



October 30, 2002

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Marlene H. Dortch

Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell third calendar quarter of 2002.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, reading 'Linnea M. Fox', written in black ink.

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
 FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
 Report Period: July - September 2002

Service	Orders	MA	Interval
Business Line	300230	0.0088	1.8449
PBX	18611	0.0059	6.8749
CENTREX	66278	0.0084	3.1792
WATS	8229	0.0880	4.2305
Mobile	Nothing to Report		
Feature Group A	2	0	7.5
Foreign Exchange	Nothing to Report		
Feature Group B	51	0	20.745
Feature Group D	3876	0	26.614
DID	Nothing to Report		
Packet DOD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	195	0	5.774
Protection Relaying	56	0	5.821
Control Circuit	43	0	16.628
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	2	0	13
Voice Switched Line	485	0	8.0103
Voice Switched Trunk	94	0	8.7021
Voice and Tone -Radio Land Line	94	0	7.5638
Data Low Speed	82	0	9.5488
Basic Data and Voice	1405	0	8.9352
Voice and Data - PSN Access Tie Trunk	196	0	9.7755
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension-Voice Grade Data	4	0	7
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	1	0	10
Program Audio 100-5000 HZ	2	0	10
Program Audio 50-8000 HZ	8	0	10
Program Audio 50-15000 HZ	30	0	8.4667
TV Channel-One Way 15kHz Audio	231	0	17.2597
TV Channel-One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	2	0	7
Digital Data-4.8kb/s	6	0	12.3333
Digital Data-9.6kb/s	123	0	7.0650
Digital Data-56kb/s	4082	0	9.4804
1.544 MBPS BSA	43847	0	12.1292
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1521	0	18.5450
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	6160	0	9.3906
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
 Intervals: Taken Date to Due Date intervals in business days

Provisioning - PB Enhanced

PACIFIC BELL ENHANCED SERVICES
 FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
 Report Period: July - September 2002

Service	Orders	MA	Interval
Business Line	166	0.030	3.741
PBX	1	0	33
CENTREX	107	0	3.3271
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DDD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension-Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel-One Way 15kHz Audio	Nothing to Report		
TV Channel-One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
 Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
 FCC CEI/ ONA QUARTERLY REPORT Provisioning / Installation Activity
 Report Period: July - September 2002

Service	Orders	MA	Interval
Business Line	772	0.0065	3.73187
PBX	31	0	12.06452
CENTREX	431	0.0046	3.32483
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DDD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension-Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel-One Way 15kHz Audio	Nothing to Report		
TV Channel-One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	106	0	9.3585
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1	0	10
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
 Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES
 FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
 Report Period: **July** -September **2002**

Service	Orders	MA	Interval
Business Line	6	0	2.1667
PBX		Nothing to Report	
CENTREX	10	0	2.6
WATS		Nothing to Report	
Mobile		Nothing to Report	
Feature Group A		Nothing to Report	
Foreign Exchange		Nothing to Report	
Feature Group B		Nothing to Report	
Feature Group D		Nothing to Report	
DID		Nothing to Report	
Packet DDD Access Line		Nothing to Report	
Packet Synchronous Access Line		Nothing to Report	
Packet Asynchronous Access Line		Nothing to Report	
Protection Alarm		Nothing to Report	
Protection Relaying		Nothing to Report	
Control Circuit		Nothing to Report	
Telegraph Grade 75 Baud		Nothing to Report	
Telegraph Grade 150 Baud		Nothing to Report	
Voice Non-Switched Line		Nothing to Report	
Voice Switched Line		Nothing to Report	
Voice Switched Trunk		Nothing to Report	
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed		Nothing to Report	
Basic Data and Voice		Nothing to Report	
Voice and Data - PSN Access Tie Trunk		Nothing to Report	
Voice and Data - SSN Access		Nothing to Report	
Voice and Data - SSN - Intermachine Trunk		Nothing to Report	
Data Extension-Voice Grade Data		Nothing to Report	
Protection Relay Voice Grade		Nothing to Report	
Telephoto and Facsimile		Nothing to Report	
Program Audio 200-3500 HZ		Nothing to Report	
Program Audio 100-5000 HZ		Nothing to Report	
Program Audio 50-8000 HZ		Nothing to Report	
Program Audio 50-15000 HZ		Nothing to Report	
TV Channel-One Way 15kHz Audio		Nothing to Report	
TV Channel-One Way 5kHz Audio		Nothing to Report	
Digital Voice Circuit		Nothing to Report	
Digital Data-2.4kb/s		Nothing to Report	
Digital Data-4.8kb/s		Nothing to Report	
Digital Data-9.6kb/s		Nothing to Report	
Digital Data-56kb/s		Nothing to Report	
1.544 MBPS BSA		Nothing to Report	
Dedicated Digital 3.152 MBPS		Nothing to Report	
Dedicated Digital 6.312 MBPS		Nothing to Report	
Dedicated Digital 44.736 MBPS		Nothing to Report	
Dedicated Digital 456 MBPS or Higher		Nothing to Report	
Dedicated Alert Transport		Nothing to Report	
Derived Services		Nothing to Report	
Dedicated Network Access Link		Nothing to Report	

Notes: MA: Missed appointments due to Company reasons
 Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Maintenance / Repair Services)
FCC CEI / ONA QUARTERLY REPORT
 Report Period: **July - September 2002**

Service	Reports	MA	%MA	Avg-RC
Business Line	76119	4953	6.51%	10.44
PBX	5226	1947	37.26%	8.15
CENTREX	20707	2178	10.52%	9.17
WATS	99	21	21.21%	16.45
Mobile	Nothing to report			
Feature Group A	74	35	47.30%	4.05
Foreign Exchange	Nothing to report			
Feature Group B	11	1	9.09%	9.31
Feature Group D	329	29	8.81%	7.28
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	5	3	60.00%	2.13
Protection Alarm	642	361	56.23%	4.43
Protection Relaying	14	13	92.86%	11.46
Control Circuit	52	32	61.54%	10.29
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	7	1	14.29%	4.10
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	255	119	46.67%	3.16
Voice Switched Trunk	46	27	58.70%	6.51
Voice and Tone - Radio Land Line	152	92	60.53%	8.10
Data Low Speed	33	11	33.33%	2.12
Basic Data and Voice	644	272	42.24%	3.59
Voice and Data - PSN Access Tie Trunk	63	30	47.62%	2.38
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	23	11	47.83%	10.47
Protection Relay Voice Grade	3	1	33.33%	4.29
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	2	2	100.00%	6.20
Program Audio 100-5000HZ	2	1	50.00%	22.59
Program Audio 50-8000 HZ	16	7	43.75%	7.37
Program Audio 50-15000 HZ	67	49	73.13%	16.39
TV Channel - One Way 15kHz Audio	82	34	41.46%	8.25
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	1	1	100.00%	2.14
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	119	39	32.77%	2.12
Digital Data-56kb/s	4517	1649	36.51%	3.06
1.544 MBPS BSA	30175	16523	54.76%	4.28
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1123	599	53.34%	4.55
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the Service

PACIFIC BELL ENHANCED SERVICES PROVIDER
 FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
 Report Period: July -September 2002

Service	Reports	MA	%MA	Avg-RC
Business Line	2	0	0.00%	1.54
PBX	4	4	100.00%	12 06
CENTREX	16	4	25.00%	18 12
WATS			Nothing to report	
Mobile			Nothing to report	
Feature Group A			Nothing to report	
Foreign Exchange			Nothing to report	
Feature Group B			Nothing to report	
Feature Group D			Nothing to report	
DID			Nothing to report	
Packet DD Access Line			Nothing to report	
Packet Synchronous Access Line			Nothing to report	
Packet Asynchronous Access Line			Nothing to report	
Protection Alarm			Nothing to report	
Protection Relaying			Nothing to report	
Control Circuit			Nothing to report	
Telegraph Grade 75 Baud			Nothing to report	
Telegraph Grade 150 Baud			Nothing to report	
Voice Non-Switched Line			Nothing to report	
Voice Switched Line			Nothing to report	
Voice Switched Trunk			Nothing to report	
Voice and Tone - Radio Land Line			Nothing to report	
Data Low Speed			Nothing to report	
Basic Data and Voice			Nothing to report	
Voice and Data - PSN Access Tie Trunk			Nothing to report	
Voice and Data - SSN Access			Nothing to report	
Voice and Data - SSN - Intermachine Trunk			Nothing to report	
Data Extension - Voice Grade Data			Nothing to report	
Protection Relay Voice Grade			Nothing to report	
Telephoto and Facsimile			Nothing to report	
Program Audio 200-3500 HZ			Nothing to report	
Program Audio 100-5000 HZ			Nothing to report	
Program Audio 50-8000 HZ			Nothing to report	
Program Audio 50-15000 HZ			Nothing to report	
N Channel - One Way 15kHz Audio			Nothing to report	
N Channel - One Way 5kHz Audio			Nothing to report	
Digital Voice Circuit			Nothing to report	
Digital Data-2.4kb/s			Nothing to report	
Digital Data-4.8kb/s			Nothing to report	
Digital Data-9.6kb/s			Nothing to report	
Digital Data-56kb/s			Nothing to report	
1.544 MBPS BSA	350	158	45.14%	2.55
Dedicated Digital 3.152 MBPS			Nothing to report	
Dedicated Digital 6.312 MBPS			Nothing to report	
Dedicated Digital 44.736 MBPS	20	7	35.00%	1.47
Dedicated Digital 456 MBPS or Higher			Nothing to report	
Dedicated Alert Transport			Nothing to report	
Derived Services			Nothing to report	
Dedicated Network Access Link			Nothing to report	

Notes: MA: Missed appointments due to Company reasons
 %MA: Missed appointments as a percentage of total number of reports received for the Service
 Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
 FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
 Report Period: **July - September 2002**

Service	Reports	MA	%MA	Avg-RC
Business Line	968	47	4.86%	7.35
PBX	28	2	7.14%	6.44
CENTREX	682	35	5.13%	7.13
WATS			Nothing to report	
Mobile			Nothing to report	
Feature Group A			Nothing to report	
Foreign Exchange			Nothing to report	
Feature Group B			Nothing to report	
Feature Group D			Nothing to report	
DID			Nothing to report	
Packet DD Access Line			Nothing to report	
Packet Synchronous Access Line			Nothing to report	
Packet Asynchronous Access Line			Nothing to report	
Protection Alarm			Nothing to report	
Protection Relaying			Nothing to report	
Control Circuit			Nothing to report	
Telegraph Grade 75 Baud			Nothing to report	
Telegraph Grade 150 Baud			Nothing to report	
Voice Non-Switched Line			Nothing to report	
Voice Switched Line			Nothing to report	
Voice Switched Trunk			Nothing to report	
Voice and Tone - Radio Land Line			Nothing to report	
Data Low Speed			Nothing to report	
Basic Data and Voice			Nothing to report	
Voice and Data - PSN Access Tie Trunk			Nothing to report	
Voice and Data - SSN Access			Nothing to report	
Voice and Data - SSN - Intermachine Trunk			Nothing to report	
Data Extension - Voice Grade Data			Nothing to report	
Protection Relay Voice Grade			Nothing to report	
Telephoto and Facsimile			Nothing to report	
Program Audio 200-3500 HZ			Nothing to report	
Program Audio 100-5000 HZ			Nothing to report	
Program Audio 50-8000 HZ			Nothing to report	
Program Audio 50-15000 HZ			Nothing to report	
TV Channel - One Way 15kHz Audio			Nothing to report	
TV Channel - One Way 5kHz Audio			Nothing to report	
Digital Voice Circuit			Nothing to report	
Digital Data-2.4kb/s			Nothing to report	
Digital Data-4.8kb/s			Nothing to report	
Digital Data-9.6kb/s			Nothing to report	
Digital Data-56kb/s			Nothing to report	
1.544 MBPS BSA			Nothing to report	
Dedicated Digital 3.152 MBPS			Nothing to report	
Dedicated Digital 6.312 MBPS			Nothing to report	
Dedicated Digital 44.736 MBPS			Nothing to report	
Dedicated Digital 456 MBPS or Higher			Nothing to report	
Dedicated Alert Transport			Nothing to report	
Derived Services			Nothing to report	
Dedicated Network Access Link			Nothing to report	

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER
 FCC CEI / **ONA** QUARTERLY REPORT Maintenance / Repair
 Report Period: **July** -September **2002**

Service	Reports	MA	%MA	Avg-RC
Business Line	2	0	0.00%	1.54
PBX		Nothing to Report		
CENTREX	16	4	25.00%	18.12
WATS		Nothing to Report		
Mobile		Nothing to Report		
Feature Group A		Nothing to Report		
Foreign Exchange		Nothing to Report		
Feature Group B		Nothing to Report		
Feature Group D		Nothing to Report		
DID		Nothing to Report		
Packet DD Access Line		Nothing to Report		
Packet Synchronous Access Line		Nothing to Report		
Packet Asynchronous Access Line		Nothing to Report		
Protection Alarm		Nothing to Report		
Protection Relaying		Nothing to Report		
Control Circuit		Nothing to Report		
Telegraph Grade 75 Baud		Nothing to Report		
Telegraph Grade 150 Baud		Nothing to Report		
Voice Non-Switched Line		Nothing to Report		
Voice Switched Line		Nothing to Report		
Voice Switched Trunk		Nothing to Report		
Voice and Tone - Radio Land Line		Nothing to Report		
Data Low Speed		Nothing to Report		
Basic Data and Voice		Nothing to Report		
Voice and Data - PSN Access Tie Trunk		Nothing to Report		
Voice and Data - SSN Access		Nothing to Report		
Voice and Data - SSN - Intermachine Trunk		Nothing to Report		
Data Extension -Voice Grade Data		Nothing to Report		
Protection Relay Voice Grade		Nothing to Report		
Telephoto and Facsimile		Nothing to Report		
Program Audio 200-3500 HZ		Nothing to Report		
Program Audio 100-5000 HZ		Nothing to Report		
Program Audio 50-8000 HZ		Nothing to Report		
Program Audio 50-15000 HZ		Nothing to Report		
TV Channel - One Way 15kHz Audio		Nothing to Report		
TV Channel - One Way 5kHz Audio		Nothing to Report		
Digital Voice Circuit		Nothing to Report		
Digital Data-2.4kb/s		Nothing to Report		
Digital Data-4.8kb/s		Nothing to Report		
Digital Data-9.6kb/s		Nothing to Report		
Digital Data-56kb/s		Nothing to Report		
1.544 MBPS BSA	90	52	57.78%	1.37
Dedicated Digital 3.152 MBPS		Nothing to Report		
Dedicated Digital 6.312 MBPS		Nothing to Report		
Dedicated Digital 44.736 MBPS	8	8	100.00%	1.38
Dedicated Digital 456 MBPS or Higher		Nothing to Report		
Dedicated Alert Transport		Nothing to Report		
Derived Services		Nothing to Report		
Dedicated Network Access Link		Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service