BELLSOUTH

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November 7, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-307 - Ex Parte # 2

Dear Ms Dortch:

I am providing you with a copy of the spreadsheet that I sent electronically to Christine Newcomb and Pamela Megna of the Commission's Wireline Competition Bureau on November 6, 2002. This spreadsheet is a multi-month summary of BellSouth's performance in Florida for the months of May through September 2002. The e-mailed documents were sent to Ms. Newcomb and Dr. Megna at their request.

In accordance with Section 1.1206, I am filing this notice and the accompanying attachments electronically and request that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz /sdl

Kathleen B. Levitz

Attachments

cc: Christine Newcomb
Janice Myles
Luin Fitch
Beth Keating
Pamela Megna
James Davis-Smith
Sara Kyle

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering																		
	% Rejected Service Requests - Mechanized																		
A1.1.1	O-7	Residence/FL (%)	Diagnostic			11.11%	27,502				Diagnostic			14.71%	41,247				Diagnostic
A1.1.2	O-7	Business/FL (%)	Diagnostic			25.93%	1,120				Diagnostic			24.50%	1,558				Diagnostic
A1.1.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.1.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.1.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.1.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
A1.2.1	O-7	Residence/FL (%)	Diagnostic			27.95%	4,240				Diagnostic			29.82%	9,307				Diagnostic
A1.2.2	O-7	Business/FL (%)	Diagnostic			46.12%	670				Diagnostic			49.29%	1,130				Diagnostic
A1.2.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.2.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.2.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A1.2.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
A1.3.1	O-7	Residence/FL (%)	Diagnostic			47.86%	234				Diagnostic			46.08%	536				Diagnostic
A1.3.2	O-7	Business/FL (%)	Diagnostic			54.76%	557				Diagnostic			54.42%	882				Diagnostic
A1.3.3	O-7	Design (Specials)/FL (%)	Diagnostic			41.53%	118				Diagnostic			34.71%	121				Diagnostic
A1.3.4	O-7	PBX/FL (%)	Diagnostic			26.67%	15				Diagnostic			55.56%	18				Diagnostic
A1.3.5	O-7	Centrex/FL (%)	Diagnostic			61.54%	13				Diagnostic			57.14%	7				Diagnostic
A1.3.6	O-7	ISDN/FL (%)	Diagnostic			41.03%	39				Diagnostic			45.45%	11				Diagnostic
	Reject Interval - Mechanized																		
A1.4.1	O-8	Residence/FL (%)	>= 97% w in 1 hr			98.66%	3,068				YES			95.82%	6,150				NO
A1.4.2	O-8	Business/FL (%)	>= 97% w in 1 hr			96.61%	287				YES			96.87%	383				NO
A1.4.3	O-8	Design (Specials)/FL (%)	>= 97% w in 1 hr																
A1.4.4	O-8	PBX/FL (%)	>= 97% w in 1 hr																
A1.4.5	O-8	Centrex/FL (%)	>= 97% w in 1 hr																
A1.4.6	O-8	ISDN/FL (%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
A1.7.1	O-8	Residence/FL (%)	>= 95% w in 10 hrs			97.56%	1,187				YES			91.87%	2,860				NO
A1.7.2	O-8	Business/FL (%)	>= 95% w in 10 hrs			97.74%	310				YES			96.83%	568				YES
A1.7.3	O-8	Design (Specials)/FL (%)	>= 95% w in 10 hrs																
A1.7.4	O-8	PBX/FL (%)	>= 95% w in 10 hrs																
A1.7.5	O-8	Centrex/FL (%)	>= 95% w in 10 hrs																
A1.7.6	O-8	ISDN/FL (%)	>= 95% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
A1.8.1	O-8	Residence/FL (%)	>= 95% w in 24 hrs			95.58%	113				YES			98.84%	259				YES
A1.8.2	O-8	Business/FL (%)	>= 95% w in 24 hrs			99.04%	312				YES			98.57%	489				YES
A1.8.3	O-8	Design (Specials)/FL (%)	>= 95% w in 24 hrs			86.15%	52				YES			93.02%	43				NO
A1.8.4	O-8	PBX/FL (%)	>= 95% w in 24 hrs			50.00%	4				NO			80.00%	10				NO
A1.8.5	O-8	Centrex/FL (%)	>= 95% w in 24 hrs			100.00%	8				YES			83.33%	6				NO
A1.8.6	O-8	ISDN/FL (%)	>= 95% w in 24 hrs			88.24%	17				NO			83.33%	6				NO
	FOC Timeliness - Mechanized																		
A1.9.1	O-9	Residence/FL (%)	>= 95% w in 3 hrs			98.65%	24,510				YES			98.45%	35,246				YES
A1.9.2	O-9	Business/FL (%)	>= 95% w in 3 hrs			99.28%	831				YES			99.15%	1,183				YES
A1.9.3	O-9	Design (Specials)/FL (%)	>= 95% w in 3 hrs																
A1.9.4	O-9	PBX/FL (%)	>= 95% w in 3 hrs																
A1.9.5	O-9	Centrex/FL (%)	>= 95% w in 3 hrs																
A1.9.6	O-9	ISDN/FL (%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
A1.12.1	O-9	Residence/FL (%)	>= 95% w in 10 hrs			91.78%	3,384				NO			87.32%	7,501				NO
A1.12.2	O-9	Business/FL (%)	>= 95% w in 10 hrs			91.61%	441				NO			89.90%	693				NO
A1.12.3	O-9	Design (Specials)/FL (%)	>= 95% w in 10 hrs																
A1.12.4	O-9	PBX/FL (%)	>= 95% w in 10 hrs																
A1.12.5	O-9	Centrex/FL (%)	>= 95% w in 10 hrs																
A1.12.6	O-9	ISDN/FL (%)	>= 95% w in 10 hrs																
	FOC Timeliness - Non-Mechanized																		
A1.13.1	O-9	Residence/FL (%)	>= 95% w in 24 hrs			88.18%	110				NO			93.90%	205				NO
A1.13.2	O-9	Business/FL (%)	>= 95% w in 24 hrs			95.06%	243				YES			97.86%	384				YES
A1.13.3	O-9	Design (Specials)/FL (%)	>= 95% w in 24 hrs			90.28%	72				NO			92.19%	64				NO
A1.13.4	O-9	PBX/FL (%)	>= 95% w in 24 hrs			88.89%	9				NO			87.50%	8				NO
A1.13.5	O-9	Centrex/FL (%)	>= 95% w in 24 hrs			50.00%	4				NO			100.00%	4				YES
A1.13.6	O-9	ISDN/FL (%)	>= 95% w in 24 hrs			100.00%	23				YES			80.00%	5				NO
	FOC & Reject Response Completeness - Mechanized																		
A1.14.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	94				YES			98.21%	112				YES
A1.14.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.82%	27,468				YES			99.88%	41,135				YES
A1.14.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	20				YES			100.00%	22				YES
A1.14.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.82%	1,100				YES			99.80%	1,537				YES
A1.14.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A1.14.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A1.14.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A1.14.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A1.14.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A1.14.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A1.14.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A1.14.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
	FOC & Reject Response Completeness - Partially Mechanized																		
A1.15.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	26				YES			100.00%	43				YES
A1.15.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.86%	4,214				YES			99.87%	9,259				YES
A1.15.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	5				YES			100.00%	23				YES
A1.15.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.55%	665				YES			99.73%	1,107				YES
A1.15.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A1.15.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A1.15.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A1.15.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A1.15.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A1.15.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A1.15.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A1.15.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
	FOC & Reject Response Completeness - Non-Mechanized																		
A1.16.1	O-11	Residence/FL (%)	>= 95%			97.74%	234				NO			95.71%	536				YES
A1.16.2	O-11	Business/FL (%)	>= 95%			96.59%	557				YES			96.26%	882				YES
A1.16.3	O-11	Design (Specials)/FL (%)	>= 95%			96.61%	118				YES			85.95%	121				NO
A1.16.4	O-11	PBX/FL (%)	>= 95%			86.67%	15				NO			100.00%	18				YES
A1.16.5	O-11	Centrex/FL (%)	>= 95%			92.31%	13				NO			100.00%	7				YES
A1.16.6	O-11	ISDN/FL (%)	>= 95%			97.44%	39				YES			90.91%	11				NO
	Resale - Provisioning																		
	Order Completion Interval																		
A2.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res	4.87	32,941	4.15	967	4.221	0.13771	3.7948	YES	4.39	42,430	4.13	1,432	4.023	0.10808	2.4024	YES
A2.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	1.00	572,801	0.73	20,665	1.520	0.01083	24.4990	YES	0.81	637,540	0.77	32,078	1.127	0.00645	5.7615	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
	Resale - Ordering																						
	% Rejected Service Requests - Mechanized																						
A111	O-7	Residence/FL (%)			17.66%	54,501				Diagnostic			16.69%	49,954				Diagnostic			17.80%	58,656	
A112	O-7	Business/FL (%)			28.04%	2,179				Diagnostic			26.39%	2,031				Diagnostic			28.78%	2,728	
A113	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic					
A114	O-7	PBX/FL (%)								Diagnostic								Diagnostic					
A115	O-7	Centrex/FL (%)								Diagnostic								Diagnostic					
A116	O-7	ISDN/FL (%)								Diagnostic								Diagnostic			0.00%	1	
	% Rejected Service Requests - Partially Mechanized																						
A121	O-7	Residence/FL (%)			26.41%	14,120				Diagnostic			29.05%	14,576				Diagnostic			25.15%	18,483	
A122	O-7	Business/FL (%)			40.40%	2,565				Diagnostic			43.74%	1,470				Diagnostic			38.64%	1,972	
A123	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic					
A124	O-7	PBX/FL (%)								Diagnostic			0.00%	1				Diagnostic			50.00%	2	
A125	O-7	Centrex/FL (%)								Diagnostic								Diagnostic					
A126	O-7	ISDN/FL (%)								Diagnostic			0.00%	1				Diagnostic					
	% Rejected Service Requests - Non-Mechanized																						
A131	O-7	Residence/FL (%)			46.46%	579				Diagnostic			46.23%	664				Diagnostic			41.42%	676	
A132	O-7	Business/FL (%)			52.74%	730				Diagnostic			49.31%	728				Diagnostic			50.30%	1,016	
A133	O-7	Design (Specials)/FL (%)			36.42%	151				Diagnostic			31.18%	93				Diagnostic			27.18%	103	
A134	O-7	PBX/FL (%)			56.25%	16				Diagnostic			45.45%	11				Diagnostic			42.86%	28	
A135	O-7	Centrex/FL (%)			58.33%	24				Diagnostic			55.56%	18				Diagnostic			40.91%	66	
A136	O-7	ISDN/FL (%)			20.00%	10				Diagnostic			35.00%	20				Diagnostic			16.67%	12	
	Reject Interval - Mechanized																						
A141	O-8	Residence/FL (%)			96.58%	9,649				NO			97.60%	8,345				YES			96.79%	10,450	
A142	O-8	Business/FL (%)			96.74%	614				NO			97.03%	538				YES			96.83%	788	
A143	O-8	Design (Specials)/FL (%)																					
A144	O-8	PBX/FL (%)																					
A145	O-8	Centrex/FL (%)																					
A146	O-8	ISDN/FL (%)																					
	Reject Interval - Partially Mechanized - 10 hours																						
A171	O-8	Residence/FL (%)			96.12%	3,814				YES			92.66%	4,346				NO			84.55%	4,706	
A172	O-8	Business/FL (%)			98.03%	1,017				YES			98.01%	654				YES			93.55%	775	
A173	O-8	Design (Specials)/FL (%)																			100.00%	1	
A174	O-8	PBX/FL (%)																					
A175	O-8	Centrex/FL (%)																					
A176	O-8	ISDN/FL (%)																					
	Reject Interval - Non-Mechanized																						
A181	O-8	Residence/FL (%)			95.96%	272				YES			99.07%	324				YES			98.62%	290	
A182	O-8	Business/FL (%)			97.95%	391				YES			97.61%	377				YES			99.43%	526	
A183	O-8	Design (Specials)/FL (%)			92.73%	55				NO			96.88%	32				YES			100.00%	29	
A184	O-8	PBX/FL (%)			100.00%	9				YES			100.00%	5				YES			92.31%	13	
A185	O-8	Centrex/FL (%)			100.00%	14				YES			90.00%	10				NO			96.55%	29	
A186	O-8	ISDN/FL (%)			100.00%	2				YES			100.00%	7				YES			66.67%	3	
	FOC Timeliness - Mechanized																						
A191	O-9	Residence/FL (%)			98.80%	45,096				YES			98.18%	41,631				YES			99.55%	47,165	
A192	O-9	Business/FL (%)			99.36%	1,564				YES			98.03%	1,490				YES			99.79%	1,869	
A193	O-9	Design (Specials)/FL (%)																					
A194	O-9	PBX/FL (%)																					
A195	O-9	Centrex/FL (%)																					
A196	O-9	ISDN/FL (%)																			100.00%	1	
	FOC Timeliness - Partially Mechanized - 10 hours																						
A121	O-9	Residence/FL (%)			93.85%	11,238				NO			88.84%	11,326				NO			84.84%	15,031	
A122	O-9	Business/FL (%)			93.01%	1,632				NO			87.85%	963				NO			86.58%	1,587	
A123	O-9	Design (Specials)/FL (%)																					
A124	O-9	PBX/FL (%)											0.00%	1				NO			50.00%	2	
A125	O-9	Centrex/FL (%)																					
A126	O-9	ISDN/FL (%)											0.00%	1				NO					
	FOC Timeliness - Non-Mechanized																						
A131	O-9	Residence/FL (%)			93.97%	282				NO			90.86%	339				NO			94.96%	377	
A132	O-9	Business/FL (%)			94.10%	322				NO			96.08%	357				YES			93.63%	471	
A133	O-9	Design (Specials)/FL (%)			100.00%	96				YES			92.98%	57				NO			93.85%	65	
A134	O-9	PBX/FL (%)			100.00%	7				YES			71.43%	7				NO			78.57%	14	
A135	O-9	Centrex/FL (%)			100.00%	6				YES			88.89%	9				NO			92.11%	38	
A136	O-9	ISDN/FL (%)			71.43%	7				NO			92.31%	13				NO			90.91%	11	
	FOC & Reject Response Completeness - Mechanized																						
A1411	O-11	Residence/EDI/FL (%)			100.00%	86				YES			100.00%	59				YES			95.04%	141	
A1412	O-11	Residence/TAG/FL (%)			99.91%	54,475				YES			99.95%	49,895				YES			97.80%	58,515	
A1421	O-11	Business/EDI/FL (%)			100.00%	39				YES			100.00%	21				YES			100.00%	50	
A1422	O-11	Business/TAG/FL (%)			99.16%	2,140				YES			99.10%	2,010				YES			96.56%	2,678	
A1431	O-11	Design (Specials)/EDI/FL (%)																					
A1432	O-11	Design (Specials)/TAG/FL (%)																					
A1441	O-11	PBX/EDI/FL (%)																					
A1442	O-11	PBX/TAG/FL (%)																					
A1451	O-11	Centrex/EDI/FL (%)																					
A1452	O-11	Centrex/TAG/FL (%)																					
A1461	O-11	ISDN/EDI/FL (%)																					
A1462	O-11	ISDN/TAG/FL (%)																			100.00%	1	
	FOC & Reject Response Completeness - Partially Mechanized																						
A1511	O-11	Residence/EDI/FL (%)			100.00%	18				YES			96.43%	28				YES			96.43%	28	
A1512	O-11	Residence/TAG/FL (%)			99.89%	14,102				YES			99.73%	14,548				YES			99.86%	18,455	
A1521	O-11	Business/EDI/FL (%)			100.00%	16				YES			100.00%	13				YES			88.24%	17	
A1522	O-11	Business/TAG/FL (%)			99.48%	2,487				YES			99.66%	1,457				YES			99.74%	1,955	
A1531	O-11	Design (Specials)/EDI/FL (%)																					
A1532	O-11	Design (Specials)/TAG/FL (%)																					
A1541	O-11	PBX/EDI/FL (%)																					
A1542	O-11	PBX/TAG/FL (%)											100.00%	1				YES			100.00%	2	
A1551	O-11	Centrex/EDI/FL (%)																					
A1552	O-11	Centrex/TAG/FL (%)																					
A1561	O-11	ISDN/EDI/FL (%)																					
A1562	O-11	ISDN/TAG/FL (%)											100.00%	1				YES					
	FOC & Reject Response Completeness - Non-Mechanized																						
A1611	O-11	Residence/FL (%)			95.51%	579				YES			94.43%	664				NO			94.82%	676	
A1612	O-11	Business/FL (%)			94.11%	730				NO			94.02%	728				NO			94.88%	1,016	
A1613	O-11	Design (Specials)/FL (%)			95.36%	151				YES			95.70%	93				YES			86.41%	103	
A1614	O-11	PBX/FL (%)			100.00%	16				YES			90.91%	11				NO			85.71%	28	
A1615	O-11	Centrex/FL (%)			91.67%	24				NO			100.00%	18				YES			93.94%	66	
A1616	O-11	ISDN/FL (%)			90.00%	10				NO			100.00%	20				YES			100.00%	12	
	Resale - Provisioning																						
	Order Completion Interval																						
A2111	P-4	Residence/<10 circuits/Dispatch/FL (days)	4.91	38,334	4.60	1,547	4.450	0.11540	2.6790	YES	4.36	34,521	3.86	1,540	4.174	0.10870	4.6187	YES	4.44	35,619	3.73	1,933	3.852
A2112	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	0.83	609,730	0.83	42,151	1.109	0.00558	0.0000	YES	0.84	577,521	0.88	41,811	1.130	0.00573	-6.6686	NO	0.86	621,645	0.70	49,060	1.376

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
	Resale - Ordering				
	% Rejected Service Requests - Mechanized				
A.1.1.1	O-7	Residence/FL (%)			Diagnostic
A.1.1.2	O-7	Business/FL (%)			Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)			Diagnostic
A.1.1.4	O-7	PBX/FL (%)			Diagnostic
A.1.1.5	O-7	Centrex/FL (%)			Diagnostic
A.1.1.6	O-7	ISDN/FL (%)			Diagnostic
	% Rejected Service Requests - Partially Mechanized				
A.1.2.1	O-7	Residence/FL (%)			Diagnostic
A.1.2.2	O-7	Business/FL (%)			Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)			Diagnostic
A.1.2.4	O-7	PBX/FL (%)			Diagnostic
A.1.2.5	O-7	Centrex/FL (%)			Diagnostic
A.1.2.6	O-7	ISDN/FL (%)			Diagnostic
	% Rejected Service Requests - Non-Mechanized				
A.1.3.1	O-7	Residence/FL (%)			Diagnostic
A.1.3.2	O-7	Business/FL (%)			Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)			Diagnostic
A.1.3.4	O-7	PBX/FL (%)			Diagnostic
A.1.3.5	O-7	Centrex/FL (%)			Diagnostic
A.1.3.6	O-7	ISDN/FL (%)			Diagnostic
	Reject Interval - Mechanized				
A.1.4.1	O-8	Residence/FL (%)			NO
A.1.4.2	O-8	Business/FL (%)			NO
A.1.4.3	O-8	Design (Specials)/FL (%)			
A.1.4.4	O-8	PBX/FL (%)			
A.1.4.5	O-8	Centrex/FL (%)			
A.1.4.6	O-8	ISDN/FL (%)			
	Reject Interval - Partially Mechanized - 10 hours				
A.1.7.1	O-8	Residence/FL (%)			NO
A.1.7.2	O-8	Business/FL (%)			NO
A.1.7.3	O-8	Design (Specials)/FL (%)			
A.1.7.4	O-8	PBX/FL (%)			YES
A.1.7.5	O-8	Centrex/FL (%)			
A.1.7.6	O-8	ISDN/FL (%)			
	Reject Interval - Non-Mechanized				
A.1.8.1	O-8	Residence/FL (%)			YES
A.1.8.2	O-8	Business/FL (%)			YES
A.1.8.3	O-8	Design (Specials)/FL (%)			YES
A.1.8.4	O-8	PBX/FL (%)			NO
A.1.8.5	O-8	Centrex/FL (%)			YES
A.1.8.6	O-8	ISDN/FL (%)			NO
	FOC Timeliness - Mechanized				
A.1.9.1	O-9	Residence/FL (%)			YES
A.1.9.2	O-9	Business/FL (%)			YES
A.1.9.3	O-9	Design (Specials)/FL (%)			
A.1.9.4	O-9	PBX/FL (%)			
A.1.9.5	O-9	Centrex/FL (%)			
A.1.9.6	O-9	ISDN/FL (%)			YES
	FOC Timeliness - Partially Mechanized - 10 hours				
A.1.12.1	O-9	Residence/FL (%)			NO
A.1.12.2	O-9	Business/FL (%)			NO
A.1.12.3	O-9	Design (Specials)/FL (%)			
A.1.12.4	O-9	PBX/FL (%)			NO
A.1.12.5	O-9	Centrex/FL (%)			
A.1.12.6	O-9	ISDN/FL (%)			
	FOC Timeliness - Non-Mechanized				
A.1.13.1	O-9	Residence/FL (%)			NO
A.1.13.2	O-9	Business/FL (%)			NO
A.1.13.3	O-9	Design (Specials)/FL (%)			NO
A.1.13.4	O-9	PBX/FL (%)			NO
A.1.13.5	O-9	Centrex/FL (%)			NO
A.1.13.6	O-9	ISDN/FL (%)			NO
	FOC & Reject Response Completeness - Mechanized				
A.1.14.1.1	O-11	Residence/EDI/FL (%)			YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)			YES
A.1.14.2.1	O-11	Business/EDI/FL (%)			YES
A.1.14.2.2	O-11	Business/TAG/FL (%)			YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)			
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)			
A.1.14.4.1	O-11	PBX/EDI/FL (%)			
A.1.14.4.2	O-11	PBX/TAG/FL (%)			
A.1.14.5.1	O-11	Centrex/EDI/FL (%)			
A.1.14.5.2	O-11	Centrex/TAG/FL (%)			
A.1.14.6.1	O-11	ISDN/EDI/FL (%)			
A.1.14.6.2	O-11	ISDN/TAG/FL (%)			YES
	FOC & Reject Response Completeness - Partially Mechanized				
A.1.15.1.1	O-11	Residence/EDI/FL (%)			YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)			YES
A.1.15.2.1	O-11	Business/EDI/FL (%)			NO
A.1.15.2.2	O-11	Business/TAG/FL (%)			YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)			
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)			
A.1.15.4.1	O-11	PBX/EDI/FL (%)			
A.1.15.4.2	O-11	PBX/TAG/FL (%)			YES
A.1.15.5.1	O-11	Centrex/EDI/FL (%)			
A.1.15.5.2	O-11	Centrex/TAG/FL (%)			
A.1.15.6.1	O-11	ISDN/EDI/FL (%)			
A.1.15.6.2	O-11	ISDN/TAG/FL (%)			
	FOC & Reject Response Completeness - Non-Mechanized				
A.1.16.1	O-11	Residence/FL (%)			NO
A.1.16.2	O-11	Business/FL (%)			NO
A.1.16.3	O-11	Design (Specials)/FL (%)			NO
A.1.16.4	O-11	PBX/FL (%)			NO
A.1.16.5	O-11	Centrex/FL (%)			NO
A.1.16.6	O-11	ISDN/FL (%)			YES
	Resale - Provisioning				
	Order Completion Interval				
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	0.08096	7.9416	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	0.00645	23.8618	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/	September								August							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.25	83	4.00	6	1.529	0.64635	0.3914	YES	4.64	104	4.00	4	3.246	1.65382	0.3857	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res																
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus	5.88	12,716	5.56	235	9.597	0.63181	0.5130	YES	4.92	17,147	4.49	446	7.926	0.38027	1.1250	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.28	73,886	0.92	1,054	2.866	0.08890	4.1429	YES	1.25	80,179	0.84	1,542	2.123	0.05459	7.4174	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus	13.70	247	6.80	5	24.539	11.08474	0.6408	YES	14.71	214	3.33	3	22.121	12.86093	0.8847	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	0.83	10			1.147				1.00	22	7.00	1	1.392	1.42286	-4.2189	NO
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	23.69	2,109	2.50	22	26.451	5.66863	3.7388	YES	26.81	2,235	10.74	19	27.092	6.24178	2.5755	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	8.04	497	2.61	37	12.749	2.17258	2.4976	YES	7.29	803	4.56	9	8.857	2.96874	0.9218	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	27.69	196			22.910				19.89	115			13.865			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	4.67	6			0.516				7.00	6			7.094			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX	8.10	52	0.33	1	10.614	10.71531	0.7251	YES	12.73	67	0.67	2	15.386	11.04100	1.0923	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	3.30	209	1.17	2	3.953	2.80887	0.7577	YES	1.90	170	1.05	7	3.773	1.45527	0.5830	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX	15.93	15			12.355				12.42	12			11.421			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	6.68	62	1.56	3	19.213	11.35792	0.4514	YES	5.89	58	4.50	2	20.118	14.46856	0.0961	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	6.03	711			8.668				6.51	738			13.542			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	3.72	1,789	5.00	4	4.613	2.30924	-0.5548	YES	5.83	1,390	2.00	2	11.060	7.82631	0.4891	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	10.54	30			11.327				11.32	45			12.010			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	3.57	53	1.42	4	6.851	3.55217	0.6051	YES	2.30	158			4.132			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	11.51	711	12.00	2	17.257	12.21951	-0.0402	YES	5.68	1,708			10.883			
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.61	1,392	2.10	7	4.964	1.88077	0.2738	YES	2.86	1,155			5.212			
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	26.43	105	8.67	3	26.112	16.46051	1.0791	YES	27.02	146	36.00	1	17.192	17.25080	-0.5204	YES
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	10.58	77	3.00	2	20.335	14.56451	0.5207	YES	23.91	86			30.982			
		Average Order Completion and Completion Notice Interval - Mechanized																	
A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/FL (days)	Res	4.92	28,837	4.62	844	3.156	0.11020	2.7026	YES	4.73	38,193	4.47	1,272	3.267	0.09312	2.7385	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	1.21	564,535	0.86	19,496	1.561	0.01137	30.6618	YES	1.02	629,431	0.98	30,812	1.171	0.00683	6.7999	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.63	77	4.78	4	1.450	0.74348	-0.1959	YES	4.74	90	4.25	3	2.049	1.20256	0.4112	YES
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res																
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/FL (days)	Bus	4.80	10,471	4.19	132	4.907	0.42960	1.4289	YES	4.00	14,699	4.32	359	4.239	0.22642	-1.4403	YES
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.50	72,528	1.10	771	2.002	0.07249	5.5131	YES	1.50	79,086	1.09	1,186	1.715	0.05016	8.2881	YES
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)	Bus	6.15	141	5.02	2	4.697	3.34496	0.3362	YES	9.16	124	3.93	1	11.615	11.66180	0.4484	YES
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	1.15	2			0.150				3.86	5			1.712			
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	16.19	996			9.914				15.94	892			7.981			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	6.84	439	0.33	1	6.706	6.71377	0.9687	YES	6.32	703			5.393			
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	22.13	60			20.284				18.49	33			7.524			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	5.94	2			0.017				7.62	3			6.410			
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/FL (days)	PBX	6.52	38			5.422				7.31	38			4.991			
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	3.53	199	0.33	1	4.129	4.13977	0.7710	YES	1.68	160	0.58	3	1.981	1.15419	0.9514	YES
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)	PBX	12.78	3			3.200				3.34	2			3.189			
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	2.75	53			3.602				1.90	51			3.053			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	5.95	571			4.926				5.39	585			4.388			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	3.88	1,781	3.16	1	4.630	4.63091	0.1552	YES	5.45	1,338			10.352			
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	8.66	18			4.877				8.40	22			6.813			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	2.12	47			2.857				2.32	151			3.875			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	6.06	452			7.129				4.21	1,466			4.667			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.26	1,321			2.681				2.56	1,086			3.892			
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	13.88	18			10.267				16.33	18			8.228			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	4.26	55			8.099				3.89	47			4.198			
		Average Order Completion and Completion Notice Interval - Non-Mechanized																	
A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/FL (days)	Res			5.36	43				Diagnostic			5.69	70				Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/FL (days)	Res			0.89	793				Diagnostic			1.50	578				Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)	Res			4.92	1				Diagnostic			5.90	1				Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res								Diagnostic								Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/FL (days)	Bus			5.79	40				Diagnostic			6.36	37				Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/FL (days)	Bus			1.92	201				Diagnostic			1.99	246				Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)	Bus			1.98	1				Diagnostic								Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus								Diagnostic			8.66	1				Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design			5.18	19				Diagnostic			13.44	14				Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design			6.07	32				Diagnostic			6.55	9				Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design								Diagnostic								Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design								Diagnostic								Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/FL (days)	PBX			1.85	1				Diagnostic			3.43	2				Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX								Diagnostic			3.79	4				Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)	PBX								Diagnostic								Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX			2.16	3				Diagnostic			7.37	2				Diagnostic
A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/FL (days)	Centrex								Diagnostic								Diagnostic
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex			6.45	3				Diagnostic			4.62	1				Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex								Diagnostic								Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex			3.80	4				Diagnostic								Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/FL (days)	ISDN			15.87	1				Diagnostic								Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN			5.02	7				Diagnostic								Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN			11.14	2				Diagnostic								Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN			4.63	2				Diagnostic								Diagnostic
		Held Orders																	
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	Res	9.87	248	5.00	2	12.269	8.71042	0.5587	YES	8.49	360	8.33	6	8.811	3.62876	0.0421	YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	Res	6.32	114	6.00	1	8.928	6.96700	0.0362	YES	4.76	66	2.00	1	4.773	4.80777	0.5750	YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	Res	6.67	3	0.00	0	8.083			YES	20.67	3	0.00	0	14.978			YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	Bus	5.94	77	0.00	0	6.055			YES	6.97	96	11.00	2	6.041	4.31590	-0.9340	YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	Bus	7.88	34	0.00	0	10.693			YES	11.88	25	0.00	0	13.962			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	Bus	0.00	0	0.00	0				YES	44.00	1	0.00	0	0.000			YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	Design	22.00	5	0.00	0	27.613			YES	13.63	8	0.00	0	12.580			YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES	15.33	9	0.00	0	13.058			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	4.86	96	5.00	2	3.554	2.53934	-0.0561	YES	4.68	74	4.33	3	3.952	2.32754	0.1510	YES	4.64	75	4.00	3	3.983
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	0.33	1			0.000																
A.2.1.2.1.1	P-4	Business/< 10 circuits/Dispatch/FL (days)	6.40	14,046	4.08	305	9.522	0.55111	4.2004	YES	6.02	12,793	4.10	248	9.007	0.57745	3.3294	YES	3.54	32,518	3.25	286	7.653
A.2.1.2.1.2	P-4	Business/< 10 circuits/Non-Dispatch/FL (days)	1.23	71,815	0.96	2,322	2.194	0.04626	5.0284	YES	1.22	66,226	1.08	1,950	2.625	0.06031	2.4135	YES	1.29	53,016	0.94	3,449	2.872
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	12.35	235	9.50	8	12.996	4.67230	0.6107	YES	11.50	230	5.25	4	14.643	7.38237	0.8473	YES	10.28	268	8.57	7	16.551
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	0.42	7			0.325				13.72	18	5.50	2	29.920	22.30137	0.3687	YES	4.07	10	7.00	3	4.863
A.2.1.3.1.1	P-4	Design (Specials)/< 10 circuits/Dispatch/FL (days)	23.84	2,349	12.49	19	24.454	5.63276	2.0147	YES	23.01	2,237	6.62	13	21.994	6.11776	2.6604	YES	21.06	2,239	10.11	9	22.193
A.2.1.3.1.2	P-4	Design (Specials)/< 10 circuits/Non-Dispatch/FL (days)	8.97	550	3.58	26	7.944	1.59430	3.3825	YES	8.45	468	4.50	4	8.045	4.03986	0.9769	YES	10.98	653	4.13	8	14.934
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	8.00	1			0.000				29.35	82			22.375				26.41	17			10.542
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	7.00	1			0.000				2.00	1			0.000								
A.2.1.4.1.1	P-4	PBX/< 10 circuits/Dispatch/FL (days)	12.94	92			15.426				12.49	64	6.00	1	12.327	12.42319	0.5228	YES	12.69	68	4.67	3	15.049
A.2.1.4.1.2	P-4	PBX/< 10 circuits/Non-Dispatch/FL (days)	4.52	174	1.17	10	14.190	4.61449	0.7257	YES	6.50	176	2.87	5	18.455	8.36980	0.4346	YES	5.40	233	4.79	13	18.988
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	4.00	2			2.828				68.60	5			53.449				70.50	6			44.248
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	1.28	77	9.00	1	0.928	0.94477	-8.1671	NO	8.97	12			24.992				3.51	40	5.50	2	13.775
A.2.1.5.1.1	P-4	Centrex/< 10 circuits/Dispatch/FL (days)	8.15	598			13.789				7.24	450			8.387				6.56	587	1.00	1	8.280
A.2.1.5.1.2	P-4	Centrex/< 10 circuits/Non-Dispatch/FL (days)	4.18	1,194	0.89	6	8.099	3.31463	0.8937	YES	2.18	1,108	1.55	11	2.356	0.71384	0.8863	YES	1.43	1,282	3.04	9	3.229
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	13.32	57			9.665				14.78	58			12.150				9.70	44			13.993
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	2.71	134			7.955				4.08	72	0.94	11	13.247	4.28854	0.7331	YES	3.94	155	1.17	2	7.866
A.2.1.6.1.1	P-4	ISDN/< 10 circuits/Dispatch/FL (days)	21.29	656	10.00	4	23.978	12.02540	0.9387	YES	17.78	548	8.33	3	25.676	14.86473	0.6353	YES	22.03	480	11.80	5	34.098
A.2.1.6.1.2	P-4	ISDN/< 10 circuits/Non-Dispatch/FL (days)	3.23	1,054	5.78	3	9.212	5.32000	-0.4789	YES	2.52	830	1.44	3	4.629	2.67745	0.4023	YES	2.20	1,616	1.20	15	5.746
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	23.75	4			7.890				13.33	9			9.206				11.50	2			2.121
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	4.61	91	13.00	2	6.141	4.38008	-1.9107	NO	9.55	67			9.699				3.20	57			4.635
Average Order Completion and Completion Notice Interval - Mechanized																							
A.2.2.1.1.1	P-4A	Residence/< 10 circuits/Dispatch/FL (days)	5.13	34,123	5.15	1,366	3.277	0.09043	-0.1971	YES	4.56	30,226	4.49	1,353	2.876	0.07992	0.8815	YES	4.57	31,410	4.28	1,704	2.897
A.2.2.1.1.2	P-4A	Residence/< 10 circuits/Non-Dispatch/FL (days)	1.04	601,022	1.06	40,763	1.203	0.00616	-2.5226	NO	1.09	569,636	1.21	40,084	1.188	0.00614	-19.8981	NO	1.06	612,932	0.95	47,070	1.309
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)	5.04	83	5.20	2	3.251	2.32638	-0.0654	YES	4.49	80	4.96	3	2.587	1.53070	-0.3066	YES	4.76	63	4.36	3	2.604
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)	6.69	1			0.000																
A.2.2.2.1.1	P-4A	Business/< 10 circuits/Dispatch/FL (days)	5.11	11,359	4.41	230	4.334	0.28869	2.4448	YES	4.77	10,122	4.20	166	4.350	0.34038	1.6627	YES	2.84	28,684	3.67	194	3.274
A.2.2.2.1.2	P-4A	Business/< 10 circuits/Non-Dispatch/FL (days)	1.46	70,616	1.19	1,946	1.796	0.04128	6.5851	YES	1.54	64,907	1.48	1,555	1.657	0.04253	1.3605	YES	1.50	51,555	1.26	2,750	2.220
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)	8.69	145	8.60	4	8.317	4.21544	0.0197	YES	7.64	161	3.26	2	6.777	4.82170	0.9094	YES	8.02	168	4.57	2	10.203
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)	0.47	6			0.333				3.58	15	8.00	1	3.155	3.25853	-1.3541	YES	2.79	8	7.07	1	3.828
A.2.2.3.1.1	P-4A	Design (Specials)/< 10 circuits/Dispatch/FL (days)	15.09	1,014			9.871				16.65	855			12.200				16.51	978			10.879
A.2.2.3.1.2	P-4A	Design (Specials)/< 10 circuits/Non-Dispatch/FL (days)	8.40	443			5.452				7.20	398			5.733				7.73	474	2.22	1	6.398
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)	13.77	1			0.000				20.68	3			4.608				31.55	5			20.517
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	7.19	1			0.000				2.18	1			0.000								
A.2.2.4.1.1	P-4A	PBX/< 10 circuits/Dispatch/FL (days)	8.24	48			11.827				7.09	25			5.536				7.66	38	6.92	1	7.893
A.2.2.4.1.2	P-4A	PBX/< 10 circuits/Non-Dispatch/FL (days)	2.10	149	0.69	4	3.108	1.57485	0.8978	YES	2.95	147	3.28	2	4.480	3.18941	-0.1052	YES	2.02	203	1.21	2	2.346
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)	2.40	1			0.000				2.77	1			0.000				2.36	1			0.000
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)	1.40	26			0.983				2.18	11			2.869				1.74	39			1.781
A.2.2.5.1.1	P-4A	Centrex/< 10 circuits/Dispatch/FL (days)	7.45	470			7.649				6.04	341			5.271				5.96	478			4.740
A.2.2.5.1.2	P-4A	Centrex/< 10 circuits/Non-Dispatch/FL (days)	1.54	1,019	0.33	2	2.323	1.64406	0.7349	YES	2.51	1,086			2.491				1.53	1,256	4.11	3	2.240
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)	10.62	41			4.860				14.25	43			9.628				6.50	30			3.741
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)	2.06	118			2.447				1.66	64	3.22	1	1.412	1.42269	-1.0978	YES	3.90	148			7.840
A.2.2.6.1.1	P-4A	ISDN/< 10 circuits/Dispatch/FL (days)	12.87	239			8.734				9.20	263			8.118				12.33	188			7.103
A.2.2.6.1.2	P-4A	ISDN/< 10 circuits/Non-Dispatch/FL (days)	2.17	976	0.33	1	3.248	3.24974	0.5662	YES	2.40	772	1.24	1	2.777	2.77859	0.4190	YES	1.96	1,544	7.53	1	3.105
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)																					
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)	3.32	80			3.618				2.80	34			3.806				2.44	53			1.984
Average Order Completion and Completion Notice Interval - Non-Mechanized																							
A.2.3.1.1.1	P-4A	Residence/< 10 circuits/Dispatch/FL (days)			5.18	76				Diagnostic			4.39	71				Diagnostic			4.00	65	
A.2.3.1.1.2	P-4A	Residence/< 10 circuits/Non-Dispatch/FL (days)			1.47	562				Diagnostic			1.47	900				Diagnostic			1.37	736	
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.2.1.1	P-4A	Business/< 10 circuits/Dispatch/FL (days)			6.29	34				Diagnostic			5.38	42				Diagnostic			4.95	35	
A.2.3.2.1.2	P-4A	Business/< 10 circuits/Non-Dispatch/FL (days)			2.08	225				Diagnostic			2.29	243				Diagnostic			2.13	319	
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)			4.22	1				Diagnostic			13.22	1				Diagnostic			12.96	3	
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.65	1				Diagnostic			7.16	1	
A.2.3.3.1.1	P-4A	Design (Specials)/< 10 circuits/Dispatch/FL (days)			13.00	11				Diagnostic			6.57	9				Diagnostic			14.26	5	
A.2.3.3.1.2	P-4A	Design (Specials)/< 10 circuits/Non-Dispatch/FL (days)			6.65	20				Diagnostic			7.43	3				Diagnostic			5.97	6	
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.4.1.1	P-4A	PBX/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.80	2	
A.2.3.4.1.2	P-4A	PBX/< 10 circuits/Non-Dispatch/FL (days)			2.19	4				Diagnostic			7.85	1				Diagnostic			4.01	9	
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)			10.69	1				Diagnostic								Diagnostic			7.24	2	
A.2.3.5.1.1	P-4A	Centrex/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			2.73	1	
A.2.3.5.1.2	P-4A	Centrex/< 10 circuits/Non-Dispatch/FL (days)			1.75	3				Diagnostic			4.30	11				Diagnostic			5.16	6	
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			2.34	10				Diagnostic			2.88	2	
A.2.3.6.1.1	P-4A	ISDN/< 10 circuits/Dispatch/FL (days)			12.77	3				Diagnostic			7.58	2				Diagnostic			17.65	4	
A.2.3.6.1.2	P-4A	ISDN/< 10 circuits/Non-Dispatch/FL (days)			4.24	1				Diagnostic			3.34	2				Diagnostic			5.14	5	
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
Held Orders																							
A.2.4.1.1.1	P-1	Residence/< 10 circuits/Dispatch/Facility/FL (days)	9.12	308	5.00	4	8.740	4.39824	0.9368	YES	9.33	318	9.27	11	8.206	2.51673	0.0216	YES	6.35	313	3.43	7	7.020
A.2.4.1.1.2	P-1	Residence/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.1.3	P-1	Residence/< 10 circuits/Dispatch/Other/FL (days)	7.10	20	2.50	2	9.808	7.27393	0.6324	YES	10.54	46	12.50	2	15.839	11.44079	-0.1710	YES	10.21	39	2.25	4	11.131
A.2.4.1.2.1	P-1	Residence/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.2	P-1	Residence/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.3	P-1	Residence/< 10 circuits/Non-Dispatch/Other/FL (days)	2.00	1	0.00	0	0.000			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0	
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.1.1.1	P-1	Business/< 10 circuits/Dispatch/Facility/FL (days)	7.66	74	4.00	2	7.147	5.12135	0.7151	YES	8.56	94	7.67	3	7.216	4.23236	0.2120	YES	7.20	91	6.00	4	6.635
A.2.4.2.1.1.2	P-1	Business/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.1.1.3	P-1	Business/< 10 circuits/Dispatch/Other/FL (days)	13.09	11	0.00	0	13.787			YES	3.38	8	0.00	0	0.518			YES	5.36	14	0.00	0	7.682
A.2.4.2.1.2.1	P-1	Business/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.1.2.2	P-1	Business/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.1.2.3	P-1	Business/< 10 circuits/Non-Dispatch/Other/FL (days)	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.3.1.1.1	P-1	Design (Specials)/< 10 circuits/Dispatch/Facility/FL (days)	6.22	9	0.00	0	2.906			YES	13.25	4	0.00	0	8.884			YES	0.00	0	0.00	0	
A.2.4.3.1.1.2	P-1	Design (Specials)/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.3.1.1.3	P-1	Design (Specials)/< 10 circuits/Dispatch/Other/FL (days)	9.20	5	0.00	0	5.215			YES	17.79	19	0.00	0	11.603			YES	45.88	8	0.00	0	38.264
A.2.4.3.1.2.1	P-1	Design (Specials)/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.3.1.2.2	P-1	Design (Specials)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.3.1.2.3	P-1	Design (Specials)/< 10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	2.34444	0.2731	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	0.45451	0.6480	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	0.05047	6.9540	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	6.33675	0.2660	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	3.20126	-0.9163	YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	7.41261	1.5080	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	5.31226	1.2906	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	8.87829	0.9033	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	5.41125	0.1289	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	9.98060	-0.1996	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	8.28702	0.6704	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	1.08027	-1.4835	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	5.59775	0.4050	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	15.73281	0.6503	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	1.49054	0.6734	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)			
	Average Order Completion and Completion Notice Interval - Mechanized				
A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/FL (days)	0.07206	3.9682	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/FL (days)	0.00626	17.8268	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)	1.53867	0.2614	YES
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)			
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/FL (days)	0.23587	-3.5264	NO
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/FL (days)	0.04346	5.5411	YES
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)	7.25765	0.4754	YES
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)	4.08052	-1.0525	YES
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/FL (days)			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	6.40440	0.8611	YES
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/FL (days)	7.99579	0.0924	YES
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/FL (days)	1.66724	0.4900	YES
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)			
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/FL (days)			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/FL (days)	1.29466	-1.9902	NO
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/FL (days)			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/FL (days)	3.10606	-1.7945	NO
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)			
	Average Order Completion and Completion Notice Interval - Non-Mechanized				
A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
	Held Orders				
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	2.68283	1.0907	YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	5.84406	1.3612	YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	3.38978	0.3534	YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)			YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/	September								August							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	Design	0.00	0							4.00	1			0.000			
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0							0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	PBX	1.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	Centrex	17.83	6	0.00	0	12.828			YES	11.20	10	0.00	0	3.624			YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	Centrex	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN	6.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	2.00	1	0.00	0	0.000			YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
		Mean Held Order Interval & Distribution Intervals																	
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	Res	9.63	1,459	8.81	31	9.080	1.64811	0.6171	YES	9.64	1,812	7.96	44	8.463	1.29117	1.2883	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	Res	6.50	2			6.364				1.88	8			0.835			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	Res	2.87	1,086	3.06	17	4.506	1.10136	-0.1738	YES	1.81	1,699	3.36	25	2.258	0.45484	-3.4106	NO
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)	Res																
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)	Res																
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	Res	2.65	31	3.75	16	3.179	0.97845	-1.1292	YES	3.55	74	1.79	20	6.652	1.45735	1.2083	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	Res	1.00	1			0.000				10.00	2			1.414			
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	Res																
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	Res	5.00	1	3.00	1	0.000	0.00000		YES	1.00	4			0.000			
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	Res																
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Res																
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	Res																
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	Bus	9.69	354	9.20	5	11.734	5.28464	0.0931	YES	9.08	409	11.45	11	8.056	2.46144	-0.9634	YES
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	Bus									3.00	1			0.000			
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	Bus	4.97	231	2.50	6	8.518	3.52253	0.7023	YES	3.91	233	5.20	5	8.064	3.64503	-0.3528	YES
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)	Bus																
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	Bus	8.14	14	2.00	1	13.850	14.33617	0.4285	YES	4.79	24	3.00	7	8.910	3.82743	0.4681	YES
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	Bus	3.29	7			2.563				7.00	3			2.646			
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	Bus	1.20	5			0.447				7.67	3			11.547			
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	Bus																
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	Bus																
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	Design	18.78	18			18.804				13.76	17			11.649			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	Design	3.75	8			3.576				6.33	9			3.808			
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	Design	8.44	45	4.00	1	9.906	10.01713	0.4437	YES	13.00	44	1.00	2	13.118	9.48460	1.2652	YES
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	Design																
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design																
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	Design	1.00	4			0.000				2.33	3			2.309			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	Design																
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	Design																
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	Design	7.00	2			1.414				4.00	1			0.000			
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design																
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design																
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	Design																
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	PBX	1.00	1			0.000				8.00	1			0.000			
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	PBX	4.17	6			1.329				2.50	4			1.291			
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	PBX																
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	PBX																
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	PBX																
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	PBX	4.00	1			0.000											
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	PBX																
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	PBX	1.00	1			0.000											
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	PBX	26.00	1			0.000											
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	Centrex	12.85	26			11.330				8.04	23			4.866			
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	Centrex	1.33	15			0.900				1.57	7			1.512			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	Centrex																
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	Centrex	2.67	3			2.887				1.00	1			0.000			
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	Centrex	4.67	3			1.528											
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	Centrex	4.00	3			5.196											
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	Centrex																
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	Centrex																
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN	10.13	8			6.621				15.80	10			16.844			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN	3.25	4			2.872				4.25	8	3.33	3	5.036	3.40911	0.2889	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0			
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0	
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	11.00	4	0.00	0	10.033			YES	10.33	3	0.00	0	13.650
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	3.33	3	0.00	0	4.041
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	13.67	3	0.00	0	7.024			YES	3.00	1	0.00	0	0.000			YES	12.00	1	0.00	0	0.000
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	1.00	2	0.00	0	0.000			YES	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0	
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0			
		Mean Held Order Interval & Distribution Intervals																					
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	9.94	1,708	8.67	63	8.113	1.04087	1.2197	YES	8.97	1,613	6.64	59	7.551	1.00092	2.3228	YES	8.22	1,522	5.16	51	8.262
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	4.77	13			4.531				2.57	21			1.690				3.00	4			1.414
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	1.91	1,688	3.08	39	2.776	0.44955	-2.5985	NO	2.14	1,088	3.03	36	4.498	0.76189	-1.1704	YES	2.42	769	2.36	25	4.018
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	2.33	85	1.42	101	2.705	0.39620	2.2942	YES	1.80	103	1.76	132	1.158	0.15221	0.2532	YES	4.00	84	1.83	239	7.701
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	14.00	4			5.099				14.00	1			0.000				15.00	1			0.000
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)																					
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	1.33	3			0.577				1.75	4			1.500								
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)																					
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	10.17	417	6.07	14	8.150	2.21441	1.8510	YES	8.95	389	9.30	10	7.523	2.40936	-0.1459	YES	8.24	396	5.80	5	8.008
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	6.67	3			7.371				1.50	2			0.707				1.50	2			0.707
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	2.97	226	4.67	6	5.012	2.07309	-0.8168	YES	3.45	172	7.00	6	6.027	2.50288	-1.4170	YES	3.22	195	5.00	3	4.506
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	5.17	30	3.00	6	9.853	4.31690	0.5019	YES	5.96	24	1.50	14	12.359	4.15618	1.0727	YES	3.14	21	2.05	20	2.220
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	13.57	7	21.50	2	10.626	8.52128	-0.9304	YES	11.11	9	14.00	2	8.313	6.49881	-0.4445	YES	20.20	5	17.00	1	22.365
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)																					
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	5.00	5			8.396				1.00	3			0.000				1.33	3			0.577
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)																					
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	10.65	17			7.632				9.45	11			7.879				14.60	5			11.014
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	1.86	7			1.574				9.50	4			4.435				1.50	10			1.269
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	13.81	54	1.00	1	19.255	19.43253	0.6595	YES	14.21	58			29.179				14.02	54			21.654
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)									2.00	1			0.000								
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	1.00	1			0.000				10.67	3			13.429				3.50	4			1.732
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)																					
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)																					
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)																					
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)																					
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	8.50	2			0.707				10.00	2			11.314								
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)																					
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	7.50	4			9.815				2.00	1			0.000				1.50	2			0.707
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)																	7.00	1			0.000
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	2.00	1			0.000				2.00	2			0.000				1.00	1			0.000
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)																					
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)																					
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)																					
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)																					
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	11.22	18			15.207				12.56	25			11.811				12.20	20			12.463
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)									3.00	2			1.414								
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	5.22	9			7.293				1.55	22			1.011				2.75	8			2.964
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)									8.00	1			0.000								
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	3.00	3			3.464				9.75	12			7.436				1.50	8			1.069
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069								
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)									1.00	1			0.000								
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)																					
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	9.56	9			5.537				8.00	11			8.000				12.67	3			11.015
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	1.00	1			0.000												8.00	1	7.00	1	0.000
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	4.67	12			4.479				4.00	7			2.887				3.75	4			2.630

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)			
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)			YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)			YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)			YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)			YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)			YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)			
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)			
		Mean Hold Order Interval & Distribution Intervals			
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	1.17612	2.6068	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	0.81650	0.0719	YES
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	0.97577	2.2169	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	3.60387	0.6784	YES
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	2.62147	-0.6806	YES
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	0.89363	1.5756	YES
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	24.49980	0.1306	YES
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)			
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)			
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)			
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)			
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.00000		YES
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)			

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/	September								August							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zecore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zecore	Equity
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN	1.00	1			0.000											
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN	6.00	1			0.000				1.33	3			0.577			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN									2.00	1			0.000			
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN																
		% Jeopardies - Mechanized																	
A.2.6.1.1	P-2	Residence/Dispatch/FL (%)	Res	7.54%	40,014	5.74%	1,027		0.00835	2.1565	YES	8.46%	52,049	6.86%	1,617		0.00703	2.2670	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/FL (%)	Res	0.00%	605,154	0.00%	21,179		0.00001	0.1839	YES	0.00%	677,611	0.00%	33,710		0.00002	0.5332	YES
A.2.6.2.1	P-2	Business/Dispatch/FL (%)	Bus	9.42%	13,824	8.38%	191		0.02128	0.4894	YES	8.09%	18,892	5.01%	499		0.01237	2.4892	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/FL (%)	Bus	0.00%	74,669	0.00%	964		0.00017	0.1597	YES	0.00%	80,781	0.00%	1,399		0.00000		YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Design	17.00%	2,371							23.63%	2,281						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Design	1.07%	560	0.00%	1		0.10305	0.1040	YES	1.06%	549	0.00%	2		0.07250	0.1462	YES
A.2.6.4.1	P-2	PBX/Dispatch/FL (%)	PBX	20.00%	80							14.58%	96	0.00%	1		0.35477	0.4111	YES
A.2.6.4.2	P-2	PBX/Non-Dispatch/FL (%)	PBX	0.00%	276	0.00%	4		0.00000		YES	1.21%	248	0.00%	4		0.05510	0.2196	YES
A.2.6.5.1	P-2	Centrex/Dispatch/FL (%)	Centrex	11.44%	813							13.03%	844						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.00%	1,861	0.00%	1		0.00000		YES	0.19%	1,605						
A.2.6.6.1	P-2	ISDN/Dispatch/FL (%)	ISDN	16.61%	885							8.28%	2,018						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.34%	1,477							0.56%	1,248						
		% Jeopardies - Non-Mechanized																	
A.2.7.1.1	P-2	Residence/Dispatch/FL (%)	Diagnostic			9.38%	64				Diagnostic			6.42%	109				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/FL (%)	Diagnostic			0.00%	981				Diagnostic			0.00%	796				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/FL (%)	Diagnostic			5.49%	91				Diagnostic			4.85%	103				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/FL (%)	Diagnostic			0.00%	288				Diagnostic			0.27%	371				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Diagnostic			10.00%	30				Diagnostic			15.15%	33				Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic			0.00%	52				Diagnostic			0.00%	22				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	2				Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/FL (%)	Diagnostic			0.00%	4				Diagnostic			0.00%	7				Diagnostic
A.2.7.5.1	P-2	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Diagnostic			0.00%	7				Diagnostic			0.00%	9				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/FL (%)	Diagnostic			16.67%	6				Diagnostic			0.00%	2				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/FL (%)	Diagnostic			0.00%	13				Diagnostic			0.00%	10				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
A.2.8.1.1	P-2	Residence/Dispatch/FL (hours)	>= 48 hrs			124.51	37				YES			118.77	89				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.2.1	P-2	Business/Dispatch/FL (hours)	>= 48 hrs			199.57	13				YES			117.12	21				YES
A.2.8.2.2	P-2	Business/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.3.1	P-2	Design (Specials)/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.4.1	P-2	PBX/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.4.2	P-2	PBX/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.5.1	P-2	Centrex/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.5.2	P-2	Centrex/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.6.1	P-2	ISDN/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.6.2	P-2	ISDN/Non-Dispatch/FL (hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
A.2.9.1.1	P-2	Residence/Dispatch/FL (hours)	Diagnostic			124.30	4				Diagnostic			102.05	5				Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/FL (hours)	Diagnostic			186.70	2				Diagnostic			115.34	6				Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/FL (hours)	Diagnostic			215.76	2				Diagnostic			270.86	5				Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/FL (hours)	Diagnostic			346.60	1				Diagnostic								Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
A.2.10.1.1	P-2	Residence/Dispatch/FL (%)	95% >= 48 hrs			97.30%	37				YES			94.20%	69				NO
A.2.10.1.2	P-2	Residence/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.2.1	P-2	Business/Dispatch/FL (%)	95% >= 48 hrs			100.00%	13				YES			95.24%	21				YES
A.2.10.2.2	P-2	Business/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.3.1	P-2	Design (Specials)/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.4.1	P-2	PBX/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.4.2	P-2	PBX/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.5.1	P-2	Centrex/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.5.2	P-2	Centrex/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.6.1	P-2	ISDN/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.6.2	P-2	ISDN/Non-Dispatch/FL (%)	95% >= 48 hrs																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
A.2.11.1.1	P-2	Residence/Dispatch/FL (%)	Diagnostic			100.00%	4				Diagnostic			80.00%	5				Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/FL (%)	Diagnostic			100.00%	2				Diagnostic			100.00%	6				Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Diagnostic			100.00%	2				Diagnostic			100.00%	5				Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/FL (%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		% Missed Installation Appointments																	
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	Res	5.81%	39,807	4.14%	1,088		0.00719	2.3233	YES	6.33%	51,347	3.79%	1,687		0.00602	4.2062	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.15%	606,133	0.23%	22,116		0.00026	-3.0466	NO	0.02%	678,553	0.09%	34,569		0.00008	-9.7337	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	Res	2.11%	95	14.29%	7		0.05622	-2.1664	NO	4.92%	122	0.00%	4		0.10988	0.4476	YES
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res																
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	Bus	3.98%	13,568	4.14%	290		0.01160	-0.1362	YES	3.27%	18,247	3.08%	552		0.00769	0.2499	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.04%	74,704	0.24%	1,255		0.00058	-3.4077	NO	0.03%	80,759	0.39%	1,777		0.00045	-8.0485	NO
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	Bus	5.44%	294	0.00%	9		0.07676	0.7089	YES	3.50%	257	0.00%	9		0.06234	0.6617	YES
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	12							0.00%	23	0.00%	1		0.00000		YES
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	3.07%	2,184	3.33%	30		0.03170	-0.0838	YES	2.54%	2,320	6.25%	32		0.02802	-1.3229	YES
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.74%	542	0.00%	53		0.01232	0.5991	YES	0.35%	863	0.00%	21		0.01300	0.2674	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.94%	213							0.00%	138						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	6							0.00%	7						
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	PBX	10.53%	57	0.00%	1		0.30957	0.3400	YES	6.78%	74	0.00%	2		0.17987	0.3757	YES
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	0.46%	217	0.00%	4		0.03417	0.1348	YES	0.00%	173	0.00%	6		0.00000		YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	PBX	5.26%	19							0.00%	17	0.00%	1		0.00000		YES
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	3.13%	64	0.00%	5		0.08079	0.3868	YES	0.00%	63	0.00%	2		0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	4.89%	756							3.02%	794						

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A25621	D-1	ISDN<=10 circuits/Non-Dispatch/Facility/FL (days)																					
A25622	D-1	ISDN<=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A25623	D-1	ISDN<=10 circuits/Non-Dispatch/Other/FL (days)	6.50	2			7.778				1.80	5			0.447				20.29	7			16.028
A25621	D-1	ISDN>=10 circuits/Dispatch/Facility/FL (days)																					
A25622	D-1	ISDN>=10 circuits/Dispatch/Equipment/FL (days)																					
A25623	D-1	ISDN>=10 circuits/Dispatch/Other/FL (days)																					
A25621	D-1	ISDN>=10 circuits/Non-Dispatch/Facility/FL (days)																					
A25622	D-1	ISDN>=10 circuits/Non-Dispatch/Equipment/FL (days)																					
A25623	D-1	ISDN>=10 circuits/Non-Dispatch/Other/FL (days)																					
		% Jeopardies - Mechanized																					
A2611	D-2	Residence/Dispatch/FL (%)	7.88%	46,652	5.81%	1,773		0.00652	3.1787	YES	8.11%	42,731	7.60%	1,740		0.00667	0.8121	YES	8.68%	45,738	5.62%	2,277	
A2612	D-2	Residence/Non-Dispatch/FL (%)	0.00%	646,704	0.00%	44,488		0.00001	0.3588	YES	0.00%	614,702	0.00%	43,482		0.00001	0.2570	YES	0.00%	699,327	0.00%	50,323	
A2621	D-2	Business/Dispatch/FL (%)	7.47%	15,323	6.27%	357		0.01419	0.8496	YES	8.72%	14,102	2.82%	284		0.01600	3.4891	YES	3.90%	34,465	6.92%	347	
A2622	D-2	Business/Non-Dispatch/FL (%)	0.00%	72,335	0.00%	2,310		0.00000		YES	0.00%	66,674	0.00%	1,828		0.00000		YES	0.00%	53,739	0.00%	3,207	
A2631	D-2	Design (Specials)/Dispatch/FL (%)	17.74%	2,341							17.76%	3,008							18.01%	2,665			
A2632	D-2	Design (Specials)/Non-Dispatch/FL (%)	0.04%	923							0.41%	490							2.06%	679	0.00%	1	
A2641	D-2	PBX/Dispatch/FL (%)	14.88%	121							14.94%	87	0.00%	1		0.35855	0.4167	YES	17.86%	84	0.00%	1	
A2642	D-2	PBX/Non-Dispatch/FL (%)	1.87%	214	0.00%	6		0.05609	0.3334	YES	0.51%	196	0.00%	5		0.03277	0.1581	YES	2.08%	289	0.00%	3	
A2651	D-2	Centrex/Dispatch/FL (%)	15.31%	725							16.23%	573							14.25%	723			
A2652	D-2	Centrex/Non-Dispatch/FL (%)	0.08%	1,259	0.00%	2		0.01994	0.0358	YES	0.00%	1,288	0.00%	1		0.00000		YES	0.00%	1,479	0.00%	5	
A2661	D-2	ISDN/Dispatch/FL (%)	21.16%	390							23.47%	622							20.36%	658			
A2662	D-2	ISDN/Non-Dispatch/FL (%)	0.35%	1,194	0.00%	9		0.01967	0.1762	YES	0.10%	958	0.00%	1		0.03231	0.0323	YES	0.23%	1,716	0.00%	1	
		% Jeopardies - Non-Mechanized																					
A2711	D-2	Residence/Dispatch/FL (%)			7.08%	113				Diagnostic			7.55%	106				Diagnostic			4.90%	102	
A2712	D-2	Residence/Non-Dispatch/FL (%)			0.00%	691				Diagnostic			0.00%	1,033				Diagnostic			0.00%	1,130	
A2721	D-2	Business/Dispatch/FL (%)			4.30%	93				Diagnostic			0.99%	101				Diagnostic			4.04%	99	
A2722	D-2	Business/Non-Dispatch/FL (%)			0.00%	319				Diagnostic			0.00%	356				Diagnostic			0.00%	679	
A2731	D-2	Design (Specials)/Dispatch/FL (%)			3.85%	26				Diagnostic			23.53%	17				Diagnostic			31.25%	16	
A2732	D-2	Design (Specials)/Non-Dispatch/FL (%)			2.00%	50				Diagnostic			0.00%	14				Diagnostic			0.00%	15	
A2741	D-2	PBX/Dispatch/FL (%)			0.00%	1				Diagnostic			0.00%	1				Diagnostic			0.00%	2	
A2742	D-2	PBX/Non-Dispatch/FL (%)			0.00%	8				Diagnostic			0.00%	4				Diagnostic			0.00%	16	
A2751	D-2	Centrex/Dispatch/FL (%)								Diagnostic								Diagnostic			0.00%	2	
A2752	D-2	Centrex/Non-Dispatch/FL (%)			0.00%	10				Diagnostic			0.00%	22				Diagnostic			0.00%	12	
A2761	D-2	ISDN/Dispatch/FL (%)			0.00%	7				Diagnostic			20.00%	5				Diagnostic			12.50%	8	
A2762	D-2	ISDN/Non-Dispatch/FL (%)			0.00%	5				Diagnostic			0.00%	6				Diagnostic			0.00%	19	
		Average Jeopardy Notice Interval - Mechanized																					
A2811	D-2	Residence/Dispatch/FL (hours)			120.11	58				YES			117.24	75				YES			112.19	82	
A2812	D-2	Residence/Non-Dispatch/FL (hours)																					
A2821	D-2	Business/Dispatch/FL (hours)			107.22	13				YES			167.60	7				YES			128.07	16	
A2822	D-2	Business/Non-Dispatch/FL (hours)																					
A2831	D-2	Design (Specials)/Dispatch/FL (hours)																					
A2832	D-2	Design (Specials)/Non-Dispatch/FL (hours)																					
A2841	D-2	PBX/Dispatch/FL (hours)																					
A2842	D-2	PBX/Non-Dispatch/FL (hours)																					
A2851	D-2	Centrex/Dispatch/FL (hours)																					
A2852	D-2	Centrex/Non-Dispatch/FL (hours)																					
A2861	D-2	ISDN/Dispatch/FL (hours)																					
A2862	D-2	ISDN/Non-Dispatch/FL (hours)																					
		Average Jeopardy Notice Interval - Non-Mechanized																					
A2911	D-2	Residence/Dispatch/FL (hours)			128.74	3				Diagnostic			99.52	5				Diagnostic			111.34	4	
A2912	D-2	Residence/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2921	D-2	Business/Dispatch/FL (hours)			67.00	3				Diagnostic			157.12	1				Diagnostic			116.28	2	
A2922	D-2	Business/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2931	D-2	Design (Specials)/Dispatch/FL (hours)			320.98	1				Diagnostic			267.71	4				Diagnostic			349.37	5	
A2932	D-2	Design (Specials)/Non-Dispatch/FL (hours)			109.18	1				Diagnostic								Diagnostic					
A2941	D-2	PBX/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2942	D-2	PBX/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2951	D-2	Centrex/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2952	D-2	Centrex/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A2961	D-2	ISDN/Dispatch/FL (hours)								Diagnostic			175.00	1				Diagnostic			510.07	1	
A2962	D-2	ISDN/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
		% Jeopardy Notice >= 48 hours - Mechanized																					
A3101	D-2	Residence/Dispatch/FL (%)			93.10%	58				NO			96.00%	75				YES			95.12%	82	
A3102	D-2	Residence/Non-Dispatch/FL (%)																					
A3121	D-2	Business/Dispatch/FL (%)			92.31%	13				NO			100.00%	7				YES			100.00%	18	
A3122	D-2	Business/Non-Dispatch/FL (%)																					
A3131	D-2	Design (Specials)/Dispatch/FL (%)																					
A3132	D-2	Design (Specials)/Non-Dispatch/FL (%)																					
A3141	D-2	PBX/Dispatch/FL (%)																					
A3142	D-2	PBX/Non-Dispatch/FL (%)																					
A3151	D-2	Centrex/Dispatch/FL (%)																					
A3152	D-2	Centrex/Non-Dispatch/FL (%)																					
A3161	D-2	ISDN/Dispatch/FL (%)																					
A3162	D-2	ISDN/Non-Dispatch/FL (%)																					
		% Jeopardy Notice >= 48 hours - Non-Mechanized																					
A3111	D-2	Residence/Dispatch/FL (%)			100.00%	3				Diagnostic			100.00%	5				Diagnostic			100.00%	4	
A3112	D-2	Residence/Non-Dispatch/FL (%)								Diagnostic								Diagnostic					
A3121	D-2	Business/Dispatch/FL (%)			33.33%	3				Diagnostic			100.00%	1				Diagnostic			100.00%	2	
A3122	D-2	Business/Non-Dispatch/FL (%)								Diagnostic								Diagnostic					
A3131	D-2	Design (Specials)/Dispatch/FL (%)			100.00%	1				Diagnostic			100.00%	4				Diagnostic			100.00%	5	
A3132	D-2	Design (Specials)/Non-Dispatch/FL (%)			100.00%	1				Diagnostic								Diagnostic					
A3141	D-2	PBX/Dispatch/FL (%)								Diagnostic								Diagnostic					
A3142	D-2	PBX/Non-Dispatch/FL (%)								Diagnostic								Diagnostic					
A3151	D-2	Centrex/Dispatch/FL (%)								Diagnostic								Diagnostic					
A3152	D-2	Centrex/Non-Dispatch/FL (%)								Diagnostic								Diagnostic					
A3161	D-2	ISDN/Dispatch/FL (%)								Diagnostic			100.00%	1				Diagnostic			100.00%	1	
A3162	D-2	ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic					
		% Missed Installation Appointments																					
A212111	D-3	Residence/<=10 circuits/Dispatch/FL (%)	7.02%	46,265	5.32%	1,843		0.00607	2.7990	YES	5.82%	42,350	4.67%	1,820		0.00660	2.0445	YES	4.59%	44,697	2.99%	2,305	
A212112	D-3	Residence/<=10 circuits/Non-Dispatch/FL (%)	0.02%	647,646	0.24%	45,280		0.00007	-31.7218	NO	0.02%	616,028	0.33%	44,620		0.00008	-40.0110	NO	0.10%	700,346	0.51%	51,529	
A212121	D-3	Residence/>=10 circuits/Dispatch/FL (%)	6.42%	109	0.00%	2		0.17493	0.3671	YES	5.81%	86	0.00%	5		0.10765	0.5401	YES	1.15%	87	0.00%	3	
A212122	D-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1																			
A212211	D-3	Business/<=10 circuits/Dispatch/FL (%)	4.37%	15,024	4.84%	413		0.01020	-0.4604	YES	4.03%	13,781	3.86%	364		0.01044	0.1735	YES	1.84%	33,604	1.74%	402	
A212212	D-3	Business/<=10 circuits/Non-Dispatch/FL (%)	0.06%	72,386	0.72%	2,741		0.00042	-4.0777	NO	0.05%	66,745	0.82%	2,108		0.00050	-15.1989	NO	0.06%	53,772	0.69%	3,902	
A212221	D-3	Business/>=10 circuits/Dispatch/FL (%)	5.97%	268	20.00%	10		0.07831	-1.8385	NO	4.27%	281	20.00%	10		0.06507	-2.4175	NO	4.73%	296	11.11%	9	
A212222	D-3	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00%	8	0.00%	1		0.00000		YES	0.00%	21	0.00%	2		0.00000		YES	0.00%	12	0.00%	3	
A212311	D-3	Design (Specials)/<=10 circuits/Dispatch/FL (%)	3.05%	2,456	3.70%	27		0.03329	-0.1952	YES	2.39%	2,339	0.00%	16		0.03835	0.6243	YES	2.74%	2,340	0.00%	15	
A212312	D-3	Design (Specials)/<=10 circuits/Non-Dispatch/FL (%)	0.17%	602	0.00%	51		0.00694	0.2797	YES	0.81%	496	0.00%	13		0.02513	0.3209	YES	0.56%	713	0.00%	15	
A212321	D-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	1							0.00%	82							0.00%	18			
A212322	D-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1							0.00%	1			
A212411	D-3	PBX/<=10 circuits/Dispatch/FL (%)	5.77%	104							4.41%	68	0.00%	1		0.20686	0.2133	YES	2.78%	72	0.00%	3	
A212412	D-3	PBX/<=10 circuits/Non-Dispatch/FL (%)	0.53%	187	0.00%	14		0.02021	0.2640	YES	1.10%	181	0.00%	9		0.03570	0.3095	YES	0.82%	243	0.00%	19	
A212421	D-3	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	2							0.00%	5							0.00%	6			
A212422	D-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00%	30	0.00%	1		0.00000		YES	0.00%	13							0.00%	43	0.00%	2	
A212511	D-3	Centrex/<=10 circuits/Dispatch/FL (%)	4.86%	658							8.40%	530							3.55%	648	0.00%	1	

BellSouth Monthly Performance Summary

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			Standard Error	Zscore	Equity
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)			
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)			
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)			
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)			
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)			
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)			
		% Jeoperdies - Mechanized			
A.2.6.1.1	P-2	Residence/Dispatch/FL (%)	0.00604	5.0532	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/FL (%)	0.00001	0.2591	YES
A.2.6.2.1	P-2	Business/Dispatch/FL (%)	0.01044	-2.8885	NO
A.2.6.2.2	P-2	Business/Non-Dispatch/FL (%)	0.00006	0.2373	YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/FL (%)			
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	0.14221	0.1450	YES
A.2.6.4.1	P-2	PBX/Dispatch/FL (%)	0.38527	0.4635	YES
A.2.6.4.2	P-2	PBX/Non-Dispatch/FL (%)	0.06275	0.2509	YES
A.2.6.5.1	P-2	Centrex/Dispatch/FL (%)			
A.2.6.5.2	P-2	Centrex/Non-Dispatch/FL (%)	0.00000		YES
A.2.6.6.1	P-2	ISDN/Dispatch/FL (%)			
A.2.6.6.2	P-2	ISDN/Non-Dispatch/FL (%)	0.04824	0.0483	YES
		% Jeoperdies - Non-Mechanized			
A.2.7.1.1	P-2	Residence/Dispatch/FL (%)			Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/FL (%)			Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/FL (%)			Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/FL (%)			Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/FL (%)			Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)			Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/FL (%)			Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/FL (%)			Diagnostic
A.2.7.5.1	P-2	Centrex/Dispatch/FL (%)			Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/FL (%)			Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/FL (%)			Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/FL (%)			Diagnostic
		Average Jeoperdy Notice Interval - Mechanized			
A.2.8.1.1	P-2	Residence/Dispatch/FL (hours)			YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/FL (hours)			
A.2.8.2.1	P-2	Business/Dispatch/FL (hours)			YES
A.2.8.2.2	P-2	Business/Non-Dispatch/FL (hours)			
A.2.8.3.1	P-2	Design (Specials)/Dispatch/FL (hours)			
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)			
A.2.8.4.1	P-2	PBX/Dispatch/FL (hours)			
A.2.8.4.2	P-2	PBX/Non-Dispatch/FL (hours)			
A.2.8.5.1	P-2	Centrex/Dispatch/FL (hours)			
A.2.8.5.2	P-2	Centrex/Non-Dispatch/FL (hours)			
A.2.8.6.1	P-2	ISDN/Dispatch/FL (hours)			
A.2.8.6.2	P-2	ISDN/Non-Dispatch/FL (hours)			
		Average Jeoperdy Notice Interval - Non-Mechanized			
A.2.9.1.1	P-2	Residence/Dispatch/FL (hours)			Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/FL (hours)			Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/FL (hours)			Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/FL (hours)			Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/FL (hours)			Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)			Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/FL (hours)			Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/FL (hours)			Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/FL (hours)			Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/FL (hours)			Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/FL (hours)			Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/FL (hours)			Diagnostic
		% Jeoperdy Notice >= 48 hours - Mechanized			
A.2.10.1.1	P-2	Residence/Dispatch/FL (%)			YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/FL (%)			
A.2.10.2.1	P-2	Business/Dispatch/FL (%)			YES
A.2.10.2.2	P-2	Business/Non-Dispatch/FL (%)			
A.2.10.3.1	P-2	Design (Specials)/Dispatch/FL (%)			
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)			
A.2.10.4.1	P-2	PBX/Dispatch/FL (%)			
A.2.10.4.2	P-2	PBX/Non-Dispatch/FL (%)			
A.2.10.5.1	P-2	Centrex/Dispatch/FL (%)			
A.2.10.5.2	P-2	Centrex/Non-Dispatch/FL (%)			
A.2.10.6.1	P-2	ISDN/Dispatch/FL (%)			
A.2.10.6.2	P-2	ISDN/Non-Dispatch/FL (%)			
		% Jeoperdy Notice >= 48 hours - Non-Mechanized			
A.2.11.1.1	P-2	Residence/Dispatch/FL (%)			Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/FL (%)			Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/FL (%)			Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/FL (%)			Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/FL (%)			Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)			Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/FL (%)			Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/FL (%)			Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/FL (%)			Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/FL (%)			Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/FL (%)			Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/FL (%)			Diagnostic
		% Missed Installation Appointments			
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	0.00447	3.5731	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	0.00014	-29.2626	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	0.06259	0.1835	YES
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)			
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	0.00675	0.1493	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	0.00039	-16.2494	NO
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	0.07183	-0.8885	YES
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	0.04225	0.6474	YES
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.01949	0.2879	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)			
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	0.09684	0.2869	YES
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	0.02152	0.3824	YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)			
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	0.16517	0.1917	YES

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.17%	1,797	0.00%	5		0.01828	0.0913	YES	0.07%	1,468	0.00%	7		0.00958	0.0689	YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	15.63%	32							0.00%	63						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	55	0.00%	4		0.00000		YES	0.00%	158	0.00%	2		0.00000		YES
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.52%	789	0.00%	3		0.07079	0.2148	YES	0.96%	1,766	100.00%	3		0.05642	-17.5535	NO
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.29%	1,399	0.00%	12		0.01548	0.1847	YES	0.34%	1,161	0.00%	7		0.02221	0.1551	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.83%	120	0.00%	3		0.05314	0.1568	YES	0.83%	160	0.00%	1		0.07906	0.0791	YES
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	1.23%	81	0.00%	2		0.07904	0.1562	YES	0.00%	88	0.00%	1		0.00000		YES
		% Missed Installation Appointments Including Subs																	
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/FL (%)	Res	7.60%	47,012	5.47%	1,262		0.00756	2.8262	YES	8.06%	60,490	4.40%	1,931		0.00629	5.8142	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.15%	609,275	0.24%	22,243		0.00026	-3.6756	NO	0.02%	681,396	0.10%	34,764		0.00008	-9.7500	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/FL (%)	Res	6.48%	108	10.00%	10		0.08138	-0.4324	YES	6.43%	140	0.00%	4		0.12437	0.5169	YES
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res																
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/FL (%)	Bus	7.85%	17,353	6.72%	402		0.01357	0.8346	YES	6.50%	22,418	3.86%	674		0.00964	2.7412	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.05%	75,374	0.24%	1,276		0.00064	-2.8562	NO	0.04%	81,404	0.39%	1,810		0.00049	-7.1043	NO
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/FL (%)	Bus	9.78%	491	0.00%	12		0.08677	1.1266	YES	9.81%	418	0.00%	12		0.08708	1.1263	YES
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	14							0.00%	23	0.00%	1		0.00000		YES
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	3.81%	3,624	3.13%	32		0.03314	0.1478	YES	3.74%	3,903	4.76%	42		0.02944	-0.3469	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.65%	614	0.00%	55		0.01132	0.5753	YES	0.50%	1,002	0.00%	24		0.01455	0.3428	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	1.22%	328							0.00%	233						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	6							0.00%	12						
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/FL (%)	PBX	11.63%	86	0.00%	1		0.32242	0.3806	YES	4.79%	146	0.00%	2		0.15210	0.3152	YES
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	1.32%	228	0.00%	7		0.04373	0.3009	YES	0.00%	188	0.00%	10		0.00000		YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/FL (%)	PBX	2.86%	35							0.00%	34	50.00%	2		0.00000		NO
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	2.04%	98	0.00%	7		0.05532	0.3689	YES	1.22%	82	0.00%	2		0.07855	0.1553	YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	6.83%	922							5.69%	1,020						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.16%	1,819	0.00%	5		0.01817	0.0908	YES	0.07%	1,512	0.00%	7		0.00974	0.0679	YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	12.50%	48							0.98%	102						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	62	0.00%	4		0.00000		YES	0.00%	161	0.00%	2		0.00000		YES
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	2.38%	1,176	0.00%	3		0.08813	0.2702	YES	2.29%	2,188	50.00%	6		0.08109	-7.8107	NO
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.47%	1,491	0.00%	13		0.01904	0.2466	YES	0.33%	1,224	10.00%	10		0.01812	-5.3380	NO
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	1.33%	301	0.00%	3		0.06644	0.2000	YES	3.74%	401	33.33%	3		0.10996	-2.6911	NO
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.74%	135	0.00%	2		0.06108	0.1213	YES	1.06%	189	0.00%	1		0.10259	0.1031	YES
		% Provisioning Troubles within 30 Days																	
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	Res	9.11%	51,347	8.77%	1,687		0.00712	0.4768	YES	10.16%	46,265	9.33%	1,843		0.00718	1.1485	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	3.80%	678,553	4.17%	34,569		0.00105	-3.5634	NO	3.95%	647,646	4.08%	45,280		0.00095	-1.3913	YES
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	Res	18.85%	122	25.00%	4		0.19875	-0.3093	YES	11.01%	109	0.00%	2		0.22335	0.4929	YES
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res									0.00%	1						
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	Bus	10.11%	18,247	8.15%	552		0.01302	1.5003	YES	12.03%	15,024	12.35%	413		0.01623	-0.1939	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	9.30%	80,759	6.58%	1,777		0.00696	3.6937	YES	8.83%	72,386	5.44%	2,741		0.00552	6.1419	YES
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	Bus	21.40%	257	33.33%	9		0.13908	-0.8579	YES	20.90%	268	10.00%	10		0.13094	0.8321	YES
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	4.35%	23	0.00%	1		0.20832	0.2087	YES	12.50%	8	0.00%	1		0.35078	0.3563	YES
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	6.08%	2,320	3.13%	32		0.04253	0.6943	YES	7.61%	2,456	7.41%	27		0.05132	0.0403	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	3.13%	863	4.76%	21		0.03845	-0.4248	YES	2.82%	602	1.96%	51		0.02416	0.3573	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	138							0.00%	1						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	7							0.00%	1						
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	PBX	4.05%	74	0.00%	2		0.14133	0.2869	YES	1.92%	104						
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	5.20%	173	0.00%	8		0.06031	0.6478	YES	1.60%	187	0.00%	14		0.03481	0.4608	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	17	0.00%	1		0.00000		YES	0.00%	2						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	1.59%	63	0.00%	2		0.08977	0.1768	YES	0.00%	30	0.00%	1		0.00000		YES
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	10.71%	794							9.57%	658						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	7.15%	1,468	14.29%	7		0.09763	-0.7306	YES	8.72%	1,204	14.29%	14		0.07584	-0.7337	YES
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	9.52%	63							6.45%	62						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	10.76%	158	50.00%	2		0.22049	-1.7797	NO	10.95%	137	0.00%	3		0.18224	0.6008	YES
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	1.59%	1,766	0.00%	3		0.07218	0.2197	YES	6.99%	687	33.33%	6		0.10453	-2.5205	NO
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.86%	1,161	0.00%	7		0.03503	0.2459	YES	0.66%	1,064	0.00%	12		0.02347	0.2803	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.63%	160	0.00%	1		0.07906	0.0791	YES	0.00%	5						
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.00%	88	0.00%	1		0.00000		YES	0.00%	93	0.00%	2		0.00000		YES
		Average Completion Notice Interval - Mechanized																	
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Res	5.25	39,460	0.04	1,025	22.311	0.70586	7.3854	YES	6.23	51,346	0.29	1,579	23.750	0.60680	9.7967	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Res	0.92	604,380	0.73	21,212	5.099	0.03562	5.5365	YES	1.02	677,969	0.72	33,773	6.350	0.03541	8.5398	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Res	1.74	94	0.02	5	7.527	3.45469	0.4978	YES	4.10	122	0.14	3	15.855	9.14884	0.4323	YES
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Res																
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Bus	3.92	13,417	0.03	204	24.990	1.76290	2.2073	YES	3.97	18,131	0.40	463	19.675	0.92599	3.8504	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Bus	1.27	74,260	0.78	964	8.516	0.27806	1.7505	YES	1.37	80,493	0.79	1,403	8.974	0.24166	2.3637	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Bus	4.27	292	0.02	6	22.548	9.29936	0.4574	YES	4.31	255	0.03	3	19.387	11.25847	0.3800	YES
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Bus	0.35	4			0.328				15.58	6			36.917			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Design	225.52	2,132			530.894				274.28	2,307			524.489			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Design	10.07	540	0.02	1	47.718	47.78252	0.2106	YES	17.15	861	0.02	2	64.748	45.83665	0.3738	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Design	56.55	208			234.846				94.53	132			281.487			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Design	323.39	6			245.791				34.22	7			60.543			
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	PBX	34.85	54			71.411				110.48	73			242.734			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	PBX	4.67	216	0.19	3	19.037	11.06735	0.4045	YES	6.21	172	4.24	4	30.407	15.37952	0.1280	YES
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	PBX	193.91	19			295.827				166.22	17	0.02	1	231.184	237.88673	0.6987	YES
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	PBX	34.44	62	81.59	2	114.822	82.49082	-0.5716	YES	43.72	63			207.617			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Centrex	11.28	747			39.472				6.77	792			25.839			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Centrex	2.13	1,795	0.77	1	19.196	19.20175	0.0710	YES	3.04	1,466			17.400			
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Centrex	10.34	30			26.205				43.55	63			96.190			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Centrex	2.59	54			13.113				0.88	158			1.485			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	ISDN	83.68	759			212.803				43.73	1,761			168.013			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN	6.47	1,388			44.189				4.72	1,151			26.905			
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN	201.17	119			315.894				201.09	160			378.527			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN	74.67	81			231.153				99.44	85			206.110			
		Average Completion Notice Interval - Non-Mechanized																	
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.24	59				Diagnostic			16.15	108				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.41	893				Diagnostic			6.22	799				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Diagnostic			9.13	2				Diagnostic			19.25	1				Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.05	87				Diagnostic			19.02	89				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			12.42	291				Diagnostic			14.24	374				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Diagnostic			13.48	3				Diagnostic			26.21	6				Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			17.83	1				Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Diagnostic			36.38	28				Diagnostic			49.93	32				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			39.01	62				Diagnostic			31.94	19				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	Diagnostic			18.70	1				Diagnostic			34.13	2				Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.72	1				Diagnostic			23.06	5				Diagnostic
A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			6.90	3				Diagnostic			30.04	2				Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.91	4				Diagnostic			29.25	7				Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			49.09	4				Diagnostic			19.33	2				Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			44.47	3				Diagnostic			97.96	3				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			46.50	12				Diagnostic			20.65	7				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A216522	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	3.16%	1,274	0.00%	14		0.00000		YES	0.00%	1,130	0.08%	12		0.00903	0.1026	YES	0.00%	1,330	0.00%	14	
A216621	P-3	Centrex/<10 circuits/Dispatch/FL (%)	0.45%	62							31.34%	67							1.89%	53			
A216622	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	3.00%	137	0.00%	3		0.00000		YES	0.00%	74	0.00%	11		0.05590		YES	0.00%	159	0.00%	3	
A216711	P-3	ISDN/<10 circuits/Dispatch/FL (%)	2.77%	687	0.00%	6		0.00724	0.4113	YES	3.11%	578	0.00%	7		0.00605	0.4715	YES	1.57%	508	16.67%	6	
A216712	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.38%	1,064	0.00%	12		0.01777	0.2116	YES	1.14%	878	0.00%	8		0.03709	0.3622	YES	0.74%	1,622	0.00%	18	
A216821	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	9							0.00%	2			
A216822	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	53	0.00%	2		0.00000		YES	0.00%	67							0.00%	58			
		% Missed Installation Appointments Including Subs																					
A213111	P-3A	Residence/<10 circuits/Dispatch/FL (%)	8.53%	55,577	5.69%	2,181		0.00022	5.2696	YES	7.47%	46,757	5.16%	2,133		0.00181	3.9821	YES	5.90%	51,809	3.84%	2,057	
A213112	P-3A	Residence/<10 circuits/Non-Dispatch/FL (%)	0.02%	650,447	0.24%	45,661		0.00007	-31.0235	NO	0.03%	618,780	0.34%	45,037		0.00008	-33.7056	NO	0.10%	704,053	0.52%	52,204	
A213121	P-3A	Residence/>=10 circuits/Dispatch/FL (%)	7.52%	133	0.00%	2		0.16786	0.4062	YES	7.84%	102	14.29%	7		0.10504	-0.6133	YES	6.86%	102	0.00%	3	
A213122	P-3A	Residence/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1																			
A213211	P-3A	Business/<10 circuits/Dispatch/FL (%)	7.93%	19,439	8.04%	530		0.01190	5.5926	YES	7.38%	17,731	4.99%	481		0.01208	1.6772	YES	3.34%	37,010	3.08%	503	
A213212	P-3A	Business/<10 circuits/Non-Dispatch/FL (%)	0.06%	73,017	0.21%	2,799		0.00044	-3.6952	NO	0.08%	67,447	0.80%	2,257		0.00053	-13.7735	NO	3.07%	54,588	0.70%	3,998	
A213221	P-3A	Business/>=10 circuits/Dispatch/FL (%)	9.09%	429	22.22%	18		0.07150	-1.7387	NO	10.68%	412	25.00%	16		0.07870	-1.8197	NO	10.34%	445	0.00%	11	
A213222	P-3A	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00%	8	0.00%	1		0.00000		YES	0.00%	29	0.00%	2		0.00000		YES	0.00%	15	0.00%	1	
A213311	P-3A	Design (Specials)/<10 circuits/Dispatch/FL (%)	3.65%	4,149	7.50%	40		0.02978	-1.2035	YES	2.76%	4,064	0.00%	23		0.01423	0.8061	YES	3.16%	3,928	0.00%	16	
A213312	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.71%	701	0.00%	55		0.01178	0.6053	YES	1.32%	606	6.25%	16		0.02891	-1.7053	NO	1.28%	851	0.00%	15	
A213321	P-3A	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	1							0.00%	186							0.00%	36			
A213322	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1							0.00%	1			
A213411	P-3A	PBX/<10 circuits/Dispatch/FL (%)	8.11%	185							8.11%	111	0.00%	1		0.27419	0.2957	YES	6.15%	130	0.00%	3	
A213412	P-3A	PBX/<10 circuits/Non-Dispatch/FL (%)	0.45%	222	0.00%	18		0.01641	0.2745	YES	1.36%	221	0.00%	10		0.03741	0.3628	YES	1.02%	295	0.00%	22	
A213421	P-3A	PBX/>=10 circuits/Dispatch/FL (%)	25.00%	8							0.00%	14							0.00%	21			
A213422	P-3A	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00%	30	0.00%	1		0.00000		YES	0.00%	15							0.00%	45	0.00%	2	
A213511	P-3A	Centrex/<10 circuits/Dispatch/FL (%)	7.58%	870							11.76%	757							10.06%	825	0.00%	1	
A213512	P-3A	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.00%	1,363	0.00%	17		0.00000		YES	0.09%	1,140	0.00%	12		0.00859	0.1021	YES	0.00%	1,335	0.00%	14	
A213521	P-3A	Centrex/>=10 circuits/Dispatch/FL (%)	14.81%	108							34.78%	138							12.05%	83			
A213522	P-3A	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00%	143	0.00%	4		0.00000		YES	0.00%	83	0.00%	11		0.00000		YES	0.00%	165	0.00%	4	
A213611	P-3A	ISDN/<10 circuits/Dispatch/FL (%)	5.83%	1,355	0.00%	7		0.08879	0.6566	YES	3.29%	1,003	0.00%	11		0.05408	0.8084	YES	5.42%	941	11.11%	9	
A213612	P-3A	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.34%	1,175	0.00%	21		0.01282	0.2656	YES	1.04%	903	0.00%	12		0.02945	0.3527	YES	1.28%	1,722	0.00%	20	
A213621	P-3A	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	15							0.00%	18							0.00%	3			
A213622	P-3A	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	111	0.00%	4		0.00000		YES	0.00%	138							0.00%	68			
		% Provisioning Troubles within 30 Days																					
A214111	P-9	Residence/<10 circuits/Dispatch/FL (%)	10.73%	42,350	8.79%	1,820		0.00741	2.6193	YES	10.74%	44,897	8.24%	2,305		0.00681	3.7704	YES	8.84%	45,262	6.33%	2,464	
A214112	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	3.71%	616,028	4.40%	44,620		0.00053	-4.1794	NO	3.19%	700,346	3.54%	51,529		0.00080	-4.4463	NO	3.18%	681,747	3.73%	56,111	
A214121	P-9	Residence/>=10 circuits/Dispatch/FL (%)	17.44%	86	0.00%	5		0.17457	0.9861	YES	11.49%	87	0.00%	3		0.18730	0.6137	YES	11.22%	98	20.00%	5	
A214122	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	2			
A214211	P-9	Business/<10 circuits/Dispatch/FL (%)	12.77%	13,781	14.50%	364		0.01772	-1.0095	YES	12.82%	33,604	10.45%	402		0.01678	1.4359	YES	11.02%	40,527	12.35%	340	
A214212	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	9.49%	68,746	6.87%	2,198		0.00635	4.1298	YES	8.10%	53,772	4.79%	3,902		0.00462	7.3204	YES	6.06%	47,002	5.70%	3,297	
A214221	P-9	Business/>=10 circuits/Dispatch/FL (%)	21.71%	281	20.00%	10		0.13267	0.1288	YES	24.32%	296	0.00%	9		0.14517	1.6756	YES	25.80%	263	23.08%	13	
A214222	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21	50.00%	2		0.15769	-2.8706	NO	8.33%	12	0.00%	3		0.17841	0.4671	YES	5.56%	18	50.00%	4	
A214311	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	5.27%	2,339	6.25%	16		0.05850	-0.0818	YES	5.30%	2,340	9.00%	15		0.05803	0.0132	YES	6.60%	2,589	0.00%	17	
A214312	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	3.53%	496	0.00%	13		0.05254	0.6997	YES	5.19%	713	13.33%	15		0.05787	-1.4073	YES	5.46%	568	1.21%	165	
A214321	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	82							0.00%	18							0.00%	16			
A214322	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1							0.00%	6			
A214411	P-9	PBX/<10 circuits/Dispatch/FL (%)	1.47%	68	100.00%	1		0.12125	-8.1258	NO	4.17%	72	0.00%	3		0.11775	0.3539	YES	7.14%	84	0.00%	3	
A214412	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	3.31%	181	11.11%	9		0.06114	-1.2751	YES	3.29%	243	0.00%	19		0.04251	0.7745	YES	2.03%	197	0.00%	29	
A214421	P-9	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	6							0.00%	3			
A214422	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	7.69%	13							2.33%	43	0.00%	2		0.10902	0.2133	YES	4.26%	47	0.00%	6	
A214511	P-9	Centrex/<10 circuits/Dispatch/FL (%)	10.57%	530							8.49%	848	0.00%	1		0.27891	0.3043	YES	11.06%	796	0.00%	1	
A214512	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	9.38%	1,130	8.33%	12		0.08461	0.1238	YES	8.04%	1,319	14.29%	14		0.07304	-0.8556	YES	8.18%	1,320	3.70%	27	
A214521	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	22.39%	67							20.75%	53							21.13%	71			
A214522	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	14.86%	74	9.09%	11		0.11496	0.5023	YES	18.24%	159	33.33%	3		0.22505	-0.6707	YES	10.00%	100	0.00%	2	
A214611	P-9	ISDN/<10 circuits/Dispatch/FL (%)	6.57%	578	0.00%	7		0.09424	0.6976	YES	6.50%	509	33.33%	6		0.10121	-2.6517	NO	7.28%	618	0.00%	3	
A214612	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.51%	878	0.00%	8		0.03375	0.2766	YES	0.74%	1,622	5.56%	18		0.02931	-2.3711	NO	0.62%	1,300	0.00%	21	
A214621	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	9							0.00%	2							0.00%	9			
A214622	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							1.69%	59							0.00%	68	0.00%	2	
		Average Completion Notice Interval - Mechanized																					
A215111	P-5	Residence/<10 circuits/Dispatch/FL (hours)	8.97	45,843	0.48	1,733		27.001	0.66074	9.8122	YES	3.97	41,599	1.26	1,711	17.747	0.43770	6.1080	YES	4.11	44,827	0.51	2,202	17.864
A215112	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	1.27	645,883	0.78	44,568		8.858	0.04335	11.2847	YES	1.10	614,023	0.86	43,535	5.731	0.02842	8.5037	YES	0.94	698,754	0.70	50,367	4.487
A215121	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	4.42	108	1.75	2		17.848	12.50408	0.2117	YES	2.57	84	2.03	5	6.635	3.05447	0.1774	YES	3.51	87	0.27	3	14.439
A215122	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	0.33	1				0.000								0.000							
A215211	P-5	Business/<10 circuits/Dispatch/FL (hours)	5.18	14,974	0.43	330		24.741	1.37721	3.4526	YES	5.32	13,559	0.76	272	22.330	1.36745	3.3350	YES	3.00	33,492	1.07	315	17.914
A215212	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	1.67	72,017	0.83	2,416		11.000	0.24000	3.5143	YES	2.54	66,379	0.91	1,831	13.550	0.32099	5.1042	YES	3.35	53,473	0.78	3,220	21.611
A215221	P-5	Business/>=10 circuits/Dispatch/FL (hours)	7.39	264	0.43	6		37.002	15.30138	0.4546	YES	16.62	279	4.07	6	79.305	30.24680	0.4149	YES	10.13	293	0.40	5	45.096
A215222	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	0.76	8				0.582				2.60	21	0.02	1	6.441	6.50261	0.3022	YES	14.07	12	0.02	1	27.580
A215311	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	216.29	2,365				430.681				182.56	2,247			388.962				143.17	2,302			313.342
A215312	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	12.58	508				94.071				11.98	494			102.610				13.26	711	0.48	1	84.837
A215321	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	3.35	1				0.000				57.87	82			50.599				143.55	18			167.943
A215322	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	1.10	1				0.000				1.07	1			0.000				0.50	1			0.000
A215411	P-5	PBX/<10 circuits/Dispatch/FL (hours)	133.02	102				362.351				85.89	66			130.305				96.06	72	41.55	1	230.553
A215412	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	23.61	184	1.02	6		104.085	43.17002	0.5232	YES	11.67	178	0.35	5	43.496	19.72341	0.6740	YES	7.57	242	0.08	3	27.527
A215421	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	9.03	2				0.912				2.81	5			4.129				1.03	6			1.112
A215422	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	4.58	30				22.112				0.76	13			0.424				3.60	42			15.943
A215511	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	9.72	651				40.087				7.27	519			25.021				10.97	645			35.680
A215512	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	2.45	1,203	0.02	2		13.800	9.83005	0.2474	YES	4.71	1,127			23.906				3.55	1,319	0.51	5	10.122
A215521	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	21.91	61				51.394				16.14	67			26.096				5.47	53			20.269
A215522	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	0.85	135				0.545				2.61	74	0.62	1	10.629	10.70092	0.2146	YES	2.57	159			11.640
A215611	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	182.70	654				460.999				176.48	548			600.574				175.43	497			483.114
A215612	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	5.80	1,047	0.52	9		36.246	12.13394	0.4348	YES	8.83	871	0.55	1	41.591	41.61529	0.1989	YES	4.93	1,618	0.02	1	25.810
A215621	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	93.70	5				181.960				151.43	9			258.464				0.02	2			0.000
A215622	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	1.60	93				6.708				0.70	87			0.689				2.03	59			8.153
		Average Completion Notice Interval - Non-Mechanized																					
A216111	P-5	Residence/<10 circuits/Dispatch/FL (hours)			10.63	108				Diagnostic			14.83	100				Diagnostic			14.20	104	
A216112	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)			7.82	683				Diagnostic			5.76	1,045				Diagnostic			10.30	1,133	
A216121	P-5	Residence/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216122	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216211	P-5	Business/<10 circuits/Dispatch/FL (hours)			22.07	81				Diagnostic			20.04	89				Diagnostic			10.86	87	
A216212	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)			12.53	323				Diagnostic			14.02	361				Diagnostic			15.06	684	
A216221	P-5	Business/>=10 circuits/Dispatch/FL (hours)			36.03	4				Diagnostic			8.29	4				Diagnostic			10.68	4	
A216222	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)			0.03	1				Diagnostic			14.00	1				Diagnostic			18.94	2	
A216311	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)			192.70	27				Diagnostic			96.20	16				Diagnostic			51.18	15	
A216312	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)			37.43	51				Diagnostic			33.68	13				Diagnostic			36.03	14	
A216321	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216322	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216411	P-5	PBX/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			62.00	2	
A216412	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)			33.58	7				Diagnostic			34.43	4				Diagnostic			36.18	16	
A216421	P-5	PBX/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216422	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)			14.00	1				Diagnostic								Diagnostic			14.00	2	
A216511	P-5	Centrex/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			14.57	1	
A216512	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)			25.36	12				Diagnostic			37.09	12				Diagnostic			34.04	9	
A216521	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A216522	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)			17.89	3				Diagnostic			14.00	10				Diagnostic			9.34	3	
A216611	P-5	ISDN/<10 circuits/Dispatch/FL (hours)			68.19	6				Diagnostic			225.85	7				Diagnostic			107.47	6	
A216612	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)			22.25	3				Diagnostic			14.07	7				Diagnostic			46.39	18	

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			Standard Error	Zscore	Equity
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)			
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	0.06113	-2.9519	NO
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.02031	0.3643	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)			
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)			
		% Missed Installation Appointments Including Subs			
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/FL (%)	0.00471	4.5116	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/FL (%)	0.00014	-29.4817	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/FL (%)	0.14810	0.4634	YES
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/FL (%)			
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/FL (%)	0.00607	-0.7659	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/FL (%)	0.00043	-14.5959	NO
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/FL (%)	0.06292	0.1341	YES
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/FL (%)	0.04380	0.7207	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.02942	0.4393	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/FL (%)			
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/FL (%)	0.14034	0.4385	YES
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/FL (%)	0.02217	0.4586	YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/FL (%)			
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/FL (%)	0.30099	0.3343	YES
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/FL (%)			
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/FL (%)	0.07583	-0.7505	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.02526	0.5056	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/FL (%)			
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/FL (%)			
		% Provisioning Troubles within 30 Days			
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	0.00616	5.7014	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	0.00077	-7.1020	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	0.14473	-0.6063	YES
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)			
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	0.01706	-0.7802	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	0.00453	2.1118	YES
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	0.12440	0.2234	YES
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	0.12662	-3.5101	NO
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	0.06044	1.0929	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.02009	2.1134	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)			
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	0.15132	0.4720	YES
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	0.02606	0.7238	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)			
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.08751	0.4863	YES
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	0.31377	0.3523	YES
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.05328	0.8404	YES
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)			
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.21424	0.4668	YES
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	0.15038	0.4842	YES
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.01720	0.3877	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)			
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00000		YES
		Average Completion Notice Interval - Mechanized			
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	0.38602	9.2199	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	0.02070	7.5867	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	8.47874	0.3619	YES
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)			
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	1.01407	1.9020	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	0.39214	6.5421	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	20.56685	0.4732	YES
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	28.70647	0.4894	YES
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	84.89692	0.1505	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)			
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	232.14816	0.2361	YES
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	15.99105	0.4665	YES
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	8.56800	0.3557	YES
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	25.81835	0.1903	YES
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)			
		Average Completion Notice Interval - Non-Mechanized			
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)			Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic			60.07	3				Diagnostic			0.02	1				Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			14.00	2				Diagnostic			23.25	1				Diagnostic
		Total Service Order Cycle Time - Mechanized																	
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.99	648				Diagnostic			3.98	977				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.64	16,425				Diagnostic			0.76	24,167				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.07	2				Diagnostic			3.02	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.87	84				Diagnostic			3.56	93				Diagnostic
A.2.17.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.94	379				Diagnostic			1.02	566				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.93	1				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.37	78				Diagnostic			3.57	164				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.03	2,319				Diagnostic			1.25	5,548				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.36	2				Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.61	24				Diagnostic			3.29	47				Diagnostic
A.2.18.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.01	300				Diagnostic			2.38	499				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.33	1				Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			1.76	1				Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																	
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.89	22				Diagnostic			4.66	46				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.70	47				Diagnostic			1.97	131				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.85	1				Diagnostic			4.97	1				Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic			4.49	21				Diagnostic
A.2.19.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.56	70				Diagnostic			1.24	135				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.59	14				Diagnostic			7.22	3				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.36	24				Diagnostic			4.28	7				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			0.71	1				Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.34	2				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.22	3				Diagnostic			1.85	1				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic			17.70	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.20	4				Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.78	1				Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.15	2				Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.98	607				Diagnostic			3.96	901				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.88	8,263				Diagnostic			0.94	16,118				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.10	1				Diagnostic			3.02	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.66	83				Diagnostic			3.56	93				Diagnostic
A.2.21.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.00	325				Diagnostic			1.07	525				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.93	1				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																	
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.41	72				Diagnostic			3.60	148				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.99	2,034				Diagnostic			1.25	5,126				Diagnostic

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic					
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)			14.00	2				Diagnostic								Diagnostic					
Total Service Order Cycle Time - Mechanized																							
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.43	1,014				Diagnostic			3.90	989				Diagnostic			3.69	1,195	
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			0.84	31,980				Diagnostic			0.83	29,906				Diagnostic			0.68	33,834	
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			5.20	2				Diagnostic			4.29	3				Diagnostic			3.98	2	
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.81	102				Diagnostic			3.53	66				Diagnostic			2.99	101	
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.33	767				Diagnostic			1.11	811				Diagnostic			1.10	1,085	
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.09	3				Diagnostic								Diagnostic			3.01	1	
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
Total Service Order Cycle Time - Partially Mechanized																							
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.27	194				Diagnostic			3.97	212				Diagnostic			3.51	228	
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.15	8,243				Diagnostic			1.37	8,630				Diagnostic			1.28	12,248	
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.59	76				Diagnostic			3.28	48				Diagnostic			3.71	54	
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.75	1,106				Diagnostic			2.33	610				Diagnostic			2.43	1,220	
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.06	2				Diagnostic			7.09	1	
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.39	1				Diagnostic			7.34	1	
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.09	1				Diagnostic					
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			1.33	1				Diagnostic								Diagnostic					
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
Total Service Order Cycle Time - Non-Mechanized																							
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.19	49				Diagnostic			4.38	50				Diagnostic			3.27	51	
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.54	117				Diagnostic			1.93	136				Diagnostic			1.65	148	
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			6.09	19				Diagnostic			5.42	24				Diagnostic			4.63	23	
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.65	113				Diagnostic			1.53	134				Diagnostic			2.22	181	
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.18	1				Diagnostic			14.25	1				Diagnostic					
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			9.44	2	
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			3.35	7				Diagnostic			6.83	9				Diagnostic			1.67	2	
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			3.36	21				Diagnostic			5.42	2				Diagnostic			6.29	6	
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic			6.07	2				Diagnostic			3.67	6	
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.15	1	
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			11.24	1	
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			3.05	2				Diagnostic			6.21	3				Diagnostic			4.45	4	
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.24	1	
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			10.52	3				Diagnostic								Diagnostic			12.26	4	
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			5.13	1				Diagnostic			3.97	1				Diagnostic			4.59	4	
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
Total Service Order Cycle Time (offered) - Mechanized																							
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.43	941				Diagnostic			3.87	901				Diagnostic			3.66	1,080	
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.01	22,814				Diagnostic			1.04	20,193				Diagnostic			0.78	25,065	
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			5.20	2				Diagnostic			4.29	3				Diagnostic			3.98	2	
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.81	102				Diagnostic			3.56	65				Diagnostic			2.99	101	
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.39	721				Diagnostic			1.17	744				Diagnostic			1.13	1,035	
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.09	3				Diagnostic								Diagnostic			3.01	1	
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
Total Service Order Cycle Time (offered) - Partially Mechanized																							
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.27	179				Diagnostic			4.04	195				Diagnostic			3.50	211	
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.16	7,757				Diagnostic			1.36	7,966				Diagnostic			1.26	11,020	

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)			Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)			Diagnostic
	Total Service Order Cycle Time - Mechanized				
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
	Total Service Order Cycle Time - Partially Mechanized				
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
	Total Service Order Cycle Time - Non-Mechanized				
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized				
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized				
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.36	2				Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.62	22				Diagnostic			3.29	47				Diagnostic
A.2.22.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.99	271				Diagnostic			2.36	444				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
A.2.23.1.1.1	P-10	Residence/< 10 circuits/Dispatch/FL (days)	Diagnostic			4.06	19				Diagnostic			4.72	41				Diagnostic
A.2.23.1.1.2	P-10	Residence/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.65	42				Diagnostic			2.08	113				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.97	1				Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.56	19				Diagnostic			4.51	19				Diagnostic
A.2.23.2.1.2	P-10	Business/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.60	71				Diagnostic			1.22	122				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.80	1				Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/< 10 circuits/Dispatch/FL (days)	Diagnostic			4.56	13				Diagnostic			7.22	3				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.57	23				Diagnostic			3.86	6				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.34	2				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.11	1				Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.73	1				Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic			7.03	1				Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.01	1				Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours																	
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)	<= 5%			6.31%	999				NO			8.69%	1,496				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)	<= 5%			6.33%	20,766				NO			11.17%	32,391				NO
A.2.24.2.1	P-6	Business/Dispatch/FL (%)	<= 5%			10.12%	247				NO			7.96%	465				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)	<= 5%			8.78%	1,059				NO			6.85%	1,548				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)	<= 5%			4.55%	22				YES			15.79%	19				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)	<= 5%			0.00%	35				YES			0.00%	9				YES
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)	<= 5%			0.00%	1				YES			0.00%	2				YES
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)	<= 5%			42.86%	7				NO			11.11%	9				NO
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)	<= 5%																
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)	<= 5%			12.50%	8				NO			75.00%	8				NO
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)	<= 5%			0.00%	5				YES			0.00%	1				YES
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)	<= 5%			0.00%	9				YES								
		Service Order Accuracy																	
A.2.25.1.1.1	P-11	Residence/< 10 circuits/Dispatch/FL (%)	>= 95%			98.86%	350				YES			98.80%	500				YES
A.2.25.1.1.2	P-11	Residence/< 10 circuits/Non-Dispatch/FL (%)	>= 95%			98.56%	900				YES			99.00%	900				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)	>= 95%			88.89%	9				NO			93.33%	15				NO
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)	>= 95%																
A.2.25.2.1.1	P-11	Business/< 10 circuits/Dispatch/FL (%)	>= 95%			94.12%	170				NO			96.47%	170				YES
A.2.25.2.1.2	P-11	Business/< 10 circuits/Non-Dispatch/FL (%)	>= 95%			95.56%	180				YES			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)	>= 95%			87.50%	16				NO			81.25%	16				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			64.00%	25				NO			85.71%	21				NO
A.2.25.3.1.1	P-11	Design (Specials)/< 10 circuits/Dispatch/FL (%)	>= 95%			86.11%	36				NO			92.16%	51				NO
A.2.25.3.1.2	P-11	Design (Specials)/< 10 circuits/Non-Dispatch/FL (%)	>= 95%			97.44%	39				YES			90.41%	73				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			80.00%	5				NO								
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	22				YES			100.00%	9				YES
		Resale - Maintenance and Repair																	
		Missed Repair Appointments																	
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	Res	9.56%	82,478	5.55%	2,089		0.00654	6.2704	YES	10.47%	99,577	5.50%	2,816		0.00585	8.4840	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	Res	1.04%	39,117	1.87%	536		0.00442	-1.8620	NO	0.77%	47,096	1.22%	823		0.00307	-1.4539	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	Bus	10.36%	15,578	11.39%	360		0.01625	-0.6328	YES	10.98%	18,630	11.17%	600		0.01297	-0.1463	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	Bus	1.93%	9,528	0.74%	136		0.01188	1.0062	YES	2.11%	9,962	5.37%	149		0.01186	-2.7506	NO
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES	2.18%	2,364	0.00%	35		0.02474	0.8720	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES	0.58%	2,074	0.00%	17		0.01847	0.3133	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	PBX	12.25%	351	25.00%	4		0.16487	-0.7733	YES	11.86%	354	0.00%	9		0.10915	1.0870	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	PBX	1.57%	255	0.00%	2		0.08821	0.1778	YES	3.64%	247	0.00%	1		0.18775	0.1941	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	Centrex	19.59%	1,547	0.00%	2		0.28081	0.6975	YES	15.28%	1,715	0.00%	3		0.20789	0.7349	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	Centrex	4.55%	880	0.00%	1		0.20842	0.2181	YES	4.92%	1,057	0.00%	1		0.21638	0.2274	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES	4.45%	292	0.00%	4		0.10363	0.4288	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES	0.86%	350	0.00%	7		0.03519	0.2436	YES
		Customer Trouble Report Rate																	
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	Res	2.00%	4,113,930	2.03%	102,796		0.00045	-0.6113	YES	2.41%	4,131,029	2.66%	105,782		0.00046	-5.2047	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	Res	0.95%	4,113,930	0.52%	102,796		0.00031	13.9463	YES	1.14%	4,131,029	0.78%	105,782		0.00033	10.8907	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	Bus	1.36%	1,147,214	1.58%	22,729		0.00078	-2.8951	NO	1.62%	1,153,022	2.34%	25,605		0.00060	-9.0586	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	Bus	0.83%	1,147,214	0.60%	22,729		0.00061	3.8034	YES	0.86%	1,153,022	0.58%	25,605		0.00059	4.8029	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	Design	0.42%	425,465	0.97%	2,589		0.00127	-4.3318	NO	1.94%	121,676	1.39%	2,522		0.00280	1.9795	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	Design	0.45%	425,465	0.62%	2,589		0.00133	-1.2339	YES	1.70%	121,676	0.67%	2,522		0.00263	3.9233	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	PBX	0.20%	172,747	0.09%	4,644		0.00067	1.7463	YES	0.20%	175,917	0.24%	3,796		0.00074	-0.4873	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	PBX	0.15%	172,747	0.04%	4,644		0.00057	1.8299	YES	0.14%	175,917	0.03%	3,796		0.00061	1.8556	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	Centrex	0.66%	234,264	0.16%	1,269		0.00229	2.1980	YES	0.73%	234,927	0.55%	545		0.00366	0.4900	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.38%	234,264	0.08%	1,269		0.00173	1.7207	YES	0.45%	234,927	0.18%	545		0.00288	0.9262	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	ISDN	0.10%	277,392	0.06%	3,243		0.00056	0.6894	YES	0.10%	284,580	0.12%	3,222		0.00057	-0.3795	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.13%	277,392	0.09%	3,243		0.00063	0.5267	YES	0.12%	284,580	0.22%	3,222		0.00062	-1.5172	YES
		Maintenance Average Duration																	
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	Res	23.18	82,478	17.79	2,089	27.573	0.61068	8.8166	YES	23.51	99,577	19.48	2,816	26.046	0.49771	8.0997	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	Res	8.06	39,117	4.67	536	15.214	0.65163	5.1265	YES	7.69	47,096	4.48	823	14.026	0.49315	6.4990	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	Bus	16.06	15,578	13.18	360	24.487	1.30542	2.2066	YES	15.93	18,630	13.13	600	21.979	0.91181	3.0736	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June							May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A222121	P-10	Residence/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222122	P-10	Residence/<=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222211	P-10	Business/<=10 circuits/Dispatch/FL (days)			3.50	74				Diagnostic			3.21	43				Diagnostic			3.73	48	
A222212	P-10	Business/<=10 circuits/Non-Dispatch/FL (days)			1.75	1,033				Diagnostic			2.24	527				Diagnostic			2.32	1,070	
A222221	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.06	2				Diagnostic			7.09	1	
A222222	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.39	1				Diagnostic			7.34	1	
A222311	P-10	Design (Specials)/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222312	P-10	Design (Specials)/<=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222321	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222322	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222411	P-10	PBX/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222412	P-10	PBX/<=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.09	1				Diagnostic					
A222421	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222422	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222511	P-10	Centrex/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222512	P-10	Centrex/<=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222521	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222522	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A222611	P-10	ISDN/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222612	P-10	ISDN/<=10 circuits/Non-Dispatch/FL (days)			1.33	1				Diagnostic								Diagnostic					
A222621	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A222622	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
		Total Service Order Cycle Time (offered) - Non-Mechanized																					
A223111	P-10	Residence/<=10 circuits/Dispatch/FL (days)			4.24	45				Diagnostic			4.39	44				Diagnostic			3.29	49	
A223112	P-10	Residence/<=10 circuits/Non-Dispatch/FL (days)			1.40	97				Diagnostic			1.92	114				Diagnostic			1.87	121	
A223121	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223122	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A223211	P-10	Business/<=10 circuits/Dispatch/FL (days)			6.14	18				Diagnostic			5.66	21				Diagnostic			4.71	21	
A223212	P-10	Business/<=10 circuits/Non-Dispatch/FL (days)			1.72	104				Diagnostic			1.55	113				Diagnostic			2.30	160	
A223221	P-10	Business/>=10 circuits/Dispatch/FL (days)			4.18	1				Diagnostic			14.25	1				Diagnostic					
A223222	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			9.44	2	
A223311	P-10	Design (Specials)/<=10 circuits/Dispatch/FL (days)			3.35	7				Diagnostic			8.21	3				Diagnostic			1.67	2	
A223312	P-10	Design (Specials)/<=10 circuits/Non-Dispatch/FL (days)			3.86	15				Diagnostic			5.42	2				Diagnostic			6.29	8	
A223321	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223322	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A223411	P-10	PBX/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223412	P-10	PBX/<=10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic			6.07	2				Diagnostic			4.90	4	
A223421	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223422	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
A223511	P-10	Centrex/<=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			11.24	1	
A223512	P-10	Centrex/<=10 circuits/Non-Dispatch/FL (days)			3.05	2				Diagnostic			9.15	2				Diagnostic			4.22	3	
A223521	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223522	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			2.74	1	
A223611	P-10	ISDN/<=10 circuits/Dispatch/FL (days)			10.52	3				Diagnostic								Diagnostic			12.26	4	
A223612	P-10	ISDN/<=10 circuits/Non-Dispatch/FL (days)			5.13	1				Diagnostic			3.97	1				Diagnostic			4.59	4	
A223621	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic					
A223622	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic					
		% Completions w/o Notice or< 24 hours																					
A224111	P-6	Residence/Dispatch/FL (%)			10.18%	1,631				NO			11.52%	1,614				NO			9.51%	2,050	
A224112	P-6	Residence/Non-Dispatch/FL (%)			18.64%	42,639				NO			18.88%	42,243				NO			19.69%	49,331	
A224121	P-6	Business/Dispatch/FL (%)			10.91%	330				NO			16.37%	281				NO			11.11%	306	
A224122	P-6	Business/Non-Dispatch/FL (%)			11.73%	2,336				NO			17.53%	1,068				NO			13.80%	3,456	
A224131	P-6	Design (Specials)/Dispatch/FL (%)			11.11%	18				NO			7.69%	13				NO			10.00%	10	
A224132	P-6	Design (Specials)/Non-Dispatch/FL (%)			3.70%	27				YES			0.00%	3				YES			0.00%	8	
A224141	P-6	PBX/Dispatch/FL (%)											0.00%	1				YES			0.00%	3	
A224142	P-6	PBX/Non-Dispatch/FL (%)			0.00%	10				YES			50.00%	6				NO			14.29%	14	
A224151	P-6	Centrex/Dispatch/FL (%)																			0.00%	1	
A224152	P-6	Centrex/Non-Dispatch/FL (%)			0.00%	6				YES			0.00%	22				YES			0.00%	11	
A224161	P-6	ISDN/Dispatch/FL (%)			0.00%	3				YES			0.00%	3				YES			0.00%	5	
A224162	P-6	ISDN/Non-Dispatch/FL (%)			0.00%	2				YES			0.00%	3				YES			11.76%	17	
		Service Order Accuracy																					
A225111	P-11	Residence/<=10 circuits/Dispatch/FL (%)			99.00%	226				YES			98.86%	525				YES			99.77%	195	
A225112	P-11	Residence/<=10 circuits/Non-Dispatch/FL (%)			97.67%	900				YES			98.56%	900				YES			98.82%	170	
A225121	P-11	Residence/>=10 circuits/Dispatch/FL (%)			100.00%	14				YES			100.00%	6				YES			100.00%	14	
A225122	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)																					
A225211	P-11	Business/<=10 circuits/Dispatch/FL (%)			93.33%	180				NO			94.44%	180				NO			88.82%	170	
A225212	P-11	Business/<=10 circuits/Non-Dispatch/FL (%)			96.47%	170				YES			97.22%	180				YES			96.11%	180	
A225221	P-11	Business/>=10 circuits/Dispatch/FL (%)			100.00%	13				YES			76.92%	13				NO			77.78%	18	
A225222	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)			63.64%	22				NO			91.89%	37				NO			92.59%	27	
A225311	P-11	Design (Specials)/<=10 circuits/Dispatch/FL (%)			91.67%	60				NO			96.47%	85				YES			80.40%	41	
A225312	P-11	Design (Specials)/<=10 circuits/Non-Dispatch/FL (%)			96.61%	59				YES			91.36%	81				NO			91.43%	140	
A225321	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			100.00%	1				YES			100.00%	1				YES			100.00%	2	
A225322	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			50.00%	4				NO			88.89%	9				NO			92.31%	13	
		Resale - Maintenance and Repair																					
		Missed Repair Appointments																					
A3111	MR-1	Residence/Dispatch/FL (%)	12.08%	108,137	5.54%	2,728		0.00631	10.3302	YES	10.47%	91,520	5.85%	2,972		0.00571	8.0830	YES	6.85%	76,736	4.68%	2,609	
A3112	MR-1	Residence/Non-Dispatch/FL (%)	0.82%	50,834	1.14%	880		0.00306	-1.0382	YES	0.91%	45,426	1.04%	965		0.00308	-0.4193	YES	0.92%	42,398	1.14%	1,138	
A3121	MR-1	Business/Dispatch/FL (%)	10.30%	19,683	12.18%	542		0.01324	-1.4156	YES	10.38%	16,741	10.16%	502		0.01381	0.1566	YES	7.73%	15,423	8.48%	554	
A3122	MR-1	Business/Non-Dispatch/FL (%)	1.82%	16,983	2.36%	254		0.00849	-0.6378	YES	2.24%	9,437	2.23%	224		0.01000	0.0037	YES	4.92%	11,801	1.16%	344	
A3131	MR-1	Design (Specials)/Dispatch/FL (%)	1.76%	2,667	0.00%	42		0.02046	0.8613	YES	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	35	
A3132	MR-1	Design (Specials)/Non-Dispatch/FL (%)	0.59%	2,353	0.00%	34		0.01328	0.4470	YES	0.33%	2,109	0.00%	33		0.01009	0.3289	YES	0.37%	2,734	0.00%	38	
A3141	MR-1	PBX/Dispatch/FL (%)	18.78%	394	7.69%	13		0.11010	1.0072	YES	17.43%	436	2.50%	40		0.06268	2.3823	YES	13.37%	404	0.00%	11	
A3142	MR-1	PBX/Non-Dispatch/FL (%)	1.17%	343	0.00%	2		0.07613	0.1532	YES	0.96%	312	0.00%	19		0.02306	0.4170	YES	1.46%	342	0.00%	28	
A3151	MR-1	Centrex/Dispatch/FL (%)	14.89%	1,872	36.36%	11		0.10760	-1.9937	NO	12.86%	1,376	75.00%	4		0.16764	-3.7065	NO	12.04%	1,119	0.00%	10	
A3152	MR-1	Centrex/Non-Dispatch/FL (%)	3.73%	885	0.00%	4		0.09495	0.3927	YES	4.61%	922	0.00%	4		0.09834	0.4081	YES	4.66%	1,203	0.00%	4	
A3161	MR-1	ISDN/Dispatch/FL (%)	3.58%	335	0.00%	3		0.10778	0.3324	YES	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.28%	303	0.00%	3	
A3162	MR-1	ISDN/Non-Dispatch/FL (%)	1.72%	465	0.00%	6		0.05343	0.3220	YES	0.00%	351	0.00%	2		0.00000		YES	0.72%	417	0.00%	8	
		Customer Trouble Report Rate																					
A3211	MR-2	Residence/Dispatch/FL (%)	2.00%	4,158,389	2.66%	102,658		0.00051	-1.1171	YES	2.18%	4,201,938	3.13%	94,966		0.00048	-19.6474	NO	1.81%	4,243,603	2.08%	126,901	
A3212	MR-2	Residence/Non-Dispatch/FL (%)	1.22%	4,158,389	0.86%	102,658		0.00035	10.4557	YES	1.08%	4,201,938	1.02%	94,966		0.00034	1.8027	YES	1.00%	4,243,603	0.90%	126,901	
A3221	MR-2	Business/Dispatch/FL (%)	1.70%	1,159,218	2.01%	26,902		0.00080	-3.9417	NO	1.43%	1,169,541	1.70%	29,580		0.00070	-3.7718	NO	1.31%	1,176,140	1.59%	34,870	
A3222	MR-2	Business/Non-Dispatch/FL (%)	0.95%	1,159,218	0.94%	26,902		0.00050	0.0547	YES	0.81%	1,169,541	0.76%	29,580		0.00053	0.9384	YES	1.00%	1,176,140	0.99%	34,870	
A3231	MR-2	Design (Specials)/Dispatch/FL (%)	1.90%	140,149	1.52%	2,768		0.00265	1.4564	YES	1.54%	141,726	1.03%	2,924		0.00232	2.2104	YES	1.42%	142,728	1.18%	2,955	
A3232	MR-2	Design (Specials)/Non-Dispatch/FL (%)	1.68%	140,149	1.23%	2,768		0.00249	1.8118	YES	1.40%	141,726	1.13%	2,924		0.00228	1.5774	YES	1.92%	142,728	1.26%	2,955	
A3241	MR-2	PBX/Dispatch/FL (%)	0.22%	181,878	0.33%	3,916		0.00075	-1.5344	YES	0.24%	185,075	1.00%	3,989		0.00078	-9.8771	NO	0.22%	187,606	0.24%	4,645	
A3242	MR-2	PBX/Non-Dispatch/FL (%)	0.19%	181,878	0.05%	3,916		0.00070	1.9906	YES	0.17%	185,075	0.48%	3,989		0.00066	-4.6835	NO	0.18%	187,606	0.60%	4,645	
A3251	MR-2	Centrex/Dispatch/FL (%)	0.71%	234,773	1.66%	664		0.00328	-2.8798	NO	0.59%	234,897	0.41%	985		0.00244	0.7353	YES	0.50%	234,440	1.16%	862	
A3252	MR-2	Centrex/Non-Dispatch/FL (%)	0.38%	234,773	0.60%	664		0.00239	-0.0445	YES	0.39%	234,897	0.41%	985		0.00200	-0.0679	YES	0.51%	234,440	0.46%	862	
A3261	MR-2	ISDN/Dispatch/FL (%)	0.08%	395,044	0.09%	3,207		0.00052	-0.1694	YES	0.07%	398,709	0.12%	3,355		0.00047	-0.9943	YES	0.08%	401,522	0.08%	3,862	
A3262	MR-2	ISDN/Non-Dispatch/FL (%)	0.12%	395,044	0.19%	3,207		0.00061	-1.1406	YES	0.06%	398,709	0.06%	3,355		0.00051	0.5525	YES	0.10%	401,522	0.22%	3,862	
		Maintenance Average Duration																					
A3311	MR-3	Residence/Dispatch/FL (hours)	28.66	108,137	22.53	2,728	30.624	0.59307	10.3200	YES	22.93	91,520	19.11	2,972	23.633	0.44421	8.5009	YES	16.13	76,736	14.45	2,609	20.316
A3312	MR-3	Residence/Non-Dispatch/FL (hours)	9.78	50,834	6.45	880	16.622	0.56515	5.8861	YES	7.81	45,426	5.22	965	12.761	0.41513	6.2369	YES	5.17	42,398	4.37	1,138	12.459
A3321	MR-3	Business/Dispatch/FL (hours)	16.27	19,683	15.61	542	23.948	1.04271	3.5192	YES	15.97	16,741	15.23	502	19.589	0.88732	0.8410	YES	12.32	15,423	10.50	554	17.876

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			Standard Error	Zscore	Equity
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized			
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic
		% Completions w/o Notice or < 24 hours			
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)			NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)			NO
A.2.24.2.1	P-6	Business/Dispatch/FL (%)			NO
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)			NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)			NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)			YES
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)			YES
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)			NO
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)			YES
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)			YES
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)			YES
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)			NO
		Service Order Accuracy			
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)			NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)			YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)			YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)			
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)			NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)			YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)			NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)			NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			NO
		Resale - Maintenance and Repair			
		Missed Repair Appointments			
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	0.00503	4.3264	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	0.00286	-0.7944	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	0.01156	-0.5536	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	0.01183	3.1778	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	0.02249	0.7878	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	0.00986	0.3709	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	0.10399	0.4111	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	0.02359	0.6197	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	0.10336	1.1653	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	0.10651	0.4412	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	0.12975	0.4099	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	0.03017	0.2385	YES
		Customer Trouble Report Rate			
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	0.00038	-6.4662	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	0.00028	3.5938	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	0.00082	-4.4526	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	0.00054	0.3142	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	0.00222	1.0799	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	0.00257	2.4476	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	0.00069	-0.3115	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	0.00063	-6.6307	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	0.00242	-2.7159	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	0.00244	0.2009	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	0.00046	-0.1417	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	0.00053	-2.1423	NO
		Maintenance Average Duration			
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	0.40444	4.1548	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	0.37424	2.1567	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	0.76411	2.3794	YES

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	Bus	4.52	9,528	3.07	136	18.070	1.56047	0.9262	YES	5.38	9,962	10.35	149	28.533	2.35490	-2.1069	NO
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	Design	5.04	1,767	5.64	25	6.038	1.21606	-0.4897	YES	6.67	2,364	3.85	35	42.082	7.16564	0.3945	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	Design	2.05	1,932	2.19	16	4.920	1.23509	-0.1076	YES	12.21	2,074	3.39	17	238.326	58.03895	0.1520	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	PBX	13.05	351	8.73	4	19.019	9.56332	0.4526	YES	13.26	354	10.69	9	16.135	5.44730	0.4741	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	PBX	3.22	255	5.17	2	7.907	5.61283	-0.3465	YES	31.67	247	1.18	1	434.945	436.82472	0.0700	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	Centrex	19.71	1,547	2.50	2	27.320	19.33076	0.8905	YES	19.00	1,715	17.33	3	24.878	14.37589	0.1156	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	Centrex	5.01	880	5.00	1	23.150	23.16283	0.0004	YES	4.50	1,057	1.00	1	11.274	11.27956	0.3102	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	ISDN	5.72	278	5.68	2	6.003	4.25691	0.0062	YES	5.44	292	3.53	4	9.304	4.68375	0.6196	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	ISDN	1.77	348	1.70	3	2.436	1.41219	0.0491	YES	2.50	350	2.98	7	6.532	2.49327	-0.1943	YES
		% Repeat Troubles within 30 Days																	
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	Res	17.39%	82,478	11.73%	2,069		0.00840	6.7403	YES	17.33%	99,577	11.16%	2,816		0.00723	8.5391	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	Res	15.38%	39,117	12.13%	536		0.01569	2.0733	YES	15.57%	47,098	11.42%	623		0.01275	3.2536	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	Bus	14.35%	15,578	8.61%	360		0.01869	3.0722	YES	14.23%	18,630	26.00%	800		0.01449	-8.1229	NO
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	Bus	13.30%	9,528	9.56%	136		0.02932	1.2750	YES	13.21%	9,962	18.11%	149		0.02795	-1.0367	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	Design	20.94%	1,767	16.00%	25		0.06195	0.6027	YES	24.20%	2,364	14.29%	35		0.07293	1.3590	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	Design	15.63%	1,932	12.50%	16		0.09116	0.3435	YES	20.40%	2,074	11.76%	17		0.09613	0.8796	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	PBX	15.10%	351	0.00%	4		0.18004	0.8367	YES	14.12%	354	22.22%	9		0.11756	-0.6869	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	PBX	9.80%	255	0.00%	2		0.21109	0.4644	YES	6.88%	247	0.00%	1		0.25367	0.2713	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	Centrex	13.06%	1,547	0.00%	2		0.23840	0.5477	YES	17.32%	1,715	0.00%	3		0.21866	0.7920	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	Centrex	11.02%	880	0.00%	1		0.31335	0.3518	YES	15.52%	1,057	0.00%	1		0.36222	0.4263	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	ISDN	17.27%	278	0.00%	2		0.26821	0.6437	YES	15.75%	292	0.00%	4		0.18340	0.8590	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	ISDN	9.48%	348	0.00%	3		0.16988	0.5582	YES	11.71%	350	28.57%	7		0.12276	-1.3732	YES
		Out of Service > 24 hours																	
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	Res	22.35%	54,867	17.04%	1,596		0.01058	5.0160	YES	24.36%	67,007	19.83%	2,184		0.00933	4.8808	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	Res	10.92%	10,756	3.96%	227		0.02092	3.3264	YES	9.32%	13,999	3.61%	332		0.01614	3.5353	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	Bus	14.43%	9,966	15.21%	263		0.02195	-0.3548	YES	14.07%	12,203	6.02%	474		0.01628	3.7187	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	Bus	3.48%	3,623	1.30%	77		0.02100	1.0337	YES	4.09%	3,983	1.19%	84		0.02184	1.3285	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	Design	1.81%	1,767	0.00%	25		0.02686	0.6743	YES	2.16%	2,364	0.00%	35		0.02474	0.8720	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	Design	0.21%	1,932	0.00%	16		0.01141	0.1814	YES	0.68%	2,074	0.00%	17		0.01647	0.3133	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	PBX	10.04%	279	33.33%	3		0.17441	-1.3358	YES	9.75%	287	14.29%	7		0.11351	-0.3991	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	PBX	1.44%	209	0.00%	2		0.08451	0.1999	YES	3.96%	202	0.00%	1		0.19561	0.2026	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	Centrex	20.83%	984	0.00%	2		0.26746	0.7247	YES	19.27%	1,240	0.00%	0				YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	Centrex	5.32%	357	0.00%	1		0.22479	0.2368	YES	3.00%	485	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	ISDN	2.16%	278	0.00%	2		0.10312	0.2093	YES	4.45%	292	0.00%	4		0.10383	0.4288	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	ISDN	0.00%	348	0.00%	3		0.00000		YES	0.86%	350	0.00%	7		0.03619	0.2436	YES
		Resale - Billing																	
		Invoice Accuracy (Measured in dollars)																	
A.4.1	B-1	FL (%)	BST - State	96.02%	$496,962,677	96.59%	$7,177,836		0.00006	-109.5233	YES	94.48%	$503,478,651	99.64%	$8,143,252		0.00006	-639.4278	YES
		Invoice Accuracy (Measured in # of adjustments)																	
A.4.2	B-1	FL (%)	BST - State	91.07%	4,278,451	15.28%	360		0.01503	50.4132	NO	90.69%	4,313,696	-16.71%	359		0.01534	70.0317	NO
		Mean Time to Deliver Invoices - CRIS																	
A.4.3	B-2	FL (business days)	BST - Region	4.06	1	3.78	618				YES	3.28	1	2.98	599				YES
		% Billing Errors Corrected in X Days																	
A.4.4	B-10	FL (days)	Diagnostic			14.85%	404				Diagnostic			18.75%	384				Diagnostic

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			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	5.12	10,963	4.46	254	16.421	1.04221	0.6329	YES	4.65	9,437	5.11	224	11.157	0.75425	-0.6064	YES	5.37	11,801	2.54	344	14.966
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	5.52	2,667	5.34	42	6.385	0.99296	0.1831	YES	5.61	2,180	6.01	30	32.674	6.00636	-0.0663	YES	5.82	2,032	3.60	35	31.667
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	2.32	2,353	2.35	34	4.248	0.73383	-0.0373	YES	2.91	2,109	3.42	33	32.466	5.60586	-0.0883	YES	2.48	2,734	1.84	38	13.390
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	18.43	384	11.04	13	22.721	6.40471	1.1543	YES	13.92	436	19.00	40	19.671	3.24978	-1.5847	YES	13.17	404	5.83	11	15.606
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	3.61	343	10.66	2	6.679	4.73666	-1.4891	YES	3.07	312	2.01	19	5.622	1.32848	0.8031	YES	2.52	342	1.26	28	4.362
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	21.06	1,672	6.09	11	26.148	7.90989	1.8913	YES	17.53	1,376	23.25	4	22.609	11.32107	-0.5051	YES	14.63	1,179	13.90	10	19.545
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	4.86	885	17.50	4	10.016	5.01955	-2.5566	NO	5.02	922	1.75	4	9.799	4.90904	0.6652	YES	4.93	1,203	4.75	4	13.484
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	7.26	335	3.27	3	10.677	6.19196	0.6443	YES	6.52	290	2.86	4	8.661	4.36036	0.8426	YES	6.77	303	2.18	3	9.671
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	4.77	465	1.84	6	46.600	19.14678	0.1532	YES	2.30	351	5.43	2	3.364	2.38545	-1.3117	YES	2.68	417	2.19	8	4.163
		% Repeat Troubles within 30 Days																					
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	17.47%	108,137	9.82%	2,726		0.00736	10.3866	YES	16.17%	91,520	10.73%	2,972		0.00666	7.9184	YES	15.67%	76,736	11.00%	2,609	
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	15.57%	50,834	8.84%	880		0.01233	5.6247	YES	14.66%	45,426	10.26%	965		0.01161	3.8390	YES	13.72%	42,398	11.90%	1,138	
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	14.66%	19,683	9.41%	542		0.01540	3.4049	YES	13.71%	16,741	11.75%	502		0.01558	1.2554	YES	13.47%	16,423	9.67%	564	
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	14.36%	10,983	16.14%	254		0.02226	-0.8012	YES	13.86%	9,437	8.48%	224		0.02336	2.3024	YES	12.44%	11,801	13.08%	344	
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	23.70%	2,667	19.05%	42		0.06613	0.7031	YES	21.47%	2,180	20.00%	30		0.07548	0.1945	YES	18.36%	2,032	17.14%	35	
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	21.25%	2,353	35.29%	34		0.07066	-1.9676	NO	19.30%	2,109	24.24%	33		0.06936	-0.6991	YES	18.32%	2,734	15.79%	38	
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	15.23%	394	0.00%	13		0.10128	1.5036	YES	11.47%	436	0.00%	40		0.06284	2.1785	YES	12.36%	404	0.00%	11	
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	8.45%	343	0.00%	2		0.19730	0.4286	YES	7.37%	312	0.00%	19		0.06175	1.1939	YES	8.77%	342	10.71%	28	
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	12.86%	1,672	9.09%	11		0.10126	0.3721	YES	12.86%	1,376	25.00%	4		0.16784	-0.7240	YES	11.79%	1,179	0.00%	10	
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	13.33%	885	0.00%	4		0.17036	0.7827	YES	12.47%	922	25.00%	4		0.16666	-0.7506	YES	13.88%	1,203	0.00%	4	
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	16.12%	335	0.00%	3		0.21326	0.7559	YES	12.76%	290	25.00%	4		0.16796	-0.7266	YES	11.88%	303	0.00%	3	
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	8.17%	465	0.00%	6		0.11256	0.7261	YES	11.11%	351	0.00%	2		0.22286	0.4966	YES	9.87%	417	25.00%	8	
		Out of Service > 24 hours																					
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	34.02%	73,106	27.36%	2,109		0.01046	6.3664	YES	24.21%	61,403	19.20%	2,268		0.00912	5.4836	YES	11.87%	51,719	8.70%	1,964	
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	14.99%	16,500	5.95%	374		0.01867	4.3078	YES	10.87%	14,172	4.75%	400		0.01565	3.7815	YES	3.09%	11,794	1.87%	427	
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	21.44%	12,789	12.82%	390		0.02110	4.0859	YES	14.99%	10,596	13.06%	367		0.01895	1.0073	YES	7.48%	9,769	6.27%	383	
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	4.86%	4,487	5.44%	147		0.01906	-0.3109	YES	3.19%	3,799	3.13%	128		0.01578	0.0381	YES	5.65%	5,520	0.00%	196	
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	1.76%	2,667	0.00%	42		0.02046	0.8613	YES	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	36	
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	0.59%	2,353	0.00%	34		0.01328	0.4479	YES	0.33%	2,109	0.00%	33		0.01009	0.3299	YES	0.37%	2,734	0.00%	38	
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	18.52%	297	8.33%	12		0.11438	0.8806	YES	11.36%	352	21.43%	14		0.06649	-1.1637	YES	15.09%	325	9.09%	11	
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	5.32%	282	0.00%	2		0.15026	0.3340	YES	0.88%	227	0.00%	19		0.02232	0.3948	YES	1.14%	264	0.00%	13	
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	21.35%	1,124	0.00%	4		0.20526	1.0403	YES	17.26%	927	50.00%	4		0.18036	-1.7290	NO	15.63%	742	0.00%	3	
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	2.36%	378	0.00%	3		0.08837	0.2694	YES	2.13%	376	0.00%	3		0.06366	0.2644	YES	3.26%	458	0.00%	1	
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	3.92%	332	0.00%	3		0.11249	0.3481	YES	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.61%	303	0.00%	3	
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	1.72%	464	0.00%	6		0.06348	0.3224	YES	0.00%	351	0.00%	2		0.00000		YES	0.72%	415	0.00%	8	
		Resale - Billing																					
		Invoice Accuracy (Measured in dollars)																					
A.4.1	B-1	FL (%)	97.56%	$511,400,812	99.69%	$8,458,890		0.00006	-394.5735	YES	96.27%	$501,853,922	98.90%	$8,772,271		0.00004	-141.5589	YES	97.66%	$503,687,894	99.97%	$10,561,831	
		Invoice Accuracy (Measured in # of adjustments)																					
A.4.2	B-1	FL (%)	90.84%	4,398,404	42.33%	352		0.01537	31.5540	NO	91.20%	4,381,764	62.64%	346		0.01518	18.8096	NO	90.67%	4,431,118	81.43%	360	
		Mean Time to Deliver Invoices - CRIS																					
A.4.3	B-2	FL (business days)	4.47	1	3.31	587				YES	3.83	1	3.41	601				YES	3.52	1	3.16	578	
		% Billing Errors Corrected in X Days																					
A.4.4	B-10	FL (days)			6.44%	559				Diagnostic			100.00%	13				Diagnostic			76.00%	25	

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	0.81962	3.4460	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	5.40378	0.4103	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	2.18712	0.2900	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	4.76950	1.5823	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	0.86136	1.4636	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	6.20881	0.1170	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	6.76314	0.0270	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	5.91109	0.6178	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	1.46590	0.3290	YES
		% Repeat Troubles within 30 Days			
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	0.00724	6.4486	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	0.01034	2.0641	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	0.01470	2.6460	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	0.01806	-0.3665	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	0.08600	0.1639	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	0.05319	0.4012	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	0.10063	1.2296	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	0.06661	-0.3493	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	0.10241	1.1512	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	0.17317	0.8917	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	0.18773	0.6229	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	0.10149	-1.8669	YES
		Out of Service > 24 hours			
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	0.00737	3.8826	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	0.00862	1.4236	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	0.01371	0.8676	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	0.01679	3.3974	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	0.02249	0.7978	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	0.00986	0.3706	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	0.11151	0.6920	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	0.03011	0.3774	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	0.21610	0.7441	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	0.17916	0.1639	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	0.13362	0.4202	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	0.03024	0.2391	YES
		Resale - Billing			
		Invoice Accuracy (Measured in dollars)			
A.4.1	B-1	FL (%)	0.00005	-491.9273	YES
		Invoice Accuracy (Measured in # of adjustments)			
A.4.2	B-1	FL (%)	0.01565	5.9407	NO
		Mean Time to Deliver Invoices - CRIS			
A.4.3	B-2	FL (business days)			YES
		% Billing Errors Corrected in X Days			
A.4.4	B-10	FL (days)			Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Unbundled Network Elements - Ordering																		
	% Rejected Service Requests - Mechanized																		
B.1.1.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			16.80%	54,826				Diagnostic			16.23%	81,764				Diagnostic
B.1.1.4	O-7	Combo (other)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			23.22%	926				Diagnostic			25.42%	708				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			5.87%	392				Diagnostic			5.94%	219				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)	Diagnostic			26.23%	507				Diagnostic			30.23%	258				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			12.77%	744				Diagnostic			19.67%	1,037				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			8.85%	972				Diagnostic			14.19%	1,008				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			26.32%	19				Diagnostic			62.86%	35				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			81.58%	114				Diagnostic			71.94%	139				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)	Diagnostic			100.00%	1				Diagnostic			85.71%	7				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)	Diagnostic			30.96%	12,890				Diagnostic			29.55%	15,960				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.1.1.17	O-7	LNP Standalone/FL (%)	Diagnostic			7.01%	3,554				Diagnostic			9.84%	3,618				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			17.22%	1,057				Diagnostic			21.14%	894				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			25.42%	299				Diagnostic			25.71%	350				Diagnostic
B.1.1.20	O-7	EELs/FL (%)	Diagnostic			42.11%	19				Diagnostic			38.46%	13				Diagnostic
B.1.1.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
B.1.2.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			43.30%	11,475				Diagnostic			31.03%	15,887				Diagnostic
B.1.2.4	O-7	Combo (other)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			20.45%	88				Diagnostic			13.33%	30				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.67%	18				Diagnostic			0.00%	23				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)	Diagnostic			45.90%	122				Diagnostic			44.00%	75				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			23.96%	288				Diagnostic			24.79%	238				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			11.16%	1,684				Diagnostic			11.10%	1,893				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			50.79%	189				Diagnostic			31.03%	203				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			24.50%	943				Diagnostic			21.44%	1,138				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)	Diagnostic			35.41%	5,527				Diagnostic			37.51%	7,917				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/FL (%)	Diagnostic			36.90%	1,309				Diagnostic			34.77%	1,504				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			18.00%	50				Diagnostic			4.00%	50				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			24.46%	323				Diagnostic			25.94%	347				Diagnostic
B.1.2.20	O-7	EELs/FL (%)	Diagnostic			21.49%	121				Diagnostic			16.95%	59				Diagnostic
B.1.2.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
B.1.3.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic			53.85%	26				Diagnostic			61.54%	39				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			44.73%	968				Diagnostic			38.75%	3,004				Diagnostic
B.1.3.4	O-7	Combo (other)/FL (%)	Diagnostic			60.00%	5				Diagnostic			55.00%	20				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			32.29%	96				Diagnostic			25.00%	88				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			16.49%	97				Diagnostic			21.28%	296				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)	Diagnostic			43.14%	51				Diagnostic			50.00%	28				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			44.00%	175				Diagnostic			42.53%	174				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			36.46%	277				Diagnostic			37.50%	472				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)	Diagnostic								Diagnostic			0.00%	6				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)	Diagnostic			33.33%	3				Diagnostic			0.00%	4				Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/FL (%)	Diagnostic			64.52%	31				Diagnostic			64.10%	39				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)	Diagnostic			43.75%	32				Diagnostic			46.94%	49				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)	Diagnostic			33.83%	866				Diagnostic			30.34%	1,381				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)	Diagnostic			30.77%	26				Diagnostic			36.36%	44				Diagnostic
B.1.3.17	O-7	LNP Standalone/FL (%)	Diagnostic			29.04%	489				Diagnostic			33.48%	914				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			21.91%	178				Diagnostic			21.45%	373				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			43.46%	237				Diagnostic			45.52%	402				Diagnostic
B.1.3.20	O-7	EELs/FL (%)	Diagnostic			51.40%	107				Diagnostic			43.86%	171				Diagnostic
B.1.3.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	Reject Interval - Mechanized																		
B.1.4.1	O-8	Switch Ports/FL (%)	>= 97% w in 1 hr																
B.1.4.2	O-8	Local Interoffice Transport/FL (%)	>= 97% w in 1 hr																
B.1.4.3	O-8	Loop + Port Combinations/FL (%)	>= 97% w in 1 hr			94.76%	9,320				NO			96.39%	13,335				NO
B.1.4.4	O-8	Combo (other)/FL (%)	>= 97% w in 1 hr																
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 97% w in 1 hr			97.67%	215				YES			97.78%	180				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 97% w in 1 hr			95.65%	23				NO			76.92%	13				NO
B.1.4.7	O-8	Line Sharing/FL (%)	>= 97% w in 1 hr			75.94%	133				NO			56.96%	79				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)	>= 97% w in 1 hr			81.25%	96				NO			74.88%	207				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 97% w in 1 hr			61.80%	89				NO			64.14%	145				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 97% w in 1 hr																
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 97% w in 1 hr																
B.1.4.12	O-8	2W Analog Loop w/LNP Design/FL (%)	>= 97% w in 1 hr			100.00%	5				YES			90.91%	22				NO
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)	>= 97% w in 1 hr			98.92%	93				YES			98.00%	100				YES
B.1.4.14	O-8	Other Design/FL (%)	>= 97% w in 1 hr			100.00%	1				YES			66.67%	6				NO
B.1.4.15	O-8	Other Non-Design/FL (%)	>= 97% w in 1 hr			50.20%	4,177				NO			56.80%	5,049				NO
B.1.4.16	O-8	INP Standalone/FL (%)	>= 97% w in 1 hr											0.00%	1				NO
B.1.4.17	O-8	LNP Standalone/FL (%)	>= 97% w in 1 hr			98.80%	249				YES			98.32%	357				YES
B.1.4.18	O-8	Digital Loop < DS1/FL (%)	>= 97% w in 1 hr			96.70%	182				NO			97.35%	189				YES
B.1.4.19	O-8	Digital Loop >= DS1/FL (%)	>= 97% w in 1 hr			78.21%	78				NO			53.19%	94				NO
B.1.4.20	O-8	EELs/FL (%)	>= 97% w in 1 hr			100.00%	8				YES			80.00%	5				NO
B.1.4.21	O-8	Line Splitting/FL (%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
B.1.7.1	O-8	Switch Ports/FL (%)	>= 95% w in 10 hrs																
B.1.7.2	O-8	Local Interoffice Transport/FL (%)	>= 95% w in 10 hrs																
B.1.7.3	O-8	Loop + Port Combinations/FL (%)	>= 95% w in 10 hrs			97.63%	5,016				YES			96.64%	5,033				YES
B.1.7.4	O-8	Combo (other)/FL (%)	>= 95% w in 10 hrs																
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 10 hrs			100.00%	19				YES			50.00%	4				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 10 hrs			66.67%	3				NO								
B.1.7.7	O-8	Line Sharing/FL (%)	>= 95% w in 10 hrs			92.86%	56				NO			88.89%	36				NO
B.1.7.8	O-8	2W Analog Loop Design/FL (%)	>= 95% w in 10 hrs			94.20%	69				NO			88.89%	63				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 95% w in 10 hrs			79.08%	196				NO			78.81%	201				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 10 hrs																
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 10 hrs																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Unbundled Network Elements - Ordering																					
	% Rejected Service Requests - Mechanized																					
B.1.1.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.1.1.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic				
B.1.1.3	O-7	Loop + Port Combinations/FL (%)			11.93%	76,239				Diagnostic			15.14%	56,934				Diagnostic			17.65%	44,624
B.1.1.4	O-7	Combo (other)/FL (%)								Diagnostic								Diagnostic				
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			20.63%	795				Diagnostic			14.51%	1,006				Diagnostic			15.72%	598
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			9.74%	349				Diagnostic			9.86%	71				Diagnostic			13.33%	75
B.1.1.7	O-7	Line Sharing/FL (%)			23.66%	224				Diagnostic			22.76%	268				Diagnostic			34.69%	245
B.1.1.8	O-7	2W Analog Loop Design/FL (%)			15.67%	970				Diagnostic			22.65%	830				Diagnostic			22.90%	930
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)			10.15%	1,399				Diagnostic			16.07%	952				Diagnostic			17.82%	943
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)								Diagnostic								Diagnostic				
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)								Diagnostic								Diagnostic			100.00%	3
B.1.1.12	O-7	2W Analog Loop w/LNP Design/FL (%)			69.57%	23				Diagnostic			44.19%	43				Diagnostic			55.95%	109
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)			98.97%	97				Diagnostic			97.09%	103				Diagnostic			59.14%	257
B.1.1.14	O-7	Other Design/FL (%)			100.00%	2				Diagnostic			100.00%	2				Diagnostic			22.39%	335
B.1.1.15	O-7	Other Non-Design/FL (%)			42.77%	15,881				Diagnostic			48.16%	12,756				Diagnostic			48.24%	14,806
B.1.1.16	O-7	INP Standalone/FL (%)			50.00%	2				Diagnostic			100.00%	1				Diagnostic			100.00%	1
B.1.1.17	O-7	LNP Standalone/FL (%)			9.55%	3,309				Diagnostic			9.14%	3,029				Diagnostic			8.75%	3,796
B.1.1.18	O-7	Digital Loop < DS1/FL (%)			17.34%	1,090				Diagnostic			18.41%	668				Diagnostic			13.16%	76
B.1.1.19	O-7	Digital Loop >= DS1/FL (%)			25.94%	266				Diagnostic			16.67%	300				Diagnostic			22.36%	331
B.1.1.20	O-7	EELs/FL (%)			100.00%	2				Diagnostic			21.82%	55				Diagnostic				
B.1.1.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic				
	% Rejected Service Requests - Partially Mechanized																					
B.1.2.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic				
B.1.2.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic				
B.1.2.3	O-7	Loop + Port Combinations/FL (%)			28.06%	15,130				Diagnostic			21.52%	17,473				Diagnostic			28.09%	17,723
B.1.2.4	O-7	Combo (other)/FL (%)								Diagnostic								Diagnostic				
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			3.92%	51				Diagnostic			10.34%	29				Diagnostic			6.98%	86
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			2.56%	39				Diagnostic			26.67%	30				Diagnostic			11.94%	268
B.1.2.7	O-7	Line Sharing/FL (%)			30.30%	66				Diagnostic			40.00%	75				Diagnostic			37.07%	232
B.1.2.8	O-7	2W Analog Loop Design/FL (%)			23.05%	347				Diagnostic			22.63%	433				Diagnostic			28.28%	290
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)			13.02%	1,574				Diagnostic			16.80%	1,393				Diagnostic			16.28%	1,167
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)								Diagnostic								Diagnostic				
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)								Diagnostic								Diagnostic				
B.1.2.12	O-7	2W Analog Loop w/LNP Design/FL (%)			35.28%	309				Diagnostic			32.98%	376				Diagnostic			37.52%	757
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)			22.45%	1,096				Diagnostic			23.26%	1,419				Diagnostic			24.97%	2,211
B.1.2.14	O-7	Other Design/FL (%)								Diagnostic			100.00%	1				Diagnostic			25.71%	245
B.1.2.15	O-7	Other Non-Design/FL (%)			37.28%	10,040				Diagnostic			41.21%	7,238				Diagnostic			29.32%	7,661
B.1.2.16	O-7	INP Standalone/FL (%)								Diagnostic								Diagnostic				
B.1.2.17	O-7	LNP Standalone/FL (%)			30.95%	1,596				Diagnostic			29.47%	1,707				Diagnostic			31.30%	1,901
B.1.2.18	O-7	Digital Loop < DS1/FL (%)			3.49%	86				Diagnostic			20.00%	50				Diagnostic			11.94%	268
B.1.2.19	O-7	Digital Loop >= DS1/FL (%)			24.60%	374				Diagnostic			16.49%	285				Diagnostic			25.82%	244
B.1.2.20	O-7	EELs/FL (%)			5.00%	40				Diagnostic			33.33%	6				Diagnostic				
B.1.2.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic				
	% Rejected Service Requests - Non-Mechanized																					
B.1.3.1	O-7	Switch Ports/FL (%)								Diagnostic			0.00%	1				Diagnostic			50.00%	4
B.1.3.2	O-7	Local Interoffice Transport/FL (%)			57.58%	33				Diagnostic			11.11%	9				Diagnostic			46.67%	45
B.1.3.3	O-7	Loop + Port Combinations/FL (%)			38.57%	3,023				Diagnostic			41.32%	2,287				Diagnostic			43.23%	2,084
B.1.3.4	O-7	Combo (other)/FL (%)			77.27%	22				Diagnostic			77.78%	9				Diagnostic			78.57%	14
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			20.00%	100				Diagnostic			25.91%	274				Diagnostic			26.86%	283
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			20.96%	439				Diagnostic			19.19%	344				Diagnostic			16.21%	475
B.1.3.7	O-7	Line Sharing/FL (%)			25.00%	48				Diagnostic			35.85%	53				Diagnostic			35.09%	114
B.1.3.8	O-7	2W Analog Loop Design/FL (%)			37.82%	156				Diagnostic			27.38%	168				Diagnostic			33.84%	263
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)			39.12%	340				Diagnostic			25.93%	671				Diagnostic			25.83%	906
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)			69.23%	13				Diagnostic								Diagnostic			33.33%	6
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)			25.00%	12				Diagnostic			44.44%	9				Diagnostic			20.00%	5
B.1.3.12	O-7	2W Analog Loop w/LNP Design/FL (%)			52.94%	17				Diagnostic			62.16%	37				Diagnostic			61.32%	106
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)			49.09%	55				Diagnostic			43.18%	44				Diagnostic			51.76%	85
B.1.3.14	O-7	Other Design/FL (%)								Diagnostic			50.00%	2				Diagnostic			29.30%	587
B.1.3.15	O-7	Other Non-Design/FL (%)			28.52%	1,676				Diagnostic			31.56%	1,752				Diagnostic			38.26%	1,882
B.1.3.16	O-7	INP Standalone/FL (%)			26.67%	60				Diagnostic			35.62%	73				Diagnostic			40.91%	88
B.1.3.17	O-7	LNP Standalone/FL (%)			30.32%	818				Diagnostic			40.32%	930				Diagnostic			35.78%	911
B.1.3.18	O-7	Digital Loop < DS1/FL (%)			20.72%	526				Diagnostic			19.96%	561				Diagnostic			19.17%	751
B.1.3.19	O-7	Digital Loop >= DS1/FL (%)			38.55%	358				Diagnostic			36.27%	408				Diagnostic			29.66%	590
B.1.3.20	O-7	EELs/FL (%)			39.77%	88				Diagnostic			49.14%	116				Diagnostic			55.17%	29
B.1.3.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic				
	Reject Interval - Mechanized																					
B.1.4.1	O-8	Switch Ports/FL (%)																				
B.1.4.2	O-8	Local Interoffice Transport/FL (%)																				
B.1.4.3	O-8	Loop + Port Combinations/FL (%)			93.13%	9,200				NO			95.49%	8,651				NO			93.80%	7,901
B.1.4.4	O-8	Combo (other)/FL (%)																				
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			98.78%	164				YES			98.63%	146				YES			98.94%	94
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			85.71%	35				NO			55.56%	9				NO			80.00%	10
B.1.4.7	O-8	Line Sharing/FL (%)			79.25%	53				NO			69.35%	62				NO			83.91%	87
B.1.4.8	O-8	2W Analog Loop Design/FL (%)			72.55%	153				NO			77.60%	192				NO			79.26%	217
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)			52.03%	148				NO			64.29%	154				NO			61.27%	173
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)																				
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)																			100.00%	3
B.1.4.12	O-8	2W Analog Loop w/LNP Design/FL (%)			81.25%	16				NO			94.74%	19				NO			98.36%	61
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)			86.14%	101				NO			96.00%	100				NO			92.11%	152
B.1.4.14	O-8	Other Design/FL (%)			50.00%	2				NO			0.00%	2				NO			58.97%	78
B.1.4.15	O-8	Other Non-Design/FL (%)			86.61%	7,170				NO			73.90%	6,226				NO			77.92%	7,270
B.1.4.16	O-8	INP Standalone/FL (%)			100.00%	1				YES			100.00%	1				YES			0.00%	1
B.1.4.17	O-8	LNP Standalone/FL (%)			98.42%	317				YES			96.06%	279				NO			96.40%	333
B.1.4.18	O-8	Digital Loop < DS1/FL (%)			96.32%	190				NO			96.00%	125				NO			80.00%	10
B.1.4.19	O-8	Digital Loop >= DS1/FL (%)			55.71%	70				NO			64.00%	50				NO			58.44%	77
B.1.4.20	O-8	EELs/FL (%)			100.00%	2				YES			83.33%	12				NO				
B.1.4.21	O-8	Line Splitting/FL (%)																				
	Reject Interval - Partially Mechanized - 10 hours																					
B.1.7.1	O-8	Switch Ports/FL (%)																				
B.1.7.2	O-8	Local Interoffice Transport/FL (%)																				
B.1.7.3	O-8	Loop + Port Combinations/FL (%)			96.93%	4,339				YES			96.49%	3,983				YES			86.71%	5,058
B.1.7.4	O-8	Combo (other)/FL (%)																				
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	2				YES			100.00%	3				YES			83.33%	6
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			100.00%	1				YES			46.67%	15				NO			80.00%	35
B.1.7.7	O-8	Line Sharing/FL (%)			95.00%	20				YES			84.85%	33				NO			75.28%	89
B.1.7.8	O-8	2W Analog Loop Design/FL (%)			90.24%	82				NO			87.96%	108				NO			84.52%	84
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)			76.78%	211				NO			78.24%	239				NO			84.71%	204
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)																				
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)																				

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			Standard Deviation	Standard Error	Zscore	Equity
		Unbundled Network Elements - Ordering				
		% Rejected Service Requests - Mechanized				
B.1.1.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.1.4	O-7	Combo (other)/FL (%)				Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.1.17	O-7	LNP Standalone/FL (%)				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/FL (%)				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/FL (%)				Diagnostic
B.1.1.20	O-7	EELs/FL (%)				Diagnostic
B.1.1.21	O-7	Line Splitting/FL (%)				Diagnostic
		% Rejected Service Requests - Partially Mechanized				
B.1.2.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.2.4	O-7	Combo (other)/FL (%)				Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.2.17	O-7	LNP Standalone/FL (%)				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/FL (%)				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/FL (%)				Diagnostic
B.1.2.20	O-7	EELs/FL (%)				Diagnostic
B.1.2.21	O-7	Line Splitting/FL (%)				Diagnostic
		% Rejected Service Requests - Non-Mechanized				
B.1.3.1	O-7	Switch Ports/FL (%)				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)				Diagnostic
B.1.3.4	O-7	Combo (other)/FL (%)				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL (%)				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL (%)				Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/FL (%)				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/FL (%)				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)				Diagnostic
B.1.3.17	O-7	LNP Standalone/FL (%)				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/FL (%)				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/FL (%)				Diagnostic
B.1.3.20	O-7	EELs/FL (%)				Diagnostic
B.1.3.21	O-7	Line Splitting/FL (%)				Diagnostic
		Reject Interval - Mechanized				
B.1.4.1	O-8	Switch Ports/FL (%)				
B.1.4.2	O-8	Local Interoffice Transport/FL (%)				
B.1.4.3	O-8	Loop + Port Combinations/FL (%)				NO
B.1.4.4	O-8	Combo (other)/FL (%)				
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.4.7	O-8	Line Sharing/FL (%)				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL (%)				
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.4.12	O-8	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.4.14	O-8	Other Design/FL (%)				NO
B.1.4.15	O-8	Other Non-Design/FL (%)				NO
B.1.4.16	O-8	INP Standalone/FL (%)				NO
B.1.4.17	O-8	LNP Standalone/FL (%)				NO
B.1.4.18	O-8	Digital Loop < DS1/FL (%)				NO
B.1.4.19	O-8	Digital Loop >= DS1/FL (%)				NO
B.1.4.20	O-8	EELs/FL (%)				
B.1.4.21	O-8	Line Splitting/FL (%)				
		Reject Interval - Partially Mechanized - 10 hours				
B.1.7.1	O-8	Switch Ports/FL (%)				
B.1.7.2	O-8	Local Interoffice Transport/FL (%)				
B.1.7.3	O-8	Loop + Port Combinations/FL (%)				NO
B.1.7.4	O-8	Combo (other)/FL (%)				
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.7.7	O-8	Line Sharing/FL (%)				NO
B.1.7.8	O-8	2W Analog Loop Design/FL (%)				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL (%)				
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.1.7.12	O-8	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 10 hrs			94.95%	99				NO			92.31%	65				NO
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 10 hrs			86.53%	245				NO			88.14%	253				NO
B.1.7.14	O-8	Other Design/FL (%)	>= 95% w in 10 hrs											100.00%	1				YES
B.1.7.15	O-8	Other Non-Design/FL (%)	>= 95% w in 10 hrs			97.24%	1,992				YES			98.84%	3,022				YES
B.1.7.16	O-8	INP Standalone/FL (%)	>= 95% w in 10 hrs																
B.1.7.17	O-8	LNP Standalone/FL (%)	>= 95% w in 10 hrs			93.75%	496				NO			96.62%	532				YES
B.1.7.18	O-8	Digital Loop < DS1/FL (%)	>= 95% w in 10 hrs			90.00%	10				NO			50.00%	2				NO
B.1.7.19	O-8	Digital Loop >= DS1/FL (%)	>= 95% w in 10 hrs			86.75%	83				NO			88.66%	97				NO
B.1.7.20	O-8	EELs/FL (%)	>= 95% w in 10 hrs			96.30%	27				YES			90.00%	10				NO
B.1.7.21	O-8	Line Splitting/FL (%)	>= 95% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
B.1.8.1	O-8	Switch Ports/FL (%)	>= 95% w in 24 hrs																
B.1.8.2	O-8	Local Interoffice Transport/FL (%)	>= 95% w in 24 hrs			100.00%	14				YES			100.00%	25				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)	>= 95% w in 24 hrs			96.03%	453				YES			97.57%	1,195				YES
B.1.8.4	O-8	Combo (other)/FL (%)	>= 95% w in 24 hrs			100.00%	3				YES			91.67%	12				NO
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 24 hrs			96.88%	32				YES			100.00%	22				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 24 hrs			100.00%	17				YES			100.00%	64				YES
B.1.8.7	O-8	Line Sharing/FL (%)	>= 95% w in 24 hrs			100.00%	22				YES			100.00%	14				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)	>= 95% w in 24 hrs			98.72%	78				YES			98.68%	76				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	104				YES			100.00%	183				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 24 hrs																
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	1				YES								
B.1.8.12	O-8	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 24 hrs			100.00%	20				YES			100.00%	25				YES
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	14				YES			100.00%	24				YES
B.1.8.14	O-8	Other Design/FL (%)	>= 95% w in 24 hrs																
B.1.8.15	O-8	Other Non-Design/FL (%)	>= 95% w in 24 hrs			99.32%	295				YES			98.42%	442				YES
B.1.8.16	O-8	INP Standalone/FL (%)	>= 95% w in 24 hrs			100.00%	8				YES			100.00%	16				YES
B.1.8.17	O-8	LNP Standalone/FL (%)	>= 95% w in 24 hrs			96.31%	144				YES			99.03%	310				YES
B.1.8.18	O-8	Digital Loop < DS1/FL (%)	>= 95% w in 24 hrs			100.00%	41				YES			100.00%	81				YES
B.1.8.19	O-8	Digital Loop >= DS1/FL (%)	>= 95% w in 24 hrs			97.17%	106				YES			97.87%	188				YES
B.1.8.20	O-8	EELs/FL (%)	>= 95% w in 24 hrs			100.00%	55				YES			96.00%	75				YES
B.1.8.21	O-8	Line Splitting/FL (%)	>= 95% w in 24 hrs																
	FOC Timeliness - Mechanized																		
B.1.9.1	O-9	Switch Ports/FL (%)	>= 95% w in 3 hrs																
B.1.9.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 3 hrs																
B.1.9.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 3 hrs			97.81%	45,642				YES			98.67%	68,436				YES
B.1.9.4	O-9	Combo (other)/FL (%)	>= 95% w in 3 hrs																
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 3 hrs			98.95%	667				YES			98.14%	485				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 3 hrs			95.42%	349				YES			76.56%	128				NO
B.1.9.7	O-9	Line Sharing/FL (%)	>= 95% w in 3 hrs			98.47%	393				YES			97.98%	198				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 3 hrs			95.63%	641				YES			93.38%	831				NO
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 3 hrs			99.32%	882				YES			99.03%	829				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.12	O-9	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 3 hrs			66.67%	6				NO			66.67%	9				NO
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 3 hrs											96.55%	29				YES
B.1.9.14	O-9	Other Design/FL (%)	>= 95% w in 3 hrs											100.00%	1				YES
B.1.9.15	O-9	Other Non-Design/FL (%)	>= 95% w in 3 hrs			98.92%	9,819				YES			96.37%	12,269				YES
B.1.9.16	O-9	INP Standalone/FL (%)	>= 95% w in 3 hrs																
B.1.9.17	O-9	LNP Standalone/FL (%)	>= 95% w in 3 hrs			99.34%	3,309				YES			99.38%	3,240				YES
B.1.9.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 3 hrs			97.76%	849				YES			93.49%	584				NO
B.1.9.19	O-9	Digital Loop >= DS1/FL (%)	>= 95% w in 3 hrs			97.69%	216				YES			96.95%	262				YES
B.1.9.20	O-9	EELs/FL (%)	>= 95% w in 3 hrs											66.67%	3				NO
B.1.9.21	O-9	Line Splitting/FL (%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
B.1.12.1	O-9	Switch Ports/FL (%)	>= 95% w in 10 hrs																
B.1.12.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 10 hrs																
B.1.12.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 10 hrs			91.20%	7,559				NO			91.83%	12,339				NO
B.1.12.4	O-9	Combo (other)/FL (%)	>= 95% w in 10 hrs																
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 10 hrs			89.06%	64				NO			81.82%	22				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 10 hrs			83.33%	18				NO			80.95%	21				NO
B.1.12.7	O-9	Line Sharing/FL (%)	>= 95% w in 10 hrs			94.44%	72				NO			96.36%	55				YES
B.1.12.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 10 hrs			94.87%	234				NO			91.33%	196				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 10 hrs			94.52%	1,552				NO			95.09%	1,809				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.12	O-9	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 10 hrs			72.22%	108				NO			69.80%	149				NO
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 10 hrs			81.88%	778				NO			84.03%	952				NO
B.1.12.14	O-9	Other Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.15	O-9	Other Non-Design/FL (%)	>= 95% w in 10 hrs			96.79%	3,611				YES			96.47%	5,206				YES
B.1.12.16	O-9	INP Standalone/FL (%)	>= 95% w in 10 hrs																
B.1.12.17	O-9	LNP Standalone/FL (%)	>= 95% w in 10 hrs			95.73%	843				YES			95.23%	1,027				YES
B.1.12.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 10 hrs			87.50%	40				NO			81.40%	43				NO
B.1.12.19	O-9	Digital Loop >= DS1/FL (%)	>= 95% w in 10 hrs			90.46%	262				NO			91.07%	280				NO
B.1.12.20	O-9	EELs/FL (%)	>= 95% w in 10 hrs			82.72%	81				NO			71.43%	35				NO
B.1.12.21	O-9	Line Splitting/FL (%)	>= 95% w in 10 hrs																
	FOC Timeliness - Non-Mechanized																		
B.1.13.1	O-9	Switch Ports/FL (%)	>= 95% w in 24 hrs																
B.1.13.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 24 hrs			100.00%	13				YES			88.24%	17				NO
B.1.13.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 24 hrs			91.79%	597				NO			94.27%	1,779				NO
B.1.13.4	O-9	Combo (other)/FL (%)	>= 95% w in 24 hrs			100.00%	2				YES			100.00%	7				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 24 hrs			92.06%	63				NO			96.92%	65				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 24 hrs			96.74%	92				YES			98.23%	226				YES
B.1.13.7	O-9	Line Sharing/FL (%)	>= 95% w in 24 hrs			100.00%	29				YES			100.00%	15				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 24 hrs			94.90%	98				NO			94.74%	95				NO
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 24 hrs			98.32%	179				YES			97.29%	295				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)	>= 95% w in 24 hrs											100.00%	3				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	2				YES			100.00%	4				YES
B.1.13.12	O-9	2W Analog Loop w/LNP Design/FL (%)	>= 95% w in 24 hrs			100.00%	10				YES			78.57%	14				NO
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	17				YES			100.00%	26				YES
B.1.13.14	O-9	Other Design/FL (%)	>= 95% w in 24 hrs																
B.1.13.15	O-9	Other Non-Design/FL (%)	>= 95% w in 24 hrs			98.98%	590				YES			99.59%	981				YES
B.1.13.16	O-9	INP Standalone/FL (%)	>= 95% w in 24 hrs			100.00%	14				YES			100.00%	26				YES
B.1.13.17	O-9	LNP Standalone/FL (%)	>= 95% w in 24 hrs			97.70%	348				YES			99.00%	600				YES
B.1.13.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 24 hrs			94.59%	148				NO			98.25%	285				YES
B.1.13.19	O-9	Digital Loop >= DS1/FL (%)	>= 95% w in 24 hrs			93.80%	129				NO			99.14%	232				YES
B.1.13.20	O-9	EELs/FL (%)	>= 95% w in 24 hrs			94.55%	55				NO			97.98%	99				YES
B.1.13.21	O-9	Line Splitting/FL (%)	>= 95% w in 24 hrs																
	FOC & Reject Response Completeness - Mechanized																		
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.7.12	O-8	2W Analog Loop w/LNP Design/FL (%)			72.80%	125				NO			75.18%	137				NO			74.23%	291
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)			72.66%	289				NO			85.30%	347				NO			84.13%	586
B.1.7.14	O-8	Other Design/FL (%)											100.00%	1				YES			86.36%	66
B.1.7.15	O-8	Other Non-Design/FL (%)			99.04%	3,866				YES			98.67%	3,004				YES			97.46%	2,324
B.1.7.16	O-8	INP Standalone/FL (%)																				
B.1.7.17	O-8	LNP Standalone/FL (%)			89.06%	530				NO			91.38%	522				NO			91.00%	611
B.1.7.18	O-8	Digital Loop < DS1/FL (%)			100.00%	3				YES			52.94%	17				NO			60.00%	35
B.1.7.19	O-8	Digital Loop >= DS1/FL (%)			89.25%	93				NO			87.76%	49				NO			86.36%	66
B.1.7.20	O-8	EELs/FL (%)			100.00%	2				YES			100.00%	2				YES				
B.1.7.21	O-8	Line Splitting/FL (%)																				
		Reject Interval - Non-Mechanized																				
B.1.8.1	O-8	Switch Ports/FL (%)																			100.00%	2
B.1.8.2	O-8	Local Interoffice Transport/FL (%)			94.74%	19				NO			100.00%	1				YES			100.00%	21
B.1.8.3	O-8	Loop + Port Combinations/FL (%)			98.22%	1,179				YES			98.50%	998				YES			98.38%	925
B.1.8.4	O-8	Combo (other)/FL (%)			100.00%	17				YES			100.00%	7				YES			100.00%	12
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	23				YES			100.00%	74				YES			97.37%	76
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			100.00%	94				YES			100.00%	72				YES			100.00%	81
B.1.8.7	O-8	Line Sharing/FL (%)			100.00%	12				YES			100.00%	19				YES			100.00%	43
B.1.8.8	O-8	2W Analog Loop Design/FL (%)			100.00%	60				YES			100.00%	46				YES			98.90%	91
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)			100.00%	137				YES			100.00%	184				YES			100.00%	241
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)			100.00%	9				YES											100.00%	2
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)			100.00%	3				YES			100.00%	4				YES			100.00%	1
B.1.8.12	O-8	2W Analog Loop w/LNP Design/FL (%)			90.00%	10				NO			95.83%	24				YES			97.14%	70
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)			100.00%	28				YES			100.00%	21				YES			97.83%	46
B.1.8.14	O-8	Other Design/FL (%)											100.00%	1				YES			99.43%	175
B.1.8.15	O-8	Other Non-Design/FL (%)			99.17%	484				YES			98.94%	567				YES			98.91%	737
B.1.8.16	O-8	INP Standalone/FL (%)			100.00%	16				YES			96.15%	26				YES			100.00%	36
B.1.8.17	O-8	LNP Standalone/FL (%)			99.60%	252				YES			98.44%	384				YES			98.82%	338
B.1.8.18	O-8	Digital Loop < DS1/FL (%)			100.00%	114				YES			100.00%	120				YES			97.97%	148
B.1.8.19	O-8	Digital Loop >= DS1/FL (%)			98.60%	143				YES			99.33%	150				YES			99.44%	178
B.1.8.20	O-8	EELs/FL (%)			100.00%	35				YES			98.31%	59				YES			100.00%	16
B.1.8.21	O-8	Line Splitting/FL (%)																				
		FOC Timeliness - Mechanized																				
B.1.9.1	O-9	Switch Ports/FL (%)																				
B.1.9.2	O-9	Local Interoffice Transport/FL (%)																				
B.1.9.3	O-9	Loop + Port Combinations/FL (%)			98.70%	67,227				YES			98.62%	48,246				YES			98.97%	35,367
B.1.9.4	O-9	Combo (other)/FL (%)																				
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			98.96%	579				YES			92.54%	657				NO			97.67%	472
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			76.28%	156				NO			96.88%	64				YES			97.92%	48
B.1.9.7	O-9	Line Sharing/FL (%)			97.75%	178				YES			97.74%	221				YES			99.34%	152
B.1.9.8	O-9	2W Analog Loop Design/FL (%)			94.60%	815				NO			94.23%	641				NO			97.88%	708
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)			98.42%	1,269				YES			99.00%	803				YES			99.21%	757
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)																				
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)																				
B.1.9.12	O-9	2W Analog Loop w/LNP Design/FL (%)			80.00%	5				NO			91.30%	23				NO			100.00%	34
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)											0.00%	3				NO			100.00%	76
B.1.9.14	O-9	Other Design/FL (%)																			96.05%	253
B.1.9.15	O-9	Other Non-Design/FL (%)			96.30%	9,109				YES			94.85%	6,757				NO			93.88%	7,584
B.1.9.16	O-9	INP Standalone/FL (%)			100.00%	1				YES												
B.1.9.17	O-9	LNP Standalone/FL (%)			96.27%	3,002				YES			96.73%	2,815				YES			95.95%	3,434
B.1.9.18	O-9	Digital Loop < DS1/FL (%)			94.34%	689				NO			98.08%	520				YES			97.96%	49
B.1.9.19	O-9	Digital Loop >= DS1/FL (%)			84.10%	195				NO			83.61%	244				NO			96.00%	250
B.1.9.20	O-9	EELs/FL (%)											60.00%	15				NO				
B.1.9.21	O-9	Line Splitting/FL (%)																				
		FOC Timeliness - Partially Mechanized - 10 hours																				
B.1.12.1	O-9	Switch Ports/FL (%)																				
B.1.12.2	O-9	Local Interoffice Transport/FL (%)																				
B.1.12.3	O-9	Loop + Port Combinations/FL (%)			94.67%	11,745				NO			92.68%	14,712				NO			80.73%	13,549
B.1.12.4	O-9	Combo (other)/FL (%)																				
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			89.19%	37				NO			88.89%	18				NO			95.24%	63
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			70.83%	24				NO			82.05%	39				NO			94.01%	267
B.1.12.7	O-9	Line Sharing/FL (%)			100.00%	42				YES			88.89%	54				NO			87.50%	168
B.1.12.8	O-9	2W Analog Loop Design/FL (%)			91.70%	289				NO			91.67%	348				NO			83.64%	214
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)			94.11%	1,426				NO			91.53%	1,204				NO			93.01%	1,102
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)																				
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)																				
B.1.12.12	O-9	2W Analog Loop w/LNP Design/FL (%)			74.04%	208				NO			65.57%	273				NO			77.96%	490
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)			65.43%	969				NO			80.58%	1,107				NO			92.92%	1,694
B.1.12.14	O-9	Other Design/FL (%)																			84.34%	198
B.1.12.15	O-9	Other Non-Design/FL (%)			97.44%	6,416				YES			96.82%	4,121				YES			95.70%	5,302
B.1.12.16	O-9	INP Standalone/FL (%)																				
B.1.12.17	O-9	LNP Standalone/FL (%)			92.63%	1,139				NO			94.08%	1,182				NO			93.08%	1,330
B.1.12.18	O-9	Digital Loop < DS1/FL (%)			84.48%	58				NO			84.31%	51				NO			94.01%	267
B.1.12.19	O-9	Digital Loop >= DS1/FL (%)			83.78%	296				NO			84.84%	244				NO			84.26%	197
B.1.12.20	O-9	EELs/FL (%)			58.82%	17				NO			0.00%	1				NO				
B.1.12.21	O-9	Line Splitting/FL (%)																				
		FOC Timeliness - Non-Mechanized																				
B.1.13.1	O-9	Switch Ports/FL (%)											100.00%	1				YES			100.00%	2
B.1.13.2	O-9	Local Interoffice Transport/FL (%)			86.67%	15				NO			87.50%	8				NO			96.67%	30
B.1.13.3	O-9	Loop + Port Combinations/FL (%)			95.88%	1,691				YES			95.67%	1,246				YES			95.01%	1,022
B.1.13.4	O-9	Combo (other)/FL (%)			100.00%	3				YES			100.00%	2				YES			75.00%	4
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			96.47%	85				YES			99.00%	200				YES			99.49%	195
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			98.56%	348				YES			98.84%	285				YES			99.48%	382
B.1.13.7	O-9	Line Sharing/FL (%)			100.00%	35				YES			100.00%	35				YES			98.73%	79
B.1.13.8	O-9	2W Analog Loop Design/FL (%)			95.96%	99				YES			96.83%	126				YES			100.00%	170
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)			97.16%	211				YES			99.21%	504				YES			99.04%	625
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)																			100.00%	2
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)			100.00%	6				YES			100.00%	3				YES			100.00%	3
B.1.13.12	O-9	2W Analog Loop w/LNP Design/FL (%)			100.00%	7				YES			100.00%	14				YES			100.00%	39
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)			100.00%	25				YES			100.00%	23				YES			97.30%	37
B.1.13.14	O-9	Other Design/FL (%)											100.00%	1				YES			99.52%	414
B.1.13.15	O-9	Other Non-Design/FL (%)			98.82%	1,187				YES			98.36%	1,221				YES			99.31%	1,161
B.1.13.16	O-9	INP Standalone/FL (%)			100.00%	34				YES			97.44%	39				YES			100.00%	42
B.1.13.17	O-9	LNP Standalone/FL (%)			99.13%	573				YES			99.63%	540				YES			99.02%	512
B.1.13.18	O-9	Digital Loop < DS1/FL (%)			98.10%	421				YES			97.80%	455				YES			99.49%	583
B.1.13.19	O-9	Digital Loop >= DS1/FL (%)			99.08%	218				YES			98.44%	256				YES			99.52%	414
B.1.13.20	O-9	EELs/FL (%)			98.15%	54				YES			100.00%	63				YES			100.00%	13
B.1.13.21	O-9	Line Splitting/FL (%)																				
		FOC & Reject Response Completeness - Mechanized																				
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)																				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.1.7.12	O-8	2W Analog Loop w/LNP Design/FL (%)				NO
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.7.14	O-8	Other Design/FL (%)				NO
B.1.7.15	O-8	Other Non-Design/FL (%)				YES
B.1.7.16	O-8	INP Standalone/FL (%)				
B.1.7.17	O-8	LNP Standalone/FL (%)				NO
B.1.7.18	O-8	Digital Loop < DS1/FL (%)				NO
B.1.7.19	O-8	Digital Loop >= DS1/FL (%)				NO
B.1.7.20	O-8	EELs/FL (%)				
B.1.7.21	O-8	Line Splitting/FL (%)				
		Reject Interval - Non-Mechanized				
B.1.8.1	O-8	Switch Ports/FL (%)				YES
B.1.8.2	O-8	Local Interoffice Transport/FL (%)				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)				YES
B.1.8.4	O-8	Combo (other)/FL (%)				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.8.7	O-8	Line Sharing/FL (%)				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL (%)				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.8.12	O-8	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.8.14	O-8	Other Design/FL (%)				YES
B.1.8.15	O-8	Other Non-Design/FL (%)				YES
B.1.8.16	O-8	INP Standalone/FL (%)				YES
B.1.8.17	O-8	LNP Standalone/FL (%)				YES
B.1.8.18	O-8	Digital Loop < DS1/FL (%)				YES
B.1.8.19	O-8	Digital Loop >= DS1/FL (%)				YES
B.1.8.20	O-8	EELs/FL (%)				YES
B.1.8.21	O-8	Line Splitting/FL (%)				
		FOC Timeliness - Mechanized				
B.1.9.1	O-9	Switch Ports/FL (%)				
B.1.9.2	O-9	Local Interoffice Transport/FL (%)				
B.1.9.3	O-9	Loop + Port Combinations/FL (%)				YES
B.1.9.4	O-9	Combo (other)/FL (%)				
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.9.7	O-9	Line Sharing/FL (%)				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL (%)				
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				
B.1.9.12	O-9	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.9.14	O-9	Other Design/FL (%)				YES
B.1.9.15	O-9	Other Non-Design/FL (%)				NO
B.1.9.16	O-9	INP Standalone/FL (%)				
B.1.9.17	O-9	LNP Standalone/FL (%)				YES
B.1.9.18	O-9	Digital Loop < DS1/FL (%)				YES
B.1.9.19	O-9	Digital Loop >= DS1/FL (%)				YES
B.1.9.20	O-9	EELs/FL (%)				
B.1.9.21	O-9	Line Splitting/FL (%)				
		FOC Timeliness - Partially Mechanized - 10 hours				
B.1.12.1	O-9	Switch Ports/FL (%)				
B.1.12.2	O-9	Local Interoffice Transport/FL (%)				
B.1.12.3	O-9	Loop + Port Combinations/FL (%)				NO
B.1.12.4	O-9	Combo (other)/FL (%)				
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.12.7	O-9	Line Sharing/FL (%)				NO
B.1.12.8	O-9	2W Analog Loop Design/FL (%)				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL (%)				
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				
B.1.12.12	O-9	2W Analog Loop w/LNP Design/FL (%)				NO
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.12.14	O-9	Other Design/FL (%)				NO
B.1.12.15	O-9	Other Non-Design/FL (%)				YES
B.1.12.16	O-9	INP Standalone/FL (%)				
B.1.12.17	O-9	LNP Standalone/FL (%)				NO
B.1.12.18	O-9	Digital Loop < DS1/FL (%)				NO
B.1.12.19	O-9	Digital Loop >= DS1/FL (%)				NO
B.1.12.20	O-9	EELs/FL (%)				
B.1.12.21	O-9	Line Splitting/FL (%)				
		FOC Timeliness - Non-Mechanized				
B.1.13.1	O-9	Switch Ports/FL (%)				YES
B.1.13.2	O-9	Local Interoffice Transport/FL (%)				YES
B.1.13.3	O-9	Loop + Port Combinations/FL (%)				YES
B.1.13.4	O-9	Combo (other)/FL (%)				NO
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)				YES
B.1.13.7	O-9	Line Sharing/FL (%)				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL (%)				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL (%)				YES
B.1.13.12	O-9	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/FL (%)				YES
B.1.13.14	O-9	Other Design/FL (%)				YES
B.1.13.15	O-9	Other Non-Design/FL (%)				YES
B.1.13.16	O-9	INP Standalone/FL (%)				YES
B.1.13.17	O-9	LNP Standalone/FL (%)				YES
B.1.13.18	O-9	Digital Loop < DS1/FL (%)				YES
B.1.13.19	O-9	Digital Loop >= DS1/FL (%)				YES
B.1.13.20	O-9	EELs/FL (%)				YES
B.1.13.21	O-9	Line Splitting/FL (%)				
		FOC & Reject Response Completeness - Mechanized				
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			100.00%	30,394				YES			99.42%	30,685				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.84%	24,432				YES			99.86%	51,079				YES
B.1.14.4.1	O-11	Combo (other)/EDI/FL (%)	>= 95%																
B.1.14.4.2	O-11	Combo (other)/TAG/FL (%)	>= 95%																
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			96.94%	359				YES			98.90%	363				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			93.30%	567				NO			88.41%	345				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			98.00%	50				YES			90.91%	11				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			95.32%	342				YES			62.02%	208				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	447				YES			99.06%	212				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	60				YES			97.83%	46				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			95.53%	179				YES			92.66%	218				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.47%	565				YES			99.63%	819				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	11				YES			100.00%	4				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			98.96%	981				YES			95.62%	1,004				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			70.00%	10				NO			67.50%	32				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			44.44%	9				NO			66.67%	3				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			75.00%	4				NO			100.00%	6				YES
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			81.82%	110				NO			92.48%	133				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)	>= 95%																
B.1.14.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			100.00%	1				YES			100.00%	7				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.96%	11,194				YES			99.24%	14,280				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.47%	1,696				YES			93.81%	1,680				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%											100.00%	1				YES
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			99.85%	3,400				YES			99.17%	3,384				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			98.05%	154				YES			96.58%	234				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/FL (%)	>= 95%			98.18%	329				YES			98.92%	369				YES
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/FL (%)	>= 95%			97.39%	728				YES			77.33%	525				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)	>= 95%			94.29%	105				NO			90.55%	127				NO
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)	>= 95%			98.45%	194				YES			99.10%	223				YES
B.1.14.20.1	O-11	EELs/EDI/FL (%)	>= 95%			35.29%	17				NO			50.00%	10				NO
B.1.14.20.2	O-11	EELs/TAG/FL (%)	>= 95%			100.00%	2				YES			66.67%	3				NO
B.1.14.21.1	O-11	Line Splitting/EDI/FL (%)	>= 95%																
B.1.14.21.2	O-11	Line Splitting/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness - Partially Mechanized																	
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			99.97%	3,924				YES			99.75%	3,994				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.96%	7,551				YES			99.82%	11,893				YES
B.1.15.4.1	O-11	Combo (other)/EDI/FL (%)	>= 95%																
B.1.15.4.2	O-11	Combo (other)/TAG/FL (%)	>= 95%																
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			86.67%	30				NO			93.33%	15				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			77.59%	58				NO			60.00%	15				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	2				YES			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			100.00%	16				YES			81.82%	22				NO
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	100				YES			100.00%	54				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	22				YES			100.00%	21				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			100.00%	207				YES			99.32%	148				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			98.77%	81				YES			98.89%	90				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES			100.00%	10				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.76%	1,636				YES			99.70%	1,683				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)	>= 95%																
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)	>= 95%																
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)	>= 95%																
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)	>= 95%																
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)	>= 95%			100.00%	130				YES			100.00%	162				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)	>= 95%			100.00%	59				YES			100.00%	41				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	48				YES			100.00%	13				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)	>= 95%			100.00%	895				YES			99.91%	1,125				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)	>= 95%																
B.1.15.14.2	O-11	Other Design/TAG/FL (%)	>= 95%											100.00%	1				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.86%	4,995				YES			99.82%	7,191				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			99.81%	532				YES			98.21%	726				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%																
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			100.00%	1,180				YES			99.84%	1,287				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			100.00%	129				YES			99.54%	217				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/FL (%)	>= 95%			100.00%	9				YES			92.86%	14				NO
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/FL (%)	>= 95%			75.61%	41				NO			75.00%	36				NO
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)	>= 95%			99.61%	258				YES			99.61%	255				YES
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)	>= 95%			100.00%	65				YES			98.91%	92				YES
B.1.15.20.1	O-11	EELs/EDI/FL (%)	>= 95%			96.34%	82				YES			83.78%	37				NO
B.1.15.20.2	O-11	EELs/TAG/FL (%)	>= 95%			61.54%	39				NO			59.09%	22				NO
B.1.15.21.1	O-11	Line Splitting/EDI/FL (%)	>= 95%																
B.1.15.21.2	O-11	Line Splitting/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness - Non-Mechanized																	
B.1.16.1	O-11	Switch Ports/FL (%)	>= 95%																
B.1.16.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			100.00%	26				YES			97.44%	39				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			96.49%	968				YES			93.28%	3,004				NO
B.1.16.4	O-11	Combo (other)/FL (%)	>= 95%			100.00%	5				YES			85.00%	20				NO
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			94.79%	96				NO			95.45%	88				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			95.88%	97				YES			93.58%	296				NO
B.1.16.7	O-11	Line Sharing/FL (%)	>= 95%			98.04%	51				YES			100.00%	29				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			96.00%	175				YES			95.40%	174				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			97.11%	277				YES			95.13%	472				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)	>= 95%											50.00%	6				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)	>= 95%			100.00%	3				YES			100.00%	4				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)	>= 95%			93.55%	31				NO			97.44%	39				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)	>= 95%			96.88%	32				YES			97.96%	49				YES
B.1.16.14	O-11	Other Design/FL (%)	>= 95%																
B.1.16.15	O-11	Other Non-Design/FL (%)	>= 95%			98.73%	866				YES			98.04%	1,381				YES
B.1.16.16	O-11	INP Standalone/FL (%)	>= 95%			84.62%	26				NO			90.91%	44				NO
B.1.16.17	O-11	LNP Standalone/FL (%)	>= 95%			98.36%	489				YES			96.50%	914				YES
B.1.16.18	O-11	Digital Loop < DS1/FL (%)	>= 95%			96.07%	178				YES			94.10%	373				NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.88%	29,319				YES			99.53%	20,966				YES			96.35%	13,232
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.97%	46,920				YES			99.97%	35,968				YES			96.45%	31,392
B.1.14.4.1	O-11	Combo (other)/EDI/FL (%)																				
B.1.14.4.2	O-11	Combo (other)/TAG/FL (%)																				
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			99.07%	430				YES			98.09%	472				YES			97.00%	367
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			85.75%	365				NO			64.04%	534				NO			86.15%	231
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)			90.91%	22				NO			100.00%	13				YES			60.00%	5
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			51.68%	327				NO			100.00%	58				YES			77.14%	70
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	182				YES			100.00%	182				YES			95.21%	167
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	42				YES			100.00%	86				YES			87.18%	78
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			93.36%	226				NO			97.35%	340				YES			91.77%	328
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			99.46%	744				YES			98.78%	490				YES			98.50%	602
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			100.00%	2				YES												
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.36%	1,397				YES			99.47%	952				YES			96.61%	943
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																			100.00%	3
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			95.24%	21				YES			96.97%	33				YES			86.46%	96
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	2				YES			100.00%	10				YES			92.31%	13
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)																				
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			98.97%	97				YES			100.00%	103				YES			88.72%	257
B.1.14.14.1	O-11	Other Design/EDI/FL (%)																			89.86%	138
B.1.14.14.2	O-11	Other Design/TAG/FL (%)			100.00%	2				YES			100.00%	2				YES			98.48%	197
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)			98.01%	14,536				YES			98.19%	11,850				YES			97.02%	13,524
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)			90.71%	1,345				NO			89.29%	906				NO			87.13%	1,282
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)																			100.00%	1
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)			100.00%	2				YES			100.00%	1				YES				
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)			99.46%	3,123				YES			99.65%	2,861				YES			99.31%	3,486
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)			99.46%	186				YES			97.62%	168				YES			97.10%	310
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/FL (%)			98.66%	448				YES			98.33%	480				YES			60.00%	5
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/FL (%)			67.60%	642				NO			89.89%	188				NO			77.46%	71
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)			89.80%	98				NO			93.28%	119				NO			89.86%	138
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)			99.40%	168				YES			98.90%	181				YES			98.45%	193
B.1.14.20.1	O-11	EELs/EDI/FL (%)			100.00%	2				YES			62.50%	8				NO				
B.1.14.20.2	O-11	EELs/TAG/FL (%)											46.81%	47				NO				
B.1.14.21.1	O-11	Line Splitting/EDI/FL (%)																				
B.1.14.21.2	O-11	Line Splitting/TAG/FL (%)																				
		FOC & Reject Response Completeness - Partially Mechanized																				
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)																				
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)																				
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																				
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																				
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.94%	5,399				YES			99.44%	8,469				YES			95.98%	3,755
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.77%	9,731				YES			99.74%	11,004				YES			99.83%	13,968
B.1.15.4.1	O-11	Combo (other)/EDI/FL (%)																				
B.1.15.4.2	O-11	Combo (other)/TAG/FL (%)																				
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			100.00%	25				YES			75.00%	12				NO			73.58%	53
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			46.15%	26				NO			64.71%	17				NO			78.79%	33
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)											50.00%	2				NO			100.00%	18
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			66.67%	39				NO			100.00%	28				YES			99.60%	250
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	48				YES			100.00%	52				YES			97.58%	124
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	18				YES			95.65%	23				YES			98.15%	108
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			99.54%	217				YES			99.72%	355				YES			95.41%	196
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			100.00%	130				YES			98.72%	78				YES			100.00%	94
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)			100.00%	6				YES												
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.74%	1,568				YES			99.71%	1,393				YES			99.91%	1,167
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																				
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																				
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																				
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																				
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			99.58%	237				YES			99.65%	282				YES			100.00%	605
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	72				YES			100.00%	94				YES			100.00%	152
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)			100.00%	2				YES												
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			99.91%	1,094				YES			100.00%	1,419				YES			100.00%	2,211
B.1.15.14.1	O-11	Other Design/EDI/FL (%)																			93.08%	159
B.1.15.14.2	O-11	Other Design/TAG/FL (%)											100.00%	1				YES			100.00%	86
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)			99.83%	9,442				YES			99.87%	6,956				YES			94.81%	7,193
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)			95.99%	598				YES			96.10%	282				YES			96.37%	468
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)																				
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)																				
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)			100.00%	1,389				YES			99.52%	1,451				YES			99.87%	1,511
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)			100.00%	207				YES			100.00%	256				YES			99.49%	390
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/FL (%)			100.00%	25				YES			71.43%	14				NO			100.00%	18
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/FL (%)			57.38%	61				NO			88.89%	36				NO			99.60%	250
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)			99.28%	279				YES			99.12%	227				YES			93.08%	159
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)			100.00%	95				YES			98.28%	58				YES			100.00%	85
B.1.15.20.1	O-11	EELs/EDI/FL (%)			57.89%	19				NO			100.00%	2				YES				
B.1.15.20.2	O-11	EELs/TAG/FL (%)			33.33%	21				NO			25.00%	4				NO				
B.1.15.21.1	O-11	Line Splitting/EDI/FL (%)																				
B.1.15.21.2	O-11	Line Splitting/TAG/FL (%)																				
		FOC & Reject Response Completeness - Non-Mechanized																				
B.1.16.1	O-11	Switch Ports/FL (%)											100.00%	1				YES			100.00%	4
B.1.16.2	O-11	Local Interoffice Transport/FL (%)			96.97%	33				YES			100.00%	9				YES			100.00%	45
B.1.16.3	O-11	Loop + Port Combinations/FL (%)			92.89%	3,023				NO			92.61%	2,287				NO			91.41%	2,064
B.1.16.4	O-11	Combo (other)/FL (%)			95.45%	22				YES			100.00%	9				YES			92.86%	14
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)			96.00%	100				YES			97.08%	274				YES			94.70%	283
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)			96.81%	439				YES			97.67%	344				YES			93.47%	475
B.1.16.7	O-11	Line Sharing/FL (%)			97.92%	48				YES			100.00%	53				YES			96.12%	114
B.1.16.8	O-11	2W Analog Loop Design/FL (%)			95.51%	156				YES			98.21%	168				YES			95.06%	283
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)			96.18%	340				YES			97.02%	671				YES			91.72%	906
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)			69.23%	13				NO											66.67%	6
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)			75.00%	12				NO			77.78%	9				NO			80.00%	5
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)			94.12%	17				NO			89.19%	37				NO			95.28%	106
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)			94.55%	55				NO			95.45%	44				YES			90.59%	85
B.1.16.14	O-11	Other Design/FL (%)											100.00%	2				YES			95.40%	587
B.1.16.15	O-11	Other Non-Design/FL (%)			98.21%	1,676				YES			98.29%	1,752				YES			96.71%	1,882
B.1.16.16	O-11	INP Standalone/FL (%)			83.33%	60				NO			86.30%	73				NO			86.36%	88
B.1.16.17	O-11	LNP Standalone/FL (%)			98.29%	818				YES			97.20%	930				YES			88.91%	911
B.1.16.18	O-11	Digital Loop < DS1/FL (%)			96.58%	526				YES			97.50%	561				YES			93.87%	751

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.14.4.1	O-11	Combo (other)/EDI/FL (%)				
B.1.14.4.2	O-11	Combo (other)/TAG/FL (%)				
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)				NO
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				YES
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)				NO
B.1.14.14.2	O-11	Other Design/TAG/FL (%)				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)				YES
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/FL (%)				NO
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/FL (%)				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)				NO
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)				YES
B.1.14.20.1	O-11	EELs/EDI/FL (%)				
B.1.14.20.2	O-11	EELs/TAG/FL (%)				
B.1.14.21.1	O-11	Line Splitting/EDI/FL (%)				
B.1.14.21.2	O-11	Line Splitting/TAG/FL (%)				
		FOC & Reject Response Completeness - Partially Mechanized				
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)				
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)				
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)				
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)				
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)				YES
B.1.15.4.1	O-11	Combo (other)/EDI/FL (%)				
B.1.15.4.2	O-11	Combo (other)/TAG/FL (%)				
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)				YES
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)				
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)				
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)				
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)				
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)				
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)				
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)				NO
B.1.15.14.2	O-11	Other Design/TAG/FL (%)				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)				NO
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)				
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)				
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/FL (%)				YES
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/FL (%)				YES
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)				NO
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)				YES
B.1.15.20.1	O-11	EELs/EDI/FL (%)				
B.1.15.20.2	O-11	EELs/TAG/FL (%)				
B.1.15.21.1	O-11	Line Splitting/EDI/FL (%)				
B.1.15.21.2	O-11	Line Splitting/TAG/FL (%)				
		FOC & Reject Response Completeness - Non-Mechanized				
B.1.16.1	O-11	Switch Ports/FL (%)				YES
B.1.16.2	O-11	Local Interoffice Transport/FL (%)				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)				NO
B.1.16.4	O-11	Combo (other)/FL (%)				NO
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)				NO
B.1.16.7	O-11	Line Sharing/FL (%)				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/FL (%)				NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/FL (%)				NO
B.1.16.12	O-11	2W Analog Loop w/LNP Design/FL (%)				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL (%)				NO
B.1.16.14	O-11	Other Design/FL (%)				YES
B.1.16.15	O-11	Other Non-Design/FL (%)				YES
B.1.16.16	O-11	INP Standalone/FL (%)				NO
B.1.16.17	O-11	LNP Standalone/FL (%)				NO
B.1.16.18	O-11	Digital Loop < DS1/FL (%)				NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.1.16.19	O-11	Digital Loop >= DS1/FL (%)	>= 95%			95.36%	237				YES			97.76%	402				YES
B.1.16.20	O-11	EELs/FL (%)	>= 95%			97.20%	107				YES			96.49%	171				YES
B.1.16.21	O-11	Line Splitting/FL (%)	>= 95%																
	Unbundled Network Elements - Provisioning																		
	Order Completion Interval																		
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577			5.447			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737				0.86	717,719			1.285			
B.2.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147				1.00	22			1.392			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice	16.96	1,937	14.71	17	14.697	3.58009	0.6305	YES	15.33	2,385	21.00	4	12.923	6.46669	-0.8764	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	4.18	1,139	6.260	0.18775	4.3583	YES	4.50	61,633	3.97	1,635	5.586	0.13998	3.7951	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009	0.93	24,803	1.767	0.01143	9.8103	YES	0.87	720,347	0.79	47,428	1.398	0.00953	12.7468	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	R&B	0.33	357,838	0.33	10,707	0.000	0.00000		YES	0.33	400,933	0.33	23,517	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	R&B	1.90	292,171	1.38	14,096	2.365	0.02039	25.7742	YES	1.55	319,414	1.23	23,911	1.804	0.01270	24.7006	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367	3.33	9	20.784	7.01239	1.1155	YES	11.32	369	3.37	9	17.986	6.06787	1.3098	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	189			11.897				2.67	285	6.50	2	4.627	3.28337	-1.1668	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	R&B	0.33	62			0.000				0.33	116			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	R&B	5.95	107			14.582				4.27	169	6.50	2	5.463	3.86557	-0.5734	YES
B.2.1.4.1.1	P-4	Combo (other)/<10 circuits/Dispatch/FL (days)	R&B&D - Disp	5.92	49,240			9.283				5.38	64,325			8.668			
B.2.1.4.1.4	P-4	Combo (other)/<10 circuits/Dispatch In/FL (days)	R&B&D - Disp	5.92	49,240			9.283				5.38	64,325			8.668			
B.2.1.4.2.1	P-4	Combo (other)/>=10 circuits/Dispatch/FL (days)	R&B&D - Disp	18.49	676			23.926				16.54	636			18.275			
B.2.1.4.2.4	P-4	Combo (other)/>=10 circuits/Dispatch In/FL (days)	R&B&D - Disp	18.49	676			23.926				16.54	636			18.275			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	13.15	256	10.62	195	11.740	1.11587	2.2713	YES	13.64	246	10.69	205	9.525	0.90076	3.2770	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	3.49	346			3.686				4.86	336			6.323			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	11.00	2			0.000				12.00	1			0.000			
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	1.78	3			1.347				2.00	2			1.414			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI																
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI																
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	2.73	12,471	3.54	41	2.270	0.35502	-2.2632	NO	2.58	9,474	3.45	22	2.017	0.43048	-2.0360	NO
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.38	7,796	2.20	215	0.859	0.05938	3.0072	YES	2.20	6,263	2.16	135	0.778	0.06769	0.6347	YES
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.21	14			0.699				2.07	15			0.704			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	3.00	2			1.414				3.00	1			0.000			
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.21	154	6.260	0.50531	1.5462	YES	4.50	61,633	4.58	202	5.586	0.39370	-0.2069	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367	5.67	3	20.784	12.04852	0.4555	YES	11.32	369	6.00	2	17.986	12.75215	0.4170	YES
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	3.76	609	6.229	0.25408	4.9315	YES	4.54	59,577	3.75	534	5.447	0.23677	3.3597	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	4.22	9	2.325	0.77511	-3.0144	NO	1.52	317,662	3.50	4	1.716	0.85777	-2.3060	NO
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	5.90	10	21.626	6.94169	0.7817	YES	11.42	318	7.92	12	18.832	5.53789	0.6321	YES
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732				2.43	7	14.00	1	1.813	1.93781	-5.9714	NO
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	4.50	2	6.229	4.40456	0.1159	YES	4.54	59,577	4.00	1	5.447	5.44713	0.0997	YES
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569			2.325				1.52	317,662			1.716			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330			21.626				11.42	318			18.832			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3			1.732				2.43				1.813			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	5.00	46,659	4.59	34	6.260	1.07405	0.3793	YES	4.50	61,633	5.46	52	5.586	0.77501	-1.2372	YES
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.00	46,659			6.260				4.50	61,633			5.586			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369	9.00	1	17.986	18.00994	0.1287	YES
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.16	367			20.784				11.32	369			17.986			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.01	45,657	5.22	147	6.229	0.51457	-0.4026	YES	4.54	59,577	5.32	158	5.447	0.43392	-1.7964	NO
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.89	289,569	5.20	189	2.325	0.16920	-19.5633	NO	1.52	317,662	5.27	136	1.716	0.14714	-25.4872	NO
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.33	330	10.33	6	21.626	8.90882	0.1115	YES	11.42	318	8.31	13	18.832	5.32968	0.5835	YES
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.00	3	7.50	4	1.732	1.32288	-4.1576	NO	2.43	7	7.25	8	1.813	0.93814	-5.1394	NO
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	Design	22.68	2,581	20.67	3	25.287	14.60798	0.1378	YES	25.42	2,692			25.726			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	Design	8.42	565			12.507				7.72	890			9.150			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	Design	27.19	309			24.520				23.76	267			18.111			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	20.44	39			26.147				45.87	45			36.060			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	R&B	5.00	46,659	12.00	1	6.260	6.26049	-1.1188	YES	4.50	61,633	6.00	1	5.586	5.58637	-0.2680	YES
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	R&B	1.04	650,009			1.767				0.87	720,347			1.398			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	11.16	367			20.784				11.32	369			17.986			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	3.89	189			11.897				2.67	285			4.627			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577			5.447			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687			1.737				0.86	717,719			1.285			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10			1.147				1.00	22			1.392			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	5.01	45,657			6.229				4.54	59,577	0.33	3	5.447	3.14496	1.3386	YES
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.03	646,687	0.85	2,844	1.737	0.03264	5.3348	YES	0.86	717,719	0.71	3,247	1.285	0.02260	6.3961	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.33	330			21.626				11.42	318			18.832			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.83	10	0.33	3	1.147	0.75482	0.6624	YES	1.00	22	0.89	6	1.392	0.64092	0.1734	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.17	13,000	7.99	335	3.948	0.21844	-22.0603	NO	3.27	10,295	8.24	343	4.510	0.24752	-20.0807	NO
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.57	8,532			1.900				2.60	7,340			2.725			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	2.33	15			0.816				1.96	16			0.806			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1									2.00	1			0.000			
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	13.70	704	6.55	215	18.814	1.46596	4.8755	YES	7.42	1,500	6.42	204	13.589	1.01170	0.9621	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	3.50	1,151			9.251				4.06	862			7.913			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	26.43	105			28.112				27.02	146			17.192			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	10.56	77			20.335				23.77	87			30.833			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/FL (days)	ADSL to Retail	2.73	12,486			2.270				2.58	9,491			2.016			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.38	7,821			0.863				2.19	6,297			0.788			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/FL (days)	ADSL to Retail	2.33	15			0.816				1.96	16			0.806			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice	16.96	1,937	12.21	106	14.697	1.46601	3.2439	YES	15.33	2,385	11.44	68	12.923	1.56927	2.4485	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
	Average Order Completion and Completion Notice Interval - Mechanized																		
B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	4.89	39,308			3.704				4.52	52,892			3.579			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.24	637,063			1.620				1.08	706,517			1.253			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	5.61	218			3.937				7.30	214			9.189			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.15	2			0.150				3.86	5			1.712			
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice	16.49	784			9.240				14.05	1,160			7.216			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.1.16.19	O-11	Order Type Splitting/FL (%)			96.37%	358				YES			98.28%	408				YES			95.42%	590
B.1.16.20	O-11	EELs/FL (%)			94.32%	88				NO			99.55%	116				YES			96.55%	29
B.1.16.21	O-11	Line Splitting/FL (%)																				
		Unbundled Network Elements - Provisioning																				
		Order Completion Interval																				
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314			5.932				4.01	68,137		
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545			1.274				0.88	643,741			1.367				0.89	674,661		
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	0.50	8			0.309				13.72	18			29.920				4.07	10		
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	14.80	2,079	14.50	6	12.523	5.11991	0.0585	YES	15.61	2,096	16.15	13	14.282	3.97328	-0.1374	YES	16.35	2,107	15.73	26
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)																				
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)											18.00	1					13.00	1		
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)																				
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	5.33	53,054	4.16	1,438	6.401	0.17107	6.8846	YES	4.82	47,879	3.62	1,273	5.949	0.16894	7.1478	YES	4.03	68,740	3.35	1,092
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	0.88	683,871	0.74	43,349	1.340	0.00663	21.5089	YES	0.89	645,770	0.89	34,055	1.384	0.00770	25.2536	YES	0.89	677,664	0.85	33,452
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.33	390,763	0.33	23,864	0.000	0.00000		YES	0.33	350,092	0.33	19,725	0.000	0.00000		YES	0.33	380,507	0.33	21,371
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	1.61	293,108	1.23	19,485	1.805	0.01335	28.2193	YES	1.54	295,678	1.18	14,330	1.843	0.01577	22.5595	YES	1.61	297,157	1.20	12,061
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	10.61	390	5.36	11	11.378	3.47859	1.5073	YES	11.41	377	4.20	10	15.675	5.02231	1.4365	YES	10.00	393	5.06	6
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	3.10	258	4.11	3	6.789	3.94223	-0.2576	YES	7.04	166	7.00	1	14.758	14.80239	0.0030	YES	3.38	259	0.44	6
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.33	53	0.33	1	0.000	0.00000		YES	0.33	34			0.000				0.33	89	0.33	5
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	3.81	205	6.00	2	7.454	5.29663	-0.4135	YES	6.77	132	7.00	1	16.113	16.17387	0.1096	YES	4.98	170	1.00	1
B.2.1.4.1.1	P-4	Combo (other)/<10 circuits/Dispatch/FL (days)	6.31	56,075	16.50	2	9.347	6.60941	-1.5412	YES	5.79	50,613	12.00	1	8.822	8.82255	-0.7040	YES	4.72	71,511	12.00	1
B.2.1.4.1.4	P-4	Combo (other)/<10 circuits/Dispatch In/FL (days)	6.31	56,075			9.347				5.79	50,613			8.822				4.72	71,511		
B.2.1.4.2.1	P-4	Combo (other)/>=10 circuits/Dispatch/FL (days)	10.73	395			11.404				14.61	467			18.252				10.72	413		
B.2.1.4.2.4	P-4	Combo (other)/>=10 circuits/Dispatch In/FL (days)	10.73	395			11.404				14.61	467			18.252				10.72	413		
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	14.88	318	9.92	226	16.813	1.46276	3.3864	YES	13.80	240	10.02	235	12.343	1.13271	3.3384	YES	11.88	246	10.70	419
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	3.01	227			6.920				2.14	239			4.510				3.34	336		
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)			12.00	1																
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	1.00	1			0.000				4.00	1			0.000				0.67	2		
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)																				
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)																				
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	2.75	8,554	6.69	29	1.991	0.37042	-10.6489	NO	2.80	7,820	4.87	31	3.056	0.55002	-3.7580	NO	3.77	6,742	6.30	46
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	2.33	5,851	3.85	108	0.864	0.06448	-20.4845	NO	2.32	5,649	3.77	125	1.038	0.09391	-15.4542	NO	3.49	4,577	3.81	129
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	3.00	7			1.291				2.31	13			1.316				8.43	14		
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)																	4.00	1		
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)																				
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)																	8.00	1		
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	4.63	255	6.401	0.40181	1.7534	YES	4.82	47,879	4.52	259	5.949	0.37067	0.8063	YES	4.03	68,740	4.83	232
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	10.61	390	7.00	1	11.378	11.39240	0.3166	YES	11.41	377	6.50	2	15.675	11.11354	0.4422	YES	10.00	393	8.00	1
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380	4.29	567	6.264	0.26449	3.8314	YES	4.81	47,314	3.73	529	5.932	0.23808	4.5617	YES	4.01	68,137	3.64	751
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	3.84	14	1.696	0.45381	-4.5151	NO	1.53	294,261	3.11	28	1.819	0.34372	-4.5820	NO	1.61	295,055	3.33	18
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331	8.08	12	11.619	3.41438	0.6139	YES	9.89	313	6.14	14	13.253	3.62028	1.0357	YES	9.03	344	4.55	11
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2	2.00	1	0.000	0.00000		NO	16.40	15			32.264				5.00	8		
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	3.00	1	6.401	6.40107	0.3645	YES	4.82	47,879			5.949				4.03	68,740	5.00	1
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314	3.00	1	5.932	5.93167	0.3056	YES	4.01	68,137		
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	4.00	1	1.696	1.69797	-1.4171	YES	1.53	294,261			1.819				1.61	295,055		
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2			0.000				16.40	15			32.264				5.00	8		
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	5.42	67	6.401	0.78250	-0.1081	YES	4.82	47,879	5.59	91	5.949	0.62424	-1.2347	YES	4.03	68,740	5.57	188
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	5.33	53,054			6.401				4.82	47,879			5.949				4.03	68,740		
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	10.61	390	6.33	3	11.378	6.59421	0.6481	YES	11.41	377	6.50	4	15.675	7.87917	0.6238	YES	10.00	393	8.38	8
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	10.61	390			11.378				11.41	377			15.675				10.00	393		
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	5.31	52,380	5.16	243	6.264	0.40278	0.3714	YES	4.81	47,314	4.94	306	5.932	0.34018	-0.3780	YES	4.01	68,137	4.98	583
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	1.59	291,522	5.30	115	1.696	0.15837	-23.4297	NO	1.53	294,261	5.16	172	1.819	0.13872	-26.1726	NO	1.61	295,055	4.96	260
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	10.18	331	7.67	12	11.619	3.41438	0.7359	YES	9.89	313	7.35	17	13.253	3.30039	0.7695	YES	9.03	344	7.74	23
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.00	2	7.36	11	0.000	0.00000		NO	16.40	15	7.00	3	32.264	20.40560	0.4607	YES	5.00	8	7.00	6
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	23.53	3,021	17.00	1	24.272	24.27609	0.2688	YES	22.71	2,734			22.775				21.96	2,771		
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	10.68	646			13.096				9.33	553			11.743				11.37	781		
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	20.60	5			9.813				28.00	90			21.946				24.95	20		
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	10.00	3			10.817				30.25	4			38.413				32.33	3		
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	5.33	53,054	10.57	7	6.401	2.41951	-2.1650	NO									4.03	68,740	7.25	53
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	0.88	683,871			1.340												0.89	677,664		
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	10.61	390			11.378												10.00	393		
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	3.10	258			6.789												3.38	259		
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	5.31	52,380			6.264				4.81	47,314			5.932				4.01	68,137		
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545			1.274				0.88	643,741			1.367				0.89	674,661		
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	0.50	8			0.309				13.72	18			29.920				4.07	10		
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	5.31	52,380	0.33	5	6.264	2.80159	1.7754	YES	4.81	47,314	0.33	12	5.932	1.71252	2.6156	YES	4.01	68,137	5.00	1
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	0.87	681,545	0.72	3,039	1.274	0.02315	6.7767	YES	0.88	643,741	0.77	2,743	1.367	0.02616	4.1934	YES	0.89	674,661	0.77	3,347
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	10.18	331			11.619				9.89	313			13.253				9.03	344		
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	0.50	8	0.33	13	0.309	0.13868	1.2019	YES	13.72	18	0.57	7	29.920	13.32762	0.9867	YES	4.07	10	0.33	7
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	3.58	9,199	7.77	380	5.211	0.27276	-15.3698	NO	3.69	8,431	7.64	422	6.546	0.32652	-12.0953	NO	4.77	7,466	8.89	593
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	2.68	6,557			2.526				2.72	6,431			2.930				4.26	5,689		
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	2.83	6	12.00	1	1.329	1.43566	-6.3850	NO	2.31	13	4.00	1	1.316	1.36525	-1.2396	YES	7.50	12		
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)									2.00	1			0.000				8.00	1		
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	21.80	860	6.70	226	25.508	1.97285	7.6506	YES	20.86	362	6.00	201	30.789	2.70828	5.4898	YES	28.05	315	6.29	260
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	4.76	899			10.707				2.90	524			5.008				1.99	1,178		
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	23.75	4			7.990				13.33	9	9.00	1	9.206	9.70395	0.4466	YES	11.50	2		
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	4.64	92			6.113				9.55	67			9.699				3.20	57		
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/FL (days)	2.74	8,572			1.991				2.80	7,839			3.058				3.77	6,792		
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	2.32	5,879			0.676				2.31	5,676			1.044				3.47	4,626		
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/FL (days)	2.83	6			1.329				2.31	13			1.316				7.50	12		
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)																	8.00	1		
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/FL (days)	14.80	2,079	11.95	63	12.523	1.60149	1.7777	YES	15.61	2,096	11.56	82	14.282	1.60770	2.5172	YES	16.35	2,107	11.97	121
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/FL (days)																				
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/FL (days)																	13.00	1		
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/FL (days)																				
		Average Order Completion and Completion Notice Interval - Mechanized																				
B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	5.12	45,482			3.571				4.61	40,348			3.309				3.74	60,094		
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	1.09	671,638			1.285				1.13	634,543			1.252				1.09	664,487		
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	7.36	228			7.126				6.79	221			6.097				7.13	231		
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	1.36	7			2.371				3.58	15			3.155				2.79	8		
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	13.01	1,089			7.246				14.07	1,039			9.095				16.32	843		
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)																				
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)																	14.20	1		

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.1.16.19	[illegible]	[illegible]				YES
B.1.16.20	O-11	EELs/FL (%)				YES
B.1.16.21	O-11	Line Splitting/FL (%)				
		Unbundled Network Elements - Provisioning				
		Order Completion Interval				
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	1.551			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	4.863			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	14.725	2.90555	0.2117	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	0.000			
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	6.013	0.18341	3.7211	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	1.500	0.00891	27.7361	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	2.202	0.02044	20.0727	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	17.233	7.06860	0.6974	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	6.599	2.72511	1.0790	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	7.662	7.70446	0.5169	YES
B.2.1.4.1.1	P-4	Combo (other)/<10 circuits/Dispatch/FL (days)	8.395	8.39588	-0.8668	YES
B.2.1.4.1.4	P-4	Combo (other)/<10 circuits/Dispatch In/FL (days)	8.306			
B.2.1.4.2.1	P-4	Combo (other)/>=10 circuits/Dispatch/FL (days)	17.268			
B.2.1.4.2.4	P-4	Combo (other)/>=10 circuits/Dispatch In/FL (days)	17.268			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	8.550	0.68676	1.7222	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	6.166			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)				
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	0.471			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)				
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)				
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	2.626	0.38881	-6.5111	NO
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	1.006	0.06984	-3.4671	NO
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	10.847			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)				
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	6.013	0.39546	-2.0400	NO
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	17.233	17.25505	0.1159	YES
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	5.992	0.21986	1.6654	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	2.143	0.50503	-3.4187	NO
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	14.906	4.56555	0.9825	YES
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043			
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	6.013	6.01336	-0.1616	YES
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	17.233			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	2.143			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	6.013	0.43917	-3.5213	NO
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	6.013			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	17.233	6.15454	0.2639	YES
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	17.233			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	5.992	0.24023	-3.8784	NO
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	2.143	0.13294	-25.2068	NO
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	14.906	3.21029	0.4024	YES
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	5.043	2.72336	-0.7344	YES
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/FL (days)	24.759			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL (days)	15.820			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	10.724			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	48.211			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/FL (days)	6.013	0.82631	-3.8935	NO
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	1.500			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	17.233			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	6.599			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL (days)	5.992			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.551			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	4.863			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	5.992	5.99226	-0.1950	YES
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.551	0.02066	4.6265	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	14.906			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	4.863	2.39864	1.5578	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	5.636	0.24055	-17.1047	NO
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	5.881			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	10.992			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	41.790	3.50180	6.2132	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	5.898			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	2.121			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	4.635			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/FL (days)	2.942			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	1.992			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/FL (days)	10.992			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	0.000			
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/FL (days)	14.725	1.37653	3.1811	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/FL (days)				
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/FL (days)	0.000			
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/FL (days)				
		Average Order Completion and Completion Notice Interval - Mechanized				
B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	3.201			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	1.406			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	8.919			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	3.828			
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	10.655			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	0.000			

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Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	R&B	4.87	40,174	4.73	828	3.719	0.13055	1.0824	YES	4.49	54,797	4.66	1,126	3.561	0.10712	-1.6004	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	R&B	1.25	640,313	1.16	23,839	1.646	0.01085	8.4951	YES	1.09	711,040	1.02	45,463	1.348	0.00652	9.6920	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	R&B	0.43	353,307	0.38	10,034	0.442	0.00448	12.2663	YES	0.44	397,464	0.38	22,052	0.479	0.00332	18.8452	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	R&B	2.26	287,006	1.73	13,805	1.989	0.01733	30.7292	YES	1.90	313,576	1.63	23,411	1.825	0.01101	24.8114	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	5.87	241	3.31	3	4.175	2.42521	1.0557	YES	7.38	241	3.73	6	8.920	3.66655	0.9894	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.63	148			5.217				2.42	250			3.645			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	R&B	0.54	53			0.997				0.53	99			0.917			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	R&B	3.80	95			6.201				3.66	151			4.196			
B.2.2.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)	R&B&D - Disp	5.19	41,365			4.398				4.71	55,873			4.005			
B.2.2.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)	R&B&D - Disp	5.19	41,365			4.398				4.71	55,873			4.005			
B.2.2.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)	R&B&D - Disp	9.45	317			11.661				9.20	289			9.601			
B.2.2.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)	R&B&D - Disp	9.45	317			11.661				9.20	289			9.601			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	14.23	143	13.19	45	6.151	1.05135	0.9939	YES	14.82	149	14.41	41	7.093	1.25092	0.3291	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	3.88	335			3.920				4.69	307			6.004			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	13.18	2			0.020				16.06	1			0.000			
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	1.89	3			1.464				2.14	2			1.504			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI																
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI																
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	3.33	10,554	2.01	1	1.964	1.96422	0.6646	YES	3.10	8,323			1.722			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.72	7,607	0.33	1	0.854	0.85376	2.7916	YES	2.52	6,134	4.20	1	0.655	0.65549	-2.5658	NO
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.74	11			0.756				2.78	13			0.668			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	2.08	1							3.90	1			0.000			
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	4.87	40,174	5.49	68	3.719	0.45132	-1.3736	YES	4.49	54,797	5.91	115	3.561	0.33243	-4.2653	NO
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.87	40,174			3.719				4.49	54,797			3.561			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	5.87	241	7.06	1	4.175	4.18333	-0.2846	YES	7.38	241	9.12	1	8.920	8.93830	-0.1944	YES
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.87	241			4.175				7.38	241			8.920			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.89	39,308	4.40	509	3.704	0.16525	2.9487	YES	4.52	52,892	4.43	462	3.579	0.16723	0.5398	YES
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.24	284,465	4.03	3	1.953	1.12750	-1.5839	YES	1.88	311,918	4.97	2	1.455	1.02863	-3.0013	NO
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.61	218	6.37	10	3.937	1.27309	-0.5923	YES	7.30	214	8.27	9	9.189	3.12863	-0.3116	YES
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.15	2			0.150				3.87	4			1.977			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	4.87	40,174			3.719				4.49	54,797			3.561			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.87	40,174			3.719				4.49	54,797			3.561			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	5.87	241			4.175				7.38	241			8.920			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.87	241			4.175				7.38	241			8.920			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.89	39,308			3.704				4.52	52,892			3.579			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.24	284,465			1.953				1.88	311,918			1.455			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.61	218			3.937				7.30	214			9.189			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.15	2			0.150				3.87	4			1.977			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	R&B - Disp	4.87	40,174	5.29	28	3.719	0.70296	-0.5926	YES	4.49	54,797	6.11	44	3.561	0.53706	-3.0107	NO
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.87	40,174			3.719				4.49	54,797			3.561			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	5.87	241			4.175				7.38	241	9.87	1	8.920	8.93830	-0.2788	YES
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	5.87	241			4.175				7.38	241			8.920			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.89	39,308	5.59	127	3.704	0.32923	-2.1398	NO	4.52	52,892	5.67	138	3.579	0.30506	-3.7612	NO
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	2.24	284,465	5.63	179	1.953	0.14601	-23.1858	NO	1.88	311,918	5.85	132	1.455	0.12663	-31.3259	NO
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	5.61	218	8.54	5	3.937	1.78057	-1.6468	NO	7.30	214	6.99	8	9.189	3.30884	0.0939	YES
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	R&B (POTS) excl SB Or	1.15	2	8.02	4	0.150	0.13013	-52.7641	NO	3.87	4	8.38	6	1.977	1.27608	-3.5360	NO
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)	Design	15.89	1,191			9.342				15.85	1,076			7.792			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)	Design	7.02	470			6.652				6.73	764			5.623			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	Design	20.81	76			18.632				18.31	48			7.542			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	9.49	11			5.090				9.50	7			5.349			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)	R&B	4.87	40,174			3.719				4.49	54,797			3.561			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	R&B	1.25	640,313			1.646				1.09	711,040			1.348			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	5.87	241			4.175				7.38	241			8.920			
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.63	148			5.217				2.42	250			3.645			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	4.89	39,308			3.704				4.52	52,892			3.579			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.24	637,063			1.620				1.08	708,517			1.253			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	5.61	218			3.937				7.30	214			9.189			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.15	2			0.150				3.86	5			1.712			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	R&B (POTS)	4.89	39,308			3.704				4.52	52,892			3.579			
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.24	637,063	1.28	2,636	1.620	0.03162	-1.2712	YES	1.08	708,517	1.04	2,833	1.253	0.02358	1.7076	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	5.61	218			3.937				7.30	214			9.189			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.15	2	0.33	1	0.150	0.18403	4.4528	YES	3.86	5	0.98	3	1.712	1.25055	2.2977	YES
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.57	10,851	9.22	97	2.745	0.28000	-20.1556	NO	3.43	8,821	9.04	112	2.939	0.27949	-20.0833	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.87	8,308			1.752				2.82	7,143			2.076			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	2.71	11			0.779				2.85	14			0.965			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1									2.25	2			0.000			
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	4.64	384	7.34	135	6.338	0.63421	-4.2599	NO	4.34	1,243	7.20	144	4.412	0.36834	-7.3829	NO
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	2.45	1,059			3.791				3.17	793			4.702			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	13.88	18			10.267				16.33	18			8.228			
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	4.26	55			8.099				4.11	48			4.436			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)	ADSL to Retail	3.33	10,569			1.966				3.10	8,339			1.722			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.71	7,629			0.860				2.51	6,168			0.670			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	ADSL to Retail	2.71	11			0.779				2.65	14			0.965			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice	16.49	784	13.01	34	9.240	1.61868	2.1474	YES	14.05	1,180	12.90	22	7.216	1.55290	0.7366	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
		Average Order Completion and Completion Notice Interval - Non-Mechanized																	
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			19.41	3				Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			18.31	8				Diagnostic								Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.90	349				Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.90	209				Diagnostic			2.54	1,115				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.64	554				Diagnostic			2.30	867				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.98	426				Diagnostic			3.48	228				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			3.84	128				Diagnostic			4.38	2				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.95	2				Diagnostic			9.18	2				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic			9.18	2				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.2.2.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)																				
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	5.14	46,016	4.75	1,002	3.641	0.11626	3.3978	YES	4.61	40,807	4.33	888	3.325	0.11280	2.5105	YES	3.76	60,600	4.06	747
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	1.09	673,740	1.04	41,673	1.290	0.00651	6.9504	YES	1.14	636,501	1.04	31,837	1.259	0.00723	13.9596	YES	1.09	667,414	0.92	29,965
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.46	386,512	0.45	22,673	0.557	0.00381	1.5275	YES	0.52	346,660	0.51	18,026	0.639	0.00488	2.5388	YES	0.46	376,032	0.45	18,524
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	1.94	287,228	1.75	19,000	1.491	0.01117	16.9042	YES	1.87	289,821	1.72	13,811	1.415	0.01232	12.1351	YES	1.92	291,382	1.98	11,441
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	7.84	270	6.17	5	6.918	3.12216	0.5345	YES	7.98	265	4.19	6	7.309	3.01746	1.2553	YES	7.04	262	5.53	4
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	2.30	230			2.464				2.25	124			2.662				3.19	246		
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.65	52			1.095				0.38	33			0.246				0.45	88		
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	2.78	178			2.543				2.93	91			2.838				4.72	156		
B.2.2.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)	5.40	47,253			4.229				4.90	41,832			4.158				3.99	61,776		
B.2.2.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)	5.40	47,253			4.229				4.90	41,832			4.158				3.99	61,776		
B.2.2.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)	7.86	271			6.914				8.12	268			7.401				7.50	267		
B.2.2.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)	7.86	271			6.914				8.12	268			7.401				7.50	267		
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	13.93	166	12.79	30	8.831	1.75044	0.6517	YES	13.94	143	12.90	49	6.358	1.05247	0.9883	YES	12.09	119	12.69	66
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	2.33	202			4.430				2.18	231			3.476				3.14	314		
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)																				
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	1.31	1			0.000				4.08	1			0.000				0.80	2		
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)																				
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)																				
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	3.28	7,762	7.02	1	1.968	1.96808	-1.8983	NO	3.64	5,911			2.989				4.49	5,435		
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	2.67	5,740			0.773				2.89	4,662			1.027				3.86	4,446	3.22	1
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	4.40	6			2.131				2.92	9			1.626				9.36	10		
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)																	4.47	1		
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)																				
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)																	8.26	1		
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	5.14	46,016	5.80	151	3.641	0.29676	-2.2147	NO	4.61	40,807	5.56	158	3.325	0.26505	-3.5774	NO	3.76	60,600	6.22	121
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	5.14	46,016			3.641				4.61	40,807			3.325				3.76	60,600		
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	7.84	270	7.37	1	6.918	6.93041	0.0675	YES	7.98	265			7.309				7.04	262		
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	7.84	270			6.918				7.98	265			7.309				7.04	262		
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	5.12	45,482	5.02	462	3.571	0.16697	0.6415	YES	4.61	40,348	4.43	515	3.309	0.14675	1.2357	YES	3.74	60,094	4.46	542
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	1.94	285,861	3.50	11	1.482	0.44684	-3.4990	NO	1.87	288,470	4.02	16	1.404	0.35111	-6.1334	NO	1.92	289,345	4.15	8
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	7.36	228	8.16	6	7.126	2.94733	-0.2724	YES	6.79	221	5.64	7	6.097	2.34062	0.4885	YES	7.13	231	4.87	8
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	1.15	1	4.60	1	0.000	0.00000		NO	4.40	12			3.011				3.61	6		
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	5.14	46,016			3.641				4.61	40,807			3.325				3.76	60,600		
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	5.14	46,016			3.641				4.61	40,807			3.325				3.76	60,600		
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	7.84	270			6.918				7.98	265			7.309				7.04	262		
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	7.84	270			6.918				7.98	265			7.309				7.04	262		
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	5.12	45,482			3.571				4.61	40,348			3.309				3.74	60,094		
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	1.94	285,861			1.482				1.87	288,470			1.404				1.92	289,345		
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	7.36	228			7.126				6.79	221			6.097				7.13	231		
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.15	1			0.000				4.40	12			3.011				3.61	6		
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	5.14	46,016	5.71	56	3.641	0.48680	-1.1727	YES	4.61	40,807	6.00	79	3.325	0.37448	-3.7115	NO	3.76	60,600	6.18	154
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	5.14	46,016			3.641				4.61	40,807			3.325				3.76	60,600		
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	7.84	270	7.08	1	6.918	6.93041	0.1097	YES	7.98	265	7.05	4	7.309	3.68195	0.2529	YES	7.04	262	9.00	6
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	7.84	270			6.918				7.98	265			7.309				7.04	262		
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	5.12	45,482	5.73	228	3.571	0.23707	-2.5449	NO	4.61	40,348	5.46	286	3.309	0.19837	-4.3271	NO	3.74	60,094	5.52	546
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	1.94	285,861	5.89	106	1.482	0.14397	-26.0751	NO	1.87	288,470	5.75	166	1.404	0.10903	-35.5627	NO	1.92	289,345	5.54	246
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	7.36	228	8.04	12	7.126	2.11063	-0.3209	YES	6.79	221	8.05	15	6.097	1.62676	-0.7775	YES	7.13	231	8.43	21
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	1.15	1	8.21	11	0.000	0.00000		NO	4.40	12	7.54	3	3.011	1.94364	-1.6172	YES	3.61	6	8.10	6
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)	15.11	1,237			9.671				16.30	1,025			11.501				15.97	1,176		
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)	8.58	485			5.621				7.39	445			5.706				8.05	550		
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	13.77	1			0.000				20.68	3			4.608				31.55	5		
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	16.14	2			12.652				2.19	1			0.000				5.34	2		
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)	5.14	46,016			3.641												3.76	60,600		
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	1.09	673,740			1.290												1.09	667,414		
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	7.84	270			6.918												7.04	262		
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	2.30	230			2.464												3.19	246		
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)	5.12	45,482			3.571				4.61	40,348			3.309				3.74	60,094		
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.09	671,638			1.285				1.13	634,543			1.252				1.09	664,487		
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	7.36	228			7.126				6.79	221			6.097				7.13	231		
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	1.36	7			2.371				3.58	15			3.155				2.79	8		
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	5.12	45,482	2.78	3	3.571	2.06164	1.1363	YES	4.61	40,348	2.71	7	3.309	1.25090	1.5216	YES	3.74	60,094	5.30	1
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.09	671,638	1.02	2,695	1.285	0.02479	2.5923	YES	1.13	634,543	1.21	2,387	1.252	0.02567	-3.0721	NO	1.09	664,487	1.16	2,989
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	7.36	228			7.126				6.79	221			6.097				7.13	231		
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	1.36	7	0.33	2	2.371	1.90113	0.5391	YES	3.58	15			3.155				2.79	8		
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	3.66	8,086	9.26	64	3.122	0.39179	-14.2989	NO	4.12	6,220	9.25	101	3.912	0.39245	-13.0796	NO	4.97	5,816	12.69	66
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	2.89	6,342			1.980				3.14	5,378			2.250				4.09	5,367		
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	3.63	5			1.100				2.92	9			1.626				9.36	10		
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)									2.19	1			0.000				8.26	1		
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	10.87	223	7.07	153	9.604	1.00824	3.7709	YES	4.48	133	6.90	140	6.456	0.78174	-3.0972	NO	12.90	94	7.28	142
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	3.37	826			4.375				2.65	471			2.571				1.63	1,125		
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)																				
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	3.36	81			3.621				2.80	34			3.806				2.44	53		
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)	3.28	7,777			1.969				3.63	5,929			2.987				4.48	5,481		
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	2.66	5,768			0.786				2.88	4,689			1.039				3.84	4,491		
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	3.63	5			1.100				2.92	9			1.626				9.36	10		
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)																	8.26	1		
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	13.01	1,089	13.73	8	7.246	2.57119	-0.2797	YES	14.07	1,039	11.39	3	9.095	5.25879	0.5091	YES	16.32	843		
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)																	14.20	1		
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)																				
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)																				
		Average Order Completion and Completion Notice Interval - Non-Mechanized																				
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			16.42	12				Diagnostic			18.12	23
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			16.45	3				Diagnostic								Diagnostic				
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.28	244				Diagnostic			4.15	202
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			5.16	284				Diagnostic			1.84	997				Diagnostic			1.80	835
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.50	1,075				Diagnostic			1.48	761				Diagnostic			1.12	321
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.97	809				Diagnostic			2.99	236				Diagnostic			2.94	314
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			3.12	206				Diagnostic			6.54	3				Diagnostic			6.68	1
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.26	4				Diagnostic			8.64	1				Diagnostic			2.22	6
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			4.04	2				Diagnostic								Diagnostic			2.14	5
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)			0.33	1				Diagnostic			8.64	1				Diagnostic			2.63	1
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)			7.75	1				Diagnostic			13.98	1				Diagnostic			14.82	1
B.2.3.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)			17.61	2				Diagnostic								Diagnostic				
B.2.3.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.3.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				

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Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.2.2.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	3.221	0.11859	-2.5117	NO
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	1.411	0.00833	20.7394	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	0.529	0.00398	1.1565	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	1.731	0.01650	14.2798	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	8.472	4.26830	0.3538	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	6.272			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.759			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	7.382			
B.2.2.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)	3.872			
B.2.2.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)	3.872			
B.2.2.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)	9.372			
B.2.2.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)	9.372			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	5.861	0.90253	-0.6696	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	5.978			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)				
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	0.657			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)				
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)				
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	2.388			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	0.999	0.99661	0.6422	YES
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	11.765			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	0.000			
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)				
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	0.000			
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	3.221	0.29314	-8.3953	NO
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	3.221			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	8.472			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	8.472			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	3.201	0.13811	-5.1635	NO
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	1.725	0.60976	-3.6610	NO
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	8.919	3.20740	0.7042	YES
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	4.158			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	3.221			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	3.221			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	8.472			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	8.472			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	3.201			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	1.725			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	8.919			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	4.158			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	3.221	0.25991	-9.3214	NO
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	3.221			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	8.472	3.49813	-0.5589	YES
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	8.472			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	3.201	0.13760	-12.9410	NO
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	1.725	0.11001	-32.9674	NO
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	8.919	2.03278	-0.6364	YES
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	4.158	2.40063	-1.8676	NO
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)	10.323			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)	6.356			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	20.517			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	1.366			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)	3.221			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	1.411			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	8.472			
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	6.272			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)	3.201			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.406			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	8.919			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	3.828			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	3.201	3.20087	-0.4859	YES
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	1.406	0.02578	-2.6141	NO
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	8.919			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	3.828			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	3.339	0.41326	-18.6631	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	2.793			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	11.765			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	0.000			
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	7.826	1.04067	5.3934	YES
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	1.783			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	1.984			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)	2.399			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	1.042			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	11.765			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	0.000			
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	10.655			
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)				
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)	0.000			
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)				
		Average Order Completion and Completion Notice Interval - Non-Mechanized				
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)				Diagnostic

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	Diagnostic			14.29	35				Diagnostic			12.87	54				Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	Diagnostic			3.74	32				Diagnostic			4.83	7				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	Diagnostic			3.41	107				Diagnostic			4.93	27				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.70	29				Diagnostic			6.18	21				Diagnostic
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.31	18				Diagnostic			4.33	19				Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic			6.14	6				Diagnostic			5.96	1				Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			9.63	1				Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic			14.22	1				Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.51	2				Diagnostic			5.72	1				Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.05	4				Diagnostic			8.23	2				Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.40	5				Diagnostic			5.91	6				Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic			5.42	2				Diagnostic			5.59	1				Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic			32.14	1				Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			13.90	1				Diagnostic			7.70	1				Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.67	3				Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.69	197				Diagnostic			0.79	403				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.49	2				Diagnostic			1.09	2				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			13.35	41				Diagnostic			12.28	59				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.31	26				Diagnostic			9.15	33				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			14.64	57				Diagnostic			13.84	35				Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Order Completion Interval within X days																	
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 12 days																
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days			4.31	146				YES			4.61	144				YES
		Average Order Completion and Completion Notice Interval - Mechanized																	
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 12 days																
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days			5.83	55				NO			5.92	74				NO
		Average Order Completion and Completion Notice Interval - Non-Mechanized																	
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 12 days																
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days			7.87	6				NO			6.06	6				NO
		Held Orders																	
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.94	325			11.232				8.17	456			8.322			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	148			9.347				6.68	93			8.804			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	8.67	3			8.083				26.50	4			16.902			
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	7.17	6	0.00	0	5.529			YES	18.75	12	0.00	0	18.631			YES
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)			12.16	73				Diagnostic			11.34	54				Diagnostic			13.34	167
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)			13.76	1				Diagnostic								Diagnostic				
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			6.85	37
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)			7.33	22				Diagnostic			4.97	28				Diagnostic			4.14	125
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)			4.00	99				Diagnostic			4.20	124				Diagnostic				
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)								Diagnostic			6.24	21				Diagnostic			6.45	41
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.98	27				Diagnostic								Diagnostic				
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			11.04	1				Diagnostic			9.77	1
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.12	50				Diagnostic			4.18	140
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			5.37	38				Diagnostic			4.89	11				Diagnostic			5.42	7
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)			8.68	3				Diagnostic			10.97	3				Diagnostic			7.58	2
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			13.43	3				Diagnostic								Diagnostic				
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic			6.67	1
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.85	1				Diagnostic				
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)			5.83	1				Diagnostic								Diagnostic				
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.59	14
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)			7.01	4				Diagnostic			7.03	3				Diagnostic				
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic				
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.59	8
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)			6.69	7				Diagnostic			3.93	2				Diagnostic			6.10	5
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.88	4				Diagnostic			5.44	3				Diagnostic			9.43	2
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			7.87	38
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)			9.64	5				Diagnostic								Diagnostic				
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			2.68	5				Diagnostic				
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.88	2				Diagnostic			1.00	340				Diagnostic			0.94	338
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.98	337				Diagnostic								Diagnostic				
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic			0.63	7				Diagnostic			0.67	7
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.47	11				Diagnostic			9.65	87				Diagnostic			10.82	259
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			9.58	126				Diagnostic								Diagnostic				
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			13.76	1				Diagnostic								Diagnostic				
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.87	29				Diagnostic			7.79	71
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			8.70	27				Diagnostic								Diagnostic				
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			14.14	63				Diagnostic			14.22	92
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)			14.44	36				Diagnostic								Diagnostic				
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
	Order Completion Interval within X days																				5.00	1
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)																			4.56	188
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)			4.66	166				YES			4.69	208				YES				
	Average Order Completion and Completion Notice Interval - Mechanized																					
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)																				
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)			6.09	36				NO			5.80	56				NO				
	Average Order Completion and Completion Notice Interval - Non-Mechanized																				7.23	1
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)																			6.21	100
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)			6.02	58				NO			6.81	39				NO				
	Held Orders																					
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	8.84	382			8.486				9.15	412			7.989				6.54	404		
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	9.23	31			11.523				9.48	54			14.821				8.92	53		
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2			0.707				5.00	1			0.000				0.00	0		
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	34.00	1	0.00	0	0.000			YES	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	6.80	10	0.00	0	4.467			YES	6.50	2	0.00	0	4.950			YES	10.71	7	0.00	0
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)											0.00	0					0.00	0		
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)											0.00	0					0.00	0		
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)											0.00	0					0.00	0		
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)											0.00	0					0.00	0		
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)											0.00	0					0.00	0		
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Order Completion Interval within X days					
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<5 circuits/Dispatch/FL (days)				YES
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)				YES
	Average Order Completion and Completion Notice Interval - Mechanized					
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)				
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)				
	Average Order Completion and Completion Notice Interval - Non-Mechanized					
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)				YES
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)				NO
	Held Orders					
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	6.936			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	10.466			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)				YES
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	9.759			YES
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)				

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	R&B	9.10	331	1.00	1	11.304	11.32071	0.7152	YES	8.23	466	4.21	14	8.261	2.24067	1.7930	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	R&B	6.68	148	0.00	0	9.347			YES	6.68	93	9.00	1	8.804	8.85081	-0.2624	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	R&B	8.67	3	0.00	0	8.083			YES	21.60	5	4.00	1	18.284	20.02898	0.8787	YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	R&B	8.67	3	0.00	0	8.083			YES	21.60	5	4.00	1	18.284	20.02898	0.8787	YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	R&B	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	9.25	338			11.698				8.31	475			8.355			
B.2.7.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	7.03	152			10.332				7.44	102			9.497			
B.2.7.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	9.25	338			11.698				8.31	475			8.355			
B.2.7.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	7.03	152			10.332				7.44	102			9.497			
B.2.7.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	5.00	1			0.000				0.00	0						
B.2.7.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	0.00	0							4.00	1			0.000			
B.2.7.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	5.00	1			0.000				0.00	0						
B.2.7.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	0.00	0							4.00	1			0.000			
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES	10.20	54	0.00	0	9.079			YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	8.78	23	0.00	0	15.817			YES	6.80	5	2.00	1	4.658	5.10294	0.9406	YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	8.50	2	0.00	0	6.364			YES	3.00	1	0.00	0	0.000			YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	4.00	1	8.33	3	0.000	0.00000		NO
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN - BRI																
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI																
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	17.63	114	0.00	0	24.374			YES	10.20	54	0.00	0	9.079			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	8.78	23	0.00	0	15.817			YES	6.80	5	0.00	0	4.658			YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	8.50	2	0.00	0	6.364			YES	3.00	1	0.00	0	0.000			YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.10	331	0.00	0	11.304			YES	8.23	466	9.00	2	8.261	5.85370	-0.1312	YES
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.10	331	0.00	0	11.304			YES	8.23	466	0.00	0	8.261			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	13.33	3	11.232	6.51470	-0.6751	YES	8.17	456	2.75	4	8.322	4.17906	1.2961	YES
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	8.67	3	0.00	0	8.083			YES	26.50	4	0.00	0	16.902			YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.10	331			11.304				8.23	466	0.00	0	8.261			YES
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0	0.00	0				YES
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	6.68	148			9.347				6.68	93	0.00	0	8.804			YES
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.10	331			11.304				8.23	466	0.00	0	8.261			YES
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.7.2.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)											0.00	0					0.00	0		
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	5.80	10	8.466	2.71192	1.1201	YES	9.17	416	6.20	10	7.998	2.55951	1.1606	YES	6.57	407	2.25	4
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	9.23	31	1.50	2	11.523	8.40676	0.9190	YES	9.48	54	3.00	2	14.821	10.67206	0.6073	YES	8.63	56	3.00	3
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	8.81	394	0.00	0	8.381			YES	9.19	421	0.00	0	8.001			YES	6.59	408	0.00	0
B.2.7.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	8.79	38	0.00	0	10.680			YES	11.58	74	0.00	0	14.361			YES	13.28	64	0.00	0
B.2.7.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	8.81	394	0.00	0	8.381			YES	9.19	421	0.00	0	8.001			YES	6.59	408	0.00	0
B.2.7.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	8.79	38	0.00	0	10.680			YES	11.58	74	0.00	0	14.361			YES	13.28	64	0.00	0
B.2.7.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.7.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.7.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	7.48	40	3.00	1	6.008	6.08313	0.7356	YES	10.47	32	0.00	0	9.384			YES	18.07	83	19.00	1
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES				
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	2.39	18	0.00	0	2.500			YES	15.50	2	0.00	0	16.263			YES	1.00	9		
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES				
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES				
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES				
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0	0.00	0				YES				
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	13.67	3	10.80	5	7.024	5.12944	0.5589	YES	3.00	1	8.00	2	0.000	0.00000		NO	12.00	1	0.00	0
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	1.00	2	0.00	0	0.000			YES	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)			0.00	0																
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)			0.00	0																
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)			0.00	0																
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)			0.00	0																
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)			0.00	0																
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)			0.00	0																
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	7.48	40	0.00	0	6.008			YES	10.47	32	7.00	1	9.384	9.52972	0.3640	YES	18.07	83	0.00	0
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	2.39	18	0.00	0	2.500			YES	15.50	2	0.00	0	16.263			YES	1.00	9	0.00	0
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)									0.00	0							0.00	0		
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)									0.00	0							0.00	0		
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)									0.00	0							0.00	0		
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)									0.00	0							0.00	0		
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)									0.00	0							0.00	0		
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)									0.00	0							0.00	0		
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	6.00	1	7.998	8.00793	0.3959	YES	6.57	407	0.00	0
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	0.00	0	7.998			YES	6.57	407	0.00	0
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	9.00	1	8.466	8.47684	-0.0191	YES	9.15	412	7.00	2	7.969	5.66295	0.3802	YES	6.54	404	1.50	2
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	10.00	1				NO	0.00	0	0.00	0				YES	0.00	0	8.00	1
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416			7.998				6.57	407	0.00	0
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54			14.821				8.63	56	0.00	0
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416			7.998				6.57	407	0.00	0
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0	0.00	0

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.7.2.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	6.984	3.50916	1.2316	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	10.304	6.10610	0.9212	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)				YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	1.134			YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)				YES
B.2.7.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	6.981			YES
B.2.7.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	20.237			YES
B.2.7.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	6.981			YES
B.2.7.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	20.237			YES
B.2.7.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	1.134			
B.2.7.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	1.134			
B.2.7.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	18.253	16.36312	-0.0505	YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	0.000			
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	0.000			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	18.253			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	0.000			YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	6.984			YES
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	10.304			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	6.984			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	10.304			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	1.134			YES
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	1.134			YES
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	6.936	4.91670	1.0260	YES
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	10.465			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)				NO
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	6.984			YES
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	10.304			YES
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	6.984			YES
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	6.68	148			9.347				6.68	93	0.00	0	8.804			YES
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	5.00	1			0.000				0.00	0						
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	5.00	1			0.000				0.00	0						
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	0.00	0	11.232			YES	8.17	456	0.00	0	8.322			YES
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	8.67	3	0.00	0	8.083			YES	26.50	4	0.00	0	16.902			YES
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.10	331	5.00	1	11.304	11.32071	0.3619	YES	8.23	466	0.00	0	8.261			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.10	331	0.00	0	11.304			YES	8.23	466	0.00	0	8.261			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	8.94	325	0.00	0	11.232			YES	8.17	456	0.00	0	8.322			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	6.00	1				NO	0.00	0	9.00	1				NO
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	8.67	3	0.00	0	8.083			YES	26.50	4	0.00	0	16.902			YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	Design	16.71	7	0.00	0	24.329			YES	12.56	9			12.197			
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0						
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	Design	20.00	4	0.00	0	29.348			YES	15.33	9			13.058			
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0						
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0						
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0						
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)	Design	0.00	0							4.00	1			0.000			
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0							0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B	9.10	331	0.00	0	11.304			YES	8.23	466	0.00	0	8.261			YES
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B	8.67	3	0.00	0	8.083			YES	21.80	5	0.00	0	18.284			YES
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B	5.00	1			0.000				0.00	0						
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.94	325			11.232				8.17	456			8.322			
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	148			9.347				6.68	93			8.804			
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	8.67	3			8.083				26.50	4			16.902			
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.94	325	0.00	0	11.232			YES	8.17	456	0.00	0	8.322			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	148	0.00	0	9.347			YES	6.68	93	0.00	0	8.804			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	8.67	3	0.00	0	8.083			YES	26.50	4	3.00	4	16.902	11.95129	1.9663	YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	17.98	116	0.00	0	24.694			YES	10.44	62	8.33	3	9.546	5.64343	0.3725	YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	1.00	1	0.00	0	0.000			YES	4.00	1	0.00	0	0.000			YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	8.78	23	0.00	0	15.817			YES	6.80	5	2.00	1	4.658	5.10284	0.9406	YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	8.50	2	0.00	0	6.364			YES	3.00	1	0.00	0	0.000			YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54			14.821				8.63	56	0.00	0
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							1.43	7		
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	0.00	0	7.998			YES	6.57	407	25.00	1
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.17	416	0.00	0	7.998			YES	6.57	407	0.00	0
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	1.43	7	0.00	0
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	20.00	1				NO	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	8.08	12	0.00	0	5.143			YES	11.20	5			8.955				12.00	1		
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	6.86	7	0.00	0	5.843			YES	17.25	20			11.548				45.86	8		
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0							0.00	0		
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES									6.57	407	0.00	0
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES									0.00	0	0.00	0
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES									8.63	56	0.00	0
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES									0.00	0	0.00	0
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES									0.00	0	0.00	0
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES									1.43	7		
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0															0.00	0		
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0															0.00	0		
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.00	0															0.00	0		
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0															0.00	0		
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0															0.00	0		
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0															0.00	0		
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	8.84	382			8.466				9.15	412			7.989				6.54	404		
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	9.23	31			11.523				9.48	54			14.821				8.92	53		
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2			0.707				5.00	1			0.000				0.00	0		
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	8.84	382	0.00	0	8.466			YES	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	9.23	31	0.00	0	11.523			YES	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	2.50	2	0.00	0	0.707			YES	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	7.87	46	10.80	5	6.043	2.84553	-1.0298	YES	10.72	36	8.00	2	9.291	6.74968	0.4033	YES	18.00	84	19.00	1
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	2.25	20	0.00	0	2.403			YES	10.25	4	0.00	0	11.295			YES	1.80	10	0.00	0
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0								

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/FL (days)	10.304			YES
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	1.134			
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	1.134			
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	6.936			YES
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	10.486			YES
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	6.984	6.99265	-2.6353	NO
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	10.304			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	6.984			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	10.304			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	1.134			YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	1.134			YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	6.936			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	10.486			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)				YES
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	38.264			
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	6.984			YES
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	10.304			YES
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	1.134			
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	6.936			
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	10.486			
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	6.936			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	10.486			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	18.155	18.26303	-0.0548	YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	2.530			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)				

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	0.00	0							0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	10.00	4	7.00	1	3.651	4.06248	0.7348	YES	0.00	0	3.00	1				NO
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	2.00	1	0.00	0	0.000			YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	17.63	114			24.374				10.20	54			9.079			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.00	1			0.000				4.00	1			0.000			
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	8.78	23			15.817				6.80	5			4.658			
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	8.50	2			6.364				3.00	1			0.000			
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	1.00	1				NO	0.00	0	0.00	0				YES
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	7.17	6	0.00	0	5.529			YES	18.75	12	0.00	0	18.631			YES
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
Mean Hold Order Interval & Distribution Intervals																			
B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	9.64	1,813			9.852				9.54	2,221			8.390			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	6.50	2			6.364				2.00	9			0.866			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	3.24	1,317			5.483				2.06	1,932			3.573			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	4.36	45			8.378				3.86	98			7.240			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	3.00	8			2.507				8.20	5			2.588			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	1.83	6			1.602				3.86	7			7.559			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)																
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	11.33	3			8.386				56.00	1			0.000			
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice									3.00	2			0.000			
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	8.25	16			10.076				10.69	42			13.282			
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	R&B	9.69	1,839	8.07	42	9.682	1.51092	1.0695	YES	9.52	2,244	7.05	81	8.362	0.94576	2.6152	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	R&B	6.50	2			6.364				2.00	9			0.866			
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	R&B	3.22	1,336	3.43	35	5.449	0.93298	-0.2203	YES	2.06	1,943	2.81	36	3.564	0.59954	-1.2406	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	R&B	4.29	49	2.81	31	8.057	1.84903	0.9047	YES	3.81	100	1.23	125	7.174	0.96251	2.6784	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)	R&B																
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)	R&B																
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)	R&B																
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)	R&B																
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)	R&B																
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	R&B	4.29	49	2.81	31	8.057	1.84903	0.9047	YES	3.81	100	1.23	125	7.174	0.96251	2.6784	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	R&B	3.45	11			2.339				8.20	5	5.00	1	2.588	2.63549	1.1286	YES
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	R&B	2.56	9	1.00	1	3.087	3.25368	0.4781	YES	3.86	7			7.559			
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B			8.00	1												
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	R&B																
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	R&B																
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	R&B																
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	R&B																
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	R&B																
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	R&B			8.00	1												
B.2.8.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	9.77	1,866			9.829				9.58	2,272			8.453			
B.2.8.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	4.30	10			3.974				4.17	18			3.485			
B.2.8.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	3.39	1,387			5.709				2.31	1,995			4.332			
B.2.8.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	9.77	1,866			9.829				9.58	2,272			8.453			
B.2.8.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	4.30	10			3.974				4.17	18			3.485			
B.2.8.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	3.39	1,387			5.709				2.31	1,995			4.332			
B.2.8.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp																
B.2.8.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	3.42	12			3.175				3.67	9			6.576			
B.2.8.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp																
B.2.8.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	3.42	12			3.175				3.67	9			6.576			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	12.82	364	3.00	1	15.649	15.67024	0.6269	YES	10.29	216	4.33	3	8.287	4.81781	1.2356	YES
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.25	4			0.500				3.00	2			1.414			
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.24	317	18.00	1	4.853	4.86113	-3.2421	NO	2.92	143	1.33	3	3.943	2.30048	0.6910	YES
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.7.18.2.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	5.50	4	6.00	1	3.317	3.70810	-0.1348	YES	0.00	0	10.00	1				NO	0.00	0	2.00	2
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0		
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	7.48	40			6.008				10.47	32			9.384				18.07	83		
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	2.39	18			2.500				15.50	2			16.263				1.00	9		
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0							0.00	0		
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	34.00	1	0.00	0	0.000			YES	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	6.80	10	0.00	0	4.467			YES	6.50	2	0.00	0	4.950			YES	10.71	7	0.00	0
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)																	0.00	0		
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)																	0.00	0		
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)																	0.00	0		
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)																	0.00	0		
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)																	0.00	0		
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)																	0.00	0		
		Mean Hold Order Interval & Distribution Intervals																				
B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	9.98	2,125			8.119				8.97	2,002			7.544				8.23	1,918		
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914			3.141				2.32	1,260			4.754				2.58	964		
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115			5.537				2.58	127			5.625				3.83	105		
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11			8.666				11.40	10			7.891				19.33	6		
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.43	7			1.134				1.33	3		
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	14.00	4			13.928				4.25	4			3.948				8.00	1		
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	12.75	4			19.551				3.00	3			3.464				13.00	1		
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	8.93	27			14.894				11.57	14			9.788				7.69	16		
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)																				
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	10.00	2,143	13.26	72	8.196	0.98203	-3.3279	NO	8.99	2,028	5.67	42	7.584	1.18230	2.8144	YES	9.27	1,937	6.35	31
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	2.05	1,925	3.81	36	3.175	0.53415	-3.2850	NO	2.30	1,283	2.41	29	4.714	0.88524	-0.1258	YES	2.58	973	2.15	27
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	3.05	116	1.89	54	5.517	0.90879	1.2795	YES	2.56	131	1.93	58	5.539	0.87357	0.7256	YES	4.89	111	2.06	69
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)																				
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)																				
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)																				
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)																				
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)																				
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	3.05	116	1.89	54	5.517	0.90879	1.2795	YES	2.56	131	1.93	58	5.539	0.87357	0.7256	YES	4.89	111	2.06	69
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14	8.00	1	8.993	9.30693	0.3683	YES	10.50	22			7.507				9.14	14	6.00	1
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	3.63	8	5.00	1	6.632	7.03420	-0.1955	YES	1.38	8			1.061				1.33	3		
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)																				
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)																				
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)																				
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)																				
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)																				
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)																				
B.2.8.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	9.99	2,171			8.179				9.01	2,051			7.617				8.29	1,946		
B.2.8.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	4.00	24			4.374				3.48	29			3.214				2.24	17		
B.2.8.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	2.39	1,993			4.857				2.82	1,348			7.941				3.18	1,032		
B.2.8.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	9.99	2,171			8.179				9.01	2,051			7.617				8.29	1,946		
B.2.8.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	4.00	24			4.374				3.48	29			3.214				2.24	17		
B.2.8.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	2.39	1,993			4.857				2.82	1,348			7.941				3.18	1,032		
B.2.8.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	9.87	208	7.20	5	8.297	3.75490	0.7098	YES	13.61	204	9.00	4	13.854	6.99440	0.6595	YES	13.23	241	8.67	3
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	20.00	1			0.000				3.57	7			3.101				1.50	2		
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	2.84	336			2.922				2.40	251	1.00	1	4.409	4.41802	0.3174	YES	2.11	139	7.00	1
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)																				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.7.18.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)				NO
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)				YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	18.253			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	0.000			
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)				YES
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)				YES
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	9.759			YES
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)				YES
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)				YES
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)				YES
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)				
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)				
		Mean Hold Order Interval & Distribution Intervals				
B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	8.208			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	4.131			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	6.957			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	20.116			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	0.000			
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	7.931			
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	8.270	1.49719	1.2788	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	4.120	0.80382	0.5368	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	8.706	1.33460	2.1234	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)				
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)				
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)				
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)				
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)				
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	8.706	1.33460	2.1234	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	15.496	16.04008	0.1969	YES
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)				
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)				
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)				
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)				
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)				
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)				
B.2.8.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	8.282			
B.2.8.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	1.995			
B.2.8.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	6.828			
B.2.8.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	8.282			
B.2.8.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	1.995			
B.2.8.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	6.828			
B.2.8.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	15.496			
B.2.8.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	15.496			
B.2.8.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.577			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	14.451	8.39484	0.5439	YES
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	0.707			
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	4.348	4.36401	-1.1210	YES
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	4.25	4			2.630											
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	6.75	4			4.272				1.75	4			0.957			
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI	10.71	7	8.80	5	6.921	4.05271	0.4723	YES	15.80	10	9.25	16	16.844	6.79019	0.9646	YES
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN - BRI	3.00	3	6.50	2	3.464	3.16228	-1.1068	YES	4.25	8	1.00	3	5.036	3.40911	0.9533	YES
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI	1.00	1			0.000											
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI									1.00	2			0.000			
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN - BRI																
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI																
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	12.82	364			15.649				10.29	216			8.267			
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.25	4			0.500				3.00	2			1.414			
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.24	317	2.00	1	4.853	4.86113	0.0493	YES	2.92	143			3.943			
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	4.25	4			2.630											
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	6.75	4	1.00	1	4.272	4.77624	1.2039	YES	1.75	4			0.957			
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839	19.00	1	9.682	9.68460	-0.9616	YES	9.52	2,244	10.00	6	8.362	3.41845	-0.1396	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336			5.449				2.06	1,943	1.00	1	3.564	3.56529	0.2978	YES
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839			9.682				9.52	2,244			8.362			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336			5.449				2.06	1,943			3.564			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7			7.559			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7			7.559			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	9.64	1,813	10.06	16	9.652	2.42373	-0.1735	YES	9.54	2,221	5.25	12	8.390	2.42856	1.7657	YES
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	6.50	2			6.364				2.00	9			0.866			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	3.24	1,317	1.33	3	5.483	3.16925	0.6006	YES	2.06	1,932	2.60	5	3.573	1.59995	-0.3359	YES
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	4.36	45			8.378				3.86	96			7.240			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	3.00	8			2.507				8.20	5	11.00	1	2.588	2.83549	-0.9875	YES
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	1.83	6			1.602				3.86	7			7.559			
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or																
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839			9.682				9.52	2,244			8.362			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336			5.449				2.06	1,943			3.564			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839			9.682				9.52	2,244			8.362			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336			5.449				2.06	1,943			3.564			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7			7.559			
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7			7.559			
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	9.64	1,813			9.652				9.54	2,221			8.390			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	6.50	2			6.364				2.00	9			0.866			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	3.24	1,317			5.483				2.06	1,932			3.573			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	4.36	45			8.378				3.86	96			7.240			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	3.00	8			2.507				8.20	5			2.588			
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	1.83	6			1.602				3.86	7			7.559			
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or																
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839	5.00	1	9.682	9.68460	0.4840	YES	9.52	2,244			8.362			
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336	3.00	1	5.449	5.45071	0.0409	YES	2.06	1,943	1.00	1	3.564	3.56529	0.2978	YES
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.69	1,839			9.682				9.52	2,244			8.362			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	6.50	2			6.364				2.00	9			0.866			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	3.22	1,336			5.449				2.06	1,943			3.564			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7	1.00	1	7.559	8.08122	0.3536	YES
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	3.45	11			2.339				8.20	5			2.588			
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	2.56	9			3.087				3.86	7			7.559			
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	9.64	1,813	27.00	1	9.652	9.65508	-1.7978	NO	9.54	2,221	7.00	1	8.390	8.39204	0.3024	YES
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	6.50	2			6.364				2.00	9			0.866			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	3.24	1,317	1.00	2	5.483	3.88005	0.5765	YES	2.06	1,932	1.00	1	3.573	3.57390	0.2973	YES
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or			16.50	2							27.50	2				
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	4.36	45	1.00	2	8.378	6.05427	0.5542	YES	3.86	96			7.240			
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	3.00	8			2.507				8.20	5			2.588			
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	1.83	6			1.602				3.86	7			7.559			
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

		July								June								May			
		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)	2.00	1			0.000														
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)																41.00	1		
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)																			
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)																			
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	9.56	9	11.82	11	5.637	2.53372	-0.8030	YES	8.00	11	9.86	7	8.000	3.86795	-0.4801	YES	12.67	3	6.33	6
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	1.00	1			0.000					1.00	1						8.00	1		
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	4.67	12	1.00	1	4.479	4.66179	0.7865	YES	4.00	7			2.887				3.75	4	3.60	5
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	6.50	2			7.778				1.80	5			0.447				26.60	5		
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)																			
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)																			
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)																			
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	9.87	208	19.50	2	8.297	5.89507	-1.6344	YES	13.61	204	4.67	3	13.854	8.05700	1.1103	YES	13.23	241	5.38	8
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	20.00	1			0.000				3.57	7			3.101				1.50	2		
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	2.84	336	3.00	1	2.922	2.92621	-0.0559	YES	2.40	251			4.409				2.11	139	23.00	1
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)	2.00	1			0.000														
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)																41.00	1		
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)																			
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)																			
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	10.00	2,143	2.60	5	8.196	3.66976	2.0153	YES	8.99	2,028	5.00	2	7.584	5.36536	0.7444	YES	8.27	1,937	10.75	4
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	2.05	1,925			3.175				2.30	1,283	1.67	3	4.714	2.72492	0.2333	YES	2.58	973	1.00	1
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	10.00	2,143			8.196				8.99	2,028			7.584				8.27	1,937		
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.05	1,925			3.175				2.30	1,283			4.714				2.58	973		
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	9.98	2,125	14.60	10	8.119	2.57353	-1.7944	NO	8.97	2,002	8.56	18	7.544	1.78610	0.2293	YES	8.23	1,918	6.80	25
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914	1.56	9	3.141	1.04947	0.4564	YES	2.32	1,260	2.33	3	4.754	2.74810	-0.0064	YES	2.58	964	1.85	13
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115			5.537				2.58	127			5.625				3.83	105		
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11	10.00	1	8.696	9.08254	0.4104	YES	11.40	10			7.891				19.33	6	8.00	1
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)																			
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8	3.00	1	6.632	7.03420	0.0889	YES	1.43	7	1.00	1	1.134	1.21218	0.3536	YES	1.33	3	1.00	1
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	10.00	2,143			8.196				8.99	2,028			7.584				8.27	1,937		
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	2.05	1,925			3.175				2.30	1,283			4.714				2.58	973		
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	10.00	2,143			8.196				8.99	2,028			7.584				8.27	1,937		
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.05	1,925			3.175				2.30	1,283			4.714				2.58	973		
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	9.98	2,125			8.119				8.97	2,002			7.544				8.23	1,918		
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914			3.141				2.32	1,260			4.754				2.58	964		
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115			5.537				2.58	127			5.625				3.83	105		
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11			8.696				11.40	10			7.891				19.33	6		
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)																			
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.43	7			1.134				1.33	3		
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)																			
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)																			
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)																			
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	10.00	2,143			8.196				8.99	2,028	17.00	2	7.584	5.36536	-1.4921	YES	8.27	1,937	16.00	2
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	2.05	1,925	3.00	1	3.175	3.17614	-0.2968	YES	2.30	1,283	1.00	1	4.714	4.71603	0.2762	YES	2.58	973		
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	10.00	2,143			8.196				8.99	2,028			7.584				8.27	1,937		
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	5.13	16			4.924				2.52	25			1.610				2.50	6		
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	2.05	1,925			3.175				2.30	1,283			4.714				2.58	973		
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14	10.00	1
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	11.43	14			8.993				10.50	22			7.507				9.14	14		
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)									5.14	7			1.069							
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	3.63	8			6.632				1.38	8			1.061				1.33	3		
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	9.98	2,125	5.00	1	8.119	8.12106	0.6135	YES	8.97	2,002	7.00	1	7.544	7.54584	0.2604	YES	8.23	1,918	11.00	2
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914			3.141				2.32	1,260			4.754				2.58	964	1.00	1
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)			20.00	1																
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115			5.537				2.58	127			5.625				3.83	105	1.00	1
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11			8.696				11.40	10			7.891				19.33	6		
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.43	7			1.134				1.33	3		
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)																				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	11.015	7.78888	0.8131	YES
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.000			
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	2.630	1.76423	0.0850	YES
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	14.311			
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	14.451	5.19316	1.5130	YES
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	0.707			
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	4.346	4.36401	-4.7874	NO
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/FL (days)	8.270	4.13931	-0.5993	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/FL (days)	4.120	4.12211	0.3832	YES
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.270			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	1.378			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/FL (days)	4.120			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	15.496			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	15.496			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.577			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.208	1.65228	0.8638	YES
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/FL (days)	4.131	1.15347	0.6361	YES
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	6.957			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	20.116	21.72812	0.5216	YES
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.577	0.66667	0.5000	YES
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/FL (days)	8.270			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/FL (days)	4.120			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.270			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	1.378			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/FL (days)	4.120			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/FL (days)	15.496			
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	15.496			
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.577			
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.208			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/FL (days)	4.131			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	6.957			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	20.116			
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/FL (days)	8.270	5.85085	-1.3213	YES
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/FL (days)	4.120			
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/FL (days)	8.270			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	1.378			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/FL (days)	4.120			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/FL (days)	15.496	16.04006	-0.0534	YES
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	15.496			
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/FL (days)	0.577			
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.208	5.80701	-0.4775	YES
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/FL (days)	4.131	4.13326	0.3822	YES
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	6.957	6.96656	0.4047	YES
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	20.116			
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS) excl SB Or																
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	Design	15.56	27			16.353				14.29	28			13.322			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)	Design	3.75	8			3.576				6.33	9			3.808			
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	Design	7.75	51			9.526				11.65	52			12.599			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)	Design																
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design	1.00	1			0.000											
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)	Design	1.00	4			0.000				1.80	5			1.789			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)	Design																
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)	Design																
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)	Design	6.00	3			2.000				3.00	2			1.414			
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design																
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design	1.00	1			0.000											
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)	Design	26.00	1			0.000											
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	R&B	9.59	1,839	7.00	1	9.682	9.68460	0.2775	YES	9.52	2,244			8.362			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	R&B	6.50	2			6.364				2.00	9			0.866			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	R&B	3.22	1,336			5.449				2.06	1,943			3.564			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B	4.29	49			8.057				3.81	100			7.174			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B	3.45	11			2.339				8.20	5			2.588			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B																
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B	2.56	9			3.087				3.86	7			7.559			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B																
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	9.64	1,813			9.652				9.54	2,221			8.390			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	6.50	2			6.364				2.00	9			0.866			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	3.24	1,317			5.483				2.06	1,932			3.573			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	4.36	45			8.378				3.86	98			7.240			
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	3.00	8			2.507				8.20	5			2.588			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	1.83	6			1.602				3.86	7			7.559			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)																
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	9.64	1,813			9.652				9.54	2,221			8.390			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	6.50	2			6.364				2.00	9			0.866			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	3.24	1,317			5.483				2.06	1,932			3.573			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	4.36	45			8.378				3.86	98	4.40	5	7.240	3.31923	-0.1635	YES
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	3.00	8			2.507				8.20	5			2.588			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	1.83	6			1.602				3.86	7			7.559			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)																
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	13.06	378	7.83	6	15.812	6.50629	0.8039	YES	10.55	237	8.67	18	8.955	2.18936	0.8615	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	1.17	6			0.408				2.67	3			1.155			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	2.25	321	10.33	3	4.832	2.80297	-2.8830	NO	2.98	152	1.17	6	3.989	1.66041	1.0923	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1	3.60	5			2.702											
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	6.75	4			4.272				1.43	7			0.787			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1																
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1																
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	9.50	8	10.60	10	5.952	2.82337	-0.3896	YES	19.33	3	10.00	8	17.559	11.88779	0.7851	YES
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1									11.00	1	1.00	1	0.000	0.00000		YES
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	8.75	4	2.00	6	6.602	4.26142	1.5840	YES	12.80	5	1.67	3	9.783	7.14423	1.5584	YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	6.00	1			0.000				3.50	2			2.121			
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1									2.00	1			0.000			
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1																
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	12.82	364			15.649				10.29	216			8.287			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	1.25	4			0.500				3.00	2			1.414			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.24	317			4.853				2.92	143			3.943			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	4.25	4			2.630											
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	6.75	4			4.272				1.75	4			0.957			
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice	11.33	3	6.25	4	8.386	6.40529	0.7936	YES	56.00	1	10.00	1	0.000	0.00000		YES
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice									3.00	2	1.00	1	0.000	0.00000		YES
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice	8.25	16			10.076				10.69	42			13.282			
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/ DS3 - Interoffice																
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/ DS3 - Interoffice																
		% Jeopardies - Mechanized																	
B.2.9.1.1	P-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	8.03%	53,838							8.36%	70,941						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	679,823							0.00%	758,392						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	46.16%	1,954							41.42%	2,453						

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	9.89	28			6.876				10.17	23			10.294				13.00	9		
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)	1.75	8			1.468				9.50	4			4.435				2.09	11		
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	12.13	68			17.668				13.11	65			27.735				13.12	59		
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)									2.00	1			0.000				7.00	1		
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)	5.00	3			6.083				6.43	7			8.997				2.67	6		
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)																				
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	10.00	2,143	12.00	1	8.196	8.19818	-0.2445	YES									8.27	1,937		
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924												2.50	6		
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	2.05	1,925			3.175												2.58	973		
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	3.05	116			5.517												4.89	111		
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	11.43	14			6.993												9.14	14		
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632												1.33	3		
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	9.96	2,125			8.119				8.97	2,002			7.544				8.23	1,918		
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914			3.141				2.32	1,260			4.754				2.58	964		
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115			5.537				2.58	127			5.625				3.83	105		
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11			8.696				11.40	10			7.891				19.33	6		
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.43	7			1.134				1.33	3		
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	9.96	2,125			8.119				8.97	2,002			7.544				8.23	1,918		
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	5.13	16			4.924				2.48	23			1.648				2.50	6		
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	2.03	1,914			3.141				2.32	1,260			4.754				2.58	964		
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	3.07	115	6.25	4	5.537	2.81639	-1.1293	YES	2.58	127			5.625				3.83	105	5.67	9
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	13.73	11			8.696				11.40	10			7.891				19.33	6		
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	3.63	8			6.632				1.43	7			1.134				1.33	3		
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	9.97	224	10.87	15	8.240	2.19761	-0.4066	YES	13.23	224	9.40	10	13.475	4.35525	0.8789	YES	13.29	247	7.25	8
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	4.80	5			8.497				6.00	10	1.00	1	4.690	4.91935	1.0164	YES	2.33	6		
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	2.89	353	1.00	1	2.980	2.96422	0.6341	YES	2.46	263			4.352				2.34	157	4.17	6
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	2.00	1			0.000															
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	6.50	2			7.778				2.14	7			1.345				22.33	6		
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)																	41.00	1		
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	7.50	6	6.89	9	6.221	3.27872	0.1864	YES			5.33	3							10.75	4
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	1.67	3			1.155															
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	9.60	5	2.00	3	10.188	7.44043	1.0214	YES			1.00	4					4.00	1	1.25	8
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)																	4.50	2		
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)																				
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	9.87	208			8.297				13.61	204			13.854				13.23	241		
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	20.00	1			0.000				3.57	7			3.101				1.50	2		
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	2.84	336			2.922				2.40	251			4.409				2.11	139		
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	2.00	1			0.000															
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)																	41.00	1		
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	14.00	4	16.00	1	13.928	15.57241	-0.1284	YES	4.25	4	6.50	2	3.948	3.41870	-0.8581	YES	8.00	1	6.33	3
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	12.75	4			19.551				3.00	3	1.00	1	3.464	4.00000	0.5000	YES	13.00	1	4.00	1
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	8.93	27			14.894				11.57	14	2.00	1	9.788	10.13140	0.9447	YES	7.69	16	1.67	3
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)																				
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)																				
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)																				
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)																				
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)																				
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)																				
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)																				
		% Jeopardies - Mechanized																				
B.2.9.1.1	P-2	Switch Ports/Dispatch/FL (%)	7.76%	61,975							8.20%	56,833							6.62%	80,203		
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	0.00%	719,039							0.00%	661,376							0.00%	753,066		
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	31.90%	2,301							42.61%	2,173							46.09%	2,263		

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/FL (days)	9.937			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/FL (days)	2.300			
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/FL (days)	20.923			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/FL (days)	0.000			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/FL (days)	1.862			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/FL (days)	8.270			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/FL (days)	4.120			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	8.706			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	15.496			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	8.206			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	4.131			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	6.957			
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	20.116			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	8.206			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	1.378			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	4.131			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	6.957	2.41618	-0.7607	YES
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	20.116			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.577			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	14.355	5.15671	1.1708	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	2.805			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	4.272	1.77708	-1.0293	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	16.525			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)				
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	0.000	0.00000		YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	4.950			
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	14.451			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	0.707			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	4.348			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	0.000			
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	0.000	0.00000		YES
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	0.000	0.00000		YES
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	7.931	4.99952	1.2067	YES
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)				
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)				
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)				
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)				
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)				
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)				
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)				
		% Jeopardies - Measured				
B.2.9.1.1	P-2	Switch Ports/Dispatch/FL (%)				
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)				
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	8.01%	54,945	5.82%	1,116		0.00821	2.8588	YES	8.26%	73,113	7.65%	1,607		0.00694	0.8670	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.00%	683,341	0.00%	43,303		0.00001	0.4228	YES	0.00%	761,357	0.00%	65,738		0.00001	0.7459	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	R&B	0.00%	357,808	0.00%	10,241		0.00000		YES	0.00%	401,059	0.00%	22,480		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	R&B	0.00%	325,533	0.00%	33,062		0.00002	0.5259	YES	0.00%	360,298	0.00%	43,258		0.00002	0.8662	YES
B.2.9.4.1	P-2	Combo (other)/Dispatch/FL (%)	R&B&D - Disp	8.59%	57,987							8.87%	76,180						
B.2.9.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	R&B&D - Disp	8.50%	57,987							8.87%	76,180						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	8.50%	14,205	5.08%	177		0.02109	1.6180	YES	11.15%	10,320	4.32%	162		0.02493	2.7410	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	8,247							0.00%	6,322						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	22.81%	320	36.11%	144		0.04211	-3.1582	NO	13.51%	496	43.44%	122		0.03454	-8.8659	NO
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	1.17%	428							1.50%	467						
B.2.9.7.1	P-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	8.50%	14,205	0.00%	1		0.27885	0.3047	YES	11.15%	10,320						
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	8,247	0.00%	1		0.00000		YES	0.00%	6,322	0.00%	1		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	8.01%	54,945	19.79%	192		0.01962	-6.0069	NO	8.26%	73,113	18.67%	241		0.01776	-5.8661	NO
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	8.01%	54,945							8.26%	73,113						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.03%	53,838	7.30%	904		0.00911	0.7957	YES	8.36%	70,941	7.84%	867		0.00946	0.5455	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	322,798	0.00%	7		0.00115	0.0081	YES	0.00%	358,317	0.00%	6		0.00167	0.0100	YES
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	R&B - Disp	8.01%	54,945							8.26%	73,113						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	R&B - Disp	8.01%	54,945							8.26%	73,113						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.03%	53,838							8.36%	70,941						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	322,798							0.00%	358,317						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	R&B - Disp	8.01%	54,945	15.66%	83		0.02981	-2.5683	NO	8.26%	73,113	10.85%	129		0.02425	-1.0708	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	R&B - Disp	8.01%	54,945							8.26%	73,113						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.03%	53,838	8.70%	253		0.01712	-0.3912	YES	8.36%	70,941	4.44%	315		0.01583	2.5047	YES
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	322,798	6.71%	298		0.00018	-379.8115	NO	0.00%	358,317	4.87%	267		0.00025	-194.2846	NO
B.2.9.14.1	P-2	Other Design/Dispatch/FL (%)	Design	19.10%	3,042							23.61%	3,067						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Design	1.68%	656							2.13%	985						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/FL (%)	R&B	8.01%	54,945							8.26%	73,113						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.00%	683,341							0.00%	761,357						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	R&B (POTS)	8.03%	53,838							8.36%	70,941						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	679,823							0.00%	758,392						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	8.03%	53,838							8.36%	70,941						
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	679,823	0.00%	2,653		0.00004	0.1080	YES	0.00%	758,392	0.00%	2,858		0.00005	0.1501	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	9.06%	14,791	19.23%	312		0.01642	-6.1942	NO	12.14%	11,223	21.51%	279		0.01980	-4.7282	NO
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	0.06%	8,997							0.09%	7,375						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	25.24%	828	72.89%	260		0.03088	-15.3653	NO	15.17%	1,865	66.54%	266		0.02351	-21.8452	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.48%	1,254							0.71%	965						
B.2.9.20.1	P-2	Line Splitting/Dispatch/FL (%)	ADSL to Retail	8.50%	14,205							11.15%	10,320						
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	8,247							0.00%	6,322						
B.2.9.21.1	P-2	EELs/Dispatch/FL (%)	DS1/ DS3 - Interoffice	46.16%	1,954	66.04%	53		0.06940	-2.8640	NO	41.42%	2,453	64.86%	37		0.08159	-2.8737	NO
B.2.9.21.2	P-2	EELs/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
		% Jeopardies - Non-Mechanized																	
B.2.10.1.1	P-2	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic			0.00%	21				Diagnostic			0.00%	4				Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			4.18%	335				Diagnostic			4.79%	585				Diagnostic
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic			0.00%	770				Diagnostic			0.00%	1,669				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	Diagnostic			0.00%	486				Diagnostic			0.00%	1,120				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	Diagnostic			0.00%	284				Diagnostic			0.00%	549				Diagnostic
B.2.10.4.1	P-2	Combo (other)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			17.95%	39				Diagnostic			11.36%	44				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/FL (%)	Diagnostic			20.45%	88				Diagnostic			29.51%	122				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/FL (%)	Diagnostic			0.00%	44				Diagnostic			4.55%	22				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	Diagnostic			0.00%	271				Diagnostic			0.00%	117				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			17.54%	57				Diagnostic			10.53%	57				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			7.69%	52				Diagnostic			4.00%	50				Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	7				Diagnostic			0.00%	5				Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic			0.00%	1				Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic			0.00%	1				Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic			0.00%	1				Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic			0.00%	7				Diagnostic			15.38%	13				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	11				Diagnostic			9.09%	11				Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic			0.00%	6				Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/FL (%)	Diagnostic			0.00%	4				Diagnostic			0.00%	1				Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	3				Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	3				Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic			0.00%	205				Diagnostic			0.00%	419				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			18.85%	122				Diagnostic			23.60%	161				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			45.35%	86				Diagnostic			51.72%	87				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/FL (%)	Diagnostic			52.69%	93				Diagnostic			41.82%	55				Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
B.2.11.1.1	P-2	Switch Ports/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)	>= 48 hrs			159.74	42				YES			133.34	76				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)	>= 48 hrs																
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)	>= 48 hrs																
B.2.11.4.1	P-2	Combo (other)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)	>= 48 hrs			96.99	8				YES			118.06	5				YES
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	>= 48 hrs			332.18	52				YES			318.40	53				YES
B.2.11.6.1	P-2	UNE ISDN/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.7.1	P-2	Line Sharing/Dispatch/FL (hours)	>= 48 hrs																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)																				
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	7.85%	62,784	6.00%	1,401		0.00727	2.5570	YES	8.35%	57,526	6.86%	1,253		0.00790	1.8788	YES	6.67%	80,958	4.96%	1,209
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00%	721,566	0.00%	63,574		0.00001	0.4024	YES	0.00%	683,711	0.00%	48,028		0.00001	0.2562	YES	0.00%	756,376	0.00%	38,842
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	0.00%	390,927	0.00%	22,968		0.00001	0.2356	YES	0.00%	350,056	0.00%	18,917		0.00000		YES	0.00%	380,620	0.00%	19,658
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	0.00%	330,639	0.00%	40,806		0.00001	0.3307	YES	0.00%	333,655	0.00%	29,111		0.00001	0.2833	YES	0.00%	375,756	0.00%	19,184
B.2.9.4.1	P-2	Combo (other)/Dispatch/FL (%)	8.37%	65,862							8.99%	61,123							7.20%	84,333		
B.2.9.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	8.37%	65,862							8.99%	61,123							7.20%	84,333		
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	12.67%	9,557	4.40%	91		0.03504	2.3620	YES	11.34%	9,038	5.33%	150		0.02610	2.3014	YES	12.79%	8,918		
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.00%	5,895							0.00%	5,612							0.00%	5,409		
B.2.9.6.1	P-2	UNE ISDN/Dispatch/FL (%)	23.19%	345	36.43%	140		0.04229	-3.1307	NO	30.98%	255	39.34%	122		0.05090	-1.6431	YES	20.44%	318	38.89%	162
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	0.88%	350							0.31%	322							0.44%	451		
B.2.9.7.1	P-2	Line Sharing/Dispatch/FL (%)	12.67%	9,557	0.00%	2		0.23524	0.5386	YES	11.34%	9,038							12.79%	8,918	0.00%	1
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	0.00%	5,895	0.00%	1		0.00000		YES	0.00%	5,612	0.00%	1		0.00000		YES	0.00%	5,409	0.00%	2
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	7.85%	62,784	19.08%	304		0.01547	-7.2576	NO	8.35%	57,526	13.98%	322		0.01546	-3.6407	NO	6.67%	80,958	16.84%	285
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	7.85%	62,784							8.35%	57,526							6.67%	80,958		
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	7.78%	61,975	6.33%	948		0.00877	1.6557	YES	8.29%	56,833	7.21%	791		0.00987	1.0956	YES	6.62%	80,203	7.30%	1,357
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.00%	328,912	0.00%	12		0.00050	0.0080	YES	0.00%	331,972	5.00%	20		0.00039	-128.8241	NO	0.00%	373,442	0.00%	16
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	7.85%	62,784							8.35%	57,526							6.67%	80,958		
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	7.85%	62,784							8.35%	57,526							6.67%	80,958		
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	7.78%	61,975							8.29%	56,833							6.62%	80,203		
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	0.00%	328,912							0.00%	331,972							0.00%	373,442		
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	7.85%	62,784	8.52%	176		0.02031	-0.3294	YES	8.35%	57,526	7.00%	243		0.01778	0.7602	YES	6.67%	80,958	12.97%	370
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	7.85%	62,784							8.35%	57,526							6.67%	80,958		
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	7.78%	61,975	5.36%	429		0.01298	1.8642	YES	8.29%	56,833	2.86%	454		0.01299	4.1754	YES	6.62%	80,203	4.64%	840
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	0.00%	328,912	3.75%	267		0.00011	-350.8112	NO	0.00%	331,972	5.48%	292		0.00010	-539.2189	NO	0.00%	373,442	3.47%	432
B.2.9.14.1	P-2	Other Design/Dispatch/FL (%)	18.94%	3,078							19.32%	3,597							19.82%	3,375		
B.2.9.14.2	P-2	Other Design/Non-Dispatch/FL (%)	1.80%	723							0.67%	597							2.81%	853		
B.2.9.15.1	P-2	Other Non-Design/Dispatch/FL (%)	7.85%	62,784	100.00%	1		0.26902	-3.4252	NO									6.67%	80,958		
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	0.00%	721,566															0.00%	756,376		
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	7.78%	61,975							8.29%	56,833							6.62%	80,203		
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	0.00%	719,039							0.00%	681,376							0.00%	753,066		
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	7.78%	61,975	0.00%	4		0.13394	0.5809	YES	8.29%	56,833	0.00%	7		0.10421	0.7953	YES	6.62%	80,203	0.00%	1
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	0.00%	719,039	0.00%	2,707		0.00003	0.0866	YES	0.00%	681,376	0.00%	2,403		0.00002	0.0593	YES	0.00%	753,066	0.00%	3,007
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	13.39%	10,210	24.55%	224		0.02300	-4.8540	NO	13.12%	9,656	21.13%	265		0.02102	-3.8104	NO	14.06%	9,727	38.89%	162
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	0.06%	6,642							0.02%	6,391							0.03%	6,489		
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	30.78%	718	53.46%	318		0.03109	-7.2941	NO	24.77%	436	63.60%	261		0.03378	-11.4938	NO	26.76%	459	72.26%	274
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	0.30%	995							0.15%	651							0.94%	1,283		
B.2.9.20.1	P-2	Line Splitting/Dispatch/FL (%)	12.67%	9,557							11.34%	9,038							12.79%	8,918		
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	0.00%	5,895							0.00%	5,612							0.00%	5,409		
B.2.9.21.1	P-2	EELs/Dispatch/FL (%)	31.90%	2,301	77.78%	18		0.11029	-4.1600	NO	42.61%	2,173	60.00%	5		0.22141	-0.7853	YES	46.09%	2,263	100.00%	4
B.2.9.21.2	P-2	EELs/Non-Dispatch/FL (%)																				
		% Jeopardies - Non-Mechanized																				
B.2.10.1.1	P-2	Switch Ports/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)			0.00%	7				Diagnostic			0.00%	15				Diagnostic			0.00%	30
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			4.25%	494				Diagnostic			7.21%	430				Diagnostic			3.66%	382
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)			0.00%	1,379				Diagnostic			0.00%	1,258				Diagnostic			0.05%	2,014
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)			0.00%	908				Diagnostic			0.00%	834				Diagnostic			0.00%	1,453
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)			0.00%	473				Diagnostic			0.00%	424				Diagnostic			0.18%	561
B.2.10.4.1	P-2	Combo (other)/Dispatch/FL (%)			50.00%	2				Diagnostic			0.00%	1				Diagnostic			100.00%	2
B.2.10.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			9.14%	175				Diagnostic			10.32%	126				Diagnostic			6.56%	305
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.6.1	P-2	UNE ISDN/Dispatch/FL (%)			20.59%	204				Diagnostic			20.29%	138				Diagnostic			23.40%	329
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.7.1	P-2	Line Sharing/Dispatch/FL (%)			0.00%	32				Diagnostic			0.00%	38				Diagnostic			1.45%	69
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)			0.00%	111				Diagnostic			0.00%	128				Diagnostic			0.00%	154
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			6.67%	60				Diagnostic			7.02%	57				Diagnostic			4.85%	103
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			7.06%	85				Diagnostic			3.19%	94				Diagnostic			3.43%	204
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			0.00%	5				Diagnostic			0.00%	16				Diagnostic			0.00%	14
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)			0.00%	1				Diagnostic								Diagnostic			0.00%	1
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)			0.00%	1				Diagnostic			0.00%	2				Diagnostic			0.00%	1
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)			0.00%	1				Diagnostic			100.00%	1				Diagnostic			0.00%	1
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)			0.00%	14				Diagnostic			11.11%	9				Diagnostic			8.00%	25
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			7.14%	14				Diagnostic			0.00%	4				Diagnostic			9.52%	21
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			7.69%	13				Diagnostic			0.00%	8				Diagnostic			0.00%	15
B.2.10.14.1	P-2	Other Design/Dispatch/FL (%)			0.00%	2				Diagnostic								Diagnostic				
B.2.10.14.2	P-2	Other Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.15.1	P-2	Other Non-Design/Dispatch/FL (%)			0.00%	7				Diagnostic								Diagnostic			3.13%	64
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)			0.00%	2				Diagnostic			0.00%	5				Diagnostic				
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)			0.00%	373				Diagnostic			0.00%	366				Diagnostic			0.00%	365
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			14.67%	368				Diagnostic			15.16%	244				Diagnostic			15.33%	613
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			49.43%	87				Diagnostic			56.99%	93				Diagnostic			45.97%	211
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.20.1	P-2	Line Splitting/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.10.21.1	P-2	EELs/Dispatch/FL (%)			39.73%	73				Diagnostic			54.95%	111				Diagnostic			54.91%	173
B.2.10.21.2	P-2	EELs/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
		Average Jeopardy Notice Interval - Mechanized																				
B.2.11.1.1	P-2	Switch Ports/Dispatch/FL (hours)																				
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)																				
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)																				
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)																				
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)			138.34	56				YES			117.58	62				YES			121.73	40
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)																				
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)																				
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)																				
B.2.11.4.1	P-2	Combo (other)/Dispatch/FL (hours)																				
B.2.11.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)																				
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)			76.45	3				YES			95.37	6				YES				
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)																				
B.2.11.6.1	P-2	UNE ISDN/Dispatch/FL (hours)			327.15	50				YES			324.35	47				YES			314.60	59
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)																				
B.2.11.7.1	P-2	Line Sharing/Dispatch/FL (hours)																				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.9.2.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)				
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)		0.00723	2.3603	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00001	0.3126	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)		0.00002	0.3117	YES
B.2.9.4.1	P-2	Combo (other)/Dispatch/FL (%)				
B.2.9.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)				
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				
B.2.9.6.1	P-2	UNE ISDN/Dispatch/FL (%)		0.03803	-4.7394	NO
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)				
B.2.9.7.1	P-2	Line Sharing/Dispatch/FL (%)		0.33405	0.3830	YES
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)		0.01480	-5.8719	NO
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)				
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)		0.00681	-0.9876	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.00058	0.0093	YES
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)				
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)		0.01300	-4.8495	NO
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)		0.00663	2.2960	YES
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)		0.00011	-311.6227	NO
B.2.9.14.1	P-2	Other Design/Dispatch/FL (%)				
B.2.9.14.2	P-2	Other Design/Non-Dispatch/FL (%)				
B.2.9.15.1	P-2	Other Non-Design/Dispatch/FL (%)				
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)				
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/FL (%)				
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)				
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)		0.24869	0.2663	YES
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)		0.00003	0.0892	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)		0.02754	-9.0140	NO
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)				
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)		0.03456	-12.5897	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)				
B.2.9.20.1	P-2	Line Splitting/Dispatch/FL (%)				
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)				
B.2.9.21.1	P-2	EELs/Dispatch/FL (%)		0.24945	-2.1611	NO
B.2.9.21.2	P-2	EELs/Non-Dispatch/FL (%)				
		% Jeopardies - Non-Mechanized				
B.2.10.1.1	P-2	Switch Ports/Dispatch/FL (%)				Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)				Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)				Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)				Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)				Diagnostic
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)				Diagnostic
B.2.10.4.1	P-2	Combo (other)/Dispatch/FL (%)				Diagnostic
B.2.10.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)				Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/FL (%)				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)				Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/FL (%)				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)				Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)				Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/FL (%)				Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/FL (%)				Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)				Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)				Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/FL (%)				Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)				Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/FL (%)				Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/FL (%)				Diagnostic
		Average Jeopardy Notice Interval - Mechanized				
B.2.11.1.1	P-2	Switch Ports/Dispatch/FL (hours)				
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)				
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)				
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)				
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)				
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)				
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)				
B.2.11.4.1	P-2	Combo (other)/Dispatch/FL (hours)				
B.2.11.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)				
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)				
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)				
B.2.11.6.1	P-2	UNE ISDN/Dispatch/FL (hours)				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)				
B.2.11.7.1	P-2	Line Sharing/Dispatch/FL (hours)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)	>= 48 hrs			184.88	37				YES			173.69	44				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)	>= 48 hrs			127.21	51				YES			111.21	58				YES
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)	>= 48 hrs			176.90	13				YES			141.32	14				YES
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)	>= 48 hrs			177.72	22				YES			117.42	14				YES
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs			137.33	20				YES			122.90	13				YES
B.2.11.14.1	P-2	Other Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.14.2	P-2	Other Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.15.1	P-2	Other Non-Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)	>= 48 hrs			304.98	59				YES			301.12	58				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)	>= 48 hrs			203.47	188				YES			185.40	177				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.20.1	P-2	Line Splitting/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.21.1	P-2	EELs/Dispatch/FL (hours)	>= 48 hrs			356.47	35				YES			339.80	24				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/FL (hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
B.2.12.1.1	P-2	Switch Ports/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)	Diagnostic			168.22	12				Diagnostic			126.05	25				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo (other)/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	Diagnostic			238.78	6				Diagnostic			121.84	5				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/FL (hours)	Diagnostic			293.25	16				Diagnostic			254.13	33				Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)	Diagnostic			203.11	10				Diagnostic			106.08	6				Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)	Diagnostic			188.34	4				Diagnostic			300.11	2				Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			138.84	2				Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			133.07	1				Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)	Diagnostic			291.21	20				Diagnostic			243.50	35				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)	Diagnostic			325.73	41				Diagnostic			246.22	46				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/FL (hours)	Diagnostic			339.44	47				Diagnostic			382.68	23				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
B.2.13.1.1	P-2	Switch Ports/Dispatch/FL (%)	>= 95%																
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	>= 95%																
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	>= 95%																
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	>= 95%																
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	>= 95%			100.00%	42				YES			98.68%	76				YES
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	>= 95%																
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	>= 95%																
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	>= 95%																
B.2.13.4.1	P-2	Combo (other)/Dispatch/FL (%)	>= 95%																
B.2.13.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	>= 95%			87.50%	8				NO			100.00%	5				YES
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.6.1	P-2	UNE ISDN/Dispatch/FL (%)	>= 95%			100.00%	52				YES			100.00%	53				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	>= 95%																
B.2.13.7.1	P-2	Line Sharing/Dispatch/FL (%)	>= 95%																
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	>= 95%																
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	>= 95%			100.00%	37				YES			100.00%	44				YES
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	>= 95%			92.16%	51				NO			98.28%	58				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	>= 95%																
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	>= 95%																
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	>= 95%			100.00%	13				YES			100.00%	14				YES
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	>= 95%			100.00%	22				YES			100.00%	14				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.11.7.2	P-2	2W Analog Loop Design/Dispatch/FL (hours)																				
B.2.11.8.1	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)			173.25	55				YES			147.19	44				YES			200.55	47
B.2.11.8.2	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)																				
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)			153.12	55				YES			101.04	41				YES			113.61	79
B.2.11.9.2	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)											50.05	1				YES				
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)																				
B.2.11.10.2	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)																				
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)																				
B.2.11.11.2	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)			153.69	15				YES			178.08	16				YES			163.91	47
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)																				
B.2.11.12.2	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)			138.41	22				YES			126.26	12				YES			150.30	39
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)			176.74	10				YES			102.96	16				YES			147.78	15
B.2.11.13.2	P-2	Other Design/Dispatch/FL (hours)																				
B.2.11.14.1	P-2	Other Design/Non-Dispatch/FL (hours)																				
B.2.11.14.2	P-2	Other Non-Design/Dispatch/FL (hours)			436.60	1				YES												
B.2.11.15.1	P-2	Other Non-Design/Non-Dispatch/FL (hours)																				
B.2.11.15.2	P-2	INP (Standalone)/Dispatch/FL (hours)																				
B.2.11.16.1	P-2	INP (Standalone)/Non-Dispatch/FL (hours)																				
B.2.11.16.2	P-2	LNP (Standalone)/Dispatch/FL (hours)																				
B.2.11.17.1	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)																				
B.2.11.17.2	P-2	Digital Loop < DS1/Dispatch/FL (hours)			312.96	53				YES			298.43	53				YES			314.60	59
B.2.11.18.1	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)																				
B.2.11.18.2	P-2	Digital Loop >= DS1/Dispatch/FL (hours)			198.27	170				YES			188.20	164				YES			182.61	197
B.2.11.19.1	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)																				
B.2.11.19.2	P-2	Line Splitting/Dispatch/FL (hours)																				
B.2.11.20.1	P-2	Line Splitting/Non-Dispatch/FL (hours)																				
B.2.11.20.2	P-2	EELs/Dispatch/FL (hours)			362.44	14				YES			293.61	3				YES			280.03	4
B.2.11.21.1	P-2	EELs/Non-Dispatch/FL (hours)																				
B.2.11.21.2		***Average Jeopardy Notice Interval - Non-Mechanized***																				
B.2.12.1.1	P-2	Switch Ports/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)			137.32	13				Diagnostic			149.99	23				Diagnostic			196.35	11
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)								Diagnostic								Diagnostic				
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.12.4.1	P-2	Combo (other)/Dispatch/FL (hours)			277.95	1				Diagnostic								Diagnostic			222.78	2
B.2.12.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)			195.53	13				Diagnostic			174.12	12				Diagnostic			126.33	17
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.6.1	P-2	UNE ISDN/Dispatch/FL (hours)			297.07	41				Diagnostic			272.64	24				Diagnostic			272.17	69
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.7.1	P-2	Line Sharing/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)			226.85	4				Diagnostic			90.25	3				Diagnostic			101.24	5
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)			245.21	5				Diagnostic			121.13	2				Diagnostic			142.18	6
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)								Diagnostic			60.68	1				Diagnostic				
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)								Diagnostic			206.80	1				Diagnostic			127.73	2
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic			156.56	2
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)			244.30	1				Diagnostic								Diagnostic				
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)			61.22	1				Diagnostic								Diagnostic				
B.2.12.14.1	P-2	Other Design/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.14.2	P-2	Other Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic			154.48	2
B.2.12.15.1	P-2	Other Non-Design/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)			277.03	51				Diagnostic			248.58	32				Diagnostic			246.40	84
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)			219.12	42				Diagnostic			257.18	51				Diagnostic			221.03	94
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.20.1	P-2	Line Splitting/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.12.21.1	P-2	EELs/Dispatch/FL (hours)			370.06	29				Diagnostic			339.52	60				Diagnostic			319.51	95
B.2.12.21.2	P-2	EELs/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
		% Jeopardy Notice >= 48 hours - Mechanized																				
B.2.13.1.1	P-2	Switch Ports/Dispatch/FL (%)																				
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)																				
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)																				
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)																				
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			98.21%	56				YES			88.71%	62				NO			70.00%	40
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)																				
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)																				
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)																				
B.2.13.4.1	P-2	Combo (other)/Dispatch/FL (%)																				
B.2.13.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)																				
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			100.00%	3				YES			83.33%	6				NO				
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)																				
B.2.13.6.1	P-2	UNE ISDN/Dispatch/FL (%)			100.00%	50				YES			97.87%	47				YES			96.61%	59
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)																				
B.2.13.7.1	P-2	Line Sharing/Dispatch/FL (%)																				
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)																				
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			96.36%	55				YES			100.00%	44				YES			93.62%	47
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)																				
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			98.18%	55				YES			97.56%	41				YES			98.20%	79
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)											100.00%	1				YES				
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)																				
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)																				
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)																				
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)																				
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)			100.00%	15				YES			100.00%	16				YES			100.00%	47
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)																				
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			90.91%	22				NO			100.00%	12				YES			94.87%	39

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.11.7.2	P-2	DS1 Switch Port/Non-Design/Non-Dispatch/FL (hours)				
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)				
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)				YES
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)				
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)				
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)				
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)				
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)				
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)				YES
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)				
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)				YES
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)				YES
B.2.11.14.1	P-2	Other Design/Dispatch/FL (hours)				
B.2.11.14.2	P-2	Other Design/Non-Dispatch/FL (hours)				
B.2.11.15.1	P-2	Other Non-Design/Dispatch/FL (hours)				
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)				
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)				
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)				
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)				
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)				
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)				
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)				
B.2.11.20.1	P-2	Line Splitting/Dispatch/FL (hours)				
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)				
B.2.11.21.1	P-2	EELs/Dispatch/FL (hours)				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/FL (hours)				
		Average Jeopardy Notice Interval - Non-Mechanized				
B.2.12.1.1	P-2	Switch Ports/Dispatch/FL (hours)				Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)				Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)				Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)				Diagnostic
B.2.12.4.1	P-2	Combo (other)/Dispatch/FL (hours)				Diagnostic
B.2.12.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/FL (hours)				Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/FL (hours)				Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)				Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)				Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)				Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)				Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)				Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)				Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/FL (hours)				Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/FL (hours)				Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)				Diagnostic
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)				Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/FL (hours)				Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)				Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/FL (hours)				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/FL (hours)				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized				
B.2.13.1.1	P-2	Switch Ports/Dispatch/FL (%)				
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)				
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)				
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)				
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)				NO
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)				
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)				
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)				
B.2.13.4.1	P-2	Combo (other)/Dispatch/FL (%)				
B.2.13.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)				
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				
B.2.13.6.1	P-2	UNE ISDN/Dispatch/FL (%)				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)				
B.2.13.7.1	P-2	Line Sharing/Dispatch/FL (%)				
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)				
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)				NO
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)				
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)				
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)				YES
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	>= 95%			100.00%	20				YES			100.00%	13				YES
B.2.13.14.1	P-2	Other Design/Dispatch/FL (%)	>= 95%																
B.2.13.14.2	P-2	Other Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.15.1	P-2	Other Non-Design/Dispatch/FL (%)	>= 95%																
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	>= 95%																
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	>= 95%																
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	>= 95%			98.31%	59				YES			100.00%	58				YES
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	>= 95%																
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	>= 95%			100.00%	188				YES			99.44%	177				YES
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	>= 95%																
B.2.13.20.1	P-2	Line Splitting/Dispatch/FL (%)	>= 95%																
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	>= 95%																
B.2.13.21.1	P-2	EELs/Dispatch/FL (%)	>= 95%			100.00%	35				YES			100.00%	24				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/FL (%)	>= 95%																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
B.2.14.1.1	P-2	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			91.67%	12				Diagnostic			92.00%	25				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.4.1	P-2	Combo (other)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			100.00%	6				Diagnostic			80.00%	5				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/FL (%)	Diagnostic			87.50%	16				Diagnostic			96.97%	33				Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			100.00%	10				Diagnostic			100.00%	6				Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			100.00%	4				Diagnostic			100.00%	2				Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic								Diagnostic			100.00%	2				Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			90.00%	20				Diagnostic			94.29%	35				Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			97.56%	41				Diagnostic			100.00%	46				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/FL (%)	Diagnostic			100.00%	47				Diagnostic			100.00%	23				Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		Coordinated Customers Conversions																	
B.2.15.1	P-7	Loops with INP/FL (%)	>= 95% w in 15 min																
B.2.15.2	P-7	Loops with LNP/FL (%)	>= 95% w in 15 min			99.95%	1,911				YES			100.00%	2,240				YES
		% Hot Cuts > 15 minutes Early																	
B.2.16.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.22%	464				YES			0.00%	412				YES
B.2.16.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES			6.25%	16				NO
B.2.16.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES			0.00%	31				YES
B.2.16.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES			0.00%	110				YES
		Hot Cut Timeliness																	
B.2.17.1	P-7A	Time-Specific SL1/FL (%)	>= 95% w in 15 min			99.78%	464				YES			100.00%	412				YES
B.2.17.2	P-7A	Time-Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	8				YES			93.75%	16				NO
B.2.17.3	P-7A	Non-Time Specific SL1/FL (%)	>= 95% w in 15 min			100.00%	38				YES			100.00%	31				YES
B.2.17.4	P-7A	Non-Time Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	72				YES			100.00%	110				YES
		% Hot Cuts > 15 minutes Late																	
B.2.18.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.00%	464				YES			0.00%	412				YES
B.2.18.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	8				YES			0.00%	16				YES
B.2.18.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	38				YES			0.00%	31				YES
B.2.18.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	72				YES			0.00%	110				YES
		% Hot Cuts > 120 minutes Early IDLC																	
B.2.19.1	P-7A	SL1 IDLC/FL (%)	<= 5%			0.00%	188				YES			0.00%	149				YES
B.2.19.2	P-7A	SL2 IDLC/FL (%)	<= 5%			0.00%	42				YES			0.00%	52				YES
		Hot Cut Timeliness IDLC																	
B.2.20.1	P-7A	SL1 IDLC/FL (%)	>= 95% w in 240 min			100.00%	188				YES			100.00%	149				YES
B.2.20.2	P-7A	SL2 IDLC/FL (%)	>= 95% w in 240 min			100.00%	42				YES			100.00%	52				YES
		% Hot Cuts > 120 minutes Late IDLC																	
B.2.21.1	P-7A	SL1 IDLC/FL (%)	<= 5%			0.00%	188				YES			0.00%	149				YES
B.2.21.2	P-7A	SL2 IDLC/FL (%)	<= 5%			0.00%	42				YES			0.00%	52				YES
		Average Recovery Time - CCC																	
B.2.22.1	P-7B	Loops with INP/FL (minutes)	Diagnostic								Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/FL (minutes)	Diagnostic			322.00	24				Diagnostic			284.27	11				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts																	
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)	<= 5% w in 7 days			4.62%	563				YES			4.09%	660				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)	<= 5% w in 7 days																
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)	<= 5% w in 7 days			0.86%	1,046				YES			1.10%	1,361				YES
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)	<= 5% w in 7 days			0.46%	650				YES			0.40%	753				YES
		% Missed Installation Appointments																	
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375							5.53%	69,594						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837							0.02%	759,312						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						

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			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.13.13.2	P-2	2W Analog Loop w/ INP Non-Design/Non-Dispatch/FL (%)			90.00%	10				NO			100.00%	16				YES			100.00%	15
B.2.13.14.1	P-2	Other Design/Dispatch/FL (%)																				
B.2.13.14.2	P-2	Other Design/Non-Dispatch/FL (%)																				
B.2.13.15.1	P-2	Other Non-Design/Dispatch/FL (%)			100.00%	1				YES												
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)																				
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/FL (%)																				
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)																				
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)																				
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)																				
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			100.00%	53				YES			96.23%	53				YES			96.61%	59
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)																				
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			99.41%	170				YES			99.39%	164				YES			100.00%	197
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)																				
B.2.13.20.1	P-2	Line Splitting/Dispatch/FL (%)																				
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)																				
B.2.13.21.1	P-2	EELs/Dispatch/FL (%)			100.00%	14				YES			100.00%	3				YES			100.00%	4
B.2.13.21.2	P-2	EELs/Non-Dispatch/FL (%)																				
		% Jeopardy Notice >= 48 hours - Non-Mechanized																				
B.2.14.1.1	P-2	Switch Ports/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			92.31%	13				Diagnostic			86.96%	23				Diagnostic			100.00%	11
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)								Diagnostic								Diagnostic				
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)								Diagnostic								Diagnostic				
B.2.14.4.1	P-2	Combo (other)/Dispatch/FL (%)			100.00%	1				Diagnostic								Diagnostic			100.00%	2
B.2.14.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			92.31%	13				Diagnostic			83.33%	12				Diagnostic			82.35%	17
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.6.1	P-2	UNE ISDN/Dispatch/FL (%)			100.00%	41				Diagnostic			95.83%	24				Diagnostic			98.55%	69
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.7.1	P-2	Line Sharing/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			100.00%	4				Diagnostic			100.00%	3				Diagnostic			100.00%	5
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			80.00%	5				Diagnostic			50.00%	2				Diagnostic			83.33%	6
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)								Diagnostic			100.00%	1				Diagnostic				
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)								Diagnostic			100.00%	1				Diagnostic			100.00%	2
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			100.00%	1				Diagnostic								Diagnostic			100.00%	2
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			100.00%	1				Diagnostic								Diagnostic				
B.2.14.14.1	P-2	Other Design/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.14.2	P-2	Other Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.15.1	P-2	Other Non-Design/Dispatch/FL (%)								Diagnostic								Diagnostic			100.00%	2
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			98.04%	51				Diagnostic			93.75%	32				Diagnostic			96.43%	84
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			100.00%	42				Diagnostic			100.00%	51				Diagnostic			100.00%	94
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.20.1	P-2	Line Splitting/Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
B.2.14.21.1	P-2	EELs/Dispatch/FL (%)			100.00%	29				Diagnostic			100.00%	60				Diagnostic			100.00%	95
B.2.14.21.2	P-2	EELs/Non-Dispatch/FL (%)								Diagnostic								Diagnostic				
		Coordinated Customers Conversions																				
B.2.15.1	P-7	Loops with INP/FL (%)																				
B.2.15.2	P-7	Loops with LNP/FL (%)			100.00%	2,841				YES			100.00%	3,254				YES			99.84%	6,396
		% Hot Cuts > 15 minutes Early																				
B.2.16.1	P-7A	Time-Specific SL1/FL (%)			0.20%	491				YES			0.49%	615				YES			0.20%	986
B.2.16.2	P-7A	Time-Specific SL2/FL (%)			0.00%	21				YES			0.00%	21				YES			2.86%	35
B.2.16.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	32				YES			0.00%	38				YES			0.00%	381
B.2.16.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	135				YES			0.00%	206				YES			0.00%	336
		Hot Cut Timeliness																				
B.2.17.1	P-7A	Time-Specific SL1/FL (%)			99.80%	491				YES			97.07%	615				YES			98.58%	986
B.2.17.2	P-7A	Time-Specific SL2/FL (%)			100.00%	21				YES			95.24%	21				YES			97.14%	35
B.2.17.3	P-7A	Non-Time Specific SL1/FL (%)			100.00%	32				YES			100.00%	38				YES			100.00%	381
B.2.17.4	P-7A	Non-Time Specific SL2/FL (%)			100.00%	135				YES			100.00%	206				YES			100.00%	336
		% Hot Cuts > 15 minutes Late																				
B.2.18.1	P-7A	Time-Specific SL1/FL (%)			0.00%	491				YES			2.44%	615				YES			1.22%	986
B.2.18.2	P-7A	Time-Specific SL2/FL (%)			0.00%	21				YES			4.76%	21				YES			0.00%	35
B.2.18.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	32				YES			0.00%	38				YES			0.00%	381
B.2.18.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	135				YES			0.00%	206				YES			0.00%	336
		% Hot Cuts > 120 minutes Early IDLC																				
B.2.19.1	P-7A	SL1 IDLC/FL (%)			0.00%	181				YES												
B.2.19.2	P-7A	SL2 IDLC/FL (%)			0.00%	57				YES												
		Hot Cut Timeliness IDLC																				
B.2.20.1	P-7A	SL1 IDLC/FL (%)			100.00%	181				YES												
B.2.20.2	P-7A	SL2 IDLC/FL (%)			100.00%	57				YES												
		% Hot Cuts > 120 minutes Late IDLC																				
B.2.21.1	P-7A	SL1 IDLC/FL (%)			0.00%	181				YES												
B.2.21.2	P-7A	SL2 IDLC/FL (%)			0.00%	57				YES												
		Average Recovery Time - CCC																				
B.2.22.1	P-7B	Loops with INP/FL (minutes)								Diagnostic								Diagnostic				
B.2.22.2	P-7B	Loops with LNP/FL (minutes)			661.27	26				Diagnostic			553.91	18				Diagnostic			454.23	39
		% Provisioning Troubles within 7 Days - Hot Cuts																				
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)			2.10%	1,000				YES			2.70%	1,518				YES			2.55%	1,253
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)																				
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)			1.18%	1,445				YES			0.76%	3,795				YES			1.22%	4,178
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)			0.25%	810				YES			0.27%	1,127				YES			0.52%	1,160
		% Missed Installation Appointments																				
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131							3.41%	78,501		
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032							0.03%	682,774							0.09%	754,118		
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.13.13.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/Line Splitting/Non-Dispatch/FL (%)				YES
B.2.13.14.1	P-2	Other Design/Dispatch/FL (%)				
B.2.13.14.2	P-2	Other Design/Non-Dispatch/FL (%)				
B.2.13.15.1	P-2	Other Non-Design/Dispatch/FL (%)				
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)				
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/FL (%)				
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)				
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)				
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)				
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)				YES
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)				
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)				YES
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)				
B.2.13.20.1	P-2	Line Splitting/Dispatch/FL (%)				
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)				
B.2.13.21.1	P-2	EELs/Dispatch/FL (%)				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/FL (%)				
		% Jeopardy Notice >= 48 hours - Non-Mechanized				
B.2.14.1.1	P-2	Switch Ports/Dispatch/FL (%)				Diagnostic
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)				Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)				Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)				Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)				Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)				Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)				Diagnostic
B.2.14.4.1	P-2	Combo (other)/Dispatch/FL (%)				Diagnostic
B.2.14.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)				Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/FL (%)				Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)				Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/FL (%)				Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)				Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)				Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)				Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)				Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)				Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/FL (%)				Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/FL (%)				Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)				Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)				Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)				Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)				Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)				Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)				Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/FL (%)				Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)				Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/FL (%)				Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/FL (%)				Diagnostic
		Coordinated Customers Conversions				
B.2.15.1	P-7	Loops with INP/FL (%)				
B.2.15.2	P-7	Loops with LNP/FL (%)				YES
		% Hot Cuts > 15 minutes Early				
B.2.16.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.16.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.16.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.16.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		Hot Cut Timeliness				
B.2.17.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.17.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.17.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.17.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		% Hot Cuts > 15 minutes Late				
B.2.18.1	P-7A	Time-Specific SL1/FL (%)				YES
B.2.18.2	P-7A	Time-Specific SL2/FL (%)				YES
B.2.18.3	P-7A	Non-Time Specific SL1/FL (%)				YES
B.2.18.4	P-7A	Non-Time Specific SL2/FL (%)				YES
		% Hot Cuts > 120 minutes Early IDLC				
B.2.19.1	P-7A	SL1 IDLC/FL (%)				
B.2.19.2	P-7A	SL2 IDLC/FL (%)				
		Hot Cut Timeliness IDLC				
B.2.20.1	P-7A	SL1 IDLC/FL (%)				
B.2.20.2	P-7A	SL2 IDLC/FL (%)				
		% Hot Cuts > 120 minutes Late IDLC				
B.2.21.1	P-7A	SL1 IDLC/FL (%)				
B.2.21.2	P-7A	SL2 IDLC/FL (%)				
		Average Recovery Time - CCC				
B.2.22.1	P-7B	Loops with INP/FL (minutes)				Diagnostic
B.2.22.2	P-7B	Loops with LNP/FL (minutes)				Diagnostic
		% Provisioning Trouble within 7 Days - Hot Cuts				
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)				
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)				YES
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)				YES
		% Missed Installation Appointments				
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)				
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12							0.00%	23						
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.72%	1,938	0.00%	22		0.01816	0.3979	YES	1.51%	2,385	0.00%	5		0.05459	0.2765	YES
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	6.14%	1,433		0.00600	-1.3812	YES	5.40%	71,710	5.06%	2,076		0.00503	0.6818	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181	0.00%	44,103		0.00018	2.7098	YES	0.02%	762,023	0.19%	67,451		0.00006	-28.4557	NO
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	358,130	0.00%	10,740		0.00000		YES	0.00%	401,246	0.00%	23,629		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	0.28%	326,051	0.11%	33,363		0.00031	5.5499	YES	0.04%	360,777	0.22%	43,822		0.00011	-22.8122	NO
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428	7.69%	13		0.06349	-0.3652	YES	3.35%	448	7.14%	14		0.04882	-0.7772	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172	25.00%	4		0.03845	-6.3502	NO	0.00%	292	0.00%	5		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	63							0.00%	120						
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.92%	109	25.00%	4		0.04654	-4.9616	NO	0.00%	172	0.00%	5		0.00000		YES
B.2.24.4.1.1	P-3	Combo (other)/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	5.20%	57,161							5.30%	74,548						
B.2.24.4.1.4	P-3	Combo (other)/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	5.20%	57,161							5.30%	74,548						
B.2.24.4.2.1	P-3	Combo (other)/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	3.49%	773							2.11%	757						
B.2.24.4.2.4	P-3	Combo (other)/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	3.49%	773							2.11%	757						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retail			50.00%	2												
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%	ADSL to Retail																
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail																
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (	ADSL to Retail																
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	0.48%	209		0.01392	2.6486	YES	3.10%	10,345	2.58%	194		0.01257	0.4183	YES
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%	ADSL to Retail	0.07%	8,265							0.05%	6,331						
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17							0.00%	19						
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%	ADSL to Retail	0.00%	1														
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.11%	322	4.08%	245		0.01471	-0.6637	YES	3.47%	490	6.50%	246		0.01430	-2.1222	NO
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.71%	423							0.85%	469						
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI																
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233	2.22%	45		0.02983	0.6516	YES	3.10%	10,345	0.00%	25		0.03472	0.8937	YES
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265	0.36%	279		0.00164	-1.7434	NO	0.05%	6,331	0.00%	138		0.00187	0.2530	YES
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17							0.00%	19						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1														
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	0.83%	240		0.01451	3.0869	YES	5.40%	71,710	2.31%	303		0.01301	2.3751	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	8		0.08047	0.6678	YES	3.35%	448	0.00%	4		0.09035	0.3706	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.82%	933		0.00743	4.7395	YES	5.53%	60,594	1.46%	893		0.00770	5.2896	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.00%	9		0.01773	0.1601	YES	0.04%	358,945	0.00%	9		0.00695	0.0826	YES
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	21		0.04706	0.9832	YES	3.96%	379	5.00%	20		0.04473	-0.2330	YES
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	8	0.00%	1		0.00000		YES
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710	0.00%	2		0.15963	0.3379	YES
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	0.00%	2		0.15900	0.3359	YES	5.53%	60,594	0.00%	1		0.22650	0.2419	YES
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434							0.04%	358,945	0.00%	1		0.02084	0.0209	YES
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389							3.96%	379						
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4							0.00%	8						
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.31%	54,424	1.22%	82		0.02479	1.6512	YES	5.40%	71,710	0.81%	124		0.02032	2.2615	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.31%	54,424							5.40%	71,710						
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	5.37%	428	0.00%	1		0.22576	0.2380	YES	3.35%	448	11.11%	9		0.06056	-1.2618	YES
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.37%	428							3.35%	448						
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.34%	53,375	1.15%	280		0.01396	2.9956	YES	5.53%	60,594	0.70%	285		0.01356	3.5573	YES
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.28%	323,434	0.94%	318		0.00298	-2.2098	NO	0.04%	358,945	0.42%	237		0.00135	-2.7946	NO
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	4.63%	389	0.00%	10		0.06728	0.6678	YES	3.96%	379	0.00%	18		0.04703	0.8415	YES
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	4	0.00%	8		0.00000		YES	0.00%	8	0.00%	8		0.00000		YES
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	Design	3.00%	2,737	0.00%	4		0.08530	0.3512	YES	2.75%	2,838						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	0.98%	611							0.63%	954						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	Design	1.16%	345							0.32%	309						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	4.35%	46							0.00%	47						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	5.31%	54,424	100.00%	1		0.22427	-4.2220	NO	5.40%	71,710	0.00%	2		0.15963	0.3379	YES
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	684,181							0.02%	762,023						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	5.37%	428							3.35%	448						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.58%	172							0.00%	292						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375							5.53%	60,594						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837							0.02%	759,312						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12							0.00%	23						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.34%	53,375	0.00%	1		0.22486	0.2375	YES	5.53%	60,594	0.00%	3		0.13192	0.4189	YES
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.13%	680,837	0.00%	2,848		0.00069	1.9568	YES	0.02%	759,312	0.03%	3,253		0.00025	-0.4049	YES
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	4.63%	389							3.96%	379						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	12	0.00%	5		0.00000		YES	0.00%	23	0.00%	13		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.14%	14,624	2.67%	449		0.00954	1.5335	YES	3.10%	11,222	4.04%	431		0.00851	-1.8091	NO
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.10%	9,000							0.11%	7,404						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	17							0.00%	19						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1							0.00%	1						
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	1.33%	754	4.37%	343		0.00745	-4.0895	NO	0.69%	1,598	4.01%	324		0.00504	-6.5983	NO
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.08%	1,179							0.11%	897						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.83%	120							0.53%	160						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.23%	81							0.00%	89						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.17%	14,233							3.10%	10,345						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,265							0.05%	6,331						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	17							0.00%	19						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	1														
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.72%	1,938	2.29%	131		0.00765	-2.0506	NO	1.51%	2,385	2.20%	91		0.01302	-0.5286	YES
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
		% Missed Installation Appointments Including Subs																	
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.67%	64,365							7.84%	82,908						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.14%	684,649							0.02%	762,800						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	8.18%	599							8.96%	558						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	14							0.00%	23						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	1.18%	2,457	0.00%	22		0.02313	0.5103	YES	2.59%	2,936	0.00%	8		0.05622	0.4604	YES
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	7.63%	65,586	5.94%	1,716		0.00649	2.5944	YES	7.49%	85,265	5.73%	2,480		0.00536	3.2971	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	688,071	0.09%	44,363		0.00018	2.5606	YES	0.02%	765,505	0.19%	67,842		0.00006	-27.6683	NO
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	358,157	0.00%	10,742		0.00000		YES	0.00%	401,273	0.00%	23,628		0.00001	0.3335	YES
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	0.28%	329,914	0.12%	33,621		0.00030	5.4313	YES	0.05%	364,322	0.20%	44,214		0.00011	-22.2922	NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.24.1.2.2	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	0.00%	9							0.00%	21							0.00%	12		
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	1.15%	2,080	0.00%	6		0.04366	0.2643	YES	0.95%	2,096	0.00%	14		0.02607	0.3660	YES	0.76%	2,107	0.00%	31
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																				
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)											0.00%	1					0.00%	1		
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	6.35%	62,022	5.39%	1,817		0.00580	1.6444	YES	5.40%	56,778	4.08%	1,567		0.00579	2.2706	YES	3.41%	79,170	3.67%	1,500
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	0.02%	722,384	0.09%	65,002		0.00006	-10.6193	NO	0.03%	684,871	0.13%	49,428		0.00008	-13.2127	NO	0.10%	757,172	0.20%	41,033
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	0.00%	391,101	0.00%	23,910		0.00000		YES	0.00%	350,338	0.00%	19,770		0.00000		YES	0.00%	380,795	0.00%	21,422
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	0.05%	331,283	0.14%	41,092		0.00012	-7.7290	NO	0.06%	334,535	0.22%	29,658		0.00015	-11.0657	NO	0.19%	378,377	0.43%	19,611
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	6.11%	442	14.29%	14		0.06501	-1.2578	YES	8.64%	440	0.00%	14		0.07628	1.1325	YES	3.63%	441	9.09%	11
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	0.00%	267	0.00%	4		0.00000		YES	0.00%	172	0.00%	3		0.00000		YES	0.00%	270	0.00%	9
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	0.00%	56	0.00%	1		0.00000		YES	0.00%	35							0.00%	90	0.00%	5
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	0.00%	211	0.00%	3		0.00000		YES	0.00%	137	0.00%	3		0.00000		YES	0.00%	180	0.00%	4
B.2.24.4.1.1	P-3	Combo (other)/<10 circuits/Dispatch/FL (%)	6.19%	65,194	0.00%	2		0.17039	0.3632	YES	5.26%	59,646	0.00%	1		0.22332	0.2357	YES	3.38%	82,069	0.00%	2
B.2.24.4.1.4	P-3	Combo (other)/<10 circuits/Dispatch In/FL (%)	6.19%	65,194							5.26%	59,646							3.38%	82,069		
B.2.24.4.2.1	P-3	Combo (other)/>=10 circuits/Dispatch/FL (%)	6.04%	447							7.17%	530							3.46%	462		
B.2.24.4.2.4	P-3	Combo (other)/>=10 circuits/Dispatch In/FL (%)	6.04%	447							7.17%	530							3.46%	462		
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)			0.00%	1							100.00%	1							0.00%	2
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%																				
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)																				
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (																				
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)			2.67%	262							1.85%	271							1.79%	280
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%																				
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)											0.00%	1								
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%																				
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	5.48%	347	2.32%	345		0.01730	1.8250	YES	7.00%	257	2.11%	284		0.02197	2.2261	YES	2.66%	263	2.59%	464
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.15%	348							3.16%	316							2.21%	453		
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)			0.00%	1																
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	5.51%	9,549	8.57%	35		0.03863	-0.7928	YES	4.67%	9,617	5.41%	37		0.03475	-0.2120	YES	3.32%	9,120	12.86%	70
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,904	0.00%	112		0.00124	0.1365	YES	0.00%	5,793	0.00%	129		0.00000		YES	0.00%	5,431	0.00%	156
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14							6.25%	16		
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	2.12%	377		0.01260	3.3550	YES	5.40%	56,778	1.38%	362		0.01192	3.3713	YES	3.41%	79,170	1.30%	384
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	6.11%	442	0.00%	3		0.13874	0.4403	YES	8.64%	440	0.00%	5		0.12633	0.6636	YES	3.63%	441	0.00%	4
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289	1.90%	1,002		0.00778	5.7503	YES	5.38%	56,131	2.30%	870		0.00771	3.9940	YES	3.41%	78,501	2.47%	1,498
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	15		0.00576	0.0864	YES	0.06%	333,057	0.00%	31		0.00428	0.1327	YES	0.19%	374,231	0.00%	25
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377	3.45%	29		0.04612	0.5751	YES	4.63%	367	5.00%	20		0.04826	-0.0762	YES	3.92%	383	2.04%	49
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	1		0.00000		YES	0.00%	18							0.00%	10		
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	0.00%	1		0.24382	0.2603	YES	5.40%	56,778							3.41%	79,170	0.00%	1
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131	0.00%	2		0.15050	0.3371	YES	3.41%	78,501	0.00%	1
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	1		0.02230	0.0223	YES	0.06%	333,057	0.00%	1		0.02381	0.0238	YES	0.19%	374,231	0.00%	1
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3							0.00%	18							0.00%	10		
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	0.54%	184		0.01800	3.2244	YES	5.40%	56,778	1.22%	245		0.01447	2.8847	YES	3.41%	79,170	0.27%	366
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	6.35%	62,022							5.40%	56,778							3.41%	79,170		
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	6.11%	442	0.00%	10		0.07658	0.7976	YES	8.64%	440	0.00%	11		0.06575	1.0072	YES	3.63%	441	7.69%	13
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	6.11%	442							8.64%	440							3.63%	441		
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	6.37%	61,289	0.24%	425		0.01180	5.1599	YES	5.38%	56,131	0.23%	437		0.01083	4.7526	YES	3.41%	78,501	0.36%	828
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	329,680	0.00%	264		0.00137	0.3623	YES	0.06%	333,057	0.00%	301		0.00137	0.4132	YES	0.19%	374,231	0.23%	440
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	6.10%	377	0.00%	17		0.05934	1.0280	YES	4.63%	367	0.00%	24		0.04428	1.0460	YES	3.92%	383	0.00%	31
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	13		0.00000		YES	0.00%	18	0.00%	4		0.00000		YES	0.00%	10	0.00%	6
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	3.09%	3,172	0.00%	3		0.09995	0.3091	YES	2.62%	2,868							2.55%	2,899		
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	0.43%	705							1.36%	588							0.95%	843		
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	90							0.00%	21		
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	3							0.00%	4							0.00%	4		
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	6.35%	62,022	9.09%	11		0.07352	-0.3731	YES									3.41%	79,170	0.00%	65
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	0.02%	722,384															0.10%	757,172		
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	6.11%	442															3.63%	441		
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	267															0.00%	270		
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	6.37%	61,289							5.38%	56,131							3.41%	78,501		
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032							0.03%	682,774							0.09%	754,118		
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	21							0.00%	12		
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	6.37%	61,289	0.00%	5		0.10921	0.5831	YES	5.38%	56,131	0.00%	12		0.06512	0.8257	YES	3.41%	78,501	0.00%	1
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	720,032	0.13%	3,054		0.00027	-3.9540	NO	0.03%	682,774	0.00%	2,753		0.00032	0.8713	YES	0.09%	754,118	0.27%	3,350
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	6.10%	377							4.63%	367							3.92%	383		
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9	0.00%	20		0.00000		YES	0.00%	21	0.00%	13		0.00000		YES	0.00%	12	0.00%	14
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	5.45%	10,220	2.53%	592		0.00950	3.0390	YES	4.72%	10,246	1.86%	529		0.00946	2.9955	YES	3.36%	9,833	2.20%	726
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	0.08%	6,623							0.18%	6,575							0.17%	6,554		
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	7	0.00%	1		0.00000		YES	0.00%	14	0.00%	1		0.00000		YES	6.25%	16		
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1							0.00%	2		
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	1.30%	692	3.15%	413		0.00704	-2.6219	NO	0.00%	388	1.81%	331		0.00000		NO	0.60%	334	2.16%	462
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.00%	915							0.00%	573							0.17%	1,183		
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	5	0.00%	1		0.00000		YES	0.00%	9	0.00%	1		0.00000		YES	0.00%	2		
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	94							0.00%	67							0.00%	59		
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/FL (%)	5.51%	9,549							4.67%	9,617							3.32%	9,120		
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,904							0.00%	5,793							0.00%	5,431		
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14							6.25%	16		
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/FL (%)	1.15%	2,080	1.09%	92		0.01138	0.0588	YES	0.95%	2,096	3.74%	107		0.00964	-2.8866	NO	0.76%	2,107	4.32%	162
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/FL (%)																				
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/FL (%)																	0.00%	1		
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/FL (%)																				
		% Missed Installation Appointments Including Subs																				
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/FL (%)	8.67%	75,018							7.45%	87,458							4.86%	89,719		
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	0.02%	723,464							0.03%	686,227							0.10%	758,641		
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/FL (%)	9.25%	562							10.12%	514							9.69%	547		
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	29							0.00%	15		
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	1.62%	2,588	0.00%	6		0.05164	0.3142	YES	1.73%	2,540	0.00%	15		0.03379	0.5127	YES	1.30%	2,542	0.00%	34
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																				
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)											0.00%	2					0.00%	1		
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	8.64%	75,962	5.82%	2,182		0.00610	4.6256	YES	7.48%	66,331	4.39%	1,845		0.00621	4.9836	YES	4.90%	90,572	4.76%	1,807
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	0.02%	726,040	0.09%	65,263		0.00006	-10.6744	NO	0.03%	688,401	0.14%	49,906		0.00008	-12.8206	NO	0.10%	761,796	0.21%	41,784
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	0.00%	391,124	0.00%	23,913		0.00000		NO	0.00%	350,351	0.01%	19,773		0.00000		NO	0.00%	380,824	0.00%	21,424
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	0.05%	334,916	0.15%	41,350		0.00012	-7.5623	NO	0.06%	338,050	0.22%	30,136		0.00015	-10.4726	NO	0.20%	380,972	0.43%	20,340

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.24.1.2.2	P-3	ISDN/<10 circuits/Dispatch/FL (%)				
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)		0.01571	0.4835	YES
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)				
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.00473	-0.5335	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)		0.00016	-6.9903	NO
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)		0.00032	-7.3703	NO
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)		0.05708	-0.9571	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.24.4.1.1	P-3	Combo (other)/<10 circuits/Dispatch/FL (%)		0.12785	0.2647	YES
B.2.24.4.1.4	P-3	Combo (other)/<10 circuits/Dispatch In/FL (%)				
B.2.24.4.2.1	P-3	Combo (other)/>=10 circuits/Dispatch/FL (%)				
B.2.24.4.2.4	P-3	Combo (other)/>=10 circuits/Dispatch In/FL (%)				
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)				
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%				
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)				
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (				
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)				
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%				
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)				
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (				
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.01242	0.0607	YES
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02150	-4.4342	NO
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)				
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.00929	2.2737	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.09392	0.3663	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00474	1.9932	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.00872	0.2183	YES
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.02943	0.6373	YES
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.04398	0.0437	YES
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.00951	3.3014	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.05262	-0.7724	YES
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.00634	4.8104	YES
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00208	-0.1781	YES
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.03622	1.0612	YES
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)				
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.02253	1.5152	YES
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.18159	0.1880	YES
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00053	-3.2764	NO
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00693	1.9635	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.00554	-2.8256	NO
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)				
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/FL (%)				
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/FL (%)				
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)				
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/FL (%)		0.00706	-5.0321	NO
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/FL (%)				
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/FL (%)				
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/FL (%)				
		% Missed Installation Appointments Including Subs				
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/FL (%)				
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/FL (%)				
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)		0.01954	0.6643	YES
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)				
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.00513	0.2701	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)		0.00016	-7.2012	NO
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)		0.00001	0.2306	YES
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)		0.00032	-7.4640	NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	9.26%	659	4.76%	21		0.06424	0.6996	YES	7.65%	667	16.67%	18		0.06347	-1.4211	YES
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.51%	195	16.67%	6		0.02961	-5.4564	NO	0.00%	309	0.00%	5		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	63							0.00%	120						
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.76%	132	16.67%	6		0.03619	-4.3955	NO	0.00%	189	0.00%	5		0.00000		YES
B.2.25.4.1.1	P-3A	Combo(other)/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	7.37%	70,173							7.31%	90,165						
B.2.25.4.1.4	P-3A	Combo(other)/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	7.37%	70,173							7.31%	90,165						
B.2.25.4.2.1	P-3A	Combo(other)/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	5.34%	1,311							4.97%	1,328						
B.2.25.4.2.4	P-3A	Combo(other)/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	5.34%	1,311							4.97%	1,328						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retai			33.33%	3												
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%	ADSL to Retai																
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retai																
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%	ADSL to Retai																
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retai	4.69%	15,435	0.42%	236		0.01387	3.0767	YES	4.36%	11,208	2.31%	216		0.01403	1.4596	YES
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%	ADSL to Retai	0.07%	8,303							0.05%	6,350						
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retai	0.00%	19							0.00%	19						
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%	ADSL to Retai	0.00%	2														
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	4.85%	392	3.61%	277		0.01686	0.7337	YES	6.30%	603	6.80%	294		0.01726	-0.2898	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.70%	429							0.82%	498						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI																
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retai	4.69%	15,435	2.04%	49		0.03025	0.8759	YES	4.36%	11,208	9.38%	32		0.03616	-1.3860	YES
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Reta	0.07%	8,303	0.35%	286		0.00162	-1.7164	NO	0.05%	6,350	0.00%	140		0.00186	0.2545	YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Reta	0.00%	19							0.00%	19						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Reta	0.00%	2														
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.63%	65,586	0.72%	276		0.01601	4.3115	YES	7.49%	85,266	1.94%	361		0.01389	4.0002	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.63%	65,586							7.49%	85,266						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	9.26%	659	0.00%	15		0.07568	1.2231	YES	7.65%	667	0.00%	4		0.13327	0.5738	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.26%	659							7.65%	667						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.67%	64,365	2.23%	1,076		0.00818	6.6499	YES	7.64%	82,908	1.63%	1,040		0.00829	7.2443	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.29%	327,219	0.00%	9		0.01777	0.1604	YES	0.05%	362,406	0.00%	11		0.00659	0.0725	YES
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.18%	599	4.00%	25		0.05895	0.8791	YES	8.96%	558	4.00%	25		0.05839	0.8496	YES
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	6							0.00%	8	0.00%	1		0.00000		YES
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.63%	65,586							7.49%	85,266	0.00%	2		0.18618	0.4025	YES
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.63%	65,586							7.49%	85,266						
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	9.26%	659							7.65%	667						
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.26%	659							7.65%	667						
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.67%	64,365	0.00%	2		0.18818	0.4076	YES	7.64%	82,908	0.00%	1		0.26562	0.2876	YES
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.29%	327,219							0.05%	362,406	0.00%	1		0.02184	0.0219	YES
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.18%	599							8.96%	558						
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	6							0.00%	8						
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.63%	65,586	0.98%	102		0.02630	2.5273	YES	7.49%	85,266	1.45%	138		0.02243	2.6948	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.63%	65,586							7.49%	85,266						
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	9.26%	659	0.00%	3		0.16771	0.5519	YES	7.65%	667	8.33%	12		0.07740	-0.0888	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.26%	659							7.65%	667						
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.67%	64,365	0.94%	318		0.01496	4.4966	YES	7.64%	82,908	1.27%	315		0.01499	4.2475	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.29%	327,219	1.08%	372		0.00277	-2.8564	NO	0.05%	362,406	0.81%	248		0.00139	-5.4681	NO
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.18%	599	0.00%	13		0.08096	1.1342	YES	8.96%	558	0.00%	23		0.06077	1.4745	YES
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	6	0.00%	12		0.00000		YES	0.00%	8	0.00%	9		0.00000		YES
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/FL (%)	Design	3.62%	4,587	0.00%	5		0.08357	0.4331	YES	4.16%	4,899						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	1.51%	730							0.71%	1,131						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/FL (%)	Design	1.38%	652							2.27%	661						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	1.67%	120							1.90%	158						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	7.63%	65,586	50.00%	2		0.18770	2.2574	NO	7.49%	85,266	0.00%	2		0.18618	0.4025	YES
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.14%	688,071							0.02%	765,595						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	9.26%	659							7.65%	667						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.51%	195							0.00%	309						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.67%	64,365							7.64%	82,908						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.14%	684,649							0.02%	762,800						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	9.18%	599							8.96%	558						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	14							0.00%	23						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.67%	64,365	0.00%	1		0.26612	0.2882	YES	7.64%	82,908	0.00%	3		0.15336	0.4981	YES
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.14%	684,649	0.00%	2,854		0.00069	1.9994	YES	0.02%	762,800	0.03%	3,264		0.00027	-0.2897	YES
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	9.18%	599							8.96%	558						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	14	0.00%	8		0.00000		YES	0.00%	23	0.00%	13		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.65%	16,277	2.36%	509		0.00952	2.4539	YES	4.60%	12,403	4.82%	498		0.00957	-0.2337	YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.10%	9,055							0.11%	7,510						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	19							0.00%	19						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	2							0.00%	1						
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	2.58%	1,317	4.04%	421		0.00888	-1.6403	YES	2.14%	2,100	4.10%	390		0.00798	-2.4544	NO
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.31%	1,310							0.31%	971						
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	1.33%	301							3.74%	401						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.74%	135							1.05%	190						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.69%	15,435							4.36%	11,208						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.07%	8,303							0.05%	6,350						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19							0.00%	19						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	2														
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice	1.18%	2,457	1.80%	167		0.00864	-0.7134	YES	2.59%	2,936	1.83%	109		0.01549	0.4866	YES
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
	% Provisioning Troubles within 30 Days																		
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594							10.62%	61,289						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312							4.44%	720,032						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23							11.11%	9						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice	6.67%	2,385	0.00%	5		0.11167	0.5970	YES	8.37%	2,080	0.00%	6		0.11319	0.7390	YES
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	8.96%	2,076		0.00644	0.4030	YES	10.60%	62,022	9.36%	1,817		0.00733	1.6929	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023	3.06%	67,451		0.00082	16.1255	YES	4.44%	722,384	2.57%	65,002		0.00084	22.1476	YES
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	4.12%	401,246	3.12%	23,629		0.00133	7.4808	YES	4.34%	391,101	2.07%	23,910		0.00136	16.7524	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	3.85%	360,777	3.02%	43,822		0.00107	15.5059	YES	4.55%	331,283	2.86%	41,092		0.00109	15.5015	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448	28.57%	14		0.10544	-0.9526	YES	16.29%	442	7.14%	14		0.10024	0.9125	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292	0.00%	5		0.11124	0.5849	YES	5.99%	267	0.00%	4		0.11956	0.5012	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	8.67%	120							5.36%	56	0.00%	1		0.22717	0.2358	YES
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	6.40%	172	0.00%	5		0.11100	0.5762	YES	6.16%	211	0.00%	3		0.13981	0.4407	YES
B.2.26.4.1.1	P-9	Combo(other)/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	9.09%	74,548							10.44%	65,194	0.00%	2		0.21623	0.4829	YES
B.2.26.4.1.4	P-9	Combo(other)/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	9.09%	74,548							10.44%	65,194						
B.2.26.4.2.1	P-9	Combo(other)/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	11.23%	757							16.11%	447						
B.2.26.4.2.4	P-9	Combo(other)/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	11.23%	757							16.11%	447						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	5.15%	194		0.01419	-0.8193	YES	4.52%	9,549	7.22%	263		0.01299	-2.0786	NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.25.3.2.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	10.22%	675	19.05%	21		0.06713	-1.3147	YES	14.95%	669	0.00%	15		0.09309	1.6057	YES	9.72%	648	6.67%	15
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	0.00%	291	0.00%	4		0.00000		YES	0.00%	257	0.00%	3		0.00000		YES	0.00%	287	0.00%	9
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	0.00%	56	0.00%	1		0.00000		YES	0.00%	35							0.00%	90	0.00%	5
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	0.00%	235	0.00%	3		0.00000		YES	0.00%	222	0.00%	3		0.00000		YES	0.00%	197	0.00%	4
B.2.25.4.1.1	P-3A	Combo (other)/<10 circuits/Dispatch/FL (%)	8.36%	81,566	0.00%	2		0.19567	0.4270	YES	7.18%	73,393	0.00%	1		0.25810	0.2780	YES	4.84%	95,543	0.00%	5
B.2.25.4.1.4	P-3A	Combo (other)/<10 circuits/Dispatch In/FL (%)	8.36%	81,566							7.18%	73,393							4.84%	95,543		
B.2.25.4.2.1	P-3A	Combo (other)/>=10 circuits/Dispatch/FL (%)	10.00%	690							11.49%	870							9.13%	690		
B.2.25.4.2.4	P-3A	Combo (other)/>=10 circuits/Dispatch In/FL (%)	10.00%	690							11.49%	870							9.13%	690		
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)			0.00%	1							50.00%	2							0.00%	2
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%																				
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)																				
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%																				
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)			2.97%	303							1.97%	304							1.82%	330
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%																				
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)											0.00%	1								
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%																				
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/FL (%)	12.52%	551	2.79%	394		0.02184	4.4562	YES	8.73%	332	2.44%	328		0.02198	2.8642	YES	5.42%	332	3.01%	532
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.06%	376							3.02%	331							2.70%	482		
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/FL (%)			0.00%	1																
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/FL (%)	7.85%	10,750	11.11%	45		0.04018	-0.8113	YES	7.27%	10,669	6.52%	46		0.03837	0.1959	YES	5.15%	9,966	11.70%	94
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,917	0.00%	114		0.00123	0.1375	YES	0.00%	5,811	0.00%	130		0.00000		YES	0.02%	5,453	0.00%	156
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14							5.88%	17		
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	8.64%	75,962	1.94%	465		0.01307	5.1314	YES	7.48%	68,331	1.25%	401		0.01318	4.7328	YES	4.90%	90,572	1.35%	446
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	8.64%	75,962							7.48%	68,331							4.90%	90,572		
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	10.22%	675	0.00%	5		0.13598	0.7517	YES	14.95%	669	0.00%	9		0.11965	1.2493	YES	9.72%	648	0.00%	5
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	10.22%	675							14.95%	669							9.72%	648		
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	8.67%	75,016	2.24%	1,162		0.00832	7.7328	YES	7.45%	67,458	2.34%	1,026		0.00826	6.1856	YES	4.86%	89,719	2.62%	1,720
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	333,089	0.00%	15		0.00595	0.0893	YES	0.06%	336,495	0.00%	32		0.00437	0.1400	YES	0.19%	378,725	0.00%	26
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	9.25%	562	2.50%	40		0.04742	1.4240	YES	10.12%	514	4.55%	22		0.06565	0.8486	YES	9.69%	547	4.55%	66
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	1		0.00000		YES	0.00%	26							0.00%	13		
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	8.64%	75,962	0.00%	1		0.28099	0.3076	YES	7.48%	68,331							4.90%	90,572	0.00%	1
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	8.64%	75,962							7.48%	68,331							4.90%	90,572		
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	10.22%	675							14.95%	669							9.72%	648		
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	10.22%	675							14.95%	669							9.72%	648		
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	8.67%	75,016							7.45%	67,458	0.00%	2		0.18565	0.4012	YES	4.86%	89,719	0.00%	1
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	333,089	0.00%	1		0.02305	0.0231	YES	0.06%	336,495	0.00%	1		0.02474	0.0248	YES	0.19%	378,725	0.00%	1
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	9.25%	562							10.12%	514							9.69%	547		
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3							0.00%	26							0.00%	13		
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	8.64%	75,962	0.45%	223		0.01884	4.3483	YES	7.48%	68,331	1.02%	295		0.01535	4.2122	YES	4.90%	90,572	0.69%	433
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	8.64%	75,962							7.48%	68,331							4.90%	90,572		
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	10.22%	675	0.00%	12		0.08823	1.1587	YES	14.95%	669	0.00%	13		0.09985	1.4971	YES	9.72%	648	11.76%	17
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	10.22%	675							14.95%	669							9.72%	648		
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	8.67%	75,016	0.22%	452		0.01328	6.3642	YES	7.45%	67,458	0.21%	475		0.01209	5.9867	YES	4.86%	89,719	0.33%	896
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	0.05%	333,089	0.00%	275		0.00139	0.3822	YES	0.06%	336,495	0.00%	321		0.00138	0.4432	YES	0.19%	378,725	0.22%	464
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	9.25%	562	0.00%	19		0.06759	1.3689	YES	10.12%	514	0.00%	28		0.05852	1.7288	YES	9.69%	547	0.00%	33
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	3	0.00%	13		0.00000		YES	0.00%	26	0.00%	4		0.00000		YES	0.00%	13	0.00%	6
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/FL (%)	4.46%	5,604	0.00%	3		0.11922	0.3742	YES	3.02%	5,062							3.76%	4,971		
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/FL (%)	0.79%	885							1.72%	756							2.48%	1,048		
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	15							0.00%	201							0.00%	42		
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	3							0.00%	9							0.00%	5		
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/FL (%)	8.64%	75,962	6.67%	15		0.07256	0.2723	YES									4.90%	90,572	0.00%	76
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	0.02%	726,040															0.10%	761,796		
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/FL (%)	10.22%	675															9.72%	648		
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	291															0.00%	287		
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/FL (%)	8.67%	75,016							7.45%	67,458							4.86%	89,719		
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	723,464							0.03%	686,227							0.10%	758,641		
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	9.25%	562							10.12%	514							9.69%	547		
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	29							0.00%	15		
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	8.67%	75,016	0.00%	5		0.12585	0.6889	YES	7.45%	67,458	0.00%	12		0.07580	0.9826	YES	4.86%	89,719	0.00%	1
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.02%	723,464	0.13%	3,064		0.00028	-3.7467	NO	0.03%	686,227	0.00%	2,763		0.00033	0.9090	YES	0.10%	758,641	0.27%	3,373
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	9.25%	562							10.12%	514							9.69%	547		
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9	0.00%	23		0.00000		YES	0.00%	29	0.00%	15		0.00000		YES	0.00%	15	0.00%	14
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	7.99%	11,833	2.95%	679		0.01070	4.7177	YES	7.27%	11,612	2.16%	602		0.01085	4.7078	YES	5.31%	11,013	2.50%	840
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	0.09%	6,733							0.21%	6,709							0.27%	6,729		
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	7	0.00%	1		0.00000		YES	0.00%	14	0.00%	1		0.00000		YES	5.88%	17		
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1							0.00%	2		
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	3.04%	1,349	2.96%	540		0.00874	0.0873	YES	1.00%	799	2.07%	387		0.00617	-1.7267	NO	5.53%	742	2.24%	535
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.10%	1,023							0.00%	644							1.03%	1,260		
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	15	0.00%	1		0.00000		YES	0.00%	18	0.00%	1		0.00000		YES	0.00%	3		
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	112							0.00%	138							0.00%	66		
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/FL (%)	7.85%	10,750							7.27%	10,669							5.15%	9,966		
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	0.02%	5,917							0.00%	5,811							0.02%	5,453		
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	7							0.00%	14							5.88%	17		
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)																	0.00%	1		
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/FL (%)	1.62%	2,588	0.83%	121		0.01175	0.6777	YES	1.73%	2,540	3.03%	132		0.01165	-1.1144	YES	1.30%	2,542	3.78%	185
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/FL (%)																				
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/FL (%)																	0.00%	1		
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/FL (%)																				
		% Provisioning Troubles within 30 Days																				
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	11.23%	56,131							11.63%	78,501							10.40%	85,789		
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774							3.54%	754,118							3.41%	729,649		
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	20.71%	387							21.41%	383							21.88%	361		
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21							8.33%	12							5.00%	20		
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	6.25%	2,096	7.14%	14		0.06491	-0.1376	YES	7.36%	2,107	0.00%	31		0.04723	1.5575	YES	7.41%	2,497	5.00%	20
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																				
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)			0.00%	1					0.00%	1										
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	11.21%	56,778	9.06%	1,567		0.00808	2.6572	YES	11.60%	79,170	8.87%	1,500		0.00835	3.2794	YES	10.41%	86,612	8.56%	1,379
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	4.28%	684,871	2.70%	49,428		0.00094	16.7200	YES	3.54%	757,172	2.55%	41,033		0.00094	10.5963	YES	3.41%	732,311	3.75%	24,127
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	4.30%	350,336	2.03%	19,770		0.00148	15.2932	YES	3.83%	380,795	2.29%	21,422		0.00135	11.4273	YES	3.81%	384,314	3.92%	12,061
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	4.26%	334,535	3.15%	29,658		0.00122	9.0435	YES	3.24%	376,377	2.82%	19,611		0.00130	3.2165	YES	2.98%	347,997	3.58%	12,066
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	20.68%	440	0.00%	14		0.10996	1.8809	YES	21.09%	441	9.09%	11		0.12452	0.9635	YES	21.66%	434	11.11%	9
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	7.56%	172	0.00%	3		0.15393	0.4910	YES	11.85%	270	0.00%	9		0.10952	1.0822	YES	5.65%	230	0.00%	2
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	5.71%	35							7.78%	90	0.00%	5		0.12306	0.6321	YES	7.25%	69		
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	8.03%	137	0.00%	3		0.15860	0.5063	YES	13.89%	180	0.00%	4		0.17483	0.7944	YES	4.97%	161	0.00%	2
B.2.26.4.1.1	P-9	Combo (other)/<10 circuits/Dispatch/FL (%)	10.96%	59,646	0.00%	1		0.31235	0.3508	YES	11.39%	82,069	0.00%	2		0.22461	0.5069	YES	10.27%	89,876		
B.2.26.4.1.4	P-9	Combo (other)/<10 circuits/Dispatch In/FL (%)	10.96%	59,646							11.39%	82,069							10.27%	89,876		
B.2.26.4.2.1	P-9	Combo (other)/>=10 circuits/Dispatch/FL (%)	17.17%	530							20.13%	462							20.43%	460		
B.2.26.4.2.4	P-9	Combo (other)/>=10 circuits/Dispatch In/FL (%)	17.17%	530							20.13%	462							20.43%	460		
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	4.95%	9,617	5.15%	272		0.01334	-0.1481	YES	4.56%	9,120	5.32%	282		0.01262	-0.6007	YES	4.32%	9,001	6.27%	303

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.25.3.2.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.07737	0.3949	YES
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)		0.00000		YES
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.25.4.1.1	P-3A	Combo (other)/<10 circuits/Dispatch/FL (%)		0.00597	0.5042	YES
B.2.25.4.1.4	P-3A	Combo (other)/<10 circuits/Dispatch In/FL (%)				
B.2.25.4.2.1	P-3A	Combo (other)/>=10 circuits/Dispatch/FL (%)				
B.2.25.4.2.4	P-3A	Combo (other)/>=10 circuits/Dispatch In/FL (%)				
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)				
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%				
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)				
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (				
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)				
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%				
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)				
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (				
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.01584	1.5243	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02290	-2.8625	NO
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.00110	0.1668	YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/FL (%)				
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.01024	3.4677	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.13300	0.7310	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00523	4.2810	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.00862	0.2245	YES
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.03865	1.3344	YES
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.21582	0.2289	YES
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.21495	0.2259	YES
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.04395	0.0440	YES
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.01040	4.0446	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.07279	-0.2806	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.00722	6.2652	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00204	-0.1076	YES
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.05302	1.8273	YES
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		YES
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/FL (%)				
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.02477	1.9776	YES
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.21495	0.2259	YES
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00054	-3.1700	NO
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00803	3.5027	YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.01298	2.5331	YES
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)				
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/FL (%)				
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/FL (%)				
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)				
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/FL (%)		0.00862	-2.8836	NO
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/FL (%)				
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/FL (%)				
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/FL (%)				
		% Provisioning Troubles within 30 Days				
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)				
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)				
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)		0.05890	0.4097	YES
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)				
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)		0.00829	2.2365	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)		0.00119	-2.8469	NO
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)		0.00177	-0.9421	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)		0.00157	-3.8372	NO
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)		0.12872	0.7604	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)		0.18400	0.3446	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)				
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)		0.15461	0.3214	YES
B.2.26.4.1.1	P-9	Combo (other)/<10 circuits/Dispatch/FL (%)				
B.2.26.4.1.4	P-9	Combo (other)/<10 circuits/Dispatch In/FL (%)				
B.2.26.4.2.1	P-9	Combo (other)/>=10 circuits/Dispatch/FL (%)				
B.2.26.4.2.4	P-9	Combo (other)/>=10 circuits/Dispatch In/FL (%)				
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)		0.01188	-1.6409	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331							2.05%	5,904						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19							0.00%	7						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.27%	490	8.13%	246		0.01389	-3.5030	NO	10.37%	347	8.70%	345		0.02318	0.7242	YES
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	1.49%	469							1.72%	348						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI											0.00%	1				
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345	28.00%	25		0.03920	-6.1240	NO	4.52%	9,549	37.14%	35		0.03519	-9.2683	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331	10.87%	138		0.01144	-7.9258	NO	2.05%	5,904	16.07%	112		0.01351	-10.3756	NO
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19							0.00%	7						
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	9.57%	303		0.01665	-0.2113	YES	10.60%	62,022	10.34%	377		0.01590	0.1581	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	50.00%	4		0.19512	-1.6130	YES	16.29%	442	0.00%	3		0.21392	0.7615	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	8.96%	893		0.00982	0.4222	YES	10.62%	61,289	12.18%	1,002		0.00981	-1.5888	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	22.22%	9		0.07045	-2.4892	NO	4.56%	329,680	6.67%	15		0.05385	-0.3915	YES
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	15.00%	20		0.09276	0.6016	YES	18.04%	377	17.24%	29		0.07409	0.1074	YES
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	0.00%	1		0.35078	0.3563	YES	0.00%	3	0.00%	1		0.00000		YES
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	0.00%	2		0.20457	0.4507	YES	10.60%	62,022	0.00%	1		0.30779	0.3443	YES
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	100.00%	1		0.29145	-3.1095	NO	10.62%	61,289						
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	0.00%	1		0.21134	0.2217	YES	4.56%	329,680	0.00%	1		0.20857	0.2185	YES
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379							18.04%	377						
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8							0.00%	3						
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	9.22%	71,710	14.52%	124		0.02600	-2.0372	NO	10.60%	62,022	10.87%	184		0.02272	-0.1203	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	9.22%	71,710							10.60%	62,022						
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	18.53%	448	44.44%	9		0.13080	-1.9815	NO	16.29%	442	30.00%	10		0.11809	-1.1610	YES
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	18.53%	448							16.29%	442						
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	9.37%	69,594	5.26%	285		0.01730	2.3757	YES	10.62%	61,289	4.94%	425		0.01499	3.7852	YES
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.69%	358,945	3.38%	237		0.01373	0.9544	YES	4.56%	329,680	3.79%	264		0.01284	0.5997	YES
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	20.58%	379	5.56%	18		0.09753	1.5406	YES	18.04%	377	5.88%	17		0.09533	1.2750	YES
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	12.50%	8	12.50%	8		0.16536	0.0000	YES	0.00%	3	23.08%	13		0.00000		NO
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	Design	5.95%	2,838							7.41%	3,172	0.00%	3		0.15129	0.4897	YES
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	3.46%	954							3.26%	705						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	Design	0.65%	309							0.00%	5						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	47							0.00%	3						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	9.22%	71,710	0.00%	2		0.20457	0.4507	YES	10.60%	62,022	9.09%	11		0.09281	0.1622	YES
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	4.38%	762,023							4.44%	722,384						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	18.53%	448							16.29%	442						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	6.51%	292							5.99%	267						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594							10.62%	61,289						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312							4.44%	720,032						
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23							11.11%	9						
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	9.37%	69,594	0.00%	3		0.16827	0.5570	YES	10.62%	61,289	0.00%	5		0.13777	0.7706	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.38%	759,312	0.00%	3,258		0.00359	12.1950	YES	4.44%	720,032	0.00%	3,057		0.00373	11.8897	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	20.58%	379							18.04%	377						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.35%	23	0.00%	13		0.07076	0.6144	YES	11.11%	9	0.00%	21		0.12521	0.8874	YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.03%	11,222	6.96%	431		0.00965	-3.0390	NO	4.81%	10,220	8.28%	592		0.00905	-3.8268	NO
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	1.88%	7,404							2.08%	6,623						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	5.26%	19							0.00%	7	0.00%	1		0.00000		YES
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1														
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	2.07%	1,598	12.04%	324		0.00866	-11.5087	NO	6.36%	692	9.93%	413		0.01517	-2.3522	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	1.34%	897							0.77%	915						
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.63%	160							0.00%	5	0.00%	1		0.00000		YES
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.00%	89							0.00%	94						
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.99%	10,345							4.52%	9,549						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	1.80%	6,331							2.05%	5,904						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	5.26%	19							0.00%	7						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	6.67%	2,385	9.89%	91		0.02664	-1.2099	YES	8.37%	2,080	19.57%	92		0.02950	-3.7969	NO
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
		Average Completion Notice Interval - Mechanized																	
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027				5.64	69,477			22.779			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577				1.06	758,462			6.679			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328				15.58	6			36.917			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	77.37	1,865			204.982				84.95	2,383			230.943			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915	0.04	1,100	22.981	0.69995	6.9885	YES	5.77	71,591	0.31	1,494	22.603	0.59084	9.2421	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974	0.63	43,327	5.659	0.02804	12.0470	YES	1.07	761,164	0.68	65,759	6.775	0.02754	13.9645	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	R&B	1.04	356,504	0.65	10,247	6.013	0.06025	6.4004	YES	1.16	400,702	0.66	22,487	7.246	0.04966	10.1410	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	R&B	0.88	325,470	0.62	33,080	5.241	0.03025	8.7518	YES	0.96	360,462	0.69	43,272	6.207	0.03158	8.3976	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423	0.02	5	20.361	9.15935	0.4420	YES	9.59	446	0.23	11	41.829	12.76648	0.7336	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163	0.50	2	12.801	9.10720	0.2682	YES	1.90	272	0.28	1	14.058	14.08359	0.1150	YES
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	R&B	5.06	56			17.379				3.65	106			22.462			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	R&B	1.84	107	0.50	2	9.494	6.77548	0.1971	YES	0.79	196	0.28	1	0.543	0.54451	0.9280	YES
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	R&B&D - Disp	14.40	56,569			116.509				14.99	74,410			109.256			
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	14.40	56,569			116.509				14.99	74,410			109.256			
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	R&B&D - Disp	53.95	762			194.966				69.19	749			229.438			
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	53.95	762			194.966				69.19	749			229.438			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	15.16	174	51.751	3.94716	-2.6617	NO	3.96	10,344	14.79	154	43.101	3.49893	-3.0959	NO
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261			9.431				0.81	6,329			6.030			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283				4.19	19			10.146			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	ISDN - BRI	47.21	307	22.90	153	69.992	6.92645	3.5100	YES	23.11	487	28.46	122	99.034	10.02652	-0.5331	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI	4.35	416			20.651				7.07	463			34.964			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN - BRI																
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI																
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202	0.02	1	20.863	20.86365	0.2222	YES	3.96	10,344			23.725			
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,261	0.45	2	9.431	6.66962	0.1007	YES	0.81	6,329	0.54	2	6.030	4.26435	0.0630	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283				4.19	19			10.146			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	14.31	184	47.885	3.53615	-2.6538	NO	5.77	71,591	12.93	246	43.812	2.79812	-2.5577	NO
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793							3.33%	5,431							3.01%	4,989		
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	9.73%	257	8.80%	284		0.02551	0.3625	YES	6.08%	263	7.33%	464		0.01845	-0.6742	YES	7.84%	370	8.78%	205
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.58%	316							2.21%	453							0.88%	457		
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)																				
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	4.95%	9,617	27.03%	37		0.03573	-6.1795	NO	4.56%	9,120	32.86%	70		0.02503	-11.3031	NO	4.32%	9,001	25.00%	92
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793	10.08%	129		0.01490	-4.8303	NO	3.33%	5,431	11.54%	156		0.01458	-5.6298	NO	3.01%	4,989	11.57%	216
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16							14.29%	7	100.00%	1
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	13.54%	352		0.01563	-1.3992	YES	11.60%	79,170	7.55%	384		0.01638	2.4733	YES	10.41%	86,612	10.28%	253
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	20.00%	5		0.18216	0.0374	YES	21.09%	441	25.00%	4		0.20489	-0.1909	YES	21.66%	434	28.57%	7
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	10.00%	870		0.01079	1.1426	YES	11.63%	78,501	7.61%	1,498		0.00836	4.8066	YES	10.40%	85,789	6.53%	1,424
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	6.45%	31		0.03623	-0.6077	YES	3.24%	374,231	12.00%	25		0.03543	-2.4719	NO	2.97%	346,181	11.90%	42
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	10.00%	20		0.09305	1.1609	YES	21.41%	383	20.41%	49		0.08224	0.1610	YES	21.88%	361	20.00%	70
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778							11.60%	79,170	0.00%	1		0.32028	0.3623	YES	10.41%	86,612	0.00%	1
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	2		0.22329	0.5031	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	3
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	0.00%	1		0.20172	0.2107	YES	3.24%	374,231	0.00%	1		0.17713	0.1831	YES	2.97%	346,181	0.00%	1
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	11.02%	245		0.02020	0.0932	YES	11.60%	79,170	10.11%	366		0.01678	0.8909	YES	10.41%	86,612	7.00%	414
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	0.00%	11		0.12364	1.6728	YES	21.09%	441	30.77%	13		0.11480	-0.8433	YES	21.66%	434	16.67%	6
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	4.12%	437		0.01516	4.6912	YES	11.63%	78,501	3.99%	828		0.01120	6.8251	YES	10.40%	85,789	3.51%	789
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	3.65%	301		0.01163	0.5117	YES	3.24%	374,231	3.18%	440		0.00845	0.0720	YES	2.97%	346,181	3.36%	357
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	12.50%	24		0.08538	0.9614	YES	21.41%	383	19.35%	31		0.07660	0.2683	YES	21.88%	361	8.33%	48
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18	0.00%	4		0.12662	0.4388	YES	10.00%	10	0.00%	6		0.15492	0.6455	YES	0.00%	15	5.56%	18
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	5.96%	2,868							5.42%	2,899							6.62%	3,264	100.00%	1
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	3.74%	588							5.34%	843							4.70%	723		
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	90							0.00%	21							0.00%	26		
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	4							0.00%	4							0.00%	11		
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	8.00%	25		0.06311	0.5084	YES	11.60%	79,170							10.41%	86,612	36.54%	52
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	4.28%	684,871							3.54%	757,172							3.41%	732,311	0.00%	1
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	7.56%	172							11.85%	270							5.65%	230		
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131							11.63%	78,501							10.40%	85,789		
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774							3.54%	754,118							3.41%	729,649	100.00%	1
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21							8.33%	12							5.00%	20		
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	12		0.09116	1.2321	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	5
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774	0.00%	2,758		0.00386	11.0759	YES	3.54%	754,118	0.00%	3,357		0.00320	11.0713	YES	3.41%	729,649	0.00%	3,874
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21	0.00%	14		0.07348	0.6481	YES	8.33%	12	0.00%	14		0.10873	0.7664	YES	5.00%	20	0.00%	12
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	5.18%	10,245	6.99%	529		0.00988	-1.8331	NO	4.63%	9,833	6.61%	726		0.00808	-2.4580	NO	4.63%	9,899	7.22%	485
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	2.86%	6,575							3.46%	6,554							3.05%	5,936		
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	2							0.00%	3		
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	5.41%	388	10.57%	331		0.01593	-3.0489	NO	7.49%	334	9.31%	462		0.01890	-0.9642	YES	6.89%	363	11.17%	385
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.52%	573							0.17%	1,183							0.66%	886		
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	9	100.00%	1		0.00000		NO	0.00%	2							0.00%	9	0.00%	1
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							1.69%	59							0.00%	68		
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)	4.95%	9,617							4.56%	9,120							4.32%	9,001		
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793							3.33%	5,431							3.01%	4,989		
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16							14.29%	7		
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)	6.25%	2,096	15.89%	107		0.02399	-4.0173	NO	7.36%	2,107	9.26%	162		0.02128	-0.8940	YES	7.41%	2,497		
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)																				
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)									0.00%	1										
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)																				
		Average Completion Notice Interval - Mechanized																				
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9.172				1.24	681,302			6.907				1.11	752,227		
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.60	21			6.441				14.07	12		
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	78.12	2,005			188.251				66.03	2,038			246.965				74.39	2,071		
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)																	17.37	1		
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.45	1,314	26.627	0.74237	8.2121	YES	4.33	56,194	1.23	1,161	19.165	0.56824	5.4550	YES	3.68	78,986	0.44	1,140
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345	0.79	63,582	9.220	0.03815	13.9066	YES	1.25	683,392	0.83	48,137	6.986	0.03294	12.8266	YES	1.12	755,277	0.75	38,869
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	1.45	389,550	0.81	22,961	10.067	0.06837	9.4665	YES	1.37	349,349	0.87	18,906	7.900	0.05899	8.4893	YES	1.25	379,206	0.77	19,810
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	1.15	330,795	0.77	40,621	8.107	0.04262	8.9145	YES	1.13	334,043	0.80	29,231	5.879	0.03586	9.0252	YES	0.99	376,071	0.73	19,059
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	8.63	436	2.00	8	36.083	12.87366	0.5151	YES	13.65	436	0.37	7	59.857	22.80480	0.5823	YES	8.15	438	2.21	9
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	1.06	265	0.02	2	3.987	2.82962	0.3675	YES	1.89	172	1.37	1	7.376	7.39744	0.0707	YES	3.05	270		
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	0.65	55			0.356				1.25	35			2.036				2.87	90		
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	1.16	210	0.02	2	4.471	3.17638	0.3609	YES	2.05	137	1.37	1	8.200	8.22965	0.0834	YES	3.14	180		
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	16.21	64,439			107.859				12.80	58,938			104.397				8.74	81,835		
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	16.21	64,439			107.859				12.80	58,938			104.397				8.74	81,835		
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	9.60	441			40.859				22.92	526			76.141				13.41	459		
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	9.60	441			40.859				22.92	526			76.141				13.41	459		
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	4.08	9,524	21.89	94	52.882	5.48126	-3.2499	NO	6.40	9,596	13.28	142	35.427	2.99485	-2.2950	NO	9.17	9,113		
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902			9.072				1.52	5,788			11.236				1.15	5,431		
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	45.23	327	14.31	139	111.038	11.24299	2.7496	YES	38.49	248	23.83	136	97.859	10.44165	1.4036	YES	42.99	255	9.38	150
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	5.87	342			29.177				4.97	312			38.426				6.74	450		
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)																				
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	4.08	9,524	0.43	2	21.455	15.17287	0.2400	YES	6.40	9,596			24.574				9.17	9,113	17.02	1
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902	0.57	1	9.072	9.07312	0.0725	YES	1.52	5,788	0.55	1	11.236	11.23735	0.0860	YES	1.15	5,431	0.53	2
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	20.82	308	63.160	3.60790	-3.9568	NO	4.33	56,194	8.32	309	30.285	1.72758	-2.3100	NO	3.68	78,986	10.03	287
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)				
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.02340	-0.4028	YES
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02131	-9.7043	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.01187	-7.2188	NO
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)		0.37409	-2.2913	NO
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.01923	0.0697	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.15694	-0.4404	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00616	4.7449	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.02620	-3.4104	NO
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.05400	0.3488	YES
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.30540	0.3409	YES
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.17625	0.5901	YES
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.16977	0.1750	YES
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.01505	2.2638	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.16932	0.2948	YES
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.01106	6.2310	YES
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00899	-0.4349	YES
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.06352	2.1332	YES
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		NO
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)		0.24863	-3.7559	NO
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.04236	-6.1674	NO
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)		0.18156	0.1690	YES
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.18147	-5.3227	NO
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.13653	0.7618	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00292	11.6626	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.07958	0.6283	YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00977	-2.6609	NO
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.01853	-2.3112	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)		0.00000		YES
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)				
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)				
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)				
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)				
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)				
		Average Completion Notice Interval - Mechanized				
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	27.560			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	235.717			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	18.134	0.54094	5.9999	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	7.324	0.03809	9.7937	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	8.335	0.06075	7.9143	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	6.134	0.04555	5.8165	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	38.575	12.96978	0.4571	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	12.876			
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	14.147			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	12.231			
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	72.434			
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	72.434			
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	56.223			
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	56.223			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	30.738			
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	8.356			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	58.367			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	69.813	6.87901	4.8681	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	30.290			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	30.738	30.73955	-0.2553	YES
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	8.356	5.91003	0.1061	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	58.367			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	36.514	2.15924	-2.9386	NO
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B 2 27 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	71.48	5	137.940	62.05204	-1.0864	YES	9.59	446	46.23	2	65.360	46.32018	-0.7910	YES
B 2 27 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B 2 27 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52.877	0.06	887	23.027	0.77963	6.2211	YES	5.64	69.477	0.23	945	22.779	0.78836	6.8704	YES
B 2 27 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322.858	0.02	3	5.066	2.92476	0.2932	YES	0.95	358.636	0.06	6	6.030	2.46171	0.3613	YES
B 2 27 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.03	15	19.979	5.25783	0.6888	YES	4.24	377	0.41	16	18.242	4.65625	0.8233	YES
B 2 27 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B 2 27 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53.915			22.981				5.77	71.591			22.603			
B 2 27 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53.915			22.981				5.77	71.591			22.603			
B 2 27 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B 2 27 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B 2 27 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52.877			23.027				5.64	69.477			22.779			
B 2 27 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322.858			5.066				0.95	358.636			6.030			
B 2 27 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386			19.979				4.24	377			18.242			
B 2 27 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B 2 27 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53.915	13.81	75	54.393	6.28508	-1.4136	YES	5.77	71.591	10.83	116	26.763	2.48690	-2.0357	NO
B 2 27 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53.915			22.981				5.77	71.591			22.603			
B 2 27 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	356.47	1	20.361	20.38499	-17.2871	NO	9.59	446	18.32	5	41.829	18.81104	-0.4638	YES
B 2 27 12 2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.361				9.59	446			41.829			
B 2 27 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52.877	0.04	250	23.027	1.45980	3.3399	YES	5.64	69.477	0.22	274	22.779	1.37881	3.9321	YES
B 2 27 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322.858	0.03	313	5.066	0.28647	2.9403	YES	0.95	358.636	0.17	233	6.030	0.39516	1.9589	YES
B 2 27 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.02	10	19.979	6.39923	0.5680	YES	4.24	377	0.23	18	18.242	4.40111	0.9113	YES
B 2 27 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3	0.05	8	0.394	0.26662	1.0288	YES	0.51	5	0.44	8	0.662	0.37743	0.1755	YES
B 2 27 14 1 1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	206.76	2.654			489.756				249.11	2.819			495.197			
B 2 27 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Design	21.35	605			79.172				19.13	948			63.957			
B 2 27 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Design	118.18	339			279.405				156.90	303			338.882			
B 2 27 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Design	222.39	44			313.723				237.45	47			318.423			
B 2 27 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53.915			22.981				5.77	71.591			22.603			
B 2 27 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681.974			5.559				1.07	761.164			6.775			
B 2 27 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423			20.361				9.59	446			41.829			
B 2 27 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163			12.801				1.90	272			14.058			
B 2 27 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52.877			23.027				5.64	69.477			22.779			
B 2 27 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.95	678.640			5.577				1.06	758.462			6.679			
B 2 27 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B 2 27 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328				15.58	6			36.917			
B 2 27 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52.877			23.027				5.64	69.477			22.779			
B 2 27 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678.640	0.60	2.643	5.577	0.10869	3.3423	YES	1.06	758.462	0.60	2.847	6.679	0.12540	3.6427	YES
B 2 27 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B 2 27 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4	0.55	2	0.377	0.32660	-0.5996	YES	15.58	6	0.50	8	36.917	19.93756	0.7564	YES
B 2 27 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	7.21	14.770	18.81	321	58.032	3.27403	-3.5442	NO	8.62	11.215	21.21	271	74.075	4.55379	-2.7644	NO
B 2 27 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.36	8.989			11.349				2.22	7.396			19.254			
B 2 27 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	1.15	17			4.283				4.19	19			10.146			
B 2 27 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.00	1			0.000				1.68	1			0.000			
B 2 27 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	137.11	737	51.59	251	372.993	27.25894	3.1374	YES	65.83	1.591	28.24	245	218.621	15.00414	2.5060	YES
B 2 27 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	8.58	1.173			53.298				7.63	891			38.158			
B 2 27 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	201.17	119			315.894				201.09	160			378.527			
B 2 27 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	74.67	81			231.153				99.30	86			206.886			
B 2 27 20 1 1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14.202			20.863				3.96	10.344			23.725			
B 2 27 20 1 2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	3.12	8.261			9.431				0.81	6.329			6.030			
B 2 27 20 2 1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.283				4.19	19			10.146			
B 2 27 20 2 2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B 2 27 21 1 1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	DS1/DS3 - Interoffice	77.37	1.865	58.23	42	204.982	31.98365	0.5984	YES	84.95	2.383	46.41	34	230.943	39.88798	0.9662	YES
B 2 27 21 1 2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	DS1/DS3 - Interoffice																
B 2 27 21 2 1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	DS1/DS3 - Interoffice																
B 2 27 21 2 2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	DS1/DS3 - Interoffice																
		Average Completion Notice Interval - Non-Mechanized																	
B 2 28 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			86.00	5				Diagnostic
B 2 28 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	Diagnostic			27.65	22				Diagnostic								Diagnostic
B 2 28 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			17.79	582				Diagnostic
B 2 28 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.94	329				Diagnostic			9.77	1.684				Diagnostic
B 2 28 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			10.15	775				Diagnostic			7.85	1.135				Diagnostic
B 2 28 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	Diagnostic			7.49	490				Diagnostic			13.72	549				Diagnostic
B 2 28 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.72	285				Diagnostic			10.56	3				Diagnostic
B 2 28 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	Diagnostic			94.59	8				Diagnostic			28.43	4				Diagnostic
B 2 28 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			223.47	1				Diagnostic								Diagnostic
B 2 28 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic			28.43	4				Diagnostic
B 2 28 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	Diagnostic			223.47	1				Diagnostic								Diagnostic
B 2 28 4 1 1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 4 1 4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 4 2 1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 4 2 4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	Diagnostic			30.20	34				Diagnostic			32.08	40				Diagnostic
B 2 28 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			46.61	92				Diagnostic			37.04	125				Diagnostic
B 2 28 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			1.97	44				Diagnostic			2.28	25				Diagnostic
B 2 28 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	Diagnostic			2.13	276				Diagnostic			2.37	136				Diagnostic
B 2 28 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			28.60	54				Diagnostic			82.30	57				Diagnostic
B 2 28 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			23.26	3				Diagnostic			17.37	2				Diagnostic
B 2 28 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			15.41	46				Diagnostic			17.73	48				Diagnostic
B 2 28 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			21.22	6				Diagnostic			6.99	3				Diagnostic
B 2 28 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			0.02	6				Diagnostic			0.04	4				Diagnostic
B 2 28 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			0.02	1				Diagnostic
B 2 28 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic			21.00	2				Diagnostic
B 2 28 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			22.94	2				Diagnostic			22.08	1				Diagnostic
B 2 28 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			20.75	1				Diagnostic
B 2 28 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B 2 28 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B 2 27 6 2 1	P-5	2W Analog Loop Design>=10 circuits/Dispatch/FL (hours)	8.63	436	21.33	3	36.922	21.38988	-0.5937	YES	13.65	436	0.02	3	59.857	34.67729	0.3931	YES	8.15	438	0.02	2
B 2 27 6 2 2	P-5	2W Analog Loop Design>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B 2 27 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.41	924	26.478	0.87767	6.9738	YES	4.30	55,558	1.51	774	18.977	0.68683	4.0605	YES	3.63	78,319	0.51	1,311
B 2 27 9 1 2	P-5	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (hours)	1.14	329,197	0.17	11	7.982	2.40660	0.4059	YES	1.11	332,570	1.92	19	5.726	1.31367	-0.6139	YES	0.98	373,927	0.40	14
B 2 27 6 2 1	P-5	2W Analog Loop Non-Design >=10 circuits/Dispatch In/FL (hours)	6.53	372	0.39	19	32.640	7.67700	0.7992	YES	13.37	363	2.48	14	64.591	17.59251	0.6189	YES	8.62	380	1.01	36
B 2 27 6 2 4	P-5	2W Analog Loop Non-Design >=10 circuits/Dispatch In/FL (hours)	0.30	3	0.07	1	0.476	0.55008	0.4242	YES	2.58	18			6.885				16.75	10		
B 2 27 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B 2 27 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B 2 27 10 2 1	P-5	2W Analog Loop w/INP Design>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B 2 27 10 2 2	P-5	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B 2 27 [illegible]	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B 2 27 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197			7.982				1.11	332,570			5.726				0.98	373,927		
B 2 27 11 2 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B 2 27 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3			0.476				2.58	18			6.885				16.75	10		
B 2 27 [illegible]	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	11.81	166	49.544	3.85054	-1.3675	YES	4.33	56,194	7.99	232	37.702	2.48038	-1.3569	YES	3.68	78,986	16.77	344
B 2 27 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165				3.68	78,986		
B 2 27 12 2 1	P-5	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/FL (hours)	8.63	436	0.02	9	36.083	12.15106	0.7092	YES	13.65	436	0.56	11	59.857	18.27388	0.7162	YES	8.15	438	23.35	11
B 2 27 12 2 2	P-5	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B 2 27 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.47	412	26.478	1.30890	4.6342	YES	4.30	55,558	1.58	434	18.977	0.91445	2.9818	YES	3.63	78,319	0.99	808
B 2 27 13 1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197	0.29	251	7.982	0.50399	1.6939	YES	1.11	332,570	1.39	291	5.726	0.33581	-0.8402	YES	0.98	373,927	1.01	426
B 2 27 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372	0.18	17	32.640	8.09525	0.7835	YES	13.37	363	1.22	23	64.591	13.88835	0.8745	YES	8.62	380	0.62	27
B 2 27 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3	0.11	13	0.476	0.30513	0.6092	YES	2.58	18	1.16	4	6.885	3.80592	0.3736	YES	16.75	10	0.08	6
B 2 27 14 1 1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	210.55	3,054			437.754				186.19	2,744			441.705				149.01	2,849		
B 2 27 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	19.96	687			107.904				20.85	580			107.909				17.04	840		
B 2 27 14 2 1	P-5	Other Design>=10 circuits/Dispatch/FL (hours)	93.73	5			181.942				67.85	90			119.266				123.13	21		
B 2 27 14 2 2	P-5	Other Design>=10 circuits/Non-Dispatch/FL (hours)	43.08	3			68.099				0.78	4			0.955				8.62	3		
B 2 27 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.63	1	26.627	26.62698	0.2220	YES									3.68	78,986		
B 2 27 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345			9.220												1.12	755,277		
B 2 27 15 2 1	P-5	Other Non-Design>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083												8.15	438		
B 2 27 15 2 2	P-5	Other Non-Design>=10 circuits/Non-Dispatch/FL (hours)	1.06	265			3.987												3.05	270		
B 2 27 16 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	6.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B 2 27 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9.172				1.24	681,302			6.907				1.11	752,227		
B 2 27 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B 2 27 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.60	21			6.441				14.07	12		
B 2 27 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.81	3	26.478	15.28741	0.3742	YES	4.30	55,558	4.21	7	18.977	7.17291	0.0127	YES	3.63	78,319	0.02	1
B 2 27 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000	0.62	2,699	9.172	0.17688	3.9009	YES	1.24	681,302	0.67	2,400	6.907	0.14124	4.0230	YES	1.11	752,227	0.72	3,003
B 2 27 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.591				8.62	380		
B 2 27 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9	0.62	5	0.563	0.31410	0.2913	YES	2.60	21	0.44	3	6.441	3.97549	0.5428	YES	14.07	12	1.23	2
B 2 27 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	7.95	10,170	17.33	227	49.143	3.29792	-2.8438	NO	11.78	10,204	18.82	271	73.931	4.55024	-1.5471	YES	14.43	9,808	9.38	150
B 2 27 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	2.13	6,614			28.087				2.24	6,566			30.217				2.43	6,550		
B 2 27 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B 2 27 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)									1.07	1			0.000				0.74	2		
B 2 27 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	207.20	868	41.38	320	508.469	34.56841	4.7970	YES	278.46	362	25.71	244	743.924	61.61913	4.1018	YES	259.55	331	24.59	259
B 2 27 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	6.01	904			44.168				11.11	569			43.017				4.93	1,181		
B 2 27 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	93.70	5	0.02	1	181.960	199.32667	0.4700	YES	151.43	9			258.464				0.02	2		
B 2 27 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	1.60	94			6.672				0.70	67			0.689				2.03	59		
B 2 27 20 1 1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	4.08	9,524			21.455				6.40	9,596			24.574				9.17	9,113		
B 2 27 20 1 2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902			9.072				1.52	5,788			11.236				1.15	5,431		
B 2 27 20 2 1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B 2 27 20 2 2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B 2 27 21 1 1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	78.12	2,005	76.88	18	188.251	44.56995	0.0278	YES	66.03	2,038	217.28	5	377.325	168.95171	-0.8952	YES	74.39	2,071	65.88	3
B 2 27 21 1 2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)																	17.37	1		
B 2 27 21 2 1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)																				
B 2 27 21 2 2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)																				
	Average Completion Notice Interval - Non-Mechanized																					
B 2 28 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)			13.96	6			Diagnostic			24.85	13					Diagnostic			34.44	31
B 2 28 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)							Diagnostic			15.90	1					Diagnostic				
B 2 28 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)			45.16	498			Diagnostic			15.87	395					Diagnostic			17.07	363
B 2 28 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)			9.43	1,386			Diagnostic			12.11	1,271					Diagnostic			10.09	2,003
B 2 28 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)			7.13	916			Diagnostic			11.32	845					Diagnostic			10.53	1,451
B 2 28 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)			13.93	470			Diagnostic			13.70	426					Diagnostic			8.93	552
B 2 28 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)			13.04	6			Diagnostic			26.35	7					Diagnostic			19.03	2
B 2 28 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)			10.99	2			Diagnostic			8.06	2					Diagnostic			6.09	9
B 2 28 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)			0.38	1			Diagnostic									Diagnostic			0.03	5
B 2 28 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)			21.60	1			Diagnostic			8.06	2					Diagnostic			13.67	4
B 2 28 4 1 1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)			15.08	2			Diagnostic			14.03	1					Diagnostic			158.22	2
B 2 28 4 1 4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)							Diagnostic									Diagnostic				
B 2 28 4 2 1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 4 2 4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)							Diagnostic									Diagnostic				
B 2 28 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)			22.19	166			Diagnostic			30.12	129					Diagnostic			27.78	282
B 2 28 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)							Diagnostic			0.02	1					Diagnostic				
B 2 28 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)			32.57	205			Diagnostic			28.44	145					Diagnostic			35.65	312
B 2 28 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)			20.37	1			Diagnostic									Diagnostic				
B 2 28 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)			19.96	33			Diagnostic			6.81	37					Diagnostic			4.20	69
B 2 28 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)			1.06	111			Diagnostic			0.68	128					Diagnostic			0.73	154
B 2 28 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)			33.77	66			Diagnostic			26.59	51					Diagnostic			27.00	95
B 2 28 8 1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)							Diagnostic			18.32	2					Diagnostic			20.13	2
B 2 28 8 2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)			18.40	76			Diagnostic			18.72	94					Diagnostic			21.47	189
B 2 28 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)			19.41	4			Diagnostic			19.13	12					Diagnostic			24.07	11
B 2 28 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)			12.56	16			Diagnostic			6.08	6					Diagnostic			7.06	13
B 2 28 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)							Diagnostic									Diagnostic				
B 2 28 10 1 1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)			17.25	1			Diagnostic									Diagnostic			15.32	1
B 2 28 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)							Diagnostic									Diagnostic				
B 2 28 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)							Diagnostic			17.90	2					Diagnostic			17.82	1
B 2 28 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)			21.05	1			Diagnostic			14.62	1					Diagnostic			15.83	1
B 2 28 11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)							Diagnostic									Diagnostic				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.27.8.2.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	38.575	27.33669	0.2975	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.40630	6.2667	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	1.56227	0.3661	YES
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	7.09959	1.0718	YES
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	56.519	3.05392	-4.2839	NO
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	60.839	18.57257	-0.8184	YES
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.63272	4.1982	YES
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	0.28700	-0.0912	YES
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	8.10673	0.9856	YES
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692	15.33308	1.0671	YES
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	348.205			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	81.725			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	163.177			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	14.465			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	7.324			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	12.876			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893	17.89341	0.2022	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231	0.13221	3.0042	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580	21.06479	0.6096	YES
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	69.940	5.75411	0.8774	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	28.970			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	56.397			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	0.342			
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	589.421	48.89762	4.8052	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	25.946			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	6.133			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	30.736			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	8.356			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	56.397			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	235.717	136.18956	0.0625	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)				
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)				
		Average Completion Notice Interval - Non-Mechanized				
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic

BellSouth Monthly Performance Summary

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.26.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			55.73	6				Diagnostic			55.29	8				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			66.60	4				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.26	10				Diagnostic			20.97	11				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.87	4				Diagnostic			19.98	4				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			40.57	4				Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			19.55	2				Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.52	1				Diagnostic								Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			43.55	3				Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			23.80	1				Diagnostic			3.16	412				Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			1.80	203				Diagnostic								Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			4.31	5				Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.62	4				Diagnostic			35.60	161				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			42.39	125				Diagnostic								Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			73.78	79				Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			51.31	83				Diagnostic								Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)	Diagnostic			67.12	84				Diagnostic			53.99	57				Diagnostic
		Total Service Order Cycle Time - Mechanized																	
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.25	503				Diagnostic			4.08	820				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.12	19,266				Diagnostic			0.88	37,059				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.46	7,170				Diagnostic			0.38	17,531				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.51	12,096				Diagnostic			1.33	19,528				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	101				Diagnostic			4.93	90				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.29	84				Diagnostic			12.78	18				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.21	1				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic			4.91	105				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic			3.48	21				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic			6.50	2				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)			36.89	13				Diagnostic			43.15	10				Diagnostic			25.98	22
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)			19.67	1				Diagnostic								Diagnostic			17.52	2
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)			16.09	13				Diagnostic			11.35	3				Diagnostic			17.81	19
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)			14.99	13				Diagnostic			19.66	9				Diagnostic			18.22	14
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			30.66	4
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)			18.27	3				Diagnostic								Diagnostic				
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)			18.87	10				Diagnostic								Diagnostic			21.76	65
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)			7.01	2				Diagnostic			0.23	5				Diagnostic				
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)			4.24	354				Diagnostic			4.34	354				Diagnostic			4.12	349
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)			2.30	15				Diagnostic			1.94	11				Diagnostic			0.69	12
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)			27.96	362				Diagnostic			29.48	254				Diagnostic			32.20	574
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)			20.37	1				Diagnostic			0.02	1				Diagnostic				
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)			76.16	88				Diagnostic			37.91	84				Diagnostic			55.06	202
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)								Diagnostic			43.45	1				Diagnostic				
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)			66.53	72				Diagnostic			72.34	98				Diagnostic			54.38	159
		Total Service Order Cycle Time - Mechanized																				
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.55	717				Diagnostic			3.87	631				Diagnostic			3.58	503
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			0.80	35,183				Diagnostic			0.76	23,631				Diagnostic			0.68	20,484
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.44	18,825				Diagnostic			0.44	12,719				Diagnostic			0.40	12,198
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.22	16,358				Diagnostic			1.13	10,912				Diagnostic			1.08	8,286
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic			3.66	4				Diagnostic			5.70	1
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.77	30				Diagnostic			4.68	112				Diagnostic				
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.69	10				Diagnostic			10.77	8				Diagnostic			10.69	5
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.94	118				Diagnostic			4.59	106				Diagnostic			5.05	86
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic			3.78	53
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.38	2				Diagnostic				
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1				Diagnostic			5.16	2
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.28.11.2.4	[illegible]	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
	Total Service Order Cycle Time - Mechanized					
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,209				Diagnostic			0.75	2,299				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	180				Diagnostic			6.29	105				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.08	63				Diagnostic			6.50	77				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.23	152				Diagnostic			3.64	173				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.42	3,882				Diagnostic			1.41	7,677				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuit/Switch Based Orders/FL (days)	Diagnostic			1.29	2,832				Diagnostic			1.31	4,641				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.77	1,050				Diagnostic			1.57	3,036				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			3.45	8				Diagnostic			4.66	5				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			9.53	9				Diagnostic			14.11	7				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.48	26				Diagnostic			4.61	32				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.86	500				Diagnostic			3.85	413				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			4.39	2				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic			8.90	6				Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.01	24				Diagnostic			6.38	41				Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.87	127				Diagnostic			5.75	136				Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic			5.71	133				Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.68	8				Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic			7.67	7				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.79	386				Diagnostic			0.82	523				Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.21	1				Diagnostic			1.65	4				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.67	17				Diagnostic			10.17	12				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.74	2,062				Diagnostic			0.81	1,756				Diagnostic			0.80	2,252
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			6.59	38				Diagnostic			5.12	113				Diagnostic			10.69	5
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.35	56				Diagnostic			6.27	54				Diagnostic			6.37	66
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Partially Mechanized																				
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.07	178				Diagnostic			3.63	149				Diagnostic			3.33	185
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.28	6,129				Diagnostic			1.41	8,376				Diagnostic			1.48	10,184
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.08	3,880				Diagnostic			1.22	5,976				Diagnostic			1.35	7,354
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.62	2,249				Diagnostic			1.87	2,400				Diagnostic			1.80	2,830
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			4.46	4				Diagnostic			2.89	1				Diagnostic			7.20	2
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			6.53	3				Diagnostic			4.24	5				Diagnostic				
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.67	3				Diagnostic			12.33	11				Diagnostic			11.95	79
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.29	43				Diagnostic			5.61	56				Diagnostic			5.89	49
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.21	406				Diagnostic			3.97	442				Diagnostic			4.15	418
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			2.13	1				Diagnostic			3.94	16				Diagnostic			2.98	5
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			8.40	6				Diagnostic			5.66	6				Diagnostic			7.90	6
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			4.03	1				Diagnostic								Diagnostic				
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			6.11	51				Diagnostic			6.62	72				Diagnostic			6.67	147
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			7.12	1				Diagnostic			8.24	4				Diagnostic			12.17	6
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.97	215				Diagnostic			5.59	269				Diagnostic			5.71	510
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165				Diagnostic			5.49	241
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.78	12				Diagnostic			8.49	12				Diagnostic			8.55	21
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3				Diagnostic			7.75	6
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7				Diagnostic				
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.91	583				Diagnostic			0.94	558				Diagnostic			0.94	688
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.38	2				Diagnostic								Diagnostic				
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			9.10	6				Diagnostic			9.80	16				Diagnostic			11.95	79

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Partially Mechanized				
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B 2 30 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	50				Diagnostic			7.61	49				Diagnostic
B 2 30 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 20 1 1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 20 1 2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 20 2 1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 20 2 2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			12.22	28				Diagnostic			12.81	6				Diagnostic
B 2 30 21 1 1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 21 1 2	P-10	EELs/<10 circuits/Non Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 21 2 1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 30 21 2 2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized		Diagnostic								Diagnostic								Diagnostic
B 2 31 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.01	4				Diagnostic			13.27	1				Diagnostic
B 2 31 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.76	127				Diagnostic			3.91	274				Diagnostic
B 2 31 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			1.74	159				Diagnostic			1.75	554				Diagnostic
B 2 31 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 3 1 3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B 2 31 3 1 4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic			4.29	1				Diagnostic			3.08	1				Diagnostic
B 2 31 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B 2 31 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.98	101				Diagnostic			1.26	387				Diagnostic
B 2 31 3 2 3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			3.07	58				Diagnostic			2.87	167				Diagnostic
B 2 31 3 2 4	P-10	Loop + Port Combinations/<10 circuits/D spatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 4 1 1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 4 1 2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 4 2 1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 4 2 2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			5.04	9				Diagnostic
B 2 31 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			6.86	8				Diagnostic								Diagnostic
B 2 31 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.83	21				Diagnostic			9.89	51				Diagnostic
B 2 31 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			4.60	4				Diagnostic
B 2 31 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			3.08	8				Diagnostic			1.78	2				Diagnostic
B 2 31 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.28	14				Diagnostic			4.64	19				Diagnostic
B 2 31 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic								Diagnostic
B 2 31 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.67	9				Diagnostic			3.70	14				Diagnostic
B 2 31 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.86	1				Diagnostic
B 2 31 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B 2 31 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B 2 31 12 1 1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 12 1 2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 12 2 1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 12 2 2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B 2 31 13 1 1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B 2 31 13 1 2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 13 2 1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 13 2 2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 14 1 1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			8.81	1				Diagnostic
B 2 31 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.83	3				Diagnostic
B 2 31 17 1 1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.90	184				Diagnostic			0.88	390				Diagnostic
B 2 31 17 1 2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 17 2 1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B 2 31 17 2 2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.01	29				Diagnostic			9.33	58				Diagnostic
B 2 31 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic			7.36	28				Diagnostic
B 2 31 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 20 1 1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 20 1 2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 20 2 1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 20 2 2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			11.98	7				Diagnostic			11.47	22				Diagnostic
B 2 31 21 1 1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 21 1 2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.77	77				Diagnostic			7.12	74				Diagnostic			7.15	55
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)			12.15	1				Diagnostic								Diagnostic				
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time - Non-Mechanized																				
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic								Diagnostic			13.78	6
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.02	226				Diagnostic			3.42	200				Diagnostic			3.47	154
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.55	555				Diagnostic			1.89	485				Diagnostic			1.84	351
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic			3.50	5
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic			7.21	1				Diagnostic				
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			6.02	2				Diagnostic			5.07	1
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.21	1				Diagnostic			3.50	5
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.10	364				Diagnostic			1.46	308				Diagnostic			1.35	222
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			2.41	191				Diagnostic			2.66	177				Diagnostic			2.69	129
B.2.31.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)			17.32	2				Diagnostic			12.30	1				Diagnostic			13.79	1
B.2.31.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.78	24				Diagnostic			5.79	50				Diagnostic			5.16	64
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.36	82				Diagnostic			9.46	75				Diagnostic			10.56	124
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			6.54	5				Diagnostic			3.73	4
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			4.32	4				Diagnostic			4.03	5				Diagnostic			4.22	16
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.62	33				Diagnostic			4.41	27				Diagnostic			4.27	42
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.86	1
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.59	23				Diagnostic			4.80	38
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic			4.10	3				Diagnostic			3.77	5
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.02	2
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic								Diagnostic			5.26	1
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			4.06	1				Diagnostic				
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	1				Diagnostic								Diagnostic				
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic			6.08	3				Diagnostic			6.13	9
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic			4.10	1
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.17	6				Diagnostic			3.99	2				Diagnostic			4.68	2
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic			4.08	2				Diagnostic			8.00	4
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			19.97	1				Diagnostic								Diagnostic				
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			6.17	2				Diagnostic								Diagnostic			6.69	36
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5				Diagnostic				
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.94	325				Diagnostic			0.97	316				Diagnostic			1.02	305
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			2.03	10				Diagnostic			1.28	6				Diagnostic			1.31	6
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.61	104				Diagnostic			7.96	120				Diagnostic			8.79	184
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.71	24				Diagnostic			6.93	18				Diagnostic			6.90	56
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.12	1				Diagnostic				
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)			11.79	25				Diagnostic			13.28	35				Diagnostic			12.13	56
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Total Service Order Cycle Time - Non-Mechanized					
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.31.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B 2 31 2 2 1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 31 2 2 2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Mechanized																			
B 2 32 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.19	440				Diagnostic			4.00	700				Diagnostic
B 2 32 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.16	18,045				Diagnostic			0.94	33,154				Diagnostic
B 2 32 3 1 3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.47	6,146				Diagnostic			0.39	14,088				Diagnostic
B 2 32 3 1 4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.52	11,899				Diagnostic			1.34	19,066				Diagnostic
B 2 32 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B 2 32 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 3 2 3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 3 2 4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 4 1 1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 4 1 2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 4 2 1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 4 2 2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.60	91				Diagnostic			5.00	80				Diagnostic
B 2 32 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.49	69				Diagnostic			11.45	12				Diagnostic
B 2 32 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic			4.90	100				Diagnostic
B 2 32 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B 2 32 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic			3.48	21				Diagnostic
B 2 32 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 12 1 1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic			6.50	2				Diagnostic
B 2 32 12 1 2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 12 2 1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 12 2 2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 13 1 1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 13 1 2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 13 2 1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 13 2 2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 14 1 1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 16 1 2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 17 1 1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 17 1 2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,208				Diagnostic			0.75	2,299				Diagnostic
B 2 32 17 2 1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 17 2 2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.23	155				Diagnostic			5.89	89				Diagnostic
B 2 32 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.09	61				Diagnostic			6.55	75				Diagnostic
B 2 32 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 20 1 1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 20 1 2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 20 2 1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 20 2 2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 21 1 1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 21 1 2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 21 2 1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 32 21 2 2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Partially Mechanized																			
B 2 33 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B 2 33 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.11	139				Diagnostic			3.55	156				Diagnostic
B 2 33 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.40	3,595				Diagnostic			1.41	6,938				Diagnostic

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			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.31.2.2.1	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Mechanized																				
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.46	629				Diagnostic			3.86	561				Diagnostic			3.55	460
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.01	17,595				Diagnostic			0.97	9,989				Diagnostic			0.79	9,793
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.42	6,568				Diagnostic			0.48	4,092				Diagnostic			0.41	4,907
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.37	11,027				Diagnostic			1.31	5,897				Diagnostic			1.18	4,886
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic			3.66	4				Diagnostic			5.70	1
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.95	24				Diagnostic			4.81	96				Diagnostic				
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.88	9				Diagnostic			10.90	7				Diagnostic			10.69	5
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.94	118				Diagnostic			4.61	103				Diagnostic			4.99	83
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic			3.78	53
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.38	2				Diagnostic				
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1				Diagnostic			5.16	2
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			0.80	2,252
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.74	2,057				Diagnostic			0.81	1,765				Diagnostic				
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			6.97	31				Diagnostic			5.27	96				Diagnostic			10.69	5
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.26	54				Diagnostic			6.28	52				Diagnostic			6.43	63
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Partially Mechanized																				
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			2.97	165				Diagnostic			3.69	120				Diagnostic			3.36	165
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.26	5,556				Diagnostic			1.44	4,687				Diagnostic			1.39	6,456

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.31.21.2.1	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized				
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.12.2.2	P-10	2W Aeslog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized				
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.27	2,607				Diagnostic			1.33	4,061				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.74	988				Diagnostic			1.53	2,877				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			5.02	4				Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.57	5				Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			14.45	4				Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.80	5				Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	24				Diagnostic			4.67	30				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.85	413				Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	494				Diagnostic			4.39	2				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			8.90	6				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.07	23				Diagnostic			6.38	38				Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.89	126				Diagnostic			5.75	136				Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic			5.71	133				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.61	7				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic			7.67	7				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.77	372				Diagnostic			0.73	508				Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			1.65	4				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.97	11				Diagnostic			9.73	8				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.47	47				Diagnostic			7.68	46				Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic			12.77	5				Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			10.06	3				Diagnostic			13.27	1				Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.75	121				Diagnostic			4.00	247				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.80	134				Diagnostic			1.67	445				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.00	82				Diagnostic			1.31	294				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			3.07	52				Diagnostic			2.96	151				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic			3.08	1				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B.2.34.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			7.77	7				Diagnostic			5.84	7				Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Mode	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.06	3,437				Diagnostic			1.27	2,931				Diagnostic			1.25	4,239
B 2 33 3 1 3	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.58	2,119				Diagnostic			1.72	1,756				Diagnostic			1.66	2,227
B 2 33 3 1 4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			4.46	4				Diagnostic			2.89	1				Diagnostic			7.20	2
B 2 33 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B 2 33 3 2 3	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B 2 33 3 2 4	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 4 1 1	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 4 1 2	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 4 2 1	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 4 2 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			8.53	3				Diagnostic			3.54	4				Diagnostic				
B 2 33 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 5 2 2	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			12.51	2				Diagnostic			12.96	9				Diagnostic			12.19	64
B 2 33 6 1 1	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 6 1 2	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 6 2 1	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 6 2 2	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 7 1 1	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 7 1 2	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 7 2 1	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 7 2 2	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.35	40				Diagnostic			5.59	53				Diagnostic			5.90	44
B 2 33 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 8 1 2	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 8 2 2	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.21	404				Diagnostic			3.98	440				Diagnostic			4.13	411
B 2 33 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			2.13	1				Diagnostic			3.92	13				Diagnostic			2.98	5
B 2 33 9 1 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			6.59	5				Diagnostic			5.66	6				Diagnostic			9.03	4
B 2 33 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			4.03	1				Diagnostic								Diagnostic				
B 2 33 9 2 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 10 1 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 10 2 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 11 1 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 11 2 2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			6.11	51				Diagnostic			6.58	71				Diagnostic			6.66	145
B 2 33 12 1 1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 12 1 2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			7.12	1				Diagnostic			7.03	2				Diagnostic			12.36	5
B 2 33 12 2 1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 12 2 2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.96	214				Diagnostic			5.54	287				Diagnostic			5.68	501
B 2 33 13 1 1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165				Diagnostic			5.49	241
B 2 33 13 1 2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.28	11				Diagnostic			8.02	10				Diagnostic			8.55	21
B 2 33 13 2 1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3				Diagnostic			7.75	6
B 2 33 13 2 2	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 14 1 1	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 14 1 2	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 14 2 1	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 14 2 2	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 15 1 1	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 15 1 2	P-10	Other Non-Design/>=0 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 15 2 1	P-10	Other Non-Design/>=0 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 15 2 2	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 16 1 1	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 16 1 2	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 16 2 1	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 16 2 2	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7				Diagnostic				
B 2 33 17 1 1	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.89	548				Diagnostic			0.93	526				Diagnostic			0.92	665
B 2 33 17 1 2	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 17 2 1	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic								Diagnostic				
B 2 33 17 2 2	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			8.92	5				Diagnostic			10.06	13				Diagnostic			12.19	64
B 2 33 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 18 1 2	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 18 2 2	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			5.94	70				Diagnostic			7.00	70				Diagnostic			7.19	53
B 2 33 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 19 1 2	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 19 2 2	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 20 1 1	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 20 1 2	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 20 2 1	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 20 2 2	P-10	EELs/<10 circuits/Dispatch/FL (days)			12.15	1				Diagnostic								Diagnostic				
B 2 33 21 1 1	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 21 1 2	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 21 2 1	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 33 21 2 2		***Total Service Order Cycle Time (offered) - Non-Mechanized***																				
	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 1 1 1	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 1 1 2	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 1 2 1	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			13.78	6
B 2 34 1 2 2	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic								Diagnostic				
B 2 34 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 2 1 2	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			3.47	142
B 2 34 2 2 2	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.30	197				Diagnostic			3.45	181				Diagnostic			1.82	272
B 2 34 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.61	454				Diagnostic			2.00	387				Diagnostic			1.33	171
B 2 34 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.11	286				Diagnostic			1.51	293				Diagnostic			2.65	101
B 2 34 3 1 3	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			2.45	168				Diagnostic			2.74	154				Diagnostic			5.07	1
B 2 34 3 1 4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			6.02	2				Diagnostic				
B 2 34 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.21	1				Diagnostic				
B 2 34 3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B 2 34 3 2 3	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)			17.32	2				Diagnostic			7.21	1				Diagnostic				
B 2 34 3 2 4	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic			12.30	1				Diagnostic			13.79	1
B 2 34 4 1 1	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 4 1 2	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 4 2 1	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.10	58
B 2 34 4 2 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.81	22				Diagnostic			5.79	43				Diagnostic				
B 2 34 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/>=0 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B 2 34 5 2 1																						

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized					
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.34.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.31	20				Diagnostic			10.31	44				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			5.38	3				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.05	7				Diagnostic			1.78	2				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.56	12				Diagnostic			4.78	17				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.56	7				Diagnostic			3.94	11				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.88	1				Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.81	1				Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			2.86	2				Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.86	181				Diagnostic			0.87	378				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.63	27				Diagnostic			9.72	50				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic			7.25	27				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			12.74	6				Diagnostic			11.96	20				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Disconnect Timeliness																		
B.2.35	P-12	LNP/FL (%)	>= 95% w in 15 min			40.95%	6,728				NO			37.50%	5,613				NO
	% Completions w/o Notice or < 24 hours																		
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)	<= 5%																
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	<= 5%																
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	<= 5%			0.00%	17				YES			0.00%	3				YES
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	<= 5%																
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	<= 5%			8.18%	1,174				NO			10.00%	1,690				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	<= 5%			16.52%	24,879				NO			18.85%	47,649				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)	<= 5%			0.00%	10,706				YES			0.00%	23,517				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/FL (%)	<= 5%			29.01%	14,173				NO			37.21%	24,132				NO
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)	<= 5%																
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)	<= 5%																
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	<= 5%			7.59%	158				NO			2.74%	146				YES
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	<= 5%																
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)	<= 5%			5.53%	199				NO			2.53%	198				YES
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	<= 5%																
B.2.36.7.1	P-6	Line Sharing/Dispatch/FL (%)	<= 5%			0.00%	41				YES			0.00%	22				YES
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	<= 5%			0.00%	213				YES			0.00%	134				YES
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	<= 5%			7.50%	160				NO			4.41%	204				YES
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	<= 5%			9.60%	667				NO			10.51%	590				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	<= 5%			0.00%	13				YES			16.67%	6				NO
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)	<= 5%																
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	<= 5%			0.00%	2				YES			0.00%	1				YES
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)	<= 5%			38.46%	52				NO			47.50%	80				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	<= 5%			35.26%	190				NO			39.09%	197				NO
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	<= 5%			40.00%	250				NO			27.27%	165				NO
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)	<= 5%			0.00%	3				YES								
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)	<= 5%			0.00%	1				YES			0.00%	1				YES
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	<= 5%																
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	<= 5%																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.34.5.2.2	P-10	XDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.66	73				Diagnostic			9.46	75				Diagnostic			10.69	115
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			4.04	4				Diagnostic			3.73	4
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			3.63	3				Diagnostic			4.03	5				Diagnostic			4.22	16
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.62	33				Diagnostic			4.49	26				Diagnostic			4.35	41
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.86	1
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.67	21				Diagnostic			4.92	37
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic			3.58	2				Diagnostic			3.77	5
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.02	2
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic								Diagnostic			5.26	1
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			4.06	1				Diagnostic				
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	1				Diagnostic								Diagnostic				
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic			6.08	3				Diagnostic			6.13	9
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic			4.10	1
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.21	5				Diagnostic			3.99	2				Diagnostic			4.68	2
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic			4.08	2				Diagnostic			8.00	4
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			19.97	1				Diagnostic								Diagnostic				
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			6.17	2				Diagnostic								Diagnostic			6.79	33
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5				Diagnostic				
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.93	312				Diagnostic			0.96	298				Diagnostic			1.01	287
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.76	8				Diagnostic			1.76	4				Diagnostic			1.35	5
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.84	93				Diagnostic			8.06	114				Diagnostic			8.88	170
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic								Diagnostic				
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.87	23				Diagnostic			7.08	16				Diagnostic			7.09	50
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)			11.91	23				Diagnostic			13.49	34				Diagnostic			12.12	54
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
	Disconnect Timeliness																					
B.2.35	P-12	LNP/FL (%)			25.47%	12,428				NO			37.05%	8,472				NO			28.82%	11,674
	% Completions w/o Notice or < 24 hours																					
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)																				
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)																				
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)			0.00%	6				YES			7.14%	14				NO			0.00%	25
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)																				
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)			10.33%	1,500				NO			10.10%	1,327				NO			12.81%	1,163
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)			22.94%	43,509				NO			22.18%	34,223				NO			20.09%	33,693
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)			0.00%	23,865				YES			0.00%	19,725				YES			0.00%	21,375
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/FL (%)			50.82%	19,644				NO			52.37%	14,498				NO			54.95%	12,318
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)			0.00%	2				YES			0.00%	1				YES			50.00%	2
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)																				
B.2.36.5.1	P-6	XDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			3.01%	166				YES			1.90%	211				YES			5.26%	190
B.2.36.5.2	P-6	XDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)																				
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)			7.59%	237				NO			5.02%	239				NO			4.93%	426
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)																				
B.2.36.7.1	P-6	Line Sharing/Dispatch/FL (%)			0.00%	26				YES			0.00%	30				YES			2.17%	46
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)			0.00%	108				YES			0.00%	126				YES			0.00%	129
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)			9.62%	260				NO			5.20%	269				NO			5.88%	298
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)																				
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)			10.95%	612				NO			9.59%	678				NO			9.60%	802
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			0.00%	16				YES			3.03%	33				YES			4.55%	22
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)			0.00%	1				YES											0.00%	1
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)																				
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)											0.00%	1				YES				
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)			0.00%	1				YES												
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)			46.79%	109				NO			55.26%	152				NO			32.91%	234
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)																				
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			25.00%	300				NO			37.64%	348				NO			35.76%	713
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			31.29%	163				NO			52.05%	219				NO			38.35%	339
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)			0.00%	1				YES												
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)																				
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)			0.00%	6				YES											16.00%	50
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)																				
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)																				
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)																				

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.2.2	P-10	[illegible]				Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
	Disconnect Timeliness					
B.2.35	P-12	LNP/FL (%)				NO
	% Completions w/o Notice or < 24 hours					
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)				
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)				
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)				YES
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)				
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch Inv/FL (%)				NO
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)				NO
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)				
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)				YES
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)				
B.2.36.7.1	P-6	Line Sharing/Dispatch/FL (%)				YES
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)				YES
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)				
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				YES
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)				YES
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				NO
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)				NO
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)				
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)				
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)				NO
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)				
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)				
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	<= 5%											0.00%	3				YES
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	<= 5%			34.28%	2,847				NO			24.04%	3,253				NO
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	<= 5%			6.57%	350				NO			2.66%	338				YES
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	<= 5%			9.60%	227				NO			11.31%	221				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.20.1	P-6	Line Splitting/Dispatch/FL (%)	<= 5%																
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/FL (%)	<= 5%																
B.2.36.21.1	P-6	EELs/Dispatch/FL (%)	<= 5%			9.82%	112				NO			7.14%	70				NO
B.2.36.21.2	P-6	EELs/Non-Dispatch/FL (%)	<= 5%																
	% Cooperative Test Attempts for xDSL																		
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	179				YES			100.00%	176				YES
B.2.37.2	P-8	xDSL Other/FL (%)	>= 95% of requests																
	Service Order Accuracy																		
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			99.55%	220				YES			100.00%	220				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.01%	101				YES			91.11%	90				NO
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	37				YES			100.00%	21				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	18				YES			94.12%	17				NO
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			99.00%	200				YES			97.60%	250				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	250				YES			99.43%	350				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			97.30%	74				YES			98.98%	98				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			97.67%	86				YES			98.99%	99				YES
	Unbundled Network Elements - Maintenance and Repair																		
	Missed Repair Appointments																		
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056							10.55%	118,207						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,645							1.00%	57,060						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.00%	993	0.00%	5		0.03474	0.1739	YES	0.68%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.00%	638	0.00%	10		0.00000		YES	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	9.94%	99,830	7.75%	6,687		0.00378	5.7944	YES	10.63%	120,112	6.51%	7,939		0.00357	11.5273	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.28%	49,644	1.55%	2,002		0.00256	-1.0602	YES	1.06%	58,247	0.86%	2,449		0.00213	1.0359	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	42		0.04582	2.1317	YES	10.44%	122,932	1.52%	66		0.03765	2.3708	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	33		0.05169	1.8896	YES	10.44%	122,932	0.00%	25		0.06117	1.7071	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	13.51%	37		0.07824	2.5188	YES	37.21%	4,115	11.11%	18		0.11418	2.2854	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	40		0.02174	0.8825	YES	2.04%	7,385	0.00%	21		0.03093	0.6611	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	9.94%	99,830	4.11%	633		0.01193	4.6866	YES	10.63%	120,112	1.83%	821		0.01079	8.1552	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	9.94%	99,830	1.68%	119		0.02744	3.0086	YES	10.63%	120,112	0.00%	155		0.02477	4.2908	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	9.75%	97,806	12.90%	876		0.01007	-3.1274	NO	10.53%	117,925	8.77%	1,072		0.00942	1.8724	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	1.04%	41,705	7.32%	41		0.01582	-3.9704	NO	0.94%	49,933	0.00%	27		0.01855	0.5053	YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	1.96%	2,189	0.00%	0				YES	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	0				YES	0.79%	2,541	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	9.94%	99,830	0.00%	2		0.21153	0.4697	YES	10.63%	120,112	0.00%	1		0.30621	0.3449	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.28%	49,644	0.00%	1		0.11229	0.1137	YES	1.06%	58,247	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	29.38%	4,649	1.27%	158		0.03665	7.6302	YES	31.67%	4,864	2.76%	181		0.03527	8.2512	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	1.75%	9,291	0.00%	55		0.01775	0.9681	YES	1.85%	8,212	0.00%	66		0.01666	1.1112	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	1.37%	877	3.21%	218		0.00879	-2.0959	NO	1.92%	1,253	0.47%	214		0.01014	1.4284	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.29%	1,018	0.00%	94		0.00584	0.5043	YES	0.80%	1,006	0.00%	87		0.00993	0.8012	YES
	Customer Trouble Report Rate																		
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144							2.24%	5,284,051						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144							1.08%	5,284,051						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	1.75%	56,627	0.34%	1,468		0.00350	4.0383	YES	2.33%	56,656	0.27%	1,456		0.00405	5.0728	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	1.13%	56,627	0.68%	1,468		0.00281	1.5875	YES	1.24%	56,656	0.62%	1,456		0.00299	2.1061	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	1.78%	5,601,297	1.27%	527,133		0.00019	26.7090	YES	2.13%	5,627,184	1.54%	514,192		0.00021	27.7436	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.80%	5,601,297	0.38%	527,133		0.00014	37.3443	YES	1.04%	5,627,184	0.48%	514,192		0.00015	37.7012	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.96%	2,118		0.00275	-1.3892	YES	1.92%	6,406,291	3.23%	2,044		0.00306	-4.2775	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.60%	6,371,012	1.56%	2,118		0.00275	0.1561	YES	1.92%	6,406,291	1.22%	2,044		0.00306	2.2690	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	0.82%	5,029		0.00166	3.3028	YES	1.46%	281,126	0.94%	5,211		0.00169	3.0946	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	0.38%	5,029		0.00243	10.4319	YES	2.63%	281,126	0.42%	5,211		0.00227	9.7299	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.95%	21,260	1.88%	6,584		0.00138	-6.7372	NO	0.82%	21,357	2.06%	6,600		0.00127	-9.7362	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.82%	21,260	0.55%	6,584		0.00128	2.1291	YES	0.89%	21,357	0.71%	6,600		0.00133	1.3364	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.36%	292,190	1.88%	1,971		0.00264	-1.9451	NO	1.46%	281,126	0.94%	1,916		0.00277	1.8905	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	2.03%	1,971		0.00385	2.2790	YES	2.63%	281,126	1.10%	1,916		0.00372	4.1205	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.97%	65,258		0.00053	15.4531	YES	2.13%	5,627,184	1.22%	67,312		0.00057	16.1489	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.18%	65,258		0.00053	30.4377	YES	2.13%	5,627,184	0.23%	67,312		0.00057	33.6151	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	1.86%	5,261,144	2.28%	38,482		0.00070	-5.9830	NO	2.23%	5,284,051	2.80%	38,307		0.00077	-7.3982	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.79%	5,261,144	0.11%	38,482		0.00046	15.0631	YES	0.94%	5,284,051	0.07%	38,307		0.00050	17.5435	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.28%	769,715	0.00%	90		0.00560	0.5036	YES	0.36%	781,107	1.15%	87		0.00644	-1.2238	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.31%	769,715	0.00%	90		0.00591	0.5315	YES	0.33%	781,107	0.00%	87		0.00612	0.5320	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	1.78%	5,601,297	0.37%	544		0.00572	2.4713	YES	2.13%	5,627,184	0.18%	557		0.00619	3.1579	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.80%	5,601,297	0.18%	544		0.00404	1.7403	YES	1.04%	5,627,184	0.00%	557		0.00431	2.4010	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	1.25%	372,918	1.40%	11,304		0.00106	-1.4262	YES	1.34%	363,859	1.57%	11,503		0.00109	-2.1786	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	2.49%	372,918	0.49%	11,304		0.00149	13.4733	YES	2.26%	363,859	0.57%	11,503		0.00141	11.9666	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	0.17%	501,731	3.03%	7,186		0.00050	-57.6060	NO	0.25%	506,967	3.10%	6,895		0.00060	-47.5607	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.20%	501,731	1.31%	7,186		0.00053	-20.6728	NO	0.20%	506,967	1.26%	6,895		0.00054	-19.7618	NO
	Maintenance Average Duration																		
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231				22.32	118,207			25.597			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,645			15.876				7.28	57,060			17.472			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	3.91	993	1.97	5	3.635	1.62955	1.1886	YES	3.87	1,320	2.35	4	3.672	1.83861	0.8242	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice	1.44	638	1.73	10	1.894	0.60354	-0.4729	YES	1.62	703	2.04	9	2.453	0.82280	-0.5136	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.00	99,830	16.68	6,687	27.223	0.34387	15.4515	YES	22.26	120,112	16.21	7,939	25.582	0.29645	20.4214	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.32	49,644	4.16	2,002	16.027	0.36835	8.6299	YES	7.23	58,247	4.22	2,449	17.369	0.35829	8.3957	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	5.11	42	27.057	4.17583	3.9978	YES	21.91	122,932	6.41	66	26.061	3.20875	4.8275	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	2.73	33	27.057	4.71076	4.0153	YES	21.91	122,932	1.46	25	26.061	5.21273	3.9192	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	4.50	41	52.374	8.22144	2.9377	YES	61.70	4,115	4.63	49	323.500	46.48855	1.2275	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	1.95	8,496	1.71	19	10.206	2.34408	-0.0228	YES	8.03	7,385	1.37	22	179.616	38.35135	0.1736	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	6.25	203	4.38	124	6.573	0.74618	2.4876	YES	7.13	175	8.74	136	11.222	1.28286	-1.2463	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	1.98	174	3.62	36	2.792	0.51127	-3.2095	NO	2.34	190	3.13	47	3.859	0.62890	-1.2509	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	18.70	37	52.374	8.65014	1.1502	YES	61.70	4,115	35.44	18	323.500	76.41615	0.3435	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	1.60	8,496	7.10	40	10.206	1.61753	-3.3635	NO	8.03	7,385	9.19	21	179.616	39.25121	-0.0296	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.00	99,830	6.12	633	27.223	1.08544	14.5279	YES	22.26	120,112	5.10	821	25.582	0.85696	19.1923	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.00	99,830	2.59	119	27.223	2.49700	7.7745	YES	22.26	120,112	1.83	155	25.582	2.06611	9.9367	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.05	97,806	14.19	876	27.237	0.92437	8.5000	YES	22.30	117,925	13.16	1,072	25.558	0.78414	11.6557	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.79	41,705	9.02	41	16.530	2.58290	-0.4791	YES	7.60	49,933	7.37	27	14.270	2.74701	0.0841	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	5.26	2,189	0.00	0	6.576			YES	6.66	2,820	5.30	1	38.674	38.66078	0.0351	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	2.05	2,416	0.00	0	4.581			YES	13.22	2,541	0.00	0	254.410			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.00	99,830	11.00	2	27.223	19.24964	0.5713	YES	22.26	120,112	17.00	1	25.582	25.58197	0.2057	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.32	49,644	0.00	1	16.027	16.02743	0.4565	YES	7.23	58,247	0.00	0	17.369			YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.36.17.1	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			0.00%	5				YES			0.00%	12				YES			0.00%	1
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			23.08%	3,055				NO			28.70%	2,749				NO			30.52%	3,352
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)			5.87%	392				NO			3.50%	429				YES			5.15%	602
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)																				
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)			13.25%	249				NO			11.61%	224				NO			8.76%	274
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)																				
B.2.36.20.1	P-6	Line Splitting/Dispatch/FL (%)																				
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/FL (%)																				
B.2.36.21.1	P-6	EELs/Dispatch/FL (%)			11.76%	68				NO			5.95%	84				NO			4.00%	125
B.2.36.21.2	P-6	EELs/Non-Dispatch/FL (%)																				
		% Cooperative Test Attempts for xDSL																				
B.2.37.1	P-6	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	194				YES			100.00%	240				YES			100.00%	256
B.2.37.2	P-6	xDSL Other/FL (%)																				
		Service Order Accuracy																				
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			100.00%	115				YES			100.00%	110				YES			100.00%	120
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			84.42%	77				NO			69.33%	75				NO			67.07%	82
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			98.00%	25				YES			100.00%	25				YES			100.00%	23
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			85.71%	7				NO			90.91%	11				NO			100.00%	5
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			97.33%	150				YES			98.33%	300				YES			98.00%	175
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			97.05%	440				YES			98.02%	405				YES			100.00%	150
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			91.30%	92				NO			97.73%	132				YES			97.90%	143
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			98.57%	70				YES			97.53%	81				YES			98.73%	79
		Unbundled Network Elements - Maintenance and Repair																				
		Missed Repair Appointments																				
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261							7.00%	92,159		
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863							1.79%	54,199		
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	11.85%	129,750	6.69%	8,332		0.00365	14.1498	YES	10.52%	109,903	7.62%	6,550		0.00390	7.4280	YES	7.09%	93,624	4.94%	5,059
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	1.04%	62,896	1.03%	2,724		0.00198	0.0441	YES	1.18%	55,941	0.71%	2,109		0.00240	1.9624	YES	1.85%	55,599	1.08%	2,232
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	11.62%	132,888	0.00%	67		0.03917	2.9678	YES	10.31%	112,543	0.00%	52		0.04219	2.4449	YES	6.97%	96,077	0.00%	52
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	11.62%	132,888	0.00%	42		0.04946	2.3500	YES	10.31%	112,543	0.00%	27		0.05854	1.7619	YES	6.97%	96,077	0.00%	28
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21		0.02617	0.5560	YES	1.97%	5,488	0.00%	19
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	5.63%	213	1.97%	152		0.02448	1.4950	YES	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.08%	212	1.02%	98
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	2.56%	234	0.00%	41		0.02676	0.9582	YES	0.00%	212	0.00%	45		0.00000		YES	0.52%	194	0.00%	59
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	43.96%	4,140	17.65%	34		0.06547	3.0788	YES	38.52%	3,136	21.43%	28		0.09238	1.8502	YES	32.70%	2,737	18.18%	22
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	21		0.02918	0.6224	YES	1.46%	6,941	26.32%	19		0.02751	-9.0371	NO	1.97%	5,488	10.00%	40
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	11.85%	129,750	3.06%	881		0.01093	8.0436	YES	10.52%	109,903	3.33%	812		0.01081	6.6556	YES	7.09%	93,624	0.86%	699
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	11.85%	129,750	0.00%	159		0.02565	4.6214	YES	10.52%	109,903	0.43%	230		0.02025	4.9790	YES	7.09%	93,624	0.00%	242
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	11.77%	127,526	8.79%	1,012		0.01017	2.9287	YES	10.44%	108,007	8.26%	1,138		0.00911	2.3933	YES	6.98%	91,924	9.97%	1,043
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.91%	54,190	25.35%	71		0.01130	-21.8308	NO	1.05%	47,706	2.78%	36		0.01703	-1.0120	YES	1.75%	45,422	8.45%	71
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	11.85%	129,750	14.29%	7		0.12218	-0.1990	YES	10.52%	109,903	22.22%	9		0.10226	-1.1447	YES	7.09%	93,624	15.79%	19
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	1.04%	62,896	0.00%	0				YES	1.18%	55,941	0.00%	1		0.10806	0.1093	YES	1.85%	55,599	0.00%	1
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	36.31%	5,073	1.50%	200		0.03467	10.0409	YES	31.47%	3,883	2.34%	171		0.03629	8.0280	YES	26.04%	3,510	1.28%	156
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	1.71%	8,903	0.00%	54		0.01768	0.9656	YES	1.30%	7,870	0.00%	63		0.01431	0.9059	YES	1.65%	6,852	0.00%	77
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.91%	1,322	1.71%	234		0.00673	-1.1919	YES	0.98%	1,117	1.95%	205		0.00750	-1.2881	YES	0.71%	980	0.98%	205
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.58%	1,212	0.00%	94		0.00811	0.7119	YES	0.10%	977	1.23%	81		0.00370	-3.0623	NO	0.43%	1,402	0.00%	83
		Customer Trouble Report Rate																				
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479							1.70%	5,419,773		
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479							1.00%	5,419,773		
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	2.57%	56,330	0.35%	1,447		0.00426	5.2054	YES	2.15%	56,300	0.34%	1,451		0.00390	4.6271	YES	1.86%	56,215	0.55%	1,459
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	1.43%	56,330	0.69%	1,447		0.00319	2.3311	YES	1.12%	56,300	0.21%	1,451		0.00282	3.2547	YES	1.54%	56,215	0.89%	1,459
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	2.29%	5,662,517	1.69%	492,827		0.00022	26.7212	YES	1.92%	5,718,894	1.41%	465,057		0.00021	24.2639	YES	1.82%	5,768,545	1.27%	398,459
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	1.11%	5,662,517	0.55%	492,827		0.00016	35.6503	YES	0.98%	5,718,894	0.45%	465,057		0.00015	34.7910	YES	0.96%	5,768,545	0.58%	398,459
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	2.02%	6,502,003	3.41%	1,965		0.00320	-4.3509	NO	1.69%	6,657,525	2.73%	1,903		0.00298	-3.4958	NO	1.43%	6,712,480	2.97%	1,752
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	2.02%	6,502,003	2.14%	1,965		0.00320	-0.3793	YES	1.69%	6,657,525	1.42%	1,903		0.00298	0.9113	YES	1.43%	6,712,480	1.80%	1,752
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	1.54%	269,050	1.01%	5,229		0.00173	3.0321	YES	1.21%	259,588	1.00%	5,180		0.00154	1.3240	YES	1.09%	250,688	1.15%	5,306
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	2.93%	269,050	0.27%	5,229		0.00239	11.1312	YES	2.67%	259,588	0.41%	5,180		0.00229	9.8863	YES	2.19%	250,688	0.36%	5,306
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.85%	24,965	2.32%	6,557		0.00126	-11.4398	NO	0.70%	25,643	1.87%	6,570		0.00116	-10.1626	NO	0.82%	25,990	1.48%	6,643
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.94%	24,965	0.63%	6,557		0.00134	2.3181	YES	0.63%	25,643	0.68%	6,570		0.00126	1.1279	YES	0.75%	25,990	0.89%	6,643
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	1.54%	269,050	1.49%	2,286		0.00261	0.1974	YES	1.21%	259,588	1.24%	2,251		0.00233	-0.1540	YES	1.09%	250,688	1.01%	2,169
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	2.93%	269,050	0.92%	2,286		0.00359	5.5882	YES	2.67%	259,588	0.84%	2,251		0.00346	5.2862	YES	2.19%	250,688	1.84%	2,169
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	2.29%	5,662,517	1.28%	68,729		0.00058	17.3790	YES	1.92%	5,718,894	1.17%	69,649		0.00053	14.3037	YES	1.62%	5,768,545	0.98%	72,866
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	2.29%	5,662,517	0.23%	68,729		0.00058	35.4631	YES	1.92%	5,718,894	0.33%	69,649		0.00053	30.1157	YES	1.62%	5,768,545	0.33%	72,866
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	2.40%	5,317,607	2.61%	38,757		0.00070	-2.6974	NO	2.01%	5,371,479	2.94%	38,685		0.00072	-12.8666	NO	1.70%	5,419,773	2.42%	43,089
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	1.02%	5,317,607	0.18%	38,757		0.00051	16.2419	YES	0.89%	5,371,479	0.09%	38,685		0.00048	16.5342	YES	0.84%	5,419,773	0.16%	43,089
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.34%	929,486	1.11%	90		0.00612	-1.2629	YES	0.28%	938,631	1.11%	90		0.00559	-1.4844	YES	0.26%	943,935	0.00%	106
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.32%	929,486	0.00%	90		0.00596	0.5360	YES	0.28%	938,631	1.11%	90		0.00557	-1.4958	YES	0.35%	943,935	0.00%	106
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	2.29%	5,662,517	1.25%	559		0.00640	1.6230	YES	1.92%	5,718,894	1.60%	564		0.00584	0.5585	YES	1.62%	5,768,545	3.32%	572
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	1.11%	5,662,517	0.00%	559		0.00446	2.4917	YES	0.98%	5,718,894	0.18%	564		0.00416	1.9230	YES	0.96%	5,768,545	0.17%	572
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	1.38%	367,530	1.74%	11,481		0.00111	-3.2712	NO	1.08%	359,709	1.49%	11,444		0.00098	-4.2269	NO	1.00%	352,037	1.34%	11,614
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	2.42%	367,530	0.47%	11,481		0.00146	13.3969	YES	2.19%	359,709	0.55%	11,444		0.00139	11.7877	YES	1.89%	352,037	0.86%	11,614
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.21%	619,116	3.59%	6,510		0.00058	-58.7883	NO	0.18%	624,227	3.34%	6,130		0.00054	-58.3515	NO	0.16%	626,584	3.55%	5,767
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.20%	619,116	1.44%	6,510		0.00055	-22.6649	NO	0.16%	624,227	1.32%	6,130		0.00051	-22.9586	NO	0.22%	626,584	1.44%	5,767
		Maintenance Average Duration																				
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363				15.50	92,159		
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	8.95	61,817			16.682				7.27	54,863			12.556				5.22	54,199		
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	3.79	1,445	5.32	5	3.481	1.55942	-0.9786	YES	3.49	1,209	4.60	5	2.505	1.12259	-0.9856	YES	3.49	1,043	1.24	8
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.86	808	1.58	10	4.998	1.59031	0.1757	YES	1.60	633	0.93	3	2.111	1.22181	0.5428	YES	1.58	863	2.77	10
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	27.13	129,750	21.65	8,332	29.842	0.33726	16.2349	YES	21.79	109,903	18.13	6,550	23.353	0.29703	12.3082	YES	15.48	93,624	13.81	5,059
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	8.89	62,896	5.40	2,724	17.061	0.33389	10.4641	YES	7.22	55,941	4.94	2,109	12.507	0.27742	8.2279	YES	5.20	55,599	4.00	2,232
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	26.62	132,888	4.68	67	29.684	3.62741	6.0499	YES	21.41	112,543	4.17	52	23.657	3.28142	5.2560	YES	15.24	96,077	3.53	52
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	26.62	132,888	2.30	42	29.684	4.58109	5.3092	YES	21.41	112,543	2.40	27	23.657	4.55338	4.1746	YES	15.24	96,077	2.89	28
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	39.73	4,140	5.21	53	153.423	21.20676	1.6277	YES	38.47	3,136	5.50	52	164.181	22.95584	1.4363	YES	40.09	2,737	4.89	61
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	4.06	7,874	1.16	14	131.284	35.11822	0.0825	YES	2.10	6,941	1.26	21	55.060	12.03314	0.0680	YES	2.80	5,488	2.11	19
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	8.53	213	5.43	152	12.808	1.35991	2.2740	YES	7.46	179	4.76	123	10.474	1.22688	2.2023	YES	8.07	212	4.25	98
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	7.18	234	3.69	41	65.401	11.07265	0.3154	YES	2.41	212	3.70	45	3.193	0.52403	-2.4506	NO	2.73	194	3.56	59
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	39.73	4,140	32.06	34	153.423	26.41968	0.2904	YES	38.47	3,136	30.54	28	164.181	31.16555	0.2547	YES	40.09	2,737	31.32	22
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	4.06	7,874	8.86	21	131.284	28.88662	-0.0976	YES	2.10	6,941	14.37	19	55.060	12.84680	-0.9700	YES	2.80	5,488	10.43	40
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	27.13	129,750	5.51	881	29.842	1.00881	21.4293	YES	21.79	109,903	5.10	812	23.353	0.82257	20.2834	YES	15.48	93,624	3.99	699
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	27.13	129,750	1.80	159	29.842	2.36807	10.6938	YES	21.79	109,903	2.28	230	23.353	1.54149	12.0957	YES	15.48	93,624	2.40	242
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	27.21	127,526	14.95	1,012	29.892	0.94338	12.9990	YES	21.85	108,007	12.89	1,138	23.375	0.99655	12.8655	YES	15.48	91,924	13.48	1,043
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	9.65	54,190	12.10	71	17.329	2.05790	-1.1893	YES	7.79	47,706	8.08	36	12.910	2.15240	0.7952	YES	5.39	45,422	7.03	71
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	5.72	3,138	1.72	1	6.749	6.75020	0.5935	YES	5.91	2,640	2.62	1	30.140	30.14524	0.1094	YES	6.03	2,453	0.00	0
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	2.44	2,967	0.00	0	4.536			YES	2.85	2,616	2.88	1	29.209	29.21449	-0.0011	YES	2.52	3,296	0.00	0
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	27.13	129,750	13.29	7	29.842	11.27948	1.2272	YES	21.79	109,903	26.11	9	23.353	7.78482	-0.5556	YES	15.48	93,624	54.26	19
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	8.89	62,896	0.00	0	17.061			YES	7.22	55,941	3.00	1	12.507	12.50687	0.3372	YES	5.20	55,599	1.00	1

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.36.17.1	P-5	LNP (Standalone)/Dispatch/FL (%)				YES
B.2.36.17.2	P-5	LNP (Standalone)/Non-Dispatch/FL (%)				NO
B.2.36.18.1	P-5	Digital Loop < DS1/Dispatch/FL (%)				NO
B.2.36.18.2	P-5	Digital Loop < DS1/Non-Dispatch/FL (%)				
B.2.36.19.1	P-5	Digital Loop >= DS1/Dispatch/FL (%)				NO
B.2.36.19.2	P-5	Digital Loop >= DS1/Non-Dispatch/FL (%)				
B.2.36.20.1	P-5	Line Splitting/Dispatch/FL (%)				
B.2.36.20.2	P-5	Line Splitting/Non-Dispatch/FL (%)				
B.2.36.21.1	P-5	EELs/Dispatch/FL (%)				YES
B.2.36.21.2	P-5	EELs/Non-Dispatch/FL (%)				
		% Cooperative Test Attempts for xDSL				
B.2.37.1	P-5	xDSL (ADSL, HDSL and UCL)/FL (%)				YES
B.2.37.2	P-5	xDSL Other/FL (%)				
		Service Order Accuracy				
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)				NO
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)				YES
		Unbundled Network Elements - Maintenance and Repair				
		Missed Repair Appointments				
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)				
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)				
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)		0.01601	0.1513	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)		0.01082	0.1071	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)		0.00370	5.7892	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00291	2.8604	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)		0.03533	1.9735	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)		0.04613	1.4483	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.06073	4.8446	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.03192	0.6165	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)		0.03132	1.9332	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)		0.01065	0.4842	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)		0.10042	1.4458	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)		0.02204	-3.6441	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)		0.00674	6.3629	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)		0.01652	4.2604	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)		0.00794	-3.7671	NO
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.01557	-4.3021	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)		0.05667	-1.4784	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)		0.13471	0.1372	YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)		0.03691	6.8047	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)		0.01462	1.1313	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)		0.00647	-0.4040	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)		0.00737	0.5803	YES
		Customer Trouble Report Rate				
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)				
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)				
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)		0.00361	3.6186	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)		0.00329	2.5664	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)		0.00021	16.9338	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00016	25.1025	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)		0.00286	-5.3757	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)		0.00286	-0.5837	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.00145	-0.3991	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.00205	8.9208	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)		0.00124	-5.3117	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)		0.00119	-1.1931	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)		0.00225	0.3440	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)		0.00319	1.0613	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)		0.00047	13.9752	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)		0.00047	27.1811	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)		0.00063	-11.5019	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)		0.00044	15.2066	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)		0.00495	0.5248	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)		0.00574	0.6083	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)		0.00553	-3.1886	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)		0.00411	1.9220	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)		0.00694	-3.6943	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)		0.00128	9.5521	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)		0.00052	-66.0076	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)		0.00063	-19.4461	NO
		Maintenance Average Duration				
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	19.948			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	13.061			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	2.798	0.98230	2.2931	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	2.357	0.74698	-1.5878	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	19.938	0.28775	5.8247	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	13.042	0.26154	4.2509	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	20.277	2.81262	4.1637	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	20.277	3.63347	3.2231	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	166.578	21.59444	1.6321	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	40.441	9.26977	0.0739	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	11.106	1.30664	2.6224	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	4.350	0.54971	-1.2900	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	166.578	35.65991	0.2400	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	40.441	6.41749	-1.1988	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	19.935	0.75882	15.1928	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	19.935	1.26312	10.2010	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	19.948	0.62112	3.2182	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	11.756	1.40097	-1.1717	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	29.132			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	12.314			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	19.935	4.57385	-6.4784	NO
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	13.042	13.04192	0.3219	YES

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/FL (hours)	Digital Loop < DS1	25.27	4,649	4.24	158				YES	53.01	4,864	7.67	181				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.87	9,291	2.96	55				NO	7.41	8,212	2.66	66				YES
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/FL (hours)	Digital Loop >= DS1	4.84	877	5.43	218				NO	7.71	1,253	4.34	214				YES
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/FL (hours)	Digital Loop >= DS1	2.21	1,018	1.35	94				YES	22.79	1,006	1.57	87				YES
		% Repeat Troubles within 30 Days																	
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	R&B (POTS)	16.91%	98,056							16.84%	118,207						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	14.97%	48,645							15.16%	57,060						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	22.46%	993	60.00%	5		0.18709	-2.0067	NO	24.17%	1,320	0.00%	4		0.21437	1.1273	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	15.83%	638	20.00%	10		0.11833	-0.3584	YES	21.19%	703	22.22%	9		0.13710	-0.0749	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	R&B	16.85%	99,830	11.92%	6,687		0.00473	10.4215	YES	16.84%	120,112	11.94%	7,030		0.00434	11.3022	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	14.90%	49,644	11.19%	2,002		0.00812	4.5676	YES	15.15%	58,247	12.21%	2,449		0.00740	3.9778	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	26.19%	42		0.05785	-1.6038	YES	16.98%	122,932	33.33%	66		0.04622	-3.5387	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	16.91%	101,999	9.09%	33		0.06526	1.1984	YES	16.98%	122,932	16.00%	25		0.07509	0.1300	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	7.32%	41		0.07111	3.0258	YES	28.24%	4,115	10.20%	49		0.06469	2.7878	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	21.05%	19		0.09968	0.4137	YES	26.00%	7,385	9.09%	22		0.09365	1.8053	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	17.73%	203	21.77%	124		0.04353	-0.9281	YES	15.43%	175	13.07%	136		0.04129	0.3531	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	10.92%	174	8.33%	36		0.05711	0.4529	YES	13.16%	190	19.15%	47		0.05507	-1.0879	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	ADSL to Retail	28.83%	3,985	35.14%	37		0.07482	-0.8423	YES	28.24%	4,115	38.80%	18		0.10634	-1.0016	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	25.18%	8,496	35.00%	40		0.06879	-1.4281	YES	26.00%	7,385	33.33%	21		0.09585	-0.7962	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	16.85%	99,830	8.85%	633		0.01492	5.3601	YES	16.84%	120,112	9.38%	821		0.01311	5.8951	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	16.85%	99,830	7.56%	119		0.03433	2.7040	YES	16.84%	120,112	8.39%	155		0.03008	2.6111	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	16.68%	97,805	8.11%	876		0.01271	6.8996	YES	16.62%	117,925	9.51%	1,072		0.01148	6.3649	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	14.96%	41,705	9.76%	41		0.05573	0.9337	YES	15.11%	49,933	7.41%	27		0.06894	1.1170	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	Design	19.96%	2,169	0.00%	0				YES	22.66%	2,820	0.00%	1		0.41570	0.5412	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	Design	14.28%	2,416	0.00%	0				YES	18.46%	2,541	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	R&B	16.85%	99,830	0.00%	2		0.26465	0.6365	YES	16.84%	120,112	0.00%	1		0.37425	0.4500	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	R&B	14.90%	49,644	0.00%	1		0.35605	0.4184	YES	15.15%	58,247	0.00%	0				YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	27.36%	4,649	17.72%	158		0.03606	2.6728	YES	27.41%	4,864	12.71%	181		0.03376	4.3531	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	24.18%	9,291	12.73%	55		0.05791	1.9785	YES	25.41%	8,212	15.15%	66		0.05381	1.9073	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	23.15%	877	24.77%	218		0.03192	-0.5086	YES	23.38%	1,253	30.84%	214		0.03131	-2.3819	NO
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	13.26%	1,018	11.70%	94		0.03656	0.4265	YES	18.89%	1,006	16.09%	87		0.04374	0.6389	YES
		Out of Service > 24 hours																	
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	R&B (POTS)	21.13%	64,853							22.78%	79,210						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	8.97%	14,579							8.16%	17,982						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.60%	993	0.00%	5		0.03474	0.1739	YES	0.66%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.00%	638	0.00%	10		0.00000		YES	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	R&B	21.11%	65,992	14.12%	4,753		0.00613	11.4097	YES	22.72%	80,573	12.04%	5,820		0.00569	18.7659	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	8.85%	15,009	2.41%	913		0.00998	6.6509	YES	8.01%	18,552	2.21%	1,131		0.00631	6.9757	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	42		0.06231	3.2901	YES	22.03%	83,393	1.52%	66		0.05104	4.0200	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	20.50%	68,161	0.00%	33		0.07029	2.9165	YES	22.03%	83,393	0.00%	25		0.06290	2.6575	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES	2.04%	7,385	0.00%	22		0.03022	0.6757	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.96%	203	1.61%	124		0.01930	0.6956	YES	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	2		0.33505	1.0148	YES	37.21%	4,115	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	1		0.13718	0.1399	YES	2.04%	7,385	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	21.11%	65,992	4.11%	633		0.01630	10.4326	YES	22.72%	80,573	1.83%	821		0.01470	14.2133	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	21.11%	65,992	1.68%	119		0.03744	5.1890	YES	22.72%	80,573	0.00%	155		0.03366	6.7435	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	21.13%	64,836	33.33%	21		0.08610	-1.3696	YES	22.77%	79,189	26.47%	34		0.07194	-0.5138	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	8.95%	14,512	40.00%	5		0.12769	-2.4315	NO	8.17%	17,927	0.00%	4		0.13698	0.5966	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	Design	1.96%	2,169	0.00%	0				YES	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	0				YES	0.79%	2,541	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	R&B	21.11%	65,992	0.00%	1		0.40809	0.5173	YES	22.72%	80,573	0.00%	1		0.41901	0.5422	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	R&B	8.85%	15,009	0.00%	0				YES	8.01%	18,552	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	29.38%	4,649	1.27%	158		0.03685	7.6302	YES	31.87%	4,864	2.76%	181		0.03527	8.2512	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	1.75%	9,291	0.00%	55		0.01775	0.9881	YES	1.85%	8,212	0.00%	66		0.01666	1.1112	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	1.37%	877	3.21%	218		0.00879	-2.0959	NO	1.92%	1,253	0.47%	214		0.01014	1.4284	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.29%	1,018	0.00%	94		0.00584	0.5043	YES	0.80%	1,006	0.00%	87		0.00993	0.8012	YES
		Unbundled Network Elements - Billing																	
		Invoice Accuracy (Measured in dollars)																	
B.4.1	B-1	FL (%)	BST - State	96.02%	$496,962,677	96.73%	$20,795,535		0.00003	-229.2279	YES	94.46%	$503,478,651	99.82%	$21,593,674		0.00005	-1064.3349	YES
		Invoice Accuracy (Measured in # of adjustments)																	
B.4.2	B-1	FL (%)	BST - State	91.07%	4,276,451	73.11%	264		0.01756	10.2308	NO	90.60%	4,313,598	82.06%	262		0.01795	4.8067	NO
		Mean Time to Deliver Invoices - CRIS																	
B.4.3	B-2	FL (business days)	BST - Region	4.06	1	3.65	541				YES	3.28	1	3.74	532				NO
		% Billing Errors Corrected in X Days																	
B.4.4	B-10	FL (days)	Diagnostic			19.16%	1,613				Diagnostic			10.77%	1,504				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

		July								June								May			
		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.3.3.12.1	M&R-3 UNE Digital Loop < DS1/Dispatch/FL (hours)	33.50	5,073	5.14	200				YES	32.04	3,883	5.01	171				YES	32.42	3,510	4.33	156
B.3.3.12.2	M&R-3 UNE Digital Loop < DS1/Non-Dispatch/FL (hours)	3.96	8,903	3.09	54				YES	2.10	7,870	3.05	63				NO	2.65	6,652	3.22	77
B.3.3.13.1	M&R-3 UNE Digital Loop >= DS1/Dispatch/FL (hours)	5.42	1,322	5.09	234				YES	6.30	1,117	5.01	205				YES	4.66	980	4.91	205
B.3.3.13.2	M&R-3 UNE Digital Loop >= DS1/Non-Dispatch/FL (hours)	2.34	1,212	1.55	94				YES	3.50	977	1.61	81				YES	2.78	1,402	1.75	83
	% Repeat Troubles within 30 Days																				
B.3.4.1.1	M&R-4 Switch Ports/Dispatch/FL (%)	17.04%	127,820							15.79%	108,261							15.30%	92,159		
B.3.4.1.2	M&R-4 Switch Ports/Non-Dispatch/FL (%)	15.35%	61,817							14.54%	54,863							13.44%	54,199		
B.3.4.2.1	M&R-4 Local Interoffice Transport/Dispatch/FL (%)	22.84%	1,445	80.00%	5		0.18806	-3.0396	NO	22.83%	1,209	20.00%	5		0.18810	0.1504	YES	17.16%	1,043	12.50%	8
B.3.4.2.2	M&R-4 Local Interoffice Transport/Non-Dispatch/FL (%)	21.16%	808	0.00%	10		0.12997	1.6284	YES	14.38%	633	33.33%	3		0.20304	-0.9337	YES	14.48%	863	10.00%	10
B.3.4.3.1	M&R-4 Loop + Port Combinations/Dispatch/FL (%)	16.98%	129,750	12.00%	8,332		0.00424	11.7389	YES	15.74%	109,903	11.73%	6,550		0.00463	8.6661	YES	15.25%	93,624	12.50%	5,059
B.3.4.3.2	M&R-4 Loop + Port Combinations/Non-Dispatch/FL (%)	15.32%	62,896	11.20%	2,724		0.00705	5.8481	YES	14.48%	55,941	11.05%	2,109		0.00781	4.4026	YES	13.43%	55,509	11.47%	2,232
B.3.4.4.1	M&R-4 Combo Other/Dispatch/FL (%)	17.11%	132,888	11.94%	67		0.04602	1.1236	YES	15.84%	112,543	15.38%	52		0.05064	0.0893	YES	15.30%	96,077	15.38%	52
B.3.4.4.2	M&R-4 Combo Other/Non-Dispatch/FL (%)	17.11%	132,888	21.43%	42		0.05812	-0.7428	YES	15.84%	112,543	3.70%	27		0.07027	1.7266	YES	15.30%	96,077	3.57%	28
B.3.4.5.1	M&R-4 xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	28.24%	4,140	9.43%	53		0.06223	3.0216	YES	26.79%	3,136	11.54%	52		0.06192	2.4625	YES	25.06%	2,737	11.48%	61
B.3.4.5.2	M&R-4 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	27.08%	7,874	0.00%	14		0.11886	2.2779	YES	27.26%	6,941	14.29%	21		0.09732	1.3330	YES	22.80%	5,488	0.00%	19
B.3.4.6.1	M&R-4 UNE ISDN/Dispatch/FL (%)	15.96%	213	17.11%	152		0.03889	-0.2939	YES	12.29%	179	19.51%	123		0.03845	-1.8780	NO	11.32%	212	16.33%	98
B.3.4.6.2	M&R-4 UNE ISDN/Non-Dispatch/FL (%)	9.83%	234	9.76%	41		0.05040	0.0145	YES	14.15%	212	13.33%	45		0.05721	0.1429	YES	13.92%	194	10.17%	59
B.3.4.7.1	M&R-4 Line Sharing/Dispatch/FL (%)	28.24%	4,140	35.29%	34		0.07752	-0.9104	YES	26.79%	3,136	17.86%	28		0.08406	1.0621	YES	25.06%	2,737	50.00%	22
B.3.4.7.2	M&R-4 Line Sharing/Non-Dispatch/FL (%)	27.08%	7,874	33.33%	21		0.09710	-0.6444	YES	27.26%	6,941	10.53%	19		0.10230	1.6358	YES	22.80%	5,488	37.50%	40
B.3.4.8.1	M&R-4 2W Analog Loop Design/Dispatch/FL (%)	16.98%	129,750	9.99%	881		0.01269	5.5106	YES	15.74%	109,903	9.24%	812		0.01283	5.0703	YES	15.25%	93,624	6.87%	699
B.3.4.8.2	M&R-4 2W Analog Loop Design/Non-Dispatch/FL (%)	16.98%	129,750	6.92%	159		0.02980	3.3780	YES	15.74%	109,903	6.09%	230		0.02404	4.0158	YES	15.25%	93,624	7.44%	242
B.3.4.9.1	M&R-4 2W Analog Loop Non-Design/Dispatch/FL (%)	17.02%	127,526	7.91%	1,012		0.01186	7.8863	YES	15.77%	108,007	12.57%	1,138		0.01066	2.9496	YES	15.27%	91,924	14.77%	1,043
B.3.4.9.2	M&R-4 2W Analog Loop Non-Design/Non-Dispatch/FL (%)	15.28%	54,190	9.86%	71		0.04273	1.2862	YES	14.43%	47,706	8.33%	36		0.05858	1.0403	YES	13.28%	45,422	12.68%	71
B.3.4.10.1	M&R-4 Other Design/Dispatch/FL (%)	22.40%	3,138	0.00%	1		0.41701	0.5372	YES	19.85%	2,640	0.00%	1		0.39693	0.4975	YES	17.08%	2,453	0.00%	0
B.3.4.10.2	M&R-4 Other Design/Non-Dispatch/FL (%)	18.27%	2,967	0.00%	0				YES	17.55%	2,616	0.00%	1		0.38043	0.4612	YES	16.75%	3,296	0.00%	0
B.3.4.11.1	M&R-4 Other Non-Design/Dispatch/FL (%)	16.98%	129,750	0.00%	7		0.14192	1.1967	YES	15.74%	109,903	44.44%	9		0.12140	-2.3645	NO	15.25%	93,624	10.53%	19
B.3.4.11.2	M&R-4 Other Non-Design/Non-Dispatch/FL (%)	15.32%	62,896	0.00%	0				YES	14.48%	55,941	0.00%	1		0.35195	0.4116	YES	13.43%	55,509	0.00%	1
B.3.4.12.1	M&R-4 UNE Digital Loop < DS1/Dispatch/FL (%)	27.26%	5,073	15.50%	200		0.03210	3.6639	YES	25.19%	3,883	17.54%	171		0.03392	2.2533	YES	23.36%	3,510	14.74%	156
B.3.4.12.2	M&R-4 UNE Digital Loop < DS1/Non-Dispatch/FL (%)	26.13%	8,903	7.41%	54		0.05997	3.1216	YES	26.19%	7,870	12.70%	63		0.05561	2.4256	YES	22.67%	6,652	7.79%	77
B.3.4.13.1	M&R-4 UNE Digital Loop >= DS1/Dispatch/FL (%)	24.74%	1,322	18.38%	234		0.03060	2.0781	YES	23.63%	1,117	23.90%	205		0.03228	-0.0829	YES	19.90%	980	15.61%	205
B.3.4.13.2	M&R-4 UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	18.07%	1,212	13.83%	94		0.04120	1.0291	YES	17.30%	977	19.75%	81		0.04373	-0.5614	YES	14.12%	1,402	8.43%	83
	Out of Service > 24 hours																				
B.3.5.1.1	M&R-5 Switch Ports/Dispatch/FL (%)	32.15%	85,895							22.85%	71,998							10.92%	61,488		
B.3.5.1.2	M&R-5 Switch Ports/Non-Dispatch/FL (%)	12.83%	20,987							9.09%	17,971							3.90%	17,314		
B.3.5.2.1	M&R-5 Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8
B.3.5.2.2	M&R-5 Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2716	YES	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10
B.3.5.3.1	M&R-5 Loop + Port Combinations/Dispatch/FL (%)	32.01%	87,177	22.87%	6,020		0.00622	14.6937	YES	22.76%	73,107	16.67%	4,752		0.00628	9.7112	YES	11.00%	62,437	8.71%	3,537
B.3.5.3.2	M&R-5 Loop + Port Combinations/Non-Dispatch/FL (%)	12.63%	21,497	3.86%	1,269		0.00960	9.1407	YES	8.91%	18,418	3.11%	869		0.00969	5.8676	YES	3.87%	17,889	1.52%	1,050
B.3.5.4.1	M&R-5 Combo Other/Dispatch/FL (%)	30.97%	90,315	0.00%	67		0.05651	5.4805	YES	22.04%	75,747	0.00%	52		0.05750	3.8323	YES	10.80%	64,890	0.00%	52
B.3.5.4.2	M&R-5 Combo Other/Non-Dispatch/FL (%)	30.97%	90,315	0.00%	42		0.07136	4.3398	YES	22.04%	75,747	0.00%	27		0.07978	2.7619	YES	10.80%	64,890	0.00%	28
B.3.5.5.1	M&R-5 xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61
B.3.5.5.2	M&R-5 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21		0.02617	0.5560	YES	1.97%	5,488	0.00%	19
B.3.5.6.1	M&R-5 UNE ISDN/Dispatch/FL (%)	5.71%	210	1.97%	152		0.02472	1.5133	YES	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.55%	212	1.02%	98
B.3.5.6.2	M&R-5 UNE ISDN/Non-Dispatch/FL (%)	2.58%	233	0.00%	41		0.02682	0.9600	YES	0.00%	212	0.00%	45		0.00000		YES	0.52%	192	0.00%	59
B.3.5.7.1	M&R-5 Line Sharing/Dispatch/FL (%)	43.96%	4,140	0.00%	0				YES	38.52%	3,136	100.00%	1		0.48672	-1.2631	YES	32.70%	2,737	0.00%	0
B.3.5.7.2	M&R-5 Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	0				YES	1.46%	6,941	0.00%	1		0.11976	0.1215	YES	1.97%	5,488	0.00%	0
B.3.5.8.1	M&R-5 2W Analog Loop Design/Dispatch/FL (%)	32.01%	87,177	3.08%	881		0.01580	18.3231	YES	22.76%	73,107	3.33%	812		0.01480	13.1369	YES	11.00%	62,437	0.86%	699
B.3.5.8.2	M&R-5 2W Analog Loop Design/Non-Dispatch/FL (%)	32.01%	87,177	0.00%	159		0.03703	8.6439	YES	22.76%	73,107	0.43%	230		0.02769	8.0631	YES	11.00%	62,437	0.00%	242
B.3.5.9.1	M&R-5 2W Analog Loop Non-Design/Dispatch/FL (%)	32.14%	85,870	20.83%	24		0.09534	1.1861	YES	22.85%	71,975	28.13%	32		0.07424	-0.7104	YES	10.91%	61,455	36.67%	30
B.3.5.9.2	M&R-5 2W Analog Loop Non-Design/Non-Dispatch/FL (%)	12.85%	20,916	33.33%	3		0.19320	-1.0604	YES	9.00%	17,889	0.00%	1		0.28747	0.3162	YES	3.90%	17,216	0.00%	5
B.3.5.10.1	M&R-5 Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0
B.3.5.10.2	M&R-5 Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0
B.3.5.11.1	M&R-5 Other Non-Design/Dispatch/FL (%)	32.01%	87,177	0.00%	7		0.17633	1.8152	YES	22.76%	73,107	33.33%	9		0.13978	-0.7563	YES	11.00%	62,437	33.33%	18
B.3.5.11.2	M&R-5 Other Non-Design/Non-Dispatch/FL (%)	12.63%	21,497	0.00%	0				YES	8.91%	18,418	0.00%	1		0.28489	0.3127	YES	3.87%	17,889	0.00%	1
B.3.5.12.1	M&R-5 UNE Digital Loop < DS1/Dispatch/FL (%)	36.33%	5,070	1.50%	200		0.03467	10.0457	YES	31.47%	3,883	2.34%	171		0.03629	8.0280	YES	26.07%	3,510	1.28%	156
B.3.5.12.2	M&R-5 UNE Digital Loop < DS1/Non-Dispatch/FL (%)	1.71%	8,902	0.00%	54		0.01766	0.9856	YES	1.30%	7,870	0.00%	63		0.01431	0.9059	YES	1.55%	6,650	0.00%	77
B.3.5.13.1	M&R-5 UNE Digital Loop >= DS1/Dispatch/FL (%)	0.96%	1,322	1.71%	234		0.00700	-1.0375	YES	0.98%	1,117	1.95%	205		0.00750	-1.2881	YES	0.71%	980	0.98%	205
B.3.5.13.2	M&R-5 UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.58%	1,212	0.00%	94		0.00811	0.7119	YES	0.10%	977	1.23%	81		0.00370	-3.0623	NO	0.43%	1,402	0.00%	83
	Unbundled Network Elements - Billing																				
	Invoice Accuracy (Measured in dollars)																				
B.4.1	B-1 FL (%)	97.59%	$511,400,812	95.04%	$26,965,856		0.00003	843.4353	NO	98.27%	$501,853,922	99.97%	$21,931,773		0.00003	-596.0734	YES	97.66%	$503,587,694	99.67%	$17,755,178
	Invoice Accuracy (Measured in # of adjustments)																				
B.4.2	B-1 FL (%)	90.84%	4,396,404	81.27%	267		0.01765	5.4203	NO	91.20%	4,381,764	97.99%	298		0.01841	-4.1338	YES	90.67%	4,431,118	89.72%	282
	Mean Time to Deliver Invoices - CRIS																				
B.4.3	B-2 FL (business days)	4.47	1	4.62	498				NO	3.83	1	3.65	502				YES	3.52	1	4.29	491
	% Billing Errors Corrected in X Days																				
B.4.4	B-10 FL (days)			16.92%	1,123				Diagnostic			43.97%	580				Diagnostic			11.05%	887

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			Standard Deviation	Standard Error	Zscore	Equity
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/FL (hours)				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/FL (hours)				NO
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/FL (hours)				NO
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/FL (hours)				YES
		% Repeat Troubles within 30 Days				
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)				
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)				
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)		0.13382	0.3484	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)		0.11194	0.4006	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)		0.00519	5.1259	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00736	2.9681	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)		0.04993	-0.0173	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)		0.06804	1.7236	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.05810	2.4220	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.09654	2.3705	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)		0.03870	-1.2934	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)		0.05148	0.7263	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)		0.09277	-2.6860	NO
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)		0.08567	-2.1921	NO
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)		0.01365	6.1430	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)		0.02314	3.3766	YES
B.3.4.9.1	M&R-4	2W Analog_Loop Non-Design/Dispatch/FL (%)		0.01120	0.4529	YES
B.3.4.9.2	M&R-4	2W Analog_Loop Non-Design/Non-Dispatch/FL (%)		0.04030	0.1467	YES
B.3.4.10.1	M&R-4	Other_Design/Dispatch/FL (%)				YES
B.3.4.10.2	M&R-4	Other_Design/Non-Dispatch/FL (%)				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)		0.06249	0.5728	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)		0.34102	0.3939	YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/FL (%)		0.03462	2.4892	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/FL (%)		0.04799	3.1001	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/FL (%)		0.03066	1.3986	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)		0.03934	1.4461	YES
		Out of Service > 24 hours				
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)				
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)				
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)		0.01901	0.1513	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)		0.01062	0.1071	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)		0.00541	4.2461	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)		0.00612	3.8268	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)		0.04286	2.4635	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)		0.05940	1.8301	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)		0.08073	4.8446	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)		0.03192	0.6165	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)		0.03227	2.0228	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)		0.01071	0.4861	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)		0.01190	8.5243	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)		0.02018	5.4558	YES
B.3.5.9.1	M&R-5	2W Analog_Loop Non-Design/Dispatch/FL (%)		0.05594	-4.5226	NO
B.3.5.9.2	M&R-5	2W Analog_Loop Non-Design/Non-Dispatch/FL (%)		0.08663	0.4506	YES
B.3.5.10.1	M&R-5	Other_Design/Dispatch/FL (%)				YES
B.3.5.10.2	M&R-5	Other_Design/Non-Dispatch/FL (%)				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)		0.07377	-3.0267	NO
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)		0.19284	0.2006	YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/FL (%)		0.03592	6.9002	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/FL (%)		0.01462	1.1315	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/FL (%)		0.00647	-0.4040	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)		0.00737	0.5803	YES
		Unbundled Network Elements - Billing				
		Invoice Accuracy (Measured in dollars)				
B.4.1	B-1	FL (%)		0.00004	-548.9193	YES
		Invoice Accuracy (Measured in # of adjustments)				
B.4.2	B-1	FL (%)		0.01732	0.5484	YES
		Mean Time to Deliver Invoices - CRIS				
B.4.3	B-2	FL (business days)				NO
		% Billing Errors Corrected in X Days				
B.4.4	B-10	FL (days)				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

		Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Local Interconnection Trunks - Ordering																	
	% Rejected Service Requests																	
C.1.1	O-7 Local Interconnection Trunks/FL (%)	Diagnostic			35.96%	178				Diagnostic			48.06%	129				Diagnostic
	Reject Interval																	
C.1.2	O-8 Local Interconnection Trunks/FL (%)	>= 95% w in 36 hrs			100.00%	64				YES			98.39%	62				YES
	FOC Timeliness																	
C.1.3	O-9 Local Interconnection Trunks/FL (%)	>= 95% w in 48 hrs			100.00%	165				YES			97.39%	115				YES
	FOC & Reject Response Completeness																	
C.1.4	O-11 Local Interconnection Trunks/FL (%)	>= 95%			100.00%	173				YES			100.00%	105				YES
	Local Interconnection Trunks - Provisioning																	
	Order Completion Interval																	
C.2.1	P-4 Local Interconnection Trunks/FL (days)	Parity w Retail	20.55	73	18.66	91	19.192	3.01553	0.6278	YES	18.60	81	15.69	44	12.952	2.42571	1.2019	YES
	Average Order Completion and Completion Notice Interval																	
C.2.2	P-4 Local Interconnection Trunks/FL (days)	Parity w Retail	17.47	42	21.49	22				NO	16.04	45	16.97	17				NO
	Held Orders																	
C.2.3.1	P-1 Local Interconnection Trunks/Dispatch/FL (days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
C.2.3.2	P-1 Local Interconnection Trunks/Non-Dispatch/FL (days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
	Mean Held Order Interval & Distribution Intervals																	
C.2.4.1	P-1 Local Interconnection Trunks/Dispatch/FL (days)	Parity w Retail									3.00	1			0.000			
C.2.4.2	P-1 Local Interconnection Trunks/Non-Dispatch/FL (days)	Parity w Retail																
	% Jeopardies																	
C.2.5.1	P-2 Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	63	0.00%	85		0.00000		YES	0.00%	70	0.00%	59		0.00000		YES
C.2.5.2	P-2 Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	2									0.00%	1				
	Average Jeopardy Notice Interval																	
C.2.6.1	P-2 Local Interconnection Trunks/Dispatch/FL (hours)	>= 48 hrs																
C.2.6.2	P-2 Local Interconnection Trunks/Non-Dispatch/FL (hours)	>= 48 hrs																
	% Missed Installation Appointments																	
C.2.7	P-3 Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	73	0.00%	97		0.00000		YES	1.23%	81	0.00%	53		0.01951	0.6328	YES
	% Missed Installation Appointments Including Subs																	
C.2.8	P-3A Local Interconnection Trunks/FL (%)	Parity w Retail	0.00%	92	0.00%	127		0.00000		YES	0.83%	121	0.00%	75		0.01330	0.6212	YES
	% Provisioning Troubles within 30 Days																	
C.2.9	P-9 Local Interconnection Trunks/FL (%)	Parity w Retail	1.38%	3,469	0.00%	3,665		0.00277	5.0005	YES	0.00%	3,916	0.00%	4,760		0.00000		YES
	Average Completion Notice Interval																	
C.2.10	P-5 Local Interconnection Trunks/FL (hours)	Parity w Retail	133.30	64	25.00	90	418.888	68.49310	1.5812	YES	61.98	81	12.70	50	254.406	45.75462	1.0771	YES
	Total Service Order Cycle Time																	
C.2.11	P-10 Local Interconnection Trunks/FL (days)	Diagnostic			17.78	77				Diagnostic			17.61	40				Diagnostic
	% Completions w/o Notice or < 24 hours																	
C.2.13.1	P-6 Local Interconnection Trunks/Dispatch/FL (%)	<= 5%			0.00%	91				YES			0.00%	43				YES
C.2.13.2	P-6 Local Interconnection Trunks/Non-Dispatch/FL (%)	<= 5%											0.00%	1				YES
	Service Order Accuracy																	
C.2.14.1.1	P-11 Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)	>= 95%			100.00%	16				YES			100.00%	205				YES
C.2.14.1.2	P-11 Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	11				YES			100.00%	125				YES
C.2.14.2.1	P-11 Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	98				YES			100.00%	2				YES
C.2.14.2.2	P-11 Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	75				YES			100.00%	15				YES
	Local Interconnection Trunks - Maintenance and Repair																	
	Missed Repair Appointments																	
C.3.1.1	M&R-1 Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1 Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES	0.00%	152	0.00%	2		0.00000		YES
	Customer Trouble Report Rate																	
C.3.2.1	M&R-2 Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	499,012	0.00%	161,470		0.00000		YES	0.00%	494,451	0.00%	160,033		0.00000		YES
C.3.2.2	M&R-2 Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.05%	499,012	0.00%	161,470		0.00006	7.4143	YES	0.03%	494,451	0.00%	160,033		0.00005	5.8486	YES
	Maintenance Average Duration																	
C.3.3.1	M&R-3 Local Interconnection Trunks/Dispatch/FL (hours)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
C.3.3.2	M&R-3 Local Interconnection Trunks/Non-Dispatch/FL (hours)	Parity w Retail	0.48	231	2.70	1	0.826	0.82764	-2.6806	NO	0.06	152	0.05	2	1.396	0.99510	0.6084	YES
	% Repeat Troubles within 30 Days																	
C.3.4.1	M&R-4 Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4 Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	10.39%	231	0.00%	1		0.30579	0.3396	YES	15.13%	152	0.00%	2		0.25506	0.5933	YES
	Out of Service > 24 hours																	
C.3.5.1	M&R-5 Local Interconnection Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5 Local Interconnection Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	231	0.00%	1		0.00000		YES	0.00%	152	0.00%	2		0.00000		YES
	Local Interconnection Trunks - Billing																	
	Invoice Accuracy (Measured in dollars)																	
C.4.1	B-1 FL (%)	BST - State	98.02%	$496,962,677	97.01%	$4,923,402		0.00006	158.6789	NO	94.48%	$503,478,651	99.35%	$4,883,788		0.00010	-469.0950	YES
	Invoice Accuracy (Measured in # of adjustments)																	
C.4.2	B-1 FL (%)	BST - State	91.07%	4,276,451	93.48%	1,642		0.00704	-3.4333	YES	90.69%	4,313,698	79.88%	1,372		0.00785	13.7737	NO
	Mean Time to Deliver Invoices - CABS																	
C.4.3	B-2 FL (calendar days)	BST - Region	4.61	1	4.15	2,771				YES	4.41	1	4.28	2,337				YES
	% Billing Errors Corrected in X Days																	
C.4.4	B-10 FL (days)	Diagnostic			100.00%	4				Diagnostic			27.91%	473				Diagnostic
	Local Interconnection Trunks - Trunk Blocking																	
	Trunk Group Performance - Aggregate																	
C.5.1	TGP-1 Local Interconnection Trunks/FL (%)	>0.5% dif 2 consec. hrs			0					YES			0					YES

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			July								June								May				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
	Local Interconnection Trunks - Ordering																						
	% Rejected Service Requests																						
C.1.1	O-7	Local Interconnection Trunks/FL (%)			39.50%	119				Diagnostic			43.70%	135				Diagnostic			46.33%	218	
	Reject Interval																						
C.1.2	O-8	Local Interconnection Trunks/FL (%)			97.87%	47				YES			98.31%	59				YES			99.00%	101	
	FOC Timeliness																						
C.1.3	O-9	Local Interconnection Trunks/FL (%)			100.00%	102				YES			100.00%	159				YES			97.93%	193	
	FOC & Reject Response Completeness																						
C.1.4	O-11	Local Interconnection Trunks/FL (%)			100.00%	104				YES			100.00%	126				YES			100.00%	182	
	Local Interconnection Trunks - Provisioning																						
	Order Completion Interval																						
C.2.1	P-4	Local Interconnection Trunks/FL (days)	24.82	95	24.53	88	16.896	2.49977	0.1148	YES	26.71	194	24.75	67	14.667	2.07832	0.9430	YES	29.98	109	19.56	102	23.788
	Average Order Completion and Completion Notice Interval																						
C.2.2	P-4	Local Interconnection Trunks/FL (days)	22.78	37	26.44	32				NO	24.81	112	26.35	20				NO	26.13	64	19.54	47	
	Held Orders																						
C.2.3.1	P-1	Local Interconnection Trunks/Dispatch/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES	0.00	0	0.00	0	
	Mean Held Order Interval & Distribution Intervals																						
C.2.4.1	P-1	Local Interconnection Trunks/Dispatch/FL (days)			3.00	1																	
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/FL (days)																					
	% Jeopardies																						
C.2.5.1	P-2	Local Interconnection Trunks/Dispatch/FL (%)	0.00%	73	0.00%	87		0.00000		YES	0.00%	175	0.00%	66		0.00000		YES	0.00%	105	0.00%	112	
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00%	1															0.00%	2	0.00%	1	
	Average Jeopardy Notice Interval																						
C.2.6.1	P-2	Local Interconnection Trunks/Dispatch/FL (hours)																					
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/FL (hours)																					
	% Missed Installation Appointments																						
C.2.7	P-3	Local Interconnection Trunks/FL (%)	0.00%	95	0.93%	108		0.00000		NO	0.00%	194	0.00%	88		0.00000		YES	0.00%	110	0.00%	124	
	% Missed Installation Appointments Including Subs																						
C.2.8	P-3A	Local Interconnection Trunks/FL (%)	0.00%	148	0.61%	163		0.00000		NO	0.00%	232	0.72%	139		0.00000		NO	0.00%	154	0.00%	186	
	% Provisioning Troubles within 30 Days																						
C.2.9	P-9	Local Interconnection Trunks/FL (%)	1.62%	10,344	0.00%	5,834		0.00207	7.8475	YES	1.38%	8,721	0.00%	6,056		0.00195	7.0615	YES	0.44%	5,443	0.00%	3,478	
	Average Completion Notice Interval																						
C.2.10	P-5	Local Interconnection Trunks/FL (hours)	81.01	79	13.86	104	235.110	35.08867	1.9137	YES	37.64	177	17.46	82	113.402	15.14881	1.3326	YES	206.93	105	20.91	123	514.811
	Total Service Order Cycle Time																						
C.2.11	P-10	Local Interconnection Trunks/FL (days)			24.00	65				Diagnostic			21.79	48				Diagnostic			20.00	93	
	% Completions w/o Notice or < 24 hours																						
C.2.13.1	P-6	Local Interconnection Trunks/Dispatch/FL (%)			0.00%	88				YES			0.00%	67				YES			0.00%	101	
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL (%)																			0.00%	1	
	Service Order Accuracy																						
C.2.14.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)			100.00%	164				YES			100.00%	71				YES			100.00%	115	
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)			100.00%	66				YES			100.00%	29				YES			100.00%	59	
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)			100.00%	1				YES			100.00%	1				YES			100.00%	12	
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)			100.00%	10				YES			100.00%	11				YES			100.00%	20	
	Local Interconnection Trunks - Maintenance and Repair																						
	Missed Repair Appointments																						
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/FL (%)	0.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0	
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00%	304	0.00%	4		0.00000		YES	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7	
	Customer Trouble Report Rate																						
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL (%)	0.00%	502,138	0.00%	157,557		0.00002	2.4435	YES	0.00%	506,960	0.00%	154,275		0.00001	0.8366	YES	0.00%	491,081	0.00%	154,252	
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.06%	502,138	0.00%	157,557		0.00007	8.1636	YES	0.02%	506,960	0.00%	154,275		0.00004	4.5707	YES	0.05%	491,081	0.00%	154,252	
	Maintenance Average Duration																						
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL (hours)	3.22	25	0.00	0	0.000			YES	1.71	3	0.00	0	1.958			YES	0.00	0	0.00	0	
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL (hours)	1.08	304	1.78	4	1.964	0.98852	-0.7008	YES	1.85	96	0.83	1	1.395	1.40236	0.7274	YES	0.16	241	0.05	7	0.246
	% Repeat Troubles within 30 Days																						
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL (%)	4.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0	
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL (%)	8.55%	304	0.00%	4		0.14075	0.6077	YES	0.00%	96	0.00%	1		0.00000		YES	0.41%	241	0.00%	7	
	Out of Service > 24 hours																						
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL (%)	0.00%	25	0.00%	0				YES	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0	
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00%	304	0.00%	4		0.00000		YES	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7	
	Local Interconnection Trunks - Billing																						
	Invoice Accuracy (Measured in dollars)																						
C.4.1	B-1	FL (%)	97.59%	$511,400,812	99.76%	$4,816,539		0.00007	-308.5249	YES	98.27%	$501,853,922	97.54%	$4,997,514		0.00006	125.2185	NO	97.66%	$503,587,694	99.56%	$4,977,694	
	Invoice Accuracy (Measured in # of adjustments)																						
C.4.2	B-1	FL (%)	90.84%	4,396,404	93.57%	1,291		0.00803	-3.3992	YES	91.20%	4,381,764	96.12%	1,211		0.00814	-6.0380	YES	90.67%	4,431,118	88.64%	1,136	
	Mean Time to Deliver Invoices - CABS																						
C.4.3	B-2	FL (calendar days)	4.36	1	4.61	1,980				NO	4.43	1	4.22	2,018				YES	4.70	1	4.90	1,947	
	% Billing Errors Corrected in X Days																						
C.4.4	B-10	FL (days)			100.00%	61				Diagnostic								Diagnostic			53.85%	13	
	Local Interconnection Trunks - Trunk Blocking																						
	Trunk Group Performance - Aggregate																						
C.5.1	TGP-1	Local Interconnection Trunks/FL (%)			0					YES			0					YES			1		

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering				
	% Rejected Service Requests				
C.1.1	O-7	Local Interconnection Trunks/FL (%)			Diagnostic
	Reject Interval				
C.1.2	O-8	Local Interconnection Trunks/FL (%)			YES
	FOC Timeliness				
C.1.3	O-9	Local Interconnection Trunks/FL (%)			YES
	FOC & Reject Response Completeness				
C.1.4	O-11	Local Interconnection Trunks/FL (%)			YES
	Local Interconnection Trunks - Provisioning				
	Order Completion Interval				
C.2.1	P-4	Local Interconnection Trunks/FL (days)	3.27434	3.1822	YES
	Average Order Completion and Completion Notice Interval				
C.2.2	P-4	Local Interconnection Trunks/FL (days)			YES
	Held Orders				
C.2.3.1	P-1	Local Interconnection Trunks/Dispatch/FL (days)			YES
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/FL (days)			YES
	Mean Held Order Interval & Distribution Intervals				
C.2.4.1	P-1	Local Interconnection Trunks/Dispatch/FL (days)			
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/FL (days)			
	% Jeopardies				
C.2.5.1	P-2	Local Interconnection Trunks/Dispatch/FL (%)	0.00000		YES
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00000		YES
	Average Jeopardy Notice Interval				
C.2.6.1	P-2	Local Interconnection Trunks/Dispatch/FL (hours)			
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/FL (hours)			
	% Missed Installation Appointments				
C.2.7	P-3	Local Interconnection Trunks/FL (%)	0.00000		YES
	% Missed Installation Appointments Including Subs				
C.2.8	P-3A	Local Interconnection Trunks/FL (%)	0.00000		YES
	% Provisioning Troubles within 30 Days				
C.2.9	P-9	Local Interconnection Trunks/FL (%)	0.00144	3.0657	YES
	Average Completion Notice Interval				
C.2.10	P-5	Local Interconnection Trunks/FL (hours)	68.40188	2.7194	YES
	Total Service Order Cycle Time				
C.2.11	P-10	Local Interconnection Trunks/FL (days)			Diagnostic
	% Completions w/o Notice or < 24 hours				
C.2.13.1	P-6	Local Interconnection Trunks/Dispatch/FL (%)			YES
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL (%)			YES
	Service Order Accuracy				
C.2.14.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL (%)			YES
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL (%)			YES
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL (%)			YES
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL (%)			YES
	Local Interconnection Trunks - Maintenance and Repair				
	Missed Repair Appointments				
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/FL (%)			YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00000		YES
	Customer Trouble Report Rate				
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL (%)	0.00006		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00006	6.8880	YES
	Maintenance Average Duration				
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL (hours)			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL (hours)	0.09449	1.1769	YES
	% Repeat Troubles within 30 Days				
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL (%)			YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.02465	0.1984	YES
	Out of Service > 24 hours				
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL (%)			YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL (%)	0.00000		YES
	Local Interconnection Trunks - Billing				
	Invoice Accuracy (Measured in dollars)				
C.4.1	B-1	FL (%)	0.00007	-279.8647	YES
	Invoice Accuracy (Measured in # of adjustments)				
C.4.2	B-1	FL (%)	0.00863	2.3424	NO
	Mean Time to Deliver Invoices - CABS				
C.4.3	B-2	FL (calendar days)			NO
	% Billing Errors Corrected in X Days				
C.4.4	B-10	FL (days)			Diagnostic
	Local Interconnection Trunks - Trunk Blocking				
	Trunk Group Performance - Aggregate				
C.5.1	TGP-1	Local Interconnection Trunks/FL (%)			NO

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	Operations Support Systems - Pre-Ordering																		
	% Interface Availability - CLEC																		
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.93%					YES			99.96%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			99.95%					YES			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.96%					YES			99.97%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.99%					YES			99.96%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			99.94%					YES			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
	% Interface Availability - BST & CLEC																		
D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES			99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.98%					YES			99.31%					NO
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																		
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.58	325,087				YES	2.71	1,875,902	1.67	432,083				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.58	325,087				YES	2.80	9,499	1.67	432,833				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	1.14	244,313				YES	2.84	4,739,402	1.06	290,626				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	1.14	244,313				YES	4.59	882,824	1.06	290,626				YES
D.1.3.3.1	OSS-1	ATLAS - TN/FL (seconds)	RNS - ATLAS + 2 sec	2.78	776,652	1.21	75,663				YES	2.77	951,947	1.03	112,631				YES
D.1.3.3.2	OSS-1	ATLAS - TN/FL (seconds)	ROS - ATLAS + 2 sec	2.49	334,800	1.21	75,663				YES	2.58	347,815	1.03	112,631				YES
D.1.3.4.1	OSS-1	DSAP - DDI/FL (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	5.27	199,703				NO	2.61	1,567,022	2.84	901				NO
D.1.3.4.2	OSS-1	DSAP - DDI/FL (seconds)	ROS - DSAP + 2 sec	2.53	312,467	5.27	199,703				NO	2.55	340,804	2.84	901				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	1.13	880,615				YES	3.07	4,861,223	1.76	1,451,266				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,562	1.13	880,615				YES	2.85	611,939	1.76	1,451,266				YES
D.1.3.6.1	OSS-1	COFFI/USOC/FL (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	4.24	19,879				NO	3.15	9,804,361	3.38	41,314				NO
D.1.3.6.2	OSS-1	COFFI/USOC/FL (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	4.24	19,879				NO	3.15	9,804,361	3.38	41,314				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.12	8,590,082	0.35	40,722				YES	3.15	9,804,361	0.58	91,791				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.70	670,935	0.35	40,722				YES	3.68	733,705	0.58	91,791				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																		
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.69	1,667,412	1.28	545,302				YES	2.71	1,875,902	1.42	398,855				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.78	9,067	1.28	545,302				YES	2.80	9,499	1.42	398,855				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.81	4,088,401	2.17	109,655				YES	2.84	4,739,402	2.19	107,368				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.68	793,264	2.17	109,655				YES	4.59	882,824	2.19	107,368				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic			0.60	1,022				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.93	25				Diagnostic			0.60	1,022				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.78	776,652	1.69	27,742				YES	2.77	951,947	1.54	30,206				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.49	334,800	1.69	27,742				YES	2.58	347,815	1.54	30,206				YES
D.1.4.5.1	OSS-1	DSAP - DDI/FL (seconds)	RNS - DSAP + 2 sec	2.56	1,326,553	1.06	20,838				YES	2.61	1,567,022	0.89	243,141				YES
D.1.4.5.2	OSS-1	DSAP - DDI/FL (seconds)	ROS - DSAP + 2 sec	2.53	312,467	1.06	20,838				YES	2.55	340,804	0.89	243,141				YES
D.1.4.6.1	OSS-1	TAG-CSR/FL (seconds)	RNS - CRSACCTS + 2 sec	3.01	4,333,768	2.22	654,959				YES	3.07	4,861,223	2.49	674,657				YES
D.1.4.6.2	OSS-1	TAG-CSR/FL (seconds)	ROS - CRSOCSR + 2 sec	2.60	1,238,562	2.22	654,959				YES	2.85	611,939	2.49	674,657				YES
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec																
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec																
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec																
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec																
	Operations Support Systems - Maintenance and Repair																		
	% Interface Availability - BST																		
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES	100.00%							YES
	% Interface Availability - CLEC																		
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.93%					YES			99.94%					YES
	% Interface Availability - BST & CLEC																		
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.90%					YES			99.75%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES			99.90%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			100.00%					YES			99.93%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.82%					YES			99.97%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.99%					YES			100.00%					YES
	Average Response Interval <= 4 Seconds																		
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.37%	1,645,159	95.85%	142,401		0.00058	-8.2905	YES	96.26%	1,743,341	96.07%	134,999		0.00054	3.3961	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.00%	48,231	2.76%	1,953		0.00323	-2.3644	YES	2.49%	53,883	3.63%	2,808		0.00302	-3.7704	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.64%	28,022	7.41%	5,453		0.00311	-6.8816	YES	4.30%	32,203	8.61%	5,761		0.00290	-14.8310	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.34%	1,645,081	99.63%	145,907		0.00022	-13.2052	YES	99.70%	1,743,263	99.66%	138,543		0.00015	2.3171	NO
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.47%	1,201,989	97.21%	83,905		0.00056	4.6207	NO	97.64%	1,277,836	97.39%	80,801		0.00055	4.5916	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	98.60%	118,386	98.52%	7,952		0.00132	1.3193	YES	99.26%	117,343	99.17%	7,127		0.00104	0.8603	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES	27.91%	6,642	35.96%	712		0.01769	-4.5462	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	34.87%	5,962	26.82%	179		0.03615	2.2282	NO	37.13%	6,874	22.75%	167		0.03784	3.7980	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES	14.11%	64,344	22.26%	5,817		0.00477	-17.0999	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.58%	198,432	99.90%	16,833		0.00052	-6.2026	YES	99.89%	224,543	99.94%	19,073		0.00025	-2.0246	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	82.12%	57,096	83.79%	4,941		0.00568	-2.9403	YES	86.40%	65,839	85.56%	5,057		0.00500	1.6674	NO
	Average Response Interval <= 10 Seconds																		
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	98.98%	1,645,159	99.38%	142,401		0.00028	-14.2506	YES	99.15%	1,743,341	99.46%	134,999		0.00026	-12.0851	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	75.40%	48,231	84.74%	1,953		0.00994	-9.3937	YES	76.03%	53,883	83.37%	2,808		0.00826	-8.8777	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	67.49%	28,022	40.45%	5,453		0.00693	38.9947	NO	65.56%	32,203	43.46%	5,761		0.00680	32.4990	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.65%	1,645,081	99.85%	145,907		0.00016	-12.7728	YES	99.83%	1,743,263	99.83%	138,543		0.00011	0.3690	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.80%	1,201,989	99.56%	83,905		0.00016	14.9894	NO	99.82%	1,277,836	99.83%	80,801		0.00015	12.2289	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	98.87%	118,386	98.79%	7,952		0.00123	0.6007	YES	99.35%	117,343	99.44%	7,127		0.00098	-0.8832	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.49%	6,026	31.01%	690		0.01833	-0.8325	YES	27.91%	6,642	35.96%	712		0.01769	-4.5462	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.40%	5,962	98.88%	179		0.00568	0.8738	YES	99.29%	6,874	99.40%	167		0.00659	-0.1731	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	17.01%	57,608	24.44%	5,584		0.00527	-14.1074	YES	14.11%	64,344	22.26%	5,817		0.00477	-17.0999	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.82%	198,432	99.99%	16,833		0.00034	-5.0907	YES	99.99%	224,543	100.00%	19,073		0.00007	-1.2823	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.58%	57,096	99.45%	4,941		0.00099	1.0293	YES	99.70%	65,839	99.58%	5,057		0.00080	1.4334	YES
	Average Response Interval > 10 Seconds																		
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	1.02%	1,645,159	0.62%	142,401		0.00028	14.2506	YES	0.85%	1,743,341	0.54%	134,999		0.00026	12.0851	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	24.60%	48,231	15.26%	1,953		0.00994	9.3937	YES	23.97%	53,883	16.63%	2,808		0.00826	8.8777	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	32.51%	28,022	59.55%	5,453		0.00693	-38.9947	NO	34.44%	32,203	56.54%	5,761		0.00680	-32.4990	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.35%	1,645,081	0.15%	145,907		0.00016	12.7728	YES	0.17%	1,743,263	0.17%	138,543		0.00011	-0.3690	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.20%	1,201,989	0.44%	83,905		0.00016	-14.9894	NO	0.18%	1,277,836	0.37%	80,801		0.00015	-12.2289	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	1.13%	118,386	1.21%	7,952		0.00123	-0.6007	YES	0.65%	117,343	0.56%	7,127		0.00098	0.8832	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	70.51%	6,026	68.99%	690		0.01833	0.8325	YES	72.09%	6,642	64.04%	712		0.01769	4.5462	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

		July								June								M			
		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Operations Support Systems - Pre-Ordering																				
	% Interface Availability - CLEC																				
D.1.1.1	OSS-2 EDI/Region (%)			100.00%					YES			100.00%					YES			99.64%	
D.1.1.2	OSS-2 LENS/Region (%)			99.93%					YES			99.76%					YES			99.85%	
D.1.1.3	OSS-2 LEO/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.4	OSS-2 LESOG/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.5	OSS-2 TAG/Region (%)			99.97%					YES			99.86%					YES			99.99%	
D.1.1.6	OSS-2 PSIMS/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.1.1.7	OSS-2 LNP Gateway/Region (%)			99.97%					YES			99.86%					YES			100.00%	
D.1.1.8	OSS-2 SGG/COG/Region (%)			99.87%					YES			99.26%					NO			100.00%	
D.1.1.9	OSS-2 DOM/Region (%)			99.94%					YES			99.40%					NO			100.00%	
D.1.1.10	OSS-2 SOG/Region (%)			99.94%					YES			99.48%					NO			100.00%	
	% Interface Availability - BST & CLEC																				
D.1.2.1	OSS-2 ATLAS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.2	OSS-2 COFFI/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.3	OSS-2 BOCRIS/CRIS/Region (%)			99.98%					YES			99.99%					YES			99.98%	
D.1.2.4	OSS-2 DSAP/Region (%)			99.96%					YES			99.98%					YES			100.00%	
D.1.2.5	OSS-2 RSAG/Region (%)			99.97%					YES			99.99%					YES			100.00%	
D.1.2.6	OSS-2 SOCS/Region (%)			99.96%					YES			99.99%					YES			100.00%	
D.1.2.7	OSS-2 SONGS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
D.1.2.8	OSS-2 DOE/Region (%)			100.00%					YES			100.00%					YES			99.99%	
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																				
D.1.3.1.1	OSS-1 RSAG, by TN/Region (seconds)	2.80	1,846,669	1.67	396,287				YES	2.88	1,662,027	1.02	386,506				YES	2.87	1,710,355	1.20	405,644
D.1.3.1.2	OSS-1 RSAG, by TN/Region (seconds)	2.88	9,001	1.67	396,287				YES	2.91	8,691	1.02	386,506				YES	2.94	10,551	1.20	405,644
D.1.3.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	2.94	4,755,665	1.13	256,804				YES	3.03	4,284,424	0.93	223,663				YES	2.99	4,727,745	1.10	227,755
D.1.3.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	4.80	855,916	1.13	256,804				YES	4.76	778,843	0.93	223,663				YES	4.77	852,928	1.10	227,755
D.1.3.3.1	OSS-1 ATLAS - TN/FL (seconds)	2.93	917,634	1.07	109,936				YES	3.01	820,139	0.80	100,419				YES	2.95	878,134	0.88	79,193
D.1.3.3.2	OSS-1 ATLAS - TN/FL (seconds)	2.63	329,537	1.07	109,936				YES	2.61	280,482	0.80	100,419				YES	2.60	303,957	0.88	79,193
D.1.3.4.1	OSS-1 DSAP - DDI/FL (seconds)	2.68	1,582,104	2.87	868				NO	2.71	1,418,537	0.52	677				YES	2.71	1,570,800	0.53	796
D.1.3.4.2	OSS-1 DSAP - DDI/FL (seconds)	2.58	330,441	2.87	868				NO	2.57	290,595	0.52	677				YES	2.57	320,525	0.53	796
D.1.3.5.1	OSS-1 CRSECSRL/Region (seconds)	3.20	4,810,027	2.01	1,364,133				YES	3.24	4,324,284	1.14	1,313,285				YES	3.21	4,906,306	2.12	1,444,660
D.1.3.5.2	OSS-1 CRSECSRL/Region (seconds)	2.94	596,932	2.01	1,364,133				YES	2.95	540,104	1.14	1,313,285				YES	2.87	594,420	2.12	1,444,660
D.1.3.6.1	OSS-1 COFFI/USOC/FL (seconds)	3.43	10,056,860	2.97	52,384				YES	4.35	9,130,832	0.64	54,746				YES	4.60	10,251,055	0.63	62,923
D.1.3.6.2	OSS-1 COFFI/USOC/FL (seconds)	3.43	10,056,860	2.97	52,384				YES	4.35	9,130,832	0.64	54,746				YES	4.60	10,251,055	0.63	62,923
D.1.3.7.1	OSS-1 PSIMS/ORB/Region (seconds)	3.43	10,056,860	0.63	113,088				YES	4.35	9,130,832	0.04	115,506				YES	4.60	10,251,055	0.04	127,477
D.1.3.7.2	OSS-1 PSIMS/ORB/Region (seconds)	3.68	717,001	0.63	113,088				YES	3.73	642,068	0.04	115,505				YES	7.28	5,455	0.04	127,477
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																				
D.1.4.1.1	OSS-1 RSAG, by TN/Region (seconds)	2.80	1,846,669	1.52	505,302				YES	2.88	1,662,027	1.52	397,868				YES	2.87	1,710,355	1.60	391,221
D.1.4.1.2	OSS-1 RSAG, by TN/Region (seconds)	2.88	9,001	1.52	505,302				YES	2.91	8,691	1.52	397,868				YES	2.94	10,551	1.60	391,221
D.1.4.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	2.94	4,755,665	2.30	94,013				YES	3.03	4,284,424	2.34	97,257				YES	2.99	4,727,745	3.05	98,992
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	4.80	855,916	2.30	94,013				YES	4.76	778,843	2.34	97,257				YES	4.77	852,928	3.05	98,992
D.1.4.3.1	OSS-1 ATLAS - DID/Region (seconds)			0.65	298				Diagnostic			1.37	320				Diagnostic			1.76	162
D.1.4.3.2	OSS-1 ATLAS - DID/Region (seconds)			0.65	298				Diagnostic			1.37	320				Diagnostic			1.76	162
D.1.4.4.1	OSS-1 ATLAS - TN/Region (seconds)	2.93	917,634	1.74	22,758				YES	3.01	820,139	1.89	21,098				YES	2.95	878,134	1.86	18,664
D.1.4.4.2	OSS-1 ATLAS - TN/Region (seconds)	2.63	329,537	1.74	22,758				YES	2.61	280,482	1.89	21,098				YES	2.60	303,957	1.86	18,664
D.1.4.5.1	OSS-1 DSAP - DDI/FL (seconds)	2.68	1,582,104	0.93	284,694				YES	2.71	1,418,537	1.83	254,711				YES	2.71	1,570,800	1.74	257,461
D.1.4.5.2	OSS-1 DSAP - DDI/FL (seconds)	2.58	330,441	0.93	284,694				YES	2.57	290,595	1.83	254,711				YES	2.57	320,525	1.74	257,461
D.1.4.6.1	OSS-1 TAG-CSR/FL (seconds)	3.20	4,810,027	2.78	545,578				YES	3.24	4,324,284	2.85	446,963				YES	3.21	4,906,306	2.51	429,742
D.1.4.6.2	OSS-1 TAG-CSR/FL (seconds)	2.94	596,932	2.78	545,578				YES	2.95	540,104	2.85	446,963				YES	2.87	594,420	2.51	429,742
D.1.4.7.1	OSS-1 CRSEINT/Region (seconds)																				
D.1.4.7.2	OSS-1 CRSEINT/Region (seconds)																				
D.1.4.8.1	OSS-1 CRSECSRL/Region (seconds)																				
D.1.4.8.2	OSS-1 CRSECSRL/Region (seconds)																				
	Operations Support Systems - Maintenance and Repair																				
	% Interface Availability - BST																				
D.2.1	OSS-3 TAFI/Region (%)	100.00%							YES	100.00%							YES	100.00%			
	% Interface Availability - CLEC																				
D.2.2.1	OSS-3 CLEC TAFI/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.2.2.2	OSS-3 ECTA/Region (%)			99.64%					YES			99.86%					YES			100.00%	
	% Interface Availability - BST & CLEC																				
D.2.3.1	OSS-3 CRIS/Region (%)			99.98%					YES			99.99%					YES			99.99%	
D.2.3.2	OSS-3 LMOS HOST/Region (%)			100.00%					YES			100.00%					YES			99.91%	
D.2.3.3	OSS-3 LNP/Region (%)			100.00%					YES			99.91%					YES			100.00%	
D.2.3.4	OSS-3 MARCH/Region (%)			99.96%					YES			100.00%					YES			100.00%	
D.2.3.5	OSS-3 OSPCM/Region (%)			100.00%					YES			100.00%					YES			100.00%	
D.2.3.6	OSS-3 Predictor/Region (%)			100.00%					YES			99.92%					YES			100.00%	
D.2.3.7	OSS-3 SOCS/Region (%)			99.98%					YES			99.99%					YES			100.00%	
	Average Response Interval <= 4 Seconds																				
D.2.4.1	OSS-4 CRIS/Region (%)	95.57%	1,900,866	95.28%	147,174		0.00056	5.1462	NO	94.95%	1,604,342	94.66%	119,378		0.00066	4.4627	NO	95.12%	1,531,566	94.99%	115,940
D.2.4.2	OSS-4 DLETH/Region (%)	1.95%	56,906	3.03%	2,313		0.00293	-3.6598	YES	2.58%	46,568	3.67%	1,309		0.00445	-2.4373	YES	3.16%	44,805	4.59%	959
D.2.4.3	OSS-4 DLR/Region (%)	3.77%	33,201	7.42%	6,508		0.00258	-14.1538	YES	4.47%	31,637	7.51%	5,836		0.00294	-10.2961	YES	4.03%	32,864	3.36%	33,013
D.2.4.4	OSS-4 LMOS/Region (%)	99.67%	1,900,767	99.60%	151,428		0.00015	4.1628	NO	99.61%	1,604,281	99.58%	123,250		0.00018	1.7696	NO	99.60%	1,531,539	99.60%	118,455
D.2.4.5	OSS-4 LMOSupd/Region (%)	97.34%	1,429,571	97.09%	91,344		0.00055	4.5642	NO	79.21%	1,192,390	66.24%	73,719		0.00154	84.1631	NO	78.49%	1,134,176	66.19%	68,372
D.2.4.6	OSS-4 LNP/Region (%)	99.79%	128,780	99.10%	7,878		0.00053	13.0274	NO	99.65%	114,733	98.81%	7,087		0.00073	11.4128	NO	99.68%	109,144	99.19%	6,261
D.2.4.7	OSS-4 MARCH/Region (%)	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES	28.10%	6,430	29.64%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628
D.2.4.8	OSS-4 OSPCM/Region (%)	35.97%	7,411	26.46%	189		0.03535	2.6925	NO	33.15%	6,214	21.43%	168		0.03681	3.1848	NO	31.23%	6,631	24.50%	151
D.2.4.9	OSS-4 Predictor/Region (%)	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES	12.71%	64,264	21.73%	6,345		0.00438	-20.5823	YES	13.82%	68,436	19.61%	6,793
D.2.4.10	OSS-4 SOCS/Region (%)	99.77%	218,772	99.85%	19,512		0.00036	-2.3657	YES	99.81%	209,127	99.86%	17,586		0.00034	-1.5009	YES	99.85%	213,326	99.88%	17,941
D.2.4.11	OSS-4 NIW/Region (%)	84.21%	71,762	83.76%	5,658		0.00504	0.8937	YES	82.83%	62,644	81.89%	4,528		0.00580	1.6105	YES	84.01%	62,771	83.00%	4,329
	Average Response Interval <= 10 Seconds																				
D.2.5.1	OSS-4 CRIS/Region (%)	99.05%	1,900,866	99.40%	147,174		0.00026	-13.3501	YES	99.02%	1,604,342	99.39%	119,378		0.00030	-12.5694	YES	99.05%	1,531,566	99.46%	115,940
D.2.5.2	OSS-4 DLETH/Region (%)	76.79%	56,906	83.31%	2,313		0.00896	-7.2867	YES	77.66%	46,568	82.58%	1,309		0.01167	-4.2178	YES	79.20%	44,805	85.30%	959
D.2.5.3	OSS-4 DLR/Region (%)	66.69%	33,201	40.80%	6,508		0.00639	40.5221	NO	71.08%	31,637	41.67%	5,836		0.00646	45.5375	NO	76.65%	32,864	88.18%	33,013
D.2.5.4	OSS-4 LMOS/Region (%)	99.82%	1,900,767	99.82%	151,428		0.00011	-0.5698	YES	99.80%	1,604,281	99.85%	123,250		0.00013	-3.7432	YES	99.79%	1,531,539	99.84%	118,455
D.2.5.5	OSS-4 LMOSupd/Region (%)	99.77%	1,429,571	99.56%	91,344		0.00016	12.8762	NO	90.59%	1,192,390	80.53%	73,719		0.00111	90.8098	NO	90.04%	1,134,176	80.25%	68,372
D.2.5.6	OSS-4 LNP/Region (%)	99.92%	128,780	99.77%	7,878		0.00033	4.3479	NO	99.83%	114,733	99.52%	7,087		0.00051	6.0140	NO	99.81%	109,144	99.63%	6,261
D.2.5.7	OSS-4 MARCH/Region (%)	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES	28.10%	6,430	29.64%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628
D.2.5.8	OSS-4 OSPCM/Region (%)	98.65%	7,411	98.94%	189		0.00850	-0.3426	YES	98.41%	6,214	95.83%	168		0.00979	2.6267	NO	97.81%	6,631	97.35%	151
D.2.5.9	OSS-4 Predictor/Region (%)	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES	12.71%	64,264	21.73%	6,345		0.00438	-20.5823	YES	13.82%	68,436	19.61%	6,793
D.2.5.10	OSS-4 SOCS/Region (%)	99.98%	218,772	99.98%	19,512		0.00011	-0.6958	YES	99.98%	209,127	100.00%	17,586		0.00010	-1.6712	YES	99.98%	213,326	100.00%	17,941
D.2.5.11	OSS-4 NIW/Region (%)	99.65%	71,762	99.51%	5,658		0.00081	1.6006	NO	99.42%	62,644	99.25%	4,528		0.00117	1.4676	YES	99.39%	62,771	99.21%	4,329
	Average Response Interval > 10 Seconds																				
D.2.6.1	OSS-4 CRIS/Region (%)	0.95%	1,900,866	0.60%	147,174		0.00026	13.3501	YES	0.98%	1,604,342	0.61%	119,378		0.00030	12.5694	YES	0.95%	1,531,566	0.54%	115,940
D.2.6.2	OSS-4 DLETH/Region (%)	23.21%	56,906	16.69%	2,313		0.00896	7.2867	YES	22.34%	46,568	17.42%	1,309		0.01167	4.2178	YES	20.80%	44,805	14.70%	959
D.2.6.3	OSS-4 DLR/Region (%)	33.31%	33,201	59.20%	6,508		0.00639	-40.5221	NO	28.92%	31,637	58.33%	5,836		0.00646	-45.5375	NO	23.35%	32,864	11.82%	33,013
D.2.6.4	OSS-4 LMOS/Region (%)	0.18%	1,900,767	0.18%	151,428		0.00011	0.5698	YES	0.20%	1,604,281	0.15%	123,250		0.00013	3.7432	YES	0.21%	1,531,539	0.16%	118,455
D.2.6.5	OSS-4 LMOSupd/Region (%)	0.23%	1,429,571	0.44%	91,344		0.00016	-12.8762	NO	9.41%	1,192,390	19.47%	73,719		0.00111	-90.8098	NO	9.96%	1,134,176	19.75%	68,372
D.2.6.6	OSS-4 LNP/Region (%)	0.08%	128,780	0.23%	7,878		0.00033	-4.3479	NO	0.17%	114,733	0.48%	7,087		0.00051	-6.0140	NO	0.19%	109,144	0.37%	6,261
D.2.6.7	OSS-4 MARCH/Region (%)	71.06%	6,931	69.26%	784		0.01709	1.0518	YES	71.90%	6,430	70.36%	685		0.01807	0.8482	YES	71.96%	7,267	68.31%	628

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering					
	% Interface Availability - CLEC					
D.1.1.1	OSS-2	EDI/Region (%)				YES
D.1.1.2	OSS-2	LENS/Region (%)				YES
D.1.1.3	OSS-2	LEO/Region (%)				YES
D.1.1.4	OSS-2	LESOG/Region (%)				YES
D.1.1.5	OSS-2	TAG/Region (%)				YES
D.1.1.6	OSS-2	PSIMS/Region (%)				YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)				YES
D.1.1.8	OSS-2	SGG/COG/Region (%)				YES
D.1.1.9	OSS-2	DOM/Region (%)				YES
D.1.1.10	OSS-2	SOG/Region (%)				YES
	% Interface Availability - BST & CLEC					
D.1.2.1	OSS-2	ATLAS/Region (%)				YES
D.1.2.2	OSS-2	COFFI/Region (%)				YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)				YES
D.1.2.4	OSS-2	DSAP/Region (%)				YES
D.1.2.5	OSS-2	RSAG/Region (%)				YES
D.1.2.6	OSS-2	SOCS/Region (%)				YES
D.1.2.7	OSS-2	SONGS/Region (%)				YES
D.1.2.8	OSS-2	DOE/Region (%)				YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)					
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.3.3.1	OSS-1	ATLAS - TN/FL (seconds)				YES
D.1.3.3.2	OSS-1	ATLAS - TN/FL (seconds)				YES
D.1.3.4.1	OSS-1	DSAP - DDI/FL (seconds)				YES
D.1.3.4.2	OSS-1	DSAP - DDI/FL (seconds)				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)				YES
D.1.3.6.1	OSS-1	COFFI/USOC/FL (seconds)				YES
D.1.3.6.2	OSS-1	COFFI/USOC/FL (seconds)				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)					
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)				YES
D.1.4.3.1	OSS-1	ATLAS - DDI/Region (seconds)				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DDI/Region (seconds)				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)				YES
D.1.4.5.1	OSS-1	DSAP - DDI/FL (seconds)				YES
D.1.4.5.2	OSS-1	DSAP - DDI/FL (seconds)				YES
D.1.4.6.1	OSS-1	TAG-CSR/FL (seconds)				YES
D.1.4.6.2	OSS-1	TAG-CSR/FL (seconds)				YES
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)				
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)				
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)				
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)				
	Operations Support Systems - Maintenance and Repair					
	% Interface Availability - BST					
D.2.1	OSS-3	TAFI/Region (%)				YES
	% Interface Availability - CLEC					
D.2.2.1	OSS-3	CLEC TAFI/Region (%)				YES
D.2.2.2	OSS-3	ECTA/Region (%)				YES
	% Interface Availability - BST & CLEC					
D.2.3.1	OSS-3	CRIS/Region (%)				YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)				YES
D.2.3.3	OSS-3	LNP/Region (%)				YES
D.2.3.4	OSS-3	MARCH/Region (%)				YES
D.2.3.5	OSS-3	OSPCM/Region (%)				YES
D.2.3.6	OSS-3	Predictor/Region (%)				YES
D.2.3.7	OSS-3	SOCS/Region (%)				YES
	Average Response Interval <= 4 Seconds					
D.2.4.1	OSS-4	CRIS/Region (%)		0.00086	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region (%)		0.00571	-2.4060	YES
D.2.4.3	OSS-4	DLR/Region (%)		0.00153	4.2691	NO
D.2.4.4	OSS-4	LMOS/Region (%)		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region (%)		0.00073	6.6108	NO
D.2.4.7	OSS-4	MARCH/Region (%)		0.01866	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region (%)		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region (%)		0.00439	-13.1884	YES
D.2.4.10	OSS-4	SOCS/Region (%)		0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region (%)		0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds					
D.2.5.1	OSS-4	CRIS/Region (%)		0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region (%)		0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region (%)		0.00330	-34.9788	YES
D.2.5.4	OSS-4	LMOS/Region (%)		0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)		0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region (%)		0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region (%)		0.01866	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region (%)		0.01204	0.3941	YES
D.2.5.9	OSS-4	Predictor/Region (%)		0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region (%)		0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region (%)		0.00123	1.3676	YES
	Average Response Interval > 10 Seconds					
D.2.6.1	OSS-4	CRIS/Region (%)		0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region (%)		0.01325	4.6024	YES
D.2.6.3	OSS-4	DLR/Region (%)		0.00330	34.9788	YES
D.2.6.4	OSS-4	LMOS/Region (%)		0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)		0.00118	-83.0395	NO
D.2.6.6	OSS-4	LNP/Region (%)		0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region (%)		0.01866	1.9499	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

				September								August							
			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.60%	5,962	1.12%	179		0.00598	-0.8738	YES	0.71%	6,874	0.60%	167		0.00669	0.1731	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	82.99%	57,806	75.90%	5,564		0.00627	14.1074	YES	85.89%	64,344	77.74%	5,817		0.00477	17.0969	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.18%	198,432	0.01%	16,833		0.00034	5.0907	YES	0.01%	224,543	0.00%	19,073		0.00007	1.2923	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.44%	57,998	0.55%	4,941		0.00099	-1.0293	YES	0.30%	65,839	0.42%	5,057		0.00080	-1.4334	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								M			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
D.2.6.8	[redacted]		1.39%	7,411	1.00%	189		0.00080	0.3430	YES	1.59%	6,214	4.17%	169		0.00079	-2.6287	NO	2.19%	6,651	2.60%	181
D.2.6.9	OSS-4	Predicator/Region (%)	86.46%	67,284	75.66%	6,087		0.00475	20.8142	YES	87.28%	64,284	78.17%	6,145		0.00488	20.8529	YES	88.16%	66,438	80.30%	6,785
D.2.6.10	OSS-4	SOCS/Region (%)	0.02%	218,772	0.02%	19,512		0.00011	0.6666	YES	0.03%	208,127	0.06%	17,586		0.00010	1.6712	YES	0.02%	213,336	0.06%	17,841
D.2.6.11	OSS-4	NW/Region (%)	0.35%	71,762	0.40%	5,688		0.00061	-1.6006	NO	0.59%	62,644	0.79%	4,526		0.00117	-1.4676	YES	0.61%	62,771	0.79%	4,329

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
D.2.6.8	[redacted]		[redacted]	0.01204	-0.3841	YES
D.2.6.9	OSS-4	Predictor/Region (%)	[redacted]	0.00439	13.1884	YES
D.2.6.10	OSS-4	SOCS/Region (%)	[redacted]	0.00011	1.6266	YES
D.2.6.11	OSS-4	NIW/Region (%)	[redacted]	0.00123	-1.3676	YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation																		
	Average Response Time																		
E.1.1.1	C-1	Virtual/FL (calendar days)	<= 15 days			6	5				YES			5	3				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			6	6				YES			5	10				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)	<= 15 days			12	11				YES			6	21				YES
	Average Arrangement Time																		
E.1.2.1	C-2	Virtual/FL (calendar days)	<= 60 days																
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= 45 days											1	5				YES
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days																
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days																
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)	<= 45 days			14	13				YES			26	6				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days																
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days			65	1				YES			43	3				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			13	11				YES			11	5				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days																
	% Due Dates Missed																		
E.1.3.1	C-3	Virtual/FL (%)	< 10% missed											0.00%	5				YES
E.1.3.2	C-3	Physical/FL (%)	< 10% missed			0.00%	25				YES			0.00%	14				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	Collocation - Collocation																					
	Average Response Time																					
E.1.1.1	C-1	Virtual/FL (calender days)			5	5				YES											5	3
E.1.1.2	C-1	Physical Caged/FL (calender days)			7	28				YES			3	18				YES			5	5
E.1.1.3	C-1	Physical Cageless/FL (calender days)			5	23				YES			3	9				YES			4	12
	Average Arrangement Time																					
E.1.2.1	C-2	Virtual/FL (calender days)																				
E.1.2.2	C-2	Virtual-Augments/FL (calender days)			25	5				YES			42	3				YES				
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calender days)																			60	2
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calender days)			14	1				YES											16	8
E.1.2.5	C-2	Physical Caged-Augments/FL (calender days)			6	37				YES			28	6				YES				
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calender days)																				
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calender days)			28	1				YES											26	3
E.1.2.8	C-2	Physical Cageless-Augments/FL (calender days)			17	17				YES			11	9				YES			25	9
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calender days)			42	1				YES			24	2				YES				
	% Due Dates Missed																					
E.1.3.1	C-3	Virtual/FL (%)			0.00%	5				YES			0.00%	3				YES			0.00%	2
E.1.3.2	C-3	Physical/FL (%)			0.00%	57				YES			0.00%	17				YES			0.00%	20

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

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			Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation					
	Average Response Time					
E.1.1.1	C-1	Virtual/FL (calendar days)				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)				YES
	Average Arrangement Time					
E.1.2.1	C-2	Virtual/FL (calendar days)				
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)				
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)				YES
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)				YES
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)				
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)				
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)				
	% Due Dates Missed					
E.1.3.1	C-3	Virtual/FL (%)				YES
E.1.3.2	C-3	Physical/FL (%)				YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
	General - Flow Through																		
	% Flow Through Service Requests																		
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			89.83%	368,804				Diagnostic			88.47%	455,659				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			89.83%	368,804				Diagnostic			88.47%	455,659				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			90.20%	154,447				NO			89.52%	187,816				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			77.80%	4,459				NO			76.17%	4,864				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			89.81%	209,898				YES			87.94%	262,979				YES
	% Flow Through Service Requests - Achieved																		
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			83.37%	397,389				Diagnostic			81.19%	496,519				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			83.37%	397,389				Diagnostic			81.19%	496,519				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			85.39%	183,154				Diagnostic			82.63%	203,468				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			57.73%	6,009				Diagnostic			54.74%	6,768				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			82.60%	228,226				Diagnostic			80.79%	286,283				Diagnostic
	% Flow Through Service Requests - LNP																		
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.81%	9,298				YES			88.09%	10,967				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.81%	9,298				YES			88.09%	10,967				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic								Diagnostic
	General - Pre-Ordering																		
	Loop Makeup Response Time (Manual)																		
F.2.1	PO-1	Loops/FL (%)	>= 95% w in 3 bus days			20.00%	5				NO			50.00%	4				NO
	Loop Makeup Response Time (Electronic)																		
F.2.2	PO-2	Loops/FL (%)	>= 95% w in 1 min			98.90%	3,276				YES			99.07%	3,640				YES
	General - Ordering																		
	Service Inquiry with Firm Order Confirmation																		
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 5 bus days			89.74%	39				NO			90.48%	42				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)	>= 95% w in 5 bus days			50.00%	2				NO			37.50%	8				NO
	Average Speed of Answer																		
F.4.1	O-12	Region (seconds)	Parity w Retail	315.73	5,596,672	22.08	40,855				YES	282.45	6,382,181	40.05	44,308				YES
	General - Maintenance Center																		
	Average Answer Time																		
F.5.1	M&R-6	Region (seconds)	Parity w Retail	66.71	2,022,954	26.57	96,872				YES	53.70	2,241,269	24.35	101,422				YES
	General - Operator Services (Toll)																		
	Average Speed to Answer																		
F.6.1	OS-1	FL (seconds)	PBD			4.78					PBD			3.82					PBD
	% Answered in 30 seconds																		
F.6.2	OS-2	FL (%)	PBD			96.90%					PBD			97.90%					PBD
	General - Directory Assistance																		
	Average Speed to Answer																		
F.7.1	DA-1	FL (seconds)	PBD			5.79					PBD			5.03					PBD
	% Answered in 20 seconds																		
F.7.2	DA-2	FL (%)	PBD			94.10%					PBD			95.80%					PBD
	General - E911																		
	Mean Interval																		
F.8.1	E-3	FL (hours)	PBD			0.88	1,143				PBD			1.01	1,205				PBD
	% Accuracy																		
F.8.2	E-2	FL (%)	PBD			95.13%	604,095				PBD			94.49%	606,276				PBD
	% Timeliness																		
F.8.3	E-1	FL (%)	PBD			100.00%	1,143				PBD			100.00%	1,205				PBD
	General - Billing																		
	Usage Data Delivery Accuracy (data packs)																		
F.9.1	B-3	Region (%)	Parity w Retail	99.92%	2,354	100.00%	25,526		0.00063	-1.3538	YES	99.70%	3,330	99.34%	26,909		0.00101	3.5564	NO
	Usage Data Delivery Accuracy																		
F.9.2	B-3	Region (%)	Parity w Retail	100.00%	55,590	100.00%	638,999,122		0.00002	-1.0000	YES	98.28%	55,284	97.49%	619,230,222		0.00055	14.3790	NO
	Usage Data Delivery Timeliness																		
F.9.3	B-5	Region (%)	Parity w Retail	99.83%	55,590	99.84%	638,999,122		0.00017	11.0808	NO	99.00%	55,284	97.94%	619,230,222		0.00042	24.9559	NO
	Usage Data Delivery Completeness																		
F.9.4	B-4	Region (%)	Parity w Retail	99.92%	55,590	99.95%	638,999,122		0.00012	-2.6148	YES	99.65%	55,284	99.98%	619,230,222		0.00025	-13.1550	YES
	Mean Time to Deliver Usage																		
F.9.5	B-6	Region (days)	Parity w Retail	3.41	55,590	2.29	638,999,122				YES	3.34	55,284	2.21	619,230,222				YES
	Recurring Charge Completeness																		
F.9.6.1	B-7	Resale/FL (%)	Parity w Retail	83.39%	$18,869,496	98.79%	$574,482		0.00122	-125.9463	YES	84.93%	$20,531,580	99.17%	$1,005,813		0.00094	-151.3895	YES
F.9.6.2	B-7	UNE/FL (%)	>= 90%			99.07%	$1,108,776				YES			95.17%	$1,315,132				YES
F.9.6.3	B-7	Interconnection/FL (%)	>= 90%			99.44%	$7,616				YES			77.21%	$8,629				NO
	Non-Recurring Charge Completeness																		
F.9.7.1	B-8	Resale/FL (%)	Parity w Retail	92.93%	$29,921,619	98.38%	$837,115		0.00122	-44.6731	YES	89.56%	$28,196,759	97.90%	$965,624		0.00098	-85.1378	YES
F.9.7.2	B-8	UNE/FL (%)	>= 90%			98.81%	$2,242,167				YES			98.71%	$3,313,580				YES
F.9.7.3	B-8	Interconnection/FL (%)	>= 90%			93.42%	$484,637				YES			93.09%	$540,883				YES
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)																		
F.9.8	B-9	Region (%)	Diagnostic								Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)																		
F.9.9	B-9	Region (%)	Diagnostic								Diagnostic								Diagnostic
	General - Change Management																		
	% Software Release Notices Sent On Time													100.00%	1				YES
F.10.1	CM-1	FL (%)	>= 98% w in 30 days																
	Average Software Release Notice Delay Days																		
F.10.2	CM-2	FL (average)	>= 25 days prior to release																
	% Change Management Documentation Sent On Time																		
F.10.3	CM-3	FL (%)	>= 98% w in 30 days																
	Average Documentation Release Delay Days																		
F.10.5	CM-4	FL (average)	>= 25 days prior to release																
	% CLEC Interface Outages Sent within 15 Minutes																		
F.10.6	CM-5	FL (%)	>= 97% w in 15 min			100.00%	11				YES			100.00%	19				YES
	% Software Errors Corrected within 10 Business Days																		
F.10.7	CM-6	Region (%)	>= 95% w in 10 days			100.00%	1				YES			100.00%	4				YES
	% Software Errors Corrected within 30 Business Days																		
F.10.8	CM-6	Region (%)	>= 95% w in 30 days			100.00%	3				YES								
	% Software Errors Corrected within 45 Business Days																		
F.10.9	CM-6	Region (%)	>= 95% w in 45 days																

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	General - Flow Through																					
	% Flow Through Service Requests																					
F.1.1.1	O-3	Summary/Region (%)			88.26%	421,397				Diagnostic			85.96%	368,639				Diagnostic			84.50%	371,918
F.1.1.2	O-3	Aggregate/Region (%)			88.26%	421,397				Diagnostic			85.96%	368,639				Diagnostic			84.50%	371,918
F.1.1.3	O-3	Residence/Region (%)			87.70%	195,690				NO			88.58%	175,117				NO			86.74%	190,895
F.1.1.4	O-3	Business/Region (%)			73.23%	5,589				NO			73.74%	4,836				NO			69.54%	5,979
F.1.1.5	O-3	UNE/Region (%)			89.13%	220,118				YES			83.84%	188,686				NO			82.57%	175,044
	% Flow Through Service Requests - Achieved																					
F.1.2.1	O-3	Summary/Region (%)			80.59%	461,472				Diagnostic			78.96%	401,329				Diagnostic			76.58%	410,373
F.1.2.2	O-3	Aggregate/Region (%)			80.59%	461,472				Diagnostic			78.96%	401,329				Diagnostic			76.58%	410,373
F.1.2.3	O-3	Residence/Region (%)			80.99%	211,903				Diagnostic			81.68%	189,918				Diagnostic			79.88%	207,309
F.1.2.4	O-3	Business/Region (%)			45.85%	8,927				Diagnostic			53.42%	6,676				Diagnostic			51.58%	8,061
F.1.2.5	O-3	UNE/Region (%)			81.53%	240,642				Diagnostic			77.27%	204,735				Diagnostic			74.12%	195,003
	% Flow Through Service Requests - LNP																					
F.1.3.1	O-3	Summary/Region (%)			88.50%	9,771				YES			83.63%	8,563				NO			89.75%	10,881
F.1.3.2	O-3	Aggregate/Region (%)			88.50%	9,771				YES			83.63%	8,563				NO			89.75%	10,881
F.1.3.3	O-3	Residence/Region (%)								Diagnostic								Diagnostic				
F.1.3.4	O-3	Business/Region (%)								Diagnostic								Diagnostic				
	General - Pre-Ordering																					
	Loop Makeup Response Time (Manual)																					
F.2.1	PO-1	Loops/FL (%)			62.50%	8				NO			75.00%	12				NO			71.43%	14
	Loop Makeup Response Time (Electronic)																					
F.2.2	PO-2	Loops/FL (%)			99.09%	1,973				YES			80.96%	2,484				NO			92.80%	7,630
	General - Ordering																					
	Service Inquiry with Firm Order Confirmation																					
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)			94.12%	34				NO			100.00%	56				YES			92.75%	69
F.3.1.2	O-10	Local Interoffice Transport/FL (%)			100.00%	2				YES			100.00%	3				YES			75.00%	4
	Average Speed of Answer																					
F.4.1	O-12	Region (seconds)	269.17	6,408,394	29.60	42,614				YES	259.48	5,582,890	58.19	41,576				YES	194.86	6,278,471	35.16	35,479
	General - Maintenance Center																					
	Average Answer Time																					
F.5.1	M&R-6	Region (seconds)	84.86	2,308,025	27.23	108,851				YES	52.80	1,593,224	28.04	91,272				YES	64.68	1,522,154	25.99	88,118
	General - Operator Services (Toll)																					
	Average Speed to Answer																					
F.6.1	OS-1	FL (seconds)			4.19					PBD			3.50					PBD			3.29	
	% Answered in 30 seconds																					
F.6.2	OS-2	FL (%)			97.60%					PBD			98.50%					PBD			98.70%	
	General - Directory Assistance																					
	Average Speed to Answer																					
F.7.1	DA-1	FL (seconds)			5.85					PBD			6.53					PBD			6.26	
	% Answered in 20 seconds																					
F.7.2	DA-2	FL (%)			93.90%					PBD			92.20%					PBD			93.00%	
	General - E911																					
	Mean Interval																					
F.8.1	E-3	FL (hours)			1.69	1,234				PBD			0.84	1,139				PBD			0.69	1,216
	% Accuracy																					
F.8.2	E-2	FL (%)			95.00%	708,490				PBD			95.99%	732,503				PBD			93.92%	765,331
	% Timeliness																					
F.8.3	E-1	FL (%)			100.00%	1,234				PBD			100.00%	1,139				PBD			100.00%	1,216
	General - Billing																					
	Usage Data Delivery Accuracy (data packs)																					
F.9.1	B-3	Region (%)	100.00%	3,616	100.00%	26,125		0.00000		YES	100.00%	3,216	100.00%	22,639		0.00000		YES	95.22%	3,810	100.00%	24,397
	Usage Data Delivery Accuracy																					
F.9.2	B-3	Region (%)	100.00%	39,195	100.00%	617,439,932		0.00000		YES	100.00%	27,358	100.00%	475,419,169		0.00000		YES	84.67%	28,227	100.00%	492,390,383
	Usage Data Delivery Timeliness																					
F.9.3	B-5	Region (%)	97.81%	39,195	99.56%	617,439,932		0.00074	-23.6044	YES	99.33%	27,358	99.38%	475,419,169		0.00049	-0.9527	YES	94.93%	28,227	97.64%	492,390,383
	Usage Data Delivery Completeness																					
F.9.4	B-4	Region (%)	99.10%	39,195	99.91%	617,439,932		0.00048	-16.8707	YES	99.92%	27,358	99.91%	475,419,169		0.00017	0.7704	YES	97.21%	28,227	99.95%	492,390,383
	Mean Time to Deliver Usage																					
F.9.5	B-6	Region (days)	3.60	39,195	2.31	617,439,932				YES	3.24	27,358	2.43	475,419,169				YES	4.34	28,227	2.52	492,390,383
	Recurring Charge Completeness																					
F.9.6.1	B-7	Resale/FL (%)	83.76%	$20,097,319	97.60%	$1,855,845		0.00070	-197.1130	YES	84.97%	$18,834,825	98.65%	$1,318,163		0.00083	-164.6833	YES	85.73%	$19,424,305	98.98%	$2,481,381
F.9.6.2	B-7	UNE/FL (%)			99.19%	$1,084,682				YES			95.67%	$911,846				YES			99.34%	$1,303,888
F.9.6.3	B-7	Interconnection/FL (%)			94.96%	$4,198				YES			97.59%	$8,707				YES			98.35%	$4,895
	Non-Recurring Charge Completeness																					
F.9.7.1	B-8	Resale/FL (%)	91.22%	$28,827,330	99.06%	$960,845		0.00099	-79.1657	YES	93.44%	$25,120,849	97.93%	$1,031,346		0.00097	-46.2406	YES	93.06%	$26,751,879	97.36%	$1,055,504
F.9.7.2	B-8	UNE/FL (%)			99.12%	$2,984,759				YES			96.77%	$2,397,903				YES			97.90%	$1,994,580
F.9.7.3	B-8	Interconnection/FL (%)			95.09%	$502,103				YES			98.55%	$573,742				YES			98.43%	$557,009
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)																					
F.9.8	B-9	Region (%)								Diagnostic								Diagnostic				
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)																					
F.9.9	B-9	Region (%)								Diagnostic								Diagnostic				
	General - Change Management																					
	% Software Release Notices Sent On Time																					
F.10.1	CM-1	FL (%)			100.00%	1				YES											100.00%	1
	Average Software Release Notice Delay Days																					
F.10.2	CM-2	FL (average)																				
	% Change Management Documentation Sent On Time																					
F.10.3	CM-3	FL (%)			100.00%	1				YES			100.00%	1				YES				
	Average Documentation Release Delay Days																					
F.10.5	CM-4	FL (average)																				
	% CLEC Interface Outages Sent within 15 Minutes																					
F.10.6	CM-5	FL (%)			100.00%	17				YES			100.00%	23				YES			100.00%	15
	% Software Errors Corrected within 10 Business Days																					
F.10.7	CM-6	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable before August data month			
	% Software Errors Corrected within 30 Business Days																					
F.10.8	CM-6	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable before August data month			
	% Software Errors Corrected within 45 Business Days																					
F.10.9	CM-6	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable before August data month			

BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through					
	% Flow Through Service Requests					
F.1.1.1	O-3	Summary/Region (%)				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)				Diagnostic
F.1.1.3	O-3	Residence/Region (%)				NO
F.1.1.4	O-3	Business/Region (%)				NO
F.1.1.5	O-3	UNE/Region (%)				NO
	% Flow Through Service Requests - Achieved					
F.1.2.1	O-3	Summary/Region (%)				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)				Diagnostic
F.1.2.3	O-3	Residence/Region (%)				Diagnostic
F.1.2.4	O-3	Business/Region (%)				Diagnostic
F.1.2.5	O-3	UNE/Region (%)				Diagnostic
	% Flow Through Service Requests - LNP					
F.1.3.1	O-3	Summary/Region (%)				YES
F.1.3.2	O-3	Aggregate/Region (%)				YES
F.1.3.3	O-3	Residence/Region (%)				Diagnostic
F.1.3.4	O-3	Business/Region (%)				Diagnostic
	General - Pre-Ordering					
	Loop Makeup Response Time (Manual)					
F.2.1	PO-1	Loops/FL (%)				NO
	Loop Makeup Response Time (Electronic)					
F.2.2	PO-2	Loops/FL (%)				NO
	General - Ordering					
	Service Inquiry with Firm Order Confirmation					
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)				NO
	Average Speed of Answer					
F.4.1	O-12	Region (seconds)				YES
	General - Maintenance Center					
	Average Answer Time					
F.5.1	M&R-6	Region (seconds)				YES
	General - Operator Services (Toll)					
	Average Speed to Answer					
F.6.1	OS-1	FL (seconds)				PBD
	% Answered in 30 seconds					
F.6.2	OS-2	FL (%)				PBD
	General - Directory Assistance					
	Average Speed to Answer					
F.7.1	DA-1	FL (seconds)				PBD
	% Answered in 20 seconds					
F.7.2	DA-2	FL (%)				PBD
	General - E911					
	Mean Interval					
F.8.1	E-3	FL (hours)				PBD
	% Accuracy					
F.8.2	E-2	FL (%)				PBD
	% Timeliness					
F.8.3	E-1	FL (%)				PBD
	General - Billing					
	Usage Data Delivery Accuracy (data packs)					
F.9.1	B-3	Region (%)		0.00372	-12.8574	YES
	Usage Data Delivery Accuracy					
F.9.2	B-3	Region (%)		0.00214	-71.4752	YES
	Usage Data Delivery Timeliness					
F.9.3	B-5	Region (%)		0.00131	-20.7307	YES
	Usage Data Delivery Completeness					
F.9.4	B-4	Region (%)		0.00098	-27.9433	YES
	Mean Time to Deliver Usage					
F.9.5	B-6	Region (days)				YES
	Recurring Charge Completeness					
F.9.6.1	B-7	Reseller/FL (%)		0.00062	-212.1849	YES
F.9.6.2	B-7	UNE/FL (%)				YES
F.9.6.3	B-7	Interconnection/FL (%)				YES
	Non-Recurring Charge Completeness					
F.9.7.1	B-8	Reseller/FL (%)		0.00096	-44.8744	YES
F.9.7.2	B-8	UNE/FL (%)				YES
F.9.7.3	B-8	Interconnection/FL (%)				YES
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)					
F.9.8	B-9	Region (%)				Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)					
F.9.9	B-9	Region (%)				Diagnostic
	General - Change Management					
	% Software Release Notices Sent On Time					
F.10.1	CM-1	FL (%)				YES
	Average Software Release Notice Delay Days					
F.10.2	CM-2	FL (average)				
	% Change Management Documentation Sent On Time					
F.10.3	CM-3	FL (%)				
	Average Documentation Release Delay Days					
F.10.5	CM-4	FL (average)				
	% CLEC Interface Outages Sent within 15 Minutes					
F.10.6	CM-5	FL (%)				YES
	% Software Errors Corrected within 10 Business Days					
F.10.7	CM-6	Region (%)				
	% Software Errors Corrected within 30 Business Days					
F.10.8	CM-6	Region (%)				
	% Software Errors Corrected within 45 Business Days					
F.10.9	CM-6	Region (%)				

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			Benchmark/ Analog	September								August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	% Change Requests Accepted or Rejected within 10 Business Days																		
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	5				YES			100.00%	7				YES
	% Change Requests Rejected Within The Reporting Period																		
F.10.11	CM-8	Region (%)	Diagnostic			40.00%	5				Diagnostic			71.43%	7				Diagnostic
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.12	CM-9	Region (number)	= 0 Defects																
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.13	CM-9	Region (number)	= 0 Defects											3					NO
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.14	CM-9	Region (number)	= 0 Defects											4					NO
	% Test Deck Weight Failure in Production Release																		
F.10.15	CM-10	Region (%)	<= 5%											0.00%	100				YES
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented																		
F.10.16	CM-11	Region (%)	>= 95% w in 60 days																
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented																		
F.10.17	CM-11	Region (%)	>= 95% w in 60 days																
	General - New Business Requests																		
	% New Business Requests Processed within 30 Business Days																		
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES			100.00%	8				YES
	% Quotes Provided within 10 Business Days																		
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days																
	% Quotes Provided within X Business Days																		
F.11.2.1	BFR-2A	Region (%)	>= 90% w in 10 bus days																
F.11.2.2	BFR-2B	Region (%)	>= 90% w in 30 bus days																
F.11.2.3	BFR-2C	Region (%)	>= 90% w in 60 bus days																
	% Quotes Provided within 30 Business Days																		
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES			100.00%	6				YES
	% Quotes Provided within 60 Business Days																		
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days											100.00%	2				YES
	General - Ordering																		
	Acknowledgement Message Timeliness																		
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			100.00%	170,425				YES			99.99%	194,313				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	488,345				YES			100.00%	422,794				YES
	Acknowledgement Message Completeness																		
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	170,425				YES			99.94%	194,435				NO
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	488,345				YES			100.00%	422,795				NO
	General - Database Updates																		
	Average Database Update Interval																		
F.13.1.1	D-1	LIDB/FL (hours)	PBD	1.91	20	1.91	20				PBD	1.56	21	1.55	21				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)	PBD	0.07	26	0.07	26				PBD	0.08	27	0.08	27				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)	PBD	3.60	20	3.59	20				PBD	4.59	24	4.59	24				PBD
	% Update Accuracy																		
F.13.2.1	D-2	LIDB/FL (%)	>= 95%			99.93%	1,360				YES			99.48%	1,143				YES
F.13.2.2	D-2	Directory Listings/FL (%)	>= 95%			99.76%	838				YES			99.66%	892				YES
F.13.2.3	D-2	Directory Assistance/FL (%)	>= 95%			99.38%	646				YES			98.56%	346				YES
	% NXXs / LRNs Loaded by LERG Effective Date																		
F.13.3	D-3	Region (%)	100%			100.00%	63				YES			100.00%	82				YES
	General - Network Outage Notification																		
	Mean Time to Notify CLEC of Major Network Outages																		
F.14.1	M&R-7	Region (minutes)	Parity w Retail	127	1	120	1				YES	379	2	289	2				YES

BellSouth Monthly Performance Summary

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			July								June								Ma			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
	% Change Requests Accepted or Rejected within 10 Business Days																					
F.10.10	CM-7	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	% Change Requests Rejected Within The Reporting Period																					
F.10.11	CM-8	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.12	CM-9	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.13	CM-9	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented																					
F.10.14	CM-9	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	% Test Deck Weight Failure in Production Release																					
F.10.15	CM-10	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented																					
F.10.16	CM-11	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented																					
F.10.17	CM-11	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month								This measure not applicable			
	General - New Business Requests																					
	% New Business Requests Processed within 30 Business Days																					
F.11.1	BFR-1	Region (%)											100.00%	2				YES			100.00%	3
	% Quotes Provided within 10 Business Days																					
F.11.2	BFR-2A	Region (%)									This measure not applicable before July data month								This measure not applicable			
	% Quotes Provided within X Business Days																					
F.11.2.1	BFR-2A	Region (%)	This measure not applicable after June data month																		100.00%	2
F.11.2.2	BFR-2B	Region (%)	This measure not applicable after June data month																			
F.11.2.3	BFR-2C	Region (%)	This measure not applicable after June data month										100.00%	2				YES			100.00%	1
	% Quotes Provided within 30 Business Days																					
F.11.3	BFR-2B	Region (%)									This measure not applicable before July data month								This measure not applicable			
	% Quotes Provided within 60 Business Days																					
F.11.4	BFR-2C	Region (%)									This measure not applicable before July data month								This measure not applicable			
	General - Ordering																					
	Acknowledgement Message Timeliness																					
F.12.1.1	O-1	EDI/Region (%)			100.00%	151,902				YES			100.00%	121,803				YES			100.00%	111,412
F.12.1.2	O-1	TAG/Region (%)			100.00%	384,297				YES			100.00%	388,915				YES			100.00%	391,591
	Acknowledgement Message Completeness																					
F.12.2.1	O-2	EDI/Region (%)			99.97%	151,944				NO			99.62%	122,263				NO			100.00%	111,412
F.12.2.2	O-2	TAG/Region (%)			100.00%	384,300				NO			100.00%	388,932				NO			99.99%	391,615
	General - Database Updates																					
	Average Database Update Interval																					
F.13.1.1	D-1	LIDB/FL (hours)	1.82	23	1.82	23				PBD	0.96	18	0.96	18				PBD	0.96	21	0.96	21
F.13.1.2	D-1	Directory Listings/FL (hours)	0.09	27	0.09	27				PBD	0.11	25	0.11	25				PBD	0.10	27	0.10	27
F.13.1.3	D-1	Directory Assistance/FL (hours)	3.69	27	3.66	27				PBD	5.90	23	5.90	23				PBD	4.08	19	4.05	19
	% Update Accuracy																					
F.13.2.1	D-2	LIDB/FL (%)			99.36%	1,571				YES			93.48%	660				NO			100.00%	519
F.13.2.2	D-2	Directory Listings/FL (%)			99.18%	733				YES			99.35%	1,072				YES			99.79%	483
F.13.2.3	D-2	Directory Assistance/FL (%)			98.10%	473				YES			99.19%	246				YES			97.87%	141
	% NXXs / LRNs Loaded by LERG Effective Date																					
F.13.3	D-3	Region (%)			100.00%	44				YES			98.41%	63				NO			100.00%	94
	General - Network Outage Notification																					
	Mean Time to Notify CLEC of Major Network Outages																					
F.14.1	M&R-7	Region (minutes)	47	1	40	1				YES	791	4	602	4				YES	154	2	123	2

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			Standard Deviation	Standard Error	Zscore	Equity
		% Change Requests Accepted or Rejected within 10 Business Days				
F.10.10	CM-7	Region (%)				
		% Change Requests Rejected Within The Reporting Period				
F.10.11	CM-8	Region (%)				
		Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented				
F.10.12	CM-9	Region (number)				
		Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented				
F.10.13	CM-9	Region (number)				
		Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented				
F.10.14	CM-9	Region (number)				
		% Test Deck Weight Failure in Production Release				
F.10.15	CM-10	Region (%)				
		% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented				
F.10.16	CM-11	Region (%)				
		% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented				
F.10.17	CM-11	Region (%)				
		General - New Business Requests				
		% New Business Requests Processed within 30 Business Days				
F.11.1	BFR-1	Region (%)				YES
		% Quotes Provided within 10 Business Days				
F.11.2	BFR-2A	Region (%)				
		% Quotes Provided within X Business Days				
F.11.2.1	BFR-2A	Region (%)				YES
F.11.2.2	BFR-2B	Region (%)				
F.11.2.3	BFR-2C	Region (%)				YES
		% Quotes Provided within 30 Business Days				
F.11.3	BFR-2B	Region (%)				
		% Quotes Provided within 60 Business Days				
F.11.4	BFR-2C	Region (%)				
		General - Ordering				
		Acknowledgement Message Timeliness				
F.12.1.1	O-1	EDI/Region (%)				YES
F.12.1.2	O-1	TAG/Region (%)				YES
		Acknowledgement Message Completeness				
F.12.2.1	O-2	EDI/Region (%)				YES
F.12.2.2	O-2	TAG/Region (%)				NO
		General - Database Updates				
		Average Database Update Interval				
F.13.1.1	D-1	LIDB/FL (hours)				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)				PBD
		% Update Accuracy				
F.13.2.1	D-2	LIDB/FL (%)				YES
F.13.2.2	D-2	Directory Listings/FL (%)				YES
F.13.2.3	D-2	Directory Assistance/FL (%)				YES
		% NXXs / LRNs Loaded by LERG Effective Date				
F.13.3	D-3	Region (%)				YES
		General - Network Outage Notification				
		Mean Time to Notify CLEC of Major Network Outages				
F.14.1	M&R-7	Region (minutes)				YES