



Announcement Date: August 16, 2002
Effective Date: August 19, 2002

Document Number: PROS.08.16.02.F.00548.Ordering_Overview
Notification Category: Process Notification
Target Audience: CLECs, Resellers

Subject: CMP – Ordering Overview

Level of Change: Level 1
Associated CR Number or System Release Number: Not Applicable

Summary of Change:

On August 19, 2002, Qwest will post updates to its Wholesale Product Catalog that includes corrections, clarifications and additional information for the Ordering Overview.

Update includes:

- Clarification regarding Local Service Request (LSR) System Flow Through for Resale Remote Call Forwarding (RCF) that does not change the process. This clarification identifies specific instances during which RCF is an exception to LSR Flow Through within the Interconnect Mediated Access (IMA) System.

You will find a summary of these updates on the attached Web Change Notification Form. Actual updates to the operational document are found on the Qwest Wholesale Web Site at this URL:

<http://www.qwest.com/wholesale/clecs/ordering.html>

Comment Cycle:

No formal comment cycle applies. If you have any questions on this subject, please submit comments to the CMP Manager at cmpcr@qwest.com.

Sincerely,

Qwest

Note: In cases of conflict between the changes implemented through this notification and any CLEC Interconnection Agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such Interconnection Agreement shall prevail as between Qwest and the CLEC party to such Interconnection Agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. 1

Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.



WEB CHANGE NOTIFICATION FORM:

Attention: Changes have been made to Qwest’s Wholesale Markets Web Page URL
<http://www.qwest.com/wholesale/>

Business Procedures Impacted: Ordering Overview

Effective Date: August 19, 2002

Updated information/documentation will be posted to the Wholesale Markets web site that impact business procedures for Ordering Overview V18.0

This information will be found at URL: <http://www.qwest.com/wholesale/clecs/ordering.html>

If you do not see the following updates, hit the reload button on your Netscape Navigator, or refresh under view within Internet Explorer.

All updates are consistent with the information available in the Statement of Generally Available Terms (SGAT) URL <http://www.qwest.com/about/policy/sgats/>

Section	Sub Section	UPDATE / ACTIVITY
Implementation	Submitting a Service Request – IMA	See table below

Product Categories	Activity Types (LSR Form Activity (ACT) Field)	Exceptions to Flow Through (Exceptions apply to all versions of IMA except as noted)
Unbundled Local Loop	<ul style="list-style-type: none"> • Conversion as Specified (ACT V) • New Installation (ACT N) • Disconnect (ACT D) • Outside Move (ACT T) 	<ul style="list-style-type: none"> • CLEC sets manual handling indicator • Supplemental Orders (Due Date Change and Other Change) • Expedites • LSR Quantity >20 ACT “V”, “N”, “T”, and “D” • LSR Quantity > 10 ACT “T” and “D” (IMA versions 10.0 and Post 10.0 LSRs only) • Government Account (Type Of Service (TOS) 3) • Pending orders ACT “V”, “N” and “T” (actual or indicated by CLEC) • Related Requests (Related Purchase Order Number (RPON) or Related Order (RORD)) • Partial conversion on accounts with multiline hunting • CLEC sets Address not in Database indicator (e.g., new construction)(Address Not Validated (ANV)) • ADSL Compatible Loop ACT “V”, “N” and “T”



		<ul style="list-style-type: none"> • ISDN BRI Capable Loop ACT “V”, “N” and “T” • xDSL-I Capable Loop ACT “V”, “N” and “T” • DS1 Capable Loop ACT “V”, “N” and “T” • Optical Carrier level n (OCn) Capable Loop ACT “V”, “N” and “T” • DS3 Capable Loop ACT “V”, “N” and “T”
Unbundled Local Loop with LNP	<ul style="list-style-type: none"> • Conversion as Specified (ACT V) • Conversion as Specified No Directory Listing (ACT Z) 	<ul style="list-style-type: none"> • CLEC sets manual handling indicator • Supplemental Orders (Due Date Change and Other Change) • Expedites • LSR Quantity >20 • Government Account (TOS 3) • Pending orders (actual or CLEC specified) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting • ADSL Compatible Loop • ISDN Basic Rate (BRI) Capable Loop • xDSL-I Capable Loop • Complex product (non-POTS) porting
LNP	<ul style="list-style-type: none"> • Conversion as Specified (ACT V) • Conversion as Specified No Directory Listing (ACT Z) 	<ul style="list-style-type: none"> • CLEC sets manual handling indicator • Supplemental orders (Due Date Change and Other Change) • Expedites • LSR Quantity > 20 • Government Account (TOS 3) • Complex products (non-POTS) • Pending Orders (actual or CLEC indicated) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting.
Resale – Local Exchange Services and UNE-P - POTS	<ul style="list-style-type: none"> • Conversion as is (ACT W) • Conversion as specified (ACT V) • Conversion as Specified No Directory Listing (ACT Z) • Change (ACT C) • New Installation (ACT N) • Disconnect (ACT D) • Outside Move (ACT T) • Restore (ACT B) • Suspend (ACT L) • Deny ACT (Y) 	<ul style="list-style-type: none"> • CLEC sets manual handling indicator • Supplemental Orders (Due Date Change and Other Change) • Expedites • LSR Quantity >20 • Government Account (TOS 3) • Number Changes on multi-line accounts • Pending Orders ACT “W”, “V”, “Z”, “C”, “N”, “D”, “T”, “L”, and “Y” (actual or CLEC indicated) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting • CLEC sets Address not in Database indicator (e.g., new construction)(ANV) • Conversions with voice mail rollover • Eastern Region: CLEC to CLEC conversions • Resale POTS to Resale POTS



		<ul style="list-style-type: none"> • UNE-P (POTS) to Resale (POTS) • Central and Western Regions: Conversions with TN changes • Telephone number fields populated with placeholders • Resale Qwest DSL • Resale Centrex (Plus, Prime, Centron, 21) • Resale Private Line • Resale ISDN BRI • Resale – PBX Trunk Service • Resale - Frame Relay Service (FRS) • Resale Remote Call Forwarding ADD (RCF) <ul style="list-style-type: none"> • RCF to Resale POTS • Any non-RCF class of service to RCF • Resale - PAL Service • UNE-P – Centrex (Plus, Prime, Centron, 21) • UNE-P - DSS • UNE-P - ISDN PRI • UNE-P - ISDN BRI • UNE-P - PBX Trunks • UNE-P - PAL
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