BELLSOUTH

BellSouth Corporation
Suite 900
1133-21st Street, N.W.
Washington, DC 20036-3351

kathleen.levitz@bellsouth.com

Kathleen B. Levitz
Vice President-Federal Regulatory

202 463 4113
Fax 202 463 4198

November 1, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-307 Ex-Parte # 1

Dear Ms Dortch:

I am providing you with a copy of two spreadsheets that I sent electronically to Christine Newcomb and Pamela Megna of the Commission's Wireline Competition Bureau on November 1,2002. The first spreadsheet is a copy of the Monthly State Summary, of MSS, for Florida for the month of September 2002. The second spreadsheet is a copy of the MSS for Tennessee for that same month. The e-mailed documents were sent to Ms. Newcomb and Dr. Megna at their request.

In accordance with Section 1.1206, I am filing this notice and the accompanying attachments electronically and request that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Christine Newcomb
Pamela Megna
Janice Myles
James Davis-Smith
Luin Fitch
Sara Kyle
Beth Keating

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN (%)	Diagnostic			8.78%	12,395				Diagnostic
A.1.1.2	O-7	Business/TN (%)	Diagnostic			23.72%	253				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN (%)	Diagnostic			0.00%	2				Diagnostic
A.1.1.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN (%)	Diagnostic			27.30%	1,414				Diagnostic
A.1.2.2	O-7	Business/TN (%)	Diagnostic			37.62%	101				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN (%)	Diagnostic			50.00%	2				Diagnostic
A.1.2.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN (%)	Diagnostic			43.21%	81				Diagnostic
A.1.3.2	O-7	Business/TN (%)	Diagnostic			43.48%	46				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN (%)	Diagnostic			52.38%	21				Diagnostic
A.1.3.4	O-7	PBX/TN (%)	Diagnostic			36.36%	11				Diagnostic
A.1.3.5	O-7	Centrex/TN (%)	Diagnostic			87.50%	8				Diagnostic
A.1.3.6	O-7	ISDN/TN (%)	Diagnostic			29.41%	17				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN (%)	>= 97% w in 1 hr			98.08%	1,093				YES
A.1.4.2	O-8	Business/TN (%)	>= 97% w in 1 hr			96.72%	61				NO
A.1.4.3	O-8	Design (Specials)/TN (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN (%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN (%)	>= 85% w in 10 hrs			97.69%	390				YES
A.1.7.2	O-8	Business/TN (%)	>= 85% w in 10 hrs			100.00%	38				YES
A.1.7.3	O-8	Design (Specials)/TN (%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/TN (%)	>= 85% w in 10 hrs			100.00%	1				YES
A.1.7.5	O-8	Centrex/TN (%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN (%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN (%)	>= 85% w in 24 hrs			100.00%	38				YES
A.1.8.2	O-8	Business/TN (%)	>= 85% w in 24 hrs			100.00%	21				YES
A.1.8.3	O-8	Design (Specials)/TN (%)	>= 85% w in 24 hrs			100.00%	11				YES
A.1.8.4	O-8	PBX/TN (%)	>= 85% w in 24 hrs			100.00%	4				YES
A.1.8.5	O-8	Centrex/TN (%)	>= 85% w in 24 hrs			100.00%	7				YES
A.1.8.6	O-8	ISDN/TN (%)	>= 85% w in 24 hrs			100.00%	6				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN (%)	>= 95% w in 3 hrs			99.14%	11,289				YES
A.1.9.2	O-9	Business/TN (%)	>= 95% w in 3 hrs			99.49%	195				YES
A.1.9.3	O-9	Design (Specials)/TN (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN (%)	>= 95% w in 3 hrs			50.00%	2				NO
A.1.9.5	O-9	Centrex/TN (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN (%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN (%)	>= 85% w in 10 hrs			94.64%	1,139				YES
A.1.12.2	O-9	Business/TN (%)	>= 85% w in 10 hrs			97.14%	70				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.3	O-9	Design (Specials)/TN (%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/TN (%)	>= 85% w in 10 hrs			0.00%	1				NO
A.1.12.5	O-9	Centrex/TN (%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN (%)	>= 85% w in 10 hrs								
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/TN (%)	>= 85% w in 36 hrs			100.00%	42				YES
A.1.13.2	O-9	Business/TN (%)	>= 85% w in 36 hrs			95.83%	24				YES
A.1.13.3	O-9	Design (Specials)/TN (%)	>= 85% w in 36 hrs			100.00%	9				YES
A.1.13.4	O-9	PBX/TN (%)	>= 85% w in 36 hrs			87.50%	8				YES
A.1.13.5	O-9	Centrex/TN (%)	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.6	O-9	ISDN/TN (%)	>= 85% w in 36 hrs			100.00%	12				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	280				YES
A.1.14.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.72%	12,115				YES
A.1.14.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	9				YES
A.1.14.2.2	O-11	Business/TAG/TN (%)	>= 95%			100.00%	244				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN (%)	>= 95%			100.00%	2				YES
A.1.14.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	24				YES
A.1.15.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.86%	1,390				YES
A.1.15.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	6				YES
A.1.15.2.2	O-11	Business/TAG/TN (%)	>= 95%			98.95%	95				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN (%)	>= 95%			100.00%	2				YES
A.1.15.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/TN (%)	>= 95%			91.36%	81				NO
A.1.16.2	O-11	Business/TN (%)	>= 95%			97.83%	46				YES
A.1.16.3	O-11	Design (Specials)/TN (%)	>= 95%			95.24%	21				YES
A.1.16.4	O-11	PBX/TN (%)	>= 95%			90.91%	11				NO
A.1.16.5	O-11	Centrex/TN (%)	>= 95%			100.00%	8				YES
A.1.16.6	O-11	ISDN/TN (%)	>= 95%			100.00%	17				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	280				YES
A.1.17.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.91%	12,081				YES
A.1.17.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	9				YES
A.1.17.2.2	O-11	Business/TAG/TN (%)	>= 95%			99.59%	244				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/TN (%)	>= 95%			100.00%	2				YES
A.1.17.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/TN (%)	>= 95%			91.67%	24				NO
A.1.18.1.2	O-11	Residence/TAG/TN (%)	>= 95%			91.64%	1,388				NO
A.1.18.2.1	O-11	Business/EDI/TN (%)	>= 95%			83.33%	6				NO
A.1.18.2.2	O-11	Business/TAG/TN (%)	>= 95%			91.49%	94				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/TN (%)	>= 95%			100.00%	2				YES
A.1.18.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/TN (%)	>= 95%			93.24%	74				NO
A.1.19.2	O-11	Business/TN (%)	>= 95%			97.78%	45				YES
A.1.19.3	O-11	Design (Specials)/TN (%)	>= 95%			95.00%	20				YES
A.1.19.4	O-11	PBX/TN (%)	>= 95%			90.00%	10				NO
A.1.19.5	O-11	Centrex/TN (%)	>= 95%			100.00%	8				YES
A.1.19.6	O-11	ISDN/TN (%)	>= 95%			100.00%	17				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN (days)	Res	6.05	10,978	5.13	328	4.322	0.24218	3.7981	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	1.07	238,761	0.66	7,953	1.169	0.01333	31.1150	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN (days)	Res	6.20	15			3.764			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN (days)	Bus	5.47	3,691	4.74	33	11.837	2.06981	0.3530	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.27	16,852	0.57	297	2.478	0.14502	4.8581	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN (days)	Bus	11.99	55			26.213			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	0.33	1			0.000			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	30.07	848	7.00	1	39.271	39.29461	0.5872	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	15.08	135	3.60	5	14.262	6.49511	1.7677	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	25.76	49			29.440			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design	6.00	1			0.000			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN (days)	PBX	13.14	37			13.381			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	3.68	90	9.75	4	5.253	2.68448	-2.2620	NO
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN (days)	PBX	27.83	6			19.073			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	2.87	15			3.489			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	8.18	188			19.360			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	3.07	414	10.00	5	12.074	5.43224	-1.2764	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	22.57	14			21.664			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	12.48	11	10.00	1	36.351	37.96725	0.0654	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	15.47	289	10.00	3	15.275	8.86440	0.6166	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	3.73	697	3.75	4	5.234	2.62438	-0.0077	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	21.65	40			13.492			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	8.30	44			10.685			
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN (days)	Res	8.64	102	0.00	0	6.827			YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN (days)	Res	3.80	5	4.00	1	4.764	5.21920	-0.0383	YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN (days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN (days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN (days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN (days)	Bus	8.83	12	0.00	0	4.366			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN (days)	Bus	7.00	1	0.00	0	0.000			YES

BellSouth Monthly State Summary

Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN (days)	Bus	0.00	0						
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN (days)	Bus	0.00	0						
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN (days)	Bus	0.00	0						
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN (days)	Design	3.33	3	0.00	0	4.041			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN (days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN (days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN (days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN (days)	PBX	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN (days)	PBX	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN (days)	PBX	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN (days)	ISDN	22.00	7	0.00	0	19.244			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/TN (days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/TN (days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/TN (days)	ISDN	0.00	0						
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/TN (%)	Res	0.32%	259,981	0.18%	8,746		0.00061	2.2029	YES
A.2.4.2	P-2	Business/TN (%)	Bus	1.47%	20,953	0.00%	340		0.00657	2.2305	YES
A.2.4.3	P-2	Design (Specials)/TN (%)	Design	22.99%	1,005						
A.2.4.4	P-2	PBX/TN (%)	PBX	4.76%	147	0.00%	2		0.15161	0.3141	YES
A.2.4.5	P-2	Centrex/TN (%)	Centrex	3.22%	621	0.00%	1		0.17669	0.1823	YES
A.2.4.6	P-2	ISDN/TN (%)	ISDN	8.89%	1,102						
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/TN (%)	Diagnostic			0.00%	409				Diagnostic
A.2.5.2	P-2	Business/TN (%)	Diagnostic			0.00%	91				Diagnostic
A.2.5.3	P-2	Design (Specials)/TN (%)	Diagnostic			15.00%	20				Diagnostic
A.2.5.4	P-2	PBX/TN (%)	Diagnostic			0.00%	5				Diagnostic
A.2.5.5	P-2	Centrex/TN (%)	Diagnostic			0.00%	6				Diagnostic
A.2.5.6	P-2	ISDN/TN (%)	Diagnostic			11.11%	9				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/TN (hours)	>= 48 hrs			176.20	15				YES
A.2.7.2	P-2	Business/TN (hours)	>= 48 hrs								
A.2.7.3	P-2	Design (Specials)/TN (hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/TN (hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/TN (hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/TN (hours)	Diagnostic								Diagnostic
A.2.8.2	P-2	Business/TN (hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/TN (hours)	Diagnostic			275.88	3				Diagnostic
A.2.8.4	P-2	PBX/TN (hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/TN (hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/TN (hours)	Diagnostic			347.75	1				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/TN (%)	95% >= 48 hrs			100.00%	15				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.9.2	P-2	Business/TN (%)	95% >= 48 hrs								
A.2.9.3	P-2	Design (Specials)/TN (%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/TN (%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/TN (%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/TN (%)	95% >= 48 hrs								
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.1	P-2	Residence/TN (%)	Diagnostic								Diagnostic
A.2.10.2	P-2	Business/TN (%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/TN (%)	Diagnostic			100.00%	3				Diagnostic
A.2.10.4	P-2	PBX/TN (%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/TN (%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/TN (%)	Diagnostic			100.00%	1				Diagnostic
	% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN (%)	Res	7.53%	12,568	4.17%	360		0.01410	2.3828	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.08%	247,525	0.02%	8,828		0.00030	1.7685	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN (%)	Res	6.25%	16						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/TN (%)	Bus	3.82%	3,954	1.54%	65		0.02397	0.9515	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.04%	16,991	0.00%	364		0.00100	0.3548	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN (%)	Bus	6.35%	63						
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	1						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	2.38%	882	0.00%	8		0.05414	0.4397	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.00%	137	0.00%	10		0.00000		YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	49						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	1						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN (%)	PBX	7.50%	40						
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	90	25.00%	4		0.00000		NO
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	6						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	17						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	3.66%	191						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	418	0.00%	6		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	0.00%	16						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	11	0.00%	1		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	5.28%	303	0.00%	3		0.12976	0.4069	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	0.86%	699	0.00%	5		0.04140	0.2073	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	2.50%	40						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	44						
	% Provisioning Troubles within 30 Days										
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN (%)	Res	10.15%	14,456	10.79%	343		0.01650	-0.3874	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	3.29%	273,053	4.07%	9,468		0.00186	-4.1643	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	23						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN (%)	Bus	11.07%	4,787	7.41%	81		0.03516	1.0422	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	8.22%	18,418	7.33%	232		0.01815	0.4919	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN (%)	Bus	21.21%	66						
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	4						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	5.48%	1,076	11.76%	17		0.05565	-1.1288	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	3.28%	183	0.00%	5		0.08072	0.4062	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	71						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	2	100.00%	1		0.00000		NO
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	20	0.00%	1		0.00000		YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	71	0.00%	2		0.00000		YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	5						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	13	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	7.34%	259						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	6.13%	587						
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	44.44%	18						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	24.14%	29						

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	5.69%	598	14.29%	7		0.08804	-0.9769	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	0.49%	612	0.00%	7		0.02655	0.1846	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	45						
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	30						
	Average Completion Notice Interval - Mechanized										
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Res	2.51	12,524	0.04	335	19.320	1.06957	2.3080	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Res	0.93	246,786	0.78	8,440	5.968	0.06606	2.2483	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Res	0.02	16			0.000			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Res								
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Bus	1.72	3,906	0.06	28	13.688	2.59601	0.6384	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Bus	1.29	16,816	0.47	313	8.738	0.49847	1.6374	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Bus	5.25	62			28.341			
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Bus	0.43	1			0.000			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Design	316.87	836			892.119			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Design	11.72	137			42.372			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Design	40.58	46			100.610			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Design	153.93	1			0.000			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	PBX	54.94	38			124.037			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	PBX	11.11	88	3.46	2	61.919	44.27787	0.1727	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	PBX	124.51	6			212.380			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	PBX	11.22	17			43.825			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Centrex	8.64	191			46.332			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Centrex	3.29	415	0.80	1	29.166	29.20094	0.0854	YES
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Centrex	0.10	16			0.199			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Centrex	0.63	11			0.287			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	ISDN	90.02	296			205.841			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN	2.55	696			16.101			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN	220.51	39			316.421			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN	13.03	43			37.848			
	Average Completion Notice Interval - Non-Mechanized										
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Diagnostic			18.98	24				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			2.40	386				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Diagnostic			29.60	37				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			9.96	51				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Diagnostic			40.46	8				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			128.47	10				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			103.95	2				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			18.80	5				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.00	1				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			78.35	3				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			10.40	5				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.33	214				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.63	6,765				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.87	2				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.75	102				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.49	19				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.85	651				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			1.81	5				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.81	52				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.76	1				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.37	12				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.77	18				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			5.65	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.83	14				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.63	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			8.16	1				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			10.04	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.46	4				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.36	209				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.90	2,855				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.87	2				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.82	86				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.70	17				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.84	592				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			1.81	5				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.81	52				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.76	1				Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.37	12				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.77	18				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			5.65	3				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.83	14				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.63	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			10.04	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.38	3				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	Diagnostic			3.58%	335				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	Diagnostic			8.14%	7,990				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	Diagnostic			9.09%	33				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	Diagnostic			6.42%	296				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			0.00%	5				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	Diagnostic			25.00%	4				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	Diagnostic			0.00%	6				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	Diagnostic			20.00%	5				Diagnostic
	Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN (%)	>= 95%			98.86%	350				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.56%	900				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN (%)	>= 95%			88.89%	9				NO
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN (%)	>= 95%			94.12%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN (%)	>= 95%			95.56%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN (%)	>= 95%			87.50%	16				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			64.00%	25				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			86.11%	36				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			97.44%	39				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			80.00%	5				NO
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	22				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/TN (%)	Res	9.17%	42,302	4.59%	719		0.01085	4.2180	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN (%)	Res	1.39%	19,504	2.17%	138		0.01002	-0.7780	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN (%)	Bus	11.12%	5,369	14.06%	64		0.03953	-0.7445	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN (%)	Bus	1.53%	2,557	0.00%	21		0.02685	0.5680	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN (%)	Design	2.03%	1,033	0.00%	13		0.03939	0.5161	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN (%)	Design	0.66%	753	0.00%	11		0.02467	0.2692	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN (%)	PBX	13.04%	115	0.00%	1		0.33824	0.3856	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN (%)	PBX	5.71%	70	0.00%	1		0.23377	0.2444	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN (%)	Centrex	9.92%	363	0.00%	1		0.29931	0.3313	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN (%)	Centrex	3.14%	287	0.00%	0				YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN (%)	ISDN	21.05%	342	0.00%	9		0.13767	1.5292	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN (%)	ISDN	4.24%	236	0.00%	2		0.14304	0.2962	YES
	Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/TN (%)	Res	2.31%	1,834,905	2.52%	28,576		0.00091	-2.3277	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN (%)	Res	1.06%	1,834,905	0.48%	28,576		0.00061	9.4370	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN (%)	Bus	1.32%	407,016	1.52%	4,210		0.00178	-1.1301	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN (%)	Bus	0.63%	407,016	0.50%	4,210		0.00123	1.0540	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN (%)	Design	0.53%	193,859	0.17%	7,717		0.00085	4.3005	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN (%)	Design	0.39%	193,859	0.14%	7,717		0.00072	3.3988	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN (%)	PBX	0.16%	70,098	0.12%	806		0.00143	0.2787	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN (%)	PBX	0.10%	70,098	0.12%	806		0.00112	-0.2163	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN (%)	Centrex	0.45%	80,876	0.30%	329		0.00370	0.3915	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.35%	80,876	0.00%	329		0.00329	1.0783	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN (%)	ISDN	0.24%	143,709	0.69%	1,307		0.00136	-3.3244	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN (%)	ISDN	0.16%	143,709	0.15%	1,307		0.00113	0.0995	YES
	Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/TN (hours)	Res	33.12	42,302	28.89	719	30.748	1.15641	3.6565	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN (hours)	Res	16.08	19,504	8.88	138	22.814	1.94889	3.6898	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN (hours)	Bus	11.48	5,369	12.22	64	20.119	2.52977	-0.2924	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN (hours)	Bus	3.07	2,557	2.67	21	8.283	1.81500	0.2244	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN (hours)	Design	5.80	1,033	5.52	13	6.837	1.90805	0.1446	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN (hours)	Design	2.28	753	3.40	11	3.739	1.13551	-0.9795	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN (hours)	PBX	11.84	115	4.73	1	16.716	16.78891	0.4233	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN (hours)	PBX	5.32	70	5.95	1	6.401	6.44685	-0.0982	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN (hours)	Centrex	12.44	363	2.00	1	20.179	20.20692	0.5167	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN (hours)	Centrex	2.38	287	0.00	0	7.766			YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN (hours)	ISDN	16.25	342	6.41	9	24.084	8.13287	1.2092	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN (hours)	ISDN	4.11	236	3.35	2	9.679	6.87280	0.1105	YES
	% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/TN (%)	Res	18.40%	42,302	11.27%	719		0.01457	4.8948	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN (%)	Res	14.30%	19,504	13.04%	138		0.02991	0.4200	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN (%)	Bus	13.86%	5,369	10.94%	64		0.04344	0.6721	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN (%)	Bus	10.25%	2,557	0.00%	21		0.06645	1.5420	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN (%)	Design	24.59%	1,033	7.69%	13		0.12018	1.4059	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN (%)	Design	17.40%	753	27.27%	11		0.11513	-0.8578	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN (%)	PBX	8.70%	115	0.00%	1		0.28299	0.3073	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN (%)	PBX	5.71%	70	100.00%	1		0.23377	-4.0333	NO
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN (%)	Centrex	12.12%	363	0.00%	1		0.32682	0.3709	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN (%)	Centrex	12.54%	287	0.00%	0				YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN (%)	ISDN	22.22%	342	11.11%	9		0.14039	0.7914	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN (%)	ISDN	14.41%	236	0.00%	2		0.24936	0.5778	YES
	Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/TN (%)	Res	44.59%	28,031	42.07%	580		0.02085	1.2073	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN (%)	Res	34.41%	7,205	20.55%	73		0.05588	2.4800	YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.5.2.1	M&R-5	Business/Dispatch/TN (%)	Bus	10.72%	3,264	10.87%	46		0.04594	-0.0319	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN (%)	Bus	1.28%	1,017	0.00%	12		0.03262	0.3919	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN (%)	Design	2.03%	1,033	0.00%	13		0.03939	0.5161	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN (%)	Design	0.66%	753	0.00%	11		0.02467	0.2692	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN (%)	PBX	13.33%	105	0.00%	1		0.34155	0.3904	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN (%)	PBX	1.61%	62	0.00%	1		0.12698	0.1270	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN (%)	Centrex	10.37%	241	0.00%	1		0.30555	0.3395	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN (%)	Centrex	0.68%	146	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN (%)	ISDN	21.11%	341	0.00%	9		0.13782	1.5320	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN (%)	ISDN	4.24%	236	0.00%	2		0.14304	0.2962	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	TN (%)	BST - State	97.04%	$199,247,670	94.67%	$1,668,660		0.00013	179.7414	NO
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.81	1,946				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			15.07%	16,484				Diagnostic
B.1.1.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			18.46%	428				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			3.61%	83				Diagnostic
B.1.1.7	O-7	Line Sharing/TN (%)	Diagnostic			19.42%	103				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			20.21%	386				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			3.33%	60				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			11.11%	9				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN (%)	Diagnostic			19.02%	205				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN (%)	Diagnostic			9.88%	415				Diagnostic
B.1.1.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/TN (%)	Diagnostic			4.04%	223				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			34.83%	2,986				Diagnostic
B.1.2.4	O-7	Combo Other/TN (%)	Diagnostic			50.00%	6				Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			16.00%	25				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	3				Diagnostic
B.1.2.7	O-7	Line Sharing/TN (%)	Diagnostic			41.94%	31				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			11.29%	62				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			33.33%	21				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			30.28%	109				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN (%)	Diagnostic			21.74%	115				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN (%)	Diagnostic			39.01%	182				Diagnostic
B.1.2.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/TN (%)	Diagnostic			37.17%	113				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			48.79%	248				Diagnostic
B.1.3.4	O-7	Combo Other/TN (%)	Diagnostic			41.03%	39				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			18.18%	11				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	12				Diagnostic
B.1.3.7	O-7	Line Sharing/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			29.63%	27				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			55.00%	40				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			41.94%	31				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/TN (%)	Diagnostic			38.36%	73				Diagnostic
B.1.3.15	O-7	Other Non-Design/TN (%)	Diagnostic			35.69%	664				Diagnostic
B.1.3.16	O-7	INP Standalone/TN (%)	Diagnostic			33.33%	18				Diagnostic
B.1.3.17	O-13	LNP Standalone/TN (%)	Diagnostic			13.89%	252				Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/TN (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN (%)	>= 97% w in 1 hr			96.08%	2,498				NO
B.1.4.4	O-8	Combo Other/TN (%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 97% w in 1 hr			100.00%	79				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 97% w in 1 hr			66.67%	3				NO
B.1.4.7	O-8	Line Sharing/TN (%)	>= 97% w in 1 hr			76.19%	21				NO
B.1.4.8	O-8	2W Analog Loop Design/TN (%)	>= 97% w in 1 hr			81.01%	79				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/TN (%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN (%)	>= 97% w in 1 hr			72.50%	40				NO
B.1.4.15	O-8	Other Non-Design/TN (%)	>= 97% w in 1 hr			72.09%	43				NO
B.1.4.16	O-8	INP Standalone/TN (%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/TN (%)	>= 97% w in 1 hr			100.00%	9				YES
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/TN (%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN (%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN (%)	>= 85% w in 10 hrs			96.19%	1,051				YES
B.1.7.4	O-8	Combo Other/TN (%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 85% w in 10 hrs			50.00%	4				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 85% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/TN (%)	>= 85% w in 10 hrs			100.00%	13				YES
B.1.7.8	O-8	2W Analog Loop Design/TN (%)	>= 85% w in 10 hrs			100.00%	7				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 85% w in 10 hrs			100.00%	8				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/TN (%)	>= 85% w in 10 hrs			93.94%	33				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/TN (%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN (%)	>= 85% w in 10 hrs			92.31%	26				YES
B.1.7.15	O-8	Other Non-Design/TN (%)	>= 85% w in 10 hrs			94.59%	74				YES
B.1.7.16	O-8	INP Standalone/TN (%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/TN (%)	>= 85% w in 10 hrs			92.86%	42				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/TN (%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN (%)	>= 85% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/TN (%)	>= 85% w in 24 hrs			97.64%	127				YES
B.1.8.4	O-8	Combo Other/TN (%)	>= 85% w in 24 hrs			100.00%	17				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 85% w in 24 hrs			100.00%	2				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 85% w in 24 hrs								
B.1.8.7	O-8	Line Sharing/TN (%)	>= 85% w in 24 hrs								
B.1.8.8	O-8	2W Analog Loop Design/TN (%)	>= 85% w in 24 hrs			100.00%	9				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 85% w in 24 hrs			100.00%	24				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/TN (%)	>= 85% w in 24 hrs			100.00%	17				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/TN (%)	>= 85% w in 24 hrs								
B.1.8.14	O-8	Other Design/TN (%)	>= 85% w in 24 hrs			100.00%	28				YES
B.1.8.15	O-8	Other Non-Design/TN (%)	>= 85% w in 24 hrs			99.16%	238				YES
B.1.8.16	O-8	INP Standalone/TN (%)	>= 85% w in 24 hrs			100.00%	6				YES
B.1.8.17	O-14	LNP Standalone/TN (%)	>= 85% w in 24 hrs			97.14%	35				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/TN (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 3 hrs								

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.9.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 3 hrs			98.91%	13,988				YES
B.1.9.4	O-9	Combo Other/TN (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 3 hrs			93.55%	186				NO
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 3 hrs			97.22%	72				YES
B.1.9.7	O-9	Line Sharing/TN (%)	>= 95% w in 3 hrs			100.00%	85				YES
B.1.9.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 3 hrs			96.86%	318				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	55				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 3 hrs			100.00%	7				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN (%)	>= 95% w in 3 hrs			99.39%	165				YES
B.1.9.15	O-9	Other Non-Design/TN (%)	>= 95% w in 3 hrs			98.42%	379				YES
B.1.9.16	O-9	INP Standalone/TN (%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/TN (%)	>= 95% w in 3 hrs			95.81%	215				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12.1	O-9	Switch Ports/TN (%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN (%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN (%)	>= 85% w in 10 hrs			91.60%	2,298				YES
B.1.12.4	O-9	Combo Other/TN (%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 85% w in 10 hrs			95.65%	23				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.12.7	O-9	Line Sharing/TN (%)	>= 85% w in 10 hrs			100.00%	17				YES
B.1.12.8	O-9	2W Analog Loop Design/TN (%)	>= 85% w in 10 hrs			100.00%	55				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 85% w in 10 hrs			90.00%	20				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/TN (%)	>= 85% w in 10 hrs			85.71%	77				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/TN (%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN (%)	>= 85% w in 10 hrs			91.58%	95				YES
B.1.12.15	O-9	Other Non-Design/TN (%)	>= 85% w in 10 hrs			92.37%	131				YES
B.1.12.16	O-9	INP Standalone/TN (%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/TN (%)	>= 85% w in 10 hrs			90.67%	75				YES
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/TN (%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN (%)	>= 85% w in 36 hrs								
B.1.13.3	O-9	Loop + Port Combinations/TN (%)	>= 85% w in 36 hrs			96.18%	131				YES
B.1.13.4	O-9	Combo Other/TN (%)	>= 85% w in 36 hrs			100.00%	24				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 85% w in 36 hrs			100.00%	8				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 85% w in 36 hrs			100.00%	12				YES
B.1.13.7	O-9	Line Sharing/TN (%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.8	O-9	2W Analog Loop Design/TN (%)	>= 85% w in 36 hrs			100.00%	16				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 85% w in 36 hrs			100.00%	18				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN (%)	>= 85% w in 36 hrs			100.00%	16				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN (%)	>= 85% w in 36 hrs								
B.1.13.14	O-9	Other Design/TN (%)	>= 85% w in 36 hrs			100.00%	45				YES
B.1.13.15	O-9	Other Non-Design/TN (%)	>= 85% w in 36 hrs			100.00%	423				YES
B.1.13.16	O-9	INP Standalone/TN (%)	>= 85% w in 36 hrs			100.00%	10				YES
B.1.13.17	O-15	LNP Standalone/TN (%)	>= 85% w in 36 hrs			99.53%	215				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.89%	10,402				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.80%	6,082				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			100.00%	176				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			35.32%	252				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	21				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			87.10%	62				NO
B.1.14.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			97.75%	89				YES
B.1.14.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	14				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			98.82%	254				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			99.24%	132				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			95.00%	60				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			100.00%	7				YES
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			50.00%	2				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			99.24%	131				YES
B.1.14.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			97.30%	74				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	201				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			100.00%	214				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			99.22%	129				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	94				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			100.00%	1,137				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.95%	1,849				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%			100.00%	6				YES
B.1.15.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			100.00%	17				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			100.00%	8				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	2				YES
B.1.15.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	28				YES
B.1.15.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	3				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			100.00%	31				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	31				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	21				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			100.00%	50				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	59				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			100.00%	80				YES
B.1.15.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			100.00%	35				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	22				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			99.38%	160				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.15.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			100.00%	77				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	36				YES
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/TN (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN (%)	>= 95%								
B.1.16.3	O-11	Loop + Port Combinations/TN (%)	>= 95%			97.58%	248				YES
B.1.16.4	O-11	Combo Other/TN (%)	>= 95%			100.00%	39				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95%			90.91%	11				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN (%)	>= 95%			100.00%	12				YES
B.1.16.7	O-11	Line Sharing/TN (%)	>= 95%			100.00%	1				YES
B.1.16.8	O-11	2W Analog Loop Design/TN (%)	>= 95%			88.89%	27				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/TN (%)	>= 95%			97.50%	40				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN (%)	>= 95%			0.00%	1				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN (%)	>= 95%			93.55%	31				NO
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95%								
B.1.16.14	O-11	Other Design/TN (%)	>= 95%			95.89%	73				YES
B.1.16.15	O-11	Other Non-Design/TN (%)	>= 95%			97.89%	664				YES
B.1.16.16	O-11	INP Standalone/TN (%)	>= 95%			88.89%	18				NO
B.1.16.17	O-11	LNP Standalone/TN (%)	>= 95%			98.02%	252				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B.1.17.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.12%	10,391				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.79%	6,070				YES
B.1.17.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			97.73%	176				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			98.88%	89				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	21				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			92.59%	54				NO
B.1.17.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			95.40%	87				YES
B.1.17.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	14				YES
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			90.84%	251				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			97.71%	131				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			98.25%	57				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			71.43%	7				NO
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	1				YES
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			96.92%	130				YES
B.1.17.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			97.22%	72				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			98.01%	201				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			99.53%	214				YES
B.1.17.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			73.44%	128				NO
B.1.17.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			40.43%	94				NO

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.18.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			93.58%	1,137				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			85.77%	1,848				NO
B.1.18.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%			100.00%	6				YES
B.1.18.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			82.35%	17				NO
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			87.50%	8				NO
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	2				YES
B.1.18.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	28				YES
B.1.18.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	3				YES
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			100.00%	31				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	31				YES
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			80.95%	21				NO
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			58.00%	50				NO
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			42.37%	59				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			87.50%	80				NO
B.1.18.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			97.14%	35				YES
B.1.18.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			81.82%	22				NO
B.1.18.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			91.82%	159				NO
B.1.18.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			87.01%	77				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			80.56%	36				NO
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/TN (%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/TN (%)	>= 95%								
B.1.19.3	O-11	Loop + Port Combinations/TN (%)	>= 95%			92.98%	242				NO
B.1.19.4	O-11	Combo Other/TN (%)	>= 95%			97.44%	39				YES
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95%			100.00%	10				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/TN (%)	>= 95%			100.00%	12				YES
B.1.19.7	O-11	Line Sharing/TN (%)	>= 95%			100.00%	1				YES
B.1.19.8	O-11	2W Analog Loop Design/TN (%)	>= 95%			100.00%	24				YES
B.1.19.9	O-11	2W Analog Loop Non-Design/TN (%)	>= 95%			94.87%	39				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/TN (%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/TN (%)	>= 95%			96.55%	29				YES
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95%								
B.1.19.14	O-11	Other Design/TN (%)	>= 95%			92.86%	70				NO
B.1.19.15	O-11	Other Non-Design/TN (%)	>= 95%			97.08%	650				YES
B.1.19.16	O-11	INP Standalone/TN (%)	>= 95%			100.00%	16				YES
B.1.19.17	O-11	LNP Standalone/TN (%)	>= 95%			97.57%	247				YES
	Unbundled Network Elements - Provisioning										
	Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.91	14,669			7.021			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.09	255,613			1.298			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.75	70			23.374			

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.33	1			0.000			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/DS3	45.60	895			76.031			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	5.92	14,897	2.98	228	7.308	0.48769	6.0265	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.10	256,774	0.83	5,884	1.415	0.01866	14.4259	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.33	123,268	0.33	3,216	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.80	133,506	1.43	2,668	1.678	0.03280	11.5239	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	12.66	86	3.00	1	23.154	23.28867	0.4147	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	7.18	57			17.633			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	15			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	9.62	42			20.035			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	7.40	16,031	12.14	35	12.886	2.18059	-2.1754	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	7.40	16,031			12.886			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	18.79	179			23.966			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	18.79	179			23.966			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	14.72	207	9.68	22	15.390	3.45108	1.4589	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	4.13	477			4.446			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	2.67	1,656	2.00	3	1.566	0.90509	0.7446	YES
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.42	2,324	1.73	40	0.740	0.11805	5.8470	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	3.67	3			0.577			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.92	14,897	5.13	64	7.308	0.91550	0.8717	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.92	14,897			7.308			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.91	14,669	3.71	24	7.021	1.43432	1.5315	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.79	132,768			1.493			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.75	70			23.374			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or								
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.92	14,897			7.308			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.92	14,897			7.308			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.91	14,669			7.021			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.79	132,768			1.493			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.75	70			23.374			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or								
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.92	14,897	4.71	31	7.308	1.31398	0.9234	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.92	14,897			7.308			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.66	86			23.154			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.91	14,669	4.00	1	7.021	7.02121	0.2713	YES
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.79	132,768			1.493			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.75	70			23.374			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or								
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN (days)	Design	26.79	1,134			35.245			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	13.61	175			13.377			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN (days)	Design	24.46	93			23.415			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	9.53	15			10.322			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	5.92	14,897			7.308			
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.10	256,774			1.415			

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	12.66	86			23.154			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	7.18	57			17.633			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.91	14,669			7.021			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.09	255,613			1.298			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.75	70			23.374			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.33	1			0.000			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.91	14,669			7.021			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.09	255,613	0.46	377	1.298	0.06688	9.4058	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.75	70			23.374			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.33	1			0.000			
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.94	1,974	5.61	100	8.293	0.85007	-0.7857	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.10	3,041			3.998			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	3.67	3			0.577			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	22.21	248	6.40	131	34.611	3.73831	4.2288	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	5.83	110			10.784			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	21.65	40			13.492			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	8.30	44			10.685			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	14 days			4.50	2				YES
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	7 days			4.68	84				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN (days)	R&B (POTS)	8.66	114			6.597			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN (days)	R&B (POTS)	4.33	6			4.457			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN (days)	DS1/ DS3 - Interoffice	8.50	2			4.950			
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN (days)	R&B	8.66	114	0.00	0	6.597			YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN (days)	R&B	4.33	6	0.00	0	4.457			YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN (days)	R&B&D - Disp	9.50	120	0.00	0	8.322			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN (days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN (days)	R&B&D - Disp	4.00	9	0.00	0	4.093			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN (days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN (days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN (days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN (days)	ADSL to Retail	6.00	4	0.00	0	5.598			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN (days)	ISDN - BRI	22.00	7	0.00	0	19.244			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN (days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN (days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN (days)	ISDN - BRI								

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN (days)	ADSL to Retail	6.00	4	0.00	0	5.598			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN (days)	R&B - Disp	8.66	114	7.00	1	6.597	6.62577	0.2502	YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN (days)	R&B - Disp	4.33	6	0.00	0	4.457			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN (days)	R&B - Disp	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	8.66	114	0.00	0	6.597			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	4.33	6	0.00	0	4.457			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/TN (days)	R&B - Disp	8.66	114			6.597			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/TN (days)	R&B - Disp	4.33	6			4.457			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/TN (days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	8.66	114			6.597			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	4.33	6			4.457			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN (days)	R&B - Disp	8.66	114	0.00	0	6.597			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN (days)	R&B - Disp	4.33	6	0.00	0	4.457			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN (days)	R&B - Disp	0.00	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	8.66	114	0.00	0	6.597			YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	4.33	6	0.00	0	4.457			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN (days)	Design	22.00	7			19.244			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN (days)	Design	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN (days)	Design	3.33	3			4.041			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN (days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN (days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN (days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN (days)	R&B	8.66	114			6.597			
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN (days)	R&B	0.00	0						
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN (days)	R&B	4.33	6			4.457			
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN (days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN (days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN (days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN (days)	R&B (POTS)	8.66	114			6.597			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN (days)	R&B (POTS)	4.33	6			4.457			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0						

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN (days)	R&B (POTS)	8.66	114	0.00	0	6.597			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN (days)	R&B (POTS)	4.33	6	0.00	0	4.457			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN (days)	Digital Loop < DS1	16.18	11	0.00	0	17.227			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN (days)	Digital Loop < DS1	8.00	1	0.00	0	0.000			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/TN (days)	Digital Loop >= DS1	0.00	0	9.83	6				NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/TN (days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/TN (%)	R&B (POTS)	0.40%	280,934						
B.2.5.2	P-2	Local Interoffice Transport/TN (%)	DS1/ DS3 - Interoffice	49.36%	782						
B.2.5.3	P-2	Loop + Port Combinations/TN (%)	R&B	0.41%	282,397	0.14%	14,408		0.00054	4.9523	YES
B.2.5.4	P-2	Combo Other/TN (%)	R&B&D - Disp	8.12%	18,231	100.00%	1		0.27312	-3.3642	NO
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (%)	ADSL to Retail	2.88%	4,102	2.02%	99		0.01700	0.5038	YES
B.2.5.6	P-2	UNE ISDN/TN (%)	ISDN - BRI	8.53%	856	26.09%	23		0.05901	-2.9753	NO
B.2.5.7	P-2	Line Sharing/TN (%)	ADSL to Retail	2.88%	4,102						
B.2.5.8	P-2	2W Analog Loop Design/TN (%)	R&B - Disp	0.41%	282,397	8.65%	104		0.00626	-13.1781	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/TN (%)	R&B (POTS) excl SB Or	0.72%	158,151	11.76%	51		0.01181	-9.3539	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/TN (%)	R&B - Disp	0.41%	282,397						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/TN (%)	R&B (POTS) excl SB Or	0.72%	158,151						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/TN (%)	R&B - Disp	0.41%	282,397	7.81%	64		0.00798	-9.2836	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/TN (%)	R&B (POTS) excl SB Or	0.72%	158,151						
B.2.5.14	P-2	Other Design/TN (%)	Design	23.73%	1,412						
B.2.5.15	P-2	Other Non-Design/TN (%)	R&B	0.41%	282,397						
B.2.5.16	P-2	INP (Standalone)/TN (%)	R&B (POTS)	0.40%	280,934						
B.2.5.17	P-2	LNP (Standalone)/TN (%)	R&B (POTS)	0.40%	280,934	0.00%	213		0.00434	0.9284	YES
B.2.5.18	P-2	Digital Loop < DS1/TN (%)	Digital Loop < DS1	4.42%	5,130	7.21%	111		0.01973	-1.4102	YES
B.2.5.19	P-2	Digital Loop >= DS1/TN (%)	Digital Loop >= DS1	23.96%	455	81.37%	161		0.03914	-14.6683	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/TN (%)	Diagnostic			1.51%	332				Diagnostic
B.2.6.4	P-2	Combo Other/TN (%)	Diagnostic			60.53%	38				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			0.00%	5				Diagnostic
B.2.6.6	P-2	UNE ISDN/TN (%)	Diagnostic			16.67%	6				Diagnostic
B.2.6.7	P-2	Line Sharing/TN (%)	Diagnostic			0.00%	53				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/TN (%)	Diagnostic			0.00%	11				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			6.67%	15				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.14	P-2	Other Design/TN (%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/TN (%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/TN (%)	Diagnostic			0.00%	170				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/TN (%)	Diagnostic			10.00%	10				Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.19	P-2	Digital Loop >= DS1/TN (%)	Diagnostic			43.33%	30				Diagnostic
	Average Jeopardy Notice Interval - Mechanized										
B.2.8.1	P-2	Switch Ports/TN (hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/TN (hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/TN (hours)	>= 48 hrs			168.73	20				YES
B.2.8.4	P-2	Combo Other/TN (hours)	>= 48 hrs			342.08	1				YES
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (hours)	>= 48 hrs			149.46	2				YES
B.2.8.6	P-2	UNE ISDN/TN (hours)	>= 48 hrs			347.27	6				YES
B.2.8.7	P-2	Line Sharing/TN (hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/TN (hours)	>= 48 hrs			162.35	9				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/TN (hours)	>= 48 hrs			213.12	5				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/TN (hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/TN (hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/TN (hours)	>= 48 hrs			200.61	5				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN (hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/TN (hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/TN (hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/TN (hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/TN (hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/TN (hours)	>= 48 hrs			297.82	8				YES
B.2.8.19	P-2	Digital Loop >= DS1/TN (hours)	>= 48 hrs			196.97	130				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B.2.9.1	P-2	Switch Ports/TN (hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/TN (hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/TN (hours)	Diagnostic			204.23	3				Diagnostic
B.2.9.4	P-2	Combo Other/TN (hours)	Diagnostic			335.91	22				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (hours)	Diagnostic								Diagnostic
B.2.9.6	P-2	UNE ISDN/TN (hours)	Diagnostic			366.90	1				Diagnostic
B.2.9.7	P-2	Line Sharing/TN (hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN (hours)	Diagnostic			156.65	1				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/TN (hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/TN (hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/TN (hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/TN (hours)	Diagnostic			366.90	1				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/TN (hours)	Diagnostic			215.56	13				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B.2.10.1	P-2	Switch Ports/TN (%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/TN (%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/TN (%)	95% >= 48 hrs			95.00%	20				YES
B.2.10.4	P-2	Combo Other/TN (%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (%)	95% >= 48 hrs			100.00%	2				YES
B.2.10.6	P-2	UNE ISDN/TN (%)	95% >= 48 hrs			100.00%	6				YES
B.2.10.7	P-2	Line Sharing/TN (%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/TN (%)	95% >= 48 hrs			100.00%	9				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/TN (%)	95% >= 48 hrs			100.00%	5				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN (%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN (%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN (%)	95% >= 48 hrs			100.00%	5				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN (%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/TN (%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/TN (%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/TN (%)	95% >= 48 hrs								

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.17	P-2	LNP (Standalone)/TN (%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/TN (%)	95% >= 48 hrs			100.00%	8				YES
B.2.10.19	P-2	Digital Loop >= DS1/TN (%)	95% >= 48 hrs			99.23%	130				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.4	P-2	Combo Other/TN (%)	Diagnostic			100.00%	22				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic								Diagnostic
B.2.11.6	P-2	UNE ISDN/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.7	P-2	Line Sharing/TN (%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/TN (%)	Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/TN (%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/TN (%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/TN (%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/TN (%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/TN (%)	Diagnostic			100.00%	13				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/TN (%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/TN (%)	>= 95% w in 15 min			99.58%	238				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	61				YES
B.2.13.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	15				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	61				YES
B.2.14.3	P-7A	Non-Time Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	15				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	61				YES
B.2.15.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	15				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/TN (minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/TN (minutes)	Diagnostic			106.50	2				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/TN (%)	<= 5%			3.66%	246				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN (%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN (%)	<= 5%			0.00%	1				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN (%)	<= 5%			0.00%	5				YES
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.64%	16,522						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.07%	264,516						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.33%	79						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/DS3	2.23%	895						

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	6.58%	16,756	3.65%	356		0.01328	2.2068	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.07%	265,683	0.13%	14,393		0.00023	-2.1639	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	123,324	0.00%	3,226		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.14%	142,359	0.16%	11,167		0.00037	-0.6035	YES
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	5.15%	97	0.00%	3		0.12962	0.3977	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	58						
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	15						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	43						
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	6.38%	17,938	10.53%	38		0.03968	-1.0455	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	6.38%	17,938						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	3.16%	190						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	3.16%	190						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	4.53%	1,745	0.99%	101		0.02128	1.6624	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.04%	2,360						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	33.33%	3						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	6.93%	231	9.09%	33		0.04725	-0.4581	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	0.97%	616						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	4.53%	1,745	0.00%	3		0.12013	0.3768	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.04%	2,360	0.00%	50		0.00294	0.1441	YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	33.33%	3						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	16,756	2.73%	110		0.02372	1.6253	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	16,756						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.64%	16,522	5.77%	52		0.03458	0.2517	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.14%	141,617						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.33%	79						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or								
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	16,756						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	16,756						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.64%	16,522						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.14%	141,617						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.33%	79						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or								
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	16,756	0.00%	79		0.02797	2.3539	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	16,756						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.15%	97						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.64%	16,522	0.00%	2		0.17606	0.3771	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.14%	141,617						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.33%	79						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or								
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN (%)	Design	3.47%	1,182						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	0.00%	177						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN (%)	Design	1.08%	93						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	16						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	6.58%	16,756						
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.07%	265,683						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	5.15%	97						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	58						

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.64%	16,522						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.07%	264,516						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.33%	79						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.64%	16,522						
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.07%	264,516	0.00%	380		0.00138	0.5250	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.33%	79						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1						
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	4.67%	2,079	2.44%	123		0.01957	1.1377	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.23%	3,068						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	33.33%	3						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.98%	252	6.38%	188		0.01344	-3.2731	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	112						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.50%	40						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	44						
	% Provisioning Troubles within 30 Days										
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.38%	19,243						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.60%	291,471						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.73%	89						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	4						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/DS3	7.33%	873						
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	10.21%	19,759	16.31%	374		0.01581	-3.8575	NO
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	3.60%	292,699	3.00%	20,915		0.00133	4.5086	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	3.18%	141,103	4.40%	2,747		0.00338	-3.6087	NO
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	3.98%	151,596	2.79%	18,168		0.00154	7.8128	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	20.95%	105	50.00%	2		0.29050	-0.9999	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	10.61%	66	0.00%	1		0.31024	0.3419	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	14.29%	14						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	9.62%	52	0.00%	1		0.29762	0.3231	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	9.95%	21,196	16.67%	30		0.05469	-1.2282	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	9.95%	21,196						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	9.65%	228						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	9.65%	228						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.32%	1,659	4.05%	74		0.02127	-0.3473	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	2.64%	2,460						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	4						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	6.16%	487	11.43%	35		0.04208	-1.2521	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	0.57%	528						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.32%	1,659	0.00%	3		0.10346	0.3204	YES
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	2.64%	2,460	23.53%	51		0.02269	-9.2052	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	4						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.21%	19,759	11.21%	116		0.02820	-0.3524	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.21%	19,759						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.38%	19,243	6.00%	50		0.04319	1.0137	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.99%	150,840	0.00%	1		0.19570	0.2038	YES
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.73%	89						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.21%	19,759						
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.21%	19,759						

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.38%	19,243						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.99%	150,840	0.00%	1		0.19570	0.2038	YES
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.73%	89						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.21%	19,759	10.23%	88		0.03235	-0.0044	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.21%	19,759						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	20.95%	105						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.38%	19,243	0.00%	1		0.30498	0.3403	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.99%	150,840						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.73%	89						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	2						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN (%)	Design	6.33%	1,437						
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	3.56%	225						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	123						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	12						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	10.21%	19,759						
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	3.60%	292,699						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	20.95%	105						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	10.61%	66						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.38%	19,243	0.00%	3		0.17609	0.5893	YES
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.60%	291,471	0.00%	3		0.10758	0.3348	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.73%	89						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	4						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.38%	19,243	0.00%	3		0.17609	0.5893	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.60%	291,471	0.00%	497		0.00836	4.3053	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.73%	89						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	4	0.00%	8		0.00000		YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	4.12%	2,283	6.73%	104		0.01992	-1.3118	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	2.29%	3,105						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	4						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	3.92%	255	16.58%	193		0.01852	-6.8353	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	2.19%	137						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	45						
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	30						
	Average Completion Notice Interval - Mechanized										
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.32	16,430			18.143			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.95	263,602			6.182			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	4.18	78			25.314			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.43	1			0.000			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	136.58	867			296.963			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	R&B	2.40	16,663	0.04	287	18.458	1.09890	2.1436	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	R&B	0.95	264,763	0.67	14,128	6.282	0.05425	5.2933	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	R&B	1.05	122,605	0.64	3,049	6.769	0.12411	3.2403	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	R&B	0.87	142,158	0.67	11,079	5.829	0.05749	3.4961	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	R&B	3.41	96	0.02	2	22.847	16.32256	0.2079	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	R&B	0.60	58			0.292			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	R&B	0.50	15			0.352			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	R&B	0.64	43			0.263			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	R&B&D - Disp	18.74	17,791			207.199			
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	18.74	17,791			207.199			
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	R&B&D - Disp	62.38	185			178.788			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	62.38	185			178.788			

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	4.83	1,744	9.74	97	38.699	4.03707	-1.2161	YES
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.86	2,359			4.075			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	0.03	3			0.029			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	ISDN - BRI	45.56	227	47.82	28	100.550	20.13996	-0.1120	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI	1.76	614			8.797			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	4.83	1,744			16.375			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.86	2,359			4.075			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	0.03	3			0.029			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.40	16,663	27.31	97	37.719	3.84096	-6.4860	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.40	16,663			18.458			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.32	16,430	0.06	50	18.143	2.56967	0.8820	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.87	141,420			5.642			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	4.18	78			25.314			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or								
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.40	16,663			18.458			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.40	16,663			18.458			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.32	16,430			18.143			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.87	141,420			5.642			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	4.18	78			25.314			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or								
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.40	16,663	4.57	64	18.458	2.31171	-0.9396	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.40	16,663			18.458			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.41	96			22.847			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.32	16,430			18.143			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.87	141,420			5.642			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	4.18	78			25.314			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or								
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Design	260.20	1,128			781.244			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Design	20.75	175			63.214			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Design	126.00	89			241.631			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Design	58.49	15			72.055			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	R&B	2.40	16,663			18.458			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	R&B	0.95	264,763			6.282			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B	3.41	96			22.847			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B	0.60	58			0.292			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.32	16,430			18.143			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.95	263,602			6.182			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	4.18	78			25.314			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.43	1			0.000			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.32	16,430			18.143			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.95	263,602	0.63	213	6.182	0.42377	0.7649	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	4.18	78			25.314			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.43	1			0.000			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	12.55	2,068	17.23	115	61.329	5.87585	-0.7959	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	1.18	3,065			7.225			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	0.03	3			0.029			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	164.60	237	57.80	155	695.946	71.89171	1.4855	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	8.72	111			37.118			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	220.51	39			316.421			

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	13.03	43			37.848			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	Diagnostic			23.82	68				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			8.64	263				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	Diagnostic			6.17	174				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	Diagnostic			13.45	89				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	Diagnostic			17.92	1				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	Diagnostic			49.73	36				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	Diagnostic			23.63	4				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			34.32	5				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	Diagnostic			4.83	3				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.67	50				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			36.76	8				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			8.64	2				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			21.20	14				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			31.33	2				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			3.60	170				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			30.77	8				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			46.44	29				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.94	113				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.93	4,599				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			5.01	65				Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			10.25	11				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.45	29				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			3.74	11				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.64	172				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			5.60	71				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.97	76				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.57	46				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.36	945				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.40	1				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.48	9				Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.21	12				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			4.00	9				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.82	24				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.29	41				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			4.43	7				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.91	18				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.52	20				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.65	23				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			11.97	11				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			6.36	3				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			11.41	3				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.20	1				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.71	6				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.61	158				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			9.08	5				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.63	11				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.83	108				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.04	3,869				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			5.38	45				Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			12.33	4				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.56	22				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			3.74	11				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.64	172				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			5.67	46				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.12	67				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.45	43				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.36	900				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.40	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			5.10	6				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.32	11				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			4.00	9				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.69	21				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.22	40				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			4.87	5				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.12	15				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.52	20				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.65	23				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			12.15	9				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			6.89	2				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			12.14	1				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.20	1				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.71	6				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.61	158				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			9.01	2				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.71	10				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/TN (%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			9.44%	233				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			8.45%	5,952				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/TN (%)	Diagnostic			2.94%	34				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			2.30%	87				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/TN (%)	Diagnostic			22.22%	27				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			0.00%	39				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			10.29%	68				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic			4.17%	24				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			42.50%	40				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			4.47%	380				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic			7.55%	106				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			4.48%	134				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% of requests			100.00%	78				YES
B.2.33.2	P-8	xDSL Other/TN (%)	>= 95% of requests								

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			99.55%	220				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			99.01%	101				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	37				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	18				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN (%)	>= 95%			99.00%	200				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	250				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN (%)	>= 95%			97.30%	74				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			97.67%	86				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN (%)	R&B (POTS)	9.39%	47,671						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	1.41%	22,061						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN (%)	DS1/DS3	1.00%	499	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/DS3	0.38%	266	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN (%)	R&B	9.42%	48,056	10.45%	1,790		0.00703	-1.4632	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	1.44%	22,355	2.46%	448		0.00569	-1.7746	NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN (%)	R&B&D - Disp	9.33%	49,524	3.33%	30		0.05311	1.1285	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	9.33%	49,524	0.00%	14		0.07773	1.1999	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	41.79%	780	0.00%	11		0.14976	2.7908	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.92%	1,563	0.00%	1		0.13725	0.1398	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	23.96%	288	11.54%	26		0.08740	1.4210	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	5.43%	184	0.00%	7		0.08730	0.6225	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN (%)	ADSL to Retail	41.79%	780	20.00%	5		0.22128	0.9849	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.92%	1,563	0.00%	14		0.03683	0.5211	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	9.42%	48,056	11.80%	339		0.01592	-1.4958	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	9.42%	48,056	1.45%	69		0.03519	2.2647	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	9.38%	47,570	11.11%	9		0.09717	-0.1786	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	1.26%	20,233	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN (%)	Design	6.34%	1,468	0.66%	151		0.02082	2.7250	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN (%)	Design	1.52%	1,052	0.00%	68		0.01531	0.9932	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN (%)	R&B	9.42%	48,056	0.00%	0				YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN (%)	R&B	1.44%	22,355	0.00%	0				YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	9.39%	47,671						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	1.41%	22,061						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	2.13%	2,241,921						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.98%	2,241,921						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/DS3	2.18%	22,895	0.00%	152		0.01201	1.8141	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/DS3	1.16%	22,895	0.00%	152		0.00877	1.3245	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	2.04%	2,359,125	1.63%	109,690		0.00044	9.1905	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.95%	2,359,125	0.41%	109,690		0.00030	17.9321	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	1.81%	2,730,463	6.15%	488		0.00610	-7.1080	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	1.81%	2,730,463	2.87%	488		0.00610	-1.7305	NO
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	1.30%	60,066	0.50%	2,191		0.00248	3.2137	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.60%	60,066	0.05%	2,191		0.00351	7.2865	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	1.38%	20,855	1.28%	2,039		0.00273	0.3881	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.88%	20,855	0.34%	2,039		0.00218	2.4730	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	1.30%	60,066	0.76%	655		0.00448	1.1955	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.60%	60,066	2.14%	655		0.00634	0.7333	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	2.04%	2,359,125	0.83%	40,611		0.00071	16.8315	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	2.04%	2,359,125	0.17%	40,611		0.00071	26.1391	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	2.12%	2,241,921	1.68%	535		0.00630	0.6980	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.90%	2,241,921	0.00%	535		0.00411	2.1971	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN (%)	Design	0.40%	371,338	3.09%	4,883		0.00091	-29.7793	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN (%)	Design	0.28%	371,338	1.39%	4,883		0.00077	-14.4686	NO

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN (%)	R&B	2.04%	2,359,125	0.00%	889		0.00479	4.2547	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.95%	2,359,125	0.00%	889		0.00327	2.9019	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	2.13%	2,241,921						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.98%	2,241,921						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN (hours)	R&B (POTS)	30.68	47,671			30.518			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN (hours)	R&B (POTS)	14.57	22,061			22.032			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN (hours)	DS1/DS3	4.47	499	0.00	0	4.272			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN (hours)	DS1/DS3	1.96	266	0.00	0	4.593			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN (hours)	R&B	30.55	48,056	18.32	1,790	30.492	0.73401	16.6520	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN (hours)	R&B	14.41	22,355	5.91	448	21.948	1.04728	8.1168	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN (hours)	R&B&D - Disp	29.88	49,524	5.87	30	30.365	5.54561	4.3307	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN (hours)	R&B&D - Disp	29.88	49,524	4.03	14	30.365	8.11663	3.1853	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	ADSL to Retail	32.60	780	10.43	11	38.845	11.79460	1.8799	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	ADSL to Retail	1.63	1,563	3.53	1	9.060	9.06305	-0.2101	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN (hours)	ISDN - BRI	17.83	288	8.84	26	25.274	5.17553	1.7368	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN (hours)	ISDN - BRI	4.65	184	3.06	7	10.843	4.17555	0.3803	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN (hours)	ADSL to Retail	32.60	780	44.80	5	38.845	17.42774	-0.6999	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN (hours)	ADSL to Retail	1.63	1,563	5.43	14	9.060	2.43225	-1.5620	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN (hours)	R&B - Disp	30.55	48,056	10.83	339	30.492	1.66193	11.8641	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN (hours)	R&B - Disp	30.55	48,056	3.93	69	30.492	3.67343	7.2456	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN (hours)	R&B (POTS) excl SB FT	30.69	47,570	5.44	9	30.528	10.17684	2.4807	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	R&B (POTS) excl SB FT	15.41	20,233	0.00	0	22.562			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN (hours)	Design	8.21	1,468	4.85	151	13.632	1.16501	2.8833	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN (hours)	Design	2.83	1,052	2.02	68	5.782	0.72342	1.1262	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN (hours)	R&B	30.55	48,056	0.00	0	30.492			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN (hours)	R&B	14.41	22,355	0.00	0	21.948			YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN (hours)	R&B (POTS)	30.68	47,671			30.518			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN (hours)	R&B (POTS)	14.57	22,061			22.032			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN (%)	R&B (POTS)	17.89%	47,671						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	13.83%	22,061						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN (%)	DS1/DS3	21.64%	499	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/DS3	20.30%	266	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN (%)	R&B	17.84%	48,056	12.68%	1,790		0.00922	5.5949	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	13.82%	22,355	10.04%	448		0.01647	2.2939	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN (%)	R&B&D - Disp	17.99%	49,524	36.67%	30		0.07015	-2.6618	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	17.99%	49,524	28.57%	14		0.10268	-1.0302	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	28.85%	780	9.09%	11		0.13756	1.4361	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	25.53%	1,563	0.00%	1		0.43616	0.5853	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	23.96%	288	19.23%	26		0.08740	0.5409	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	16.85%	184	14.29%	7		0.14413	0.1778	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN (%)	ADSL to Retail	28.85%	780	60.00%	5		0.20326	-1.5327	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	25.53%	1,563	35.71%	14		0.11705	-0.8703	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	17.84%	48,056	7.37%	339		0.02087	5.0144	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	17.84%	48,056	1.45%	69		0.04612	3.5534	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	17.87%	47,570	0.00%	9		0.12772	1.3994	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	13.98%	20,233	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN (%)	Design	23.09%	1,468	21.19%	151		0.03602	0.5277	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN (%)	Design	15.78%	1,052	16.18%	68		0.04561	-0.0870	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN (%)	R&B	17.84%	48,056	0.00%	0				YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN (%)	R&B	13.82%	22,355	0.00%	0				YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	17.89%	47,671						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	13.83%	22,061						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN (%)	R&B (POTS)	41.05%	31,295						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	30.31%	8,222						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN (%)	DS1/DS3	1.00%	499	0.00%	0				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/DS3	0.38%	266	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN (%)	R&B	40.85%	31,547	23.57%	1,205		0.01443	11.9775	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	29.80%	8,367	7.87%	254		0.02913	7.5255	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN (%)	R&B&D - Disp	39.32%	33,015	3.33%	30		0.08922	4.0330	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	39.32%	33,015	0.00%	14		0.13057	3.0110	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	41.79%	780	0.00%	11		0.14976	2.7908	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.92%	1,563	0.00%	1		0.13725	0.1398	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	24.04%	287	11.54%	26		0.08752	1.4286	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	5.43%	184	0.00%	7		0.08730	0.6225	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN (%)	ADSL to Retail	41.79%	780	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.92%	1,563	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	40.85%	31,547	11.80%	339		0.02684	10.8234	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	40.85%	31,547	1.45%	69		0.05924	6.6509	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	41.05%	31,288	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	30.28%	8,219	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN (%)	Design	6.34%	1,468	0.66%	151		0.02082	2.7250	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN (%)	Design	1.52%	1,052	0.00%	68		0.01531	0.9932	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN (%)	R&B	40.85%	31,547	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN (%)	R&B	29.80%	8,367	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	41.05%	31,295						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	30.31%	8,222						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	TN (%)	BST - State	97.04%	$199,247,670	99.54%	$2,882,260		0.00010	-248.7782	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.63	1,731				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN (%)	Diagnostic			30.77%	26				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN (%)	>= 85% w in 4 days			75.00%	8				NO
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN (%)	>= 95% w in 10 days			100.00%	33				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN (%)	>= 95%			100.00%	25				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/TN (%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	26.51	41	14.15	13	22.597	7.19244	1.7182	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	45	0.00%	13		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/TN (hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/TN (%)	Parity w Retail	2.44%	41	0.00%	14		0.04775	0.5108	YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	2,568	0.00%	962		0.00000		YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/TN (hours)	Parity w Retail	88.41	38	222.14	14	528.827	165.33283	-0.8089	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/TN (days)	Diagnostic			13.51	11				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	Diagnostic			0.00%	13				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	16				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	11				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	96				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	75				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	18	0.00%	6		0.00000		YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	187,383	0.00%	52,971		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.01%	187,383	0.01%	52,971		0.00005	-0.3568	YES
	Maintenance Average Duration										

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN (hours)	Parity w Retail	1.02	18	1.59	6	1.459	0.68788	-0.8211	YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	18	0.00%	6		0.00000		YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	18	0.00%	6		0.00000		YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1	TN (%)	BST - State	97.04%	$199,247,670	90.65%	$1,983,979		0.00012	528.8502	NO
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region (calendar days)	BST - Region	4.68	1	4.16	11,547				YES
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/TN (%)	>0.5% dif 2 consec. hrs			0					YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.93%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			99.95%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.96%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.99%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			99.94%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			99.99%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.98%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.58	325,087				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.58	325,087				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	1.14	244,313				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	1.14	244,313				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 sec	2.78	776,652	1.21	75,663				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 sec	2.49	334,800	1.21	75,663				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	5.27	199,703				NO
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	5.27	199,703				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	1.13	860,615				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	1.13	860,615				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	4.24	19,879				NO
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	4.24	19,879				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	0.35	40,722				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	0.35	40,722				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.28	645,302				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.28	645,302				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	2.17	109,655				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	2.17	109,655				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.78	776,652	1.69	27,742				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.49	334,800	1.69	27,742				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	1.06	20,838				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	1.06	20,838				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	2.22	654,959				YES
D.1.4.7.2	OSS-1	TAG/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	2.22	654,959				YES
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
		% Interface Availability - CLEC									
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.93%					YES
		% Interface Availability - BST & CLEC									
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.90%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.82%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.99%					YES
		Average Response Interval <= 4 Seconds									
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.37%	1,645,159	95.85%	142,401		0.00058	-8.2905	YES
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.00%	48,231	2.76%	1,953		0.00323	-2.3644	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.64%	28,022	7.41%	5,453		0.00311	-8.8816	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.34%	1,645,081	99.63%	145,907		0.00022	-13.2052	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.47%	1,201,989	97.21%	83,905		0.00056	4.6207	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	98.69%	118,386	98.52%	7,952		0.00132	1.3193	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	34.87%	5,962	26.82%	179		0.03615	2.2282	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.58%	198,432	99.90%	16,833		0.00052	-6.2026	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	82.12%	57,096	83.79%	4,941		0.00568	-2.9403	YES
		Average Response Interval <= 10 Seconds									
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	98.98%	1,645,159	99.38%	142,401		0.00028	-14.2506	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	75.40%	48,231	84.74%	1,953		0.00994	-9.3937	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	67.49%	28,022	40.45%	5,453		0.00693	38.9947	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.65%	1,645,081	99.85%	145,907		0.00016	-12.7728	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.80%	1,201,989	99.56%	83,905		0.00016	14.9894	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	98.87%	118,386	98.79%	7,952		0.00123	0.6007	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.40%	5,962	98.88%	179		0.00588	0.8738	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.82%	198,432	99.99%	16,833		0.00034	-5.0907	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.56%	57,096	99.45%	4,941		0.00099	1.0293	YES
		Average Response Interval > 10 Seconds									
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	1.02%	1,645,159	0.62%	142,401		0.00028	14.2506	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	24.60%	48,231	15.26%	1,953		0.00994	9.3937	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	32.51%	28,022	59.55%	5,453		0.00693	-38.9947	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.35%	1,645,081	0.15%	145,907		0.00016	12.7728	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.20%	1,201,989	0.44%	83,905		0.00016	-14.9894	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	1.13%	118,386	1.21%	7,952		0.00123	-0.6007	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	70.51%	6,026	68.99%	690		0.01833	0.8325	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.60%	5,962	1.12%	179		0.00588	-0.8738	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	82.99%	57,608	75.56%	5,584		0.00527	14.1074	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.18%	198,432	0.01%	16,833		0.00034	5.0907	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.44%	57,096	0.55%	4,941		0.00099	-1.0293	YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 30 days			9	13				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 30 days			4	2				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days			3	4				YES
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 30 days			10	2				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed								
E.1.3.2	C-3	Physical/TN (%)	< 5% missed			0.00%	6				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			89.83%	368,804				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			89.83%	368,804				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			90.20%	154,447				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			77.80%	4,459				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			89.81%	209,898				YES
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			83.37%	397,389				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			83.37%	397,389				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			85.39%	163,154				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			57.73%	6,009				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			82.60%	228,226				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.81%	9,298				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.81%	9,298				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/TN (%)	>= 95% w in 3 bus days			40.00%	5				NO
	Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/TN (%)	>= 95% w in 1 min			99.89%	910				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL/TN (%)	>= 95% w in 5 bus days			100.00%	2				YES
F.3.1.2	O-10	Local Interoffice Transport/TN (%)	>= 95% w in 5 bus days			100.00%	1				YES
	Average Speed of Answer										
F.4.1	O-12	Region (seconds)	Parity w Retail	315.73	5,596,672	22.08	40,855				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region (seconds)	Parity w Retail	66.71	2,022,954	26.57	96,672				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	TN (seconds)	PBD			4.42					PBD
	% Answered in 10 seconds										
F.6.2	OS-2	TN (%)	PBD			83.30%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	TN (seconds)	PBD			4.69					PBD
	% Answered in 10 seconds										
F.7.2	DA-2	TN (%)	PBD			85.60%					PBD

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - E911										
	Mean Interval										
F.8.1	E-3	TN (hours)	PBD			1.58	2,004				PBD
	% Accuracy										
F.8.2	E-2	TN (%)	PBD			93.96%	236,071				PBD
	% Timeliness										
F.8.3	E-1	TN (%)	PBD			100.00%	2,004				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region (%)	Parity w Retail	99.92%	2,354	100.00%	25,526		0.00063	-1.3538	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region (%)	Parity w Retail	99.83%	55,590	99.64%	638,999,122		0.00017	11.0808	NO
	Usage Data Delivery Completeness										
F.9.3	B-4	Region (%)	Parity w Retail	99.92%	55,590	99.95%	638,999,122		0.00012	-2.6148	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region (days)	Parity w Retail	3.41	55,590	2.29	638,999,122				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/TN (%)	Parity w Retail	82.30%	$7,344,148	87.85%	$185,908		0.00213	-26.0874	YES
F.9.5.2	B-7	UNE/TN (%)	>= 90%			99.16%	$214,108				YES
F.9.5.3	B-7	Interconnection/TN (%)	>= 90%			92.88%	$6,330				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/TN (%)	Parity w Retail	87.60%	$10,149,649	97.75%	$280,926		0.00179	-56.6534	YES
F.9.6.2	B-8	UNE/TN (%)	>= 90%			97.68%	$309,270				YES
F.9.6.3	B-8	Interconnection/TN (%)	>= 90%			98.58%	$75,441				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN (%)	>= 95% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN (average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	TN (%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3	TN (%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN (average)	>= 22 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN (%)	>= 97% w in 15 min			100.00%	11				YES
	% Software Errors Corrected within 10 Business Days										
F.10.7	CM-6	Region (%)	>= 95% w in 10 days			100.00%	1				YES
	% Software Errors Corrected within 30 Business Days										
F.10.8	CM-6	Region (%)	>= 95% w in 30 days			100.00%	3				YES
	% Software Errors Corrected within 45 Business Days										
F.10.9	CM-6	Region (%)	>= 95% w in 45 days								
	% Change Requests Accepted or Rejected within 10 Business Days										
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	5				YES

BellSouth Monthly State Summary
Tennessee, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	% Change Requests Rejected Within The Reporting Period										
F.10.11	CM-8	Region (%)	Diagnostic			40.00%	5				Diagnostic
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented										
F.10.12	CM-9	Region (number)	= 0 Defects								
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented										
F.10.13	CM-9	Region (number)	= 0 Defects								
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented										
F.10.14	CM-9	Region (number)	= 0 Defects								
	% Test Deck Weight Failure in Production Release										
F.10.15	CM-10	Region (%)	<= 5%								
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.16	CM-11	Region (%)	>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.17	CM-11	Region (%)	>= 95% w in 60 days								
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES
	% Quotes Provided within 10 Business Days										
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days								
	% Quotes Provided within 30 Business Days										
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES
	% Quotes Provided within 60 Business Days										
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days								
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			100.00%	170,425				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	488,345				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	170,425				YES
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	488,345				YES
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/TN (hours)	PBD	0.56	21	0.56	21				PBD
F.13.1.2	D-1	Directory Listings/TN (hours)	PBD	0.07	26	0.07	26				PBD
F.13.1.3	D-1	Directory Assistance/TN (hours)	PBD	3.27	20	3.29	20				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/TN (%)	>= 95%			99.93%	1,360				YES
F.13.2.2	D-2	Directory Listings/TN (%)	>= 95%			99.76%	838				YES
F.13.2.3	D-2	Directory Assistance/TN (%)	>= 95%			99.38%	646				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region (%)	100%			100.00%	63				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region (minutes)	Parity w Retail	127	1	120	1				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/FL (%)	Diagnostic			11.11%	27,562				Diagnostic
A.1.1.2	O-7	Business/FL (%)	Diagnostic			25.63%	1,120				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/FL (%)	Diagnostic			27.85%	4,240				Diagnostic
A.1.2.2	O-7	Business/FL (%)	Diagnostic			46.12%	670				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/FL (%)	Diagnostic			47.86%	234				Diagnostic
A.1.3.2	O-7	Business/FL (%)	Diagnostic			54.76%	557				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)	Diagnostic			41.53%	118				Diagnostic
A.1.3.4	O-7	PBX/FL (%)	Diagnostic			26.67%	15				Diagnostic
A.1.3.5	O-7	Centrex/FL (%)	Diagnostic			61.54%	13				Diagnostic
A.1.3.6	O-7	ISDN/FL (%)	Diagnostic			41.03%	39				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/FL (%)	>= 97% w in 1 hr			98.66%	3,068				YES
A.1.4.2	O-8	Business/FL (%)	>= 97% w in 1 hr			98.61%	287				YES
A.1.4.3	O-8	Design (Specials)/FL (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/FL (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/FL (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/FL (%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/FL (%)	>= 85% w in 10 hrs			97.56%	1,187				YES
A.1.7.2	O-8	Business/FL (%)	>= 85% w in 10 hrs			97.74%	310				YES
A.1.7.3	O-8	Design (Specials)/FL (%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/FL (%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/FL (%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/FL (%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/FL (%)	>= 85% w in 24 hrs			95.58%	113				YES
A.1.8.2	O-8	Business/FL (%)	>= 85% w in 24 hrs			99.04%	312				YES
A.1.8.3	O-8	Design (Specials)/FL (%)	>= 85% w in 24 hrs			96.15%	52				YES
A.1.8.4	O-8	PBX/FL (%)	>= 85% w in 24 hrs			50.00%	4				NO
A.1.8.5	O-8	Centrex/FL (%)	>= 85% w in 24 hrs			100.00%	8				YES
A.1.8.6	O-8	ISDN/FL (%)	>= 85% w in 24 hrs			88.24%	17				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/FL (%)	>= 95% w in 3 hrs			98.65%	24,510				YES
A.1.9.2	O-9	Business/FL (%)	>= 95% w in 3 hrs			99.28%	831				YES
A.1.9.3	O-9	Design (Specials)/FL (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/FL (%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/FL (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/FL (%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/FL (%)	>= 85% w in 10 hrs			91.78%	3,384				YES
A.1.12.2	O-9	Business/FL (%)	>= 85% w in 10 hrs			91.61%	441				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.3	O-9	Design (Specials)/FL (%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/FL (%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/FL (%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/FL (%)	>= 85% w in 10 hrs								
	FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/FL (%)	>= 85% w in 36 hrs			91.82%	110				YES
A.1.13.2	O-9	Business/FL (%)	>= 85% w in 36 hrs			96.30%	243				YES
A.1.13.3	O-9	Design (Specials)/FL (%)	>= 85% w in 36 hrs			94.44%	72				YES
A.1.13.4	O-9	PBX/FL (%)	>= 85% w in 36 hrs			100.00%	9				YES
A.1.13.5	O-9	Centrex/FL (%)	>= 85% w in 36 hrs			100.00%	4				YES
A.1.13.6	O-9	ISDN/FL (%)	>= 85% w in 36 hrs			100.00%	23				YES
	FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	94				YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.87%	27,468				YES
A.1.14.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	20				YES
A.1.14.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.82%	1,100				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/FL (%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/FL (%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/FL (%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/FL (%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/FL (%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/FL (%)	>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	26				YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.86%	4,214				YES
A.1.15.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	5				YES
A.1.15.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.55%	665				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/FL (%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/FL (%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/FL (%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/FL (%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/FL (%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/FL (%)	>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/FL (%)	>= 95%			92.74%	234				NO
A.1.16.2	O-11	Business/FL (%)	>= 95%			96.59%	557				YES
A.1.16.3	O-11	Design (Specials)/FL (%)	>= 95%			96.61%	118				YES
A.1.16.4	O-11	PBX/FL (%)	>= 95%			86.67%	15				NO
A.1.16.5	O-11	Centrex/FL (%)	>= 95%			92.31%	13				NO
A.1.16.6	O-11	ISDN/FL (%)	>= 95%			97.44%	39				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	94				YES
A.1.17.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.93%	27,433				YES
A.1.17.2.1	O-11	Business/EDI/FL (%)	>= 95%			95.00%	20				YES
A.1.17.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.91%	1,098				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/FL (%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/FL (%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/FL (%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/FL (%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/FL (%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/FL (%)	>= 95%								

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/FL (%)	>= 95%			80.77%	26				NO
A.1.18.1.2	O-11	Residence/TAG/FL (%)	>= 95%			93.11%	4,208				NO
A.1.18.2.1	O-11	Business/EDI/FL (%)	>= 95%			80.00%	5				NO
A.1.18.2.2	O-11	Business/TAG/FL (%)	>= 95%			87.46%	662				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/FL (%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/FL (%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/FL (%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/FL (%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/FL (%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/FL (%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/FL (%)	>= 95%			94.93%	217				NO
A.1.19.2	O-11	Business/FL (%)	>= 95%			95.54%	538				YES
A.1.19.3	O-11	Design (Specials)/FL (%)	>= 95%			92.11%	114				NO
A.1.19.4	O-11	PBX/FL (%)	>= 95%			100.00%	13				YES
A.1.19.5	O-11	Centrex/FL (%)	>= 95%			100.00%	12				YES
A.1.19.6	O-11	ISDN/FL (%)	>= 95%			94.74%	38				NO
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res	4.67	32,941	4.15	967	4.221	0.13771	3.7948	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	1.00	572,801	0.73	20,665	1.529	0.01083	24.4990	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.25	83	4.00	6	1.529	0.64635	0.3914	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus	5.88	12,716	5.56	235	9.597	0.63181	0.5130	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.28	73,886	0.92	1,054	2.866	0.08890	4.1429	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus	13.70	247	6.60	5	24.539	11.08474	0.6408	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	0.83	10			1.147			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	23.69	2,109	2.50	22	26.451	5.66863	3.7388	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	8.04	497	2.61	37	12.749	2.17258	2.4976	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	27.69	196			22.910			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	4.67	6			0.516			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX	8.10	52	0.33	1	10.614	10.71531	0.7251	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	3.30	209	1.17	2	3.953	2.80887	0.7577	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX	15.93	15			12.355			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	6.68	62	1.56	3	19.213	11.35792	0.4514	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	6.03	711			8.668			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	3.72	1,789	5.00	4	4.613	2.30924	-0.5548	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	10.54	30			11.327			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	3.57	53	1.42	4	6.851	3.55217	0.6051	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	11.51	711	12.00	2	17.257	12.21951	-0.0402	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.61	1,392	2.10	7	4.964	1.88077	0.2738	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	26.43	105	8.67	3	28.112	16.46051	1.0791	YES
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	10.58	77	3.00	2	20.335	14.56451	0.5207	YES
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/FL (days)	Res	9.87	248	5.00	2	12.269	8.71042	0.5587	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/FL (days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/FL (days)	Res	6.38	117	6.00	1	8.883	8.92108	0.0431	YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL (days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/FL (days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/FL (days)	Res	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/FL (days)	Bus	5.94	77	0.00	0	6.055			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/FL (days)	Bus	7.88	34	0.00	0	10.693			YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/FL (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/FL (days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/FL (days)	Design	22.00	5	0.00	0	27.613			YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL (days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/FL (days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/FL (days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/FL (days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/FL (days)	PBX	1.00	1	0.00	0	0.000			YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/FL (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/FL (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/FL (days)	PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL (days)	Centrex	17.83	6	0.00	0	12.828			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/FL (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/FL (days)	Centrex	5.00	1	0.00	0	0.000			YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL (days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/FL (days)	ISDN	6.00	1	0.00	0	0.000			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/FL (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/FL (days)	ISDN	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/FL (%)	Res	0.47%	645,168	0.27%	22,206		0.00047	4.3446	YES
A.2.4.2	P-2	Business/FL (%)	Bus	1.47%	88,493	1.39%	1,155		0.00357	0.2474	YES
A.2.4.3	P-2	Design (Specials)/FL (%)	Design	13.95%	2,931	0.00%	1		0.34657	0.4026	YES
A.2.4.4	P-2	PBX/FL (%)	PBX	4.49%	356	0.00%	4		0.10417	0.4314	YES
A.2.4.5	P-2	Centrex/FL (%)	Centrex	3.48%	2,674	0.00%	1		0.18325	0.1898	YES
A.2.4.6	P-2	ISDN/FL (%)	ISDN	6.44%	2,362						
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/FL (%)	Diagnostic			0.57%	1,045				Diagnostic
A.2.5.2	P-2	Business/FL (%)	Diagnostic			1.32%	379				Diagnostic
A.2.5.3	P-2	Design (Specials)/FL (%)	Diagnostic			3.66%	82				Diagnostic
A.2.5.4	P-2	PBX/FL (%)	Diagnostic			0.00%	5				Diagnostic
A.2.5.5	P-2	Centrex/FL (%)	Diagnostic			0.00%	7				Diagnostic
A.2.5.6	P-2	ISDN/FL (%)	Diagnostic			5.26%	19				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/FL (hours)	>= 48 hrs			124.51	37				YES
A.2.7.2	P-2	Business/FL (hours)	>= 48 hrs			199.57	13				YES
A.2.7.3	P-2	Design (Specials)/FL (hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/FL (hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/FL (hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/FL (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/FL (hours)	Diagnostic			124.30	4				Diagnostic
A.2.8.2	P-2	Business/FL (hours)	Diagnostic			186.70	2				Diagnostic
A.2.8.3	P-2	Design (Specials)/FL (hours)	Diagnostic			215.76	2				Diagnostic
A.2.8.4	P-2	PBX/FL (hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/FL (hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/FL (hours)	Diagnostic			346.60	1				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/FL (%)	95% >= 48 hrs			97.30%	37				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.9.2	P-2	Business/FL (%)	95% >= 48 hrs			100.00%	13				YES
A.2.9.3	P-2	Design (Specials)/FL (%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/FL (%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/FL (%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/FL (%)	95% >= 48 hrs								
	% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.1	P-2	Residence/FL (%)	Diagnostic			100.00%	4				Diagnostic
A.2.10.2	P-2	Business/FL (%)	Diagnostic			100.00%	2				Diagnostic
A.2.10.3	P-2	Design (Specials)/FL (%)	Diagnostic			100.00%	2				Diagnostic
A.2.10.4	P-2	PBX/FL (%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/FL (%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/FL (%)	Diagnostic			100.00%	1				Diagnostic
	% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	Res	5.81%	39,807	4.14%	1,088		0.00719	2.3233	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.15%	606,133	0.23%	22,118		0.00026	-3.0466	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	Res	2.11%	95	14.29%	7		0.05622	-2.1664	NO
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res								
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	Bus	3.98%	13,568	4.14%	290		0.01160	-0.1362	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.04%	74,704	0.24%	1,255		0.00058	-3.4077	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	Bus	5.44%	294	0.00%	9		0.07676	0.7089	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	12						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	3.07%	2,184	3.33%	30		0.03170	-0.0838	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.74%	542	0.00%	53		0.01232	0.5991	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.94%	213						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	6						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	PBX	10.53%	57	0.00%	1		0.30957	0.3400	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	0.46%	217	0.00%	4		0.03417	0.1348	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	PBX	5.26%	19						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	3.13%	64	0.00%	5		0.08079	0.3868	YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	4.89%	756						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.17%	1,797	0.00%	5		0.01828	0.0913	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	15.63%	32						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	55	0.00%	4		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.52%	789	0.00%	3		0.07079	0.2148	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.29%	1,399	0.00%	12		0.01548	0.1847	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.83%	120	0.00%	3		0.05314	0.1568	YES
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	1.23%	81	0.00%	2		0.07904	0.1562	YES
	% Provisioning Troubles within 30 Days										
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	Res	9.11%	51,347	8.77%	1,687		0.00712	0.4768	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	3.80%	678,553	4.17%	34,569		0.00105	-3.5634	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	Res	18.85%	122	25.00%	4		0.19875	-0.3093	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	Bus	10.11%	18,247	8.15%	552		0.01302	1.5003	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	9.30%	80,759	6.58%	1,777		0.00696	3.8937	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	Bus	21.40%	257	33.33%	9		0.13908	-0.8579	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	4.35%	23	0.00%	1		0.20832	0.2087	YES
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	6.08%	2,320	3.13%	32		0.04253	0.6943	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	3.13%	863	4.76%	21		0.03845	-0.4248	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	138						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	7						
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	PBX	4.05%	74	0.00%	2		0.14133	0.2869	YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	5.20%	173	0.00%	8		0.08031	0.6478	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	17	0.00%	1		0.00000		YES
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	1.59%	63	0.00%	2		0.08977	0.1768	YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	10.71%	794						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	7.15%	1,468	14.29%	7		0.09763	-0.7306	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	9.52%	63						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	10.76%	158	50.00%	2		0.22049	-1.7797	NO

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.59%	1,766	0.00%	3		0.07218	0.2197	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.86%	1,161	0.00%	7		0.03503	0.2459	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.63%	160	0.00%	1		0.07906	0.0791	YES
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.00%	88	0.00%	1		0.00000		YES
	Average Completion Notice Interval - Mechanized										
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Res	5.25	39,460	0.04	1,025	22.311	0.70586	7.3854	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Res	0.92	604,380	0.73	21,212	5.099	0.03562	5.5365	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Res	1.74	94	0.02	5	7.527	3.45469	0.4976	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Res								
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Bus	3.92	13,417	0.03	204	24.990	1.76290	2.2073	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Bus	1.27	74,260	0.78	964	8.516	0.27606	1.7505	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Bus	4.27	292	0.02	6	22.548	9.29936	0.4574	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Bus	0.35	4			0.328			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Design	225.52	2,132			530.894			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Design	10.07	540	0.02	1	47.718	47.76252	0.2106	YES
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Design	56.55	208			234.846			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Design	323.39	6			245.791			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	PBX	34.85	54			71.411			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	PBX	4.67	216	0.19	3	19.037	11.06735	0.4045	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	PBX	193.91	19			295.827			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	PBX	34.44	62	81.59	2	114.822	82.49082	-0.5716	YES
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Centrex	11.28	747			39.472			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Centrex	2.13	1,795	0.77	1	19.196	19.20175	0.0710	YES
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Centrex	10.34	30			26.205			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Centrex	2.59	54			13.113			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	ISDN	83.68	759			212.803			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN	6.47	1,388			44.189			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN	201.17	119			315.894			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN	74.67	81			231.153			
	Average Completion Notice Interval - Non-Mechanized										
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.24	59				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.41	893				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Diagnostic			9.13	2				Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.05	87				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			12.42	291				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Diagnostic			13.48	3				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Diagnostic			36.38	28				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			39.01	52				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	Diagnostic			18.70	1				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.72	1				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			6.90	3				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.91	4				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			49.09	4				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			44.47	3				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			46.50	12				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic			60.07	3				Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			14.00	2				Diagnostic
	Total Service Order Cycle Time - Mechanized										
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.99	648				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.64	16,425				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.07	2				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.67	84				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.94	379				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.37	78				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.03	2,319				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.61	24				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.01	300				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.33	1				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized										
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.89	22				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.70	47				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.85	1				Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.56	79				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.59	14				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.36	24				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.22	3				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.20	4				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.78	1				Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.15	2				Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.98	607				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.88	8,263				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.10	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.66	83				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.00	325				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.41	72				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.99	2,034				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.62	22				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.99	271				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			4.06	19				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.65	42				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.60	71				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.56	13				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.57	23				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.01	1				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)	Diagnostic			6.31%	999				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)	Diagnostic			6.33%	20,766				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/FL (%)	Diagnostic			10.12%	247				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)	Diagnostic			8.78%	1,059				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)	Diagnostic			4.55%	22				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic			0.00%	35				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)	Diagnostic			42.86%	7				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)	Diagnostic			12.50%	8				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)	Diagnostic			0.00%	5				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)	Diagnostic			0.00%	9				Diagnostic
	Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)	>= 95%			98.86%	350				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)	>= 95%			98.56%	900				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)	>= 95%			88.89%	9				NO
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)	>= 95%			94.12%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)	>= 95%			95.56%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)	>= 95%			87.50%	16				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			64.00%	25				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			86.11%	36				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			97.44%	39				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			80.00%	5				NO
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	22				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	Res	9.66%	82,478	5.55%	2,089		0.00654	6.2704	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	Res	1.04%	39,117	1.87%	536		0.00442	-1.8620	NO
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	Bus	10.36%	15,578	11.39%	360		0.01625	-0.6328	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	Bus	1.93%	9,528	0.74%	136		0.01188	1.0062	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	PBX	12.25%	351	25.00%	4		0.16487	-0.7733	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	PBX	1.57%	255	0.00%	2		0.08821	0.1778	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	Centrex	19.59%	1,547	0.00%	2		0.28081	0.6975	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	Centrex	4.55%	880	0.00%	1		0.20842	0.2181	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES
	Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	Res	2.00%	4,113,930	2.03%	102,796		0.00045	-0.6113	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	Res	0.95%	4,113,930	0.52%	102,796		0.00031	13.9463	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	Bus	1.36%	1,147,214	1.58%	22,729		0.00078	-2.8951	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	Bus	0.83%	1,147,214	0.60%	22,729		0.00061	3.8034	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	Design	0.42%	425,465	0.97%	2,589		0.00127	-4.3318	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	Design	0.45%	425,465	0.62%	2,589		0.00133	-1.2339	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	PBX	0.20%	172,747	0.09%	4,644		0.00067	1.7463	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	PBX	0.15%	172,747	0.04%	4,644		0.00057	1.8299	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	Centrex	0.66%	234,264	0.16%	1,269		0.00229	2.1980	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.38%	234,264	0.08%	1,269		0.00173	1.7207	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	ISDN	0.10%	277,392	0.06%	3,243		0.00056	0.6894	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.13%	277,392	0.09%	3,243		0.00063	0.5267	YES
	Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	Res	23.18	82,478	17.79	2,089	27.573	0.61088	8.8166	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	Res	8.06	39,117	4.67	536	15.214	0.66163	5.1265	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	Bus	16.06	15,578	13.18	360	24.487	1.30542	2.2066	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	Bus	4.52	9,528	3.07	136	18.070	1.56047	0.9262	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	Design	5.04	1,767	5.64	25	6.038	1.21608	-0.4897	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	Design	2.05	1,932	2.19	16	4.920	1.23509	-0.1076	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	PBX	13.05	351	8.73	4	19.019	9.56332	0.4525	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	PBX	3.22	255	5.17	2	7.907	5.61283	-0.3465	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	Centrex	19.71	1,547	2.50	2	27.320	19.33076	0.8905	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	Centrex	5.01	880	5.00	1	23.150	23.16283	0.0004	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	ISDN	5.72	278	5.68	2	6.003	4.25991	0.0082	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	ISDN	1.77	348	1.70	3	2.436	1.41219	0.0491	YES
	% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	Res	17.39%	82,478	11.73%	2,089		0.00840	6.7403	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	Res	15.38%	39,117	12.13%	536		0.01569	2.0733	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	Bus	14.35%	15,578	8.61%	360		0.01869	3.0722	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	Bus	13.30%	9,528	9.56%	136		0.02932	1.2750	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	Design	20.94%	1,767	16.00%	25		0.08195	0.6027	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	Design	15.63%	1,932	12.50%	16		0.09116	0.3435	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	PBX	15.10%	351	0.00%	4		0.18004	0.8387	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	PBX	9.80%	255	0.00%	2		0.21109	0.4644	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	Centrex	13.06%	1,547	0.00%	2		0.23840	0.5477	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	Centrex	11.02%	880	0.00%	1		0.31335	0.3518	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	ISDN	17.27%	278	0.00%	2		0.26821	0.6437	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	ISDN	9.48%	348	0.00%	3		0.16988	0.5582	YES
	Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	Res	22.35%	54,867	17.04%	1,596		0.01058	5.0160	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	Res	10.92%	10,756	3.96%	227		0.02092	3.3264	YES

BellSouth Monthly State Summary

Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	Bus	14.43%	9,986	15.21%	263		0.02195	-0.3548	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	Bus	3.48%	3,823	1.30%	77		0.02109	1.0337	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	PBX	10.04%	279	33.33%	3		0.17441	-1.3358	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	PBX	1.44%	209	0.00%	2		0.08451	0.1699	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	Centrex	20.83%	984	0.00%	2		0.28746	0.7247	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	Centrex	5.32%	357	0.00%	1		0.22479	0.2368	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	FL (%)	BST - State	98.02%	$498,962,677	98.59%	$7,177,836		0.00005	-109.5233	YES
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.81	1,946				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			16.80%	54,826				Diagnostic
B.1.1.4	O-7	Combo Other/FL (%)	Diagnostic			42.11%	19				Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			23.22%	926				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			5.87%	392				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)	Diagnostic			26.23%	507				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			12.77%	744				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			8.85%	972				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			26.32%	19				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			81.58%	114				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)	Diagnostic			26.19%	294				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)	Diagnostic			30.96%	12,890				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/FL (%)	Diagnostic			7.01%	3,554				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			43.30%	11,475				Diagnostic
B.1.2.4	O-7	Combo Other/FL (%)	Diagnostic			21.49%	121				Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			20.45%	88				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.67%	18				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)	Diagnostic			45.90%	122				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			23.96%	288				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			11.16%	1,684				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			50.79%	189				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			24.50%	943				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)	Diagnostic			24.46%	323				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)	Diagnostic			35.41%	5,527				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/FL (%)	Diagnostic			36.90%	1,309				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic			53.85%	26				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			44.73%	968				Diagnostic
B.1.3.4	O-7	Combo Other/FL (%)	Diagnostic			51.79%	112				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			32.29%	96				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.49%	97				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)	Diagnostic			43.14%	51				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			44.00%	175				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			36.46%	277				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic			33.33%	3				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			64.52%	31				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			43.75%	32				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)	Diagnostic			42.67%	232				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)	Diagnostic			33.83%	866				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)	Diagnostic			30.77%	26				Diagnostic
B.1.3.17	O-13	LNP Standalone/FL (%)	Diagnostic			29.04%	489				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Reject Interval - Mechanized										
B.1.4.1	O-8	Switch Ports/FL (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/FL (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/FL (%)	>= 97% w in 1 hr			94.76%	9,320				NO
B.1.4.4	O-8	Combo Other/FL (%)	>= 97% w in 1 hr			100.00%	8				YES
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 97% w in 1 hr			97.67%	215				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 97% w in 1 hr			95.65%	23				NO
B.1.4.7	O-8	Line Sharing/FL (%)	>= 97% w in 1 hr			75.94%	133				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)	>= 97% w in 1 hr			81.25%	96				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 97% w in 1 hr			61.80%	89				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 97% w in 1 hr			100.00%	5				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 97% w in 1 hr			98.92%	93				YES
B.1.4.14	O-8	Other Design/FL (%)	>= 97% w in 1 hr			78.48%	79				NO
B.1.4.15	O-8	Other Non-Design/FL (%)	>= 97% w in 1 hr			50.20%	4,177				NO
B.1.4.16	O-8	INP Standalone/FL (%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/FL (%)	>= 97% w in 1 hr			98.80%	249				YES
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/FL (%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/FL (%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/FL (%)	>= 85% w in 10 hrs			97.63%	5,016				YES
B.1.7.4	O-8	Combo Other/FL (%)	>= 85% w in 10 hrs			96.30%	27				YES
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 10 hrs			100.00%	19				YES
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 10 hrs			66.67%	3				NO
B.1.7.7	O-8	Line Sharing/FL (%)	>= 85% w in 10 hrs			92.86%	56				YES
B.1.7.8	O-8	2W Analog Loop Design/FL (%)	>= 85% w in 10 hrs			94.20%	69				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 85% w in 10 hrs			79.08%	196				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 10 hrs			94.95%	99				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 10 hrs			86.53%	245				YES
B.1.7.14	O-8	Other Design/FL (%)	>= 85% w in 10 hrs			86.75%	83				YES
B.1.7.15	O-8	Other Non-Design/FL (%)	>= 85% w in 10 hrs			97.24%	1,992				YES
B.1.7.16	O-8	INP Standalone/FL (%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/FL (%)	>= 85% w in 10 hrs			93.75%	496				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/FL (%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/FL (%)	>= 85% w in 24 hrs			100.00%	14				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)	>= 85% w in 24 hrs			96.03%	453				YES
B.1.8.4	O-8	Combo Other/FL (%)	>= 85% w in 24 hrs			100.00%	58				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 24 hrs			96.88%	32				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 24 hrs			100.00%	17				YES
B.1.8.7	O-8	Line Sharing/FL (%)	>= 85% w in 24 hrs			100.00%	22				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)	>= 85% w in 24 hrs			98.72%	78				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	104				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 24 hrs			100.00%	20				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	14				YES
B.1.8.14	O-8	Other Design/FL (%)	>= 85% w in 24 hrs			97.06%	102				YES
B.1.8.15	O-8	Other Non-Design/FL (%)	>= 85% w in 24 hrs			99.32%	295				YES
B.1.8.16	O-8	INP Standalone/FL (%)	>= 85% w in 24 hrs			100.00%	8				YES
B.1.8.17	O-14	LNP Standalone/FL (%)	>= 85% w in 24 hrs			99.31%	144				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/FL (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 3 hrs								

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.9.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 3 hrs			97.81%	45,642				YES
B.1.9.4	O-9	Combo Other/FL (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 3 hrs			98.95%	667				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 3 hrs			95.42%	349				YES
B.1.9.7	O-9	Line Sharing/FL (%)	>= 95% w in 3 hrs			98.47%	393				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 3 hrs			95.63%	641				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 3 hrs			99.32%	882				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 3 hrs			66.67%	6				NO
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/FL (%)	>= 95% w in 3 hrs			97.62%	210				YES
B.1.9.15	O-9	Other Non-Design/FL (%)	>= 95% w in 3 hrs			98.92%	9,819				YES
B.1.9.16	O-9	INP Standalone/FL (%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/FL (%)	>= 95% w in 3 hrs			99.34%	3,309				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12.1	O-9	Switch Ports/FL (%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/FL (%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/FL (%)	>= 85% w in 10 hrs			91.20%	7,559				YES
B.1.12.4	O-9	Combo Other/FL (%)	>= 85% w in 10 hrs			82.72%	81				NO
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 10 hrs			89.06%	64				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 10 hrs			83.33%	18				NO
B.1.12.7	O-9	Line Sharing/FL (%)	>= 85% w in 10 hrs			94.44%	72				YES
B.1.12.8	O-9	2W Analog Loop Design/FL (%)	>= 85% w in 10 hrs			94.87%	234				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 85% w in 10 hrs			94.52%	1,552				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 10 hrs			72.22%	108				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 10 hrs			81.88%	778				NO
B.1.12.14	O-9	Other Design/FL (%)	>= 85% w in 10 hrs			90.46%	262				YES
B.1.12.15	O-9	Other Non-Design/FL (%)	>= 85% w in 10 hrs			96.79%	3,611				YES
B.1.12.16	O-9	INP Standalone/FL (%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/FL (%)	>= 85% w in 10 hrs			95.73%	843				YES
	FOC Timeliness - Non-Mechanized										
B.1.13.1	O-9	Switch Ports/FL (%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/FL (%)	>= 85% w in 36 hrs			100.00%	13				YES
B.1.13.3	O-9	Loop + Port Combinations/FL (%)	>= 85% w in 36 hrs			95.31%	597				YES
B.1.13.4	O-9	Combo Other/FL (%)	>= 85% w in 36 hrs			98.25%	57				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 36 hrs			95.24%	63				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 36 hrs			98.91%	92				YES
B.1.13.7	O-9	Line Sharing/FL (%)	>= 85% w in 36 hrs			100.00%	29				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)	>= 85% w in 36 hrs			97.96%	98				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 85% w in 36 hrs			98.88%	179				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 36 hrs			100.00%	10				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 36 hrs			100.00%	17				YES
B.1.13.14	O-9	Other Design/FL (%)	>= 85% w in 36 hrs			96.88%	128				YES
B.1.13.15	O-9	Other Non-Design/FL (%)	>= 85% w in 36 hrs			99.49%	590				YES
B.1.13.16	O-9	INP Standalone/FL (%)	>= 85% w in 36 hrs			100.00%	14				YES
B.1.13.17	O-15	LNP Standalone/FL (%)	>= 85% w in 36 hrs			98.85%	348				YES
	FOC & Reject Response Completeness - Mechanized										
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			100.00%	30,394				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.84%	24,432				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			35.29%	17				NO
B.1.14.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			100.00%	2				YES
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			96.94%	359				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			93.30%	567				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			98.00%	50				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			95.32%	342				YES
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	447				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	60				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			95.53%	179				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.47%	565				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	11				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			98.96%	961				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			70.00%	10				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			44.44%	9				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			75.00%	4				NO
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			81.82%	110				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			94.29%	105				NO
B.1.14.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			98.41%	189				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.96%	11,194				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.47%	1,696				YES
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			99.85%	3,400				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			98.05%	154				YES
	FOC & Reject Response Completeness - Partially Mechanized										
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			99.97%	3,924				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.96%	7,551				YES
B.1.15.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			96.34%	82				YES
B.1.15.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			61.54%	39				NO
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			86.67%	30				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			77.59%	58				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	2				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			100.00%	16				YES
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	100				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	22				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			100.00%	207				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			98.77%	81				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.76%	1,636				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			100.00%	130				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			100.00%	59				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			100.00%	895				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			99.61%	258				YES
B.1.15.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			100.00%	65				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.86%	4,995				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.81%	532				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			100.00%	1,180				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			100.00%	129				YES
	FOC & Reject Response Completeness - Non-Mechanized										
B.1.16.1	O-11	Switch Ports/FL (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			100.00%	26				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			96.49%	968				YES
B.1.16.4	O-11	Combo Other/FL (%)	>= 95%			97.32%	112				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			94.79%	96				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			95.88%	97				YES
B.1.16.7	O-11	Line Sharing/FL (%)	>= 95%			98.04%	51				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			96.00%	175				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			97.11%	277				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)	>= 95%			100.00%	3				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)	>= 95%			93.55%	31				NO
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95%			96.88%	32				YES
B.1.16.14	O-11	Other Design/FL (%)	>= 95%			95.26%	232				YES
B.1.16.15	O-11	Other Non-Design/FL (%)	>= 95%			98.73%	866				YES
B.1.16.16	O-11	INP Standalone/FL (%)	>= 95%			84.62%	26				NO
B.1.16.17	O-11	LNP Standalone/FL (%)	>= 95%			98.36%	489				YES
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B.1.17.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			98.71%	30,394				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.82%	24,392				YES
B.1.17.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			100.00%	6				YES
B.1.17.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			100.00%	2				YES
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			98.56%	348				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			94.33%	529				NO
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			97.96%	49				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			85.28%	326				NO
B.1.17.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			95.97%	447				YES
B.1.17.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			96.67%	60				YES
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			91.81%	171				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.64%	562				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	11				YES
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.37%	951				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			42.86%	7				NO
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			75.00%	4				NO
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	3				YES
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			100.00%	90				YES
B.1.17.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			93.94%	99				NO
B.1.17.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			99.46%	186				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			90.47%	11,190				NO
B.1.17.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.94%	1,687				YES
B.1.17.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			59.94%	3,395				NO
B.1.17.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			50.33%	151				NO

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.18.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			92.07%	3,923				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			91.67%	7,548				NO
B.1.18.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			83.54%	79				NO
B.1.18.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			79.17%	24				NO
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			84.62%	26				NO
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			77.78%	45				NO
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	2				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			68.75%	16				NO
B.1.18.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			91.00%	100				NO
B.1.18.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			95.45%	22				YES
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			86.47%	207				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			93.75%	80				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			64.58%	48				NO
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			95.65%	1,632				YES
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			60.00%	130				NO
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			77.97%	59				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			60.42%	48				NO
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			57.43%	895				NO
B.1.18.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			86.77%	257				NO
B.1.18.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			80.00%	65				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			96.31%	4,988				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			97.18%	531				YES
B.1.18.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			88.39%	1,180				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			89.15%	129				NO
	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/FL (%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			92.31%	26				NO
B.1.19.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			90.47%	934				NO
B.1.19.4	O-11	Combo Other/FL (%)	>= 95%			93.58%	109				NO
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			93.41%	91				NO
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			93.55%	93				NO
B.1.19.7	O-11	Line Sharing/FL (%)	>= 95%			96.00%	50				YES
B.1.19.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			90.48%	168				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			92.57%	269				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/FL (%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)	>= 95%			100.00%	3				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/FL (%)	>= 95%			86.21%	29				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95%			100.00%	31				YES
B.1.19.14	O-11	Other Design/FL (%)	>= 95%			95.02%	221				YES
B.1.19.15	O-11	Other Non-Design/FL (%)	>= 95%			95.44%	855				YES
B.1.19.16	O-11	INP Standalone/FL (%)	>= 95%			90.91%	22				NO
B.1.19.17	O-11	LNP Standalone/FL (%)	>= 95%			95.63%	481				YES
	Unbundled Network Elements - Provisioning										
	Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626			

BellSouth Monthly State Summary

Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	DS1/DS3	16.96	1,937	14.71	17	14.697	3.58009	0.6305	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	4.18	1,139	6.260	0.18775	4.3583	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009	0.93	24,803	1.767	0.01143	9.8103	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	R&B	0.33	357,838	0.33	10,707	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	R&B	1.90	292,171	1.38	14,096	2.365	0.02039	25.7742	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367	3.33	9	20.784	7.01239	1.1155	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	169			11.897			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	R&B	0.33	62			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	R&B	5.95	107			14.582			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/FL (days)	R&B&D - Disp	5.92	49,240	12.21	106	9.283	0.90263	-6.9630	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/FL (days)	R&B&D - Disp	5.92	49,240			9.283			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/FL (days)	R&B&D - Disp	18.49	676			23.926			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/FL (days)	R&B&D - Disp	18.49	676			23.926			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	13.15	256	10.62	195	11.740	1.11587	2.2713	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	3.49	346			3.686			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	11.00	2			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	1.78	3			1.347			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	2.73	12,471	3.54	41	2.270	0.35502	-2.2632	NO
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.38	7,798	2.20	215	0.859	0.05938	3.0072	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.21	14			0.699			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	3.00	2			1.414			
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.21	154	6.260	0.50531	1.5462	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367	5.67	3	20.784	12.04852	0.4555	YES
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	3.76	609	6.229	0.25408	4.9315	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	4.22	9	2.325	0.77511	-3.0144	NO
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	5.90	10	21.626	6.94169	0.7817	YES
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	4.50	2	6.229	4.40456	0.1159	YES
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569			2.325			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330			21.626			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.59	34	6.260	1.07405	0.3793	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	5.22	147	6.229	0.51457	-0.4026	YES
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	5.20	189	2.325	0.16920	-19.5633	NO
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	10.33	6	21.626	8.90882	0.1115	YES
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3	7.50	4	1.732	1.32288	-4.1576	NO
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	Design	22.68	2,581	20.67	3	25.287	14.60798	0.1378	YES
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	Design	8.42	565			12.507			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	Design	27.19	309			24.520			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	20.44	39			26.147			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	12.00	1	6.260	6.26049	-1.1188	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009			1.767			

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367			20.784			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	169			11.897			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687	0.85	2,844	1.737	0.03264	5.3348	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10	0.33	3	1.147	0.75482	0.6624	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.17	13,000	7.99	335	3.948	0.21844	-22.0603	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.57	8,532			1.900			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	2.33	15			0.816			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	13.70	704	6.55	215	18.814	1.46596	4.8755	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	3.50	1,151			9.251			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	26.43	105			28.112			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	10.58	77			20.335			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	7 days			4.31	146				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325			11.232			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151			9.305			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL (days)	DS1/ DS3 - Interoffice	7.17	6	0.00	0	5.529			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL (days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL (days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL (days)	R&B	9.10	331	1.00	1	11.304	11.32071	0.7152	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL (days)	R&B	6.72	151	0.00	0	9.305			YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL (days)	R&B	5.00	1	0.00	0	0.000			YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL (days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL (days)	R&B&D - Disp	9.25	338	1.00	1	11.698	11.71503	0.7046	YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/FL (days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/FL (days)	R&B&D - Disp	7.03	152	0.00	0	10.332			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL (days)	R&B&D - Disp	5.00	1			0.000			
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/FL (days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/FL (days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL (days)	ADSL to Retail	8.76	25	0.00	0	15.199			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL (days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL (days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL (days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL (days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL (days)	ISDN - BRI								

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL (days)	ADSL to Retail	8.76	25	0.00	0	15.199			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/FL (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/FL (days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/FL (days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331	0.00	0	11.304			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151	0.00	0	9.305			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	13.33	3	11.232	6.51470	-0.6751	YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331			11.304			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151			9.305			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1			0.000			
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	0.00	0	11.232			YES
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331	5.00	1	11.304	11.32071	0.3619	YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151	0.00	0	9.305			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	6.00	1	11.232	11.24934	0.2609	YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/FL (days)	Design	16.71	7	0.00	0	24.329			YES
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/FL (days)	Design	0.00	0	0.00	0				YES
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/FL (days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/FL (days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL (days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/FL (days)	R&B	9.10	331	0.00	0	11.304			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/FL (days)	R&B	6.72	151	0.00	0	9.305			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/FL (days)	R&B	5.00	1			0.000			
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL (days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/FL (days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325			11.232			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151			9.305			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0						

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325	0.00	0	11.232			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151	0.00	0	9.305			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL (days)	Digital Loop < DS1	17.98	116	0.00	0	24.694			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL (days)	Digital Loop < DS1	1.00	1	0.00	0	0.000			YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL (days)	Digital Loop < DS1	8.76	25	0.00	0	15.199			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL (days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL (days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL (days)	Digital Loop >= DS1	10.00	4	7.00	1	3.651	4.08248	0.7348	YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL (days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL (days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/FL (%)	R&B (POTS)	0.59%	733,661						
B.2.5.2	P-2	Local Interoffice Transport/FL (%)	DS1/ DS3 - Interoffice	46.16%	1,954						
B.2.5.3	P-2	Loop + Port Combinations/FL (%)	R&B	0.60%	738,286	0.15%	44,419		0.00038	11.9622	YES
B.2.5.4	P-2	Combo Other/FL (%)	R&B&D - Disp	8.59%	57,987	66.04%	53		0.03850	-14.9202	NO
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	ADSL to Retail	5.38%	22,452	5.08%	177		0.01702	0.1711	YES
B.2.5.6	P-2	UNE ISDN/FL (%)	ISDN - BRI	10.43%	748	36.11%	144		0.02781	-9.2346	NO
B.2.5.7	P-2	Line Sharing/FL (%)	ADSL to Retail	5.38%	22,452	0.00%	2		0.15949	0.3371	YES
B.2.5.8	P-2	2W Analog Loop Design/FL (%)	R&B - Disp	0.60%	738,286	19.79%	192		0.00556	-34.5444	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636	7.24%	911		0.00353	-17.2527	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL (%)	R&B - Disp	0.60%	738,286						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL (%)	R&B - Disp	0.60%	738,286	15.66%	83		0.00845	-17.8283	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636	7.62%	551		0.00454	-14.2556	NO
B.2.5.14	P-2	Other Design/FL (%)	Design	16.01%	3,698						
B.2.5.15	P-2	Other Non-Design/FL (%)	R&B	0.60%	738,286						
B.2.5.16	P-2	INP (Standalone)/FL (%)	R&B (POTS)	0.59%	733,661						
B.2.5.17	P-2	LNP (Standalone)/FL (%)	R&B (POTS)	0.59%	733,661	0.00%	2,653		0.00149	3.9588	YES
B.2.5.18	P-2	Digital Loop < DS1/FL (%)	Digital Loop < DS1	5.65%	23,788	19.23%	312		0.01316	-10.3157	NO
B.2.5.19	P-2	Digital Loop >= DS1/FL (%)	Digital Loop >= DS1	10.33%	2,082	72.69%	260		0.02002	-31.1579	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/FL (%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/FL (%)	Diagnostic			0.00%	21				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/FL (%)	Diagnostic			1.27%	1,105				Diagnostic
B.2.6.4	P-2	Combo Other/FL (%)	Diagnostic			52.69%	93				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			17.95%	39				Diagnostic
B.2.6.6	P-2	UNE ISDN/FL (%)	Diagnostic			20.45%	88				Diagnostic
B.2.6.7	P-2	Line Sharing/FL (%)	Diagnostic			0.00%	315				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/FL (%)	Diagnostic			17.54%	57				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/FL (%)	Diagnostic			6.78%	59				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic			0.00%	3				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			0.00%	7				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			0.00%	14				Diagnostic
B.2.6.14	P-2	Other Design/FL (%)	Diagnostic			0.00%	4				Diagnostic
B.2.6.15	P-2	Other Non-Design/FL (%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.16	P-2	INP (Standalone)/FL (%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/FL (%)	Diagnostic			0.00%	206				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/FL (%)	Diagnostic			18.85%	122				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.19	P-2	Digital Loop >= DS1/FL (%)	Diagnostic			45.35%	86				Diagnostic
	Average Jeopardy Notice Interval - Mechanized										
B.2.8.1	P-2	Switch Ports/FL (hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/FL (hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/FL (hours)	>= 48 hrs			159.74	42				YES
B.2.8.4	P-2	Combo Other/FL (hours)	>= 48 hrs			356.47	35				YES
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)	>= 48 hrs			96.99	8				YES
B.2.8.6	P-2	UNE ISDN/FL (hours)	>= 48 hrs			332.18	52				YES
B.2.8.7	P-2	Line Sharing/FL (hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/FL (hours)	>= 48 hrs			184.88	37				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/FL (hours)	>= 48 hrs			127.21	51				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL (hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL (hours)	>= 48 hrs			176.90	13				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)	>= 48 hrs			158.49	42				YES
B.2.8.14	P-2	Other Design/FL (hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/FL (hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/FL (hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/FL (hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/FL (hours)	>= 48 hrs			304.98	59				YES
B.2.8.19	P-2	Digital Loop >= DS1/FL (hours)	>= 48 hrs			203.47	188				YES
	Average Jeopardy Notice Interval - Non-Mechanized										
B.2.9.1	P-2	Switch Ports/FL (hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/FL (hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/FL (hours)	Diagnostic			168.22	12				Diagnostic
B.2.9.4	P-2	Combo Other/FL (hours)	Diagnostic			339.44	47				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)	Diagnostic			238.78	6				Diagnostic
B.2.9.6	P-2	UNE ISDN/FL (hours)	Diagnostic			293.25	16				Diagnostic
B.2.9.7	P-2	Line Sharing/FL (hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/FL (hours)	Diagnostic			203.11	10				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/FL (hours)	Diagnostic			188.34	4				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/FL (hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/FL (hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/FL (hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/FL (hours)	Diagnostic			291.21	20				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/FL (hours)	Diagnostic			325.73	41				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized										
B.2.10.1	P-2	Switch Ports/FL (%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/FL (%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/FL (%)	95% >= 48 hrs			100.00%	42				YES
B.2.10.4	P-2	Combo Other/FL (%)	95% >= 48 hrs			100.00%	35				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	95% >= 48 hrs			87.50%	8				NO
B.2.10.6	P-2	UNE ISDN/FL (%)	95% >= 48 hrs			100.00%	52				YES
B.2.10.7	P-2	Line Sharing/FL (%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/FL (%)	95% >= 48 hrs			100.00%	37				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/FL (%)	95% >= 48 hrs			92.16%	51				NO
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL (%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/FL (%)	95% >= 48 hrs			100.00%	13				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	95% >= 48 hrs			100.00%	42				YES
B.2.10.14	P-2	Other Design/FL (%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/FL (%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/FL (%)	95% >= 48 hrs								

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.17	P-2	LNP (Standalone)/FL (%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/FL (%)	95% >= 48 hrs			98.31%	59				YES
B.2.10.19	P-2	Digital Loop >= DS1/FL (%)	95% >= 48 hrs			100.00%	188				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/FL (%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/FL (%)	Diagnostic			91.67%	12				Diagnostic
B.2.11.4	P-2	Combo Other/FL (%)	Diagnostic			100.00%	47				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.6	P-2	UNE ISDN/FL (%)	Diagnostic			87.50%	16				Diagnostic
B.2.11.7	P-2	Line Sharing/FL (%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/FL (%)	Diagnostic			100.00%	10				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/FL (%)	Diagnostic			100.00%	4				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/FL (%)	Diagnostic								Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/FL (%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/FL (%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/FL (%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/FL (%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/FL (%)	Diagnostic			90.00%	20				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/FL (%)	Diagnostic			97.56%	41				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/FL (%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/FL (%)	>= 95% w in 15 min			99.95%	1,911				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.22%	464				YES
B.2.13.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES
B.2.13.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES
B.2.13.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/FL (%)	>= 95% w in 15 min			99.78%	464				YES
B.2.14.2	P-7A	Time-Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	8				YES
B.2.14.3	P-7A	Non-Time Specific SL1/FL (%)	>= 95% w in 15 min			100.00%	38				YES
B.2.14.4	P-7A	Non-Time Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	72				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.00%	464				YES
B.2.15.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES
B.2.15.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES
B.2.15.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/FL (minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/FL (minutes)	Diagnostic			322.00	24				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)	<= 5%			4.62%	563				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)	<= 5%			0.86%	1,046				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)	<= 5%			0.46%	650				YES
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3	0.72%	1,938	0.00%	22		0.01816	0.3979	YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	6.14%	1,433		0.00600	-1.3812	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181	0.09%	44,103		0.00018	2.7098	YES
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	358,130	0.00%	10,740		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	0.28%	326,051	0.11%	33,363		0.00031	5.5469	YES
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428	7.69%	13		0.06349	-0.3652	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172	25.00%	4		0.03845	-6.3502	NO
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	63						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.92%	109	25.00%	4		0.04854	-4.9616	NO
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	5.20%	57,161	2.29%	131		0.01942	1.4988	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	5.20%	57,161						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	3.49%	773						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	3.49%	773						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	0.95%	211		0.01386	2.3225	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1						
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.11%	322	4.08%	245		0.01471	-0.6637	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.71%	423						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	2.22%	45		0.02983	0.6516	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265	0.36%	279		0.00164	-1.7434	NO
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1						
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	0.83%	240		0.01451	3.0869	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	8		0.08047	0.6678	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.82%	933		0.00743	4.7395	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.00%	9		0.01773	0.1601	YES
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	21		0.04706	0.9832	YES
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	0.00%	2		0.15900	0.3359	YES
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	1.22%	82		0.02479	1.6512	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	1		0.22576	0.2380	YES
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.15%	260		0.01398	2.9956	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.94%	318		0.00298	-2.2098	NO
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	10		0.06728	0.6878	YES
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4	0.00%	8		0.00000		YES
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	Design	3.00%	2,737	0.00%	4		0.08530	0.3512	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	0.98%	611						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	Design	1.16%	345						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	4.35%	46						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	100.00%	1		0.22427	-4.2220	NO
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172						

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375	0.00%	1		0.22486	0.2375	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837	0.00%	2,848		0.00069	1.9568	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12	0.00%	5		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.14%	14,824	2.67%	449		0.00954	1.5335	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.10%	9,000						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	17						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	1.33%	754	4.37%	343		0.00745	-4.0895	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.08%	1,179						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.83%	120						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.23%	81						
	% Provisioning Troubles within 30 Days										
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3	6.67%	2,385	0.00%	5		0.11167	0.5970	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	8.96%	2,076		0.00644	0.4030	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023	3.06%	67,451		0.00082	16.1255	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	4.12%	401,246	3.12%	23,629		0.00133	7.4808	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	4.68%	360,777	3.02%	43,822		0.00107	15.5059	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448	28.57%	14		0.10544	-0.9526	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292	0.00%	5		0.11124	0.5849	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	6.67%	120						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	6.40%	172	0.00%	5		0.11100	0.5762	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	9.09%	74,548	9.89%	91		0.03016	-0.2637	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	9.09%	74,548						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	11.23%	757						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	11.23%	757						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	5.15%	194		0.01419	-0.8193	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.27%	490	8.13%	246		0.01389	-3.5030	NO
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	1.49%	469						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	28.00%	25		0.03920	-6.1240	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331	10.87%	138		0.01144	-7.9258	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	9.57%	303		0.01665	-0.2113	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	50.00%	4		0.19512	-1.6130	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	8.96%	893		0.00982	0.4222	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	22.22%	9		0.07045	-2.4892	NO
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	15.00%	20		0.09276	0.6016	YES
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	0.00%	1		0.35078	0.3563	YES
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	0.00%	2		0.20457	0.4507	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710						

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	100.00%	1		0.29145	-3.1095	NO
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	0.00%	1		0.21134	0.2217	YES
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	14.52%	124		0.02600	-2.0372	NO
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	44.44%	9		0.13080	-1.9815	NO
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	5.26%	285		0.01730	2.3757	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	3.38%	237		0.01373	0.9544	YES
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	5.56%	18		0.09753	1.5406	YES
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	12.50%	8		0.16536	0.0000	YES
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	Design	5.95%	2,838						
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	3.46%	954						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	Design	0.65%	309						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	47						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	0.00%	2		0.20457	0.4507	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594	0.00%	3		0.16827	0.5570	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312	0.00%	3,258		0.00359	12.1950	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23	0.00%	13		0.07076	0.6144	YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.03%	11,222	6.96%	431		0.00965	-3.0390	NO
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	1.88%	7,404						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	5.26%	19						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	2.07%	1,598	12.04%	324		0.00866	-11.5087	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.34%	897						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.63%	160						
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.00%	89						
	Average Completion Notice Interval - Mechanized										
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	77.37	1,865			204.982			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915	0.04	1,100	22.981	0.69995	6.9885	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974	0.63	43,327	5.659	0.02804	12.0470	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	R&B	1.04	356,504	0.65	10,247	6.013	0.06025	6.4004	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	R&B	0.88	325,470	0.62	33,080	5.241	0.03025	8.7518	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423	0.02	5	20.361	9.15935	0.4420	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163	0.50	2	12.801	9.10720	0.2682	YES
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	R&B	5.06	56			17.379			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	R&B	1.84	107	0.50	2	9.494	6.77548	0.1971	YES
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	R&B&D - Disp	14.40	56,569	58.23	42	116.509	17.98441	-2.4374	NO
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	14.40	56,569			116.509			
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	R&B&D - Disp	53.95	762			194.966			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	53.95	762			194.966			

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	15.16	174	51.751	3.94716	-2.6617	NO
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261			9.431			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000			
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	ISDN - BRI	47.21	307	22.90	153	69.992	6.92645	3.5100	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI	4.35	416			20.651			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	0.02	1	20.863	20.86365	0.2222	YES
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261	0.45	2	9.431	6.66962	0.1007	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000			
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	14.31	184	47.885	3.53615	-2.6538	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	71.48	5	137.940	62.05204	-1.0864	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.06	887	23.027	0.77963	6.2211	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858	0.02	3	5.066	2.92476	0.2932	YES
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.03	15	19.979	5.25783	0.6888	YES
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877			23.027			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858			5.066			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386			19.979			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	13.81	75	54.393	6.28508	-1.4136	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	356.47	1	20.361	20.38499	-17.2871	NO
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.04	250	23.027	1.45980	3.3399	YES
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858	0.03	313	5.066	0.28647	2.9403	YES
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.02	10	19.979	6.39923	0.5680	YES
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3	0.05	8	0.394	0.26662	1.0288	YES
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	206.76	2,654			489.756			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Design	21.35	605			79.172			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Design	116.18	339			279.405			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Design	222.39	44			313.723			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915			22.981			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974			5.659			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423			20.361			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163			12.801			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640	0.60	2,643	5.577	0.10869	3.3423	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4	0.55	2	0.377	0.32660	-0.5996	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	7.21	14,770	18.81	321	58.032	3.27403	-3.5442	NO
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.36	8,989			11.349			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	1.15	17			4.283			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.00	1			0.000			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	137.11	737	51.59	251	372.993	27.25894	3.1374	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	8.68	1,173			53.298			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	201.17	119			315.894			

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	74.67	81			231.153			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	Diagnostic			27.65	22				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.94	329				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			10.15	775				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	Diagnostic			7.49	490				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.72	285				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	Diagnostic			94.59	8				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			223.47	1				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	Diagnostic			223.47	1				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	Diagnostic			67.12	84				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	Diagnostic			30.20	34				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			46.61	92				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	Diagnostic			1.97	44				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			2.13	276				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			28.60	54				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			23.26	3				Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.41	46				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			21.22	6				Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			0.02	6				Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.94	2				Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			55.73	6				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.26	10				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.87	4				Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			40.57	4				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.52	1				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			23.80	1				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			1.80	203				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.62	4				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			42.39	125				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			51.31	83				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.25	503				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.12	19,266				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	101				Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.29	84				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,209				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	180				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.08	63				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized										
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.23	152				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.42	3,882				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			3.45	8				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			9.53	9				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.48	26				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.86	500				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.01	24				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.87	127				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.79	386				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.21	1				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.67	17				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	50				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			9.01	4				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.76	127				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.74	159				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			11.98	7				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			6.86	8				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			9.83	21				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.08	8				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.28	14				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	9				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.90	184				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.01	29				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized										
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.19	440				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.16	18,045				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.60	91				Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.49	69				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,208				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.23	155				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.09	61				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized										
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.11	139				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.40	3,595				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.57	5				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.80	6				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	24				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	494				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.07	23				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.89	126				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.77	372				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.97	11				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.47	47				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized										
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			10.06	3				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.76	121				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.80	134				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.74	6				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			7.71	7				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.31	20				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.05	7				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.56	12				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.56	7				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.86	181				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.63	27				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/FL (%)	>= 95% w in 15 min			40.95%	6,728				NO
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic			0.00%	17				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			8.18%	1,174				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic			16.52%	24,879				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)	Diagnostic			9.82%	112				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			7.59%	158				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)	Diagnostic			5.53%	199				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)	Diagnostic			0.00%	41				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	Diagnostic			0.00%	213				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			7.50%	160				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			9.60%	667				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	13				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	2				Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic			38.46%	52				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic			35.26%	190				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic			40.00%	250				Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic			34.28%	2,847				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			6.57%	350				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			9.69%	227				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
	% Cooperative Test Attempts for xDSL										
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	179				YES
B.2.33.2	P-8	xDSL Other/FL (%)	>= 95% of requests								

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Service Order Accuracy										
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			99.55%	220				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.01%	101				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	37				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	18				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			99.00%	200				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	250				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			97.30%	74				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			97.67%	86				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,645						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.60%	993	0.00%	5		0.03474	0.1739	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.00%	638	0.00%	10		0.00000		YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	9.94%	99,830	7.75%	6,687		0.00378	5.7944	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.28%	49,644	1.55%	2,002		0.00256	-1.0602	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	42		0.04582	2.1317	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	33		0.05169	1.8896	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	13.51%	37		0.07824	2.6188	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	40		0.02174	0.8825	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	9.94%	99,830	4.11%	633		0.01193	4.8866	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	9.94%	99,830	1.68%	119		0.02744	3.0086	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	9.75%	97,806	12.90%	876		0.01007	-3.1274	NO
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	1.04%	41,705	7.32%	41		0.01582	-3.9704	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	1.98%	2,169	3.24%	216		0.00995	-1.2651	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	94		0.00523	0.4746	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	9.94%	99,830	0.00%	2		0.21153	0.4697	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.28%	49,644	0.00%	1		0.11229	0.1137	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,645						
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	1.75%	56,627	0.34%	1,468		0.00350	4.0363	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	1.13%	56,627	0.68%	1,468		0.00281	1.5875	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	1.78%	5,601,297	1.27%	527,133		0.00019	26.7090	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.38%	527,133		0.00014	37.3443	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.98%	2,118		0.00275	-1.3892	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.56%	2,118		0.00275	0.1561	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	0.82%	5,029		0.00166	3.3028	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	0.38%	5,029		0.00243	10.4319	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.95%	21,260	1.88%	6,584		0.00138	-6.7372	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.82%	21,260	0.55%	6,584		0.00128	2.1291	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	1.88%	1,971		0.00264	-1.9451	NO
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	2.03%	1,971		0.00385	2.2790	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.97%	65,258		0.00053	15.4531	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.18%	65,258		0.00053	30.4377	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	1.86%	5,261,144	2.28%	38,482		0.00070	-5.9830	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.79%	5,261,144	0.11%	38,482		0.00046	15.0631	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.28%	769,715	3.02%	7,148		0.00063	-43.4386	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.31%	769,715	1.32%	7,148		0.00067	-15.0387	NO

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	1.78%	5,601,297	0.37%	544		0.00572	2.4713	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.18%	544		0.00404	1.7403	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144						
	Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,645			15.876			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/DS3	3.91	993	1.97	5	3.635	1.62955	1.1886	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/DS3	1.44	638	1.73	10	1.894	0.60354	-0.4729	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.00	99,830	16.68	6,687	27.223	0.34387	15.4515	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.32	49,644	4.16	2,002	16.027	0.36535	8.6299	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	5.11	42	27.057	4.17583	3.9578	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	2.73	33	27.057	4.71076	4.0153	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	4.50	41	52.374	8.22144	2.9377	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	1.66	8,496	1.71	19	10.206	2.34408	-0.0226	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	6.25	203	4.38	124	6.573	0.74918	2.4876	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	1.98	174	3.62	36	2.792	0.51127	-3.2095	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	18.70	37	52.374	8.65014	1.1502	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	1.66	8,496	7.10	40	10.206	1.61753	-3.3635	NO
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.00	99,830	6.12	633	27.223	1.08544	14.6279	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.00	99,830	2.59	119	27.223	2.49700	7.7745	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.05	97,806	14.19	876	27.237	0.92437	8.5000	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.79	41,705	9.02	41	16.530	2.58290	-0.4791	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	5.26	2,169	5.35	216	6.576	0.46921	-0.1906	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	2.05	2,416	1.35	94	4.581	0.48162	1.4384	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.00	99,830	11.00	2	27.223	19.24964	0.5713	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.32	49,644	0.00	1	16.027	16.02743	0.4565	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,645			15.876			
	% Repeat Troubles within 30 Days										
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	R&B (POTS)	16.91%	98,056						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	14.97%	48,645						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	22.46%	993	60.00%	5		0.18709	-2.0067	NO
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	15.83%	638	20.00%	10		0.11633	-0.3584	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	R&B	16.85%	99,830	11.92%	6,687		0.00473	10.4215	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	14.90%	49,644	11.19%	2,002		0.00812	4.5676	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	26.19%	42		0.05785	-1.6038	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	9.09%	33		0.06526	1.1984	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	7.32%	41		0.07111	3.0258	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	21.05%	19		0.09968	0.4137	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	17.73%	203	21.77%	124		0.04353	-0.9281	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	10.92%	174	8.33%	36		0.05711	0.4529	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	35.14%	37		0.07482	-0.8423	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	35.00%	40		0.06879	-1.4281	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	16.85%	99,830	8.85%	633		0.01492	5.3601	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	16.85%	99,830	7.56%	119		0.03433	2.7040	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	16.88%	97,806	8.11%	876		0.01271	6.8998	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	14.96%	41,705	9.76%	41		0.05573	0.9337	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	Design	19.96%	2,169	25.00%	216		0.02852	-1.7661	NO
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	Design	14.28%	2,416	11.70%	94		0.03678	0.7008	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	R&B	16.85%	99,830	0.00%	2		0.26465	0.6365	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	R&B	14.90%	49,644	0.00%	1		0.35605	0.4184	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	16.91%	98,056						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	14.97%	48,645						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	R&B (POTS)	21.13%	64,853						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	8.97%	14,579						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.60%	993	0.00%	5		0.03474	0.1739	YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.00%	638	0.00%	10		0.00000		YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	R&B	21.11%	65,992	14.12%	4,753		0.00613	11.4097	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	8.85%	15,009	2.41%	913		0.00968	6.6509	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	42		0.06231	3.2901	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	33		0.07029	2.9165	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	2		0.33505	1.0148	YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	1		0.13718	0.1399	YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	21.11%	65,992	4.11%	633		0.01630	10.4326	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	21.11%	65,992	1.68%	119		0.03744	5.1890	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	21.13%	64,836	33.33%	21		0.08910	-1.3698	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	8.95%	14,512	40.00%	5		0.12769	-2.4315	NO
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	Design	1.98%	2,169	3.24%	216		0.00995	-1.2651	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	94		0.00523	0.4746	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	R&B	21.11%	65,992	0.00%	1		0.40809	0.5173	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	R&B	8.85%	15,009	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	21.13%	64,853						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	8.97%	14,579						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	FL (%)	BST - State	98.02%	$498,962,677	98.73%	$20,795,535		0.00003	-229.2279	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.63	1,731				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/FL (%)	Diagnostic			35.96%	178				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/FL (%)	>= 85% w in 4 days			100.00%	64				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/FL (%)	>= 95% w in 10 days			100.00%	165				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/FL (%)	>= 95%			100.00%	173				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/FL (%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/FL (days)	Parity w Retail	20.55	73	18.66	91	19.192	3.01553	0.6278	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/FL (days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	65	0.00%	85		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/FL (hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	73	0.00%	97		0.00000		YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/FL (%)	Parity w Retail	1.38%	3,469	0.00%	3,665		0.00277	5.0005	YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/FL (hours)	Parity w Retail	133.30	64	25.00	90	418.888	68.49310	1.5812	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/FL (days)	Diagnostic			17.78	77				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/FL (%)	Diagnostic			0.00%	91				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)	>= 95%			100.00%	16				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	11				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	96				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	75				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	499,012	0.00%	161,470		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.05%	499,012	0.00%	161,470		0.00006	7.4143	YES
	Maintenance Average Duration										

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL (hours)	Parity w Retail	0.48	231	2.70	1	0.826	0.82764	-2.6806	NO
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	10.39%	231	0.00%	1		0.30579	0.3398	YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1	FL (%)	BST - State	98.02%	$498,962,677	97.01%	$4,923,402		0.00006	158.6789	NO
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region (calendar days)	BST - Region	4.68	1	4.16	11,547				YES
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/FL (%)	>0.5% dif 2 consec. hrs			0					YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.93%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			99.95%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.96%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.99%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			99.94%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			99.99%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.98%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.99%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.58	325,087				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.58	325,087				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	1.14	244,313				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	1.14	244,313				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 sec	2.78	776,652	1.21	75,663				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 sec	2.49	334,800	1.21	75,663				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	5.27	199,703				NO
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	5.27	199,703				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	1.13	860,615				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	1.13	860,615				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	4.24	19,879				NO
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	4.24	19,879				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	0.35	40,722				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	0.35	40,722				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.28	645,302				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.28	645,302				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	2.17	109,655				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	2.17	109,655				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.78	776,652	1.69	27,742				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.49	334,800	1.69	27,742				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	1.06	20,838				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	1.06	20,838				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	2.22	654,959				YES
D.1.4.7.2	OSS-1	TAG/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	2.22	654,959				YES
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
		% Interface Availability - CLEC									
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.93%					YES
		% Interface Availability - BST & CLEC									
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.90%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.82%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.99%					YES
		Average Response Interval <= 4 Seconds									
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.37%	1,645,159	95.85%	142,401		0.00058	-8.2905	YES
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.00%	48,231	2.76%	1,953		0.00323	-2.3644	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.64%	28,022	7.41%	5,453		0.00311	-8.8816	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.34%	1,645,081	99.63%	145,907		0.00022	-13.2052	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.47%	1,201,989	97.21%	83,905		0.00056	4.6207	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	98.69%	118,386	98.52%	7,952		0.00132	1.3193	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	34.87%	5,962	26.82%	179		0.03615	2.2282	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.58%	198,432	99.90%	16,833		0.00052	-6.2026	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	82.12%	57,096	83.79%	4,941		0.00568	-2.9403	YES
		Average Response Interval <= 10 Seconds									
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	98.98%	1,645,159	99.38%	142,401		0.00028	-14.2506	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	75.40%	48,231	84.74%	1,953		0.00994	-9.3937	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	67.49%	28,022	40.45%	5,453		0.00693	38.9947	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.65%	1,645,081	99.85%	145,907		0.00016	-12.7728	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.80%	1,201,989	99.56%	83,905		0.00016	14.9894	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	98.87%	118,386	98.79%	7,952		0.00123	0.6007	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.40%	5,962	98.88%	179		0.00588	0.8738	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.82%	198,432	99.99%	16,833		0.00034	-5.0907	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.56%	57,096	99.45%	4,941		0.00099	1.0293	YES
		Average Response Interval > 10 Seconds									
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	1.02%	1,645,159	0.62%	142,401		0.00028	14.2506	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	24.60%	48,231	15.26%	1,953		0.00994	9.3937	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	32.51%	28,022	59.55%	5,453		0.00693	-38.9947	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.35%	1,645,081	0.15%	145,907		0.00016	12.7728	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.20%	1,201,989	0.44%	83,905		0.00016	-14.9894	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	1.13%	118,386	1.21%	7,952		0.00123	-0.6007	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	70.51%	6,026	68.99%	690		0.01833	0.8325	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.60%	5,962	1.12%	179		0.00588	-0.8738	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	82.99%	57,608	75.56%	5,584		0.00527	14.1074	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.18%	198,432	0.01%	16,833		0.00034	5.0907	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.44%	57,096	0.55%	4,941		0.00099	-1.0293	YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/FL (calendar days)	<= 15 days			6	5				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			6	6				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)	<= 15 days			12	11				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/FL (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= 45 days								
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days								
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)	<= 45 days			14	13				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days			65	1				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			13	11				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/FL (%)	< 10% missed								
E.1.3.2	C-3	Physical/FL (%)	< 10% missed			0.00%	25				YES

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			89.83%	368,804				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			89.83%	368,804				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			90.20%	154,447				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			77.80%	4,459				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			89.81%	209,898				YES
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			83.37%	397,389				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			83.37%	397,389				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			85.39%	163,154				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			57.73%	6,009				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			82.60%	228,226				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.81%	9,298				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.81%	9,298				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/FL (%)	>= 95% w in 3 bus days			20.00%	5				NO
	Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/FL (%)	>= 95% w in 1 min			98.90%	3,276				YES
	General - Ordering										
	Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 5 bus days			89.74%	39				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)	>= 95% w in 5 bus days			50.00%	2				NO
	Average Speed of Answer										
F.4.1	O-12	Region (seconds)	Parity w Retail	315.73	5,596,672	22.08	40,855				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region (seconds)	Parity w Retail	66.71	2,022,954	26.57	96,672				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	FL (seconds)	PBD			4.78					PBD
	% Answered in 30 seconds										
F.6.2	OS-2	FL (%)	PBD			96.90%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	FL (seconds)	PBD			5.79					PBD
	% Answered in 20 seconds										
F.7.2	DA-2	FL (%)	PBD			94.10%					PBD

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - E911										
	Mean Interval										
F.8.1	E-3	FL (hours)	PBD			0.88	1,143				PBD
	% Accuracy										
F.8.2	E-2	FL (%)	PBD			95.13%	604,095				PBD
	% Timeliness										
F.8.3	E-1	FL (%)	PBD			100.00%	1,143				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region (%)	Parity w Retail	99.92%	2,354	100.00%	25,526		0.00063	-1.3538	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region (%)	Parity w Retail	99.83%	55,590	99.64%	638,999,122		0.00017	11.0808	NO
	Usage Data Delivery Completeness										
F.9.3	B-4	Region (%)	Parity w Retail	99.92%	55,590	99.95%	638,999,122		0.00012	-2.6148	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region (days)	Parity w Retail	3.41	55,590	2.29	638,999,122				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/FL (%)	Parity w Retail	83.39%	$18,869,496	98.79%	$574,482		0.00122	-125.9463	YES
F.9.5.2	B-7	UNE/FL (%)	>= 90%			99.07%	$1,108,776				YES
F.9.5.3	B-7	Interconnection/FL (%)	>= 90%			99.44%	$7,616				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/FL (%)	Parity w Retail	92.93%	$29,921,619	98.38%	$637,115		0.00122	-44.6731	YES
F.9.6.2	B-8	UNE/FL (%)	>= 90%			98.81%	$2,242,167				YES
F.9.6.3	B-8	Interconnection/FL (%)	>= 90%			93.42%	$484,637				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	FL (%)	>= 98% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	FL (average)	>= 25 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	FL (%)	>= 98% w in 30 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	FL (average)	>= 25 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	FL (%)	>= 97% w in 15 min			100.00%	11				YES
	% Software Errors Corrected within 10 Business Days										
F.10.7	CM-6	Region (%)	>= 95% w in 10 days			100.00%	1				YES
	% Software Errors Corrected within 30 Business Days										
F.10.8	CM-6	Region (%)	>= 95% w in 30 days			100.00%	3				YES
	% Software Errors Corrected within 45 Business Days										
F.10.9	CM-6	Region (%)	>= 95% w in 45 days								
	% Change Requests Accepted or Rejected within 10 Business Days										
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	5				YES
	% Change Requests Rejected Within The Reporting Period										
F.10.11	CM-8	Region (%)	Diagnostic			40.00%	5				Diagnostic

BellSouth Monthly State Summary
Florida Interim, September 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented										
F.10.12	CM-9	Region (number)	= 0 Defects								
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented										
F.10.13	CM-9	Region (number)	= 0 Defects								
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented										
F.10.14	CM-9	Region (number)	= 0 Defects								
	% Test Deck Weight Failure in Production Release										
F.10.15	CM-10	Region (%)	<= 5%								
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.16	CM-11	Region (%)	>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.17	CM-11	Region (%)	>= 95% w in 60 days								
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES
	% Quotes Provided within 10 Business Days										
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days								
	% Quotes Provided within 30 Business Days										
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES
	% Quotes Provided within 60 Business Days										
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days								
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			100.00%	170,425				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	488,345				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	170,425				YES
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	488,345				YES
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/FL (hours)	PBD	1.91	20	1.91	20				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)	PBD	0.07	26	0.07	26				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)	PBD	3.60	20	3.59	20				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/FL (%)	>= 95%			99.93%	1,360				YES
F.13.2.2	D-2	Directory Listings/FL (%)	>= 95%			99.76%	838				YES
F.13.2.3	D-2	Directory Assistance/FL (%)	>= 95%			99.38%	646				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region (%)	100%			100.00%	63				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region (minutes)	Parity w Retail	127	1	120	1				YES