ride the light SM

Qwest®

Performance Results

Regional

December 2001 - September 2002

October 18, 2002

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	39
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	39
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	39
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	39
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	40
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	40
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	40
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	41
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	41
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	41
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	42
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	42
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	43
Checklist #1 - Local Interconnection - LIS Repair	44
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	44
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	44
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	44
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	45
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	45
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	45
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	46
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	46
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	46
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	47
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	47
Checklist #1 - Collocation	48
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)	48
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	48
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)	48
Forcasted Collocations (Percent) (CP-2A) (Benchmark)	49
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)	49
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	49

Table of Contents

Section	Page Number
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	50
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	50
Checklist #1 - Trunk Blocking	51
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	51
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	51
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	52
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	52
Checklist #2 - Gateway Availability	53
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	53
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	53
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	53
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	54
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)	54
Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)	54
System Availability - EXACT (Percent) (GA-4) (Benchmark)	55
Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)	55
Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)	56
Checklist #2 - Preorder Response Times - IMA	57
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)	57
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)	57
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)	57
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)	58
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)	58
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)	58
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)	59
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)	59
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)	59
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)	60
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)	60
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)	60
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)	61

Table of Contents

Section **Page Number**

Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 61
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 61
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 62
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 62
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 62
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 63
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 63
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark) 63
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic) 64
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 64
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark) 64
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic) 65
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 65
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 65
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 66
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 66
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 66
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 67
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 67
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 67

Checklist #2 - Preorder Response Times - EDI 68
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 68
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 68
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 68
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 69
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 69
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 69
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 70
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 70
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 70
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 71
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 71
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 71

Table of Contents

Section	Page Number
Checklist #2 - Electronic Flow-through - Resale	72
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)	72
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)	72
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)	72
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)	73
Checklist #2 - Electronic Flow-through - Unbundled Loops	74
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	74
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	74
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	74
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	75
Checklist #2 - Electronic Flow-through - LNP	76
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)	76
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)	76
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)	76
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)	77
Checklist #2 - Electronic Flow-through - UNE-P-POTS	78
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	78
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	78
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	78
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	79
Checklist #2 - LSR Rejections	80
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)	80
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)	80
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)	80
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)	81
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)	81
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)	81
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)	82
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)	82

Table of Contents

Section	Page Number
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)	82
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)	83
Checklist #2 - Firm Order Confirmations - Resale	84
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	84
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	84
(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	84
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	85
(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual	85
Checklist #2 - Firm Order Confirmations - Unbundled Loops	86
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	86
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	86
(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	86
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	87
(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual	87
Checklist #2 - Firm Order Confirmations - LNP	88
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	88
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	88
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	88
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	89
(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual	89
Checklist #2 - Firm Order Confirmations - LIS	90
(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time	90
Checklist #2 - Completion Notifications	91
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)	91
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)	91
Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)	91
Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)	92
Checklist #2 - Jeopardy Notifications - Non-Designed Services	93

Table of Contents

Section	Page Number
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)	93
Timely Jeopardy Notices (Percent) (PO-9A) (Parity)	93
Checklist #2 - Jeopardy Notifications - Unbundled Loops	94
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)	94
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)	94
Checklist #2 - Jeopardy Notifications - LIS	95
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)	95
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)	95
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	96
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)	96
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)	96
Checklist #2 - LSR Accountability	97
LSR Accountability (Percent) (PO-10) (Diagnostic)	97
Checklist #2 - Due Date Changes	98
Number of Due Date Changes per Order (PO-15) (Diagnostic)	98
Checklist #2 - Timely Release Notifications	99
(PO-16) Timely Release Notifications (Percent) (Benchmark)	99
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	100
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)	100
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)	100
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)	100
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)	101
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)	101
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)	101
Checklist #2 - Manual Service Order Accuracy	102
Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Diagnostic)	102

Table of Contents

Section	Page Number
Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)	102
Checklist #2 - Order Accuracy	103
(Diagnostic)	103
Checklist #2 - Access To Centers	104
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)	104
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)	104
Checklist #2 - Billing	105
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)	105
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)	105
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)	105
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)	106
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)	107
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)	108
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)	109
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)	110
Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)	110
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation	111
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	111
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	111
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	111
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	112
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	112
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	112
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	113
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	113
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	113
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	114
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	114
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	114
New Service Installation Quality (Percent) (OP-5) (Parity)	115

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5*) (Parity) 115
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 115
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 116

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 117
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 117
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 117
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 117
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 118
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 118
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 118
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 119
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 119
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 119
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 120
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 120
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 120
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 121
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 121
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 121
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 122
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 122
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 122
Trouble Rate (Percent) (MR-8) (Parity) 123
Trouble Rate (Percent) (MR-8*) (Parity) 123
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 123

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 124
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 124
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 125
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 125
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 125

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 126
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 126
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 126
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 127
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 127
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 127
New Service Installation Quality (Percent) (OP-5) (Parity) 128
New Service Installation Quality (Percent) (OP-5*) (Parity) 128
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 128
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 129

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 130
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 130
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 130
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 130
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 131
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 131
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 131
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 132
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 132
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 132
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 133
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 133
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 133
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 134
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 134
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 134
Trouble Rate (Percent) (MR-8) (Parity) 135
Trouble Rate (Percent) (MR-8*) (Parity) 135
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 135

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 136
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 136
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 136

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 136
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 137
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 137
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 137
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 138
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 138
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 138
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 139
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 139
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 139
New Service Installation Quality (Percent) (OP-5) (Parity) 140
New Service Installation Quality (Percent) (OP-5*) (Parity) 140
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 140
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 141

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 142
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 142
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 142
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 142
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 143
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 143
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 143
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 144
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 144
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 144
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 145
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 145
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 145
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 146
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 146
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 146
Trouble Rate (Percent) (MR-8) (Parity) 147
Trouble Rate (Percent) (MR-8*) (Parity) 147
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 147

Table of Contents

Section	Page Number
Checklist #2 - Enhanced Extended Loops (EELs) Installation	148
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One	148
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two	148
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One	148
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two	149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One	149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two	149
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One	150
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two	150
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two	150
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two	151
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	151
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)	152
Checklist #2 - Enhanced Extended Loops (EELs) Repair	153
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One	153
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One	153
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One	153
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One	154
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two	154
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two	154
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two	155
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two	155
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	155
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	156
Checklist #4 - Unbundled Loop - Analog Installation	157
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	157
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	157
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	157
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	158
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	158
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	158

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 159
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 159
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 159
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 160
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 160
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 160
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 161
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 161
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 161
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 162
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 162
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 162
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 163
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 163
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 163
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 164
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 164
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 165

Checklist #4 - Unbundled Loop - Analog Repair 166
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 166
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 166
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 166
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 167
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 167
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 167
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 168
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 169
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 169
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 169
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 170

Table of Contents

Section	Page Number
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation	171
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	171
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	171
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	171
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	172
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	172
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	172
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	173
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	173
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	173
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	174
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	174
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)	175
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair	176
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	176
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	176
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	176
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	177
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	177
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two	177
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two	178
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	178
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	178
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	179
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	179
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	179
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	180
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation	181
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	181
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	181
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	181
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	182

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 182
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 182
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 183
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 183
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 183
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 184
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 184
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 185

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 186
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 186
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 186
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 186
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 187
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 187
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 187
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 188
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 188
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 188
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 189
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 189

Checklist #4 - Unbundled Loop - DS1 Capable Installation 190
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 190
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 190
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 190
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 191
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 191
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 191
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 192
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 192
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 192
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 193
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 193

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)	194
Checklist #4 - Unbundled Loop - DS1 Capable Repair	195
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	195
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	195
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	195
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	196
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	196
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	196
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	197
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	197
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	197
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	198
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	198
Checklist #4 - Unbundled Loop - ISDN Capable Installation	199
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	199
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	199
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	199
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	200
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	200
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	200
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	201
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	201
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	201
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	202
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	202
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)	203
Checklist #4 - Unbundled Loop - ISDN Capable Repair	204
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	204
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	204
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	204
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	205

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 205
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 205
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 206
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 206
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 206
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 207
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 207
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 207
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 208

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 209
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 209
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 209
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 209
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 210
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 210
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 210
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 211
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 211
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 211
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 212

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 213
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 213
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 213
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 213
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 214
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 214
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 214
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 215
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 215
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 215
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 216
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 216

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	216
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	217
Checklist #4 - Unbundled Loop - Installation for DS3 and Higher	218
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	218
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	218
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	218
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	219
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	219
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	219
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	220
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	220
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	220
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	221
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	221
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)	222
Checklist #4 - Unbundled Loop - Repair for DS3 and Higher	223
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	223
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	223
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	223
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	224
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	224
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	224
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	225
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	225
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	225
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	226
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	226
Checklist #4 - Unbundled Loop Cutovers	227
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)	227
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)	227
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)	227

Table of Contents

Section	Page Number
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)	228
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)	228
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)	228
Checklist #4 - Unbundled Loop - Conditioned	229
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	229
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	229
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	229
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	230
Checklist #4 - Line Sharing Installation	231
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	231
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	231
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs	231
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs	232
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	232
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs	233
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs	233
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches	233
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches	234
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches	234
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches	234
New Service Installation Quality (Percent) (OP-5) (Parity)	235
New Service Installation Quality (Percent) (OP-5*) (Parity)	235
(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date	236
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	237
Checklist #4 - Line Sharing Repair	238
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	238
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	238
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	238
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs	239
Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs	239

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 240
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 240
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 240
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 241
Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs 241
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 242
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 242
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 242
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 243
Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches 243
Trouble Rate (Percent) (MR-8) (Parity) 244
Trouble Rate (Percent) (MR-8*) (Parity) 244

Checklist #4 - Sub-Loop Unbundling Installation 245
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs 245
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs 245
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 245
Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs 246
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs 246
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 246
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches 247
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches 247
New Service Installation Quality (Percent) (OP-5) (Diagnostic) 247
New Service Installation Quality (Percent) (OP-5*) (Diagnostic) 248
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 248
Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic) 249

Checklist #4 - Dark Fiber - Loop Installation 250
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 250
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two 250
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two 250
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two 251
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two 251
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 251

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - Loop (OP-15B) (Diagnostic)	252
Checklist #4 - Dark Fiber - Loop Repair	253
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	253
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	253
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation	254
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	254
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	254
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	254
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	255
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	255
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	255
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	256
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	256
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	256
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	257
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	257
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)	258
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair	259
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	259
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	259
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	259
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	260
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	260
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	260
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	261
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	261
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	261
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	262
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	262
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation	263

Table of Contents

Section	Page Number
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	263
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	263
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	263
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	264
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	264
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	264
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	265
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	265
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	265
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	266
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	266
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)	267
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair	268
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	268
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	268
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	268
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	269
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	269
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	269
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	270
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	270
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	270
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	271
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	271
Checklist #5 - Dark Fiber - IOF Installation	272
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One	272
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One	272
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One	272
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two	273
Checklist #5 - Dark Fiber - IOF Repair	274
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	274

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	274
Checklist #7 - E911	275
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	275
Checklist #7 - E911/911 Trunk Installation	276
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	276
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	276
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	276
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	277
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	277
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	277
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	278
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	278
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	278
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	279
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	280
Checklist #7 - E911/911 Trunk Repair	281
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	281
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	281
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	281
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	282
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	282
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	282
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	283
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	283
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	283
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	284
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	284
Checklist #7 - Operator Services - Directory Assistance	285
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	285
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	285

Table of Contents

Section	Page Number
Checklist #8 - Directory Listings	286
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	286
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	286
Checklist #9 - NXX Code Activation	287
NXX Code Activation (Percent) (NP-1A) (Parity)	287
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)	287
Checklist #10 - Databases and Signaling	288
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	288
Checklist #11 - Number Portability**	289
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)	289
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)	289
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)	289
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)	290
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)	290
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)	290
Checklist #13 - Reciprocal Compensation	291
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)	291
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)	291
Checklist #14 - Resale - Residence Installation	292
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	292
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	292
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	292
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	293
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	293
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	293
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	294
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	294
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	294

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 295
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 295
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 295
New Service Installation Quality (Percent) (OP-5) (Parity) 296
New Service Installation Quality (Percent) (OP-5*) (Parity) 296
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 296
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) 297

Checklist #14 - Resale - Residence Repair 298
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 298
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 298
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 298
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 299
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 299
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 299
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 300
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 300
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 300
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 301
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 301
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 301
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 302
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 302
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 302
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 303
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 303
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 303
Trouble Rate (Percent) (MR-8) (Parity) 304
Trouble Rate (Percent) (MR-8*) (Parity) 304
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 304

Checklist #14 - Resale - Business Installation 305
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 305
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 305

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 305
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 306
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 306
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 306
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 307
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 307
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 307
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 308
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 308
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 308
New Service Installation Quality (Percent) (OP-5) (Parity) 309
New Service Installation Quality (Percent) (OP-5*) (Parity) 309
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 309
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 310

Checklist #14 - Resale - Business Repair 311
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 311
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 311
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 311
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 312
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 312
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 312
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 313
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 313
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 313
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 314
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 314
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 314
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 315
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 315
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 315
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 316
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 316
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 316

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8) (Parity)	317
Trouble Rate (Percent) (MR-8*) (Parity)	317
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	317
Checklist #14 - Resale - Centrex Installation	318
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	318
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	318
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	318
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	319
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	319
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	319
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	320
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	320
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	320
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	321
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	321
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	321
New Service Installation Quality (Percent) (OP-5) (Parity)	322
New Service Installation Quality (Percent) (OP-5*) (Parity)	322
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	322
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	323
Checklist #14 - Resale - Centrex Repair	324
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	324
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	324
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	324
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	325
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	325
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	325
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	326
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	326
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	326
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	327
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	327

Table of Contents

Section **Page Number**

Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 327
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 328
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 328
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 328
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 329
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 329
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 329
Trouble Rate (Percent) (MR-8) (Parity) 330
Trouble Rate (Percent) (MR-8*) (Parity) 330
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 330

Checklist #14 - Resale - Centrex 21 Installation 331
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 331
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 331
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 331
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 332
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 332
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 332
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 333
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 333
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 333
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 334
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 334
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 334
New Service Installation Quality (Percent) (OP-5) (Parity) 335
New Service Installation Quality (Percent) (OP-5*) (Parity) 335
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 335
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 336

Checklist #14 - Resale - Centrex 21 Repair 337
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 337
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 337
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 337
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 338

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 338
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 338
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 339
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 339
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 339
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 340
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 340
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 340
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 341
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 341
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 341
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 342
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 342
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 342
Trouble Rate (Percent) (MR-8) (Parity) 343
Trouble Rate (Percent) (MR-8*) (Parity) 343
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 343

Checklist #14 - Resale - PBX Installation 344
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 344
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 344
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 344
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 345
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 345
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 345
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 346
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 346
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 346
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 347
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 347
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 347
New Service Installation Quality (Percent) (OP-5) (Parity) 348
New Service Installation Quality (Percent) (OP-5*) (Parity) 348
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 348

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 349
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 349
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 349
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 350
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 350
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 350
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 351
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 351
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 352

Checklist #14 - Resale - PBX Repair 353
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 353
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 353
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 353
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 354
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 354
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 354
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 355
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 355
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 355
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 356
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 356
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 356
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 357
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 357
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 357
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 358
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 358
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 358
Trouble Rate (Percent) (MR-8) (Parity) 359
Trouble Rate (Percent) (MR-8*) (Parity) 359
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 359

Checklist #14 - Resale - Basic ISDN Installation 360

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 360
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 360
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 360
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 361
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 361
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 361
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 362
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 362
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 362
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 363
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 363
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 363
New Service Installation Quality (Percent) (OP-5) (Parity) 364
New Service Installation Quality (Percent) (OP-5*) (Parity) 364
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 364
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 365
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 365
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 365
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 366
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 366
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 366
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 367
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 367
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 368

Checklist #14 - Resale - Basic ISDN Repair 369
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 369
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 369
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 369
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 370
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 370
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 370
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 371
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 371

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs *371*
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs *372*
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs *372*
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs *372*
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches *373*
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches *373*
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches *373*
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches *374*
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches *374*
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches *374*
Trouble Rate (Percent) (MR-8) (Parity) *375*
Trouble Rate (Percent) (MR-8*) (Parity) *375*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) *375*

Checklist #14 - Resale - Qwest DSL Installation 376
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs *376*
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs *376*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs *376*
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs *377*
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs *377*
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs *377*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs *378*
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs *378*
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches *378*
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches *379*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches *379*
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches *379*
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *380*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One *380*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *380*
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *381*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two *381*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two *381*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *382*

Table of Contents

Section	Page Number
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	382
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	382
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	383
Checklist #14 - Resale - Qwest DSL Repair	384
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	384
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	384
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	384
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	385
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	385
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	385
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two	386
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two	386
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	386
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	387
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	387
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	387
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	388
Checklist #14 - Resale - Primary ISDN Installation	389
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	389
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	389
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	389
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	390
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	390
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	390
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	391
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	391
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	391
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	392
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	392
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	392
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	393
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	393

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 393
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 394
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 394
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 394
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 395
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 395
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 395
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 396
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 397

Checklist #14 - Resale - Primary ISDN Repair 398
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 398
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 398
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 398
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 399
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 399
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 399
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 400
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 400
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 400
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 401
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 401

Checklist #14 - Resale - DS0 Installation 402
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 402
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 402
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 402
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 403
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 403
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 403
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 404
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 404
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 404
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 405

Table of Contents

Section	Page Number
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	405
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	405
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	406
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	406
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	406
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	407
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	407
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	407
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	408
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	408
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	408
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	409
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	410
Checklist #14 - Resale - DS0 Repair	411
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	411
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	411
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	411
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	412
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	412
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	412
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	413
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	413
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	413
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	414
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	414
Checklist #14 - Resale - DS1 Installation	415
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	415
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	415
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	415
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	416
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	416
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	416

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 417
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 417
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 417
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 418
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 418
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 419

Checklist #14 - Resale - DS1 Repair 420
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 420
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 420
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 420
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 421
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 421
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 421
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 422
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 422
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 422
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 423
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 423

Checklist #14 - Resale - Installation for DS3 and Higher 424
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 424
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 424
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 424
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 425
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 425
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 425
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 426
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 426
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 426
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 427
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 427
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 428

Table of Contents

Section	Page Number
Checklist #14 - Resale - Repair for DS3 and Higher	429
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	429
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	429
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	429
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	430
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	430
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	430
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	431
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	431
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	431
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	432
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	432
Checklist #14 - Resale - Frame Relay Installation	433
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	433
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	433
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	433
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	434
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	434
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	434
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	435
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	435
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	435
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	436
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	436
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	437
Checklist #14 - Resale - Frame Relay Repair	438
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	438
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	438
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	438
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	439
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	439
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	439

Table of Contents

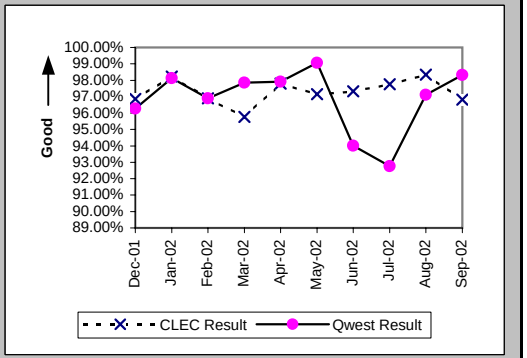
Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	*440*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	*440*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	*440*
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	*441*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	*441*

Checklist #1 - Local Interconnection - LIS Installation

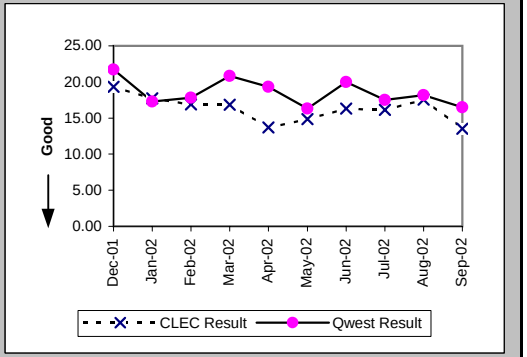
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	185	191	96.86%	86	15	233	242	96.28%	18.92%	-0.32	-1.19	No
Jan-02	222	226	98.23%	85	11	105	107	98.13%	13.54%	-0.06	-1.04	No
Feb-02	281	290	96.90%	68	5	125	129	96.90%	17.33%	-0.08	-1.05	No
Mar-02	204	213	95.77%	102	20	91	93	97.85%	14.51%	0.85	-0.49	No
Apr-02	266	272	97.79%	62	2	94	96	97.92%	14.28%	-0.04	-1.02	No
May-02	273	281	97.15%	49	2	106	107	99.07%	9.62%	1.09	-0.34	No
Jun-02	109	112	97.32%	25	1	110	117	94.02%	23.72%	-1.05	-1.64	No
Jul-02	131	134	97.76%	30	2	77	83	92.77%	25.90%	-1.38	-1.84	No
Aug-02	236	240	98.33%	34	8	135	139	97.12%	16.72%	-0.68	-1.41	No
Sep-02	152	157	96.82%	34	5	176	179	98.32%	12.84%	0.87	-0.47	No



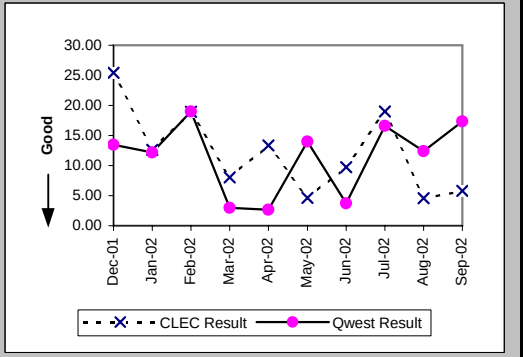
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5358	277	19.34	0	15	6587	303	21.74	11.11	-2.6	-2.58	No
Jan-02	5515	311	17.73	0	11	2333	135	17.28	6.73	0.65	-0.6	No
Feb-02	6052	358	16.91	0	5	2813	158	17.80	8.43	-1.12	-1.68	No
Mar-02	5302	315	16.83	0	20	2332	112	20.82	10.02	-3.62	-3.2	No
Apr-02	4569	334	13.68	0	2	2259	117	19.31	6.51	-8.04	-5.89	No
May-02	4895	330	14.83	0	2	2106	129	16.33	6.77	-2.12	-2.29	No
Jun-02	2233	137	16.30	0	1	2660	133	20.00	6.05	-5.02	-4.05	No
Jul-02	2647	164	16.14	0	2	1786	102	17.51	9.15	-1.19	-1.72	No
Aug-02	4815	274	17.57	0	8	2872	158	18.18	12.44	-0.49	-1.3	No
Sep-02	2580	191	13.51	0	5	3433	208	16.50	11.35	-2.63	-2.6	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

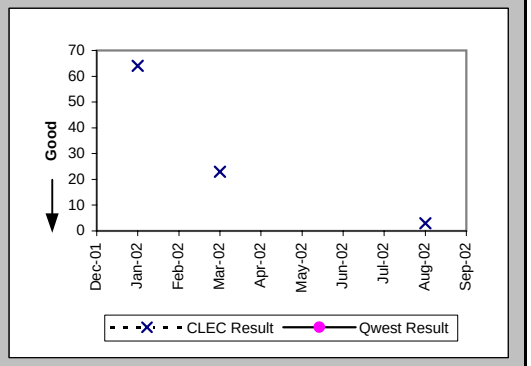
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	610	24	25.42	68	1	242	18	13.44	14.48	1.76	0.07	Yes
Jan-02	416	33	12.61	55	5	73	6	12.17	9.89	-0.2	-1.12	No
Feb-02	303	16	18.94	61	0	114	6	19.00	17.70	-0.01	-1	No
Mar-02	177	22	8.05	88	16	9	3	3.00	1.00	1.25	-0.24	No
Apr-02	120	9	13.33	59	0	8	3	2.67	1.53	1.19	-0.28	No
May-02	37	8	4.62	49	0	28	2	14.00	18.38	-0.65	-1.39	No
Jun-02	39	4	9.75	24	0	30	8	3.75	5.44	1.32	-0.2	No
Jul-02	95	5	19.00	28	1	116	7	16.57	16.18	0.26	-0.84	No
Aug-02	23	5	4.60	32	0	99	8	12.38	7.71	-1.77	-2.08	No
Sep-02	29	5	5.80	34	1	104	6	17.33	9.03	-2.11	-2.28	No



Checklist #1 - Local Interconnection - LIS Installation

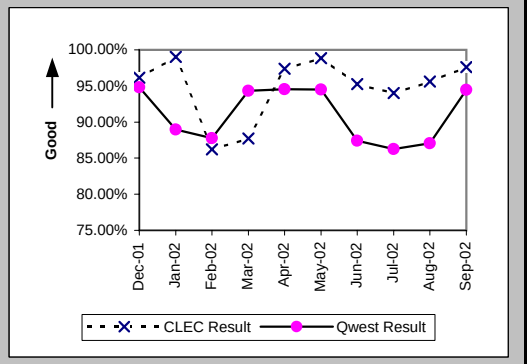
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	64	1	64.00	0	0							
Feb-02												
Mar-02	23	1	23.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	3	1	3.00	0	0							
Sep-02												



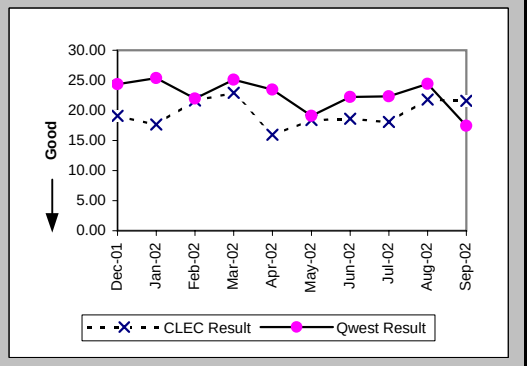
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	78	96.15%	33	7	164	173	94.80%	22.21%	-0.45	-1.27	No
Jan-02	100	101	99.01%	38	11	105	118	88.98%	31.31%	-2.36	-2.44	No
Feb-02	50	58	86.21%	23	5	86	98	87.76%	32.78%	0.27	-0.83	No
Mar-02	50	57	87.72%	44	7	83	88	94.32%	23.15%	1.35	-0.18	No
Apr-02	111	114	97.37%	23	4	87	92	94.57%	22.67%	-0.88	-1.54	No
May-02	87	88	98.86%	16	4	120	127	94.49%	22.82%	-1.38	-1.84	No
Jun-02	60	63	95.24%	20	3	111	127	87.40%	33.18%	-1.53	-1.93	No
Jul-02	47	50	94.00%	11	3	94	109	86.24%	34.45%	-1.32	-1.8	No
Aug-02	131	137	95.62%	21	10	121	139	87.05%	33.57%	-2.12	-2.29	No
Sep-02	82	84	97.62%	16	2	154	163	94.48%	22.84%	-1.02	-1.62	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

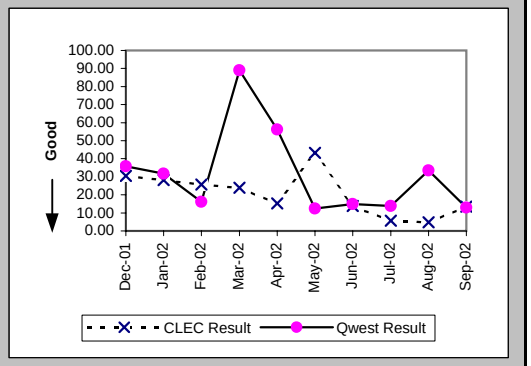
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2120	111	19.10	0	7	5947	244	24.37	34.53	-1.33	-1.81	No
Jan-02	2455	139	17.66	0	11	4689	185	25.35	21.80	-3.14	-2.91	No
Feb-02	1753	81	21.64	0	5	2900	132	21.97	13.31	-0.17	-1.11	No
Mar-02	2315	101	22.92	0	7	3286	131	25.08	50.71	-0.32	-1.2	No
Apr-02	2187	137	15.96	0	4	3542	151	23.46	30.73	-2.07	-2.26	No
May-02	1917	104	18.43	0	4	3244	170	19.08	6.85	-0.76	-1.46	No
Jun-02	1545	83	18.61	0	3	3867	174	22.22	7.91	-3.42	-3.08	No
Jul-02	1104	61	18.10	0	3	3599	161	22.35	10.00	-2.83	-2.72	No
Aug-02	3446	158	21.81	0	10	4277	175	24.44	17.35	-1.38	-1.84	No
Sep-02	2162	100	21.62	0	2	3313	190	17.44	10.67	2.65	0.61	Yes



Checklist #1 - Local Interconnection - LIS Installation

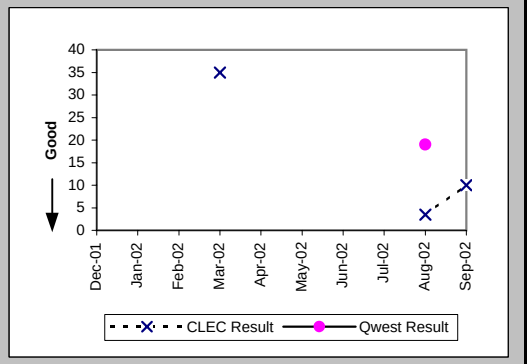
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	274	9	30.44	27	1	897	25	35.88	99.07	-0.14	-1.09	No
Jan-02	339	12	28.25	27	3	698	22	31.73	46.50	-0.21	-1.13	No
Feb-02	464	18	25.78	13	1	321	20	16.05	19.59	1.11	-0.32	No
Mar-02	358	15	23.87	35	0	712	8	89.00	198.35	-0.75	-1.46	No
Apr-02	61	4	15.25	22	2	506	9	56.22	117.86	-0.58	-1.35	No
May-02	173	4	43.25	13	1	111	9	12.33	15.24	2.14	0.3	Yes
Jun-02	55	4	13.75	19	2	401	27	14.85	11.63	-0.18	-1.11	No
Jul-02	17	3	5.67	11	0	320	23	13.91	14.45	-0.93	-1.57	No
Aug-02	19	4	4.75	21	0	670	20	33.50	28.24	-1.86	-2.13	No
Sep-02	27	2	13.50	15	0	156	12	13.00	17.43	0.38	-0.77	No



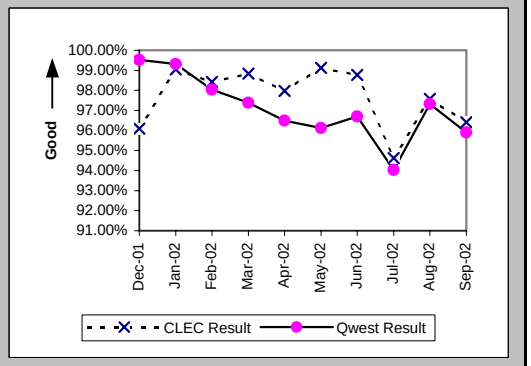
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	35	1	35.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	7	2	3.50	0	0	19	1	19.00				
Sep-02	10	1	10.00	0	0							



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

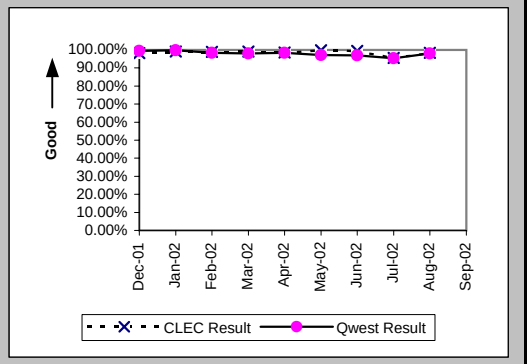
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	368	383	96.08%	0	1	633	636	99.53%	6.85%	3.74	1.27	Yes
Jan-02	415	419	99.05%	0	0	431	434	99.31%	8.29%	0.4	-0.75	No
Feb-02	438	445	98.43%	0	1	299	305	98.03%	13.89%	-0.38	-1.23	No
Mar-02	423	428	98.83%	0	0	260	267	97.38%	15.98%	-1.17	-1.71	No
Apr-02	435	444	97.97%	0	0	247	256	96.48%	18.42%	-1.03	-1.63	No
May-02	449	453	99.12%	0	0	273	284	96.13%	19.30%	-2.05	-2.24	No
Jun-02	323	327	98.78%	0	0	293	303	96.70%	17.86%	-1.46	-1.89	No
Jul-02	211	223	94.62%	0	0	268	285	94.04%	23.68%	-0.28	-1.17	No
Aug-02	321	329	97.57%	0	0	290	298	97.32%	16.16%	-0.2	-1.12	No
Sep-02	349	362	96.41%	0	0	351	366	95.90%	19.83%	-0.35	-1.21	No



Checklist #1 - Local Interconnection - LIS Installation

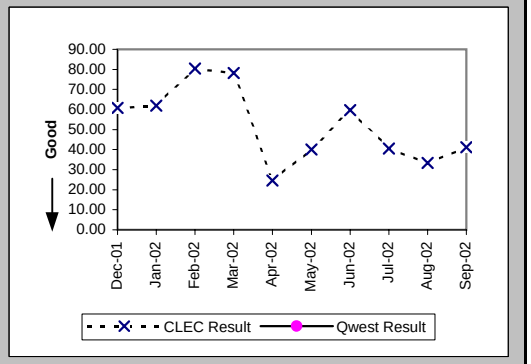
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	376	383	98.17%	0	1	633	636	99.53%	6.85%	2	0.22	Yes
Jan-02	415	419	99.05%	0	0	433	434	99.77%	4.79%	1.28	-0.22	No
Feb-02	440	445	98.88%	0	1	300	305	98.36%	12.70%	-0.55	-1.33	No
Mar-02	424	428	99.07%	0	0	262	267	98.13%	13.56%	-0.89	-1.54	No
Apr-02	438	444	98.65%	0	0	252	256	98.44%	12.40%	-0.22	-1.13	No
May-02	452	453	99.78%	0	0	276	284	97.18%	16.55%	-2.07	-2.26	No
Jun-02	325	327	99.39%	0	0	294	303	97.03%	16.98%	-1.74	-2.06	No
Jul-02	213	223	95.52%	0	0	272	285	95.44%	20.86%	-0.04	-1.03	No
Aug-02	324	329	98.48%	0	0	292	298	97.99%	14.05%	-0.44	-1.27	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

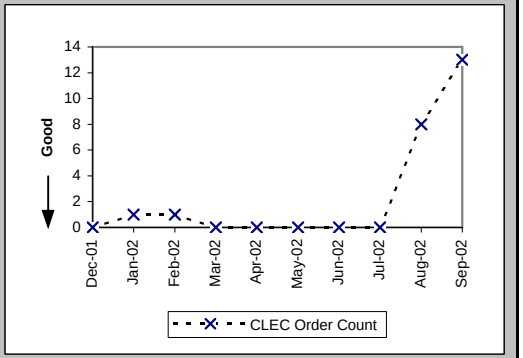
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	851	14	60.79	0	0							
Jan-02	866	14	61.86	0	1							
Feb-02	884	11	80.36	0	1							
Mar-02	939	12	78.25	0	1							
Apr-02	196	8	24.50	0	0							
May-02	280	7	40.00	0	0							
Jun-02	179	3	59.67	0	0							
Jul-02	284	7	40.57	0	0							
Aug-02	466	14	33.29	0	0							
Sep-02	660	16	41.25	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

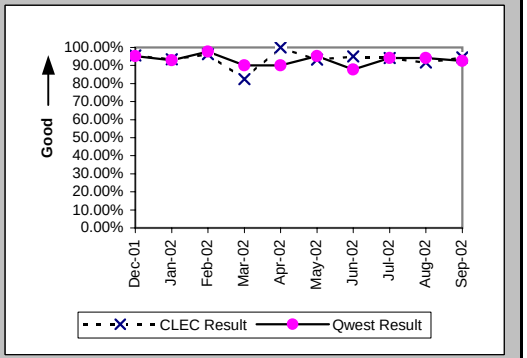
Date	CLEC Order Count
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	8
Sep-02	13



Checklist #1 - Local Interconnection - LIS Repair

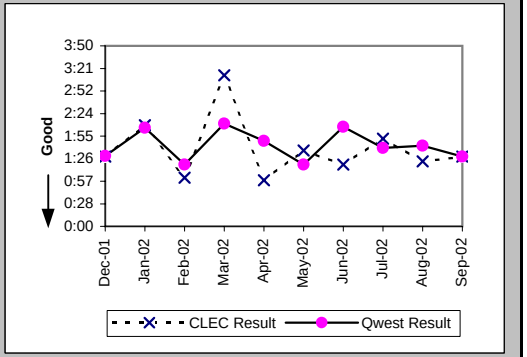
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	65	68	95.59%	45	0	40	42	95.24%	21.30%	-0.08	-1.05	No
Jan-02	113	121	93.39%	64	0	39	42	92.86%	25.75%	-0.12	-1.07	No
Feb-02	159	165	96.36%	82	0	42	43	97.67%	15.07%	0.28	-0.83	No
Mar-02	61	74	82.43%	61	0	54	60	90.00%	30.00%	1.23	-0.25	No
Apr-02	82	82	100.00%	39	0	63	70	90.00%	30.00%	-2.05	-2.25	No
May-02	83	89	93.26%	29	0	60	63	95.24%	21.30%	0.45	-0.72	No
Jun-02	57	60	95.00%	68	0	50	57	87.72%	32.82%	-1.2	-1.73	No
Jul-02	80	85	94.12%	36	0	96	102	94.12%	23.53%	0	-1	No
Aug-02	55	60	91.67%	33	0	64	68	94.12%	23.53%	0.52	-0.69	No
Sep-02	85	90	94.44%	24	0	62	67	92.54%	26.28%	-0.45	-1.27	No



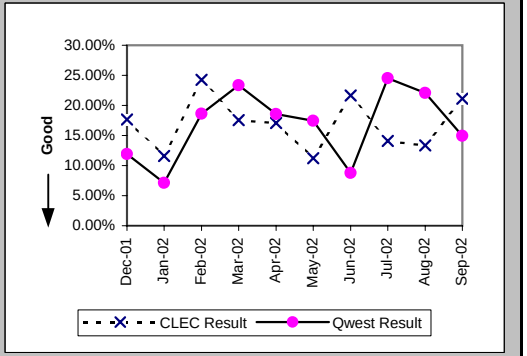
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	100:44	68	1:29	45	0	62:43	42	1:30	2:54	-0.02	-1.01	No
Jan-02	260:39	121	2:09	64	0	87:54	42	2:06	6:07	-0.15	-1.09	No
Feb-02	170:25	165	1:02	82	0	56:41	43	1:19	1:17	-1.3	-1.79	No
Mar-02	237:55	74	3:13	61	0	130:44	60	2:11	3:27	1.09	-0.34	No
Apr-02	80:31	82	0:59	39	0	126:43	70	1:49	2:23	-2.13	-2.29	No
May-02	144:21	89	1:37	29	0	83:28	63	1:19	1:12	0.96	-0.42	No
Jun-02	79:04	60	1:19	68	0	120:14	57	2:07	6:02	-0.71	-1.43	No
Jul-02	159:08	85	1:52	36	0	169:27	102	1:40	2:39	0.5	-0.69	No
Aug-02	82:47	60	1:23	33	0	116:52	68	1:43	2:05	-0.92	-1.56	No
Sep-02	133:11	90	1:29	24	0	99:34	67	1:29	1:36	-0.02	-1.01	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

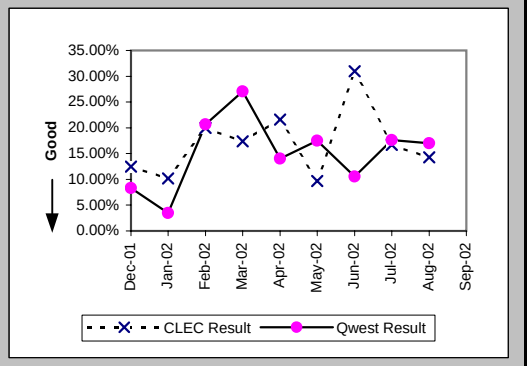
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	68	17.65%	45	0	5	42	11.90%	32.38%	0.78	-0.53	No
Jan-02	14	121	11.57%	64	0	3	42	7.14%	25.75%	0.77	-0.53	No
Feb-02	40	165	24.24%	82	0	8	43	18.60%	38.91%	0.76	-0.54	No
Mar-02	13	74	17.57%	61	0	14	60	23.33%	42.30%	-0.78	-1.48	No
Apr-02	14	82	17.07%	39	0	13	70	18.57%	38.89%	-0.24	-1.14	No
May-02	10	89	11.24%	29	0	11	63	17.46%	37.96%	-1	-1.61	No
Jun-02	13	60	21.67%	68	0	5	57	8.77%	28.29%	1.92	0.17	Yes
Jul-02	12	85	14.12%	36	0	25	102	24.51%	43.01%	-1.65	-2	No
Aug-02	8	60	13.33%	33	0	15	68	22.06%	41.46%	-1.19	-1.72	No
Sep-02	19	90	21.11%	24	0	10	67	14.93%	35.63%	0.97	-0.41	No



Checklist #1 - Local Interconnection - LIS Repair

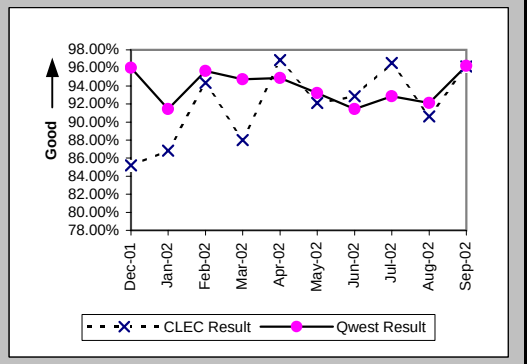
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	48	12.50%	45	0	2	24	8.33%	27.64%	0.37	-0.78	No
Jan-02	10	98	10.20%	64	0	1	29	3.45%	18.25%	1.1	-0.33	No
Feb-02	26	130	20.00%	82	0	6	29	20.69%	40.51%	-0.08	-1.05	No
Mar-02	8	46	17.39%	61	0	10	37	27.03%	44.41%	-0.98	-1.6	No
Apr-02	11	51	21.57%	39	0	7	50	14.00%	34.70%	0.96	-0.42	No
May-02	6	62	9.68%	29	0	7	40	17.50%	38.00%	-1.02	-1.62	No
Jun-02	13	42	30.95%	68	0	4	38	10.53%	30.69%	2.22	0.35	Yes
Jul-02	10	60	16.67%	36	0	12	68	17.65%	38.12%	-0.15	-1.09	No
Aug-02	5	35	14.29%	33	0	9	53	16.98%	37.55%	-0.33	-1.2	No
Sep-02												



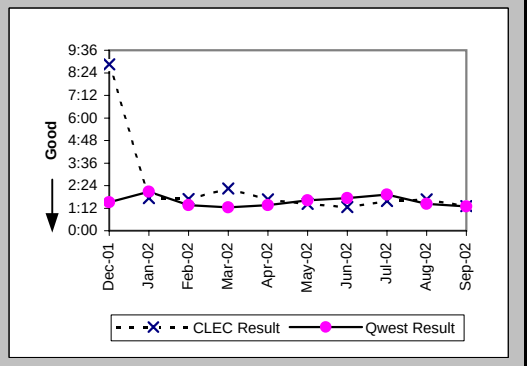
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	27	85.19%	10	1	24	25	96.00%	19.60%	1.24	-0.25	No
Jan-02	33	38	86.84%	18	0	32	35	91.43%	27.99%	0.56	-0.66	No
Feb-02	50	53	94.34%	27	1	22	23	95.65%	20.39%	0.04	-0.97	No
Mar-02	22	25	88.00%	18	0	36	38	94.74%	22.33%	0.89	-0.46	No
Apr-02	31	32	96.88%	16	0	37	39	94.87%	22.06%	-0.38	-1.23	No
May-02	35	38	92.11%	13	0	55	59	93.22%	25.14%	0.18	-0.89	No
Jun-02	26	28	92.86%	23	0	32	35	91.43%	27.99%	-0.2	-1.12	No
Jul-02	28	29	96.55%	16	0	65	70	92.86%	25.75%	-0.65	-1.39	No
Aug-02	29	32	90.63%	11	0	35	38	92.11%	26.97%	0.18	-0.89	No
Sep-02	25	26	96.15%	9	0	51	53	96.23%	19.06%	-0.01	-1	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

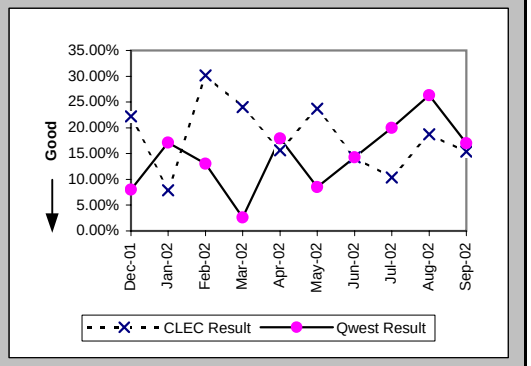
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	239:06	27	8:51	10	1	37:43	25	1:31	1:46	1.44	-0.12	No
Jan-02	65:53	38	1:44	18	0	73:05	35	2:05	3:45	-0.4	-1.25	No
Feb-02	89:21	53	1:41	27	1	31:33	23	1:22	1:14	0.09	-0.95	No
Mar-02	56:12	25	2:15	18	0	47:28	38	1:15	2:54	0.83	-0.49	No
Apr-02	53:34	32	1:40	16	0	53:20	39	1:22	1:21	0.81	-0.51	No
May-02	54:10	38	1:26	13	0	95:43	59	1:37	2:01	-0.47	-1.29	No
Jun-02	35:38	28	1:16	23	0	60:23	35	1:44	1:34	-1.15	-1.7	No
Jul-02	45:46	29	1:35	16	0	133:45	70	1:55	4:02	-0.37	-1.23	No
Aug-02	53:30	32	1:40	11	0	54:28	38	1:26	2:10	0.47	-0.71	No
Sep-02	34:10	26	1:19	9	0	68:29	53	1:18	1:39	0.14	-0.91	No



Checklist #1 - Local Interconnection - LIS Repair

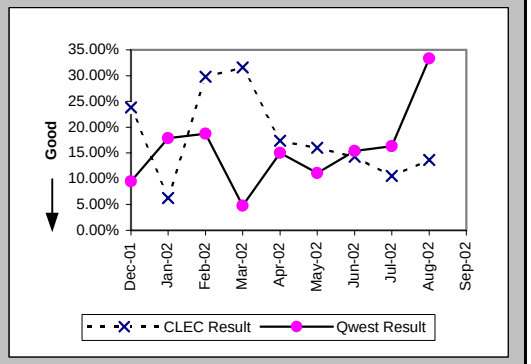
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	27	22.22%	10	1	2	25	8.00%	27.13%	1.36	-0.17	No
Jan-02	3	38	7.89%	18	0	6	35	17.14%	37.69%	-1.05	-1.64	No
Feb-02	16	53	30.19%	27	1	3	23	13.04%	33.68%	1.58	-0.04	No
Mar-02	6	25	24.00%	18	0	1	38	2.63%	16.01%	2.44	0.48	Yes
Apr-02	5	32	15.63%	16	0	7	39	17.95%	38.38%	-0.25	-1.15	No
May-02	9	38	23.68%	13	0	5	59	8.47%	27.85%	1.99	0.21	Yes
Jun-02	4	28	14.29%	23	0	5	35	14.29%	34.99%	0	-1	No
Jul-02	3	29	10.34%	16	0	14	70	20.00%	40.00%	-1.09	-1.66	No
Aug-02	6	32	18.75%	11	0	10	38	26.32%	44.03%	-0.72	-1.44	No
Sep-02	4	26	15.38%	9	0	9	53	16.98%	37.55%	-0.18	-1.11	No



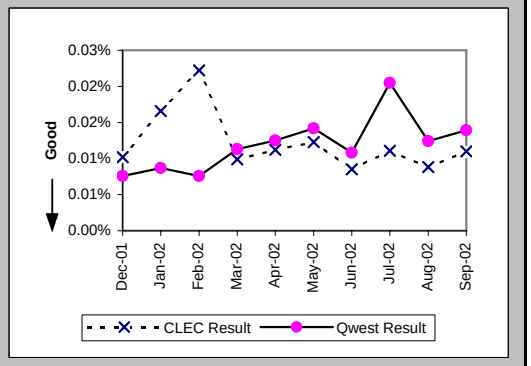
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	21	23.81%	10	1	2	21	9.52%	29.35%	1.05	-0.36	No
Jan-02	2	32	6.25%	18	0	5	28	17.86%	38.30%	-1.17	-1.71	No
Feb-02	14	47	29.79%	27	1	3	16	18.75%	39.03%	0.81	-0.51	No
Mar-02	6	19	31.58%	18	0	1	21	4.76%	21.30%	2.08	0.27	Yes
Apr-02	4	23	17.39%	16	0	3	20	15.00%	35.71%	0.12	-0.93	No
May-02	4	25	16.00%	13	0	5	45	11.11%	31.43%	0.55	-0.67	No
Jun-02	2	14	14.29%	23	0	4	26	15.38%	36.08%	-0.09	-1.06	No
Jul-02	2	19	10.53%	16	0	8	49	16.33%	36.96%	-0.58	-1.35	No
Aug-02	3	22	13.64%	11	0	8	24	33.33%	47.14%	-1.42	-1.86	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

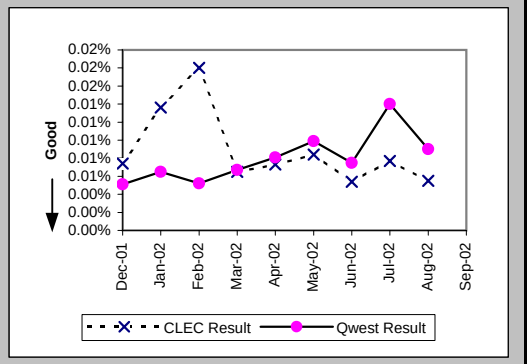
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	95	933824	0.01%	55	1	67	877674	0.01%	0.87%	1.96	0.19	Yes
Jan-02	159	955150	0.02%	82	0	77	880307	0.01%	0.94%	5.72	2.48	Yes
Feb-02	218	980611	0.02%	109	1	66	863078	0.01%	0.87%	11.3	5.87	Yes
Mar-02	99	1001699	0.01%	79	0	98	870344	0.01%	1.06%	-0.89	-1.54	No
Apr-02	114	1017916	0.01%	55	0	109	868679	0.01%	1.12%	-0.82	-1.5	No
May-02	127	1032647	0.01%	42	0	122	856975	0.01%	1.19%	-1.11	-1.68	No
Jun-02	88	1030986	0.01%	91	0	92	850639	0.01%	1.04%	-1.5	-1.91	No
Jul-02	114	1029580	0.01%	52	0	172	838300	0.02%	1.43%	-4.48	-3.73	No
Aug-02	92	1042471	0.01%	44	0	106	854600	0.01%	1.11%	-2.2	-2.34	No
Sep-02	116	1050698	0.01%	33	0	120	866112	0.01%	1.18%	-1.65	-2	No



Checklist #1 - Local Interconnection - LIS Repair

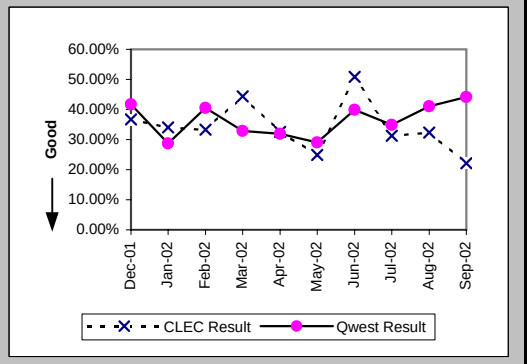
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69	933824	0.01%	55	1	45	877674	0.01%	0.72%	2.12	0.29	Yes
Jan-02	130	955150	0.01%	82	0	57	880307	0.01%	0.80%	6	2.65	Yes
Feb-02	177	980611	0.02%	109	1	45	863078	0.01%	0.72%	12.04	6.32	Yes
Mar-02	65	1001699	0.01%	79	0	58	870344	0.01%	0.82%	-0.15	-1.09	No
Apr-02	74	1017916	0.01%	55	0	70	868679	0.01%	0.90%	-0.6	-1.37	No
May-02	87	1032647	0.01%	42	0	85	856975	0.01%	1.00%	-1.03	-1.62	No
Jun-02	56	1030986	0.01%	91	0	64	850639	0.01%	0.87%	-1.65	-2	No
Jul-02	79	1029580	0.01%	52	0	117	838300	0.01%	1.18%	-3.62	-3.2	No
Aug-02	57	1042471	0.01%	44	0	77	854600	0.01%	0.95%	-2.56	-2.55	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

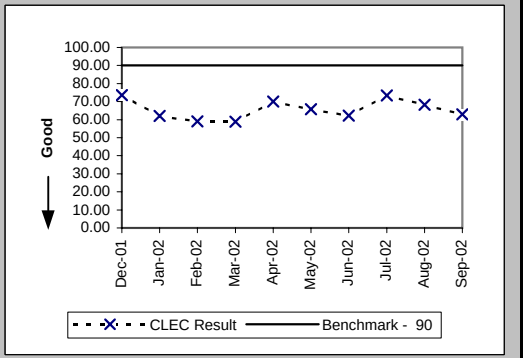
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	150	36.67%	0	1	48	115	41.74%	49.31%	-0.83	-1.5	No
Jan-02	82	241	34.02%	0	0	31	108	28.70%	45.24%	0.98	-0.41	No
Feb-02	109	327	33.33%	0	1	45	111	40.54%	49.10%	-1.34	-1.81	No
Mar-02	79	178	44.38%	0	0	48	146	32.88%	46.98%	2.11	0.28	Yes
Apr-02	55	169	32.54%	0	0	51	160	31.88%	46.60%	0.12	-0.93	No
May-02	42	169	24.85%	0	0	50	172	29.07%	45.41%	-0.86	-1.52	No
Jun-02	91	179	50.84%	0	0	61	153	39.87%	48.96%	2	0.21	Yes
Jul-02	52	166	31.33%	0	0	92	264	34.85%	47.65%	-0.75	-1.45	No
Aug-02	44	136	32.35%	0	0	74	180	41.11%	49.20%	-1.57	-1.95	No
Sep-02	33	149	22.15%	0	0	95	215	44.19%	49.66%	-4.16	-3.53	No



Checklist #1 - Collocation

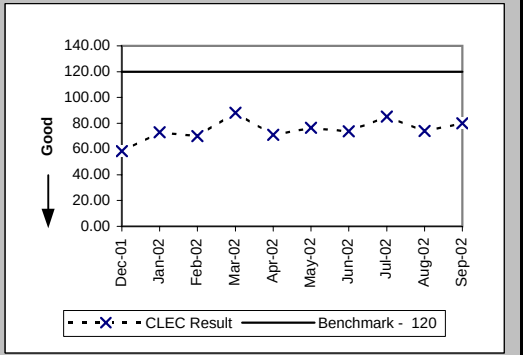
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	221	3	73.67	0	0	12.06
Jan-02	310	5	62.00			
Feb-02	118	2	59.00			
Mar-02	412	7	58.86			
Apr-02	561	8	70.12			
May-02	855	13	65.77			
Jun-02	623	10	62.30			
Jul-02	660	9	73.33			
Aug-02	273	4	68.25			
Sep-02	63	1	63.00			



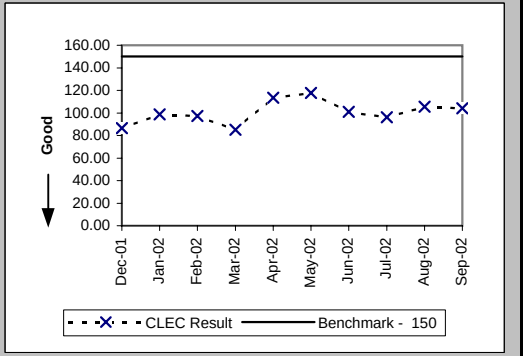
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	350	6	58.33	0	0	4.46
Jan-02	438	6	73.00			
Feb-02	210	3	70.00			
Mar-02	176	2	88.00			
Apr-02	213	3	71.00			
May-02	840	11	76.36			
Jun-02	221	3	73.67			
Jul-02	1278	15	85.20			
Aug-02	444	6	74.00			
Sep-02	878	11	79.82			



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

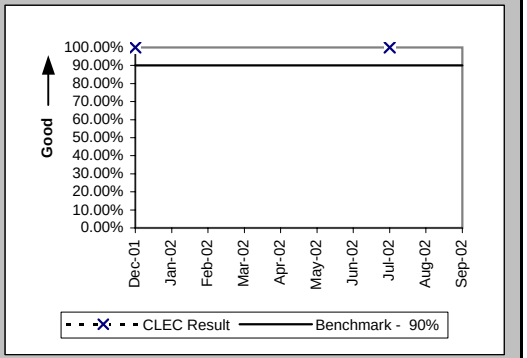
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1039	12	86.58	0	0	24.88
Jan-02	395	4	98.75			
Feb-02	584	6	97.33			
Mar-02	426	5	85.20			
Apr-02	567	5	113.40			
May-02	1414	12	117.83			
Jun-02	1009	10	100.90			
Jul-02	1348	14	96.29			
Aug-02	950	9	105.56			
Sep-02	1768	17	104.00			



Checklist #1 - Collocation

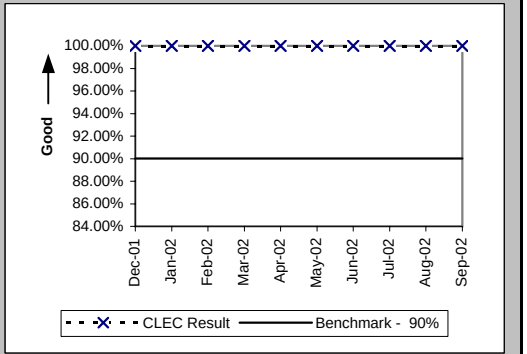
Forcasted Collocations (Percent) (CP-2A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	1	1	100.00%			
Aug-02						
Sep-02						



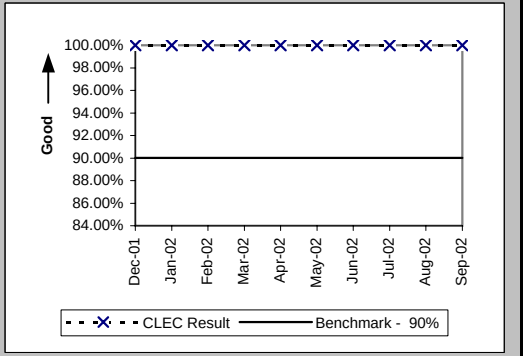
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	8	8	100.00%	0	0	0.00%
Jan-02	11	11	100.00%			
Feb-02	5	5	100.00%			
Mar-02	9	9	100.00%			
Apr-02	11	11	100.00%			
May-02	24	24	100.00%			
Jun-02	13	13	100.00%			
Jul-02	23	23	100.00%			
Aug-02	10	10	100.00%			
Sep-02	12	12	100.00%			



Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

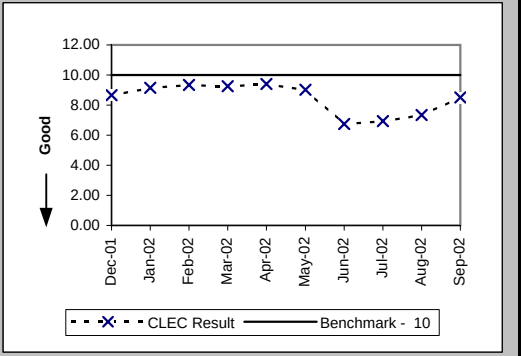
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	28	28	100.00%	0	0	0.00%
Jan-02	27	27	100.00%			
Feb-02	23	23	100.00%			
Mar-02	10	10	100.00%			
Apr-02	15	15	100.00%			
May-02	23	23	100.00%			
Jun-02	22	22	100.00%			
Jul-02	18	18	100.00%			
Aug-02	18	18	100.00%			
Sep-02	19	19	100.00%			



Checklist #1 - Collocation

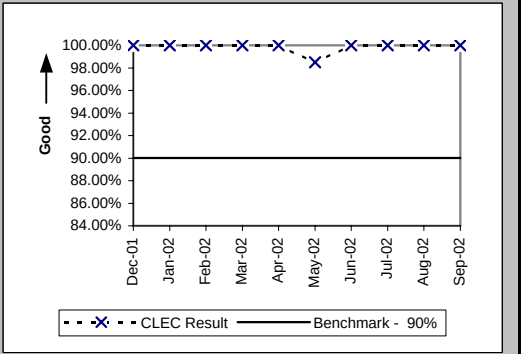
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	225	26	8.65	0	0	1.50
Jan-02	357	39	9.15			
Feb-02	196	21	9.33			
Mar-02	315	34	9.26			
Apr-02	329	35	9.40			
May-02	316	35	9.03			
Jun-02	182	27	6.74			
Jul-02	368	53	6.94			
Aug-02	169	23	7.35			
Sep-02	179	21	8.52			



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

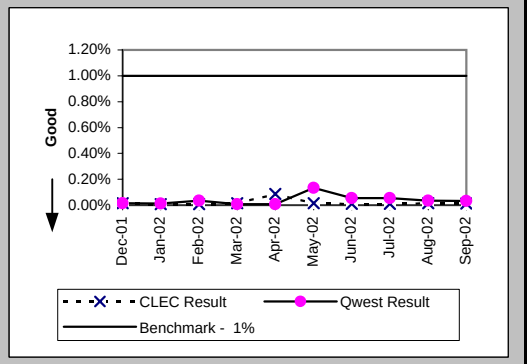
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	28	28	100.00%	0	0	0.00%
Jan-02	49	49	100.00%			
Feb-02	31	31	100.00%			
Mar-02	56	56	100.00%			
Apr-02	42	42	100.00%			
May-02	65	66	98.48%			
Jun-02	33	33	100.00%			
Jul-02	54	54	100.00%			
Aug-02	32	32	100.00%			
Sep-02	30	30	100.00%			



Checklist #1 - Trunk Blocking

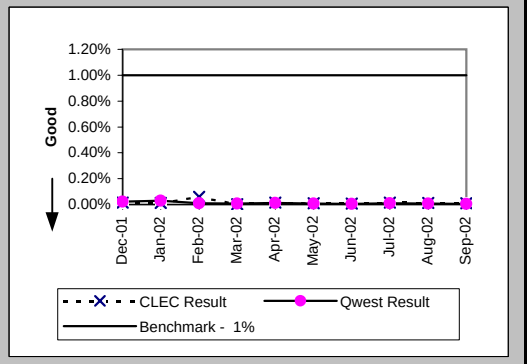
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19.56	134946	0.01%	0	0	35.04	240799	0.01%	0.15%	-0.12	-1.07	No
Jan-02	9.01	128586	0.01%	0	0	31.99	245265	0.01%	0.21%	-8.4	-6.1	No
Feb-02	8.92	134946	0.01%	0	0	87.09	256302	0.03%	0.37%	-22.27	-14.54	No
Mar-02	20.84	142218	0.01%	0	0	19.56	263670	0.01%	0.13%	16.46	9.01	No
Apr-02	121.77	140586	0.09%	0	0	17.97	258125	0.01%	0.12%	208.31	125.64	No
May-02	22.14	153042	0.01%	0	0	336.85	252233	0.13%	1.45%	-25.39	-16.44	No
Jun-02	17.59	157746	0.01%	0	0	131.88	241617	0.05%	0.56%	-23.77	-15.45	No
Jul-02	15.45	154336	0.01%	0	0	130.92	235882	0.06%	0.57%	-24.34	-15.79	No
Aug-02	20.61	150500	0.01%	0	0	80.59	227894	0.04%	0.44%	-14.92	-10.07	No
Sep-02	17.55	153404	0.01%	0	0	74.21	224774	0.03%	0.70%	-9.36	-6.69	No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

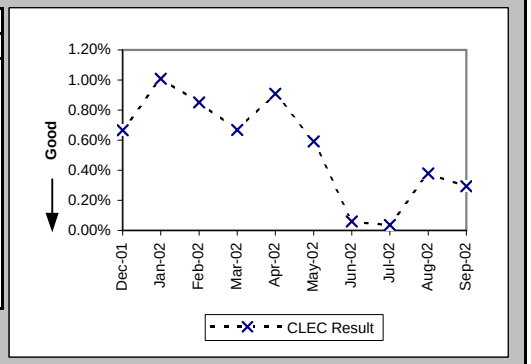
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9.44	67282	0.01%	0	0	99.28	433309	0.02%	0.51%	-4.17	-3.53	No
Jan-02	8.01	65890	0.01%	0	0	125.84	424558	0.03%	0.33%	-12.63	-8.68	No
Feb-02	40.87	70089	0.06%	0	0	44.95	409615	0.01%	0.11%	104.95	62.81	No
Mar-02	1.47	75021	0.00%	0	0	31.25	399757	0.01%	0.12%	-12.28	-8.46	No
Apr-02	11.35	73797	0.02%	0	0	49.54	389773	0.01%	0.19%	3.44	1.09	No
May-02	6.88	79126	0.01%	0	0	26.31	376276	0.01%	0.11%	3.78	1.3	No
Jun-02	6.75	79750	0.01%	0	0	16.06	365148	0.00%	0.08%	13.45	7.18	No
Jul-02	11.52	81418	0.01%	0	0	37.39	371108	0.01%	0.13%	7.89	3.8	No
Aug-02	10.02	82762	0.01%	0	0	28.91	361244	0.01%	0.11%	9.7	4.9	No
Sep-02	7.42	82594	0.01%	0	0	19.26	357047	0.01%	0.14%	6.46	2.93	No



Checklist #1 - Trunk Blocking

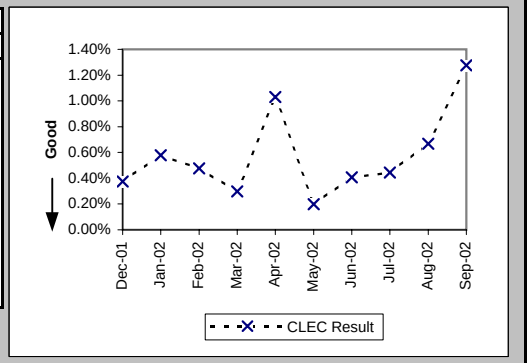
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	951.42	143010	0.67%	0	0	4.97%
Jan-02	1442.5	142938	1.01%	0	0	5.50%
Feb-02	1263.9	148626	0.85%	0	0	4.48%
Mar-02	1001.48	150066	0.67%	0	0	4.18%
Apr-02	1342.85	147858	0.91%	0	0	4.80%
May-02	942.4	159066	0.59%	0	0	3.80%
Jun-02	93.77	159354	0.06%	0	0	0.71%
Jul-02	57.15	155416	0.04%	0	0	0.49%
Aug-02	597.39	157844	0.38%	0	0	2.16%
Sep-02	472.98	160796	0.29%	0	0	1.79%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

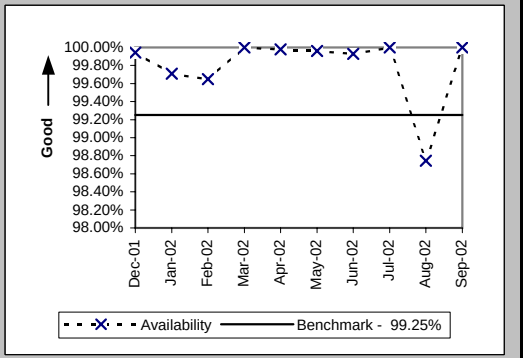
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	258.32	69010	0.37%	0	0	3.89%
Jan-02	415.05	71793	0.58%	0	0	3.83%
Feb-02	359.08	75309	0.48%	0	0	3.32%
Mar-02	231.54	77757	0.30%	0	0	2.80%
Apr-02	826.49	80205	1.03%	0	0	4.74%
May-02	160.58	80830	0.20%	0	0	1.71%
Jun-02	337.7	82750	0.41%	0	0	2.96%
Jul-02	375.74	84658	0.44%	0	0	3.28%
Aug-02	569.03	85210	0.67%	0	0	6.43%
Sep-02	1089.11	85282	1.28%	0	0	8.89%



Checklist #2 - Gateway Availability

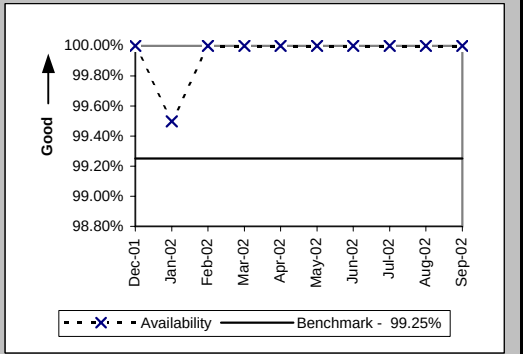
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		



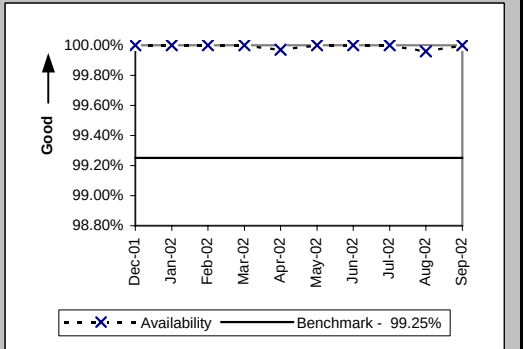
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		

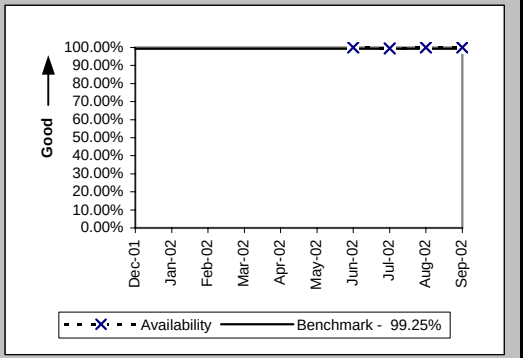


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

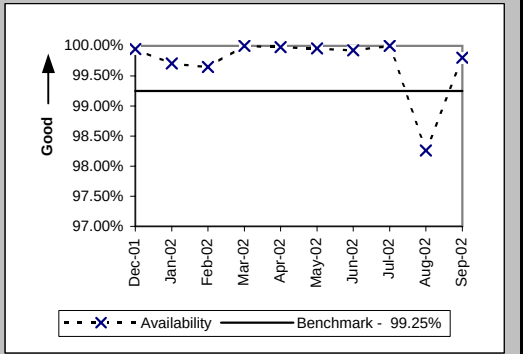
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		



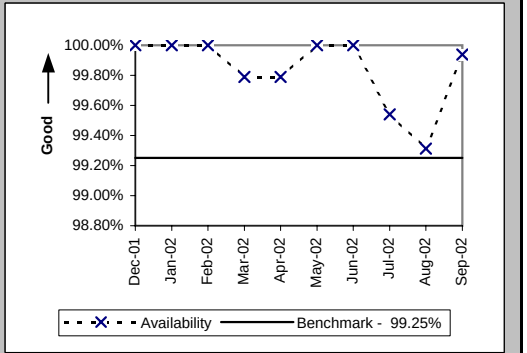
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		

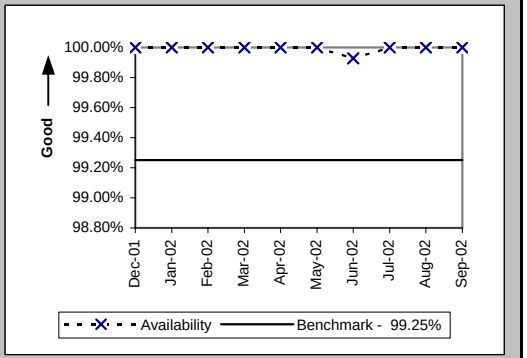


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

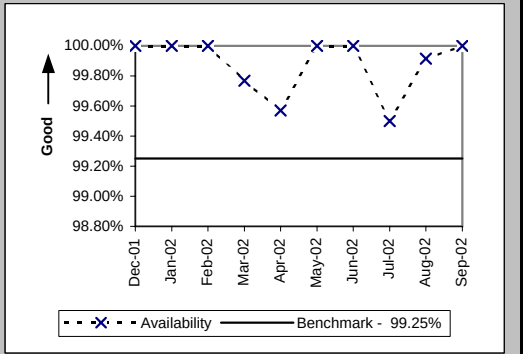
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		

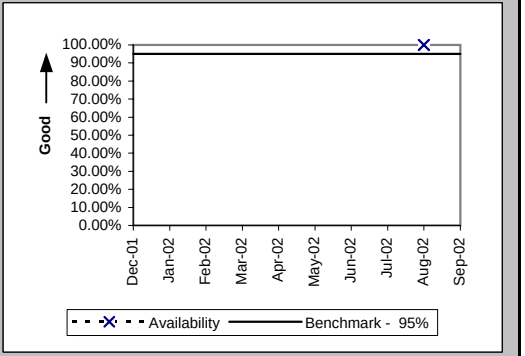


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

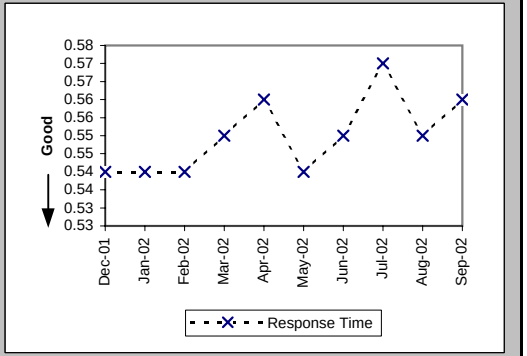
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			



Checklist #2 - Preorder Response Times - IMA

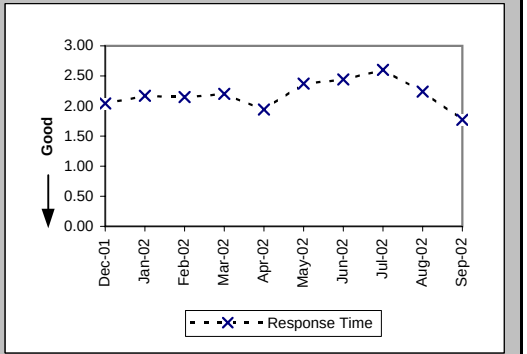
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12



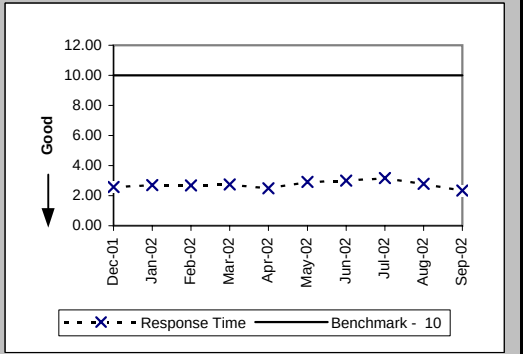
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

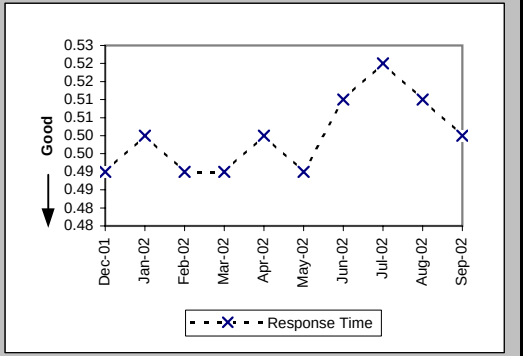
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			



Checklist #2 - Preorder Response Times - IMA

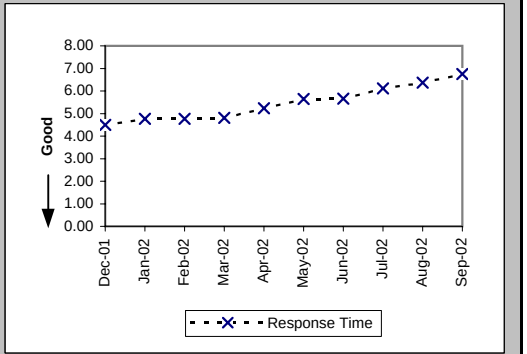
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09



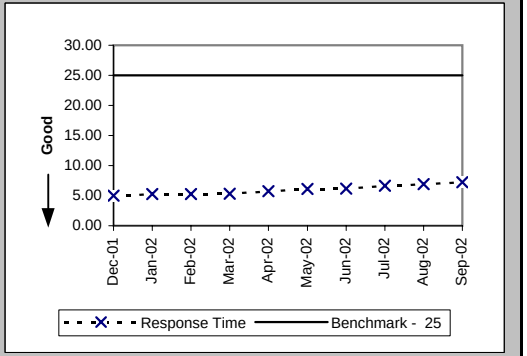
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

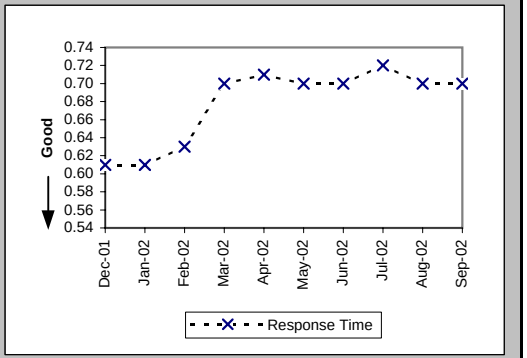
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			



Checklist #2 - Preorder Response Times - IMA

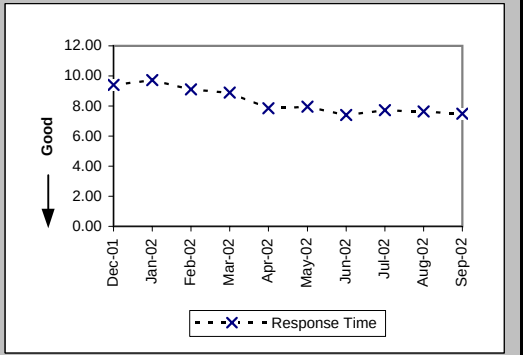
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07



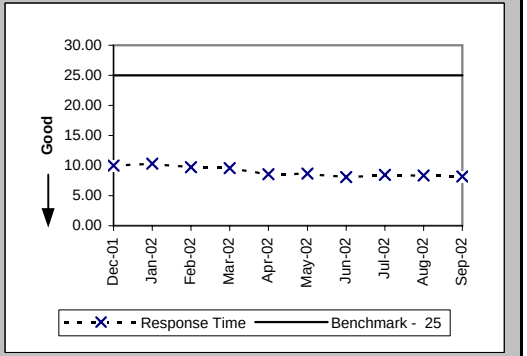
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

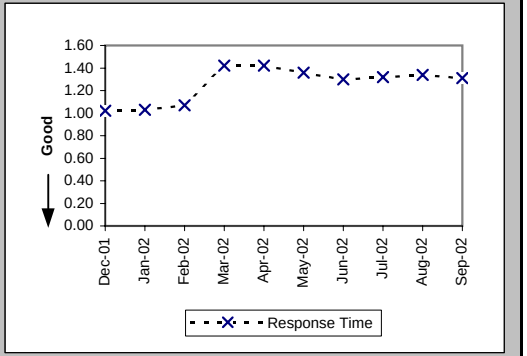
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			



Checklist #2 - Preorder Response Times - IMA

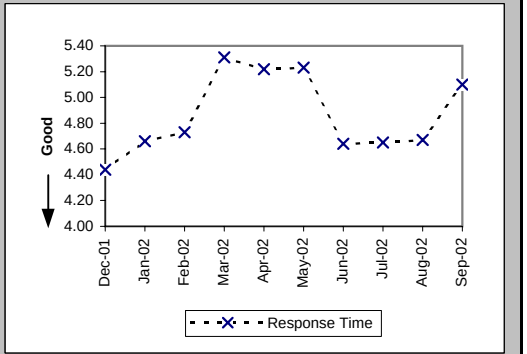
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22



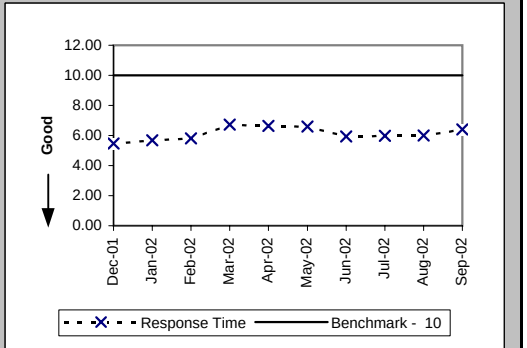
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

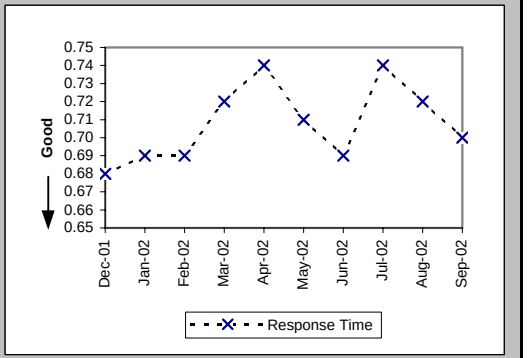
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			



Checklist #2 - Preorder Response Times - IMA

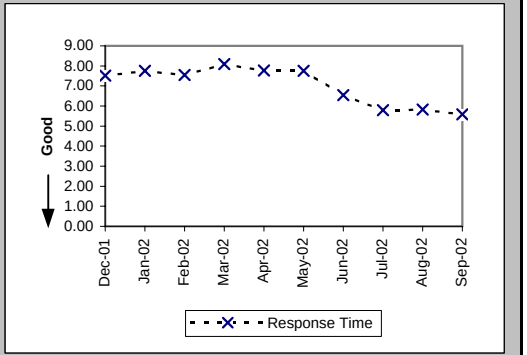
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10



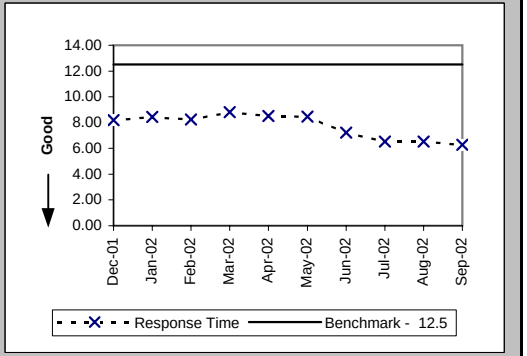
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

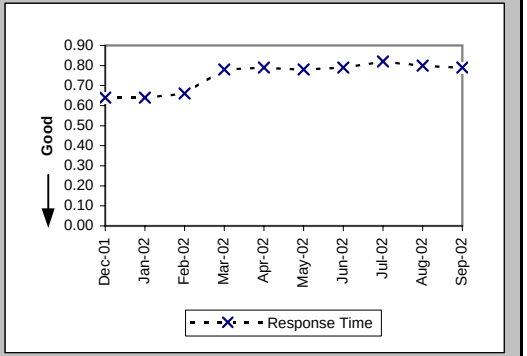
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			



Checklist #2 - Preorder Response Times - IMA

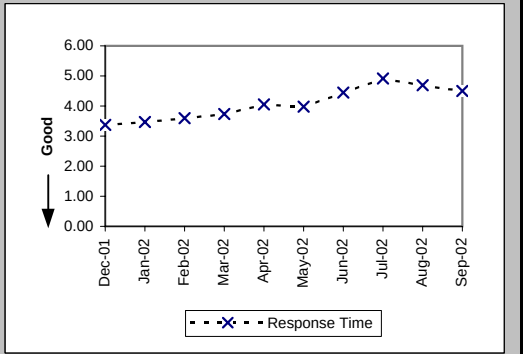
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10



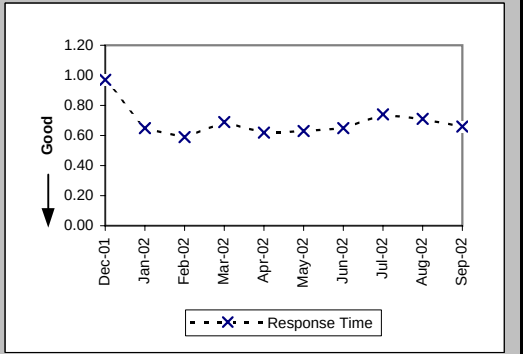
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

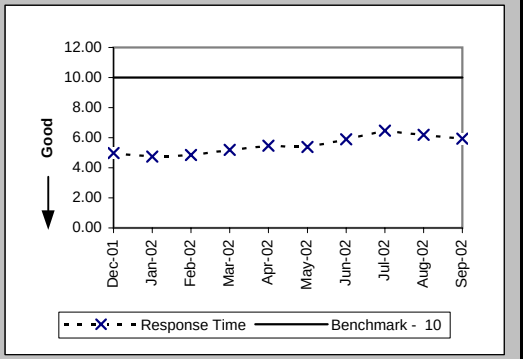
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18



Checklist #2 - Preorder Response Times - IMA

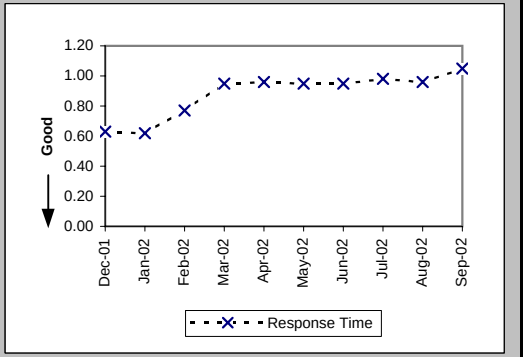
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			



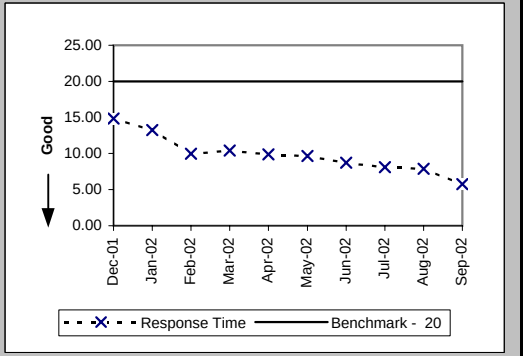
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

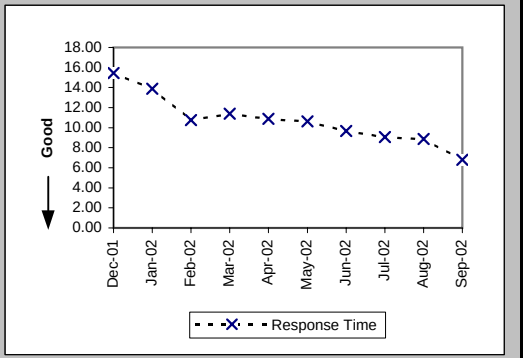
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37



Checklist #2 - Preorder Response Times - IMA

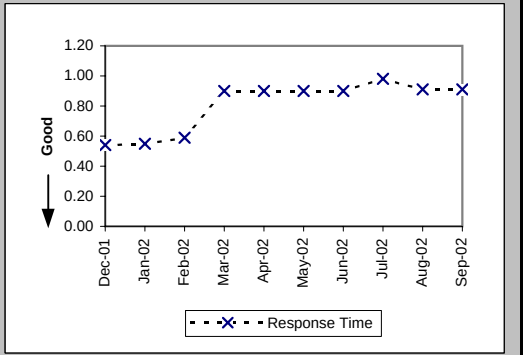
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			



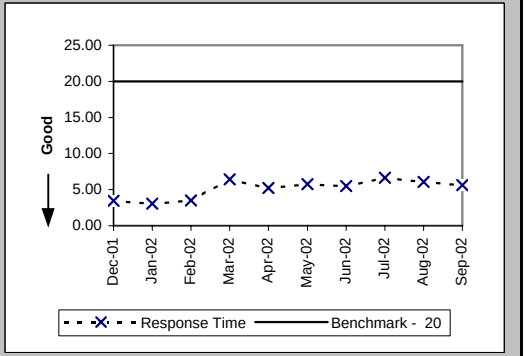
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

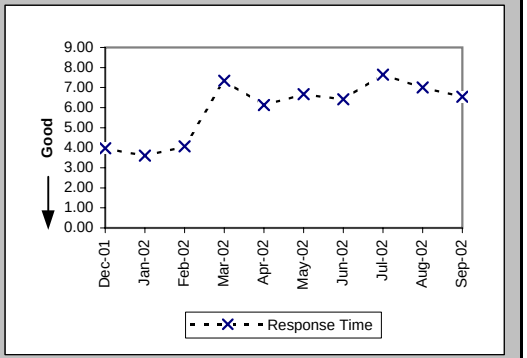
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76



Checklist #2 - Preorder Response Times - IMA

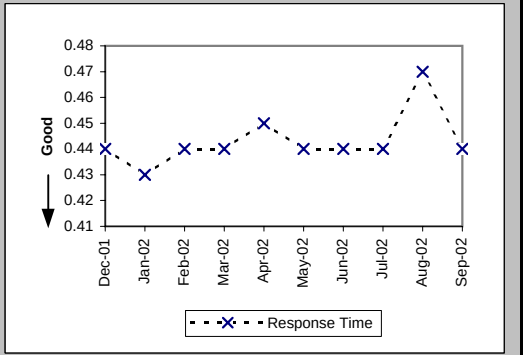
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			



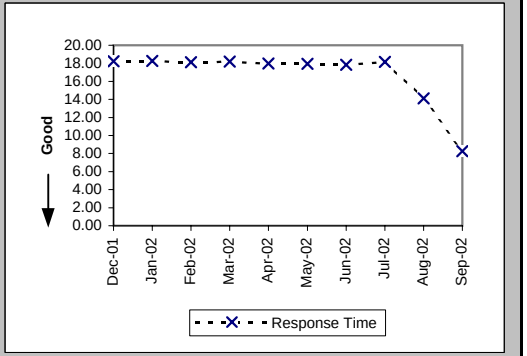
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

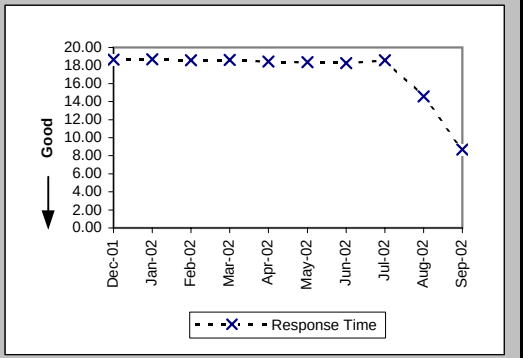
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04



Checklist #2 - Preorder Response Times - IMA

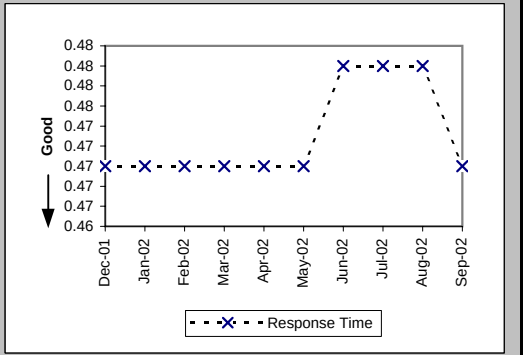
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			



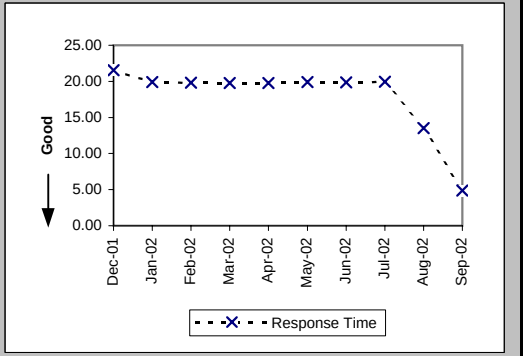
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

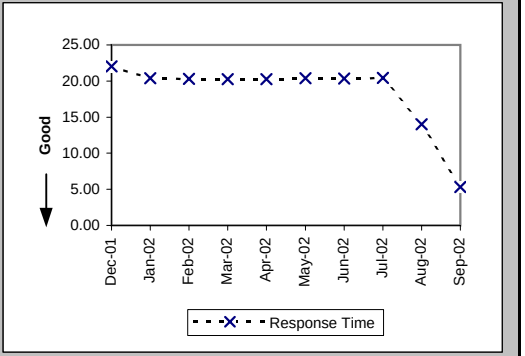
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90



Checklist #2 - Preorder Response Times - IMA

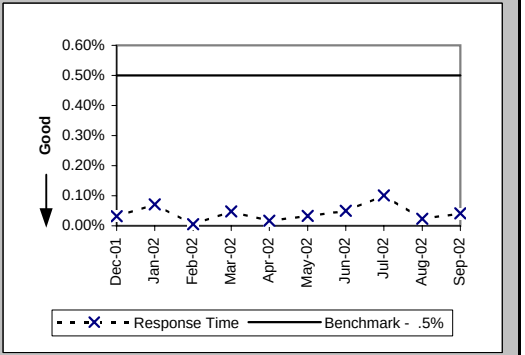
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			



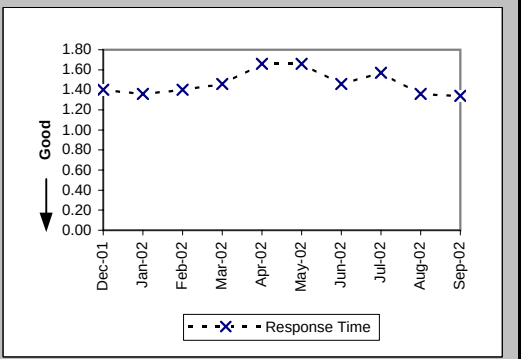
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

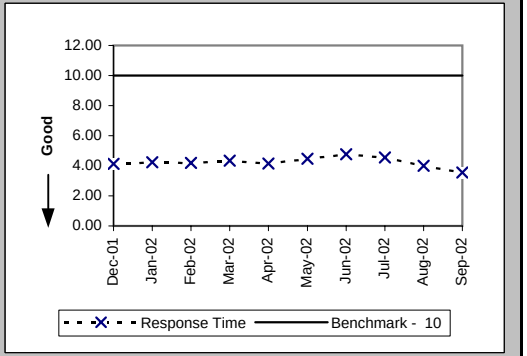
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36



Checklist #2 - Preorder Response Times - EDI

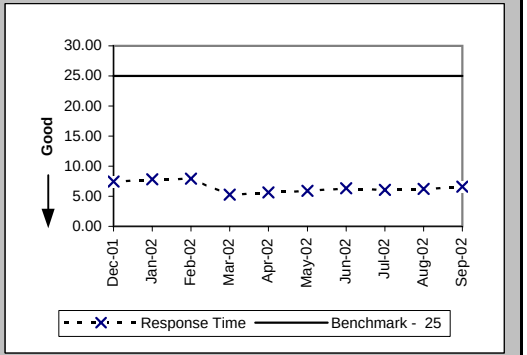
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89



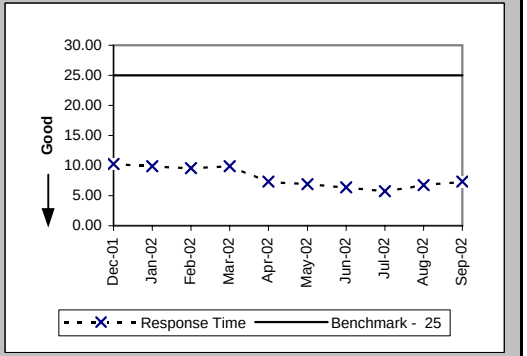
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

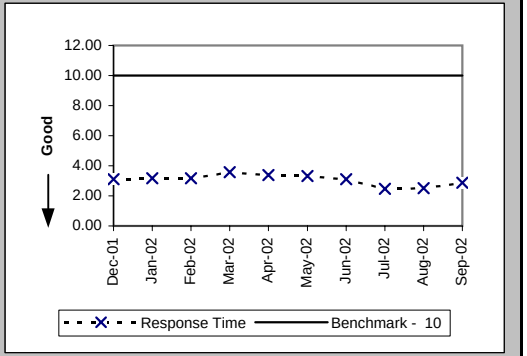
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90



Checklist #2 - Preorder Response Times - EDI

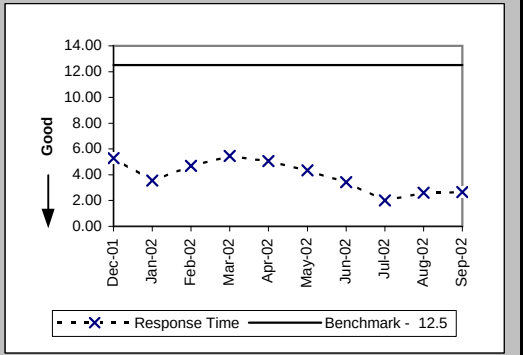
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60



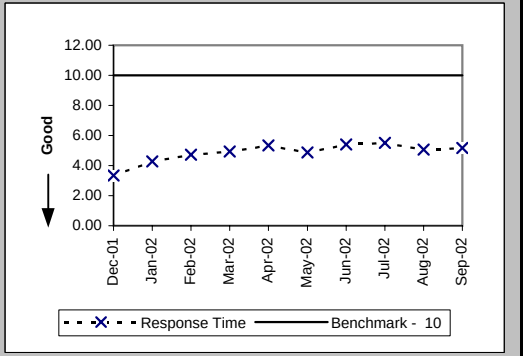
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

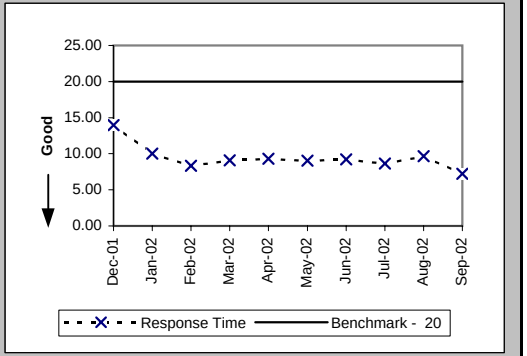
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85



Checklist #2 - Preorder Response Times - EDI

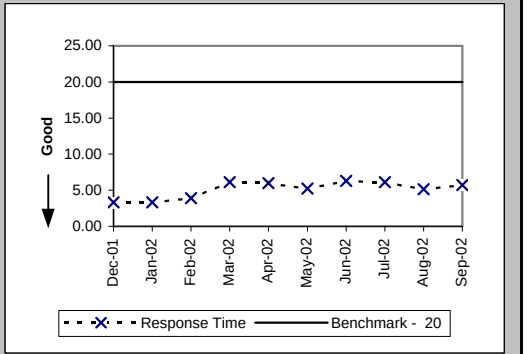
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05



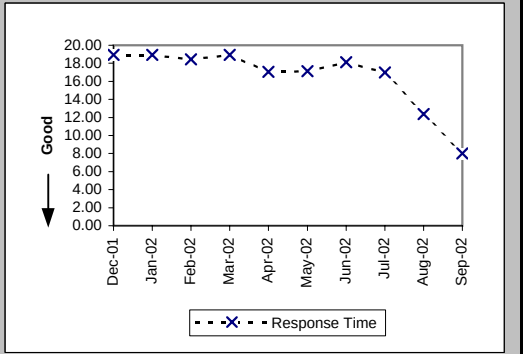
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

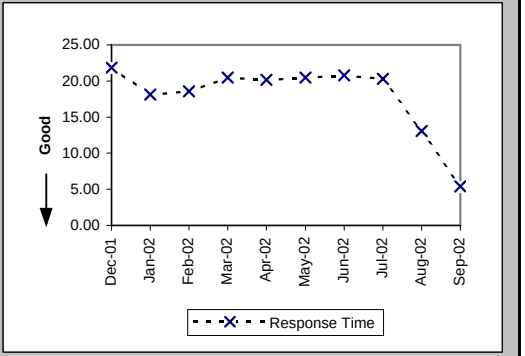
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87



Checklist #2 - Preorder Response Times - EDI

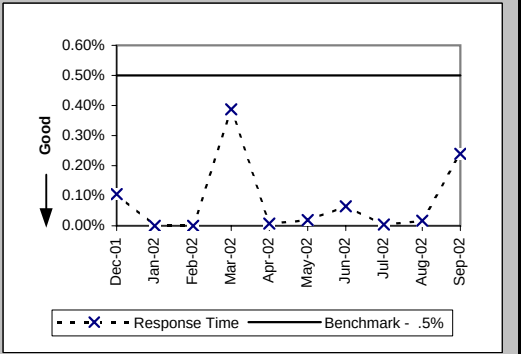
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50



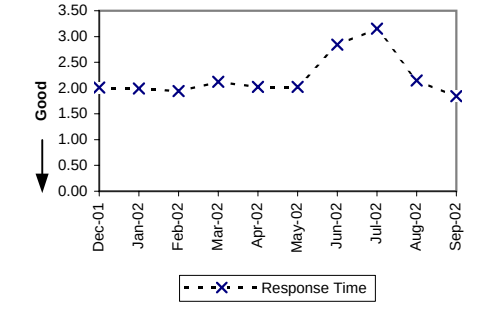
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

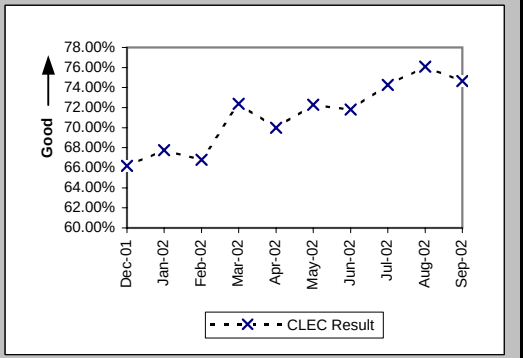
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09



Checklist #2 - Electronic Flow-through - Resale

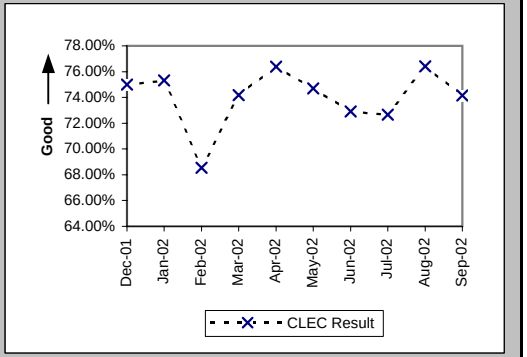
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	14972	22615	66.20%	26081	20	47.30%
Jan-02	20686	30535	67.75%	29451	13	46.75%
Feb-02	15843	23717	66.80%	22171	17	47.09%
Mar-02	19895	27487	72.38%	22579	15	44.71%
Apr-02	17848	25498	70.00%	29418	15	45.83%
May-02	20136	27852	72.30%	29192	4	44.75%
Jun-02	18052	25140	71.81%	30333	7	44.99%
Jul-02	21337	28731	74.26%	32913	4	43.72%
Aug-02	21673	28483	76.09%	30372	1	42.65%
Sep-02	18457	24723	74.66%	26494	9	43.50%



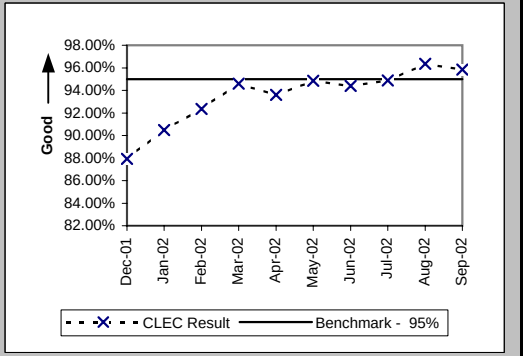
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	7710	10282	74.99%	26081	20	43.31%
Jan-02	9269	12306	75.32%	29451	13	43.11%
Feb-02	3811	5561	68.53%	22171	17	46.44%
Mar-02	3691	4976	74.18%	22579	15	43.77%
Apr-02	4750	6219	76.38%	29418	15	42.48%
May-02	3351	4486	74.70%	29192	4	43.47%
Jun-02	3512	4816	72.92%	30333	7	44.44%
Jul-02	4014	5525	72.65%	32913	4	44.57%
Aug-02	5397	7062	76.42%	30372	1	42.45%
Sep-02	5129	6916	74.16%	26494	9	43.77%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	14972	17030	87.92%	22627	14	32.59%
Jan-02	20686	22860	90.49%	25796	4	29.34%
Feb-02	15843	17156	92.35%	19184	7	26.58%
Mar-02	19895	21029	94.61%	19079	15	22.59%
Apr-02	17848	19065	93.62%	19614	10	24.45%
May-02	20136	21229	94.85%	24439	0	22.10%
Jun-02	18050	19123	94.39%	22815	3	23.01%
Jul-02	21339	22494	94.87%	26704	2	22.07%
Aug-02	21672	22490	96.36%	23647	0	18.72%
Sep-02	18457	19257	95.85%	21221	2	19.95%

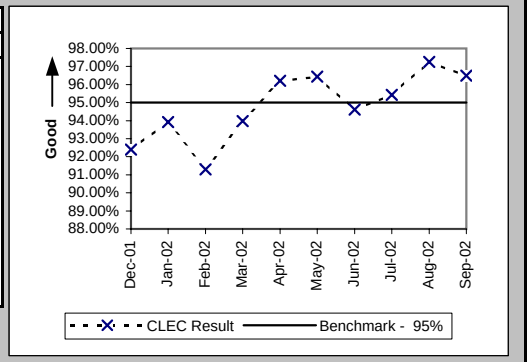


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	7710	8345	92.39%	22627	14	26.51%
Jan-02	9269	9868	93.93%	25796	4	23.88%
Feb-02	3811	4174	91.30%	19184	7	28.18%
Mar-02	3691	3928	93.97%	19079	15	23.81%
Apr-02	4750	4937	96.21%	19614	10	19.09%
May-02	3351	3475	96.43%	24439	0	18.55%
Jun-02	3512	3712	94.61%	22815	3	22.58%
Jul-02	4016	4208	95.44%	26704	2	20.87%
Aug-02	5397	5549	97.26%	23647	0	16.32%
Sep-02	5129	5315	96.50%	21221	2	18.38%

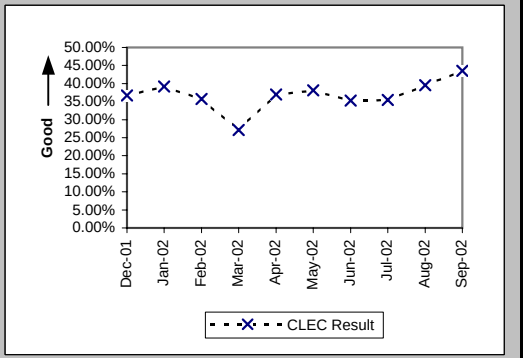


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

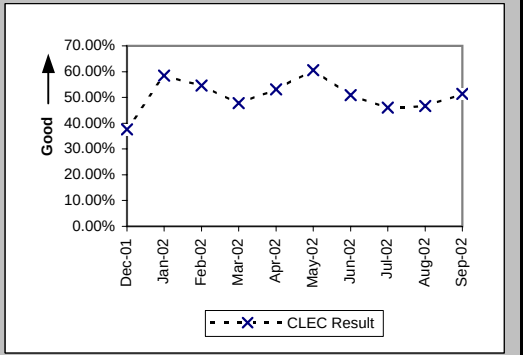
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3392	9252	36.66%	12573	0	48.19%
Jan-02	4290	10943	39.20%	14557	1	48.82%
Feb-02	3467	9716	35.68%	12025	9	47.91%
Mar-02	3334	12287	27.13%	11579	1	44.47%
Apr-02	3517	9508	36.99%	12000	3	48.28%
May-02	3679	9648	38.13%	11047	0	48.57%
Jun-02	3081	8742	35.24%	10386	1	47.77%
Jul-02	3031	8541	35.49%	10709	1	47.85%
Aug-02	3790	9594	39.50%	11147	259	48.89%
Sep-02	3880	8920	43.50%	10088	3	49.58%



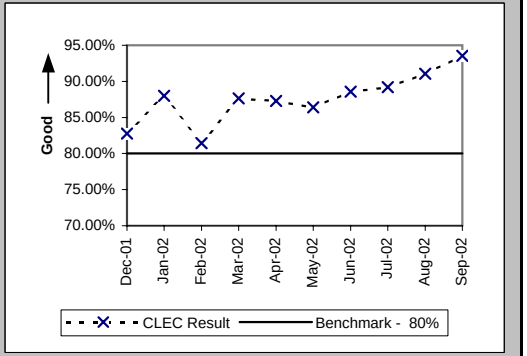
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	4303	11436	37.63%	12573	0	48.44%
Jan-02	10195	17440	58.46%	14557	1	49.28%
Feb-02	6101	11165	54.64%	12025	9	49.78%
Mar-02	5578	11675	47.78%	11579	1	49.95%
Apr-02	7791	14670	53.11%	12000	3	49.90%
May-02	9505	15682	60.61%	11047	0	48.86%
Jun-02	7186	14115	50.91%	10386	1	49.99%
Jul-02	7211	15674	46.01%	10709	1	49.84%
Aug-02	7974	17087	46.67%	11147	259	49.89%
Sep-02	7391	14376	51.41%	10088	3	49.98%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3392	4098	82.77%	12573	0	37.76%
Jan-02	4290	4874	88.02%	14557	1	32.48%
Feb-02	3467	4258	81.42%	12025	9	38.89%
Mar-02	3334	3804	87.64%	11579	1	32.91%
Apr-02	3517	4030	87.27%	12000	3	33.33%
May-02	3679	4258	86.40%	11047	0	34.28%
Jun-02	3081	3479	88.56%	10386	1	31.83%
Jul-02	3031	3399	89.17%	10709	1	31.07%
Aug-02	3790	4162	91.06%	11147	259	28.53%
Sep-02	3880	4148	93.54%	10088	3	24.58%

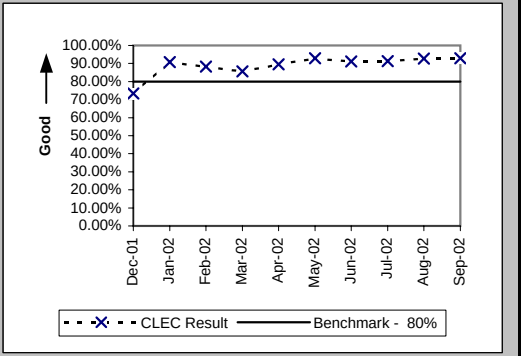


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	4303	5861	73.42%	12573	0	44.18%
Jan-02	10195	11236	90.74%	14557	1	28.99%
Feb-02	6101	6903	88.38%	12025	9	32.04%
Mar-02	5578	6518	85.58%	11579	1	35.13%
Apr-02	7791	8707	89.48%	12000	3	30.68%
May-02	9505	10240	92.82%	11047	0	25.81%
Jun-02	7186	7887	91.11%	10386	1	28.46%
Jul-02	7213	7901	91.29%	10709	1	28.19%
Aug-02	7974	8591	92.82%	11147	259	25.82%
Sep-02	7391	7962	92.83%	10088	3	25.80%

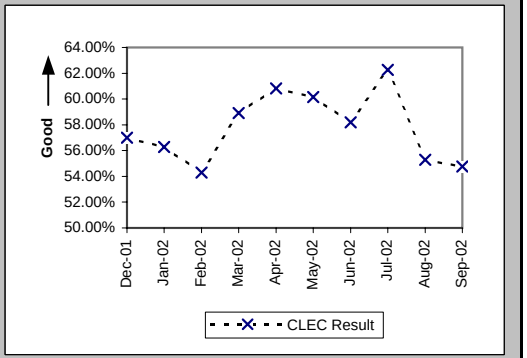


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

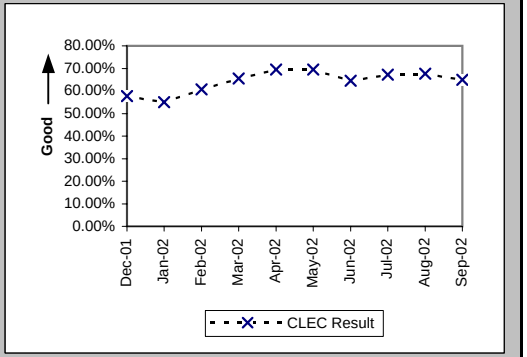
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9017	15822	56.99%	6130	1	49.51%
Jan-02	10745	19095	56.27%	6122	0	49.61%
Feb-02	7929	14602	54.30%	5626	3	49.81%
Mar-02	8224	13958	58.92%	6896	1	49.20%
Apr-02	8785	14446	60.81%	6653	5	48.82%
May-02	7583	12608	60.14%	5478	1	48.96%
Jun-02	6584	11316	58.18%	5762	0	49.33%
Jul-02	8850	14215	62.26%	5814	1	48.47%
Aug-02	9286	16797	55.28%	7187	0	49.72%
Sep-02	7170	13094	54.76%	6941	0	49.77%



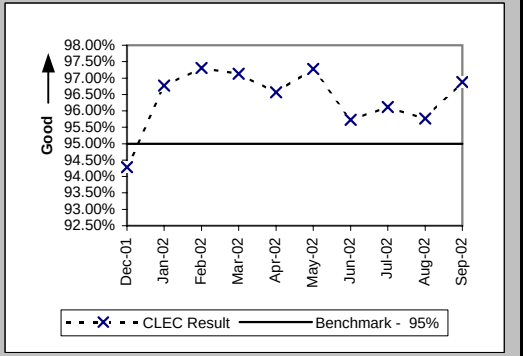
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9793	16964	57.73%	6130	1	49.40%
Jan-02	8143	14779	55.10%	6122	0	49.74%
Feb-02	8395	13813	60.78%	5626	3	48.83%
Mar-02	9050	13811	65.53%	6896	1	47.53%
Apr-02	10668	15353	69.48%	6653	5	46.05%
May-02	12046	17321	69.55%	5478	1	46.02%
Jun-02	10202	15814	64.51%	5762	0	47.85%
Jul-02	12553	18684	67.19%	5814	1	46.95%
Aug-02	17014	25156	67.63%	7187	0	46.79%
Sep-02	14197	21846	64.99%	6941	0	47.70%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9017	9564	94.28%	6130	1	23.22%
Jan-02	10745	11103	96.78%	6122	0	17.66%
Feb-02	7929	8148	97.31%	5626	3	16.17%
Mar-02	8224	8467	97.13%	6896	1	16.70%
Apr-02	8785	9097	96.57%	6653	5	18.20%
May-02	7583	7795	97.28%	5478	1	16.27%
Jun-02	6584	6878	95.73%	5762	0	20.23%
Jul-02	8850	9207	96.12%	5814	1	19.31%
Aug-02	9286	9696	95.77%	7187	0	20.12%
Sep-02	7170	7401	96.88%	6941	0	17.39%

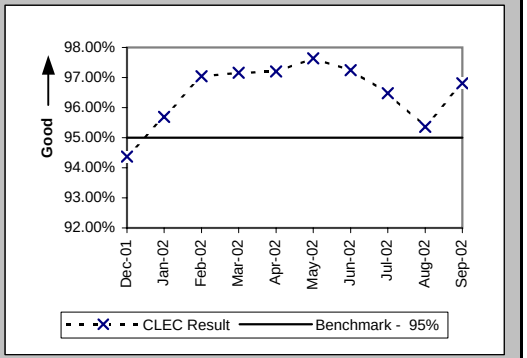


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9793	10377	94.37%	6130	1	23.05%
Jan-02	8143	8510	95.69%	6122	0	20.31%
Feb-02	8395	8651	97.04%	5626	3	16.95%
Mar-02	9050	9315	97.16%	6896	1	16.63%
Apr-02	10668	10975	97.20%	6653	5	16.49%
May-02	12046	12338	97.63%	5478	1	15.20%
Jun-02	10202	10491	97.25%	5762	0	16.37%
Jul-02	12553	13011	96.48%	5814	1	18.43%
Aug-02	17014	17841	95.36%	7187	0	21.03%
Sep-02	14197	14665	96.81%	6941	0	17.58%

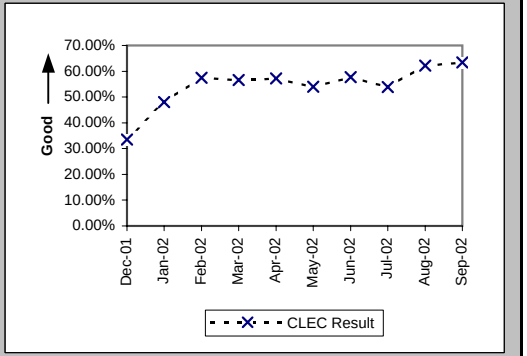


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

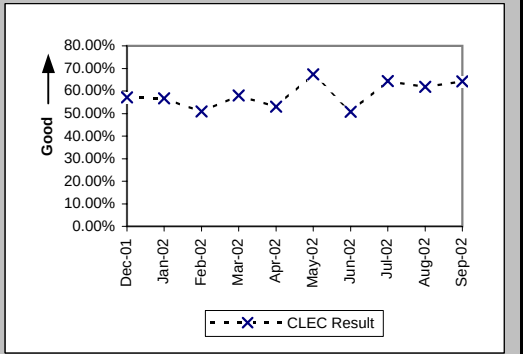
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2823	8438	33.46%	512	0	47.18%
Jan-02	3264	6792	48.06%	394	0	49.96%
Feb-02	4051	7056	57.41%	493	0	49.45%
Mar-02	3902	6896	56.58%	551	2	49.56%
Apr-02	4812	8418	57.16%	545	0	49.48%
May-02	5497	10173	54.04%	2865	0	49.84%
Jun-02	5015	8694	57.68%	1404	0	49.41%
Jul-02	5157	9566	53.91%	1889	0	49.85%
Aug-02	6018	9683	62.15%	1935	0	48.50%
Sep-02	7111	11223	63.36%	1635	0	48.18%



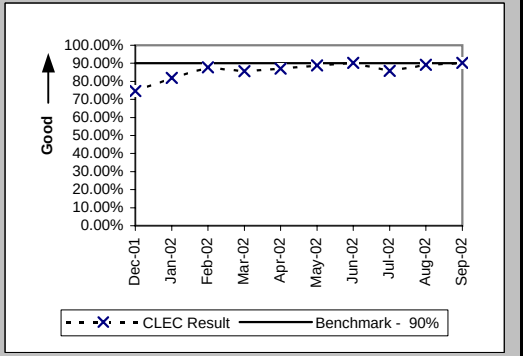
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1539	2689	57.23%	512	0	49.47%
Jan-02	1947	3435	56.68%	394	0	49.55%
Feb-02	1566	3077	50.89%	493	0	49.99%
Mar-02	1604	2766	57.99%	551	2	49.36%
Apr-02	1947	3667	53.10%	545	0	49.90%
May-02	4046	6008	67.34%	2865	0	46.90%
Jun-02	3263	6417	50.85%	1404	0	49.99%
Jul-02	3786	5876	64.43%	1889	0	47.87%
Aug-02	2921	4722	61.86%	1935	0	48.57%
Sep-02	2648	4121	64.26%	1635	0	47.92%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2823	3778	74.72%	512	0	43.46%
Jan-02	3264	3988	81.85%	394	0	38.55%
Feb-02	4051	4614	87.80%	493	0	32.73%
Mar-02	3902	4553	85.70%	551	2	35.01%
Apr-02	4812	5524	87.11%	545	0	33.51%
May-02	5497	6191	88.79%	2865	0	31.55%
Jun-02	5015	5552	90.33%	1404	0	29.56%
Jul-02	5157	6004	85.89%	1889	0	34.81%
Aug-02	6018	6745	89.22%	1935	0	31.01%
Sep-02	7111	7873	90.32%	1635	0	29.57%

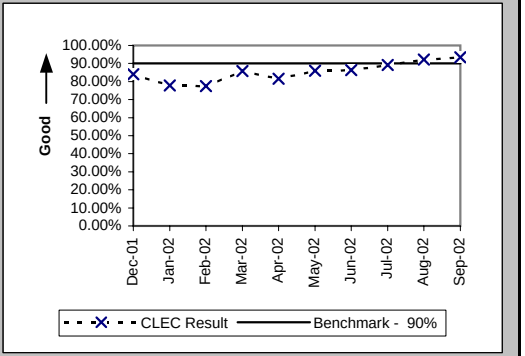


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1539	1830	84.10%	512	0	36.57%
Jan-02	1947	2504	77.76%	394	0	41.59%
Feb-02	1566	2019	77.56%	493	0	41.72%
Mar-02	1604	1869	85.82%	551	2	34.88%
Apr-02	1947	2388	81.53%	545	0	38.80%
May-02	4046	4707	85.96%	2865	0	34.74%
Jun-02	3263	3778	86.37%	1404	0	34.31%
Jul-02	3786	4245	89.19%	1889	0	31.05%
Aug-02	2921	3167	92.23%	1935	0	26.77%
Sep-02	2648	2836	93.37%	1635	0	24.88%

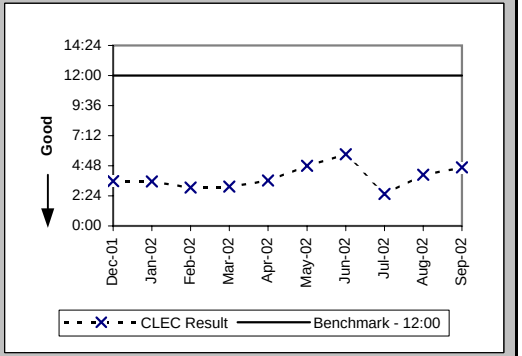


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

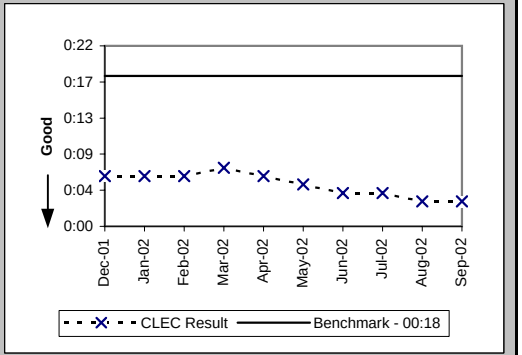
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	11824:06	3296	3:35	0	21
Jan-02	13053:43	3681	3:33	0	14
Feb-02	9649:34	3142	3:04	0	29
Mar-02	11300:27	3582	3:09	0	19
Apr-02	12303:58	3402	3:37	0	23
May-02	18427:51	3840	4:48	0	5
Jun-02	21451:51	3754	5:43	0	8
Jul-02	5536:06	2169	2:33	0	6
Aug-02	9855:42	2415	4:05	0	260
Sep-02	9309:30	1988	4:41	0	12



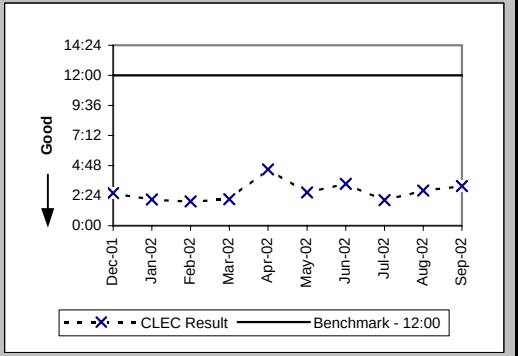
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	5
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

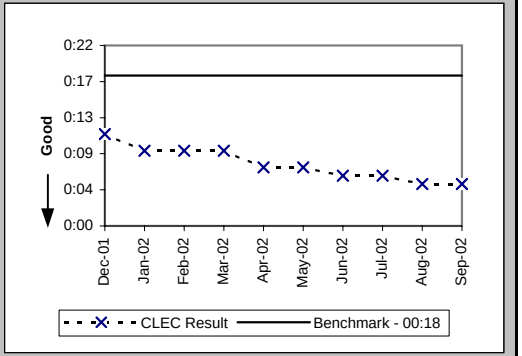
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	10284:53	3927	2:37	0	21
Jan-02	9422:58	4492	2:06	0	14
Feb-02	6870:16	3544	1:56	0	29
Mar-02	6348:06	2989	2:07	0	19
Apr-02	29633:56	6587	4:30	0	23
May-02	15097:37	5659	2:40	0	5
Jun-02	20524:07	6144	3:20	0	8
Jul-02	7039:12	3439	2:03	0	6
Aug-02	10629:07	3784	2:49	0	260
Sep-02	10717:23	3393	3:10	0	12



Checklist #2 - LSR Rejections

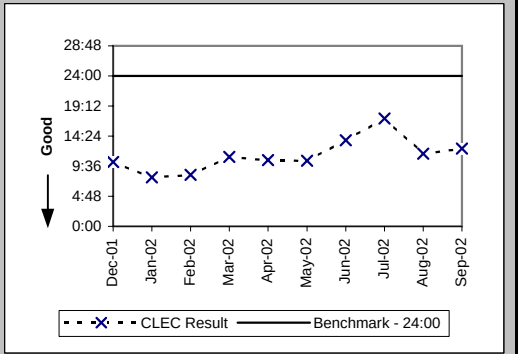
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	5
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12



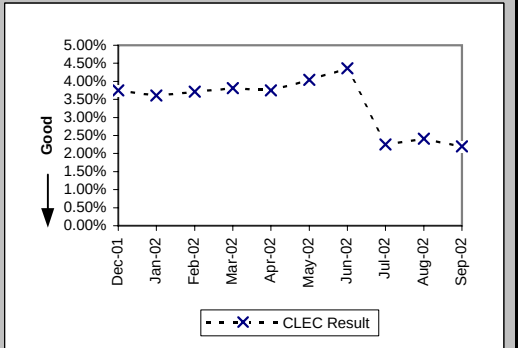
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	6682:15	652	10:15	0	21
Jan-02	4071:29	521	7:49	0	14
Feb-02	4787:34	584	8:12	0	29
Mar-02	5339:28	481	11:06	0	19
Apr-02	4242:26	402	10:33	0	23
May-02	5237:57	500	10:29	0	5
Jun-02	7605:31	554	13:44	0	8
Jul-02	8357:27	486	17:12	0	6
Aug-02	6970:24	603	11:34	0	260
Sep-02	8156:36	656	12:26	0	12



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

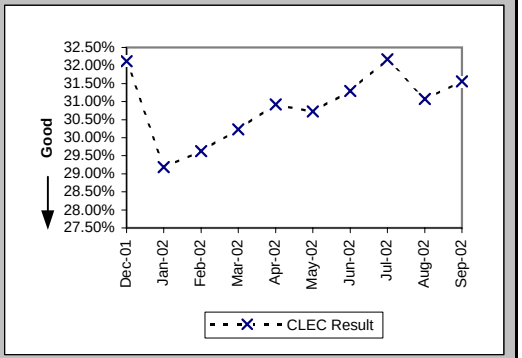
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	5
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12



Checklist #2 - LSR Rejections

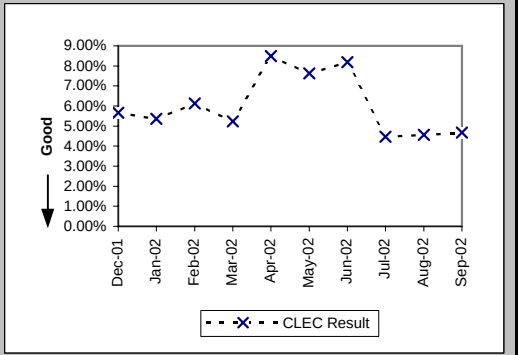
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	5
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12



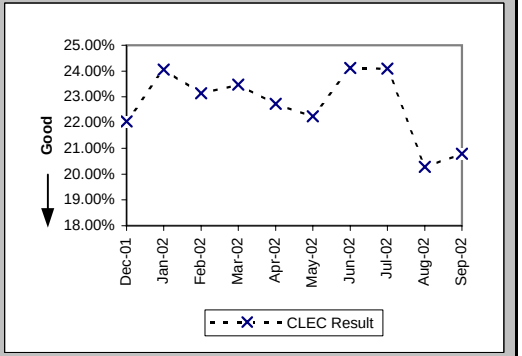
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	5
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

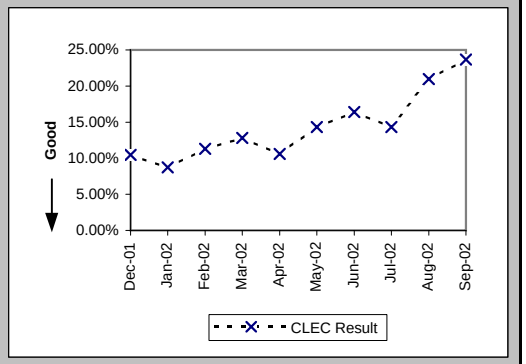
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	5
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

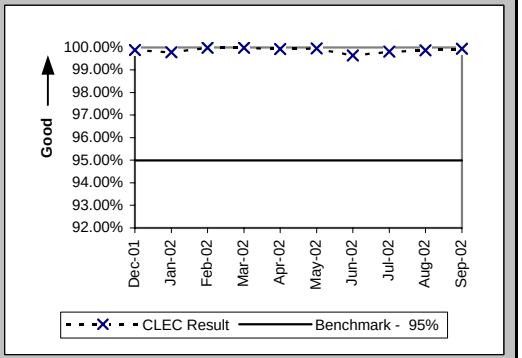
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	652	6223	10.48%	0	21
Jan-02	521	5963	8.74%	0	14
Feb-02	584	5174	11.29%	0	29
Mar-02	481	3753	12.82%	0	19
Apr-02	402	3788	10.61%	0	23
May-02	500	3496	14.30%	0	5
Jun-02	554	3382	16.38%	0	8
Jul-02	486	3391	14.33%	0	6
Aug-02	603	2877	20.96%	0	260
Sep-02	656	2771	23.67%	0	12



Checklist #2 - Firm Order Confirmations - Resale

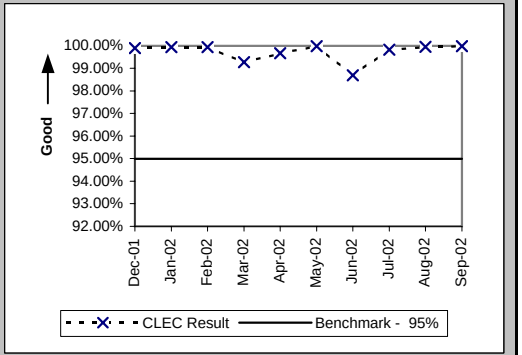
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	17595	17615	99.89%	922	20
Jan-02	23222	23271	99.79%	666	13
Feb-02	19567	19570	99.98%	316	17
Mar-02	23494	23498	99.98%	611	17
Apr-02	22335	22352	99.92%	669	15
May-02	25276	25286	99.96%	718	4
Jun-02	22666	22746	99.65%	251	7
Jul-02	25888	25936	99.81%	219	4
Aug-02	27110	27144	99.87%	658	1
Sep-02	25118	25134	99.94%	253	9



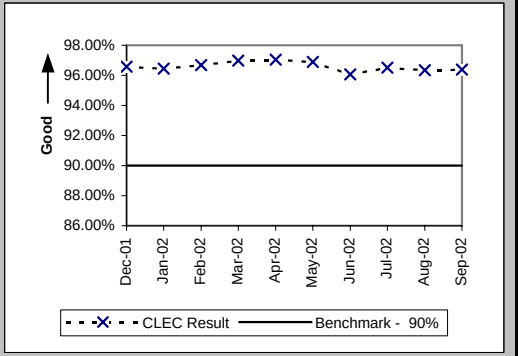
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9211	9220	99.90%	922	20
Jan-02	11145	11152	99.94%	666	13
Feb-02	5341	5344	99.94%	316	17
Mar-02	5222	5260	99.28%	611	17
Apr-02	6612	6634	99.67%	669	15
May-02	7347	7348	99.99%	718	4
Jun-02	6644	6732	98.69%	251	7
Jul-02	7752	7765	99.83%	219	4
Aug-02	8237	8241	99.95%	658	1
Sep-02	7715	7716	99.99%	253	9



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

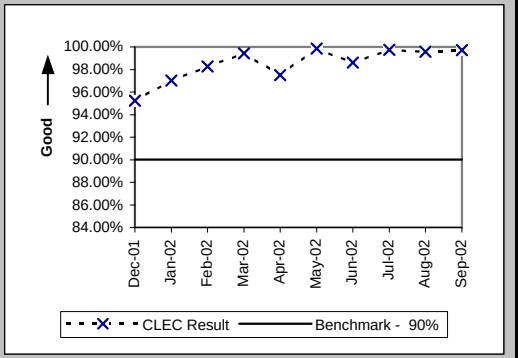
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	11719	12136	96.56%	922	20
Jan-02	12703	13172	96.44%	666	13
Feb-02	10568	10932	96.67%	316	17
Mar-02	9989	10301	96.97%	611	17
Apr-02	10711	11037	97.05%	669	15
May-02	11855	12235	96.89%	718	4
Jun-02	10299	10722	96.05%	251	7
Jul-02	11800	12226	96.52%	219	4
Aug-02	10351	10744	96.34%	658	1
Sep-02	10174	10555	96.39%	253	9



Checklist #2 - Firm Order Confirmations - Resale

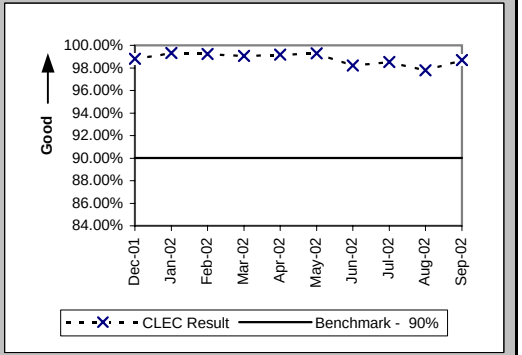
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9428	9901	95.22%	922	20
Jan-02	11701	12060	97.02%	666	13
Feb-02	7793	7931	98.26%	316	17
Mar-02	7311	7352	99.44%	611	17
Apr-02	13641	13992	97.49%	669	15
May-02	9062	9076	99.85%	718	4
Jun-02	11234	11391	98.62%	251	7
Jul-02	9961	9986	99.75%	219	4
Aug-02	8422	8459	99.56%	658	1
Sep-02	6822	6841	99.72%	253	9



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

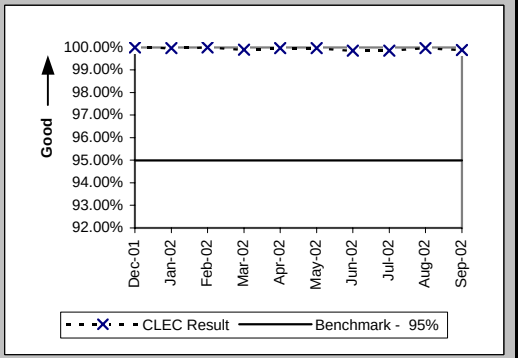
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	4966	5026	98.81%	922	20
Jan-02	4896	4929	99.33%	666	13
Feb-02	4100	4132	99.23%	316	17
Mar-02	2670	2695	99.07%	611	17
Apr-02	2688	2710	99.19%	669	15
May-02	2098	2113	99.29%	718	4
Jun-02	2140	2179	98.21%	251	7
Jul-02	1937	1966	98.52%	219	4
Aug-02	1502	1536	97.79%	658	1
Sep-02	1449	1468	98.71%	253	9



Checklist #2 - Firm Order Confirmations - Unbundled Loops

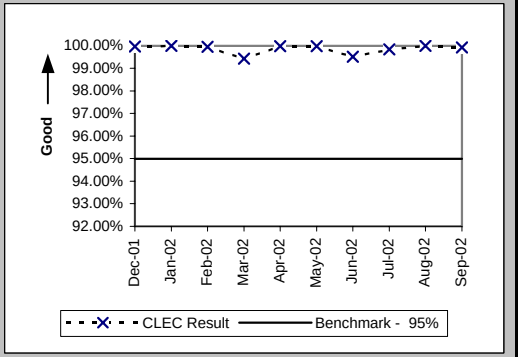
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3364	3364	100.00%	26	0
Jan-02	4215	4216	99.98%	25	1
Feb-02	3416	3416	100.00%	32	9
Mar-02	3148	3151	99.90%	19	1
Apr-02	3231	3232	99.97%	5	3
May-02	3388	3389	99.97%	9	0
Jun-02	2831	2835	99.86%	13	1
Jul-02	2818	2822	99.86%	15	1
Aug-02	3569	3570	99.97%	6	259
Sep-02	3619	3623	99.89%	10	3



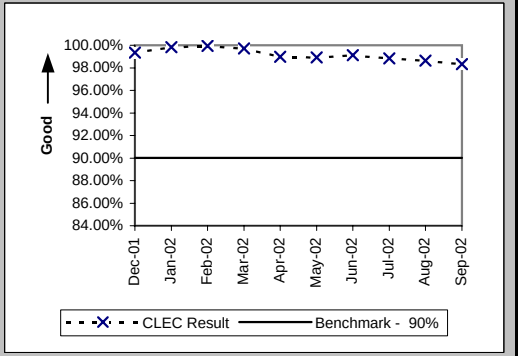
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	4219	4220	99.98%	26	0
Jan-02	9511	9511	100.00%	25	1
Feb-02	5282	5284	99.96%	32	9
Mar-02	4711	4738	99.43%	19	1
Apr-02	7104	7105	99.99%	5	3
May-02	8705	8706	99.99%	9	0
Jun-02	6461	6492	99.52%	13	1
Jul-02	6543	6553	99.85%	15	1
Aug-02	7241	7241	100.00%	6	259
Sep-02	6668	6673	99.93%	10	3



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

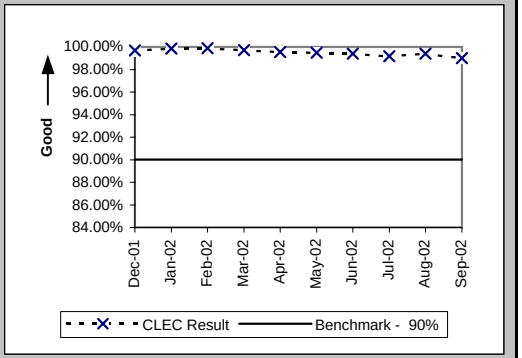
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5808	5846	99.35%	26	0
Jan-02	6454	6465	99.83%	25	1
Feb-02	6143	6146	99.95%	32	9
Mar-02	8742	8768	99.70%	19	1
Apr-02	5844	5904	98.98%	5	3
May-02	5866	5930	98.92%	9	0
Jun-02	5438	5487	99.11%	13	1
Jul-02	5320	5383	98.83%	15	1
Aug-02	5530	5606	98.64%	6	259
Sep-02	4732	4812	98.34%	10	3



Checklist #2 - Firm Order Confirmations - Unbundled Loops

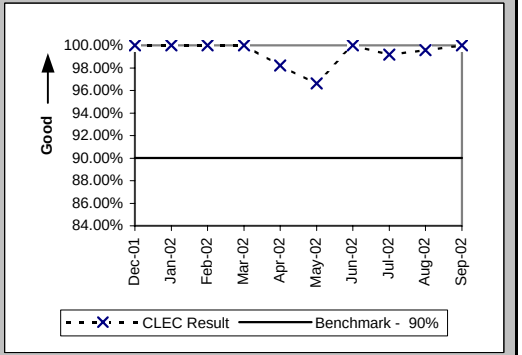
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	8559	8586	99.69%	26	0
Jan-02	10137	10152	99.85%	25	1
Feb-02	7418	7427	99.88%	32	9
Mar-02	8357	8380	99.73%	19	1
Apr-02	9077	9119	99.54%	5	3
May-02	8406	8450	99.48%	9	0
Jun-02	9025	9080	99.39%	13	1
Jul-02	10676	10765	99.17%	15	1
Aug-02	11421	11489	99.41%	6	259
Sep-02	9662	9759	99.01%	10	3



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

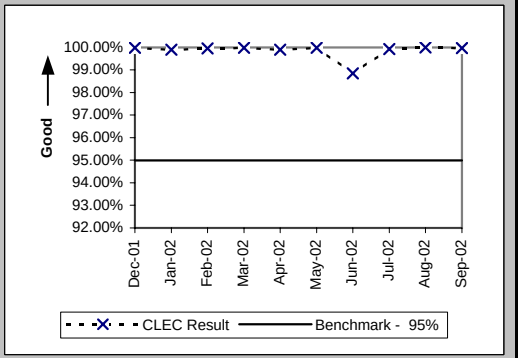
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	241	241	100.00%	26	0
Jan-02	226	226	100.00%	25	1
Feb-02	172	172	100.00%	32	9
Mar-02	173	173	100.00%	19	1
Apr-02	275	280	98.21%	5	3
May-02	258	267	96.63%	9	0
Jun-02	189	189	100.00%	13	1
Jul-02	237	239	99.16%	15	1
Aug-02	235	236	99.58%	6	259
Sep-02	175	175	100.00%	10	3



Checklist #2 - Firm Order Confirmations - LNP

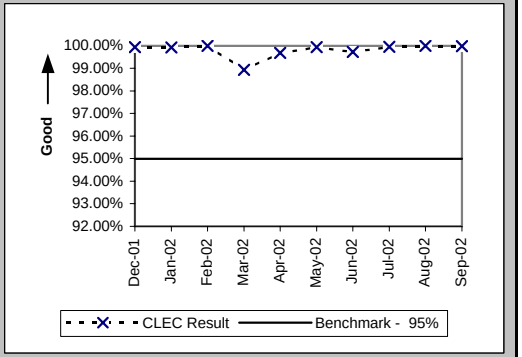
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	8724	8725	99.99%	215	1
Jan-02	10395	10406	99.89%	202	0
Feb-02	7643	7646	99.96%	163	3
Mar-02	7667	7668	99.99%	205	1
Apr-02	8012	8020	99.90%	186	5
May-02	6887	6888	99.99%	235	1
Jun-02	5838	5906	98.85%	203	0
Jul-02	8139	8145	99.93%	259	1
Aug-02	8465	8465	100.00%	234	0
Sep-02	6544	6546	99.97%	213	0



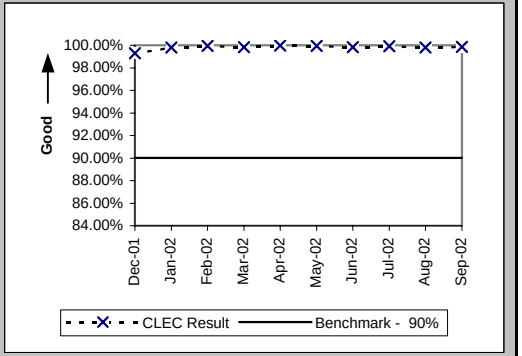
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9501	9506	99.95%	215	1
Jan-02	7601	7606	99.93%	202	0
Feb-02	7911	7911	100.00%	163	3
Mar-02	8206	8294	98.94%	205	1
Apr-02	9715	9746	99.68%	186	5
May-02	10449	10455	99.94%	235	1
Jun-02	8807	8831	99.73%	203	0
Jul-02	11250	11254	99.96%	259	1
Aug-02	15451	15452	99.99%	234	0
Sep-02	12811	12812	99.99%	213	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

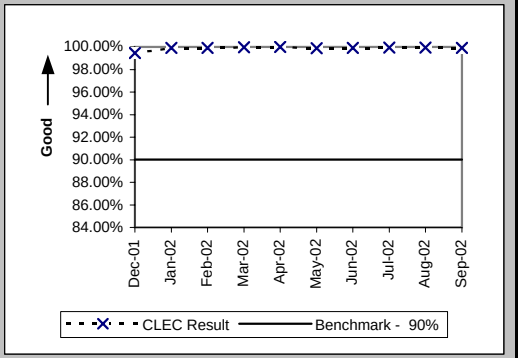
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5418	5457	99.29%	215	1
Jan-02	6942	6956	99.80%	202	0
Feb-02	5537	5540	99.95%	163	3
Mar-02	5115	5123	99.84%	205	1
Apr-02	5121	5122	99.98%	186	5
May-02	4457	4459	99.96%	235	1
Jun-02	4205	4212	99.83%	203	0
Jul-02	4798	4802	99.92%	259	1
Aug-02	6918	6931	99.81%	234	0
Sep-02	5418	5426	99.85%	213	0



Checklist #2 - Firm Order Confirmations - LNP

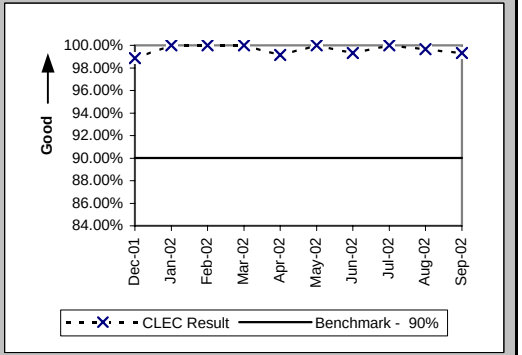
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5418	5448	99.45%	215	1
Jan-02	5088	5093	99.90%	202	0
Feb-02	4282	4286	99.91%	163	3
Mar-02	3959	3960	99.97%	205	1
Apr-02	3926	3926	100.00%	186	5
May-02	4633	4638	99.89%	235	1
Jun-02	5100	5104	99.92%	203	0
Jul-02	5279	5282	99.94%	259	1
Aug-02	7060	7065	99.93%	234	0
Sep-02	6664	6669	99.93%	213	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

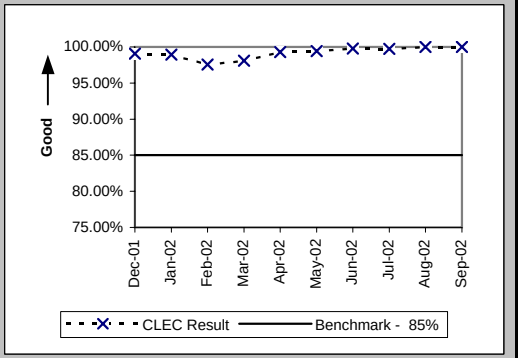
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	173	175	98.86%	215	1
Jan-02	130	130	100.00%	202	0
Feb-02	130	130	100.00%	163	3
Mar-02	237	237	100.00%	205	1
Apr-02	232	234	99.15%	186	5
May-02	253	253	100.00%	235	1
Jun-02	287	289	99.31%	203	0
Jul-02	439	439	100.00%	259	1
Aug-02	305	306	99.67%	234	0
Sep-02	293	295	99.32%	213	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

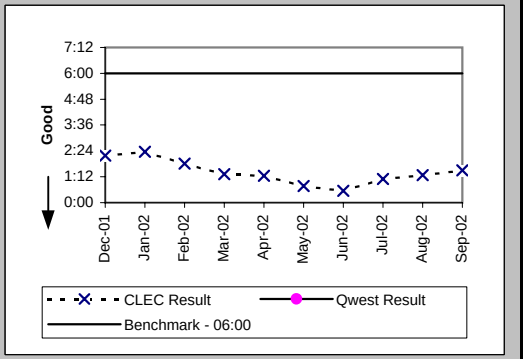
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	433	437	99.08%	165	0
Jan-02	461	466	98.93%	213	0
Feb-02	518	531	97.55%	123	0
Mar-02	621	633	98.10%	272	0
Apr-02	553	557	99.28%	101	0
May-02	514	517	99.42%	69	0
Jun-02	411	412	99.76%	79	0
Jul-02	365	366	99.73%	346	0
Aug-02	412	412	100.00%	252	0
Sep-02	380	380	100.00%	163	0



Checklist #2 - Completion Notifications

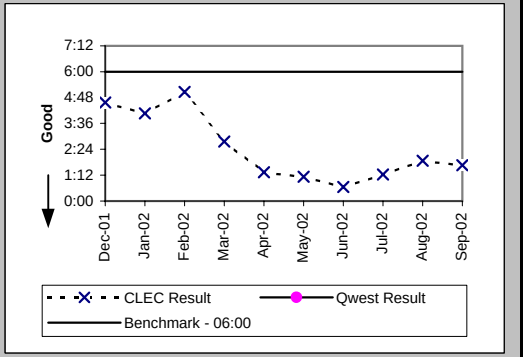
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104720:00	48162	2:11	0	1628							No
Jan-02	128028:24	54080	2:22	0	983							No
Feb-02	90524:19	50025	1:49	0	2645							No
Mar-02	70460:48	53746	1:19	0	1292							No
Apr-02	62893:45	50415	1:15	0	1211							No
May-02	40550:02	52865	0:46	0	2963							No
Jun-02	25487:25	46469	0:33	0	1675							No
Jul-02	55963:04	50926	1:06	0	6762							No
Aug-02	72627:39	56490	1:17	0	712							No
Sep-02	76854:22	51432	1:30	0	463							No



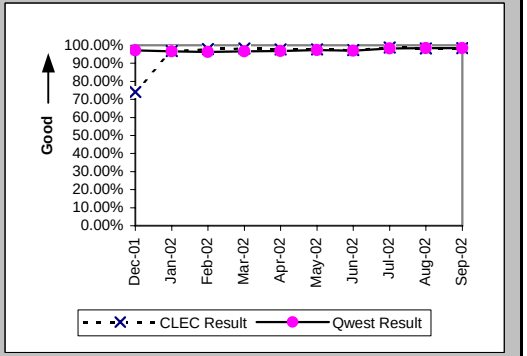
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	185548:35	40628	4:34	0	1628							No
Jan-02	189134:31	46636	4:04	0	983							No
Feb-02	166988:54	32929	5:04	0	2645							No
Mar-02	86117:17	31157	2:46	0	1292							No
Apr-02	53837:46	40598	1:20	0	1211							No
May-02	44688:25	39451	1:08	0	2963							No
Jun-02	26528:30	40355	0:39	0	1675							No
Jul-02	45609:23	36966	1:14	0	6762							No
Aug-02	88746:45	47593	1:52	0	712							No
Sep-02	70489:43	42418	1:40	0	463							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

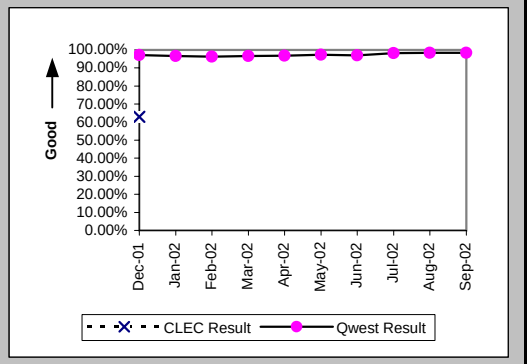
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46220	62421	74.05%	0	3200	2171317	2233267	97.23%	16.42%	347.82	210.46	Yes
Jan-02	55909	57798	96.73%	0	2007	2604737	2694688	96.66%	17.96%	-0.92	-1.56	No
Feb-02	52222	53371	97.85%	0	1886	2160754	2244677	96.26%	18.97%	-19.09	-12.6	No
Mar-02	59412	60521	98.17%	0	2278	2225036	2304001	96.57%	18.19%	-21.29	-13.94	No
Apr-02	51018	52189	97.76%	0	2435	2318361	2392773	96.89%	17.36%	-11.28	-7.86	No
May-02	54777	56032	97.76%	0	2393	2338350	2403632	97.28%	16.25%	-6.85	-5.17	No
Jun-02	51772	53168	97.37%	0	2376	2101184	2166147	97.00%	17.06%	-4.99	-4.03	No
Jul-02	53063	53743	98.73%	0	1783	2323457	2365376	98.23%	13.19%	-8.81	-6.35	No
Aug-02	62448	63553	98.26%	0	2060	2407937	2447349	98.39%	12.59%	2.54	0.54	Yes
Sep-02	52899	53777	98.37%	0	1226	2107886	2140472	98.48%	12.24%	2.06	0.25	Yes



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

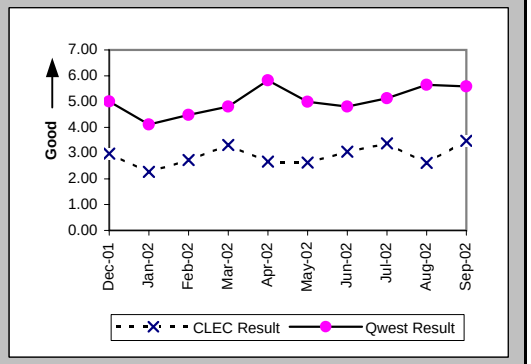
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49202	78064	63.03%	0	3200	2171317	2233267	97.23%	16.42%	571.91	346.7	Yes
Jan-02						2604737	2694688	96.66%	17.96%			
Feb-02						2160754	2244677	96.26%	18.97%			
Mar-02						2225036	2304001	96.57%	18.19%			
Apr-02						2318361	2392773	96.89%	17.36%			
May-02						2338350	2403632	97.28%	16.25%			
Jun-02						2101184	2166147	97.00%	17.06%			
Jul-02						2323457	2365376	98.23%	13.19%			
Aug-02						2407937	2447349	98.39%	12.59%			
Sep-02						2107886	2140472	98.48%	12.24%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

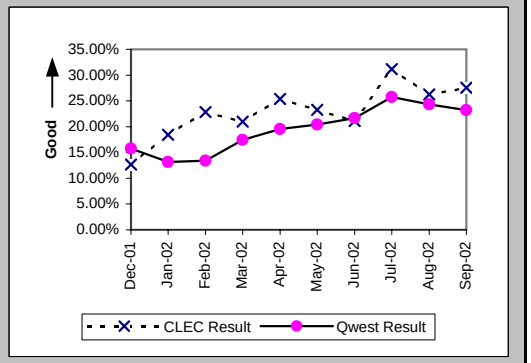
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	256	86	2.98	0	5	26374	5273	5.00	8.24	3.09	0.88	Yes
Jan-02	204	90	2.27	0	13	22743	5527	4.11	7.97	3.09	0.88	Yes
Feb-02	172	63	2.73	0	5	22052	4919	4.48	8.64	2.65	0.61	Yes
Mar-02	189	57	3.32	0	2	24806	5173	4.80	10.26	1.72	0.04	Yes
Apr-02	176	66	2.67	0	4	31864	5474	5.82	84.21	2.75	0.67	Yes
May-02	192	73	2.63	0	5	28171	5645	4.99	8.49	3.72	1.26	Yes
Jun-02	226	74	3.05	0	3	27492	5725	4.80	7.10	2.65	0.61	Yes
Jul-02	337	100	3.37	0	2	32569	6361	5.12	9.27	3.09	0.88	Yes
Aug-02	189	72	2.62	0	6	39106	6924	5.65	8.58	3.72	1.26	Yes
Sep-02	402	116	3.47	0	2	32767	5860	5.59	13.08	1.73	0.05	Yes



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

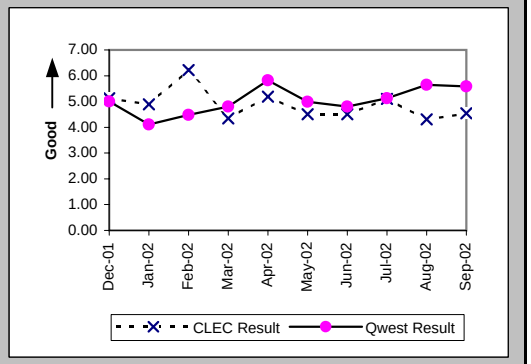
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	166	12.65%	326	5	1546	9817	15.75%	36.43%	1.09	-0.34	No
Jan-02	26	141	18.44%	303	13	1438	10920	13.17%	33.81%	-1.84	-2.12	No
Feb-02	21	92	22.83%	289	5	1318	9814	13.43%	34.10%	-2.63	-2.6	No
Mar-02	17	81	20.99%	245	2	1438	8258	17.41%	37.92%	-0.84	-1.51	No
Apr-02	18	71	25.35%	240	4	1473	7526	19.57%	39.68%	-1.22	-1.74	No
May-02	20	86	23.26%	273	5	1483	7259	20.43%	40.32%	-0.65	-1.39	No
Jun-02	19	90	21.11%	244	3	1497	6907	21.67%	41.20%	0.1	-0.94	No
Jul-02	33	106	31.13%	346	2	1972	7665	25.73%	43.71%	-1.26	-1.77	No
Aug-02	21	80	26.25%	334	6	1986	8167	24.32%	42.90%	-0.4	-1.24	No
Sep-02	30	109	27.52%	308	2	1616	6966	23.20%	42.21%	-1.06	-1.65	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

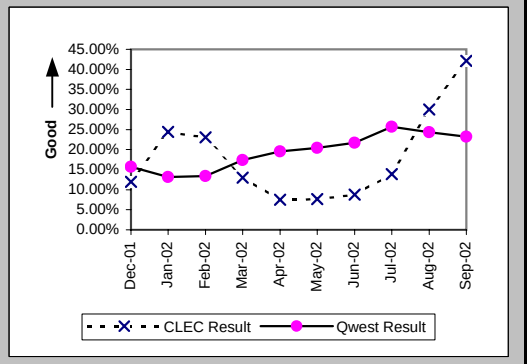
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2442	476	5.13	0	12	26374	5273	5.00	8.24	-0.33	-1.2	No
Jan-02	3175	649	4.89	0	23	22743	5527	4.11	7.97	-2.35	-2.43	No
Feb-02	3577	575	6.22	0	22	22052	4919	4.48	8.64	-4.56	-3.77	No
Mar-02	1535	353	4.35	0	2	24806	5173	4.80	10.26	0.79	-0.52	No
Apr-02	1734	334	5.19	0	13	31864	5474	5.82	84.21	0.13	-0.92	No
May-02	1277	284	4.50	0	4	28171	5645	4.99	8.49	0.96	-0.42	No
Jun-02	1132	251	4.51	0	3	27492	5725	4.80	7.10	0.64	-0.61	No
Jul-02	1483	291	5.10	0	1	32569	6361	5.12	9.27	0.04	-0.97	No
Aug-02	1831	425	4.31	0	3	39106	6924	5.65	8.58	3.13	0.9	Yes
Sep-02	3699	814	4.54	0	6	32767	5860	5.59	13.08	2.14	0.3	Yes



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

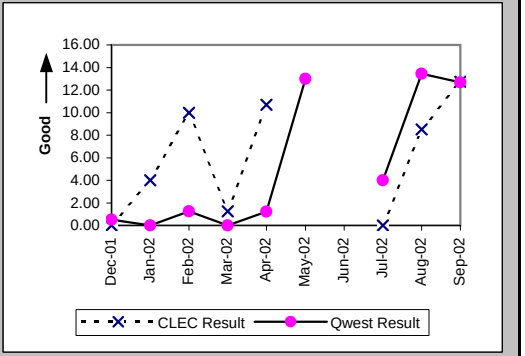
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	170	1418	11.99%	2807	12	1546	9817	15.75%	36.43%	3.63	1.21	Yes
Jan-02	246	1009	24.38%	1504	23	1438	10920	13.17%	33.81%	-10.08	-7.13	No
Feb-02	204	885	23.05%	1181	22	1318	9814	13.43%	34.10%	-8.04	-5.89	No
Mar-02	119	916	12.99%	897	2	1438	8258	17.41%	37.92%	3.35	1.04	Yes
Apr-02	86	1146	7.50%	1077	13	1473	7526	19.57%	39.68%	9.59	4.83	Yes
May-02	76	995	7.64%	904	4	1483	7259	20.43%	40.32%	9.39	4.71	Yes
Jun-02	62	708	8.76%	1262	3	1497	6907	21.67%	41.20%	7.94	3.83	Yes
Jul-02	92	661	13.92%	1227	1	1972	7665	25.73%	43.71%	6.66	3.05	Yes
Aug-02	94	313	30.03%	1835	3	1986	8167	24.32%	42.90%	-2.31	-2.41	No
Sep-02	126	299	42.14%	1074	6	1616	6966	23.20%	42.21%	-7.6	-5.62	No



Checklist #2 - Jeopardy Notifications - LIS

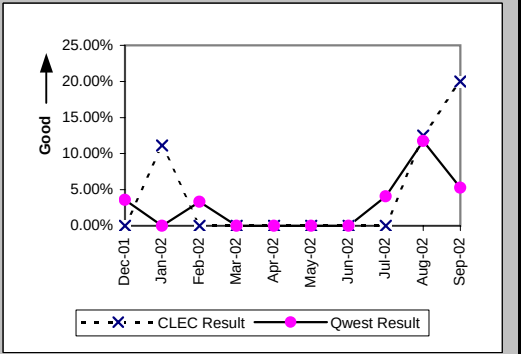
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00	0	15	1	2	0.50	0.71	-3.72	-3.26	No
Jan-02	8	2	4.00	0	17	0	4	0.00	0.00			
Feb-02	20	2	10.00	0	8	5	4	1.25	2.50	-4.04	-3.46	No
Mar-02	5	4	1.25	0	21	0	1	0.00				
Apr-02	107	10	10.70	0	3	11	9	1.22	3.67	-5.63	-4.42	No
May-02						13	1	13.00				
Jun-02												
Jul-02	0	1	0.00	0	2	12	3	4.00	4.58	-0.04	-1.02	No
Aug-02	17	2	8.50	0	10	121	9	13.44	6.39	0.5	-0.7	No
Sep-02	51	4	12.75	0	7	76	6	12.67	6.38	-0.02	-1.01	No



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

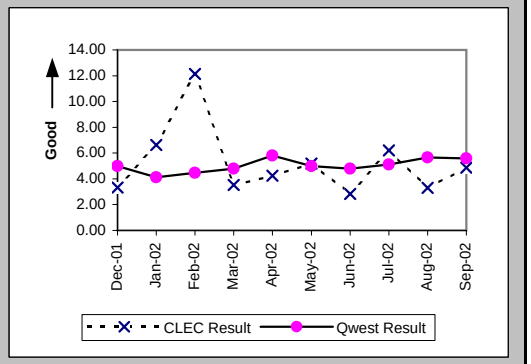
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	145	15	1	28	3.57%	18.56%	0.01	-0.99	No
Jan-02	1	9	11.11%	135	17	0	27	0.00%	N/A	N/A		
Feb-02	0	19	0.00%	105	8	1	30	3.33%	17.95%	0.47	-0.71	No
Mar-02	0	18	0.00%	159	21	0	10	0.00%	N/A	N/A	N/A	
Apr-02	0	6	0.00%	91	3	0	21	0.00%	N/A	N/A	N/A	
May-02	0	17	0.00%	69	3	0	24	0.00%	N/A	N/A	N/A	
Jun-02	0	6	0.00%	52	5	0	39	0.00%	N/A	N/A	N/A	
Jul-02	0	3	0.00%	49	2	2	49	4.08%	19.79%	-0.01	-1.01	No
Aug-02	1	8	12.50%	51	10	4	34	11.76%	32.22%	-0.06	-1.04	No
Sep-02	1	5	20.00%	52	7	1	19	5.26%	22.33%	-1.31	-1.8	No



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

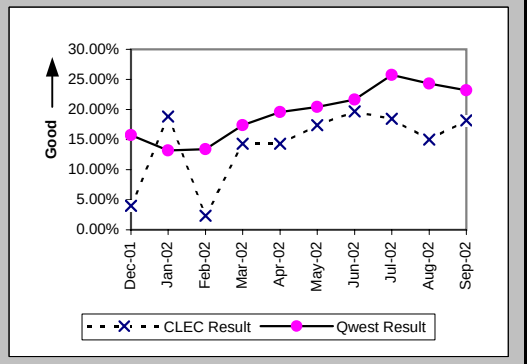
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	83	25	3.32	0	4	26374	5273	5.00	8.24	1.14	-0.31	No
Jan-02	259	39	6.64	0	8	22743	5527	4.11	7.97	-1.97	-2.2	No
Feb-02	352	29	12.14	0	2	22052	4919	4.48	8.64	-4.75	-3.89	No
Mar-02	88	25	3.52	0	1	24806	5173	4.80	10.26	0.82	-0.5	No
Apr-02	187	44	4.25	0	1	31864	5474	5.82	84.21	0.26	-0.84	No
May-02	145	28	5.18	0	7	28171	5645	4.99	8.49	-0.12	-1.07	No
Jun-02	108	38	2.84	0	4	27492	5725	4.80	7.10	2.2	0.34	Yes
Jul-02	248	40	6.20	0	5	32569	6361	5.12	9.27	-0.73	-1.45	No
Aug-02	162	49	3.31	0	2	39106	6924	5.65	8.58	3.09	0.88	Yes
Sep-02	214	44	4.86	0	3	32767	5860	5.59	13.08	0.34	-0.79	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

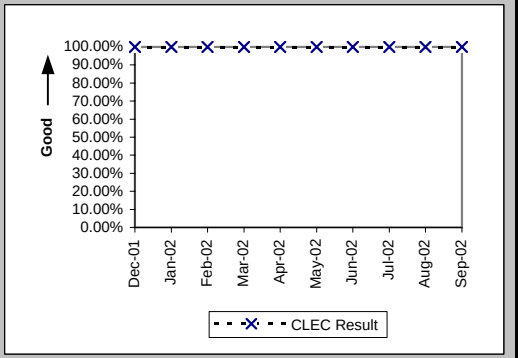
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	50	4.00%	152	4	1546	9817	15.75%	36.43%	2.53	0.54	Yes
Jan-02	13	69	18.84%	122	8	1438	10920	13.17%	33.81%	-1.39	-1.84	No
Feb-02	1	43	2.33%	125	2	1318	9814	13.43%	34.10%	2.4	0.46	Yes
Mar-02	6	42	14.29%	101	1	1438	8258	17.41%	37.92%	0.49	-0.7	No
Apr-02	7	49	14.29%	154	1	1473	7526	19.57%	39.68%	0.92	-0.44	No
May-02	8	46	17.39%	206	7	1483	7259	20.43%	40.32%	0.48	-0.71	No
Jun-02	13	66	19.70%	155	4	1497	6907	21.67%	41.20%	0.36	-0.78	No
Jul-02	12	65	18.46%	163	5	1972	7665	25.73%	43.71%	1.35	-0.18	No
Aug-02	9	60	15.00%	194	2	1986	8167	24.32%	42.90%	1.73	0.05	Yes
Sep-02	10	55	18.18%	150	3	1616	6966	23.20%	42.21%	0.87	-0.47	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

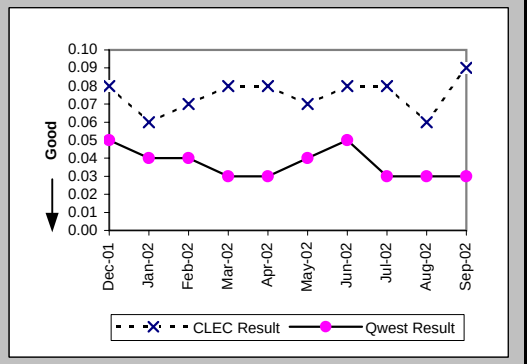
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

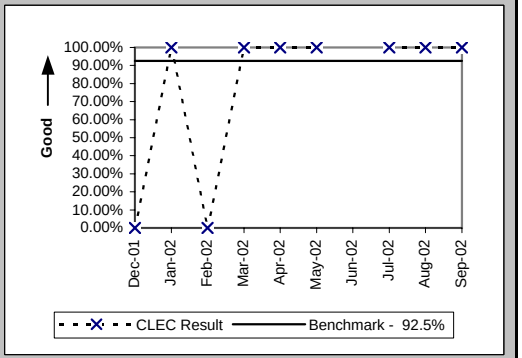
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4398	57438	0.08	0	490	16561	341671	0.05	0.27	22.72	12.81	Yes
Jan-02	3544	63711	0.06	0	675	13799	374765	0.04	0.23	19.34	10.76	Yes
Feb-02	3164	47049	0.07	0	555	12623	335577	0.04	0.23	26.56	15.15	Yes
Mar-02	3949	49088	0.08	0	477	12040	358408	0.03	0.22	44.45	26.02	Yes
Apr-02	4187	50340	0.08	0	406	12254	362356	0.03	0.22	47.46	27.86	Yes
May-02	3920	53423	0.07	0	477	13670	385033	0.04	0.22	36.91	21.44	Yes
Jun-02	4076	52011	0.08	0	635	18377	362014	0.05	0.32	18.32	10.14	Yes
Jul-02	4441	55019	0.08	0	805	12490	387647	0.03	0.23	46.96	27.55	Yes
Aug-02	3819	59086	0.06	0	1378	10936	424675	0.03	0.19	45.72	26.8	Yes
Sep-02	4308	50376	0.09	0	1652	11721	368050	0.03	0.21	53.49	31.52	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		

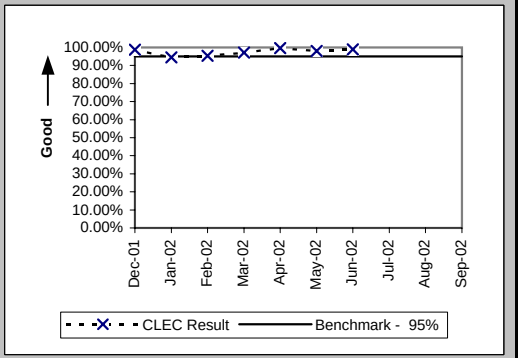


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

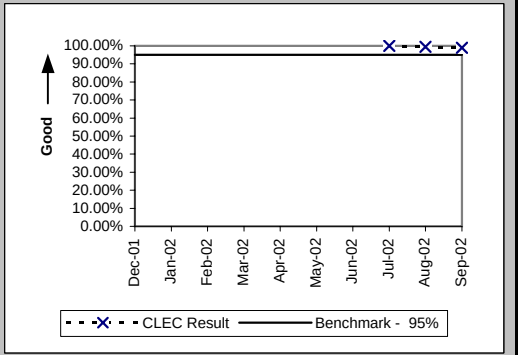
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02					
Aug-02					
Sep-02					



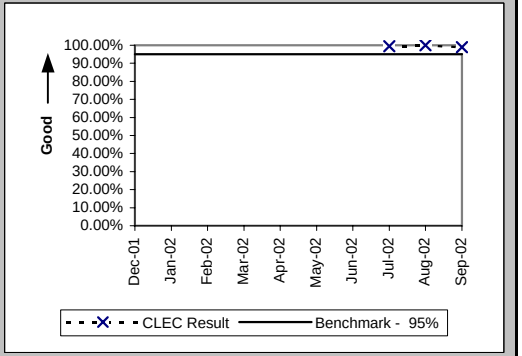
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

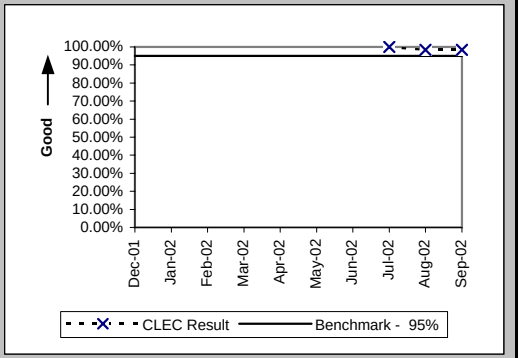
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

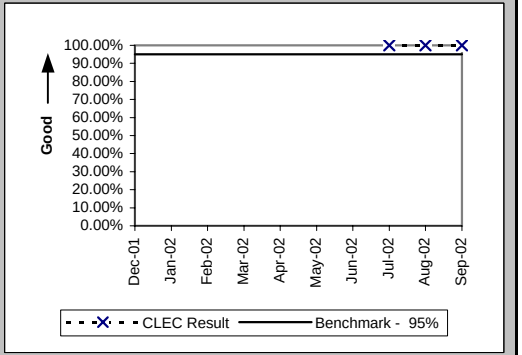
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		



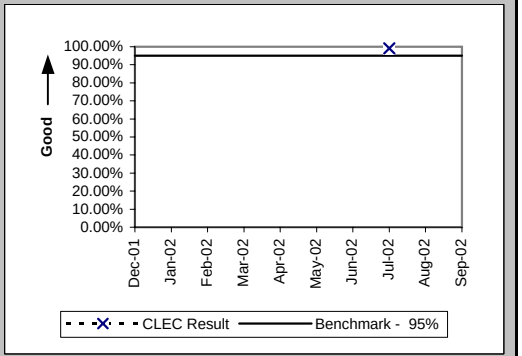
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		



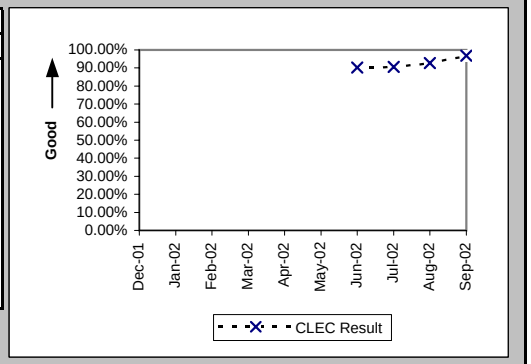
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					

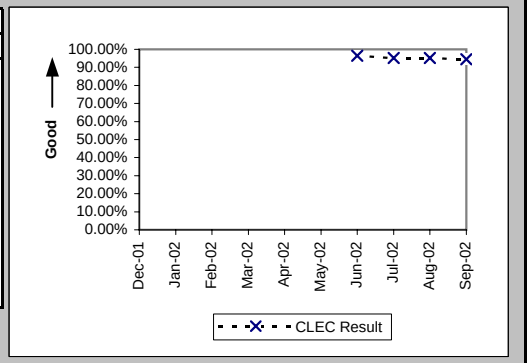


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%

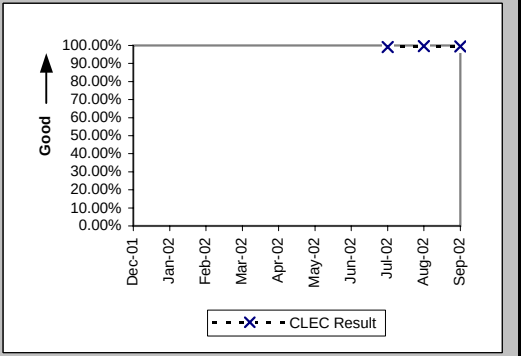


Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	51358	51786	99.17%
Aug-02	55939	56156	99.61%
Sep-02	54061	54324	99.52%

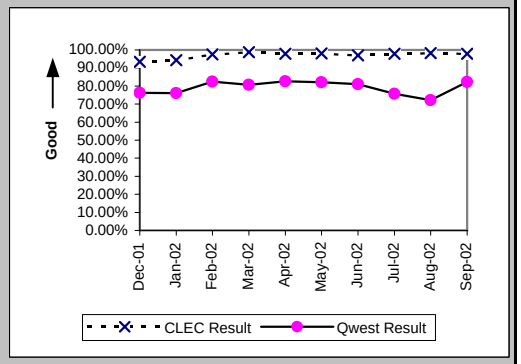


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

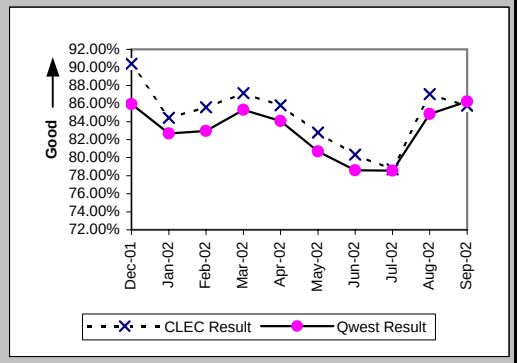
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

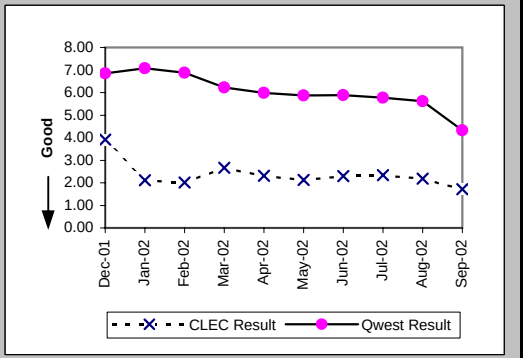
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%



Checklist #2 - Billing

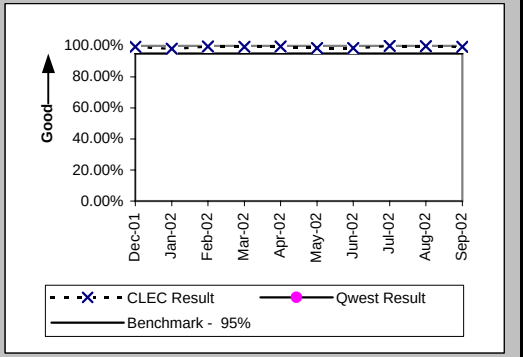
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37905289	9698472	3.91	0	0	549950356	80247866	6.85	18.98	-456.34	-278.44	No
Jan-02	23417076	11115127	2.11	0	0	593048716	83817742	7.08	19.51	-797.66	-485.94	No
Feb-02	21855760	10800751	2.02	0	0	470128454	68308938	6.88	20.24	-733.16	-446.73	No
Mar-02	152479642	57082653	2.67	0	0	493511107	79376589	6.22	18.65	-1095.86	-667.24	No
Apr-02	150001591	64944414	2.31	0	0	537032570	89839151	5.98	16.08	-1400.37	-852.36	No
May-02	150100427	70547086	2.13	0	0	522517656	89081177	5.87	15.21	-1541.56	-938.2	No
Jun-02	134293352	58310568	2.30	0	0	400840778	68050446	5.89	16.12	-1246.84	-759.02	No
Jul-02	156780146	66933839	2.34	0	0	479056924	82958935	5.77	15.48	-1349.66	-821.54	No
Aug-02	171737455	78367353	2.19	0	0	469146066	83544177	5.62	16.62	-1310.4	-797.67	No
Sep-02	131213012	76399931	1.72	0	0	327892128	75938182	4.32	11.71	-1370.73	-834.34	No



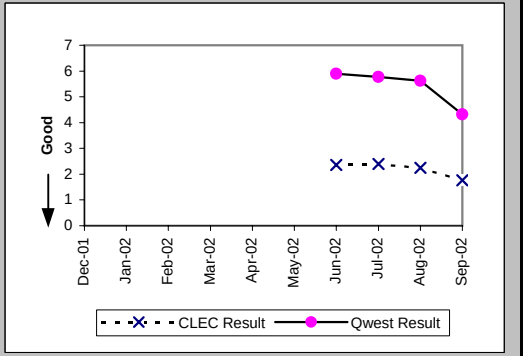
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17531796	17634182	99.42%	0	0							No
Jan-02	18832998	19208085	98.05%	0	0							No
Feb-02	17023705	17085423	99.64%	0	0							No
Mar-02	17707452	17833141	99.30%	0	0							No
Apr-02	14631710	14700379	99.53%	0	0							No
May-02	15205788	15434429	98.52%	0	0							No
Jun-02	14250241	14463144	98.53%	0	0							No
Jul-02	17121438	17138666	99.90%	0	0							No
Aug-02	15701484	15746930	99.71%	0	0							No
Sep-02	15853992	15941330	99.45%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	103255378	43753086	2.36	0	0	400840778	68050446	5.89	16.12	-1130	-687.99	No
Jul-02	115879318	48329890	2.40	0	0	479056924	82958935	5.77	15.48	-1205.66	-733.99	No
Aug-02	126295544	56142588	2.25	0	0	469146066	83544177	5.62	16.62	-1173.85	-714.65	No
Sep-02	93860341	53405161	1.76	0	0	327892128	75938182	4.32	11.71	-1224.57	-745.49	No

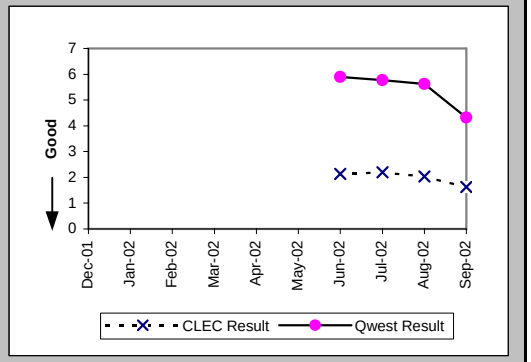


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	31037974	14557482	2.13	0	0	400840778	68050446	5.89	16.12	-807.23	-491.76	No
Jul-02	40900828	18603949	2.20	0	0	479056924	82958935	5.77	15.48	-900.65	-548.55	No
Aug-02	45441911	22224765	2.04	0	0	469146066	83544177	5.62	16.62	-900.42	-548.42	No
Sep-02	37352671	22994770	1.62	0	0	327892128	75938182	4.32	11.71	-966.54	-588.62	No

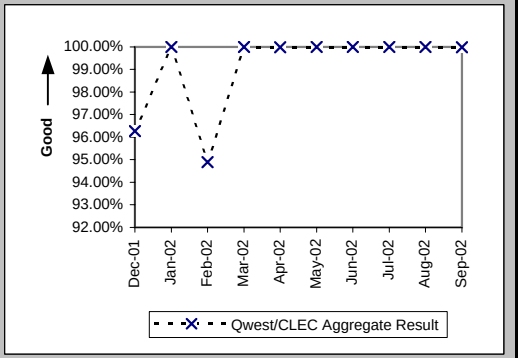


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

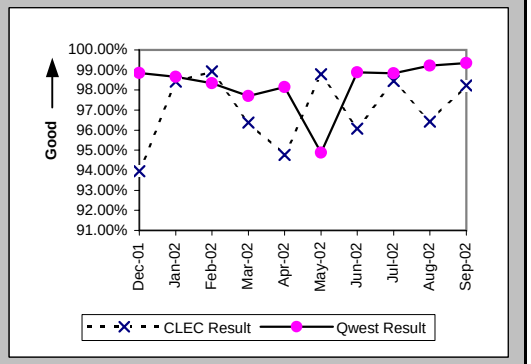
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	81334	84480	96.28%	0	1132
Jan-02	89943	89948	99.99%	0	1364
Feb-02	87919	92654	94.89%	0	0
Mar-02	90939	90939	100.00%	0	1461
Apr-02	92057	92065	99.99%	0	1519
May-02	90748	90748	100.00%	0	1452
Jun-02	86233	86235	100.00%	0	1463
Jul-02	89420	89421	100.00%	0	1454
Aug-02	88896	88898	100.00%	0	1505
Sep-02	89028	89035	99.99%	0	1554



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

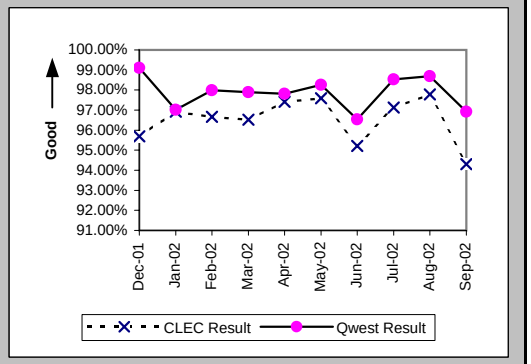
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47586168.32	50645730.81	93.96%	0	2632	663755280.1	671426459	98.86%	10.63%	3163.11	1922.04	Yes
Jan-02	36954846.01	37545942.49	98.43%	0	2757	678100183.8	687297611.2	98.66%	11.49%	122.61	73.54	Yes
Feb-02	38051713.29	38465731.76	98.92%	0	3433	707388126	719295192.6	98.34%	12.76%	-274.23	-167.72	No
Mar-02	45829637.28	47554155.47	96.37%	0	3109	696928099.9	713337971	97.70%	14.99%	590.57	358.04	Yes
Apr-02	36275016.98	38277906.24	94.77%	0	3060	691989317.5	705084179.5	98.14%	13.50%	1506.42	914.84	Yes
May-02	38104606.79	38570402.05	98.79%	0	3598	660747835.7	696384289.8	94.88%	22.04%	-1072.63	-653.11	No
Jun-02	37575370.53	39111435.71	96.07%	0	3432	682747131.2	690441730	98.89%	10.50%	1630.25	990.12	Yes
Jul-02	40747443.49	41388957.63	98.45%	0	3095	721988936.6	730536777.9	98.83%	10.75%	221.1	133.42	Yes
Aug-02	34240831.92	35511014.5	96.42%	0	4604	627544764.3	632507680.8	99.22%	8.82%	1835.04	1114.63	Yes
Sep-02	37449648.08	38124616.73	98.23%	0	4136	681616950.9	686128945.3	99.34%	8.08%	827.44	502.05	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

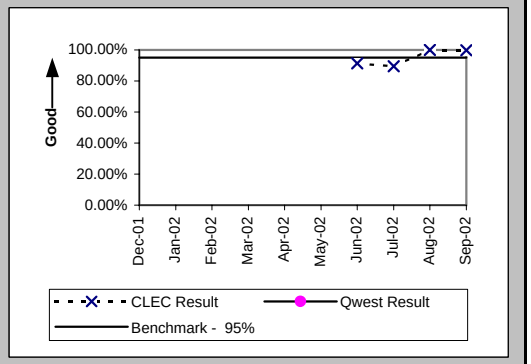
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27899	29155	95.69%	0	0	554511	559507	99.11%	9.41%	60.43	35.74	Yes
Jan-02	64751	66805	96.93%	0	0	1883260	1941143	97.02%	17.01%	1.39	-0.16	No
Feb-02	99926	103373	96.67%	0	1	2075864	2118602	97.98%	14.06%	29.42	16.88	Yes
Mar-02	84185	87223	96.52%	0	0	2044422	2088512	97.89%	14.38%	27.62	15.79	Yes
Apr-02	105133	107917	97.42%	0	0	2175817	2224544	97.81%	14.64%	8.53	4.19	Yes
May-02	98047	100461	97.60%	0	0	2364956	2406776	98.26%	13.07%	15.81	8.61	Yes
Jun-02	120193	126235	95.21%	0	0	2283150	2365024	96.54%	18.28%	25.08	14.25	Yes
Jul-02	114873	118270	97.13%	0	0	2200098	2232754	98.54%	12.01%	39.35	22.93	Yes
Aug-02	130292	133256	97.78%	0	0	2415661	2447525	98.70%	11.34%	28.93	16.59	Yes
Sep-02	118636	125802	94.30%	0	0	2266781	2338840	96.92%	17.28%	52.29	30.79	Yes



Checklist #2 - Billing

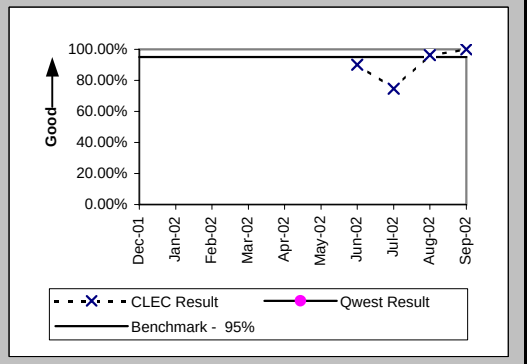
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

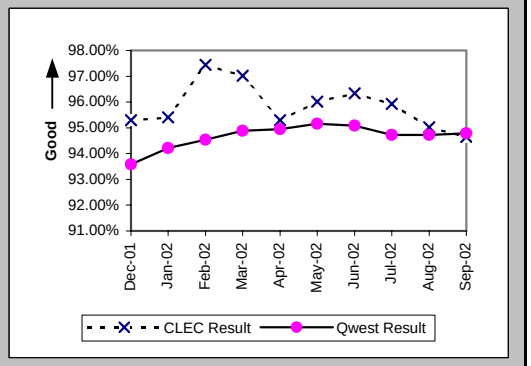
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

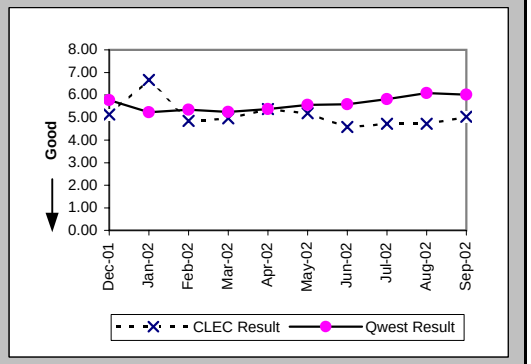
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	648	680	95.29%	2	7	77849	83187	93.58%	24.51%	-1.81	-2.1	No
Jan-02	726	761	95.40%	3	12	87677	93062	94.21%	23.35%	-1.4	-1.85	No
Feb-02	685	703	97.44%	2	8	75993	80380	94.54%	22.72%	-3.37	-3.05	No
Mar-02	782	806	97.02%	3	3	79869	84176	94.88%	22.03%	-2.74	-2.67	No
Apr-02	769	807	95.29%	5	2	77365	81478	94.95%	21.89%	-0.44	-1.27	No
May-02	651	678	96.02%	7	11	79069	83092	95.16%	21.46%	-1.04	-1.63	No
Jun-02	657	682	96.33%	2	23	73394	77187	95.09%	21.62%	-1.5	-1.91	No
Jul-02	683	712	95.93%	8	31	76416	80678	94.72%	22.37%	-1.44	-1.87	No
Aug-02	725	763	95.02%	6	22	82237	86823	94.72%	22.37%	-0.37	-1.23	No
Sep-02	601	635	94.65%	6	19	72982	76993	94.79%	22.22%	0.16	-0.9	No



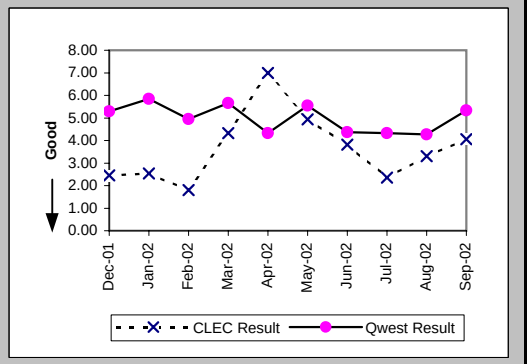
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3508	682	5.14	0	7	483094	83716	5.77	6.74	-2.42	-2.47	No
Jan-02	5098	764	6.67	0	12	491146	93683	5.24	6.67	5.91	2.59	Yes
Feb-02	3420	705	4.85	0	8	432139	80849	5.35	6.10	-2.14	-2.3	No
Mar-02	4005	808	4.96	1	3	444524	84611	5.25	5.82	-1.44	-1.88	No
Apr-02	4359	812	5.37	0	2	440980	81998	5.38	5.84	-0.05	-1.03	No
May-02	3556	685	5.19	0	11	465033	83625	5.56	6.47	-1.49	-1.91	No
Jun-02	3133	684	4.58	0	23	435336	77866	5.59	6.46	-4.07	-3.47	No
Jul-02	3388	716	4.73	4	31	471560	80966	5.82	5.97	-4.88	-3.96	No
Aug-02	3624	766	4.73	3	22	530479	87144	6.09	6.08	-6.15	-4.74	No
Sep-02	3219	640	5.03	1	19	465863	77520	6.01	6.21	-3.97	-3.42	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

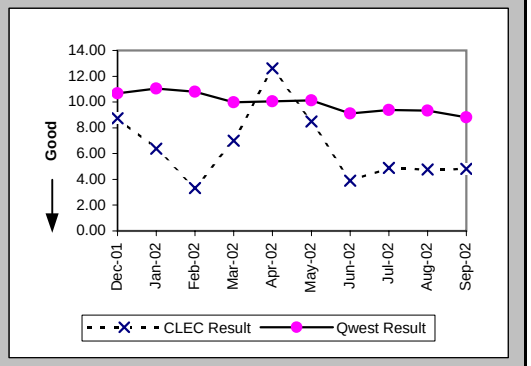
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	20	2.45	2	1	13731	2596	5.29	12.43	-1.02	-1.62	No
Jan-02	71	28	2.54	2	2	17623	3019	5.84	21.51	-0.81	-1.49	No
Feb-02	27	15	1.80	2	0	11586	2339	4.95	11.81	-1.03	-1.63	No
Mar-02	52	12	4.33	3	0	12141	2146	5.66	17.70	-0.26	-1.16	No
Apr-02	154	22	7.00	3	0	8596	1992	4.32	8.86	1.51	-0.08	No
May-02	79	16	4.94	6	2	10503	1893	5.55	21.37	-0.11	-1.07	No
Jun-02	61	16	3.81	2	4	8402	1923	4.37	9.76	-0.23	-1.14	No
Jul-02	33	14	2.36	7	5	8402	1943	4.32	9.28	-0.79	-1.48	No
Aug-02	76	23	3.30	4	3	8919	2088	4.27	7.68	-0.6	-1.37	No
Sep-02	89	22	4.05	2	3	12493	2344	5.33	11.42	-0.53	-1.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

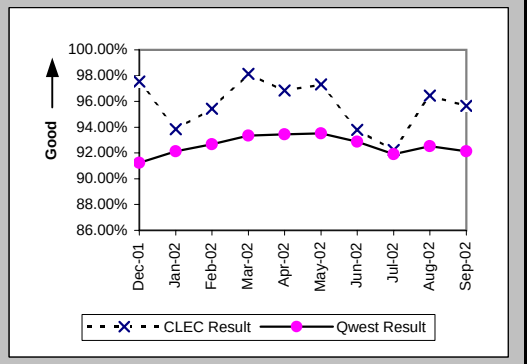
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	12	8.75	0	0	30644	2870	10.68	13.44	-0.5	-1.3	No
Jan-02	51	8	6.38	0	0	27747	2510	11.05	21.16	-0.62	-1.38	No
Feb-02	10	3	3.33	0	0	22975	2128	10.80	16.90	-0.76	-1.46	No
Mar-02	84	12	7.00	0	0	22382	2244	9.97	14.72	-0.7	-1.42	No
Apr-02	227	18	12.61	0	0	22258	2214	10.05	14.24	0.91	-0.45	No
May-02	102	12	8.50	0	0	22642	2234	10.14	15.30	-0.37	-1.22	No
Jun-02	35	9	3.89	0	0	18016	1976	9.12	20.43	-0.77	-1.47	No
Jul-02	78	16	4.88	0	0	22339	2381	9.38	11.20	-1.6	-1.98	No
Aug-02	81	17	4.76	0	0	23896	2562	9.33	11.64	-1.61	-1.98	No
Sep-02	77	16	4.81	0	0	17802	2020	8.81	14.37	-1.11	-1.67	No



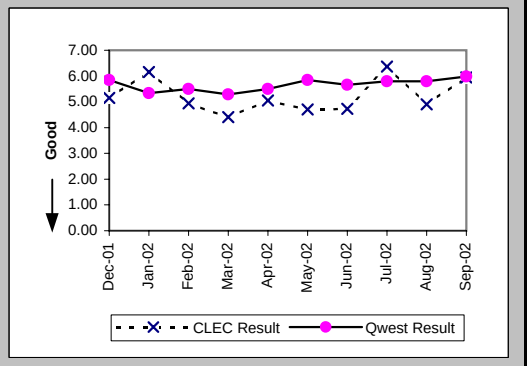
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	159	163	97.55%	4	1	19992	21913	91.23%	28.28%	-2.84	-2.73	No
Jan-02	213	227	93.83%	2	1	21795	23655	92.14%	26.92%	-0.94	-1.57	No
Feb-02	188	197	95.43%	1	5	19054	20562	92.67%	26.07%	-1.48	-1.9	No
Mar-02	264	269	98.14%	0	1	20928	22417	93.36%	24.90%	-3.13	-2.9	No
Apr-02	215	222	96.85%	0	0	20608	22052	93.45%	24.74%	-2.03	-2.24	No
May-02	217	223	97.31%	1	3	22390	23942	93.52%	24.62%	-2.29	-2.39	No
Jun-02	212	226	93.81%	1	3	20404	21971	92.87%	25.74%	-0.54	-1.33	No
Jul-02	202	219	92.24%	2	8	21031	22883	91.91%	27.27%	-0.18	-1.11	No
Aug-02	245	254	96.46%	4	8	22058	23842	92.52%	26.31%	-2.37	-2.44	No
Sep-02	220	230	95.65%	0	6	20366	22106	92.13%	26.93%	-1.97	-2.2	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

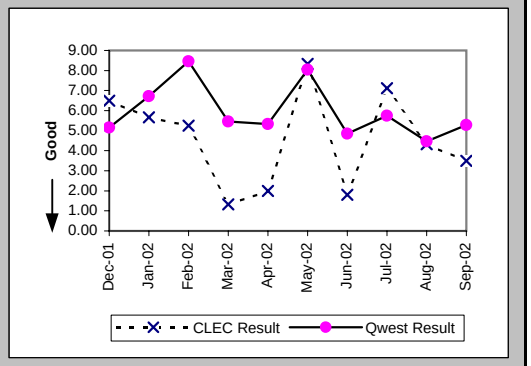
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	860	167	5.15	0	1	129088	22050	5.85	12.90	-0.7	-1.43	No
Jan-02	1411	229	6.16	0	1	127251	23811	5.34	12.02	1.02	-0.38	No
Feb-02	978	198	4.94	0	5	113839	20683	5.50	15.14	-0.52	-1.32	No
Mar-02	1184	269	4.40	0	1	119303	22535	5.29	11.27	-1.29	-1.79	No
Apr-02	1120	222	5.05	0	0	122106	22196	5.50	7.82	-0.86	-1.53	No
May-02	1052	224	4.70	0	3	140663	24086	5.84	11.97	-1.42	-1.86	No
Jun-02	1073	227	4.73	0	3	125302	22151	5.66	7.14	-1.95	-2.19	No
Jul-02	1408	221	6.37	0	8	132889	22953	5.79	9.58	0.9	-0.45	No
Aug-02	1265	258	4.90	0	8	138737	23934	5.80	6.73	-2.12	-2.29	No
Sep-02	1369	230	5.95	0	6	133088	22253	5.98	10.07	-0.04	-1.03	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

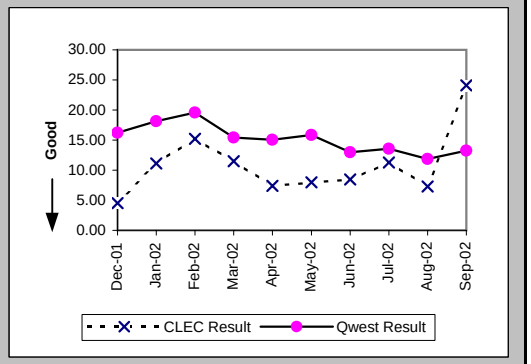
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	2	6.50	4	0	3952	767	5.15	16.63	1.02	-0.38	No
Jan-02	34	6	5.67	1	0	5886	876	6.72	23.96	-0.11	-1.07	No
Feb-02	21	4	5.25	1	1	5848	692	8.45	35.83	-0.18	-1.11	No
Mar-02	4	3	1.33	0	0	3373	619	5.45	23.51	-0.3	-1.18	No
Apr-02	4	2	2.00	0	0	3085	579	5.33	16.53	-0.28	-1.17	No
May-02	25	3	8.33	1	2	5039	627	8.04	44.98	0.98	-0.4	No
Jun-02	9	5	1.80	1	0	2783	574	4.85	10.76	-0.63	-1.38	No
Jul-02	64	9	7.11	0	1	3843	670	5.74	30.48	1.11	-0.32	No
Aug-02	13	3	4.33	3	1	2742	613	4.47	7.10	-0.03	-1.02	No
Sep-02	7	2	3.50	0	0	3783	717	5.28	9.06	-0.28	-1.17	No



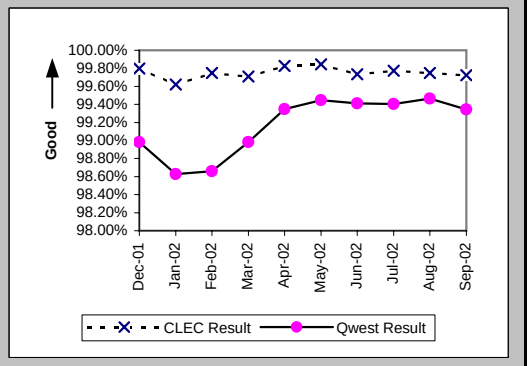
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2	4.50	0	0	19096	1179	16.20	45.24	-0.37	-1.22	No
Jan-02	100	9	11.11	0	0	18628	1027	18.14	50.90	-0.41	-1.25	No
Feb-02	76	5	15.20	0	0	16560	846	19.57	61.55	-0.16	-1.1	No
Mar-02	23	2	11.50	0	0	13637	885	15.41	49.42	-0.11	-1.07	No
Apr-02	37	5	7.40	0	0	13418	892	15.04	21.53	-0.79	-1.48	No
May-02	24	3	8.00	0	0	15005	946	15.86	35.81	-0.38	-1.23	No
Jun-02	76	9	8.44	0	0	13094	1007	13.00	19.77	-0.69	-1.42	No
Jul-02	113	10	11.30	0	1	16418	1208	13.59	23.68	-0.3	-1.19	No
Aug-02	51	7	7.29	0	0	14112	1191	11.85	15.31	-0.79	-1.48	No
Sep-02	193	8	24.12	0	0	14848	1119	13.27	37.16	1.48	-0.1	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

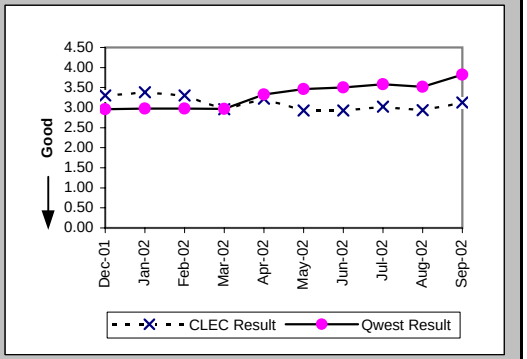
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6376	6389	99.80%	3	47	140807	142255	98.98%	10.04%	-6.34	-4.86	No
Jan-02	5001	5020	99.62%	0	127	159880	162104	98.63%	11.63%	-5.96	-4.62	No
Feb-02	4786	4798	99.75%	3	151	146720	148713	98.66%	11.50%	-6.46	-4.93	No
Mar-02	4460	4473	99.71%	1	41	161741	163403	98.98%	10.03%	-4.78	-3.9	No
Apr-02	5121	5130	99.82%	2	18	163792	164867	99.35%	8.05%	-4.18	-3.54	No
May-02	7658	7670	99.84%	12	43	184653	185677	99.45%	7.41%	-4.58	-3.78	No
Jun-02	9356	9381	99.73%	1	77	175513	176553	99.41%	7.65%	-3.98	-3.42	No
Jul-02	7506	7523	99.77%	4	105	184457	185561	99.41%	7.69%	-4.08	-3.48	No
Aug-02	6372	6388	99.75%	3	50	221361	222554	99.46%	7.30%	-3.08	-2.87	No
Sep-02	6820	6839	99.72%	3	52	183648	184863	99.34%	8.08%	-3.81	-3.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

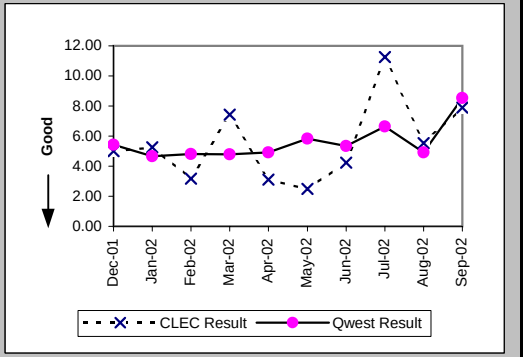
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15250	4626	3.30	1766	47	314750	106279	2.96	2.54	8.77	4.33	Yes
Jan-02	8496	2512	3.38	2508	127	377406	126657	2.98	1.80	11.11	5.76	Yes
Feb-02	9323	2823	3.30	1978	151	333979	111948	2.98	1.92	8.73	4.31	Yes
Mar-02	4390	1483	2.96	2991	41	348915	117503	2.97	1.83	-0.19	-1.12	No
Apr-02	5434	1685	3.22	3447	18	386883	116106	3.33	1.60	-2.73	-2.66	No
May-02	8708	2972	2.93	4710	43	442904	127972	3.46	1.68	-17.03	-11.35	No
Jun-02	8848	3018	2.93	6364	77	425529	121506	3.50	1.56	-19.9	-13.1	No
Jul-02	5724	1897	3.02	5630	105	459964	128481	3.58	2.70	-9	-6.47	No
Aug-02	7798	2652	2.94	3739	50	559148	158729	3.52	2.48	-11.98	-8.28	No
Sep-02	8709	2786	3.13	4056	52	539519	141059	3.82	8.48	-4.31	-3.62	No



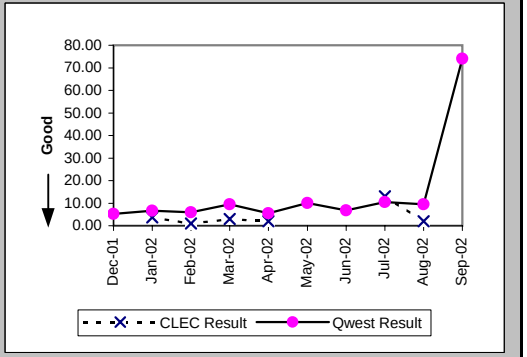
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	14	5.00	2	2	7432	1369	5.43	23.09	-0.07	-1.04	No
Jan-02	84	16	5.25	0	3	9948	2137	4.66	19.15	0.73	-0.56	No
Feb-02	38	12	3.17	2	0	9210	1914	4.81	13.40	-0.42	-1.26	No
Mar-02	89	12	7.42	1	0	7528	1570	4.79	12.06	0.95	-0.42	No
Apr-02	28	9	3.11	1	1	4835	983	4.92	14.90	-0.36	-1.22	No
May-02	35	14	2.50	10	1	5471	938	5.83	16.72	-0.74	-1.45	No
Jun-02	106	25	4.24	1	0	4795	897	5.35	11.72	-0.47	-1.28	No
Jul-02	180	16	11.25	4	0	6167	930	6.63	22.35	1.14	-0.31	No
Aug-02	94	17	5.53	1	2	4836	984	4.91	9.12	0.52	-0.68	No
Sep-02	150	19	7.89	3	1	9673	1134	8.53	63.84	-0.04	-1.03	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

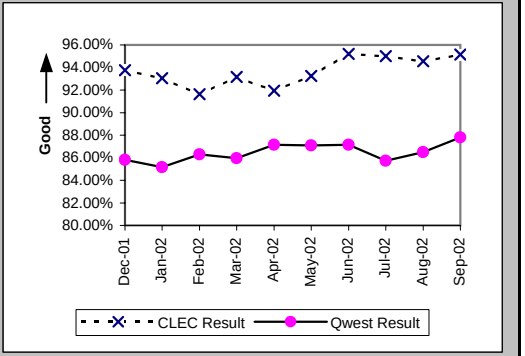
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						664	127	5.23	6.91			
Jan-02	11	3	3.67	0	0	993	150	6.62	13.95	-0.36	-1.22	No
Feb-02	1	1	1.00	0	0	729	123	5.93	8.69	-0.56	-1.34	No
Mar-02	3	1	3.00	0	0	1310	137	9.56	29.62	-0.22	-1.13	No
Apr-02	2	1	2.00	0	0	620	113	5.49	6.54	-0.53	-1.32	No
May-02						1093	109	10.03	33.89			
Jun-02						1038	154	6.74	13.50			
Jul-02	13	1	13.00	0	0	2059	197	10.45	38.62	1.11	-0.33	No
Aug-02	2	1	2.00	0	0	2282	241	9.47	47.59	-0.16	-1.1	No
Sep-02						15169	205	74.00	242.43			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

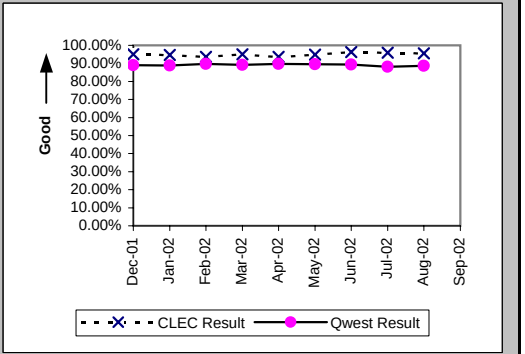
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6303	6722	93.77%	0	0	230809	268981	85.81%	34.90%	-18.47	-12.23	No
Jan-02	6166	6627	93.04%	0	0	224878	264042	85.17%	35.54%	-17.82	-11.83	No
Feb-02	5368	5859	91.62%	0	0	228814	265128	86.30%	34.38%	-11.71	-8.12	No
Mar-02	5244	5628	93.18%	0	0	223975	260522	85.97%	34.73%	-15.4	-10.36	No
Apr-02	5387	5859	91.94%	0	0	235194	269913	87.14%	33.48%	-10.87	-7.61	No
May-02	6881	7379	93.25%	0	0	245039	281325	87.10%	33.52%	-15.56	-10.46	No
Jun-02	8988	9442	95.19%	0	0	248464	285075	87.16%	33.46%	-22.96	-14.96	No
Jul-02	8913	9381	95.01%	0	0	242730	283117	85.73%	34.97%	-25.28	-16.37	No
Aug-02	7511	7943	94.56%	0	0	269576	311681	86.49%	34.18%	-20.78	-13.63	No
Sep-02	7200	7566	95.16%	0	0	271581	309309	87.80%	32.73%	-19.33	-12.75	No



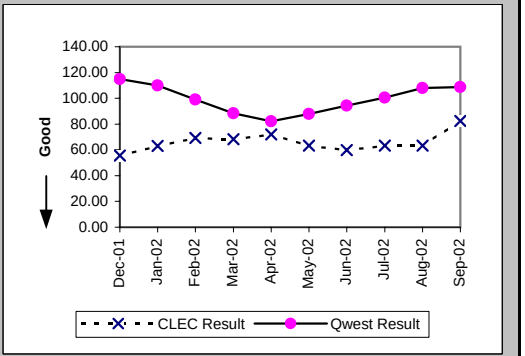
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6387	6722	95.02%	0	0	239584	268981	89.07%	31.20%	-15.43	-10.38	No
Jan-02	6277	6627	94.72%	0	0	234394	264042	88.77%	31.57%	-15.15	-10.21	No
Feb-02	5487	5859	93.65%	0	0	237961	265128	89.75%	30.33%	-9.73	-6.92	No
Mar-02	5352	5628	95.10%	0	0	232566	260522	89.27%	30.95%	-13.97	-9.5	No
Apr-02	5488	5859	93.67%	0	0	242059	269913	89.68%	30.42%	-9.93	-7.03	No
May-02	7001	7379	94.88%	0	0	251815	281325	89.51%	30.64%	-14.85	-10.03	No
Jun-02	9093	9442	96.30%	0	0	254739	285075	89.36%	30.84%	-21.53	-14.09	No
Jul-02	9005	9381	95.99%	0	0	249519	283117	88.13%	32.34%	-23.16	-15.08	No
Aug-02	7596	7943	95.63%	0	0	276510	311681	88.72%	31.64%	-19.24	-12.69	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

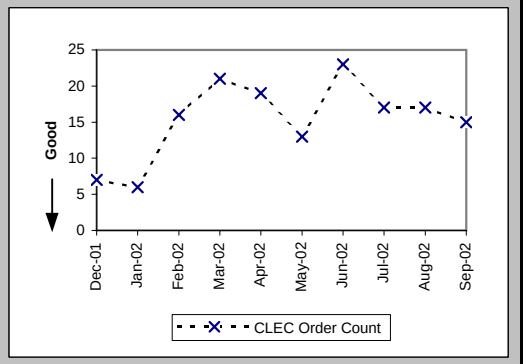
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3172	57	55.65	0	0	1050497	9141	114.92	141.52	-3.15	-2.92	No
Jan-02	3527	56	62.98	0	0	968375	8810	109.92	136.05	-2.57	-2.56	No
Feb-02	4431	64	69.23	0	0	892991	9014	99.07	129.19	-1.84	-2.12	No
Mar-02	5399	79	68.34	0	0	958118	10829	88.48	123.08	-1.45	-1.88	No
Apr-02	5837	81	72.06	0	0	996619	12128	82.18	112.01	-0.81	-1.49	No
May-02	5886	93	63.29	0	1	1081765	12325	87.77	122.37	-1.92	-2.17	No
Jun-02	6582	110	59.84	0	1	1188500	12590	94.40	130.93	-2.76	-2.68	No
Jul-02	6831	108	63.25	0	1	1291669	12843	100.57	136.48	-2.83	-2.72	No
Aug-02	6840	108	63.33	0	1	1405319	13010	108.02	143.84	-3.22	-2.95	No
Sep-02	5932	72	82.39	0	1	1394258	12839	108.60	144.75	-1.53	-1.93	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

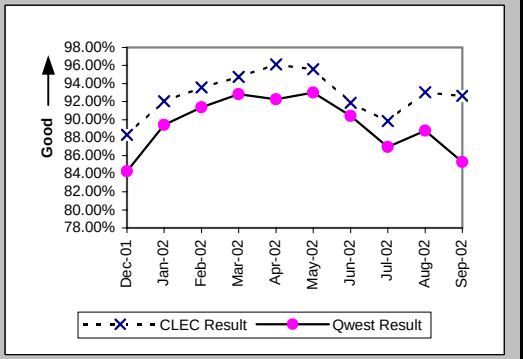
Date	CLEC Order Count
Dec-01	7
Jan-02	6
Feb-02	16
Mar-02	21
Apr-02	19
May-02	13
Jun-02	23
Jul-02	17
Aug-02	17
Sep-02	15



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

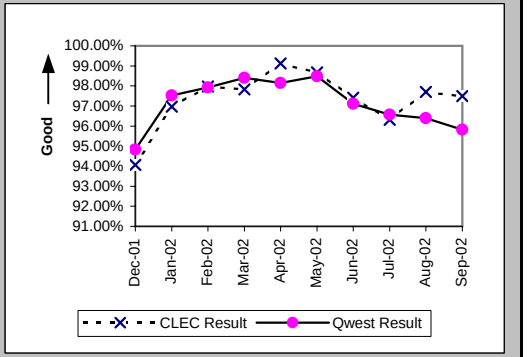
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	423	479	88.31%	403	0	68465	81247	84.27%	36.41%	-2.42	-2.47	No
Jan-02	440	478	92.05%	437	0	64664	72305	89.43%	30.74%	-1.86	-2.13	No
Feb-02	407	435	93.56%	357	0	56170	61484	91.36%	28.10%	-1.63	-1.99	No
Mar-02	433	457	94.75%	400	0	61763	66537	92.83%	25.81%	-1.59	-1.97	No
Apr-02	495	515	96.12%	397	0	67580	73266	92.24%	26.76%	-3.28	-2.99	No
May-02	563	589	95.59%	461	0	72734	78217	92.99%	25.53%	-2.46	-2.49	No
Jun-02	576	627	91.87%	502	0	76710	84849	90.41%	29.45%	-1.24	-1.75	No
Jul-02	690	768	89.84%	619	0	94061	108162	86.96%	33.67%	-2.36	-2.44	No
Aug-02	709	762	93.04%	596	0	89879	101229	88.79%	31.55%	-3.71	-3.26	No
Sep-02	654	706	92.63%	534	0	79731	93475	85.30%	35.41%	-5.48	-4.33	No



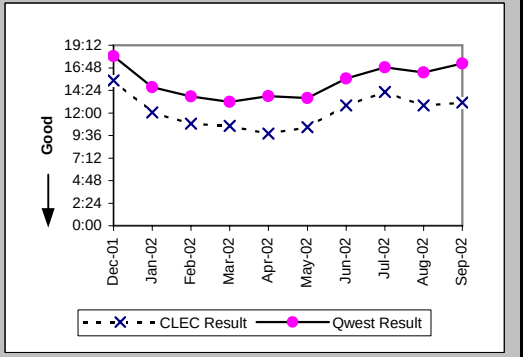
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	618	657	94.06%	403	0	107738	113619	94.82%	22.15%	0.88	-0.47	No
Jan-02	609	628	96.97%	437	0	99019	101537	97.52%	15.55%	0.88	-0.47	No
Feb-02	579	591	97.97%	357	0	82878	84635	97.92%	14.26%	-0.08	-1.05	No
Mar-02	585	598	97.83%	400	0	88657	90099	98.40%	12.55%	1.11	-0.32	No
Apr-02	676	682	99.12%	397	0	98196	100047	98.15%	13.48%	-1.87	-2.14	No
May-02	745	755	98.68%	461	0	104295	105907	98.48%	12.24%	-0.44	-1.27	No
Jun-02	793	814	97.42%	502	0	108939	112177	97.11%	16.74%	-0.52	-1.32	No
Jul-02	914	949	96.31%	619	0	132035	136737	96.56%	18.22%	0.42	-0.74	No
Aug-02	893	914	97.70%	596	0	124520	129181	96.39%	18.65%	-2.12	-2.29	No
Sep-02	818	839	97.50%	534	0	114914	119921	95.82%	20.00%	-2.41	-2.47	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

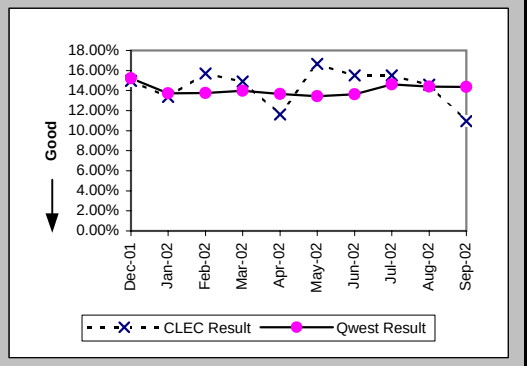
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10155:45	657	15:27	378	0	2050342:48	113619	18:03	21:28	-3.08	-2.87	No
Jan-02	7581:10	628	12:04	414	0	1495737:09	101537	14:44	16:30	-4.03	-3.45	No
Feb-02	6409:46	591	10:51	343	0	1164103:21	84635	13:45	14:08	-4.98	-4.03	No
Mar-02	6362:15	598	10:38	388	0	1188243:35	90099	13:11	13:11	-4.71	-3.86	No
Apr-02	6688:25	682	9:48	374	0	1380842:05	100047	13:48	14:32	-7.16	-5.35	No
May-02	7915:49	755	10:29	435	0	1439247:07	105907	13:35	13:12	-6.44	-4.92	No
Jun-02	10409:56	814	12:47	471	0	1758307:11	112177	15:40	14:37	-5.61	-4.41	No
Jul-02	13487:50	949	14:13	589	0	2305430:07	136737	16:52	15:39	-5.2	-4.16	No
Aug-02	11716:37	914	12:49	564	0	2107481:01	129181	16:19	16:02	-6.57	-4.99	No
Sep-02	11008:40	839	13:07	504	0	2069005:44	119921	17:15	19:02	-6.27	-4.81	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

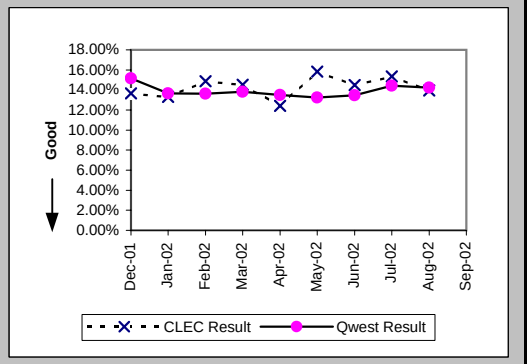
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	682	14.96%	378	0	18054	118561	15.23%	35.93%	-0.2	-1.12	No
Jan-02	87	651	13.36%	414	0	14486	105482	13.73%	34.42%	-0.27	-1.17	No
Feb-02	95	605	15.70%	343	0	12055	87573	13.77%	34.45%	1.38	-0.16	No
Mar-02	91	610	14.92%	388	0	12992	92986	13.97%	34.67%	0.67	-0.59	No
Apr-02	82	705	11.63%	374	0	14073	103052	13.66%	34.34%	-1.56	-1.95	No
May-02	130	781	16.65%	435	0	14652	108990	13.44%	34.11%	2.61	0.59	Yes
Jun-02	131	845	15.50%	471	0	15753	115562	13.63%	34.31%	1.58	-0.04	No
Jul-02	152	979	15.53%	589	0	20638	141268	14.61%	35.32%	0.81	-0.51	No
Aug-02	138	946	14.59%	564	0	19229	133577	14.40%	35.10%	0.17	-0.9	No
Sep-02	95	869	10.93%	504	0	17843	124230	14.36%	35.07%	-2.87	-2.75	No



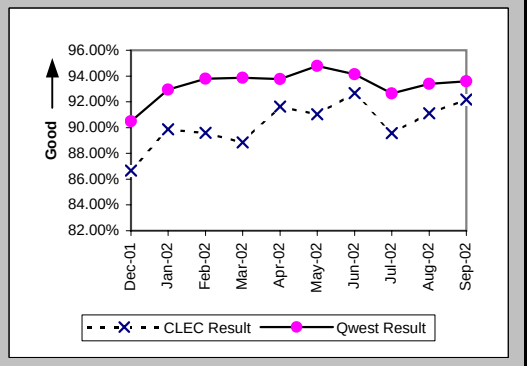
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	79	579	13.64%	378	0	16048	105887	15.16%	35.86%	-1.01	-1.61	No
Jan-02	71	533	13.32%	414	0	12839	93973	13.66%	34.35%	-0.23	-1.14	No
Feb-02	74	498	14.86%	343	0	10716	78638	13.63%	34.31%	0.8	-0.51	No
Mar-02	74	510	14.51%	388	0	11725	84853	13.82%	34.51%	0.45	-0.73	No
Apr-02	77	621	12.40%	374	0	12958	95894	13.51%	34.19%	-0.81	-1.49	No
May-02	111	701	15.83%	436	0	13581	102427	13.26%	33.91%	2	0.22	Yes
Jun-02	109	753	14.48%	472	0	14630	108747	13.45%	34.12%	0.82	-0.5	No
Jul-02	136	886	15.35%	589	0	19063	132166	14.42%	35.13%	0.78	-0.52	No
Aug-02	119	854	13.93%	564	0	17741	124648	14.23%	34.94%	-0.25	-1.15	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

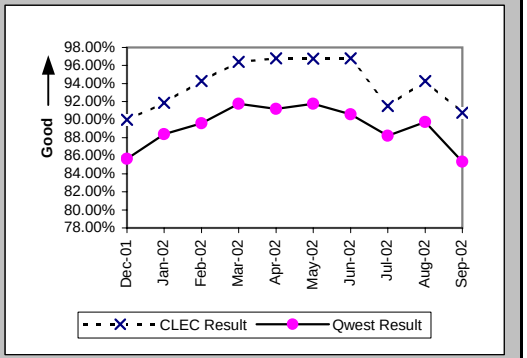
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	591	682	86.66%	378	0	107274	118561	90.48%	29.35%	3.39	1.06	Yes
Jan-02	585	651	89.86%	414	0	98036	105482	92.94%	25.61%	3.06	0.86	Yes
Feb-02	542	605	89.59%	343	0	82138	87573	93.79%	24.13%	4.27	1.6	Yes
Mar-02	542	610	88.85%	388	0	87281	92986	93.86%	24.00%	5.14	2.13	Yes
Apr-02	646	705	91.63%	374	0	96637	103052	93.78%	24.16%	2.35	0.43	Yes
May-02	711	781	91.04%	435	0	103292	108990	94.77%	22.26%	4.67	1.84	Yes
Jun-02	783	845	92.66%	471	0	108801	115562	94.15%	23.47%	1.83	0.12	Yes
Jul-02	877	979	89.58%	589	0	130885	141268	92.65%	26.10%	3.67	1.23	Yes
Aug-02	862	946	91.12%	564	0	124748	133577	93.39%	24.85%	2.8	0.7	Yes
Sep-02	801	869	92.17%	504	0	116266	124230	93.59%	24.49%	1.7	0.03	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

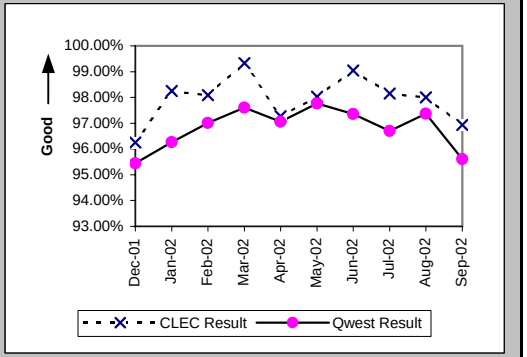
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	99	110	90.00%	81	0	17557	20495	85.66%	35.04%	-1.29	-1.79	No
Jan-02	113	123	91.87%	76	0	15863	17945	88.40%	32.03%	-1.2	-1.73	No
Feb-02	115	122	94.26%	104	0	14326	15988	89.60%	30.52%	-1.68	-2.02	No
Mar-02	107	111	96.40%	95	0	16197	17654	91.75%	27.52%	-1.77	-2.08	No
Apr-02	151	156	96.79%	115	0	19244	21101	91.20%	28.33%	-2.46	-2.49	No
May-02	149	154	96.75%	91	0	20873	22744	91.77%	27.48%	-2.24	-2.36	No
Jun-02	151	156	96.79%	135	0	24220	26734	90.60%	29.19%	-2.64	-2.61	No
Jul-02	194	212	91.51%	148	0	28622	32443	88.22%	32.23%	-1.48	-1.9	No
Aug-02	231	245	94.29%	154	0	26983	30072	89.73%	30.36%	-2.34	-2.42	No
Sep-02	167	184	90.76%	102	0	23219	27209	85.34%	35.37%	-2.07	-2.26	No



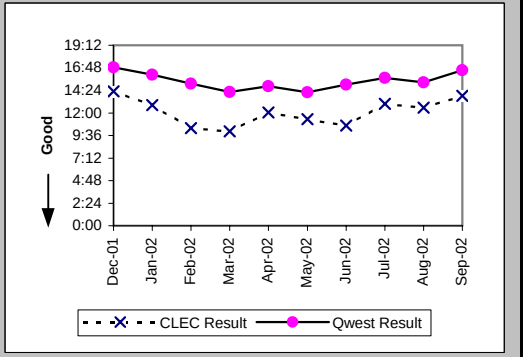
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	154	160	96.25%	81	0	28212	29560	95.44%	20.86%	-0.49	-1.3	No
Jan-02	168	171	98.25%	76	0	25596	26590	96.26%	18.97%	-1.36	-1.83	No
Feb-02	154	157	98.09%	104	0	22156	22839	97.01%	17.03%	-0.79	-1.48	No
Mar-02	149	150	99.33%	95	0	24338	24936	97.60%	15.30%	-1.38	-1.84	No
Apr-02	214	220	97.27%	115	0	28612	29479	97.06%	16.90%	-0.19	-1.11	No
May-02	199	203	98.03%	91	0	30599	31300	97.76%	14.80%	-0.26	-1.16	No
Jun-02	207	209	99.04%	135	0	34555	35492	97.36%	16.03%	-1.51	-1.92	No
Jul-02	265	270	98.15%	148	0	40315	41692	96.70%	17.87%	-1.33	-1.81	No
Aug-02	295	301	98.01%	154	0	38045	39073	97.37%	16.01%	-0.69	-1.42	No
Sep-02	221	228	96.93%	102	0	33773	35325	95.61%	20.50%	-0.97	-1.59	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

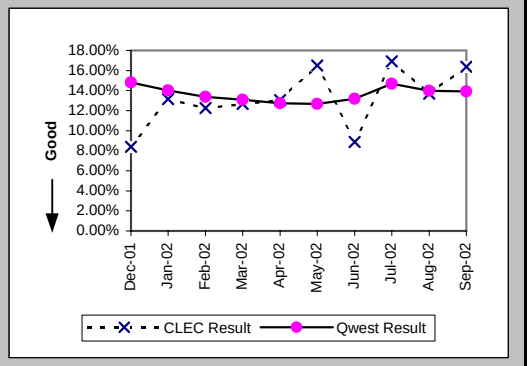
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2288:00	160	14:18	74	0	498678:41	29560	16:52	17:24	-1.86	-2.13	No
Jan-02	2196:33	171	12:51	72	0	427559:03	26590	16:05	18:11	-2.32	-2.41	No
Feb-02	1630:01	157	10:23	98	0	344738:51	22839	15:06	17:48	-3.31	-3.01	No
Mar-02	1505:04	150	10:02	95	0	354928:35	24936	14:14	23:43	-2.16	-2.32	No
Apr-02	2650:57	220	12:03	113	0	437336:43	29479	14:50	18:25	-2.24	-2.36	No
May-02	2303:15	203	11:21	88	0	444349:04	31300	14:12	14:36	-2.77	-2.69	No
Jun-02	2230:16	209	10:40	130	0	532789:00	35492	15:01	14:30	-4.32	-3.62	No
Jul-02	3505:13	270	12:59	140	0	656298:16	41692	15:44	15:13	-2.97	-2.81	No
Aug-02	3784:14	301	12:34	148	0	595577:41	39073	15:15	14:28	-3.19	-2.94	No
Sep-02	3153:06	228	13:50	98	0	584814:06	35325	16:33	16:21	-2.51	-2.52	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

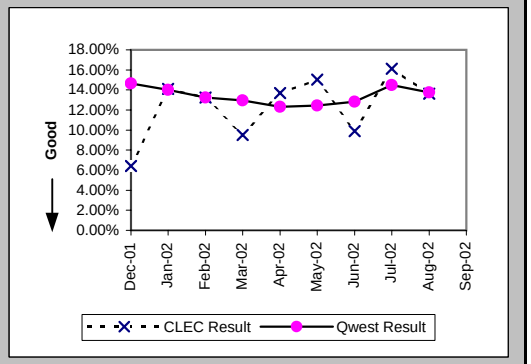
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	167	8.38%	74	0	4489	30320	14.81%	35.52%	-2.33	-2.42	No
Jan-02	23	175	13.14%	72	0	3812	27210	14.01%	34.71%	-0.33	-1.2	No
Feb-02	20	163	12.27%	98	0	3122	23338	13.38%	34.04%	-0.41	-1.25	No
Mar-02	19	150	12.67%	95	0	3328	25446	13.08%	33.72%	-0.15	-1.09	No
Apr-02	29	222	13.06%	113	0	3814	29966	12.73%	33.33%	0.17	-0.9	No
May-02	34	206	16.50%	88	0	4044	31881	12.68%	33.28%	1.6	-0.03	No
Jun-02	19	214	8.88%	130	0	4773	36179	13.19%	33.84%	-1.86	-2.13	No
Jul-02	47	278	16.91%	140	0	6252	42541	14.70%	35.41%	1.03	-0.37	No
Aug-02	42	307	13.68%	148	0	5573	39898	13.97%	34.67%	-0.14	-1.09	No
Sep-02	38	232	16.38%	98	0	5017	36080	13.91%	34.60%	1.08	-0.34	No



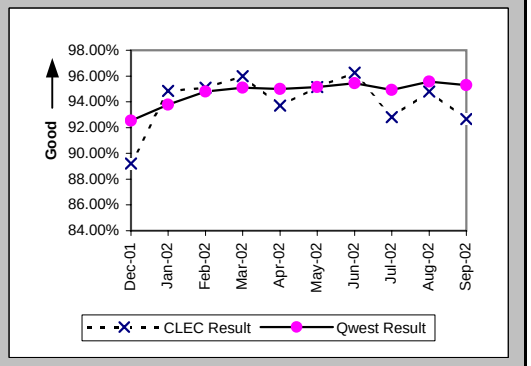
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	125	6.40%	74	0	3905	26638	14.66%	35.37%	-2.6	-2.58	No
Jan-02	21	149	14.09%	72	0	3290	23486	14.01%	34.71%	0.06	-0.97	No
Feb-02	18	136	13.24%	98	0	2727	20575	13.25%	33.91%	-0.01	-1	No
Mar-02	12	126	9.52%	95	0	2956	22839	12.94%	33.57%	-1.14	-1.69	No
Apr-02	26	190	13.68%	113	0	3395	27548	12.32%	32.87%	0.58	-0.64	No
May-02	26	173	15.03%	87	0	3644	29286	12.44%	33.01%	1.02	-0.38	No
Jun-02	19	192	9.90%	129	0	4262	33185	12.84%	33.46%	-1.22	-1.74	No
Jul-02	39	242	16.12%	140	0	5672	39118	14.50%	35.21%	0.72	-0.56	No
Aug-02	36	264	13.64%	148	0	5051	36760	13.74%	34.43%	-0.05	-1.03	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

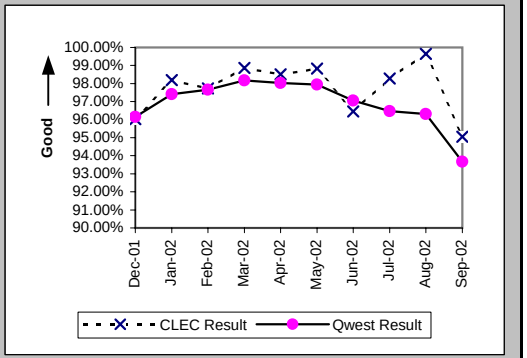
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149	167	89.22%	74	0	28061	30320	92.55%	26.26%	1.57	-0.05	No
Jan-02	166	175	94.86%	72	0	25517	27210	93.78%	24.16%	-0.59	-1.36	No
Feb-02	155	163	95.09%	98	0	22124	23338	94.80%	22.21%	-0.17	-1.1	No
Mar-02	144	150	96.00%	95	0	24196	25446	95.09%	21.61%	-0.52	-1.31	No
Apr-02	208	222	93.69%	113	0	28465	29966	94.99%	21.81%	0.89	-0.46	No
May-02	196	206	95.15%	88	0	30330	31881	95.14%	21.51%	-0.01	-1	No
Jun-02	206	214	96.26%	130	0	34530	36179	95.44%	20.86%	-0.57	-1.35	No
Jul-02	258	278	92.81%	140	0	40378	42541	94.92%	21.97%	1.54	-0.06	No
Aug-02	291	307	94.79%	148	0	38131	39898	95.57%	20.57%	0.68	-0.58	No
Sep-02	215	232	92.67%	98	0	34379	36080	95.29%	21.19%	1.77	0.08	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

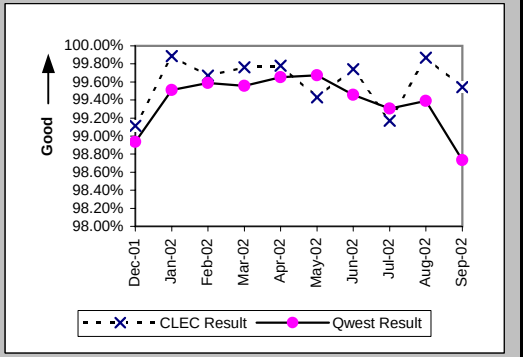
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	242	252	96.03%	282	0	24948	25944	96.16%	19.21%	0.15	-0.91	No
Jan-02	271	276	98.19%	332	0	26397	27097	97.42%	15.86%	-0.8	-1.49	No
Feb-02	259	265	97.74%	335	0	25539	26150	97.66%	15.11%	-0.08	-1.05	No
Mar-02	262	265	98.87%	353	0	27727	28244	98.17%	13.41%	-0.84	-1.51	No
Apr-02	264	268	98.51%	280	0	21257	21685	98.03%	13.91%	-0.56	-1.34	No
May-02	252	255	98.82%	325	0	22094	22560	97.93%	14.22%	-0.99	-1.6	No
Jun-02	245	254	96.46%	304	0	21199	21840	97.07%	16.88%	0.6	-0.63	No
Jul-02	286	291	98.28%	345	0	25408	26338	96.47%	18.46%	-1.67	-2.01	No
Aug-02	279	280	99.64%	347	0	23058	23942	96.31%	18.86%	-2.94	-2.79	No
Sep-02	192	202	95.05%	269	0	19162	20457	93.67%	24.35%	-0.8	-1.49	No



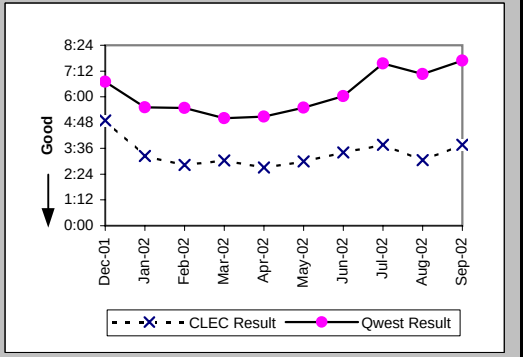
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	782	789	99.11%	282	0	49654	50188	98.94%	10.26%	-0.48	-1.29	No
Jan-02	885	886	99.89%	332	0	56303	56579	99.51%	6.97%	-1.59	-1.97	No
Feb-02	902	905	99.67%	335	0	54018	54241	99.59%	6.40%	-0.37	-1.23	No
Mar-02	843	845	99.76%	353	0	57437	57692	99.56%	6.63%	-0.89	-1.54	No
Apr-02	914	916	99.78%	280	0	48175	48343	99.65%	5.88%	-0.66	-1.4	No
May-02	872	877	99.43%	325	0	47775	47931	99.67%	5.70%	1.26	-0.23	No
Jun-02	772	774	99.74%	304	0	44312	44554	99.46%	7.35%	-1.07	-1.65	No
Jul-02	838	845	99.17%	345	0	48709	49050	99.30%	8.31%	0.46	-0.72	No
Aug-02	755	756	99.87%	347	0	44735	45009	99.39%	7.78%	-1.67	-2.02	No
Sep-02	652	655	99.54%	269	0	38421	38914	98.73%	11.18%	-1.84	-2.12	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

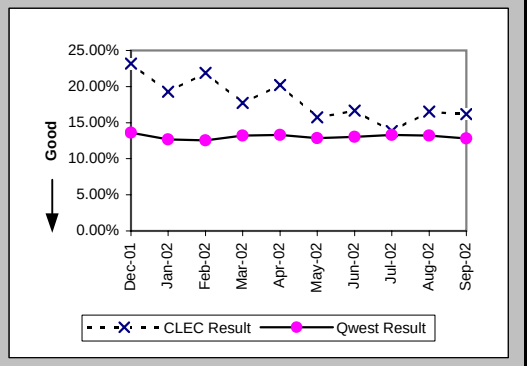
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3871:03	789	4:54	282	0	336125:39	50188	6:42	70:15	-0.71	-1.43	No
Jan-02	2877:47	886	3:15	332	0	311740:03	56579	5:31	10:27	-6.4	-4.89	No
Feb-02	2571:38	905	2:50	335	0	297097:16	54241	5:29	9:11	-8.57	-6.21	No
Mar-02	2558:05	845	3:02	353	0	288634:10	57692	5:00	8:34	-6.65	-5.05	No
Apr-02	2484:57	916	2:43	280	0	245529:14	48343	5:05	8:03	-8.81	-6.36	No
May-02	2637:05	877	3:00	325	0	263375:30	47931	5:30	8:31	-8.58	-6.22	No
Jun-02	2650:19	774	3:25	304	0	268598:32	44554	6:02	10:40	-6.73	-5.09	No
Jul-02	3182:58	845	3:46	345	0	370722:17	49050	7:33	41:21	-2.64	-2.61	No
Aug-02	2302:59	756	3:03	347	0	318258:38	45009	7:04	14:13	-7.72	-5.69	No
Sep-02	2461:49	655	3:46	269	0	298809:49	38914	7:41	11:30	-8.65	-6.26	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

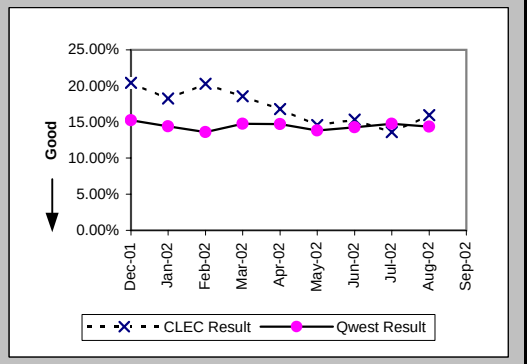
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	183	789	23.19%	282	0	6823	50188	13.59%	34.27%	7.81	3.75	Yes
Jan-02	171	886	19.30%	332	0	7163	56581	12.66%	33.25%	5.9	2.59	Yes
Feb-02	198	905	21.88%	335	0	6806	54248	12.55%	33.12%	8.41	4.11	Yes
Mar-02	150	845	17.75%	353	0	7618	57708	13.20%	33.85%	3.88	1.36	Yes
Apr-02	185	916	20.20%	280	0	6437	48346	13.31%	33.97%	6.07	2.69	Yes
May-02	138	877	15.74%	325	0	6166	47934	12.86%	33.48%	2.52	0.53	Yes
Jun-02	129	774	16.67%	304	0	5832	44752	13.03%	33.67%	2.98	0.81	Yes
Jul-02	117	845	13.85%	345	0	6520	49053	13.29%	33.95%	0.47	-0.71	No
Aug-02	125	756	16.53%	347	0	5939	45010	13.19%	33.84%	2.69	0.64	Yes
Sep-02	106	655	16.18%	269	0	4992	38916	12.83%	33.44%	2.55	0.55	Yes



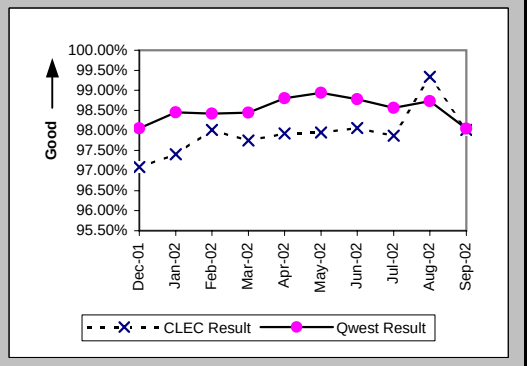
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	509	20.43%	282	0	3283	21527	15.25%	35.95%	3.21	0.95	Yes
Jan-02	108	592	18.24%	332	0	3532	24493	14.42%	35.13%	2.62	0.59	Yes
Feb-02	115	566	20.32%	335	0	3200	23496	13.62%	34.30%	4.59	1.79	Yes
Mar-02	95	511	18.59%	353	0	3831	25920	14.78%	35.49%	2.4	0.46	Yes
Apr-02	92	548	16.79%	280	0	3112	21152	14.71%	35.42%	1.35	-0.18	No
May-02	79	542	14.58%	325	0	3067	22147	13.85%	34.54%	0.48	-0.71	No
Jun-02	72	469	15.35%	304	0	2957	20725	14.27%	34.97%	0.67	-0.59	No
Jul-02	70	515	13.59%	345	0	3295	22312	14.77%	35.48%	-0.74	-1.45	No
Aug-02	72	451	15.96%	347	0	2892	20158	14.35%	35.05%	0.97	-0.41	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

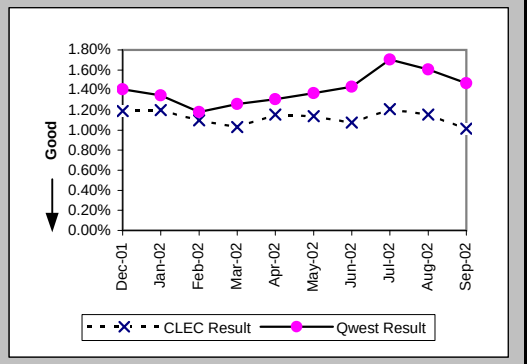
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	766	789	97.08%	282	0	49212	50188	98.06%	13.81%	1.96	0.19	Yes
Jan-02	863	886	97.40%	332	0	55704	56581	98.45%	12.35%	2.5	0.52	Yes
Feb-02	887	905	98.01%	335	0	53390	54248	98.42%	12.48%	0.97	-0.41	No
Mar-02	826	845	97.75%	353	0	56810	57708	98.44%	12.38%	1.61	-0.02	No
Apr-02	897	916	97.93%	280	0	47769	48346	98.81%	10.86%	2.43	0.48	Yes
May-02	859	877	97.95%	325	0	47425	47934	98.94%	10.25%	2.84	0.72	Yes
Jun-02	759	774	98.06%	304	0	44207	44752	98.78%	10.97%	1.81	0.1	Yes
Jul-02	827	845	97.87%	345	0	48349	49053	98.56%	11.89%	1.68	0.02	Yes
Aug-02	751	756	99.34%	347	0	44438	45010	98.73%	11.20%	-1.48	-1.9	No
Sep-02	642	655	98.02%	269	0	38155	38916	98.04%	13.85%	0.05	-0.97	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

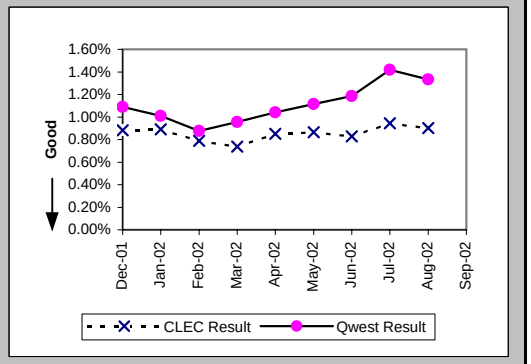
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1638	137622	1.19%	734	0	199069	14128582	1.41%	11.79%	-6.85	-5.17	No
Jan-02	1712	142824	1.20%	818	0	189273	14064648	1.35%	11.52%	-4.8	-3.92	No
Feb-02	1673	152385	1.10%	776	0	165159	13985013	1.18%	10.80%	-2.99	-2.82	No
Mar-02	1605	155481	1.03%	836	0	176140	13955969	1.26%	11.16%	-8.07	-5.91	No
Apr-02	1843	159653	1.15%	767	0	181364	13871941	1.31%	11.36%	-5.35	-4.25	No
May-02	1864	163766	1.14%	848	0	188805	13793902	1.37%	11.62%	-7.98	-5.85	No
Jun-02	1833	170552	1.07%	905	0	196493	13708111	1.43%	11.89%	-12.38	-8.53	No
Jul-02	2102	173746	1.21%	1074	0	232862	13661667	1.70%	12.94%	-15.83	-10.62	No
Aug-02	2009	173861	1.16%	1059	0	218485	13618333	1.60%	12.56%	-14.8	-10	No
Sep-02	1756	173163	1.01%	871	0	199226	13573970	1.47%	12.03%	-15.6	-10.48	No



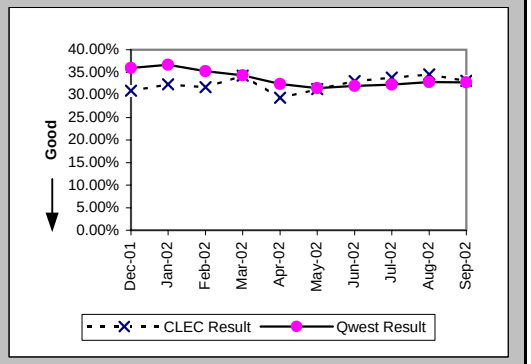
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1213	137622	0.88%	734	0	154052	14128582	1.09%	10.38%	-7.43	-5.52	No
Jan-02	1274	142824	0.89%	818	0	141952	14064648	1.01%	10.00%	-4.41	-3.68	No
Feb-02	1200	152385	0.79%	776	0	122709	13985013	0.88%	9.33%	-3.74	-3.28	No
Mar-02	1147	155481	0.74%	836	0	133612	13955969	0.96%	9.74%	-8.85	-6.38	No
Apr-02	1359	159653	0.85%	767	0	144594	13871941	1.04%	10.16%	-7.48	-5.55	No
May-02	1416	163766	0.86%	848	0	153860	13793902	1.12%	10.50%	-9.61	-6.84	No
Jun-02	1414	170552	0.83%	905	0	162657	13708111	1.19%	10.83%	-13.55	-9.24	No
Jul-02	1643	173746	0.95%	1074	0	193596	13661667	1.42%	11.82%	-16.52	-11.04	No
Aug-02	1569	173861	0.90%	1059	0	181566	13618333	1.33%	11.47%	-15.56	-10.46	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

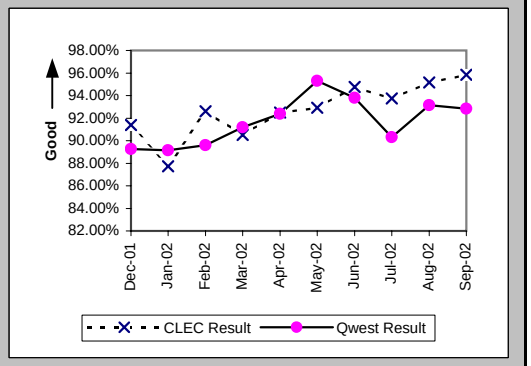
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	734	2372	30.94%	0	0	111619	310688	35.93%	47.98%	-5.04	-4.06	No
Jan-02	818	2530	32.33%	0	0	109681	298954	36.69%	48.20%	-4.53	-3.75	No
Feb-02	776	2449	31.69%	0	0	89958	255117	35.26%	47.78%	-3.69	-3.24	No
Mar-02	836	2441	34.25%	0	0	92031	268171	34.32%	47.48%	-0.07	-1.04	No
Apr-02	767	2610	29.39%	0	0	86886	268250	32.39%	46.80%	-3.26	-2.98	No
May-02	848	2712	31.27%	0	0	86780	275585	31.49%	46.45%	-0.25	-1.15	No
Jun-02	905	2738	33.05%	0	0	92452	288945	32.00%	46.65%	1.18	-0.28	No
Jul-02	1074	3176	33.82%	0	0	110889	343751	32.26%	46.75%	1.87	0.14	Yes
Aug-02	1059	3068	34.52%	0	0	106875	325360	32.85%	46.97%	1.96	0.19	Yes
Sep-02	871	2627	33.16%	0	0	97058	296284	32.76%	46.93%	0.43	-0.74	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

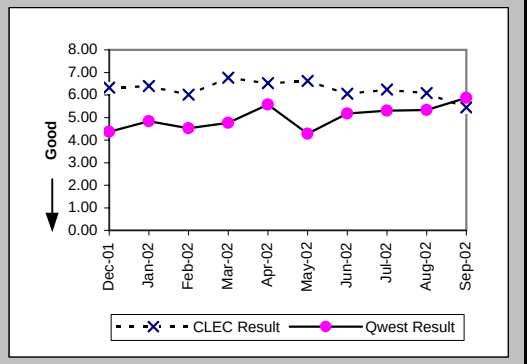
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	689	754	91.38%	6	8	449	503	89.26%	30.96%	-1.19	-1.72	No
Jan-02	737	840	87.74%	11	25	699	784	89.16%	31.09%	0.92	-0.44	No
Feb-02	590	637	92.62%	5	15	568	634	89.59%	30.54%	-1.77	-2.08	No
Mar-02	639	706	90.51%	6	17	622	682	91.20%	28.33%	0.46	-0.72	No
Apr-02	652	705	92.48%	12	25	595	644	92.39%	26.51%	-0.06	-1.04	No
May-02	723	778	92.93%	6	20	773	811	95.31%	21.13%	2.25	0.37	Yes
Jun-02	834	880	94.77%	3	19	576	614	93.81%	24.10%	-0.76	-1.46	No
Jul-02	705	752	93.75%	2	24	671	743	90.31%	29.58%	-2.25	-2.37	No
Aug-02	631	663	95.17%	4	20	1330	1428	93.14%	25.28%	-1.71	-2.04	No
Sep-02	439	458	95.85%	3	19	1190	1282	92.82%	25.81%	-2.16	-2.31	No



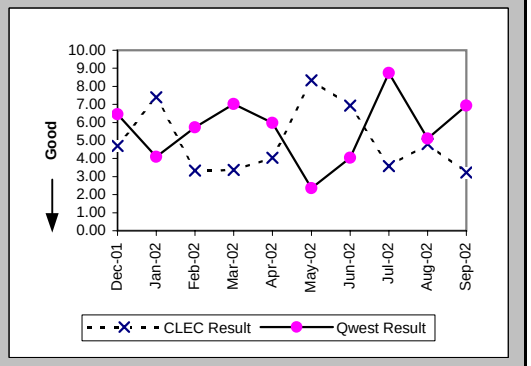
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4806	760	6.32	0	8	2186	500	4.37	5.53	6.12	2.72	Yes
Jan-02	5444	851	6.40	0	25	3814	790	4.83	8.34	3.81	1.32	Yes
Feb-02	3864	642	6.02	0	15	2900	641	4.52	4.77	5.61	2.41	Yes
Mar-02	4818	712	6.77	0	17	3288	691	4.76	7.09	5.3	2.23	Yes
Apr-02	4684	717	6.53	0	25	3621	650	5.57	8.94	1.99	0.21	Yes
May-02	5189	784	6.62	0	20	3455	808	4.28	5.64	8.29	4.04	Yes
Jun-02	5348	883	6.06	0	19	3202	618	5.18	6.49	2.57	0.56	Yes
Jul-02	4702	754	6.24	0	24	3992	753	5.30	7.94	2.28	0.39	Yes
Aug-02	4061	667	6.09	0	20	7604	1426	5.33	6.00	2.68	0.63	Yes
Sep-02	2514	461	5.45	0	19	7576	1290	5.87	6.62	-1.17	-1.71	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

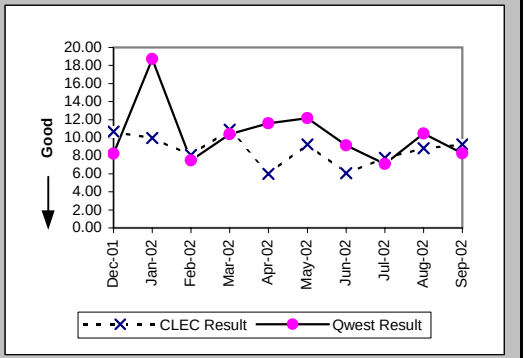
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	202	43	4.70	6	0	181	28	6.46	10.42	-0.7	-1.42	No
Jan-02	517	70	7.39	11	8	225	55	4.09	6.89	0.46	-0.72	No
Feb-02	117	35	3.34	4	4	126	22	5.73	8.63	-1.02	-1.62	No
Mar-02	151	45	3.36	6	3	295	42	7.02	16.57	-1.03	-1.63	No
Apr-02	162	40	4.05	9	5	197	33	5.97	8.99	-0.91	-1.55	No
May-02	300	36	8.33	5	1	52	22	2.36	1.81	2.1	0.27	Yes
Jun-02	187	27	6.93	1	5	81	20	4.05	3.65	0.02	-0.99	No
Jul-02	79	22	3.59	2	2	315	36	8.75	20.91	-0.91	-1.55	No
Aug-02	101	21	4.81	3	2	373	73	5.11	7.47	-0.16	-1.1	No
Sep-02	42	13	3.23	1	4	493	71	6.94	10.87	-1.13	-1.69	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

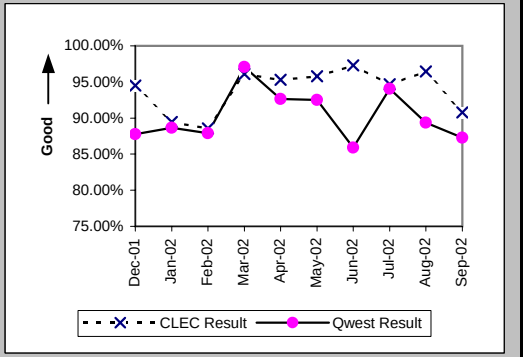
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	235	22	10.68	0	1	238	29	8.21	8.85	1.11	-0.33	No
Jan-02	319	32	9.97	1	3	637	34	18.74	22.12	-1.61	-1.98	No
Feb-02	105	13	8.08	0	0	345	46	7.50	5.12	0.62	-0.62	No
Mar-02	229	21	10.90	1	0	187	18	10.39	8.75	0.11	-0.93	No
Apr-02	96	16	6.00	0	1	209	18	11.61	12.05	-1.36	-1.82	No
May-02	185	20	9.25	0	0	207	17	12.18	9.72	-0.91	-1.56	No
Jun-02	127	21	6.05	0	1	174	19	9.16	14.30	-0.69	-1.42	No
Jul-02	194	25	7.76	0	0	276	39	7.08	4.66	0.57	-0.66	No
Aug-02	106	12	8.83	0	1	293	28	10.46	13.46	-0.35	-1.21	No
Sep-02	74	8	9.25	0	2	182	22	8.27	12.13	0.28	-0.83	No



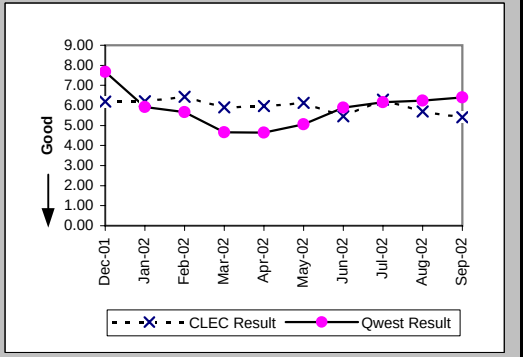
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	224	237	94.51%	1	1	79	90	87.78%	32.75%	-1.66	-2.01	No
Jan-02	246	275	89.45%	4	6	78	88	88.64%	31.74%	-0.21	-1.13	No
Feb-02	209	236	88.56%	2	5	80	91	87.91%	32.60%	-0.16	-1.1	No
Mar-02	270	281	96.09%	3	6	99	102	97.06%	16.90%	0.38	-0.77	No
Apr-02	285	299	95.32%	3	8	88	95	92.63%	26.13%	-0.87	-1.53	No
May-02	343	358	95.81%	2	10	99	107	92.52%	26.30%	-1.13	-1.69	No
Jun-02	325	334	97.31%	2	9	67	78	85.90%	34.80%	-2.61	-2.58	No
Jul-02	321	339	94.69%	3	5	111	118	94.07%	23.62%	-0.25	-1.15	No
Aug-02	433	449	96.44%	3	8	126	141	89.36%	30.83%	-2.38	-2.45	No
Sep-02	197	217	90.78%	2	6	96	110	87.27%	33.33%	-0.9	-1.55	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

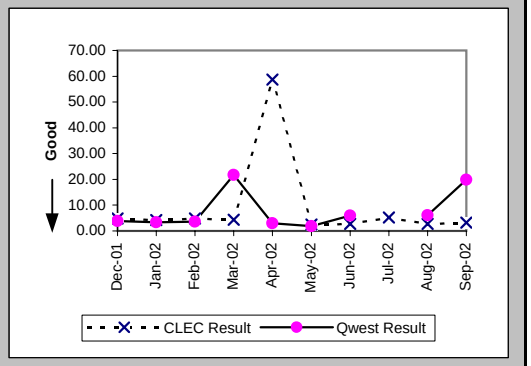
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1473	238	6.19	0	1	714	93	7.68	11.03	-1.1	-1.67	No
Jan-02	1729	279	6.20	0	6	527	89	5.92	12.03	0.06	-0.96	No
Feb-02	1530	238	6.43	0	5	516	91	5.67	4.86	1.01	-0.39	No
Mar-02	1677	284	5.90	0	6	485	104	4.66	8.83	1.23	-0.25	No
Apr-02	1803	302	5.97	0	8	445	96	4.64	5.03	1.55	-0.05	No
May-02	2203	360	6.12	0	10	546	108	5.06	6.60	1.47	-0.11	No
Jun-02	1836	336	5.46	0	9	495	84	5.89	5.87	-0.6	-1.36	No
Jul-02	2150	342	6.29	0	5	733	119	6.16	7.86	0.15	-0.91	No
Aug-02	2571	452	5.69	0	8	893	143	6.24	6.05	-0.96	-1.58	No
Sep-02	1185	219	5.41	0	6	710	111	6.40	14.04	-0.6	-1.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

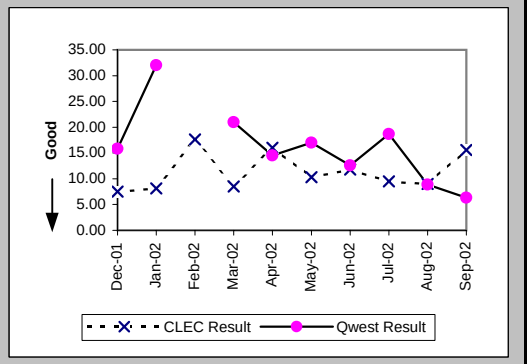
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	5	4.80	1	0	27	7	3.86	4.78	0.22	-0.86	No
Jan-02	89	21	4.24	4	0	20	6	3.33	3.01	-0.33	-1.2	No
Feb-02	83	17	4.88	2	2	39	11	3.55	3.21	0.06	-0.97	No
Mar-02	35	8	4.38	2	3	87	4	21.75	41.50	-0.68	-1.42	No
Apr-02	528	9	58.67	3	3	15	5	3.00	2.00	1.19	-0.28	No
May-02	22	9	2.44	2	1	9	5	1.80	0.84	0.41	-0.75	No
Jun-02	11	4	2.75	2	0	36	6	6.00	4.34	-1.16	-1.71	No
Jul-02	42	8	5.25	1	2							
Aug-02	24	9	2.67	3	1	49	8	6.12	7.90	-0.9	-1.55	No
Sep-02	35	11	3.18	0	0	219	11	19.91	41.28	-0.95	-1.58	No



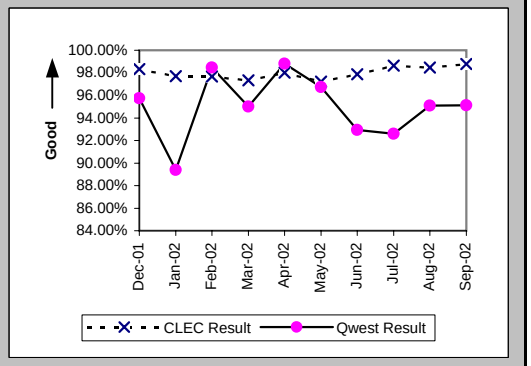
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60	8	7.50	0	0	79	5	15.80	30.87	-0.47	-1.29	No
Jan-02	65	8	8.12	0	0	128	4	32.00	23.45	-1.66	-2.01	No
Feb-02	176	10	17.60	0	0							
Mar-02	34	4	8.50	0	0	21	1	21.00				
Apr-02	64	4	16.00	1	0	29	2	14.50	13.44	-0.27	-1.16	No
May-02	62	6	10.33	0	0	34	2	17.00	8.49	-0.96	-1.59	No
Jun-02	59	5	11.80	0	0	63	5	12.60	11.01	-0.11	-1.07	No
Jul-02	114	12	9.50	0	0	131	7	18.71	18.64	-1.04	-1.63	No
Aug-02	63	7	9.00	0	0	62	7	8.86	6.82	0.13	-0.92	No
Sep-02	171	11	15.55	0	1	19	3	6.33	4.73	0.22	-0.87	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

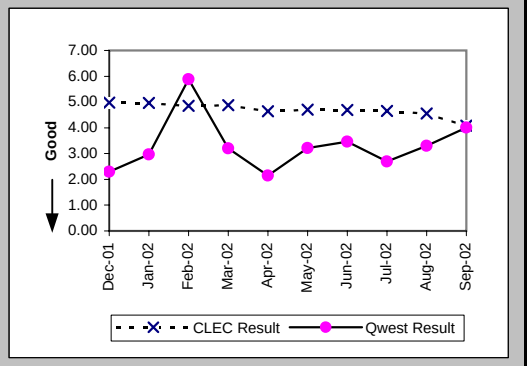
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2921	2971	98.32%	2	35	45	47	95.74%	20.18%	-0.87	-1.53	No
Jan-02	2934	3003	97.70%	4	47	59	66	89.39%	30.79%	-2.17	-2.32	No
Feb-02	1266	1296	97.69%	1	18	64	65	98.46%	12.31%	0.28	-0.83	No
Mar-02	1023	1051	97.34%	1	15	38	40	95.00%	21.79%	-0.67	-1.4	No
Apr-02	887	905	98.01%	8	25	83	84	98.81%	10.85%	0.39	-0.77	No
May-02	732	753	97.21%	0	38	119	123	96.75%	17.74%	-0.27	-1.16	No
Jun-02	690	705	97.87%	2	20	79	85	92.94%	25.61%	-1.68	-2.02	No
Jul-02	721	731	98.63%	0	15	50	54	92.59%	26.19%	-1.64	-1.99	No
Aug-02	578	587	98.47%	4	5	97	102	95.10%	21.59%	-1.45	-1.88	No
Sep-02	406	411	98.78%	2	9	78	82	95.12%	21.54%	-1.41	-1.85	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

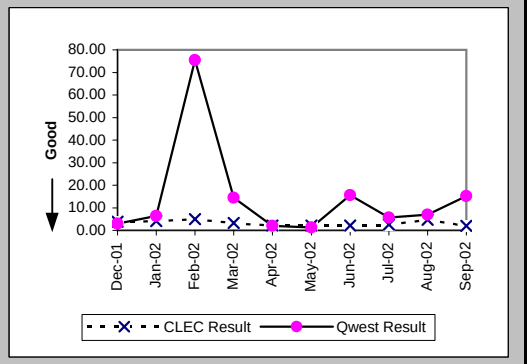
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14170	2846	4.98	127	35	103	45	2.29	2.13	3.72	1.26	Yes
Jan-02	14612	2943	4.97	64	47	190	64	2.97	4.50	2.75	0.67	Yes
Feb-02	5985	1235	4.85	62	18	382	65	5.88	17.62	-0.46	-1.28	No
Mar-02	4927	1009	4.88	43	15	128	40	3.20	4.55	2.17	0.32	Yes
Apr-02	3989	859	4.64	54	25	181	84	2.15	1.65	3.72	1.26	Yes
May-02	3348	711	4.71	42	38	396	123	3.22	1.36	11.23	5.83	Yes
Jun-02	3200	682	4.69	25	20	291	84	3.46	5.95	1.33	-0.19	No
Jul-02	3339	717	4.66	14	15	140	52	2.69	2.84	3.72	1.26	Yes
Aug-02	2582	566	4.56	25	5	327	99	3.30	3.75	2.88	0.75	Yes
Sep-02	1662	407	4.08	6	9	341	85	4.01	4.69	0.33	-0.8	No



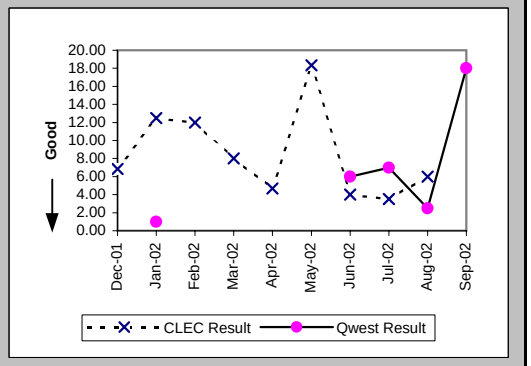
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	169	45	3.76	1	1	6	2	3.00	2.83	0.29	-0.82	No
Jan-02	278	68	4.09	3	2	57	9	6.33	9.23	-0.69	-1.42	No
Feb-02	139	28	4.96	1	1	151	2	75.50	89.80	-1.07	-1.65	No
Mar-02	87	27	3.22	0	0	29	2	14.50	16.26	-0.95	-1.58	No
Apr-02	32	15	2.13	8	4	2	1	2.00				
May-02	39	18	2.17	0	1	4	3	1.33	0.58	0.35	-0.79	No
Jun-02	29	14	2.07	2	1	78	5	15.60	18.99	-1.37	-1.83	No
Jul-02	20	8	2.50	0	2	17	3	5.67	8.08	-0.58	-1.35	No
Aug-02	28	6	4.67	4	1	21	3	7.00	8.72	-0.38	-1.23	No
Sep-02	10	5	2.00	2	0	91	6	15.17	24.57	-0.88	-1.54	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

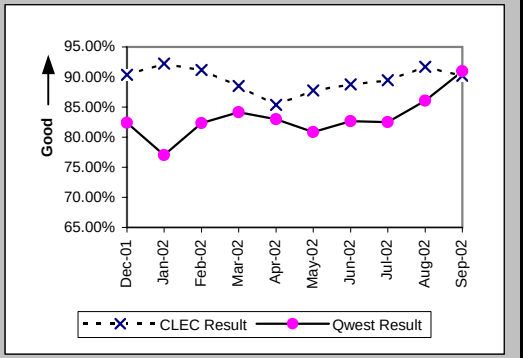
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	6	6.83	0	0							
Jan-02	25	2	12.50	0	0	1	1	1.00				
Feb-02	24	2	12.00	0	0							
Mar-02	16	2	8.00	0	0							
Apr-02	14	3	4.67	0	0							
May-02	55	3	18.33	0	0							
Jun-02	4	1	4.00	0	1	6	1	6.00				
Jul-02	7	2	3.50	0	1	7	1	7.00				
Aug-02	18	3	6.00	0	0	5	2	2.50	2.12	0.13	-0.92	No
Sep-02						18	1	18.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

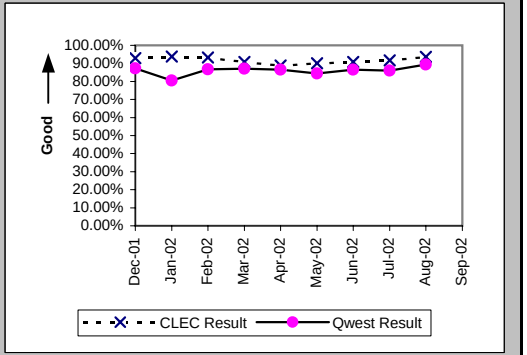
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2976	3294	90.35%	0	0	707	858	82.40%	38.08%	-5.44	-4.31	No
Jan-02	3740	4054	92.25%	0	0	617	801	77.03%	42.06%	-9.36	-6.69	No
Feb-02	2879	3157	91.19%	0	0	723	878	82.35%	38.13%	-6.08	-4.7	No
Mar-02	1870	2113	88.50%	0	0	690	820	84.15%	36.52%	-2.9	-2.76	No
Apr-02	1699	1990	85.38%	0	0	693	835	82.99%	37.57%	-1.54	-1.94	No
May-02	1681	1915	87.78%	0	0	761	941	80.87%	39.33%	-4.41	-3.68	No
Jun-02	1697	1912	88.76%	0	0	763	923	82.67%	37.85%	-4.01	-3.44	No
Jul-02	1679	1877	89.45%	0	0	711	862	82.48%	38.01%	-4.46	-3.71	No
Aug-02	1622	1769	91.69%	0	0	1125	1307	86.08%	34.62%	-4.45	-3.7	No
Sep-02	1265	1402	90.23%	0	0	1447	1591	90.95%	28.69%	0.69	-0.58	No



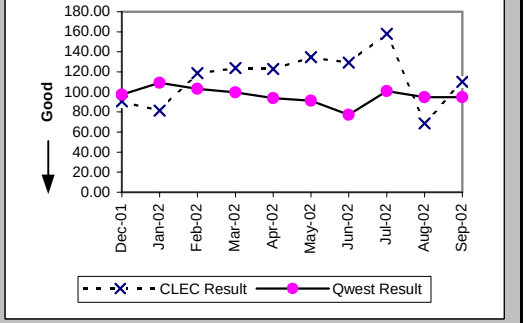
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3062	3294	92.96%	0	0	748	858	87.18%	33.43%	-4.51	-3.74	No
Jan-02	3806	4054	93.88%	0	0	645	801	80.52%	39.60%	-8.72	-6.3	No
Feb-02	2946	3157	93.32%	0	0	762	878	86.79%	33.86%	-5.05	-4.07	No
Mar-02	1920	2113	90.87%	0	0	714	820	87.07%	33.55%	-2.75	-2.67	No
Apr-02	1769	1990	88.89%	0	0	723	835	86.59%	34.08%	-1.64	-2	No
May-02	1725	1915	90.08%	0	0	795	941	84.48%	36.21%	-3.88	-3.36	No
Jun-02	1735	1912	90.74%	0	0	798	923	86.46%	34.22%	-3.12	-2.9	No
Jul-02	1720	1877	91.64%	0	0	742	862	86.08%	34.62%	-3.9	-3.37	No
Aug-02	1656	1769	93.61%	0	0	1168	1307	89.37%	30.83%	-3.78	-3.3	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

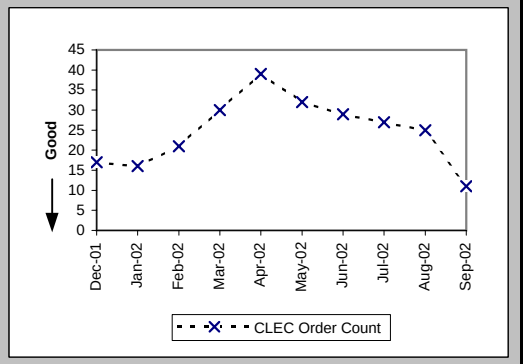
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26955	297	90.76	0	2	7115	73	97.47	72.70	-0.71	-1.43	No
Jan-02	27734	341	81.33	0	2	7863	72	109.21	78.93	-2.72	-2.66	No
Feb-02	27221	229	118.87	0	1	8663	84	103.13	89.41	1.42	-0.14	No
Mar-02	30461	246	123.83	0	4	9564	96	99.62	95.21	2.01	0.22	Yes
Apr-02	28227	230	122.73	0	3	11447	122	93.83	96.94	2.66	0.62	Yes
May-02	25335	188	134.76	0	2	10764	118	91.22	98.15	3.78	1.3	Yes
Jun-02	21704	168	129.19	0	0	10507	136	77.26	99.37	4.53	1.75	Yes
Jul-02	20698	131	158.00	0	0	11501	114	100.89	109.66	4.07	1.47	Yes
Aug-02	6728	98	68.65	0	2	18304	193	94.84	108.96	-1.94	-2.18	No
Sep-02	6169	56	110.16	0	1	18945	200	94.72	117.50	0.89	-0.46	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

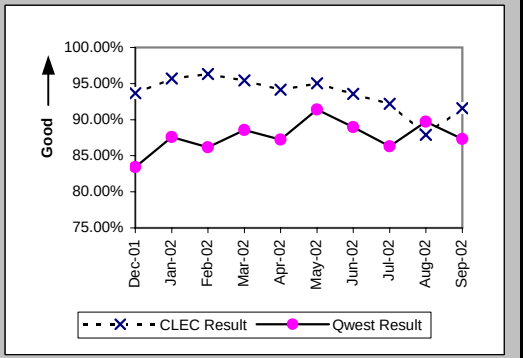
Date	CLEC Order Count
Dec-01	17
Jan-02	16
Feb-02	21
Mar-02	30
Apr-02	39
May-02	32
Jun-02	29
Jul-02	27
Aug-02	25
Sep-02	11



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

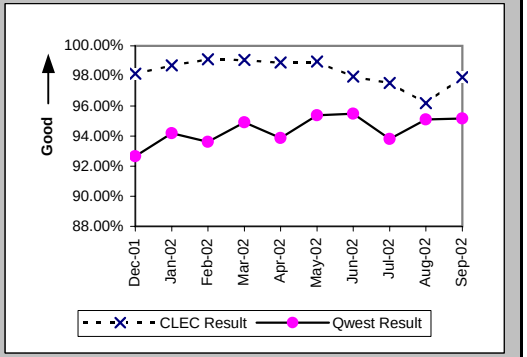
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	637	680	93.68%	697	0	352	422	83.41%	37.20%	-4.45	-3.71	No
Jan-02	626	654	95.72%	666	0	424	484	87.60%	32.95%	-4.11	-3.5	No
Feb-02	576	598	96.32%	605	0	367	426	86.15%	34.54%	-4.64	-3.82	No
Mar-02	520	545	95.41%	567	0	371	419	88.54%	31.85%	-3.32	-3.02	No
Apr-02	676	718	94.15%	680	0	383	439	87.24%	33.36%	-3.42	-3.08	No
May-02	766	806	95.04%	612	0	404	442	91.40%	28.03%	-2.19	-2.33	No
Jun-02	730	780	93.59%	709	0	363	408	88.97%	31.33%	-2.41	-2.47	No
Jul-02	794	861	92.22%	685	0	422	489	86.30%	34.39%	-3.04	-2.85	No
Aug-02	719	818	87.90%	566	0	453	505	89.70%	30.39%	1.05	-0.36	No
Sep-02	555	606	91.58%	535	0	386	442	87.33%	33.26%	-2.04	-2.24	No



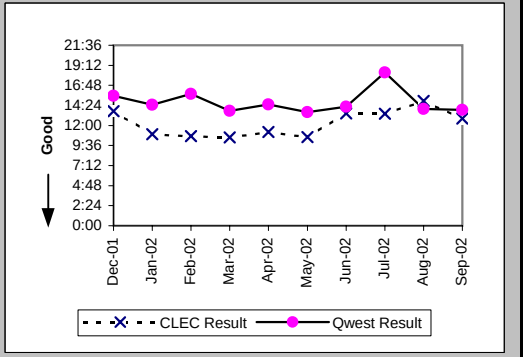
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	898	915	98.14%	697	0	517	558	92.65%	26.09%	-3.92	-3.38	No
Jan-02	838	849	98.70%	666	0	583	619	94.18%	23.40%	-3.65	-3.22	No
Feb-02	785	792	99.12%	605	0	498	532	93.61%	24.46%	-4.02	-3.44	No
Mar-02	735	742	99.06%	567	0	503	530	94.91%	21.99%	-3.32	-3.02	No
Apr-02	989	1000	98.90%	680	0	537	572	93.88%	23.97%	-3.99	-3.43	No
May-02	1037	1048	98.95%	612	0	558	585	95.38%	20.98%	-3.29	-3	No
Jun-02	1005	1026	97.95%	709	0	530	555	95.50%	20.74%	-2.25	-2.37	No
Jul-02	1029	1055	97.54%	685	0	576	614	93.81%	24.10%	-3.05	-2.85	No
Aug-02	959	997	96.19%	566	0	623	655	95.11%	21.56%	-0.99	-1.6	No
Sep-02	748	764	97.91%	535	0	532	559	95.17%	21.44%	-2.29	-2.39	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

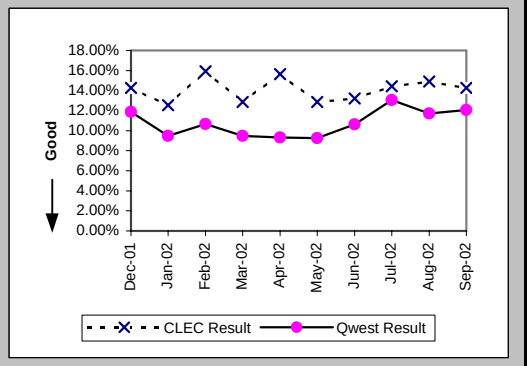
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12532:35	915	13:42	679	0	8686:03	558	15:34	19:00	-1.83	-2.11	No
Jan-02	9300:49	849	10:57	639	0	8960:28	619	14:29	24:16	-2.75	-2.67	No
Feb-02	8498:37	792	10:44	574	0	8394:54	532	15:47	25:44	-3.5	-3.13	No
Mar-02	7850:57	742	10:35	554	0	7287:57	530	13:45	22:11	-2.51	-2.53	No
Apr-02	11210:04	1000	11:13	663	0	8299:23	572	14:31	26:05	-2.41	-2.47	No
May-02	11113:34	1048	10:36	580	0	7950:10	585	13:35	18:27	-3.14	-2.91	No
Jun-02	13775:49	1026	13:26	676	0	7911:48	555	14:15	26:16	-0.6	-1.36	No
Jul-02	14152:38	1055	13:25	645	0	11253:45	614	18:20	58:03	-1.67	-2.01	No
Aug-02	14900:08	997	14:57	530	0	9151:09	655	13:58	17:32	1.1	-0.33	No
Sep-02	9803:48	764	12:50	514	0	7743:30	559	13:51	17:01	-1.08	-1.65	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

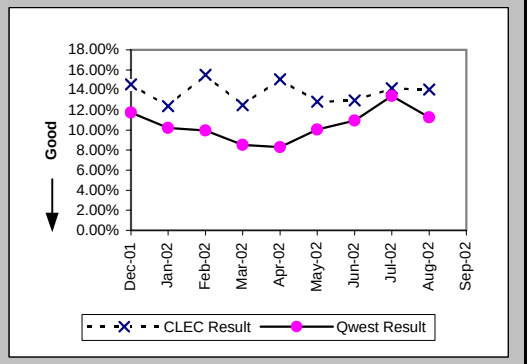
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133	933	14.26%	679	0	68	573	11.87%	32.34%	1.39	-0.15	No
Jan-02	110	876	12.56%	639	0	60	632	9.49%	29.31%	2	0.22	Yes
Feb-02	131	823	15.92%	574	0	59	553	10.67%	30.87%	3.09	0.88	Yes
Mar-02	97	755	12.85%	554	0	52	548	9.49%	29.31%	2.04	0.24	Yes
Apr-02	159	1017	15.63%	663	0	55	591	9.31%	29.05%	4.21	1.56	Yes
May-02	139	1080	12.87%	580	0	55	595	9.24%	28.96%	2.45	0.49	Yes
Jun-02	140	1059	13.22%	676	0	61	574	10.63%	30.82%	1.62	-0.01	No
Jul-02	158	1095	14.43%	645	0	83	636	13.05%	33.69%	0.82	-0.5	No
Aug-02	154	1033	14.91%	530	0	79	674	11.72%	32.17%	2	0.22	Yes
Sep-02	112	785	14.27%	514	0	71	588	12.07%	32.58%	1.23	-0.25	No



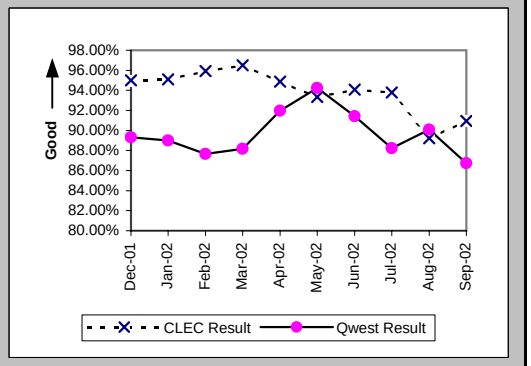
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	117	804	14.55%	679	0	56	477	11.74%	32.19%	1.43	-0.13	No
Jan-02	94	759	12.38%	639	0	55	539	10.20%	30.27%	1.28	-0.22	No
Feb-02	113	728	15.52%	574	0	46	462	9.96%	29.94%	2.78	0.69	Yes
Mar-02	84	673	12.48%	554	0	39	457	8.53%	27.94%	2.1	0.28	Yes
Apr-02	142	943	15.06%	663	0	42	506	8.30%	27.59%	4.45	1.7	Yes
May-02	131	1022	12.82%	583	0	52	518	10.04%	30.05%	1.71	0.04	Yes
Jun-02	129	996	12.95%	678	0	56	511	10.96%	31.24%	1.17	-0.29	No
Jul-02	147	1037	14.18%	645	0	76	567	13.40%	34.07%	0.43	-0.74	No
Aug-02	135	962	14.03%	530	0	67	594	11.28%	31.63%	1.67	0.01	Yes
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

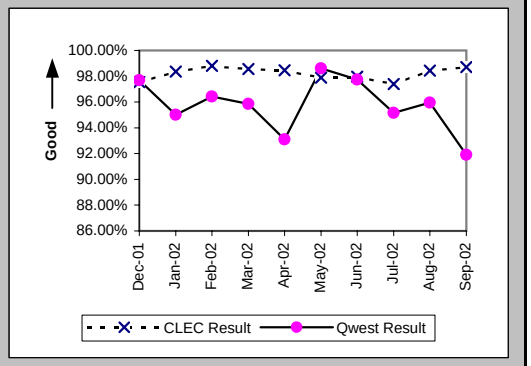
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	190	200	95.00%	215	0	92	103	89.32%	30.89%	-1.52	-1.92	No
Jan-02	213	224	95.09%	197	0	81	91	89.01%	31.28%	-1.56	-1.95	No
Feb-02	188	196	95.92%	190	0	71	81	87.65%	32.90%	-1.9	-2.16	No
Mar-02	249	258	96.51%	223	0	97	110	88.18%	32.28%	-2.27	-2.38	No
Apr-02	277	292	94.86%	232	0	80	87	91.95%	27.20%	-0.88	-1.53	No
May-02	308	330	93.33%	246	0	98	104	94.23%	23.32%	0.27	-0.83	No
Jun-02	365	388	94.07%	256	0	96	105	91.43%	27.99%	-0.86	-1.52	No
Jul-02	332	354	93.79%	250	0	120	136	88.24%	32.22%	-1.71	-2.04	No
Aug-02	372	417	89.21%	268	0	127	141	90.07%	29.91%	0.26	-0.84	No
Sep-02	281	309	90.94%	166	0	98	113	86.73%	33.93%	-1.13	-1.69	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

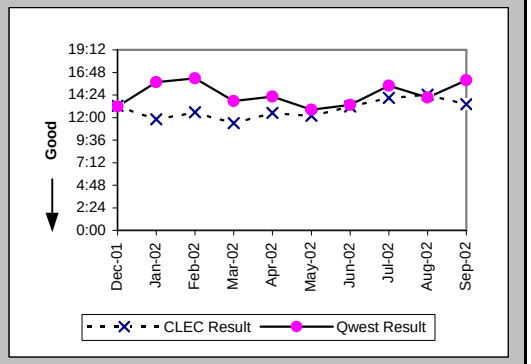
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	279	286	97.55%	215	0	127	130	97.69%	15.01%	-0.01	-1	No
Jan-02	301	306	98.37%	197	0	114	120	95.00%	21.79%	-1.43	-1.87	No
Feb-02	250	253	98.81%	190	0	108	112	96.43%	18.56%	-1.13	-1.69	No
Mar-02	345	350	98.57%	223	0	139	145	95.86%	19.92%	-1.38	-1.84	No
Apr-02	383	389	98.46%	232	0	108	116	93.10%	25.34%	-2	-2.21	No
May-02	418	427	97.89%	246	0	141	143	98.60%	11.74%	0.46	-0.72	No
Jun-02	482	492	97.97%	256	0	130	133	97.74%	14.85%	-0.15	-1.09	No
Jul-02	413	424	97.41%	250	0	177	186	95.16%	21.46%	-1.19	-1.72	No
Aug-02	504	512	98.44%	268	0	166	173	95.95%	19.70%	-1.43	-1.87	No
Sep-02	381	386	98.70%	166	0	125	136	91.91%	27.27%	-2.5	-2.52	No



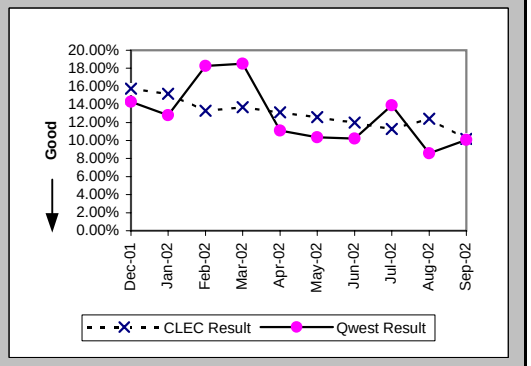
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3789:53	286	13:15	209	0	1711:22	130	13:10	11:48	0.07	-0.96	No
Jan-02	3610:00	306	11:48	193	0	1891:10	120	15:46	39:04	-0.94	-1.57	No
Feb-02	3174:28	253	12:33	187	0	1812:44	112	16:11	14:32	-2.2	-2.34	No
Mar-02	3994:02	350	11:25	215	0	1995:54	145	13:46	20:19	-1.17	-1.71	No
Apr-02	4862:21	389	12:30	225	0	1650:56	116	14:14	16:42	-0.98	-1.6	No
May-02	5203:21	427	12:11	236	0	1838:39	143	12:51	12:21	-0.56	-1.34	No
Jun-02	6488:08	492	13:11	248	0	1773:26	133	13:20	13:14	-0.11	-1.07	No
Jul-02	5973:08	424	14:05	240	0	2864:41	186	15:24	16:34	-0.9	-1.55	No
Aug-02	7394:17	512	14:27	257	0	2442:12	173	14:07	17:07	0.22	-0.87	No
Sep-02	5174:31	386	13:24	159	0	2168:22	136	15:57	21:12	-1.2	-1.73	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

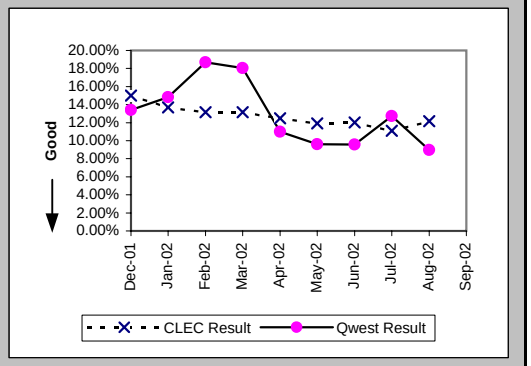
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46	292	15.75%	209	0	19	133	14.29%	34.99%	0.37	-0.77	No
Jan-02	47	310	15.16%	193	0	16	125	12.80%	33.41%	0.62	-0.63	No
Feb-02	34	256	13.28%	187	0	21	115	18.26%	38.63%	-1.15	-1.7	No
Mar-02	49	358	13.69%	215	0	27	146	18.49%	38.82%	-1.26	-1.77	No
Apr-02	52	396	13.13%	225	0	13	117	11.11%	31.43%	0.55	-0.66	No
May-02	55	437	12.59%	236	0	15	145	10.34%	30.45%	0.7	-0.57	No
Jun-02	60	500	12.00%	248	0	14	137	10.22%	30.29%	0.55	-0.66	No
Jul-02	49	434	11.29%	240	0	27	194	13.92%	34.61%	-0.88	-1.53	No
Aug-02	65	523	12.43%	257	0	15	175	8.57%	27.99%	1.4	-0.15	No
Sep-02	40	393	10.18%	159	0	14	139	10.07%	30.10%	0.01	-1	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

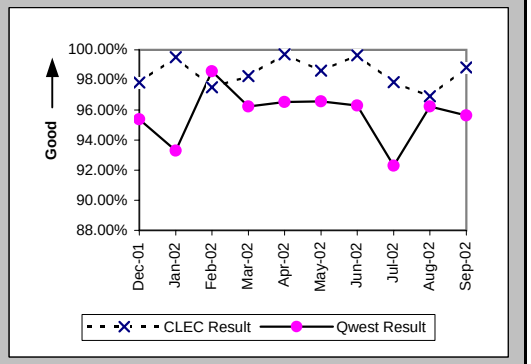
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	260	15.00%	209	0	15	112	13.39%	34.06%	0.38	-0.77	No
Jan-02	37	270	13.70%	193	0	16	108	14.81%	35.52%	-0.27	-1.17	No
Feb-02	30	228	13.16%	187	0	17	91	18.68%	38.98%	-1.14	-1.69	No
Mar-02	43	327	13.15%	215	0	22	122	18.03%	38.45%	-1.2	-1.73	No
Apr-02	47	376	12.50%	225	0	11	100	11.00%	31.29%	0.38	-0.77	No
May-02	49	411	11.92%	233	0	12	125	9.60%	29.46%	0.7	-0.58	No
Jun-02	57	474	12.03%	246	0	11	115	9.57%	29.41%	0.72	-0.56	No
Jul-02	45	405	11.11%	240	0	22	173	12.72%	33.32%	-0.53	-1.32	No
Aug-02	60	494	12.15%	257	0	13	145	8.97%	28.57%	1.05	-0.36	No
Sep-02												



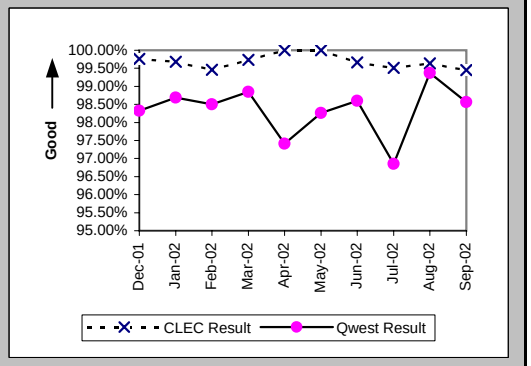
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	359	367	97.82%	379	0	186	195	95.38%	20.98%	-1.31	-1.8	No
Jan-02	412	414	99.52%	353	0	223	239	93.31%	24.99%	-3.06	-2.86	No
Feb-02	432	443	97.52%	301	0	208	211	98.58%	11.84%	0.84	-0.49	No
Mar-02	283	288	98.26%	292	0	230	239	96.23%	19.04%	-1.22	-1.74	No
Apr-02	340	341	99.71%	311	0	222	230	96.52%	18.32%	-2.04	-2.24	No
May-02	286	290	98.62%	282	0	226	234	96.58%	18.17%	-1.28	-1.78	No
Jun-02	271	272	99.63%	266	0	182	189	96.30%	18.89%	-1.87	-2.13	No
Jul-02	273	279	97.85%	260	0	228	247	92.31%	26.65%	-2.38	-2.45	No
Aug-02	220	227	96.92%	285	0	256	266	96.24%	19.02%	-0.39	-1.24	No
Sep-02	170	172	98.84%	256	0	219	229	95.63%	20.44%	-1.55	-1.94	No



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

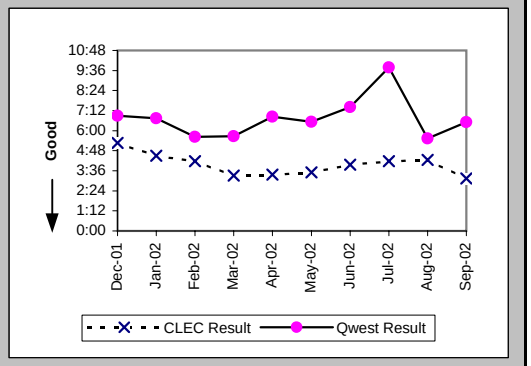
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	824	826	99.76%	379	0	353	359	98.33%	12.82%	-1.76	-2.07	No
Jan-02	925	928	99.68%	353	0	452	458	98.69%	11.37%	-1.52	-1.92	No
Feb-02	923	928	99.46%	301	0	394	400	98.50%	12.16%	-1.32	-1.8	No
Mar-02	757	759	99.74%	292	0	430	435	98.85%	10.66%	-1.38	-1.84	No
Apr-02	827	827	100.00%	311	0	451	463	97.41%	15.89%	-2.81	-2.71	No
May-02	706	706	100.00%	282	0	453	461	98.26%	13.06%	-2.22	-2.35	No
Jun-02	591	593	99.66%	266	0	352	357	98.60%	11.75%	-1.35	-1.82	No
Jul-02	608	611	99.51%	260	0	462	477	96.86%	17.45%	-2.49	-2.51	No
Aug-02	555	557	99.64%	285	0	471	474	99.37%	7.93%	-0.55	-1.34	No
Sep-02	546	549	99.45%	256	0	412	418	98.56%	11.89%	-1.15	-1.7	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

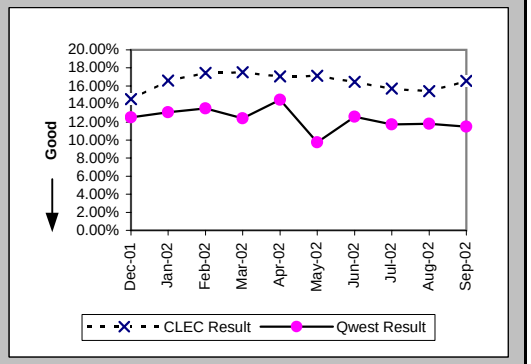
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4348:43	826	5:16	379	0	2476:27	359	6:54	13:02	-1.98	-2.21	No
Jan-02	4172:41	928	4:30	353	0	3085:55	458	6:44	15:07	-2.6	-2.58	No
Feb-02	3867:51	928	4:10	301	0	2254:56	400	5:38	20:32	-1.2	-1.73	No
Mar-02	2514:14	759	3:19	292	0	2464:39	435	5:40	9:46	-4.01	-3.44	No
Apr-02	2788:48	827	3:22	311	0	3160:44	463	6:50	24:59	-2.38	-2.45	No
May-02	2469:10	706	3:30	282	0	3011:44	461	6:32	20:10	-2.51	-2.53	No
Jun-02	2352:34	593	3:58	263	0	2650:03	357	7:25	21:53	-2.36	-2.43	No
Jul-02	2555:34	611	4:11	260	0	4664:29	477	9:47	43:01	-2.13	-2.29	No
Aug-02	2364:17	557	4:15	285	0	2623:45	474	5:32	12:42	-1.63	-1.99	No
Sep-02	1724:32	549	3:08	256	0	2726:20	418	6:31	12:11	-4.28	-3.6	No



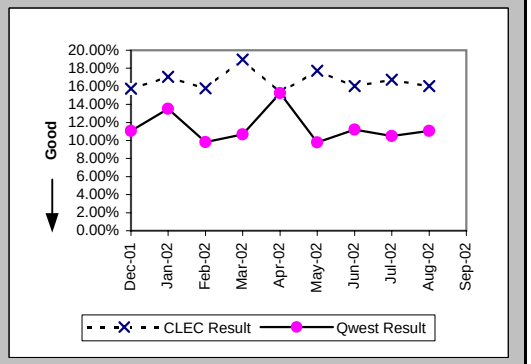
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	120	826	14.53%	379	0	45	359	12.53%	33.11%	0.91	-0.45	No
Jan-02	154	928	16.59%	353	0	60	458	13.10%	33.74%	1.7	0.04	Yes
Feb-02	162	928	17.46%	301	0	54	400	13.50%	34.17%	1.81	0.1	Yes
Mar-02	133	759	17.52%	292	0	54	435	12.41%	32.97%	2.36	0.43	Yes
Apr-02	141	827	17.05%	311	0	67	463	14.47%	35.18%	1.21	-0.27	No
May-02	121	706	17.14%	282	0	45	461	9.76%	29.68%	3.57	1.17	Yes
Jun-02	98	596	16.44%	263	0	45	357	12.61%	33.19%	1.61	-0.02	No
Jul-02	96	611	15.71%	260	0	56	477	11.74%	32.19%	1.88	0.14	Yes
Aug-02	86	557	15.44%	285	0	56	474	11.81%	32.28%	1.68	0.02	Yes
Sep-02	91	549	16.58%	256	0	48	418	11.48%	31.88%	2.24	0.36	Yes



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

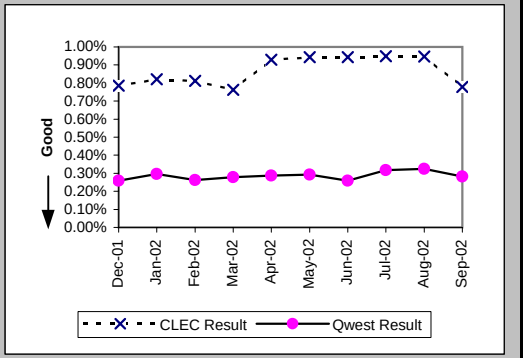
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73	464	15.73%	379	0	25	226	11.06%	31.37%	1.66	0.01	Yes
Jan-02	91	534	17.04%	353	0	43	318	13.52%	34.20%	1.37	-0.17	No
Feb-02	71	450	15.78%	301	0	23	234	9.83%	29.77%	2.17	0.32	Yes
Mar-02	73	385	18.96%	292	0	30	281	10.68%	30.88%	2.94	0.79	Yes
Apr-02	61	399	15.29%	311	0	46	302	15.23%	35.93%	0.01	-0.99	No
May-02	61	344	17.73%	282	0	28	286	9.79%	29.72%	2.86	0.74	Yes
Jun-02	47	293	16.04%	263	0	24	214	11.22%	31.56%	1.55	-0.06	No
Jul-02	51	305	16.72%	260	0	28	267	10.49%	30.64%	2.16	0.31	Yes
Aug-02	46	287	16.03%	285	0	31	280	11.07%	31.38%	1.72	0.04	Yes
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

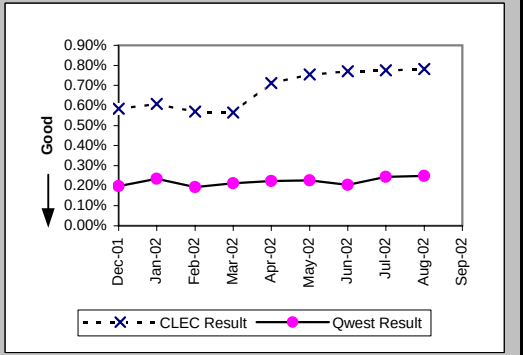
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2051	261361	0.78%	1267	0	1065	410554	0.26%	5.09%	41.27	24.09	Yes
Jan-02	2114	257343	0.82%	1185	0	1215	410648	0.30%	5.43%	38.49	22.4	Yes
Feb-02	2007	246927	0.81%	1062	0	1068	406850	0.26%	5.12%	42.16	24.63	Yes
Mar-02	1872	245503	0.76%	1061	0	1129	404607	0.28%	5.28%	35.83	20.78	Yes
Apr-02	2240	241275	0.93%	1199	0	1171	407787	0.29%	5.35%	46.66	27.37	Yes
May-02	2223	235481	0.94%	1098	0	1201	410864	0.29%	5.40%	46.71	27.39	Yes
Jun-02	2155	228504	0.94%	1187	0	1068	412560	0.26%	5.08%	51.64	30.39	Yes
Jul-02	2140	225412	0.95%	1145	0	1307	412646	0.32%	5.62%	42.99	25.13	Yes
Aug-02	2113	223017	0.95%	1072	0	1323	408041	0.32%	5.68%	41.63	24.31	Yes
Sep-02	1727	222048	0.78%	929	0	1145	405500	0.28%	5.31%	35.36	20.5	Yes



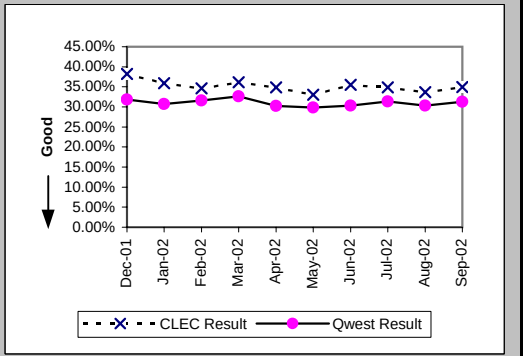
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1528	261361	0.58%	1267	0	815	410554	0.20%	4.45%	34.67	20.08	Yes
Jan-02	1563	257343	0.61%	1185	0	965	410648	0.24%	4.84%	30.59	17.6	Yes
Feb-02	1406	246927	0.57%	1062	0	787	406850	0.19%	4.39%	33.54	19.39	Yes
Mar-02	1385	245503	0.56%	1061	0	860	404607	0.21%	4.61%	29.84	17.14	Yes
Apr-02	1718	241275	0.71%	1199	0	908	407787	0.22%	4.71%	40.42	23.58	Yes
May-02	1777	235481	0.75%	1098	0	929	410864	0.23%	4.75%	43.05	25.17	Yes
Jun-02	1763	228504	0.77%	1187	0	840	412560	0.20%	4.51%	48.32	28.37	Yes
Jul-02	1747	225412	0.78%	1145	0	1007	412646	0.24%	4.93%	41.09	23.98	Yes
Aug-02	1743	223017	0.78%	1072	0	1019	408041	0.25%	4.99%	40.46	23.6	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

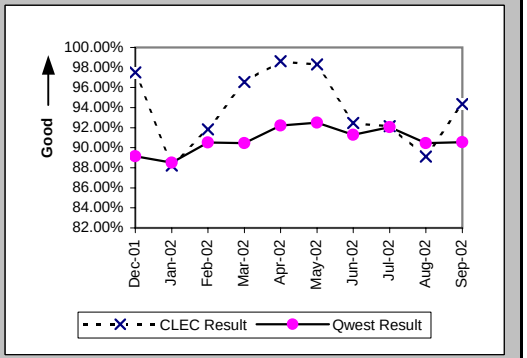
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1267	3318	38.19%	0	0	498	1563	31.86%	46.59%	4.42	1.69	Yes
Jan-02	1185	3299	35.92%	0	0	539	1754	30.73%	46.14%	3.81	1.31	Yes
Feb-02	1062	3069	34.60%	0	0	493	1561	31.58%	46.48%	2.09	0.27	Yes
Mar-02	1061	2933	36.17%	0	0	546	1675	32.60%	46.87%	2.49	0.52	Yes
Apr-02	1199	3439	34.86%	0	0	507	1678	30.21%	45.92%	3.4	1.07	Yes
May-02	1098	3321	33.06%	0	0	511	1712	29.85%	45.76%	2.36	0.44	Yes
Jun-02	1187	3342	35.52%	0	0	465	1533	30.33%	45.97%	3.66	1.22	Yes
Jul-02	1145	3285	34.86%	0	0	596	1903	31.32%	46.38%	2.65	0.61	Yes
Aug-02	1072	3185	33.66%	0	0	575	1898	30.30%	45.95%	2.52	0.53	Yes
Sep-02	929	2656	34.98%	0	0	522	1667	31.31%	46.38%	2.53	0.54	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

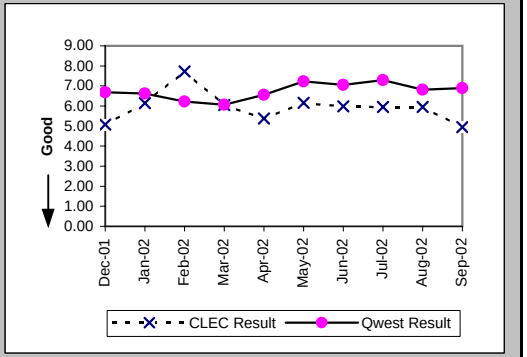
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	78	80	97.50%	1	2	1133	1271	89.14%	31.11%	-2.33	-2.42	No
Jan-02	45	51	88.24%	0	0	1209	1366	88.51%	31.89%	0.1	-0.94	No
Feb-02	45	49	91.84%	0	0	1203	1329	90.52%	29.30%	-0.31	-1.19	No
Mar-02	56	58	96.55%	0	0	1262	1395	90.47%	29.37%	-1.55	-1.94	No
Apr-02	72	73	98.63%	0	1	1269	1376	92.22%	26.78%	-1.99	-2.21	No
May-02	58	59	98.31%	2	1	1280	1384	92.49%	26.36%	-1.66	-2.01	No
Jun-02	49	53	92.45%	1	0	1153	1263	91.29%	28.20%	-0.29	-1.18	No
Jul-02	47	51	92.16%	0	2	1193	1296	92.05%	27.05%	-0.03	-1.02	No
Aug-02	41	46	89.13%	2	2	1225	1354	90.47%	29.36%	0.35	-0.79	No
Sep-02	50	53	94.34%	0	0	1208	1334	90.55%	29.25%	-0.92	-1.56	No



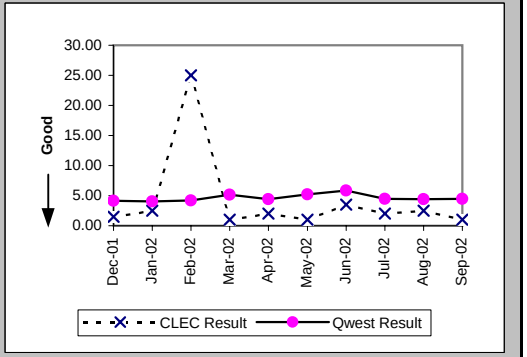
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	411	81	5.07	0	2	8590	1284	6.69	7.99	-1.77	-2.07	No
Jan-02	313	51	6.14	0	0	9239	1393	6.63	10.14	-0.34	-1.21	No
Feb-02	379	49	7.73	0	0	8378	1346	6.22	8.23	1.15	-0.3	No
Mar-02	351	58	6.05	0	0	8549	1411	6.06	6.93	-0.01	-1	No
Apr-02	393	73	5.38	0	1	9163	1397	6.56	9.61	-1.02	-1.62	No
May-02	376	61	6.16	0	1	10134	1401	7.23	9.94	-0.82	-1.5	No
Jun-02	323	54	5.98	0	0	9101	1289	7.06	8.98	-0.87	-1.53	No
Jul-02	304	51	5.96	0	2	9542	1309	7.29	9.39	-0.99	-1.6	No
Aug-02	286	48	5.96	0	2	9282	1362	6.81	8.50	-0.69	-1.42	No
Sep-02	262	53	4.94	0	0	9314	1351	6.89	7.70	-1.81	-2.1	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

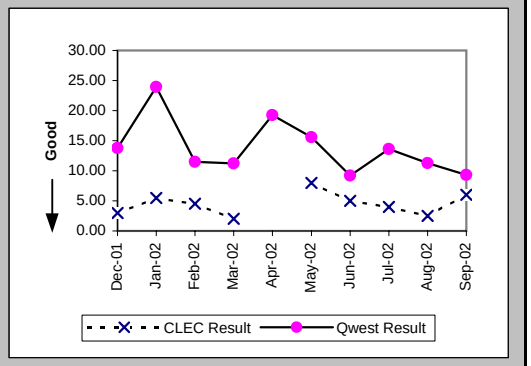
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	0	1	345	83	4.16	5.35	-0.69	-1.42	No
Jan-02	10	4	2.50	0	0	503	124	4.06	4.95	-0.62	-1.38	No
Feb-02	50	2	25.00	0	0	364	87	4.18	6.45	2.41	0.46	Yes
Mar-02	1	1	1.00	0	0	507	98	5.17	7.58	-0.55	-1.33	No
Apr-02	2	1	2.00	0	0	351	80	4.39	8.21	-0.29	-1.18	No
May-02	1	1	1.00	1	0	385	74	5.20	13.52	-0.31	-1.19	No
Jun-02	7	2	3.50	1	0	422	72	5.86	12.48	-0.26	-1.16	No
Jul-02	2	1	2.00	0	0	282	63	4.48	6.15	-0.4	-1.24	No
Aug-02	5	2	2.50	1	0	377	85	4.44	6.36	-0.43	-1.26	No
Sep-02	1	1	1.00	0	0	364	81	4.49	5.75	-0.6	-1.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

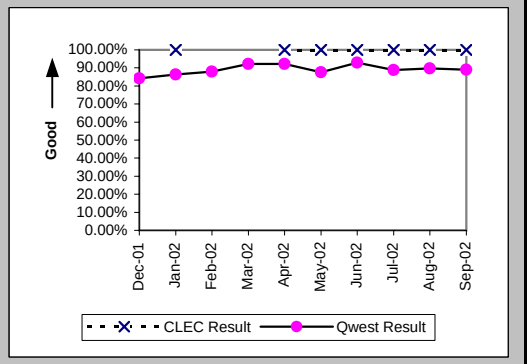
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	840	61	13.77	14.18	-0.75	-1.46	No
Jan-02	11	2	5.50	0	0	934	39	23.95	34.46	-0.74	-1.45	No
Feb-02	9	2	4.50	0	0	483	42	11.50	17.82	-0.54	-1.33	No
Mar-02	2	1	2.00	0	0	438	39	11.23	11.45	-0.8	-1.48	No
Apr-02						616	32	19.25	32.83			
May-02	8	1	8.00	0	0	514	33	15.58	14.45	-0.52	-1.31	No
Jun-02	10	2	5.00	0	0	387	42	9.21	7.60	-0.77	-1.47	No
Jul-02	12	3	4.00	0	0	585	43	13.60	16.00	-1.01	-1.61	No
Aug-02	10	4	2.50	0	0	553	49	11.29	15.15	-1.12	-1.68	No
Sep-02	12	2	6.00	0	0	456	49	9.31	12.13	-0.38	-1.23	No



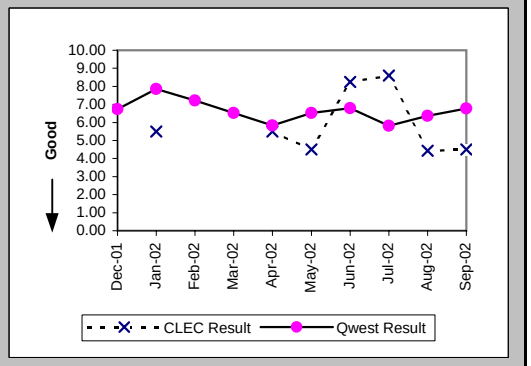
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						145	172	84.30%	36.38%			
Jan-02	4	4	100.00%	0	0	195	226	86.28%	34.40%	-0.79	-1.48	No
Feb-02						176	200	88.00%	32.50%			
Mar-02						203	220	92.27%	26.70%			
Apr-02	4	4	100.00%	0	0	203	220	92.27%	26.70%	-0.57	-1.35	No
May-02	4	4	100.00%	0	0	192	219	87.67%	32.88%	-0.74	-1.45	No
Jun-02	4	4	100.00%	0	0	158	170	92.94%	25.61%	-0.54	-1.33	No
Jul-02	5	5	100.00%	0	0	182	205	88.78%	31.56%	-0.79	-1.48	No
Aug-02	7	7	100.00%	0	0	191	213	89.67%	30.43%	-0.88	-1.54	No
Sep-02	2	2	100.00%	0	0	202	227	88.99%	31.31%	-0.5	-1.3	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

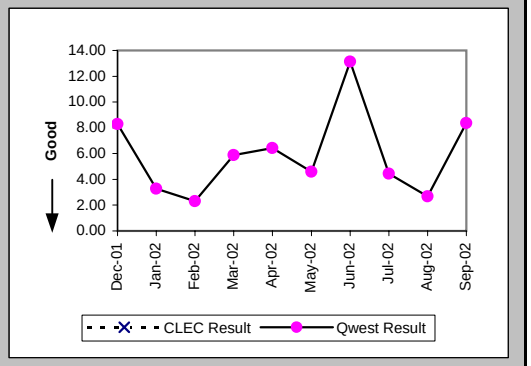
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1173	174	6.74	7.93			
Jan-02	22	4	5.50	0	0	1793	228	7.86	12.47	-0.38	-1.23	No
Feb-02						1459	202	7.22	10.69			
Mar-02						1435	220	6.52	12.11			
Apr-02	22	4	5.50	0	0	1294	222	5.83	6.05	-0.11	-1.07	No
May-02	18	4	4.50	0	0	1447	222	6.52	8.18	-0.49	-1.3	No
Jun-02	33	4	8.25	0	0	1174	173	6.79	9.38	0.71	-0.57	No
Jul-02	43	5	8.60	0	0	1191	205	5.81	6.75	1.08	-0.35	No
Aug-02	31	7	4.43	0	0	1374	216	6.36	6.92	-0.73	-1.44	No
Sep-02	9	2	4.50	0	0	1556	230	6.77	8.98	-0.36	-1.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

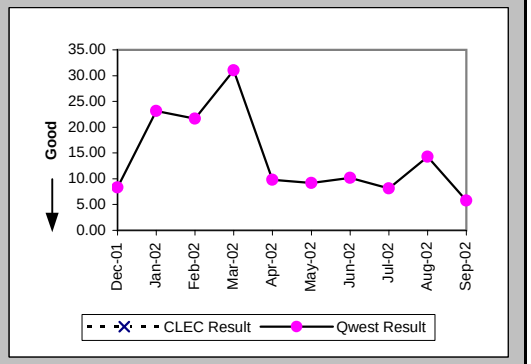
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						116	14	8.29	13.41			
Jan-02						59	18	3.28	2.97			
Feb-02						30	13	2.31	1.97			
Mar-02						53	9	5.89	6.53			
Apr-02						77	12	6.42	5.16			
May-02						69	15	4.60	7.07			
Jun-02						92	7	13.14	13.25			
Jul-02						71	16	4.44	5.98			
Aug-02						43	16	2.69	1.99			
Sep-02						159	19	8.37	13.79			



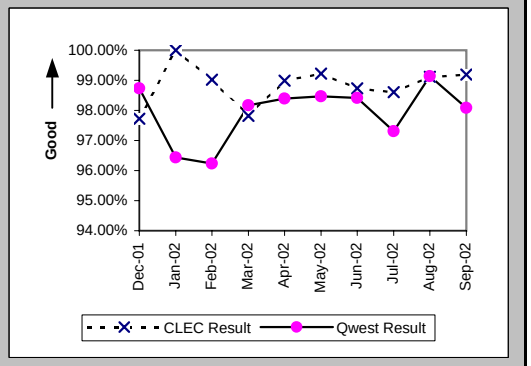
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						108	13	8.31	6.17			
Jan-02						301	13	23.15	36.64			
Feb-02						260	12	21.67	26.53			
Mar-02						248	8	31.00	47.79			
Apr-02						49	5	9.80	8.93			
May-02						110	12	9.17	7.78			
Jun-02						61	6	10.17	6.18			
Jul-02						57	7	8.14	4.63			
Aug-02						100	7	14.29	15.06			
Sep-02						46	8	5.75	9.15			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

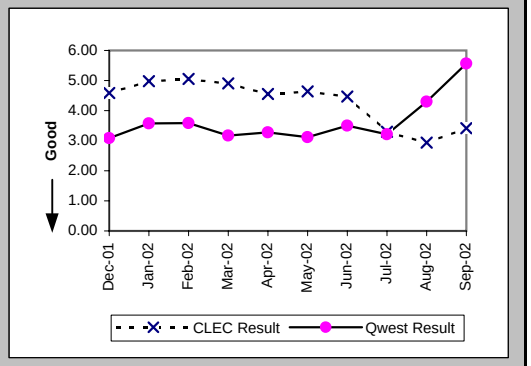
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	86	88	97.73%	0	0	935	947	98.73%	11.19%	0.77	-0.53	No
Jan-02	143	143	100.00%	0	1	892	925	96.43%	18.55%	-2.14	-2.3	No
Feb-02	303	306	99.02%	0	3	1049	1090	96.24%	19.03%	-2.26	-2.37	No
Mar-02	269	275	97.82%	0	2	967	985	98.17%	13.39%	0.4	-0.76	No
Apr-02	195	197	98.98%	0	6	796	809	98.39%	12.57%	-0.59	-1.36	No
May-02	382	385	99.22%	0	5	1029	1045	98.47%	12.28%	-1.03	-1.62	No
Jun-02	313	317	98.74%	1	4	871	885	98.42%	12.48%	-0.39	-1.24	No
Jul-02	638	647	98.61%	0	3	832	855	97.31%	16.18%	-1.54	-1.94	No
Aug-02	451	455	99.12%	1	1	2066	2084	99.14%	9.25%	0.07	-0.96	No
Sep-02	488	492	99.19%	0	5	921	939	98.08%	13.71%	-1.45	-1.88	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

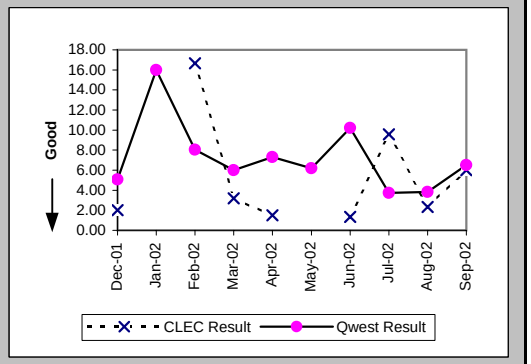
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	303	66	4.59	22	0	2130	692	3.08	1.87	3.72	1.26	Yes
Jan-02	478	96	4.98	47	1	2117	593	3.57	3.67	2.23	0.35	Yes
Feb-02	1090	216	5.05	90	3	2859	799	3.58	3.18	6.02	2.66	Yes
Mar-02	1033	211	4.90	64	2	2081	657	3.17	2.86	7.64	3.64	Yes
Apr-02	796	175	4.55	22	6	1898	579	3.28	2.18	6.76	3.11	Yes
May-02	1467	316	4.64	69	5	2444	783	3.12	2.15	10.61	5.45	Yes
Jun-02	1239	277	4.47	41	4	2105	601	3.50	4.63	2.89	0.76	Yes
Jul-02	478	145	3.30	502	3	1649	513	3.21	2.18	0.4	-0.76	No
Aug-02	235	80	2.94	376	1	5991	1393	4.30	1.51	-7.84	-5.77	No
Sep-02	321	94	3.41	398	5	3472	625	5.56	6.00	-3.23	-2.96	No



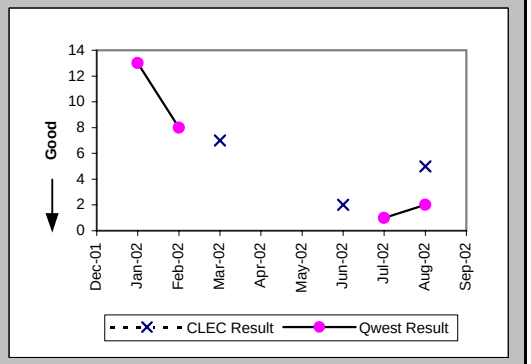
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	2	2.00	0	0	71	14	5.07	5.59	-0.73	-1.44	No
Jan-02						639	40	15.98	40.51			
Feb-02	50	3	16.67	0	0	313	39	8.03	11.71	0.95	-0.42	No
Mar-02	16	5	3.20	0	0	108	18	6.00	13.96	-0.4	-1.24	No
Apr-02	3	2	1.50	0	0	95	13	7.31	8.63	-0.89	-1.54	No
May-02						105	17	6.18	9.49			
Jun-02	4	3	1.33	1	0	143	14	10.21	28.19	-0.5	-1.3	No
Jul-02	86	9	9.56	0	0	82	22	3.73	4.81	2.05	0.25	Yes
Aug-02	7	3	2.33	1	0	69	18	3.83	3.29	-0.73	-1.44	No
Sep-02	24	4	6.00	0	0	117	18	6.50	9.36	-0.1	-1.06	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

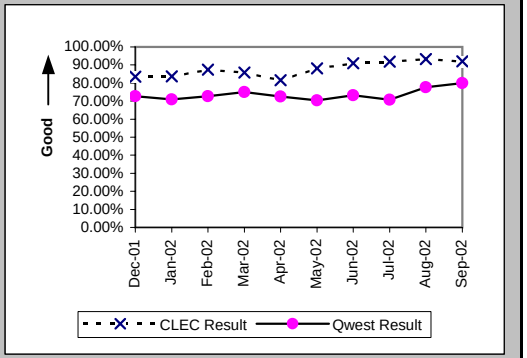
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						13	1	13.00				
Feb-02						16	2	8.00	8.49			
Mar-02	7	1	7.00	0	0							
Apr-02												
May-02												
Jun-02	2	1	2.00	0	0							
Jul-02						1	1	1.00				
Aug-02	5	1	5.00	0	0	2	1	2.00				
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

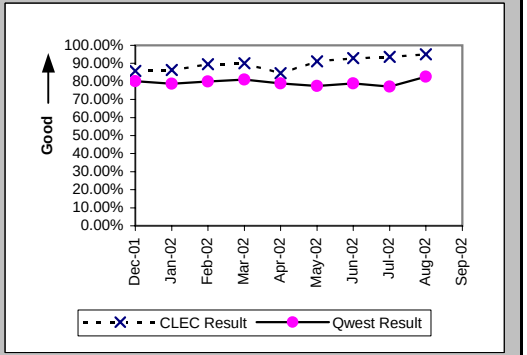
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	71	85	83.53%	0	0	1928	2652	72.70%	44.55%	-2.21	-2.34	No
Jan-02	154	184	83.70%	0	0	1760	2483	70.88%	45.43%	-3.69	-3.24	No
Feb-02	242	277	87.36%	0	0	1891	2601	72.70%	44.55%	-5.21	-4.17	No
Mar-02	295	344	85.76%	0	0	1972	2632	74.92%	43.35%	-4.36	-3.65	No
Apr-02	248	304	81.58%	0	0	1832	2527	72.50%	44.65%	-3.35	-3.04	No
May-02	319	362	88.12%	0	0	1796	2554	70.32%	45.68%	-6.94	-5.22	No
Jun-02	376	413	91.04%	0	0	1840	2512	73.25%	44.27%	-7.57	-5.6	No
Jul-02	496	540	91.85%	0	0	1670	2361	70.73%	45.50%	-9.73	-6.92	No
Aug-02	566	607	93.25%	0	0	2347	3020	77.72%	41.62%	-8.39	-6.1	No
Sep-02	487	529	92.06%	0	1	2476	3095	80.00%	40.00%	-6.41	-4.9	No



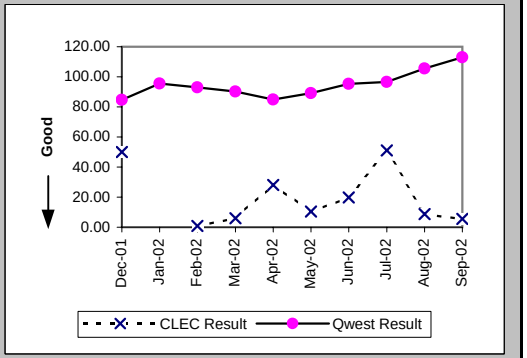
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73	85	85.88%	0	0	2124	2652	80.09%	39.93%	-1.32	-1.8	No
Jan-02	159	184	86.41%	0	0	1954	2483	78.70%	40.95%	-2.47	-2.5	No
Feb-02	248	277	89.53%	0	0	2081	2601	80.01%	39.99%	-3.77	-3.29	No
Mar-02	310	344	90.12%	0	0	2131	2632	80.97%	39.26%	-4.07	-3.47	No
Apr-02	257	304	84.54%	0	0	1996	2527	78.99%	40.74%	-2.25	-2.36	No
May-02	330	362	91.16%	0	0	1980	2554	77.53%	41.74%	-5.82	-4.54	No
Jun-02	384	413	92.98%	0	0	1983	2512	78.94%	40.77%	-6.48	-4.94	No
Jul-02	506	540	93.70%	0	0	1819	2361	77.04%	42.06%	-8.3	-6.05	No
Aug-02	577	607	95.06%	0	0	2497	3020	82.68%	37.84%	-7.35	-5.47	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

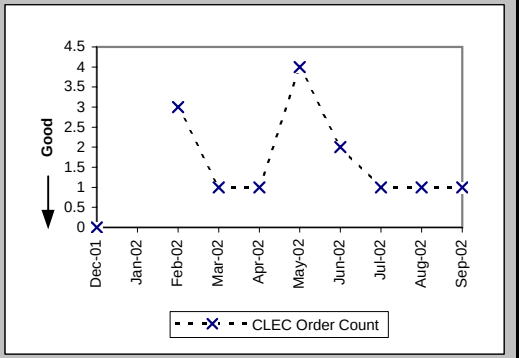
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	1	50.00	0	0	19400	229	84.72	83.90	-0.41	-1.25	No
Jan-02						21701	227	95.60	87.85			
Feb-02	3	4	0.75	0	0	24170	260	92.96	91.05	-2.01	-2.22	No
Mar-02	6	1	6.00	0	0	28393	315	90.14	95.32	-0.88	-1.54	No
Apr-02	28	1	28.00	0	0	31352	369	84.96	91.93	-0.62	-1.38	No
May-02	114	11	10.36	0	0	34267	384	89.24	99.38	-2.6	-2.58	No
Jun-02	217	11	19.73	0	0	34877	366	95.29	104.37	-2.37	-2.44	No
Jul-02	102	2	51.00	0	0	37828	392	96.50	109.51	-0.59	-1.36	No
Aug-02	52	6	8.67	0	0	41089	389	105.63	116.61	-2.02	-2.23	No
Sep-02	98	18	5.44	0	0	42234	374	112.93	122.10	-3.65	-3.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

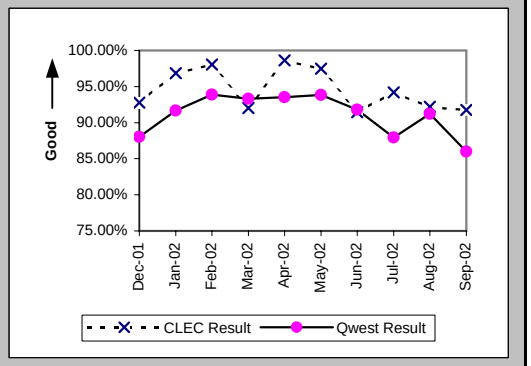
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	3
Mar-02	1
Apr-02	1
May-02	4
Jun-02	2
Jul-02	1
Aug-02	1
Sep-02	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

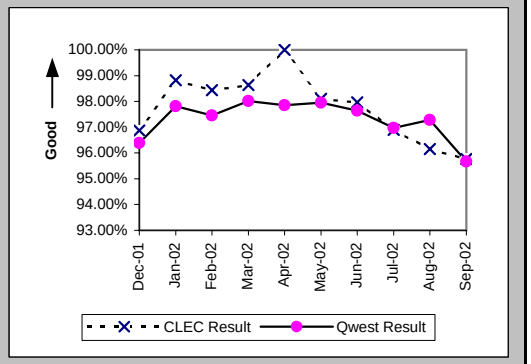
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	64	69	92.75%	49	0	1702	1933	88.05%	32.44%	-1.18	-1.72	No
Jan-02	62	64	96.88%	50	0	1650	1800	91.67%	27.64%	-1.48	-1.9	No
Feb-02	50	51	98.04%	36	0	1579	1682	93.88%	23.98%	-1.22	-1.74	No
Mar-02	46	50	92.00%	51	0	1551	1662	93.32%	24.97%	0.41	-0.75	No
Apr-02	72	73	98.63%	60	0	1561	1669	93.53%	24.60%	-1.73	-2.05	No
May-02	77	79	97.47%	69	0	1815	1934	93.85%	24.03%	-1.31	-1.8	No
Jun-02	64	70	91.43%	63	0	1758	1915	91.80%	27.43%	0.16	-0.9	No
Jul-02	97	103	94.17%	77	0	2318	2636	87.94%	32.57%	-1.91	-2.16	No
Aug-02	71	77	92.21%	65	0	2178	2388	91.21%	28.32%	-0.31	-1.19	No
Sep-02	78	85	91.76%	85	1	2036	2368	85.98%	34.72%	-1.51	-1.92	No



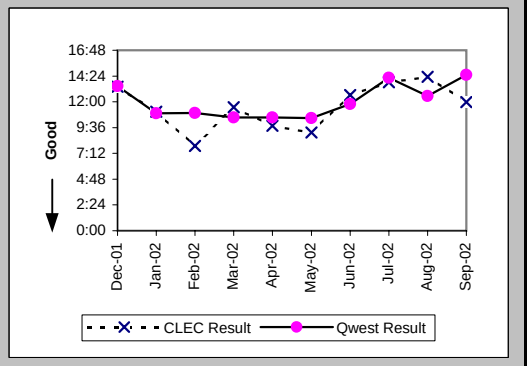
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	93	96	96.88%	49	0	2479	2572	96.38%	18.67%	-0.25	-1.15	No
Jan-02	84	85	98.82%	50	0	2379	2432	97.82%	14.60%	-0.62	-1.38	No
Feb-02	63	64	98.44%	36	0	2147	2203	97.46%	15.74%	-0.49	-1.3	No
Mar-02	72	73	98.63%	51	0	2173	2217	98.02%	13.95%	-0.37	-1.23	No
Apr-02	112	112	100.00%	60	0	2238	2287	97.86%	14.48%	-1.53	-1.93	No
May-02	103	105	98.10%	69	0	2542	2595	97.96%	14.14%	-0.1	-1.06	No
Jun-02	96	98	97.96%	63	0	2489	2549	97.65%	15.16%	-0.2	-1.12	No
Jul-02	125	129	96.90%	77	0	3077	3173	96.97%	17.13%	0.11	-0.93	No
Aug-02	100	104	96.15%	65	0	2896	2977	97.28%	16.27%	0.71	-0.57	No
Sep-02	113	118	95.76%	85	1	2809	2936	95.67%	20.34%	-0.05	-1.03	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

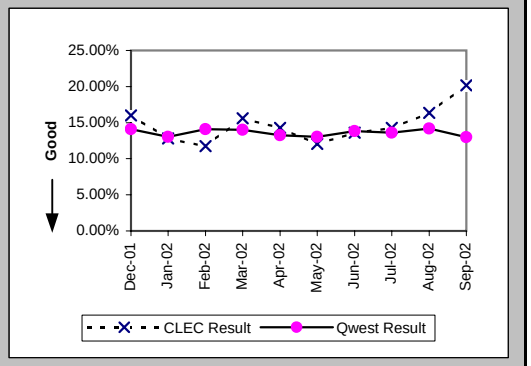
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1285:51	96	13:24	45	0	34644:44	2572	13:28	16:29	-0.04	-1.03	No
Jan-02	942:05	85	11:05	49	0	26584:51	2432	10:56	13:51	0.22	-0.87	No
Feb-02	504:13	64	7:53	32	0	24155:54	2203	10:58	15:48	-1.54	-1.94	No
Mar-02	838:44	73	11:29	47	0	23334:14	2217	10:32	12:57	0.66	-0.6	No
Apr-02	1094:12	112	9:46	60	0	24097:57	2287	10:32	14:14	-0.56	-1.34	No
May-02	958:46	105	9:08	66	0	27247:35	2595	10:30	12:44	-1.08	-1.66	No
Jun-02	1238:30	98	12:38	58	0	30036:38	2549	11:47	13:45	0.68	-0.59	No
Jul-02	1785:11	129	13:50	73	0	45155:47	3173	14:14	16:06	-0.27	-1.17	No
Aug-02	1489:33	104	14:19	59	0	37322:55	2977	12:32	15:29	1.16	-0.3	No
Sep-02	1411:10	118	11:58	79	1	42554:51	2936	14:30	16:37	-1.62	-1.99	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

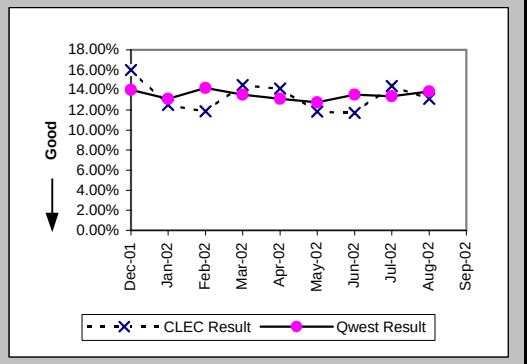
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	100	16.00%	45	0	374	2655	14.09%	34.79%	0.56	-0.66	No
Jan-02	11	86	12.79%	49	0	327	2506	13.05%	33.68%	-0.07	-1.04	No
Feb-02	8	68	11.76%	32	0	317	2246	14.11%	34.82%	-0.55	-1.33	No
Mar-02	12	77	15.58%	47	0	317	2260	14.03%	34.73%	0.41	-0.75	No
Apr-02	16	112	14.29%	60	0	308	2327	13.24%	33.89%	0.34	-0.79	No
May-02	13	108	12.04%	66	0	344	2638	13.04%	33.67%	-0.3	-1.18	No
Jun-02	14	103	13.59%	58	0	361	2608	13.84%	34.53%	-0.07	-1.04	No
Jul-02	19	133	14.29%	73	0	443	3251	13.63%	34.31%	0.24	-0.85	No
Aug-02	18	110	16.36%	59	0	431	3042	14.17%	34.87%	0.66	-0.6	No
Sep-02	25	124	20.16%	79	1	391	3008	13.00%	33.63%	2.19	0.33	Yes



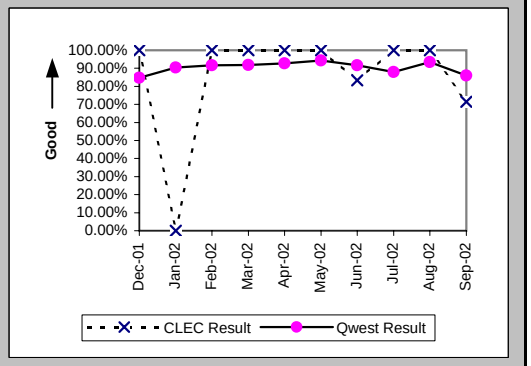
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	75	16.00%	45	0	315	2247	14.02%	34.72%	0.51	-0.69	No
Jan-02	9	72	12.50%	49	0	282	2150	13.12%	33.76%	-0.15	-1.09	No
Feb-02	7	59	11.86%	32	0	266	1874	14.19%	34.90%	-0.5	-1.31	No
Mar-02	10	69	14.49%	47	0	266	1965	13.54%	34.21%	0.26	-0.84	No
Apr-02	14	99	14.14%	60	0	273	2079	13.13%	33.77%	0.31	-0.81	No
May-02	11	93	11.83%	66	0	302	2366	12.76%	33.37%	-0.27	-1.16	No
Jun-02	11	94	11.70%	58	0	316	2334	13.54%	34.21%	-0.51	-1.31	No
Jul-02	18	125	14.40%	73	0	387	2894	13.37%	34.04%	0.35	-0.79	No
Aug-02	13	99	13.13%	59	0	376	2713	13.86%	34.55%	-0.21	-1.13	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

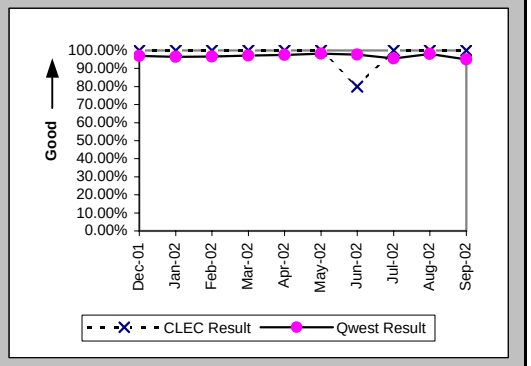
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	218	257	84.82%	35.88%	-0.42	-1.26	No
Jan-02	0	1	0.00%	0	0	256	283	90.46%	29.38%	1.67	0.02	Yes
Feb-02	3	3	100.00%	0	0	198	216	91.67%	27.64%	-0.52	-1.32	No
Mar-02	1	1	100.00%	1	0	226	246	91.87%	27.33%	-0.3	-1.18	No
Apr-02	3	3	100.00%	1	0	227	245	92.65%	26.09%	-0.48	-1.29	No
May-02	1	1	100.00%	2	0	282	299	94.31%	23.16%	-0.25	-1.15	No
Jun-02	5	6	83.33%	4	0	254	277	91.70%	27.59%	0.66	-0.6	No
Jul-02	6	6	100.00%	4	0	348	396	87.88%	32.64%	-0.9	-1.55	No
Aug-02	5	5	100.00%	4	0	356	381	93.44%	24.76%	-0.59	-1.36	No
Sep-02	5	7	71.43%	6	0	339	394	86.04%	34.66%	1	-0.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

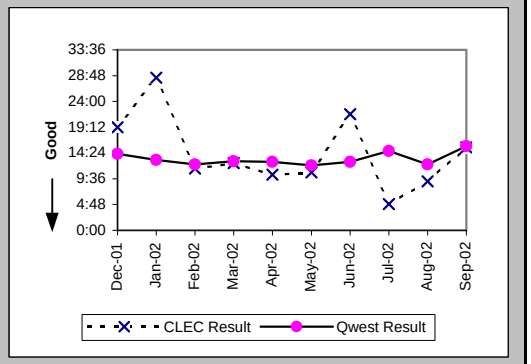
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	348	359	96.94%	17.23%	-0.25	-1.15	No
Jan-02	1	1	100.00%	0	0	386	400	96.50%	18.38%	-0.19	-1.12	No
Feb-02	4	4	100.00%	0	0	313	324	96.60%	18.11%	-0.37	-1.23	No
Mar-02	2	2	100.00%	1	0	337	347	97.12%	16.73%	-0.24	-1.15	No
Apr-02	3	3	100.00%	1	0	349	358	97.49%	15.65%	-0.28	-1.17	No
May-02	3	3	100.00%	2	0	392	399	98.25%	13.13%	-0.23	-1.14	No
Jun-02	8	10	80.00%	4	0	385	394	97.72%	14.94%	2.26	0.37	Yes
Jul-02	6	6	100.00%	4	0	472	494	95.55%	20.63%	-0.53	-1.32	No
Aug-02	6	6	100.00%	4	0	466	475	98.11%	13.63%	-0.34	-1.21	No
Sep-02	8	8	100.00%	6	0	455	479	94.99%	21.82%	-0.64	-1.39	No



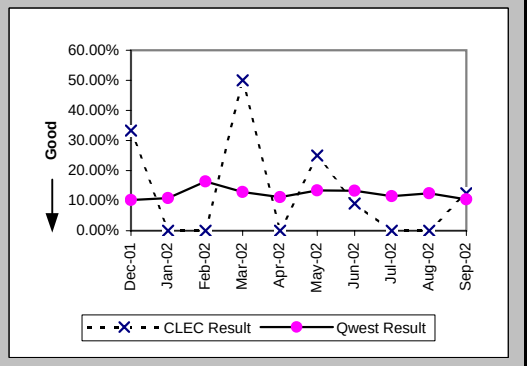
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38:23	2	19:11	0	0	5105:30	359	14:13	13:34	0.69	-0.58	No
Jan-02	28:26	1	28:26	0	0	5247:27	400	13:07	13:39	1.45	-0.12	No
Feb-02	45:56	4	11:29	0	0	3984:30	324	12:18	14:18	-0.11	-1.07	No
Mar-02	24:58	2	12:29	1	0	4469:18	347	12:53	16:39	-0.03	-1.02	No
Apr-02	31:09	3	10:23	1	0	4559:42	358	12:44	15:19	-0.27	-1.16	No
May-02	32:22	3	10:47	1	0	4831:24	399	12:07	11:51	-0.19	-1.12	No
Jun-02	216:04	10	21:36	3	0	5029:18	394	12:46	13:36	1.7	0.03	Yes
Jul-02	29:24	6	4:54	4	0	7295:30	494	14:46	16:31	-1.45	-1.88	No
Aug-02	54:46	6	9:08	4	0	5837:23	475	12:17	12:43	-0.61	-1.37	No
Sep-02	123:36	8	15:27	6	0	7504:17	479	15:40	17:47	-0.03	-1.02	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

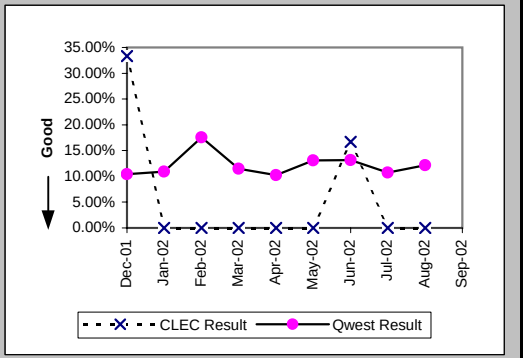
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	37	362	10.22%	30.29%	1.02	-0.38	No
Jan-02	0	1	0.00%	0	0	44	407	10.81%	31.05%	-0.35	-1.21	No
Feb-02	0	4	0.00%	0	0	54	329	16.41%	37.04%	-0.88	-1.54	No
Mar-02	1	2	50.00%	1	0	45	350	12.86%	33.47%	1.13	-0.31	No
Apr-02	0	3	0.00%	1	0	41	367	11.17%	31.50%	-0.61	-1.37	No
May-02	1	4	25.00%	1	0	54	404	13.37%	34.03%	0.62	-0.62	No
Jun-02	1	11	9.09%	3	0	53	400	13.25%	33.90%	-0.4	-1.24	No
Jul-02	0	6	0.00%	4	0	58	503	11.53%	31.94%	-0.88	-1.53	No
Aug-02	0	6	0.00%	4	0	60	481	12.47%	33.04%	-0.92	-1.56	No
Sep-02	1	8	12.50%	6	0	51	490	10.41%	30.54%	0.24	-0.85	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

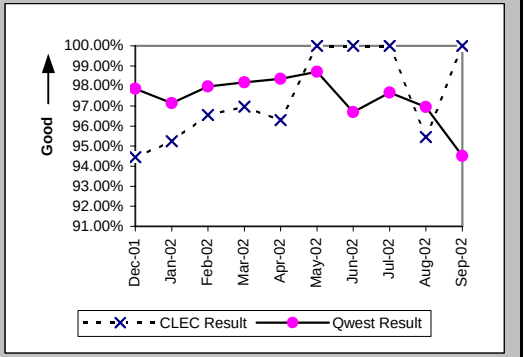
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	30	288	10.42%	30.55%	1	-0.39	No
Jan-02	0	1	0.00%	0	0	35	321	10.90%	31.17%	-0.35	-1.21	No
Feb-02	0	3	0.00%	0	0	46	262	17.56%	38.05%	-0.79	-1.48	No
Mar-02	0	1	0.00%	1	0	33	287	11.50%	31.90%	-0.36	-1.22	No
Apr-02	0	3	0.00%	1	0	32	312	10.26%	30.34%	-0.58	-1.35	No
May-02	0	1	0.00%	1	0	46	352	13.07%	33.71%	-0.39	-1.24	No
Jun-02	1	6	16.67%	3	0	45	342	13.16%	33.80%	0.28	-0.83	No
Jul-02	0	5	0.00%	4	0	44	411	10.71%	30.92%	-0.77	-1.47	No
Aug-02	0	6	0.00%	4	0	50	411	12.17%	32.69%	-0.91	-1.55	No
Sep-02												



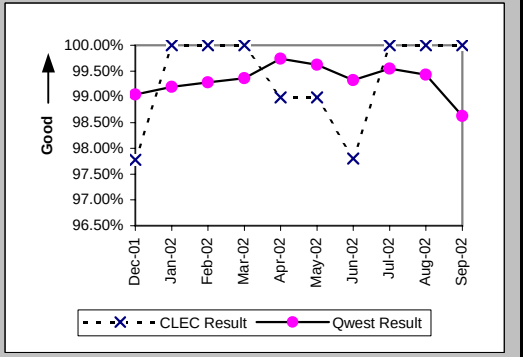
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	18	94.44%	29	0	685	700	97.86%	14.48%	0.85	-0.48	No
Jan-02	20	21	95.24%	29	0	748	770	97.14%	16.66%	0.52	-0.68	No
Feb-02	28	29	96.55%	23	0	726	741	97.98%	14.08%	0.53	-0.68	No
Mar-02	32	33	96.97%	47	0	757	771	98.18%	13.35%	0.51	-0.69	No
Apr-02	26	27	96.30%	38	0	658	669	98.36%	12.72%	0.74	-0.55	No
May-02	20	20	100.00%	45	0	690	699	98.71%	11.27%	-0.5	-1.31	No
Jun-02	32	32	100.00%	48	0	673	696	96.70%	17.88%	-1.02	-1.62	No
Jul-02	32	32	100.00%	49	0	712	729	97.67%	15.09%	-0.86	-1.52	No
Aug-02	21	22	95.45%	50	0	606	625	96.96%	17.17%	0.43	-0.74	No
Sep-02	35	35	100.00%	32	0	568	601	94.51%	22.78%	-1.39	-1.84	No



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

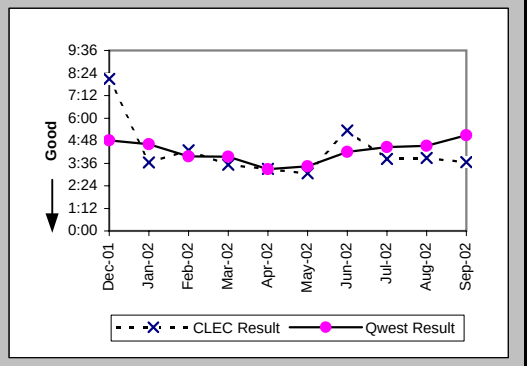
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	45	97.78%	29	0	1448	1462	99.04%	9.74%	0.77	-0.53	No
Jan-02	60	60	100.00%	29	0	1722	1736	99.19%	8.94%	-0.69	-1.42	No
Feb-02	69	69	100.00%	23	0	1654	1666	99.28%	8.46%	-0.69	-1.42	No
Mar-02	103	103	100.00%	47	0	1716	1727	99.36%	7.96%	-0.79	-1.48	No
Apr-02	98	99	98.99%	38	0	1546	1550	99.74%	5.07%	1.05	-0.36	No
May-02	98	99	98.99%	45	0	1573	1579	99.62%	6.15%	0.82	-0.5	No
Jun-02	89	91	97.80%	48	0	1469	1479	99.32%	8.19%	1.38	-0.16	No
Jul-02	84	84	100.00%	49	0	1546	1553	99.55%	6.70%	-0.6	-1.37	No
Aug-02	89	89	100.00%	50	0	1400	1408	99.43%	7.52%	-0.69	-1.42	No
Sep-02	78	78	100.00%	32	0	1294	1312	98.63%	11.63%	-1.01	-1.62	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

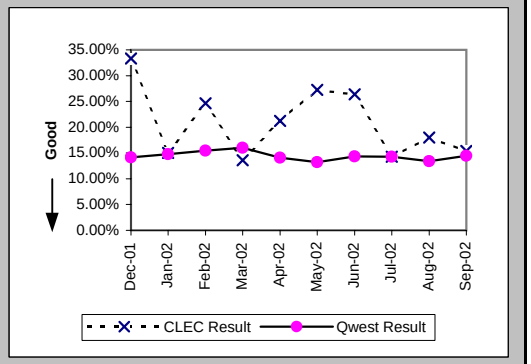
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	363:48	45	8:05	29	0	7039:43	1462	4:49	11:23	1.59	-0.03	No
Jan-02	219:08	60	3:39	29	0	8006:31	1736	4:37	11:17	-0.65	-1.39	No
Feb-02	295:29	69	4:17	23	0	6619:03	1666	3:58	9:59	0.48	-0.71	No
Mar-02	362:11	103	3:31	47	0	6812:52	1727	3:57	9:19	-0.45	-1.28	No
Apr-02	326:21	99	3:18	38	0	5097:09	1550	3:17	6:31	0.08	-0.95	No
May-02	303:36	99	3:04	45	0	5427:08	1579	3:26	8:18	-0.43	-1.26	No
Jun-02	486:32	91	5:21	48	0	6217:32	1479	4:12	9:30	1.12	-0.32	No
Jul-02	321:25	84	3:50	49	0	6948:52	1553	4:28	8:45	-0.66	-1.4	No
Aug-02	345:15	89	3:53	50	0	6387:56	1408	4:32	11:12	-0.54	-1.33	No
Sep-02	286:08	78	3:40	32	0	6680:12	1312	5:05	10:37	-1.15	-1.7	No



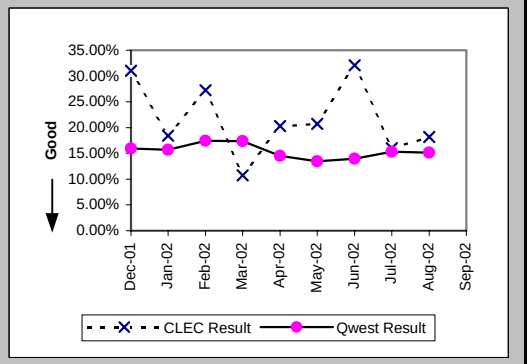
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	45	33.33%	29	0	207	1462	14.16%	34.86%	3.19	0.94	Yes
Jan-02	9	60	15.00%	29	0	256	1736	14.75%	35.46%	0.09	-0.95	No
Feb-02	17	69	24.64%	23	0	257	1666	15.43%	36.12%	1.96	0.19	Yes
Mar-02	14	103	13.59%	47	0	277	1727	16.04%	36.70%	-0.66	-1.4	No
Apr-02	21	99	21.21%	38	0	218	1550	14.06%	34.77%	1.88	0.14	Yes
May-02	27	99	27.27%	45	0	209	1579	13.24%	33.89%	3.56	1.17	Yes
Jun-02	24	91	26.37%	48	0	212	1482	14.31%	35.01%	2.91	0.77	Yes
Jul-02	12	84	14.29%	49	0	222	1553	14.29%	35.00%	0	-1	No
Aug-02	16	89	17.98%	50	0	189	1408	13.42%	34.09%	1.19	-0.28	No
Sep-02	12	78	15.38%	32	0	190	1312	14.48%	35.19%	0.25	-0.85	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

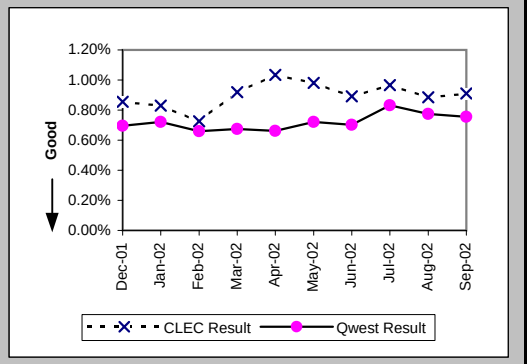
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	29	31.03%	29	0	117	734	15.94%	36.60%	1.99	0.21	Yes
Jan-02	7	38	18.42%	29	0	151	961	15.71%	36.39%	0.47	-0.71	No
Feb-02	12	44	27.27%	23	0	152	873	17.41%	37.92%	1.6	-0.03	No
Mar-02	6	56	10.71%	47	0	162	932	17.38%	37.90%	-1.28	-1.78	No
Apr-02	13	64	20.31%	38	0	116	798	14.54%	35.25%	1.22	-0.26	No
May-02	11	53	20.75%	45	0	116	861	13.47%	34.14%	1.43	-0.13	No
Jun-02	17	53	32.08%	48	0	113	809	13.97%	34.67%	3.23	0.96	Yes
Jul-02	8	50	16.00%	49	0	125	816	15.32%	36.02%	0.16	-0.9	No
Aug-02	8	44	18.18%	50	0	108	714	15.13%	35.83%	0.57	-0.66	No
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

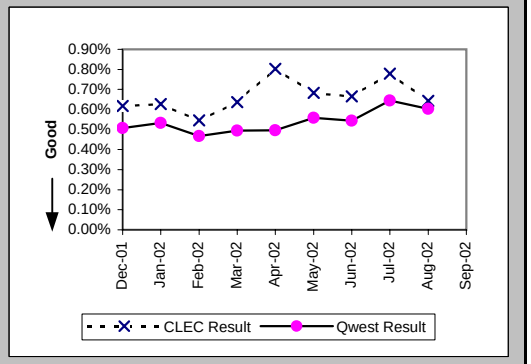
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	148	17322	0.85%	74	0	4479	644349	0.70%	8.31%	2.49	0.51	Yes
Jan-02	147	17705	0.83%	78	0	4649	644124	0.72%	8.46%	1.68	0.02	Yes
Feb-02	141	19413	0.73%	55	0	4241	642615	0.66%	8.10%	1.13	-0.32	No
Mar-02	182	19779	0.92%	95	0	4337	643795	0.67%	8.18%	4.17	1.54	Yes
Apr-02	214	20685	1.03%	99	0	4244	641766	0.66%	8.11%	6.52	2.96	Yes
May-02	211	21517	0.98%	112	0	4621	641029	0.72%	8.46%	4.43	1.69	Yes
Jun-02	205	22988	0.89%	109	0	4490	640270	0.70%	8.34%	3.4	1.07	Yes
Jul-02	223	23109	0.97%	126	0	5307	638733	0.83%	9.08%	2.21	0.34	Yes
Aug-02	205	23170	0.88%	113	0	4931	636582	0.77%	8.77%	1.88	0.14	Yes
Sep-02	210	23076	0.91%	117	1	4810	636853	0.76%	8.66%	2.67	0.62	Yes



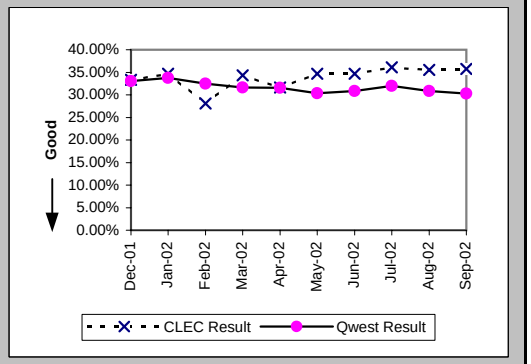
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	17322	0.62%	74	0	3269	644349	0.51%	7.10%	2.02	0.23	Yes
Jan-02	111	17705	0.63%	78	0	3432	644124	0.53%	7.28%	1.7	0.03	Yes
Feb-02	106	19413	0.55%	55	0	3009	642615	0.47%	6.83%	1.56	-0.05	No
Mar-02	126	19779	0.64%	95	0	3184	643795	0.49%	7.02%	2.81	0.71	Yes
Apr-02	166	20685	0.80%	99	0	3189	641766	0.50%	7.03%	6.15	2.74	Yes
May-02	147	21517	0.68%	112	0	3579	641029	0.56%	7.45%	2.42	0.47	Yes
Jun-02	153	22988	0.67%	109	0	3485	640270	0.54%	7.36%	2.46	0.49	Yes
Jul-02	180	23109	0.78%	126	0	4121	638733	0.65%	8.01%	2.49	0.52	Yes
Aug-02	149	23170	0.64%	113	0	3838	636582	0.60%	7.74%	0.78	-0.53	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

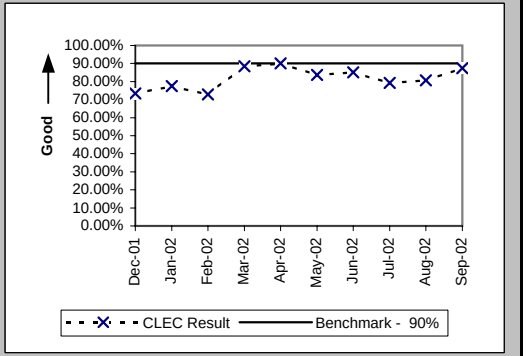
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	222	33.33%	0	0	2211	6690	33.05%	47.04%	0.1	-0.94	No
Jan-02	78	225	34.67%	0	0	2368	7017	33.75%	47.28%	0.29	-0.82	No
Feb-02	55	196	28.06%	0	0	2042	6283	32.50%	46.84%	-1.31	-1.79	No
Mar-02	95	277	34.30%	0	0	2007	6344	31.64%	46.51%	0.93	-0.43	No
Apr-02	99	313	31.63%	0	0	1960	6204	31.59%	46.49%	0.02	-0.99	No
May-02	112	323	34.67%	0	0	2012	6633	30.33%	45.97%	1.64	0	No
Jun-02	109	314	34.71%	0	0	2000	6490	30.82%	46.17%	1.45	-0.12	No
Jul-02	126	349	36.10%	0	0	2498	7805	32.01%	46.65%	1.59	-0.03	No
Aug-02	113	318	35.53%	0	0	2199	7130	30.84%	46.18%	1.75	0.07	Yes
Sep-02	117	327	35.78%	0	1	2086	6896	30.25%	45.93%	2.1	0.28	Yes



Checklist #2 - Enhanced Extended Loops (EELs) Installation

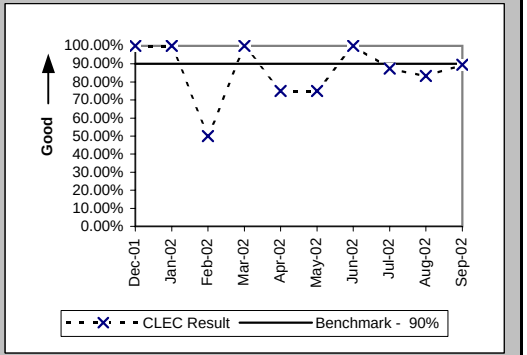
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	22	30	73.33%	12	0	44.22%
Jan-02	24	31	77.42%	17	0	41.81%
Feb-02	35	48	72.92%	26	0	44.44%
Mar-02	77	87	88.51%	21	1	31.90%
Apr-02	163	181	90.06%	41	2	29.93%
May-02	118	141	83.69%	44	1	36.95%
Jun-02	109	128	85.16%	81	4	35.55%
Jul-02	153	193	79.27%	92	2	40.53%
Aug-02	201	249	80.72%	58	0	39.45%
Sep-02	210	240	87.50%	18	0	33.07%



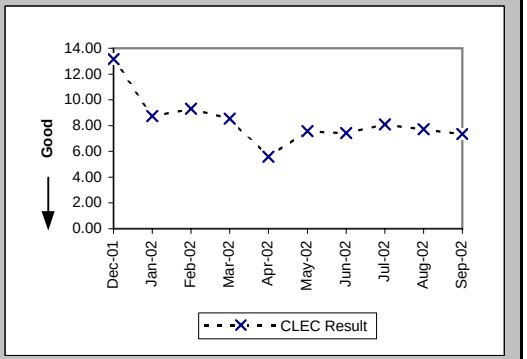
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3	3	100.00%	3	0	0.00%
Jan-02	1	1	100.00%	2	0	0.00%
Feb-02	2	4	50.00%	1	0	50.00%
Mar-02	2	2	100.00%	8	0	0.00%
Apr-02	6	8	75.00%	3	0	43.30%
May-02	12	16	75.00%	4	0	43.30%
Jun-02	20	20	100.00%	5	0	0.00%
Jul-02	14	16	87.50%	12	0	33.07%
Aug-02	25	30	83.33%	9	0	37.27%
Sep-02	17	19	89.47%	2	0	30.69%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

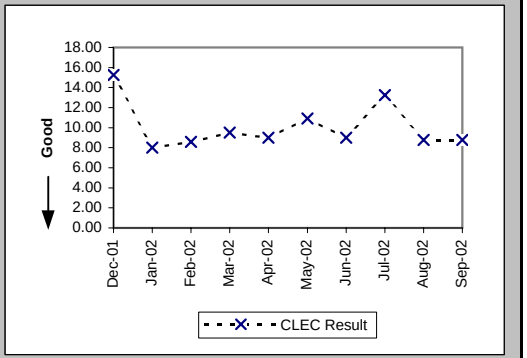
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	539	41	13.15	1	0	20.68
Jan-02	350	40	8.75	8	0	7.48
Feb-02	465	50	9.30	24	0	8.53
Mar-02	648	76	8.53	32	1	8.28
Apr-02	1006	180	5.59	42	2	5.60
May-02	1000	132	7.58	53	1	5.82
Jun-02	1182	159	7.43	50	4	3.47
Jul-02	1805	223	8.09	62	2	4.87
Aug-02	1704	221	7.71	86	0	4.19
Sep-02	1234	168	7.35	90	0	5.21



Checklist #2 - Enhanced Extended Loops (EELs) Installation

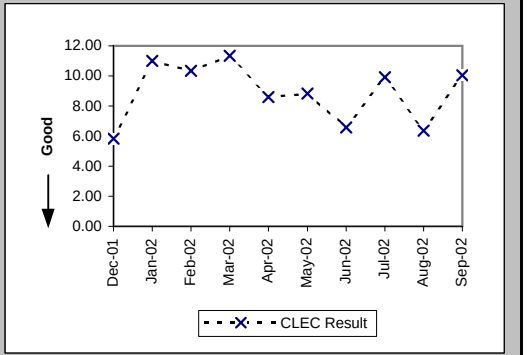
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	61	4	15.25	2	0	8.62
Jan-02	24	3	8.00	0	0	1.00
Feb-02	43	5	8.60	0	0	2.70
Mar-02	19	2	9.50	8	0	6.36
Apr-02	45	5	9.00	6	0	4.69
May-02	109	10	10.90	10	0	5.67
Jun-02	126	14	9.00	11	0	7.27
Jul-02	265	20	13.25	8	0	11.13
Aug-02	246	28	8.79	11	0	5.74
Sep-02	123	14	8.79	7	0	9.46



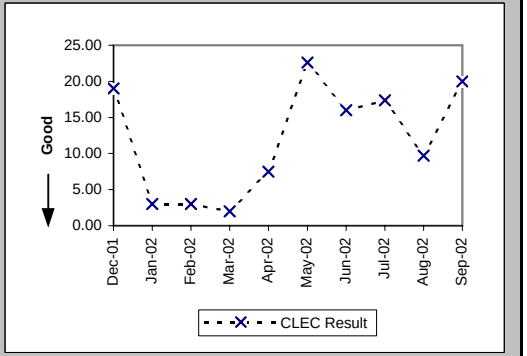
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	35	6	5.83	6	0	4.22
Jan-02	77	7	11.00	13	0	7.33
Feb-02	186	18	10.33	19	0	9.80
Mar-02	204	18	11.33	13	0	11.49
Apr-02	215	25	8.60	33	1	8.84
May-02	265	30	8.83	34	0	7.06
Jun-02	171	26	6.58	73	2	5.93
Jul-02	516	52	9.92	77	0	9.80
Aug-02	299	47	6.36	45	0	5.26
Sep-02	231	23	10.04	14	0	12.53



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

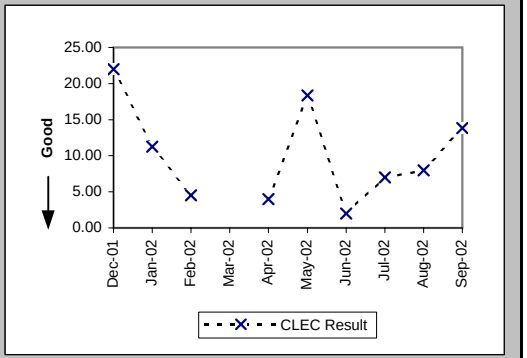
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	19	1	19.00	2	0	
Jan-02	3	1	3.00	1	0	
Feb-02	3	1	3.00	1	0	
Mar-02	2	1	2.00	7	0	
Apr-02	15	2	7.50	3	0	0.71
May-02	113	5	22.60	3	0	22.35
Jun-02	16	1	16.00	4	0	
Jul-02	139	8	17.38	6	0	11.90
Aug-02	68	7	9.71	7	0	7.83
Sep-02	40	2	20.00	1	0	21.21



Checklist #2 - Enhanced Extended Loops (EELs) Installation

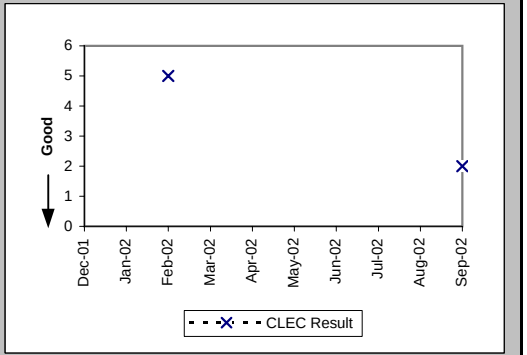
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	176	8	22.00	0	0	43.43
Jan-02	45	4	11.25	0	0	13.84
Feb-02	9	2	4.50	0	0	0.71
Mar-02						
Apr-02	4	1	4.00	0	0	
May-02	55	3	18.33	0	0	6.43
Jun-02	2	1	2.00	0	0	
Jul-02	21	3	7.00	0	0	7.00
Aug-02	112	14	8.00	0	0	8.26
Sep-02	152	11	13.82	0	0	20.02



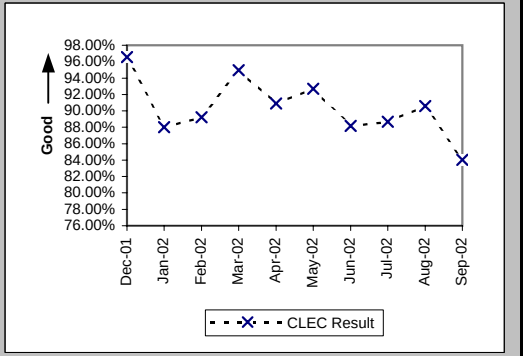
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	5	1	5.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	2	1	2.00	0	0	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

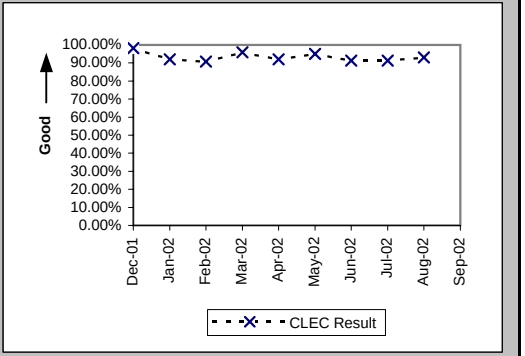
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	56	58	96.55%	0	0	18.25%
Jan-02	44	50	88.00%	0	0	32.50%
Feb-02	58	65	89.23%	0	0	31.00%
Mar-02	94	99	94.95%	0	0	21.90%
Apr-02	160	176	90.91%	0	0	28.75%
May-02	203	219	92.69%	0	0	26.02%
Jun-02	194	220	88.18%	0	1	32.28%
Jul-02	243	274	88.69%	0	0	31.68%
Aug-02	299	330	90.61%	0	2	29.17%
Sep-02	263	313	84.03%	0	0	36.64%



Checklist #2 - Enhanced Extended Loops (EELs) Installation

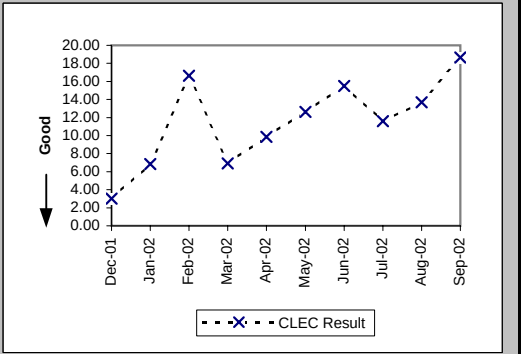
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	57	58	98.28%	0	0	13.02%
Jan-02	46	50	92.00%	0	0	27.13%
Feb-02	59	65	90.77%	0	0	28.95%
Mar-02	95	99	95.96%	0	0	19.69%
Apr-02	162	176	92.05%	0	0	27.06%
May-02	208	219	94.98%	0	0	21.84%
Jun-02	201	220	91.36%	0	1	28.09%
Jul-02	250	274	91.24%	0	0	28.27%
Aug-02	307	330	93.03%	0	2	25.46%
Sep-02						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

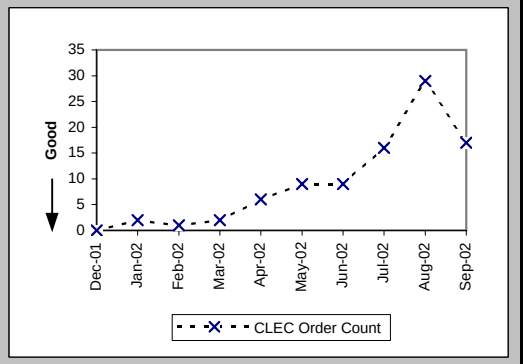
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3	1	3.00	0	0	
Jan-02	48	7	6.86	0	0	8.61
Feb-02	133	8	16.62	0	0	6.63
Mar-02	90	13	6.92	0	1	11.20
Apr-02	207	21	9.86	0	0	8.49
May-02	278	22	12.64	0	0	12.97
Jun-02	449	29	15.48	0	0	16.09
Jul-02	476	41	11.61	0	0	8.90
Aug-02	520	38	13.68	0	0	14.60
Sep-02	429	23	18.65	0	0	17.49



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

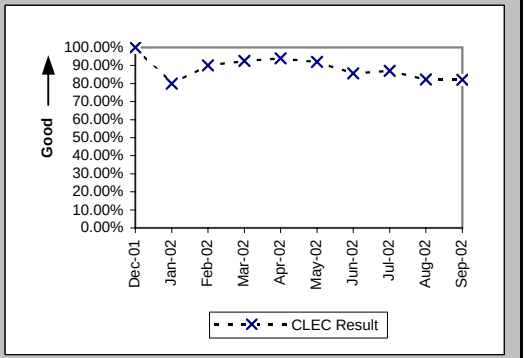
Date	CLEC Order Count
Dec-01	0
Jan-02	2
Feb-02	1
Mar-02	2
Apr-02	6
May-02	9
Jun-02	9
Jul-02	16
Aug-02	29
Sep-02	17



Checklist #2 - Enhanced Extended Loops (EELs) Repair

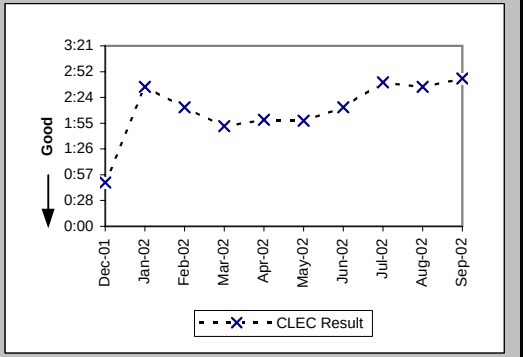
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	7	7	100.00%	2	0	0.00%
Jan-02	12	15	80.00%	2	0	40.00%
Feb-02	18	20	90.00%	2	0	30.00%
Mar-02	25	27	92.59%	3	0	26.19%
Apr-02	31	33	93.94%	3	0	23.86%
May-02	35	38	92.11%	6	0	26.97%
Jun-02	60	70	85.71%	11	0	34.99%
Jul-02	61	70	87.14%	7	0	33.47%
Aug-02	79	96	82.29%	16	0	38.17%
Sep-02	101	123	82.11%	16	0	38.32%



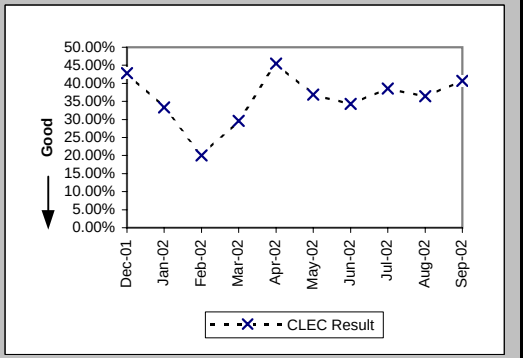
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	5:45	7	0:49	2	0	1:23
Jan-02	38:53	15	2:36	2	0	2:10
Feb-02	44:21	20	2:13	2	0	2:44
Mar-02	50:16	27	1:52	3	0	1:51
Apr-02	65:19	33	1:59	3	0	1:21
May-02	74:34	38	1:58	6	0	1:54
Jun-02	155:42	70	2:13	11	0	2:26
Jul-02	187:40	70	2:41	7	0	4:26
Aug-02	248:56	96	2:36	16	0	2:36
Sep-02	337:46	123	2:45	16	0	4:22



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

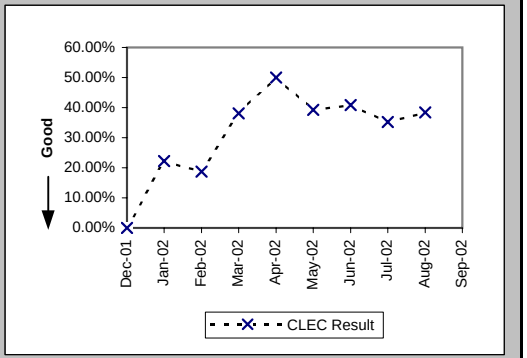
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3	7	42.86%	2	0	49.49%
Jan-02	5	15	33.33%	2	0	47.14%
Feb-02	4	20	20.00%	2	0	40.00%
Mar-02	8	27	29.63%	3	0	45.66%
Apr-02	15	33	45.45%	3	0	49.79%
May-02	14	38	36.84%	6	0	48.24%
Jun-02	24	70	34.29%	11	0	47.47%
Jul-02	27	70	38.57%	7	0	48.68%
Aug-02	35	96	36.46%	16	0	48.13%
Sep-02	50	123	40.65%	16	0	49.12%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

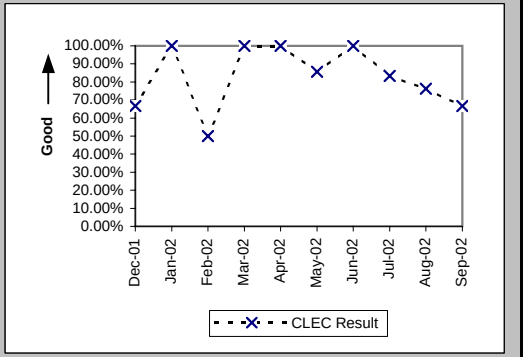
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	3	0.00%	2	0	0.00%
Jan-02	2	9	22.22%	2	0	41.57%
Feb-02	3	16	18.75%	2	0	39.03%
Mar-02	8	21	38.10%	3	0	48.56%
Apr-02	13	26	50.00%	3	0	50.00%
May-02	11	28	39.29%	6	0	48.84%
Jun-02	20	49	40.82%	11	0	49.15%
Jul-02	19	54	35.19%	7	0	47.75%
Aug-02	28	73	38.36%	16	0	48.63%
Sep-02						



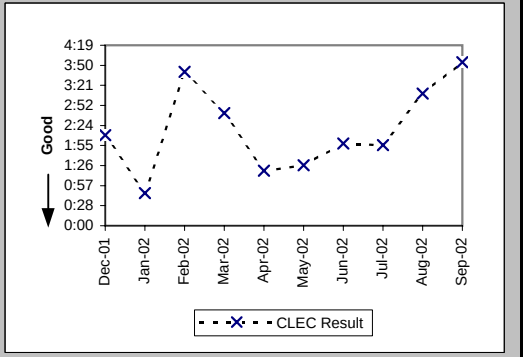
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	3	66.67%	0	0	47.14%
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	1	2	50.00%	0	0	50.00%
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	6	7	85.71%	0	0	34.99%
Jun-02	7	7	100.00%	0	1	0.00%
Jul-02	10	12	83.33%	2	0	37.27%
Aug-02	16	21	76.19%	3	2	42.59%
Sep-02	6	9	66.67%	4	0	47.14%



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

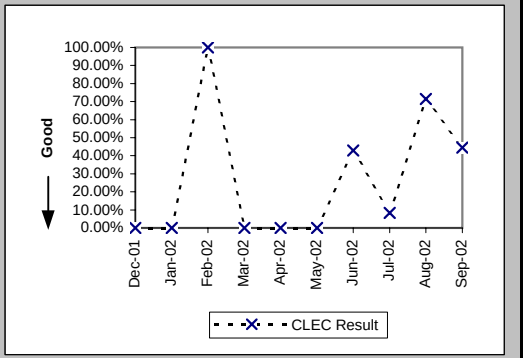
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	6:29	3	2:10	0	0	1:58
Jan-02	0:47	1	0:47	0	0	
Feb-02	7:23	2	3:41	0	0	2:29
Mar-02	2:42	1	2:42	0	0	
Apr-02	5:15	4	1:19	0	0	0:50
May-02	10:10	7	1:27	0	0	1:49
Jun-02	13:47	7	1:58	0	1	1:48
Jul-02	23:09	12	1:56	2	0	1:38
Aug-02	66:40	21	3:10	3	2	2:59
Sep-02	35:12	9	3:55	4	0	4:32



Checklist #2 - Enhanced Extended Loops (EELs) Repair

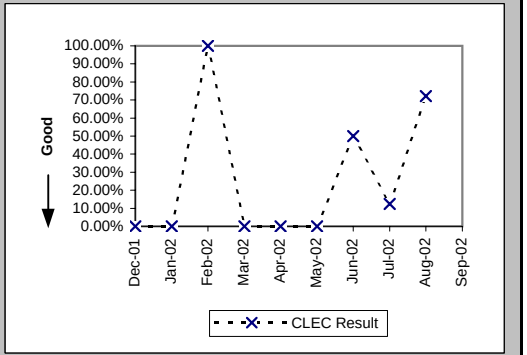
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	3	0.00%	0	0	0.00%
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	0	1	0.00%	0	0	0.00%
Apr-02	0	4	0.00%	0	0	0.00%
May-02	0	7	0.00%	0	0	0.00%
Jun-02	3	7	42.86%	0	1	49.49%
Jul-02	1	12	8.33%	2	0	27.64%
Aug-02	15	21	71.43%	3	2	45.18%
Sep-02	4	9	44.44%	4	0	49.69%



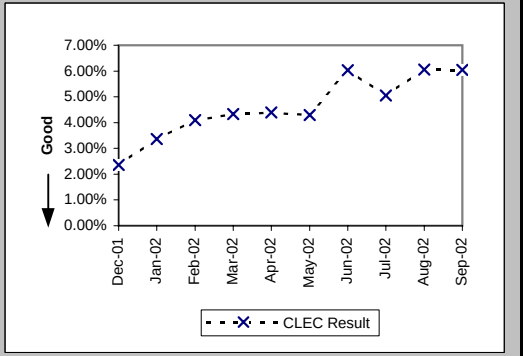
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	0	0	0.00%
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	0	1	0.00%	0	0	0.00%
Apr-02	0	2	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%
Jun-02	2	4	50.00%	0	1	50.00%
Jul-02	1	8	12.50%	2	0	33.07%
Aug-02	13	18	72.22%	3	2	44.79%
Sep-02						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

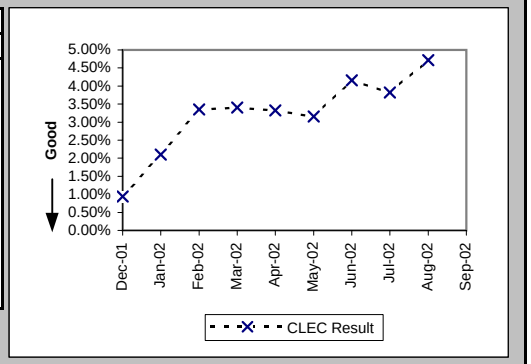
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	10	425	2.35%	2	0	15.16%
Jan-02	16	476	3.36%	2	0	18.02%
Feb-02	22	537	4.10%	2	0	19.82%
Mar-02	28	646	4.33%	3	0	20.36%
Apr-02	37	842	4.39%	3	0	20.50%
May-02	45	1047	4.30%	6	0	20.28%
Jun-02	77	1276	6.03%	11	1	23.81%
Jul-02	82	1624	5.05%	9	0	21.90%
Aug-02	117	1930	6.06%	19	2	23.86%
Sep-02	132	2184	6.04%	20	0	23.83%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

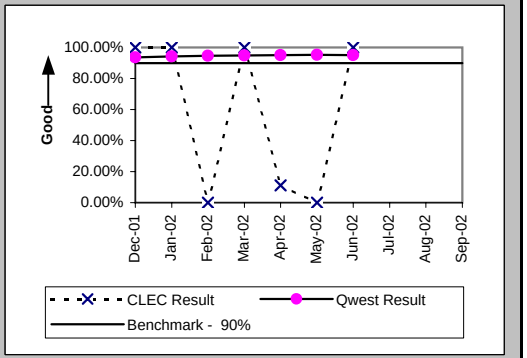
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	4	425	0.94%	2	0	9.66%
Jan-02	10	476	2.10%	2	0	14.34%
Feb-02	18	537	3.35%	2	0	18.00%
Mar-02	22	646	3.41%	3	0	18.14%
Apr-02	28	842	3.33%	3	0	17.93%
May-02	33	1047	3.15%	6	0	17.47%
Jun-02	53	1276	4.15%	11	1	19.95%
Jul-02	62	1624	3.82%	9	0	19.16%
Aug-02	91	1930	4.72%	19	2	21.20%
Sep-02						



Checklist #4 - Unbundled Loop - Analog Installation

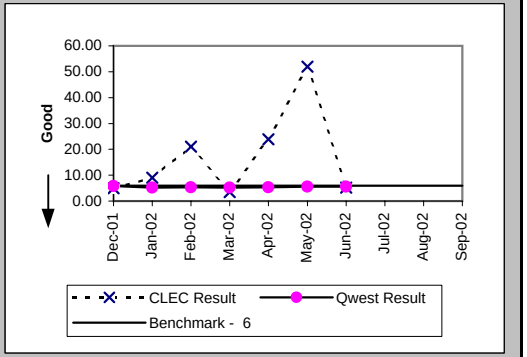
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	77849	83187	93.58%	24.51%	-0.26	-1.16	No
Jan-02	1	1	100.00%	0	0	87677	93062	94.21%	23.35%	-0.25	-1.15	No
Feb-02	0	2	0.00%	1	0	75993	80380	94.54%	22.72%	2.97	0.81	Yes
Mar-02	2	2	100.00%	0	0	79869	84176	94.88%	22.03%	-0.33	-1.2	No
Apr-02	1	9	11.11%	0	0	77365	81478	94.95%	21.89%	6.28	2.82	Yes
May-02	0	1	0.00%	0	0	79069	83092	95.16%	21.46%	1.98	0.2	Yes
Jun-02	5	5	100.00%	1	0	73394	77187	95.09%	21.62%	-0.51	-1.31	No
Jul-02												
Aug-02												
Sep-02												



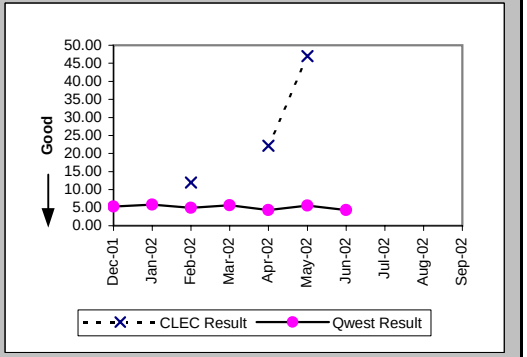
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	483094	83716	5.77	6.74	-0.11	-1.07	No
Jan-02	9	1	9.00	0	0	491146	93683	5.24	6.67	1.02	-0.38	Yes
Feb-02	63	3	21.00	0	0	432139	80849	5.35	6.10	2.51	0.53	Yes
Mar-02	7	2	3.50	0	0	444524	84611	5.25	5.82	-0.43	-1.26	No
Apr-02	215	9	23.89	0	0	440980	81998	5.38	5.84	3.72	1.26	Yes
May-02	52	1	52.00	0	0	465033	83625	5.56	6.47	2.75	0.67	Yes
Jun-02	31	6	5.17	0	0	435336	77866	5.59	6.46	-0.16	-1.1	No
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

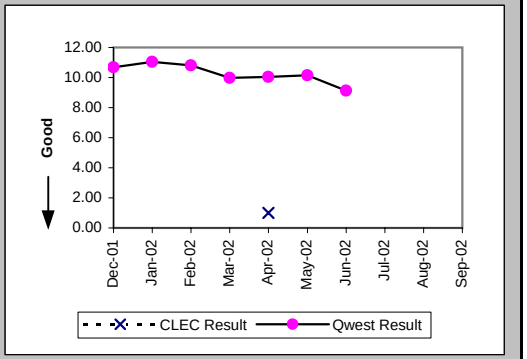
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13731	2596	5.29	12.43			
Jan-02						17623	3019	5.84	21.51			
Feb-02	24	2	12.00	1	0	11586	2339	4.95	11.81	1.55	-0.06	No
Mar-02						12141	2146	5.66	17.70			
Apr-02	155	7	22.14	0	0	8596	1992	4.32	8.86	2.88	0.75	Yes
May-02	47	1	47.00	0	0	10503	1893	5.55	21.37	2.2	0.34	Yes
Jun-02						8402	1923	4.37	9.76			
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

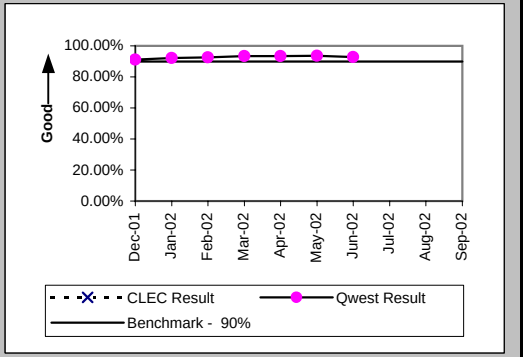
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30644	2870	10.68	13.44			
Jan-02						27747	2510	11.05	21.16			
Feb-02						22975	2128	10.80	16.90			
Mar-02						22382	2244	9.97	14.72			
Apr-02	1	1	1.00	0	0	22258	2214	10.05	14.24	-0.64	-1.39	No
May-02						22642	2234	10.14	15.30			
Jun-02						18016	1976	9.12	20.43			
Jul-02												
Aug-02												
Sep-02												



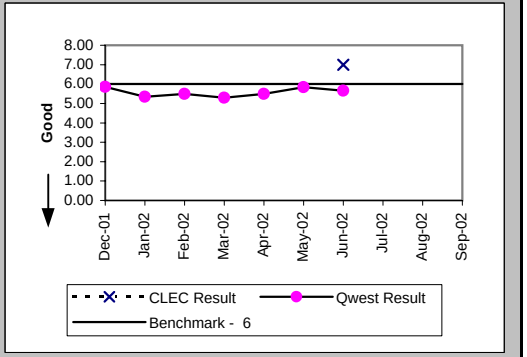
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19992	21913	91.23%	28.28%			
Jan-02						21795	23655	92.14%	26.92%			
Feb-02						19054	20562	92.67%	26.07%			
Mar-02						20928	22417	93.36%	24.90%			
Apr-02						20608	22052	93.45%	24.74%			
May-02						22390	23942	93.52%	24.62%			
Jun-02						20404	21971	92.87%	25.74%			
Jul-02												
Aug-02												
Sep-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

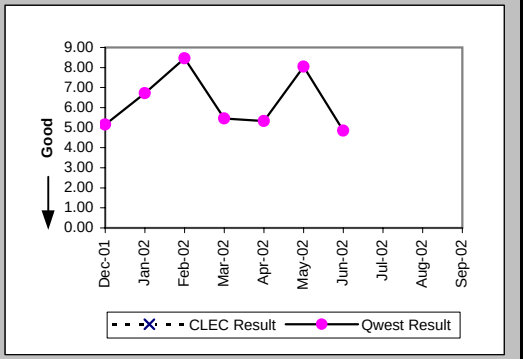
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						129088	22050	5.85	12.90			
Jan-02						127251	23811	5.34	12.02			
Feb-02						113839	20683	5.50	15.14			
Mar-02						119303	22535	5.29	11.27			
Apr-02						122106	22196	5.50	7.82			
May-02						140663	24086	5.84	11.97			
Jun-02	7	1	7.00	0	0	125302	22151	5.66	7.14	0.77	-0.53	Yes
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

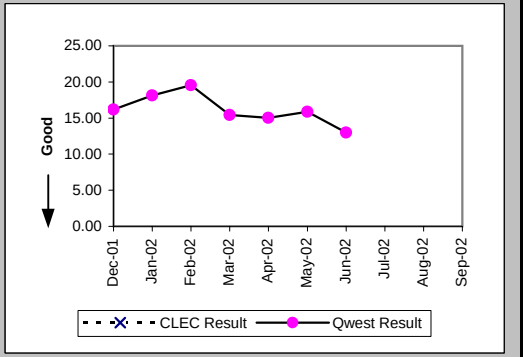
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3952	767	5.15	16.63			
Jan-02						5886	876	6.72	23.96			
Feb-02						5848	692	8.45	35.83			
Mar-02						3373	619	5.45	23.51			
Apr-02						3085	579	5.33	16.53			
May-02						5039	627	8.04	44.98			
Jun-02						2783	574	4.85	10.76			
Jul-02												
Aug-02												
Sep-02												



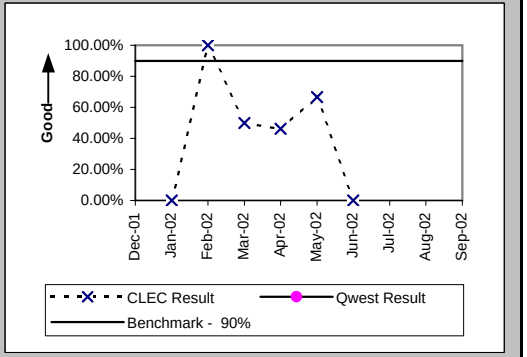
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19096	1179	16.20	45.24			
Jan-02						18628	1027	18.14	50.90			
Feb-02						16560	846	19.57	61.55			
Mar-02						13637	885	15.41	49.42			
Apr-02						13418	892	15.04	21.53			
May-02						15005	946	15.86	35.81			
Jun-02						13094	1007	13.00	19.77			
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

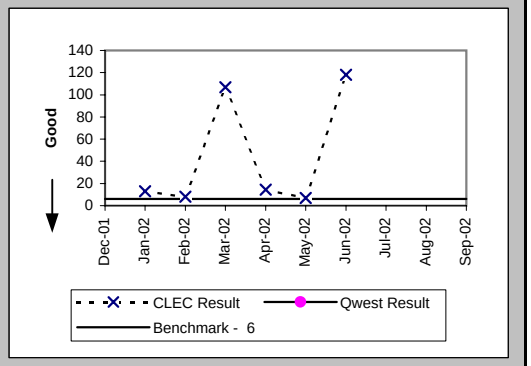
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	9							Yes
Feb-02	5	5	100.00%	0	5							No
Mar-02	1	2	50.00%	1	8							Yes
Apr-02	6	13	46.15%	2	3							Yes
May-02	2	3	66.67%	0	5							Yes
Jun-02	0	1	0.00%	0	0							Yes
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

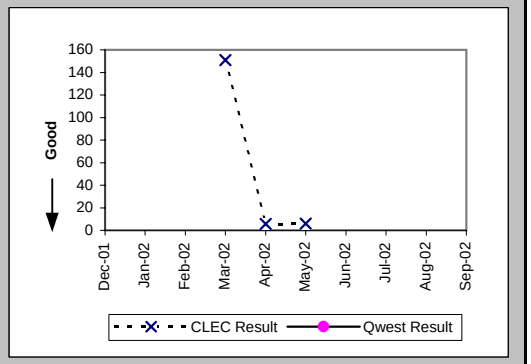
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	13	1	13.00	0	9							Yes
Feb-02	40	5	8.00	0	5							Yes
Mar-02	320	3	106.67	0	8							Yes
Apr-02	215	15	14.33	0	3							Yes
May-02	21	3	7.00	0	5							Yes
Jun-02	118	1	118.00	0	0							Yes
Jul-02												
Aug-02												
Sep-02												



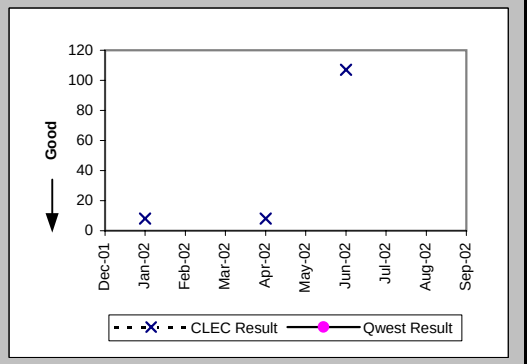
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	302	2	151.00	0	0							
Apr-02	40	7	5.71	0	0							
May-02	6	1	6.00	0	0							
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

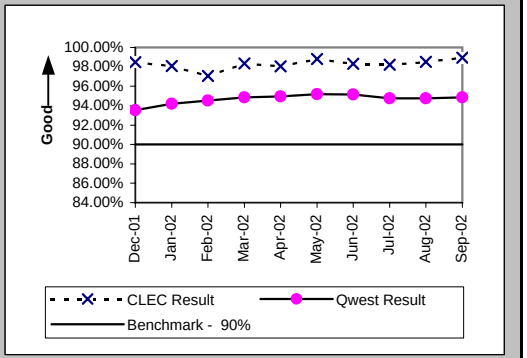
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	8	1	8.00	0	0							
Feb-02												
Mar-02												
Apr-02	16	2	8.00	0	0							
May-02												
Jun-02	107	1	107.00	0	0							
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

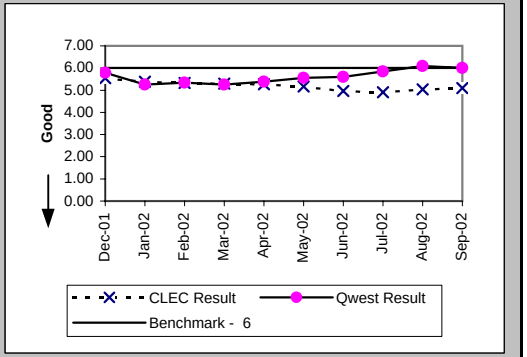
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18861	19153	98.48%	418	70	75318	80519	93.54%	24.58%	-24.97	-16.18	No
Jan-02	16499	16819	98.10%	205	88	84792	90014	94.20%	23.38%	-19.85	-13.07	No
Feb-02	13346	13748	97.08%	39	35	73579	77829	94.54%	22.72%	-12.07	-8.34	No
Mar-02	11725	11920	98.36%	63	15	77346	81530	94.87%	22.06%	-16.16	-10.82	No
Apr-02	14062	14342	98.05%	14	19	74920	78889	94.97%	21.86%	-15.52	-10.43	No
May-02	16097	16292	98.80%	15	12	76335	80193	95.19%	21.40%	-19.65	-12.95	No
Jun-02	17266	17563	98.31%	6	10	70918	74543	95.14%	21.51%	-17.58	-11.69	No
Jul-02	16995	17301	98.23%	24	20	73929	78021	94.76%	22.29%	-18.56	-12.28	No
Aug-02	19594	19891	98.51%	23	41	79375	83758	94.77%	22.27%	-21.29	-13.94	No
Sep-02	15060	15221	98.94%	5	18	70447	74272	94.85%	22.10%	-20.81	-13.65	No



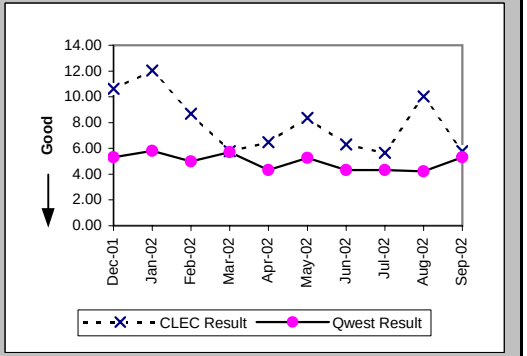
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	52756	9522	5.54	10050	70	469419	81031	5.79	6.74	-3.46	-3.1	No
Jan-02	41045	7620	5.39	9407	88	477068	90618	5.26	6.71	1.52	-0.07	No
Feb-02	33453	6278	5.33	7509	35	418367	78278	5.34	6.10	-0.2	-1.12	No
Mar-02	32809	6197	5.29	5787	15	430966	81951	5.26	5.81	0.46	-0.72	No
Apr-02	39116	7420	5.27	6935	19	427470	79390	5.38	5.66	-1.64	-2	No
May-02	36883	7132	5.17	9175	12	448206	80700	5.55	6.19	-5	-4.04	No
Jun-02	51008	10254	4.97	7315	10	420753	75184	5.60	6.46	-9.14	-6.56	No
Jul-02	53215	10845	4.91	6481	20	456752	78260	5.84	5.93	-15.29	-10.3	No
Aug-02	49169	9758	5.04	10157	41	512014	84038	6.09	6.08	-16.21	-10.85	No
Sep-02	39492	7764	5.09	7464	18	448797	74775	6.00	6.24	-12.3	-8.48	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

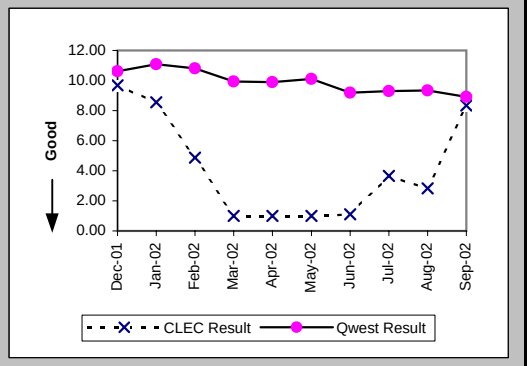
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6098	574	10.62	36	4	13486	2540	5.31	12.53	9.18	4.58	Yes
Jan-02	3408	283	12.04	49	14	16919	2919	5.80	21.34	4.7	1.86	Yes
Feb-02	3375	389	8.68	36	15	11216	2253	4.98	12.00	5.61	2.41	Yes
Mar-02	1153	199	5.79	58	2	11838	2071	5.72	17.94	0.06	-0.96	No
Apr-02	1797	277	6.49	12	11	8262	1913	4.32	9.00	3.75	1.28	Yes
May-02	1564	187	8.36	19	4	9602	1824	5.26	18.19	2.22	0.35	Yes
Jun-02	1816	288	6.31	6	3	7920	1838	4.31	9.71	3.24	0.97	Yes
Jul-02	1672	296	5.65	30	2	8063	1867	4.32	9.33	2.28	0.39	Yes
Aug-02	2931	292	10.04	23	4	8521	2017	4.22	7.53	12.33	6.5	Yes
Sep-02	960	166	5.78	5	3	12057	2267	5.32	11.54	0.5	-0.7	No



Checklist #4 - Unbundled Loop - Analog Installation

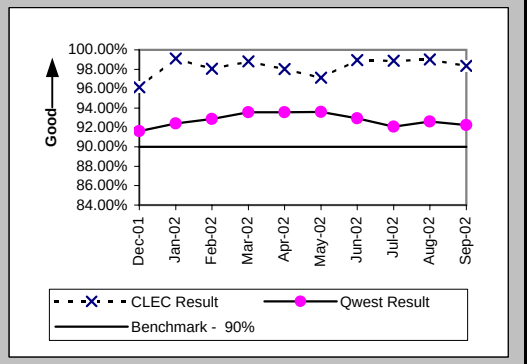
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	968	100	9.68	0	0	29582	2788	10.61	13.41	-0.68	-1.41	No
Jan-02	1652	193	8.56	0	0	27092	2443	11.09	21.32	-1.59	-1.96	No
Feb-02	78	16	4.88	0	0	22404	2073	10.81	16.94	-1.4	-1.85	No
Mar-02	1	1	1.00	0	0	21819	2194	9.94	14.51	-0.62	-1.37	No
Apr-02	5	5	1.00	0	0	21283	2151	9.89	11.83	-1.68	-2.02	No
May-02	4	4	1.00	0	0	21570	2135	10.10	15.20	-1.2	-1.73	No
Jun-02	10	9	1.11	0	0	17359	1889	9.19	20.72	-1.17	-1.71	No
Jul-02	22	6	3.67	0	0	21209	2284	9.29	10.55	-1.3	-1.79	No
Aug-02	17	6	2.83	0	0	22644	2427	9.33	11.78	-1.35	-1.82	No
Sep-02	75	9	8.33	0	0	16972	1905	8.91	14.70	-0.12	-1.07	No



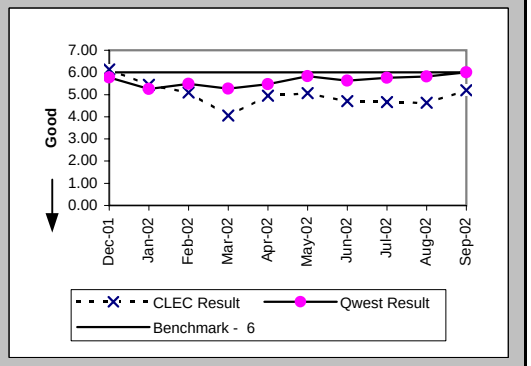
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3337	3471	96.14%	131	7	22523	24581	91.63%	27.70%	-8.98	-6.46	No
Jan-02	4731	4773	99.12%	47	7	24680	26703	92.42%	26.46%	-16.1	-10.79	No
Feb-02	3469	3538	98.05%	5	7	21468	23113	92.88%	25.71%	-11.13	-7.77	No
Mar-02	5821	5890	98.83%	9	4	23451	25063	93.57%	24.53%	-14.81	-10	No
Apr-02	5867	5985	98.03%	8	2	23053	24641	93.56%	24.55%	-12.64	-8.69	No
May-02	5404	5563	97.14%	3	1	25124	26841	93.60%	24.47%	-9.82	-6.97	No
Jun-02	3708	3748	98.93%	1	2	22880	24615	92.95%	25.60%	-13.33	-9.1	No
Jul-02	4611	4663	98.88%	2	2	23518	25540	92.08%	27.00%	-15.82	-10.62	No
Aug-02	8433	8518	99.00%	2	6	24920	26907	92.62%	26.15%	-19.64	-12.94	No
Sep-02	5140	5226	98.35%	1	3	22901	24827	92.24%	26.75%	-15.01	-10.13	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

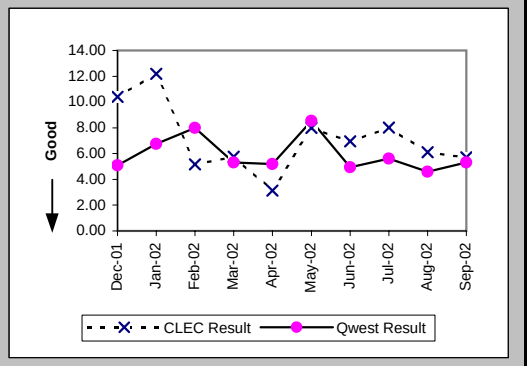
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9731	1586	6.14	2019	7	142763	24735	5.77	12.38	1.13	-0.31	Yes
Jan-02	12650	2325	5.44	2496	7	141329	26876	5.26	11.45	0.74	-0.55	No
Feb-02	6903	1354	5.10	2190	7	127611	23254	5.49	14.43	-0.97	-1.59	No
Mar-02	14217	3498	4.06	2401	4	132861	25195	5.27	10.84	-6.18	-4.76	No
Apr-02	13697	2766	4.95	3229	2	135616	24804	5.47	8.06	-3.19	-2.94	No
May-02	10500	2070	5.07	3496	1	157490	27011	5.83	11.96	-2.78	-2.69	No
Jun-02	11728	2496	4.70	1253	2	139885	24833	5.63	7.08	-6.28	-4.82	No
Jul-02	11101	2380	4.66	2285	2	147697	25659	5.76	9.33	-5.46	-4.32	No
Aug-02	12571	2710	4.64	5810	6	157202	27040	5.81	6.66	-8.75	-6.32	No
Sep-02	10888	2096	5.19	3136	3	150154	24998	6.01	9.66	-3.69	-3.25	No



Checklist #4 - Unbundled Loop - Analog Installation

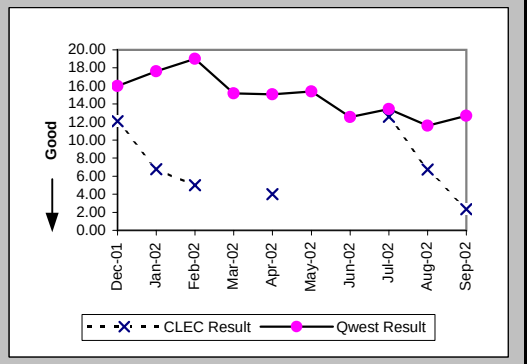
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2390	230	10.39	15	1	4197	823	5.10	16.15	4.39	1.67	Yes
Jan-02	865	71	12.18	10	1	6590	976	6.75	24.17	1.51	-0.08	No
Feb-02	361	70	5.16	5	3	6218	778	7.99	33.84	-0.67	-1.41	No
Mar-02	414	72	5.75	7	0	3676	694	5.30	22.37	0.76	-0.54	No
Apr-02	371	119	3.12	5	1	3419	658	5.20	15.58	-1.34	-1.81	No
May-02	1279	160	7.99	2	0	5940	696	8.53	46.84	-0.13	-1.08	No
Jun-02	278	40	6.95	1	0	3265	659	4.95	10.77	1.03	-0.38	No
Jul-02	449	56	8.02	2	0	4182	746	5.61	29.00	1.45	-0.12	No
Aug-02	512	84	6.10	2	1	3140	684	4.59	7.63	1.57	-0.04	No
Sep-02	416	73	5.70	19	0	4219	794	5.31	8.90	0.42	-0.74	No



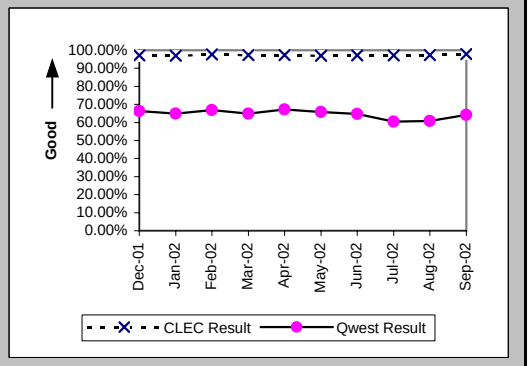
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	314	26	12.08	0	0	20158	1261	15.99	43.90	-0.45	-1.27	No
Jan-02	61	9	6.78	0	1	19283	1094	17.63	49.48	-0.66	-1.4	No
Feb-02	5	1	5.00	0	0	17131	901	19.01	59.80	-0.23	-1.14	No
Mar-02						14200	935	15.19	48.35			
Apr-02	8	2	4.00	0	0	14393	955	15.07	24.20	-0.65	-1.39	No
May-02						16077	1045	15.38	34.51			
Jun-02						13751	1094	12.57	19.34			
Jul-02	63	5	12.60	0	0	17548	1305	13.45	23.51	-0.08	-1.05	No
Aug-02	27	4	6.75	0	0	15364	1326	11.59	14.80	-0.65	-1.4	No
Sep-02	7	3	2.33	0	0	15678	1234	12.71	35.48	-0.51	-1.31	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

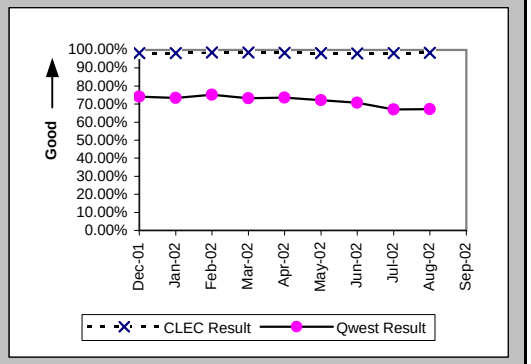
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22168	22814	97.17%	0	18	75321	113493	66.37%	47.25%	-89.86	-55.63	No
Jan-02	21849	22520	97.02%	0	2	72488	111652	64.92%	47.72%	-92.08	-56.98	No
Feb-02	19147	19597	97.70%	0	33	73213	109527	66.84%	47.08%	-84.51	-52.38	No
Mar-02	17159	17616	97.41%	0	27	67799	104346	64.98%	47.70%	-83.46	-51.74	No
Apr-02	18631	19134	97.37%	0	16	70953	105672	67.14%	46.97%	-81.91	-50.8	No
May-02	20497	21128	97.01%	0	3	69669	105955	65.75%	47.45%	-87.43	-54.15	No
Jun-02	20988	21604	97.15%	0	4	67258	103869	64.75%	47.77%	-90.68	-56.13	No
Jul-02	21055	21668	97.17%	0	1	61584	101971	60.39%	48.91%	-100.52	-62.11	No
Aug-02	24567	25223	97.40%	0	61	65395	107500	60.83%	48.81%	-107.07	-66.1	No
Sep-02	23929	24461	97.83%	0	0	67699	105427	64.21%	47.94%	-98.8	-61.06	No



Checklist #4 - Unbundled Loop - Analog Installation

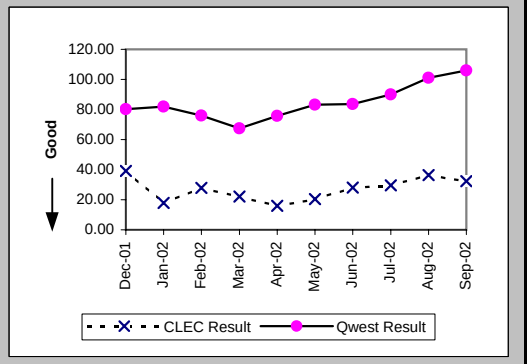
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22398	22814	98.18%	0	18	84096	113493	74.10%	43.81%	-75.75	-47.05	No
Jan-02	22127	22520	98.25%	0	2	82004	111652	73.45%	44.16%	-76.9	-47.75	No
Feb-02	19329	19597	98.63%	0	33	82360	109527	75.20%	43.19%	-69.97	-43.54	No
Mar-02	17363	17616	98.56%	0	27	76390	104346	73.21%	44.29%	-70.29	-43.73	No
Apr-02	18840	19134	98.46%	0	16	77818	105672	73.64%	44.06%	-71.71	-44.6	No
May-02	20739	21128	98.16%	0	3	76445	105955	72.15%	44.83%	-77.01	-47.82	No
Jun-02	21198	21604	98.12%	0	4	73533	103869	70.79%	45.47%	-80.37	-49.86	No
Jul-02	21279	21668	98.20%	0	1	68373	101971	67.05%	47.00%	-88.6	-54.87	No
Aug-02	24799	25223	98.32%	0	61	72329	107500	67.28%	46.92%	-94.55	-58.48	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

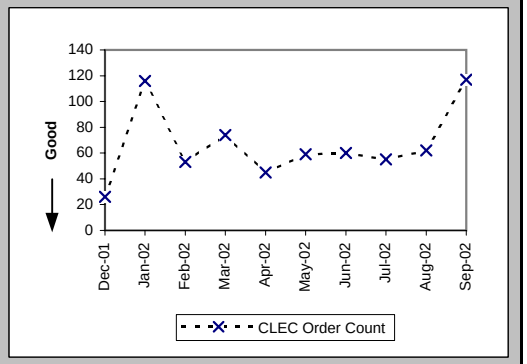
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3839	98	39.17	0	1	403810	5030	80.28	74.21	-5.43	-4.3	No
Jan-02	3737	209	17.88	0	2	403644	4925	81.96	78.44	-11.57	-8.03	No
Feb-02	3344	120	27.87	0	2	398154	5247	75.88	80.60	-6.45	-4.92	No
Mar-02	3724	169	22.04	0	2	434618	6449	67.39	81.87	-7.11	-5.32	No
Apr-02	3611	227	15.91	0	2	454743	6002	75.77	86.96	-10.18	-7.19	No
May-02	3462	170	20.36	0	1	472442	5675	83.25	94.67	-8.53	-6.19	No
Jun-02	3477	124	28.04	0	0	502334	6010	83.58	99.71	-6.14	-4.73	No
Jul-02	4418	149	29.65	0	0	533320	5930	89.94	105.31	-6.9	-5.2	No
Aug-02	4084	112	36.46	0	0	568129	5619	101.11	112.93	-6	-4.65	No
Sep-02	5169	160	32.31	0	2	587689	5545	105.99	118.38	-7.76	-5.72	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

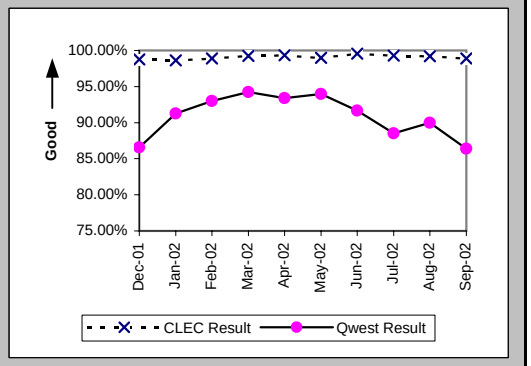
Date	CLEC Order Count
Dec-01	26
Jan-02	116
Feb-02	53
Mar-02	74
Apr-02	45
May-02	59
Jun-02	60
Jul-02	55
Aug-02	62
Sep-02	117



Checklist #4 - Unbundled Loop - Analog Repair

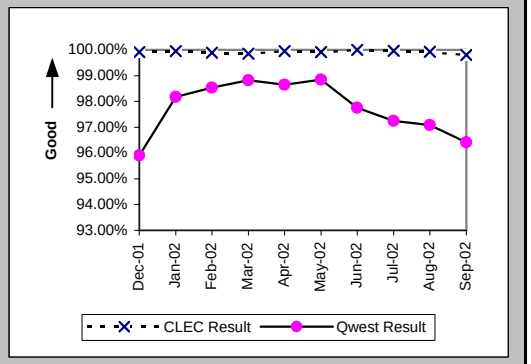
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2136	2163	98.75%	626	0	86839	100302	86.58%	34.09%	-16.43	-10.99	No
Jan-02	2140	2170	98.62%	649	0	84235	92298	91.26%	28.24%	-11.99	-8.29	No
Feb-02	1690	1709	98.89%	459	0	75513	81208	92.99%	25.54%	-9.45	-6.75	No
Mar-02	1866	1880	99.26%	459	0	82531	87583	94.23%	23.31%	-9.24	-6.62	No
Apr-02	2002	2015	99.35%	538	0	82006	87804	93.40%	24.83%	-10.65	-7.47	No
May-02	2101	2123	98.96%	529	0	86776	92350	93.96%	23.81%	-9.56	-6.81	No
Jun-02	2117	2126	99.58%	678	0	90006	98180	91.67%	27.63%	-13.05	-8.93	No
Jul-02	2466	2484	99.28%	822	0	110296	124582	88.53%	31.86%	-16.64	-11.12	No
Aug-02	2512	2532	99.21%	828	0	104802	116496	89.96%	30.05%	-15.32	-10.31	No
Sep-02	2204	2229	98.88%	802	0	92300	106843	86.39%	34.29%	-17.02	-11.35	No



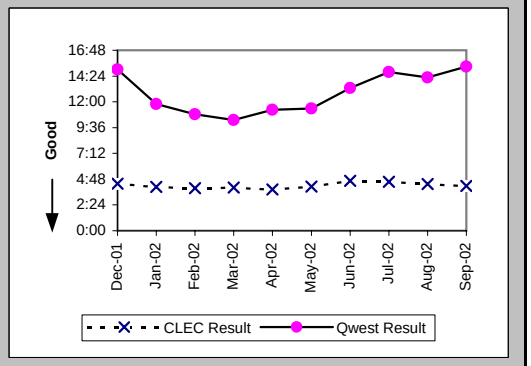
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2189	2191	99.91%	626	0	145016	151205	95.91%	19.81%	-9.39	-6.71	No
Jan-02	2240	2241	99.96%	649	0	141626	144265	98.17%	13.40%	-6.26	-4.8	No
Feb-02	1760	1762	99.89%	459	0	124133	125977	98.54%	12.01%	-4.69	-3.85	No
Mar-02	1933	1936	99.85%	459	0	132020	133587	98.83%	10.77%	-4.13	-3.51	No
Apr-02	2071	2072	99.95%	538	0	132693	134513	98.65%	11.55%	-5.1	-4.1	No
May-02	2219	2221	99.91%	529	0	137114	138719	98.84%	10.69%	-4.66	-3.84	No
Jun-02	2375	2375	100.00%	678	0	139166	142359	97.76%	14.81%	-7.32	-5.45	No
Jul-02	2742	2743	99.96%	822	0	164975	169646	97.25%	16.36%	-8.63	-6.24	No
Aug-02	2781	2783	99.93%	828	0	155033	159692	97.08%	16.83%	-8.84	-6.38	No
Sep-02	2568	2573	99.81%	802	0	141567	146828	96.42%	18.59%	-9.17	-6.57	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

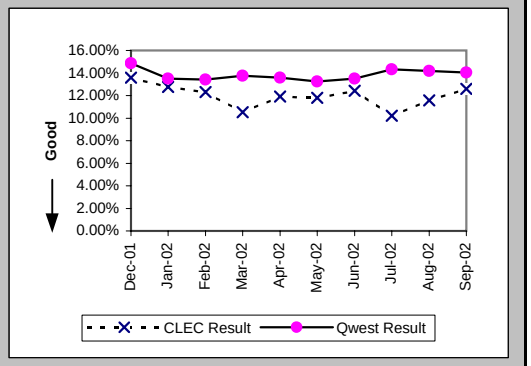
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9579:20	2191	4:22	626	0	2269875:29	151205	15:01	43:34	-11.35	-7.9	No
Jan-02	9102:55	2241	4:04	649	0	1702709:38	144265	11:48	15:23	-23.64	-15.37	No
Feb-02	6953:29	1762	3:57	459	0	1363909:39	125977	10:50	13:12	-21.72	-14.21	No
Mar-02	7796:07	1936	4:02	459	0	1378964:14	133587	10:19	12:23	-22.22	-14.51	No
Apr-02	7960:24	2072	3:51	538	0	1513288:52	134513	11:15	13:33	-24.7	-16.01	No
May-02	9110:42	2221	4:06	529	0	1577597:17	138719	11:22	12:34	-27.03	-17.44	No
Jun-02	10989:32	2375	4:38	678	0	1889870:19	142359	13:17	14:08	-29.59	-18.99	No
Jul-02	12493:17	2743	4:33	822	0	2507802:45	169646	14:47	26:16	-20.23	-13.3	No
Aug-02	12120:04	2783	4:21	828	0	2277430:14	159692	14:16	16:01	-32.34	-20.66	No
Sep-02	10727:42	2573	4:10	802	0	2244977:41	146828	15:17	18:12	-30.72	-19.68	No



Checklist #4 - Unbundled Loop - Analog Repair

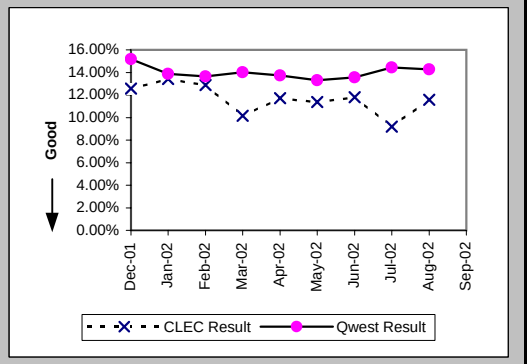
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	298	2191	13.60%	626	0	23201	156058	14.87%	35.58%	-1.65	-2.01	No
Jan-02	286	2241	12.76%	649	0	20015	148139	13.51%	34.18%	-1.03	-1.63	No
Feb-02	217	1762	12.32%	459	0	17277	128857	13.41%	34.07%	-1.34	-1.81	No
Mar-02	204	1936	10.54%	459	0	18778	136418	13.77%	34.45%	-4.09	-3.49	No
Apr-02	247	2072	11.92%	538	0	18684	137448	13.59%	34.27%	-2.21	-2.34	No
May-02	262	2221	11.80%	529	0	18796	141729	13.26%	33.92%	-2.02	-2.23	No
Jun-02	295	2375	12.42%	678	0	19690	145840	13.50%	34.17%	-1.53	-1.93	No
Jul-02	280	2743	10.21%	822	0	24941	174066	14.33%	35.04%	-6.11	-4.72	No
Aug-02	322	2783	11.57%	828	0	23252	163976	14.18%	34.88%	-3.91	-3.38	No
Sep-02	324	2573	12.59%	802	0	21219	151039	14.05%	34.75%	-2.11	-2.28	No



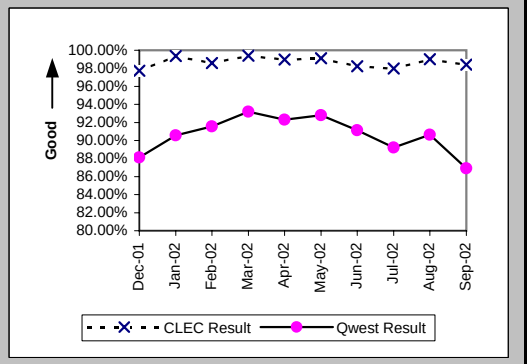
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	181	1440	12.57%	626	0	18422	121289	15.19%	35.89%	-2.75	-2.67	No
Jan-02	189	1408	13.42%	649	0	15479	111616	13.87%	34.56%	-0.48	-1.29	No
Feb-02	143	1111	12.87%	459	0	13110	96152	13.63%	34.32%	-0.74	-1.45	No
Mar-02	123	1210	10.17%	459	0	14571	103946	14.02%	34.72%	-3.84	-3.33	No
Apr-02	156	1332	11.71%	538	0	15025	109539	13.72%	34.40%	-2.11	-2.29	No
May-02	170	1496	11.36%	529	0	15377	115670	13.29%	33.95%	-2.18	-2.33	No
Jun-02	198	1676	11.81%	678	0	16345	120610	13.55%	34.23%	-2.06	-2.26	No
Jul-02	171	1858	9.20%	822	0	20930	144861	14.45%	35.16%	-6.39	-4.88	No
Aug-02	225	1943	11.58%	828	0	19453	136400	14.26%	34.97%	-3.36	-3.04	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

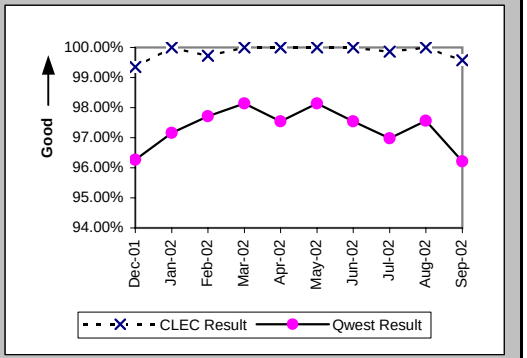
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	301	308	97.73%	88	18	24131	27384	88.12%	32.35%	-5.18	-4.15	No
Jan-02	305	307	99.35%	107	2	22689	25049	90.58%	29.21%	-5.23	-4.18	No
Feb-02	350	355	98.59%	96	33	20522	22414	91.56%	27.80%	-4.73	-3.88	No
Mar-02	326	328	99.39%	86	27	23156	24852	93.18%	25.22%	-4.43	-3.7	No
Apr-02	482	487	98.97%	90	16	26075	28248	92.31%	26.65%	-5.47	-4.33	No
May-02	558	563	99.11%	126	3	28925	31171	92.79%	25.86%	-5.75	-4.49	No
Jun-02	663	675	98.22%	184	4	32123	35243	91.15%	28.41%	-6.41	-4.9	No
Jul-02	635	648	97.99%	178	1	37795	42361	89.22%	31.01%	-7.15	-5.34	No
Aug-02	811	819	99.02%	224	61	35118	38747	90.63%	29.14%	-8.15	-5.96	No
Sep-02	619	629	98.41%	234	0	29812	34298	86.92%	33.72%	-8.47	-6.15	No



Checklist #4 - Unbundled Loop - Analog Repair

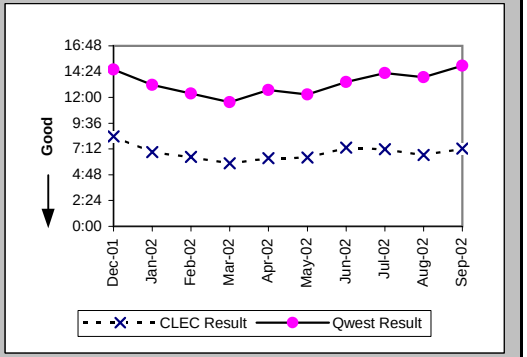
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	306	308	99.35%	88	18	40588	42162	96.27%	18.96%	-2.84	-2.73	No
Jan-02	311	311	100.00%	107	2	39292	40441	97.16%	16.61%	-3	-2.83	No
Feb-02	360	361	99.72%	96	33	34919	35738	97.71%	14.96%	-2.55	-2.55	No
Mar-02	361	361	100.00%	86	27	38412	39140	98.14%	13.51%	-2.6	-2.58	No
Apr-02	506	506	100.00%	90	16	42290	43356	97.54%	15.49%	-3.55	-3.16	No
May-02	595	595	100.00%	126	3	45555	46419	98.14%	13.52%	-3.34	-3.03	No
Jun-02	729	729	100.00%	184	4	48640	49864	97.55%	15.47%	-4.25	-3.59	No
Jul-02	718	719	99.86%	178	1	56084	57833	96.98%	17.13%	-4.49	-3.73	No
Aug-02	879	879	100.00%	224	61	52267	53571	97.57%	15.41%	-4.64	-3.82	No
Sep-02	707	710	99.58%	234	0	45541	47332	96.22%	19.08%	-4.66	-3.83	No



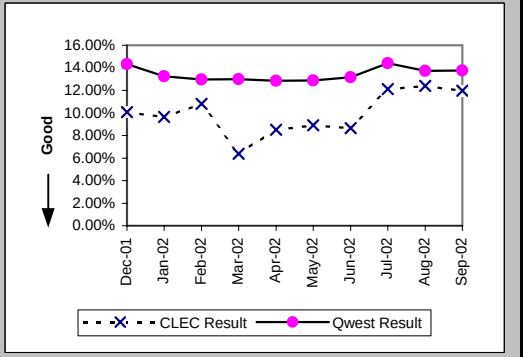
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2583:59	308	8:23	88	18	615271:39	42162	14:36	25:07	-4.32	-3.63	No
Jan-02	2150:41	311	6:55	107	2	532326:37	40441	13:10	17:13	-6.37	-4.88	No
Feb-02	2332:14	361	6:28	96	33	442029:49	35738	12:22	16:12	-6.9	-5.19	No
Mar-02	2117:28	361	5:52	86	27	452842:06	39140	11:34	20:18	-5.31	-4.23	No
Apr-02	3213:15	506	6:21	90	16	550419:10	43356	12:42	16:52	-8.41	-6.11	No
May-02	3811:20	595	6:24	126	3	569374:24	46419	12:16	13:58	-10.17	-7.18	No
Jun-02	5330:10	729	7:19	184	4	669824:24	49864	13:26	14:58	-10.96	-7.66	No
Jul-02	5154:35	719	7:10	178	1	824647:55	57833	14:16	15:04	-12.54	-8.62	No
Aug-02	5852:27	879	6:39	224	61	743887:06	53571	13:53	15:11	-14	-9.51	No
Sep-02	5138:08	710	7:14	234	0	707651:58	47332	14:57	16:02	-12.73	-8.74	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

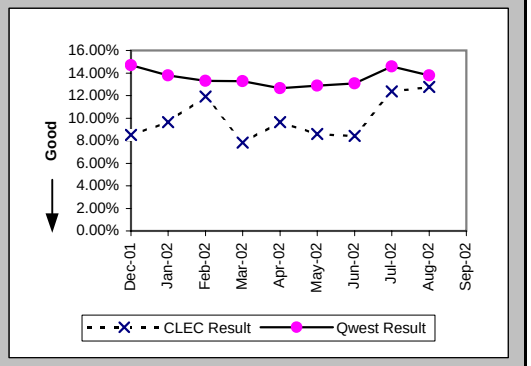
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	308	10.06%	88	18	6165	43011	14.33%	35.04%	-2.13	-2.3	No
Jan-02	30	311	9.65%	107	2	5446	41134	13.24%	33.89%	-1.86	-2.13	No
Feb-02	39	361	10.80%	96	33	4706	36302	12.96%	33.59%	-1.22	-1.74	No
Mar-02	23	361	6.37%	86	27	5160	39722	12.99%	33.62%	-3.72	-3.26	No
Apr-02	43	506	8.50%	90	16	5640	43916	12.84%	33.46%	-2.9	-2.77	No
May-02	53	595	8.91%	126	3	6066	47076	12.89%	33.50%	-2.88	-2.75	No
Jun-02	63	729	8.64%	184	4	6668	50653	13.16%	33.81%	-3.59	-3.18	No
Jul-02	87	719	12.10%	178	1	8469	58796	14.40%	35.11%	-1.75	-2.06	No
Aug-02	109	879	12.40%	224	61	7489	54509	13.74%	34.43%	-1.14	-1.7	No
Sep-02	85	710	11.97%	234	0	6633	48187	13.77%	34.45%	-1.38	-1.84	No



Checklist #4 - Unbundled Loop - Analog Repair

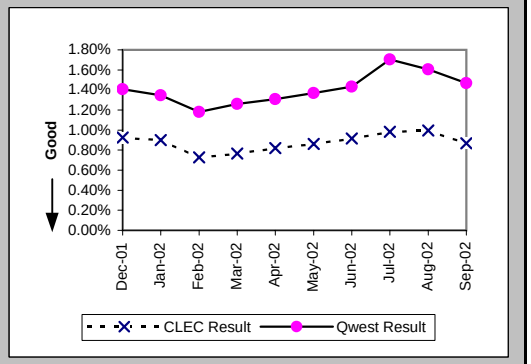
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	235	8.51%	88	18	4814	32763	14.69%	35.40%	-2.67	-2.62	No
Jan-02	22	228	9.65%	107	2	4182	30336	13.79%	34.47%	-1.8	-2.1	No
Feb-02	30	252	11.90%	96	33	3533	26557	13.30%	33.96%	-0.65	-1.4	No
Mar-02	20	255	7.84%	86	27	3941	29666	13.28%	33.94%	-2.55	-2.55	No
Apr-02	36	373	9.65%	90	16	4440	35055	12.67%	33.26%	-1.74	-2.06	No
May-02	39	454	8.59%	126	3	4915	38190	12.87%	33.49%	-2.71	-2.65	No
Jun-02	48	569	8.44%	184	4	5504	42047	13.09%	33.73%	-3.27	-2.99	No
Jul-02	66	533	12.38%	178	1	7100	48735	14.57%	35.28%	-1.42	-1.86	No
Aug-02	84	658	12.77%	224	61	6231	45166	13.80%	34.49%	-0.76	-1.46	No
Sep-02												



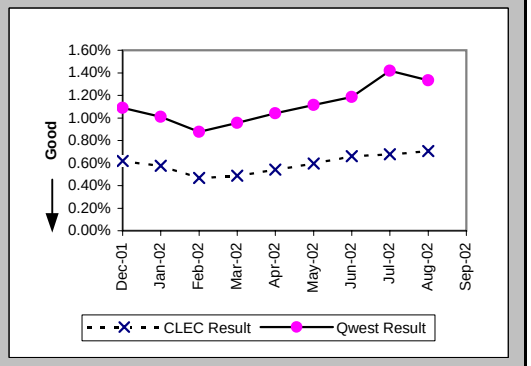
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2499	270468	0.92%	714	18	199069	14128582	1.41%	11.79%	-21.2	-13.89	No
Jan-02	2552	284032	0.90%	756	2	189273	14064648	1.35%	11.52%	-20.48	-13.45	No
Feb-02	2123	292001	0.73%	555	33	165159	13985013	1.18%	10.80%	-22.47	-14.66	No
Mar-02	2297	300165	0.77%	545	27	176140	13955969	1.26%	11.16%	-24.13	-15.67	No
Apr-02	2578	314294	0.82%	628	16	181364	13871941	1.31%	11.36%	-23.78	-15.45	No
May-02	2816	326601	0.86%	655	3	188805	13793902	1.37%	11.62%	-24.62	-15.97	No
Jun-02	3104	339003	0.92%	862	4	196493	13708111	1.43%	11.89%	-25.05	-16.23	No
Jul-02	3462	352087	0.98%	1000	1	232862	13661667	1.70%	12.94%	-32.64	-20.85	No
Aug-02	3662	367791	1.00%	1052	61	218485	13618333	1.60%	12.56%	-28.99	-18.63	No
Sep-02	3283	377702	0.87%	1036	0	199226	13573970	1.47%	12.03%	-30.17	-19.34	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

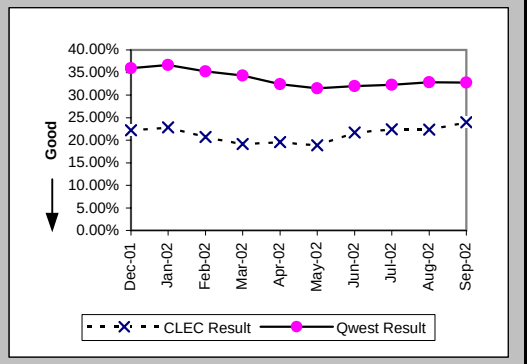
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1675	270468	0.62%	714	18	154052	14128582	1.09%	10.38%	-23.37	-15.21	No
Jan-02	1636	284032	0.58%	756	2	141952	14064648	1.01%	10.00%	-22.87	-14.91	No
Feb-02	1363	292001	0.47%	555	33	122709	13985013	0.88%	9.33%	-23.55	-15.32	No
Mar-02	1465	300165	0.49%	545	27	133612	13955969	0.96%	9.74%	-26.13	-16.88	No
Apr-02	1705	314294	0.54%	628	16	144594	13871941	1.04%	10.16%	-27.28	-17.59	No
May-02	1950	326601	0.60%	655	3	153860	13793902	1.12%	10.50%	-27.88	-17.95	No
Jun-02	2245	339003	0.66%	862	4	162657	13708111	1.19%	10.83%	-27.85	-17.93	No
Jul-02	2391	352087	0.68%	1000	1	193596	13661667	1.42%	11.82%	-36.58	-23.24	No
Aug-02	2601	367791	0.71%	1052	61	181566	13618333	1.33%	11.47%	-32.67	-20.86	No
Sep-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

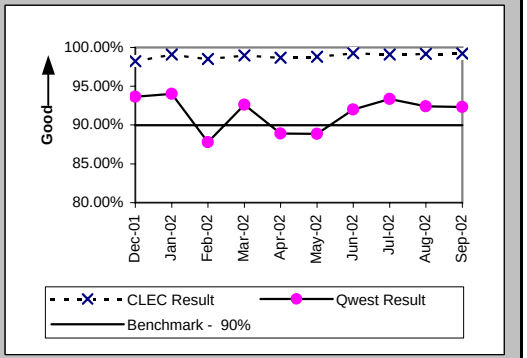
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	714	3213	22.22%	0	18	111619	310688	35.93%	47.98%	-16.11	-10.79	No
Jan-02	756	3308	22.85%	0	2	109681	298954	36.69%	48.20%	-16.42	-10.98	No
Feb-02	555	2678	20.72%	0	33	89958	255117	35.26%	47.78%	-15.66	-10.52	No
Mar-02	545	2842	19.18%	0	27	92031	268171	34.32%	47.48%	-16.91	-11.28	No
Apr-02	628	3206	19.59%	0	16	86886	268250	32.39%	46.80%	-15.4	-10.36	No
May-02	655	3471	18.87%	0	3	86780	275585	31.49%	46.45%	-15.91	-10.67	No
Jun-02	862	3966	21.73%	0	4	92452	288945	32.00%	46.65%	-13.76	-9.37	No
Jul-02	1000	4462	22.41%	0	1	110889	343751	32.26%	46.75%	-13.98	-9.5	No
Aug-02	1052	4714	22.32%	0	61	106875	325360	32.85%	46.97%	-15.29	-10.29	No
Sep-02	1036	4319	23.99%	0	0	97058	296284	32.76%	46.93%	-12.19	-8.41	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

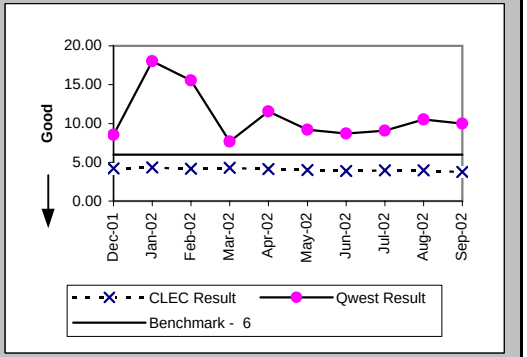
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	829	844	98.22%	21	2	1342	1433	93.65%	24.39%	-4.32	-3.63	No
Jan-02	770	777	99.10%	24	6	3691	3925	94.04%	23.68%	-5.44	-4.31	No
Feb-02	985	1000	98.50%	8	2	1853	2111	87.78%	32.75%	-8.53	-6.18	No
Mar-02	1062	1073	98.97%	4	4	1572	1697	92.63%	26.12%	-6.22	-4.78	No
Apr-02	909	921	98.70%	2	2	1675	1884	88.91%	31.41%	-7.75	-5.71	No
May-02	899	910	98.79%	3	0	1430	1609	88.88%	31.44%	-7.6	-5.62	No
Jun-02	782	788	99.24%	5	0	1453	1579	92.02%	27.10%	-6.11	-4.71	No
Jul-02	779	786	99.11%	3	2	1477	1582	93.36%	24.89%	-5.29	-4.22	No
Aug-02	849	856	99.18%	3	2	936	1013	92.40%	26.50%	-5.51	-4.35	No
Sep-02	909	916	99.24%	4	1	1131	1225	92.33%	26.62%	-5.94	-4.61	No



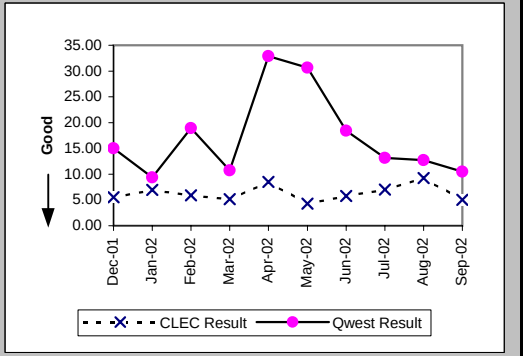
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2886	685	4.21	184	2	12488	1462	8.54	10.27	-9.1	-6.53	No
Jan-02	2593	602	4.31	198	6	70910	3933	18.03	15.35	-20.43	-13.42	No
Feb-02	2771	666	4.16	348	2	35185	2265	15.53	16.33	-15.8	-10.6	No
Mar-02	3384	790	4.28	291	4	12418	1624	7.65	7.89	-9.83	-6.98	No
Apr-02	3040	740	4.11	191	2	20678	1792	11.54	20.36	-8.35	-6.08	No
May-02	3040	764	3.98	158	0	14144	1540	9.18	14.66	-8.02	-5.88	No
Jun-02	2666	691	3.86	103	0	13622	1562	8.72	11.04	-9.64	-6.86	No
Jul-02	2814	709	3.97	89	2	14081	1555	9.06	10.10	-11.11	-7.76	No
Aug-02	2999	755	3.97	107	2	10369	987	10.51	8.77	-15.42	-10.37	No
Sep-02	3173	846	3.75	79	1	12038	1205	9.99	10.26	-13.56	-9.24	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

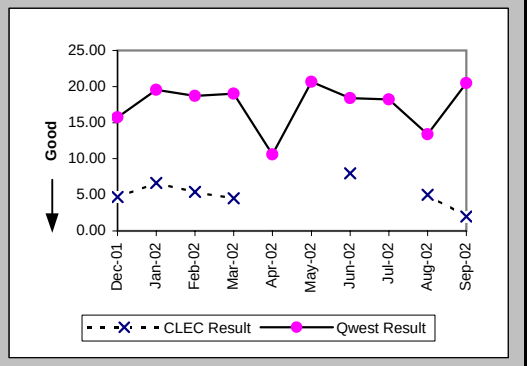
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	127	23	5.52	7	0	1953	130	15.02	40.98	-1.02	-1.62	No
Jan-02	187	27	6.93	5	2	3690	395	9.34	17.44	-0.7	-1.42	No
Feb-02	147	25	5.88	7	0	5087	269	18.91	18.74	-3.32	-3.02	No
Mar-02	82	16	5.12	3	0	1399	130	10.76	12.59	-1.69	-2.03	No
Apr-02	119	14	8.50	2	1	7070	215	32.88	32.18	-2.75	-2.67	No
May-02	60	14	4.29	3	0	4964	162	30.64	32.05	-2.95	-2.79	No
Jun-02	52	9	5.78	5	0	2449	133	18.41	21.79	-1.68	-2.02	No
Jul-02	77	11	7.00	3	0	1423	108	13.18	16.37	-1.19	-1.72	No
Aug-02	83	9	9.22	3	0	891	70	12.73	12.02	-0.82	-1.5	No
Sep-02	35	7	5.00	4	0	910	87	10.46	14.06	-0.99	-1.6	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

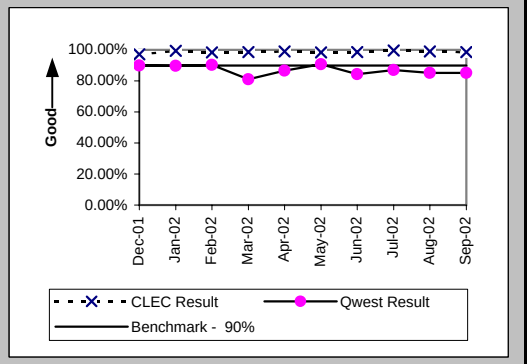
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	16	4.69	0	0	582	37	15.73	17.66	-2.09	-2.27	No
Jan-02	40	6	6.67	0	0	860	44	19.55	25.85	-1.15	-1.7	No
Feb-02	27	5	5.40	0	0	468	25	18.72	10.44	-2.6	-2.58	No
Mar-02	9	2	4.50	0	0	114	6	19.00	24.23	-0.73	-1.45	No
Apr-02						106	10	10.60	10.01			
May-02						516	25	20.64	48.70			
Jun-02	8	1	8.00	0	0	147	8	18.38	18.72	-0.52	-1.32	No
Jul-02						182	10	18.20	16.79			
Aug-02	5	1	5.00	0	0	174	13	13.38	11.71	-0.69	-1.42	No
Sep-02	2	1	2.00	0	0	266	13	20.46	39.04	-0.46	-1.28	No



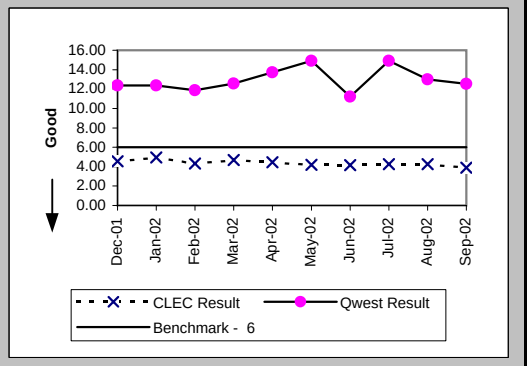
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	334	344	97.09%	14	1	297	330	90.00%	30.00%	-3.07	-2.87	No
Jan-02	699	704	99.29%	21	2	315	351	89.74%	30.34%	-4.82	-3.93	No
Feb-02	553	562	98.40%	3	1	472	523	90.25%	29.67%	-4.52	-3.75	No
Mar-02	578	587	98.47%	2	1	344	424	81.13%	39.13%	-6.95	-5.23	No
Apr-02	397	401	99.00%	0	1	342	395	86.58%	34.08%	-5.14	-4.13	No
May-02	400	407	98.28%	9	0	418	461	90.67%	29.08%	-3.85	-3.34	No
Jun-02	393	399	98.50%	1	0	294	349	84.24%	36.44%	-5.34	-4.25	No
Jul-02	406	408	99.51%	2	0	295	339	87.02%	33.61%	-5.06	-4.07	No
Aug-02	393	397	98.99%	3	1	286	336	85.12%	35.59%	-5.26	-4.2	No
Sep-02	421	427	98.59%	2	1	401	471	85.14%	35.57%	-5.66	-4.44	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

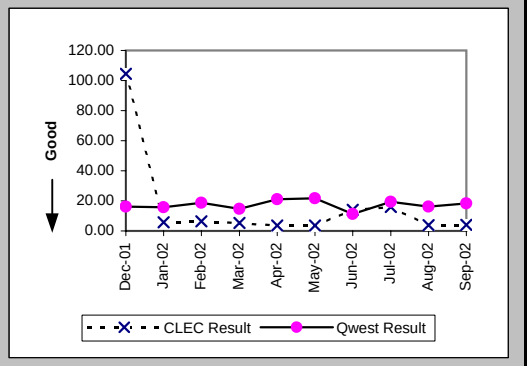
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1028	226	4.55	131	1	4108	332	12.37	15.49	-5.86	-4.56	No
Jan-02	2150	434	4.95	299	2	4443	359	12.38	13.00	-8	-5.86	No
Feb-02	1035	239	4.33	339	1	6130	517	11.86	12.22	-7.88	-5.79	No
Mar-02	1670	356	4.69	246	1	5377	428	12.56	12.35	-8.89	-6.4	No
Apr-02	1131	253	4.47	154	1	5397	393	13.73	19.47	-5.9	-4.59	No
May-02	1307	313	4.18	110	0	7013	470	14.92	13.06	-11.28	-7.86	No
Jun-02	1367	328	4.17	77	0	3896	347	11.23	10.01	-9.16	-6.57	No
Jul-02	1298	306	4.24	114	0	5081	341	14.90	20.70	-6.54	-4.98	No
Aug-02	1306	306	4.27	106	1	4294	330	13.01	28.86	-3.82	-3.32	No
Sep-02	1399	361	3.88	74	1	5933	474	12.52	27.36	-4.52	-3.75	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

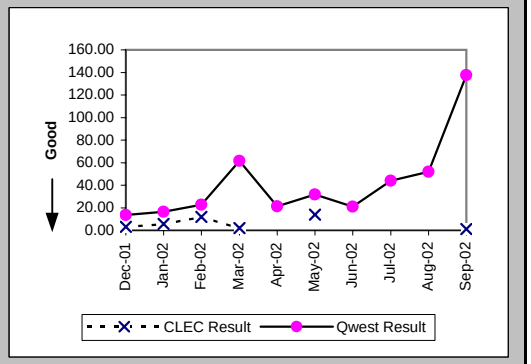
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2715	26	104.42	3	0	601	37	16.24	21.90	0.24	-0.86	No
Jan-02	99	17	5.82	7	0	633	40	15.82	16.11	-2.14	-2.3	No
Feb-02	121	19	6.37	2	1	989	53	18.66	21.62	-2.13	-2.29	No
Mar-02	94	18	5.22	2	0	1254	85	14.75	15.48	-2.37	-2.44	No
Apr-02	26	7	3.71	0	0	1072	51	21.02	45.00	-0.95	-1.58	No
May-02	18	5	3.60	9	0	910	42	21.67	22.23	-1.72	-2.04	No
Jun-02	98	7	14.00	1	0	667	59	11.31	12.59	0.61	-0.63	No
Jul-02	48	3	16.00	1	0	968	50	19.36	40.89	-0.14	-1.08	No
Aug-02	15	4	3.75	3	0	682	42	16.24	15.80	-1.51	-1.92	No
Sep-02	28	7	4.00	2	0	1324	72	18.39	29.97	-1.21	-1.74	No



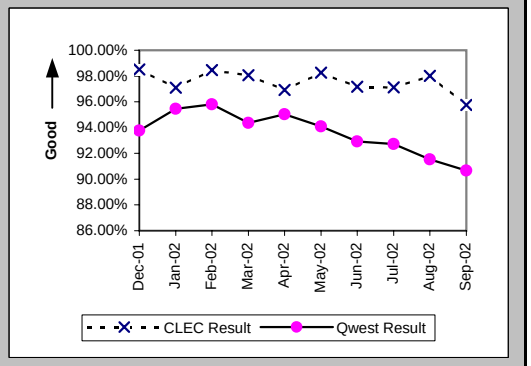
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	3	3.00	0	0	230	17	13.53	10.50	-1.6	-1.97	No
Jan-02	34	6	5.67	0	0	360	22	16.36	14.05	-1.65	-2	No
Feb-02	12	1	12.00	0	0	91	4	22.75	17.75	-0.54	-1.33	No
Mar-02	2	1	2.00	0	0	493	8	61.62	88.85	-0.63	-1.38	No
Apr-02						149	7	21.29	12.47			
May-02	42	3	14.00	0	0	191	6	31.83	39.99	-0.63	-1.38	No
Jun-02						63	3	21.00	10.00			
Jul-02						132	3	44.00	56.15			
Aug-02						778	15	51.87	120.23			
Sep-02	1	1	1.00	0	0	1239	9	137.67	247.83	-0.52	-1.32	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

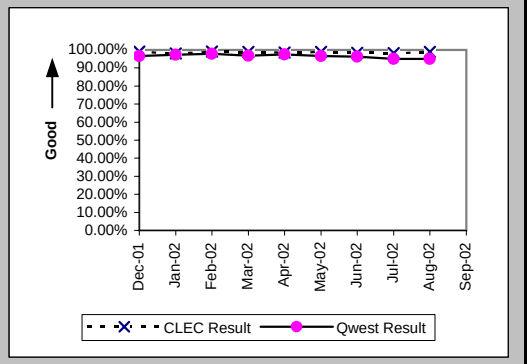
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1255	1274	98.51%	0	0	2005	2138	93.78%	24.15%	-5.53	-4.36	No
Jan-02	1404	1446	97.10%	0	0	3182	3333	95.47%	20.80%	-2.48	-2.51	No
Feb-02	1611	1636	98.47%	0	0	3700	3862	95.81%	20.05%	-4.51	-3.74	No
Mar-02	1675	1708	98.07%	0	0	2447	2593	94.37%	23.05%	-5.15	-4.13	No
Apr-02	1539	1588	96.91%	0	0	2162	2275	95.03%	21.73%	-2.65	-2.61	No
May-02	1416	1441	98.27%	0	0	2101	2233	94.09%	23.58%	-5.24	-4.19	No
Jun-02	1342	1381	97.18%	0	0	1906	2051	92.93%	25.63%	-4.76	-3.89	No
Jul-02	1284	1322	97.13%	0	0	1835	1979	92.72%	25.97%	-4.77	-3.9	No
Aug-02	1334	1361	98.02%	0	0	1537	1679	91.54%	27.82%	-6.38	-4.88	No
Sep-02	1357	1417	95.77%	0	0	1419	1565	90.67%	29.08%	-4.78	-3.9	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

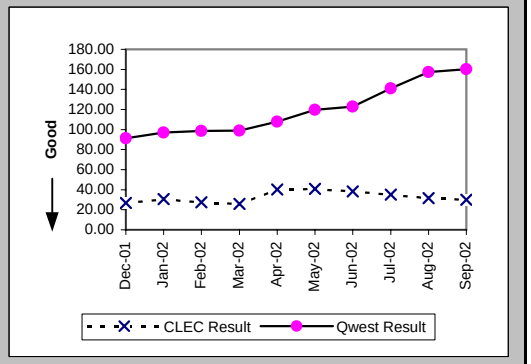
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1263	1274	99.14%	0	0	2065	2138	96.59%	18.16%	-3.97	-3.41	No
Jan-02	1419	1446	98.13%	0	0	3243	3333	97.30%	16.21%	-1.63	-1.99	No
Feb-02	1622	1636	99.14%	0	0	3779	3862	97.85%	14.50%	-3.02	-2.84	No
Mar-02	1690	1708	98.95%	0	0	2512	2593	96.88%	17.40%	-3.82	-3.32	No
Apr-02	1565	1588	98.55%	0	0	2220	2275	97.58%	15.36%	-1.93	-2.17	No
May-02	1425	1441	98.89%	0	0	2157	2233	96.60%	18.13%	-3.74	-3.28	No
Jun-02	1358	1381	98.33%	0	0	1973	2051	96.20%	19.13%	-3.21	-2.95	No
Jul-02	1299	1322	98.26%	0	0	1882	1979	95.10%	21.59%	-4.12	-3.51	No
Aug-02	1346	1361	98.90%	0	0	1595	1679	95.00%	21.80%	-4.91	-3.98	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

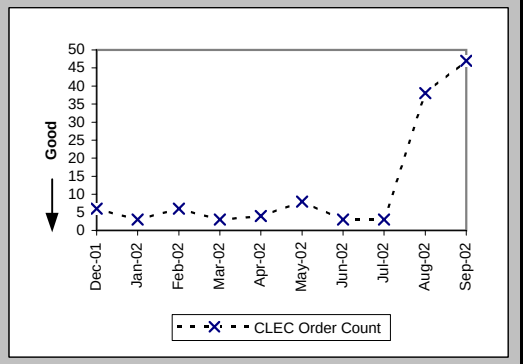
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1287	48	26.81	0	0	49209	540	91.13	124.44	-3.43	-3.09	No
Jan-02	1259	41	30.71	0	0	52546	541	97.13	121.62	-3.37	-3.05	No
Feb-02	1564	57	27.44	0	0	58613	594	98.68	116.44	-4.41	-3.68	No
Mar-02	1583	61	25.95	0	1	62414	631	98.91	107.82	-5.05	-4.07	No
Apr-02	1845	46	40.11	0	0	59917	556	107.76	121.41	-3.63	-3.21	No
May-02	1922	47	40.89	0	0	65188	545	119.61	124.49	-4.16	-3.53	No
Jun-02	2038	53	38.45	0	0	68375	556	122.98	128.56	-4.57	-3.78	No
Jul-02	1686	48	35.12	0	0	75781	537	141.12	132.30	-5.32	-4.23	No
Aug-02	1362	43	31.67	0	0	75525	480	157.34	141.02	-5.6	-4.4	No
Sep-02	1619	54	29.98	0	0	68258	426	160.23	143.09	-6.3	-4.83	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

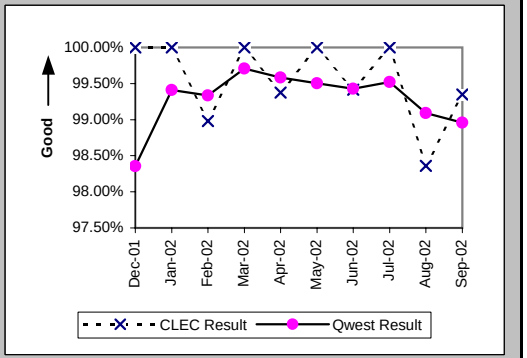
Date	CLEC Order Count
Dec-01	6
Jan-02	3
Feb-02	6
Mar-02	3
Apr-02	4
May-02	8
Jun-02	3
Jul-02	3
Aug-02	38
Sep-02	47



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

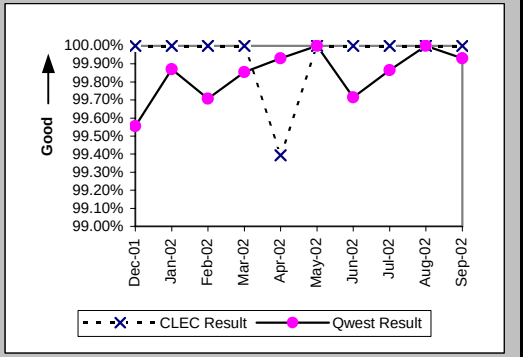
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	111	100.00%	14	0	1316	1338	98.36%	12.72%	-1.31	-1.8	No
Jan-02	113	113	100.00%	24	0	1517	1526	99.41%	7.66%	-0.79	-1.48	No
Feb-02	97	98	98.98%	27	0	1347	1356	99.34%	8.12%	0.43	-0.74	No
Mar-02	120	120	100.00%	27	0	1356	1360	99.71%	5.42%	-0.57	-1.35	No
Apr-02	159	160	99.38%	19	0	1433	1439	99.58%	6.44%	0.39	-0.77	No
May-02	135	135	100.00%	31	0	1404	1411	99.50%	7.03%	-0.78	-1.48	No
Jun-02	170	171	99.42%	22	0	1388	1396	99.43%	7.55%	0.06	-0.96	No
Jul-02	175	175	100.00%	26	0	1456	1463	99.52%	6.90%	-0.87	-1.53	No
Aug-02	180	183	98.36%	43	0	1525	1539	99.09%	9.49%	0.92	-0.44	No
Sep-02	152	153	99.35%	38	0	1427	1442	98.96%	10.15%	-0.45	-1.27	No



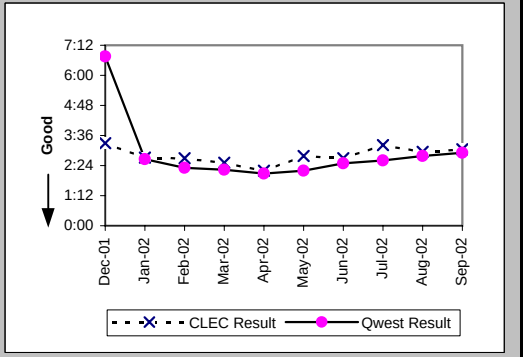
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	112	112	100.00%	14	0	1344	1350	99.56%	6.65%	-0.68	-1.41	No
Jan-02	114	114	100.00%	24	0	1544	1546	99.87%	3.59%	-0.37	-1.23	No
Feb-02	100	100	100.00%	27	0	1364	1368	99.71%	5.40%	-0.52	-1.32	No
Mar-02	123	123	100.00%	27	0	1370	1372	99.85%	3.82%	-0.41	-1.25	No
Apr-02	164	165	99.39%	19	0	1456	1457	99.93%	2.62%	1.31	-0.2	No
May-02	141	141	100.00%	31	0	1424	1424	100.00%	N/A	N/A	N/A	
Jun-02	175	175	100.00%	22	0	1401	1405	99.72%	5.33%	-0.67	-1.41	No
Jul-02	188	188	100.00%	26	0	1479	1481	99.87%	3.67%	-0.47	-1.29	No
Aug-02	199	199	100.00%	43	0	1560	1560	100.00%	N/A	N/A	N/A	
Sep-02	174	174	100.00%	38	0	1463	1464	99.93%	2.61%	-0.33	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

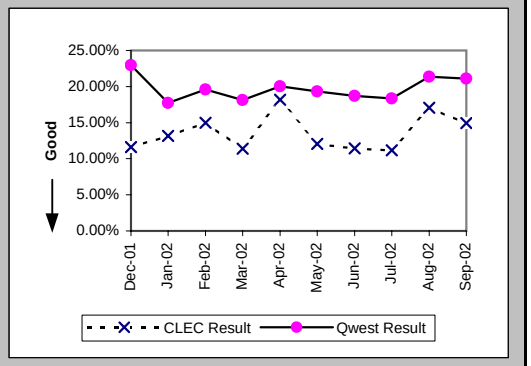
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	370:14	112	3:18	14	0	9122:46	1350	6:45	107:14	-0.33	-1.2	No
Jan-02	309:48	114	2:43	24	0	4100:56	1546	2:39	13:24	0.05	-0.97	No
Feb-02	269:12	100	2:42	27	0	3175:42	1368	2:19	6:33	0.79	-0.52	No
Mar-02	309:41	123	2:31	27	0	3054:34	1372	2:14	4:54	0.63	-0.62	No
Apr-02	361:58	165	2:12	19	0	3037:42	1457	2:05	3:32	0.37	-0.77	No
May-02	392:46	141	2:47	31	0	3122:43	1424	2:12	3:39	1.84	0.12	Yes
Jun-02	473:13	175	2:42	22	0	3496:47	1405	2:29	5:15	0.51	-0.69	No
Jul-02	605:56	188	3:13	26	0	3858:08	1481	2:36	5:27	1.46	-0.11	No
Aug-02	586:00	199	2:57	43	0	4348:45	1560	2:47	4:07	0.51	-0.69	No
Sep-02	531:35	174	3:03	38	0	4267:51	1464	2:55	4:39	0.38	-0.77	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

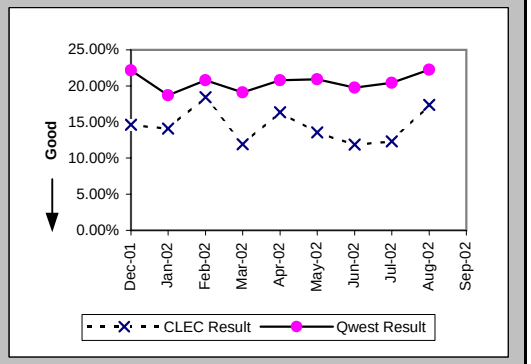
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	112	11.61%	14	0	310	1350	22.96%	42.06%	-2.75	-2.67	No
Jan-02	15	114	13.16%	24	0	274	1546	17.72%	38.19%	-1.23	-1.75	No
Feb-02	15	100	15.00%	27	0	268	1368	19.59%	39.69%	-1.12	-1.68	No
Mar-02	14	123	11.38%	27	0	249	1373	18.14%	38.53%	-1.86	-2.13	No
Apr-02	30	165	18.18%	19	0	292	1458	20.03%	40.02%	-0.56	-1.34	No
May-02	17	141	12.06%	31	0	275	1424	19.31%	39.47%	-2.08	-2.27	No
Jun-02	20	175	11.43%	22	0	263	1405	18.72%	39.01%	-2.33	-2.42	No
Jul-02	21	188	11.17%	26	0	272	1481	18.37%	38.72%	-2.4	-2.46	No
Aug-02	34	199	17.09%	43	0	333	1560	21.35%	40.98%	-1.38	-1.84	No
Sep-02	26	174	14.94%	38	0	309	1464	21.11%	40.81%	-1.88	-2.15	No



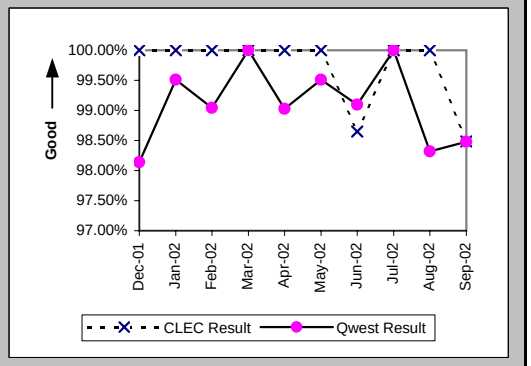
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	82	14.63%	14	0	153	690	22.17%	41.54%	-1.55	-1.94	No
Jan-02	12	85	14.12%	24	0	154	824	18.69%	38.98%	-1.03	-1.63	No
Feb-02	12	65	18.46%	27	0	147	707	20.79%	40.58%	-0.44	-1.27	No
Mar-02	10	84	11.90%	27	0	131	686	19.10%	39.31%	-1.58	-1.96	No
Apr-02	17	104	16.35%	19	0	157	755	20.79%	40.58%	-1.05	-1.64	No
May-02	13	96	13.54%	31	0	161	770	20.91%	40.67%	-1.67	-2.02	No
Jun-02	14	118	11.86%	22	0	159	805	19.75%	39.81%	-2.01	-2.22	No
Jul-02	17	138	12.32%	26	0	172	842	20.43%	40.32%	-2.19	-2.33	No
Aug-02	24	138	17.39%	43	0	200	898	22.27%	41.61%	-1.28	-1.78	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

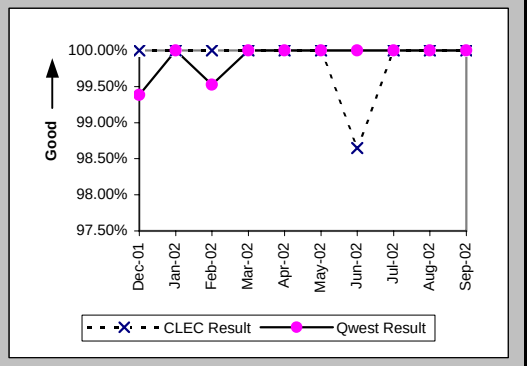
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	12	0	158	161	98.14%	13.52%	-0.76	-1.46	No
Jan-02	48	48	100.00%	10	0	203	204	99.51%	6.98%	-0.44	-1.27	No
Feb-02	38	38	100.00%	8	0	207	209	99.04%	9.74%	-0.56	-1.34	No
Mar-02	62	62	100.00%	10	0	198	198	100.00%	N/A	N/A	N/A	
Apr-02	72	72	100.00%	10	0	203	205	99.02%	9.83%	-0.72	-1.44	No
May-02	65	65	100.00%	8	0	203	204	99.51%	6.98%	-0.49	-1.3	No
Jun-02	73	74	98.65%	10	0	219	221	99.10%	9.47%	0.3	-0.82	No
Jul-02	58	58	100.00%	8	0	263	263	100.00%	N/A	N/A	N/A	
Aug-02	64	64	100.00%	14	0	234	238	98.32%	12.85%	-0.93	-1.56	No
Sep-02	65	66	98.48%	19	0	194	197	98.48%	12.25%	0	-1	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

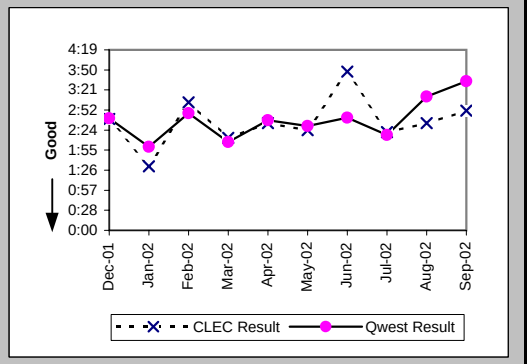
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	12	0	161	162	99.38%	7.83%	-0.43	-1.26	No
Jan-02	48	48	100.00%	10	0	207	207	100.00%	N/A	N/A	N/A	
Feb-02	38	38	100.00%	8	0	209	210	99.52%	6.88%	-0.39	-1.24	No
Mar-02	62	62	100.00%	10	0	198	198	100.00%	N/A	N/A	N/A	
Apr-02	72	72	100.00%	10	0	206	206	100.00%	N/A	N/A	N/A	
May-02	65	65	100.00%	8	0	205	205	100.00%	N/A	N/A	N/A	
Jun-02	73	74	98.65%	10	0	222	222	100.00%	N/A	N/A	-0.28	No
Jul-02	59	59	100.00%	8	0	266	266	100.00%	N/A	N/A	N/A	
Aug-02	64	64	100.00%	14	0	244	244	100.00%	N/A	N/A	N/A	
Sep-02	67	67	100.00%	19	0	202	202	100.00%	N/A	N/A	N/A	



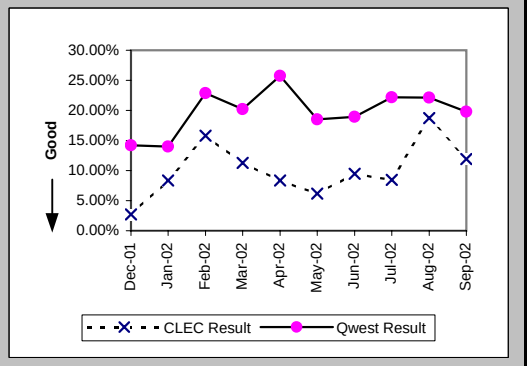
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98:49	37	2:40	12	0	435:39	162	2:41	6:15	-0.02	-1.01	No
Jan-02	73:48	48	1:32	10	0	413:49	207	2:00	3:30	-0.82	-1.5	No
Feb-02	116:15	38	3:04	8	0	589:09	210	2:48	11:40	0.82	-0.5	No
Mar-02	137:29	62	2:13	10	0	417:39	198	2:07	2:36	0.33	-0.8	No
Apr-02	184:21	72	2:34	10	0	541:33	206	2:38	4:42	-0.11	-1.06	No
May-02	156:17	65	2:24	8	0	512:46	205	2:30	4:35	-0.15	-1.09	No
Jun-02	281:25	74	3:48	10	0	599:38	222	2:42	4:01	1.22	-0.26	No
Jul-02	139:06	59	2:21	8	0	609:01	266	2:17	3:04	0.2	-0.88	No
Aug-02	164:39	64	2:34	14	0	780:12	244	3:12	4:54	-0.91	-1.55	No
Sep-02	191:44	67	2:52	19	0	718:53	202	3:34	6:14	-0.79	-1.48	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

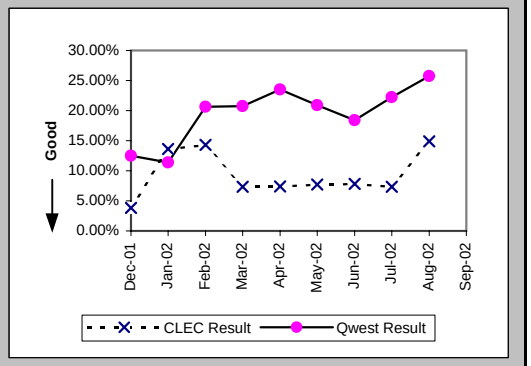
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	37	2.70%	12	0	23	162	14.20%	34.90%	-1.81	-2.1	No
Jan-02	4	48	8.33%	10	0	29	207	14.01%	34.71%	-1.02	-1.62	No
Feb-02	6	38	15.79%	8	0	48	210	22.86%	41.99%	-0.95	-1.58	No
Mar-02	7	62	11.29%	10	0	40	198	20.20%	40.15%	-1.53	-1.93	No
Apr-02	6	72	8.33%	10	0	53	206	25.73%	43.71%	-2.91	-2.77	No
May-02	4	65	6.15%	8	0	38	205	18.54%	38.86%	-2.24	-2.36	No
Jun-02	7	74	9.46%	10	0	42	222	18.92%	39.17%	-1.8	-2.09	No
Jul-02	5	59	8.47%	8	0	59	266	22.18%	41.55%	-2.29	-2.39	No
Aug-02	12	64	18.75%	14	0	54	244	22.13%	41.51%	-0.58	-1.35	No
Sep-02	8	67	11.94%	19	0	40	202	19.80%	39.85%	-1.4	-1.85	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

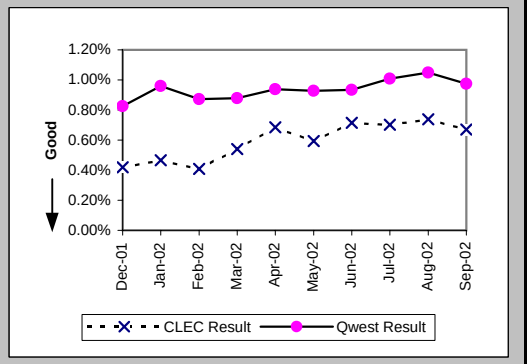
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	26	3.85%	12	0	10	80	12.50%	33.07%	-1.16	-1.7	No
Jan-02	3	22	13.64%	10	0	10	88	11.36%	31.74%	0.27	-0.83	No
Feb-02	4	28	14.29%	8	0	20	97	20.62%	40.46%	-0.73	-1.44	No
Mar-02	3	41	7.32%	10	0	23	111	20.72%	40.53%	-1.81	-2.1	No
Apr-02	4	54	7.41%	10	0	28	119	23.53%	42.42%	-2.32	-2.41	No
May-02	3	39	7.69%	8	0	23	110	20.91%	40.67%	-1.74	-2.06	No
Jun-02	4	51	7.84%	10	0	23	125	18.40%	38.75%	-1.64	-2	No
Jul-02	3	41	7.32%	8	0	30	135	22.22%	41.57%	-2.01	-2.22	No
Aug-02	7	47	14.89%	14	0	35	136	25.74%	43.72%	-1.47	-1.89	No
Sep-02												



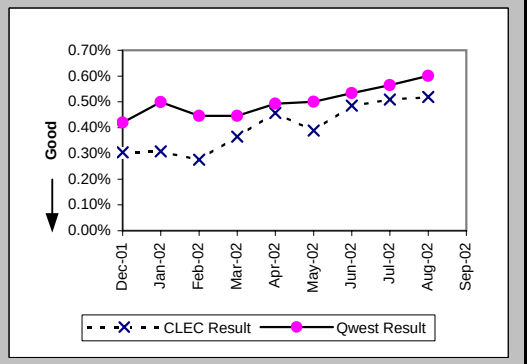
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149	35470	0.42%	26	0	1512	183312	0.82%	9.04%	-7.71	-5.69	No
Jan-02	162	34715	0.47%	34	0	1753	182572	0.96%	9.75%	-8.64	-6.25	No
Feb-02	138	33797	0.41%	35	0	1578	180684	0.87%	9.30%	-8.43	-6.13	No
Mar-02	185	34282	0.54%	37	0	1571	178951	0.88%	9.33%	-6.15	-4.74	No
Apr-02	237	34549	0.69%	29	0	1664	177337	0.94%	9.64%	-4.45	-3.71	No
May-02	206	34710	0.59%	39	0	1629	175766	0.93%	9.58%	-5.92	-4.6	No
Jun-02	249	34843	0.71%	32	0	1628	174155	0.93%	9.62%	-3.9	-3.37	No
Jul-02	247	35139	0.70%	34	0	1747	173170	1.01%	9.99%	-5.23	-4.18	No
Aug-02	263	35628	0.74%	57	0	1804	172135	1.05%	10.18%	-5.23	-4.18	No
Sep-02	241	35948	0.67%	57	0	1666	171131	0.97%	9.82%	-5.32	-4.23	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

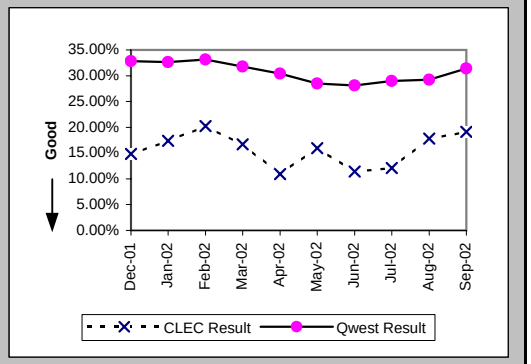
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	35470	0.30%	26	0	770	183312	0.42%	6.47%	-3.08	-2.87	No
Jan-02	107	34715	0.31%	34	0	912	182572	0.50%	7.05%	-4.63	-3.82	No
Feb-02	93	33797	0.28%	35	0	804	180684	0.45%	6.66%	-4.3	-3.62	No
Mar-02	125	34282	0.36%	37	0	797	178951	0.45%	6.66%	-2.06	-2.25	No
Apr-02	158	34549	0.46%	29	0	874	177337	0.49%	7.00%	-0.86	-1.52	No
May-02	135	34710	0.39%	39	0	880	175766	0.50%	7.06%	-2.7	-2.64	No
Jun-02	169	34843	0.49%	32	0	930	174155	0.53%	7.29%	-1.15	-1.7	No
Jul-02	179	35139	0.51%	34	0	977	173170	0.56%	7.49%	-1.25	-1.76	No
Aug-02	185	35628	0.52%	57	0	1034	172135	0.60%	7.73%	-1.81	-2.1	No
Sep-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

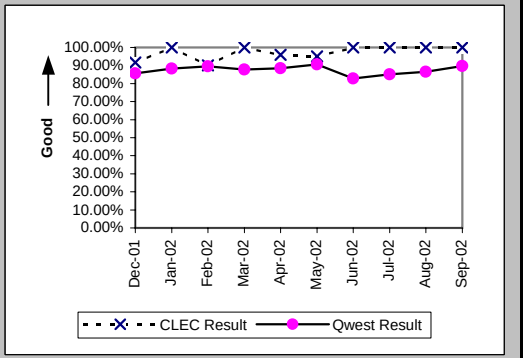
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	175	14.86%	0	0	739	2251	32.83%	46.96%	-4.88	-3.97	No
Jan-02	34	196	17.35%	0	0	850	2603	32.65%	46.90%	-4.41	-3.68	No
Feb-02	35	173	20.23%	0	0	783	2361	33.16%	47.08%	-3.49	-3.12	No
Mar-02	37	222	16.67%	0	0	732	2303	31.78%	46.56%	-4.62	-3.81	No
Apr-02	29	266	10.90%	0	0	727	2391	30.41%	46.00%	-6.56	-4.99	No
May-02	39	245	15.92%	0	0	648	2277	28.46%	45.12%	-4.13	-3.51	No
Jun-02	32	281	11.39%	0	0	636	2263	28.10%	44.95%	-5.88	-4.57	No
Jul-02	34	281	12.10%	0	0	712	2459	28.95%	45.36%	-5.9	-4.59	No
Aug-02	57	320	17.81%	0	0	744	2548	29.20%	45.47%	-4.22	-3.57	No
Sep-02	57	298	19.13%	0	0	762	2428	31.38%	46.41%	-4.3	-3.62	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

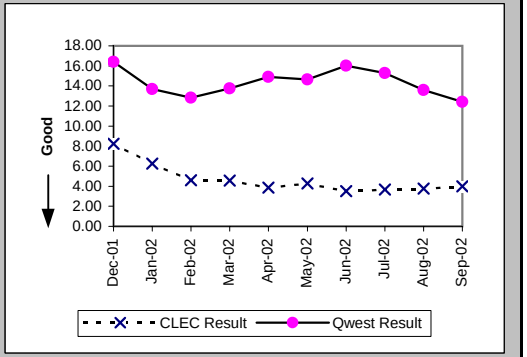
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	12	91.67%	1	0	2616	3056	85.60%	35.11%	-0.6	-1.36	No
Jan-02	3	3	100.00%	2	0	3415	3867	88.31%	32.13%	-0.63	-1.38	No
Feb-02	9	10	90.00%	1	0	3238	3613	89.62%	30.50%	-0.04	-1.02	No
Mar-02	14	14	100.00%	0	0	2771	3159	87.72%	32.82%	-1.4	-1.85	No
Apr-02	24	25	96.00%	0	0	3104	3505	88.56%	31.83%	-1.16	-1.71	No
May-02	19	20	95.00%	1	0	3284	3627	90.54%	29.26%	-0.68	-1.41	No
Jun-02	19	19	100.00%	0	0	2896	3495	82.86%	37.68%	-1.98	-2.2	No
Jul-02	11	11	100.00%	0	0	3089	3627	85.17%	35.54%	-1.38	-1.84	No
Aug-02	27	27	100.00%	0	1	3521	4070	86.51%	34.16%	-2.05	-2.24	No
Sep-02	5	5	100.00%	0	0	3737	4165	89.72%	30.36%	-0.76	-1.46	No



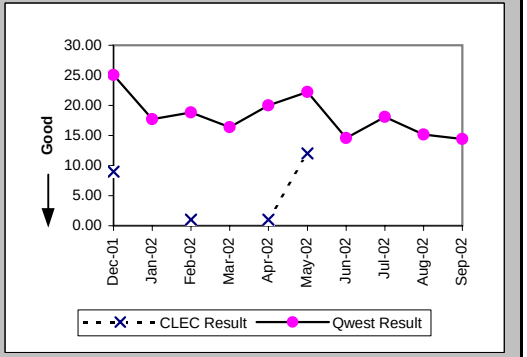
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	9	8.22	4	0	63510	3867	16.42	17.82	-1.38	-1.84	No
Jan-02	25	4	6.25	1	0	64286	4698	13.68	12.01	-1.24	-1.75	No
Feb-02	46	10	4.60	1	0	55946	4360	12.83	11.22	-2.32	-2.41	No
Mar-02	41	9	4.56	5	0	52335	3803	13.76	16.31	-1.69	-2.03	No
Apr-02	50	13	3.85	12	0	65915	4425	14.90	12.76	-3.12	-2.9	No
May-02	60	14	4.29	7	0	67058	4575	14.66	15.86	-2.44	-2.48	No
Jun-02	35	10	3.50	9	0	72319	4518	16.01	11.76	-3.36	-3.04	No
Jul-02	11	3	3.67	8	0	69017	4518	15.28	13.58	-1.48	-1.9	No
Aug-02	49	13	3.77	14	1	65004	4777	13.61	11.03	-3.21	-2.95	No
Sep-02	20	5	4.00	0	0	57851	4666	12.40	8.58	-2.19	-2.33	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

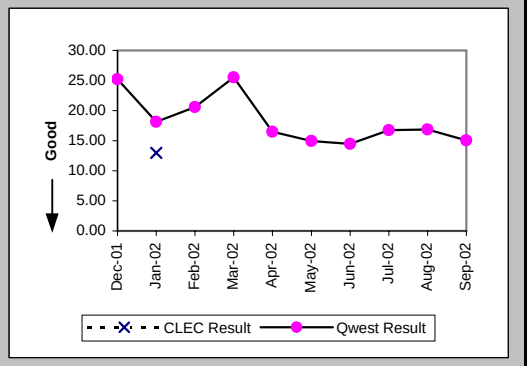
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	1	0	14666	586	25.03	38.58	-0.42	-1.25	No
Jan-02						10385	587	17.69	19.93			
Feb-02	1	1	1.00	1	0	8683	461	18.84	20.66	-0.86	-1.52	No
Mar-02						7991	488	16.38	37.31			
Apr-02	1	1	1.00	0	0	10616	531	19.99	23.50	-0.81	-1.49	No
May-02	12	1	12.00	1	0	10826	487	22.23	37.35	-0.27	-1.17	No
Jun-02						10785	739	14.59	14.56			
Jul-02						12496	692	18.06	19.31			
Aug-02						8710	575	15.15	16.50			
Sep-02						5694	395	14.42	12.77			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

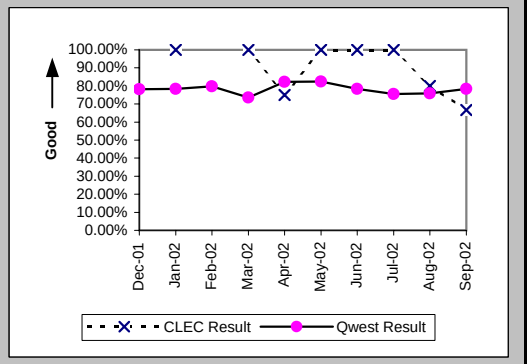
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2495	99	25.20	23.07			
Jan-02	13	1	13.00	0	0	1634	90	18.16	17.78	-0.29	-1.18	No
Feb-02						700	34	20.59	16.94			
Mar-02						1175	46	25.54	26.86			
Apr-02						792	48	16.50	19.86			
May-02						792	53	14.94	13.33			
Jun-02						939	65	14.45	15.25			
Jul-02						1240	74	16.76	19.71			
Aug-02						2427	144	16.85	20.08			
Sep-02						1988	132	15.06	16.08			



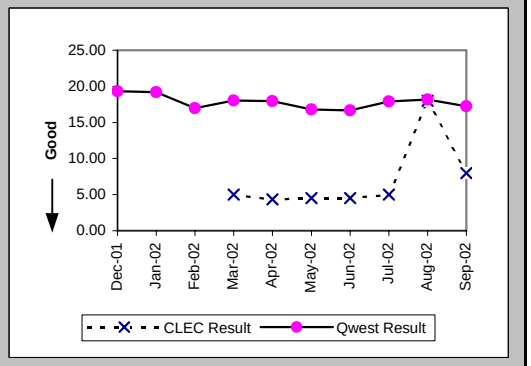
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1367	1749	78.16%	41.32%			
Jan-02	2	2	100.00%	0	0	1386	1767	78.44%	41.13%	-0.74	-1.45	No
Feb-02						1498	1878	79.77%	40.17%			
Mar-02	1	1	100.00%	0	0	1315	1785	73.67%	44.04%	-0.6	-1.36	No
Apr-02	3	4	75.00%	0	0	1646	2000	82.30%	38.17%	0.39	-0.76	No
May-02	2	2	100.00%	0	0	2038	2472	82.44%	38.05%	-0.65	-1.4	No
Jun-02	9	9	100.00%	0	0	1685	2150	78.37%	41.17%	-1.57	-1.96	No
Jul-02	7	7	100.00%	0	0	1695	2244	75.53%	42.99%	-1.5	-1.91	No
Aug-02	4	5	80.00%	0	0	2044	2691	75.96%	42.73%	-0.21	-1.13	No
Sep-02	2	3	66.67%	0	0	1901	2423	78.46%	41.11%	0.47	-0.72	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

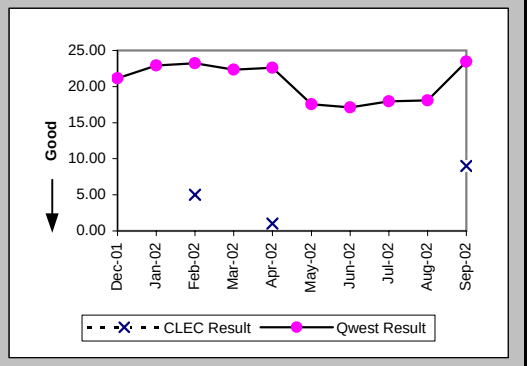
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46661	2413	19.34	16.66			
Jan-02						45263	2356	19.21	19.78			
Feb-02						38339	2258	16.98	17.41			
Mar-02	5	1	5.00	0	0	40983	2271	18.05	18.99	-0.69	-1.42	No
Apr-02	13	3	4.33	1	0	46620	2598	17.94	15.98	-1.47	-1.9	No
May-02	9	2	4.50	0	0	52256	3112	16.79	13.80	-1.26	-1.77	No
Jun-02	9	2	4.50	7	0	44380	2663	16.67	15.11	-1.14	-1.69	No
Jul-02	5	1	5.00	6	0	50684	2832	17.90	13.90	-0.93	-1.56	No
Aug-02	36	2	18.00	3	0	58337	3212	18.16	16.47	-0.01	-1.01	No
Sep-02	24	3	8.00	0	0	48769	2828	17.25	22.04	-0.73	-1.44	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

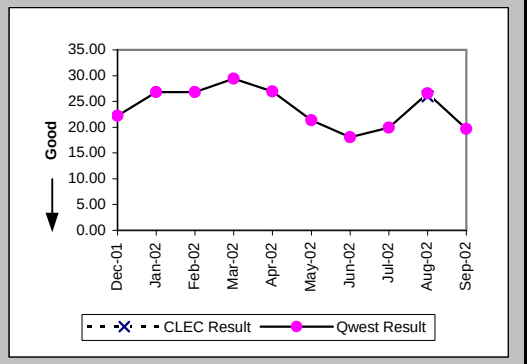
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10853	513	21.16	26.95			
Jan-02						11807	515	22.93	24.84			
Feb-02	5	1	5.00	0	0	10570	455	23.23	24.97	-0.73	-1.44	No
Mar-02						11876	532	22.32	29.05			
Apr-02	1	1	1.00	0	0	10240	453	22.60	26.72	-0.81	-1.49	No
May-02						9620	548	17.55	19.81			
Jun-02						9535	558	17.09	24.61			
Jul-02						11311	631	17.93	18.17			
Aug-02						12603	697	18.08	20.58			
Sep-02	9	1	9.00	0	0	12460	531	23.47	40.07	-0.36	-1.22	No



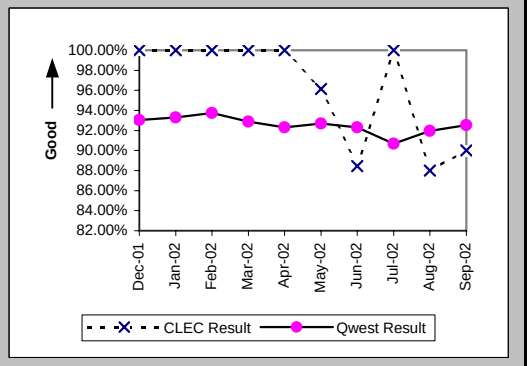
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1244	56	22.21	18.77			
Jan-02						2171	81	26.80	24.47			
Feb-02						1393	52	26.79	30.36			
Mar-02						1441	49	29.41	25.96			
Apr-02						1132	42	26.95	26.33			
May-02						1003	47	21.34	23.81			
Jun-02						921	51	18.06	22.00			
Jul-02						1256	63	19.94	21.92			
Aug-02	26	1	26.00	0	0	2389	90	26.54	27.00	-0.02	-1.01	No
Sep-02						2084	106	19.66	21.43			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

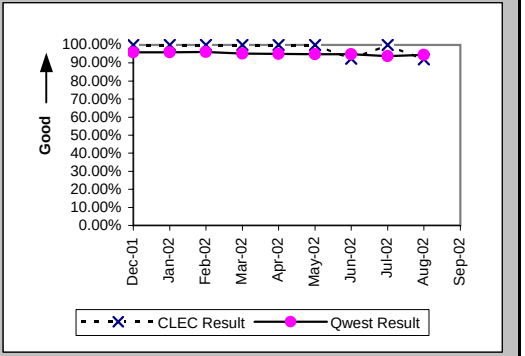
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	6450	6933	93.03%	25.46%	-0.82	-1.5	No
Jan-02	11	11	100.00%	0	0	6415	6877	93.28%	25.03%	-0.89	-1.54	No
Feb-02	10	10	100.00%	0	0	6539	6975	93.75%	24.21%	-0.82	-1.5	No
Mar-02	14	14	100.00%	0	0	6036	6499	92.88%	25.72%	-1.04	-1.63	No
Apr-02	22	22	100.00%	0	0	6181	6697	92.30%	26.67%	-1.35	-1.82	No
May-02	25	26	96.15%	0	0	6923	7468	92.70%	26.01%	-0.68	-1.41	No
Jun-02	23	26	88.46%	0	0	6975	7556	92.31%	26.64%	0.74	-0.55	No
Jul-02	23	23	100.00%	0	0	6710	7399	90.69%	29.06%	-1.53	-1.93	No
Aug-02	22	25	88.00%	0	0	7195	7825	91.95%	27.21%	0.73	-0.55	No
Sep-02	18	20	90.00%	0	0	7322	7913	92.53%	26.29%	0.48	-0.71	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

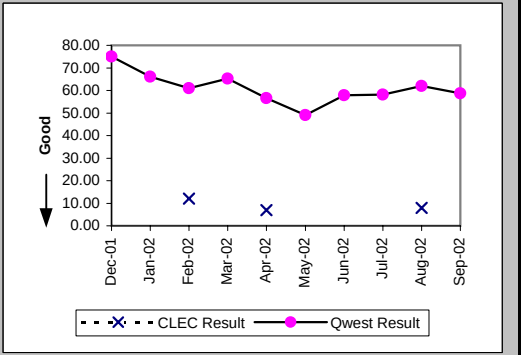
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	6646	6933	95.86%	19.92%	-0.62	-1.38	No
Jan-02	11	11	100.00%	0	0	6598	6877	95.94%	19.73%	-0.68	-1.41	No
Feb-02	10	10	100.00%	0	0	6705	6975	96.13%	19.29%	-0.63	-1.39	No
Mar-02	14	14	100.00%	0	0	6184	6499	95.15%	21.48%	-0.84	-1.51	No
Apr-02	22	22	100.00%	0	0	6363	6697	95.01%	21.77%	-1.07	-1.65	No
May-02	26	26	100.00%	0	0	7090	7468	94.94%	21.92%	-1.18	-1.71	No
Jun-02	24	26	92.31%	0	0	7162	7556	94.79%	22.23%	0.6	-0.64	No
Jul-02	23	23	100.00%	0	0	6934	7399	93.72%	24.27%	-1.24	-1.75	No
Aug-02	23	25	92.00%	0	0	7389	7825	94.43%	22.94%	0.57	-0.66	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

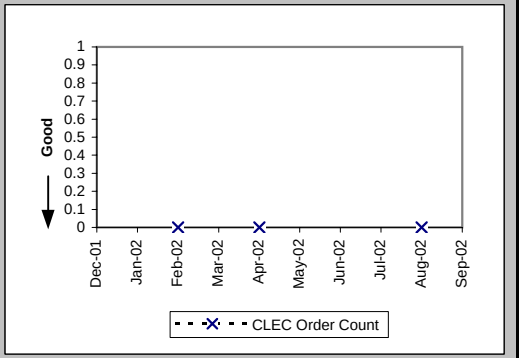
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61142	815	75.02	102.53			
Jan-02						69527	1053	66.03	94.51			
Feb-02	48	4	12.00	0	0	69117	1132	61.06	89.21	-1.1	-1.67	No
Mar-02						67798	1039	65.25	95.10			
Apr-02	7	1	7.00	0	0	71610	1265	56.61	92.72	-0.53	-1.33	No
May-02						76923	1566	49.12	82.56			
Jun-02						83701	1447	57.84	86.72			
Jul-02						86796	1493	58.14	92.09			
Aug-02	8	1	8.00	0	0	79627	1286	61.92	99.26	-0.54	-1.33	No
Sep-02						72888	1240	58.78	97.64			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

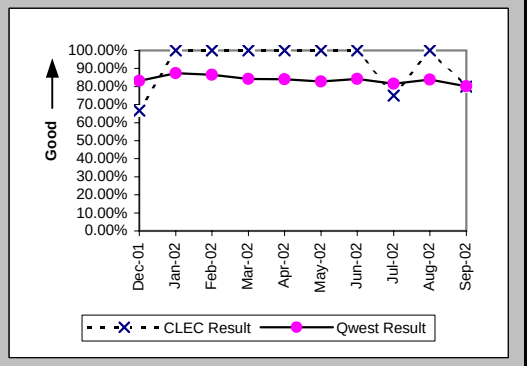
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	0
May-02	
Jun-02	
Jul-02	
Aug-02	0
Sep-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

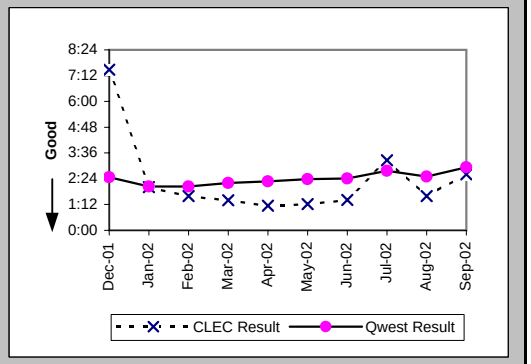
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	1	0	2962	3561	83.18%	37.41%	0.67	-0.59	No
Jan-02	4	4	100.00%	2	0	3341	3826	87.32%	33.27%	-0.76	-1.46	No
Feb-02	2	2	100.00%	1	0	2971	3437	86.44%	34.23%	-0.56	-1.34	No
Mar-02	5	5	100.00%	0	0	3055	3631	84.14%	36.53%	-0.97	-1.59	No
Apr-02	3	3	100.00%	0	0	3274	3895	84.06%	36.61%	-0.75	-1.46	No
May-02	5	5	100.00%	1	0	3226	3893	82.87%	37.68%	-1.02	-1.62	No
Jun-02	12	12	100.00%	3	0	3508	4166	84.21%	36.47%	-1.5	-1.91	No
Jul-02	3	4	75.00%	1	0	3848	4716	81.59%	38.75%	0.36	-0.78	No
Aug-02	5	5	100.00%	2	0	3909	4662	83.85%	36.80%	-0.98	-1.6	No
Sep-02	4	5	80.00%	2	0	3345	4171	80.20%	39.85%	0.08	-0.95	No



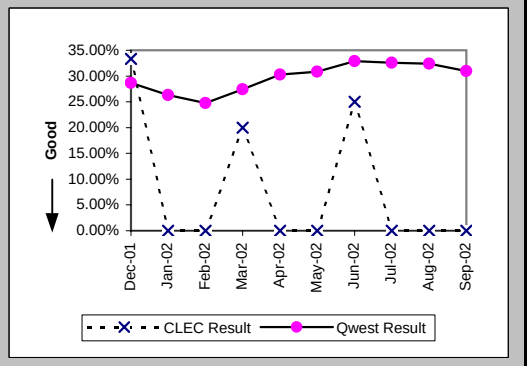
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:26	3	7:29	1	0	8779:36	3561	2:28	4:05	1.93	0.17	Yes
Jan-02	8:03	4	2:01	2	0	7765:14	3826	2:02	3:06	-0.01	-1.01	No
Feb-02	3:11	2	1:36	1	0	6974:59	3437	2:02	3:05	-0.2	-1.12	No
Mar-02	6:59	5	1:24	0	0	7961:26	3631	2:12	3:00	-0.59	-1.36	No
Apr-02	3:27	3	1:09	0	0	8893:50	3895	2:17	3:31	-0.56	-1.34	No
May-02	6:06	5	1:13	1	0	9295:13	3893	2:23	4:11	-0.62	-1.38	No
Jun-02	17:04	12	1:25	3	0	10056:02	4166	2:25	3:11	-1.08	-1.66	No
Jul-02	13:06	4	3:16	1	0	13013:38	4716	2:46	3:50	0.64	-0.61	No
Aug-02	7:59	5	1:36	2	0	11661:07	4662	2:30	3:10	-0.64	-1.39	No
Sep-02	13:01	5	2:36	2	0	12257:34	4171	2:56	4:28	-0.17	-1.1	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

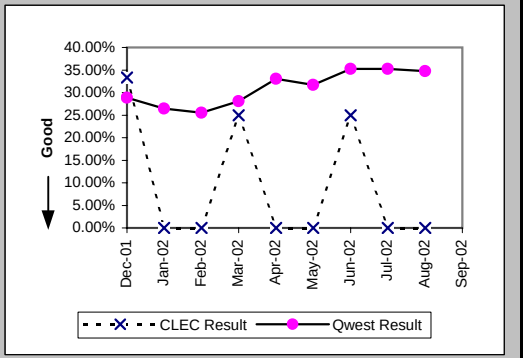
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	1021	3561	28.67%	45.22%	0.2	-0.88	No
Jan-02	0	4	0.00%	2	0	1006	3826	26.29%	44.02%	-1.19	-1.73	No
Feb-02	0	2	0.00%	1	0	851	3437	24.76%	43.16%	-0.81	-1.49	No
Mar-02	1	5	20.00%	0	0	996	3631	27.43%	44.62%	-0.37	-1.23	No
Apr-02	0	3	0.00%	0	0	1179	3895	30.27%	45.94%	-1.14	-1.69	No
May-02	0	5	0.00%	1	0	1201	3893	30.85%	46.19%	-1.49	-1.91	No
Jun-02	3	12	25.00%	3	0	1371	4166	32.91%	46.99%	-0.58	-1.35	No
Jul-02	0	4	0.00%	1	0	1537	4716	32.59%	46.87%	-1.39	-1.85	No
Aug-02	0	5	0.00%	2	0	1509	4662	32.37%	46.79%	-1.55	-1.94	No
Sep-02	0	5	0.00%	2	0	1291	4171	30.95%	46.23%	-1.5	-1.91	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

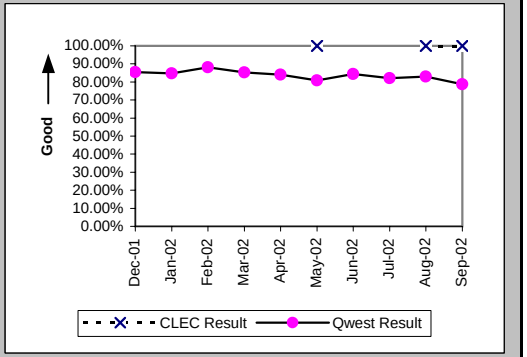
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	651	2256	28.86%	45.31%	0.19	-0.88	No
Jan-02	0	1	0.00%	2	0	644	2433	26.47%	44.12%	-0.6	-1.36	No
Feb-02	0	2	0.00%	1	0	552	2164	25.51%	43.59%	-0.83	-1.5	No
Mar-02	1	4	25.00%	0	0	675	2401	28.11%	44.96%	-0.14	-1.08	No
Apr-02	0	3	0.00%	0	0	876	2649	33.07%	47.05%	-1.22	-1.74	No
May-02	0	1	0.00%	1	0	865	2730	31.69%	46.52%	-0.68	-1.41	No
Jun-02	2	8	25.00%	3	0	1016	2881	35.27%	47.78%	-0.61	-1.37	No
Jul-02	0	2	0.00%	1	0	1156	3282	35.22%	47.77%	-1.04	-1.63	No
Aug-02	0	2	0.00%	2	0	1116	3212	34.74%	47.62%	-1.03	-1.63	No
Sep-02												



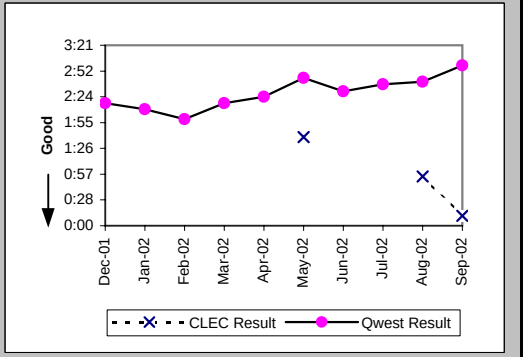
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1468	1719	85.40%	35.31%			
Jan-02						1461	1723	84.79%	35.91%			
Feb-02						1470	1668	88.13%	32.34%			
Mar-02						1609	1888	85.22%	35.49%			
Apr-02						1784	2123	84.03%	36.63%			
May-02	3	3	100.00%	2	0	1765	2182	80.89%	39.32%	-0.84	-1.51	No
Jun-02						2040	2419	84.33%	36.35%			
Jul-02						2298	2801	82.04%	38.38%			
Aug-02	1	1	100.00%	0	0	2403	2894	83.03%	37.53%	-0.45	-1.27	No
Sep-02	1	1	100.00%	0	0	1906	2422	78.70%	40.95%	-0.52	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

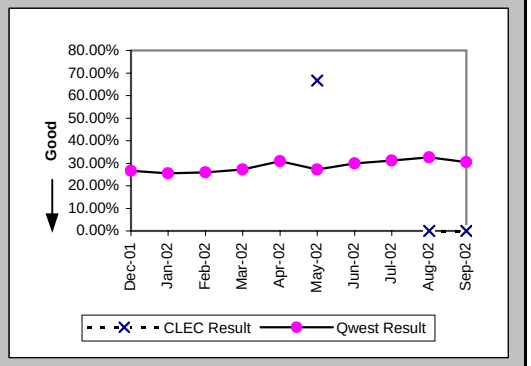
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3914:24	1719	2:17	3:44			
Jan-02						3726:58	1723	2:10	3:12			
Feb-02						3313:54	1668	1:59	3:00			
Mar-02						4315:22	1888	2:17	3:07			
Apr-02						5083:52	2123	2:24	3:33			
May-02	4:56	3	1:39	2	0	5995:30	2182	2:45	3:45	-0.51	-1.31	No
Jun-02						6061:27	2419	2:30	4:50			
Jul-02						7379:33	2801	2:38	4:20			
Aug-02	0:55	1	0:55	0	0	7749:48	2894	2:41	4:18	-0.41	-1.25	No
Sep-02	0:11	1	0:11	0	0	7233:25	2422	2:59	5:01	-0.56	-1.34	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

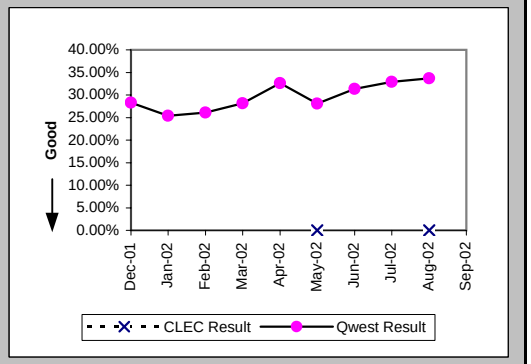
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						458	1719	26.64%	44.21%			
Jan-02						440	1723	25.54%	43.61%			
Feb-02						432	1668	25.90%	43.81%			
Mar-02						513	1888	27.17%	44.48%			
Apr-02						656	2123	30.90%	46.21%			
May-02	2	3	66.67%	2	0	595	2182	27.27%	44.53%	1.28	-0.22	No
Jun-02						725	2419	29.97%	45.81%			
Jul-02						875	2801	31.24%	46.35%			
Aug-02	0	1	0.00%	0	0	944	2894	32.62%	46.88%	-0.7	-1.42	No
Sep-02	0	1	0.00%	0	0	738	2422	30.47%	46.03%	-0.66	-1.4	No



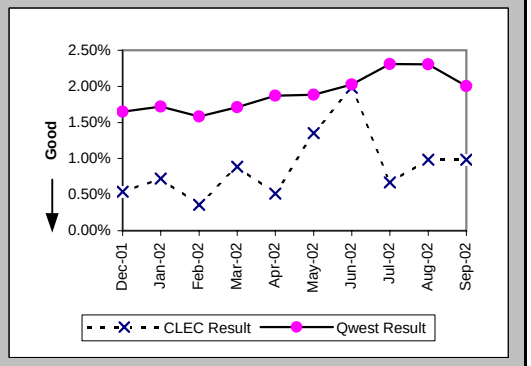
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						297	1049	28.31%	45.05%			
Jan-02						262	1033	25.36%	43.51%			
Feb-02						269	1032	26.07%	43.90%			
Mar-02						344	1222	28.15%	44.97%			
Apr-02						467	1431	32.63%	46.89%			
May-02	0	1	0.00%	2	0	431	1533	28.11%	44.96%	-0.63	-1.38	No
Jun-02						502	1601	31.36%	46.39%			
Jul-02						608	1848	32.90%	46.99%			
Aug-02	0	1	0.00%	0	0	671	1991	33.70%	47.27%	-0.71	-1.43	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

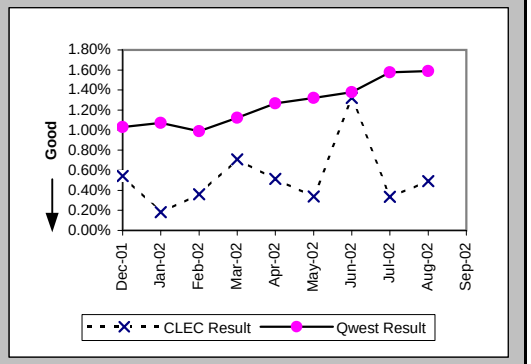
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	554	0.54%	1	0	5280	320210	1.65%	12.73%	-2.05	-2.24	No
Jan-02	4	553	0.72%	2	0	5549	322799	1.72%	13.00%	-1.8	-2.09	No
Feb-02	2	556	0.36%	1	0	5105	322988	1.58%	12.47%	-2.31	-2.4	No
Mar-02	5	565	0.89%	0	0	5519	322151	1.71%	12.98%	-1.52	-1.92	No
Apr-02	3	584	0.51%	0	0	6018	321850	1.87%	13.55%	-2.42	-2.47	No
May-02	8	592	1.35%	3	0	6075	322674	1.88%	13.59%	-0.95	-1.58	No
Jun-02	12	605	1.98%	3	0	6585	325120	2.03%	14.09%	-0.07	-1.04	No
Jul-02	4	598	0.67%	1	0	7517	325682	2.31%	15.02%	-2.67	-2.62	No
Aug-02	6	611	0.98%	2	0	7556	327601	2.31%	15.01%	-2.18	-2.32	No
Sep-02	6	609	0.99%	2	0	6593	329098	2.00%	14.01%	-1.79	-2.09	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

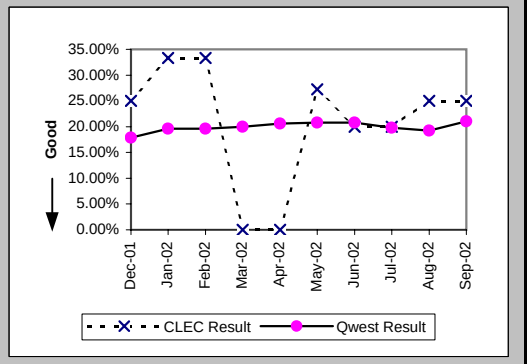
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	554	0.54%	1	0	3305	320210	1.03%	10.11%	-1.14	-1.69	No
Jan-02	1	553	0.18%	2	0	3466	322799	1.07%	10.31%	-2.04	-2.24	No
Feb-02	2	556	0.36%	1	0	3196	322988	0.99%	9.90%	-1.5	-1.91	No
Mar-02	4	565	0.71%	0	0	3623	322151	1.12%	10.55%	-0.94	-1.57	No
Apr-02	3	584	0.51%	0	0	4080	321850	1.27%	11.19%	-1.63	-1.99	No
May-02	2	592	0.34%	3	0	4263	322674	1.32%	11.42%	-2.09	-2.27	No
Jun-02	8	605	1.32%	3	0	4482	325120	1.38%	11.66%	-0.12	-1.07	No
Jul-02	2	598	0.33%	1	0	5130	325682	1.58%	12.45%	-2.43	-2.48	No
Aug-02	3	611	0.49%	2	0	5203	327601	1.59%	12.50%	-2.17	-2.32	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

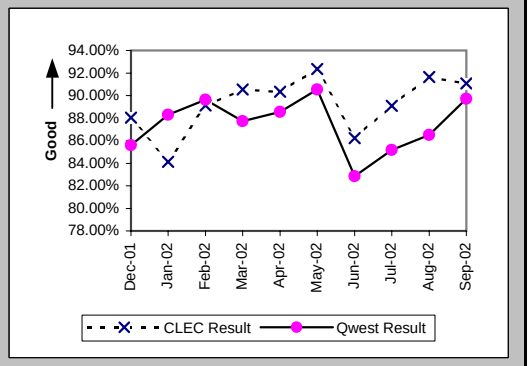
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	0	0	1149	6429	17.87%	38.31%	0.39	-0.76	No
Jan-02	2	6	33.33%	0	0	1351	6900	19.58%	39.68%	0.79	-0.52	No
Feb-02	1	3	33.33%	0	0	1244	6349	19.59%	39.69%	0.55	-0.67	No
Mar-02	0	5	0.00%	0	0	1378	6897	19.98%	39.98%	-1.12	-1.68	No
Apr-02	0	3	0.00%	0	0	1559	7577	20.58%	40.43%	-0.88	-1.54	No
May-02	3	11	27.27%	0	0	1597	7672	20.82%	40.60%	0.54	-0.67	No
Jun-02	3	15	20.00%	0	0	1727	8312	20.78%	40.57%	-0.07	-1.05	No
Jul-02	1	5	20.00%	0	0	1855	9372	19.79%	39.84%	0.09	-0.95	No
Aug-02	2	8	25.00%	0	0	1801	9357	19.25%	39.42%	0.44	-0.73	No
Sep-02	2	8	25.00%	0	0	1758	8351	21.05%	40.77%	0.31	-0.81	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

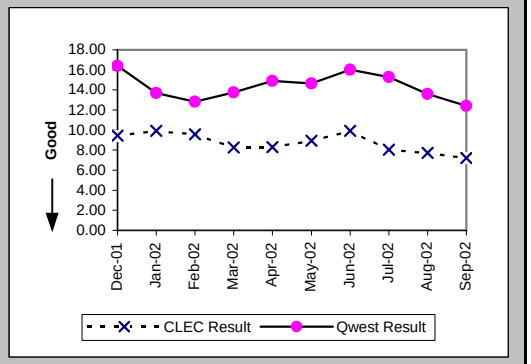
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	162	184	88.04%	166	7	2616	3056	85.60%	35.11%	-0.92	-1.56	No
Jan-02	175	208	84.13%	205	4	3415	3867	88.31%	32.13%	1.76	0.07	Yes
Feb-02	221	248	89.11%	206	0	3238	3613	89.62%	30.50%	0.27	-0.83	No
Mar-02	287	317	90.54%	166	3	2771	3159	87.72%	32.82%	-1.46	-1.89	No
Apr-02	327	362	90.33%	177	3	3104	3505	88.56%	31.83%	-1.01	-1.61	No
May-02	362	392	92.35%	183	2	3284	3627	90.54%	29.26%	-1.16	-1.7	No
Jun-02	269	312	86.22%	134	0	2896	3495	82.86%	37.68%	-1.51	-1.92	No
Jul-02	400	449	89.09%	119	3	3089	3627	85.17%	35.54%	-2.2	-2.34	No
Aug-02	438	478	91.63%	169	3	3521	4070	86.51%	34.16%	-3.1	-2.88	No
Sep-02	388	426	91.08%	99	2	3737	4165	89.72%	30.36%	-0.88	-1.53	No



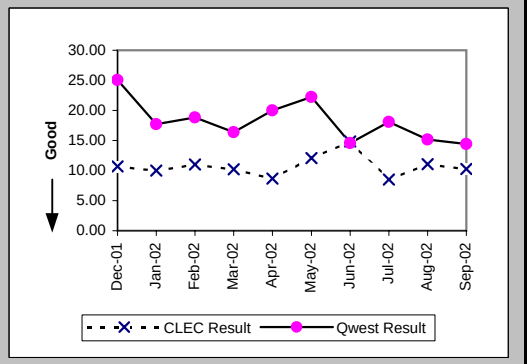
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2675	283	9.45	66	7	63510	3867	16.42	17.82	-6.35	-4.86	No
Jan-02	3125	315	9.92	97	4	64286	4698	13.68	12.01	-5.38	-4.27	No
Feb-02	3049	319	9.56	133	0	55946	4360	12.83	11.22	-5.03	-4.06	No
Mar-02	2511	304	8.26	175	3	52335	3803	13.76	16.31	-5.66	-4.44	No
Apr-02	3168	382	8.29	155	3	65915	4425	14.90	12.76	-9.7	-6.9	No
May-02	3409	381	8.95	194	2	67058	4575	14.66	15.86	-6.75	-5.1	No
Jun-02	2818	284	9.92	162	0	72319	4518	16.01	11.76	-8.46	-6.14	No
Jul-02	3912	486	8.05	82	3	69017	4518	15.28	13.58	-11.15	-7.78	No
Aug-02	3318	430	7.72	217	3	65004	4777	13.61	11.03	-10.6	-7.45	No
Sep-02	2547	353	7.22	172	2	57851	4666	12.40	8.58	-10.94	-7.65	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

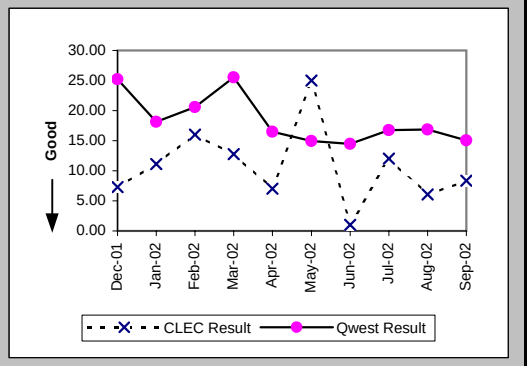
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	544	51	10.67	123	5	14666	586	25.03	38.58	-2.55	-2.55	No
Jan-02	541	54	10.02	160	3	10385	587	17.69	19.93	-2.71	-2.65	No
Feb-02	780	71	10.99	164	0	8683	461	18.84	20.66	-2.98	-2.81	No
Mar-02	469	46	10.20	146	0	7991	488	16.38	37.31	-1.07	-1.65	No
Apr-02	469	54	8.69	159	0	10616	531	19.99	23.50	-3.37	-3.05	No
May-02	605	50	12.10	162	1	10826	487	22.23	37.35	-1.83	-2.11	No
Jun-02	950	64	14.84	112	0	10785	739	14.59	14.56	0.19	-0.89	No
Jul-02	469	55	8.53	108	0	12496	692	18.06	19.31	-3.52	-3.14	No
Aug-02	499	45	11.09	152	1	8710	575	15.15	16.50	-1.59	-1.97	No
Sep-02	391	38	10.29	93	2	5694	395	14.42	12.77	-1.9	-2.16	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

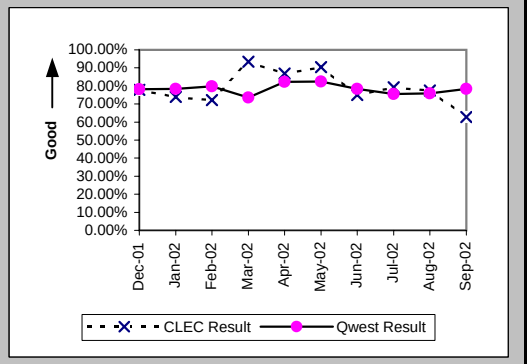
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	14	7.29	0	1	2495	99	25.20	23.07	-2.72	-2.65	No
Jan-02	278	25	11.12	0	0	1634	90	18.16	17.78	-1.75	-2.06	No
Feb-02	16	1	16.00	0	0	700	34	20.59	16.94	-0.27	-1.16	No
Mar-02	51	4	12.75	0	0	1175	46	25.54	26.86	-0.91	-1.56	No
Apr-02	7	1	7.00	0	0	792	48	16.50	19.86	-0.47	-1.29	No
May-02	25	1	25.00	0	0	792	53	14.94	13.33	0.81	-0.51	No
Jun-02	1	1	1.00	0	0	939	65	14.45	15.25	-0.87	-1.53	No
Jul-02	60	5	12.00	0	0	1240	74	16.76	19.71	-0.52	-1.32	No
Aug-02	73	12	6.08	0	0	2427	144	16.85	20.08	-1.79	-2.09	No
Sep-02	50	6	8.33	0	0	1988	132	15.06	16.08	-1	-1.61	No



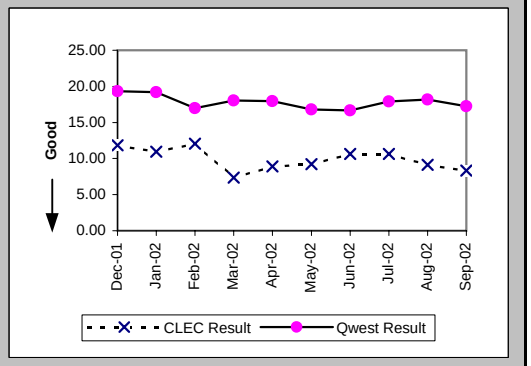
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	27	77.78%	28	2	1367	1749	78.16%	41.32%	0.08	-0.95	No
Jan-02	17	23	73.91%	25	2	1386	1767	78.44%	41.13%	0.54	-0.67	No
Feb-02	31	43	72.09%	35	1	1498	1878	79.77%	40.17%	1.21	-0.26	No
Mar-02	43	46	93.48%	32	0	1315	1785	73.67%	44.04%	-3.01	-2.83	No
Apr-02	53	61	86.89%	36	0	1646	2000	82.30%	38.17%	-0.92	-1.56	No
May-02	131	145	90.34%	21	0	2038	2472	82.44%	38.05%	-2.43	-2.48	No
Jun-02	36	48	75.00%	26	1	1685	2150	78.37%	41.17%	0.58	-0.65	No
Jul-02	42	53	79.25%	15	0	1695	2244	75.53%	42.99%	-0.62	-1.38	No
Aug-02	48	62	77.42%	22	0	2044	2691	75.96%	42.73%	-0.27	-1.16	No
Sep-02	27	43	62.79%	5	0	1901	2423	78.46%	41.11%	2.33	0.41	Yes



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

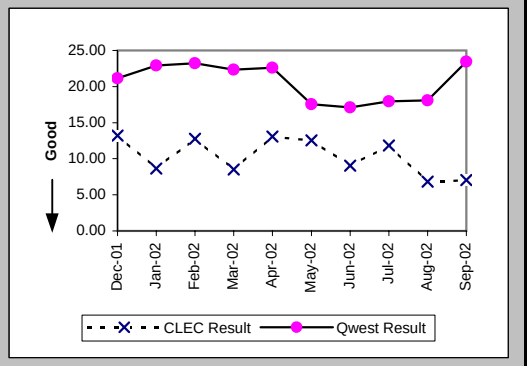
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	462	39	11.85	16	2	46661	2413	19.34	16.66	-2.78	-2.69	No
Jan-02	427	39	10.95	8	2	45263	2356	19.21	19.78	-2.59	-2.57	No
Feb-02	687	57	12.05	20	1	38339	2258	16.98	17.41	-2.11	-2.28	No
Mar-02	376	51	7.37	27	0	40983	2271	18.05	18.99	-3.97	-3.41	No
Apr-02	660	74	8.92	23	0	46620	2598	17.94	15.98	-4.79	-3.91	No
May-02	1399	152	9.20	14	0	52256	3112	16.79	13.80	-6.62	-5.02	No
Jun-02	618	58	10.66	16	1	44380	2663	16.67	15.11	-3	-2.82	No
Jul-02	584	55	10.62	13	0	50684	2832	17.90	13.90	-3.85	-3.34	No
Aug-02	611	67	9.12	17	0	58337	3212	18.16	16.47	-4.45	-3.7	No
Sep-02	242	29	8.34	19	0	48769	2828	17.25	22.04	-2.16	-2.32	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

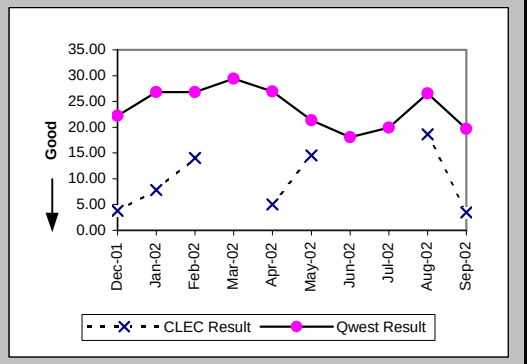
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	132	10	13.20	19	0	10853	513	21.16	26.95	-0.92	-1.56	No
Jan-02	95	11	8.64	15	0	11807	515	22.93	24.84	-1.89	-2.15	No
Feb-02	230	18	12.78	27	1	10570	455	23.23	24.97	-1.74	-2.06	No
Mar-02	85	10	8.50	27	0	11876	532	22.32	29.05	-1.49	-1.91	No
Apr-02	209	16	13.06	27	0	10240	453	22.60	26.72	-1.4	-1.85	No
May-02	251	20	12.55	13	0	9620	548	17.55	19.81	-1.11	-1.67	No
Jun-02	145	16	9.06	22	0	9535	558	17.09	24.61	-1.29	-1.78	No
Jul-02	201	17	11.82	9	0	11311	631	17.93	18.17	-1.37	-1.83	No
Aug-02	82	12	6.83	19	0	12603	697	18.08	20.58	-1.88	-2.14	No
Sep-02	113	16	7.06	3	0	12460	531	23.47	40.07	-1.61	-1.98	No



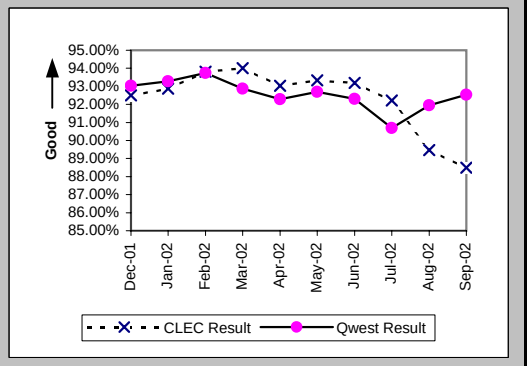
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	5	3.80	0	0	1244	56	22.21	18.77	-2.1	-2.28	No
Jan-02	39	5	7.80	0	1	2171	81	26.80	24.47	-1.68	-2.02	No
Feb-02	28	2	14.00	0	0	1393	52	26.79	30.36	-0.58	-1.36	No
Mar-02						1441	49	29.41	25.96			
Apr-02	5	1	5.00	0	0	1132	42	26.95	26.33	-0.82	-1.5	No
May-02	29	2	14.50	0	0	1003	47	21.34	23.81	-0.4	-1.24	No
Jun-02						921	51	18.06	22.00			
Jul-02						1256	63	19.94	21.92			
Aug-02	93	5	18.60	0	0	2389	90	26.54	27.00	-0.64	-1.39	No
Sep-02	7	2	3.50	0	0	2084	106	19.66	21.43	-1.06	-1.64	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

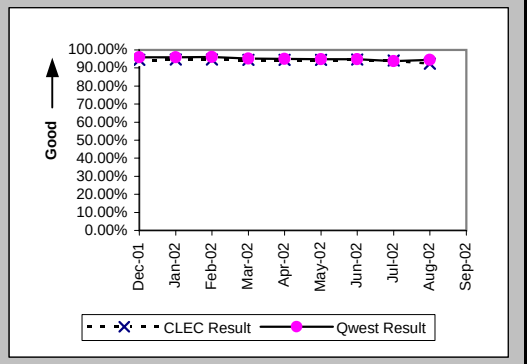
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	321	347	92.51%	0	0	6450	6933	93.03%	25.46%	0.4	-0.76	No
Jan-02	404	435	92.87%	0	0	6415	6877	93.28%	25.03%	0.35	-0.79	No
Feb-02	470	501	93.81%	0	0	6539	6975	93.75%	24.21%	-0.06	-1.03	No
Mar-02	518	551	94.01%	0	0	6036	6499	92.88%	25.72%	-0.99	-1.6	No
Apr-02	560	602	93.02%	0	0	6181	6697	92.30%	26.67%	-0.64	-1.39	No
May-02	644	690	93.33%	0	0	6923	7468	92.70%	26.01%	-0.61	-1.37	No
Jun-02	588	631	93.19%	0	0	6975	7556	92.31%	26.64%	-0.79	-1.48	No
Jul-02	533	578	92.21%	0	0	6710	7399	90.69%	29.06%	-1.22	-1.74	No
Aug-02	612	684	89.47%	0	0	7195	7825	91.95%	27.21%	2.28	0.39	Yes
Sep-02	577	652	88.50%	0	0	7322	7913	92.53%	26.29%	3.77	1.29	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

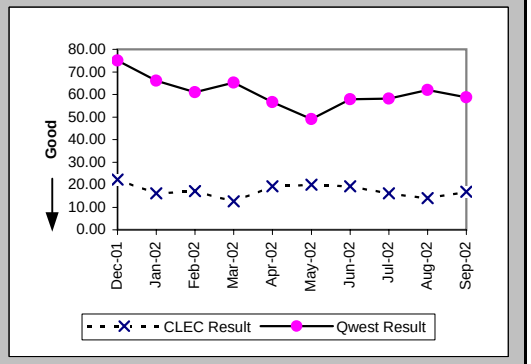
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	328	347	94.52%	0	0	6646	6933	95.86%	19.92%	1.19	-0.28	No
Jan-02	412	435	94.71%	0	0	6598	6877	95.94%	19.73%	1.23	-0.25	No
Feb-02	474	501	94.61%	0	0	6705	6975	96.13%	19.29%	1.7	0.03	Yes
Mar-02	521	551	94.56%	0	0	6184	6499	95.15%	21.48%	0.63	-0.62	No
Apr-02	569	602	94.52%	0	0	6363	6697	95.01%	21.77%	0.53	-0.68	No
May-02	652	690	94.49%	0	0	7090	7468	94.94%	21.92%	0.51	-0.69	No
Jun-02	597	631	94.61%	0	0	7162	7556	94.79%	22.23%	0.19	-0.89	No
Jul-02	544	578	94.12%	0	0	6934	7399	93.72%	24.27%	-0.38	-1.23	No
Aug-02	632	684	92.40%	0	0	7389	7825	94.43%	22.94%	2.22	0.35	Yes
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

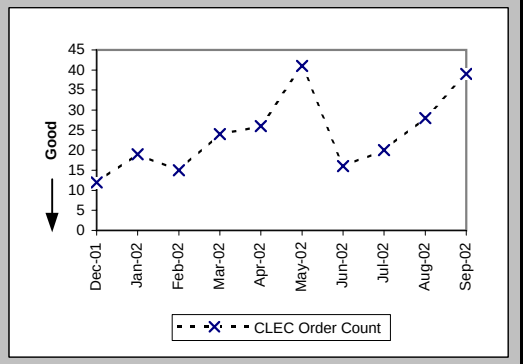
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	535	24	22.29	0	0	61142	815	75.02	102.53	-2.48	-2.51	No
Jan-02	615	38	16.18	0	0	69527	1053	66.03	94.51	-3.19	-2.94	No
Feb-02	705	41	17.20	0	0	69117	1132	61.06	89.21	-3.09	-2.88	No
Mar-02	491	39	12.59	0	0	67798	1039	65.25	95.10	-3.4	-3.06	No
Apr-02	907	47	19.30	0	0	71610	1265	56.61	92.72	-2.71	-2.65	No
May-02	1442	72	20.03	0	0	76923	1566	49.12	82.56	-2.92	-2.78	No
Jun-02	868	45	19.29	0	0	83701	1447	57.84	86.72	-2.94	-2.79	No
Jul-02	794	49	16.20	0	0	86796	1493	58.14	92.09	-3.14	-2.91	No
Aug-02	633	45	14.07	0	0	79627	1286	61.92	99.26	-3.18	-2.93	No
Sep-02	743	44	16.89	0	0	72888	1240	58.78	97.64	-2.8	-2.7	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

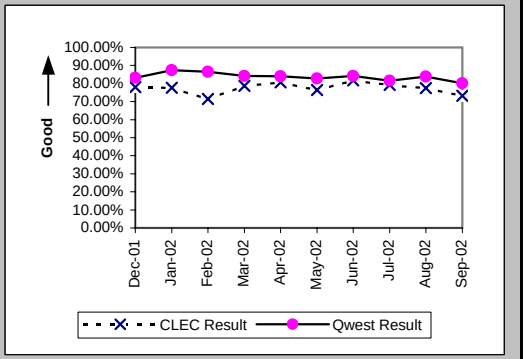
Date	CLEC Order Count
Dec-01	12
Jan-02	19
Feb-02	15
Mar-02	24
Apr-02	26
May-02	41
Jun-02	16
Jul-02	20
Aug-02	28
Sep-02	39



Checklist #4 - Unbundled Loop - DS1 Capable Repair

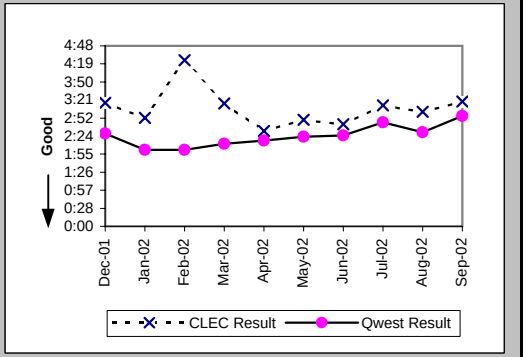
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	99	127	77.95%	12	0	2962	3561	83.18%	37.41%	1.51	-0.08	No
Jan-02	94	121	77.69%	20	0	3341	3826	87.32%	33.27%	2.89	0.76	Yes
Feb-02	80	112	71.43%	29	0	2971	3437	86.44%	34.23%	4.07	1.48	Yes
Mar-02	119	151	78.81%	35	0	3055	3631	84.14%	36.53%	1.7	0.03	Yes
Apr-02	146	181	80.66%	32	0	3274	3895	84.06%	36.61%	1.2	-0.27	No
May-02	159	208	76.44%	35	0	3226	3893	82.87%	37.68%	2.3	0.4	Yes
Jun-02	211	258	81.78%	28	0	3508	4166	84.21%	36.47%	1.03	-0.37	No
Jul-02	199	251	79.28%	43	0	3848	4716	81.59%	38.75%	0.92	-0.44	No
Aug-02	217	280	77.50%	40	0	3909	4662	83.85%	36.80%	2.68	0.63	Yes
Sep-02	194	265	73.21%	32	0	3345	4171	80.20%	39.85%	2.67	0.62	Yes



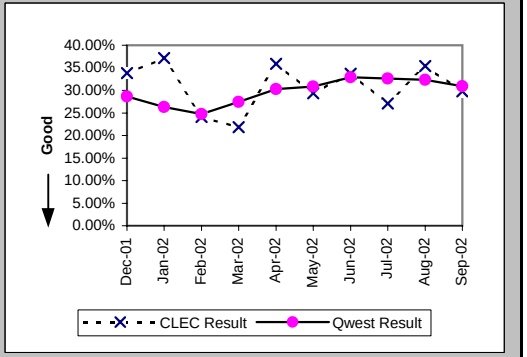
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	416:43	127	3:17	12	0	8779:36	3561	2:28	4:05	2.22	0.35	Yes
Jan-02	349:26	121	2:53	20	0	7765:14	3826	2:02	3:06	3	0.82	Yes
Feb-02	494:49	112	4:25	29	0	6974:59	3437	2:02	3:05	8.07	3.91	Yes
Mar-02	492:53	151	3:16	35	0	7961:26	3631	2:12	3:00	4.3	1.61	Yes
Apr-02	458:14	181	2:32	32	0	8893:50	3895	2:17	3:31	0.93	-0.43	No
May-02	588:01	208	2:50	35	0	9295:13	3893	2:23	4:11	1.47	-0.1	No
Jun-02	699:47	258	2:43	28	0	10056:02	4166	2:25	3:11	1.46	-0.11	No
Jul-02	809:22	251	3:13	43	0	13013:38	4716	2:46	3:50	1.87	0.14	Yes
Aug-02	854:56	280	3:03	40	0	11661:07	4662	2:30	3:10	2.84	0.73	Yes
Sep-02	876:55	265	3:19	32	0	12257:34	4171	2:56	4:28	1.31	-0.2	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

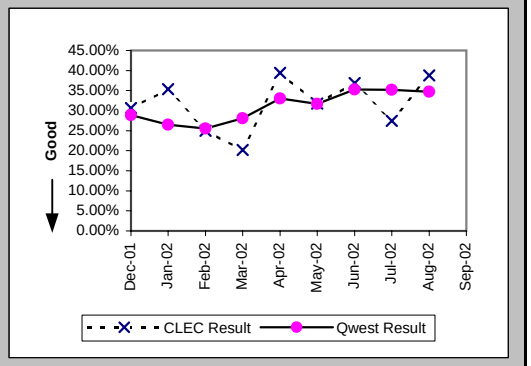
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	127	33.86%	12	0	1021	3561	28.67%	45.22%	1.26	-0.24	No
Jan-02	45	121	37.19%	20	0	1006	3826	26.29%	44.02%	2.59	0.57	Yes
Feb-02	27	112	24.11%	29	0	851	3437	24.76%	43.16%	-0.16	-1.1	No
Mar-02	33	151	21.85%	35	0	996	3631	27.43%	44.62%	-1.5	-1.91	No
Apr-02	65	181	35.91%	32	0	1179	3895	30.27%	45.94%	1.59	-0.03	No
May-02	61	208	29.33%	35	0	1201	3893	30.85%	46.19%	-0.46	-1.28	No
Jun-02	87	258	33.72%	28	0	1371	4166	32.91%	46.99%	0.27	-0.83	No
Jul-02	68	251	27.09%	43	0	1537	4716	32.59%	46.87%	-1.81	-2.1	No
Aug-02	99	280	35.36%	40	0	1509	4662	32.37%	46.79%	1.04	-0.37	No
Sep-02	79	265	29.81%	32	0	1291	4171	30.95%	46.23%	-0.39	-1.24	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

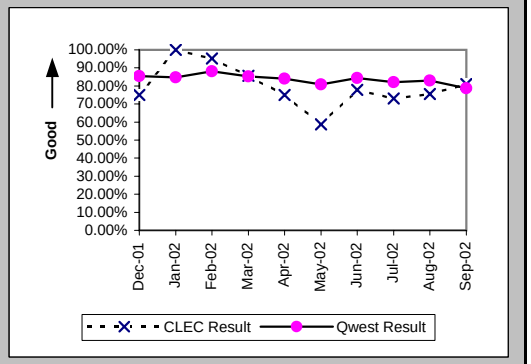
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	98	30.61%	12	0	651	2256	28.86%	45.31%	0.38	-0.77	No
Jan-02	35	99	35.35%	20	0	644	2433	26.47%	44.12%	1.91	0.16	Yes
Feb-02	23	92	25.00%	29	0	552	2164	25.51%	43.59%	-0.11	-1.07	No
Mar-02	24	119	20.17%	35	0	675	2401	28.11%	44.96%	-1.88	-2.14	No
Apr-02	54	137	39.42%	32	0	876	2649	33.07%	47.05%	1.52	-0.07	No
May-02	53	167	31.74%	35	0	865	2730	31.69%	46.52%	0.02	-0.99	No
Jun-02	73	198	36.87%	28	0	1016	2881	35.27%	47.78%	0.46	-0.72	No
Jul-02	54	197	27.41%	43	0	1156	3282	35.22%	47.77%	-2.23	-2.36	No
Aug-02	85	219	38.81%	40	0	1116	3212	34.74%	47.62%	1.22	-0.26	No
Sep-02												



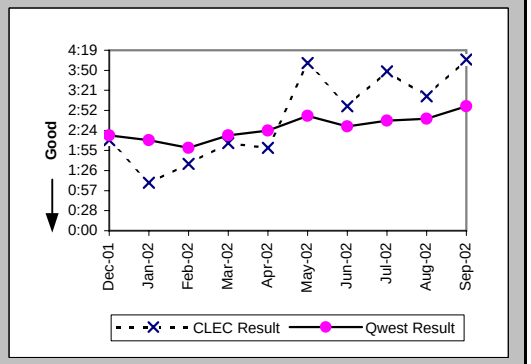
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	8	75.00%	3	0	1468	1719	85.40%	35.31%	0.79	-0.52	No
Jan-02	15	15	100.00%	5	0	1461	1723	84.79%	35.91%	-1.63	-1.99	No
Feb-02	20	21	95.24%	3	0	1470	1668	88.13%	32.34%	-1	-1.61	No
Mar-02	12	14	85.71%	4	0	1609	1888	85.22%	35.49%	-0.05	-1.03	No
Apr-02	24	32	75.00%	3	0	1784	2123	84.03%	36.63%	1.33	-0.19	No
May-02	17	29	58.62%	4	0	1765	2182	80.89%	39.32%	2.74	0.67	Yes
Jun-02	28	36	77.78%	5	0	2040	2419	84.33%	36.35%	1.05	-0.36	No
Jul-02	27	37	72.97%	4	0	2298	2801	82.04%	38.38%	1.38	-0.16	No
Aug-02	40	53	75.47%	6	0	2403	2894	83.03%	37.53%	1.41	-0.15	No
Sep-02	17	21	80.95%	7	0	1906	2422	78.70%	40.95%	-0.25	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

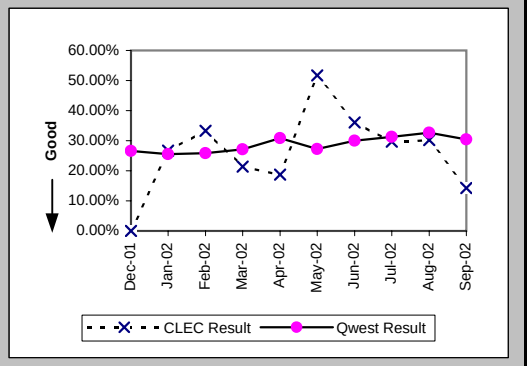
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17:17	8	2:10	3	0	3914:24	1719	2:17	3:44	-0.09	-1.05	No
Jan-02	17:11	15	1:09	5	0	3726:58	1723	2:10	3:12	-1.23	-1.75	No
Feb-02	33:37	21	1:36	3	0	3313:54	1668	1:59	3:00	-0.59	-1.36	No
Mar-02	29:29	14	2:06	4	0	4315:22	1888	2:17	3:07	-0.22	-1.13	No
Apr-02	63:33	32	1:59	3	0	5083:52	2123	2:24	3:33	-0.64	-1.39	No
May-02	116:38	29	4:01	4	0	5995:30	2182	2:45	3:45	1.63	-0.01	No
Jun-02	107:33	36	2:59	5	0	6061:27	2419	2:30	4:50	0.9	-0.45	No
Jul-02	141:10	37	3:49	4	0	7379:33	2801	2:38	4:20	1.83	0.11	Yes
Aug-02	170:40	53	3:13	6	0	7749:48	2894	2:41	4:18	1.08	-0.35	No
Sep-02	85:56	21	4:06	7	0	7233:25	2422	2:59	5:01	1.39	-0.16	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

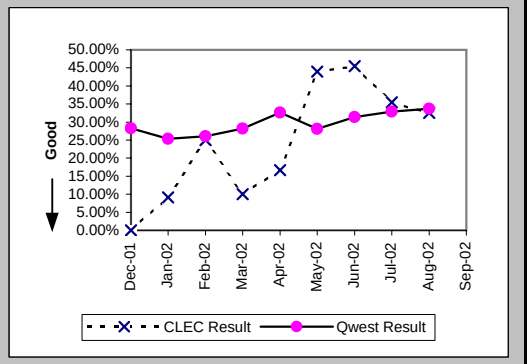
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	3	0	458	1719	26.64%	44.21%	-1.7	-2.03	No
Jan-02	4	15	26.67%	5	0	440	1723	25.54%	43.61%	0.13	-0.92	No
Feb-02	7	21	33.33%	3	0	432	1668	25.90%	43.81%	0.77	-0.53	No
Mar-02	3	14	21.43%	4	0	513	1888	27.17%	44.48%	-0.48	-1.29	No
Apr-02	6	32	18.75%	3	0	656	2123	30.90%	46.21%	-1.48	-1.9	No
May-02	15	29	51.72%	4	0	595	2182	27.27%	44.53%	2.76	0.68	Yes
Jun-02	13	36	36.11%	5	0	725	2419	29.97%	45.81%	0.8	-0.51	No
Jul-02	11	37	29.73%	4	0	875	2801	31.24%	46.35%	-0.2	-1.12	No
Aug-02	16	53	30.19%	6	0	944	2894	32.62%	46.88%	-0.37	-1.23	No
Sep-02	3	21	14.29%	7	0	738	2422	30.47%	46.03%	-1.6	-1.98	No



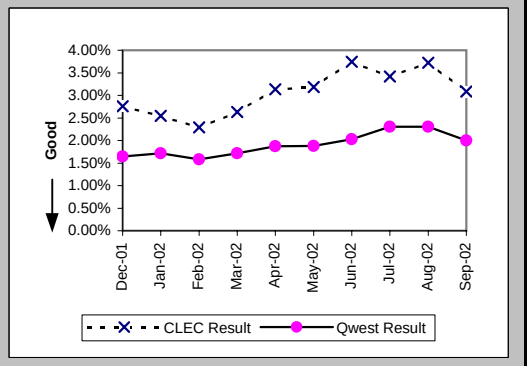
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	3	0	297	1049	28.31%	45.05%	-1.25	-1.76	No
Jan-02	1	11	9.09%	5	0	262	1033	25.36%	43.51%	-1.23	-1.75	No
Feb-02	3	12	25.00%	3	0	269	1032	26.07%	43.90%	-0.08	-1.05	No
Mar-02	1	10	10.00%	4	0	344	1222	28.15%	44.97%	-1.27	-1.77	No
Apr-02	3	18	16.67%	3	0	467	1431	32.63%	46.89%	-1.44	-1.87	No
May-02	11	25	44.00%	4	0	431	1533	28.11%	44.96%	1.68	0.02	Yes
Jun-02	10	22	45.45%	5	0	502	1601	31.36%	46.39%	1.37	-0.16	No
Jul-02	11	31	35.48%	4	0	608	1848	32.90%	46.99%	0.32	-0.81	No
Aug-02	14	43	32.56%	6	0	671	1991	33.70%	47.27%	-0.16	-1.1	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

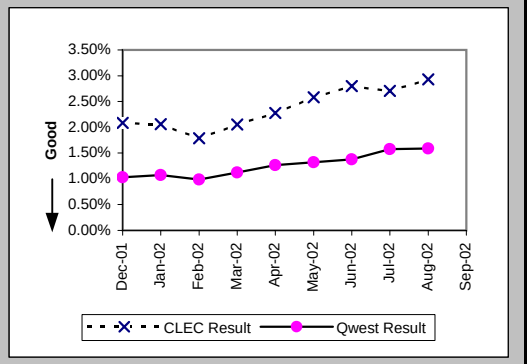
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	135	4891	2.76%	15	0	5280	320210	1.65%	12.73%	6.06	2.68	Yes
Jan-02	136	5337	2.55%	25	0	5549	322799	1.72%	13.00%	4.62	1.81	Yes
Feb-02	133	5814	2.29%	32	0	5105	322988	1.58%	12.47%	4.28	1.6	Yes
Mar-02	165	6275	2.63%	39	0	5519	322151	1.71%	12.98%	5.54	2.37	Yes
Apr-02	213	6797	3.13%	35	0	6018	321850	1.87%	13.55%	7.61	3.63	Yes
May-02	237	7440	3.19%	39	0	6075	322674	1.88%	13.59%	8.17	3.97	Yes
Jun-02	294	7853	3.74%	33	0	6585	325120	2.03%	14.09%	10.68	5.49	Yes
Jul-02	288	8426	3.42%	47	0	7517	325682	2.31%	15.02%	6.7	3.07	Yes
Aug-02	333	8943	3.72%	46	0	7556	327601	2.31%	15.01%	8.81	4.36	Yes
Sep-02	286	9271	3.08%	39	0	6593	329098	2.00%	14.01%	7.33	3.46	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

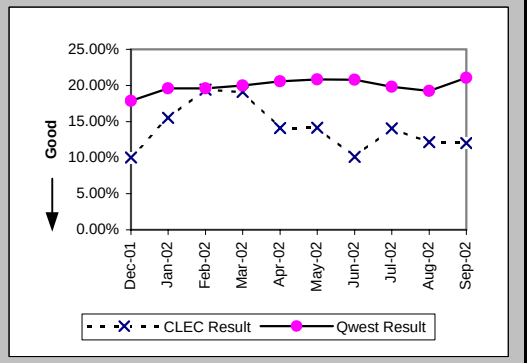
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	4891	2.09%	15	0	3305	320210	1.03%	10.11%	7.23	3.4	Yes
Jan-02	110	5337	2.06%	25	0	3466	322799	1.07%	10.31%	6.94	3.22	Yes
Feb-02	104	5814	1.79%	32	0	3196	322988	0.99%	9.90%	6.1	2.71	Yes
Mar-02	129	6275	2.06%	39	0	3623	322151	1.12%	10.55%	6.93	3.21	Yes
Apr-02	155	6797	2.28%	35	0	4080	321850	1.27%	11.19%	7.39	3.49	Yes
May-02	192	7440	2.58%	39	0	4263	322674	1.32%	11.42%	9.41	4.72	Yes
Jun-02	220	7853	2.80%	33	0	4482	325120	1.38%	11.66%	10.69	5.5	Yes
Jul-02	228	8426	2.71%	47	0	5130	325682	1.58%	12.45%	8.23	4	Yes
Aug-02	262	8943	2.93%	46	0	5203	327601	1.59%	12.50%	10.01	5.09	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

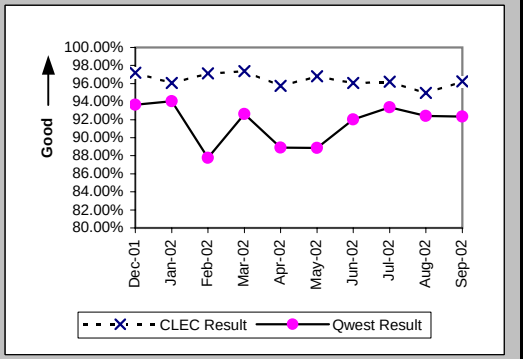
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	150	10.00%	0	0	1149	6429	17.87%	38.31%	-2.49	-2.51	No
Jan-02	25	161	15.53%	0	0	1351	6900	19.58%	39.68%	-1.28	-1.78	No
Feb-02	32	165	19.39%	0	0	1244	6349	19.59%	39.69%	-0.06	-1.04	No
Mar-02	39	204	19.12%	0	0	1378	6897	19.98%	39.98%	-0.3	-1.18	No
Apr-02	35	248	14.11%	0	0	1559	7577	20.58%	40.43%	-2.48	-2.51	No
May-02	39	276	14.13%	0	0	1597	7672	20.82%	40.60%	-2.69	-2.63	No
Jun-02	33	327	10.09%	0	0	1727	8312	20.78%	40.57%	-4.67	-3.84	No
Jul-02	47	335	14.03%	0	0	1855	9372	19.79%	39.84%	-2.6	-2.58	No
Aug-02	46	379	12.14%	0	0	1801	9357	19.25%	39.42%	-3.44	-3.09	No
Sep-02	39	325	12.00%	0	0	1758	8351	21.05%	40.77%	-3.93	-3.39	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

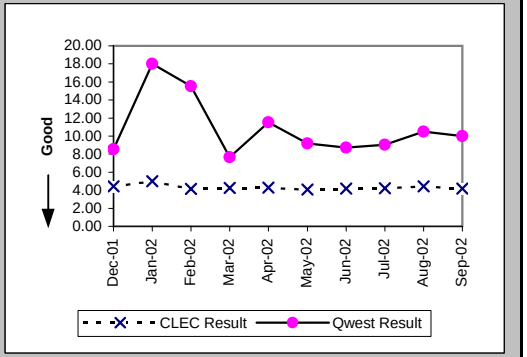
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	384	395	97.22%	15	1	1342	1433	93.65%	24.39%	-2.57	-2.56	No
Jan-02	292	304	96.05%	19	5	3691	3925	94.04%	23.68%	-1.43	-1.87	No
Feb-02	574	591	97.12%	4	0	1853	2111	87.78%	32.75%	-6.13	-4.73	No
Mar-02	409	420	97.38%	3	2	1572	1697	92.63%	26.12%	-3.33	-3.03	No
Apr-02	426	445	95.73%	2	2	1675	1884	88.91%	31.41%	-4.12	-3.51	No
May-02	426	440	96.82%	0	1	1430	1609	88.88%	31.44%	-4.7	-3.85	No
Jun-02	391	407	96.07%	2	1	1453	1579	92.02%	27.10%	-2.69	-2.63	No
Jul-02	379	394	96.19%	3	2	1477	1582	93.36%	24.89%	-2.02	-2.23	No
Aug-02	378	398	94.97%	4	3	936	1013	92.40%	26.50%	-1.64	-2	No
Sep-02	358	372	96.24%	3	4	1131	1225	92.33%	26.62%	-2.48	-2.51	No



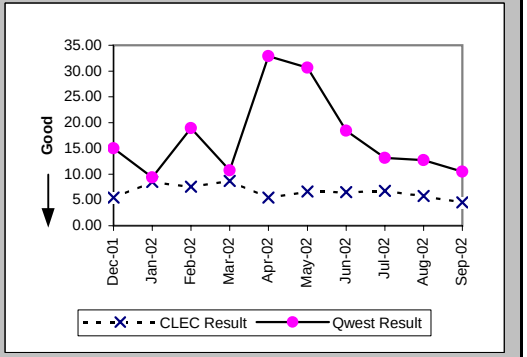
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1625	368	4.42	37	1	12488	1462	8.54	10.27	-6.89	-5.19	No
Jan-02	1431	287	4.99	34	5	70910	3933	18.03	15.35	-13.9	-9.45	No
Feb-02	1997	480	4.16	118	0	35185	2265	15.53	16.33	-13.86	-9.43	No
Mar-02	1500	351	4.27	74	2	12418	1624	7.65	7.89	-7.27	-5.42	No
Apr-02	1766	412	4.29	37	2	20678	1792	11.54	20.36	-6.52	-4.96	No
May-02	1667	410	4.07	31	1	14144	1540	9.18	14.66	-6.28	-4.82	No
Jun-02	1647	392	4.20	18	1	13622	1562	8.72	11.04	-7.25	-5.41	No
Jul-02	1548	366	4.23	32	2	14081	1555	9.06	10.10	-8.22	-6	No
Aug-02	1679	379	4.43	25	3	10369	987	10.51	8.77	-11.47	-7.97	No
Sep-02	1538	367	4.19	9	4	12038	1205	9.99	10.26	-9.48	-6.76	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

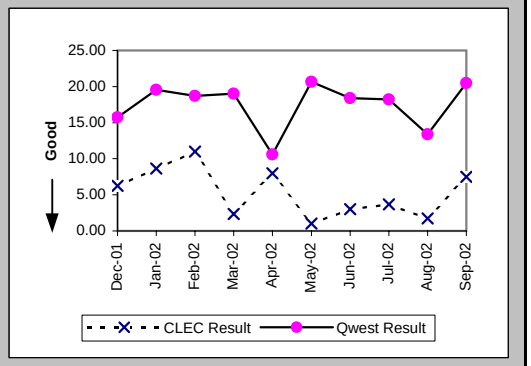
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98	18	5.44	3	0	1953	130	15.02	40.98	-0.93	-1.56	No
Jan-02	255	30	8.50	1	1	3690	395	9.34	17.44	-0.25	-1.15	No
Feb-02	234	31	7.55	3	0	5087	269	18.91	18.74	-3.2	-2.94	No
Mar-02	130	15	8.67	3	0	1399	130	10.76	12.59	-0.61	-1.37	No
Apr-02	114	21	5.43	1	0	7070	215	32.88	32.18	-3.73	-3.27	No
May-02	100	15	6.67	0	0	4964	162	30.64	32.05	-2.77	-2.69	No
Jun-02	124	19	6.53	2	0	2449	133	18.41	21.79	-2.22	-2.35	No
Jul-02	95	14	6.79	2	0	1423	108	13.18	16.37	-1.37	-1.84	No
Aug-02	133	23	5.78	2	0	891	70	12.73	12.02	-2.4	-2.46	No
Sep-02	73	16	4.56	2	1	910	87	10.46	14.06	-1.54	-1.94	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

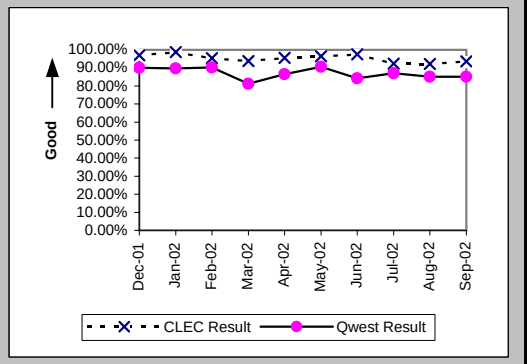
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	81	13	6.23	0	0	582	37	15.73	17.66	-1.67	-2.01	No
Jan-02	95	11	8.64	0	1	860	44	19.55	25.85	-1.25	-1.76	No
Feb-02	11	1	11.00	0	0	468	25	18.72	10.44	-0.73	-1.44	No
Mar-02	7	3	2.33	0	0	114	6	19.00	24.23	-0.97	-1.59	No
Apr-02	8	1	8.00	0	0	106	10	10.60	10.01	-0.25	-1.15	No
May-02	2	2	1.00	0	0	516	25	20.64	48.70	-0.55	-1.33	No
Jun-02	3	1	3.00	0	0	147	8	18.38	18.72	-0.77	-1.47	No
Jul-02	22	6	3.67	0	0	182	10	18.20	16.79	-1.68	-2.02	No
Aug-02	7	4	1.75	0	0	174	13	13.38	11.71	-1.74	-2.06	No
Sep-02	15	2	7.50	0	0	266	13	20.46	39.04	-0.44	-1.27	No



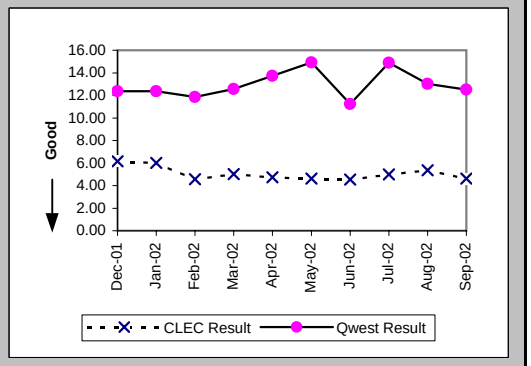
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63	65	96.92%	12	0	297	330	90.00%	30.00%	-1.7	-2.03	No
Jan-02	76	77	98.70%	8	3	315	351	89.74%	30.34%	-2.35	-2.43	No
Feb-02	61	64	95.31%	0	0	472	523	90.25%	29.67%	-1.29	-1.78	No
Mar-02	92	98	93.88%	0	1	344	424	81.13%	39.13%	-2.91	-2.77	No
Apr-02	107	112	95.54%	0	0	342	395	86.58%	34.08%	-2.45	-2.49	No
May-02	81	84	96.43%	1	0	418	461	90.67%	29.08%	-1.67	-2.01	No
Jun-02	78	80	97.50%	2	0	294	349	84.24%	36.44%	-2.94	-2.78	No
Jul-02	72	78	92.31%	1	0	295	339	87.02%	33.61%	-1.25	-1.76	No
Aug-02	82	89	92.13%	1	0	286	336	85.12%	35.59%	-1.65	-2.01	No
Sep-02	74	79	93.67%	1	0	401	471	85.14%	35.57%	-1.97	-2.2	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

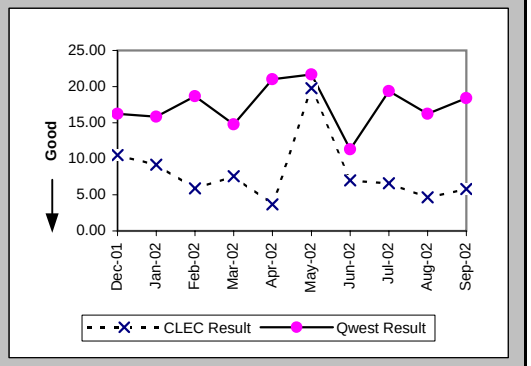
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	394	64	6.16	15	0	4108	332	12.37	15.49	-2.94	-2.79	No
Jan-02	433	72	6.01	13	3	4443	359	12.38	13.00	-3.79	-3.3	No
Feb-02	219	48	4.56	22	0	6130	517	11.86	12.22	-3.96	-3.41	No
Mar-02	426	85	5.01	15	1	5377	428	12.56	12.35	-5.15	-4.13	No
Apr-02	483	102	4.74	12	0	5397	393	13.73	19.47	-4.16	-3.53	No
May-02	356	77	4.62	9	0	7013	470	14.92	13.06	-6.41	-4.9	No
Jun-02	349	77	4.53	5	0	3896	347	11.23	10.01	-5.31	-4.23	No
Jul-02	324	65	4.98	16	0	5081	341	14.90	20.70	-3.54	-3.15	No
Aug-02	386	72	5.36	19	0	4294	330	13.01	28.86	-2.04	-2.24	No
Sep-02	341	74	4.61	6	0	5933	474	12.52	27.36	-2.31	-2.41	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

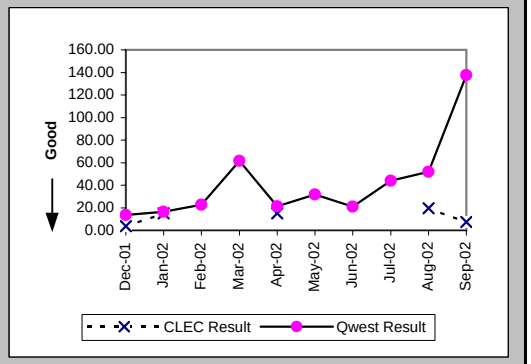
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	10	10.50	4	0	601	37	16.24	21.90	-0.74	-1.45	No
Jan-02	110	12	9.17	1	0	633	40	15.82	16.11	-1.26	-1.76	No
Feb-02	53	9	5.89	0	0	989	53	18.66	21.62	-1.64	-2	No
Mar-02	76	10	7.60	0	0	1254	85	14.75	15.48	-1.38	-1.84	No
Apr-02	22	6	3.67	0	0	1072	51	21.02	45.00	-0.89	-1.54	No
May-02	158	8	19.75	0	0	910	42	21.67	22.23	-0.22	-1.14	No
Jun-02	14	2	7.00	2	0	667	59	11.31	12.59	-0.48	-1.29	No
Jul-02	53	8	6.62	1	0	968	50	19.36	40.89	-0.82	-1.5	No
Aug-02	28	6	4.67	0	0	682	42	16.24	15.80	-1.68	-2.02	No
Sep-02	29	5	5.80	0	0	1324	72	18.39	29.97	-0.91	-1.55	No



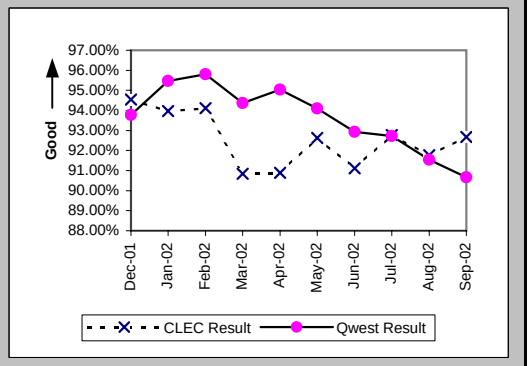
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	3	3.67	0	0	230	17	13.53	10.50	-1.5	-1.91	No
Jan-02	15	1	15.00	0	0	360	22	16.36	14.05	-0.09	-1.06	No
Feb-02						91	4	22.75	17.75			
Mar-02						493	8	61.62	88.85			
Apr-02	45	3	15.00	0	0	149	7	21.29	12.47	-0.73	-1.44	No
May-02						191	6	31.83	39.99			
Jun-02						63	3	21.00	10.00			
Jul-02						132	3	44.00	56.15			
Aug-02	59	3	19.67	0	0	778	15	51.87	120.23	-0.42	-1.26	No
Sep-02	15	2	7.50	0	0	1239	9	137.67	247.83	-0.67	-1.41	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

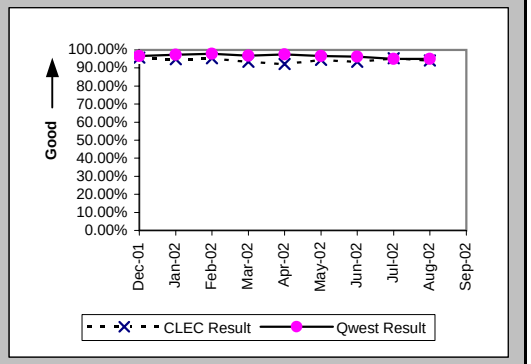
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	519	549	94.54%	0	0	2005	2138	93.78%	24.15%	-0.65	-1.4	No
Jan-02	452	481	93.97%	0	0	3182	3333	95.47%	20.80%	1.42	-0.14	No
Feb-02	544	578	94.12%	0	0	3700	3862	95.81%	20.05%	1.89	0.15	Yes
Mar-02	575	633	90.84%	0	0	2447	2593	94.37%	23.05%	3.46	1.1	Yes
Apr-02	529	582	90.89%	0	0	2162	2275	95.03%	21.73%	4.1	1.49	Yes
May-02	553	597	92.63%	0	0	2101	2233	94.09%	23.58%	1.34	-0.18	No
Jun-02	513	563	91.12%	0	0	1906	2051	92.93%	25.63%	1.49	-0.1	No
Jul-02	501	540	92.78%	0	0	1835	1979	92.72%	25.97%	-0.04	-1.03	No
Aug-02	502	547	91.77%	0	0	1537	1679	91.54%	27.82%	-0.17	-1.1	No
Sep-02	493	532	92.67%	0	0	1419	1565	90.67%	29.08%	-1.37	-1.83	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

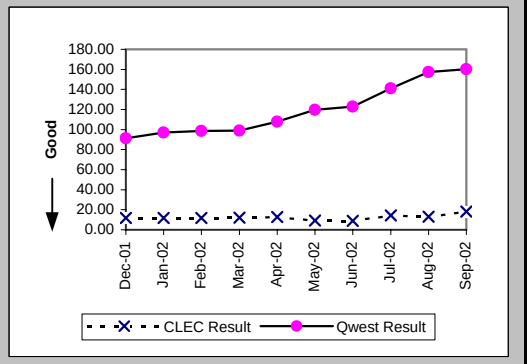
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	526	549	95.81%	0	0	2065	2138	96.59%	18.16%	0.89	-0.46	No
Jan-02	456	481	94.80%	0	0	3243	3333	97.30%	16.21%	2.77	0.69	Yes
Feb-02	551	578	95.33%	0	0	3779	3862	97.85%	14.50%	3.9	1.37	Yes
Mar-02	592	633	93.52%	0	0	2512	2593	96.88%	17.40%	4.35	1.64	Yes
Apr-02	537	582	92.27%	0	0	2220	2275	97.58%	15.36%	7.45	3.53	Yes
May-02	564	597	94.47%	0	0	2157	2233	96.60%	18.13%	2.54	0.55	Yes
Jun-02	526	563	93.43%	0	0	1973	2051	96.20%	19.13%	3.04	0.85	Yes
Jul-02	515	540	95.37%	0	0	1882	1979	95.10%	21.59%	-0.26	-1.16	No
Aug-02	515	547	94.15%	0	0	1595	1679	95.00%	21.80%	0.79	-0.52	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

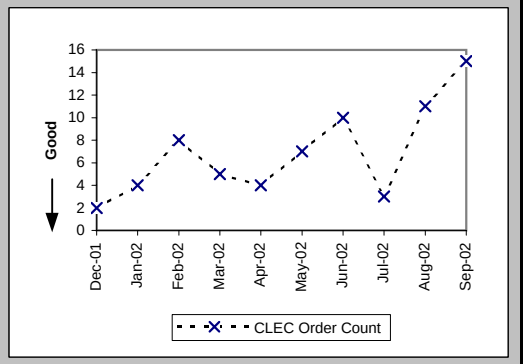
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	249	21	11.86	0	0	49209	540	91.13	124.44	-2.86	-2.74	No
Jan-02	238	20	11.90	0	0	52546	541	97.13	121.62	-3.08	-2.87	No
Feb-02	307	26	11.81	0	0	58613	594	98.68	116.44	-3.72	-3.26	No
Mar-02	316	26	12.15	0	1	62414	631	98.91	107.82	-4.02	-3.44	No
Apr-02	218	17	12.82	0	0	59917	556	107.76	121.41	-3.18	-2.93	No
May-02	212	23	9.22	0	0	65188	545	119.61	124.49	-4.17	-3.53	No
Jun-02	205	23	8.91	0	0	68375	556	122.98	128.56	-4.17	-3.53	No
Jul-02	229	16	14.31	0	0	75781	537	141.12	132.30	-3.78	-3.3	No
Aug-02	182	14	13.00	0	0	75525	480	157.34	141.02	-3.78	-3.3	No
Sep-02	330	18	18.33	0	0	68258	426	160.23	143.09	-4.12	-3.51	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

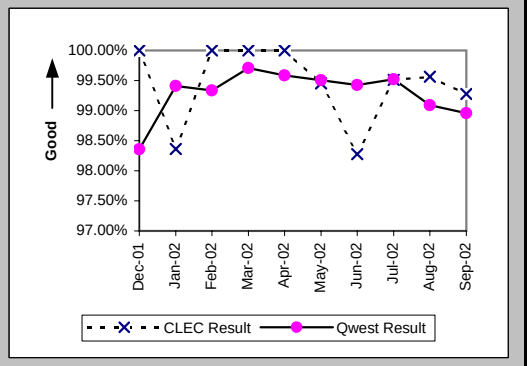
Date	CLEC Order Count
Dec-01	2
Jan-02	4
Feb-02	8
Mar-02	5
Apr-02	4
May-02	7
Jun-02	10
Jul-02	3
Aug-02	11
Sep-02	15



Checklist #4 - Unbundled Loop - ISDN Capable Repair

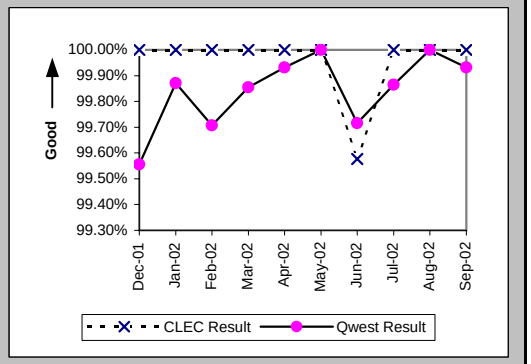
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	121	121	100.00%	11	0	1316	1338	98.36%	12.72%	-1.36	-1.83	No
Jan-02	120	122	98.36%	17	0	1517	1526	99.41%	7.66%	1.21	-0.26	No
Feb-02	106	106	100.00%	15	0	1347	1356	99.34%	8.12%	-0.81	-1.49	No
Mar-02	145	145	100.00%	12	0	1356	1360	99.71%	5.42%	-0.62	-1.38	No
Apr-02	169	169	100.00%	18	0	1433	1439	99.58%	6.44%	-0.8	-1.48	No
May-02	182	183	99.45%	17	0	1404	1411	99.50%	7.03%	0.13	-0.92	No
Jun-02	228	232	98.28%	17	0	1388	1396	99.43%	7.55%	1.68	0.02	Yes
Jul-02	203	204	99.51%	23	0	1456	1463	99.52%	6.90%	0.06	-0.96	No
Aug-02	227	228	99.56%	20	0	1525	1539	99.09%	9.49%	-0.7	-1.43	No
Sep-02	137	138	99.28%	35	0	1427	1442	98.96%	10.15%	-0.35	-1.21	No



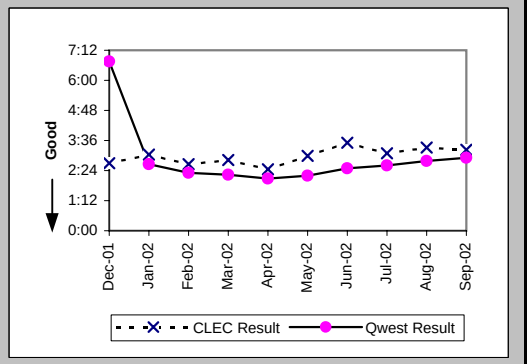
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	123	123	100.00%	11	0	1344	1350	99.56%	6.65%	-0.71	-1.43	No
Jan-02	123	123	100.00%	17	0	1544	1546	99.87%	3.59%	-0.38	-1.23	No
Feb-02	114	114	100.00%	15	0	1364	1368	99.71%	5.40%	-0.56	-1.34	No
Mar-02	147	147	100.00%	12	0	1370	1372	99.85%	3.82%	-0.44	-1.27	No
Apr-02	177	177	100.00%	18	0	1456	1457	99.93%	2.62%	-0.33	-1.2	No
May-02	190	190	100.00%	17	0	1424	1424	100.00%	N/A	N/A	N/A	
Jun-02	235	236	99.58%	17	0	1401	1405	99.72%	5.33%	0.35	-0.79	No
Jul-02	214	214	100.00%	23	0	1479	1481	99.87%	3.67%	-0.5	-1.31	No
Aug-02	251	251	100.00%	20	0	1560	1560	100.00%	N/A	N/A	N/A	
Sep-02	169	169	100.00%	35	0	1463	1464	99.93%	2.61%	-0.32	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

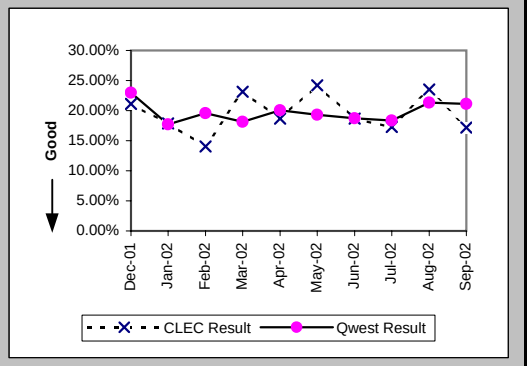
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	332:53	123	2:42	11	0	9122:46	1350	6:45	107:14	-0.4	-1.24	No
Jan-02	372:24	123	3:02	17	0	4100:56	1546	2:39	13:24	0.3	-0.82	No
Feb-02	302:40	114	2:39	15	0	3175:42	1368	2:19	6:33	0.52	-0.68	No
Mar-02	414:30	147	2:49	12	0	3054:34	1372	2:14	4:54	1.39	-0.15	No
Apr-02	434:38	177	2:27	18	0	3037:42	1457	2:05	3:32	1.32	-0.2	No
May-02	567:20	190	2:59	17	0	3122:43	1424	2:12	3:39	2.82	0.71	Yes
Jun-02	830:47	236	3:31	17	0	3496:47	1405	2:29	5:15	2.8	0.7	Yes
Jul-02	661:24	214	3:05	23	0	3858:08	1481	2:36	5:27	1.22	-0.26	No
Aug-02	830:42	251	3:19	20	0	4348:45	1560	2:47	4:07	1.86	0.13	Yes
Sep-02	547:09	169	3:14	35	0	4267:51	1464	2:55	4:39	0.85	-0.48	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

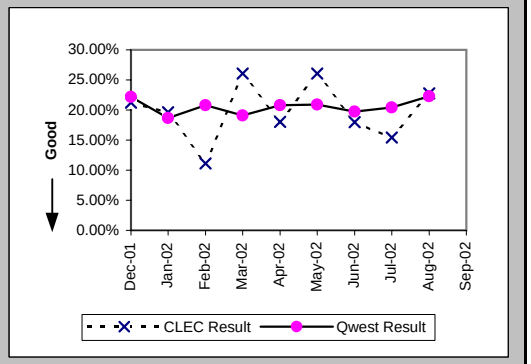
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	123	21.14%	11	0	310	1350	22.96%	42.06%	-0.46	-1.28	No
Jan-02	22	123	17.89%	17	0	274	1546	17.72%	38.19%	0.06	-0.96	No
Feb-02	16	114	14.04%	15	0	268	1368	19.59%	39.69%	-1.44	-1.87	No
Mar-02	34	147	23.13%	12	0	249	1373	18.14%	38.53%	1.45	-0.12	No
Apr-02	33	177	18.64%	18	0	292	1458	20.03%	40.02%	-0.43	-1.26	No
May-02	46	190	24.21%	17	0	275	1424	19.31%	39.47%	1.57	-0.05	No
Jun-02	44	236	18.64%	17	0	263	1405	18.72%	39.01%	-0.03	-1.02	No
Jul-02	37	214	17.29%	23	0	272	1481	18.37%	38.72%	-0.38	-1.23	No
Aug-02	59	251	23.51%	20	0	333	1560	21.35%	40.98%	0.77	-0.53	No
Sep-02	29	169	17.16%	35	0	309	1464	21.11%	40.81%	-1.19	-1.72	No



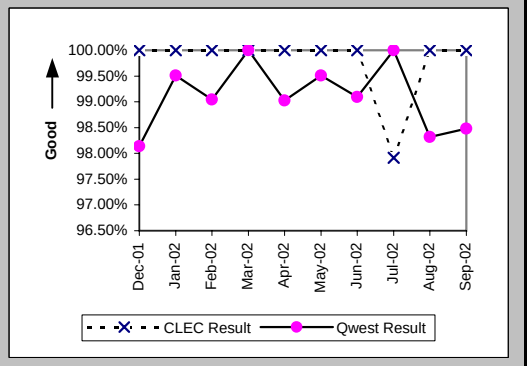
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	99	21.21%	11	0	153	690	22.17%	41.54%	-0.22	-1.13	No
Jan-02	21	107	19.63%	17	0	154	824	18.69%	38.98%	0.25	-0.85	No
Feb-02	10	90	11.11%	15	0	147	707	20.79%	40.58%	-2.13	-2.3	No
Mar-02	30	115	26.09%	12	0	131	686	19.10%	39.31%	1.69	0.03	Yes
Apr-02	26	144	18.06%	18	0	157	755	20.79%	40.58%	-0.74	-1.45	No
May-02	42	161	26.09%	17	0	161	770	20.91%	40.67%	1.43	-0.13	No
Jun-02	34	189	17.99%	17	0	159	805	19.75%	39.81%	-0.55	-1.33	No
Jul-02	27	175	15.43%	23	0	172	842	20.43%	40.32%	-1.49	-1.91	No
Aug-02	49	215	22.79%	20	0	200	898	22.27%	41.61%	0.17	-0.9	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

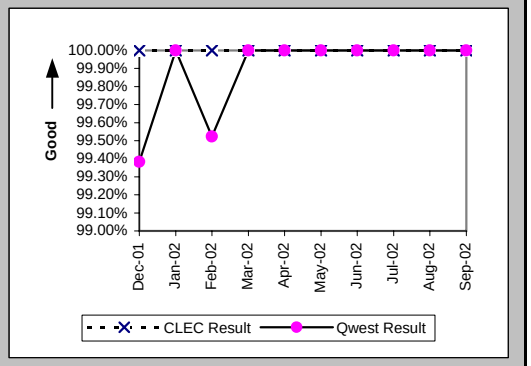
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	6	0	158	161	98.14%	13.52%	-0.59	-1.36	No
Jan-02	23	23	100.00%	3	0	203	204	99.51%	6.98%	-0.32	-1.19	No
Feb-02	15	15	100.00%	7	0	207	209	99.04%	9.74%	-0.37	-1.22	No
Mar-02	18	18	100.00%	4	0	198	198	100.00%	N/A	N/A	N/A	
Apr-02	29	29	100.00%	3	0	203	205	99.02%	9.83%	-0.5	-1.3	No
May-02	49	49	100.00%	8	0	203	204	99.51%	6.98%	-0.44	-1.27	No
Jun-02	44	44	100.00%	5	0	219	221	99.10%	9.47%	-0.58	-1.35	No
Jul-02	47	48	97.92%	2	0	263	263	100.00%	N/A	N/A	-0.09	No
Aug-02	56	56	100.00%	4	0	234	238	98.32%	12.85%	-0.88	-1.54	No
Sep-02	47	47	100.00%	8	0	194	197	98.48%	12.25%	-0.77	-1.47	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

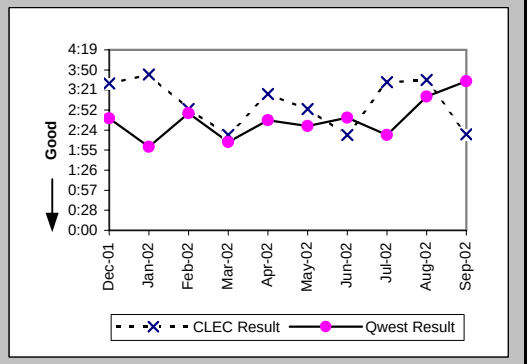
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	6	0	161	162	99.38%	7.83%	-0.34	-1.21	No
Jan-02	23	23	100.00%	3	0	207	207	100.00%	N/A	N/A	N/A	
Feb-02	15	15	100.00%	7	0	209	210	99.52%	6.88%	-0.26	-1.16	No
Mar-02	18	18	100.00%	4	0	198	198	100.00%	N/A	N/A	N/A	
Apr-02	29	29	100.00%	3	0	206	206	100.00%	N/A	N/A	N/A	
May-02	49	49	100.00%	8	0	205	205	100.00%	N/A	N/A	N/A	
Jun-02	44	44	100.00%	5	0	222	222	100.00%	N/A	N/A	N/A	
Jul-02	48	48	100.00%	2	0	266	266	100.00%	N/A	N/A	N/A	
Aug-02	58	58	100.00%	4	0	244	244	100.00%	N/A	N/A	N/A	
Sep-02	50	50	100.00%	8	0	202	202	100.00%	N/A	N/A	N/A	



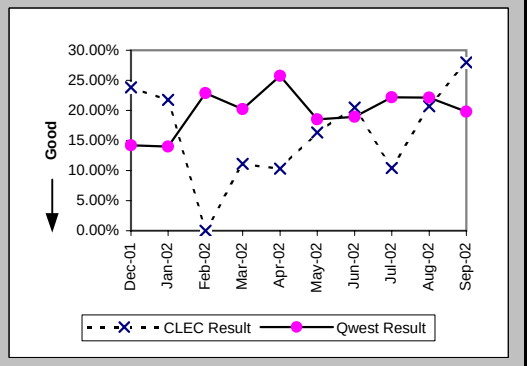
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73:58	21	3:31	6	0	435:39	162	2:41	6:15	0.76	-0.54	No
Jan-02	86:01	23	3:44	3	0	413:49	207	2:00	3:30	1.65	0.01	Yes
Feb-02	43:23	15	2:54	7	0	589:09	210	2:48	11:40	0.82	-0.5	No
Mar-02	41:02	18	2:17	4	0	417:39	198	2:07	2:36	0.37	-0.78	No
Apr-02	94:49	29	3:16	3	0	541:33	206	2:38	4:42	0.77	-0.53	No
May-02	141:49	49	2:54	8	0	512:46	205	2:30	4:35	0.57	-0.65	No
Jun-02	100:13	44	2:17	5	0	599:38	222	2:42	4:01	-0.64	-1.39	No
Jul-02	170:42	48	3:33	2	0	609:01	266	2:17	3:04	1.79	0.09	Yes
Aug-02	208:34	58	3:36	4	0	780:12	244	3:12	4:54	0.57	-0.66	No
Sep-02	115:15	50	2:18	8	0	718:53	202	3:34	6:14	-1.27	-1.77	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

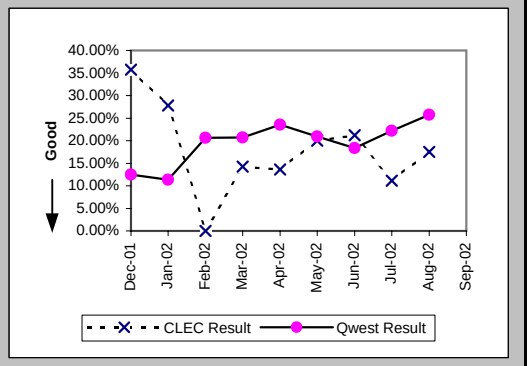
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	21	23.81%	6	0	23	162	14.20%	34.90%	1.11	-0.33	No
Jan-02	5	23	21.74%	3	0	29	207	14.01%	34.71%	0.96	-0.42	No
Feb-02	0	15	0.00%	7	0	48	210	22.86%	41.99%	-2.04	-2.24	No
Mar-02	2	18	11.11%	4	0	40	198	20.20%	40.15%	-0.92	-1.56	No
Apr-02	3	29	10.34%	3	0	53	206	25.73%	43.71%	-1.77	-2.08	No
May-02	8	49	16.33%	8	0	38	205	18.54%	38.86%	-0.36	-1.22	No
Jun-02	9	44	20.45%	5	0	42	222	18.92%	39.17%	0.25	-0.85	No
Jul-02	5	48	10.42%	2	0	59	266	22.18%	41.55%	-1.81	-2.1	No
Aug-02	12	58	20.69%	4	0	54	244	22.13%	41.51%	-0.24	-1.14	No
Sep-02	14	50	28.00%	8	0	40	202	19.80%	39.85%	1.24	-0.25	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

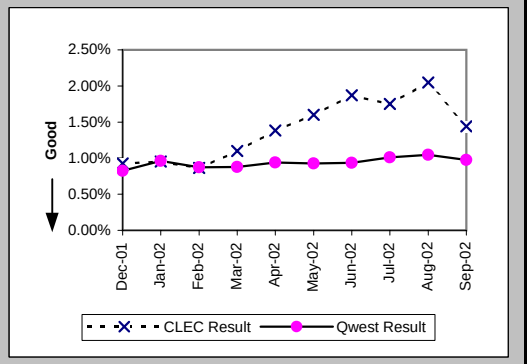
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	14	35.71%	6	0	10	80	12.50%	33.07%	1.97	0.2	Yes
Jan-02	5	18	27.78%	3	0	10	88	11.36%	31.74%	1.68	0.02	Yes
Feb-02	0	11	0.00%	7	0	20	97	20.62%	40.46%	-1.6	-1.97	No
Mar-02	2	14	14.29%	4	0	23	111	20.72%	40.53%	-0.56	-1.34	No
Apr-02	3	22	13.64%	3	0	28	119	23.53%	42.42%	-1	-1.61	No
May-02	7	35	20.00%	8	0	23	110	20.91%	40.67%	-0.12	-1.07	No
Jun-02	7	33	21.21%	5	0	23	125	18.40%	38.75%	0.37	-0.77	No
Jul-02	4	36	11.11%	2	0	30	135	22.22%	41.57%	-1.42	-1.87	No
Aug-02	7	40	17.50%	4	0	35	136	25.74%	43.72%	-1.05	-1.64	No
Sep-02												



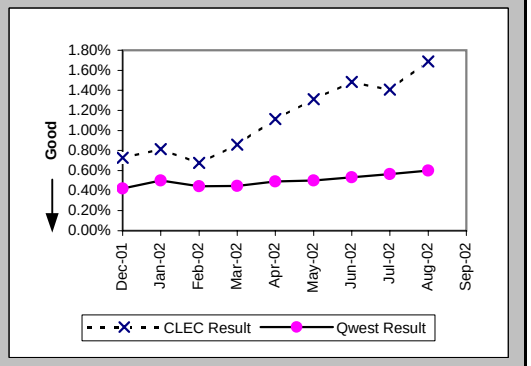
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	144	15563	0.93%	17	0	1512	183312	0.82%	9.04%	1.33	-0.19	No
Jan-02	146	15344	0.95%	20	0	1753	182572	0.96%	9.75%	-0.11	-1.06	No
Feb-02	129	14942	0.86%	22	0	1578	180684	0.87%	9.30%	-0.13	-1.08	No
Mar-02	165	15006	1.10%	16	0	1571	178951	0.88%	9.33%	2.8	0.7	Yes
Apr-02	206	14889	1.38%	21	0	1664	177337	0.94%	9.64%	5.41	2.29	Yes
May-02	239	14951	1.60%	25	0	1629	175766	0.93%	9.58%	8.23	4	Yes
Jun-02	280	14964	1.87%	22	0	1628	174155	0.93%	9.62%	11.42	5.94	Yes
Jul-02	262	14982	1.75%	25	0	1747	173170	1.01%	9.99%	8.69	4.29	Yes
Aug-02	309	15091	2.05%	24	0	1804	172135	1.05%	10.18%	11.56	6.03	Yes
Sep-02	219	15192	1.44%	43	0	1666	171131	0.97%	9.82%	5.63	2.42	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

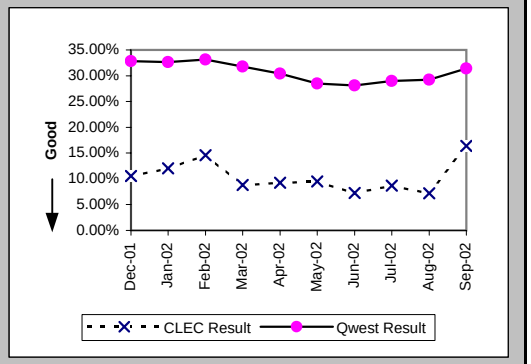
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	113	15563	0.73%	17	0	770	183312	0.42%	6.47%	5.67	2.45	Yes
Jan-02	125	15344	0.81%	20	0	912	182572	0.50%	7.05%	5.32	2.23	Yes
Feb-02	101	14942	0.68%	22	0	804	180684	0.45%	6.66%	4.08	1.48	Yes
Mar-02	129	15006	0.86%	16	0	797	178951	0.45%	6.66%	7.32	3.45	Yes
Apr-02	166	14889	1.11%	21	0	874	177337	0.49%	7.00%	10.41	5.33	Yes
May-02	196	14951	1.31%	25	0	880	175766	0.50%	7.06%	13.48	7.19	Yes
Jun-02	222	14964	1.48%	22	0	930	174155	0.53%	7.29%	15.29	8.3	Yes
Jul-02	211	14982	1.41%	25	0	977	173170	0.56%	7.49%	13.23	7.05	Yes
Aug-02	255	15091	1.69%	24	0	1034	172135	0.60%	7.73%	16.6	9.09	Yes
Sep-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

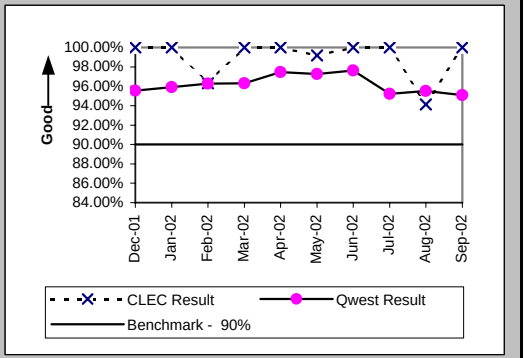
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	161	10.56%	0	0	739	2251	32.83%	46.96%	-5.81	-4.53	No
Jan-02	20	166	12.05%	0	0	850	2603	32.65%	46.90%	-5.49	-4.34	No
Feb-02	22	151	14.57%	0	0	783	2361	33.16%	47.08%	-4.71	-3.86	No
Mar-02	16	181	8.84%	0	0	732	2303	31.78%	46.56%	-6.38	-4.88	No
Apr-02	21	227	9.25%	0	0	727	2391	30.41%	46.00%	-6.62	-5.03	No
May-02	25	264	9.47%	0	0	648	2277	28.46%	45.12%	-6.47	-4.94	No
Jun-02	22	302	7.28%	0	0	636	2263	28.10%	44.95%	-7.56	-5.6	No
Jul-02	25	287	8.71%	0	0	712	2459	28.95%	45.36%	-7.16	-5.35	No
Aug-02	24	333	7.21%	0	0	744	2548	29.20%	45.47%	-8.3	-6.05	No
Sep-02	43	262	16.41%	0	0	762	2428	31.38%	46.41%	-4.96	-4.02	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

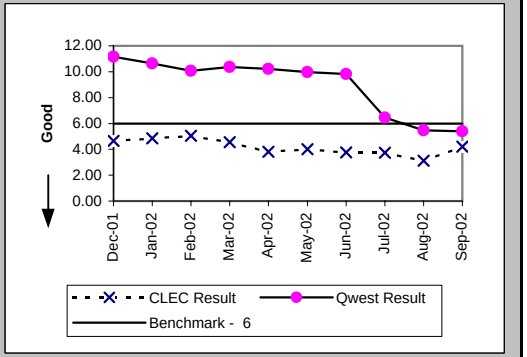
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	50	100.00%	3	1	7962	8334	95.54%	20.65%	-1.52	-1.93	No
Jan-02	35	35	100.00%	4	1	7198	7504	95.92%	19.78%	-1.22	-1.74	No
Feb-02	26	27	96.30%	1	0	6501	6752	96.28%	18.92%	0	-1	No
Mar-02	51	51	100.00%	0	0	6287	6528	96.31%	18.86%	-1.39	-1.85	No
Apr-02	124	124	100.00%	0	0	6315	6479	97.47%	15.71%	-1.78	-2.08	No
May-02	121	122	99.18%	0	0	5763	5926	97.25%	16.36%	-1.29	-1.78	No
Jun-02	115	115	100.00%	0	0	5394	5525	97.63%	15.21%	-1.65	-2.01	No
Jul-02	99	99	100.00%	0	0	6722	7060	95.21%	21.35%	-2.22	-2.35	No
Aug-02	16	17	94.12%	0	0	5281	5530	95.50%	20.74%	0.35	-0.79	No
Sep-02	8	8	100.00%	0	0	4962	5218	95.09%	21.60%	-0.64	-1.39	No



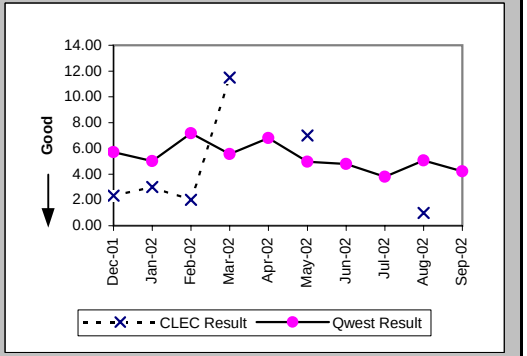
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	79	17	4.65	39	1	93474	8371	11.17	5.50	-4.88	-3.97	No
Jan-02	131	27	4.85	13	1	80622	7576	10.64	7.49	-4.01	-3.44	No
Feb-02	121	24	5.04	7	0	68387	6796	10.06	5.10	-4.81	-3.93	No
Mar-02	205	45	4.56	6	0	67971	6562	10.36	4.91	-7.9	-5.8	No
Apr-02	407	107	3.80	18	0	66622	6516	10.22	3.53	-18.68	-12.36	No
May-02	405	101	4.01	23	0	59224	5943	9.97	3.47	-17.08	-11.38	No
Jun-02	394	105	3.75	10	0	54651	5560	9.83	3.01	-20.47	-13.44	No
Jul-02	333	89	3.74	12	0	45653	7079	6.45	3.40	-7.46	-5.53	No
Aug-02	53	17	3.12	0	0	30498	5563	5.48	2.97	-3.27	-2.99	No
Sep-02	21	5	4.20	3	0	28246	5242	5.39	2.50	-1.06	-1.65	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

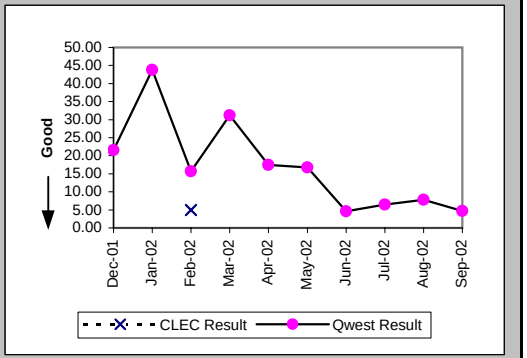
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	3	2.33	2	1	1493	262	5.70	10.92	-0.53	-1.32	No
Jan-02	6	2	3.00	3	0	1193	238	5.01	8.32	-0.34	-1.21	No
Feb-02	4	2	2.00	1	0	1593	222	7.18	15.30	-0.48	-1.29	No
Mar-02	23	2	11.50	0	0	1223	220	5.56	10.01	1.17	-0.29	No
Apr-02						946	139	6.81	10.67			
May-02	14	2	7.00	0	0	715	144	4.97	8.32	0.75	-0.54	No
Jun-02						590	123	4.80	8.02			
Jul-02						1135	298	3.81	7.32			
Aug-02	1	1	1.00	0	0	1235	244	5.06	7.44	-0.54	-1.33	No
Sep-02						934	222	4.21	5.80			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

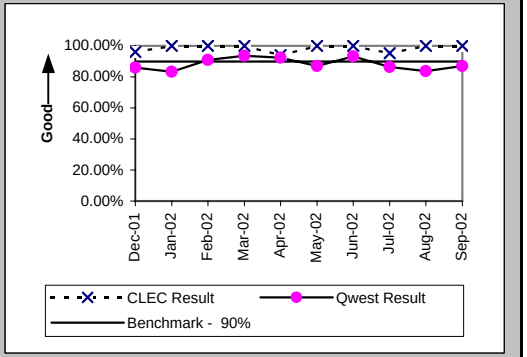
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2304	107	21.53	28.20			
Jan-02						3108	71	43.77	52.46			
Feb-02	5	1	5.00	0	0	472	30	15.73	22.21	-0.48	-1.29	No
Mar-02						780	25	31.20	45.80			
Apr-02						594	34	17.47	16.67			
May-02						268	16	16.75	25.78			
Jun-02						55	12	4.58	3.45			
Jul-02						162	25	6.48	4.42			
Aug-02						133	17	7.82	13.13			
Sep-02						84	18	4.67	2.83			



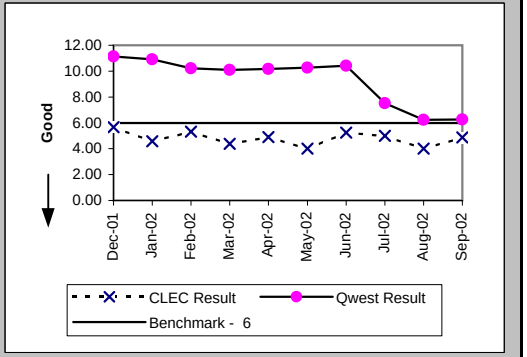
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	50	96.00%	0	0	111	129	86.05%	34.65%	-1.72	-2.05	No
Jan-02	46	46	100.00%	1	0	109	131	83.21%	37.38%	-2.62	-2.59	No
Feb-02	31	31	100.00%	0	0	160	176	90.91%	28.75%	-1.62	-1.99	No
Mar-02	68	68	100.00%	1	0	149	159	93.71%	24.28%	-1.79	-2.09	No
Apr-02	47	50	94.00%	1	0	157	170	92.35%	26.58%	-0.39	-1.23	No
May-02	12	12	100.00%	0	0	133	153	86.93%	33.71%	-1.29	-1.79	No
Jun-02	23	23	100.00%	0	0	135	145	93.10%	25.34%	-1.21	-1.74	No
Jul-02	20	21	95.24%	0	0	171	198	86.36%	34.32%	-1.13	-1.69	No
Aug-02	17	17	100.00%	1	0	134	160	83.75%	36.89%	-1.73	-2.05	No
Sep-02	22	22	100.00%	0	0	166	191	86.91%	33.73%	-1.72	-2.05	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

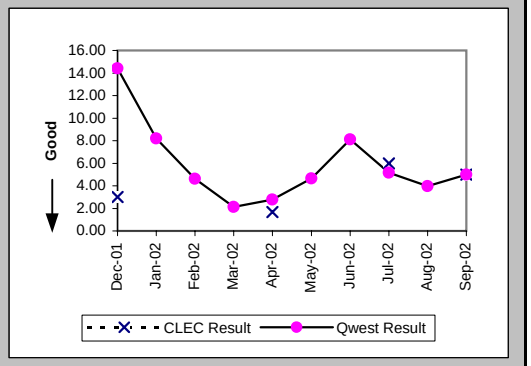
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	164	29	5.66	24	0	1471	132	11.14	13.28	-2.02	-2.23	No
Jan-02	169	37	4.57	11	0	1473	135	10.91	5.89	-5.8	-4.53	No
Feb-02	117	22	5.32	9	0	1861	182	10.23	4.61	-4.71	-3.86	No
Mar-02	215	49	4.39	21	0	1615	160	10.09	4.78	-7.31	-5.45	No
Apr-02	191	39	4.90	13	0	1770	174	10.17	3.34	-8.9	-6.41	No
May-02	32	8	4.00	4	0	1633	159	10.27	4.13	-4.19	-3.55	No
Jun-02	84	16	5.25	8	0	1584	152	10.42	4.75	-4.14	-3.52	No
Jul-02	65	13	5.00	8	0	1551	206	7.53	5.10	-1.73	-2.05	No
Aug-02	32	8	4.00	10	0	1024	164	6.24	3.04	-2.04	-2.24	No
Sep-02	83	17	4.88	5	0	1215	194	6.26	3.85	-1.42	-1.86	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

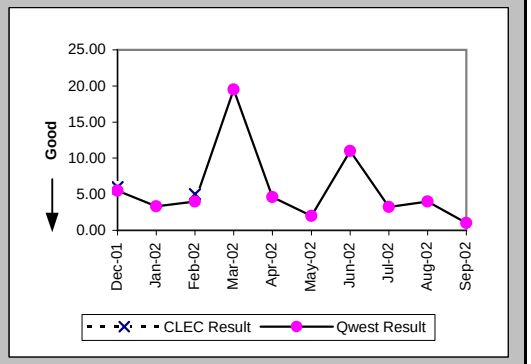
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	2	3.00	0	0	245	17	14.41	32.66	-0.47	-1.28	No
Jan-02						156	19	8.21	9.26			
Feb-02						60	13	4.62	5.17			
Mar-02						17	8	2.12	1.46			
Apr-02	5	3	1.67	1	0	25	9	2.78	3.35	-0.5	-1.3	No
May-02						93	20	4.65	4.67			
Jun-02						73	9	8.11	11.30			
Jul-02	6	1	6.00	0	0	129	25	5.16	7.60	0.91	-0.45	No
Aug-02						99	25	3.96	3.75			
Sep-02	5	1	5.00	0	0	125	25	5.00	7.19	0	-1	No



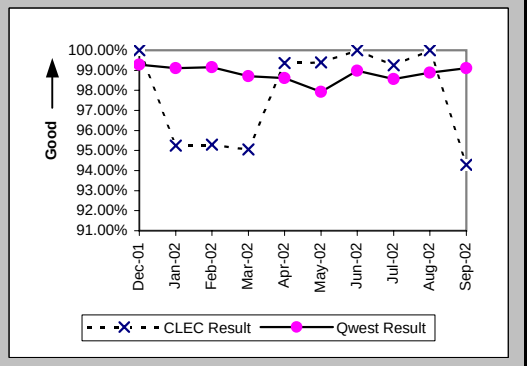
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	0	0	11	2	5.50	3.54	-0.65	-1.39	No
Jan-02						10	3	3.33	3.21			
Feb-02	5	1	5.00	0	0	12	3	4.00	3.46	0.44	-0.73	No
Mar-02						39	2	19.50	26.16			
Apr-02						23	5	4.60	4.72			
May-02						2	1	2.00				
Jun-02						11	1	11.00				
Jul-02						13	4	3.25	2.63			
Aug-02						8	2	4.00	2.83			
Sep-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

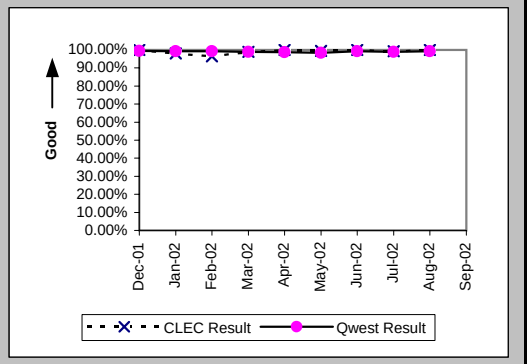
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	108	100.00%	0	0	8436	8497	99.28%	8.44%	-0.88	-1.53	No
Jan-02	100	105	95.24%	0	0	8034	8107	99.10%	9.45%	2.96	0.8	Yes
Feb-02	81	85	95.29%	0	0	7284	7346	99.16%	9.15%	2.72	0.65	Yes
Mar-02	96	101	95.05%	0	0	6763	6852	98.70%	11.32%	2.5	0.52	Yes
Apr-02	157	158	99.37%	0	0	6614	6707	98.61%	11.69%	-0.8	-1.49	No
May-02	162	163	99.39%	0	0	6263	6396	97.92%	14.27%	-1.3	-1.79	No
Jun-02	141	141	100.00%	0	0	5847	5907	98.98%	10.03%	-1.19	-1.72	No
Jul-02	132	133	99.25%	0	0	6406	6499	98.57%	11.88%	-0.65	-1.4	No
Aug-02	80	80	100.00%	0	0	6433	6506	98.88%	10.53%	-0.95	-1.58	No
Sep-02	33	35	94.29%	0	0	5532	5582	99.10%	9.42%	2.04	0.24	Yes



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

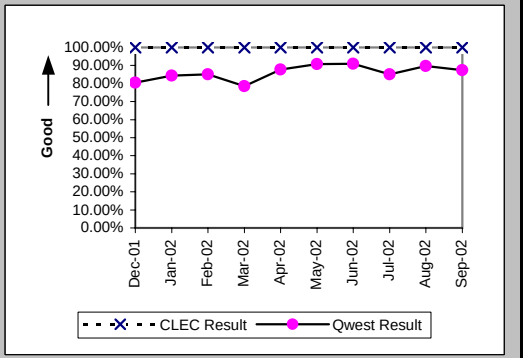
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	108	100.00%	0	0	8451	8497	99.46%	7.34%	-0.76	-1.46	No
Jan-02	103	105	98.10%	0	0	8048	8107	99.27%	8.50%	1.23	-0.25	No
Feb-02	82	85	96.47%	0	0	7293	7346	99.28%	8.46%	2.22	0.35	Yes
Mar-02	100	101	99.01%	0	0	6782	6852	98.98%	10.06%	-0.03	-1.02	No
Apr-02	158	158	100.00%	0	0	6629	6707	98.84%	10.72%	-1.35	-1.82	No
May-02	162	163	99.39%	0	0	6294	6396	98.41%	12.53%	-0.99	-1.6	No
Jun-02	141	141	100.00%	0	0	5861	5907	99.22%	8.79%	-1.04	-1.63	No
Jul-02	132	133	99.25%	0	0	6435	6499	99.02%	9.87%	-0.27	-1.16	No
Aug-02	80	80	100.00%	0	0	6456	6506	99.23%	8.73%	-0.78	-1.48	No
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

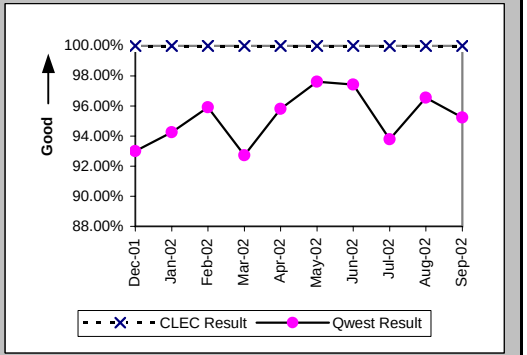
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	14	100.00%	8	0	1692	2101	80.53%	39.59%	-1.83	-2.11	No
Jan-02	18	18	100.00%	2	0	2033	2409	84.39%	36.29%	-1.82	-2.11	No
Feb-02	12	12	100.00%	1	0	1278	1503	85.03%	35.68%	-1.45	-1.88	No
Mar-02	14	14	100.00%	0	0	1567	1994	78.59%	41.02%	-1.95	-2.18	No
Apr-02	10	10	100.00%	2	0	1773	2019	87.82%	32.71%	-1.18	-1.71	No
May-02	15	15	100.00%	2	0	2320	2555	90.80%	28.90%	-1.23	-1.75	No
Jun-02	4	4	100.00%	1	0	2082	2288	91.00%	28.62%	-0.63	-1.38	No
Jul-02	8	8	100.00%	1	0	2627	3084	85.18%	35.53%	-1.18	-1.72	No
Aug-02	8	8	100.00%	3	0	3355	3737	89.78%	30.29%	-0.95	-1.58	No
Sep-02	6	6	100.00%	2	0	2380	2723	87.40%	33.18%	-0.93	-1.56	No



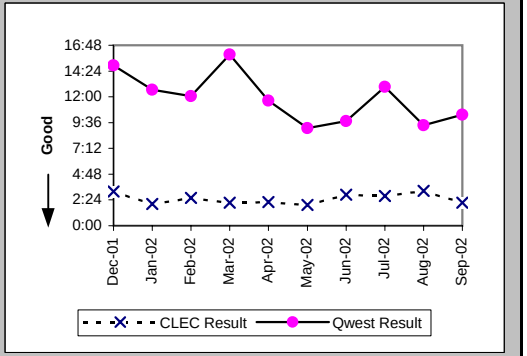
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	14	100.00%	8	0	1979	2128	93.00%	25.52%	-1.02	-1.62	No
Jan-02	18	18	100.00%	2	0	2295	2435	94.25%	23.28%	-1.04	-1.63	No
Feb-02	12	12	100.00%	1	0	1454	1516	95.91%	19.81%	-0.71	-1.43	No
Mar-02	14	14	100.00%	0	0	1859	2005	92.72%	25.98%	-1.04	-1.64	No
Apr-02	10	10	100.00%	2	0	1938	2023	95.80%	20.06%	-0.66	-1.4	No
May-02	15	15	100.00%	2	0	2495	2556	97.61%	15.26%	-0.6	-1.37	No
Jun-02	4	4	100.00%	1	0	2233	2292	97.43%	15.84%	-0.32	-1.2	No
Jul-02	8	8	100.00%	1	0	2901	3093	93.79%	24.13%	-0.73	-1.44	No
Aug-02	8	8	100.00%	3	0	3612	3741	96.55%	18.25%	-0.53	-1.32	No
Sep-02	6	6	100.00%	2	0	2599	2729	95.24%	21.30%	-0.55	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

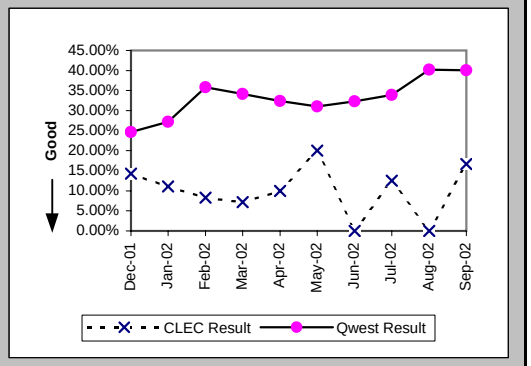
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44:29	14	3:11	8	0	31761:54	2128	14:56	23:48	-1.84	-2.12	No
Jan-02	36:37	18	2:02	2	0	30856:09	2435	12:40	22:56	-1.96	-2.19	No
Feb-02	31:18	12	2:36	1	0	18272:38	1516	12:03	17:54	-1.82	-2.11	No
Mar-02	30:09	14	2:09	0	0	31930:57	2005	15:56	25:05	-2.05	-2.24	No
Apr-02	22:00	10	2:12	2	0	23525:46	2023	11:38	20:19	-1.46	-1.89	No
May-02	29:10	15	1:57	2	0	23277:18	2556	9:06	16:33	-1.67	-2.02	No
Jun-02	11:37	4	2:54	1	0	22348:23	2292	9:45	21:28	-0.64	-1.39	No
Jul-02	22:15	8	2:47	1	0	40000:33	3093	12:56	26:12	-1.09	-1.67	No
Aug-02	25:54	8	3:14	3	0	35053:07	3741	9:22	22:02	-0.79	-1.48	No
Sep-02	12:45	6	2:08	2	0	28178:33	2729	10:20	21:04	-0.95	-1.58	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

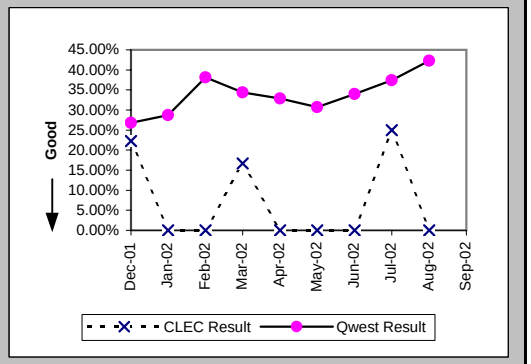
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	14	14.29%	8	0	525	2128	24.67%	43.11%	-0.9	-1.55	No
Jan-02	2	18	11.11%	2	0	663	2435	27.23%	44.51%	-1.53	-1.93	No
Feb-02	1	12	8.33%	1	0	543	1516	35.82%	47.95%	-1.98	-2.2	No
Mar-02	1	14	7.14%	0	0	684	2005	34.11%	47.41%	-2.12	-2.29	No
Apr-02	1	10	10.00%	2	0	656	2023	32.43%	46.81%	-1.51	-1.92	No
May-02	3	15	20.00%	2	0	793	2556	31.03%	46.26%	-0.92	-1.56	No
Jun-02	0	4	0.00%	1	0	741	2292	32.33%	46.77%	-1.38	-1.84	No
Jul-02	1	8	12.50%	1	0	1049	3093	33.92%	47.34%	-1.28	-1.78	No
Aug-02	0	8	0.00%	3	0	1505	3741	40.23%	49.04%	-2.32	-2.41	No
Sep-02	1	6	16.67%	2	0	1094	2729	40.09%	49.01%	-1.17	-1.71	No



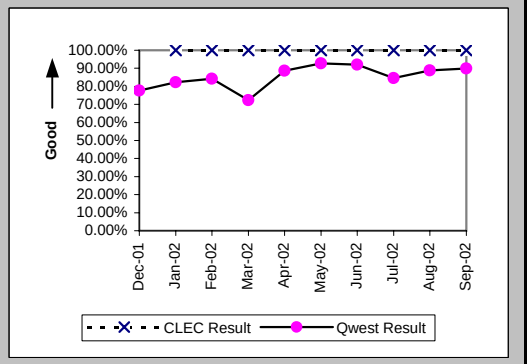
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	8	0	366	1366	26.79%	44.29%	-0.31	-1.19	No
Jan-02	0	7	0.00%	2	0	457	1590	28.74%	45.26%	-1.68	-2.02	No
Feb-02	0	6	0.00%	1	0	413	1083	38.13%	48.57%	-1.92	-2.17	No
Mar-02	1	6	16.67%	0	0	488	1418	34.41%	47.51%	-0.91	-1.56	No
Apr-02	0	5	0.00%	2	0	447	1360	32.87%	46.97%	-1.56	-1.95	No
May-02	0	7	0.00%	2	0	512	1667	30.71%	46.13%	-1.76	-2.07	No
Jun-02	0	3	0.00%	1	0	459	1351	33.97%	47.36%	-1.24	-1.75	No
Jul-02	1	4	25.00%	1	0	628	1677	37.45%	48.40%	-0.51	-1.31	No
Aug-02	0	5	0.00%	3	0	909	2148	42.32%	49.41%	-1.91	-2.16	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

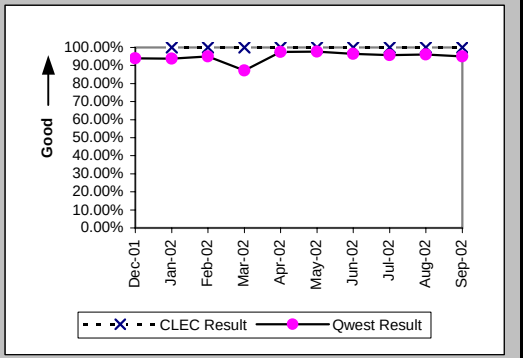
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						271	349	77.65%	41.66%			
Jan-02	4	4	100.00%	0	0	329	400	82.25%	38.21%	-0.92	-1.56	No
Feb-02	6	6	100.00%	1	0	224	266	84.21%	36.46%	-1.05	-1.64	No
Mar-02	5	5	100.00%	1	0	230	318	72.33%	44.74%	-1.37	-1.83	No
Apr-02	4	4	100.00%	0	0	241	272	88.60%	31.78%	-0.71	-1.43	No
May-02	6	6	100.00%	0	0	417	450	92.67%	26.07%	-0.68	-1.42	No
Jun-02	2	2	100.00%	0	0	229	249	91.97%	27.18%	-0.42	-1.25	No
Jul-02	1	1	100.00%	1	0	349	413	84.50%	36.19%	-0.43	-1.26	No
Aug-02	3	3	100.00%	2	0	460	518	88.80%	31.53%	-0.61	-1.37	No
Sep-02	4	4	100.00%	0	0	285	317	89.91%	30.13%	-0.67	-1.4	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

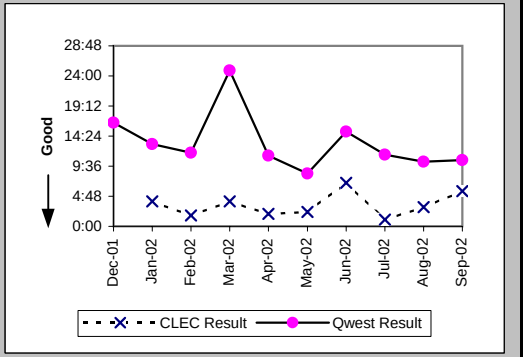
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						331	352	94.03%	23.69%			
Jan-02	4	4	100.00%	0	0	377	402	93.78%	24.15%	-0.51	-1.31	No
Feb-02	6	6	100.00%	1	0	253	266	95.11%	21.56%	-0.55	-1.33	No
Mar-02	5	5	100.00%	1	0	278	319	87.15%	33.47%	-0.85	-1.52	No
Apr-02	4	4	100.00%	0	0	266	273	97.44%	15.81%	-0.32	-1.2	No
May-02	6	6	100.00%	0	0	441	451	97.78%	14.72%	-0.37	-1.22	No
Jun-02	2	2	100.00%	0	0	240	249	96.39%	18.67%	-0.27	-1.17	No
Jul-02	1	1	100.00%	1	0	397	415	95.66%	20.37%	-0.21	-1.13	No
Aug-02	3	3	100.00%	2	0	499	519	96.15%	19.25%	-0.35	-1.21	No
Sep-02	4	4	100.00%	0	0	301	317	94.95%	21.89%	-0.46	-1.28	No



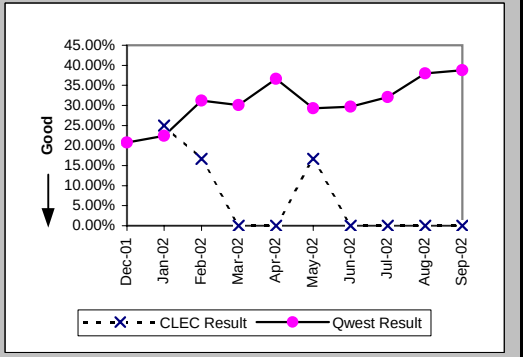
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5820:23	352	16:32	25:09			
Jan-02	16:01	4	4:00	0	0	5278:36	402	13:08	22:45	-0.8	-1.49	No
Feb-02	10:30	6	1:45	1	0	3127:58	266	11:46	17:25	-1.39	-1.85	No
Mar-02	19:55	5	3:59	1	0	7933:22	319	24:52	66:34	-0.7	-1.42	No
Apr-02	7:55	4	1:59	0	0	3086:51	273	11:18	14:55	-1.24	-1.76	No
May-02	13:53	6	2:19	0	0	3794:22	451	8:25	13:12	-1.12	-1.68	No
Jun-02	13:56	2	6:58	0	0	3766:41	249	15:08	73:37	-0.16	-1.09	No
Jul-02	1:04	1	1:04	1	0	4754:30	415	11:27	18:24	-0.56	-1.34	No
Aug-02	9:11	3	3:04	2	0	5362:27	519	10:20	21:36	-0.58	-1.35	No
Sep-02	22:32	4	5:38	0	0	3344:28	317	10:33	25:30	-0.38	-1.23	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

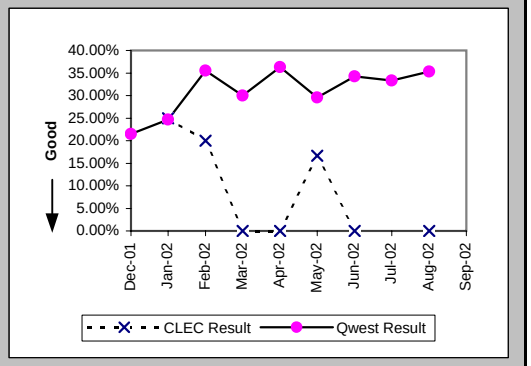
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	352	20.74%	40.54%			
Jan-02	1	4	25.00%	0	0	90	402	22.39%	41.68%	0.16	-0.91	No
Feb-02	1	6	16.67%	1	0	83	266	31.20%	46.33%	-0.76	-1.46	No
Mar-02	0	5	0.00%	1	0	96	319	30.09%	45.87%	-1.46	-1.89	No
Apr-02	0	4	0.00%	0	0	100	273	36.63%	48.18%	-1.51	-1.92	No
May-02	1	6	16.67%	0	0	132	451	29.27%	45.50%	-0.67	-1.41	No
Jun-02	0	2	0.00%	0	0	74	249	29.72%	45.70%	-0.92	-1.56	No
Jul-02	0	1	0.00%	1	0	133	415	32.05%	46.67%	-0.69	-1.42	No
Aug-02	0	3	0.00%	2	0	197	519	37.96%	48.53%	-1.35	-1.82	No
Sep-02	0	4	0.00%	0	0	123	317	38.80%	48.73%	-1.58	-1.96	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

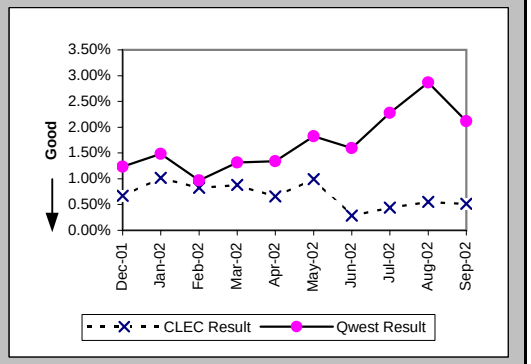
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	237	21.52%	41.10%			
Jan-02	1	4	25.00%	0	0	61	247	24.70%	43.12%	0.05	-0.97	No
Feb-02	1	5	20.00%	1	0	65	183	35.52%	47.86%	-0.72	-1.43	No
Mar-02	0	3	0.00%	1	0	66	220	30.00%	45.83%	-1.13	-1.68	No
Apr-02	0	3	0.00%	0	0	65	179	36.31%	48.09%	-1.3	-1.79	No
May-02	1	6	16.67%	0	0	84	284	29.58%	45.64%	-0.69	-1.42	No
Jun-02	0	2	0.00%	0	0	50	146	34.25%	47.45%	-1.01	-1.62	No
Jul-02						72	216	33.33%	47.14%			
Aug-02	0	2	0.00%	2	0	102	289	35.29%	47.79%	-1.04	-1.63	No
Sep-02												



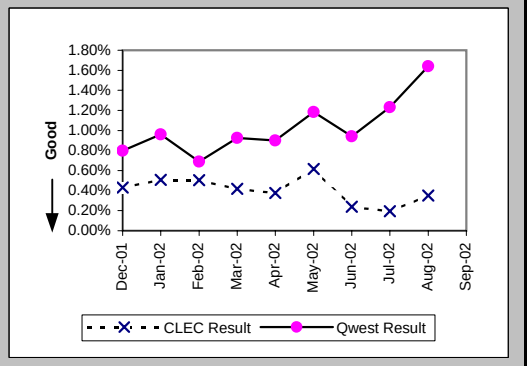
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	2096	0.67%	8	0	2480	200987	1.23%	11.04%	-2.34	-2.42	No
Jan-02	22	2167	1.02%	2	0	2837	191123	1.48%	12.09%	-1.8	-2.09	No
Feb-02	18	2185	0.82%	2	0	1782	183565	0.97%	9.80%	-0.7	-1.42	No
Mar-02	19	2150	0.88%	1	0	2324	177040	1.31%	11.38%	-1.74	-2.06	No
Apr-02	14	2128	0.66%	2	0	2296	170937	1.34%	11.51%	-2.73	-2.66	No
May-02	21	2109	1.00%	2	0	3007	164670	1.83%	13.39%	-2.83	-2.72	No
Jun-02	6	2086	0.29%	1	0	2541	159033	1.60%	12.54%	-4.74	-3.88	No
Jul-02	9	2046	0.44%	2	0	3508	153823	2.28%	14.93%	-5.54	-4.37	No
Aug-02	11	1987	0.55%	5	0	4260	148530	2.87%	16.69%	-6.14	-4.73	No
Sep-02	10	1931	0.52%	2	0	3046	143938	2.12%	14.39%	-4.85	-3.95	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

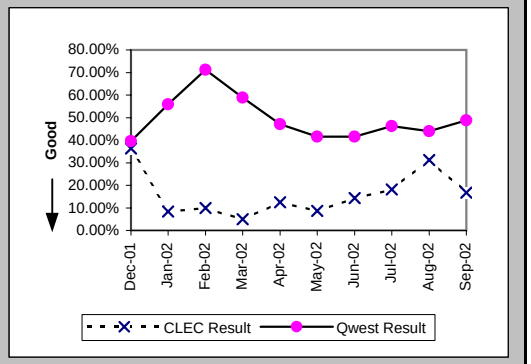
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2096	0.43%	8	0	1603	200987	0.80%	8.90%	-1.89	-2.15	No
Jan-02	11	2167	0.51%	2	0	1837	191123	0.96%	9.76%	-2.15	-2.31	No
Feb-02	11	2185	0.50%	2	0	1266	183565	0.69%	8.28%	-1.05	-1.64	No
Mar-02	9	2150	0.42%	1	0	1638	177040	0.93%	9.57%	-2.44	-2.48	No
Apr-02	8	2128	0.38%	2	0	1539	170937	0.90%	9.45%	-2.55	-2.55	No
May-02	13	2109	0.62%	2	0	1951	164670	1.18%	10.82%	-2.4	-2.46	No
Jun-02	5	2086	0.24%	1	0	1497	159033	0.94%	9.66%	-3.3	-3	No
Jul-02	4	2046	0.20%	2	0	1893	153823	1.23%	11.02%	-4.22	-3.56	No
Aug-02	7	1987	0.35%	5	0	2437	148530	1.64%	12.70%	-4.49	-3.73	No
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

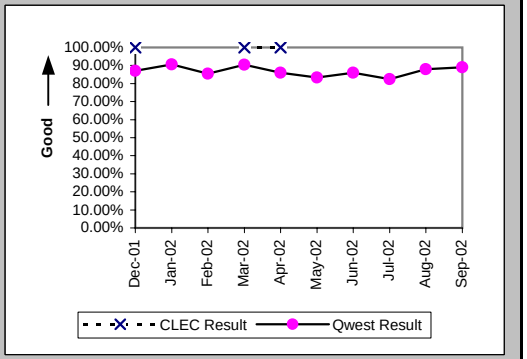
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	22	36.36%	0	0	1622	4102	39.54%	48.89%	-0.3	-1.18	No
Jan-02	2	24	8.33%	0	0	3596	6433	55.90%	49.65%	-4.68	-3.85	No
Feb-02	2	20	10.00%	0	0	4407	6189	71.21%	45.28%	-6.04	-4.67	No
Mar-02	1	20	5.00%	0	0	3335	5659	58.93%	49.20%	-4.89	-3.98	No
Apr-02	2	16	12.50%	0	0	2041	4337	47.06%	49.91%	-2.76	-2.68	No
May-02	2	23	8.70%	0	0	2144	5151	41.62%	49.29%	-3.2	-2.94	No
Jun-02	1	7	14.29%	0	0	1804	4345	41.52%	49.28%	-1.46	-1.89	No
Jul-02	2	11	18.18%	0	0	3009	6517	46.17%	49.85%	-1.86	-2.13	No
Aug-02	5	16	31.25%	0	0	3341	7601	43.95%	49.63%	-1.02	-1.62	No
Sep-02	2	12	16.67%	0	0	2898	5944	48.76%	49.98%	-2.22	-2.35	No



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

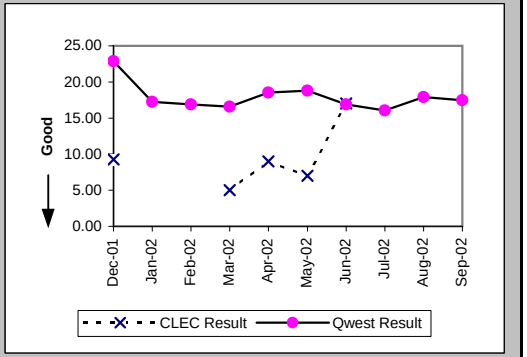
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	3	0	141	162	87.04%	33.59%	-0.38	-1.23	No
Jan-02						220	243	90.54%	29.27%			
Feb-02						118	138	85.51%	35.20%			
Mar-02	1	1	100.00%	0	0	273	302	90.40%	29.46%	-0.33	-1.2	No
Apr-02	1	1	100.00%	0	0	189	220	85.91%	34.79%	-0.4	-1.25	No
May-02						145	174	83.33%	37.27%			
Jun-02						197	229	86.03%	34.67%			
Jul-02						141	171	82.46%	38.03%			
Aug-02						261	297	87.88%	32.64%			
Sep-02						243	273	89.01%	31.28%			



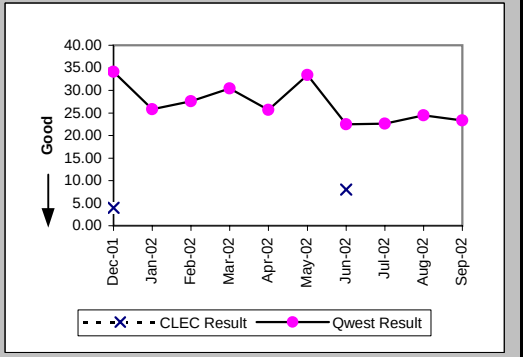
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	4	9.25	0	0	6202	271	22.89	23.08	-1.17	-1.71	No
Jan-02						7139	414	17.24	18.04			
Feb-02						4336	257	16.87	17.07			
Mar-02	5	1	5.00	0	0	7026	424	16.57	17.15	-0.67	-1.41	No
Apr-02	9	1	9.00	0	0	6947	375	18.53	16.23	-0.59	-1.36	No
May-02	7	1	7.00	0	0	6169	328	18.81	19.06	-0.62	-1.38	No
Jun-02	17	1	17.00	0	0	5782	342	16.91	16.00	0.31	-0.81	No
Jul-02						5553	346	16.05	15.21			
Aug-02						7650	427	17.92	16.12			
Sep-02						6839	392	17.45	15.20			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

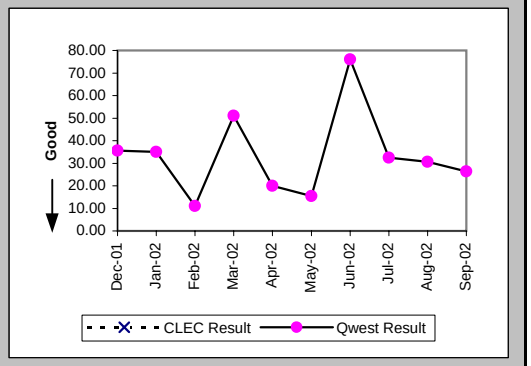
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	3	4.00	0	0	1295	38	34.08	40.79	-1.23	-1.75	No
Jan-02						1162	45	25.82	30.47			
Feb-02						910	33	27.58	26.68			
Mar-02						1643	54	30.43	31.44			
Apr-02						1231	48	25.65	30.00			
May-02						1604	48	33.42	35.02			
Jun-02	8	1	8.00	0	0	967	43	22.49	25.34	-0.57	-1.34	No
Jul-02						1064	47	22.64	20.96			
Aug-02						1272	52	24.46	23.06			
Sep-02						1189	51	23.31	21.65			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

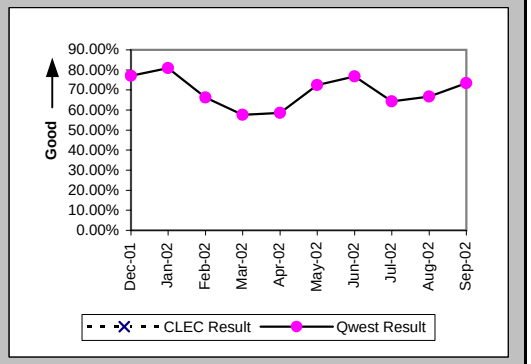
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107	3	35.67	28.18			
Jan-02						70	2	35.00	22.63			
Feb-02						11	1	11.00				
Mar-02						102	2	51.00	24.04			
Apr-02						60	3	20.00	27.73			
May-02						31	2	15.50	0.71			
Jun-02						76	1	76.00				
Jul-02						130	4	32.50	29.73			
Aug-02						214	7	30.57	11.72			
Sep-02						79	3	26.33	4.04			



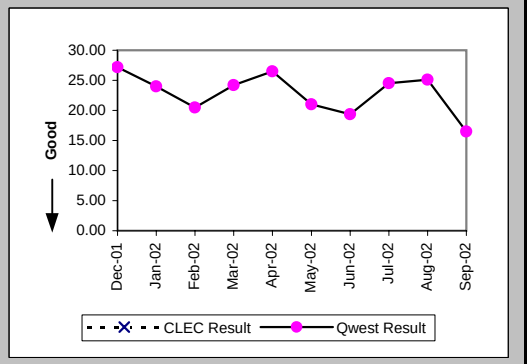
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	83	77.11%	42.01%			
Jan-02						68	84	80.95%	39.27%			
Feb-02						43	65	66.15%	47.32%			
Mar-02						42	73	57.53%	49.43%			
Apr-02						41	70	58.57%	49.26%			
May-02						63	87	72.41%	44.69%			
Jun-02						76	99	76.77%	42.23%			
Jul-02						47	73	64.38%	47.89%			
Aug-02						68	102	66.67%	47.14%			
Sep-02						80	109	73.39%	44.19%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

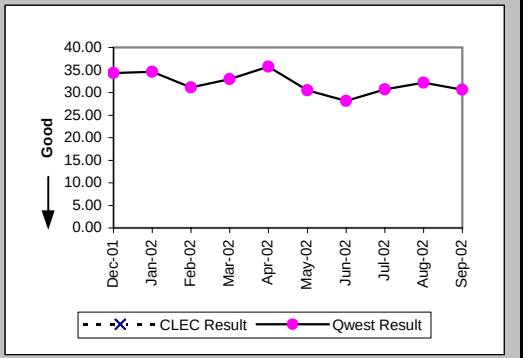
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3726	137	27.20	30.71			
Jan-02						3554	148	24.01	24.55			
Feb-02						2213	108	20.49	23.60			
Mar-02						3048	126	24.19	24.08			
Apr-02						3839	145	26.48	27.62			
May-02						3297	157	21.00	23.53			
Jun-02						2926	151	19.38	22.33			
Jul-02						3019	123	24.54	26.76			
Aug-02						3815	152	25.10	24.49			
Sep-02						2491	151	16.50	17.43			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

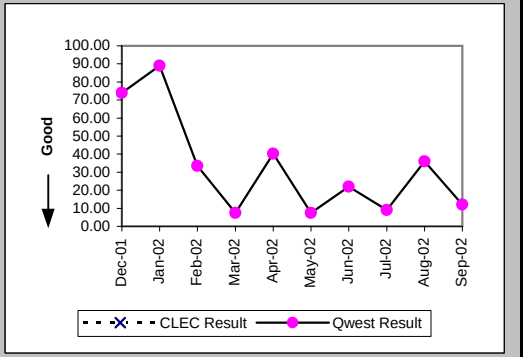
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1168	34	34.35	32.30			
Jan-02						900	26	34.62	27.08			
Feb-02						841	27	31.15	29.19			
Mar-02						1551	47	33.00	27.64			
Apr-02						1752	49	35.76	35.51			
May-02						1037	34	30.50	38.04			
Jun-02						986	35	28.17	33.98			
Jul-02						1198	39	30.72	29.49			
Aug-02						1418	44	32.23	31.25			
Sep-02						949	31	30.61	37.27			



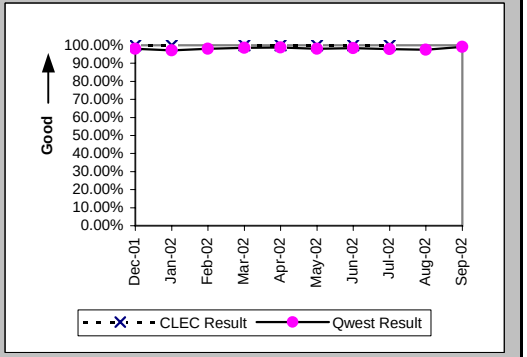
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						370	5	74.00	48.41			
Jan-02						356	4	89.00	38.29			
Feb-02						67	2	33.50	44.55			
Mar-02						15	2	7.50	4.95			
Apr-02						121	3	40.33	19.63			
May-02						15	2	7.50	0.71			
Jun-02						44	2	22.00	28.28			
Jul-02						9	1	9.00				
Aug-02						180	5	36.00	32.04			
Sep-02						48	4	12.00	13.59			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

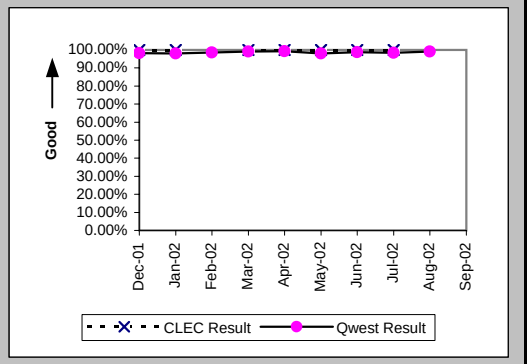
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	445	454	98.02%	13.94%	-0.2	-1.12	No
Jan-02	2	2	100.00%	0	0	488	502	97.21%	16.47%	-0.24	-1.15	No
Feb-02						467	476	98.11%	13.62%			
Mar-02	1	1	100.00%	0	0	460	467	98.50%	12.15%	-0.12	-1.07	No
Apr-02	1	1	100.00%	0	0	537	544	98.71%	11.27%	-0.11	-1.07	No
May-02	1	1	100.00%	0	0	500	510	98.04%	13.86%	-0.14	-1.09	No
Jun-02	1	1	100.00%	0	0	488	496	98.39%	12.60%	-0.13	-1.08	No
Jul-02	1	1	100.00%	0	0	476	486	97.94%	14.20%	-0.14	-1.09	No
Aug-02						516	529	97.54%	15.48%			
Sep-02						564	569	99.12%	9.33%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

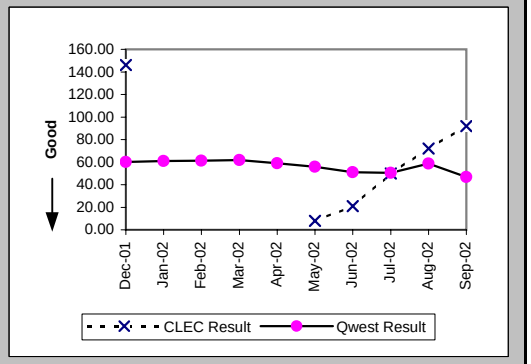
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	446	454	98.24%	13.16%	-0.19	-1.11	No
Jan-02	2	2	100.00%	0	0	492	502	98.01%	13.97%	-0.2	-1.12	No
Feb-02						469	476	98.53%	12.04%			
Mar-02	1	1	100.00%	0	0	463	467	99.14%	9.22%	-0.09	-1.06	No
Apr-02	1	1	100.00%	0	0	540	544	99.26%	8.54%	-0.09	-1.05	No
May-02	1	1	100.00%	0	0	500	510	98.04%	13.86%	-0.14	-1.09	No
Jun-02	1	1	100.00%	0	0	490	496	98.79%	10.93%	-0.11	-1.07	No
Jul-02	1	1	100.00%	0	0	478	486	98.35%	12.72%	-0.13	-1.08	No
Aug-02						524	529	99.05%	9.68%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

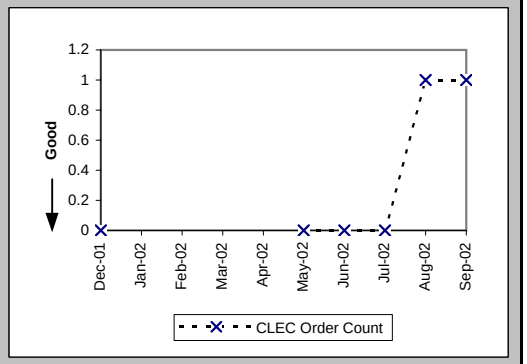
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	146	1	146.00	0	0	10041	167	60.13	74.13	1.36	-0.17	No
Jan-02						10005	164	61.01	80.19			
Feb-02						9674	158	61.23	79.53			
Mar-02						9604	155	61.96	84.33			
Apr-02						10246	174	58.89	82.13			
May-02	8	1	8.00	0	0	10730	192	55.89	83.35	-0.57	-1.35	No
Jun-02	42	2	21.00	0	0	11437	224	51.06	83.48	-0.51	-1.31	No
Jul-02	50	1	50.00	0	0	10868	215	50.55	84.09	-0.01	-1	No
Aug-02	72	1	72.00	0	0	10435	178	58.62	93.49	0.91	-0.45	No
Sep-02	92	1	92.00	0	0	9437	202	46.72	72.09	1.24	-0.25	No



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

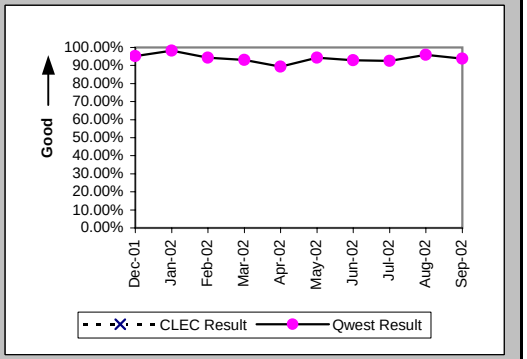
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	1



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

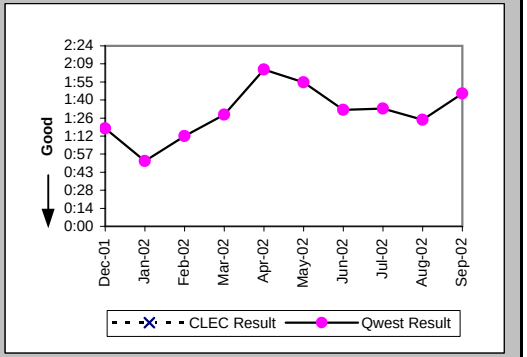
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	103	95.15%	21.49%			
Jan-02						116	118	98.31%	12.91%			
Feb-02						83	88	94.32%	23.15%			
Mar-02						95	102	93.14%	25.28%			
Apr-02						101	113	89.38%	30.81%			
May-02						100	106	94.34%	23.11%			
Jun-02						106	114	92.98%	25.54%			
Jul-02						99	107	92.52%	26.30%			
Aug-02						120	125	96.00%	19.60%			
Sep-02						107	114	93.86%	24.01%			



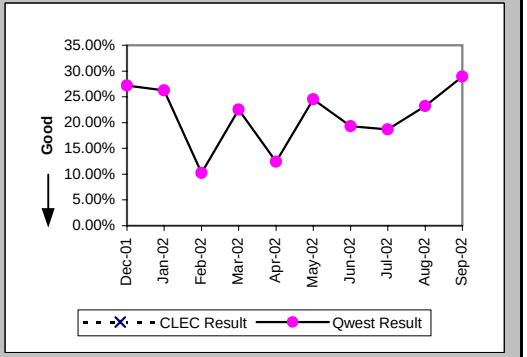
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						134:43	103	1:18	1:50			
Jan-02						101:44	118	0:52	1:01			
Feb-02						106:00	88	1:12	1:36			
Mar-02						151:40	102	1:29	2:11			
Apr-02						235:19	113	2:05	6:14			
May-02						202:45	106	1:55	3:31			
Jun-02						175:54	114	1:33	2:35			
Jul-02						167:56	107	1:34	1:46			
Aug-02						177:39	125	1:25	2:37			
Sep-02						201:52	114	1:46	3:29			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

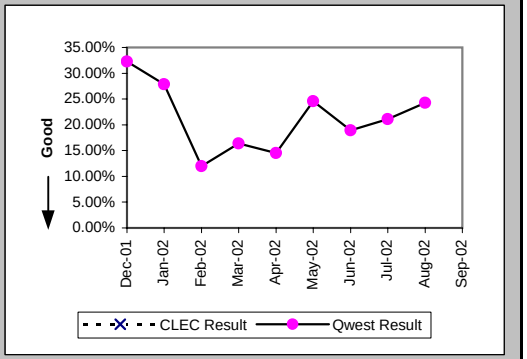
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	103	27.18%	44.49%			
Jan-02						31	118	26.27%	44.01%			
Feb-02						9	88	10.23%	30.30%			
Mar-02						23	102	22.55%	41.79%			
Apr-02						14	113	12.39%	32.95%			
May-02						26	106	24.53%	43.03%			
Jun-02						22	114	19.30%	39.46%			
Jul-02						20	107	18.69%	38.98%			
Aug-02						29	125	23.20%	42.21%			
Sep-02						33	114	28.95%	45.35%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

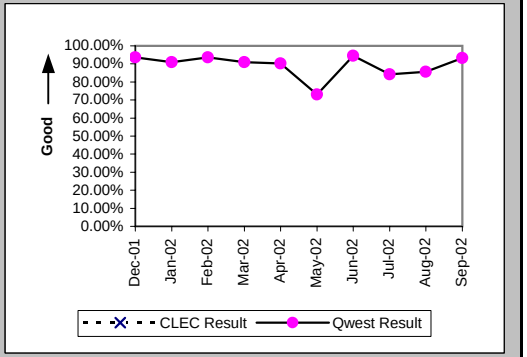
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	62	32.26%	46.75%			
Jan-02						17	61	27.87%	44.84%			
Feb-02						6	50	12.00%	32.50%			
Mar-02						9	55	16.36%	36.99%			
Apr-02						9	62	14.52%	35.23%			
May-02						14	57	24.56%	43.05%			
Jun-02						14	74	18.92%	39.17%			
Jul-02						15	71	21.13%	40.82%			
Aug-02						17	70	24.29%	42.88%			
Sep-02												



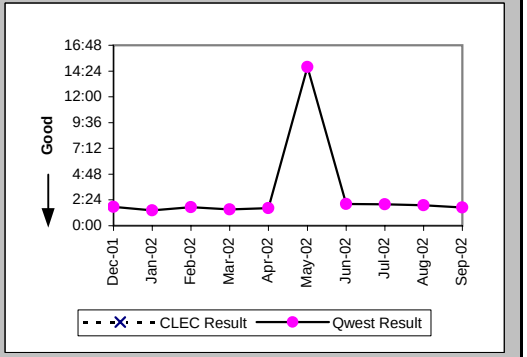
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	31	93.55%	24.57%			
Jan-02						50	55	90.91%	28.75%			
Feb-02						29	31	93.55%	24.57%			
Mar-02						30	33	90.91%	28.75%			
Apr-02						37	41	90.24%	29.67%			
May-02						27	37	72.97%	44.41%			
Jun-02						34	36	94.44%	22.91%			
Jul-02						32	38	84.21%	36.46%			
Aug-02						54	63	85.71%	34.99%			
Sep-02						42	45	93.33%	24.94%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

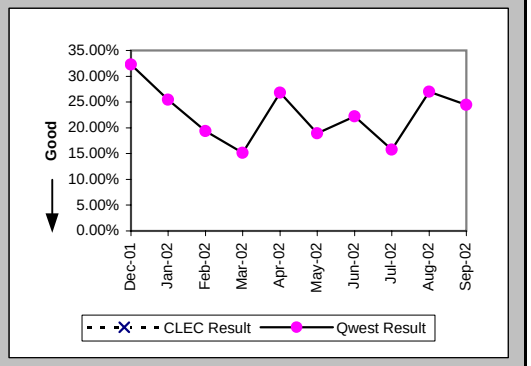
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54:53	31	1:46	2:08			
Jan-02						78:33	55	1:26	1:33			
Feb-02						53:16	31	1:43	2:24			
Mar-02						50:27	33	1:32	2:23			
Apr-02						66:52	41	1:38	1:51			
May-02						546:21	37	14:46	70:36			
Jun-02						73:19	36	2:02	3:14			
Jul-02						76:10	38	2:00	2:59			
Aug-02						120:29	63	1:55	1:59			
Sep-02						75:34	45	1:41	1:30			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

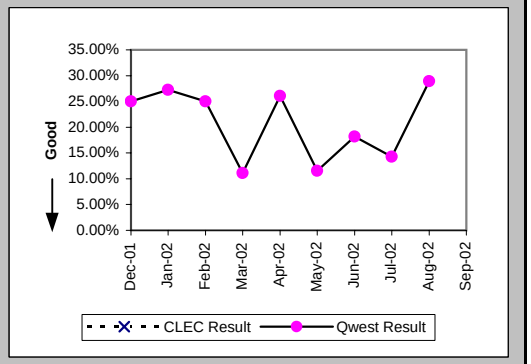
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	31	32.26%	46.75%			
Jan-02						14	55	25.45%	43.56%			
Feb-02						6	31	19.35%	39.51%			
Mar-02						5	33	15.15%	35.86%			
Apr-02						11	41	26.83%	44.31%			
May-02						7	37	18.92%	39.17%			
Jun-02						8	36	22.22%	41.57%			
Jul-02						6	38	15.79%	36.46%			
Aug-02						17	63	26.98%	44.39%			
Sep-02						11	45	24.44%	42.98%			



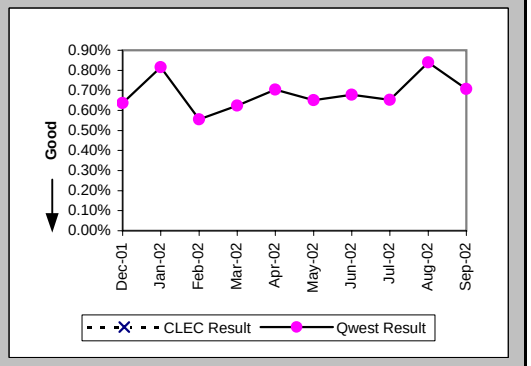
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	16	25.00%	43.30%			
Jan-02						9	33	27.27%	44.54%			
Feb-02						5	20	25.00%	43.30%			
Mar-02						2	18	11.11%	31.43%			
Apr-02						6	23	26.09%	43.91%			
May-02						3	26	11.54%	31.95%			
Jun-02						4	22	18.18%	38.57%			
Jul-02						3	21	14.29%	34.99%			
Aug-02						13	45	28.89%	45.32%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

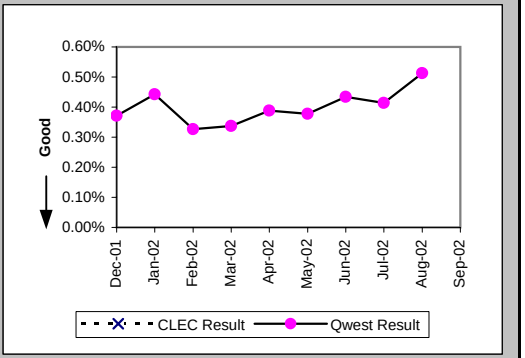
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						134	21020	0.64%	7.96%			
Jan-02						173	21223	0.82%	8.99%			
Feb-02						119	21400	0.56%	7.44%			
Mar-02						135	21641	0.62%	7.87%			
Apr-02						154	21880	0.70%	8.36%			
May-02						143	21962	0.65%	8.04%			
Jun-02						150	22094	0.68%	8.21%			
Jul-02						145	22219	0.65%	8.05%			
Aug-02						188	22418	0.84%	9.12%			
Sep-02						159	22503	0.71%	8.38%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

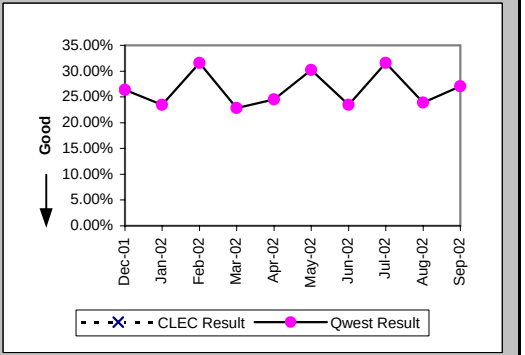
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						78	21020	0.37%	6.08%			
Jan-02						94	21223	0.44%	6.64%			
Feb-02						70	21400	0.33%	5.71%			
Mar-02						73	21641	0.34%	5.80%			
Apr-02						85	21880	0.39%	6.22%			
May-02						83	21962	0.38%	6.14%			
Jun-02						96	22094	0.43%	6.58%			
Jul-02						92	22219	0.41%	6.42%			
Aug-02						115	22418	0.51%	7.14%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

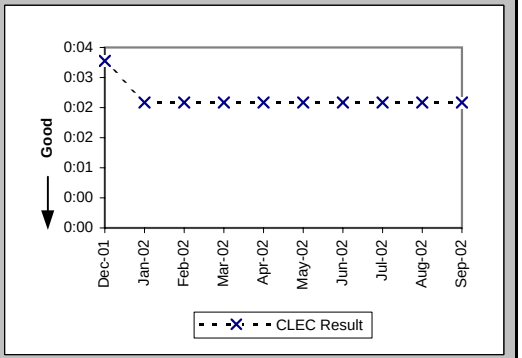
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	182	26.37%	44.07%			
Jan-02						53	226	23.45%	42.37%			
Feb-02						55	174	31.61%	46.49%			
Mar-02						40	175	22.86%	41.99%			
Apr-02						50	204	24.51%	43.01%			
May-02						62	205	30.24%	45.93%			
Jun-02						46	196	23.47%	42.38%			
Jul-02						67	212	31.60%	46.49%			
Aug-02						59	247	23.89%	42.64%			
Sep-02						59	218	27.06%	44.43%			



Checklist #4 - Unbundled Loop Cutovers

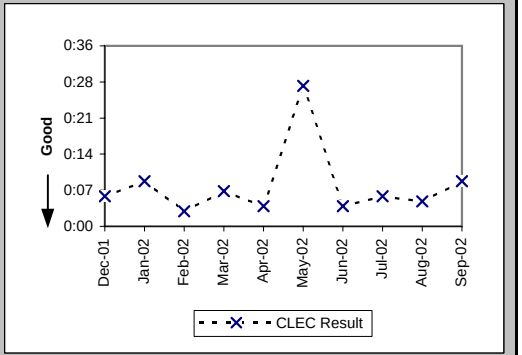
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1062:47	17775	0:04	0	0
Jan-02	607:17	10915	0:03	0	0
Feb-02	472:51	9335	0:03	0	0
Mar-02	429:27	7880	0:03	0	3
Apr-02	596:29	10912	0:03	0	14
May-02	455:32	9178	0:03	0	0
Jun-02	357:37	6895	0:03	0	6
Jul-02	335:52	7218	0:03	0	3
Aug-02	377:42	7685	0:03	0	1
Sep-02	325:49	7051	0:03	0	0



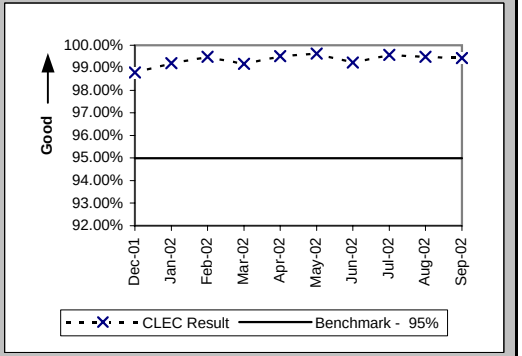
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	4:39	50	0:06	0	0
Jan-02	7:13	47	0:09	0	1
Feb-02	3:23	60	0:03	0	0
Mar-02	4:22	37	0:07	0	0
Apr-02	1:20	20	0:04	0	1
May-02	7:59	17	0:28	0	0
Jun-02	1:01	17	0:04	0	0
Jul-02	1:14	13	0:06	0	0
Aug-02	0:44	9	0:05	0	1
Sep-02	0:52	6	0:09	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

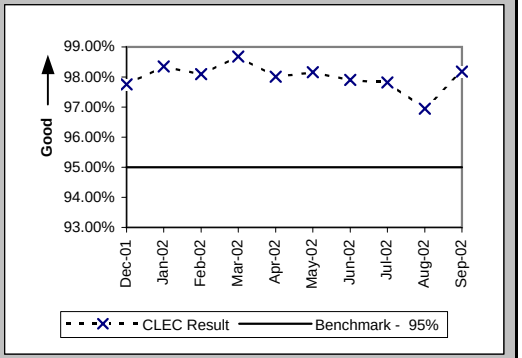
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	6173	6248	98.80%	0	0
Jan-02	4270	4304	99.21%	0	0
Feb-02	3332	3349	99.49%	0	0
Mar-02	2871	2895	99.17%	0	3
Apr-02	4099	4119	99.51%	92	14
May-02	3477	3490	99.63%	90	0
Jun-02	2451	2470	99.23%	196	6
Jul-02	2532	2543	99.57%	155	3
Aug-02	2754	2768	99.49%	27	1
Sep-02	2461	2475	99.43%	82	0



Checklist #4 - Unbundled Loop Cutovers

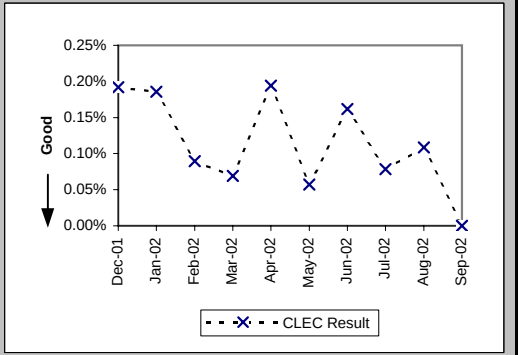
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1177	1204	97.76%	0	0
Jan-02	1194	1214	98.35%	0	1
Feb-02	976	995	98.09%	0	0
Mar-02	971	984	98.68%	0	0
Apr-02	937	956	98.01%	0	1
May-02	1016	1035	98.16%	0	0
Jun-02	840	858	97.90%	0	0
Jul-02	852	871	97.82%	0	0
Aug-02	763	787	96.95%	0	1
Sep-02	541	551	98.19%	0	0



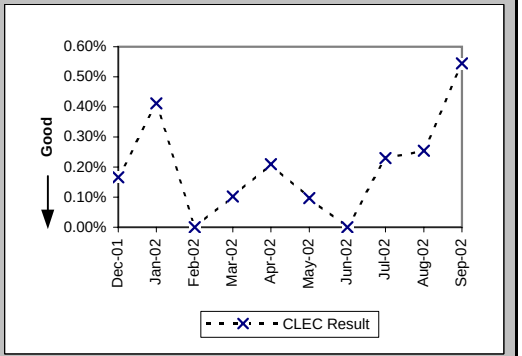
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	12	6248	0.19%	321	0
Jan-02	8	4304	0.19%	233	0
Feb-02	3	3349	0.09%	254	0
Mar-02	2	2895	0.07%	321	3
Apr-02	8	4119	0.19%	92	14
May-02	2	3490	0.06%	90	0
Jun-02	4	2470	0.16%	196	6
Jul-02	2	2543	0.08%	155	3
Aug-02	3	2768	0.11%	27	1
Sep-02	0	2475	0.00%	82	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

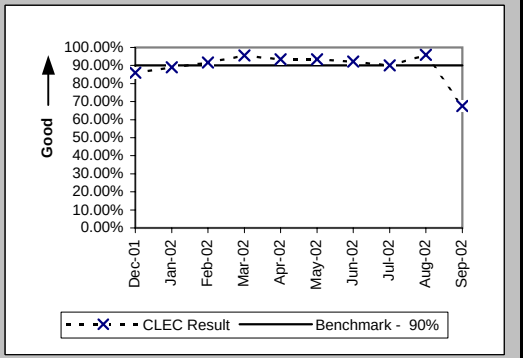
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2	1204	0.17%	0	0
Jan-02	5	1214	0.41%	0	1
Feb-02	0	995	0.00%	0	0
Mar-02	1	984	0.10%	0	0
Apr-02	2	956	0.21%	0	1
May-02	1	1035	0.10%	0	0
Jun-02	0	858	0.00%	0	0
Jul-02	2	871	0.23%	0	0
Aug-02	2	787	0.25%	0	1
Sep-02	3	551	0.54%	0	0



Checklist #4 - Unbundled Loop - Conditioned

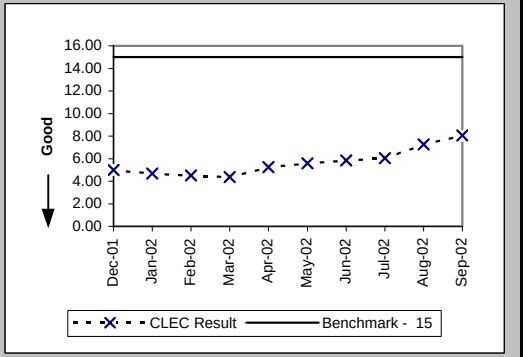
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	762	887	85.91%	0	0	34.79%
Jan-02	1021	1147	89.01%	0	0	31.27%
Feb-02	716	781	91.68%	0	0	27.62%
Mar-02	689	721	95.56%	0	0	20.59%
Apr-02	680	728	93.41%	0	0	24.82%
May-02	629	673	93.46%	0	0	24.72%
Jun-02	584	634	92.11%	0	0	26.95%
Jul-02	660	733	90.04%	0	0	29.95%
Aug-02	701	731	95.90%	0	0	19.84%
Sep-02	536	794	67.51%	0	0	46.84%



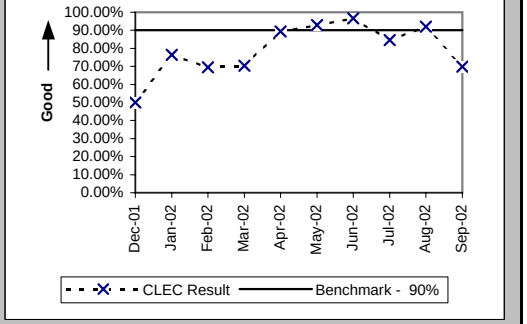
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2635	529	4.98	0	0	3.72
Jan-02	4904	1050	4.67	0	0	4.15
Feb-02	3402	753	4.52	0	0	3.47
Mar-02	3065	703	4.36	0	0	3.33
Apr-02	3717	709	5.24	0	0	3.89
May-02	3599	643	5.60	0	0	3.78
Jun-02	3627	620	5.85	0	0	5.83
Jul-02	4313	715	6.03	0	0	4.33
Aug-02	5184	715	7.25	0	0	4.41
Sep-02	6296	781	8.06	0	0	4.14



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

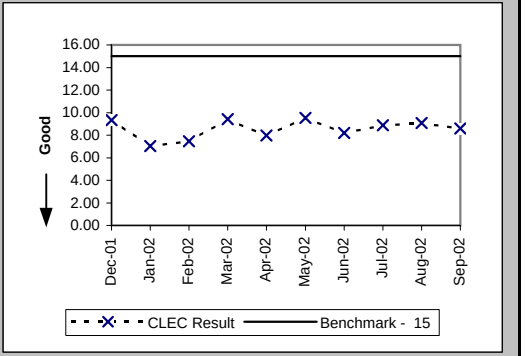
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	19	38	50.00%	0	0	50.00%
Jan-02	42	55	76.36%	0	0	42.48%
Feb-02	48	69	69.57%	0	0	46.01%
Mar-02	50	71	70.42%	0	0	45.64%
Apr-02	67	75	89.33%	0	0	30.87%
May-02	66	71	92.96%	0	0	25.59%
Jun-02	58	60	96.67%	0	0	17.95%
Jul-02	66	78	84.62%	0	0	36.08%
Aug-02	70	76	92.11%	0	0	26.97%
Sep-02	44	63	69.84%	0	0	45.89%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

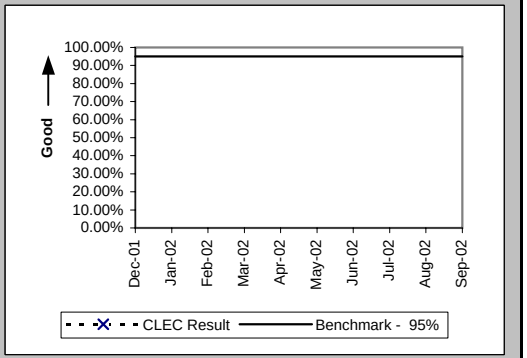
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	261	28	9.32	0	0	5.37
Jan-02	260	37	7.03	0	0	5.30
Feb-02	336	45	7.47	0	0	6.06
Mar-02	461	49	9.41	0	0	7.54
Apr-02	486	61	7.97	0	0	4.92
May-02	590	62	9.52	0	0	11.46
Jun-02	427	52	8.21	0	0	3.82
Jul-02	587	66	8.89	0	0	5.17
Aug-02	544	60	9.07	0	0	4.65
Sep-02	404	47	8.60	0	0	4.16



Checklist #4 - Line Sharing Installation

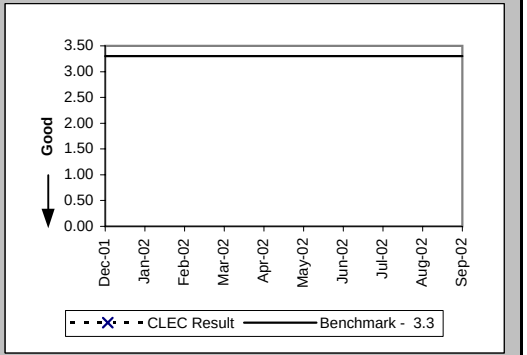
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



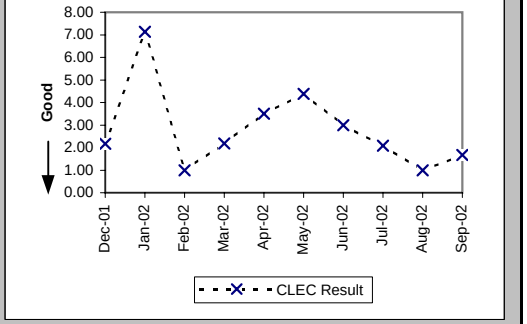
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

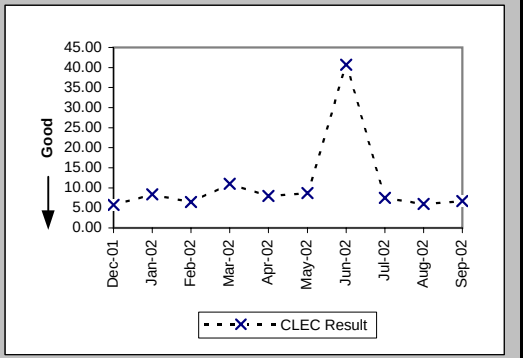
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	13	6	2.17	0	0	2.04
Jan-02	107	15	7.13	0	0	7.20
Feb-02	5	5	1.00	2	0	0.00
Mar-02	24	11	2.18	0	0	1.40
Apr-02	28	8	3.50	0	0	3.07
May-02	35	8	4.38	0	0	6.25
Jun-02	30	10	3.00	1	0	4.94
Jul-02	23	11	2.09	0	0	2.12
Aug-02	1	1	1.00	0	0	
Sep-02	5	3	1.67	1	0	1.15



Checklist #4 - Line Sharing Installation

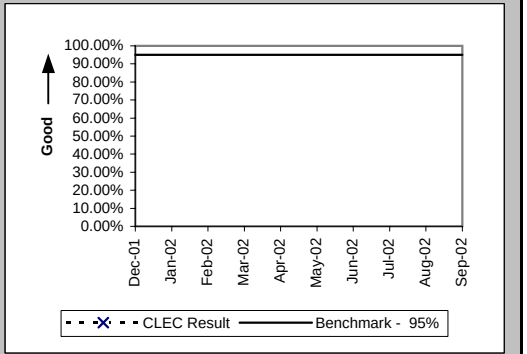
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	98	17	5.76	1	0	5.41
Jan-02	143	17	8.41	0	0	7.22
Feb-02	13	2	6.50	0	0	7.78
Mar-02	11	1	11.00	0	0	
Apr-02	56	7	8.00	0	0	4.80
May-02	52	6	8.67	0	0	4.80
Jun-02	122	3	40.67	0	0	53.27
Jul-02	60	8	7.50	0	0	4.66
Aug-02	30	5	6.00	0	0	4.53
Sep-02	80	12	6.67	0	0	3.55



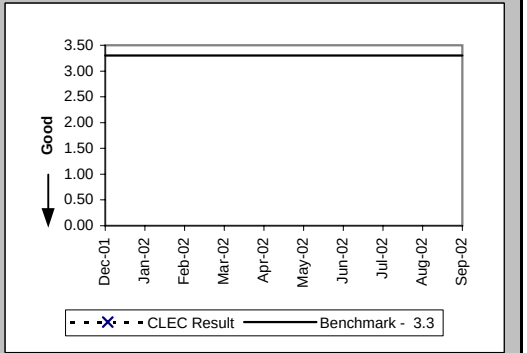
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

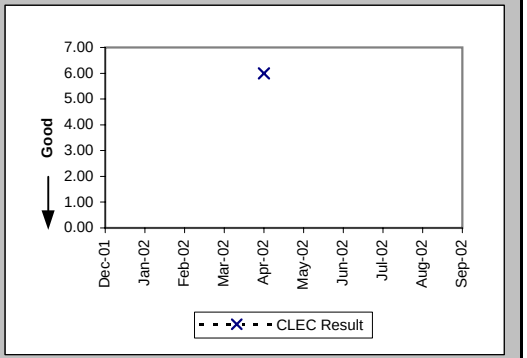
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Line Sharing Installation

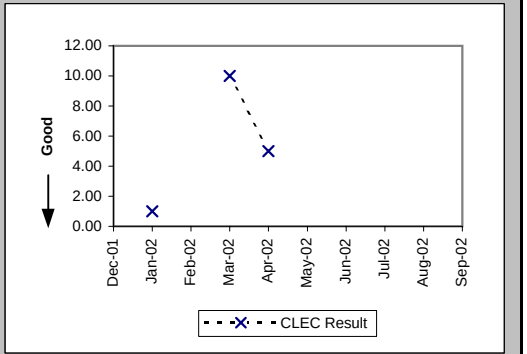
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	6	1	6.00	0	0	
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



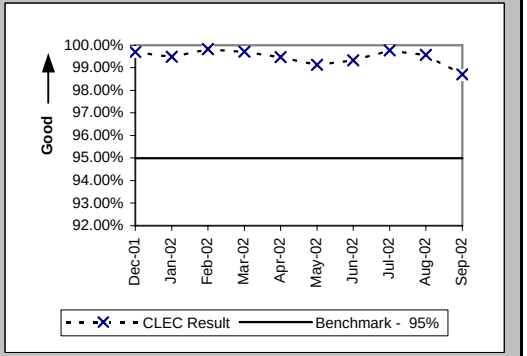
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	1	1	1.00	0	0	
Feb-02						
Mar-02	10	1	10.00	0	0	
Apr-02	5	1	5.00	0	0	
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

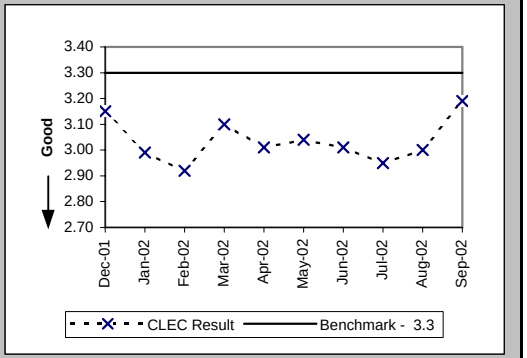
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1356	1360	99.71%	6	4	5.42%
Jan-02	1554	1562	99.49%	10	8	7.14%
Feb-02	1186	1188	99.83%	5	3	4.10%
Mar-02	1071	1074	99.72%	2	3	5.28%
Apr-02	1135	1141	99.47%	1	4	7.23%
May-02	1031	1040	99.13%	3	5	9.26%
Jun-02	1042	1049	99.33%	4	1	8.14%
Jul-02	1346	1349	99.78%	1	2	4.71%
Aug-02	1160	1165	99.57%	3	1	6.54%
Sep-02	1223	1239	98.71%	4	2	11.29%



Checklist #4 - Line Sharing Installation

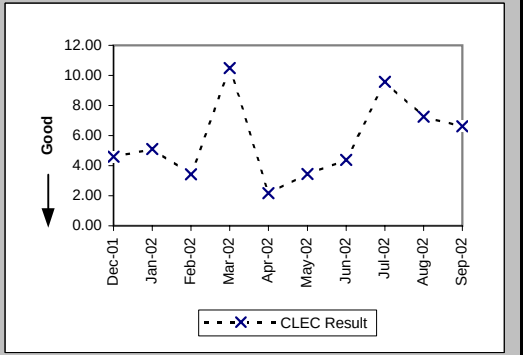
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1869	594	3.15	1131	4	0.86
Jan-02	4048	1355	2.99	322	8	0.77
Feb-02	3099	1060	2.92	158	3	0.34
Mar-02	2998	968	3.10	129	3	1.68
Apr-02	3137	1042	3.01	115	4	0.43
May-02	2745	903	3.04	154	5	0.73
Jun-02	2822	937	3.01	130	1	0.47
Jul-02	3637	1232	2.95	124	2	0.39
Aug-02	3299	1099	3.00	80	1	0.63
Sep-02	3606	1132	3.19	119	2	1.06



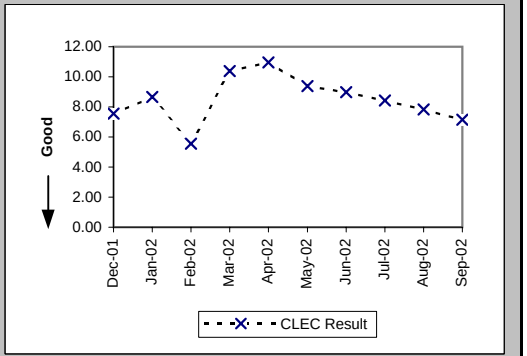
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	92	20	4.60	5	0	4.44
Jan-02	102	20	5.10	8	2	4.36
Feb-02	24	7	3.43	5	0	3.95
Mar-02	21	2	10.50	2	0	9.19
Apr-02	13	6	2.17	1	0	1.17
May-02	31	9	3.44	3	0	2.70
Jun-02	35	8	4.38	4	0	2.88
Jul-02	67	7	9.57	0	0	8.72
Aug-02	29	4	7.25	3	0	7.09
Sep-02	53	8	6.62	2	1	5.93



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

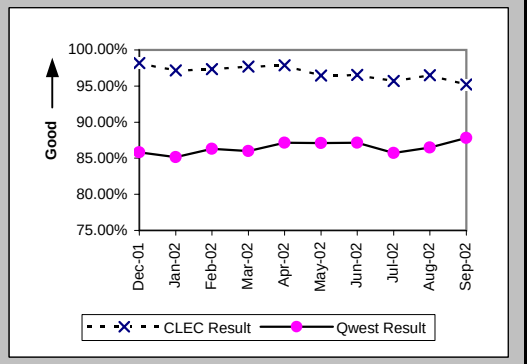
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	498	66	7.55	0	0	6.48
Jan-02	563	65	8.66	0	0	6.86
Feb-02	111	20	5.55	1	0	3.91
Mar-02	83	8	10.38	1	0	11.83
Apr-02	296	27	10.96	0	0	2.72
May-02	216	23	9.39	0	0	4.72
Jun-02	260	29	8.97	0	0	3.81
Jul-02	362	43	8.42	0	0	3.55
Aug-02	141	18	7.83	0	0	5.89
Sep-02	1729	242	7.14	0	0	3.20



Checklist #4 - Line Sharing Installation

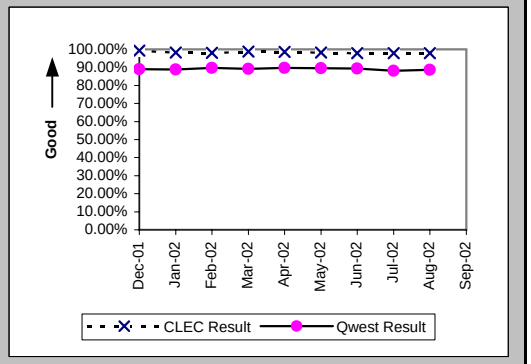
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1855	1889	98.20%	0	0	230809	268981	85.81%	34.90%	-15.38	-10.35	No
Jan-02	2337	2405	97.17%	0	0	224878	264042	85.17%	35.54%	-16.49	-11.02	No
Feb-02	2196	2256	97.34%	0	0	228814	265128	86.30%	34.38%	-15.18	-10.23	No
Mar-02	1763	1805	97.67%	0	0	223975	260522	85.97%	34.73%	-14.27	-9.67	No
Apr-02	1717	1754	97.89%	0	0	235194	269913	87.14%	33.48%	-13.41	-9.15	No
May-02	1622	1682	96.43%	0	0	245039	281325	87.10%	33.52%	-11.38	-7.92	No
Jun-02	1528	1583	96.53%	0	0	248464	285075	87.16%	33.46%	-11.11	-7.75	No
Jul-02	1683	1759	95.68%	0	0	242730	283117	85.73%	34.97%	-11.89	-8.23	No
Aug-02	1794	1859	96.50%	0	0	269576	311681	86.49%	34.18%	-12.59	-8.66	No
Sep-02	1755	1843	95.23%	0	0	271581	309309	87.80%	32.73%	-9.71	-6.9	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

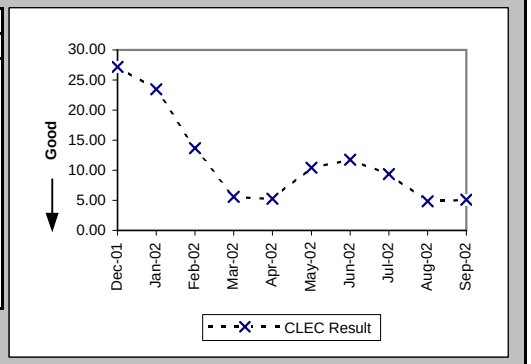
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1874	1889	99.21%	0	0	239584	268981	89.07%	31.20%	-14.07	-9.55	No
Jan-02	2364	2405	98.30%	0	0	234394	264042	88.77%	31.57%	-14.73	-9.95	No
Feb-02	2212	2256	98.05%	0	0	237961	265128	89.75%	30.33%	-12.94	-8.87	No
Mar-02	1782	1805	98.73%	0	0	232566	260522	89.27%	30.95%	-12.94	-8.86	No
Apr-02	1729	1754	98.57%	0	0	242059	269913	89.68%	30.42%	-12.21	-8.42	No
May-02	1651	1682	98.16%	0	0	251815	281325	89.51%	30.64%	-11.54	-8.01	No
Jun-02	1549	1583	97.85%	0	0	254739	285075	89.36%	30.84%	-10.93	-7.64	No
Jul-02	1722	1759	97.90%	0	0	249519	283117	88.13%	32.34%	-12.62	-8.67	No
Aug-02	1820	1859	97.90%	0	0	276510	311681	88.72%	31.64%	-12.48	-8.59	No
Sep-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

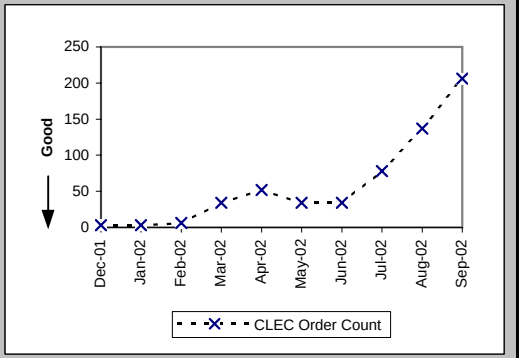
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	326	12	27.17	0	0	33.38
Jan-02	211	9	23.44	0	0	47.82
Feb-02	123	9	13.67	0	0	17.39
Mar-02	212	38	5.58	0	1	11.82
Apr-02	307	58	5.29	0	0	12.83
May-02	447	43	10.40	0	0	32.93
Jun-02	482	41	11.76	0	0	37.79
Jul-02	776	83	9.35	0	0	30.14
Aug-02	718	148	4.85	0	0	15.20
Sep-02	1089	214	5.09	0	0	14.40



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

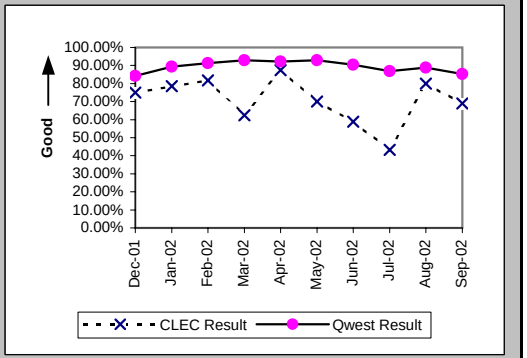
Date	CLEC Order Count
Dec-01	3
Jan-02	3
Feb-02	6
Mar-02	34
Apr-02	52
May-02	34
Jun-02	34
Jul-02	78
Aug-02	137
Sep-02	206



Checklist #4 - Line Sharing Repair

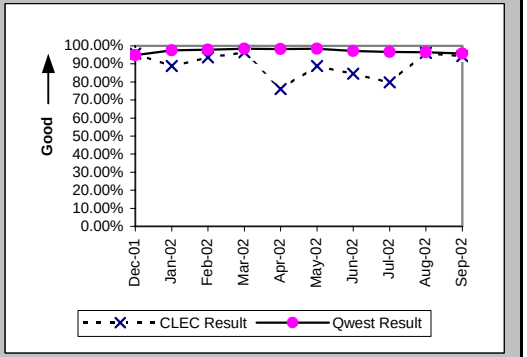
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	8	75.00%	37	0	68465	81247	84.27%	36.41%	0.7	-0.57	No
Jan-02	11	14	78.57%	43	0	64664	72305	89.43%	30.74%	1.2	-0.27	No
Feb-02	9	11	81.82%	31	0	56170	61484	91.36%	28.10%	1.02	-0.38	No
Mar-02	5	8	62.50%	27	0	61763	66537	92.83%	25.81%	2.39	0.45	Yes
Apr-02	7	8	87.50%	36	0	67580	73266	92.24%	26.76%	0.52	-0.68	No
May-02	7	10	70.00%	64	0	72734	78217	92.99%	25.53%	2.15	0.31	Yes
Jun-02	10	17	58.82%	57	0	76710	84849	90.41%	29.45%	3.4	1.07	Yes
Jul-02	16	37	43.24%	57	0	94061	108162	86.96%	33.67%	6.25	2.8	Yes
Aug-02	40	50	80.00%	39	0	89879	101229	88.79%	31.55%	1.82	0.11	Yes
Sep-02	60	87	68.97%	45	0	79731	93475	85.30%	35.41%	3.86	1.35	Yes



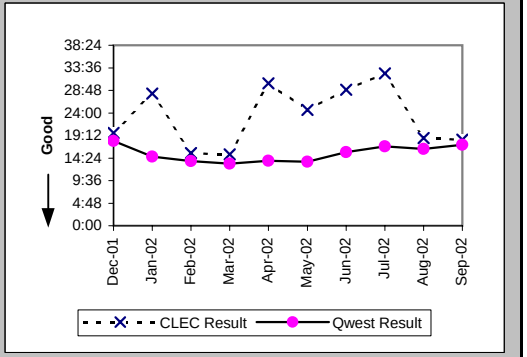
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	24	95.83%	37	0	107738	113619	94.82%	22.15%	-0.22	-1.14	No
Jan-02	40	45	88.89%	43	0	99019	101537	97.52%	15.55%	2.77	0.68	Yes
Feb-02	44	47	93.62%	31	0	82878	84635	97.92%	14.26%	1.7	0.03	Yes
Mar-02	27	28	96.43%	27	0	88657	90099	98.40%	12.55%	0.78	-0.53	No
Apr-02	38	50	76.00%	36	0	98196	100047	98.15%	13.48%	6.47	2.94	Yes
May-02	56	63	88.89%	64	0	104295	105907	98.48%	12.24%	4.05	1.46	Yes
Jun-02	66	78	84.62%	57	0	108939	112177	97.11%	16.74%	4.7	1.86	Yes
Jul-02	59	74	79.73%	57	0	132035	136737	96.56%	18.22%	5.54	2.37	Yes
Aug-02	49	51	96.08%	39	0	124520	129181	96.39%	18.65%	0.21	-0.87	No
Sep-02	82	87	94.25%	45	0	114914	119921	95.82%	20.00%	0.75	-0.54	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

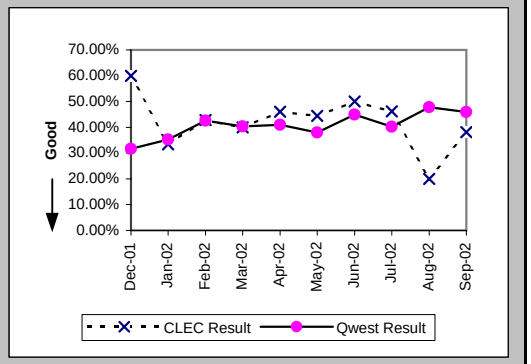
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	474:05	24	19:45	31	0	2050342:48	113619	18:03	21:28	0.55	-0.66	No
Jan-02	1266:24	45	28:09	43	0	1495737:09	101537	14:44	16:30	3.09	0.88	Yes
Feb-02	725:39	47	15:26	29	0	1164103:21	84635	13:45	14:08	0.89	-0.46	No
Mar-02	424:14	28	15:09	25	0	1188243:35	90099	13:11	13:11	0.91	-0.45	No
Apr-02	1513:43	50	30:16	36	0	1380842:05	100047	13:48	14:32	2.88	0.75	Yes
May-02	1553:15	63	24:39	64	0	1439247:07	105907	13:35	13:12	3.09	0.88	Yes
Jun-02	2259:46	78	28:58	55	0	1758307:11	112177	15:40	14:37	3.72	1.26	Yes
Jul-02	2400:28	74	32:26	53	0	2305430:07	136737	16:52	15:39	3.72	1.26	Yes
Aug-02	950:20	51	18:38	35	0	2107481:01	129181	16:19	16:02	1.01	-0.39	No
Sep-02	1591:40	87	18:18	35	0	2069005:44	119921	17:15	19:02	0.67	-0.59	No



Checklist #4 - Line Sharing Repair

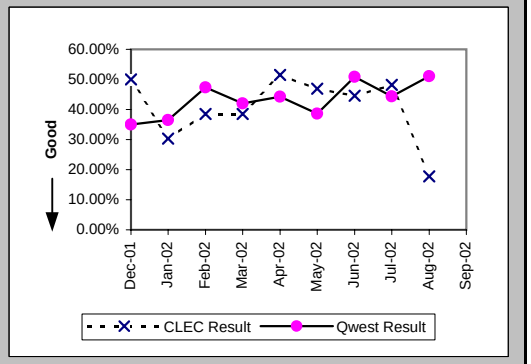
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	30	60.00%	31	0	246	776	31.70%	46.53%	3.11	0.89	Yes
Jan-02	15	45	33.33%	43	0	275	781	35.21%	47.76%	-0.26	-1.16	No
Feb-02	21	49	42.86%	29	0	239	561	42.60%	49.45%	0.04	-0.98	No
Mar-02	12	30	40.00%	25	0	307	760	40.39%	49.07%	-0.04	-1.03	No
Apr-02	23	50	46.00%	36	0	307	750	40.93%	49.17%	0.7	-0.58	No
May-02	28	63	44.44%	64	0	266	700	38.00%	48.54%	1	-0.39	No
Jun-02	40	80	50.00%	55	0	304	677	44.90%	49.74%	0.86	-0.48	No
Jul-02	36	78	46.15%	53	0	385	956	40.27%	49.04%	1.01	-0.38	No
Aug-02	11	55	20.00%	35	0	444	928	47.84%	49.95%	-4.02	-3.44	No
Sep-02	37	97	38.14%	35	0	352	767	45.89%	49.83%	-1.44	-1.88	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

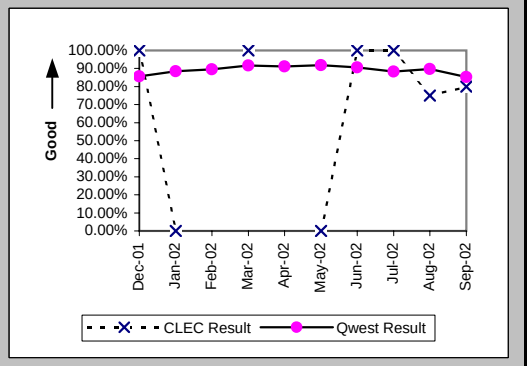
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	18	50.00%	31	0	170	485	35.05%	47.71%	1.27	-0.23	No
Jan-02	10	33	30.30%	43	0	188	515	36.50%	48.14%	-0.72	-1.44	No
Feb-02	15	39	38.46%	29	0	172	363	47.38%	49.93%	-1.06	-1.64	No
Mar-02	10	26	38.46%	25	0	198	471	42.04%	49.36%	-0.36	-1.22	No
Apr-02	17	33	51.52%	36	0	180	407	44.23%	49.67%	0.8	-0.51	No
May-02	23	49	46.94%	64	0	145	375	38.67%	48.70%	1.1	-0.33	No
Jun-02	29	65	44.62%	55	0	185	364	50.82%	49.99%	-0.92	-1.56	No
Jul-02	27	56	48.21%	53	0	242	545	44.40%	49.69%	0.54	-0.67	No
Aug-02	8	45	17.78%	35	0	277	542	51.11%	49.99%	-4.3	-3.61	No
Sep-02												



Checklist #4 - Line Sharing Repair

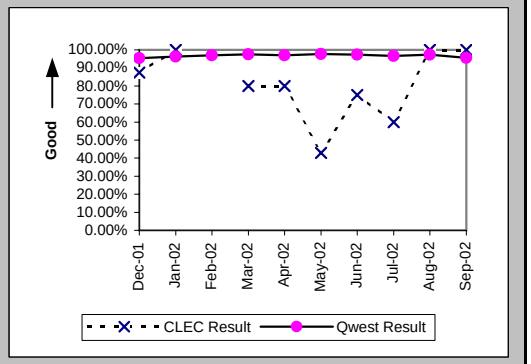
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	17557	20495	85.66%	35.04%	-0.58	-1.35	No
Jan-02	0	1	0.00%	4	0	15863	17945	88.40%	32.03%	1.57	-0.04	No
Feb-02						14326	15988	89.60%	30.52%			
Mar-02	1	1	100.00%	0	0	16197	17654	91.75%	27.52%	-0.3	-1.18	No
Apr-02						19244	21101	91.20%	28.33%			
May-02	0	1	0.00%	1	0	20873	22744	91.77%	27.48%	1.74	0.06	Yes
Jun-02	5	5	100.00%	4	0	24220	26734	90.60%	29.19%	-0.72	-1.44	No
Jul-02	2	2	100.00%	6	0	28622	32443	88.22%	32.23%	-0.52	-1.31	No
Aug-02	6	8	75.00%	5	0	26983	30072	89.73%	30.36%	1.19	-0.28	No
Sep-02	4	5	80.00%	9	0	23219	27209	85.34%	35.37%	0.37	-0.77	No



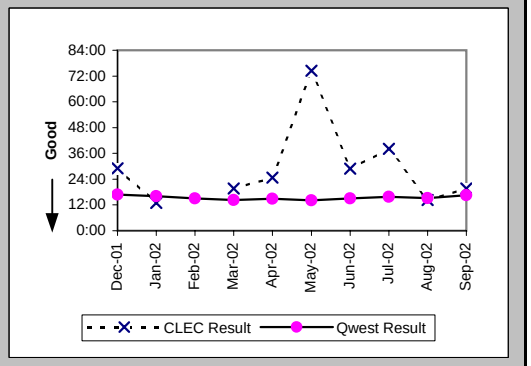
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	3	0	28212	29560	95.44%	20.86%	0.91	-0.44	No
Jan-02	4	4	100.00%	4	0	25596	26590	96.26%	18.97%	-0.39	-1.24	No
Feb-02						22156	22839	97.01%	17.03%			
Mar-02	4	5	80.00%	0	0	24338	24936	97.60%	15.30%	1.56	-0.05	No
Apr-02	4	5	80.00%	5	0	28612	29479	97.06%	16.90%	1.45	-0.12	No
May-02	3	7	42.86%	1	0	30599	31300	97.76%	14.80%	4.47	1.72	Yes
Jun-02	6	8	75.00%	4	0	34555	35492	97.36%	16.03%	2.36	0.44	Yes
Jul-02	3	5	60.00%	6	0	40315	41692	96.70%	17.87%	2.56	0.56	Yes
Aug-02	8	8	100.00%	5	0	38045	39073	97.37%	16.01%	-0.46	-1.28	No
Sep-02	5	5	100.00%	9	0	33773	35325	95.61%	20.50%	-0.48	-1.29	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

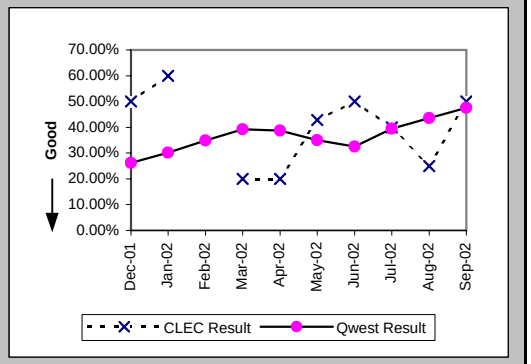
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	232:41	8	29:05	3	0	498678:41	29560	16:52	17:24	1.65	0.01	Yes
Jan-02	51:50	4	12:58	3	0	427559:03	26590	16:05	18:11	-0.34	-1.21	No
Feb-02						344738:51	22839	15:06	17:48			
Mar-02	98:29	5	19:42	0	0	354928:35	24936	14:14	23:43	1.07	-0.35	No
Apr-02	123:29	5	24:42	5	0	437336:43	29479	14:50	18:25	1.55	-0.05	No
May-02	520:51	7	74:24	1	0	444349:04	31300	14:12	14:36	3.09	0.88	Yes
Jun-02	231:42	8	28:58	4	0	532789:00	35492	15:01	14:30	2.2	0.34	Yes
Jul-02	190:38	5	38:08	6	0	656298:16	41692	15:44	15:13	2.33	0.41	Yes
Aug-02	114:29	8	14:19	5	0	595577:41	39073	15:15	14:28	-0.18	-1.11	No
Sep-02	98:32	5	19:42	8	0	584814:06	35325	16:33	16:21	0.59	-0.64	No



Checklist #4 - Line Sharing Repair

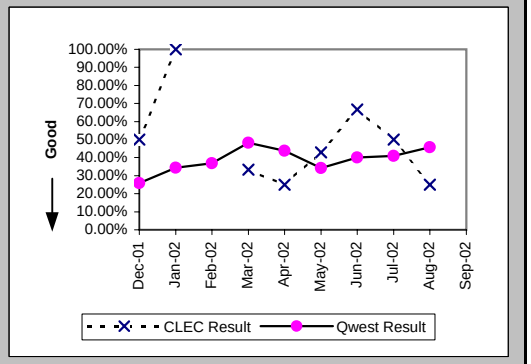
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	8	50.00%	3	0	29	111	26.13%	43.93%	1.36	-0.17	No
Jan-02	3	5	60.00%	3	0	35	116	30.17%	45.90%	1.29	-0.22	No
Feb-02						31	89	34.83%	47.64%			
Mar-02	1	5	20.00%	0	0	40	102	39.22%	48.82%	-0.86	-1.52	No
Apr-02	1	5	20.00%	5	0	41	106	38.68%	48.70%	-0.84	-1.51	No
May-02	3	7	42.86%	1	0	36	103	34.95%	47.68%	0.4	-0.75	No
Jun-02	4	8	50.00%	4	0	26	80	32.50%	46.84%	0.94	-0.43	No
Jul-02	2	5	40.00%	6	0	45	114	39.47%	48.88%	0.01	-0.99	No
Aug-02	2	8	25.00%	5	0	58	133	43.61%	49.59%	-1.03	-1.63	No
Sep-02	3	6	50.00%	8	0	39	82	47.56%	49.94%	0.08	-0.95	No



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

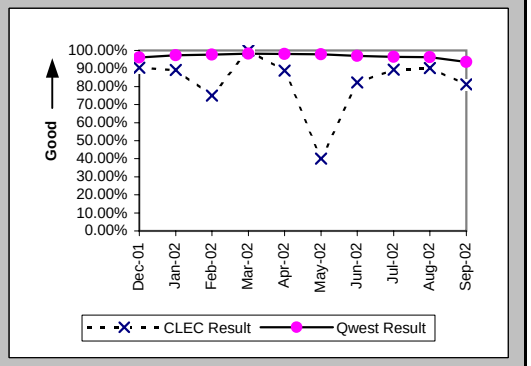
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	3	0	20	77	25.97%	43.85%	0.61	-0.63	No
Jan-02	1	1	100.00%	3	0	21	61	34.43%	47.51%	0.94	-0.43	No
Feb-02						21	57	36.84%	48.24%			
Mar-02	1	3	33.33%	0	0	27	56	48.21%	49.97%	-0.5	-1.31	No
Apr-02	1	4	25.00%	5	0	25	57	43.86%	49.62%	-0.73	-1.45	No
May-02	3	7	42.86%	1	0	12	35	34.29%	47.47%	0.38	-0.77	No
Jun-02	4	6	66.67%	4	0	18	45	40.00%	48.99%	1.16	-0.29	No
Jul-02	2	4	50.00%	6	0	25	61	40.98%	49.18%	0.3	-0.82	No
Aug-02	2	8	25.00%	5	0	38	83	45.78%	49.82%	-1.13	-1.69	No
Sep-02												



Checklist #4 - Line Sharing Repair

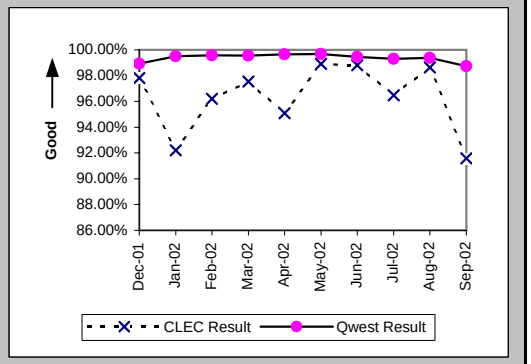
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	21	90.48%	31	0	24948	25944	96.16%	19.21%	1.19	-0.28	No
Jan-02	33	37	89.19%	44	0	26397	27097	97.42%	15.86%	2.39	0.45	Yes
Feb-02	3	4	75.00%	46	0	25539	26150	97.66%	15.11%	1.68	0.02	Yes
Mar-02	1	1	100.00%	17	0	27727	28244	98.17%	13.41%	-0.14	-1.08	No
Apr-02	8	9	88.89%	17	0	21257	21685	98.03%	13.91%	1.35	-0.18	No
May-02	2	5	40.00%	26	0	22094	22560	97.93%	14.22%	3.94	1.4	Yes
Jun-02	14	17	82.35%	19	0	21199	21840	97.07%	16.88%	2.47	0.5	Yes
Jul-02	42	47	89.36%	22	0	25408	26338	96.47%	18.46%	2.17	0.32	Yes
Aug-02	65	72	90.28%	10	0	23058	23942	96.31%	18.86%	2.3	0.4	Yes
Sep-02	95	117	81.20%	26	0	19162	20457	93.67%	24.35%	4.56	1.77	Yes



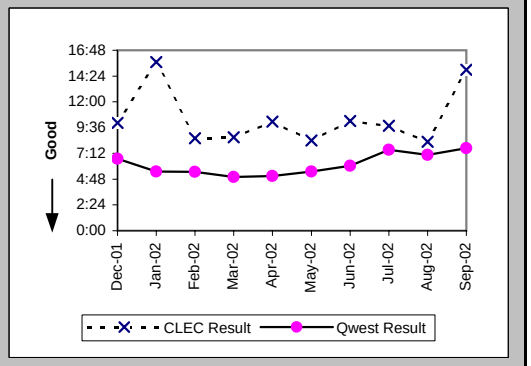
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	92	97.83%	31	0	49654	50188	98.94%	10.26%	0.97	-0.41	No
Jan-02	142	154	92.21%	44	0	56303	56579	99.51%	6.97%	6.69	3.07	Yes
Feb-02	101	105	96.19%	46	0	54018	54241	99.59%	6.40%	3.3	1	Yes
Mar-02	79	81	97.53%	17	0	57437	57692	99.56%	6.63%	1.92	0.17	Yes
Apr-02	58	61	95.08%	17	0	48175	48343	99.65%	5.88%	3.22	0.96	Yes
May-02	90	91	98.90%	26	0	47775	47931	99.67%	5.70%	1.05	-0.36	No
Jun-02	83	84	98.81%	19	0	44312	44554	99.46%	7.35%	0.76	-0.54	No
Jul-02	82	85	96.47%	22	0	48709	49050	99.30%	8.31%	2.26	0.37	Yes
Aug-02	72	73	98.63%	10	0	44735	45009	99.39%	7.78%	0.78	-0.53	No
Sep-02	109	119	91.60%	26	0	38421	38914	98.73%	11.18%	4.65	1.83	Yes



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

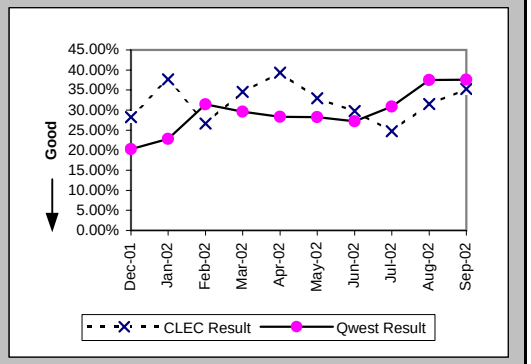
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	925:21	92	10:03	31	0	336125:39	50188	6:42	70:15	1.76	0.07	Yes
Jan-02	2416:17	154	15:41	44	0	311740:03	56579	5:31	10:27	12.08	6.34	Yes
Feb-02	902:43	105	8:36	46	0	297097:16	54241	5:29	9:11	3.48	1.11	Yes
Mar-02	703:41	81	8:41	17	0	288634:10	57692	5:00	8:34	2.46	0.49	Yes
Apr-02	619:49	61	10:10	17	0	245529:14	48343	5:05	8:03	3.72	1.26	Yes
May-02	764:08	91	8:24	26	0	263375:30	47931	5:30	8:31	2.58	0.57	Yes
Jun-02	858:14	84	10:13	19	0	268598:32	44554	6:02	10:40	2.88	0.75	Yes
Jul-02	830:44	85	9:46	22	0	370722:17	49050	7:33	41:21	1.62	-0.02	No
Aug-02	605:01	73	8:17	10	0	318258:38	45009	7:04	14:13	0.94	-0.43	No
Sep-02	1782:27	119	14:59	26	0	298809:49	38914	7:41	11:30	6.91	3.2	Yes



Checklist #4 - Line Sharing Repair

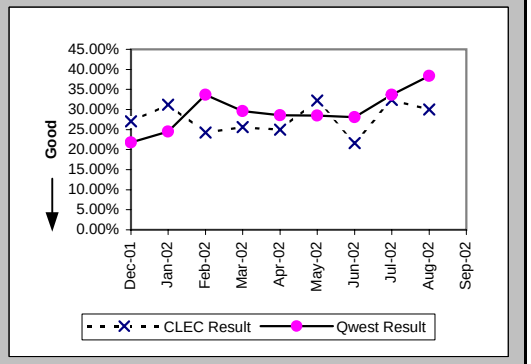
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	92	28.26%	31	0	323	1593	20.28%	40.21%	1.79	0.09	Yes
Jan-02	58	154	37.66%	44	0	443	1940	22.84%	41.98%	3.96	1.41	Yes
Feb-02	28	105	26.67%	46	0	356	1132	31.45%	46.43%	-1.01	-1.61	No
Mar-02	28	81	34.57%	17	0	433	1462	29.62%	45.66%	0.94	-0.43	No
Apr-02	24	61	39.34%	17	0	408	1440	28.33%	45.06%	1.82	0.1	Yes
May-02	30	91	32.97%	26	0	623	2204	28.27%	45.03%	0.97	-0.41	No
Jun-02	25	84	29.76%	19	0	485	1784	27.19%	44.49%	0.53	-0.68	No
Jul-02	21	85	24.71%	22	0	752	2438	30.85%	46.19%	-1.2	-1.73	No
Aug-02	23	73	31.51%	10	0	1200	3199	37.51%	48.42%	-1.05	-1.64	No
Sep-02	42	119	35.29%	26	0	826	2197	37.60%	48.44%	-0.51	-1.31	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

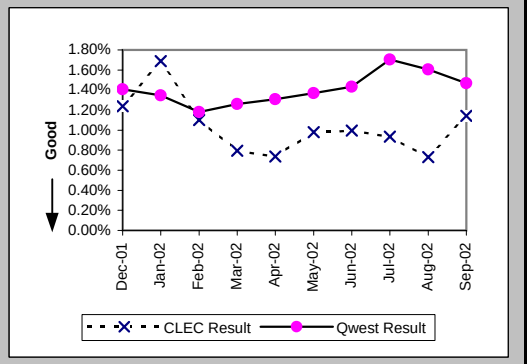
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	37	27.03%	31	0	227	1041	21.81%	41.29%	0.76	-0.54	No
Jan-02	24	77	31.17%	44	0	309	1261	24.50%	43.01%	1.29	-0.21	No
Feb-02	16	66	24.24%	46	0	285	846	33.69%	47.26%	-1.56	-1.95	No
Mar-02	10	39	25.64%	17	0	329	1111	29.61%	45.65%	-0.53	-1.32	No
Apr-02	7	28	25.00%	17	0	307	1075	28.56%	45.17%	-0.41	-1.25	No
May-02	10	31	32.26%	26	0	439	1541	28.49%	45.14%	0.47	-0.71	No
Jun-02	8	37	21.62%	19	0	306	1088	28.13%	44.96%	-0.87	-1.53	No
Jul-02	12	37	32.43%	22	0	433	1287	33.64%	47.25%	-0.15	-1.09	No
Aug-02	9	30	30.00%	10	0	696	1812	38.41%	48.64%	-0.94	-1.57	No
Sep-02												



Checklist #4 - Line Sharing Repair

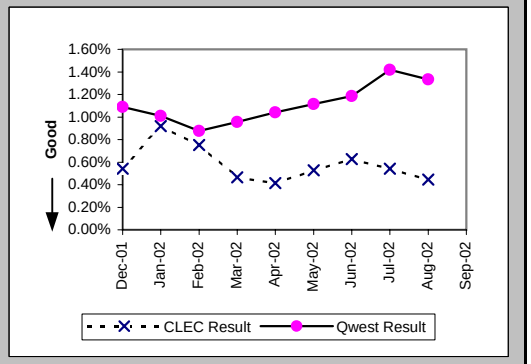
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	130	10507	1.24%	65	0	199069	14128582	1.41%	11.79%	-1.49	-1.91	No
Jan-02	204	12083	1.69%	90	0	189273	14064648	1.35%	11.52%	3.27	0.99	Yes
Feb-02	154	13985	1.10%	77	0	165159	13985013	1.18%	10.80%	-0.87	-1.53	No
Mar-02	116	14589	0.80%	42	0	176140	13955969	1.26%	11.16%	-5.05	-4.07	No
Apr-02	116	15738	0.74%	58	0	181364	13871941	1.31%	11.36%	-6.3	-4.83	No
May-02	161	16448	0.98%	91	0	188805	13793902	1.37%	11.62%	-4.3	-3.61	No
Jun-02	172	17252	1.00%	78	0	196493	13708111	1.43%	11.89%	-4.82	-3.93	No
Jul-02	168	17938	0.94%	81	0	232862	13661667	1.70%	12.94%	-7.94	-5.83	No
Aug-02	136	18645	0.73%	50	0	218485	13618333	1.60%	12.56%	-9.5	-6.78	No
Sep-02	222	19456	1.14%	69	0	199226	13573970	1.47%	12.03%	-3.79	-3.3	No



Trouble Rate (Percent) (MR-8*) (Parity)

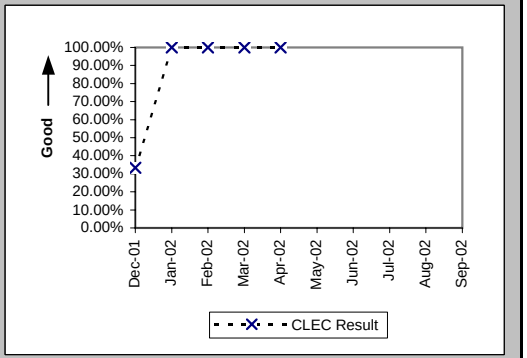
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	57	10507	0.54%	65	0	154052	14128582	1.09%	10.38%	-5.41	-4.29	No
Jan-02	111	12083	0.92%	90	0	141952	14064648	1.01%	10.00%	-1	-1.61	No
Feb-02	105	13985	0.75%	77	0	122709	13985013	0.88%	9.33%	-1.6	-1.98	No
Mar-02	68	14589	0.47%	42	0	133612	13955969	0.96%	9.74%	-6.09	-4.7	No
Apr-02	65	15738	0.41%	58	0	144594	13871941	1.04%	10.16%	-7.77	-5.72	No
May-02	87	16448	0.53%	91	0	153860	13793902	1.12%	10.50%	-7.16	-5.35	No
Jun-02	108	17252	0.63%	78	0	162657	13708111	1.19%	10.83%	-6.8	-5.13	No
Jul-02	97	17938	0.54%	81	0	193596	13661667	1.42%	11.82%	-9.92	-7.03	No
Aug-02	83	18645	0.45%	50	0	181566	13618333	1.33%	11.47%	-10.57	-7.42	No
Sep-02												



Checklist #4 - Sub-Loop Unbundling Installation

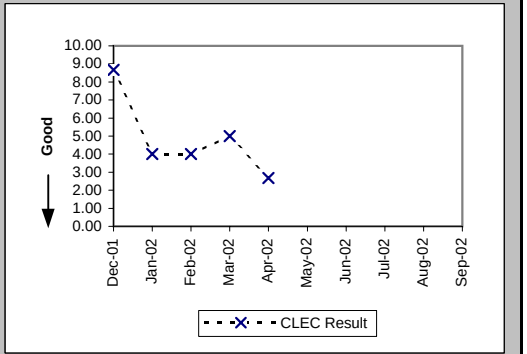
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	3	33.33%	0	0	47.14%
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02	3	3	100.00%	0	0	0.00%
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



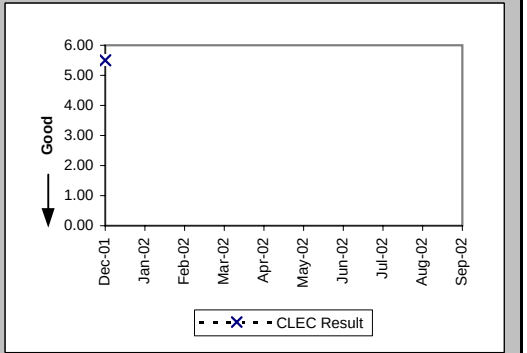
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	26	3	8.67	0	0	3.21
Jan-02	4	1	4.00	0	0	
Feb-02	4	1	4.00	0	0	
Mar-02	10	2	5.00	0	0	0.00
Apr-02	8	3	2.67	0	0	2.08
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

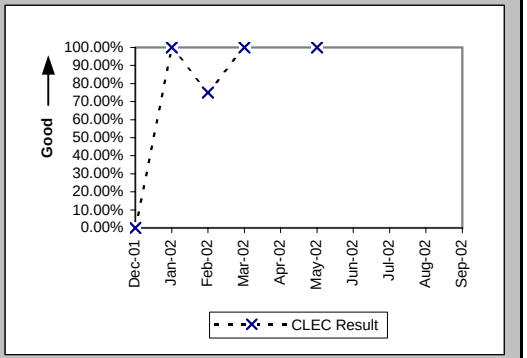
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	11	2	5.50	0	0	0.71
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Sub-Loop Unbundling Installation

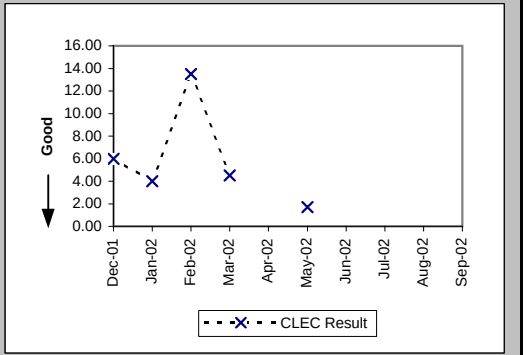
Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	0	0	0.00%
Jan-02	3	3	100.00%	0	0	0.00%
Feb-02	3	4	75.00%	0	0	43.30%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02						
May-02	13	13	100.00%	0	0	0.00%
Jun-02						
Jul-02						
Aug-02						
Sep-02						



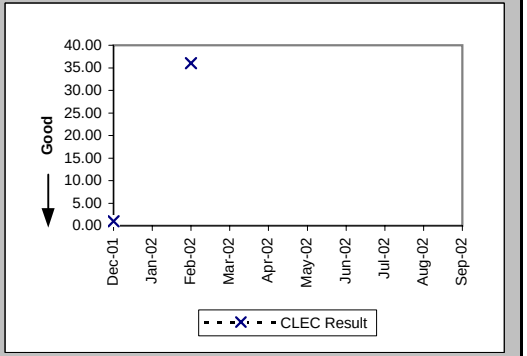
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	6	1	6.00	0	0	
Jan-02	12	3	4.00	0	0	0.00
Feb-02	54	4	13.50	0	0	20.34
Mar-02	9	2	4.50	0	0	2.12
Apr-02						
May-02	22	13	1.69	0	0	0.48
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

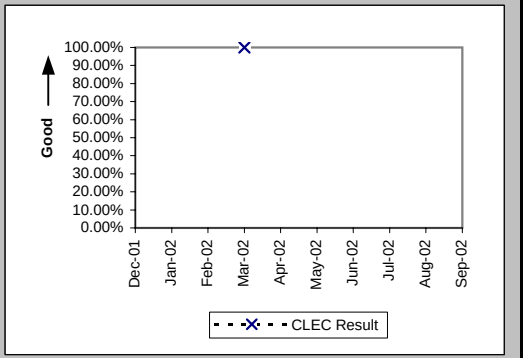
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	1.00	0	0	
Jan-02						
Feb-02	36	1	36.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Sub-Loop Unbundling Installation

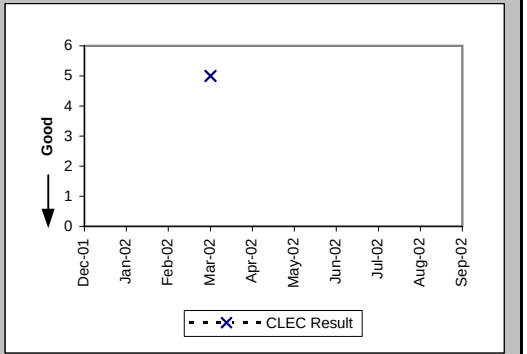
Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



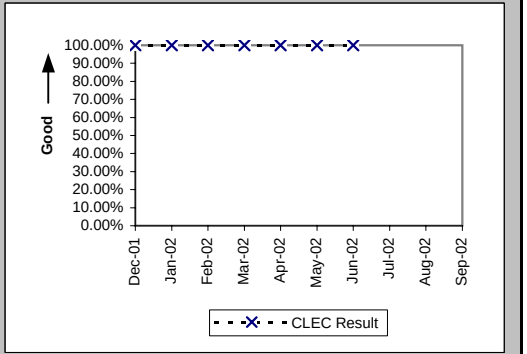
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)

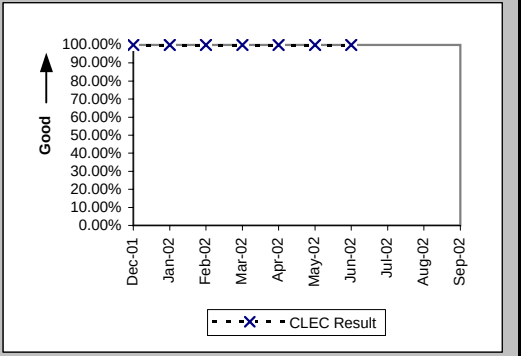
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	4	4	100.00%	0	0	0.00%
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	8	8	100.00%	0	0	0.00%
Jun-02	7	7	100.00%	0	0	0.00%
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Sub-Loop Unbundling Installation

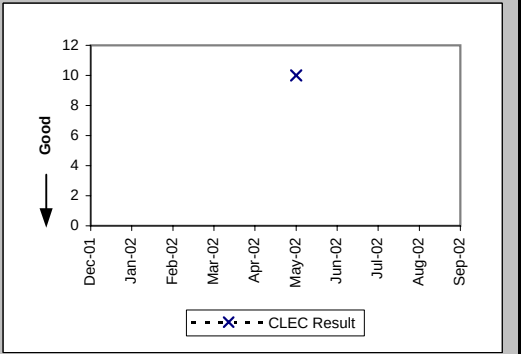
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	0	0	0.00%
Jan-02	4	4	100.00%	0	0	0.00%
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	8	8	100.00%	0	0	0.00%
Jun-02	7	7	100.00%	0	0	0.00%
Jul-02						
Aug-02						
Sep-02						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

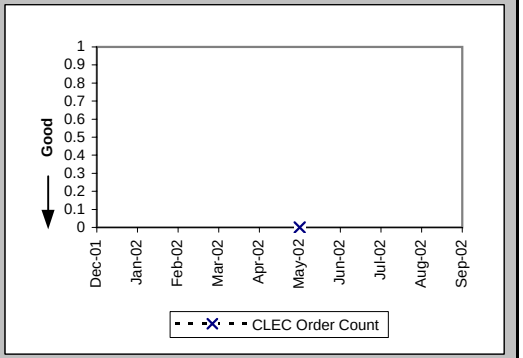
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	10	1	10.00	0	0	
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)

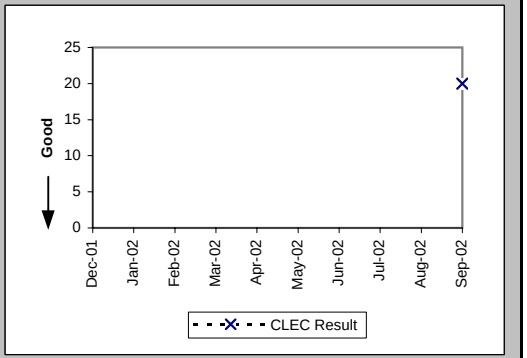
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #4 - Dark Fiber - Loop Installation

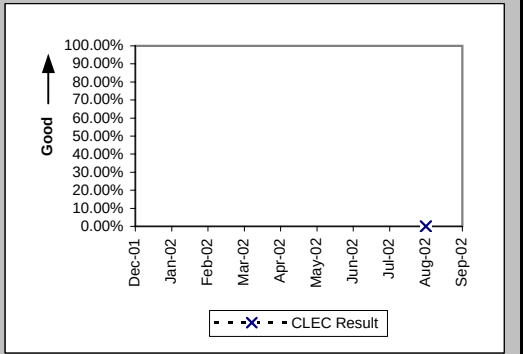
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	20	1	20.00	0	0	



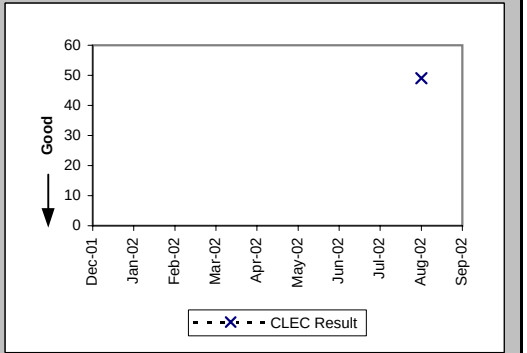
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02						



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

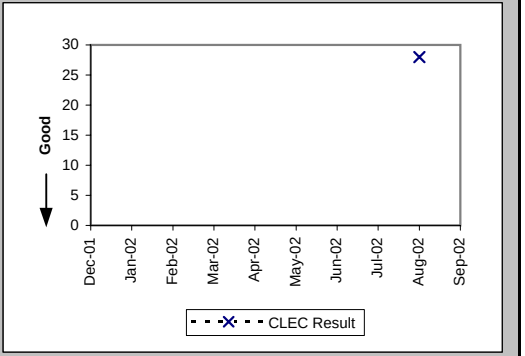
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	98	2	49.00	0	0	0.00
Sep-02						



Checklist #4 - Dark Fiber - Loop Installation

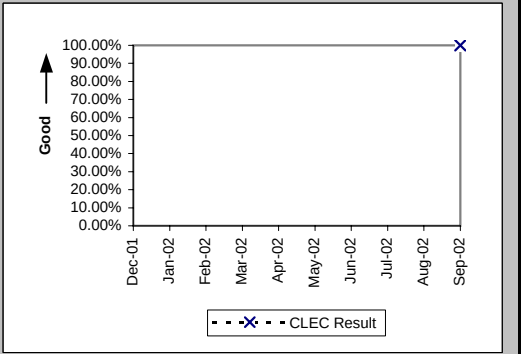
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	56	2	28.00	0	0	0.00
Sep-02						



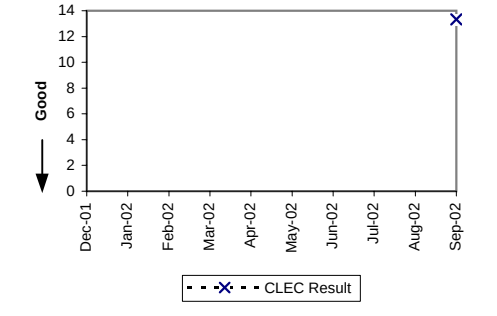
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	1	1	100.00%	0	0	0.00%



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

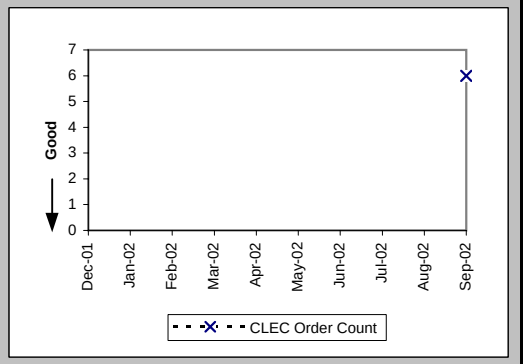
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	80	6	13.33	0	0	19.13



Checklist #4 - Dark Fiber - Loop Installation

Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - Loop (OP-15B) (Diagnostic)

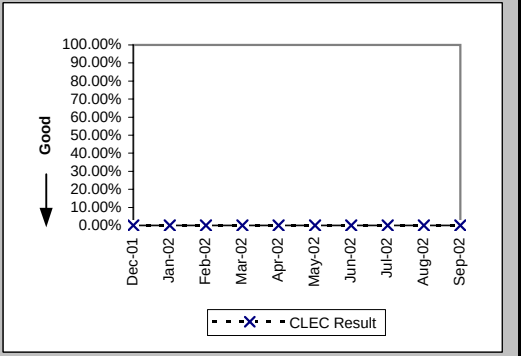
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	6



Checklist #4 - Dark Fiber - Loop Repair

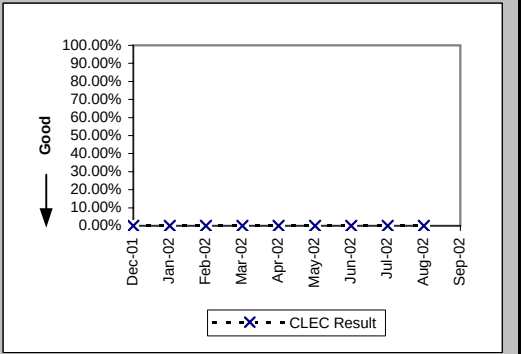
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	66	0.00%	0	0	0.00%
Jan-02	0	64	0.00%	0	0	0.00%
Feb-02	0	68	0.00%	0	0	0.00%
Mar-02	0	68	0.00%	0	0	0.00%
Apr-02	0	63	0.00%	0	0	0.00%
May-02	0	52	0.00%	0	0	0.00%
Jun-02	0	49	0.00%	0	0	0.00%
Jul-02	0	44	0.00%	0	0	0.00%
Aug-02	0	42	0.00%	0	0	0.00%
Sep-02	0	53	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

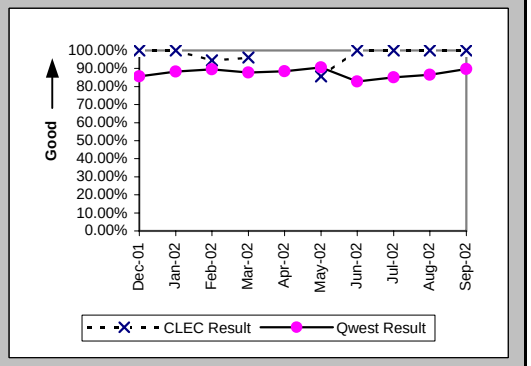
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	66	0.00%	0	0	0.00%
Jan-02	0	64	0.00%	0	0	0.00%
Feb-02	0	68	0.00%	0	0	0.00%
Mar-02	0	68	0.00%	0	0	0.00%
Apr-02	0	63	0.00%	0	0	0.00%
May-02	0	52	0.00%	0	0	0.00%
Jun-02	0	49	0.00%	0	0	0.00%
Jul-02	0	44	0.00%	0	0	0.00%
Aug-02	0	42	0.00%	0	0	0.00%
Sep-02						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

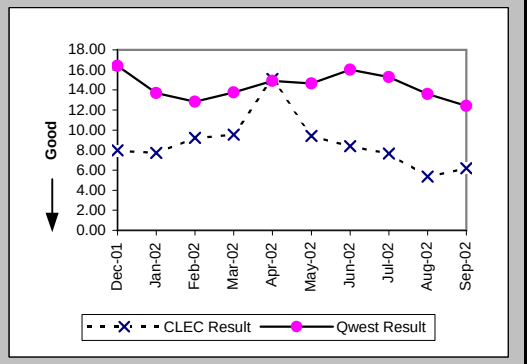
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	63	1	2616	3056	85.60%	35.11%	-1.48	-1.9	No
Jan-02	17	17	100.00%	32	0	3415	3867	88.31%	32.13%	-1.5	-1.91	No
Feb-02	34	36	94.44%	53	0	3238	3613	89.62%	30.50%	-0.94	-1.57	No
Mar-02	25	26	96.15%	76	0	2771	3159	87.72%	32.82%	-1.31	-1.79	No
Apr-02						3104	3505	88.56%	31.83%			
May-02	12	14	85.71%	109	0	3284	3627	90.54%	29.26%	0.63	-0.62	No
Jun-02	2	2	100.00%	88	0	2896	3495	82.86%	37.68%	-0.64	-1.39	No
Jul-02	11	11	100.00%	39	0	3089	3627	85.17%	35.54%	-1.38	-1.84	No
Aug-02	28	28	100.00%	5	0	3521	4070	86.51%	34.16%	-2.08	-2.27	No
Sep-02	17	17	100.00%	3	0	3737	4165	89.72%	30.36%	-1.39	-1.85	No



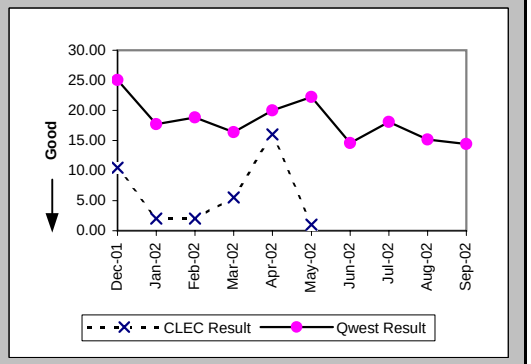
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	606	76	7.97	0	1	63510	3867	16.42	17.82	-4.09	-3.49	No
Jan-02	379	49	7.73	0	0	64286	4698	13.68	12.01	-3.45	-3.1	No
Feb-02	821	89	9.22	0	0	55946	4360	12.83	11.22	-3	-2.82	No
Mar-02	439	46	9.54	56	0	52335	3803	13.76	16.31	-1.74	-2.06	No
Apr-02	816	54	15.11	0	0	65915	4425	14.90	12.76	0.21	-0.87	No
May-02	1156	123	9.40	0	0	67058	4575	14.66	15.86	-3.63	-3.21	No
Jun-02	756	90	8.40	0	0	72319	4518	16.01	11.76	-6.08	-4.7	No
Jul-02	383	50	7.66	0	0	69017	4518	15.28	13.58	-3.94	-3.4	No
Aug-02	177	33	5.36	0	0	65004	4777	13.61	11.03	-4.28	-3.6	No
Sep-02	124	20	6.20	0	0	57851	4666	12.40	8.58	-3.22	-2.96	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

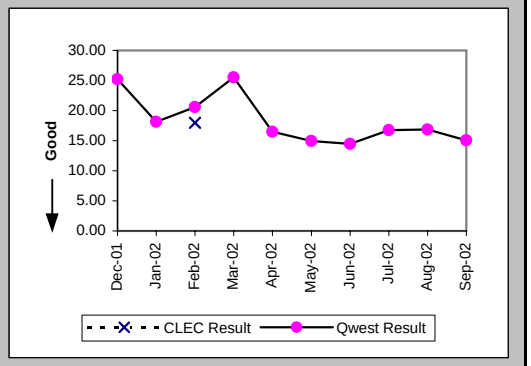
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	2	10.50	61	0	14666	586	25.03	38.58	-0.53	-1.32	No
Jan-02	2	1	2.00	31	0	10385	587	17.69	19.93	-0.79	-1.48	No
Feb-02	2	1	2.00	52	0	8683	461	18.84	20.66	-0.81	-1.49	No
Mar-02	182	33	5.52	44	0	7991	488	16.38	37.31	-1.62	-1.98	No
Apr-02	432	27	16.00	27	0	10616	531	19.99	23.50	-0.86	-1.52	No
May-02	2	2	1.00	109	0	10826	487	22.23	37.35	-0.8	-1.49	No
Jun-02						10785	739	14.59	14.56			
Jul-02						12496	692	18.06	19.31			
Aug-02						8710	575	15.15	16.50			
Sep-02						5694	395	14.42	12.77			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

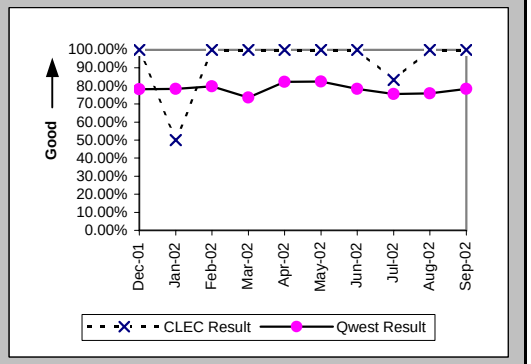
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2495	99	25.20	23.07			
Jan-02						1634	90	18.16	17.78			
Feb-02	36	2	18.00	0	0	700	34	20.59	16.94	-0.21	-1.13	No
Mar-02						1175	46	25.54	26.86			
Apr-02						792	48	16.50	19.86			
May-02						792	53	14.94	13.33			
Jun-02						939	65	14.45	15.25			
Jul-02						1240	74	16.76	19.71			
Aug-02						2427	144	16.85	20.08			
Sep-02						1988	132	15.06	16.08			



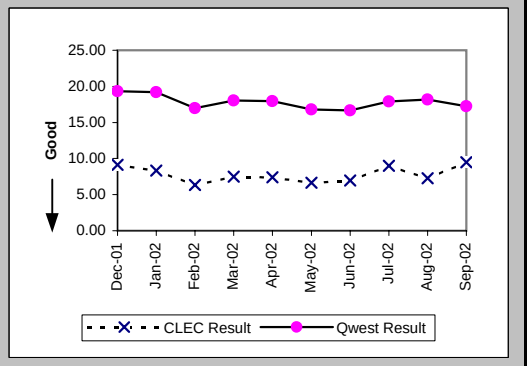
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	15	0	1367	1749	78.16%	41.32%	-0.91	-1.56	No
Jan-02	1	2	50.00%	4	3	1386	1767	78.44%	41.13%	0.79	-0.52	No
Feb-02	5	5	100.00%	1	0	1498	1878	79.77%	40.17%	-1.12	-1.68	No
Mar-02	11	11	100.00%	6	0	1315	1785	73.67%	44.04%	-1.98	-2.2	No
Apr-02	1	1	100.00%	4	0	1646	2000	82.30%	38.17%	-0.46	-1.28	No
May-02	4	4	100.00%	5	0	2038	2472	82.44%	38.05%	-0.92	-1.56	No
Jun-02	9	9	100.00%	11	0	1685	2150	78.37%	41.17%	-1.57	-1.96	No
Jul-02	5	6	83.33%	39	0	1695	2244	75.53%	42.99%	-0.44	-1.27	No
Aug-02	13	13	100.00%	15	0	2044	2691	75.96%	42.73%	-2.02	-2.23	No
Sep-02	16	16	100.00%	2	0	1901	2423	78.46%	41.11%	-2.09	-2.27	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

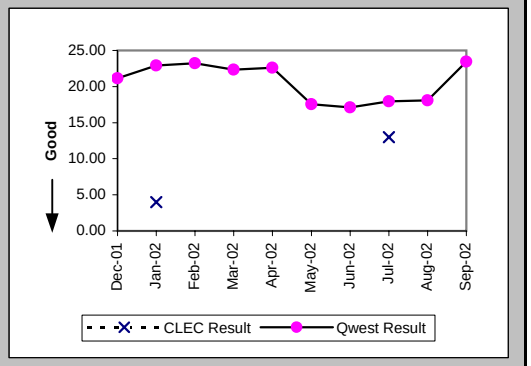
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	164	18	9.11	0	0	46661	2413	19.34	16.66	-2.59	-2.58	No
Jan-02	50	6	8.33	0	3	45263	2356	19.21	19.78	-1.35	-1.82	No
Feb-02	38	6	6.33	0	0	38339	2258	16.98	17.41	-1.5	-1.91	No
Mar-02	127	17	7.47	0	0	40983	2271	18.05	18.99	-2.29	-2.39	No
Apr-02	37	5	7.40	0	0	46620	2598	17.94	15.98	-1.47	-1.9	No
May-02	60	9	6.67	0	0	52256	3112	16.79	13.80	-2.2	-2.34	No
Jun-02	139	20	6.95	0	0	44380	2663	16.67	15.11	-2.86	-2.74	No
Jul-02	404	45	8.98	0	0	50684	2832	17.90	13.90	-4.27	-3.6	No
Aug-02	203	28	7.25	0	0	58337	3212	18.16	16.47	-3.49	-3.12	No
Sep-02	171	18	9.50	0	0	48769	2828	17.25	22.04	-1.49	-1.9	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

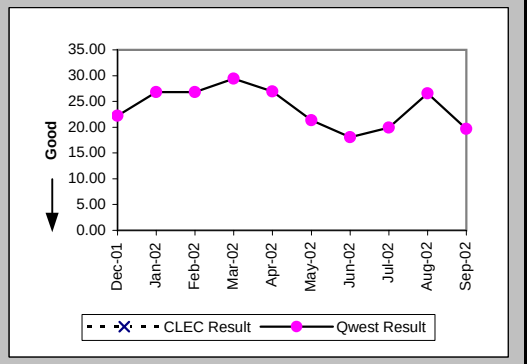
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10853	513	21.16	26.95			
Jan-02	4	1	4.00	4	0	11807	515	22.93	24.84	-0.76	-1.46	No
Feb-02						10570	455	23.23	24.97			
Mar-02						11876	532	22.32	29.05			
Apr-02						10240	453	22.60	26.72			
May-02						9620	548	17.55	19.81			
Jun-02						9535	558	17.09	24.61			
Jul-02	26	2	13.00	38	0	11311	631	17.93	18.17	-0.38	-1.23	No
Aug-02						12603	697	18.08	20.58			
Sep-02						12460	531	23.47	40.07			



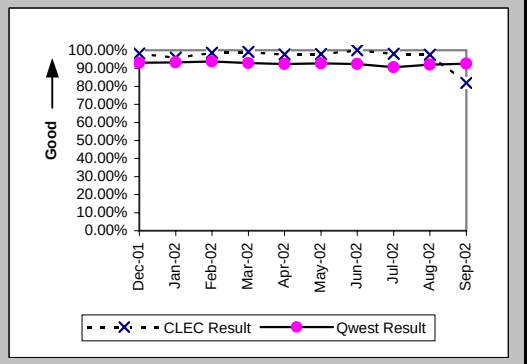
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1244	56	22.21	18.77			
Jan-02						2171	81	26.80	24.47			
Feb-02						1393	52	26.79	30.36			
Mar-02						1441	49	29.41	25.96			
Apr-02						1132	42	26.95	26.33			
May-02						1003	47	21.34	23.81			
Jun-02						921	51	18.06	22.00			
Jul-02						1256	63	19.94	21.92			
Aug-02						2389	90	26.54	27.00			
Sep-02						2084	106	19.66	21.43			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

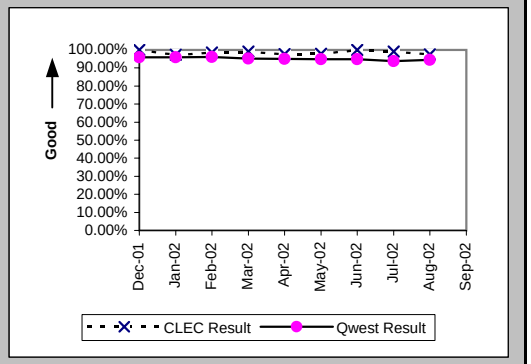
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	58	59	98.31%	0	0	6450	6933	93.03%	25.46%	-1.58	-1.96	No
Jan-02	72	75	96.00%	0	0	6415	6877	93.28%	25.03%	-0.94	-1.57	No
Feb-02	74	75	98.67%	0	0	6539	6975	93.75%	24.21%	-1.75	-2.06	No
Mar-02	106	107	99.07%	0	0	6036	6499	92.88%	25.72%	-2.47	-2.5	No
Apr-02	87	89	97.75%	0	0	6181	6697	92.30%	26.67%	-1.92	-2.17	No
May-02	94	96	97.92%	0	0	6923	7468	92.70%	26.01%	-1.95	-2.19	No
Jun-02	121	121	100.00%	0	0	6975	7556	92.31%	26.64%	-3.15	-2.91	No
Jul-02	101	103	98.06%	0	0	6710	7399	90.69%	29.06%	-2.56	-2.55	No
Aug-02	76	78	97.44%	0	0	7195	7825	91.95%	27.21%	-1.77	-2.08	No
Sep-02	41	50	82.00%	0	0	7322	7913	92.53%	26.29%	2.46	0.49	Yes



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

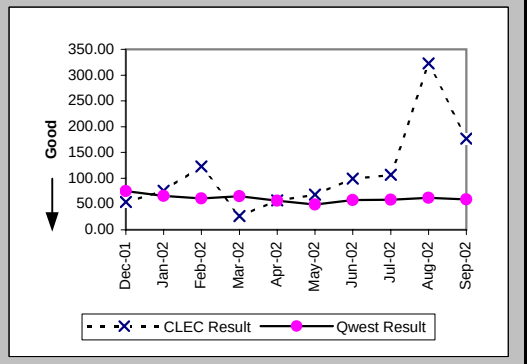
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	59	59	100.00%	0	0	6646	6933	95.86%	19.92%	-1.59	-1.97	No
Jan-02	73	75	97.33%	0	0	6598	6877	95.94%	19.73%	-0.61	-1.37	No
Feb-02	74	75	98.67%	0	0	6705	6975	96.13%	19.29%	-1.13	-1.69	No
Mar-02	106	107	99.07%	0	0	6184	6499	95.15%	21.48%	-1.87	-2.14	No
Apr-02	87	89	97.75%	0	0	6363	6697	95.01%	21.77%	-1.18	-1.72	No
May-02	94	96	97.92%	0	0	7090	7468	94.94%	21.92%	-1.32	-1.8	No
Jun-02	121	121	100.00%	0	0	7162	7556	94.79%	22.23%	-2.56	-2.56	No
Jul-02	102	103	99.03%	0	0	6934	7399	93.72%	24.27%	-2.21	-2.34	No
Aug-02	76	78	97.44%	0	0	7389	7825	94.43%	22.94%	-1.15	-1.7	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

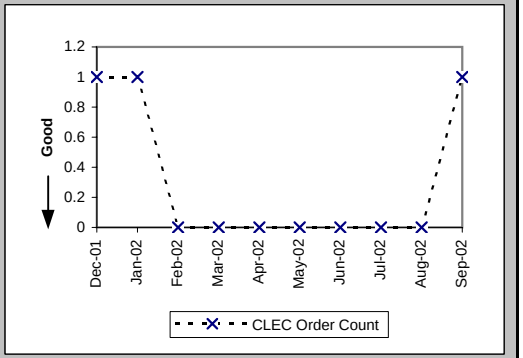
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	162	3	54.00	0	0	61142	815	75.02	102.53	-0.35	-1.22	No
Jan-02	228	3	76.00	0	0	69527	1053	66.03	94.51	0.49	-0.7	No
Feb-02	246	2	123.00	0	0	69117	1132	61.06	89.21	1.17	-0.29	No
Mar-02	792	30	26.40	0	0	67798	1039	65.25	95.10	-2.21	-2.34	No
Apr-02	344	6	57.33	0	0	71610	1265	56.61	92.72	0.28	-0.83	No
May-02	479	7	68.43	0	0	76923	1566	49.12	82.56	0.78	-0.53	No
Jun-02	596	6	99.33	0	0	83701	1447	57.84	86.72	1.14	-0.31	No
Jul-02	749	7	107.00	0	0	86796	1493	58.14	92.09	1.29	-0.21	No
Aug-02	323	1	323.00	0	0	79627	1286	61.92	99.26	2.01	0.22	Yes
Sep-02	354	2	177.00	0	0	72888	1240	58.78	97.64	1.49	-0.09	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

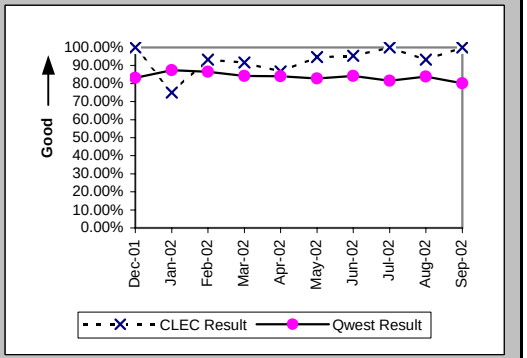
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	1



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

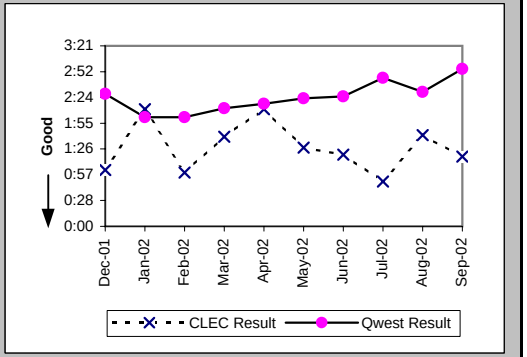
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	2	0	2962	3561	83.18%	37.41%	-1.42	-1.86	No
Jan-02	6	8	75.00%	4	0	3341	3826	87.32%	33.27%	0.96	-0.42	No
Feb-02	14	15	93.33%	7	0	2971	3437	86.44%	34.23%	-0.78	-1.47	No
Mar-02	11	12	91.67%	6	0	3055	3631	84.14%	36.53%	-0.71	-1.43	No
Apr-02	13	15	86.67%	4	0	3274	3895	84.06%	36.61%	-0.28	-1.17	No
May-02	18	19	94.74%	5	0	3226	3893	82.87%	37.68%	-1.37	-1.83	No
Jun-02	21	22	95.45%	4	0	3508	4166	84.21%	36.47%	-1.44	-1.88	No
Jul-02	9	9	100.00%	2	0	3848	4716	81.59%	38.75%	-1.42	-1.87	No
Aug-02	14	15	93.33%	3	0	3909	4662	83.85%	36.80%	-1	-1.61	No
Sep-02	16	16	100.00%	2	0	3345	4171	80.20%	39.85%	-1.98	-2.21	No



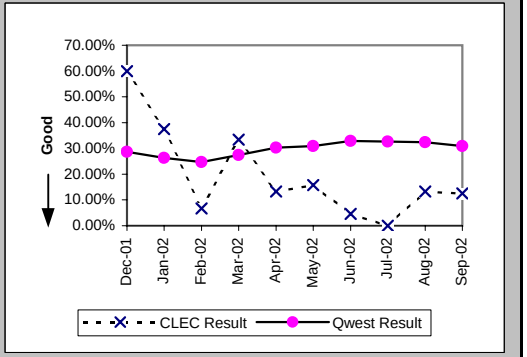
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10:34	10	1:03	2	0	8779:36	3561	2:28	4:05	-1.09	-1.66	No
Jan-02	17:26	8	2:11	4	0	7765:14	3826	2:02	3:06	0.33	-0.8	No
Feb-02	15:05	15	1:00	7	0	6974:59	3437	2:02	3:05	-1.28	-1.78	No
Mar-02	19:55	12	1:40	6	0	7961:26	3631	2:12	3:00	-0.61	-1.37	No
Apr-02	32:52	15	2:11	4	0	8893:50	3895	2:17	3:31	-0.1	-1.06	No
May-02	27:54	19	1:28	5	0	9295:13	3893	2:23	4:11	-0.95	-1.58	No
Jun-02	29:28	22	1:20	4	0	10056:02	4166	2:25	3:11	-1.58	-1.96	No
Jul-02	7:31	9	0:50	2	0	13013:38	4716	2:46	3:50	-1.5	-1.91	No
Aug-02	25:35	15	1:42	3	0	11661:07	4662	2:30	3:10	-0.97	-1.59	No
Sep-02	20:51	16	1:18	2	0	12257:34	4171	2:56	4:28	-1.46	-1.89	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

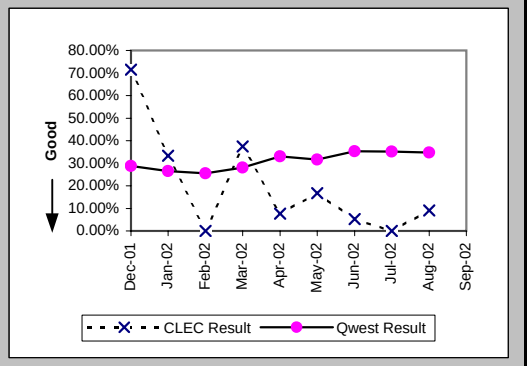
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	10	60.00%	2	0	1021	3561	28.67%	45.22%	2.01	0.22	Yes
Jan-02	3	8	37.50%	4	0	1006	3826	26.29%	44.02%	0.7	-0.58	No
Feb-02	1	15	6.67%	7	0	851	3437	24.76%	43.16%	-1.62	-1.98	No
Mar-02	4	12	33.33%	6	0	996	3631	27.43%	44.62%	0.47	-0.72	No
Apr-02	2	15	13.33%	4	0	1179	3895	30.27%	45.94%	-1.42	-1.87	No
May-02	3	19	15.79%	5	0	1201	3893	30.85%	46.19%	-1.42	-1.86	No
Jun-02	1	22	4.55%	4	0	1371	4166	32.91%	46.99%	-2.82	-2.72	No
Jul-02	0	9	0.00%	2	0	1537	4716	32.59%	46.87%	-2.08	-2.27	No
Aug-02	2	15	13.33%	3	0	1509	4662	32.37%	46.79%	-1.57	-1.96	No
Sep-02	2	16	12.50%	2	0	1291	4171	30.95%	46.23%	-1.59	-1.97	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

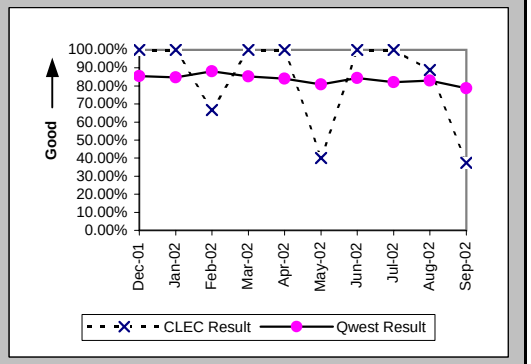
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	7	71.43%	2	0	651	2256	28.86%	45.31%	2.23	0.35	Yes
Jan-02	2	6	33.33%	4	0	644	2433	26.47%	44.12%	0.39	-0.76	No
Feb-02	0	8	0.00%	7	0	552	2164	25.51%	43.59%	-1.65	-2	No
Mar-02	3	8	37.50%	6	0	675	2401	28.11%	44.96%	0.58	-0.65	No
Apr-02	1	13	7.69%	4	0	876	2649	33.07%	47.05%	-1.94	-2.18	No
May-02	2	12	16.67%	5	0	865	2730	31.69%	46.52%	-1.12	-1.68	No
Jun-02	1	19	5.26%	4	0	1016	2881	35.27%	47.78%	-2.73	-2.66	No
Jul-02	0	6	0.00%	2	0	1156	3282	35.22%	47.77%	-1.8	-2.1	No
Aug-02	1	11	9.09%	3	0	1116	3212	34.74%	47.62%	-1.78	-2.08	No
Sep-02												



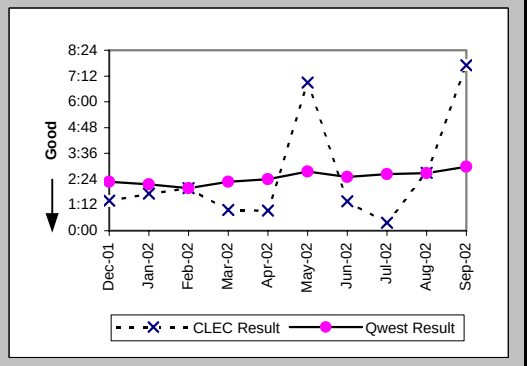
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	1468	1719	85.40%	35.31%	-0.72	-1.44	No
Jan-02	4	4	100.00%	2	0	1461	1723	84.79%	35.91%	-0.85	-1.51	No
Feb-02	2	3	66.67%	4	0	1470	1668	88.13%	32.34%	0.92	-0.44	No
Mar-02	3	3	100.00%	0	0	1609	1888	85.22%	35.49%	-0.72	-1.44	No
Apr-02	2	2	100.00%	0	0	1784	2123	84.03%	36.63%	-0.62	-1.37	No
May-02	2	5	40.00%	0	0	1765	2182	80.89%	39.32%	1.92	0.17	Yes
Jun-02	8	8	100.00%	1	0	2040	2419	84.33%	36.35%	-1.22	-1.74	No
Jul-02	8	8	100.00%	2	0	2298	2801	82.04%	38.38%	-1.32	-1.8	No
Aug-02	8	9	88.89%	0	0	2403	2894	83.03%	37.53%	-0.47	-1.28	No
Sep-02	3	8	37.50%	3	0	1906	2422	78.70%	40.95%	2.44	0.48	Yes



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

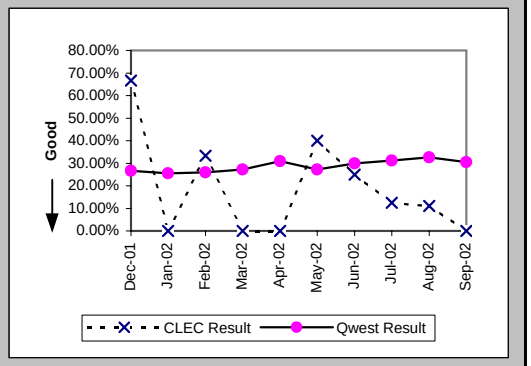
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:13	3	1:24	0	0	3914:24	1719	2:17	3:44	-0.4	-1.25	No
Jan-02	6:54	4	1:44	2	0	3726:58	1723	2:10	3:12	-0.27	-1.17	No
Feb-02	5:58	3	1:59	4	0	3313:54	1668	1:59	3:00	0.29	-0.82	No
Mar-02	2:55	3	0:58	0	0	4315:22	1888	2:17	3:07	-0.73	-1.44	No
Apr-02	1:51	2	0:56	0	0	5083:52	2123	2:24	3:33	-0.58	-1.35	No
May-02	34:29	5	6:54	0	0	5995:30	2182	2:45	3:45	2.07	0.26	Yes
Jun-02	10:55	8	1:22	1	0	6061:27	2419	2:30	4:50	-0.67	-1.41	No
Jul-02	2:53	8	0:22	2	0	7379:33	2801	2:38	4:20	-1.48	-1.9	No
Aug-02	24:17	9	2:42	0	0	7749:48	2894	2:41	4:18	0.24	-0.85	No
Sep-02	61:37	8	7:42	3	0	7233:25	2422	2:59	5:01	2.2	0.34	Yes



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

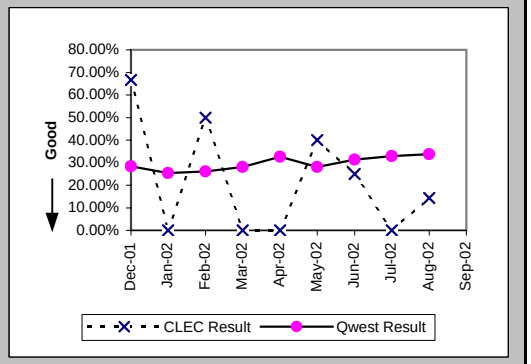
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	0	0	458	1719	26.64%	44.21%	1.31	-0.2	No
Jan-02	0	4	0.00%	2	0	440	1723	25.54%	43.61%	-1.17	-1.71	No
Feb-02	1	3	33.33%	4	0	432	1668	25.90%	43.81%	0.3	-0.82	No
Mar-02	0	3	0.00%	0	0	513	1888	27.17%	44.48%	-1.06	-1.64	No
Apr-02	0	2	0.00%	0	0	656	2123	30.90%	46.21%	-0.95	-1.57	No
May-02	2	5	40.00%	0	0	595	2182	27.27%	44.53%	0.61	-0.63	No
Jun-02	2	8	25.00%	1	0	725	2419	29.97%	45.81%	-0.31	-1.19	No
Jul-02	1	8	12.50%	2	0	875	2801	31.24%	46.35%	-1.14	-1.69	No
Aug-02	1	9	11.11%	0	0	944	2894	32.62%	46.88%	-1.37	-1.84	No
Sep-02	0	8	0.00%	3	0	738	2422	30.47%	46.03%	-1.87	-2.14	No



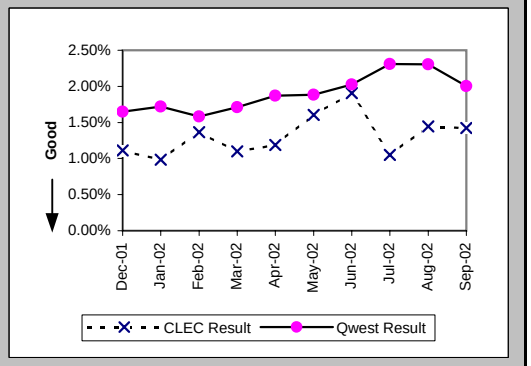
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	0	0	297	1049	28.31%	45.05%	1.24	-0.24	No
Jan-02	0	2	0.00%	2	0	262	1033	25.36%	43.51%	-0.82	-1.5	No
Feb-02	1	2	50.00%	4	0	269	1032	26.07%	43.90%	0.64	-0.61	No
Mar-02	0	3	0.00%	0	0	344	1222	28.15%	44.97%	-1.08	-1.66	No
Apr-02	0	1	0.00%	0	0	467	1431	32.63%	46.89%	-0.7	-1.42	No
May-02	2	5	40.00%	0	0	431	1533	28.11%	44.96%	0.56	-0.66	No
Jun-02	2	8	25.00%	1	0	502	1601	31.36%	46.39%	-0.39	-1.23	No
Jul-02	0	1	0.00%	2	0	608	1848	32.90%	46.99%	-0.7	-1.43	No
Aug-02	1	7	14.29%	0	0	671	1991	33.70%	47.27%	-1.08	-1.66	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

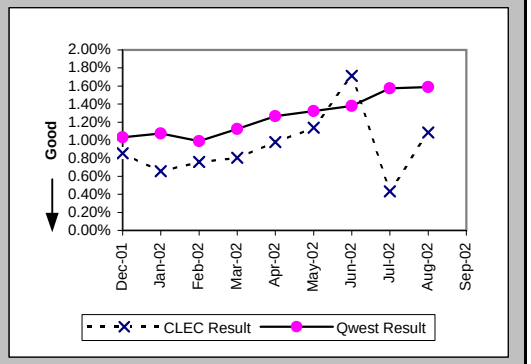
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	1168	1.11%	2	0	5280	320210	1.65%	12.73%	-1.44	-1.87	No
Jan-02	12	1218	0.99%	6	0	5549	322799	1.72%	13.00%	-1.97	-2.2	No
Feb-02	18	1320	1.36%	11	0	5105	322988	1.58%	12.47%	-0.63	-1.38	No
Mar-02	15	1367	1.10%	6	0	5519	322151	1.71%	12.98%	-1.75	-2.06	No
Apr-02	17	1432	1.19%	4	0	6018	321850	1.87%	13.55%	-1.9	-2.16	No
May-02	24	1495	1.61%	5	0	6075	322674	1.88%	13.59%	-0.79	-1.48	No
Jun-02	30	1575	1.90%	5	0	6585	325120	2.03%	14.09%	-0.34	-1.21	No
Jul-02	17	1618	1.05%	4	0	7517	325682	2.31%	15.02%	-3.36	-3.04	No
Aug-02	24	1660	1.45%	3	0	7556	327601	2.31%	15.01%	-2.33	-2.42	No
Sep-02	24	1689	1.42%	5	0	6593	329098	2.00%	14.01%	-1.7	-2.04	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

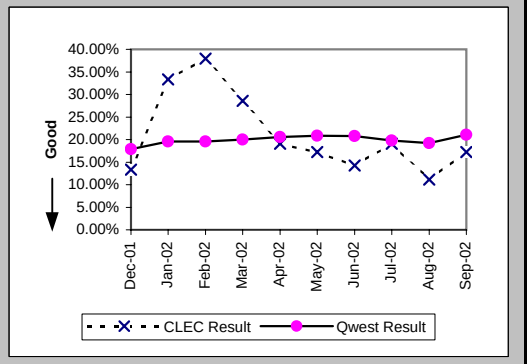
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1168	0.86%	2	0	3305	320210	1.03%	10.11%	-0.59	-1.36	No
Jan-02	8	1218	0.66%	6	0	3466	322799	1.07%	10.31%	-1.41	-1.86	No
Feb-02	10	1320	0.76%	11	0	3196	322988	0.99%	9.90%	-0.85	-1.52	No
Mar-02	11	1367	0.80%	6	0	3623	322151	1.12%	10.55%	-1.12	-1.68	No
Apr-02	14	1432	0.98%	4	0	4080	321850	1.27%	11.19%	-0.98	-1.6	No
May-02	17	1495	1.14%	5	0	4263	322674	1.32%	11.42%	-0.62	-1.38	No
Jun-02	27	1575	1.71%	5	0	4482	325120	1.38%	11.66%	1.14	-0.31	No
Jul-02	7	1618	0.43%	4	0	5130	325682	1.58%	12.45%	-3.68	-3.24	No
Aug-02	18	1660	1.08%	3	0	5203	327601	1.59%	12.50%	-1.64	-2	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

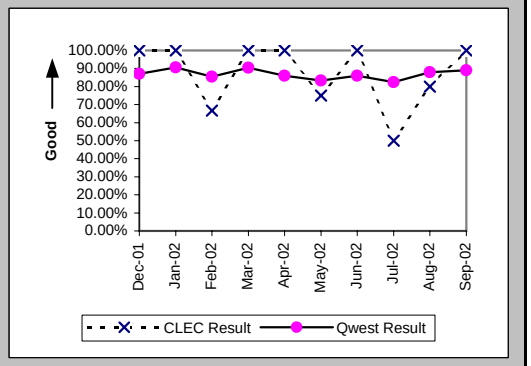
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	15	13.33%	0	0	1149	6429	17.87%	38.31%	-0.46	-1.28	No
Jan-02	6	18	33.33%	0	0	1351	6900	19.58%	39.68%	1.38	-0.16	No
Feb-02	11	29	37.93%	0	0	1244	6349	19.59%	39.69%	2.29	0.39	Yes
Mar-02	6	21	28.57%	0	0	1378	6897	19.98%	39.98%	0.96	-0.42	No
Apr-02	4	21	19.05%	0	0	1559	7577	20.58%	40.43%	-0.17	-1.11	No
May-02	5	29	17.24%	0	0	1597	7672	20.82%	40.60%	-0.47	-1.29	No
Jun-02	5	35	14.29%	0	0	1727	8312	20.78%	40.57%	-0.94	-1.57	No
Jul-02	4	21	19.05%	0	0	1855	9372	19.79%	39.84%	-0.09	-1.05	No
Aug-02	3	27	11.11%	0	0	1801	9357	19.25%	39.42%	-1.07	-1.65	No
Sep-02	5	29	17.24%	0	0	1758	8351	21.05%	40.77%	-0.5	-1.31	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

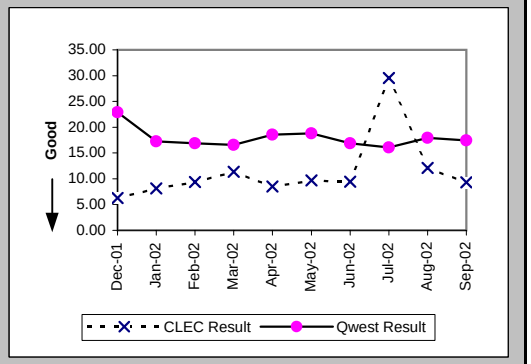
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	7	0	141	162	87.04%	33.59%	-1.66	-2.01	No
Jan-02	12	12	100.00%	17	0	220	243	90.54%	29.27%	-1.09	-1.66	No
Feb-02	2	3	66.67%	14	0	118	138	85.51%	35.20%	0.76	-0.54	No
Mar-02	3	3	100.00%	11	0	273	302	90.40%	29.46%	-0.56	-1.34	No
Apr-02	4	4	100.00%	12	0	189	220	85.91%	34.79%	-0.8	-1.49	No
May-02	3	4	75.00%	10	0	145	174	83.33%	37.27%	0.42	-0.74	No
Jun-02	3	3	100.00%	6	0	197	229	86.03%	34.67%	-0.69	-1.42	No
Jul-02	2	4	50.00%	3	0	141	171	82.46%	38.03%	1.4	-0.15	No
Aug-02	4	5	80.00%	6	0	261	297	87.88%	32.64%	0.51	-0.69	No
Sep-02	24	24	100.00%	3	0	243	273	89.01%	31.28%	-1.65	-2	No



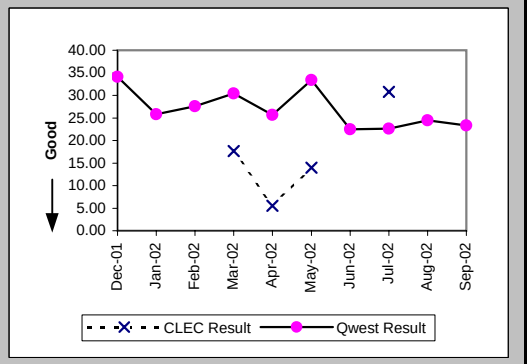
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	175	28	6.25	0	0	6202	271	22.89	23.08	-3.63	-3.21	No
Jan-02	236	29	8.14	0	0	7139	414	17.24	18.04	-2.63	-2.6	No
Feb-02	159	17	9.35	0	0	4336	257	16.87	17.07	-1.76	-2.07	No
Mar-02	136	12	11.33	2	0	7026	424	16.57	17.15	-1.04	-1.63	No
Apr-02	136	16	8.50	0	0	6947	375	18.53	16.23	-2.42	-2.47	No
May-02	136	14	9.71	0	0	6169	328	18.81	19.06	-1.75	-2.06	No
Jun-02	85	9	9.44	0	0	5782	342	16.91	16.00	-1.38	-1.84	No
Jul-02	207	7	29.57	0	0	5553	346	16.05	15.21	1.94	0.18	Yes
Aug-02	133	11	12.09	0	0	7650	427	17.92	16.12	-1.18	-1.72	No
Sep-02	252	27	9.33	0	0	6839	392	17.45	15.20	-2.68	-2.63	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

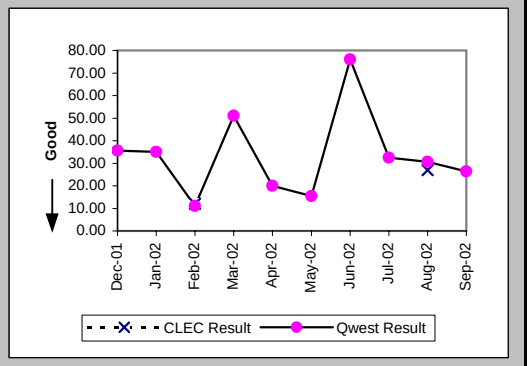
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1295	38	34.08	40.79			
Jan-02						1162	45	25.82	30.47			
Feb-02						910	33	27.58	26.68			
Mar-02	53	3	17.67	8	0	1643	54	30.43	31.44	-0.68	-1.42	No
Apr-02	11	2	5.50	10	0	1231	48	25.65	30.00	-0.93	-1.57	No
May-02	14	1	14.00	10	0	1604	48	33.42	35.02	-0.55	-1.33	No
Jun-02						967	43	22.49	25.34			
Jul-02	123	4	30.75	1	0	1064	47	22.64	20.96	0.79	-0.52	No
Aug-02						1272	52	24.46	23.06			
Sep-02						1189	51	23.31	21.65			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

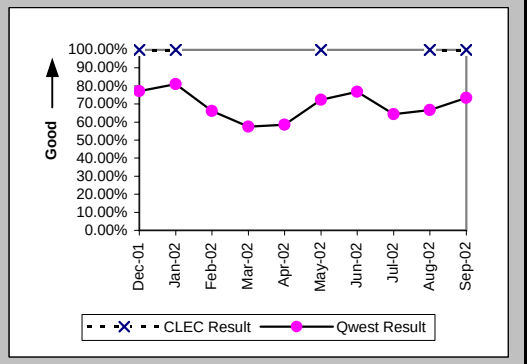
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107	3	35.67	28.18			
Jan-02						70	2	35.00	22.63			
Feb-02	12	1	12.00	0	0	11	1	11.00				
Mar-02						102	2	51.00	24.04			
Apr-02						60	3	20.00	27.73			
May-02						31	2	15.50	0.71			
Jun-02						76	1	76.00				
Jul-02						130	4	32.50	29.73			
Aug-02	27	1	27.00	0	0	214	7	30.57	11.72	-0.29	-1.17	No
Sep-02						79	3	26.33	4.04			



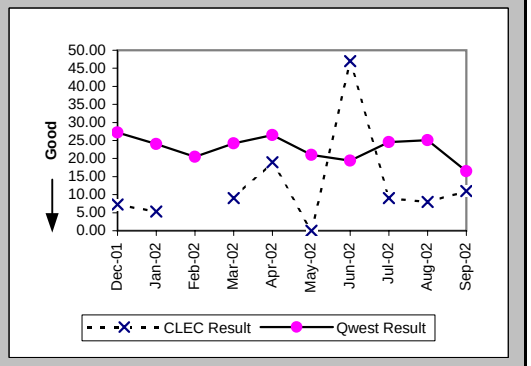
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	5	0	64	83	77.11%	42.01%	-1.47	-1.89	No
Jan-02	2	2	100.00%	1	0	68	84	80.95%	39.27%	-0.68	-1.41	No
Feb-02						43	65	66.15%	47.32%			
Mar-02						42	73	57.53%	49.43%			
Apr-02						41	70	58.57%	49.26%			
May-02	1	1	100.00%	0	0	63	87	72.41%	44.69%	-0.61	-1.37	No
Jun-02						76	99	76.77%	42.23%			
Jul-02						47	73	64.38%	47.89%			
Aug-02	2	2	100.00%	2	0	68	102	66.67%	47.14%	-0.99	-1.6	No
Sep-02	14	14	100.00%	0	0	80	109	73.39%	44.19%	-2.12	-2.29	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

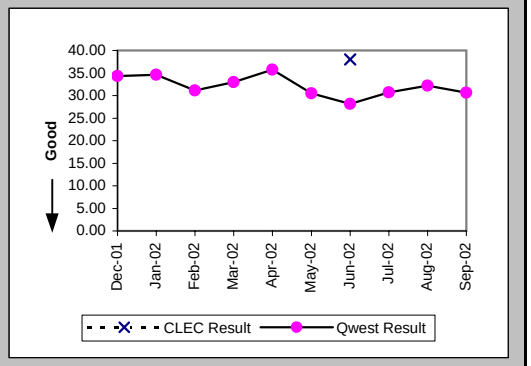
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	94	13	7.23	0	0	3726	137	27.20	30.71	-2.24	-2.36	No
Jan-02	16	3	5.33	0	0	3554	148	24.01	24.55	-1.3	-1.79	No
Feb-02						2213	108	20.49	23.60			
Mar-02	9	1	9.00	0	0	3048	126	24.19	24.08	-0.63	-1.38	No
Apr-02	38	2	19.00	0	0	3839	145	26.48	27.62	-0.38	-1.23	No
May-02	0	1	0.00	0	0	3297	157	21.00	23.53	-0.89	-1.54	No
Jun-02	47	1	47.00	0	0	2926	151	19.38	22.33	1.44	-0.12	No
Jul-02	18	2	9.00	0	0	3019	123	24.54	26.76	-0.81	-1.5	No
Aug-02	32	4	8.00	0	0	3815	152	25.10	24.49	-1.38	-1.84	No
Sep-02	154	14	11.00	0	0	2491	151	16.50	17.43	-1.13	-1.69	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

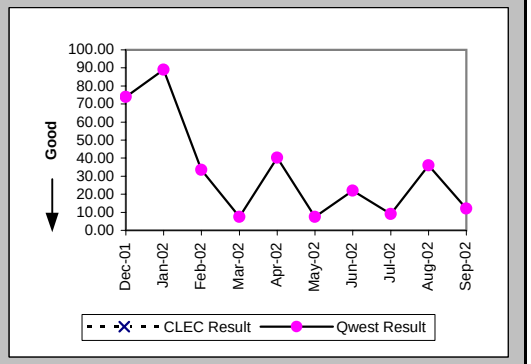
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1168	34	34.35	32.30			
Jan-02						900	26	34.62	27.08			
Feb-02						841	27	31.15	29.19			
Mar-02						1551	47	33.00	27.64			
Apr-02						1752	49	35.76	35.51			
May-02						1037	34	30.50	38.04			
Jun-02	38	1	38.00	0	0	986	35	28.17	33.98	0.73	-0.56	No
Jul-02						1198	39	30.72	29.49			
Aug-02						1418	44	32.23	31.25			
Sep-02						949	31	30.61	37.27			



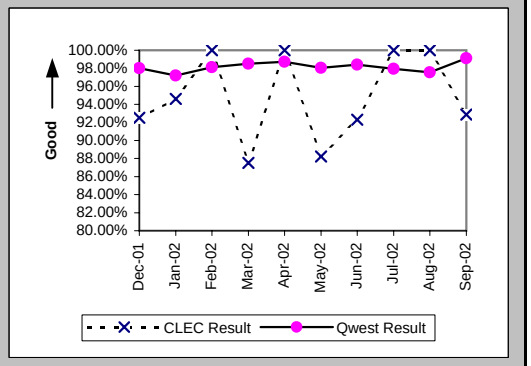
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						370	5	74.00	48.41			
Jan-02						356	4	89.00	38.29			
Feb-02						67	2	33.50	44.55			
Mar-02						15	2	7.50	4.95			
Apr-02						121	3	40.33	19.63			
May-02						15	2	7.50	0.71			
Jun-02						44	2	22.00	28.28			
Jul-02						9	1	9.00				
Aug-02						180	5	36.00	32.04			
Sep-02						48	4	12.00	13.59			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

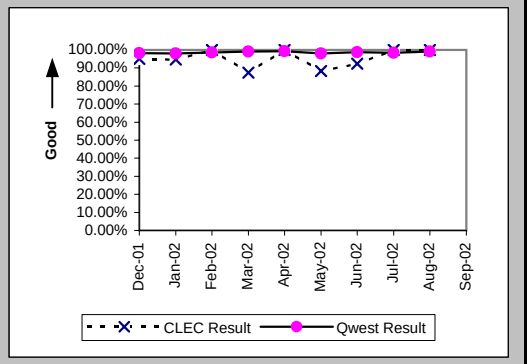
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	40	92.50%	0	0	445	454	98.02%	13.94%	1.81	0.1	Yes
Jan-02	35	37	94.59%	0	0	488	502	97.21%	16.47%	0.87	-0.47	No
Feb-02	25	25	100.00%	0	0	467	476	98.11%	13.62%	-0.68	-1.41	No
Mar-02	14	16	87.50%	0	0	460	467	98.50%	12.15%	2.18	0.33	Yes
Apr-02	17	17	100.00%	0	0	537	544	98.71%	11.27%	-0.46	-1.28	No
May-02	15	17	88.24%	0	0	500	510	98.04%	13.86%	1.95	0.19	Yes
Jun-02	12	13	92.31%	0	0	488	496	98.39%	12.60%	1.22	-0.26	No
Jul-02	10	10	100.00%	0	0	476	486	97.94%	14.20%	-0.45	-1.28	No
Aug-02	12	12	100.00%	0	0	516	529	97.54%	15.48%	-0.54	-1.33	No
Sep-02	26	28	92.86%	0	0	564	569	99.12%	9.33%	2.11	0.28	Yes



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

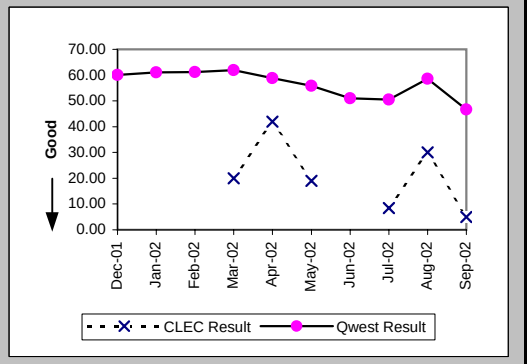
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38	40	95.00%	0	0	446	454	98.24%	13.16%	1.23	-0.25	No
Jan-02	35	37	94.59%	0	0	492	502	98.01%	13.97%	1.2	-0.27	No
Feb-02	25	25	100.00%	0	0	469	476	98.53%	12.04%	-0.6	-1.36	No
Mar-02	14	16	87.50%	0	0	463	467	99.14%	9.22%	2.53	0.54	Yes
Apr-02	17	17	100.00%	0	0	540	544	99.26%	8.54%	-0.35	-1.21	No
May-02	15	17	88.24%	0	0	500	510	98.04%	13.86%	1.95	0.19	Yes
Jun-02	12	13	92.31%	0	0	490	496	98.79%	10.93%	1.37	-0.17	No
Jul-02	10	10	100.00%	0	0	478	486	98.35%	12.72%	-0.4	-1.25	No
Aug-02	12	12	100.00%	0	0	524	529	99.05%	9.68%	-0.33	-1.2	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

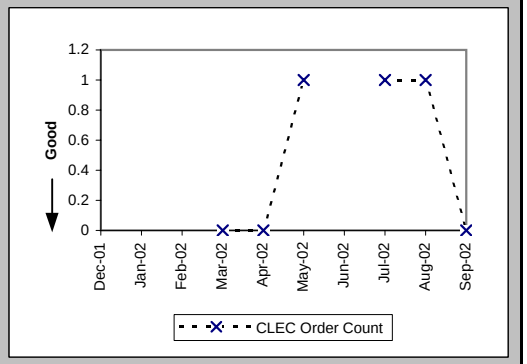
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10041	167	60.13	74.13			
Jan-02						10005	164	61.01	80.19			
Feb-02						9674	158	61.23	79.53			
Mar-02	20	1	20.00	0	0	9604	155	61.96	84.33	-0.5	-1.3	No
Apr-02	42	1	42.00	0	0	10246	174	58.89	82.13	-0.2	-1.12	No
May-02	19	1	19.00	0	0	10730	192	55.89	83.35	-0.44	-1.27	No
Jun-02						11437	224	51.06	83.48			
Jul-02	17	2	8.50	0	0	10868	215	50.55	84.09	-0.7	-1.43	No
Aug-02	30	1	30.00	0	0	10435	178	58.62	93.49	-0.31	-1.19	No
Sep-02	5	1	5.00	0	0	9437	202	46.72	72.09	-0.58	-1.35	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

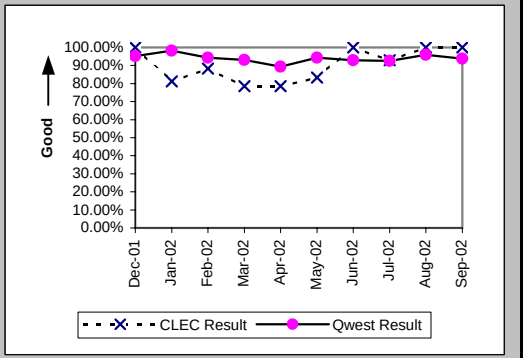
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	0
May-02	1
Jun-02	
Jul-02	1
Aug-02	1
Sep-02	0



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

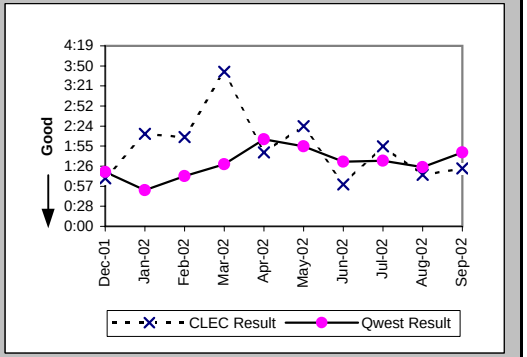
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	17	100.00%	7	0	98	103	95.15%	21.49%	-0.86	-1.52	No
Jan-02	13	16	81.25%	2	0	116	118	98.31%	12.91%	2.54	0.54	Yes
Feb-02	15	17	88.24%	3	0	83	88	94.32%	23.15%	0.85	-0.48	No
Mar-02	11	14	78.57%	4	0	95	102	93.14%	25.28%	1.59	-0.03	No
Apr-02	11	14	78.57%	6	0	101	113	89.38%	30.81%	1.1	-0.33	No
May-02	10	12	83.33%	5	0	100	106	94.34%	23.11%	1.25	-0.24	No
Jun-02	11	11	100.00%	4	0	106	114	92.98%	25.54%	-0.87	-1.53	No
Jul-02	13	14	92.86%	3	0	99	107	92.52%	26.30%	-0.04	-1.03	No
Aug-02	9	9	100.00%	2	0	120	125	96.00%	19.60%	-0.59	-1.36	No
Sep-02	14	14	100.00%	5	0	107	114	93.86%	24.01%	-0.9	-1.55	No



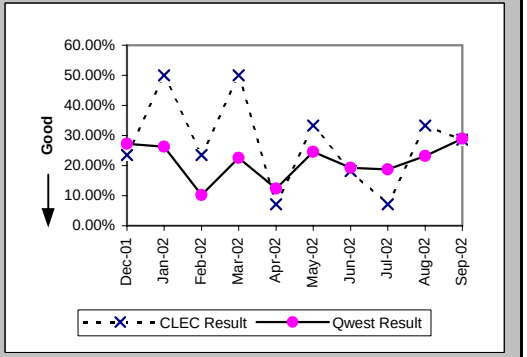
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19:37	17	1:09	7	0	134:43	103	1:18	1:50	-0.32	-1.19	No
Jan-02	35:31	16	2:13	2	0	101:44	118	0:52	1:01	2.88	0.75	Yes
Feb-02	36:16	17	2:08	3	0	106:00	88	1:12	1:36	1.58	-0.04	No
Mar-02	51:50	14	3:42	4	0	151:40	102	1:29	2:11	2.33	0.41	Yes
Apr-02	24:39	14	1:46	6	0	235:19	113	2:05	6:14	-0.18	-1.11	No
May-02	28:53	12	2:24	5	0	202:45	106	1:55	3:31	0.61	-0.63	No
Jun-02	11:02	11	1:00	4	0	175:54	114	1:33	2:35	-0.66	-1.4	No
Jul-02	26:49	14	1:55	3	0	167:56	107	1:34	1:46	0.69	-0.58	No
Aug-02	11:02	9	1:14	2	0	177:39	125	1:25	2:37	-0.22	-1.13	No
Sep-02	19:22	14	1:23	5	0	201:52	114	1:46	3:29	-0.39	-1.24	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

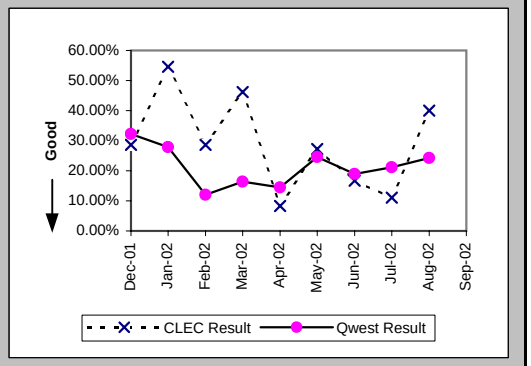
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	17	23.53%	7	0	28	103	27.18%	44.49%	-0.31	-1.19	No
Jan-02	8	16	50.00%	2	0	31	118	26.27%	44.01%	1.87	0.13	Yes
Feb-02	4	17	23.53%	3	0	9	88	10.23%	30.30%	1.4	-0.15	No
Mar-02	7	14	50.00%	4	0	23	102	22.55%	41.79%	2.06	0.25	Yes
Apr-02	1	14	7.14%	6	0	14	113	12.39%	32.95%	-0.56	-1.34	No
May-02	4	12	33.33%	5	0	26	106	24.53%	43.03%	0.65	-0.6	No
Jun-02	2	11	18.18%	4	0	22	114	19.30%	39.46%	-0.09	-1.05	No
Jul-02	1	14	7.14%	3	0	20	107	18.69%	38.98%	-1.04	-1.63	No
Aug-02	3	9	33.33%	2	0	29	125	23.20%	42.21%	0.67	-0.59	No
Sep-02	4	14	28.57%	5	0	33	114	28.95%	45.35%	-0.03	-1.02	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

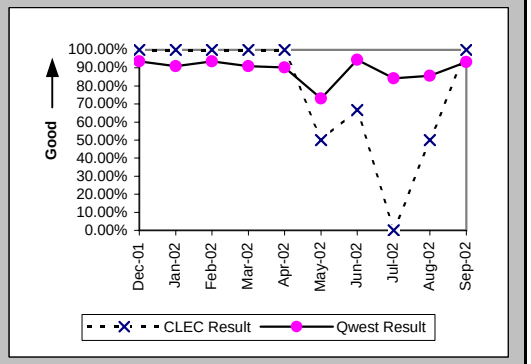
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	14	28.57%	7	0	20	62	32.26%	46.75%	-0.27	-1.16	No
Jan-02	6	11	54.55%	2	0	17	61	27.87%	44.84%	1.66	0.01	Yes
Feb-02	4	14	28.57%	3	0	6	50	12.00%	32.50%	1.4	-0.15	No
Mar-02	6	13	46.15%	4	0	9	55	16.36%	36.99%	2.14	0.3	Yes
Apr-02	1	12	8.33%	6	0	9	62	14.52%	35.23%	-0.56	-1.34	No
May-02	3	11	27.27%	5	0	14	57	24.56%	43.05%	0.19	-0.88	No
Jun-02	1	6	16.67%	4	0	14	74	18.92%	39.17%	-0.14	-1.08	No
Jul-02	1	9	11.11%	3	0	15	71	21.13%	40.82%	-0.69	-1.42	No
Aug-02	2	5	40.00%	2	0	17	70	24.29%	42.88%	0.72	-0.56	No
Sep-02												



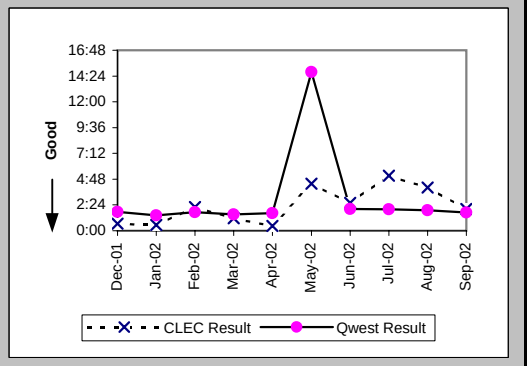
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	29	31	93.55%	24.57%	-0.36	-1.22	No
Jan-02	2	2	100.00%	2	0	50	55	90.91%	28.75%	-0.44	-1.27	No
Feb-02	3	3	100.00%	0	0	29	31	93.55%	24.57%	-0.43	-1.26	No
Mar-02	2	2	100.00%	0	0	30	33	90.91%	28.75%	-0.43	-1.26	No
Apr-02	1	1	100.00%	1	0	37	41	90.24%	29.67%	-0.32	-1.2	No
May-02	1	2	50.00%	1	0	27	37	72.97%	44.41%	0.55	-0.66	No
Jun-02	2	3	66.67%	0	0	34	36	94.44%	22.91%	1.23	-0.25	No
Jul-02	0	2	0.00%	1	0	32	38	84.21%	36.46%	2.21	0.34	Yes
Aug-02	1	2	50.00%	0	0	54	63	85.71%	34.99%	1.03	-0.37	No
Sep-02	2	2	100.00%	1	0	42	45	93.33%	24.94%	-0.37	-1.22	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

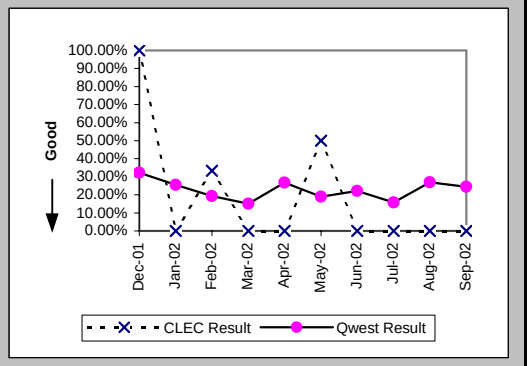
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:21	2	0:40	3	0	54:53	31	1:46	2:08	-0.7	-1.43	No
Jan-02	1:03	2	0:32	2	0	78:33	55	1:26	1:33	-0.81	-1.49	No
Feb-02	6:36	3	2:12	0	0	53:16	31	1:43	2:24	0.78	-0.53	No
Mar-02	2:19	2	1:10	0	0	50:27	33	1:32	2:23	-0.21	-1.13	No
Apr-02	0:26	1	0:26	1	0	66:52	41	1:38	1:51	-0.64	-1.39	No
May-02	8:43	2	4:22	1	0	546:21	37	14:46	70:36	-0.2	-1.12	No
Jun-02	7:47	3	2:36	0	0	73:19	36	2:02	3:14	0.97	-0.41	No
Jul-02	10:14	2	5:07	1	0	76:10	38	2:00	2:59	1.5	-0.09	No
Aug-02	8:03	2	4:02	0	0	120:29	63	1:55	1:59	1.33	-0.19	No
Sep-02	4:02	2	2:01	1	0	75:34	45	1:41	1:30	0.43	-0.74	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

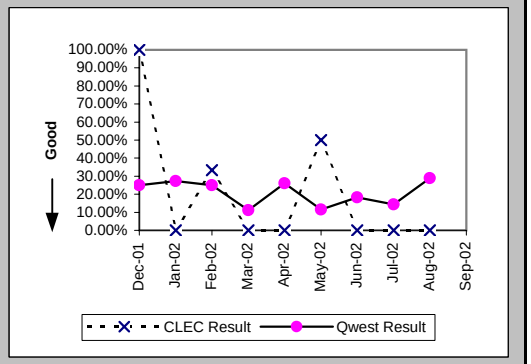
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	10	31	32.26%	46.75%	1.63	-0.01	No
Jan-02	0	2	0.00%	2	0	14	55	25.45%	43.56%	-0.81	-1.49	No
Feb-02	1	3	33.33%	0	0	6	31	19.35%	39.51%	0.47	-0.71	No
Mar-02	0	2	0.00%	0	0	5	33	15.15%	35.86%	-0.58	-1.35	No
Apr-02	0	1	0.00%	1	0	11	41	26.83%	44.31%	-0.6	-1.36	No
May-02	1	2	50.00%	1	0	7	37	18.92%	39.17%	0.82	-0.5	No
Jun-02	0	3	0.00%	0	0	8	36	22.22%	41.57%	-0.89	-1.54	No
Jul-02	0	2	0.00%	1	0	6	38	15.79%	36.46%	-0.6	-1.36	No
Aug-02	0	2	0.00%	0	0	17	63	26.98%	44.39%	-0.85	-1.51	No
Sep-02	0	2	0.00%	1	0	11	45	24.44%	42.98%	-0.79	-1.48	No



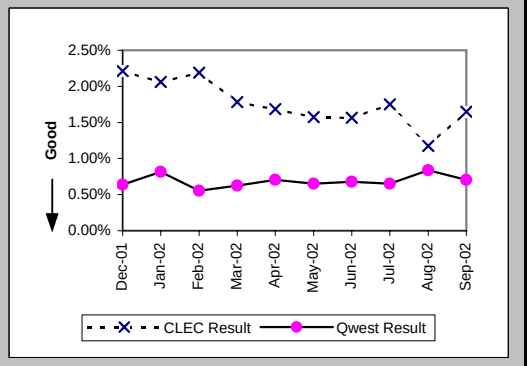
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	3	0	4	16	25.00%	43.30%	1.09	-0.34	No
Jan-02	0	1	0.00%	2	0	9	33	27.27%	44.54%	-0.6	-1.37	No
Feb-02	1	3	33.33%	0	0	5	20	25.00%	43.30%	0.22	-0.87	No
Mar-02	0	1	0.00%	0	0	2	18	11.11%	31.43%	-0.34	-1.21	No
Apr-02	0	1	0.00%	1	0	6	23	26.09%	43.91%	-0.58	-1.35	No
May-02	1	2	50.00%	1	0	3	26	11.54%	31.95%	1.09	-0.34	No
Jun-02	0	3	0.00%	0	0	4	22	18.18%	38.57%	-0.77	-1.47	No
Jul-02	0	2	0.00%	1	0	3	21	14.29%	34.99%	-0.55	-1.34	No
Aug-02	0	2	0.00%	0	0	13	45	28.89%	45.32%	-0.88	-1.54	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

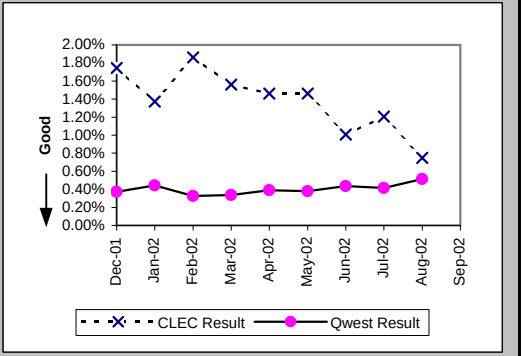
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	859	2.21%	10	0	134	21020	0.64%	7.96%	5.68	2.45	Yes
Jan-02	18	874	2.06%	4	0	173	21223	0.82%	8.99%	4.01	1.44	Yes
Feb-02	20	914	2.19%	3	0	119	21400	0.56%	7.44%	6.5	2.95	Yes
Mar-02	16	897	1.78%	4	0	135	21641	0.62%	7.87%	4.32	1.63	Yes
Apr-02	15	890	1.69%	7	0	154	21880	0.70%	8.36%	3.43	1.09	Yes
May-02	14	890	1.57%	6	0	143	21962	0.65%	8.04%	3.35	1.04	Yes
Jun-02	14	895	1.56%	4	0	150	22094	0.68%	8.21%	3.16	0.92	Yes
Jul-02	16	913	1.75%	4	0	145	22219	0.65%	8.05%	4.05	1.46	Yes
Aug-02	11	937	1.17%	2	0	188	22418	0.84%	9.12%	1.1	-0.33	No
Sep-02	16	971	1.65%	6	0	159	22503	0.71%	8.38%	3.43	1.08	Yes



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

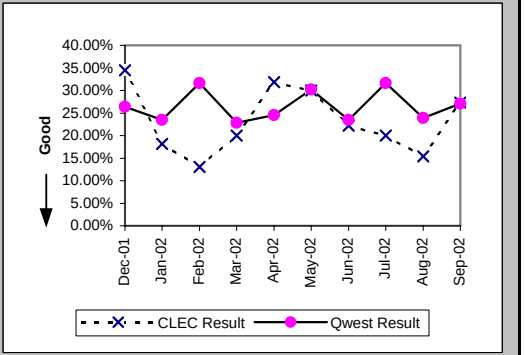
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	859	1.75%	10	0	78	21020	0.37%	6.08%	6.5	2.95	Yes
Jan-02	12	874	1.37%	4	0	94	21223	0.44%	6.64%	4.06	1.47	Yes
Feb-02	17	914	1.86%	3	0	70	21400	0.33%	5.71%	7.95	3.83	Yes
Mar-02	14	897	1.56%	4	0	73	21641	0.34%	5.80%	6.19	2.76	Yes
Apr-02	13	890	1.46%	7	0	85	21880	0.39%	6.22%	5.04	2.06	Yes
May-02	13	890	1.46%	6	0	83	21962	0.38%	6.14%	5.16	2.14	Yes
Jun-02	9	895	1.01%	4	0	96	22094	0.43%	6.58%	2.55	0.55	Yes
Jul-02	11	913	1.20%	4	0	92	22219	0.41%	6.42%	3.65	1.22	Yes
Aug-02	7	937	0.75%	2	0	115	22418	0.51%	7.14%	0.98	-0.4	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

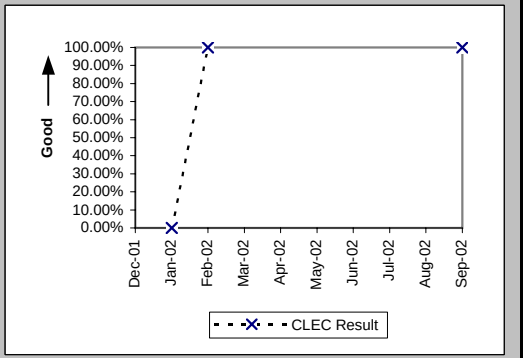
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	29	34.48%	0	0	48	182	26.37%	44.07%	0.9	-0.46	No
Jan-02	4	22	18.18%	0	0	53	226	23.45%	42.37%	-0.56	-1.34	No
Feb-02	3	23	13.04%	0	0	55	174	31.61%	46.49%	-1.8	-2.09	No
Mar-02	4	20	20.00%	0	0	40	175	22.86%	41.99%	-0.29	-1.18	No
Apr-02	7	22	31.82%	0	0	50	204	24.51%	43.01%	0.74	-0.55	No
May-02	6	20	30.00%	0	0	62	205	30.24%	45.93%	-0.02	-1.01	No
Jun-02	4	18	22.22%	0	0	46	196	23.47%	42.38%	-0.12	-1.07	No
Jul-02	4	20	20.00%	0	0	67	212	31.60%	46.49%	-1.07	-1.65	No
Aug-02	2	13	15.38%	0	0	59	247	23.89%	42.64%	-0.7	-1.43	No
Sep-02	6	22	27.27%	0	0	59	218	27.06%	44.43%	0.04	-0.98	No



Checklist #5 - Dark Fiber - IOF Installation

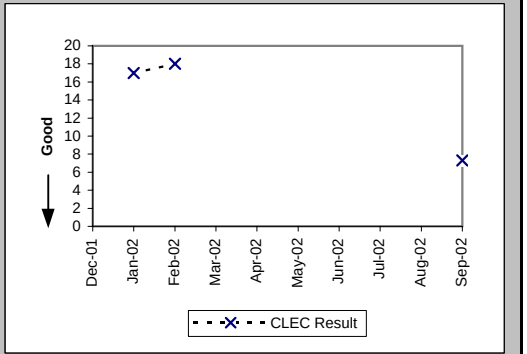
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	12	12	100.00%	1	0	0.00%



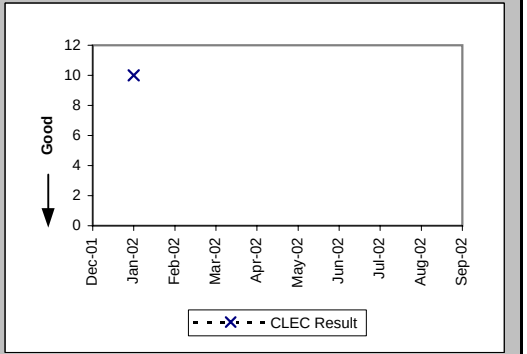
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	17	1	17.00	0	0	
Feb-02	36	2	18.00	0	0	0.00
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	95	13	7.31	0	0	4.97



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

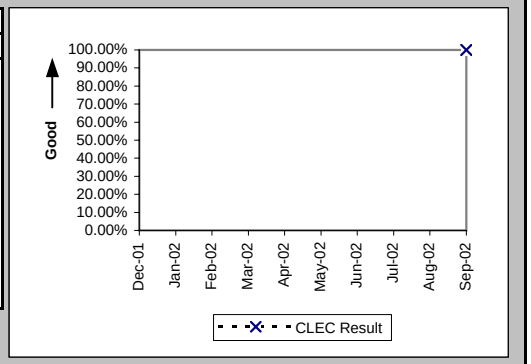
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	10	1	10.00	0	0	
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #5 - Dark Fiber - IOF Installation

New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

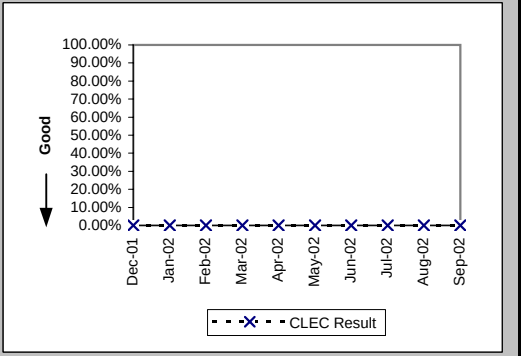
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	7	7	100.00%	0	0	0.00%



Checklist #5 - Dark Fiber - IOF Repair

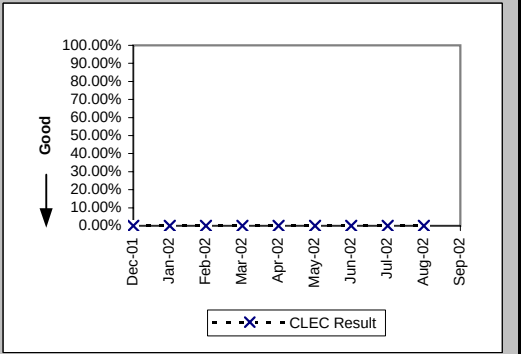
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	181	0.00%	0	0	0.00%
Jan-02	0	170	0.00%	0	0	0.00%
Feb-02	0	148	0.00%	0	0	0.00%
Mar-02	0	137	0.00%	0	0	0.00%
Apr-02	0	133	0.00%	0	0	0.00%
May-02	0	113	0.00%	0	0	0.00%
Jun-02	0	113	0.00%	0	0	0.00%
Jul-02	0	113	0.00%	0	0	0.00%
Aug-02	0	112	0.00%	0	0	0.00%
Sep-02	0	98	0.00%	0	0	0.00%



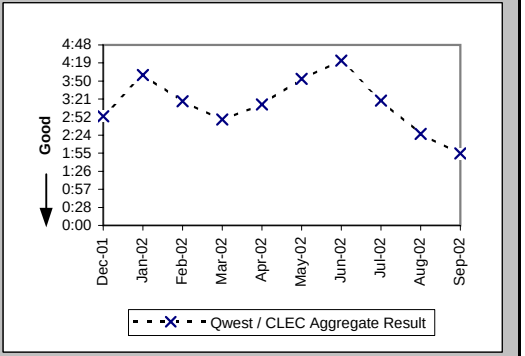
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	181	0.00%	0	0	0.00%
Jan-02	0	170	0.00%	0	0	0.00%
Feb-02	0	148	0.00%	0	0	0.00%
Mar-02	0	137	0.00%	0	0	0.00%
Apr-02	0	133	0.00%	0	0	0.00%
May-02	0	113	0.00%	0	0	0.00%
Jun-02	0	113	0.00%	0	0	0.00%
Jul-02	0	113	0.00%	0	0	0.00%
Aug-02	0	112	0.00%	0	0	0.00%
Sep-02						



Checklist #7 - E911

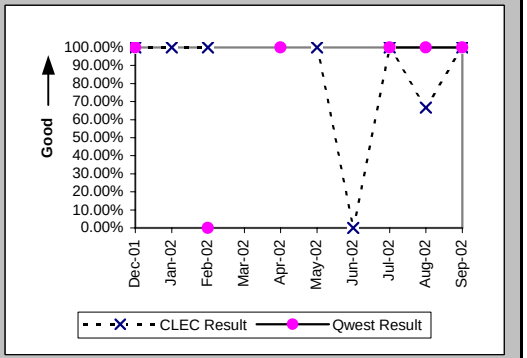
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	2:54	0	0
Jan-02	4:00	0	0
Feb-02	3:18	0	0
Mar-02	2:49	0	1
Apr-02	3:13	0	0
May-02	3:54	0	0
Jun-02	4:23	0	1
Jul-02	3:19	0	0
Aug-02	2:26	0	2
Sep-02	1:55	0	1



Checklist #7 - E911/911 Trunk Installation

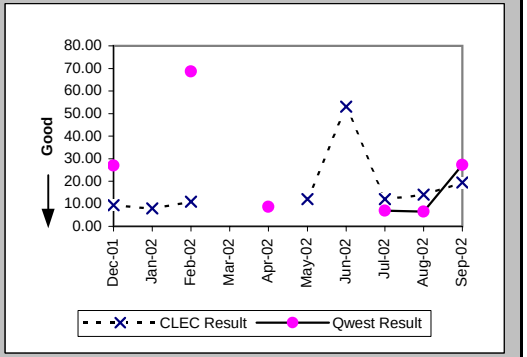
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	31	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	9	0							
Feb-02	16	16	100.00%	28	0	0	3	0.00%	N/A	N/A		
Mar-02												
Apr-02						5	5	100.00%	0.00%			
May-02	8	8	100.00%	9	0							
Jun-02	0	2	0.00%	9	0							
Jul-02	1	1	100.00%	3	0	2	2	100.00%	N/A	N/A	N/A	
Aug-02	2	3	66.67%	3	0	4	4	100.00%	N/A	N/A	-0.53	No
Sep-02	16	16	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	



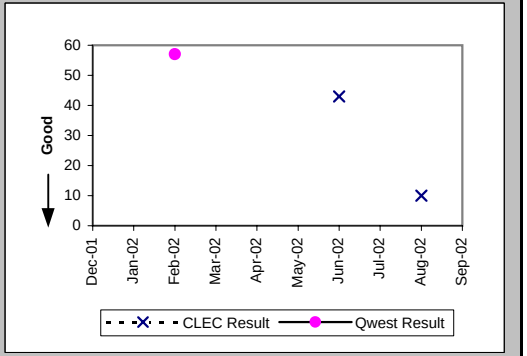
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	3	9.33	0	0	27	1	27.00				
Jan-02	8	1	8.00	0	0							
Feb-02	174	16	10.88	0	0	206	3	68.67	47.35	-1.94	-2.18	No
Mar-02												
Apr-02						43	5	8.60	1.95			
May-02	97	8	12.12	0	0							
Jun-02	106	2	53.00	0	0							
Jul-02	12	1	12.00	0	0	14	2	7.00	0.00			
Aug-02	42	3	14.00	0	0	26	4	6.50	4.36	2	0.21	Yes
Sep-02	310	16	19.38	0	0	517	19	27.21	20.37	-1.13	-1.69	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

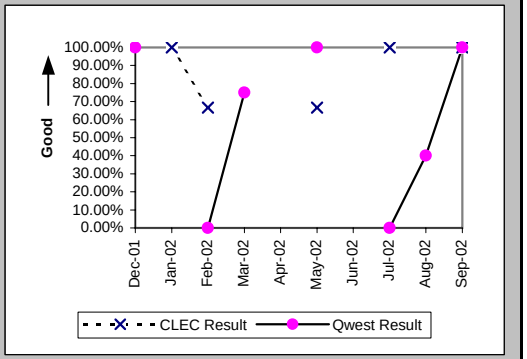
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						171	3	57.00	47.47			
Mar-02												
Apr-02												
May-02												
Jun-02	86	2	43.00	0	0							
Jul-02												
Aug-02	10	1	10.00	0	0							
Sep-02												



Checklist #7 - E911/911 Trunk Installation

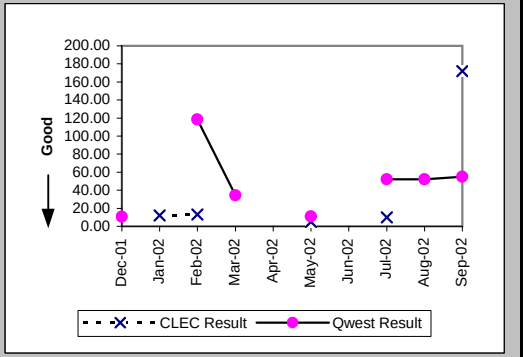
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	1	1	100.00%	5	0							
Feb-02	2	3	66.67%	1	0	0	5	0.00%	N/A	N/A		
Mar-02						3	4	75.00%	43.30%			
Apr-02												
May-02	2	3	66.67%	22	0	2	2	100.00%	N/A	N/A	-0.71	No
Jun-02												
Jul-02	1	1	100.00%	1	0	0	4	0.00%	N/A	N/A		
Aug-02						4	10	40.00%	48.99%			
Sep-02	1	1	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	



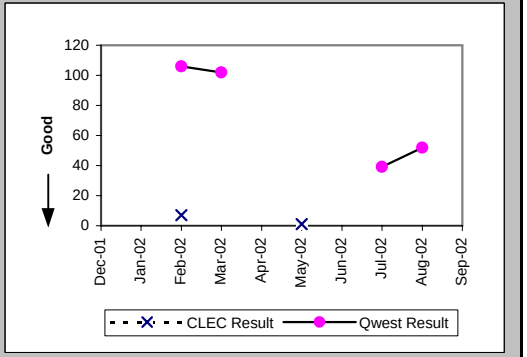
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	3	10.67	1.15			
Jan-02	12	1	12.00	0	0							
Feb-02	39	3	13.00	0	0	592	5	118.40	41.59	-3.47	-3.11	No
Mar-02						138	4	34.50	55.16			
Apr-02												
May-02	15	3	5.00	0	0	22	2	11.00	2.83	-2.32	-2.41	No
Jun-02												
Jul-02	10	1	10.00	0	0	209	4	52.25	30.85	-1.23	-1.74	No
Aug-02						523	10	52.30	36.09			
Sep-02	172	1	172.00	0	0	1378	25	55.12	74.08	1.6	-0.03	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

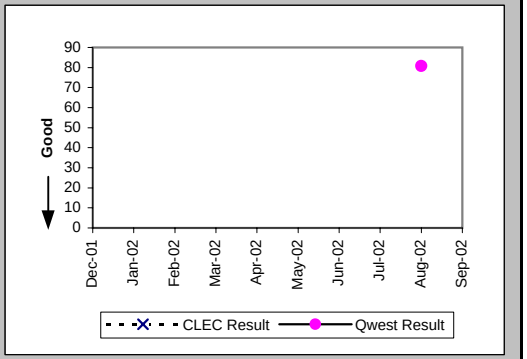
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	7	1	7.00	0	0	530	5	106.00	40.25	-2.25	-2.37	No
Mar-02						102	1	102.00				
Apr-02												
May-02	1	1	1.00	0	0							
Jun-02												
Jul-02						157	4	39.25	25.85			
Aug-02						156	3	52.00	0.00			
Sep-02												



Checklist #7 - E911/911 Trunk Installation

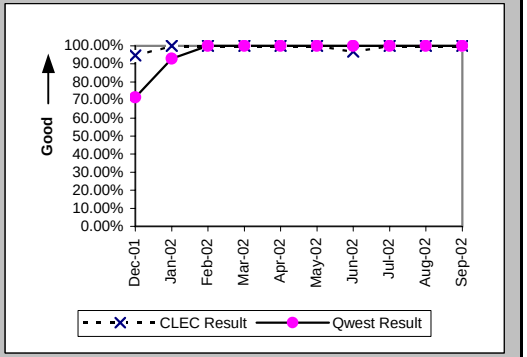
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						242	3	80.67	7.51			
Sep-02												



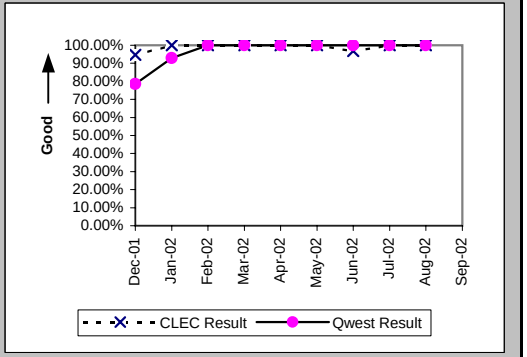
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	19	94.74%	0	0	10	14	71.43%	45.18%	-1.46	-1.89	No
Jan-02	26	26	100.00%	0	0	13	14	92.86%	25.75%	-0.84	-1.51	No
Feb-02	32	32	100.00%	0	20	20	20	100.00%	N/A	N/A	N/A	
Mar-02	26	26	100.00%	0	21	22	22	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	3	26	26	100.00%	N/A	N/A	N/A	
May-02	22	22	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Jun-02	31	32	96.88%	0	0	17	17	100.00%	N/A	N/A	-0.76	No
Jul-02	14	14	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	0	0	44	44	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

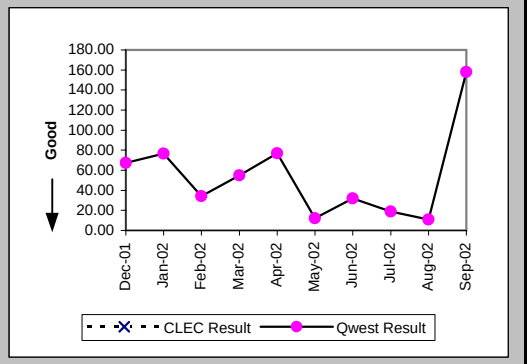
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	19	94.74%	0	0	11	14	78.57%	41.03%	-1.12	-1.68	No
Jan-02	26	26	100.00%	0	0	13	14	92.86%	25.75%	-0.84	-1.51	No
Feb-02	32	32	100.00%	0	20	20	20	100.00%	N/A	N/A	N/A	
Mar-02	26	26	100.00%	0	21	22	22	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	3	26	26	100.00%	N/A	N/A	N/A	
May-02	22	22	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Jun-02	31	32	96.88%	0	0	17	17	100.00%	N/A	N/A	-0.76	No
Jul-02	14	14	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Sep-02												



Checklist #7 - E911/911 Trunk Installation

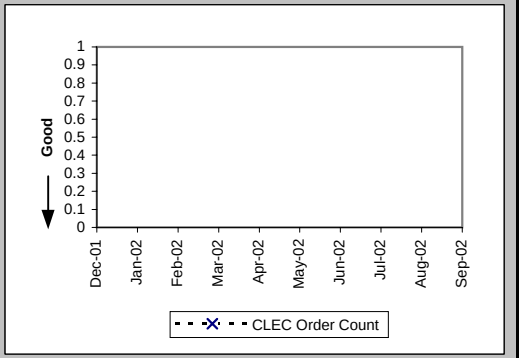
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						336	5	67.20	35.33			
Jan-02						460	6	76.67	44.06			
Feb-02						34	1	34.00				
Mar-02						55	1	55.00				
Apr-02						77	1	77.00				
May-02						12	1	12.00				
Jun-02						32	1	32.00				
Jul-02						75	4	18.75	23.50			
Aug-02						173	16	10.81	9.99			
Sep-02						1263	8	157.88	420.48			



Checklist #7 - E911/911 Trunk Installation

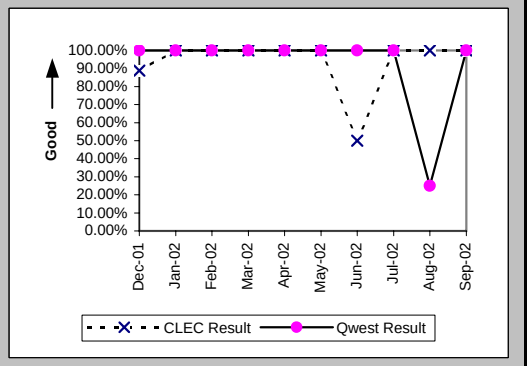
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #7 - E911/911 Trunk Repair

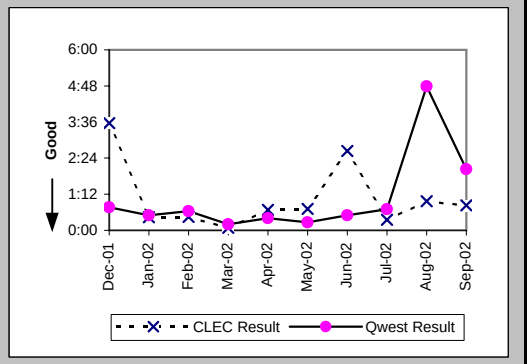
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	1	0	9	9	100.00%	N/A	N/A	-0.62	No
Jan-02	10	10	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Feb-02	17	17	100.00%	3	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	10	10	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	7	0	6	6	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	1	2	50.00%	2	0	5	5	100.00%	N/A	N/A	-0.32	No
Jul-02	2	2	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	0	0	1	4	25.00%	43.30%	-2.76	-2.68	No
Sep-02	3	3	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	



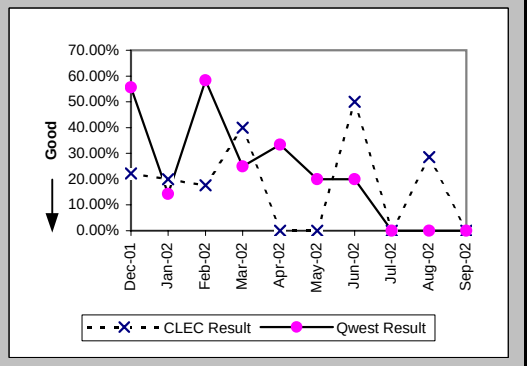
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32:10	9	3:34	1	0	6:57	9	0:46	0:50	-0.06	-1.04	No
Jan-02	4:24	10	0:26	0	0	3:29	7	0:30	0:41	-0.17	-1.1	No
Feb-02	7:31	17	0:27	3	0	7:30	12	0:38	0:53	-0.55	-1.33	No
Mar-02	0:50	10	0:05	2	0	2:22	12	0:12	0:10	-1.53	-1.93	No
Apr-02	4:06	6	0:41	7	0	2:22	6	0:24	0:33	0.37	-0.78	No
May-02	2:10	3	0:43	2	0	1:21	5	0:16	0:33	0.94	-0.43	No
Jun-02	5:15	2	2:38	2	0	2:29	5	0:30	0:37	1.6	-0.03	No
Jul-02	0:42	2	0:21	3	0	2:07	3	0:42	0:51	-0.46	-1.28	No
Aug-02	6:47	7	0:58	0	0	19:06	4	4:47	2:50	-2.14	-2.3	No
Sep-02	2:31	3	0:50	1	0	10:11	5	2:02	1:25	-1.16	-1.71	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

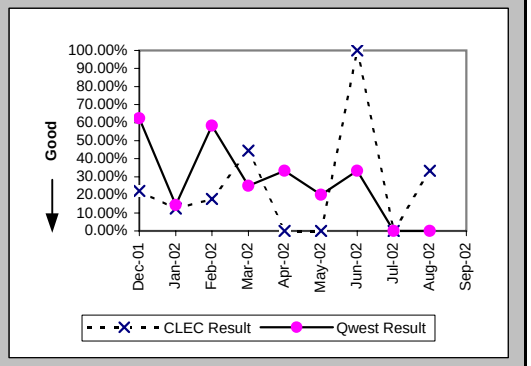
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	1	0	5	9	55.56%	49.69%	-1.42	-1.87	No
Jan-02	2	10	20.00%	0	0	1	7	14.29%	34.99%	0.12	-0.93	No
Feb-02	3	17	17.65%	3	0	7	12	58.33%	49.30%	-2.19	-2.33	No
Mar-02	4	10	40.00%	2	0	3	12	25.00%	43.30%	0.67	-0.59	No
Apr-02	0	6	0.00%	7	0	2	6	33.33%	47.14%	-1.22	-1.74	No
May-02	0	3	0.00%	2	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Jun-02	1	2	50.00%	2	0	1	5	20.00%	40.00%	0.5	-0.69	No
Jul-02	0	2	0.00%	3	0	0	3	0.00%	N/A	N/A	N/A	
Aug-02	2	7	28.57%	0	0	0	4	0.00%	N/A	N/A	-0.44	No
Sep-02	0	3	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Repair

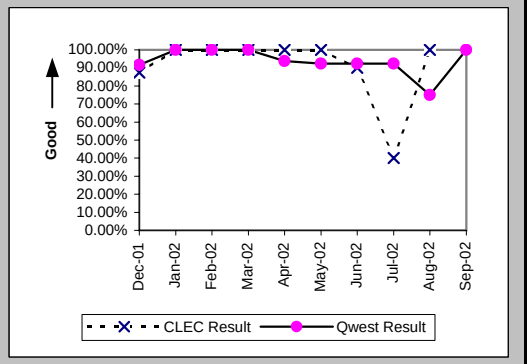
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	1	0	5	8	62.50%	48.41%	-1.71	-2.04	No
Jan-02	1	8	12.50%	0	0	1	7	14.29%	34.99%	-0.1	-1.06	No
Feb-02	3	17	17.65%	3	0	7	12	58.33%	49.30%	-2.19	-2.33	No
Mar-02	4	9	44.44%	2	0	3	12	25.00%	43.30%	0.85	-0.48	No
Apr-02	0	3	0.00%	7	0	2	6	33.33%	47.14%	-1	-1.61	No
May-02	0	3	0.00%	2	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Jun-02	1	1	100.00%	2	0	1	3	33.33%	47.14%	0.67	-0.59	No
Jul-02	0	1	0.00%	3	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02	2	6	33.33%	0	0	0	3	0.00%	N/A	N/A	-0.48	No
Sep-02												



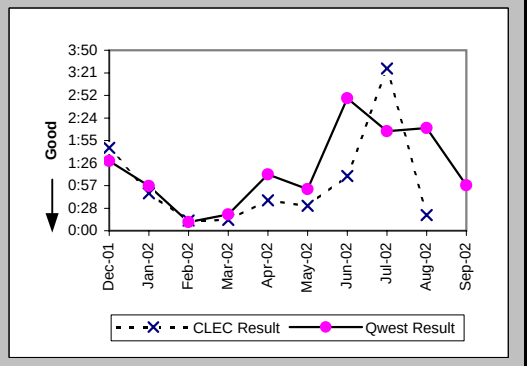
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	11	12	91.67%	27.64%	0.2	-0.88	No
Jan-02	4	4	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	20	12	12	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	1	21	13	13	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	3	15	16	93.75%	24.21%	-0.41	-1.25	No
May-02	1	1	100.00%	3	0	12	13	92.31%	26.65%	-0.28	-1.17	No
Jun-02	9	10	90.00%	1	0	12	13	92.31%	26.65%	0.1	-0.94	No
Jul-02	2	5	40.00%	0	0	12	13	92.31%	26.65%	2.08	0.26	Yes
Aug-02	1	1	100.00%	0	0	6	8	75.00%	43.30%	-0.54	-1.33	No
Sep-02						5	5	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

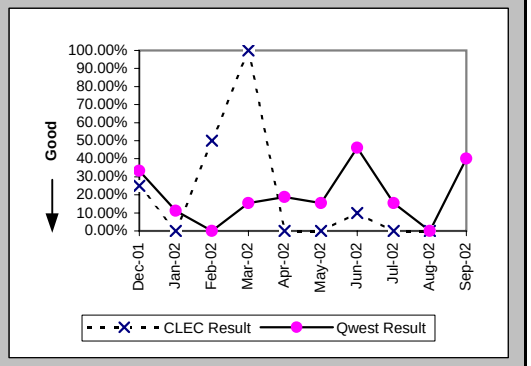
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14:08	8	1:46	0	0	17:53	12	1:29	2:51	0.19	-0.88	No
Jan-02	3:12	4	0:48	3	0	8:37	9	0:57	1:07	-0.24	-1.14	No
Feb-02	0:25	2	0:13	0	20	2:08	12	0:11	0:14	0.49	-0.7	No
Mar-02	0:43	3	0:14	1	21	4:34	13	0:21	0:41	-0.26	-1.16	No
Apr-02	1:57	3	0:39	0	3	19:08	16	1:12	1:28	-0.59	-1.36	No
May-02	0:32	1	0:32	3	0	11:32	13	0:53	1:20	-0.26	-1.16	No
Jun-02	11:41	10	1:10	1	0	36:36	13	2:49	6:06	-0.64	-1.39	No
Jul-02	17:14	5	3:27	0	0	27:33	13	2:07	3:02	0.6	-0.63	No
Aug-02	0:20	1	0:20	0	0	17:27	8	2:11	2:48	-0.62	-1.38	No
Sep-02						4:49	5	0:58	0:28			



Checklist #7 - E911/911 Trunk Repair

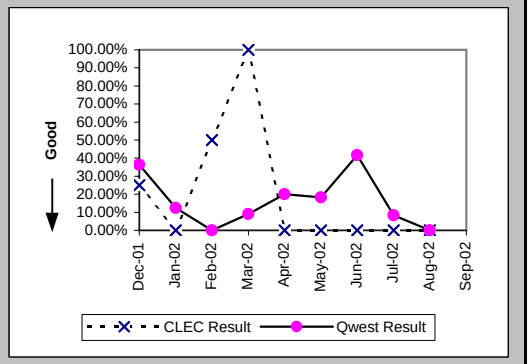
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	0	0	4	12	33.33%	47.14%	-0.39	-1.24	No
Jan-02	0	4	0.00%	3	0	1	9	11.11%	31.43%	-0.59	-1.36	No
Feb-02	1	2	50.00%	0	20	0	12	0.00%	N/A	N/A	-0.05	No
Mar-02	3	3	100.00%	1	21	2	13	15.38%	36.08%	2.55	0.55	Yes
Apr-02	0	3	0.00%	0	3	3	16	18.75%	39.03%	-0.76	-1.46	No
May-02	0	1	0.00%	3	0	2	13	15.38%	36.08%	-0.41	-1.25	No
Jun-02	1	10	10.00%	1	0	6	13	46.15%	49.85%	-1.72	-2.05	No
Jul-02	0	5	0.00%	0	0	2	13	15.38%	36.08%	-0.81	-1.49	No
Aug-02	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Sep-02						2	5	40.00%	48.99%			



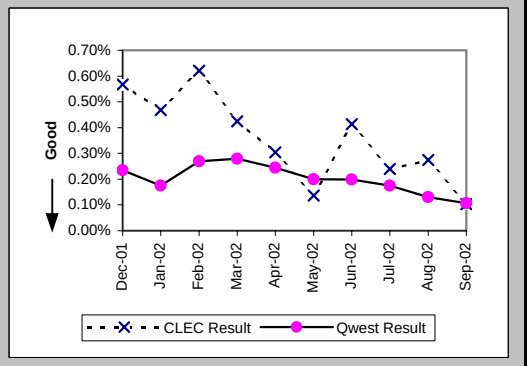
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	0	0	4	11	36.36%	48.10%	-0.51	-1.31	No
Jan-02	0	4	0.00%	3	0	1	8	12.50%	33.07%	-0.62	-1.38	No
Feb-02	1	2	50.00%	0	20	0	10	0.00%	N/A	N/A	-0.11	No
Mar-02	3	3	100.00%	1	21	1	11	9.09%	28.75%	2.74	0.66	Yes
Apr-02	0	2	0.00%	0	3	3	15	20.00%	40.00%	-0.66	-1.4	No
May-02	0	1	0.00%	3	0	2	11	18.18%	38.57%	-0.45	-1.27	No
Jun-02	0	7	0.00%	1	0	5	12	41.67%	49.30%	-1.78	-2.08	No
Jul-02	0	3	0.00%	0	0	1	12	8.33%	27.64%	-0.47	-1.28	No
Aug-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

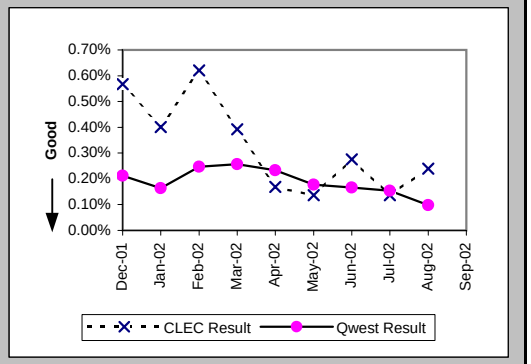
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	2997	0.57%	1	0	21	8956	0.23%	4.84%	3.26	0.98	Yes
Jan-02	14	2992	0.47%	3	0	16	9144	0.18%	4.18%	3.33	1.02	Yes
Feb-02	19	3061	0.62%	3	20	24	8930	0.27%	5.18%	3.25	0.97	Yes
Mar-02	13	3059	0.43%	3	21	25	8971	0.28%	5.27%	1.33	-0.19	No
Apr-02	9	2965	0.30%	7	3	22	9012	0.24%	4.93%	0.57	-0.65	No
May-02	4	2936	0.14%	5	0	18	9026	0.20%	4.46%	-0.67	-1.41	No
Jun-02	12	2908	0.41%	3	0	18	9051	0.20%	4.46%	2.25	0.37	Yes
Jul-02	7	2926	0.24%	3	0	16	9124	0.18%	4.18%	0.72	-0.56	No
Aug-02	8	2919	0.27%	0	0	12	9210	0.13%	3.61%	1.88	0.14	Yes
Sep-02	3	2903	0.10%	1	0	10	9326	0.11%	3.27%	-0.06	-1.03	No



Checklist #7 - E911/911 Trunk Repair

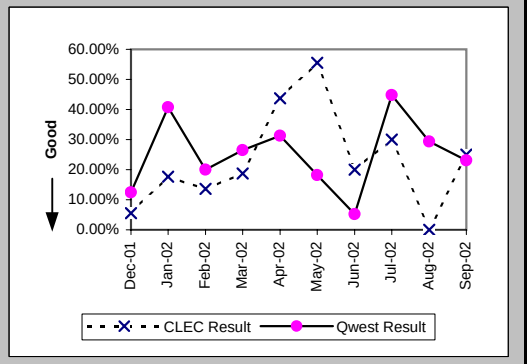
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	2997	0.57%	1	0	19	8956	0.21%	4.60%	3.66	1.22	Yes
Jan-02	12	2992	0.40%	3	0	15	9144	0.16%	4.05%	2.78	0.69	Yes
Feb-02	19	3061	0.62%	3	20	22	8930	0.25%	4.96%	3.61	1.19	Yes
Mar-02	12	3059	0.39%	3	21	23	8971	0.26%	5.06%	1.28	-0.22	No
Apr-02	5	2965	0.17%	7	3	21	9012	0.23%	4.82%	-0.63	-1.38	No
May-02	4	2936	0.14%	5	0	16	9026	0.18%	4.21%	-0.46	-1.28	No
Jun-02	8	2908	0.28%	3	0	15	9051	0.17%	4.07%	1.26	-0.23	No
Jul-02	4	2926	0.14%	3	0	14	9124	0.15%	3.91%	-0.2	-1.12	No
Aug-02	7	2919	0.24%	0	0	9	9210	0.10%	3.12%	2.14	0.3	Yes
Sep-02												



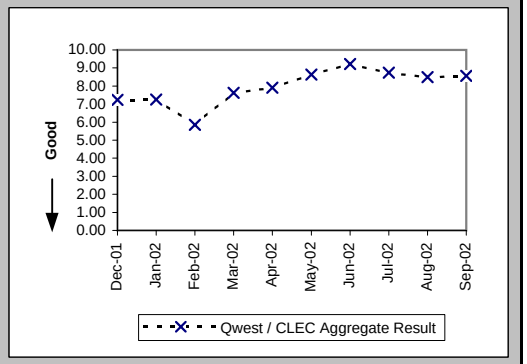
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	18	5.56%	0	0	3	24	12.50%	33.07%	-0.67	-1.41	No
Jan-02	3	17	17.65%	0	0	11	27	40.74%	49.14%	-1.52	-1.92	No
Feb-02	3	22	13.64%	0	20	6	30	20.00%	40.00%	-0.57	-1.34	No
Mar-02	3	16	18.75%	0	21	9	34	26.47%	44.12%	-0.58	-1.35	No
Apr-02	7	16	43.75%	0	3	10	32	31.25%	46.35%	0.75	-0.54	No
May-02	5	9	55.56%	0	0	4	22	18.18%	38.57%	1.94	0.18	Yes
Jun-02	3	15	20.00%	0	0	1	19	5.26%	22.33%	1.2	-0.27	No
Jul-02	3	10	30.00%	0	0	13	29	44.83%	49.73%	-0.81	-1.49	No
Aug-02	0	8	0.00%	0	0	5	17	29.41%	45.56%	-1.51	-1.92	No
Sep-02	1	4	25.00%	0	0	3	13	23.08%	42.13%	0	-1	No

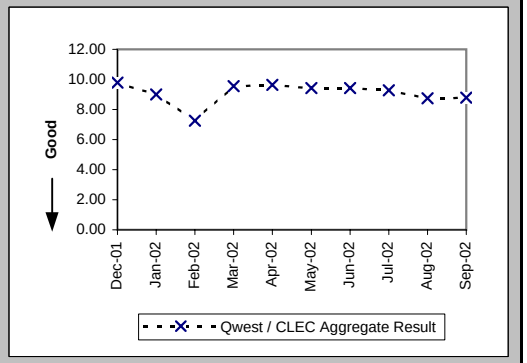


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	7.23
Jan-02	7.26
Feb-02	5.85
Mar-02	7.63
Apr-02	7.90
May-02	8.64
Jun-02	9.22
Jul-02	8.74
Aug-02	8.50
Sep-02	8.56



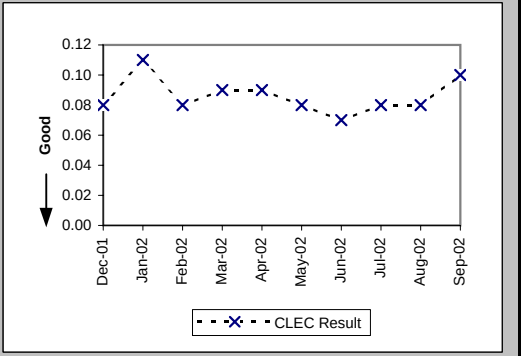
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.78
Jan-02	9.01
Feb-02	7.26
Mar-02	9.55
Apr-02	9.64
May-02	9.42
Jun-02	9.43
Jul-02	9.28
Aug-02	8.75
Sep-02	8.78



Checklist #8 - Directory Listings

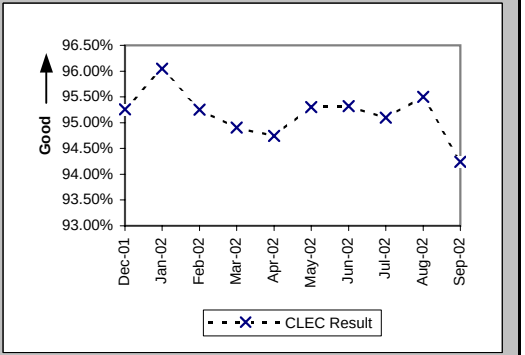
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)

Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.08		
Jan-02	0.11	0	0
Feb-02	0.08	0	0
Mar-02	0.09	0	0
Apr-02	0.09	0	0
May-02	0.08	0	8
Jun-02	0.07	0	0
Jul-02	0.08	0	16
Aug-02	0.08	0	0
Sep-02	0.10	0	0



Accurate Database Updates (Percent) (DB-2C-1) (Parity)

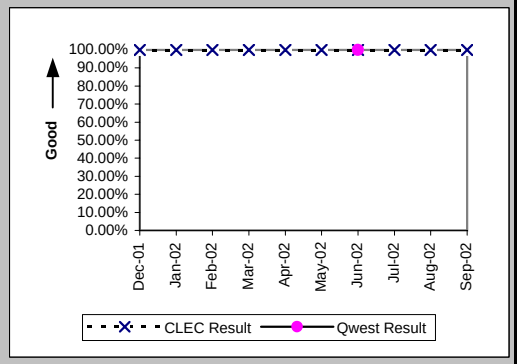
Date	CLEC Result	PID Exc	Data Exc
Dec-01	95.26%		
Jan-02	96.05%	0	0
Feb-02	95.25%	0	0
Mar-02	94.91%	0	0
Apr-02	94.75%	0	0
May-02	95.30%	0	8
Jun-02	95.32%	0	0
Jul-02	95.09%	0	16
Aug-02	95.50%	0	0
Sep-02	94.24%	0	0



Checklist #9 - NXX Code Activation

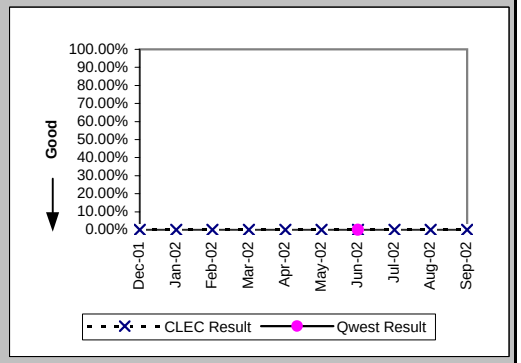
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	21	21	100.00%					
Jan-02	9	9	100.00%	288	0			
Feb-02	7	7	100.00%	400	0			
Mar-02	9	9	100.00%	41	0			
Apr-02	14	14	100.00%	24	1			
May-02	7	7	100.00%	0	0			
Jun-02	1	1	100.00%	0	0	2	2	100.00%
Jul-02	5	5	100.00%	38	62			
Aug-02	2	2	100.00%	0	50			
Sep-02	5	5	100.00%	146	1			



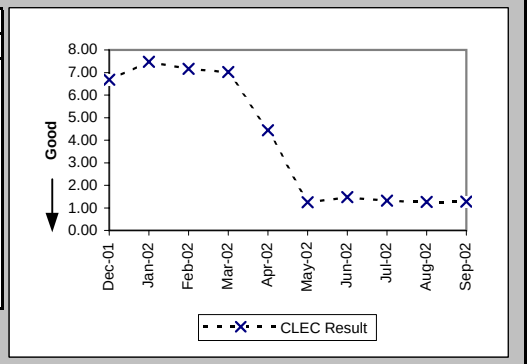
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	0	21	0.00%					
Jan-02	0	9	0.00%	288	0			
Feb-02	0	7	0.00%	400	0			
Mar-02	0	9	0.00%	41	0			
Apr-02	0	14	0.00%	24	1			
May-02	0	7	0.00%	0	0			
Jun-02	0	1	0.00%	0	0	0	2	0.00%
Jul-02	0	5	0.00%	38	62			
Aug-02	0	2	0.00%	0	50			
Sep-02	0	5	0.00%	146	1			



Checklist #10 - Databases and Signaling

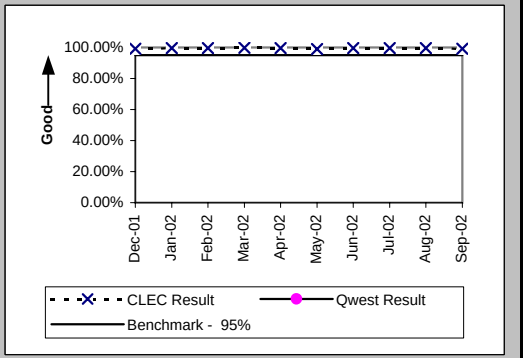
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0



Checklist #11 - Number Portability**

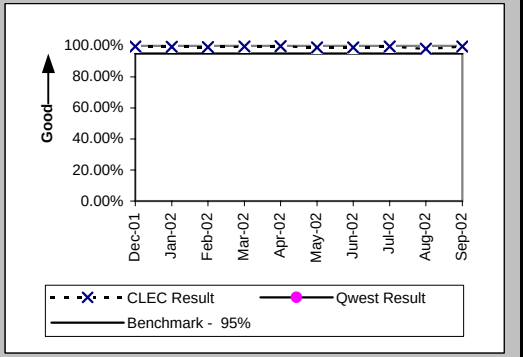
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4538	4579	99.10%	0	0							No
Jan-02	8653	8680	99.69%	0	0							No
Feb-02	8181	8207	99.68%	0	0							No
Mar-02	6955	6968	99.81%	0	0							No
Apr-02	9887	9933	99.54%	0	0							No
May-02	8639	8737	98.88%	0	0							No
Jun-02	6178	6205	99.56%	0	0							No
Jul-02	6482	6506	99.63%	0	0							No
Aug-02	6618	6650	99.52%	0	0							No
Sep-02	6241	6299	99.08%	0	0							No



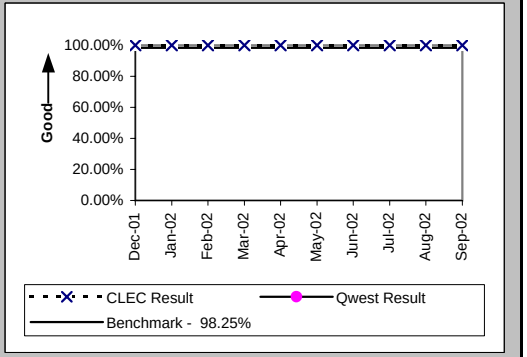
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50706	50939	99.54%	0	0							No
Jan-02	41882	42165	99.33%	0	0							No
Feb-02	41488	41869	99.09%	0	0							No
Mar-02	42032	42239	99.51%	0	0							No
Apr-02	39555	39674	99.70%	0	0							No
May-02	43298	43704	99.07%	0	0							No
Jun-02	43134	43576	98.99%	0	0							No
Jul-02	50758	50964	99.60%	0	0							No
Aug-02	72269	73695	98.07%	0	0							No
Sep-02	44839	45066	99.50%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

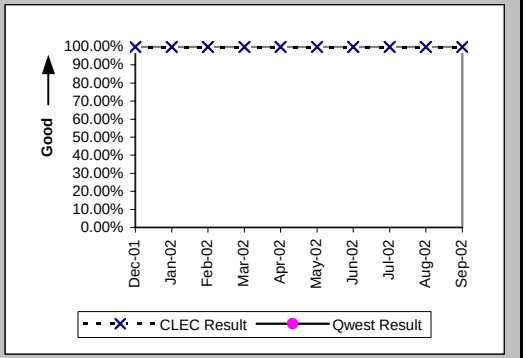
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55514	55525	99.98%	0	0							No
Jan-02	50860	50868	99.98%	0	0							No
Feb-02	50077	50081	99.99%	0	0							No
Mar-02	49217	49219	100.00%	0	0							No
Apr-02	48743	48745	100.00%	0	0							No
May-02	56001	56005	99.99%	0	0							No
Jun-02	52136	52141	99.99%	0	0							No
Jul-02	61613	61650	99.94%	0	0							No
Aug-02	83789	83823	99.96%	0	0							No
Sep-02	53129	53139	99.98%	0	0							No



Checklist #11 - Number Portability**

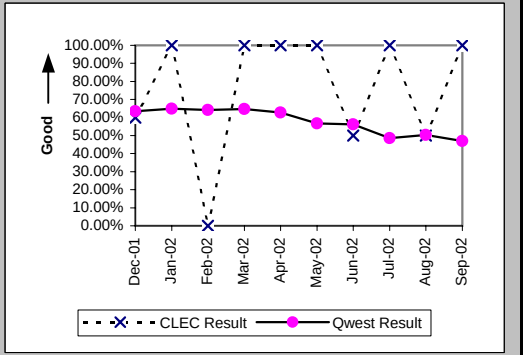
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55525	55525	100.00%	0	0							
Jan-02	50868	50868	100.00%	0	0							
Feb-02	50081	50081	100.00%	0	0							
Mar-02	49219	49219	100.00%	0	0							
Apr-02	48745	48745	100.00%	0	0							
May-02	56005	56005	100.00%	0	0							
Jun-02	52140	52141	100.00%	0	0							
Jul-02	61650	61650	100.00%	0	0							
Aug-02	83823	83823	100.00%	0	0							
Sep-02	53139	53139	100.00%	0	0							



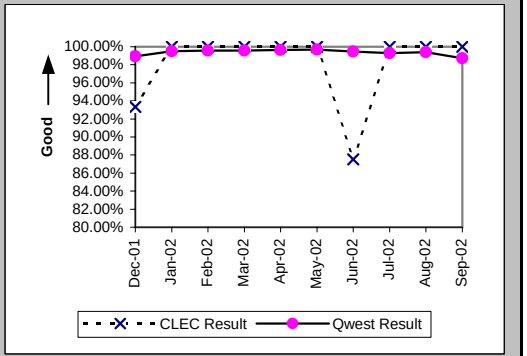
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	5	60.00%	0	3	16449	25944	63.40%	48.17%	0.17	-0.9	No
Jan-02	1	1	100.00%	0	0	17581	27097	64.88%	47.73%	-0.74	-1.45	No
Feb-02	0	3	0.00%	0	4	16776	26150	64.15%	47.96%	2	0.22	Yes
Mar-02	1	1	100.00%	0	2	18282	28244	64.73%	47.78%	-0.74	-1.45	No
Apr-02	1	1	100.00%	0	4	13620	21685	62.81%	48.33%	-0.77	-1.47	No
May-02	2	2	100.00%	0	0	12815	22560	56.80%	49.53%	-1.23	-1.75	No
Jun-02	1	2	50.00%	0	2	12269	21840	56.18%	49.62%	0.15	-0.91	No
Jul-02	4	4	100.00%	0	0	12781	26338	48.53%	49.98%	-2.06	-2.25	No
Aug-02	2	4	50.00%	0	2	12041	23942	50.29%	50.00%	0.01	-0.99	No
Sep-02	7	7	100.00%	0	1	9626	20457	47.05%	49.91%	-2.81	-2.71	No



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

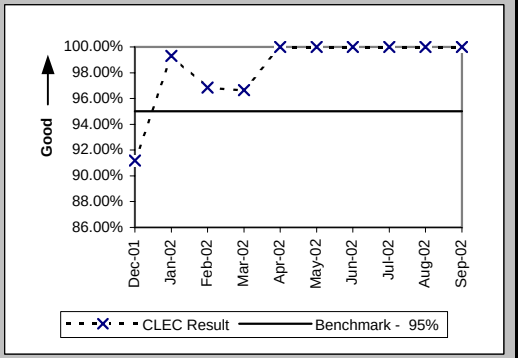
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	0	3	49654	50188	98.94%	10.26%	1.41	-0.14	No
Jan-02	7	7	100.00%	0	0	56303	56579	99.51%	6.97%	-0.19	-1.11	No
Feb-02	8	8	100.00%	0	4	54018	54241	99.59%	6.40%	-0.18	-1.11	No
Mar-02	10	10	100.00%	0	2	57437	57692	99.56%	6.63%	-0.21	-1.13	No
Apr-02	6	6	100.00%	0	4	48175	48343	99.65%	5.88%	-0.14	-1.09	No
May-02	11	11	100.00%	0	0	47775	47931	99.67%	5.70%	-0.19	-1.12	No
Jun-02	7	8	87.50%	0	2	44312	44554	99.46%	7.35%	2.02	0.23	Yes
Jul-02	7	7	100.00%	0	0	48709	49050	99.30%	8.31%	-0.22	-1.13	No
Aug-02	13	13	100.00%	0	2	44735	45009	99.39%	7.78%	-0.28	-1.17	No
Sep-02	17	17	100.00%	0	1	38421	38914	98.73%	11.18%	-0.47	-1.28	No



Checklist #13 - Reciprocal Compensation

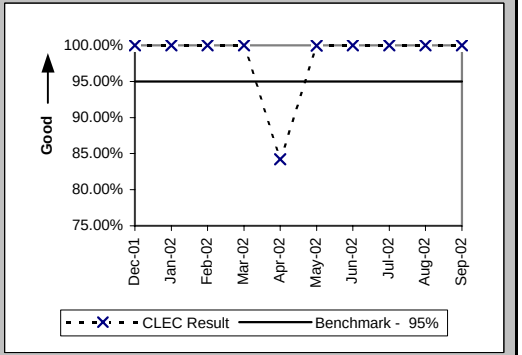
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	675289.45	740610.21	91.18%	0	0
Jan-02	899808.68	906147.49	99.30%	0	0
Feb-02	750999.38	775400.12	96.85%	0	0
Mar-02	744429.89	770252.71	96.65%	0	0
Apr-02	1035003.83	1035003.83	100.00%	0	0
May-02	819223.8	819223.81	100.00%	0	0
Jun-02	691205.12	691205.12	100.00%	0	0
Jul-02	622966	622966	100.00%	0	0
Aug-02	666495.22	666495.22	100.00%	0	0
Sep-02	703197.34	703197.34	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

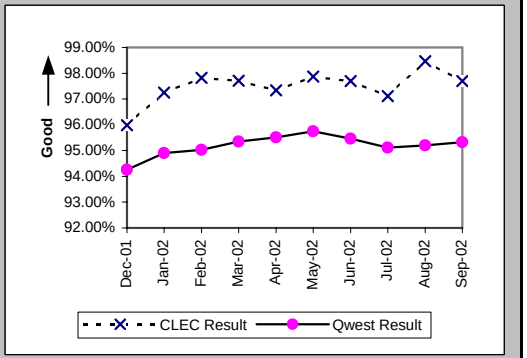
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	740531.84	740610.21	99.99%	0	0
Jan-02	906137.05	906147.49	100.00%	0	0
Feb-02	775396.74	775400.12	100.00%	0	0
Mar-02	770247.6	770252.71	100.00%	0	0
Apr-02	871678.07	1035003.83	84.22%	0	0
May-02	818699.34	819223.81	99.94%	0	0
Jun-02	691199.09	691205.12	100.00%	0	0
Jul-02	622966	622966	100.00%	0	0
Aug-02	666495.22	666495.22	100.00%	0	0
Sep-02	703197.34	703197.34	100.00%	0	0



Checklist #14 - Resale - Residence Installation

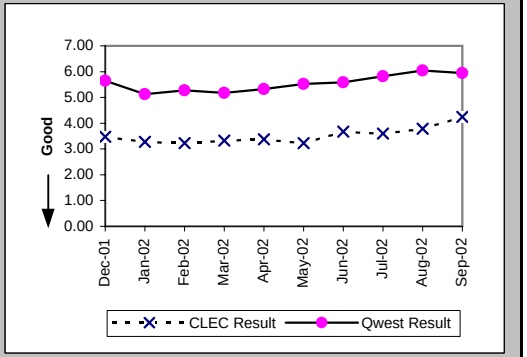
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1219	1270	95.98%	6	7	64877	68833	94.25%	23.27%	-2.63	-2.6	No
Jan-02	1520	1563	97.25%	9	8	72327	76206	94.91%	21.98%	-4.16	-3.53	No
Feb-02	1479	1512	97.82%	7	3	62049	65298	95.02%	21.74%	-4.94	-4	No
Mar-02	1405	1438	97.71%	1	4	65081	68251	95.36%	21.04%	-4.19	-3.55	No
Apr-02	1244	1278	97.34%	5	5	62075	64989	95.52%	20.69%	-3.12	-2.9	No
May-02	1240	1267	97.87%	1	3	63485	66307	95.74%	20.19%	-3.71	-3.26	No
Jun-02	1354	1386	97.69%	1	4	59189	62006	95.46%	20.82%	-3.95	-3.4	No
Jul-02	1513	1558	97.11%	8	0	61740	64914	95.11%	21.56%	-3.62	-3.2	No
Aug-02	1792	1820	98.46%	10	12	66859	70227	95.20%	21.37%	-6.42	-4.9	No
Sep-02	1737	1778	97.69%	2	10	58286	61145	95.32%	21.11%	-4.67	-3.84	No



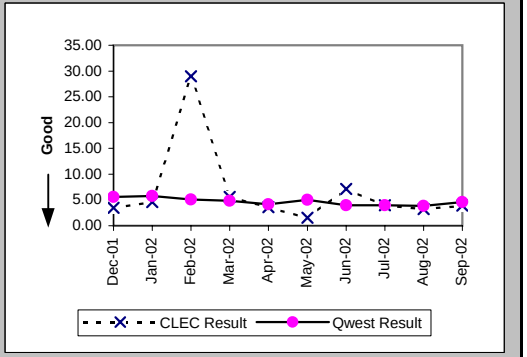
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4424	1276	3.47	0	7	391378	69246	5.65	6.23	-12.42	-8.55	No
Jan-02	5156	1572	3.28	0	8	393456	76660	5.13	6.44	-11.28	-7.86	No
Feb-02	4905	1519	3.23	0	3	346338	65628	5.28	5.79	-13.62	-9.28	No
Mar-02	4788	1439	3.33	0	4	354579	68542	5.17	5.22	-13.28	-9.07	No
Apr-02	4330	1283	3.37	0	5	347619	65312	5.32	5.56	-12.43	-8.56	No
May-02	4101	1268	3.23	0	3	367737	66667	5.52	6.24	-12.9	-8.84	No
Jun-02	5084	1387	3.67	0	4	348370	62437	5.58	6.36	-11.09	-7.74	No
Jul-02	5633	1566	3.60	0	0	379092	65110	5.82	5.63	-15.46	-10.4	No
Aug-02	6944	1830	3.79	0	12	426431	70460	6.05	5.61	-16.98	-11.32	No
Sep-02	7545	1780	4.24	0	10	366180	61520	5.95	5.51	-12.94	-8.87	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

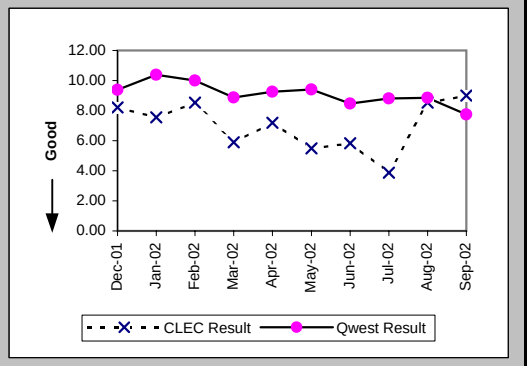
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	119	34	3.50	4	0	10109	1802	5.61	13.02	-0.94	-1.57	No
Jan-02	115	25	4.60	7	1	11895	2063	5.77	20.89	-0.28	-1.17	No
Feb-02	550	19	28.95	4	0	8348	1633	5.11	12.05	2.51	0.53	Yes
Mar-02	78	14	5.57	1	1	7218	1485	4.86	12.60	0.48	-0.71	No
Apr-02	72	20	3.60	4	1	5251	1272	4.13	9.54	-0.25	-1.15	No
May-02	30	19	1.58	1	0	6224	1245	5.00	18.85	-0.78	-1.48	No
Jun-02	150	21	7.14	0	0	5240	1323	3.96	9.50	1.64	0	Yes
Jul-02	123	31	3.97	5	0	5171	1301	3.97	9.14	0	-1	No
Aug-02	55	17	3.24	8	0	5376	1391	3.86	6.77	-0.38	-1.23	No
Sep-02	93	24	3.88	2	2	7102	1555	4.57	6.83	-0.49	-1.3	No



Checklist #14 - Resale - Residence Installation

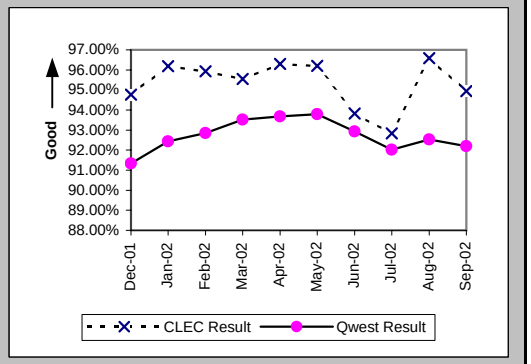
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	156	19	8.21	0	0	21129	2252	9.38	11.00	-0.46	-1.28	No
Jan-02	151	20	7.55	0	0	19889	1917	10.38	22.36	-0.56	-1.34	No
Feb-02	145	17	8.53	0	0	16802	1679	10.01	16.48	-0.37	-1.22	No
Mar-02	112	19	5.89	0	0	15497	1747	8.87	11.76	-1.1	-1.67	No
Apr-02	108	15	7.20	0	0	15767	1704	9.25	13.96	-0.57	-1.34	No
May-02	44	8	5.50	0	0	15541	1652	9.41	15.78	-0.7	-1.42	No
Jun-02	70	12	5.83	0	1	13314	1572	8.47	21.39	-0.43	-1.26	No
Jul-02	66	17	3.88	0	0	16792	1907	8.81	10.12	-2	-2.21	No
Aug-02	111	13	8.54	0	0	17805	2013	8.85	10.52	-0.1	-1.06	No
Sep-02	153	17	9.00	0	0	12036	1554	7.75	11.91	0.7	-0.57	No



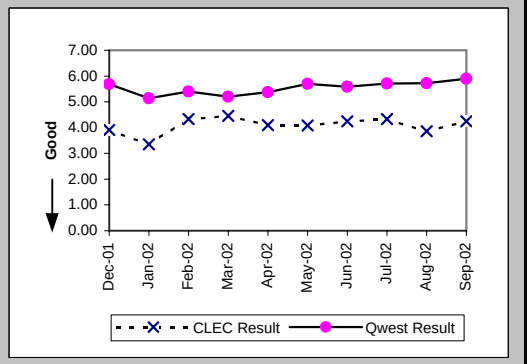
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	398	420	94.76%	1	2	16718	18304	91.34%	28.13%	-2.47	-2.5	No
Jan-02	480	499	96.19%	3	2	17908	19372	92.44%	26.43%	-3.13	-2.9	No
Feb-02	353	368	95.92%	2	0	15498	16690	92.86%	25.75%	-2.26	-2.37	No
Mar-02	365	382	95.55%	0	2	17171	18359	93.53%	24.60%	-1.59	-1.97	No
Apr-02	390	405	96.30%	1	0	16633	17755	93.68%	24.33%	-2.14	-2.3	No
May-02	405	421	96.20%	3	0	17984	19174	93.79%	24.13%	-2.02	-2.23	No
Jun-02	471	502	93.82%	4	1	16537	17794	92.94%	25.62%	-0.77	-1.47	No
Jul-02	505	544	92.83%	2	5	16924	18390	92.03%	27.09%	-0.68	-1.41	No
Aug-02	649	672	96.58%	4	4	18119	19580	92.54%	26.28%	-3.92	-3.38	No
Sep-02	731	770	94.94%	5	21	16549	17950	92.20%	26.83%	-2.78	-2.69	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

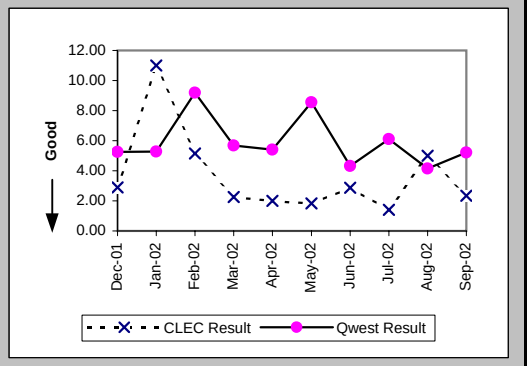
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1645	421	3.91	0	2	104676	18424	5.68	13.37	-2.69	-2.64	No
Jan-02	1683	502	3.35	0	2	100227	19481	5.14	12.35	-3.21	-2.95	No
Feb-02	1601	370	4.33	0	0	90658	16780	5.40	16.19	-1.26	-1.77	No
Mar-02	1700	382	4.45	0	2	95858	18450	5.20	12.01	-1.2	-1.73	No
Apr-02	1666	406	4.10	0	0	96065	17855	5.38	7.70	-3.3	-3.01	No
May-02	1730	424	4.08	0	0	109845	19266	5.70	12.38	-2.67	-2.62	No
Jun-02	2152	506	4.25	0	1	100212	17939	5.59	6.94	-4.26	-3.59	No
Jul-02	2365	546	4.33	0	5	105328	18441	5.71	10.02	-3.17	-2.93	No
Aug-02	2612	676	3.86	0	4	112347	19649	5.72	6.61	-7.17	-5.36	No
Sep-02	3288	775	4.24	0	21	106527	18055	5.90	10.72	-4.21	-3.56	No



Checklist #14 - Resale - Residence Installation

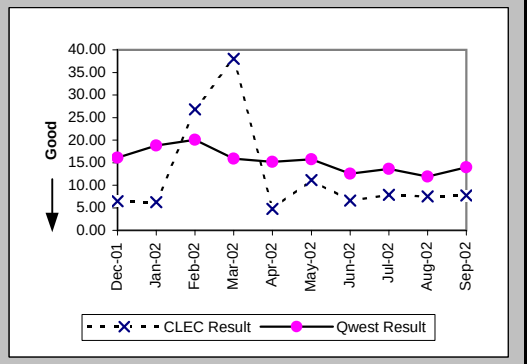
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	10	2.90	1	0	3342	637	5.25	17.82	-0.41	-1.25	No
Jan-02	110	10	11.00	3	0	3385	641	5.28	16.17	1.41	-0.15	No
Feb-02	36	7	5.14	0	0	4884	531	9.20	39.16	-0.27	-1.17	No
Mar-02	18	8	2.25	0	0	2643	465	5.68	26.72	-0.36	-1.22	No
Apr-02	8	4	2.00	1	0	2150	398	5.40	18.84	-0.36	-1.22	No
May-02	11	6	1.83	3	0	3733	436	8.56	52.32	-0.31	-1.19	No
Jun-02	49	17	2.88	3	0	1842	427	4.31	9.01	-0.64	-1.39	No
Jul-02	14	10	1.40	2	0	3001	491	6.11	35.35	-0.42	-1.25	No
Aug-02	30	6	5.00	2	0	1899	459	4.14	5.77	0.69	-0.58	No
Sep-02	40	17	2.35	2	0	2744	527	5.21	8.86	-1.31	-1.79	No



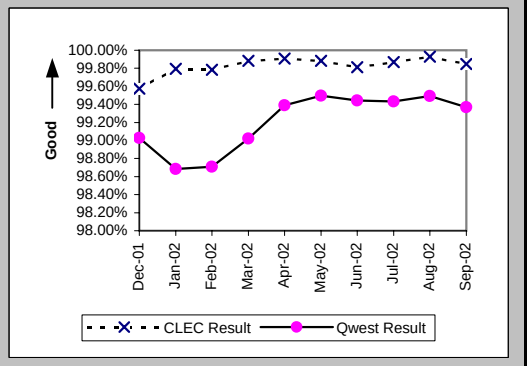
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	77	12	6.42	0	0	15679	972	16.13	48.84	-0.68	-1.42	No
Jan-02	56	9	6.22	0	0	16113	857	18.80	55.01	-0.68	-1.41	No
Feb-02	268	10	26.80	0	0	13848	689	20.10	67.25	1.2	-0.27	No
Mar-02	342	9	38.00	0	0	11673	736	15.86	53.66	1.91	0.16	Yes
Apr-02	52	11	4.73	0	0	11292	743	15.20	22.33	-1.54	-1.94	No
May-02	111	10	11.10	0	0	12045	765	15.75	37.47	-0.39	-1.24	No
Jun-02	99	15	6.60	0	0	10536	839	12.56	19.28	-1.19	-1.72	No
Jul-02	228	29	7.86	0	0	13550	997	13.59	25.01	-1.22	-1.74	No
Aug-02	143	19	7.53	0	0	12197	1021	11.95	15.71	-1.22	-1.74	No
Sep-02	194	25	7.76	0	0	13169	945	13.94	40.18	-0.76	-1.46	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

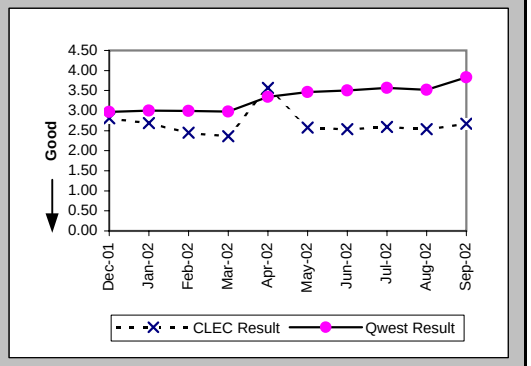
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13058	13114	99.57%	3	32	136407	137746	99.03%	9.81%	-6.08	-4.7	No
Jan-02	18499	18537	99.80%	2	41	154617	156679	98.68%	11.40%	-12.55	-8.63	No
Feb-02	10082	10104	99.78%	4	37	142231	144090	98.71%	11.29%	-9.23	-6.61	No
Mar-02	11929	11943	99.88%	1	39	156585	158133	99.02%	9.85%	-9.22	-6.61	No
Apr-02	10964	10974	99.91%	2	21	158482	159452	99.39%	7.78%	-6.74	-5.1	No
May-02	11056	11069	99.88%	1	23	179263	180172	99.50%	7.09%	-5.58	-4.39	No
Jun-02	9515	9533	99.81%	2	16	170620	171575	99.44%	7.44%	-4.7	-3.86	No
Jul-02	10608	10622	99.87%	3	23	179594	180616	99.43%	7.50%	-5.8	-4.52	No
Aug-02	12654	12663	99.93%	3	28	216727	217831	99.49%	7.10%	-6.71	-5.08	No
Sep-02	9875	9890	99.85%	2	14	179445	180583	99.37%	7.91%	-5.86	-4.56	No



Checklist #14 - Resale - Residence Installation

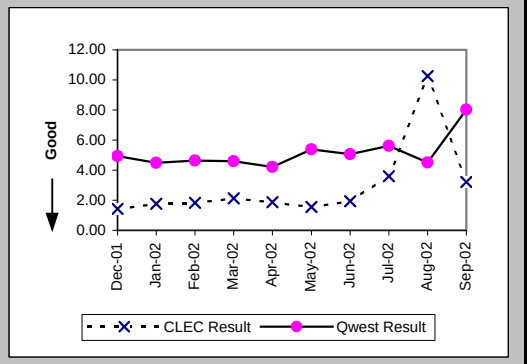
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20569	7324	2.81	5793	32	307001	103278	2.97	1.65	-8.21	-5.99	No
Jan-02	20626	7669	2.69	10870	41	368263	122775	3.00	1.75	-15.01	-10.13	No
Feb-02	17208	7032	2.45	3076	37	325370	108738	2.99	1.63	-27.25	-17.57	No
Mar-02	15459	6549	2.36	5395	39	339444	113993	2.98	1.79	-27.21	-17.54	No
Apr-02	21326	5966	3.57	5010	21	376335	112778	3.34	1.45	12.32	6.49	Yes
May-02	15858	6136	2.58	4934	23	430866	124550	3.46	1.30	-51.45	-32.28	No
Jun-02	15709	6176	2.54	3359	16	414523	118398	3.50	1.50	-48.79	-30.66	No
Jul-02	16670	6447	2.59	4178	23	448202	125380	3.57	2.16	-35.89	-22.82	No
Aug-02	20321	7985	2.54	4681	28	548870	155746	3.52	2.44	-35.01	-22.28	No
Sep-02	14646	5480	2.67	4412	14	530565	138589	3.83	8.44	-9.94	-7.05	No



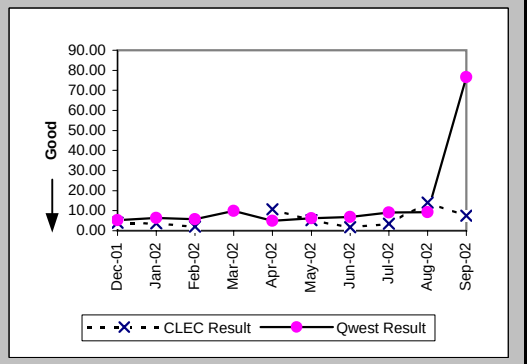
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	78	55	1.42	2	1	6280	1272	4.94	16.51	-1.55	-1.94	No
Jan-02	62	35	1.77	2	0	8915	1985	4.49	18.66	-0.85	-1.52	No
Feb-02	40	22	1.82	3	1	8281	1786	4.64	11.55	-1.14	-1.69	No
Mar-02	32	15	2.13	0	0	6734	1464	4.60	12.03	-0.79	-1.48	No
Apr-02	15	8	1.88	1	0	3701	880	4.21	10.44	-0.63	-1.38	No
May-02	14	9	1.56	0	0	4473	832	5.38	13.74	-0.83	-1.5	No
Jun-02	27	14	1.93	2	1	4127	815	5.06	11.59	-1	-1.61	No
Jul-02	36	10	3.60	3	0	4808	857	5.61	14.90	-0.42	-1.26	No
Aug-02	82	8	10.25	3	2	4111	910	4.52	7.84	1.68	0.02	Yes
Sep-02	45	14	3.21	1	2	8506	1061	8.02	64.13	-0.28	-1.17	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

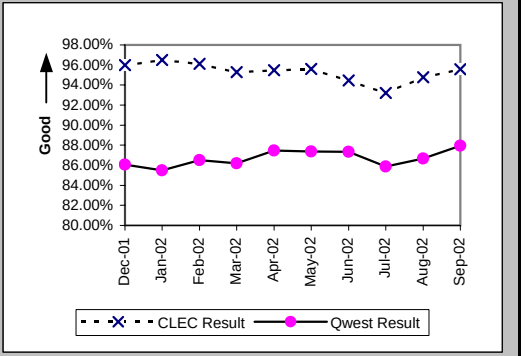
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	2	4.00	0	0	590	113	5.22	7.13	-0.24	-1.15	No
Jan-02	11	3	3.67	0	0	877	138	6.36	14.23	-0.32	-1.2	No
Feb-02	2	1	2.00	0	0	662	114	5.81	8.68	-0.44	-1.27	No
Mar-02						1255	127	9.88	30.70			
Apr-02	32	3	10.67	0	0	524	106	4.94	5.00	1.51	-0.08	No
May-02	26	5	5.20	0	0	606	97	6.25	11.22	-0.2	-1.12	No
Jun-02	7	4	1.75	0	0	1015	148	6.86	13.74	-0.73	-1.45	No
Jul-02	14	4	3.50	0	0	1685	184	9.16	33.84	-0.33	-1.2	No
Aug-02	14	1	14.00	0	1	2062	224	9.21	49.09	1.23	-0.25	No
Sep-02	15	2	7.50	0	0	15078	197	76.54	246.98	-0.39	-1.24	No



Checklist #14 - Resale - Residence Installation

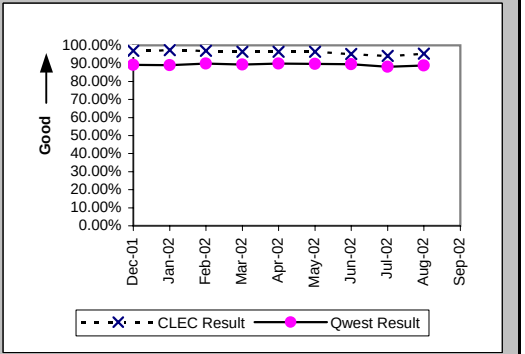
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13550	14116	95.99%	0	0	210622	244754	86.05%	34.64%	-33.13	-21.14	No
Jan-02	17092	17714	96.49%	0	0	204630	239332	85.50%	35.21%	-40.08	-25.37	No
Feb-02	15670	16305	96.11%	0	0	207466	239844	86.50%	34.17%	-34.73	-22.11	No
Mar-02	12272	12881	95.27%	0	0	203363	235915	86.20%	34.49%	-29.07	-18.67	No
Apr-02	12617	13215	95.47%	0	0	213400	243963	87.47%	33.10%	-27.07	-17.46	No
May-02	12155	12714	95.60%	0	0	222338	254445	87.38%	33.21%	-27.25	-17.56	No
Jun-02	11425	12095	94.46%	0	0	226308	259104	87.34%	33.25%	-23.01	-14.99	No
Jul-02	11264	12083	93.22%	0	0	221621	258130	85.86%	34.85%	-22.71	-14.81	No
Aug-02	13225	13955	94.77%	0	0	248021	286158	86.67%	33.99%	-27.48	-17.71	No
Sep-02	13198	13810	95.57%	0	0	249970	284208	87.95%	32.55%	-26.85	-17.32	No



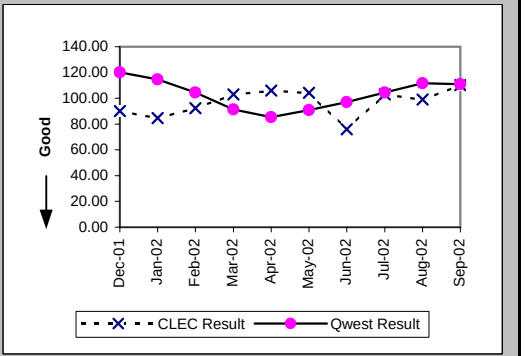
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13679	14116	96.90%	0	0	218363	244754	89.22%	31.02%	-28.63	-18.41	No
Jan-02	17249	17714	97.38%	0	0	213020	239332	89.01%	31.28%	-34.36	-21.89	No
Feb-02	15815	16305	96.99%	0	0	215635	239844	89.91%	30.12%	-29.07	-18.68	No
Mar-02	12415	12881	96.38%	0	0	211006	235915	89.44%	30.73%	-24.96	-16.18	No
Apr-02	12746	13215	96.45%	0	0	219355	243963	89.91%	30.12%	-24.31	-15.78	No
May-02	12263	12714	96.45%	0	0	228245	254445	89.70%	30.39%	-24.44	-15.86	No
Jun-02	11514	12095	95.20%	0	0	231850	259104	89.48%	30.68%	-20.02	-13.17	No
Jul-02	11375	12083	94.14%	0	0	227654	258130	88.19%	32.27%	-19.8	-13.04	No
Aug-02	13319	13955	95.44%	0	0	254141	286158	88.81%	31.52%	-24.27	-15.75	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

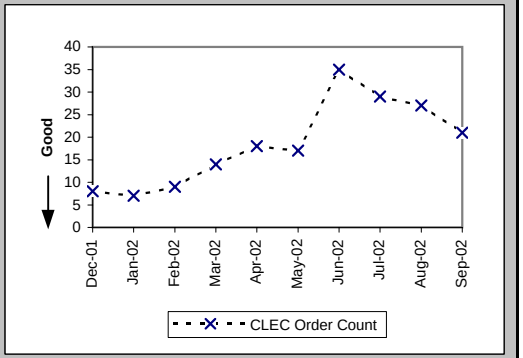
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8556	95	90.06	0	0	861548	7164	120.26	147.14	-1.99	-2.21	No
Jan-02	8208	97	84.62	0	0	781911	6816	114.72	141.32	-2.08	-2.27	No
Feb-02	9778	106	92.25	0	0	694774	6645	104.56	135.99	-0.92	-1.56	No
Mar-02	11127	108	103.03	0	0	742139	8132	91.26	128.35	0.95	-0.42	No
Apr-02	12397	117	105.96	0	1	756439	8869	85.29	116.53	1.91	0.16	Yes
May-02	11997	115	104.32	0	0	825459	9097	90.74	127.38	1.14	-0.31	No
Jun-02	12539	165	75.99	0	2	912540	9393	97.15	136.48	-1.97	-2.2	No
Jul-02	12555	122	102.91	0	0	987534	9455	104.45	142.64	-0.12	-1.07	No
Aug-02	13664	138	99.01	0	0	1074384	9624	111.64	149.80	-0.98	-1.6	No
Sep-02	12573	114	110.29	0	1	1066362	9621	110.84	149.78	-0.04	-1.02	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

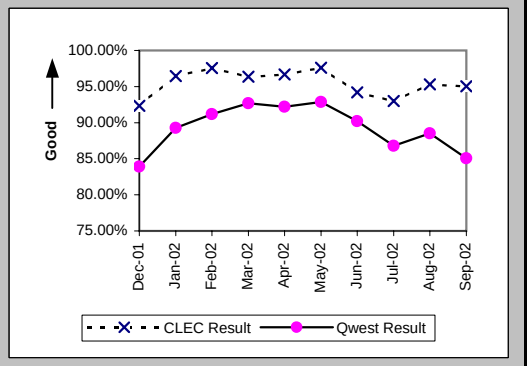
Date	CLEC Order Count
Dec-01	8
Jan-02	7
Feb-02	9
Mar-02	14
Apr-02	18
May-02	17
Jun-02	35
Jul-02	29
Aug-02	27
Sep-02	21



Checklist #14 - Resale - Residence Repair

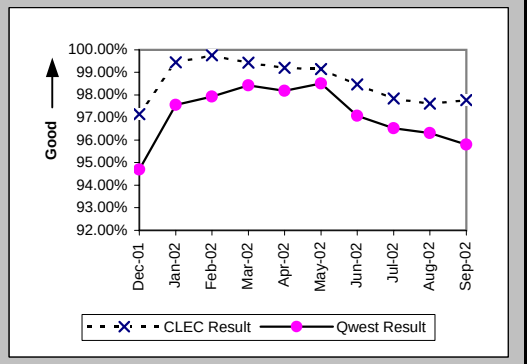
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	723	783	92.34%	638	0	61117	72849	83.90%	36.76%	-6.39	-4.89	No
Jan-02	677	702	96.44%	602	0	57100	63972	89.26%	30.96%	-6.11	-4.72	No
Feb-02	646	662	97.58%	512	0	49698	54509	91.17%	28.37%	-5.78	-4.51	No
Mar-02	691	717	96.37%	550	0	54764	59084	92.69%	26.03%	-3.77	-3.29	No
Apr-02	841	870	96.67%	612	0	60040	65134	92.18%	26.85%	-4.9	-3.98	No
May-02	904	926	97.62%	568	0	64752	69721	92.87%	25.73%	-5.58	-4.39	No
Jun-02	1058	1123	94.21%	733	0	68847	76328	90.20%	29.73%	-4.49	-3.73	No
Jul-02	1252	1346	93.02%	824	0	84242	97075	86.78%	33.87%	-6.71	-5.08	No
Aug-02	1194	1253	95.29%	783	0	80444	90885	88.51%	31.89%	-7.47	-5.54	No
Sep-02	1071	1127	95.03%	691	0	71012	83498	85.05%	35.66%	-9.34	-6.68	No



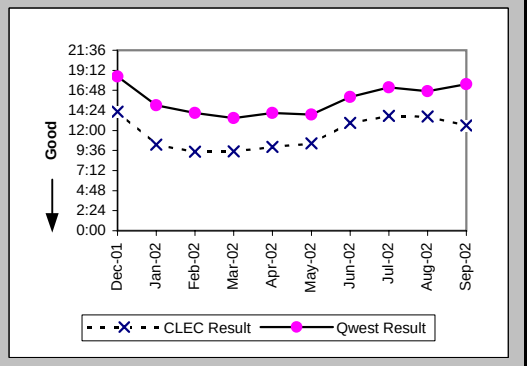
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	989	1018	97.15%	638	0	96922	102349	94.70%	22.41%	-3.48	-3.11	No
Jan-02	901	906	99.45%	602	0	87997	90197	97.56%	15.43%	-3.66	-3.23	No
Feb-02	816	818	99.76%	512	0	73654	75215	97.92%	14.26%	-3.65	-3.22	No
Mar-02	884	889	99.44%	550	0	78920	80185	98.42%	12.46%	-2.42	-2.47	No
Apr-02	1115	1124	99.20%	612	0	87689	89309	98.19%	13.35%	-2.53	-2.54	No
May-02	1157	1167	99.14%	568	0	93252	94659	98.51%	12.10%	-1.77	-2.07	No
Jun-02	1348	1369	98.47%	733	0	98201	101150	97.08%	16.82%	-3.02	-2.83	No
Jul-02	1546	1580	97.85%	824	0	119189	123478	96.53%	18.31%	-2.85	-2.73	No
Aug-02	1430	1465	97.61%	783	0	112373	116680	96.31%	18.85%	-2.63	-2.6	No
Sep-02	1275	1304	97.78%	691	0	103307	107832	95.80%	20.05%	-3.53	-3.15	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

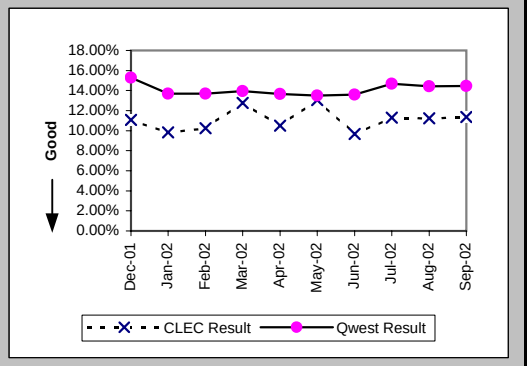
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14509:47	1018	14:15	598	0	1889602:39	102349	18:28	21:52	-6.11	-4.72	No
Jan-02	9333:10	906	10:18	573	0	1353434:49	90197	15:00	14:49	-9.5	-6.78	No
Feb-02	7742:09	818	9:28	490	0	1059609:03	75215	14:05	14:10	-9.28	-6.64	No
Mar-02	8452:04	889	9:30	531	0	1079929:05	80185	13:28	13:03	-9	-6.47	No
Apr-02	11279:28	1124	10:02	582	0	1258319:08	89309	14:05	14:27	-9.35	-6.68	No
May-02	12188:06	1167	10:27	540	0	1315966:25	94659	13:54	13:10	-8.91	-6.42	No
Jun-02	17653:04	1369	12:54	684	0	1619998:51	101150	16:01	14:29	-7.92	-5.81	No
Jul-02	21728:43	1580	13:45	784	0	2120632:12	123478	17:10	15:39	-8.64	-6.25	No
Aug-02	20031:58	1465	13:40	724	0	1946672:04	116680	16:41	16:03	-7.13	-5.34	No
Sep-02	16435:17	1304	12:36	659	0	1892594:17	107832	17:33	16:38	-10.67	-7.49	No



Checklist #14 - Resale - Residence Repair

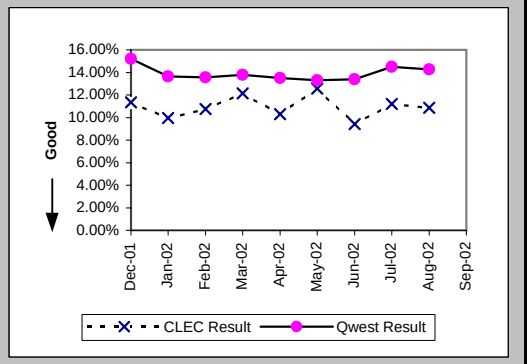
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	117	1058	11.06%	598	0	16341	106883	15.29%	35.99%	-3.8	-3.31	No
Jan-02	92	935	9.84%	573	0	12846	93776	13.70%	34.38%	-3.41	-3.08	No
Feb-02	86	840	10.24%	490	0	10658	77907	13.68%	34.36%	-2.89	-2.76	No
Mar-02	116	908	12.78%	531	0	11566	82859	13.96%	34.66%	-1.02	-1.62	No
Apr-02	121	1154	10.49%	582	0	12563	92063	13.65%	34.33%	-3.11	-2.89	No
May-02	156	1195	13.05%	540	0	13166	97495	13.50%	34.18%	-0.45	-1.27	No
Jun-02	137	1418	9.66%	684	0	14171	104275	13.59%	34.27%	-4.29	-3.61	No
Jul-02	183	1620	11.30%	784	0	18729	127647	14.67%	35.38%	-3.82	-3.32	No
Aug-02	171	1524	11.22%	724	0	17414	120723	14.42%	35.13%	-3.54	-3.15	No
Sep-02	152	1336	11.38%	659	0	16175	111774	14.47%	35.18%	-3.2	-2.94	No



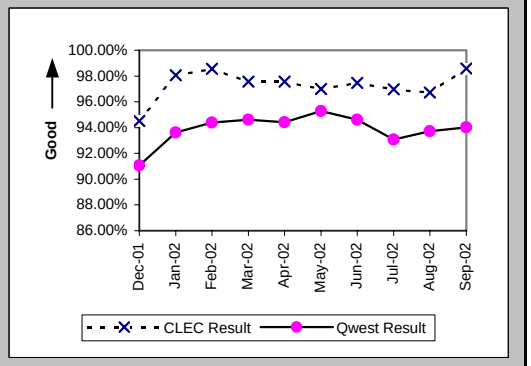
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	110	969	11.35%	598	0	14579	95816	15.22%	35.92%	-3.33	-3.03	No
Jan-02	84	843	9.96%	573	0	11444	83926	13.64%	34.32%	-3.09	-2.88	No
Feb-02	82	763	10.75%	490	0	9522	70242	13.56%	34.23%	-2.25	-2.37	No
Mar-02	104	857	12.14%	531	0	10470	75925	13.79%	34.48%	-1.4	-1.85	No
Apr-02	113	1096	10.31%	582	0	11615	86042	13.50%	34.17%	-3.07	-2.87	No
May-02	142	1131	12.56%	543	0	12247	91965	13.32%	33.98%	-0.75	-1.46	No
Jun-02	128	1358	9.43%	690	0	13191	98478	13.39%	34.06%	-4.27	-3.59	No
Jul-02	174	1552	11.21%	784	0	17356	119826	14.48%	35.19%	-3.64	-3.21	No
Aug-02	158	1454	10.87%	724	0	16140	113071	14.27%	34.98%	-3.69	-3.24	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

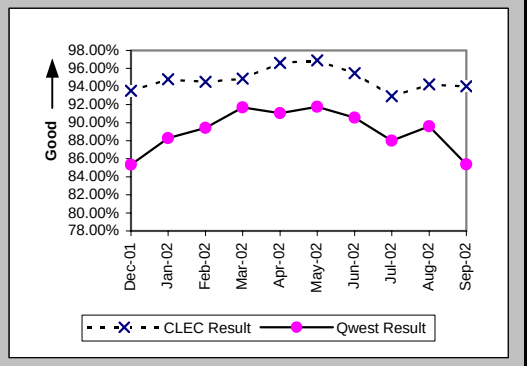
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1000	1058	94.52%	598	0	97343	106883	91.07%	28.51%	-3.91	-3.38	No
Jan-02	917	935	98.07%	573	0	87793	93776	93.62%	24.44%	-5.55	-4.37	No
Feb-02	828	840	98.57%	490	0	73545	77907	94.40%	22.99%	-5.23	-4.18	No
Mar-02	886	908	97.58%	531	0	78404	82859	94.62%	22.56%	-3.92	-3.39	No
Apr-02	1126	1154	97.57%	582	0	86915	92063	94.41%	22.98%	-4.65	-3.83	No
May-02	1159	1195	96.99%	540	0	92888	97495	95.27%	21.22%	-2.77	-2.69	No
Jun-02	1382	1418	97.46%	684	0	98658	104275	94.61%	22.58%	-4.72	-3.87	No
Jul-02	1571	1620	96.98%	784	0	118791	127647	93.06%	25.41%	-6.16	-4.74	No
Aug-02	1474	1524	96.72%	724	0	113138	120723	93.72%	24.27%	-4.8	-3.92	No
Sep-02	1317	1336	98.58%	659	0	105081	111774	94.01%	23.73%	-6.99	-5.25	No



Checklist #14 - Resale - Residence Repair

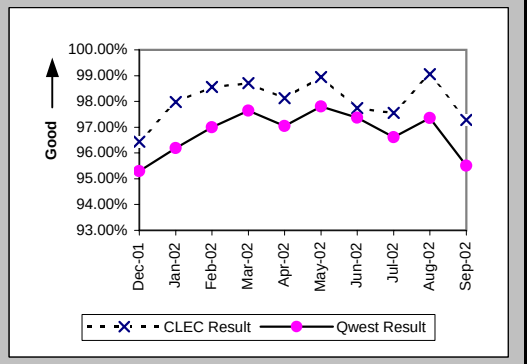
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	217	232	93.53%	150	0	15434	18085	85.34%	35.37%	-3.51	-3.13	No
Jan-02	237	250	94.80%	139	0	13816	15650	88.28%	32.16%	-3.18	-2.93	No
Feb-02	190	201	94.53%	136	0	12467	13941	89.43%	30.75%	-2.33	-2.42	No
Mar-02	204	215	94.88%	188	0	14235	15524	91.70%	27.59%	-1.68	-2.02	No
Apr-02	285	295	96.61%	196	0	16980	18647	91.06%	28.53%	-3.31	-3.02	No
May-02	343	354	96.89%	198	0	18432	20089	91.75%	27.51%	-3.49	-3.12	No
Jun-02	466	488	95.49%	269	0	21484	23728	90.54%	29.26%	-3.7	-3.25	No
Jul-02	434	467	92.93%	290	0	25281	28723	88.02%	32.48%	-3.25	-2.97	No
Aug-02	492	522	94.25%	259	0	23781	26539	89.61%	30.52%	-3.44	-3.09	No
Sep-02	363	386	94.04%	213	0	20387	23882	85.37%	35.35%	-4.78	-3.91	No



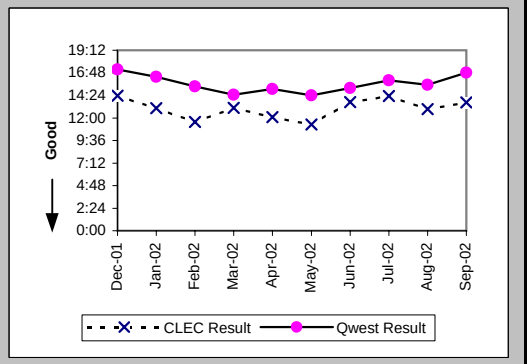
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	325	337	96.44%	150	0	24982	26214	95.30%	21.16%	-0.98	-1.6	No
Jan-02	340	347	97.98%	139	0	22447	23336	96.19%	19.14%	-1.73	-2.05	No
Feb-02	273	277	98.56%	136	0	19373	19972	97.00%	17.06%	-1.51	-1.92	No
Mar-02	305	309	98.71%	188	0	21478	21998	97.64%	15.19%	-1.23	-1.75	No
Apr-02	419	427	98.13%	196	0	25282	26050	97.05%	16.92%	-1.3	-1.79	No
May-02	469	474	98.95%	198	0	27113	27723	97.80%	14.67%	-1.69	-2.02	No
Jun-02	607	621	97.75%	269	0	30727	31558	97.37%	16.01%	-0.58	-1.35	No
Jul-02	559	573	97.56%	290	0	35849	37108	96.61%	18.10%	-1.25	-1.76	No
Aug-02	626	632	99.05%	259	0	33836	34754	97.36%	16.04%	-2.63	-2.6	No
Sep-02	502	516	97.29%	213	0	29894	31301	95.50%	20.72%	-1.94	-2.18	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

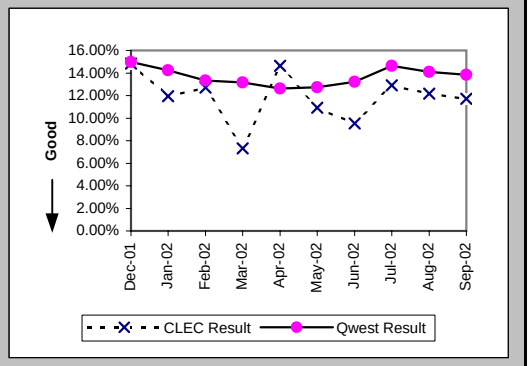
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4838:02	337	14:21	143	0	449659:20	26214	17:09	17:35	-2.9	-2.76	No
Jan-02	4524:11	347	13:02	134	0	381807:35	23336	16:22	18:07	-3.39	-3.06	No
Feb-02	3203:56	277	11:34	130	0	307052:14	19972	15:22	17:25	-3.62	-3.2	No
Mar-02	4044:32	309	13:05	183	0	318666:54	21998	14:29	24:41	-0.99	-1.6	No
Apr-02	5163:08	427	12:05	193	0	392790:22	26050	15:05	17:41	-3.46	-3.11	No
May-02	5367:04	474	11:19	187	0	399252:14	27723	14:24	14:24	-4.62	-3.81	No
Jun-02	8498:20	621	13:41	260	0	479207:05	31558	15:11	14:32	-2.55	-2.55	No
Jul-02	8212:14	573	14:20	274	0	593983:38	37108	16:00	15:22	-2.59	-2.57	No
Aug-02	8189:31	632	12:57	250	0	539069:55	34754	15:31	14:34	-4.37	-3.65	No
Sep-02	7054:53	516	13:40	200	0	526528:43	31301	16:49	16:23	-4.33	-3.63	No



Checklist #14 - Resale - Residence Repair

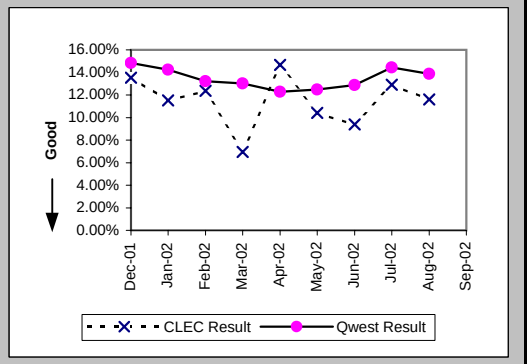
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	344	14.83%	143	0	4030	26905	14.98%	35.69%	-0.08	-1.05	No
Jan-02	42	352	11.93%	134	0	3404	23908	14.24%	34.94%	-1.23	-1.75	No
Feb-02	36	283	12.72%	130	0	2726	20425	13.35%	34.01%	-0.31	-1.19	No
Mar-02	23	314	7.32%	183	0	2956	22448	13.17%	33.81%	-3.04	-2.85	No
Apr-02	63	430	14.65%	193	0	3345	26493	12.63%	33.21%	1.24	-0.24	No
May-02	53	485	10.93%	187	0	3599	28246	12.74%	33.34%	-1.19	-1.72	No
Jun-02	60	630	9.52%	260	0	4257	32181	13.23%	33.88%	-2.72	-2.65	No
Jul-02	76	589	12.90%	274	0	5540	37858	14.63%	35.34%	-1.18	-1.72	No
Aug-02	78	641	12.17%	250	0	5011	35514	14.11%	34.81%	-1.4	-1.85	No
Sep-02	62	529	11.72%	200	0	4425	31984	13.84%	34.53%	-1.4	-1.85	No



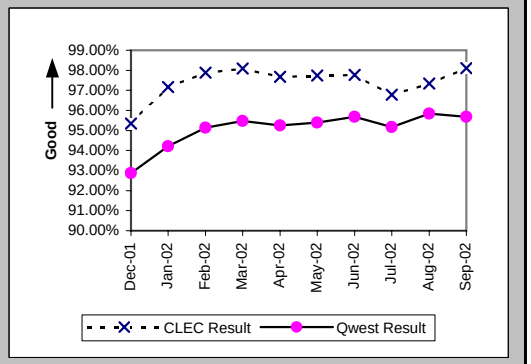
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	288	13.54%	143	0	3533	23794	14.85%	35.56%	-0.62	-1.38	No
Jan-02	35	304	11.51%	134	0	2955	20763	14.23%	34.94%	-1.35	-1.82	No
Feb-02	32	259	12.36%	130	0	2392	18108	13.21%	33.86%	-0.4	-1.25	No
Mar-02	20	288	6.94%	183	0	2631	20223	13.01%	33.64%	-3.04	-2.85	No
Apr-02	59	402	14.68%	193	0	3013	24506	12.29%	32.84%	1.42	-0.14	No
May-02	47	452	10.40%	184	0	3254	26077	12.48%	33.05%	-1.33	-1.81	No
Jun-02	55	585	9.40%	254	0	3821	29657	12.88%	33.50%	-2.49	-2.51	No
Jul-02	71	550	12.91%	274	0	5053	34991	14.44%	35.15%	-1.01	-1.62	No
Aug-02	70	603	11.61%	250	0	4565	32881	13.88%	34.58%	-1.6	-1.97	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

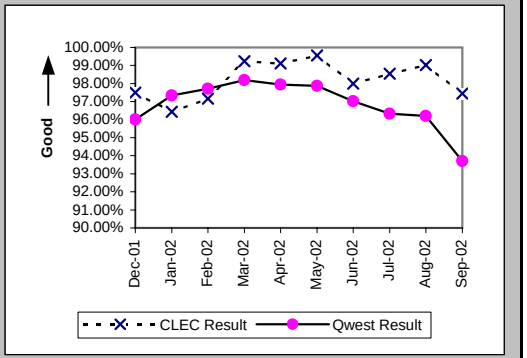
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	328	344	95.35%	143	0	24986	26905	92.87%	25.74%	-1.78	-2.08	No
Jan-02	342	352	97.16%	134	0	22525	23908	94.22%	23.35%	-2.35	-2.43	No
Feb-02	277	283	97.88%	130	0	19431	20425	95.13%	21.52%	-2.13	-2.3	No
Mar-02	308	314	98.09%	183	0	21433	22448	95.48%	20.78%	-2.21	-2.34	No
Apr-02	420	430	97.67%	193	0	25236	26493	95.26%	21.26%	-2.34	-2.42	No
May-02	474	485	97.73%	187	0	26947	28246	95.40%	20.95%	-2.43	-2.48	No
Jun-02	616	630	97.78%	260	0	30792	32181	95.68%	20.32%	-2.56	-2.56	No
Jul-02	570	589	96.77%	274	0	36030	37858	95.17%	21.44%	-1.8	-2.09	No
Aug-02	624	641	97.35%	250	0	34037	35514	95.84%	19.96%	-1.89	-2.15	No
Sep-02	519	529	98.11%	200	0	30604	31984	95.69%	20.32%	-2.72	-2.65	No



Checklist #14 - Resale - Residence Repair

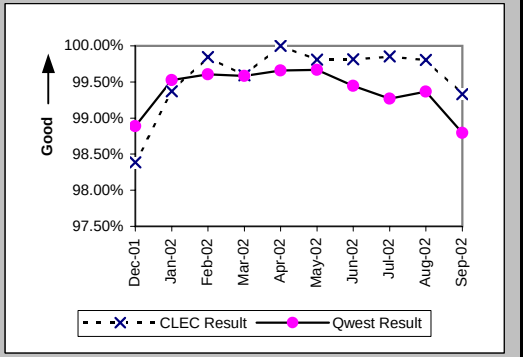
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	273	280	97.50%	343	0	21629	22529	96.01%	19.58%	-1.27	-1.77	No
Jan-02	217	225	96.44%	389	0	22687	23308	97.34%	16.10%	0.84	-0.49	No
Feb-02	239	246	97.15%	393	0	22318	22841	97.71%	14.96%	0.61	-0.63	No
Mar-02	263	265	99.25%	292	0	24292	24740	98.19%	13.33%	-1.28	-1.78	No
Apr-02	223	225	99.11%	290	0	18306	18690	97.95%	14.19%	-1.23	-1.74	No
May-02	222	223	99.55%	225	0	19105	19521	97.87%	14.44%	-1.73	-2.05	No
Jun-02	244	249	97.99%	286	0	18547	19115	97.03%	16.98%	-0.89	-1.54	No
Jul-02	339	344	98.55%	331	0	22253	23099	96.34%	18.78%	-2.17	-2.32	No
Aug-02	203	205	99.02%	285	0	20400	21203	96.21%	19.09%	-2.1	-2.28	No
Sep-02	191	196	97.45%	248	0	16788	17917	93.70%	24.30%	-2.15	-2.31	No



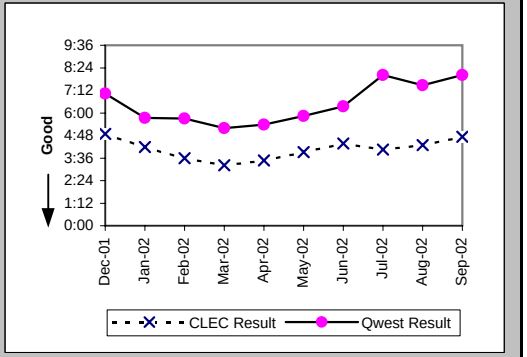
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	609	619	98.38%	343	0	42902	43385	98.89%	10.49%	1.18	-0.28	No
Jan-02	633	637	99.37%	389	0	48285	48515	99.53%	6.87%	0.56	-0.66	No
Feb-02	640	641	99.84%	393	0	46909	47094	99.61%	6.26%	-0.95	-1.58	No
Mar-02	732	735	99.59%	292	0	49720	49928	99.58%	6.44%	-0.04	-1.02	No
Apr-02	621	621	100.00%	290	0	40994	41135	99.66%	5.84%	-1.45	-1.88	No
May-02	520	521	99.81%	225	0	40820	40956	99.67%	5.75%	-0.55	-1.34	No
Jun-02	538	539	99.81%	286	0	38325	38538	99.45%	7.41%	-1.14	-1.69	No
Jul-02	674	675	99.85%	331	0	42105	42416	99.27%	8.53%	-1.77	-2.07	No
Aug-02	509	510	99.80%	285	0	39034	39283	99.37%	7.94%	-1.24	-1.75	No
Sep-02	444	447	99.33%	248	0	33299	33705	98.80%	10.91%	-1.03	-1.62	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

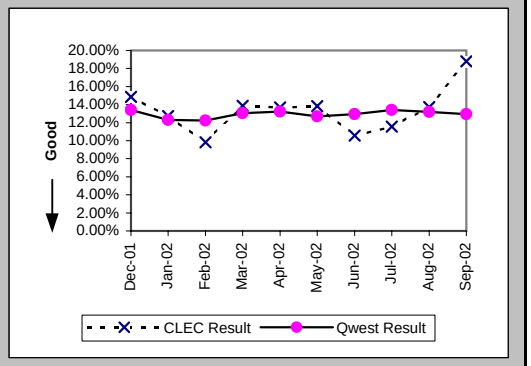
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3020:58	619	4:53	343	0	304873:03	43385	7:02	75:17	-0.7	-1.43	No
Jan-02	2663:41	637	4:11	389	0	278097:05	48515	5:44	10:14	-3.8	-3.31	No
Feb-02	2304:31	641	3:36	393	0	268520:31	47094	5:42	9:14	-5.74	-4.49	No
Mar-02	2368:05	735	3:13	292	0	259169:55	49928	5:11	8:29	-6.25	-4.8	No
Apr-02	2156:47	621	3:28	290	0	221555:28	41135	5:23	8:11	-5.78	-4.51	No
May-02	2042:01	521	3:55	225	0	238662:17	40956	5:50	8:37	-5.02	-4.05	No
Jun-02	2351:35	539	4:22	285	0	244962:42	38538	6:21	10:58	-4.19	-3.55	No
Jul-02	2733:49	675	4:03	331	0	340158:12	42416	8:01	44:19	-2.31	-2.4	No
Aug-02	2182:18	510	4:17	285	0	293330:37	39283	7:28	14:49	-4.83	-3.94	No
Sep-02	2116:27	447	4:44	248	0	269932:43	33705	8:01	11:31	-5.98	-4.63	No



Checklist #14 - Resale - Residence Repair

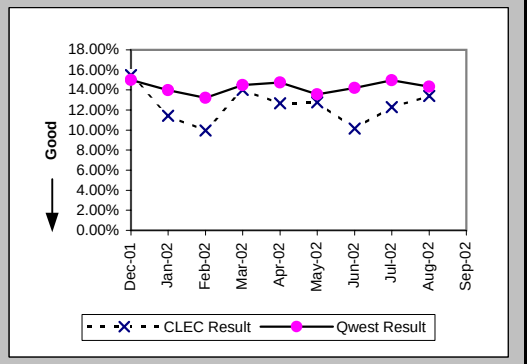
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	92	619	14.86%	343	0	5816	43385	13.41%	34.07%	1.06	-0.36	No
Jan-02	81	637	12.72%	389	0	5963	48516	12.29%	32.83%	0.32	-0.8	No
Feb-02	63	641	9.83%	393	0	5762	47101	12.23%	32.77%	-1.85	-2.12	No
Mar-02	102	735	13.88%	292	0	6515	49944	13.04%	33.68%	0.67	-0.6	No
Apr-02	85	621	13.69%	290	0	5443	41138	13.23%	33.88%	0.33	-0.8	No
May-02	72	521	13.82%	225	0	5204	40959	12.71%	33.30%	0.76	-0.54	No
Jun-02	57	540	10.56%	285	0	5015	38732	12.95%	33.57%	-1.64	-2	No
Jul-02	78	675	11.56%	331	0	5679	42419	13.39%	34.05%	-1.39	-1.84	No
Aug-02	70	510	13.73%	285	0	5183	39284	13.19%	33.84%	0.35	-0.79	No
Sep-02	84	447	18.79%	248	0	4367	33707	12.96%	33.58%	3.46	1.11	Yes



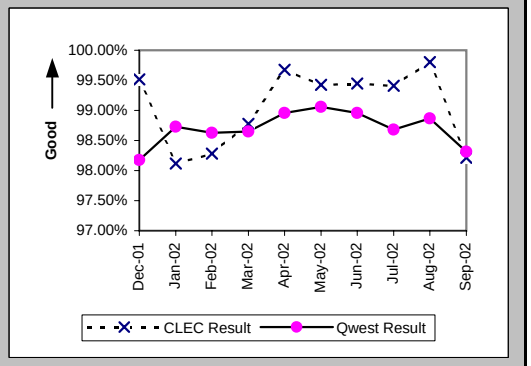
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	284	15.49%	343	0	2693	17969	14.99%	35.69%	0.25	-0.85	No
Jan-02	32	280	11.43%	389	0	2821	20197	13.97%	34.66%	-1.22	-1.74	No
Feb-02	29	291	9.97%	393	0	2610	19732	13.23%	33.88%	-1.63	-1.99	No
Mar-02	43	307	14.01%	292	0	3158	21786	14.50%	35.21%	-0.24	-1.15	No
Apr-02	29	229	12.66%	290	0	2570	17423	14.75%	35.46%	-0.88	-1.54	No
May-02	29	227	12.78%	225	0	2478	18249	13.58%	34.26%	-0.35	-1.21	No
Jun-02	27	266	10.15%	285	0	2470	17396	14.20%	34.90%	-1.88	-2.14	No
Jul-02	47	383	12.27%	331	0	2801	18720	14.96%	35.67%	-1.46	-1.89	No
Aug-02	32	239	13.39%	285	0	2446	17075	14.33%	35.03%	-0.41	-1.25	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

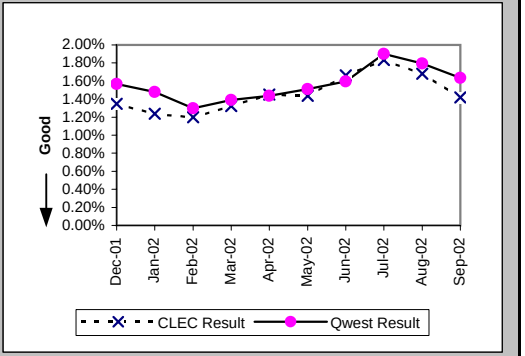
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	616	619	99.52%	343	0	42593	43385	98.17%	13.39%	-2.47	-2.5	No
Jan-02	625	637	98.12%	389	0	47900	48516	98.73%	11.20%	1.38	-0.16	No
Feb-02	630	641	98.28%	393	0	46455	47101	98.63%	11.63%	0.74	-0.55	No
Mar-02	726	735	98.78%	292	0	49268	49944	98.65%	11.56%	-0.3	-1.18	No
Apr-02	619	621	99.68%	290	0	40709	41138	98.96%	10.16%	-1.75	-2.07	No
May-02	518	521	99.42%	225	0	40574	40959	99.06%	9.65%	-0.86	-1.52	No
Jun-02	537	540	99.44%	285	0	38329	38732	98.96%	10.15%	-1.1	-1.67	No
Jul-02	671	675	99.41%	331	0	41859	42419	98.68%	11.41%	-1.64	-2	No
Aug-02	509	510	99.80%	285	0	38839	39284	98.87%	10.58%	-1.99	-2.21	No
Sep-02	439	447	98.21%	248	0	33138	33707	98.31%	12.88%	0.22	-0.87	No



Checklist #14 - Resale - Residence Repair

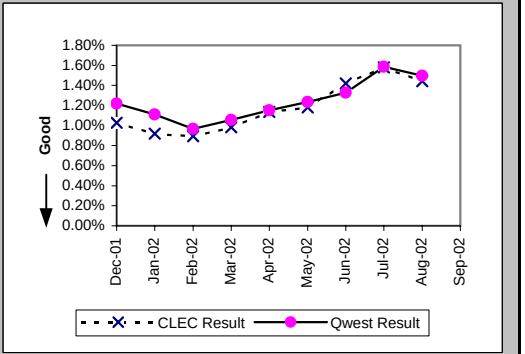
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2021	149861	1.35%	1084	0	177173	11297861	1.57%	12.42%	-6.8	-5.13	No
Jan-02	1924	155358	1.24%	1096	0	166200	11247317	1.48%	12.07%	-7.76	-5.72	No
Feb-02	1764	147085	1.20%	1013	0	145433	11193539	1.30%	11.32%	-3.36	-3.04	No
Mar-02	1957	147957	1.32%	1006	0	155251	11176531	1.39%	11.70%	-2.17	-2.32	No
Apr-02	2205	151899	1.45%	1065	0	159694	11111203	1.44%	11.90%	0.47	-0.72	No
May-02	2201	153190	1.44%	952	0	166700	11047269	1.51%	12.19%	-2.3	-2.4	No
Jun-02	2588	155694	1.66%	1229	0	175188	10972414	1.60%	12.53%	2.05	0.25	Yes
Jul-02	2884	157261	1.83%	1389	0	207924	10932029	1.90%	13.66%	-1.96	-2.19	No
Aug-02	2675	159178	1.68%	1259	0	195521	10894214	1.79%	13.28%	-3.41	-3.07	No
Sep-02	2312	163012	1.42%	1107	0	177465	10857393	1.63%	12.68%	-6.83	-5.15	No



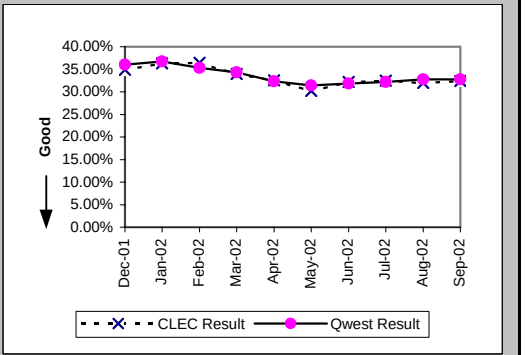
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1541	149861	1.03%	1084	0	137579	11297861	1.22%	10.97%	-6.64	-5.04	No
Jan-02	1427	155358	0.92%	1096	0	124886	11247317	1.11%	10.48%	-7.17	-5.36	No
Feb-02	1313	147085	0.89%	1013	0	108082	11193539	0.97%	9.78%	-2.84	-2.73	No
Mar-02	1452	147957	0.98%	1006	0	117934	11176531	1.06%	10.22%	-2.76	-2.68	No
Apr-02	1727	151899	1.14%	1065	0	127971	11111203	1.15%	10.67%	-0.54	-1.33	No
May-02	1810	153190	1.18%	952	0	136291	11047269	1.23%	11.04%	-1.84	-2.12	No
Jun-02	2209	155694	1.42%	1229	0	145531	10972414	1.33%	11.44%	3.17	0.93	Yes
Jul-02	2485	157261	1.58%	1389	0	173537	10932029	1.59%	12.50%	-0.23	-1.14	No
Aug-02	2296	159178	1.44%	1259	0	163027	10894214	1.50%	12.14%	-1.76	-2.07	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

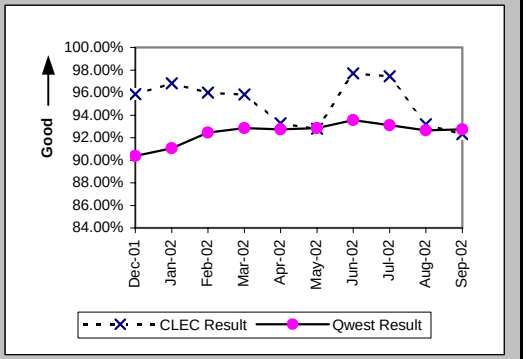
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1084	3105	34.91%	0	0	99890	277063	36.05%	48.02%	-1.32	-1.8	No
Jan-02	1096	3020	36.29%	0	0	96550	262750	36.75%	48.21%	-0.52	-1.31	No
Feb-02	1013	2777	36.48%	0	0	79327	224760	35.29%	47.79%	1.3	-0.21	No
Mar-02	1006	2963	33.95%	0	0	81224	236475	34.35%	47.49%	-0.45	-1.27	No
Apr-02	1065	3270	32.57%	0	0	76444	236138	32.37%	46.79%	0.24	-0.86	No
May-02	952	3153	30.19%	0	0	76430	243130	31.44%	46.43%	-1.49	-1.91	No
Jun-02	1229	3817	32.20%	0	0	81913	257101	31.86%	46.59%	0.44	-0.73	No
Jul-02	1389	4273	32.51%	0	0	98683	306607	32.19%	46.72%	0.45	-0.73	No
Aug-02	1259	3934	32.00%	0	0	95432	290953	32.80%	46.95%	-1.06	-1.64	No
Sep-02	1107	3419	32.38%	0	0	86348	263813	32.73%	46.92%	-0.44	-1.27	No



Checklist #14 - Resale - Business Installation

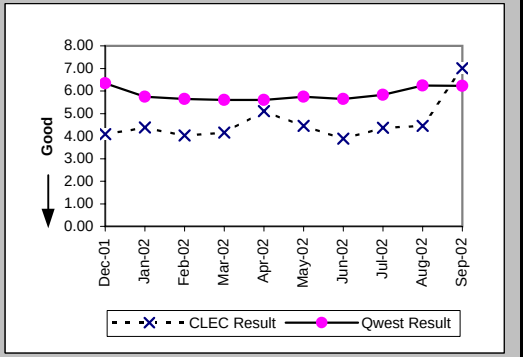
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	139	145	95.86%	1	2	12972	14354	90.37%	29.50%	-2.23	-2.36	No
Jan-02	122	126	96.83%	4	1	15350	16856	91.07%	28.52%	-2.26	-2.37	No
Feb-02	120	125	96.00%	0	2	13944	15082	92.45%	26.41%	-1.49	-1.91	No
Mar-02	92	96	95.83%	2	0	14788	15925	92.86%	25.75%	-1.13	-1.69	No
Apr-02	111	119	93.28%	1	0	15290	16489	92.73%	25.97%	-0.23	-1.14	No
May-02	103	111	92.79%	0	4	15584	16785	92.84%	25.77%	0.07	-0.96	No
Jun-02	85	87	97.70%	1	3	14205	15181	93.57%	24.53%	-1.57	-1.95	No
Jul-02	115	118	97.46%	1	4	14676	15764	93.10%	25.35%	-1.86	-2.13	No
Aug-02	82	88	93.18%	0	1	15378	16596	92.66%	26.08%	-0.19	-1.11	No
Sep-02	84	91	92.31%	2	4	14696	15848	92.73%	25.96%	0.2	-0.88	No



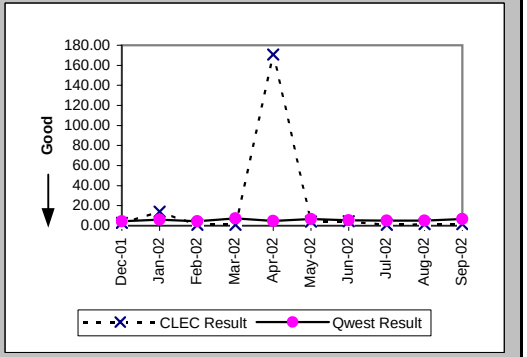
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	595	146	4.08	0	2	91716	14470	6.34	8.77	-3.1	-2.89	No
Jan-02	569	130	4.38	0	1	97690	17023	5.74	7.57	-2.04	-2.24	No
Feb-02	504	125	4.03	0	2	85801	15221	5.64	7.28	-2.45	-2.49	No
Mar-02	403	97	4.15	1	0	89945	16069	5.60	7.89	-1.8	-2.09	No
Apr-02	613	120	5.11	0	0	93361	16686	5.60	6.82	-0.78	-1.47	No
May-02	495	111	4.46	0	4	97296	16958	5.74	7.31	-1.84	-2.12	No
Jun-02	342	88	3.89	0	3	86966	15429	5.64	6.88	-2.38	-2.45	No
Jul-02	516	118	4.37	1	4	92468	15856	5.83	7.19	-2.2	-2.34	No
Aug-02	392	88	4.45	0	1	104048	16684	6.24	7.75	-2.15	-2.31	No
Sep-02	652	93	7.01	0	4	99683	16000	6.23	8.39	1	-0.39	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

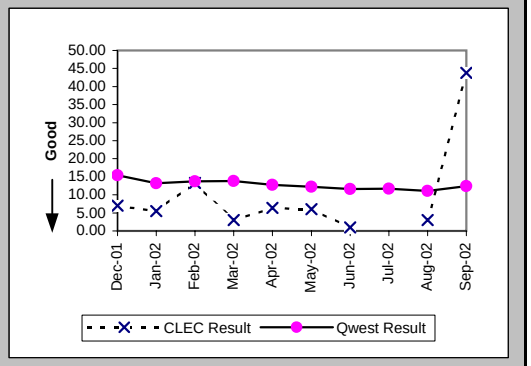
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	3	3.00	1	0	3622	794	4.56	10.94	-0.25	-1.15	No
Jan-02	28	2	14.00	4	1	5728	956	5.99	22.80	1.52	-0.07	No
Feb-02	2	2	1.00	0	0	3238	706	4.59	11.22	-0.45	-1.27	No
Mar-02	2	2	1.00	2	0	4923	661	7.45	25.62	-0.36	-1.22	No
Apr-02	512	3	170.67	1	0	3345	720	4.65	7.50	2.58	0.57	Yes
May-02	24	6	4.00	0	1	4279	648	6.60	25.50	-0.25	-1.15	No
Jun-02	9	2	4.50	0	0	3162	600	5.27	10.26	-0.11	-1.06	No
Jul-02	3	3	1.00	1	0	3231	642	5.03	9.53	-0.73	-1.44	No
Aug-02	5	3	1.67	0	0	3543	697	5.08	9.18	-0.64	-1.39	No
Sep-02	3	2	1.50	2	0	5391	789	6.83	17.10	-0.44	-1.27	No



Checklist #14 - Resale - Business Installation

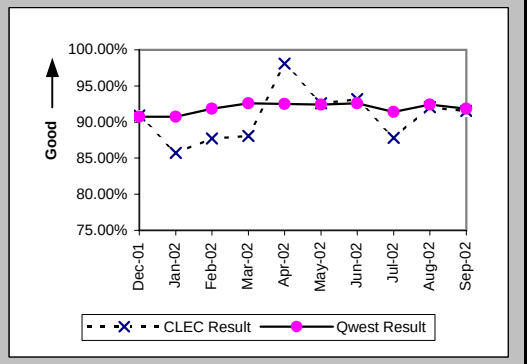
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	3	7.00	0	0	9515	618	15.40	19.25	-0.75	-1.46	No
Jan-02	11	2	5.50	0	0	7858	593	13.25	16.51	-0.66	-1.4	No
Feb-02	40	3	13.33	0	0	6173	449	13.75	18.09	-0.04	-1.02	No
Mar-02	6	2	3.00	0	0	6885	497	13.85	21.75	-0.7	-1.43	No
Apr-02	32	5	6.40	0	0	6491	510	12.73	14.84	-0.95	-1.58	No
May-02	12	2	6.00	0	0	7101	582	12.20	13.65	-0.64	-1.39	No
Jun-02	1	1	1.00	0	0	4702	404	11.64	15.90	-0.67	-1.41	No
Jul-02						5547	474	11.70	14.52			
Aug-02	9	3	3.00	0	0	6091	549	11.09	14.93	-0.94	-1.57	No
Sep-02	219	5	43.80	0	0	5766	466	12.37	20.16	2.33	0.41	Yes



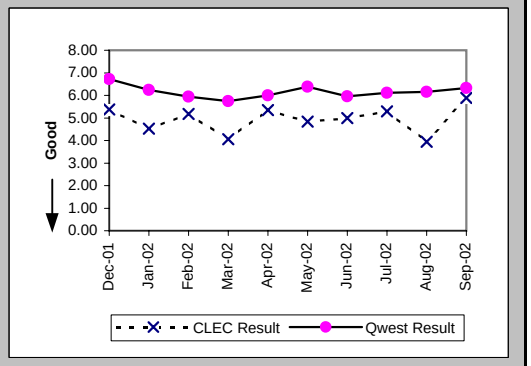
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	55	90.91%	1	1	3274	3609	90.72%	29.02%	-0.05	-1.03	No
Jan-02	48	56	85.71%	1	1	3887	4283	90.75%	28.97%	1.25	-0.24	No
Feb-02	50	57	87.72%	0	1	3556	3872	91.84%	27.38%	1.1	-0.33	No
Mar-02	37	42	88.10%	0	1	3757	4058	92.58%	26.21%	1.07	-0.35	No
Apr-02	52	53	98.11%	1	0	3975	4297	92.51%	26.33%	-1.54	-1.94	No
May-02	50	54	92.59%	0	0	4406	4768	92.41%	26.49%	-0.05	-1.03	No
Jun-02	41	44	93.18%	3	1	3867	4177	92.58%	26.21%	-0.15	-1.09	No
Jul-02	36	41	87.80%	1	1	4107	4493	91.41%	28.02%	0.82	-0.5	No
Aug-02	58	63	92.06%	3	0	3939	4262	92.42%	26.47%	0.16	-0.9	No
Sep-02	54	59	91.53%	0	1	3817	4156	91.84%	27.37%	0.14	-0.91	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

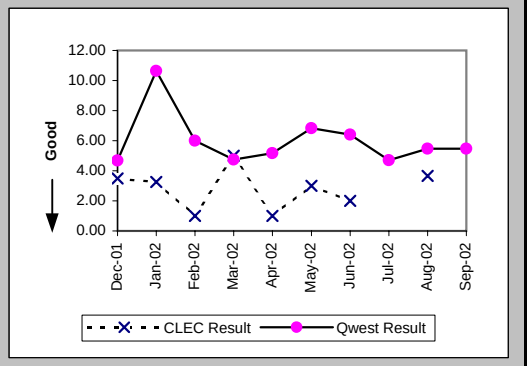
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	301	56	5.38	0	1	24412	3626	6.73	10.13	-1	-1.61	No
Jan-02	258	57	4.53	0	1	27024	4330	6.24	10.35	-1.24	-1.76	No
Feb-02	295	57	5.18	0	1	23181	3903	5.94	9.36	-0.61	-1.37	No
Mar-02	170	42	4.05	0	1	23445	4085	5.74	7.00	-1.56	-1.95	No
Apr-02	289	54	5.35	0	0	26041	4341	6.00	8.28	-0.57	-1.35	No
May-02	261	54	4.83	0	0	30818	4820	6.39	10.16	-1.12	-1.68	No
Jun-02	235	47	5.00	0	1	25090	4212	5.96	7.96	-0.82	-1.5	No
Jul-02	222	42	5.29	0	1	27561	4512	6.11	7.50	-0.71	-1.43	No
Aug-02	261	66	3.95	0	0	26390	4285	6.16	7.27	-2.44	-2.49	No
Sep-02	347	59	5.88	0	1	26561	4198	6.33	6.53	-0.52	-1.32	No



Checklist #14 - Resale - Business Installation

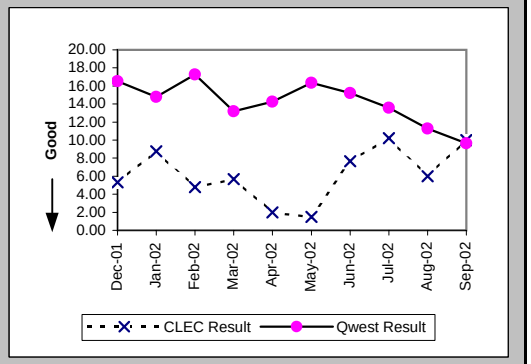
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	2	3.50	1	0	610	130	4.69	8.77	-0.19	-1.12	No
Jan-02	13	4	3.25	1	0	2501	235	10.64	37.55	-0.39	-1.24	No
Feb-02	2	2	1.00	0	0	964	161	5.99	21.37	-0.33	-1.2	No
Mar-02	10	2	5.00	0	0	730	154	4.74	8.16	0.51	-0.69	No
Apr-02	1	1	1.00	0	0	935	181	5.17	9.70	-0.43	-1.26	No
May-02	6	2	3.00	0	0	1306	191	6.84	19.89	-0.27	-1.17	No
Jun-02	4	2	2.00	1	0	941	147	6.40	14.65	-0.42	-1.26	No
Jul-02						842	179	4.70	7.18			
Aug-02	11	3	3.67	3	0	843	154	5.47	10.03	-0.31	-1.19	No
Sep-02						1039	190	5.47	9.62			



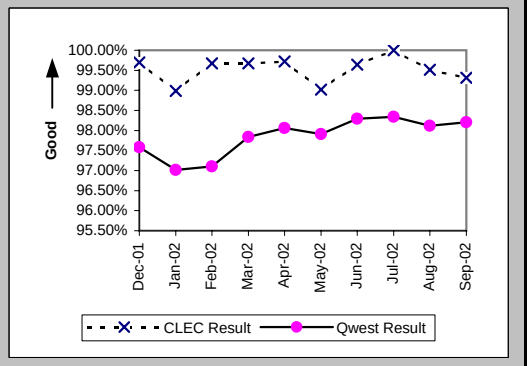
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	3	5.33	0	0	3417	207	16.51	21.47	-0.9	-1.54	No
Jan-02	35	4	8.75	0	0	2515	170	14.79	19.82	-0.6	-1.37	No
Feb-02	24	5	4.80	0	0	2712	157	17.27	23.85	-1.15	-1.7	No
Mar-02	17	3	5.67	0	0	1964	149	13.18	16.81	-0.77	-1.47	No
Apr-02	2	1	2.00	0	0	2126	149	14.27	17.07	-0.72	-1.44	No
May-02	3	2	1.50	0	0	2960	181	16.35	27.81	-0.75	-1.46	No
Jun-02	23	3	7.67	0	0	2558	168	15.23	21.95	-0.59	-1.36	No
Jul-02	51	5	10.20	0	0	2868	211	13.59	16.02	-0.47	-1.28	No
Aug-02	12	2	6.00	0	0	1915	170	11.26	12.69	-0.58	-1.35	No
Sep-02	50	5	10.00	0	0	1679	174	9.65	9.78	0.25	-0.85	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

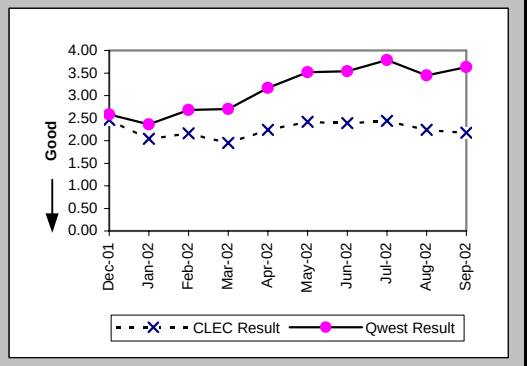
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	652	654	99.69%	0	13	4400	4509	97.58%	15.36%	-3.29	-3	No
Jan-02	686	693	98.99%	1	16	5263	5425	97.01%	17.02%	-2.88	-2.75	No
Feb-02	602	604	99.67%	0	16	4489	4623	97.10%	16.78%	-3.54	-3.15	No
Mar-02	616	618	99.68%	0	5	5156	5270	97.84%	14.55%	-2.97	-2.81	No
Apr-02	706	708	99.72%	0	2	5310	5415	98.06%	13.79%	-3.01	-2.83	No
May-02	604	610	99.02%	0	5	5390	5505	97.91%	14.30%	-1.81	-2.1	No
Jun-02	554	556	99.64%	0	6	4893	4978	98.29%	12.96%	-2.33	-2.41	No
Jul-02	548	548	100.00%	0	5	4863	4945	98.34%	12.77%	-2.88	-2.75	No
Aug-02	613	616	99.51%	1	4	4634	4723	98.12%	13.60%	-2.4	-2.46	No
Sep-02	434	437	99.31%	3	10	4203	4280	98.20%	13.29%	-1.67	-2.01	No



Checklist #14 - Resale - Business Installation

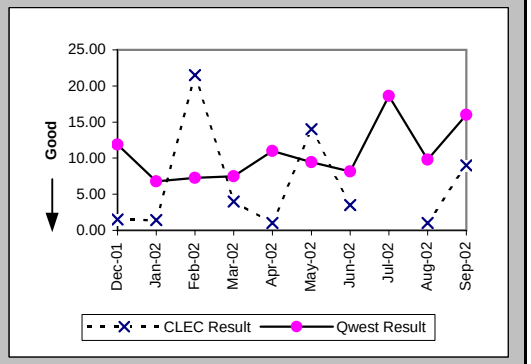
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1258	511	2.46	143	13	7749	3001	2.58	11.62	-0.22	-1.13	No
Jan-02	1145	560	2.04	134	16	9143	3882	2.36	2.76	-2.49	-2.51	No
Feb-02	928	430	2.16	174	16	8609	3210	2.68	6.21	-1.64	-2	No
Mar-02	986	506	1.95	112	5	9471	3510	2.70	3.02	-5.22	-4.18	No
Apr-02	990	442	2.24	266	2	10548	3328	3.17	4.20	-4.37	-3.66	No
May-02	1108	457	2.42	153	5	12038	3422	3.52	6.64	-3.31	-3.01	No
Jun-02	1001	419	2.39	137	6	11006	3108	3.54	2.91	-7.61	-5.63	No
Jul-02	838	344	2.44	204	5	11762	3101	3.79	10.69	-2.23	-2.36	No
Aug-02	914	408	2.24	209	4	10278	2983	3.45	4.20	-5.43	-4.3	No
Sep-02	560	257	2.18	183	10	8954	2470	3.63	10.62	-2.08	-2.26	No



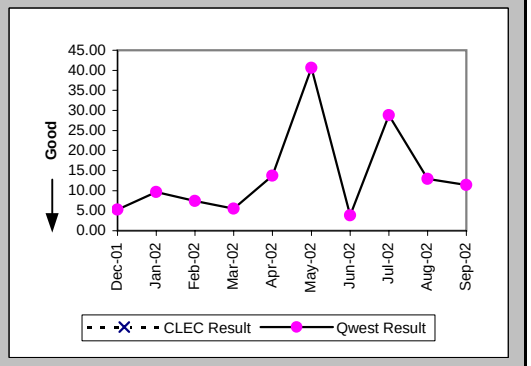
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	0	1	1152	97	11.88	62.75	-0.23	-1.14	No
Jan-02	10	7	1.43	1	0	1033	152	6.80	24.67	-0.56	-1.34	No
Feb-02	43	2	21.50	0	0	929	128	7.26	28.70	1.67	0.02	Yes
Mar-02	8	2	4.00	0	0	794	106	7.49	12.30	-0.4	-1.24	No
Apr-02	2	2	1.00	0	0	1134	103	11.01	33.99	-0.41	-1.25	No
May-02	84	6	14.00	0	0	998	106	9.42	31.40	1	-0.39	No
Jun-02	7	2	3.50	0	0	668	82	8.15	12.60	-0.52	-1.31	No
Jul-02						1359	73	18.62	60.42			
Aug-02	3	3	1.00	1	0	725	74	9.80	18.10	-0.83	-1.5	No
Sep-02	36	4	9.00	2	0	1167	73	15.99	59.31	-0.23	-1.14	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

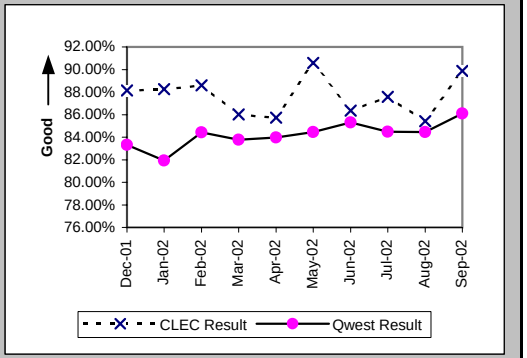
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	14	5.29	4.98			
Jan-02						116	12	9.67	10.11			
Feb-02						67	9	7.44	9.15			
Mar-02						55	10	5.50	6.69			
Apr-02						96	7	13.71	16.67			
May-02						487	12	40.58	95.05			
Jun-02						23	6	3.83	3.37			
Jul-02						374	13	28.77	80.69			
Aug-02						220	17	12.94	19.24			
Sep-02						91	8	11.38	13.77			



Checklist #14 - Resale - Business Installation

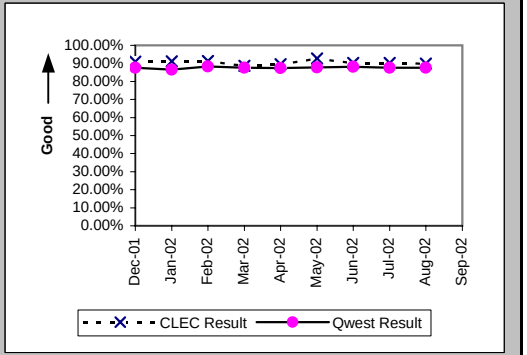
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	609	691	88.13%	0	0	20188	24228	83.33%	37.28%	-3.34	-3.03	No
Jan-02	767	869	88.26%	0	0	20248	24710	81.94%	38.47%	-4.76	-3.89	No
Feb-02	739	834	88.61%	0	0	21349	25285	84.43%	36.25%	-3.27	-2.99	No
Mar-02	664	772	86.01%	0	0	20612	24607	83.76%	36.88%	-1.67	-2.01	No
Apr-02	703	820	85.73%	0	0	21794	25950	83.98%	36.67%	-1.34	-1.82	No
May-02	751	829	90.59%	0	0	22701	26880	84.45%	36.24%	-4.8	-3.92	No
Jun-02	633	733	86.36%	0	0	22156	25971	85.31%	35.40%	-0.79	-1.48	No
Jul-02	613	700	87.57%	0	0	21109	24987	84.48%	36.21%	-2.23	-2.35	No
Aug-02	632	740	85.41%	0	0	21556	25524	84.45%	36.23%	-0.7	-1.43	No
Sep-02	613	682	89.88%	0	0	21611	25101	86.10%	34.60%	-2.82	-2.71	No



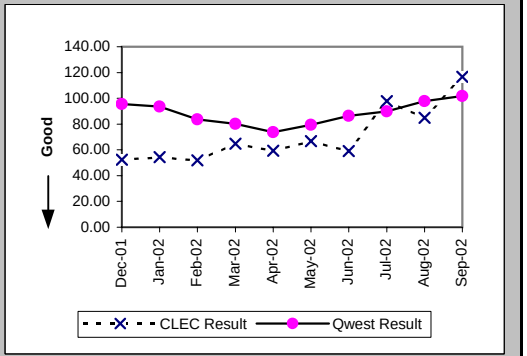
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	629	691	91.03%	0	0	21222	24228	87.59%	32.97%	-2.7	-2.64	No
Jan-02	792	869	91.14%	0	0	21374	24710	86.50%	34.17%	-3.93	-3.39	No
Feb-02	761	834	91.25%	0	0	22327	25285	88.30%	32.14%	-2.6	-2.58	No
Mar-02	684	772	88.60%	0	0	21560	24607	87.62%	32.94%	-0.82	-1.5	No
Apr-02	734	820	89.51%	0	0	22704	25950	87.49%	33.08%	-1.72	-2.05	No
May-02	769	829	92.76%	0	0	23570	26880	87.69%	32.86%	-4.38	-3.66	No
Jun-02	662	733	90.31%	0	0	22889	25971	88.13%	32.34%	-1.8	-2.09	No
Jul-02	632	700	90.29%	0	0	21865	24987	87.51%	33.07%	-2.19	-2.33	No
Aug-02	665	740	89.86%	0	0	22370	25524	87.64%	32.91%	-1.81	-2.1	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

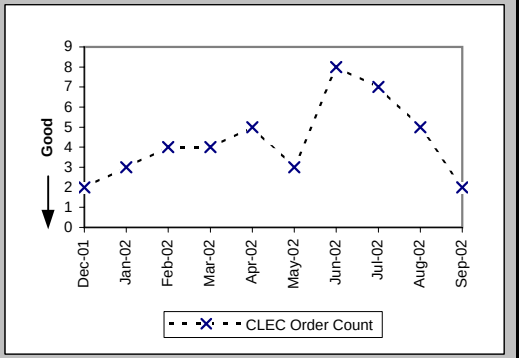
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	472	9	52.44	0	1	188949	1977	95.57	116.94	-1.1	-1.67	No
Jan-02	652	12	54.33	0	1	186464	1994	93.51	114.79	-1.18	-1.72	No
Feb-02	727	14	51.93	0	1	198217	2369	83.67	106.39	-1.11	-1.68	No
Mar-02	907	14	64.79	0	1	215979	2697	80.08	105.15	-0.54	-1.33	No
Apr-02	1128	19	59.37	0	1	240180	3259	73.70	98.19	-0.63	-1.39	No
May-02	1333	20	66.65	0	1	256306	3228	79.40	106.57	-0.53	-1.32	No
Jun-02	1298	22	59.00	0	1	275960	3197	86.32	112.66	-1.13	-1.69	No
Jul-02	1369	14	97.79	0	1	304135	3388	89.77	116.91	0.45	-0.72	No
Aug-02	1527	18	84.83	0	1	330935	3386	97.74	124.81	-0.44	-1.27	No
Sep-02	1401	12	116.75	0	1	327896	3218	101.89	128.36	0.54	-0.67	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

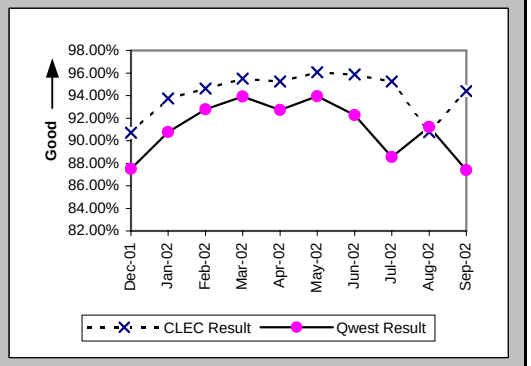
Date	CLEC Order Count
Dec-01	2
Jan-02	3
Feb-02	4
Mar-02	4
Apr-02	5
May-02	3
Jun-02	8
Jul-02	7
Aug-02	5
Sep-02	2



Checklist #14 - Resale - Business Repair

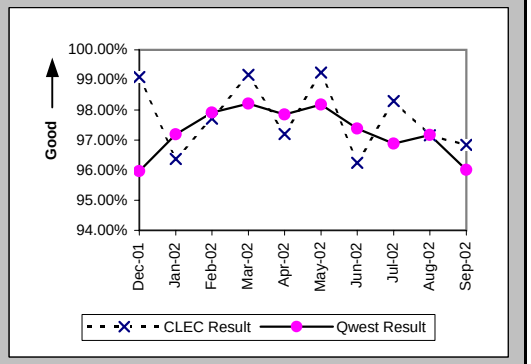
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	78	86	90.70%	81	0	7348	8398	87.50%	33.08%	-0.89	-1.54	No
Jan-02	90	96	93.75%	92	0	7564	8333	90.77%	28.94%	-1	-1.61	No
Feb-02	88	93	94.62%	105	0	6472	6975	92.79%	25.87%	-0.68	-1.41	No
Mar-02	85	89	95.51%	76	0	6999	7453	93.91%	23.92%	-0.63	-1.38	No
Apr-02	100	105	95.24%	90	0	7540	8132	92.72%	25.98%	-0.99	-1.6	No
May-02	98	102	96.08%	86	0	7982	8496	93.95%	23.84%	-0.9	-1.54	No
Jun-02	116	121	95.87%	87	0	7863	8521	92.28%	26.69%	-1.47	-1.89	No
Jul-02	140	147	95.24%	107	0	9819	11087	88.56%	31.83%	-2.53	-2.54	No
Aug-02	128	141	90.78%	90	0	9435	10344	91.21%	28.31%	0.22	-0.87	No
Sep-02	118	125	94.40%	114	0	8719	9977	87.39%	33.20%	-2.35	-2.43	No



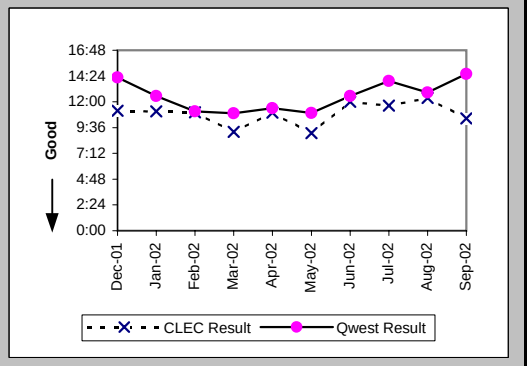
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	110	111	99.10%	81	0	10816	11270	95.97%	19.66%	-1.67	-2.01	No
Jan-02	133	138	96.38%	92	0	11022	11340	97.20%	16.51%	0.61	-0.63	No
Feb-02	128	131	97.71%	105	0	9224	9420	97.92%	14.27%	0.24	-0.86	No
Mar-02	119	120	99.17%	76	0	9737	9914	98.21%	13.24%	-0.78	-1.48	No
Apr-02	139	143	97.20%	90	0	10507	10738	97.85%	14.51%	0.57	-0.65	No
May-02	131	132	99.24%	86	0	11043	11248	98.18%	13.38%	-0.91	-1.55	No
Jun-02	154	160	96.25%	87	0	10738	11027	97.38%	15.98%	0.89	-0.46	No
Jul-02	173	176	98.30%	107	0	12846	13259	96.89%	17.37%	-1.07	-1.65	No
Aug-02	171	176	97.16%	90	0	12147	12501	97.17%	16.59%	0.07	-0.96	No
Sep-02	153	158	96.84%	114	0	11607	12089	96.01%	19.57%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

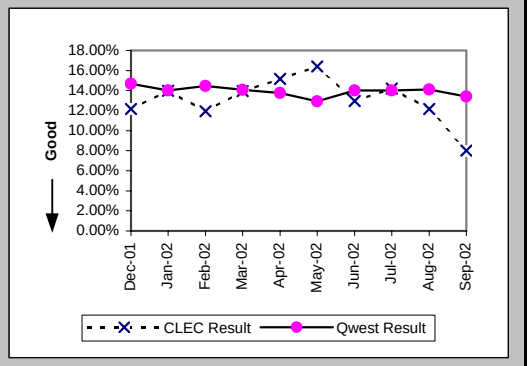
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1239:15	111	11:10	77	0	160740:09	11270	14:16	16:57	-1.92	-2.17	No
Jan-02	1533:03	138	11:07	87	0	142302:20	11340	12:33	26:08	-0.64	-1.39	No
Feb-02	1443:16	131	11:01	102	0	104494:18	9420	11:06	13:39	-0.06	-1.04	No
Mar-02	1105:15	120	9:13	74	0	108314:30	9914	10:56	14:04	-1.33	-1.81	No
Apr-02	1571:19	143	10:59	88	0	122522:57	10738	11:25	14:57	-0.34	-1.2	No
May-02	1202:15	132	9:06	84	0	123280:42	11248	10:58	13:08	-1.61	-1.98	No
Jun-02	1922:09	160	12:01	85	0	138308:20	11027	12:33	15:25	-0.43	-1.26	No
Jul-02	2046:02	176	11:38	100	0	184797:55	13259	13:56	15:16	-2	-2.21	No
Aug-02	2176:25	176	12:22	85	0	160808:57	12501	12:52	15:22	-0.43	-1.26	No
Sep-02	1652:38	158	10:28	110	0	176411:27	12089	14:36	33:24	-1.55	-1.94	No



Checklist #14 - Resale - Business Repair

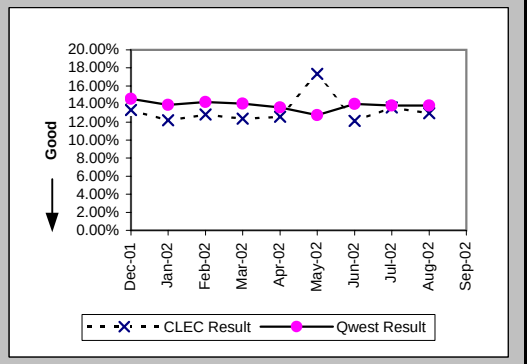
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	115	12.17%	77	0	1713	11678	14.67%	35.38%	-0.75	-1.46	No
Jan-02	20	143	13.99%	87	0	1640	11706	14.01%	34.71%	-0.01	-1	No
Feb-02	16	134	11.94%	102	0	1397	9666	14.45%	35.16%	-0.82	-1.5	No
Mar-02	17	122	13.93%	74	0	1426	10127	14.08%	34.78%	-0.05	-1.03	No
Apr-02	22	145	15.17%	88	0	1510	10989	13.74%	34.43%	0.52	-0.69	No
May-02	22	134	16.42%	84	0	1486	11495	12.93%	33.55%	1.18	-0.28	No
Jun-02	21	162	12.96%	85	0	1582	11287	14.02%	34.72%	-0.38	-1.23	No
Jul-02	26	183	14.21%	100	0	1909	13621	14.02%	34.71%	0.1	-0.94	No
Aug-02	22	181	12.15%	85	0	1815	12854	14.12%	34.82%	-0.75	-1.46	No
Sep-02	13	162	8.02%	110	0	1668	12456	13.39%	34.06%	-1.99	-2.21	No



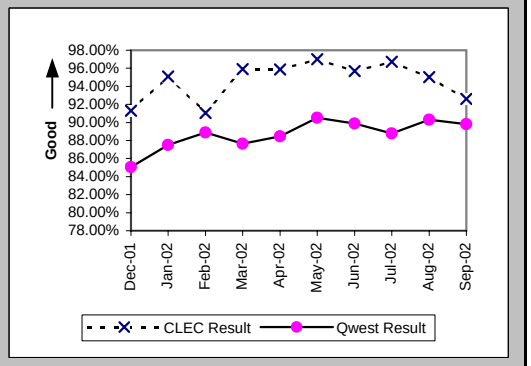
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	105	13.33%	77	0	1469	10071	14.59%	35.30%	-0.36	-1.22	No
Jan-02	16	131	12.21%	87	0	1395	10047	13.88%	34.58%	-0.55	-1.33	No
Feb-02	14	109	12.84%	102	0	1194	8396	14.22%	34.93%	-0.41	-1.25	No
Mar-02	13	105	12.38%	74	0	1255	8928	14.06%	34.76%	-0.49	-1.3	No
Apr-02	16	127	12.60%	88	0	1343	9852	13.63%	34.31%	-0.34	-1.21	No
May-02	22	127	17.32%	84	0	1334	10462	12.75%	33.35%	1.49	-0.09	No
Jun-02	17	140	12.14%	85	0	1439	10269	14.01%	34.71%	-0.63	-1.38	No
Jul-02	23	169	13.61%	100	0	1707	12340	13.83%	34.52%	-0.08	-1.05	No
Aug-02	21	162	12.96%	85	0	1601	11577	13.83%	34.52%	-0.32	-1.19	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

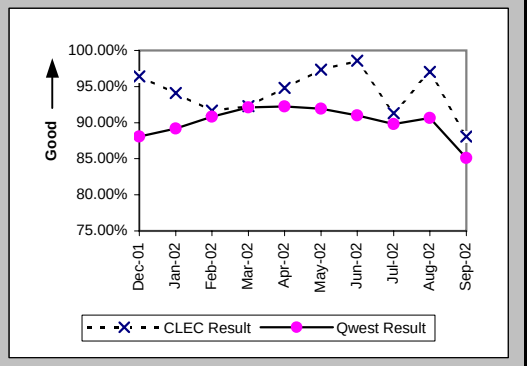
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	115	91.30%	77	0	9931	11678	85.04%	35.67%	-1.87	-2.14	No
Jan-02	136	143	95.10%	87	0	10243	11706	87.50%	33.07%	-2.73	-2.66	No
Feb-02	122	134	91.04%	102	0	8593	9666	88.90%	31.41%	-0.79	-1.48	No
Mar-02	117	122	95.90%	74	0	8877	10127	87.66%	32.89%	-2.75	-2.67	No
Apr-02	139	145	95.86%	88	0	9722	10989	88.47%	31.94%	-2.77	-2.68	No
May-02	130	134	97.01%	84	0	10404	11495	90.51%	29.31%	-2.55	-2.55	No
Jun-02	155	162	95.68%	85	0	10143	11287	89.86%	30.18%	-2.43	-2.48	No
Jul-02	177	183	96.72%	100	0	12094	13621	88.79%	31.55%	-3.38	-3.05	No
Aug-02	172	181	95.03%	85	0	11610	12854	90.32%	29.57%	-2.13	-2.29	No
Sep-02	150	162	92.59%	110	0	11185	12456	89.80%	30.27%	-1.17	-1.71	No



Checklist #14 - Resale - Business Repair

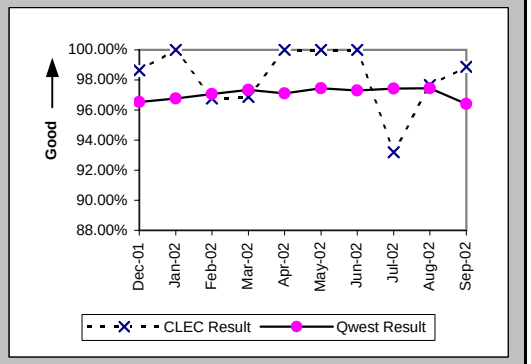
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	54	56	96.43%	30	0	2123	2410	88.09%	32.39%	-1.9	-2.16	No
Jan-02	48	51	94.12%	32	0	2047	2295	89.19%	31.05%	-1.12	-1.68	No
Feb-02	44	48	91.67%	37	0	1859	2047	90.82%	28.88%	-0.2	-1.12	No
Mar-02	36	39	92.31%	40	0	1962	2130	92.11%	26.95%	-0.04	-1.03	No
Apr-02	55	58	94.83%	59	0	2264	2454	92.26%	26.73%	-0.72	-1.44	No
May-02	73	75	97.33%	36	0	2441	2655	91.94%	27.22%	-1.69	-2.03	No
Jun-02	70	71	98.59%	44	0	2736	3006	91.02%	28.59%	-2.21	-2.34	No
Jul-02	63	69	91.30%	50	0	3341	3720	89.81%	30.25%	-0.41	-1.25	No
Aug-02	98	101	97.03%	69	0	3202	3533	90.63%	29.14%	-2.18	-2.32	No
Sep-02	59	67	88.06%	55	0	2832	3327	85.12%	35.59%	-0.67	-1.41	No



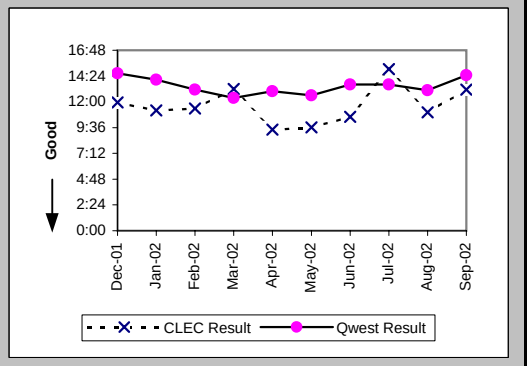
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	72	73	98.63%	30	0	3230	3346	96.53%	18.29%	-0.97	-1.59	No
Jan-02	67	67	100.00%	32	0	3149	3254	96.77%	17.67%	-1.48	-1.9	No
Feb-02	60	62	96.77%	37	0	2783	2867	97.07%	16.86%	0.21	-0.87	No
Mar-02	62	64	96.88%	40	0	2860	2938	97.35%	16.08%	0.3	-0.82	No
Apr-02	79	79	100.00%	59	0	3330	3429	97.11%	16.74%	-1.52	-1.92	No
May-02	102	102	100.00%	36	0	3486	3577	97.46%	15.75%	-1.61	-1.98	No
Jun-02	83	83	100.00%	44	0	3828	3934	97.31%	16.19%	-1.5	-1.91	No
Jul-02	82	88	93.18%	50	0	4466	4584	97.43%	15.84%	2.11	0.29	Yes
Aug-02	125	128	97.66%	69	0	4209	4319	97.45%	15.75%	-0.14	-1.09	No
Sep-02	87	88	98.86%	55	0	3879	4024	96.40%	18.64%	-1.23	-1.75	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

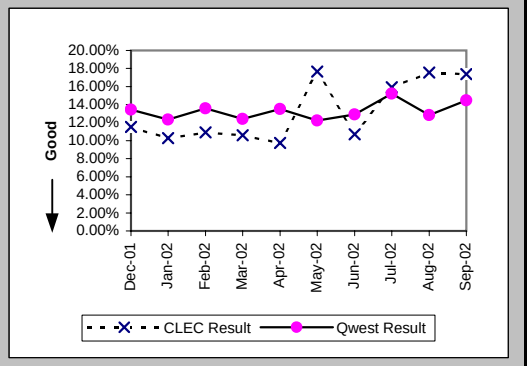
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	872:30	73	11:57	25	0	49019:21	3346	14:39	15:42	-1.45	-1.88	No
Jan-02	750:56	67	11:12	31	0	45751:28	3254	14:04	18:34	-1.24	-1.76	No
Feb-02	705:44	62	11:23	35	0	37686:37	2867	13:09	20:11	-0.68	-1.41	No
Mar-02	843:14	64	13:11	38	0	36261:41	2938	12:21	14:14	0.54	-0.67	No
Apr-02	741:58	79	9:24	56	0	44546:21	3429	12:59	23:13	-1.36	-1.83	No
May-02	981:47	102	9:38	36	0	45096:50	3577	12:36	16:01	-1.85	-2.13	No
Jun-02	879:47	83	10:36	43	0	53581:55	3934	13:37	14:08	-1.93	-2.17	No
Jul-02	1322:49	88	15:02	50	0	62314:38	4584	13:36	13:44	0.97	-0.41	No
Aug-02	1409:49	128	11:01	66	0	56507:46	4319	13:05	13:25	-1.72	-2.05	No
Sep-02	1156:52	88	13:09	51	0	58285:23	4024	14:29	16:01	-0.78	-1.47	No



Checklist #14 - Resale - Business Repair

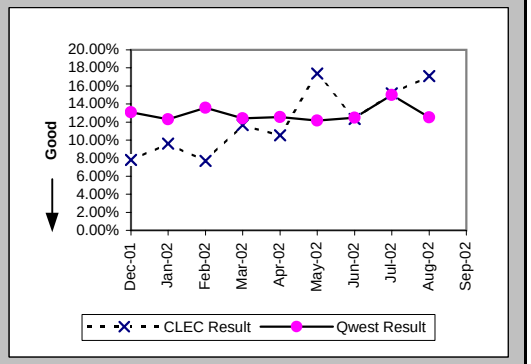
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	78	11.54%	25	0	459	3415	13.44%	34.11%	-0.49	-1.3	No
Jan-02	7	68	10.29%	31	0	408	3302	12.36%	32.91%	-0.51	-1.31	No
Feb-02	7	64	10.94%	35	0	396	2913	13.59%	34.27%	-0.61	-1.37	No
Mar-02	7	66	10.61%	38	0	372	2998	12.41%	32.97%	-0.44	-1.27	No
Apr-02	8	82	9.76%	56	0	469	3473	13.50%	34.18%	-0.98	-1.6	No
May-02	18	102	17.65%	36	0	445	3635	12.24%	32.78%	1.58	-0.04	No
Jun-02	9	84	10.71%	43	0	516	3998	12.91%	33.53%	-0.59	-1.36	No
Jul-02	14	88	15.91%	50	0	712	4683	15.20%	35.91%	0.21	-0.87	No
Aug-02	23	131	17.56%	66	0	562	4384	12.82%	33.43%	1.55	-0.06	No
Sep-02	16	92	17.39%	51	0	592	4096	14.45%	35.16%	0.8	-0.51	No



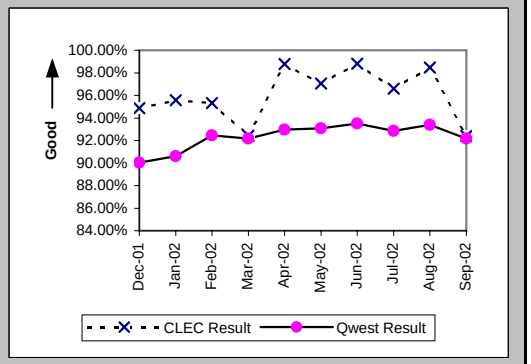
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	64	7.81%	25	0	372	2844	13.08%	33.72%	-1.24	-1.75	No
Jan-02	5	52	9.62%	31	0	335	2723	12.30%	32.85%	-0.58	-1.36	No
Feb-02	4	52	7.69%	35	0	335	2467	13.58%	34.26%	-1.23	-1.75	No
Mar-02	7	60	11.67%	38	0	325	2616	12.42%	32.99%	-0.18	-1.11	No
Apr-02	8	76	10.53%	56	0	382	3042	12.56%	33.14%	-0.53	-1.32	No
May-02	16	92	17.39%	36	0	390	3209	12.15%	32.67%	1.46	-0.11	No
Jun-02	9	73	12.33%	43	0	441	3528	12.50%	33.07%	-0.04	-1.03	No
Jul-02	12	79	15.19%	50	0	619	4127	15.00%	35.71%	0.08	-0.95	No
Aug-02	20	117	17.09%	66	0	486	3879	12.53%	33.10%	1.43	-0.13	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

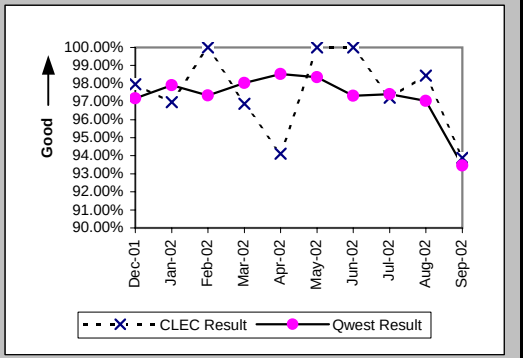
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	78	94.87%	25	0	3075	3415	90.04%	29.94%	-1.41	-1.86	No
Jan-02	65	68	95.59%	31	0	2992	3302	90.61%	29.17%	-1.39	-1.85	No
Feb-02	61	64	95.31%	35	0	2693	2913	92.45%	26.42%	-0.86	-1.52	No
Mar-02	61	66	92.42%	38	0	2763	2998	92.16%	26.88%	-0.08	-1.05	No
Apr-02	81	82	98.78%	56	0	3229	3473	92.97%	25.56%	-2.03	-2.24	No
May-02	99	102	97.06%	36	0	3383	3635	93.07%	25.40%	-1.57	-1.95	No
Jun-02	83	84	98.81%	43	0	3738	3998	93.50%	24.66%	-1.95	-2.19	No
Jul-02	85	88	96.59%	50	0	4348	4683	92.85%	25.77%	-1.35	-1.82	No
Aug-02	129	131	98.47%	66	0	4094	4384	93.39%	24.85%	-2.31	-2.4	No
Sep-02	85	92	92.39%	51	0	3775	4096	92.16%	26.88%	-0.08	-1.05	No



Checklist #14 - Resale - Business Repair

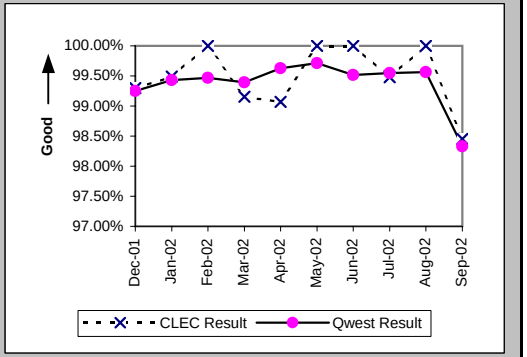
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	49	97.96%	79	0	3319	3415	97.19%	16.53%	-0.32	-1.2	No
Jan-02	64	66	96.97%	101	0	3710	3789	97.92%	14.29%	0.57	-0.65	No
Feb-02	63	63	100.00%	101	0	3221	3309	97.34%	16.09%	-1.3	-1.79	No
Mar-02	62	64	96.88%	91	0	3435	3504	98.03%	13.89%	0.68	-0.59	No
Apr-02	48	51	94.12%	85	0	2951	2995	98.53%	12.03%	2	0.22	Yes
May-02	57	57	100.00%	43	0	2989	3039	98.35%	12.72%	-0.97	-1.59	No
Jun-02	54	54	100.00%	75	0	2652	2725	97.32%	16.15%	-1.21	-1.73	No
Jul-02	70	72	97.22%	82	0	3155	3239	97.41%	15.89%	0.17	-0.89	No
Aug-02	63	64	98.44%	87	0	2658	2739	97.04%	16.94%	-0.65	-1.4	No
Sep-02	46	49	93.88%	82	0	2374	2540	93.46%	24.72%	-0.12	-1.07	No



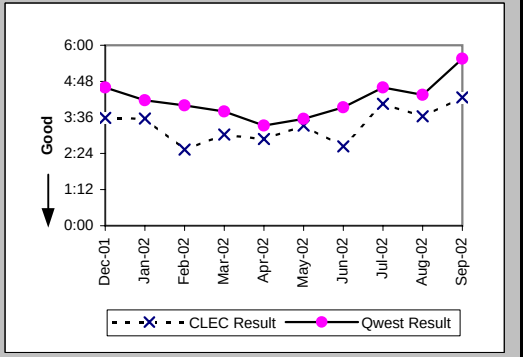
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	141	142	99.30%	79	0	6752	6803	99.25%	8.63%	-0.06	-1.04	No
Jan-02	194	195	99.49%	101	0	8018	8064	99.43%	7.53%	-0.11	-1.06	No
Feb-02	205	205	100.00%	101	0	7109	7147	99.47%	7.27%	-1.03	-1.63	No
Mar-02	235	237	99.16%	91	0	7717	7764	99.39%	7.76%	0.51	-0.69	No
Apr-02	213	215	99.07%	85	0	7181	7208	99.63%	6.11%	1.16	-0.3	No
May-02	188	188	100.00%	43	0	6955	6975	99.71%	5.35%	-0.73	-1.44	No
Jun-02	197	197	100.00%	75	0	5987	6016	99.52%	6.93%	-0.96	-1.58	No
Jul-02	191	192	99.48%	82	0	6604	6634	99.55%	6.71%	0.22	-0.87	No
Aug-02	178	178	100.00%	87	0	5701	5726	99.56%	6.59%	-0.87	-1.53	No
Sep-02	127	129	98.45%	82	0	5122	5209	98.33%	12.82%	-0.1	-1.06	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

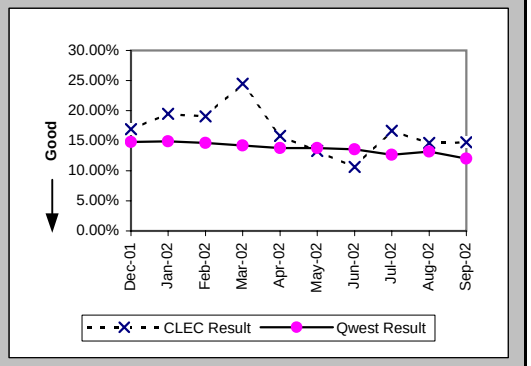
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	508:10	142	3:35	79	0	31252:36	6803	4:36	16:11	-0.74	-1.45	No
Jan-02	696:37	195	3:34	101	0	33642:58	8064	4:10	11:35	-0.71	-1.43	No
Feb-02	520:14	205	2:32	101	0	28576:45	7147	4:00	8:42	-2.37	-2.44	No
Mar-02	719:04	237	3:02	91	0	29464:15	7764	3:48	9:00	-1.28	-1.78	No
Apr-02	620:33	215	2:53	85	0	23973:46	7208	3:20	6:57	-0.91	-1.56	No
May-02	627:12	188	3:20	43	0	24713:13	6975	3:33	7:36	-0.37	-1.22	No
Jun-02	517:22	197	2:38	75	0	23635:50	6016	3:56	8:12	-2.19	-2.33	No
Jul-02	776:14	192	4:03	82	0	30564:05	6634	4:36	8:55	-0.86	-1.53	No
Aug-02	648:02	178	3:38	87	0	24928:01	5726	4:21	8:37	-1.09	-1.66	No
Sep-02	551:18	129	4:16	82	0	28877:06	5209	5:33	11:14	-1.27	-1.77	No



Checklist #14 - Resale - Business Repair

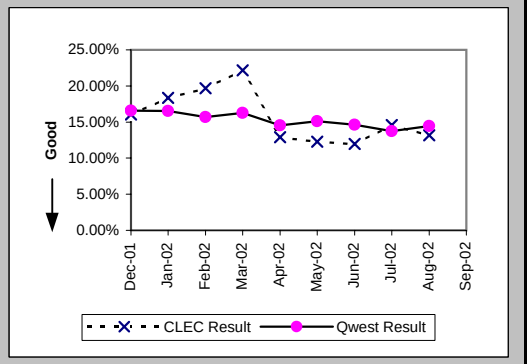
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	142	16.90%	79	0	1007	6803	14.80%	35.51%	0.71	-0.57	No
Jan-02	38	195	19.49%	101	0	1200	8065	14.88%	35.59%	1.74	0.06	Yes
Feb-02	39	205	19.02%	101	0	1044	7147	14.61%	35.32%	1.72	0.04	Yes
Mar-02	58	237	24.47%	91	0	1103	7764	14.21%	34.91%	4.12	1.5	Yes
Apr-02	34	215	15.81%	85	0	994	7208	13.79%	34.48%	0.85	-0.48	No
May-02	25	188	13.30%	43	0	962	6975	13.79%	34.48%	-0.19	-1.12	No
Jun-02	21	197	10.66%	75	0	817	6020	13.57%	34.25%	-1.17	-1.71	No
Jul-02	32	192	16.67%	82	0	841	6634	12.68%	33.27%	1.59	-0.03	No
Aug-02	26	178	14.61%	87	0	756	5726	13.20%	33.85%	0.56	-0.66	No
Sep-02	19	129	14.73%	82	0	625	5209	12.00%	32.49%	0.94	-0.43	No



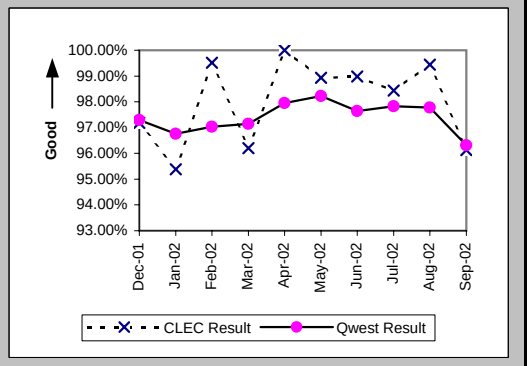
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	81	16.05%	79	0	590	3558	16.58%	37.19%	-0.13	-1.08	No
Jan-02	20	109	18.35%	101	0	711	4296	16.55%	37.16%	0.52	-0.69	No
Feb-02	24	122	19.67%	101	0	590	3764	15.67%	36.36%	1.18	-0.28	No
Mar-02	33	149	22.15%	91	0	673	4134	16.28%	36.92%	1.84	0.12	Yes
Apr-02	16	124	12.90%	85	0	542	3729	14.53%	35.25%	-0.51	-1.31	No
May-02	13	106	12.26%	43	0	589	3898	15.11%	35.81%	-0.81	-1.49	No
Jun-02	14	117	11.97%	75	0	487	3329	14.63%	35.34%	-0.8	-1.49	No
Jul-02	15	103	14.56%	82	0	494	3592	13.75%	34.44%	0.26	-0.84	No
Aug-02	12	91	13.19%	87	0	446	3083	14.47%	35.18%	-0.34	-1.21	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

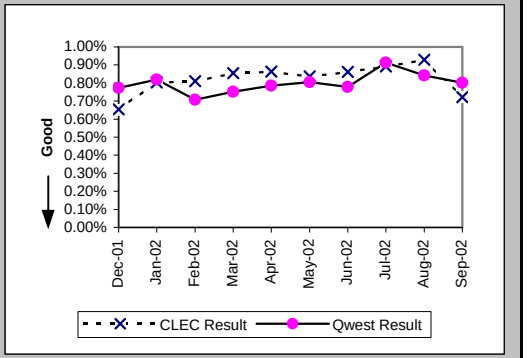
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	138	142	97.18%	79	0	6619	6803	97.30%	16.22%	0.15	-0.91	No
Jan-02	186	195	95.38%	101	0	7804	8065	96.76%	17.70%	1.06	-0.36	No
Feb-02	204	205	99.51%	101	0	6935	7147	97.03%	16.97%	-2.06	-2.25	No
Mar-02	228	237	96.20%	91	0	7542	7764	97.14%	16.67%	0.86	-0.48	No
Apr-02	215	215	100.00%	85	0	7060	7208	97.95%	14.18%	-2.09	-2.27	No
May-02	186	188	98.94%	43	0	6851	6975	98.22%	13.21%	-0.73	-1.44	No
Jun-02	195	197	98.98%	75	0	5878	6020	97.64%	15.18%	-1.22	-1.74	No
Jul-02	189	192	98.44%	82	0	6490	6634	97.83%	14.57%	-0.57	-1.35	No
Aug-02	177	178	99.44%	87	0	5599	5726	97.78%	14.73%	-1.48	-1.9	No
Sep-02	124	129	96.12%	82	0	5017	5209	96.31%	18.84%	0.17	-0.9	No



Checklist #14 - Resale - Business Repair

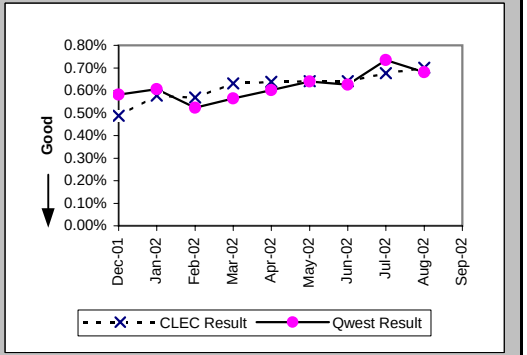
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	335	51184	0.65%	181	0	21896	2830721	0.77%	8.76%	-3.05	-2.85	No
Jan-02	406	50576	0.80%	219	0	23073	2817331	0.82%	9.01%	-0.4	-1.24	No
Feb-02	403	49725	0.81%	238	0	19726	2791474	0.71%	8.38%	2.74	0.67	Yes
Mar-02	425	49736	0.85%	203	0	20889	2779438	0.75%	8.64%	2.64	0.6	Yes
Apr-02	442	51231	0.86%	229	0	21670	2760738	0.78%	8.82%	1.98	0.2	Yes
May-02	424	50676	0.84%	163	0	22105	2746633	0.80%	8.93%	0.8	-0.52	No
Jun-02	443	51418	0.86%	203	0	21305	2735697	0.78%	8.79%	2.12	0.29	Yes
Jul-02	463	51871	0.89%	232	0	24938	2729638	0.91%	9.51%	-0.5	-1.3	No
Aug-02	490	52762	0.93%	238	0	22964	2724119	0.84%	9.14%	2.13	0.3	Yes
Sep-02	383	53102	0.72%	243	0	21761	2716577	0.80%	8.91%	-2.04	-2.24	No



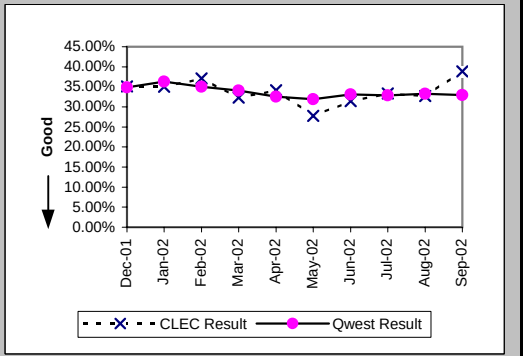
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	250	51184	0.49%	181	0	16473	2830721	0.58%	7.61%	-2.76	-2.68	No
Jan-02	292	50576	0.58%	219	0	17066	2817331	0.61%	7.76%	-0.82	-1.5	No
Feb-02	283	49725	0.57%	238	0	14627	2791474	0.52%	7.22%	1.38	-0.16	No
Mar-02	314	49736	0.63%	203	0	15678	2779438	0.56%	7.49%	1.99	0.21	Yes
Apr-02	327	51231	0.64%	229	0	16623	2760738	0.60%	7.74%	1.05	-0.36	No
May-02	325	50676	0.64%	163	0	17569	2746633	0.64%	7.97%	0.05	-0.97	No
Jun-02	330	51418	0.64%	203	0	17126	2735697	0.63%	7.89%	0.45	-0.73	No
Jul-02	351	51871	0.68%	232	0	20059	2729638	0.73%	8.54%	-1.54	-1.93	No
Aug-02	370	52762	0.70%	238	0	18539	2724119	0.68%	8.22%	0.57	-0.65	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

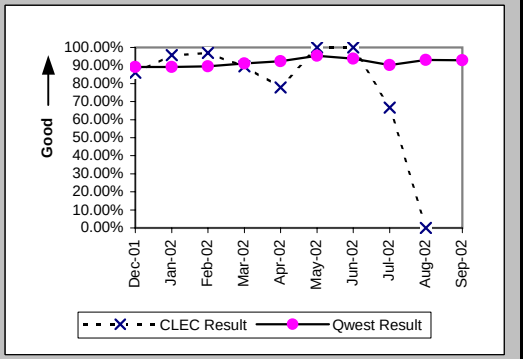
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	181	516	35.08%	0	0	11729	33625	34.88%	47.66%	0.09	-0.94	No
Jan-02	219	625	35.04%	0	0	13131	36204	36.27%	48.08%	-0.63	-1.39	No
Feb-02	238	641	37.13%	0	0	10631	30357	35.02%	47.70%	1.11	-0.33	No
Mar-02	203	628	32.32%	0	0	10807	31696	34.10%	47.40%	-0.93	-1.56	No
Apr-02	229	671	34.13%	0	0	10442	32112	32.52%	46.84%	0.88	-0.46	No
May-02	163	587	27.77%	0	0	10350	32455	31.89%	46.61%	-2.12	-2.29	No
Jun-02	203	646	31.42%	0	0	10539	31844	33.10%	47.06%	-0.89	-1.54	No
Jul-02	232	695	33.38%	0	0	12206	37144	32.86%	46.97%	0.29	-0.82	No
Aug-02	238	728	32.69%	0	0	11443	34407	33.26%	47.11%	-0.32	-1.19	No
Sep-02	243	626	38.82%	0	0	10710	32471	32.98%	47.02%	3.08	0.87	Yes



Checklist #14 - Resale - Centrex Installation

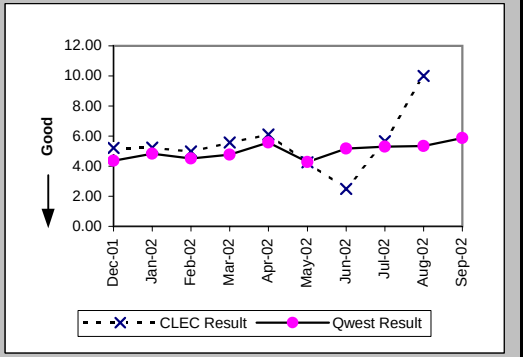
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	50	86.00%	0	1	449	503	89.26%	30.96%	0.71	-0.57	No
Jan-02	45	47	95.74%	0	1	699	784	89.16%	31.09%	-1.41	-1.86	No
Feb-02	32	33	96.97%	1	1	568	634	89.59%	30.54%	-1.35	-1.82	No
Mar-02	17	19	89.47%	0	0	622	682	91.20%	28.33%	0.31	-0.81	No
Apr-02	7	9	77.78%	0	0	595	644	92.39%	26.51%	1.37	-0.17	No
May-02	4	4	100.00%	0	0	773	811	95.31%	21.13%	-0.44	-1.27	No
Jun-02	2	2	100.00%	0	0	576	614	93.81%	24.10%	-0.36	-1.22	No
Jul-02	2	3	66.67%	0	0	671	743	90.31%	29.58%	1.06	-0.36	No
Aug-02	0	1	0.00%	0	0	1330	1428	93.14%	25.28%	1.83	0.11	Yes
Sep-02						1190	1282	92.82%	25.81%			



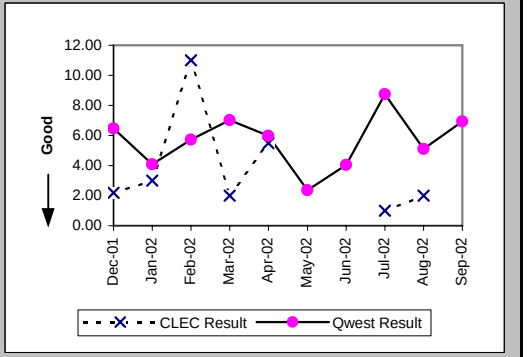
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	261	50	5.22	0	1	2186	500	4.37	5.53	1.06	-0.36	No
Jan-02	246	47	5.23	0	1	3814	790	4.83	8.34	0.44	-0.73	No
Feb-02	169	34	4.97	0	1	2900	641	4.52	4.77	0.77	-0.53	No
Mar-02	106	19	5.58	0	0	3288	691	4.76	7.09	0.81	-0.51	No
Apr-02	55	9	6.11	0	0	3621	650	5.57	8.94	0.43	-0.74	No
May-02	17	4	4.25	0	0	3455	808	4.28	5.64	-0.01	-1.01	No
Jun-02	5	2	2.50	0	0	3202	618	5.18	6.49	-0.58	-1.35	No
Jul-02	17	3	5.67	0	0	3992	753	5.30	7.94	0.69	-0.58	No
Aug-02	10	1	10.00	0	0	7604	1426	5.33	6.00	1.13	-0.32	No
Sep-02						7576	1290	5.87	6.62			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

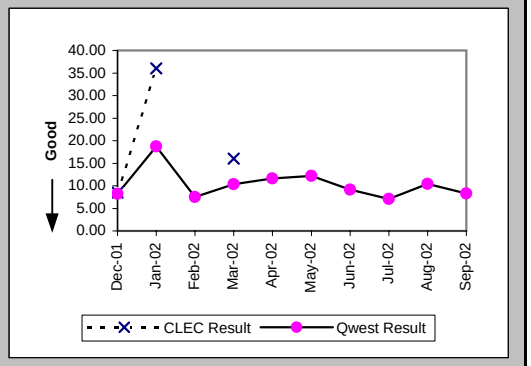
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	5	2.20	0	0	181	28	6.46	10.42	-0.84	-1.51	No
Jan-02	3	1	3.00	0	1	225	55	4.09	6.89	-0.16	-1.1	No
Feb-02	11	1	11.00	1	0	126	22	5.73	8.63	1.17	-0.29	No
Mar-02	2	1	2.00	0	0	295	42	7.02	16.57	-0.3	-1.18	No
Apr-02	11	2	5.50	0	0	197	33	5.97	8.99	-0.07	-1.04	No
May-02						52	22	2.36	1.81			
Jun-02						81	20	4.05	3.65			
Jul-02	1	1	1.00	0	0	315	36	8.75	20.91	-0.37	-1.22	No
Aug-02	2	1	2.00	0	0	373	73	5.11	7.47	-0.41	-1.25	No
Sep-02						493	71	6.94	10.87			



Checklist #14 - Resale - Centrex Installation

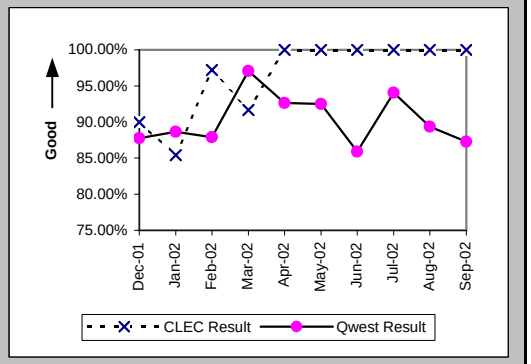
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	2	8.50	0	0	238	29	8.21	8.85	0.18	-0.89	No
Jan-02	36	1	36.00	0	0	637	34	18.74	22.12	0.74	-0.55	No
Feb-02						345	46	7.50	5.12			
Mar-02	16	1	16.00	0	0	187	18	10.39	8.75	0.4	-0.75	No
Apr-02						209	18	11.61	12.05			
May-02						207	17	12.18	9.72			
Jun-02						174	19	9.16	14.30			
Jul-02						276	39	7.08	4.66			
Aug-02						293	28	10.46	13.46			
Sep-02						182	22	8.27	12.13			



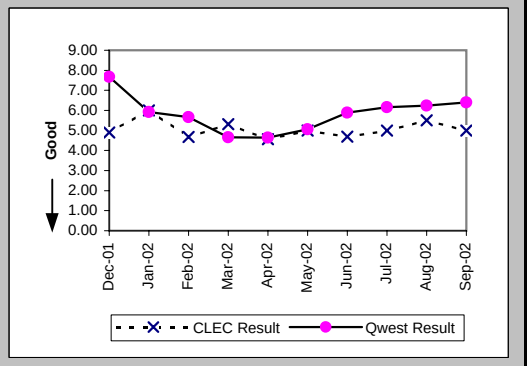
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	50	90.00%	0	0	79	90	87.78%	32.75%	-0.38	-1.23	No
Jan-02	41	48	85.42%	0	2	78	88	88.64%	31.74%	0.53	-0.68	No
Feb-02	35	36	97.22%	0	0	80	91	87.91%	32.60%	-1.45	-1.88	No
Mar-02	22	24	91.67%	1	0	99	102	97.06%	16.90%	1.08	-0.34	No
Apr-02	16	16	100.00%	0	0	88	95	92.63%	26.13%	-1.04	-1.63	No
May-02	3	3	100.00%	0	0	99	107	92.52%	26.30%	-0.49	-1.3	No
Jun-02	13	13	100.00%	0	0	67	78	85.90%	34.80%	-1.35	-1.82	No
Jul-02	8	8	100.00%	0	0	111	118	94.07%	23.62%	-0.69	-1.42	No
Aug-02	4	4	100.00%	0	0	126	141	89.36%	30.83%	-0.68	-1.41	No
Sep-02	3	3	100.00%	0	0	96	110	87.27%	33.33%	-0.65	-1.4	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

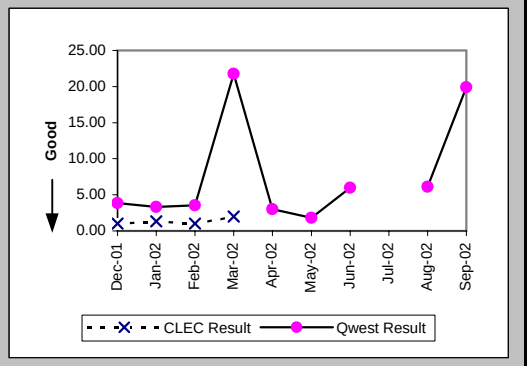
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	245	50	4.90	0	0	714	93	7.68	11.03	-1.44	-1.87	No
Jan-02	288	48	6.00	0	2	527	89	5.92	12.03	0.04	-0.97	No
Feb-02	168	36	4.67	0	0	516	91	5.67	4.86	-1.05	-1.64	No
Mar-02	133	25	5.32	0	0	485	104	4.66	8.83	0.78	-0.52	No
Apr-02	73	16	4.56	0	0	445	96	4.64	5.03	-0.05	-1.03	No
May-02	15	3	5.00	0	0	546	108	5.06	6.60	-0.01	-1.01	No
Jun-02	61	13	4.69	0	0	495	84	5.89	5.87	-0.69	-1.42	No
Jul-02	40	8	5.00	0	0	733	119	6.16	7.86	-0.4	-1.25	No
Aug-02	22	4	5.50	0	0	893	143	6.24	6.05	-0.24	-1.15	No
Sep-02	15	3	5.00	0	0	710	111	6.40	14.04	-0.17	-1.1	No



Checklist #14 - Resale - Centrex Installation

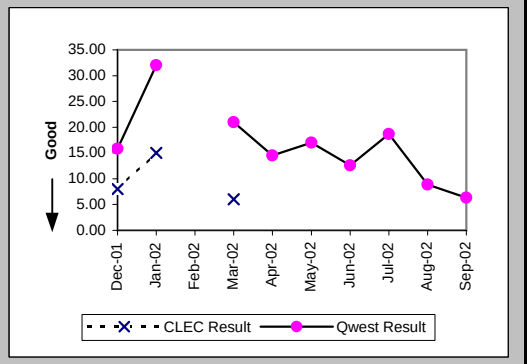
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	27	7	3.86	4.78	-0.56	-1.34	No
Jan-02	4	3	1.33	0	0	20	6	3.33	3.01	-0.94	-1.57	No
Feb-02	1	1	1.00	0	0	39	11	3.55	3.21	-0.76	-1.46	No
Mar-02	2	1	2.00	1	0	87	4	21.75	41.50	-0.43	-1.26	No
Apr-02						15	5	3.00	2.00			
May-02						9	5	1.80	0.84			
Jun-02						36	6	6.00	4.34			
Jul-02												
Aug-02						49	8	6.12	7.90			
Sep-02						219	11	19.91	41.28			



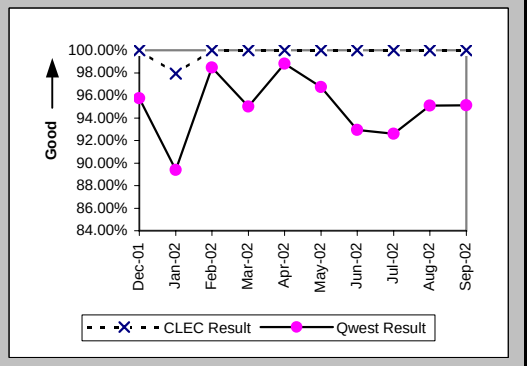
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	4	8.00	0	0	79	5	15.80	30.87	-0.38	-1.23	No
Jan-02	60	4	15.00	0	0	128	4	32.00	23.45	-1.03	-1.62	No
Feb-02												
Mar-02	6	1	6.00	0	0	21	1	21.00				
Apr-02						29	2	14.50	13.44			
May-02						34	2	17.00	8.49			
Jun-02						63	5	12.60	11.01			
Jul-02						131	7	18.71	18.64			
Aug-02						62	7	8.86	6.82			
Sep-02						19	3	6.33	4.73			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

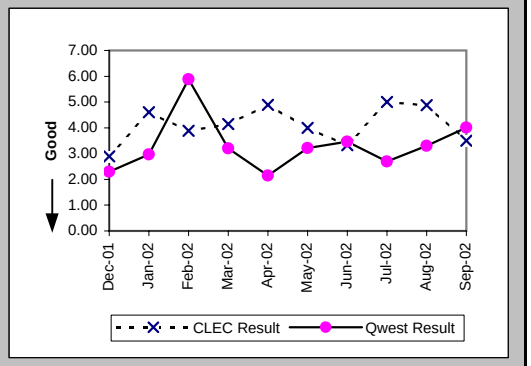
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	62	62	100.00%	0	2	45	47	95.74%	20.18%	-1.09	-1.66	No
Jan-02	47	48	97.92%	0	1	59	66	89.39%	30.79%	-1.46	-1.89	No
Feb-02	26	26	100.00%	0	2	64	65	98.46%	12.31%	-0.54	-1.33	No
Mar-02	14	14	100.00%	0	2	38	40	95.00%	21.79%	-0.74	-1.45	No
Apr-02	9	9	100.00%	0	1	83	84	98.81%	10.85%	-0.31	-1.19	No
May-02	6	6	100.00%	0	0	119	123	96.75%	17.74%	-0.44	-1.27	No
Jun-02	3	3	100.00%	0	0	79	85	92.94%	25.61%	-0.47	-1.29	No
Jul-02	2	2	100.00%	0	0	50	54	92.59%	26.19%	-0.39	-1.24	No
Aug-02	8	8	100.00%	0	0	97	102	95.10%	21.59%	-0.62	-1.38	No
Sep-02	4	4	100.00%	0	0	78	82	95.12%	21.54%	-0.44	-1.27	No



Checklist #14 - Resale - Centrex Installation

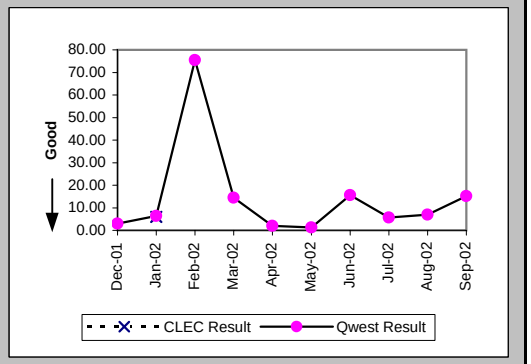
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	179	62	2.89	0	2	103	45	2.29	2.13	1.41	-0.14	No
Jan-02	216	47	4.60	1	1	190	64	2.97	4.50	0.97	-0.41	No
Feb-02	101	26	3.88	0	2	382	65	5.88	17.62	-0.49	-1.3	No
Mar-02	58	14	4.14	0	2	128	40	3.20	4.55	0.62	-0.62	No
Apr-02	44	9	4.89	0	1	181	84	2.15	1.65	3.72	1.26	Yes
May-02	20	5	4.00	1	0	396	123	3.22	1.36	1.3	-0.21	No
Jun-02	10	3	3.33	0	0	291	84	3.46	5.95	-0.04	-1.02	No
Jul-02	10	2	5.00	0	0	140	52	2.69	2.84	1.23	-0.25	No
Aug-02	39	8	4.88	0	0	327	99	3.30	3.75	1.01	-0.39	No
Sep-02	14	4	3.50	0	0	341	85	4.01	4.69	-0.21	-1.13	No



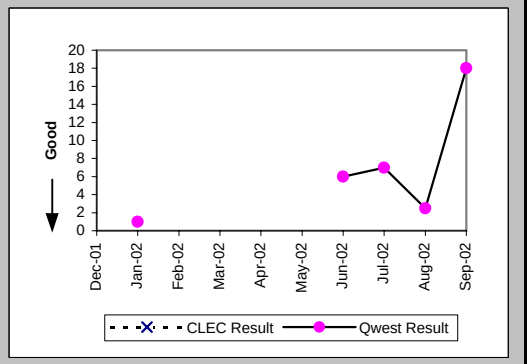
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	2.83			
Jan-02	6	1	6.00	0	0	57	9	6.33	9.23	-0.03	-1.02	No
Feb-02						151	2	75.50	89.80			
Mar-02						29	2	14.50	16.26			
Apr-02						2	1	2.00				
May-02						4	3	1.33	0.58			
Jun-02						78	5	15.60	18.99			
Jul-02						17	3	5.67	8.08			
Aug-02						21	3	7.00	8.72			
Sep-02						91	6	15.17	24.57			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

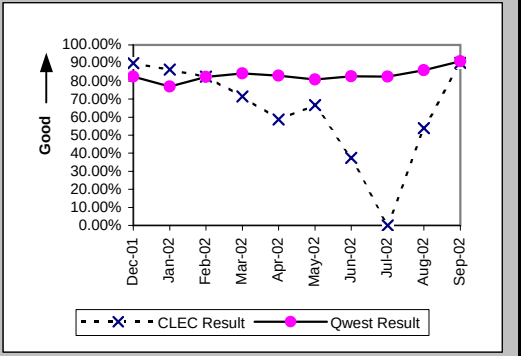
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02						7	1	7.00				
Aug-02						5	2	2.50	2.12			
Sep-02						18	1	18.00				



Checklist #14 - Resale - Centrex Installation

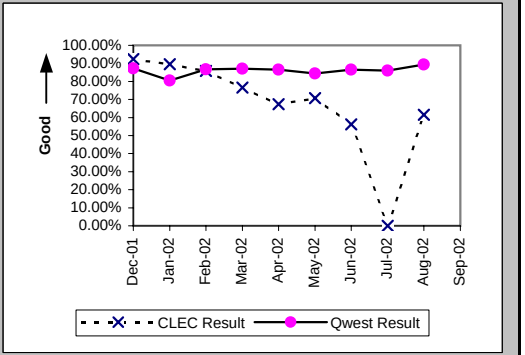
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	141	157	89.81%	0	0	707	858	82.40%	38.08%	-2.24	-2.36	No
Jan-02	132	153	86.27%	0	0	617	801	77.03%	42.06%	-2.49	-2.51	No
Feb-02	99	120	82.50%	0	0	723	878	82.35%	38.13%	-0.04	-1.03	No
Mar-02	55	77	71.43%	0	0	690	820	84.15%	36.52%	2.67	0.63	Yes
Apr-02	27	46	58.70%	0	0	693	835	82.99%	37.57%	3.74	1.28	Yes
May-02	16	24	66.67%	0	0	761	941	80.87%	39.33%	1.64	0	No
Jun-02	6	16	37.50%	0	0	763	923	82.67%	37.85%	3.95	1.4	Yes
Jul-02	0	16	0.00%	0	0	711	862	82.48%	38.01%	7.16	3.35	Yes
Aug-02	7	13	53.85%	0	0	1125	1307	86.08%	34.62%	2.77	0.68	Yes
Sep-02	9	10	90.00%	0	0	1447	1591	90.95%	28.69%	0.18	-0.89	No



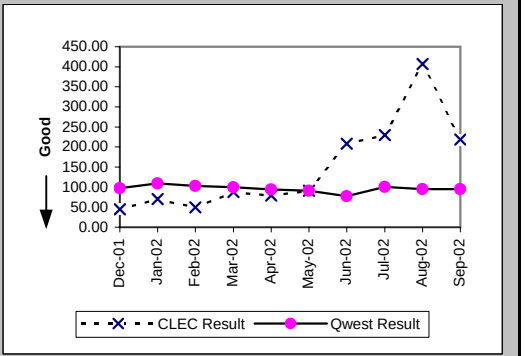
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	145	157	92.36%	0	0	748	858	87.18%	33.43%	-1.78	-2.08	No
Jan-02	137	153	89.54%	0	0	645	801	80.52%	39.60%	-2.58	-2.57	No
Feb-02	103	120	85.83%	0	0	762	878	86.79%	33.86%	0.31	-0.81	No
Mar-02	59	77	76.62%	0	0	714	820	87.07%	33.55%	2.38	0.45	Yes
Apr-02	31	46	67.39%	0	0	723	835	86.59%	34.08%	3.23	0.96	Yes
May-02	17	24	70.83%	0	0	795	941	84.48%	36.21%	1.69	0.02	Yes
Jun-02	9	16	56.25%	0	0	798	923	86.46%	34.22%	2.91	0.77	Yes
Jul-02	0	16	0.00%	0	0	742	862	86.08%	34.62%	7.63	3.64	Yes
Aug-02	8	13	61.54%	0	0	1168	1307	89.37%	30.83%	2.61	0.58	Yes
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

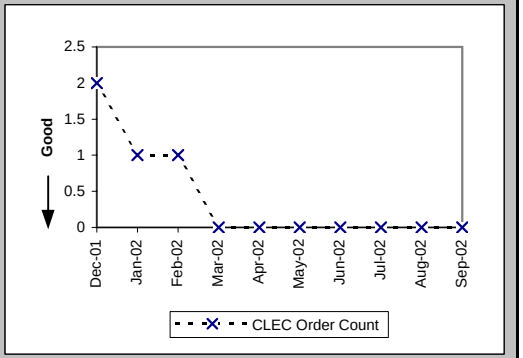
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	313	7	44.71	0	0	7115	73	97.47	72.70	-1.83	-2.11	No
Jan-02	353	5	70.60	0	0	7863	72	109.21	78.93	-1.06	-1.64	No
Feb-02	445	9	49.44	0	0	8663	84	103.13	89.41	-1.71	-2.04	No
Mar-02	528	6	88.00	0	0	9564	96	99.62	95.21	-0.29	-1.18	No
Apr-02	473	6	78.83	0	0	11447	122	93.83	96.94	-0.37	-1.22	No
May-02	454	5	90.80	0	0	10764	118	91.22	98.15	-0.01	-1.01	No
Jun-02	416	2	208.00	0	0	10507	136	77.26	99.37	1.56	-0.05	No
Jul-02	460	2	230.00	0	0	11501	114	100.89	109.66	1.44	-0.12	No
Aug-02	407	1	407.00	0	0	18304	193	94.84	108.96	2.58	0.57	Yes
Sep-02	437	2	218.50	0	0	18945	200	94.72	117.50	1.33	-0.19	No



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

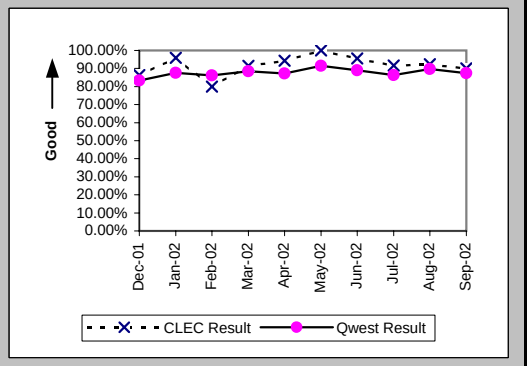
Date	CLEC Order Count
Dec-01	2
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	0



Checklist #14 - Resale - Centrex Repair

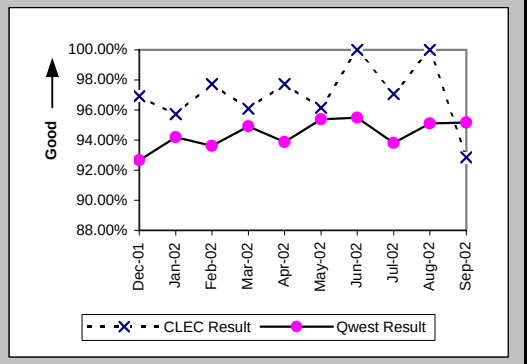
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38	44	86.36%	47	0	352	422	83.41%	37.20%	-0.5	-1.3	No
Jan-02	47	49	95.92%	42	0	424	484	87.60%	32.95%	-1.68	-2.02	No
Feb-02	28	35	80.00%	47	0	367	426	86.15%	34.54%	0.98	-0.4	No
Mar-02	32	35	91.43%	34	0	371	419	88.54%	31.85%	-0.51	-1.31	No
Apr-02	33	35	94.29%	23	0	383	439	87.24%	33.36%	-1.2	-1.73	No
May-02	17	17	100.00%	17	0	404	442	91.40%	28.03%	-1.24	-1.75	No
Jun-02	22	23	95.65%	11	0	363	408	88.97%	31.33%	-1	-1.61	No
Jul-02	22	24	91.67%	19	0	422	489	86.30%	34.39%	-0.75	-1.45	No
Aug-02	12	13	92.31%	5	0	453	505	89.70%	30.39%	-0.31	-1.19	No
Sep-02	9	10	90.00%	6	0	386	442	87.33%	33.26%	-0.25	-1.15	No



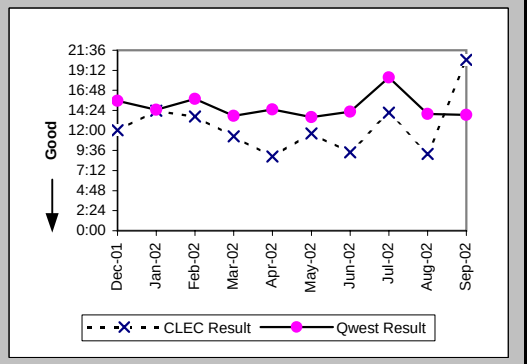
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63	65	96.92%	47	0	517	558	92.65%	26.09%	-1.25	-1.76	No
Jan-02	67	70	95.71%	42	0	583	619	94.18%	23.40%	-0.52	-1.32	No
Feb-02	43	44	97.73%	47	0	498	532	93.61%	24.46%	-1.07	-1.65	No
Mar-02	49	51	96.08%	34	0	503	530	94.91%	21.99%	-0.36	-1.22	No
Apr-02	43	44	97.73%	23	0	537	572	93.88%	23.97%	-1.03	-1.62	No
May-02	25	26	96.15%	17	0	558	585	95.38%	20.98%	-0.18	-1.11	No
Jun-02	24	24	100.00%	11	0	530	555	95.50%	20.74%	-1.04	-1.63	No
Jul-02	33	34	97.06%	19	0	576	614	93.81%	24.10%	-0.77	-1.47	No
Aug-02	15	15	100.00%	5	0	623	655	95.11%	21.56%	-0.87	-1.53	No
Sep-02	13	14	92.86%	6	0	532	559	95.17%	21.44%	0.43	-0.74	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

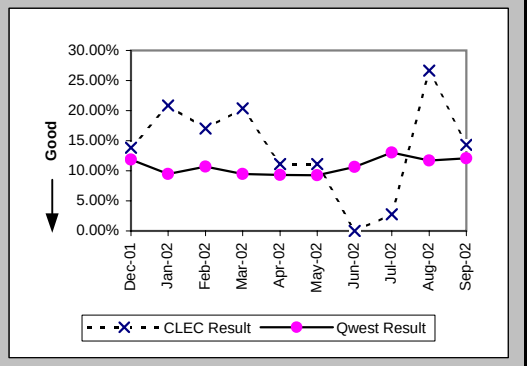
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	782:06	65	12:02	47	0	8686:03	558	15:34	19:00	-1.42	-1.86	No
Jan-02	1004:43	70	14:21	40	0	8960:28	619	14:29	24:16	-0.04	-1.02	No
Feb-02	602:16	44	13:41	44	0	8394:54	532	15:47	25:44	-0.52	-1.32	No
Mar-02	577:32	51	11:19	31	0	7287:57	530	13:45	22:11	-0.75	-1.45	No
Apr-02	391:09	44	8:53	22	0	8299:23	572	14:31	26:05	-1.38	-1.84	No
May-02	302:41	26	11:39	16	0	7950:10	585	13:35	18:27	-0.53	-1.32	No
Jun-02	225:02	24	9:23	10	0	7911:48	555	14:15	26:16	-0.89	-1.54	No
Jul-02	481:05	34	14:09	17	0	11253:45	614	18:20	58:03	-0.41	-1.25	No
Aug-02	137:48	15	9:11	5	0	9151:09	655	13:58	17:32	-1.04	-1.64	No
Sep-02	286:01	14	20:26	6	0	7743:30	559	13:51	17:01	1.4	-0.15	No



Checklist #14 - Resale - Centrex Repair

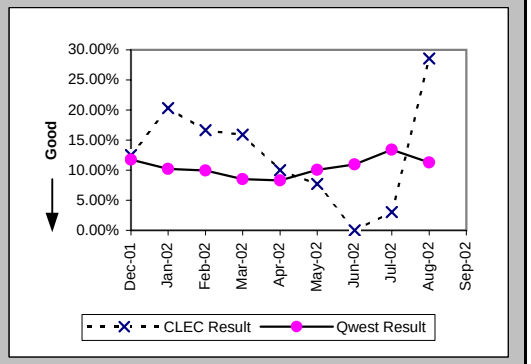
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	65	13.85%	47	0	68	573	11.87%	32.34%	0.48	-0.71	No
Jan-02	15	72	20.83%	40	0	60	632	9.49%	29.31%	2.7	0.64	Yes
Feb-02	8	47	17.02%	44	0	59	553	10.67%	30.87%	1.28	-0.22	No
Mar-02	11	54	20.37%	31	0	52	548	9.49%	29.31%	2.28	0.39	Yes
Apr-02	5	45	11.11%	22	0	55	591	9.31%	29.05%	0.43	-0.74	No
May-02	3	27	11.11%	16	0	55	595	9.24%	28.96%	0.37	-0.78	No
Jun-02	0	25	0.00%	10	0	61	574	10.63%	30.82%	-1.69	-2.03	No
Jul-02	1	36	2.78%	17	0	83	636	13.05%	33.69%	-1.78	-2.08	No
Aug-02	4	15	26.67%	5	0	79	674	11.72%	32.17%	1.58	-0.04	No
Sep-02	2	14	14.29%	6	0	71	588	12.07%	32.58%	0.3	-0.82	No



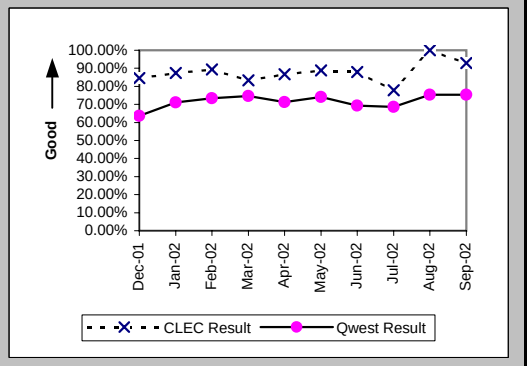
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	56	12.50%	47	0	56	477	11.74%	32.19%	0.2	-0.88	No
Jan-02	12	59	20.34%	40	0	55	539	10.20%	30.27%	2.17	0.32	Yes
Feb-02	7	42	16.67%	44	0	46	462	9.96%	29.94%	1.3	-0.21	No
Mar-02	7	44	15.91%	31	0	39	457	8.53%	27.94%	1.52	-0.07	No
Apr-02	4	40	10.00%	22	0	42	506	8.30%	27.59%	0.41	-0.75	No
May-02	2	26	7.69%	16	0	52	518	10.04%	30.05%	-0.39	-1.24	No
Jun-02	0	23	0.00%	10	0	56	511	10.96%	31.24%	-1.65	-2	No
Jul-02	1	33	3.03%	17	0	76	567	13.40%	34.07%	-1.7	-2.03	No
Aug-02	4	14	28.57%	5	0	67	594	11.28%	31.63%	1.75	0.07	Yes
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

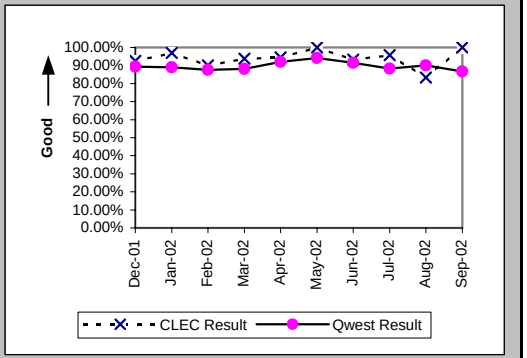
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	65	84.62%	47	0	353	555	63.60%	48.11%	-3.33	-3.03	No
Jan-02	63	72	87.50%	40	0	424	597	71.02%	45.37%	-2.91	-2.77	No
Feb-02	42	47	89.36%	44	0	383	522	73.37%	44.20%	-2.38	-2.44	No
Mar-02	45	54	83.33%	31	0	390	523	74.57%	43.55%	-1.41	-1.86	No
Apr-02	39	45	86.67%	22	0	399	560	71.25%	45.26%	-2.2	-2.34	No
May-02	24	27	88.89%	16	0	415	560	74.11%	43.80%	-1.71	-2.04	No
Jun-02	22	25	88.00%	10	0	380	548	69.34%	46.11%	-1.98	-2.2	No
Jul-02	28	36	77.78%	17	0	420	612	68.63%	46.40%	-1.15	-1.7	No
Aug-02	15	15	100.00%	5	0	489	649	75.35%	43.10%	-2.19	-2.33	No
Sep-02	13	14	92.86%	6	0	418	555	75.32%	43.12%	-1.5	-1.91	No



Checklist #14 - Resale - Centrex Repair

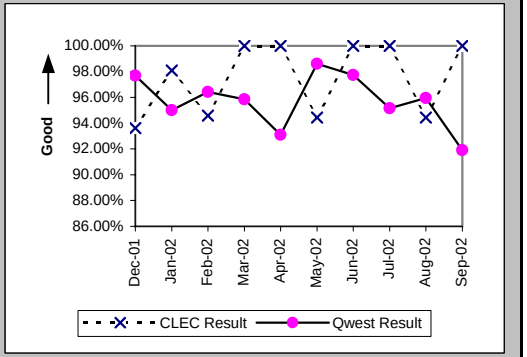
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	27	92.59%	37	0	92	103	89.32%	30.89%	-0.49	-1.3	No
Jan-02	33	34	97.06%	33	0	81	91	89.01%	31.28%	-1.28	-1.78	No
Feb-02	18	20	90.00%	16	0	71	81	87.65%	32.90%	-0.29	-1.17	No
Mar-02	30	32	93.75%	19	0	97	110	88.18%	32.28%	-0.86	-1.52	No
Apr-02	17	18	94.44%	21	0	80	87	91.95%	27.20%	-0.35	-1.21	No
May-02	16	16	100.00%	15	0	98	104	94.23%	23.32%	-0.92	-1.56	No
Jun-02	14	15	93.33%	20	0	96	105	91.43%	27.99%	-0.25	-1.15	No
Jul-02	23	24	95.83%	13	0	120	136	88.24%	32.22%	-1.07	-1.65	No
Aug-02	10	12	83.33%	13	0	127	141	90.07%	29.91%	0.71	-0.57	No
Sep-02	4	4	100.00%	2	0	98	113	86.73%	33.93%	-0.77	-1.47	No



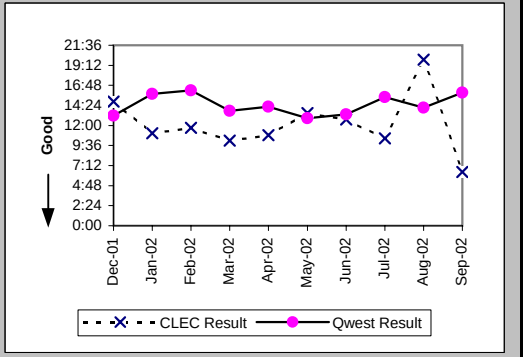
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	47	93.62%	37	0	127	130	97.69%	15.01%	1.22	-0.26	No
Jan-02	51	52	98.08%	33	0	114	120	95.00%	21.79%	-0.85	-1.52	No
Feb-02	35	37	94.59%	16	0	108	112	96.43%	18.56%	0.48	-0.71	No
Mar-02	40	40	100.00%	19	0	139	145	95.86%	19.92%	-1.16	-1.71	No
Apr-02	31	31	100.00%	21	0	108	116	93.10%	25.34%	-1.35	-1.82	No
May-02	17	18	94.44%	15	0	141	143	98.60%	11.74%	0.97	-0.41	No
Jun-02	20	20	100.00%	20	0	130	133	97.74%	14.85%	-0.63	-1.39	No
Jul-02	33	33	100.00%	13	0	177	186	95.16%	21.46%	-1.19	-1.73	No
Aug-02	17	18	94.44%	13	0	166	173	95.95%	19.70%	0.31	-0.81	No
Sep-02	6	6	100.00%	2	0	125	136	91.91%	27.27%	-0.71	-1.43	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

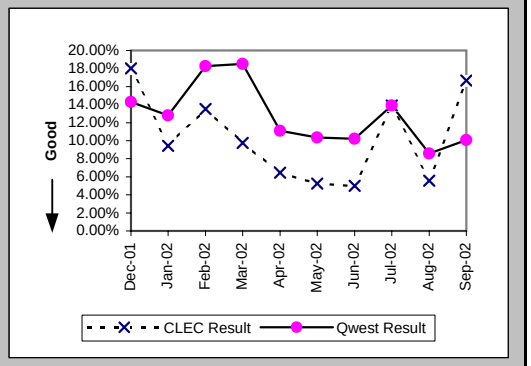
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	698:10	47	14:51	34	0	1711:22	130	13:10	11:48	0.82	-0.5	No
Jan-02	574:49	52	11:03	32	0	1891:10	120	15:46	39:04	-0.73	-1.44	No
Feb-02	433:51	37	11:44	16	0	1812:44	112	16:11	14:32	-1.62	-1.98	No
Mar-02	407:43	40	10:12	18	0	1995:54	145	13:46	20:19	-0.98	-1.6	No
Apr-02	335:52	31	10:50	21	0	1650:56	116	14:14	16:42	-1.01	-1.61	No
May-02	242:38	18	13:29	14	0	1838:39	143	12:51	12:21	0.29	-0.82	No
Jun-02	254:37	20	12:44	20	0	1773:26	133	13:20	13:14	-0.19	-1.12	No
Jul-02	345:36	33	10:28	10	0	2864:41	186	15:24	16:34	-1.58	-1.96	No
Aug-02	357:31	18	19:52	13	0	2442:12	173	14:07	17:07	1.13	-0.32	No
Sep-02	38:42	6	6:27	2	0	2168:22	136	15:57	21:12	-1.07	-1.65	No



Checklist #14 - Resale - Centrex Repair

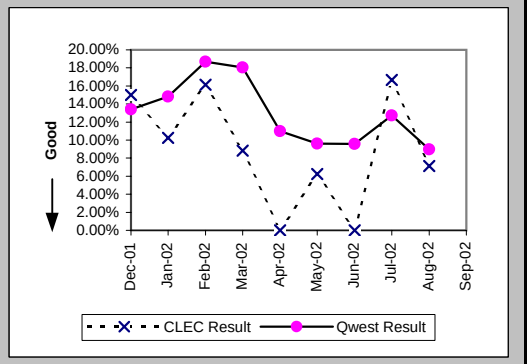
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	50	18.00%	34	0	19	133	14.29%	34.99%	0.62	-0.62	No
Jan-02	5	53	9.43%	32	0	16	125	12.80%	33.41%	-0.61	-1.37	No
Feb-02	5	37	13.51%	16	0	21	115	18.26%	38.63%	-0.65	-1.4	No
Mar-02	4	41	9.76%	18	0	27	146	18.49%	38.82%	-1.27	-1.77	No
Apr-02	2	31	6.45%	21	0	13	117	11.11%	31.43%	-0.73	-1.45	No
May-02	1	19	5.26%	14	0	15	145	10.34%	30.45%	-0.68	-1.42	No
Jun-02	1	20	5.00%	20	0	14	137	10.22%	30.29%	-0.72	-1.44	No
Jul-02	5	36	13.89%	10	0	27	194	13.92%	34.61%	0	-1	No
Aug-02	1	18	5.56%	13	0	15	175	8.57%	27.99%	-0.44	-1.26	No
Sep-02	1	6	16.67%	2	0	14	139	10.07%	30.10%	0.49	-0.7	No



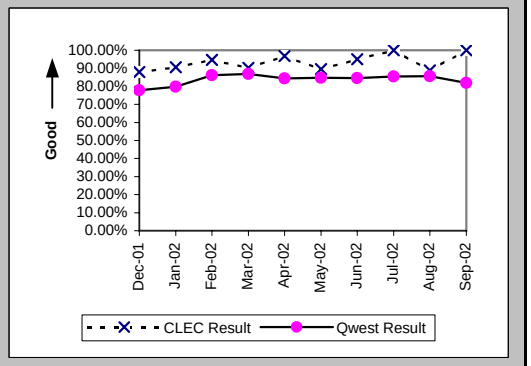
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	40	15.00%	34	0	15	112	13.39%	34.06%	0.25	-0.85	No
Jan-02	4	39	10.26%	32	0	16	108	14.81%	35.52%	-0.69	-1.42	No
Feb-02	5	31	16.13%	16	0	17	91	18.68%	38.98%	-0.31	-1.19	No
Mar-02	3	34	8.82%	18	0	22	122	18.03%	38.45%	-1.24	-1.75	No
Apr-02	0	19	0.00%	21	0	11	100	11.00%	31.29%	-1.4	-1.85	No
May-02	1	16	6.25%	14	0	12	125	9.60%	29.46%	-0.43	-1.26	No
Jun-02	0	16	0.00%	20	0	11	115	9.57%	29.41%	-1.22	-1.74	No
Jul-02	5	30	16.67%	10	0	22	173	12.72%	33.32%	0.59	-0.64	No
Aug-02	1	14	7.14%	13	0	13	145	8.97%	28.57%	-0.23	-1.14	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

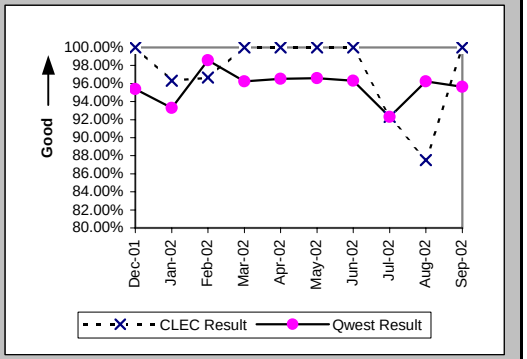
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	50	88.00%	34	0	102	131	77.86%	41.52%	-1.47	-1.89	No
Jan-02	48	53	90.57%	32	0	99	124	79.84%	40.12%	-1.63	-1.99	No
Feb-02	35	37	94.59%	16	0	99	115	86.09%	34.61%	-1.3	-1.79	No
Mar-02	37	41	90.24%	18	0	125	144	86.81%	33.84%	-0.57	-1.35	No
Apr-02	30	31	96.77%	21	0	98	116	84.48%	36.21%	-1.68	-2.02	No
May-02	17	19	89.47%	14	0	123	145	84.83%	35.88%	-0.53	-1.32	No
Jun-02	19	20	95.00%	20	0	115	136	84.56%	36.13%	-1.21	-1.73	No
Jul-02	36	36	100.00%	10	0	165	193	85.49%	35.22%	-2.27	-2.38	No
Aug-02	16	18	88.89%	13	0	143	167	85.63%	35.08%	-0.37	-1.23	No
Sep-02	6	6	100.00%	2	0	113	138	81.88%	38.52%	-1.13	-1.69	No



Checklist #14 - Resale - Centrex Repair

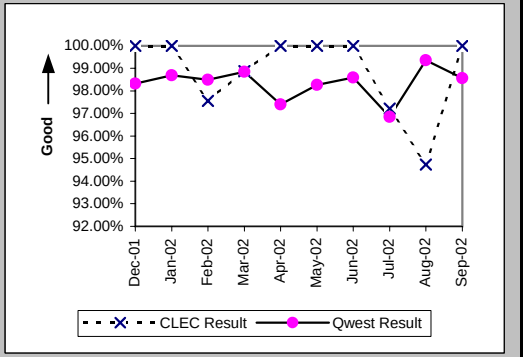
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	34	100.00%	43	0	186	195	95.38%	20.98%	-1.18	-1.72	No
Jan-02	26	27	96.30%	35	0	223	239	93.31%	24.99%	-0.59	-1.36	No
Feb-02	29	30	96.67%	21	0	208	211	98.58%	11.84%	0.67	-0.59	No
Mar-02	33	33	100.00%	28	0	230	239	96.23%	19.04%	-1.07	-1.65	No
Apr-02	31	31	100.00%	19	0	222	230	96.52%	18.32%	-0.99	-1.6	No
May-02	13	13	100.00%	17	0	226	234	96.58%	18.17%	-0.66	-1.4	No
Jun-02	24	24	100.00%	14	0	182	189	96.30%	18.89%	-0.91	-1.55	No
Jul-02	12	13	92.31%	20	0	228	247	92.31%	26.65%	0	-1	No
Aug-02	7	8	87.50%	17	0	256	266	96.24%	19.02%	1	-0.39	No
Sep-02	2	2	100.00%	4	0	219	229	95.63%	20.44%	-0.3	-1.18	No



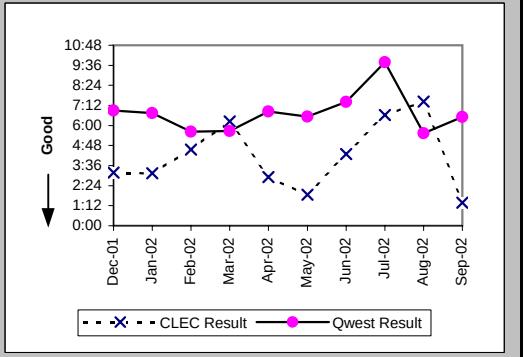
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	97	97	100.00%	43	0	353	359	98.33%	12.82%	-1.14	-1.69	No
Jan-02	86	86	100.00%	35	0	452	458	98.69%	11.37%	-0.98	-1.6	No
Feb-02	80	82	97.56%	21	0	394	400	98.50%	12.16%	0.61	-0.63	No
Mar-02	88	89	98.88%	28	0	430	435	98.85%	10.66%	-0.02	-1.01	No
Apr-02	80	80	100.00%	19	0	451	463	97.41%	15.89%	-1.35	-1.82	No
May-02	51	51	100.00%	17	0	453	461	98.26%	13.06%	-0.9	-1.55	No
Jun-02	50	50	100.00%	14	0	352	357	98.60%	11.75%	-0.79	-1.48	No
Jul-02	35	36	97.22%	20	0	462	477	96.86%	17.45%	-0.12	-1.07	No
Aug-02	18	19	94.74%	17	0	471	474	99.37%	7.93%	1.46	-0.11	No
Sep-02	8	8	100.00%	4	0	412	418	98.56%	11.89%	-0.34	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

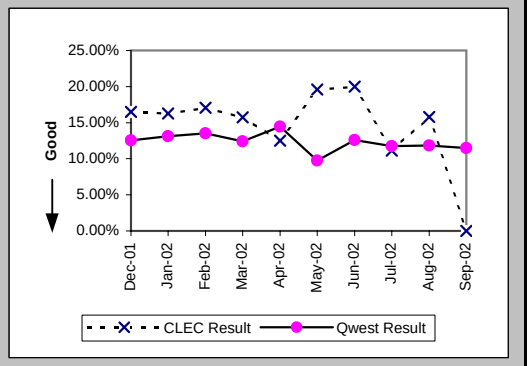
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	308:48	97	3:11	43	0	2476:27	359	6:54	13:02	-2.49	-2.51	No
Jan-02	268:54	86	3:08	35	0	3085:55	458	6:44	15:07	-2.03	-2.24	No
Feb-02	372:54	82	4:33	21	0	2254:56	400	5:38	20:32	-0.44	-1.27	No
Mar-02	554:44	89	6:14	28	0	2464:39	435	5:40	9:46	0.51	-0.69	No
Apr-02	233:51	80	2:55	19	0	3160:44	463	6:50	24:59	-1.29	-1.78	No
May-02	94:26	51	1:51	17	0	3011:44	461	6:32	20:10	-1.57	-1.96	No
Jun-02	214:16	50	4:17	14	0	2650:03	357	7:25	21:53	-0.95	-1.58	No
Jul-02	238:31	36	6:38	20	0	4664:29	477	9:47	43:01	-0.42	-1.26	No
Aug-02	141:16	19	7:26	17	0	2623:45	474	5:32	12:42	1.06	-0.36	No
Sep-02	11:03	8	1:23	4	0	2726:20	418	6:31	12:11	-1.18	-1.72	No



Checklist #14 - Resale - Centrex Repair

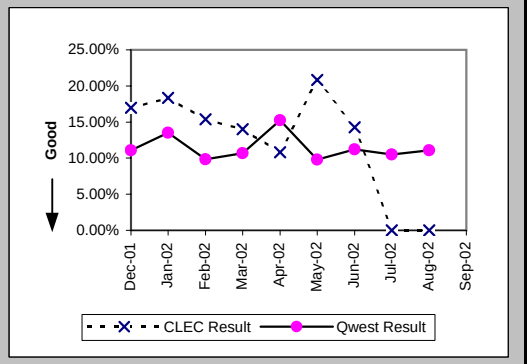
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	97	16.49%	43	0	45	359	12.53%	33.11%	1.01	-0.39	No
Jan-02	14	86	16.28%	35	0	60	458	13.10%	33.74%	0.79	-0.52	No
Feb-02	14	82	17.07%	21	0	54	400	13.50%	34.17%	0.84	-0.49	No
Mar-02	14	89	15.73%	28	0	54	435	12.41%	32.97%	0.85	-0.49	No
Apr-02	10	80	12.50%	19	0	67	463	14.47%	35.18%	-0.46	-1.28	No
May-02	10	51	19.61%	17	0	45	461	9.76%	29.68%	2	0.21	Yes
Jun-02	10	50	20.00%	14	0	45	357	12.61%	33.19%	1.38	-0.16	No
Jul-02	4	36	11.11%	20	0	56	477	11.74%	32.19%	-0.11	-1.07	No
Aug-02	3	19	15.79%	17	0	56	474	11.81%	32.28%	0.55	-0.67	No
Sep-02	0	8	0.00%	4	0	48	418	11.48%	31.88%	-1.01	-1.61	No



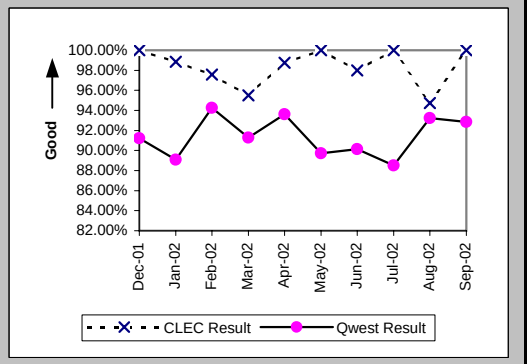
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	53	16.98%	43	0	25	226	11.06%	31.37%	1.16	-0.3	No
Jan-02	9	49	18.37%	35	0	43	318	13.52%	34.20%	0.9	-0.45	No
Feb-02	6	39	15.38%	21	0	23	234	9.83%	29.77%	1	-0.39	No
Mar-02	7	50	14.00%	28	0	30	281	10.68%	30.88%	0.69	-0.58	No
Apr-02	4	37	10.81%	19	0	46	302	15.23%	35.93%	-0.71	-1.43	No
May-02	5	24	20.83%	17	0	28	286	9.79%	29.72%	1.55	-0.06	No
Jun-02	4	28	14.29%	14	0	24	214	11.22%	31.56%	0.5	-0.7	No
Jul-02	0	17	0.00%	20	0	28	267	10.49%	30.64%	-1.37	-1.83	No
Aug-02	0	7	0.00%	17	0	31	280	11.07%	31.38%	-0.92	-1.56	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

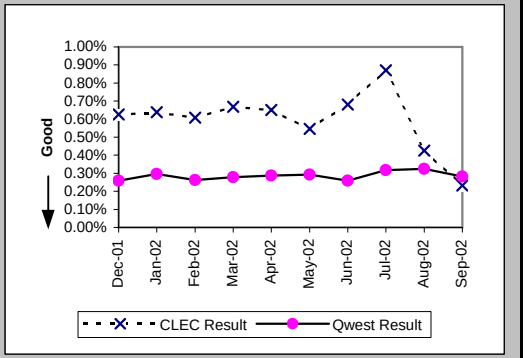
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	97	97	100.00%	43	0	301	330	91.21%	28.31%	-2.69	-2.63	No
Jan-02	85	86	98.84%	35	0	351	394	89.09%	31.18%	-2.63	-2.6	No
Feb-02	80	82	97.56%	21	0	328	348	94.25%	23.27%	-1.16	-1.7	No
Mar-02	85	89	95.51%	28	0	346	379	91.29%	28.19%	-1.27	-1.77	No
Apr-02	79	80	98.75%	19	0	396	423	93.62%	24.44%	-1.72	-2.05	No
May-02	51	51	100.00%	17	0	367	409	89.73%	30.36%	-2.28	-2.38	No
Jun-02	49	50	98.00%	14	0	283	314	90.13%	29.83%	-1.73	-2.05	No
Jul-02	36	36	100.00%	20	0	377	426	88.50%	31.91%	-2.08	-2.26	No
Aug-02	18	19	94.74%	17	0	400	429	93.24%	25.11%	-0.25	-1.15	No
Sep-02	7	7	100.00%	4	0	338	364	92.86%	25.75%	-0.73	-1.44	No



Checklist #14 - Resale - Centrex Repair

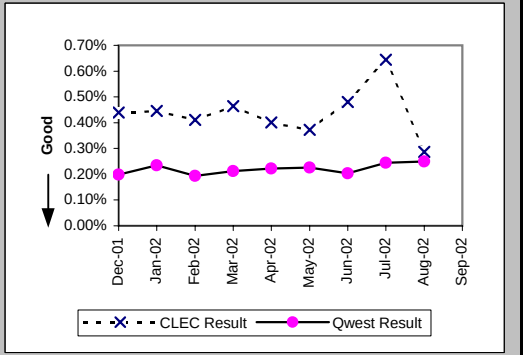
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	212	33875	0.63%	124	0	1065	410554	0.26%	5.09%	12.74	6.75	Yes
Jan-02	211	33016	0.64%	107	0	1215	410648	0.30%	5.43%	11.05	5.72	Yes
Feb-02	166	27272	0.61%	81	0	1068	406850	0.26%	5.12%	10.82	5.58	Yes
Mar-02	184	27540	0.67%	77	0	1129	404607	0.28%	5.28%	11.84	6.2	Yes
Apr-02	156	23944	0.65%	62	0	1171	407787	0.29%	5.35%	10.24	5.23	Yes
May-02	97	17753	0.55%	47	0	1201	410864	0.29%	5.40%	6.14	2.73	Yes
Jun-02	95	13949	0.68%	44	0	1068	412560	0.26%	5.08%	9.65	4.87	Yes
Jul-02	108	12409	0.87%	47	0	1307	412646	0.32%	5.62%	10.81	5.57	Yes
Aug-02	52	12227	0.43%	35	0	1323	408041	0.32%	5.68%	1.94	0.18	Yes
Sep-02	28	12086	0.23%	12	0	1145	405500	0.28%	5.31%	-1.03	-1.63	No



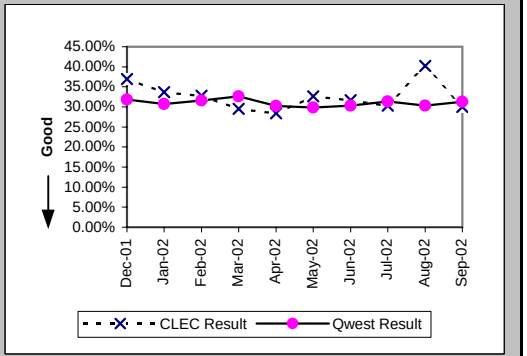
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149	33875	0.44%	124	0	815	410554	0.20%	4.45%	9.59	4.83	Yes
Jan-02	147	33016	0.45%	107	0	965	410648	0.24%	4.84%	7.59	3.61	Yes
Feb-02	112	27272	0.41%	81	0	787	406850	0.19%	4.39%	7.9	3.81	Yes
Mar-02	128	27540	0.46%	77	0	860	404607	0.21%	4.61%	8.79	4.35	Yes
Apr-02	96	23944	0.40%	62	0	908	407787	0.22%	4.71%	5.69	2.46	Yes
May-02	66	17753	0.37%	47	0	929	410864	0.23%	4.75%	4	1.43	Yes
Jun-02	67	13949	0.48%	44	0	840	412560	0.20%	4.51%	7.13	3.34	Yes
Jul-02	80	12409	0.64%	47	0	1007	412646	0.24%	4.93%	8.91	4.42	Yes
Aug-02	35	12227	0.29%	35	0	1019	408041	0.25%	4.99%	0.8	-0.52	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

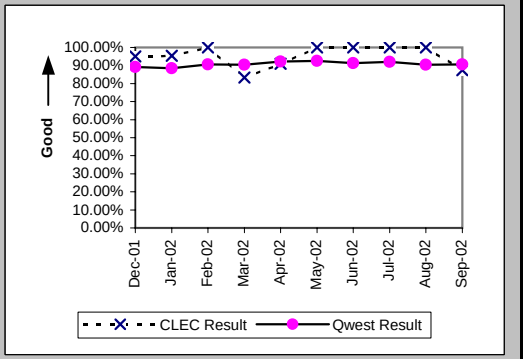
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	124	336	36.90%	0	0	498	1563	31.86%	46.59%	1.78	0.08	Yes
Jan-02	107	318	33.65%	0	0	539	1754	30.73%	46.14%	1.03	-0.37	No
Feb-02	81	247	32.79%	0	0	493	1561	31.58%	46.48%	0.38	-0.77	No
Mar-02	77	261	29.50%	0	0	546	1675	32.60%	46.87%	-0.99	-1.6	No
Apr-02	62	218	28.44%	0	0	507	1678	30.21%	45.92%	-0.54	-1.33	No
May-02	47	144	32.64%	0	0	511	1712	29.85%	45.76%	0.7	-0.57	No
Jun-02	44	139	31.65%	0	0	465	1533	30.33%	45.97%	0.33	-0.8	No
Jul-02	47	155	30.32%	0	0	596	1903	31.32%	46.38%	-0.26	-1.16	No
Aug-02	35	87	40.23%	0	0	575	1898	30.30%	45.95%	1.93	0.17	Yes
Sep-02	12	40	30.00%	0	0	522	1667	31.31%	46.38%	-0.18	-1.11	No



Checklist #14 - Resale - Centrex 21 Installation

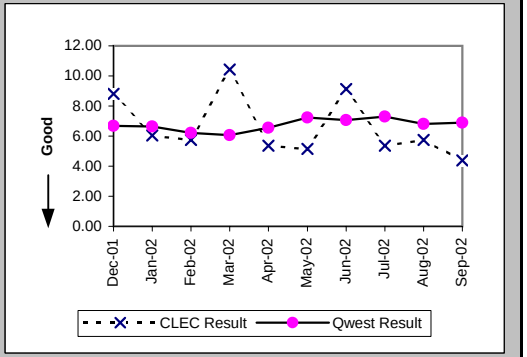
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	20	95.00%	0	0	1133	1271	89.14%	31.11%	-0.84	-1.51	No
Jan-02	21	22	95.45%	0	0	1209	1366	88.51%	31.89%	-1.01	-1.62	No
Feb-02	25	25	100.00%	0	0	1203	1329	90.52%	29.30%	-1.6	-1.97	No
Mar-02	10	12	83.33%	0	0	1262	1395	90.47%	29.37%	0.81	-0.51	No
Apr-02	10	11	90.91%	0	0	1269	1376	92.22%	26.78%	0.23	-0.86	No
May-02	14	14	100.00%	0	0	1280	1384	92.49%	26.36%	-1.06	-1.65	No
Jun-02	17	17	100.00%	0	0	1153	1263	91.29%	28.20%	-1.27	-1.77	No
Jul-02	11	11	100.00%	0	0	1193	1296	92.05%	27.05%	-0.97	-1.59	No
Aug-02	8	8	100.00%	0	0	1225	1354	90.47%	29.36%	-0.92	-1.56	No
Sep-02	7	8	87.50%	0	0	1208	1334	90.55%	29.25%	0.34	-0.79	No



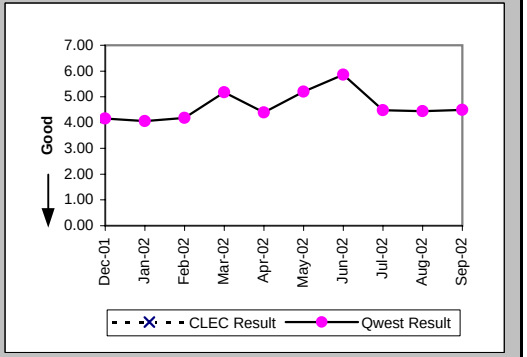
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	176	20	8.80	0	0	8590	1284	6.69	7.99	1.17	-0.29	No
Jan-02	133	22	6.05	0	0	9239	1393	6.63	10.14	-0.27	-1.16	No
Feb-02	138	24	5.75	1	0	8378	1346	6.22	8.23	-0.28	-1.17	No
Mar-02	125	12	10.42	0	0	8549	1411	6.06	6.93	1.85	0.13	Yes
Apr-02	59	11	5.36	0	0	9163	1397	6.56	9.61	-0.41	-1.25	No
May-02	72	14	5.14	0	0	10134	1401	7.23	9.94	-0.78	-1.48	No
Jun-02	155	17	9.12	0	0	9101	1289	7.06	8.98	0.99	-0.4	No
Jul-02	59	11	5.36	0	0	9542	1309	7.29	9.39	-0.68	-1.41	No
Aug-02	46	8	5.75	0	0	9282	1362	6.81	8.50	-0.35	-1.21	No
Sep-02	35	8	4.38	0	0	9314	1351	6.89	7.70	-0.92	-1.56	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

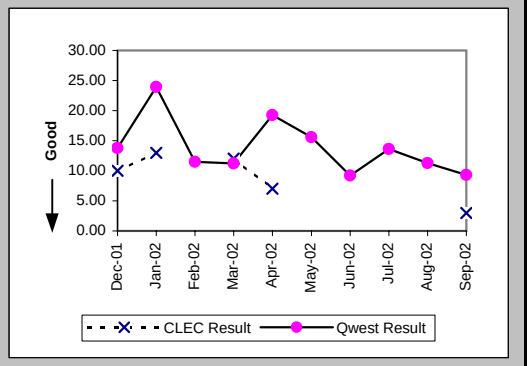
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						345	83	4.16	5.35			
Jan-02						503	124	4.06	4.95			
Feb-02						364	87	4.18	6.45			
Mar-02						507	98	5.17	7.58			
Apr-02						351	80	4.39	8.21			
May-02						385	74	5.20	13.52			
Jun-02						422	72	5.86	12.48			
Jul-02						282	63	4.48	6.15			
Aug-02						377	85	4.44	6.36			
Sep-02						364	81	4.49	5.75			



Checklist #14 - Resale - Centrex 21 Installation

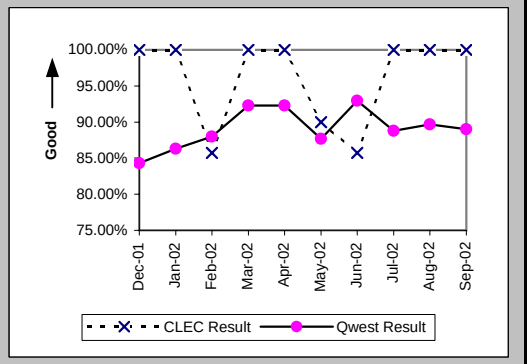
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1	10.00	0	0	840	61	13.77	14.18	-0.26	-1.16	No
Jan-02	13	1	13.00	0	0	934	39	23.95	34.46	-0.31	-1.19	No
Feb-02						483	42	11.50	17.82			
Mar-02	24	2	12.00	0	0	438	39	11.23	11.45	0.41	-0.75	No
Apr-02	7	1	7.00	0	0	616	32	19.25	32.83	-0.37	-1.22	No
May-02						514	33	15.58	14.45			
Jun-02						387	42	9.21	7.60			
Jul-02						585	43	13.60	16.00			
Aug-02						553	49	11.29	15.15			
Sep-02	3	1	3.00	0	0	456	49	9.31	12.13	-0.51	-1.31	No



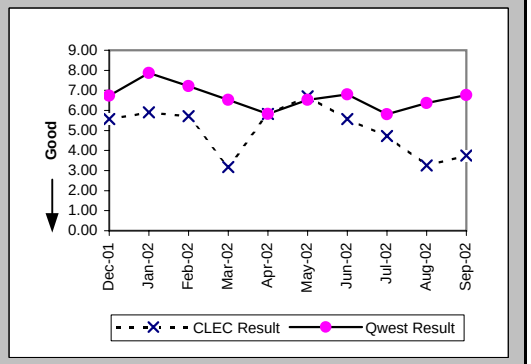
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	145	172	84.30%	36.38%	-1.12	-1.68	No
Jan-02	10	10	100.00%	0	0	195	226	86.28%	34.40%	-1.23	-1.75	No
Feb-02	6	7	85.71%	0	0	176	200	88.00%	32.50%	0.22	-0.87	No
Mar-02	6	6	100.00%	0	0	203	220	92.27%	26.70%	-0.7	-1.43	No
Apr-02	11	11	100.00%	1	0	203	220	92.27%	26.70%	-0.94	-1.57	No
May-02	9	10	90.00%	0	0	192	219	87.67%	32.88%	-0.22	-1.13	No
Jun-02	6	7	85.71%	0	0	158	170	92.94%	25.61%	0.65	-0.6	No
Jul-02	15	15	100.00%	0	0	182	205	88.78%	31.56%	-1.33	-1.81	No
Aug-02	4	4	100.00%	0	0	191	213	89.67%	30.43%	-0.67	-1.41	No
Sep-02	8	8	100.00%	0	0	202	227	88.99%	31.31%	-0.98	-1.59	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

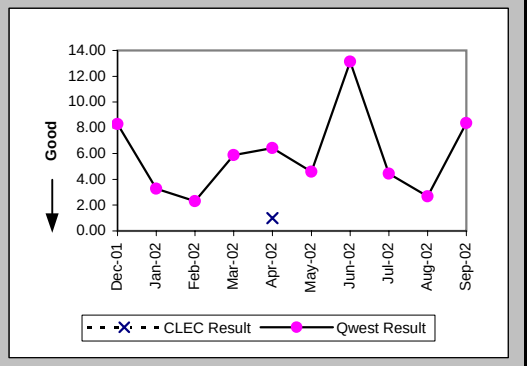
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	7	5.57	0	0	1173	174	6.74	7.93	-0.38	-1.23	No
Jan-02	59	10	5.90	0	0	1793	228	7.86	12.47	-0.49	-1.3	No
Feb-02	40	7	5.71	0	0	1459	202	7.22	10.69	-0.37	-1.22	No
Mar-02	19	6	3.17	0	0	1435	220	6.52	12.11	-0.67	-1.41	No
Apr-02	70	12	5.83	0	0	1294	222	5.83	6.05	0.11	-0.93	No
May-02	67	10	6.70	0	0	1447	222	6.52	8.18	0.27	-0.83	No
Jun-02	39	7	5.57	0	0	1174	173	6.79	9.38	-0.34	-1.2	No
Jul-02	71	15	4.73	0	0	1191	205	5.81	6.75	-0.6	-1.36	No
Aug-02	13	4	3.25	0	0	1374	216	6.36	6.92	-0.89	-1.54	No
Sep-02	30	8	3.75	0	0	1556	230	6.77	8.98	-0.93	-1.57	No



Checklist #14 - Resale - Centrex 21 Installation

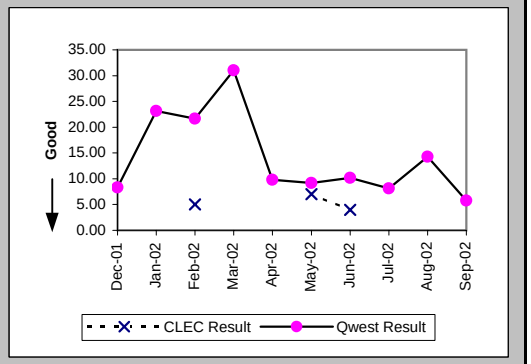
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						116	14	8.29	13.41			
Jan-02						59	18	3.28	2.97			
Feb-02						30	13	2.31	1.97			
Mar-02						53	9	5.89	6.53			
Apr-02	1	1	1.00	0	0	77	12	6.42	5.16	-1.01	-1.61	No
May-02						69	15	4.60	7.07			
Jun-02						92	7	13.14	13.25			
Jul-02						71	16	4.44	5.98			
Aug-02						43	16	2.69	1.99			
Sep-02						159	19	8.37	13.79			



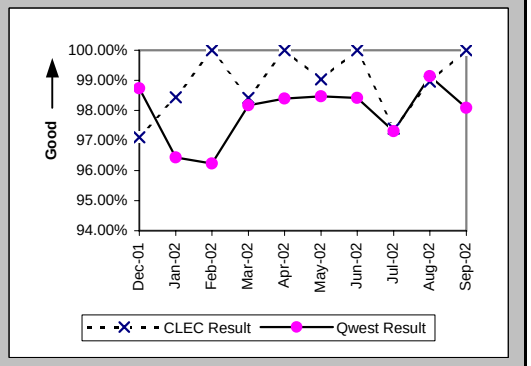
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						108	13	8.31	6.17			
Jan-02						301	13	23.15	36.64			
Feb-02	5	1	5.00	0	0	260	12	21.67	26.53	-0.6	-1.37	No
Mar-02						248	8	31.00	47.79			
Apr-02						49	5	9.80	8.93			
May-02	7	1	7.00	0	0	110	12	9.17	7.78	-0.27	-1.16	No
Jun-02	4	1	4.00	0	0	61	6	10.17	6.18	-0.92	-1.56	No
Jul-02						57	7	8.14	4.63			
Aug-02						100	7	14.29	15.06			
Sep-02						46	8	5.75	9.15			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

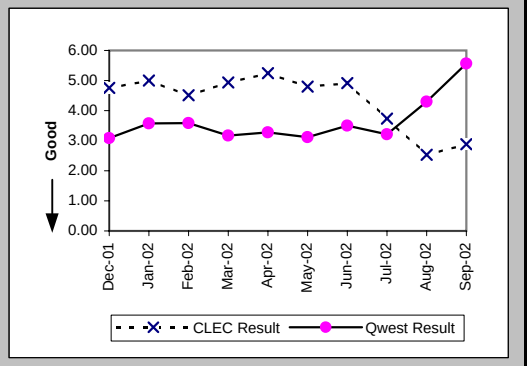
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	67	69	97.10%	1	0	935	947	98.73%	11.19%	1.03	-0.37	No
Jan-02	63	64	98.44%	0	1	892	925	96.43%	18.55%	-0.84	-1.51	No
Feb-02	58	58	100.00%	0	0	1049	1090	96.24%	19.03%	-1.47	-1.89	No
Mar-02	62	63	98.41%	0	0	967	985	98.17%	13.39%	-0.14	-1.08	No
Apr-02	76	76	100.00%	0	0	796	809	98.39%	12.57%	-1.07	-1.65	No
May-02	102	103	99.03%	0	0	1029	1045	98.47%	12.28%	-0.44	-1.27	No
Jun-02	98	98	100.00%	0	0	871	885	98.42%	12.48%	-1.19	-1.72	No
Jul-02	112	115	97.39%	0	3	832	855	97.31%	16.18%	-0.05	-1.03	No
Aug-02	95	96	98.96%	0	1	2066	2084	99.14%	9.25%	0.24	-0.85	No
Sep-02	55	55	100.00%	0	1	921	939	98.08%	13.71%	-1.01	-1.61	No



Checklist #14 - Resale - Centrex 21 Installation

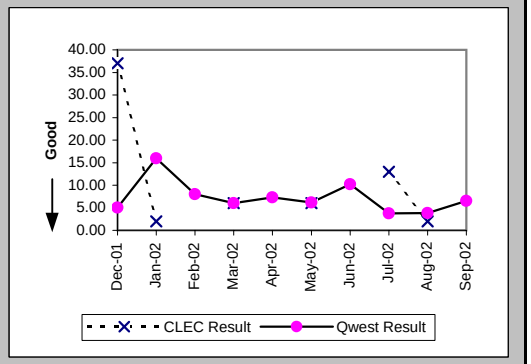
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	300	63	4.76	7	0	2130	692	3.08	1.87	3.72	1.26	Yes
Jan-02	255	51	5.00	13	1	2117	593	3.57	3.67	1.73	0.05	Yes
Feb-02	203	45	4.51	13	0	2859	799	3.58	3.18	1.43	-0.13	No
Mar-02	232	47	4.94	16	0	2081	657	3.17	2.86	1.6	-0.03	No
Apr-02	309	59	5.24	17	0	1898	579	3.28	2.18	3.72	1.26	Yes
May-02	403	84	4.80	19	0	2444	783	3.12	2.15	3.72	1.26	Yes
Jun-02	452	92	4.91	6	0	2105	601	3.50	4.63	1.09	-0.34	No
Jul-02	123	33	3.73	82	3	1649	513	3.21	2.18	1.16	-0.3	No
Aug-02	43	17	2.53	79	1	5991	1393	4.30	1.51	-4.8	-3.92	No
Sep-02	23	8	2.88	47	1	3472	625	5.56	6.00	-1.26	-1.76	No



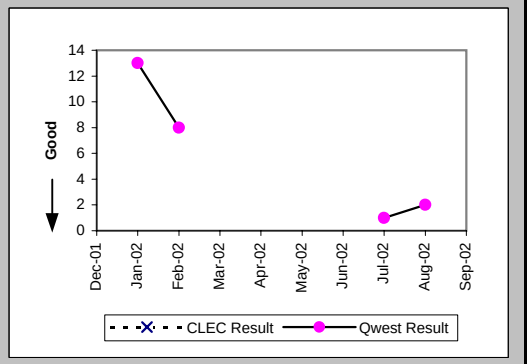
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	3	37.00	0	0	71	14	5.07	5.59	1.62	-0.02	No
Jan-02	2	1	2.00	0	0	639	40	15.98	40.51	-0.34	-1.21	No
Feb-02						313	39	8.03	11.71			
Mar-02	6	1	6.00	0	0	108	18	6.00	13.96	0	-1	No
Apr-02						95	13	7.31	8.63			
May-02	6	1	6.00	0	0	105	17	6.18	9.49	-0.02	-1.01	No
Jun-02						143	14	10.21	28.19			
Jul-02	39	3	13.00	0	0	82	22	3.73	4.81	2.05	0.25	Yes
Aug-02	2	1	2.00	0	0	69	18	3.83	3.29	-0.54	-1.33	No
Sep-02						117	18	6.50	9.36			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

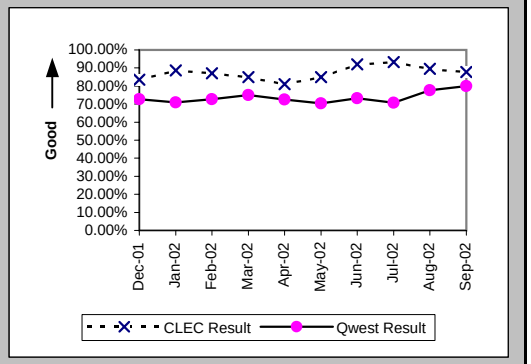
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						13	1	13.00				
Feb-02						16	2	8.00	8.49			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						1	1	1.00				
Aug-02						2	1	2.00				
Sep-02												



Checklist #14 - Resale - Centrex 21 Installation

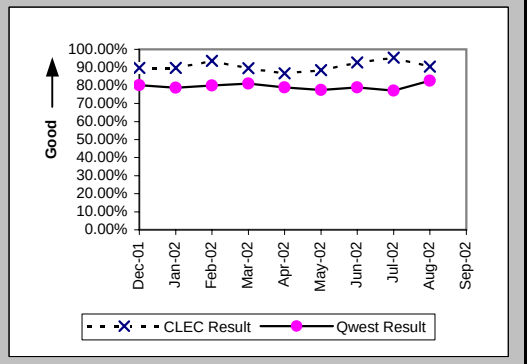
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	81	97	83.51%	0	0	1928	2652	72.70%	44.55%	-2.35	-2.43	No
Jan-02	86	97	88.66%	0	0	1760	2483	70.88%	45.43%	-3.78	-3.3	No
Feb-02	81	93	87.10%	0	0	1891	2601	72.70%	44.55%	-3.06	-2.86	No
Mar-02	73	86	84.88%	0	0	1972	2632	74.92%	43.35%	-2.1	-2.27	No
Apr-02	73	90	81.11%	0	0	1832	2527	72.50%	44.65%	-1.8	-2.09	No
May-02	96	113	84.96%	0	0	1796	2554	70.32%	45.68%	-3.33	-3.03	No
Jun-02	115	125	92.00%	0	0	1840	2512	73.25%	44.27%	-4.62	-3.81	No
Jul-02	123	132	93.18%	0	0	1670	2361	70.73%	45.50%	-5.52	-4.35	No
Aug-02	112	125	89.60%	0	0	2347	3020	77.72%	41.62%	-3.13	-2.9	No
Sep-02	79	90	87.78%	0	0	2476	3095	80.00%	40.00%	-1.82	-2.11	No



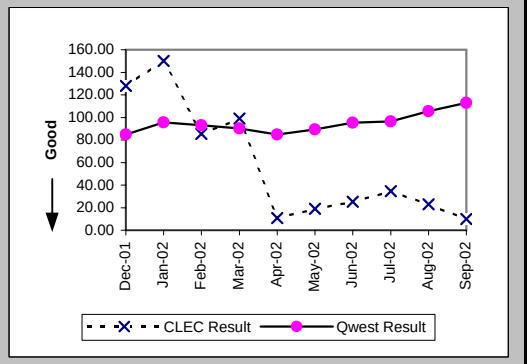
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	87	97	89.69%	0	0	2124	2652	80.09%	39.93%	-2.33	-2.41	No
Jan-02	87	97	89.69%	0	0	1954	2483	78.70%	40.95%	-2.59	-2.58	No
Feb-02	87	93	93.55%	0	0	2081	2601	80.01%	39.99%	-3.21	-2.95	No
Mar-02	77	86	89.53%	0	0	2131	2632	80.97%	39.26%	-1.99	-2.21	No
Apr-02	78	90	86.67%	0	0	1996	2527	78.99%	40.74%	-1.76	-2.07	No
May-02	100	113	88.50%	0	0	1980	2554	77.53%	41.74%	-2.73	-2.66	No
Jun-02	116	125	92.80%	0	0	1983	2512	78.94%	40.77%	-3.71	-3.25	No
Jul-02	126	132	95.45%	0	0	1819	2361	77.04%	42.06%	-4.89	-3.98	No
Aug-02	113	125	90.40%	0	0	2497	3020	82.68%	37.84%	-2.23	-2.36	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

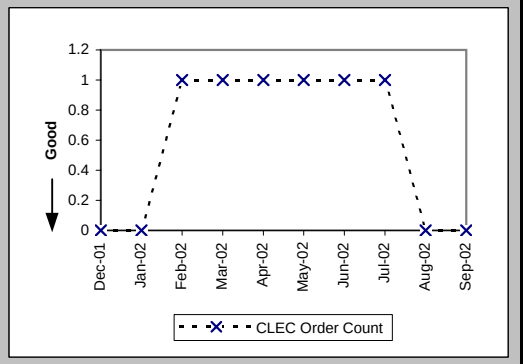
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	128	1	128.00	0	0	19400	229	84.72	83.90	0.62	-0.62	No
Jan-02	150	1	150.00	0	0	21701	227	95.60	87.85	0.71	-0.57	No
Feb-02	171	2	85.50	0	0	24170	260	92.96	91.05	-0.12	-1.07	No
Mar-02	198	2	99.00	0	0	28393	315	90.14	95.32	0.14	-0.91	No
Apr-02	32	3	10.67	0	0	31352	369	84.96	91.93	-1.39	-1.85	No
May-02	57	3	19.00	0	0	34267	384	89.24	99.38	-1.22	-1.74	No
Jun-02	152	6	25.33	0	0	34877	366	95.29	104.37	-1.63	-1.99	No
Jul-02	69	2	34.50	0	0	37828	392	96.50	109.51	-0.8	-1.49	No
Aug-02	23	1	23.00	0	0	41089	389	105.63	116.61	-0.71	-1.43	No
Sep-02	10	1	10.00	0	0	42234	374	112.93	122.10	-0.84	-1.51	No



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

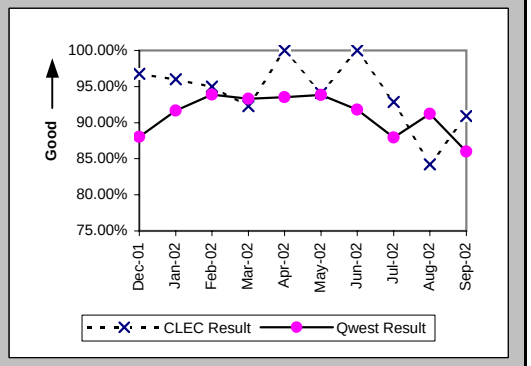
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1
Jun-02	1
Jul-02	1
Aug-02	0
Sep-02	0



Checklist #14 - Resale - Centrex 21 Repair

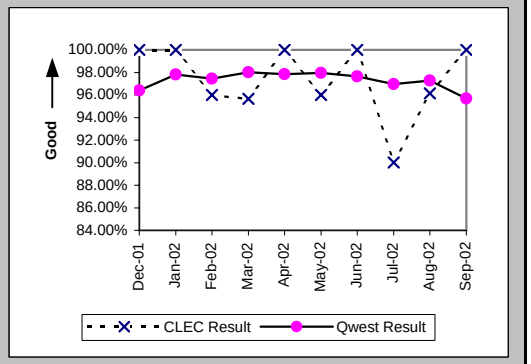
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	31	96.77%	23	0	1702	1933	88.05%	32.44%	-1.49	-1.9	No
Jan-02	24	25	96.00%	27	0	1650	1800	91.67%	27.64%	-0.78	-1.47	No
Feb-02	19	20	95.00%	23	0	1579	1682	93.88%	23.98%	-0.21	-1.13	No
Mar-02	12	13	92.31%	14	0	1551	1662	93.32%	24.97%	0.22	-0.86	No
Apr-02	17	17	100.00%	15	0	1561	1669	93.53%	24.60%	-1.08	-1.66	No
May-02	16	17	94.12%	9	0	1815	1934	93.85%	24.03%	-0.05	-1.03	No
Jun-02	21	21	100.00%	17	0	1758	1915	91.80%	27.43%	-1.36	-1.83	No
Jul-02	13	14	92.86%	16	0	2318	2636	87.94%	32.57%	-0.56	-1.34	No
Aug-02	16	19	84.21%	14	0	2178	2388	91.21%	28.32%	1.02	-0.38	No
Sep-02	20	22	90.91%	14	0	2036	2368	85.98%	34.72%	-0.66	-1.4	No



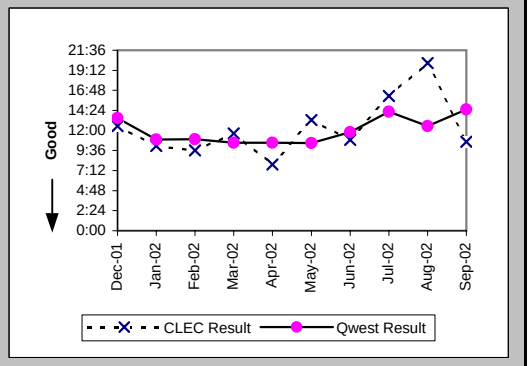
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	45	100.00%	23	0	2479	2572	96.38%	18.67%	-1.29	-1.78	No
Jan-02	31	31	100.00%	27	0	2379	2432	97.82%	14.60%	-0.83	-1.5	No
Feb-02	24	25	96.00%	23	0	2147	2203	97.46%	15.74%	0.49	-0.7	No
Mar-02	22	23	95.65%	14	0	2173	2217	98.02%	13.95%	0.75	-0.55	No
Apr-02	26	26	100.00%	15	0	2238	2287	97.86%	14.48%	-0.75	-1.46	No
May-02	24	25	96.00%	9	0	2542	2595	97.96%	14.14%	0.67	-0.59	No
Jun-02	24	24	100.00%	17	0	2489	2549	97.65%	15.16%	-0.76	-1.46	No
Jul-02	18	20	90.00%	16	0	3077	3173	96.97%	17.13%	1.47	-0.1	No
Aug-02	25	26	96.15%	14	0	2896	2977	97.28%	16.27%	0.41	-0.75	No
Sep-02	30	30	100.00%	14	0	2809	2936	95.67%	20.34%	-1.16	-1.7	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

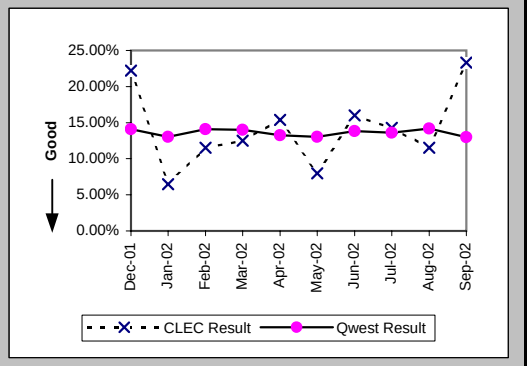
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	563:07	45	12:31	23	0	34644:44	2572	13:28	16:29	-0.39	-1.23	No
Jan-02	314:33	31	10:09	27	0	26584:51	2432	10:56	13:51	-0.31	-1.19	No
Feb-02	240:29	25	9:37	22	0	24155:54	2203	10:58	15:48	-0.42	-1.26	No
Mar-02	267:57	23	11:39	13	0	23334:14	2217	10:32	12:57	0.42	-0.74	No
Apr-02	206:01	26	7:55	15	0	24097:57	2287	10:32	14:14	-0.93	-1.57	No
May-02	331:22	25	13:15	9	0	27247:35	2595	10:30	12:44	0.95	-0.42	No
Jun-02	260:43	24	10:52	16	0	30036:38	2549	11:47	13:45	-0.33	-1.2	No
Jul-02	322:42	20	16:08	15	0	45155:47	3173	14:14	16:06	0.72	-0.56	No
Aug-02	521:06	26	20:03	14	0	37322:55	2977	12:32	15:29	2.12	0.29	Yes
Sep-02	319:27	30	10:39	14	0	42554:51	2936	14:30	16:37	-1.26	-1.77	No



Checklist #14 - Resale - Centrex 21 Repair

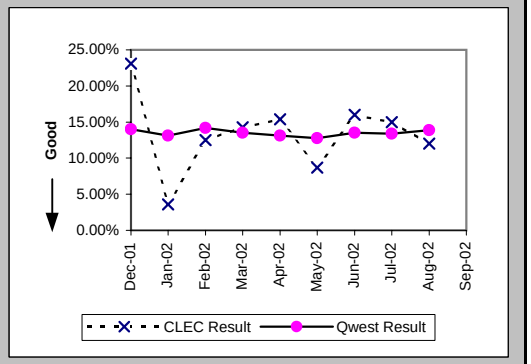
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	45	22.22%	23	0	374	2655	14.09%	34.79%	1.48	-0.1	No
Jan-02	2	31	6.45%	27	0	327	2506	13.05%	33.68%	-1.08	-1.66	No
Feb-02	3	26	11.54%	22	0	317	2246	14.11%	34.82%	-0.38	-1.23	No
Mar-02	3	24	12.50%	13	0	317	2260	14.03%	34.73%	-0.21	-1.13	No
Apr-02	4	26	15.38%	15	0	308	2327	13.24%	33.89%	0.36	-0.78	No
May-02	2	25	8.00%	9	0	344	2638	13.04%	33.67%	-0.74	-1.45	No
Jun-02	4	25	16.00%	16	0	361	2608	13.84%	34.53%	0.35	-0.79	No
Jul-02	3	21	14.29%	15	0	443	3251	13.63%	34.31%	0.15	-0.91	No
Aug-02	3	26	11.54%	14	0	431	3042	14.17%	34.87%	-0.38	-1.23	No
Sep-02	7	30	23.33%	14	0	391	3008	13.00%	33.63%	1.56	-0.05	No



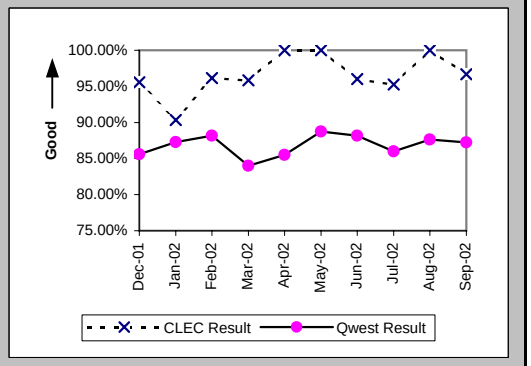
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	39	23.08%	23	0	315	2247	14.02%	34.72%	1.53	-0.07	No
Jan-02	1	28	3.57%	27	0	282	2150	13.12%	33.76%	-1.49	-1.9	No
Feb-02	3	24	12.50%	22	0	266	1874	14.19%	34.90%	-0.24	-1.14	No
Mar-02	3	21	14.29%	13	0	266	1965	13.54%	34.21%	0.16	-0.91	No
Apr-02	4	26	15.38%	15	0	273	2079	13.13%	33.77%	0.38	-0.77	No
May-02	2	23	8.70%	9	0	302	2366	12.76%	33.37%	-0.58	-1.35	No
Jun-02	4	25	16.00%	16	0	316	2334	13.54%	34.21%	0.4	-0.76	No
Jul-02	3	20	15.00%	15	0	387	2894	13.37%	34.04%	0.27	-0.84	No
Aug-02	3	25	12.00%	14	0	376	2713	13.86%	34.55%	-0.27	-1.16	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

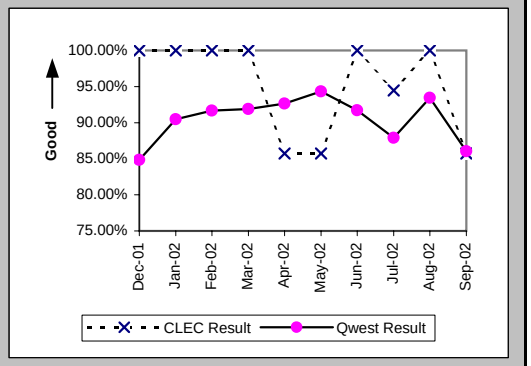
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	45	95.56%	23	0	2273	2655	85.61%	35.10%	-1.88	-2.15	No
Jan-02	28	31	90.32%	27	0	2187	2506	87.27%	33.33%	-0.51	-1.31	No
Feb-02	25	26	96.15%	22	0	1980	2246	88.16%	32.31%	-1.25	-1.76	No
Mar-02	23	24	95.83%	13	0	1898	2260	83.98%	36.68%	-1.57	-1.96	No
Apr-02	26	26	100.00%	15	0	1990	2327	85.52%	35.19%	-2.09	-2.27	No
May-02	25	25	100.00%	9	0	2341	2638	88.74%	31.61%	-1.77	-2.08	No
Jun-02	24	25	96.00%	16	0	2299	2608	88.15%	32.32%	-1.21	-1.73	No
Jul-02	20	21	95.24%	15	0	2796	3251	86.00%	34.69%	-1.22	-1.74	No
Aug-02	26	26	100.00%	14	0	2666	3042	87.64%	32.91%	-1.91	-2.16	No
Sep-02	29	30	96.67%	14	0	2624	3008	87.23%	33.37%	-1.54	-1.94	No



Checklist #14 - Resale - Centrex 21 Repair

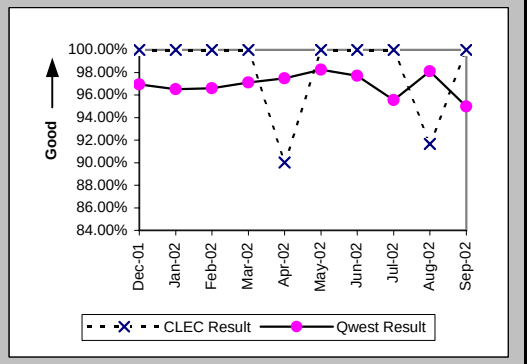
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	5	0	218	257	84.82%	35.88%	-1.25	-1.76	No
Jan-02	2	2	100.00%	11	0	256	283	90.46%	29.38%	-0.46	-1.28	No
Feb-02	5	5	100.00%	3	0	198	216	91.67%	27.64%	-0.67	-1.41	No
Mar-02	2	2	100.00%	3	0	226	246	91.87%	27.33%	-0.42	-1.25	No
Apr-02	6	7	85.71%	6	0	227	245	92.65%	26.09%	0.63	-0.61	No
May-02	6	7	85.71%	3	0	282	299	94.31%	23.16%	0.83	-0.5	No
Jun-02	8	8	100.00%	8	0	254	277	91.70%	27.59%	-0.84	-1.51	No
Jul-02	17	18	94.44%	6	0	348	396	87.88%	32.64%	-0.83	-1.51	No
Aug-02	6	6	100.00%	12	0	356	381	93.44%	24.76%	-0.64	-1.39	No
Sep-02	12	14	85.71%	10	0	339	394	86.04%	34.66%	0.09	-0.95	No



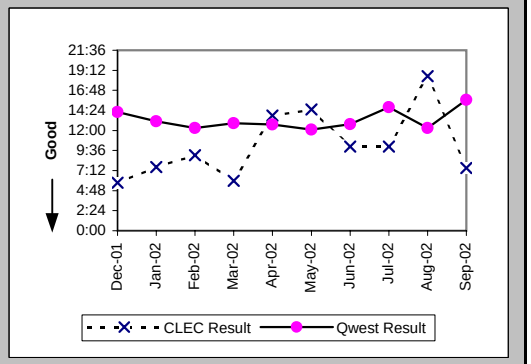
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	348	359	96.94%	17.23%	-0.55	-1.34	No
Jan-02	3	3	100.00%	11	0	386	400	96.50%	18.38%	-0.33	-1.2	No
Feb-02	6	6	100.00%	3	0	313	324	96.60%	18.11%	-0.46	-1.28	No
Mar-02	6	6	100.00%	3	0	337	347	97.12%	16.73%	-0.42	-1.25	No
Apr-02	9	10	90.00%	6	0	349	358	97.49%	15.65%	1.11	-0.32	No
May-02	10	10	100.00%	3	0	392	399	98.25%	13.13%	-0.42	-1.25	No
Jun-02	12	12	100.00%	8	0	385	394	97.72%	14.94%	-0.52	-1.32	No
Jul-02	21	21	100.00%	6	0	472	494	95.55%	20.63%	-0.97	-1.59	No
Aug-02	11	12	91.67%	12	0	466	475	98.11%	13.63%	1.17	-0.29	No
Sep-02	20	20	100.00%	10	0	455	479	94.99%	21.82%	-1.01	-1.61	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

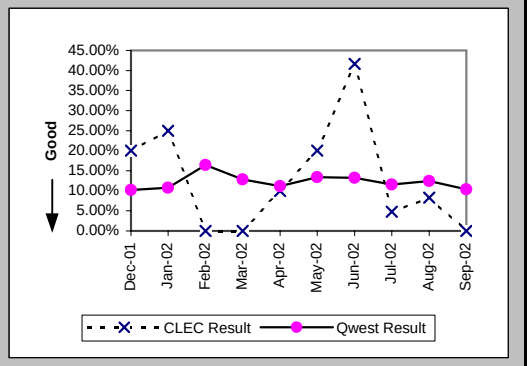
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	57:17	10	5:44	5	0	5105:30	359	14:13	13:34	-1.95	-2.19	No
Jan-02	22:50	3	7:37	10	0	5247:27	400	13:07	13:39	-0.7	-1.42	No
Feb-02	54:12	6	9:02	3	0	3984:30	324	12:18	14:18	-0.55	-1.34	No
Mar-02	35:47	6	5:58	3	0	4469:18	347	12:53	16:39	-1.01	-1.61	No
Apr-02	137:53	10	13:47	6	0	4559:42	358	12:44	15:19	0.45	-0.72	No
May-02	144:56	10	14:30	3	0	4831:24	399	12:07	11:51	0.8	-0.52	No
Jun-02	120:47	12	10:04	8	0	5029:18	394	12:46	13:36	-0.68	-1.41	No
Jul-02	211:22	21	10:04	6	0	7295:30	494	14:46	16:31	-1.28	-1.78	No
Aug-02	221:57	12	18:30	12	0	5837:23	475	12:17	12:43	1.48	-0.1	No
Sep-02	150:18	20	7:31	10	0	7504:17	479	15:40	17:47	-2.01	-2.22	No



Checklist #14 - Resale - Centrex 21 Repair

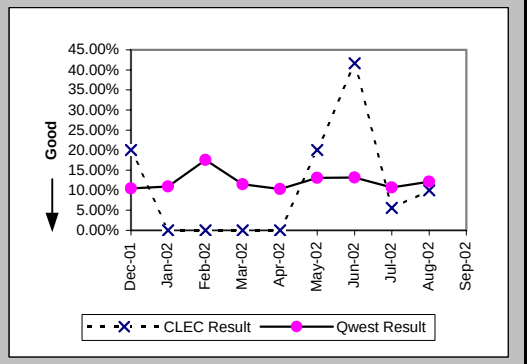
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	10	20.00%	5	0	37	362	10.22%	30.29%	0.93	-0.43	No
Jan-02	1	4	25.00%	10	0	44	407	10.81%	31.05%	0.78	-0.53	No
Feb-02	0	6	0.00%	3	0	54	329	16.41%	37.04%	-1.08	-1.65	No
Mar-02	0	6	0.00%	3	0	45	350	12.86%	33.47%	-0.93	-1.57	No
Apr-02	1	10	10.00%	6	0	41	367	11.17%	31.50%	-0.12	-1.07	No
May-02	2	10	20.00%	3	0	54	404	13.37%	34.03%	0.61	-0.63	No
Jun-02	5	12	41.67%	8	0	53	400	13.25%	33.90%	2.38	0.45	Yes
Jul-02	1	21	4.76%	6	0	58	503	11.53%	31.94%	-0.95	-1.58	No
Aug-02	1	12	8.33%	12	0	60	481	12.47%	33.04%	-0.43	-1.26	No
Sep-02	0	20	0.00%	10	0	51	490	10.41%	30.54%	-1.49	-1.91	No



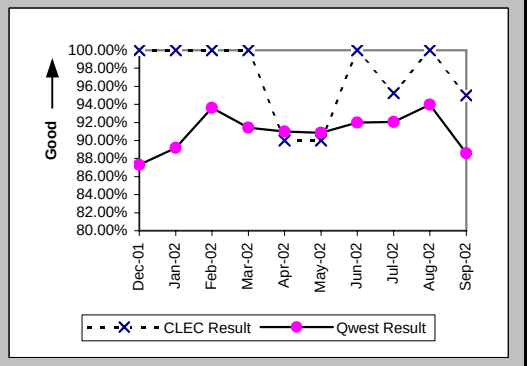
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	10	20.00%	5	0	30	288	10.42%	30.55%	0.9	-0.45	No
Jan-02	0	3	0.00%	10	0	35	321	10.90%	31.17%	-0.6	-1.37	No
Feb-02	0	3	0.00%	3	0	46	262	17.56%	38.05%	-0.79	-1.48	No
Mar-02	0	4	0.00%	3	0	33	287	11.50%	31.90%	-0.72	-1.44	No
Apr-02	0	7	0.00%	6	0	32	312	10.26%	30.34%	-0.88	-1.54	No
May-02	2	10	20.00%	3	0	46	352	13.07%	33.71%	0.63	-0.61	No
Jun-02	5	12	41.67%	8	0	45	342	13.16%	33.80%	2.38	0.45	Yes
Jul-02	1	18	5.56%	6	0	44	411	10.71%	30.92%	-0.69	-1.42	No
Aug-02	1	10	10.00%	12	0	50	411	12.17%	32.69%	-0.21	-1.13	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

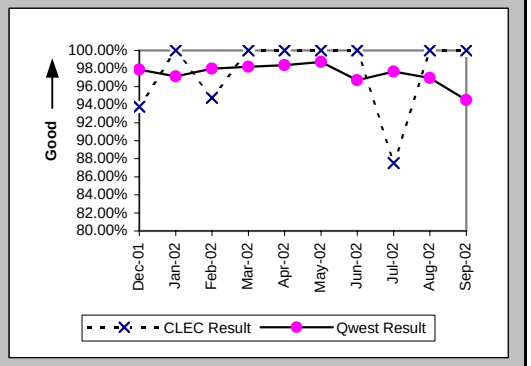
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	316	362	87.29%	33.31%	-1.19	-1.72	No
Jan-02	4	4	100.00%	10	0	363	407	89.19%	31.05%	-0.69	-1.42	No
Feb-02	6	6	100.00%	3	0	308	329	93.62%	24.44%	-0.63	-1.39	No
Mar-02	6	6	100.00%	3	0	320	350	91.43%	27.99%	-0.74	-1.45	No
Apr-02	9	10	90.00%	6	0	334	367	91.01%	28.61%	0.17	-0.9	No
May-02	9	10	90.00%	3	0	367	404	90.84%	28.84%	0.15	-0.91	No
Jun-02	12	12	100.00%	8	0	368	400	92.00%	27.13%	-1.01	-1.61	No
Jul-02	20	21	95.24%	6	0	463	503	92.05%	27.06%	-0.53	-1.32	No
Aug-02	12	12	100.00%	12	0	452	481	93.97%	23.80%	-0.87	-1.53	No
Sep-02	19	20	95.00%	10	0	434	490	88.57%	31.82%	-0.89	-1.54	No



Checklist #14 - Resale - Centrex 21 Repair

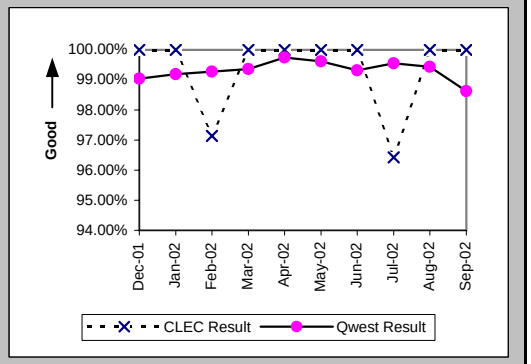
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	20	0	685	700	97.86%	14.48%	0.93	-0.44	No
Jan-02	9	9	100.00%	26	0	748	770	97.14%	16.66%	-0.51	-1.31	No
Feb-02	18	19	94.74%	16	0	726	741	97.98%	14.08%	0.85	-0.48	No
Mar-02	10	10	100.00%	8	0	757	771	98.18%	13.35%	-0.43	-1.26	No
Apr-02	15	15	100.00%	5	0	658	669	98.36%	12.72%	-0.5	-1.3	No
May-02	11	11	100.00%	10	0	690	699	98.71%	11.27%	-0.38	-1.23	No
Jun-02	8	8	100.00%	9	0	673	696	96.70%	17.88%	-0.52	-1.32	No
Jul-02	7	8	87.50%	7	0	712	729	97.67%	15.09%	1.31	-0.2	No
Aug-02	6	6	100.00%	9	0	606	625	96.96%	17.17%	-0.43	-1.26	No
Sep-02	11	11	100.00%	12	0	568	601	94.51%	22.78%	-0.79	-1.48	No



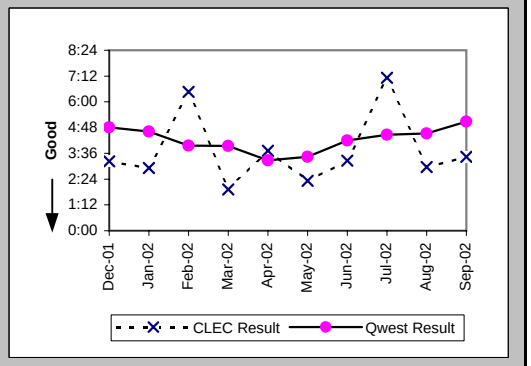
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	20	0	1448	1462	99.04%	9.74%	-0.58	-1.35	No
Jan-02	38	38	100.00%	26	0	1722	1736	99.19%	8.94%	-0.55	-1.33	No
Feb-02	34	35	97.14%	16	0	1654	1666	99.28%	8.46%	1.12	-0.32	No
Mar-02	36	36	100.00%	8	0	1716	1727	99.36%	7.96%	-0.48	-1.29	No
Apr-02	41	41	100.00%	5	0	1546	1550	99.74%	5.07%	-0.32	-1.2	No
May-02	39	39	100.00%	10	0	1573	1579	99.62%	6.15%	-0.38	-1.23	No
Jun-02	25	25	100.00%	9	0	1469	1479	99.32%	8.19%	-0.41	-1.25	No
Jul-02	27	28	96.43%	7	0	1546	1553	99.55%	6.70%	1.5	-0.09	No
Aug-02	29	29	100.00%	9	0	1400	1408	99.43%	7.52%	-0.4	-1.24	No
Sep-02	24	24	100.00%	12	0	1294	1312	98.63%	11.63%	-0.57	-1.35	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

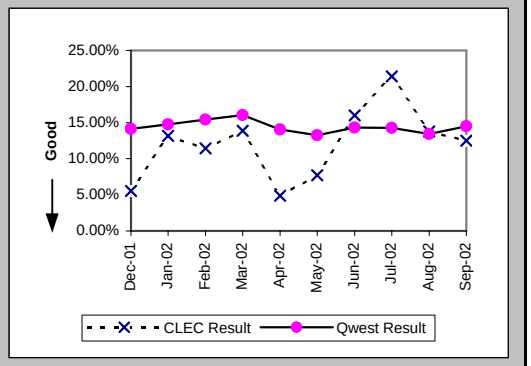
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	116:38	36	3:14	20	0	7039:43	1462	4:49	11:23	-0.82	-1.5	No
Jan-02	110:32	38	2:55	26	0	8006:31	1736	4:37	11:17	-0.92	-1.56	No
Feb-02	226:08	35	6:28	16	0	6619:03	1666	3:58	9:59	1.48	-0.1	No
Mar-02	68:44	36	1:55	8	0	6812:52	1727	3:57	9:19	-1.3	-1.79	No
Apr-02	152:29	41	3:43	5	0	5097:09	1550	3:17	6:31	0.48	-0.71	No
May-02	90:36	39	2:19	10	0	5427:08	1579	3:26	8:18	-0.83	-1.5	No
Jun-02	81:36	25	3:16	9	0	6217:32	1479	4:12	9:30	-0.49	-1.3	No
Jul-02	199:20	28	7:07	7	0	6948:52	1553	4:28	8:45	1.53	-0.07	No
Aug-02	85:53	29	2:58	9	0	6387:56	1408	4:32	11:12	-0.75	-1.46	No
Sep-02	82:22	24	3:26	12	0	6680:12	1312	5:05	10:37	-0.76	-1.46	No



Checklist #14 - Resale - Centrex 21 Repair

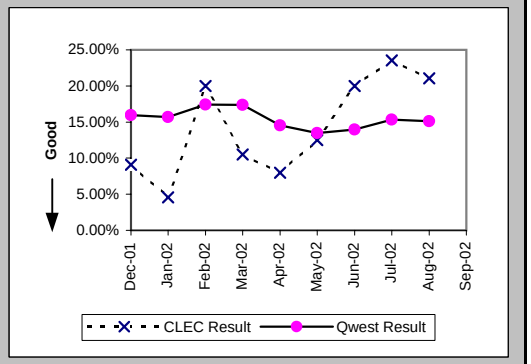
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	36	5.56%	20	0	207	1462	14.16%	34.86%	-1.46	-1.89	No
Jan-02	5	38	13.16%	26	0	256	1736	14.75%	35.46%	-0.27	-1.17	No
Feb-02	4	35	11.43%	16	0	257	1666	15.43%	36.12%	-0.65	-1.39	No
Mar-02	5	36	13.89%	8	0	277	1727	16.04%	36.70%	-0.35	-1.21	No
Apr-02	2	41	4.88%	5	0	218	1550	14.06%	34.77%	-1.67	-2.02	No
May-02	3	39	7.69%	10	0	209	1579	13.24%	33.89%	-1.01	-1.61	No
Jun-02	4	25	16.00%	9	0	212	1482	14.31%	35.01%	0.28	-0.83	No
Jul-02	6	28	21.43%	7	0	222	1553	14.29%	35.00%	1.04	-0.37	No
Aug-02	4	29	13.79%	9	0	189	1408	13.42%	34.09%	0.11	-0.93	No
Sep-02	3	24	12.50%	12	0	190	1312	14.48%	35.19%	-0.27	-1.17	No



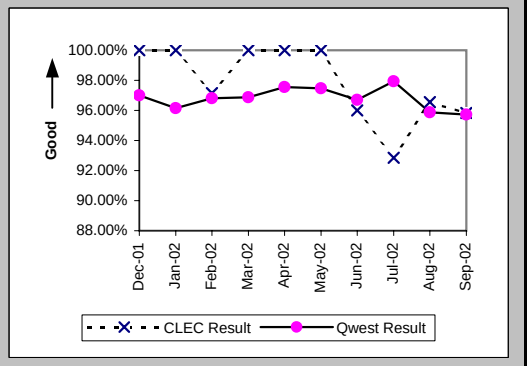
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	22	9.09%	20	0	117	734	15.94%	36.60%	-0.86	-1.53	No
Jan-02	1	22	4.55%	26	0	151	961	15.71%	36.39%	-1.42	-1.87	No
Feb-02	3	15	20.00%	16	0	152	873	17.41%	37.92%	0.3	-0.82	No
Mar-02	2	19	10.53%	8	0	162	932	17.38%	37.90%	-0.78	-1.47	No
Apr-02	2	25	8.00%	5	0	116	798	14.54%	35.25%	-0.91	-1.56	No
May-02	3	24	12.50%	10	0	116	861	13.47%	34.14%	-0.14	-1.08	No
Jun-02	4	20	20.00%	9	0	113	809	13.97%	34.67%	0.77	-0.53	No
Jul-02	4	17	23.53%	7	0	125	816	15.32%	36.02%	0.91	-0.45	No
Aug-02	4	19	21.05%	9	0	108	714	15.13%	35.83%	0.71	-0.57	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

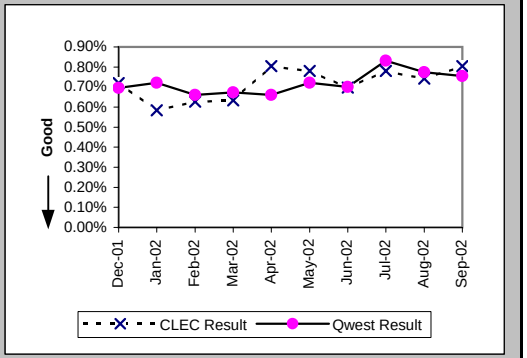
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	20	0	1418	1462	96.99%	17.09%	-1.04	-1.63	No
Jan-02	38	38	100.00%	26	0	1669	1736	96.14%	19.26%	-1.22	-1.74	No
Feb-02	34	35	97.14%	16	0	1613	1666	96.82%	17.55%	-0.11	-1.07	No
Mar-02	36	36	100.00%	8	0	1673	1727	96.87%	17.40%	-1.07	-1.65	No
Apr-02	41	41	100.00%	5	0	1512	1550	97.55%	15.46%	-1	-1.61	No
May-02	39	39	100.00%	10	0	1539	1579	97.47%	15.71%	-0.99	-1.6	No
Jun-02	24	25	96.00%	9	0	1433	1482	96.69%	17.88%	0.26	-0.84	No
Jul-02	26	28	92.86%	7	0	1521	1553	97.94%	14.21%	1.5	-0.09	No
Aug-02	28	29	96.55%	9	0	1350	1408	95.88%	19.87%	-0.18	-1.11	No
Sep-02	23	24	95.83%	12	0	1256	1312	95.73%	20.21%	-0.02	-1.01	No



Checklist #14 - Resale - Centrex 21 Repair

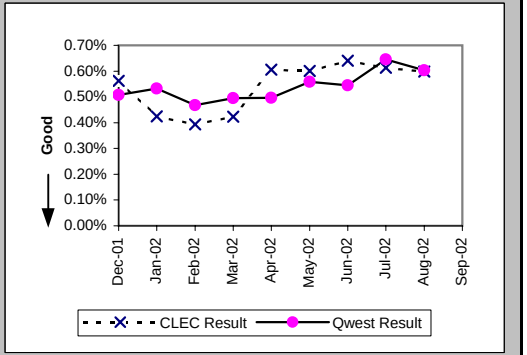
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	12634	0.72%	48	0	4479	644349	0.70%	8.31%	0.34	-0.8	No
Jan-02	73	12497	0.58%	63	0	4649	644124	0.72%	8.46%	-1.8	-2.09	No
Feb-02	67	10687	0.63%	41	0	4241	642615	0.66%	8.10%	-0.42	-1.25	No
Mar-02	66	10410	0.63%	24	0	4337	643795	0.67%	8.18%	-0.49	-1.3	No
Apr-02	77	9570	0.80%	26	0	4244	641766	0.66%	8.11%	1.72	0.04	Yes
May-02	74	9492	0.78%	22	0	4621	641029	0.72%	8.46%	0.67	-0.59	No
Jun-02	62	8892	0.70%	33	0	4490	640270	0.70%	8.34%	-0.05	-1.03	No
Jul-02	70	8971	0.78%	28	0	5307	638733	0.83%	9.08%	-0.52	-1.32	No
Aug-02	67	9028	0.74%	35	0	4931	636582	0.77%	8.77%	-0.35	-1.21	No
Sep-02	74	9199	0.80%	36	0	4810	636853	0.76%	8.66%	0.54	-0.67	No



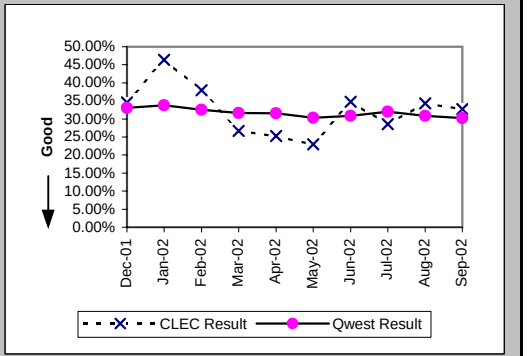
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	71	12634	0.56%	48	0	3269	644349	0.51%	7.10%	0.86	-0.48	No
Jan-02	53	12497	0.42%	63	0	3432	644124	0.53%	7.28%	-1.65	-2.01	No
Feb-02	42	10687	0.39%	41	0	3009	642615	0.47%	6.83%	-1.13	-1.69	No
Mar-02	44	10410	0.42%	24	0	3184	643795	0.49%	7.02%	-1.04	-1.63	No
Apr-02	58	9570	0.61%	26	0	3189	641766	0.50%	7.03%	1.51	-0.08	No
May-02	57	9492	0.60%	22	0	3579	641029	0.56%	7.45%	0.55	-0.67	No
Jun-02	57	8892	0.64%	33	0	3485	640270	0.54%	7.36%	1.23	-0.25	No
Jul-02	55	8971	0.61%	28	0	4121	638733	0.65%	8.01%	-0.38	-1.23	No
Aug-02	54	9028	0.60%	35	0	3838	636582	0.60%	7.74%	-0.06	-1.04	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

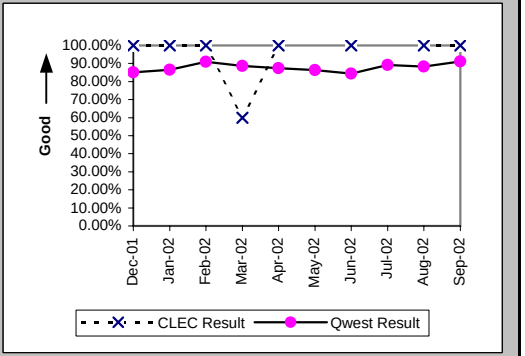
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	139	34.53%	0	0	2211	6690	33.05%	47.04%	0.37	-0.77	No
Jan-02	63	136	46.32%	0	0	2368	7017	33.75%	47.28%	3	0.83	Yes
Feb-02	41	108	37.96%	0	0	2042	6283	32.50%	46.84%	1.19	-0.27	No
Mar-02	24	90	26.67%	0	0	2007	6344	31.64%	46.51%	-1.01	-1.61	No
Apr-02	26	103	25.24%	0	0	1960	6204	31.59%	46.49%	-1.37	-1.84	No
May-02	22	96	22.92%	0	0	2012	6633	30.33%	45.97%	-1.57	-1.95	No
Jun-02	33	95	34.74%	0	0	2000	6490	30.82%	46.17%	0.82	-0.5	No
Jul-02	28	98	28.57%	0	0	2498	7805	32.01%	46.65%	-0.72	-1.44	No
Aug-02	35	102	34.31%	0	0	2199	7130	30.84%	46.18%	0.76	-0.54	No
Sep-02	36	110	32.73%	0	0	2086	6896	30.25%	45.93%	0.57	-0.65	No



Checklist #14 - Resale - PBX Installation

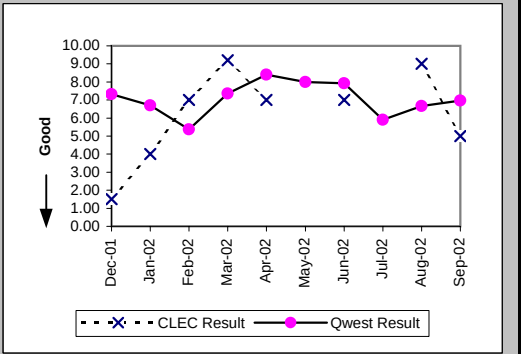
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	125	147	85.03%	35.67%	-0.59	-1.36	No
Jan-02	1	1	100.00%	1	0	148	171	86.55%	34.12%	-0.39	-1.24	No
Feb-02	1	1	100.00%	0	0	131	144	90.97%	28.66%	-0.31	-1.19	No
Mar-02	3	5	60.00%	0	0	118	133	88.72%	31.63%	1.57	-0.05	No
Apr-02	2	2	100.00%	0	0	119	136	87.50%	33.07%	-0.53	-1.32	No
May-02						127	147	86.39%	34.28%			
Jun-02	1	1	100.00%	1	0	92	109	84.40%	36.28%	-0.43	-1.26	No
Jul-02						124	139	89.21%	31.03%			
Aug-02	1	1	100.00%	0	0	113	128	88.28%	32.16%	-0.36	-1.22	No
Sep-02	2	2	100.00%	0	0	102	112	91.07%	28.52%	-0.44	-1.27	No



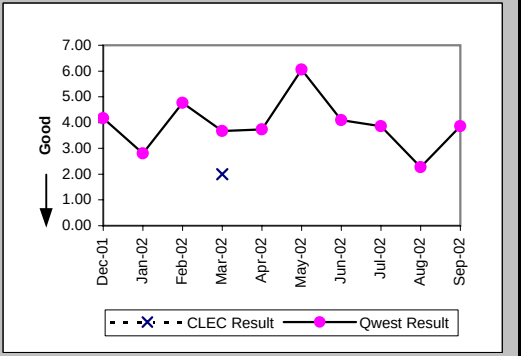
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	0	0	1100	150	7.33	10.53	-0.78	-1.47	No
Jan-02	8	2	4.00	0	0	1193	178	6.70	12.60	-0.3	-1.18	No
Feb-02	7	1	7.00	0	0	801	149	5.38	6.39	1.11	-0.33	No
Mar-02	46	5	9.20	0	0	994	135	7.36	10.66	0.66	-0.6	No
Apr-02	14	2	7.00	0	0	1194	142	8.41	11.28	-0.18	-1.11	No
May-02						1232	154	8.00	12.00			
Jun-02	14	2	7.00	0	0	951	120	7.92	10.69	-0.12	-1.07	No
Jul-02						832	141	5.90	8.70			
Aug-02	9	1	9.00	0	0	860	129	6.67	11.70	1.11	-0.32	No
Sep-02	10	2	5.00	0	0	793	114	6.96	11.15	-0.25	-1.15	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

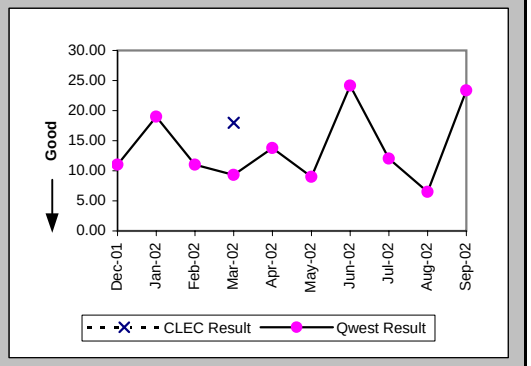
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	18	4.17	7.94			
Jan-02						56	20	2.80	4.19			
Feb-02						62	13	4.77	7.57			
Mar-02	2	1	2.00	0	0	22	6	3.67	2.07	-0.75	-1.45	No
Apr-02						56	15	3.73	4.32			
May-02						109	18	6.06	8.03			
Jun-02						41	10	4.10	4.51			
Jul-02						54	14	3.86	4.19			
Aug-02						25	11	2.27	1.74			
Sep-02						27	7	3.86	3.80			



Checklist #14 - Resale - PBX Installation

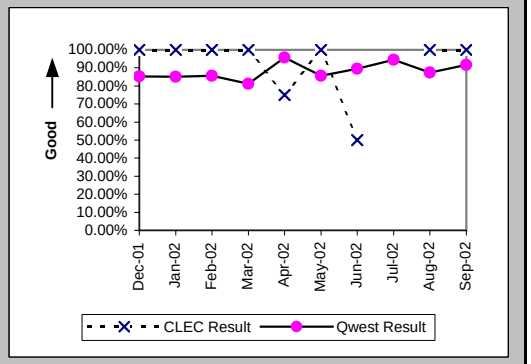
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	4	11.00	11.49			
Jan-02						95	5	19.00	22.33			
Feb-02						22	2	11.00	0.00			
Mar-02	18	1	18.00	0	0	84	9	9.33	5.59	0.96	-0.42	No
Apr-02						69	5	13.80	4.76			
May-02						45	5	9.00	3.00			
Jun-02						145	6	24.17	22.88			
Jul-02						12	1	12.00				
Aug-02						26	4	6.50	3.79			
Sep-02						70	3	23.33	28.45			



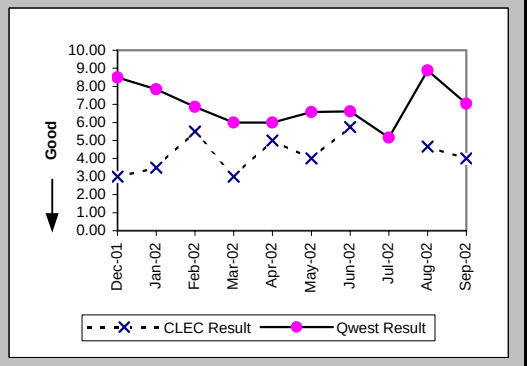
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	35	41	85.37%	35.34%	-0.69	-1.42	No
Jan-02	2	2	100.00%	0	0	23	27	85.19%	35.52%	-0.57	-1.35	No
Feb-02	2	2	100.00%	0	0	24	28	85.71%	34.99%	-0.56	-1.34	No
Mar-02	1	1	100.00%	1	0	26	32	81.25%	39.03%	-0.47	-1.29	No
Apr-02	3	4	75.00%	0	0	23	24	95.83%	19.98%	1.09	-0.34	No
May-02	1	1	100.00%	0	0	36	42	85.71%	34.99%	-0.4	-1.25	No
Jun-02	2	4	50.00%	0	0	34	38	89.47%	30.69%	1.73	0.05	Yes
Jul-02						34	36	94.44%	22.91%			
Aug-02	3	3	100.00%	0	0	21	24	87.50%	33.07%	-0.62	-1.38	No
Sep-02	2	2	100.00%	0	0	22	24	91.67%	27.64%	-0.41	-1.25	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

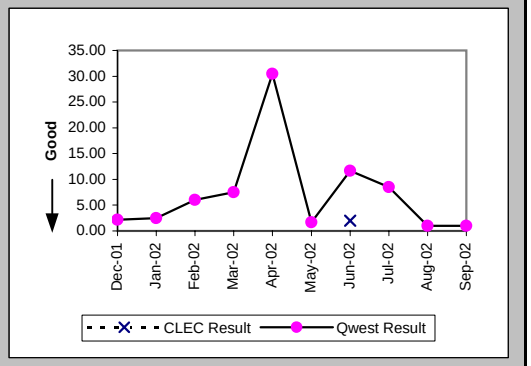
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	3	3.00	0	0	357	42	8.50	11.63	-0.79	-1.48	No
Jan-02	7	2	3.50	0	0	227	29	7.83	10.42	-0.57	-1.35	No
Feb-02	11	2	5.50	0	0	192	28	6.86	8.68	-0.21	-1.13	No
Mar-02	6	2	3.00	0	0	192	32	6.00	6.29	-0.65	-1.4	No
Apr-02	20	4	5.00	0	0	156	26	6.00	11.36	-0.16	-1.1	No
May-02	4	1	4.00	0	0	283	43	6.58	9.80	-0.26	-1.16	No
Jun-02	23	4	5.75	0	0	271	41	6.61	8.48	-0.19	-1.12	No
Jul-02						191	37	5.16	4.27			
Aug-02	14	3	4.67	0	0	222	25	8.88	11.43	-0.6	-1.37	No
Sep-02	8	2	4.00	0	0	176	25	7.04	13.38	-0.31	-1.19	No



Checklist #14 - Resale - PBX Installation

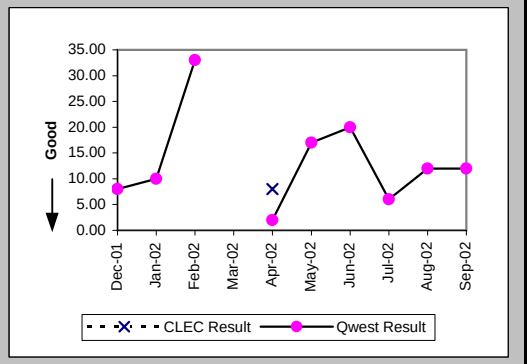
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	5	2.20	2.68			
Jan-02						5	2	2.50	2.12			
Feb-02						18	3	6.00	4.58			
Mar-02						45	6	7.50	8.38			
Apr-02						61	2	30.50	4.95			
May-02						5	3	1.67	1.15			
Jun-02	4	2	2.00	0	0	35	3	11.67	10.50	-1.01	-1.61	No
Jul-02						17	2	8.50	10.61			
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				



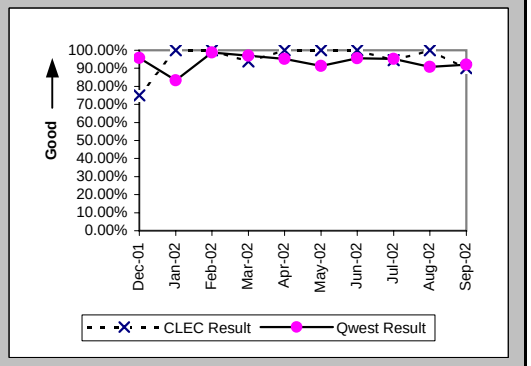
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02						20	2	10.00	0.00			
Feb-02						33	1	33.00				
Mar-02												
Apr-02	8	1	8.00	0	0	2	1	2.00				
May-02						51	3	17.00	7.21			
Jun-02						40	2	20.00	19.80			
Jul-02						6	1	6.00				
Aug-02						24	2	12.00	0.00			
Sep-02						12	1	12.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

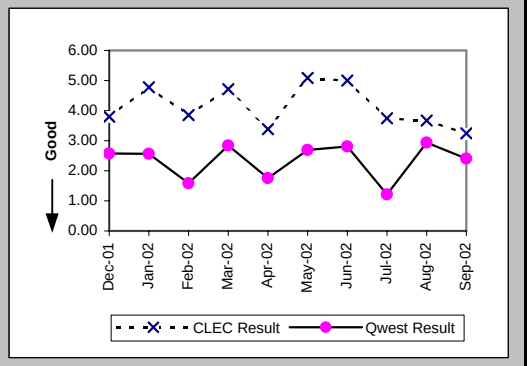
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	32	75.00%	0	5	68	71	95.77%	20.12%	2.85	0.73	Yes
Jan-02	10	10	100.00%	0	8	45	54	83.33%	37.27%	-1.3	-1.79	No
Feb-02	26	26	100.00%	0	5	76	77	98.70%	11.32%	-0.51	-1.31	No
Mar-02	15	16	93.75%	0	2	63	65	96.92%	17.27%	0.51	-0.69	No
Apr-02	13	13	100.00%	2	1	60	63	95.24%	21.30%	-0.73	-1.45	No
May-02	15	15	100.00%	0	1	73	80	91.25%	28.26%	-1.1	-1.67	No
Jun-02	22	22	100.00%	0	10	43	45	95.56%	20.61%	-0.83	-1.5	No
Jul-02	17	18	94.44%	0	1	59	62	95.16%	21.46%	0.11	-0.93	No
Aug-02	5	5	100.00%	0	0	79	87	90.80%	28.90%	-0.69	-1.42	No
Sep-02	9	10	90.00%	0	1	46	50	92.00%	27.13%	0.19	-0.89	No



Checklist #14 - Resale - PBX Installation

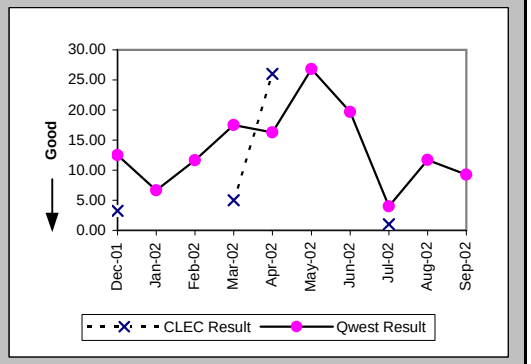
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	114	30	3.80	2	5	139	54	2.57	5.69	0.51	-0.69	No
Jan-02	43	9	4.78	1	8	87	34	2.56	4.72	0.74	-0.55	No
Feb-02	77	20	3.85	6	5	104	66	1.58	1.66	3.72	1.26	Yes
Mar-02	66	14	4.71	2	2	162	57	2.84	6.53	0.61	-0.63	No
Apr-02	27	8	3.38	7	1	90	51	1.76	1.34	2.41	0.46	Yes
May-02	61	12	5.08	3	1	156	58	2.69	2.85	1.4	-0.15	No
Jun-02	35	7	5.00	15	10	87	31	2.81	2.27	1.67	0.02	Yes
Jul-02	15	4	3.75	14	1	63	52	1.21	1.35	3.72	1.26	Yes
Aug-02	11	3	3.67	2	0	232	79	2.94	3.69	0.81	-0.51	No
Sep-02	13	4	3.25	6	1	96	40	2.40	2.04	1.21	-0.26	No



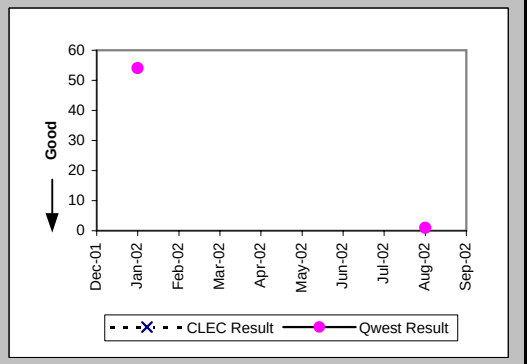
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	8	3.25	0	0	75	6	12.50	14.14	-1.21	-1.74	No
Jan-02						60	9	6.67	8.31			
Feb-02						35	3	11.67	6.81			
Mar-02	5	1	5.00	0	1	105	6	17.50	21.68	-0.53	-1.32	No
Apr-02	52	2	26.00	0	0	114	7	16.29	11.13	1.14	-0.31	No
May-02						295	11	26.82	16.20			
Jun-02						197	10	19.70	11.56			
Jul-02	1	1	1.00	0	0	12	3	4.00	4.36	-0.6	-1.36	No
Aug-02						82	7	11.71	6.10			
Sep-02						37	4	9.25	6.55			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

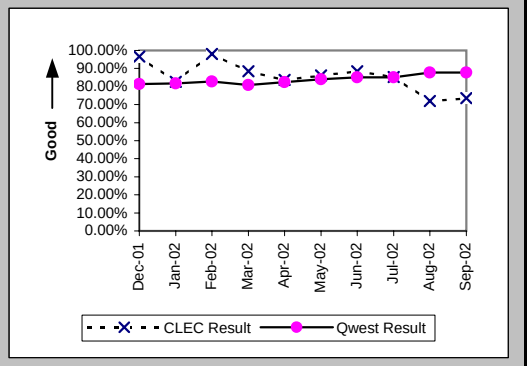
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						54	1	54.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02												



Checklist #14 - Resale - PBX Installation

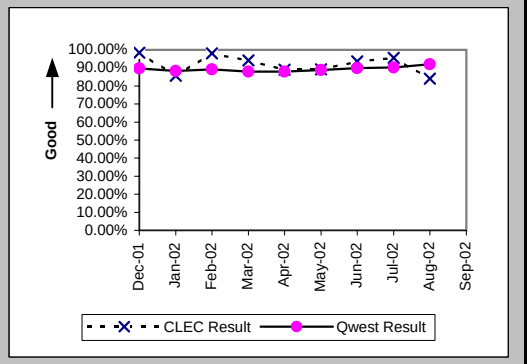
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	58	60	96.67%	0	0	597	734	81.34%	38.96%	-2.93	-2.78	No
Jan-02	52	63	82.54%	0	0	583	714	81.65%	38.71%	-0.17	-1.11	No
Feb-02	51	52	98.08%	0	0	583	704	82.81%	37.73%	-2.82	-2.71	No
Mar-02	46	52	88.46%	0	0	546	675	80.89%	39.32%	-1.34	-1.81	No
Apr-02	46	55	83.64%	0	0	564	684	82.46%	38.03%	-0.22	-1.13	No
May-02	56	65	86.15%	0	0	588	699	84.12%	36.55%	-0.43	-1.26	No
Jun-02	69	78	88.46%	0	0	641	753	85.13%	35.58%	-0.79	-1.48	No
Jul-02	58	68	85.29%	0	0	690	810	85.19%	35.52%	-0.02	-1.01	No
Aug-02	36	50	72.00%	0	0	750	854	87.82%	32.70%	2.9	0.77	Yes
Sep-02	39	53	73.58%	0	0	637	726	87.74%	32.80%	2.68	0.63	Yes



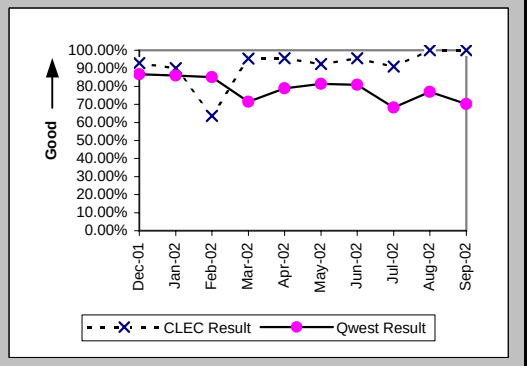
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	59	60	98.33%	0	0	659	734	89.78%	30.29%	-2.1	-2.28	No
Jan-02	54	63	85.71%	0	0	630	714	88.24%	32.22%	0.61	-0.63	No
Feb-02	51	52	98.08%	0	0	628	704	89.20%	31.03%	-1.99	-2.21	No
Mar-02	49	52	94.23%	0	0	594	675	88.00%	32.50%	-1.33	-1.81	No
Apr-02	49	55	89.09%	0	0	602	684	88.01%	32.48%	-0.24	-1.14	No
May-02	58	65	89.23%	0	0	621	699	88.84%	31.49%	-0.1	-1.06	No
Jun-02	73	78	93.59%	0	0	677	753	89.91%	30.12%	-1.03	-1.62	No
Jul-02	65	68	95.59%	0	0	731	810	90.25%	29.67%	-1.43	-1.87	No
Aug-02	42	50	84.00%	0	0	786	854	92.04%	27.07%	1.83	0.11	Yes
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

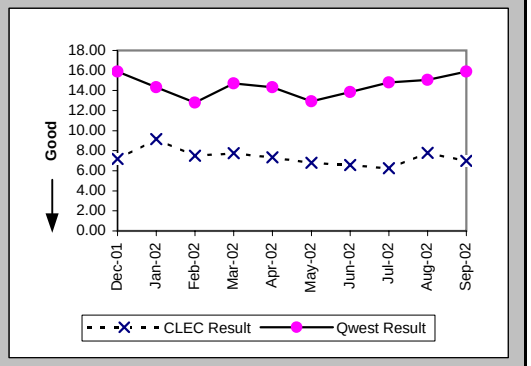
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	14	92.86%	7	1	72	83	86.75%	33.91%	-0.62	-1.38	No
Jan-02	18	20	90.00%	4	2	110	128	85.94%	34.76%	-0.49	-1.3	No
Feb-02	7	11	63.64%	1	1	108	127	85.04%	35.67%	1.65	0	Yes
Mar-02	21	22	95.45%	3	0	105	147	71.43%	45.18%	-2.33	-2.41	No
Apr-02	22	23	95.65%	2	0	105	133	78.95%	40.77%	-1.81	-2.1	No
May-02	24	26	92.31%	0	4	123	151	81.46%	38.86%	-1.31	-1.8	No
Jun-02	22	23	95.65%	6	1	118	146	80.82%	39.37%	-1.68	-2.02	No
Jul-02	10	11	90.91%	4	1	105	154	68.18%	46.58%	-1.56	-1.95	No
Aug-02	12	12	100.00%	2	0	130	169	76.92%	42.13%	-1.83	-2.11	No
Sep-02	20	20	100.00%	1	0	94	134	70.15%	45.76%	-2.72	-2.65	No



Checklist #14 - Resale - PBX Installation

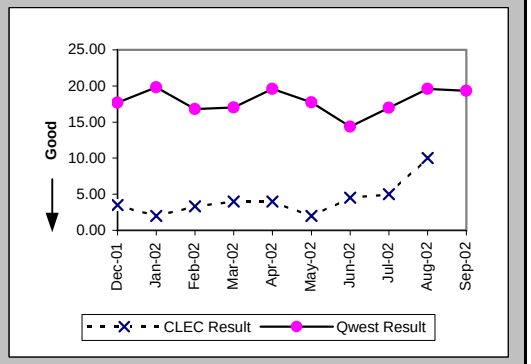
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	122	17	7.18	4	1	3239	204	15.88	14.88	-2.32	-2.41	No
Jan-02	183	20	9.15	4	2	3240	226	14.34	14.65	-1.52	-1.92	No
Feb-02	90	12	7.50	0	1	2647	207	12.79	15.65	-1.14	-1.69	No
Mar-02	186	24	7.75	1	0	3470	236	14.70	15.90	-2.04	-2.24	No
Apr-02	147	20	7.35	5	0	3312	231	14.34	15.97	-1.88	-2.14	No
May-02	95	14	6.79	12	4	2996	232	12.91	12.14	-1.83	-2.12	No
Jun-02	138	21	6.57	8	1	3352	242	13.85	13.13	-2.44	-2.48	No
Jul-02	25	4	6.25	11	1	3776	255	14.81	12.89	-1.32	-1.8	No
Aug-02	78	10	7.80	4	0	3706	246	15.07	16.42	-1.37	-1.83	No
Sep-02	147	21	7.00	0	0	2779	175	15.88	15.99	-2.4	-2.46	No



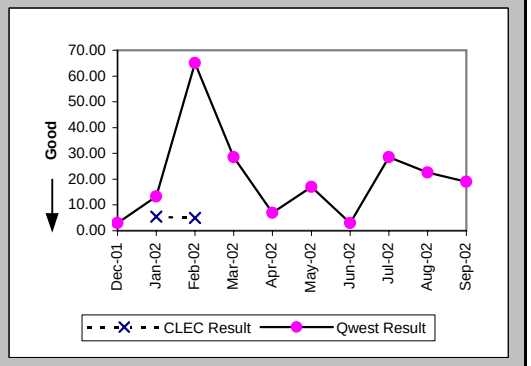
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	2	3.50	6	0	1361	77	17.68	16.42	-1.21	-1.73	No
Jan-02	4	2	2.00	2	1	1229	62	19.82	34.77	-0.71	-1.43	No
Feb-02	10	3	3.33	1	0	706	42	16.81	23.14	-0.97	-1.59	No
Mar-02	8	2	4.00	2	0	1141	67	17.03	19.83	-0.92	-1.56	No
Apr-02	8	2	4.00	1	0	1215	62	19.60	15.61	-1.39	-1.85	No
May-02	4	2	2.00	0	0	923	52	17.75	17.84	-1.23	-1.74	No
Jun-02	9	2	4.50	5	1	904	63	14.35	17.58	-0.78	-1.47	No
Jul-02	5	1	5.00	4	0	1425	84	16.96	18.97	-0.63	-1.38	No
Aug-02	10	1	10.00	1	0	1353	69	19.61	18.81	-0.51	-1.31	No
Sep-02						1275	66	19.32	17.26			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

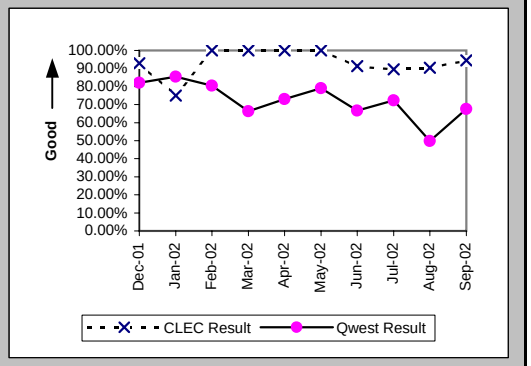
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02	11	2	5.50	0	0	40	3	13.33	11.93	-0.72	-1.44	No
Feb-02	5	1	5.00	0	0	65	1	65.00				
Mar-02						114	4	28.50	26.80			
Apr-02						7	1	7.00				
May-02						68	4	17.00	16.69			
Jun-02						3	1	3.00				
Jul-02						57	2	28.50	24.75			
Aug-02						113	5	22.60	19.91			
Sep-02						76	4	19.00	13.44			



Checklist #14 - Resale - PBX Installation

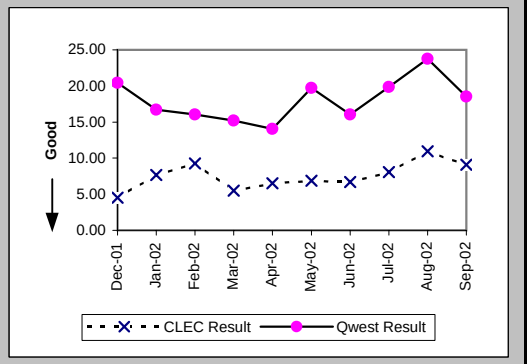
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	14	92.86%	1	0	55	67	82.09%	38.34%	-0.96	-1.58	No
Jan-02	9	12	75.00%	2	1	82	96	85.42%	35.29%	0.89	-0.46	No
Feb-02	7	7	100.00%	3	0	78	97	80.41%	39.69%	-1.26	-1.77	No
Mar-02	3	3	100.00%	2	0	77	116	66.38%	47.24%	-1.22	-1.74	No
Apr-02	9	9	100.00%	1	0	68	93	73.12%	44.33%	-1.74	-2.06	No
May-02	29	29	100.00%	3	0	79	100	79.00%	40.73%	-2.44	-2.49	No
Jun-02	21	23	91.30%	2	0	108	162	66.67%	47.14%	-2.35	-2.43	No
Jul-02	17	19	89.47%	2	0	99	137	72.26%	44.77%	-1.57	-1.95	No
Aug-02	19	21	90.48%	2	1	105	211	49.76%	50.00%	-3.56	-3.16	No
Sep-02	17	18	94.44%	6	0	83	123	67.48%	46.85%	-2.28	-2.39	No



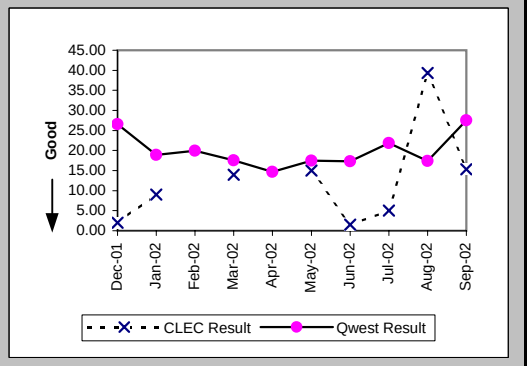
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	15	4.53	0	0	3618	177	20.44	34.99	-1.69	-2.03	No
Jan-02	100	13	7.69	1	1	3815	228	16.73	17.08	-1.86	-2.13	No
Feb-02	74	8	9.25	2	0	2807	175	16.04	21.54	-0.87	-1.53	No
Mar-02	22	4	5.50	1	0	2873	189	15.20	17.75	-1.08	-1.66	No
Apr-02	39	6	6.50	4	0	2476	176	14.07	12.48	-1.46	-1.89	No
May-02	137	20	6.85	12	0	3649	185	19.72	18.91	-2.89	-2.76	No
Jun-02	134	20	6.70	5	0	4207	262	16.06	15.29	-2.64	-2.6	No
Jul-02	121	15	8.07	6	0	5879	296	19.86	17.57	-2.54	-2.54	No
Aug-02	175	16	10.94	7	1	8051	339	23.75	18.67	-2.68	-2.63	No
Sep-02	109	12	9.08	12	0	3354	181	18.53	20.87	-1.52	-1.92	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

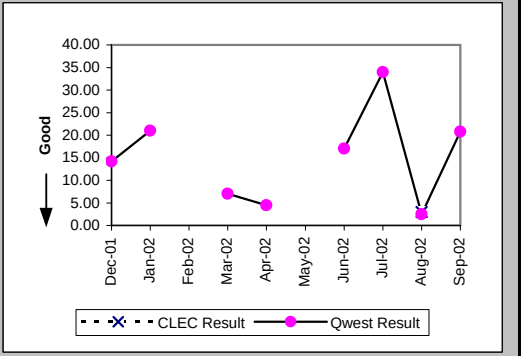
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	1	0	1463	55	26.60	52.81	-0.46	-1.28	No
Jan-02	36	4	9.00	1	0	1436	76	18.89	19.58	-0.99	-1.6	No
Feb-02						1117	56	19.95	25.09			
Mar-02	14	1	14.00	1	0	1264	72	17.56	22.16	-0.16	-1.1	No
Apr-02						791	54	14.65	13.81			
May-02	30	2	15.00	1	0	1277	73	17.49	18.83	-0.18	-1.11	No
Jun-02	3	2	1.50	2	0	1383	80	17.29	19.50	-1.13	-1.69	No
Jul-02	10	2	5.00	2	0	2559	117	21.87	17.67	-1.34	-1.81	No
Aug-02	118	3	39.33	0	0	2658	153	17.37	11.70	2.51	0.53	Yes
Sep-02	46	3	15.33	4	0	1844	67	27.52	39.64	-0.52	-1.32	No



Checklist #14 - Resale - PBX Installation

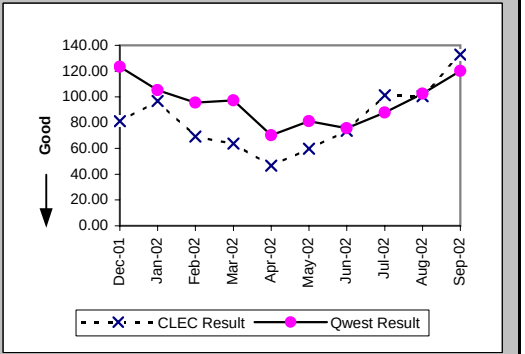
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	5	14.20	16.95			
Jan-02						105	5	21.00	16.73			
Feb-02												
Mar-02						7	1	7.00				
Apr-02						9	2	4.50	4.95			
May-02												
Jun-02						34	2	17.00	15.56			
Jul-02						68	2	34.00	31.11			
Aug-02	3	1	3.00	0	0	5	2	2.50	2.12	0.02	-0.99	No
Sep-02						104	5	20.80	10.52			



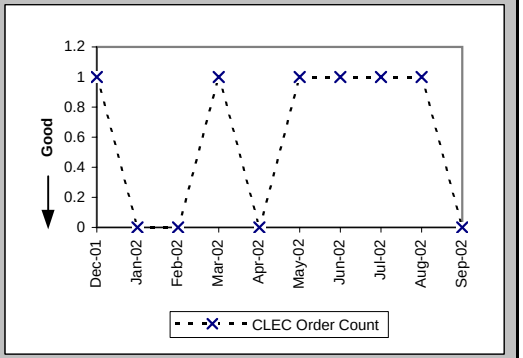
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	569	7	81.29	0	1	12592	102	123.45	135.99	-0.79	-1.48	No
Jan-02	677	7	96.71	0	0	13790	131	105.27	130.11	-0.17	-1.1	No
Feb-02	208	3	69.33	0	0	12799	134	95.51	128.12	-0.35	-1.21	No
Mar-02	255	4	63.75	0	0	13714	141	97.26	132.14	-0.5	-1.3	No
Apr-02	327	7	46.71	0	0	15099	215	70.23	110.55	-0.55	-1.34	No
May-02	359	6	59.83	0	0	14763	182	81.12	116.70	-0.44	-1.27	No
Jun-02	443	6	73.83	0	0	16185	214	75.63	116.24	-0.04	-1.02	No
Jul-02	506	5	101.20	0	0	17246	196	87.99	125.32	0.45	-0.73	No
Aug-02	503	5	100.60	0	0	17860	174	102.64	131.31	-0.03	-1.02	No
Sep-02	531	4	132.75	0	0	17300	144	120.14	145.04	0.29	-0.83	No



Checklist #14 - Resale - PBX Installation

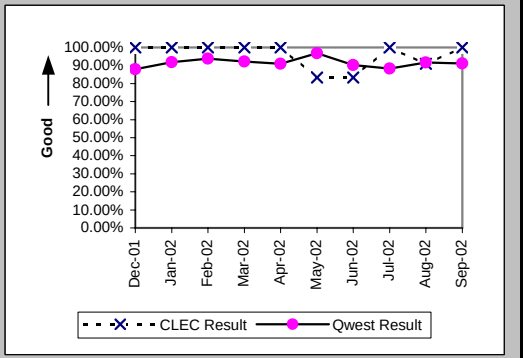
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	1
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	0
May-02	1
Jun-02	1
Jul-02	1
Aug-02	1
Sep-02	0



Checklist #14 - Resale - PBX Repair

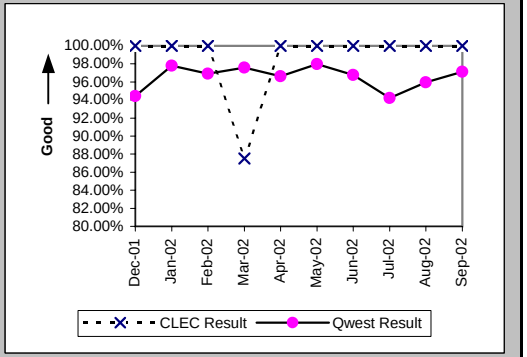
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	10	0	305	347	87.90%	32.62%	-0.74	-1.45	No
Jan-02	9	9	100.00%	10	0	395	430	91.86%	27.34%	-0.88	-1.54	No
Feb-02	3	3	100.00%	3	0	299	319	93.73%	24.24%	-0.45	-1.27	No
Mar-02	7	7	100.00%	4	0	306	332	92.17%	26.87%	-0.76	-1.46	No
Apr-02	4	4	100.00%	4	0	314	345	91.01%	28.60%	-0.62	-1.38	No
May-02	5	6	83.33%	4	0	329	340	96.76%	17.69%	1.28	-0.22	No
Jun-02	5	6	83.33%	6	0	316	350	90.29%	29.62%	0.55	-0.67	No
Jul-02	3	3	100.00%	7	0	363	411	88.32%	32.12%	-0.63	-1.38	No
Aug-02	10	11	90.91%	11	0	372	406	91.63%	27.70%	0.15	-0.91	No
Sep-02	8	8	100.00%	3	0	287	315	91.11%	28.46%	-0.87	-1.53	No



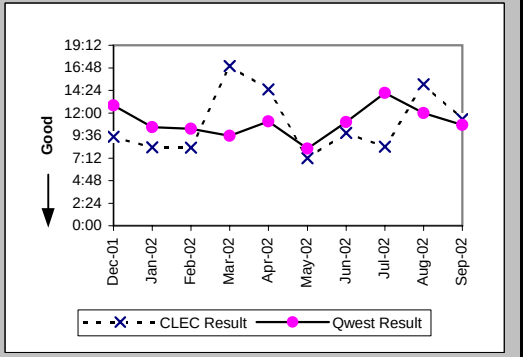
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	10	0	390	413	94.43%	22.93%	-0.59	-1.36	No
Jan-02	9	9	100.00%	10	0	489	500	97.80%	14.67%	-0.45	-1.27	No
Feb-02	4	4	100.00%	3	0	346	357	96.92%	17.28%	-0.35	-1.22	No
Mar-02	7	8	87.50%	4	0	366	375	97.60%	15.30%	1.28	-0.22	No
Apr-02	6	6	100.00%	4	0	401	415	96.63%	18.05%	-0.45	-1.28	No
May-02	6	6	100.00%	4	0	385	393	97.96%	14.12%	-0.35	-1.21	No
Jun-02	7	7	100.00%	6	0	388	401	96.76%	17.71%	-0.48	-1.29	No
Jul-02	4	4	100.00%	7	0	457	485	94.23%	23.32%	-0.49	-1.3	No
Aug-02	11	11	100.00%	11	0	452	471	95.97%	19.68%	-0.67	-1.41	No
Sep-02	8	8	100.00%	3	0	340	350	97.14%	16.66%	-0.48	-1.29	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

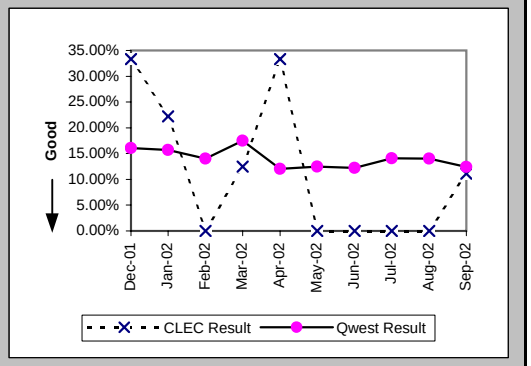
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56:47	6	9:28	10	0	5291:42	413	12:49	18:08	-0.45	-1.27	No
Jan-02	75:03	9	8:20	10	0	5243:14	500	10:29	14:09	-0.45	-1.27	No
Feb-02	33:13	4	8:18	3	0	3678:14	357	10:18	14:39	-0.27	-1.17	No
Mar-02	136:03	8	17:00	4	0	3580:25	375	9:33	13:09	1.33	-0.19	No
Apr-02	87:04	6	14:31	4	0	4600:40	415	11:05	15:17	0.64	-0.61	No
May-02	43:15	6	7:12	4	0	3229:34	393	8:13	12:19	-0.2	-1.12	No
Jun-02	69:05	7	9:52	6	0	4421:01	401	11:01	14:15	-0.21	-1.13	No
Jul-02	33:36	4	8:24	6	0	6855:42	485	14:08	22:57	-0.5	-1.3	No
Aug-02	165:29	11	15:03	10	0	5650:34	471	12:00	16:59	0.71	-0.57	No
Sep-02	90:37	8	11:20	2	0	3755:22	350	10:44	14:15	0.35	-0.79	No



Checklist #14 - Resale - PBX Repair

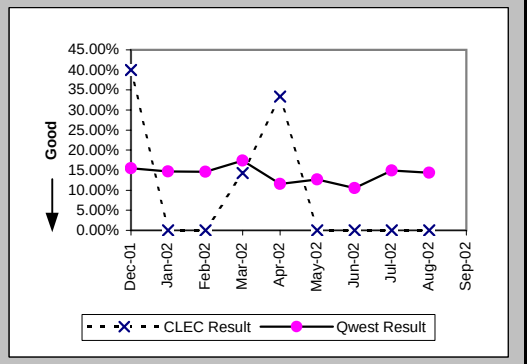
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	6	33.33%	10	0	68	423	16.08%	36.73%	1.02	-0.38	No
Jan-02	2	9	22.22%	10	0	81	515	15.73%	36.41%	0.54	-0.67	No
Feb-02	0	4	0.00%	3	0	51	363	14.05%	34.75%	-0.8	-1.49	No
Mar-02	1	8	12.50%	4	0	67	383	17.49%	37.99%	-0.37	-1.22	No
Apr-02	2	6	33.33%	4	0	51	424	12.03%	32.53%	1.34	-0.19	No
May-02	0	6	0.00%	4	0	50	400	12.50%	33.07%	-0.92	-1.56	No
Jun-02	0	7	0.00%	6	0	50	408	12.25%	32.79%	-0.98	-1.6	No
Jul-02	0	5	0.00%	6	0	70	498	14.06%	34.76%	-0.9	-1.55	No
Aug-02	0	12	0.00%	10	0	67	477	14.05%	34.75%	-1.38	-1.84	No
Sep-02	1	9	11.11%	2	0	45	362	12.43%	32.99%	-0.12	-1.07	No



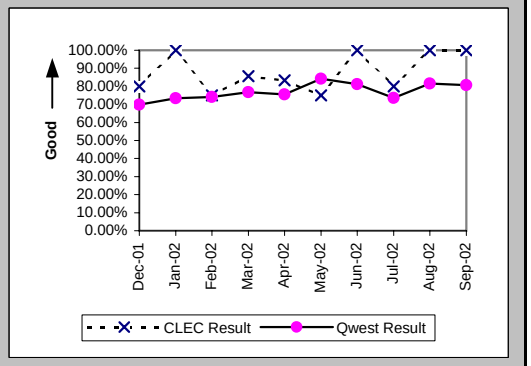
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	5	40.00%	10	0	49	317	15.46%	36.15%	1.28	-0.22	No
Jan-02	0	6	0.00%	10	0	61	416	14.66%	35.37%	-1.01	-1.61	No
Feb-02	0	3	0.00%	3	0	43	295	14.58%	35.29%	-0.71	-1.43	No
Mar-02	1	7	14.29%	4	0	53	305	17.38%	37.89%	-0.21	-1.13	No
Apr-02	2	6	33.33%	4	0	40	346	11.56%	31.98%	1.38	-0.16	No
May-02	0	5	0.00%	4	0	42	331	12.69%	33.28%	-0.85	-1.51	No
Jun-02	0	6	0.00%	6	0	36	341	10.56%	30.73%	-0.83	-1.51	No
Jul-02	0	4	0.00%	6	0	64	429	14.92%	35.63%	-0.83	-1.51	No
Aug-02	0	12	0.00%	10	0	55	384	14.32%	35.03%	-1.39	-1.85	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

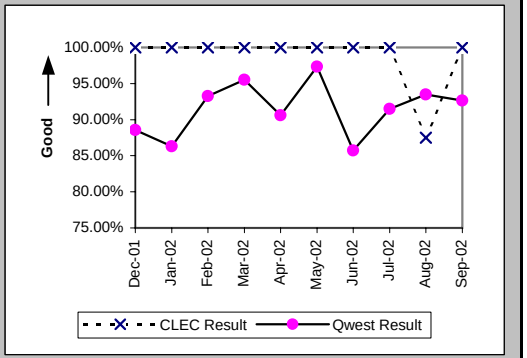
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	10	0	209	299	69.90%	45.87%	-0.49	-1.3	No
Jan-02	8	8	100.00%	10	0	243	331	73.41%	44.18%	-1.68	-2.02	No
Feb-02	3	4	75.00%	3	0	177	239	74.06%	43.83%	-0.04	-1.03	No
Mar-02	6	7	85.71%	4	0	189	246	76.83%	42.19%	-0.55	-1.33	No
Apr-02	5	6	83.33%	4	0	206	273	75.46%	43.03%	-0.44	-1.27	No
May-02	3	4	75.00%	4	0	208	247	84.21%	36.46%	0.47	-0.71	No
Jun-02	4	4	100.00%	6	0	217	267	81.27%	39.01%	-0.95	-1.58	No
Jul-02	4	5	80.00%	6	0	242	329	73.56%	44.10%	-0.32	-1.2	No
Aug-02	10	10	100.00%	10	0	256	314	81.53%	38.81%	-1.48	-1.9	No
Sep-02	7	7	100.00%	2	0	175	217	80.65%	39.51%	-1.28	-1.78	No



Checklist #14 - Resale - PBX Repair

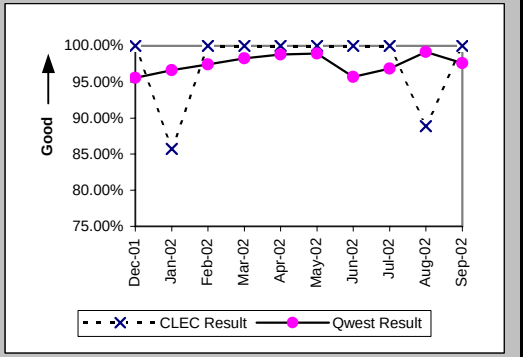
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	85	96	88.54%	31.85%	-0.7	-1.43	No
Jan-02	3	3	100.00%	7	0	82	95	86.32%	34.37%	-0.68	-1.41	No
Feb-02	1	1	100.00%	4	0	83	89	93.26%	25.07%	-0.27	-1.16	No
Mar-02	3	3	100.00%	3	0	85	89	95.51%	20.72%	-0.37	-1.22	No
Apr-02	11	11	100.00%	4	0	58	64	90.63%	29.15%	-0.99	-1.6	No
May-02	11	11	100.00%	5	0	73	75	97.33%	16.11%	-0.51	-1.31	No
Jun-02	7	7	100.00%	3	0	78	91	85.71%	34.99%	-1.04	-1.63	No
Jul-02	9	9	100.00%	4	0	129	141	91.49%	27.90%	-0.89	-1.54	No
Aug-02	7	8	87.50%	3	0	86	92	93.48%	24.69%	0.57	-0.65	No
Sep-02	7	7	100.00%	6	0	101	109	92.66%	26.08%	-0.72	-1.44	No



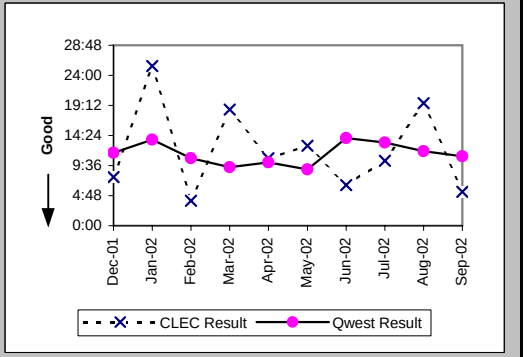
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	108	113	95.58%	20.56%	-0.51	-1.31	No
Jan-02	6	7	85.71%	7	0	114	118	96.61%	18.10%	1.1	-0.33	No
Feb-02	2	2	100.00%	4	0	114	117	97.44%	15.81%	-0.23	-1.14	No
Mar-02	4	4	100.00%	3	0	113	115	98.26%	13.07%	-0.26	-1.16	No
Apr-02	14	14	100.00%	4	0	83	84	98.81%	10.85%	-0.38	-1.23	No
May-02	15	15	100.00%	5	0	95	96	98.96%	10.15%	-0.37	-1.22	No
Jun-02	8	8	100.00%	3	0	111	116	95.69%	20.31%	-0.58	-1.35	No
Jul-02	11	11	100.00%	4	0	153	158	96.84%	17.51%	-0.58	-1.35	No
Aug-02	8	9	88.89%	3	0	119	120	99.17%	9.09%	1.53	-0.07	No
Sep-02	8	8	100.00%	6	0	122	125	97.60%	15.30%	-0.43	-1.26	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

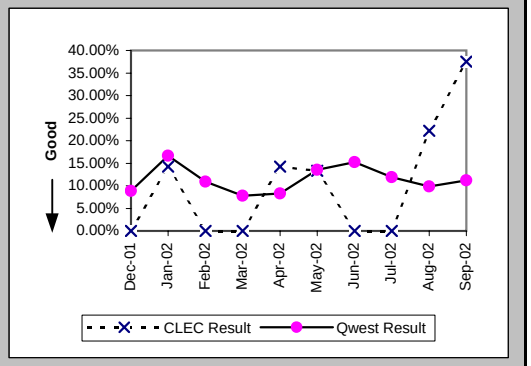
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46:34	6	7:46	0	0	1315:38	113	11:39	15:26	-0.6	-1.37	No
Jan-02	178:28	7	25:30	7	0	1623:06	118	13:45	15:09	1.7	0.03	Yes
Feb-02	8:00	2	4:00	3	0	1261:20	117	10:47	13:53	-0.68	-1.42	No
Mar-02	74:09	4	18:32	3	0	1074:26	115	9:21	14:27	1.34	-0.18	No
Apr-02	150:38	14	10:46	4	0	849:09	84	10:07	10:54	0.23	-0.86	No
May-02	191:35	15	12:46	5	0	863:33	96	9:00	10:19	1.2	-0.27	No
Jun-02	51:48	8	6:29	3	0	1624:26	116	14:00	16:05	-1.28	-1.78	No
Jul-02	113:47	11	10:21	4	0	2098:36	158	13:17	19:38	-0.48	-1.29	No
Aug-02	175:54	9	19:33	3	0	1425:01	120	11:53	11:54	1.48	-0.1	No
Sep-02	43:27	8	5:26	6	0	1382:48	125	11:04	13:38	-1.13	-1.69	No



Checklist #14 - Resale - PBX Repair

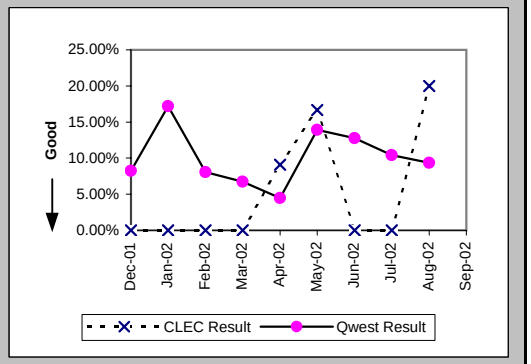
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	10	113	8.85%	28.40%	-0.74	-1.45	No
Jan-02	1	7	14.29%	7	0	20	120	16.67%	37.27%	-0.16	-1.1	No
Feb-02	0	3	0.00%	3	0	13	119	10.92%	31.19%	-0.6	-1.36	No
Mar-02	0	4	0.00%	3	0	9	115	7.83%	26.86%	-0.57	-1.35	No
Apr-02	2	14	14.29%	4	0	7	84	8.33%	27.64%	0.68	-0.59	No
May-02	2	15	13.33%	5	0	13	96	13.54%	34.22%	-0.02	-1.01	No
Jun-02	0	8	0.00%	3	0	18	118	15.25%	35.95%	-1.16	-1.71	No
Jul-02	0	11	0.00%	4	0	19	159	11.95%	32.44%	-1.18	-1.72	No
Aug-02	2	9	22.22%	3	0	12	122	9.84%	29.78%	1.05	-0.36	No
Sep-02	3	8	37.50%	6	0	14	125	11.20%	31.54%	1.84	0.12	Yes



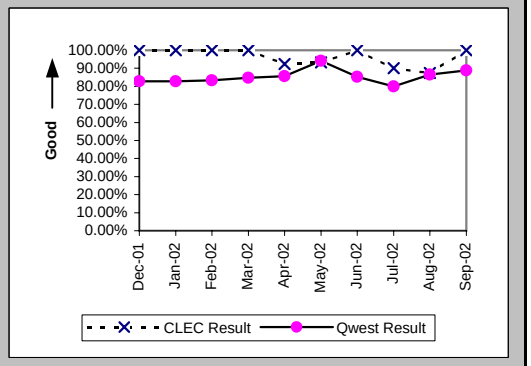
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	7	85	8.24%	27.49%	-0.42	-1.25	No
Jan-02	0	5	0.00%	7	0	16	93	17.20%	37.74%	-0.99	-1.6	No
Feb-02	0	2	0.00%	3	0	7	87	8.05%	27.20%	-0.41	-1.25	No
Mar-02	0	2	0.00%	3	0	6	89	6.74%	25.07%	-0.38	-1.23	No
Apr-02	1	11	9.09%	4	0	3	67	4.48%	20.68%	0.56	-0.66	No
May-02	2	12	16.67%	5	0	11	79	13.92%	34.62%	0.27	-0.84	No
Jun-02	0	6	0.00%	3	0	12	94	12.77%	33.37%	-0.91	-1.55	No
Jul-02	0	9	0.00%	4	0	13	125	10.40%	30.53%	-0.99	-1.6	No
Aug-02	1	5	20.00%	3	0	9	96	9.38%	29.15%	0.68	-0.59	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

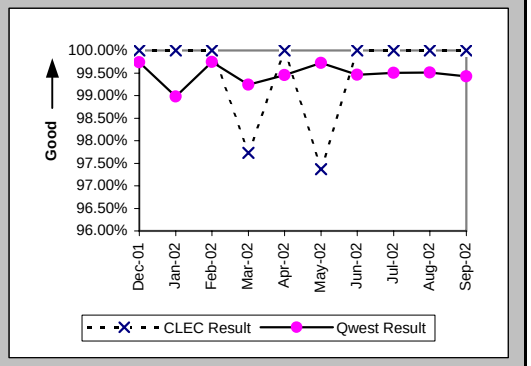
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	67	81	82.72%	37.81%	-1.08	-1.66	No
Jan-02	7	7	100.00%	7	0	77	93	82.80%	37.74%	-1.16	-1.71	No
Feb-02	3	3	100.00%	3	0	70	84	83.33%	37.27%	-0.76	-1.46	No
Mar-02	4	4	100.00%	3	0	67	79	84.81%	35.89%	-0.83	-1.5	No
Apr-02	12	13	92.31%	4	0	48	56	85.71%	34.99%	-0.61	-1.37	No
May-02	14	15	93.33%	5	0	64	68	94.12%	23.53%	0.11	-0.93	No
Jun-02	5	5	100.00%	3	0	75	88	85.23%	35.48%	-0.91	-1.55	No
Jul-02	9	10	90.00%	4	0	84	105	80.00%	40.00%	-0.76	-1.46	No
Aug-02	7	8	87.50%	3	0	77	89	86.52%	34.15%	-0.08	-1.05	No
Sep-02	6	6	100.00%	6	0	71	80	88.75%	31.60%	-0.84	-1.51	No



Checklist #14 - Resale - PBX Repair

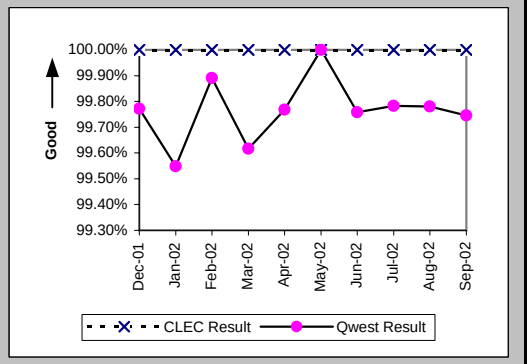
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	40	100.00%	21	0	758	760	99.74%	5.12%	-0.32	-1.19	No
Jan-02	47	47	100.00%	28	0	966	976	98.98%	10.07%	-0.68	-1.41	No
Feb-02	26	26	100.00%	17	0	789	791	99.75%	5.02%	-0.25	-1.15	No
Mar-02	43	44	97.73%	24	0	912	919	99.24%	8.69%	0.91	-0.45	No
Apr-02	42	42	100.00%	15	0	732	736	99.46%	7.35%	-0.47	-1.28	No
May-02	37	38	97.37%	16	0	723	725	99.72%	5.25%	1.48	-0.1	No
Jun-02	34	34	100.00%	19	0	734	738	99.46%	7.34%	-0.42	-1.26	No
Jul-02	37	37	100.00%	19	0	801	805	99.50%	7.03%	-0.42	-1.26	No
Aug-02	40	40	100.00%	21	0	813	817	99.51%	6.98%	-0.43	-1.26	No
Sep-02	47	47	100.00%	11	0	688	692	99.42%	7.58%	-0.51	-1.31	No



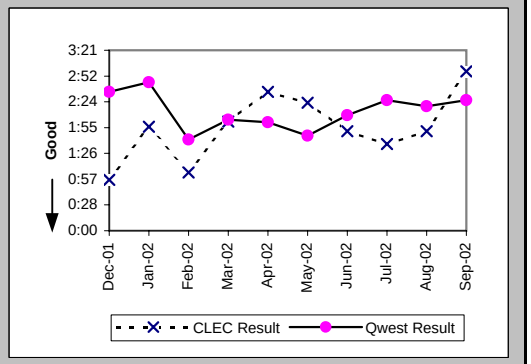
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47	47	100.00%	21	0	874	876	99.77%	4.77%	-0.32	-1.19	No
Jan-02	62	62	100.00%	28	0	1103	1108	99.55%	6.70%	-0.52	-1.31	No
Feb-02	33	33	100.00%	17	0	910	911	99.89%	3.31%	-0.19	-1.11	No
Mar-02	49	49	100.00%	24	0	1038	1042	99.62%	6.18%	-0.42	-1.26	No
Apr-02	51	51	100.00%	15	0	861	863	99.77%	4.81%	-0.33	-1.2	No
May-02	48	48	100.00%	16	0	864	864	100.00%	N/A	N/A	N/A	
Jun-02	45	45	100.00%	19	0	824	826	99.76%	4.91%	-0.32	-1.2	No
Jul-02	42	42	100.00%	19	0	921	923	99.78%	4.65%	-0.3	-1.18	No
Aug-02	49	49	100.00%	21	0	911	913	99.78%	4.68%	-0.32	-1.19	No
Sep-02	52	52	100.00%	11	0	785	787	99.75%	5.03%	-0.35	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

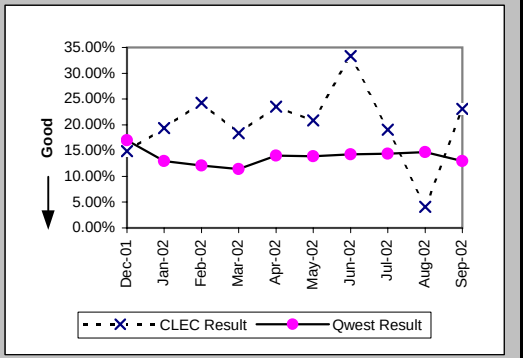
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44:33	47	0:57	21	0	2259:27	876	2:35	10:13	-1.07	-1.65	No
Jan-02	120:04	62	1:56	28	0	3061:00	1108	2:46	14:12	-0.45	-1.27	No
Feb-02	35:49	33	1:05	17	0	1549:36	911	1:42	4:08	-0.84	-1.51	No
Mar-02	99:20	49	2:02	24	0	2149:58	1042	2:04	6:45	-0.04	-1.02	No
Apr-02	131:45	51	2:35	15	0	1743:10	863	2:01	4:52	0.89	-0.46	No
May-02	114:35	48	2:23	16	0	1524:27	864	1:46	3:44	0.98	-0.4	No
Jun-02	83:18	45	1:51	19	0	1772:35	826	2:09	5:34	-0.35	-1.21	No
Jul-02	67:48	42	1:37	19	0	2241:48	923	2:26	7:01	-0.74	-1.45	No
Aug-02	90:24	49	1:51	21	0	2111:22	913	2:19	5:41	-0.56	-1.34	No
Sep-02	154:02	52	2:58	11	0	1914:20	787	2:26	5:51	0.8	-0.51	No



Checklist #14 - Resale - PBX Repair

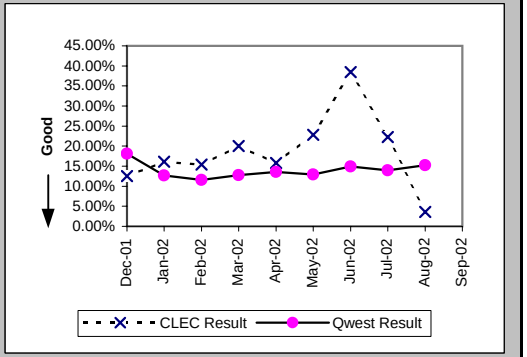
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	47	14.89%	21	0	149	876	17.01%	37.57%	-0.38	-1.23	No
Jan-02	12	62	19.35%	28	0	144	1108	13.00%	33.63%	1.39	-0.16	No
Feb-02	8	33	24.24%	17	0	110	911	12.07%	32.58%	1.91	0.16	Yes
Mar-02	9	49	18.37%	24	0	119	1042	11.42%	31.81%	1.41	-0.14	No
Apr-02	12	51	23.53%	15	0	121	863	14.02%	34.72%	1.77	0.08	Yes
May-02	10	48	20.83%	16	0	120	864	13.89%	34.58%	1.3	-0.21	No
Jun-02	15	45	33.33%	19	0	118	826	14.29%	34.99%	3.12	0.89	Yes
Jul-02	8	42	19.05%	19	0	133	923	14.41%	35.12%	0.83	-0.49	No
Aug-02	2	49	4.08%	21	0	134	913	14.68%	35.39%	-2.04	-2.24	No
Sep-02	12	52	23.08%	11	0	102	787	12.96%	33.59%	1.94	0.18	Yes



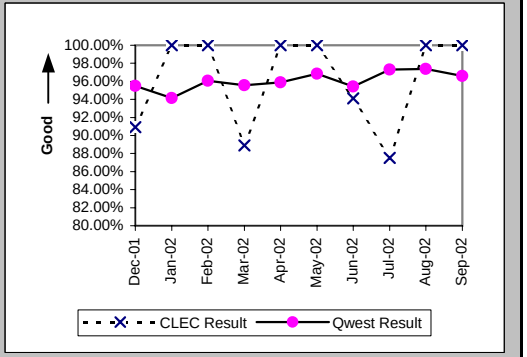
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	24	12.50%	21	0	74	408	18.14%	38.53%	-0.7	-1.42	No
Jan-02	5	31	16.13%	28	0	70	552	12.68%	33.28%	0.58	-0.65	No
Feb-02	2	13	15.38%	17	0	50	433	11.55%	31.96%	0.45	-0.72	No
Mar-02	5	25	20.00%	24	0	56	438	12.79%	33.39%	1.01	-0.39	No
Apr-02	3	19	15.79%	15	0	62	458	13.54%	34.21%	0.32	-0.81	No
May-02	8	35	22.86%	16	0	56	432	12.96%	33.59%	1.55	-0.06	No
Jun-02	10	26	38.46%	19	0	64	430	14.88%	35.59%	2.83	0.72	Yes
Jul-02	4	18	22.22%	19	0	61	438	13.93%	34.62%	0.96	-0.42	No
Aug-02	1	28	3.57%	21	0	65	427	15.22%	35.92%	-1.66	-2.01	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

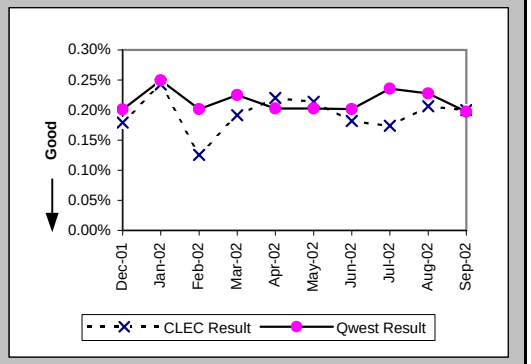
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	11	90.91%	21	0	233	244	95.49%	20.75%	0.65	-0.61	No
Jan-02	22	22	100.00%	28	0	257	273	94.14%	23.49%	-1.13	-1.68	No
Feb-02	9	9	100.00%	17	0	220	229	96.07%	19.43%	-0.6	-1.36	No
Mar-02	8	9	88.89%	24	0	237	248	95.56%	20.59%	0.81	-0.51	No
Apr-02	18	18	100.00%	15	0	210	219	95.89%	19.85%	-0.84	-1.51	No
May-02	21	21	100.00%	16	0	245	253	96.84%	17.50%	-0.8	-1.48	No
Jun-02	16	17	94.12%	19	0	187	196	95.41%	20.93%	0.26	-0.84	No
Jul-02	7	8	87.50%	19	0	217	223	97.31%	16.18%	1.19	-0.28	No
Aug-02	15	15	100.00%	21	0	186	191	97.38%	15.97%	-0.61	-1.37	No
Sep-02	11	11	100.00%	11	0	171	177	96.61%	18.10%	-0.6	-1.37	No



Checklist #14 - Resale - PBX Repair

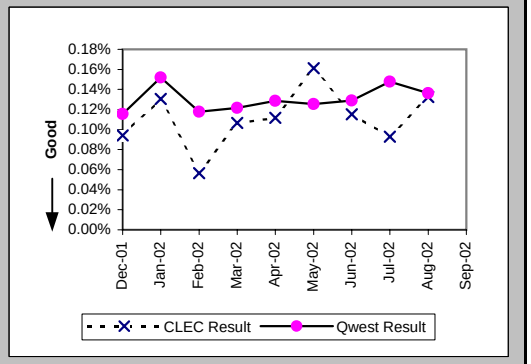
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	59	32884	0.18%	31	0	1412	701750	0.20%	4.48%	-0.86	-1.52	No
Jan-02	78	32150	0.24%	45	0	1743	698465	0.25%	4.99%	-0.24	-1.15	No
Feb-02	40	31852	0.13%	23	0	1393	691231	0.20%	4.48%	-2.95	-2.8	No
Mar-02	61	31869	0.19%	31	0	1540	684330	0.23%	4.74%	-1.24	-1.75	No
Apr-02	71	32256	0.22%	23	0	1371	677034	0.20%	4.50%	0.69	-0.58	No
May-02	69	32236	0.21%	25	0	1360	671823	0.20%	4.49%	0.45	-0.72	No
Jun-02	60	33013	0.18%	28	0	1352	671200	0.20%	4.48%	-0.78	-1.47	No
Jul-02	58	33363	0.17%	29	0	1580	671135	0.24%	4.85%	-2.27	-2.38	No
Aug-02	70	33927	0.21%	34	0	1512	664996	0.23%	4.76%	-0.79	-1.48	No
Sep-02	69	34520	0.20%	19	0	1274	645215	0.20%	4.44%	0.1	-0.94	No



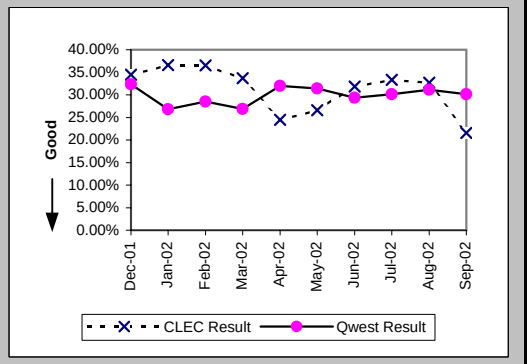
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	32884	0.09%	31	0	810	701750	0.12%	3.40%	-1.1	-1.67	No
Jan-02	42	32150	0.13%	45	0	1061	698465	0.15%	3.89%	-0.96	-1.58	No
Feb-02	18	31852	0.06%	23	0	815	691231	0.12%	3.43%	-3.12	-2.9	No
Mar-02	34	31869	0.11%	31	0	832	684330	0.12%	3.48%	-0.75	-1.45	No
Apr-02	36	32256	0.11%	23	0	871	677034	0.13%	3.58%	-0.83	-1.51	No
May-02	52	32236	0.16%	25	0	842	671823	0.13%	3.54%	1.78	0.08	Yes
Jun-02	38	33013	0.12%	28	0	865	671200	0.13%	3.59%	-0.68	-1.41	No
Jul-02	31	33363	0.09%	29	0	992	671135	0.15%	3.84%	-2.55	-2.55	No
Aug-02	45	33927	0.13%	34	0	907	664996	0.14%	3.69%	-0.18	-1.11	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

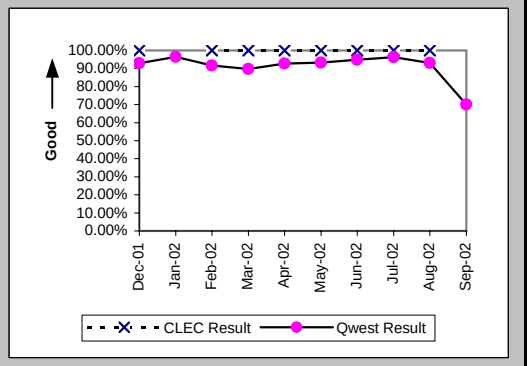
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	90	34.44%	0	0	674	2086	32.31%	46.77%	0.43	-0.74	No
Jan-02	45	123	36.59%	0	0	638	2381	26.80%	44.29%	2.32	0.41	Yes
Feb-02	23	63	36.51%	0	0	556	1949	28.53%	45.15%	1.36	-0.18	No
Mar-02	31	92	33.70%	0	0	567	2107	26.91%	44.35%	1.41	-0.14	No
Apr-02	23	94	24.47%	0	0	645	2016	31.99%	46.65%	-1.53	-1.93	No
May-02	25	94	26.60%	0	0	624	1984	31.45%	46.43%	-0.99	-1.6	No
Jun-02	28	88	31.82%	0	0	562	1914	29.36%	45.54%	0.5	-0.7	No
Jul-02	29	87	33.33%	0	0	681	2261	30.12%	45.88%	0.65	-0.61	No
Aug-02	34	104	32.69%	0	0	684	2196	31.15%	46.31%	0.34	-0.79	No
Sep-02	19	88	21.59%	0	0	549	1823	30.12%	45.88%	-1.7	-2.04	No



Checklist #14 - Resale - Basic ISDN Installation

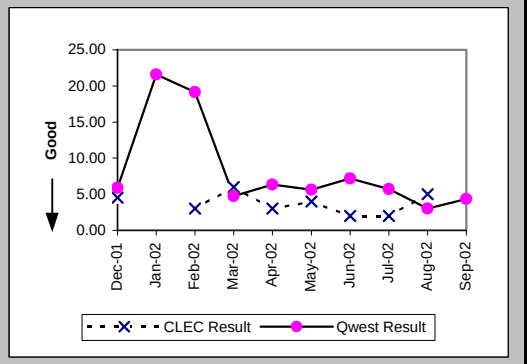
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	535	576	92.88%	25.71%	-0.39	-1.24	No
Jan-02						2215	2298	96.39%	18.66%			
Feb-02	1	1	100.00%	0	0	700	763	91.74%	27.52%	-0.3	-1.18	No
Mar-02	2	2	100.00%	0	0	493	550	89.64%	30.48%	-0.48	-1.29	No
Apr-02	1	1	100.00%	0	0	681	734	92.78%	25.88%	-0.28	-1.17	No
May-02	1	1	100.00%	0	0	628	674	93.18%	25.22%	-0.27	-1.16	No
Jun-02	1	1	100.00%	0	0	617	651	94.78%	22.25%	-0.23	-1.14	No
Jul-02	28	28	100.00%	0	0	542	563	96.27%	18.95%	-1.02	-1.62	No
Aug-02	1	1	100.00%	0	0	27	29	93.10%	25.34%	-0.27	-1.16	No
Sep-02						21	30	70.00%	45.83%			



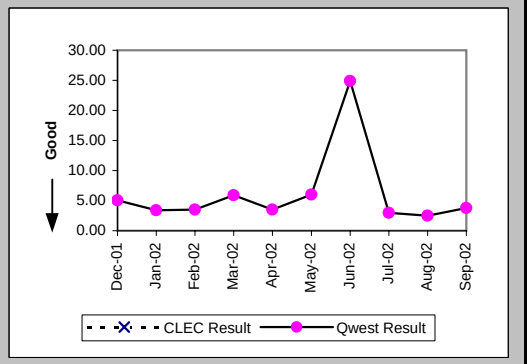
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2	4.50	0	0	3479	590	5.90	8.64	-0.23	-1.14	No
Jan-02						54935	2546	21.58	15.59			
Feb-02	3	1	3.00	0	0	19067	995	19.16	17.99	-0.9	-1.55	No
Mar-02	12	2	6.00	0	0	2628	555	4.74	5.12	0.75	-0.54	No
Apr-02	3	1	3.00	0	0	4694	741	6.33	10.09	-0.33	-1.2	No
May-02	4	1	4.00	0	0	3806	678	5.61	6.48	-0.25	-1.15	No
Jun-02	2	1	2.00	0	0	4695	654	7.18	11.02	-0.47	-1.29	No
Jul-02	56	28	2.00	0	0	3228	566	5.70	5.60	-3.42	-3.08	No
Aug-02	5	1	5.00	0	0	87	29	3.00	1.89	1.17	-0.29	No
Sep-02						130	30	4.33	4.25			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

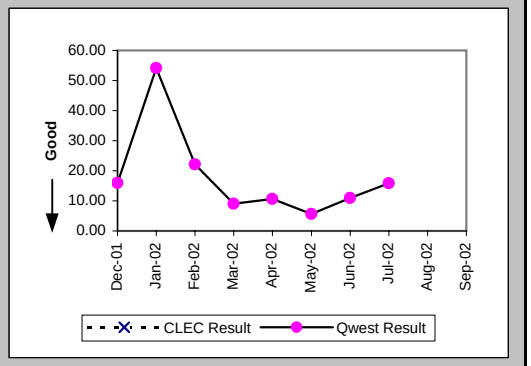
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						162	32	5.06	8.74			
Jan-02						756	222	3.41	17.60			
Feb-02						296	84	3.52	7.88			
Mar-02						320	54	5.93	7.68			
Apr-02						179	51	3.51	4.92			
May-02						192	32	6.00	7.50			
Jun-02						822	33	24.91	30.73			
Jul-02						48	16	3.00	5.15			
Aug-02						5	2	2.50	2.12			
Sep-02						34	9	3.78	4.74			



Checklist #14 - Resale - Basic ISDN Installation

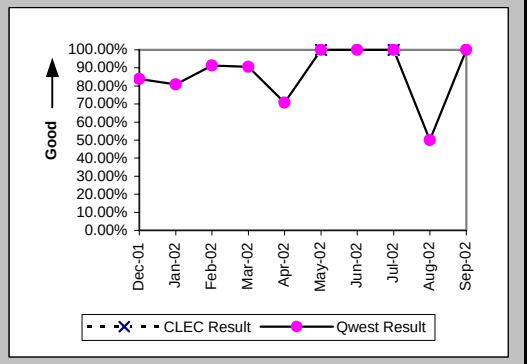
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						208	13	16.00	21.61			
Jan-02						325	6	54.17	57.23			
Feb-02						155	7	22.14	16.73			
Mar-02						27	3	9.00	4.58			
Apr-02						32	3	10.67	9.87			
May-02						85	15	5.67	4.88			
Jun-02						22	2	11.00	11.31			
Jul-02						79	5	15.80	12.52			
Aug-02												
Sep-02												



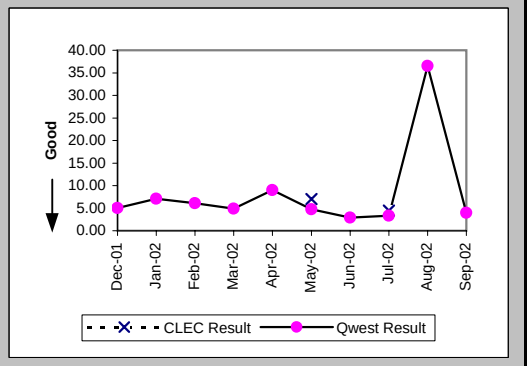
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	31	83.87%	36.78%			
Jan-02						21	26	80.77%	39.41%			
Feb-02						21	23	91.30%	28.18%			
Mar-02						29	32	90.63%	29.15%			
Apr-02						17	24	70.83%	45.45%			
May-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02						15	15	100.00%	0.00%			
Jul-02	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Aug-02						1	2	50.00%	50.00%			
Sep-02						5	5	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

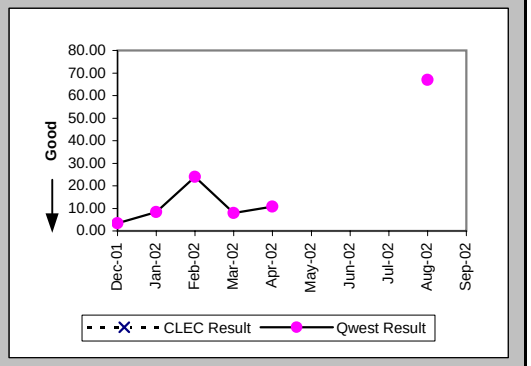
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						161	32	5.03	2.62			
Jan-02						184	26	7.08	6.56			
Feb-02						140	23	6.09	9.42			
Mar-02						171	35	4.89	4.24			
Apr-02						217	24	9.04	10.78			
May-02	7	1	7.00	0	0	81	17	4.76	3.03	0.59	-0.64	No
Jun-02						44	15	2.93	1.10			
Jul-02	9	2	4.50	1	0	37	11	3.36	0.92	0.97	-0.41	No
Aug-02						73	2	36.50	45.96			
Sep-02						20	5	4.00	0.71			



Checklist #14 - Resale - Basic ISDN Installation

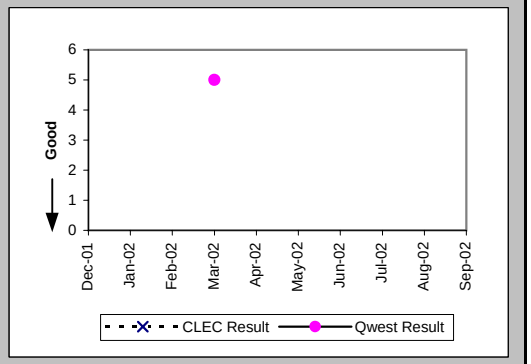
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	5	3.40	3.36			
Jan-02						42	5	8.40	13.85			
Feb-02						48	2	24.00	14.14			
Mar-02						16	2	8.00	5.66			
Apr-02						75	7	10.71	14.03			
May-02												
Jun-02												
Jul-02												
Aug-02						67	1	67.00				
Sep-02												



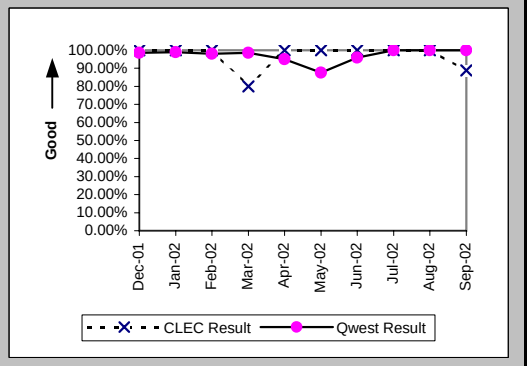
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

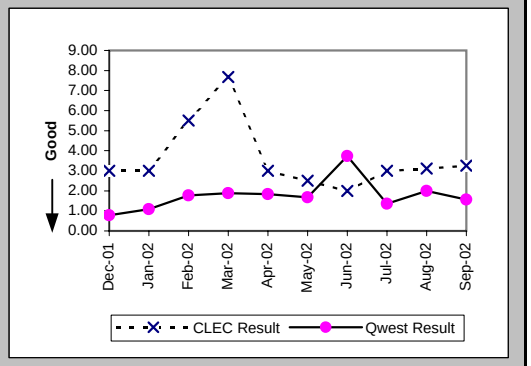
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	73	74	98.65%	11.55%	-0.28	-1.17	No
Jan-02	5	5	100.00%	1	0	195	197	98.98%	10.02%	-0.22	-1.14	No
Feb-02	6	6	100.00%	0	0	97	99	97.98%	14.07%	-0.34	-1.21	No
Mar-02	4	5	80.00%	0	0	137	139	98.56%	11.91%	1.68	0.02	Yes
Apr-02	3	3	100.00%	0	0	152	160	95.00%	21.79%	-0.39	-1.24	No
May-02	3	3	100.00%	0	0	128	146	87.67%	32.88%	-0.64	-1.39	No
Jun-02	4	4	100.00%	0	0	70	73	95.89%	19.85%	-0.4	-1.25	No
Jul-02	2	2	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Aug-02	10	10	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	8	9	88.89%	0	0	11	11	100.00%	N/A	N/A	-0.56	No



Checklist #14 - Resale - Basic ISDN Installation

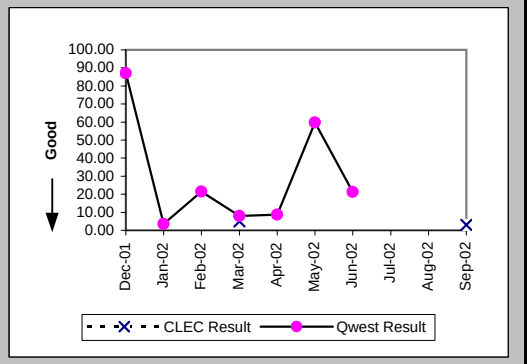
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	2	3.00	4	0	35	45	0.78	1.02	3.72	1.26	Yes
Jan-02	6	2	3.00	4	0	175	160	1.09	1.04	2.12	0.29	Yes
Feb-02	22	4	5.50	2	0	115	65	1.77	0.95	3.72	1.26	Yes
Mar-02	23	3	7.67	2	0	156	83	1.88	1.22	2.41	0.46	Yes
Apr-02	9	3	3.00	0	0	134	73	1.84	0.97	1.93	0.17	Yes
May-02	5	2	2.50	1	0	150	90	1.67	1.04	0.83	-0.49	No
Jun-02	4	2	2.00	2	0	205	55	3.73	13.15	-0.18	-1.11	No
Jul-02	3	1	3.00	1	0	87	64	1.36	1.03	1	-0.39	No
Aug-02	28	9	3.11	1	0	16	8	2.00	1.41	1.84	0.12	Yes
Sep-02	13	4	3.25	5	0	14	9	1.56	1.13	1.9	0.15	Yes



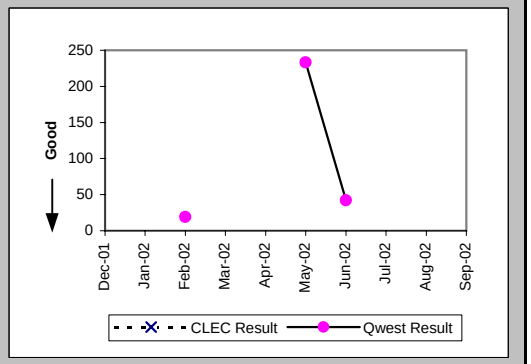
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						174	2	87.00	103.24			
Jan-02						7	2	3.50	2.12			
Feb-02						43	2	21.50	13.44			
Mar-02	5	1	5.00	0	0	24	3	8.00	9.54	-0.27	-1.17	No
Apr-02						87	10	8.70	6.31			
May-02						1017	17	59.82	25.77			
Jun-02						85	4	21.25	13.23			
Jul-02												
Aug-02												
Sep-02	3	1	3.00	0	0							



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

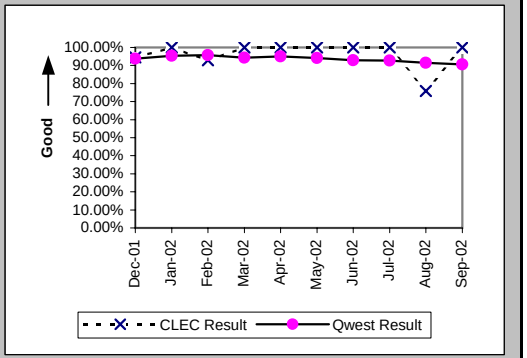
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						19	1	19.00				
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02						42	1	42.00				
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

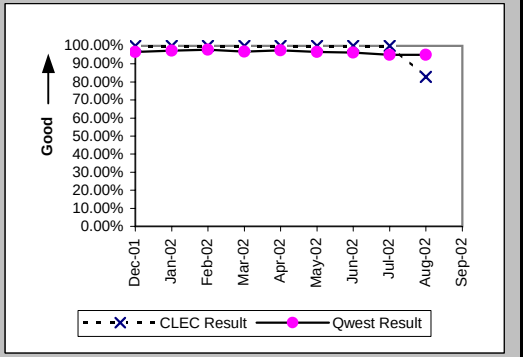
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	18	94.44%	0	0	2005	2138	93.78%	24.15%	-0.12	-1.07	No
Jan-02	16	16	100.00%	0	1	3182	3333	95.47%	20.80%	-0.87	-1.53	No
Feb-02	13	14	92.86%	0	0	3700	3862	95.81%	20.05%	0.56	-0.66	No
Mar-02	13	13	100.00%	0	0	2447	2593	94.37%	23.05%	-0.88	-1.53	No
Apr-02	12	12	100.00%	0	0	2162	2275	95.03%	21.73%	-0.79	-1.48	No
May-02	14	14	100.00%	0	0	2101	2233	94.09%	23.58%	-0.93	-1.57	No
Jun-02	12	12	100.00%	0	0	1906	2051	92.93%	25.63%	-0.95	-1.58	No
Jul-02	26	26	100.00%	0	0	1835	1979	92.72%	25.97%	-1.42	-1.86	No
Aug-02	22	29	75.86%	0	0	1537	1679	91.54%	27.82%	2.53	0.54	Yes
Sep-02	14	14	100.00%	0	0	1419	1565	90.67%	29.08%	-1.19	-1.73	No



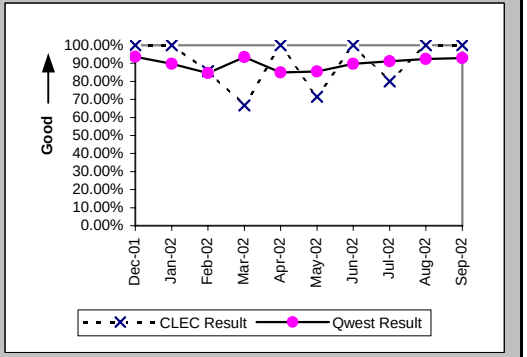
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	18	100.00%	0	0	2065	2138	96.59%	18.16%	-0.79	-1.48	No
Jan-02	16	16	100.00%	0	1	3243	3333	97.30%	16.21%	-0.66	-1.4	No
Feb-02	14	14	100.00%	0	0	3779	3862	97.85%	14.50%	-0.55	-1.34	No
Mar-02	13	13	100.00%	0	0	2512	2593	96.88%	17.40%	-0.65	-1.39	No
Apr-02	12	12	100.00%	0	0	2220	2275	97.58%	15.36%	-0.54	-1.33	No
May-02	14	14	100.00%	0	0	2157	2233	96.60%	18.13%	-0.7	-1.43	No
Jun-02	12	12	100.00%	0	0	1973	2051	96.20%	19.13%	-0.69	-1.42	No
Jul-02	26	26	100.00%	0	0	1882	1979	95.10%	21.59%	-1.15	-1.7	No
Aug-02	24	29	82.76%	0	0	1595	1679	95.00%	21.80%	2.4	0.46	Yes
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

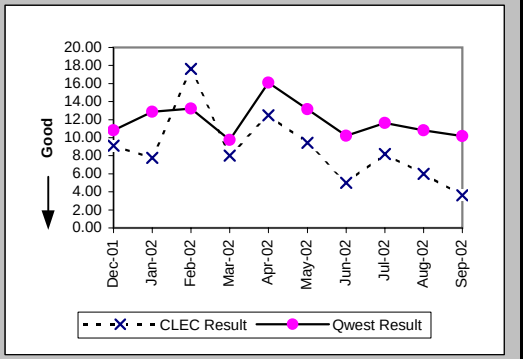
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	738	788	93.65%	24.38%	-0.78	-1.47	No
Jan-02	4	4	100.00%	0	0	1289	1438	89.64%	30.48%	-0.68	-1.41	No
Feb-02	6	7	85.71%	1	0	1062	1256	84.55%	36.14%	-0.08	-1.05	No
Mar-02	2	3	66.67%	0	0	950	1017	93.41%	24.81%	1.29	-0.22	No
Apr-02	6	6	100.00%	0	0	853	1005	84.88%	35.83%	-1.03	-1.63	No
May-02	5	7	71.43%	0	0	679	794	85.52%	35.19%	0.96	-0.41	No
Jun-02	3	3	100.00%	0	0	772	861	89.66%	30.44%	-0.59	-1.36	No
Jul-02	4	5	80.00%	0	0	858	942	91.08%	28.50%	0.76	-0.54	No
Aug-02	3	3	100.00%	0	0	902	977	92.32%	26.62%	-0.5	-1.3	No
Sep-02	5	5	100.00%	0	0	1101	1186	92.83%	25.79%	-0.62	-1.38	No



Checklist #14 - Resale - Basic ISDN Installation

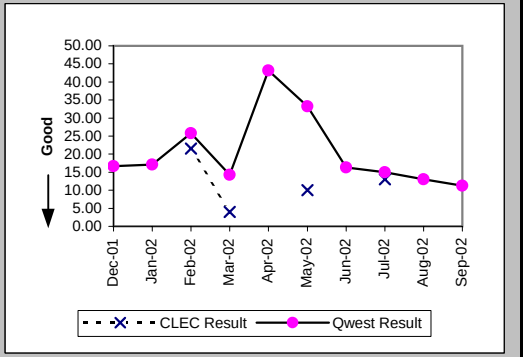
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73	8	9.12	1	0	8992	830	10.83	10.93	-0.44	-1.27	No
Jan-02	31	4	7.75	0	0	15802	1229	12.86	12.67	-0.81	-1.49	No
Feb-02	141	8	17.62	0	0	16024	1210	13.24	14.41	0.92	-0.44	No
Mar-02	24	3	8.00	0	0	9649	991	9.74	8.68	-0.35	-1.21	No
Apr-02	75	6	12.50	0	0	15951	991	16.10	25.02	-0.35	-1.21	No
May-02	66	7	9.43	0	0	10203	776	13.15	18.89	-0.52	-1.32	No
Jun-02	15	3	5.00	0	0	8743	857	10.20	10.64	-0.85	-1.51	No
Jul-02	41	5	8.20	0	0	10771	927	11.62	11.60	-0.66	-1.4	No
Aug-02	12	2	6.00	1	0	10269	951	10.80	8.79	-0.77	-1.47	No
Sep-02	18	5	3.60	0	0	11894	1168	10.18	10.34	-1.42	-1.86	No



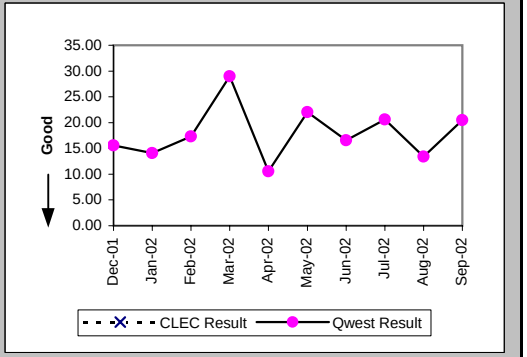
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1619	97	16.69	44.49			
Jan-02						2927	171	17.12	13.96			
Feb-02	43	2	21.50	0	0	4750	184	25.82	18.17	-0.33	-1.2	No
Mar-02	4	1	4.00	0	0	1058	74	14.30	14.33	-0.71	-1.43	No
Apr-02						6816	158	43.14	31.63			
May-02	20	2	10.00	0	0	3755	113	33.23	32.50	-1	-1.61	No
Jun-02						1583	97	16.32	17.84			
Jul-02	13	1	13.00	0	0	1375	92	14.95	17.01	-0.11	-1.07	No
Aug-02						886	68	13.03	12.06			
Sep-02						876	78	11.23	14.58			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

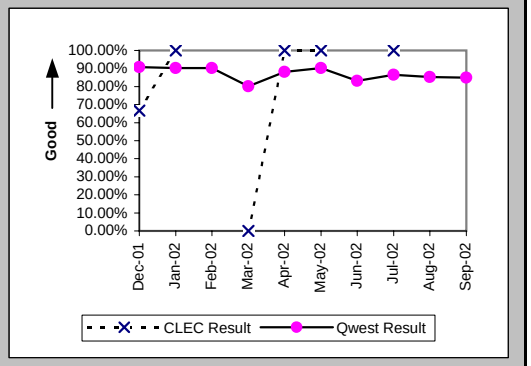
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						374	24	15.58	15.64			
Jan-02						535	38	14.08	10.42			
Feb-02						294	17	17.29	7.16			
Mar-02						87	3	29.00	33.87			
Apr-02						74	7	10.57	10.86			
May-02						198	9	22.00	31.84			
Jun-02						83	5	16.60	20.27			
Jul-02						103	5	20.60	21.52			
Aug-02						174	13	13.38	11.71			
Sep-02						266	13	20.46	39.04			



Checklist #14 - Resale - Basic ISDN Installation

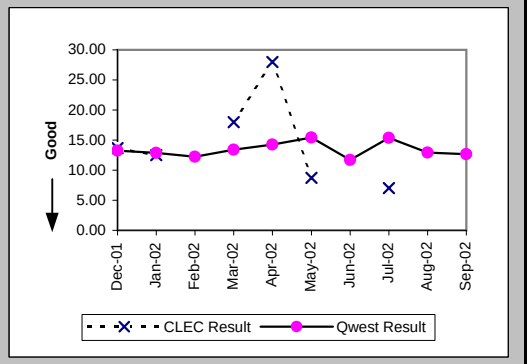
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	0	1	267	294	90.82%	28.88%	1.08	-0.34	No
Jan-02	1	1	100.00%	1	0	286	317	90.22%	29.70%	-0.33	-1.2	No
Feb-02						445	493	90.26%	29.65%			
Mar-02	0	1	0.00%	0	0	307	383	80.16%	39.88%	1.29	-0.21	No
Apr-02	1	1	100.00%	1	0	314	356	88.20%	32.26%	-0.37	-1.22	No
May-02	4	4	100.00%	0	0	396	439	90.21%	29.72%	-0.66	-1.4	No
Jun-02						273	328	83.23%	37.36%			
Jul-02	6	6	100.00%	0	0	282	326	86.50%	34.17%	-0.96	-1.58	No
Aug-02						284	333	85.29%	35.43%			
Sep-02						394	464	84.91%	35.79%			



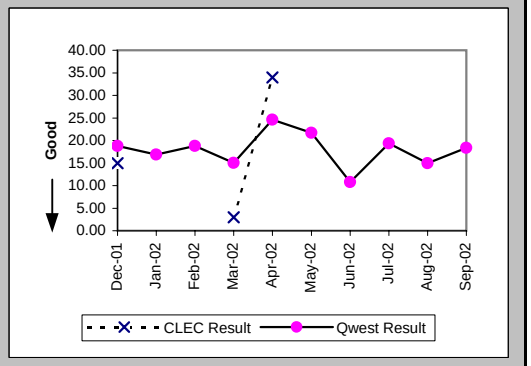
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	3	13.67	0	1	3929	297	13.23	16.14	0.44	-0.73	No
Jan-02	25	2	12.50	0	0	4257	331	12.86	13.30	-0.04	-1.02	No
Feb-02						5969	489	12.21	12.31			
Mar-02	18	1	18.00	0	0	5191	388	13.38	12.63	0.86	-0.48	No
Apr-02	56	2	28.00	0	0	5079	356	14.27	20.19	1.68	0.02	Yes
May-02	35	4	8.75	0	0	6917	449	15.41	13.15	-1.01	-1.61	No
Jun-02						3831	328	11.68	10.09			
Jul-02	42	6	7.00	0	0	5039	328	15.36	20.97	-0.97	-1.59	No
Aug-02						4218	327	12.90	28.82			
Sep-02						5913	467	12.66	27.53			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

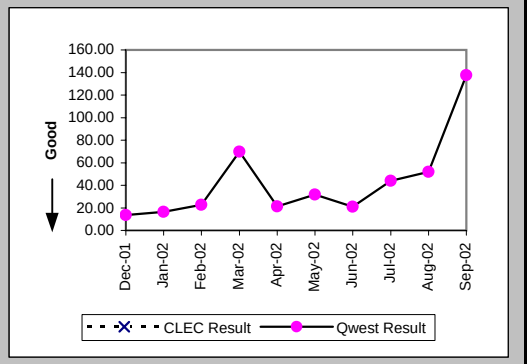
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	1	15.00	0	0	582	31	18.77	23.09	-0.16	-1.1	No
Jan-02						591	35	16.89	16.30			
Feb-02						939	50	18.78	22.03			
Mar-02	3	1	3.00	0	0	1235	82	15.06	15.66	-0.77	-1.47	No
Apr-02	34	1	34.00	0	0	985	40	24.62	49.99	1.08	-0.35	No
May-02						910	42	21.67	22.23			
Jun-02						626	58	10.79	12.07			
Jul-02						968	50	19.36	40.89			
Aug-02						615	41	15.00	13.78			
Sep-02						1324	72	18.39	29.97			



Checklist #14 - Resale - Basic ISDN Installation

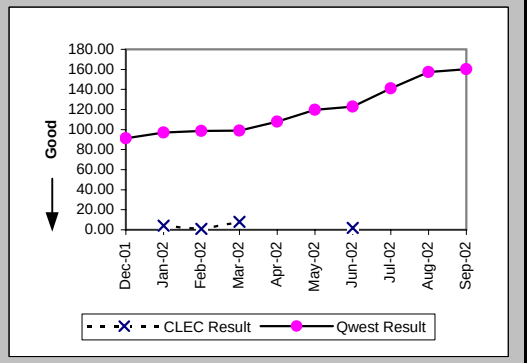
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230	17	13.53	10.50			
Jan-02						360	22	16.36	14.05			
Feb-02						91	4	22.75	17.75			
Mar-02						488	7	69.71	92.73			
Apr-02						149	7	21.29	12.47			
May-02						191	6	31.83	39.99			
Jun-02						63	3	21.00	10.00			
Jul-02						132	3	44.00	56.15			
Aug-02						778	15	51.87	120.23			
Sep-02						1239	9	137.67	247.83			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

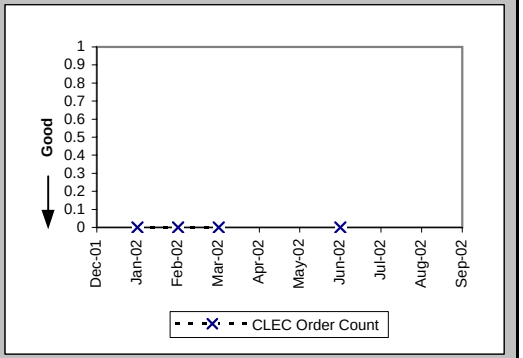
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49209	540	91.13	124.44			
Jan-02	4	1	4.00	0	0	52546	541	97.13	121.62	-0.77	-1.47	No
Feb-02	1	1	1.00	0	0	58613	594	98.68	116.44	-0.84	-1.51	No
Mar-02	16	2	8.00	0	0	62414	631	98.91	107.82	-1.19	-1.72	No
Apr-02						59917	556	107.76	121.41			
May-02						65188	545	119.61	124.49			
Jun-02	2	1	2.00	0	0	68375	556	122.98	128.56	-0.94	-1.57	No
Jul-02						75781	537	141.12	132.30			
Aug-02						75525	480	157.34	141.02			
Sep-02						68258	426	160.23	143.09			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

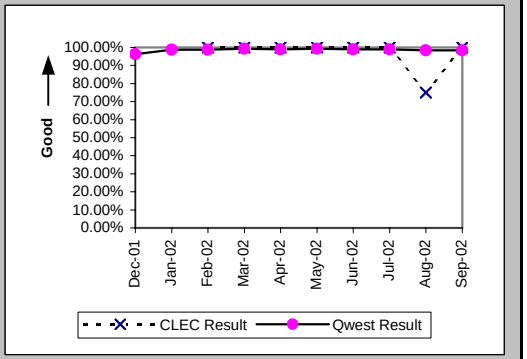
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Basic ISDN Repair

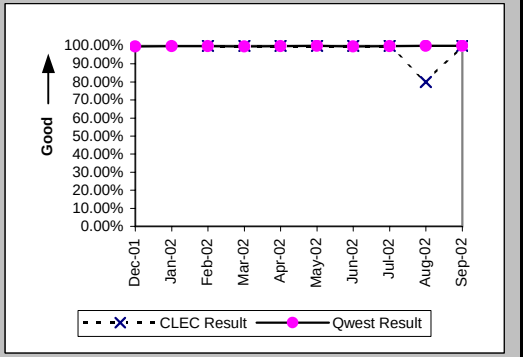
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						471	489	96.32%	18.83%			
Jan-02						565	572	98.78%	10.99%			
Feb-02	1	1	100.00%	1	0	514	520	98.85%	10.68%	-0.11	-1.07	No
Mar-02	1	1	100.00%	1	0	478	481	99.38%	7.87%	-0.08	-1.05	No
Apr-02	1	1	100.00%	1	0	550	556	98.92%	10.33%	-0.1	-1.06	No
May-02	4	4	100.00%	0	0	573	577	99.31%	8.30%	-0.17	-1.1	No
Jun-02	3	3	100.00%	3	0	597	603	99.01%	9.93%	-0.17	-1.11	No
Jul-02	2	2	100.00%	2	0	665	672	98.96%	10.15%	-0.14	-1.09	No
Aug-02	3	4	75.00%	1	0	703	714	98.46%	12.32%	1.86	0.13	Yes
Sep-02	2	2	100.00%	1	0	663	674	98.37%	12.67%	-0.18	-1.11	No



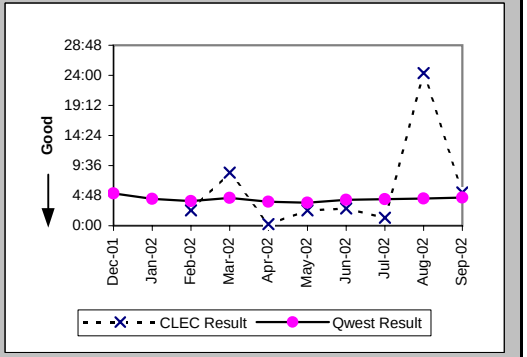
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						489	491	99.59%	6.37%			
Jan-02						575	576	99.83%	4.16%			
Feb-02	1	1	100.00%	1	0	519	520	99.81%	4.38%	-0.04	-1.03	No
Mar-02	1	1	100.00%	1	0	484	486	99.59%	6.40%	-0.06	-1.04	No
Apr-02	1	1	100.00%	1	0	562	563	99.82%	4.21%	-0.04	-1.03	No
May-02	4	4	100.00%	0	0	583	583	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	3	0	602	604	99.67%	5.74%	-0.1	-1.06	No
Jul-02	2	2	100.00%	2	0	678	679	99.85%	3.83%	-0.05	-1.03	No
Aug-02	4	5	80.00%	1	0	715	715	100.00%	N/A	N/A	0.7	Yes
Sep-02	2	2	100.00%	1	0	680	680	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

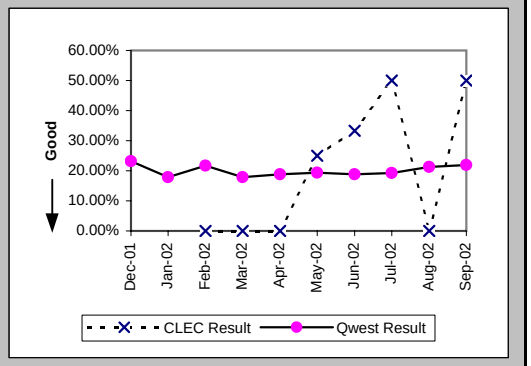
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2528:47	491	5:09	7:20			
Jan-02						2463:23	576	4:17	5:15			
Feb-02	2:27	1	2:27	1	0	2035:07	520	3:55	5:15	-0.28	-1.17	No
Mar-02	8:28	1	8:28	1	0	2151:30	486	4:26	7:12	1.45	-0.12	No
Apr-02	0:16	1	0:16	1	0	2147:34	563	3:49	4:55	-0.72	-1.44	No
May-02	9:48	4	2:27	0	0	2149:36	583	3:41	4:11	-0.59	-1.36	No
Jun-02	8:13	3	2:44	3	0	2483:49	604	4:07	5:13	-0.46	-1.28	No
Jul-02	2:34	2	1:17	2	0	2868:39	679	4:13	6:12	-0.67	-1.41	No
Aug-02	121:38	5	24:20	1	0	3106:10	715	4:21	5:00	3.72	1.26	Yes
Sep-02	10:35	2	5:18	1	0	3058:09	680	4:30	5:26	0.69	-0.58	No



Checklist #14 - Resale - Basic ISDN Repair

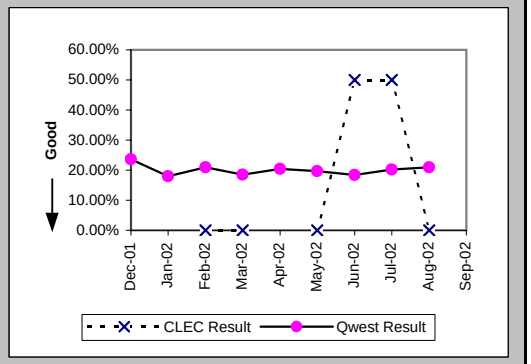
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114	491	23.22%	42.22%			
Jan-02						103	576	17.88%	38.32%			
Feb-02	0	1	0.00%	1	0	113	520	21.73%	41.24%	-0.53	-1.32	No
Mar-02	0	1	0.00%	1	0	87	487	17.86%	38.31%	-0.47	-1.28	No
Apr-02	0	1	0.00%	1	0	106	564	18.79%	39.07%	-0.48	-1.29	No
May-02	1	4	25.00%	0	0	113	583	19.38%	39.53%	0.3	-0.82	No
Jun-02	1	3	33.33%	3	0	114	604	18.87%	39.13%	0.57	-0.65	No
Jul-02	1	2	50.00%	2	0	131	679	19.29%	39.46%	0.86	-0.47	No
Aug-02	0	5	0.00%	1	0	152	715	21.26%	40.91%	-1.16	-1.7	No
Sep-02	1	2	50.00%	1	0	149	680	21.91%	41.36%	0.77	-0.53	No



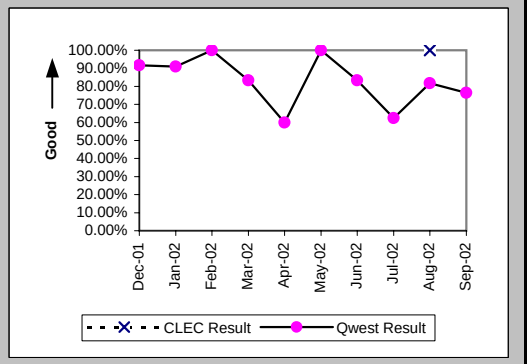
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						95	403	23.57%	42.45%			
Jan-02						87	485	17.94%	38.37%			
Feb-02	0	1	0.00%	1	0	85	405	20.99%	40.72%	-0.51	-1.31	No
Mar-02	0	1	0.00%	1	0	72	388	18.56%	38.88%	-0.48	-1.29	No
Apr-02						93	456	20.39%	40.29%			
May-02	0	3	0.00%	0	0	93	473	19.66%	39.74%	-0.85	-1.52	No
Jun-02	1	2	50.00%	3	0	94	511	18.40%	38.74%	0.9	-0.45	No
Jul-02	1	2	50.00%	2	0	111	550	20.18%	40.14%	0.83	-0.49	No
Aug-02	0	5	0.00%	1	0	121	577	20.97%	40.71%	-1.15	-1.7	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

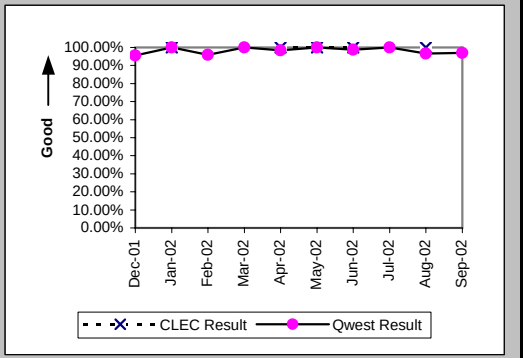
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	12	91.67%	27.64%			
Jan-02						10	11	90.91%	28.75%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						10	12	83.33%	37.27%			
Apr-02						9	15	60.00%	48.99%			
May-02						10	10	100.00%	0.00%			
Jun-02						10	12	83.33%	37.27%			
Jul-02						10	16	62.50%	48.41%			
Aug-02	2	2	100.00%	1	0	9	11	81.82%	38.57%	-0.61	-1.37	No
Sep-02						13	17	76.47%	42.42%			



Checklist #14 - Resale - Basic ISDN Repair

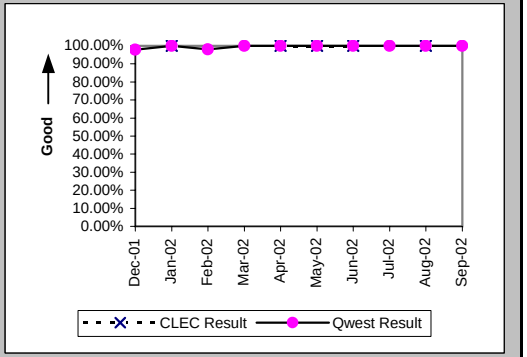
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	46	95.65%	20.39%			
Jan-02	4	4	100.00%	0	0	54	54	100.00%	N/A	N/A	N/A	
Feb-02						48	50	96.00%	19.60%			
Mar-02						54	54	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	63	64	98.44%	12.40%	-0.13	-1.08	No
May-02	1	1	100.00%	0	0	55	55	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	77	78	98.72%	11.25%	-0.11	-1.07	No
Jul-02						82	82	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	86	89	96.63%	18.05%	-0.19	-1.11	No
Sep-02						63	65	96.92%	17.27%			



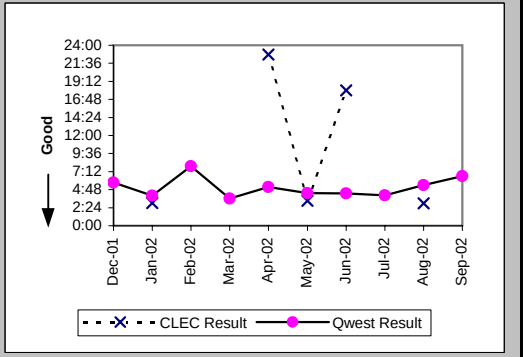
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						45	46	97.83%	14.58%			
Jan-02	4	4	100.00%	0	0	54	54	100.00%	N/A	N/A	N/A	
Feb-02						50	51	98.04%	13.86%			
Mar-02						54	54	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	64	64	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	55	55	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	78	78	100.00%	N/A	N/A	N/A	
Jul-02						82	82	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	
Sep-02						66	66	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

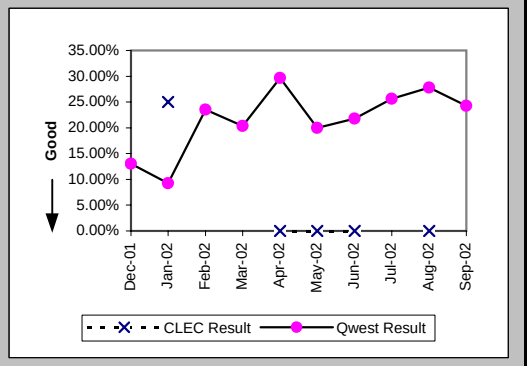
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						264:45	46	5:45	10:01			
Jan-02	12:04	4	3:01	0	0	214:52	54	3:59	4:23	-0.42	-1.26	No
Feb-02						404:52	51	7:56	22:59			
Mar-02						195:50	54	3:38	3:22			
Apr-02	22:46	1	22:46	0	0	328:36	64	5:08	6:14	1.98	0.2	Yes
May-02	3:20	1	3:20	0	0	238:43	55	4:20	4:16	-0.23	-1.14	No
Jun-02	18:00	1	18:00	0	0	335:21	78	4:18	4:35	1.88	0.14	Yes
Jul-02						332:37	82	4:03	3:52			
Aug-02	3:00	1	3:00	0	0	485:15	90	5:24	6:30	-0.37	-1.22	No
Sep-02						437:12	66	6:37	9:06			



Checklist #14 - Resale - Basic ISDN Repair

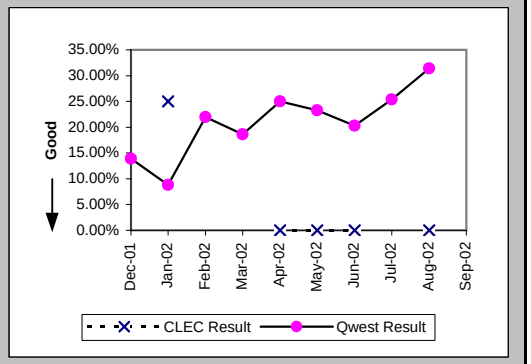
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	46	13.04%	33.68%			
Jan-02	1	4	25.00%	0	0	5	54	9.26%	28.99%	0.82	-0.5	No
Feb-02						12	51	23.53%	42.42%			
Mar-02						11	54	20.37%	40.28%			
Apr-02	0	1	0.00%	0	0	19	64	29.69%	45.69%	-0.64	-1.39	No
May-02	0	1	0.00%	0	0	11	55	20.00%	40.00%	-0.5	-1.3	No
Jun-02	0	1	0.00%	0	0	17	78	21.79%	41.29%	-0.52	-1.32	No
Jul-02						21	82	25.61%	43.65%			
Aug-02	0	1	0.00%	0	0	25	90	27.78%	44.79%	-0.62	-1.37	No
Sep-02						16	66	24.24%	42.86%			



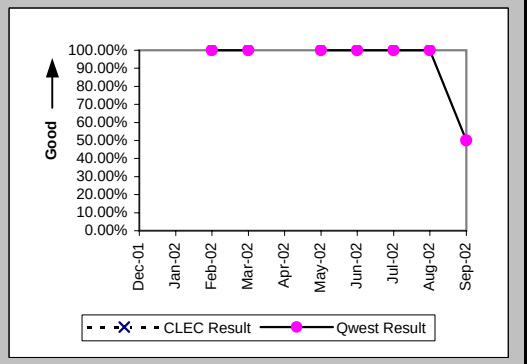
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	36	13.89%	34.58%			
Jan-02	1	4	25.00%	0	0	3	34	8.82%	28.36%	0.8	-0.51	No
Feb-02						9	41	21.95%	41.39%			
Mar-02						8	43	18.60%	38.91%			
Apr-02	0	1	0.00%	0	0	13	52	25.00%	43.30%	-0.57	-1.35	No
May-02	0	1	0.00%	0	0	10	43	23.26%	42.25%	-0.54	-1.33	No
Jun-02	0	1	0.00%	0	0	13	64	20.31%	40.23%	-0.5	-1.3	No
Jul-02						17	67	25.37%	43.51%			
Aug-02	0	1	0.00%	0	0	22	70	31.43%	46.42%	-0.67	-1.41	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

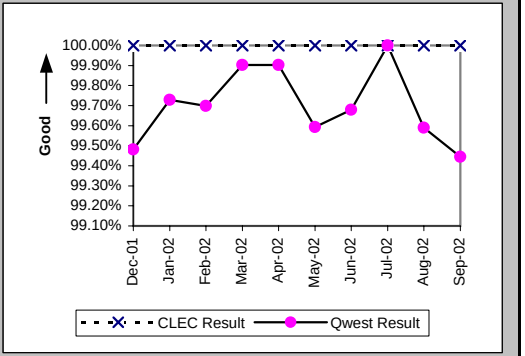
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			



Checklist #14 - Resale - Basic ISDN Repair

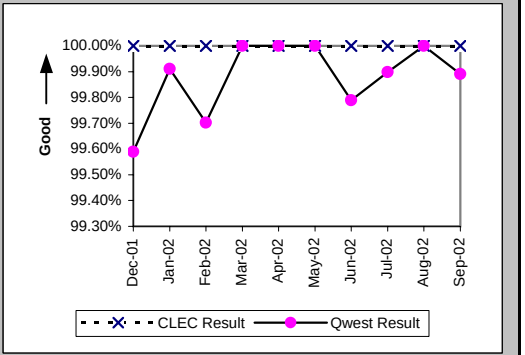
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	959	964	99.48%	7.18%	-0.19	-1.12	No
Jan-02	9	9	100.00%	1	1	1101	1104	99.73%	5.21%	-0.16	-1.09	No
Feb-02	7	7	100.00%	2	0	992	995	99.70%	5.48%	-0.14	-1.09	No
Mar-02	7	7	100.00%	2	0	1022	1023	99.90%	3.13%	-0.08	-1.05	No
Apr-02	8	8	100.00%	2	0	1023	1024	99.90%	3.12%	-0.09	-1.05	No
May-02	6	6	100.00%	6	0	979	983	99.59%	6.37%	-0.16	-1.09	No
Jun-02	10	10	100.00%	5	0	933	936	99.68%	5.65%	-0.18	-1.11	No
Jul-02	2	2	100.00%	4	0	972	972	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	2	0	970	974	99.59%	6.40%	-0.14	-1.09	No
Sep-02	11	11	100.00%	0	0	895	900	99.44%	7.43%	-0.25	-1.15	No



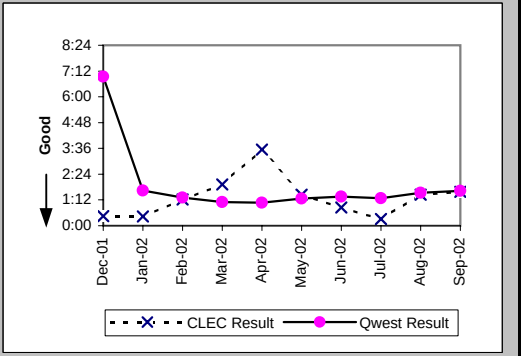
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	971	975	99.59%	6.39%	-0.17	-1.1	No
Jan-02	9	9	100.00%	1	1	1122	1123	99.91%	2.98%	-0.09	-1.05	No
Feb-02	7	7	100.00%	2	0	1004	1007	99.70%	5.45%	-0.14	-1.09	No
Mar-02	7	7	100.00%	2	0	1030	1030	100.00%	N/A	N/A	N/A	
Apr-02	8	8	100.00%	2	0	1036	1036	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	6	0	991	991	100.00%	N/A	N/A	N/A	
Jun-02	10	10	100.00%	5	0	943	945	99.79%	4.60%	-0.14	-1.09	No
Jul-02	2	2	100.00%	4	0	985	986	99.90%	3.18%	-0.05	-1.03	No
Aug-02	5	5	100.00%	2	0	999	999	100.00%	N/A	N/A	N/A	
Sep-02	11	11	100.00%	0	0	919	920	99.89%	3.30%	-0.11	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

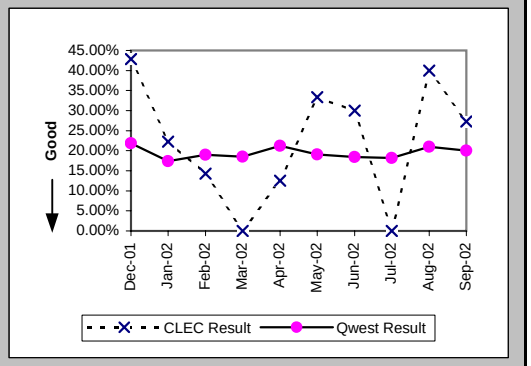
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:10	7	0:27	1	0	6764:53	975	6:56	126:06	-0.14	-1.08	No
Jan-02	3:54	9	0:26	1	1	1836:30	1123	1:38	15:15	-0.24	-1.14	No
Feb-02	8:32	7	1:13	2	0	1324:52	1007	1:19	6:30	-0.04	-1.02	No
Mar-02	13:28	7	1:55	2	0	1124:53	1030	1:06	2:09	1.21	-0.26	No
Apr-02	28:21	8	3:33	2	0	1103:05	1036	1:04	1:49	2.14	0.3	Yes
May-02	8:41	6	1:27	6	0	1247:10	991	1:16	3:07	0.8	-0.51	No
Jun-02	8:33	10	0:51	5	0	1277:15	945	1:21	4:44	-0.33	-1.2	No
Jul-02	0:37	2	0:19	4	0	1265:53	986	1:17	3:58	-0.35	-1.21	No
Aug-02	7:14	5	1:27	2	0	1537:32	999	1:32	2:37	-0.08	-1.05	No
Sep-02	17:22	11	1:35	0	0	1491:23	920	1:37	3:16	-0.04	-1.03	No



Checklist #14 - Resale - Basic ISDN Repair

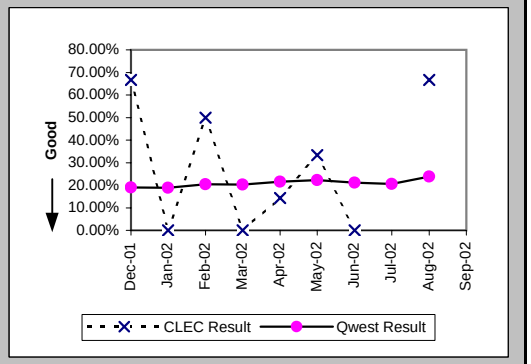
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	7	42.86%	1	0	213	975	21.85%	41.32%	1.22	-0.26	No
Jan-02	2	9	22.22%	1	1	195	1123	17.36%	37.88%	0.41	-0.75	No
Feb-02	1	7	14.29%	2	0	191	1007	18.97%	39.20%	-0.31	-1.19	No
Mar-02	0	7	0.00%	2	0	191	1030	18.54%	38.87%	-1.26	-1.76	No
Apr-02	1	8	12.50%	2	0	220	1036	21.24%	40.90%	-0.6	-1.37	No
May-02	2	6	33.33%	6	0	189	991	19.07%	39.29%	0.83	-0.5	No
Jun-02	3	10	30.00%	5	0	174	945	18.41%	38.76%	0.9	-0.45	No
Jul-02	0	2	0.00%	4	0	179	986	18.15%	38.55%	-0.67	-1.4	No
Aug-02	2	5	40.00%	2	0	210	999	21.02%	40.75%	0.94	-0.43	No
Sep-02	3	11	27.27%	0	0	184	920	20.00%	40.00%	0.6	-0.63	No



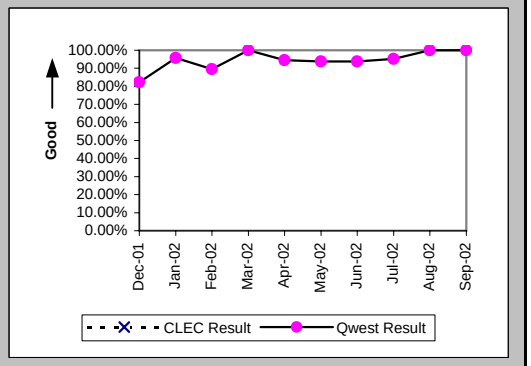
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	1	0	63	331	19.03%	39.26%	1.65	0.01	Yes
Jan-02	0	1	0.00%	1	1	74	393	18.83%	39.09%	-0.48	-1.29	No
Feb-02	1	2	50.00%	2	0	73	358	20.39%	40.29%	0.82	-0.5	No
Mar-02	0	1	0.00%	2	0	74	366	20.22%	40.16%	-0.5	-1.31	No
Apr-02	1	7	14.29%	2	0	79	366	21.58%	41.14%	-0.46	-1.28	No
May-02	1	3	33.33%	6	0	81	364	22.25%	41.59%	0.43	-0.74	No
Jun-02	0	1	0.00%	5	0	75	355	21.13%	40.82%	-0.52	-1.31	No
Jul-02						74	360	20.56%	40.41%			
Aug-02	2	3	66.67%	2	0	92	387	23.77%	42.57%	1.43	-0.13	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

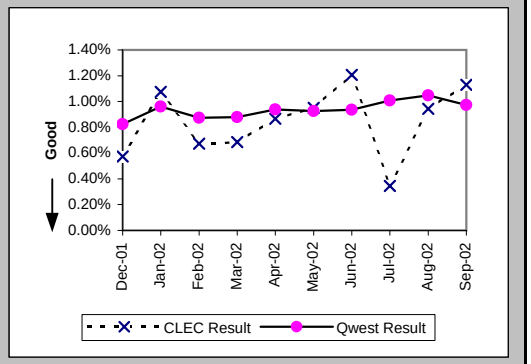
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02						23	24	95.83%	19.98%			
Feb-02						17	19	89.47%	30.69%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						17	18	94.44%	22.91%			
May-02						15	16	93.75%	24.21%			
Jun-02						15	16	93.75%	24.21%			
Jul-02						20	21	95.24%	21.30%			
Aug-02						27	27	100.00%	0.00%			
Sep-02						27	27	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

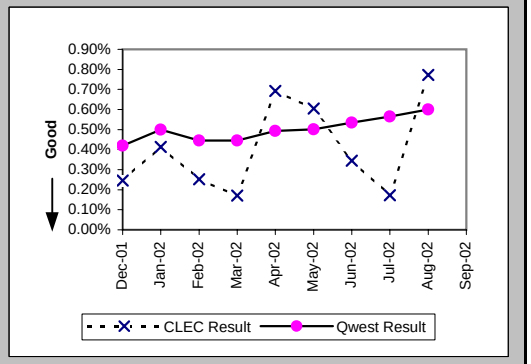
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1221	0.57%	1	0	1512	183312	0.82%	9.04%	-0.97	-1.59	No
Jan-02	13	1210	1.07%	2	1	1753	182572	0.96%	9.75%	0.41	-0.75	No
Feb-02	8	1190	0.67%	3	0	1578	180684	0.87%	9.30%	-0.74	-1.45	No
Mar-02	8	1168	0.68%	3	0	1571	178951	0.88%	9.33%	-0.7	-1.43	No
Apr-02	10	1155	0.87%	3	0	1664	177337	0.94%	9.64%	-0.25	-1.15	No
May-02	11	1158	0.95%	6	0	1629	175766	0.93%	9.58%	0.08	-0.95	No
Jun-02	14	1160	1.21%	8	0	1628	174155	0.93%	9.62%	0.96	-0.42	No
Jul-02	4	1158	0.35%	6	0	1747	173170	1.01%	9.99%	-2.25	-2.37	No
Aug-02	11	1165	0.94%	3	0	1804	172135	1.05%	10.18%	-0.35	-1.21	No
Sep-02	13	1150	1.13%	1	0	1666	171131	0.97%	9.82%	0.54	-0.67	No



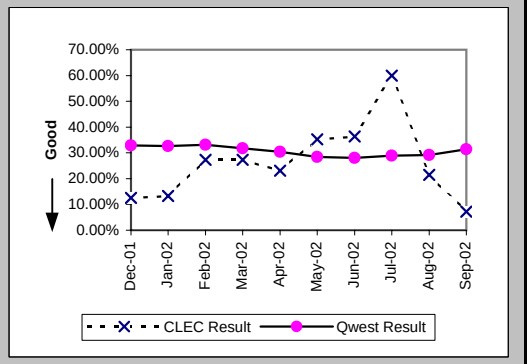
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1221	0.25%	1	0	770	183312	0.42%	6.47%	-0.94	-1.57	No
Jan-02	5	1210	0.41%	2	1	912	182572	0.50%	7.05%	-0.42	-1.26	No
Feb-02	3	1190	0.25%	3	0	804	180684	0.45%	6.66%	-1	-1.61	No
Mar-02	2	1168	0.17%	3	0	797	178951	0.45%	6.66%	-1.4	-1.85	No
Apr-02	8	1155	0.69%	3	0	874	177337	0.49%	7.00%	0.97	-0.41	No
May-02	7	1158	0.60%	6	0	880	175766	0.50%	7.06%	0.5	-0.7	No
Jun-02	4	1160	0.34%	8	0	930	174155	0.53%	7.29%	-0.88	-1.54	No
Jul-02	2	1158	0.17%	6	0	977	173170	0.56%	7.49%	-1.77	-2.08	No
Aug-02	9	1165	0.77%	3	0	1034	172135	0.60%	7.73%	0.76	-0.54	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

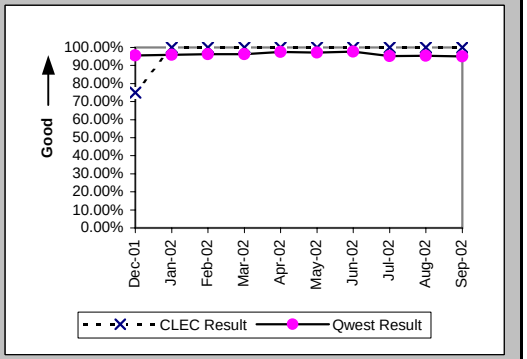
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	8	12.50%	0	0	739	2251	32.83%	46.96%	-1.22	-1.74	No
Jan-02	2	15	13.33%	0	1	850	2603	32.65%	46.90%	-1.59	-1.97	No
Feb-02	3	11	27.27%	0	0	783	2361	33.16%	47.08%	-0.41	-1.25	No
Mar-02	3	11	27.27%	0	0	732	2303	31.78%	46.56%	-0.32	-1.19	No
Apr-02	3	13	23.08%	0	0	727	2391	30.41%	46.00%	-0.57	-1.35	No
May-02	6	17	35.29%	0	0	648	2277	28.46%	45.12%	0.63	-0.62	No
Jun-02	8	22	36.36%	0	0	636	2263	28.10%	44.95%	0.85	-0.48	No
Jul-02	6	10	60.00%	0	0	712	2459	28.95%	45.36%	1.99	0.21	Yes
Aug-02	3	14	21.43%	0	0	744	2548	29.20%	45.47%	-0.64	-1.39	No
Sep-02	1	14	7.14%	0	0	762	2428	31.38%	46.41%	-1.95	-2.18	No



Checklist #14 - Resale - Qwest DSL Installation

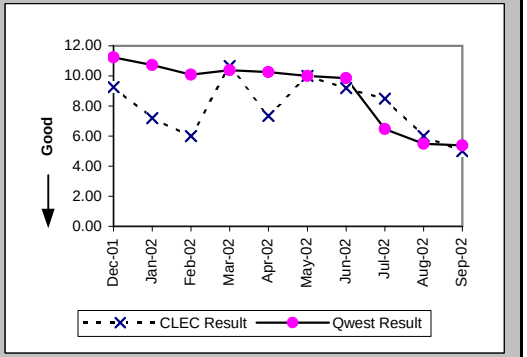
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	0	7874	8239	95.57%	20.58%	1.35	-0.18	No
Jan-02	5	5	100.00%	0	0	7126	7430	95.91%	19.81%	-0.46	-1.28	No
Feb-02	1	1	100.00%	0	0	6485	6734	96.30%	18.87%	-0.2	-1.12	No
Mar-02	3	3	100.00%	0	0	6272	6513	96.30%	18.88%	-0.34	-1.21	No
Apr-02	3	3	100.00%	0	0	6301	6464	97.48%	15.68%	-0.28	-1.17	No
May-02	1	1	100.00%	0	0	5746	5911	97.21%	16.47%	-0.17	-1.1	No
Jun-02	5	5	100.00%	0	0	5396	5527	97.63%	15.21%	-0.35	-1.21	No
Jul-02	8	8	100.00%	0	1	6749	7094	95.14%	21.51%	-0.64	-1.39	No
Aug-02	3	3	100.00%	0	0	5290	5542	95.45%	20.83%	-0.38	-1.23	No
Sep-02	9	9	100.00%	0	0	4978	5234	95.11%	21.57%	-0.68	-1.41	No



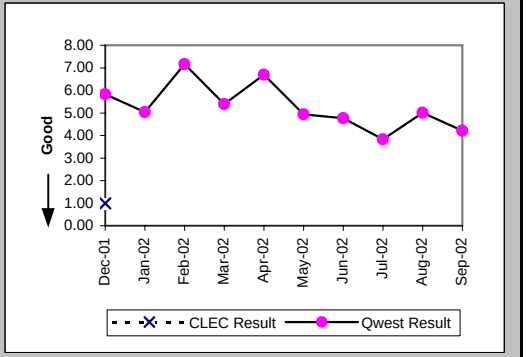
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	4	9.25	0	0	93024	8274	11.24	5.48	-0.73	-1.44	No
Jan-02	36	5	7.20	0	0	80440	7505	10.72	7.49	-1.05	-1.64	No
Feb-02	6	1	6.00	0	0	68431	6781	10.09	5.10	-0.8	-1.49	No
Mar-02	32	3	10.67	0	0	67974	6548	10.38	4.88	0.87	-0.47	No
Apr-02	22	3	7.33	0	0	66658	6501	10.25	3.47	-1.46	-1.89	No
May-02	10	1	10.00	0	0	59278	5928	10.00	3.45	-0.95	-1.58	No
Jun-02	46	5	9.20	0	0	54860	5564	9.86	3.00	-0.49	-1.3	No
Jul-02	68	8	8.50	0	1	46062	7116	6.47	3.43	1.72	0.04	Yes
Aug-02	18	3	6.00	0	0	30606	5576	5.49	2.97	1.01	-0.39	No
Sep-02	45	9	5.00	0	0	28322	5259	5.39	2.40	-0.48	-1.29	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

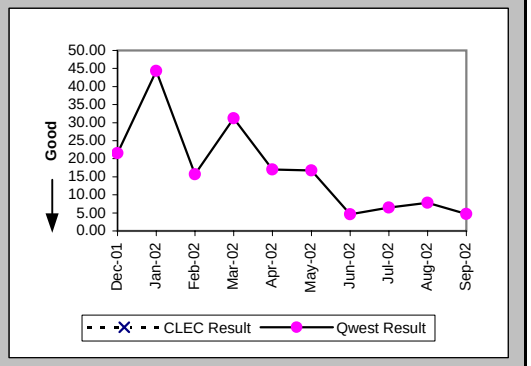
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	1475	253	5.83	11.09	-0.43	-1.26	No
Jan-02						1192	237	5.03	8.33			
Feb-02						1577	220	7.17	15.37			
Mar-02						1185	220	5.39	9.70			
Apr-02						916	137	6.69	10.57			
May-02						721	146	4.94	8.27			
Jun-02						586	123	4.76	7.98			
Jul-02						1171	306	3.83	7.25			
Aug-02						1237	247	5.01	7.39			
Sep-02						934	222	4.21	5.79			



Checklist #14 - Resale - Qwest DSL Installation

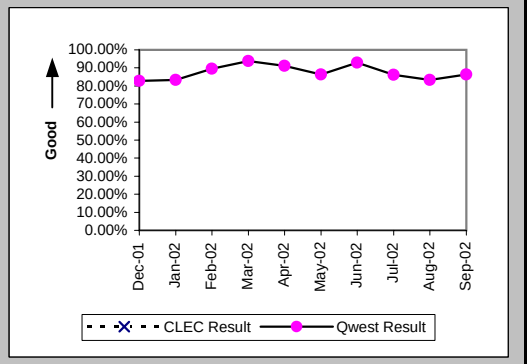
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2304	107	21.53	28.20			
Jan-02						3104	70	44.34	52.62			
Feb-02						472	30	15.73	22.21			
Mar-02						780	25	31.20	45.80			
Apr-02						597	35	17.06	16.61			
May-02						268	16	16.75	25.78			
Jun-02						55	12	4.58	3.45			
Jul-02						162	25	6.48	4.42			
Aug-02						133	17	7.82	13.13			
Sep-02						84	18	4.67	2.83			



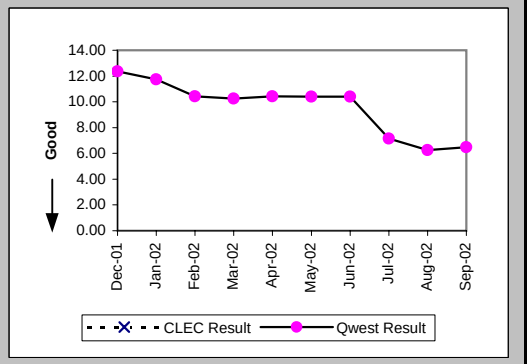
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	93	82.80%	37.74%			
Jan-02						80	96	83.33%	37.27%			
Feb-02						128	143	89.51%	30.64%			
Mar-02						121	129	93.80%	24.12%			
Apr-02						123	135	91.11%	28.46%			
May-02						108	125	86.40%	34.28%			
Jun-02						106	114	92.98%	25.54%			
Jul-02						125	145	86.21%	34.48%			
Aug-02						105	126	83.33%	37.27%			
Sep-02						126	146	86.30%	34.38%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

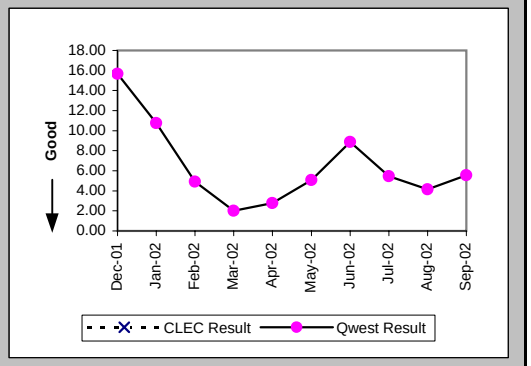
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1174	95	12.36	15.28			
Jan-02						1139	97	11.74	6.15			
Feb-02						1532	147	10.42	4.49			
Mar-02						1333	130	10.25	4.84			
Apr-02						1448	139	10.42	2.92			
May-02						1361	131	10.39	4.25			
Jun-02						1239	119	10.41	4.69			
Jul-02						1074	150	7.16	4.89			
Aug-02						808	129	6.26	3.21			
Sep-02						960	148	6.49	4.23			



Checklist #14 - Resale - Qwest DSL Installation

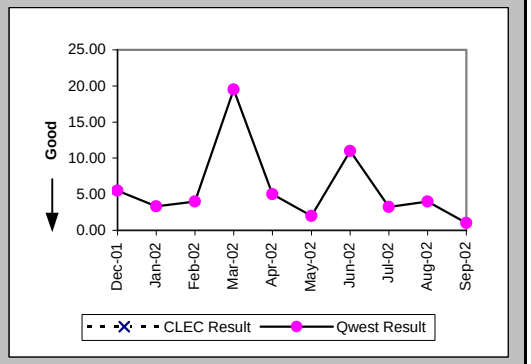
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						235	15	15.67	34.70			
Jan-02						140	13	10.77	10.23			
Feb-02						59	12	4.92	5.28			
Mar-02						12	6	2.00	1.67			
Apr-02						25	9	2.78	3.35			
May-02						86	17	5.06	4.94			
Jun-02						62	7	8.86	12.77			
Jul-02						93	17	5.47	8.87			
Aug-02						83	20	4.15	4.02			
Sep-02						111	20	5.55	7.98			



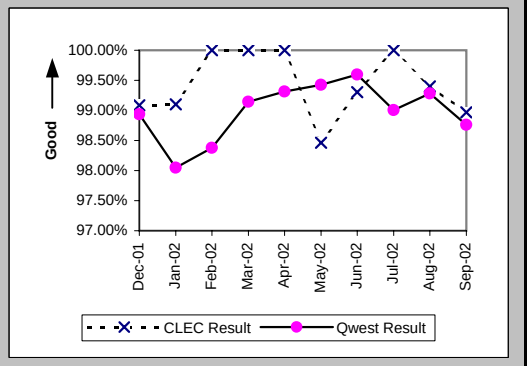
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	2	5.50	3.54			
Jan-02						10	3	3.33	3.21			
Feb-02						12	3	4.00	3.46			
Mar-02						39	2	19.50	26.16			
Apr-02						20	4	5.00	5.35			
May-02						2	1	2.00				
Jun-02						11	1	11.00				
Jul-02						13	4	3.25	2.63			
Aug-02						8	2	4.00	2.83			
Sep-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

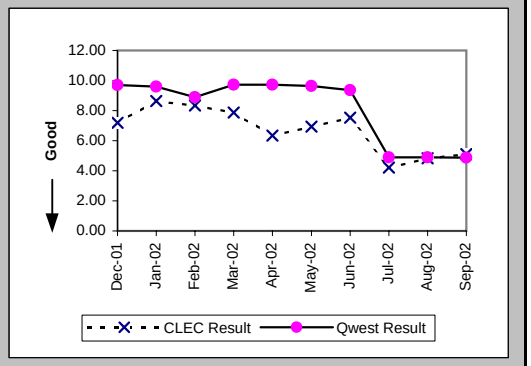
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	109	99.08%	0	3	34639	35012	98.93%	10.27%	-0.15	-1.09	No
Jan-02	110	111	99.10%	0	3	33091	33749	98.05%	13.83%	-0.8	-1.49	No
Feb-02	111	111	100.00%	0	0	30333	30834	98.38%	12.64%	-1.35	-1.82	No
Mar-02	109	109	100.00%	0	1	29828	30085	99.15%	9.20%	-0.97	-1.59	No
Apr-02	106	106	100.00%	0	0	32654	32879	99.32%	8.24%	-0.85	-1.52	No
May-02	128	130	98.46%	0	1	27762	27923	99.42%	7.57%	1.25	-0.24	No
Jun-02	142	143	99.30%	0	0	28752	28868	99.60%	6.33%	0.58	-0.64	No
Jul-02	238	238	100.00%	0	0	38876	39267	99.00%	9.93%	-1.54	-1.94	No
Aug-02	332	334	99.40%	0	0	30321	30541	99.28%	8.46%	-0.26	-1.16	No
Sep-02	288	291	98.97%	0	2	29787	30161	98.76%	11.07%	-0.32	-1.2	No



Checklist #14 - Resale - Qwest DSL Installation

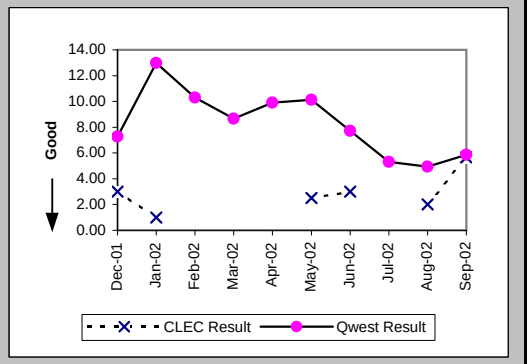
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	353	49	7.20	60	3	131770	13584	9.70	2.73	-6.38	-4.88	No
Jan-02	432	50	8.64	61	3	182231	19003	9.59	2.84	-2.36	-2.43	No
Feb-02	467	56	8.34	55	0	200178	22500	8.90	2.95	-1.41	-1.86	No
Mar-02	236	30	7.87	79	1	199392	20491	9.73	2.72	-3.75	-3.28	No
Apr-02	304	48	6.33	58	0	224484	23098	9.72	1.80	-13.03	-8.92	No
May-02	444	64	6.94	66	1	187688	19483	9.63	2.38	-9.04	-6.5	No
Jun-02	656	87	7.54	56	0	178455	19062	9.36	1.99	-8.53	-6.19	No
Jul-02	673	160	4.21	78	0	103776	21221	4.89	0.65	-13.19	-9.02	No
Aug-02	1180	245	4.82	89	0	109987	22500	4.89	0.86	-1.3	-1.79	No
Sep-02	1225	240	5.10	51	2	109833	22531	4.87	0.98	3.6	1.19	Yes



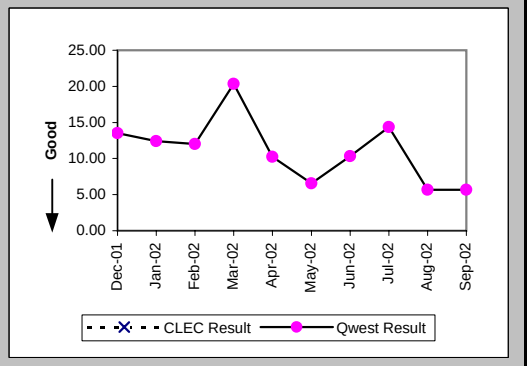
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	1	2437	335	7.27	12.58	-0.34	-1.21	No
Jan-02	1	1	1.00	0	1	8030	619	12.97	13.49	-0.89	-1.54	No
Feb-02						4479	435	10.30	10.51			
Mar-02						2062	238	8.66	18.44			
Apr-02						1594	161	9.90	17.97			
May-02	5	2	2.50	0	0	1549	153	10.12	21.43	-0.5	-1.3	No
Jun-02	3	1	3.00	0	0	843	109	7.73	16.88	-0.28	-1.17	No
Jul-02						1075	203	5.30	8.15			
Aug-02	4	2	2.00	0	0	1047	212	4.94	7.26	-0.57	-1.35	No
Sep-02	17	3	5.67	0	0	1399	239	5.85	10.03	-0.03	-1.02	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

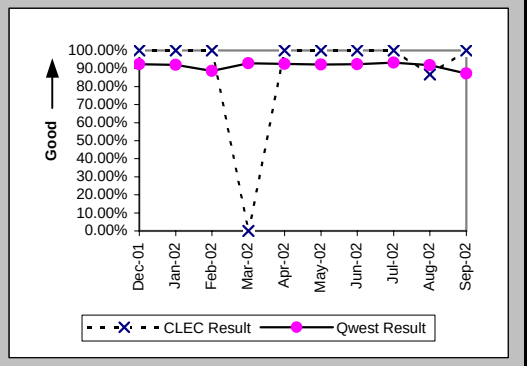
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						527	39	13.51	15.62			
Jan-02						472	38	12.42	9.55			
Feb-02						792	66	12.00	8.21			
Mar-02						468	23	20.35	30.04			
Apr-02						707	69	10.25	3.34			
May-02						46	7	6.57	5.22			
Jun-02						93	9	10.33	14.26			
Jul-02						374	26	14.38	24.13			
Aug-02						68	12	5.67	5.85			
Sep-02						51	9	5.67	4.92			



Checklist #14 - Resale - Qwest DSL Installation

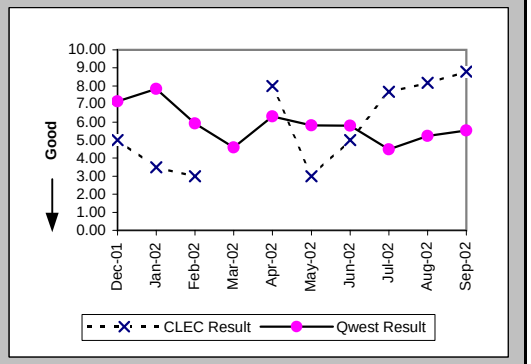
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	218	236	92.37%	26.54%	-0.29	-1.17	No
Jan-02	2	2	100.00%	0	0	244	265	92.08%	27.01%	-0.41	-1.25	No
Feb-02	1	1	100.00%	0	0	181	204	88.73%	31.63%	-0.36	-1.22	No
Mar-02	0	1	0.00%	0	0	210	226	92.92%	25.65%	1.81	0.1	Yes
Apr-02	1	1	100.00%	0	1	299	323	92.57%	26.23%	-0.28	-1.17	No
May-02	3	3	100.00%	0	1	287	311	92.28%	26.69%	-0.5	-1.3	No
Jun-02	3	3	100.00%	0	0	192	208	92.31%	26.65%	-0.5	-1.3	No
Jul-02	6	6	100.00%	0	0	167	179	93.30%	25.01%	-0.65	-1.39	No
Aug-02	13	15	86.67%	0	0	123	134	91.79%	27.45%	0.65	-0.6	No
Sep-02	14	14	100.00%	0	0	95	109	87.16%	33.46%	-1.35	-1.82	No



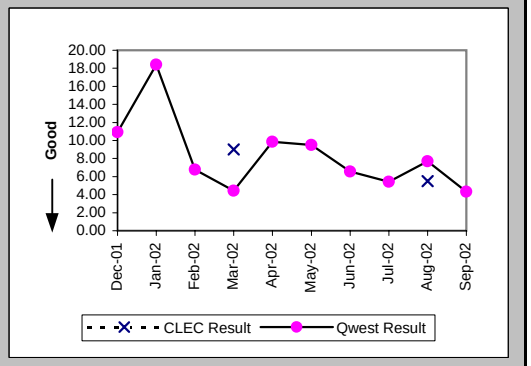
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	1706	239	7.14	10.83	-0.2	-1.12	No
Jan-02	7	2	3.50	0	0	2243	286	7.84	13.35	-0.46	-1.28	No
Feb-02	3	1	3.00	0	0	1174	198	5.93	7.46	-0.39	-1.24	No
Mar-02						1036	225	4.60	4.85			
Apr-02	8	1	8.00	0	1	2035	322	6.32	6.02	0.37	-0.77	No
May-02	6	2	3.00	1	1	1759	303	5.81	7.32	-0.54	-1.33	No
Jun-02	10	2	5.00	1	0	1161	200	5.80	5.68	-0.2	-1.12	No
Jul-02	23	3	7.67	3	0	746	166	4.49	4.02	1.2	-0.27	No
Aug-02	98	12	8.17	3	0	648	124	5.23	4.70	1.84	0.12	Yes
Sep-02	123	14	8.79	0	0	565	102	5.54	6.48	1.36	-0.17	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

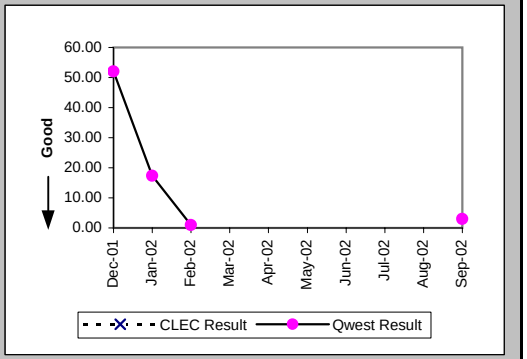
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						262	24	10.92	23.92			
Jan-02						571	31	18.42	29.67			
Feb-02						156	23	6.78	12.53			
Mar-02	9	1	9.00	0	0	80	18	4.44	9.64	1.13	-0.32	No
Apr-02						276	28	9.86	24.82			
May-02						257	27	9.52	15.97			
Jun-02						105	16	6.56	8.00			
Jul-02						65	12	5.42	5.87			
Aug-02	11	2	5.50	0	0	108	14	7.71	10.00	-0.29	-1.18	No
Sep-02						56	13	4.31	3.01			



Checklist #14 - Resale - Qwest DSL Installation

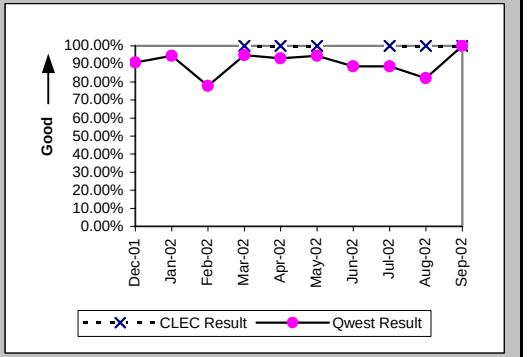
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	1	52.00				
Jan-02						52	3	17.33	22.23			
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						3	1	3.00				



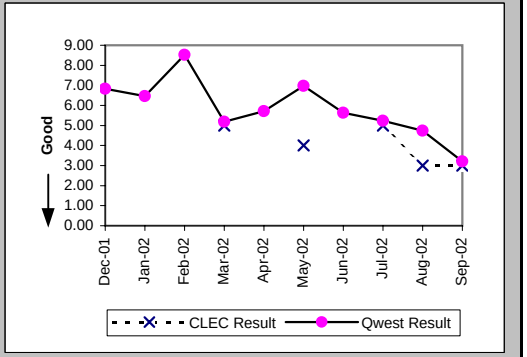
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	43	90.70%	29.05%			
Jan-02						52	55	94.55%	22.71%			
Feb-02						42	54	77.78%	41.57%			
Mar-02	1	1	100.00%	0	0	37	39	94.87%	22.06%	-0.23	-1.14	No
Apr-02	1	1	100.00%	0	0	67	72	93.06%	25.42%	-0.27	-1.16	No
May-02	2	2	100.00%	0	0	51	54	94.44%	22.91%	-0.34	-1.2	No
Jun-02						31	35	88.57%	31.82%			
Jul-02	1	1	100.00%	0	0	31	35	88.57%	31.82%	-0.35	-1.22	No
Aug-02	1	1	100.00%	0	0	23	28	82.14%	38.30%	-0.46	-1.28	No
Sep-02	1	1	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

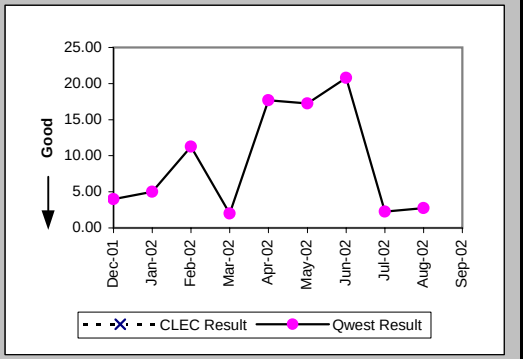
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						287	42	6.83	6.11			
Jan-02						343	53	6.47	5.75			
Feb-02						443	52	8.52	13.21			
Mar-02	5	1	5.00	0	0	202	39	5.18	3.94	-0.04	-1.03	No
Apr-02						395	69	5.72	5.24			
May-02	4	1	4.00	1	0	363	52	6.98	9.35	-0.32	-1.19	No
Jun-02						186	33	5.64	8.43			
Jul-02	5	1	5.00	0	0	183	35	5.23	4.85	-0.05	-1.03	No
Aug-02	3	1	3.00	0	0	109	23	4.74	2.51	-0.68	-1.41	No
Sep-02	3	1	3.00	0	0	61	19	3.21	2.12	-0.1	-1.06	No



Checklist #14 - Resale - Qwest DSL Installation

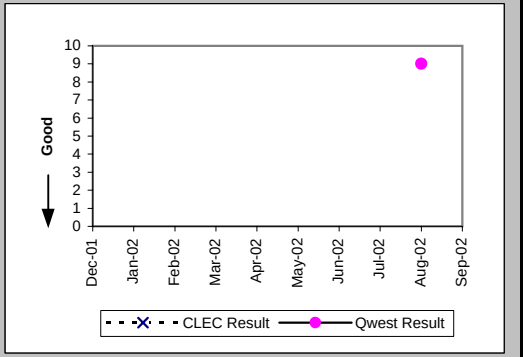
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	4	4.00	4.76			
Jan-02						20	4	5.00	4.55			
Feb-02						135	12	11.25	15.93			
Mar-02						4	2	2.00	0.00			
Apr-02						106	6	17.67	29.70			
May-02						69	4	17.25	24.12			
Jun-02						104	5	20.80	25.54			
Jul-02						9	4	2.25	0.96			
Aug-02						11	4	2.75	1.71			
Sep-02												



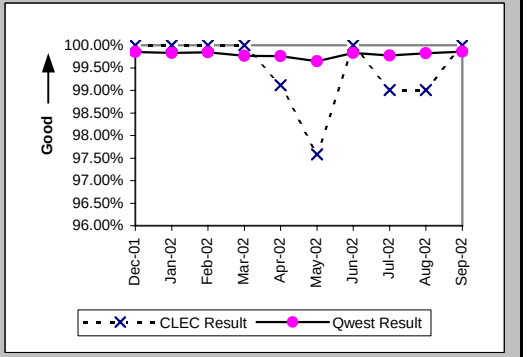
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						9	1	9.00				
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

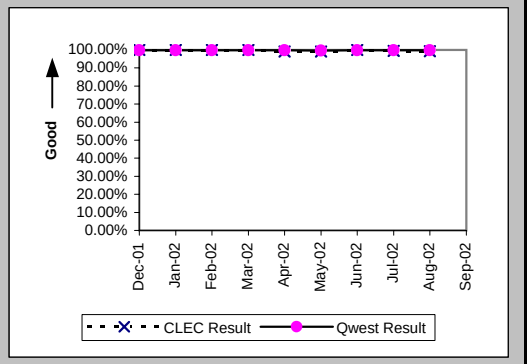
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	101	101	100.00%	0	0	40510	40571	99.85%	3.87%	-0.39	-1.24	No
Jan-02	116	116	100.00%	0	0	42624	42697	99.83%	4.13%	-0.45	-1.27	No
Feb-02	116	116	100.00%	0	0	39810	39872	99.84%	3.94%	-0.42	-1.26	No
Mar-02	114	114	100.00%	0	0	37452	37541	99.76%	4.86%	-0.52	-1.32	No
Apr-02	112	113	99.12%	0	0	38400	38493	99.76%	4.91%	1.1	-0.33	No
May-02	121	124	97.58%	0	0	37013	37146	99.64%	5.97%	2.55	0.55	Yes
Jun-02	144	144	100.00%	0	0	34518	34578	99.83%	4.16%	-0.5	-1.3	No
Jul-02	200	202	99.01%	0	0	40685	40778	99.77%	4.77%	1.71	0.04	Yes
Aug-02	300	303	99.01%	0	0	41516	41589	99.82%	4.19%	2.36	0.44	Yes
Sep-02	334	334	100.00%	0	0	36020	36070	99.86%	3.72%	-0.68	-1.41	No



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

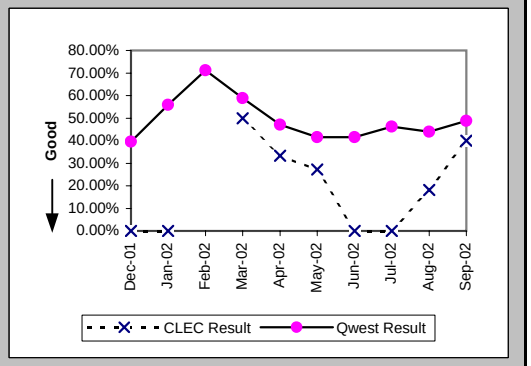
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	101	101	100.00%	0	0	40525	40571	99.89%	3.37%	-0.34	-1.21	No
Jan-02	116	116	100.00%	0	0	42638	42697	99.86%	3.71%	-0.4	-1.24	No
Feb-02	116	116	100.00%	0	0	39819	39872	99.87%	3.64%	-0.39	-1.24	No
Mar-02	114	114	100.00%	0	0	37471	37541	99.81%	4.31%	-0.46	-1.28	No
Apr-02	112	113	99.12%	0	0	38415	38493	99.80%	4.50%	1.21	-0.27	No
May-02	123	124	99.19%	0	0	37044	37146	99.73%	5.23%	0.96	-0.42	No
Jun-02	144	144	100.00%	0	0	34532	34578	99.87%	3.64%	-0.44	-1.27	No
Jul-02	201	202	99.51%	0	0	40714	40778	99.84%	3.96%	1	-0.39	No
Aug-02	301	303	99.34%	0	0	41539	41589	99.88%	3.47%	1.91	0.16	Yes
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

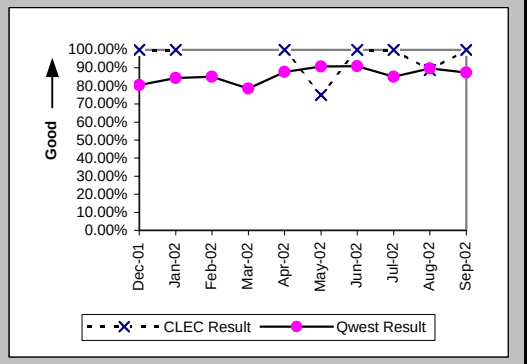
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1622	4102	39.54%	48.89%	-0.81	-1.49	No
Jan-02	0	3	0.00%	0	0	3596	6433	55.90%	49.65%	-1.95	-2.19	No
Feb-02						4407	6189	71.21%	45.28%			
Mar-02	1	2	50.00%	0	0	3335	5659	58.93%	49.20%	-0.26	-1.16	No
Apr-02	2	6	33.33%	0	0	2041	4337	47.06%	49.91%	-0.67	-1.41	No
May-02	3	11	27.27%	0	0	2144	5151	41.62%	49.29%	-0.96	-1.59	No
Jun-02	0	2	0.00%	0	0	1804	4345	41.52%	49.28%	-1.19	-1.72	No
Jul-02	0	3	0.00%	0	0	3009	6517	46.17%	49.85%	-1.6	-1.98	No
Aug-02	2	11	18.18%	0	0	3341	7601	43.95%	49.63%	-1.72	-2.05	No
Sep-02	2	5	40.00%	0	0	2898	5944	48.76%	49.98%	-0.39	-1.24	No



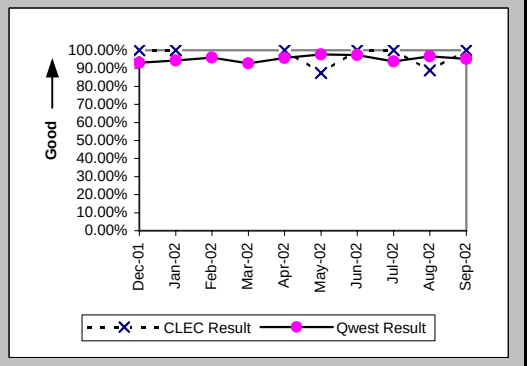
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1692	2101	80.53%	39.59%	-0.49	-1.3	No
Jan-02	3	3	100.00%	0	0	2033	2409	84.39%	36.29%	-0.74	-1.45	No
Feb-02						1278	1503	85.03%	35.68%			
Mar-02						1567	1994	78.59%	41.02%			
Apr-02	4	4	100.00%	2	0	1773	2019	87.82%	32.71%	-0.74	-1.45	No
May-02	6	8	75.00%	3	0	2320	2555	90.80%	28.90%	1.31	-0.21	No
Jun-02	2	2	100.00%	0	0	2082	2288	91.00%	28.62%	-0.44	-1.27	No
Jul-02	2	2	100.00%	0	0	2627	3084	85.18%	35.53%	-0.59	-1.36	No
Aug-02	8	9	88.89%	2	0	3355	3737	89.78%	30.29%	0.17	-0.9	No
Sep-02	3	3	100.00%	2	0	2380	2723	87.40%	33.18%	-0.66	-1.4	No



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

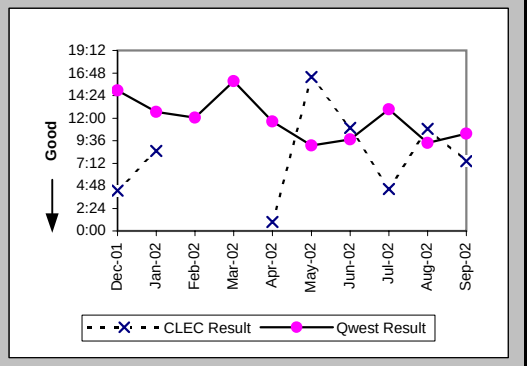
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1979	2128	93.00%	25.52%	-0.27	-1.17	No
Jan-02	3	3	100.00%	0	0	2295	2435	94.25%	23.28%	-0.43	-1.26	No
Feb-02						1454	1516	95.91%	19.81%			
Mar-02						1859	2005	92.72%	25.98%			
Apr-02	4	4	100.00%	2	0	1938	2023	95.80%	20.06%	-0.42	-1.25	No
May-02	7	8	87.50%	3	0	2495	2556	97.61%	15.26%	1.31	-0.2	No
Jun-02	2	2	100.00%	0	0	2233	2292	97.43%	15.84%	-0.23	-1.14	No
Jul-02	2	2	100.00%	0	0	2901	3093	93.79%	24.13%	-0.36	-1.22	No
Aug-02	8	9	88.89%	2	0	3612	3741	96.55%	18.25%	1.02	-0.38	No
Sep-02	3	3	100.00%	2	0	2599	2729	95.24%	21.30%	-0.39	-1.24	No



Checklist #14 - Resale - Qwest DSL Repair

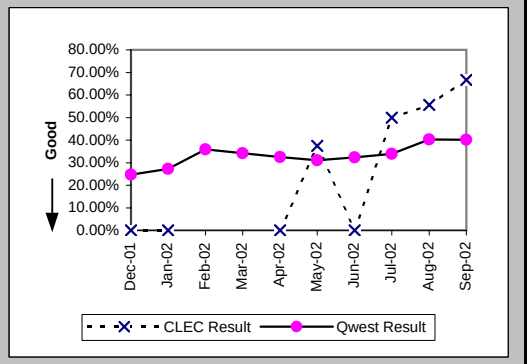
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:17	1	4:17	0	0	31761:54	2128	14:56	23:48	-0.45	-1.27	No
Jan-02	25:29	3	8:30	0	0	30856:09	2435	12:40	22:56	-0.32	-1.19	No
Feb-02						18272:38	1516	12:03	17:54			
Mar-02						31930:57	2005	15:56	25:05			
Apr-02	3:48	4	0:57	2	0	23525:46	2023	11:38	20:19	-1.05	-1.64	No
May-02	130:56	8	16:22	3	0	23277:18	2556	9:06	16:33	1.29	-0.22	No
Jun-02	21:57	2	10:58	0	0	22348:23	2292	9:45	21:28	0.42	-0.74	No
Jul-02	8:55	2	4:28	0	0	40000:33	3093	12:56	26:12	-0.46	-1.28	No
Aug-02	97:48	9	10:52	2	0	35053:07	3741	9:22	22:02	0.5	-0.7	No
Sep-02	22:14	3	7:25	2	0	28178:33	2729	10:20	21:04	-0.24	-1.15	No



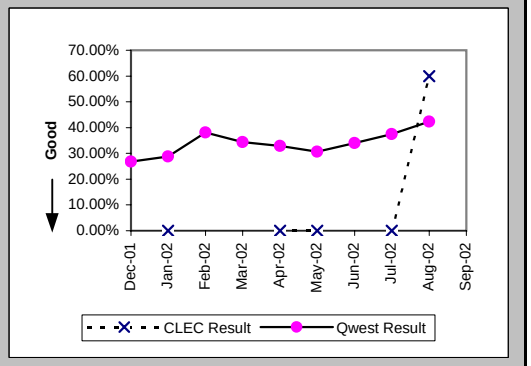
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	525	2128	24.67%	43.11%	-0.57	-1.35	No
Jan-02	0	3	0.00%	0	0	663	2435	27.23%	44.51%	-1.06	-1.64	No
Feb-02						543	1516	35.82%	47.95%			
Mar-02						684	2005	34.11%	47.41%			
Apr-02	0	4	0.00%	2	0	656	2023	32.43%	46.81%	-1.38	-1.84	No
May-02	3	8	37.50%	3	0	793	2556	31.03%	46.26%	0.4	-0.76	No
Jun-02	0	2	0.00%	0	0	741	2292	32.33%	46.77%	-0.98	-1.59	No
Jul-02	1	2	50.00%	0	0	1049	3093	33.92%	47.34%	0.41	-0.75	No
Aug-02	5	9	55.56%	2	0	1505	3741	40.23%	49.04%	0.9	-0.46	No
Sep-02	2	3	66.67%	2	0	1094	2729	40.09%	49.01%	0.81	-0.51	No



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

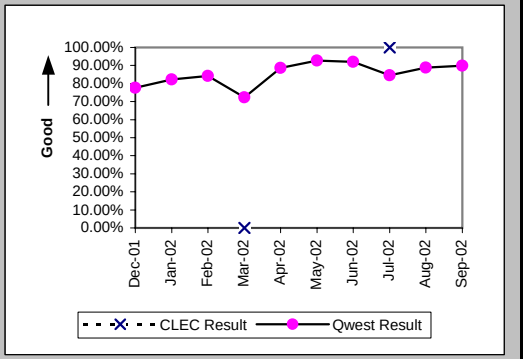
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						366	1366	26.79%	44.29%			
Jan-02	0	2	0.00%	0	0	457	1590	28.74%	45.26%	-0.9	-1.55	No
Feb-02						413	1083	38.13%	48.57%			
Mar-02						488	1418	34.41%	47.51%			
Apr-02	0	4	0.00%	2	0	447	1360	32.87%	46.97%	-1.4	-1.85	No
May-02	0	2	0.00%	3	0	512	1667	30.71%	46.13%	-0.94	-1.57	No
Jun-02						459	1351	33.97%	47.36%			
Jul-02	0	1	0.00%	0	0	628	1677	37.45%	48.40%	-0.77	-1.47	No
Aug-02	3	5	60.00%	2	0	909	2148	42.32%	49.41%	0.74	-0.55	No
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

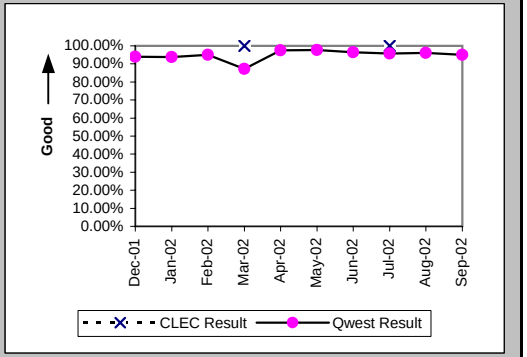
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						271	349	77.65%	41.66%			
Jan-02						329	400	82.25%	38.21%			
Feb-02						224	266	84.21%	36.46%			
Mar-02	0	1	0.00%	0	0	230	318	72.33%	44.74%	1.09	-0.34	No
Apr-02						241	272	88.60%	31.78%			
May-02						417	450	92.67%	26.07%			
Jun-02						229	249	91.97%	27.18%			
Jul-02	1	1	100.00%	0	0	349	413	84.50%	36.19%	-0.43	-1.26	No
Aug-02						460	518	88.80%	31.53%			
Sep-02						285	317	89.91%	30.13%			



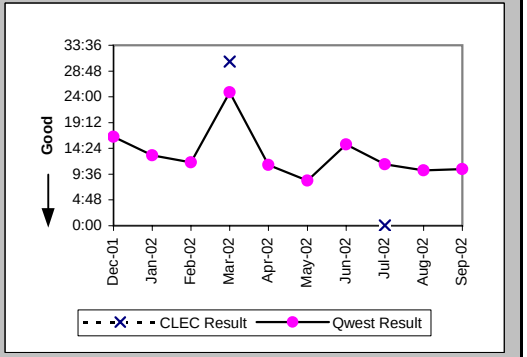
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						331	352	94.03%	23.69%			
Jan-02						377	402	93.78%	24.15%			
Feb-02						253	266	95.11%	21.56%			
Mar-02	1	1	100.00%	0	0	278	319	87.15%	33.47%	-0.38	-1.23	No
Apr-02						266	273	97.44%	15.81%			
May-02						441	451	97.78%	14.72%			
Jun-02						240	249	96.39%	18.67%			
Jul-02	1	1	100.00%	0	0	397	415	95.66%	20.37%	-0.21	-1.13	No
Aug-02						499	519	96.15%	19.25%			
Sep-02						301	317	94.95%	21.89%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

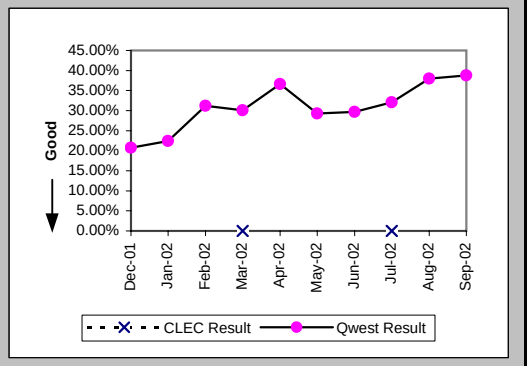
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5820:23	352	16:32	25:09			
Jan-02						5278:36	402	13:08	22:45			
Feb-02						3127:58	266	11:46	17:25			
Mar-02	30:32	1	30:32	0	0	7933:22	319	24:52	66:34	0.85	-0.48	No
Apr-02						3086:51	273	11:18	14:55			
May-02						3794:22	451	8:25	13:12			
Jun-02						3766:41	249	15:08	73:37			
Jul-02	0:04	1	0:04	0	0	4754:30	415	11:27	18:24	-0.62	-1.38	No
Aug-02						5362:27	519	10:20	21:36			
Sep-02						3344:28	317	10:33	25:30			



Checklist #14 - Resale - Qwest DSL Repair

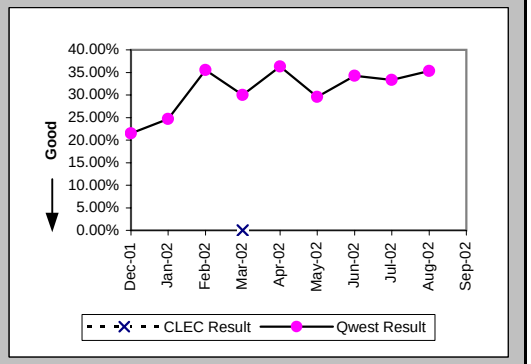
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	352	20.74%	40.54%			
Jan-02						90	402	22.39%	41.68%			
Feb-02						83	266	31.20%	46.33%			
Mar-02	0	1	0.00%	0	0	96	319	30.09%	45.87%	-0.66	-1.4	No
Apr-02						100	273	36.63%	48.18%			
May-02						132	451	29.27%	45.50%			
Jun-02						74	249	29.72%	45.70%			
Jul-02	0	1	0.00%	0	0	133	415	32.05%	46.67%	-0.69	-1.42	No
Aug-02						197	519	37.96%	48.53%			
Sep-02						123	317	38.80%	48.73%			



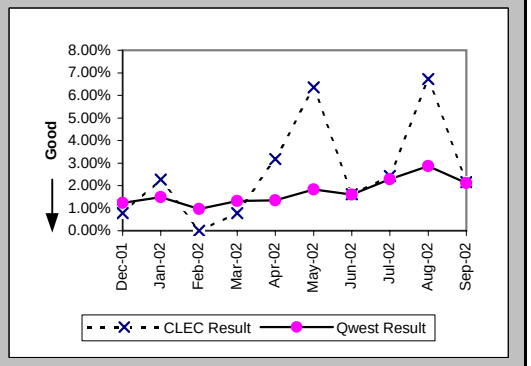
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	237	21.52%	41.10%			
Jan-02						61	247	24.70%	43.12%			
Feb-02						65	183	35.52%	47.86%			
Mar-02	0	1	0.00%	0	0	66	220	30.00%	45.83%	-0.65	-1.4	No
Apr-02						65	179	36.31%	48.09%			
May-02						84	284	29.58%	45.64%			
Jun-02						50	146	34.25%	47.45%			
Jul-02						72	216	33.33%	47.14%			
Aug-02						102	289	35.29%	47.79%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

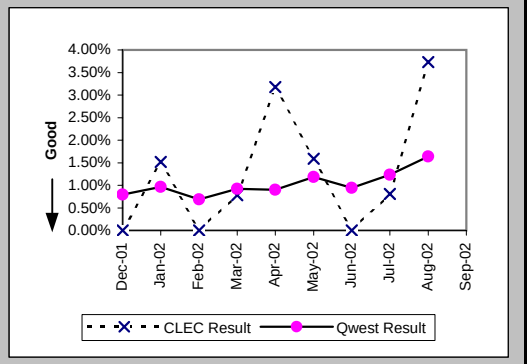
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	129	0.78%	0	0	2480	200987	1.23%	11.04%	-0.47	-1.29	No
Jan-02	3	132	2.27%	0	0	2837	191123	1.48%	12.09%	0.76	-0.54	No
Feb-02	0	129	0.00%	0	0	1782	183565	0.97%	9.80%	-1.12	-1.68	No
Mar-02	1	128	0.78%	1	0	2324	177040	1.31%	11.38%	-0.53	-1.32	No
Apr-02	4	126	3.17%	2	0	2296	170937	1.34%	11.51%	1.57	-0.05	No
May-02	8	126	6.35%	3	0	3007	164670	1.83%	13.39%	2.99	0.82	Yes
Jun-02	2	124	1.61%	0	0	2541	159033	1.60%	12.54%	0.11	-0.93	No
Jul-02	3	124	2.42%	0	0	3508	153823	2.28%	14.93%	0.18	-0.89	No
Aug-02	9	134	6.72%	2	0	4260	148530	2.87%	16.69%	2.31	0.41	Yes
Sep-02	3	139	2.16%	2	0	3046	143938	2.12%	14.39%	0.12	-0.93	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

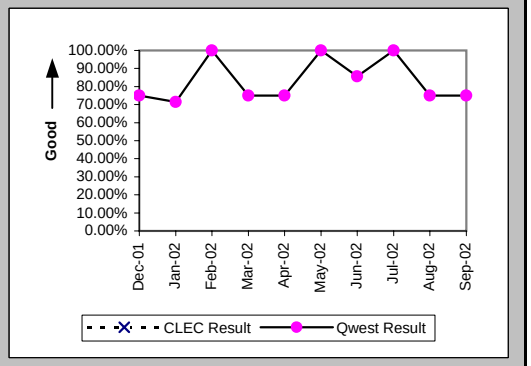
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	129	0.00%	0	0	1603	200987	0.80%	8.90%	-1.02	-1.62	No
Jan-02	2	132	1.52%	0	0	1837	191123	0.96%	9.76%	0.68	-0.59	No
Feb-02	0	129	0.00%	0	0	1266	183565	0.69%	8.28%	-0.95	-1.58	No
Mar-02	1	128	0.78%	1	0	1638	177040	0.93%	9.57%	-0.17	-1.1	No
Apr-02	4	126	3.17%	2	0	1539	170937	0.90%	9.45%	2.13	0.3	Yes
May-02	2	126	1.59%	3	0	1951	164670	1.18%	10.82%	0.48	-0.71	No
Jun-02	0	124	0.00%	0	0	1497	159033	0.94%	9.66%	-1.09	-1.66	No
Jul-02	1	124	0.81%	0	0	1893	153823	1.23%	11.02%	-0.43	-1.26	No
Aug-02	5	134	3.73%	2	0	2437	148530	1.64%	12.70%	1.68	0.02	Yes
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

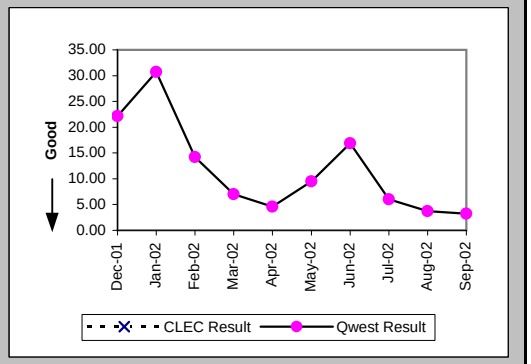
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						5	7	71.43%	45.18%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						6	8	75.00%	43.30%			
Apr-02						3	4	75.00%	43.30%			
May-02						5	5	100.00%	0.00%			
Jun-02						12	14	85.71%	34.99%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	4	75.00%	43.30%			
Sep-02						3	4	75.00%	43.30%			



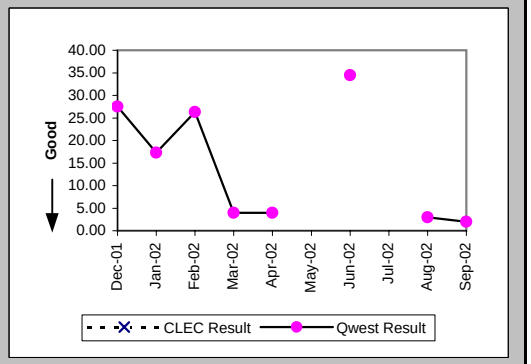
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	7	22.14	21.13			
Jan-02						399	13	30.69	42.90			
Feb-02						156	11	14.18	17.30			
Mar-02						56	8	7.00	7.23			
Apr-02						23	5	4.60	2.19			
May-02						95	10	9.50	6.02			
Jun-02						321	19	16.89	20.55			
Jul-02						6	1	6.00				
Aug-02						15	4	3.75	2.99			
Sep-02						13	4	3.25	1.26			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

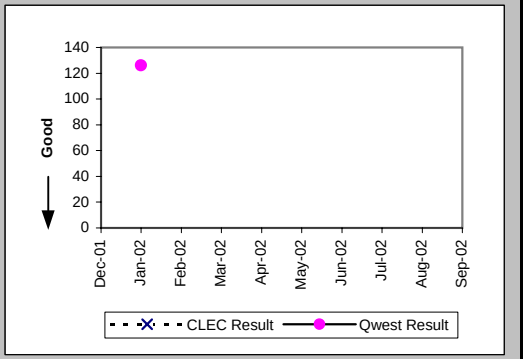
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						110	4	27.50	17.00			
Jan-02						104	6	17.33	16.19			
Feb-02						79	3	26.33	18.48			
Mar-02						8	2	4.00	2.83			
Apr-02						4	1	4.00				
May-02												
Jun-02						207	6	34.50	17.67			
Jul-02												
Aug-02						3	1	3.00				
Sep-02						2	1	2.00				



Checklist #14 - Resale - Primary ISDN Installation

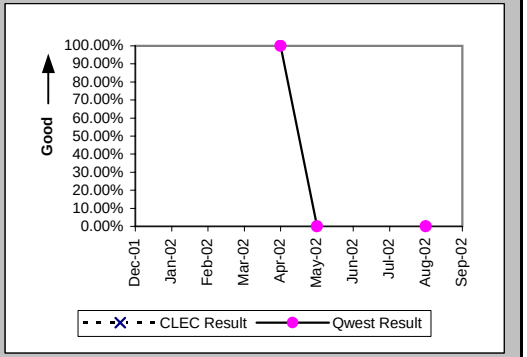
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						126	1	126.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



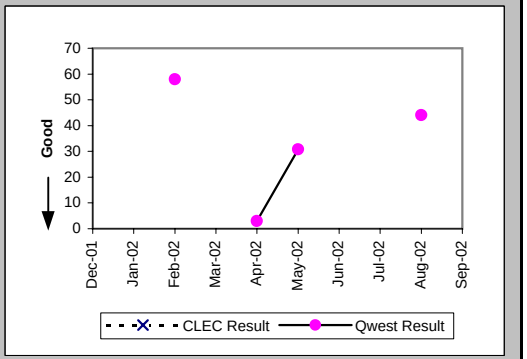
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02												
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

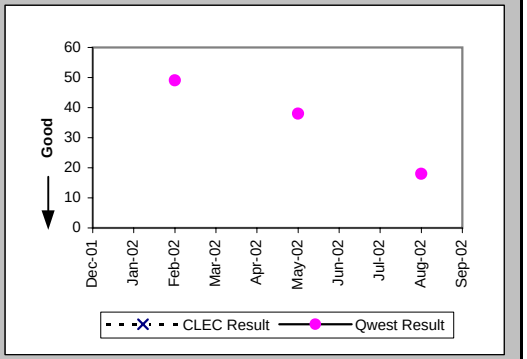
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						58	1	58.00				
Mar-02												
Apr-02						3	1	3.00				
May-02						123	4	30.75	25.38			
Jun-02												
Jul-02												
Aug-02						44	1	44.00				
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

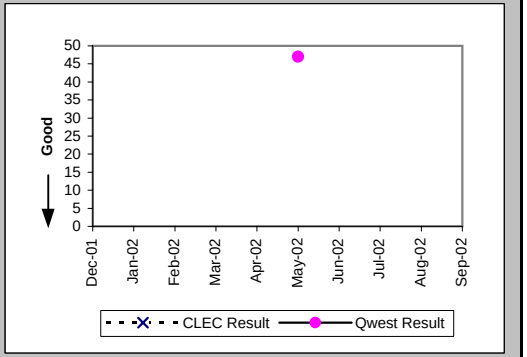
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						49	1	49.00				
Mar-02												
Apr-02												
May-02						38	1	38.00				
Jun-02												
Jul-02												
Aug-02						18	1	18.00				
Sep-02												



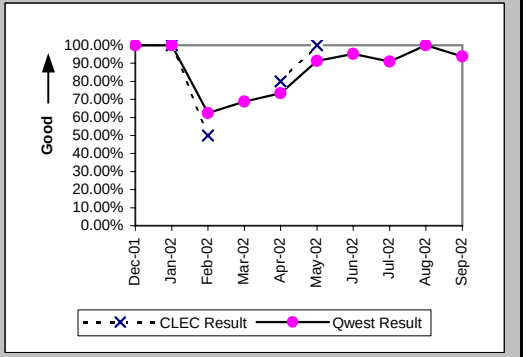
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						47	1	47.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

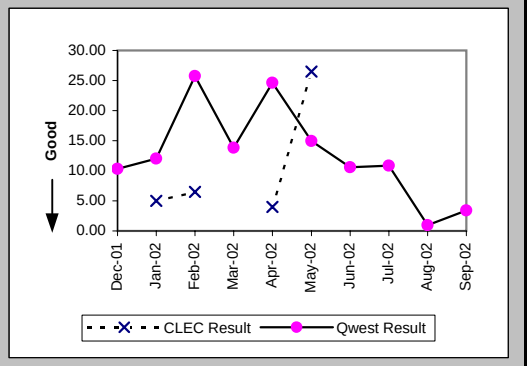
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
Feb-02	1	2	50.00%	0	0	5	8	62.50%	48.41%	0.14	-0.92	No
Mar-02						11	16	68.75%	46.35%			
Apr-02	4	5	80.00%	0	0	11	15	73.33%	44.22%	-0.29	-1.18	No
May-02	1	1	100.00%	1	1	21	23	91.30%	28.18%	-0.3	-1.18	No
Jun-02						20	21	95.24%	21.30%			
Jul-02						10	11	90.91%	28.75%			
Aug-02						43	43	100.00%	0.00%			
Sep-02						15	16	93.75%	24.21%			



Checklist #14 - Resale - Primary ISDN Installation

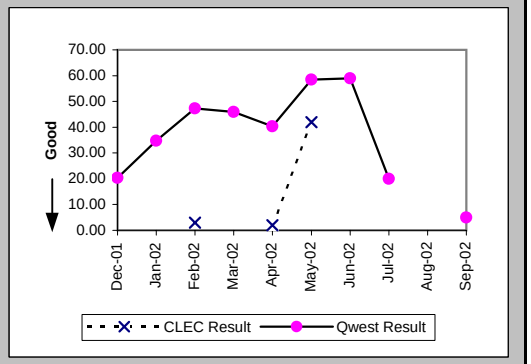
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						206	20	10.30	16.02			
Jan-02	5	1	5.00	0	0	588	49	12.00	18.25	-0.38	-1.23	No
Feb-02	13	2	6.50	0	0	489	19	25.74	26.48	-0.98	-1.59	No
Mar-02						360	26	13.85	16.58			
Apr-02	20	5	4.00	0	0	1354	55	24.62	33.44	-1.32	-1.8	No
May-02	53	2	26.50	0	1	449	30	14.97	16.69	1.05	-0.36	No
Jun-02						318	30	10.60	9.72			
Jul-02						130	12	10.83	17.38			
Aug-02						41	43	0.95	2.07			
Sep-02						54	16	3.38	3.18			



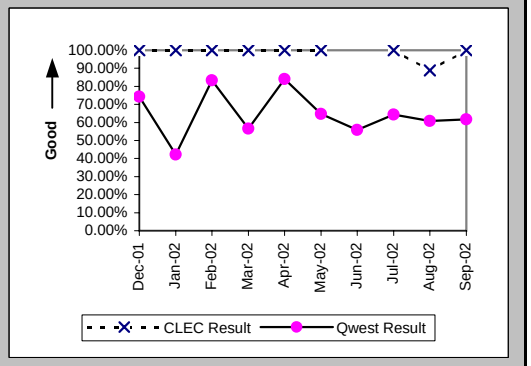
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122	6	20.33	25.77			
Jan-02						522	15	34.80	26.21			
Feb-02	3	1	3.00	0	0	567	12	47.25	29.00	-1.47	-1.89	No
Mar-02						1055	23	45.87	23.84			
Apr-02	2	1	2.00	0	0	1130	28	40.36	35.60	-1.06	-1.64	No
May-02	42	1	42.00	0	0	1986	34	58.41	21.13	-0.77	-1.47	No
Jun-02						1828	31	58.97	25.21			
Jul-02						20	1	20.00				
Aug-02												
Sep-02						5	1	5.00				



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

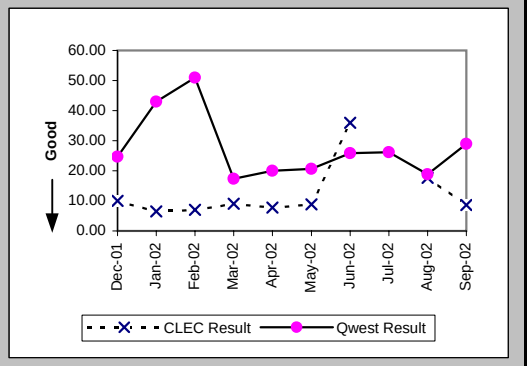
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	6	0	113	152	74.34%	43.67%	-0.59	-1.36	No
Jan-02	3	3	100.00%	0	0	222	527	42.13%	49.38%	-2.02	-2.23	No
Feb-02	2	2	100.00%	0	3	381	457	83.37%	37.24%	-0.63	-1.38	No
Mar-02	1	1	100.00%	0	0	160	283	56.54%	49.57%	-0.88	-1.53	No
Apr-02	7	7	100.00%	1	0	284	338	84.02%	36.64%	-1.14	-1.69	No
May-02	8	8	100.00%	3	0	196	303	64.69%	47.79%	-2.06	-2.25	No
Jun-02						222	398	55.78%	49.66%			
Jul-02	1	1	100.00%	0	1	460	715	64.34%	47.90%	-0.74	-1.45	No
Aug-02	8	9	88.89%	2	0	196	322	60.87%	48.80%	-1.7	-2.03	No
Sep-02	3	3	100.00%	4	1	551	893	61.70%	48.61%	-1.36	-1.83	No



Checklist #14 - Resale - Primary ISDN Installation

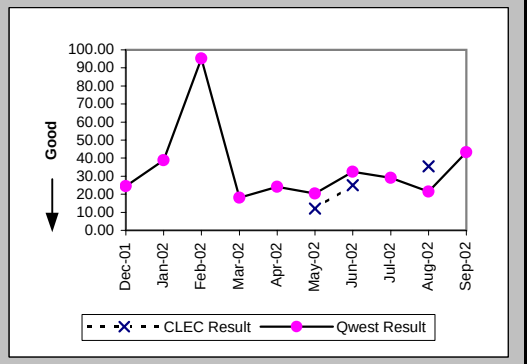
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60	6	10.00	1	0	10509	426	24.67	22.07	-1.62	-1.98	No
Jan-02	13	2	6.50	1	0	42572	990	43.00	51.26	-1.01	-1.61	No
Feb-02	14	2	7.00	0	3	28803	565	50.98	85.37	-0.73	-1.44	No
Mar-02	9	1	9.00	0	0	11237	648	17.34	15.33	-0.54	-1.33	No
Apr-02	39	5	7.80	3	0	13607	681	19.98	25.23	-1.08	-1.65	No
May-02	79	9	8.78	2	0	14290	691	20.68	29.99	-1.18	-1.72	No
Jun-02	36	1	36.00	0	0	16505	638	25.87	26.71	0.81	-0.51	No
Jul-02						26894	1027	26.19	33.20			
Aug-02	124	7	17.71	4	0	12718	675	18.84	17.54	-0.17	-1.1	No
Sep-02	52	6	8.67	1	1	31900	1101	28.97	34.50	-1.44	-1.87	No



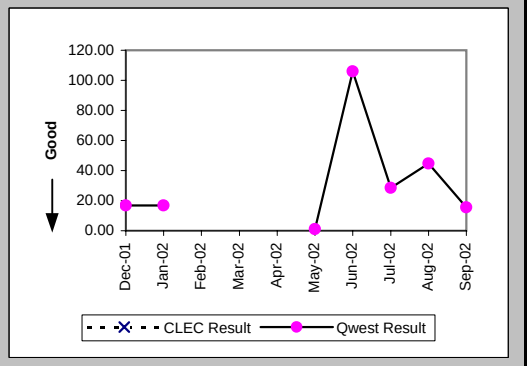
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4074	166	24.54	28.42			
Jan-02						19708	507	38.87	58.32			
Feb-02						19901	209	95.22	110.32			
Mar-02						3755	208	18.05	22.36			
Apr-02						3922	163	24.06	22.95			
May-02	12	1	12.00	2	0	3354	164	20.45	19.59	-0.43	-1.26	No
Jun-02	25	1	25.00	0	0	8743	270	32.38	30.43	-0.24	-1.15	No
Jul-02						12040	415	29.01	29.20			
Aug-02	71	2	35.50	1	0	5311	247	21.50	20.07	0.97	-0.41	No
Sep-02						19276	446	43.22	33.88			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

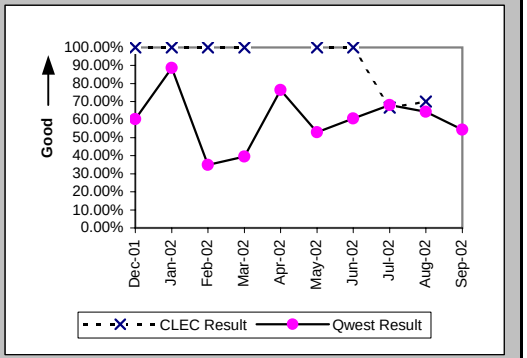
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						101	6	16.83	12.38			
Jan-02						134	8	16.75	20.82			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02						848	8	106.00	0.00			
Jul-02						114	4	28.50	13.18			
Aug-02						716	16	44.75	26.19			
Sep-02						31	2	15.50	7.78			



Checklist #14 - Resale - Primary ISDN Installation

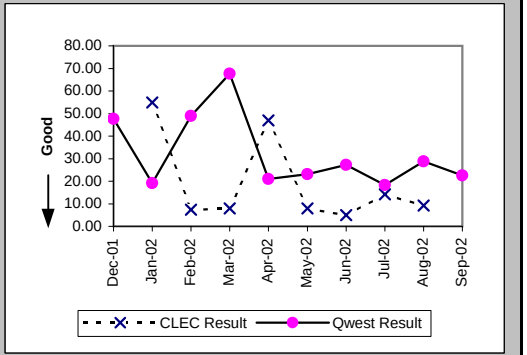
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	76	126	60.32%	48.92%	-1.14	-1.69	No
Jan-02	3	3	100.00%	4	0	86	97	88.66%	31.71%	-0.61	-1.37	No
Feb-02	3	3	100.00%	0	1	112	321	34.89%	47.66%	-2.36	-2.43	No
Mar-02	3	3	100.00%	1	0	78	197	39.59%	48.91%	-2.12	-2.29	No
Apr-02						123	161	76.40%	42.46%			
May-02	9	9	100.00%	1	0	151	285	52.98%	49.91%	-2.78	-2.69	No
Jun-02	4	4	100.00%	0	0	349	575	60.70%	48.84%	-1.6	-1.98	No
Jul-02	2	3	66.67%	3	0	625	917	68.16%	46.59%	0.08	-0.95	No
Aug-02	7	10	70.00%	0	0	450	699	64.38%	47.89%	-0.37	-1.22	No
Sep-02						187	344	54.36%	49.81%			



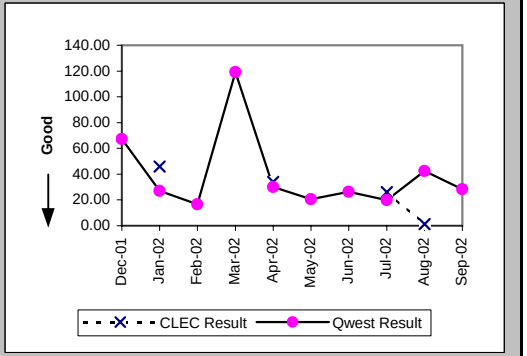
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11863	249	47.64	71.97			
Jan-02	329	6	54.83	1	0	6033	314	19.21	24.93	2.12	0.29	Yes
Feb-02	22	3	7.33	0	1	23101	472	48.94	45.45	-1.58	-1.96	No
Mar-02	32	4	8.00	0	0	27847	412	67.59	112.07	-1.06	-1.64	No
Apr-02	94	2	47.00	0	0	7489	357	20.98	22.23	1.6	-0.03	No
May-02	63	8	7.88	2	0	11469	496	23.12	25.33	-1.69	-2.03	No
Jun-02	15	3	5.00	1	0	20539	754	27.24	33.93	-1.13	-1.69	No
Jul-02	57	4	14.25	2	0	20810	1136	18.32	23.12	-0.35	-1.21	No
Aug-02	92	10	9.20	0	0	22888	795	28.79	46.02	-1.34	-1.81	No
Sep-02						9160	407	22.51	22.06			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

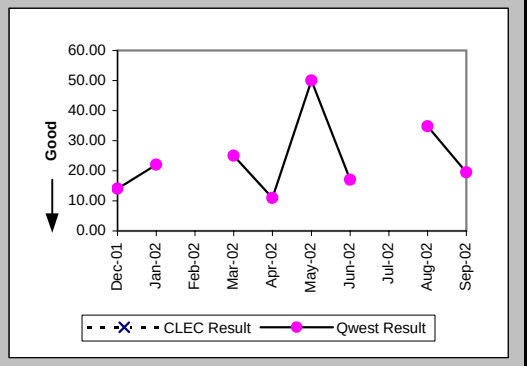
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6591	98	67.26	95.10			
Jan-02	138	3	46.00	1	0	3077	114	26.99	46.44	1.36	-0.17	No
Feb-02						4533	271	16.73	19.98			
Mar-02						20952	176	119.05	129.53			
Apr-02	68	2	34.00	0	0	3879	129	30.07	26.71	0.56	-0.66	No
May-02						4841	236	20.51	22.55			
Jun-02						8790	335	26.24	21.09			
Jul-02	26	1	26.00	3	0	8126	407	19.97	19.32	0.6	-0.63	No
Aug-02	4	3	1.33	0	0	14115	333	42.39	52.55	-1.35	-1.82	No
Sep-02						6062	214	28.33	25.09			



Checklist #14 - Resale - Primary ISDN Installation

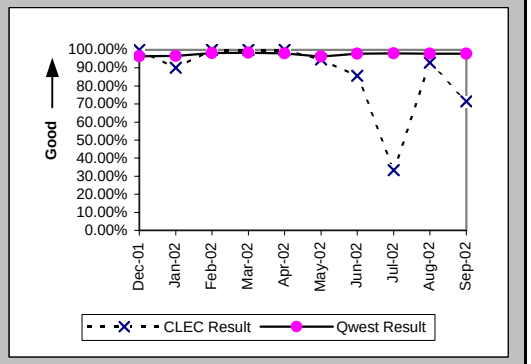
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	7	14.00	15.38			
Jan-02						66	3	22.00	17.35			
Feb-02												
Mar-02						25	1	25.00				
Apr-02						11	1	11.00				
May-02						50	1	50.00				
Jun-02						51	3	17.00	9.54			
Jul-02												
Aug-02						418	12	34.83	37.81			
Sep-02						136	7	19.43	15.98			



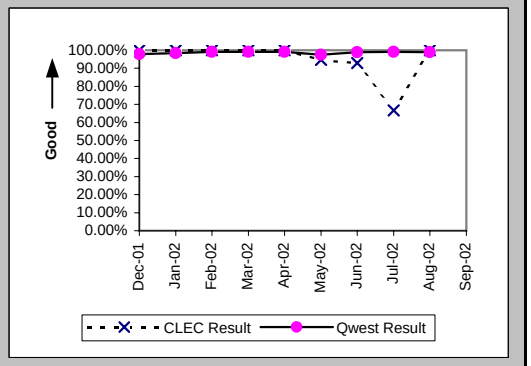
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	885	918	96.41%	18.62%	-0.54	-1.33	No
Jan-02	9	10	90.00%	0	0	1038	1075	96.56%	18.23%	0.94	-0.43	No
Feb-02	9	9	100.00%	0	0	1330	1354	98.23%	13.20%	-0.4	-1.24	No
Mar-02	6	6	100.00%	0	0	1237	1256	98.49%	12.21%	-0.3	-1.18	No
Apr-02	10	10	100.00%	0	0	1215	1240	97.98%	14.06%	-0.45	-1.27	No
May-02	18	19	94.74%	0	0	1263	1311	96.34%	18.78%	0.41	-0.75	No
Jun-02	12	14	85.71%	0	0	1560	1593	97.93%	14.24%	2.11	0.28	Yes
Jul-02	2	6	33.33%	0	0	2103	2146	98.00%	14.01%	4.74	1.88	Yes
Aug-02	13	14	92.86%	0	0	2048	2094	97.80%	14.66%	1.02	-0.38	No
Sep-02	10	14	71.43%	0	0	1642	1678	97.85%	14.49%	3.75	1.28	Yes



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

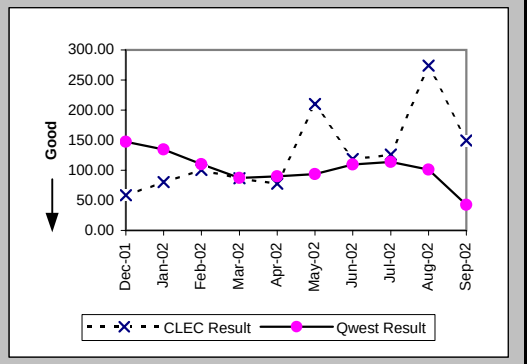
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	898	918	97.82%	14.60%	-0.42	-1.26	No
Jan-02	10	10	100.00%	0	0	1058	1075	98.42%	12.48%	-0.4	-1.24	No
Feb-02	9	9	100.00%	0	0	1343	1354	99.19%	8.98%	-0.27	-1.16	No
Mar-02	6	6	100.00%	0	0	1245	1256	99.12%	9.32%	-0.23	-1.14	No
Apr-02	10	10	100.00%	0	0	1228	1240	99.03%	9.79%	-0.31	-1.19	No
May-02	18	19	94.74%	0	0	1279	1311	97.56%	15.43%	0.73	-0.56	No
Jun-02	13	14	92.86%	0	0	1577	1593	99.00%	9.97%	1.46	-0.11	No
Jul-02	4	6	66.67%	0	0	2127	2146	99.11%	9.37%	3.26	0.98	Yes
Aug-02	14	14	100.00%	0	0	2071	2094	98.90%	10.42%	-0.39	-1.24	No
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

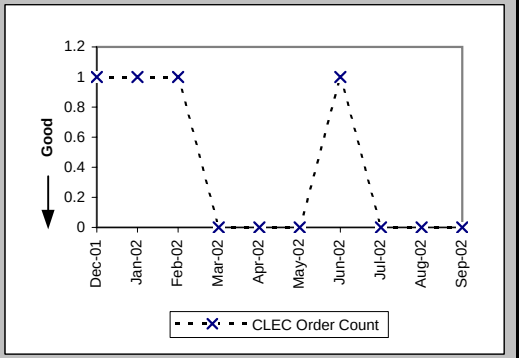
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	117	2	58.50	0	0	89678	609	147.25	115.53	-1.08	-1.66	No
Jan-02	161	2	80.50	0	0	96485	718	134.38	126.94	-0.6	-1.36	No
Feb-02	201	2	100.50	0	0	103397	937	110.35	126.09	-0.11	-1.07	No
Mar-02	173	2	86.50	0	0	98231	1127	87.16	104.60	-0.01	-1.01	No
Apr-02	233	3	77.67	0	0	123366	1370	90.05	103.13	-0.21	-1.13	No
May-02	210	1	210.00	0	0	151686	1617	93.81	103.68	0.85	-0.49	No
Jun-02	237	2	118.50	0	0	140814	1288	109.33	121.03	0.25	-0.85	No
Jul-02	252	2	126.00	0	0	100944	885	114.06	112.56	0.25	-0.85	No
Aug-02	274	1	274.00	0	0	60920	602	101.20	97.67	0.93	-0.44	No
Sep-02	299	2	149.50	0	0	7198	169	42.59	86.05	1.49	-0.09	No



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

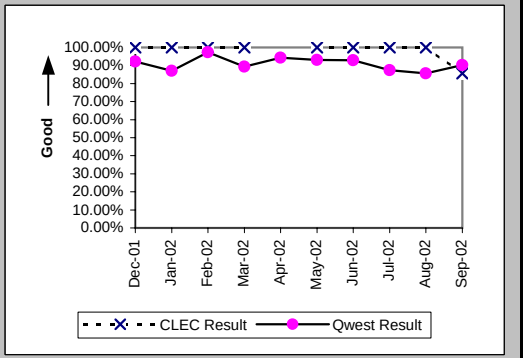
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	1
Jul-02	0
Aug-02	0
Sep-02	0



Checklist #14 - Resale - Primary ISDN Repair

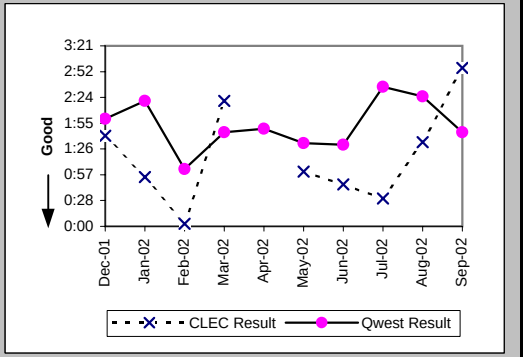
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	167	181	92.27%	26.71%	-0.41	-1.25	No
Jan-02	4	4	100.00%	0	0	183	210	87.14%	33.47%	-0.76	-1.46	No
Feb-02	11	11	100.00%	2	0	187	192	97.40%	15.93%	-0.53	-1.32	No
Mar-02	1	1	100.00%	0	0	169	189	89.42%	30.76%	-0.34	-1.21	No
Apr-02						151	160	94.38%	23.04%			
May-02	1	1	100.00%	0	0	191	205	93.17%	25.22%	-0.27	-1.16	No
Jun-02	3	3	100.00%	1	0	132	142	92.96%	25.59%	-0.47	-1.29	No
Jul-02	5	5	100.00%	3	0	160	183	87.43%	33.15%	-0.84	-1.51	No
Aug-02	2	2	100.00%	0	0	173	202	85.64%	35.06%	-0.58	-1.35	No
Sep-02	6	7	85.71%	1	0	176	195	90.26%	29.66%	0.4	-0.76	No



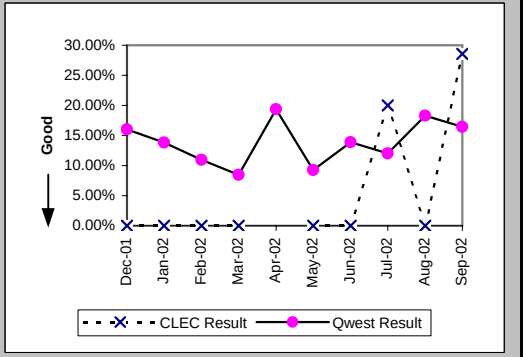
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:22	2	1:41	0	0	362:45	181	2:00	6:01	-0.08	-1.05	No
Jan-02	3:38	4	0:55	0	0	488:43	210	2:20	4:14	-0.66	-1.4	No
Feb-02	0:31	11	0:03	2	0	203:16	192	1:04	1:48	-1.81	-2.1	No
Mar-02	2:20	1	2:20	0	0	329:48	189	1:45	3:37	0.92	-0.44	No
Apr-02						290:44	160	1:49	6:25			
May-02	1:01	1	1:01	0	0	319:03	205	1:33	3:20	-0.16	-1.1	No
Jun-02	2:20	3	0:47	1	0	214:15	142	1:31	2:56	-0.43	-1.26	No
Jul-02	2:37	5	0:31	3	0	474:51	183	2:36	5:50	-0.78	-1.48	No
Aug-02	3:07	2	1:34	0	0	487:38	202	2:25	3:58	-0.3	-1.18	No
Sep-02	20:41	7	2:57	1	0	341:12	195	1:45	2:42	1.11	-0.33	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

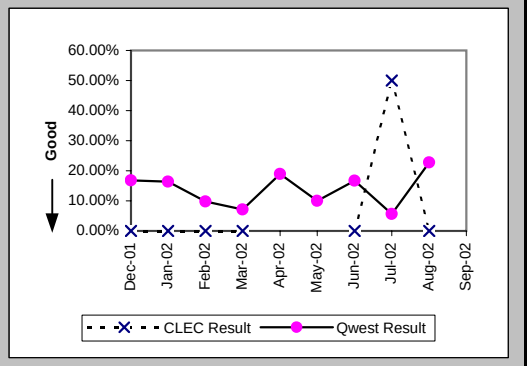
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	29	181	16.02%	36.68%	-0.61	-1.37	No
Jan-02	0	4	0.00%	0	0	29	210	13.81%	34.50%	-0.79	-1.48	No
Feb-02	0	11	0.00%	2	0	21	192	10.94%	31.21%	-1.13	-1.69	No
Mar-02	0	1	0.00%	0	0	16	189	8.47%	27.84%	-0.3	-1.18	No
Apr-02						31	160	19.38%	39.52%			
May-02	0	1	0.00%	0	0	19	205	9.27%	29.00%	-0.32	-1.19	No
Jun-02	0	3	0.00%	1	0	20	144	13.89%	34.58%	-0.69	-1.42	No
Jul-02	1	5	20.00%	3	0	22	183	12.02%	32.52%	0.51	-0.69	No
Aug-02	0	2	0.00%	0	0	37	202	18.32%	38.68%	-0.67	-1.41	No
Sep-02	2	7	28.57%	1	0	32	195	16.41%	37.04%	0.8	-0.52	No



Checklist #14 - Resale - Primary ISDN Repair

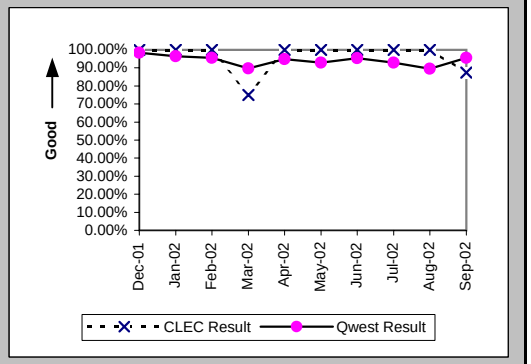
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	15	89	16.85%	37.43%	-0.45	-1.27	No
Jan-02	0	2	0.00%	0	0	18	110	16.36%	36.99%	-0.62	-1.38	No
Feb-02	0	11	0.00%	2	0	9	92	9.78%	29.71%	-1.03	-1.63	No
Mar-02	0	1	0.00%	0	0	8	112	7.14%	25.75%	-0.28	-1.17	No
Apr-02						15	79	18.99%	39.22%			
May-02						12	120	10.00%	30.00%			
Jun-02	0	3	0.00%	1	0	12	72	16.67%	37.27%	-0.76	-1.46	No
Jul-02	1	2	50.00%	3	0	5	89	5.62%	23.03%	1.54	-0.06	No
Aug-02	0	1	0.00%	0	0	23	101	22.77%	41.94%	-0.54	-1.33	No
Sep-02												



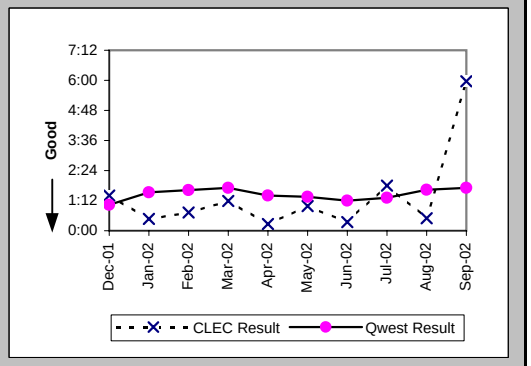
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Jan-02	9	9	100.00%	1	0	107	111	96.40%	18.64%	-0.56	-1.34	No
Feb-02	2	2	100.00%	2	0	88	92	95.65%	20.39%	-0.3	-1.18	No
Mar-02	3	4	75.00%	1	0	78	87	89.66%	30.45%	0.77	-0.53	No
Apr-02	4	4	100.00%	2	0	73	77	94.81%	22.19%	-0.46	-1.28	No
May-02	5	5	100.00%	0	0	104	112	92.86%	25.75%	-0.61	-1.37	No
Jun-02	3	3	100.00%	1	0	105	110	95.45%	20.83%	-0.37	-1.23	No
Jul-02	10	10	100.00%	2	0	104	112	92.86%	25.75%	-0.84	-1.51	No
Aug-02	2	2	100.00%	1	0	137	153	89.54%	30.60%	-0.48	-1.29	No
Sep-02	7	8	87.50%	5	0	107	112	95.54%	20.65%	0.84	-0.49	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

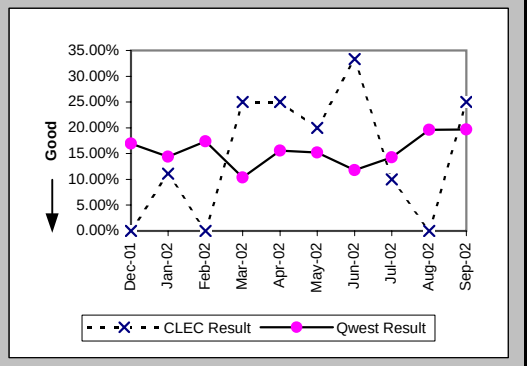
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:24	1	1:24	0	0	67:27	65	1:02	1:05	0.67	-0.59	No
Jan-02	4:15	9	0:28	1	0	170:54	111	1:32	4:46	-0.65	-1.39	No
Feb-02	1:27	2	0:44	2	0	148:33	92	1:37	5:04	-0.25	-1.15	No
Mar-02	4:44	4	1:11	1	0	149:46	87	1:43	2:07	-0.5	-1.3	No
Apr-02	1:05	4	0:16	2	0	108:10	77	1:24	2:15	-0.98	-1.6	No
May-02	4:53	5	0:59	0	0	152:05	112	1:21	1:39	-0.51	-1.31	No
Jun-02	1:03	3	0:21	1	0	132:52	110	1:12	1:27	-1.02	-1.62	No
Jul-02	18:01	10	1:48	2	0	147:27	112	1:19	2:00	0.79	-0.52	No
Aug-02	1:00	2	0:30	1	0	250:42	153	1:38	2:39	-0.6	-1.37	No
Sep-02	47:40	8	5:58	5	0	192:42	112	1:43	4:00	2.05	0.25	Yes



Checklist #14 - Resale - Primary ISDN Repair

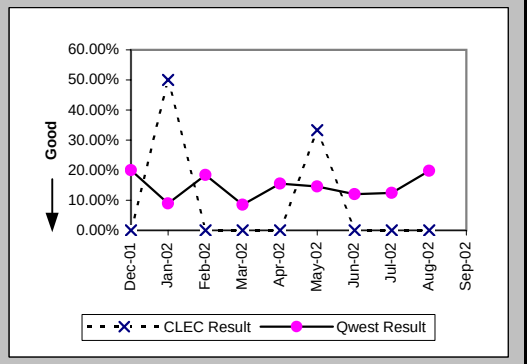
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	11	65	16.92%	37.50%	-0.45	-1.27	No
Jan-02	1	9	11.11%	1	0	16	111	14.41%	35.12%	-0.27	-1.16	No
Feb-02	0	2	0.00%	2	0	16	92	17.39%	37.90%	-0.64	-1.39	No
Mar-02	1	4	25.00%	1	0	9	87	10.34%	30.45%	0.77	-0.53	No
Apr-02	1	4	25.00%	2	0	12	77	15.58%	36.27%	0.45	-0.72	No
May-02	1	5	20.00%	0	0	17	112	15.18%	35.88%	0.29	-0.82	No
Jun-02	1	3	33.33%	1	0	13	110	11.82%	32.28%	0.9	-0.45	No
Jul-02	1	10	10.00%	2	0	16	112	14.29%	34.99%	-0.37	-1.23	No
Aug-02	0	2	0.00%	1	0	30	153	19.61%	39.70%	-0.69	-1.42	No
Sep-02	2	8	25.00%	5	0	22	112	19.64%	39.73%	0.37	-0.77	No



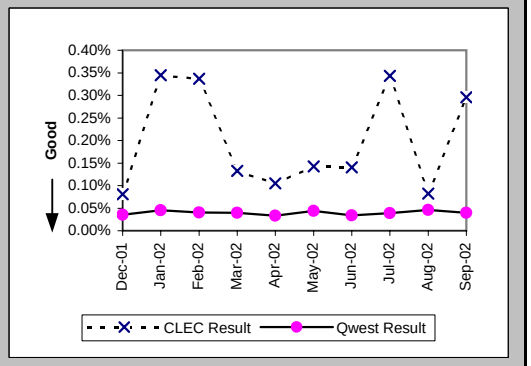
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	5	25	20.00%	40.00%	-0.49	-1.3	No
Jan-02	1	2	50.00%	1	0	4	45	8.89%	28.46%	1.28	-0.22	No
Feb-02	0	1	0.00%	2	0	9	49	18.37%	38.72%	-0.47	-1.29	No
Mar-02	0	1	0.00%	1	0	4	47	8.51%	27.90%	-0.3	-1.18	No
Apr-02	0	1	0.00%	2	0	7	45	15.56%	36.24%	-0.42	-1.26	No
May-02	1	3	33.33%	0	0	8	55	14.55%	35.26%	0.72	-0.56	No
Jun-02	0	1	0.00%	1	0	6	50	12.00%	32.50%	-0.37	-1.22	No
Jul-02	0	6	0.00%	2	0	6	48	12.50%	33.07%	-0.87	-1.53	No
Aug-02	0	1	0.00%	1	0	16	81	19.75%	39.81%	-0.49	-1.3	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

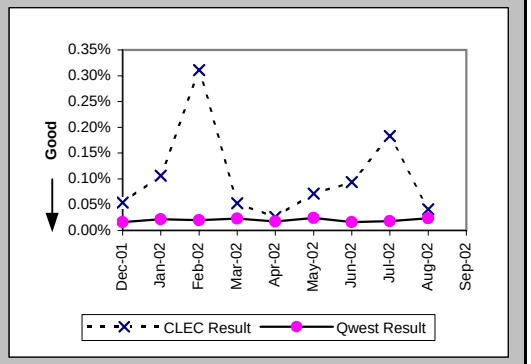
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3724	0.08%	0	0	246	696743	0.04%	1.88%	1.47	-0.11	No
Jan-02	13	3773	0.34%	1	0	321	711330	0.05%	2.12%	8.64	4.25	Yes
Feb-02	13	3856	0.34%	4	0	284	700358	0.04%	2.01%	9.12	4.55	Yes
Mar-02	5	3778	0.13%	1	0	276	700087	0.04%	1.99%	2.87	0.74	Yes
Apr-02	4	3816	0.10%	3	0	237	708388	0.03%	1.83%	2.4	0.46	Yes
May-02	6	4198	0.14%	0	0	317	715701	0.04%	2.10%	3.03	0.84	Yes
Jun-02	6	4264	0.14%	2	0	254	744230	0.03%	1.85%	3.76	1.28	Yes
Jul-02	15	4369	0.34%	5	0	295	760169	0.04%	1.97%	10.19	5.2	Yes
Aug-02	4	4863	0.08%	1	0	355	768418	0.05%	2.15%	1.17	-0.29	No
Sep-02	15	5073	0.30%	6	0	307	773319	0.04%	1.99%	9.12	4.55	Yes



Checklist #14 - Resale - Primary ISDN Repair

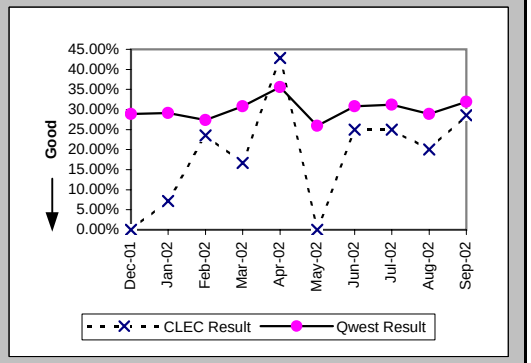
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3724	0.05%	0	0	114	696743	0.02%	1.28%	1.78	0.08	Yes
Jan-02	4	3773	0.11%	1	0	155	711330	0.02%	1.48%	3.5	1.13	Yes
Feb-02	12	3856	0.31%	4	0	141	700358	0.02%	1.42%	12.7	6.72	Yes
Mar-02	2	3778	0.05%	1	0	159	700087	0.02%	1.51%	1.23	-0.25	No
Apr-02	1	3816	0.03%	3	0	124	708388	0.02%	1.32%	0.41	-0.75	No
May-02	3	4198	0.07%	0	0	175	715701	0.02%	1.56%	1.94	0.18	Yes
Jun-02	4	4264	0.09%	2	0	122	744230	0.02%	1.28%	3.94	1.39	Yes
Jul-02	8	4369	0.18%	5	0	137	760169	0.02%	1.34%	8.11	3.93	Yes
Aug-02	2	4863	0.04%	1	0	182	768418	0.02%	1.54%	0.79	-0.52	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

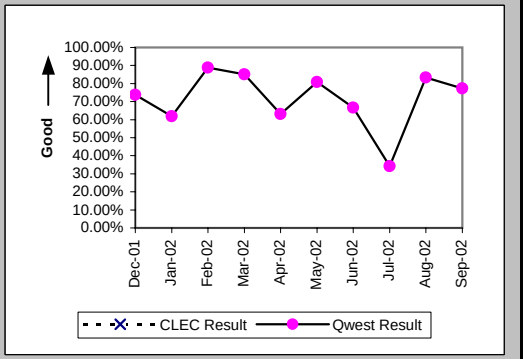
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	100	346	28.90%	45.33%	-1.1	-1.67	No
Jan-02	1	14	7.14%	0	0	132	453	29.14%	45.44%	-1.78	-2.08	No
Feb-02	4	17	23.53%	0	0	107	391	27.37%	44.58%	-0.35	-1.21	No
Mar-02	1	6	16.67%	0	0	123	399	30.83%	46.18%	-0.75	-1.45	No
Apr-02	3	7	42.86%	0	0	131	368	35.60%	47.88%	0.39	-0.76	No
May-02	0	6	0.00%	0	0	111	428	25.93%	43.83%	-1.44	-1.88	No
Jun-02	2	8	25.00%	0	0	113	367	30.79%	46.16%	-0.35	-1.21	No
Jul-02	5	20	25.00%	0	0	134	429	31.24%	46.35%	-0.59	-1.36	No
Aug-02	1	5	20.00%	0	0	144	499	28.86%	45.31%	-0.43	-1.26	No
Sep-02	6	21	28.57%	0	0	144	451	31.93%	46.62%	-0.32	-1.2	No



Checklist #14 - Resale - DS0 Installation

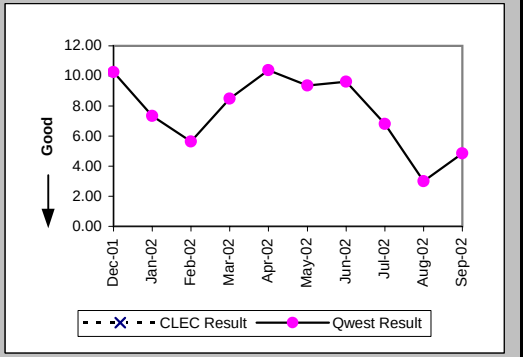
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	19	73.68%	44.03%			
Jan-02						13	21	61.90%	48.56%			
Feb-02						16	18	88.89%	31.43%			
Mar-02						23	27	85.19%	35.52%			
Apr-02						12	19	63.16%	48.24%			
May-02						42	52	80.77%	39.41%			
Jun-02						24	36	66.67%	47.14%			
Jul-02						12	35	34.29%	47.47%			
Aug-02						10	12	83.33%	37.27%			
Sep-02						17	22	77.27%	41.91%			



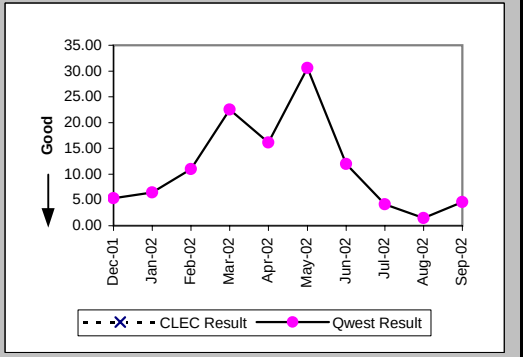
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						246	24	10.25	7.79			
Jan-02						198	27	7.33	5.46			
Feb-02						107	19	5.63	5.27			
Mar-02						272	32	8.50	8.65			
Apr-02						270	26	10.38	15.94			
May-02						524	56	9.36	31.49			
Jun-02						394	41	9.61	8.42			
Jul-02						238	35	6.80	4.20			
Aug-02						36	12	3.00	1.86			
Sep-02						107	22	4.86	3.20			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

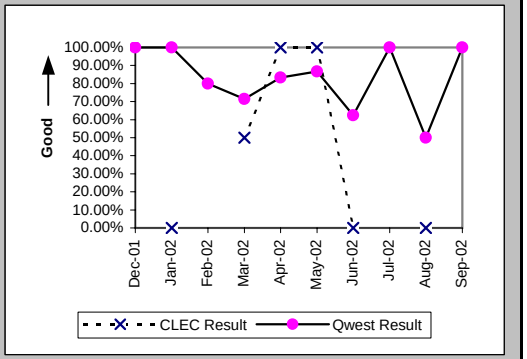
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	6	5.33	2.34			
Jan-02						58	9	6.44	3.17			
Feb-02						22	2	11.00	14.14			
Mar-02						90	4	22.50	13.00			
Apr-02						129	8	16.12	19.23			
May-02						306	10	30.60	71.51			
Jun-02						180	15	12.00	6.98			
Jul-02						96	23	4.17	0.89			
Aug-02						3	2	1.50	0.71			
Sep-02						23	5	4.60	6.99			



Checklist #14 - Resale - DS0 Installation

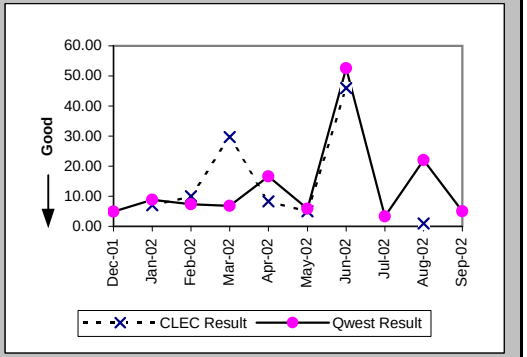
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02	0	1	0.00%	0	0	6	6	100.00%	N/A	N/A	-0.04	No
Feb-02						4	5	80.00%	40.00%			
Mar-02	1	2	50.00%	1	0	5	7	71.43%	45.18%	0.35	-0.79	No
Apr-02	3	3	100.00%	0	0	10	12	83.33%	37.27%	-0.69	-1.42	No
May-02	1	1	100.00%	0	0	13	15	86.67%	33.99%	-0.38	-1.23	No
Jun-02	0	1	0.00%	0	0	5	8	62.50%	48.41%	0.78	-0.53	No
Jul-02						3	3	100.00%	0.00%			
Aug-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	0.33	-0.8	No
Sep-02						2	2	100.00%	0.00%			



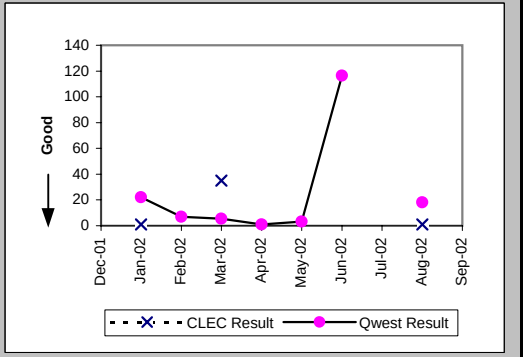
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	9	4.89	2.57			
Jan-02	7	1	7.00	0	0	97	11	8.82	6.93	-0.25	-1.15	No
Feb-02	10	1	10.00	0	0	59	8	7.38	3.20	0.64	-0.61	No
Mar-02	89	3	29.67	0	0	48	7	6.86	5.24	1.73	0.05	Yes
Apr-02	25	3	8.33	0	0	249	15	16.60	45.81	-0.29	-1.17	No
May-02	5	1	5.00	0	0	118	20	5.90	2.17	-0.4	-1.25	No
Jun-02	46	1	46.00	0	0	526	10	52.60	118.85	-0.05	-1.03	No
Jul-02						10	3	3.33	3.06			
Aug-02	1	1	1.00	0	0	44	2	22.00	2.83	-6.06	-4.69	No
Sep-02						10	2	5.00	2.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

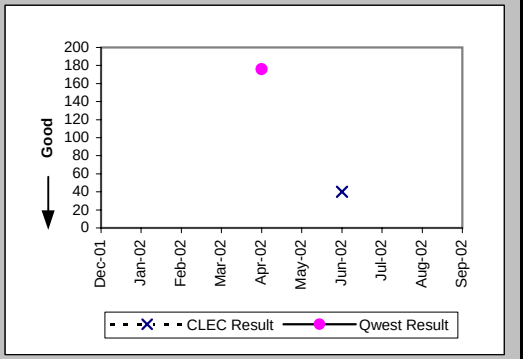
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	1.00	0	0	22	1	22.00				
Feb-02						7	1	7.00				
Mar-02	70	2	35.00	0	0	11	2	5.50	6.36	1.05	-0.36	No
Apr-02						1	1	1.00				
May-02						10	3	3.33	2.52			
Jun-02						466	4	116.50	175.35			
Jul-02												
Aug-02	1	1	1.00	0	0	18	1	18.00				
Sep-02												



Checklist #14 - Resale - DS0 Installation

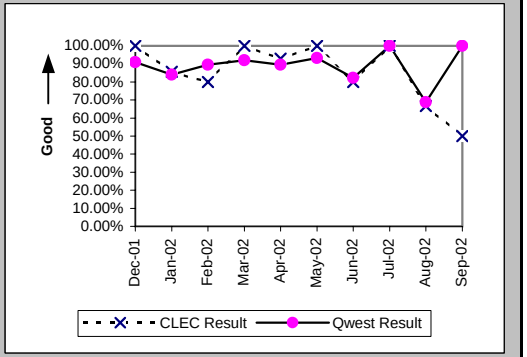
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						176	1	176.00				
May-02												
Jun-02	40	1	40.00	0	0							
Jul-02												
Aug-02												
Sep-02												



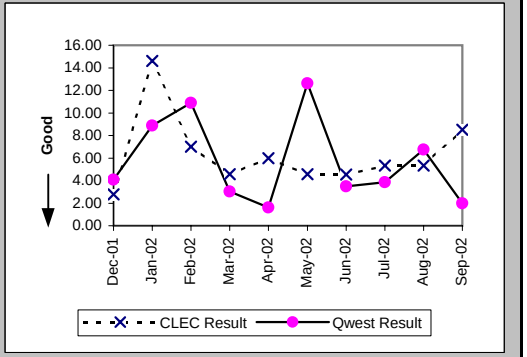
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	35	100.00%	0	0	20	22	90.91%	28.75%	-1.16	-1.71	No
Jan-02	6	7	85.71%	3	0	21	25	84.00%	36.66%	-0.11	-1.07	No
Feb-02	4	5	80.00%	1	0	17	19	89.47%	30.69%	0.45	-0.73	No
Mar-02	7	7	100.00%	0	1	46	50	92.00%	27.13%	-0.73	-1.44	No
Apr-02	13	14	92.86%	1	2	43	48	89.58%	30.55%	-0.35	-1.21	No
May-02	7	7	100.00%	0	0	14	15	93.33%	24.94%	-0.58	-1.35	No
Jun-02	8	10	80.00%	1	1	28	34	82.35%	38.12%	0.16	-0.9	No
Jul-02	3	3	100.00%	0	1	18	18	100.00%	N/A	N/A	N/A	
Aug-02	2	3	66.67%	0	1	11	16	68.75%	46.35%	-0.01	-1.01	No
Sep-02	1	2	50.00%	0	0	2	2	100.00%	N/A	N/A	-0.63	No



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

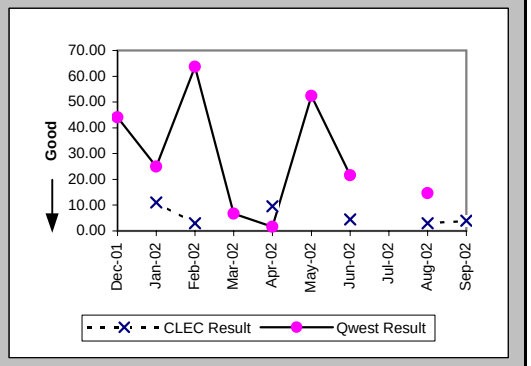
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	97	35	2.77	0	0	94	23	4.09	5.59	-0.88	-1.53	No
Jan-02	73	5	14.60	5	0	231	26	8.88	16.37	0.57	-0.65	No
Feb-02	42	6	7.00	0	0	174	16	10.88	16.88	-0.48	-1.29	No
Mar-02	32	7	4.57	0	1	158	52	3.04	4.37	1.04	-0.37	No
Apr-02	72	12	6.00	3	2	74	46	1.61	2.14	3.72	1.26	Yes
May-02	32	7	4.57	0	0	202	16	12.62	35.46	-0.5	-1.3	No
Jun-02	50	11	4.55	0	1	101	29	3.48	1.90	1.16	-0.29	No
Jul-02	16	3	5.33	0	1	58	15	3.87	2.75	0.77	-0.53	No
Aug-02	16	3	5.33	0	1	108	16	6.75	11.97	-0.19	-1.11	No
Sep-02	17	2	8.50	0	0	4	2	2.00	2.83	1.01	-0.39	No



Checklist #14 - Resale - DS0 Installation

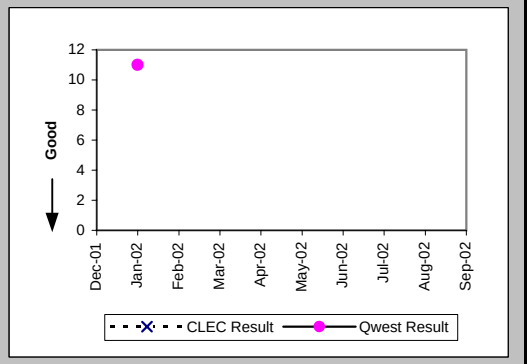
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						88	2	44.00	35.36			
Jan-02	44	4	11.00	0	0	125	5	25.00	30.15	-0.69	-1.42	No
Feb-02	3	1	3.00	1	0	191	3	63.67	30.66	-1.71	-2.04	No
Mar-02						27	4	6.75	10.18			
Apr-02	19	2	9.50	0	0	8	5	1.60	0.55	1.7	0.03	Yes
May-02						157	3	52.33	75.48			
Jun-02	9	2	4.50	1	0	151	7	21.57	35.60	-0.6	-1.36	No
Jul-02												
Aug-02	3	1	3.00	0	0	73	5	14.60	17.97	-0.59	-1.36	No
Sep-02	4	1	4.00	0	0							



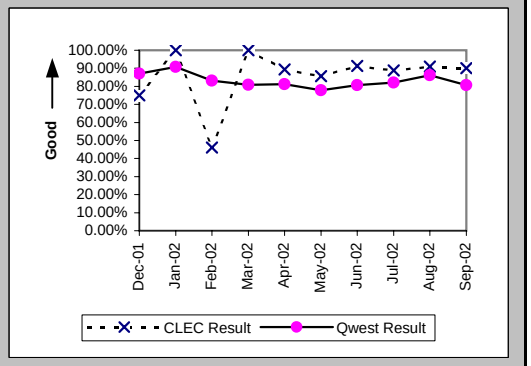
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	1	11.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

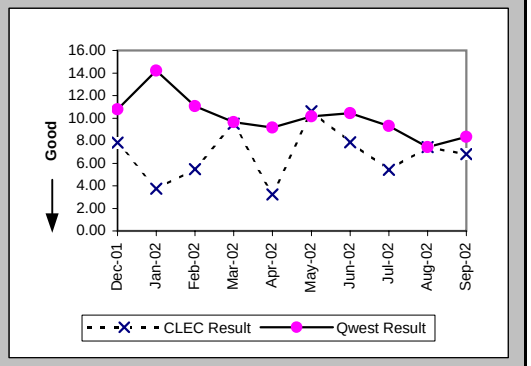
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	8	75.00%	3	0	81	93	87.10%	33.52%	0.88	-0.47	No
Jan-02	5	5	100.00%	0	0	119	131	90.84%	28.85%	-0.7	-1.42	No
Feb-02	12	26	46.15%	0	0	108	130	83.08%	37.50%	3.74	1.27	Yes
Mar-02	5	5	100.00%	0	0	84	104	80.77%	39.41%	-1.07	-1.65	No
Apr-02	50	56	89.29%	1	0	78	96	81.25%	39.03%	-1.22	-1.74	No
May-02	18	21	85.71%	0	0	91	117	77.78%	41.57%	-0.81	-1.49	No
Jun-02	21	23	91.30%	1	0	92	114	80.70%	39.46%	-1.18	-1.71	No
Jul-02	8	9	88.89%	3	0	105	128	82.03%	38.39%	-0.52	-1.31	No
Aug-02	20	22	90.91%	1	0	119	138	86.23%	34.46%	-0.59	-1.36	No
Sep-02	36	40	90.00%	0	0	79	98	80.61%	39.53%	-1.27	-1.77	No



Checklist #14 - Resale - DS0 Installation

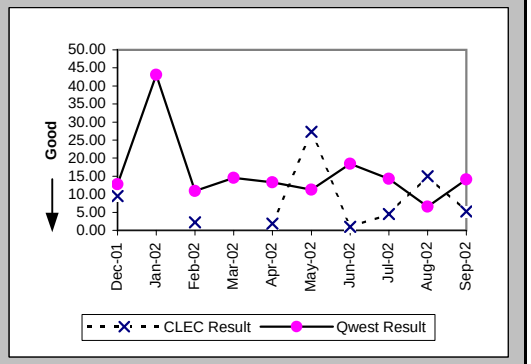
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	86	11	7.82	0	0	1209	112	10.79	14.32	-0.66	-1.4	No
Jan-02	15	4	3.75	1	0	2060	145	14.21	39.47	-0.52	-1.32	No
Feb-02	126	23	5.48	3	0	1727	156	11.07	11.38	-2.2	-2.34	No
Mar-02	19	2	9.50	3	0	1224	127	9.64	11.93	-0.02	-1.01	No
Apr-02	155	48	3.23	9	0	1017	111	9.16	10.19	-3.37	-3.05	No
May-02	138	13	10.62	8	0	1351	133	10.16	14.60	0.32	-0.81	No
Jun-02	157	20	7.85	4	0	1358	130	10.45	18.72	-0.58	-1.35	No
Jul-02	65	12	5.42	0	0	1349	145	9.30	13.31	-0.97	-1.59	No
Aug-02	141	19	7.42	4	0	1131	152	7.44	5.95	-0.01	-1.01	No
Sep-02	245	36	6.81	4	0	1051	126	8.34	13.55	-0.6	-1.36	No



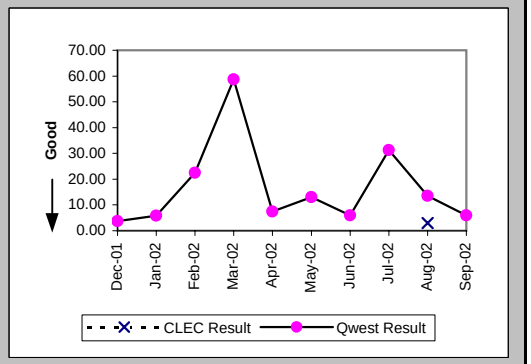
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38	4	9.50	1	0	472	37	12.76	20.79	-0.3	-1.18	No
Jan-02						1638	38	43.11	71.13			
Feb-02	31	14	2.21	0	0	470	43	10.93	9.27	-3.06	-2.86	No
Mar-02						290	20	14.50	19.39			
Apr-02	11	6	1.83	1	0	306	23	13.30	13.03	-1.92	-2.17	No
May-02	82	3	27.33	0	0	417	37	11.27	15.73	1.17	-0.29	No
Jun-02	2	2	1.00	1	0	552	30	18.40	32.21	-0.74	-1.45	No
Jul-02	9	2	4.50	2	0	370	26	14.23	14.77	-0.9	-1.55	No
Aug-02	30	2	15.00	0	0	125	19	6.58	8.33	1.02	-0.38	No
Sep-02	21	4	5.25	0	0	282	20	14.10	22.36	-0.72	-1.44	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

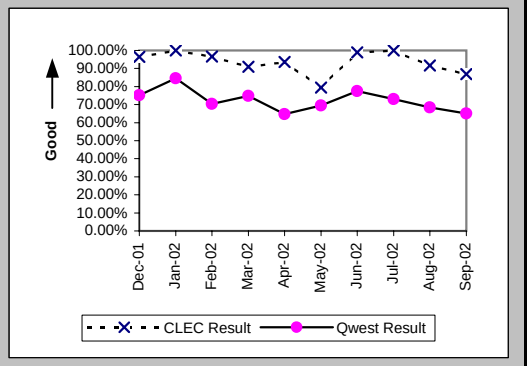
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	4	3.75	2.50			
Jan-02						35	6	5.83	1.47			
Feb-02						90	4	22.50	16.92			
Mar-02						352	6	58.67	105.33			
Apr-02						37	5	7.40	9.29			
May-02						26	2	13.00	11.31			
Jun-02						12	2	6.00	1.41			
Jul-02						94	3	31.33	17.90			
Aug-02	3	1	3.00	0	0	54	4	13.50	8.39	-1.12	-1.68	No
Sep-02						36	6	6.00	9.42			



Checklist #14 - Resale - DS0 Installation

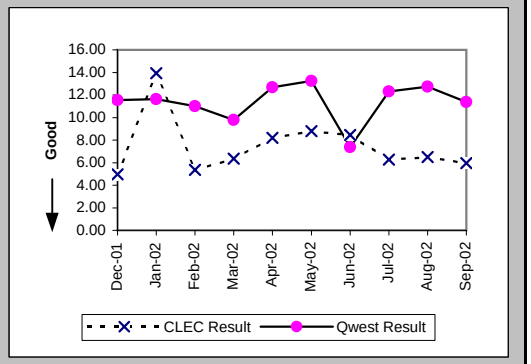
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	28	96.43%	2	1	79	105	75.24%	43.16%	-2.31	-2.4	No
Jan-02	16	16	100.00%	6	3	143	169	84.62%	36.08%	-1.63	-1.99	No
Feb-02	29	30	96.67%	4	0	83	118	70.34%	45.68%	-2.82	-2.71	No
Mar-02	20	22	90.91%	5	1	95	127	74.80%	43.41%	-1.61	-1.98	No
Apr-02	73	78	93.59%	4	1	97	150	64.67%	47.80%	-4.33	-3.64	No
May-02	62	78	79.49%	0	0	82	118	69.49%	46.04%	-1.49	-1.9	No
Jun-02	92	93	98.92%	4	0	114	147	77.55%	41.72%	-3.87	-3.35	No
Jul-02	24	24	100.00%	2	0	122	167	73.05%	44.37%	-2.78	-2.69	No
Aug-02	33	36	91.67%	8	2	134	196	68.37%	46.50%	-2.76	-2.68	No
Sep-02	33	38	86.84%	0	0	95	146	65.07%	47.68%	-2.51	-2.52	No



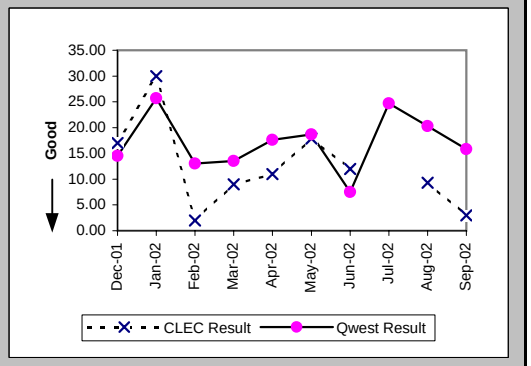
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	144	29	4.97	1	1	1468	127	11.56	16.00	-2	-2.22	No
Jan-02	209	15	13.93	7	3	2348	202	11.62	19.40	0.54	-0.67	No
Feb-02	150	28	5.36	6	0	1507	137	11.00	14.46	-1.88	-2.14	No
Mar-02	146	23	6.35	4	1	1401	143	9.80	10.82	-1.42	-1.86	No
Apr-02	558	68	8.21	14	1	1991	157	12.68	19.73	-1.56	-1.95	No
May-02	510	58	8.79	20	0	1803	136	13.26	19.77	-1.44	-1.88	No
Jun-02	693	82	8.45	15	0	1041	141	7.38	5.07	1.26	-0.23	No
Jul-02	94	15	6.27	11	0	2081	169	12.31	19.33	-1.16	-1.71	No
Aug-02	143	22	6.50	22	2	2903	228	12.73	16.66	-1.68	-2.02	No
Sep-02	137	23	5.96	15	0	1891	166	11.39	15.09	-1.62	-1.98	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

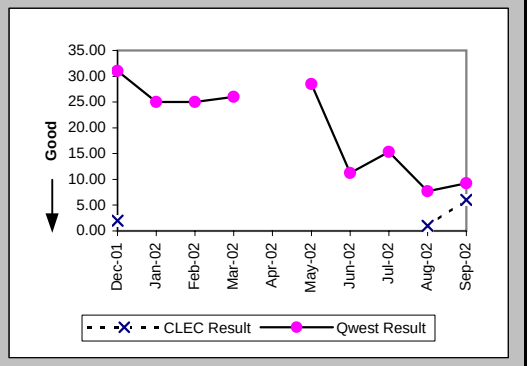
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	2	17.00	0	0	553	38	14.55	20.47	0.5	-0.69	No
Jan-02	120	4	30.00	2	1	1309	51	25.67	33.54	0.42	-0.74	No
Feb-02	2	1	2.00	4	0	625	48	13.02	20.63	-0.53	-1.32	No
Mar-02	18	2	9.00	5	0	501	37	13.54	15.02	-0.42	-1.25	No
Apr-02	55	5	11.00	4	1	1059	60	17.65	28.62	-0.5	-1.3	No
May-02	268	15	17.87	1	0	860	46	18.70	24.04	-0.12	-1.07	No
Jun-02	12	1	12.00	4	0	271	36	7.53	6.67	0.72	-0.56	No
Jul-02						1482	60	24.70	27.26			
Aug-02	28	3	9.33	7	0	1581	78	20.27	20.54	-0.9	-1.55	No
Sep-02	12	4	3.00	0	0	776	49	15.84	21.30	-1.16	-1.7	No



Checklist #14 - Resale - DS0 Installation

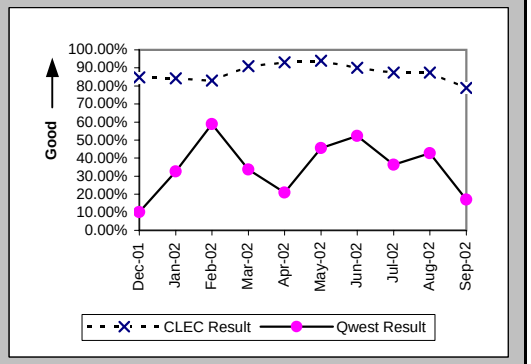
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	62	2	31.00	26.87	-0.88	-1.54	No
Jan-02						125	5	25.00	17.58			
Feb-02						25	1	25.00				
Mar-02						26	1	26.00				
Apr-02												
May-02						57	2	28.50	30.41			
Jun-02						45	4	11.25	12.34			
Jul-02						46	3	15.33	8.74			
Aug-02	1	1	1.00	0	0	46	6	7.67	5.24	-1.18	-1.72	No
Sep-02	6	1	6.00	0	0	74	8	9.25	8.48	-0.36	-1.22	No



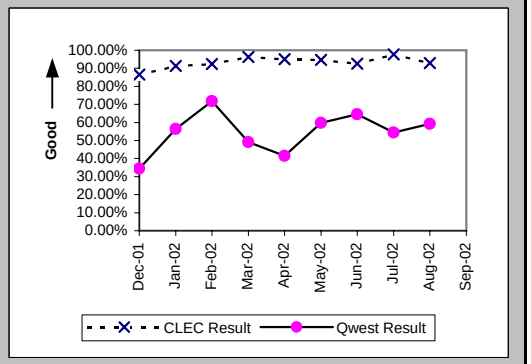
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	59	84.75%	0	0	35	348	10.06%	30.08%	-17.64	-11.72	No
Jan-02	48	57	84.21%	0	0	131	402	32.59%	46.87%	-7.78	-5.73	No
Feb-02	44	53	83.02%	0	0	247	419	58.95%	49.19%	-3.36	-3.04	No
Mar-02	50	55	90.91%	0	0	126	375	33.60%	47.23%	-8.4	-6.11	No
Apr-02	93	100	93.00%	0	0	78	373	20.91%	40.67%	-15.74	-10.57	No
May-02	124	132	93.94%	0	0	173	380	45.53%	49.80%	-9.62	-6.85	No
Jun-02	108	120	90.00%	0	0	205	392	52.30%	49.95%	-7.24	-5.4	No
Jul-02	76	87	87.36%	0	0	146	402	36.32%	48.09%	-8.98	-6.46	No
Aug-02	49	56	87.50%	0	0	180	422	42.65%	49.46%	-6.38	-4.88	No
Sep-02	60	76	78.95%	0	0	65	380	17.11%	37.66%	-13.07	-8.95	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

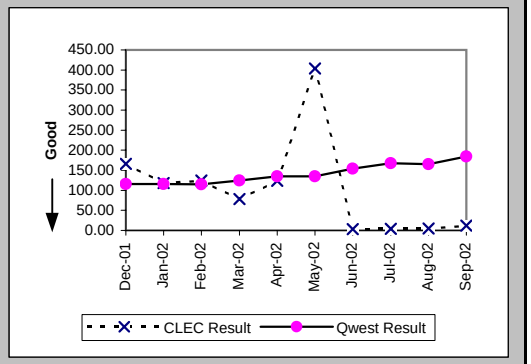
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	59	86.44%	0	0	120	348	34.48%	47.53%	-7.76	-5.72	No
Jan-02	52	57	91.23%	0	0	227	402	56.47%	49.58%	-4.95	-4.01	No
Feb-02	49	53	92.45%	0	0	301	419	71.84%	44.98%	-3.14	-2.91	No
Mar-02	53	55	96.36%	0	0	184	375	49.07%	49.99%	-6.55	-4.98	No
Apr-02	95	100	95.00%	0	0	155	373	41.56%	49.28%	-9.63	-6.85	No
May-02	125	132	94.70%	0	0	227	380	59.74%	49.04%	-7.06	-5.29	No
Jun-02	111	120	92.50%	0	0	253	392	64.54%	47.84%	-5.6	-4.41	No
Jul-02	85	87	97.70%	0	0	219	402	54.48%	49.80%	-7.34	-5.46	No
Aug-02	52	56	92.86%	0	0	250	422	59.24%	49.14%	-4.81	-3.92	No
Sep-02												



Checklist #14 - Resale - DS0 Installation

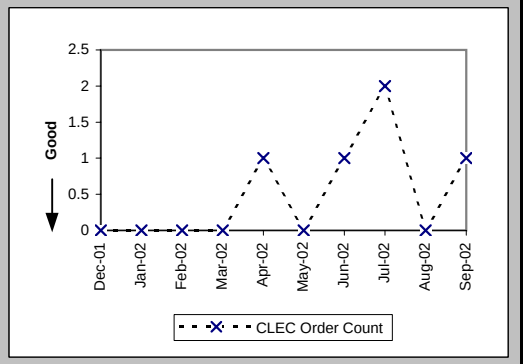
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	664	4	166.00	0	0	17511	151	115.97	114.61	0.98	-0.4	No
Jan-02	707	6	117.83	0	0	17481	151	115.77	91.16	0.15	-0.91	No
Feb-02	746	6	124.33	0	0	19146	167	114.65	97.64	0.31	-0.81	No
Mar-02	938	12	78.17	0	0	20594	165	124.81	103.32	-1.51	-1.92	No
Apr-02	992	8	124.00	0	0	20975	156	134.46	111.80	-0.26	-1.16	No
May-02	808	2	404.00	0	0	22807	169	134.95	122.60	3.09	0.88	Yes
Jun-02	7	2	3.50	0	0	24281	158	153.68	130.01	-1.62	-1.99	No
Jul-02	13	3	4.33	0	0	26918	161	167.19	136.42	-2.05	-2.25	No
Aug-02	9	2	4.50	0	0	28576	173	165.18	147.88	-1.53	-1.93	No
Sep-02	24	2	12.00	0	0	27419	149	184.02	159.18	-1.52	-1.92	No



Checklist #14 - Resale - DS0 Installation

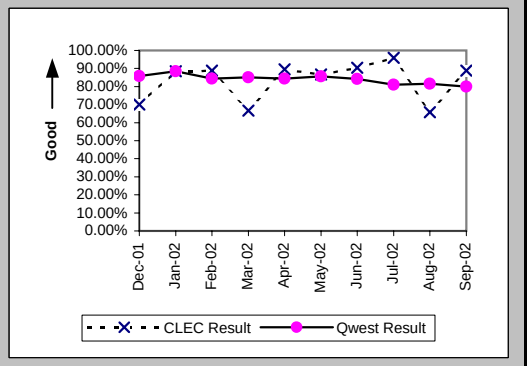
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	0
Jun-02	1
Jul-02	2
Aug-02	0
Sep-02	1



Checklist #14 - Resale - DS0 Repair

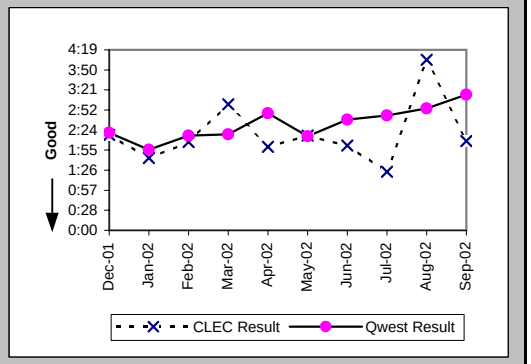
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	10	70.00%	1	0	2467	2872	85.90%	34.80%	1.3	-0.21	No
Jan-02	23	26	88.46%	2	0	2592	2929	88.49%	31.91%	0.07	-0.96	No
Feb-02	16	18	88.89%	2	0	2238	2649	84.48%	36.21%	-0.51	-1.31	No
Mar-02	10	15	66.67%	3	0	2203	2586	85.19%	35.52%	1.79	0.09	Yes
Apr-02	17	19	89.47%	2	0	2557	3030	84.39%	36.30%	-0.61	-1.37	No
May-02	13	15	86.67%	3	0	2313	2703	85.57%	35.14%	-0.12	-1.07	No
Jun-02	19	21	90.48%	7	0	2481	2948	84.16%	36.51%	-0.79	-1.48	No
Jul-02	24	25	96.00%	7	0	2882	3557	81.02%	39.21%	-1.9	-2.16	No
Aug-02	23	35	65.71%	2	0	2676	3281	81.56%	38.78%	2.23	0.35	Yes
Sep-02	16	18	88.89%	7	0	2287	2863	79.88%	40.09%	-0.95	-1.58	No



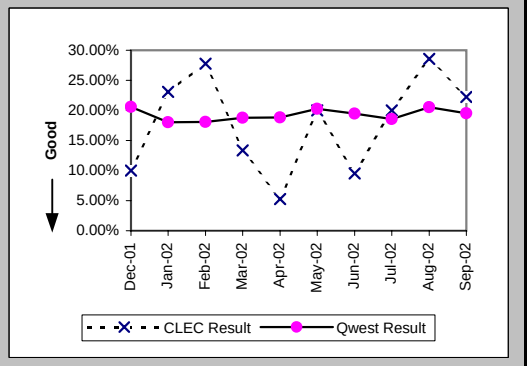
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:54	10	2:17	1	0	6724:41	2872	2:20	4:34	-0.04	-1.02	No
Jan-02	44:55	26	1:44	2	0	5680:47	2929	1:56	3:21	-0.32	-1.19	No
Feb-02	38:04	18	2:07	2	0	5993:30	2649	2:16	4:19	-0.14	-1.09	No
Mar-02	45:22	15	3:01	3	0	5939:01	2586	2:18	5:30	0.99	-0.4	No
Apr-02	38:03	19	2:00	2	0	8494:28	3030	2:48	10:54	-0.32	-1.19	No
May-02	33:58	15	2:16	3	0	6077:54	2703	2:15	3:53	0.33	-0.8	No
Jun-02	42:43	21	2:02	7	0	7817:34	2948	2:39	6:13	-0.45	-1.28	No
Jul-02	34:58	25	1:24	7	0	9777:26	3557	2:45	3:51	-1.75	-2.06	No
Aug-02	142:50	35	4:05	2	0	9567:08	3281	2:55	9:08	1.53	-0.07	No
Sep-02	38:31	18	2:08	7	0	9290:38	2863	3:15	5:51	-0.8	-1.49	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

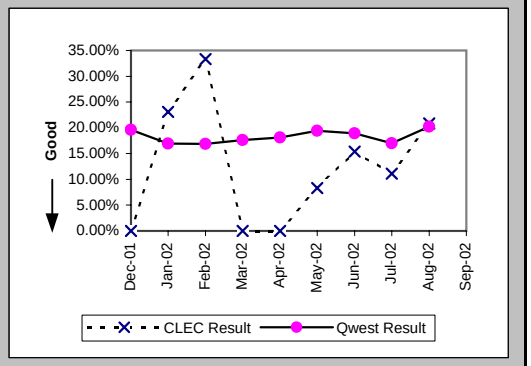
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	10	10.00%	1	0	591	2872	20.58%	40.43%	-0.83	-1.5	No
Jan-02	6	26	23.08%	2	0	528	2929	18.03%	38.44%	0.68	-0.59	No
Feb-02	5	18	27.78%	2	0	479	2649	18.08%	38.49%	1.03	-0.37	No
Mar-02	2	15	13.33%	3	0	485	2586	18.75%	39.04%	-0.54	-1.33	No
Apr-02	1	19	5.26%	2	0	571	3030	18.84%	39.11%	-1.51	-1.92	No
May-02	3	15	20.00%	3	0	548	2703	20.27%	40.20%	-0.03	-1.02	No
Jun-02	2	21	9.52%	7	0	574	2948	19.47%	39.60%	-1.15	-1.7	No
Jul-02	5	25	20.00%	7	0	661	3557	18.58%	38.90%	0.22	-0.87	No
Aug-02	10	35	28.57%	2	0	674	3281	20.54%	40.40%	1.14	-0.3	No
Sep-02	4	18	22.22%	7	0	559	2863	19.53%	39.64%	0.32	-0.8	No



Checklist #14 - Resale - DS0 Repair

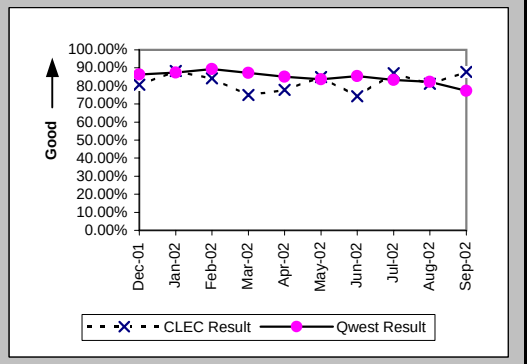
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	1	0	388	1981	19.59%	39.69%	-1.21	-1.73	No
Jan-02	3	13	23.08%	2	0	316	1867	16.93%	37.50%	0.6	-0.63	No
Feb-02	4	12	33.33%	2	0	315	1866	16.88%	37.46%	1.39	-0.16	No
Mar-02	0	10	0.00%	3	0	306	1738	17.61%	38.09%	-1.46	-1.89	No
Apr-02	0	11	0.00%	2	0	379	2090	18.13%	38.53%	-1.56	-1.95	No
May-02	1	12	8.33%	3	0	363	1871	19.40%	39.54%	-0.97	-1.59	No
Jun-02	2	13	15.38%	7	0	389	2056	18.92%	39.17%	-0.32	-1.2	No
Jul-02	1	9	11.11%	7	0	438	2577	17.00%	37.56%	-0.47	-1.29	No
Aug-02	5	24	20.83%	2	0	458	2265	20.22%	40.16%	0.11	-0.93	No
Sep-02												



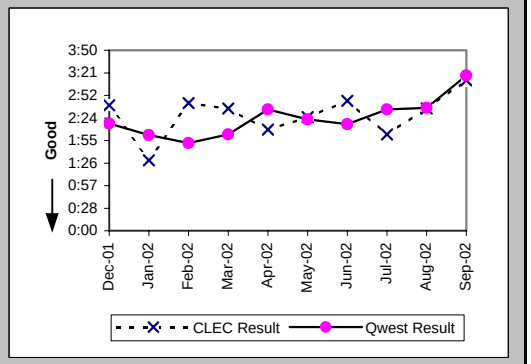
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	31	80.65%	7	0	1811	2096	86.40%	34.28%	0.92	-0.44	No
Jan-02	30	34	88.24%	2	0	1864	2132	87.43%	33.15%	-0.14	-1.09	No
Feb-02	16	19	84.21%	4	0	1639	1834	89.37%	30.83%	0.73	-0.56	No
Mar-02	6	8	75.00%	7	0	1787	2048	87.26%	33.35%	0.95	-0.42	No
Apr-02	21	27	77.78%	9	0	1985	2334	85.05%	35.66%	1.03	-0.38	No
May-02	28	33	84.85%	4	0	2053	2451	83.76%	36.88%	-0.17	-1.1	No
Jun-02	29	39	74.36%	10	0	2088	2442	85.50%	35.21%	1.83	0.11	Yes
Jul-02	27	31	87.10%	8	0	2199	2637	83.39%	37.22%	-0.55	-1.34	No
Aug-02	26	32	81.25%	4	0	2106	2559	82.30%	38.17%	0.19	-0.88	No
Sep-02	43	49	87.76%	7	0	1781	2306	77.23%	41.93%	-1.74	-2.06	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

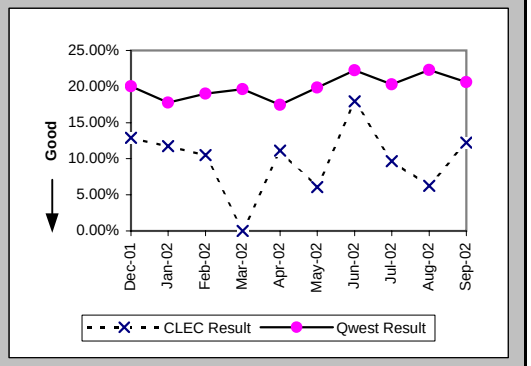
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	82:50	31	2:40	7	0	4784:59	2096	2:17	6:49	0.81	-0.51	No
Jan-02	51:07	34	1:30	2	0	4326:55	2132	2:02	4:27	-0.68	-1.42	No
Feb-02	51:35	19	2:43	4	0	3411:19	1834	1:52	2:53	1.26	-0.23	No
Mar-02	20:47	8	2:36	7	0	4193:26	2048	2:03	3:12	0.84	-0.49	No
Apr-02	58:11	27	2:09	9	0	6014:29	2334	2:35	8:50	-0.25	-1.15	No
May-02	79:38	33	2:25	4	0	5787:49	2451	2:22	3:16	0.14	-0.91	No
Jun-02	108:02	39	2:46	10	0	5527:14	2442	2:16	3:16	0.95	-0.42	No
Jul-02	63:21	31	2:03	8	0	6809:31	2637	2:35	5:07	-0.58	-1.35	No
Aug-02	83:00	32	2:36	4	0	6682:01	2559	2:37	4:12	-0.02	-1.01	No
Sep-02	156:48	49	3:12	7	0	7628:57	2306	3:18	5:50	-0.13	-1.08	No



Checklist #14 - Resale - DS0 Repair

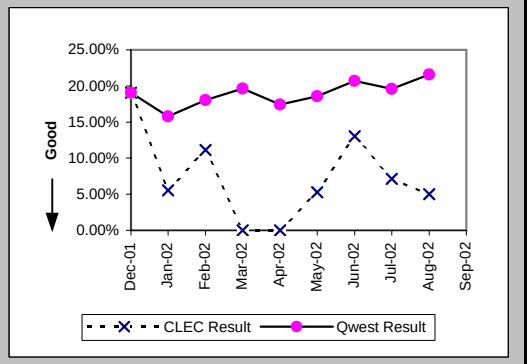
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	31	12.90%	7	0	420	2096	20.04%	40.03%	-0.99	-1.6	No
Jan-02	4	34	11.76%	2	0	379	2132	17.78%	38.23%	-0.91	-1.55	No
Feb-02	2	19	10.53%	4	0	349	1834	19.03%	39.25%	-0.94	-1.57	No
Mar-02	0	8	0.00%	7	0	402	2048	19.63%	39.72%	-1.4	-1.85	No
Apr-02	3	27	11.11%	9	0	408	2334	17.48%	37.98%	-0.87	-1.53	No
May-02	2	33	6.06%	4	0	487	2451	19.87%	39.90%	-1.97	-2.2	No
Jun-02	7	39	17.95%	10	0	543	2442	22.24%	41.58%	-0.64	-1.39	No
Jul-02	3	31	9.68%	8	0	535	2637	20.29%	40.21%	-1.46	-1.89	No
Aug-02	2	32	6.25%	4	0	570	2559	22.27%	41.61%	-2.17	-2.32	No
Sep-02	6	49	12.24%	7	0	475	2306	20.60%	40.44%	-1.43	-1.87	No



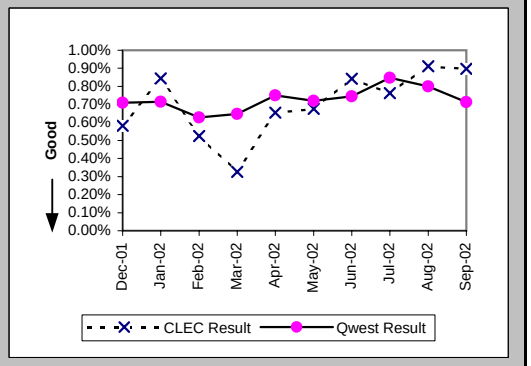
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	21	19.05%	7	0	241	1265	19.05%	39.27%	0	-1	No
Jan-02	1	18	5.56%	2	0	208	1318	15.78%	36.46%	-1.18	-1.72	No
Feb-02	1	9	11.11%	4	0	212	1175	18.04%	38.45%	-0.54	-1.33	No
Mar-02	0	4	0.00%	7	0	259	1320	19.62%	39.71%	-0.99	-1.6	No
Apr-02	0	14	0.00%	9	0	276	1585	17.41%	37.92%	-1.71	-2.04	No
May-02	1	19	5.26%	4	0	312	1678	18.59%	38.91%	-1.49	-1.9	No
Jun-02	3	23	13.04%	10	0	332	1604	20.70%	40.51%	-0.9	-1.55	No
Jul-02	1	14	7.14%	8	0	342	1744	19.61%	39.70%	-1.17	-1.71	No
Aug-02	1	20	5.00%	4	0	369	1708	21.60%	41.15%	-1.79	-2.09	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

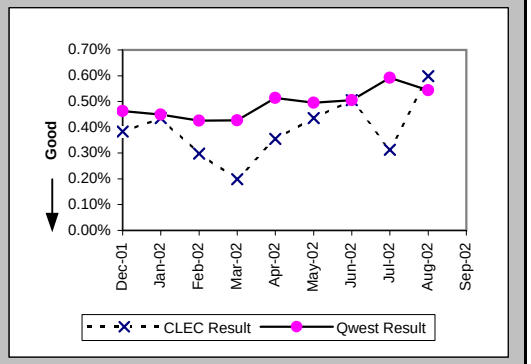
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	7043	0.58%	8	0	4968	701335	0.71%	8.39%	-1.26	-1.76	No
Jan-02	60	7115	0.84%	4	0	5061	709091	0.71%	8.42%	1.29	-0.21	No
Feb-02	37	7053	0.52%	6	0	4483	714587	0.63%	7.90%	-1.09	-1.66	No
Mar-02	23	7067	0.33%	10	0	4634	715585	0.65%	8.02%	-3.36	-3.04	No
Apr-02	46	7036	0.65%	11	0	5364	715673	0.75%	8.62%	-0.93	-1.56	No
May-02	48	7111	0.68%	7	0	5154	716264	0.72%	8.45%	-0.44	-1.27	No
Jun-02	60	7120	0.84%	17	0	5390	724645	0.74%	8.59%	0.97	-0.41	No
Jul-02	56	7352	0.76%	15	0	6194	730408	0.85%	9.17%	-0.8	-1.49	No
Aug-02	67	7355	0.91%	6	0	5840	730085	0.80%	8.91%	1.06	-0.35	No
Sep-02	67	7471	0.90%	14	0	5169	726035	0.71%	8.41%	1.89	0.15	Yes



Checklist #14 - Resale - DS0 Repair

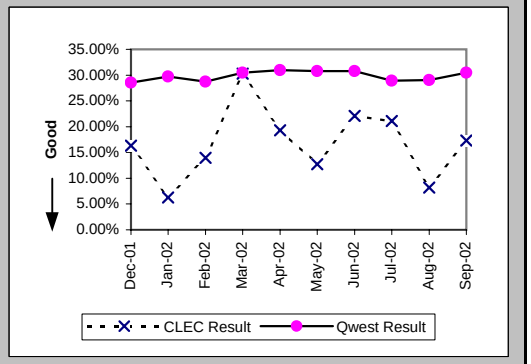
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	7043	0.38%	8	0	3246	701335	0.46%	6.79%	-0.98	-1.59	No
Jan-02	31	7115	0.44%	4	0	3185	709091	0.45%	6.69%	-0.17	-1.1	No
Feb-02	21	7053	0.30%	6	0	3041	714587	0.43%	6.51%	-1.64	-2	No
Mar-02	14	7067	0.20%	10	0	3058	715585	0.43%	6.52%	-2.94	-2.79	No
Apr-02	25	7036	0.36%	11	0	3675	715673	0.51%	7.15%	-1.85	-2.12	No
May-02	31	7111	0.44%	7	0	3549	716264	0.50%	7.02%	-0.71	-1.43	No
Jun-02	36	7120	0.51%	17	0	3660	724645	0.51%	7.09%	0.01	-1	No
Jul-02	23	7352	0.31%	15	0	4321	730408	0.59%	7.67%	-3.1	-2.89	No
Aug-02	44	7355	0.60%	6	0	3973	730085	0.54%	7.36%	0.63	-0.62	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

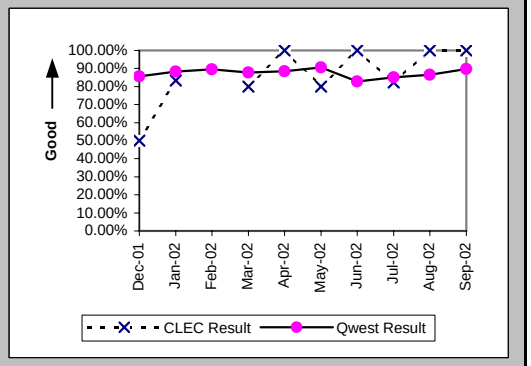
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	49	16.33%	0	0	1983	6951	28.53%	45.15%	-1.88	-2.15	No
Jan-02	4	64	6.25%	0	0	2142	7203	29.74%	45.71%	-4.09	-3.49	No
Feb-02	6	43	13.95%	0	0	1810	6293	28.76%	45.27%	-2.14	-2.3	No
Mar-02	10	33	30.30%	0	0	2031	6665	30.47%	46.03%	-0.02	-1.01	No
Apr-02	11	57	19.30%	0	0	2409	7773	30.99%	46.25%	-1.9	-2.16	No
May-02	7	55	12.73%	0	0	2293	7447	30.79%	46.16%	-2.89	-2.76	No
Jun-02	17	77	22.08%	0	0	2399	7789	30.80%	46.17%	-1.65	-2	No
Jul-02	15	71	21.13%	0	0	2521	8715	28.93%	45.34%	-1.44	-1.88	No
Aug-02	6	73	8.22%	0	0	2393	8233	29.07%	45.41%	-3.91	-3.37	No
Sep-02	14	81	17.28%	0	0	2267	7436	30.49%	46.04%	-2.57	-2.56	No



Checklist #14 - Resale - DS1 Installation

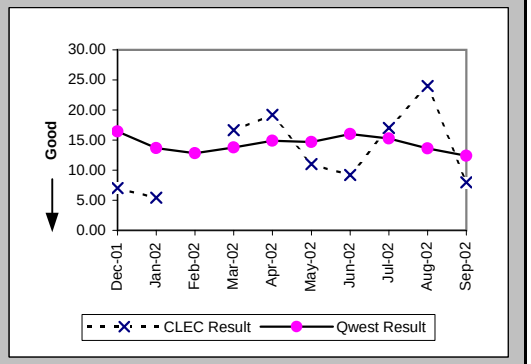
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	2616	3056	85.60%	35.11%	1.06	-0.35	No
Jan-02	5	6	83.33%	1	0	3415	3867	88.31%	32.13%	0.41	-0.75	No
Feb-02						3238	3613	89.62%	30.50%			
Mar-02	4	5	80.00%	1	1	2771	3159	87.72%	32.82%	0.52	-0.68	No
Apr-02	10	10	100.00%	10	1	3104	3505	88.56%	31.83%	-1.13	-1.69	No
May-02	4	5	80.00%	1	5	3284	3627	90.54%	29.26%	0.73	-0.56	No
Jun-02	6	6	100.00%	1	1	2896	3495	82.86%	37.68%	-1.11	-1.68	No
Jul-02	14	17	82.35%	1	0	3089	3627	85.17%	35.54%	0.37	-0.78	No
Aug-02	2	2	100.00%	1	0	3521	4070	86.51%	34.16%	-0.56	-1.34	No
Sep-02	2	2	100.00%	1	0	3737	4165	89.72%	30.36%	-0.48	-1.29	No



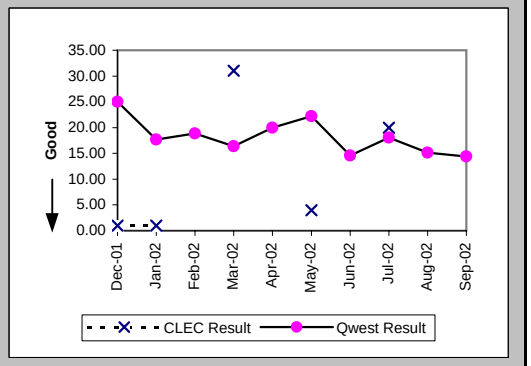
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	1	0	63510	3867	16.42	17.82	-0.53	-1.32	No
Jan-02	38	7	5.43	0	0	64286	4698	13.68	12.01	-1.82	-2.1	No
Feb-02						55946	4360	12.83	11.22			
Mar-02	100	6	16.67	0	1	52335	3803	13.76	16.31	0.9	-0.45	No
Apr-02	326	17	19.18	3	1	65915	4425	14.90	12.76	1.31	-0.2	No
May-02	55	5	11.00	1	5	67058	4575	14.66	15.86	-0.52	-1.31	No
Jun-02	46	5	9.20	2	1	72319	4518	16.01	11.76	-1.29	-1.79	No
Jul-02	34	2	17.00	16	0	69017	4518	15.28	13.58	0.59	-0.64	No
Aug-02	24	1	24.00	2	0	65004	4777	13.61	11.03	1.05	-0.36	No
Sep-02	16	2	8.00	1	0	57851	4666	12.40	8.58	-0.72	-1.44	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

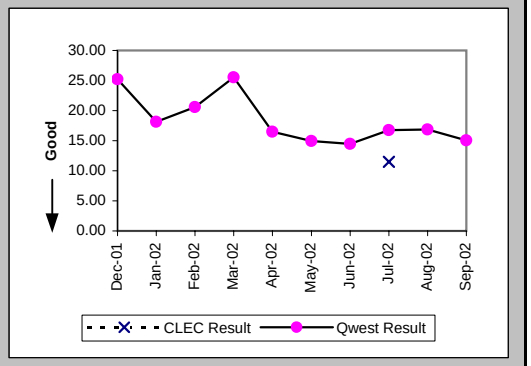
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	14666	586	25.03	38.58	-0.62	-1.38	No
Jan-02	1	1	1.00	1	0	10385	587	17.69	19.93	-0.84	-1.51	No
Feb-02						8683	461	18.84	20.66			
Mar-02	31	1	31.00	1	0	7991	488	16.38	37.31	1.28	-0.22	No
Apr-02						10616	531	19.99	23.50			
May-02	4	1	4.00	1	0	10826	487	22.23	37.35	-0.49	-1.3	No
Jun-02						10785	739	14.59	14.56			
Jul-02	40	2	20.00	0	0	12496	692	18.06	19.31	0.35	-0.79	No
Aug-02						8710	575	15.15	16.50			
Sep-02						5694	395	14.42	12.77			



Checklist #14 - Resale - DS1 Installation

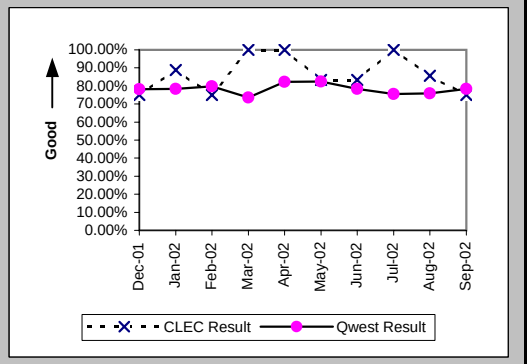
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2495	99	25.20	23.07			
Jan-02						1634	90	18.16	17.78			
Feb-02						700	34	20.59	16.94			
Mar-02						1175	46	25.54	26.86			
Apr-02						792	48	16.50	19.86			
May-02						792	53	14.94	13.33			
Jun-02						939	65	14.45	15.25			
Jul-02	23	2	11.50	0	0	1240	74	16.76	19.71	-0.37	-1.23	No
Aug-02						2427	144	16.85	20.08			
Sep-02						1988	132	15.06	16.08			



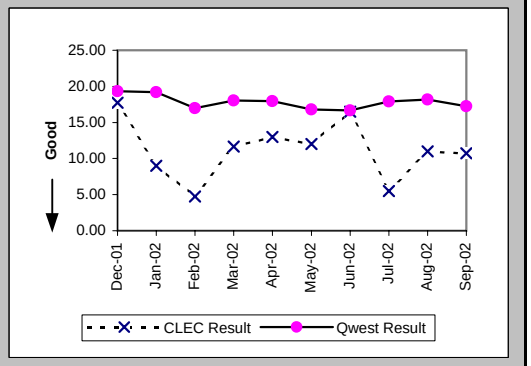
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	10	0	1367	1749	78.16%	41.32%	0.19	-0.88	No
Jan-02	8	9	88.89%	6	0	1386	1767	78.44%	41.13%	-0.76	-1.46	No
Feb-02	3	4	75.00%	2	0	1498	1878	79.77%	40.17%	0.27	-0.84	No
Mar-02	3	3	100.00%	2	0	1315	1785	73.67%	44.04%	-1.03	-1.63	No
Apr-02	10	10	100.00%	5	0	1646	2000	82.30%	38.17%	-1.46	-1.89	No
May-02	5	6	83.33%	2	0	2038	2472	82.44%	38.05%	-0.06	-1.03	No
Jun-02	5	6	83.33%	3	0	1685	2150	78.37%	41.17%	-0.29	-1.18	No
Jul-02	5	5	100.00%	1	0	1695	2244	75.53%	42.99%	-1.27	-1.77	No
Aug-02	6	7	85.71%	0	0	2044	2691	75.96%	42.73%	-0.6	-1.37	No
Sep-02	3	4	75.00%	3	0	1901	2423	78.46%	41.11%	0.21	-0.87	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

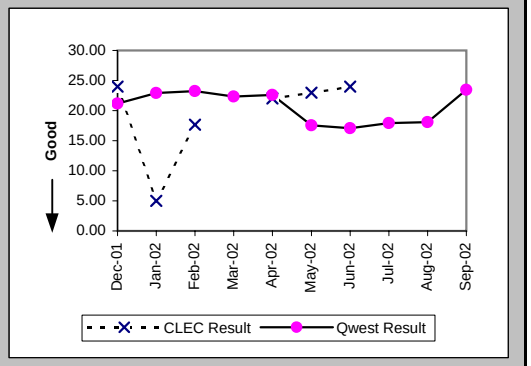
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	195	11	17.73	3	0	46661	2413	19.34	16.66	-0.32	-1.19	No
Jan-02	135	15	9.00	0	0	45263	2356	19.21	19.78	-1.99	-2.21	No
Feb-02	19	4	4.75	2	0	38339	2258	16.98	17.41	-1.4	-1.85	No
Mar-02	35	3	11.67	2	0	40983	2271	18.05	18.99	-0.58	-1.35	No
Apr-02	143	11	13.00	4	0	46620	2598	17.94	15.98	-1.02	-1.62	No
May-02	60	5	12.00	3	0	52256	3112	16.79	13.80	-0.78	-1.47	No
Jun-02	132	8	16.50	1	0	44380	2663	16.67	15.11	-0.03	-1.02	No
Jul-02	11	2	5.50	4	0	50684	2832	17.90	13.90	-1.26	-1.77	No
Aug-02	55	5	11.00	2	0	58337	3212	18.16	16.47	-0.97	-1.59	No
Sep-02	75	7	10.71	0	0	48769	2828	17.25	22.04	-0.78	-1.48	No



Checklist #14 - Resale - DS1 Installation

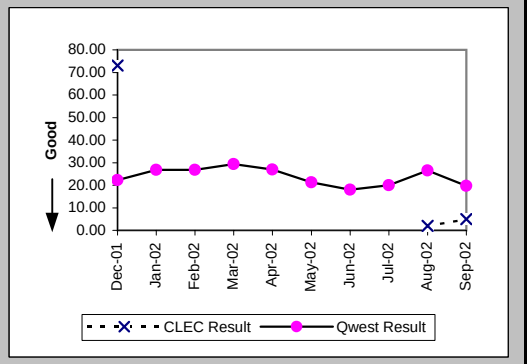
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	2	24.00	8	0	10853	513	21.16	26.95	0.51	-0.69	No
Jan-02	10	2	5.00	5	0	11807	515	22.93	24.84	-1.02	-1.62	No
Feb-02	53	3	17.67	0	0	10570	455	23.23	24.97	-0.38	-1.23	No
Mar-02						11876	532	22.32	29.05			
Apr-02	44	2	22.00	3	0	10240	453	22.60	26.72	-0.03	-1.02	No
May-02	69	3	23.00	0	0	9620	548	17.55	19.81	0.74	-0.55	No
Jun-02	48	2	24.00	2	0	9535	558	17.09	24.61	0.76	-0.54	No
Jul-02						11311	631	17.93	18.17			
Aug-02						12603	697	18.08	20.58			
Sep-02						12460	531	23.47	40.07			



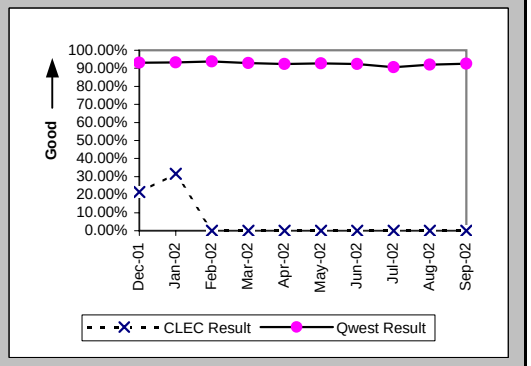
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	73	1	73.00	0	0	1244	56	22.21	18.77	2.03	0.24	Yes
Jan-02						2171	81	26.80	24.47			
Feb-02						1393	52	26.79	30.36			
Mar-02						1441	49	29.41	25.96			
Apr-02						1132	42	26.95	26.33			
May-02						1003	47	21.34	23.81			
Jun-02						921	51	18.06	22.00			
Jul-02						1256	63	19.94	21.92			
Aug-02	2	1	2.00	0	0	2389	90	26.54	27.00	-0.9	-1.55	No
Sep-02	5	1	5.00	0	0	2084	106	19.66	21.43	-0.68	-1.41	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

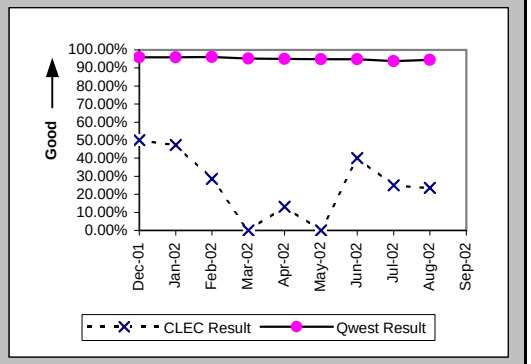
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	14	21.43%	0	0	6450	6933	93.03%	25.46%	6.58	3	Yes
Jan-02	6	19	31.58%	0	0	6415	6877	93.28%	25.03%	6.82	3.15	Yes
Feb-02	0	14	0.00%	0	0	6539	6975	93.75%	24.21%	7.94	3.83	Yes
Mar-02	0	9	0.00%	0	0	6036	6499	92.88%	25.72%	6.61	3.02	Yes
Apr-02	0	23	0.00%	0	0	6181	6697	92.30%	26.67%	7.94	3.83	Yes
May-02	0	25	0.00%	0	0	6923	7468	92.70%	26.01%	7.94	3.83	Yes
Jun-02	0	15	0.00%	0	0	6975	7556	92.31%	26.64%	7.94	3.83	Yes
Jul-02	0	20	0.00%	0	0	6710	7399	90.69%	29.06%	7.94	3.83	Yes
Aug-02	0	17	0.00%	0	0	7195	7825	91.95%	27.21%	7.94	3.83	Yes
Sep-02	0	10	0.00%	0	0	7322	7913	92.53%	26.29%	6.92	3.21	Yes



Checklist #14 - Resale - DS1 Installation

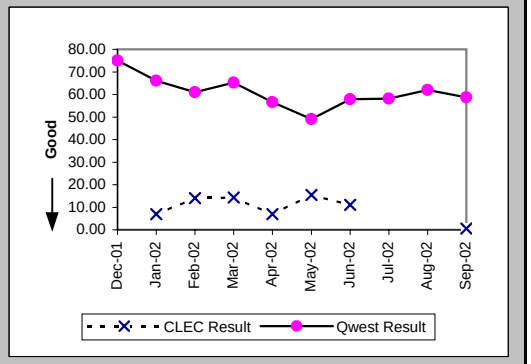
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	14	50.00%	0	0	6646	6933	95.86%	19.92%	5.03	2.06	Yes
Jan-02	9	19	47.37%	0	0	6598	6877	95.94%	19.73%	6.16	2.75	Yes
Feb-02	4	14	28.57%	0	0	6705	6975	96.13%	19.29%	6.89	3.19	Yes
Mar-02	0	9	0.00%	0	0	6184	6499	95.15%	21.48%	7.1	3.32	Yes
Apr-02	3	23	13.04%	0	0	6363	6697	95.01%	21.77%	7.94	3.83	Yes
May-02	0	25	0.00%	0	0	7090	7468	94.94%	21.92%	7.94	3.83	Yes
Jun-02	6	15	40.00%	0	0	7162	7556	94.79%	22.23%	5.74	2.49	Yes
Jul-02	5	20	25.00%	0	0	6934	7399	93.72%	24.27%	7.75	3.71	Yes
Aug-02	4	17	23.53%	0	0	7389	7825	94.43%	22.94%	7.47	3.54	Yes
Sep-02												



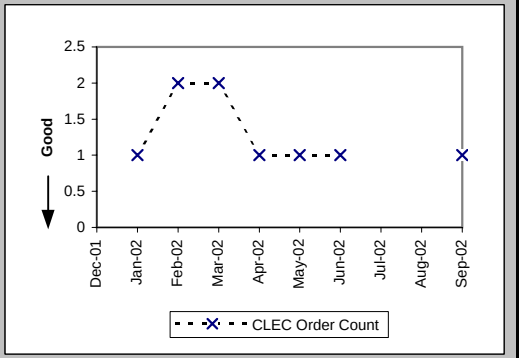
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61142	815	75.02	102.53			
Jan-02	7	1	7.00	0	1	69527	1053	66.03	94.51	-0.62	-1.38	No
Feb-02	28	2	14.00	0	1	69117	1132	61.06	89.21	-0.75	-1.45	No
Mar-02	43	3	14.33	0	0	67798	1039	65.25	95.10	-0.93	-1.56	No
Apr-02	7	1	7.00	0	0	71610	1265	56.61	92.72	-0.53	-1.33	No
May-02	31	2	15.50	0	0	76923	1566	49.12	82.56	-0.58	-1.35	No
Jun-02	22	2	11.00	0	0	83701	1447	57.84	86.72	-0.76	-1.46	No
Jul-02						86796	1493	58.14	92.09			
Aug-02						79627	1286	61.92	99.26			
Sep-02	1	2	0.50	0	0	72888	1240	58.78	97.64	-0.84	-1.51	No



Checklist #14 - Resale - DS1 Installation

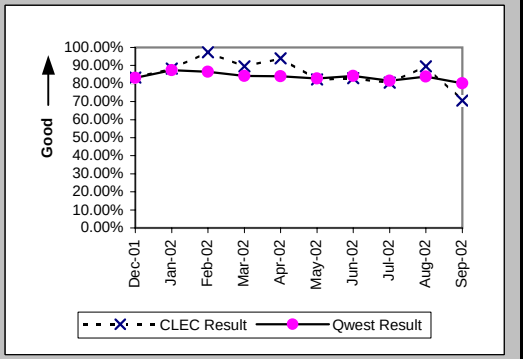
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	1
Feb-02	2
Mar-02	2
Apr-02	1
May-02	1
Jun-02	1
Jul-02	
Aug-02	
Sep-02	1



Checklist #14 - Resale - DS1 Repair

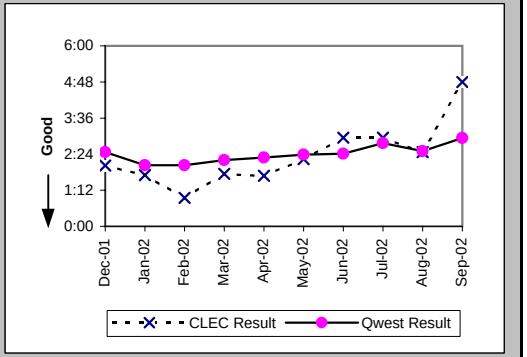
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	36	83.33%	2	0	2962	3561	83.18%	37.41%	-0.02	-1.01	No
Jan-02	30	34	88.24%	5	0	3341	3826	87.32%	33.27%	-0.16	-1.1	No
Feb-02	36	37	97.30%	5	0	2971	3437	86.44%	34.23%	-1.92	-2.17	No
Mar-02	43	48	89.58%	6	0	3055	3631	84.14%	36.53%	-1.03	-1.62	No
Apr-02	47	50	94.00%	9	0	3274	3895	84.06%	36.61%	-1.91	-2.16	No
May-02	51	62	82.26%	8	0	3226	3893	82.87%	37.68%	0.16	-0.9	No
Jun-02	49	59	83.05%	14	0	3508	4166	84.21%	36.47%	0.27	-0.83	No
Jul-02	37	46	80.43%	18	0	3848	4716	81.59%	38.75%	0.23	-0.86	No
Aug-02	60	67	89.55%	19	0	3909	4662	83.85%	36.80%	-1.26	-1.77	No
Sep-02	36	51	70.59%	5	0	3345	4171	80.20%	39.85%	1.65	0	Yes



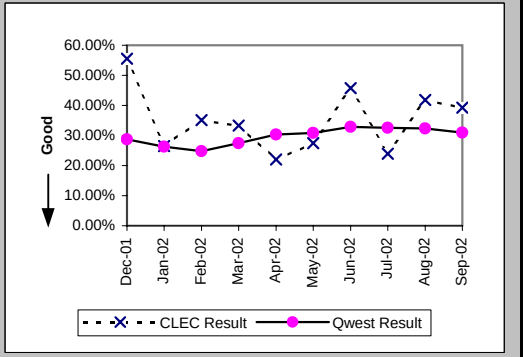
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	72:52	36	2:01	2	0	8779:36	3561	2:28	4:05	-0.65	-1.39	No
Jan-02	57:46	34	1:42	5	0	7765:14	3826	2:02	3:06	-0.62	-1.38	No
Feb-02	35:23	37	0:57	5	0	6974:59	3437	2:02	3:05	-2.11	-2.28	No
Mar-02	84:10	48	1:45	6	0	7961:26	3631	2:12	3:00	-1.01	-1.61	No
Apr-02	83:49	50	1:41	9	0	8893:50	3895	2:17	3:31	-1.21	-1.74	No
May-02	138:46	62	2:14	8	0	9295:13	3893	2:23	4:11	-0.28	-1.17	No
Jun-02	173:58	59	2:57	14	0	10056:02	4166	2:25	3:11	1.24	-0.24	No
Jul-02	135:31	46	2:57	18	0	13013:38	4716	2:46	3:50	0.48	-0.71	No
Aug-02	165:37	67	2:28	19	0	11661:07	4662	2:30	3:10	-0.08	-1.05	No
Sep-02	245:02	51	4:48	5	0	12257:34	4171	2:56	4:28	2.2	0.34	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

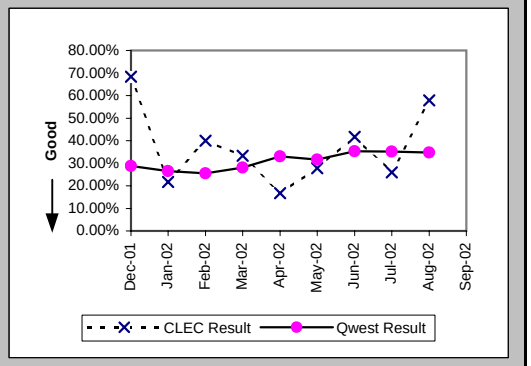
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	36	55.56%	2	0	1021	3561	28.67%	45.22%	3.34	1.03	Yes
Jan-02	9	34	26.47%	5	0	1006	3826	26.29%	44.02%	0.05	-0.97	No
Feb-02	13	37	35.14%	5	0	851	3437	24.76%	43.16%	1.41	-0.14	No
Mar-02	16	48	33.33%	6	0	996	3631	27.43%	44.62%	0.91	-0.45	No
Apr-02	11	50	22.00%	9	0	1179	3895	30.27%	45.94%	-1.26	-1.77	No
May-02	17	62	27.42%	8	0	1201	3893	30.85%	46.19%	-0.58	-1.35	No
Jun-02	27	59	45.76%	14	0	1371	4166	32.91%	46.99%	2.04	0.24	Yes
Jul-02	11	46	23.91%	18	0	1537	4716	32.59%	46.87%	-1.25	-1.76	No
Aug-02	28	67	41.79%	19	0	1509	4662	32.37%	46.79%	1.61	-0.02	No
Sep-02	20	51	39.22%	5	0	1291	4171	30.95%	46.23%	1.25	-0.24	No



Checklist #14 - Resale - DS1 Repair

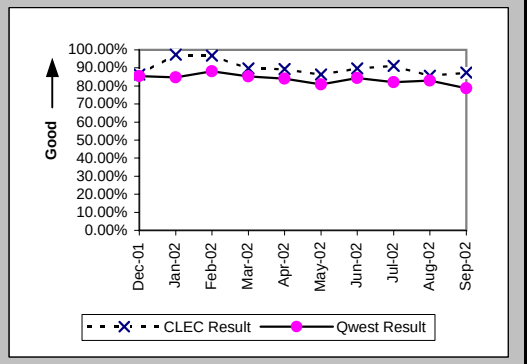
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	19	68.42%	2	0	651	2256	28.86%	45.31%	3.51	1.14	Yes
Jan-02	5	23	21.74%	5	0	644	2433	26.47%	44.12%	-0.51	-1.31	No
Feb-02	8	20	40.00%	5	0	552	2164	25.51%	43.59%	1.42	-0.14	No
Mar-02	8	24	33.33%	6	0	675	2401	28.11%	44.96%	0.57	-0.65	No
Apr-02	4	24	16.67%	9	0	876	2649	33.07%	47.05%	-1.7	-2.03	No
May-02	10	36	27.78%	8	0	865	2730	31.69%	46.52%	-0.5	-1.3	No
Jun-02	15	36	41.67%	14	0	1016	2881	35.27%	47.78%	0.8	-0.52	No
Jul-02	7	27	25.93%	18	0	1156	3282	35.22%	47.77%	-1.01	-1.61	No
Aug-02	22	38	57.89%	19	0	1116	3212	34.74%	47.62%	2.88	0.75	Yes
Sep-02												



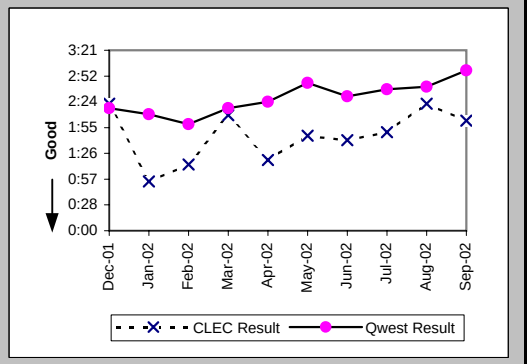
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	22	86.36%	1	0	1468	1719	85.40%	35.31%	-0.13	-1.08	No
Jan-02	37	38	97.37%	4	0	1461	1723	84.79%	35.91%	-2.14	-2.3	No
Feb-02	31	32	96.88%	5	0	1470	1668	88.13%	32.34%	-1.52	-1.92	No
Mar-02	35	39	89.74%	6	0	1609	1888	85.22%	35.49%	-0.79	-1.48	No
Apr-02	25	28	89.29%	5	0	1784	2123	84.03%	36.63%	-0.75	-1.46	No
May-02	38	44	86.36%	8	0	1765	2182	80.89%	39.32%	-0.91	-1.56	No
Jun-02	35	39	89.74%	9	0	2040	2419	84.33%	36.35%	-0.92	-1.56	No
Jul-02	31	34	91.18%	7	0	2298	2801	82.04%	38.38%	-1.38	-1.84	No
Aug-02	36	42	85.71%	5	0	2403	2894	83.03%	37.53%	-0.46	-1.28	No
Sep-02	35	40	87.50%	10	0	1906	2422	78.70%	40.95%	-1.35	-1.82	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

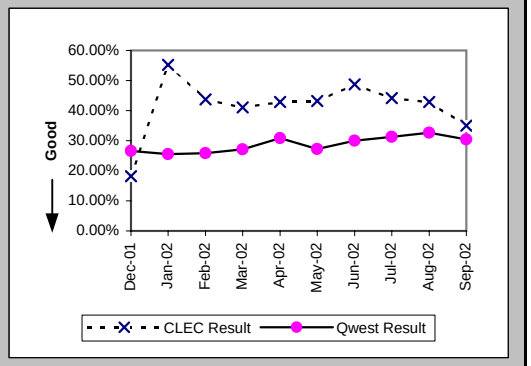
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51:56	22	2:22	1	0	3914:24	1719	2:17	3:44	0.29	-0.82	No
Jan-02	34:51	38	0:55	4	0	3726:58	1723	2:10	3:12	-2.38	-2.45	No
Feb-02	39:17	32	1:14	5	0	3313:54	1668	1:59	3:00	-1.42	-1.86	No
Mar-02	83:38	39	2:09	6	0	4315:22	1888	2:17	3:07	-0.28	-1.17	No
Apr-02	36:58	28	1:19	5	0	5083:52	2123	2:24	3:33	-1.59	-1.97	No
May-02	77:44	44	1:46	8	0	5995:30	2182	2:45	3:45	-1.72	-2.04	No
Jun-02	65:50	39	1:41	9	0	6061:27	2419	2:30	4:50	-1.05	-1.64	No
Jul-02	62:22	34	1:50	7	0	7379:33	2801	2:38	4:20	-1.07	-1.65	No
Aug-02	99:17	42	2:22	5	0	7749:48	2894	2:41	4:18	-0.47	-1.29	No
Sep-02	81:43	40	2:03	10	0	7233:25	2422	2:59	5:01	-1.18	-1.72	No



Checklist #14 - Resale - DS1 Repair

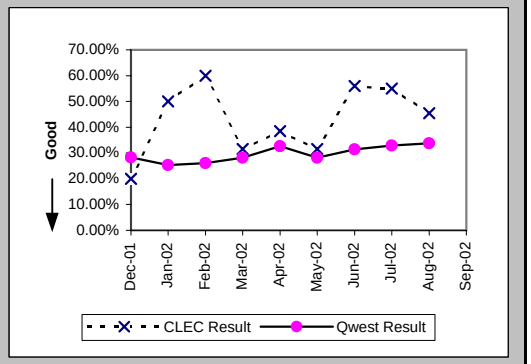
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	22	18.18%	1	0	458	1719	26.64%	44.21%	-0.89	-1.54	No
Jan-02	21	38	55.26%	4	0	440	1723	25.54%	43.61%	3.83	1.33	Yes
Feb-02	14	32	43.75%	5	0	432	1668	25.90%	43.81%	2.17	0.32	Yes
Mar-02	16	39	41.03%	6	0	513	1888	27.17%	44.48%	1.85	0.13	Yes
Apr-02	12	28	42.86%	5	0	656	2123	30.90%	46.21%	1.33	-0.19	No
May-02	19	44	43.18%	8	0	595	2182	27.27%	44.53%	2.25	0.37	Yes
Jun-02	19	39	48.72%	9	0	725	2419	29.97%	45.81%	2.43	0.48	Yes
Jul-02	15	34	44.12%	7	0	875	2801	31.24%	46.35%	1.57	-0.05	No
Aug-02	18	42	42.86%	5	0	944	2894	32.62%	46.88%	1.38	-0.16	No
Sep-02	14	40	35.00%	10	0	738	2422	30.47%	46.03%	0.62	-0.62	No



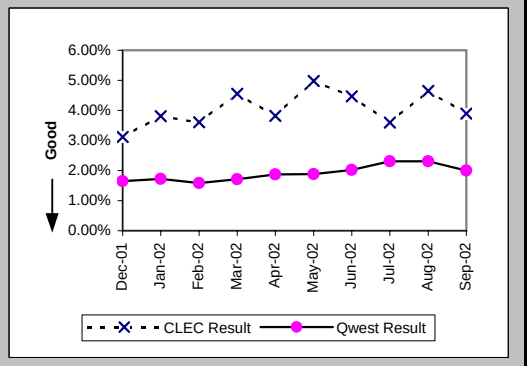
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	10	20.00%	1	0	297	1049	28.31%	45.05%	-0.58	-1.35	No
Jan-02	7	14	50.00%	4	0	262	1033	25.36%	43.51%	1.95	0.19	Yes
Feb-02	9	15	60.00%	5	0	269	1032	26.07%	43.90%	2.72	0.65	Yes
Mar-02	6	19	31.58%	6	0	344	1222	28.15%	44.97%	0.35	-0.79	No
Apr-02	5	13	38.46%	5	0	467	1431	32.63%	46.89%	0.45	-0.73	No
May-02	6	19	31.58%	8	0	431	1533	28.11%	44.96%	0.35	-0.79	No
Jun-02	14	25	56.00%	9	0	502	1601	31.36%	46.39%	2.51	0.53	Yes
Jul-02	11	20	55.00%	7	0	608	1848	32.90%	46.99%	2.01	0.22	Yes
Aug-02	10	22	45.45%	5	0	671	1991	33.70%	47.27%	1.14	-0.31	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

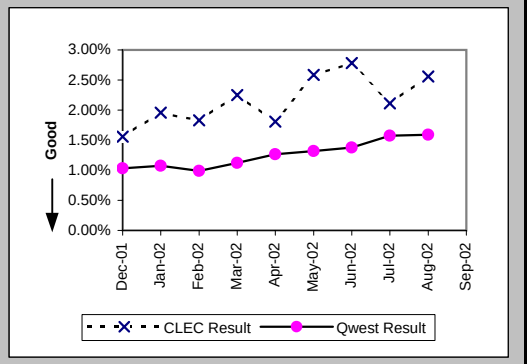
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	58	1858	3.12%	3	0	5280	320210	1.65%	12.73%	4.97	2.02	Yes
Jan-02	72	1892	3.81%	9	0	5549	322799	1.72%	13.00%	6.96	3.23	Yes
Feb-02	69	1914	3.61%	10	0	5105	322988	1.58%	12.47%	7.08	3.3	Yes
Mar-02	87	1909	4.56%	12	0	5519	322151	1.71%	12.98%	9.55	4.81	Yes
Apr-02	78	2044	3.82%	14	0	6018	321850	1.87%	13.55%	6.48	2.94	Yes
May-02	106	2129	4.98%	16	0	6075	322674	1.88%	13.59%	10.48	5.37	Yes
Jun-02	98	2194	4.47%	23	0	6585	325120	2.03%	14.09%	8.09	3.92	Yes
Jul-02	80	2225	3.60%	25	0	7517	325682	2.31%	15.02%	4.03	1.45	Yes
Aug-02	109	2346	4.65%	24	0	7556	327601	2.31%	15.01%	7.52	3.57	Yes
Sep-02	91	2336	3.90%	15	0	6593	329098	2.00%	14.01%	6.5	2.95	Yes



Checklist #14 - Resale - DS1 Repair

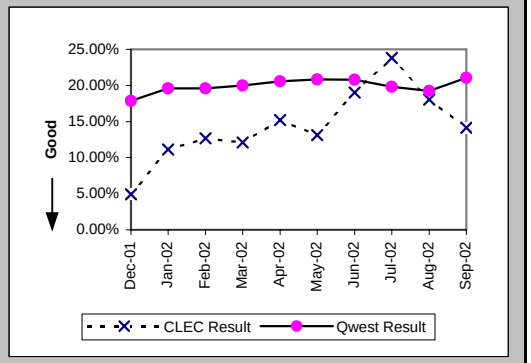
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	1858	1.56%	3	0	3305	320210	1.03%	10.11%	2.25	0.37	Yes
Jan-02	37	1892	1.96%	9	0	3466	322799	1.07%	10.31%	3.71	1.26	Yes
Feb-02	35	1914	1.83%	10	0	3196	322988	0.99%	9.90%	3.7	1.25	Yes
Mar-02	43	1909	2.25%	12	0	3623	322151	1.12%	10.55%	4.66	1.83	Yes
Apr-02	37	2044	1.81%	14	0	4080	321850	1.27%	11.19%	2.19	0.33	Yes
May-02	55	2129	2.58%	16	0	4263	322674	1.32%	11.42%	5.08	2.09	Yes
Jun-02	61	2194	2.78%	23	0	4482	325120	1.38%	11.66%	5.61	2.41	Yes
Jul-02	47	2225	2.11%	25	0	5130	325682	1.58%	12.45%	2.03	0.23	Yes
Aug-02	60	2346	2.56%	24	0	5203	327601	1.59%	12.50%	3.74	1.28	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

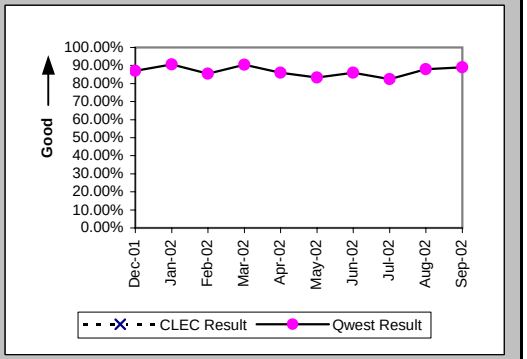
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	61	4.92%	0	0	1149	6429	17.87%	38.31%	-2.63	-2.6	No
Jan-02	9	81	11.11%	0	0	1351	6900	19.58%	39.68%	-1.91	-2.16	No
Feb-02	10	79	12.66%	0	0	1244	6349	19.59%	39.69%	-1.54	-1.94	No
Mar-02	12	99	12.12%	0	0	1378	6897	19.98%	39.98%	-1.94	-2.18	No
Apr-02	14	92	15.22%	0	0	1559	7577	20.58%	40.43%	-1.26	-1.77	No
May-02	16	122	13.11%	0	0	1597	7672	20.82%	40.60%	-2.08	-2.26	No
Jun-02	23	121	19.01%	0	0	1727	8312	20.78%	40.57%	-0.48	-1.29	No
Jul-02	25	105	23.81%	0	0	1855	9372	19.79%	39.84%	1.02	-0.38	No
Aug-02	24	133	18.05%	0	0	1801	9357	19.25%	39.42%	-0.35	-1.21	No
Sep-02	15	106	14.15%	0	0	1758	8351	21.05%	40.77%	-1.73	-2.05	No



Checklist #14 - Resale - Installation for DS3 and Higher

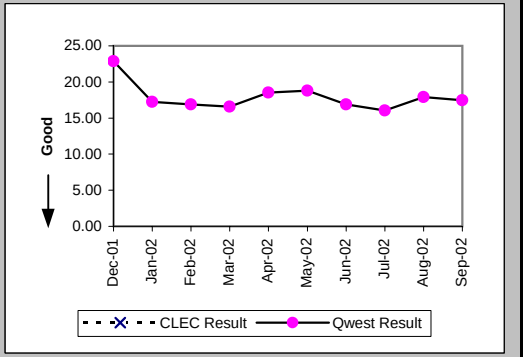
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						141	162	87.04%	33.59%			
Jan-02						220	243	90.54%	29.27%			
Feb-02						118	138	85.51%	35.20%			
Mar-02						273	302	90.40%	29.46%			
Apr-02						189	220	85.91%	34.79%			
May-02						145	174	83.33%	37.27%			
Jun-02						197	229	86.03%	34.67%			
Jul-02						141	171	82.46%	38.03%			
Aug-02						261	297	87.88%	32.64%			
Sep-02						243	273	89.01%	31.28%			



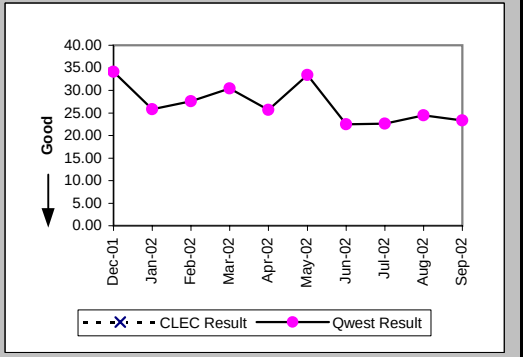
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6202	271	22.89	23.08			
Jan-02						7139	414	17.24	18.04			
Feb-02						4336	257	16.87	17.07			
Mar-02						7026	424	16.57	17.15			
Apr-02						6947	375	18.53	16.23			
May-02						6169	328	18.81	19.06			
Jun-02						5782	342	16.91	16.00			
Jul-02						5553	346	16.05	15.21			
Aug-02						7650	427	17.92	16.12			
Sep-02						6839	392	17.45	15.20			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

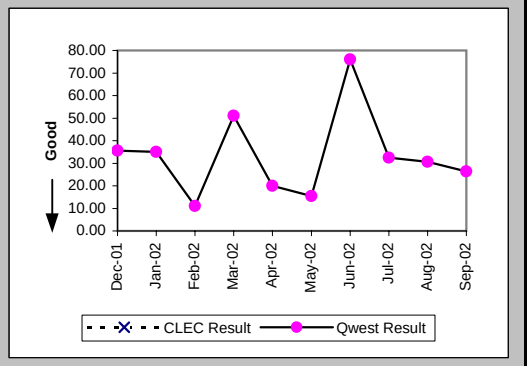
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1295	38	34.08	40.79			
Jan-02						1162	45	25.82	30.47			
Feb-02						910	33	27.58	26.68			
Mar-02						1643	54	30.43	31.44			
Apr-02						1231	48	25.65	30.00			
May-02						1604	48	33.42	35.02			
Jun-02						967	43	22.49	25.34			
Jul-02						1064	47	22.64	20.96			
Aug-02						1272	52	24.46	23.06			
Sep-02						1189	51	23.31	21.65			



Checklist #14 - Resale - Installation for DS3 and Higher

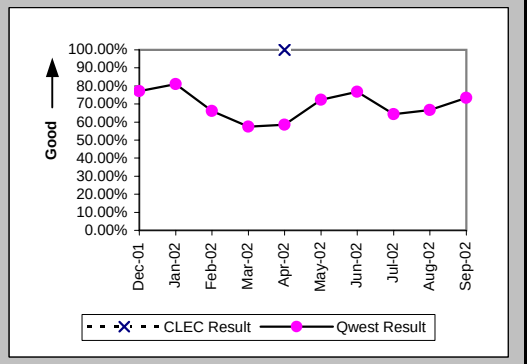
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107	3	35.67	28.18			
Jan-02						70	2	35.00	22.63			
Feb-02						11	1	11.00				
Mar-02						102	2	51.00	24.04			
Apr-02						60	3	20.00	27.73			
May-02						31	2	15.50	0.71			
Jun-02						76	1	76.00				
Jul-02						130	4	32.50	29.73			
Aug-02						214	7	30.57	11.72			
Sep-02						79	3	26.33	4.04			



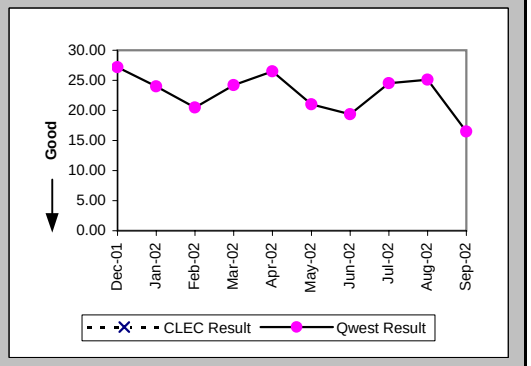
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	83	77.11%	42.01%			
Jan-02						68	84	80.95%	39.27%			
Feb-02						43	65	66.15%	47.32%			
Mar-02						42	73	57.53%	49.43%			
Apr-02	1	1	100.00%	0	0	41	70	58.57%	49.26%	-0.84	-1.51	No
May-02						63	87	72.41%	44.69%			
Jun-02						76	99	76.77%	42.23%			
Jul-02						47	73	64.38%	47.89%			
Aug-02						68	102	66.67%	47.14%			
Sep-02						80	109	73.39%	44.19%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

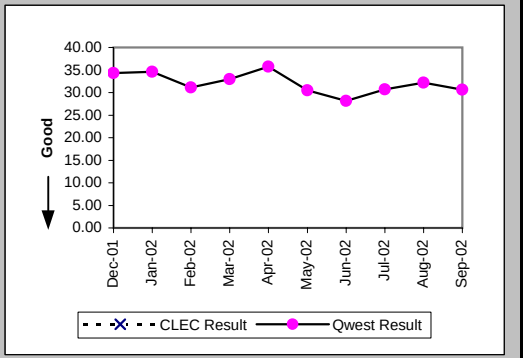
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3726	137	27.20	30.71			
Jan-02						3554	148	24.01	24.55			
Feb-02						2213	108	20.49	23.60			
Mar-02						3048	126	24.19	24.08			
Apr-02						3839	145	26.48	27.62			
May-02						3297	157	21.00	23.53			
Jun-02						2926	151	19.38	22.33			
Jul-02						3019	123	24.54	26.76			
Aug-02						3815	152	25.10	24.49			
Sep-02						2491	151	16.50	17.43			



Checklist #14 - Resale - Installation for DS3 and Higher

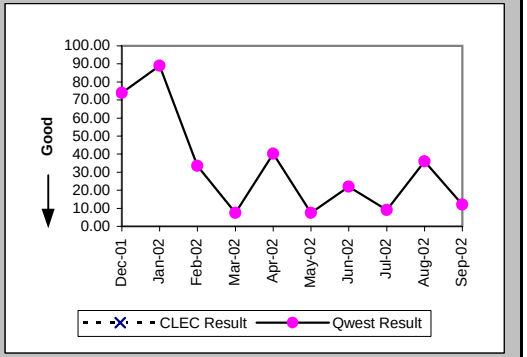
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1168	34	34.35	32.30			
Jan-02						900	26	34.62	27.08			
Feb-02						841	27	31.15	29.19			
Mar-02						1551	47	33.00	27.64			
Apr-02						1752	49	35.76	35.51			
May-02						1037	34	30.50	38.04			
Jun-02						986	35	28.17	33.98			
Jul-02						1198	39	30.72	29.49			
Aug-02						1418	44	32.23	31.25			
Sep-02						949	31	30.61	37.27			



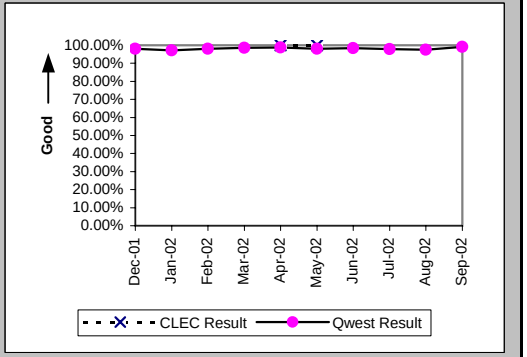
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						370	5	74.00	48.41			
Jan-02						356	4	89.00	38.29			
Feb-02						67	2	33.50	44.55			
Mar-02						15	2	7.50	4.95			
Apr-02						121	3	40.33	19.63			
May-02						15	2	7.50	0.71			
Jun-02						44	2	22.00	28.28			
Jul-02						9	1	9.00				
Aug-02						180	5	36.00	32.04			
Sep-02						48	4	12.00	13.59			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

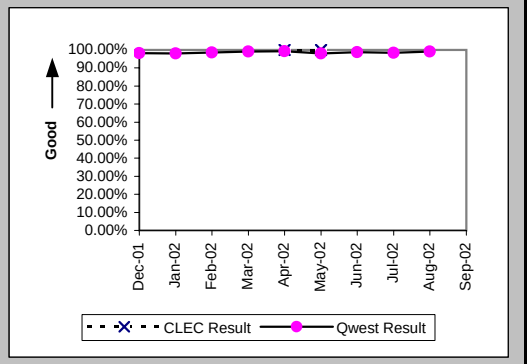
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						445	454	98.02%	13.94%			
Jan-02						488	502	97.21%	16.47%			
Feb-02						467	476	98.11%	13.62%			
Mar-02						460	467	98.50%	12.15%			
Apr-02	1	1	100.00%	0	0	537	544	98.71%	11.27%	-0.11	-1.07	No
May-02	1	1	100.00%	0	0	500	510	98.04%	13.86%	-0.14	-1.09	No
Jun-02						488	496	98.39%	12.60%			
Jul-02						476	486	97.94%	14.20%			
Aug-02						516	529	97.54%	15.48%			
Sep-02						564	569	99.12%	9.33%			



Checklist #14 - Resale - Installation for DS3 and Higher

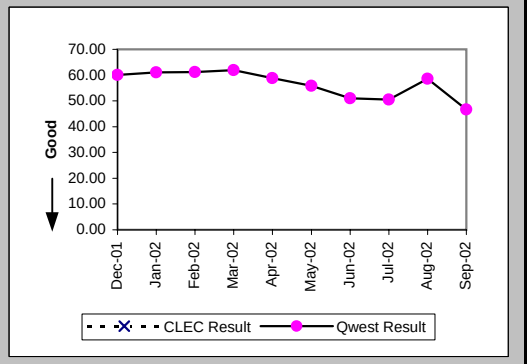
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						446	454	98.24%	13.16%			
Jan-02						492	502	98.01%	13.97%			
Feb-02						469	476	98.53%	12.04%			
Mar-02						463	467	99.14%	9.22%			
Apr-02	1	1	100.00%	0	0	540	544	99.26%	8.54%	-0.09	-1.05	No
May-02	1	1	100.00%	0	0	500	510	98.04%	13.86%	-0.14	-1.09	No
Jun-02						490	496	98.79%	10.93%			
Jul-02						478	486	98.35%	12.72%			
Aug-02						524	529	99.05%	9.68%			
Sep-02												



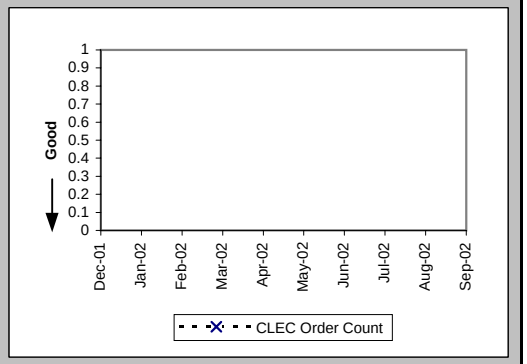
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10041	167	60.13	74.13			
Jan-02						10005	164	61.01	80.19			
Feb-02						9674	158	61.23	79.53			
Mar-02						9604	155	61.96	84.33			
Apr-02						10246	174	58.89	82.13			
May-02						10730	192	55.89	83.35			
Jun-02						11437	224	51.06	83.48			
Jul-02						10868	215	50.55	84.09			
Aug-02						10435	178	58.62	93.49			
Sep-02						9437	202	46.72	72.09			



Checklist #14 - Resale - Installation for DS3 and Higher

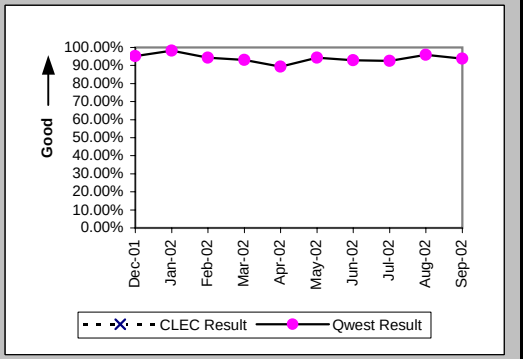
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Repair for DS3 and Higher

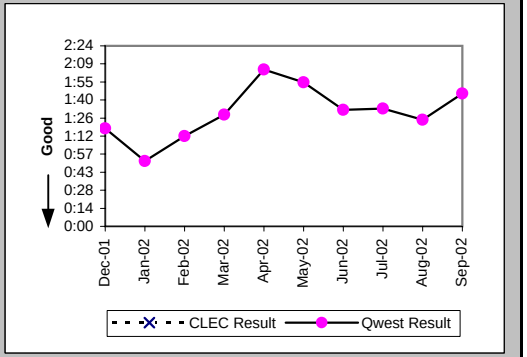
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	103	95.15%	21.49%			
Jan-02						116	118	98.31%	12.91%			
Feb-02						83	88	94.32%	23.15%			
Mar-02						95	102	93.14%	25.28%			
Apr-02						101	113	89.38%	30.81%			
May-02						100	106	94.34%	23.11%			
Jun-02						106	114	92.98%	25.54%			
Jul-02						99	107	92.52%	26.30%			
Aug-02						120	125	96.00%	19.60%			
Sep-02						107	114	93.86%	24.01%			



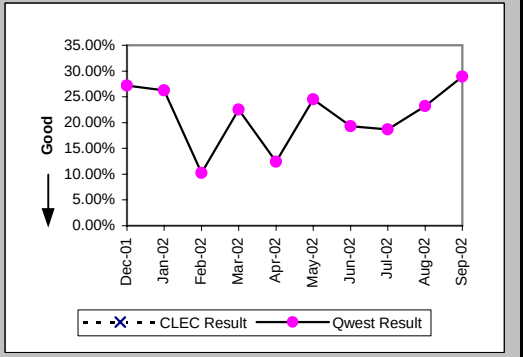
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						134:43	103	1:18	1:50			
Jan-02						101:44	118	0:52	1:01			
Feb-02						106:00	88	1:12	1:36			
Mar-02						151:40	102	1:29	2:11			
Apr-02						235:19	113	2:05	6:14			
May-02						202:45	106	1:55	3:31			
Jun-02						175:54	114	1:33	2:35			
Jul-02						167:56	107	1:34	1:46			
Aug-02						177:39	125	1:25	2:37			
Sep-02						201:52	114	1:46	3:29			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

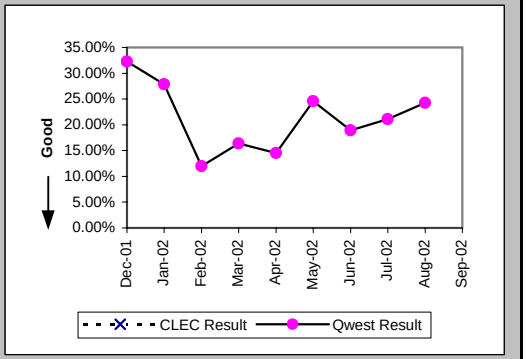
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	103	27.18%	44.49%			
Jan-02						31	118	26.27%	44.01%			
Feb-02						9	88	10.23%	30.30%			
Mar-02						23	102	22.55%	41.79%			
Apr-02						14	113	12.39%	32.95%			
May-02						26	106	24.53%	43.03%			
Jun-02						22	114	19.30%	39.46%			
Jul-02						20	107	18.69%	38.98%			
Aug-02						29	125	23.20%	42.21%			
Sep-02						33	114	28.95%	45.35%			



Checklist #14 - Resale - Repair for DS3 and Higher

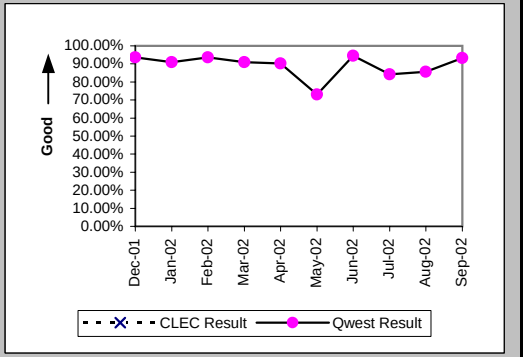
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	62	32.26%	46.75%			
Jan-02						17	61	27.87%	44.84%			
Feb-02						6	50	12.00%	32.50%			
Mar-02						9	55	16.36%	36.99%			
Apr-02						9	62	14.52%	35.23%			
May-02						14	57	24.56%	43.05%			
Jun-02						14	74	18.92%	39.17%			
Jul-02						15	71	21.13%	40.82%			
Aug-02						17	70	24.29%	42.88%			
Sep-02												



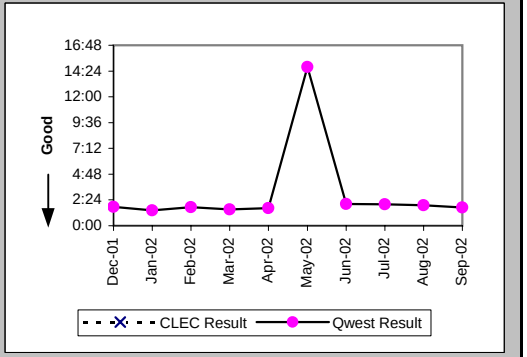
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	31	93.55%	24.57%			
Jan-02						50	55	90.91%	28.75%			
Feb-02						29	31	93.55%	24.57%			
Mar-02						30	33	90.91%	28.75%			
Apr-02						37	41	90.24%	29.67%			
May-02						27	37	72.97%	44.41%			
Jun-02						34	36	94.44%	22.91%			
Jul-02						32	38	84.21%	36.46%			
Aug-02						54	63	85.71%	34.99%			
Sep-02						42	45	93.33%	24.94%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

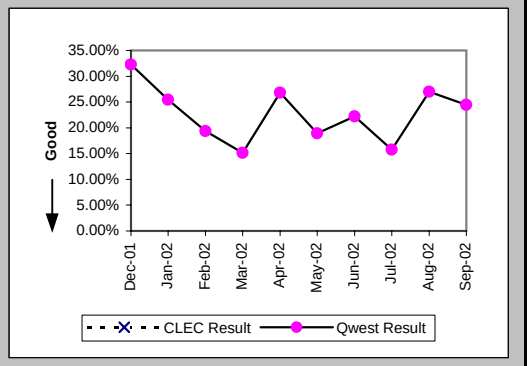
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54:53	31	1:46	2:08			
Jan-02						78:33	55	1:26	1:33			
Feb-02						53:16	31	1:43	2:24			
Mar-02						50:27	33	1:32	2:23			
Apr-02						66:52	41	1:38	1:51			
May-02						546:21	37	14:46	70:36			
Jun-02						73:19	36	2:02	3:14			
Jul-02						76:10	38	2:00	2:59			
Aug-02						120:29	63	1:55	1:59			
Sep-02						75:34	45	1:41	1:30			



Checklist #14 - Resale - Repair for DS3 and Higher

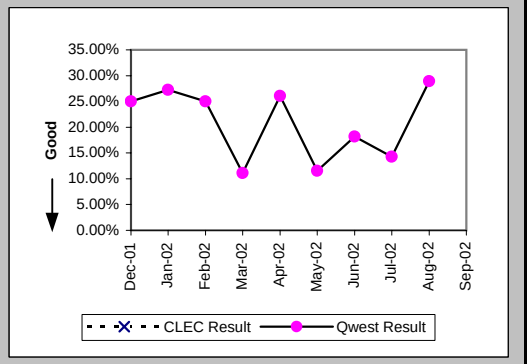
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	31	32.26%	46.75%			
Jan-02						14	55	25.45%	43.56%			
Feb-02						6	31	19.35%	39.51%			
Mar-02						5	33	15.15%	35.86%			
Apr-02						11	41	26.83%	44.31%			
May-02						7	37	18.92%	39.17%			
Jun-02						8	36	22.22%	41.57%			
Jul-02						6	38	15.79%	36.46%			
Aug-02						17	63	26.98%	44.39%			
Sep-02						11	45	24.44%	42.98%			



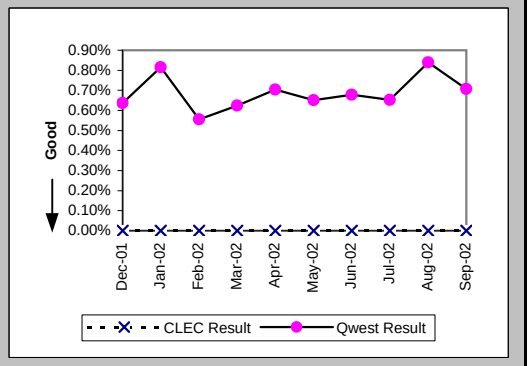
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	16	25.00%	43.30%			
Jan-02						9	33	27.27%	44.54%			
Feb-02						5	20	25.00%	43.30%			
Mar-02						2	18	11.11%	31.43%			
Apr-02						6	23	26.09%	43.91%			
May-02						3	26	11.54%	31.95%			
Jun-02						4	22	18.18%	38.57%			
Jul-02						3	21	14.29%	34.99%			
Aug-02						13	45	28.89%	45.32%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

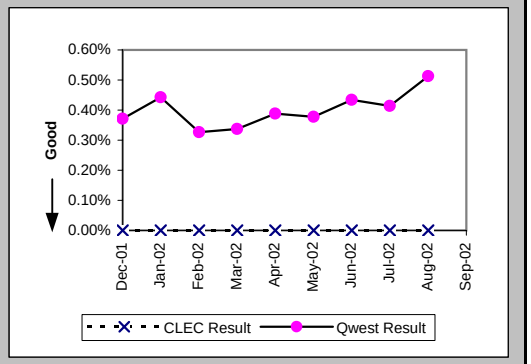
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	134	21020	0.64%	7.96%	-0.16	-1.1	No
Jan-02	0	6	0.00%	0	0	173	21223	0.82%	8.99%	-0.22	-1.13	No
Feb-02	0	6	0.00%	0	0	119	21400	0.56%	7.44%	-0.18	-1.11	No
Mar-02	0	7	0.00%	0	0	135	21641	0.62%	7.87%	-0.21	-1.13	No
Apr-02	0	8	0.00%	0	0	154	21880	0.70%	8.36%	-0.24	-1.14	No
May-02	0	8	0.00%	0	0	143	21962	0.65%	8.04%	-0.23	-1.14	No
Jun-02	0	11	0.00%	0	0	150	22094	0.68%	8.21%	-0.27	-1.17	No
Jul-02	0	9	0.00%	0	0	145	22219	0.65%	8.05%	-0.24	-1.15	No
Aug-02	0	13	0.00%	0	0	188	22418	0.84%	9.12%	-0.33	-1.2	No
Sep-02	0	12	0.00%	0	0	159	22503	0.71%	8.38%	-0.29	-1.18	No



Checklist #14 - Resale - Repair for DS3 and Higher

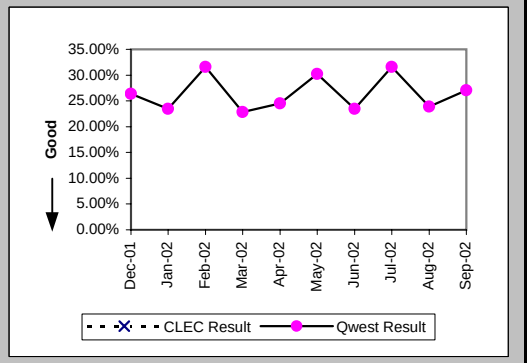
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	78	21020	0.37%	6.08%	-0.12	-1.07	No
Jan-02	0	6	0.00%	0	0	94	21223	0.44%	6.64%	-0.16	-1.1	No
Feb-02	0	6	0.00%	0	0	70	21400	0.33%	5.71%	-0.14	-1.09	No
Mar-02	0	7	0.00%	0	0	73	21641	0.34%	5.80%	-0.15	-1.09	No
Apr-02	0	8	0.00%	0	0	85	21880	0.39%	6.22%	-0.18	-1.11	No
May-02	0	8	0.00%	0	0	83	21962	0.38%	6.14%	-0.17	-1.11	No
Jun-02	0	11	0.00%	0	0	96	22094	0.43%	6.58%	-0.22	-1.13	No
Jul-02	0	9	0.00%	0	0	92	22219	0.41%	6.42%	-0.19	-1.12	No
Aug-02	0	13	0.00%	0	0	115	22418	0.51%	7.14%	-0.26	-1.16	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

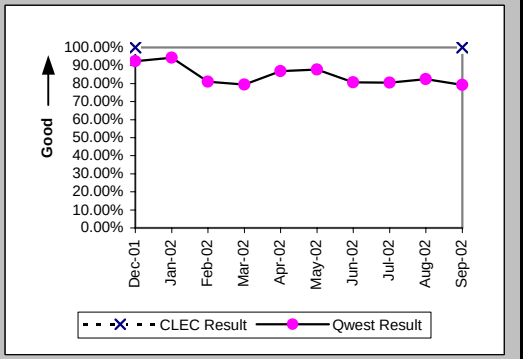
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	182	26.37%	44.07%			
Jan-02						53	226	23.45%	42.37%			
Feb-02						55	174	31.61%	46.49%			
Mar-02						40	175	22.86%	41.99%			
Apr-02						50	204	24.51%	43.01%			
May-02						62	205	30.24%	45.93%			
Jun-02						46	196	23.47%	42.38%			
Jul-02						67	212	31.60%	46.49%			
Aug-02						59	247	23.89%	42.64%			
Sep-02						59	218	27.06%	44.43%			



Checklist #14 - Resale - Frame Relay Installation

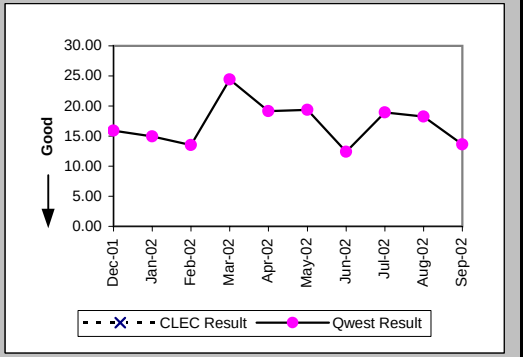
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	387	419	92.36%	26.56%	-0.29	-1.17	No
Jan-02						460	488	94.26%	23.26%			
Feb-02						450	555	81.08%	39.17%			
Mar-02						428	539	79.41%	40.44%			
Apr-02						436	502	86.85%	33.79%			
May-02						639	728	87.77%	32.76%			
Jun-02						491	608	80.76%	39.42%			
Jul-02						443	550	80.55%	39.59%			
Aug-02						529	641	82.53%	37.97%			
Sep-02	1	1	100.00%	0	0	433	546	79.30%	40.51%	-0.51	-1.31	No



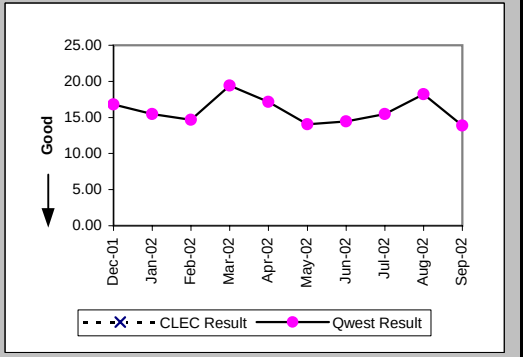
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						159	10	15.90	5.34			
Jan-02						239	16	14.94	2.02			
Feb-02						243	18	13.50	6.59			
Mar-02						561	23	24.39	24.68			
Apr-02						230	12	19.17	8.79			
May-02						426	22	19.36	13.90			
Jun-02						186	15	12.40	3.54			
Jul-02						493	26	18.96	19.88			
Aug-02						565	31	18.23	7.97			
Sep-02						476	35	13.60	4.20			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

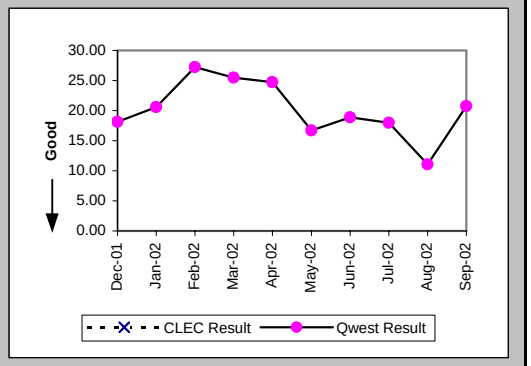
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1578	94	16.79	18.09			
Jan-02						1840	119	15.46	15.76			
Feb-02						1701	116	14.66	14.68			
Mar-02						2329	120	19.41	24.99			
Apr-02						1184	69	17.16	20.85			
May-02						1421	101	14.07	17.05			
Jun-02						1732	120	14.43	14.45			
Jul-02						1823	118	15.45	14.30			
Aug-02						1747	96	18.20	18.96			
Sep-02						1472	106	13.89	14.22			



Checklist #14 - Resale - Frame Relay Installation

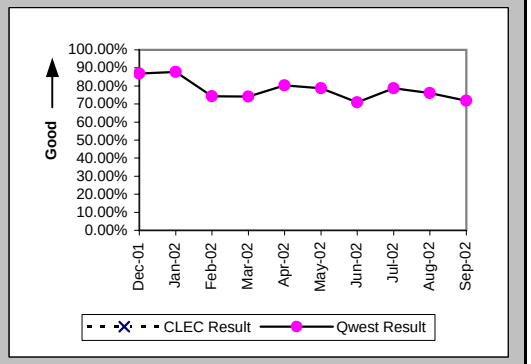
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						272	15	18.13	24.74			
Jan-02						185	9	20.56	14.76			
Feb-02						218	8	27.25	22.04			
Mar-02						153	6	25.50	36.54			
Apr-02						198	8	24.75	16.25			
May-02						167	10	16.70	11.57			
Jun-02						189	10	18.90	16.31			
Jul-02						144	8	18.00	24.47			
Aug-02						355	32	11.09	12.77			
Sep-02						456	22	20.73	17.15			



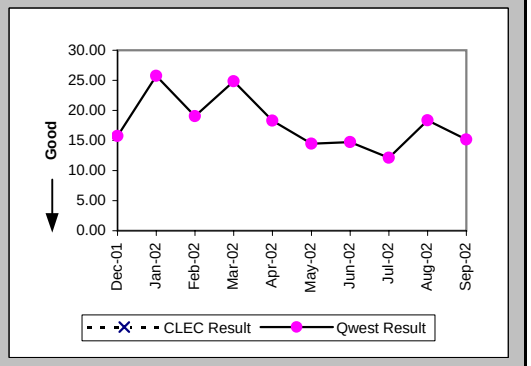
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						292	336	86.90%	33.73%			
Jan-02						374	426	87.79%	32.74%			
Feb-02						414	557	74.33%	43.68%			
Mar-02						438	591	74.11%	43.80%			
Apr-02						438	545	80.37%	39.72%			
May-02						509	646	78.79%	40.88%			
Jun-02						426	601	70.88%	45.43%			
Jul-02						524	665	78.80%	40.87%			
Aug-02						525	691	75.98%	42.72%			
Sep-02						432	601	71.88%	44.96%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

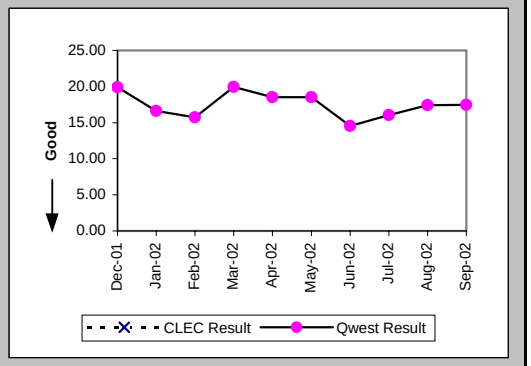
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						315	20	15.75	4.04			
Jan-02						438	17	25.76	19.27			
Feb-02						419	22	19.05	15.62			
Mar-02						720	29	24.83	17.68			
Apr-02						128	7	18.29	5.91			
May-02						448	31	14.45	7.78			
Jun-02						383	26	14.73	5.58			
Jul-02						449	37	12.14	5.22			
Aug-02						716	39	18.36	9.03			
Sep-02						501	33	15.18	4.86			



Checklist #14 - Resale - Frame Relay Installation

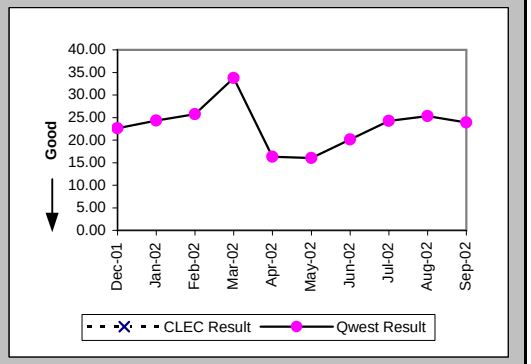
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1950	98	19.90	22.37			
Jan-02						2312	139	16.63	19.53			
Feb-02						2186	139	15.73	19.07			
Mar-02						3131	157	19.94	27.16			
Apr-02						2226	120	18.55	18.79			
May-02						2687	145	18.53	22.92			
Jun-02						2368	163	14.53	14.23			
Jul-02						2326	145	16.04	16.34			
Aug-02						2752	158	17.42	20.86			
Sep-02						2652	152	17.45	22.73			



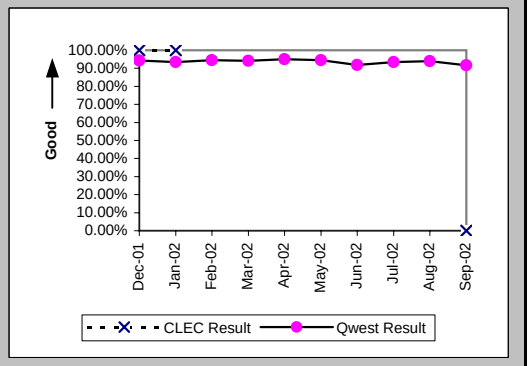
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						294	13	22.62	16.41			
Jan-02						316	13	24.31	23.84			
Feb-02						386	15	25.73	23.94			
Mar-02						540	16	33.75	27.91			
Apr-02						98	6	16.33	10.91			
May-02						112	7	16.00	14.17			
Jun-02						342	17	20.12	14.96			
Jul-02						315	13	24.23	18.23			
Aug-02						885	35	25.29	29.84			
Sep-02						909	38	23.92	31.72			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

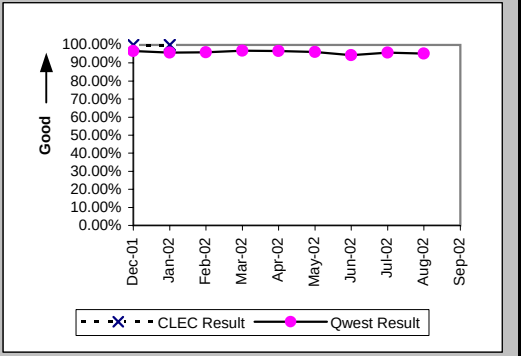
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1103	1170	94.27%	23.23%	-0.25	-1.15	No
Jan-02	1	1	100.00%	0	0	1043	1117	93.38%	24.87%	-0.27	-1.16	No
Feb-02						1171	1240	94.44%	22.92%			
Mar-02						1164	1237	94.10%	23.57%			
Apr-02						1140	1200	95.00%	21.79%			
May-02						1256	1329	94.51%	22.78%			
Jun-02						1314	1430	91.89%	27.30%			
Jul-02						1250	1338	93.42%	24.79%			
Aug-02						1312	1397	93.92%	23.90%			
Sep-02	0	1	0.00%	0	0	1254	1367	91.73%	27.54%	1.74	0.06	Yes



Checklist #14 - Resale - Frame Relay Installation

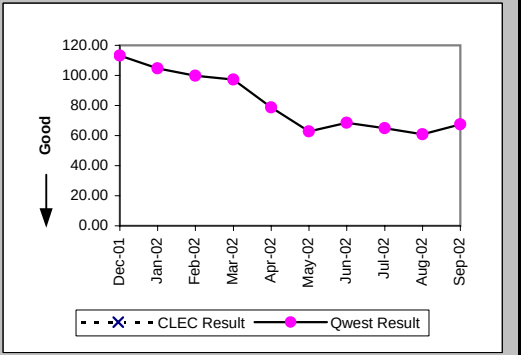
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1131	1170	96.67%	17.95%	-0.19	-1.11	No
Jan-02	1	1	100.00%	0	0	1070	1117	95.79%	20.08%	-0.21	-1.13	No
Feb-02						1189	1240	95.89%	19.86%			
Mar-02						1198	1237	96.85%	17.47%			
Apr-02						1160	1200	96.67%	17.95%			
May-02						1277	1329	96.09%	19.39%			
Jun-02						1349	1430	94.34%	23.12%			
Jul-02						1281	1338	95.74%	20.20%			
Aug-02						1329	1397	95.13%	21.52%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

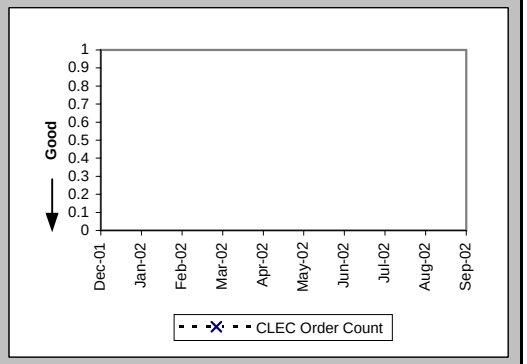
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21160	187	113.16	106.98			
Jan-02						23563	225	104.72	111.32			
Feb-02						24230	243	99.71	114.03			
Mar-02						22668	233	97.29	117.39			
Apr-02						22816	290	78.68	112.51			
May-02						22028	351	62.76	107.64			
Jun-02						22355	326	68.57	115.94			
Jul-02						21297	328	64.93	114.15			
Aug-02						18405	302	60.94	110.43			
Sep-02						17325	257	67.41	118.67			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

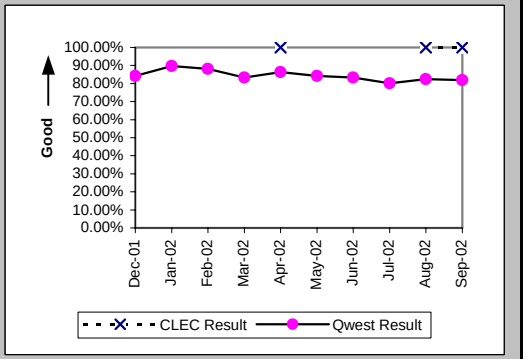
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Frame Relay Repair

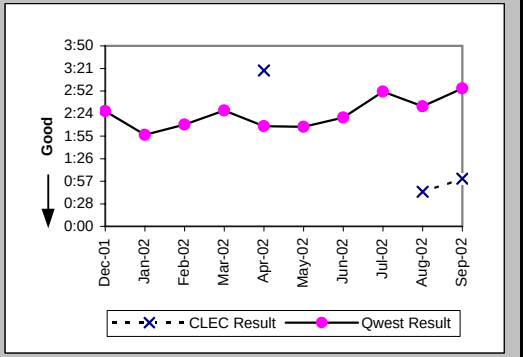
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						683	811	84.22%	36.46%			
Jan-02						729	812	89.78%	30.29%			
Feb-02						626	710	88.17%	32.30%			
Mar-02						625	750	83.33%	37.27%			
Apr-02	1	1	100.00%	0	0	687	795	86.42%	34.26%	-0.4	-1.24	No
May-02						669	795	84.15%	36.52%			
Jun-02						788	945	83.39%	37.22%			
Jul-02						774	966	80.12%	39.91%			
Aug-02	1	1	100.00%	0	0	798	967	82.52%	37.98%	-0.46	-1.28	No
Sep-02	1	1	100.00%	0	0	669	816	81.99%	38.43%	-0.47	-1.28	No



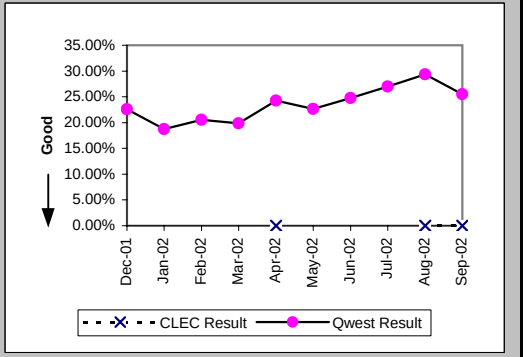
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1987:34	811	2:27	4:13			
Jan-02						1586:16	812	1:57	4:10			
Feb-02						1537:16	710	2:10	4:17			
Mar-02						1845:20	750	2:28	3:57			
Apr-02	3:19	1	3:19	0	0	1691:56	795	2:08	3:16	0.9	-0.45	No
May-02						1679:33	795	2:07	2:33			
Jun-02						2192:43	945	2:19	3:19			
Jul-02						2773:47	966	2:52	4:24			
Aug-02	0:44	1	0:44	0	0	2463:59	967	2:33	3:01	-0.6	-1.37	No
Sep-02	1:01	1	1:01	0	0	2399:16	816	2:56	4:56	-0.39	-1.24	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

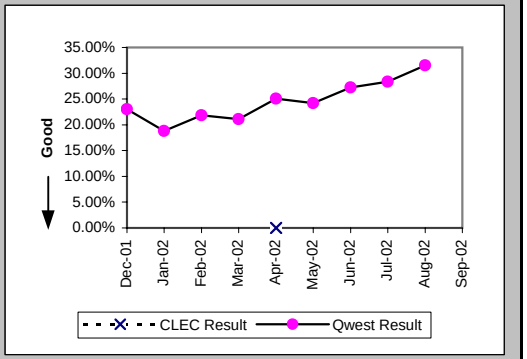
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						183	811	22.56%	41.80%			
Jan-02						152	812	18.72%	39.01%			
Feb-02						146	710	20.56%	40.42%			
Mar-02						149	750	19.87%	39.90%			
Apr-02	0	1	0.00%	0	0	193	795	24.28%	42.88%	-0.57	-1.34	No
May-02						180	795	22.64%	41.85%			
Jun-02						234	945	24.76%	43.16%			
Jul-02						261	966	27.02%	44.41%			
Aug-02	0	1	0.00%	0	0	284	967	29.37%	45.55%	-0.64	-1.39	No
Sep-02	0	1	0.00%	0	0	208	816	25.49%	43.58%	-0.58	-1.36	No



Checklist #14 - Resale - Frame Relay Repair

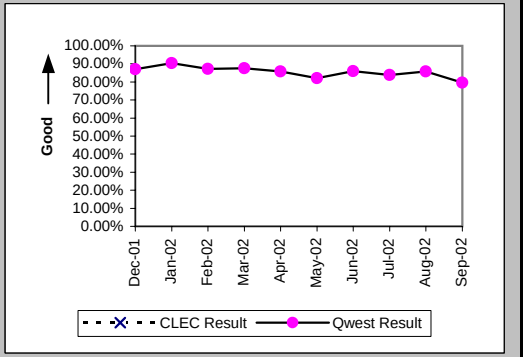
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	512	23.05%	42.11%			
Jan-02						93	495	18.79%	39.06%			
Feb-02						101	463	21.81%	41.30%			
Mar-02						105	498	21.08%	40.79%			
Apr-02	0	1	0.00%	0	0	132	526	25.10%	43.36%	-0.58	-1.35	No
May-02						135	558	24.19%	42.83%			
Jun-02						170	624	27.24%	44.52%			
Jul-02						186	656	28.35%	45.07%			
Aug-02						219	695	31.51%	46.46%			
Sep-02												



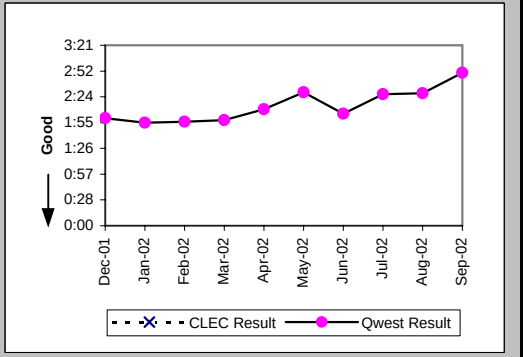
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						609	700	87.00%	33.63%			
Jan-02						607	671	90.46%	29.37%			
Feb-02						518	594	87.21%	33.40%			
Mar-02						558	637	87.60%	32.96%			
Apr-02						597	695	85.90%	34.80%			
May-02						615	749	82.11%	38.33%			
Jun-02						756	879	86.01%	34.69%			
Jul-02						806	962	83.78%	36.86%			
Aug-02						791	922	85.79%	34.91%			
Sep-02						642	806	79.65%	40.26%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

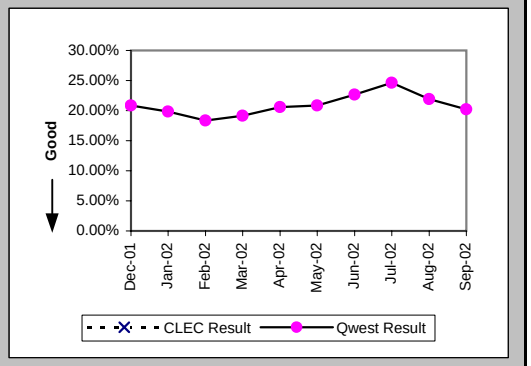
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1404:02	700	2:00	3:00			
Jan-02						1283:57	671	1:55	5:31			
Feb-02						1149:24	594	1:56	3:01			
Mar-02						1248:13	637	1:58	2:51			
Apr-02						1505:20	695	2:10	3:14			
May-02						1855:25	749	2:29	3:28			
Jun-02						1835:55	879	2:05	2:57			
Jul-02						2364:29	962	2:27	3:33			
Aug-02						2279:08	922	2:28	3:53			
Sep-02						2297:11	806	2:51	3:52			



Checklist #14 - Resale - Frame Relay Repair

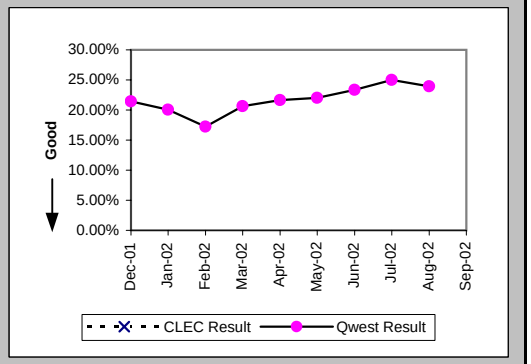
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						146	700	20.86%	40.63%			
Jan-02						133	671	19.82%	39.87%			
Feb-02						109	594	18.35%	38.71%			
Mar-02						122	637	19.15%	39.35%			
Apr-02						143	695	20.58%	40.43%			
May-02						156	749	20.83%	40.61%			
Jun-02						199	879	22.64%	41.85%			
Jul-02						237	962	24.64%	43.09%			
Aug-02						202	922	21.91%	41.36%			
Sep-02						163	806	20.22%	40.17%			



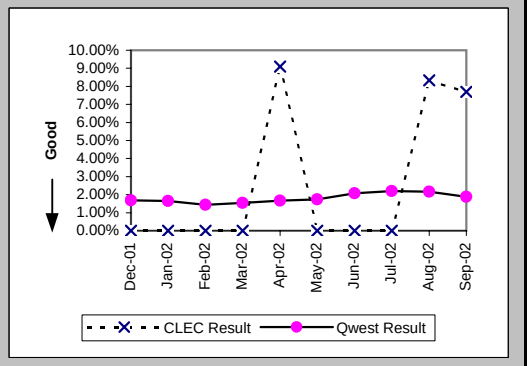
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	406	21.43%	41.03%			
Jan-02						76	379	20.05%	40.04%			
Feb-02						64	371	17.25%	37.78%			
Mar-02						78	378	20.63%	40.47%			
Apr-02						97	448	21.65%	41.19%			
May-02						112	509	22.00%	41.43%			
Jun-02						128	548	23.36%	42.31%			
Jul-02						160	640	25.00%	43.30%			
Aug-02						147	614	23.94%	42.67%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

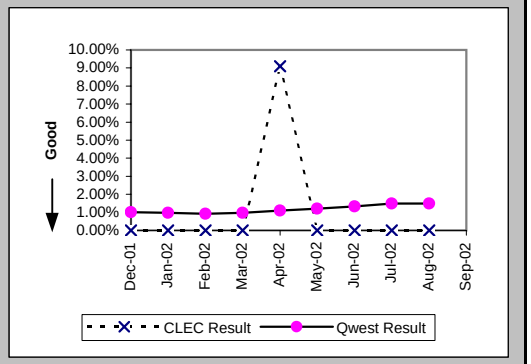
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	0	0	1511	90053	1.68%	12.84%	-0.39	-1.24	No
Jan-02	0	9	0.00%	0	0	1483	90040	1.65%	12.73%	-0.39	-1.24	No
Feb-02	0	9	0.00%	0	0	1304	90317	1.44%	11.93%	-0.36	-1.22	No
Mar-02	0	10	0.00%	0	0	1387	89687	1.55%	12.34%	-0.4	-1.24	No
Apr-02	1	11	9.09%	0	0	1490	89095	1.67%	12.82%	1.33	-0.19	No
May-02	0	12	0.00%	0	0	1544	88711	1.74%	13.08%	-0.46	-1.28	No
Jun-02	0	13	0.00%	0	0	1824	88068	2.07%	14.24%	-0.52	-1.32	No
Jul-02	0	13	0.00%	0	0	1928	87417	2.21%	14.69%	-0.54	-1.33	No
Aug-02	1	12	8.33%	0	0	1889	87611	2.16%	14.52%	1.13	-0.31	No
Sep-02	1	13	7.69%	0	0	1622	86639	1.87%	13.55%	1.17	-0.29	No

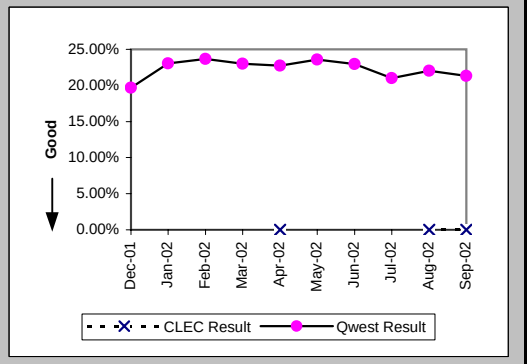


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	0	0	918	90053	1.02%	10.04%	-0.3	-1.19	No
Jan-02	0	9	0.00%	0	0	874	90040	0.97%	9.80%	-0.3	-1.18	No
Feb-02	0	9	0.00%	0	0	834	90317	0.92%	9.57%	-0.29	-1.18	No
Mar-02	0	10	0.00%	0	0	876	89687	0.98%	9.83%	-0.31	-1.19	No
Apr-02	1	11	9.09%	0	0	974	89095	1.09%	10.40%	1.56	-0.05	No
May-02	0	12	0.00%	0	0	1067	88711	1.20%	10.90%	-0.38	-1.23	No
Jun-02	0	13	0.00%	0	0	1172	88068	1.33%	11.46%	-0.42	-1.25	No
Jul-02	0	13	0.00%	0	0	1296	87417	1.48%	12.09%	-0.44	-1.27	No
Aug-02	0	12	0.00%	0	0	1309	87611	1.49%	12.13%	-0.43	-1.26	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						370	1881	19.67%	39.75%			
Jan-02						444	1927	23.04%	42.11%			
Feb-02						404	1708	23.65%	42.50%			
Mar-02						414	1801	22.99%	42.08%			
Apr-02	0	1	0.00%	0	0	438	1928	22.72%	41.90%	-0.54	-1.33	No
May-02						477	2021	23.60%	42.46%			
Jun-02						543	2367	22.94%	42.05%			
Jul-02						513	2441	21.02%	40.74%			
Aug-02	0	1	0.00%	0	0	534	2423	22.04%	41.45%	-0.53	-1.32	No
Sep-02	0	1	0.00%	0	0	440	2062	21.34%	40.97%	-0.52	-1.32	No