BELLSOUTH

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November 4, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-307 - Ex Parte # 1

Dear Ms Dortch:

I am providing you with a copy of two spreadsheets that I sent electronically to Christine Newcomb and Pamela Megna of the Commission's Wireline Competition Bureau on November 4, 2002. The first spreadsheet is a multi-month summary of BellSouth's performance in Tennessee for the months of May through September 2002. The second spreadsheet is a multi-month summary of BellSouth's performance in Florida under the interim SQM metrics for the same period. The e-mailed documents were sent to Ms. Newcomb and Dr. Megna at their request.

In accordance with Section 1.1206, I am filing this notice and the accompanying attachments electronically and request that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Christine Newcomb
Janice Myles
Luin Fitch
Beth Keating
Pamela Megna
James Davis-Smith
Sara Kyle

FLORIDA

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Resale - Ordering																		
	% Rejected Service Requests - Mechanized																		
A.1.1.1	O-7	Residence/FL (%)	Diagnostic			11.11%	27,562				Diagnostic			14.71%	41,247				Diagnostic
A.1.1.2	O-7	Business/FL (%)	Diagnostic			25.63%	1,120				Diagnostic			24.50%	1,559				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
A.1.2.1	O-7	Residence/FL (%)	Diagnostic			27.85%	4,240				Diagnostic			29.82%	9,302				Diagnostic
A.1.2.2	O-7	Business/FL (%)	Diagnostic			46.12%	670				Diagnostic			49.29%	1,130				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
A.1.3.1	O-7	Residence/FL (%)	Diagnostic			47.86%	234				Diagnostic			46.08%	536				Diagnostic
A.1.3.2	O-7	Business/FL (%)	Diagnostic			54.76%	557				Diagnostic			54.42%	882				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)	Diagnostic			41.53%	118				Diagnostic			34.71%	121				Diagnostic
A.1.3.4	O-7	PBX/FL (%)	Diagnostic			26.67%	15				Diagnostic			55.56%	18				Diagnostic
A.1.3.5	O-7	Centrex/FL (%)	Diagnostic			61.54%	13				Diagnostic			57.14%	7				Diagnostic
A.1.3.6	O-7	ISDN/FL (%)	Diagnostic			41.03%	39				Diagnostic			45.45%	11				Diagnostic
	Reject Interval - Mechanized																		
A.1.4.1	O-8	Residence/FL (%)	>= 97% w in 1 hr			98.66%	3,068				YES			95.82%	6,150				NO
A.1.4.2	O-8	Business/FL (%)	>= 97% w in 1 hr			98.61%	287				YES			96.87%	383				NO
A.1.4.3	O-8	Design (Specials)/FL (%)	>= 97% w in 1 hr																
A.1.4.4	O-8	PBX/FL (%)	>= 97% w in 1 hr																
A.1.4.5	O-8	Centrex/FL (%)	>= 97% w in 1 hr																
A.1.4.6	O-8	ISDN/FL (%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
A.1.7.1	O-8	Residence/FL (%)	>= 85% w in 10 hrs			97.56%	1,187				YES			91.87%	2,866				YES
A.1.7.2	O-8	Business/FL (%)	>= 85% w in 10 hrs			97.74%	310				YES			96.83%	568				YES
A.1.7.3	O-8	Design (Specials)/FL (%)	>= 85% w in 10 hrs																
A.1.7.4	O-8	PBX/FL (%)	>= 85% w in 10 hrs																
A.1.7.5	O-8	Centrex/FL (%)	>= 85% w in 10 hrs																
A.1.7.6	O-8	ISDN/FL (%)	>= 85% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
A.1.8.1	O-8	Residence/FL (%)	>= 85% w in 24 hrs			95.58%	113				YES			98.84%	259				YES
A.1.8.2	O-8	Business/FL (%)	>= 85% w in 24 hrs			99.04%	312				YES			98.57%	489				YES
A.1.8.3	O-8	Design (Specials)/FL (%)	>= 85% w in 24 hrs			96.15%	52				YES			93.02%	43				YES
A.1.8.4	O-8	PBX/FL (%)	>= 85% w in 24 hrs			50.00%	4				NO			80.00%	10				NO
A.1.8.5	O-8	Centrex/FL (%)	>= 85% w in 24 hrs			100.00%	8				YES			83.33%	6				NO
A.1.8.6	O-8	ISDN/FL (%)	>= 85% w in 24 hrs			88.24%	17				YES			83.33%	6				NO
	FOC Timeliness - Mechanized																		
A.1.9.1	O-9	Residence/FL (%)	>= 95% w in 3 hrs			98.65%	24,510				YES			98.45%	35,246				YES
A.1.9.2	O-9	Business/FL (%)	>= 95% w in 3 hrs			99.28%	831				YES			99.15%	1,183				YES
A.1.9.3	O-9	Design (Specials)/FL (%)	>= 95% w in 3 hrs																
A.1.9.4	O-9	PBX/FL (%)	>= 95% w in 3 hrs																
A.1.9.5	O-9	Centrex/FL (%)	>= 95% w in 3 hrs																
A.1.9.6	O-9	ISDN/FL (%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
A.1.12.1	O-9	Residence/FL (%)	>= 85% w in 10 hrs			91.78%	3,384				YES			87.32%	7,501				YES
A.1.12.2	O-9	Business/FL (%)	>= 85% w in 10 hrs			91.61%	441				YES			89.90%	693				YES
A.1.12.3	O-9	Design (Specials)/FL (%)	>= 85% w in 10 hrs																
A.1.12.4	O-9	PBX/FL (%)	>= 85% w in 10 hrs																
A.1.12.5	O-9	Centrex/FL (%)	>= 85% w in 10 hrs																
A.1.12.6	O-9	ISDN/FL (%)	>= 85% w in 10 hrs																
	FOC Timeliness - Non-Mechanized																		
A.1.13.1	O-9	Residence/FL (%)	>= 85% w in 36 hrs			91.82%	110				YES			95.25%	295				YES
A.1.13.2	O-9	Business/FL (%)	>= 85% w in 36 hrs			96.30%	243				YES			98.96%	384				YES
A.1.13.3	O-9	Design (Specials)/FL (%)	>= 85% w in 36 hrs			94.44%	72				YES			93.75%	64				YES
A.1.13.4	O-9	PBX/FL (%)	>= 85% w in 36 hrs			100.00%	9				YES			87.50%	8				YES
A.1.13.5	O-9	Centrex/FL (%)	>= 85% w in 36 hrs			100.00%	4				YES			100.00%	4				YES
A.1.13.6	O-9	ISDN/FL (%)	>= 85% w in 36 hrs			100.00%	23				YES			100.00%	5				YES
	FOC & Reject Response Completeness - Mechanized																		
A.1.14.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	94				YES			98.21%	112				YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.87%	27,468				YES			99.88%	41,135				YES
A.1.14.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	20				YES			100.00%	22				YES
A.1.14.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.82%	1,100				YES			99.80%	1,537				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.14.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A.1.14.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.14.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.14.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.14.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.14.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
	FOC & Reject Response Completeness - Partially Mechanized																		
A.1.15.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	26				YES			100.00%	43				YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.86%	4,214				YES			99.87%	9,259				YES
A.1.15.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	5				YES			100.00%	23				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Resale - Ordering																					
	% Rejected Service Requests - Mechanized																					
A.1.1.1	O-7	Residence/FL (%)			17.66%	54,561				Diagnostic			16.69%	49,954				Diagnostic			17.80%	58,656
A.1.1.2	O-7	Business/FL (%)			28.04%	2,179				Diagnostic			26.39%	2,031				Diagnostic			28.78%	2,728
A.1.1.3	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic				
A.1.1.4	O-7	PBX/FL (%)								Diagnostic								Diagnostic				
A.1.1.5	O-7	Centrex/FL (%)								Diagnostic								Diagnostic				
A.1.1.6	O-7	ISDN/FL (%)								Diagnostic								Diagnostic			0.00%	1
	% Rejected Service Requests - Partially Mechanized																					
A.1.2.1	O-7	Residence/FL (%)			26.41%	14,120				Diagnostic			29.05%	14,576				Diagnostic			25.15%	18,483
A.1.2.2	O-7	Business/FL (%)			40.40%	2,505				Diagnostic			43.74%	1,470				Diagnostic			38.64%	1,972
A.1.2.3	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic				
A.1.2.4	O-7	PBX/FL (%)								Diagnostic			0.00%	1				Diagnostic			50.00%	2
A.1.2.5	O-7	Centrex/FL (%)								Diagnostic								Diagnostic				
A.1.2.6	O-7	ISDN/FL (%)								Diagnostic			0.00%	1				Diagnostic				
	% Rejected Service Requests - Non-Mechanized																					
A.1.3.1	O-7	Residence/FL (%)			46.46%	579				Diagnostic			46.23%	664				Diagnostic			41.42%	676
A.1.3.2	O-7	Business/FL (%)			52.74%	730				Diagnostic			49.31%	728				Diagnostic			50.30%	1,016
A.1.3.3	O-7	Design (Specials)/FL (%)			36.42%	151				Diagnostic			31.18%	93				Diagnostic			27.18%	103
A.1.3.4	O-7	PBX/FL (%)			56.25%	16				Diagnostic			45.45%	11				Diagnostic			42.86%	28
A.1.3.5	O-7	Centrex/FL (%)			58.33%	24				Diagnostic			55.56%	18				Diagnostic			40.91%	66
A.1.3.6	O-7	ISDN/FL (%)			20.00%	10				Diagnostic			35.00%	20				Diagnostic			16.67%	12
	Reject Interval - Mechanized																					
A.1.4.1	O-8	Residence/FL (%)			96.58%	9,649				NO			97.60%	8,345				YES			96.79%	10,450
A.1.4.2	O-8	Business/FL (%)			96.74%	614				NO			97.03%	538				YES			96.83%	788
A.1.4.3	O-8	Design (Specials)/FL (%)																				
A.1.4.4	O-8	PBX/FL (%)																				
A.1.4.5	O-8	Centrex/FL (%)																				
A.1.4.6	O-8	ISDN/FL (%)																				
	Reject Interval - Partially Mechanized - 10 hours																					
A.1.7.1	O-8	Residence/FL (%)			96.12%	3,814				YES			92.66%	4,346				YES			84.55%	4,706
A.1.7.2	O-8	Business/FL (%)			98.03%	1,017				YES			98.01%	654				YES			93.55%	775
A.1.7.3	O-8	Design (Specials)/FL (%)																				
A.1.7.4	O-8	PBX/FL (%)																			100.00%	1
A.1.7.5	O-8	Centrex/FL (%)																				
A.1.7.6	O-8	ISDN/FL (%)																				
	Reject Interval - Non-Mechanized																					
A.1.8.1	O-8	Residence/FL (%)			95.96%	272				YES			99.07%	324				YES			98.62%	290
A.1.8.2	O-8	Business/FL (%)			97.95%	391				YES			97.61%	377				YES			99.43%	526
A.1.8.3	O-8	Design (Specials)/FL (%)			92.73%	55				YES			96.88%	32				YES			100.00%	29
A.1.8.4	O-8	PBX/FL (%)			100.00%	9				YES			100.00%	5				YES			92.31%	13
A.1.8.5	O-8	Centrex/FL (%)			100.00%	14				YES			90.00%	10				YES			96.55%	29
A.1.8.6	O-8	ISDN/FL (%)			100.00%	2				YES			100.00%	7				YES			66.67%	3
	FOC Timeliness - Mechanized																					
A.1.9.1	O-9	Residence/FL (%)			98.89%	45,096				YES			98.18%	41,631				YES			99.55%	47,165
A.1.9.2	O-9	Business/FL (%)			99.36%	1,564				YES			98.93%	1,490				YES			99.79%	1,669
A.1.9.3	O-9	Design (Specials)/FL (%)																				
A.1.9.4	O-9	PBX/FL (%)																				
A.1.9.5	O-9	Centrex/FL (%)																				
A.1.9.6	O-9	ISDN/FL (%)																			100.00%	1
	FOC Timeliness - Partially Mechanized - 10 hours																					
A.1.12.1	O-9	Residence/FL (%)			93.85%	11,238				YES			86.84%	11,326				YES			84.84%	15,031
A.1.12.2	O-9	Business/FL (%)			93.01%	1,632				YES			87.85%	963				YES			86.56%	1,587
A.1.12.3	O-9	Design (Specials)/FL (%)																				
A.1.12.4	O-9	PBX/FL (%)											0.00%	1				NO			50.00%	2
A.1.12.5	O-9	Centrex/FL (%)																				
A.1.12.6	O-9	ISDN/FL (%)											0.00%	1				NO				
	FOC Timeliness - Non-Mechanized																					
A.1.13.1	O-9	Residence/FL (%)			96.81%	282				YES			95.87%	339				YES			97.88%	377
A.1.13.2	O-9	Business/FL (%)			97.20%	322				YES			98.32%	357				YES			97.66%	471
A.1.13.3	O-9	Design (Specials)/FL (%)			100.00%	96				YES			96.49%	57				YES			96.92%	65
A.1.13.4	O-9	PBX/FL (%)			100.00%	7				YES			85.71%	7				YES			85.71%	14
A.1.13.5	O-9	Centrex/FL (%)			100.00%	6				YES			88.89%	9				YES			97.37%	38
A.1.13.6	O-9	ISDN/FL (%)			100.00%	7				YES			92.31%	13				YES			90.91%	11
	FOC & Reject Response Completeness - Mechanized																					
A.1.14.1.1	O-11	Residence/EDI/FL (%)			100.00%	86				YES			100.00%	59				YES			95.04%	141
A.1.14.1.2	O-11	Residence/TAG/FL (%)			99.91%	54,475				YES			99.95%	49,895				YES			97.80%	58,515
A.1.14.2.1	O-11	Business/EDI/FL (%)			100.00%	39				YES			100.00%	21				YES			100.00%	50
A.1.14.2.2	O-11	Business/TAG/FL (%)			99.16%	2,140				YES			99.10%	2,010				YES			96.56%	2,678
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)																				
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)																				
A.1.14.4.1	O-11	PBX/EDI/FL (%)																				
A.1.14.4.2	O-11	PBX/TAG/FL (%)																				
A.1.14.5.1	O-11	Centrex/EDI/FL (%)																				
A.1.14.5.2	O-11	Centrex/TAG/FL (%)																				
A.1.14.6.1	O-11	ISDN/EDI/FL (%)																				
A.1.14.6.2	O-11	ISDN/TAG/FL (%)																			100.00%	1
	FOC & Reject Response Completeness - Partially Mechanized																					
A.1.15.1.1	O-11	Residence/EDI/FL (%)			100.00%	18				YES			96.43%	28				YES			96.43%	28
A.1.15.1.2	O-11	Residence/TAG/FL (%)			99.89%	14,102				YES			99.73%	14,548				YES			99.86%	18,455
A.1.15.2.1	O-11	Business/EDI/FL (%)			100.00%	18				YES			100.00%	13				YES			88.24%	17

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering					
	% Rejected Service Requests - Mechanized					
A.1.1.1	O-7	Residence/FL (%)				Diagnostic
A.1.1.2	O-7	Business/FL (%)				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)				Diagnostic
A.1.1.4	O-7	PBX/FL (%)				Diagnostic
A.1.1.5	O-7	Centrex/FL (%)				Diagnostic
A.1.1.6	O-7	ISDN/FL (%)				Diagnostic
	% Rejected Service Requests - Partially Mechanized					
A.1.2.1	O-7	Residence/FL (%)				Diagnostic
A.1.2.2	O-7	Business/FL (%)				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)				Diagnostic
A.1.2.4	O-7	PBX/FL (%)				Diagnostic
A.1.2.5	O-7	Centrex/FL (%)				Diagnostic
A.1.2.6	O-7	ISDN/FL (%)				Diagnostic
	% Rejected Service Requests - Non-Mechanized					
A.1.3.1	O-7	Residence/FL (%)				Diagnostic
A.1.3.2	O-7	Business/FL (%)				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)				Diagnostic
A.1.3.4	O-7	PBX/FL (%)				Diagnostic
A.1.3.5	O-7	Centrex/FL (%)				Diagnostic
A.1.3.6	O-7	ISDN/FL (%)				Diagnostic
	Reject Interval - Mechanized					
A.1.4.1	O-8	Residence/FL (%)				NO
A.1.4.2	O-8	Business/FL (%)				NO
A.1.4.3	O-8	Design (Specials)/FL (%)				
A.1.4.4	O-8	PBX/FL (%)				
A.1.4.5	O-8	Centrex/FL (%)				
A.1.4.6	O-8	ISDN/FL (%)				
	Reject Interval - Partially Mechanized - 10 hours					
A.1.7.1	O-8	Residence/FL (%)				NO
A.1.7.2	O-8	Business/FL (%)				YES
A.1.7.3	O-8	Design (Specials)/FL (%)				
A.1.7.4	O-8	PBX/FL (%)				YES
A.1.7.5	O-8	Centrex/FL (%)				
A.1.7.6	O-8	ISDN/FL (%)				
	Reject Interval - Non-Mechanized					
A.1.8.1	O-8	Residence/FL (%)				YES
A.1.8.2	O-8	Business/FL (%)				YES
A.1.8.3	O-8	Design (Specials)/FL (%)				YES
A.1.8.4	O-8	PBX/FL (%)				YES
A.1.8.5	O-8	Centrex/FL (%)				YES
A.1.8.6	O-8	ISDN/FL (%)				NO
	FOC Timeliness - Mechanized					
A.1.9.1	O-9	Residence/FL (%)				YES
A.1.9.2	O-9	Business/FL (%)				YES
A.1.9.3	O-9	Design (Specials)/FL (%)				
A.1.9.4	O-9	PBX/FL (%)				
A.1.9.5	O-9	Centrex/FL (%)				
A.1.9.6	O-9	ISDN/FL (%)				YES
	FOC Timeliness - Partially Mechanized - 10 hours					
A.1.12.1	O-9	Residence/FL (%)				NO
A.1.12.2	O-9	Business/FL (%)				YES
A.1.12.3	O-9	Design (Specials)/FL (%)				
A.1.12.4	O-9	PBX/FL (%)				NO
A.1.12.5	O-9	Centrex/FL (%)				
A.1.12.6	O-9	ISDN/FL (%)				
	FOC Timeliness - Non-Mechanized					
A.1.13.1	O-9	Residence/FL (%)				YES
A.1.13.2	O-9	Business/FL (%)				YES
A.1.13.3	O-9	Design (Specials)/FL (%)				YES
A.1.13.4	O-9	PBX/FL (%)				YES
A.1.13.5	O-9	Centrex/FL (%)				YES
A.1.13.6	O-9	ISDN/FL (%)				YES
	FOC & Reject Response Completeness - Mechanized					
A.1.14.1.1	O-11	Residence/EDI/FL (%)				YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)				YES
A.1.14.2.1	O-11	Business/EDI/FL (%)				YES
A.1.14.2.2	O-11	Business/TAG/FL (%)				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)				
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)				
A.1.14.4.1	O-11	PBX/EDI/FL (%)				
A.1.14.4.2	O-11	PBX/TAG/FL (%)				
A.1.14.5.1	O-11	Centrex/EDI/FL (%)				
A.1.14.5.2	O-11	Centrex/TAG/FL (%)				
A.1.14.6.1	O-11	ISDN/EDI/FL (%)				
A.1.14.6.2	O-11	ISDN/TAG/FL (%)				YES
	FOC & Reject Response Completeness - Partially Mechanized					
A.1.15.1.1	O-11	Residence/EDI/FL (%)				YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)				YES
A.1.15.2.1	O-11	Business/EDI/FL (%)				NO

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.15.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.55%	665				YES			99.73%	1,107				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.15.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A.1.15.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.15.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.15.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.15.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.15.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness - Non-Mechanized																	
A.1.16.1	O-11	Residence/FL (%)	>= 95%			92.74%	234				NO			95.71%	536				YES
A.1.16.2	O-11	Business/FL (%)	>= 95%			96.59%	557				YES			96.26%	882				YES
A.1.16.3	O-11	Design (Specials)/FL (%)	>= 95%			96.61%	118				YES			85.95%	121				NO
A.1.16.4	O-11	PBX/FL (%)	>= 95%			86.67%	15				NO			100.00%	18				YES
A.1.16.5	O-11	Centrex/FL (%)	>= 95%			92.31%	13				NO			100.00%	7				YES
A.1.16.6	O-11	ISDN/FL (%)	>= 95%			97.44%	39				YES			90.91%	11				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized																	
A.1.17.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	94				YES			99.09%	110				YES
A.1.17.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.93%	27,433				YES			99.81%	41,087				YES
A.1.17.2.1	O-11	Business/EDI/FL (%)	>= 95%			95.00%	20				YES			100.00%	22				YES
A.1.17.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.91%	1,098				YES			99.48%	1,534				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.17.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.17.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A.1.17.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.17.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.17.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.17.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.17.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																	
A.1.18.1.1	O-11	Residence/EDI/FL (%)	>= 95%			80.77%	26				NO			93.02%	43				NO
A.1.18.1.2	O-11	Residence/TAG/FL (%)	>= 95%			93.11%	4,208				NO			92.54%	9,247				NO
A.1.18.2.1	O-11	Business/EDI/FL (%)	>= 95%			80.00%	5				NO			95.65%	23				YES
A.1.18.2.2	O-11	Business/TAG/FL (%)	>= 95%			87.46%	662				NO			90.94%	1,104				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.18.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.18.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A.1.18.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.18.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.18.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.18.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.18.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																	
A.1.19.1	O-11	Residence/FL (%)	>= 95%			94.93%	217				NO			92.40%	513				NO
A.1.19.2	O-11	Business/FL (%)	>= 95%			95.54%	538				YES			95.29%	849				YES
A.1.19.3	O-11	Design (Specials)/FL (%)	>= 95%			92.11%	114				NO			92.31%	104				NO
A.1.19.4	O-11	PBX/FL (%)	>= 95%			100.00%	13				YES			100.00%	18				YES
A.1.19.5	O-11	Centrex/FL (%)	>= 95%			100.00%	12				YES			100.00%	7				YES
A.1.19.6	O-11	ISDN/FL (%)	>= 95%			94.74%	38				NO			100.00%	10				YES
		Resale - Provisioning																	
		Order Completion Interval																	
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res	4.67	32,941	4.15	967	4.221	0.13771	3.7948	YES	4.39	42,430	4.13	1,432	4.023	0.10808	2.4024	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	1.00	572,801	0.73	20,665	1.529	0.01083	24.4990	YES	0.81	637,540	0.77	32,076	1.127	0.00645	5.7615	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.25	83	4.00	6	1.529	0.64635	0.3914	YES	4.64	104	4.00	4	3.246	1.65382	0.3857	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res																
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus	5.88	12,716	5.56	235	9.597	0.63181	0.5130	YES	4.92	17,147	4.49	446	7.928	0.38027	1.1250	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.28	73,886	0.92	1,054	2.866	0.08890	4.1429	YES	1.25	80,179	0.84	1,542	2.123	0.05459	7.4174	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus	13.70	247	6.60	5	24.539	11.08474	0.6408	YES	14.71	214	3.33	3	22.121	12.86093	0.8847	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	0.83	10			1.147				1.00	22	7.00	1	1.392	1.42286	-4.2169	NO
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	23.69	2,109	2.50	22	26.451	5.66863	3.7388	YES	26.81	2,235	10.74	19	27.092	6.24178	2.5755	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	8.04	497	2.61	37	12.749	2.17258	2.4976	YES	7.29	803	4.56	9	8.857	2.96874	0.9218	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	27.69	196			22.910				19.89	115			13.865			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	4.67	6			0.516				7.00	6			7.694			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX	8.10	52	0.33	1	10.614	10.71531	0.7251	YES	12.73	67	0.67	2	15.386	11.04100	1.0923	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	3.30	209	1.17	2	3.953	2.80887	0.7577	YES	1.90	170	1.05	7	3.773	1.45527	0.5830	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX	15.93	15			12.355				12.42	12			11.421			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	6.68	62	1.56	3	19.213	11.35792	0.4514	YES	5.89	58	4.50	2	20.118	14.46856	0.0961	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	6.03	711			8.668				6.51	738			13.542			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	3.72	1,789	5.00	4	4.613	2.30924	-0.5548	YES	5.83	1,390	2.00	2	11.060	7.82631	0.4891	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	10.54	30			11.327				11.32	45			12.010			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	3.57	53	1.42	4	6.851	3.55217	0.6051	YES	2.30	158			4.132			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	11.51	711	12.00	2	17.257	12.21951	-0.0402	YES	5.68	1,708			10.883			
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.61	1,392	2.10	7	4.964	1.88077	0.2738	YES	2.86	1,155			5.212			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	26.43	105	8.67	3	28.112	16.46051	1.0791	YES	27.02	146	36.00	1	17.192	17.25080	-0.5204	YES
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	10.58	77	3.00	2	20.335	14.56451	0.5207	YES	23.91	86			30.982			
		Held Orders																	
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/FL (days)	Res	9.87	248	5.00	2	12.269	8.71042	0.5587	YES	8.49	360	8.33	6	8.811	3.62676	0.0421	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/FL (days)	Res	6.38	117	6.00	1	8.883	8.92108	0.0431	YES	5.44	71	2.00	1	6.212	6.25587	0.5493	YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/FL (days)	Bus	5.94	77	0.00	0	6.055			YES	6.97	96	11.00	2	6.041	4.31590	-0.9340	YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/FL (days)	Bus	7.88	34	0.00	0	10.693			YES	13.12	26	0.00	0	15.061			YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.1.15.2.2	O-11	Business/TAG/FL (%)			99.48%	2,487				YES			99.66%	1,457				YES			99.74%	1,955
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)																				
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)																				
A.1.15.4.1	O-11	PBX/EDI/FL (%)																				
A.1.15.4.2	O-11	PBX/TAG/FL (%)											100.00%	1				YES			100.00%	2
A.1.15.5.1	O-11	Centrex/EDI/FL (%)																				
A.1.15.5.2	O-11	Centrex/TAG/FL (%)																				
A.1.15.6.1	O-11	ISDN/EDI/FL (%)																				
A.1.15.6.2	O-11	ISDN/TAG/FL (%)											100.00%	1				YES				
		FOC & Reject Response Completeness - Non-Mechanized																				
A.1.16.1	O-11	Residence/FL (%)			95.51%	579				YES			94.43%	664				NO			94.82%	676
A.1.16.2	O-11	Business/FL (%)			94.11%	730				NO			94.92%	728				NO			94.88%	1,016
A.1.16.3	O-11	Design (Specials)/FL (%)			95.36%	151				YES			95.70%	93				YES			86.41%	103
A.1.16.4	O-11	PBX/FL (%)			100.00%	16				YES			90.91%	11				NO			85.71%	28
A.1.16.5	O-11	Centrex/FL (%)			91.67%	24				NO			100.00%	18				YES			93.94%	66
A.1.16.6	O-11	ISDN/FL (%)			90.00%	10				NO			100.00%	20				YES			100.00%	12
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized																				
A.1.17.1.1	O-11	Residence/EDI/FL (%)			98.84%	86				YES			98.31%	59				YES			97.01%	134
A.1.17.1.2	O-11	Residence/TAG/FL (%)			99.57%	54,426				YES			99.85%	49,871				YES			99.63%	57,229
A.1.17.2.1	O-11	Business/EDI/FL (%)			97.44%	39				YES			90.48%	21				NO			100.00%	50
A.1.17.2.2	O-11	Business/TAG/FL (%)			99.39%	2,122				YES			99.30%	1,992				YES			99.34%	2,586
A.1.17.3.1	O-11	Design (Specials)/EDI/FL (%)																				
A.1.17.3.2	O-11	Design (Specials)/TAG/FL (%)																				
A.1.17.4.1	O-11	PBX/EDI/FL (%)																				
A.1.17.4.2	O-11	PBX/TAG/FL (%)																				
A.1.17.5.1	O-11	Centrex/EDI/FL (%)																				
A.1.17.5.2	O-11	Centrex/TAG/FL (%)																				
A.1.17.6.1	O-11	ISDN/EDI/FL (%)																				
A.1.17.6.2	O-11	ISDN/TAG/FL (%)																			100.00%	1
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																				
A.1.18.1.1	O-11	Residence/EDI/FL (%)			94.44%	18				NO			96.30%	27				YES			92.59%	27
A.1.18.1.2	O-11	Residence/TAG/FL (%)			94.33%	14,087				NO			92.97%	14,509				NO			95.27%	18,430
A.1.18.2.1	O-11	Business/EDI/FL (%)			72.22%	18				NO			76.92%	13				NO			93.33%	15
A.1.18.2.2	O-11	Business/TAG/FL (%)			94.58%	2,474				NO			90.63%	1,452				NO			90.00%	1,950
A.1.18.3.1	O-11	Design (Specials)/EDI/FL (%)																				
A.1.18.3.2	O-11	Design (Specials)/TAG/FL (%)																				
A.1.18.4.1	O-11	PBX/EDI/FL (%)																				
A.1.18.4.2	O-11	PBX/TAG/FL (%)											100.00%	1				YES			50.00%	2
A.1.18.5.1	O-11	Centrex/EDI/FL (%)																				
A.1.18.5.2	O-11	Centrex/TAG/FL (%)																				
A.1.18.6.1	O-11	ISDN/EDI/FL (%)																				
A.1.18.6.2	O-11	ISDN/TAG/FL (%)											100.00%	1				YES				
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																				
A.1.19.1	O-11	Residence/FL (%)			92.04%	553				NO			92.19%	627				NO			90.64%	641
A.1.19.2	O-11	Business/FL (%)			90.39%	687				NO			91.32%	691				NO			90.66%	964
A.1.19.3	O-11	Design (Specials)/FL (%)			92.36%	144				NO			93.26%	89				NO			94.38%	89
A.1.19.4	O-11	PBX/FL (%)			93.75%	16				NO			90.00%	10				NO			95.83%	24
A.1.19.5	O-11	Centrex/FL (%)			100.00%	22				YES			94.44%	18				NO			96.77%	62
A.1.19.6	O-11	ISDN/FL (%)			88.89%	9				NO			100.00%	20				YES			100.00%	12
		Resale - Provisioning																				
		Order Completion Interval																				
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	4.91	38,334	4.60	1,547	4.450	0.11540	2.6790	YES	4.36	34,521	3.86	1,540	4.174	0.10870	4.6167	YES	4.44	35,619	3.73	1,933
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	0.83	609,730	0.83	42,151	1.109	0.00558	0.9005	YES	0.84	577,521	0.88	41,811	1.130	0.00573	-6.6686	NO	0.86	621,645	0.70	49,060
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	4.86	96	5.00	2	3.554	2.53934	-0.0561	YES	4.68	74	4.33	3	3.952	2.32754	0.1510	YES	4.64	76	4.00	3
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	0.33	1			0.000															
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	6.40	14,046	4.08	305	9.522	0.55111	4.2004	YES	6.02	12,793	4.10	248	9.007	0.57745	3.3294	YES	3.54	32,518	3.25	286
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	1.23	71,815	0.96	2,322	2.194	0.04626	5.9284	YES	1.22	66,220	1.08	1,950	2.625	0.06031	2.4135	YES	1.29	53,016	0.94	3,449
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	12.35	235	9.50	8	12.996	4.67230	0.6107	YES	11.50	239	5.25	4	14.643	7.38237	0.8473	YES	10.28	268	8.57	7
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	0.52	7			0.325				13.72	18	5.50	2	29.920	22.30137	0.3687	YES	4.07	10	7.00	3
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	23.84	2,349	12.49	19	24.454	5.63276	2.0147	YES	23.01	2,237	6.62	13	21.994	6.11776	2.6804	YES	21.96	2,239	10.11	9
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	8.97	550	3.58	26	7.944	1.59430	3.3825	YES	8.45	468	4.50	4	8.045	4.03986	0.9769	YES	10.98	653	4.13	8
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	8.00	1			0.000				29.35	82			22.375				26.41	17		
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	7.00	1			0.000				2.00	1			0.000							
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	12.94	92			15.426				12.49	64	6.00	1	12.327	12.42319	0.5228	YES	12.69	68	4.67	3
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	4.52	174	1.17	10	14.190	4.61449	0.7257	YES	6.50	176	2.87	5	18.455	8.36980	0.4346	YES	5.49	233	4.79	13
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	4.00	2			2.828				68.60	5			53.449				70.50	6		
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	1.28	27	9.00	1	0.928	0.94477	-8.1671	NO	8.97	12			24.692				3.51	40	5.50	2
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	8.15	598			13.789				7.24	450			8.387				6.56	587	1.00	1
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	4.18	1,194	0.89	6	8.099	3.31463	0.9937	YES	2.18	1,108	1.55	11	2.356	0.71384	0.8863	YES	1.43	1,282	3.04	9
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	13.32	57			9.665				14.78	58			12.150				9.70	44		
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	2.71	134			7.955				4.08	72	0.94	11	13.247	4.28854	0.7331	YES	3.94	155	1.17	2
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	21.29	656	10.00	4	23.978	12.02540	0.9387	YES	17.78	548	8.33	3	25.676	14.86473	0.6353	YES	22.03	480	11.80	5
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	3.23	1,054	5.78	3	9.212	5.32600	-0.4789	YES	2.52	830	1.44	3	4.629	2.67745	0.4023	YES	2.20	1,616	1.20	15
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	23.75	4			7.890				13.33	9			9.206				11.50	2		
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	4.61	91	13.00	2	6.141	4.39008	-1.9107	NO	9.55	67			9.699				3.20	57		
		Held Orders																				
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/FL (days)	9.12	308	5.00	4	8.740	4.39824	0.9368	YES	9.33	318	9.27	11	8.206	2.51673	0.0216	YES	6.35	313	3.43	7
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/FL (days)	6.86	21	2.50	2	9.624	7.12216	0.6118	YES	10.43	47	12.50	2	15.687	11.32579	-0.1832	YES	10.21	39	2.25	4
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/FL (days)	7.66	74	4.00	2	7.147	5.12135	0.7151	YES	8.56	94	7.67	3	7.216	4.23236	0.2120	YES	7.20	91	6.00	4
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/FL (days)	12.25	12	0.00	0	13.465			YES	3.38	8	0.00	0	0.518			YES	5.36	14	0.00	0

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
A.1.15.2.2	O-11	Business/TAG/FL (%)				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)				
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)				
A.1.15.4.1	O-11	PBX/EDI/FL (%)				
A.1.15.4.2	O-11	PBX/TAG/FL (%)				YES
A.1.15.5.1	O-11	Centrex/EDI/FL (%)				
A.1.15.5.2	O-11	Centrex/TAG/FL (%)				
A.1.15.6.1	O-11	ISDN/EDI/FL (%)				
A.1.15.6.2	O-11	ISDN/TAG/FL (%)				
		FOC & Reject Response Completeness - Non-Mechanized				
A.1.16.1	O-11	Residence/FL (%)				NO
A.1.16.2	O-11	Business/FL (%)				NO
A.1.16.3	O-11	Design (Specials)/FL (%)				NO
A.1.16.4	O-11	PBX/FL (%)				NO
A.1.16.5	O-11	Centrex/FL (%)				NO
A.1.16.6	O-11	ISDN/FL (%)				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized				
A.1.17.1.1	O-11	Residence/EDI/FL (%)				YES
A.1.17.1.2	O-11	Residence/TAG/FL (%)				YES
A.1.17.2.1	O-11	Business/EDI/FL (%)				YES
A.1.17.2.2	O-11	Business/TAG/FL (%)				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/FL (%)				
A.1.17.3.2	O-11	Design (Specials)/TAG/FL (%)				
A.1.17.4.1	O-11	PBX/EDI/FL (%)				
A.1.17.4.2	O-11	PBX/TAG/FL (%)				
A.1.17.5.1	O-11	Centrex/EDI/FL (%)				
A.1.17.5.2	O-11	Centrex/TAG/FL (%)				
A.1.17.6.1	O-11	ISDN/EDI/FL (%)				
A.1.17.6.2	O-11	ISDN/TAG/FL (%)				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized				
A.1.18.1.1	O-11	Residence/EDI/FL (%)				NO
A.1.18.1.2	O-11	Residence/TAG/FL (%)				YES
A.1.18.2.1	O-11	Business/EDI/FL (%)				NO
A.1.18.2.2	O-11	Business/TAG/FL (%)				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/FL (%)				
A.1.18.3.2	O-11	Design (Specials)/TAG/FL (%)				
A.1.18.4.1	O-11	PBX/EDI/FL (%)				
A.1.18.4.2	O-11	PBX/TAG/FL (%)				NO
A.1.18.5.1	O-11	Centrex/EDI/FL (%)				
A.1.18.5.2	O-11	Centrex/TAG/FL (%)				
A.1.18.6.1	O-11	ISDN/EDI/FL (%)				
A.1.18.6.2	O-11	ISDN/TAG/FL (%)				
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized				
A.1.19.1	O-11	Residence/FL (%)				NO
A.1.19.2	O-11	Business/FL (%)				NO
A.1.19.3	O-11	Design (Specials)/FL (%)				NO
A.1.19.4	O-11	PBX/FL (%)				YES
A.1.19.5	O-11	Centrex/FL (%)				YES
A.1.19.6	O-11	ISDN/FL (%)				YES
		Resale - Provisioning				
		Order Completion Interval				
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	3.852	0.06995	7.9416	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	1.376	0.00545	23.8618	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	3.983	2.34444	0.2731	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)				
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	7.653	0.45451	0.6480	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	2.872	0.05047	6.9540	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	16.551	6.33675	0.2690	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	4.863	3.20126	-0.9163	YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	22.193	7.41261	1.5980	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	14.934	5.31226	1.2908	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	10.542			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	15.049	8.87829	0.9033	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	18.968	5.41125	0.1289	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	44.248			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	13.775	9.98060	-0.1996	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	8.280	8.28702	0.6704	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	3.229	1.08027	-1.4835	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	13.993			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	7.866	5.59775	0.4950	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	34.998	15.73281	0.6503	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	5.746	1.49054	0.6734	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	2.121			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	4.635			
		Held Orders				
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/FL (days)	7.020	2.68283	1.0907	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/FL (days)				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/FL (days)	11.131	5.84406	1.3612	YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL (days)				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/FL (days)				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/FL (days)				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/FL (days)	6.635	3.38978	0.3534	YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/FL (days)				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/FL (days)	7.682			YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/FL (days)	Design	22.00	5	0.00	0	27.613			YES	13.63	8	0.00	0	12.580			YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES	15.33	9	0.00	0	13.058			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/FL (days)	Design	0.00	0							0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/FL (days)	Design	0.00	0							0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/FL (days)	Design	0.00	0							4.00	1			0.000			
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/FL (days)	PBX	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL (days)	Centrex	17.83	6	0.00	0	12.828			YES	11.20	10	0.00	0	3.824			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/FL (days)	Centrex	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/FL (days)	ISDN	6.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	2.00	1	0.00	0	0.000			YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized																	
A.2.4.1	P-2	Residence/FL (%)	Res	0.47%	645,168	0.27%	22,206		0.00047	4.3446	YES	0.60%	729,660	0.31%	35,327		0.00042	6.8676	YES
A.2.4.2	P-2	Business/FL (%)	Bus	1.47%	88,493	1.39%	1,155		0.00357	0.2474	YES	1.53%	99,673	1.32%	1,898		0.00285	0.7582	YES
A.2.4.3	P-2	Design (Specials)/FL (%)	Design	13.95%	2,931	0.00%	1		0.34657	0.4026	YES	17.51%	3,130	0.00%	2		0.26881	0.6513	YES
A.2.4.4	P-2	PBX/FL (%)	PBX	4.49%	356	0.00%	4		0.10417	0.4314	YES	4.94%	344	0.00%	5		0.09763	0.5062	YES
A.2.4.5	P-2	Centrex/FL (%)	Centrex	3.46%	2,674	0.00%	1		0.18325	0.1898	YES	4.61%	2,449						
A.2.4.6	P-2	ISDN/FL (%)	ISDN	6.44%	2,362							5.33%	3,266						
		% Jeopardies - Non-Mechanized																	
A.2.5.1	P-2	Residence/FL (%)	Diagnostic			0.57%	1,045				Diagnostic			0.77%	905				Diagnostic
A.2.5.2	P-2	Business/FL (%)	Diagnostic			1.32%	379				Diagnostic			1.27%	474				Diagnostic
A.2.5.3	P-2	Design (Specials)/FL (%)	Diagnostic			3.66%	82				Diagnostic			9.09%	55				Diagnostic
A.2.5.4	P-2	PBX/FL (%)	Diagnostic			0.00%	5				Diagnostic			0.00%	9				Diagnostic
A.2.5.5	P-2	Centrex/FL (%)	Diagnostic			0.00%	7				Diagnostic			0.00%	9				Diagnostic
A.2.5.6	P-2	ISDN/FL (%)	Diagnostic			5.26%	19				Diagnostic			0.00%	12				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
A.2.7.1	P-2	Residence/FL (hours)	>= 48 hrs			124.51	37				YES			118.77	69				YES
A.2.7.2	P-2	Business/FL (hours)	>= 48 hrs			199.57	13				YES			117.12	21				YES
A.2.7.3	P-2	Design (Specials)/FL (hours)	>= 48 hrs																
A.2.7.4	P-2	PBX/FL (hours)	>= 48 hrs																
A.2.7.5	P-2	Centrex/FL (hours)	>= 48 hrs																
A.2.7.6	P-2	ISDN/FL (hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
A.2.8.1	P-2	Residence/FL (hours)	Diagnostic			124.30	4				Diagnostic			102.05	5				Diagnostic
A.2.8.2	P-2	Business/FL (hours)	Diagnostic			186.70	2				Diagnostic			115.34	6				Diagnostic
A.2.8.3	P-2	Design (Specials)/FL (hours)	Diagnostic			215.76	2				Diagnostic			270.86	5				Diagnostic
A.2.8.4	P-2	PBX/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/FL (hours)	Diagnostic			346.60	1				Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
A.2.9.1	P-2	Residence/FL (%)	95% >= 48 hrs			97.30%	37				YES			94.20%	69				NO
A.2.9.2	P-2	Business/FL (%)	95% >= 48 hrs			100.00%	13				YES			95.24%	21				YES
A.2.9.3	P-2	Design (Specials)/FL (%)	95% >= 48 hrs																
A.2.9.4	P-2	PBX/FL (%)	95% >= 48 hrs																
A.2.9.5	P-2	Centrex/FL (%)	95% >= 48 hrs																
A.2.9.6	P-2	ISDN/FL (%)	95% >= 48 hrs																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
A.2.10.1	P-2	Residence/FL (%)	Diagnostic			100.00%	4				Diagnostic			80.00%	5				Diagnostic
A.2.10.2	P-2	Business/FL (%)	Diagnostic			100.00%	2				Diagnostic			100.00%	6				Diagnostic
A.2.10.3	P-2	Design (Specials)/FL (%)	Diagnostic			100.00%	2				Diagnostic			100.00%	5				Diagnostic
A.2.10.4	P-2	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/FL (%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic
		% Missed Installation Appointments																	
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	Res	5.81%	39,807	4.14%	1,088		0.00719	2.3233	YES	6.33%	51,347	3.79%	1,687		0.00602	4.2062	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.15%	606,133	0.23%	22,118		0.00026	-3.0466	NO	0.02%	678,553	0.09%	34,569		0.00008	-9.7337	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	Res	2.11%	95	14.29%	7		0.05622	-2.1664	NO	4.92%	122	0.00%	4		0.10988	0.4476	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res																
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	Bus	3.98%	13,568	4.14%	290		0.01160	-0.1362	YES	3.27%	18,247	3.08%	552		0.00769	0.2499	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.04%	74,704	0.24%	1,255		0.00058	-3.4077	NO	0.03%	80,759	0.39%	1,777		0.00045	-8.0465	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	Bus	5.44%	294	0.00%	9		0.07676	0.7089	YES	3.50%	257	0.00%	9		0.06234	0.5617	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	12							0.00%	23	0.00%	1		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	3.07%	2,184	3.33%	30		0.03170	-0.0838	YES	2.54%	2,320	6.25%	32		0.02802	-1.3229	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.74%	542	0.00%	53		0.01232	0.5991	YES	0.35%	863	0.00%	21		0.01300	0.2674	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.94%	213							0.00%	138						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	6							0.00%	7						
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	PBX	10.53%	57	0.00%	1		0.30957	0.3400	YES	6.76%	74	0.00%	2		0.17987	0.3757	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	0.46%	217	0.00%	4		0.03417	0.1348	YES	0.00%	173	0.00%	6		0.00000		YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	PBX	5.26%	19							0.00%	17	0.00%	1		0.00000		YES
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	3.13%	64	0.00%	5		0.08079	0.3868	YES	0.00%	63	0.00%	2		0.00000		YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/FL (days)	6.22	9	0.00	0	2.906			YES	13.25	4	0.00	0	8.884			YES	0.00	0	0.00	0
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/FL (days)	9.20	5	0.00	0	5.215			YES	17.79	19	0.00	0	11.603			YES	45.88	8	0.00	0
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	11.00	4	0.00	0	10.033			YES	10.33	3	0.00	0
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	3.33	3	0.00	0
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/FL (days)	13.67	3	0.00	0	7.024			YES	3.00	1	0.00	0	0.000			YES	12.00	1	0.00	0
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/FL (days)	1.00	2	0.00	0	0.000			YES	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
		% Jeopardies - Mechanized																				
A.2.4.1	P-2	Residence/FL (%)	0.53%	693,356	0.22%	46,261		0.00035	8.8276	YES	0.53%	657,433	0.29%	45,231		0.00035	6.6771	YES	0.53%	745,065	0.24%	52,600
A.2.4.2	P-2	Business/FL (%)	1.31%	87,658	0.83%	2,661		0.00223	2.1460	YES	1.52%	80,776	0.38%	2,112		0.00270	4.2352	YES	1.52%	88,204	0.68%	3,554
A.2.4.3	P-2	Design (Specials)/FL (%)	14.16%	2,974							15.35%	3,498							15.49%	3,344	0.00%	1
A.2.4.4	P-2	PBX/FL (%)	6.57%	335	0.00%	6		0.10203	0.6437	YES	4.95%	283	0.00%	6		0.08946	0.5530	YES	5.63%	373	0.00%	4
A.2.4.5	P-2	Centrex/FL (%)	5.65%	1,964	0.00%	2		0.16328	0.3457	YES	5.00%	1,861	0.00%	1		0.21795	0.2293	YES	4.68%	2,202	0.00%	5
A.2.4.6	P-2	ISDN/FL (%)	8.13%	1,844	0.00%	9		0.09134	0.8905	YES	9.30%	1,580	0.00%	1		0.29058	0.3202	YES	5.81%	2,374	0.00%	1
		% Jeopardies - Non-Mechanized																				
A.2.5.1	P-2	Residence/FL (%)			1.00%	804				Diagnostic			0.70%	1,139				Diagnostic			0.41%	1,232
A.2.5.2	P-2	Business/FL (%)			0.97%	412				Diagnostic			0.22%	457				Diagnostic			0.51%	778
A.2.5.3	P-2	Design (Specials)/FL (%)			2.63%	76				Diagnostic			12.90%	31				Diagnostic			16.13%	31
A.2.5.4	P-2	PBX/FL (%)			0.00%	9				Diagnostic			0.00%	5				Diagnostic			0.00%	18
A.2.5.5	P-2	Centrex/FL (%)			0.00%	10				Diagnostic			0.00%	22				Diagnostic			0.00%	14
A.2.5.6	P-2	ISDN/FL (%)			0.00%	12				Diagnostic			9.09%	11				Diagnostic			3.70%	27
		Average Jeopardy Notice Interval - Mechanized																				
A.2.7.1	P-2	Residence/FL (hours)			120.11	58				YES			117.24	75				YES			112.19	82
A.2.7.2	P-2	Business/FL (hours)			107.22	13				YES			167.60	7				YES			128.07	16
A.2.7.3	P-2	Design (Specials)/FL (hours)																				
A.2.7.4	P-2	PBX/FL (hours)																				
A.2.7.5	P-2	Centrex/FL (hours)																				
A.2.7.6	P-2	ISDN/FL (hours)																				
		Average Jeopardy Notice Interval - Non-Mechanized																				
A.2.8.1	P-2	Residence/FL (hours)			128.74	3				Diagnostic			99.52	5				Diagnostic			111.34	4
A.2.8.2	P-2	Business/FL (hours)			67.00	3				Diagnostic			157.12	1				Diagnostic			116.28	2
A.2.8.3	P-2	Design (Specials)/FL (hours)			215.08	2				Diagnostic			267.71	4				Diagnostic			349.37	5
A.2.8.4	P-2	PBX/FL (hours)								Diagnostic								Diagnostic				
A.2.8.5	P-2	Centrex/FL (hours)								Diagnostic								Diagnostic				
A.2.8.6	P-2	ISDN/FL (hours)								Diagnostic			175.00	1				Diagnostic			510.07	1
		% Jeopardy Notice >= 48 hours - Mechanized																				
A.2.9.1	P-2	Residence/FL (%)			93.10%	58				NO			96.00%	75				YES			95.12%	82
A.2.9.2	P-2	Business/FL (%)			92.31%	13				NO			100.00%	7				YES			100.00%	16
A.2.9.3	P-2	Design (Specials)/FL (%)																				
A.2.9.4	P-2	PBX/FL (%)																				
A.2.9.5	P-2	Centrex/FL (%)																				
A.2.9.6	P-2	ISDN/FL (%)																				
		% Jeopardy Notice >= 48 hours - Non-Mechanized																				
A.2.10.1	P-2	Residence/FL (%)			100.00%	3				Diagnostic			100.00%	5				Diagnostic			100.00%	4
A.2.10.2	P-2	Business/FL (%)			33.33%	3				Diagnostic			100.00%	1				Diagnostic			100.00%	2
A.2.10.3	P-2	Design (Specials)/FL (%)			100.00%	2				Diagnostic			100.00%	4				Diagnostic			100.00%	5
A.2.10.4	P-2	PBX/FL (%)								Diagnostic								Diagnostic				
A.2.10.5	P-2	Centrex/FL (%)								Diagnostic								Diagnostic				
A.2.10.6	P-2	ISDN/FL (%)								Diagnostic			100.00%	1				Diagnostic			100.00%	1
		% Missed Installation Appointments																				
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	7.02%	46,265	5.32%	1,843		0.00607	2.7999	YES	5.82%	42,350	4.67%	1,820		0.00560	2.0445	YES	4.59%	44,897	2.99%	2,305
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	0.02%	647,846	0.24%	45,280		0.00007	-31.7218	NO	0.02%	616,028	0.33%	44,620		0.00008	-40.0110	NO	0.10%	700,346	0.51%	51,529
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	6.42%	109	0.00%	2		0.17493	0.3671	YES	5.81%	86	0.00%	5		0.10765	0.5401	YES	1.15%	87	0.00%	3
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1																		
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	4.37%	15,024	4.84%	413		0.01020	-0.4604	YES	4.03%	13,781	3.85%	364		0.01044	0.1735	YES	1.84%	33,604	1.74%	402
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	0.05%	72,386	0.22%	2,741		0.00042	-4.0777	NO	0.05%	66,746	0.82%	2,198		0.00050	-15.1989	NO	0.06%	53,772	0.69%	3,902
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	5.97%	268	20.00%	10		0.07631	-1.8385	NO	4.27%	281	20.00%	10		0.06507	-2.4175	NO	4.73%	296	11.11%	9
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00%	8	0.00%	1		0.00000		YES	0.00%	21	0.00%	2		0.00000		YES	0.00%	12	0.00%	3
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	3.05%	2,456	3.70%	27		0.03329	-0.1952	YES	2.39%	2,339	0.00%	16		0.03835	0.6243	YES	2.74%	2,340	0.00%	15
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.17%	602	0.00%	51		0.00694	0.2797	YES	0.81%	496	0.00%	13		0.02513	0.3209	YES	0.56%	713	0.00%	15
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	1							0.00%	82							0.00%	18		
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1							0.00%	1		
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	5.77%	104							4.41%	68	0.00%	1		0.20686	0.2133	YES	2.78%	72	0.00%	3
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	0.53%	187	0.00%	14		0.02021	0.2646	YES	1.10%	181	0.00%	9		0.03570	0.3095	YES	0.82%	243	0.00%	19
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	2							0.00%	5							0.00%	6		
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00%	30	0.00%	1		0.00000		YES	0.00%	13							0.00%	43	0.00%	2

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/FL (days)				YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/FL (days)				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/FL (days)				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/FL (days)				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL (days)				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/FL (days)	38.264			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/FL (days)				
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/FL (days)				
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/FL (days)				
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/FL (days)				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL (days)				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/FL (days)				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/FL (days)				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL (days)				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/FL (days)				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL (days)	13.650			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/FL (days)				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/FL (days)	4.041			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/FL (days)	1.134			YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/FL (days)				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL (days)				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/FL (days)	0.000			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/FL (days)				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/FL (days)				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/FL (days)				
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/FL (days)				
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/FL (days)				
		% Jeopardies - Mechanized				
A.2.4.1	P-2	Residence/FL (%)		0.00033	8.8112	YES
A.2.4.2	P-2	Business/FL (%)		0.00210	4.0523	YES
A.2.4.3	P-2	Design (Specials)/FL (%)		0.36187	0.4281	YES
A.2.4.4	P-2	PBX/FL (%)		0.11587	0.4859	YES
A.2.4.5	P-2	Centrex/FL (%)		0.09454	0.4948	YES
A.2.4.6	P-2	ISDN/FL (%)		0.23404	0.2484	YES
		% Jeopardies - Non-Mechanized				
A.2.5.1	P-2	Residence/FL (%)				Diagnostic
A.2.5.2	P-2	Business/FL (%)				Diagnostic
A.2.5.3	P-2	Design (Specials)/FL (%)				Diagnostic
A.2.5.4	P-2	PBX/FL (%)				Diagnostic
A.2.5.5	P-2	Centrex/FL (%)				Diagnostic
A.2.5.6	P-2	ISDN/FL (%)				Diagnostic
		Average Jeopardy Notice Interval - Mechanized				
A.2.7.1	P-2	Residence/FL (hours)				YES
A.2.7.2	P-2	Business/FL (hours)				YES
A.2.7.3	P-2	Design (Specials)/FL (hours)				
A.2.7.4	P-2	PBX/FL (hours)				
A.2.7.5	P-2	Centrex/FL (hours)				
A.2.7.6	P-2	ISDN/FL (hours)				
		Average Jeopardy Notice Interval - Non-Mechanized				
A.2.8.1	P-2	Residence/FL (hours)				Diagnostic
A.2.8.2	P-2	Business/FL (hours)				Diagnostic
A.2.8.3	P-2	Design (Specials)/FL (hours)				Diagnostic
A.2.8.4	P-2	PBX/FL (hours)				Diagnostic
A.2.8.5	P-2	Centrex/FL (hours)				Diagnostic
A.2.8.6	P-2	ISDN/FL (hours)				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized				
A.2.9.1	P-2	Residence/FL (%)				YES
A.2.9.2	P-2	Business/FL (%)				YES
A.2.9.3	P-2	Design (Specials)/FL (%)				
A.2.9.4	P-2	PBX/FL (%)				
A.2.9.5	P-2	Centrex/FL (%)				
A.2.9.6	P-2	ISDN/FL (%)				
		% Jeopardy Notice >= 48 hours - Non-Mechanized				
A.2.10.1	P-2	Residence/FL (%)				Diagnostic
A.2.10.2	P-2	Business/FL (%)				Diagnostic
A.2.10.3	P-2	Design (Specials)/FL (%)				Diagnostic
A.2.10.4	P-2	PBX/FL (%)				Diagnostic
A.2.10.5	P-2	Centrex/FL (%)				Diagnostic
A.2.10.6	P-2	ISDN/FL (%)				Diagnostic
		% Missed Installation Appointments				
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)		0.00447	3.5731	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)		0.00014	-29.2826	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)		0.06259	0.1836	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)				
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)		0.00675	0.1493	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)		0.00039	-18.2494	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)		0.07183	-0.6885	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)		0.04225	0.6474	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)		0.01949	0.2879	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)				
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)				
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)		0.09684	0.2869	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)		0.02152	0.3824	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)				
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	4.89%	756							3.02%	794						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.17%	1,797	0.00%	5		0.01828	0.0913	YES	0.07%	1,468	0.00%	7		0.00988	0.0689	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	15.63%	32							0.00%	63						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	55	0.00%	4		0.00000		YES	0.00%	158	0.00%	2		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.52%	789	0.00%	3		0.07079	0.2148	YES	0.96%	1,766	100.00%	3		0.05642	-17.5535	NO
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.29%	1,399	0.00%	12		0.01548	0.1847	YES	0.34%	1,161	0.00%	7		0.02221	0.1551	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.83%	120	0.00%	3		0.05314	0.1568	YES	0.63%	160	0.00%	1		0.07906	0.0791	YES
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	1.23%	81	0.00%	2		0.07904	0.1562	YES	0.00%	88	0.00%	1		0.00000		YES
		% Provisioning Troubles within 30 Days																	
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	Res	9.11%	51,347	8.77%	1,687		0.00712	0.4768	YES	10.16%	46,265	9.33%	1,843		0.00718	1.1485	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	3.80%	678,553	4.17%	34,569		0.00105	-3.5634	NO	3.95%	647,646	4.08%	45,260		0.00095	-1.3913	YES
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	Res	18.85%	122	25.00%	4		0.19875	-0.3093	YES	11.01%	109	0.00%	2		0.22335	0.4929	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res									0.00%	1						
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	Bus	10.11%	18,247	8.15%	552		0.01302	1.5003	YES	12.03%	15,024	12.35%	413		0.01623	-0.1939	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	9.30%	80,759	6.58%	1,777		0.00696	3.8937	YES	8.83%	72,386	5.44%	2,741		0.00552	6.1419	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	Bus	21.40%	257	33.33%	9		0.13908	-0.8579	YES	20.90%	268	10.00%	10		0.13094	0.8321	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	4.35%	23	0.00%	1		0.20832	0.2087	YES	12.50%	8	0.00%	1		0.35078	0.3563	YES
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	6.08%	2,320	3.13%	32		0.04253	0.6943	YES	7.61%	2,456	7.41%	27		0.05132	0.0403	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	3.13%	863	4.76%	21		0.03845	-0.4248	YES	2.82%	602	1.96%	51		0.02416	0.3573	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	138							0.00%	1						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	7							0.00%	1						
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	PBX	4.05%	74	0.00%	2		0.14133	0.2869	YES	1.92%	104						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	5.20%	173	0.00%	8		0.08031	0.6478	YES	1.60%	187	0.00%	14		0.03481	0.4608	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	17	0.00%	1		0.00000		YES	0.00%	2						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	1.59%	63	0.00%	2		0.08977	0.1768	YES	0.00%	30	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	10.71%	794							9.57%	658						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	7.15%	1,468	14.29%	7		0.09763	-0.7306	YES	8.72%	1,204	14.29%	14		0.07584	-0.7337	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	9.52%	63							6.45%	62						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	10.76%	158	50.00%	2		0.22049	-1.7797	NO	10.95%	137	0.00%	3		0.18224	0.6008	YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.59%	1,766	0.00%	3		0.07218	0.2197	YES	6.99%	687	33.33%	6		0.10453	-2.5205	NO
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.86%	1,161	0.00%	7		0.03503	0.2459	YES	0.66%	1,064	0.00%	12		0.02347	0.2803	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.63%	160	0.00%	1		0.07906	0.0791	YES	0.00%	5						
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.00%	88	0.00%	1		0.00000		YES	0.00%	93	0.00%	2		0.00000		YES
		Average Completion Notice Interval - Mechanized																	
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Res	5.25	39,460	0.04	1,025	22.311	0.70586	7.3854	YES	6.23	51,346	0.29	1,579	23.750	0.60680	9.7967	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Res	0.92	604,380	0.73	21,212	5.099	0.03562	5.5365	YES	1.02	677,969	0.72	33,773	6.350	0.03541	8.5398	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Res	1.74	94	0.02	5	7.527	3.45469	0.4976	YES	4.10	122	0.14	3	15.655	9.14884	0.4323	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Res																
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Bus	3.92	13,417	0.03	204	24.990	1.76290	2.2073	YES	3.97	18,131	0.40	463	19.675	0.92599	3.8504	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Bus	1.27	74,260	0.78	964	8.516	0.27606	1.7505	YES	1.37	80,493	0.79	1,403	8.974	0.24166	2.3837	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Bus	4.27	292	0.02	6	22.548	9.29936	0.4574	YES	4.31	255	0.03	3	19.387	11.25847	0.3800	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Bus	0.35	4			0.328				15.58	6			36.917			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Design	225.52	2,132			530.894				274.28	2,307			524.489			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Design	10.07	540	0.02	1	47.718	47.76252	0.2106	YES	17.15	861	0.02	2	64.748	45.83665	0.3738	YES
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Design	56.55	208			234.846				94.53	132			281.487			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Design	323.39	6			245.791				34.22	7			60.543			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	PBX	34.85	54			71.411				110.48	73			242.734			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	PBX	4.67	216	0.19	3	19.037	11.06735	0.4045	YES	6.21	172	4.24	4	30.407	15.37952	0.1280	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	PBX	193.91	19			295.827				166.22	17	0.02	1	231.184	237.88673	0.6987	YES
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	PBX	34.44	62	81.59	2	114.822	82.49082	-0.5716	YES	43.72	63			207.617			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Centrex	11.28	747			39.472				6.77	792			25.839			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Centrex	2.13	1,795	0.77	1	19.196	19.20175	0.0710	YES	3.04	1,466			17.400			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Centrex	10.34	30			26.205				43.55	63			96.190			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Centrex	2.59	54			13.113				0.88	158			1.485			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	ISDN	83.68	759			212.803				43.73	1,761			168.013			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN	6.47	1,388			44.189				4.72	1,151			26.905			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN	201.17	119			315.894				201.09	160			378.527			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN	74.67	81			231.153				99.44	85			208.110			
		Average Completion Notice Interval - Non-Mechanized																	
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.24	59				Diagnostic			16.15	108				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.41	893				Diagnostic			8.22	799				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Diagnostic			9.13	2				Diagnostic			19.25	1				Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.05	87				Diagnostic			19.02	89				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			12.42	291				Diagnostic			14.24	374				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Diagnostic			13.48	3				Diagnostic			28.21	6				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			17.83	1				Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Diagnostic			36.38	28				Diagnostic			49.93	32				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			39.01	52				Diagnostic			31.94	19				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	Diagnostic			18.70	1				Diagnostic			34.13	2				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.72	1				Diagnostic			23.06	5				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			6.90	3				Diagnostic			30.04	2				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.91	4				Diagnostic			29.25	7				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			49.09	4				Diagnostic			19.33	2				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			44.47	3				Diagnostic			97.98	3				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			46.50	12				Diagnostic			20.65	7				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic			60.07	3				Diagnostic			0.02	1				Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			14.00	2				Diagnostic			23.25	1				Diagnostic
		Total Service Order Cycle Time - Mechanized																	
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.99	648				Diagnostic			3.98	977				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.64	16,425				Diagnostic			0.76	24,167				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.07	2				Diagnostic			3.02	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	4.86%	658							8.49%	530							3.55%	648	0.00%	1
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.00%	1,204	0.00%	14		0.00000		YES	0.09%	1,130	0.00%	12		0.00863	0.1026	YES	0.00%	1,319	0.00%	14
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	6.45%	62							31.34%	67							1.89%	53		
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00%	137	0.00%	3		0.00000		YES	0.00%	74	0.00%	11		0.00000		YES	0.00%	159	0.00%	3
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	2.77%	687	0.00%	6		0.06724	0.4113	YES	3.11%	578	0.00%	7		0.06605	0.4715	YES	1.57%	508	16.67%	6
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.38%	1,064	0.00%	12		0.01777	0.2116	YES	1.14%	878	0.00%	8		0.03769	0.3022	YES	0.74%	1,622	0.00%	18
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	9							0.00%	2		
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	93	0.00%	2		0.00000		YES	0.00%	67							0.00%	59		
		% Provisioning Troubles within 30 Days																				
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	10.73%	42,350	8.79%	1,820		0.00741	2.6193	YES	10.74%	44,897	8.24%	2,305		0.00661	3.7704	YES	9.84%	45,262	6.33%	2,464
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	3.71%	616,028	4.10%	44,620		0.00093	-4.1794	NO	3.19%	700,346	3.54%	51,529		0.00080	-4.4463	NO	3.18%	681,747	3.73%	56,111
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	17.44%	86	0.00%	5		0.17457	0.9991	YES	11.49%	87	0.00%	3		0.18730	0.6137	YES	11.22%	98	20.00%	5
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	2		
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	12.77%	13,781	14.56%	364		0.01772	-1.0095	YES	12.82%	33,604	10.45%	402		0.01678	1.4159	YES	11.02%	40,527	12.35%	340
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	9.49%	66,746	6.87%	2,198		0.00635	4.1298	YES	8.10%	53,772	4.79%	3,902		0.00452	7.3204	YES	6.66%	47,902	5.70%	3,227
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	21.71%	281	20.00%	10		0.13267	0.1288	YES	24.32%	296	0.00%	9		0.14517	1.6756	YES	25.86%	263	23.08%	13
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21	50.00%	2		0.15759	-2.8706	NO	8.33%	12	0.00%	3		0.17841	0.4671	YES	5.56%	18	50.00%	4
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	5.77%	2,339	6.25%	16		0.05850	-0.0818	YES	5.30%	2,340	0.00%	15		0.05803	0.9132	YES	6.60%	2,589	0.00%	17
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	3.63%	496	0.00%	13		0.05254	0.6907	YES	5.19%	713	13.33%	15		0.05787	-1.4073	YES	5.46%	568	1.21%	165
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	82							0.00%	18							0.00%	16		
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1							0.00%	6		
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	1.47%	68	100.00%	1		0.12125	-8.1258	NO	4.17%	72	0.00%	3		0.11775	0.3539	YES	7.14%	84	0.00%	3
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	3.31%	181	11.11%	9		0.06114	-1.2751	YES	3.29%	243	0.00%	19		0.04251	0.7745	YES	2.03%	197	0.00%	29
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	6							0.00%	3		
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	7.69%	13							2.33%	43	0.00%	2		0.10902	0.2133	YES	4.26%	47	0.00%	6
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	10.57%	530							8.49%	648	0.00%	1		0.27891	0.3043	YES	11.06%	796	0.00%	1
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	9.38%	1,130	8.33%	12		0.08461	0.1238	YES	8.04%	1,319	14.29%	14		0.07304	-0.8556	YES	8.18%	1,320	3.70%	27
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	22.39%	67							20.75%	53							21.13%	71		
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	14.86%	74	9.09%	11		0.11498	0.5023	YES	18.24%	159	33.33%	3		0.22505	-0.6707	YES	10.00%	100	0.00%	2
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	6.57%	578	0.00%	7		0.09424	0.6976	YES	6.50%	508	33.33%	6		0.10121	-2.6517	NO	7.28%	618	0.00%	3
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.91%	878	0.00%	8		0.03375	0.2700	YES	0.74%	1,622	5.56%	18		0.02031	-2.3711	NO	0.62%	1,300	0.00%	21
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	9							0.00%	2							0.00%	9		
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							1.69%	59							0.00%	68	0.00%	2
		Average Completion Notice Interval - Mechanized																				
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	6.97	45,843	0.48	1,733	27.001	0.66074	9.8122	YES	3.97	41,999	1.26	1,711	17.747	0.43770	6.1986	YES	4.11	44,827	0.51	2,202
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	1.27	645,983	0.78	44,558	8.858	0.04339	11.2847	YES	1.10	614,923	0.86	43,535	5.731	0.02842	8.5037	YES	0.94	698,754	0.79	50,357
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	4.42	108	1.75	2	17.648	12.59406	0.2117	YES	2.57	84	2.03	5	6.635	3.05447	0.1774	YES	3.51	87	0.27	3
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	0.33	1			0.000															
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	5.18	14,824	0.43	330	24.744	1.37721	3.4526	YES	5.32	13,559	0.76	272	22.330	1.36745	3.3350	YES	3.00	33,492	1.07	315
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	1.67	72,017	0.83	2,416	11.606	0.24006	3.5161	YES	2.54	66,379	0.91	1,831	13.550	0.32099	5.1042	YES	3.35	53,473	0.78	3,220
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	7.39	264	0.43	6	37.062	15.30138	0.4549	YES	16.62	279	4.07	6	73.305	30.24680	0.4149	YES	10.13	293	0.40	5
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	0.76	8			0.582				2.60	21	0.02	1	6.441	6.59261	0.3922	YES	14.07	12	0.02	1
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	215.29	2,365			430.981				182.56	2,247			388.962				143.17	2,302		
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	12.58	598			94.071				11.98	494			102.610				13.26	711	0.48	1
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	0.15	1			0.000				57.87	82			90.599				143.65	18		
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	1.10	1			0.000				1.07	1			0.000				0.50	1		
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	133.02	102			302.351				65.89	66			139.305				96.36	72	41.55	1
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	23.61	184	1.02	6	104.085	43.17962	0.5232	YES	11.67	178	0.35	5	43.496	19.72341	0.5740	YES	7.57	242	0.08	3
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	0.03	2			0.012				2.81	5			4.126				1.03	6		
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	4.58	30			22.112				0.76	13			0.424				3.60	42		
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	9.72	651			40.087				7.27	519			25.021				10.97	645		
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	2.45	1,203	0.02	2	13.890	9.83009	0.2474	YES	4.71	1,127			23.906				3.55	1,319	0.51	5
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	21.91	61			51.394				16.14	67			26.696				5.47	53		
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	0.85	135			0.545				2.91	74	0.62	1	10.629	10.70092	0.2146	YES	2.57	159		
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	182.70	654			460.999				176.48	548			600.574				175.43	497		
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	5.80	1,047	0.52	9	36.246	12.13394	0.4349	YES	8.83	871	0.55	1	41.591	41.61529	0.1989	YES	4.93	1,618	0.02	1
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	93.70	5			181.960				151.43	9			258.464				0.02	2		
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	1.60	93			6.708				0.70	67			0.689				2.03	59		
		Average Completion Notice Interval - Non-Mechanized																				
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)			10.63	108				Diagnostic			14.63	100				Diagnostic			14.20	104
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)			7.82	683				Diagnostic			5.79	1,045				Diagnostic			10.30	1,133
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)			22.07	81				Diagnostic			20.04	89				Diagnostic			19.66	87
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)			12.53	323				Diagnostic			14.02	361				Diagnostic			15.06	684
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)			36.93	4				Diagnostic			8.29	4				Diagnostic			10.68	4
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)			0.03	1				Diagnostic			14.00	1				Diagnostic			18.94	2
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)			192.70	27				Diagnostic			96.20	16				Diagnostic			51.18	15
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)			37.43	51				Diagnostic			33.68	13				Diagnostic			36.03	14
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			62.00	2
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)			33.58	7				Diagnostic			34.43	4				Diagnostic			36.18	16
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)			14.00	1				Diagnostic								Diagnostic			14.00	2
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			14.57	1
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)			25.36	12				Diagnostic			37.09	12				Diagnostic			34.04	9
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)			12.89	3				Diagnostic			14.00	10				Diagnostic			9.34	3
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)			68.19	6				Diagnostic			225.95	7				Diagnostic			102.47	6
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)			22.25	3				Diagnostic			14.07	7				Diagnostic			46.39	18
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)			14.00	2				Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Mechanized																				
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.43	1,014				Diagnostic			3.90	989				Diagnostic			3.69	1,195
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			0.84	31,980				Diagnostic			0.83	29,906				Diagnostic			0.68	33,834
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			5.20	2				Diagnostic			4.29	3				Diagnostic			3.98	2
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)		0.18517	0.1917	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)				
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)		0.05113	-2.9519	NO
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)		0.02031	0.3643	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)				
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)				
		% Provisioning Troubles within 30 Days				
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)		0.00616	5.7014	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)		0.00077	-7.1020	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)		0.14473	-0.6063	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)				
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)		0.01705	-0.7802	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)		0.00453	2.1118	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)		0.12440	0.2234	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)		0.12862	-3.5101	NO
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)		0.08044	1.0929	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)		0.02009	2.1134	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)				
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)				
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)		0.15132	0.4720	YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)		0.02805	0.7238	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)				
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)		0.06751	0.4863	YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)		0.31377	0.3523	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)		0.05328	0.8404	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)				
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)		0.21424	0.4666	YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)		0.15038	0.4842	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)		0.01720	0.3577	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)				
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
		Average Completion Notice Interval - Mechanized				
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	17.864	0.38992	9.2199	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	4.487	0.02070	7.5887	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	14.439	8.47874	0.3619	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)				
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	17.914	1.01407	1.9020	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	21.611	0.39214	6.5421	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	45.606	20.56885	0.4732	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	27.580	28.70647	0.4894	YES
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	313.342			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	84.837	84.89692	0.1505	YES
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	167.943			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	230.553	232.14816	0.2361	YES
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	27.527	15.99105	0.4685	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	1.112			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	15.943			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	35.680			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	19.122	8.56800	0.3557	YES
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	20.269			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	11.946			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	483.114			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	25.810	25.81835	0.1903	YES
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	6.153			
		Average Completion Notice Interval - Non-Mechanized				
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)				Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
		Total Service Order Cycle Time - Mechanized				
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.67	84				Diagnostic			3.56	93				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.94	379				Diagnostic			1.02	566				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.93	1				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.37	78				Diagnostic			3.57	164				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.03	2,319				Diagnostic			1.25	5,548				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.36	2				Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.61	24				Diagnostic			3.29	47				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.01	300				Diagnostic			2.36	499				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.33	1				Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.76	1				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																	
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.89	22				Diagnostic			4.66	46				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.70	47				Diagnostic			1.97	131				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.85	1				Diagnostic			4.97	1				Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic			4.49	21				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.56	79				Diagnostic			1.24	135				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.59	14				Diagnostic			7.22	3				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.36	24				Diagnostic			4.28	7				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			0.71	1				Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.34	2				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.22	3				Diagnostic			1.85	1				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic			17.70	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.20	4				Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.78	1				Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.15	2				Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.98	607				Diagnostic			3.96	901				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.88	6,263				Diagnostic			0.94	16,118				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.10	1				Diagnostic			3.02	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.66	83				Diagnostic			3.56	93				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.00	325				Diagnostic			1.07	525				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.93	1				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.81	102				Diagnostic			3.53	66				Diagnostic			2.99	101
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.33	767				Diagnostic			1.11	811				Diagnostic			1.10	1,085
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.09	3				Diagnostic								Diagnostic			3.01	1
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Partially Mechanized																				
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.27	194				Diagnostic			3.97	212				Diagnostic			3.51	228
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.15	8,243				Diagnostic			1.37	8,630				Diagnostic			1.28	12,248
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.59	76				Diagnostic			3.28	48				Diagnostic			3.71	54
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.75	1,106				Diagnostic			2.33	610				Diagnostic			2.43	1,220
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.06	2				Diagnostic			7.09	1
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.39	1				Diagnostic			7.34	1
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.09	1				Diagnostic				
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			1.33	1				Diagnostic								Diagnostic				
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Non-Mechanized																				
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.19	49				Diagnostic			4.38	50				Diagnostic			3.27	51
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.54	117				Diagnostic			1.93	136				Diagnostic			1.65	148
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			6.09	19				Diagnostic			5.42	24				Diagnostic			4.63	23
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.65	113				Diagnostic			1.53	134				Diagnostic			2.22	181
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.18	1				Diagnostic			14.25	1				Diagnostic				
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			9.44	2
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			3.35	7				Diagnostic			6.83	9				Diagnostic			1.67	2
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			3.36	21				Diagnostic			5.42	2				Diagnostic			6.29	6
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic			6.07	2				Diagnostic			3.67	6
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.15	1
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			11.24	1
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			3.05	2				Diagnostic			6.21	3				Diagnostic			4.45	4
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.24	1
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			10.52	3				Diagnostic								Diagnostic			12.26	4
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			5.13	1				Diagnostic			3.97	1				Diagnostic			4.59	4
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Mechanized																				
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.43	941				Diagnostic			3.87	901				Diagnostic			3.66	1,080
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.01	22,814				Diagnostic			1.04	20,193				Diagnostic			0.78	25,065
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			5.20	2				Diagnostic			4.29	3				Diagnostic			3.98	2
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.81	102				Diagnostic			3.56	65				Diagnostic			2.99	101
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.39	721				Diagnostic			1.17	744				Diagnostic			1.13	1,035
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.09	3				Diagnostic								Diagnostic			3.01	1
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Partially Mechanized				
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Non-Mechanized				
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized				
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized																		
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.41	72				Diagnostic			3.60	148				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.99	2,034				Diagnostic			1.25	5,125				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.36	2				Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.62	22				Diagnostic			3.29	47				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.99	271				Diagnostic			2.36	444				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized																		
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			4.06	19				Diagnostic			4.72	41				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.65	42				Diagnostic			2.06	113				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.97	1				Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic			4.51	19				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.60	71				Diagnostic			1.22	122				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.56	13				Diagnostic			7.22	3				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.57	23				Diagnostic			3.86	6				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.34	2				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.01	1				Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours																		
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)	Diagnostic			6.31%	999				Diagnostic			8.69%	1,496				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)	Diagnostic			6.33%	20,766				Diagnostic			11.17%	32,391				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/FL (%)	Diagnostic			10.12%	247				Diagnostic			7.96%	465				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)	Diagnostic			8.78%	1,059				Diagnostic			6.85%	1,548				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)	Diagnostic			4.55%	22				Diagnostic			15.79%	19				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic			0.00%	35				Diagnostic			0.00%	9				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	2				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)	Diagnostic			42.86%	7				Diagnostic			11.11%	9				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)	Diagnostic			12.50%	8				Diagnostic			75.00%	8				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)	Diagnostic			0.00%	5				Diagnostic			0.00%	1				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)	Diagnostic			0.00%	9				Diagnostic								Diagnostic
	Service Order Accuracy																		
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)	>= 95%			98.86%	350				YES			98.80%	500				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)	>= 95%			98.56%	900				YES			99.00%	900				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)	>= 95%			88.89%	9				NO			93.33%	15				NO
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)	>= 95%																
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)	>= 95%			94.12%	170				NO			96.47%	170				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)	>= 95%			95.56%	180				YES			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)	>= 95%			87.50%	16				NO			81.25%	16				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			64.00%	25				NO			85.71%	21				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			86.11%	36				NO			92.16%	51				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			97.44%	39				YES			90.41%	73				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			80.00%	5				NO								
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	22				YES			100.00%	9				YES
	Resale - Maintenance and Repair																		
	Missed Repair Appointments																		
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	Res	9.66%	82,478	5.55%	2,089		0.00654	6.2704	YES	10.47%	99,577	5.50%	2,816		0.00585	8.4840	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Partially Mechanized																				
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.27	179				Diagnostic			4.04	195				Diagnostic			3.50	211
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.16	7,757				Diagnostic			1.36	7,966				Diagnostic			1.26	11,029
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.59	74				Diagnostic			3.21	43				Diagnostic			3.73	48
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.75	1,033				Diagnostic			2.24	527				Diagnostic			2.32	1,070
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.06	2				Diagnostic			7.09	1
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.39	1				Diagnostic			7.34	1
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.09	1				Diagnostic				
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			1.33	1				Diagnostic								Diagnostic				
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Non-Mechanized																				
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.24	48				Diagnostic			4.39	44				Diagnostic			3.29	49
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.40	97				Diagnostic			1.92	114				Diagnostic			1.67	121
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			6.14	18				Diagnostic			5.66	21				Diagnostic			4.71	21
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.72	104				Diagnostic			1.55	113				Diagnostic			2.30	160
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.18	1				Diagnostic			14.25	1				Diagnostic				
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			9.44	2
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			3.35	7				Diagnostic			8.21	3				Diagnostic			1.67	2
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			3.86	15				Diagnostic			5.42	2				Diagnostic			6.29	6
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic			6.07	2				Diagnostic			4.90	4
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			11.24	1
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			3.05	2				Diagnostic			9.15	2				Diagnostic			4.22	3
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.24	1
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			10.52	3				Diagnostic								Diagnostic			12.26	4
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			5.13	1				Diagnostic			3.97	1				Diagnostic			4.59	4
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		% Completions w/o Notice or < 24 hours																				
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)			10.18%	1,631				Diagnostic			11.52%	1,614				Diagnostic			9.51%	2,050
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)			18.64%	42,639				Diagnostic			18.68%	42,243				Diagnostic			19.69%	49,331
A.2.24.2.1	P-6	Business/Dispatch/FL (%)			10.91%	330				Diagnostic			16.37%	281				Diagnostic			11.11%	306
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)			11.73%	2,336				Diagnostic			17.53%	1,968				Diagnostic			13.80%	3,456
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)			11.11%	18				Diagnostic			7.69%	13				Diagnostic			10.00%	10
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)			3.70%	27				Diagnostic			0.00%	3				Diagnostic			0.00%	8
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)								Diagnostic			0.00%	1				Diagnostic			0.00%	3
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)			0.00%	10				Diagnostic			50.00%	6				Diagnostic			14.29%	14
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)								Diagnostic								Diagnostic			0.00%	1
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)			0.00%	6				Diagnostic			0.00%	22				Diagnostic			0.00%	11
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)			0.00%	3				Diagnostic			0.00%	3				Diagnostic			0.00%	5
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)			0.00%	2				Diagnostic			0.00%	3				Diagnostic			11.76%	17
		Service Order Accuracy																				
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)			99.09%	220				YES			98.86%	525				YES			90.77%	195
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)			97.67%	900				YES			98.56%	900				YES			98.82%	170
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)			100.00%	14				YES			100.00%	6				YES			100.00%	14
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)																				
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)			93.33%	180				NO			94.44%	180				NO			88.82%	170
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)			96.47%	170				YES			97.22%	180				YES			96.11%	180
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)			100.00%	13				YES			76.92%	13				NO			77.78%	18
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)			63.64%	22				NO			91.89%	37				NO			92.59%	27
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			91.67%	60				NO			96.47%	85				YES			80.49%	41
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			96.61%	59				YES			91.36%	81				NO			91.43%	140
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			100.00%	1				YES			100.00%	1				YES			100.00%	2
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			50.00%	4				NO			88.89%	9				NO			92.31%	13
		Resale - Maintenance and Repair																				
		Missed Repair Appointments																				
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	12.06%	108,137	5.54%	2,728		0.00631	10.3302	YES	10.47%	91,520	5.85%	2,972		0.00571	8.0830	YES	6.85%	76,736	4.68%	2,609

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zacore	Equity
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized					
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized					
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	% Completions w/o Notice or < 24 hours					
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/FL (%)				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)				Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)				Diagnostic
	Service Order Accuracy					
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)				NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)				
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)				NO
	Resale - Maintenance and Repair					
	Missed Repair Appointments					
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)		0.00503	4.3264	YES

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	Res	1.04%	39,117	1.87%	536		0.00442	-1.8620	NO	0.77%	47,098	1.22%	823		0.00307	-1.4539	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	Bus	10.36%	15,578	11.39%	360		0.01625	-0.6328	YES	10.98%	18,630	11.17%	600		0.01297	-0.1463	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	Bus	1.93%	9,528	0.74%	136		0.01188	1.0062	YES	2.11%	9,962	5.37%	149		0.01186	-2.7506	NO
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES	2.16%	2,364	0.00%	35		0.02474	0.8720	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES	0.58%	2,074	0.00%	17		0.01847	0.3133	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	PBX	12.25%	351	25.00%	4		0.16487	-0.7733	YES	11.86%	354	0.00%	9		0.10915	1.0870	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	PBX	1.57%	255	0.00%	2		0.08821	0.1778	YES	3.64%	247	0.00%	1		0.18775	0.1941	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	Centrex	19.59%	1,547	0.00%	2		0.28081	0.6975	YES	15.28%	1,715	0.00%	3		0.20789	0.7349	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	Centrex	4.55%	880	0.00%	1		0.20842	0.2181	YES	4.92%	1,057	0.00%	1		0.21636	0.2274	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES	4.45%	292	0.00%	4		0.10383	0.4288	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES	0.86%	350	0.00%	7		0.03519	0.2436	YES
	Customer Trouble Report Rate																		
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	Res	2.00%	4,113,930	2.03%	102,796		0.00045	-0.6113	YES	2.41%	4,131,029	2.66%	105,782		0.00048	-5.2047	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	Res	0.95%	4,113,930	0.52%	102,796		0.00031	13.9463	YES	1.14%	4,131,029	0.78%	105,782		0.00033	10.8907	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	Bus	1.36%	1,147,214	1.58%	22,729		0.00078	-2.8951	NO	1.62%	1,153,022	2.34%	25,605		0.00080	-9.0586	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	Bus	0.83%	1,147,214	0.60%	22,729		0.00061	3.8034	YES	0.86%	1,153,022	0.58%	25,605		0.00059	4.8029	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	Design	0.42%	425,465	0.97%	2,589		0.00127	-4.3318	NO	1.94%	121,676	1.39%	2,522		0.00280	1.9795	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	Design	0.45%	425,465	0.62%	2,589		0.00133	-1.2339	YES	1.70%	121,676	0.67%	2,522		0.00263	3.9233	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	PBX	0.20%	172,747	0.09%	4,644		0.00087	1.7463	YES	0.20%	175,917	0.24%	3,796		0.00074	-0.4873	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	PBX	0.15%	172,747	0.04%	4,644		0.00057	1.8299	YES	0.14%	175,917	0.03%	3,796		0.00061	1.8556	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	Centrex	0.66%	234,264	0.16%	1,269		0.00229	2.1980	YES	0.73%	234,927	0.55%	545		0.00366	0.4900	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.38%	234,264	0.08%	1,269		0.00173	1.7207	YES	0.45%	234,927	0.18%	545		0.00288	0.9262	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	ISDN	0.10%	277,392	0.06%	3,243		0.00056	0.6894	YES	0.10%	284,580	0.12%	3,222		0.00057	-0.3795	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.13%	277,392	0.09%	3,243		0.00063	0.5267	YES	0.12%	284,580	0.22%	3,222		0.00062	-1.5172	YES
	Maintenance Average Duration																		
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	Res	23.18	82,478	17.79	2,089	27.573	0.61088	8.8166	YES	23.51	99,577	19.48	2,816	26.046	0.49771	8.0997	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	Res	8.06	39,117	4.67	536	15.214	0.66163	5.1265	YES	7.69	47,098	4.48	823	14.026	0.49315	6.4990	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	Bus	16.06	15,578	13.18	360	24.487	1.30542	2.2066	YES	15.93	18,630	13.13	600	21.979	0.91161	3.0736	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	Bus	4.52	9,528	3.07	136	18.070	1.56047	0.9262	YES	5.38	9,962	10.35	149	28.533	2.35490	-2.1089	NO
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	Design	5.04	1,767	5.64	25	6.038	1.21608	-0.4697	YES	6.67	2,364	3.85	35	42.062	7.16564	0.3945	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	Design	2.05	1,932	2.19	16	4.920	1.23509	-0.1076	YES	12.21	2,074	3.39	17	236.326	58.03895	0.1520	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	PBX	13.05	351	8.73	4	19.019	9.56332	0.4525	YES	13.28	354	10.69	9	16.138	5.44730	0.4741	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	PBX	3.22	255	5.17	2	7.907	5.61283	-0.3465	YES	31.67	247	1.18	1	434.945	435.82472	0.0700	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	Centrex	19.71	1,547	2.50	2	27.320	19.33076	0.8905	YES	19.00	1,715	17.33	3	24.878	14.37589	0.1156	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	Centrex	5.01	880	5.00	1	23.150	23.16283	0.0004	YES	4.50	1,057	1.00	1	11.274	11.27956	0.3102	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	ISDN	5.72	278	5.68	2	6.003	4.25991	0.0082	YES	6.44	292	3.53	4	9.304	4.68375	0.6195	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	ISDN	1.77	348	1.70	3	2.436	1.41219	0.0491	YES	2.50	350	2.98	7	6.532	2.49327	-0.1943	YES
	% Repeat Troubles within 30 Days																		
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	Res	17.39%	82,478	11.73%	2,089		0.00840	6.7403	YES	17.33%	99,577	11.15%	2,816		0.00723	8.5391	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	Res	15.38%	39,117	12.13%	536		0.01569	2.0733	YES	15.57%	47,098	11.42%	823		0.01275	3.2538	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	Bus	14.35%	15,578	8.61%	360		0.01869	3.0722	YES	14.23%	18,630	26.00%	600		0.01449	-8.1229	NO
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	Bus	13.30%	9,528	9.56%	136		0.02932	1.2750	YES	13.21%	9,962	16.11%	149		0.02795	-1.0367	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	Design	20.94%	1,767	16.00%	25		0.08195	0.6027	YES	24.20%	2,364	14.29%	35		0.07293	1.3590	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	Design	15.63%	1,932	12.50%	16		0.09116	0.3435	YES	20.40%	2,074	11.76%	17		0.09813	0.8796	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	PBX	15.10%	351	0.00%	4		0.18004	0.8387	YES	14.12%	354	22.22%	9		0.11756	-0.6889	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	PBX	9.80%	255	0.00%	2		0.21109	0.4644	YES	6.88%	247	0.00%	1		0.25367	0.2713	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	Centrex	13.06%	1,547	0.00%	2		0.23840	0.5477	YES	17.32%	1,715	0.00%	3		0.21866	0.7920	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	Centrex	11.02%	880	0.00%	1		0.31335	0.3518	YES	15.52%	1,057	0.00%	1		0.36222	0.4283	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	ISDN	17.27%	278	0.00%	2		0.26821	0.6437	YES	15.75%	292	0.00%	4		0.18340	0.8590	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	ISDN	9.48%	348	0.00%	3		0.16988	0.5582	YES	11.71%	350	28.57%	7		0.12276	-1.3732	YES
	Out of Service > 24 hours																		
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	Res	22.35%	54,867	17.04%	1,596		0.01058	5.0160	YES	24.36%	67,007	19.83%	2,184		0.00933	4.8608	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	Res	10.92%	10,756	3.96%	227		0.02092	3.3264	YES	9.32%	13,999	3.61%	332		0.01614	3.5353	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	Bus	14.43%	9,986	15.21%	263		0.02195	-0.3548	YES	14.07%	12,203	8.02%	474		0.01628	3.7187	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	Bus	3.48%	3,823	1.30%	77		0.02109	1.0337	YES	4.09%	3,983	1.19%	84		0.02184	1.3285	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES	2.16%	2,364	0.00%	35		0.02474	0.8720	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES	0.58%	2,074	0.00%	17		0.01847	0.3133	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	PBX	10.04%	279	33.33%	3		0.17441	-1.3358	YES	9.76%	287	14.29%	7		0.11351	-0.3991	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	PBX	1.44%	209	0.00%	2		0.08451	0.1699	YES	3.96%	202	0.00%	1		0.19551	0.2026	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	Centrex	20.83%	984	0.00%	2		0.28746	0.7247	YES	19.27%	1,240	0.00%	0				YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	Centrex	5.32%	357	0.00%	1		0.22479	0.2368	YES	3.09%	465	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES	4.45%	292	0.00%	4		0.10383	0.4288	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES	0.86%	350	0.00%	7		0.03519	0.2436	YES
	Resale - Billing																		
	Invoice Accuracy																		
A.4.1	B-1	FL (%)	BST - State	98.02%	$498,962,677	98.59%	$7,177,836		0.00005	-109.5233	YES	94.48%	$503,478,651	99.64%	$8,143,252		0.00008	-639.4278	YES
	Mean Time to Deliver Invoices - CRIS																		
A.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.81	1,946				YES	3.24	1	2.98	1,918				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	0.82%	50,834	1.14%	880		0.00306	-1.0382	YES	0.91%	45,426	1.04%	965		0.00308	-0.4193	YES	0.92%	42,398	1.14%	1,138
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	10.30%	19,683	12.18%	542		0.01324	-1.4156	YES	10.38%	16,741	10.16%	502		0.01381	0.1566	YES	7.73%	15,423	8.48%	554
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	1.82%	10,983	2.36%	254		0.00849	-0.6378	YES	2.24%	9,437	2.23%	224		0.01000	0.0037	YES	4.92%	11,801	1.16%	344
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	1.76%	2,667	0.00%	42		0.02046	0.8613	YES	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	35
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	0.59%	2,353	0.00%	34		0.01328	0.4479	YES	0.33%	2,109	0.00%	33		0.01009	0.3289	YES	0.37%	2,734	0.00%	38
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	18.78%	394	7.69%	13		0.11010	1.0072	YES	17.43%	436	2.50%	40		0.06268	2.3823	YES	13.37%	404	9.09%	11
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	1.17%	343	0.00%	2		0.07613	0.1532	YES	0.96%	312	0.00%	19		0.02306	0.4170	YES	1.46%	342	0.00%	28
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	14.89%	1,672	36.36%	11		0.10769	-1.9937	NO	12.86%	1,376	75.00%	4		0.16764	-3.7065	NO	12.04%	1,179	0.00%	10
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	3.73%	885	0.00%	4		0.09495	0.3927	YES	4.01%	922	0.00%	4		0.09834	0.4081	YES	4.66%	1,203	0.00%	4
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	3.58%	335	0.00%	3		0.10778	0.3324	YES	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.28%	303	0.00%	3
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	1.72%	465	0.00%	6		0.05343	0.3220	YES	0.00%	351	0.00%	2		0.00000		YES	0.72%	417	0.00%	8
	Customer Trouble Report Rate																					
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	2.60%	4,158,389	2.66%	102,658		0.00051	-1.1171	YES	2.18%	4,201,938	3.13%	94,966		0.00048	-19.6474	NO	1.81%	4,243,633	2.06%	126,901
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	1.22%	4,158,389	0.86%	102,658		0.00035	10.4557	YES	1.08%	4,201,938	1.02%	94,966		0.00034	1.9027	YES	1.00%	4,243,633	0.90%	126,901
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	1.70%	1,159,218	2.01%	26,902		0.00080	-3.9417	NO	1.43%	1,169,541	1.70%	29,580		0.00070	-3.7718	NO	1.31%	1,176,140	1.59%	34,879
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	0.95%	1,159,218	0.94%	26,902		0.00060	0.0547	YES	0.81%	1,169,541	0.76%	29,580		0.00053	0.9384	YES	1.00%	1,176,140	0.99%	34,879
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	1.90%	140,149	1.52%	2,768		0.00265	1.4564	YES	1.54%	141,726	1.03%	2,924		0.00232	2.2104	YES	1.42%	142,728	1.18%	2,955
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	1.68%	140,149	1.23%	2,768		0.00249	1.8118	YES	1.49%	141,726	1.13%	2,924		0.00228	1.5774	YES	1.92%	142,728	1.29%	2,955
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	0.22%	181,878	0.33%	3,916		0.00075	-1.5344	YES	0.24%	185,075	1.00%	3,989		0.00078	-9.8771	NO	0.22%	187,806	0.24%	4,645
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	0.19%	181,878	0.05%	3,916		0.00070	1.9606	YES	0.17%	185,075	0.48%	3,989		0.00066	-4.6835	NO	0.18%	187,806	0.60%	4,645
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	0.71%	234,773	1.66%	664		0.00328	-2.8798	NO	0.59%	234,897	0.41%	985		0.00244	0.7353	YES	0.50%	234,440	1.16%	862
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	0.38%	234,773	0.60%	664		0.00239	-0.9449	YES	0.39%	234,897	0.41%	985		0.00200	-0.0679	YES	0.51%	234,440	0.46%	862
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	0.08%	395,044	0.09%	3,207		0.00052	-0.1694	YES	0.07%	398,709	0.12%	3,355		0.00047	-0.9943	YES	0.08%	401,522	0.08%	3,662
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	0.12%	395,044	0.19%	3,207		0.00061	-1.1406	YES	0.09%	398,709	0.06%	3,355		0.00051	0.5525	YES	0.10%	401,522	0.22%	3,662
	Maintenance Average Duration																					
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	28.66	108,137	22.53	2,728	30.624	0.59367	10.3200	YES	22.93	91,520	19.11	2,972	23.833	0.44421	8.5909	YES	16.13	76,736	14.45	2,609
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	9.78	50,834	6.45	880	16.622	0.56515	5.8861	YES	7.81	45,426	5.22	965	12.761	0.41513	6.2369	YES	5.17	42,398	4.37	1,138
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	19.27	19,683	15.61	542	23.948	1.04271	3.5192	YES	15.97	16,741	15.23	502	19.589	0.88732	0.8410	YES	12.32	15,423	10.50	554
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	5.12	10,983	4.46	254	16.421	1.04221	0.6329	YES	4.65	9,437	5.11	224	11.157	0.75425	-0.6064	YES	5.37	11,801	2.54	344
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	5.52	2,667	5.34	42	6.385	0.99296	0.1831	YES	5.61	2,180	6.01	30	32.674	6.00638	-0.0663	YES	5.82	2,032	3.60	35
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	2.32	2,353	2.35	34	4.248	0.73383	-0.0373	YES	2.91	2,109	3.42	33	32.466	5.69566	-0.0883	YES	2.48	2,734	1.84	38
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	18.43	394	11.04	13	22.721	6.40471	1.1543	YES	13.92	436	19.00	40	19.671	3.24978	-1.5647	YES	13.17	404	5.63	11
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	3.61	343	10.66	2	6.679	4.73666	-1.4891	YES	3.07	312	2.01	19	5.622	1.32848	0.8031	YES	2.52	342	1.26	28
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	21.05	1,672	6.09	11	26.148	7.90989	1.8913	YES	17.53	1,376	23.25	4	22.809	11.32107	-0.5051	YES	14.63	1,179	13.90	10
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	4.65	885	17.50	4	10.016	5.01955	-2.5598	NO	5.02	922	1.75	4	9.799	4.90994	0.6652	YES	4.93	1,203	4.75	4
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	7.26	335	3.27	3	10.677	6.19196	0.6443	YES	6.52	290	2.85	4	8.661	4.36038	0.8425	YES	6.77	303	2.18	3
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	4.77	465	1.84	6	46.600	19.14678	0.1532	YES	2.30	351	5.43	2	3.364	2.38545	-1.3117	YES	2.68	417	2.19	8
	% Repeat Troubles within 30 Days																					
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	17.47%	108,137	9.82%	2,728		0.00736	10.3896	YES	16.17%	91,520	10.73%	2,972		0.00686	7.9184	YES	15.67%	76,736	11.00%	2,609
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	15.57%	50,834	8.64%	880		0.01233	5.6247	YES	14.68%	45,426	10.26%	965		0.01151	3.8390	YES	13.72%	42,398	11.60%	1,138
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	14.65%	19,683	9.41%	542		0.01540	3.4049	YES	13.71%	16,741	11.75%	502		0.01558	1.2554	YES	13.47%	15,423	9.57%	554
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	14.36%	10,983	16.14%	254		0.02226	-0.8012	YES	13.86%	9,437	8.48%	224		0.02336	2.3024	YES	12.44%	11,801	13.08%	344
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	23.70%	2,667	19.05%	42		0.06613	0.7031	YES	21.47%	2,180	20.00%	30		0.07548	0.1945	YES	18.36%	2,032	17.14%	35
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	21.25%	2,353	35.29%	34		0.07066	-1.9876	NO	19.39%	2,109	24.24%	33		0.06936	-0.6991	YES	18.32%	2,734	15.79%	38
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	15.23%	394	0.00%	13		0.10128	1.5036	YES	11.47%	436	0.00%	40		0.05264	2.1785	YES	12.38%	404	0.00%	11
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	8.45%	343	0.00%	2		0.19730	0.4285	YES	7.37%	312	0.00%	19		0.06175	1.1939	YES	8.77%	342	10.71%	28
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	12.86%	1,672	9.09%	11		0.10126	0.3721	YES	12.86%	1,376	25.00%	4		0.16764	-0.7240	YES	11.79%	1,179	0.00%	10
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	13.33%	885	0.00%	4		0.17035	0.7827	YES	12.47%	922	25.00%	4		0.16556	-0.7566	YES	13.88%	1,203	0.00%	4
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	16.12%	335	0.00%	3		0.21325	0.7559	YES	12.76%	290	25.00%	4		0.16796	-0.7288	YES	11.88%	303	0.00%	3
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	8.17%	465	0.00%	6		0.11255	0.7261	YES	11.11%	351	0.00%	2		0.22285	0.4986	YES	8.87%	417	25.00%	8
	Out of Service > 24 hours																					
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	34.02%	73,106	27.36%	2,109		0.01046	6.3684	YES	24.21%	61,403	19.20%	2,286		0.00912	5.4838	YES	11.57%	51,719	8.70%	1,954
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	14.99%	16,500	6.95%	374		0.01867	4.3078	YES	10.67%	14,172	4.75%	400		0.01565	3.7815	YES	3.09%	11,794	1.87%	427
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	21.44%	12,789	12.82%	390		0.02110	4.0859	YES	14.99%	10,595	13.08%	367		0.01895	1.0073	YES	7.48%	9,769	6.27%	383
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	4.88%	4,487	5.44%	147		0.01806	-0.3109	YES	3.19%	3,799	3.13%	128		0.01578	0.0381	YES	5.65%	5,520	0.00%	196
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	1.76%	2,667	0.00%	42		0.02046	0.8613	YES	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	35
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	0.59%	2,353	0.00%	34		0.01328	0.4479	YES	0.33%	2,109	0.00%	33		0.01009	0.3289	YES	0.37%	2,734	0.00%	38
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	18.52%	297	8.33%	12		0.11438	0.8905	YES	11.36%	352	21.43%	14		0.08649	-1.1637	YES	15.69%	325	9.09%	11
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	5.32%	282	0.00%	2		0.15925	0.3340	YES	0.88%	227	0.00%	19		0.02232	0.3948	YES	1.14%	264	0.00%	13
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	21.35%	1,124	0.00%	4		0.20526	1.0403	YES	17.26%	927	50.00%	4		0.18936	-1.7290	NO	15.63%	742	0.00%	3
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	2.38%	378	0.00%	3		0.08837	0.2694	YES	2.13%	376	0.00%	3		0.08365	0.2544	YES	3.28%	458	0.00%	1
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	3.92%	332	0.00%	3		0.11249	0.3481	YES	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.61%	303	0.00%	3
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	1.72%	464	0.00%	6		0.05348	0.3224	YES	0.00%	351	0.00%	2		0.00000		YES	0.72%	415	0.00%	8
	Resale - Billing																					
	Invoice Accuracy																					
A.4.1	B-1	FL (%)	97.59%	$511,400,812	99.69%	$8,458,890		0.00005	-394.5735	YES	98.27%	$501,853,922	98.90%	$8,772,271		0.00004	-141.5589	YES	97.66%	$503,587,694	99.97%	$10,581,831
	Mean Time to Deliver Invoices - CRIS																					
A.4.2	B-2	Region (business days)	4.42	1	3.34	1,877				YES	3.82	1	3.37	1,921				YES	3.47	1	3.16	1,855

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)		0.00286	-0.7944	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)		0.01155	-0.6538	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)		0.01183	3.1778	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)		0.02249	0.7878	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)		0.00986	0.3709	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)		0.10399	0.4111	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)		0.02359	0.6197	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)		0.10336	1.1853	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)		0.10551	0.4412	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)		0.12976	0.4069	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)		0.03017	0.2385	YES
	Customer Trouble Report Rate					
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)		0.00038	-6.4852	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)		0.00028	3.5938	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)		0.00062	-4.4525	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)		0.00054	0.3142	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)		0.00222	1.0789	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)		0.00257	2.4476	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)		0.00069	-0.3115	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)		0.00063	-6.6307	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)		0.00242	-2.7159	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)		0.00244	0.2009	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)		0.00046	-0.1417	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)		0.00053	-2.1423	NO
	Maintenance Average Duration					
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	20.316	0.40444	4.1546	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	12.459	0.37424	2.1567	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	17.670	0.76411	2.3794	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	14.988	0.81982	3.4469	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	31.697	5.40378	0.4103	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	13.390	2.18712	0.2900	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	15.608	4.78950	1.5823	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	4.382	0.86138	1.4635	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	19.545	6.20681	0.1170	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	13.484	6.75314	0.0270	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	9.671	5.61109	0.8178	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	4.163	1.48580	0.3290	YES
	% Repeat Troubles within 30 Days					
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)		0.00724	6.4486	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)		0.01034	2.0541	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)		0.01476	2.6459	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)		0.01805	-0.3555	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)		0.06800	0.1839	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)		0.06319	0.4012	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)		0.10063	1.2296	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)		0.05561	-0.3493	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)		0.10241	1.1512	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)		0.17317	0.8017	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)		0.18773	0.6329	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)		0.10149	-1.5890	YES
	Out of Service > 24 hours					
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)		0.00737	3.8935	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)		0.00652	1.4235	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)		0.01371	0.8876	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)		0.01679	3.3674	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)		0.02249	0.7878	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)		0.00986	0.3709	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)		0.11151	0.5920	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)		0.03011	0.3774	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)		0.21010	0.7441	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)		0.17818	0.1838	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)		0.13352	0.4202	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)		0.03024	0.2391	YES
	Resale - Billing					
	Invoice Accuracy					
A.4.1	B-1	FL (%)		0.00005	-491.9273	YES
	Mean Time to Deliver Invoices - CRIS					
A.4.2	B-2	Region (business days)				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Unbundled Network Elements - Ordering																		
	% Rejected Service Requests - Mechanized																		
B.1.1.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			16.80%	54,826				Diagnostic			16.23%	81,764				Diagnostic
B.1.1.4	O-7	Combo Other/FL (%)	Diagnostic			42.11%	19				Diagnostic			38.46%	13				Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			23.22%	926				Diagnostic			25.42%	708				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			5.87%	392				Diagnostic			5.94%	219				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)	Diagnostic			26.23%	507				Diagnostic			30.23%	258				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			12.77%	744				Diagnostic			19.67%	1,037				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			8.85%	972				Diagnostic			14.19%	1,008				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			26.32%	19				Diagnostic			62.86%	35				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			81.58%	114				Diagnostic			71.94%	139				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)	Diagnostic			26.19%	294				Diagnostic			26.59%	346				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)	Diagnostic			30.96%	12,890				Diagnostic			29.55%	15,960				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.1.1.17	O-13	LNP Standalone/FL (%)	Diagnostic			7.01%	3,554				Diagnostic			9.84%	3,618				Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
B.1.2.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			43.30%	11,475				Diagnostic			31.03%	15,887				Diagnostic
B.1.2.4	O-7	Combo Other/FL (%)	Diagnostic			21.49%	121				Diagnostic			16.95%	59				Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			20.45%	88				Diagnostic			13.33%	30				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.67%	18				Diagnostic			0.00%	23				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)	Diagnostic			45.90%	122				Diagnostic			44.00%	75				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			23.96%	288				Diagnostic			24.79%	238				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			11.18%	1,684				Diagnostic			11.10%	1,693				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			50.79%	189				Diagnostic			31.03%	203				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			24.50%	943				Diagnostic			21.44%	1,138				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)	Diagnostic			24.46%	323				Diagnostic			25.94%	347				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)	Diagnostic			35.41%	5,527				Diagnostic			37.51%	7,917				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/FL (%)	Diagnostic			36.90%	1,309				Diagnostic			34.77%	1,504				Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
B.1.3.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic			53.85%	26				Diagnostic			61.54%	39				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			44.73%	968				Diagnostic			38.75%	3,004				Diagnostic
B.1.3.4	O-7	Combo Other/FL (%)	Diagnostic			51.79%	112				Diagnostic			45.03%	191				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			32.29%	96				Diagnostic			25.00%	88				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.49%	97				Diagnostic			21.28%	296				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)	Diagnostic			43.14%	51				Diagnostic			50.00%	28				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			44.00%	175				Diagnostic			42.53%	174				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			36.46%	277				Diagnostic			37.50%	472				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic			0.00%	6				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic			33.33%	3				Diagnostic			0.00%	4				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			64.52%	31				Diagnostic			64.10%	39				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			43.75%	32				Diagnostic			46.94%	49				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)	Diagnostic			42.67%	232				Diagnostic			45.64%	401				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)	Diagnostic			33.83%	866				Diagnostic			30.34%	1,381				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)	Diagnostic			30.77%	26				Diagnostic			36.36%	44				Diagnostic
B.1.3.17	O-13	LNP Standalone/FL (%)	Diagnostic			29.04%	489				Diagnostic			33.48%	914				Diagnostic
	Reject Interval - Mechanized																		
B.1.4.1	O-8	Switch Ports/FL (%)	>= 97% w in 1 hr																
B.1.4.2	O-8	Local Interoffice Transport/FL (%)	>= 97% w in 1 hr																
B.1.4.3	O-8	Loop + Port Combinations/FL (%)	>= 97% w in 1 hr			94.76%	9,320				NO			96.39%	13,335				NO
B.1.4.4	O-8	Combo Other/FL (%)	>= 97% w in 1 hr			100.00%	8				YES			80.00%	5				NO
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 97% w in 1 hr			97.67%	215				YES			97.78%	180				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 97% w in 1 hr			95.65%	23				NO			76.92%	13				NO
B.1.4.7	O-8	Line Sharing/FL (%)	>= 97% w in 1 hr			75.94%	133				NO			56.96%	79				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)	>= 97% w in 1 hr			81.25%	96				NO			74.88%	207				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 97% w in 1 hr			61.80%	89				NO			64.14%	145				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 97% w in 1 hr																
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 97% w in 1 hr																
B.1.4.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 97% w in 1 hr			100.00%	5				YES			90.91%	22				NO
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 97% w in 1 hr			98.92%	93				YES			96.00%	100				YES
B.1.4.14	O-8	Other Design/FL (%)	>= 97% w in 1 hr			78.48%	79				NO			54.17%	96				NO
B.1.4.15	O-8	Other Non-Design/FL (%)	>= 97% w in 1 hr			50.20%	4,177				NO			56.80%	5,049				NO
B.1.4.16	O-8	INP Standalone/FL (%)	>= 97% w in 1 hr											0.00%	1				NO
B.1.4.17	O-14	LNP Standalone/FL (%)	>= 97% w in 1 hr			98.80%	249				YES			98.32%	357				YES
	Reject Interval - Partially Mechanized - 10 hours																		
B.1.7.1	O-8	Switch Ports/FL (%)	>= 85% w in 10 hrs																
B.1.7.2	O-8	Local Interoffice Transport/FL (%)	>= 85% w in 10 hrs																
B.1.7.3	O-8	Loop + Port Combinations/FL (%)	>= 85% w in 10 hrs			97.63%	5,016				YES			96.64%	5,033				YES
B.1.7.4	O-8	Combo Other/FL (%)	>= 85% w in 10 hrs			96.30%	27				YES			90.00%	10				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Unbundled Network Elements - Ordering																					
	% Rejected Service Requests - Mechanized																					
B.1.1.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.1.1.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic				
B.1.1.3	O-7	Loop + Port Combinations/FL (%)			11.93%	76,239				Diagnostic			15.14%	56,934				Diagnostic			17.65%	44,624
B.1.1.4	O-7	Combo Other/FL (%)			100.00%	2				Diagnostic			21.82%	55				Diagnostic				
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			20.63%	795				Diagnostic			14.51%	1,006				Diagnostic			15.72%	598
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			9.74%	349				Diagnostic			9.86%	71				Diagnostic			13.33%	75
B.1.1.7	O-7	Line Sharing/FL (%)			23.66%	224				Diagnostic			22.76%	268				Diagnostic			34.69%	245
B.1.1.8	O-7	2W Analog Loop Design/FL (%)			15.67%	970				Diagnostic			22.65%	830				Diagnostic			22.90%	930
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)			10.15%	1,399				Diagnostic			16.07%	952				Diagnostic			17.82%	943
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)								Diagnostic								Diagnostic				
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)								Diagnostic								Diagnostic			100.00%	3
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL (%)			69.57%	23				Diagnostic			44.19%	43				Diagnostic			55.96%	109
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)			98.97%	97				Diagnostic			97.09%	103				Diagnostic			59.14%	257
B.1.1.14	O-7	Other Design/FL (%)			27.52%	258				Diagnostic			16.39%	299				Diagnostic			22.39%	335
B.1.1.15	O-7	Other Non-Design/FL (%)			42.77%	15,881				Diagnostic			48.16%	12,756				Diagnostic			48.24%	14,806
B.1.1.16	O-7	INP Standalone/FL (%)			50.00%	2				Diagnostic			100.00%	1				Diagnostic			100.00%	1
B.1.1.17	O-13	LNP Standalone/FL (%)			9.55%	3,309				Diagnostic			9.14%	3,029				Diagnostic			8.75%	3,796
	% Rejected Service Requests - Partially Mechanized																					
B.1.2.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.1.2.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic				
B.1.2.3	O-7	Loop + Port Combinations/FL (%)			28.06%	15,130				Diagnostic			21.52%	17,473				Diagnostic			28.09%	17,723
B.1.2.4	O-7	Combo Other/FL (%)			5.00%	40				Diagnostic			33.33%	6				Diagnostic				
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			3.92%	51				Diagnostic			10.34%	29				Diagnostic			6.98%	86
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			2.56%	39				Diagnostic			26.67%	30				Diagnostic			11.94%	268
B.1.2.7	O-7	Line Sharing/FL (%)			30.30%	66				Diagnostic			40.00%	75				Diagnostic			37.07%	232
B.1.2.8	O-7	2W Analog Loop Design/FL (%)			23.05%	347				Diagnostic			22.63%	433				Diagnostic			28.28%	290
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)			13.02%	1,574				Diagnostic			16.80%	1,393				Diagnostic			16.28%	1,167
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)								Diagnostic								Diagnostic				
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)								Diagnostic								Diagnostic				
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL (%)			35.28%	309				Diagnostic			32.98%	376				Diagnostic			37.52%	757
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)			22.45%	1,096				Diagnostic			23.26%	1,419				Diagnostic			24.97%	2,211
B.1.2.14	O-7	Other Design/FL (%)			24.60%	374				Diagnostic			16.78%	286				Diagnostic			25.71%	245
B.1.2.15	O-7	Other Non-Design/FL (%)			37.28%	10,040				Diagnostic			41.21%	7,238				Diagnostic			29.32%	7,661
B.1.2.16	O-7	INP Standalone/FL (%)								Diagnostic								Diagnostic				
B.1.2.17	O-13	LNP Standalone/FL (%)			30.95%	1,596				Diagnostic			29.47%	1,707				Diagnostic			31.30%	1,901
	% Rejected Service Requests - Non-Mechanized																					
B.1.3.1	O-7	Switch Ports/FL (%)								Diagnostic			0.00%	1				Diagnostic			50.00%	4
B.1.3.2	O-7	Local Interoffice Transport/FL (%)			57.58%	33				Diagnostic			11.11%	9				Diagnostic			46.67%	45
B.1.3.3	O-7	Loop + Port Combinations/FL (%)			38.57%	3,023				Diagnostic			41.32%	2,287				Diagnostic			43.23%	2,084
B.1.3.4	O-7	Combo Other/FL (%)			47.27%	110				Diagnostic			51.20%	125				Diagnostic			62.79%	43
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			20.00%	100				Diagnostic			25.91%	274				Diagnostic			26.86%	283
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			20.96%	439				Diagnostic			19.19%	344				Diagnostic			16.21%	475
B.1.3.7	O-7	Line Sharing/FL (%)			25.00%	48				Diagnostic			35.85%	53				Diagnostic			35.09%	114
B.1.3.8	O-7	2W Analog Loop Design/FL (%)			37.82%	156				Diagnostic			27.38%	168				Diagnostic			33.84%	263
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)			39.12%	340				Diagnostic			25.93%	671				Diagnostic			25.83%	906
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)			69.23%	13				Diagnostic								Diagnostic			33.33%	6
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)			25.00%	12				Diagnostic			44.44%	9				Diagnostic			20.00%	5
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL (%)			52.94%	17				Diagnostic			62.16%	37				Diagnostic			61.32%	106
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)			49.09%	55				Diagnostic			43.18%	44				Diagnostic			51.76%	85
B.1.3.14	O-7	Other Design/FL (%)			38.81%	353				Diagnostic			35.35%	396				Diagnostic			29.30%	587
B.1.3.15	O-7	Other Non-Design/FL (%)			28.52%	1,676				Diagnostic			31.56%	1,752				Diagnostic			38.26%	1,682
B.1.3.16	O-7	INP Standalone/FL (%)			26.67%	60				Diagnostic			35.62%	73				Diagnostic			40.91%	88
B.1.3.17	O-13	LNP Standalone/FL (%)			30.32%	818				Diagnostic			40.32%	930				Diagnostic			35.78%	911
	Reject Interval - Mechanized																					
B.1.4.1	O-8	Switch Ports/FL (%)																				
B.1.4.2	O-8	Local Interoffice Transport/FL (%)																				
B.1.4.3	O-8	Loop + Port Combinations/FL (%)			93.13%	9,200				NO			95.49%	8,651				NO			93.80%	7,901
B.1.4.4	O-8	Combo Other/FL (%)			100.00%	2				YES			83.33%	12				NO				
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			98.78%	164				YES			98.63%	146				YES			98.94%	94
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			85.71%	35				NO			55.56%	9				NO			80.00%	10
B.1.4.7	O-8	Line Sharing/FL (%)			79.25%	53				NO			69.35%	62				NO			83.91%	87
B.1.4.8	O-8	2W Analog Loop Design/FL (%)			72.55%	153				NO			77.60%	192				NO			79.26%	217
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)			52.03%	148				NO			64.29%	154				NO			61.27%	173
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)																				
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)																			100.00%	3
B.1.4.12	O-14	2W Analog Loop w/LNP Design/FL (%)			81.25%	16				NO			94.74%	19				NO			98.36%	61
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)			86.14%	101				NO			96.00%	100				NO			92.11%	152
B.1.4.14	O-8	Other Design/FL (%)			55.56%	72				NO			61.22%	49				NO			58.97%	78
B.1.4.15	O-8	Other Non-Design/FL (%)			66.61%	7,170				NO			73.90%	6,226				NO			77.92%	7,270
B.1.4.16	O-8	INP Standalone/FL (%)			100.00%	1				YES			100.00%	1				YES			0.00%	1
B.1.4.17	O-14	LNP Standalone/FL (%)			98.42%	317				YES			96.06%	279				NO			96.40%	333
	Reject Interval - Partially Mechanized - 10 hours																					
B.1.7.1	O-8	Switch Ports/FL (%)																				
B.1.7.2	O-8	Local Interoffice Transport/FL (%)																				
B.1.7.3	O-8	Loop + Port Combinations/FL (%)			96.93%	4,339				YES			96.49%	3,963				YES			86.71%	5,058
B.1.7.4	O-8	Combo Other/FL (%)			100.00%	2				YES			100.00%	2				YES				

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
		Unbundled Network Elements - Ordering				
		% Rejected Service Requests - Mechanized				
B.1.1.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.1.4	O-7	Combo Other/FL (%)				Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.1.17	O-13	LNP Standalone/FL (%)				Diagnostic
		% Rejected Service Requests - Partially Mechanized				
B.1.2.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.2.4	O-7	Combo Other/FL (%)				Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.2.17	O-13	LNP Standalone/FL (%)				Diagnostic
		% Rejected Service Requests - Non-Mechanized				
B.1.3.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.3.4	O-7	Combo Other/FL (%)				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.3.17	O-13	LNP Standalone/FL (%)				Diagnostic
		Reject Interval - Mechanized				
B.1.4.1	O-8	Switch Ports/FL (%)				
B.1.4.2	O-8	Local Interoffice Transport/FL (%)				
B.1.4.3	O-8	Loop + Port Combinations/FL (%)				NO
B.1.4.4	O-8	Combo Other/FL (%)				
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.4.7	O-8	Line Sharing/FL (%)				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)				
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.4.12	O-14	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.4.14	O-8	Other Design/FL (%)				NO
B.1.4.15	O-8	Other Non-Design/FL (%)				NO
B.1.4.16	O-8	INP Standalone/FL (%)				NO
B.1.4.17	O-14	LNP Standalone/FL (%)				NO
		Reject Interval - Partially Mechanized - 10 hours				
B.1.7.1	O-8	Switch Ports/FL (%)				
B.1.7.2	O-8	Local Interoffice Transport/FL (%)				
B.1.7.3	O-8	Loop + Port Combinations/FL (%)				YES
B.1.7.4	O-8	Combo Other/FL (%)				

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 10 hrs			100.00%	19				YES			50.00%	4				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 10 hrs			66.67%	3				NO								
B.1.7.7	O-8	Line Sharing/FL (%)	>= 85% w in 10 hrs			92.86%	56				YES			88.89%	36				YES
B.1.7.8	O-8	2W Analog Loop Design/FL (%)	>= 85% w in 10 hrs			94.20%	69				YES			88.89%	63				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 85% w in 10 hrs			79.08%	196				NO			78.61%	201				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 10 hrs																
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 10 hrs																
B.1.7.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 10 hrs			94.95%	99				YES			92.31%	65				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 10 hrs			86.53%	245				YES			88.14%	253				YES
B.1.7.14	O-8	Other Design/FL (%)	>= 85% w in 10 hrs			86.75%	83				YES			88.66%	97				YES
B.1.7.15	O-8	Other Non-Design/FL (%)	>= 85% w in 10 hrs			97.24%	1,992				YES			98.84%	3,022				YES
B.1.7.16	O-8	INP Standalone/FL (%)	>= 85% w in 10 hrs																
B.1.7.17	O-14	LNP Standalone/FL (%)	>= 85% w in 10 hrs			93.75%	496				YES			96.62%	532				YES
		Reject Interval - Non-Mechanized																	
B.1.8.1	O-8	Switch Ports/FL (%)	>= 85% w in 24 hrs																
B.1.8.2	O-8	Local Interoffice Transport/FL (%)	>= 85% w in 24 hrs			100.00%	14				YES			100.00%	25				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)	>= 85% w in 24 hrs			96.03%	453				YES			97.57%	1,195				YES
B.1.8.4	O-8	Combo Other/FL (%)	>= 85% w in 24 hrs			100.00%	58				YES			95.40%	87				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 24 hrs			96.88%	32				YES			100.00%	22				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 24 hrs			100.00%	17				YES			100.00%	64				YES
B.1.8.7	O-8	Line Sharing/FL (%)	>= 85% w in 24 hrs			100.00%	22				YES			100.00%	14				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)	>= 85% w in 24 hrs			98.72%	78				YES			98.68%	76				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	104				YES			100.00%	183				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 24 hrs																
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	1				YES								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 24 hrs			100.00%	20				YES			100.00%	25				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 24 hrs			100.00%	14				YES			100.00%	24				YES
B.1.8.14	O-8	Other Design/FL (%)	>= 85% w in 24 hrs			97.06%	102				YES			97.87%	188				YES
B.1.8.15	O-8	Other Non-Design/FL (%)	>= 85% w in 24 hrs			99.32%	295				YES			98.42%	442				YES
B.1.8.16	O-8	INP Standalone/FL (%)	>= 85% w in 24 hrs			100.00%	8				YES			100.00%	16				YES
B.1.8.17	O-14	LNP Standalone/FL (%)	>= 85% w in 24 hrs			99.31%	144				YES			99.03%	310				YES
		FOC Timeliness - Mechanized																	
B.1.9.1	O-9	Switch Ports/FL (%)	>= 95% w in 3 hrs																
B.1.9.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 3 hrs																
B.1.9.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 3 hrs			97.81%	45,642				YES			98.67%	68,436				YES
B.1.9.4	O-9	Combo Other/FL (%)	>= 95% w in 3 hrs											66.67%	3				NO
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 3 hrs			98.95%	667				YES			98.14%	485				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 3 hrs			95.42%	349				YES			76.56%	128				NO
B.1.9.7	O-9	Line Sharing/FL (%)	>= 95% w in 3 hrs			98.47%	393				YES			97.98%	198				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 3 hrs			95.63%	641				YES			93.38%	831				NO
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 3 hrs			99.32%	882				YES			99.03%	829				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 3 hrs			66.67%	6				NO			66.67%	9				NO
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 3 hrs											96.55%	29				YES
B.1.9.14	O-9	Other Design/FL (%)	>= 95% w in 3 hrs			97.62%	210				YES			97.27%	256				YES
B.1.9.15	O-9	Other Non-Design/FL (%)	>= 95% w in 3 hrs			98.92%	9,819				YES			96.37%	12,269				YES
B.1.9.16	O-9	INP Standalone/FL (%)	>= 95% w in 3 hrs																
B.1.9.17	O-15	LNP Standalone/FL (%)	>= 95% w in 3 hrs			99.34%	3,309				YES			99.38%	3,240				YES
		FOC Timeliness - Partially Mechanized - 10 hours																	
B.1.12.1	O-9	Switch Ports/FL (%)	>= 85% w in 10 hrs																
B.1.12.2	O-9	Local Interoffice Transport/FL (%)	>= 85% w in 10 hrs																
B.1.12.3	O-9	Loop + Port Combinations/FL (%)	>= 85% w in 10 hrs			91.20%	7,559				YES			91.83%	12,339				YES
B.1.12.4	O-9	Combo Other/FL (%)	>= 85% w in 10 hrs			82.72%	81				NO			71.43%	35				NO
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 10 hrs			89.06%	64				YES			81.82%	22				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 10 hrs			83.33%	18				NO			80.95%	21				NO
B.1.12.7	O-9	Line Sharing/FL (%)	>= 85% w in 10 hrs			94.44%	72				YES			96.36%	55				YES
B.1.12.8	O-9	2W Analog Loop Design/FL (%)	>= 85% w in 10 hrs			94.87%	234				YES			91.33%	196				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 85% w in 10 hrs			94.52%	1,552				YES			95.09%	1,609				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 10 hrs																
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 10 hrs																
B.1.12.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 10 hrs			72.22%	108				NO			69.80%	149				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 10 hrs			81.88%	778				NO			84.03%	952				NO
B.1.12.14	O-9	Other Design/FL (%)	>= 85% w in 10 hrs			90.46%	262				YES			91.07%	280				YES
B.1.12.15	O-9	Other Non-Design/FL (%)	>= 85% w in 10 hrs			96.79%	3,611				YES			96.47%	5,206				YES
B.1.12.16	O-9	INP Standalone/FL (%)	>= 85% w in 10 hrs																
B.1.12.17	O-15	LNP Standalone/FL (%)	>= 85% w in 10 hrs			95.73%	843				YES			95.23%	1,027				YES
		FOC Timeliness - Non-Mechanized																	
B.1.13.1	O-9	Switch Ports/FL (%)	>= 85% w in 36 hrs																
B.1.13.2	O-9	Local Interoffice Transport/FL (%)	>= 85% w in 36 hrs			100.00%	13				YES			88.24%	17				YES
B.1.13.3	O-9	Loop + Port Combinations/FL (%)	>= 85% w in 36 hrs			95.31%	597				YES			97.41%	1,779				YES
B.1.13.4	O-9	Combo Other/FL (%)	>= 85% w in 36 hrs			98.25%	57				YES			99.06%	106				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 85% w in 36 hrs			95.24%	63				YES			96.92%	65				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 85% w in 36 hrs			98.91%	92				YES			98.67%	226				YES
B.1.13.7	O-9	Line Sharing/FL (%)	>= 85% w in 36 hrs			100.00%	29				YES			100.00%	15				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)	>= 85% w in 36 hrs			97.96%	98				YES			96.84%	95				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 85% w in 36 hrs			98.88%	179				YES			98.98%	295				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 85% w in 36 hrs											100.00%	3				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 85% w in 36 hrs			100.00%	2				YES			100.00%	4				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/FL (%)	>= 85% w in 36 hrs			100.00%	10				YES			100.00%	14				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% w in 36 hrs			100.00%	17				YES			100.00%	26				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	2				YES			100.00%	3				YES			83.33%	6
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			100.00%	1				YES			46.67%	15				NO			60.00%	35
B.1.7.7	O-8	Line Sharing/FL (%)			95.00%	20				YES			84.85%	33				NO			75.28%	89
B.1.7.8	O-8	2W Analog Loop Design/FL (%)			90.24%	82				YES			87.96%	108				YES			84.52%	84
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)			76.78%	211				NO			76.24%	239				NO			64.71%	204
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)																				
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)																				
B.1.7.12	O-14	2W Analog Loop w/LNP Design/FL (%)			72.80%	125				NO			75.18%	137				NO			74.23%	291
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)			72.66%	289				NO			85.30%	347				YES			84.13%	586
B.1.7.14	O-8	Other Design/FL (%)			89.25%	93				YES			88.00%	50				YES			86.36%	66
B.1.7.15	O-8	Other Non-Design/FL (%)			99.04%	3,866				YES			98.67%	3,004				YES			97.46%	2,324
B.1.7.16	O-8	INP Standalone/FL (%)																				
B.1.7.17	O-14	LNP Standalone/FL (%)			89.06%	530				YES			91.38%	522				YES			91.00%	611
	Reject Interval - Non-Mechanized																					
B.1.8.1	O-8	Switch Ports/FL (%)																			100.00%	2
B.1.8.2	O-8	Local Interoffice Transport/FL (%)			94.74%	19				YES			100.00%	1				YES			100.00%	21
B.1.8.3	O-8	Loop + Port Combinations/FL (%)			98.22%	1,179				YES			98.50%	998				YES			98.38%	925
B.1.8.4	O-8	Combo Other/FL (%)			100.00%	52				YES			98.48%	66				YES			100.00%	28
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	23				YES			100.00%	74				YES			97.37%	76
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			100.00%	94				YES			100.00%	72				YES			100.00%	81
B.1.8.7	O-8	Line Sharing/FL (%)			100.00%	12				YES			100.00%	19				YES			100.00%	43
B.1.8.8	O-8	2W Analog Loop Design/FL (%)			100.00%	60				YES			100.00%	46				YES			98.90%	91
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)			100.00%	137				YES			100.00%	184				YES			100.00%	241
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)			100.00%	9				YES											100.00%	2
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)			100.00%	3				YES			100.00%	4				YES			100.00%	1
B.1.8.12	O-14	2W Analog Loop w/LNP Design/FL (%)			90.00%	10				YES			95.83%	24				YES			97.14%	70
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)			100.00%	28				YES			100.00%	21				YES			97.83%	46
B.1.8.14	O-8	Other Design/FL (%)			98.59%	142				YES			99.30%	142				YES			99.43%	175
B.1.8.15	O-8	Other Non-Design/FL (%)			99.17%	484				YES			98.94%	567				YES			98.91%	737
B.1.8.16	O-8	INP Standalone/FL (%)			100.00%	16				YES			96.15%	26				YES			100.00%	36
B.1.8.17	O-14	LNP Standalone/FL (%)			99.60%	252				YES			98.44%	384				YES			98.82%	338
	FOC Timeliness - Mechanized																					
B.1.9.1	O-9	Switch Ports/FL (%)																				
B.1.9.2	O-9	Local Interoffice Transport/FL (%)																				
B.1.9.3	O-9	Loop + Port Combinations/FL (%)			98.70%	67,227				YES			98.62%	48,246				YES			98.97%	35,367
B.1.9.4	O-9	Combo Other/FL (%)											60.00%	15				NO				
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			98.96%	579				YES			92.54%	657				NO			97.67%	472
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			76.28%	156				NO			96.88%	64				YES			97.92%	48
B.1.9.7	O-9	Line Sharing/FL (%)			97.75%	178				YES			97.74%	221				YES			99.34%	152
B.1.9.8	O-9	2W Analog Loop Design/FL (%)			94.60%	815				NO			94.23%	641				NO			97.88%	708
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)			98.42%	1,269				YES			99.00%	803				YES			99.21%	757
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)																				
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)																				
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL (%)			80.00%	5				NO			91.30%	23				NO			100.00%	34
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)											0.00%	3				NO			100.00%	76
B.1.9.14	O-9	Other Design/FL (%)			83.24%	185				NO			83.61%	244				NO			96.05%	253
B.1.9.15	O-9	Other Non-Design/FL (%)			96.30%	9,109				YES			94.85%	6,757				NO			93.88%	7,584
B.1.9.16	O-9	INP Standalone/FL (%)			100.00%	1				YES												
B.1.9.17	O-15	LNP Standalone/FL (%)			98.27%	3,002				YES			96.73%	2,815				YES			95.95%	3,434
	FOC Timeliness - Partially Mechanized - 10 hours																					
B.1.12.1	O-9	Switch Ports/FL (%)																				
B.1.12.2	O-9	Local Interoffice Transport/FL (%)																				
B.1.12.3	O-9	Loop + Port Combinations/FL (%)			94.67%	11,745				YES			92.68%	14,712				YES			80.73%	13,549
B.1.12.4	O-9	Combo Other/FL (%)			58.82%	17				NO			0.00%	1				NO				
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			89.19%	37				YES			88.89%	18				YES			95.24%	63
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			70.83%	24				NO			82.05%	39				NO			94.01%	267
B.1.12.7	O-9	Line Sharing/FL (%)			100.00%	42				YES			88.89%	54				YES			87.50%	168
B.1.12.8	O-9	2W Analog Loop Design/FL (%)			91.70%	289				YES			91.67%	348				YES			83.64%	214
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)			94.11%	1,426				YES			91.53%	1,204				YES			93.01%	1,102
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)																				
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)																				
B.1.12.12	O-15	2W Analog Loop w/LNP Design/FL (%)			74.04%	208				NO			65.57%	273				NO			77.96%	490
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)			65.43%	969				NO			80.58%	1,107				NO			92.92%	1,694
B.1.12.14	O-9	Other Design/FL (%)			83.78%	296				NO			84.84%	244				NO			84.34%	198
B.1.12.15	O-9	Other Non-Design/FL (%)			97.44%	6,416				YES			96.82%	4,121				YES			95.70%	5,302
B.1.12.16	O-9	INP Standalone/FL (%)																				
B.1.12.17	O-15	LNP Standalone/FL (%)			92.63%	1,139				YES			94.08%	1,182				YES			93.08%	1,330
	FOC Timeliness - Non-Mechanized																					
B.1.13.1	O-9	Switch Ports/FL (%)											100.00%	1				YES			100.00%	2
B.1.13.2	O-9	Local Interoffice Transport/FL (%)			100.00%	15				YES			100.00%	8				YES			96.67%	30
B.1.13.3	O-9	Loop + Port Combinations/FL (%)			98.11%	1,691				YES			98.23%	1,246				YES			98.14%	1,022
B.1.13.4	O-9	Combo Other/FL (%)			100.00%	57				YES			100.00%	65				YES			94.12%	17
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			96.47%	85				YES			99.50%	200				YES			99.49%	195
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			100.00%	348				YES			97.89%	285				YES			99.48%	382
B.1.13.7	O-9	Line Sharing/FL (%)			100.00%	35				YES			100.00%	35				YES			98.73%	79
B.1.13.8	O-9	2W Analog Loop Design/FL (%)			96.97%	99				YES			98.41%	126				YES			100.00%	170
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)			98.58%	211				YES			99.21%	504				YES			99.04%	625
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)																			100.00%	2
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)			100.00%	6				YES			100.00%	3				YES			100.00%	3
B.1.13.12	O-15	2W Analog Loop w/LNP Design/FL (%)			100.00%	7				YES			100.00%	14				YES			100.00%	39
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)			100.00%	25				YES			100.00%	23				YES			97.30%	37

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.7.7	O-8	Line Sharing/FL (%)				NO
B.1.7.8	O-8	2W Analog Loop Design/FL (%)				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)				
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				
B.1.7.12	O-14	2W Analog Loop w/LNP Design/FL (%)				NO
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.7.14	O-8	Other Design/FL (%)				YES
B.1.7.15	O-8	Other Non-Design/FL (%)				YES
B.1.7.16	O-8	INP Standalone/FL (%)				
B.1.7.17	O-14	LNP Standalone/FL (%)				YES
	Reject Interval - Non-Mechanized					
B.1.8.1	O-8	Switch Ports/FL (%)				YES
B.1.8.2	O-8	Local Interoffice Transport/FL (%)				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)				YES
B.1.8.4	O-8	Combo Other/FL (%)				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.8.7	O-8	Line Sharing/FL (%)				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.8.12	O-14	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.8.14	O-8	Other Design/FL (%)				YES
B.1.8.15	O-8	Other Non-Design/FL (%)				YES
B.1.8.16	O-8	INP Standalone/FL (%)				YES
B.1.8.17	O-14	LNP Standalone/FL (%)				YES
	FOC Timeliness - Mechanized					
B.1.9.1	O-9	Switch Ports/FL (%)				
B.1.9.2	O-9	Local Interoffice Transport/FL (%)				
B.1.9.3	O-9	Loop + Port Combinations/FL (%)				YES
B.1.9.4	O-9	Combo Other/FL (%)				
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.9.7	O-9	Line Sharing/FL (%)				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)				
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.9.14	O-9	Other Design/FL (%)				YES
B.1.9.15	O-9	Other Non-Design/FL (%)				NO
B.1.9.16	O-9	INP Standalone/FL (%)				
B.1.9.17	O-15	LNP Standalone/FL (%)				YES
	FOC Timeliness - Partially Mechanized - 10 hours					
B.1.12.1	O-9	Switch Ports/FL (%)				
B.1.12.2	O-9	Local Interoffice Transport/FL (%)				
B.1.12.3	O-9	Loop + Port Combinations/FL (%)				NO
B.1.12.4	O-9	Combo Other/FL (%)				
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.12.7	O-9	Line Sharing/FL (%)				YES
B.1.12.8	O-9	2W Analog Loop Design/FL (%)				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)				
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				
B.1.12.12	O-15	2W Analog Loop w/LNP Design/FL (%)				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.12.14	O-9	Other Design/FL (%)				NO
B.1.12.15	O-9	Other Non-Design/FL (%)				YES
B.1.12.16	O-9	INP Standalone/FL (%)				
B.1.12.17	O-15	LNP Standalone/FL (%)				YES
	FOC Timeliness - Non-Mechanized					
B.1.13.1	O-9	Switch Ports/FL (%)				YES
B.1.13.2	O-9	Local Interoffice Transport/FL (%)				YES
B.1.13.3	O-9	Loop + Port Combinations/FL (%)				YES
B.1.13.4	O-9	Combo Other/FL (%)				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.13.7	O-9	Line Sharing/FL (%)				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL (%)				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.13.14	O-9	Other Design/FL (%)	>= 85% w in 36 hrs			96.88%	128				YES			100.00%	231				YES
B.1.13.15	O-9	Other Non-Design/FL (%)	>= 85% w in 36 hrs			99.49%	590				YES			99.80%	981				YES
B.1.13.16	O-9	INP Standalone/FL (%)	>= 85% w in 36 hrs			100.00%	14				YES			100.00%	26				YES
B.1.13.17	O-15	LNP Standalone/FL (%)	>= 85% w in 36 hrs			98.85%	348				YES			99.67%	600				YES
		FOC & Reject Response Completeness - Mechanized																	
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			100.00%	30,394				YES			99.42%	30,685				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.84%	24,432				YES			99.86%	51,079				YES
B.1.14.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			35.29%	17				NO			50.00%	10				NO
B.1.14.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			100.00%	2				YES			66.67%	3				NO
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			96.94%	359				YES			98.90%	363				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			93.30%	567				NO			88.41%	345				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			98.00%	50				YES			90.91%	11				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			95.32%	342				YES			62.02%	208				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	447				YES			99.06%	212				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	60				YES			97.83%	46				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			95.53%	179				YES			92.66%	218				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.47%	565				YES			99.63%	819				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	11				YES			100.00%	4				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			98.96%	961				YES			96.62%	1,004				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			70.00%	10				NO			87.50%	32				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			44.44%	9				NO			66.67%	3				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			75.00%	4				NO			100.00%	6				YES
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			81.82%	110				NO			92.48%	133				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			94.29%	105				NO			90.98%	122				NO
B.1.14.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			98.41%	189				YES			99.11%	224				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.96%	11,194				YES			99.24%	14,280				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.47%	1,696				YES			93.81%	1,680				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%											100.00%	1				YES
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			99.85%	3,400				YES			99.17%	3,384				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			98.05%	154				YES			96.58%	234				YES
		FOC & Reject Response Completeness - Partially Mechanized																	
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			99.97%	3,924				YES			99.75%	3,994				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.96%	7,551				YES			99.82%	11,893				YES
B.1.15.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			96.34%	82				YES			83.78%	37				NO
B.1.15.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			61.54%	39				NO			59.09%	22				NO
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			86.67%	30				NO			93.33%	15				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			77.59%	58				NO			60.00%	15				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	2				YES			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			100.00%	16				YES			81.82%	22				NO
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	100				YES			100.00%	54				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	22				YES			100.00%	21				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			100.00%	207				YES			99.32%	148				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			98.77%	81				YES			98.89%	90				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES			100.00%	10				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.76%	1,636				YES			99.70%	1,683				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			100.00%	130				YES			100.00%	162				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			100.00%	59				YES			100.00%	41				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES			100.00%	13				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			100.00%	895				YES			99.91%	1,125				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			99.61%	258				YES			99.61%	254				YES
B.1.15.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			100.00%	65				YES			98.92%	93				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.86%	4,995				YES			99.82%	7,191				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.81%	532				YES			98.21%	726				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%																
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			100.00%	1,180				YES			99.84%	1,287				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			100.00%	129				YES			99.54%	217				YES
		FOC & Reject Response Completeness - Non-Mechanized																	
B.1.16.1	O-11	Switch Ports/FL (%)	>= 95%																
B.1.16.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			100.00%	26				YES			97.44%	39				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			96.49%	968				YES			93.28%	3,004				NO
B.1.16.4	O-11	Combo Other/FL (%)	>= 95%			97.32%	112				YES			95.29%	191				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			94.79%	96				NO			95.45%	88				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			95.88%	97				YES			93.58%	296				NO

BellSouth Monthly Performance Summary
Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.13.14	O-9	Other Design/FL (%)			99.53%	213				YES			98.81%	253				YES			99.52%	414
B.1.13.15	O-9	Other Non-Design/FL (%)			98.99%	1,187				YES			98.94%	1,221				YES			99.31%	1,161
B.1.13.16	O-9	INP Standalone/FL (%)			100.00%	34				YES			100.00%	39				YES			100.00%	42
B.1.13.17	O-15	LNP Standalone/FL (%)			99.48%	573				YES			99.81%	540				YES			99.61%	512
	FOC & Reject Response Completeness - Mechanized																					
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)																				
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.88%	29,319				YES			99.53%	20,966				YES			96.35%	13,232
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.97%	46,920				YES			99.97%	35,968				YES			96.45%	31,392
B.1.14.4.1	O-11	Combo Other/EDI/FL (%)			100.00%	2				YES			62.50%	8				NO				
B.1.14.4.2	O-11	Combo Other/TAG/FL (%)											46.81%	47				NO				
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			99.07%	430				YES			98.09%	472				YES			97.00%	367
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			85.75%	365				NO			64.04%	534				NO			86.15%	231
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)			90.91%	22				NO			100.00%	13				YES			60.00%	5
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			51.68%	327				NO			100.00%	58				YES			77.14%	70
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	182				YES			100.00%	182				YES			95.21%	167
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	42				YES			100.00%	86				YES			87.18%	78
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			93.36%	226				NO			97.35%	340				YES			91.77%	328
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			99.46%	744				YES			98.78%	490				YES			98.50%	602
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			100.00%	2				YES												
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.36%	1,397				YES			99.47%	952				YES			96.61%	943
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																			100.00%	3
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			95.24%	21				YES			96.97%	33				YES			86.46%	96
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	2				YES			100.00%	10				YES			92.31%	13
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)																				
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			98.97%	97				YES			100.00%	103				YES			88.72%	257
B.1.14.14.1	O-11	Other Design/EDI/FL (%)			89.80%	98				NO			93.10%	116				NO			89.86%	138
B.1.14.14.2	O-11	Other Design/TAG/FL (%)			99.38%	160				YES			98.91%	183				YES			98.48%	197
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)			98.01%	14,536				YES			98.19%	11,850				YES			97.02%	13,524
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)			90.71%	1,345				NO			89.29%	906				NO			87.13%	1,282
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)																			100.00%	1
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)			100.00%	2				YES			100.00%	1				YES				
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)			99.46%	3,123				YES			99.65%	2,861				YES			99.31%	3,486
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)			99.46%	186				YES			97.62%	168				YES			97.10%	310
	FOC & Reject Response Completeness - Partially Mechanized																					
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)																				
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.94%	5,399				YES			99.44%	6,469				YES			95.98%	3,755
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.77%	9,731				YES			99.74%	11,004				YES			99.83%	13,968
B.1.15.4.1	O-11	Combo Other/EDI/FL (%)			57.89%	19				NO			100.00%	2				YES				
B.1.15.4.2	O-11	Combo Other/TAG/FL (%)			33.33%	21				NO			25.00%	4				NO				
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			100.00%	25				YES			75.00%	12				NO			73.58%	53
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			46.15%	26				NO			64.71%	17				NO			78.79%	33
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)											50.00%	2				NO			100.00%	18
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			66.67%	39				NO			100.00%	28				YES			99.60%	250
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	48				YES			100.00%	52				YES			97.58%	124
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	18				YES			95.65%	23				YES			98.15%	108
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			99.54%	217				YES			99.72%	355				YES			95.41%	196
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			100.00%	130				YES			98.72%	78				YES			100.00%	94
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			100.00%	6				YES												
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.74%	1,568				YES			99.71%	1,393				YES			99.91%	1,167
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																				
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			99.58%	237				YES			99.65%	282				YES			100.00%	605
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	72				YES			100.00%	94				YES			100.00%	152
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)			100.00%	2				YES												
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			99.91%	1,094				YES			100.00%	1,419				YES			100.00%	2,211
B.1.15.14.1	O-11	Other Design/EDI/FL (%)			99.28%	279				YES			99.12%	227				YES			93.08%	159
B.1.15.14.2	O-11	Other Design/TAG/FL (%)			100.00%	95				YES			98.31%	59				YES			100.00%	86
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)			99.83%	9,442				YES			99.87%	6,956				YES			94.81%	7,193
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)			95.99%	598				YES			96.10%	282				YES			96.37%	468
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)																				
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)																				
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)			100.00%	1,389				YES			99.52%	1,451				YES			99.87%	1,511
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)			100.00%	207				YES			100.00%	256				YES			99.49%	390
	FOC & Reject Response Completeness - Non-Mechanized																					
B.1.16.1	O-11	Switch Ports/FL (%)											100.00%	1				YES			100.00%	4
B.1.16.2	O-11	Local Interoffice Transport/FL (%)			96.97%	33				YES			100.00%	9				YES			100.00%	45
B.1.16.3	O-11	Loop + Port Combinations/FL (%)			92.69%	3,023				NO			92.61%	2,287				NO			91.41%	2,084
B.1.16.4	O-11	Combo Other/FL (%)			94.55%	110				NO			96.80%	125				YES			95.35%	43
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)			96.00%	100				YES			97.08%	274				YES			94.70%	283
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)			96.81%	439				YES			97.67%	344				YES			93.47%	475

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.1.13.14	O-9	Other Design/FL (%)				YES
B.1.13.15	O-9	Other Non-Design/FL (%)				YES
B.1.13.16	O-9	INP Standalone/FL (%)				YES
B.1.13.17	O-15	LNP Standalone/FL (%)				YES
		FOC & Reject Response Completeness - Mechanized				
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)				
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.14.4.1	O-11	Combo Other/EDI/FL (%)				
B.1.14.4.2	O-11	Combo Other/TAG/FL (%)				
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)				NO
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				YES
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)				NO
B.1.14.14.2	O-11	Other Design/TAG/FL (%)				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)				YES
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)				YES
		FOC & Reject Response Completeness - Partially Mechanized				
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)				
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.15.4.1	O-11	Combo Other/EDI/FL (%)				
B.1.15.4.2	O-11	Combo Other/TAG/FL (%)				
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				YES
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)				NO
B.1.15.14.2	O-11	Other Design/TAG/FL (%)				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)				NO
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)				
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)				YES
		FOC & Reject Response Completeness - Non-Mechanized				
B.1.16.1	O-11	Switch Ports/FL (%)				YES
B.1.16.2	O-11	Local Interoffice Transport/FL (%)				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)				NO
B.1.16.4	O-11	Combo Other/FL (%)				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)				NO

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.7	O-11	Line Sharing/FL (%)	>= 95%			98.04%	51				YES			100.00%	28				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			96.00%	175				YES			95.40%	174				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			97.11%	277				YES			95.13%	472				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)	>= 95%											50.00%	6				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)	>= 95%			100.00%	3				YES			100.00%	4				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)	>= 95%			93.55%	31				NO			97.44%	39				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95%			96.88%	32				YES			97.96%	49				YES
B.1.16.14	O-11	Other Design/FL (%)	>= 95%			95.26%	232				YES			97.76%	401				YES
B.1.16.15	O-11	Other Non-Design/FL (%)	>= 95%			98.73%	866				YES			98.04%	1,381				YES
B.1.16.16	O-11	INP Standalone/FL (%)	>= 95%			84.62%	26				NO			90.91%	44				NO
B.1.16.17	O-11	LNP Standalone/FL (%)	>= 95%			98.36%	489				YES			96.50%	914				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized																	
B.1.17.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.17.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			98.71%	30,394				YES			98.74%	30,506				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.82%	24,392				YES			99.77%	51,006				YES
B.1.17.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			100.00%	6				YES			60.00%	5				NO
B.1.17.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			100.00%	2				YES			100.00%	2				YES
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			98.56%	348				YES			95.82%	359				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			94.33%	529				NO			85.25%	305				NO
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			97.96%	49				YES			100.00%	10				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			85.28%	326				NO			90.70%	129				NO
B.1.17.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			95.97%	447				YES			89.52%	210				NO
B.1.17.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			96.67%	60				YES			95.56%	45				YES
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			91.81%	171				NO			96.53%	202				YES
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.64%	562				YES			98.53%	816				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	11				YES			100.00%	4				YES
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.37%	951				YES			99.17%	960				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			42.86%	7				NO			78.57%	28				NO
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			75.00%	4				NO			100.00%	2				YES
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	3				YES			100.00%	6				YES
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			100.00%	90				YES			100.00%	123				YES
B.1.17.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			93.94%	99				NO			85.59%	111				NO
B.1.17.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			99.46%	186				YES			96.85%	222				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			90.47%	11,190				NO			92.00%	14,171				NO
B.1.17.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.94%	1,687				YES			99.81%	1,576				YES
B.1.17.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%											0.00%	1				NO
B.1.17.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.17.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			59.94%	3,395				NO			68.56%	3,356				NO
B.1.17.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			50.33%	151				NO			62.83%	226				NO
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																	
B.1.18.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.18.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			92.07%	3,923				NO			93.00%	3,964				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			91.67%	7,548				NO			92.46%	11,871				NO
B.1.18.4.1	O-11	Combo Other/EDI/FL (%)	>= 95%			83.54%	79				NO			80.65%	31				NO
B.1.18.4.2	O-11	Combo Other/TAG/FL (%)	>= 95%			79.17%	24				NO			84.62%	13				NO
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			84.62%	26				NO			85.71%	14				NO
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			77.78%	45				NO			66.67%	9				NO
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	2				YES			100.00%	1				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			68.75%	16				NO			83.33%	18				NO
B.1.18.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			91.00%	100				NO			88.89%	54				NO
B.1.18.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			95.45%	22				YES			80.95%	21				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			86.47%	207				NO			90.48%	147				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			93.75%	80				NO			92.13%	89				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			64.58%	48				NO			90.00%	10				NO
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			95.65%	1,632				YES			96.31%	1,678				YES
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			60.00%	130				NO			55.56%	162				NO
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			77.97%	59				NO			80.49%	41				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			60.42%	48				NO			53.85%	13				NO
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			57.43%	895				NO			69.84%	1,124				NO
B.1.18.14.1	O-11	Other Design/EDI/FL (%)	>= 95%			86.77%	257				NO			91.70%	253				NO
B.1.18.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			80.00%	65				NO			90.22%	92				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			96.31%	4,988				YES			98.82%	7,178				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			97.18%	531				YES			96.21%	713				YES
B.1.18.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%																
B.1.18.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.18.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			88.39%	1,180				NO			85.29%	1,285				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			89.15%	129				NO			76.85%	216				NO

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.16.7	O-11	Line Sharing/FL (%)			97.92%	48				YES			100.00%	53				YES			99.12%	114
B.1.16.8	O-11	2W Analog Loop Design/FL (%)			95.51%	156				YES			98.21%	168				YES			95.06%	263
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)			96.18%	340				YES			97.02%	671				YES			91.72%	906
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)			69.23%	13				NO											66.67%	6
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)			75.00%	12				NO			77.78%	9				NO			80.00%	5
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)			94.12%	17				NO			89.19%	37				NO			95.28%	106
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)			94.55%	55				NO			95.45%	44				YES			90.59%	85
B.1.16.14	O-11	Other Design/FL (%)			96.32%	353				YES			98.23%	396				YES			95.40%	587
B.1.16.15	O-11	Other Non-Design/FL (%)			98.21%	1,676				YES			98.29%	1,752				YES			96.71%	1,862
B.1.16.16	O-11	INP Standalone/FL (%)			83.33%	60				NO			86.30%	73				NO			86.36%	88
B.1.16.17	O-11	LNP Standalone/FL (%)			98.29%	818				YES			97.20%	930				YES			88.91%	911
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized																				
B.1.17.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.17.1.2	O-11	Switch Ports/TAG/FL (%)																				
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			98.38%	29,285				YES			99.51%	20,867				YES			99.79%	12,749
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.58%	46,907				YES			99.89%	35,958				YES			99.54%	30,278
B.1.17.4.1	O-11	Combo Other/EDI/FL (%)			100.00%	2				YES			60.00%	5				NO				
B.1.17.4.2	O-11	Combo Other/TAG/FL (%)											95.45%	22				YES				
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			99.30%	426				YES			98.70%	463				YES			98.03%	356
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			94.57%	313				NO			90.94%	342				NO			95.48%	199
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)			100.00%	20				YES			100.00%	13				YES			100.00%	3
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			97.04%	169				YES			98.28%	58				YES			92.59%	54
B.1.17.7.1	O-11	Line Sharing/EDI/FL (%)			96.70%	182				YES			94.51%	182				NO			96.23%	159
B.1.17.7.2	O-11	Line Sharing/TAG/FL (%)			97.62%	42				YES			95.35%	86				YES			95.59%	68
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			97.16%	211				YES			92.75%	331				NO			96.68%	301
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			98.92%	740				YES			98.35%	484				YES			97.13%	593
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			50.00%	2				NO												
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			98.63%	1,388				YES			98.63%	947				YES			98.46%	911
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																			100.00%	3
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			75.00%	20				NO			96.88%	32				YES			100.00%	83
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	2				YES			90.00%	10				NO			91.67%	12
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)																				
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			100.00%	96				YES			99.03%	103				YES			99.12%	228
B.1.17.14.1	O-11	Other Design/EDI/FL (%)			93.18%	88				NO			93.52%	108				NO			98.39%	124
B.1.17.14.2	O-11	Other Design/TAG/FL (%)			97.48%	159				YES			96.13%	181				YES			95.88%	194
B.1.17.15.1	O-11	Other Non-Design/EDI/FL (%)			92.91%	14,247				NO			95.87%	11,636				YES			97.25%	13,121
B.1.17.15.2	O-11	Other Non-Design/TAG/FL (%)			99.92%	1,220				YES			98.39%	809				YES			97.31%	1,117
B.1.17.16.1	O-11	INP Standalone/EDI/FL (%)																			100.00%	1
B.1.17.16.2	O-11	INP Standalone/TAG/FL (%)			100.00%	2				YES			100.00%	1				YES				
B.1.17.17.1	O-11	LNP Standalone/EDI/FL (%)			65.04%	3,106				NO			66.82%	2,851				NO			72.67%	3,462
B.1.17.17.2	O-11	LNP Standalone/TAG/FL (%)			57.84%	185				NO			69.51%	164				NO			70.43%	301
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized																				
B.1.18.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.18.1.2	O-11	Switch Ports/TAG/FL (%)																				
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			95.27%	5,396				YES			97.75%	6,433				YES			97.81%	3,604
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			94.37%	9,709				NO			94.80%	10,975				NO			95.60%	13,944
B.1.18.4.1	O-11	Combo Other/EDI/FL (%)			90.91%	11				NO			100.00%	2				YES				
B.1.18.4.2	O-11	Combo Other/TAG/FL (%)			85.71%	7				NO			0.00%	1				NO				
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			88.00%	25				NO			77.78%	9				NO			97.44%	39
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			58.33%	12				NO			45.45%	11				NO			92.31%	26
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)											100.00%	1				YES			100.00%	18
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			88.46%	26				NO			92.86%	28				NO			92.77%	249
B.1.18.7.1	O-11	Line Sharing/EDI/FL (%)			95.83%	48				YES			94.23%	52				NO			93.39%	121
B.1.18.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	18				YES			95.45%	22				YES			86.79%	106
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			87.96%	216				NO			93.50%	354				NO			97.33%	187
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			90.77%	130				NO			97.40%	77				YES			94.68%	94
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			83.33%	6				NO												
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			95.01%	1,564				YES			95.82%	1,389				YES			92.62%	1,166
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																				
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			58.90%	236				NO			54.09%	281				NO			64.63%	605
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			65.28%	72				NO			84.04%	94				NO			80.92%	152
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)			50.00%	2				NO												
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			58.65%	1,093				NO			73.43%	1,419				NO			66.03%	2,211
B.1.18.14.1	O-11	Other Design/EDI/FL (%)			85.20%	277				NO			85.78%	225				NO			98.65%	148
B.1.18.14.2	O-11	Other Design/TAG/FL (%)			86.32%	95				NO			91.38%	58				NO			82.56%	86
B.1.18.15.1	O-11	Other Non-Design/EDI/FL (%)			98.84%	9,426				YES			99.05%	6,947				YES			99.25%	6,820
B.1.18.15.2	O-11	Other Non-Design/TAG/FL (%)			94.25%	574				NO			97.42%	271				YES			96.23%	451
B.1.18.16.1	O-11	INP Standalone/EDI/FL (%)																				
B.1.18.16.2	O-11	INP Standalone/TAG/FL (%)																				
B.1.18.17.1	O-11	LNP Standalone/EDI/FL (%)			81.79%	1,389				NO			81.93%	1,444				NO			84.96%	1,509
B.1.18.17.2	O-11	LNP Standalone/TAG/FL (%)			69.08%	207				NO			77.34%	256				NO			78.35%	388

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			Standard Deviation	Standard Error	Zscore	Equity
B.1.16.7	O-11	Line Sharing/FL (%)				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)				NO
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.16.14	O-11	Other Design/FL (%)				YES
B.1.16.15	O-11	Other Non-Design/FL (%)				YES
B.1.16.16	O-11	INP Standalone/FL (%)				NO
B.1.16.17	O-11	LNP Standalone/FL (%)				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized				
B.1.17.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.17.1.2	O-11	Switch Ports/TAG/FL (%)				
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.17.4.1	O-11	Combo Other/EDI/FL (%)				
B.1.17.4.2	O-11	Combo Other/TAG/FL (%)				
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				NO
B.1.17.7.1	O-11	Line Sharing/EDI/FL (%)				YES
B.1.17.7.2	O-11	Line Sharing/TAG/FL (%)				YES
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				YES
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				YES
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				NO
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				YES
B.1.17.14.1	O-11	Other Design/EDI/FL (%)				YES
B.1.17.14.2	O-11	Other Design/TAG/FL (%)				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/FL (%)				YES
B.1.17.15.2	O-11	Other Non-Design/TAG/FL (%)				YES
B.1.17.16.1	O-11	INP Standalone/EDI/FL (%)				YES
B.1.17.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.17.17.1	O-11	LNP Standalone/EDI/FL (%)				NO
B.1.17.17.2	O-11	LNP Standalone/TAG/FL (%)				NO
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized				
B.1.18.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.18.1.2	O-11	Switch Ports/TAG/FL (%)				
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.18.4.1	O-11	Combo Other/EDI/FL (%)				
B.1.18.4.2	O-11	Combo Other/TAG/FL (%)				
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				YES
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				NO
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				NO
B.1.18.7.1	O-11	Line Sharing/EDI/FL (%)				NO
B.1.18.7.2	O-11	Line Sharing/TAG/FL (%)				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				NO
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				NO
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				NO
B.1.18.14.1	O-11	Other Design/EDI/FL (%)				YES
B.1.18.14.2	O-11	Other Design/TAG/FL (%)				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/FL (%)				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/FL (%)				YES
B.1.18.16.1	O-11	INP Standalone/EDI/FL (%)				
B.1.18.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.18.17.1	O-11	LNP Standalone/EDI/FL (%)				NO
B.1.18.17.2	O-11	LNP Standalone/TAG/FL (%)				NO

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																	
B.1.19.1	O-11	Switch Ports/FL (%)	>= 95%																
B.1.19.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			92.31%	26				NO			89.47%	38				NO
B.1.19.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			90.47%	934				NO			92.15%	2,802				NO
B.1.19.4	O-11	Combo Other/FL (%)	>= 95%			93.58%	109				NO			90.11%	182				NO
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			93.41%	91				NO			84.52%	84				NO
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			93.55%	93				NO			93.50%	277				NO
B.1.19.7	O-11	Line Sharing/FL (%)	>= 95%			96.00%	50				YES			92.86%	28				NO
B.1.19.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			90.48%	168				NO			91.57%	186				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			92.57%	269				NO			94.21%	449				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/FL (%)	>= 95%											66.67%	3				NO
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)	>= 95%			100.00%	3				YES			100.00%	4				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/FL (%)	>= 95%			86.21%	29				NO			89.47%	38				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95%			100.00%	31				YES			93.75%	48				NO
B.1.19.14	O-11	Other Design/FL (%)	>= 95%			95.02%	221				YES			93.88%	392				NO
B.1.19.15	O-11	Other Non-Design/FL (%)	>= 95%			95.44%	855				YES			95.79%	1,354				YES
B.1.19.16	O-11	INP Standalone/FL (%)	>= 95%			90.91%	22				NO			95.00%	40				YES
B.1.19.17	O-11	LNP Standalone/FL (%)	>= 95%			95.63%	481				YES			94.22%	882				NO
		Unbundled Network Elements - Provisioning																	
		Order Completion Interval																	
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577			5.447			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737				0.86	717,719			1.285			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147				1.00	22			1.392			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	DS1/DS3	16.96	1,937	14.71	17	14.697	3.58009	0.6305	YES	15.33	2,385	21.00	4	12.923	6.46669	-0.8764	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	DS1/DS3																
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/DS3																
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/DS3																
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	4.18	1,139	6.260	0.18775	4.3583	YES	4.50	61,633	3.97	1,635	5.586	0.13998	3.7951	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009	0.93	24,803	1.767	0.01143	9.8103	YES	0.87	720,347	0.79	47,428	1.398	0.00663	12.7488	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	R&B	0.33	357,838	0.33	10,707	0.000	0.00000		YES	0.33	400,933	0.33	23,517	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	R&B	1.90	292,171	1.38	14,096	2.365	0.02039	25.7742	YES	1.55	319,414	1.23	23,911	1.894	0.01270	24.7006	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367	3.33	9	20.784	7.01239	1.1155	YES	11.32	369	3.37	9	17.986	6.06787	1.3098	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	169			11.897				2.67	285	6.50	2	4.627	3.28337	-1.1668	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	R&B	0.33	62			0.000				0.33	116			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	R&B	5.95	107			14.582				4.27	169	6.50	2	5.463	3.88557	-0.5734	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/FL (days)	R&B&D - Disp	5.92	49,240	12.21	106	9.283	0.90263	-6.9630	NO	5.38	64,325	11.44	68	8.668	1.05176	-5.7646	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/FL (days)	R&B&D - Disp	5.92	49,240			9.283				5.38	64,325			8.668			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/FL (days)	R&B&D - Disp	18.49	676			23.926				16.54	636			18.275			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/FL (days)	R&B&D - Disp	18.49	676			23.926				16.54	636			18.275			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	13.15	256	10.62	195	11.740	1.11587	2.2713	YES	13.64	246	10.69	205	9.525	0.90076	3.2770	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	3.49	346			3.686				4.66	338			6.323			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	11.00	2			0.000				12.00	1			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	1.78	3			1.347				2.00	2			1.414			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI																
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI																
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	2.73	12,471	3.54	41	2.270	0.35502	-2.2632	NO	2.58	9,474	3.45	22	2.017	0.43048	-2.0360	NO
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.38	7,798	2.20	215	0.859	0.05938	3.0072	YES	2.20	6,263	2.16	135	0.778	0.06769	0.6347	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.21	14			0.699				2.07	15			0.704			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	3.00	2			1.414				3.00	1			0.000			
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.21	154	6.260	0.50531	1.5462	YES	4.50	61,633	4.58	202	5.586	0.39370	-0.2069	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367	5.67	3	20.784	12.04852	0.4555	YES	11.32	369	6.00	2	17.986	12.75215	0.4170	YES
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	3.76	609	6.229	0.25408	4.9315	YES	4.54	59,577	3.75	534	5.447	0.23677	3.3597	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	4.22	9	2.325	0.77511	-3.0144	NO	1.52	317,662	3.50	4	1.716	0.85777	-2.3060	NO
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	5.90	10	21.626	6.94169	0.7817	YES	11.42	318	7.92	12	18.832	5.53789	0.6321	YES
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732				2.43	7	14.00	1	1.813	1.93781	-5.9714	NO
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	4.50	2	6.229	4.40456	0.1159	YES	4.54	59,577	4.00	1	5.447	5.44713	0.0997	YES
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569			2.325				1.52	317,662			1.716			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330			21.626				11.42	318			18.832			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732				2.43	7			1.813			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.59	34	6.260	1.07405	0.3793	YES	4.50	61,633	5.46	52	5.586	0.77501	-1.2372	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369	9.00	1	17.986	18.00994	0.1287	YES
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	5.22	147	6.229	0.51457	-0.4026	YES	4.54	59,577	5.32	158	5.447	0.43392	-1.7964	NO
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	5.20	189	2.325	0.16920	-19.5633	NO	1.52	317,662	5.27	136	1.716	0.14714	-25.4872	NO
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	10.33	6	21.626	8.90882	0.1115	YES	11.42	318	8.31	13	18.832	5.32868	0.5835	YES
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3	7.50	4	1.732	1.32288	-4.1576	NO	2.43	7	7.25	8	1.813	0.93814	-5.1394	NO
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	Design	22.88	2,581	20.67	3	25.287	14.60798	0.1378	YES	25.42	2,692			25.726			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	Design	8.42	565			12.507				7.72	890			9.150			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	Design	27.19	309			24.520				23.76	267			18.111			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	20.44	39			26.147				45.87	45			36.060			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	12.00	1	6.260	6.26049	-1.1188	YES	4.50	61,633	6.00	1	5.586	5.58637	-0.2680	YES

BellSouth Monthly Performance Summary
Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized																				
B.1.19.1	O-11	Switch Ports/FL (%)											100.00%	1				YES			100.00%	4
B.1.19.2	O-11	Local Interoffice Transport/FL (%)			87.50%	32				NO			100.00%	9				YES			77.78%	45
B.1.19.3	O-11	Loop + Port Combinations/FL (%)			90.36%	2,802				NO			89.94%	2,118				NO			88.92%	1,905
B.1.19.4	O-11	Combo Other/FL (%)			83.65%	104				NO			83.47%	121				NO			85.37%	41
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)			89.58%	96				NO			93.98%	266				NO			98.13%	268
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/FL (%)			93.41%	425				NO			92.86%	336				NO			89.86%	444
B.1.19.7	O-11	Line Sharing/FL (%)			97.87%	47				YES			92.45%	53				NO			91.15%	113
B.1.19.8	O-11	2W Analog Loop Design/FL (%)			89.26%	149				NO			92.12%	165				NO			91.20%	250
B.1.19.9	O-11	2W Analog Loop Non-Design/FL (%)			88.38%	327				NO			93.86%	651				NO			92.78%	831
B.1.19.10	O-11	2W Analog Loop w/INP Design/FL (%)			77.78%	9				NO											100.00%	4
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)			100.00%	9				YES			100.00%	7				YES			100.00%	4
B.1.19.12	O-11	2W Analog Loop w/LNP Design/FL (%)			87.50%	16				NO			81.82%	33				NO			87.13%	101
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)			90.38%	52				NO			90.48%	42				NO			90.91%	77
B.1.19.14	O-11	Other Design/FL (%)			93.24%	340				NO			94.86%	389				NO			90.54%	560
B.1.19.15	O-11	Other Non-Design/FL (%)			95.50%	1,646				YES			95.59%	1,722				YES			95.38%	1,820
B.1.19.16	O-11	INP Standalone/FL (%)			96.00%	50				YES			92.06%	63				NO			89.47%	76
B.1.19.17	O-11	LNP Standalone/FL (%)			95.27%	804				YES			94.03%	904				NO			92.96%	810
		Unbundled Network Elements - Provisioning																				
		Order Completion Interval																				
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314			5.932				4.01	68,137		
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545			1.274				0.88	643,741			1.367				0.89	674,661		
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	0.50	8			0.309				13.72	18			29.920				4.07	10		
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	14.80	2,079	14.50	6	12.523	5.11991	0.0585	YES	15.61	2,096	16.15	13	14.282	3.97328	-0.1374	YES	16.35	2,107	15.73	26
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)																				
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)											18.00	1					13.00	1		
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)																				
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	5.33	53,054	4.16	1,438	6.401	0.17107	6.8846	YES	4.82	47,879	3.62	1,273	5.949	0.16894	7.1478	YES	4.03	68,740	3.35	1,092
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	0.88	683,871	0.74	43,349	1.340	0.00863	21.5089	YES	0.89	645,770	0.69	34,055	1.384	0.00770	25.2536	YES	0.89	677,664	0.65	33,452
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.33	390,763	0.33	23,864	0.000	0.00000		YES	0.33	350,092	0.33	19,725	0.000	0.00000		YES	0.33	380,507	0.33	21,371
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	1.61	293,108	1.23	19,485	1.805	0.01335	28.2193	YES	1.54	295,676	1.18	14,330	1.843	0.01577	22.5595	YES	1.61	297,157	1.20	12,081
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	10.61	390	5.36	11	11.378	3.47859	1.5073	YES	11.41	377	4.20	10	15.675	5.02231	1.4365	YES	10.00	393	5.06	6
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	3.10	258	4.11	3	6.789	3.94223	-0.2576	YES	7.04	166	7.00	1	14.758	14.80239	0.0030	YES	3.38	259	0.44	6
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.33	53	0.33	1	0.000	0.00000		YES	0.33	34			0.000				0.33	89	0.33	5
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	3.81	205	6.00	2	7.454	5.29663	-0.4135	YES	8.77	132	7.00	1	16.113	16.17387	0.1096	YES	4.98	170	1.00	1
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/FL (days)	6.31	56,075	12.09	65	9.347	1.16002	-4.9817	NO	5.79	50,613	11.57	83	8.822	0.96918	-5.9612	NO	4.72	71,511	11.97	122
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/FL (days)	6.31	56,075			9.347				5.79	50,613			8.822				4.72	71,511		
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/FL (days)	10.73	395			11.404				14.61	467			18.252				10.72	413		
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/FL (days)	10.73	395			11.404				14.61	467			18.252				10.72	413		
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	14.88	318	9.92	226	16.813	1.46276	3.3864	YES	13.80	240	10.02	235	12.343	1.13271	3.3384	YES	11.88	246	10.70	419
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	3.01	227			6.920				2.14	239			4.510				3.34	338		
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)			12.00	1																
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	1.00	1			0.000				4.00	1			0.000				0.67	2		
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)																				
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)																				
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	2.75	8,554	6.69	29	1.991	0.37042	-10.6489	NO	2.80	7,820	4.87	31	3.056	0.55002	-3.7580	NO	3.77	6,742	6.30	46
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	2.33	5,851	3.65	108	0.664	0.06448	-20.4845	NO	2.32	5,649	3.77	125	1.038	0.09391	-15.4542	NO	3.49	4,577	3.81	129
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	3.00	7			1.291				2.31	13			1.316				8.43	14		
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)																	4.00	1		
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)																				
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)																	8.00	1		
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	4.63	255	6.401	0.40181	1.7534	YES	4.82	47,879	4.52	259	5.949	0.37067	0.8063	YES	4.03	68,740	4.83	232
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	10.61	390	7.00	1	11.378	11.39240	0.3166	YES	11.41	377	6.50	2	15.675	11.11354	0.4422	YES	10.00	393	8.00	1
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380	4.29	567	6.264	0.26449	3.8314	YES	4.81	47,314	3.73	629	5.932	0.23808	4.5617	YES	4.01	68,137	3.64	751
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	3.64	14	1.698	0.45381	-4.5151	NO	1.53	294,261	3.11	28	1.819	0.34372	-4.5820	NO	1.61	295,055	3.33	18
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331	8.08	12	11.619	3.41438	0.6139	YES	9.89	313	6.14	14	13.253	3.62028	1.0357	YES	9.03	344	4.55	11
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2	2.00	1	0.000	0.00000		NO	16.40	15			32.264				5.00	8		
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	3.00	1	6.401	6.40107	0.3645	YES	4.82	47,879			5.949				4.03	68,740	5.00	1
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314	3.00	1	5.932	5.93167	0.3056	YES	4.01	68,137		
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	4.00	1	1.698	1.69797	-1.4171	YES	1.53	294,261			1.819				1.61	295,055		
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2			0.000				16.40	15			32.264				5.00	8		
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	5.42	67	6.401	0.78250	-0.1081	YES	4.82	47,879	5.59	91	5.949	0.62424	-1.2347	YES	4.03	68,740	5.57	188
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	10.61	390	6.33	3	11.378	6.59421	0.6481	YES	11.41	377	6.50	4	15.675	7.87917	0.6238	YES	10.00	393	8.38	8
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380	5.16	243	6.264	0.40276	0.3714	YES	4.81	47,314	4.94	306	5.932	0.34018	-0.3780	YES	4.01	68,137	4.98	583
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	5.30	115	1.698	0.15837	-23.4297	NO	1.53	294,261	5.16	172	1.819	0.13872	-26.1726	NO	1.61	295,055	4.96	260
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331	7.67	12	11.619	3.41438	0.7359	YES	9.89	313	7.35	17	13.253	3.30039	0.7695	YES	9.03	344	7.74	23
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2	7.36	11	0.000	0.00000		NO	16.40	15	7.00	3	32.264	20.40560	0.4607	YES	5.00	8	7.00	6
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	23.53	3,021	17.00	1	24.272	24.27609	0.2688	YES	22.71	2,734			22.775				21.96	2,771		
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	10.68	646			13.096				9.33	553			11.743				11.37	781		
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	20.60	5			9.813				28.00	90			21.948				24.95	20		
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	10.00	3			10.817				30.25	4			38.413				32.33	3		
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	10.57	7	6.401	2.41951	-2.1650	NO	4.82	47,879	5.80	20	5.949	1.33056	-0.7345	YES	4.03	68,740	7.25	53

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized				
B.1.19.1	O-11	Switch Ports/FL (%)				YES
B.1.19.2	O-11	Local Interoffice Transport/FL (%)				NO
B.1.19.3	O-11	Loop + Port Combinations/FL (%)				NO
B.1.19.4	O-11	Combo Other/FL (%)				NO
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.19.7	O-11	Line Sharing/FL (%)				NO
B.1.19.8	O-11	2W Analog Loop Design/FL (%)				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/FL (%)				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/FL (%)				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/FL (%)				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.19.14	O-11	Other Design/FL (%)				NO
B.1.19.15	O-11	Other Non-Design/FL (%)				YES
B.1.19.16	O-11	INP Standalone/FL (%)				NO
B.1.19.17	O-11	LNP Standalone/FL (%)				NO
		Unbundled Network Elements - Provisioning				
		Order Completion Interval				
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	1.551			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	4.863			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	14.725	2.90555	0.2117	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	0.000			
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	6.013	0.18341	3.7211	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	1.590	0.00891	27.7361	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	2.202	0.02044	20.0727	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	17.233	7.08890	0.6974	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	6.599	2.72511	1.0790	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	7.682	7.70446	0.5169	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/FL (days)	8.396	0.76075	-9.5224	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/FL (days)	8.396			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/FL (days)	17.268			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/FL (days)	17.268			
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	8.550	0.68676	1.7222	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	6.166			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)				
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	0.471			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)				
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)				
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	2.628	0.38861	-6.5111	NO
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	1.006	0.08984	-3.4671	NO
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	10.847			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)				
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	6.013	0.39546	-2.0400	NO
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	17.233	17.25505	0.1159	YES
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	5.992	0.21986	1.8654	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	2.143	0.50503	-3.4187	NO
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	14.906	4.56555	0.9825	YES
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	6.013	6.01336	-0.1616	YES
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	17.233			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	2.143			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	6.013	0.43917	-3.5213	NO
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	17.233	6.15454	0.2639	YES
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	5.992	0.24923	-3.8784	NO
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	2.143	0.13294	-25.2068	NO
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	14.906	3.21029	0.4024	YES
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043	2.72336	-0.7344	YES
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	24.759			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	15.820			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	10.724			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	48.211			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	6.013	0.82631	-3.8935	NO

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009			1.767				0.87	720,347			1.398			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367			20.784				11.32	369			17.986			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	169			11.897				2.67	285			4.627			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577			5.447			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737				0.86	717,719			1.285			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147				1.00	22			1.392			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577	0.33	3	5.447	3.14496	1.3386	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687	0.85	2,844	1.737	0.03264	5.3348	YES	0.86	717,719	0.71	3,247	1.285	0.02260	6.3981	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10	0.33	3	1.147	0.75482	0.6624	YES	1.00	22	0.89	6	1.392	0.64092	0.1734	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.17	13,000	7.99	335	3.948	0.21844	-22.0603	NO	3.27	10,295	8.24	343	4.510	0.24752	-20.0807	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.57	8,532			1.900				2.60	7,340			2.725			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	2.33	15			0.816				1.96	16			0.806			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1									2.00	1			0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	13.70	704	6.55	215	18.814	1.46598	4.8755	YES	7.42	1,560	6.42	204	13.589	1.01170	0.9821	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	3.50	1,151			9.251				4.06	862			7.913			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	26.43	105			28.112				27.02	146			17.192			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	10.58	77			20.335				23.77	87			30.833			
		Order Completion Interval within X days																	
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	14 days																
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	7 days			4.31	146				YES			4.61	144				YES
		Held Orders																	
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325			11.232				8.17	456			8.322			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151			9.305				7.49	97			9.945			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL (days)	DS1/ DS3 - Interoffice	7.17	6	0.00	0	5.529			YES	18.75	12	0.00	0	18.631			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL (days)	R&B	9.10	331	1.00	1	11.304	11.32071	0.7152	YES	8.23	466	4.21	14	8.261	2.24067	1.7930	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL (days)	R&B	6.72	151	0.00	0	9.305			YES	7.44	98	6.50	2	9.909	7.07781	0.1326	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL (days)	R&B	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL (days)	R&B&D - Disp	9.25	338	1.00	1	11.696	11.71503	0.7046	YES	8.31	475	0.00	0	8.355			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/FL (days)	R&B&D - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/FL (days)	R&B&D - Disp	7.03	152	0.00	0	10.332			YES	7.44	102	0.00	0	9.497			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL (days)	R&B&D - Disp	5.00	1			0.000				0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/FL (days)	R&B&D - Disp	0.00	0							4.00	1			0.000			
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES	10.20	54	0.00	0	9.079			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL (days)	ADSL to Retail	8.76	25	0.00	0	15.199			YES	6.17	6	2.00	1	4.446	4.80220	0.8677	YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	4.00	1	8.33	3	0.000	0.00000		NO
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL (days)	ISDN - BRI																
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL (days)	ISDN - BRI																
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL (days)	ISDN - BRI																
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES	10.20	54	0.00	0	9.079			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL (days)	ADSL to Retail	8.76	25	0.00	0	15.199			YES	6.17	6	0.00	0	4.446			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331	0.00	0	11.304			YES	8.23	466	9.00	2	8.261	5.85370	-0.1312	YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151	0.00	0	9.305			YES	7.44	98	0.00	0	9.909			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	13.33	3	11.232	6.51470	-0.6751	YES	8.17	456	2.75	4	8.322	4.17908	1.2961	YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES	7.49	97	0.00	0	9.945			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331			11.304				8.23	466	0.00	0	8.261			YES
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0	0.00	0				YES
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151			9.305				7.44	98	0.00	0	9.909			YES
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1			0.000				0.00	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0						

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	0.88	683,871			1.340				0.89	645,770			1.384				0.89	677,664		
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	3.10	258			6.789				7.04	166			14.758				3.38	259		
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314			5.932				4.01	68,137		
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545			1.274				0.88	643,741			1.367				0.89	674,661		
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	0.50	8			0.309				13.72	18			29.920				4.07	10		
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	5.31	52,380	0.33	5	6.264	2.80159	1.7754	YES	4.81	47,314	0.33	12	5.932	1.71252	2.6156	YES	4.01	68,137	5.00	1
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545	0.72	3,039	1.274	0.02315	6.7767	YES	0.88	643,741	0.77	2,743	1.367	0.02616	4.1934	YES	0.89	674,661	0.77	3,347
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	0.50	8	0.33	13	0.309	0.13868	1.2019	YES	13.72	18	0.57	7	29.920	13.32762	0.9667	YES	4.07	10	0.33	7
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	3.58	9,199	7.77	380	5.211	0.27278	-15.3698	NO	3.69	8,431	7.64	422	6.546	0.32652	-12.0953	NO	4.77	7,466	8.89	593
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	2.68	6,557			2.526				2.72	6,431			2.930				4.26	5,689		
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	2.83	6	12.00	1	1.329	1.43566	-6.3850	NO	2.31	13	4.00	1	1.316	1.36525	-1.2396	YES	7.50	12		
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)									2.00	1			0.000				8.00	1		
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	21.80	660	6.70	226	25.596	1.97285	7.6506	YES	20.86	362	6.00	201	30.789	2.70828	5.4896	YES	28.05	315	6.29	260
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	4.76	899			10.707				2.90	524			5.008				1.99	1,178		
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	23.75	4			7.890				13.33	9	9.00	1	9.206	9.70395	0.4466	YES	11.50	2		
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	4.64	92			6.113				9.55	67			9.699				3.20	57		
		Order Completion Interval within X days																				
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)																			5.00	1
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)			4.65	166				YES			4.69	208				YES			4.56	188
		Held Orders																				
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/FL (days)	8.84	382			8.466				9.15	412			7.989				6.54	404		
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL (days)	8.82	33			11.276				9.40	55			14.695				8.92	53		
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL (days)	34.00	1	0.00	0	0.000			YES	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL (days)	6.80	10	0.00	0	4.467			YES	6.50	2	0.00	0	4.950			YES	10.71	7	0.00	0
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL (days)											0.00	0					0.00	0		
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL (days)											0.00	0					0.00	0		
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL (days)											0.00	0					0.00	0		
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL (days)	8.84	382	5.80	10	8.466	2.71192	1.1201	YES	9.17	416	6.20	10	7.998	2.55951	1.1606	YES	6.57	407	2.25	4
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL (days)	8.82	33	1.50	2	11.276	8.21157	0.8912	YES	9.40	55	3.00	2	14.695	10.57830	0.6050	YES	8.63	56	3.00	3
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL (days)	8.81	394	0.00	0	8.381			YES	9.19	421	0.00	0	8.001			YES	6.59	408	0.00	0
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/FL (days)	8.79	38	0.00	0	10.680			YES	11.58	74	0.00	0	14.361			YES	13.28	64	0.00	0
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL (days)	7.48	40	3.00	1	6.008	6.08313	0.7356	YES	10.47	32	0.00	0	9.384			YES	18.07	83	19.00	1
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL (days)	2.39	18	0.00	0	2.500			YES	15.50	2	0.00	0	16.263			YES	1.00	9	0.00	0
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0	0.00	0				YES	0.00	0		
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0	0.00	0				YES	0.00	0		
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL (days)	0.00	0							0.00	0	0.00	0				YES	0.00	0		
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL (days)	13.67	3	10.80	5	7.024	5.12944	0.5589	YES	3.00	1	8.00	2	0.000	0.00000		NO	12.00	1	0.00	0
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL (days)	1.00	2	0.00	0	0.000			YES	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL (days)			0.00	0																
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL (days)			0.00	0																
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL (days)			0.00	0																
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL (days)	7.48	40	0.00	0	6.008			YES	10.47	32	7.00	1	9.384	9.52972	0.3640	YES	18.07	83	0.00	0
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL (days)	2.39	18	0.00	0	2.500			YES	15.50	2	0.00	0	16.263			YES	1.00	9	0.00	0
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	6.00	1	7.998	8.00793	0.3959	YES	6.57	407	0.00	0
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.63	56	0.00	0
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL (days)	8.84	382	9.00	1	8.466	8.47684	-0.0191	YES	9.15	412	7.00	2	7.989	5.66295	0.3802	YES	6.54	404	1.50	2
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.92	53	0.00	0
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL (days)	0.00	0	10.00	1				NO	0.00	0	0.00	0				YES	0.00	0	8.00	1
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416			7.998				6.57	407	0.00	0
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55			14.695				8.63	56	0.00	0
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	1.590			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	17.233			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	6.599			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.551			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	4.863			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	5.992	5.99226	-0.1650	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.551	0.02668	4.6283	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	4.863	2.39854	1.5578	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	5.636	0.24055	-17.1047	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	5.861			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	10.992			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	41.790	3.50160	6.2132	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	5.896			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	2.121			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	4.635			
		Order Completion Interval within X days				
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)				YES
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)				YES
		Held Orders				
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/FL (days)	6.936			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL (days)				
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL (days)	10.486			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL (days)				
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL (days)				
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL (days)				
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL (days)				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL (days)				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL (days)	9.759			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL (days)				
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL (days)				
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL (days)				
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL (days)	6.984	3.50916	1.2318	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL (days)				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL (days)	10.304	6.10610	0.9212	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL (days)	1.134			YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL (days)				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL (days)				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL (days)	6.981			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/FL (days)				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/FL (days)	20.237			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL (days)	1.134			
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/FL (days)				
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/FL (days)				
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL (days)	18.253	18.36312	-0.0505	YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL (days)				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL (days)	0.000			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL (days)				
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL (days)				
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL (days)				
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL (days)	0.000			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL (days)				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL (days)				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL (days)				
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL (days)				
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL (days)				
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL (days)	18.253			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL (days)				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL (days)	0.000			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/FL (days)				
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/FL (days)				
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/FL (days)				
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/FL (days)	6.984			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/FL (days)	10.304			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL (days)	1.134			YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL (days)				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/FL (days)				YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL (days)	6.936	4.91670	1.0260	YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL (days)	10.486			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL (days)				NO
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL (days)				YES
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL (days)				YES
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL (days)	6.984			YES
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL (days)	10.304			YES
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL (days)	1.134			
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL (days)				

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	0.00	0	11.232			YES	8.17	456	0.00	0	8.322			YES
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES	7.49	97	0.00	0	9.945			YES
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL (days)	R&B - Disp	9.10	331	5.00	1	11.304	11.32071	0.3619	YES	8.23	466	0.00	0	8.261			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL (days)	R&B - Disp	6.72	151	0.00	0	9.305			YES	7.44	98	0.00	0	9.909			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	6.00	1	11.232	11.24934	0.2609	YES	8.17	456	9.00	1	8.322	8.33086	-0.1000	YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	6.72	151	0.00	0	9.305			YES	7.49	97	0.00	0	9.945			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/FL (days)	Design	16.71	7	0.00	0	24.329			YES	12.56	9			12.197			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0						
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES	15.33	9			13.058			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/FL (days)	Design	0.00	0							0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/FL (days)	Design	0.00	0							0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL (days)	Design	0.00	0							4.00	1			0.000			
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/FL (days)	R&B	9.10	331	0.00	0	11.304			YES	8.23	466	0.00	0	8.261			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/FL (days)	R&B	6.72	151	0.00	0	9.305			YES	7.44	98	0.00	0	9.909			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/FL (days)	R&B	5.00	1			0.000				0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL (days)	R&B	0.00	0							0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/FL (days)	R&B	0.00	0							0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325			11.232				8.17	456			8.322			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151			9.305				7.49	97			9.945			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/FL (days)	R&B (POTS)	8.94	325	0.00	0	11.232			YES	8.17	456	0.00	0	8.322			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/FL (days)	R&B (POTS)	6.72	151	0.00	0	9.305			YES	7.49	97	3.00	4	9.945	5.07387	0.8859	YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL (days)	Digital Loop < DS1	17.98	116	0.00	0	24.694			YES	10.44	62	8.33	3	9.546	5.64343	0.3725	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL (days)	Digital Loop < DS1	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL (days)	Digital Loop < DS1	8.76	25	0.00	0	15.199			YES	6.17	6	2.00	1	4.446	4.80220	0.8677	YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL (days)	Digital Loop >= DS1	10.00	4	7.00	1	3.651	4.08248	0.7348	YES	0.00	0	3.00	1				NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	2.00	1	0.00	0	0.000			YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
		% Jeopardies - Mechanized																	
B.2.5.1	P-2	Switch Ports/FL (%)	R&B (POTS)	0.59%	733,661							0.72%	829,333						
B.2.5.2	P-2	Local Interoffice Transport/FL (%)	DS1/ DS3 - Interoffice	46.16%	1,954							41.42%	2,453						
B.2.5.3	P-2	Loop + Port Combinations/FL (%)	R&B	0.60%	738,286	0.15%	44,419		0.00038	11.9622	YES	0.72%	834,470	0.18%	67,345		0.00034	15.9434	YES
B.2.5.4	P-2	Combo Other/FL (%)	R&B&D - Disp	8.59%	57,987	66.04%	53		0.03850	-14.9202	NO	8.87%	76,180	64.86%	37		0.04676	-11.9740	NO
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	ADSL to Retail	5.38%	22,452	5.08%	177		0.01702	0.1711	YES	6.92%	16,642	4.32%	162		0.02003	1.2956	YES
B.2.5.6	P-2	UNE ISDN/FL (%)	ISDN - BRI	10.43%	748	36.11%	144		0.02781	-9.2346	NO	7.68%	963	43.44%	122		0.02560	-13.9706	NO
B.2.5.7	P-2	Line Sharing/FL (%)	ADSL to Retail	5.38%	22,452	0.00%	2		0.15949	0.3371	YES	6.92%	16,642	0.00%	1		0.25374	0.2726	YES
B.2.5.8	P-2	2W Analog Loop Design/FL (%)	R&B - Disp	0.60%	738,286	19.79%	192		0.00556	-34.5444	NO	0.72%	834,470	18.67%	241		0.00546	-32.8564	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636	7.24%	911		0.00353	-17.2527	NO	1.38%	429,258	7.79%	873		0.00396	-16.1925	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL (%)	R&B - Disp	0.60%	738,286							0.72%	834,470						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636							1.38%	429,258						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL (%)	R&B - Disp	0.60%	738,286	15.66%	83		0.00845	-17.8283	NO	0.72%	834,470	10.85%	129		0.00747	-13.5664	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	R&B (POTS) excl SB Or	1.15%	376,636	7.62%	551		0.00454	-14.2556	NO	1.38%	429,258	4.64%	582		0.00484	-6.7225	NO
B.2.5.14	P-2	Other Design/FL (%)	Design	16.01%	3,696							18.39%	4,052						
B.2.5.15	P-2	Other Non-Design/FL (%)	R&B	0.60%	738,286							0.72%	834,470						
B.2.5.16	P-2	INP (Standalone)/FL (%)	R&B (POTS)	0.59%	733,661							0.72%	829,333						
B.2.5.17	P-2	LNP (Standalone)/FL (%)	R&B (POTS)	0.59%	733,661	0.00%	2,653		0.00149	3.9588	YES	0.72%	829,333	0.00%	2,858		0.00158	4.5313	YES
B.2.5.18	P-2	Digital Loop < DS1/FL (%)	Digital Loop < DS1	5.65%	23,788	19.23%	312		0.01316	-10.3157	NO	7.37%	18,598	21.51%	279		0.01576	-8.9738	NO
B.2.5.19	P-2	Digital Loop >= DS1/FL (%)	Digital Loop >= DS1	10.33%	2,082	72.69%	260		0.02002	-31.1579	NO	10.18%	2,850	66.54%	266		0.01938	-29.0808	NO
		% Jeopardies - Non-Mechanized																	
B.2.6.1	P-2	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/FL (%)	Diagnostic			0.00%	21				Diagnostic			0.00%	4				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/FL (%)	Diagnostic			1.27%	1,105				Diagnostic			1.24%	2,254				Diagnostic
B.2.6.4	P-2	Combo Other/FL (%)	Diagnostic			52.69%	93				Diagnostic			41.82%	55				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			17.95%	39				Diagnostic			11.36%	44				Diagnostic
B.2.6.6	P-2	UNE ISDN/FL (%)	Diagnostic			20.45%	88				Diagnostic			29.51%	122				Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.92	53	0.00	0
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	0.00	0	7.998			YES	6.57	407	25.00	1
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.63	56	0.00	0
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL (days)	8.84	382	20.00	1	8.466	8.47664	-1.3168	YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.92	53	0.00	0
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/FL (days)	8.08	12	0.00	0	5.143			YES	11.20	5			8.955				12.00	1		
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/FL (days)	6.86	7	0.00	0	5.843			YES	17.25	20			11.548				45.88	8		
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	5.00	1	7.998	8.00793	0.5208	YES	6.57	407	0.00	0
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.63	56	0.00	0
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/FL (days)	8.84	382			8.466				9.15	412			7.989				6.54	404		
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/FL (days)	8.82	33			11.276				9.40	55			14.695				8.92	53		
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/FL (days)	8.82	33	0.00	0	11.276			YES	9.40	55	0.00	0	14.695			YES	8.92	53	0.00	0
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL (days)	7.87	46	10.80	5	6.043	2.84553	-1.0296	YES	10.72	36	8.00	2	9.291	6.74968	0.4033	YES	18.00	84	19.00	1
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL (days)	2.25	20	0.00	0	2.403			YES	10.25	4	0.00	0	11.295			YES	1.80	10	0.00	0
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL (days)	5.50	4	6.00	1	3.317	3.70810	-0.1348	YES	0.00	0	10.00	1				NO	0.00	0	2.00	2
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL (days)	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
		% Jeopardies - Mechanized																				
B.2.5.1	P-2	Switch Ports/FL (%)	0.62%	781,014							0.64%	738,209							0.64%	833,269		
B.2.5.2	P-2	Local Interoffice Transport/FL (%)	31.90%	2,301							42.61%	2,173							46.09%	2,263		
B.2.5.3	P-2	Loop + Port Combinations/FL (%)	0.63%	784,350	0.13%	64,975		0.00032	15.4819	YES	0.65%	741,237	0.17%	49,281		0.00037	12.6847	YES	0.65%	837,334	0.15%	40,051
B.2.5.4	P-2	Combo Other/FL (%)	8.37%	65,862	77.78%	18		0.06529	-10.6302	NO	8.99%	61,123	60.00%	5		0.12795	-3.9865	NO	7.20%	84,333	100.00%	4
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	7.84%	15,452	4.40%	91		0.02826	1.2180	YES	7.00%	14,650	5.33%	150		0.02093	0.7945	YES	7.96%	14,327		
B.2.5.6	P-2	UNE ISDN/FL (%)	11.94%	695	36.43%	140		0.03004	-8.1509	NO	13.86%	577	39.34%	122		0.03444	-7.3990	NO	8.71%	769	38.89%	162
B.2.5.7	P-2	Line Sharing/FL (%)	7.84%	15,452	0.00%	3		0.15518	0.5050	YES	7.00%	14,650	0.00%	1		0.25510	0.2743	YES	7.96%	14,327	0.00%	3
B.2.5.8	P-2	2W Analog Loop Design/FL (%)	0.63%	784,350	19.08%	304		0.00454	-40.6836	NO	0.65%	741,237	13.98%	322		0.00447	-29.7993	NO	0.65%	837,334	16.84%	285
B.2.5.9	P-2	2W Analog Loop Non-Design/FL (%)	1.23%	390,887	6.25%	960		0.00357	-14.0616	NO	1.21%	388,805	7.15%	811		0.00385	-15.4455	NO	1.17%	453,645	7.21%	1,373
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL (%)	0.63%	784,350							0.65%	741,237							0.65%	837,334		
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	1.23%	390,887							1.21%	388,805							1.17%	453,645		
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL (%)	0.63%	784,350	8.52%	176		0.00596	-13.2453	NO	0.65%	741,237	7.00%	243		0.00515	-12.3310	NO	0.65%	837,334	12.97%	370
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	1.23%	390,887	4.74%	696		0.00419	-8.3749	NO	1.21%	388,805	3.89%	746		0.00401	-6.6735	NO	1.17%	453,645	4.25%	1,272
B.2.5.14	P-2	Other Design/FL (%)	15.68%	3,801							16.67%	4,194							16.39%	4,228		
B.2.5.15	P-2	Other Non-Design/FL (%)	0.63%	784,350	100.00%	1		0.07906	-12.5698	NO	0.65%	741,237							0.65%	837,334		
B.2.5.16	P-2	INP (Standalone)/FL (%)	0.62%	781,014							0.64%	738,209							0.64%	833,269		
B.2.5.17	P-2	LNP (Standalone)/FL (%)	0.62%	781,014	0.00%	2,711		0.00151	4.0976	YES	0.64%	738,209	0.00%	2,410		0.00162	3.9279	YES	0.64%	833,269	0.00%	3,008
B.2.5.18	P-2	Digital Loop < DS1/FL (%)	8.14%	16,852	24.55%	224		0.01839	-8.9292	NO	7.90%	16,047	21.13%	265		0.01671	-7.9186	NO	8.45%	16,216	38.89%	162
B.2.5.19	P-2	Digital Loop >= DS1/FL (%)	13.08%	1,713	53.46%	318		0.02059	-19.6163	NO	10.03%	1,087	63.60%	261		0.02070	-25.8756	NO	8.27%	1,742	72.26%	274
		% Jeopardies - Non-Mechanized																				
B.2.6.1	P-2	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.2.6.2	P-2	Local Interoffice Transport/FL (%)			0.00%	7				Diagnostic			0.00%	15				Diagnostic			0.00%	30
B.2.6.3	P-2	Loop + Port Combinations/FL (%)			1.12%	1,873				Diagnostic			1.84%	1,688				Diagnostic			0.63%	2,396
B.2.6.4	P-2	Combo Other/FL (%)			40.00%	75				Diagnostic			54.46%	112				Diagnostic			55.43%	175
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)			9.14%	175				Diagnostic			10.32%	126				Diagnostic			6.56%	305
B.2.6.6	P-2	UNE ISDN/FL (%)			20.59%	204				Diagnostic			20.29%	138				Diagnostic			23.40%	329

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL (days)				
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL (days)	6.936			YES
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL (days)	10.486			YES
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL (days)				
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL (days)				
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL (days)				
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL (days)	6.984	6.99265	-2.6353	NO
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL (days)	10.304			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL (days)	1.134			YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL (days)				YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL (days)				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL (days)	6.936			YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL (days)	10.486			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL (days)				YES
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL (days)				YES
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL (days)				YES
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/FL (days)	0.000			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/FL (days)				
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/FL (days)	38.264			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/FL (days)				
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/FL (days)				
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL (days)				
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/FL (days)	6.984			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/FL (days)				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/FL (days)	10.304			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/FL (days)	1.134			
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL (days)				
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/FL (days)				
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/FL (days)	6.936			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/FL (days)				
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/FL (days)	10.486			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/FL (days)				
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/FL (days)				
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/FL (days)				
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/FL (days)	6.936			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/FL (days)				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/FL (days)	10.486			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/FL (days)				YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL (days)				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL (days)				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL (days)	18.155	18.26303	-0.0548	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL (days)				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL (days)	2.530			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL (days)				
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL (days)				
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL (days)				
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL (days)				NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL (days)				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL (days)				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL (days)				
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL (days)				
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL (days)				
		% Jeopardies - Mechanized				
B.2.5.1	P-2	Switch Ports/FL (%)				
B.2.5.2	P-2	Local Interoffice Transport/FL (%)				
B.2.5.3	P-2	Loop + Port Combinations/FL (%)		0.00041	12.0940	YES
B.2.5.4	P-2	Combo Other/FL (%)		0.12921	-7.1826	NO
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)				
B.2.5.6	P-2	UNE ISDN/FL (%)		0.02438	-12.3775	NO
B.2.5.7	P-2	Line Sharing/FL (%)		0.15633	0.5094	YES
B.2.5.8	P-2	2W Analog Loop Design/FL (%)		0.00474	-34.1509	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/FL (%)		0.00291	-20.7662	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL (%)				
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)				
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL (%)		0.00416	-29.6151	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)		0.00302	-10.1749	NO
B.2.5.14	P-2	Other Design/FL (%)				
B.2.5.15	P-2	Other Non-Design/FL (%)				
B.2.5.16	P-2	INP (Standalone)/FL (%)				
B.2.5.17	P-2	LNP (Standalone)/FL (%)		0.00145	4.3860	YES
B.2.5.18	P-2	Digital Loop < DS1/FL (%)		0.02196	-13.8621	NO
B.2.5.19	P-2	Digital Loop >= DS1/FL (%)		0.01790	-35.7592	NO
		% Jeopardies - Non-Mechanized				
B.2.6.1	P-2	Switch Ports/FL (%)				Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/FL (%)				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/FL (%)				Diagnostic
B.2.6.4	P-2	Combo Other/FL (%)				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.2.6.6	P-2	UNE ISDN/FL (%)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.6.7	P-2	Line Sharing/FL (%)	Diagnostic			0.00%	315				Diagnostic			0.72%	139				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/FL (%)	Diagnostic			17.54%	57				Diagnostic			10.53%	57				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/FL (%)	Diagnostic			6.78%	59				Diagnostic			3.64%	55				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic			0.00%	1				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic			0.00%	3				Diagnostic			0.00%	2				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			0.00%	7				Diagnostic			15.38%	13				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			0.00%	14				Diagnostic			5.88%	17				Diagnostic
B.2.6.14	P-2	Other Design/FL (%)	Diagnostic			0.00%	4				Diagnostic			0.00%	1				Diagnostic
B.2.6.15	P-2	Other Non-Design/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	3				Diagnostic
B.2.6.16	P-2	INP (Standalone)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/FL (%)	Diagnostic			0.00%	206				Diagnostic			0.00%	422				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/FL (%)	Diagnostic			18.85%	122				Diagnostic			23.60%	161				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/FL (%)	Diagnostic			45.35%	86				Diagnostic			51.72%	87				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
B.2.8.1	P-2	Switch Ports/FL (hours)	>= 48 hrs																
B.2.8.2	P-2	Local Interoffice Transport/FL (hours)	>= 48 hrs																
B.2.8.3	P-2	Loop + Port Combinations/FL (hours)	>= 48 hrs			159.74	42				YES			133.34	76				YES
B.2.8.4	P-2	Combo Other/FL (hours)	>= 48 hrs			356.47	35				YES			339.80	24				YES
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)	>= 48 hrs			96.99	8				YES			118.06	5				YES
B.2.8.6	P-2	UNE ISDN/FL (hours)	>= 48 hrs			332.18	52				YES			318.40	53				YES
B.2.8.7	P-2	Line Sharing/FL (hours)	>= 48 hrs																
B.2.8.8	P-2	2W Analog Loop Design/FL (hours)	>= 48 hrs			184.88	37				YES			173.69	44				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/FL (hours)	>= 48 hrs			127.21	51				YES			111.21	58				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL (hours)	>= 48 hrs																
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)	>= 48 hrs																
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL (hours)	>= 48 hrs			176.90	13				YES			141.32	14				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)	>= 48 hrs			158.49	42				YES			120.06	27				YES
B.2.8.14	P-2	Other Design/FL (hours)	>= 48 hrs																
B.2.8.15	P-2	Other Non-Design/FL (hours)	>= 48 hrs																
B.2.8.16	P-2	INP (Standalone)/FL (hours)	>= 48 hrs																
B.2.8.17	P-2	LNP (Standalone)/FL (hours)	>= 48 hrs																
B.2.8.18	P-2	Digital Loop < DS1/FL (hours)	>= 48 hrs			304.98	59				YES			301.12	58				YES
B.2.8.19	P-2	Digital Loop >= DS1/FL (hours)	>= 48 hrs			203.47	188				YES			185.40	177				YES
		Average Jeopardy Notice Interval - Non-Mechanized																	
B.2.9.1	P-2	Switch Ports/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/FL (hours)	Diagnostic			168.22	12				Diagnostic			126.05	25				Diagnostic
B.2.9.4	P-2	Combo Other/FL (hours)	Diagnostic			339.44	47				Diagnostic			382.68	23				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)	Diagnostic			238.78	6				Diagnostic			121.84	5				Diagnostic
B.2.9.6	P-2	UNE ISDN/FL (hours)	Diagnostic			293.25	16				Diagnostic			254.13	33				Diagnostic
B.2.9.7	P-2	Line Sharing/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/FL (hours)	Diagnostic			203.11	10				Diagnostic			106.08	6				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/FL (hours)	Diagnostic			188.34	4				Diagnostic			300.11	2				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL (hours)	Diagnostic								Diagnostic			138.84	2				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)	Diagnostic								Diagnostic			133.07	1				Diagnostic
B.2.9.14	P-2	Other Design/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/FL (hours)	Diagnostic			291.21	20				Diagnostic			243.50	35				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/FL (hours)	Diagnostic			325.73	41				Diagnostic			246.22	46				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
B.2.10.1	P-2	Switch Ports/FL (%)	95% >= 48 hrs																
B.2.10.2	P-2	Local Interoffice Transport/FL (%)	95% >= 48 hrs																
B.2.10.3	P-2	Loop + Port Combinations/FL (%)	95% >= 48 hrs			100.00%	42				YES			98.68%	76				YES
B.2.10.4	P-2	Combo Other/FL (%)	95% >= 48 hrs			100.00%	35				YES			100.00%	24				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	95% >= 48 hrs			87.50%	8				NO			100.00%	5				YES
B.2.10.6	P-2	UNE ISDN/FL (%)	95% >= 48 hrs			100.00%	52				YES			100.00%	53				YES
B.2.10.7	P-2	Line Sharing/FL (%)	95% >= 48 hrs																
B.2.10.8	P-2	2W Analog Loop Design/FL (%)	95% >= 48 hrs			100.00%	37				YES			100.00%	44				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/FL (%)	95% >= 48 hrs			92.16%	51				NO			98.28%	58				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL (%)	95% >= 48 hrs																
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	95% >= 48 hrs																
B.2.10.12	P-2	2W Analog Loop w/LNP Design/FL (%)	95% >= 48 hrs			100.00%	13				YES			100.00%	14				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	95% >= 48 hrs			100.00%	42				YES			100.00%	27				YES
B.2.10.14	P-2	Other Design/FL (%)	95% >= 48 hrs																
B.2.10.15	P-2	Other Non-Design/FL (%)	95% >= 48 hrs																
B.2.10.16	P-2	INP (Standalone)/FL (%)	95% >= 48 hrs																
B.2.10.17	P-2	LNP (Standalone)/FL (%)	95% >= 48 hrs																
B.2.10.18	P-2	Digital Loop < DS1/FL (%)	95% >= 48 hrs			98.31%	59				YES			100.00%	58				YES
B.2.10.19	P-2	Digital Loop >= DS1/FL (%)	95% >= 48 hrs			100.00%	188				YES			99.44%	177				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
B.2.11.1	P-2	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/FL (%)	Diagnostic			91.67%	12				Diagnostic			92.00%	25				Diagnostic
B.2.11.4	P-2	Combo Other/FL (%)	Diagnostic			100.00%	47				Diagnostic			100.00%	23				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			100.00%	6				Diagnostic			80.00%	5				Diagnostic
B.2.11.6	P-2	UNE ISDN/FL (%)	Diagnostic			87.50%	16				Diagnostic			96.97%	33				Diagnostic
B.2.11.7	P-2	Line Sharing/FL (%)	Diagnostic								Diagnostic								Diagnostic

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.6.7	P-2	Line Sharing/FL (%)			0.00%	143				Diagnostic			0.00%	166				Diagnostic			0.45%	223
B.2.6.8	P-2	2W Analog Loop Design/FL (%)			6.67%	60				Diagnostic			7.02%	57				Diagnostic			4.85%	103
B.2.6.9	P-2	2W Analog Loop Non-Design/FL (%)			6.67%	90				Diagnostic			2.73%	110				Diagnostic			3.21%	218
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL (%)			0.00%	1				Diagnostic								Diagnostic			0.00%	1
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)			0.00%	2				Diagnostic			33.33%	3				Diagnostic			0.00%	2
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL (%)			0.00%	14				Diagnostic			11.11%	9				Diagnostic			8.00%	25
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)			7.41%	27				Diagnostic			0.00%	12				Diagnostic			5.56%	36
B.2.6.14	P-2	Other Design/FL (%)			0.00%	2				Diagnostic								Diagnostic				
B.2.6.15	P-2	Other Non-Design/FL (%)			0.00%	7				Diagnostic			8.00%	25				Diagnostic			3.13%	64
B.2.6.16	P-2	INP (Standalone)/FL (%)								Diagnostic								Diagnostic				
B.2.6.17	P-2	LNP (Standalone)/FL (%)			0.00%	375				Diagnostic			0.00%	371				Diagnostic			0.00%	365
B.2.6.18	P-2	Digital Loop < DS1/FL (%)			14.67%	368				Diagnostic			15.16%	244				Diagnostic			15.33%	613
B.2.6.19	P-2	Digital Loop >= DS1/FL (%)			49.43%	87				Diagnostic			56.99%	93				Diagnostic			45.97%	211
		Average Jeopardy Notice Interval - Mechanized																				
B.2.8.1	P-2	Switch Ports/FL (hours)																				
B.2.8.2	P-2	Local Interoffice Transport/FL (hours)																				
B.2.8.3	P-2	Loop + Port Combinations/FL (hours)			138.34	56				YES			117.58	62				YES			121.73	40
B.2.8.4	P-2	Combo Other/FL (hours)			362.44	14				YES			293.61	3				YES			280.03	4
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)			76.45	3				YES			95.37	6				YES				
B.2.8.6	P-2	UNE ISDN/FL (hours)			327.15	50				YES			324.35	47				YES			314.60	59
B.2.8.7	P-2	Line Sharing/FL (hours)																				
B.2.8.8	P-2	2W Analog Loop Design/FL (hours)			173.25	55				YES			147.19	44				YES			200.55	47
B.2.8.9	P-2	2W Analog Loop Non-Design/FL (hours)			153.12	55				YES			99.83	42				YES			113.61	79
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL (hours)																				
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)																				
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL (hours)			153.69	15				YES			178.08	16				YES			163.91	47
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)			150.39	32				YES			112.94	28				YES			149.60	54
B.2.8.14	P-2	Other Design/FL (hours)																				
B.2.8.15	P-2	Other Non-Design/FL (hours)			436.60	1				YES												
B.2.8.16	P-2	INP (Standalone)/FL (hours)																				
B.2.8.17	P-2	LNP (Standalone)/FL (hours)																				
B.2.8.18	P-2	Digital Loop < DS1/FL (hours)			312.96	53				YES			298.43	53				YES			314.60	59
B.2.8.19	P-2	Digital Loop >= DS1/FL (hours)			198.27	170				YES			188.20	164				YES			182.61	197
		Average Jeopardy Notice Interval - Non-Mechanized																				
B.2.9.1	P-2	Switch Ports/FL (hours)								Diagnostic								Diagnostic				
B.2.9.2	P-2	Local Interoffice Transport/FL (hours)								Diagnostic								Diagnostic				
B.2.9.3	P-2	Loop + Port Combinations/FL (hours)			137.32	13				Diagnostic			149.99	23				Diagnostic			196.35	11
B.2.9.4	P-2	Combo Other/FL (hours)			366.99	30				Diagnostic			339.52	60				Diagnostic			317.51	97
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)			195.53	13				Diagnostic			174.12	12				Diagnostic			126.33	17
B.2.9.6	P-2	UNE ISDN/FL (hours)			297.07	41				Diagnostic			272.64	24				Diagnostic			272.17	69
B.2.9.7	P-2	Line Sharing/FL (hours)								Diagnostic								Diagnostic				
B.2.9.8	P-2	2W Analog Loop Design/FL (hours)			226.85	4				Diagnostic			90.25	3				Diagnostic			101.24	5
B.2.9.9	P-2	2W Analog Loop Non-Design/FL (hours)			245.21	5				Diagnostic			121.13	2				Diagnostic			142.18	6
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL (hours)								Diagnostic								Diagnostic				
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)								Diagnostic			60.68	1				Diagnostic				
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL (hours)								Diagnostic			206.80	1				Diagnostic			127.73	2
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)			152.76	2				Diagnostic								Diagnostic			156.56	2
B.2.9.14	P-2	Other Design/FL (hours)								Diagnostic								Diagnostic				
B.2.9.15	P-2	Other Non-Design/FL (hours)								Diagnostic			118.96	2				Diagnostic			154.48	2
B.2.9.16	P-2	INP (Standalone)/FL (hours)								Diagnostic								Diagnostic				
B.2.9.17	P-2	LNP (Standalone)/FL (hours)								Diagnostic								Diagnostic				
B.2.9.18	P-2	Digital Loop < DS1/FL (hours)			277.03	51				Diagnostic			248.58	32				Diagnostic			246.40	84
B.2.9.19	P-2	Digital Loop >= DS1/FL (hours)			219.12	42				Diagnostic			257.18	51				Diagnostic			221.03	94
		% Jeopardy Notice >= 48 hours - Mechanized																				
B.2.10.1	P-2	Switch Ports/FL (%)																				
B.2.10.2	P-2	Local Interoffice Transport/FL (%)																				
B.2.10.3	P-2	Loop + Port Combinations/FL (%)			98.21%	56				YES			88.71%	62				NO			70.00%	40
B.2.10.4	P-2	Combo Other/FL (%)			100.00%	14				YES			100.00%	3				YES			100.00%	4
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	3				YES			83.33%	6				NO				
B.2.10.6	P-2	UNE ISDN/FL (%)			100.00%	50				YES			97.87%	47				YES			96.61%	59
B.2.10.7	P-2	Line Sharing/FL (%)																				
B.2.10.8	P-2	2W Analog Loop Design/FL (%)			96.36%	55				YES			100.00%	44				YES			93.62%	47
B.2.10.9	P-2	2W Analog Loop Non-Design/FL (%)			98.18%	55				YES			97.62%	42				YES			96.20%	79
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL (%)																				
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)																				
B.2.10.12	P-2	2W Analog Loop w/LNP Design/FL (%)			100.00%	15				YES			100.00%	16				YES			100.00%	47
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)			90.63%	32				NO			100.00%	28				YES			96.30%	54
B.2.10.14	P-2	Other Design/FL (%)																				
B.2.10.15	P-2	Other Non-Design/FL (%)			100.00%	1				YES												
B.2.10.16	P-2	INP (Standalone)/FL (%)																				
B.2.10.17	P-2	LNP (Standalone)/FL (%)																				
B.2.10.18	P-2	Digital Loop < DS1/FL (%)			100.00%	53				YES			96.23%	53				YES			96.61%	59
B.2.10.19	P-2	Digital Loop >= DS1/FL (%)			99.41%	170				YES			99.39%	164				YES			100.00%	197
		% Jeopardy Notice >= 48 hours - Non-Mechanized																				
B.2.11.1	P-2	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.2.11.2	P-2	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic				
B.2.11.3	P-2	Loop + Port Combinations/FL (%)			92.31%	13				Diagnostic			86.96%	23				Diagnostic			100.00%	11
B.2.11.4	P-2	Combo Other/FL (%)			100.00%	30				Diagnostic			100.00%	60				Diagnostic			100.00%	97
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)			92.31%	13				Diagnostic			83.33%	12				Diagnostic			82.35%	17
B.2.11.6	P-2	UNE ISDN/FL (%)			100.00%	41				Diagnostic			95.83%	24				Diagnostic			98.55%	69
B.2.11.7	P-2	Line Sharing/FL (%)								Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.6.7	P-2	Line Sharing/FL (%)				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/FL (%)				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.2.6.14	P-2	Other Design/FL (%)				Diagnostic
B.2.6.15	P-2	Other Non-Design/FL (%)				Diagnostic
B.2.6.16	P-2	INP (Standalone)/FL (%)				Diagnostic
B.2.6.17	P-2	LNP (Standalone)/FL (%)				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/FL (%)				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/FL (%)				Diagnostic
	Average Jeopardy Notice Interval - Mechanized					
B.2.8.1	P-2	Switch Ports/FL (hours)				
B.2.8.2	P-2	Local Interoffice Transport/FL (hours)				
B.2.8.3	P-2	Loop + Port Combinations/FL (hours)				YES
B.2.8.4	P-2	Combo Other/FL (hours)				YES
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)				
B.2.8.6	P-2	UNE ISDN/FL (hours)				YES
B.2.8.7	P-2	Line Sharing/FL (hours)				
B.2.8.8	P-2	2W Analog Loop Design/FL (hours)				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/FL (hours)				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL (hours)				
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)				
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL (hours)				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)				YES
B.2.8.14	P-2	Other Design/FL (hours)				
B.2.8.15	P-2	Other Non-Design/FL (hours)				
B.2.8.16	P-2	INP (Standalone)/FL (hours)				
B.2.8.17	P-2	LNP (Standalone)/FL (hours)				
B.2.8.18	P-2	Digital Loop < DS1/FL (hours)				YES
B.2.8.19	P-2	Digital Loop >= DS1/FL (hours)				YES
	Average Jeopardy Notice Interval - Non-Mechanized					
B.2.9.1	P-2	Switch Ports/FL (hours)				Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/FL (hours)				Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/FL (hours)				Diagnostic
B.2.9.4	P-2	Combo Other/FL (hours)				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (hours)				Diagnostic
B.2.9.6	P-2	UNE ISDN/FL (hours)				Diagnostic
B.2.9.7	P-2	Line Sharing/FL (hours)				Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/FL (hours)				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/FL (hours)				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL (hours)				Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL (hours)				Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL (hours)				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL (hours)				Diagnostic
B.2.9.14	P-2	Other Design/FL (hours)				Diagnostic
B.2.9.15	P-2	Other Non-Design/FL (hours)				Diagnostic
B.2.9.16	P-2	INP (Standalone)/FL (hours)				Diagnostic
B.2.9.17	P-2	LNP (Standalone)/FL (hours)				Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/FL (hours)				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/FL (hours)				Diagnostic
	% Jeopardy Notice >= 48 hours - Mechanized					
B.2.10.1	P-2	Switch Ports/FL (%)				
B.2.10.2	P-2	Local Interoffice Transport/FL (%)				
B.2.10.3	P-2	Loop + Port Combinations/FL (%)				NO
B.2.10.4	P-2	Combo Other/FL (%)				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)				
B.2.10.6	P-2	UNE ISDN/FL (%)				YES
B.2.10.7	P-2	Line Sharing/FL (%)				
B.2.10.8	P-2	2W Analog Loop Design/FL (%)				NO
B.2.10.9	P-2	2W Analog Loop Non-Design/FL (%)				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL (%)				
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)				
B.2.10.12	P-2	2W Analog Loop w/LNP Design/FL (%)				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.2.10.14	P-2	Other Design/FL (%)				
B.2.10.15	P-2	Other Non-Design/FL (%)				
B.2.10.16	P-2	INP (Standalone)/FL (%)				
B.2.10.17	P-2	LNP (Standalone)/FL (%)				
B.2.10.18	P-2	Digital Loop < DS1/FL (%)				YES
B.2.10.19	P-2	Digital Loop >= DS1/FL (%)				YES
	% Jeopardy Notice >= 48 hours - Non-Mechanized					
B.2.11.1	P-2	Switch Ports/FL (%)				Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/FL (%)				Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/FL (%)				Diagnostic
B.2.11.4	P-2	Combo Other/FL (%)				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.2.11.6	P-2	UNE ISDN/FL (%)				Diagnostic
B.2.11.7	P-2	Line Sharing/FL (%)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.11.8	P-2	2W Analog Loop Design/FL (%)	Diagnostic			100.00%	10				Diagnostic			100.00%	6				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/FL (%)	Diagnostic			100.00%	4				Diagnostic			100.00%	2				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/FL (%)	Diagnostic								Diagnostic			100.00%	2				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.2.11.14	P-2	Other Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/FL (%)	Diagnostic			90.00%	20				Diagnostic			94.29%	35				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/FL (%)	Diagnostic			97.56%	41				Diagnostic			100.00%	46				Diagnostic
		Coordinated Customers Conversions																	
B.2.12.1	P-7	Loops with INP/FL (%)	>= 95% w in 15 min																
B.2.12.2	P-7	Loops with LNP/FL (%)	>= 95% w in 15 min			99.95%	1,911				YES			100.00%	2,240				YES
		% Hot Cuts > 15 minutes Early																	
B.2.13.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.22%	464				YES			0.00%	412				YES
B.2.13.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES			6.25%	16				NO
B.2.13.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES			0.00%	31				YES
B.2.13.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES			0.00%	110				YES
		Hot Cut Timeliness																	
B.2.14.1	P-7A	Time-Specific SL1/FL (%)	>= 95% w in 15 min			99.78%	464				YES			100.00%	412				YES
B.2.14.2	P-7A	Time-Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	8				YES			93.75%	16				NO
B.2.14.3	P-7A	Non-Time Specific SL1/FL (%)	>= 95% w in 15 min			100.00%	38				YES			100.00%	31				YES
B.2.14.4	P-7A	Non-Time Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	72				YES			100.00%	110				YES
		% Hot Cuts > 15 minutes Late																	
B.2.15.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.00%	464				YES			0.00%	412				YES
B.2.15.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES			0.00%	16				YES
B.2.15.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES			0.00%	31				YES
B.2.15.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES			0.00%	110				YES
		Average Recovery Time - CCC																	
B.2.16.1	P-7B	Loops with INP/FL (minutes)	Diagnostic								Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/FL (minutes)	Diagnostic			322.00	24				Diagnostic			284.27	11				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts																	
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)	<= 5%			4.62%	563				YES			4.09%	660				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)	<= 5%																
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)	<= 5%			0.86%	1,046				YES			1.10%	1,361				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)	<= 5%			0.46%	650				YES			0.40%	753				YES
		% Missed Installation Appointments																	
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375							5.53%	69,594						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837							0.02%	759,312						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12							0.00%	23						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3	0.72%	1,938	0.00%	22		0.01816	0.3979	YES	1.51%	2,385	0.00%	5		0.05459	0.2765	YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3																
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3																
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3																
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	6.14%	1,433		0.00600	-1.3812	YES	5.40%	71,710	5.06%	2,076		0.00503	0.6818	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181	0.09%	44,103		0.00018	2.7098	YES	0.02%	762,023	0.19%	67,451		0.00006	-28.4557	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	358,130	0.00%	10,740		0.00000		YES	0.00%	401,246	0.00%	23,629		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	0.28%	326,051	0.11%	33,363		0.00031	5.5469	YES	0.04%	360,777	0.29%	43,822		0.00011	-22.8122	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428	7.69%	13		0.06349	-0.3652	YES	3.35%	448	7.14%	14		0.04882	-0.7772	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172	25.00%	4		0.03845	-6.3502	NO	0.00%	292	0.00%	5		0.00000		YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	63							0.00%	120						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.92%	109	25.00%	4		0.04854	-4.9616	NO	0.00%	172	0.00%	5		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	5.20%	57,161	2.29%	131		0.01942	1.4988	YES	5.30%	74,548	2.20%	91		0.02350	1.3201	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	5.20%	57,161							5.30%	74,548						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	3.49%	773							2.11%	757						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	3.49%	773							2.11%	757						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	0.95%	211		0.01386	2.3225	YES	3.10%	10,345	2.58%	194		0.01257	0.4183	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265							0.05%	6,331						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17							0.00%	19						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1														
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.11%	322	4.08%	245		0.01471	-0.6637	YES	3.47%	490	6.50%	246		0.01430	-2.1222	NO
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.71%	423							0.85%	469						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI																
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	2.22%	45		0.02983	0.6516	YES	3.10%	10,345	0.00%	25		0.03472	0.8937	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265	0.36%	279		0.00164	-1.7434	NO	0.05%	6,331	0.00%	138		0.00187	0.2530	YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17							0.00%	19						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1														
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	0.83%	240		0.01451	3.0869	YES	5.40%	71,710	2.31%	303		0.01301	2.3751	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	8		0.08047	0.6678	YES	3.35%	448	0.00%	4		0.09035	0.3706	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.82%	933		0.00743	4.7395	YES	5.53%	69,594	1.46%	893		0.00770	5.2898	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.00%	9		0.01773	0.1601	YES	0.04%	358,945	0.00%	9		0.00695	0.0626	YES
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	21		0.04706	0.9832	YES	3.96%	379	5.00%	20		0.04473	-0.2330	YES
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	8	0.00%	1		0.00000		YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.11.8	P-2	2W Analog Loop Design/FL (%)			100.00%	4				Diagnostic			100.00%	3				Diagnostic			100.00%	5
B.2.11.9	P-2	2W Analog Loop Non-Design/FL (%)			80.00%	5				Diagnostic			50.00%	2				Diagnostic			83.33%	6
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL (%)								Diagnostic								Diagnostic				
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)								Diagnostic			100.00%	1				Diagnostic				
B.2.11.12	P-2	2W Analog Loop w/LNP Design/FL (%)								Diagnostic			100.00%	1				Diagnostic			100.00%	2
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)			100.00%	2				Diagnostic								Diagnostic			100.00%	2
B.2.11.14	P-2	Other Design/FL (%)								Diagnostic								Diagnostic				
B.2.11.15	P-2	Other Non-Design/FL (%)								Diagnostic			100.00%	2				Diagnostic			100.00%	2
B.2.11.16	P-2	INP (Standalone)/FL (%)								Diagnostic								Diagnostic				
B.2.11.17	P-2	LNP (Standalone)/FL (%)								Diagnostic								Diagnostic				
B.2.11.18	P-2	Digital Loop < DS1/FL (%)			98.04%	51				Diagnostic			93.75%	32				Diagnostic			96.43%	84
B.2.11.19	P-2	Digital Loop >= DS1/FL (%)			100.00%	42				Diagnostic			100.00%	51				Diagnostic			100.00%	94
		Coordinated Customers Conversions																				
B.2.12.1	P-7	Loops with INP/FL (%)																				
B.2.12.2	P-7	Loops with LNP/FL (%)			100.00%	2,841				YES			100.00%	3,254				YES			99.84%	6,396
		% Hot Cuts > 15 minutes Early																				
B.2.13.1	P-7A	Time-Specific SL1/FL (%)			0.20%	491				YES			0.49%	615				YES			0.20%	986
B.2.13.2	P-7A	Time-Specific SL2/FL (%)			0.00%	21				YES			0.00%	21				YES			2.86%	35
B.2.13.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	32				YES			0.00%	38				YES			0.00%	381
B.2.13.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	135				YES			0.00%	206				YES			0.00%	336
		Hot Cut Timeliness																				
B.2.14.1	P-7A	Time-Specific SL1/FL (%)			99.80%	491				YES			97.07%	615				YES			98.58%	986
B.2.14.2	P-7A	Time-Specific SL2/FL (%)			100.00%	21				YES			95.24%	21				YES			97.14%	35
B.2.14.3	P-7A	Non-Time Specific SL1/FL (%)			100.00%	32				YES			100.00%	38				YES			100.00%	381
B.2.14.4	P-7A	Non-Time Specific SL2/FL (%)			100.00%	135				YES			100.00%	206				YES			100.00%	336
		% Hot Cuts > 15 minutes Late																				
B.2.15.1	P-7A	Time-Specific SL1/FL (%)			0.00%	491				YES			2.44%	615				YES			1.22%	986
B.2.15.2	P-7A	Time-Specific SL2/FL (%)			0.00%	21				YES			4.76%	21				YES			0.00%	35
B.2.15.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	32				YES			0.00%	38				YES			0.00%	381
B.2.15.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	135				YES			0.00%	206				YES			0.00%	336
		Average Recovery Time - CCC																				
B.2.16.1	P-7B	Loops with INP/FL (minutes)								Diagnostic								Diagnostic				
B.2.16.2	P-7B	Loops with LNP/FL (minutes)			661.27	26				Diagnostic			553.91	18				Diagnostic			454.23	39
		% Provisioning Troubles within 7 Days - Hot Cuts																				
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)			2.10%	1,000				YES			2.70%	1,518				YES			2.55%	1,253
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)																				
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)			1.18%	1,445				YES			0.76%	3,795				YES			1.22%	4,178
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)			0.25%	810				YES			0.27%	1,127				YES			0.52%	1,160
		% Missed Installation Appointments																				
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131							3.41%	78,501		
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032							0.03%	682,774							0.09%	754,118		
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	21							0.00%	12		
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	1.15%	2,080	0.00%	6		0.04366	0.2643	YES	0.95%	2,096	0.00%	14		0.02607	0.3660	YES	0.76%	2,107	0.00%	31
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																				
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)											0.00%	1					0.00%	1		
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	6.35%	62,022	5.39%	1,817		0.00580	1.6444	YES	5.40%	56,778	4.08%	1,567		0.00579	2.2706	YES	3.41%	79,170	3.67%	1,500
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	0.02%	722,384	0.09%	65,002		0.00006	-10.6193	NO	0.03%	684,871	0.13%	49,428		0.00008	-13.2127	NO	0.10%	757,172	0.20%	41,033
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	0.00%	391,101	0.00%	23,910		0.00000		YES	0.00%	350,336	0.00%	19,770		0.00000		YES	0.00%	380,795	0.00%	21,422
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	0.05%	331,263	0.14%	41,092		0.00012	-7.7290	NO	0.06%	334,535	0.22%	29,658		0.00015	-11.0857	NO	0.19%	376,377	0.43%	19,611
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	6.11%	442	14.29%	14		0.06501	-1.2578	YES	8.64%	440	0.00%	14		0.07626	1.1325	YES	3.63%	441	9.09%	11
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	0.00%	267	0.00%	4		0.00000		YES	0.00%	172	0.00%	3		0.00000		YES	0.00%	270	0.00%	9
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	0.00%	56	0.00%	1		0.00000		YES	0.00%	35							0.00%	90	0.00%	5
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	0.00%	211	0.00%	3		0.00000		YES	0.00%	137	0.00%	3		0.00000		YES	0.00%	180	0.00%	4
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/FL (%)	6.19%	65,194	1.06%	94		0.02487	2.0608	YES	5.26%	59,646	3.70%	108		0.02151	0.7256	YES	3.38%	82,069	4.27%	164
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/FL (%)	6.19%	65,194							5.26%	59,646							3.38%	82,069		
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/FL (%)	6.04%	447							7.17%	530							3.46%	462		
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL (%)	6.04%	447							7.17%	530							3.46%	462		
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	5.51%	9,549	2.66%	263		0.01426	1.9963	YES	4.67%	9,617	2.21%	272		0.01297	1.8987	YES	3.32%	9,120	1.77%	282
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,904							0.00%	5,793							0.00%	5,431		
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14	0.00%	1		0.00000		YES	6.25%	16		
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	5.48%	347	2.32%	345		0.01730	1.8250	YES	7.00%	257	2.11%	284		0.02197	2.2261	YES	2.66%	263	2.59%	464
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.15%	348							3.16%	316							2.21%	453		
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)			0.00%	1																
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	5.51%	9,549	8.57%	35		0.03863	-0.7928	YES	4.67%	9,617	5.41%	37		0.03475	-0.2120	YES	3.32%	9,120	12.86%	70
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,904	0.00%	112		0.00124	0.1365	YES	0.00%	5,793	0.00%	129		0.00000		YES	0.00%	5,431	0.00%	156
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14							6.25%	16		
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	2.12%	377		0.01260	3.3550	YES	5.40%	56,778	1.38%	362		0.01192	3.3713	YES	3.41%	79,170	1.30%	384
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	6.11%	442	0.00%	3		0.13874	0.4403	YES	8.64%	440	0.00%	5		0.12633	0.6836	YES	3.63%	441	0.00%	4
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289	1.90%	1,002		0.00778	5.7503	YES	5.38%	56,131	2.30%	870		0.00771	3.9940	YES	3.41%	78,501	2.47%	1,498
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	15		0.00576	0.0864	YES	0.06%	333,057	0.00%	31		0.00428	0.1327	YES	0.19%	374,231	0.00%	25
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377	3.45%	29		0.04612	0.5751	YES	4.63%	367	5.00%	20		0.04826	-0.0762	YES	3.92%	383	2.04%	49
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	1		0.00000		YES	0.00%	18							0.00%	10		

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.11.8	P-2	2W Analog Loop Design/FL (%)				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.2.11.14	P-2	Other Design/FL (%)				Diagnostic
B.2.11.15	P-2	Other Non-Design/FL (%)				Diagnostic
B.2.11.16	P-2	INP (Standalone)/FL (%)				Diagnostic
B.2.11.17	P-2	LNP (Standalone)/FL (%)				Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/FL (%)				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/FL (%)				Diagnostic
		Coordinated Customers Conversions				
B.2.12.1	P-7	Loops with INP/FL (%)				
B.2.12.2	P-7	Loops with LNP/FL (%)				YES
		% Hot Cuts > 15 minutes Early				
B.2.13.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.13.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.13.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.13.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		Hot Cut Timeliness				
B.2.14.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.14.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.14.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.14.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		% Hot Cuts > 15 minutes Late				
B.2.15.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.15.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.15.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.15.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		Average Recovery Time - CCC				
B.2.16.1	P-7B	Loops with INP/FL (minutes)				Diagnostic
B.2.16.2	P-7B	Loops with LNP/FL (minutes)				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts				
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)				
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)				YES
		% Missed Installation Appointments				
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)				
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)				
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)		0.01571	0.4835	YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)				
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.00473	-0.5335	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)		0.00016	-6.9903	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)		0.00032	-7.3793	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)		0.05708	-0.9571	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)		0.00000		YES
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/FL (%)		0.01413	-0.8259	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/FL (%)				
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/FL (%)				
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL (%)				
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)		0.01084	1.4296	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)				
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.01242	0.0607	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02150	-4.4342	NO
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)				
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.00929	2.2737	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.09392	0.3863	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00474	1.9932	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.00672	0.2183	YES
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.02943	0.6373	YES
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710	0.00%	2		0.15983	0.3379	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	0.00%	2		0.15900	0.3359	YES	5.53%	69,594	0.00%	1		0.22850	0.2419	YES
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434							0.04%	358,945	0.00%	1		0.02084	0.0209	YES
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389							3.96%	379						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	8						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	1.22%	82		0.02479	1.6512	YES	5.40%	71,710	0.81%	124		0.02032	2.2615	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	1		0.22576	0.2380	YES	3.35%	448	11.11%	9		0.06056	-1.2818	YES
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.15%	260		0.01398	2.9956	YES	5.53%	69,594	0.70%	285		0.01356	3.5573	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.94%	318		0.00298	-2.2098	NO	0.04%	358,945	0.42%	237		0.00135	-2.7946	NO
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	10		0.06728	0.6878	YES	3.96%	379	0.00%	18		0.04703	0.8415	YES
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4	0.00%	8		0.00000		YES	0.00%	8	0.00%	8		0.00000		YES
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	Design	3.00%	2,737	0.00%	4		0.08530	0.3512	YES	2.75%	2,838						
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	0.98%	611							0.63%	954						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	Design	1.16%	345							0.32%	309						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	4.35%	46							0.00%	47						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	100.00%	1		0.22427	-4.2220	NO	5.40%	71,710	0.00%	2		0.15983	0.3379	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181							0.02%	762,023						
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428							3.35%	448						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172							0.00%	292						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375							5.53%	69,594						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837							0.02%	759,312						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12							0.00%	23						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375	0.00%	1		0.22486	0.2375	YES	5.53%	69,594	0.00%	3		0.13192	0.4189	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837	0.00%	2,848		0.00069	1.9568	YES	0.02%	759,312	0.03%	3,253		0.00025	-0.4049	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12	0.00%	5		0.00000		YES	0.00%	23	0.00%	13		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.14%	14,824	2.67%	449		0.00954	1.5335	YES	3.10%	11,222	4.64%	431		0.00851	-1.8091	NO
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.10%	9,000							0.11%	7,404						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	17							0.00%	19						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1							0.00%	1						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	1.33%	754	4.37%	343		0.00745	-4.0895	NO	0.69%	1,598	4.01%	324		0.00504	-6.5983	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.08%	1,179							0.11%	897						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.83%	120							0.63%	160						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.23%	81							0.00%	89						
		% Provisioning Troubles within 30 Days																	
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594							10.62%	61,289						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312							4.44%	720,032						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23							11.11%	9						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3	6.67%	2,385	0.00%	5		0.11167	0.5970	YES	8.37%	2,080	0.00%	6		0.11319	0.7390	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3																
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3																
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3																
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	8.96%	2,076		0.00644	0.4030	YES	10.60%	62,022	9.36%	1,817		0.00733	1.6929	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023	3.06%	67,451		0.00082	16.1255	YES	4.44%	722,384	2.57%	65,002		0.00084	22.1476	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	4.12%	401,246	3.12%	23,629		0.00133	7.4808	YES	4.34%	391,101	2.07%	23,910		0.00136	16.7524	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	4.68%	360,777	3.02%	43,822		0.00107	15.5059	YES	4.55%	331,283	2.86%	41,092		0.00109	15.5015	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448	28.57%	14		0.10544	-0.9526	YES	16.29%	442	7.14%	14		0.10024	0.9125	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292	0.00%	5		0.11124	0.5849	YES	5.99%	267	0.00%	4		0.11956	0.5012	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	6.67%	120							5.36%	56	0.00%	1		0.22717	0.2358	YES
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	6.40%	172	0.00%	5		0.11100	0.5762	YES	6.16%	211	0.00%	3		0.13961	0.4407	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	9.09%	74,548	9.89%	91		0.03016	-0.2637	YES	10.44%	65,194	19.15%	94		0.03156	-2.7589	NO
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	9.09%	74,548							10.44%	65,194						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	11.23%	757							16.11%	447						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch in/FL (%)	R&B&D - Disp	11.23%	757							16.11%	447						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	5.15%	194		0.01419	-0.8193	YES	4.52%	9,549	7.22%	263		0.01299	-2.0786	NO
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331							2.05%	5,904						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19							0.00%	7						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.27%	490	8.13%	246		0.01389	-3.5030	NO	10.37%	347	8.70%	345		0.02318	0.7242	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	1.49%	469							1.72%	348						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI											0.00%	1				
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	28.00%	25		0.03920	-6.1240	NO	4.52%	9,549	37.14%	35		0.03519	-9.2683	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331	10.87%	138		0.01144	-7.9258	NO	2.05%	5,904	16.07%	112		0.01351	-10.3756	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19							0.00%	7						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	9.57%	303		0.01665	-0.2113	YES	10.60%	62,022	10.34%	377		0.01590	0.1581	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	50.00%	4		0.19512	-1.6130	YES	16.29%	442	0.00%	3		0.21392	0.7615	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	8.96%	893		0.00982	0.4222	YES	10.62%	61,289	12.18%	1,002		0.00961	-1.5888	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	22.22%	9		0.07045	-2.4892	NO	4.56%	329,680	6.67%	15		0.05385	-0.3915	YES
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	15.00%	20		0.09276	0.6016	YES	18.04%	377	17.24%	29		0.07409	0.1074	YES
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	0.00%	1		0.35078	0.3563	YES	0.00%	3	0.00%	1		0.00000		YES
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	0.00%	2		0.20457	0.4507	YES	10.60%	62,022	0.00%	1		0.30779	0.3443	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	0.00%	1		0.24382	0.2603	YES	5.40%	56,778							3.41%	79,170	0.00%	1
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131	0.00%	2		0.15950	0.3371	YES	3.41%	78,501	0.00%	1
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	1		0.02230	0.0223	YES	0.06%	333,057	0.00%	1		0.02381	0.0238	YES	0.19%	374,231	0.00%	1
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3							0.00%	18							0.00%	10		
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	0.54%	184		0.01800	3.2244	YES	5.40%	56,778	1.22%	245		0.01447	2.8847	YES	3.41%	79,170	0.27%	366
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	6.11%	442	0.00%	10		0.07658	0.7976	YES	8.64%	440	0.00%	11		0.08575	1.0072	YES	3.63%	441	7.69%	13
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289	0.24%	425		0.01189	5.1599	YES	5.38%	56,131	0.23%	437		0.01083	4.7526	YES	3.41%	78,501	0.36%	828
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	264		0.00137	0.3623	YES	0.06%	333,057	0.00%	301		0.00137	0.4132	YES	0.19%	374,231	0.23%	440
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377	0.00%	17		0.05934	1.0280	YES	4.63%	367	0.00%	24		0.04428	1.0460	YES	3.92%	383	0.00%	31
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	13		0.00000		YES	0.00%	18	0.00%	4		0.00000		YES	0.00%	10	0.00%	6
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	3.09%	3,172	0.00%	3		0.09995	0.3091	YES	2.62%	2,868							2.55%	2,899		
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	0.43%	705							1.36%	588							0.95%	843		
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	90							0.00%	21		
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	3							0.00%	4							0.00%	4		
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	9.09%	11		0.07352	-0.3731	YES	5.40%	56,778	0.00%	25		0.04521	1.1941	YES	3.41%	79,170	0.00%	65
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	0.02%	722,384							0.03%	684,871							0.10%	757,172		
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	267							0.00%	172							0.00%	270		
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131							3.41%	78,501		
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032							0.03%	682,774							0.09%	754,118		
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	21							0.00%	12		
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	6.37%	61,289	0.00%	5		0.10921	0.5831	YES	5.38%	56,131	0.00%	12		0.06512	0.8257	YES	3.41%	78,501	0.00%	1
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032	0.13%	3,054		0.00027	-3.9540	NO	0.03%	682,774	0.00%	2,753		0.00032	0.8713	YES	0.09%	754,118	0.27%	3,350
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9	0.00%	20		0.00000		YES	0.00%	21	0.00%	13		0.00000		YES	0.00%	12	0.00%	14
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	5.45%	10,220	2.53%	592		0.00960	3.0390	YES	4.72%	10,246	1.89%	529		0.00946	2.9955	YES	3.36%	9,833	2.20%	726
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	0.08%	6,623							0.18%	6,575							0.17%	6,554		
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	7	0.00%	1		0.00000		YES	0.00%	14	0.00%	1		0.00000		YES	6.25%	16		
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1							0.00%	2		
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	1.30%	692	3.15%	413		0.00704	-2.6219	NO	0.00%	386	1.81%	331		0.00000		NO	0.60%	334	2.16%	462
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.00%	915							0.00%	573							0.17%	1,183		
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	5	0.00%	1		0.00000		YES	0.00%	9	0.00%	1		0.00000		YES	0.00%	2		
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	94							0.00%	67							0.00%	59		
		% Provisioning Troubles within 30 Days																				
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	11.23%	56,131							11.63%	78,501							10.40%	85,789		
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774							3.54%	754,118							3.41%	729,649		
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21							8.33%	12							5.00%	20		
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	6.25%	2,096	7.14%	14		0.06491	-0.1376	YES	7.36%	2,107	0.00%	31		0.04723	1.5575	YES	7.41%	2,497	5.00%	20
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																				
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)			0.00%	1					0.00%	1										
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	11.21%	56,778	9.06%	1,567		0.00608	2.6572	YES	11.60%	79,170	8.87%	1,500		0.00835	3.2794	YES	10.41%	86,612	8.56%	1,379
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	4.26%	684,871	2.70%	49,428		0.00094	16.7200	YES	3.54%	757,172	2.55%	41,033		0.00094	10.5963	YES	3.41%	732,311	3.75%	24,127
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	4.30%	350,336	2.03%	19,770		0.00148	15.2932	YES	3.83%	380,795	2.29%	21,422		0.00135	11.4273	YES	3.81%	384,314	3.92%	12,061
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	4.26%	334,535	3.15%	29,658		0.00122	9.0435	YES	3.24%	376,377	2.82%	19,611		0.00130	3.2165	YES	2.98%	347,997	3.58%	12,066
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	20.68%	440	0.00%	14		0.10996	1.8809	YES	21.09%	441	9.09%	11		0.12452	0.9635	YES	21.66%	434	11.11%	9
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	7.56%	172	0.00%	3		0.15393	0.4910	YES	11.85%	270	0.00%	9		0.10952	1.0822	YES	5.65%	230	0.00%	2
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	5.71%	35							7.78%	90	0.00%	5		0.12306	0.6321	YES	7.25%	69		
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	8.03%	137	0.00%	3		0.15860	0.5063	YES	13.89%	180	0.00%	4		0.17483	0.7944	YES	4.97%	161	0.00%	2
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/FL (%)	10.96%	59,646	15.74%	108		0.03008	-1.5904	YES	11.39%	82,069	9.15%	164		0.02483	0.9019	YES	10.27%	89,876	8.05%	87
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/FL (%)	10.96%	59,646							11.39%	82,069							10.27%	89,876		
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/FL (%)	17.17%	530							20.13%	462							20.43%	460		
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/FL (%)	17.17%	530							20.13%	462							20.43%	460		
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	4.95%	9,617	5.15%	272		0.01334	-0.1481	YES	4.56%	9,120	5.32%	282		0.01262	-0.6007	YES	4.32%	9,001	6.27%	303
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793							3.33%	5,431							3.01%	4,989		
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	9.73%	257	8.80%	284		0.02551	0.3625	YES	6.08%	263	7.33%	464		0.01845	-0.6742	YES	7.84%	370	8.78%	205
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.58%	316							2.21%	453							0.88%	457		
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)																				
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	4.95%	9,617	27.03%	37		0.03573	-6.1795	NO	4.56%	9,120	32.86%	70		0.02503	-11.3031	NO	4.32%	9,001	25.00%	92
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793	10.08%	129		0.01490	-4.8303	NO	3.33%	5,431	11.54%	156		0.01458	-5.6298	NO	3.01%	4,989	11.57%	216
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16							14.29%	7	100.00%	1
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	13.54%	362		0.01663	-1.3992	YES	11.60%	79,170	7.55%	384		0.01638	2.4733	YES	10.41%	86,612	10.28%	253
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	20.00%	5		0.18216	0.0374	YES	21.09%	441	25.00%	4		0.20489	-0.1909	YES	21.66%	434	28.57%	7
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	10.00%	870		0.01079	1.1426	YES	11.63%	78,501	7.61%	1,498		0.00836	4.8066	YES	10.40%	85,789	6.53%	1,424
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	6.45%	31		0.03623	-0.6077	YES	3.24%	374,231	12.00%	25		0.03543	-2.4719	NO	2.97%	346,181	11.90%	42
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	10.00%	20		0.09305	1.1509	YES	21.41%	383	20.41%	49		0.06224	0.1610	YES	21.88%	361	20.00%	70
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778							11.60%	79,170	0.00%	1		0.32028	0.3623	YES	10.41%	86,612	0.00%	1
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.04358	0.0437	YES
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.00951	3.3014	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.05262	-0.7724	YES
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.00634	4.8104	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00208	-0.1781	YES
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.03622	1.0812	YES
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)				
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.02253	1.5152	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00053	-3.2764	NO
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00693	1.6635	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.00554	-2.8256	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)				
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				
		% Provisioning Troubles within 30 Days				
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)				
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)				
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)		0.05880	0.4097	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)				
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.00629	2.2365	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)		0.00119	-2.8459	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)		0.00177	-0.6421	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)		0.00157	-3.8372	NO
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)		0.13872	0.7604	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)		0.16400	0.3446	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)				
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)		0.15461	0.3214	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/FL (%)		0.03257	0.6839	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/FL (%)				
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/FL (%)				
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/FL (%)				
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)		0.01188	-1.6409	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)				
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.02340	-0.4026	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02131	-9.7043	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.01187	-7.2188	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)		0.37409	-2.2913	NO
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.01923	0.0697	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.15694	-0.4404	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00616	4.7449	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.02620	-3.4104	NO
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.05400	0.3488	YES
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.30540	0.3409	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	100.00%	1		0.29145	-3.1095	NO	10.62%	61,289						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	0.00%	1		0.21134	0.2217	YES	4.56%	329,680	0.00%	1		0.20857	0.2185	YES
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379							18.04%	377						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8							0.00%	3						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	14.52%	124		0.02600	-2.0372	NO	10.60%	62,022	10.87%	184		0.02272	-0.1203	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	44.44%	9		0.13080	-1.9815	NO	16.29%	442	30.00%	10		0.11809	-1.1610	YES
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	5.26%	285		0.01730	2.3757	YES	10.62%	61,289	4.94%	425		0.01499	3.7852	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	3.38%	237		0.01373	0.9544	YES	4.56%	329,680	3.79%	264		0.01284	0.5997	YES
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	5.56%	18		0.09753	1.5406	YES	18.04%	377	5.88%	17		0.09533	1.2750	YES
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	12.50%	8		0.16536	0.0000	YES	0.00%	3	23.08%	13		0.00000		NO
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	Design	5.95%	2,838							7.41%	3,172	0.00%	3		0.15129	0.4897	YES
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	3.46%	954							3.26%	705						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	Design	0.65%	309							0.00%	5						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	47							0.00%	3						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	0.00%	2		0.20457	0.4507	YES	10.60%	62,022	9.09%	11		0.09281	0.1622	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023							4.44%	722,384						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448							16.29%	442						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292							5.99%	267						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594							10.62%	61,289						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312							4.44%	720,032						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23							11.11%	9						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594	0.00%	3		0.16827	0.5570	YES	10.62%	61,289	0.00%	5		0.13777	0.7706	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312	0.00%	3,258		0.00359	12.1950	YES	4.44%	720,032	0.00%	3,057		0.00373	11.8897	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23	0.00%	13		0.07076	0.6144	YES	11.11%	9	0.00%	21		0.12521	0.8874	YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.03%	11,222	6.96%	431		0.00965	-3.0390	NO	4.81%	10,220	8.28%	592		0.00905	-3.8268	NO
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	1.88%	7,404							2.08%	6,623						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	5.26%	19							0.00%	7	0.00%	1		0.00000		YES
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1														
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	2.07%	1,598	12.04%	324		0.00866	-11.5067	NO	6.36%	692	9.93%	413		0.01517	-2.3522	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.34%	897							0.77%	915						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.63%	160							0.00%	5	0.00%	1		0.00000		YES
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.00%	89							0.00%	94						
	Average Completion Notice Interval - Mechanized																		
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027				5.64	69,477			22.779			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577				1.06	758,462			6.679			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328				15.58	6			36.917			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	77.37	1,865			204.982				84.95	2,383			230.943			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915	0.04	1,100	22.981	0.69995	6.9885	YES	5.77	71,591	0.31	1,494	22.603	0.59084	9.2421	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974	0.63	43,327	5.659	0.02804	12.0470	YES	1.07	761,164	0.68	65,759	6.775	0.02754	13.9645	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	R&B	1.04	356,504	0.65	10,247	6.013	0.06025	6.4004	YES	1.16	400,702	0.66	22,487	7.246	0.04966	10.1410	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	R&B	0.88	325,470	0.62	33,080	5.241	0.03025	8.7518	YES	0.96	360,462	0.69	43,272	6.207	0.03158	8.3976	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423	0.02	5	20.361	9.15935	0.4420	YES	9.59	446	0.23	11	41.829	12.76648	0.7336	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163	0.50	2	12.801	9.10720	0.2682	YES	1.90	272	0.28	1	14.058	14.08359	0.1150	YES
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	R&B	5.06	56			17.379				3.65	106			22.462			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	R&B	1.84	107	0.50	2	9.494	6.77548	0.1971	YES	0.79	166	0.28	1	0.543	0.54451	0.9280	YES
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	R&B&D - Disp	14.40	56,569	58.23	42	116.509	17.98441	-2.4374	NO	14.99	74,410	46.41	34	109.256	18.74147	-1.6767	NO
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	14.40	56,569			116.509				14.99	74,410			109.256			
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	R&B&D - Disp	53.95	762			194.966				69.19	749			229.438			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	53.95	762			194.966				69.19	749			229.438			
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	15.16	174	51.751	3.94716	-2.8617	NO	3.96	10,344	14.79	154	43.101	3.49893	-3.0959	NO
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261			9.431				0.81	6,329			6.030			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283				4.19	19			10.146			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	ISDN - BRI	47.21	307	22.90	153	69.992	6.92645	3.5100	YES	23.11	487	28.46	122	99.034	10.02652	-0.5331	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI	4.35	416			20.651				7.07	463			34.964			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN - BRI																
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI																
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	0.02	1	20.863	20.86365	0.2222	YES	3.96	10,344			23.725			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261	0.45	2	9.431	6.66962	0.1007	YES	0.81	6,329	0.54	2	6.030	4.26435	0.0630	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283				4.19	19			10.146			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	14.31	184	47.885	3.53615	-2.6538	NO	5.77	71,591	12.93	246	43.812	2.79812	-2.5577	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	71.48	5	137.940	62.05204	-1.0864	YES	9.59	446	46.23	2	65.360	46.32018	-0.7910	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.06	887	23.027	0.77963	6.2211	YES	5.64	69,477	0.23	845	22.779	0.78836	6.8704	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858	0.02	3	5.066	2.92476	0.2932	YES	0.95	358,636	0.06	6	6.030	2.46171	0.3613	YES
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.03	15	19.979	5.25783	0.6888	YES	4.24	377	0.41	16	18.242	4.65625	0.8233	YES
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			

BellSouth Monthly Performance Summary
Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	2		0.22329	0.5031	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	3
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	0.00%	1		0.20172	0.2107	YES	3.24%	374,231	0.00%	1		0.17713	0.1831	YES	2.97%	346,181	0.00%	1
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	11.02%	245		0.02020	0.0932	YES	11.60%	79,170	10.11%	366		0.01678	0.8909	YES	10.41%	86,612	7.00%	414
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	0.00%	11		0.12364	1.6728	YES	21.09%	441	30.77%	13		0.11480	-0.8433	YES	21.66%	434	16.67%	6
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	4.12%	437		0.01516	4.6912	YES	11.63%	78,501	3.99%	828		0.01120	6.8251	YES	10.40%	85,789	3.51%	769
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	3.65%	301		0.01163	0.5117	YES	3.24%	374,231	3.18%	440		0.00845	0.0720	YES	2.97%	346,181	3.36%	357
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	12.50%	24		0.08538	0.9614	YES	21.41%	383	19.35%	31		0.07660	0.2683	YES	21.88%	361	8.33%	48
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18	0.00%	4		0.12662	0.4388	YES	10.00%	10	0.00%	6		0.15492	0.6455	YES	0.00%	15	5.56%	18
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	5.96%	2,868							5.42%	2,899							6.62%	3,264	100.00%	1
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	3.74%	588							5.34%	843							4.70%	723		
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	90							0.00%	21							0.00%	26		
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	4							0.00%	4							0.00%	11		
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	8.00%	25		0.06311	0.5084	YES	11.60%	79,170	23.08%	65		0.03974	-2.8869	NO	10.41%	86,612	36.54%	52
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	4.28%	684,871							3.54%	757,172							3.41%	732,311	0.00%	1
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	7.56%	172							11.85%	270							5.65%	230		
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131							11.63%	78,501							10.40%	85,789		
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774							3.54%	754,118							3.41%	729,649	100.00%	1
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21							8.33%	12							5.00%	20		
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	12		0.09116	1.2321	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	5
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774	0.00%	2,758		0.00386	11.0759	YES	3.54%	754,118	0.00%	3,357		0.00320	11.0713	YES	3.41%	729,649	0.00%	3,874
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21	0.00%	14		0.07348	0.6481	YES	8.33%	12	0.00%	14		0.10873	0.7664	YES	5.00%	20	0.00%	12
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	5.18%	10,246	6.99%	529		0.00968	-1.8331	NO	4.63%	9,833	6.61%	726		0.00808	-2.4560	NO	4.63%	9,899	7.22%	485
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	2.86%	6,575							3.46%	6,554							3.05%	5,936		
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	2							0.00%	3		
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	5.41%	388	10.57%	331		0.01693	-3.0489	NO	7.49%	334	9.31%	462		0.01890	-0.9642	YES	6.89%	363	11.17%	385
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.52%	573							0.17%	1,183							0.68%	886		
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	9	100.00%	1		0.00000		NO	0.00%	2							0.00%	9	0.00%	1
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							1.69%	59							0.00%	68		
		Average Completion Notice Interval - Mechanized																				
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9.172				1.24	681,302			6.907				1.11	752,227		
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.60	21			6.441				14.07	12		
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	78.12	2,005			188.251				66.03	2,038			246.965				74.39	2,071		
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)																				
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)																	17.37	1		
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.45	1,314	26.627	0.74237	8.2121	YES	4.33	56,194	1.23	1,161	19.165	0.56824	5.4550	YES	3.68	78,986	0.44	1,140
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345	0.79	83,582	9.220	0.03815	13.9066	YES	1.25	683,392	0.83	48,137	6.986	0.03294	12.8266	YES	1.12	755,277	0.75	38,869
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	1.45	389,550	0.81	22,961	10.067	0.06837	9.4665	YES	1.37	349,349	0.87	18,906	7.900	0.05899	8.4693	YES	1.25	379,206	0.77	19,810
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	1.15	330,795	0.77	40,621	8.107	0.04262	8.9145	YES	1.13	334,043	0.80	29,231	5.879	0.03586	9.0252	YES	0.99	376,071	0.73	19,059
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	8.63	436	2.00	8	36.083	12.87366	0.5151	YES	13.65	436	0.37	7	59.857	22.80480	0.5823	YES	8.15	438	2.21	9
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	1.06	265	0.02	2	3.987	2.82962	0.3675	YES	1.89	172	1.37	1	7.376	7.39744	0.0707	YES	3.05	270		
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	0.65	55			0.356				1.25	35			2.036				2.87	90		
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	1.16	210	0.02	2	4.471	3.17638	0.3609	YES	2.05	137	1.37	1	8.200	8.22985	0.0834	YES	3.14	180		
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	16.21	64,439	76.88	18	107.859	25.42621	-2.3861	NO	12.80	58,938	217.28	5	377.325	168.75200	-1.2117	YES	8.74	81,835	65.88	3
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)	16.21	64,439			107.859				12.80	58,938			104.397							
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	9.60	441			40.859				22.92	526			76.141				13.41	459		
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)	9.60	441			40.859				22.92	526			76.141							
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	4.08	9,524	21.89	94	52.882	5.48126	-3.2499	NO	6.40	9,596	13.28	142	35.427	2.99485	-2.2950	NO	9.17	9,113		
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902			9.072				1.52	5,788			11.236				1.15	5,431		
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	45.23	327	14.31	139	111.038	11.24299	2.7496	YES	38.49	248	23.83	136	97.859	10.44165	1.4036	YES	42.99	255	9.38	150
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	5.87	342			29.177				4.97	312			38.426				6.74	450		
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)																				
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	4.08	9,524	0.43	2	21.455	15.17287	0.2400	YES	6.40	9,596			24.574				9.17	9,113	17.02	1
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902	0.57	1	9.072	9.07312	0.0725	YES	1.52	5,788	0.55	1	11.236	11.23735	0.0860	YES	1.15	5,431	0.53	2
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	20.82	308	63.160	3.60790	-3.9568	NO	4.33	56,194	8.32	309	30.285	1.72758	-2.3100	NO	3.68	78,986	10.03	287
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	8.63	436	21.33	3	36.922	21.38968	-0.5937	YES	13.65	436	0.02	3	59.857	34.67729	0.3931	YES	8.15	438	0.02	2
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.41	924	26.478	0.87767	6.9738	YES	4.30	55,558	1.51	774	18.977	0.68683	4.0605	YES	3.63	78,319	0.51	1,311
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197	0.17	11	7.982	2.40660	0.4059	YES	1.11	332,570	1.92	19	5.726	1.31367	-0.6139	YES	0.98	373,927	0.40	14
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372	0.39	19	32.640	7.67700	0.7992	YES	13.37	363	2.48	14	64.591	17.59251	0.6189	YES	8.62	380	1.01	36
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3	0.07	1	0.476	0.55008	0.4242	YES	2.58	18			6.885				16.75	10		
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.17625	0.5901	YES
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.16677	0.1750	YES
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.01505	2.2638	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.16932	0.2846	YES
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.01106	6.2310	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00669	-0.4349	YES
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.06352	2.1332	YES
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		NO
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)		0.24663	-3.7559	NO
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.04236	-6.1674	NO
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)		0.18156	0.1880	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.18147	-5.3227	NO
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.13653	0.7618	YES
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00292	11.6626	YES
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.07956	0.6283	YES
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00977	-2.8509	NO
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.01653	-2.3112	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)		0.00000		YES
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				

Average Completion Notice Interval - Mechanized

B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	27.590			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	235.717			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	18.134	0.54094	5.9899	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	7.324	0.03809	9.7937	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	8.335	0.06075	7.9143	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	6.134	0.04555	5.6185	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	38.575	12.98978	0.4571	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	12.878			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	14.147			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	12.231			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	72.434	41.82067	-1.3862	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)				
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	56.223			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)				
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	30.738			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	8.358			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	58.397			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	66.813	6.87501	4.8881	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	30.290			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	30.738	30.73955	-0.2553	YES
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	8.358	5.91003	0.1061	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	58.397			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	36.514	2.15924	-2.9386	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	38.575	27.33688	0.2975	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.49630	6.2667	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	1.58227	0.3661	YES
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	7.09659	1.0718	YES
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.892			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877			23.027				5.64	69,477			22.779			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858			5.066				0.95	358,636			6.030			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386			19.979				4.24	377			18.242			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	13.81	75	54.393	6.28508	-1.4136	YES	5.77	71,591	10.83	116	26.763	2.48690	-2.0357	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	356.47	1	20.361	20.38499	-17.2871	NO	9.59	446	18.32	5	41.829	18.81104	-0.4638	YES
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.04	250	23.027	1.45980	3.3399	YES	5.64	69,477	0.22	274	22.779	1.37881	3.9321	YES
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,858	0.03	313	5.066	0.28647	2.9403	YES	0.95	358,636	0.17	233	6.030	0.39516	1.9589	YES
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.02	10	19.979	6.39923	0.5680	YES	4.24	377	0.23	18	18.242	4.40111	0.9113	YES
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3	0.05	8	0.394	0.26662	1.0288	YES	0.51	5	0.44	8	0.662	0.37743	0.1755	YES
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	206.76	2,654			489.756				249.11	2,819			495.197			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Design	21.35	605			79.172				19.13	948			63.957			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Design	116.18	339			279.405				156.90	303			338.882			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Design	222.39	44			313.723				237.45	47			316.423			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974			5.659				1.07	761,164			6.775			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423			20.361				9.59	446			41.829			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163			12.801				1.90	272			14.058			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027				5.64	69,477			22.779			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577				1.06	758,462			6.679			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328				15.58	6			36.917			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027				5.64	69,477			22.779			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640	0.60	2,643	5.577	0.10869	3.3423	YES	1.06	758,462	0.60	2,847	6.679	0.12540	3.6427	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4	0.55	2	0.377	0.32660	-0.5996	YES	15.58	6	0.50	8	36.917	19.93756	0.7564	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	7.21	14,770	18.81	321	58.032	3.27403	-3.5442	NO	8.62	11,215	21.21	271	74.075	4.55379	-2.7644	NO
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.36	8,989			11.349				2.22	7,396			19.254			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	1.15	17			4.283				4.19	19			10.146			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.00	1			0.000				1.68	1			0.000			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	137.11	737	51.59	251	372.993	27.25894	3.1374	YES	65.83	1,591	28.24	245	218.621	15.00414	2.5060	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	8.68	1,173			53.298				7.63	891			38.158			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	201.17	119			315.894				201.09	160			378.527			
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	74.67	81			231.153				99.30	86			206.886			
		Average Completion Notice Interval - Non-Mechanized																	
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	Diagnostic			27.65	22				Diagnostic			86.00	5				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.94	329				Diagnostic			17.79	582				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			10.15	775				Diagnostic			9.77	1,684				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	Diagnostic			7.49	490				Diagnostic			7.85	1,135				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.72	285				Diagnostic			13.72	549				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	Diagnostic			94.59	8				Diagnostic			10.56	3				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			223.47	1				Diagnostic			28.43	4				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	Diagnostic			223.47	1				Diagnostic			28.43	4				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)	Diagnostic			67.12	84				Diagnostic			53.99	57				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	Diagnostic			30.20	34				Diagnostic			32.08	40				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			46.61	92				Diagnostic			37.04	125				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	Diagnostic			1.97	44				Diagnostic			2.28	25				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			2.13	276				Diagnostic			2.37	136				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			28.60	54				Diagnostic			82.30	57				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			23.26	3				Diagnostic			17.37	2				Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.41	46				Diagnostic			17.73	48				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			21.22	6				Diagnostic			6.99	3				Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			0.02	6				Diagnostic			0.04	4				Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic			0.02	1				Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			21.00	2				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.94	2				Diagnostic			22.08	1				Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic			20.75	1				Diagnostic

BellSouth Monthly Performance Summary
Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.2.1.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.2.1.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197			7.982				1.11	332,570			5.726				0.98	373,927		
B.2.2.1.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B.2.2.1.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3			0.476				2.58	18			6.885				16.75	10		
B.2.2.1.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	11.81	166	49.544	3.85054	-1.3675	YES	4.33	56,194	7.69	232	37.702	2.48038	-1.3569	YES	3.68	78,986	16.77	344
B.2.2.1.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B.2.2.1.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	8.63	436	0.02	9	36.083	12.15106	0.7092	YES	13.65	436	0.56	11	59.857	18.27388	0.7162	YES	8.15	438	23.35	11
B.2.2.1.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.2.1.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.47	412	26.478	1.30890	4.6342	YES	4.30	55,558	1.58	434	18.977	0.91445	2.9818	YES	3.63	78,319	0.99	808
B.2.2.1.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197	0.29	251	7.982	0.50399	1.6939	YES	1.11	332,570	1.39	291	5.726	0.33581	-0.8402	YES	0.98	373,927	1.01	426
B.2.2.1.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372	0.18	17	32.640	8.09525	0.7835	YES	13.37	363	1.22	23	64.591	13.88835	0.8745	YES	8.62	380	0.62	27
B.2.2.1.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3	0.11	13	0.476	0.30513	0.6092	YES	2.56	18	1.16	4	6.885	3.80592	0.3736	YES	16.75	10	0.08	6
B.2.2.1.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	210.55	3,054			437.754				186.19	2,744			441.705				149.01	2,849		
B.2.2.1.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	19.96	687			107.904				20.85	580			107.909				17.04	840		
B.2.2.1.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	93.73	5			181.942				67.85	90			119.266				123.13	21		
B.2.2.1.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	43.08	3			68.099				0.78	4			0.955				8.62	3		
B.2.2.1.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.63	1	26.627	26.62698	0.2220	YES	4.33	56,194			19.165				3.68	78,986		
B.2.2.1.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345			9.220				1.25	683,392			6.986				1.12	755,277		
B.2.2.1.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.2.1.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	1.06	265			3.987				1.89	172			7.376				3.05	270		
B.2.2.1.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.2.1.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9.172				1.24	681,302			6.907				1.11	752,227		
B.2.2.1.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B.2.2.1.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.60	21			6.441				14.07	12		
B.2.2.1.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.81	3	26.478	15.28741	0.3742	YES	4.30	55,558	4.21	7	18.977	7.17291	0.0127	YES	3.63	78,319	0.02	1
B.2.2.1.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000	0.62	2,699	9.172	0.17688	3.9009	YES	1.24	681,302	0.67	2,400	6.907	0.14124	4.0230	YES	1.11	752,227	0.72	3,003
B.2.2.1.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B.2.2.1.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9	0.62	5	0.563	0.31410	0.2913	YES	2.60	21	0.44	3	6.441	3.97549	0.5428	YES	14.07	12	1.23	2
B.2.2.1.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	7.95	10,170	17.33	227	49.143	3.29792	-2.8438	NO	11.78	10,204	18.82	271	73.931	4.55024	-1.5471	YES	14.43	9,808	9.38	150
B.2.2.1.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	2.13	6,614			28.087				2.24	6,566			30.217				2.43	6,550		
B.2.2.1.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.2.1.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)									1.07	1			0.000				0.74	2		
B.2.2.1.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	207.20	668	41.38	320	508.469	34.56841	4.7970	YES	278.46	362	25.71	244	743.924	61.61913	4.1018	YES	259.55	331	24.59	259
B.2.2.1.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	6.01	904			44.168				11.11	569			43.017				4.93	1,181		
B.2.2.1.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	93.70	5	0.02	1	181.960	199.32667	0.4700	YES	151.43	9			258.464				0.02	2		
B.2.2.1.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	1.60	94			6.672				0.70	67			0.689				2.03	59		
		Average Completion Notice Interval - Non-Mechanized																				
B.2.2.2.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)			13.96	6				Diagnostic			24.85	13				Diagnostic			34.44	31
B.2.2.2.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)								Diagnostic			15.90	1				Diagnostic				
B.2.2.2.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)			45.16	498				Diagnostic			15.87	395				Diagnostic			17.07	363
B.2.2.2.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)			9.43	1,386				Diagnostic			12.11	1,271				Diagnostic			10.09	2,003
B.2.2.2.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)			7.13	916				Diagnostic			11.32	845				Diagnostic			10.53	1,451
B.2.2.2.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)			13.93	470				Diagnostic			13.70	426				Diagnostic			8.93	552
B.2.2.2.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)			13.04	6				Diagnostic			26.35	7				Diagnostic			19.03	2
B.2.2.2.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)			10.99	2				Diagnostic			8.06	2				Diagnostic			6.09	9
B.2.2.2.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)			0.38	1				Diagnostic								Diagnostic			0.03	5
B.2.2.2.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)			21.60	1				Diagnostic			8.06	2				Diagnostic			13.67	4
B.2.2.2.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)			65.14	74				Diagnostic			71.75	99				Diagnostic			55.67	161
B.2.2.2.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)			22.19	166				Diagnostic			30.12	129				Diagnostic			27.78	282
B.2.2.2.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)								Diagnostic			0.02	1				Diagnostic				
B.2.2.2.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)			32.57	205				Diagnostic			28.44	145				Diagnostic			35.65	312
B.2.2.2.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)			20.37	1				Diagnostic								Diagnostic				
B.2.2.2.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)			19.96	33				Diagnostic			6.81	37				Diagnostic			4.20	69
B.2.2.2.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)			1.06	111				Diagnostic			0.68	128				Diagnostic			0.73	154
B.2.2.2.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)			33.77	66				Diagnostic			26.59	51				Diagnostic			27.00	95
B.2.2.2.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic			18.32	2				Diagnostic			20.13	2
B.2.2.2.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)			18.40	76				Diagnostic			18.72	94				Diagnostic			21.47	189
B.2.2.2.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)			19.41	4				Diagnostic			19.13	12				Diagnostic			24.07	11
B.2.2.2.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)			12.56	10				Diagnostic			6.08	6				Diagnostic			7.06	13
B.2.2.2.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)			17.25	1				Diagnostic								Diagnostic			15.32	1
B.2.2.2.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.2.2.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)								Diagnostic			17.90	2				Diagnostic			17.82	1
B.2.2.2.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)			21.05	1				Diagnostic			14.62	1				Diagnostic			15.83	1

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	56.519	3.05392	-4.2839	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	80.839	18.57257	-0.8184	YES
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.63272	4.1882	YES
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	0.28700	-0.0912	YES
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	8.10873	0.9856	YES
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692	15.33308	1.0671	YES
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	346.205			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	81.725			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	163.177			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	14.465			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	7.324			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	12.876			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893	17.89341	0.2022	YES
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231	0.13221	3.0042	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580	21.06479	0.6096	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	69.940	5.75411	0.8774	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	28.970			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	58.397			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	0.342			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	589.421	48.89762	4.8052	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	25.946			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	6.153			
		Average Completion Notice Interval - Non-Mechanized				
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			55.73	6				Diagnostic			55.29	8				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			66.60	4				Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.26	10				Diagnostic			20.97	11				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.87	4				Diagnostic			19.98	4				Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			40.57	4				Diagnostic								Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.52	1				Diagnostic			19.55	2				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			23.80	1				Diagnostic			43.55	3				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			1.80	203				Diagnostic			3.16	412				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.62	4				Diagnostic			4.31	5				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			42.39	125				Diagnostic			35.60	161				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			51.31	83				Diagnostic			73.78	79				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized																	
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.25	503				Diagnostic			4.08	820				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.12	19,266				Diagnostic			0.88	37,059				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	101				Diagnostic			4.93	90				Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.29	84				Diagnostic			12.78	18				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.21	1				Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic			4.91	105				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic			3.48	21				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic			6.50	2				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)			36.89	13				Diagnostic			43.16	10				Diagnostic			25.88	22
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)			19.67	1				Diagnostic								Diagnostic			17.52	2
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)			16.09	13				Diagnostic			11.35	3				Diagnostic			17.81	19
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)			14.99	13				Diagnostic			18.66	9				Diagnostic			18.22	14
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			30.66	4
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)			18.27	3				Diagnostic								Diagnostic				
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)			18.87	10				Diagnostic			21.29	25				Diagnostic			21.76	65
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)			7.01	2				Diagnostic			0.23	5				Diagnostic				
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)			4.24	354				Diagnostic			4.34	354				Diagnostic			4.12	349
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)			2.30	15				Diagnostic			1.94	11				Diagnostic			0.69	12
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)			27.96	362				Diagnostic			29.48	254				Diagnostic			32.20	574
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)			20.37	1				Diagnostic			0.02	1				Diagnostic				
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)			76.16	88				Diagnostic			37.91	84				Diagnostic			55.06	202
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)								Diagnostic			43.45	1				Diagnostic				
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
	Total Service Order Cycle Time - Mechanized																					
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.55	717				Diagnostic			3.87	631				Diagnostic			3.58	503
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			0.80	35,183				Diagnostic			0.76	23,631				Diagnostic			0.68	20,484
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic			3.66	4				Diagnostic			5.70	1
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.77	30				Diagnostic			4.68	112				Diagnostic				
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.69	10				Diagnostic			10.77	8				Diagnostic			10.69	5
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.94	118				Diagnostic			4.59	106				Diagnostic			5.05	86
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic			3.78	53
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.38	2				Diagnostic				
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1				Diagnostic			5.16	2
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
		Total Service Order Cycle Time - Mechanized				
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,209				Diagnostic			0.75	2,299				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	180				Diagnostic			6.29	105				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.08	63				Diagnostic			6.50	77				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.23	152				Diagnostic			3.64	173				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.42	3,882				Diagnostic			1.41	7,677				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic			12.81	6				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			3.45	8				Diagnostic			4.66	5				Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			9.53	9				Diagnostic			14.11	7				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.48	26				Diagnostic			4.61	32				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.86	500				Diagnostic			3.85	413				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			4.39	2				Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic			8.90	6				Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.01	24				Diagnostic			6.38	41				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.87	127				Diagnostic			5.75	136				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic			5.71	133				Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.68	8				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic			7.67	7				Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.74	2,062				Diagnostic			0.81	1,766				Diagnostic			0.80	2,252
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			6.59	38				Diagnostic			5.12	113				Diagnostic			10.69	5
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.35	56				Diagnostic			6.27	54				Diagnostic			6.37	66
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
	Total Service Order Cycle Time - Partially Mechanized																					
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.07	178				Diagnostic			3.63	149				Diagnostic			3.33	185
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.28	6,129				Diagnostic			1.41	8,376				Diagnostic			1.48	10,184
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			4.46	4				Diagnostic			2.89	1				Diagnostic			7.20	2
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			12.15	1				Diagnostic								Diagnostic				
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			6.53	3				Diagnostic			4.24	5				Diagnostic				
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.67	3				Diagnostic			12.33	11				Diagnostic			11.95	79
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.29	43				Diagnostic			5.61	56				Diagnostic			5.89	49
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.21	406				Diagnostic			3.97	442				Diagnostic			4.15	418
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			2.13	1				Diagnostic			3.94	16				Diagnostic			2.98	5
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			8.40	6				Diagnostic			5.66	6				Diagnostic			7.90	6
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			4.03	1				Diagnostic								Diagnostic				
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			6.11	51				Diagnostic			6.62	72				Diagnostic			6.67	147
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			7.12	1				Diagnostic			8.24	4				Diagnostic			12.17	6
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.97	215				Diagnostic			5.59	269				Diagnostic			5.71	510
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165				Diagnostic			5.49	241
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.78	12				Diagnostic			8.49	12				Diagnostic			8.55	21
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3				Diagnostic			7.75	6
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Partially Mechanized				
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.79	386				Diagnostic			0.82	523				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.21	1				Diagnostic			1.65	4				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.67	17				Diagnostic			10.17	12				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	50				Diagnostic			7.61	49				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																	
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			9.01	4				Diagnostic			13.27	1				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.76	127				Diagnostic			3.91	274				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.74	159				Diagnostic			1.75	564				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic			3.08	1				Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.96	2				Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			11.98	7				Diagnostic			11.47	22				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			6.86	8				Diagnostic			5.04	9				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			9.83	21				Diagnostic			9.89	51				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			4.60	4				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.08	8				Diagnostic			1.78	2				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.28	14				Diagnostic			4.64	19				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	9				Diagnostic			3.70	14				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.88	1				Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.81	1				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7				Diagnostic				
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.91	583				Diagnostic			0.94	556				Diagnostic			0.94	686
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.36	2				Diagnostic								Diagnostic				
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			9.10	6				Diagnostic			9.80	16				Diagnostic			11.95	79
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.77	77				Diagnostic			7.12	74				Diagnostic			7.15	55
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Non-Mechanized																				
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic								Diagnostic			13.78	6
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.02	226				Diagnostic			3.42	200				Diagnostic			3.47	154
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.55	555				Diagnostic			1.89	485				Diagnostic			1.84	351
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			6.02	2				Diagnostic			5.07	1
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.21	1				Diagnostic			3.50	5
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			12.18	28				Diagnostic			13.25	37				Diagnostic			12.16	57
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.78	24				Diagnostic			5.79	50				Diagnostic			5.16	64
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.36	82				Diagnostic			9.46	75				Diagnostic			10.56	124
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			6.54	5				Diagnostic			3.73	4
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			4.32	4				Diagnostic			4.03	5				Diagnostic			4.22	16
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.62	33				Diagnostic			4.41	27				Diagnostic			4.27	42
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.86	1
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.59	23				Diagnostic			4.80	38
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic			4.10	3				Diagnostic			3.77	5
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.02	2
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic								Diagnostic			5.26	1
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			4.06	1				Diagnostic				
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	1				Diagnostic								Diagnostic				
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic			6.08	3				Diagnostic			6.13	9
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic			4.10	1
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.17	6				Diagnostic			3.99	2				Diagnostic			4.68	2
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic			4.08	2				Diagnostic			8.00	4
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			19.97	1				Diagnostic								Diagnostic				
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			6.17	2				Diagnostic			6.64	17				Diagnostic			6.69	36
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Non-Mechanized				
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			3.83	3				Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.90	184				Diagnostic			0.88	390				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.01	29				Diagnostic			9.33	58				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic			7.36	28				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.19	440				Diagnostic			4.00	700				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.16	18,045				Diagnostic			0.94	33,154				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.60	91				Diagnostic			5.00	80				Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.49	69				Diagnostic			11.45	12				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic			4.90	100				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic			3.48	21				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic			6.50	2				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,208				Diagnostic			0.75	2,299				Diagnostic

BellSouth Monthly Performance Summary

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5				Diagnostic				
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.94	325				Diagnostic			0.97	316				Diagnostic			1.02	305
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			2.03	10				Diagnostic			1.28	6				Diagnostic			1.31	6
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.61	104				Diagnostic			7.96	120				Diagnostic			8.79	184
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.71	24				Diagnostic			6.93	18				Diagnostic			6.90	56
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.12	1				Diagnostic				
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Mechanized																				
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.46	629				Diagnostic			3.86	561				Diagnostic			3.55	460
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.01	17,595				Diagnostic			0.97	9,989				Diagnostic			0.79	9,793
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic			3.66	4				Diagnostic			5.70	1
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.95	24				Diagnostic			4.81	96				Diagnostic				
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.88	9				Diagnostic			10.90	7				Diagnostic			10.69	5
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.94	118				Diagnostic			4.61	103				Diagnostic			4.99	83
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic			3.78	53
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.38	2				Diagnostic				
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1				Diagnostic			5.16	2
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.74	2,057				Diagnostic			0.81	1,765				Diagnostic			0.80	2,252

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized				
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.23	155				Diagnostic			5.89	89				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.09	61				Diagnostic			6.55	75				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																	
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.11	139				Diagnostic			3.55	156				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.40	3,595				Diagnostic			1.41	6,938				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic			12.77	5				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.57	5				Diagnostic			5.02	4				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.80	6				Diagnostic			14.45	4				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	24				Diagnostic			4.67	30				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	494				Diagnostic			3.85	413				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			4.39	2				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic			8.90	6				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.07	23				Diagnostic			6.38	38				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.89	126				Diagnostic			5.75	136				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.46	175				Diagnostic			5.71	133				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.61	7				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic			7.67	7				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.77	372				Diagnostic			0.73	508				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.65	4				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.97	11				Diagnostic			9.73	8				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			6.97	31				Diagnostic			5.27	96				Diagnostic			10.69	5
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.26	54				Diagnostic			6.28	52				Diagnostic			6.43	63
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Partially Mechanized																				
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			2.97	165				Diagnostic			3.69	120				Diagnostic			3.36	165
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.26	5,556				Diagnostic			1.44	4,687				Diagnostic			1.39	6,466
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			4.46	4				Diagnostic			2.89	1				Diagnostic			7.20	2
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			12.15	1				Diagnostic								Diagnostic				
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			6.53	3				Diagnostic			3.54	4				Diagnostic				
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			12.51	2				Diagnostic			12.96	9				Diagnostic			12.19	64
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.35	40				Diagnostic			5.59	53				Diagnostic			5.90	44
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.21	404				Diagnostic			3.98	440				Diagnostic			4.13	411
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			2.13	1				Diagnostic			3.92	13				Diagnostic			2.98	5
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			6.59	5				Diagnostic			5.66	6				Diagnostic			9.03	4
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			4.03	1				Diagnostic								Diagnostic				
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			6.11	51				Diagnostic			6.58	71				Diagnostic			6.66	145
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			7.12	1				Diagnostic			7.03	2				Diagnostic			12.36	5
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.96	214				Diagnostic			5.54	267				Diagnostic			5.68	501
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165				Diagnostic			5.49	241
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.28	11				Diagnostic			8.02	10				Diagnostic			8.55	21
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3				Diagnostic			7.75	6
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7				Diagnostic				
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.89	548				Diagnostic			0.93	526				Diagnostic			0.92	665
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic								Diagnostic				
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			8.92	5				Diagnostic			10.06	13				Diagnostic			12.19	64
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

			Standard Deviation	Standard Error	Zscore	Equity
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized				
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.47	47				Diagnostic			7.68	46				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			10.06	3				Diagnostic			13.27	1				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.76	121				Diagnostic			4.00	247				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.80	134				Diagnostic			1.87	445				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic			3.08	1				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			12.74	6				Diagnostic			11.96	20				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			7.71	7				Diagnostic			5.84	7				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.31	20				Diagnostic			10.31	44				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			5.38	3				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.05	7				Diagnostic			1.78	2				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.56	12				Diagnostic			4.78	17				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			6.04	1				Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.56	7				Diagnostic			3.94	11				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.88	1				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.81	1				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.86	2				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.86	181				Diagnostic			0.87	378				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.63	27				Diagnostic			9.72	50				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic			7.25	27				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

Disconnect Timeliness

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.94	70				Diagnostic			7.00	70				Diagnostic			7.19	53
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Non-Mechanized																				
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic								Diagnostic			13.78	6
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.30	197				Diagnostic			3.45	181				Diagnostic			3.47	142
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.61	454				Diagnostic			2.00	387				Diagnostic			1.82	272
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			6.02	2				Diagnostic			5.07	1
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.21	1				Diagnostic				
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			12.34	25				Diagnostic			13.46	35				Diagnostic			12.15	55
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.81	22				Diagnostic			5.79	43				Diagnostic			5.10	58
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.66	73				Diagnostic			9.46	75				Diagnostic			10.69	115
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			4.04	4				Diagnostic			3.73	4
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			3.63	3				Diagnostic			4.03	5				Diagnostic			4.22	16
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.62	33				Diagnostic			4.49	26				Diagnostic			4.35	41
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.86	1
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.67	21				Diagnostic			4.92	37
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic			3.58	2				Diagnostic			3.77	5
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.02	2
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic								Diagnostic			5.26	1
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			4.06	1				Diagnostic				
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	1				Diagnostic								Diagnostic				
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic			6.08	3				Diagnostic			6.13	9
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic			4.10	1
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.21	5				Diagnostic			3.99	2				Diagnostic			4.68	2
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic			4.08	2				Diagnostic			8.00	4
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			19.97	1				Diagnostic								Diagnostic				
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			6.17	2				Diagnostic			6.56	16				Diagnostic			6.79	33
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5				Diagnostic				
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.93	312				Diagnostic			0.96	298				Diagnostic			1.01	287
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.76	8				Diagnostic			1.76	4				Diagnostic			1.35	5
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.84	93				Diagnostic			8.06	114				Diagnostic			8.88	170
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.87	23				Diagnostic			7.08	16				Diagnostic			7.09	50
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

Disconnect Timeliness

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized				
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

Disconnect Timeliness

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.31	P-13	LNP/FL (%)	>= 95% w in 15 min			40.95%	6,728				NO			37.50%	5,613				NO
		% Completions w/o Notice or < 24 hours																	
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic			0.00%	17				Diagnostic			0.00%	3				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			8.18%	1,174				Diagnostic			10.00%	1,690				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic			16.52%	24,879				Diagnostic			18.85%	47,649				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)	Diagnostic			9.82%	112				Diagnostic			7.14%	70				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			7.59%	158				Diagnostic			2.74%	146				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)	Diagnostic			5.53%	199				Diagnostic			2.53%	198				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)	Diagnostic			0.00%	41				Diagnostic			0.00%	22				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	Diagnostic			0.00%	213				Diagnostic			0.00%	134				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			7.50%	160				Diagnostic			4.41%	204				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			9.60%	667				Diagnostic			10.51%	590				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	13				Diagnostic			16.67%	6				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	2				Diagnostic			0.00%	1				Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic			38.46%	52				Diagnostic			47.50%	80				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic			35.26%	190				Diagnostic			39.09%	197				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic			40.00%	250				Diagnostic			27.27%	165				Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	1				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic			0.00%	3				Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic			34.28%	2,847				Diagnostic			24.04%	3,253				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			6.57%	350				Diagnostic			2.66%	338				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			9.69%	227				Diagnostic			11.31%	221				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL																	
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	179				YES			100.00%	176				YES
B.2.33.2	P-8	xDSL Other/FL (%)	>= 95% of requests																
		Service Order Accuracy																	
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			99.55%	220				YES			100.00%	220				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.01%	101				YES			91.11%	90				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	37				YES			100.00%	21				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	18				YES			94.12%	17				NO
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			99.00%	200				YES			97.60%	250				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	250				YES			99.43%	350				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			97.30%	74				YES			98.98%	98				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			97.67%	86				YES			98.99%	99				YES
		Unbundled Network Elements - Maintenance and Repair																	
		Missed Repair Appointments																	
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056							10.55%	118,207						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,645							1.00%	57,060						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.60%	993	0.00%	5		0.03474	0.1739	YES	0.68%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.00%	638	0.00%	10		0.00000		YES	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	9.94%	99,830	7.75%	6,687		0.00378	5.7944	YES	10.63%	120,112	6.51%	7,939		0.00357	11.5273	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.28%	49,644	1.55%	2,002		0.00256	-1.0602	YES	1.08%	58,247	0.86%	2,449		0.00213	1.0359	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	42		0.04582	2.1317	YES	10.44%	122,932	1.52%	66		0.03765	2.3708	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	33		0.05169	1.8896	YES	10.44%	122,932	0.00%	25		0.06117	1.7071	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	13.51%	37		0.07824	2.6188	YES	37.21%	4,115	11.11%	18		0.11418	2.2854	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	40		0.02174	0.8825	YES	2.04%	7,385	0.00%	21		0.03093	0.6611	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	9.94%	99,830	4.11%	633		0.01193	4.8866	YES	10.63%	120,112	1.83%	821		0.01079	8.1552	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	9.94%	99,830	1.68%	119		0.02744	3.0086	YES	10.63%	120,112	0.00%	155		0.02477	4.2908	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	9.75%	97,806	12.90%	876		0.01007	-3.1274	NO	10.53%	117,925	8.77%	1,072		0.00942	1.8724	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	1.04%	41,705	7.32%	41		0.01582	-3.9704	NO	0.94%	49,933	0.00%	27		0.01855	0.5053	YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	1.98%	2,169	3.24%	216		0.00995	-1.2651	YES	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	94		0.00523	0.4746	YES	0.79%	2,541	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	9.94%	99,830	0.00%	2		0.21153	0.4697	YES	10.63%	120,112	0.00%	1		0.30821	0.3449	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.28%	49,644	0.00%	1		0.11229	0.1137	YES	1.08%	58,247	0.00%	0				YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056							10.55%	118,207						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,645							1.00%	57,060						
		Customer Trouble Report Rate																	

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.31	P-13	LNP/FL (%)			25.47%	12,428				NO			37.05%	8,472				NO			28.82%	11,674
		% Completions w/o Notice or < 24 hours																				
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)			0.00%	6				Diagnostic			7.14%	14				Diagnostic			0.00%	25
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)			10.33%	1,500				Diagnostic			10.10%	1,327				Diagnostic			12.81%	1,163
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)			22.94%	43,509				Diagnostic			22.18%	34,223				Diagnostic			20.09%	33,693
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)			11.43%	70				Diagnostic			5.88%	85				Diagnostic			4.72%	127
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			3.01%	166				Diagnostic			1.90%	211				Diagnostic			5.26%	190
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)			7.59%	237				Diagnostic			5.02%	239				Diagnostic			4.93%	426
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)			0.00%	26				Diagnostic			0.00%	30				Diagnostic			2.17%	46
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)			0.00%	108				Diagnostic			0.00%	126				Diagnostic			0.00%	129
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)			9.62%	260				Diagnostic			5.20%	269				Diagnostic			5.88%	238
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)			10.95%	612				Diagnostic			9.59%	678				Diagnostic			9.60%	802
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			0.00%	16				Diagnostic			3.03%	33				Diagnostic			4.55%	22
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)			0.00%	1				Diagnostic								Diagnostic			0.00%	1
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)								Diagnostic			0.00%	1				Diagnostic				
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)			0.00%	1				Diagnostic								Diagnostic				
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)			46.79%	109				Diagnostic			55.26%	152				Diagnostic			32.91%	234
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			25.00%	300				Diagnostic			37.64%	348				Diagnostic			35.76%	713
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			31.29%	163				Diagnostic			52.05%	219				Diagnostic			38.35%	339
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)			0.00%	1				Diagnostic								Diagnostic				
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)			0.00%	6				Diagnostic			9.09%	22				Diagnostic			16.00%	50
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)			0.00%	5				Diagnostic			0.00%	12				Diagnostic			0.00%	1
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			23.08%	3,055				Diagnostic			28.70%	2,749				Diagnostic			30.52%	3,352
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)			5.87%	392				Diagnostic			3.50%	429				Diagnostic			5.15%	602
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)			13.25%	249				Diagnostic			11.61%	224				Diagnostic			8.76%	274
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
		% Cooperative Test Attempts for xDSL																				
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	194				YES			100.00%	240				YES			100.00%	256
B.2.33.2	P-8	xDSL Other/FL (%)																				
		Service Order Accuracy																				
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			100.00%	115				YES			100.00%	110				YES			100.00%	120
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			84.42%	77				NO			69.33%	75				NO			67.07%	82
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			96.00%	25				YES			100.00%	25				YES			100.00%	23
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			85.71%	7				NO			90.91%	11				NO			100.00%	5
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			97.33%	150				YES			96.33%	300				YES			96.00%	175
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			97.05%	440				YES			98.02%	405				YES			100.00%	150
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			91.30%	92				NO			97.73%	132				YES			97.90%	143
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			98.57%	70				YES			97.53%	81				YES			98.73%	79
		Unbundled Network Elements - Maintenance and Repair																				
		Missed Repair Appointments																				
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261							7.00%	92,159		
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863							1.79%	54,199		
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	11.85%	129,750	6.69%	8,332		0.00365	14.1498	YES	10.52%	109,903	7.62%	6,550		0.00390	7.4280	YES	7.09%	93,624	4.94%	5,059
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	1.04%	62,896	1.03%	2,724		0.00198	0.0441	YES	1.18%	55,941	0.71%	2,109		0.00240	1.9624	YES	1.85%	55,599	1.08%	2,232
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	11.62%	132,888	0.00%	67		0.03917	2.9678	YES	10.31%	112,543	0.00%	52		0.04219	2.4449	YES	6.97%	96,077	0.00%	52
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	11.62%	132,888	0.00%	42		0.04946	2.3500	YES	10.31%	112,543	0.00%	27		0.05854	1.7619	YES	6.97%	96,077	0.00%	28
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21		0.02617	0.5560	YES	1.97%	5,488	0.00%	19
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	5.63%	213	1.97%	152		0.02448	1.4950	YES	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.08%	212	1.02%	98
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	2.56%	234	0.00%	41		0.02676	0.9582	YES	0.00%	212	0.00%	45		0.00000		YES	0.52%	194	0.00%	59
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	43.96%	4,140	17.65%	34		0.08547	3.0788	YES	38.52%	3,136	21.43%	28		0.09238	1.8502	YES	32.70%	2,737	18.18%	22
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	21		0.02918	0.6224	YES	1.46%	6,941	26.32%	19		0.02751	-9.0371	NO	1.97%	5,488	10.00%	40
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	11.85%	129,750	3.06%	881		0.01093	8.0436	YES	10.52%	109,903	3.33%	812		0.01081	6.6556	YES	7.09%	93,624	0.86%	699
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	11.85%	129,750	0.00%	159		0.02565	4.6214	YES	10.52%	109,903	0.43%	230		0.02025	4.9790	YES	7.09%	93,624	0.00%	242
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	11.77%	127,526	8.79%	1,012		0.01017	2.9287	YES	10.44%	108,007	8.26%	1,138		0.00911	2.3933	YES	6.98%	91,924	9.97%	1,043
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.91%	54,190	25.35%	71		0.01130	-21.6308	NO	1.05%	47,706	2.78%	36		0.01703	-1.0120	YES	1.75%	45,422	8.45%	71
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	11.85%	129,750	14.29%	7		0.12218	-0.1990	YES	10.52%	109,903	22.22%	9		0.10226	-1.1447	YES	7.09%	93,624	15.79%	19
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	1.04%	62,896	0.00%	0				YES	1.18%	55,941	0.00%	1		0.10806	0.1093	YES	1.85%	55,599	0.00%	1
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261							7.00%	92,159		
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863							1.79%	54,199		
		Customer Trouble Report Rate																				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.31	P-13	LNP/FL (%)				NO
		% Completions w/o Notice or < 24 hours				
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)				Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)				Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)				Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)				Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)				Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)				Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)				Diagnostic
		% Cooperative Test Attempts for xDSL				
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.2.33.2	P-8	xDSL Other/FL (%)				
		Service Order Accuracy				
B.2.34.1.1.1	P-11	Design (Speciale)/<10 circuits/Dispatch/FL (%)				YES
B.2.34.1.1.2	P-11	Design (Speciale)/<10 circuits/Non-Dispatch/FL (%)				NO
B.2.34.1.2.1	P-11	Design (Speciale)/>=10 circuits/Dispatch/FL (%)				YES
B.2.34.1.2.2	P-11	Design (Speciale)/>=10 circuits/Non-Dispatch/FL (%)				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)				YES
		Unbundled Network Elements - Maintenance and Repair				
		Missed Repair Appointments				
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)				
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)				
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)		0.01901	0.1513	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)		0.01062	0.1071	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)		0.00370	5.7892	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00291	2.8604	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)		0.03533	1.9735	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)		0.04813	1.4483	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.08073	4.8446	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.03192	0.6195	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)		0.03132	1.9332	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)		0.01085	0.4842	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)		0.10042	1.4458	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)		0.02204	-3.6441	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)		0.00974	6.3929	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)		0.01652	4.2904	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)		0.00794	-3.7671	NO
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.01557	-4.3021	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)		0.05887	-1.4784	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)		0.13471	0.1372	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)				
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)				
		Customer Trouble Report Rate				

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144							2.24%	5,284,051						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144							1.08%	5,284,051						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	1.75%	56,627	0.34%	1,468		0.00350	4.0363	YES	2.33%	56,656	0.27%	1,456		0.00405	5.0728	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	1.13%	56,627	0.68%	1,468		0.00281	1.5875	YES	1.24%	56,656	0.62%	1,456		0.00296	2.1061	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	1.78%	5,601,297	1.27%	527,133		0.00019	26.7090	YES	2.13%	5,627,184	1.54%	514,192		0.00021	27.7436	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.38%	527,133		0.00014	37.3443	YES	1.04%	5,627,184	0.48%	514,192		0.00015	37.7012	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.98%	2,118		0.00275	-1.3892	YES	1.92%	6,408,291	3.23%	2,044		0.00306	-4.2775	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.56%	2,118		0.00275	0.1561	YES	1.92%	6,408,291	1.22%	2,044		0.00306	2.2690	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	0.82%	5,029		0.00166	3.3028	YES	1.46%	281,126	0.94%	5,211		0.00169	3.0946	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	0.38%	5,029		0.00243	10.4319	YES	2.63%	281,126	0.42%	5,211		0.00227	9.7299	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.95%	21,260	1.88%	6,584		0.00138	-6.7372	NO	0.82%	21,357	2.06%	6,600		0.00127	-9.7362	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.82%	21,260	0.55%	6,584		0.00128	2.1291	YES	0.89%	21,357	0.71%	6,600		0.00133	1.3364	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	1.88%	1,971		0.00264	-1.9451	NO	1.46%	281,126	0.94%	1,916		0.00277	1.8905	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	2.03%	1,971		0.00385	2.2790	YES	2.63%	281,126	1.10%	1,916		0.00372	4.1205	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.97%	65,258		0.00053	15.4531	YES	2.13%	5,627,184	1.22%	67,312		0.00057	16.1489	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.18%	65,258		0.00053	30.4377	YES	2.13%	5,627,184	0.23%	67,312		0.00057	33.6151	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	1.86%	5,261,144	2.28%	38,482		0.00070	-5.9830	NO	2.23%	5,284,051	2.80%	38,307		0.00077	-7.3982	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.79%	5,261,144	0.11%	38,482		0.00046	15.0631	YES	0.94%	5,284,051	0.07%	38,307		0.00050	17.5435	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.28%	769,715	3.02%	7,148		0.00063	-43.4386	NO	0.36%	781,107	1.15%	87		0.00644	-1.2238	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.31%	769,715	1.32%	7,148		0.00067	-15.0387	NO	0.33%	781,107	0.00%	87		0.00612	0.5320	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	1.78%	5,601,297	0.37%	544		0.00572	2.4713	YES	2.13%	5,627,184	0.18%	557		0.00619	3.1579	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.18%	544		0.00404	1.7403	YES	1.04%	5,627,184	0.00%	557		0.00431	2.4010	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144							2.24%	5,284,051						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144							1.08%	5,284,051						
		Maintenance Average Duration																	
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231				22.32	118,207			25.597			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,645			15.876				7.28	57,060			17.472			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/DS3	3.91	993	1.97	5	3.635	1.62955	1.1886	YES	3.87	1,320	2.35	4	3.672	1.83881	0.8242	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/DS3	1.44	638	1.73	10	1.894	0.60354	-0.4729	YES	1.62	703	2.04	9	2.453	0.82280	-0.5136	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.00	99,830	16.68	6,687	27.223	0.34387	15.4515	YES	22.26	120,112	16.21	7,939	25.582	0.29645	20.4214	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.32	49,644	4.16	2,002	16.027	0.36535	8.6299	YES	7.23	58,247	4.22	2,449	17.369	0.35829	8.3957	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	5.11	42	27.057	4.17583	3.9578	YES	21.91	122,932	6.41	66	26.081	3.20875	4.8275	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	2.73	33	27.057	4.71076	4.0153	YES	21.91	122,932	1.48	25	26.081	5.21273	3.9192	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	4.50	41	52.374	8.22144	2.9377	YES	61.70	4,115	4.63	49	323.500	46.48855	1.2275	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	1.66	8,496	1.71	19	10.206	2.34408	-0.0226	YES	8.03	7,385	1.37	22	179.616	38.35135	0.1736	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	6.25	203	4.38	124	6.573	0.74918	2.4876	YES	7.13	175	8.74	136	11.222	1.28286	-1.2493	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	1.98	174	3.62	36	2.792	0.51127	-3.2095	NO	2.34	190	3.13	47	3.859	0.62860	-1.2509	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	18.70	37	52.374	8.65014	1.1502	YES	61.70	4,115	35.44	18	323.500	76.41615	0.3435	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	1.66	8,496	7.10	40	10.206	1.61753	-3.3635	NO	8.03	7,385	9.19	21	179.616	39.25121	-0.0296	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.00	99,830	6.12	633	27.223	1.08544	14.6279	YES	22.26	120,112	5.10	821	25.582	0.89586	19.1623	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.00	99,830	2.59	119	27.223	2.49700	7.7745	YES	22.26	120,112	1.83	155	25.582	2.05611	9.9367	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.05	97,806	14.19	876	27.237	0.92437	8.5000	YES	22.30	117,925	13.16	1,072	25.558	0.78414	11.6557	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.79	41,705	9.02	41	16.530	2.58290	-0.4791	YES	7.60	49,933	7.37	27	14.270	2.74701	0.0841	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	5.26	2,169	5.35	216	6.576	0.46921	-0.1906	YES	6.66	2,820	5.30	1	38.674	38.68078	0.0351	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	2.05	2,416	1.35	94	4.581	0.48162	1.4384	YES	13.22	2,541	0.00	0	254.410			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.00	99,830	11.00	2	27.223	19.24964	0.5713	YES	22.26	120,112	17.00	1	25.582	25.58197	0.2057	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.32	49,644	0.00	1	16.027	16.02743	0.4565	YES	7.23	58,247	0.00	0	17.369			YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231				22.32	118,207			25.597			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,645			15.876				7.28	57,060			17.472			
		% Repeat Troubles within 30 Days																	
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	R&B (POTS)	16.91%	98,056							16.84%	118,207						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	14.97%	48,645							15.16%	57,060						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	22.46%	993	60.00%	5		0.18709	-2.0067	NO	24.17%	1,320	0.00%	4		0.21437	1.1273	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	15.83%	638	20.00%	10		0.11633	-0.3584	YES	21.19%	703	22.22%	9		0.13710	-0.0749	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	R&B	16.85%	99,830	11.92%	6,687		0.00473	10.4215	YES	16.84%	120,112	11.94%	7,939		0.00434	11.3022	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	14.90%	49,644	11.19%	2,002		0.00812	4.5676	YES	15.15%	58,247	12.21%	2,449		0.00740	3.9778	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	26.19%	42		0.05785	-1.6038	YES	16.98%	122,932	33.33%	66		0.04622	-3.5367	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	9.09%	33		0.06526	1.1984	YES	16.98%	122,932	16.00%	25		0.07509	0.1300	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	7.32%	41		0.07111	3.0258	YES	28.24%	4,115	10.20%	49		0.06469	2.7878	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	21.05%	19		0.09968	0.4137	YES	26.00%	7,385	9.09%	22		0.09365	1.8053	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	17.73%	203	21.77%	124		0.04353	-0.9281	YES	15.43%	175	13.97%	136		0.04129	0.3531	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	10.92%	174	8.33%	36		0.05711	0.4529	YES	13.18%	190	19.15%	47		0.05507	-1.0879	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	35.14%	37		0.07482	-0.8423	YES	28.24%	4,115	38.89%	18		0.10634	-1.0016	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	35.00%	40		0.06879	-1.4281	YES	26.00%	7,385	33.33%	21		0.09585	-0.7652	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	16.85%	99,830	8.85%	633		0.01492	5.3601	YES	16.84%	120,112	9.38%	821		0.01311	5.6951	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	16.85%	99,830	7.56%	119		0.03433	2.7040	YES	16.84%	120,112	8.39%	155		0.03008	2.8111	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	16.88%	97,806	8.11%	876		0.01271	6.8998	YES	16.82%	117,925	9.51%	1,072		0.01148	6.3649	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	14.96%	41,705	9.76%	41		0.05573	0.9337	YES	15.11%	49,933	7.41%	27		0.06894	1.1170	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	Design	19.96%	2,169	25.00%	216		0.02852	-1.7661	NO	22.66%	2,820	0.00%	1		0.41870	0.5412	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	Design	14.28%	2,416	11.70%	94		0.03678	0.7008	YES	18.46%	2,541	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	R&B	16.85%	99,830	0.00%	2		0.26465	0.6365	YES	16.84%	120,112	0.00%	1		0.37425	0.4500	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	R&B	14.90%	49,644	0.00%	1		0.35605	0.4184	YES	15.15%	58,247	0.00%	0				YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	16.91%	98,056							16.84%	118,207						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	14.97%	48,645							15.16%	57,060						
		Out of Service > 24 hours																	
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	R&B (POTS)	21.13%	64,853							22.78%	79,210						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	8.97%	14,579							8.16%	17,982						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.60%	993	0.00%	5		0.03474	0.1739	YES	0.68%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.00%	638	0.00%	10		0.00000		YES	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	R&B	21.11%	65,992	14.12%	4,753		0.00613	11.4097	YES	22.72%	80,573	12.04%	5,820		0.00569	18.7659	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	8.85%	15,009	2.41%	913		0.00968	6.6509	YES	8.01%	18,552	2.21%	1,131		0.00831	6.9757	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479							1.70%	5,419,773		
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479							1.00%	5,419,773		
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	2.57%	56,330	0.35%	1,447		0.00426	5.2054	YES	2.15%	56,300	0.34%	1,451		0.00390	4.6271	YES	1.86%	56,215	0.55%	1,459
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	1.43%	56,330	0.69%	1,447		0.00319	2.3311	YES	1.12%	56,300	0.21%	1,451		0.00282	3.2547	YES	1.54%	56,215	0.69%	1,459
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	2.29%	5,662,517	1.69%	492,827		0.00022	26.7212	YES	1.92%	5,718,894	1.41%	465,057		0.00021	24.2839	YES	1.62%	5,768,545	1.27%	398,459
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	1.11%	5,662,517	0.55%	492,827		0.00016	35.6503	YES	0.96%	5,718,894	0.45%	465,057		0.00015	34.7910	YES	0.96%	5,768,545	0.56%	398,459
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	2.02%	6,592,003	3.41%	1,965		0.00320	-4.3509	NO	1.69%	6,657,525	2.73%	1,903		0.00298	-3.4958	NO	1.43%	6,712,480	2.97%	1,752
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	2.02%	6,592,003	2.14%	1,965		0.00320	-0.3793	YES	1.69%	6,657,525	1.42%	1,903		0.00298	0.9113	YES	1.43%	6,712,480	1.60%	1,752
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	1.54%	269,050	1.01%	5,229		0.00173	3.0321	YES	1.21%	259,588	1.00%	5,180		0.00154	1.3240	YES	1.09%	250,688	1.15%	5,306
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	2.93%	269,050	0.27%	5,229		0.00239	11.1312	YES	2.67%	259,588	0.41%	5,180		0.00229	9.8863	YES	2.19%	250,688	0.36%	5,306
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.85%	24,985	2.32%	6,557		0.00128	-11.4398	NO	0.70%	25,643	1.87%	6,570		0.00116	-10.1628	NO	0.82%	25,990	1.46%	6,643
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.94%	24,985	0.63%	6,557		0.00134	2.3181	YES	0.83%	25,643	0.68%	6,570		0.00126	1.1279	YES	0.75%	25,990	0.89%	6,643
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	1.54%	269,050	1.49%	2,286		0.00261	0.1974	YES	1.21%	259,588	1.24%	2,251		0.00233	-0.1540	YES	1.09%	250,688	1.01%	2,169
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	2.93%	269,050	0.92%	2,286		0.00359	5.5882	YES	2.67%	259,588	0.84%	2,251		0.00346	5.2862	YES	2.19%	250,688	1.84%	2,169
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	2.29%	5,662,517	1.28%	68,729		0.00058	17.3790	YES	1.92%	5,718,894	1.17%	69,649		0.00053	14.3037	YES	1.62%	5,768,545	0.96%	72,866
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	2.29%	5,662,517	0.23%	68,729		0.00058	35.4631	YES	1.92%	5,718,894	0.33%	69,649		0.00053	30.1157	YES	1.62%	5,768,545	0.33%	72,866
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	2.40%	5,317,607	2.61%	38,757		0.00079	-2.6974	NO	2.01%	5,371,479	2.94%	38,685		0.00072	-12.8666	NO	1.70%	5,419,773	2.42%	43,089
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	1.02%	5,317,607	0.18%	38,757		0.00051	16.2419	YES	0.89%	5,371,479	0.09%	38,685		0.00048	16.5342	YES	0.84%	5,419,773	0.16%	43,089
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.34%	929,486	1.11%	90		0.00612	-1.2629	YES	0.28%	938,631	1.11%	90		0.00559	-1.4844	YES	0.26%	943,935	0.00%	106
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.32%	929,486	0.00%	90		0.00596	0.5360	YES	0.28%	938,631	1.11%	90		0.00557	-1.4958	YES	0.35%	943,935	0.00%	106
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	2.29%	5,662,517	1.25%	559		0.00640	1.6230	YES	1.92%	5,718,894	1.60%	564		0.00584	0.5585	YES	1.62%	5,768,545	3.32%	572
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	1.11%	5,662,517	0.00%	559		0.00446	2.4917	YES	0.96%	5,718,894	0.18%	564		0.00416	1.9230	YES	0.96%	5,768,545	0.17%	572
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479							1.70%	5,419,773		
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479							1.00%	5,419,773		
		Maintenance Average Duration																				
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363				15.50	92,159		
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	8.95	61,817			16.682				7.27	54,863			12.556				5.22	54,199		
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	3.79	1,445	5.32	5	3.481	1.55942	-0.9786	YES	3.49	1,209	4.60	5	2.505	1.12259	-0.9856	YES	3.49	1,043	1.24	8
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.86	808	1.58	10	4.998	1.59031	0.1757	YES	1.60	633	0.93	3	2.111	1.22161	0.5428	YES	1.58	863	2.77	10
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	27.13	129,750	21.65	8,332	29.842	0.33726	16.2349	YES	21.79	109,903	18.13	6,550	23.353	0.29703	12.3082	YES	15.48	93,624	13.81	5,059
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	8.89	62,896	5.40	2,724	17.061	0.33389	10.4641	YES	7.22	55,941	4.94	2,109	12.507	0.27742	8.2279	YES	5.20	55,599	4.00	2,232
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	26.62	132,888	4.68	67	29.684	3.62741	6.0499	YES	21.41	112,543	4.17	52	23.657	3.28142	5.2560	YES	15.24	96,077	3.53	52
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	26.62	132,888	2.30	42	29.684	4.58109	5.3092	YES	21.41	112,543	2.40	27	23.657	4.55338	4.1748	YES	15.24	96,077	2.89	28
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	39.73	4,140	5.21	53	153.423	21.20876	1.6277	YES	38.47	3,136	5.50	52	164.181	22.95584	1.4363	YES	40.09	2,737	4.89	61
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	4.06	7,874	1.16	14	131.284	35.11822	0.0825	YES	2.10	6,941	1.28	21	55.060	12.03314	0.0680	YES	2.80	5,488	2.11	19
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	8.53	213	5.43	152	12.808	1.35991	2.2740	YES	7.46	179	4.76	123	10.474	1.22668	2.2023	YES	8.07	212	4.25	98
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	7.18	234	3.69	41	65.401	11.07265	0.3154	YES	2.41	212	3.70	45	3.193	0.52403	-2.4506	NO	2.73	194	3.56	59
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	39.73	4,140	32.06	34	153.423	26.41968	0.2904	YES	38.47	3,136	30.54	28	164.181	31.16555	0.2547	YES	40.09	2,737	31.32	22
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	4.06	7,874	6.86	21	131.284	28.68662	-0.0976	YES	2.10	6,941	14.37	19	55.060	12.64880	-0.9700	YES	2.80	5,488	10.43	40
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	27.13	129,750	5.51	881	29.842	1.00881	21.4293	YES	21.79	109,903	5.10	812	23.353	0.82257	20.2834	YES	15.48	93,624	3.99	699
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	27.13	129,750	1.80	159	29.842	2.36807	10.6938	YES	21.79	109,903	2.26	230	23.353	1.54149	12.6667	YES	15.48	93,624	2.40	242
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	27.21	127,526	14.95	1,012	29.892	0.94338	12.9980	YES	21.85	108,007	12.89	1,138	23.375	0.69655	12.8655	YES	15.48	91,924	13.48	1,043
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	9.65	54,190	12.10	71	17.329	2.05790	-1.1893	YES	7.79	47,706	6.08	36	12.910	2.15240	0.7952	YES	5.39	45,422	7.03	71
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	5.72	3,138	1.72	1	6.749	6.75020	0.5935	YES	5.91	2,640	2.62	1	30.140	30.14524	0.1094	YES	6.03	2,453	0.00	0
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	2.44	2,967	0.00	0	4.536			YES	2.85	2,616	2.88	1	29.209	29.21449	-0.0011	YES	2.52	3,296	0.00	0
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	27.13	129,750	13.29	7	29.842	11.27948	1.2272	YES	21.79	109,903	26.11	9	23.353	7.78482	-0.5556	YES	15.48	93,624	54.26	19
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	8.89	62,896	0.00	0	17.061			YES	7.22	55,941	3.00	1	12.507	12.50687	0.3372	YES	5.20	55,599	1.00	1
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363				15.50	92,159		
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	8.95	61,817			16.682				7.27	54,863			12.556				5.22	54,199		
		% Repeat Troubles within 30 Days																				
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	17.04%	127,820							15.79%	108,261							15.30%	92,159		
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	15.35%	61,817							14.54%	54,863							13.44%	54,199		
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	22.84%	1,445	80.00%	5		0.18806	-3.0396	NO	22.83%	1,209	20.00%	5		0.18810	0.1504	YES	17.16%	1,043	12.50%	8
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	21.16%	808	0.00%	10		0.12997	1.6284	YES	14.38%	633	33.33%	3		0.20304	-0.9337	YES	14.48%	863	10.00%	10
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	16.98%	129,750	12.00%	8,332		0.00424	11.7389	YES	15.74%	109,903	11.73%	6,550		0.00463	8.6681	YES	15.25%	93,624	12.59%	5,059
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	15.32%	62,896	11.20%	2,724		0.00705	5.8461	YES	14.48%	55,941	11.05%	2,109		0.00781	4.4026	YES	13.43%	55,599	11.47%	2,232
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	17.11%	132,888	11.94%	67		0.04602	1.1236	YES	15.84%	112,543	15.38%	52		0.05064	0.0893	YES	15.30%	96,077	15.38%	52
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	17.11%	132,888	21.43%	42		0.05812	-0.7428	YES	15.84%	112,543	3.70%	27		0.07027	1.7266	YES	15.30%	96,077	3.57%	28
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	28.24%	4,140	9.43%	53		0.06223	3.0216	YES	26.79%	3,136	11.54%	52		0.06192	2.4625	YES	25.06%	2,737	11.48%	61
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	27.06%	7,874	0.00%	14		0.11886	2.2779	YES	27.26%	6,941	14.29%	21		0.09732	1.3330	YES	22.89%	5,488	0.00%	19
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	15.96%	213	17.11%	152		0.03889	-0.2939	YES	12.29%	179	19.51%	123		0.03845	-1.8780	NO	11.32%	212	16.33%	98
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	9.83%	234	9.76%	41		0.05040	0.0145	YES	14.15%	212	13.33%	45		0.05721	0.1429	YES	13.92%	194	10.17%	59
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	28.24%	4,140	35.29%	34		0.07752	-0.9104	YES	26.79%	3,136	17.86%	28		0.08406	1.0621	YES	25.06%	2,737	50.00%	22
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	27.06%	7,874	33.33%	21		0.09710	-0.6444	YES	27.26%	6,941	10.53%	19		0.10230	1.6356	YES	22.89%	5,488	37.50%	40
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	16.98%	129,750	9.99%	881		0.01269	5.5106	YES	15.74%	109,903	9.24%	812		0.01283	5.0703	YES	15.25%	93,624	6.87%	699
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	16.98%	129,750	6.92%	159		0.02960	3.3780	YES	15.74%	109,903	6.09%	230		0.02404	4.0158	YES	15.25%	93,624	7.44%	242
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	17.02%	127,526	7.91%	1,012		0.01186	7.6863	YES	15.77%	108,007	12.57%	1,138		0.01086	2.9496	YES	15.27%	91,924	14.77%	1,043
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	15.28%	54,190	9.86%	71		0.04273	1.2682	YES	14.43%	47,706	8.33%	36		0.05858	1.0403	YES	13.28%	45,422	12.68%	71
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	22.40%	3,138	0.00%	1		0.41701	0.5372	YES	19.85%	2,640	0.00%	1		0.39893	0.4975	YES	17.08%	2,453	0.00%	0
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	18.27%	2,967	0.00%	0				YES	17.55%	2,616	0.00%	1		0.38043	0.4612	YES	16.75%	3,296	0.00%	0
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	16.98%	129,750	0.00%	7		0.14192	1.1967	YES	15.74%	109,903	44.44%	9		0.12140	-2.3645	NO	15.25%	93,624	10.53%	19
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	15.32%	62,896	0.00%	0				YES	14.48%	55,941	0.00%	1		0.35195	0.4116	YES	13.43%	55,599	0.00%	1
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)	17.04%	127,820							15.79%	108,261							15.30%	92,159		
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)	15.35%	61,817							14.54%	54,863							13.44%	54,199		
		Out of Service > 24 hours																				
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	32.15%	85,895							22.85%	71,998							10.92%	61,488		
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	12.83%	20,987							9.09%	17,971							3.90%	17,314		
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	32.01%	87,177	22.87%	6,020		0.00622	14.6937	YES	22.76%	73,107	16.67%	4,752		0.00628	9.7112	YES	11.00%	62,437	8.71%	3,537
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	12.63%	21,497	3.86%	1,269		0.00960	9.1407	YES	8.91%	18,418	3.11%	869		0.00989	5.8676	YES	3.87%	17,889	1.52%	1,050

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			Standard Deviation	Standard Error	Zscore	Equity
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)				
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)				
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)		0.00361	3.6186	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)		0.00329	2.5864	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)		0.00021	16.9336	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00016	25.1025	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)		0.00286	-5.3757	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)		0.00286	-0.5837	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.00145	-0.3991	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.00205	8.9208	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)		0.00124	-5.3117	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)		0.00119	-1.1931	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)		0.00225	0.3440	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)		0.00319	1.0813	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)		0.00047	13.9752	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)		0.00047	27.1811	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)		0.00063	-11.5019	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.00044	15.2066	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)		0.00495	0.5248	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)		0.00574	0.6063	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)		0.00533	-3.1888	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)		0.00411	1.9220	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)				
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)				
	Maintenance Average Duration					
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	19.948			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	13.051			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	2.768	0.98239	2.2931	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	2.357	0.74968	-1.5878	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	19.935	0.28775	5.8247	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	13.042	0.28154	4.2509	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	20.277	2.81262	4.1637	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	20.277	3.83247	3.2231	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	166.578	21.56444	1.6321	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	40.441	9.29377	0.0739	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	11.106	1.35864	2.8224	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	4.350	0.64674	-1.2909	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	166.578	35.65691	0.2460	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	40.441	6.41749	-1.1888	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	19.935	0.75682	15.1928	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	19.935	1.28312	10.2010	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	19.946	0.62112	3.2192	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	11.796	1.40097	-1.1717	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	29.132			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	12.314			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	19.935	4.57385	-8.4784	NO
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	13.042	13.04192	0.3219	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	19.948			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	13.051			
	% Repeat Troubles within 30 Days					
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)				
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)				
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)		0.13382	0.3484	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)		0.11194	0.4008	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)		0.00519	5.1259	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00736	2.6681	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)		0.04993	-0.0173	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)		0.06804	1.7236	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.05610	2.4220	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.09654	2.3705	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)		0.03870	-1.2934	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)		0.05146	0.7283	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)		0.09277	-2.6680	NO
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)		0.06867	-2.1921	NO
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)		0.01365	6.1430	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)		0.02314	3.3765	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)		0.01120	0.4529	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.04030	0.1487	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)		0.08249	0.5728	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)		0.34102	0.3939	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)				
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)				
	Out of Service > 24 hours					
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)				
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)				
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)		0.01901	0.1513	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)		0.01082	0.1071	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)		0.00541	4.2461	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00612	3.8288	YES

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	42		0.06231	3.2901	YES	22.03%	83,393	1.52%	66		0.05104	4.0200	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	33		0.07029	2.9165	YES	22.03%	83,393	0.00%	25		0.06290	2.6575	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	2		0.33505	1.0148	YES	37.21%	4,115	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	1		0.13718	0.1399	YES	2.04%	7,385	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	21.11%	65,992	4.11%	633		0.01630	10.4326	YES	22.72%	80,573	1.83%	821		0.01470	14.2133	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	21.11%	65,992	1.68%	119		0.03744	5.1890	YES	22.72%	80,573	0.00%	155		0.03369	6.7435	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	21.13%	64,836	33.33%	21		0.08910	-1.3698	YES	22.77%	79,189	26.47%	34		0.07194	-0.5136	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	8.95%	14,512	40.00%	5		0.12769	-2.4315	NO	8.17%	17,927	0.00%	4		0.13698	0.5966	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	Design	1.98%	2,169	3.24%	216		0.00995	-1.2851	YES	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	94		0.00523	0.4746	YES	0.79%	2,541	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	R&B	21.11%	65,992	0.00%	1		0.40609	0.5173	YES	22.72%	80,573	0.00%	1		0.41901	0.5422	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	R&B	8.85%	15,009	0.00%	0				YES	8.01%	18,552	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	21.13%	64,853							22.78%	79,210						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	8.97%	14,579							8.16%	17,982						
	Unbundled Network Elements - Billing																		
	Invoice Accuracy																		
B.4.1	B-1	FL (%)	BST - State	98.02%	$498,962,677	98.73%	$20,795,535		0.00003	-229.2279	YES	94.48%	$503,478,651	99.82%	$21,593,674		0.00005	-1064.3349	YES
	Mean Time to Deliver Invoices - CRIS																		
B.4.2	B-2	Region (business days)	BST - Region	4.05	1	3.63	1,731				YES	3.24	1	3.32	1,713				NO

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	30.97%	90,315	0.00%	67		0.05651	5.4805	YES	22.04%	75,747	0.00%	52		0.05750	3.8323	YES	10.69%	64,890	0.00%	52
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	30.97%	90,315	0.00%	42		0.07136	4.3398	YES	22.04%	75,747	0.00%	27		0.07978	2.7619	YES	10.69%	64,890	0.00%	28
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21		0.02617	0.5560	YES	1.97%	5,468	0.00%	19
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	5.71%	210	1.97%	152		0.02472	1.5133	YES	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.55%	212	1.02%	98
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	2.58%	233	0.00%	41		0.02882	0.9800	YES	0.00%	212	0.00%	45		0.00000		YES	0.52%	192	0.00%	59
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	43.96%	4,140	0.00%	0				YES	38.52%	3,136	100.00%	1		0.48672	-1.2631	YES	32.70%	2,737	0.00%	0
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	0				YES	1.46%	6,941	0.00%	1		0.11976	0.1215	YES	1.97%	5,468	0.00%	0
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	32.01%	87,177	3.06%	881		0.01580	18.3231	YES	22.76%	73,107	3.33%	812		0.01480	13.1369	YES	11.00%	62,437	0.86%	899
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	32.01%	87,177	0.00%	159		0.03703	8.6439	YES	22.76%	73,107	0.43%	230		0.02769	8.0631	YES	11.00%	62,437	0.00%	242
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	32.14%	85,870	20.83%	24		0.09534	1.1861	YES	22.85%	71,975	28.13%	32		0.07424	-0.7104	YES	10.91%	61,455	36.67%	30
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	12.85%	20,916	33.33%	3		0.19320	-1.0804	YES	9.09%	17,889	0.00%	1		0.26747	0.3162	YES	3.90%	17,216	0.00%	5
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	32.01%	87,177	0.00%	7		0.17633	1.8152	YES	22.76%	73,107	33.33%	9		0.13978	-0.7563	YES	11.00%	62,437	33.33%	18
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	12.63%	21,497	0.00%	0				YES	8.91%	18,418	0.00%	1		0.26489	0.3127	YES	3.87%	17,889	0.00%	1
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)	32.15%	85,895							22.85%	71,996							10.92%	61,488		
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)	12.83%	20,967							9.09%	17,971							3.90%	17,314		
	Unbundled Network Elements - Billing																					
	Invoice Accuracy																					
B.4.1	B-1	FL (%)	97.59%	$511,400,812	95.04%	$26,965,858		0.00003	843.4353	NO	98.27%	$501,853,922	99.97%	$21,931,773		0.00003	-596.0734	YES	97.66%	$503,587,694	99.67%	$17,755,176
	Mean Time to Deliver Invoices - CRIS																					
B.4.2	B-2	Region (business days)	4.42	1	3.86	1,599				YES	3.82	1	3.46	1,581				YES	3.47	1	3.78	1,535

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			Standard Deviation	Standard Error	Zscore	Equity
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)		0.04286	2.4935	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)		0.05840	1.8301	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.08073	4.8446	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.03192	0.6186	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)		0.03227	2.0226	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)		0.01071	0.4861	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)		0.01190	8.5243	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)		0.02016	5.4598	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)		0.05694	-4.5226	NO
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.06663	0.4506	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)		0.07377	-3.0267	NO
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)		0.19284	0.2006	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)				
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)				
		Unbundled Network Elements - Billing				
		Invoice Accuracy				
B.4.1	B-1	FL (%)		0.00004	-548.9193	YES
		Mean Time to Deliver Invoices - CRIS				
B.4.2	B-2	Region (business days)				NO

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore
	Local Interconnection Trunks - Ordering																	
	% Rejected Service Requests																	
C.1.1	O-7	Local Interconnection Trunks/FL (%)	Diagnostic			35.96%	178				Diagnostic			48.06%	129			
	Reject Interval																	
C.1.2	O-8	Local Interconnection Trunks/FL (%)	>= 85% w in 4 days			100.00%	64				YES			98.39%	62			
	FOC Timeliness																	
C.1.3	O-9	Local Interconnection Trunks/FL (%)	>= 95% w in 10 days			100.00%	165				YES			100.00%	115			
	FOC & Reject Response Completeness																	
C.1.4	O-11	Local Interconnection Trunks/FL (%)	>= 95%			100.00%	173				YES			100.00%	105			
	FOC & Reject Response Completeness (Multiple Responses)																	
C.1.5	O-11	Local Interconnection Trunks/FL (%)	>= 95%															
	Local Interconnection Trunks - Provisioning																	
	Order Completion Interval																	
C.2.1	P-4	Local Interconnection Trunks/FL (days)	Parity w Retail	20.55	73	18.66	91	19.192	3.01553	0.6276	YES	18.60	81	15.69	44	12.952	2.42571	1.2019
	Held Orders																	
C.2.2	P-1	Local Interconnection Trunks/FL (days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0			
	% Jeopardies																	
C.2.3	P-2	Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	65	0.00%	85		0.00000		YES	0.00%	70	0.00%	60		0.00000	
	Average Jeopardy Notice Interval																	
C.2.4	P-2	Local Interconnection Trunks/FL (hours)	95% >= 48 hrs															
	% Missed Installation Appointments																	
C.2.5	P-3	Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	73	0.00%	97		0.00000		YES	1.23%	81	0.00%	53		0.01951	0.6328
	% Provisioning Troubles within 30 Days																	
C.2.6	P-9	Local Interconnection Trunks/FL (%)	Parity w Retail	1.38%	3,469	0.00%	3,665		0.00277	5.0005	YES	0.00%	3,916	0.00%	4,760		0.00000	
	Average Completion Notice Interval																	
C.2.7	P-5	Local Interconnection Trunks/FL (hours)	Parity w Retail	133.30	64	25.00	90	418.888	68.49310	1.5812	YES	61.98	81	12.70	50	254.406	45.75462	1.0771
	Total Service Order Cycle Time																	
C.2.8	P-10	Local Interconnection Trunks/FL (days)	Diagnostic			17.78	77				Diagnostic			17.61	40			
	% Completions w/o Notice or < 24 hours																	
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/FL (%)	Diagnostic			0.00%	91				Diagnostic			0.00%	43			
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL (%)	Diagnostic								Diagnostic			0.00%	1			
	Service Order Accuracy																	
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)	>= 95%			100.00%	16				YES			100.00%	205			
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	11				YES			100.00%	125			
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	96				YES			100.00%	2			
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	75				YES			100.00%	15			
	Local Interconnection Trunks - Maintenance and Repair																	
	Missed Repair Appointments																	
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0			
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES	0.00%	152	0.00%	2		0.00000	
	Customer Trouble Report Rate																	
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	499,012	0.00%	161,470		0.00000		YES	0.00%	494,451	0.00%	160,033		0.00000	
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.05%	499,012	0.00%	161,470		0.00006	7.4143	YES	0.03%	494,451	0.00%	160,033		0.00005	5.8486
	Maintenance Average Duration																	
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL (hours)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0			
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL (hours)	Parity w Retail	0.48	231	2.70	1	0.826	0.82764	-2.6806	NO	0.66	152	0.05	2	1.398	0.99510	0.6084
	% Repeat Troubles within 30 Days																	
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0			
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	10.39%	231	0.00%	1		0.30579	0.3398	YES	15.13%	152	0.00%	2		0.25506	0.5933
	Out of Service > 24 hours																	
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0			
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES	0.00%	152	0.00%	2		0.00000	
	Local Interconnection Trunks - Billing																	
	Invoice Accuracy																	
C.4.1	B-1	FL (%)	BST - State	98.02%	$496,962,677	97.01%	$4,923,402		0.00006	158.6789	NO	94.48%	$503,478,651	99.35%	$4,883,788		0.00010	-469.0950
	Mean Time to Deliver Invoices - CABS																	
C.4.2	B-2	Region (calendar days)	BST - Region	4.68	1	4.16	11,547				YES	4.47	1	4.30	9,590			
	Local Interconnection Trunks - Trunk Blocking																	
	Trunk Group Performance - Aggregate																	
C.5.1	TGP-1	Local Interconnection Trunks/FL (%)	>0.5% dif 2 consec. hrs			0					YES			0				

BellSouth Monthly Performance Summary

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			July								June								Ma			
		Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Local Interconnection Trunks - Ordering																					
	% Rejected Service Requests																					
C.1.1	O-7 Local Interconnection Trunks/FL (%)	Diagnostic			39.50%	119				Diagnostic			43.70%	135				Diagnostic			46.33%	218
	Reject Interval																					
C.1.2	O-8 Local Interconnection Trunks/FL (%)	YES			100.00%	47				YES			98.31%	59				YES			99.01%	101
	FOC Timeliness																					
C.1.3	O-9 Local Interconnection Trunks/FL (%)	YES			100.00%	102				YES			100.00%	159				YES			100.00%	193
	FOC & Reject Response Completeness																					
C.1.4	O-11 Local Interconnection Trunks/FL (%)	YES			100.00%	104				YES			100.00%	126				YES			100.00%	182
	FOC & Reject Response Completeness (Multiple Responses)																					
C.1.5	O-11 Local Interconnection Trunks/FL (%)																					
	Local Interconnection Trunks - Provisioning																					
	Order Completion Interval																					
C.2.1	P-4 Local Interconnection Trunks/FL (days)	YES	24.82	95	24.53	88	16.896	2.49977	0.1148	YES	26.71	194	24.75	67	14.667	2.07832	0.9430	YES	29.96	109	19.56	102
	Held Orders																					
C.2.2	P-1 Local Interconnection Trunks/FL (days)	YES	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
	% Jeopardies																					
C.2.3	P-2 Local Interconnection Trunks/FL (%)	YES	0.00%	74	0.00%	87		0.00000		YES	0.00%	175	0.00%	66		0.00000		YES	0.00%	107	0.00%	113
	Average Jeopardy Notice Interval																					
C.2.4	P-2 Local Interconnection Trunks/FL (hours)																					
	% Missed Installation Appointments																					
C.2.5	P-3 Local Interconnection Trunks/FL (%)	YES	0.00%	95	0.93%	108		0.00000		NO	0.00%	194	0.00%	88		0.00000		YES	0.00%	110	0.00%	124
	% Provisioning Troubles within 30 Days																					
C.2.6	P-9 Local Interconnection Trunks/FL (%)	YES	1.62%	10,344	0.00%	5,834		0.00207	7.8475	YES	1.38%	8,721	0.00%	6,056		0.00195	7.0615	YES	0.44%	5,443	0.00%	3,478
	Average Completion Notice Interval																					
C.2.7	P-5 Local Interconnection Trunks/FL (hours)	YES	81.01	79	13.86	104	235.110	35.08867	1.9137	YES	37.64	177	17.46	82	113.402	15.14881	1.3326	YES	206.93	105	20.91	123
	Total Service Order Cycle Time																					
C.2.8	P-10 Local Interconnection Trunks/FL (days)	Diagnostic			24.00	65				Diagnostic			21.79	48				Diagnostic			20.00	93
	% Completions w/o Notice or < 24 hours																					
C.2.10.1	P-6 Local Interconnection Trunks/Dispatch/FL (%)	Diagnostic			0.00%	88				Diagnostic			0.00%	67				Diagnostic			0.00%	101
C.2.10.2	P-6 Local Interconnection Trunks/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic			0.00%	1
	Service Order Accuracy																					
C.2.11.1.1	P-11 Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)	YES			100.00%	164				YES			100.00%	71				YES			100.00%	115
C.2.11.1.2	P-11 Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)	YES			100.00%	66				YES			100.00%	29				YES			100.00%	59
C.2.11.2.1	P-11 Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)	YES			100.00%	1				YES			100.00%	1				YES			100.00%	12
C.2.11.2.2	P-11 Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)	YES			100.00%	10				YES			100.00%	11				YES			100.00%	20
	Local Interconnection Trunks - Maintenance and Repair																					
	Missed Repair Appointments																					
C.3.1.1	M&R-1 Local Interconnection Trunks/Dispatch/FL (%)	YES	0.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0
C.3.1.2	M&R-1 Local Interconnection Trunks/Non-Dispatch/FL (%)	YES	0.00%	304	0.00%	4		0.00000		YES	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7
	Customer Trouble Report Rate																					
C.3.2.1	M&R-2 Local Interconnection Trunks/Dispatch/FL (%)	YES	0.00%	502,138	0.00%	157,557		0.00002	2.4435	YES	0.00%	506,960	0.00%	154,275		0.00001	0.8366	YES	0.00%	491,081	0.00%	154,252
C.3.2.2	M&R-2 Local Interconnection Trunks/Non-Dispatch/FL (%)	YES	0.06%	502,138	0.00%	157,557		0.00007	8.1636	YES	0.02%	506,960	0.00%	154,275		0.00004	4.5707	YES	0.05%	491,081	0.00%	154,252
	Maintenance Average Duration																					
C.3.3.1	M&R-3 Local Interconnection Trunks/Dispatch/FL (hours)	YES	3.22	25	0.00	0	0.000			YES	1.71	3	0.00	0	1.958			YES	0.00	0	0.00	0
C.3.3.2	M&R-3 Local Interconnection Trunks/Non-Dispatch/FL (hours)	YES	1.08	304	1.78	4	1.964	0.98852	-0.7008	YES	1.85	96	0.83	1	1.395	1.40236	0.7274	YES	0.16	241	0.05	7
	% Repeat Troubles within 30 Days																					
C.3.4.1	M&R-4 Local Interconnection Trunks/Dispatch/FL (%)	YES	4.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0
C.3.4.2	M&R-4 Local Interconnection Trunks/Non-Dispatch/FL (%)	YES	8.55%	304	0.00%	4		0.14075	0.6077	YES	0.00%	96	0.00%	1		0.00000		YES	0.41%	241	0.00%	7
	Out of Service > 24 hours																					
C.3.5.1	M&R-5 Local Interconnection Trunks/Dispatch/FL (%)	YES	0.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0
C.3.5.2	M&R-5 Local Interconnection Trunks/Non-Dispatch/FL (%)	YES	0.00%	304	0.00%	4		0.00000		YES	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7
	Local Interconnection Trunks - Billing																					
	Invoice Accuracy																					
C.4.1	B-1 FL (%)	YES	97.59%	$511,400,812	99.76%	$4,816,539		0.00007	-308.5249	YES	98.27%	$501,853,922	97.54%	$4,997,514		0.00006	125.2185	NO	97.66%	$503,587,694	99.56%	$4,977,694
	Mean Time to Deliver Invoices - CABS																					
C.4.2	B-2 Region (calendar days)	YES	4.59	1	4.61	8,119				NO	4.54	1	4.29	7,952				YES	4.96	1	4.92	7,595
	Local Interconnection Trunks - Trunk Blocking																					
	Trunk Group Performance - Aggregate																					
C.5.1	TGP-1 Local Interconnection Trunks/FL (%)	YES			0					YES			0					YES			1	

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering					
	% Rejected Service Requests					
C.1.1	O-7	Local Interconnection Trunks/FL (%)				Diagnostic
	Reject Interval					
C.1.2	O-8	Local Interconnection Trunks/FL (%)				YES
	FOC Timeliness					
C.1.3	O-9	Local Interconnection Trunks/FL (%)				YES
	FOC & Reject Response Completeness					
C.1.4	O-11	Local Interconnection Trunks/FL (%)				YES
	FOC & Reject Response Completeness (Multiple Responses)					
C.1.5	O-11	Local Interconnection Trunks/FL (%)				
	Local Interconnection Trunks - Provisioning					
	Order Completion Interval					
C.2.1	P-4	Local Interconnection Trunks/FL (days)	23.768	3.27434	3.1822	YES
	Held Orders					
C.2.2	P-1	Local Interconnection Trunks/FL (days)				YES
	% Jeopardies					
C.2.3	P-2	Local Interconnection Trunks/FL (%)		0.00000		YES
	Average Jeopardy Notice Interval					
C.2.4	P-2	Local Interconnection Trunks/FL (hours)				
	% Missed Installation Appointments					
C.2.5	P-3	Local Interconnection Trunks/FL (%)		0.00000		YES
	% Provisioning Troubles within 30 Days					
C.2.6	P-9	Local Interconnection Trunks/FL (%)		0.00144	3.0657	YES
	Average Completion Notice Interval					
C.2.7	P-5	Local Interconnection Trunks/FL (hours)	514.811	68.40188	2.7194	YES
	Total Service Order Cycle Time					
C.2.8	P-10	Local Interconnection Trunks/FL (days)				Diagnostic
	% Completions w/o Notice or < 24 hours					
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/FL (%)				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL (%)				Diagnostic
	Service Order Accuracy					
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)				YES
	Local Interconnection Trunks - Maintenance and Repair					
	Missed Repair Appointments					
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/FL (%)				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL (%)		0.00000		YES
	Customer Trouble Report Rate					
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL (%)		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL (%)		0.00006	6.8880	YES
	Maintenance Average Duration					
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL (hours)				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL (hours)	0.246	0.09449	1.1769	YES
	% Repeat Troubles within 30 Days					
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL (%)				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL (%)		0.02465	0.1684	YES
	Out of Service > 24 hours					
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL (%)				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL (%)		0.00000		YES
	Local Interconnection Trunks - Billing					
	Invoice Accuracy					
C.4.1	B-1	FL (%)		0.00007	-278.8947	YES
	Mean Time to Deliver Invoices - CABS					
C.4.2	B-2	Region (calendar days)				YES
	Local Interconnection Trunks - Trunk Blocking					
	Trunk Group Performance - Aggregate					
C.5.1	TGP-1	Local Interconnection Trunks/FL (%)				NO

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Operations Support Systems - Pre-Ordering																		
	% Interface Availability - CLEC																		
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.93%					YES			99.96%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			99.95%					YES			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.96%					YES			99.97%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.99%					YES			99.96%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			99.94%					YES			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
	% Interface Availability - BST & CLEC																		
D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES			99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.98%					YES			99.31%					NO
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																		
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.58	325,087				YES	2.71	1,875,902	1.67	432,083				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.58	325,087				YES	2.80	9,499	1.67	432,833				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	1.14	244,313				YES	2.84	4,739,402	1.06	290,626				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	1.14	244,313				YES	4.59	882,824	1.06	290,626				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 sec	2.78	776,652	1.21	75,663				YES	2.77	951,947	1.03	112,631				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 sec	2.49	334,800	1.21	75,663				YES	2.58	347,815	1.03	112,631				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	5.27	199,703				NO	2.61	1,567,022	2.84	901				NO
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	5.27	199,703				NO	2.55	340,804	2.84	901				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	1.13	860,615				YES	3.07	4,861,223	1.76	1,451,266				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	1.13	860,615				YES	2.85	611,939	1.76	1,451,266				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	4.24	19,879				NO	3.15	9,804,361	3.38	41,314				NO
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	4.24	19,879				NO	3.68	733,705	3.38	41,314				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	0.35	40,722				YES	3.15	9,804,361	0.58	91,791				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	0.35	40,722				YES	3.68	733,705	0.58	91,791				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																		
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.28	645,302				YES	2.71	1,875,902	1.42	398,855				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.28	645,302				YES	2.80	9,499	1.42	398,855				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	2.17	109,655				YES	2.84	4,739,402	2.19	107,368				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	2.17	109,655				YES	4.59	882,824	2.19	107,368				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic			0.60	1,022				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic			0.60	1,022				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.78	776,652	1.69	27,742				YES	2.77	951,947	1.54	30,206				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.49	334,800	1.69	27,742				YES	2.58	347,815	1.54	30,206				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	1.06	20,838				YES	2.61	1,567,022	0.89	243,141				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.53	312,467	1.06	20,838				YES	2.55	340,804	0.89	243,141				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	2.22	654,959				YES	3.07	4,861,223	2.49	674,657				YES
D.1.4.7.2	OSS-1	TAG/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,582	2.22	654,959				YES	2.85	611,939	2.49	674,657				YES
	Operations Support Systems - Maintenance and Repair																		
	% Interface Availability - BST																		
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES	100.00%							YES
	% Interface Availability - CLEC																		
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.93%					YES			99.94%					YES
	% Interface Availability - BST & CLEC																		
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.90%					YES			99.75%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES			99.90%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			100.00%					YES			99.93%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.82%					YES			99.97%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
	Average Response Interval <= 4 Seconds																		
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.37%	1,645,159	95.85%	142,401		0.00058	-8.2905	YES	96.26%	1,743,341	96.07%	134,999		0.00054	3.3961	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.00%	48,231	2.76%	1,953		0.00323	-2.3644	YES	2.49%	53,883	3.63%	2,808		0.00302	-3.7704	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.64%	28,022	7.41%	5,453		0.00311	-8.8816	YES	4.30%	32,203	8.61%	5,761		0.00290	-14.8310	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.34%	1,645,081	99.63%	145,907		0.00022	-13.2052	YES	99.70%	1,743,263	99.66%	138,543		0.00015	2.3171	NO
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.47%	1,201,989	97.21%	83,905		0.00056	4.6207	NO	97.64%	1,277,836	97.39%	80,801		0.00055	4.5916	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	98.69%	118,386	98.52%	7,952		0.00132	1.3193	YES	99.26%	117,343	99.17%	7,127		0.00104	0.8603	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES	27.91%	6,642	35.96%	712		0.01769	-4.5462	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	34.87%	5,962	26.82%	179		0.03615	2.2282	NO	37.13%	6,874	22.75%	167		0.03784	3.7980	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES	14.11%	64,344	22.26%	5,817		0.00477	-17.0999	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Operations Support Systems - Pre-Ordering																					
	% Interface Availability - CLEC																					
D.1.1.1	OSS-2	EDI/Region (%)			100.00%					YES			100.00%					YES			99.64%	
D.1.1.2	OSS-2	LENS/Region (%)			99.93%					YES			99.76%					YES			99.85%	
D.1.1.3	OSS-2	LEO/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.4	OSS-2	LESOG/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.5	OSS-2	TAG/Region (%)			99.97%					YES			99.86%					YES			99.99%	
D.1.1.6	OSS-2	PSIMS/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.7	OSS-2	LNP Gateway/Region (%)			99.97%					YES			99.86%					YES			100.00%	
D.1.1.8	OSS-2	SGG/COG/Region (%)			99.87%					YES			99.26%					NO			100.00%	
D.1.1.9	OSS-2	DOM/Region (%)			99.94%					YES			99.49%					NO			100.00%	
D.1.1.10	OSS-2	SOG/Region (%)			99.94%					YES			99.48%					NO			100.00%	
	% Interface Availability - BST & CLEC																					
D.1.2.1	OSS-2	ATLAS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.2	OSS-2	COFFI/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)			99.98%					YES			99.99%					YES			99.96%	
D.1.2.4	OSS-2	DSAP/Region (%)			99.96%					YES			99.98%					YES			100.00%	
D.1.2.5	OSS-2	RSAG/Region (%)			99.97%					YES			99.99%					YES			100.00%	
D.1.2.6	OSS-2	SOCS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.7	OSS-2	SONGS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.8	OSS-2	DOE/Region (%)			100.00%					YES			100.00%					YES			99.99%	
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																					
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	2.80	1,846,669	1.67	396,287				YES	2.88	1,662,027	1.02	386,506				YES	2.87	1,710,355	1.20	405,644
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.88	9,001	1.67	396,287				YES	2.91	8,691	1.02	386,506				YES	2.94	10,551	1.20	405,644
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	2.94	4,755,665	1.13	256,804				YES	3.03	4,284,424	0.93	223,663				YES	2.99	4,727,745	1.10	227,755
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.80	855,916	1.13	256,804				YES	4.76	778,843	0.93	223,663				YES	4.77	852,928	1.10	227,755
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	2.93	917,634	1.07	109,936				YES	3.01	820,139	0.80	100,419				YES	2.95	878,134	0.88	79,193
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	2.63	329,537	1.07	109,936				YES	2.61	280,482	0.80	100,419				YES	2.60	303,957	0.88	79,193
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	2.68	1,582,104	2.87	868				NO	2.71	1,418,537	0.52	677				YES	2.71	1,570,800	0.53	796
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	2.58	330,441	2.87	868				NO	2.57	290,595	0.52	677				YES	2.57	320,525	0.53	796
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	3.20	4,810,027	2.01	1,364,133				YES	3.24	4,324,284	1.14	1,313,285				YES	3.21	4,906,306	2.12	1,444,660
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	2.94	596,932	2.01	1,364,133				YES	2.95	540,104	1.14	1,313,285				YES	2.87	594,420	2.12	1,444,660
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	3.43	10,056,860	2.97	52,384				YES	4.35	9,130,832	0.64	54,746				YES	4.60	10,251,055	0.63	62,923
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	3.68	717,001	2.97	52,384				YES	3.73	642,068	0.64	54,746				YES	7.28	5,455	0.63	62,923
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	3.43	10,056,860	0.63	113,088				YES	4.35	9,130,832	0.04	115,506				YES	4.60	10,251,055	0.04	127,477
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	3.68	717,001	0.63	113,088				YES	3.73	642,068	0.04	115,505				YES	7.28	5,455	0.04	127,477
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																					
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	2.80	1,846,669	1.52	505,302				YES	2.88	1,662,027	1.52	397,868				YES	2.87	1,710,355	1.60	391,221
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.88	9,001	1.52	505,302				YES	2.91	8,691	1.52	397,868				YES	2.94	10,551	1.60	391,221
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	2.94	4,755,665	2.30	94,013				YES	3.03	4,284,424	2.34	97,257				YES	2.99	4,727,745	3.05	98,992
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.80	855,916	2.30	94,013				YES	4.76	778,843	2.34	97,257				YES	4.77	852,928	3.05	98,992
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)								Diagnostic								Diagnostic				
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)								Diagnostic								Diagnostic				
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)			0.65	298				Diagnostic			1.37	320				Diagnostic			1.76	162
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)			0.65	298				Diagnostic			1.37	320				Diagnostic			1.76	162
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	2.93	917,634	1.74	22,758				YES	3.01	820,139	1.89	21,098				YES	2.95	878,134	1.86	18,664
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	2.63	329,537	1.74	22,758				YES	2.61	280,482	1.89	21,098				YES	2.60	303,957	1.86	18,664
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	2.68	1,582,104	0.93	284,694				YES	2.71	1,418,537	1.83	254,711				YES	2.71	1,570,800	1.74	257,461
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	2.58	330,441	0.93	284,694				YES	2.57	290,595	1.83	254,711				YES	2.57	320,525	1.74	257,461
D.1.4.7.1	OSS-1	TAG/Region (seconds)	3.20	4,810,027	2.78	545,578				YES	3.24	4,324,284	2.85	446,963				YES	3.21	4,906,306	2.51	429,742
D.1.4.7.2	OSS-1	TAG/Region (seconds)	2.94	596,932	2.78	545,578				YES	2.95	540,104	2.85	446,963				YES	2.87	594,420	2.51	429,742
	Operations Support Systems - Maintenance and Repair																					
	% Interface Availability - BST																					
D.2.1	OSS-3	TAFI/Region (%)	100.00%							YES	100.00%							YES	100.00%			
	% Interface Availability - CLEC																					
D.2.2.1	OSS-3	CLEC TAFI/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.2.2.2	OSS-3	ECTA/Region (%)			99.64%					YES			99.86%					YES			100.00%	
	% Interface Availability - BST & CLEC																					
D.2.3.1	OSS-3	CRIS/Region (%)			99.98%					YES			99.99%					YES			99.96%	
D.2.3.2	OSS-3	LMOS HOST/Region (%)			100.00%					YES			100.00%					YES			99.91%	
D.2.3.3	OSS-3	LNP/Region (%)			100.00%					YES			99.91%					YES			100.00%	
D.2.3.4	OSS-3	MARCH/Region (%)			99.96%					YES			100.00%					YES			100.00%	
D.2.3.5	OSS-3	OSPCM/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.2.3.6	OSS-3	Predictor/Region (%)			100.00%					YES			99.92%					YES			100.00%	
D.2.3.7	OSS-3	SOCS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
	Average Response Interval <= 4 Seconds																					
D.2.4.1	OSS-4	CRIS/Region (%)	95.57%	1,900,866	95.28%	147,174		0.00056	5.1462	NO	94.95%	1,604,342	94.66%	119,378		0.00066	4.4627	NO	95.12%	1,531,566	94.99%	115,940
D.2.4.2	OSS-4	DLETH/Region (%)	1.95%	56,906	3.03%	2,313		0.00293	-3.6598	YES	2.58%	46,568	3.67%	1,309		0.00445	-2.4373	YES	3.16%	44,805	4.59%	959
D.2.4.3	OSS-4	DLR/Region (%)	3.77%	33,201	7.42%	6,508		0.00258	-14.1538	YES	4.47%	31,637	7.51%	5,836		0.00294	-10.2981	YES	4.03%	32,864	3.36%	33,013
D.2.4.4	OSS-4	LMOS/Region (%)	99.67%	1,900,767	99.60%	151,428		0.00015	4.1628	NO	99.61%	1,604,281	99.58%	123,250		0.00018	1.7696	NO	99.60%	1,531,539	99.60%	118,455
D.2.4.5	OSS-4	LMOSupd/Region (%)	97.34%	1,429,571	97.09%	91,344		0.00055	4.5642	NO	79.21%	1,192,390	66.24%	73,719		0.00154	84.1631	NO	78.49%	1,134,176	66.19%	68,372
D.2.4.6	OSS-4	LNP/Region (%)	99.79%	128,780	99.10%	7,878		0.00053	13.0274	NO	99.65%	114,733	98.81%	7,087		0.00073	11.4128	NO	99.68%	109,144	99.19%	6,261
D.2.4.7	OSS-4	MARCH/Region (%)	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES	28.10%	6,430	29.64%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628
D.2.4.8	OSS-4	OSPCM/Region (%)	35.97%	7,411	26.46%	189		0.03535	2.6925	NO	33.15%	6,214	21.43%	168		0.03681	3.1848	NO	31.23%	6,631	24.50%	151
D.2.4.9	OSS-4	Predictor/Region (%)	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES	12.71%	64,264	21.73%	6,345		0.00438	-20.5823	YES	13.82%	68,436	19.61%	6,793

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering					
	% Interface Availability - CLEC					
D.1.1.1	OSS-2	EDI/Region (%)				YES
D.1.1.2	OSS-2	LENS/Region (%)				YES
D.1.1.3	OSS-2	LEO/Region (%)				YES
D.1.1.4	OSS-2	LESOG/Region (%)				YES
D.1.1.5	OSS-2	TAG/Region (%)				YES
D.1.1.6	OSS-2	PSIMS/Region (%)				YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)				YES
D.1.1.8	OSS-2	SGG/COG/Region (%)				YES
D.1.1.9	OSS-2	DOM/Region (%)				YES
D.1.1.10	OSS-2	SOG/Region (%)				YES
	% Interface Availability - BST & CLEC					
D.1.2.1	OSS-2	ATLAS/Region (%)				YES
D.1.2.2	OSS-2	COFFI/Region (%)				YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)				YES
D.1.2.4	OSS-2	DSAP/Region (%)				YES
D.1.2.5	OSS-2	RSAG/Region (%)				YES
D.1.2.6	OSS-2	SOCS/Region (%)				YES
D.1.2.7	OSS-2	SONGS/Region (%)				YES
D.1.2.8	OSS-2	DOE/Region (%)				YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)					
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)				YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)				YES
D.1.3.6.2	OSS-1	COFFI/Region (seconds)				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)					
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)				YES
D.1.4.7.2	OSS-1	TAG/Region (seconds)				YES
	Operations Support Systems - Maintenance and Repair					
	% Interface Availability - BST					
D.2.1	OSS-3	TAFI/Region (%)				YES
	% Interface Availability - CLEC					
D.2.2.1	OSS-3	CLEC TAFI/Region (%)				YES
D.2.2.2	OSS-3	ECTA/Region (%)				YES
	% Interface Availability - BST & CLEC					
D.2.3.1	OSS-3	CRIS/Region (%)				YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)				YES
D.2.3.3	OSS-3	LNP/Region (%)				YES
D.2.3.4	OSS-3	MARCH/Region (%)				YES
D.2.3.5	OSS-3	OSPCM/Region (%)				YES
D.2.3.6	OSS-3	Predictor/Region (%)				YES
D.2.3.7	OSS-3	SOCS/Region (%)				YES
	Average Response Interval <= 4 Seconds					
D.2.4.1	OSS-4	CRIS/Region (%)		0.00066	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region (%)		0.00571	-2.4960	YES
D.2.4.3	OSS-4	DLR/Region (%)		0.00153	4.3891	NO
D.2.4.4	OSS-4	LMOS/Region (%)		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region (%)		0.00073	6.8106	NO
D.2.4.7	OSS-4	MARCH/Region (%)		0.01988	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region (%)		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region (%)		0.00439	-13.1884	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.58%	198,432	99.90%	16,833		0.00052	-6.2026	YES	99.89%	224,543	99.94%	19,073		0.00025	-2.0246	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	82.12%	57,096	83.79%	4,941		0.00568	-2.9403	YES	86.40%	65,839	85.56%	5,057		0.00500	1.6574	NO
	Average Response Interval <= 10 Seconds																		
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	98.98%	1,645,159	99.38%	142,401		0.00028	-14.2506	YES	99.15%	1,743,341	99.46%	134,999		0.00026	-12.0851	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	75.40%	48,231	84.74%	1,953		0.00994	-9.3937	YES	76.03%	53,883	83.37%	2,808		0.00826	-8.8777	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	67.49%	28,022	40.45%	5,453		0.00693	38.9947	NO	65.56%	32,203	43.46%	5,761		0.00680	32.4990	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.65%	1,645,081	99.85%	145,907		0.00016	-12.7728	YES	99.83%	1,743,263	99.83%	138,543		0.00011	0.3690	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.80%	1,201,989	99.56%	83,905		0.00016	14.9894	NO	99.82%	1,277,836	99.63%	80,801		0.00015	12.2289	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	98.87%	116,386	98.79%	7,952		0.00123	0.6007	YES	99.35%	117,343	99.44%	7,127		0.00098	-0.8832	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES	27.91%	6,642	35.98%	712		0.01769	-4.5462	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.40%	5,962	98.88%	179		0.00588	0.8738	YES	99.29%	6,874	99.40%	167		0.00659	-0.1731	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,808	24.44%	5,584		0.00527	-14.1074	YES	14.11%	64,344	22.28%	5,817		0.00477	-17.0999	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.82%	198,432	99.99%	16,833		0.00034	-5.0907	YES	99.99%	224,543	100.00%	19,073		0.00007	-1.2823	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.56%	57,096	99.45%	4,941		0.00099	1.0293	YES	99.70%	65,839	99.58%	5,057		0.00080	1.4334	YES
	Average Response Interval > 10 Seconds																		
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	1.02%	1,645,159	0.62%	142,401		0.00028	14.2506	YES	0.85%	1,743,341	0.54%	134,999		0.00026	12.0851	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	24.60%	48,231	15.26%	1,953		0.00994	9.3937	YES	23.97%	53,883	16.63%	2,808		0.00826	8.8777	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	32.51%	28,022	59.55%	5,453		0.00693	-38.9947	NO	34.44%	32,203	56.54%	5,761		0.00680	-32.4990	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.35%	1,645,081	0.15%	145,907		0.00016	12.7728	YES	0.17%	1,743,263	0.17%	138,543		0.00011	-0.3690	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.20%	1,201,989	0.44%	83,905		0.00016	-14.9894	NO	0.18%	1,277,836	0.37%	80,801		0.00015	-12.2289	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	1.13%	116,386	1.21%	7,952		0.00123	-0.6007	YES	0.65%	117,343	0.56%	7,127		0.00098	0.8832	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	70.51%	6,026	68.99%	690		0.01833	0.8325	YES	72.09%	6,642	64.04%	712		0.01769	4.5462	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.60%	5,962	1.12%	179		0.00588	-0.8738	YES	0.71%	6,874	0.60%	167		0.00659	0.1731	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	82.99%	57,808	75.56%	5,584		0.00527	14.1074	YES	85.89%	64,344	77.74%	5,817		0.00477	17.0999	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.18%	198,432	0.01%	16,833		0.00034	5.0907	YES	0.01%	224,543	0.00%	19,073		0.00007	1.2823	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.44%	57,096	0.55%	4,941		0.00099	-1.0293	YES	0.30%	65,839	0.42%	5,057		0.00080	-1.4334	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
D.2.4.10	OSS-4	SOCS/Region (%)	99.77%	218,772	99.85%	19,512		0.00036	-2.3657	YES	99.81%	209,127	99.86%	17,586		0.00034	-1.5009	YES	99.85%	213,326	99.88%	17,941
D.2.4.11	OSS-4	NIW/Region (%)	84.21%	71,762	83.76%	5,658		0.00504	0.8937	YES	82.83%	62,644	81.89%	4,526		0.00580	1.6105	YES	84.01%	62,771	83.00%	4,329
		Average Response Interval <= 10 Seconds																				
D.2.5.1	OSS-4	CRIS/Region (%)	99.05%	1,900,866	99.40%	147,174		0.00026	-13.3501	YES	99.02%	1,804,342	99.39%	119,378		0.00030	-12.5894	YES	99.05%	1,531,586	99.46%	115,940
D.2.5.2	OSS-4	DLETH/Region (%)	76.79%	56,906	83.31%	2,313		0.00866	-7.2867	YES	77.66%	46,568	82.58%	1,309		0.01167	-4.2176	YES	79.20%	44,605	85.30%	959
D.2.5.3	OSS-4	DLR/Region (%)	66.69%	33,201	40.80%	6,508		0.00639	40.5221	NO	71.08%	31,637	41.67%	5,836		0.00646	45.5375	NO	76.65%	32,864	88.18%	33,013
D.2.5.4	OSS-4	LMOS/Region (%)	99.82%	1,900,767	99.82%	151,428		0.00011	-0.5698	YES	99.80%	1,804,281	99.85%	123,250		0.00013	-3.7432	YES	99.79%	1,531,539	99.84%	118,455
D.2.5.5	OSS-4	LMOSupd/Region (%)	99.77%	1,429,571	99.56%	91,344		0.00016	12.8762	NO	90.59%	1,192,390	80.53%	73,719		0.00111	90.8098	NO	90.04%	1,134,176	80.25%	68,372
D.2.5.6	OSS-4	LNP/Region (%)	99.92%	128,780	99.77%	7,878		0.00033	4.3479	NO	99.83%	114,733	99.52%	7,087		0.00051	6.0140	NO	99.81%	109,144	99.63%	6,261
D.2.5.7	OSS-4	MARCH/Region (%)	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES	28.10%	6,430	29.84%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628
D.2.5.8	OSS-4	OSPCM/Region (%)	98.65%	7,411	98.94%	189		0.00850	-0.3426	YES	98.41%	6,214	95.83%	168		0.00979	2.6287	NO	97.81%	6,831	97.35%	151
D.2.5.9	OSS-4	Predictor/Region (%)	14.52%	67,264	24.35%	6,057		0.00473	-20.8142	YES	12.71%	64,264	21.73%	6,345		0.00436	-20.5823	YES	13.82%	68,436	19.61%	6,793
D.2.5.10	OSS-4	SOCS/Region (%)	99.98%	218,772	99.98%	19,512		0.00011	-0.8958	YES	99.98%	209,127	100.00%	17,586		0.00010	-1.6712	YES	99.98%	213,326	100.00%	17,941
D.2.5.11	OSS-4	NIW/Region (%)	99.65%	71,762	99.51%	5,658		0.00081	1.8006	NO	99.42%	62,644	99.25%	4,526		0.00117	1.4676	YES	99.39%	62,771	99.21%	4,329
		Average Response Interval > 10 Seconds																				
D.2.6.1	OSS-4	CRIS/Region (%)	0.95%	1,900,866	0.60%	147,174		0.00026	13.3501	YES	0.98%	1,804,342	0.61%	119,378		0.00030	12.5894	YES	0.95%	1,531,586	0.54%	115,940
D.2.6.2	OSS-4	DLETH/Region (%)	23.21%	56,906	16.69%	2,313		0.00866	7.2867	YES	22.34%	46,568	17.42%	1,309		0.01167	4.2176	YES	20.80%	44,605	14.70%	959
D.2.6.3	OSS-4	DLR/Region (%)	33.31%	33,201	59.20%	6,508		0.00639	-40.5221	NO	28.92%	31,637	58.33%	5,836		0.00646	-45.5375	NO	23.35%	32,864	11.82%	33,013
D.2.6.4	OSS-4	LMOS/Region (%)	0.18%	1,900,767	0.18%	151,428		0.00011	0.5698	YES	0.20%	1,804,281	0.15%	123,250		0.00013	3.7432	YES	0.21%	1,531,539	0.16%	118,455
D.2.6.5	OSS-4	LMOSupd/Region (%)	0.23%	1,429,571	0.44%	91,344		0.00016	-12.8762	NO	9.41%	1,192,390	19.47%	73,719		0.00111	-90.8098	NO	9.96%	1,134,176	19.75%	68,372
D.2.6.6	OSS-4	LNP/Region (%)	0.08%	128,780	0.23%	7,878		0.00033	-4.3479	NO	0.17%	114,733	0.48%	7,087		0.00051	-6.0140	NO	0.19%	109,144	0.37%	6,261
D.2.6.7	OSS-4	MARCH/Region (%)	71.06%	6,931	69.26%	784		0.01709	1.0518	YES	71.90%	6,430	70.36%	685		0.01807	0.8482	YES	71.96%	7,267	68.31%	628
D.2.6.8	OSS-4	OSPCM/Region (%)	1.35%	7,411	1.06%	189		0.00850	0.3426	YES	1.59%	6,214	4.17%	168		0.00979	-2.6287	NO	2.19%	6,831	2.65%	151
D.2.6.9	OSS-4	Predictor/Region (%)	85.46%	67,264	75.65%	6,057		0.00473	20.8142	YES	87.29%	64,264	78.27%	6,345		0.00436	20.5823	YES	86.18%	68,436	80.39%	6,793
D.2.6.10	OSS-4	SOCS/Region (%)	0.02%	218,772	0.02%	19,512		0.00011	0.8958	YES	0.02%	209,127	0.00%	17,586		0.00010	1.6712	YES	0.02%	213,326	0.00%	17,941
D.2.6.11	OSS-4	NIW/Region (%)	0.35%	71,762	0.49%	5,658		0.00081	-1.8006	NO	0.58%	62,644	0.75%	4,526		0.00117	-1.4676	YES	0.61%	62,771	0.79%	4,329

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
D.2.4.10	OSS-4	SOCS/Region (%)	[redacted]	0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region (%)	[redacted]	0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds					
D.2.5.1	OSS-4	CRIS/Region (%)	[redacted]	0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region (%)	[redacted]	0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region (%)	[redacted]	0.00330	-34.9788	YES
D.2.5.4	OSS-4	LMOS/Region (%)	[redacted]	0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	[redacted]	0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region (%)	[redacted]	0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region (%)	[redacted]	0.01868	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	[redacted]	0.01204	0.3841	YES
D.2.5.9	OSS-4	Predictor/Region (%)	[redacted]	0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region (%)	[redacted]	0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region (%)	[redacted]	0.00123	1.3876	YES
	Average Response Interval > 10 Seconds					
D.2.6.1	OSS-4	CRIS/Region (%)	[redacted]	0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region (%)	[redacted]	0.01325	4.6024	YES
D.2.6.3	OSS-4	DLR/Region (%)	[redacted]	0.00330	34.9788	YES
D.2.6.4	OSS-4	LMOS/Region (%)	[redacted]	0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	[redacted]	0.00118	-83.0395	NO
D.2.6.6	OSS-4	LNP/Region (%)	[redacted]	0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region (%)	[redacted]	0.01868	1.9499	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	[redacted]	0.01204	-0.3841	YES
D.2.6.9	OSS-4	Predictor/Region (%)	[redacted]	0.00439	13.1884	YES
D.2.6.10	OSS-4	SOCS/Region (%)	[redacted]	0.00011	1.8266	YES
D.2.6.11	OSS-4	NIW/Region (%)	[redacted]	0.00123	-1.3876	YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Collocation - Collocation																		
	Average Response Time																		
E.1.1.1	C-1	Virtual/FL (calendar days)	<= 15 days			6	5				YES			5	3				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			6	6				YES			5	10				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)	<= 15 days			12	11				YES			6	21				YES
	Average Arrangement Time																		
E.1.2.1	C-2	Virtual/FL (calendar days)	<= 60 days																
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= 45 days											1	5				YES
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days																
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days																
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)	<= 45 days			14	13				YES			26	6				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days																
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days			65	1				YES			43	3				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			13	11				YES			11	5				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days																
	% Due Dates Missed																		
E.1.3.1	C-3	Virtual/FL (%)	< 10% missed											0.00%	5				YES
E.1.3.2	C-3	Physical/FL (%)	< 10% missed			0.00%	25				YES			0.00%	14				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Collocation - Collocation																					
	Average Response Time																					
E.1.1.1	C-1	Virtual/FL (calendar days)			5	5				YES											5	3
E.1.1.2	C-1	Physical Caged/FL (calendar days)			7	28				YES			3	18				YES			5	5
E.1.1.3	C-1	Physical Cageless/FL (calendar days)			5	23				YES			3	9				YES			4	12
	Average Arrangement Time																					
E.1.2.1	C-2	Virtual/FL (calendar days)																				
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)			25	5				YES			42	3				YES				
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)																			60	2
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)			14	1				YES											16	8
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)			6	37				YES			28	6				YES				
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)																				
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)			28	1				YES											26	3
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)			17	17				YES			11	9				YES			25	9
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)			42	1				YES			24	2				YES				
	% Due Dates Missed																					
E.1.3.1	C-3	Virtual/FL (%)			0.00%	5				YES			0.00%	3				YES			0.00%	2
E.1.3.2	C-3	Physical/FL (%)			0.00%	57				YES			0.00%	17				YES			0.00%	20

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation					
	Average Response Time					
E.1.1.1	C-1	Virtual/FL (calendar days)				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)				YES
	Average Arrangement Time					
E.1.2.1	C-2	Virtual/FL (calendar days)				
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)				
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)				YES
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)				YES
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)				
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)				
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)				
	% Due Dates Missed					
E.1.3.1	C-3	Virtual/FL (%)				YES
E.1.3.2	C-3	Physical/FL (%)				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	General - Flow Through																		
	% Flow Through Service Requests																		
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			89.83%	368,804				Diagnostic			88.47%	455,659				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			89.83%	368,804				Diagnostic			88.47%	455,659				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			90.20%	154,447				NO			89.52%	187,816				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			77.80%	4,459				NO			76.17%	4,864				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			89.81%	209,896				YES			87.94%	262,979				YES
	% Flow Through Service Requests - Achieved																		
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			83.37%	397,389				Diagnostic			81.19%	496,519				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			83.37%	397,389				Diagnostic			81.19%	496,519				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			85.39%	163,154				Diagnostic			82.63%	203,468				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			57.73%	6,009				Diagnostic			54.74%	6,768				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			82.60%	228,226				Diagnostic			80.79%	286,283				Diagnostic
	% Flow Through Service Requests - LNP																		
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.81%	9,298				YES			88.09%	10,967				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.81%	9,298				YES			88.09%	10,967				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic								Diagnostic
	General - Pre-Ordering																		
	Loop Makeup Inquiry (Manual)																		
F.2.1	PO-1	Loops/FL (%)	>= 95% w in 3 bus days			20.00%	5				NO			50.00%	4				NO
	Loop Makeup Inquiry (Electronic)																		
F.2.2	PO-2	Loops/FL (%)	>= 95% w in 1 min			98.90%	3,276				YES			99.07%	3,640				YES
	General - Ordering																		
	Service Inquiry with Firm Order																		
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 5 bus days			89.74%	39				NO			90.48%	42				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)	>= 95% w in 5 bus days			50.00%	2				NO			37.50%	8				NO
	Average Speed of Answer																		
F.4.1	O-12	Region (seconds)	Parity w Retail	315.73	5,596,672	22.08	40,855				YES	282.45	6,382,181	40.05	44,308				YES
	General - Maintenance Center																		
	Average Answer Time																		
F.5.1	M&R-6	Region (seconds)	Parity w Retail	66.71	2,022,954	26.57	96,672				YES	53.70	2,241,269	24.35	101,422				YES
	General - Operator Services (Toll)																		
	Average Speed to Answer																		
F.6.1	OS-1	FL (seconds)	PBD			4.78					PBD			3.82					PBD
	% Answered in 30 seconds																		
F.6.2	OS-2	FL (%)	PBD			96.90%					PBD			97.90%					PBD
	General - Directory Assistance																		
	Average Speed to Answer																		
F.7.1	DA-1	FL (seconds)	PBD			5.79					PBD			5.03					PBD
	% Answered in 20 seconds																		
F.7.2	DA-2	FL (%)	PBD			94.10%					PBD			95.60%					PBD
	General - E911																		
	Mean Interval																		
F.8.1	E-3	FL (hours)	PBD			0.88	1,143				PBD			1.01	1,205				PBD
	% Accuracy																		
F.8.2	E-2	FL (%)	PBD			95.13%	604,095				PBD			94.49%	696,276				PBD
	% Timeliness																		
F.8.3	E-1	FL (%)	PBD			100.00%	1,143				PBD			100.00%	1,205				PBD
	General - Billing																		
	Usage Data Delivery Accuracy																		
F.9.1	B-3	Region (%)	Parity w Retail	99.92%	2,354	100.00%	25,526		0.00063	-1.3538	YES	99.70%	3,330	99.34%	26,909		0.00101	3.5564	NO
	Usage Data Delivery Timeliness																		
F.9.2	B-5	Region (%)	Parity w Retail	99.83%	55,590	99.64%	638,999,122		0.00017	11.0808	NO	99.00%	55,284	97.94%	619,230,222		0.00042	24.9559	NO
	Usage Data Delivery Completeness																		
F.9.3	B-4	Region (%)	Parity w Retail	99.92%	55,590	99.95%	638,999,122		0.00012	-2.6148	YES	99.65%	55,284	99.98%	619,230,222		0.00025	-13.1550	YES
	Mean Time to Deliver Usage																		
F.9.4	B-6	Region (days)	Parity w Retail	3.41	55,590	2.29	638,999,122				YES	3.34	55,284	2.21	619,230,222				YES
	Recurring Charge Completeness																		

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	General - Flow Through																					
	% Flow Through Service Requests																					
F.1.1.1	O-3	Summary/Region (%)			88.26%	421,397				Diagnostic			85.96%	368,639				Diagnostic			84.50%	371,918
F.1.1.2	O-3	Aggregate/Region (%)			88.26%	421,397				Diagnostic			85.96%	368,639				Diagnostic			84.50%	371,918
F.1.1.3	O-3	Residence/Region (%)			87.70%	195,690				NO			88.58%	175,117				NO			86.74%	190,895
F.1.1.4	O-3	Business/Region (%)			73.23%	5,589				NO			73.74%	4,836				NO			69.54%	5,979
F.1.1.5	O-3	UNE/Region (%)			89.13%	220,118				YES			83.84%	188,686				NO			82.57%	175,044
	% Flow Through Service Requests - Achieved																					
F.1.2.1	O-3	Summary/Region (%)			80.59%	461,472				Diagnostic			78.96%	401,329				Diagnostic			76.58%	410,373
F.1.2.2	O-3	Aggregate/Region (%)			80.59%	461,472				Diagnostic			78.96%	401,329				Diagnostic			76.58%	410,373
F.1.2.3	O-3	Residence/Region (%)			80.99%	211,903				Diagnostic			81.68%	189,918				Diagnostic			79.88%	207,309
F.1.2.4	O-3	Business/Region (%)			45.85%	8,927				Diagnostic			53.42%	6,676				Diagnostic			51.58%	8,061
F.1.2.5	O-3	UNE/Region (%)			81.53%	240,642				Diagnostic			77.27%	204,735				Diagnostic			74.12%	195,003
	% Flow Through Service Requests - LNP																					
F.1.3.1	O-3	Summary/Region (%)			88.50%	9,771				YES			83.63%	8,563				NO			89.75%	10,881
F.1.3.2	O-3	Aggregate/Region (%)			88.50%	9,771				YES			83.63%	8,563				NO			89.75%	10,881
F.1.3.3	O-3	Residence/Region (%)								Diagnostic								Diagnostic				
F.1.3.4	O-3	Business/Region (%)								Diagnostic								Diagnostic				
	General - Pre-Ordering																					
	Loop Makeup Inquiry (Manual)																					
F.2.1	PO-1	Loops/FL (%)			62.50%	8				NO			75.00%	12				NO			71.43%	14
	Loop Makeup Inquiry (Electronic)																					
F.2.2	PO-2	Loops/FL (%)			99.09%	1,973				YES			80.96%	2,484				NO			92.80%	7,630
	General - Ordering																					
	Service Inquiry with Firm Order																					
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)			94.12%	34				NO			100.00%	56				YES			92.75%	69
F.3.1.2	O-10	Local Interoffice Transport/FL (%)			100.00%	2				YES			100.00%	3				YES			75.00%	4
	Average Speed of Answer																					
F.4.1	O-12	Region (seconds)	269.17	6,408,394	29.60	42,614				YES	259.48	5,582,890	58.19	41,576				YES	194.86	6,278,471	35.16	35,479
	General - Maintenance Center																					
	Average Answer Time																					
F.5.1	M&R-6	Region (seconds)	84.66	2,308,025	27.23	108,851				YES	52.80	1,593,224	28.04	91,272				YES	64.68	1,522,154	25.99	88,118
	General - Operator Services (Toll)																					
	Average Speed to Answer																					
F.6.1	OS-1	FL (seconds)			4.19					PBD			3.50					PBD			3.29	
	% Answered in 30 seconds																					
F.6.2	OS-2	FL (%)			97.60%					PBD			98.50%					PBD			98.70%	
	General - Directory Assistance																					
	Average Speed to Answer																					
F.7.1	DA-1	FL (seconds)			5.85					PBD			6.53					PBD			6.26	
	% Answered in 20 seconds																					
F.7.2	DA-2	FL (%)			93.90%					PBD			92.20%					PBD			93.00%	
	General - E911																					
	Mean Interval																					
F.8.1	E-3	FL (hours)			1.69	1,234				PBD			0.84	1,139				PBD			0.69	1,216
	% Accuracy																					
F.8.2	E-2	FL (%)			95.00%	708,490				PBD			95.99%	732,503				PBD			93.92%	765,331
	% Timeliness																					
F.8.3	E-1	FL (%)			100.00%	1,234				PBD			100.00%	1,139				PBD			100.00%	1,216
	General - Billing																					
	Usage Data Delivery Accuracy																					
F.9.1	B-3	Region (%)	100.00%	3,616	100.00%	26,125		0.00000		YES	100.00%	3,216	100.00%	22,639		0.00000		YES	95.22%	3,810	100.00%	24,397
	Usage Data Delivery Timeliness																					
F.9.2	B-5	Region (%)	97.81%	39,195	99.56%	617,439,932		0.00074	-23.6044	YES	99.33%	27,358	99.38%	475,419,169		0.00049	-0.9527	YES	94.93%	28,227	97.64%	492,390,383
	Usage Data Delivery Completeness																					
F.9.3	B-4	Region (%)	99.10%	39,195	99.91%	617,439,932		0.00048	-16.8707	YES	99.92%	27,358	99.91%	475,419,169		0.00017	0.7704	YES	97.21%	28,227	99.95%	492,390,383
	Mean Time to Deliver Usage																					
F.9.4	B-6	Region (days)	3.60	39,195	2.31	617,439,932				YES	3.24	27,358	2.43	475,419,169				YES	4.34	28,227	2.52	492,390,383
	Recurring Charge Completeness																					

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			y			
			Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through					
	% Flow Through Service Requests					
F.1.1.1	O-3	Summary/Region (%)				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)				Diagnostic
F.1.1.3	O-3	Residence/Region (%)				NO
F.1.1.4	O-3	Business/Region (%)				NO
F.1.1.5	O-3	UNE/Region (%)				NO
	% Flow Through Service Requests - Achieved					
F.1.2.1	O-3	Summary/Region (%)				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)				Diagnostic
F.1.2.3	O-3	Residence/Region (%)				Diagnostic
F.1.2.4	O-3	Business/Region (%)				Diagnostic
F.1.2.5	O-3	UNE/Region (%)				Diagnostic
	% Flow Through Service Requests - LNP					
F.1.3.1	O-3	Summary/Region (%)				YES
F.1.3.2	O-3	Aggregate/Region (%)				YES
F.1.3.3	O-3	Residence/Region (%)				Diagnostic
F.1.3.4	O-3	Business/Region (%)				Diagnostic
	General - Pre-Ordering					
	Loop Makeup Inquiry (Manual)					
F.2.1	PO-1	Loops/FL (%)				NO
	Loop Makeup Inquiry (Electronic)					
F.2.2	PO-2	Loops/FL (%)				NO
	General - Ordering					
	Service Inquiry with Firm Order					
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)				NO
	Average Speed of Answer					
F.4.1	O-12	Region (seconds)				YES
	General - Maintenance Center					
	Average Answer Time					
F.5.1	M&R-6	Region (seconds)				YES
	General - Operator Services (Toll)					
	Average Speed to Answer					
F.6.1	OS-1	FL (seconds)				PBD
	% Answered in 30 seconds					
F.6.2	OS-2	FL (%)				PBD
	General - Directory Assistance					
	Average Speed to Answer					
F.7.1	DA-1	FL (seconds)				PBD
	% Answered in 20 seconds					
F.7.2	DA-2	FL (%)				PBD
	General - E911					
	Mean Interval					
F.8.1	E-3	FL (hours)				PBD
	% Accuracy					
F.8.2	E-2	FL (%)				PBD
	% Timeliness					
F.8.3	E-1	FL (%)				PBD
	General - Billing					
	Usage Data Delivery Accuracy					
F.9.1	B-3	Region (%)		0.00372	-12.8574	YES
	Usage Data Delivery Timeliness					
F.9.2	B-5	Region (%)		0.00131	-20.7307	YES
	Usage Data Delivery Completeness					
F.9.3	B-4	Region (%)		0.00098	-27.9433	YES
	Mean Time to Deliver Usage					
F.9.4	B-6	Region (days)				YES
	Recurring Charge Completeness					

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.9.5.1	B-7	Resale/FL (%)	Parity w Retail	83.39%	$18,869,496	98.79%	$574,482		0.00122	-125.9463	YES	84.93%	$20,531,580	99.17%	$1,005,813		0.00094	-151.3895	YES
F.9.5.2	B-7	UNE/FL (%)	>= 90%			99.07%	$1,108,776				YES			95.17%	$1,315,132				YES
F.9.5.3	B-7	Interconnection/FL (%)	>= 90%			99.44%	$7,616				YES			77.21%	$8,629				NO
		Non-Recurring Charge Completeness																	
F.9.6.1	B-8	Resale/FL (%)	Parity w Retail	92.93%	$29,921,619	98.38%	$637,115		0.00122	-44.6731	YES	89.56%	$28,196,759	97.90%	$965,624		0.00096	-85.1378	YES
F.9.6.2	B-8	UNE/FL (%)	>= 90%			98.81%	$2,242,167				YES			98.71%	$3,313,560				YES
F.9.6.3	B-8	Interconnection/FL (%)	>= 90%			93.42%	$484,637				YES			93.09%	$540,883				YES
		General - Change Management																	
		% Software Release Notices Sent On Time																	
F.10.1	CM-1	FL (%)	>= 98% w in 30 days											100.00%	1				YES
		Average Software Release Notice Delay Days																	
F.10.2	CM-2	FL (average)	>= 25 days prior to release																
		% Change Management Documentation Sent On Time																	
F.10.3	CM-3	FL (%)	>= 98% w in 30 days																
		Average Documentation Release Delay Days																	
F.10.5	CM-4	FL (average)	>= 25 days prior to release																
		% CLEC Interface Outages Sent within 15 Minutes																	
F.10.6	CM-5	FL (%)	>= 97% w in 15 min			100.00%	11				YES			100.00%	19				YES
		% Software Errors Corrected within 10 Business Days																	
F.10.7	CM-6A	Region (%)	>= 95% w in 10 days			100.00%	1				YES			100.00%	4				YES
		% Software Errors Corrected within 30 Business Days																	
F.10.8	CM-6B	Region (%)	>= 95% w in 30 days			100.00%	3				YES								
		% Software Errors Corrected within 45 Business Days																	
F.10.9	CM-6C	Region (%)	>= 95% w in 45 days																
		% Change Requests Accepted or Rejected within 10 Business Days																	
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	5				YES			100.00%	7				YES
		% Change Requests Rejected Within The Reporting Period																	
F.10.11	CM-8	Region (%)	Diagnostic			40.00%	5				Diagnostic			71.43%	7				Diagnostic
		Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																	
F.10.12	CM-9A	Region (number)	= 0 Defects																
		Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented												3					NO
F.10.13	CM-9B	Region (number)	= 0 Defects																
		Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented												4					NO
F.10.14	CM-9C	Region (number)	= 0 Defects																
		% Test Deck Weight Failure in Production Release																	
F.10.15	CM-10	Region (%)	<= 5%											0.00%	100				YES
		% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented																	
F.10.16	CM-11A	Region (%)	>= 95% w in 60 days																
		% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented																	
F.10.17	CM-11B	Region (%)	>= 95% w in 60 days																
		General - New Business Requests																	
		% New Business Requests Processed within 30 Business Days																	
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES			100.00%	8				YES
		% Quotes Provided within 10 Business Days																	
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days																
		% Quotes Provided within X Business Days																	
F.11.2.1	BFR-2A	Region (%)	>= 90% w in 10 bus days	This measure not applicable after June data month								This measure not applicable after June data month							
F.11.2.2	BFR-2B	Region (%)	>= 90% w in 30 bus days	This measure not applicable after June data month								This measure not applicable after June data month							
F.11.2.3	BFR-2C	Region (%)	>= 90% w in 60 bus days	This measure not applicable after June data month								This measure not applicable after June data month							
		% Quotes Provided within 30 Business Days																	
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES			100.00%	6				YES
		% Quotes Provided within 60 Business Days																	
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days											100.00%	2				YES
		General - Ordering																	
		Acknowledgement Message Timeliness																	
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			100.00%	170,425				YES			99.95%	194,313				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	468,345				YES			100.00%	422,794				YES
		Acknowledgement Message Completeness																	
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	170,425				YES			99.94%	194,435				NO
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	468,345				YES			100.00%	422,795				NO
		General - Database Updates																	
		Average Database Update Interval																	
F.13.1.1	D-1	LIDB/FL (hours)	PBD	1.91	20	1.91	20				PBD	1.56	21	1.55	21				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)	PBD	0.07	26	0.07	26				PBD	0.08	27	0.08	27				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)	PBD	3.60	20	3.59	20				PBD	4.59	24	4.59	24				PBD
		% Update Accuracy																	
F.13.2.1	D-2	LIDB/FL (%)	>= 95%			99.93%	1,360				YES			99.48%	1,143				YES
F.13.2.2	D-2	Directory Listings/FL (%)	>= 95%			99.76%	838				YES			99.66%	892				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
F.9.5.1	B-7	Resale/FL (%)	83.76%	$20,097,319	97.60%	$1,855,845		0.00070	-197.1130	YES	84.97%	$18,834,825	98.65%	$1,318,163		0.00083	-184.6833	YES	85.73%	$19,424,305	98.98%	$2,481,381
F.9.5.2	B-7	UNE/FL (%)			99.19%	$1,084,682				YES			95.67%	$911,846				YES			99.34%	$1,303,888
F.9.5.3	B-7	Interconnection/FL (%)			94.96%	$4,198				YES			97.59%	$8,707				YES			98.35%	$4,895
	Non-Recurring Charge Completeness																					
F.9.6.1	B-8	Resale/FL (%)	91.22%	$28,827,330	99.06%	$960,845		0.00099	-79.1657	YES	93.44%	$25,120,849	97.93%	$1,031,346		0.00097	-46.2406	YES	93.06%	$26,751,879	97.36%	$1,055,504
F.9.6.2	B-8	UNE/FL (%)			99.12%	$2,984,759				YES			96.77%	$2,397,903				YES			97.90%	$1,994,580
F.9.6.3	B-8	Interconnection/FL (%)			95.09%	$502,103				YES			98.55%	$573,742				YES			98.43%	$557,009
	General - Change Management																					
	% Software Release Notices Sent On Time																					
F.10.1	CM-1	FL (%)			100.00%	1				YES											100.00%	1
	Average Software Release Notice Delay Days																					
F.10.2	CM-2	FL (average)																				
	% Change Management Documentation Sent On Time																					
F.10.3	CM-3	FL (%)			100.00%	1				YES			100.00%	1				YES				
	Average Documentation Release Delay Days																					
F.10.5	CM-4	FL (average)																				
	% CLEC Interface Outages Sent within 15 Minutes																					
F.10.6	CM-5	FL (%)			100.00%	17				YES			100.00%	23				YES			100.00%	15
	% Software Errors Corrected within 10 Business Days																					
F.10.7	CM-6A	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Software Errors Corrected within 30 Business Days																					
F.10.8	CM-6B	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Software Errors Corrected within 45 Business Days																					
F.10.9	CM-6C	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Change Requests Accepted or Rejected within 10 Business Days																					
F.10.10	CM-7	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Change Requests Rejected Within The Reporting Period																					
F.10.11	CM-8	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.12	CM-9A	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.13	CM-9B	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.14	CM-9C	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Test Deck Weight Failure in Production Release																					
F.10.15	CM-10	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented																					
F.10.16	CM-11A	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented																					
F.10.17	CM-11B	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicab			
	General - New Business Requests																					
	% New Business Requests Processed within 30 Business Days																					
F.11.1	BFR-1	Region (%)											100.00%	2				YES			100.00%	3
	% Quotes Provided within 10 Business Days																					
F.11.2	BFR-2A	Region (%)									This measure not applicable before July data month								This measure not applicab			
	% Quotes Provided within X Business Days																					
F.11.2.1	BFR-2A	Region (%)	This measure not applicable after June data month																		100.00%	2
F.11.2.2	BFR-2B	Region (%)	This measure not applicable after June data month																			
F.11.2.3	BFR-2C	Region (%)	This measure not applicable after June data month										100.00%	2				YES			100.00%	1
	% Quotes Provided within 30 Business Days																					
F.11.3	BFR-2B	Region (%)									This measure not applicable before July data month								This measure not applicab			
	% Quotes Provided within 60 Business Days																					
F.11.4	BFR-2C	Region (%)									This measure not applicable before July data month								This measure not applicab			
	General - Ordering																					
	Acknowledgement Message Timeliness																					
F.12.1.1	O-1	EDI/Region (%)			100.00%	151,902				YES			100.00%	121,803				YES			100.00%	111,412
F.12.1.2	O-1	TAG/Region (%)			100.00%	384,297				YES			100.00%	388,915				YES			100.00%	391,591
	Acknowledgement Message Completeness																					
F.12.2.1	O-2	EDI/Region (%)			99.97%	151,944				NO			99.62%	122,263				NO			100.00%	111,412
F.12.2.2	O-2	TAG/Region (%)			100.00%	384,300				NO			100.00%	388,932				NO			99.99%	391,615
	General - Database Updates																					
	Average Database Update Interval																					
F.13.1.1	D-1	LIDB/FL (hours)	1.82	23	1.82	23				PBD	0.96	18	0.96	18				PBD	0.96	21	0.96	21
F.13.1.2	D-1	Directory Listings/FL (hours)	0.09	27	0.09	27				PBD	0.11	25	0.11	25				PBD	0.10	27	0.10	27
F.13.1.3	D-1	Directory Assistance/FL (hours)	3.69	27	3.66	27				PBD	5.90	23	5.90	23				PBD	4.08	19	4.05	19
	% Update Accuracy																					
F.13.2.1	D-2	LIDB/FL (%)			99.36%	1,571				YES			93.48%	660				NO			100.00%	519
F.13.2.2	D-2	Directory Listings/FL (%)			99.18%	733				YES			99.35%	1,072				YES			99.79%	483

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
F.9.5.1	B-7	Resale/FL (%)		0.00062	-212.1849	YES
F.9.5.2	B-7	UNE/FL (%)				YES
F.9.5.3	B-7	Interconnection/FL (%)				YES
		Non-Recurring Charge Completeness				
F.9.6.1	B-8	Resale/FL (%)		0.00096	-44.8744	YES
F.9.6.2	B-8	UNE/FL (%)				YES
F.9.6.3	B-8	Interconnection/FL (%)				YES
		General - Change Management				
		% Software Release Notices Sent On Time				
F.10.1	CM-1	FL (%)				YES
		Average Software Release Notice Delay Days				
F.10.2	CM-2	FL (average)				
		% Change Management Documentation Sent On Time				
F.10.3	CM-3	FL (%)				
		Average Documentation Release Delay Days				
F.10.5	CM-4	FL (average)				
		% CLEC Interface Outages Sent within 15 Minutes				
F.10.6	CM-5	FL (%)				YES
		% Software Errors Corrected within 10 Business Days				
F.10.7	CM-6A	Region (%)				
		% Software Errors Corrected within 30 Business Days				
F.10.8	CM-6B	Region (%)				
		% Software Errors Corrected within 45 Business Days				
F.10.9	CM-6C	Region (%)				
		% Change Requests Accepted or Rejected within 10 Business Days				
F.10.10	CM-7	Region (%)				
		% Change Requests Rejected Within The Reporting Period				
F.10.11	CM-8	Region (%)				
		Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented				
F.10.12	CM-9A	Region (number)				
		Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented				
F.10.13	CM-9B	Region (number)				
		Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented				
F.10.14	CM-9C	Region (number)				
		% Test Deck Weight Failure in Production Release				
F.10.15	CM-10	Region (%)				
		% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented				
F.10.16	CM-11A	Region (%)				
		% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented				
F.10.17	CM-11B	Region (%)				
		General - New Business Requests				
		% New Business Requests Processed within 30 Business Days				
F.11.1	BFR-1	Region (%)				YES
		% Quotes Provided within 10 Business Days				
F.11.2	BFR-2A	Region (%)				
		% Quotes Provided within X Business Days				
F.11.2.1	BFR-2A	Region (%)				YES
F.11.2.2	BFR-2B	Region (%)				
F.11.2.3	BFR-2C	Region (%)				YES
		% Quotes Provided within 30 Business Days				
F.11.3	BFR-2B	Region (%)				
		% Quotes Provided within 60 Business Days				
F.11.4	BFR-2C	Region (%)				
		General - Ordering				
		Acknowledgement Message Timeliness				
F.12.1.1	O-1	EDI/Region (%)				YES
F.12.1.2	O-1	TAG/Region (%)				YES
		Acknowledgement Message Completeness				
F.12.2.1	O-2	EDI/Region (%)				YES
F.12.2.2	O-2	TAG/Region (%)				NO
		General - Database Updates				
		Average Database Update Interval				
F.13.1.1	D-1	LIDB/FL (hours)				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)				PBD
		% Update Accuracy				
F.13.2.1	D-2	LIDB/FL (%)				YES
F.13.2.2	D-2	Directory Listings/FL (%)				YES

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.13.2.3	D-2	Directory Assistance/FL (%)	>= 95%			99.38%	646				YES			98.56%	348				YES
	% NXXs / LRNs Loaded by LERG Effective Date																		
F.13.3	D-3	Region (%)	100%			100.00%	63				YES			100.00%	82				YES
	General - Network Outage Notification																		
	Mean Time to Notify CLEC of Major Network Outages																		
F.14.1	M&R-7	Region (minutes)	Parity w Retail	127	1	120	1				YES	379	2	289	2				YES

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
F.13.2.3	D-2	Directory Assistance/FL (%)			96.10%	473				YES			99.19%	246				YES			97.87%	141
	% NXXs / LRNs Loaded by LERG Effective Date																					
F.13.3	D-3	Region (%)			100.00%	44				YES			96.41%	63				NO			100.00%	94
	General - Network Outage Notification																					
	Mean Time to Notify CLEC of Major Network Outages																					
F.14.1	M&R-7	Region (minutes)	47	1	40	1				YES	791	4	602	4				YES	154	2	123	2

BellSouth Monthly Performance Summary

Florida Interim, September 2002 - May 2002

			y			
			Standard Deviation	Standard Error	Zscore	Equity
F.13.2.3	D-2	Directory Assistance/FL (%)				YES
		% NXXs / LRNs Loaded by LERG Effective Date				
F.13.3	D-3	Region (%)				YES
		General - Network Outage Notification				
		Mean Time to Notify CLEC of Major Network Outages				
F.14.1	M&R-7	Region (minutes)				YES