Qwest®

Performance Results

Montana

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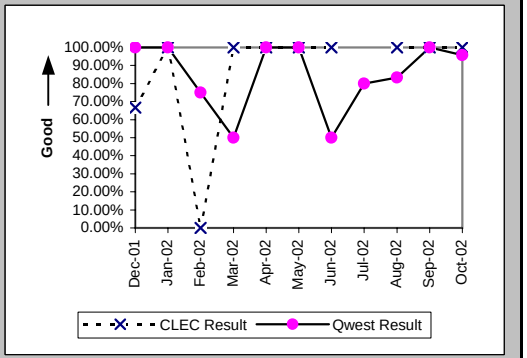
Checklist #1 - Local Interconnection - LIS Installation

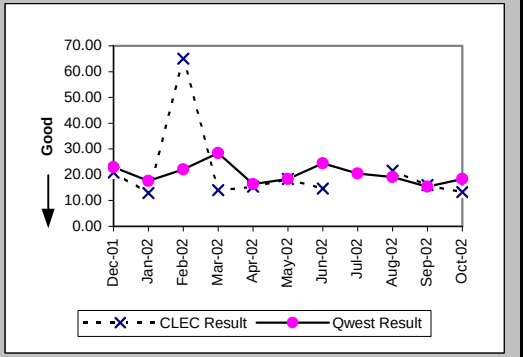
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	2	0	1	1	100.00%	N/A	N/A	-0.9	No
Jan-02	8	8	100.00%	1	1	6	6	100.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	0	0	3	4	75.00%	43.30%	0.88	-0.47	No
Mar-02	2	2	100.00%	2	0	3	6	50.00%	50.00%	-1.22	-1.74	No
Apr-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	1	0	2	4	50.00%	50.00%	-1.41	-1.86	No
Jul-02						4	5	80.00%	40.00%			
Aug-02	5	5	100.00%	0	0	5	6	83.33%	37.27%	-0.74	-1.45	No
Sep-02	4	4	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	4	0	23	24	95.83%	19.98%	-0.39	-1.23	No



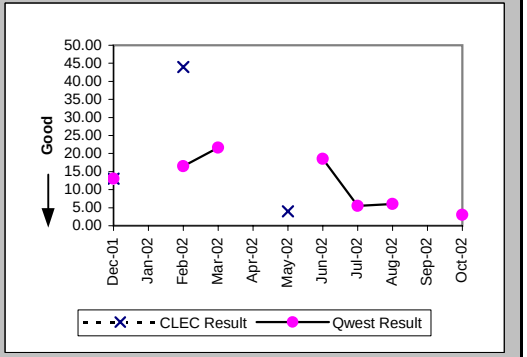
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	5	20.80	0	0	46	2	23.00	16.97	-0.15	-1.09	No
Jan-02	116	9	12.89	0	1	123	7	17.57	3.78	-2.46	-2.49	No
Feb-02	65	1	65.00	0	0	155	7	22.14	12.68	3.72	1.26	Yes
Mar-02	56	4	14.00	0	0	199	7	28.43	15.20	-1.51	-1.92	No
Apr-02	46	3	15.33	0	0	148	9	16.44	6.52	-0.26	-1.16	No
May-02	147	8	18.38	0	0	238	13	18.31	6.38	0.06	-0.97	No
Jun-02	73	5	14.60	0	0	196	8	24.50	11.61	-1.5	-1.91	No
Jul-02						307	15	20.47	2.75			
Aug-02	108	5	21.60	0	0	191	10	19.10	4.61	1.04	-0.37	No
Sep-02	64	4	16.00	0	0	184	12	15.33	3.85	0.37	-0.78	No
Oct-02	106	8	13.25	0	0	460	25	18.40	7.21	-1.76	-2.07	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

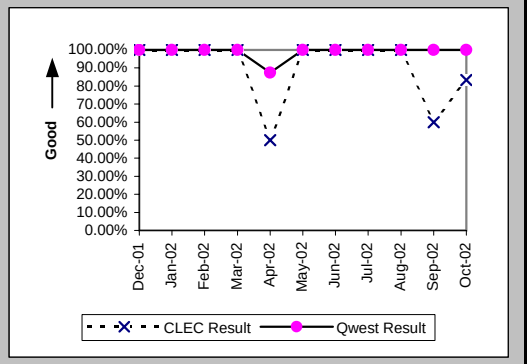
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	1	13.00	2	0	13	1	13.00				
Jan-02												
Feb-02	44	1	44.00	0	0	33	2	16.50	4.95	0.64	-0.61	No
Mar-02						65	3	21.67	18.58			
Apr-02												
May-02	4	1	4.00	0	0							
Jun-02						37	2	18.50	21.92			
Jul-02						11	2	5.50	6.36			
Aug-02						6	1	6.00				
Sep-02												
Oct-02						3	1	3.00				



Checklist #1 - Local Interconnection - LIS Installation

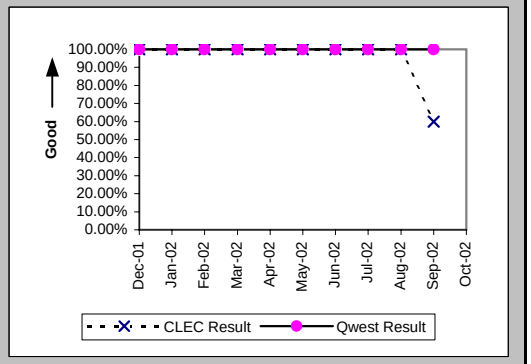
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jan-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02	2	4	50.00%	0	0	7	8	87.50%	33.07%	1.16	-0.29	No
May-02	6	6	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Sep-02	3	5	60.00%	0	0	11	11	100.00%	N/A	N/A	0.08	Yes
Oct-02	5	6	83.33%	0	0	19	19	100.00%	N/A	N/A	-0.26	No



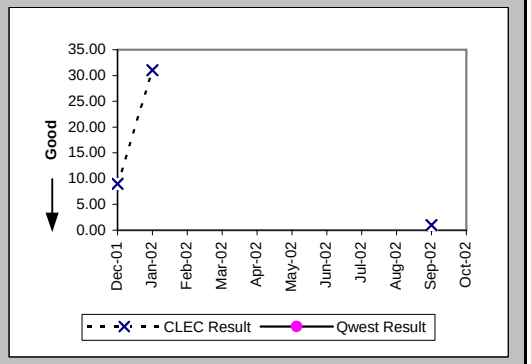
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jan-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Sep-02	3	5	60.00%	0	0	11	11	100.00%	N/A	N/A	0.08	Yes
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

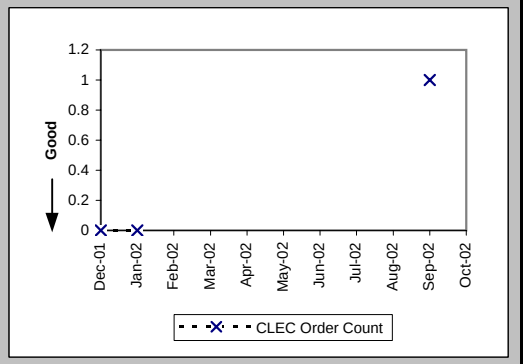
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	0	0							
Jan-02	31	1	31.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	1	1	1.00	0	0							
Oct-02												



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

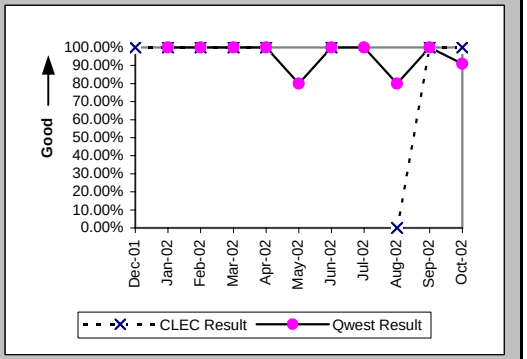
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	1
Oct-02	



Checklist #1 - Local Interconnection - LIS Repair

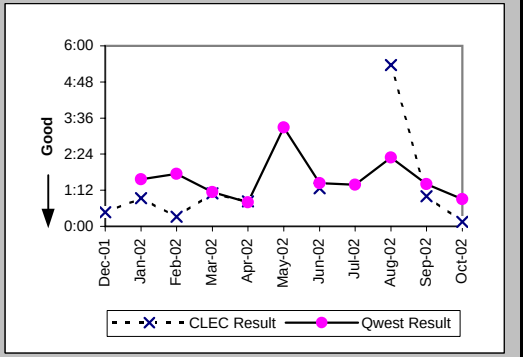
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	3	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	2	0	3	3	100.00%	N/A	N/A	N/A	
May-02						4	5	80.00%	40.00%			
Jun-02	2	2	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02						9	9	100.00%	0.00%			
Aug-02	0	1	0.00%	0	0	4	5	80.00%	40.00%	1.02	-0.38	No
Sep-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	10	11	90.91%	28.75%	-0.3	-1.18	No



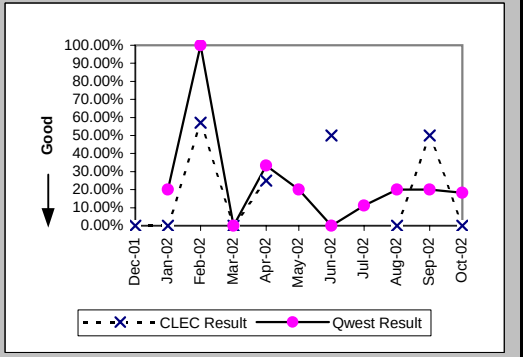
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:28	1	0:28	0	0							
Jan-02	2:47	3	0:56	0	0	7:50	5	1:34	1:17	-0.68	-1.41	No
Feb-02	2:13	7	0:19	3	0	1:45	1	1:45				
Mar-02	1:06	1	1:06	1	0	2:15	2	1:08	0:32	-0.04	-1.02	No
Apr-02	3:20	4	0:50	2	0	2:24	3	0:48	0:44	-0.06	-1.04	No
May-02						16:24	5	3:17	3:48			
Jun-02	2:32	2	1:16	1	0	4:19	3	1:26	0:16	-0.71	-1.43	No
Jul-02						12:26	9	1:23	1:03			
Aug-02	5:22	1	5:22	0	0	11:26	5	2:17	2:33	0.57	-0.65	No
Sep-02	4:00	4	1:00	0	0	6:59	5	1:24	1:03	-0.56	-1.34	No
Oct-02	0:09	1	0:09	1	0	9:50	11	0:54	1:31	-0.47	-1.29	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

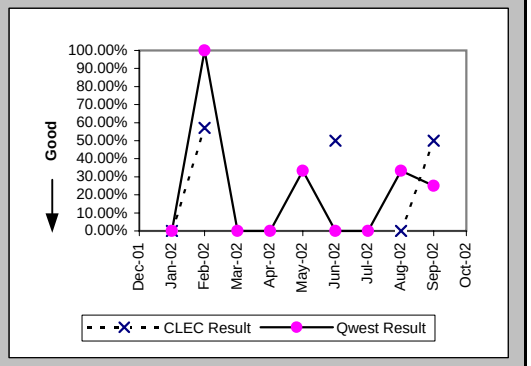
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0							
Jan-02	0	3	0.00%	0	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Feb-02	4	7	57.14%	3	0	1	1	100.00%	N/A	N/A		
Mar-02	0	1	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	1	4	25.00%	2	0	1	3	33.33%	47.14%	-0.23	-1.14	No
May-02						1	5	20.00%	40.00%			
Jun-02	1	2	50.00%	1	0	0	3	0.00%	N/A	N/A	-0.49	No
Jul-02						1	9	11.11%	31.43%			
Aug-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Sep-02	2	4	50.00%	0	0	1	5	20.00%	40.00%	0.75	-0.54	No
Oct-02	0	1	0.00%	1	0	2	11	18.18%	38.57%	-0.45	-1.27	No



Checklist #1 - Local Interconnection - LIS Repair

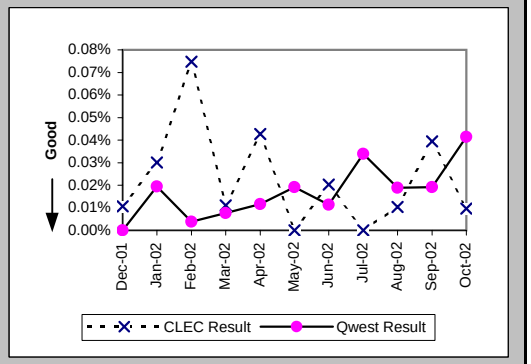
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	2	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Feb-02	4	7	57.14%	3	0	1	1	100.00%	N/A	N/A		
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	3	33.33%	47.14%			
Jun-02	1	2	50.00%	1	0	0	1	0.00%	N/A	N/A	-0.8	No
Jul-02						0	5	0.00%	0.00%			
Aug-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Sep-02	2	4	50.00%	0	0	1	4	25.00%	43.30%	0.36	-0.78	No
Oct-02												



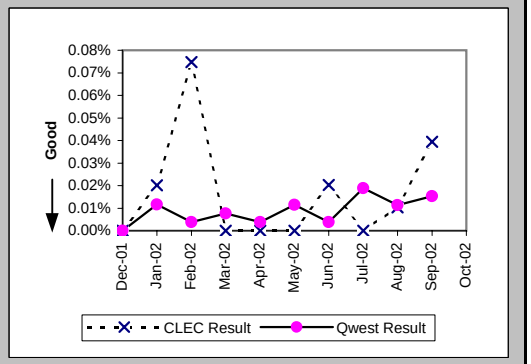
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	9443	0.01%	0	0	0	26144	0.00%	N/A	N/A		
Jan-02	3	9971	0.03%	0	0	5	25820	0.02%	1.39%	0.65	-0.6	No
Feb-02	7	9371	0.07%	3	0	1	25514	0.00%	0.63%	9.36	4.69	Yes
Mar-02	1	9085	0.01%	1	0	2	25970	0.01%	0.88%	0.31	-0.81	No
Apr-02	4	9374	0.04%	2	0	3	25751	0.01%	1.08%	2.38	0.45	Yes
May-02	0	9854	0.00%	0	0	5	26099	0.02%	1.38%	-1.17	-1.71	No
Jun-02	2	9870	0.02%	1	0	3	26267	0.01%	1.07%	0.7	-0.57	No
Jul-02	0	9486	0.00%	0	0	9	26579	0.03%	1.84%	-1.54	-1.94	No
Aug-02	1	9678	0.01%	0	0	5	26603	0.02%	1.37%	-0.52	-1.32	No
Sep-02	4	10116	0.04%	0	0	5	26123	0.02%	1.38%	1.26	-0.23	No
Oct-02	1	10284	0.01%	1	0	11	26567	0.04%	2.03%	-1.34	-1.82	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

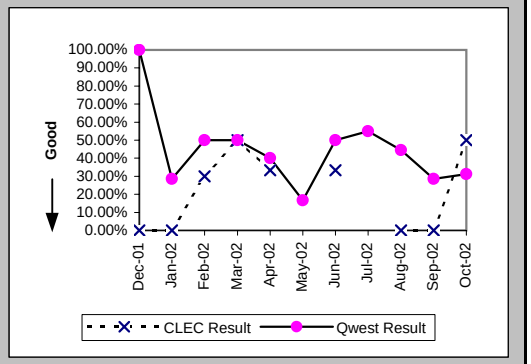
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9443	0.00%	0	0	0	26144	0.00%	N/A	N/A	N/A	
Jan-02	2	9971	0.02%	0	0	3	25820	0.01%	1.08%	0.66	-0.6	No
Feb-02	7	9371	0.07%	3	0	1	25514	0.00%	0.63%	9.36	4.69	Yes
Mar-02	0	9085	0.00%	0	0	2	25970	0.01%	0.88%	-0.72	-1.44	No
Apr-02	0	9374	0.00%	0	0	1	25751	0.00%	0.62%	-0.52	-1.31	No
May-02	0	9854	0.00%	0	0	3	26099	0.01%	1.07%	-0.91	-1.55	No
Jun-02	2	9870	0.02%	1	0	1	26267	0.00%	0.62%	2.26	0.37	Yes
Jul-02	0	9486	0.00%	0	0	5	26579	0.02%	1.37%	-1.15	-1.7	No
Aug-02	1	9678	0.01%	0	0	3	26603	0.01%	1.06%	-0.07	-1.05	No
Sep-02	4	10116	0.04%	0	0	4	26123	0.02%	1.24%	1.67	0.02	Yes
Oct-02												



Checklist #1 - Local Interconnection - LIS Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

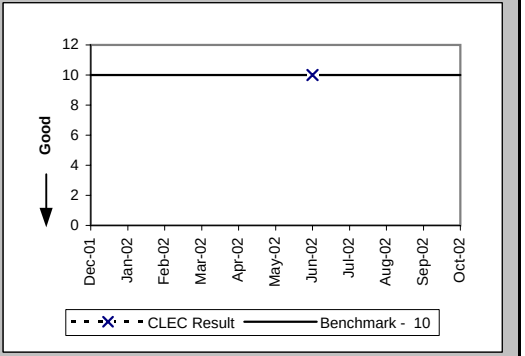
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Jan-02	0	3	0.00%	0	0	2	7	28.57%	45.18%	-0.92	-1.56	No
Feb-02	3	10	30.00%	0	0	1	2	50.00%	50.00%	-0.52	-1.31	No
Mar-02	1	2	50.00%	0	0	2	4	50.00%	50.00%	0	-1	No
Apr-02	2	6	33.33%	0	0	2	5	40.00%	48.99%	-0.22	-1.14	No
May-02						1	6	16.67%	37.27%			
Jun-02	1	3	33.33%	0	0	3	6	50.00%	50.00%	-0.47	-1.29	No
Jul-02						11	20	55.00%	49.75%			
Aug-02	0	1	0.00%	0	0	4	9	44.44%	49.69%	-0.85	-1.52	No
Sep-02	0	4	0.00%	0	0	2	7	28.57%	45.18%	-1.01	-1.61	No
Oct-02	1	2	50.00%	0	0	5	16	31.25%	46.35%	0.37	-0.77	No



Checklist #1 - Collocation

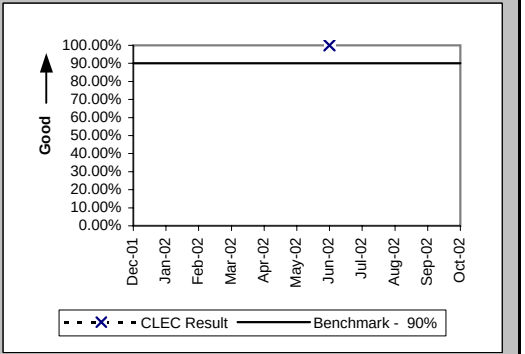
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	10	1	10.00			
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

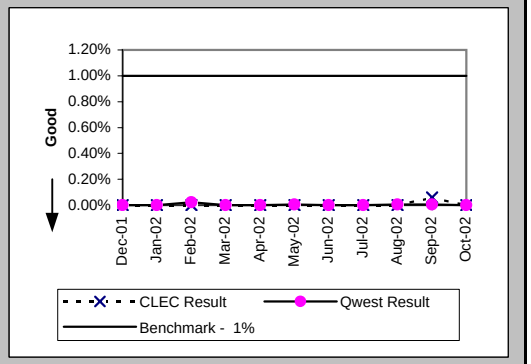
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	1	1	100.00%			
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #1 - Trunk Blocking

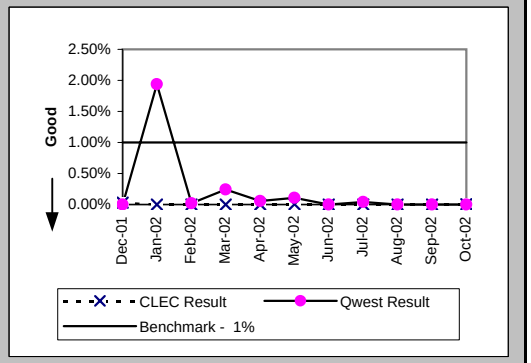
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1152	0.00%	0	0	0	912	0.00%	0.00%			No
Jan-02	0	1152	0.00%	0	0	0	888	0.00%	0.00%			No
Feb-02	0	1056	0.00%	0	0	0.2	888	0.02%	0.02%	-25.15	-16.29	No
Mar-02	0	984	0.00%	0	0	0	888	0.00%	0.00%			No
Apr-02	0	1248	0.00%	0	0	0	864	0.00%	0.00%			No
May-02	0	1392	0.00%	0	0	0.05	864	0.01%	0.00%	-27.3	-17.6	No
Jun-02	0	1320	0.00%	0	0	0	864	0.00%	0.00%			No
Jul-02	0	1176	0.00%	0	0	0	936	0.00%	0.00%			No
Aug-02	0	1176	0.00%	0	0	0.05	936	0.01%	0.01%	-24.65	-15.98	No
Sep-02	0.56	936	0.06%	0	0	0.05	936	0.01%	0.01%	236.88	143.01	No
Oct-02	0	1488	0.00%	0	0	0	1053	0.00%	0.00%			No



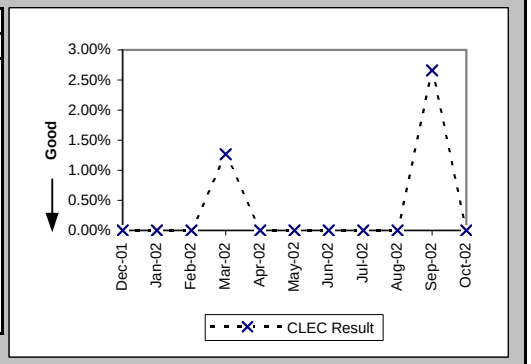
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1.43	4416	0.03%	0	0	0	4536	0.00%	0.00%			No
Jan-02	0	3864	0.00%	0	0	23.26	1200	1.94%	2.70%	-21.71	-14.2	No
Feb-02	0.08	3816	0.00%	0	0	0.25	1176	0.02%	0.02%	-23.29	-15.16	No
Mar-02	0.07	3936	0.00%	0	0	2.87	1176	0.24%	0.28%	-25.85	-16.71	No
Apr-02	0.04	3816	0.00%	0	0	0.72	1224	0.06%	0.06%	-27.11	-17.48	No
May-02	0.15	3816	0.00%	0	0	1.35	1272	0.11%	0.43%	-7.28	-5.43	No
Jun-02	0	4416	0.00%	0	0	0	1272	0.00%	0.00%			No
Jul-02	0	4176	0.00%	0	0	0.51	1272	0.04%	0.16%	-7.65	-5.65	No
Aug-02	0	4248	0.00%	0	0	0	1272	0.00%	0.00%			No
Sep-02	0	4248	0.00%	0	0	0	1272	0.00%	0.00%			No
Oct-02	0.31	4272	0.01%	0	0	0	1272	0.00%	0.00%			No

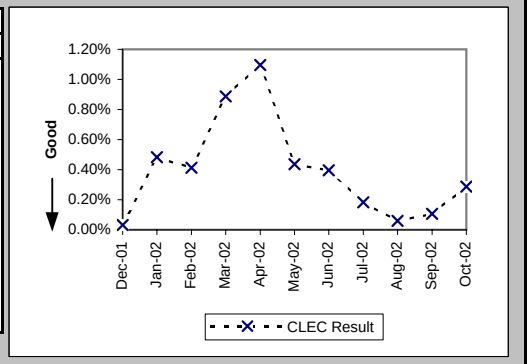


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	1152	0.00%	0	0	0.00%
Jan-02	0	1152	0.00%	0	0	0.00%
Feb-02	0	1056	0.00%	0	0	0.00%
Mar-02	13.35	1056	1.26%	0	0	4.68%
Apr-02	0	1248	0.00%	0	0	0.00%
May-02	0	1392	0.00%	0	0	0.00%
Jun-02	0	1320	0.00%	0	0	0.00%
Jul-02	0	1176	0.00%	0	0	0.00%
Aug-02	0	1176	0.00%	0	0	0.00%
Sep-02	37.67	1416	2.66%	0	0	3.64%
Oct-02	0	1488	0.00%	0	0	0.00%



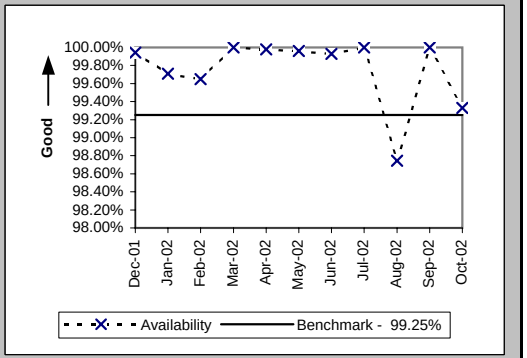
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1.43	4416	0.03%	0	0	0.09%
Jan-02	21.6	4464	0.48%	0	0	1.24%
Feb-02	18.27	4416	0.41%	0	0	1.05%
Mar-02	39.62	4464	0.89%	0	0	2.42%
Apr-02	48.92	4464	1.10%	0	0	2.67%
May-02	19.43	4464	0.44%	0	0	1.51%
Jun-02	18	4536	0.40%	0	0	2.41%
Jul-02	7.95	4344	0.18%	0	0	0.99%
Aug-02	2.62	4344	0.06%	0	0	0.41%
Sep-02	4.59	4344	0.11%	0	0	0.74%
Oct-02	12.57	4392	0.29%	0	0	1.93%



Checklist #2 - Gateway Availability

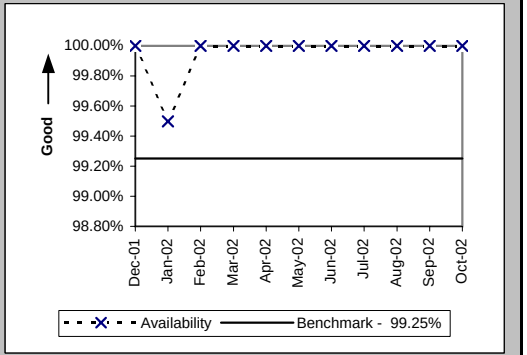
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		



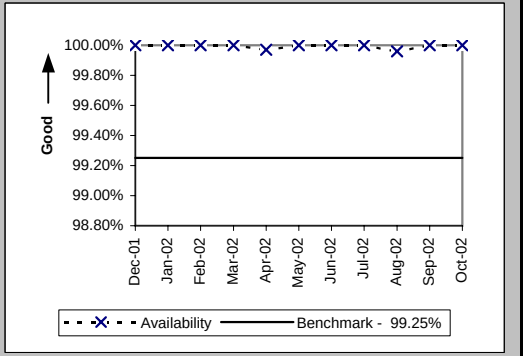
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		

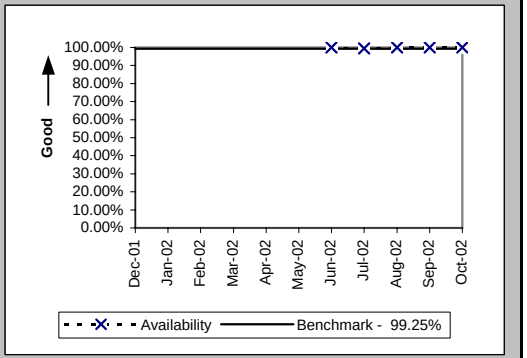


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

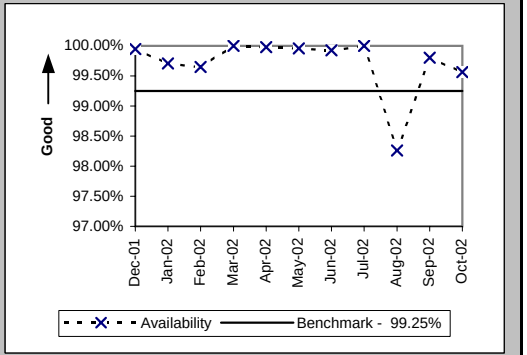
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		



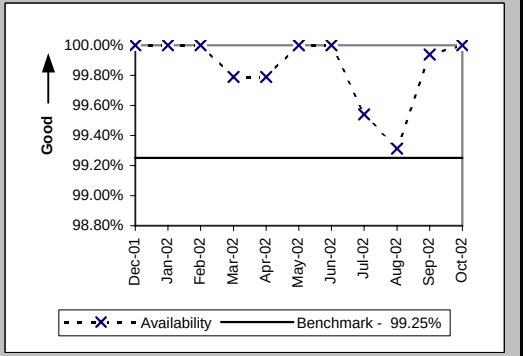
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		

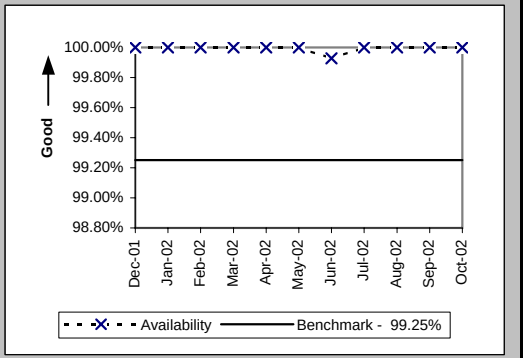


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

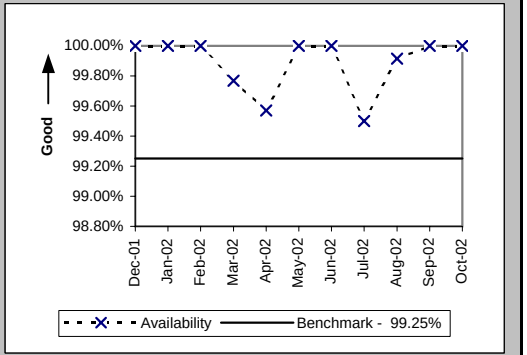
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		

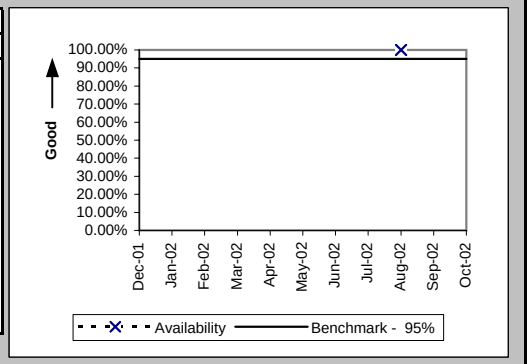


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

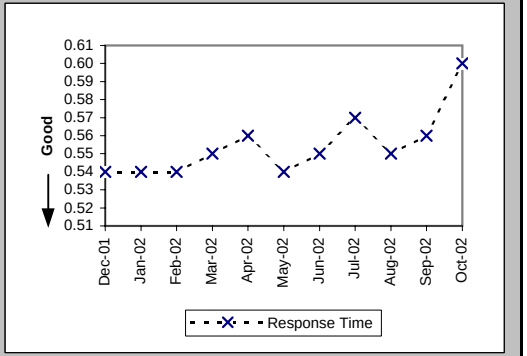
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			



Checklist #2 - Preorder Response Times - IMA

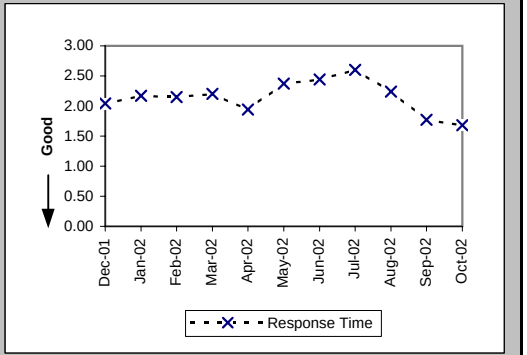
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23



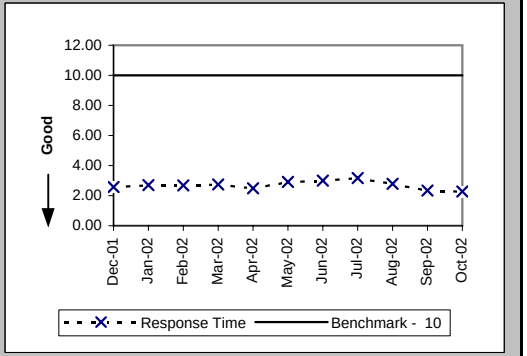
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

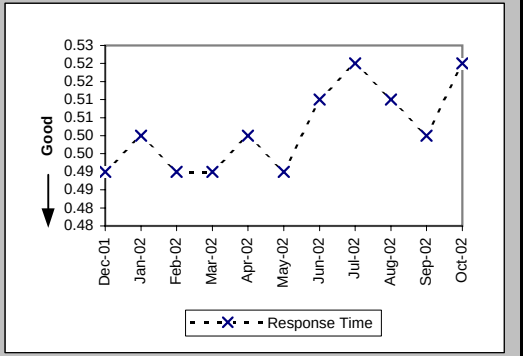
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			



Checklist #2 - Preorder Response Times - IMA

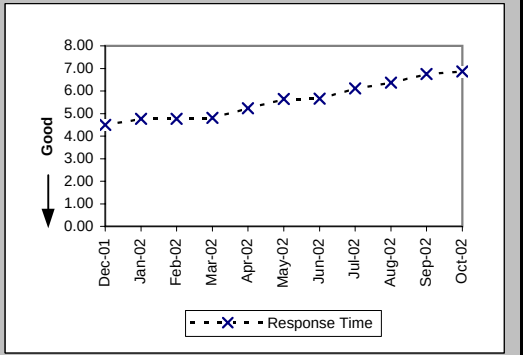
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26



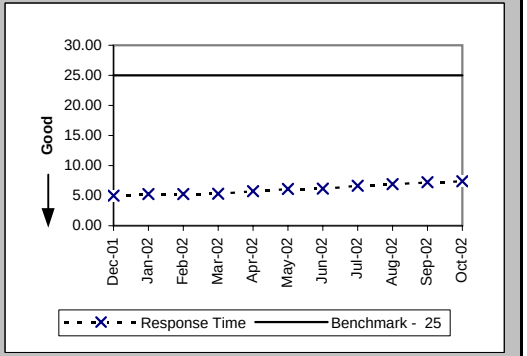
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

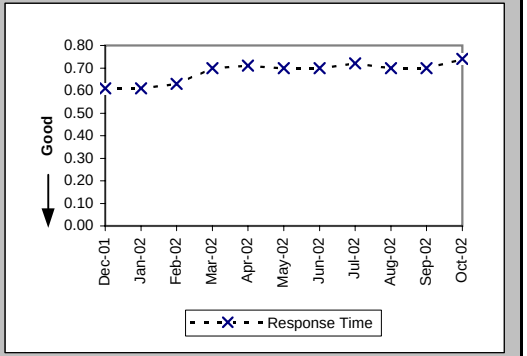
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			



Checklist #2 - Preorder Response Times - IMA

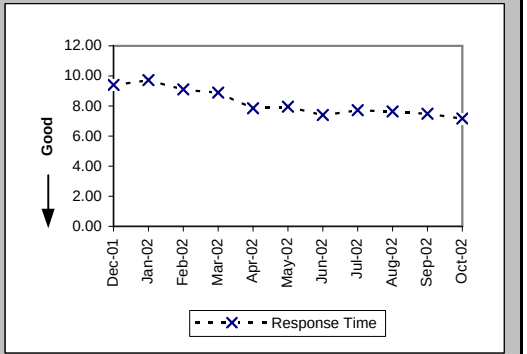
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15



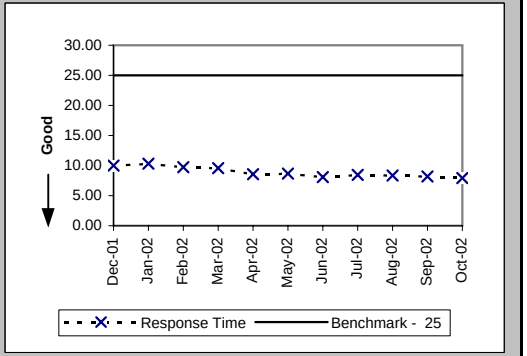
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

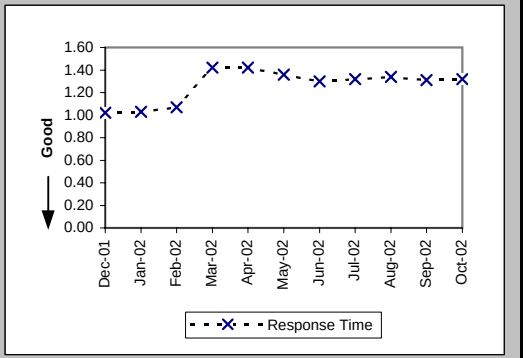
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			



Checklist #2 - Preorder Response Times - IMA

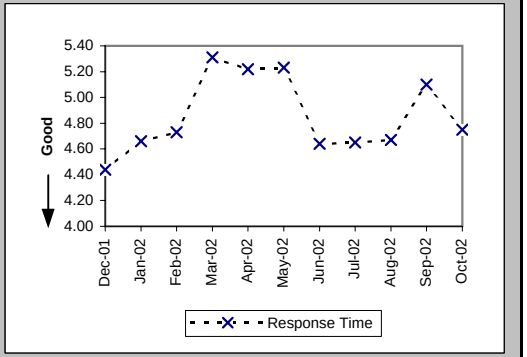
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41



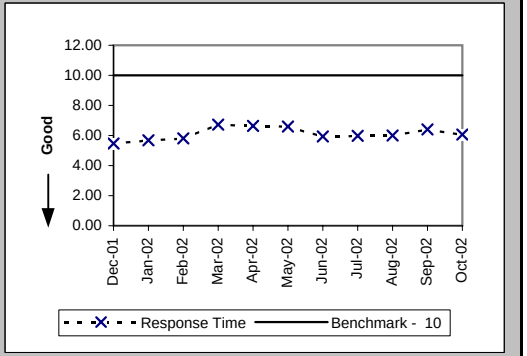
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

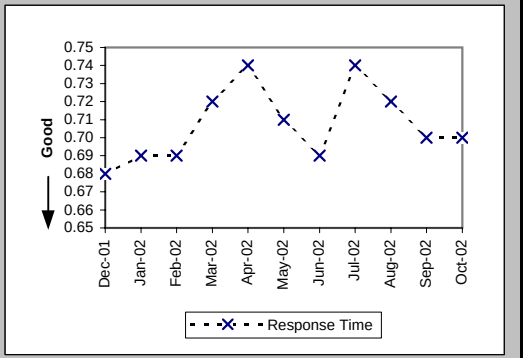
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			



Checklist #2 - Preorder Response Times - IMA

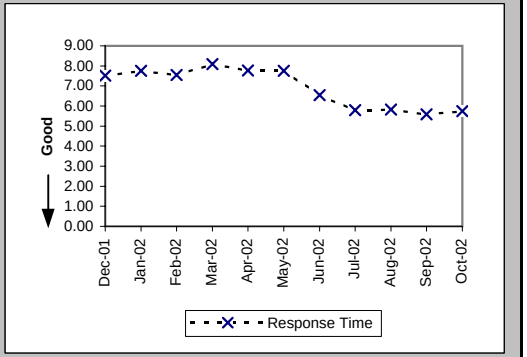
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19



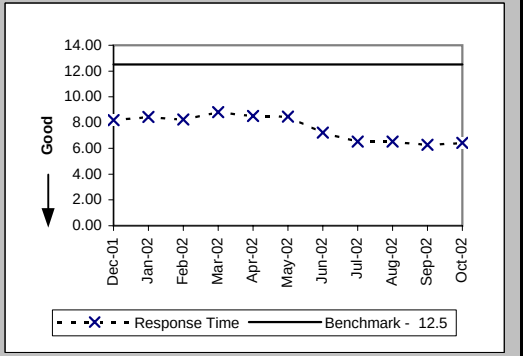
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

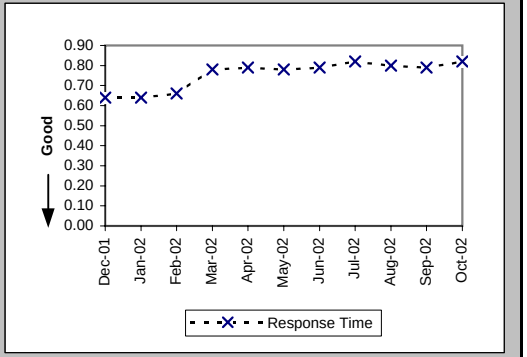
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			



Checklist #2 - Preorder Response Times - IMA

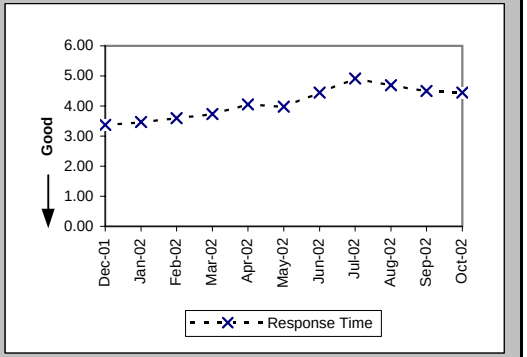
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22



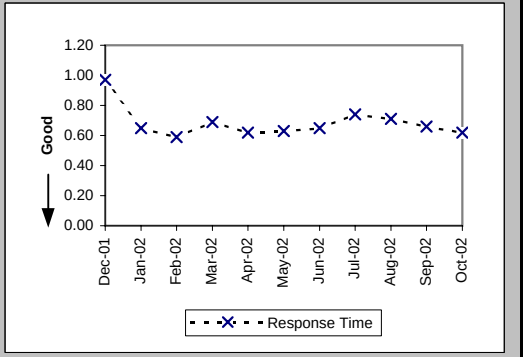
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

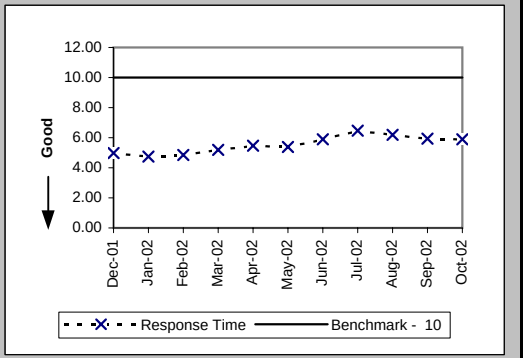
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23



Checklist #2 - Preorder Response Times - IMA

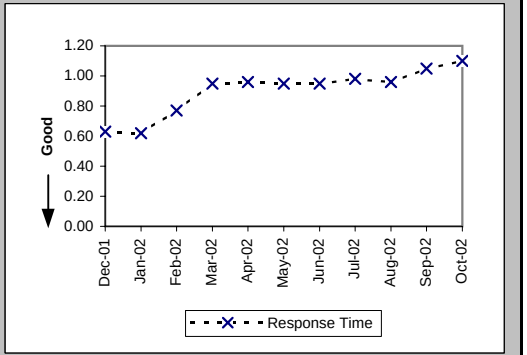
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			



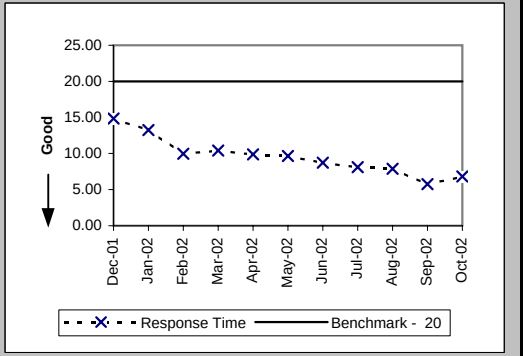
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

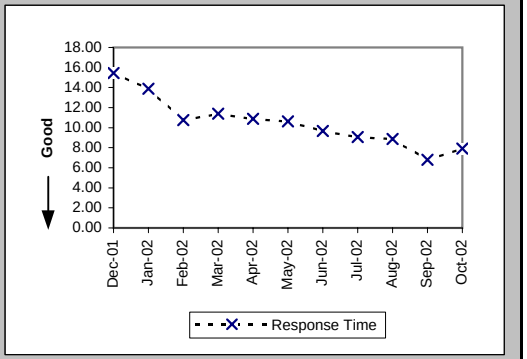
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31



Checklist #2 - Preorder Response Times - IMA

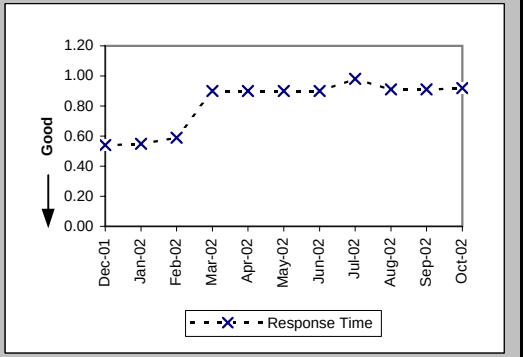
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			



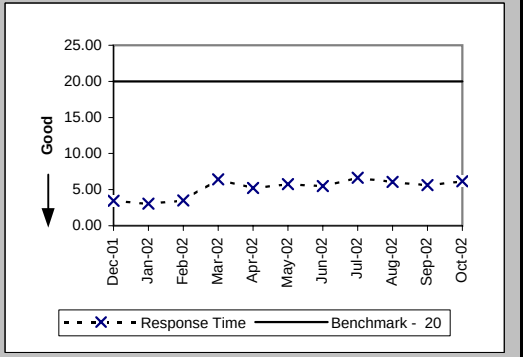
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

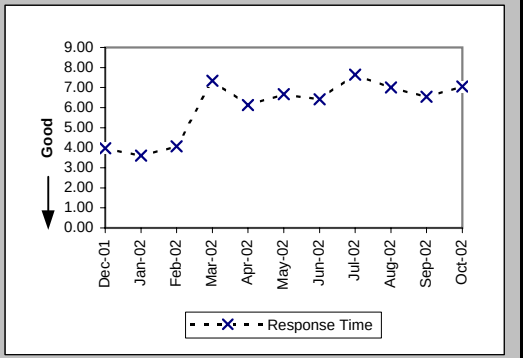
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93



Checklist #2 - Preorder Response Times - IMA

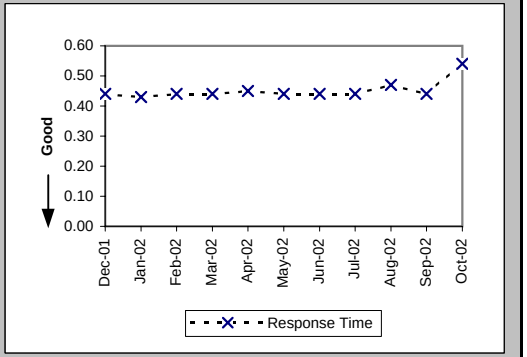
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			



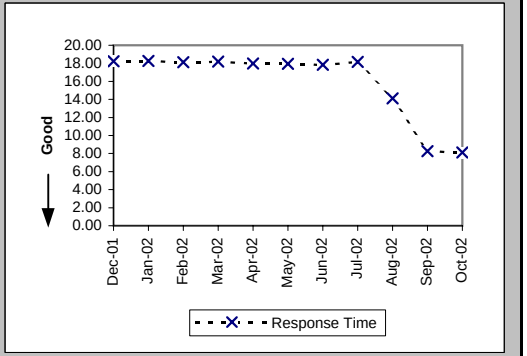
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

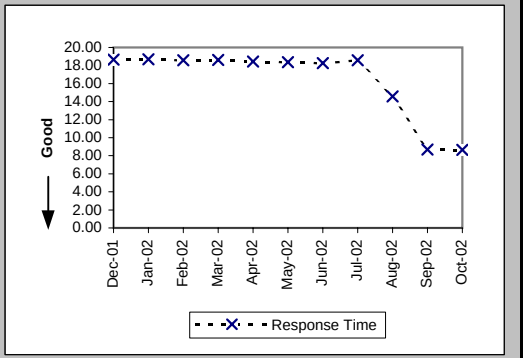
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62



Checklist #2 - Preorder Response Times - IMA

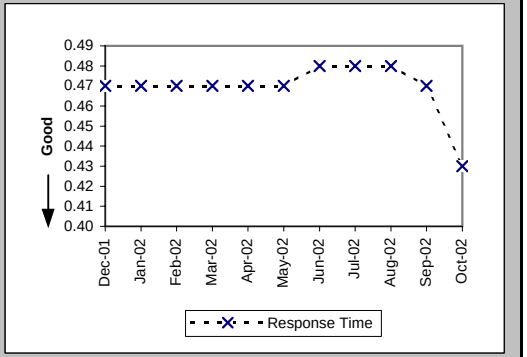
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			



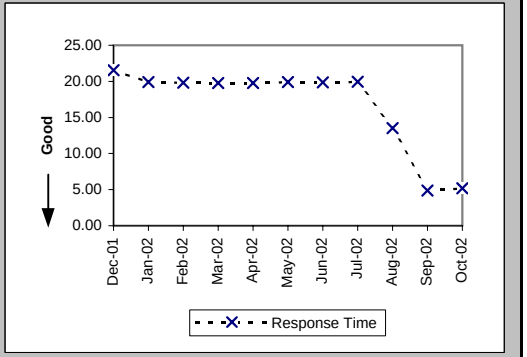
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

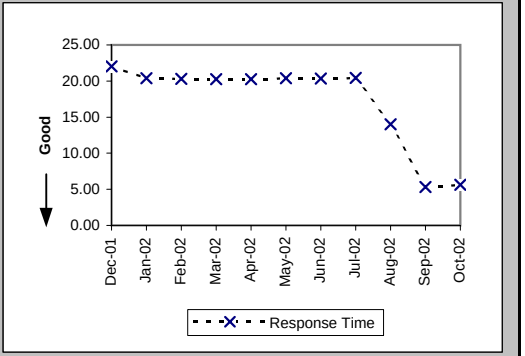
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36



Checklist #2 - Preorder Response Times - IMA

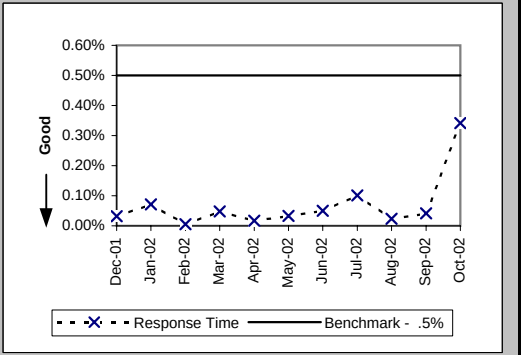
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			



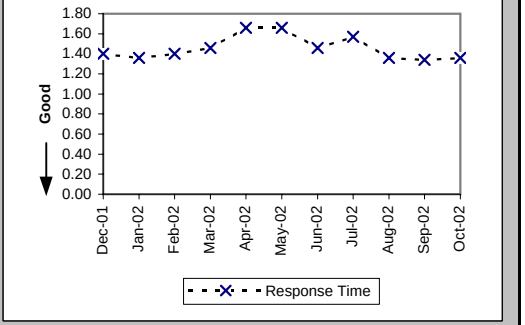
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

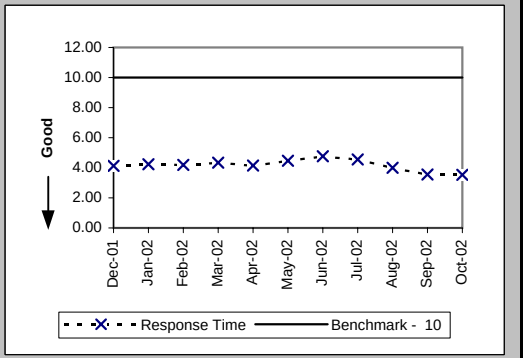
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74



Checklist #2 - Preorder Response Times - EDI

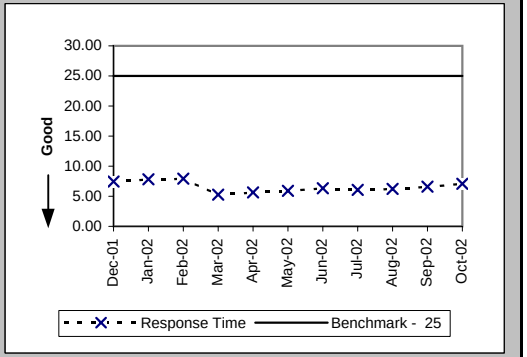
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24



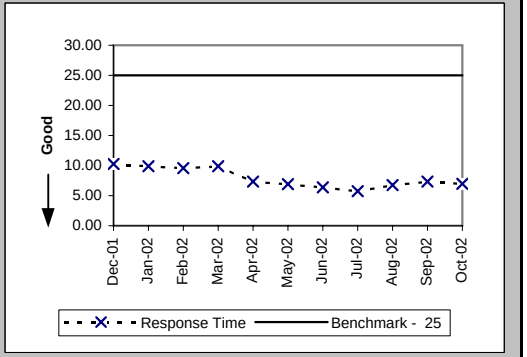
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

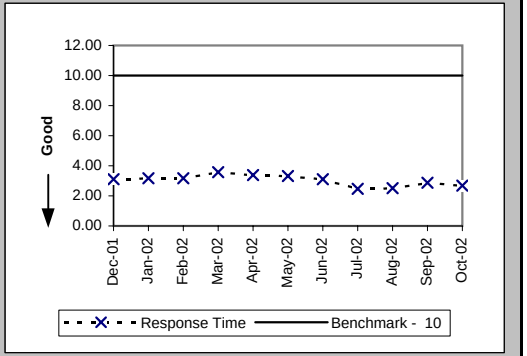
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49



Checklist #2 - Preorder Response Times - EDI

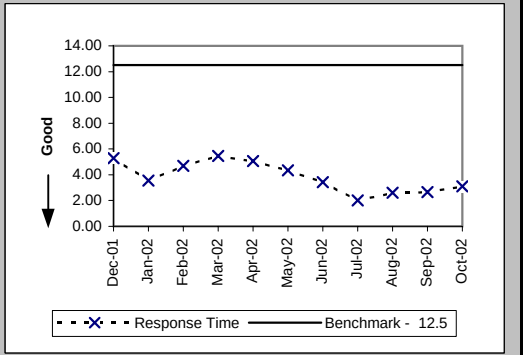
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56



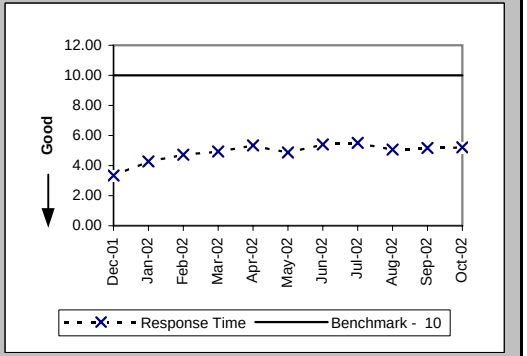
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

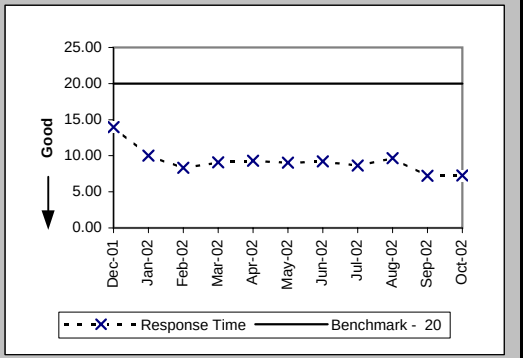
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68



Checklist #2 - Preorder Response Times - EDI

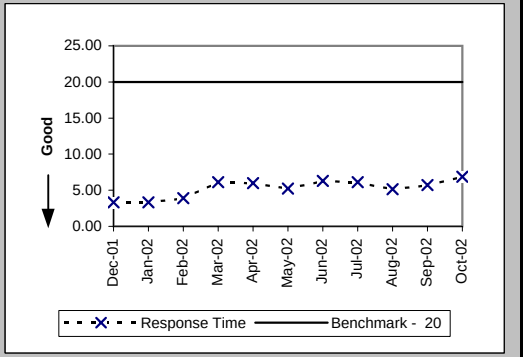
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08



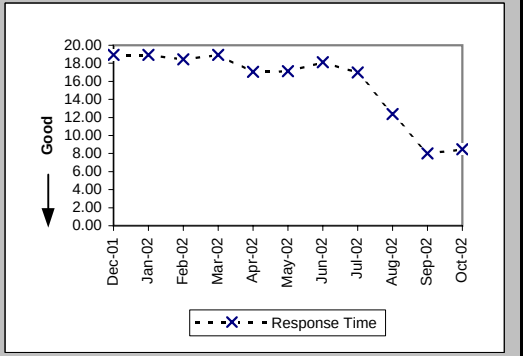
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

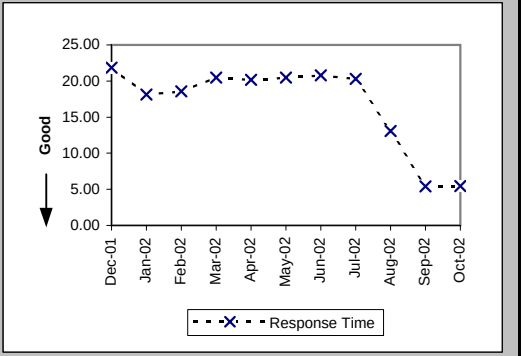
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41



Checklist #2 - Preorder Response Times - EDI

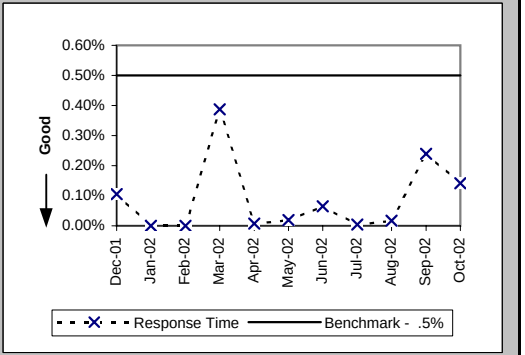
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39



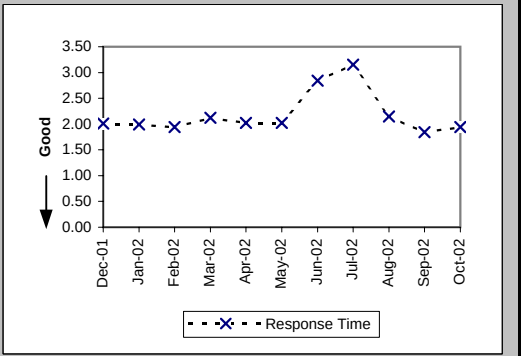
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

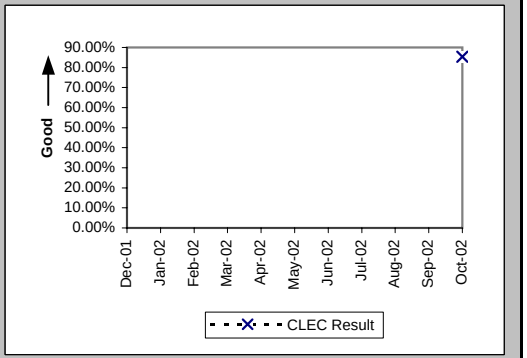
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58



Checklist #2 - Electronic Flow-through - Resale

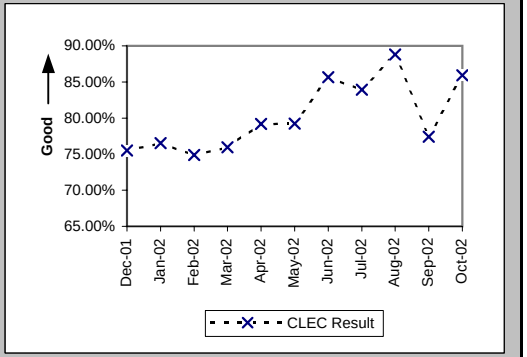
Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	2382	2791	85.35%	215	0	35.36%



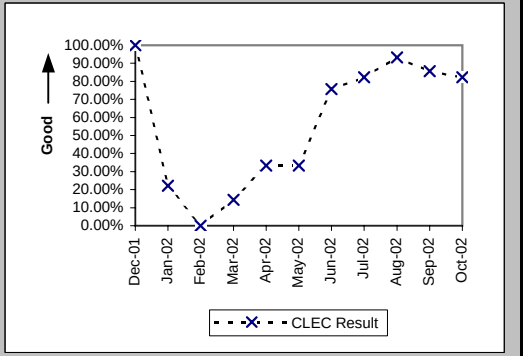
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1040	1377	75.53%	110	0	42.99%
Jan-02	861	1125	76.53%	142	0	42.38%
Feb-02	859	1147	74.89%	140	0	43.36%
Mar-02	726	956	75.94%	100	0	42.74%
Apr-02	856	1081	79.19%	133	0	40.60%
May-02	1124	1419	79.21%	199	0	40.58%
Jun-02	1601	1869	85.66%	144	0	35.05%
Jul-02	2135	2544	83.92%	145	0	36.73%
Aug-02	2503	2819	88.79%	192	0	31.55%
Sep-02	813	1050	77.43%	168	0	41.81%
Oct-02	2036	2370	85.91%	215	0	34.79%



Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	110	0	0.00%
Jan-02	2	9	22.22%	142	0	41.57%
Feb-02	0	11	0.00%	140	0	0.00%
Mar-02	1	7	14.29%	100	0	34.99%
Apr-02	3	9	33.33%	133	0	47.14%
May-02	5	15	33.33%	199	0	47.14%
Jun-02	59	78	75.64%	144	0	42.92%
Jul-02	60	73	82.19%	145	0	38.26%
Aug-02	248	266	93.23%	192	0	25.12%
Sep-02	279	326	85.58%	168	0	35.13%
Oct-02	346	421	82.19%	215	0	38.26%

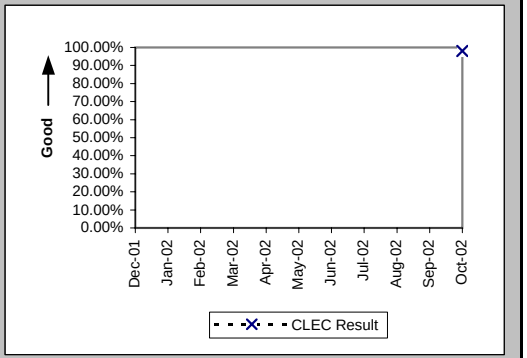


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

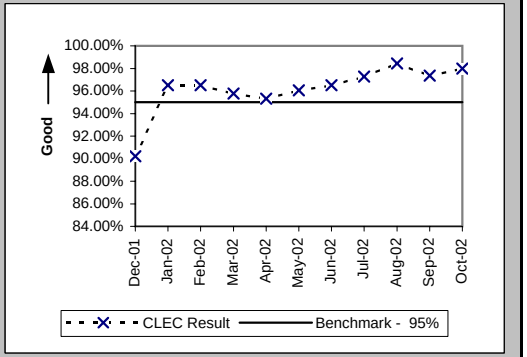
Electronic Flow-through for all eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	2382	2428	98.11%	189	0	13.63%



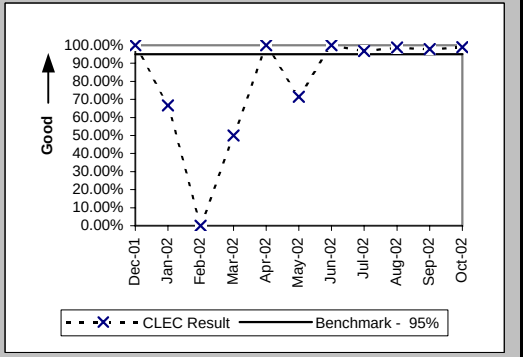
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1040	1153	90.20%	109	0	29.73%
Jan-02	861	892	96.52%	141	0	18.32%
Feb-02	859	890	96.52%	125	0	18.34%
Mar-02	726	758	95.78%	100	0	20.11%
Apr-02	856	898	95.32%	132	0	21.11%
May-02	1124	1170	96.07%	196	0	19.43%
Jun-02	1601	1659	96.50%	139	0	18.37%
Jul-02	2136	2196	97.27%	137	0	16.30%
Aug-02	2503	2543	98.43%	163	0	12.44%
Sep-02	813	835	97.37%	136	0	16.02%
Oct-02	2036	2078	97.98%	189	0	14.07%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	109	0	0.00%
Jan-02	2	3	66.67%	141	0	47.14%
Feb-02	0	3	0.00%	125	0	0.00%
Mar-02	1	2	50.00%	100	0	50.00%
Apr-02	3	3	100.00%	132	0	0.00%
May-02	5	7	71.43%	196	0	45.18%
Jun-02	59	59	100.00%	139	0	0.00%
Jul-02	60	62	96.77%	137	0	17.67%
Aug-02	248	251	98.80%	163	0	10.87%
Sep-02	279	285	97.89%	136	0	14.36%
Oct-02	346	350	98.86%	189	0	10.63%

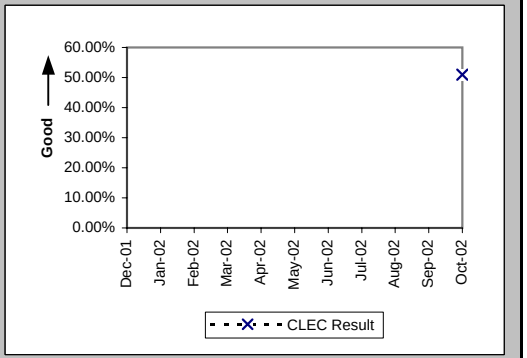


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

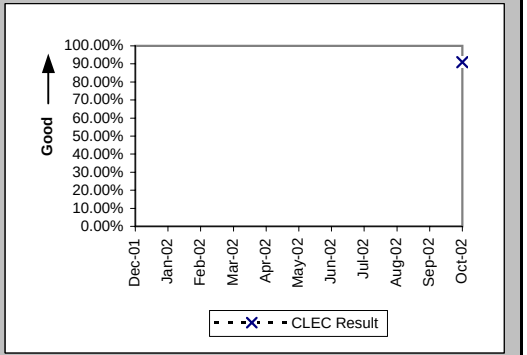
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	101	198	51.01%	7	0	49.99%



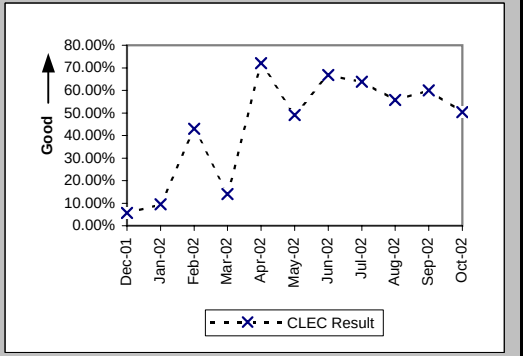
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	101	111	90.99%	7	0	28.63%



Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	21	368	5.71%	68	0	23.20%
Jan-02	30	314	9.55%	25	0	29.40%
Feb-02	76	177	42.94%	22	0	49.50%
Mar-02	89	634	14.04%	54	0	34.74%
Apr-02	152	211	72.04%	23	0	44.88%
May-02	82	167	49.10%	23	0	49.99%
Jun-02	117	175	66.86%	36	0	47.07%
Jul-02	90	141	63.83%	12	0	48.05%
Aug-02	77	138	55.80%	11	0	49.66%
Sep-02	69	115	60.00%	10	0	48.99%
Oct-02	71	141	50.35%	7	0	50.00%

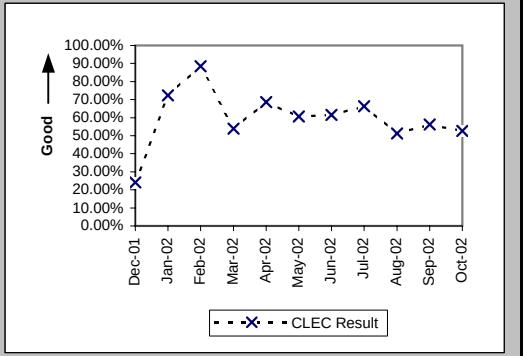


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

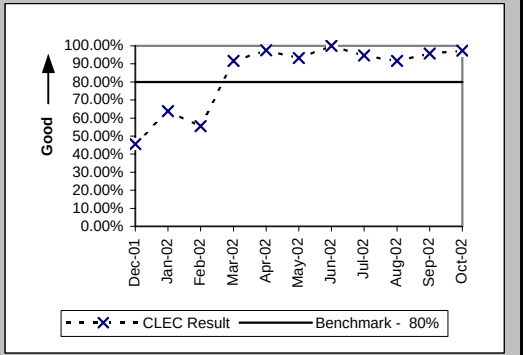
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	29	24.14%	68	0	42.79%
Jan-02	21	29	72.41%	25	0	44.69%
Feb-02	46	52	88.46%	22	0	31.95%
Mar-02	14	26	53.85%	54	0	49.85%
Apr-02	35	51	68.63%	23	0	46.40%
May-02	20	33	60.61%	23	0	48.86%
Jun-02	24	39	61.54%	36	0	48.65%
Jul-02	59	89	66.29%	12	0	47.27%
Aug-02	22	43	51.16%	11	0	49.99%
Sep-02	32	57	56.14%	10	0	49.62%
Oct-02	30	57	52.63%	7	0	49.93%



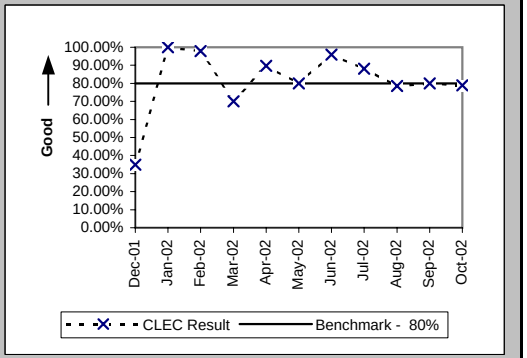
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	21	46	45.65%	68	0	49.81%
Jan-02	30	47	63.83%	25	0	48.05%
Feb-02	76	137	55.47%	22	0	49.70%
Mar-02	89	97	91.75%	54	0	27.51%
Apr-02	152	156	97.44%	23	0	15.81%
May-02	82	88	93.18%	23	0	25.21%
Jun-02	117	117	100.00%	36	0	0.00%
Jul-02	90	95	94.74%	12	0	22.33%
Aug-02	77	84	91.67%	11	0	27.64%
Sep-02	69	72	95.83%	10	0	19.98%
Oct-02	71	73	97.26%	7	0	16.32%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	20	35.00%	68	0	47.70%
Jan-02	21	21	100.00%	25	0	0.00%
Feb-02	46	47	97.87%	22	0	14.43%
Mar-02	14	20	70.00%	54	0	45.83%
Apr-02	35	39	89.74%	23	0	30.34%
May-02	20	25	80.00%	23	0	40.00%
Jun-02	24	25	96.00%	36	0	19.60%
Jul-02	59	67	88.06%	12	0	32.43%
Aug-02	22	28	78.57%	11	0	41.03%
Sep-02	32	40	80.00%	10	0	40.00%
Oct-02	30	38	78.95%	7	0	40.77%

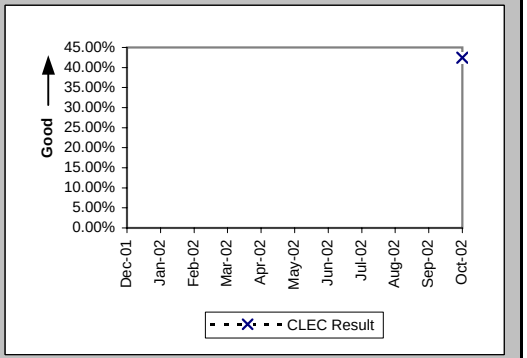


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

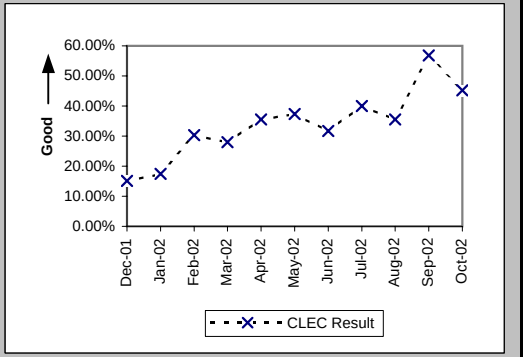
Electronic Flow-through for LSRs received via IMA LNP (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	28	66	42.42%	0	0	49.42%



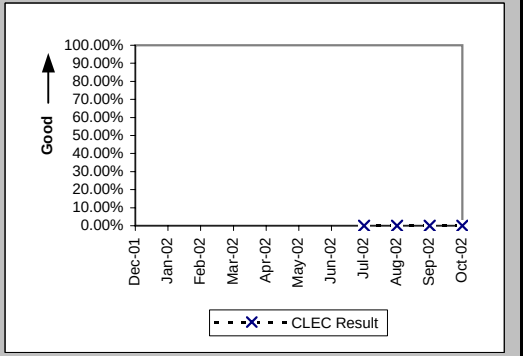
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	5	33	15.15%	10	0	35.86%
Jan-02	7	40	17.50%	7	0	38.00%
Feb-02	20	66	30.30%	6	0	45.96%
Mar-02	14	50	28.00%	5	0	44.90%
Apr-02	16	45	35.56%	1	0	47.87%
May-02	25	67	37.31%	4	0	48.36%
Jun-02	32	101	31.68%	3	0	46.52%
Jul-02	32	80	40.00%	4	0	48.99%
Aug-02	27	76	35.53%	8	0	47.86%
Sep-02	25	44	56.82%	3	0	49.53%
Oct-02	28	62	45.16%	0	0	49.77%



Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	0	6	0.00%	4	0	0.00%
Aug-02	0	4	0.00%	8	0	0.00%
Sep-02	0	2	0.00%	3	0	0.00%
Oct-02	0	4	0.00%	0	0	0.00%

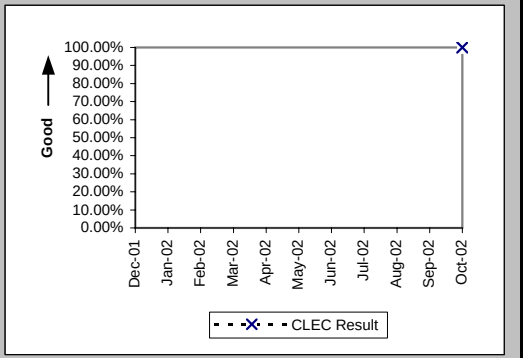


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

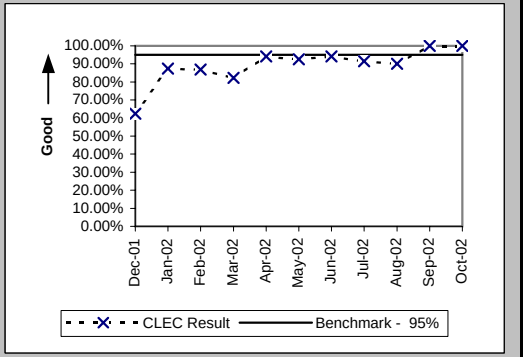
Electronic Flow-through for all eligible LSRs Received via IMA LNP (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	28	28	100.00%	0	0	0.00%



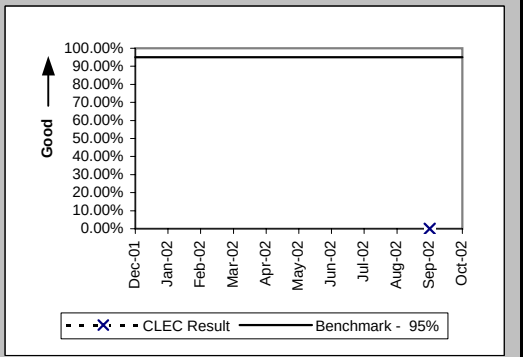
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	5	8	62.50%	10	0	48.41%
Jan-02	7	8	87.50%	7	0	33.07%
Feb-02	20	23	86.96%	6	0	33.68%
Mar-02	14	17	82.35%	5	0	38.12%
Apr-02	16	17	94.12%	1	0	23.53%
May-02	25	27	92.59%	4	0	26.19%
Jun-02	32	34	94.12%	3	0	23.53%
Jul-02	32	35	91.43%	4	0	27.99%
Aug-02	27	30	90.00%	8	0	30.00%
Sep-02	25	25	100.00%	3	0	0.00%
Oct-02	28	28	100.00%	0	0	0.00%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	0	1	0.00%	3	0	0.00%
Oct-02						

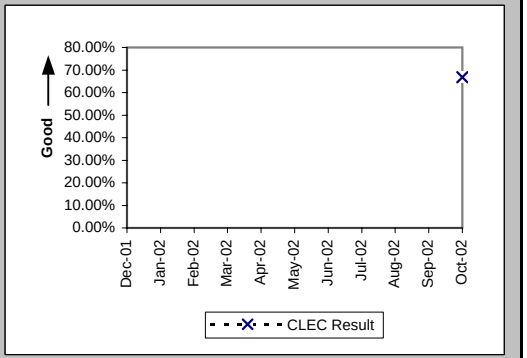


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

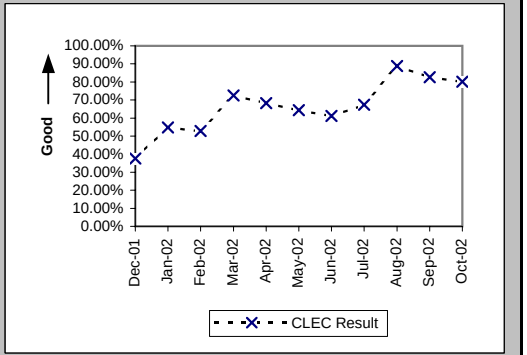
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	191	286	66.78%	3	0	47.10%



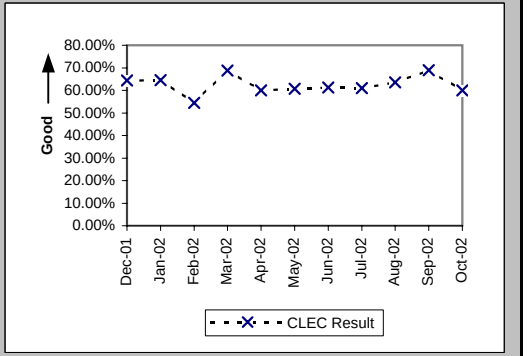
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	41	109	37.61%	12	0	48.44%
Jan-02	58	106	54.72%	3	0	49.78%
Feb-02	37	70	52.86%	6	0	49.92%
Mar-02	50	69	72.46%	5	0	44.67%
Apr-02	43	63	68.25%	7	0	46.55%
May-02	58	90	64.44%	14	0	47.87%
Jun-02	33	54	61.11%	8	0	48.75%
Jul-02	31	46	67.39%	10	0	46.88%
Aug-02	40	45	88.89%	5	0	31.43%
Sep-02	38	46	82.61%	5	0	37.90%
Oct-02	77	96	80.21%	3	0	39.84%



Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	65	101	64.36%	12	0	47.89%
Jan-02	157	243	64.61%	3	0	47.82%
Feb-02	153	281	54.45%	6	0	49.80%
Mar-02	265	385	68.83%	5	0	46.32%
Apr-02	250	417	59.95%	7	0	49.00%
May-02	364	599	60.77%	14	0	48.83%
Jun-02	152	248	61.29%	8	0	48.71%
Jul-02	138	226	61.06%	10	0	48.76%
Aug-02	236	371	63.61%	5	0	48.11%
Sep-02	211	306	68.95%	5	0	46.27%
Oct-02	114	190	60.00%	3	0	48.99%

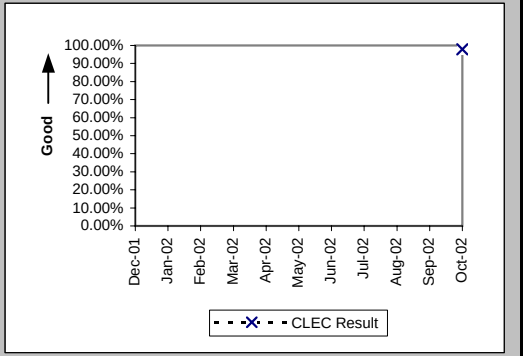


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

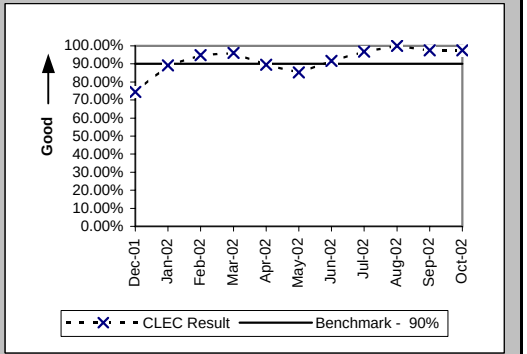
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	191	195	97.95%	3	0	14.17%



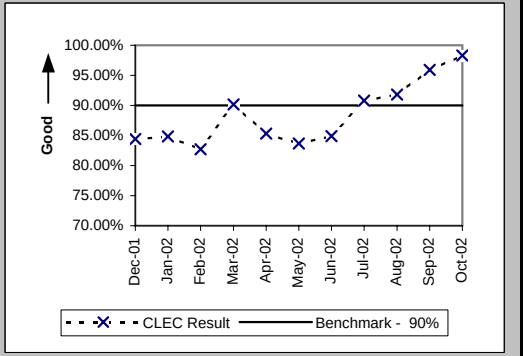
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	41	55	74.55%	12	0	43.56%
Jan-02	58	65	89.23%	3	0	31.00%
Feb-02	37	39	94.87%	6	0	22.06%
Mar-02	50	52	96.15%	5	0	19.23%
Apr-02	43	48	89.58%	7	0	30.55%
May-02	58	68	85.29%	14	0	35.42%
Jun-02	33	36	91.67%	8	0	27.64%
Jul-02	31	32	96.88%	10	0	17.40%
Aug-02	40	40	100.00%	5	0	0.00%
Sep-02	38	39	97.44%	5	0	15.81%
Oct-02	77	79	97.47%	3	0	15.71%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	65	77	84.42%	12	0	36.27%
Jan-02	157	185	84.86%	3	0	35.84%
Feb-02	153	185	82.70%	6	0	37.82%
Mar-02	265	294	90.14%	5	0	29.82%
Apr-02	250	293	85.32%	7	0	35.39%
May-02	364	435	83.68%	14	0	36.96%
Jun-02	152	179	84.92%	8	0	35.79%
Jul-02	138	152	90.79%	10	0	28.92%
Aug-02	236	257	91.83%	5	0	27.39%
Sep-02	211	220	95.91%	5	0	19.81%
Oct-02	114	116	98.28%	3	0	13.02%

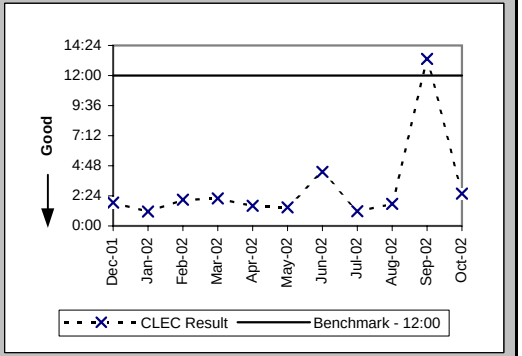


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

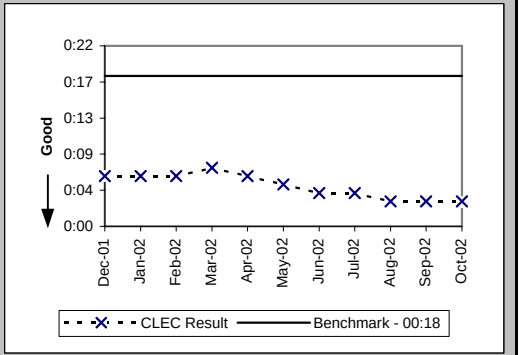
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	277:05	148	1:52	0	0
Jan-02	126:09	110	1:09	0	0
Feb-02	172:34	83	2:05	0	0
Mar-02	212:46	97	2:12	0	0
Apr-02	132:53	83	1:36	0	0
May-02	150:08	101	1:29	0	0
Jun-02	492:47	114	4:19	0	0
Jul-02	75:29	64	1:11	0	0
Aug-02	105:59	60	1:46	0	0
Sep-02	520:09	39	13:20	0	0
Oct-02	128:52	50	2:35	0	0



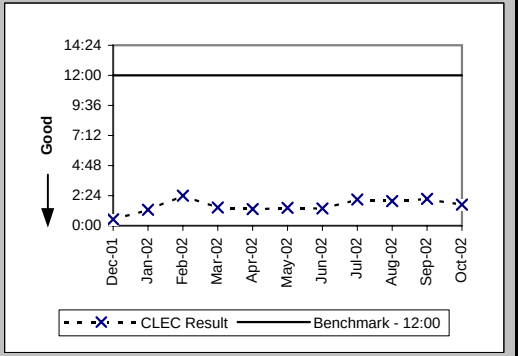
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

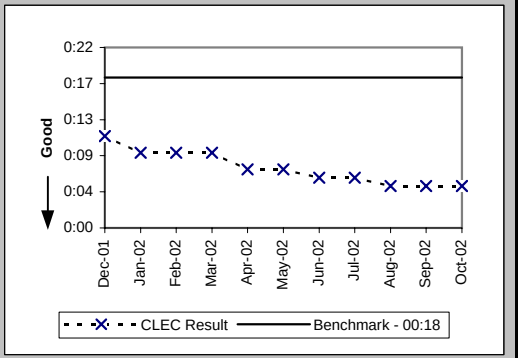
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	4:05	8	0:31	0	0
Jan-02	24:00	19	1:16	0	0
Feb-02	93:38	39	2:24	0	0
Mar-02	55:17	38	1:27	0	0
Apr-02	85:45	65	1:19	0	0
May-02	162:36	114	1:26	0	0
Jun-02	52:06	38	1:22	0	0
Jul-02	52:16	25	2:05	0	0
Aug-02	106:31	54	1:58	0	0
Sep-02	86:03	40	2:09	0	0
Oct-02	35:25	21	1:41	0	0



Checklist #2 - LSR Rejections

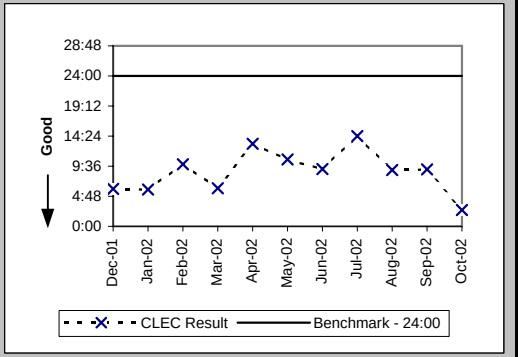
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302



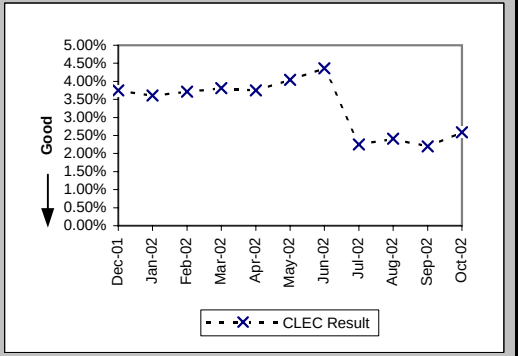
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	130:49	22	5:57	0	0
Jan-02	146:48	25	5:52	0	0
Feb-02	237:32	24	9:54	0	0
Mar-02	139:24	23	6:04	0	0
Apr-02	290:30	22	13:12	0	0
May-02	235:11	22	10:41	0	0
Jun-02	173:27	19	9:08	0	0
Jul-02	245:04	17	14:25	0	0
Aug-02	449:35	50	9:00	0	0
Sep-02	391:01	43	9:06	0	0
Oct-02	138:56	53	2:37	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

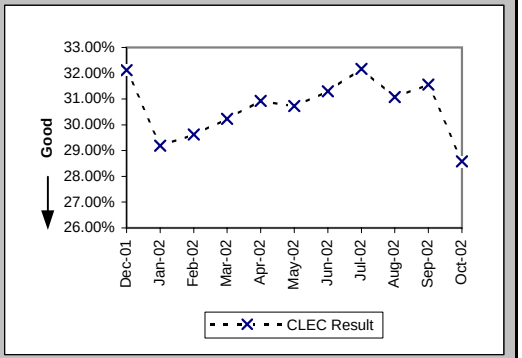
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302



Checklist #2 - LSR Rejections

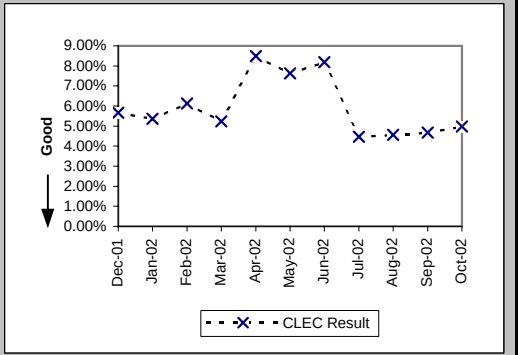
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302



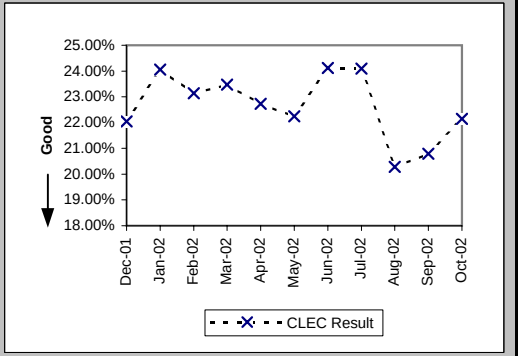
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

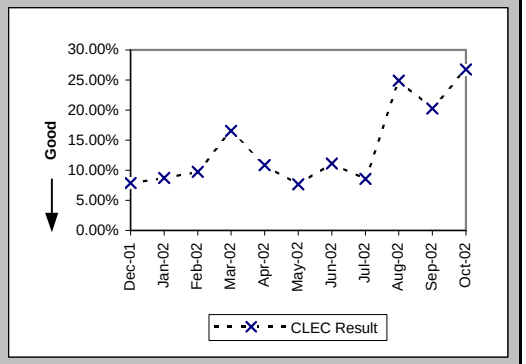
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

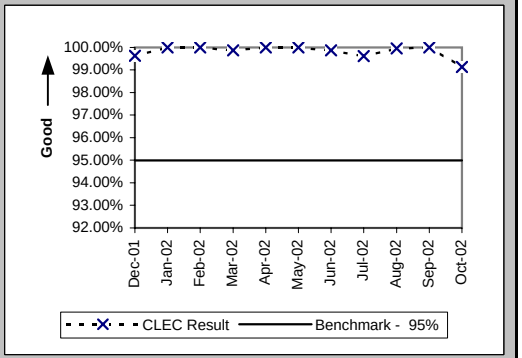
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	22	279	7.89%	0	0
Jan-02	25	287	8.71%	0	0
Feb-02	24	247	9.72%	0	0
Mar-02	23	139	16.55%	0	0
Apr-02	22	203	10.84%	0	0
May-02	22	287	7.67%	0	0
Jun-02	19	171	11.11%	0	0
Jul-02	17	199	8.54%	0	0
Aug-02	50	201	24.88%	0	0
Sep-02	43	212	20.28%	0	0
Oct-02	53	198	26.77%	0	0



Checklist #2 - Firm Order Confirmations - Resale

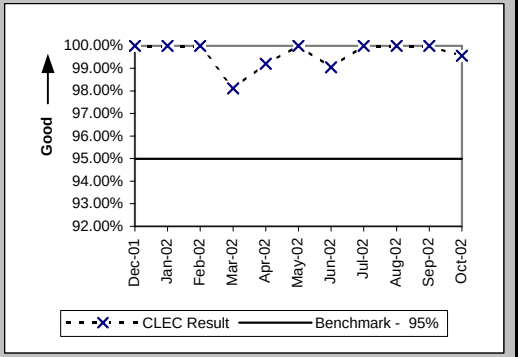
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1076	1080	99.63%	4	0
Jan-02	917	917	100.00%	0	0
Feb-02	895	895	100.00%	0	0
Mar-02	769	770	99.87%	0	0
Apr-02	886	886	100.00%	2	0
May-02	1158	1158	100.00%	2	0
Jun-02	1564	1566	99.87%	0	0
Jul-02	2068	2076	99.61%	0	0
Aug-02	2360	2361	99.96%	0	0
Sep-02	835	835	100.00%	1	0
Oct-02	1955	1972	99.14%	2	0



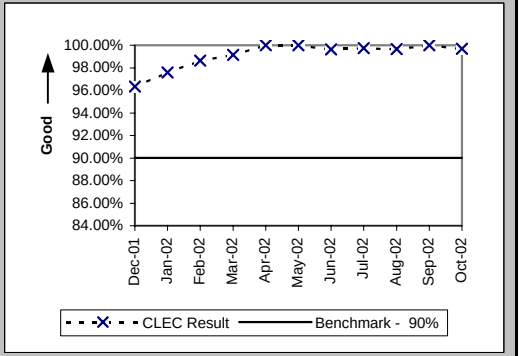
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	65	65	100.00%	4	0
Jan-02	157	157	100.00%	0	0
Feb-02	153	153	100.00%	0	0
Mar-02	260	265	98.11%	0	0
Apr-02	248	250	99.20%	2	0
May-02	365	365	100.00%	2	0
Jun-02	208	210	99.05%	0	0
Jul-02	196	196	100.00%	0	0
Aug-02	480	480	100.00%	0	0
Sep-02	487	487	100.00%	1	0
Oct-02	452	454	99.56%	2	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

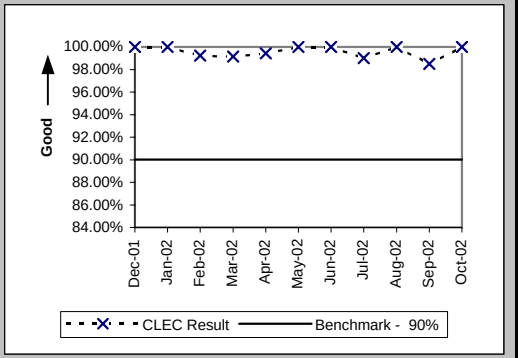
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	370	384	96.35%	4	0
Jan-02	284	291	97.59%	0	0
Feb-02	289	293	98.63%	0	0
Mar-02	231	233	99.14%	0	0
Apr-02	233	233	100.00%	2	0
May-02	313	313	100.00%	2	0
Jun-02	266	267	99.63%	0	0
Jul-02	402	403	99.75%	0	0
Aug-02	289	290	99.66%	0	0
Sep-02	234	234	100.00%	1	0
Oct-02	330	331	99.70%	2	0



Checklist #2 - Firm Order Confirmations - Resale

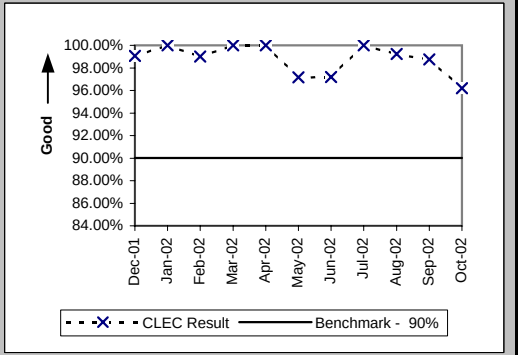
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	36	36	100.00%	4	0
Jan-02	86	86	100.00%	0	0
Feb-02	130	131	99.24%	0	0
Mar-02	117	118	99.15%	0	0
Apr-02	171	172	99.42%	2	0
May-02	235	235	100.00%	2	0
Jun-02	109	109	100.00%	0	0
Jul-02	99	100	99.00%	0	0
Aug-02	152	152	100.00%	0	0
Sep-02	132	134	98.51%	1	0
Oct-02	147	147	100.00%	2	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

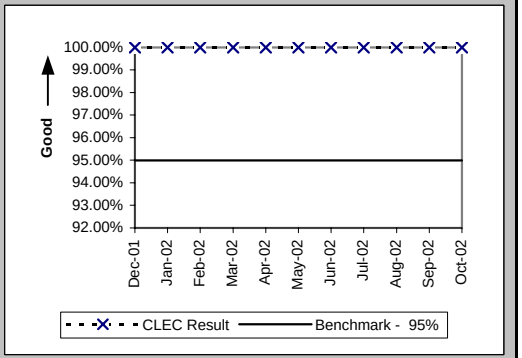
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	210	212	99.06%	4	0
Jan-02	243	243	100.00%	0	0
Feb-02	202	204	99.02%	0	0
Mar-02	94	94	100.00%	0	0
Apr-02	103	103	100.00%	2	0
May-02	137	141	97.16%	2	0
Jun-02	139	143	97.20%	0	0
Jul-02	161	161	100.00%	0	0
Aug-02	132	133	99.25%	0	0
Sep-02	158	160	98.75%	1	0
Oct-02	127	132	96.21%	2	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

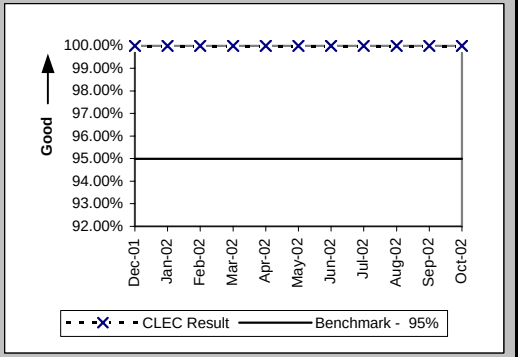
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	21	21	100.00%	0	0
Jan-02	30	30	100.00%	0	0
Feb-02	76	76	100.00%	0	0
Mar-02	74	74	100.00%	0	0
Apr-02	143	143	100.00%	0	0
May-02	49	49	100.00%	0	0
Jun-02	82	82	100.00%	0	0
Jul-02	69	69	100.00%	0	0
Aug-02	66	66	100.00%	0	0
Sep-02	52	52	100.00%	0	0
Oct-02	55	55	100.00%	0	0



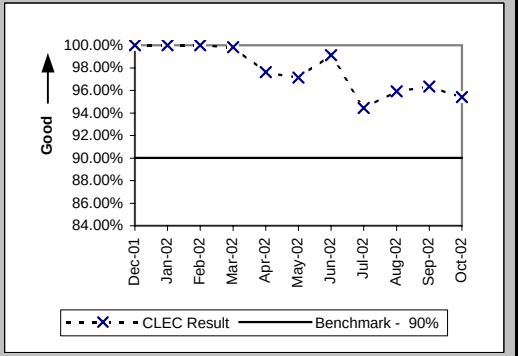
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7	7	100.00%	0	0
Jan-02	8	8	100.00%	0	0
Feb-02	23	23	100.00%	0	0
Mar-02	4	4	100.00%	0	0
Apr-02	5	5	100.00%	0	0
May-02	5	5	100.00%	0	0
Jun-02	2	2	100.00%	0	0
Jul-02	5	5	100.00%	0	0
Aug-02	2	2	100.00%	0	0
Sep-02	9	9	100.00%	0	0
Oct-02	4	4	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

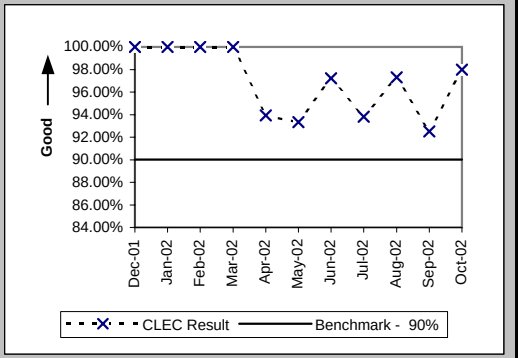
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	344	344	100.00%	0	0
Jan-02	313	313	100.00%	0	0
Feb-02	98	98	100.00%	0	0
Mar-02	557	558	99.82%	0	0
Apr-02	82	84	97.62%	0	0
May-02	135	139	97.12%	0	0
Jun-02	113	114	99.12%	0	0
Jul-02	85	90	94.44%	0	0
Aug-02	94	98	95.92%	0	0
Sep-02	79	82	96.34%	0	0
Oct-02	83	87	95.40%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

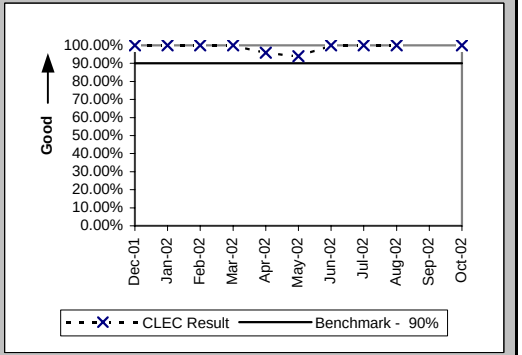
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	16	16	100.00%	0	0
Jan-02	18	18	100.00%	0	0
Feb-02	33	33	100.00%	0	0
Mar-02	18	18	100.00%	0	0
Apr-02	31	33	93.94%	0	0
May-02	28	30	93.33%	0	0
Jun-02	35	36	97.22%	0	0
Jul-02	76	81	93.83%	0	0
Aug-02	36	37	97.30%	0	0
Sep-02	37	40	92.50%	0	0
Oct-02	49	50	98.00%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

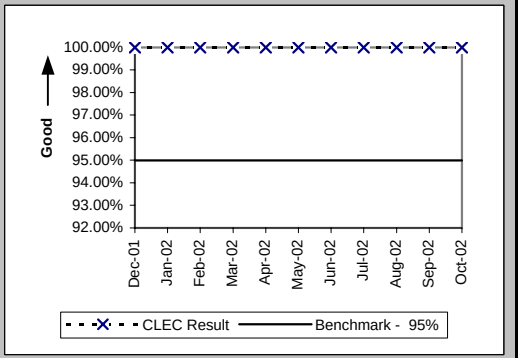
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	14	100.00%	0	0
Jan-02	9	9	100.00%	0	0
Feb-02	11	11	100.00%	0	0
Mar-02	19	19	100.00%	0	0
Apr-02	71	74	95.95%	0	0
May-02	108	115	93.91%	0	0
Jun-02	5	5	100.00%	0	0
Jul-02	3	3	100.00%	0	0
Aug-02	7	7	100.00%	0	0
Sep-02					
Oct-02	1	1	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

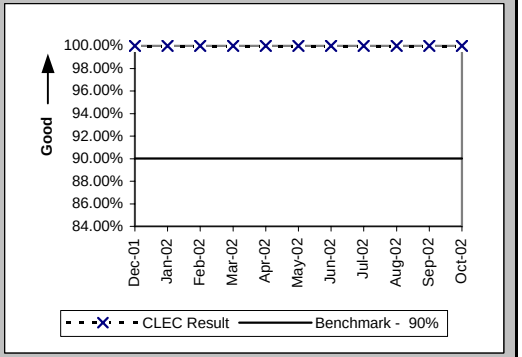
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	5	5	100.00%	6	0
Jan-02	6	6	100.00%	9	0
Feb-02	18	18	100.00%	3	0
Mar-02	13	13	100.00%	0	0
Apr-02	16	16	100.00%	0	0
May-02	24	24	100.00%	0	0
Jun-02	32	32	100.00%	1	0
Jul-02	32	32	100.00%	3	0
Aug-02	25	25	100.00%	1	0
Sep-02	19	19	100.00%	1	0
Oct-02	26	26	100.00%	0	0



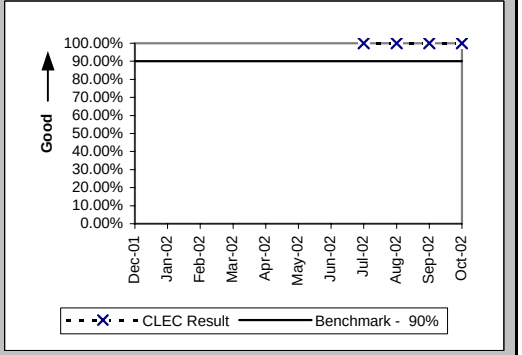
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	26	26	100.00%	6	0
Jan-02	20	20	100.00%	9	0
Feb-02	33	33	100.00%	3	0
Mar-02	36	36	100.00%	0	0
Apr-02	28	28	100.00%	0	0
May-02	41	41	100.00%	0	0
Jun-02	64	64	100.00%	1	0
Jul-02	45	45	100.00%	3	0
Aug-02	46	46	100.00%	1	0
Sep-02	19	19	100.00%	1	0
Oct-02	30	30	100.00%	0	0



(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

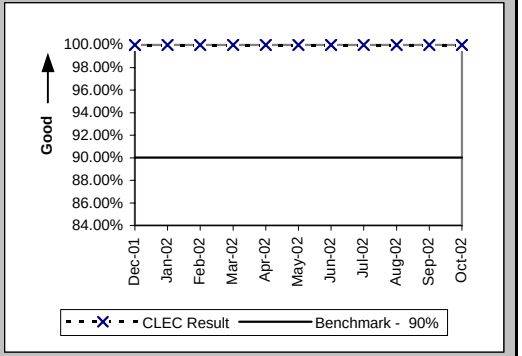
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	5	5	100.00%	3	0
Aug-02	4	4	100.00%	1	0
Sep-02	1	1	100.00%	1	0
Oct-02	4	4	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

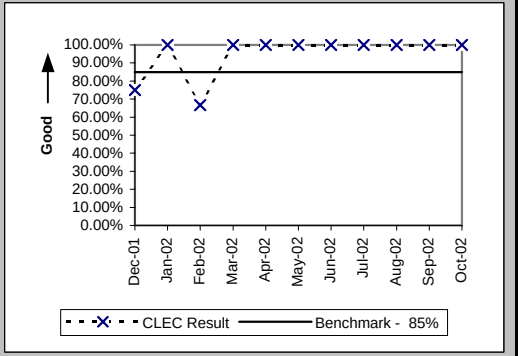
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	23	23	100.00%	6	0
Jan-02	5	5	100.00%	9	0
Feb-02	1	1	100.00%	3	0
Mar-02	2	2	100.00%	0	0
Apr-02	1	1	100.00%	0	0
May-02	7	7	100.00%	0	0
Jun-02	1	1	100.00%	1	0
Jul-02	4	4	100.00%	3	0
Aug-02	6	6	100.00%	1	0
Sep-02	6	6	100.00%	1	0
Oct-02	4	4	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

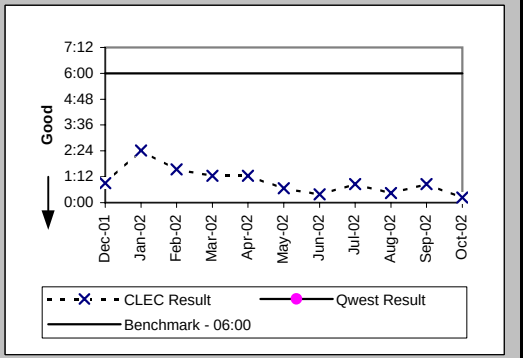
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3	4	75.00%	9	0
Jan-02	6	6	100.00%	8	0
Feb-02	4	6	66.67%	0	0
Mar-02	1	1	100.00%	1	0
Apr-02	4	4	100.00%	0	0
May-02	12	12	100.00%	1	0
Jun-02	1	1	100.00%	0	0
Jul-02	3	3	100.00%	4	0
Aug-02	4	4	100.00%	6	0
Sep-02	4	4	100.00%	3	0
Oct-02	7	7	100.00%	1	0



Checklist #2 - Completion Notifications

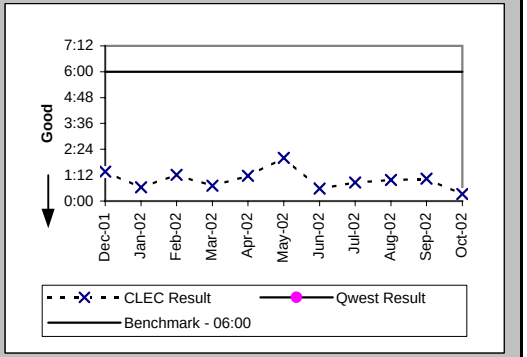
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1403:34	1559	0:54	0	21							No
Jan-02	4084:38	1687	2:25	0	14							No
Feb-02	2273:07	1468	1:33	0	21							No
Mar-02	1985:45	1583	1:15	0	6							No
Apr-02	1677:37	1344	1:15	0	2							No
May-02	1044:21	1561	0:40	0	6							No
Jun-02	672:04	1724	0:23	0	5							No
Jul-02	1887:40	2189	0:52	0	76							No
Aug-02	1198:12	2684	0:27	0	4							No
Sep-02	1074:09	1249	0:52	0	2							No
Oct-02	516:21	2212	0:14	0	4							No



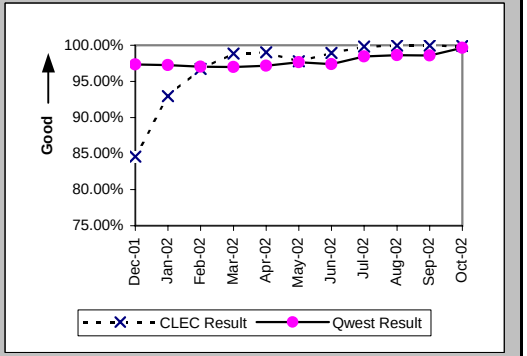
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	211:27	154	1:22	0	21							No
Jan-02	116:36	186	0:38	0	14							No
Feb-02	418:25	345	1:13	0	21							No
Mar-02	248:29	346	0:43	0	6							No
Apr-02	524:40	451	1:10	0	2							No
May-02	1111:26	555	2:00	0	6							No
Jun-02	226:59	384	0:35	0	5							No
Jul-02	219:32	255	0:52	0	76							No
Aug-02	622:58	635	0:59	0	4							No
Sep-02	669:56	648	1:02	0	2							No
Oct-02	205:05	604	0:20	0	4							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

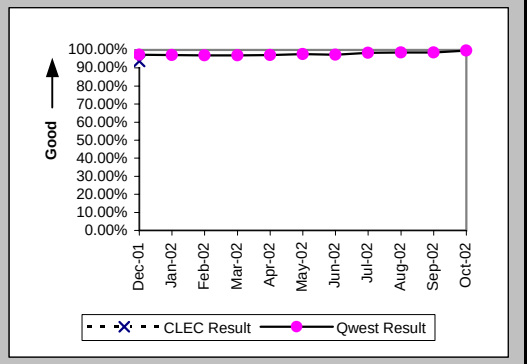
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1501	1775	84.56%	0	18	39755	40838	97.35%	16.07%	32.82	18.95	Yes
Jan-02	2133	2295	92.94%	0	17	48523	49895	97.25%	16.35%	12.34	6.5	Yes
Feb-02	1440	1489	96.71%	0	1	43878	45213	97.05%	16.93%	0.76	-0.54	No
Mar-02	2243	2269	98.85%	0	2	42365	43675	97.00%	17.06%	-5.05	-4.07	No
Apr-02	1400	1414	99.01%	0	5	45411	46731	97.18%	16.57%	-4.1	-3.49	No
May-02	1453	1486	97.78%	0	1	49948	51155	97.64%	15.18%	-0.35	-1.21	No
Jun-02	2090	2112	98.96%	0	2	45425	46643	97.39%	15.95%	-4.42	-3.69	No
Jul-02	1770	1773	99.83%	0	0	49490	50276	98.44%	12.41%	-4.65	-3.83	No
Aug-02	2822	2823	99.96%	0	2	51961	52686	98.62%	11.65%	-5.96	-4.62	No
Sep-02	1809	1810	99.94%	0	0	47029	47698	98.60%	11.76%	-4.78	-3.91	No
Oct-02	1851	1853	99.89%	0	2	51660	51844	99.65%	5.95%	-1.76	-2.07	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

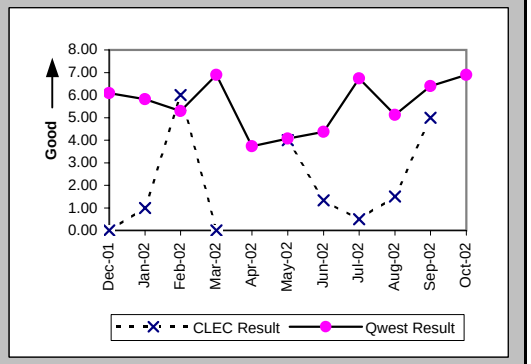
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	195	208	93.75%	0	18	39755	40838	97.35%	16.07%	2.79	0.69	Yes
Jan-02						48523	49895	97.25%	16.35%			
Feb-02						43878	45213	97.05%	16.93%			
Mar-02						42365	43675	97.00%	17.06%			
Apr-02						45411	46731	97.18%	16.57%			
May-02						49948	51155	97.64%	15.18%			
Jun-02						45425	46643	97.39%	15.95%			
Jul-02						49490	50276	98.44%	12.41%			
Aug-02						51961	52686	98.62%	11.65%			
Sep-02						47029	47698	98.60%	11.76%			
Oct-02						51660	51844	99.65%	5.95%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

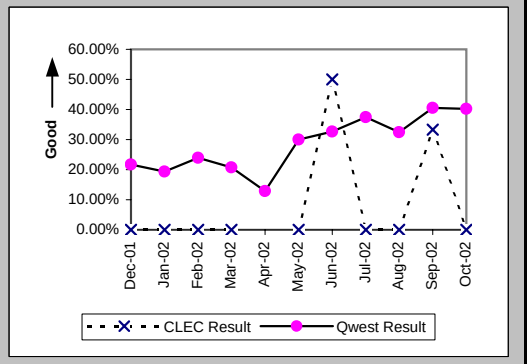
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00	0	0	493	81	6.09	14.22	1.11	-0.32	No
Jan-02	1	1	1.00	0	0	535	92	5.82	10.14	0.78	-0.53	No
Feb-02	6	1	6.00	0	0	381	72	5.29	6.06	-0.12	-1.07	No
Mar-02	0	1	0.00	0	0	545	79	6.90	28.14	0.92	-0.44	No
Apr-02						261	70	3.73	7.50			
May-02	8	2	4.00	0	0	708	174	4.07	5.15	-0.38	-1.23	No
Jun-02	4	3	1.33	0	0	975	223	4.37	5.70	1.63	-0.01	No
Jul-02	2	4	0.50	0	0	1605	238	6.74	26.28	2.75	0.67	Yes
Aug-02	3	2	1.50	0	0	1399	273	5.12	7.66	1.26	-0.23	No
Sep-02	30	6	5.00	0	0	1901	297	6.40	16.05	-0.08	-1.05	No
Oct-02						1953	283	6.90	14.17			



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

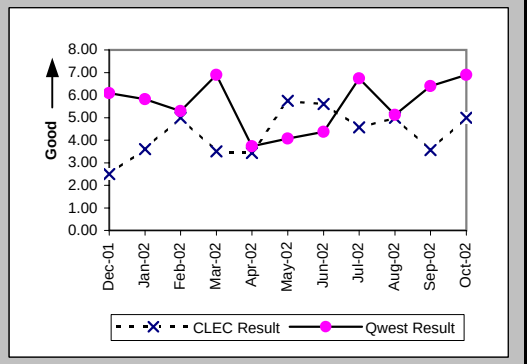
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	8	0	33	152	21.71%	41.23%	0.72	-0.56	No
Jan-02	0	8	0.00%	9	0	31	160	19.38%	39.52%	1.4	-0.15	No
Feb-02	0	3	0.00%	8	0	33	138	23.91%	42.66%	0.79	-0.52	No
Mar-02	0	3	0.00%	5	0	29	140	20.71%	40.53%	0.69	-0.58	No
Apr-02						18	140	12.86%	33.47%			
May-02	0	4	0.00%	9	0	72	240	30.00%	45.83%	1.21	-0.26	No
Jun-02	1	2	50.00%	10	0	68	208	32.69%	46.91%	-0.52	-1.32	No
Jul-02	0	3	0.00%	8	0	90	240	37.50%	48.41%	1.19	-0.27	No
Aug-02	0	2	0.00%	9	0	87	268	32.46%	46.82%	0.76	-0.54	No
Sep-02	2	6	33.33%	8	0	98	242	40.50%	49.09%	0.3	-0.82	No
Oct-02	0	1	0.00%	7	0	78	194	40.21%	49.03%	0.52	-0.69	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

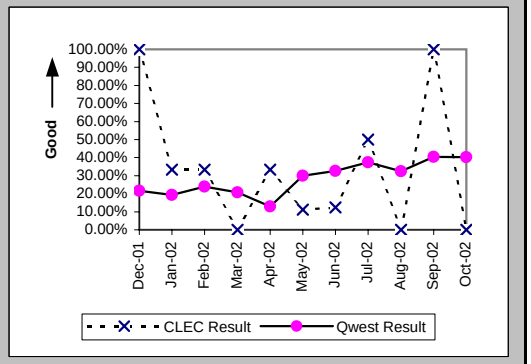
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	4	2.50	0	0	493	81	6.09	14.22	0.5	-0.7	No
Jan-02	18	5	3.60	0	0	535	92	5.82	10.14	0.15	-0.91	No
Feb-02	5	1	5.00	0	0	381	72	5.29	6.06	-0.39	-1.24	No
Mar-02	14	4	3.50	0	0	545	79	6.90	28.14	-0.16	-1.09	No
Apr-02	24	7	3.43	0	0	261	70	3.73	7.50	-0.29	-1.18	No
May-02	69	12	5.75	0	0	708	174	4.07	5.15	-1.09	-1.66	No
Jun-02	56	10	5.60	0	0	975	223	4.37	5.70	-0.67	-1.4	No
Jul-02	64	14	4.57	0	0	1605	238	6.74	26.28	0.15	-0.91	No
Aug-02	45	9	5.00	0	0	1399	273	5.12	7.66	-0.28	-1.17	No
Sep-02	64	18	3.56	0	0	1901	297	6.40	16.05	1.55	-0.06	No
Oct-02	80	16	5.00	0	0	1953	283	6.90	14.17	0.43	-0.74	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

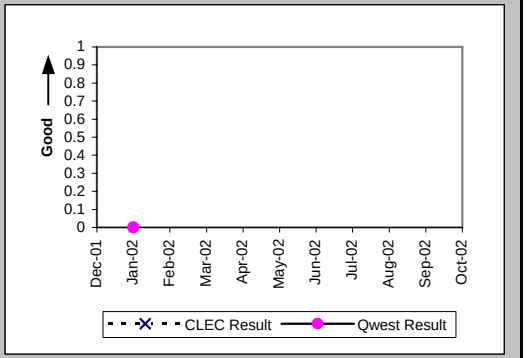
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	9	0	33	152	21.71%	41.23%	-1.89	-2.15	No
Jan-02	1	3	33.33%	25	0	31	160	19.38%	39.52%	-0.61	-1.37	No
Feb-02	1	3	33.33%	10	0	33	138	23.91%	42.66%	-0.38	-1.23	No
Mar-02	0	6	0.00%	14	0	29	140	20.71%	40.53%	1.2	-0.27	No
Apr-02	1	3	33.33%	11	0	18	140	12.86%	33.47%	-1.05	-1.64	No
May-02	1	9	11.11%	15	0	72	240	30.00%	45.83%	1.2	-0.27	No
Jun-02	1	8	12.50%	22	0	68	208	32.69%	46.91%	1.17	-0.29	No
Jul-02	4	8	50.00%	10	0	90	240	37.50%	48.41%	-0.72	-1.44	No
Aug-02	0	2	0.00%	11	0	87	268	32.46%	46.82%	0.76	-0.54	No
Sep-02	1	1	100.00%	6	0	98	242	40.50%	49.09%	-1.21	-1.74	No
Oct-02	0	2	0.00%	6	0	78	194	40.21%	49.03%	0.94	-0.43	No



Checklist #2 - Jeopardy Notifications - LIS

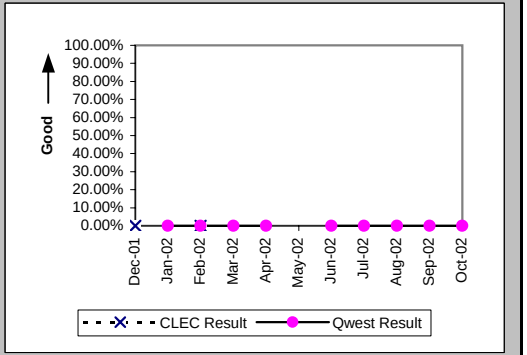
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

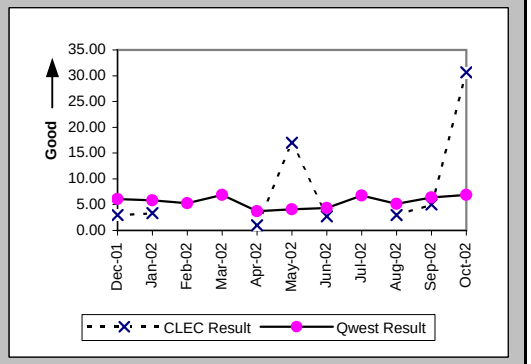
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0							
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						0	4	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02						0	1	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

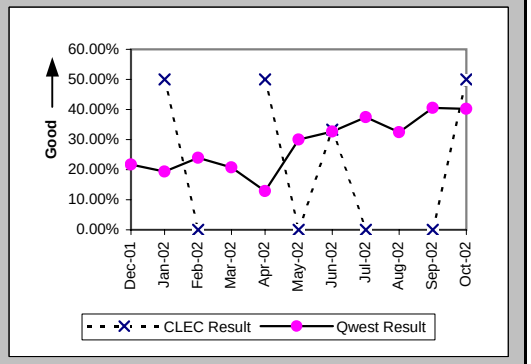
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	493	81	6.09	14.22	-0.5	-1.3	No
Jan-02	10	3	3.33	0	0	535	92	5.82	10.14	0.21	-0.87	No
Feb-02						381	72	5.29	6.06			
Mar-02						545	79	6.90	28.14			
Apr-02	1	1	1.00	0	0	261	70	3.73	7.50	0.2	-0.88	No
May-02	17	1	17.00	0	0	708	174	4.07	5.15	-2.5	-2.52	No
Jun-02	11	4	2.75	0	0	975	223	4.37	5.70	0.72	-0.56	No
Jul-02						1605	238	6.74	26.28			
Aug-02	3	1	3.00	0	0	1399	273	5.12	7.66	-0.24	-1.14	No
Sep-02	10	2	5.00	0	0	1901	297	6.40	16.05	-0.15	-1.09	No
Oct-02	92	3	30.67	0	0	1953	283	6.90	14.17	-2.89	-2.76	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

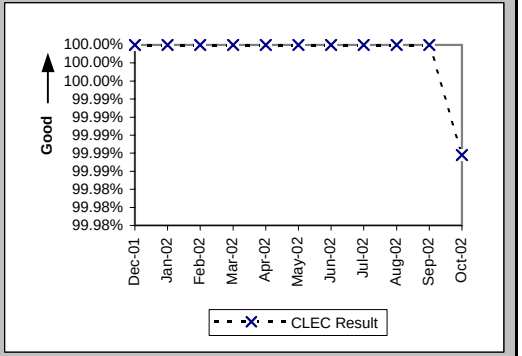
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	152	21.71%	41.23%			
Jan-02	1	2	50.00%	0	0	31	160	19.38%	39.52%	-1.09	-1.66	No
Feb-02	0	2	0.00%	2	0	33	138	23.91%	42.66%	0.56	-0.66	No
Mar-02						29	140	20.71%	40.53%			
Apr-02	1	2	50.00%	4	0	18	140	12.86%	33.47%	-1.56	-1.95	No
May-02	0	1	0.00%	15	0	72	240	30.00%	45.83%	0.37	-0.78	No
Jun-02	1	3	33.33%	6	0	68	208	32.69%	46.91%	-0.02	-1.01	No
Jul-02	0	3	0.00%	1	0	90	240	37.50%	48.41%	1.19	-0.27	No
Aug-02						87	268	32.46%	46.82%			
Sep-02	0	1	0.00%	1	0	98	242	40.50%	49.09%	0.52	-0.68	No
Oct-02	1	2	50.00%	7	0	78	194	40.21%	49.03%	-0.28	-1.17	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

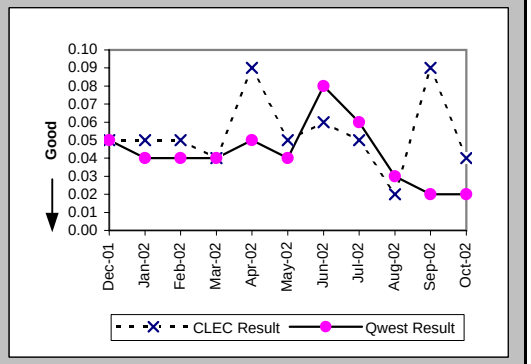
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

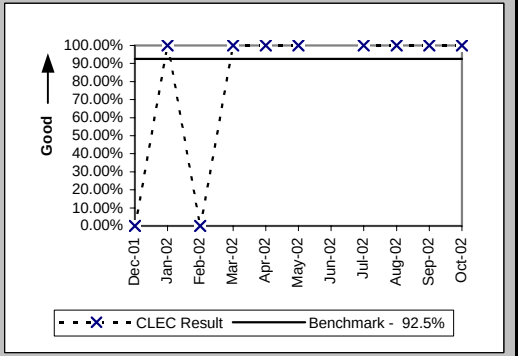
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46	888	0.05	0	6	309	6185	0.05	0.26	0.2	-0.88	No
Jan-02	71	1552	0.05	0	9	284	7242	0.04	0.23	1	-0.39	No
Feb-02	48	894	0.05	0	2	251	6478	0.04	0.23	1.84	0.12	Yes
Mar-02	41	1089	0.04	0	4	305	6826	0.04	0.24	-0.88	-1.54	No
Apr-02	62	702	0.09	0	3	323	7163	0.05	0.25	4.31	1.62	Yes
May-02	74	1385	0.05	0	9	349	8509	0.04	0.23	1.87	0.14	Yes
Jun-02	85	1379	0.06	0	12	632	8296	0.08	0.43	-1.15	-1.7	No
Jul-02	78	1593	0.05	0	10	477	8653	0.06	0.31	-0.72	-1.44	No
Aug-02	53	2303	0.02	0	8	286	10043	0.03	0.21	-1.15	-1.7	No
Sep-02	70	774	0.09	0	13	197	9389	0.02	0.18	10.52	5.39	Yes
Oct-02	55	1318	0.04	0	4	206	8456	0.02	0.17	3.4	1.07	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		

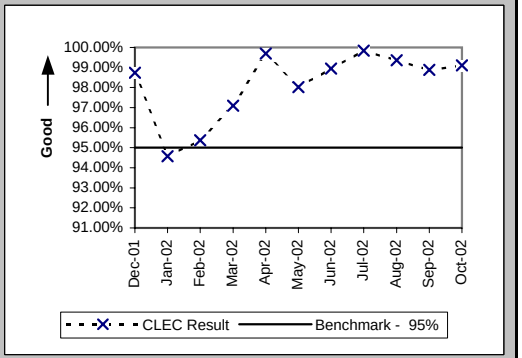


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

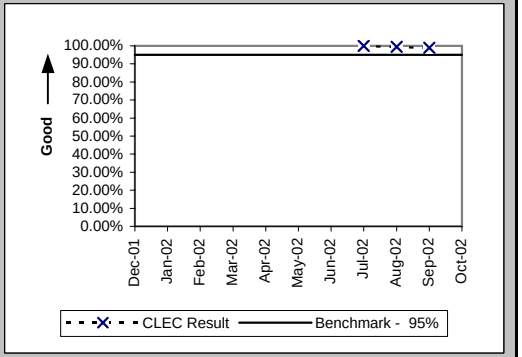
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		



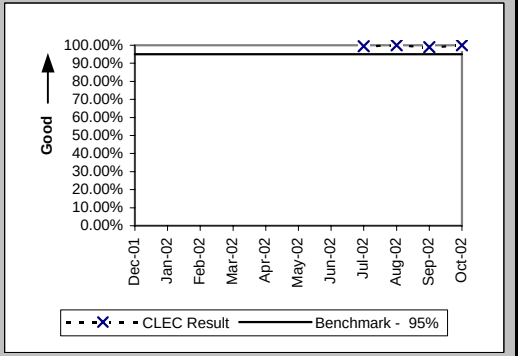
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

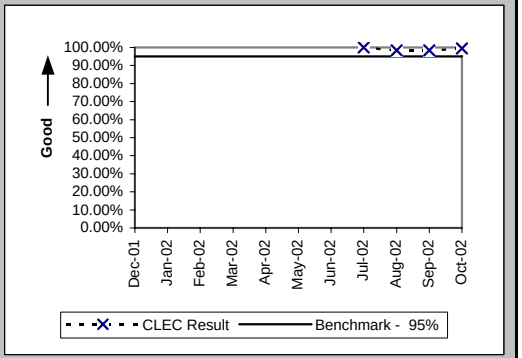
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

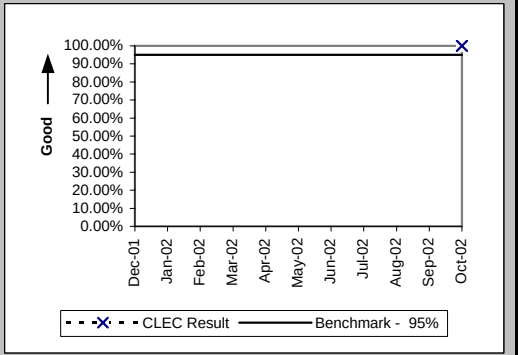
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		



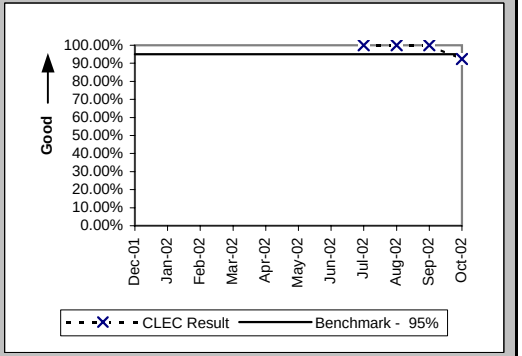
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

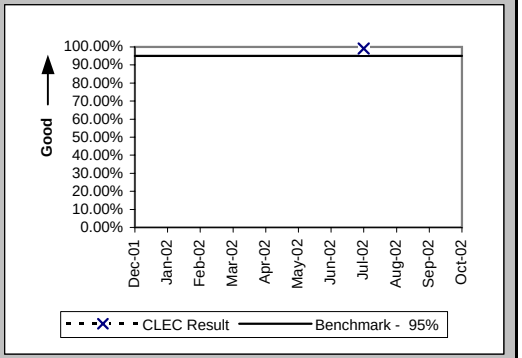
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

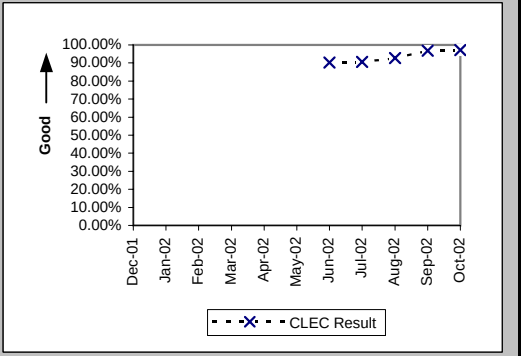
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					



Checklist #2 - Manual Service Order Accuracy

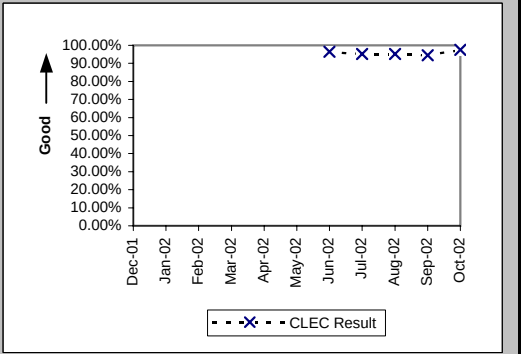
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%



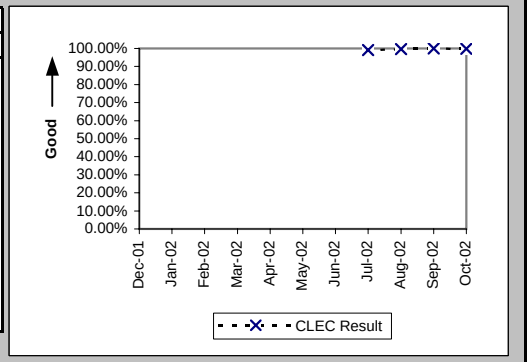
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	1476	1490	99.06%
Aug-02	1946	1953	99.64%
Sep-02	1536	1536	100.00%
Oct-02	1046	1047	99.90%

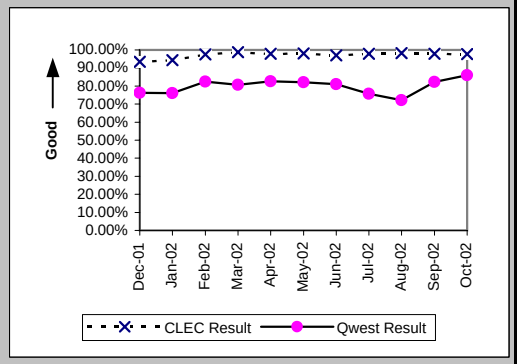


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

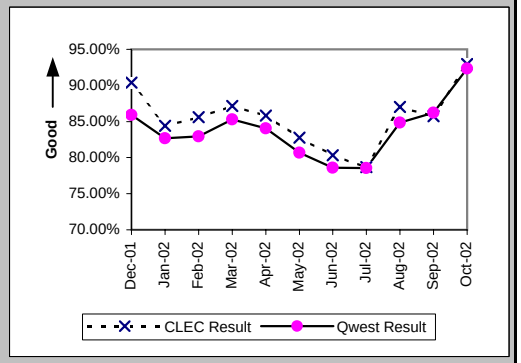
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

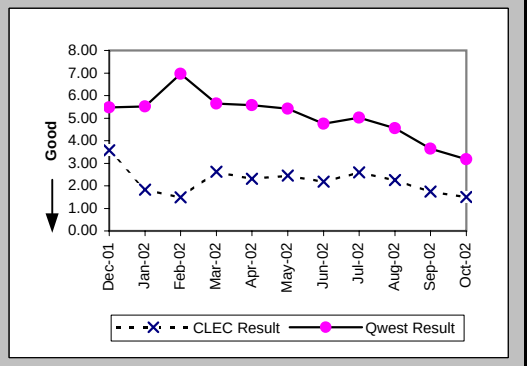
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%



Checklist #2 - Billing

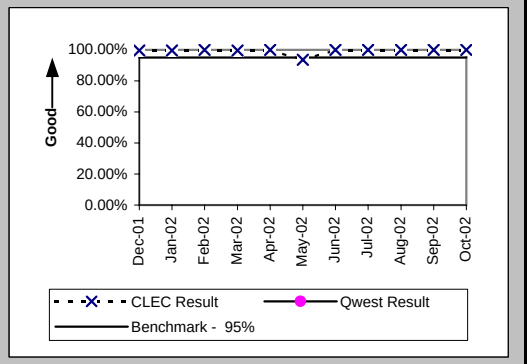
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	285460	79973	3.57	0	0	16867231	3077678	5.48	10.10	-52.84	-33.12	No
Jan-02	153420	83788	1.83	0	0	17693698	3202778	5.52	13.07	-80.75	-50.09	No
Feb-02	103065	69276	1.49	0	0	19192555	2754713	6.97	14.72	-96.74	-59.81	No
Mar-02	2594618	988099	2.63	0	0	15724986	2782495	5.65	16.56	-156.04	-95.87	No
Apr-02	2745008	1189848	2.31	0	0	17364594	3110858	5.58	14.41	-210.84	-129.18	No
May-02	3015151	1228453	2.45	0	0	16958533	3130895	5.42	13.15	-211.54	-129.61	No
Jun-02	2467862	1127097	2.19	0	0	11095125	2335859	4.75	7.37	-302.93	-185.17	No
Jul-02	3312126	1277087	2.59	0	0	15383069	3064555	5.02	7.04	-327.38	-200.03	No
Aug-02	3106229	1378449	2.25	0	0	12799226	2809395	4.56	7.33	-301.98	-184.59	No
Sep-02	2530228	1454171	1.74	0	0	9650598	2645303	3.65	5.94	-311.35	-190.29	No
Oct-02	2242109	1491883	1.50	0	0	9519689	2989718	3.18	5.08	-330.32	-201.82	No



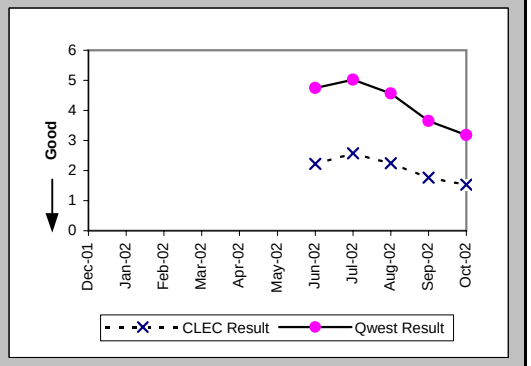
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1124087	1129311	99.54%	0	0							No
Jan-02	1112870	1117366	99.60%	0	0							No
Feb-02	1116851	1116851	100.00%	0	0							No
Mar-02	1021923	1026378	99.57%	0	0							No
Apr-02	135432	135433	100.00%	0	0							No
May-02	13981	14930	93.64%	0	0							Yes
Jun-02	24900	24900	100.00%	0	0							No
Jul-02	54419	54419	100.00%	0	0							No
Aug-02	48180	48181	100.00%	0	0							No
Sep-02	33749	33749	100.00%	0	0							No
Oct-02	31113	31113	100.00%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	2367638	1067834	2.22	0	0	11095125	2335859	4.75	7.37	-294.2	-179.86	No
Jul-02	3092516	1203186	2.57	0	0	15383069	3064555	5.02	7.04	-323.58	-197.72	No
Aug-02	2913503	1300899	2.24	0	0	12799226	2809395	4.56	7.33	-297.89	-182.11	No
Sep-02	2444509	1380447	1.77	0	0	9650598	2645303	3.65	5.94	-301.17	-184.1	No
Oct-02	2167076	1418931	1.53	0	0	9519689	2989718	3.18	5.08	-320.09	-195.6	No

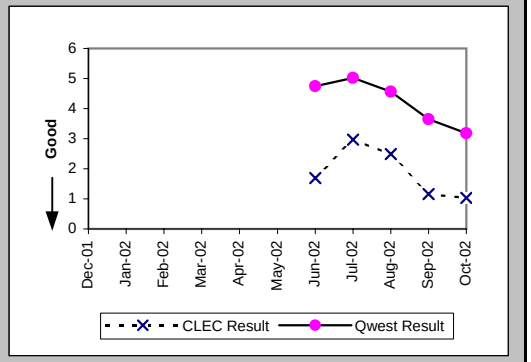


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	100224	59263	1.69	0	0	11095125	2335859	4.75	7.37	-99.78	-61.66	No
Jul-02	219610	73901	2.97	0	0	15383069	3064555	5.02	7.04	-78.19	-48.54	No
Aug-02	192726	77550	2.49	0	0	12799226	2809395	4.56	7.33	-77.58	-48.17	No
Sep-02	85719	73724	1.16	0	0	9650598	2645303	3.65	5.94	-112.12	-69.16	No
Oct-02	75033	72952	1.03	0	0	9519689	2989718	3.18	5.08	-113.29	-69.87	No

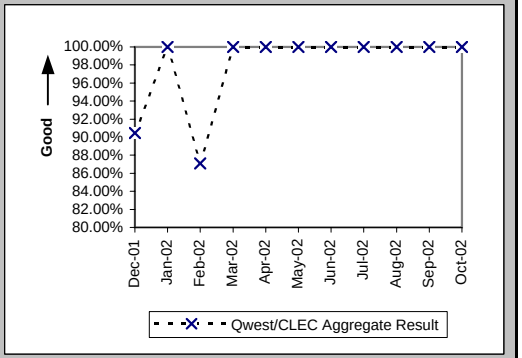


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

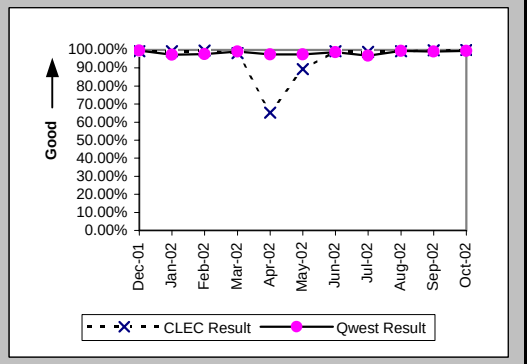
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	2266	2505	90.46%	0	0
Jan-02	2538	2538	100.00%	0	0
Feb-02	2236	2567	87.11%	0	0
Mar-02	2410	2410	100.00%	0	0
Apr-02	2502	2502	100.00%	0	0
May-02	2391	2391	100.00%	0	0
Jun-02	2285	2285	100.00%	0	0
Jul-02	2420	2420	100.00%	0	0
Aug-02	2384	2384	100.00%	0	0
Sep-02	2401	2401	100.00%	0	0
Oct-02	2379	2379	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

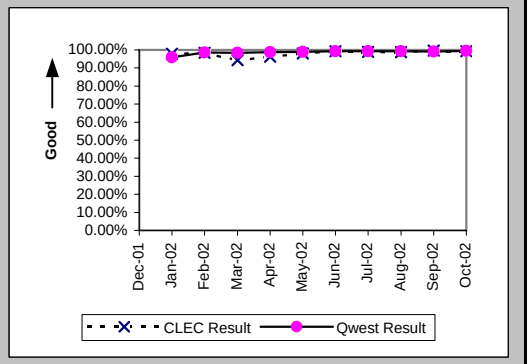
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	559019.01	562516.69	99.38%	0	62	15948610.05	16015031.21	99.59%	6.43%	23.75	13.44	Yes
Jan-02	647743.96	652819.66	99.22%	0	60	15766444.83	16188856.37	97.39%	15.94%	-91.03	-56.34	No
Feb-02	741250.74	743781.43	99.66%	0	109	16410589.09	16797185.2	97.70%	15.00%	-110.38	-68.11	No
Mar-02	660553.95	673056.87	98.14%	0	122	17221590.63	17371870.01	99.13%	9.26%	86.28	51.45	Yes
Apr-02	422755.28	647258.27	65.31%	0	135	16385356.8	16802236.91	97.52%	15.55%	1634.47	992.69	Yes
May-02	567714.15	635108.35	89.39%	0	113	16233520.38	16642536.38	97.54%	15.48%	411.9	249.42	Yes
Jun-02	693927.37	698561.16	99.34%	0	124	16450512.84	16653906.43	98.78%	10.98%	-41.6	-26.29	No
Jul-02	688589.87	695667.84	98.98%	0	123	16209670.56	16734366.72	96.86%	17.43%	-99.32	-61.38	No
Aug-02	729360.03	735158.87	99.21%	0	129	16436575.26	16531608.41	99.43%	7.56%	23.74	13.43	Yes
Sep-02	774369.03	776090.87	99.78%	0	150	16458044.03	16594638.91	99.18%	9.04%	-57.3	-35.84	No
Oct-02	722194.07	722254.74	99.99%	0	102	16736621.11	16823687.9	99.48%	7.18%	-59.05	-36.9	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

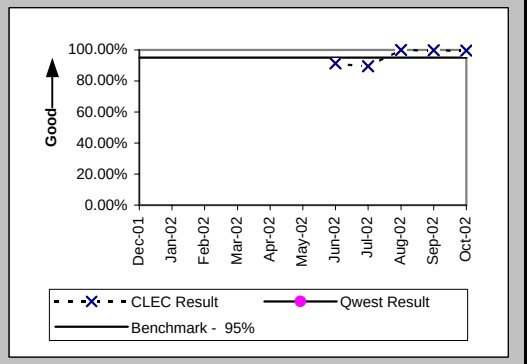
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	2684	2741	97.92%	0	0	43751	45593	95.96%	19.69%	-5.06	-4.08	No
Feb-02	3282	3334	98.44%	0	0	47106	47758	98.63%	11.60%	0.94	-0.43	No
Mar-02	3129	3317	94.33%	0	0	47961	48744	98.39%	12.57%	18	9.95	Yes
Apr-02	2546	2645	96.26%	0	0	39461	39967	98.73%	11.18%	11.03	5.71	Yes
May-02	2055	2095	98.09%	0	0	51927	52509	98.89%	10.47%	3.43	1.09	Yes
Jun-02	2606	2623	99.35%	0	0	48956	49286	99.33%	8.16%	-0.13	-1.08	No
Jul-02	2412	2437	98.97%	0	0	46366	46694	99.30%	8.35%	1.86	0.13	Yes
Aug-02	5443	5507	98.84%	0	0	53231	53656	99.21%	8.86%	2.95	0.79	Yes
Sep-02	3801	3817	99.58%	0	0	49136	49612	99.04%	9.75%	-3.3	-3.01	No
Oct-02	2884	2904	99.31%	0	0	49090	49380	99.41%	7.64%	0.7	-0.58	No



Checklist #2 - Billing

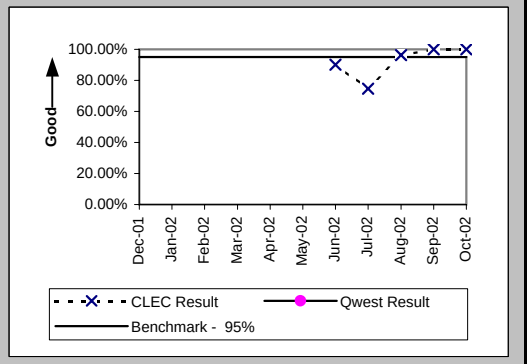
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

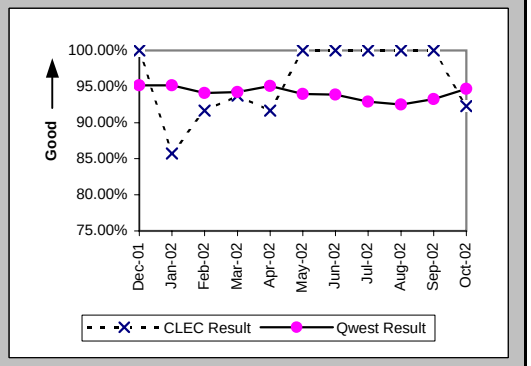
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

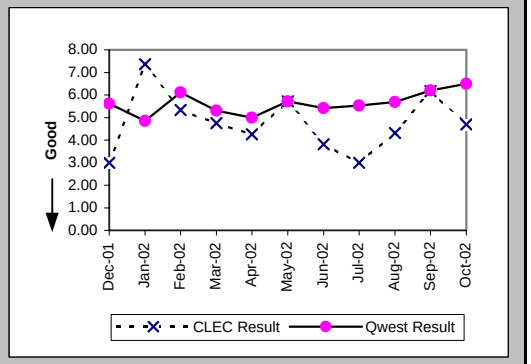
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	865	909	95.16%	21.46%	-0.23	-1.14	No
Jan-02	12	14	85.71%	0	0	981	1031	95.15%	21.48%	1.36	-0.17	No
Feb-02	11	12	91.67%	0	0	846	899	94.10%	23.55%	0.4	-0.76	No
Mar-02	15	16	93.75%	0	0	898	953	94.23%	23.32%	0.16	-0.9	No
Apr-02	11	12	91.67%	0	0	888	934	95.07%	21.64%	0.55	-0.67	No
May-02	7	7	100.00%	0	0	855	910	93.96%	23.83%	-0.67	-1.41	No
Jun-02	17	17	100.00%	0	0	905	964	93.88%	23.97%	-1.04	-1.63	No
Jul-02	4	4	100.00%	0	0	918	988	92.92%	25.66%	-0.55	-1.34	No
Aug-02	13	13	100.00%	0	0	962	1040	92.50%	26.34%	-1.02	-1.62	No
Sep-02	6	6	100.00%	0	0	929	996	93.27%	25.05%	-0.66	-1.4	No
Oct-02	12	13	92.31%	0	0	961	1015	94.68%	22.44%	0.42	-0.75	No



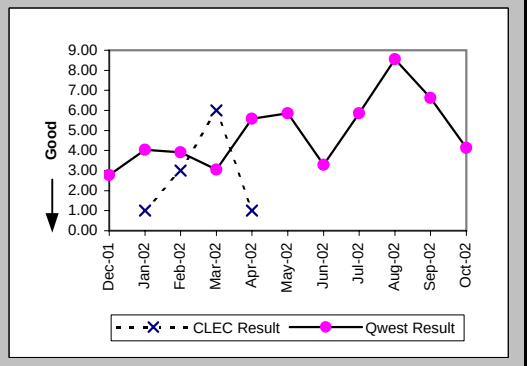
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	5108	911	5.61	8.42	-0.31	-1.19	No
Jan-02	103	14	7.36	0	0	5035	1039	4.85	4.56	1.51	-0.08	No
Feb-02	64	12	5.33	0	0	5517	903	6.11	5.69	-0.47	-1.29	No
Mar-02	76	16	4.75	0	0	5065	955	5.30	4.40	-0.5	-1.3	No
Apr-02	51	12	4.25	0	0	4670	936	4.99	5.12	-0.5	-1.3	No
May-02	40	7	5.71	0	0	5265	922	5.71	8.22	0.44	-0.73	No
Jun-02	65	17	3.82	0	0	5305	978	5.42	5.98	-1.09	-1.67	No
Jul-02	12	4	3.00	0	0	5490	993	5.53	7.61	-0.66	-1.4	No
Aug-02	56	13	4.31	0	0	5956	1046	5.69	5.94	-0.84	-1.51	No
Sep-02	37	6	6.17	0	0	6187	998	6.20	4.68	-0.02	-1.01	No
Oct-02	61	13	4.69	0	0	6625	1019	6.50	5.28	-1.23	-1.75	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

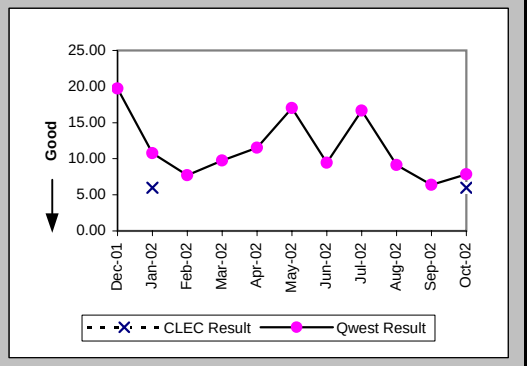
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	18	2.78	2.94			
Jan-02	1	1	1.00	0	0	137	34	4.03	5.81	-0.51	-1.31	No
Feb-02	3	1	3.00	0	0	129	33	3.91	4.00	-0.22	-1.14	No
Mar-02	6	1	6.00	0	0	113	37	3.05	3.08	0.8	-0.51	No
Apr-02	1	1	1.00	0	0	184	33	5.58	5.76	-0.78	-1.48	No
May-02						158	27	5.85	9.30			
Jun-02						105	32	3.28	4.79			
Jul-02						228	39	5.85	11.03			
Aug-02						265	31	8.55	16.14			
Sep-02						172	26	6.62	8.51			
Oct-02						87	21	4.14	5.15			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

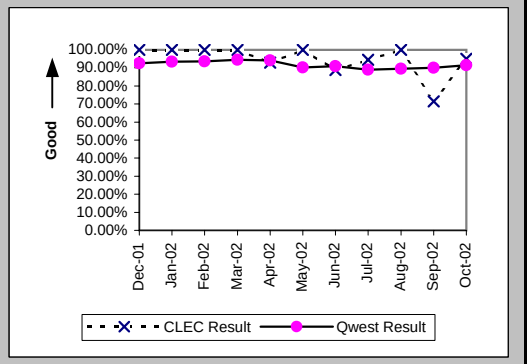
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						533	27	19.74	20.94			
Jan-02	6	1	6.00	0	0	205	19	10.79	12.64	-0.37	-1.22	No
Feb-02						162	21	7.71	6.38			
Mar-02						185	19	9.74	10.98			
Apr-02						150	13	11.54	12.58			
May-02						511	30	17.03	28.23			
Jun-02						274	29	9.45	11.91			
Jul-02						533	32	16.66	28.99			
Aug-02						448	49	9.14	8.33			
Sep-02						269	42	6.40	4.40			
Oct-02	6	1	6.00	0	0	290	37	7.84	8.03	-0.23	-1.14	No



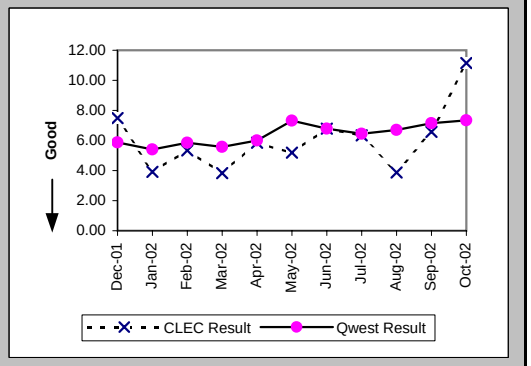
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	1033	1117	92.48%	26.37%	-0.8	-1.49	No
Jan-02	11	11	100.00%	0	0	1164	1245	93.49%	24.66%	-0.87	-1.53	No
Feb-02	15	15	100.00%	0	0	995	1063	93.60%	24.47%	-1.01	-1.61	No
Mar-02	11	11	100.00%	0	0	1084	1147	94.51%	22.78%	-0.8	-1.48	No
Apr-02	13	14	92.86%	0	0	1073	1140	94.12%	23.52%	0.27	-0.84	No
May-02	27	27	100.00%	0	0	1348	1495	90.17%	29.78%	-1.7	-2.03	No
Jun-02	24	27	88.89%	0	0	1170	1287	90.91%	28.75%	0.41	-0.75	No
Jul-02	17	18	94.44%	0	1	1091	1226	88.99%	31.30%	-0.73	-1.45	No
Aug-02	16	16	100.00%	0	1	1244	1388	89.63%	30.49%	-1.35	-1.82	No
Sep-02	5	7	71.43%	0	0	1269	1408	90.13%	29.83%	1.38	-0.16	No
Oct-02	19	20	95.00%	0	0	1249	1365	91.50%	27.89%	-0.56	-1.34	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

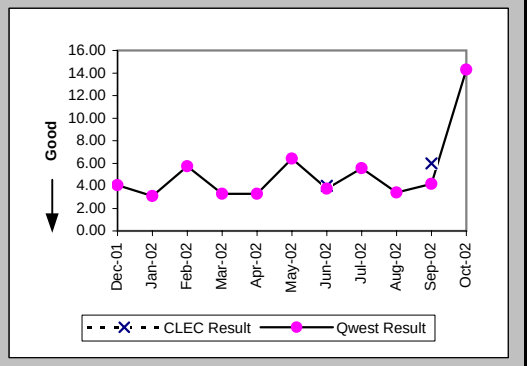
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60	8	7.50	0	0	6578	1120	5.87	9.50	0.91	-0.45	No
Jan-02	43	11	3.91	0	0	6756	1250	5.40	8.92	-0.55	-1.34	No
Feb-02	80	15	5.33	0	0	6246	1065	5.86	7.62	-0.27	-1.16	No
Mar-02	42	11	3.82	0	0	6427	1153	5.57	7.28	-0.8	-1.48	No
Apr-02	82	14	5.86	0	0	6898	1150	6.00	8.89	-0.06	-1.04	No
May-02	140	27	5.19	0	0	10971	1501	7.31	10.33	-1.06	-1.64	No
Jun-02	183	27	6.78	0	0	8796	1297	6.78	7.60	0	-1	No
Jul-02	114	18	6.33	0	1	7924	1231	6.44	9.09	-0.05	-1.03	No
Aug-02	62	16	3.88	0	1	9350	1393	6.71	8.79	-1.28	-1.78	No
Sep-02	46	7	6.57	0	0	10127	1417	7.15	7.89	-0.19	-1.12	No
Oct-02	223	20	11.15	0	0	10063	1373	7.33	12.17	1.5	-0.09	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

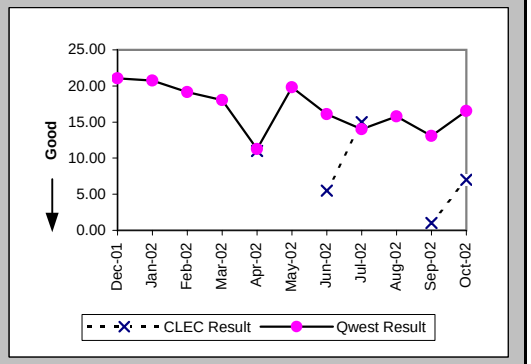
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114	28	4.07	6.80			
Jan-02						108	35	3.09	3.72			
Feb-02						166	29	5.72	12.66			
Mar-02						112	34	3.29	2.67			
Apr-02						109	33	3.30	5.15			
May-02						403	63	6.40	10.11			
Jun-02	4	1	4.00	0	0	176	47	3.74	5.61	0.71	-0.57	No
Jul-02						300	54	5.56	10.90			
Aug-02						146	43	3.40	3.84			
Sep-02	6	1	6.00	0	0	205	49	4.18	5.73	0.73	-0.56	No
Oct-02						615	43	14.30	42.74			



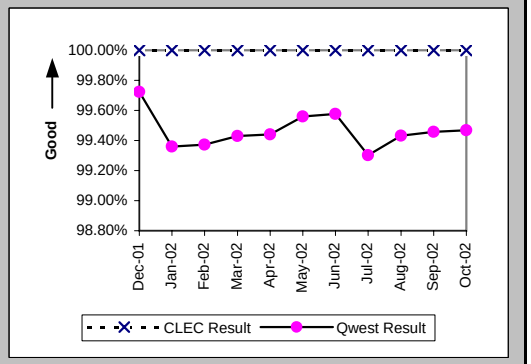
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1179	56	21.05	24.91			
Jan-02						1017	49	20.76	29.97			
Feb-02						747	39	19.15	20.00			
Mar-02						559	31	18.03	32.01			
Apr-02	11	1	11.00	0	0	417	37	11.27	13.06	-0.02	-1.01	No
May-02						1703	86	19.80	22.66			
Jun-02	11	2	5.50	0	0	1160	72	16.11	19.06	-0.78	-1.47	No
Jul-02	15	1	15.00	0	0	1162	83	14.00	16.62	0.63	-0.61	No
Aug-02						1643	104	15.80	16.73			
Sep-02	1	1	1.00	0	0	1255	96	13.07	17.13	-0.7	-1.43	No
Oct-02	7	1	7.00	0	0	1257	76	16.54	22.11	-0.43	-1.26	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

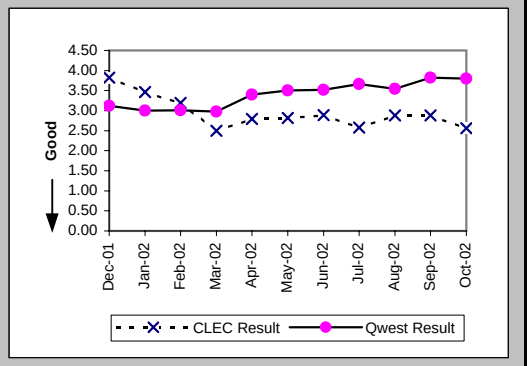
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	108	100.00%	0	1	3252	3261	99.72%	5.25%	-0.54	-1.33	No
Jan-02	189	189	100.00%	0	0	3884	3909	99.36%	7.97%	-1.08	-1.65	No
Feb-02	239	239	100.00%	0	0	3487	3509	99.37%	7.89%	-1.19	-1.72	No
Mar-02	107	107	100.00%	0	2	3658	3679	99.43%	7.53%	-0.77	-1.47	No
Apr-02	151	151	100.00%	0	0	3731	3752	99.44%	7.46%	-0.9	-1.55	No
May-02	426	426	100.00%	0	6	4758	4779	99.56%	6.61%	-1.31	-1.8	No
Jun-02	160	160	100.00%	0	1	4692	4712	99.58%	6.50%	-0.81	-1.49	No
Jul-02	67	67	100.00%	0	1	4702	4735	99.30%	8.32%	-0.68	-1.41	No
Aug-02	174	174	100.00%	0	0	5953	5987	99.43%	7.51%	-0.98	-1.6	No
Sep-02	60	60	100.00%	0	0	5495	5525	99.46%	7.35%	-0.57	-1.35	No
Oct-02	23	23	100.00%	0	1	4673	4698	99.47%	7.28%	-0.35	-1.21	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

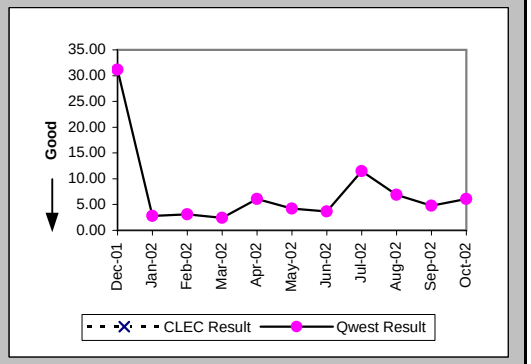
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	172	45	3.82	63	1	8631	2765	3.12	5.95	2.03	0.24	Yes
Jan-02	277	80	3.46	109	0	10220	3401	3.00	1.37	2.01	0.22	Yes
Feb-02	306	96	3.19	143	0	8916	2967	3.01	1.18	1.39	-0.16	No
Mar-02	65	26	2.50	81	2	8797	2949	2.98	1.23	-2	-2.21	No
Apr-02	187	67	2.79	84	0	10071	2963	3.40	1.59	-3.1	-2.88	No
May-02	414	147	2.82	279	6	12733	3635	3.50	1.04	-7.86	-5.78	No
Jun-02	153	53	2.89	107	1	12555	3569	3.52	1.44	-3.17	-2.93	No
Jul-02	31	12	2.58	55	1	13336	3639	3.66	2.20	-1.7	-2.03	No
Aug-02	259	90	2.88	84	0	16606	4697	3.54	1.62	-3.81	-3.32	No
Sep-02	49	17	2.88	43	0	17510	4584	3.82	2.42	-1.59	-1.97	No
Oct-02	23	9	2.56	14	1	14658	3859	3.80	2.08	-1.79	-2.09	No



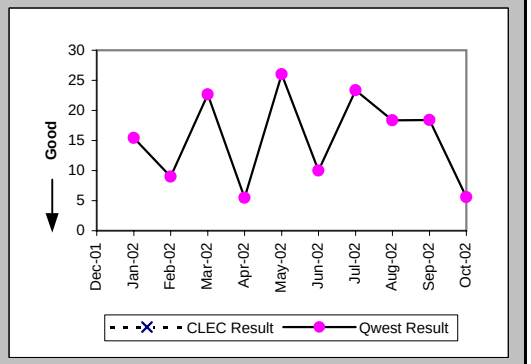
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						343	11	31.18	91.59			
Jan-02						64	23	2.78	3.18			
Feb-02						62	20	3.10	4.17			
Mar-02						44	18	2.44	2.81			
Apr-02						122	20	6.10	14.77			
May-02						105	25	4.20	6.15			
Jun-02						44	12	3.67	3.94			
Jul-02						252	22	11.45	17.73			
Aug-02						172	25	6.88	12.27			
Sep-02						115	24	4.79	7.64			
Oct-02						134	22	6.09	9.63			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

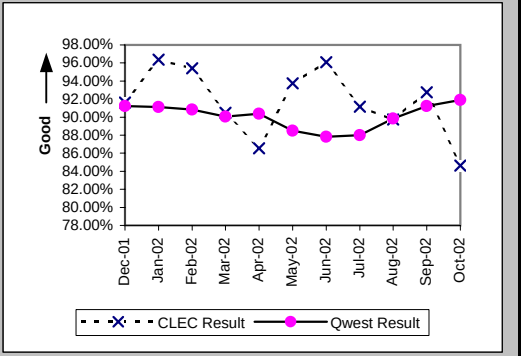
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						77	5	15.40	20.49			
Feb-02						27	3	9.00	4.36			
Mar-02						68	3	22.67	27.06			
Apr-02						11	2	5.50	0.71			
May-02						26	1	26.00				
Jun-02						80	8	10.00	10.04			
Jul-02						327	14	23.36	34.83			
Aug-02						165	9	18.33	22.41			
Sep-02						221	12	18.42	28.13			
Oct-02						28	5	5.60	3.78			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

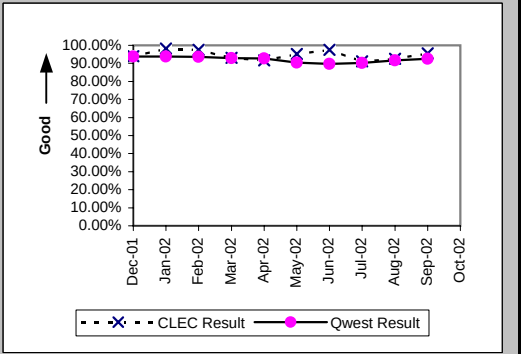
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	120	131	91.60%	0	0	5343	5856	91.24%	28.27%	-0.15	-1.09	No
Jan-02	160	166	96.39%	0	0	5240	5750	91.13%	28.43%	-2.35	-2.43	No
Feb-02	229	240	95.42%	0	0	5306	5842	90.83%	28.87%	-2.42	-2.47	No
Mar-02	181	200	90.50%	0	0	5073	5634	90.04%	29.94%	-0.21	-1.13	No
Apr-02	135	156	86.54%	0	0	5257	5816	90.39%	29.47%	1.55	-0.06	No
May-02	299	319	93.73%	0	0	5775	6525	88.51%	31.90%	-2.86	-2.74	No
Jun-02	319	332	96.08%	0	0	6234	7099	87.82%	32.71%	-4.5	-3.74	No
Jul-02	134	147	91.16%	0	0	6140	6977	88.00%	32.49%	-1.16	-1.71	No
Aug-02	131	146	89.73%	0	0	6914	7697	89.83%	30.23%	0.07	-0.96	No
Sep-02	128	138	92.75%	0	0	7470	8187	91.24%	28.27%	-0.62	-1.38	No
Oct-02	55	65	84.62%	0	0	6911	7521	91.89%	27.30%	1.96	0.19	Yes



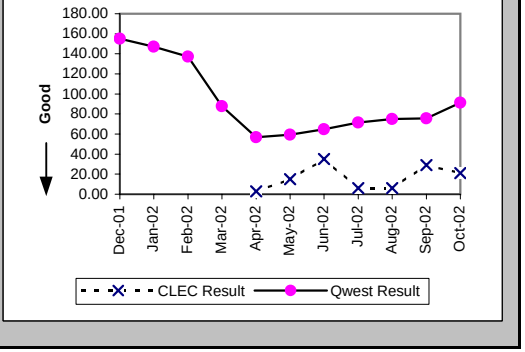
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	123	131	93.89%	0	0	5492	5856	93.78%	24.14%	-0.05	-1.03	No
Jan-02	163	166	98.19%	0	0	5390	5750	93.74%	24.23%	-2.34	-2.42	No
Feb-02	234	240	97.50%	0	0	5472	5842	93.67%	24.36%	-2.39	-2.45	No
Mar-02	186	200	93.00%	0	0	5235	5634	92.92%	25.65%	-0.04	-1.03	No
Apr-02	143	156	91.67%	0	0	5398	5816	92.81%	25.83%	0.57	-0.65	No
May-02	304	319	95.30%	0	0	5906	6525	90.51%	29.30%	-2.85	-2.73	No
Jun-02	324	332	97.59%	0	0	6365	7099	89.66%	30.45%	-4.64	-3.82	No
Jul-02	134	147	91.16%	0	0	6300	6977	90.30%	29.60%	-0.35	-1.21	No
Aug-02	135	146	92.47%	0	0	7059	7697	91.71%	27.57%	-0.33	-1.2	No
Sep-02	132	138	95.65%	0	0	7584	8187	92.63%	26.12%	-1.35	-1.82	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

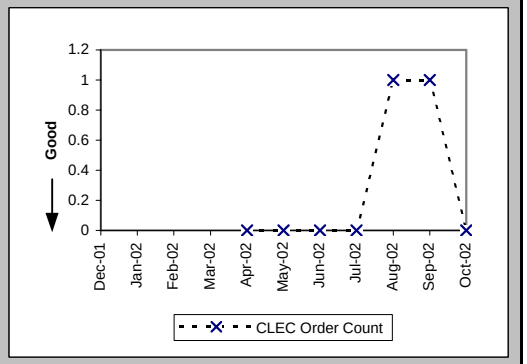
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41094	265	155.07	156.89			
Jan-02						40794	277	147.27	152.69			
Feb-02						32955	240	137.31	156.97			
Mar-02						22954	262	87.61	122.58			
Apr-02	3	1	3.00	0	0	25575	450	56.83	77.86	-0.69	-1.42	No
May-02	15	1	15.00	0	1	21461	362	59.28	90.09	-0.49	-1.3	No
Jun-02	35	1	35.00	0	0	24430	378	64.63	95.08	-0.31	-1.19	No
Jul-02	6	1	6.00	0	0	27863	389	71.63	99.25	-0.66	-1.4	No
Aug-02	12	2	6.00	0	0	29504	394	74.88	103.63	-0.94	-1.57	No
Sep-02	29	1	29.00	0	0	30316	400	75.79	101.75	-0.46	-1.28	No
Oct-02	21	1	21.00	0	0	33082	362	91.39	111.20	-0.63	-1.38	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

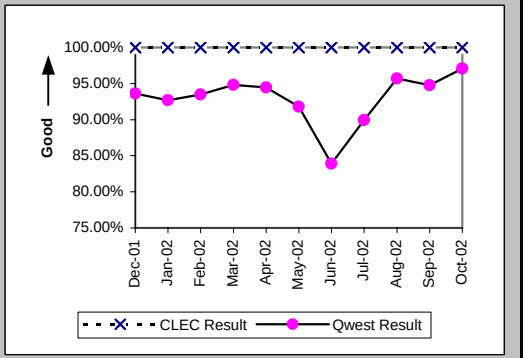
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	1
Oct-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

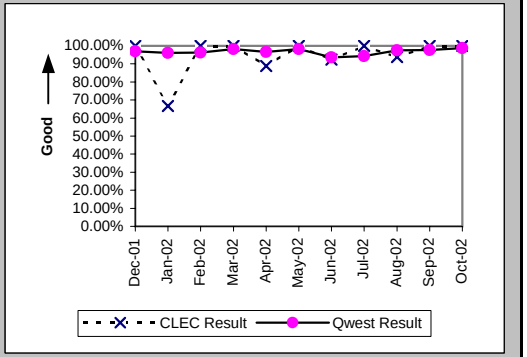
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	4	0	426	455	93.63%	24.43%	-0.52	-1.32	No
Jan-02	1	1	100.00%	6	0	521	562	92.70%	26.01%	-0.28	-1.17	No
Feb-02	3	3	100.00%	6	0	445	476	93.49%	24.67%	-0.46	-1.28	No
Mar-02	8	8	100.00%	6	0	494	521	94.82%	22.17%	-0.66	-1.4	No
Apr-02	4	4	100.00%	5	0	748	792	94.44%	22.91%	-0.48	-1.29	No
May-02	9	9	100.00%	6	0	976	1063	91.82%	27.41%	-0.89	-1.54	No
Jun-02	10	10	100.00%	4	0	1300	1549	83.93%	36.73%	-1.38	-1.84	No
Jul-02	8	8	100.00%	6	0	1284	1428	89.92%	30.11%	-0.94	-1.57	No
Aug-02	13	13	100.00%	8	0	1251	1307	95.72%	20.25%	-0.76	-1.46	No
Sep-02	8	8	100.00%	4	0	1016	1072	94.78%	22.25%	-0.66	-1.4	No
Oct-02	6	6	100.00%	6	0	660	680	97.06%	16.90%	-0.42	-1.26	No



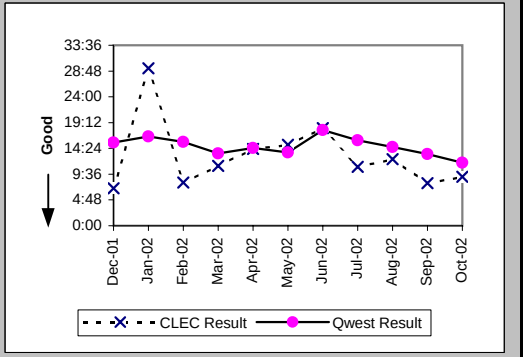
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	4	0	637	657	96.96%	17.18%	-0.39	-1.24	No
Jan-02	2	3	66.67%	6	0	782	813	96.19%	19.15%	1.58	-0.04	No
Feb-02	5	5	100.00%	6	0	692	719	96.24%	19.01%	-0.44	-1.27	No
Mar-02	11	11	100.00%	6	0	725	738	98.24%	13.15%	-0.44	-1.27	No
Apr-02	8	9	88.89%	5	0	1075	1112	96.67%	17.94%	1.03	-0.37	No
May-02	15	15	100.00%	6	0	1502	1529	98.23%	13.17%	-0.52	-1.31	No
Jun-02	12	13	92.31%	4	0	1901	2031	93.60%	24.48%	0.26	-0.84	No
Jul-02	15	15	100.00%	6	0	1790	1897	94.36%	23.07%	-0.94	-1.57	No
Aug-02	15	16	93.75%	8	0	1783	1830	97.43%	15.82%	0.82	-0.5	No
Sep-02	8	8	100.00%	4	0	1427	1460	97.74%	14.86%	-0.43	-1.26	No
Oct-02	8	8	100.00%	6	0	945	957	98.75%	11.13%	-0.32	-1.19	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

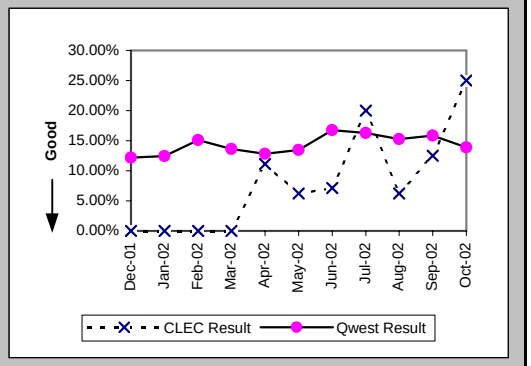
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34:46	5	6:57	4	0	10169:40	657	15:29	37:32	-0.51	-1.31	No
Jan-02	87:57	3	29:19	6	0	13517:40	813	16:38	15:09	1.36	-0.17	No
Feb-02	40:15	5	8:03	5	0	11228:35	719	15:37	14:21	-1.18	-1.71	No
Mar-02	122:30	11	11:08	6	0	9942:09	738	13:28	13:14	-0.58	-1.35	No
Apr-02	128:43	9	14:18	5	0	16070:05	1112	14:27	15:41	-0.03	-1.02	No
May-02	226:31	15	15:06	5	0	20902:28	1529	13:40	15:23	0.61	-0.63	No
Jun-02	236:25	13	18:11	3	0	36180:16	2031	17:49	18:12	0.18	-0.89	No
Jul-02	164:14	15	10:57	6	0	30122:25	1897	15:53	14:43	-1.29	-1.79	No
Aug-02	198:27	16	12:24	8	0	26878:10	1830	14:41	29:36	-0.31	-1.19	No
Sep-02	63:28	8	7:56	4	0	19505:41	1460	13:22	13:23	-1.14	-1.69	No
Oct-02	73:05	8	9:08	6	0	11205:06	957	11:43	11:15	-0.64	-1.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

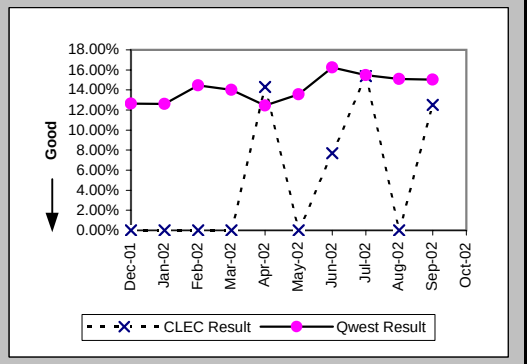
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	4	0	82	673	12.18%	32.71%	-0.83	-1.5	No
Jan-02	0	3	0.00%	6	0	104	837	12.43%	32.99%	-0.65	-1.4	No
Feb-02	0	6	0.00%	5	0	111	736	15.08%	35.79%	-1.03	-1.63	No
Mar-02	0	11	0.00%	6	0	102	750	13.60%	34.28%	-1.31	-1.79	No
Apr-02	1	9	11.11%	5	0	145	1131	12.82%	33.43%	-0.15	-1.09	No
May-02	1	16	6.25%	5	0	209	1552	13.47%	34.14%	-0.84	-1.51	No
Jun-02	1	14	7.14%	3	0	346	2063	16.77%	37.36%	-0.96	-1.58	No
Jul-02	3	15	20.00%	6	0	314	1929	16.28%	36.92%	0.42	-0.74	No
Aug-02	1	16	6.25%	8	0	284	1860	15.27%	35.97%	-1	-1.61	No
Sep-02	1	8	12.50%	4	0	235	1483	15.85%	36.52%	-0.26	-1.16	No
Oct-02	2	8	25.00%	6	0	135	973	13.87%	34.57%	0.85	-0.48	No



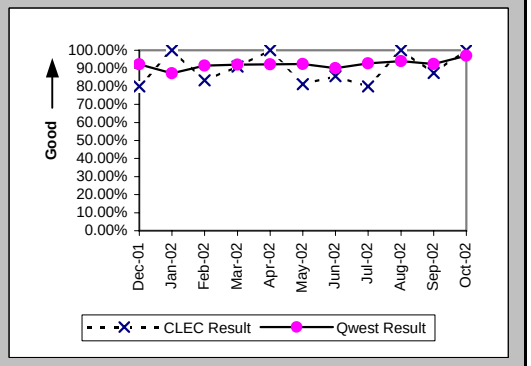
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	4	0	74	585	12.65%	33.24%	-0.66	-1.4	No
Jan-02	0	1	0.00%	6	0	91	722	12.60%	33.19%	-0.38	-1.23	No
Feb-02	0	6	0.00%	5	0	91	629	14.47%	35.18%	-1	-1.61	No
Mar-02	0	6	0.00%	6	0	94	671	14.01%	34.71%	-0.98	-1.6	No
Apr-02	1	7	14.29%	5	0	132	1060	12.45%	33.02%	0.21	-0.87	No
May-02	0	14	0.00%	5	0	196	1445	13.56%	34.24%	-1.48	-1.9	No
Jun-02	1	13	7.69%	3	0	313	1928	16.23%	36.88%	-0.83	-1.51	No
Jul-02	2	13	15.38%	6	0	274	1770	15.48%	36.17%	-0.01	-1.01	No
Aug-02	0	13	0.00%	8	0	259	1714	15.11%	35.82%	-1.52	-1.92	No
Sep-02	1	8	12.50%	4	0	207	1376	15.04%	35.75%	-0.2	-1.12	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

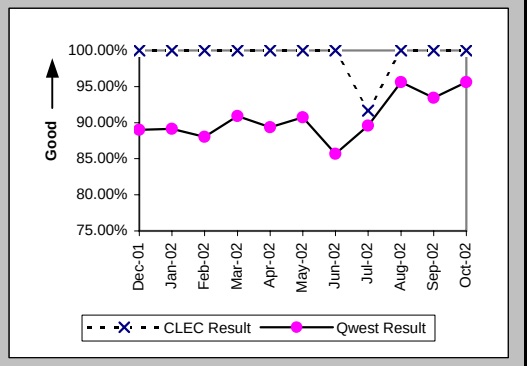
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	4	0	620	673	92.12%	26.94%	0.85	-0.48	No
Jan-02	3	3	100.00%	6	0	730	837	87.22%	33.39%	-0.66	-1.4	No
Feb-02	5	6	83.33%	5	0	674	736	91.58%	27.77%	0.67	-0.59	No
Mar-02	10	11	90.91%	6	0	690	750	92.00%	27.13%	0.2	-0.88	No
Apr-02	9	9	100.00%	5	0	1043	1131	92.22%	26.79%	-0.87	-1.53	No
May-02	13	16	81.25%	5	0	1434	1552	92.40%	26.50%	1.46	-0.11	No
Jun-02	12	14	85.71%	3	0	1859	2063	90.11%	29.85%	0.57	-0.65	No
Jul-02	12	15	80.00%	6	0	1790	1929	92.79%	25.86%	1.62	-0.02	No
Aug-02	16	16	100.00%	8	0	1749	1860	94.03%	23.69%	-1	-1.61	No
Sep-02	7	8	87.50%	4	0	1371	1483	92.45%	26.42%	0.53	-0.67	No
Oct-02	8	8	100.00%	6	0	944	973	97.02%	17.00%	-0.49	-1.3	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

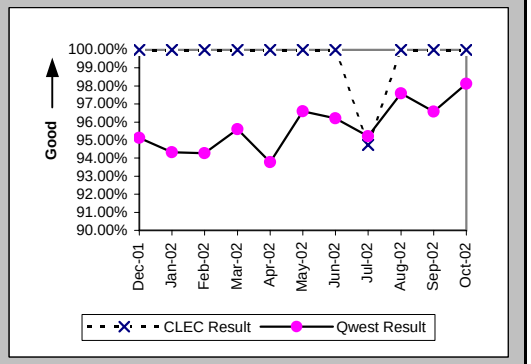
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	1	0	680	764	89.01%	31.28%	-1.05	-1.64	No
Jan-02	5	5	100.00%	2	0	558	626	89.14%	31.12%	-0.78	-1.47	No
Feb-02	3	3	100.00%	1	0	537	610	88.03%	32.46%	-0.64	-1.39	No
Mar-02	3	3	100.00%	2	0	569	626	90.89%	28.77%	-0.55	-1.33	No
Apr-02	6	6	100.00%	5	0	656	734	89.37%	30.82%	-0.84	-1.51	No
May-02	9	9	100.00%	1	0	1324	1459	90.75%	28.98%	-0.96	-1.58	No
Jun-02	7	7	100.00%	14	0	1497	1747	85.69%	35.02%	-1.08	-1.66	No
Jul-02	11	12	91.67%	16	0	1642	1833	89.58%	30.55%	-0.24	-1.14	No
Aug-02	12	12	100.00%	6	0	1608	1682	95.60%	20.51%	-0.74	-1.45	No
Sep-02	6	6	100.00%	4	0	1054	1128	93.44%	24.76%	-0.65	-1.39	No
Oct-02	4	4	100.00%	4	0	871	911	95.61%	20.49%	-0.43	-1.26	No



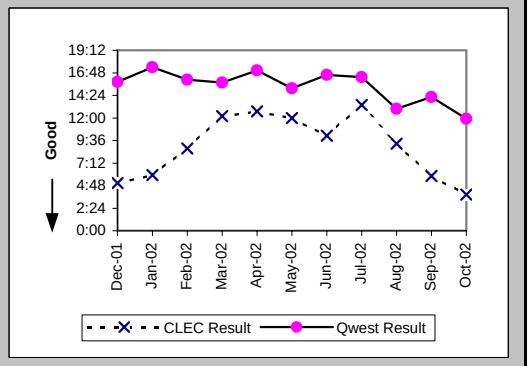
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	1	0	1015	1067	95.13%	21.53%	-0.71	-1.43	No
Jan-02	6	6	100.00%	2	0	915	970	94.33%	23.13%	-0.6	-1.36	No
Feb-02	3	3	100.00%	1	0	823	873	94.27%	23.24%	-0.43	-1.26	No
Mar-02	3	3	100.00%	2	0	912	954	95.60%	20.52%	-0.37	-1.23	No
Apr-02	10	10	100.00%	5	0	1055	1125	93.78%	24.16%	-0.81	-1.49	No
May-02	15	15	100.00%	1	0	1817	1881	96.60%	18.13%	-0.72	-1.44	No
Jun-02	12	12	100.00%	14	0	2202	2289	96.20%	19.12%	-0.69	-1.42	No
Jul-02	18	19	94.74%	16	0	2269	2383	95.22%	21.34%	0.19	-0.89	No
Aug-02	18	18	100.00%	6	0	2101	2153	97.58%	15.35%	-0.66	-1.4	No
Sep-02	7	7	100.00%	4	0	1470	1522	96.58%	18.17%	-0.5	-1.3	No
Oct-02	4	4	100.00%	4	0	1201	1224	98.12%	13.58%	-0.28	-1.17	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

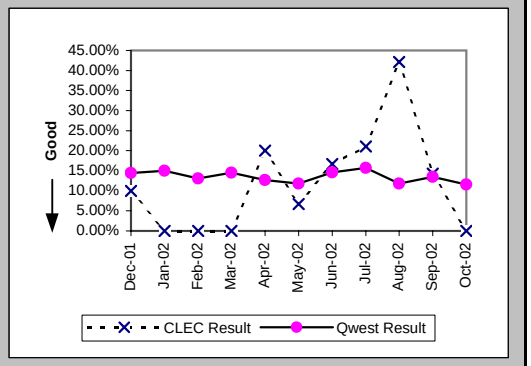
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50:54	10	5:05	1	0	16895:08	1067	15:50	16:48	-2.01	-2.22	No
Jan-02	35:32	6	5:55	2	0	16876:26	970	17:24	17:44	-1.58	-1.96	No
Feb-02	26:13	3	8:44	1	0	14031:44	873	16:04	18:20	-0.69	-1.42	No
Mar-02	36:34	3	12:11	2	0	15037:58	954	15:46	14:39	-0.42	-1.26	No
Apr-02	126:52	10	12:41	5	0	19173:23	1125	17:03	23:17	-0.59	-1.36	No
May-02	180:00	15	12:00	1	0	28493:05	1881	15:09	16:48	-0.72	-1.44	No
Jun-02	121:18	12	10:06	14	0	37973:06	2289	16:35	17:13	-1.3	-1.79	No
Jul-02	254:21	19	13:23	16	0	38918:25	2383	16:20	18:01	-0.71	-1.43	No
Aug-02	166:39	18	9:15	5	0	27904:08	2153	12:58	13:34	-1.15	-1.7	No
Sep-02	40:45	7	5:49	4	0	21660:26	1522	14:14	14:39	-1.52	-1.92	No
Oct-02	15:19	4	3:50	4	0	14586:02	1224	11:55	11:50	-1.37	-1.83	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

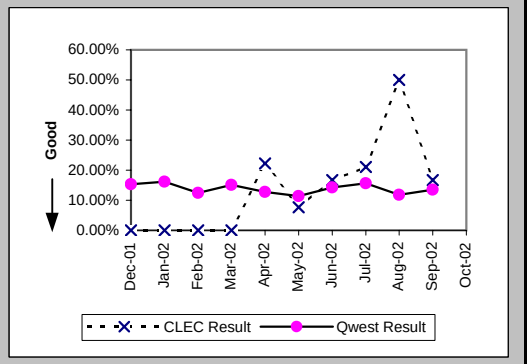
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	10	10.00%	1	0	157	1090	14.40%	35.11%	-0.39	-1.24	No
Jan-02	0	6	0.00%	2	0	148	985	15.03%	35.73%	-1.03	-1.62	No
Feb-02	0	3	0.00%	1	0	116	884	13.12%	33.76%	-0.67	-1.41	No
Mar-02	0	3	0.00%	2	0	141	969	14.55%	35.26%	-0.71	-1.43	No
Apr-02	2	10	20.00%	5	0	144	1137	12.66%	33.26%	0.69	-0.58	No
May-02	1	15	6.67%	1	0	225	1904	11.82%	32.28%	-0.62	-1.37	No
Jun-02	2	12	16.67%	14	0	339	2318	14.62%	35.34%	0.25	-0.85	No
Jul-02	4	19	21.05%	16	0	381	2418	15.76%	36.43%	0.64	-0.61	No
Aug-02	8	19	42.11%	5	0	257	2175	11.82%	32.28%	3.31	1.01	Yes
Sep-02	1	7	14.29%	4	0	208	1541	13.50%	34.17%	0.13	-0.92	No
Oct-02	0	4	0.00%	4	0	143	1239	11.54%	31.95%	-0.72	-1.44	No



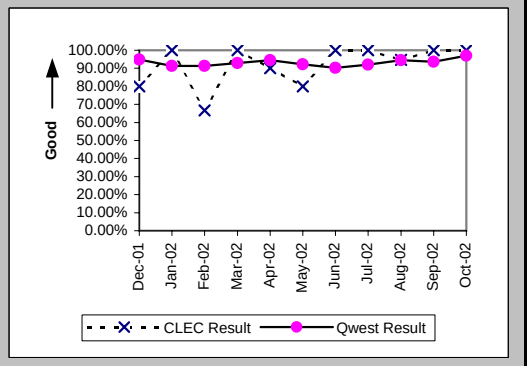
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	1	0	143	934	15.31%	36.01%	-1.2	-1.73	No
Jan-02	0	5	0.00%	2	0	132	818	16.14%	36.79%	-0.98	-1.59	No
Feb-02	0	3	0.00%	1	0	95	765	12.42%	32.98%	-0.65	-1.4	No
Mar-02	0	3	0.00%	2	0	128	848	15.09%	35.80%	-0.73	-1.44	No
Apr-02	2	9	22.22%	5	0	132	1035	12.75%	33.36%	0.81	-0.51	No
May-02	1	13	7.69%	1	0	202	1769	11.42%	31.80%	-0.42	-1.26	No
Jun-02	2	12	16.67%	14	0	307	2146	14.31%	35.01%	0.29	-0.83	No
Jul-02	4	19	21.05%	16	0	353	2253	15.67%	36.35%	0.66	-0.6	No
Aug-02	8	16	50.00%	5	0	241	2047	11.77%	32.23%	3.72	1.26	Yes
Sep-02	1	6	16.67%	4	0	192	1417	13.55%	34.23%	0.27	-0.83	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

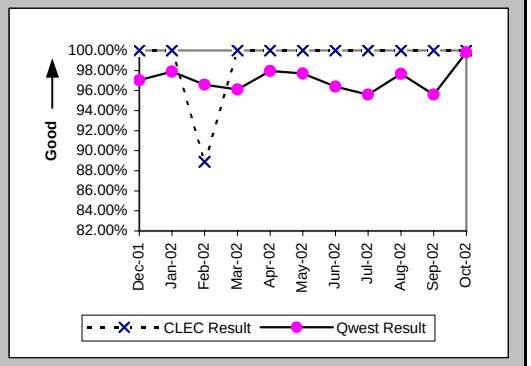
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	10	80.00%	1	0	1033	1090	94.77%	22.26%	1.63	-0.01	No
Jan-02	6	6	100.00%	2	0	899	985	91.27%	28.23%	-0.76	-1.46	No
Feb-02	2	3	66.67%	1	0	807	884	91.29%	28.20%	1.12	-0.32	No
Mar-02	3	3	100.00%	2	0	901	969	92.98%	25.54%	-0.48	-1.29	No
Apr-02	9	10	90.00%	5	0	1075	1137	94.55%	22.71%	0.61	-0.63	No
May-02	12	15	80.00%	1	0	1755	1904	92.17%	26.86%	1.51	-0.08	No
Jun-02	12	12	100.00%	14	0	2092	2318	90.25%	29.66%	-1.14	-1.69	No
Jul-02	19	19	100.00%	16	0	2224	2418	91.98%	27.17%	-1.28	-1.78	No
Aug-02	18	19	94.74%	5	0	2054	2175	94.44%	22.92%	-0.06	-1.03	No
Sep-02	7	7	100.00%	4	0	1443	1541	93.64%	24.40%	-0.69	-1.42	No
Oct-02	4	4	100.00%	4	0	1202	1239	97.01%	17.02%	-0.35	-1.21	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

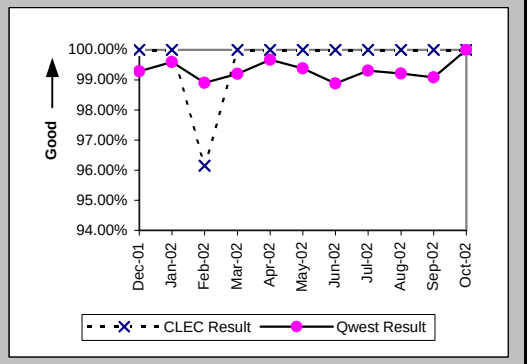
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	6	0	521	537	97.02%	17.00%	-0.3	-1.18	No
Jan-02	1	1	100.00%	2	0	419	428	97.90%	14.35%	-0.15	-1.09	No
Feb-02	8	9	88.89%	11	0	426	441	96.60%	18.13%	1	-0.39	No
Mar-02	4	4	100.00%	5	0	418	435	96.09%	19.38%	-0.4	-1.24	No
Apr-02	4	4	100.00%	7	0	433	442	97.96%	14.12%	-0.29	-1.17	No
May-02	7	7	100.00%	11	0	468	479	97.70%	14.98%	-0.4	-1.24	No
Jun-02	10	10	100.00%	11	0	479	497	96.38%	18.68%	-0.61	-1.37	No
Jul-02	9	9	100.00%	7	0	499	522	95.59%	20.52%	-0.64	-1.39	No
Aug-02	3	3	100.00%	10	0	461	472	97.67%	15.09%	-0.27	-1.16	No
Sep-02	5	5	100.00%	6	0	304	318	95.60%	20.52%	-0.48	-1.29	No
Oct-02	4	4	100.00%	5	0	496	497	99.80%	4.48%	-0.09	-1.05	No



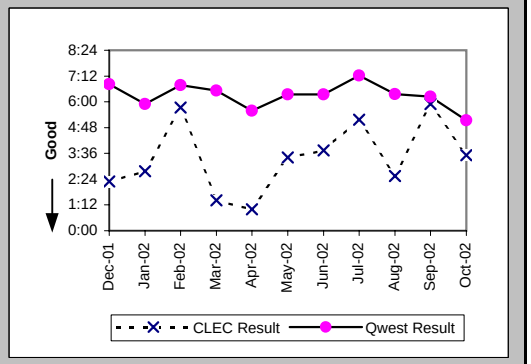
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	6	0	978	985	99.29%	8.40%	-0.38	-1.23	No
Jan-02	8	8	100.00%	2	0	976	980	99.59%	6.38%	-0.18	-1.11	No
Feb-02	25	26	96.15%	11	0	901	911	98.90%	10.42%	1.04	-0.37	No
Mar-02	22	22	100.00%	5	0	990	998	99.20%	8.92%	-0.42	-1.25	No
Apr-02	20	20	100.00%	7	0	913	916	99.67%	5.71%	-0.25	-1.15	No
May-02	27	27	100.00%	11	0	970	976	99.39%	7.82%	-0.4	-1.25	No
Jun-02	30	30	100.00%	11	0	971	982	98.88%	10.52%	-0.57	-1.35	No
Jul-02	23	23	100.00%	7	0	1001	1008	99.31%	8.30%	-0.4	-1.24	No
Aug-02	22	22	100.00%	10	0	887	894	99.22%	8.81%	-0.41	-1.25	No
Sep-02	26	26	100.00%	6	0	653	659	99.09%	9.50%	-0.48	-1.29	No
Oct-02	17	17	100.00%	5	0	892	892	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

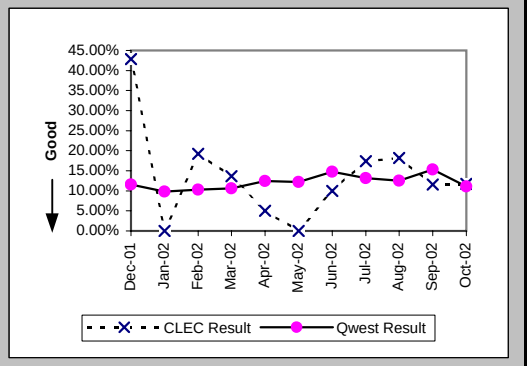
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48:13	21	2:18	6	0	6720:29	985	6:49	9:30	-2.16	-2.31	No
Jan-02	22:11	8	2:46	2	0	5776:42	980	5:54	20:13	-0.43	-1.26	No
Feb-02	149:09	26	5:44	11	0	6180:44	911	6:47	12:12	-0.43	-1.26	No
Mar-02	31:07	22	1:25	5	0	6504:30	998	6:31	11:11	-2.12	-2.29	No
Apr-02	20:09	20	1:00	7	0	5110:09	916	5:35	8:18	-2.43	-2.48	No
May-02	92:26	27	3:25	11	0	6189:34	976	6:21	10:03	-1.49	-1.9	No
Jun-02	112:13	30	3:44	11	0	6239:34	982	6:21	9:35	-1.47	-1.89	No
Jul-02	118:49	23	5:10	7	0	7267:59	1008	7:13	10:37	-0.91	-1.55	No
Aug-02	56:03	22	2:33	10	0	5687:31	894	6:22	8:44	-2.02	-2.23	No
Sep-02	153:21	26	5:54	6	0	4106:24	659	6:14	9:54	-0.17	-1.1	No
Oct-02	59:40	17	3:31	5	0	4578:55	892	5:08	6:36	-1.01	-1.61	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

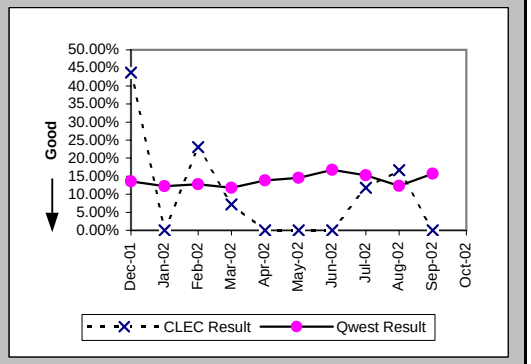
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	21	42.86%	6	0	114	985	11.57%	31.99%	3.57	1.17	Yes
Jan-02	0	8	0.00%	2	0	96	980	9.80%	29.73%	-0.93	-1.56	No
Feb-02	5	26	19.23%	11	0	94	911	10.32%	30.42%	1.37	-0.17	No
Mar-02	3	22	13.64%	5	0	106	998	10.62%	30.81%	0.49	-0.7	No
Apr-02	1	20	5.00%	7	0	114	916	12.45%	33.01%	-1	-1.61	No
May-02	0	27	0.00%	11	0	119	976	12.19%	32.72%	-1.91	-2.16	No
Jun-02	3	30	10.00%	11	0	145	982	14.77%	35.48%	-0.72	-1.44	No
Jul-02	4	23	17.39%	7	0	133	1008	13.19%	33.84%	0.61	-0.63	No
Aug-02	4	22	18.18%	10	0	112	894	12.53%	33.10%	0.79	-0.52	No
Sep-02	3	26	11.54%	6	0	101	659	15.33%	36.02%	-0.53	-1.32	No
Oct-02	2	17	11.76%	5	0	99	892	11.10%	31.41%	0.15	-0.91	No



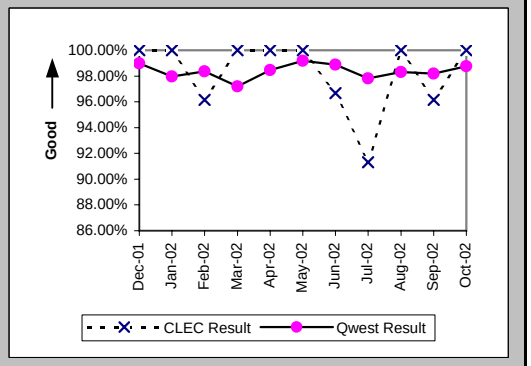
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	16	43.75%	6	0	49	362	13.54%	34.21%	2.86	0.74	Yes
Jan-02	0	5	0.00%	2	0	43	351	12.25%	32.79%	-0.83	-1.5	No
Feb-02	3	13	23.08%	11	0	43	337	12.76%	33.36%	1.02	-0.38	No
Mar-02	1	14	7.14%	5	0	40	339	11.80%	32.26%	-0.53	-1.32	No
Apr-02	0	9	0.00%	7	0	49	355	13.80%	34.49%	-1.19	-1.72	No
May-02	0	16	0.00%	11	0	52	357	14.57%	35.28%	-1.62	-1.98	No
Jun-02	0	12	0.00%	11	0	70	418	16.75%	37.34%	-1.53	-1.93	No
Jul-02	2	17	11.76%	7	0	62	407	15.23%	35.93%	-0.39	-1.24	No
Aug-02	2	12	16.67%	10	0	42	341	12.32%	32.86%	0.47	-0.71	No
Sep-02	0	10	0.00%	6	0	39	248	15.73%	36.40%	-1.34	-1.81	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

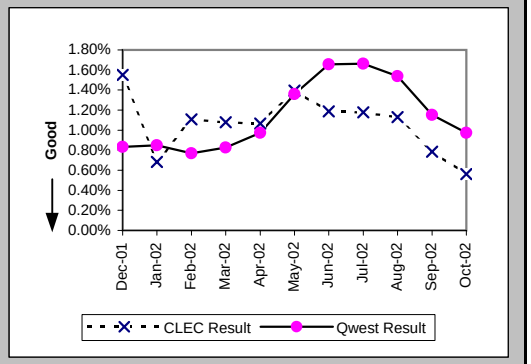
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	6	0	975	985	98.98%	10.02%	-0.46	-1.28	No
Jan-02	8	8	100.00%	2	0	960	980	97.96%	14.14%	-0.41	-1.25	No
Feb-02	25	26	96.15%	11	0	896	911	98.35%	12.73%	0.77	-0.53	No
Mar-02	22	22	100.00%	5	0	970	998	97.19%	16.51%	-0.79	-1.48	No
Apr-02	20	20	100.00%	7	0	902	916	98.47%	12.27%	-0.55	-1.34	No
May-02	27	27	100.00%	11	0	968	976	99.18%	9.02%	-0.47	-1.28	No
Jun-02	29	30	96.67%	11	0	971	982	98.88%	10.52%	0.93	-0.43	No
Jul-02	21	23	91.30%	7	0	986	1008	97.82%	14.61%	1.63	-0.01	No
Aug-02	22	22	100.00%	10	0	879	894	98.32%	12.84%	-0.61	-1.37	No
Sep-02	25	26	96.15%	6	0	647	659	98.18%	13.37%	0.69	-0.58	No
Oct-02	17	17	100.00%	5	0	881	892	98.77%	11.04%	-0.46	-1.28	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

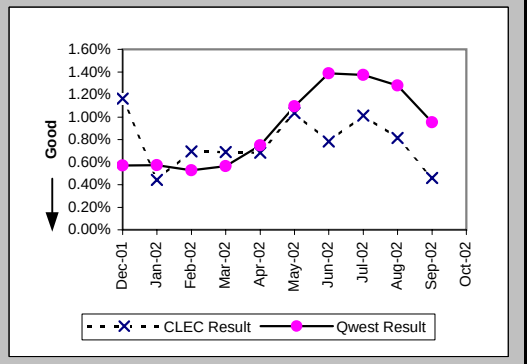
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	2321	1.55%	11	0	2748	330541	0.83%	9.08%	3.81	1.31	Yes
Jan-02	17	2486	0.68%	10	0	2802	329634	0.85%	9.18%	-0.9	-1.55	No
Feb-02	35	3162	1.11%	17	0	2531	328840	0.77%	8.74%	2.16	0.31	Yes
Mar-02	36	3339	1.08%	13	0	2717	328424	0.83%	9.06%	1.59	-0.03	No
Apr-02	39	3657	1.07%	17	0	3184	327523	0.97%	9.81%	0.58	-0.65	No
May-02	58	4155	1.40%	17	0	4432	326122	1.36%	11.58%	0.2	-0.88	No
Jun-02	56	4718	1.19%	28	0	5363	323654	1.66%	12.77%	-2.51	-2.53	No
Jul-02	57	4841	1.18%	29	0	5355	322360	1.66%	12.78%	-2.61	-2.59	No
Aug-02	57	5042	1.13%	23	0	4929	320257	1.54%	12.31%	-2.34	-2.42	No
Sep-02	41	5219	0.79%	14	0	3683	319453	1.15%	10.68%	-2.47	-2.5	No
Oct-02	29	5176	0.56%	15	0	3104	318848	0.97%	9.82%	-3	-2.83	No



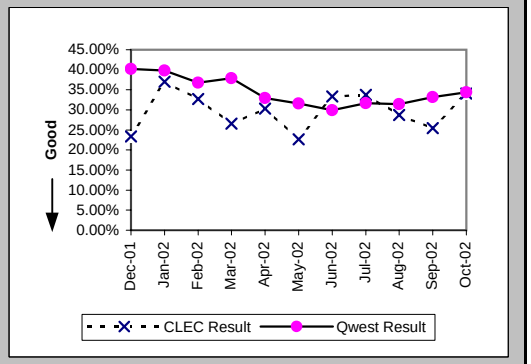
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	2321	1.16%	11	0	1881	330541	0.57%	7.52%	3.79	1.31	Yes
Jan-02	11	2486	0.44%	10	0	1891	329634	0.57%	7.55%	-0.86	-1.52	No
Feb-02	22	3162	0.70%	17	0	1731	328840	0.53%	7.24%	1.31	-0.2	No
Mar-02	23	3339	0.69%	13	0	1858	328424	0.57%	7.50%	0.94	-0.43	No
Apr-02	25	3657	0.68%	17	0	2450	327523	0.75%	8.62%	-0.45	-1.27	No
May-02	43	4155	1.03%	17	0	3571	326122	1.10%	10.41%	-0.37	-1.22	No
Jun-02	37	4718	0.78%	28	0	4492	323654	1.39%	11.70%	-3.52	-3.14	No
Jul-02	49	4841	1.01%	29	0	4430	322360	1.37%	11.64%	-2.15	-2.31	No
Aug-02	41	5042	0.81%	23	0	4102	320257	1.28%	11.24%	-2.93	-2.78	No
Sep-02	24	5219	0.46%	14	0	3041	319453	0.95%	9.71%	-3.63	-3.21	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

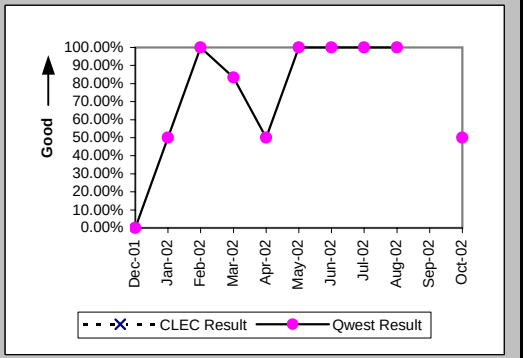
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	47	23.40%	0	0	1851	4599	40.25%	49.04%	-2.34	-2.42	No
Jan-02	10	27	37.04%	0	0	1853	4655	39.81%	48.95%	-0.29	-1.18	No
Feb-02	17	52	32.69%	0	0	1472	4003	36.77%	48.22%	-0.61	-1.37	No
Mar-02	13	49	26.53%	0	0	1658	4375	37.90%	48.51%	-1.63	-1.99	No
Apr-02	17	56	30.36%	0	0	1567	4751	32.98%	47.02%	-0.42	-1.25	No
May-02	17	75	22.67%	0	0	2049	6481	31.62%	46.50%	-1.66	-2.01	No
Jun-02	28	84	33.33%	0	0	2289	7652	29.91%	45.79%	0.69	-0.58	No
Jul-02	29	86	33.72%	0	0	2479	7834	31.64%	46.51%	0.42	-0.74	No
Aug-02	23	80	28.75%	0	0	2263	7192	31.47%	46.44%	-0.52	-1.32	No
Sep-02	14	55	25.45%	0	0	1832	5515	33.22%	47.10%	-1.22	-1.74	No
Oct-02	15	44	34.09%	0	0	1625	4729	34.36%	47.49%	-0.04	-1.02	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

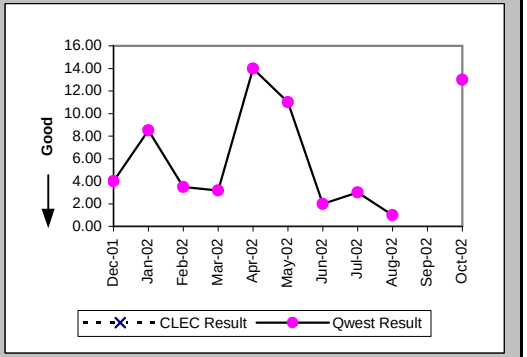
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02						1	2	50.00%	50.00%			



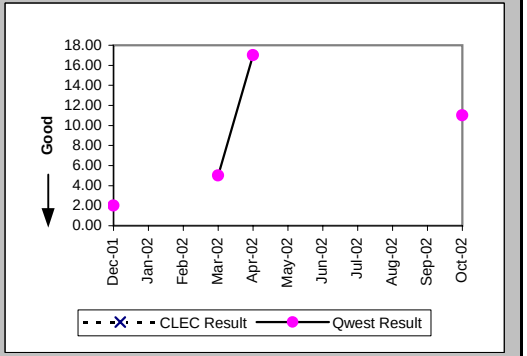
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						17	2	8.50	6.36			
Feb-02						7	2	3.50	0.71			
Mar-02						19	6	3.17	2.40			
Apr-02						28	2	14.00	11.31			
May-02						11	1	11.00				
Jun-02						2	1	2.00				
Jul-02						9	3	3.00	0.00			
Aug-02						1	1	1.00				
Sep-02												
Oct-02						26	2	13.00	14.14			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

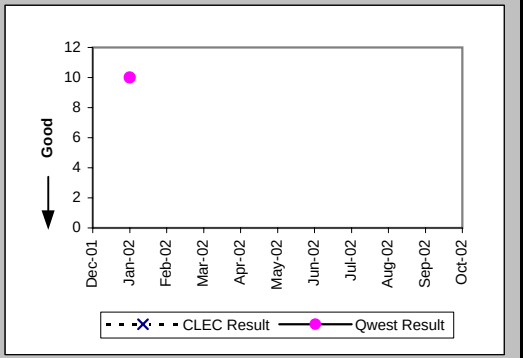
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02						17	1	17.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						11	1	11.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

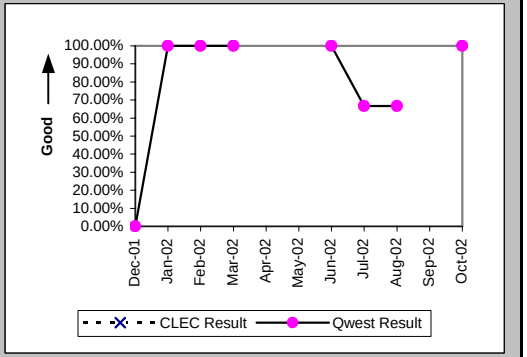
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						10	1	10.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



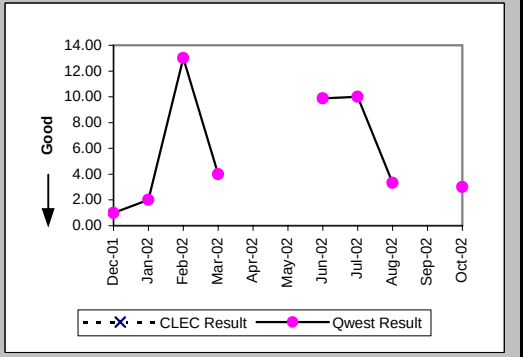
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	3	66.67%	47.14%			
Aug-02						2	3	66.67%	47.14%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

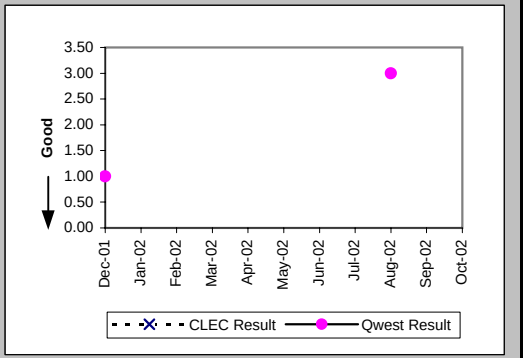
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						2	1	2.00				
Feb-02						13	1	13.00				
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02						79	8	9.88	2.85			
Jul-02						30	3	10.00	11.27			
Aug-02						10	3	3.33	3.06			
Sep-02												
Oct-02						3	1	3.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

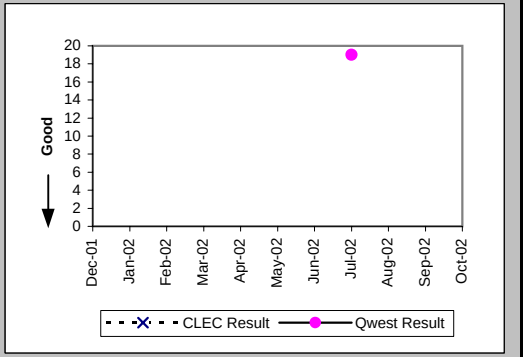
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02												
Oct-02												



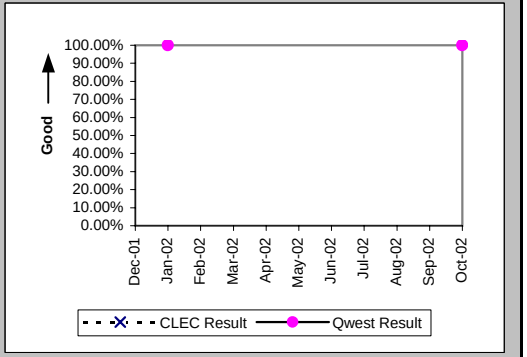
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						19	1	19.00				
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

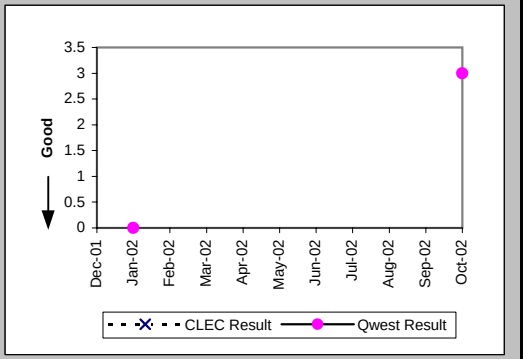
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						4	4	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

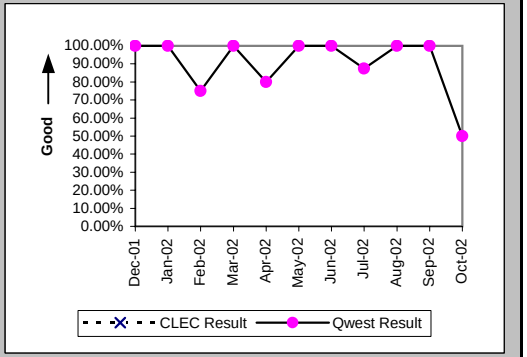
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						12	4	3.00	0.00			



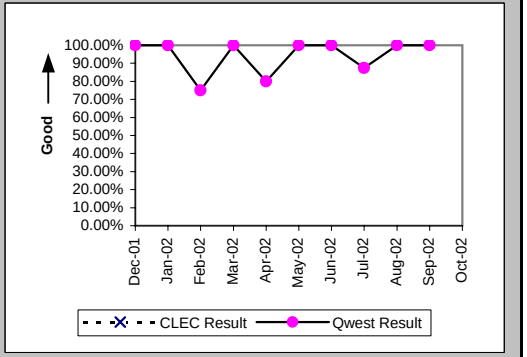
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						2	4	50.00%	50.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

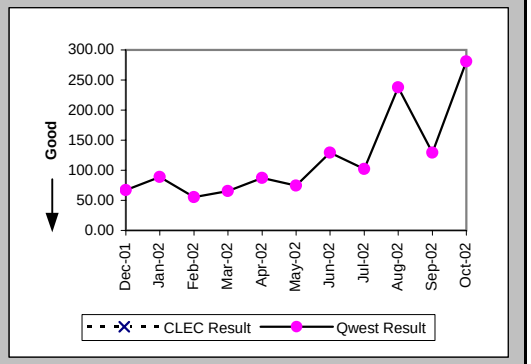
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

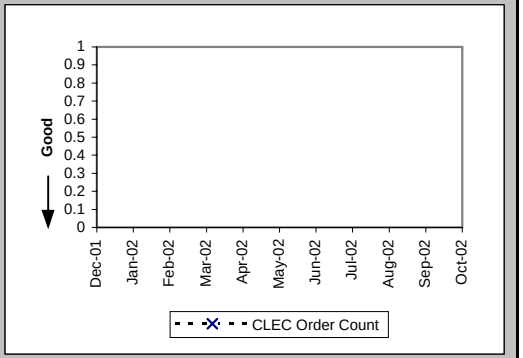
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	1	67.00				
Jan-02						89	1	89.00				
Feb-02						111	2	55.50	75.66			
Mar-02						131	2	65.50	91.22			
Apr-02						175	2	87.50	91.22			
May-02						223	3	74.33	88.71			
Jun-02						259	2	129.50	91.22			
Jul-02						307	3	102.33	106.83			
Aug-02						238	1	238.00				
Sep-02						258	2	129.00	182.43			
Oct-02						281	1	281.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

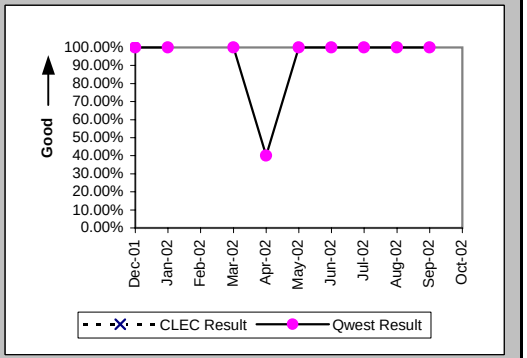
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

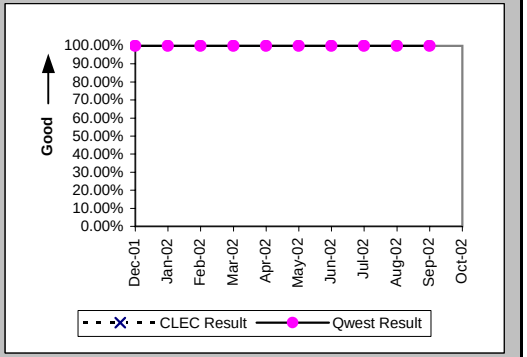
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	5	40.00%	48.99%			
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												



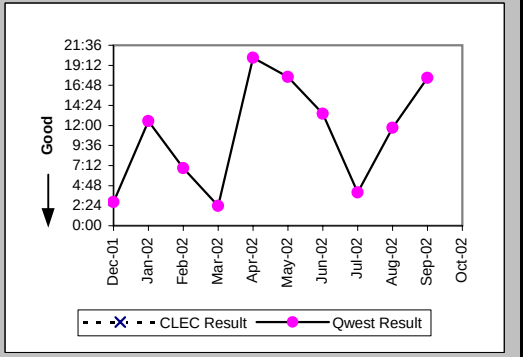
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

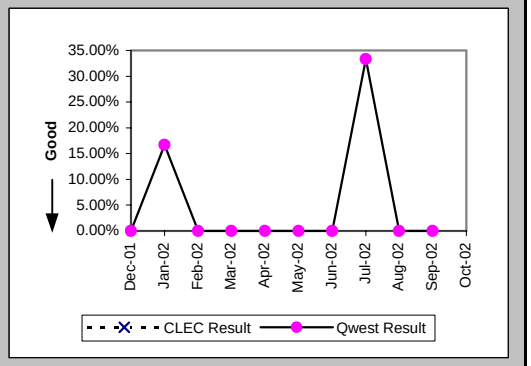
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5:39	2	2:50	0:50			
Jan-02						75:10	6	12:32	8:54			
Feb-02						6:53	1	6:53				
Mar-02						2:22	1	2:22				
Apr-02						100:37	5	20:07	17:36			
May-02						17:48	1	17:48				
Jun-02						40:14	3	13:25	14:57			
Jul-02						11:54	3	3:58	1:06			
Aug-02						35:10	3	11:43	13:35			
Sep-02						17:42	1	17:42				
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

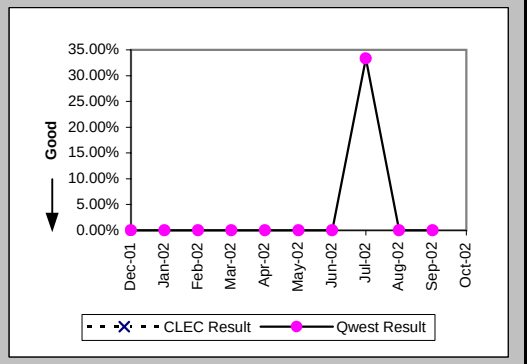
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



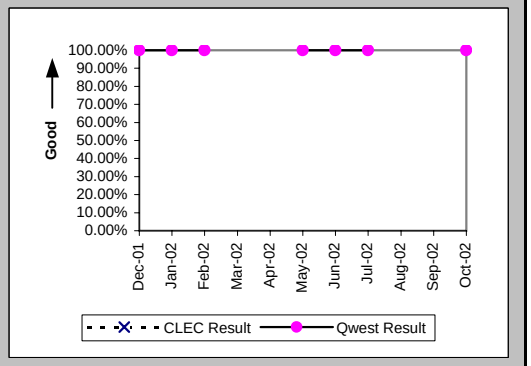
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

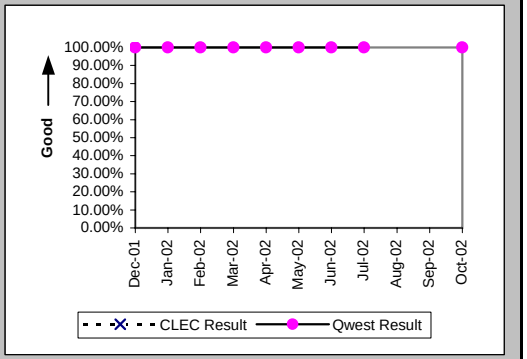
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						8	8	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

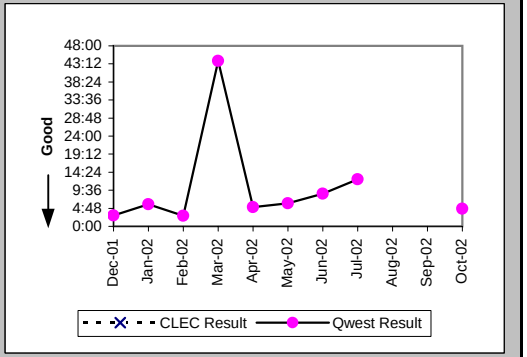
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



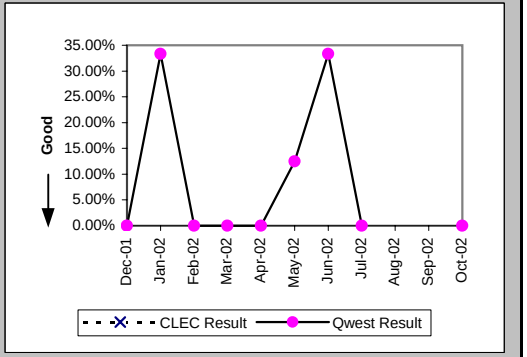
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:52	1	2:52				
Jan-02						17:29	3	5:50	2:54			
Feb-02						2:48	1	2:48				
Mar-02						44:00	1	44:00				
Apr-02						5:06	1	5:06				
May-02						48:51	8	6:06	7:06			
Jun-02						26:05	3	8:42	10:40			
Jul-02						25:03	2	12:32	11:52			
Aug-02												
Sep-02												
Oct-02						4:41	1	4:41				



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

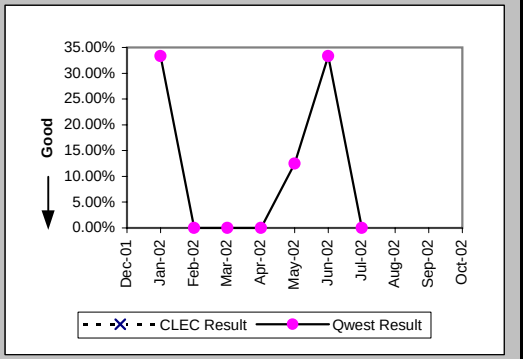
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

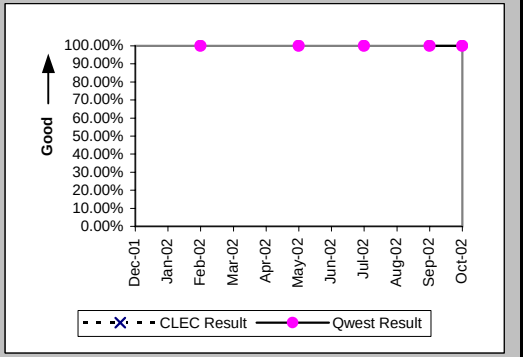
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



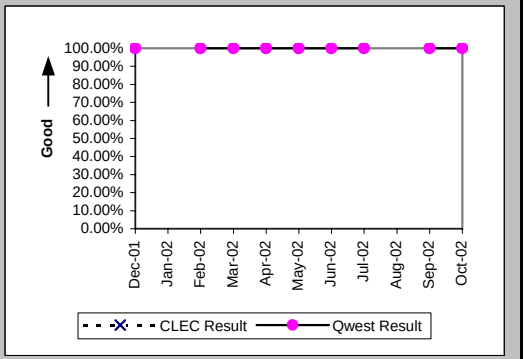
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

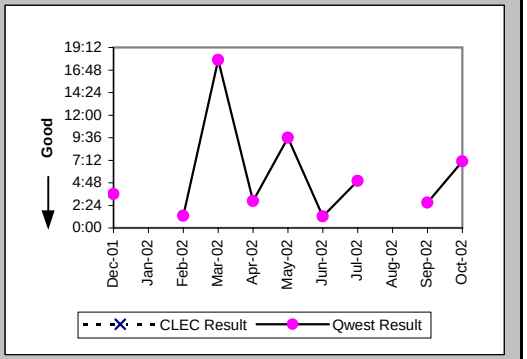
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

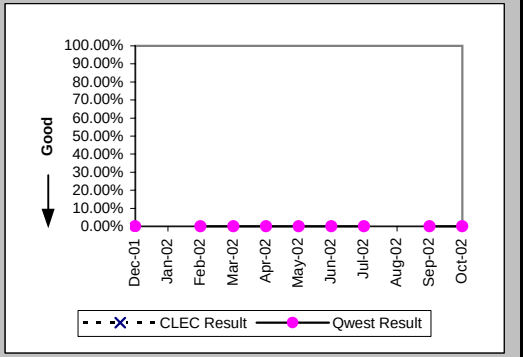
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:37	1	3:37				
Jan-02												
Feb-02						5:14	4	1:18	0:43			
Mar-02						17:53	1	17:53				
Apr-02						5:44	2	2:52	1:35			
May-02						19:10	2	9:35	12:08			
Jun-02						1:14	1	1:14				
Jul-02						5:01	1	5:01				
Aug-02												
Sep-02						2:42	1	2:42				
Oct-02						21:12	3	7:04	8:29			



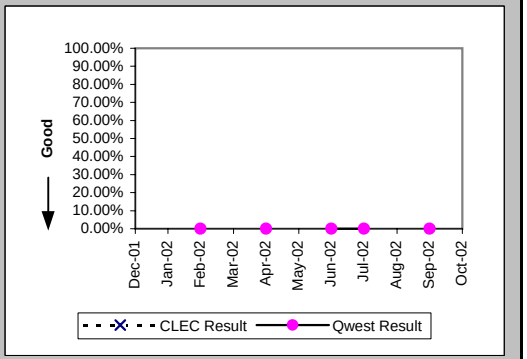
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	4	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02						0	3	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

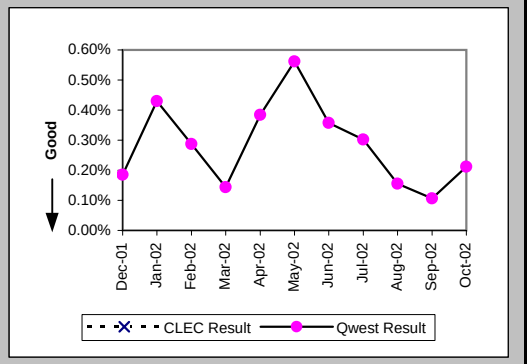
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

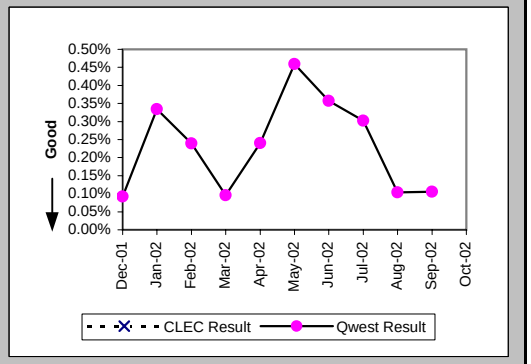
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	2166	0.18%	4.29%			
Jan-02						9	2095	0.43%	6.54%			
Feb-02						6	2087	0.29%	5.35%			
Mar-02						3	2092	0.14%	3.78%			
Apr-02						8	2082	0.38%	6.19%			
May-02						11	1959	0.56%	7.47%			
Jun-02						7	1959	0.36%	5.97%			
Jul-02						6	1984	0.30%	5.49%			
Aug-02						3	1931	0.16%	3.94%			
Sep-02						2	1889	0.11%	3.25%			
Oct-02						4	1888	0.21%	4.60%			



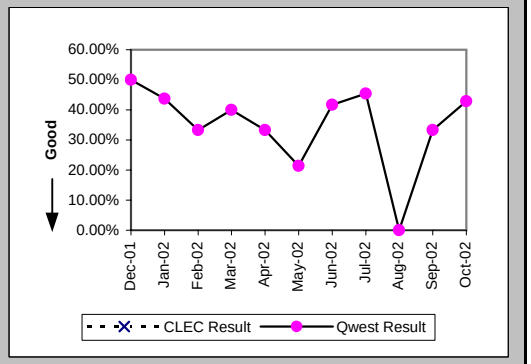
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2166	0.09%	3.04%			
Jan-02						7	2095	0.33%	5.77%			
Feb-02						5	2087	0.24%	4.89%			
Mar-02						2	2092	0.10%	3.09%			
Apr-02						5	2082	0.24%	4.89%			
May-02						9	1959	0.46%	6.76%			
Jun-02						7	1959	0.36%	5.97%			
Jul-02						6	1984	0.30%	5.49%			
Aug-02						2	1931	0.10%	3.22%			
Sep-02						2	1889	0.11%	3.25%			
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

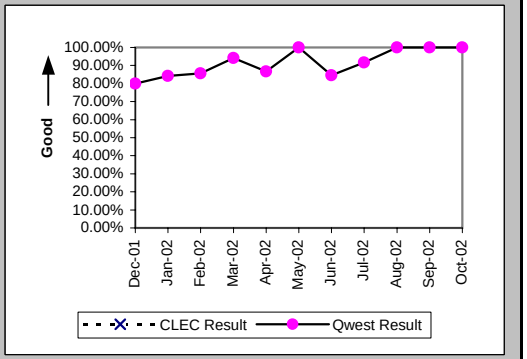
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	8	50.00%	50.00%			
Jan-02						7	16	43.75%	49.61%			
Feb-02						3	9	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						4	12	33.33%	47.14%			
May-02						3	14	21.43%	41.03%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						5	11	45.45%	49.79%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02						3	7	42.86%	49.49%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

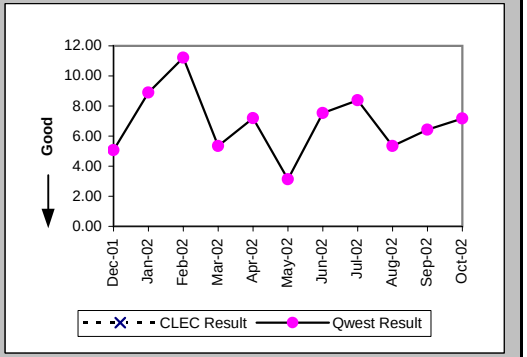
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	15	80.00%	40.00%			
Jan-02						16	19	84.21%	36.46%			
Feb-02						12	14	85.71%	34.99%			
Mar-02						16	17	94.12%	23.53%			
Apr-02						13	15	86.67%	33.99%			
May-02						8	8	100.00%	0.00%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						11	12	91.67%	27.64%			
Aug-02						9	9	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						12	12	100.00%	0.00%			



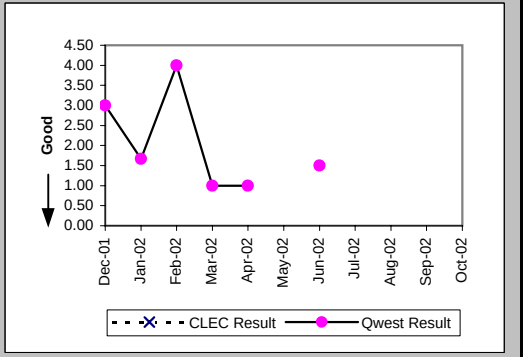
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	15	5.07	2.58			
Jan-02						169	19	8.89	12.74			
Feb-02						157	14	11.21	10.12			
Mar-02						91	17	5.35	3.22			
Apr-02						108	15	7.20	8.07			
May-02						25	8	3.12	0.35			
Jun-02						98	13	7.54	7.25			
Jul-02						109	13	8.38	12.09			
Aug-02						48	9	5.33	4.24			
Sep-02						45	7	6.43	2.70			
Oct-02						86	12	7.17	6.90			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

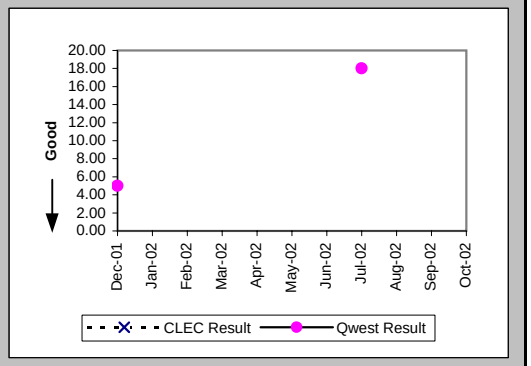
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	2.83			
Jan-02						5	3	1.67	0.58			
Feb-02						8	2	4.00	0.00			
Mar-02						1	1	1.00				
Apr-02						2	2	1.00	0.00			
May-02												
Jun-02						3	2	1.50	0.71			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

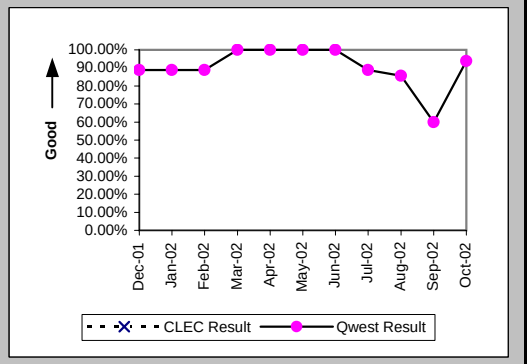
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						18	1	18.00				
Aug-02												
Sep-02												
Oct-02												



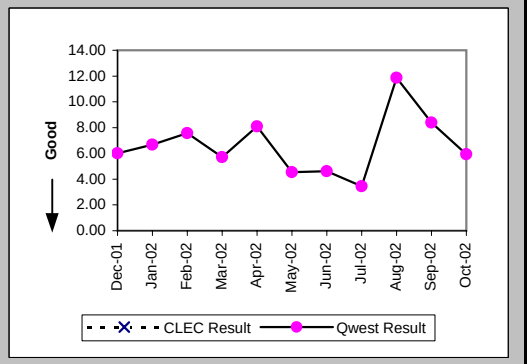
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						16	18	88.89%	31.43%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						12	14	85.71%	34.99%			
Sep-02						6	10	60.00%	48.99%			
Oct-02						15	16	93.75%	24.21%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

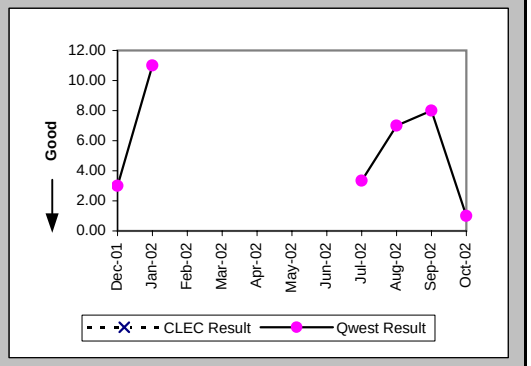
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	9	6.00	6.22			
Jan-02						120	18	6.67	7.24			
Feb-02						68	9	7.56	8.72			
Mar-02						80	14	5.71	4.89			
Apr-02						105	13	8.08	8.23			
May-02						59	13	4.54	3.33			
Jun-02						37	8	4.62	1.85			
Jul-02						93	27	3.44	1.97			
Aug-02						166	14	11.86	15.06			
Sep-02						84	10	8.40	10.96			
Oct-02						95	16	5.94	5.12			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

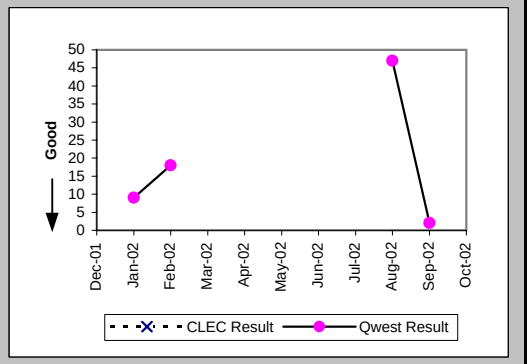
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						11	1	11.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						10	3	3.33	4.04			
Aug-02						7	1	7.00				
Sep-02						24	3	8.00	7.21			
Oct-02						1	1	1.00				



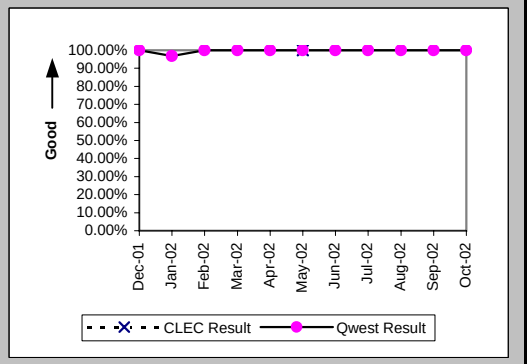
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						18	1	18.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						47	1	47.00				
Sep-02						2	1	2.00				
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

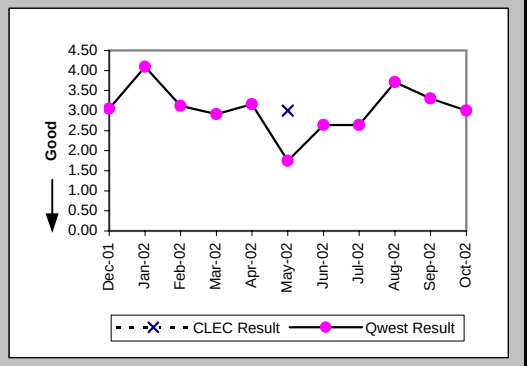
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	46	100.00%	0.00%			
Jan-02						62	64	96.88%	17.40%			
Feb-02						40	40	100.00%	0.00%			
Mar-02						29	29	100.00%	0.00%			
Apr-02						35	35	100.00%	0.00%			
May-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02						12	12	100.00%	0.00%			
Jul-02						14	14	100.00%	0.00%			
Aug-02						57	57	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02						14	14	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

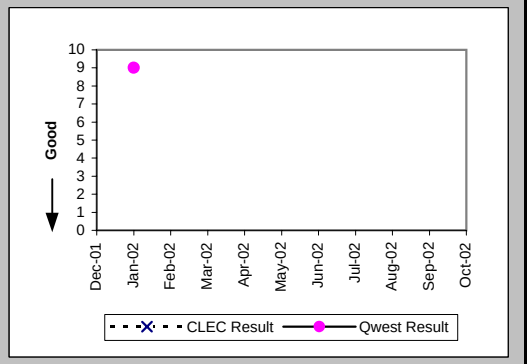
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						116	38	3.05	1.31			
Jan-02						237	58	4.09	1.43			
Feb-02						100	32	3.12	1.26			
Mar-02						67	23	2.91	1.62			
Apr-02						101	32	3.16	1.19			
May-02	3	1	3.00	0	0	42	24	1.75	0.99	0.76	-0.54	No
Jun-02						29	11	2.64	1.86			
Jul-02						37	14	2.64	1.15			
Aug-02						26	7	3.71	1.38			
Sep-02						33	10	3.30	0.48			
Oct-02						21	7	3.00	1.83			



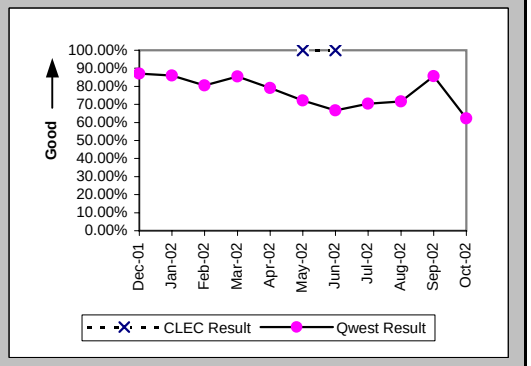
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						18	2	9.00	9.90			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

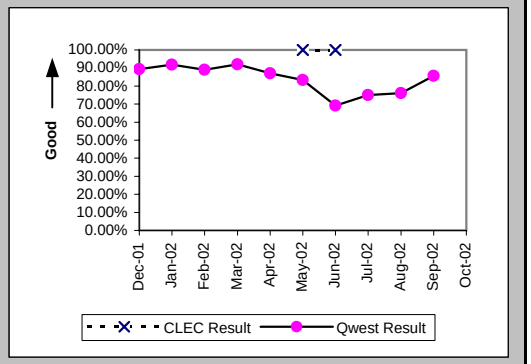
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	85	87.06%	33.57%			
Jan-02						74	86	86.05%	34.65%			
Feb-02						66	82	80.49%	39.63%			
Mar-02						53	62	85.48%	35.23%			
Apr-02						49	62	79.03%	40.71%			
May-02	1	1	100.00%	0	0	39	54	72.22%	44.79%	-0.61	-1.37	No
Jun-02	1	1	100.00%	0	0	26	39	66.67%	47.14%	-0.7	-1.42	No
Jul-02						31	44	70.45%	45.62%			
Aug-02						48	67	71.64%	45.07%			
Sep-02						48	56	85.71%	34.99%			
Oct-02						23	37	62.16%	48.50%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

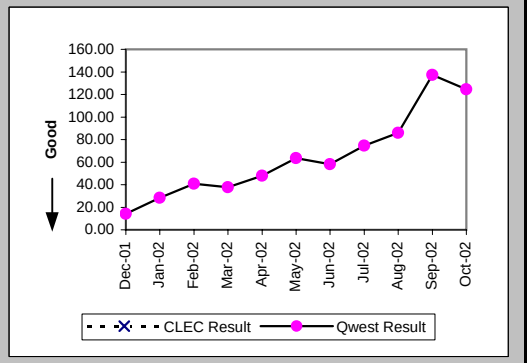
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	85	89.41%	30.77%			
Jan-02						79	86	91.86%	27.34%			
Feb-02						73	82	89.02%	31.26%			
Mar-02						57	62	91.94%	27.23%			
Apr-02						54	62	87.10%	33.52%			
May-02	1	1	100.00%	0	0	45	54	83.33%	37.27%	-0.44	-1.27	No
Jun-02	1	1	100.00%	0	0	27	39	69.23%	46.15%	-0.66	-1.4	No
Jul-02						33	44	75.00%	43.30%			
Aug-02						51	67	76.12%	42.64%			
Sep-02						48	56	85.71%	34.99%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

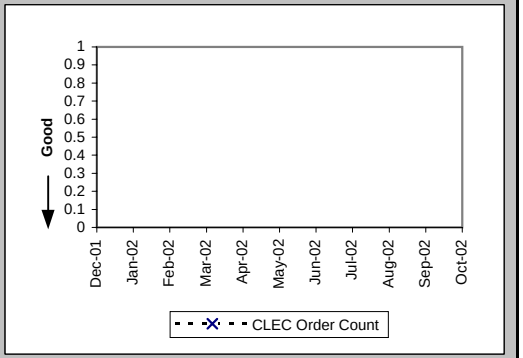
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	4	14.25	3.59			
Jan-02						114	4	28.50	14.73			
Feb-02						204	5	40.80	21.43			
Mar-02						340	9	37.78	32.32			
Apr-02						577	12	48.08	34.82			
May-02						699	11	63.55	44.14			
Jun-02						641	11	58.27	50.39			
Jul-02						821	11	74.64	56.78			
Aug-02						947	11	86.09	68.66			
Sep-02						962	7	137.43	56.73			
Oct-02						872	7	124.57	96.02			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

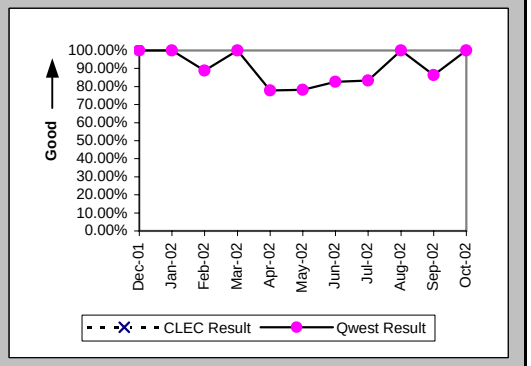
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

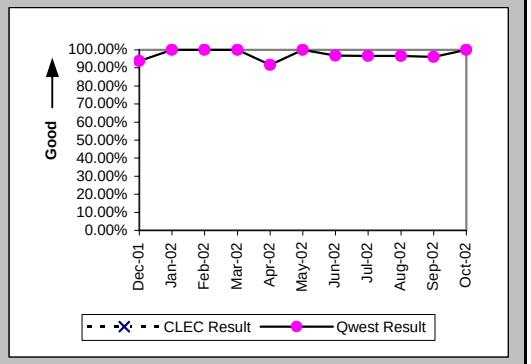
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						7	9	77.78%	41.57%			
May-02						18	23	78.26%	41.25%			
Jun-02						19	23	82.61%	37.90%			
Jul-02						20	24	83.33%	37.27%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						19	22	86.36%	34.32%			
Oct-02						18	18	100.00%	0.00%			



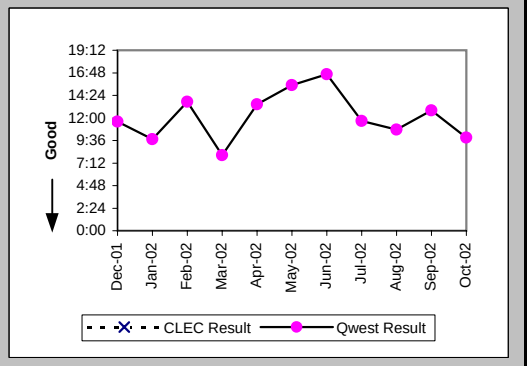
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						11	11	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						22	24	91.67%	27.64%			
May-02						38	38	100.00%	0.00%			
Jun-02						30	31	96.77%	17.67%			
Jul-02						29	30	96.67%	17.95%			
Aug-02						29	30	96.67%	17.95%			
Sep-02						25	26	96.15%	19.23%			
Oct-02						20	20	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

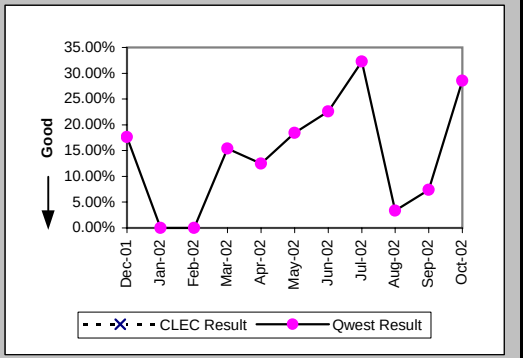
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						185:52	16	11:37	17:01			
Jan-02						87:41	9	9:45	8:09			
Feb-02						150:53	11	13:43	12:42			
Mar-02						104:28	13	8:02	7:47			
Apr-02						322:22	24	13:26	22:00			
May-02						588:45	38	15:30	13:07			
Jun-02						516:05	31	16:39	21:10			
Jul-02						349:50	30	11:40	14:10			
Aug-02						322:52	30	10:46	12:23			
Sep-02						332:35	26	12:47	16:07			
Oct-02						198:03	20	9:54	8:00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

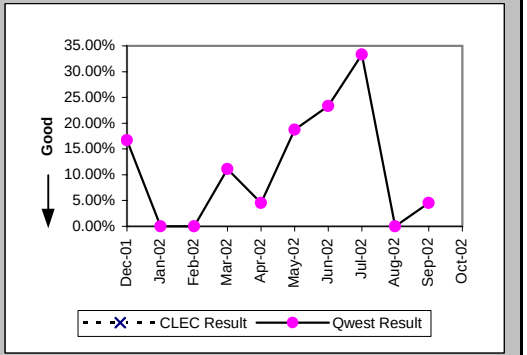
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						0	9	0.00%	0.00%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						2	13	15.38%	36.08%			
Apr-02						3	24	12.50%	33.07%			
May-02						7	38	18.42%	38.77%			
Jun-02						7	31	22.58%	41.81%			
Jul-02						10	31	32.26%	46.75%			
Aug-02						1	30	3.33%	17.95%			
Sep-02						2	27	7.41%	26.19%			
Oct-02						6	21	28.57%	45.18%			



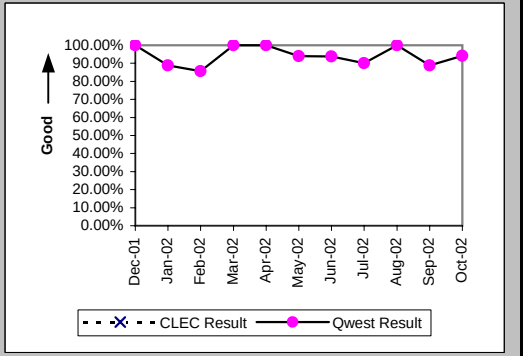
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						1	9	11.11%	31.43%			
Apr-02						1	22	4.55%	20.83%			
May-02						6	32	18.75%	39.03%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	30	33.33%	47.14%			
Aug-02						0	23	0.00%	0.00%			
Sep-02						1	22	4.55%	20.83%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

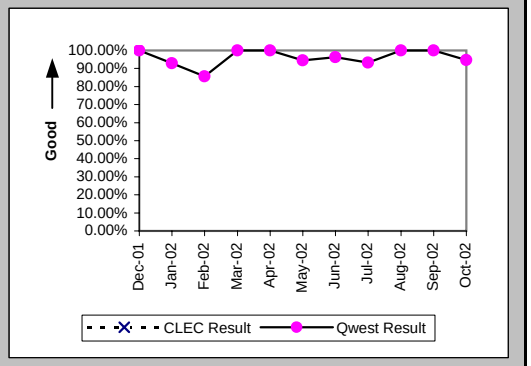
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						8	9	88.89%	31.43%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						31	33	93.94%	23.86%			
Jun-02						15	16	93.75%	24.21%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						16	17	94.12%	23.53%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

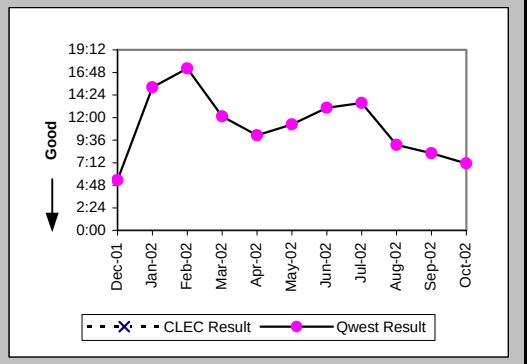
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	11	100.00%	0.00%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						12	14	85.71%	34.99%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						34	36	94.44%	22.91%			
Jun-02						26	27	96.30%	18.89%			
Jul-02						14	15	93.33%	24.94%			
Aug-02						34	34	100.00%	0.00%			
Sep-02						21	21	100.00%	0.00%			
Oct-02						18	19	94.74%	22.33%			



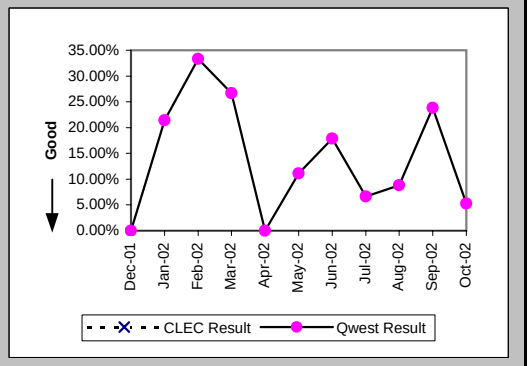
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58:56	11	5:21	5:25			
Jan-02						213:13	14	15:14	18:07			
Feb-02						241:18	14	17:14	21:06			
Mar-02						182:01	15	12:08	12:43			
Apr-02						101:04	10	10:06	8:00			
May-02						406:20	36	11:17	14:52			
Jun-02						351:51	27	13:02	14:00			
Jul-02						203:19	15	13:33	17:17			
Aug-02						308:37	34	9:05	7:57			
Sep-02						172:10	21	8:12	8:25			
Oct-02						135:10	19	7:07	14:53			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

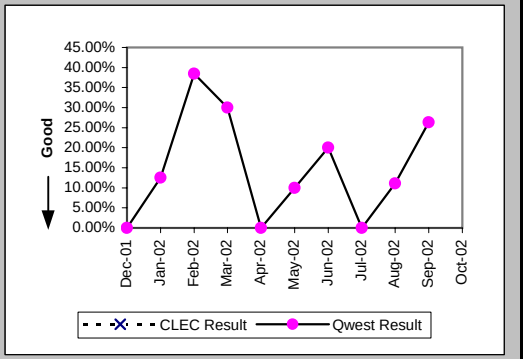
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	11	0.00%	0.00%			
Jan-02						3	14	21.43%	41.03%			
Feb-02						5	15	33.33%	47.14%			
Mar-02						4	15	26.67%	44.22%			
Apr-02						0	10	0.00%	0.00%			
May-02						4	36	11.11%	31.43%			
Jun-02						5	28	17.86%	38.30%			
Jul-02						1	15	6.67%	24.94%			
Aug-02						3	34	8.82%	28.36%			
Sep-02						5	21	23.81%	42.59%			
Oct-02						1	19	5.26%	22.33%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

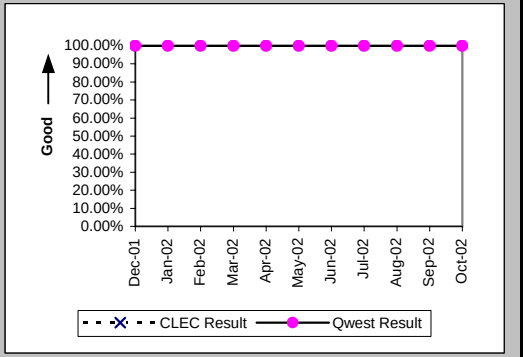
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	9	0.00%	0.00%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						5	13	38.46%	48.65%			
Mar-02						3	10	30.00%	45.83%			
Apr-02						0	9	0.00%	0.00%			
May-02						3	30	10.00%	30.00%			
Jun-02						5	25	20.00%	40.00%			
Jul-02						0	10	0.00%	0.00%			
Aug-02						3	27	11.11%	31.43%			
Sep-02						5	19	26.32%	44.03%			
Oct-02												



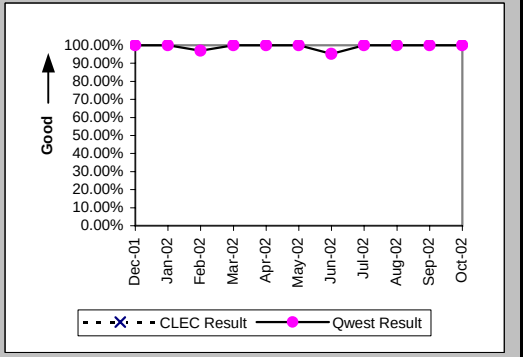
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						8	8	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

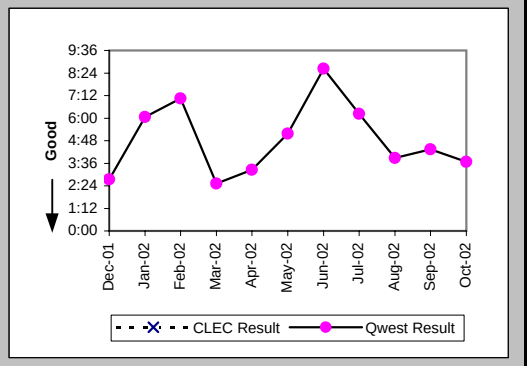
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						34	34	100.00%	0.00%			
Feb-02						32	33	96.97%	17.14%			
Mar-02						25	25	100.00%	0.00%			
Apr-02						32	32	100.00%	0.00%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	21	95.24%	21.30%			
Jul-02						28	28	100.00%	0.00%			
Aug-02						30	30	100.00%	0.00%			
Sep-02						21	21	100.00%	0.00%			
Oct-02						30	30	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

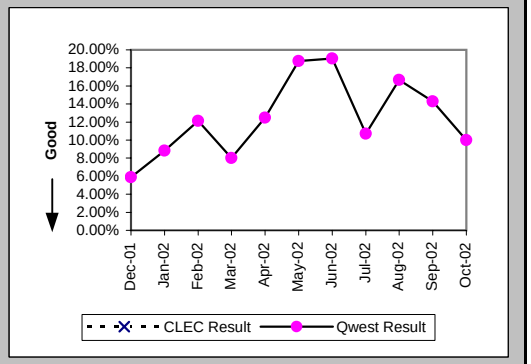
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46:26	17	2:44	4:49			
Jan-02						206:00	34	6:04	7:10			
Feb-02						232:31	33	7:03	13:50			
Mar-02						62:46	25	2:31	4:11			
Apr-02						104:06	32	3:15	4:45			
May-02						165:17	32	5:10	7:10			
Jun-02						181:18	21	8:38	25:16			
Jul-02						174:20	28	6:14	7:51			
Aug-02						116:24	30	3:53	8:58			
Sep-02						90:55	21	4:20	5:49			
Oct-02						110:22	30	3:41	5:45			



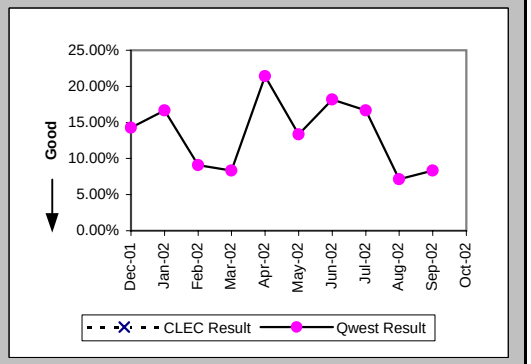
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	17	5.88%	23.53%			
Jan-02						3	34	8.82%	28.36%			
Feb-02						4	33	12.12%	32.64%			
Mar-02						2	25	8.00%	27.13%			
Apr-02						4	32	12.50%	33.07%			
May-02						6	32	18.75%	39.03%			
Jun-02						4	21	19.05%	39.27%			
Jul-02						3	28	10.71%	30.93%			
Aug-02						5	30	16.67%	37.27%			
Sep-02						3	21	14.29%	34.99%			
Oct-02						3	30	10.00%	30.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

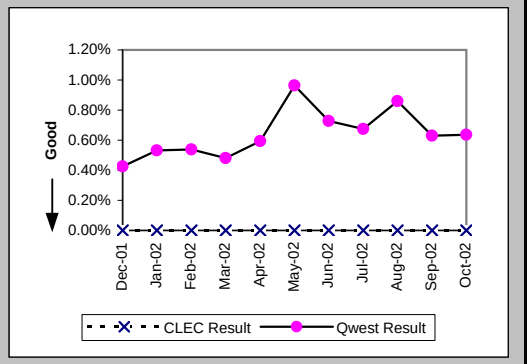
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						3	18	16.67%	37.27%			
Feb-02						1	11	9.09%	28.75%			
Mar-02						1	12	8.33%	27.64%			
Apr-02						3	14	21.43%	41.03%			
May-02						2	15	13.33%	33.99%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						3	18	16.67%	37.27%			
Aug-02						1	14	7.14%	25.75%			
Sep-02						1	12	8.33%	27.64%			
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

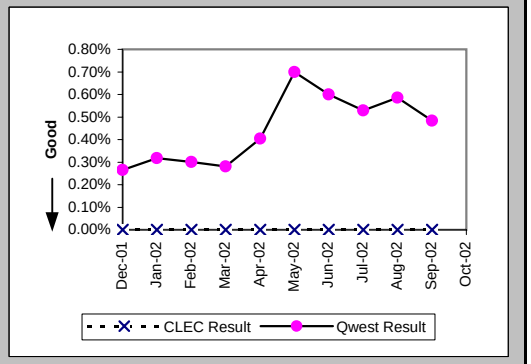
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	45	10578	0.43%	6.51%	-0.09	-1.06	No
Jan-02	0	2	0.00%	0	0	57	10718	0.53%	7.27%	-0.1	-1.06	No
Feb-02	0	2	0.00%	0	0	59	10949	0.54%	7.32%	-0.1	-1.06	No
Mar-02	0	2	0.00%	0	0	53	11024	0.48%	6.92%	-0.1	-1.06	No
Apr-02	0	2	0.00%	0	0	66	11118	0.59%	7.68%	-0.11	-1.07	No
May-02	0	2	0.00%	0	0	106	11006	0.96%	9.77%	-0.14	-1.08	No
Jun-02	0	2	0.00%	0	0	80	10999	0.73%	8.50%	-0.12	-1.07	No
Jul-02	0	2	0.00%	0	0	74	10957	0.68%	8.19%	-0.12	-1.07	No
Aug-02	0	2	0.00%	0	0	94	10930	0.86%	9.23%	-0.13	-1.08	No
Sep-02	0	2	0.00%	0	0	69	10952	0.63%	7.91%	-0.11	-1.07	No
Oct-02	0	2	0.00%	0	0	70	10998	0.64%	7.95%	-0.11	-1.07	No



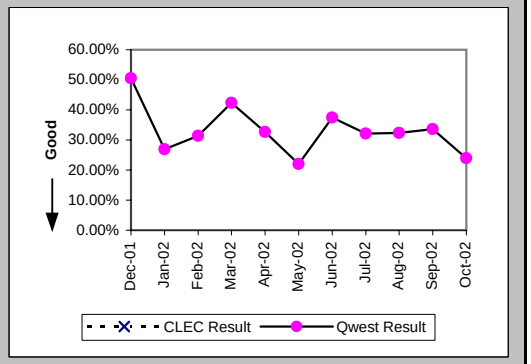
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	28	10578	0.26%	5.14%	-0.07	-1.04	No
Jan-02	0	2	0.00%	0	0	34	10718	0.32%	5.62%	-0.08	-1.05	No
Feb-02	0	2	0.00%	0	0	33	10949	0.30%	5.48%	-0.08	-1.05	No
Mar-02	0	2	0.00%	0	0	31	11024	0.28%	5.30%	-0.08	-1.05	No
Apr-02	0	2	0.00%	0	0	45	11118	0.40%	6.35%	-0.09	-1.05	No
May-02	0	2	0.00%	0	0	77	11006	0.70%	8.34%	-0.12	-1.07	No
Jun-02	0	2	0.00%	0	0	66	10999	0.60%	7.72%	-0.11	-1.07	No
Jul-02	0	2	0.00%	0	0	58	10957	0.53%	7.26%	-0.1	-1.06	No
Aug-02	0	2	0.00%	0	0	64	10930	0.59%	7.63%	-0.11	-1.07	No
Sep-02	0	2	0.00%	0	0	53	10952	0.48%	6.94%	-0.1	-1.06	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

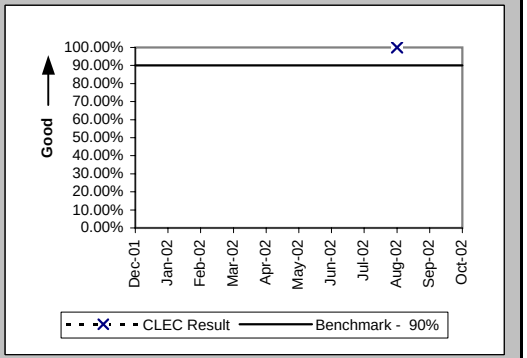
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	91	50.55%	50.00%			
Jan-02						21	78	26.92%	44.36%			
Feb-02						27	86	31.40%	46.41%			
Mar-02						39	92	42.39%	49.42%			
Apr-02						32	98	32.65%	46.89%			
May-02						30	136	22.06%	41.46%			
Jun-02						48	128	37.50%	48.41%			
Jul-02						35	109	32.11%	46.69%			
Aug-02						45	139	32.37%	46.79%			
Sep-02						35	104	33.65%	47.25%			
Oct-02						22	92	23.91%	42.66%			



Checklist #2 - Enhanced Extended Loops (EELs) Installation

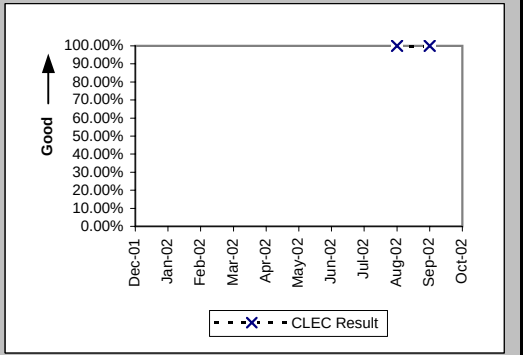
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	1	1	100.00%	0	0	0.00%
Sep-02						
Oct-02						



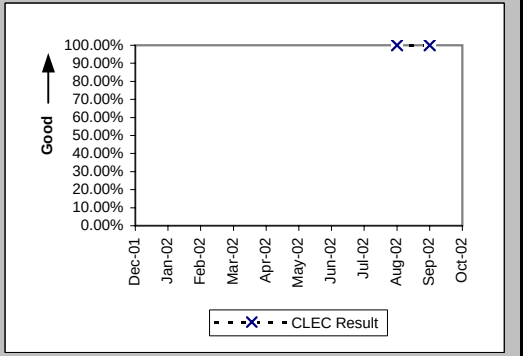
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	1	1	100.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

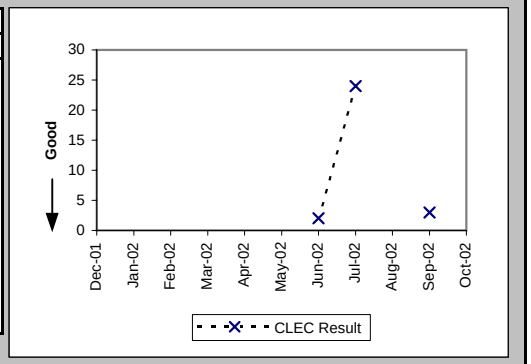
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	1	1	100.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

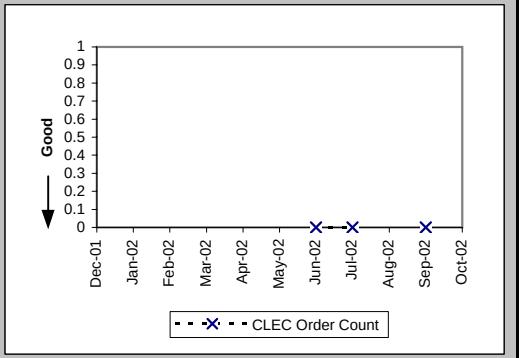
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	2	1	2.00	0	0	
Jul-02	24	1	24.00	0	0	
Aug-02						
Sep-02	3	1	3.00	0	0	
Oct-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

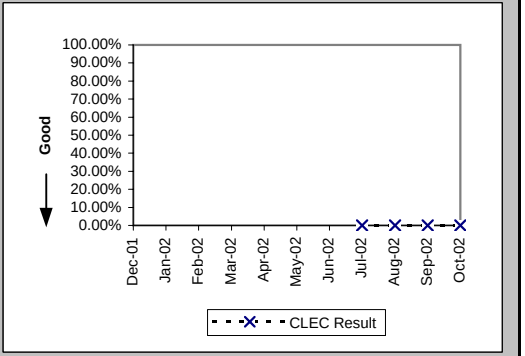
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	0
Aug-02	
Sep-02	0
Oct-02	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

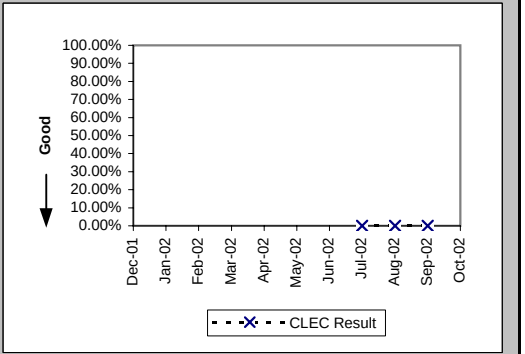
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	0	2	0.00%	0	0	0.00%
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02	0	2	0.00%	0	0	0.00%
Oct-02	0	2	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

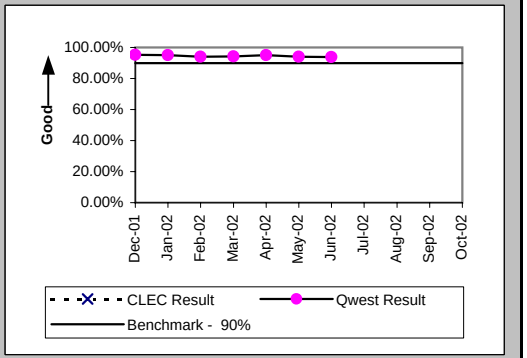
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	0	2	0.00%	0	0	0.00%
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02	0	2	0.00%	0	0	0.00%
Oct-02						



Checklist #4 - Unbundled Loop - Analog Installation

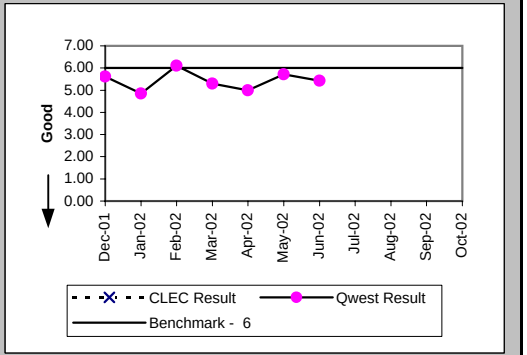
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						865	909	95.16%	21.46%			
Jan-02						981	1031	95.15%	21.48%			
Feb-02						846	899	94.10%	23.55%			
Mar-02						898	953	94.23%	23.32%			
Apr-02						888	934	95.07%	21.64%			
May-02						855	910	93.96%	23.83%			
Jun-02						905	964	93.88%	23.97%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



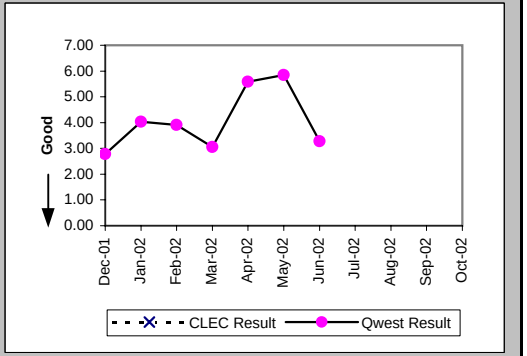
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5108	911	5.61	8.42			
Jan-02						5035	1039	4.85	4.56			
Feb-02						5517	903	6.11	5.69			
Mar-02						5065	955	5.30	4.40			
Apr-02						4670	936	4.99	5.12			
May-02						5265	922	5.71	8.22			
Jun-02						5305	978	5.42	5.98			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

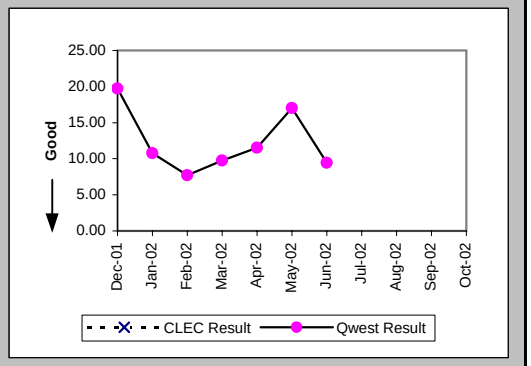
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	18	2.78	2.94			
Jan-02						137	34	4.03	5.81			
Feb-02						129	33	3.91	4.00			
Mar-02						113	37	3.05	3.08			
Apr-02						184	33	5.58	5.76			
May-02						158	27	5.85	9.30			
Jun-02						105	32	3.28	4.79			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

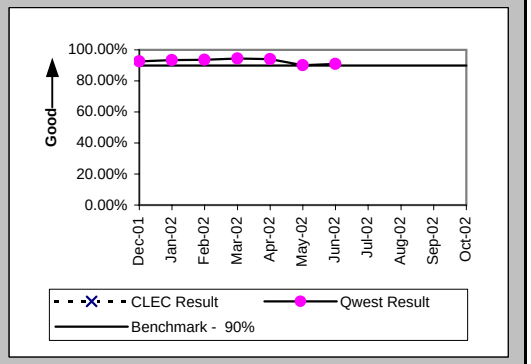
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						533	27	19.74	20.94			
Jan-02						205	19	10.79	12.64			
Feb-02						162	21	7.71	6.38			
Mar-02						185	19	9.74	10.98			
Apr-02						150	13	11.54	12.58			
May-02						511	30	17.03	28.23			
Jun-02						274	29	9.45	11.91			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



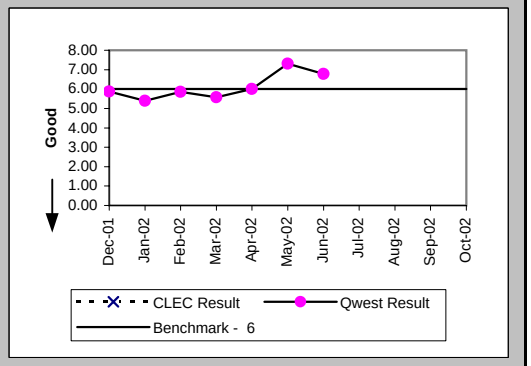
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1033	1117	92.48%	26.37%			
Jan-02						1164	1245	93.49%	24.66%			
Feb-02						995	1063	93.60%	24.47%			
Mar-02						1084	1147	94.51%	22.78%			
Apr-02						1073	1140	94.12%	23.52%			
May-02						1348	1495	90.17%	29.78%			
Jun-02						1170	1287	90.91%	28.75%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

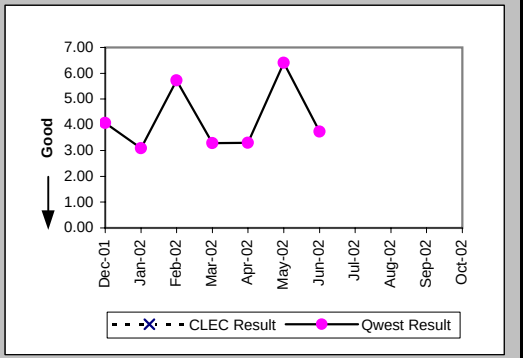
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6578	1120	5.87	9.50			
Jan-02						6756	1250	5.40	8.92			
Feb-02						6246	1065	5.86	7.62			
Mar-02						6427	1153	5.57	7.28			
Apr-02						6898	1150	6.00	8.89			
May-02						10971	1501	7.31	10.33			
Jun-02						8796	1297	6.78	7.60			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

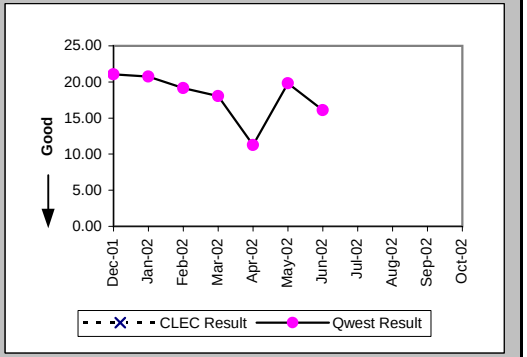
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114	28	4.07	6.80			
Jan-02						108	35	3.09	3.72			
Feb-02						166	29	5.72	12.66			
Mar-02						112	34	3.29	2.67			
Apr-02						109	33	3.30	5.15			
May-02						403	63	6.40	10.11			
Jun-02						176	47	3.74	5.61			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



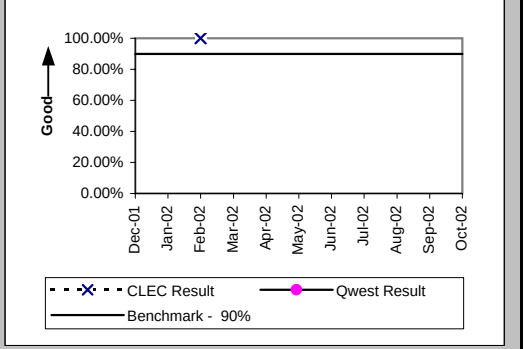
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1179	56	21.05	24.91			
Jan-02						1017	49	20.76	29.97			
Feb-02						747	39	19.15	20.00			
Mar-02						559	31	18.03	32.01			
Apr-02						417	37	11.27	13.06			
May-02						1703	86	19.80	22.66			
Jun-02						1160	72	16.11	19.06			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

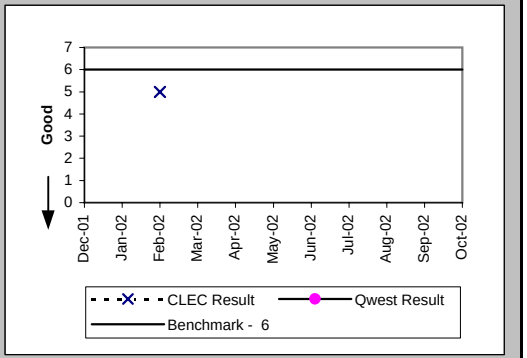
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	1							No
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

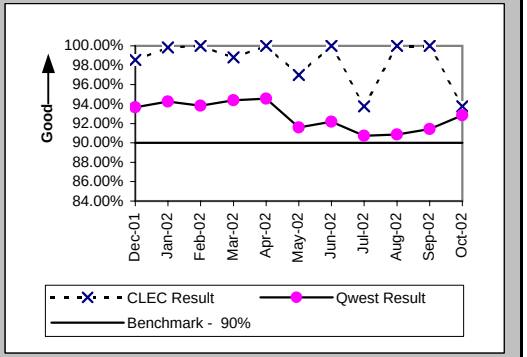
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	5	1	5.00	0	1							No
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



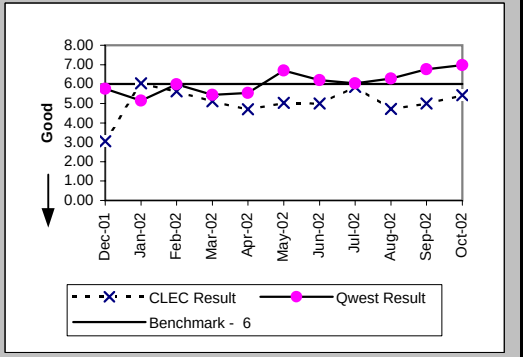
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	69	98.55%	0	0	1898	2026	93.68%	24.33%	-1.63	-1.99	No
Jan-02	617	618	99.84%	14	1	2145	2276	94.24%	23.29%	-5.3	-4.22	No
Feb-02	31	31	100.00%	0	0	1841	1962	93.83%	24.06%	-1.42	-1.86	No
Mar-02	332	336	98.81%	1	0	1982	2100	94.38%	23.03%	-3.27	-2.99	No
Apr-02	77	77	100.00%	4	0	1961	2074	94.55%	22.70%	-2.07	-2.26	No
May-02	97	100	97.00%	1	0	2203	2405	91.60%	27.74%	-1.91	-2.16	No
Jun-02	55	55	100.00%	0	0	2075	2251	92.18%	26.85%	-2.13	-2.3	No
Jul-02	30	32	93.75%	0	0	2009	2214	90.74%	28.99%	-0.58	-1.35	No
Aug-02	87	87	100.00%	1	0	2206	2428	90.86%	28.82%	-2.91	-2.77	No
Sep-02	56	56	100.00%	0	0	2198	2404	91.43%	27.99%	-2.26	-2.38	No
Oct-02	30	32	93.75%	0	0	2210	2380	92.86%	25.75%	-0.19	-1.12	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

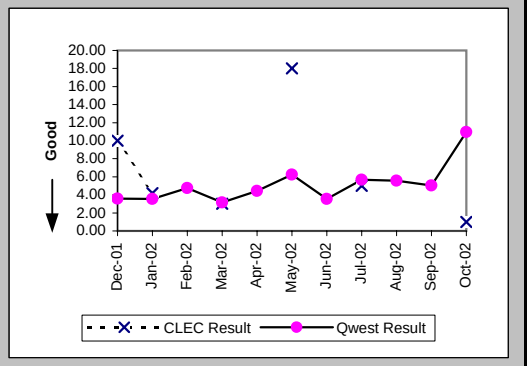
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	58	19	3.05	50	0	11686	2031	5.75	9.03	-1.3	-1.79	No
Jan-02	3340	553	6.04	80	1	11791	2289	5.15	7.27	2.58	0.57	Yes
Feb-02	45	8	5.62	23	0	11763	1968	5.98	6.80	-0.15	-1.09	No
Mar-02	1259	246	5.12	91	0	11492	2108	5.45	6.15	-0.81	-1.49	No
Apr-02	127	27	4.70	54	0	11568	2086	5.55	7.45	-0.58	-1.35	No
May-02	191	38	5.03	63	0	16236	2423	6.70	9.61	-1.07	-1.65	No
Jun-02	60	12	5.00	43	0	14101	2275	6.20	6.98	-0.59	-1.36	No
Jul-02	41	7	5.86	25	0	13414	2224	6.03	8.47	-0.05	-1.03	No
Aug-02	113	24	4.71	64	0	15306	2439	6.28	7.72	-0.99	-1.6	No
Sep-02	35	7	5.00	49	0	16314	2415	6.76	6.77	-0.69	-1.42	No
Oct-02	38	7	5.43	25	0	16688	2392	6.98	9.85	-0.42	-1.25	No



Checklist #4 - Unbundled Loop - Analog Installation

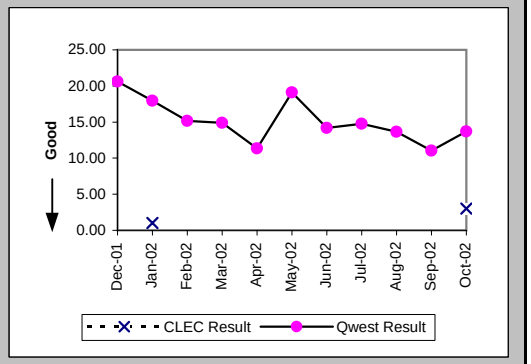
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1	10.00	0	0	164	46	3.57	5.60	1.62	-0.02	No
Jan-02	50	12	4.17	2	0	245	69	3.55	4.85	0.54	-0.67	No
Feb-02						295	62	4.76	9.10			
Mar-02	12	4	3.00	1	0	225	71	3.17	2.87	-0.11	-1.07	No
Apr-02						293	66	4.44	5.54			
May-02	72	4	18.00	0	0	561	90	6.23	9.82	1.74	0.06	Yes
Jun-02						281	79	3.56	5.26			
Jul-02	10	2	5.00	0	0	528	93	5.68	10.90	-0.09	-1.05	No
Aug-02						411	74	5.55	11.05			
Sep-02						377	75	5.03	6.87			
Oct-02	1	1	1.00	0	0	702	64	10.97	35.34	-0.28	-1.17	No



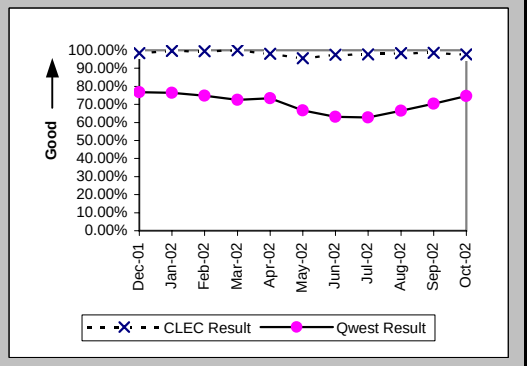
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1712	83	20.63	23.57			
Jan-02	1	1	1.00	0	0	1222	68	17.97	26.58	-0.63	-1.39	No
Feb-02						909	60	15.15	17.37			
Mar-02						744	50	14.88	26.23			
Apr-02						567	50	11.34	12.81			
May-02						2214	116	19.09	24.13			
Jun-02						1434	101	14.20	17.51			
Jul-02						1695	115	14.74	20.70			
Aug-02						2091	153	13.67	14.87			
Sep-02						1524	138	11.04	14.79			
Oct-02	3	1	3.00	0	0	1547	113	13.69	19.10	-0.56	-1.34	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

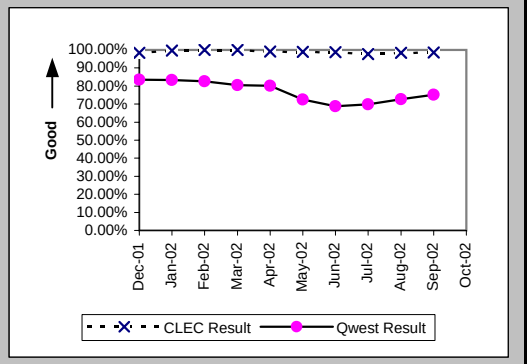
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	61	62	98.39%	0	0	1696	2209	76.78%	42.23%	-3.97	-3.42	No
Jan-02	350	351	99.72%	0	0	1650	2160	76.39%	42.47%	-9.54	-6.8	No
Feb-02	331	333	99.40%	0	0	1593	2129	74.82%	43.40%	-9.61	-6.84	No
Mar-02	185	185	100.00%	0	0	1477	2038	72.47%	44.67%	-8.03	-5.88	No
Apr-02	205	209	98.09%	0	0	1538	2097	73.34%	44.22%	-7.71	-5.69	No
May-02	87	91	95.60%	0	0	1505	2255	66.74%	47.11%	-5.73	-4.48	No
Jun-02	76	78	97.44%	0	0	1484	2349	63.18%	48.23%	-6.17	-4.75	No
Jul-02	43	44	97.73%	0	0	1413	2250	62.80%	48.33%	-4.75	-3.89	No
Aug-02	59	60	98.33%	0	0	1549	2332	66.42%	47.23%	-5.17	-4.14	No
Sep-02	71	72	98.61%	0	0	1710	2427	70.46%	45.62%	-5.16	-4.14	No
Oct-02	43	44	97.73%	0	0	1794	2404	74.63%	43.52%	-3.49	-3.12	No



Checklist #4 - Unbundled Loop - Analog Installation

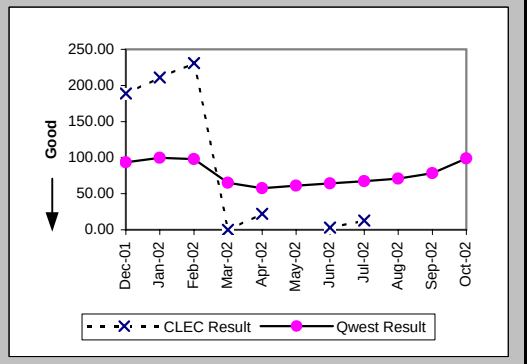
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	61	62	98.39%	0	0	1845	2209	83.52%	37.10%	-3.11	-2.89	No
Jan-02	350	351	99.72%	0	0	1800	2160	83.33%	37.27%	-7.64	-5.64	No
Feb-02	333	333	100.00%	0	0	1759	2129	82.62%	37.89%	-7.78	-5.73	No
Mar-02	185	185	100.00%	0	0	1639	2038	80.42%	39.68%	-6.43	-4.91	No
Apr-02	207	209	99.04%	0	0	1679	2097	80.07%	39.95%	-6.55	-4.98	No
May-02	90	91	98.90%	0	0	1636	2255	72.55%	44.63%	-5.52	-4.36	No
Jun-02	77	78	98.72%	0	0	1615	2349	68.75%	46.35%	-5.62	-4.42	No
Jul-02	43	44	97.73%	0	0	1573	2250	69.91%	45.86%	-3.98	-3.42	No
Aug-02	59	60	98.33%	0	0	1694	2332	72.64%	44.58%	-4.41	-3.68	No
Sep-02	71	72	98.61%	0	0	1824	2427	75.15%	43.21%	-4.54	-3.76	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

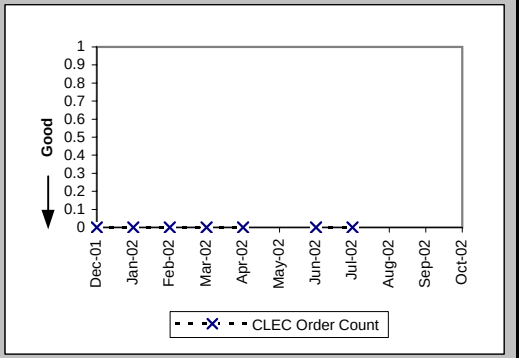
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	189	1	189.00	0	0	16312	174	93.75	68.46	1.54	-0.06	No
Jan-02	211	1	211.00	0	0	18733	188	99.64	76.28	1.64	0	Yes
Feb-02	231	1	231.00	0	0	15472	158	97.92	88.25	1.67	0.02	Yes
Mar-02	0	3	0.00	0	0	10979	169	64.96	79.01	-1.41	-1.86	No
Apr-02	88	4	22.00	0	0	14362	250	57.45	71.33	-0.99	-1.6	No
May-02						11729	192	61.09	82.40			
Jun-02	6	2	3.00	0	0	12911	201	64.23	87.27	-0.99	-1.6	No
Jul-02	13	1	13.00	0	0	13638	203	67.18	90.32	-0.6	-1.36	No
Aug-02						14424	203	71.05	93.28			
Sep-02						16489	210	78.52	98.19			
Oct-02						17365	176	98.66	109.37			



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

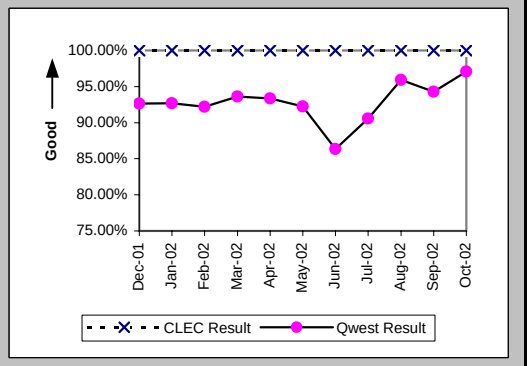
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	
Jun-02	0
Jul-02	0
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Analog Repair

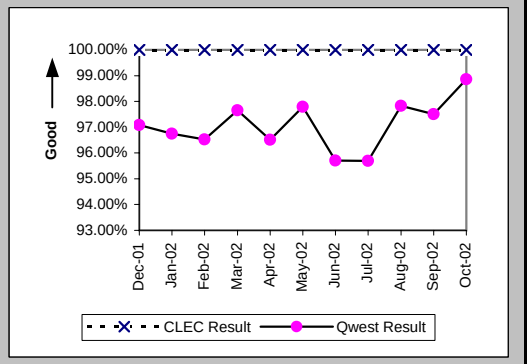
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	1627	1756	92.65%	26.09%	-0.56	-1.34	No
Jan-02	3	3	100.00%	1	0	1498	1616	92.70%	26.02%	-0.49	-1.3	No
Feb-02	5	5	100.00%	0	0	1408	1527	92.21%	26.81%	-0.65	-1.39	No
Mar-02	6	6	100.00%	0	0	1481	1582	93.62%	24.45%	-0.64	-1.39	No
Apr-02	8	8	100.00%	0	0	1837	1968	93.34%	24.93%	-0.75	-1.46	No
May-02	5	5	100.00%	0	0	2768	3001	92.24%	26.76%	-0.65	-1.39	No
Jun-02	9	9	100.00%	0	0	3276	3793	86.37%	34.31%	-1.19	-1.72	No
Jul-02	9	9	100.00%	1	0	3425	3783	90.54%	29.27%	-0.97	-1.59	No
Aug-02	7	7	100.00%	2	0	3320	3461	95.93%	19.77%	-0.54	-1.33	No
Sep-02	10	10	100.00%	0	0	2374	2518	94.28%	23.22%	-0.78	-1.47	No
Oct-02	5	5	100.00%	0	0	2027	2088	97.08%	16.84%	-0.39	-1.24	No



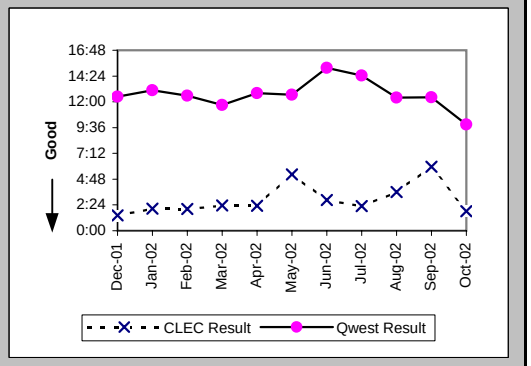
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	2630	2709	97.08%	16.83%	-0.35	-1.21	No
Jan-02	3	3	100.00%	1	0	2673	2763	96.74%	17.75%	-0.32	-1.19	No
Feb-02	5	5	100.00%	0	0	2416	2503	96.52%	18.32%	-0.42	-1.26	No
Mar-02	6	6	100.00%	0	0	2627	2690	97.66%	15.12%	-0.38	-1.23	No
Apr-02	8	8	100.00%	0	0	3043	3153	96.51%	18.35%	-0.54	-1.33	No
May-02	7	7	100.00%	0	0	4289	4386	97.79%	14.71%	-0.4	-1.24	No
Jun-02	9	9	100.00%	0	0	5074	5302	95.70%	20.29%	-0.64	-1.39	No
Jul-02	18	18	100.00%	1	0	5060	5288	95.69%	20.31%	-0.9	-1.55	No
Aug-02	11	11	100.00%	2	0	4771	4877	97.83%	14.58%	-0.49	-1.3	No
Sep-02	10	10	100.00%	0	0	3550	3641	97.50%	15.61%	-0.51	-1.31	No
Oct-02	5	5	100.00%	0	0	3038	3073	98.86%	10.61%	-0.24	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

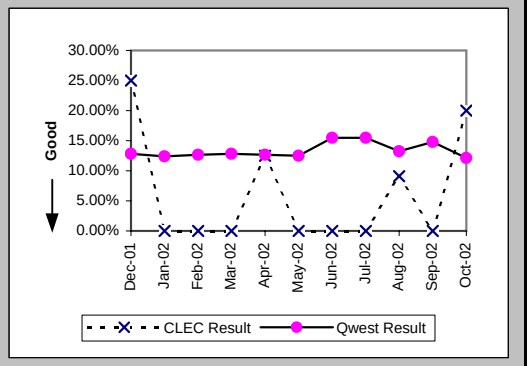
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5:38	4	1:25	1	0	33785:17	2709	12:28	22:26	-0.99	-1.6	No
Jan-02	6:08	3	2:03	1	0	36170:48	2763	13:05	18:44	-1.02	-1.62	No
Feb-02	10:12	5	2:02	0	0	31441:03	2503	12:34	15:48	-1.49	-1.9	No
Mar-02	14:07	6	2:21	0	0	31484:37	2690	11:42	13:41	-1.67	-2.02	No
Apr-02	18:29	8	2:19	0	0	40353:37	3153	12:48	17:58	-1.65	-2	No
May-02	36:36	7	5:14	0	0	55585:07	4386	12:40	15:25	-1.28	-1.78	No
Jun-02	25:44	9	2:52	0	0	80392:56	5302	15:10	17:01	-2.17	-2.32	No
Jul-02	41:10	18	2:17	1	0	76308:49	5288	14:26	16:03	-3.2	-2.95	No
Aug-02	39:35	11	3:36	2	0	60469:49	4877	12:24	20:48	-1.4	-1.85	No
Sep-02	59:37	10	5:58	0	0	45272:31	3641	12:26	13:42	-1.49	-1.91	No
Oct-02	9:07	5	1:49	0	0	30370:03	3073	9:53	10:49	-1.67	-2.01	No



Checklist #4 - Unbundled Loop - Analog Repair

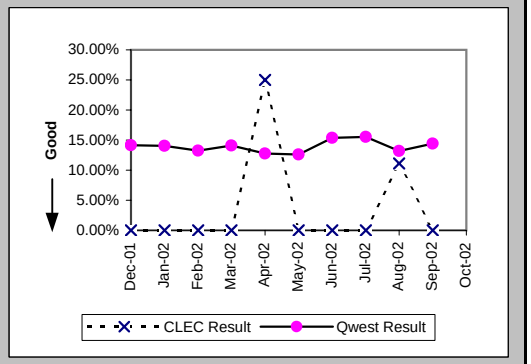
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	1	0	353	2748	12.85%	33.46%	0.66	-0.6	No
Jan-02	0	3	0.00%	1	0	348	2802	12.42%	32.98%	-0.65	-1.4	No
Feb-02	0	5	0.00%	0	0	321	2531	12.68%	33.28%	-0.85	-1.52	No
Mar-02	0	6	0.00%	0	0	349	2717	12.85%	33.46%	-0.94	-1.57	No
Apr-02	1	8	12.50%	0	0	403	3184	12.66%	33.25%	-0.01	-1.01	No
May-02	0	7	0.00%	0	0	553	4432	12.48%	33.05%	-1	-1.61	No
Jun-02	0	9	0.00%	0	0	830	5363	15.48%	36.17%	-1.28	-1.78	No
Jul-02	0	18	0.00%	1	0	828	5355	15.46%	36.15%	-1.81	-2.1	No
Aug-02	1	11	9.09%	2	0	653	4929	13.25%	33.90%	-0.41	-1.25	No
Sep-02	0	10	0.00%	0	0	544	3683	14.77%	35.48%	-1.31	-1.8	No
Oct-02	1	5	20.00%	0	0	377	3104	12.15%	32.67%	0.53	-0.68	No



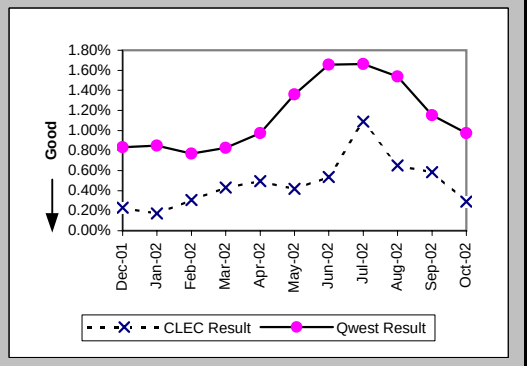
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	266	1881	14.14%	34.84%	-0.41	-1.25	No
Jan-02	0	2	0.00%	1	0	266	1891	14.07%	34.77%	-0.57	-1.35	No
Feb-02	0	2	0.00%	0	0	229	1731	13.23%	33.88%	-0.55	-1.34	No
Mar-02	0	5	0.00%	0	0	262	1858	14.10%	34.80%	-0.9	-1.55	No
Apr-02	1	4	25.00%	0	0	313	2450	12.78%	33.38%	0.66	-0.6	No
May-02	0	4	0.00%	0	0	450	3571	12.60%	33.19%	-0.76	-1.46	No
Jun-02	0	8	0.00%	0	0	690	4492	15.36%	36.06%	-1.2	-1.73	No
Jul-02	0	11	0.00%	1	0	689	4430	15.55%	36.24%	-1.42	-1.86	No
Aug-02	1	9	11.11%	2	0	542	4102	13.21%	33.86%	-0.19	-1.11	No
Sep-02	0	8	0.00%	0	0	438	3041	14.40%	35.11%	-1.16	-1.7	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

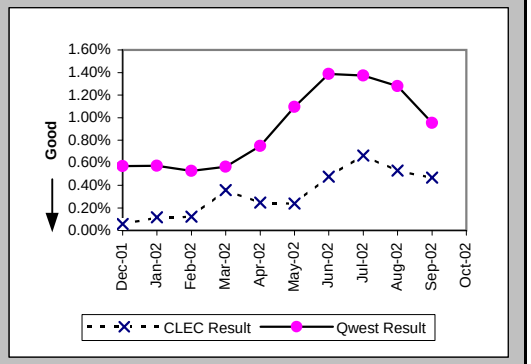
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1751	0.23%	1	0	2748	330541	0.83%	9.08%	-2.77	-2.68	No
Jan-02	3	1736	0.17%	1	0	2802	329634	0.85%	9.18%	-3.07	-2.86	No
Feb-02	5	1638	0.31%	0	0	2531	328840	0.77%	8.74%	-2.15	-2.3	No
Mar-02	6	1397	0.43%	0	0	2717	328424	0.83%	9.06%	-1.64	-2	No
Apr-02	8	1614	0.50%	0	0	3184	327523	0.97%	9.81%	-1.95	-2.18	No
May-02	7	1675	0.42%	0	0	4432	326122	1.36%	11.58%	-3.32	-3.02	No
Jun-02	9	1677	0.54%	0	0	5363	323654	1.66%	12.77%	-3.58	-3.18	No
Jul-02	18	1655	1.09%	1	0	5355	322360	1.66%	12.78%	-1.82	-2.11	No
Aug-02	11	1693	0.65%	2	0	4929	320257	1.54%	12.31%	-2.96	-2.8	No
Sep-02	10	1710	0.58%	0	0	3683	319453	1.15%	10.68%	-2.19	-2.33	No
Oct-02	5	1714	0.29%	0	0	3104	318848	0.97%	9.82%	-2.87	-2.74	No



Checklist #4 - Unbundled Loop - Analog Repair

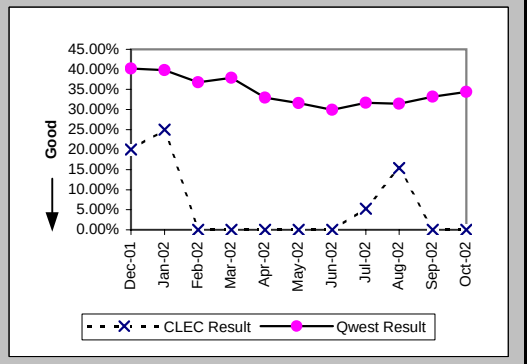
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1751	0.06%	1	0	1881	330541	0.57%	7.52%	-2.84	-2.73	No
Jan-02	2	1736	0.12%	1	0	1891	329634	0.57%	7.55%	-2.52	-2.53	No
Feb-02	2	1638	0.12%	0	0	1731	328840	0.53%	7.24%	-2.26	-2.37	No
Mar-02	5	1397	0.36%	0	0	1858	328424	0.57%	7.50%	-1.03	-1.63	No
Apr-02	4	1614	0.25%	0	0	2450	327523	0.75%	8.62%	-2.33	-2.41	No
May-02	4	1675	0.24%	0	0	3571	326122	1.10%	10.41%	-3.36	-3.04	No
Jun-02	8	1677	0.48%	0	0	4492	323654	1.39%	11.70%	-3.18	-2.93	No
Jul-02	11	1655	0.66%	1	0	4430	322360	1.37%	11.64%	-2.47	-2.5	No
Aug-02	9	1693	0.53%	2	0	4102	320257	1.28%	11.24%	-2.73	-2.66	No
Sep-02	8	1710	0.47%	0	0	3041	319453	0.95%	9.71%	-2.06	-2.25	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

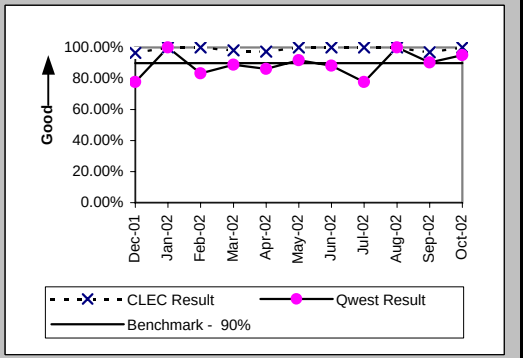
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	0	0	1851	4599	40.25%	49.04%	-0.92	-1.56	No
Jan-02	1	4	25.00%	0	0	1853	4655	39.81%	48.95%	-0.6	-1.37	No
Feb-02	0	5	0.00%	0	0	1472	4003	36.77%	48.22%	-1.7	-2.04	No
Mar-02	0	6	0.00%	0	0	1658	4375	37.90%	48.51%	-1.91	-2.16	No
Apr-02	0	8	0.00%	0	0	1567	4751	32.98%	47.02%	-1.98	-2.21	No
May-02	0	7	0.00%	0	0	2049	6481	31.62%	46.50%	-1.8	-2.09	No
Jun-02	0	9	0.00%	0	0	2289	7652	29.91%	45.79%	-1.96	-2.19	No
Jul-02	1	19	5.26%	0	0	2479	7834	31.64%	46.51%	-2.47	-2.5	No
Aug-02	2	13	15.38%	0	0	2263	7192	31.47%	46.44%	-1.25	-1.76	No
Sep-02	0	10	0.00%	0	0	1832	5515	33.22%	47.10%	-2.23	-2.35	No
Oct-02	0	5	0.00%	0	0	1625	4729	34.36%	47.49%	-1.62	-1.98	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

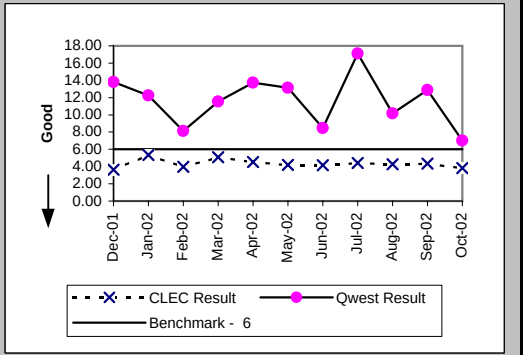
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	3	0	7	9	77.78%	41.57%	-1.18	-1.72	No
Jan-02	268	268	100.00%	7	0	13	13	100.00%	N/A	N/A	N/A	No
Feb-02	71	71	100.00%	0	0	10	12	83.33%	37.27%	-1.43	-1.87	No
Mar-02	201	205	98.05%	1	0	16	18	88.89%	31.43%	-1.19	-1.72	No
Apr-02	36	37	97.30%	0	0	25	29	86.21%	34.48%	-1.3	-1.79	No
May-02	52	52	100.00%	1	0	11	12	91.67%	27.64%	-0.94	-1.57	No
Jun-02	71	71	100.00%	0	0	15	17	88.24%	32.22%	-1.35	-1.82	No
Jul-02	82	82	100.00%	0	0	7	9	77.78%	41.57%	-1.52	-1.93	No
Aug-02	54	54	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	No
Sep-02	62	64	96.88%	0	0	28	31	90.32%	29.57%	-1.01	-1.62	No
Oct-02	65	65	100.00%	0	0	19	20	95.00%	21.79%	-0.9	-1.55	No



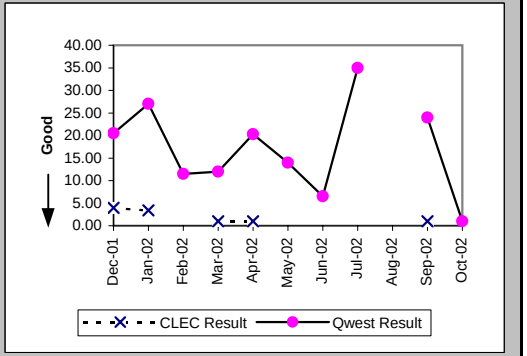
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	25	3.64	6	0	152	11	13.82	15.47	-1.82	-2.11	No
Jan-02	1270	238	5.34	38	0	159	13	12.23	13.97	-1.73	-2.05	No
Feb-02	203	51	3.98	20	0	65	8	8.12	6.45	-1.69	-2.03	No
Mar-02	774	152	5.09	54	0	196	17	11.53	13.99	-1.8	-2.09	No
Apr-02	109	24	4.54	14	0	385	28	13.75	10.64	-3.11	-2.89	No
May-02	181	43	4.21	10	0	171	13	13.15	8.85	-3.19	-2.94	No
Jun-02	269	65	4.14	6	0	144	17	8.47	5.57	-2.86	-2.74	No
Jul-02	297	67	4.43	17	0	154	9	17.11	22.79	-1.57	-1.95	No
Aug-02	192	45	4.27	11	0	112	11	10.18	7.90	-2.23	-2.35	No
Sep-02	244	56	4.36	9	0	373	29	12.86	14.34	-2.59	-2.58	No
Oct-02	230	60	3.83	5	0	119	17	7.00	5.00	-2.31	-2.4	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

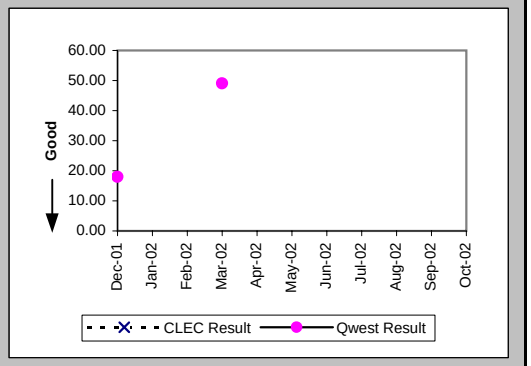
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	5	4.00	0	0	41	2	20.50	24.75	-0.8	-1.48	No
Jan-02	17	5	3.40	2	0	54	2	27.00	29.70	-0.95	-1.58	No
Feb-02						23	2	11.50	12.02			
Mar-02	4	4	1.00	1	0	12	1	12.00				
Apr-02	2	2	1.00	0	0	81	4	20.25	18.14	-1.23	-1.75	No
May-02						28	2	14.00	14.14			
Jun-02						13	2	6.50	3.54			
Jul-02						70	2	35.00	41.01			
Aug-02												
Sep-02	2	2	1.00	0	0	96	4	24.00	23.71	-1.12	-1.68	No
Oct-02						1	1	1.00				



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

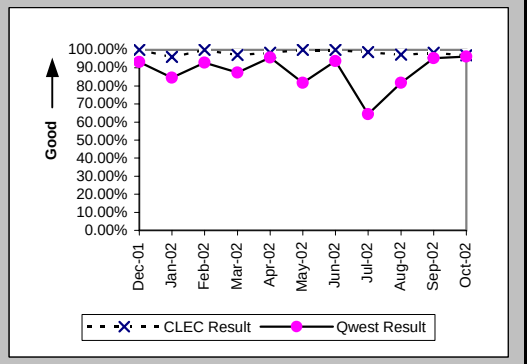
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



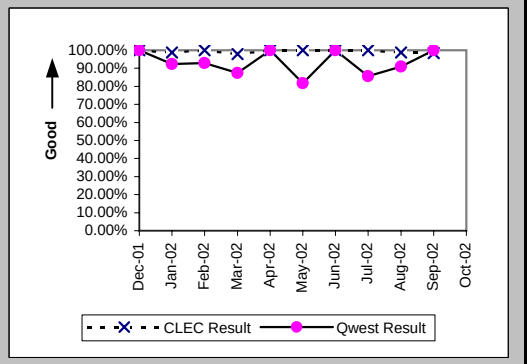
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	0	0	14	15	93.33%	24.94%	-0.87	-1.53	No
Jan-02	150	156	96.15%	0	0	11	13	84.62%	36.08%	-1.11	-1.67	No
Feb-02	174	174	100.00%	0	0	13	14	92.86%	25.75%	-1	-1.61	No
Mar-02	136	140	97.14%	0	0	14	16	87.50%	33.07%	-1.1	-1.67	No
Apr-02	123	125	98.40%	0	0	23	24	95.83%	19.98%	-0.58	-1.35	No
May-02	52	52	100.00%	0	0	18	22	81.82%	38.57%	-1.85	-2.13	No
Jun-02	70	70	100.00%	0	0	15	16	93.75%	24.21%	-0.93	-1.57	No
Jul-02	83	84	98.81%	0	0	9	14	64.29%	47.92%	-2.5	-2.52	No
Aug-02	75	77	97.40%	0	0	9	11	81.82%	38.57%	-1.25	-1.76	No
Sep-02	65	66	98.48%	0	0	21	22	95.45%	20.83%	-0.59	-1.36	No
Oct-02	66	68	97.06%	0	0	26	27	96.30%	18.89%	-0.18	-1.11	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

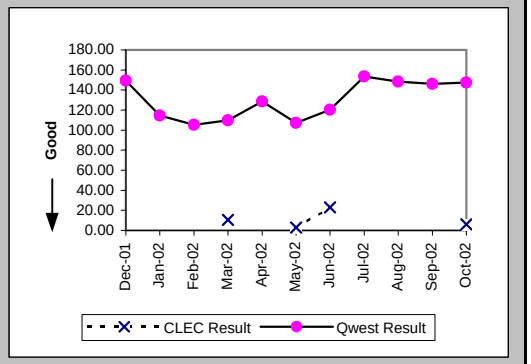
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02	154	156	98.72%	0	0	12	13	92.31%	26.65%	-0.83	-1.51	No
Feb-02	174	174	100.00%	0	0	13	14	92.86%	25.75%	-1	-1.61	No
Mar-02	137	140	97.86%	0	0	14	16	87.50%	33.07%	-1.19	-1.72	No
Apr-02	125	125	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
May-02	52	52	100.00%	0	0	18	22	81.82%	38.57%	-1.85	-2.13	No
Jun-02	70	70	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	84	84	100.00%	0	0	12	14	85.71%	34.99%	-1.41	-1.86	No
Aug-02	76	77	98.70%	0	0	10	11	90.91%	28.75%	-0.84	-1.51	No
Sep-02	65	66	98.48%	0	0	22	22	100.00%	N/A	N/A	-0.87	No
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

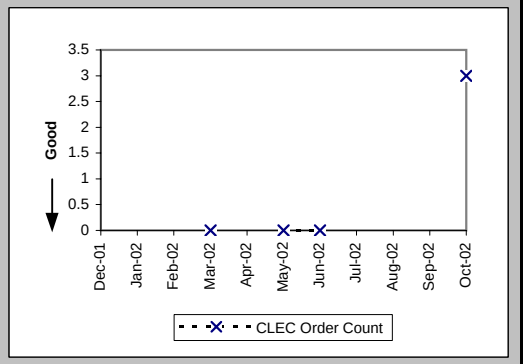
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1046	7	149.43	122.10			
Jan-02						1262	11	114.73	123.03			
Feb-02						1474	14	105.29	122.49			
Mar-02	32	3	10.67	0	0	1645	15	109.67	127.54	-1.23	-1.75	No
Apr-02						1927	15	128.47	130.21			
May-02	3	1	3.00	0	0	1932	18	107.33	130.34	-0.78	-1.47	No
Jun-02	23	1	23.00	0	0	2166	18	120.33	134.01	-0.71	-1.43	No
Jul-02						2455	16	153.44	138.01			
Aug-02						2225	15	148.33	127.13			
Sep-02						1900	13	146.15	85.21			
Oct-02	18	3	6.00	0	0	1769	12	147.42	59.52	-3.68	-3.24	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

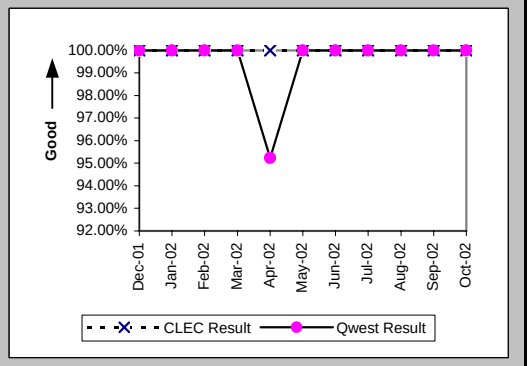
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	0
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	3



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

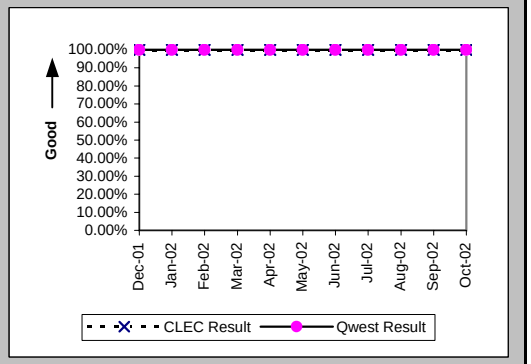
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	2	0	19	19	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	9	9	100.00%	2	0	22	22	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	20	21	95.24%	21.30%	-0.45	-1.27	No
May-02	6	6	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Jul-02	6	6	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	1	0	21	21	100.00%	N/A	N/A	N/A	
Oct-02	7	7	100.00%	4	0	15	15	100.00%	N/A	N/A	N/A	



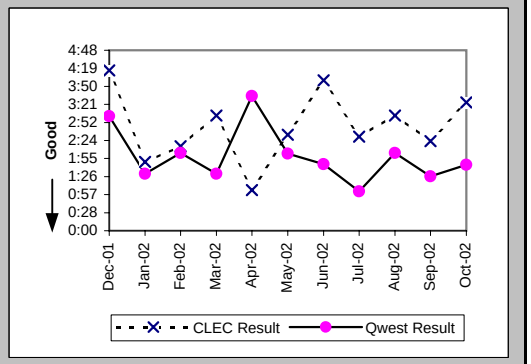
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	2	0	19	19	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	9	9	100.00%	2	0	22	22	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Jul-02	7	7	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	1	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	1	0	22	22	100.00%	N/A	N/A	N/A	
Oct-02	7	7	100.00%	4	0	15	15	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

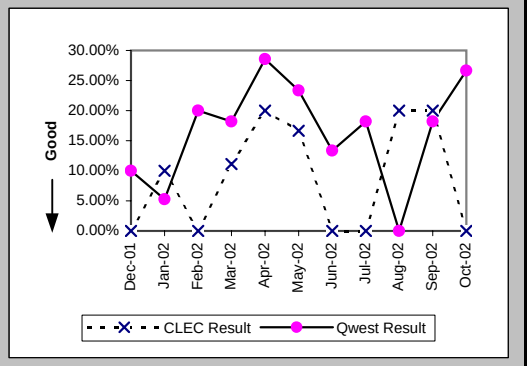
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17:06	4	4:16	0	0	30:25	10	3:03	3:14	0.51	-0.69	No
Jan-02	18:22	10	1:50	2	0	28:47	19	1:31	1:06	0.61	-0.63	No
Feb-02	2:15	1	2:15	0	0	20:45	10	2:04	1:41	0.45	-0.73	No
Mar-02	27:38	9	3:04	2	0	33:26	22	1:31	1:47	1.4	-0.15	No
Apr-02	5:25	5	1:05	0	0	75:17	21	3:35	7:26	-0.68	-1.41	No
May-02	15:17	6	2:33	0	0	61:29	30	2:03	2:26	0.4	-0.75	No
Jun-02	36:04	9	4:00	1	0	26:35	15	1:46	1:30	2.37	0.44	Yes
Jul-02	17:27	7	2:30	0	0	23:06	22	1:03	1:25	1.94	0.18	Yes
Aug-02	15:19	5	3:04	1	0	37:06	18	2:04	2:01	0.85	-0.48	No
Sep-02	11:54	5	2:23	1	0	31:58	22	1:27	1:22	1.37	-0.17	No
Oct-02	23:55	7	3:25	4	0	26:11	15	1:45	2:24	1.14	-0.31	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

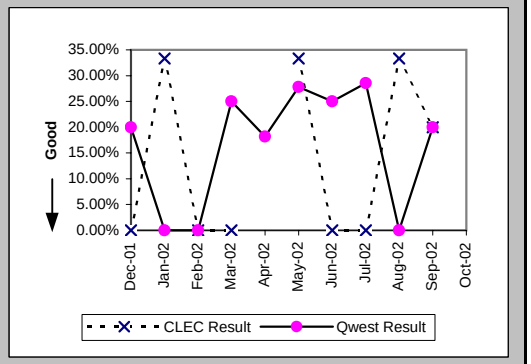
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	1	10	10.00%	30.00%	-0.56	-1.34	No
Jan-02	1	10	10.00%	2	0	1	19	5.26%	22.33%	0.37	-0.77	No
Feb-02	0	1	0.00%	0	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Mar-02	1	9	11.11%	2	0	4	22	18.18%	38.57%	-0.46	-1.28	No
Apr-02	1	5	20.00%	0	0	6	21	28.57%	45.18%	-0.38	-1.23	No
May-02	1	6	16.67%	0	0	7	30	23.33%	42.30%	-0.35	-1.21	No
Jun-02	0	9	0.00%	1	0	2	15	13.33%	33.99%	-0.93	-1.57	No
Jul-02	0	7	0.00%	0	0	4	22	18.18%	38.57%	-1.09	-1.66	No
Aug-02	1	5	20.00%	1	0	0	18	0.00%	N/A	N/A	-0.22	No
Sep-02	1	5	20.00%	1	0	4	22	18.18%	38.57%	0.05	-0.97	No
Oct-02	0	7	0.00%	4	0	4	15	26.67%	44.22%	-1.32	-1.8	No



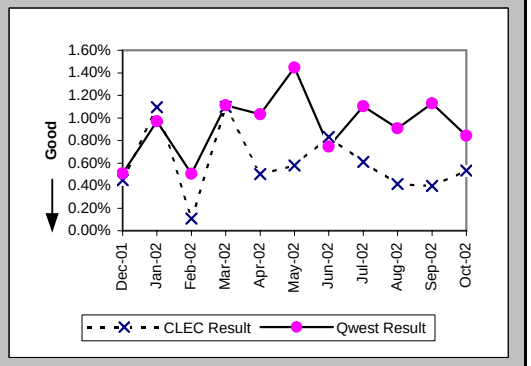
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	1	5	20.00%	40.00%	-0.75	-1.45	No
Jan-02	1	3	33.33%	2	0	0	6	0.00%	N/A	N/A	-0.4	No
Feb-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Mar-02	0	6	0.00%	2	0	2	8	25.00%	43.30%	-1.07	-1.65	No
Apr-02						2	11	18.18%	38.57%			
May-02	1	3	33.33%	0	0	5	18	27.78%	44.79%	0.11	-0.93	No
Jun-02	0	7	0.00%	1	0	2	8	25.00%	43.30%	-1.12	-1.68	No
Jul-02	0	2	0.00%	0	0	2	7	28.57%	45.18%	-0.79	-1.48	No
Aug-02	1	3	33.33%	1	0	0	7	0.00%	N/A	N/A	-0.35	No
Sep-02	1	5	20.00%	1	0	1	5	20.00%	40.00%	0	-1	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

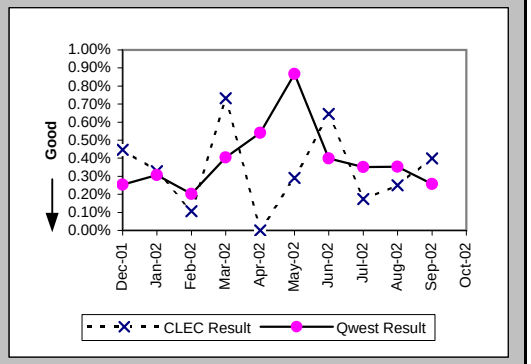
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	894	0.45%	0	0	10	1969	0.51%	7.11%	-0.21	-1.13	No
Jan-02	10	914	1.09%	2	0	19	1957	0.97%	9.81%	0.31	-0.81	No
Feb-02	1	935	0.11%	0	0	10	1976	0.51%	7.10%	-1.42	-1.86	No
Mar-02	9	820	1.10%	2	0	22	1980	1.11%	10.48%	-0.03	-1.02	No
Apr-02	5	996	0.50%	0	0	21	2036	1.03%	10.10%	-1.36	-1.82	No
May-02	6	1035	0.58%	0	0	30	2074	1.45%	11.94%	-1.91	-2.16	No
Jun-02	9	1084	0.83%	1	0	15	2008	0.75%	8.61%	0.26	-0.84	No
Jul-02	7	1150	0.61%	0	0	22	1992	1.10%	10.45%	-1.28	-1.78	No
Aug-02	5	1204	0.42%	1	0	18	1982	0.91%	9.49%	-1.42	-1.86	No
Sep-02	5	1256	0.40%	1	0	22	1950	1.13%	10.56%	-1.91	-2.16	No
Oct-02	7	1310	0.53%	4	0	15	1781	0.84%	9.14%	-0.93	-1.56	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

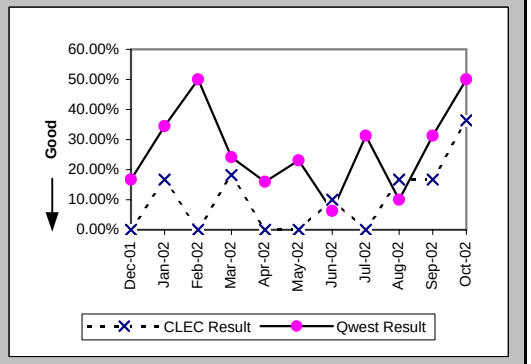
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	894	0.45%	0	0	5	1969	0.25%	5.03%	0.95	-0.42	No
Jan-02	3	914	0.33%	2	0	6	1957	0.31%	5.53%	0.1	-0.94	No
Feb-02	1	935	0.11%	0	0	4	1976	0.20%	4.49%	-0.54	-1.33	No
Mar-02	6	820	0.73%	2	0	8	1980	0.40%	6.34%	1.24	-0.24	No
Apr-02	0	996	0.00%	0	0	11	2036	0.54%	7.33%	-1.91	-2.16	No
May-02	3	1035	0.29%	0	0	18	2074	0.87%	9.28%	-1.64	-2	No
Jun-02	7	1084	0.65%	1	0	8	2008	0.40%	6.30%	1.04	-0.37	No
Jul-02	2	1150	0.17%	0	0	7	1992	0.35%	5.92%	-0.81	-1.49	No
Aug-02	3	1204	0.25%	1	0	7	1982	0.35%	5.93%	-0.48	-1.29	No
Sep-02	5	1256	0.40%	1	0	5	1950	0.26%	5.06%	0.77	-0.53	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

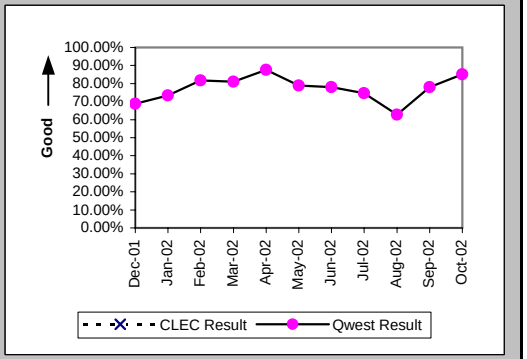
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	2	12	16.67%	37.27%	-0.77	-1.47	No
Jan-02	2	12	16.67%	0	0	10	29	34.48%	47.53%	-1.09	-1.66	No
Feb-02	0	1	0.00%	0	0	10	20	50.00%	50.00%	-0.98	-1.59	No
Mar-02	2	11	18.18%	0	0	7	29	24.14%	42.79%	-0.39	-1.24	No
Apr-02	0	5	0.00%	0	0	4	25	16.00%	36.66%	-0.89	-1.54	No
May-02	0	6	0.00%	0	0	9	39	23.08%	42.13%	-1.25	-1.76	No
Jun-02	1	10	10.00%	0	0	1	16	6.25%	24.21%	0.25	-0.85	No
Jul-02	0	7	0.00%	0	0	10	32	31.25%	46.35%	-1.62	-1.98	No
Aug-02	1	6	16.67%	0	0	2	20	10.00%	30.00%	0.35	-0.79	No
Sep-02	1	6	16.67%	0	0	10	32	31.25%	46.35%	-0.71	-1.43	No
Oct-02	4	11	36.36%	0	0	15	30	50.00%	50.00%	-0.77	-1.47	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

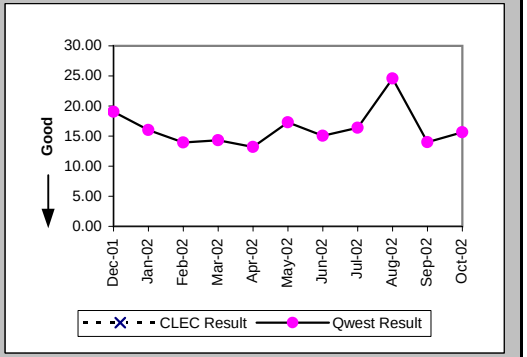
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						53	77	68.83%	46.32%			
Jan-02						83	113	73.45%	44.16%			
Feb-02						63	77	81.82%	38.57%			
Mar-02						98	121	80.99%	39.24%			
Apr-02						85	97	87.63%	32.93%			
May-02						120	152	78.95%	40.77%			
Jun-02						82	105	78.10%	41.36%			
Jul-02						88	118	74.58%	43.54%			
Aug-02						162	258	62.79%	48.34%			
Sep-02						103	132	78.03%	41.40%			
Oct-02						178	209	85.17%	35.54%			



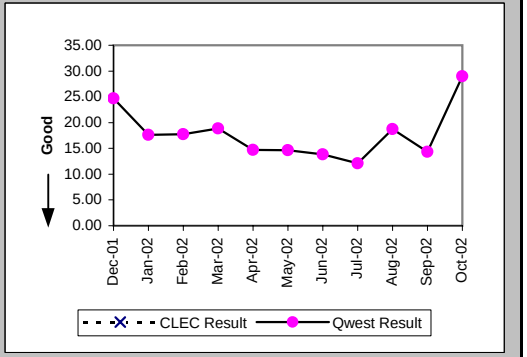
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2017	106	19.03	21.75			
Jan-02						2527	158	15.99	15.24			
Feb-02						1558	112	13.91	12.53			
Mar-02						2347	164	14.31	13.04			
Apr-02						1701	129	13.19	9.23			
May-02						3198	185	17.29	14.03			
Jun-02						1959	130	15.07	10.78			
Jul-02						2574	157	16.39	12.02			
Aug-02						7178	292	24.58	21.57			
Sep-02						2451	175	14.01	11.26			
Oct-02						3753	240	15.64	14.95			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

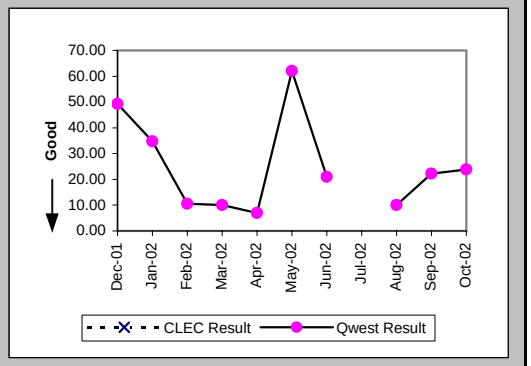
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						717	29	24.72	28.77			
Jan-02						811	46	17.63	13.46			
Feb-02						390	22	17.73	19.77			
Mar-02						471	25	18.84	23.00			
Apr-02						265	18	14.72	14.61			
May-02						557	38	14.66	22.15			
Jun-02						318	23	13.83	13.53			
Jul-02						545	45	12.11	15.75			
Aug-02						1891	101	18.72	10.04			
Sep-02						402	28	14.36	20.14			
Oct-02						695	24	28.96	25.71			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

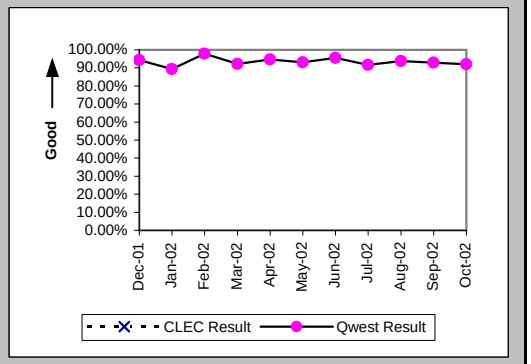
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	4	49.25	35.98			
Jan-02						174	5	34.80	49.48			
Feb-02						21	2	10.50	7.78			
Mar-02						50	5	10.00	3.46			
Apr-02						7	1	7.00				
May-02						62	1	62.00				
Jun-02						126	6	21.00	14.83			
Jul-02												
Aug-02						10	1	10.00				
Sep-02						111	5	22.20	22.08			
Oct-02						454	19	23.89	9.02			



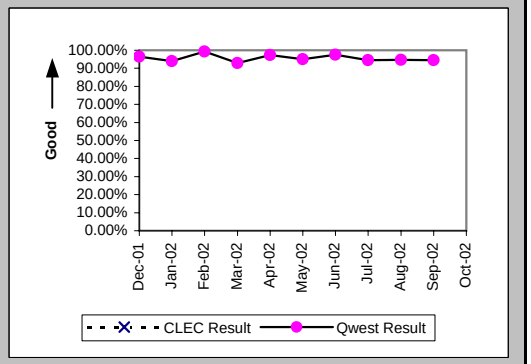
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	141	94.33%	23.13%			
Jan-02						118	132	89.39%	30.79%			
Feb-02						134	137	97.81%	14.64%			
Mar-02						129	140	92.14%	26.91%			
Apr-02						141	149	94.63%	22.54%			
May-02						148	159	93.08%	25.38%			
Jun-02						152	159	95.60%	20.52%			
Jul-02						133	145	91.72%	27.55%			
Aug-02						212	226	93.81%	24.11%			
Sep-02						221	238	92.86%	25.75%			
Oct-02						198	215	92.09%	26.98%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

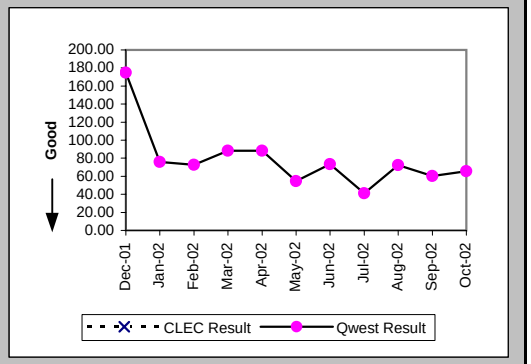
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						136	141	96.45%	18.49%			
Jan-02						124	132	93.94%	23.86%			
Feb-02						136	137	99.27%	8.51%			
Mar-02						130	140	92.86%	25.75%			
Apr-02						145	149	97.32%	16.16%			
May-02						151	159	94.97%	21.86%			
Jun-02						155	159	97.48%	15.66%			
Jul-02						137	145	94.48%	22.83%			
Aug-02						214	226	94.69%	22.42%			
Sep-02						225	238	94.54%	22.72%			
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

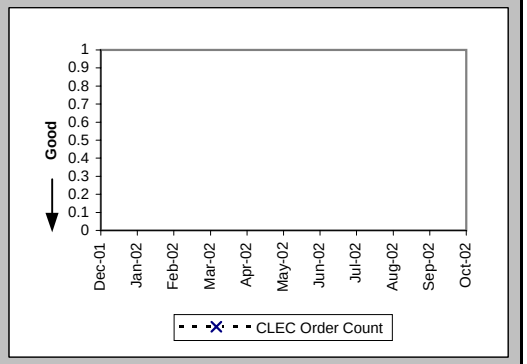
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2798	16	174.88	134.85			
Jan-02						2574	34	75.71	123.76			
Feb-02						3199	44	72.70	116.30			
Mar-02						3796	43	88.28	118.01			
Apr-02						4685	53	88.40	115.12			
May-02						2999	55	54.53	64.13			
Jun-02						3449	47	73.38	73.47			
Jul-02						4839	118	41.01	61.52			
Aug-02						3185	44	72.39	88.28			
Sep-02						2347	39	60.18	86.60			
Oct-02						3475	53	65.57	98.95			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

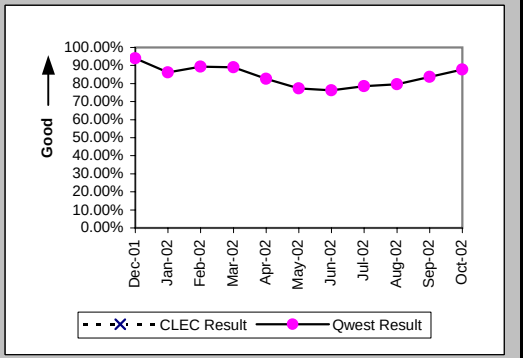
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

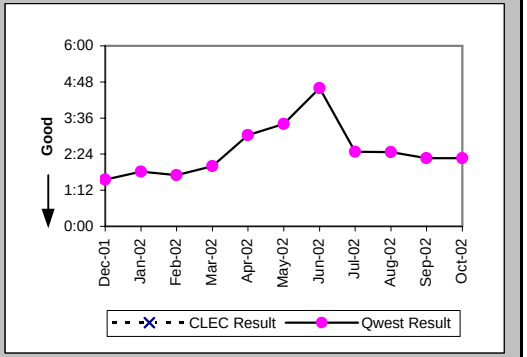
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79	84	94.05%	23.66%			
Jan-02						87	101	86.14%	34.55%			
Feb-02						50	56	89.29%	30.93%			
Mar-02						73	82	89.02%	31.26%			
Apr-02						71	86	82.56%	37.95%			
May-02						92	119	77.31%	41.88%			
Jun-02						103	135	76.30%	42.53%			
Jul-02						99	126	78.57%	41.03%			
Aug-02						102	128	79.69%	40.23%			
Sep-02						97	116	83.62%	37.01%			
Oct-02						86	98	87.76%	32.78%			



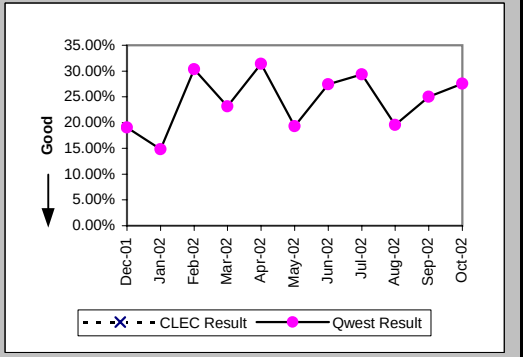
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						129:57	84	1:33	2:16			
Jan-02						183:35	101	1:49	2:23			
Feb-02						95:15	56	1:42	2:11			
Mar-02						163:39	82	2:00	1:39			
Apr-02						260:15	86	3:02	5:32			
May-02						403:38	119	3:24	5:21			
Jun-02						621:00	135	4:36	8:27			
Jul-02						312:55	126	2:29	2:21			
Aug-02						314:50	128	2:28	3:07			
Sep-02						263:35	116	2:16	2:05			
Oct-02						222:21	98	2:16	2:02			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

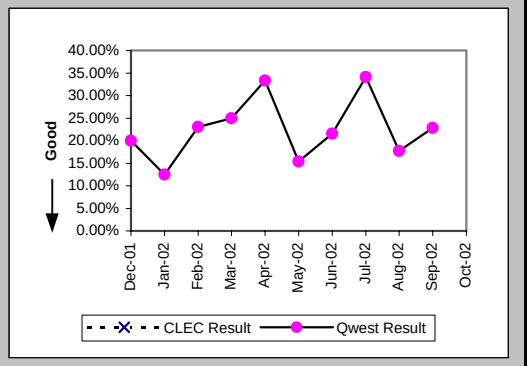
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	84	19.05%	39.27%			
Jan-02						15	101	14.85%	35.56%			
Feb-02						17	56	30.36%	45.98%			
Mar-02						19	82	23.17%	42.19%			
Apr-02						27	86	31.40%	46.41%			
May-02						23	119	19.33%	39.49%			
Jun-02						37	135	27.41%	44.60%			
Jul-02						37	126	29.37%	45.54%			
Aug-02						25	128	19.53%	39.64%			
Sep-02						29	116	25.00%	43.30%			
Oct-02						27	98	27.55%	44.68%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

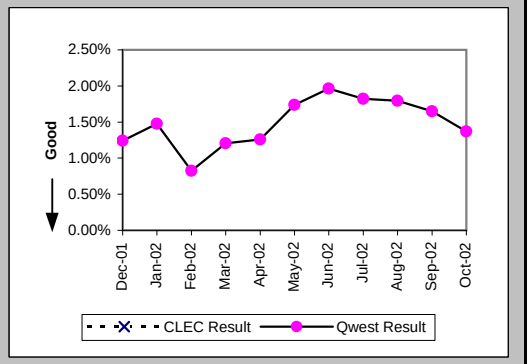
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	40	20.00%	40.00%			
Jan-02						6	48	12.50%	33.07%			
Feb-02						6	26	23.08%	42.13%			
Mar-02						15	60	25.00%	43.30%			
Apr-02						16	48	33.33%	47.14%			
May-02						12	78	15.38%	36.08%			
Jun-02						19	88	21.59%	41.15%			
Jul-02						28	82	34.15%	47.42%			
Aug-02						14	79	17.72%	38.19%			
Sep-02						16	70	22.86%	41.99%			
Oct-02												



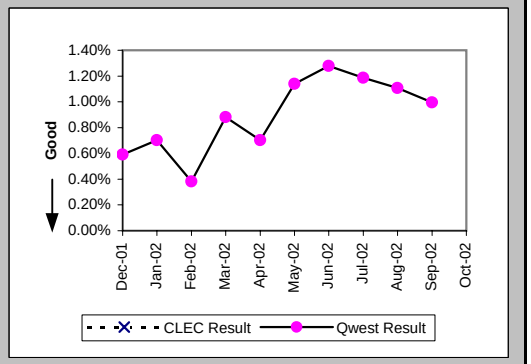
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						84	6777	1.24%	11.06%			
Jan-02						101	6835	1.48%	12.07%			
Feb-02						56	6791	0.82%	9.04%			
Mar-02						82	6801	1.21%	10.91%			
Apr-02						86	6822	1.26%	11.16%			
May-02						119	6843	1.74%	13.07%			
Jun-02						135	6878	1.96%	13.87%			
Jul-02						126	6909	1.82%	13.38%			
Aug-02						128	7136	1.79%	13.27%			
Sep-02						116	7038	1.65%	12.73%			
Oct-02						98	7146	1.37%	11.63%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

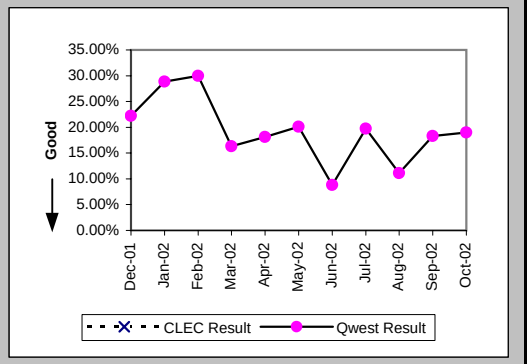
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	6777	0.59%	7.66%			
Jan-02						48	6835	0.70%	8.35%			
Feb-02						26	6791	0.38%	6.18%			
Mar-02						60	6801	0.88%	9.35%			
Apr-02						48	6822	0.70%	8.36%			
May-02						78	6843	1.14%	10.62%			
Jun-02						88	6878	1.28%	11.24%			
Jul-02						82	6909	1.19%	10.83%			
Aug-02						79	7136	1.11%	10.46%			
Sep-02						70	7038	0.99%	9.92%			
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

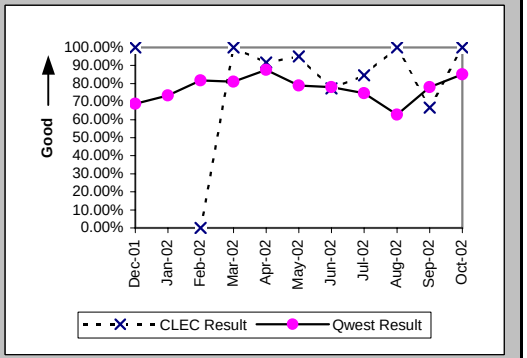
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	108	22.22%	41.57%			
Jan-02						41	142	28.87%	45.32%			
Feb-02						24	80	30.00%	45.83%			
Mar-02						16	98	16.33%	36.96%			
Apr-02						19	105	18.10%	38.50%			
May-02						30	149	20.13%	40.10%			
Jun-02						13	148	8.78%	28.31%			
Jul-02						31	157	19.75%	39.81%			
Aug-02						16	144	11.11%	31.43%			
Sep-02						26	142	18.31%	38.67%			
Oct-02						23	121	19.01%	39.24%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

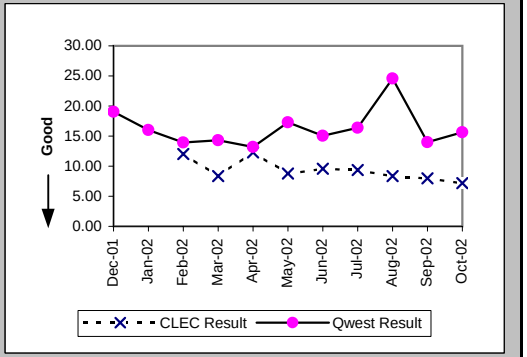
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	53	77	68.83%	46.32%	-0.67	-1.41	No
Jan-02						83	113	73.45%	44.16%			
Feb-02	0	1	0.00%	2	0	63	77	81.82%	38.57%	1.33	-0.19	No
Mar-02	3	3	100.00%	5	0	98	121	80.99%	39.24%	-0.83	-1.5	No
Apr-02	11	12	91.67%	3	0	85	97	87.63%	32.93%	-0.4	-1.24	No
May-02	113	119	94.96%	6	0	120	152	78.95%	40.77%	-3.21	-2.95	No
Jun-02	17	22	77.27%	10	1	82	105	78.10%	41.36%	0.09	-0.94	No
Jul-02	11	13	84.62%	1	0	88	118	74.58%	43.54%	-0.79	-1.48	No
Aug-02	14	14	100.00%	2	0	162	258	62.79%	48.34%	-2.81	-2.71	No
Sep-02	2	3	66.67%	0	0	103	132	78.03%	41.40%	0.42	-0.74	No
Oct-02	6	6	100.00%	1	0	178	209	85.17%	35.54%	-1.01	-1.61	No



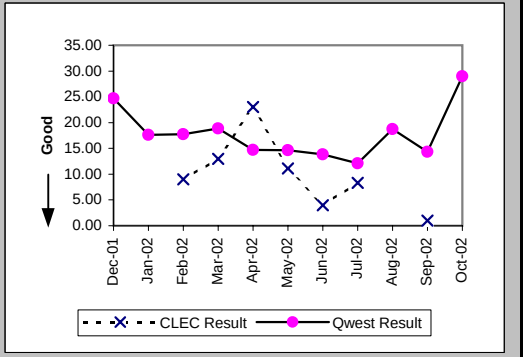
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2017	106	19.03	21.75			
Jan-02						2527	158	15.99	15.24			
Feb-02	36	3	12.00	0	0	1558	112	13.91	12.53	-0.26	-1.16	No
Mar-02	50	6	8.33	2	0	2347	164	14.31	13.04	-1.1	-1.67	No
Apr-02	172	14	12.29	1	0	1701	129	13.19	9.23	-0.35	-1.21	No
May-02	1073	122	8.80	3	0	3198	185	17.29	14.03	-5.19	-4.15	No
Jun-02	288	30	9.60	2	1	1959	130	15.07	10.78	-2.5	-2.52	No
Jul-02	103	11	9.36	3	0	2574	157	16.39	12.02	-1.87	-2.14	No
Aug-02	117	14	8.36	2	0	7178	292	24.58	21.57	-2.75	-2.67	No
Sep-02	24	3	8.00	0	0	2451	175	14.01	11.26	-0.92	-1.56	No
Oct-02	43	6	7.17	1	0	3753	240	15.64	14.95	-1.37	-1.83	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

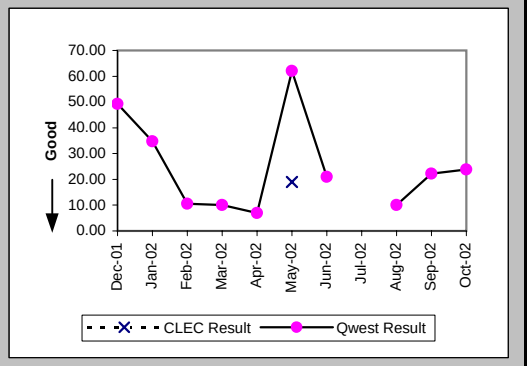
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						717	29	24.72	28.77			
Jan-02						811	46	17.63	13.46			
Feb-02	9	1	9.00	2	0	390	22	17.73	19.77	-0.43	-1.26	No
Mar-02	13	1	13.00	4	0	471	25	18.84	23.00	-0.25	-1.15	No
Apr-02	46	2	23.00	2	0	265	18	14.72	14.61	0.93	-0.43	No
May-02	111	10	11.10	1	0	557	38	14.66	22.15	-0.45	-1.27	No
Jun-02	32	8	4.00	7	0	318	23	13.83	13.53	-1.77	-2.08	No
Jul-02	25	3	8.33	0	0	545	45	12.11	15.75	-0.4	-1.24	No
Aug-02						1891	101	18.72	10.04			
Sep-02	1	1	1.00	0	0	402	28	14.36	20.14	-0.65	-1.4	No
Oct-02						695	24	28.96	25.71			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

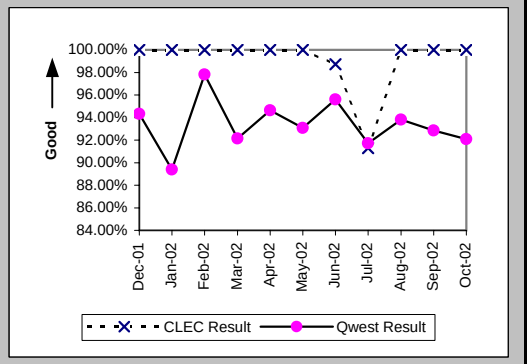
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	4	49.25	35.98			
Jan-02						174	5	34.80	49.48			
Feb-02						21	2	10.50	7.78			
Mar-02						50	5	10.00	3.46			
Apr-02						7	1	7.00				
May-02	19	1	19.00	0	0	62	1	62.00				
Jun-02						126	6	21.00	14.83			
Jul-02												
Aug-02						10	1	10.00				
Sep-02						111	5	22.20	22.08			
Oct-02						454	19	23.89	9.02			



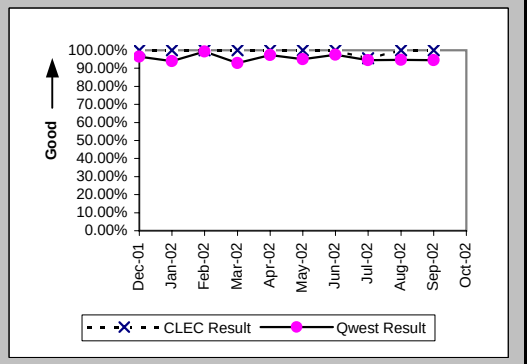
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	133	141	94.33%	23.13%	-0.24	-1.15	No
Jan-02	1	1	100.00%	0	0	118	132	89.39%	30.79%	-0.34	-1.21	No
Feb-02	2	2	100.00%	0	0	134	137	97.81%	14.64%	-0.21	-1.13	No
Mar-02	6	6	100.00%	0	0	129	140	92.14%	26.91%	-0.7	-1.43	No
Apr-02	12	12	100.00%	0	0	141	149	94.63%	22.54%	-0.79	-1.48	No
May-02	70	70	100.00%	0	0	148	159	93.08%	25.38%	-1.9	-2.16	No
Jun-02	78	79	98.73%	0	0	152	159	95.60%	20.52%	-1.11	-1.68	No
Jul-02	21	23	91.30%	0	0	133	145	91.72%	27.55%	0.11	-0.94	No
Aug-02	15	15	100.00%	0	0	212	226	93.81%	24.11%	-0.96	-1.59	No
Sep-02	10	10	100.00%	0	0	221	238	92.86%	25.75%	-0.86	-1.52	No
Oct-02	5	5	100.00%	0	0	198	215	92.09%	26.98%	-0.65	-1.39	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

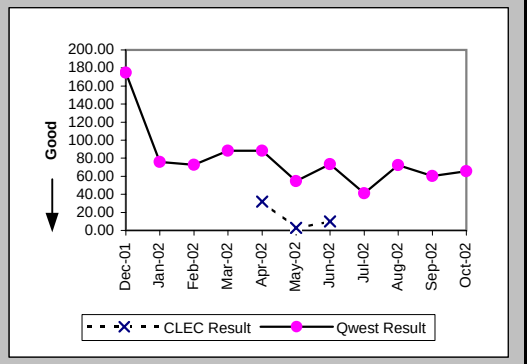
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	136	141	96.45%	18.49%	-0.19	-1.12	No
Jan-02	1	1	100.00%	0	0	124	132	93.94%	23.86%	-0.25	-1.15	No
Feb-02	2	2	100.00%	0	0	136	137	99.27%	8.51%	-0.12	-1.07	No
Mar-02	6	6	100.00%	0	0	130	140	92.86%	25.75%	-0.67	-1.4	No
Apr-02	12	12	100.00%	0	0	145	149	97.32%	16.16%	-0.55	-1.34	No
May-02	70	70	100.00%	0	0	151	159	94.97%	21.86%	-1.6	-1.98	No
Jun-02	79	79	100.00%	0	0	155	159	97.48%	15.66%	-1.17	-1.71	No
Jul-02	22	23	95.65%	0	0	137	145	94.48%	22.83%	-0.23	-1.14	No
Aug-02	15	15	100.00%	0	0	214	226	94.69%	22.42%	-0.89	-1.54	No
Sep-02	10	10	100.00%	0	0	225	238	94.54%	22.72%	-0.74	-1.45	No
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

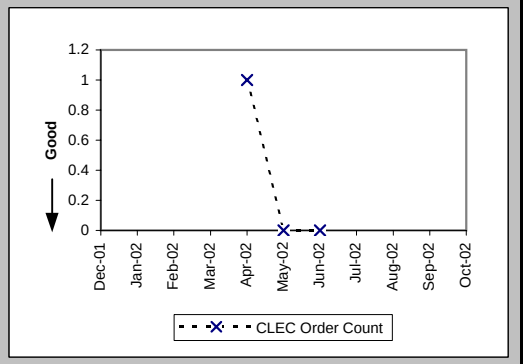
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2798	16	174.88	134.85			
Jan-02						2574	34	75.71	123.76			
Feb-02						3199	44	72.70	116.30			
Mar-02						3796	43	88.28	118.01			
Apr-02	64	2	32.00	0	0	4685	53	88.40	115.12	-0.68	-1.41	No
May-02	3	1	3.00	0	0	2999	55	54.53	64.13	-0.8	-1.48	No
Jun-02	10	1	10.00	0	0	3449	47	73.38	73.47	-0.85	-1.52	No
Jul-02						4839	118	41.01	61.52			
Aug-02						3185	44	72.39	88.28			
Sep-02						2347	39	60.18	86.60			
Oct-02						3475	53	65.57	98.95			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

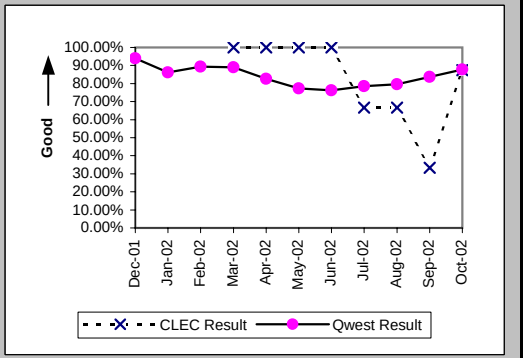
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	1
May-02	0
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

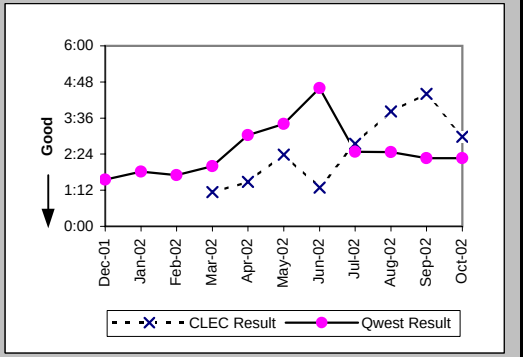
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79	84	94.05%	23.66%			
Jan-02						87	101	86.14%	34.55%			
Feb-02						50	56	89.29%	30.93%			
Mar-02	1	1	100.00%	0	0	73	82	89.02%	31.26%	-0.35	-1.21	No
Apr-02	2	2	100.00%	0	0	71	86	82.56%	37.95%	-0.64	-1.39	No
May-02	2	2	100.00%	0	0	92	119	77.31%	41.88%	-0.76	-1.46	No
Jun-02	5	5	100.00%	2	0	103	135	76.30%	42.53%	-1.22	-1.74	No
Jul-02	4	6	66.67%	1	0	99	126	78.57%	41.03%	0.65	-0.6	No
Aug-02	8	12	66.67%	1	0	102	128	79.69%	40.23%	1.01	-0.39	No
Sep-02	1	3	33.33%	0	0	97	116	83.62%	37.01%	1.78	0.08	Yes
Oct-02	7	8	87.50%	0	0	86	98	87.76%	32.78%	0.05	-0.97	No



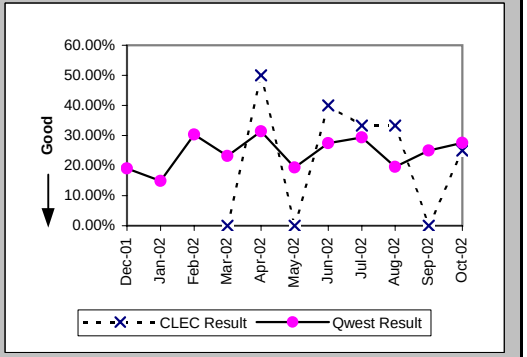
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						129:57	84	1:33	2:16			
Jan-02						183:35	101	1:49	2:23			
Feb-02						95:15	56	1:42	2:11			
Mar-02	1:08	1	1:08	0	0	163:39	82	2:00	1:39	-0.52	-1.32	No
Apr-02	2:58	2	1:29	0	0	260:15	86	3:02	5:32	-0.39	-1.24	No
May-02	4:46	2	2:23	0	0	403:38	119	3:24	5:21	-0.26	-1.16	No
Jun-02	6:23	5	1:17	2	0	621:00	135	4:36	8:27	-0.86	-1.52	No
Jul-02	16:28	6	2:45	1	0	312:55	126	2:29	2:21	0.4	-0.76	No
Aug-02	45:44	12	3:49	1	0	314:50	128	2:28	3:07	1.16	-0.29	No
Sep-02	13:11	3	4:24	0	0	263:35	116	2:16	2:05	1.53	-0.07	No
Oct-02	23:50	8	2:59	0	0	222:21	98	2:16	2:02	1.01	-0.39	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

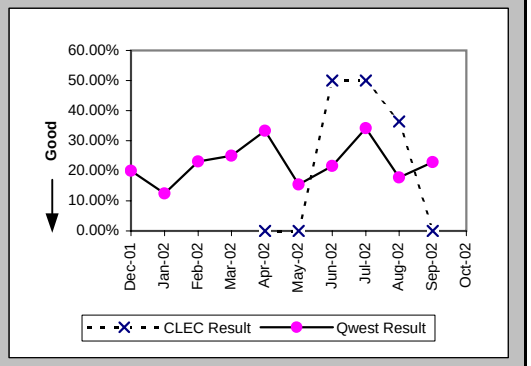
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	84	19.05%	39.27%			
Jan-02						15	101	14.85%	35.56%			
Feb-02						17	56	30.36%	45.98%			
Mar-02	0	1	0.00%	0	0	19	82	23.17%	42.19%	-0.55	-1.33	No
Apr-02	1	2	50.00%	0	0	27	86	31.40%	46.41%	0.45	-0.73	No
May-02	0	2	0.00%	0	0	23	119	19.33%	39.49%	-0.69	-1.42	No
Jun-02	2	5	40.00%	2	0	37	135	27.41%	44.60%	0.58	-0.65	No
Jul-02	2	6	33.33%	1	0	37	126	29.37%	45.54%	0.21	-0.87	No
Aug-02	4	12	33.33%	1	0	25	128	19.53%	39.64%	1.07	-0.35	No
Sep-02	0	3	0.00%	0	0	29	116	25.00%	43.30%	-0.99	-1.6	No
Oct-02	2	8	25.00%	0	0	27	98	27.55%	44.68%	-0.16	-1.09	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

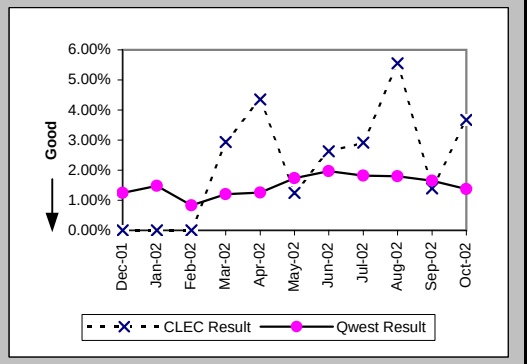
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	40	20.00%	40.00%			
Jan-02						6	48	12.50%	33.07%			
Feb-02						6	26	23.08%	42.13%			
Mar-02						15	60	25.00%	43.30%			
Apr-02	0	1	0.00%	0	0	16	48	33.33%	47.14%	-0.7	-1.43	No
May-02	0	2	0.00%	0	0	12	78	15.38%	36.08%	-0.6	-1.36	No
Jun-02	2	4	50.00%	2	0	19	88	21.59%	41.15%	1.16	-0.3	No
Jul-02	2	4	50.00%	1	0	28	82	34.15%	47.42%	0.59	-0.64	No
Aug-02	4	11	36.36%	1	0	14	79	17.72%	38.19%	1.35	-0.18	No
Sep-02	0	3	0.00%	0	0	16	70	22.86%	41.99%	-0.92	-1.56	No
Oct-02												



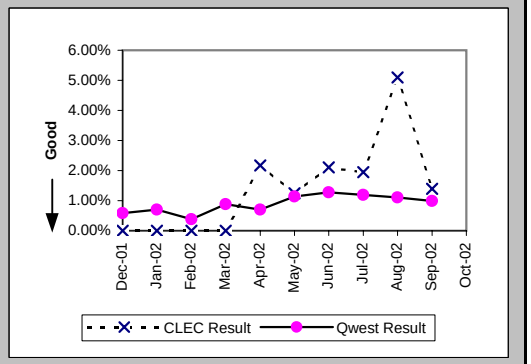
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	84	6777	1.24%	11.06%	-0.52	-1.32	No
Jan-02	0	23	0.00%	0	0	101	6835	1.48%	12.07%	-0.59	-1.36	No
Feb-02	0	26	0.00%	0	0	56	6791	0.82%	9.04%	-0.46	-1.28	No
Mar-02	1	34	2.94%	0	0	82	6801	1.21%	10.91%	0.83	-0.49	No
Apr-02	2	46	4.35%	0	0	86	6822	1.26%	11.16%	1.5	-0.09	No
May-02	2	161	1.24%	0	0	119	6843	1.74%	13.07%	-0.48	-1.29	No
Jun-02	5	190	2.63%	2	0	135	6878	1.96%	13.87%	0.68	-0.59	No
Jul-02	6	206	2.91%	1	0	126	6909	1.82%	13.38%	1.11	-0.32	No
Aug-02	12	216	5.56%	1	0	128	7136	1.79%	13.27%	3.3	1.01	Yes
Sep-02	3	215	1.40%	0	0	116	7038	1.65%	12.73%	-0.29	-1.17	No
Oct-02	8	218	3.67%	0	0	98	7146	1.37%	11.63%	2.41	0.47	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

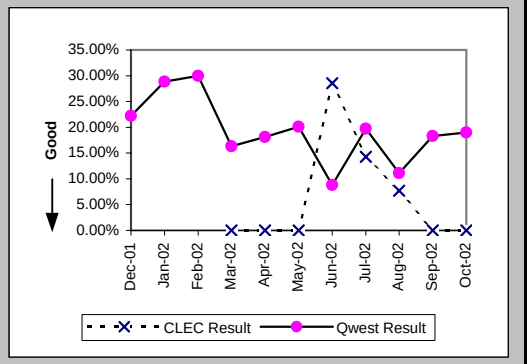
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	40	6777	0.59%	7.66%	-0.36	-1.22	No
Jan-02	0	23	0.00%	0	0	48	6835	0.70%	8.35%	-0.4	-1.24	No
Feb-02	0	26	0.00%	0	0	26	6791	0.38%	6.18%	-0.32	-1.19	No
Mar-02	0	34	0.00%	0	0	60	6801	0.88%	9.35%	-0.55	-1.33	No
Apr-02	1	46	2.17%	0	0	48	6822	0.70%	8.36%	0.99	-0.4	No
May-02	2	161	1.24%	0	0	78	6843	1.14%	10.62%	0.2	-0.88	No
Jun-02	4	190	2.11%	2	0	88	6878	1.28%	11.24%	0.97	-0.41	No
Jul-02	4	206	1.94%	1	0	82	6909	1.19%	10.83%	0.96	-0.41	No
Aug-02	11	216	5.09%	1	0	79	7136	1.11%	10.46%	4	1.43	Yes
Sep-02	3	215	1.40%	0	0	70	7038	0.99%	9.92%	0.62	-0.63	No
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

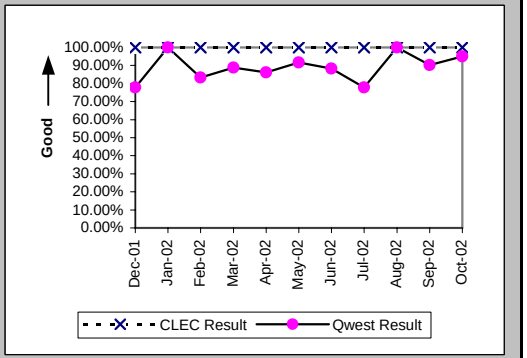
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	108	22.22%	41.57%			
Jan-02						41	142	28.87%	45.32%			
Feb-02						24	80	30.00%	45.83%			
Mar-02	0	1	0.00%	0	0	16	98	16.33%	36.96%	-0.44	-1.27	No
Apr-02	0	2	0.00%	0	0	19	105	18.10%	38.50%	-0.66	-1.4	No
May-02	0	2	0.00%	0	0	30	149	20.13%	40.10%	-0.71	-1.43	No
Jun-02	2	7	28.57%	0	0	13	148	8.78%	28.31%	1.45	-0.12	No
Jul-02	1	7	14.29%	0	0	31	157	19.75%	39.81%	-0.36	-1.22	No
Aug-02	1	13	7.69%	0	0	16	144	11.11%	31.43%	-0.38	-1.23	No
Sep-02	0	3	0.00%	0	0	26	142	18.31%	38.67%	-0.81	-1.49	No
Oct-02	0	8	0.00%	0	0	23	121	19.01%	39.24%	-1.33	-1.81	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

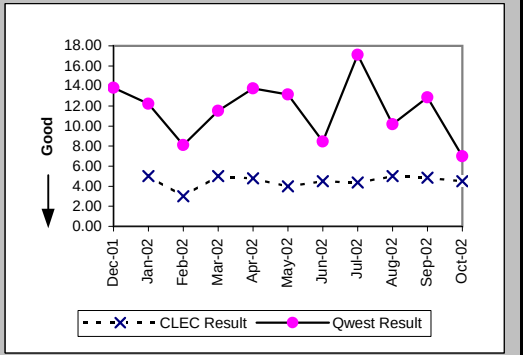
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Jan-02	4	4	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No
Mar-02	4	4	100.00%	0	0	16	18	88.89%	31.43%	-0.64	-1.39	No
Apr-02	5	5	100.00%	0	0	25	29	86.21%	34.48%	-0.83	-1.5	No
May-02	3	3	100.00%	0	0	11	12	91.67%	27.64%	-0.47	-1.28	No
Jun-02	6	6	100.00%	0	0	15	17	88.24%	32.22%	-0.77	-1.47	No
Jul-02	8	8	100.00%	0	0	7	9	77.78%	41.57%	-1.1	-1.67	No
Aug-02	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	0	0	28	31	90.32%	29.57%	-0.78	-1.48	No
Oct-02	4	4	100.00%	0	0	19	20	95.00%	21.79%	-0.42	-1.25	No



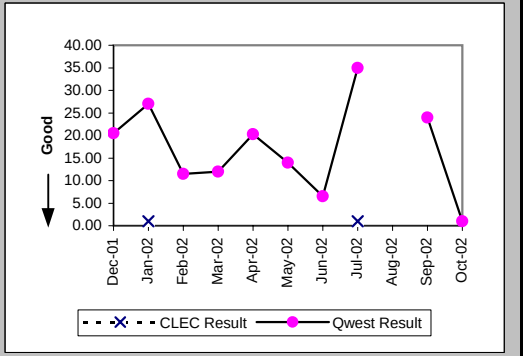
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152	11	13.82	15.47			
Jan-02	15	3	5.00	1	0	159	13	12.23	13.97	-0.81	-1.49	No
Feb-02	3	1	3.00	1	0	65	8	8.12	6.45	-0.75	-1.46	No
Mar-02	15	3	5.00	1	0	196	17	11.53	13.99	-0.75	-1.45	No
Apr-02	24	5	4.80	0	0	385	28	13.75	10.64	-1.73	-2.05	No
May-02	8	2	4.00	1	0	171	13	13.15	8.85	-1.36	-1.83	No
Jun-02	27	6	4.50	0	0	144	17	8.47	5.57	-1.5	-1.91	No
Jul-02	35	8	4.38	0	0	154	9	17.11	22.79	-1.15	-1.7	No
Aug-02	10	2	5.00	1	0	112	11	10.18	7.90	-0.85	-1.52	No
Sep-02	34	7	4.86	0	0	373	29	12.86	14.34	-1.33	-1.81	No
Oct-02	18	4	4.50	0	0	119	17	7.00	5.00	-0.9	-1.55	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

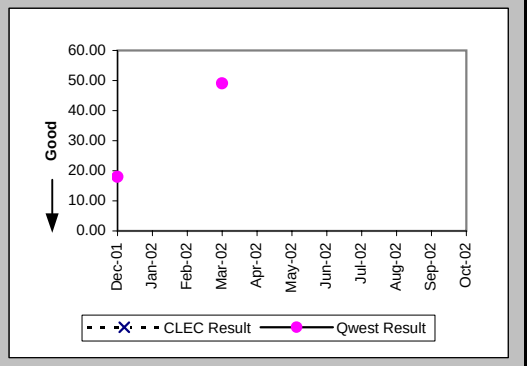
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	2	20.50	24.75			
Jan-02	1	1	1.00	0	0	54	2	27.00	29.70	-0.71	-1.43	No
Feb-02						23	2	11.50	12.02			
Mar-02						12	1	12.00				
Apr-02						81	4	20.25	18.14			
May-02						28	2	14.00	14.14			
Jun-02						13	2	6.50	3.54			
Jul-02	1	1	1.00	0	0	70	2	35.00	41.01	-0.68	-1.41	No
Aug-02												
Sep-02						96	4	24.00	23.71			
Oct-02						1	1	1.00				



Checklist #4 - Unbundled Loop - ISDN Capable Installation

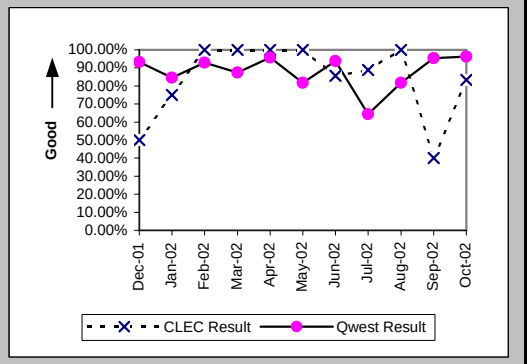
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



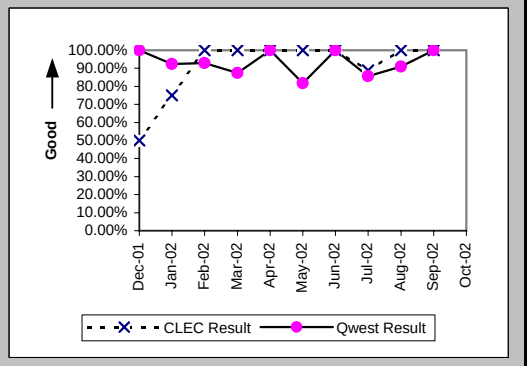
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	14	15	93.33%	24.94%	1.23	-0.25	No
Jan-02	3	4	75.00%	0	0	11	13	84.62%	36.08%	0.31	-0.81	No
Feb-02	4	4	100.00%	0	0	13	14	92.86%	25.75%	-0.49	-1.3	No
Mar-02	3	3	100.00%	0	0	14	16	87.50%	33.07%	-0.6	-1.37	No
Apr-02	5	5	100.00%	0	0	23	24	95.83%	19.98%	-0.42	-1.26	No
May-02	6	6	100.00%	0	0	18	22	81.82%	38.57%	-1.02	-1.62	No
Jun-02	6	7	85.71%	0	0	15	16	93.75%	24.21%	0.46	-0.72	No
Jul-02	8	9	88.89%	0	0	9	14	64.29%	47.92%	-1.2	-1.73	No
Aug-02	6	6	100.00%	0	0	9	11	81.82%	38.57%	-0.93	-1.56	No
Sep-02	2	5	40.00%	0	0	21	22	95.45%	20.83%	2.56	0.55	Yes
Oct-02	5	6	83.33%	0	0	26	27	96.30%	18.89%	0.91	-0.45	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

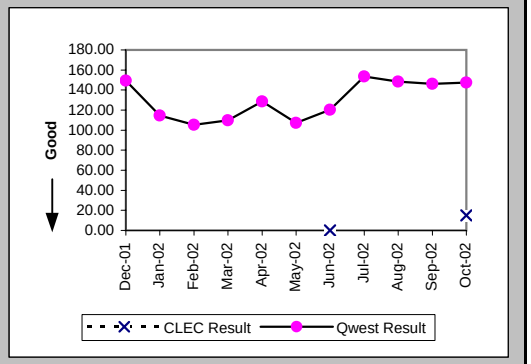
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	15	15	100.00%	N/A	N/A	0.01	Yes
Jan-02	3	4	75.00%	0	0	12	13	92.31%	26.65%	0.7	-0.58	No
Feb-02	4	4	100.00%	0	0	13	14	92.86%	25.75%	-0.49	-1.3	No
Mar-02	3	3	100.00%	0	0	14	16	87.50%	33.07%	-0.6	-1.37	No
Apr-02	5	5	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	0	0	18	22	81.82%	38.57%	-1.02	-1.62	No
Jun-02	7	7	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	8	9	88.89%	0	0	12	14	85.71%	34.99%	-0.21	-1.13	No
Aug-02	6	6	100.00%	0	0	10	11	90.91%	28.75%	-0.62	-1.38	No
Sep-02	5	5	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

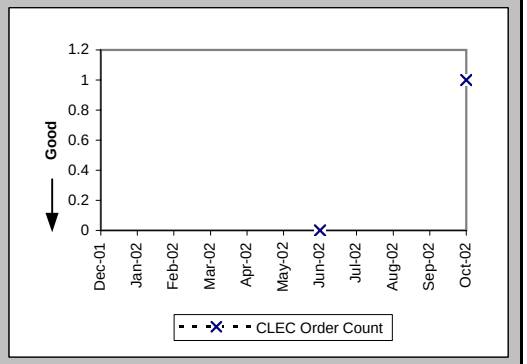
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1046	7	149.43	122.10			
Jan-02						1262	11	114.73	123.03			
Feb-02						1474	14	105.29	122.49			
Mar-02						1645	15	109.67	127.54			
Apr-02						1927	15	128.47	130.21			
May-02						1932	18	107.33	130.34			
Jun-02	0	1	0.00	0	0	2166	18	120.33	134.01	-0.87	-1.53	No
Jul-02						2455	16	153.44	138.01			
Aug-02						2225	15	148.33	127.13			
Sep-02						1900	13	146.15	85.21			
Oct-02	15	1	15.00	0	0	1769	12	147.42	59.52	-2.14	-2.3	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

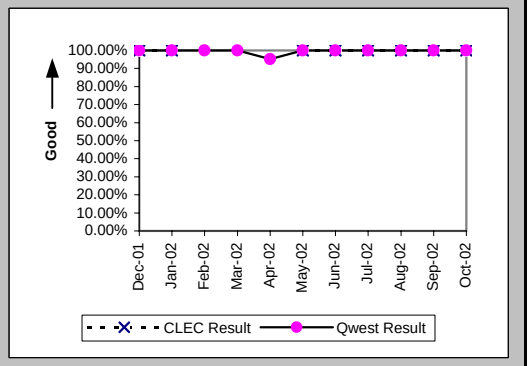
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	1



Checklist #4 - Unbundled Loop - ISDN Capable Repair

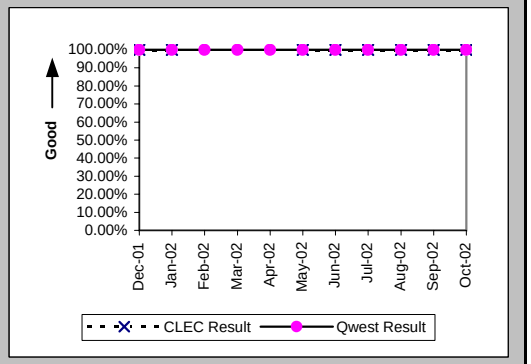
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Feb-02						10	10	100.00%	0.00%			
Mar-02						22	22	100.00%	0.00%			
Apr-02						20	21	95.24%	21.30%			
May-02	2	2	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	



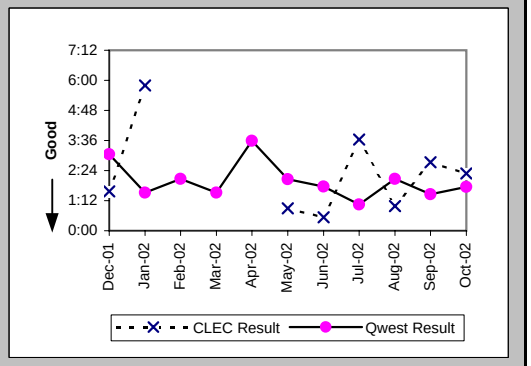
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Feb-02						10	10	100.00%	0.00%			
Mar-02						22	22	100.00%	0.00%			
Apr-02						21	21	100.00%	0.00%			
May-02	2	2	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

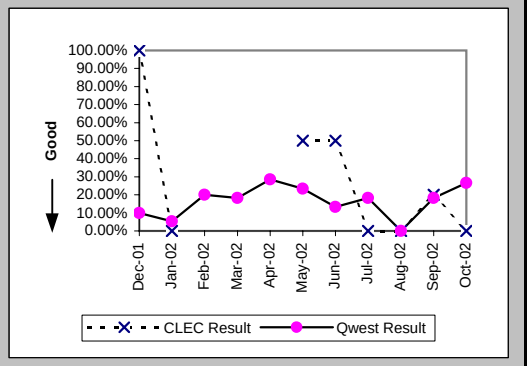
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:34	1	1:34	0	0	30:25	10	3:03	3:14	-0.43	-1.26	No
Jan-02	5:48	1	5:48	0	0	28:47	19	1:31	1:06	3.72	1.26	Yes
Feb-02						20:45	10	2:04	1:41			
Mar-02						33:26	22	1:31	1:47			
Apr-02						75:17	21	3:35	7:26			
May-02	1:49	2	0:54	0	0	61:29	30	2:03	2:26	-0.64	-1.39	No
Jun-02	1:05	2	0:32	1	0	26:35	15	1:46	1:30	-1.09	-1.67	No
Jul-02	7:17	2	3:38	0	0	23:06	22	1:03	1:25	1.57	-0.04	No
Aug-02	1:59	2	0:59	0	0	37:06	18	2:04	2:01	-0.71	-1.43	No
Sep-02	13:41	5	2:44	0	0	31:58	22	1:27	1:22	1.72	0.04	Yes
Oct-02	6:51	3	2:17	0	0	26:11	15	1:45	2:24	0.65	-0.61	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

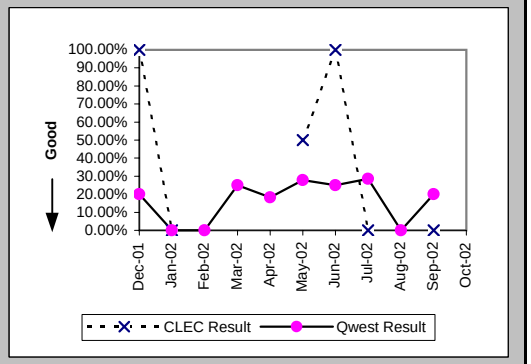
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	10	10.00%	30.00%	1.41	-0.14	No
Jan-02	0	1	0.00%	0	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Feb-02						2	10	20.00%	40.00%			
Mar-02						4	22	18.18%	38.57%			
Apr-02						6	21	28.57%	45.18%			
May-02	1	2	50.00%	0	0	7	30	23.33%	42.30%	0.66	-0.6	No
Jun-02	1	2	50.00%	1	0	2	15	13.33%	33.99%	0.94	-0.43	No
Jul-02	0	2	0.00%	0	0	4	22	18.18%	38.57%	-0.64	-1.39	No
Aug-02	0	2	0.00%	0	0	0	18	0.00%	N/A	N/A	N/A	
Sep-02	1	5	20.00%	0	0	4	22	18.18%	38.57%	0.05	-0.97	No
Oct-02	0	3	0.00%	0	0	4	15	26.67%	44.22%	-0.95	-1.58	No



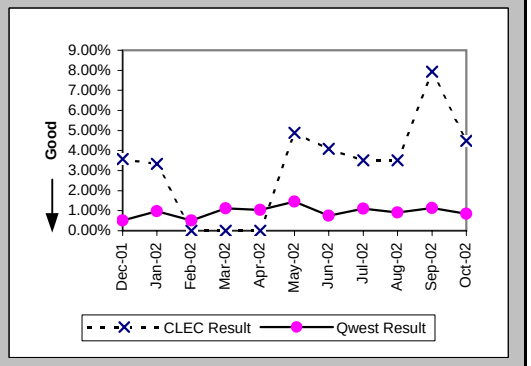
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	5	20.00%	40.00%	1.02	-0.38	No
Jan-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Feb-02						0	4	0.00%	0.00%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						2	11	18.18%	38.57%			
May-02	1	2	50.00%	0	0	5	18	27.78%	44.79%	0.48	-0.71	No
Jun-02	1	1	100.00%	1	0	2	8	25.00%	43.30%	1.01	-0.39	No
Jul-02	0	1	0.00%	0	0	2	7	28.57%	45.18%	-0.59	-1.36	No
Aug-02						0	7	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

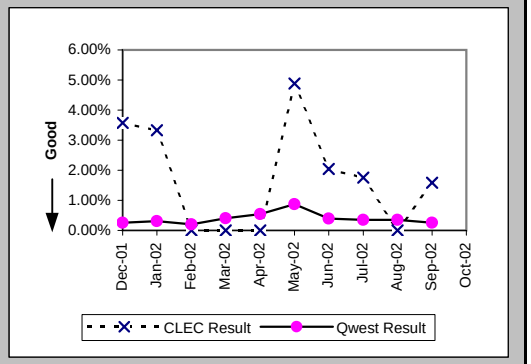
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	28	3.57%	0	0	10	1969	0.51%	7.11%	1.45	-0.12	No
Jan-02	1	30	3.33%	0	0	19	1957	0.97%	9.81%	1.04	-0.37	No
Feb-02	0	30	0.00%	0	0	10	1976	0.51%	7.10%	-0.39	-1.24	No
Mar-02	0	28	0.00%	0	0	22	1980	1.11%	10.48%	-0.56	-1.34	No
Apr-02	0	35	0.00%	0	0	21	2036	1.03%	10.10%	-0.6	-1.36	No
May-02	2	41	4.88%	0	0	30	2074	1.45%	11.94%	1.47	-0.11	No
Jun-02	2	49	4.08%	1	0	15	2008	0.75%	8.61%	1.88	0.14	Yes
Jul-02	2	57	3.51%	0	0	22	1992	1.10%	10.45%	1.4	-0.15	No
Aug-02	2	57	3.51%	0	0	18	1982	0.91%	9.49%	1.58	-0.04	No
Sep-02	5	63	7.94%	0	0	22	1950	1.13%	10.56%	3.27	0.99	Yes
Oct-02	3	67	4.48%	0	0	15	1781	0.84%	9.14%	2.25	0.37	Yes



Checklist #4 - Unbundled Loop - ISDN Capable Repair

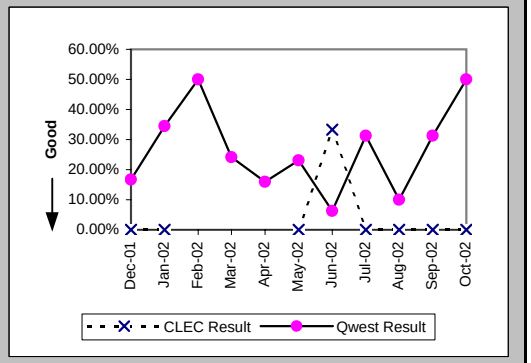
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	28	3.57%	0	0	5	1969	0.25%	5.03%	1.76	0.07	Yes
Jan-02	1	30	3.33%	0	0	6	1957	0.31%	5.53%	1.65	0	Yes
Feb-02	0	30	0.00%	0	0	4	1976	0.20%	4.49%	-0.24	-1.15	No
Mar-02	0	28	0.00%	0	0	8	1980	0.40%	6.34%	-0.33	-1.2	No
Apr-02	0	35	0.00%	0	0	11	2036	0.54%	7.33%	-0.43	-1.26	No
May-02	2	41	4.88%	0	0	18	2074	0.87%	9.28%	1.91	0.16	Yes
Jun-02	1	49	2.04%	1	0	8	2008	0.40%	6.30%	1.26	-0.23	No
Jul-02	1	57	1.75%	0	0	7	1992	0.35%	5.92%	1.24	-0.25	No
Aug-02	0	57	0.00%	0	0	7	1982	0.35%	5.93%	-0.44	-1.27	No
Sep-02	1	63	1.59%	0	0	5	1950	0.26%	5.06%	1.34	-0.18	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

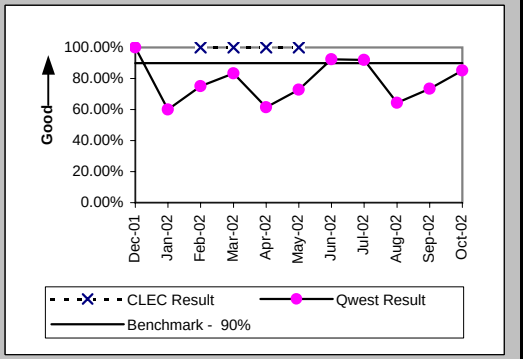
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	2	12	16.67%	37.27%	-0.43	-1.26	No
Jan-02	0	1	0.00%	0	0	10	29	34.48%	47.53%	-0.71	-1.43	No
Feb-02						10	20	50.00%	50.00%			
Mar-02						7	29	24.14%	42.79%			
Apr-02						4	25	16.00%	36.66%			
May-02	0	2	0.00%	0	0	9	39	23.08%	42.13%	-0.76	-1.46	No
Jun-02	1	3	33.33%	0	0	1	16	6.25%	24.21%	1.02	-0.38	No
Jul-02	0	2	0.00%	0	0	10	32	31.25%	46.35%	-0.92	-1.56	No
Aug-02	0	2	0.00%	0	0	2	20	10.00%	30.00%	-0.45	-1.27	No
Sep-02	0	5	0.00%	0	0	10	32	31.25%	46.35%	-1.4	-1.85	No
Oct-02	0	3	0.00%	0	0	15	30	50.00%	50.00%	-1.65	-2	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

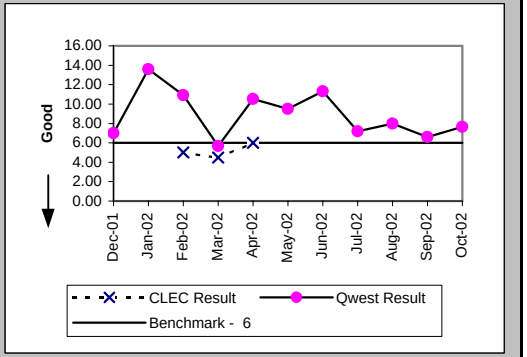
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	5	60.00%	48.99%			
Feb-02	1	1	100.00%	0	0	9	12	75.00%	43.30%	-0.55	-1.34	No
Mar-02	9	9	100.00%	0	0	5	6	83.33%	37.27%	-0.85	-1.52	No
Apr-02	1	1	100.00%	0	0	8	13	61.54%	48.65%	-0.76	-1.46	No
May-02	1	1	100.00%	0	0	16	22	72.73%	44.54%	-0.6	-1.36	No
Jun-02						12	13	92.31%	26.65%			
Jul-02						23	25	92.00%	27.13%			
Aug-02						9	14	64.29%	47.92%			
Sep-02						11	15	73.33%	44.22%			
Oct-02						23	27	85.19%	35.52%			



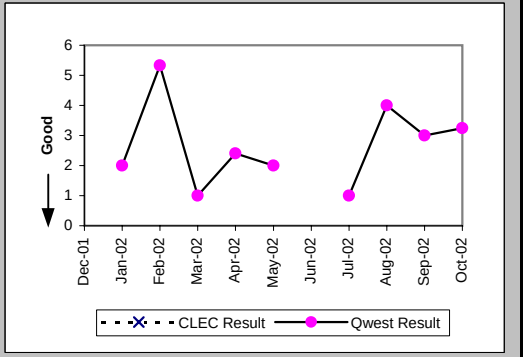
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	2	7.00	5.66			
Jan-02						68	5	13.60	4.10			
Feb-02	5	1	5.00	0	0	131	12	10.92	3.75	-1.51	-1.92	No
Mar-02	27	6	4.50	3	0	34	6	5.67	3.56	-0.57	-1.35	No
Apr-02	6	1	6.00	0	0	137	13	10.54	3.67	-1.19	-1.73	No
May-02						209	22	9.50	4.84			
Jun-02						147	13	11.31	4.46			
Jul-02						187	26	7.19	4.00			
Aug-02						112	14	8.00	4.49			
Sep-02						99	15	6.60	2.23			
Oct-02						207	27	7.67	3.58			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

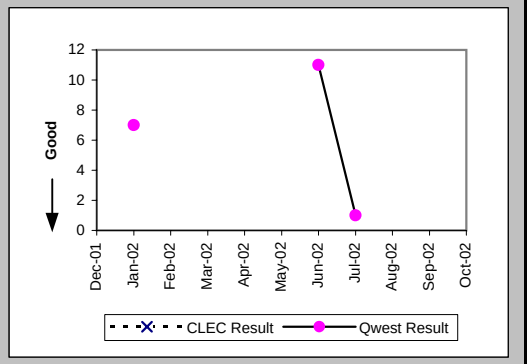
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	1	2.00				
Feb-02						16	3	5.33	7.51			
Mar-02						1	1	1.00				
Apr-02						12	5	2.40	2.61			
May-02						12	6	2.00	1.26			
Jun-02												
Jul-02						1	1	1.00				
Aug-02						20	5	4.00	1.58			
Sep-02						12	4	3.00	2.16			
Oct-02						13	4	3.25	3.86			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

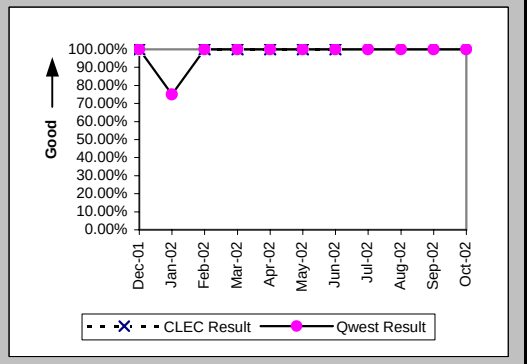
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	1	7.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						11	1	11.00				
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02												



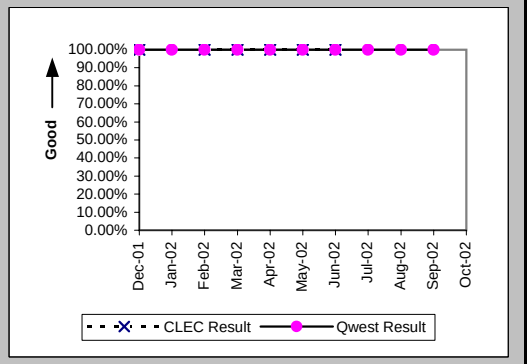
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jan-02						3	4	75.00%	43.30%			
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jul-02						20	20	100.00%	0.00%			
Aug-02						20	20	100.00%	0.00%			
Sep-02						15	15	100.00%	0.00%			
Oct-02						21	21	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

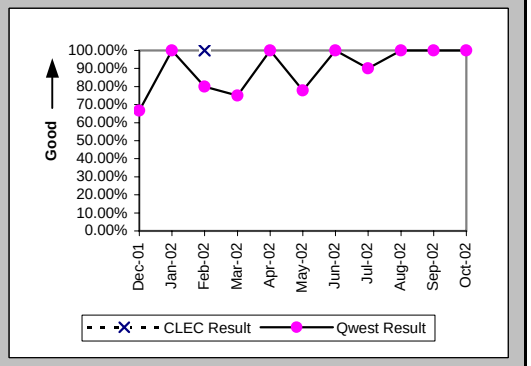
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jan-02						4	4	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jul-02						20	20	100.00%	0.00%			
Aug-02						20	20	100.00%	0.00%			
Sep-02						15	15	100.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

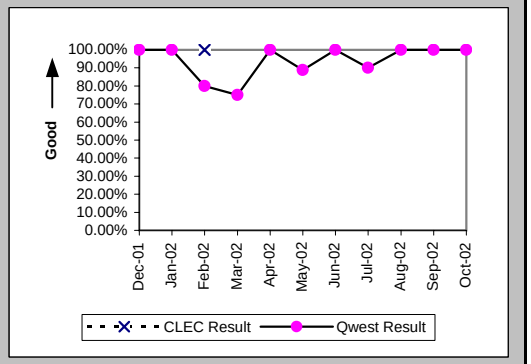
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	6	66.67%	47.14%			
Jan-02						8	8	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						7	9	77.78%	41.57%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



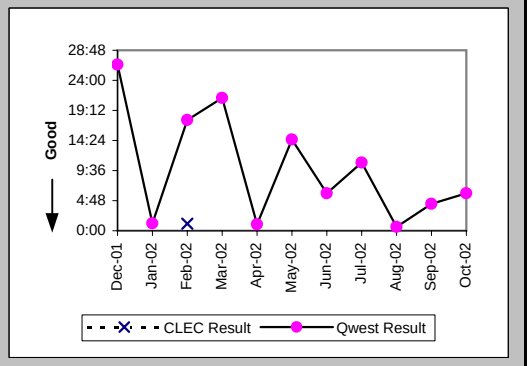
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						8	9	88.89%	31.43%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

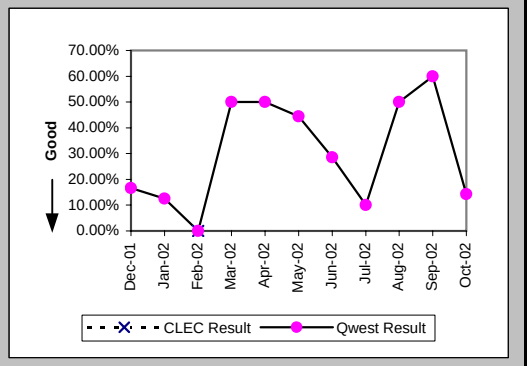
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						158:54	6	26:29	11:30			
Jan-02						9:28	8	1:11	0:57			
Feb-02	1:07	1	1:07	0	0	88:15	5	17:39	20:11	-0.75	-1.45	No
Mar-02						84:52	4	21:13	30:34			
Apr-02						2:05	2	1:02	1:20			
May-02						130:55	9	14:33	25:02			
Jun-02						41:46	7	5:58	9:49			
Jul-02						108:59	10	10:54	21:39			
Aug-02						6:20	10	0:38	0:58			
Sep-02						21:31	5	4:18	7:20			
Oct-02						41:54	7	5:59	6:47			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

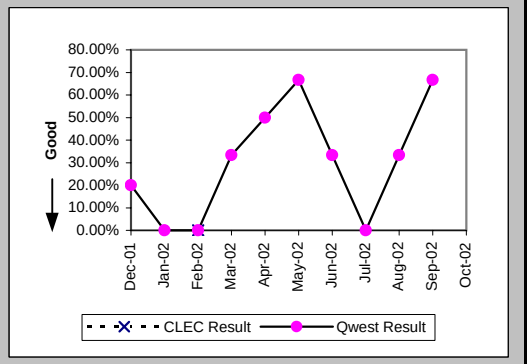
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						1	8	12.50%	33.07%			
Feb-02	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Mar-02						2	4	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						4	9	44.44%	49.69%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						1	10	10.00%	30.00%			
Aug-02						5	10	50.00%	50.00%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						1	7	14.29%	34.99%			



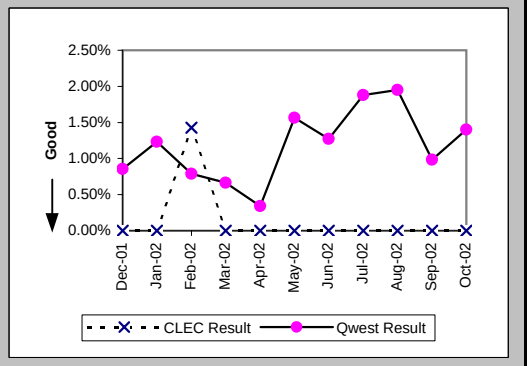
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Mar-02						1	3	33.33%	47.14%			
Apr-02						1	2	50.00%	50.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						2	6	33.33%	47.14%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						2	3	66.67%	47.14%			
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

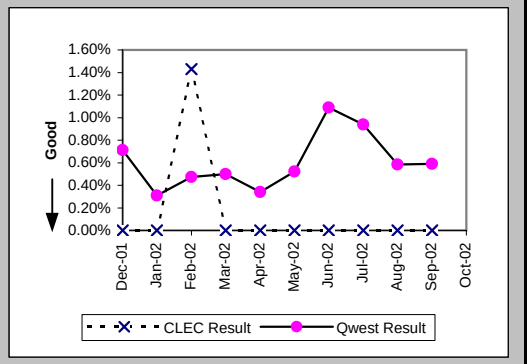
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	70	0.00%	0	0	6	703	0.85%	9.20%	-0.74	-1.45	No
Jan-02	0	69	0.00%	0	0	8	649	1.23%	11.03%	-0.88	-1.54	No
Feb-02	1	70	1.43%	0	0	5	633	0.79%	8.85%	0.52	-0.68	No
Mar-02	0	59	0.00%	0	0	4	602	0.66%	8.12%	-0.6	-1.36	No
Apr-02	0	68	0.00%	0	0	2	586	0.34%	5.83%	-0.46	-1.28	No
May-02	0	67	0.00%	0	0	9	575	1.57%	12.41%	-0.98	-1.59	No
Jun-02	0	65	0.00%	0	0	7	551	1.27%	11.20%	-0.86	-1.53	No
Jul-02	0	62	0.00%	0	0	10	532	1.88%	13.58%	-1.03	-1.63	No
Aug-02	0	61	0.00%	0	0	10	513	1.95%	13.83%	-1.04	-1.63	No
Sep-02	0	59	0.00%	0	0	5	508	0.98%	9.87%	-0.72	-1.44	No
Oct-02	0	59	0.00%	0	0	7	499	1.40%	11.76%	-0.87	-1.53	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

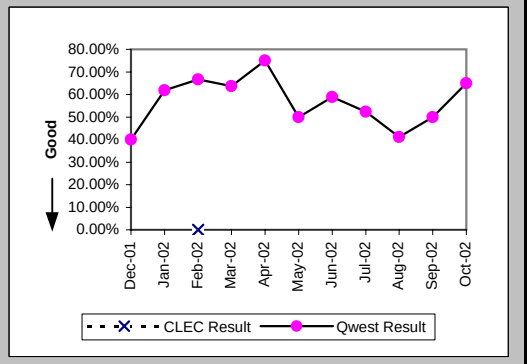
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	70	0.00%	0	0	5	703	0.71%	8.40%	-0.68	-1.41	No
Jan-02	0	69	0.00%	0	0	2	649	0.31%	5.54%	-0.44	-1.27	No
Feb-02	1	70	1.43%	0	0	3	633	0.47%	6.87%	0.85	-0.49	No
Mar-02	0	59	0.00%	0	0	3	602	0.50%	7.04%	-0.52	-1.32	No
Apr-02	0	68	0.00%	0	0	2	586	0.34%	5.83%	-0.46	-1.28	No
May-02	0	67	0.00%	0	0	3	575	0.52%	7.20%	-0.56	-1.34	No
Jun-02	0	65	0.00%	0	0	6	551	1.09%	10.38%	-0.8	-1.49	No
Jul-02	0	62	0.00%	0	0	5	532	0.94%	9.65%	-0.73	-1.44	No
Aug-02	0	61	0.00%	0	0	3	513	0.58%	7.62%	-0.57	-1.34	No
Sep-02	0	59	0.00%	0	0	3	508	0.59%	7.66%	-0.56	-1.34	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

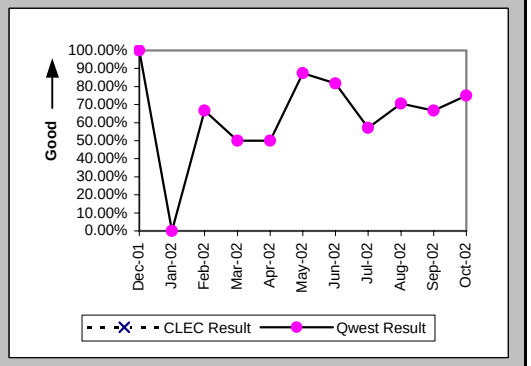
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	10	40.00%	48.99%			
Jan-02						13	21	61.90%	48.56%			
Feb-02	0	1	0.00%	0	0	10	15	66.67%	47.14%	-1.37	-1.83	No
Mar-02						7	11	63.64%	48.10%			
Apr-02						6	8	75.00%	43.30%			
May-02						9	18	50.00%	50.00%			
Jun-02						10	17	58.82%	49.22%			
Jul-02						11	21	52.38%	49.94%			
Aug-02						7	17	41.18%	49.22%			
Sep-02						5	10	50.00%	50.00%			
Oct-02						13	20	65.00%	47.70%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

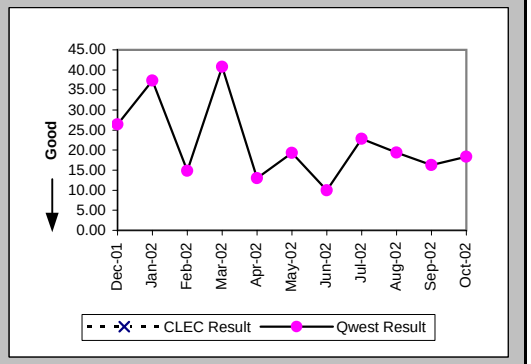
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						14	16	87.50%	33.07%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						8	14	57.14%	49.49%			
Aug-02						12	17	70.59%	45.56%			
Sep-02						8	12	66.67%	47.14%			
Oct-02						12	16	75.00%	43.30%			



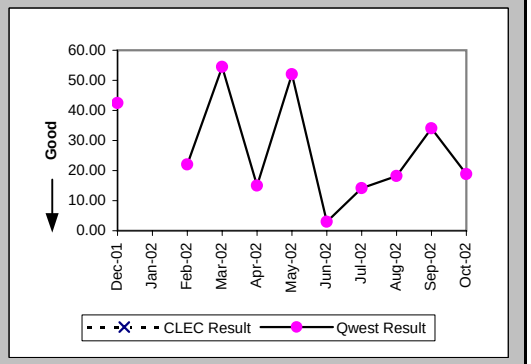
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						132	5	26.40	33.93			
Jan-02						112	3	37.33	53.41			
Feb-02						104	7	14.86	16.43			
Mar-02						163	4	40.75	41.56			
Apr-02						39	3	13.00	9.54			
May-02						405	21	19.29	29.37			
Jun-02						120	12	10.00	4.69			
Jul-02						502	22	22.82	12.82			
Aug-02						484	25	19.36	13.52			
Sep-02						325	20	16.25	16.95			
Oct-02						440	24	18.33	14.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

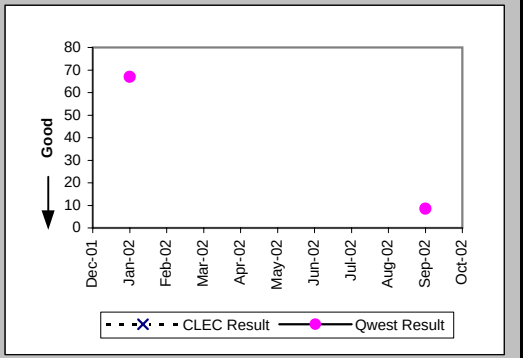
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	2	42.50	53.03			
Jan-02												
Feb-02						44	2	22.00	28.28			
Mar-02						109	2	54.50	45.96			
Apr-02						15	1	15.00				
May-02						156	3	52.00	67.36			
Jun-02						6	2	3.00	0.00			
Jul-02						113	8	14.12	8.04			
Aug-02						127	7	18.14	11.05			
Sep-02						102	3	34.00	26.85			
Oct-02						94	5	18.80	13.29			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

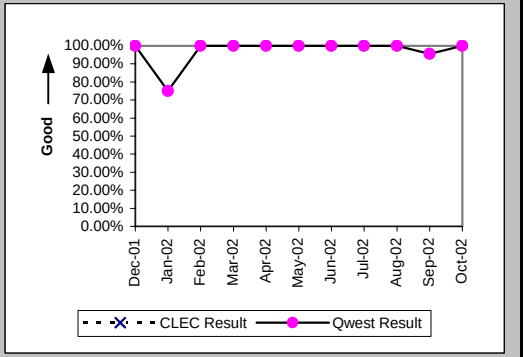
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	1	67.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						17	2	8.50	9.19			
Oct-02												



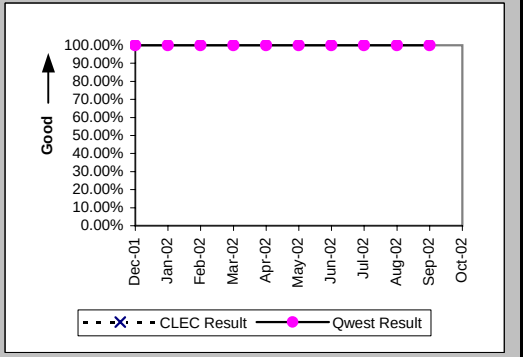
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						22	23	95.65%	20.39%			
Oct-02						23	23	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

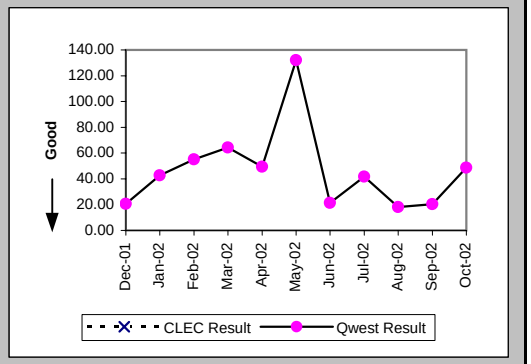
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						23	23	100.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

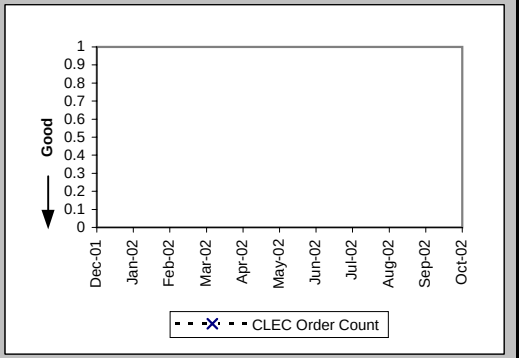
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	18.88			
Jan-02						128	3	42.67	18.88			
Feb-02						165	3	55.00	31.75			
Mar-02						193	3	64.33	51.73			
Apr-02						148	3	49.33	53.14			
May-02						132	1	132.00				
Jun-02						340	16	21.25	35.50			
Jul-02						333	8	41.62	55.04			
Aug-02						145	8	18.12	21.32			
Sep-02						163	8	20.38	22.83			
Oct-02						243	5	48.60	27.46			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

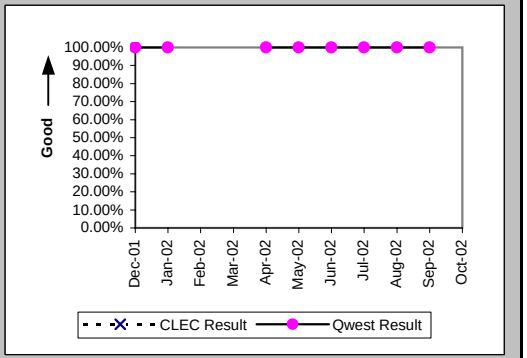
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

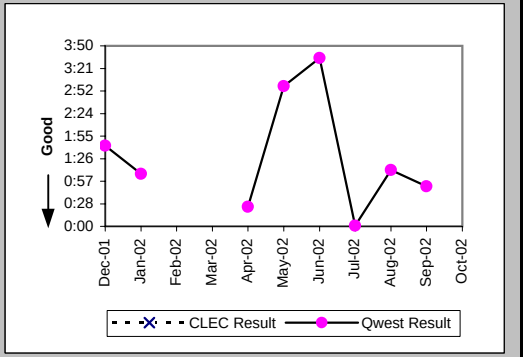
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



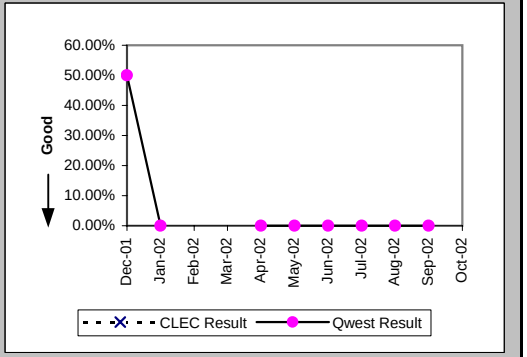
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:25	2	1:43	1:20			
Jan-02						2:13	2	1:07	1:07			
Feb-02												
Mar-02												
Apr-02						0:25	1	0:25				
May-02						2:59	1	2:59				
Jun-02						3:35	1	3:35				
Jul-02						0:02	2	0:01	0:00			
Aug-02						1:12	1	1:12				
Sep-02						2:34	3	0:51	1:00			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

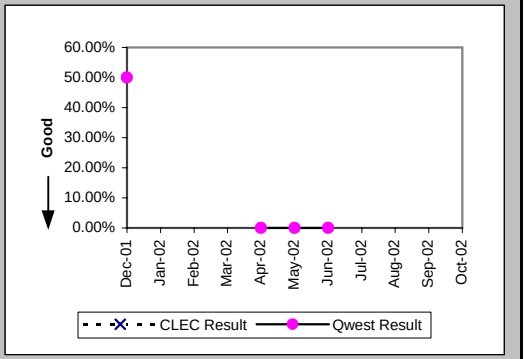
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

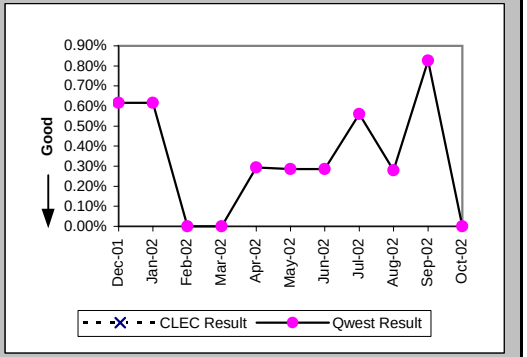
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



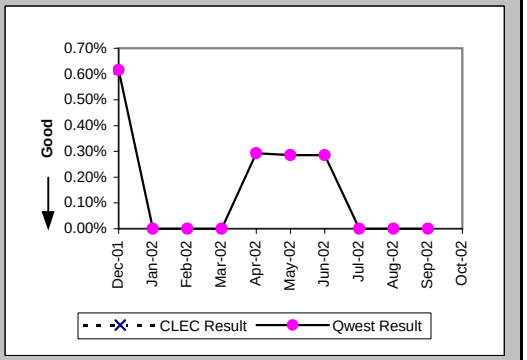
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	325	0.62%	7.82%			
Jan-02						2	325	0.62%	7.82%			
Feb-02						0	325	0.00%	0.00%			
Mar-02						0	332	0.00%	0.00%			
Apr-02						1	341	0.29%	5.41%			
May-02						1	351	0.28%	5.33%			
Jun-02						1	351	0.28%	5.33%			
Jul-02						2	357	0.56%	7.46%			
Aug-02						1	358	0.28%	5.28%			
Sep-02						3	363	0.83%	9.05%			
Oct-02						0	368	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

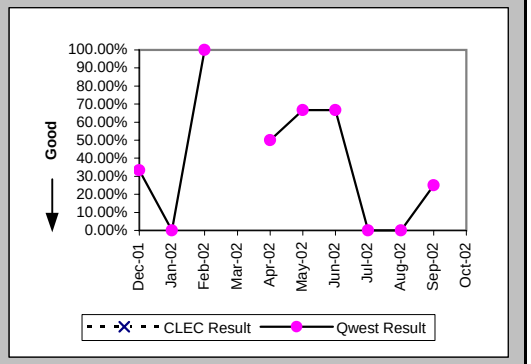
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	325	0.62%	7.82%			
Jan-02						0	325	0.00%	0.00%			
Feb-02						0	325	0.00%	0.00%			
Mar-02						0	332	0.00%	0.00%			
Apr-02						1	341	0.29%	5.41%			
May-02						1	351	0.28%	5.33%			
Jun-02						1	351	0.28%	5.33%			
Jul-02						0	357	0.00%	0.00%			
Aug-02						0	358	0.00%	0.00%			
Sep-02						0	363	0.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

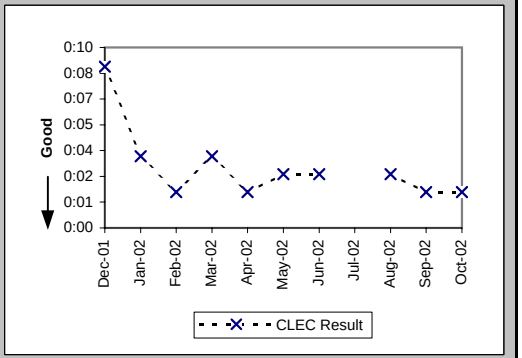
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	2	50.00%	50.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02												



Checklist #4 - Unbundled Loop Cutovers

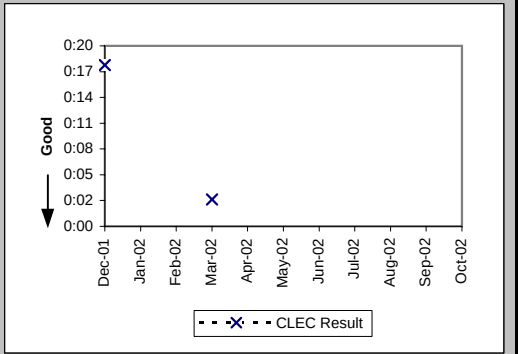
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7:00	47	0:09	0	0
Jan-02	0:04	1	0:04	0	0
Feb-02	0:29	13	0:02	0	0
Mar-02	0:30	8	0:04	0	1
Apr-02	1:43	44	0:02	0	0
May-02	1:42	32	0:03	0	0
Jun-02	0:48	14	0:03	0	0
Jul-02					
Aug-02	0:51	18	0:03	0	0
Sep-02	0:17	10	0:02	0	0
Oct-02	0:10	6	0:02	0	0



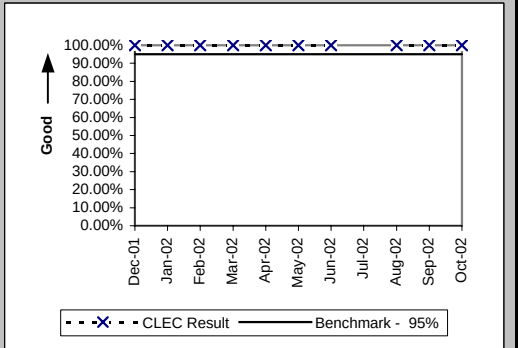
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:18	1	0:18	0	0
Jan-02					
Feb-02					
Mar-02	0:20	7	0:03	0	0
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

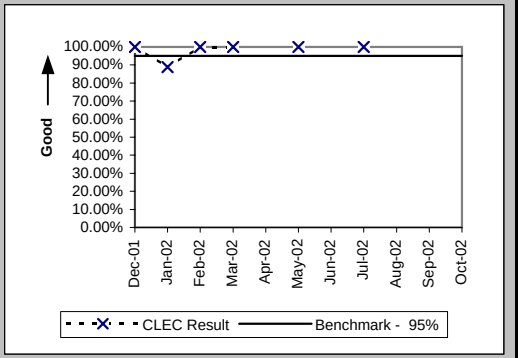
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	44	44	100.00%	0	0
Jan-02	10	10	100.00%	0	0
Feb-02	10	10	100.00%	0	0
Mar-02	5	5	100.00%	0	1
Apr-02	18	18	100.00%	0	0
May-02	16	16	100.00%	0	0
Jun-02	5	5	100.00%	0	0
Jul-02					
Aug-02	9	9	100.00%	0	0
Sep-02	4	4	100.00%	0	0
Oct-02	2	2	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

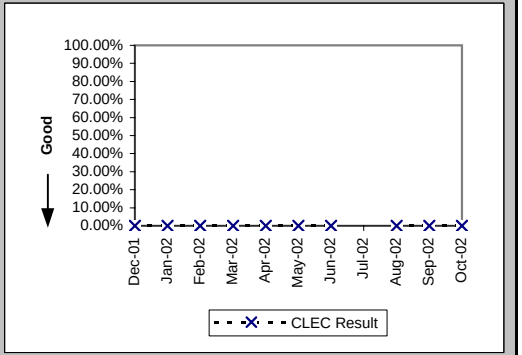
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	12	12	100.00%	0	0
Jan-02	8	9	88.89%	0	0
Feb-02	1	1	100.00%	0	0
Mar-02	5	5	100.00%	0	0
Apr-02					
May-02	1	1	100.00%	0	0
Jun-02					
Jul-02	2	2	100.00%	0	0
Aug-02					
Sep-02					
Oct-02					



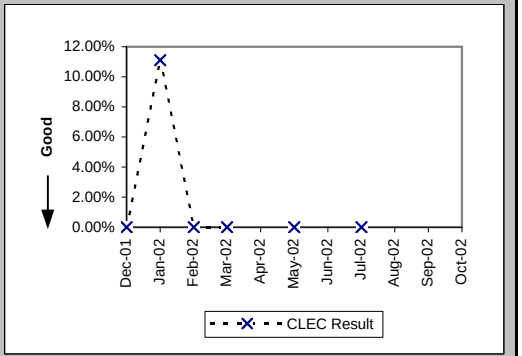
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	44	0.00%	0	0
Jan-02	0	10	0.00%	25	0
Feb-02	0	10	0.00%	0	0
Mar-02	0	5	0.00%	0	1
Apr-02	0	18	0.00%	0	0
May-02	0	16	0.00%	0	0
Jun-02	0	5	0.00%	0	0
Jul-02					
Aug-02	0	9	0.00%	0	0
Sep-02	0	4	0.00%	0	0
Oct-02	0	2	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

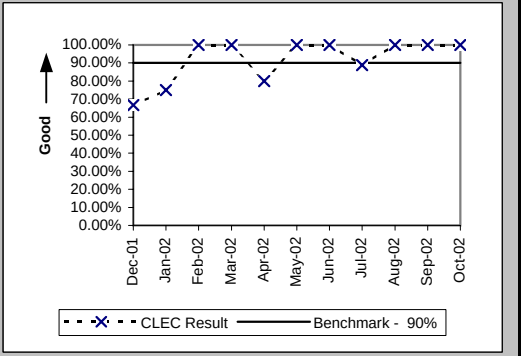
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	12	0.00%	0	0
Jan-02	1	9	11.11%	0	0
Feb-02	0	1	0.00%	0	0
Mar-02	0	5	0.00%	0	0
Apr-02					
May-02	0	1	0.00%	0	0
Jun-02					
Jul-02	0	2	0.00%	0	0
Aug-02					
Sep-02					
Oct-02					



Checklist #4 - Unbundled Loop - Conditioned

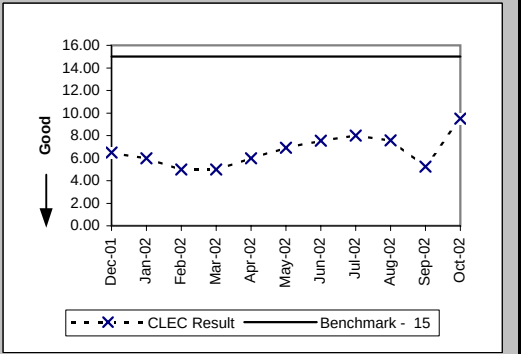
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2	3	66.67%	0	0	47.14%
Jan-02	3	4	75.00%	0	0	43.30%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02	4	5	80.00%	0	0	40.00%
May-02	13	13	100.00%	0	0	0.00%
Jun-02	9	9	100.00%	0	0	0.00%
Jul-02	8	9	88.89%	0	0	31.43%
Aug-02	9	9	100.00%	0	0	0.00%
Sep-02	5	5	100.00%	0	0	0.00%
Oct-02	2	2	100.00%	0	0	0.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

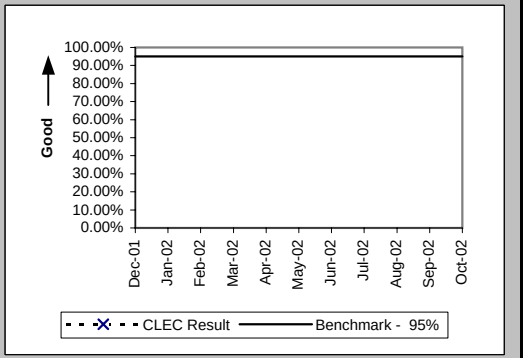
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	26	4	6.50	0	0	1.91
Jan-02	6	1	6.00	0	0	
Feb-02	5	1	5.00	0	0	
Mar-02	5	1	5.00	0	0	
Apr-02	24	4	6.00	0	0	0.82
May-02	90	13	6.92	0	0	3.73
Jun-02	68	9	7.56	0	0	1.94
Jul-02	56	7	8.00	0	0	2.24
Aug-02	53	7	7.57	0	0	3.05
Sep-02	21	4	5.25	0	0	0.96
Oct-02	19	2	9.50	0	0	0.71



Checklist #4 - Line Sharing Installation

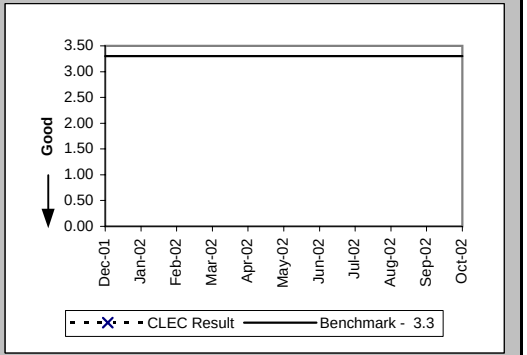
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



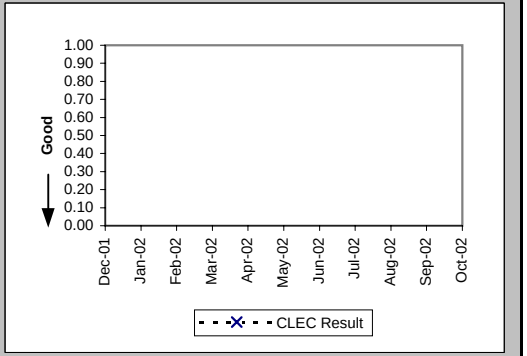
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

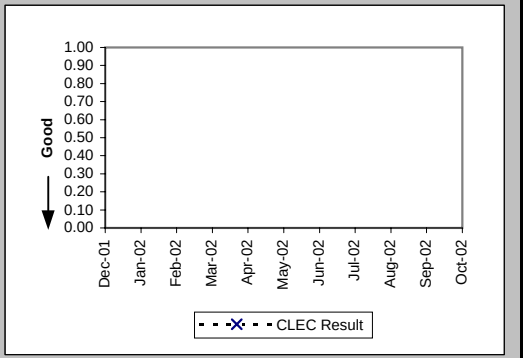
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

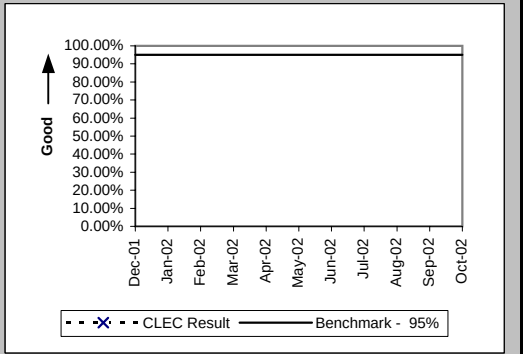
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



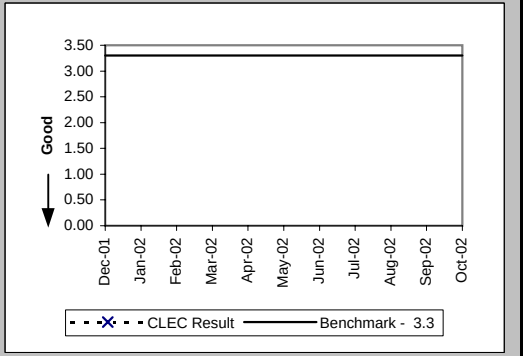
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

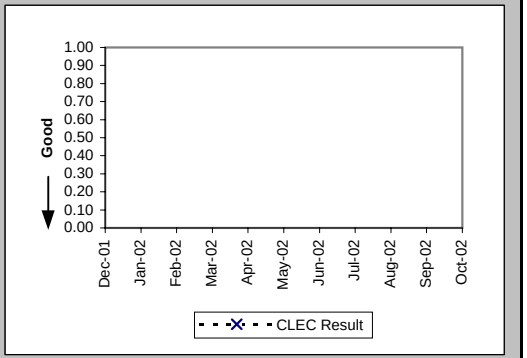
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

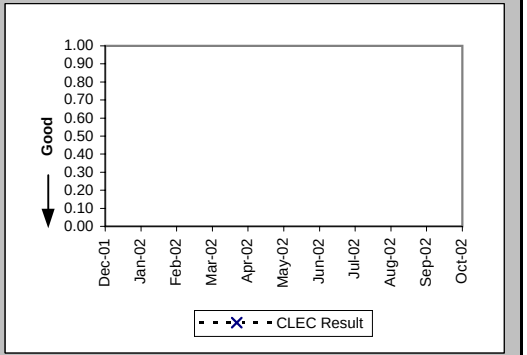
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



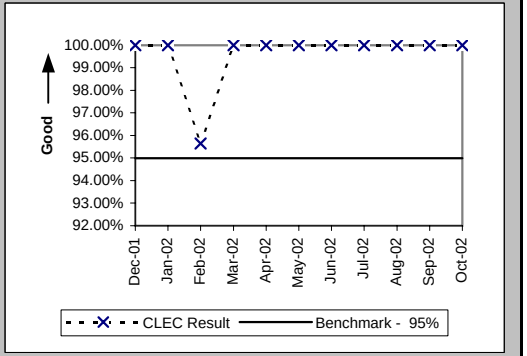
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

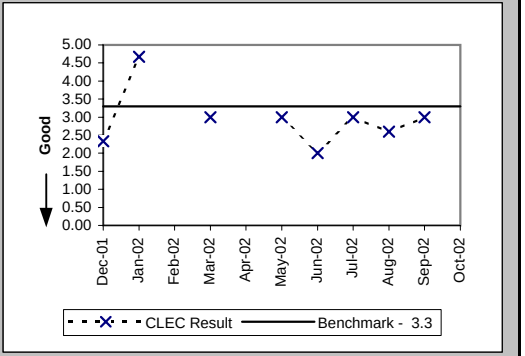
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	23	23	100.00%	0	0	0.00%
Jan-02	13	13	100.00%	0	0	0.00%
Feb-02	22	23	95.65%	0	0	20.39%
Mar-02	20	20	100.00%	0	0	0.00%
Apr-02	17	17	100.00%	0	0	0.00%
May-02	20	20	100.00%	0	0	0.00%
Jun-02	15	15	100.00%	0	0	0.00%
Jul-02	14	14	100.00%	0	0	0.00%
Aug-02	18	18	100.00%	0	0	0.00%
Sep-02	20	20	100.00%	0	0	0.00%
Oct-02	8	8	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

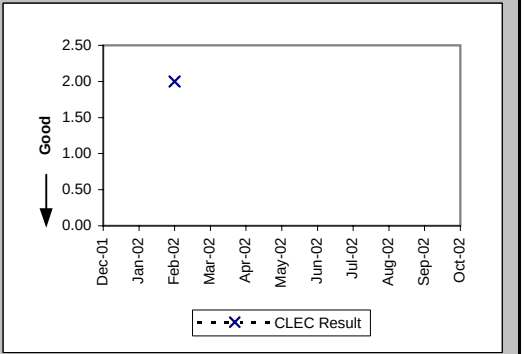
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	7	3	2.33	20	0	1.15
Jan-02	14	3	4.67	11	0	4.04
Feb-02						
Mar-02	3	1	3.00	20	0	
Apr-02						
May-02	3	1	3.00	19	0	
Jun-02	4	2	2.00	13	0	1.41
Jul-02	3	1	3.00	13	0	
Aug-02	13	5	2.60	13	0	0.89
Sep-02	12	4	3.00	16	0	0.00
Oct-02						



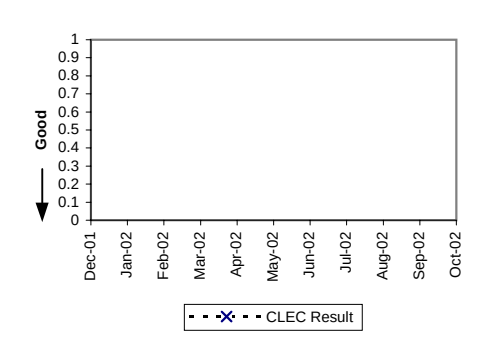
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	2	1	2.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

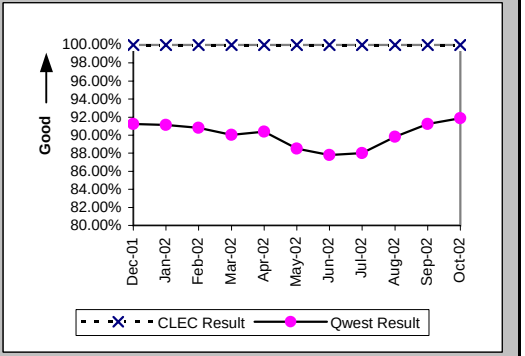
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

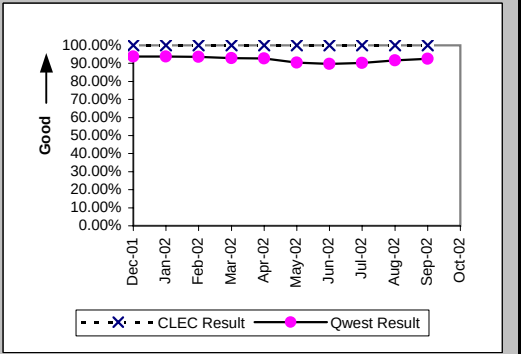
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	27	100.00%	0	0	5343	5856	91.24%	28.27%	-1.61	-1.98	No
Jan-02	19	19	100.00%	0	0	5240	5750	91.13%	28.43%	-1.36	-1.83	No
Feb-02	19	19	100.00%	0	0	5306	5842	90.83%	28.87%	-1.38	-1.84	No
Mar-02	23	23	100.00%	0	0	5073	5634	90.04%	29.94%	-1.59	-1.97	No
Apr-02	19	19	100.00%	0	0	5257	5816	90.39%	29.47%	-1.42	-1.86	No
May-02	19	19	100.00%	0	0	5775	6525	88.51%	31.90%	-1.57	-1.95	No
Jun-02	18	18	100.00%	0	0	6234	7099	87.82%	32.71%	-1.58	-1.96	No
Jul-02	15	15	100.00%	0	0	6140	6977	88.00%	32.49%	-1.43	-1.87	No
Aug-02	16	16	100.00%	0	0	6914	7697	89.83%	30.23%	-1.34	-1.82	No
Sep-02	19	19	100.00%	0	0	7470	8187	91.24%	28.27%	-1.35	-1.82	No
Oct-02	14	14	100.00%	0	0	6911	7521	91.89%	27.30%	-1.11	-1.68	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

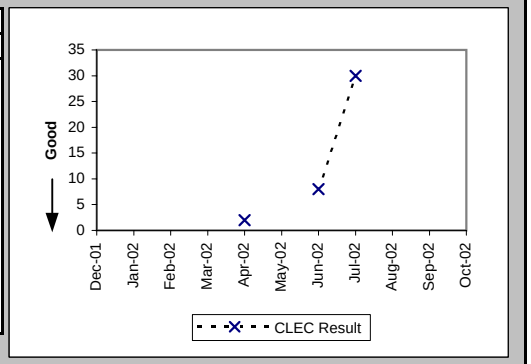
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	27	27	100.00%	0	0	5492	5856	93.78%	24.14%	-1.33	-1.81	No
Jan-02	19	19	100.00%	0	0	5390	5750	93.74%	24.23%	-1.12	-1.68	No
Feb-02	19	19	100.00%	0	0	5472	5842	93.67%	24.36%	-1.13	-1.69	No
Mar-02	23	23	100.00%	0	0	5235	5634	92.92%	25.65%	-1.32	-1.8	No
Apr-02	19	19	100.00%	0	0	5398	5816	92.81%	25.83%	-1.21	-1.74	No
May-02	19	19	100.00%	0	0	5906	6525	90.51%	29.30%	-1.41	-1.86	No
Jun-02	18	18	100.00%	0	0	6365	7099	89.66%	30.45%	-1.44	-1.87	No
Jul-02	15	15	100.00%	0	0	6300	6977	90.30%	29.60%	-1.27	-1.77	No
Aug-02	16	16	100.00%	0	0	7059	7697	91.71%	27.57%	-1.2	-1.73	No
Sep-02	19	19	100.00%	0	0	7584	8187	92.63%	26.12%	-1.23	-1.75	No
Oct-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

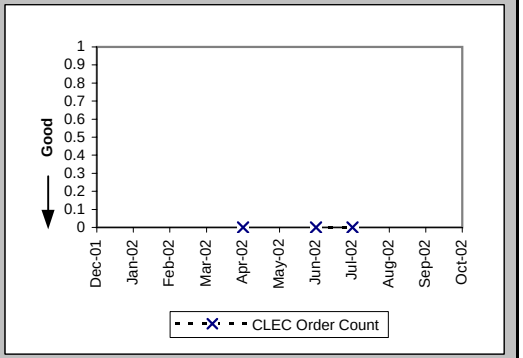
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	2	1	2.00	0	0	
May-02						
Jun-02	8	1	8.00	0	0	
Jul-02	30	1	30.00	0	0	
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

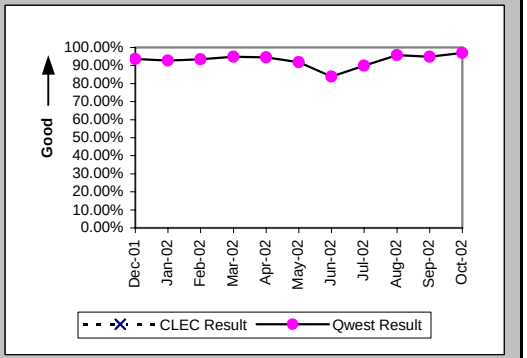
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	
Jun-02	0
Jul-02	0
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Line Sharing Repair

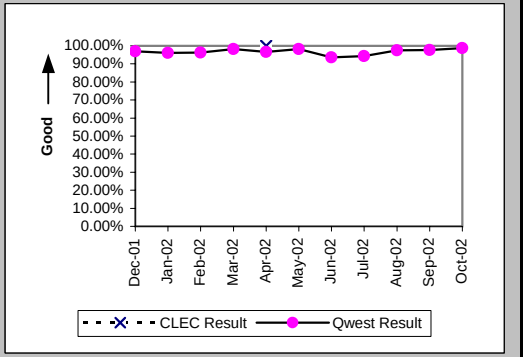
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						426	455	93.63%	24.43%			
Jan-02						521	562	92.70%	26.01%			
Feb-02						445	476	93.49%	24.67%			
Mar-02						494	521	94.82%	22.17%			
Apr-02						748	792	94.44%	22.91%			
May-02						976	1063	91.82%	27.41%			
Jun-02						1300	1549	83.93%	36.73%			
Jul-02						1284	1428	89.92%	30.11%			
Aug-02						1251	1307	95.72%	20.25%			
Sep-02						1016	1072	94.78%	22.25%			
Oct-02						660	680	97.06%	16.90%			



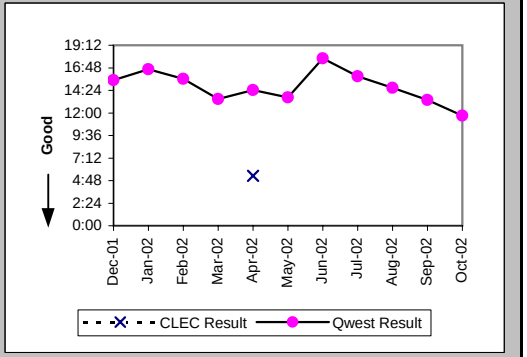
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						637	657	96.96%	17.18%			
Jan-02						782	813	96.19%	19.15%			
Feb-02						692	719	96.24%	19.01%			
Mar-02						725	738	98.24%	13.15%			
Apr-02	1	1	100.00%	1	0	1075	1112	96.67%	17.94%	-0.19	-1.11	No
May-02						1502	1529	98.23%	13.17%			
Jun-02						1901	2031	93.60%	24.48%			
Jul-02						1790	1897	94.36%	23.07%			
Aug-02						1783	1830	97.43%	15.82%			
Sep-02						1427	1460	97.74%	14.86%			
Oct-02						945	957	98.75%	11.13%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

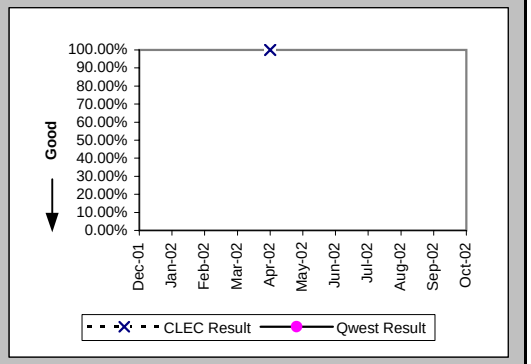
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10169:40	657	15:29	37:32			
Jan-02						13517:40	813	16:38	15:09			
Feb-02						11228:35	719	15:37	14:21			
Mar-02						9942:09	738	13:28	13:14			
Apr-02	5:19	1	5:19	1	0	16070:05	1112	14:27	15:41	-0.58	-1.35	No
May-02						20902:28	1529	13:40	15:23			
Jun-02						36180:16	2031	17:49	18:12			
Jul-02						30122:25	1897	15:53	14:43			
Aug-02						26878:10	1830	14:41	29:36			
Sep-02						19505:41	1460	13:22	13:23			
Oct-02						11205:06	957	11:43	11:15			



Checklist #4 - Line Sharing Repair

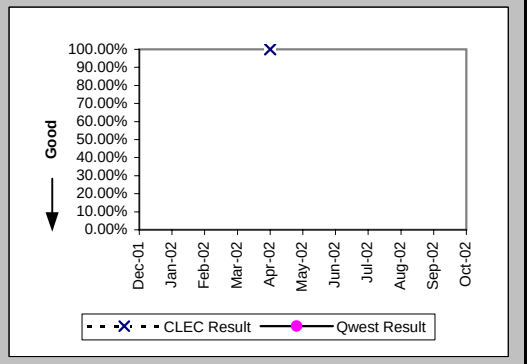
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02	1	1	100.00%	1	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

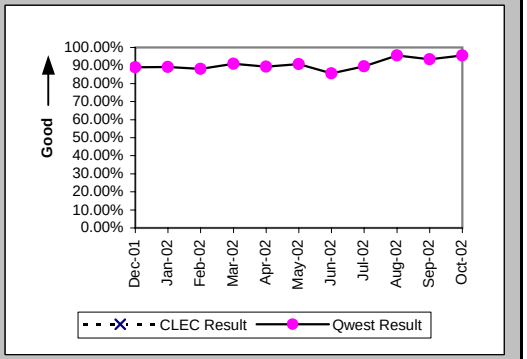
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02	1	1	100.00%	1	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Line Sharing Repair

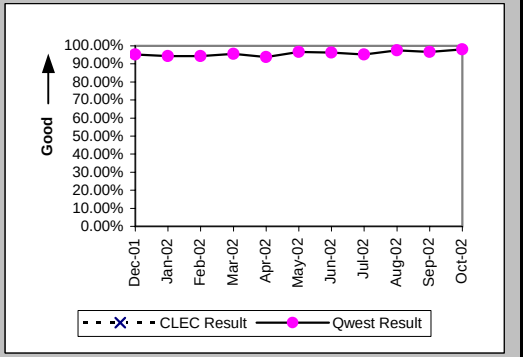
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						680	764	89.01%	31.28%			
Jan-02						558	626	89.14%	31.12%			
Feb-02						537	610	88.03%	32.46%			
Mar-02						569	626	90.89%	28.77%			
Apr-02						656	734	89.37%	30.82%			
May-02						1324	1459	90.75%	28.98%			
Jun-02						1497	1747	85.69%	35.02%			
Jul-02						1642	1833	89.58%	30.55%			
Aug-02						1608	1682	95.60%	20.51%			
Sep-02						1054	1128	93.44%	24.76%			
Oct-02						871	911	95.61%	20.49%			



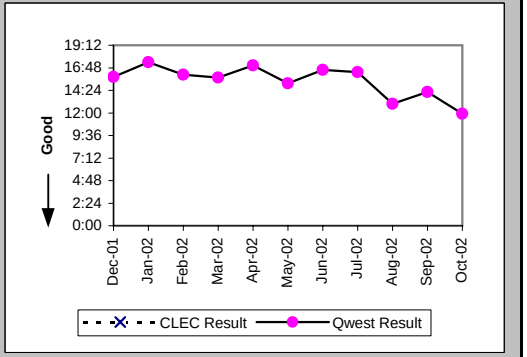
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1015	1067	95.13%	21.53%			
Jan-02						915	970	94.33%	23.13%			
Feb-02						823	873	94.27%	23.24%			
Mar-02						912	954	95.60%	20.52%			
Apr-02						1055	1125	93.78%	24.16%			
May-02						1817	1881	96.60%	18.13%			
Jun-02						2202	2289	96.20%	19.12%			
Jul-02						2269	2383	95.22%	21.34%			
Aug-02						2101	2153	97.58%	15.35%			
Sep-02						1470	1522	96.58%	18.17%			
Oct-02						1201	1224	98.12%	13.58%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

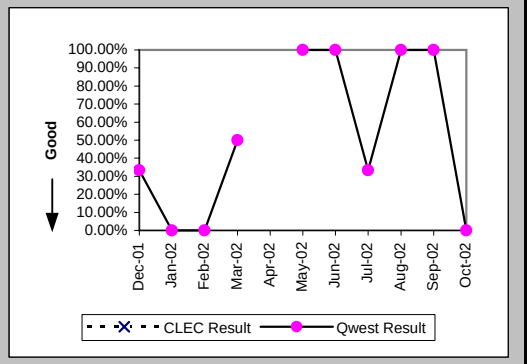
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16895:08	1067	15:50	16:48			
Jan-02						16876:26	970	17:24	17:44			
Feb-02						14031:44	873	16:04	18:20			
Mar-02						15037:58	954	15:46	14:39			
Apr-02						19173:23	1125	17:03	23:17			
May-02						28493:05	1881	15:09	16:48			
Jun-02						37973:06	2289	16:35	17:13			
Jul-02						38918:25	2383	16:20	18:01			
Aug-02						27904:08	2153	12:58	13:34			
Sep-02						21660:26	1522	14:14	14:39			
Oct-02						14586:02	1224	11:55	11:50			



Checklist #4 - Line Sharing Repair

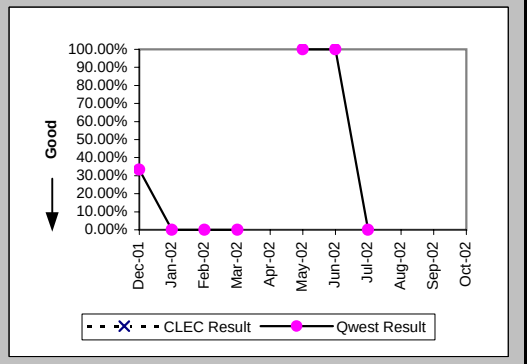
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						0	1	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

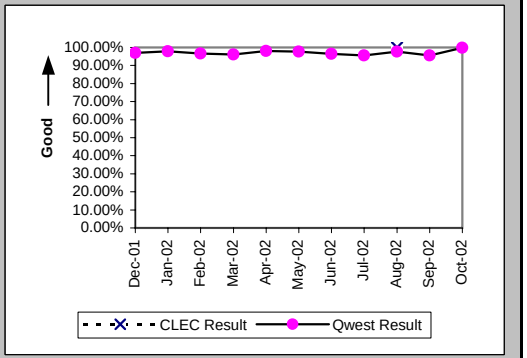
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Line Sharing Repair

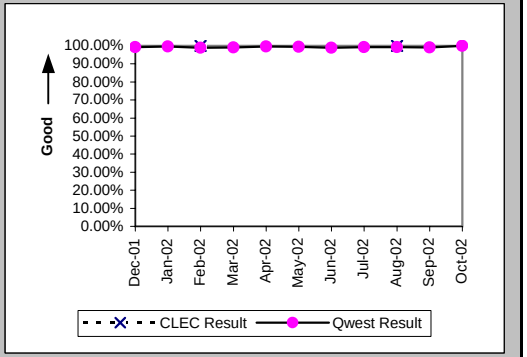
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						521	537	97.02%	17.00%			
Jan-02						419	428	97.90%	14.35%			
Feb-02						426	441	96.60%	18.13%			
Mar-02						418	435	96.09%	19.38%			
Apr-02						433	442	97.96%	14.12%			
May-02						468	479	97.70%	14.98%			
Jun-02						479	497	96.38%	18.68%			
Jul-02						499	522	95.59%	20.52%			
Aug-02	1	1	100.00%	1	0	461	472	97.67%	15.09%	-0.15	-1.09	No
Sep-02						304	318	95.60%	20.52%			
Oct-02						496	497	99.80%	4.48%			



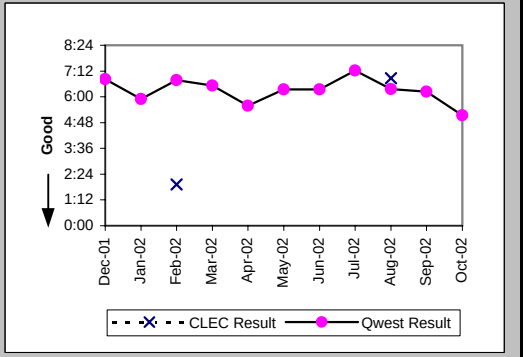
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						978	985	99.29%	8.40%			
Jan-02						976	980	99.59%	6.38%			
Feb-02	1	1	100.00%	0	0	901	911	98.90%	10.42%	-0.11	-1.06	No
Mar-02						990	998	99.20%	8.92%			
Apr-02						913	916	99.67%	5.71%			
May-02						970	976	99.39%	7.82%			
Jun-02						971	982	98.88%	10.52%			
Jul-02						1001	1008	99.31%	8.30%			
Aug-02	1	1	100.00%	1	0	887	894	99.22%	8.81%	-0.09	-1.05	No
Sep-02						653	659	99.09%	9.50%			
Oct-02						892	892	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

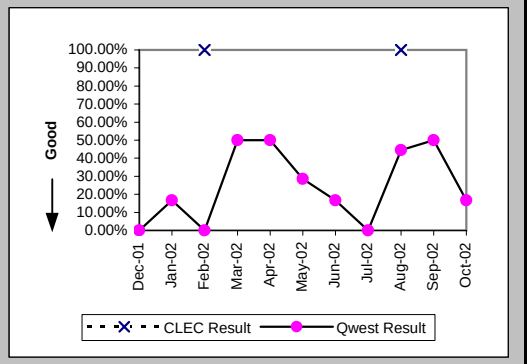
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6720:29	985	6:49	9:30			
Jan-02						5776:42	980	5:54	20:13			
Feb-02	1:55	1	1:55	0	0	6180:44	911	6:47	12:12	-0.4	-1.24	No
Mar-02						6504:30	998	6:31	11:11			
Apr-02						5110:09	916	5:35	8:18			
May-02						6189:34	976	6:21	10:03			
Jun-02						6239:34	982	6:21	9:35			
Jul-02						7267:59	1008	7:13	10:37			
Aug-02	6:52	1	6:52	1	0	5687:31	894	6:22	8:44	0.51	-0.69	No
Sep-02						4106:24	659	6:14	9:54			
Oct-02						4578:55	892	5:08	6:36			



Checklist #4 - Line Sharing Repair

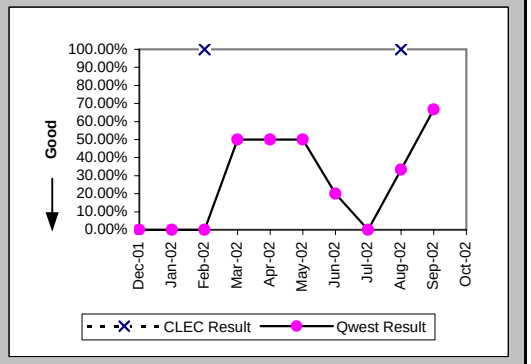
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						1	6	16.67%	37.27%			
Feb-02	1	1	100.00%	0	0	0	3	0.00%	N/A	N/A	-0.24	No
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						2	7	28.57%	45.18%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						0	7	0.00%	0.00%			
Aug-02	1	1	100.00%	1	0	4	9	44.44%	49.69%	0.67	-0.59	No
Sep-02						2	4	50.00%	50.00%			
Oct-02						1	6	16.67%	37.27%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

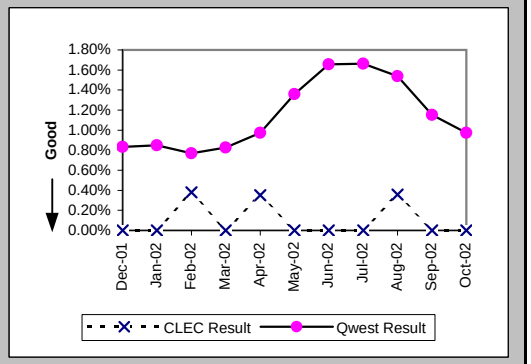
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	1	1	100.00%	0	0	0	1	0.00%	N/A	N/A	-0.59	No
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02	1	1	100.00%	1	0	1	3	33.33%	47.14%	0.67	-0.59	No
Sep-02						2	3	66.67%	47.14%			
Oct-02												



Checklist #4 - Line Sharing Repair

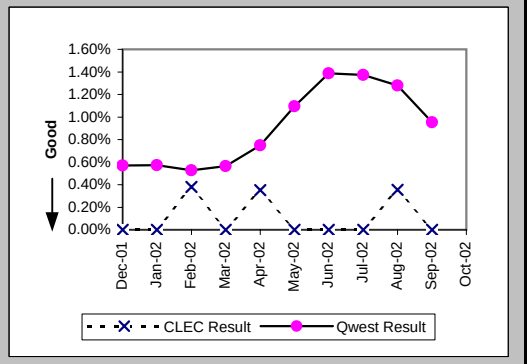
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	241	0.00%	0	0	2748	330541	0.83%	9.08%	-1.42	-1.86	No
Jan-02	0	245	0.00%	0	0	2802	329634	0.85%	9.18%	-1.45	-1.88	No
Feb-02	1	263	0.38%	2	0	2531	328840	0.77%	8.74%	-0.72	-1.44	No
Mar-02	0	273	0.00%	0	0	2717	328424	0.83%	9.06%	-1.51	-1.92	No
Apr-02	1	284	0.35%	2	0	3184	327523	0.97%	9.81%	-1.06	-1.65	No
May-02	0	293	0.00%	0	0	4432	326122	1.36%	11.58%	-2.01	-2.22	No
Jun-02	0	291	0.00%	0	0	5363	323654	1.66%	12.77%	-2.21	-2.35	No
Jul-02	0	286	0.00%	0	0	5355	322360	1.66%	12.78%	-2.2	-2.34	No
Aug-02	1	281	0.36%	1	0	4929	320257	1.54%	12.31%	-1.61	-1.98	No
Sep-02	0	298	0.00%	0	0	3683	319453	1.15%	10.68%	-1.86	-2.13	No
Oct-02	0	291	0.00%	0	0	3104	318848	0.97%	9.82%	-1.69	-2.03	No



Trouble Rate (Percent) (MR-8*) (Parity)

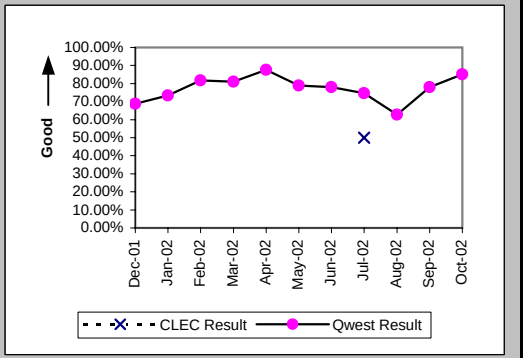
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	241	0.00%	0	0	1881	330541	0.57%	7.52%	-1.17	-1.71	No
Jan-02	0	245	0.00%	0	0	1891	329634	0.57%	7.55%	-1.19	-1.72	No
Feb-02	1	263	0.38%	2	0	1731	328840	0.53%	7.24%	-0.33	-1.2	No
Mar-02	0	273	0.00%	0	0	1858	328424	0.57%	7.50%	-1.25	-1.76	No
Apr-02	1	284	0.35%	2	0	2450	327523	0.75%	8.62%	-0.77	-1.47	No
May-02	0	293	0.00%	0	0	3571	326122	1.10%	10.41%	-1.8	-2.09	No
Jun-02	0	291	0.00%	0	0	4492	323654	1.39%	11.70%	-2.02	-2.23	No
Jul-02	0	286	0.00%	0	0	4430	322360	1.37%	11.64%	-2	-2.21	No
Aug-02	1	281	0.36%	1	0	4102	320257	1.28%	11.24%	-1.38	-1.84	No
Sep-02	0	298	0.00%	0	0	3041	319453	0.95%	9.71%	-1.69	-2.03	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

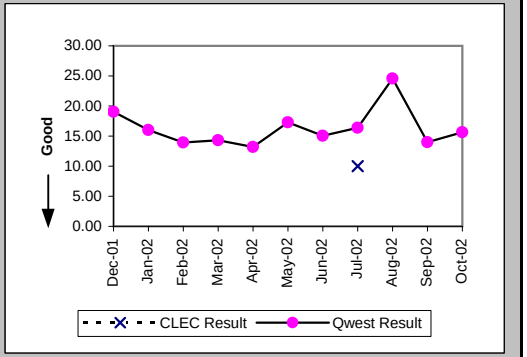
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						53	77	68.83%	46.32%			
Jan-02						83	113	73.45%	44.16%			
Feb-02						63	77	81.82%	38.57%			
Mar-02						98	121	80.99%	39.24%			
Apr-02						85	97	87.63%	32.93%			
May-02						120	152	78.95%	40.77%			
Jun-02						82	105	78.10%	41.36%			
Jul-02	1	2	50.00%	0	0	88	118	74.58%	43.54%	0.64	-0.61	No
Aug-02						162	258	62.79%	48.34%			
Sep-02						103	132	78.03%	41.40%			
Oct-02						178	209	85.17%	35.54%			



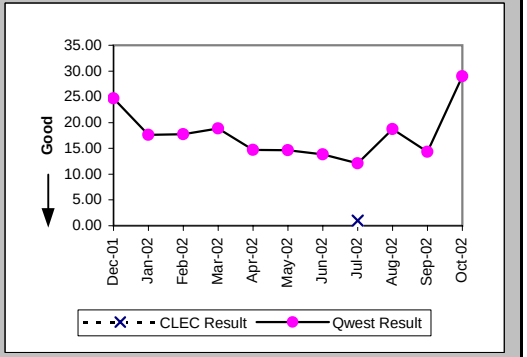
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2017	106	19.03	21.75			
Jan-02						2527	158	15.99	15.24			
Feb-02						1558	112	13.91	12.53			
Mar-02						2347	164	14.31	13.04			
Apr-02						1701	129	13.19	9.23			
May-02						3198	185	17.29	14.03			
Jun-02						1959	130	15.07	10.78			
Jul-02	20	2	10.00	0	0	2574	157	16.39	12.02	-0.75	-1.45	No
Aug-02						7178	292	24.58	21.57			
Sep-02						2451	175	14.01	11.26			
Oct-02						3753	240	15.64	14.95			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

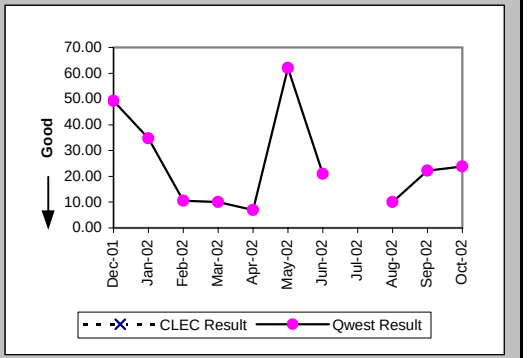
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						717	29	24.72	28.77			
Jan-02						811	46	17.63	13.46			
Feb-02						390	22	17.73	19.77			
Mar-02						471	25	18.84	23.00			
Apr-02						265	18	14.72	14.61			
May-02						557	38	14.66	22.15			
Jun-02						318	23	13.83	13.53			
Jul-02	1	1	1.00	0	0	545	45	12.11	15.75	-0.7	-1.42	No
Aug-02						1891	101	18.72	10.04			
Sep-02						402	28	14.36	20.14			
Oct-02						695	24	28.96	25.71			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

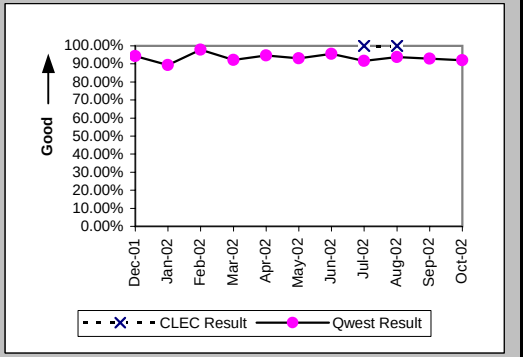
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	4	49.25	35.98			
Jan-02						174	5	34.80	49.48			
Feb-02						21	2	10.50	7.78			
Mar-02						50	5	10.00	3.46			
Apr-02						7	1	7.00				
May-02						62	1	62.00				
Jun-02						126	6	21.00	14.83			
Jul-02												
Aug-02						10	1	10.00				
Sep-02						111	5	22.20	22.08			
Oct-02						454	19	23.89	9.02			



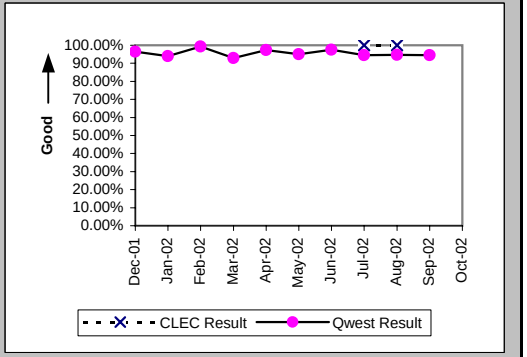
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	141	94.33%	23.13%			
Jan-02						118	132	89.39%	30.79%			
Feb-02						134	137	97.81%	14.64%			
Mar-02						129	140	92.14%	26.91%			
Apr-02						141	149	94.63%	22.54%			
May-02						148	159	93.08%	25.38%			
Jun-02						152	159	95.60%	20.52%			
Jul-02	1	1	100.00%	0	0	133	145	91.72%	27.55%	-0.3	-1.18	No
Aug-02	1	1	100.00%	0	0	212	226	93.81%	24.11%	-0.26	-1.16	No
Sep-02						221	238	92.86%	25.75%			
Oct-02						198	215	92.09%	26.98%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

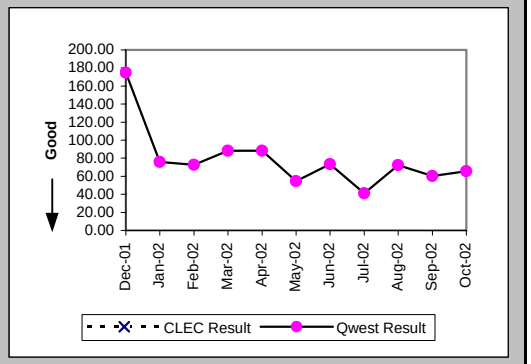
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						136	141	96.45%	18.49%			
Jan-02						124	132	93.94%	23.86%			
Feb-02						136	137	99.27%	8.51%			
Mar-02						130	140	92.86%	25.75%			
Apr-02						145	149	97.32%	16.16%			
May-02						151	159	94.97%	21.86%			
Jun-02						155	159	97.48%	15.66%			
Jul-02	1	1	100.00%	0	0	137	145	94.48%	22.83%	-0.24	-1.15	No
Aug-02	1	1	100.00%	0	0	214	226	94.69%	22.42%	-0.24	-1.14	No
Sep-02						225	238	94.54%	22.72%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

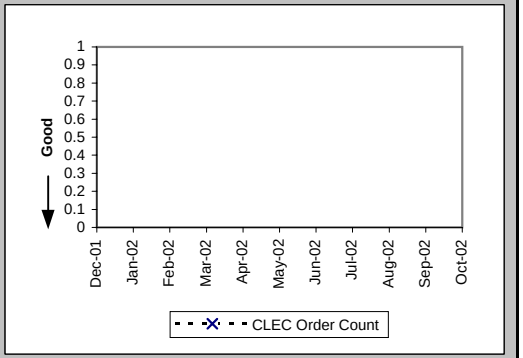
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2798	16	174.88	134.85			
Jan-02						2574	34	75.71	123.76			
Feb-02						3199	44	72.70	116.30			
Mar-02						3796	43	88.28	118.01			
Apr-02						4685	53	88.40	115.12			
May-02						2999	55	54.53	64.13			
Jun-02						3449	47	73.38	73.47			
Jul-02						4839	118	41.01	61.52			
Aug-02						3185	44	72.39	88.28			
Sep-02						2347	39	60.18	86.60			
Oct-02						3475	53	65.57	98.95			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

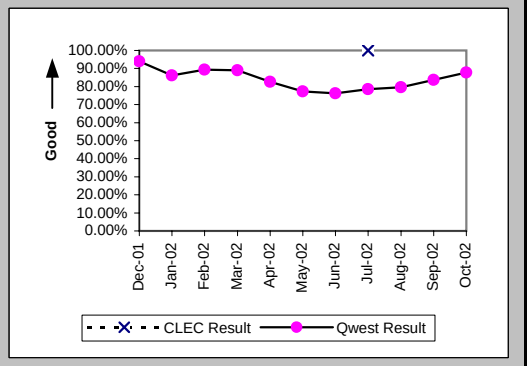
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

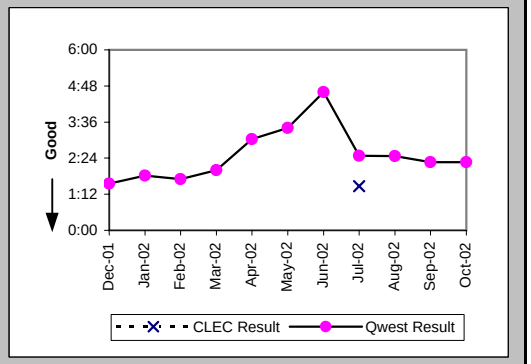
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79	84	94.05%	23.66%			
Jan-02						87	101	86.14%	34.55%			
Feb-02						50	56	89.29%	30.93%			
Mar-02						73	82	89.02%	31.26%			
Apr-02						71	86	82.56%	37.95%			
May-02						92	119	77.31%	41.88%			
Jun-02						103	135	76.30%	42.53%			
Jul-02	1	1	100.00%	0	0	99	126	78.57%	41.03%	-0.52	-1.32	No
Aug-02						102	128	79.69%	40.23%			
Sep-02						97	116	83.62%	37.01%			
Oct-02						86	98	87.76%	32.78%			



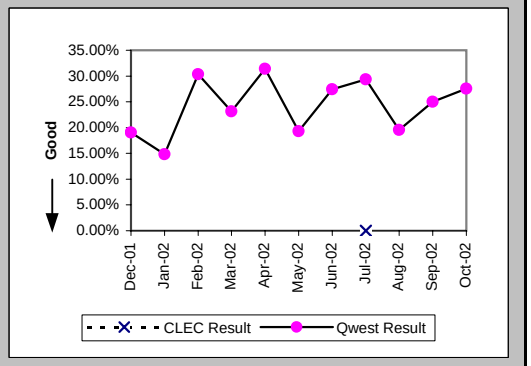
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						129:57	84	1:33	2:16			
Jan-02						183:35	101	1:49	2:23			
Feb-02						95:15	56	1:42	2:11			
Mar-02						163:39	82	2:00	1:39			
Apr-02						260:15	86	3:02	5:32			
May-02						403:38	119	3:24	5:21			
Jun-02						621:00	135	4:36	8:27			
Jul-02	1:28	1	1:28	0	0	312:55	126	2:29	2:21	-0.43	-1.26	No
Aug-02						314:50	128	2:28	3:07			
Sep-02						263:35	116	2:16	2:05			
Oct-02						222:21	98	2:16	2:02			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

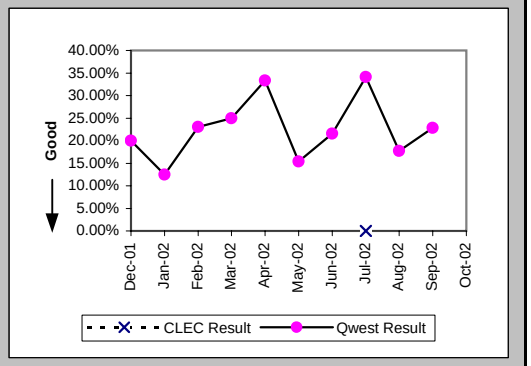
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	84	19.05%	39.27%			
Jan-02						15	101	14.85%	35.56%			
Feb-02						17	56	30.36%	45.98%			
Mar-02						19	82	23.17%	42.19%			
Apr-02						27	86	31.40%	46.41%			
May-02						23	119	19.33%	39.49%			
Jun-02						37	135	27.41%	44.60%			
Jul-02	0	1	0.00%	0	0	37	126	29.37%	45.54%	-0.64	-1.39	No
Aug-02						25	128	19.53%	39.64%			
Sep-02						29	116	25.00%	43.30%			
Oct-02						27	98	27.55%	44.68%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

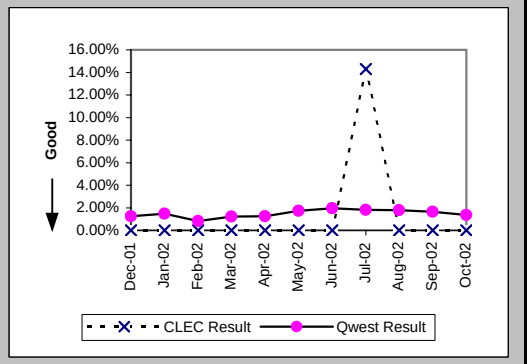
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	40	20.00%	40.00%			
Jan-02						6	48	12.50%	33.07%			
Feb-02						6	26	23.08%	42.13%			
Mar-02						15	60	25.00%	43.30%			
Apr-02						16	48	33.33%	47.14%			
May-02						12	78	15.38%	36.08%			
Jun-02						19	88	21.59%	41.15%			
Jul-02	0	1	0.00%	0	0	28	82	34.15%	47.42%	-0.72	-1.44	No
Aug-02						14	79	17.72%	38.19%			
Sep-02						16	70	22.86%	41.99%			
Oct-02												



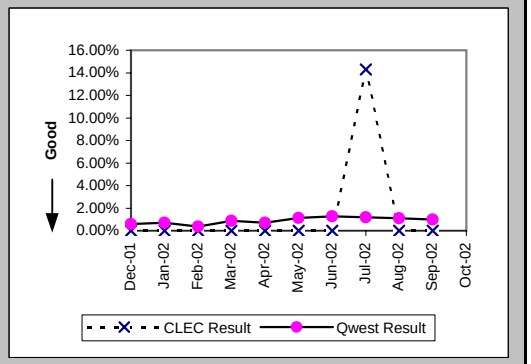
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	84	6777	1.24%	11.06%	-0.25	-1.15	No
Jan-02	0	5	0.00%	0	0	101	6835	1.48%	12.07%	-0.27	-1.17	No
Feb-02	0	5	0.00%	0	0	56	6791	0.82%	9.04%	-0.2	-1.12	No
Mar-02	0	5	0.00%	0	0	82	6801	1.21%	10.91%	-0.25	-1.15	No
Apr-02	0	5	0.00%	0	0	86	6822	1.26%	11.16%	-0.25	-1.15	No
May-02	0	5	0.00%	0	0	119	6843	1.74%	13.07%	-0.3	-1.18	No
Jun-02	0	5	0.00%	0	0	135	6878	1.96%	13.87%	-0.32	-1.19	No
Jul-02	1	7	14.29%	0	0	126	6909	1.82%	13.38%	1.53	-0.07	No
Aug-02	0	7	0.00%	0	0	128	7136	1.79%	13.27%	-0.36	-1.22	No
Sep-02	0	7	0.00%	0	0	116	7038	1.65%	12.73%	-0.34	-1.21	No
Oct-02	0	7	0.00%	0	0	98	7146	1.37%	11.63%	-0.31	-1.19	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

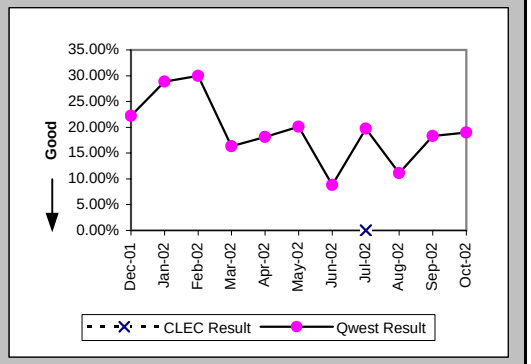
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	40	6777	0.59%	7.66%	-0.17	-1.1	No
Jan-02	0	5	0.00%	0	0	48	6835	0.70%	8.35%	-0.19	-1.11	No
Feb-02	0	5	0.00%	0	0	26	6791	0.38%	6.18%	-0.14	-1.08	No
Mar-02	0	5	0.00%	0	0	60	6801	0.88%	9.35%	-0.21	-1.13	No
Apr-02	0	5	0.00%	0	0	48	6822	0.70%	8.36%	-0.19	-1.11	No
May-02	0	5	0.00%	0	0	78	6843	1.14%	10.62%	-0.24	-1.15	No
Jun-02	0	5	0.00%	0	0	88	6878	1.28%	11.24%	-0.25	-1.15	No
Jul-02	1	7	14.29%	0	0	82	6909	1.19%	10.83%	1.74	0.06	Yes
Aug-02	0	7	0.00%	0	0	79	7136	1.11%	10.46%	-0.28	-1.17	No
Sep-02	0	7	0.00%	0	0	70	7038	0.99%	9.92%	-0.27	-1.16	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

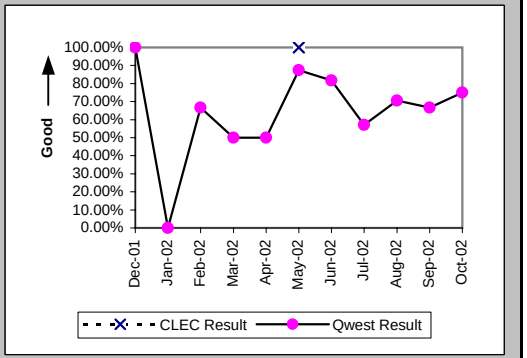
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	108	22.22%	41.57%			
Jan-02						41	142	28.87%	45.32%			
Feb-02						24	80	30.00%	45.83%			
Mar-02						16	98	16.33%	36.96%			
Apr-02						19	105	18.10%	38.50%			
May-02						30	149	20.13%	40.10%			
Jun-02						13	148	8.78%	28.31%			
Jul-02	0	1	0.00%	0	0	31	157	19.75%	39.81%	-0.49	-1.3	No
Aug-02						16	144	11.11%	31.43%			
Sep-02						26	142	18.31%	38.67%			
Oct-02						23	121	19.01%	39.24%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

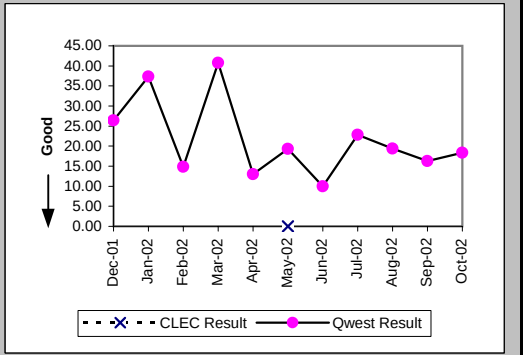
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02	1	1	100.00%	0	0	14	16	87.50%	33.07%	-0.37	-1.22	No
Jun-02						9	11	81.82%	38.57%			
Jul-02						8	14	57.14%	49.49%			
Aug-02						12	17	70.59%	45.56%			
Sep-02						8	12	66.67%	47.14%			
Oct-02						12	16	75.00%	43.30%			



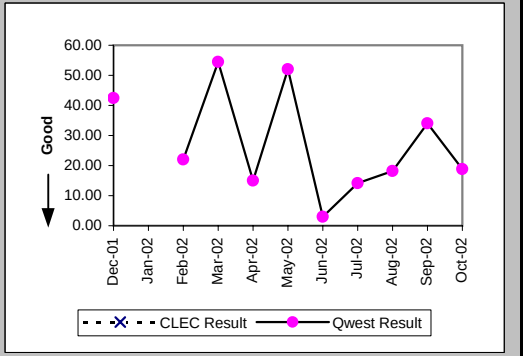
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						132	5	26.40	33.93			
Jan-02						112	3	37.33	53.41			
Feb-02						104	7	14.86	16.43			
Mar-02						163	4	40.75	41.56			
Apr-02						39	3	13.00	9.54			
May-02	0	1	0.00	0	0	405	21	19.29	29.37	-0.64	-1.39	No
Jun-02						120	12	10.00	4.69			
Jul-02						502	22	22.82	12.82			
Aug-02						484	25	19.36	13.52			
Sep-02						325	20	16.25	16.95			
Oct-02						440	24	18.33	14.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

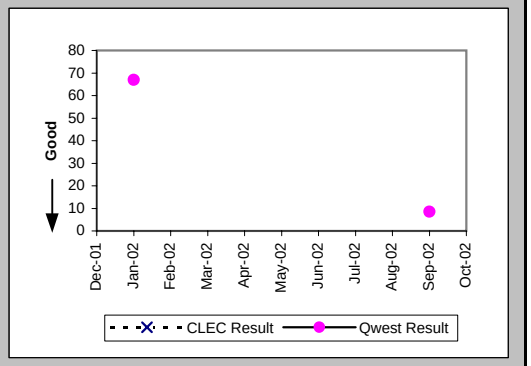
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	2	42.50	53.03			
Jan-02												
Feb-02						44	2	22.00	28.28			
Mar-02						109	2	54.50	45.96			
Apr-02						15	1	15.00				
May-02						156	3	52.00	67.36			
Jun-02						6	2	3.00	0.00			
Jul-02						113	8	14.12	8.04			
Aug-02						127	7	18.14	11.05			
Sep-02						102	3	34.00	26.85			
Oct-02						94	5	18.80	13.29			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

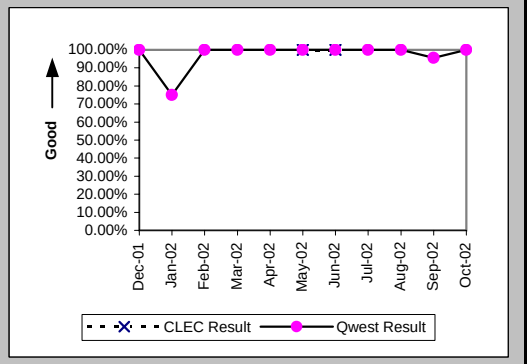
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	1	67.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						17	2	8.50	9.19			
Oct-02												



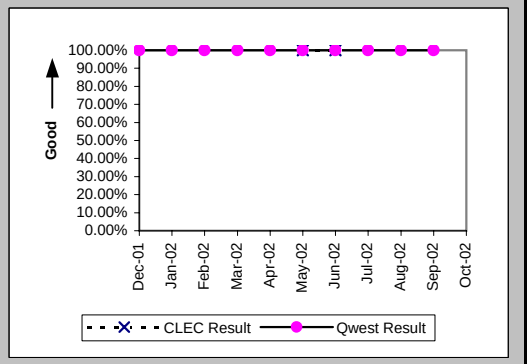
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						22	23	95.65%	20.39%			
Oct-02						23	23	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

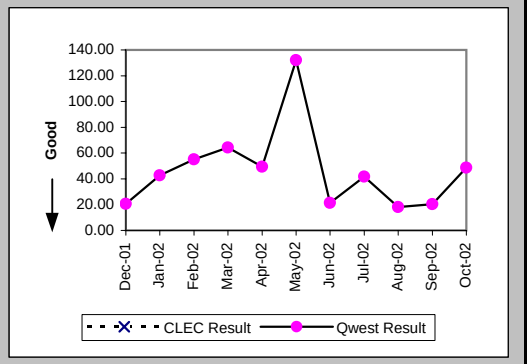
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						23	23	100.00%	0.00%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

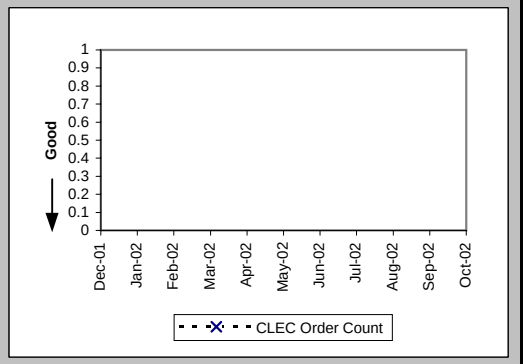
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	18.88			
Jan-02						128	3	42.67	18.88			
Feb-02						165	3	55.00	31.75			
Mar-02						193	3	64.33	51.73			
Apr-02						148	3	49.33	53.14			
May-02						132	1	132.00				
Jun-02						340	16	21.25	35.50			
Jul-02						333	8	41.62	55.04			
Aug-02						145	8	18.12	21.32			
Sep-02						163	8	20.38	22.83			
Oct-02						243	5	48.60	27.46			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

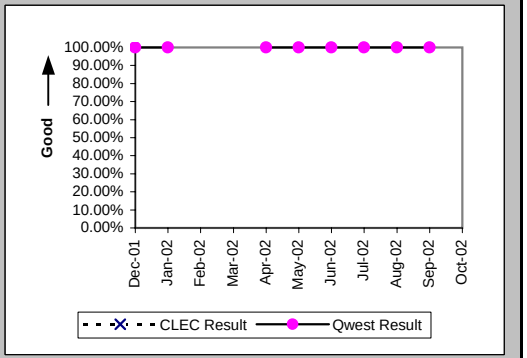
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

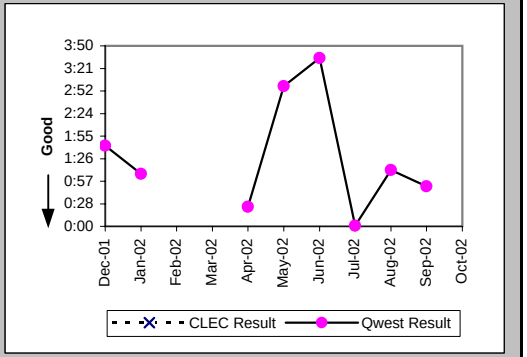
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



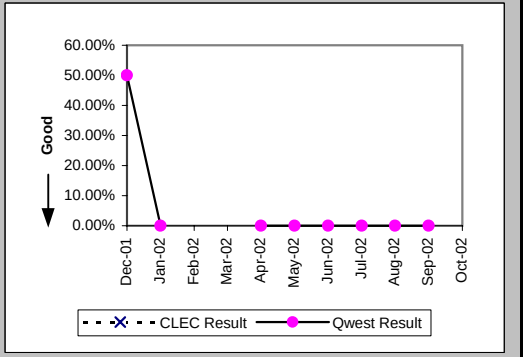
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:25	2	1:43	1:20			
Jan-02						2:13	2	1:07	1:07			
Feb-02												
Mar-02												
Apr-02						0:25	1	0:25				
May-02						2:59	1	2:59				
Jun-02						3:35	1	3:35				
Jul-02						0:02	2	0:01	0:00			
Aug-02						1:12	1	1:12				
Sep-02						2:34	3	0:51	1:00			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

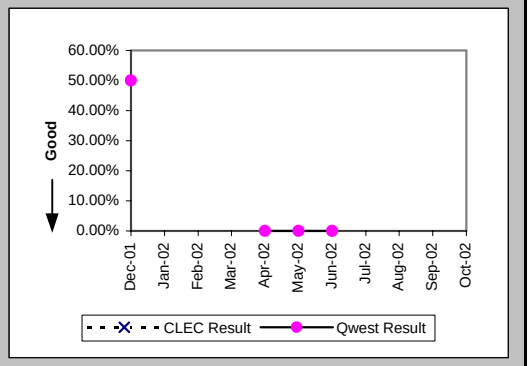
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

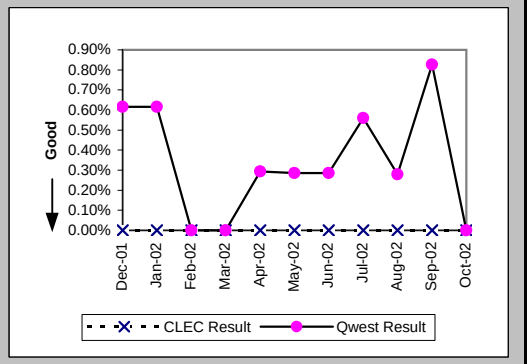
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



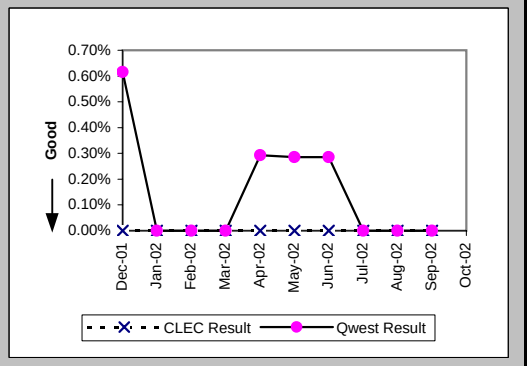
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	2	325	0.62%	7.82%	-0.08	-1.05	No
Jan-02	0	1	0.00%	0	0	2	325	0.62%	7.82%	-0.08	-1.05	No
Feb-02	0	1	0.00%	0	0	0	325	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	0	332	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	0	0	1	341	0.29%	5.41%	-0.05	-1.03	No
May-02	0	1	0.00%	0	0	1	351	0.28%	5.33%	-0.05	-1.03	No
Jun-02	0	1	0.00%	0	0	1	351	0.28%	5.33%	-0.05	-1.03	No
Jul-02	0	1	0.00%	0	0	2	357	0.56%	7.46%	-0.07	-1.05	No
Aug-02	0	2	0.00%	0	0	1	358	0.28%	5.28%	-0.07	-1.05	No
Sep-02	0	2	0.00%	0	0	3	363	0.83%	9.05%	-0.13	-1.08	No
Oct-02	0	2	0.00%	0	0	0	368	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

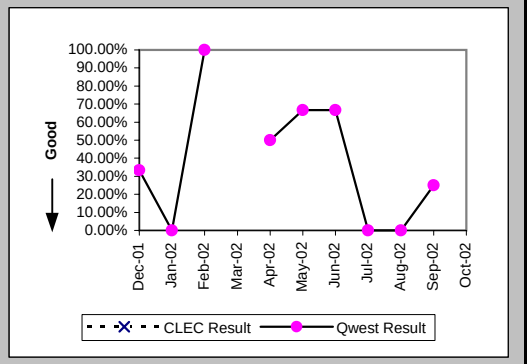
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	2	325	0.62%	7.82%	-0.08	-1.05	No
Jan-02	0	1	0.00%	0	0	0	325	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	0	0	0	325	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	0	332	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	0	0	1	341	0.29%	5.41%	-0.05	-1.03	No
May-02	0	1	0.00%	0	0	1	351	0.28%	5.33%	-0.05	-1.03	No
Jun-02	0	1	0.00%	0	0	1	351	0.28%	5.33%	-0.05	-1.03	No
Jul-02	0	1	0.00%	0	0	0	357	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	0	0	0	358	0.00%	N/A	N/A	N/A	
Sep-02	0	2	0.00%	0	0	0	363	0.00%	N/A	N/A	N/A	
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

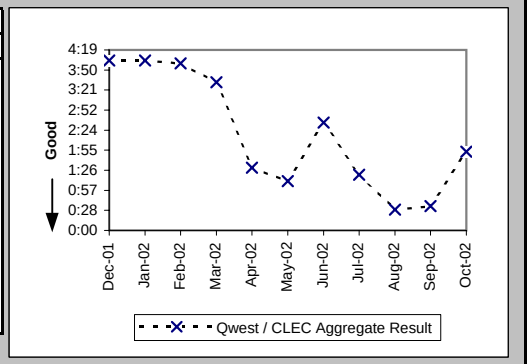
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	2	50.00%	50.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02												



Checklist #7 - E911

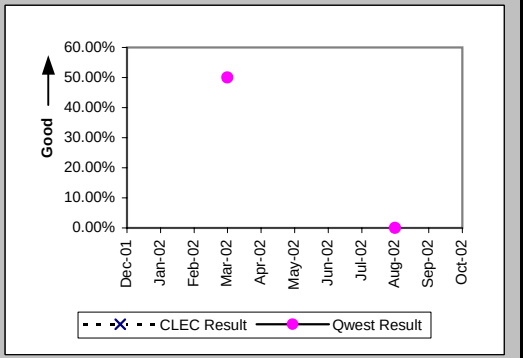
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	4:04	0	0
Jan-02	4:04	0	0
Feb-02	4:00	0	0
Mar-02	3:33	0	0
Apr-02	1:30	0	0
May-02	1:11	0	0
Jun-02	2:35	0	0
Jul-02	1:20	0	0
Aug-02	0:30	0	0
Sep-02	0:35	0	0
Oct-02	1:53	0	0



Checklist #7 - E911/911 Trunk Installation

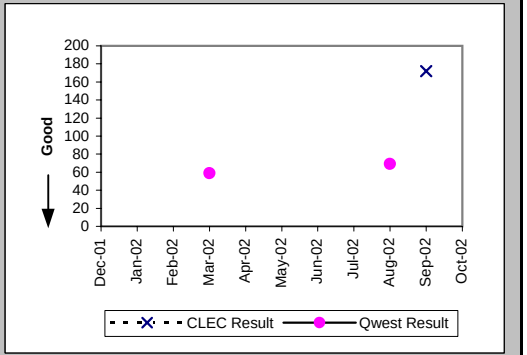
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	3	0.00%	0.00%			
Sep-02												
Oct-02												



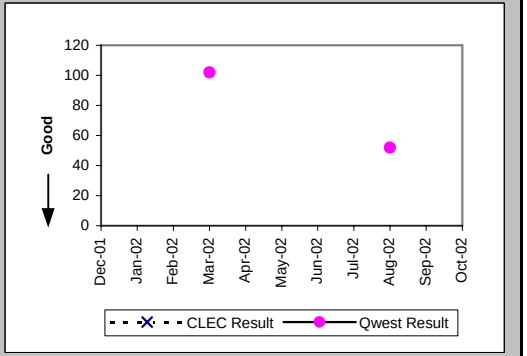
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						118	2	59.00	82.02			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						207	3	69.00	0.00			
Sep-02	172	1	172.00	0	0							
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

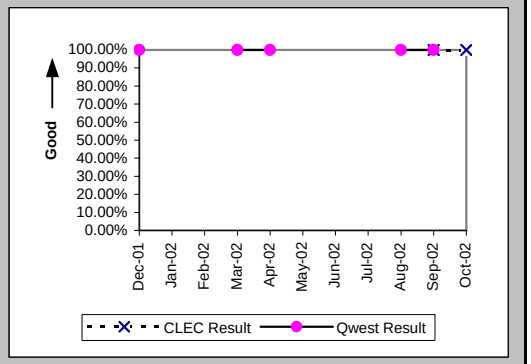
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						102	1	102.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						156	3	52.00	0.00			
Sep-02												
Oct-02												



Checklist #7 - E911/911 Trunk Installation

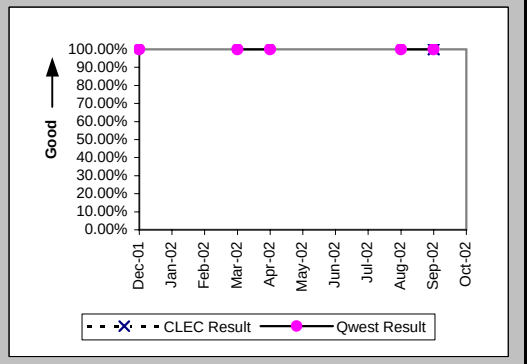
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0							



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

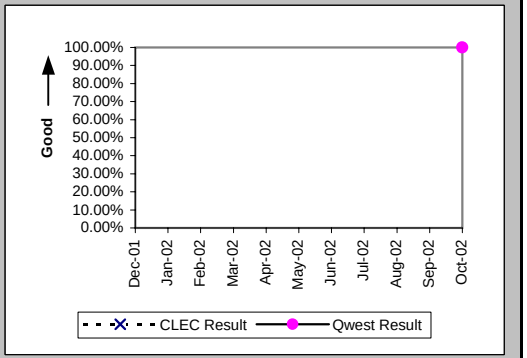
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #7 - E911/911 Trunk Repair

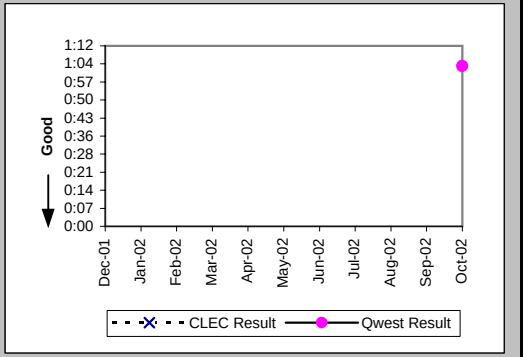
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



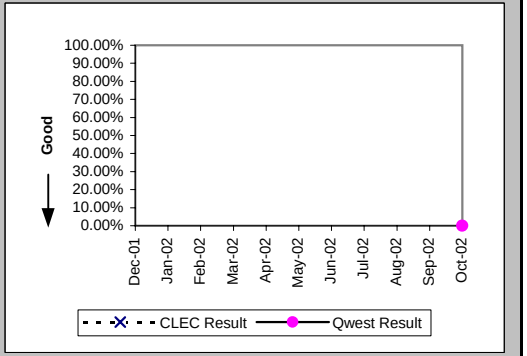
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1:04	1	1:04				



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

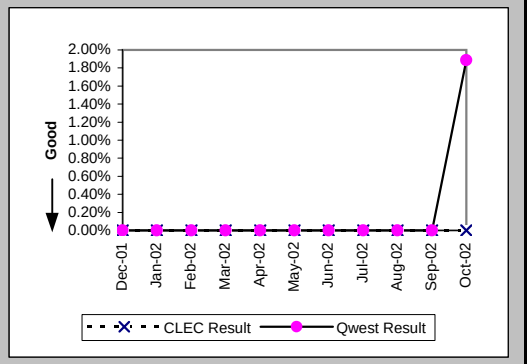
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Checklist #7 - E911/911 Trunk Repair

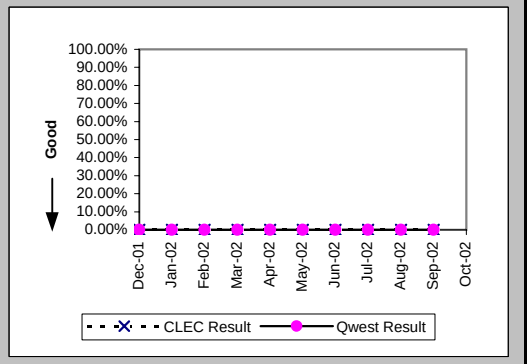
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Jan-02	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Feb-02	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Mar-02	0	10	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Apr-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
May-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Jun-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Jul-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Aug-02	0	10	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Sep-02	0	12	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Oct-02	0	12	0.00%	0	0	1	53	1.89%	13.61%	-0.43	-1.26	No



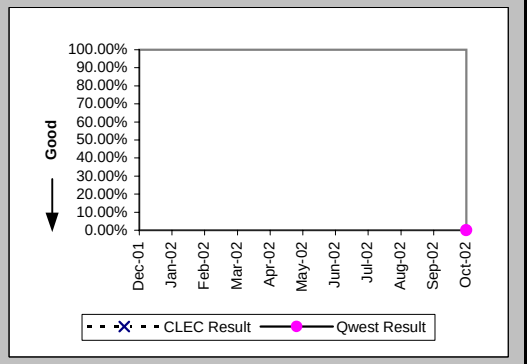
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Jan-02	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Feb-02	0	12	0.00%	0	0	0	46	0.00%	N/A	N/A	N/A	
Mar-02	0	10	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Apr-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
May-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Jun-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Jul-02	0	10	0.00%	0	0	0	47	0.00%	N/A	N/A	N/A	
Aug-02	0	10	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Sep-02	0	12	0.00%	0	0	0	53	0.00%	N/A	N/A	N/A	
Oct-02												



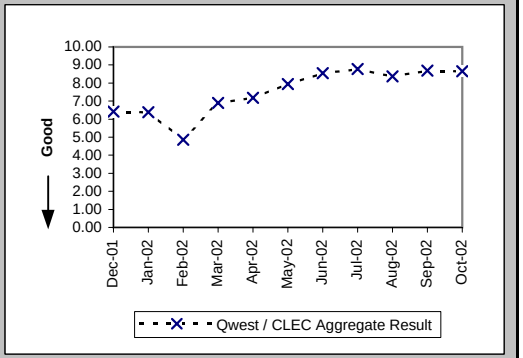
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			

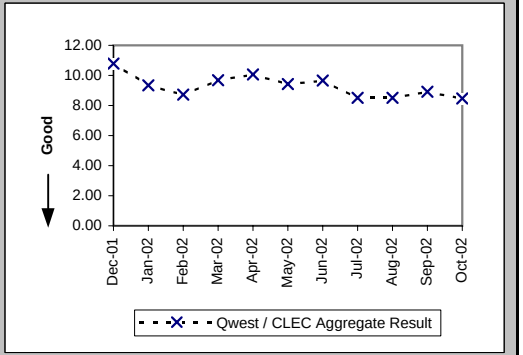


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68
Oct-02	8.66

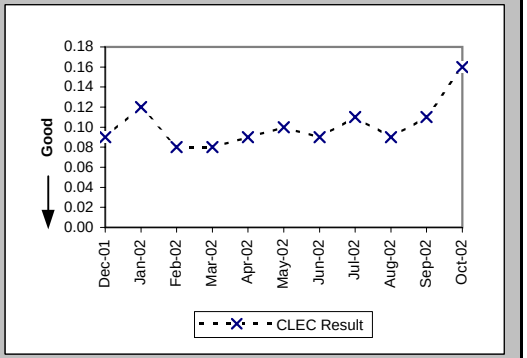


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51
Aug-02	8.51
Sep-02	8.91
Oct-02	8.46

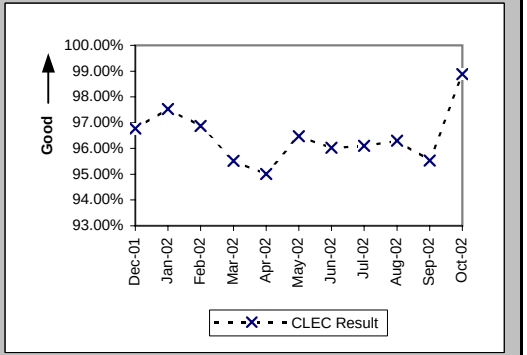


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.12	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0
Oct-02	0.16	0	0



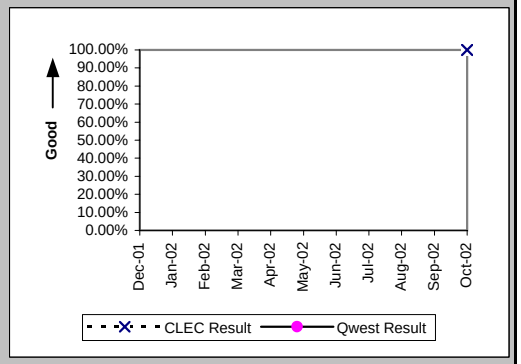
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	96.78%		
Jan-02	97.53%	0	0
Feb-02	96.88%	0	0
Mar-02	95.52%	0	0
Apr-02	95.01%	0	0
May-02	96.47%	0	0
Jun-02	96.03%	0	0
Jul-02	96.11%	0	0
Aug-02	96.31%	0	0
Sep-02	95.53%	0	0
Oct-02	98.88%	0	0



Checklist #9 - NXX Code Activation

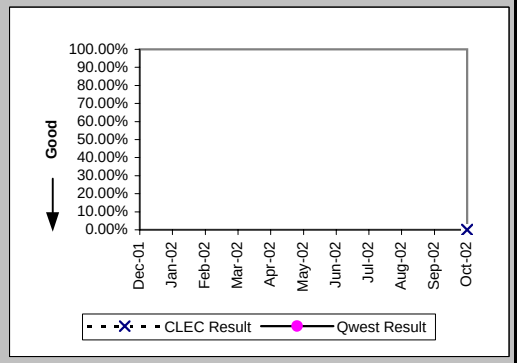
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02	1	1	100.00%	0	0			



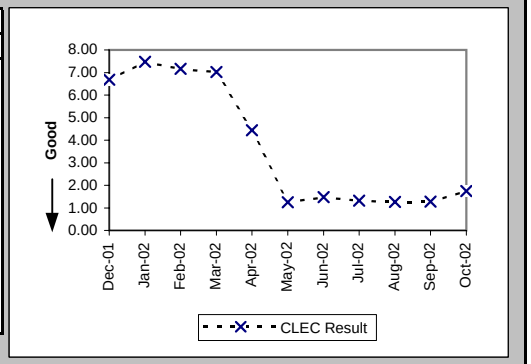
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02	0	1	0.00%	0	0			



Checklist #10 - Databases and Signaling

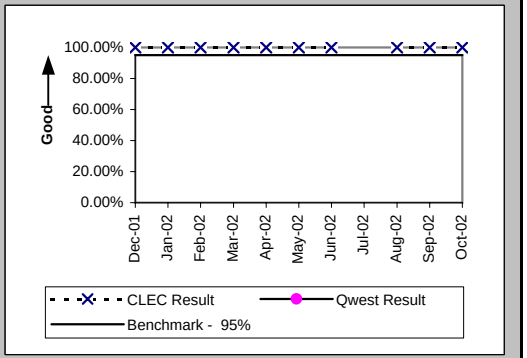
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0



Checklist #11 - Number Portability**

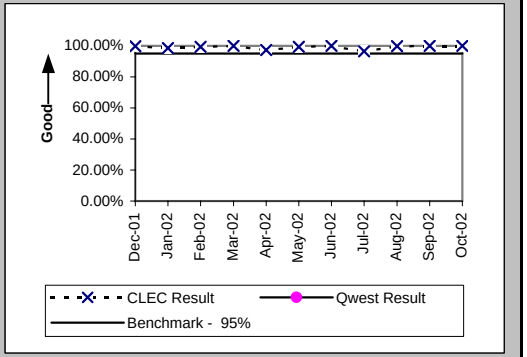
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	48	100.00%	0	0							No
Jan-02	1	1	100.00%	0	0							No
Feb-02	9	9	100.00%	0	0							No
Mar-02	15	15	100.00%	0	0							No
Apr-02	44	44	100.00%	0	0							No
May-02	32	32	100.00%	0	0							No
Jun-02	14	14	100.00%	0	0							No
Jul-02												
Aug-02	18	18	100.00%	0	0							No
Sep-02	10	10	100.00%	0	0							No
Oct-02	6	6	100.00%	0	0							No



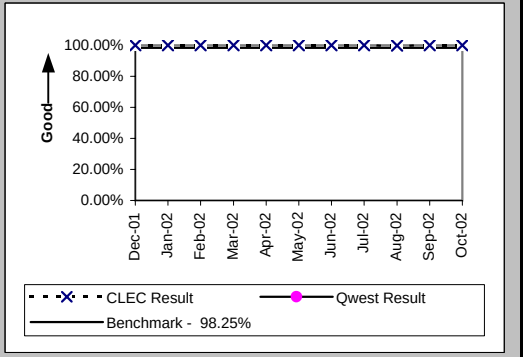
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	502	503	99.80%	0	0							No
Jan-02	71	72	98.61%	0	0							No
Feb-02	436	439	99.32%	0	0							No
Mar-02	139	139	100.00%	0	0							No
Apr-02	112	115	97.39%	0	0							No
May-02	180	181	99.45%	0	0							No
Jun-02	246	246	100.00%	0	0							No
Jul-02	227	235	96.60%	0	0							No
Aug-02	505	506	99.80%	0	0							No
Sep-02	212	212	100.00%	0	0							No
Oct-02	227	227	100.00%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

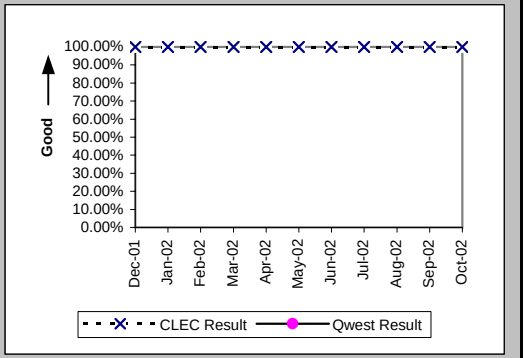
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	551	551	100.00%	0	0							No
Jan-02	73	73	100.00%	0	0							No
Feb-02	448	448	100.00%	0	0							No
Mar-02	154	154	100.00%	0	0							No
Apr-02	159	159	100.00%	0	0							No
May-02	213	213	100.00%	0	0							No
Jun-02	263	263	100.00%	0	0							No
Jul-02	239	239	100.00%	0	0							No
Aug-02	544	545	99.82%	0	0							No
Sep-02	226	226	100.00%	0	0							No
Oct-02	249	249	100.00%	0	0							No



Checklist #11 - Number Portability**

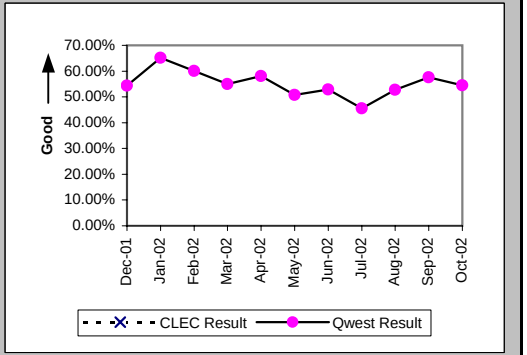
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	551	551	100.00%	0	0							
Jan-02	73	73	100.00%	0	0							
Feb-02	448	448	100.00%	0	0							
Mar-02	154	154	100.00%	0	0							
Apr-02	159	159	100.00%	0	0							
May-02	213	213	100.00%	0	0							
Jun-02	263	263	100.00%	0	0							
Jul-02	239	239	100.00%	0	0							
Aug-02	545	545	100.00%	0	0							
Sep-02	226	226	100.00%	0	0							
Oct-02	249	249	100.00%	0	0							



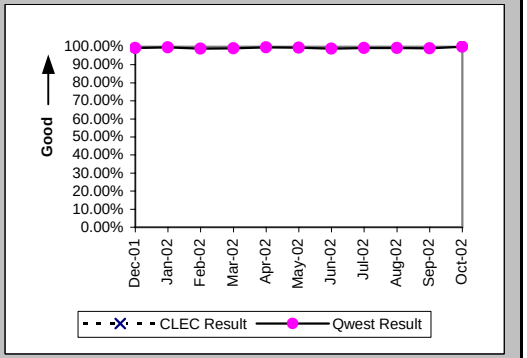
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						292	537	54.38%	49.81%			
Jan-02						279	428	65.19%	47.64%			
Feb-02						265	441	60.09%	48.97%			
Mar-02						239	435	54.94%	49.76%			
Apr-02						257	442	58.14%	49.33%			
May-02						243	479	50.73%	49.99%			
Jun-02						263	497	52.92%	49.91%			
Jul-02						238	522	45.59%	49.81%			
Aug-02						249	472	52.75%	49.92%			
Sep-02						183	318	57.55%	49.43%			
Oct-02						271	497	54.53%	49.79%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

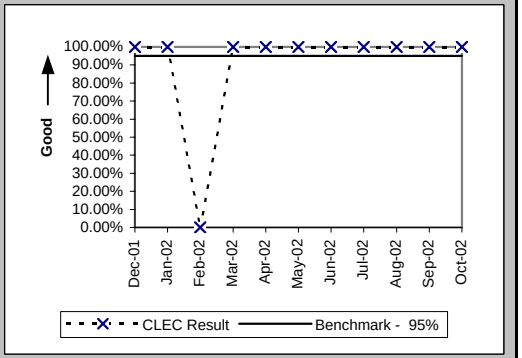
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						978	985	99.29%	8.40%			
Jan-02						976	980	99.59%	6.38%			
Feb-02						901	911	98.90%	10.42%			
Mar-02						990	998	99.20%	8.92%			
Apr-02						913	916	99.67%	5.71%			
May-02						970	976	99.39%	7.82%			
Jun-02						971	982	98.88%	10.52%			
Jul-02						1001	1008	99.31%	8.30%			
Aug-02						887	894	99.22%	8.81%			
Sep-02						653	659	99.09%	9.50%			
Oct-02						892	892	100.00%	0.00%			



Checklist #13 - Reciprocal Compensation

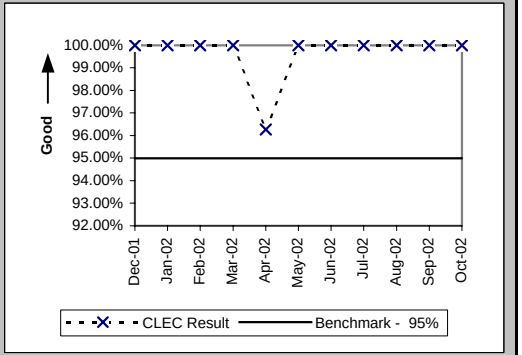
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	19794.67	19794.67	100.00%	0	0
Jan-02	21775.05	21775.05	100.00%	0	0
Feb-02	-4680.31	19615.88	0.00%	0	0
Mar-02	18013.3	18013.3	100.00%	0	0
Apr-02	20337.48	20337.48	100.00%	0	0
May-02	17666.79	17666.79	100.00%	0	0
Jun-02	17322.12	17322.12	100.00%	0	0
Jul-02	17953.85	17953.85	100.00%	0	0
Aug-02	17381.16	17381.16	100.00%	0	0
Sep-02	17149.16	17149.16	100.00%	0	0
Oct-02	16554.1	16554.1	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

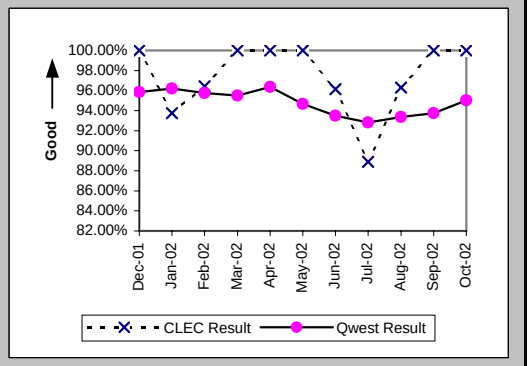
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	19794.04	19794.67	100.00%	0	0
Jan-02	21774.99	21775.05	100.00%	0	0
Feb-02	19615.88	19615.88	100.00%	0	0
Mar-02	18013.3	18013.3	100.00%	0	0
Apr-02	19578.57	20337.48	96.27%	0	0
May-02	17666.79	17666.79	100.00%	0	0
Jun-02	17322.12	17322.12	100.00%	0	0
Jul-02	17953.85	17953.85	100.00%	0	0
Aug-02	17381.16	17381.16	100.00%	0	0
Sep-02	17149.16	17149.16	100.00%	0	0
Oct-02	16554.1	16554.1	100.00%	0	0



Checklist #14 - Resale - Residence Installation

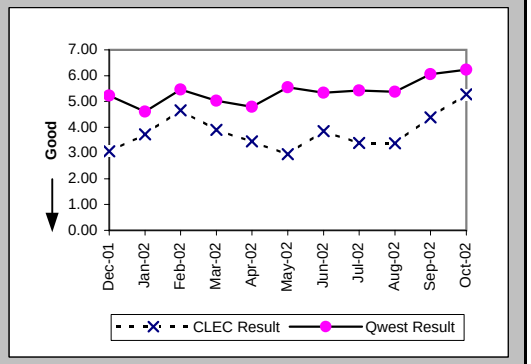
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	28	100.00%	0	0	671	700	95.86%	19.93%	-1.08	-1.66	No
Jan-02	30	32	93.75%	0	0	761	791	96.21%	19.10%	0.71	-0.57	No
Feb-02	54	56	96.43%	0	0	677	707	95.76%	20.16%	-0.24	-1.15	No
Mar-02	31	31	100.00%	0	0	722	756	95.50%	20.72%	-1.18	-1.72	No
Apr-02	29	29	100.00%	0	1	713	740	96.35%	18.75%	-1.03	-1.62	No
May-02	19	19	100.00%	0	0	673	711	94.66%	22.49%	-1.02	-1.62	No
Jun-02	25	26	96.15%	0	0	717	767	93.48%	24.69%	-0.54	-1.33	No
Jul-02	16	18	88.89%	0	0	724	780	92.82%	25.81%	0.65	-0.61	No
Aug-02	26	27	96.30%	0	0	775	830	93.37%	24.87%	-0.6	-1.37	No
Sep-02	29	29	100.00%	0	0	750	800	93.75%	24.21%	-1.37	-1.83	No
Oct-02	36	36	100.00%	0	0	765	805	95.03%	21.73%	-1.34	-1.82	No



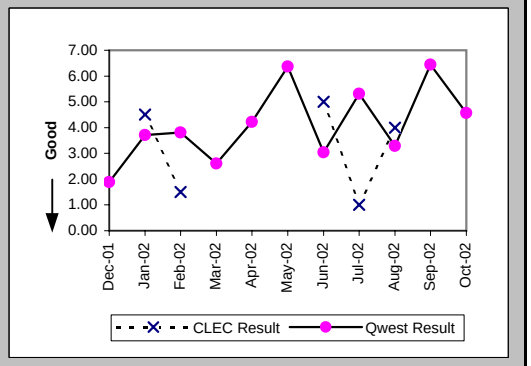
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	86	28	3.07	0	0	3670	702	5.23	8.32	-1.34	-1.82	No
Jan-02	119	32	3.72	0	0	3674	798	4.60	4.30	-1.14	-1.69	No
Feb-02	261	56	4.66	0	0	3870	709	5.46	3.82	-1.5	-1.91	No
Mar-02	121	31	3.90	0	0	3809	758	5.03	3.84	-1.6	-1.97	No
Apr-02	100	29	3.45	0	1	3551	742	4.79	4.73	-1.49	-1.91	No
May-02	56	19	2.95	0	0	3999	721	5.55	7.90	-1.42	-1.86	No
Jun-02	100	26	3.85	0	0	4143	776	5.34	5.97	-1.25	-1.76	No
Jul-02	61	18	3.39	0	0	4243	783	5.42	7.75	-1.1	-1.67	No
Aug-02	91	27	3.37	0	0	4479	832	5.38	4.70	-2.19	-2.33	No
Sep-02	127	29	4.38	0	0	4858	801	6.06	4.56	-1.96	-2.19	No
Oct-02	190	36	5.28	0	0	5035	808	6.23	4.83	-1.16	-1.71	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

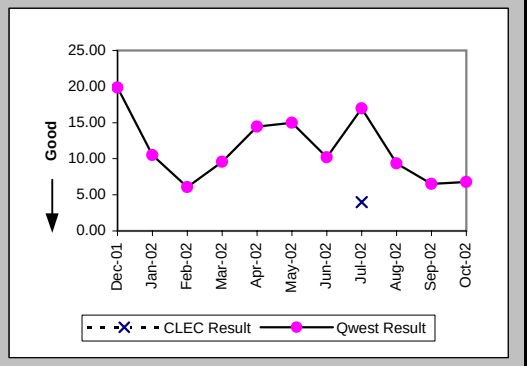
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	9	1.89	1.36			
Jan-02	9	2	4.50	0	0	63	17	3.71	5.00	0.54	-0.67	No
Feb-02	3	2	1.50	0	0	61	16	3.81	3.17	-0.97	-1.59	No
Mar-02						60	23	2.61	2.73			
Apr-02						76	18	4.22	3.73			
May-02						121	19	6.37	10.62			
Jun-02	5	1	5.00	0	0	76	25	3.04	5.00	0.9	-0.45	No
Jul-02	1	1	1.00	0	0	170	32	5.31	10.41	-0.41	-1.25	No
Aug-02	4	1	4.00	0	0	56	17	3.29	3.80	0.22	-0.86	No
Sep-02						103	16	6.44	8.49			
Oct-02						64	14	4.57	5.93			



Checklist #14 - Resale - Residence Installation

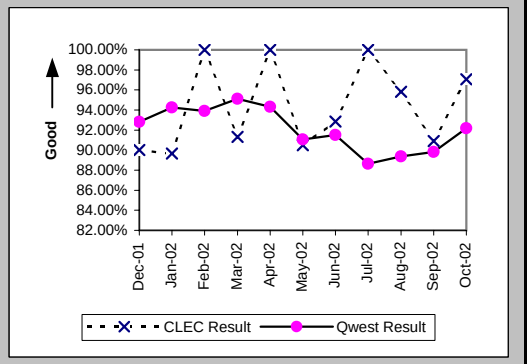
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						417	21	19.86	23.04			
Jan-02						168	16	10.50	13.10			
Feb-02						91	15	6.07	3.01			
Mar-02						115	12	9.58	13.19			
Apr-02						130	9	14.44	14.32			
May-02						315	21	15.00	29.76			
Jun-02						265	26	10.19	12.35			
Jul-02	4	1	4.00	0	0	424	25	16.96	31.99	-0.4	-1.24	No
Aug-02						355	38	9.34	8.30			
Sep-02						228	35	6.51	4.63			
Oct-02						196	29	6.76	5.43			



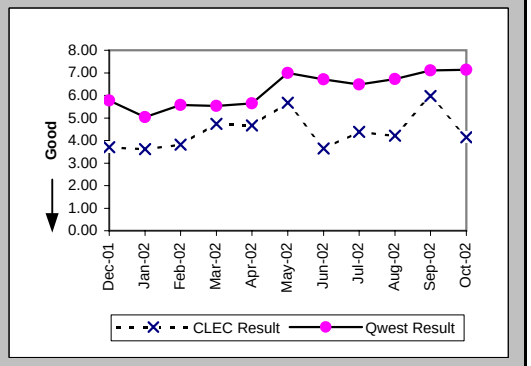
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	20	90.00%	0	0	839	904	92.81%	25.83%	0.51	-0.69	No
Jan-02	26	29	89.66%	0	0	887	941	94.26%	23.26%	1	-0.39	No
Feb-02	16	16	100.00%	0	0	755	804	93.91%	23.92%	-1.01	-1.61	No
Mar-02	21	23	91.30%	0	0	836	879	95.11%	21.57%	0.81	-0.51	No
Apr-02	21	21	100.00%	0	0	780	827	94.32%	23.15%	-1.11	-1.68	No
May-02	19	21	90.48%	1	0	999	1097	91.07%	28.52%	0.16	-0.9	No
Jun-02	26	28	92.86%	0	0	917	1002	91.52%	27.86%	-0.25	-1.15	No
Jul-02	22	22	100.00%	1	0	857	967	88.62%	31.75%	-1.66	-2.01	No
Aug-02	23	24	95.83%	0	0	1016	1137	89.36%	30.84%	-1.02	-1.62	No
Sep-02	30	33	90.91%	1	0	1034	1151	89.83%	30.22%	-0.2	-1.12	No
Oct-02	33	34	97.06%	1	0	1001	1086	92.17%	26.86%	-1.04	-1.63	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

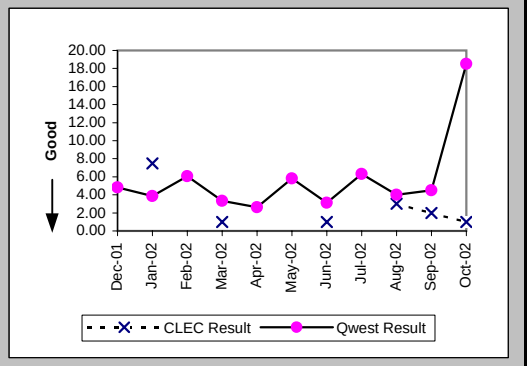
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	20	3.70	0	0	5230	906	5.77	9.68	-0.95	-1.58	No
Jan-02	105	29	3.62	0	0	4758	946	5.03	8.30	-0.9	-1.55	No
Feb-02	61	16	3.81	0	0	4487	805	5.57	7.17	-0.97	-1.59	No
Mar-02	109	23	4.74	0	0	4883	883	5.53	7.84	-0.48	-1.29	No
Apr-02	98	21	4.67	0	0	4706	833	5.65	7.25	-0.61	-1.37	No
May-02	125	22	5.68	0	0	7698	1100	7.00	9.28	-0.66	-1.4	No
Jun-02	102	28	3.64	0	0	6778	1010	6.71	7.80	-2.05	-2.25	No
Jul-02	101	23	4.39	0	0	6295	971	6.48	9.52	-1.04	-1.63	No
Aug-02	101	24	4.21	0	0	7678	1141	6.73	9.04	-1.35	-1.82	No
Sep-02	203	34	5.97	0	0	8227	1158	7.10	7.94	-0.82	-1.5	No
Oct-02	145	35	4.14	0	0	7787	1091	7.14	12.62	-1.38	-1.84	No



Checklist #14 - Resale - Residence Installation

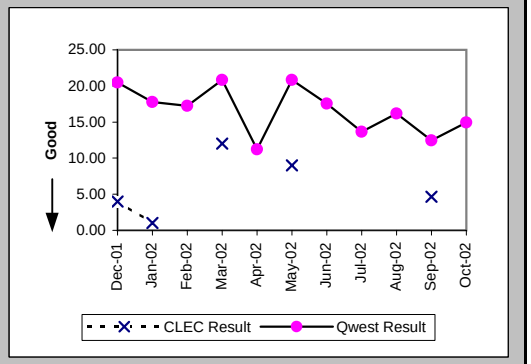
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						92	19	4.84	8.08			
Jan-02	15	2	7.50	0	0	66	17	3.88	4.77	0.66	-0.6	No
Feb-02						121	20	6.05	14.76			
Mar-02	1	1	1.00	0	0	70	21	3.33	2.85	-0.8	-1.49	No
Apr-02						55	21	2.62	1.88			
May-02						210	36	5.83	9.13			
Jun-02	2	2	1.00	0	0	103	33	3.12	3.58	-0.81	-1.5	No
Jul-02						277	44	6.30	11.96			
Aug-02	3	1	3.00	0	0	124	31	4.00	4.27	-0.23	-1.14	No
Sep-02	2	1	2.00	0	0	153	34	4.50	6.68	-0.37	-1.22	No
Oct-02	1	1	1.00	1	0	500	27	18.52	53.30	-0.32	-1.2	No



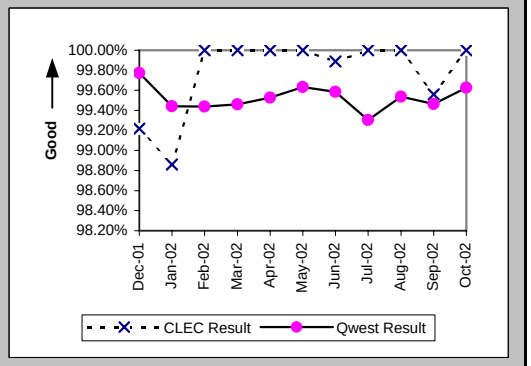
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	2	4.00	0	0	942	46	20.48	25.50	-0.89	-1.54	No
Jan-02	1	1	1.00	0	0	711	40	17.77	28.38	-0.58	-1.35	No
Feb-02						500	29	17.24	15.95			
Mar-02	12	1	12.00	0	0	479	23	20.83	36.84	-0.23	-1.14	No
Apr-02						314	28	11.21	13.83			
May-02	18	2	9.00	0	0	1312	63	20.83	24.64	-0.67	-1.41	No
Jun-02						949	54	17.57	20.26			
Jul-02						929	68	13.66	17.17			
Aug-02						1487	92	16.16	17.49			
Sep-02	14	3	4.67	0	0	1097	88	12.47	16.86	-0.79	-1.48	No
Oct-02						896	60	14.93	20.11			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

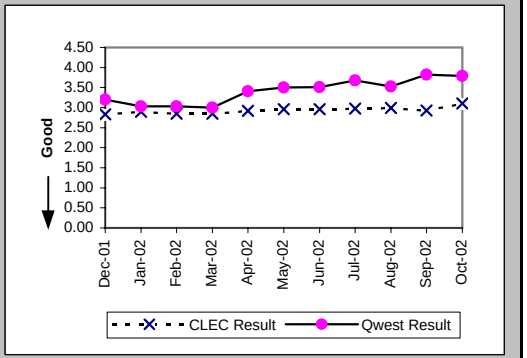
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	254	256	99.22%	0	0	3088	3095	99.77%	4.75%	1.4	-0.15	No
Jan-02	260	263	98.86%	0	0	3742	3763	99.44%	7.45%	1.12	-0.32	No
Feb-02	302	302	100.00%	1	0	3367	3386	99.44%	7.47%	-1.25	-1.76	No
Mar-02	274	274	100.00%	0	1	3496	3515	99.46%	7.33%	-1.18	-1.71	No
Apr-02	260	260	100.00%	0	0	3583	3600	99.53%	6.86%	-1.07	-1.65	No
May-02	498	498	100.00%	0	0	4617	4634	99.63%	6.05%	-1.29	-1.78	No
Jun-02	901	902	99.89%	0	0	4556	4575	99.58%	6.43%	-1.3	-1.79	No
Jul-02	1257	1257	100.00%	0	1	4566	4598	99.30%	8.31%	-2.63	-2.6	No
Aug-02	1826	1826	100.00%	0	0	5825	5852	99.54%	6.78%	-2.54	-2.54	No
Sep-02	452	454	99.56%	0	1	5387	5416	99.46%	7.30%	-0.27	-1.16	No
Oct-02	1052	1052	100.00%	0	0	4546	4563	99.63%	6.09%	-1.79	-2.09	No



Checklist #14 - Resale - Residence Installation

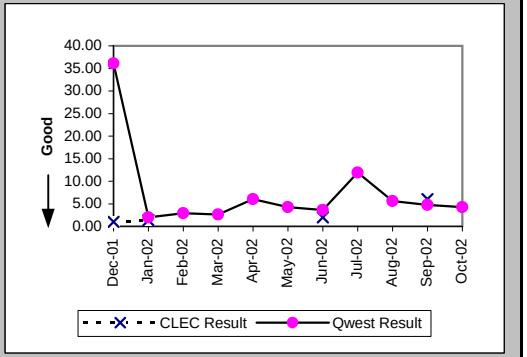
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	669	236	2.83	20	0	8398	2627	3.20	6.07	-0.88	-1.53	No
Jan-02	703	242	2.90	21	0	9978	3294	3.03	1.35	-1.38	-1.84	No
Feb-02	799	280	2.85	23	0	8725	2881	3.03	1.16	-2.42	-2.47	No
Mar-02	643	226	2.85	48	1	8499	2831	3.00	1.19	-1.91	-2.16	No
Apr-02	652	223	2.92	37	0	9716	2852	3.41	1.60	-4.33	-3.63	No
May-02	742	251	2.96	247	0	12360	3532	3.50	0.99	-8.41	-6.12	No
Jun-02	1005	340	2.96	562	0	12211	3474	3.51	1.42	-6.95	-5.23	No
Jul-02	1184	397	2.98	860	1	13060	3548	3.68	2.22	-5.94	-4.61	No
Aug-02	1142	382	2.99	1444	0	16212	4593	3.53	1.42	-7.14	-5.34	No
Sep-02	671	229	2.93	225	1	17274	4521	3.82	2.36	-5.56	-4.38	No
Oct-02	1020	329	3.10	723	0	14327	3776	3.79	1.95	-6.18	-4.76	No



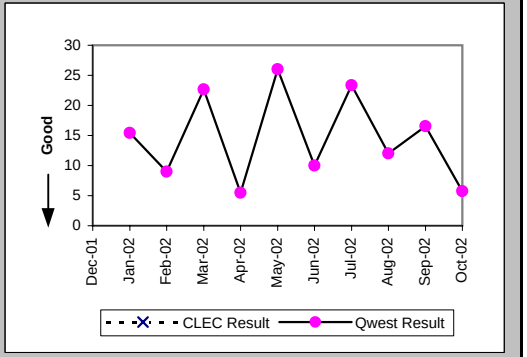
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	1.00	0	0	325	9	36.11	101.61	-0.44	-1.27	No
Jan-02	4	3	1.33	0	0	38	19	2.00	1.20	-0.89	-1.54	No
Feb-02						49	17	2.88	4.43			
Mar-02						42	16	2.62	2.94			
Apr-02						97	16	6.06	16.30			
May-02						90	21	4.29	6.72			
Jun-02	2	1	2.00	0	0	40	11	3.64	4.13	-0.38	-1.23	No
Jul-02						251	21	11.95	18.01			
Aug-02						112	20	5.60	8.71			
Sep-02	12	2	6.00	0	0	110	23	4.78	7.81	0.97	-0.41	No
Oct-02						64	15	4.27	5.35			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

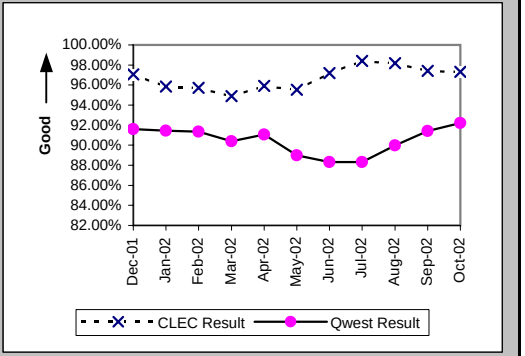
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						77	5	15.40	20.49			
Feb-02						27	3	9.00	4.36			
Mar-02						68	3	22.67	27.06			
Apr-02						11	2	5.50	0.71			
May-02						26	1	26.00				
Jun-02						80	8	10.00	10.04			
Jul-02						327	14	23.36	34.83			
Aug-02						84	7	12.00	13.71			
Sep-02						182	11	16.55	28.71			
Oct-02						23	4	5.75	4.35			



Checklist #14 - Resale - Residence Installation

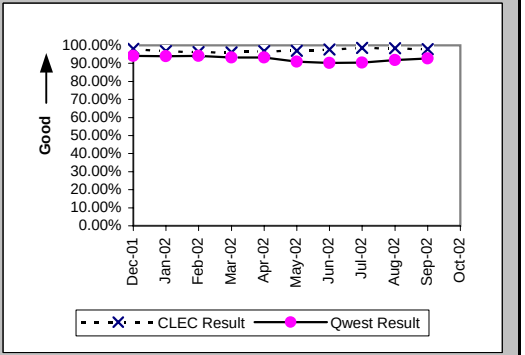
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	297	306	97.06%	0	0	4796	5236	91.60%	27.74%	-3.35	-3.04	No
Jan-02	301	314	95.86%	0	0	4673	5110	91.45%	27.97%	-2.71	-2.65	No
Feb-02	335	350	95.71%	0	0	4757	5208	91.34%	28.12%	-2.82	-2.71	No
Mar-02	334	352	94.89%	0	0	4546	5030	90.38%	29.49%	-2.77	-2.69	No
Apr-02	306	319	95.92%	0	0	4707	5169	91.06%	28.53%	-2.95	-2.8	No
May-02	406	425	95.53%	0	0	5180	5820	89.00%	31.28%	-4.15	-3.52	No
Jun-02	727	748	97.19%	0	0	5664	6412	88.33%	32.10%	-7.14	-5.34	No
Jul-02	1109	1127	98.40%	0	0	5618	6361	88.32%	32.12%	-9.71	-6.91	No
Aug-02	1559	1588	98.17%	0	0	6383	7093	89.99%	30.01%	-9.82	-6.97	No
Sep-02	1166	1197	97.41%	0	0	6950	7604	91.40%	28.04%	-6.89	-5.19	No
Oct-02	798	820	97.32%	0	0	6385	6924	92.22%	26.79%	-5.16	-4.13	No



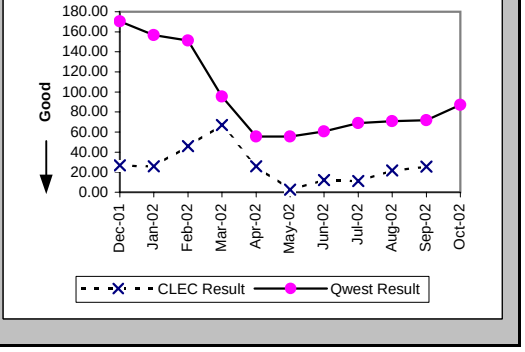
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	300	306	98.04%	0	0	4925	5236	94.06%	23.64%	-2.86	-2.74	No
Jan-02	304	314	96.82%	0	0	4799	5110	93.91%	23.91%	-2.09	-2.27	No
Feb-02	337	350	96.29%	0	0	4902	5208	94.12%	23.52%	-1.66	-2.01	No
Mar-02	338	352	96.02%	0	0	4689	5030	93.22%	25.14%	-2.02	-2.23	No
Apr-02	309	319	96.87%	0	0	4824	5169	93.33%	24.96%	-2.46	-2.49	No
May-02	412	425	96.94%	0	0	5289	5820	90.88%	28.79%	-4.19	-3.55	No
Jun-02	731	748	97.73%	0	0	5782	6412	90.17%	29.77%	-6.57	-4.99	No
Jul-02	1112	1127	98.67%	0	0	5750	6361	90.39%	29.47%	-8.69	-6.28	No
Aug-02	1564	1588	98.49%	0	0	6512	7093	91.81%	27.42%	-8.77	-6.33	No
Sep-02	1171	1197	97.83%	0	0	7048	7604	92.69%	26.03%	-6.35	-4.86	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

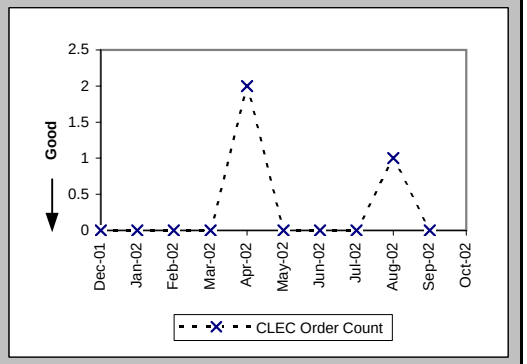
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	4	26.75	0	0	33079	194	170.51	174.36	-1.63	-1.99	No
Jan-02	26	1	26.00	0	0	31962	204	156.68	169.04	-0.77	-1.47	No
Feb-02	46	1	46.00	0	0	23595	156	151.25	178.65	-0.59	-1.36	No
Mar-02	67	1	67.00	0	0	17652	185	95.42	132.35	-0.21	-1.13	No
Apr-02	103	4	25.75	0	0	18754	337	55.65	74.37	-0.8	-1.49	No
May-02	27	10	2.70	0	0	15151	273	55.50	86.41	-1.9	-2.15	No
Jun-02	280	23	12.17	0	0	17194	284	60.54	91.45	-2.44	-2.48	No
Jul-02	45	4	11.25	0	0	19958	290	68.82	95.59	-1.2	-1.73	No
Aug-02	109	5	21.80	0	0	21221	300	70.74	98.00	-1.11	-1.67	No
Sep-02	179	7	25.57	0	0	22257	310	71.80	96.79	-1.25	-1.76	No
Oct-02						23895	274	87.21	105.75			



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

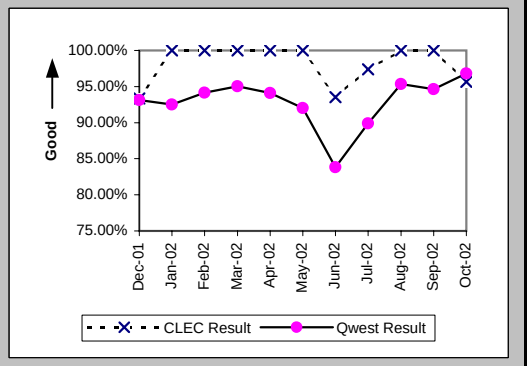
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	2
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	0
Oct-02	



Checklist #14 - Resale - Residence Repair

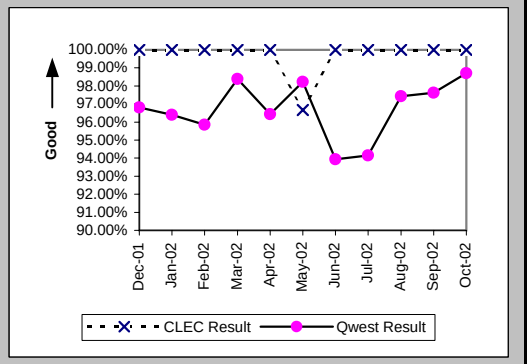
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	12	0	366	393	93.13%	25.29%	-0.03	-1.02	No
Jan-02	14	14	100.00%	16	0	445	481	92.52%	26.31%	-1.05	-1.64	No
Feb-02	9	9	100.00%	6	0	369	392	94.13%	23.50%	-0.74	-1.45	No
Mar-02	15	15	100.00%	4	0	423	445	95.06%	21.68%	-0.87	-1.53	No
Apr-02	20	20	100.00%	9	0	656	697	94.12%	23.53%	-1.1	-1.67	No
May-02	20	20	100.00%	8	0	855	929	92.03%	27.08%	-1.3	-1.79	No
Jun-02	29	31	93.55%	12	0	1157	1380	83.84%	36.81%	-1.45	-1.88	No
Jul-02	37	38	97.37%	8	0	1164	1295	89.88%	30.15%	-1.51	-1.92	No
Aug-02	31	31	100.00%	18	0	1102	1156	95.33%	21.10%	-1.22	-1.74	No
Sep-02	32	32	100.00%	12	0	899	950	94.63%	22.54%	-1.33	-1.81	No
Oct-02	22	23	95.65%	13	0	579	598	96.82%	17.54%	0.35	-0.79	No



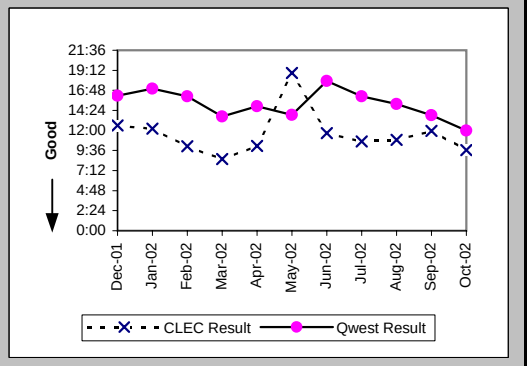
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	22	100.00%	12	0	545	563	96.80%	17.59%	-0.84	-1.51	No
Jan-02	16	16	100.00%	16	0	668	693	96.39%	18.65%	-0.77	-1.47	No
Feb-02	14	14	100.00%	6	0	577	602	95.85%	19.95%	-0.77	-1.47	No
Mar-02	16	16	100.00%	4	0	609	619	98.38%	12.61%	-0.51	-1.31	No
Apr-02	26	26	100.00%	9	0	946	981	96.43%	18.55%	-0.97	-1.59	No
May-02	29	30	96.67%	8	0	1331	1355	98.23%	13.19%	0.62	-0.62	No
Jun-02	40	40	100.00%	12	0	1704	1814	93.94%	23.87%	-1.59	-1.97	No
Jul-02	49	49	100.00%	8	0	1623	1724	94.14%	23.48%	-1.72	-2.05	No
Aug-02	37	37	100.00%	18	0	1591	1633	97.43%	15.83%	-0.98	-1.59	No
Sep-02	37	37	100.00%	12	0	1271	1302	97.62%	15.25%	-0.94	-1.57	No
Oct-02	31	31	100.00%	13	0	834	845	98.70%	11.34%	-0.63	-1.38	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

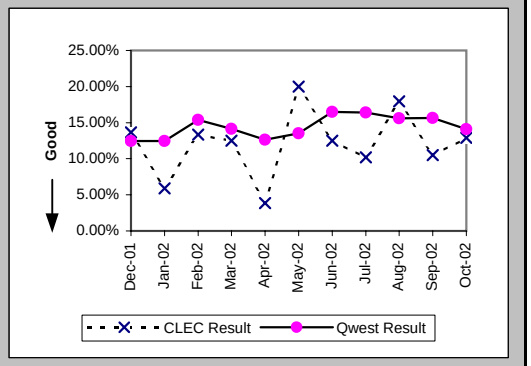
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	277:20	22	12:36	12	0	9100:06	563	16:10	40:15	-0.41	-1.25	No
Jan-02	195:05	16	12:12	15	0	11778:56	693	17:00	14:59	-1.27	-1.77	No
Feb-02	141:29	14	10:06	5	0	9688:29	602	16:06	14:38	-1.51	-1.92	No
Mar-02	137:15	16	8:35	4	0	8470:14	619	13:41	13:24	-1.5	-1.91	No
Apr-02	263:16	26	10:08	9	0	14639:16	981	14:55	16:11	-1.49	-1.91	No
May-02	566:35	30	18:53	8	0	18774:37	1355	13:51	15:31	1.62	-0.02	No
Jun-02	468:15	40	11:42	12	0	32533:34	1814	17:56	18:06	-2.15	-2.31	No
Jul-02	522:27	49	10:40	8	0	27691:40	1724	16:04	14:46	-2.53	-2.54	No
Aug-02	402:39	37	10:53	16	0	24749:08	1633	15:09	31:00	-0.83	-1.5	No
Sep-02	441:45	37	11:56	11	0	17993:33	1302	13:49	13:18	-0.85	-1.52	No
Oct-02	299:55	31	9:40	13	0	10131:55	845	11:59	11:22	-1.11	-1.68	No



Checklist #14 - Resale - Residence Repair

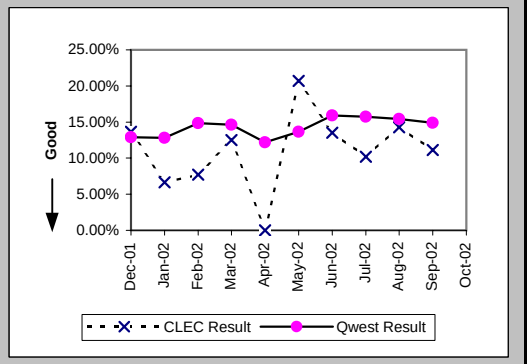
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	22	13.64%	12	0	72	578	12.46%	33.02%	0.21	-0.87	No
Jan-02	1	17	5.88%	15	0	89	715	12.45%	33.01%	-0.81	-1.49	No
Feb-02	2	15	13.33%	5	0	95	618	15.37%	36.07%	-0.22	-1.13	No
Mar-02	2	16	12.50%	4	0	89	630	14.13%	34.83%	-0.18	-1.11	No
Apr-02	1	26	3.85%	9	0	126	998	12.63%	33.21%	-1.33	-1.81	No
May-02	6	30	20.00%	8	0	186	1374	13.54%	34.21%	1	-0.39	No
Jun-02	5	40	12.50%	12	0	303	1840	16.47%	37.09%	-0.67	-1.41	No
Jul-02	5	49	10.20%	8	0	288	1754	16.42%	37.05%	-1.16	-1.7	No
Aug-02	7	39	17.95%	16	0	259	1661	15.59%	36.28%	0.43	-0.74	No
Sep-02	4	38	10.53%	11	0	207	1322	15.66%	36.34%	-0.86	-1.52	No
Oct-02	4	31	12.90%	13	0	121	859	14.09%	34.79%	-0.19	-1.11	No



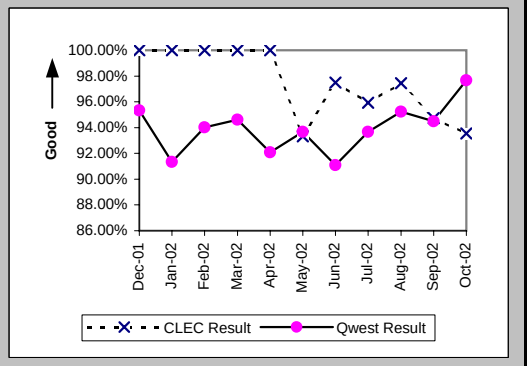
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	22	13.64%	12	0	65	504	12.90%	33.52%	0.15	-0.91	No
Jan-02	1	15	6.67%	15	0	79	617	12.80%	33.41%	-0.7	-1.43	No
Feb-02	1	13	7.69%	5	0	78	526	14.83%	35.54%	-0.72	-1.43	No
Mar-02	2	16	12.50%	4	0	82	561	14.62%	35.33%	-0.24	-1.14	No
Apr-02	0	23	0.00%	9	0	114	934	12.21%	32.74%	-1.77	-2.07	No
May-02	6	29	20.69%	8	0	176	1291	13.63%	34.31%	1.06	-0.35	No
Jun-02	5	37	13.51%	12	0	275	1726	15.93%	36.60%	-0.4	-1.24	No
Jul-02	5	49	10.20%	8	0	254	1616	15.72%	36.40%	-1.04	-1.64	No
Aug-02	5	35	14.29%	16	0	237	1536	15.43%	36.12%	-0.19	-1.11	No
Sep-02	4	36	11.11%	11	0	184	1234	14.91%	35.62%	-0.63	-1.38	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

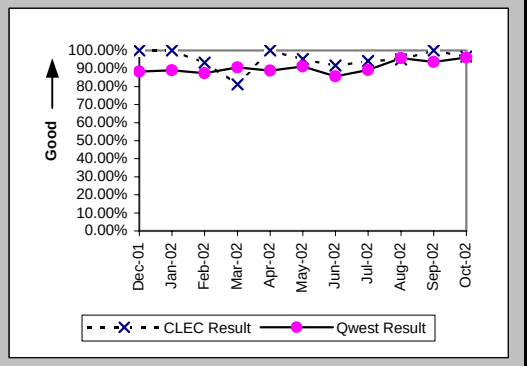
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	22	100.00%	12	0	551	578	95.33%	21.10%	-1.02	-1.62	No
Jan-02	17	17	100.00%	15	0	653	715	91.33%	28.14%	-1.26	-1.76	No
Feb-02	15	15	100.00%	5	0	581	618	94.01%	23.72%	-0.97	-1.59	No
Mar-02	16	16	100.00%	4	0	596	630	94.60%	22.60%	-0.94	-1.57	No
Apr-02	26	26	100.00%	9	0	919	998	92.08%	27.00%	-1.48	-1.9	No
May-02	28	30	93.33%	8	0	1287	1374	93.67%	24.35%	0.15	-0.91	No
Jun-02	39	40	97.50%	12	0	1676	1840	91.09%	28.49%	-1.41	-1.86	No
Jul-02	47	49	95.92%	8	0	1643	1754	93.67%	24.35%	-0.64	-1.39	No
Aug-02	38	39	97.44%	16	0	1582	1661	95.24%	21.28%	-0.64	-1.39	No
Sep-02	36	38	94.74%	11	0	1249	1322	94.48%	22.84%	-0.07	-1.04	No
Oct-02	29	31	93.55%	13	0	839	859	97.67%	15.08%	1.27	-0.23	No



Checklist #14 - Resale - Residence Repair

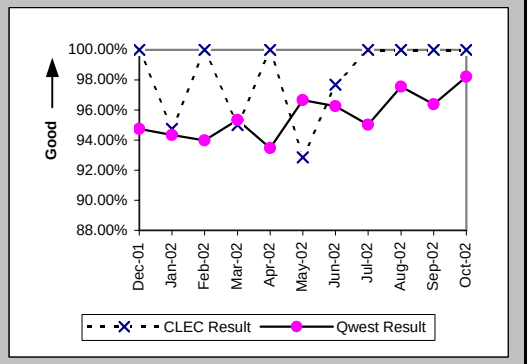
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	10	0	567	642	88.32%	32.12%	-1.08	-1.66	No
Jan-02	15	15	100.00%	12	0	464	521	89.06%	31.21%	-1.34	-1.81	No
Feb-02	14	15	93.33%	9	0	443	507	87.38%	33.21%	-0.68	-1.42	No
Mar-02	13	16	81.25%	22	0	471	520	90.58%	29.22%	1.16	-0.3	No
Apr-02	14	14	100.00%	9	0	568	640	88.75%	31.60%	-1.32	-1.8	No
May-02	20	21	95.24%	10	0	1138	1248	91.19%	28.35%	-0.65	-1.39	No
Jun-02	33	36	91.67%	10	0	1283	1497	85.70%	35.00%	-1.01	-1.61	No
Jul-02	16	17	94.12%	15	0	1391	1559	89.22%	31.01%	-0.65	-1.39	No
Aug-02	38	40	95.00%	8	0	1401	1463	95.76%	20.15%	0.3	-0.82	No
Sep-02	27	27	100.00%	12	0	907	968	93.70%	24.30%	-1.33	-1.81	No
Oct-02	29	30	96.67%	10	0	748	779	96.02%	19.55%	-0.18	-1.11	No



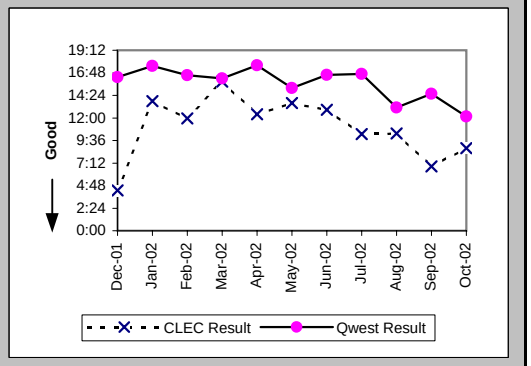
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	10	0	865	913	94.74%	22.32%	-0.78	-1.47	No
Jan-02	18	19	94.74%	12	0	767	813	94.34%	23.10%	-0.07	-1.04	No
Feb-02	19	19	100.00%	9	0	686	730	93.97%	23.80%	-1.09	-1.66	No
Mar-02	19	20	95.00%	22	0	758	795	95.35%	21.07%	0.15	-0.91	No
Apr-02	17	17	100.00%	9	0	917	981	93.48%	24.69%	-1.08	-1.66	No
May-02	26	28	92.86%	10	0	1563	1617	96.66%	17.97%	1.02	-0.38	No
Jun-02	42	43	97.67%	10	0	1899	1973	96.25%	19.00%	-0.49	-1.3	No
Jul-02	20	20	100.00%	15	0	1946	2048	95.02%	21.75%	-1.02	-1.62	No
Aug-02	44	44	100.00%	8	0	1842	1888	97.56%	15.42%	-1.04	-1.63	No
Sep-02	36	36	100.00%	12	0	1279	1327	96.38%	18.67%	-1.15	-1.7	No
Oct-02	34	34	100.00%	10	0	1040	1059	98.21%	13.27%	-0.78	-1.47	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

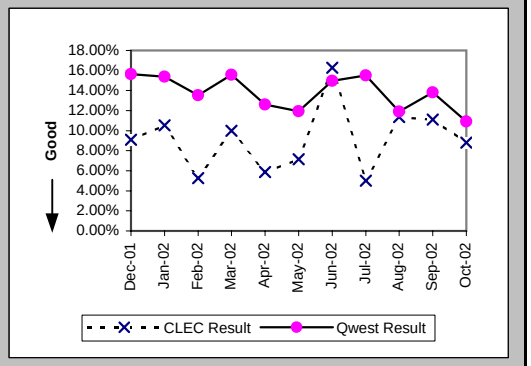
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47:22	11	4:18	10	0	14919:45	913	16:20	17:22	-2.28	-2.39	No
Jan-02	262:10	19	13:48	12	0	14250:18	813	17:32	17:15	-0.93	-1.57	No
Feb-02	226:42	19	11:56	9	0	12063:35	730	16:32	18:45	-1.05	-1.64	No
Mar-02	317:15	20	15:52	22	0	12895:25	795	16:13	14:44	-0.11	-1.07	No
Apr-02	210:24	17	12:23	9	0	17276:21	981	17:37	24:05	-0.89	-1.54	No
May-02	379:55	28	13:34	10	0	24550:53	1617	15:11	16:41	-0.51	-1.31	No
Jun-02	554:02	43	12:53	10	0	32698:46	1973	16:34	17:12	-1.39	-1.85	No
Jul-02	205:38	20	10:17	15	0	34182:36	2048	16:41	18:33	-1.54	-1.93	No
Aug-02	454:33	44	10:20	8	0	24779:43	1888	13:07	13:36	-1.35	-1.82	No
Sep-02	246:05	36	6:50	12	0	19322:51	1327	14:34	14:49	-3.09	-2.88	No
Oct-02	299:26	34	8:48	10	0	12859:20	1059	12:09	11:44	-1.63	-1.99	No



Checklist #14 - Resale - Residence Repair

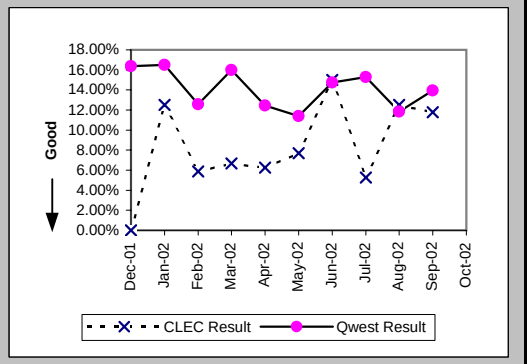
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	10	0	146	934	15.63%	36.32%	-0.59	-1.36	No
Jan-02	2	19	10.53%	12	0	127	825	15.39%	36.09%	-0.58	-1.35	No
Feb-02	1	19	5.26%	9	0	100	739	13.53%	34.21%	-1.04	-1.63	No
Mar-02	2	20	10.00%	22	0	126	809	15.57%	36.26%	-0.68	-1.41	No
Apr-02	1	17	5.88%	9	0	125	991	12.61%	33.20%	-0.83	-1.5	No
May-02	2	28	7.14%	10	0	195	1635	11.93%	32.41%	-0.77	-1.47	No
Jun-02	7	43	16.28%	10	0	299	1997	14.97%	35.68%	0.27	-0.83	No
Jul-02	1	20	5.00%	15	0	322	2077	15.50%	36.19%	-1.29	-1.79	No
Aug-02	5	44	11.36%	8	0	227	1909	11.89%	32.37%	-0.11	-1.06	No
Sep-02	4	36	11.11%	12	0	186	1345	13.83%	34.52%	-0.47	-1.28	No
Oct-02	3	34	8.82%	10	0	117	1073	10.90%	31.17%	-0.38	-1.23	No



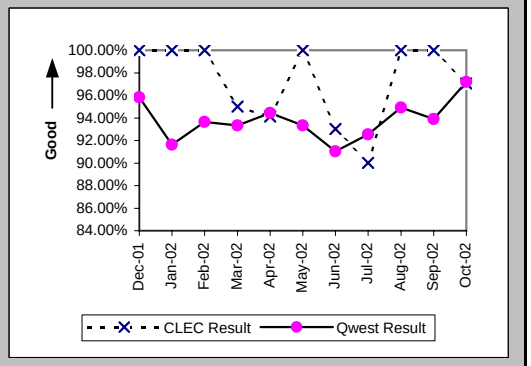
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	10	0	132	807	16.36%	36.99%	-1.08	-1.66	No
Jan-02	2	16	12.50%	12	0	115	697	16.50%	37.12%	-0.43	-1.26	No
Feb-02	1	17	5.88%	9	0	81	644	12.58%	33.16%	-0.82	-1.5	No
Mar-02	1	15	6.67%	22	0	114	713	15.99%	36.65%	-0.97	-1.59	No
Apr-02	1	16	6.25%	9	0	113	909	12.43%	32.99%	-0.74	-1.45	No
May-02	2	26	7.69%	10	0	174	1528	11.39%	31.77%	-0.59	-1.36	No
Jun-02	6	40	15.00%	10	0	274	1860	14.73%	35.44%	0.09	-0.95	No
Jul-02	1	19	5.26%	15	0	298	1951	15.27%	35.97%	-1.21	-1.73	No
Aug-02	5	40	12.50%	8	0	214	1805	11.86%	32.33%	0.17	-0.9	No
Sep-02	4	34	11.76%	12	0	174	1247	13.95%	34.65%	-0.36	-1.22	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

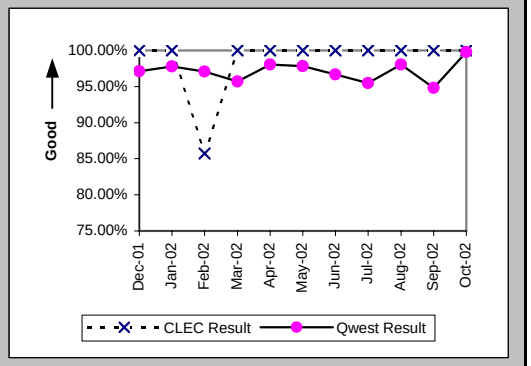
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	10	0	895	934	95.82%	20.00%	-0.69	-1.42	No
Jan-02	19	19	100.00%	12	0	756	825	91.64%	27.68%	-1.3	-1.79	No
Feb-02	19	19	100.00%	9	0	692	739	93.64%	24.40%	-1.12	-1.68	No
Mar-02	19	20	95.00%	22	0	755	809	93.33%	24.96%	-0.3	-1.18	No
Apr-02	16	17	94.12%	9	0	936	991	94.45%	22.90%	0.14	-0.92	No
May-02	28	28	100.00%	10	0	1526	1635	93.33%	24.94%	-1.4	-1.85	No
Jun-02	40	43	93.02%	10	0	1818	1997	91.04%	28.57%	-0.45	-1.27	No
Jul-02	18	20	90.00%	15	0	1922	2077	92.54%	26.28%	0.47	-0.71	No
Aug-02	44	44	100.00%	8	0	1812	1909	94.92%	21.96%	-1.52	-1.92	No
Sep-02	36	36	100.00%	12	0	1263	1345	93.90%	23.93%	-1.51	-1.92	No
Oct-02	33	34	97.06%	10	0	1043	1073	97.20%	16.49%	0.13	-0.92	No



Checklist #14 - Resale - Residence Repair

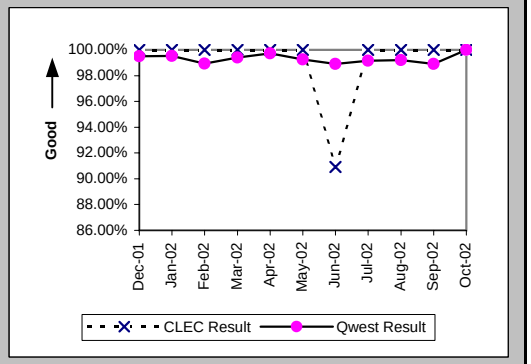
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	3	0	436	449	97.10%	16.77%	-0.48	-1.29	No
Jan-02	5	5	100.00%	7	0	356	364	97.80%	14.66%	-0.33	-1.2	No
Feb-02	6	7	85.71%	8	0	367	378	97.09%	16.81%	1.25	-0.24	No
Mar-02	6	6	100.00%	10	0	355	371	95.69%	20.31%	-0.52	-1.31	No
Apr-02	1	1	100.00%	6	0	352	359	98.05%	13.83%	-0.14	-1.09	No
May-02	10	10	100.00%	5	0	404	413	97.82%	14.60%	-0.47	-1.28	No
Jun-02	5	5	100.00%	9	0	408	422	96.68%	17.91%	-0.41	-1.25	No
Jul-02	7	7	100.00%	16	0	422	442	95.48%	20.78%	-0.57	-1.35	No
Aug-02	8	8	100.00%	13	0	403	411	98.05%	13.82%	-0.39	-1.24	No
Sep-02	6	6	100.00%	15	0	257	271	94.83%	22.13%	-0.57	-1.34	No
Oct-02	9	9	100.00%	6	0	419	420	99.76%	4.87%	-0.15	-1.09	No



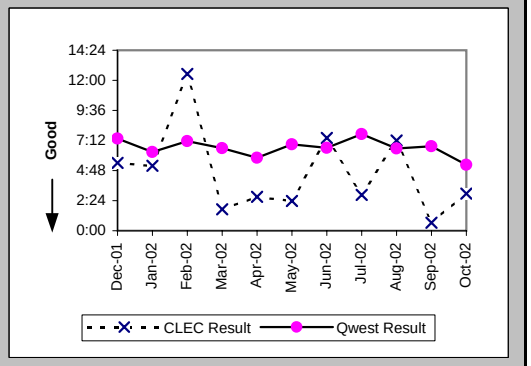
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	3	0	800	804	99.50%	7.04%	-0.28	-1.17	No
Jan-02	9	9	100.00%	7	0	831	835	99.52%	6.90%	-0.21	-1.13	No
Feb-02	7	7	100.00%	8	0	744	752	98.94%	10.26%	-0.27	-1.17	No
Mar-02	12	12	100.00%	10	0	840	845	99.41%	7.67%	-0.27	-1.16	No
Apr-02	7	7	100.00%	6	0	732	734	99.73%	5.21%	-0.14	-1.08	No
May-02	16	16	100.00%	5	0	791	797	99.25%	8.64%	-0.34	-1.21	No
Jun-02	10	11	90.91%	9	0	817	826	98.91%	10.38%	1.53	-0.07	No
Jul-02	15	15	100.00%	16	0	829	836	99.16%	9.11%	-0.35	-1.21	No
Aug-02	15	15	100.00%	13	0	749	755	99.21%	8.88%	-0.34	-1.21	No
Sep-02	11	11	100.00%	15	0	542	548	98.91%	10.41%	-0.35	-1.21	No
Oct-02	20	20	100.00%	6	0	730	730	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

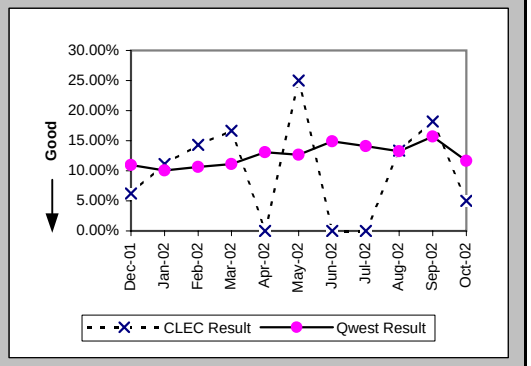
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	86:38	16	5:25	3	0	5907:56	804	7:21	9:04	-0.85	-1.51	No
Jan-02	46:39	9	5:11	7	0	5248:40	835	6:17	21:44	-0.15	-1.09	No
Feb-02	87:34	7	12:31	8	0	5375:17	752	7:09	12:37	1.4	-0.15	No
Mar-02	20:19	12	1:42	10	0	5558:35	845	6:35	10:06	-1.66	-2.01	No
Apr-02	18:53	7	2:42	6	0	4268:17	734	5:49	8:18	-0.99	-1.6	No
May-02	37:44	16	2:22	5	0	5501:45	797	6:54	10:39	-1.69	-2.03	No
Jun-02	81:36	11	7:25	9	0	5466:41	826	6:37	9:39	0.48	-0.71	No
Jul-02	42:54	15	2:52	16	0	6449:02	836	7:43	11:08	-1.67	-2.02	No
Aug-02	107:58	15	7:12	13	0	4963:28	755	6:34	8:50	0.34	-0.79	No
Sep-02	6:53	11	0:38	15	0	3686:15	548	6:44	10:28	-1.91	-2.16	No
Oct-02	58:54	20	2:57	6	0	3830:04	730	5:15	6:35	-1.54	-1.94	No



Checklist #14 - Resale - Residence Repair

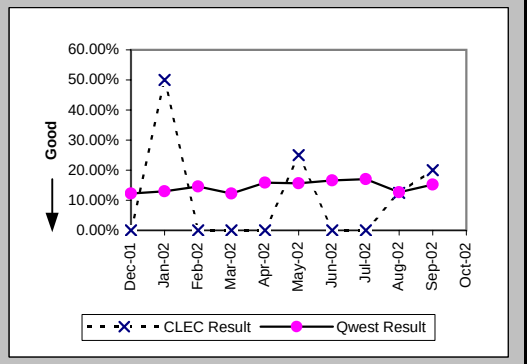
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	16	6.25%	3	0	88	804	10.95%	31.22%	-0.6	-1.36	No
Jan-02	1	9	11.11%	7	0	84	835	10.06%	30.08%	0.17	-0.89	No
Feb-02	1	7	14.29%	8	0	80	752	10.64%	30.83%	0.35	-0.79	No
Mar-02	2	12	16.67%	10	0	94	845	11.12%	31.44%	0.61	-0.63	No
Apr-02	0	7	0.00%	6	0	96	734	13.08%	33.72%	-1.02	-1.62	No
May-02	4	16	25.00%	5	0	101	797	12.67%	33.27%	1.35	-0.18	No
Jun-02	0	11	0.00%	9	0	123	826	14.89%	35.60%	-1.38	-1.84	No
Jul-02	0	15	0.00%	16	0	118	836	14.11%	34.82%	-1.56	-1.95	No
Aug-02	2	15	13.33%	13	0	100	755	13.25%	33.90%	0.07	-0.96	No
Sep-02	2	11	18.18%	15	0	86	548	15.69%	36.37%	0.27	-0.84	No
Oct-02	1	20	5.00%	6	0	85	730	11.64%	32.08%	-0.91	-1.56	No



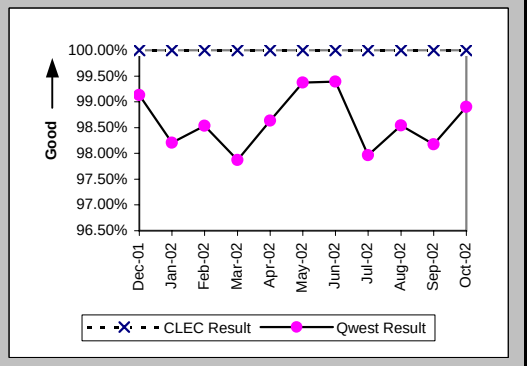
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	3	0	35	285	12.28%	32.82%	-0.83	-1.5	No
Jan-02	1	2	50.00%	7	0	38	293	12.97%	33.60%	1.12	-0.32	No
Feb-02	0	2	0.00%	8	0	37	253	14.62%	35.34%	-0.58	-1.35	No
Mar-02	0	6	0.00%	10	0	34	279	12.19%	32.71%	-0.9	-1.55	No
Apr-02	0	5	0.00%	6	0	41	259	15.83%	36.50%	-0.96	-1.58	No
May-02	1	4	25.00%	5	0	43	275	15.64%	36.32%	0.48	-0.71	No
Jun-02	0	3	0.00%	9	0	56	338	16.57%	37.18%	-0.77	-1.47	No
Jul-02	0	9	0.00%	16	0	56	329	17.02%	37.58%	-1.34	-1.81	No
Aug-02	1	8	12.50%	13	0	36	284	12.68%	33.27%	-0.01	-1.01	No
Sep-02	1	5	20.00%	15	0	31	204	15.20%	35.90%	0.31	-0.81	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

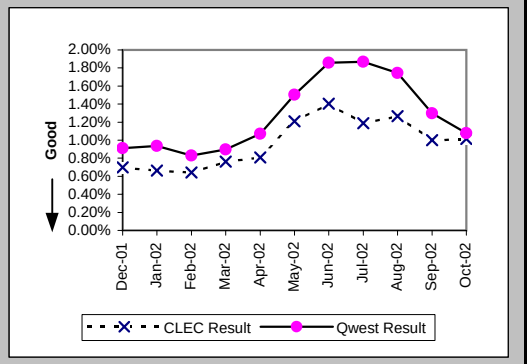
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	3	0	797	804	99.13%	9.29%	-0.37	-1.23	No
Jan-02	9	9	100.00%	7	0	820	835	98.20%	13.28%	-0.4	-1.25	No
Feb-02	7	7	100.00%	8	0	741	752	98.54%	12.01%	-0.32	-1.2	No
Mar-02	12	12	100.00%	10	0	827	845	97.87%	14.44%	-0.51	-1.31	No
Apr-02	7	7	100.00%	6	0	724	734	98.64%	11.59%	-0.31	-1.19	No
May-02	16	16	100.00%	5	0	792	797	99.37%	7.90%	-0.31	-1.19	No
Jun-02	11	11	100.00%	9	0	821	826	99.39%	7.76%	-0.26	-1.16	No
Jul-02	15	15	100.00%	16	0	819	836	97.97%	14.11%	-0.55	-1.34	No
Aug-02	15	15	100.00%	13	0	744	755	98.54%	11.98%	-0.47	-1.28	No
Sep-02	11	11	100.00%	15	0	538	548	98.18%	13.38%	-0.45	-1.27	No
Oct-02	20	20	100.00%	6	0	722	730	98.90%	10.41%	-0.46	-1.28	No



Checklist #14 - Resale - Residence Repair

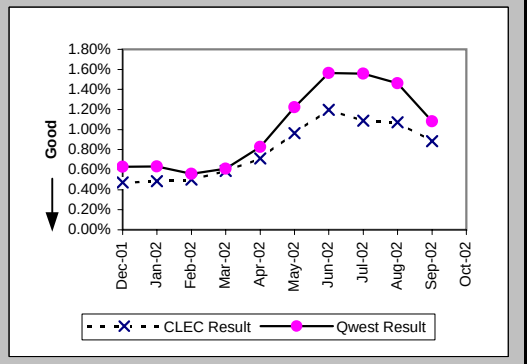
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	7003	0.70%	25	0	2316	254467	0.91%	9.50%	-1.83	-2.11	No
Jan-02	45	6803	0.66%	34	0	2375	254081	0.93%	9.62%	-2.31	-2.41	No
Feb-02	41	6373	0.64%	22	0	2109	254290	0.83%	9.07%	-1.62	-1.98	No
Mar-02	48	6307	0.76%	36	0	2284	254410	0.90%	9.43%	-1.14	-1.69	No
Apr-02	50	6176	0.81%	24	0	2723	254015	1.07%	10.30%	-1.98	-2.2	No
May-02	74	6113	1.21%	23	0	3806	253046	1.50%	12.17%	-1.86	-2.13	No
Jun-02	94	6693	1.40%	31	0	4663	251017	1.86%	13.50%	-2.71	-2.65	No
Jul-02	84	7079	1.19%	39	0	4667	249934	1.87%	13.54%	-4.17	-3.54	No
Aug-02	98	7739	1.27%	37	0	4325	248032	1.74%	13.09%	-3.16	-2.92	No
Sep-02	85	8499	1.00%	38	0	3215	247856	1.30%	11.32%	-2.38	-2.45	No
Oct-02	85	8383	1.01%	29	0	2662	247228	1.08%	10.32%	-0.55	-1.33	No



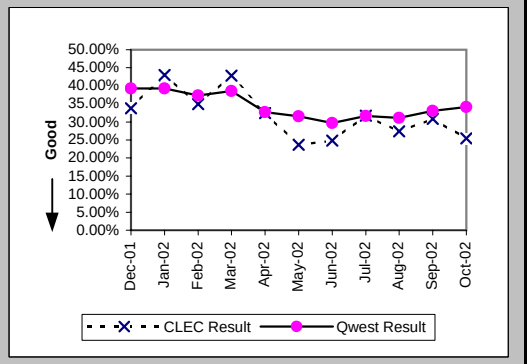
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	7003	0.47%	25	0	1596	254467	0.63%	7.89%	-1.63	-1.99	No
Jan-02	33	6803	0.49%	34	0	1607	254081	0.63%	7.93%	-1.51	-1.92	No
Feb-02	32	6373	0.50%	22	0	1423	254290	0.56%	7.46%	-0.61	-1.37	No
Mar-02	37	6307	0.59%	36	0	1553	254410	0.61%	7.79%	-0.24	-1.15	No
Apr-02	44	6176	0.71%	24	0	2102	254015	0.83%	9.06%	-0.99	-1.6	No
May-02	59	6113	0.97%	23	0	3094	253046	1.22%	10.99%	-1.81	-2.1	No
Jun-02	80	6693	1.20%	31	0	3924	251017	1.56%	12.40%	-2.4	-2.46	No
Jul-02	77	7079	1.09%	39	0	3896	249934	1.56%	12.39%	-3.16	-2.92	No
Aug-02	83	7739	1.07%	37	0	3625	248032	1.46%	12.00%	-2.81	-2.71	No
Sep-02	75	8499	0.88%	38	0	2685	247856	1.08%	10.35%	-1.76	-2.07	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

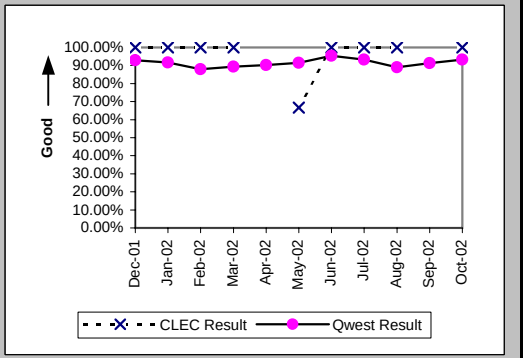
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	74	33.78%	0	0	1500	3816	39.31%	48.84%	-0.96	-1.59	No
Jan-02	34	79	43.04%	0	0	1538	3913	39.30%	48.84%	0.67	-0.59	No
Feb-02	22	63	34.92%	0	0	1255	3364	37.31%	48.36%	-0.39	-1.24	No
Mar-02	36	84	42.86%	0	0	1435	3719	38.59%	48.68%	0.79	-0.52	No
Apr-02	24	74	32.43%	0	0	1324	4047	32.72%	46.92%	-0.05	-1.03	No
May-02	23	97	23.71%	0	0	1753	5559	31.53%	46.47%	-1.64	-2	No
Jun-02	31	125	24.80%	0	0	1973	6636	29.73%	45.71%	-1.2	-1.73	No
Jul-02	39	123	31.71%	0	0	2157	6824	31.61%	46.49%	0.03	-0.98	No
Aug-02	37	135	27.41%	0	0	1954	6279	31.12%	46.30%	-0.92	-1.56	No
Sep-02	38	123	30.89%	0	0	1587	4802	33.05%	47.04%	-0.5	-1.3	No
Oct-02	29	114	25.44%	0	0	1381	4043	34.16%	47.42%	-1.94	-2.18	No



Checklist #14 - Resale - Business Installation

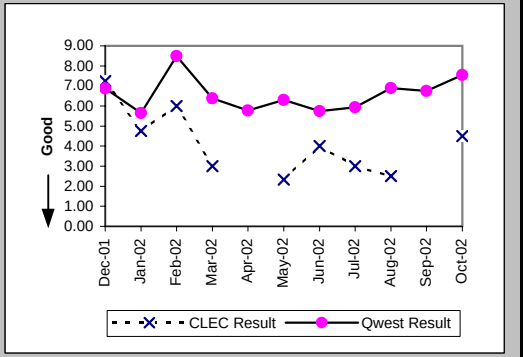
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	194	209	92.82%	25.81%	-0.55	-1.33	No
Jan-02	4	4	100.00%	0	0	220	240	91.67%	27.64%	-0.6	-1.36	No
Feb-02	2	2	100.00%	0	0	169	192	88.02%	32.47%	-0.52	-1.32	No
Mar-02	2	2	100.00%	0	0	176	197	89.34%	30.86%	-0.49	-1.3	No
Apr-02						175	194	90.21%	29.72%			
May-02	2	3	66.67%	0	0	182	199	91.46%	27.95%	1.12	-0.32	No
Jun-02	1	1	100.00%	0	1	188	197	95.43%	20.88%	-0.22	-1.13	No
Jul-02	2	2	100.00%	0	0	194	208	93.27%	25.06%	-0.38	-1.23	No
Aug-02	4	4	100.00%	0	0	187	210	89.05%	31.23%	-0.69	-1.42	No
Sep-02						179	196	91.33%	28.14%			
Oct-02	2	2	100.00%	0	0	196	210	93.33%	24.94%	-0.38	-1.23	No



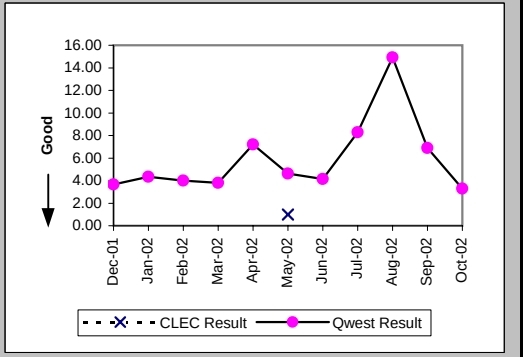
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	4	7.25	0	0	1438	209	6.88	8.65	0.46	-0.72	No
Jan-02	19	4	4.75	0	0	1361	241	5.65	5.24	-0.34	-1.21	No
Feb-02	12	2	6.00	0	0	1647	194	8.49	9.51	-0.37	-1.22	No
Mar-02	6	2	3.00	0	0	1256	197	6.38	6.01	-0.79	-1.48	No
Apr-02						1119	194	5.77	6.35			
May-02	7	3	2.33	0	0	1266	201	6.30	9.28	-0.73	-1.45	No
Jun-02	4	1	4.00	0	1	1162	202	5.75	6.01	-0.29	-1.18	No
Jul-02	6	2	3.00	0	0	1247	210	5.94	7.06	-0.59	-1.36	No
Aug-02	10	4	2.50	0	0	1477	214	6.90	9.23	-0.94	-1.57	No
Sep-02						1329	197	6.75	5.13			
Oct-02	9	2	4.50	0	0	1590	211	7.54	6.67	-0.64	-1.39	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

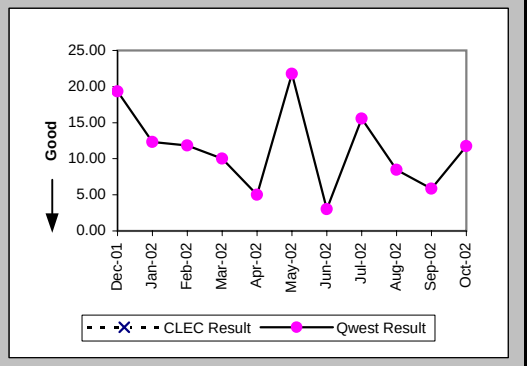
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	9	3.67	3.84			
Jan-02						74	17	4.35	6.66			
Feb-02						68	17	4.00	4.76			
Mar-02						53	14	3.79	3.58			
Apr-02						108	15	7.20	7.32			
May-02	1	1	1.00	0	0	37	8	4.62	5.34	-0.64	-1.39	No
Jun-02						29	7	4.14	4.18			
Jul-02						58	7	8.29	14.21			
Aug-02						209	14	14.93	22.43			
Sep-02						69	10	6.90	9.00			
Oct-02						23	7	3.29	3.30			



Checklist #14 - Resale - Business Installation

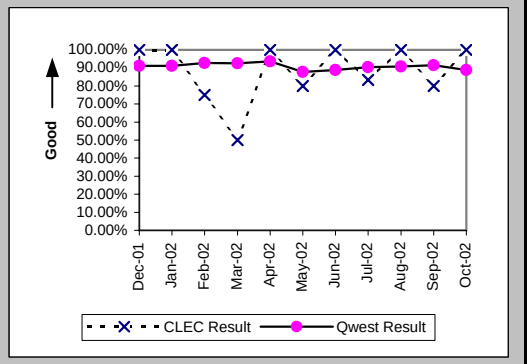
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						116	6	19.33	12.53			
Jan-02						37	3	12.33	12.10			
Feb-02						71	6	11.83	10.44			
Mar-02						70	7	10.00	6.51			
Apr-02						20	4	5.00	2.00			
May-02						196	9	21.78	25.27			
Jun-02						9	3	3.00	2.65			
Jul-02						109	7	15.57	15.73			
Aug-02						93	11	8.45	8.81			
Sep-02						41	7	5.86	3.18			
Oct-02						94	8	11.75	13.82			



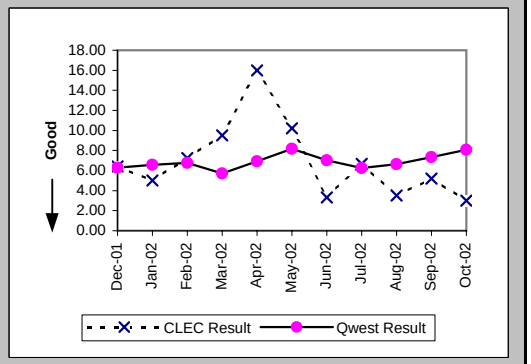
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	194	213	91.08%	28.50%	-0.81	-1.5	No
Jan-02	4	4	100.00%	0	0	277	304	91.12%	28.45%	-0.62	-1.38	No
Feb-02	3	4	75.00%	0	0	240	259	92.66%	26.07%	1.04	-0.37	No
Mar-02	1	2	50.00%	0	0	248	268	92.54%	26.28%	1.44	-0.13	No
Apr-02	2	2	100.00%	0	0	293	313	93.61%	24.46%	-0.37	-1.22	No
May-02	4	5	80.00%	0	0	349	398	87.69%	32.86%	0.5	-0.69	No
Jun-02	3	3	100.00%	0	0	253	285	88.77%	31.57%	-0.61	-1.37	No
Jul-02	5	6	83.33%	0	0	234	259	90.35%	29.53%	0.55	-0.67	No
Aug-02	2	2	100.00%	0	0	228	251	90.84%	28.85%	-0.45	-1.27	No
Sep-02	4	5	80.00%	0	0	235	257	91.44%	27.98%	0.78	-0.53	No
Oct-02	1	1	100.00%	0	0	248	279	88.89%	31.43%	-0.35	-1.21	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

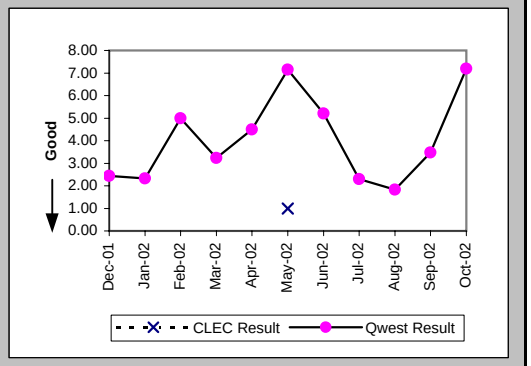
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	7	6.43	0	0	1348	214	6.30	8.67	0.32	-0.81	No
Jan-02	20	4	5.00	0	0	1998	304	6.57	10.53	-0.3	-1.18	No
Feb-02	29	4	7.25	0	0	1759	260	6.77	8.82	0.64	-0.61	No
Mar-02	19	2	9.50	0	0	1544	270	5.72	5.02	1.06	-0.35	No
Apr-02	32	2	16.00	0	0	2192	317	6.91	12.16	1.64	0	Yes
May-02	51	5	10.20	0	0	3273	401	8.16	12.76	0.72	-0.56	No
Jun-02	10	3	3.33	0	0	2018	287	7.03	6.87	-0.93	-1.56	No
Jul-02	40	6	6.67	0	0	1629	260	6.27	7.32	0.52	-0.68	No
Aug-02	7	2	3.50	0	0	1672	252	6.63	7.59	-0.58	-1.35	No
Sep-02	26	5	5.20	0	0	1900	259	7.34	7.67	-0.62	-1.38	No
Oct-02	3	1	3.00	0	0	2276	282	8.07	10.20	-0.5	-1.3	No



Checklist #14 - Resale - Business Installation

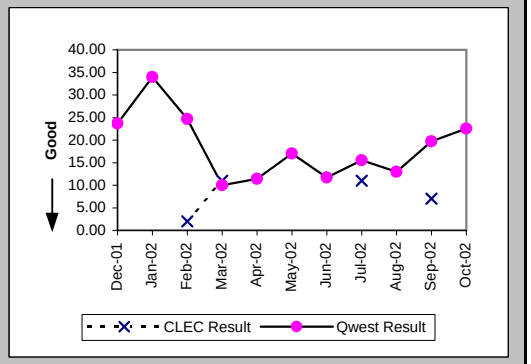
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	9	2.44	2.13			
Jan-02						42	18	2.33	2.25			
Feb-02						45	9	5.00	6.54			
Mar-02						42	13	3.23	2.45			
Apr-02						54	12	4.50	8.26			
May-02	1	1	1.00	0	0	193	27	7.15	11.42	-0.53	-1.32	No
Jun-02						73	14	5.21	8.75			
Jul-02						23	10	2.30	1.25			
Aug-02						22	12	1.83	1.70			
Sep-02						52	15	3.47	2.61			
Oct-02						115	16	7.19	10.14			



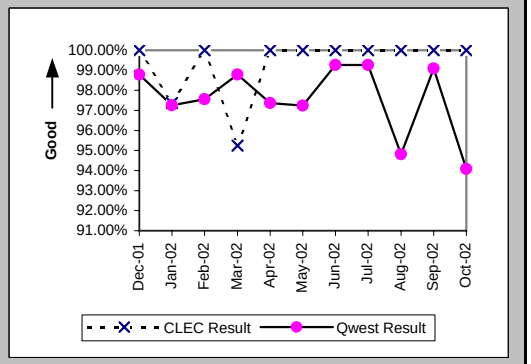
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						237	10	23.70	23.06			
Jan-02						306	9	34.00	34.95			
Feb-02	2	1	2.00	0	0	247	10	24.70	29.18	-0.74	-1.45	No
Mar-02	11	1	11.00	0	0	80	8	10.00	5.07	-0.15	-1.09	No
Apr-02						103	9	11.44	11.04			
May-02						391	23	17.00	16.19			
Jun-02						211	18	11.72	14.47			
Jul-02	11	1	11.00	0	0	233	15	15.53	14.27	-0.31	-1.19	No
Aug-02						156	12	13.00	8.91			
Sep-02	7	1	7.00	0	0	158	8	19.75	19.90	-0.6	-1.37	No
Oct-02						361	16	22.56	28.36			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

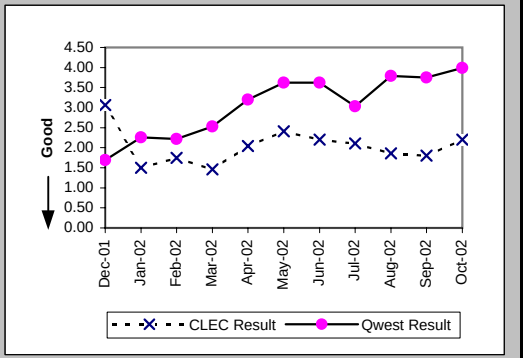
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	302	302	100.00%	0	0	164	166	98.80%	10.91%	-1.14	-1.69	No
Jan-02	37	38	97.37%	0	0	142	146	97.26%	16.32%	-0.04	-1.02	No
Feb-02	101	101	100.00%	0	0	120	123	97.56%	15.43%	-1.18	-1.72	No
Mar-02	20	21	95.24%	0	0	162	164	98.78%	10.98%	0.96	-0.42	No
Apr-02	31	31	100.00%	0	0	148	152	97.37%	16.01%	-0.83	-1.51	No
May-02	40	40	100.00%	0	0	141	145	97.24%	16.38%	-0.94	-1.57	No
Jun-02	18	18	100.00%	0	0	136	137	99.27%	8.51%	-0.34	-1.21	No
Jul-02	31	31	100.00%	0	0	136	137	99.27%	8.51%	-0.43	-1.26	No
Aug-02	23	23	100.00%	0	0	128	135	94.81%	22.17%	-1.04	-1.63	No
Sep-02	8	8	100.00%	0	0	108	109	99.08%	9.53%	-0.26	-1.16	No
Oct-02	8	8	100.00%	0	0	127	135	94.07%	23.61%	-0.69	-1.42	No



Checklist #14 - Resale - Business Installation

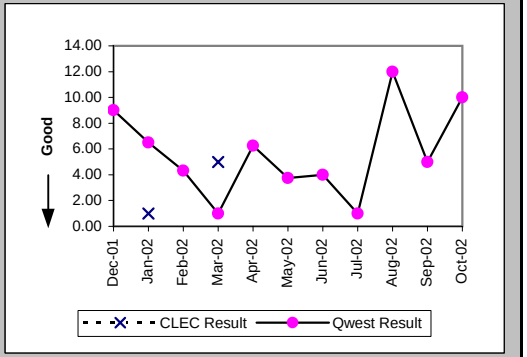
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	717	234	3.06	68	0	233	138	1.69	2.27	5.65	2.43	Yes
Jan-02	51	34	1.50	4	0	242	107	2.26	1.74	-2.22	-2.35	No
Feb-02	49	28	1.75	73	0	191	86	2.22	1.60	-1.36	-1.82	No
Mar-02	19	13	1.46	8	0	298	118	2.53	1.87	-1.95	-2.18	No
Apr-02	55	27	2.04	4	0	355	111	3.20	1.14	-4.74	-3.88	No
May-02	77	32	2.41	8	0	373	103	3.62	2.15	-2.8	-2.7	No
Jun-02	33	15	2.20	3	0	344	95	3.62	2.09	-2.45	-2.49	No
Jul-02	40	19	2.11	12	0	276	91	3.03	1.32	-2.79	-2.69	No
Aug-02	26	14	1.86	9	0	394	104	3.79	5.46	-1.24	-1.75	No
Sep-02	9	5	1.80	3	0	236	63	3.75	5.13	-0.82	-1.5	No
Oct-02	11	5	2.20	3	0	331	83	3.99	5.31	-0.73	-1.44	No



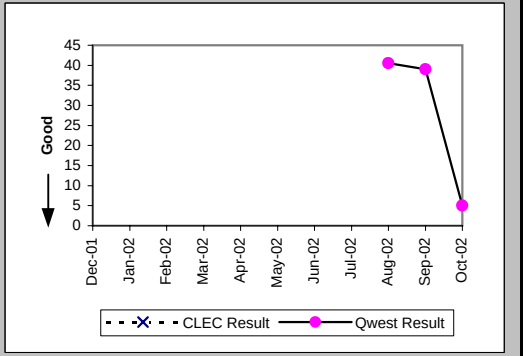
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	2	9.00	9.90			
Jan-02	1	1	1.00	0	0	26	4	6.50	6.56	-0.75	-1.46	No
Feb-02						13	3	4.33	2.31			
Mar-02	5	1	5.00	0	0	2	2	1.00	0.00			
Apr-02						25	4	6.25	7.27			
May-02						15	4	3.75	1.26			
Jun-02						4	1	4.00				
Jul-02						1	1	1.00				
Aug-02						60	5	12.00	22.39			
Sep-02						5	1	5.00				
Oct-02						70	7	10.00	15.21			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

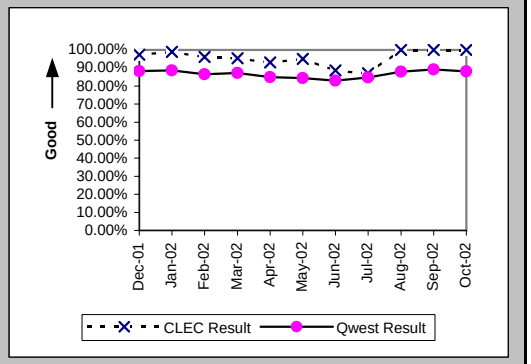
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						81	2	40.50	40.31			
Sep-02						39	1	39.00				
Oct-02						5	1	5.00				



Checklist #14 - Resale - Business Installation

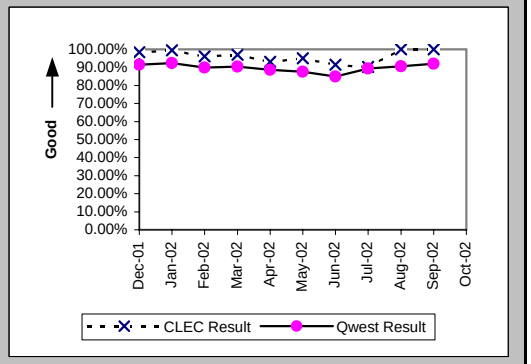
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	179	184	97.28%	0	0	548	621	88.24%	32.21%	-3.34	-3.03	No
Jan-02	178	180	98.89%	0	0	567	640	88.59%	31.79%	-3.84	-3.33	No
Feb-02	74	77	96.10%	0	0	549	634	86.59%	34.07%	-2.31	-2.41	No
Mar-02	63	66	95.45%	0	0	527	604	87.25%	33.35%	-1.9	-2.15	No
Apr-02	27	29	93.10%	0	0	550	647	85.01%	35.70%	-1.19	-1.73	No
May-02	39	41	95.12%	0	0	595	705	84.40%	36.29%	-1.84	-2.12	No
Jun-02	31	35	88.57%	0	0	570	687	82.97%	37.59%	-0.86	-1.52	No
Jul-02	27	31	87.10%	0	0	523	617	84.77%	35.94%	-0.35	-1.21	No
Aug-02	34	34	100.00%	0	0	531	604	87.91%	32.60%	-2.1	-2.28	No
Sep-02	21	21	100.00%	0	0	521	584	89.21%	31.02%	-1.57	-1.95	No
Oct-02	12	12	100.00%	0	0	526	597	88.11%	32.37%	-1.26	-1.77	No



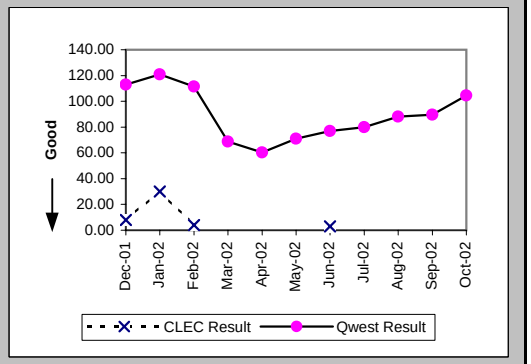
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	181	184	98.37%	0	0	568	621	91.47%	27.94%	-2.94	-2.79	No
Jan-02	179	180	99.44%	0	0	591	640	92.34%	26.59%	-3.17	-2.92	No
Feb-02	74	77	96.10%	0	0	570	634	89.91%	30.13%	-1.7	-2.04	No
Mar-02	64	66	96.97%	0	0	546	604	90.40%	29.46%	-1.72	-2.05	No
Apr-02	27	29	93.10%	0	0	574	647	88.72%	31.64%	-0.73	-1.44	No
May-02	39	41	95.12%	0	0	617	705	87.52%	33.05%	-1.43	-1.87	No
Jun-02	32	35	91.43%	0	0	583	687	84.86%	35.84%	-1.06	-1.64	No
Jul-02	28	31	90.32%	0	0	551	617	89.30%	30.91%	-0.18	-1.11	No
Aug-02	34	34	100.00%	0	0	547	604	90.56%	29.23%	-1.83	-2.11	No
Sep-02	21	21	100.00%	0	0	537	584	91.95%	27.20%	-1.33	-1.81	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

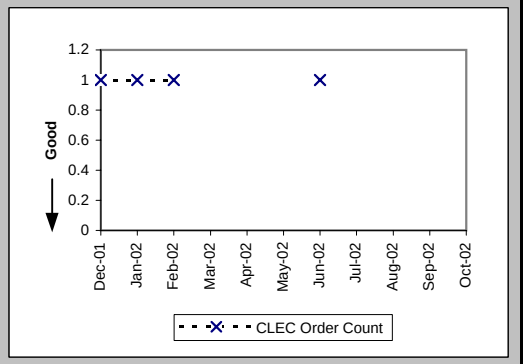
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	8015	71	112.89	80.87	-1.29	-1.78	No
Jan-02	30	1	30.00	0	0	8832	73	120.99	88.60	-1.02	-1.62	No
Feb-02	4	1	4.00	0	0	9360	84	111.43	101.51	-1.05	-1.64	No
Mar-02						5302	77	68.86	93.21			
Apr-02						6821	113	60.36	87.72			
May-02						6310	89	70.90	100.16			
Jun-02	3	1	3.00	0	0	7236	94	76.98	104.84	-0.7	-1.43	No
Jul-02						7905	99	79.85	109.37			
Aug-02						8283	94	88.12	119.45			
Sep-02						8059	90	89.54	116.81			
Oct-02						9187	88	104.40	126.47			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

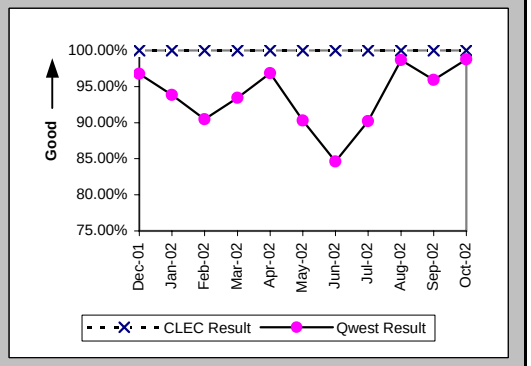
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	1
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Business Repair

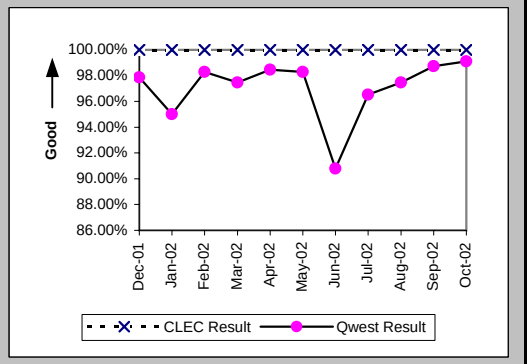
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	60	62	96.77%	17.67%	-0.31	-1.19	No
Jan-02	4	4	100.00%	1	0	76	81	93.83%	24.07%	-0.5	-1.3	No
Feb-02	1	1	100.00%	3	0	76	84	90.48%	29.35%	-0.32	-1.2	No
Mar-02	2	2	100.00%	0	0	71	76	93.42%	24.79%	-0.37	-1.23	No
Apr-02	2	2	100.00%	2	0	92	95	96.84%	17.49%	-0.25	-1.15	No
May-02	3	3	100.00%	0	0	121	134	90.30%	29.60%	-0.56	-1.34	No
Jun-02	4	4	100.00%	2	0	143	169	84.62%	36.08%	-0.84	-1.51	No
Jul-02	3	3	100.00%	0	0	120	133	90.23%	29.70%	-0.56	-1.34	No
Aug-02	5	5	100.00%	1	0	149	151	98.68%	11.43%	-0.25	-1.15	No
Sep-02	2	2	100.00%	0	0	117	122	95.90%	19.83%	-0.29	-1.18	No
Oct-02	3	3	100.00%	0	0	81	82	98.78%	10.98%	-0.19	-1.11	No



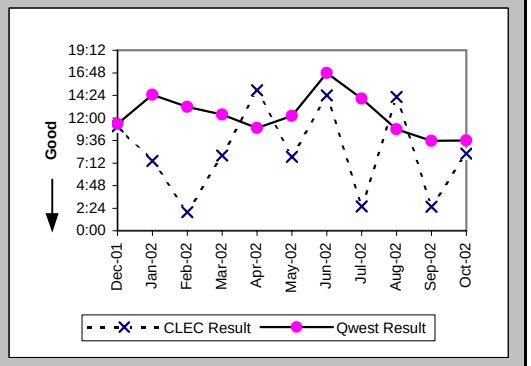
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	92	94	97.87%	14.43%	-0.25	-1.15	No
Jan-02	4	4	100.00%	1	0	114	120	95.00%	21.79%	-0.45	-1.27	No
Feb-02	1	1	100.00%	3	0	115	117	98.29%	12.96%	-0.13	-1.08	No
Mar-02	3	3	100.00%	0	0	116	119	97.48%	15.68%	-0.28	-1.17	No
Apr-02	3	3	100.00%	2	0	129	131	98.47%	12.26%	-0.21	-1.13	No
May-02	4	4	100.00%	0	0	171	174	98.28%	13.02%	-0.26	-1.16	No
Jun-02	4	4	100.00%	2	0	197	217	90.78%	28.93%	-0.63	-1.38	No
Jul-02	3	3	100.00%	0	0	167	173	96.53%	18.30%	-0.33	-1.2	No
Aug-02	7	7	100.00%	1	0	192	197	97.46%	15.73%	-0.42	-1.26	No
Sep-02	2	2	100.00%	0	0	156	158	98.73%	11.18%	-0.16	-1.1	No
Oct-02	3	3	100.00%	0	0	111	112	99.11%	9.41%	-0.16	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

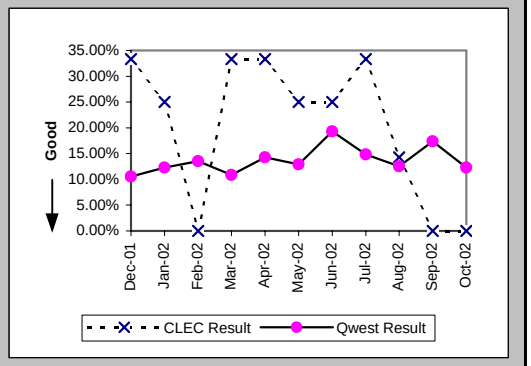
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33:18	3	11:06	2	0	1069:34	94	11:23	11:21	-0.04	-1.03	No
Jan-02	29:42	4	7:25	1	0	1738:44	120	14:29	15:58	-0.87	-1.53	No
Feb-02	1:58	1	1:58	3	0	1540:06	117	13:10	12:34	-0.89	-1.54	No
Mar-02	24:04	3	8:01	0	0	1471:55	119	12:22	12:16	-0.61	-1.37	No
Apr-02	44:47	3	14:56	2	0	1430:49	131	10:55	10:31	0.79	-0.52	No
May-02	31:30	4	7:52	0	0	2127:51	174	12:14	14:17	-0.6	-1.37	No
Jun-02	57:32	4	14:23	2	0	3646:42	217	16:48	19:05	-0.25	-1.15	No
Jul-02	7:49	3	2:36	0	0	2430:45	173	14:03	14:12	-1.38	-1.84	No
Aug-02	99:38	7	14:14	1	0	2129:02	197	10:48	12:23	0.98	-0.41	No
Sep-02	5:08	2	2:34	0	0	1512:08	158	9:34	13:34	-0.73	-1.44	No
Oct-02	24:36	3	8:12	0	0	1073:11	112	9:35	9:59	-0.24	-1.14	No



Checklist #14 - Resale - Business Repair

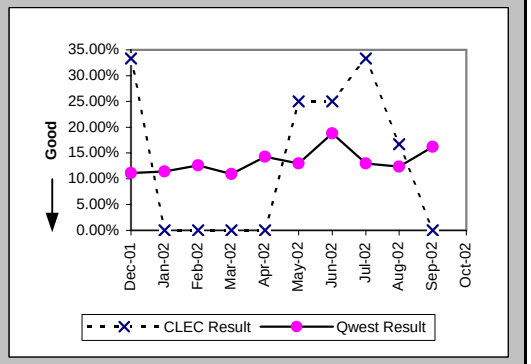
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	2	0	10	95	10.53%	30.69%	0.97	-0.41	No
Jan-02	1	4	25.00%	1	0	15	122	12.30%	32.84%	0.66	-0.6	No
Feb-02	0	1	0.00%	3	0	16	118	13.56%	34.24%	-0.39	-1.24	No
Mar-02	1	3	33.33%	0	0	13	120	10.83%	31.08%	0.96	-0.42	No
Apr-02	1	3	33.33%	2	0	19	133	14.29%	34.99%	0.77	-0.53	No
May-02	1	4	25.00%	0	0	23	178	12.92%	33.54%	0.63	-0.62	No
Jun-02	1	4	25.00%	2	0	43	223	19.28%	39.45%	0.29	-0.82	No
Jul-02	1	3	33.33%	0	0	26	175	14.86%	35.57%	0.75	-0.55	No
Aug-02	1	7	14.29%	1	0	25	199	12.56%	33.14%	0.17	-0.9	No
Sep-02	0	2	0.00%	0	0	28	161	17.39%	37.90%	-0.64	-1.39	No
Oct-02	0	3	0.00%	0	0	14	114	12.28%	32.82%	-0.64	-1.39	No



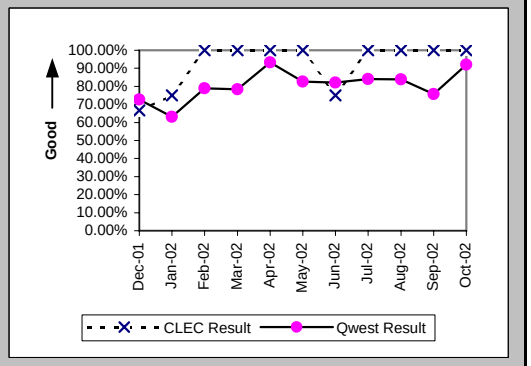
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	2	0	9	81	11.11%	31.43%	0.93	-0.44	No
Jan-02	0	3	0.00%	1	0	12	105	11.43%	31.82%	-0.61	-1.37	No
Feb-02	0	1	0.00%	3	0	13	103	12.62%	33.21%	-0.38	-1.23	No
Mar-02	0	2	0.00%	0	0	12	110	10.91%	31.18%	-0.49	-1.3	No
Apr-02	0	2	0.00%	2	0	18	126	14.29%	34.99%	-0.57	-1.35	No
May-02	1	4	25.00%	0	0	20	154	12.99%	33.62%	0.62	-0.62	No
Jun-02	1	4	25.00%	2	0	38	202	18.81%	39.08%	0.31	-0.81	No
Jul-02	1	3	33.33%	0	0	20	154	12.99%	33.62%	0.84	-0.49	No
Aug-02	1	6	16.67%	1	0	22	178	12.36%	32.91%	0.33	-0.8	No
Sep-02	0	1	0.00%	0	0	23	142	16.20%	36.84%	-0.44	-1.27	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

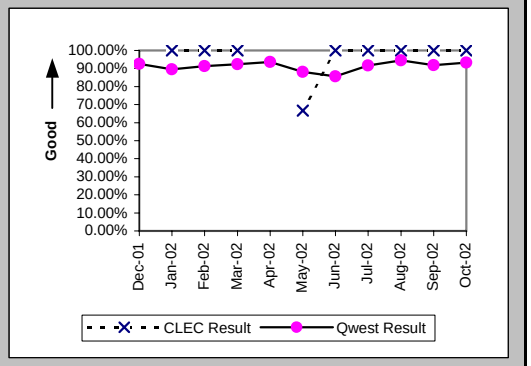
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	2	0	69	95	72.63%	44.58%	0.21	-0.88	No
Jan-02	3	4	75.00%	1	0	77	122	63.11%	48.25%	-0.48	-1.29	No
Feb-02	1	1	100.00%	3	0	93	118	78.81%	40.86%	-0.52	-1.31	No
Mar-02	3	3	100.00%	0	0	94	120	78.33%	41.20%	-0.9	-1.55	No
Apr-02	3	3	100.00%	2	0	124	133	93.23%	25.12%	-0.46	-1.28	No
May-02	4	4	100.00%	0	0	147	178	82.58%	37.92%	-0.91	-1.55	No
Jun-02	3	4	75.00%	2	0	183	223	82.06%	38.37%	0.36	-0.78	No
Jul-02	3	3	100.00%	0	0	147	175	84.00%	36.66%	-0.75	-1.46	No
Aug-02	7	7	100.00%	1	0	167	199	83.92%	36.74%	-1.14	-1.69	No
Sep-02	2	2	100.00%	0	0	122	161	75.78%	42.84%	-0.79	-1.48	No
Oct-02	3	3	100.00%	0	0	105	114	92.11%	26.97%	-0.5	-1.3	No



Checklist #14 - Resale - Business Repair

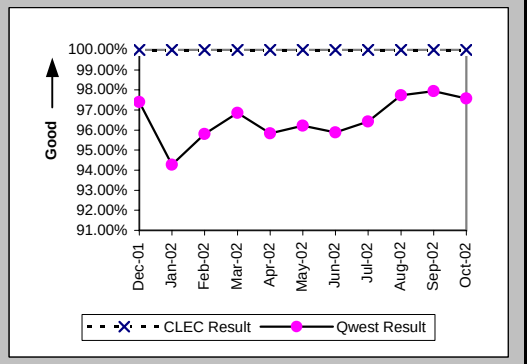
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						113	122	92.62%	26.14%			
Jan-02	3	3	100.00%	1	0	94	105	89.52%	30.62%	-0.58	-1.36	No
Feb-02	2	2	100.00%	2	0	94	103	91.26%	28.24%	-0.43	-1.26	No
Mar-02	2	2	100.00%	2	0	98	106	92.45%	26.42%	-0.4	-1.24	No
Apr-02						88	94	93.62%	24.44%			
May-02	2	3	66.67%	0	0	186	211	88.15%	32.32%	0.91	-0.45	No
Jun-02	2	2	100.00%	3	0	214	250	85.60%	35.11%	-0.58	-1.35	No
Jul-02	4	4	100.00%	2	0	251	274	91.61%	27.73%	-0.6	-1.37	No
Aug-02	8	8	100.00%	3	0	207	219	94.52%	22.76%	-0.67	-1.41	No
Sep-02	1	1	100.00%	6	0	147	160	91.88%	27.32%	-0.3	-1.18	No
Oct-02	2	2	100.00%	1	0	123	132	93.18%	25.21%	-0.38	-1.23	No



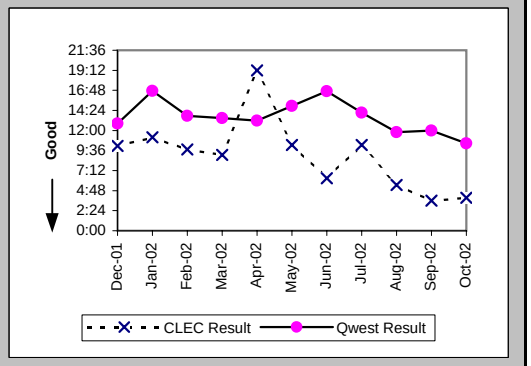
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	150	154	97.40%	15.91%	-0.28	-1.17	No
Jan-02	4	4	100.00%	1	0	148	157	94.27%	23.25%	-0.49	-1.3	No
Feb-02	3	3	100.00%	2	0	137	143	95.80%	20.05%	-0.36	-1.22	No
Mar-02	4	4	100.00%	2	0	154	159	96.86%	17.45%	-0.36	-1.22	No
Apr-02	2	2	100.00%	3	0	138	144	95.83%	19.98%	-0.29	-1.18	No
May-02	4	4	100.00%	0	0	254	264	96.21%	19.09%	-0.39	-1.24	No
Jun-02	3	3	100.00%	3	0	303	316	95.89%	19.86%	-0.36	-1.22	No
Jul-02	5	5	100.00%	2	0	323	335	96.42%	18.58%	-0.43	-1.26	No
Aug-02	9	9	100.00%	3	0	259	265	97.74%	14.88%	-0.45	-1.27	No
Sep-02	2	2	100.00%	6	0	191	195	97.95%	14.17%	-0.2	-1.12	No
Oct-02	2	2	100.00%	1	0	161	165	97.58%	15.38%	-0.22	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

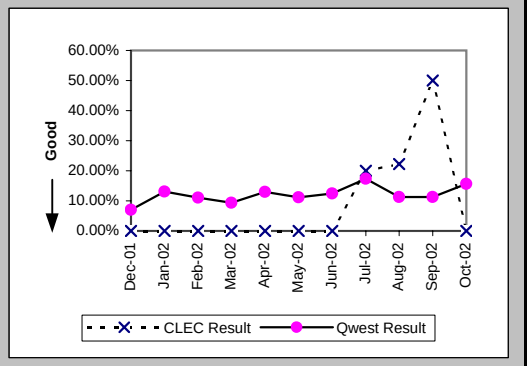
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30:26	3	10:09	1	0	1975:23	154	12:50	12:34	-0.37	-1.22	No
Jan-02	44:48	4	11:12	1	0	2626:08	157	16:44	20:03	-0.54	-1.33	No
Feb-02	29:10	3	9:43	1	0	1968:09	143	13:46	15:56	-0.43	-1.26	No
Mar-02	36:14	4	9:04	2	0	2142:33	159	13:29	14:02	-0.62	-1.38	No
Apr-02	38:22	2	19:11	3	0	1897:02	144	13:10	16:28	0.74	-0.55	No
May-02	41:04	4	10:16	0	0	3942:12	264	14:56	17:30	-0.53	-1.32	No
Jun-02	18:52	3	6:17	3	0	5274:20	316	16:41	17:20	-1.03	-1.63	No
Jul-02	51:18	5	10:16	2	0	4735:49	335	14:08	14:06	-0.61	-1.37	No
Aug-02	49:13	9	5:28	3	0	3124:25	265	11:47	13:17	-1.4	-1.85	No
Sep-02	7:11	2	3:36	6	0	2337:35	195	11:59	13:11	-0.9	-1.55	No
Oct-02	7:54	2	3:57	1	0	1726:42	165	10:28	12:18	-0.74	-1.45	No



Checklist #14 - Resale - Business Repair

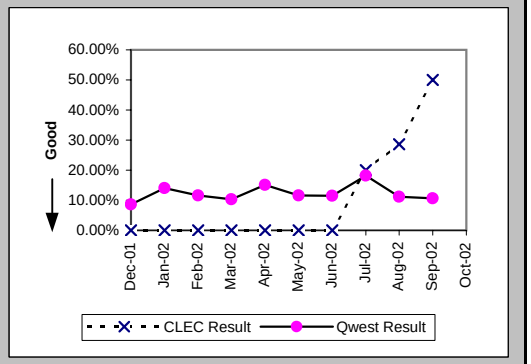
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	1	0	11	156	7.05%	25.60%	-0.47	-1.29	No
Jan-02	0	4	0.00%	1	0	21	160	13.13%	33.77%	-0.77	-1.47	No
Feb-02	0	4	0.00%	1	0	16	145	11.03%	31.33%	-0.69	-1.42	No
Mar-02	0	4	0.00%	2	0	15	160	9.38%	29.15%	-0.64	-1.39	No
Apr-02	0	2	0.00%	3	0	19	146	13.01%	33.65%	-0.54	-1.33	No
May-02	0	4	0.00%	0	0	30	269	11.15%	31.48%	-0.7	-1.43	No
Jun-02	0	3	0.00%	3	0	40	321	12.46%	33.03%	-0.65	-1.4	No
Jul-02	1	5	20.00%	2	0	59	341	17.30%	37.83%	0.19	-0.88	No
Aug-02	2	9	22.22%	3	0	30	266	11.28%	31.63%	0.94	-0.43	No
Sep-02	1	2	50.00%	6	0	22	196	11.22%	31.57%	1.21	-0.27	No
Oct-02	0	2	0.00%	1	0	26	166	15.66%	36.34%	-0.61	-1.37	No



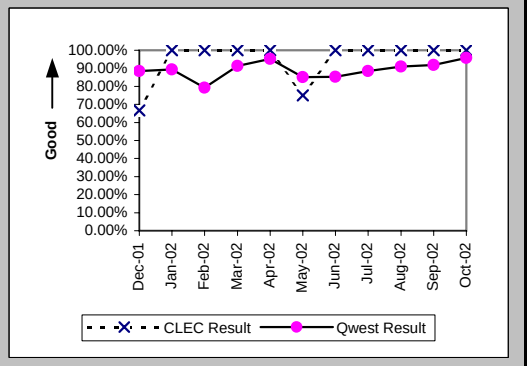
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	11	127	8.66%	28.13%	-0.43	-1.26	No
Jan-02	0	2	0.00%	1	0	17	121	14.05%	34.75%	-0.57	-1.34	No
Feb-02	0	4	0.00%	1	0	14	121	11.57%	31.99%	-0.71	-1.43	No
Mar-02	0	4	0.00%	2	0	14	135	10.37%	30.49%	-0.67	-1.41	No
Apr-02	0	2	0.00%	3	0	19	126	15.08%	35.78%	-0.59	-1.36	No
May-02	0	4	0.00%	0	0	28	241	11.62%	32.04%	-0.72	-1.44	No
Jun-02	0	3	0.00%	3	0	33	286	11.54%	31.95%	-0.62	-1.38	No
Jul-02	1	5	20.00%	2	0	55	302	18.21%	38.59%	0.14	-0.91	No
Aug-02	2	7	28.57%	3	0	27	242	11.16%	31.48%	1.24	-0.25	No
Sep-02	1	2	50.00%	6	0	18	170	10.59%	30.77%	1.24	-0.25	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

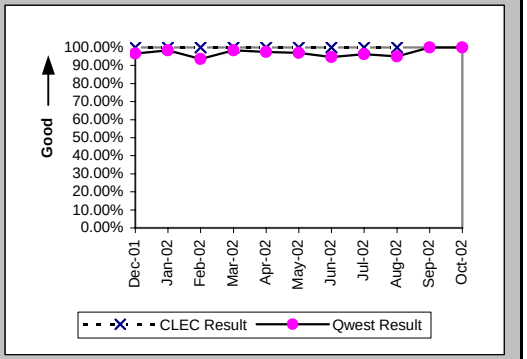
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	1	0	138	156	88.46%	31.95%	0.92	-0.44	No
Jan-02	4	4	100.00%	1	0	143	160	89.38%	30.82%	-0.68	-1.41	No
Feb-02	4	4	100.00%	1	0	115	145	79.31%	40.51%	-1.01	-1.61	No
Mar-02	4	4	100.00%	2	0	146	160	91.25%	28.26%	-0.61	-1.37	No
Apr-02	2	2	100.00%	3	0	139	146	95.21%	21.37%	-0.32	-1.19	No
May-02	3	4	75.00%	0	0	229	269	85.13%	35.58%	0.53	-0.68	No
Jun-02	3	3	100.00%	3	0	274	321	85.36%	35.35%	-0.71	-1.43	No
Jul-02	5	5	100.00%	2	0	302	341	88.56%	31.83%	-0.8	-1.48	No
Aug-02	9	9	100.00%	3	0	242	266	90.98%	28.65%	-0.93	-1.56	No
Sep-02	2	2	100.00%	6	0	180	196	91.84%	27.38%	-0.42	-1.26	No
Oct-02	2	2	100.00%	1	0	159	166	95.78%	20.10%	-0.29	-1.18	No



Checklist #14 - Resale - Business Repair

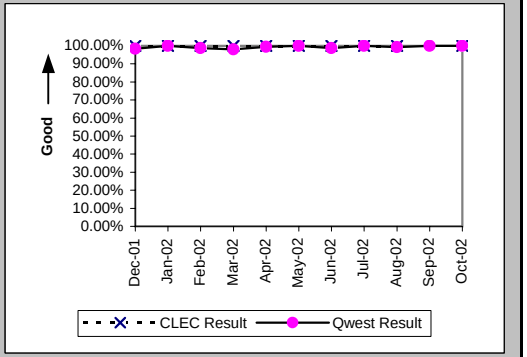
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	4	0	85	88	96.59%	18.15%	-0.19	-1.11	No
Jan-02	3	3	100.00%	2	0	63	64	98.44%	12.40%	-0.21	-1.13	No
Feb-02	2	2	100.00%	1	0	59	63	93.65%	24.38%	-0.36	-1.22	No
Mar-02	3	3	100.00%	2	0	63	64	98.44%	12.40%	-0.21	-1.13	No
Apr-02	1	1	100.00%	1	0	81	83	97.59%	15.33%	-0.16	-1.09	No
May-02	4	4	100.00%	4	0	64	66	96.97%	17.14%	-0.34	-1.21	No
Jun-02	1	1	100.00%	6	0	71	75	94.67%	22.47%	-0.24	-1.14	No
Jul-02	3	3	100.00%	0	0	77	80	96.25%	19.00%	-0.34	-1.2	No
Aug-02	2	2	100.00%	0	0	58	61	95.08%	21.62%	-0.32	-1.19	No
Sep-02						47	47	100.00%	0.00%			
Oct-02						77	77	100.00%	0.00%			



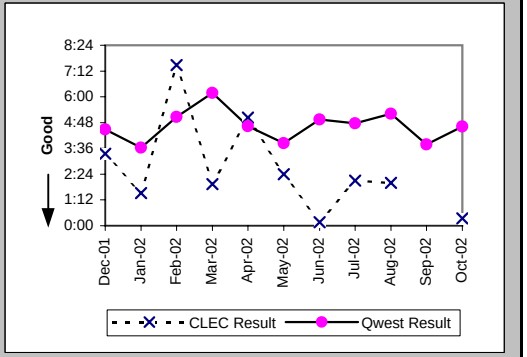
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	4	0	178	181	98.34%	12.77%	-0.31	-1.19	No
Jan-02	6	6	100.00%	2	0	145	145	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	1	0	157	159	98.74%	11.14%	-0.19	-1.12	No
Mar-02	5	5	100.00%	2	0	150	153	98.04%	13.86%	-0.31	-1.19	No
Apr-02	4	4	100.00%	1	0	181	182	99.45%	7.39%	-0.15	-1.09	No
May-02	6	6	100.00%	4	0	179	179	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	6	0	154	156	98.72%	11.25%	-0.16	-1.1	No
Jul-02	5	5	100.00%	0	0	172	172	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	138	139	99.28%	8.45%	-0.17	-1.1	No
Sep-02						111	111	100.00%	0.00%			
Oct-02	1	1	100.00%	1	0	162	162	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

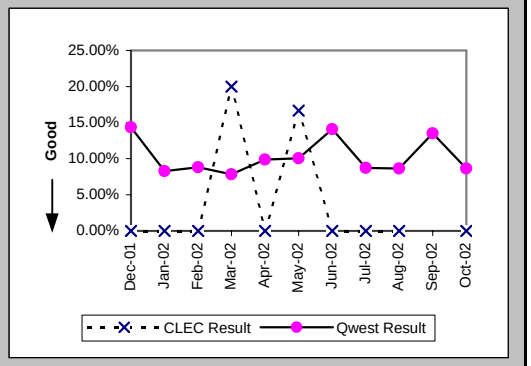
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20:06	6	3:21	4	0	812:33	181	4:29	11:00	-0.25	-1.15	No
Jan-02	9:06	6	1:31	2	0	528:02	145	3:38	6:15	-0.82	-1.5	No
Feb-02	22:27	3	7:29	1	0	805:27	159	5:04	9:48	0.66	-0.6	No
Mar-02	9:41	5	1:56	2	0	945:55	153	6:11	15:57	-0.59	-1.36	No
Apr-02	20:09	4	5:02	1	0	841:52	182	4:38	8:18	0.33	-0.8	No
May-02	14:25	6	2:24	4	0	687:49	179	3:51	6:18	-0.55	-1.33	No
Jun-02	0:19	2	0:10	6	0	772:53	156	4:57	9:10	-0.74	-1.45	No
Jul-02	10:30	5	2:06	0	0	818:57	172	4:46	7:09	-0.82	-1.5	No
Aug-02	8:02	4	2:00	0	0	724:03	139	5:13	8:08	-0.78	-1.47	No
Sep-02						420:09	111	3:47	5:52			
Oct-02	0:21	1	0:21	1	0	748:51	162	4:37	6:36	-0.65	-1.39	No



Checklist #14 - Resale - Business Repair

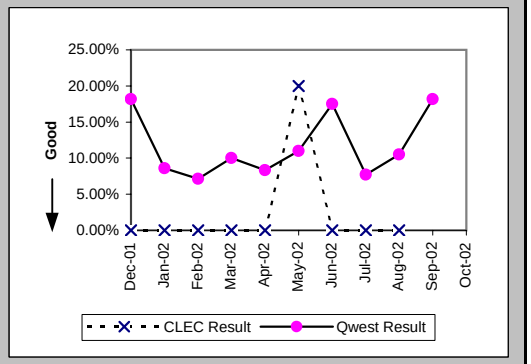
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	4	0	26	181	14.36%	35.07%	-0.99	-1.6	No
Jan-02	0	6	0.00%	2	0	12	145	8.28%	27.55%	-0.72	-1.44	No
Feb-02	0	3	0.00%	1	0	14	159	8.81%	28.34%	-0.53	-1.32	No
Mar-02	1	5	20.00%	2	0	12	153	7.84%	26.88%	0.82	-0.5	No
Apr-02	0	4	0.00%	1	0	18	182	9.89%	29.85%	-0.66	-1.4	No
May-02	1	6	16.67%	4	0	18	179	10.06%	30.07%	0.5	-0.69	No
Jun-02	0	2	0.00%	6	0	22	156	14.10%	34.80%	-0.57	-1.35	No
Jul-02	0	5	0.00%	0	0	15	172	8.72%	28.21%	-0.68	-1.41	No
Aug-02	0	4	0.00%	0	0	12	139	8.63%	28.09%	-0.61	-1.37	No
Sep-02						15	111	13.51%	34.19%			
Oct-02	0	1	0.00%	1	0	14	162	8.64%	28.10%	-0.31	-1.19	No



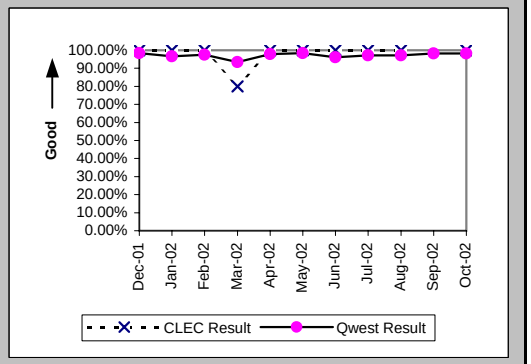
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	4	0	14	77	18.18%	38.57%	-0.8	-1.49	No
Jan-02	0	2	0.00%	2	0	5	58	8.62%	28.07%	-0.43	-1.26	No
Feb-02	0	1	0.00%	1	0	6	84	7.14%	25.75%	-0.28	-1.17	No
Mar-02	0	2	0.00%	2	0	6	60	10.00%	30.00%	-0.46	-1.28	No
Apr-02	0	1	0.00%	1	0	8	96	8.33%	27.64%	-0.3	-1.18	No
May-02	1	5	20.00%	4	0	9	82	10.98%	31.26%	0.55	-0.66	No
Jun-02	0	1	0.00%	6	0	14	80	17.50%	38.00%	-0.46	-1.28	No
Jul-02	0	2	0.00%	0	0	6	78	7.69%	26.65%	-0.4	-1.25	No
Aug-02	0	3	0.00%	0	0	6	57	10.53%	30.69%	-0.58	-1.35	No
Sep-02						8	44	18.18%	38.57%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

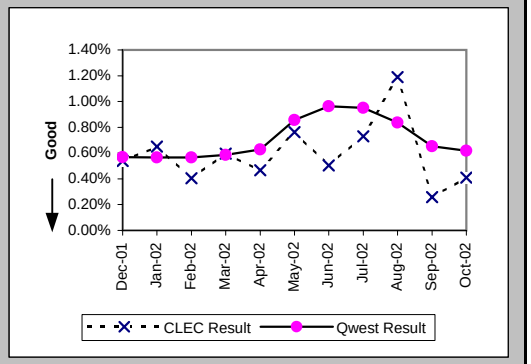
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	4	0	178	181	98.34%	12.77%	-0.31	-1.19	No
Jan-02	6	6	100.00%	2	0	140	145	96.55%	18.25%	-0.45	-1.28	No
Feb-02	3	3	100.00%	1	0	155	159	97.48%	15.66%	-0.28	-1.17	No
Mar-02	4	5	80.00%	2	0	143	153	93.46%	24.72%	0.95	-0.43	No
Apr-02	4	4	100.00%	1	0	178	182	97.80%	14.66%	-0.3	-1.18	No
May-02	6	6	100.00%	4	0	176	179	98.32%	12.84%	-0.31	-1.19	No
Jun-02	2	2	100.00%	6	0	150	156	96.15%	19.23%	-0.28	-1.17	No
Jul-02	5	5	100.00%	0	0	167	172	97.09%	16.80%	-0.38	-1.23	No
Aug-02	4	4	100.00%	0	0	135	139	97.12%	16.72%	-0.34	-1.21	No
Sep-02						109	111	98.20%	13.30%			
Oct-02	1	1	100.00%	1	0	159	162	98.15%	13.48%	-0.14	-1.08	No



Checklist #14 - Resale - Business Repair

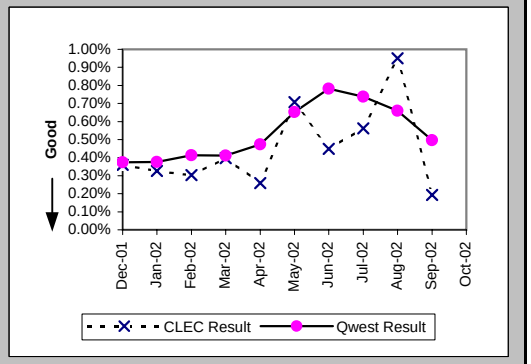
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	2228	0.54%	7	0	432	76074	0.57%	7.51%	-0.18	-1.11	No
Jan-02	14	2151	0.65%	4	0	427	75553	0.57%	7.50%	0.52	-0.68	No
Feb-02	8	1979	0.40%	5	0	422	74550	0.57%	7.50%	-0.95	-1.58	No
Mar-02	12	2015	0.60%	4	0	433	74014	0.59%	7.63%	0.06	-0.96	No
Apr-02	9	1925	0.47%	6	0	461	73508	0.63%	7.89%	-0.88	-1.53	No
May-02	14	1836	0.76%	4	0	626	73076	0.86%	9.22%	-0.43	-1.26	No
Jun-02	9	1783	0.50%	11	0	700	72637	0.96%	9.77%	-1.96	-2.19	No
Jul-02	13	1782	0.73%	2	0	688	72426	0.95%	9.70%	-0.95	-1.58	No
Aug-02	20	1683	1.19%	4	0	604	72225	0.84%	9.11%	1.57	-0.05	No
Sep-02	4	1547	0.26%	6	0	468	71597	0.65%	8.06%	-1.91	-2.16	No
Oct-02	6	1461	0.41%	2	0	442	71620	0.62%	7.83%	-1	-1.61	No



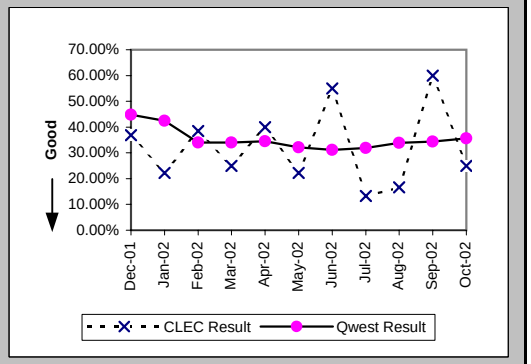
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	2228	0.36%	7	0	285	76074	0.37%	6.11%	-0.12	-1.07	No
Jan-02	7	2151	0.33%	4	0	284	75553	0.38%	6.12%	-0.38	-1.23	No
Feb-02	6	1979	0.30%	5	0	308	74550	0.41%	6.41%	-0.75	-1.46	No
Mar-02	8	2015	0.40%	4	0	305	74014	0.41%	6.41%	-0.1	-1.06	No
Apr-02	5	1925	0.26%	6	0	348	73508	0.47%	6.86%	-1.35	-1.82	No
May-02	13	1836	0.71%	4	0	477	73076	0.65%	8.05%	0.29	-0.82	No
Jun-02	8	1783	0.45%	11	0	568	72637	0.78%	8.81%	-1.58	-1.96	No
Jul-02	10	1782	0.56%	2	0	534	72426	0.74%	8.55%	-0.86	-1.52	No
Aug-02	16	1683	0.95%	4	0	477	72225	0.66%	8.10%	1.45	-0.12	No
Sep-02	3	1547	0.19%	6	0	356	71597	0.50%	7.03%	-1.68	-2.02	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

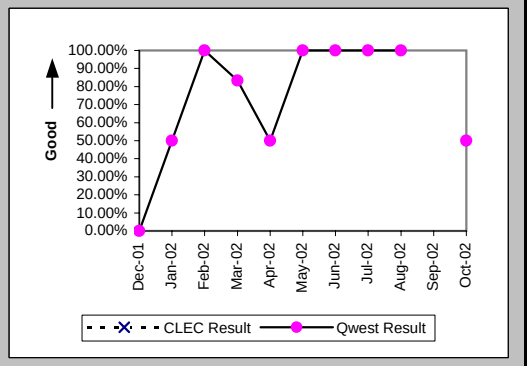
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	19	36.84%	0	0	351	783	44.83%	49.73%	-0.69	-1.42	No
Jan-02	4	18	22.22%	0	0	315	742	42.45%	49.43%	-1.72	-2.04	No
Feb-02	5	13	38.46%	0	0	217	639	33.96%	47.36%	0.35	-0.79	No
Mar-02	4	16	25.00%	0	0	223	656	33.99%	47.37%	-0.75	-1.46	No
Apr-02	6	15	40.00%	0	0	243	704	34.52%	47.54%	0.45	-0.73	No
May-02	4	18	22.22%	0	0	296	922	32.10%	46.69%	-0.89	-1.54	No
Jun-02	11	20	55.00%	0	0	316	1016	31.10%	46.29%	2.18	0.32	Yes
Jul-02	2	15	13.33%	0	0	322	1010	31.88%	46.60%	-1.53	-1.93	No
Aug-02	4	24	16.67%	0	0	309	913	33.84%	47.32%	-1.76	-2.07	No
Sep-02	6	10	60.00%	0	0	245	713	34.36%	47.49%	1.61	-0.02	No
Oct-02	2	8	25.00%	0	0	244	686	35.57%	47.87%	-0.62	-1.38	No



Checklist #14 - Resale - Centrex Installation

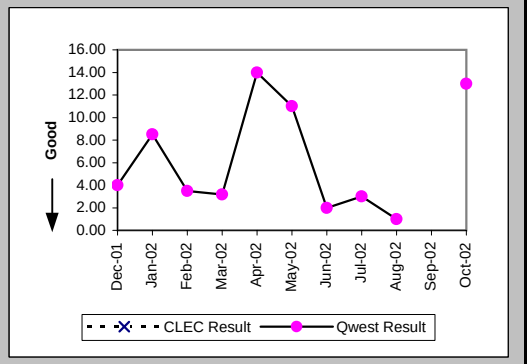
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02						1	2	50.00%	50.00%			



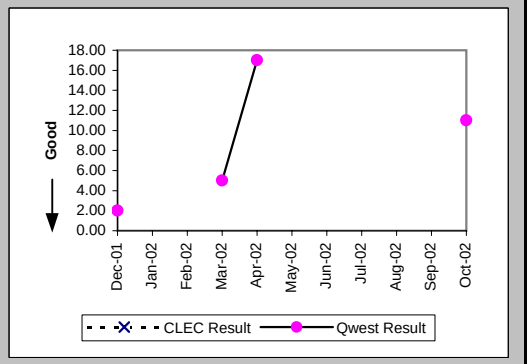
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						17	2	8.50	6.36			
Feb-02						7	2	3.50	0.71			
Mar-02						19	6	3.17	2.40			
Apr-02						28	2	14.00	11.31			
May-02						11	1	11.00				
Jun-02						2	1	2.00				
Jul-02						9	3	3.00	0.00			
Aug-02						1	1	1.00				
Sep-02												
Oct-02						26	2	13.00	14.14			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

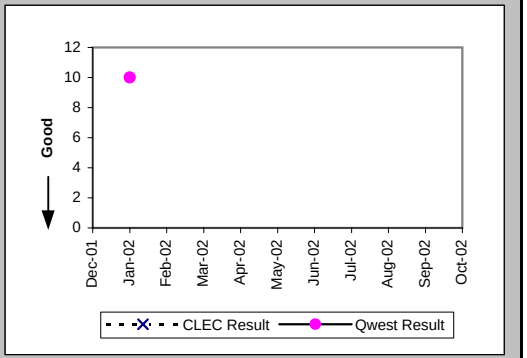
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02						17	1	17.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						11	1	11.00				



Checklist #14 - Resale - Centrex Installation

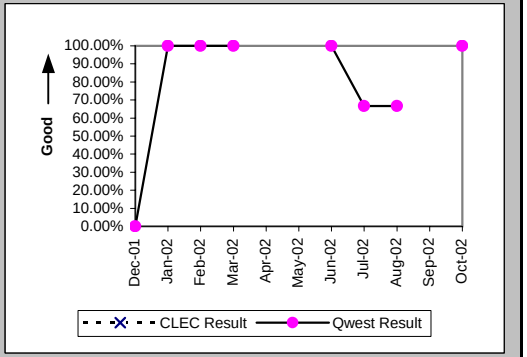
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						10	1	10.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



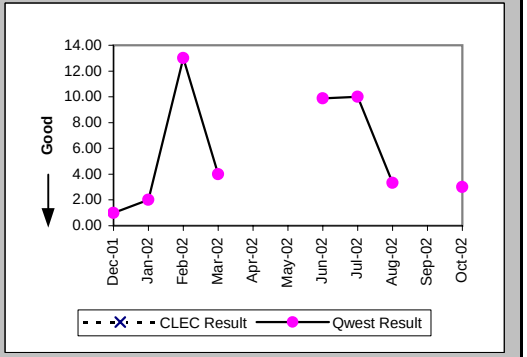
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	3	66.67%	47.14%			
Aug-02						2	3	66.67%	47.14%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

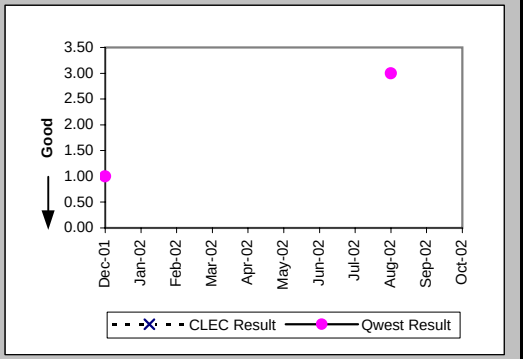
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						2	1	2.00				
Feb-02						13	1	13.00				
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02						79	8	9.88	2.85			
Jul-02						30	3	10.00	11.27			
Aug-02						10	3	3.33	3.06			
Sep-02												
Oct-02						3	1	3.00				



Checklist #14 - Resale - Centrex Installation

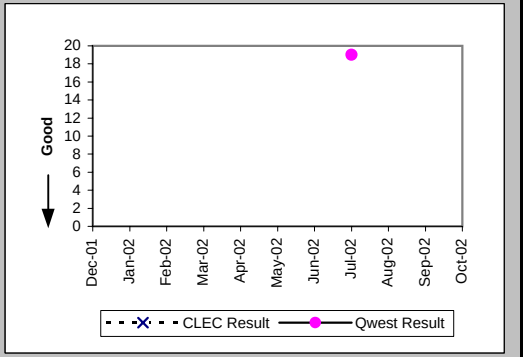
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02												
Oct-02												



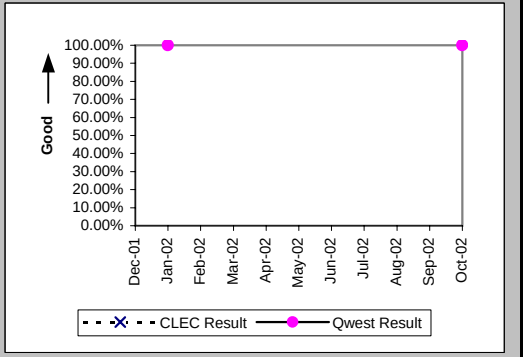
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						19	1	19.00				
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

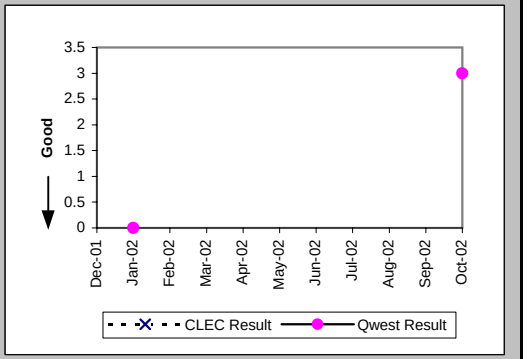
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

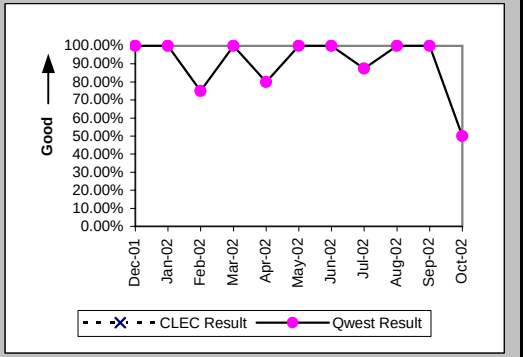
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						12	4	3.00	0.00			



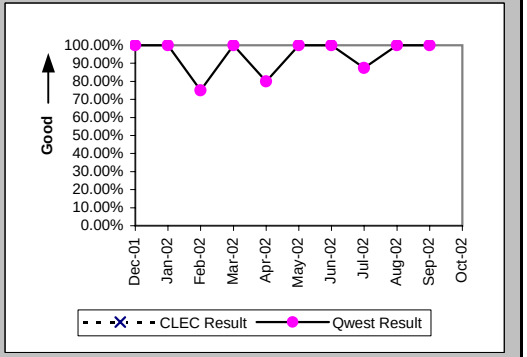
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						2	4	50.00%	50.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

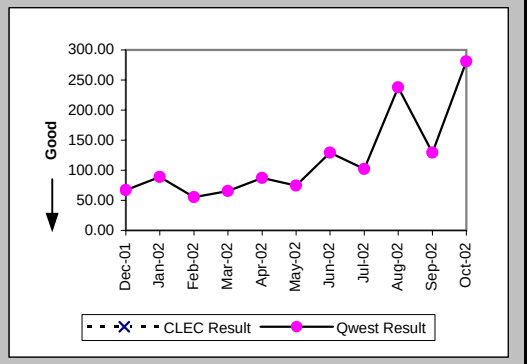
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

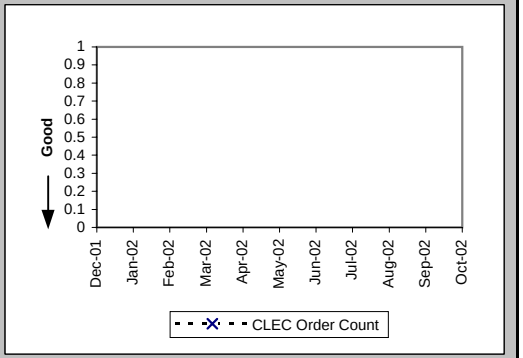
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	1	67.00				
Jan-02						89	1	89.00				
Feb-02						111	2	55.50	75.66			
Mar-02						131	2	65.50	91.22			
Apr-02						175	2	87.50	91.22			
May-02						223	3	74.33	88.71			
Jun-02						259	2	129.50	91.22			
Jul-02						307	3	102.33	106.83			
Aug-02						238	1	238.00				
Sep-02						258	2	129.00	182.43			
Oct-02						281	1	281.00				



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

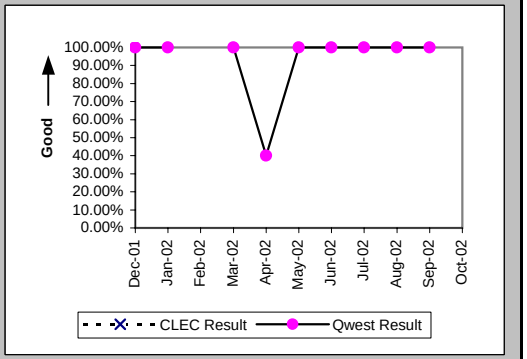
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Centrex Repair

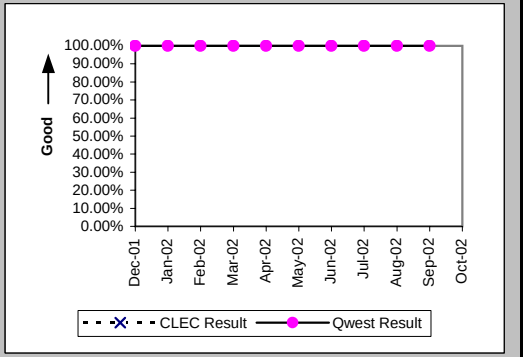
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	5	40.00%	48.99%			
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												



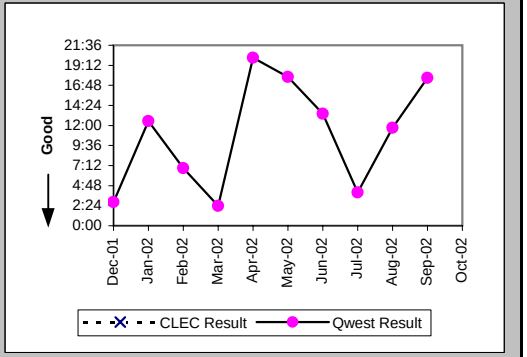
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

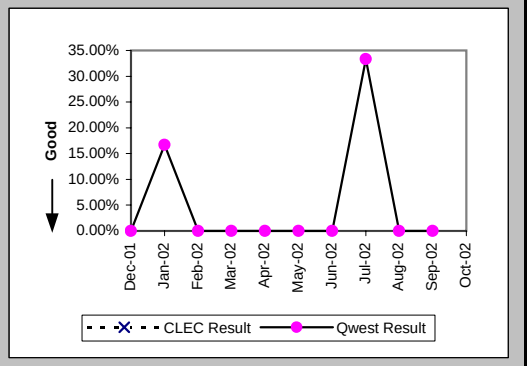
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5:39	2	2:50	0:50			
Jan-02						75:10	6	12:32	8:54			
Feb-02						6:53	1	6:53				
Mar-02						2:22	1	2:22				
Apr-02						100:37	5	20:07	17:36			
May-02						17:48	1	17:48				
Jun-02						40:14	3	13:25	14:57			
Jul-02						11:54	3	3:58	1:06			
Aug-02						35:10	3	11:43	13:35			
Sep-02						17:42	1	17:42				
Oct-02												



Checklist #14 - Resale - Centrex Repair

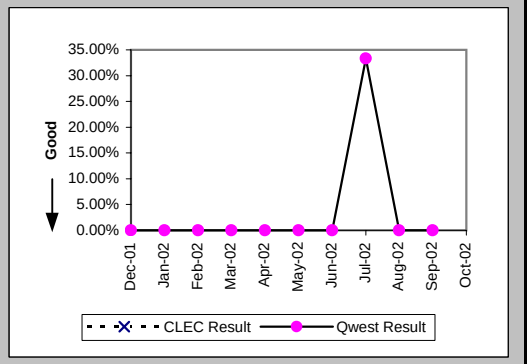
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



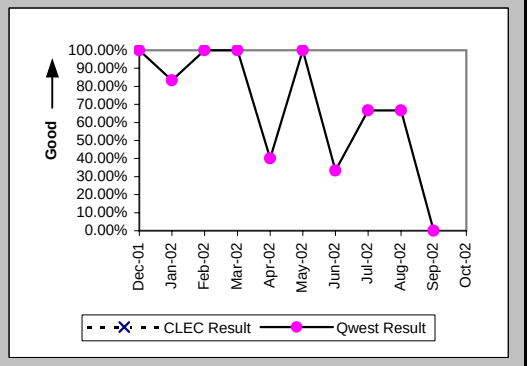
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

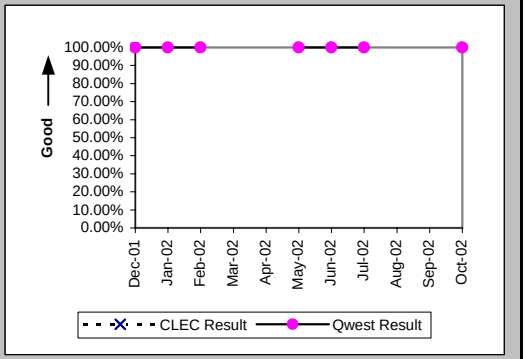
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	5	40.00%	48.99%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						2	3	66.67%	47.14%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Centrex Repair

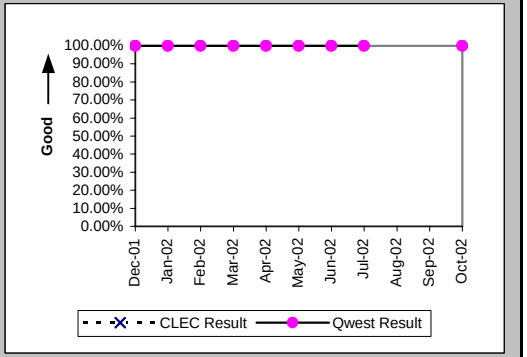
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						8	8	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



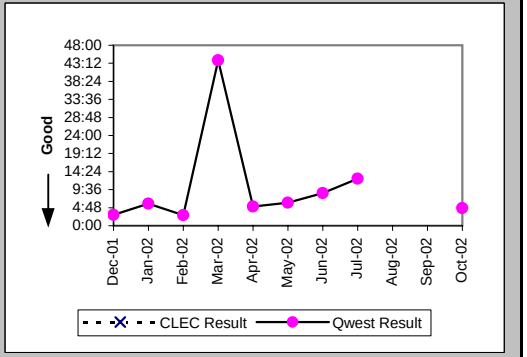
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

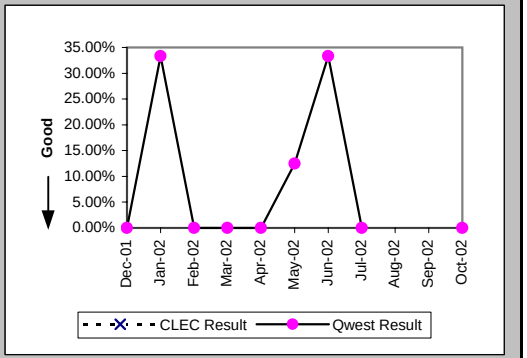
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:52	1	2:52				
Jan-02						17:29	3	5:50	2:54			
Feb-02						2:48	1	2:48				
Mar-02						44:00	1	44:00				
Apr-02						5:06	1	5:06				
May-02						48:51	8	6:06	7:06			
Jun-02						26:05	3	8:42	10:40			
Jul-02						25:03	2	12:32	11:52			
Aug-02												
Sep-02												
Oct-02						4:41	1	4:41				



Checklist #14 - Resale - Centrex Repair

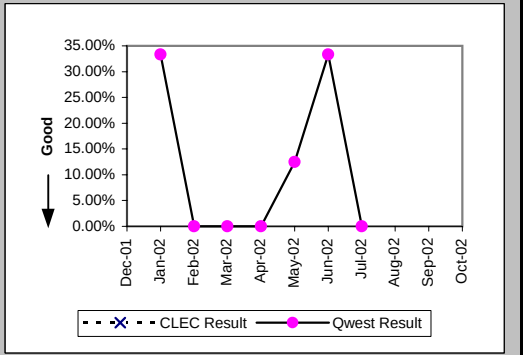
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



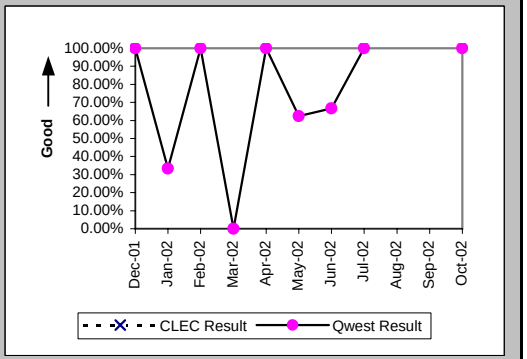
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

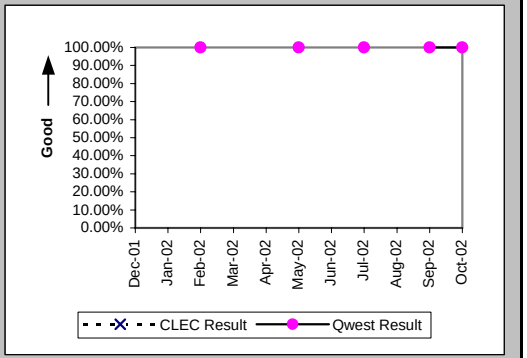
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	3	33.33%	47.14%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						5	8	62.50%	48.41%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

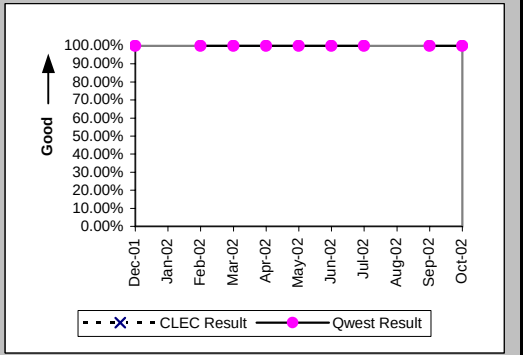
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



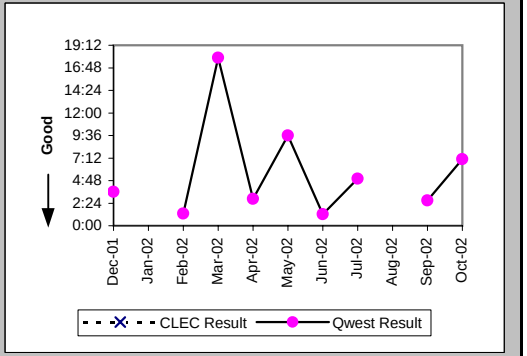
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

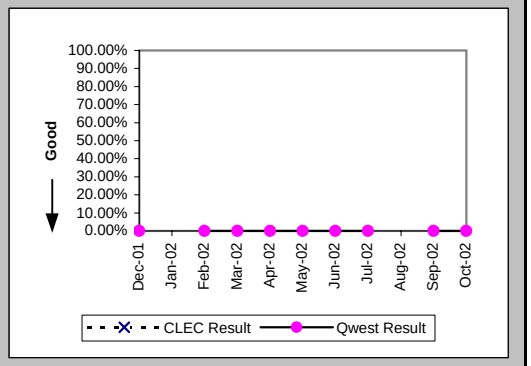
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:37	1	3:37				
Jan-02												
Feb-02						5:14	4	1:18	0:43			
Mar-02						17:53	1	17:53				
Apr-02						5:44	2	2:52	1:35			
May-02						19:10	2	9:35	12:08			
Jun-02						1:14	1	1:14				
Jul-02						5:01	1	5:01				
Aug-02												
Sep-02						2:42	1	2:42				
Oct-02						21:12	3	7:04	8:29			



Checklist #14 - Resale - Centrex Repair

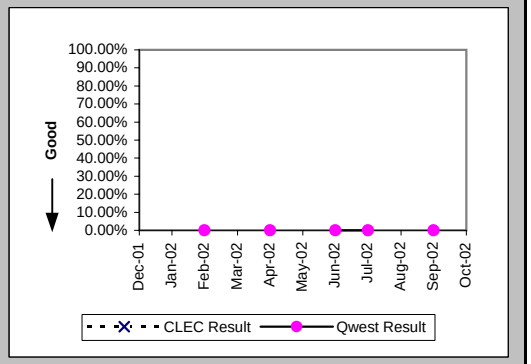
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	4	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02						0	3	0.00%	0.00%			



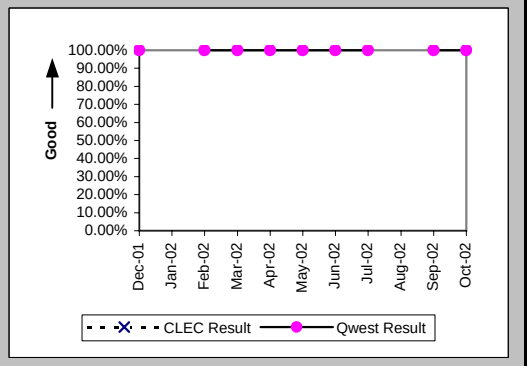
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

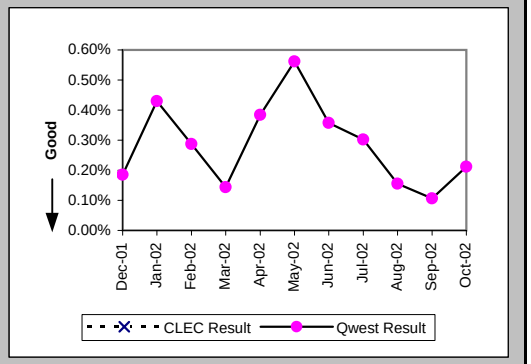
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

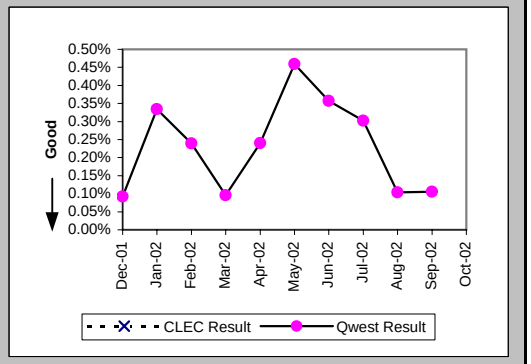
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	2166	0.18%	4.29%			
Jan-02						9	2095	0.43%	6.54%			
Feb-02						6	2087	0.29%	5.35%			
Mar-02						3	2092	0.14%	3.78%			
Apr-02						8	2082	0.38%	6.19%			
May-02						11	1959	0.56%	7.47%			
Jun-02						7	1959	0.36%	5.97%			
Jul-02						6	1984	0.30%	5.49%			
Aug-02						3	1931	0.16%	3.94%			
Sep-02						2	1889	0.11%	3.25%			
Oct-02						4	1888	0.21%	4.60%			



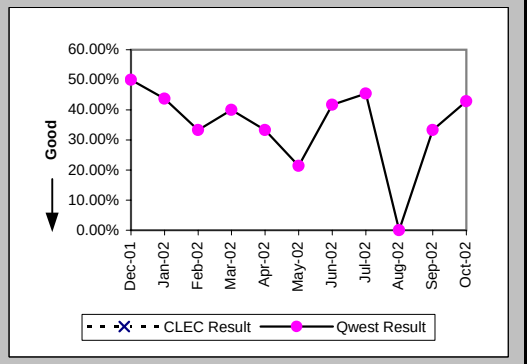
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2166	0.09%	3.04%			
Jan-02						7	2095	0.33%	5.77%			
Feb-02						5	2087	0.24%	4.89%			
Mar-02						2	2092	0.10%	3.09%			
Apr-02						5	2082	0.24%	4.89%			
May-02						9	1959	0.46%	6.76%			
Jun-02						7	1959	0.36%	5.97%			
Jul-02						6	1984	0.30%	5.49%			
Aug-02						2	1931	0.10%	3.22%			
Sep-02						2	1889	0.11%	3.25%			
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

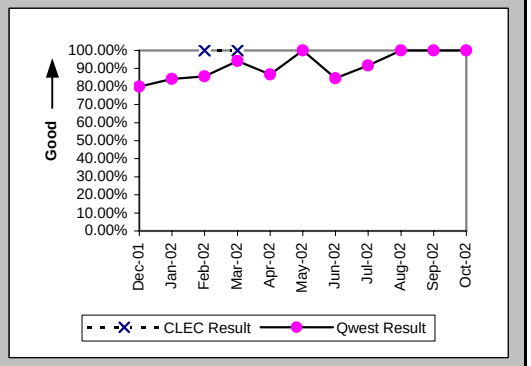
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	8	50.00%	50.00%			
Jan-02						7	16	43.75%	49.61%			
Feb-02						3	9	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						4	12	33.33%	47.14%			
May-02						3	14	21.43%	41.03%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						5	11	45.45%	49.79%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02						3	7	42.86%	49.49%			



Checklist #14 - Resale - Centrex 21 Installation

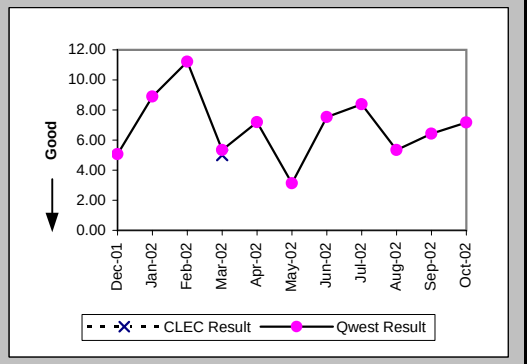
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	15	80.00%	40.00%			
Jan-02						16	19	84.21%	36.46%			
Feb-02	1	1	100.00%	0	0	12	14	85.71%	34.99%	-0.39	-1.24	No
Mar-02	1	1	100.00%	0	0	16	17	94.12%	23.53%	-0.24	-1.15	No
Apr-02						13	15	86.67%	33.99%			
May-02						8	8	100.00%	0.00%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						11	12	91.67%	27.64%			
Aug-02						9	9	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						12	12	100.00%	0.00%			



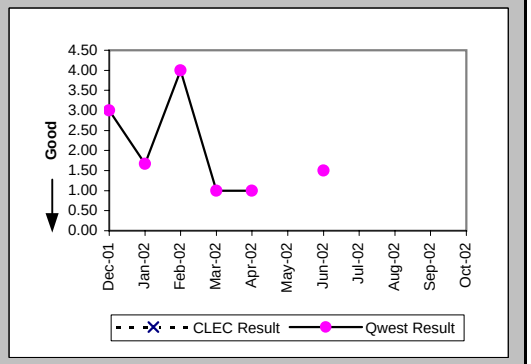
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	15	5.07	2.58			
Jan-02						169	19	8.89	12.74			
Feb-02						157	14	11.21	10.12			
Mar-02	5	1	5.00	0	0	91	17	5.35	3.22	-0.11	-1.06	No
Apr-02						108	15	7.20	8.07			
May-02						25	8	3.12	0.35			
Jun-02						98	13	7.54	7.25			
Jul-02						109	13	8.38	12.09			
Aug-02						48	9	5.33	4.24			
Sep-02						45	7	6.43	2.70			
Oct-02						86	12	7.17	6.90			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

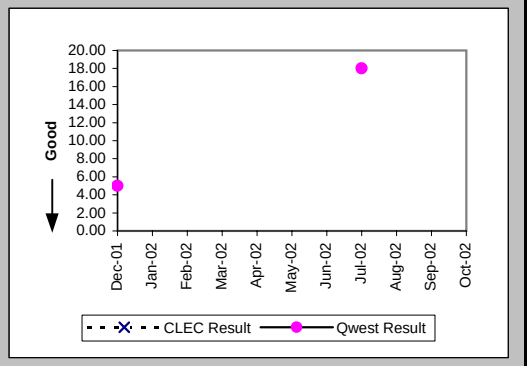
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	2.83			
Jan-02						5	3	1.67	0.58			
Feb-02						8	2	4.00	0.00			
Mar-02						1	1	1.00				
Apr-02						2	2	1.00	0.00			
May-02												
Jun-02						3	2	1.50	0.71			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex 21 Installation

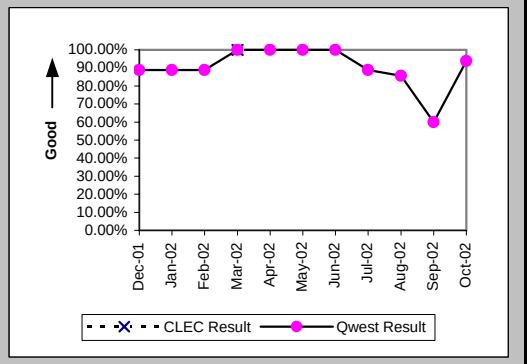
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						18	1	18.00				
Aug-02												
Sep-02												
Oct-02												



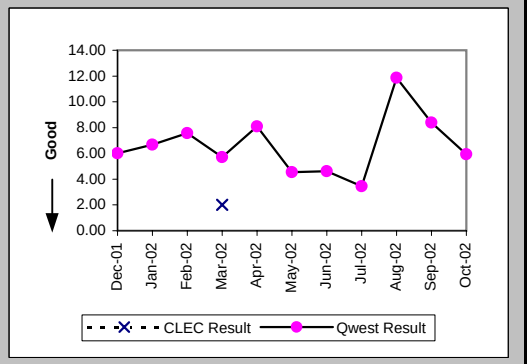
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						16	18	88.89%	31.43%			
Feb-02						8	9	88.89%	31.43%			
Mar-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02						13	13	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						12	14	85.71%	34.99%			
Sep-02						6	10	60.00%	48.99%			
Oct-02						15	16	93.75%	24.21%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

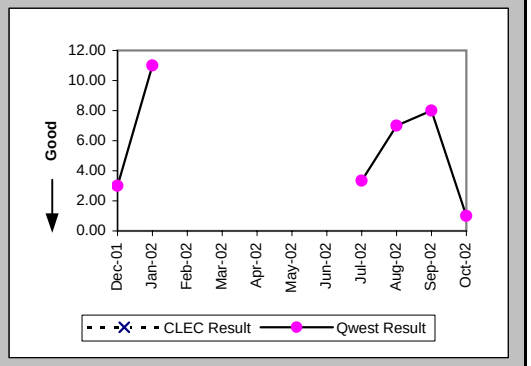
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	9	6.00	6.22			
Jan-02						120	18	6.67	7.24			
Feb-02						68	9	7.56	8.72			
Mar-02	2	1	2.00	0	0	80	14	5.71	4.89	-0.73	-1.45	No
Apr-02						105	13	8.08	8.23			
May-02						59	13	4.54	3.33			
Jun-02						37	8	4.62	1.85			
Jul-02						93	27	3.44	1.97			
Aug-02						166	14	11.86	15.06			
Sep-02						84	10	8.40	10.96			
Oct-02						95	16	5.94	5.12			



Checklist #14 - Resale - Centrex 21 Installation

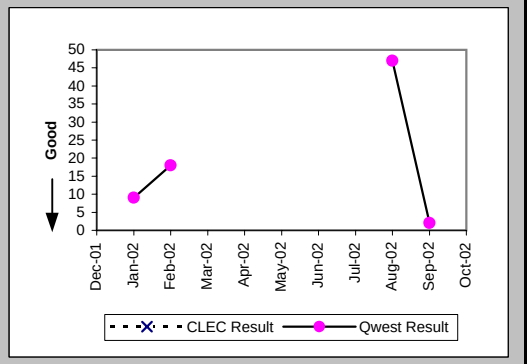
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						11	1	11.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						10	3	3.33	4.04			
Aug-02						7	1	7.00				
Sep-02						24	3	8.00	7.21			
Oct-02						1	1	1.00				



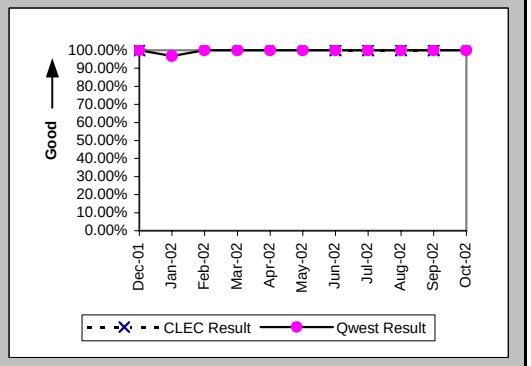
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						18	1	18.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						47	1	47.00				
Sep-02						2	1	2.00				
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

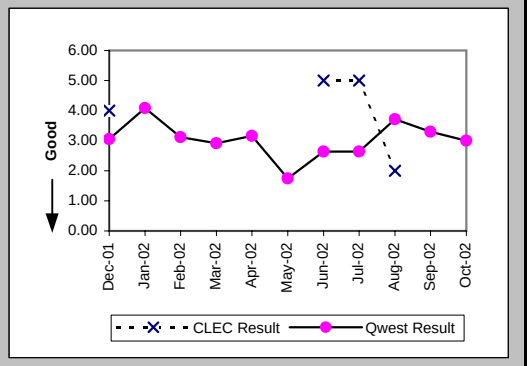
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Jan-02						62	64	96.88%	17.40%			
Feb-02						40	40	100.00%	0.00%			
Mar-02						29	29	100.00%	0.00%			
Apr-02						35	35	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Oct-02						14	14	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Installation

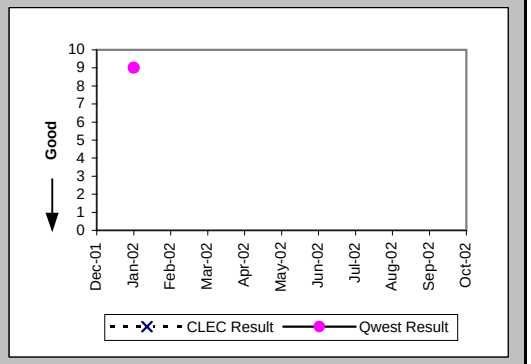
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	116	38	3.05	1.31	0.13	-0.92	No
Jan-02						237	58	4.09	1.43			
Feb-02						100	32	3.12	1.26			
Mar-02						67	23	2.91	1.62			
Apr-02						101	32	3.16	1.19			
May-02						42	24	1.75	0.99			
Jun-02	5	1	5.00	0	0	29	11	2.64	1.86	1.1	-0.33	No
Jul-02	5	1	5.00	0	0	37	14	2.64	1.15	1.81	0.1	Yes
Aug-02	2	1	2.00	0	0	26	7	3.71	1.38	-1.16	-1.71	No
Sep-02						33	10	3.30	0.48			
Oct-02						21	7	3.00	1.83			



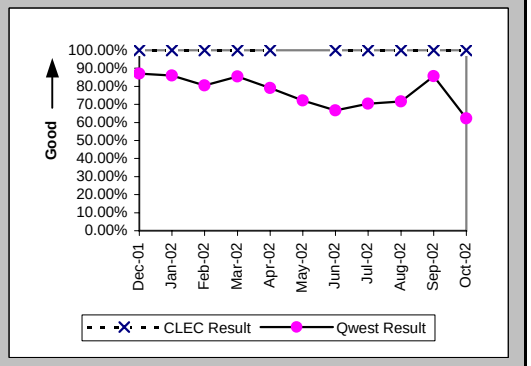
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						18	2	9.00	9.90			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

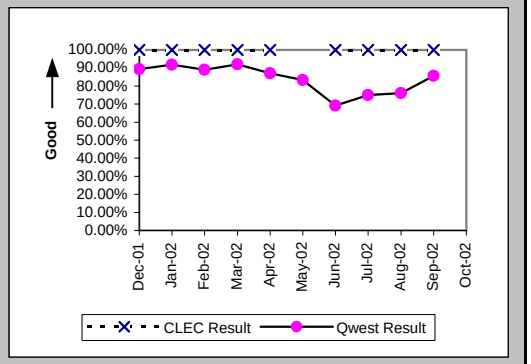
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	74	85	87.06%	33.57%	-0.38	-1.23	No
Jan-02	1	1	100.00%	0	0	74	86	86.05%	34.65%	-0.4	-1.24	No
Feb-02	1	1	100.00%	0	0	66	82	80.49%	39.63%	-0.49	-1.3	No
Mar-02	2	2	100.00%	0	0	53	62	85.48%	35.23%	-0.57	-1.35	No
Apr-02	1	1	100.00%	0	0	49	62	79.03%	40.71%	-0.51	-1.31	No
May-02						39	54	72.22%	44.79%			
Jun-02	1	1	100.00%	0	0	26	39	66.67%	47.14%	-0.7	-1.42	No
Jul-02	1	1	100.00%	0	0	31	44	70.45%	45.62%	-0.64	-1.39	No
Aug-02	1	1	100.00%	0	0	48	67	71.64%	45.07%	-0.62	-1.38	No
Sep-02	1	1	100.00%	0	0	48	56	85.71%	34.99%	-0.4	-1.25	No
Oct-02	1	1	100.00%	0	0	23	37	62.16%	48.50%	-0.77	-1.47	No



Checklist #14 - Resale - Centrex 21 Installation

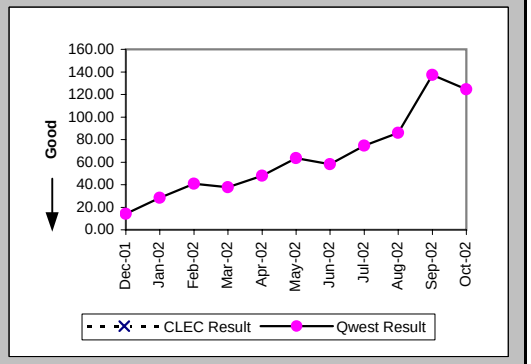
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	76	85	89.41%	30.77%	-0.34	-1.21	No
Jan-02	1	1	100.00%	0	0	79	86	91.86%	27.34%	-0.3	-1.18	No
Feb-02	1	1	100.00%	0	0	73	82	89.02%	31.26%	-0.35	-1.21	No
Mar-02	2	2	100.00%	0	0	57	62	91.94%	27.23%	-0.41	-1.25	No
Apr-02	1	1	100.00%	0	0	54	62	87.10%	33.52%	-0.38	-1.23	No
May-02						45	54	83.33%	37.27%			
Jun-02	1	1	100.00%	0	0	27	39	69.23%	46.15%	-0.66	-1.4	No
Jul-02	1	1	100.00%	0	0	33	44	75.00%	43.30%	-0.57	-1.35	No
Aug-02	1	1	100.00%	0	0	51	67	76.12%	42.64%	-0.56	-1.34	No
Sep-02	1	1	100.00%	0	0	48	56	85.71%	34.99%	-0.4	-1.25	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

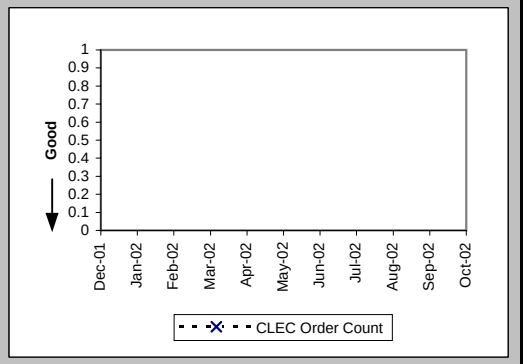
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	4	14.25	3.59			
Jan-02						114	4	28.50	14.73			
Feb-02						204	5	40.80	21.43			
Mar-02						340	9	37.78	32.32			
Apr-02						577	12	48.08	34.82			
May-02						699	11	63.55	44.14			
Jun-02						641	11	58.27	50.39			
Jul-02						821	11	74.64	56.78			
Aug-02						947	11	86.09	68.66			
Sep-02						962	7	137.43	56.73			
Oct-02						872	7	124.57	96.02			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

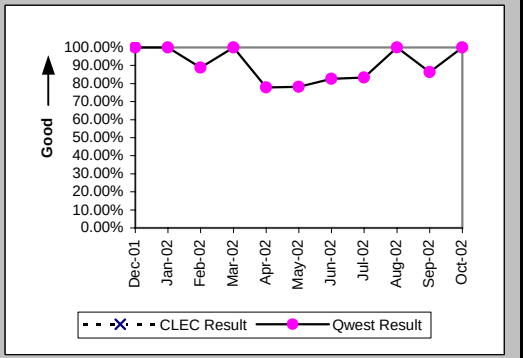
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Centrex 21 Repair

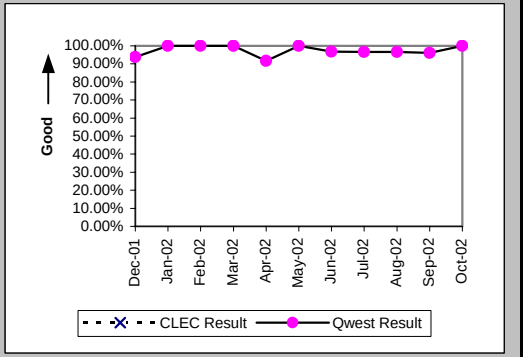
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						7	9	77.78%	41.57%			
May-02						18	23	78.26%	41.25%			
Jun-02						19	23	82.61%	37.90%			
Jul-02						20	24	83.33%	37.27%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						19	22	86.36%	34.32%			
Oct-02						18	18	100.00%	0.00%			



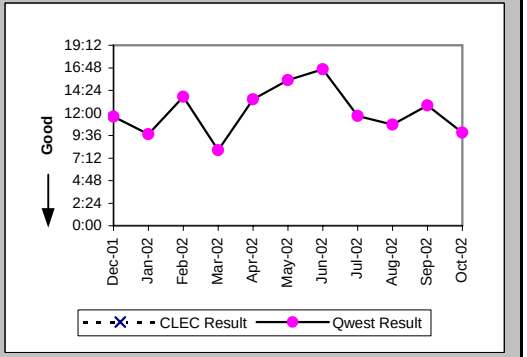
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						11	11	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						22	24	91.67%	27.64%			
May-02						38	38	100.00%	0.00%			
Jun-02						30	31	96.77%	17.67%			
Jul-02						29	30	96.67%	17.95%			
Aug-02						29	30	96.67%	17.95%			
Sep-02						25	26	96.15%	19.23%			
Oct-02						20	20	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

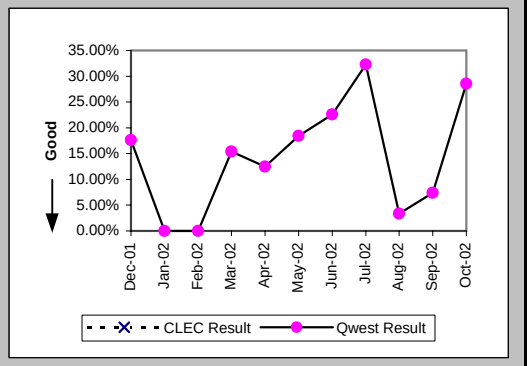
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						185:52	16	11:37	17:01			
Jan-02						87:41	9	9:45	8:09			
Feb-02						150:53	11	13:43	12:42			
Mar-02						104:28	13	8:02	7:47			
Apr-02						322:22	24	13:26	22:00			
May-02						588:45	38	15:30	13:07			
Jun-02						516:05	31	16:39	21:10			
Jul-02						349:50	30	11:40	14:10			
Aug-02						322:52	30	10:46	12:23			
Sep-02						332:35	26	12:47	16:07			
Oct-02						198:03	20	9:54	8:00			



Checklist #14 - Resale - Centrex 21 Repair

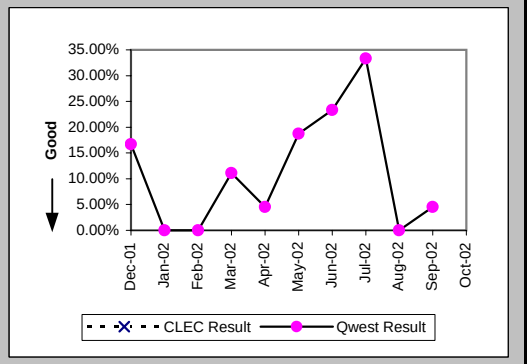
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						0	9	0.00%	0.00%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						2	13	15.38%	36.08%			
Apr-02						3	24	12.50%	33.07%			
May-02						7	38	18.42%	38.77%			
Jun-02						7	31	22.58%	41.81%			
Jul-02						10	31	32.26%	46.75%			
Aug-02						1	30	3.33%	17.95%			
Sep-02						2	27	7.41%	26.19%			
Oct-02						6	21	28.57%	45.18%			



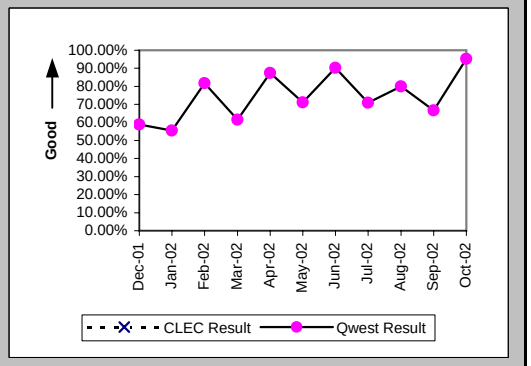
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						1	9	11.11%	31.43%			
Apr-02						1	22	4.55%	20.83%			
May-02						6	32	18.75%	39.03%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	30	33.33%	47.14%			
Aug-02						0	23	0.00%	0.00%			
Sep-02						1	22	4.55%	20.83%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

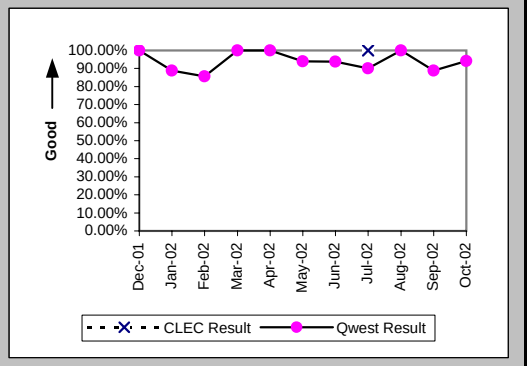
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	17	58.82%	49.22%			
Jan-02						5	9	55.56%	49.69%			
Feb-02						9	11	81.82%	38.57%			
Mar-02						8	13	61.54%	48.65%			
Apr-02						21	24	87.50%	33.07%			
May-02						27	38	71.05%	45.35%			
Jun-02						28	31	90.32%	29.57%			
Jul-02						22	31	70.97%	45.39%			
Aug-02						24	30	80.00%	40.00%			
Sep-02						18	27	66.67%	47.14%			
Oct-02						20	21	95.24%	21.30%			



Checklist #14 - Resale - Centrex 21 Repair

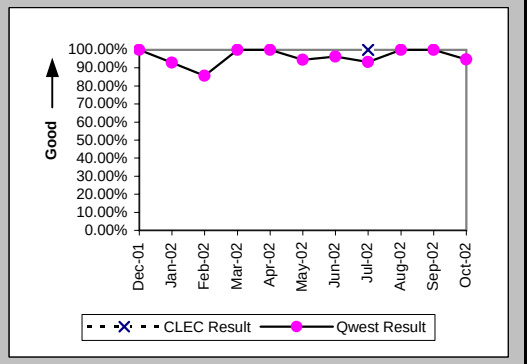
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						8	9	88.89%	31.43%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						31	33	93.94%	23.86%			
Jun-02						15	16	93.75%	24.21%			
Jul-02	1	1	100.00%	0	0	9	10	90.00%	30.00%	-0.32	-1.19	No
Aug-02						24	24	100.00%	0.00%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						16	17	94.12%	23.53%			



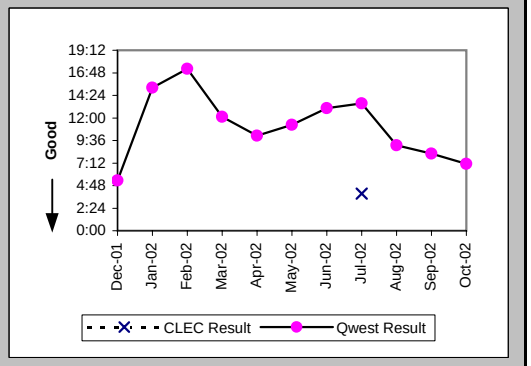
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	11	100.00%	0.00%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						12	14	85.71%	34.99%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						34	36	94.44%	22.91%			
Jun-02						26	27	96.30%	18.89%			
Jul-02	1	1	100.00%	0	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Aug-02						34	34	100.00%	0.00%			
Sep-02						21	21	100.00%	0.00%			
Oct-02						18	19	94.74%	22.33%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

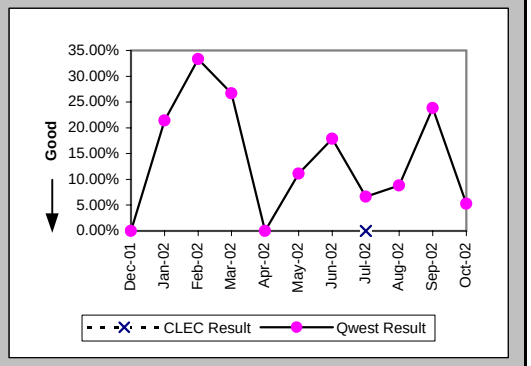
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58:56	11	5:21	5:25			
Jan-02						213:13	14	15:14	18:07			
Feb-02						241:18	14	17:14	21:06			
Mar-02						182:01	15	12:08	12:43			
Apr-02						101:04	10	10:06	8:00			
May-02						406:20	36	11:17	14:52			
Jun-02						351:51	27	13:02	14:00			
Jul-02	3:56	1	3:56	0	0	203:19	15	13:33	17:17	-0.54	-1.33	No
Aug-02						308:37	34	9:05	7:57			
Sep-02						172:10	21	8:12	8:25			
Oct-02						135:10	19	7:07	14:53			



Checklist #14 - Resale - Centrex 21 Repair

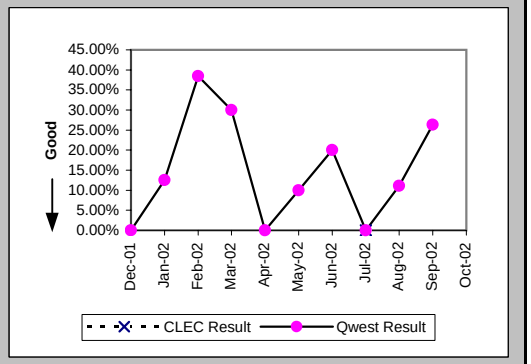
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	11	0.00%	0.00%			
Jan-02						3	14	21.43%	41.03%			
Feb-02						5	15	33.33%	47.14%			
Mar-02						4	15	26.67%	44.22%			
Apr-02						0	10	0.00%	0.00%			
May-02						4	36	11.11%	31.43%			
Jun-02						5	28	17.86%	38.30%			
Jul-02	0	1	0.00%	0	0	1	15	6.67%	24.94%	-0.26	-1.16	No
Aug-02						3	34	8.82%	28.36%			
Sep-02						5	21	23.81%	42.59%			
Oct-02						1	19	5.26%	22.33%			



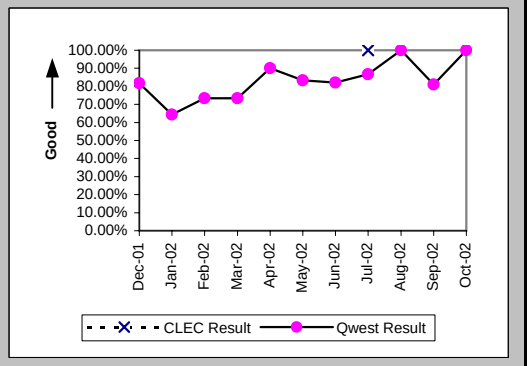
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	9	0.00%	0.00%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						5	13	38.46%	48.65%			
Mar-02						3	10	30.00%	45.83%			
Apr-02						0	9	0.00%	0.00%			
May-02						3	30	10.00%	30.00%			
Jun-02						5	25	20.00%	40.00%			
Jul-02	0	1	0.00%	0	0	0	10	0.00%	N/A	N/A	N/A	
Aug-02						3	27	11.11%	31.43%			
Sep-02						5	19	26.32%	44.03%			
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

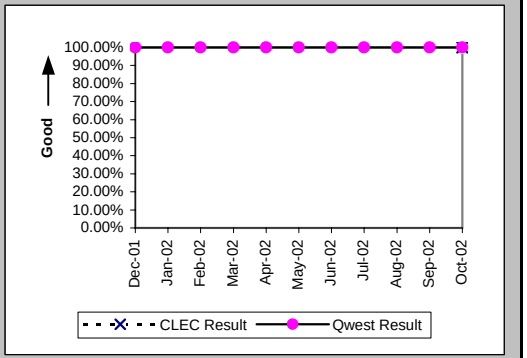
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						9	14	64.29%	47.92%			
Feb-02						11	15	73.33%	44.22%			
Mar-02						11	15	73.33%	44.22%			
Apr-02						9	10	90.00%	30.00%			
May-02						30	36	83.33%	37.27%			
Jun-02						23	28	82.14%	38.30%			
Jul-02	1	1	100.00%	0	0	13	15	86.67%	33.99%	-0.38	-1.23	No
Aug-02						34	34	100.00%	0.00%			
Sep-02						17	21	80.95%	39.27%			
Oct-02						19	19	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Repair

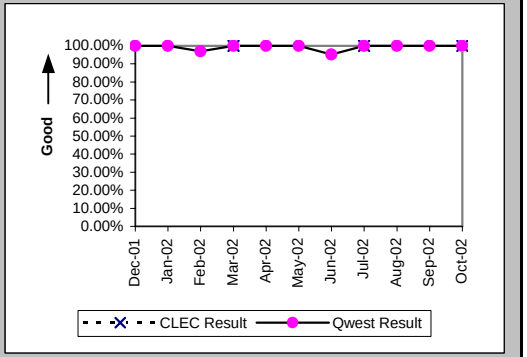
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	



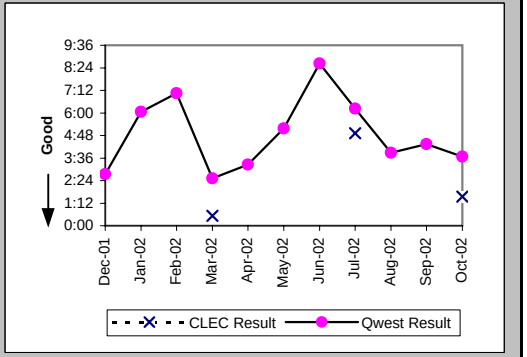
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						34	34	100.00%	0.00%			
Feb-02						32	33	96.97%	17.14%			
Mar-02	1	1	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02						32	32	100.00%	0.00%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	21	95.24%	21.30%			
Jul-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Aug-02						30	30	100.00%	0.00%			
Sep-02						21	21	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

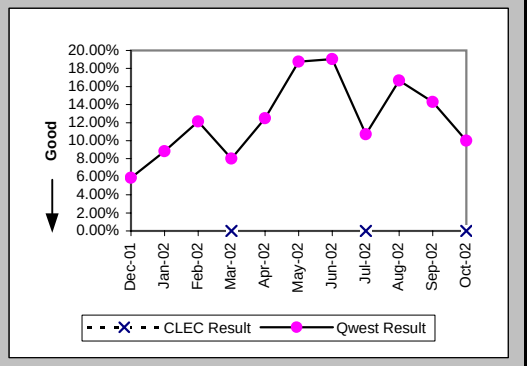
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46:26	17	2:44	4:49			
Jan-02						206:00	34	6:04	7:10			
Feb-02						232:31	33	7:03	13:50			
Mar-02	0:32	1	0:32	0	0	62:46	25	2:31	4:11	-0.46	-1.28	No
Apr-02						104:06	32	3:15	4:45			
May-02						165:17	32	5:10	7:10			
Jun-02						181:18	21	8:38	25:16			
Jul-02	4:55	1	4:55	0	0	174:20	28	6:14	7:51	-0.16	-1.1	No
Aug-02						116:24	30	3:53	8:58			
Sep-02						90:55	21	4:20	5:49			
Oct-02	1:33	1	1:33	0	0	110:22	30	3:41	5:45	-0.36	-1.22	No



Checklist #14 - Resale - Centrex 21 Repair

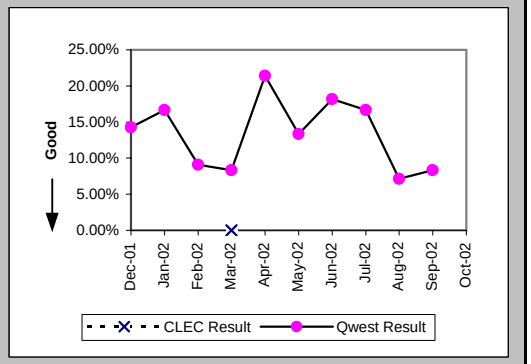
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	17	5.88%	23.53%			
Jan-02						3	34	8.82%	28.36%			
Feb-02						4	33	12.12%	32.64%			
Mar-02	0	1	0.00%	0	0	2	25	8.00%	27.13%	-0.29	-1.18	No
Apr-02						4	32	12.50%	33.07%			
May-02						6	32	18.75%	39.03%			
Jun-02						4	21	19.05%	39.27%			
Jul-02	0	1	0.00%	0	0	3	28	10.71%	30.93%	-0.34	-1.21	No
Aug-02						5	30	16.67%	37.27%			
Sep-02						3	21	14.29%	34.99%			
Oct-02	0	1	0.00%	0	0	3	30	10.00%	30.00%	-0.33	-1.2	No



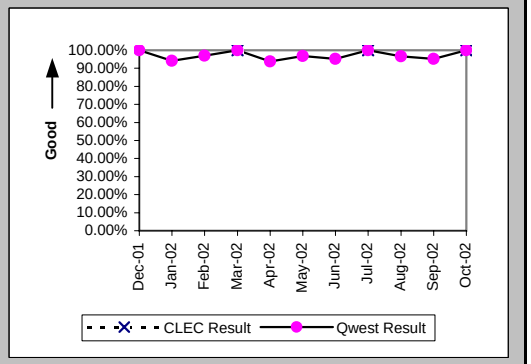
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						3	18	16.67%	37.27%			
Feb-02						1	11	9.09%	28.75%			
Mar-02	0	1	0.00%	0	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Apr-02						3	14	21.43%	41.03%			
May-02						2	15	13.33%	33.99%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						3	18	16.67%	37.27%			
Aug-02						1	14	7.14%	25.75%			
Sep-02						1	12	8.33%	27.64%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

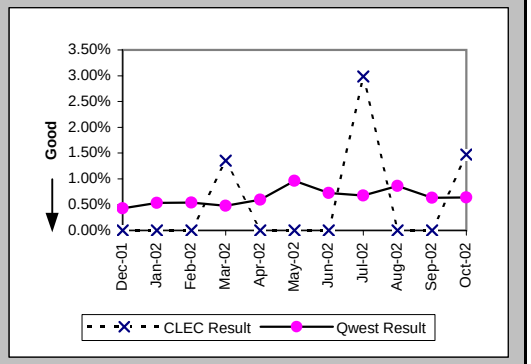
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						32	34	94.12%	23.53%			
Feb-02						32	33	96.97%	17.14%			
Mar-02	1	1	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02						30	32	93.75%	24.21%			
May-02						31	32	96.88%	17.40%			
Jun-02						20	21	95.24%	21.30%			
Jul-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Aug-02						29	30	96.67%	17.95%			
Sep-02						20	21	95.24%	21.30%			
Oct-02	1	1	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Repair

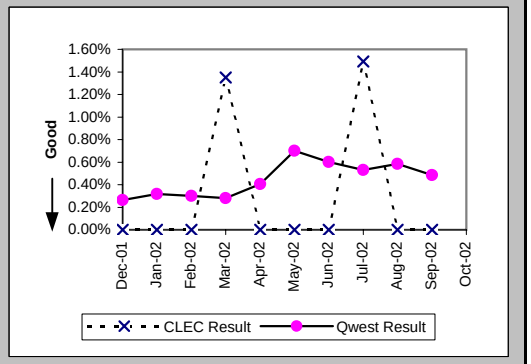
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	83	0.00%	0	0	45	10578	0.43%	6.51%	-0.59	-1.36	No
Jan-02	0	80	0.00%	0	0	57	10718	0.53%	7.27%	-0.65	-1.4	No
Feb-02	0	73	0.00%	0	0	59	10949	0.54%	7.32%	-0.63	-1.38	No
Mar-02	1	74	1.35%	0	0	53	11024	0.48%	6.92%	0.93	-0.44	No
Apr-02	0	48	0.00%	0	0	66	11118	0.59%	7.68%	-0.53	-1.32	No
May-02	0	48	0.00%	0	0	106	11006	0.96%	9.77%	-0.68	-1.41	No
Jun-02	0	56	0.00%	0	0	80	10999	0.73%	8.50%	-0.64	-1.39	No
Jul-02	2	67	2.99%	0	0	74	10957	0.68%	8.19%	1.73	0.05	Yes
Aug-02	0	67	0.00%	0	0	94	10930	0.86%	9.23%	-0.76	-1.46	No
Sep-02	0	71	0.00%	0	0	69	10952	0.63%	7.91%	-0.67	-1.41	No
Oct-02	1	68	1.47%	0	0	70	10998	0.64%	7.95%	0.79	-0.52	No



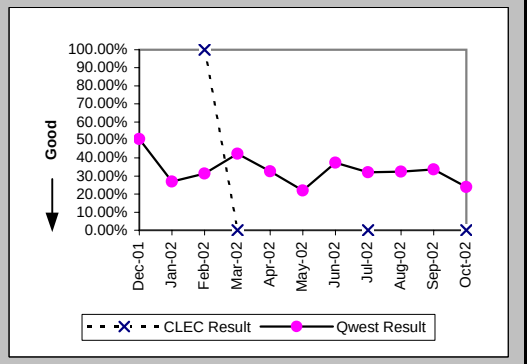
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	83	0.00%	0	0	28	10578	0.26%	5.14%	-0.47	-1.28	No
Jan-02	0	80	0.00%	0	0	34	10718	0.32%	5.62%	-0.5	-1.31	No
Feb-02	0	73	0.00%	0	0	33	10949	0.30%	5.48%	-0.47	-1.28	No
Mar-02	1	74	1.35%	0	0	31	11024	0.28%	5.30%	1.26	-0.24	No
Apr-02	0	48	0.00%	0	0	45	11118	0.40%	6.35%	-0.44	-1.27	No
May-02	0	48	0.00%	0	0	77	11006	0.70%	8.34%	-0.58	-1.35	No
Jun-02	0	56	0.00%	0	0	66	10999	0.60%	7.72%	-0.58	-1.35	No
Jul-02	1	67	1.49%	0	0	58	10957	0.53%	7.26%	0.93	-0.44	No
Aug-02	0	67	0.00%	0	0	64	10930	0.59%	7.63%	-0.63	-1.38	No
Sep-02	0	71	0.00%	0	0	53	10952	0.48%	6.94%	-0.59	-1.36	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

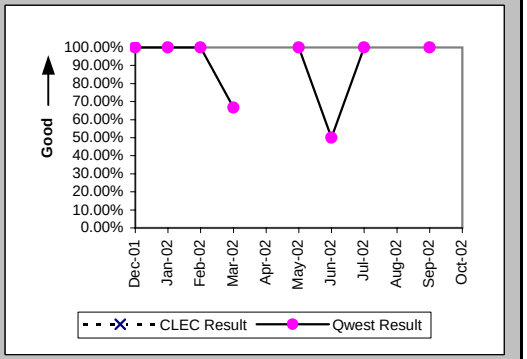
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	91	50.55%	50.00%			
Jan-02						21	78	26.92%	44.36%			
Feb-02	1	1	100.00%	0	0	27	86	31.40%	46.41%	1.01	-0.39	No
Mar-02	0	1	0.00%	0	0	39	92	42.39%	49.42%	-0.85	-1.52	No
Apr-02						32	98	32.65%	46.89%			
May-02						30	136	22.06%	41.46%			
Jun-02						48	128	37.50%	48.41%			
Jul-02	0	2	0.00%	0	0	35	109	32.11%	46.69%	-0.96	-1.59	No
Aug-02						45	139	32.37%	46.79%			
Sep-02						35	104	33.65%	47.25%			
Oct-02	0	1	0.00%	0	0	22	92	23.91%	42.66%	-0.56	-1.34	No



Checklist #14 - Resale - PBX Installation

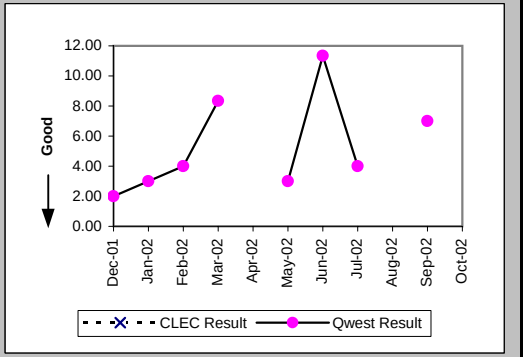
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02												
May-02						3	3	100.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												



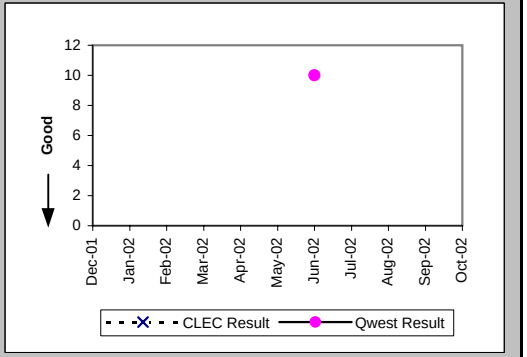
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						9	3	3.00	1.73			
Feb-02						4	1	4.00				
Mar-02						25	3	8.33	10.41			
Apr-02												
May-02						9	3	3.00	0.00			
Jun-02						34	3	11.33	9.07			
Jul-02						8	2	4.00	0.00			
Aug-02												
Sep-02						14	2	7.00	4.24			
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

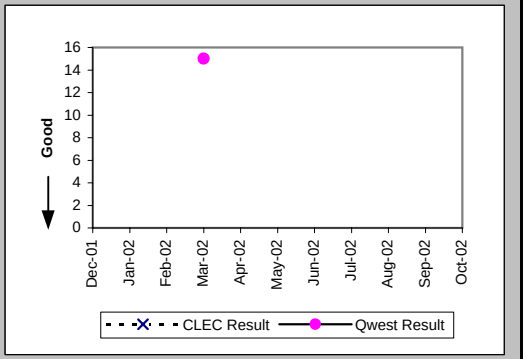
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						10	1	10.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - PBX Installation

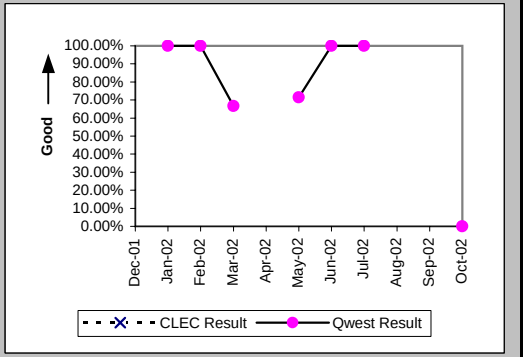
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						15	1	15.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



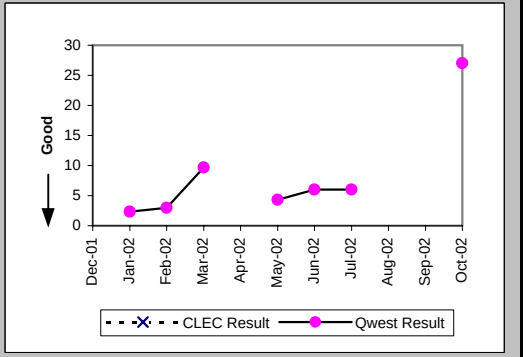
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02												
May-02						5	7	71.43%	45.18%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

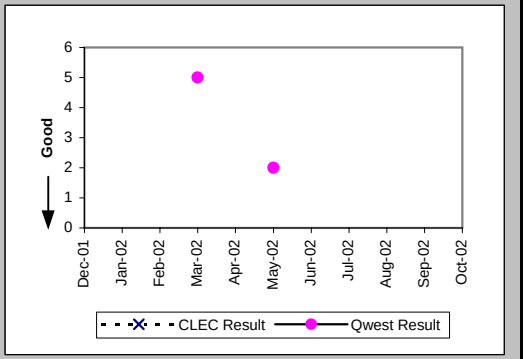
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	3	2.33	1.15			
Feb-02						3	1	3.00				
Mar-02						29	3	9.67	6.43			
Apr-02												
May-02						30	7	4.29	2.06			
Jun-02						12	2	6.00	2.83			
Jul-02						30	5	6.00	3.74			
Aug-02												
Sep-02												
Oct-02						27	1	27.00				



Checklist #14 - Resale - PBX Installation

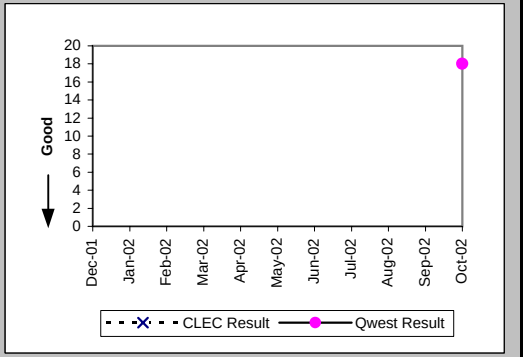
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						4	2	2.00	1.41			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



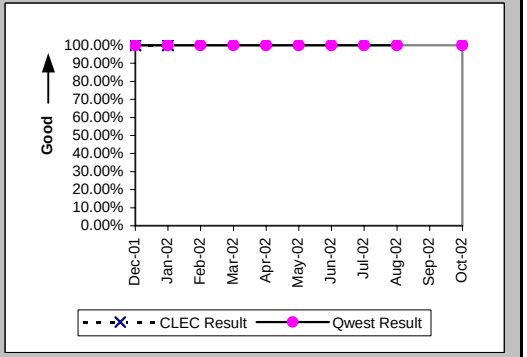
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						18	1	18.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

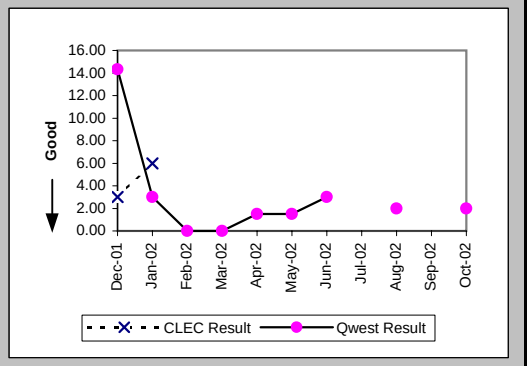
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - PBX Installation

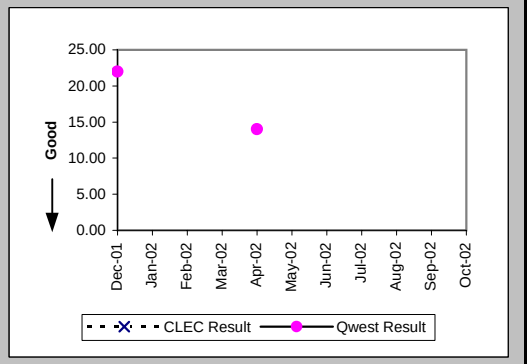
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	4	3.00	0	0	43	3	14.33	23.97	-0.62	-1.38	No
Jan-02	6	1	6.00	0	0	6	2	3.00	0.00			
Feb-02						0	1	0.00				
Mar-02						0	1	0.00				
Apr-02						3	2	1.50	2.12			
May-02						3	2	1.50	2.12			
Jun-02						3	1	3.00				
Jul-02												
Aug-02						4	2	2.00	1.41			
Sep-02												
Oct-02						2	1	2.00				



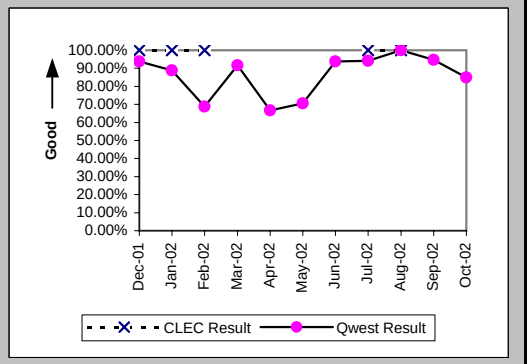
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	1	22.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						14	1	14.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

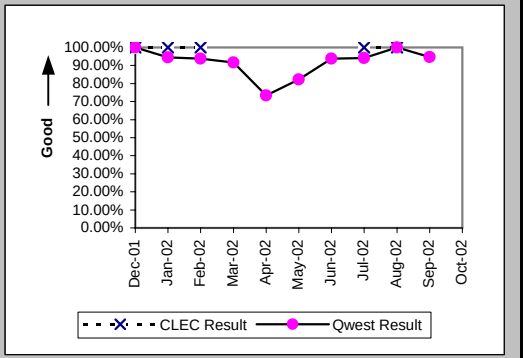
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	15	16	93.75%	24.21%	-0.57	-1.35	No
Jan-02	7	7	100.00%	0	0	16	18	88.89%	31.43%	-0.79	-1.48	No
Feb-02	1	1	100.00%	0	0	11	16	68.75%	46.35%	-0.65	-1.4	No
Mar-02						11	12	91.67%	27.64%			
Apr-02						10	15	66.67%	47.14%			
May-02						12	17	70.59%	45.56%			
Jun-02						15	16	93.75%	24.21%			
Jul-02	2	2	100.00%	0	0	16	17	94.12%	23.53%	-0.33	-1.2	No
Aug-02	2	2	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02						18	19	94.74%	22.33%			
Oct-02						17	20	85.00%	35.71%			



Checklist #14 - Resale - PBX Installation

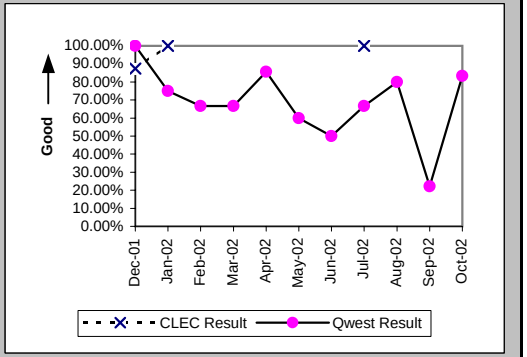
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jan-02	7	7	100.00%	0	0	17	18	94.44%	22.91%	-0.54	-1.33	No
Feb-02	1	1	100.00%	0	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Mar-02						11	12	91.67%	27.64%			
Apr-02						11	15	73.33%	44.22%			
May-02						14	17	82.35%	38.12%			
Jun-02						15	16	93.75%	24.21%			
Jul-02	2	2	100.00%	0	0	16	17	94.12%	23.53%	-0.33	-1.2	No
Aug-02	2	2	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02						18	19	94.74%	22.33%			
Oct-02												



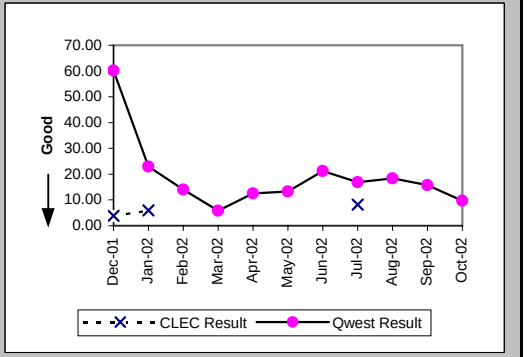
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	5	5	100.00%	N/A	N/A	-0.72	No
Jan-02	1	1	100.00%	0	0	6	8	75.00%	43.30%	-0.54	-1.33	No
Feb-02						2	3	66.67%	47.14%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						6	7	85.71%	34.99%			
May-02						3	5	60.00%	48.99%			
Jun-02						2	4	50.00%	50.00%			
Jul-02	4	4	100.00%	0	0	2	3	66.67%	47.14%	-0.93	-1.56	No
Aug-02						8	10	80.00%	40.00%			
Sep-02						2	9	22.22%	41.57%			
Oct-02						5	6	83.33%	37.27%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

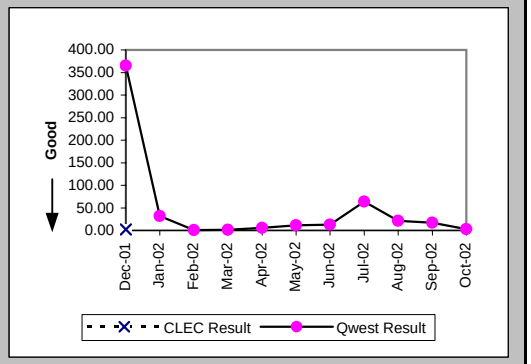
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	8	3.88	0	0	482	8	60.25	137.30	-0.82	-1.5	No
Jan-02	6	1	6.00	0	0	321	14	22.93	29.88	-0.55	-1.33	No
Feb-02						70	5	14.00	7.31			
Mar-02						41	7	5.86	2.48			
Apr-02						150	12	12.50	6.16			
May-02						80	6	13.33	9.33			
Jun-02						127	6	21.17	17.74			
Jul-02	33	4	8.25	0	0	186	11	16.91	21.47	-0.69	-1.42	No
Aug-02						165	9	18.33	13.25			
Sep-02						268	17	15.76	9.08			
Oct-02						116	12	9.67	3.68			



Checklist #14 - Resale - PBX Installation

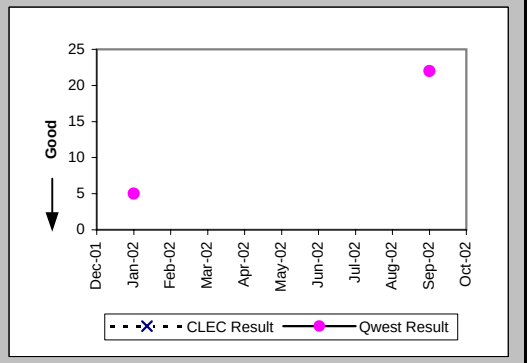
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	365	1	365.00				
Jan-02						193	6	32.17	36.17			
Feb-02						1	1	1.00				
Mar-02						3	2	1.50	0.71			
Apr-02						30	5	6.00	2.55			
May-02						34	3	11.33	0.58			
Jun-02						39	3	13.00	12.77			
Jul-02						64	1	64.00				
Aug-02						84	4	21.00	7.12			
Sep-02						136	8	17.00	13.87			
Oct-02						6	2	3.00	0.00			



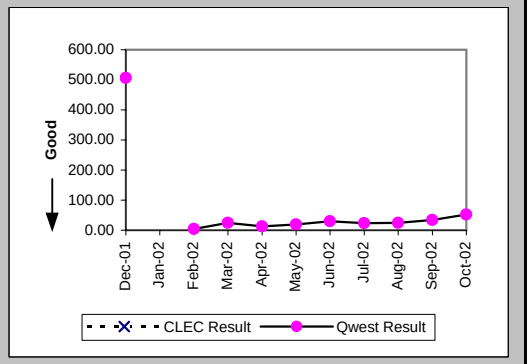
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						44	2	22.00	0.00			
Oct-02												



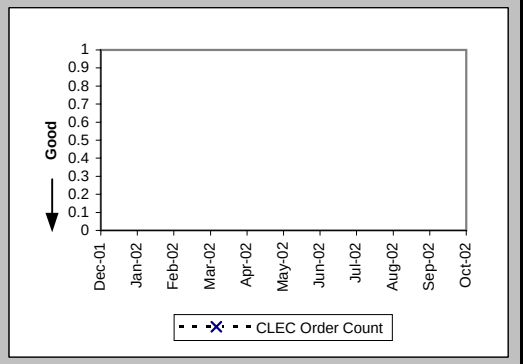
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						506	1	506.00				
Jan-02												
Feb-02						4	1	4.00				
Mar-02						25	1	25.00				
Apr-02						75	6	12.50	17.40			
May-02						38	2	19.00	22.63			
Jun-02						59	2	29.50	36.06			
Jul-02						141	6	23.50	27.03			
Aug-02						222	9	24.67	32.79			
Sep-02						138	4	34.50	56.35			
Oct-02						208	4	52.00	60.34			



Checklist #14 - Resale - PBX Installation

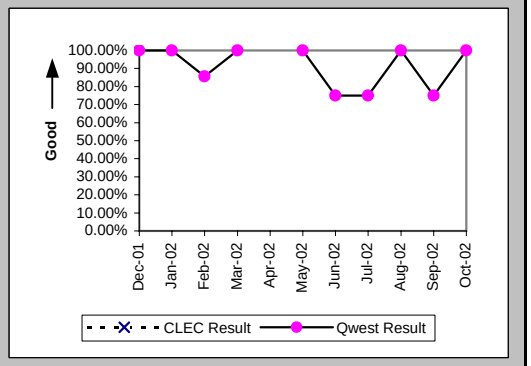
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - PBX Repair

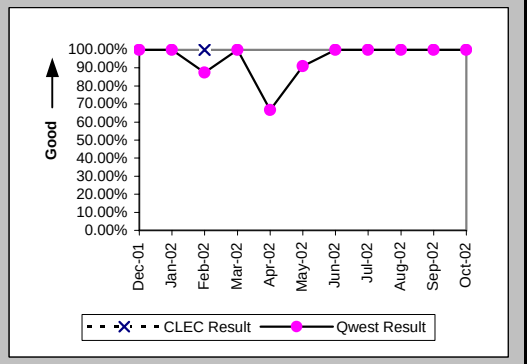
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						7	7	100.00%	0.00%			
Apr-02												
May-02						5	5	100.00%	0.00%			
Jun-02						3	4	75.00%	43.30%			
Jul-02						3	4	75.00%	43.30%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						3	3	100.00%	0.00%			



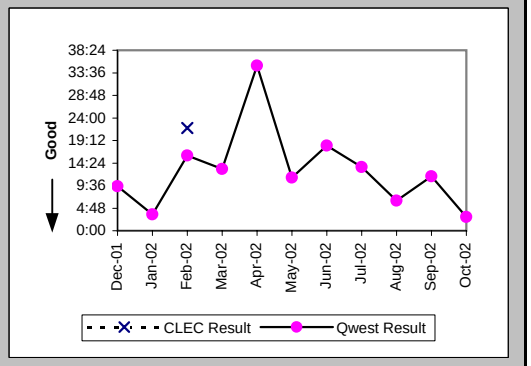
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Mar-02						10	10	100.00%	0.00%			
Apr-02						2	3	66.67%	47.14%			
May-02						10	11	90.91%	28.75%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

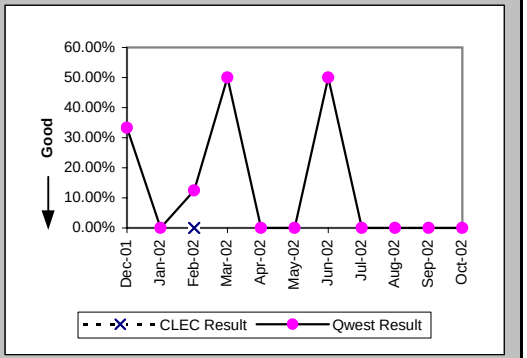
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28:22	3	9:27	10:54			
Jan-02						6:54	2	3:27	2:31			
Feb-02	21:50	1	21:50	0	0	128:12	8	16:01	22:17	0.85	-0.48	No
Mar-02						131:33	10	13:09	9:24			
Apr-02						105:27	3	35:09	38:51			
May-02						124:41	11	11:20	14:22			
Jun-02						72:19	4	18:05	6:37			
Jul-02						67:35	5	13:31	10:22			
Aug-02						12:52	2	6:26	4:02			
Sep-02						46:12	4	11:33	10:35			
Oct-02						8:51	3	2:57	2:01			



Checklist #14 - Resale - PBX Repair

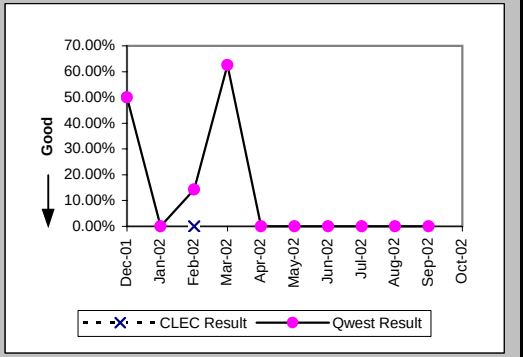
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Mar-02						5	10	50.00%	50.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	11	0.00%	0.00%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	3	0.00%	0.00%			



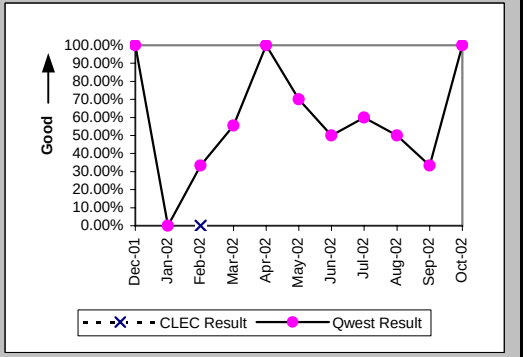
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Mar-02						5	8	62.50%	48.41%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	9	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

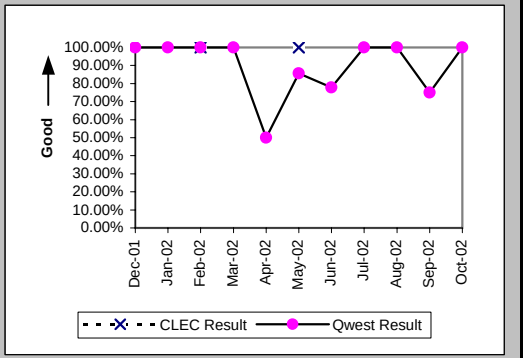
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	0.27	-0.83	No
Mar-02						5	9	55.56%	49.69%			
Apr-02						3	3	100.00%	0.00%			
May-02						7	10	70.00%	45.83%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						3	5	60.00%	48.99%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

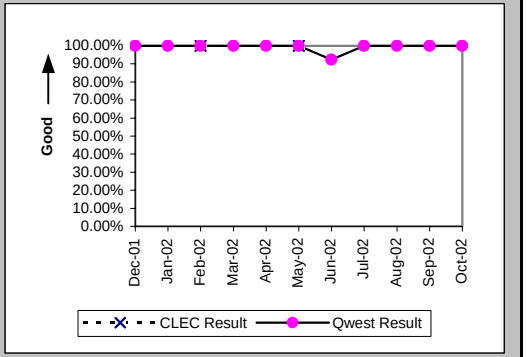
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	6	50.00%	50.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02						7	9	77.78%	41.57%			
Jul-02						14	14	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						4	4	100.00%	0.00%			



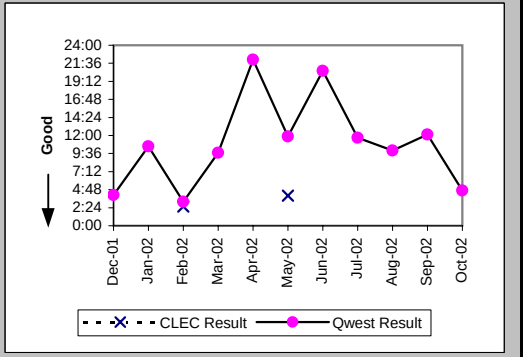
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						8	8	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jun-02						12	13	92.31%	26.65%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

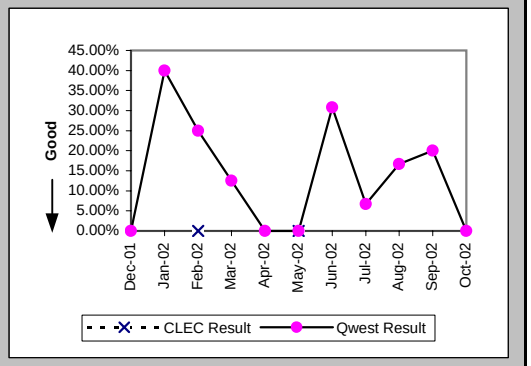
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28:43	7	4:06	2:18			
Jan-02						52:43	5	10:33	8:10			
Feb-02	2:33	1	2:33	1	0	12:46	4	3:12	3:19	-0.17	-1.11	No
Mar-02						77:30	8	9:41	11:22			
Apr-02						132:30	6	22:05	14:55			
May-02	3:59	1	3:59	0	0	83:03	7	11:52	9:39	-0.76	-1.46	No
Jun-02						267:36	13	20:35	14:37			
Jul-02						175:34	15	11:42	8:21			
Aug-02						59:55	6	9:59	7:00			
Sep-02						60:36	5	12:07	9:21			
Oct-02						18:40	4	4:40	1:38			



Checklist #14 - Resale - PBX Repair

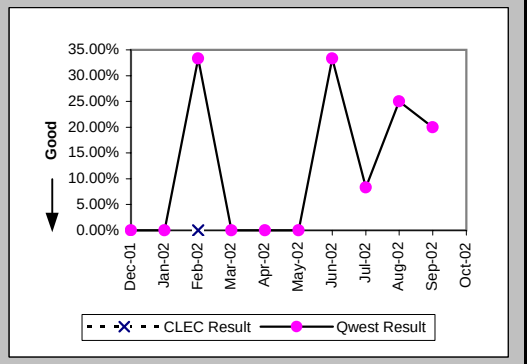
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	7	0.00%	0.00%			
Jan-02						2	5	40.00%	48.99%			
Feb-02	0	1	0.00%	1	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Mar-02						1	8	12.50%	33.07%			
Apr-02						0	6	0.00%	0.00%			
May-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Jun-02						4	13	30.77%	46.15%			
Jul-02						1	15	6.67%	24.94%			
Aug-02						1	6	16.67%	37.27%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						0	4	0.00%	0.00%			



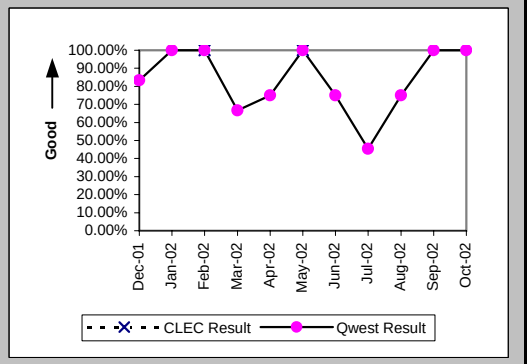
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	1	0.00%	1	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Mar-02						0	5	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						3	9	33.33%	47.14%			
Jul-02						1	12	8.33%	27.64%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						1	5	20.00%	40.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

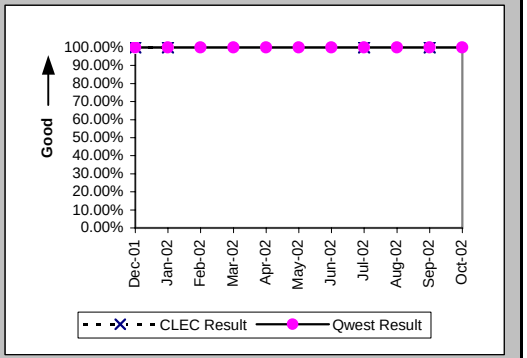
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						5	5	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02						4	6	66.67%	47.14%			
Apr-02						3	4	75.00%	43.30%			
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02						9	12	75.00%	43.30%			
Jul-02						5	11	45.45%	49.79%			
Aug-02						3	4	75.00%	43.30%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

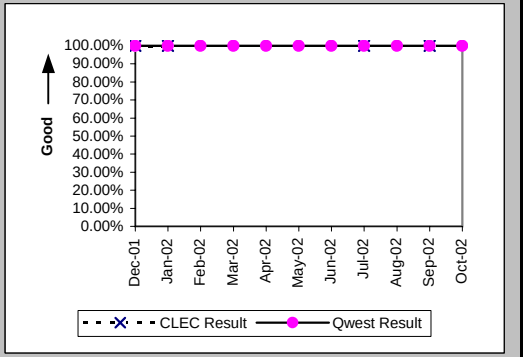
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Feb-02						18	18	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						10	10	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02						20	20	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02						13	13	100.00%	0.00%			



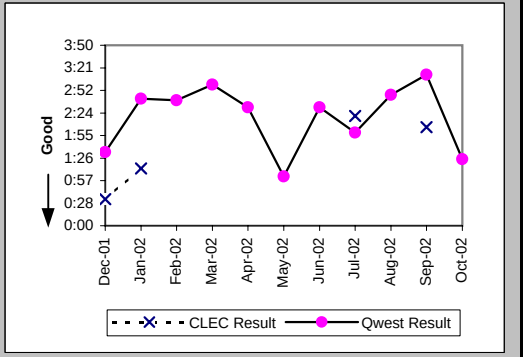
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	18	18	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
Feb-02						22	22	100.00%	0.00%			
Mar-02						10	10	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						15	15	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Aug-02						23	23	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Oct-02						19	19	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

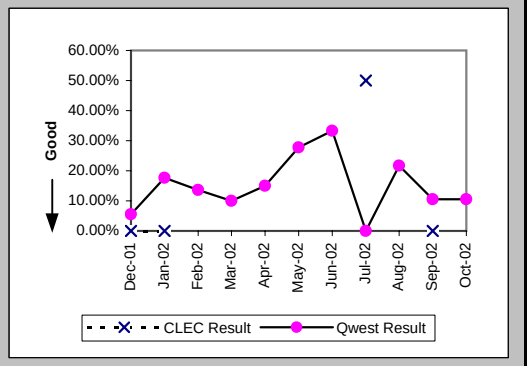
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:07	2	0:34	3	0	28:07	18	1:34	3:55	-0.34	-1.21	No
Jan-02	1:13	1	1:13	1	0	46:00	17	2:42	4:48	-0.3	-1.18	No
Feb-02						58:46	22	2:40	4:32			
Mar-02						29:56	10	3:00	5:45			
Apr-02						50:28	20	2:31	3:55			
May-02						18:58	18	1:03	1:16			
Jun-02						37:50	15	2:31	2:46			
Jul-02	4:39	2	2:20	0	0	31:45	16	1:59	2:10	0.52	-0.69	No
Aug-02						64:09	23	2:47	5:03			
Sep-02	2:06	1	2:06	0	0	60:59	19	3:13	3:53	-0.28	-1.17	No
Oct-02						26:46	19	1:25	1:39			



Checklist #14 - Resale - PBX Repair

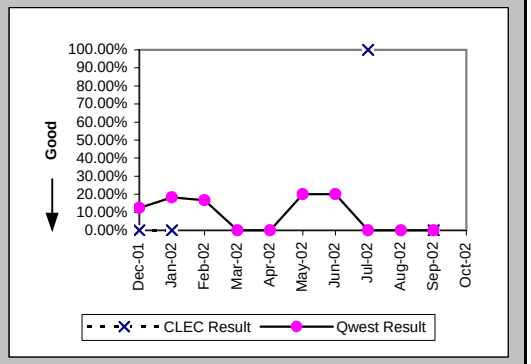
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	3	0	1	18	5.56%	22.91%	-0.33	-1.2	No
Jan-02	0	1	0.00%	1	0	3	17	17.65%	38.12%	-0.45	-1.27	No
Feb-02						3	22	13.64%	34.32%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						3	20	15.00%	35.71%			
May-02						5	18	27.78%	44.79%			
Jun-02						5	15	33.33%	47.14%			
Jul-02	1	2	50.00%	0	0	0	16	0.00%	N/A	N/A	0.03	Yes
Aug-02						5	23	21.74%	41.25%			
Sep-02	0	1	0.00%	0	0	2	19	10.53%	30.69%	-0.33	-1.2	No
Oct-02						2	19	10.53%	30.69%			



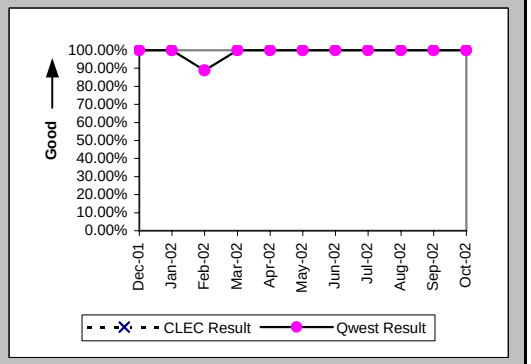
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	3	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Jan-02	0	1	0.00%	1	0	2	11	18.18%	38.57%	-0.45	-1.27	No
Feb-02						1	6	16.67%	37.27%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	9	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02	1	1	100.00%	0	0	0	9	0.00%	N/A	N/A	0.07	Yes
Aug-02						0	8	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

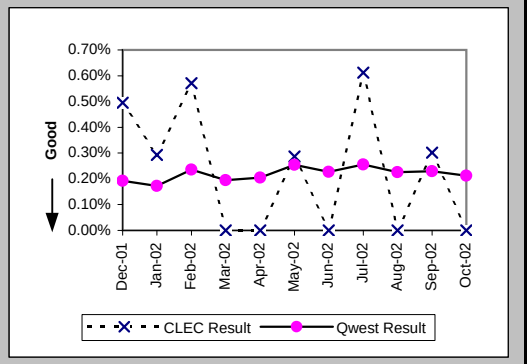
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						10	10	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						8	8	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

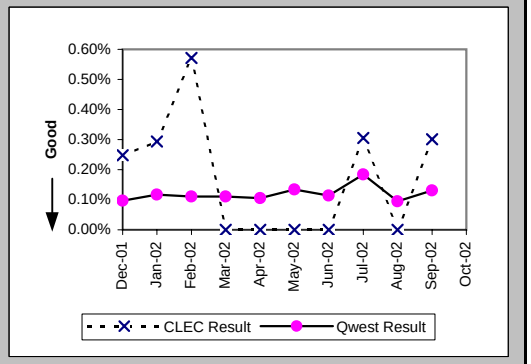
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	404	0.50%	4	0	28	14513	0.19%	4.39%	1.19	-0.28	No
Jan-02	1	341	0.29%	2	0	25	14522	0.17%	4.15%	0.55	-0.67	No
Feb-02	2	350	0.57%	1	0	34	14417	0.24%	4.85%	1.14	-0.31	No
Mar-02	0	373	0.00%	0	0	28	14412	0.19%	4.40%	-0.84	-1.51	No
Apr-02	0	347	0.00%	0	0	29	14193	0.20%	4.52%	-0.83	-1.51	No
May-02	1	349	0.29%	1	0	36	14158	0.25%	5.04%	0.2	-0.88	No
Jun-02	0	341	0.00%	0	0	32	14083	0.23%	4.76%	-0.87	-1.53	No
Jul-02	2	327	0.61%	0	0	36	14097	0.26%	5.05%	1.13	-0.32	No
Aug-02	0	331	0.00%	0	0	31	13720	0.23%	4.75%	-0.86	-1.52	No
Sep-02	1	332	0.30%	0	0	28	12183	0.23%	4.79%	0.33	-0.8	No
Oct-02	0	332	0.00%	0	0	26	12241	0.21%	4.60%	-0.83	-1.5	No



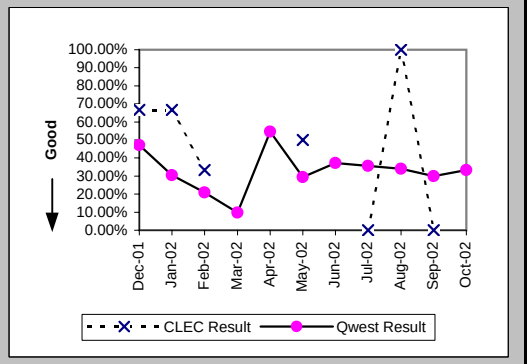
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	404	0.25%	4	0	14	14513	0.10%	3.10%	0.84	-0.49	No
Jan-02	1	341	0.29%	2	0	17	14522	0.12%	3.42%	0.83	-0.5	No
Feb-02	2	350	0.57%	1	0	16	14417	0.11%	3.33%	1.83	0.11	Yes
Mar-02	0	373	0.00%	0	0	16	14412	0.11%	3.33%	-0.64	-1.39	No
Apr-02	0	347	0.00%	0	0	15	14193	0.11%	3.25%	-0.6	-1.36	No
May-02	0	349	0.00%	0	0	19	14158	0.13%	3.66%	-0.68	-1.41	No
Jun-02	0	341	0.00%	0	0	16	14083	0.11%	3.37%	-0.62	-1.37	No
Jul-02	1	327	0.31%	0	0	26	14097	0.18%	4.29%	0.53	-0.68	No
Aug-02	0	331	0.00%	0	0	13	13720	0.09%	3.08%	-0.55	-1.34	No
Sep-02	1	332	0.30%	0	0	16	12183	0.13%	3.62%	0.76	-0.54	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

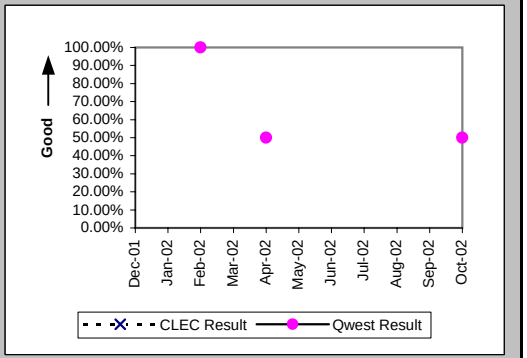
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	6	66.67%	0	0	25	53	47.17%	49.92%	0.84	-0.49	No
Jan-02	2	3	66.67%	0	0	11	36	30.56%	46.06%	1.11	-0.33	No
Feb-02	1	3	33.33%	0	0	9	43	20.93%	40.68%	0.42	-0.74	No
Mar-02						3	31	9.68%	29.57%			
Apr-02						35	64	54.69%	49.78%			
May-02	1	2	50.00%	0	0	15	51	29.41%	45.56%	0.49	-0.7	No
Jun-02						19	51	37.25%	48.35%			
Jul-02	0	2	0.00%	0	0	20	56	35.71%	47.92%	-1.04	-1.63	No
Aug-02	1	1	100.00%	0	0	16	47	34.04%	47.39%	0.94	-0.43	No
Sep-02	0	1	0.00%	0	0	12	40	30.00%	45.83%	-0.65	-1.39	No
Oct-02						13	39	33.33%	47.14%			



Checklist #14 - Resale - Basic ISDN Installation

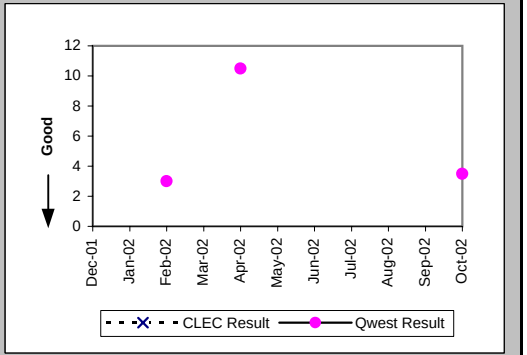
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	2	50.00%	50.00%			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	2	50.00%	50.00%			



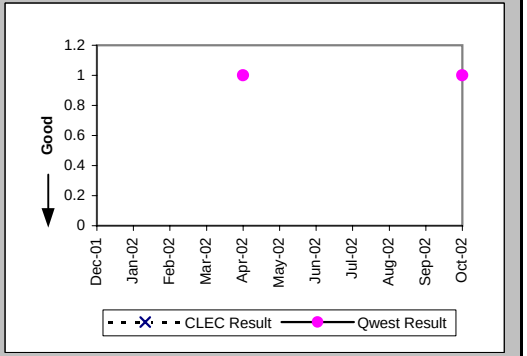
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						3	1	3.00				
Mar-02												
Apr-02						21	2	10.50	0.71			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						7	2	3.50	0.71			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

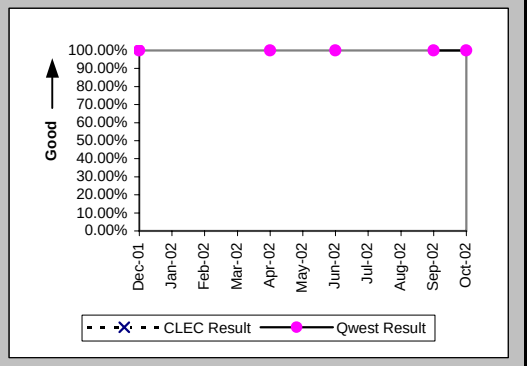
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				



Checklist #14 - Resale - Basic ISDN Installation

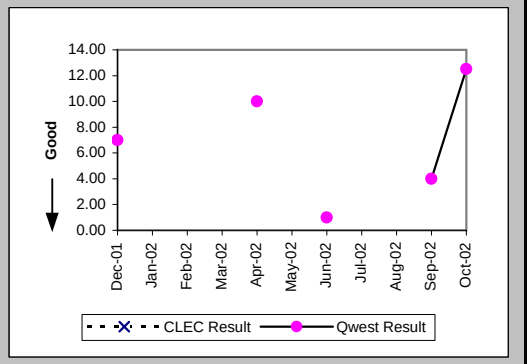
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			



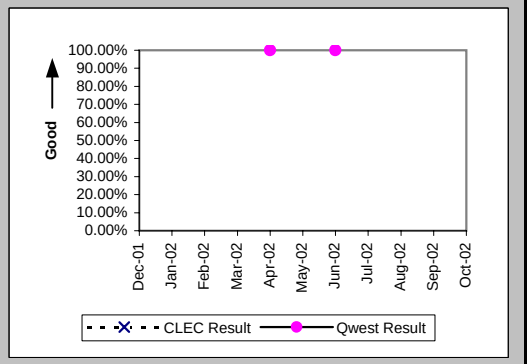
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						10	1	10.00				
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02						4	1	4.00				
Oct-02						25	2	12.50	14.85			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

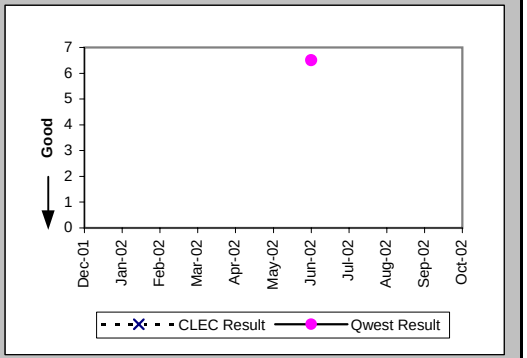
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

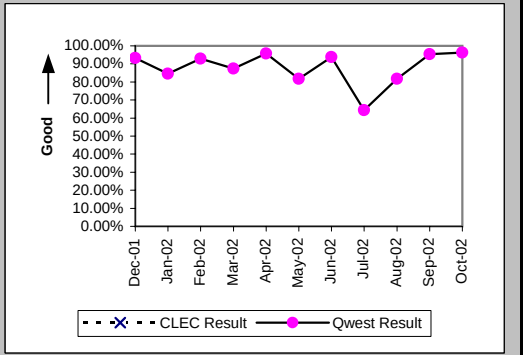
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						13	2	6.50	4.95			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



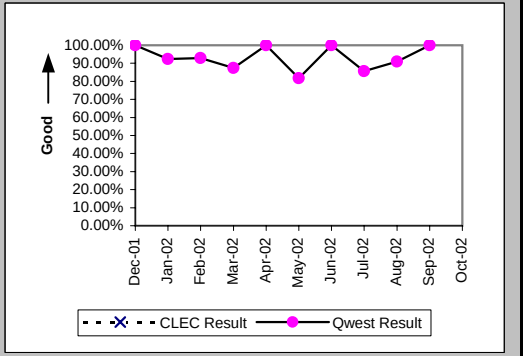
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	15	93.33%	24.94%			
Jan-02						11	13	84.62%	36.08%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						23	24	95.83%	19.98%			
May-02						18	22	81.82%	38.57%			
Jun-02						15	16	93.75%	24.21%			
Jul-02						9	14	64.29%	47.92%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						21	22	95.45%	20.83%			
Oct-02						26	27	96.30%	18.89%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

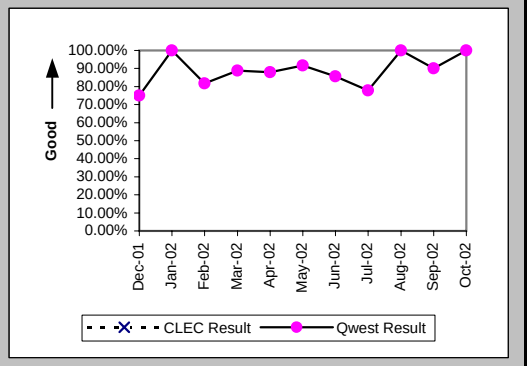
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	15	100.00%	0.00%			
Jan-02						12	13	92.31%	26.65%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						24	24	100.00%	0.00%			
May-02						18	22	81.82%	38.57%			
Jun-02						16	16	100.00%	0.00%			
Jul-02						12	14	85.71%	34.99%			
Aug-02						10	11	90.91%	28.75%			
Sep-02						22	22	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

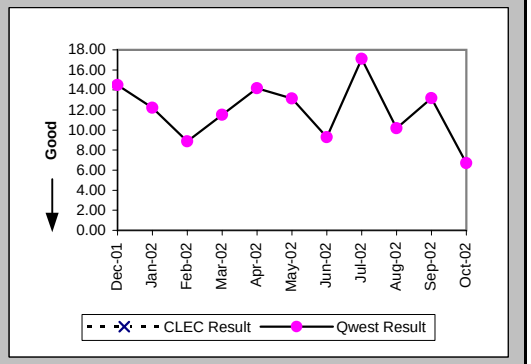
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	8	75.00%	43.30%			
Jan-02						13	13	100.00%	0.00%			
Feb-02						9	11	81.82%	38.57%			
Mar-02						16	18	88.89%	31.43%			
Apr-02						22	25	88.00%	32.50%			
May-02						11	12	91.67%	27.64%			
Jun-02						12	14	85.71%	34.99%			
Jul-02						7	9	77.78%	41.57%			
Aug-02						11	11	100.00%	0.00%			
Sep-02						27	30	90.00%	30.00%			
Oct-02						16	16	100.00%	0.00%			



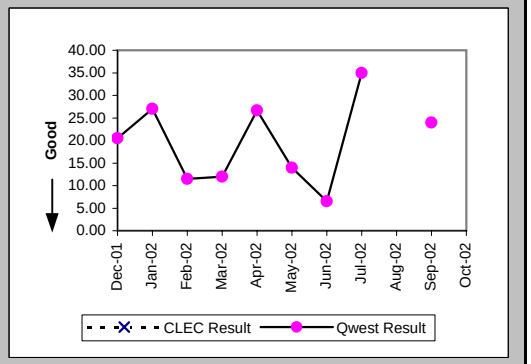
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						145	10	14.50	16.13			
Jan-02						159	13	12.23	13.97			
Feb-02						62	7	8.86	6.59			
Mar-02						196	17	11.53	13.99			
Apr-02						354	25	14.16	11.21			
May-02						171	13	13.15	8.85			
Jun-02						130	14	9.29	5.54			
Jul-02						154	9	17.11	22.79			
Aug-02						112	11	10.18	7.90			
Sep-02						369	28	13.18	14.50			
Oct-02						87	13	6.69	2.78			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

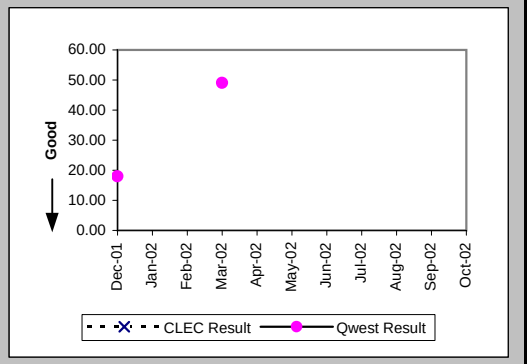
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	2	20.50	24.75			
Jan-02						54	2	27.00	29.70			
Feb-02						23	2	11.50	12.02			
Mar-02						12	1	12.00				
Apr-02						80	3	26.67	15.70			
May-02						28	2	14.00	14.14			
Jun-02						13	2	6.50	3.54			
Jul-02						70	2	35.00	41.01			
Aug-02												
Sep-02						96	4	24.00	23.71			
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

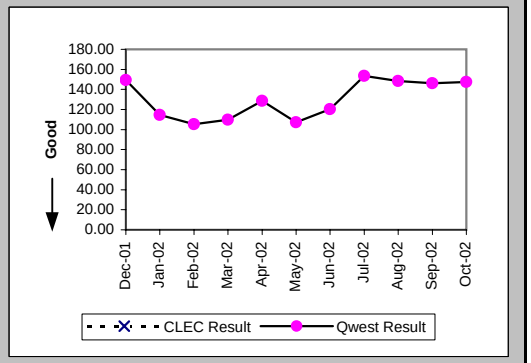
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

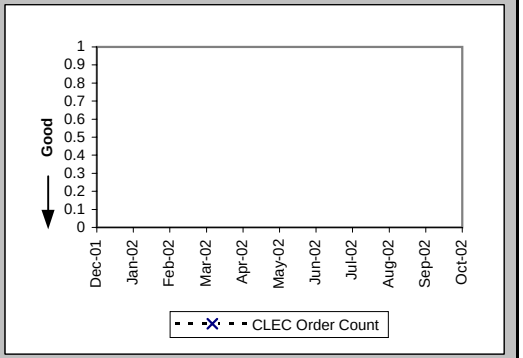
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1046	7	149.43	122.10			
Jan-02						1262	11	114.73	123.03			
Feb-02						1474	14	105.29	122.49			
Mar-02						1645	15	109.67	127.54			
Apr-02						1927	15	128.47	130.21			
May-02						1932	18	107.33	130.34			
Jun-02						2166	18	120.33	134.01			
Jul-02						2455	16	153.44	138.01			
Aug-02						2225	15	148.33	127.13			
Sep-02						1900	13	146.15	85.21			
Oct-02						1769	12	147.42	59.52			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

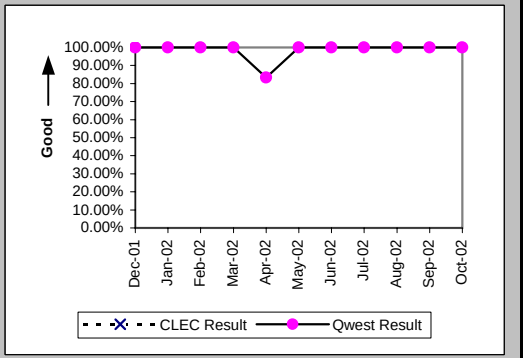
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Basic ISDN Repair

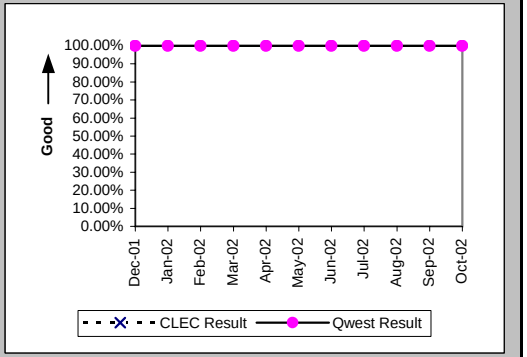
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	6	83.33%	37.27%			
May-02						6	6	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



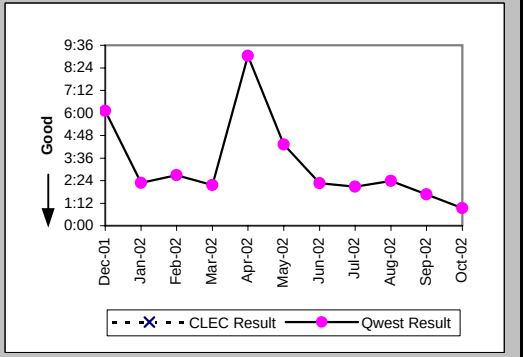
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

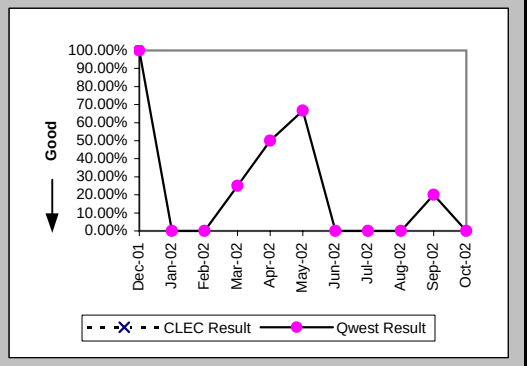
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6:07	1	6:07				
Jan-02						6:51	3	2:17	1:35			
Feb-02						10:46	4	2:41	2:24			
Mar-02						8:40	4	2:10	1:49			
Apr-02						54:13	6	9:02	12:53			
May-02						25:55	6	4:19	2:37			
Jun-02						4:32	2	2:16	0:11			
Jul-02						6:15	3	2:05	1:17			
Aug-02						4:46	2	2:23	2:50			
Sep-02						8:21	5	1:40	1:00			
Oct-02						0:56	1	0:56				



Checklist #14 - Resale - Basic ISDN Repair

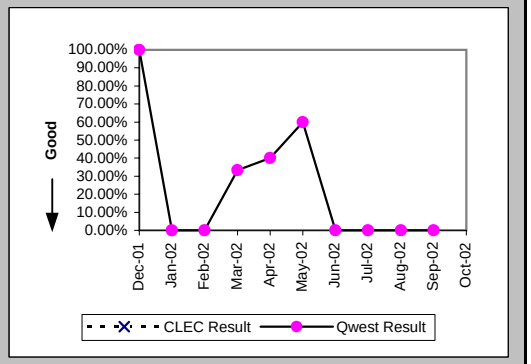
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	4	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						3	6	50.00%	50.00%			
May-02						4	6	66.67%	47.14%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	3	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						0	1	0.00%	0.00%			



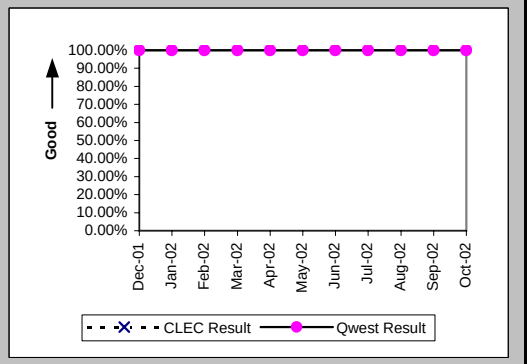
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						2	5	40.00%	48.99%			
May-02						3	5	60.00%	48.99%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

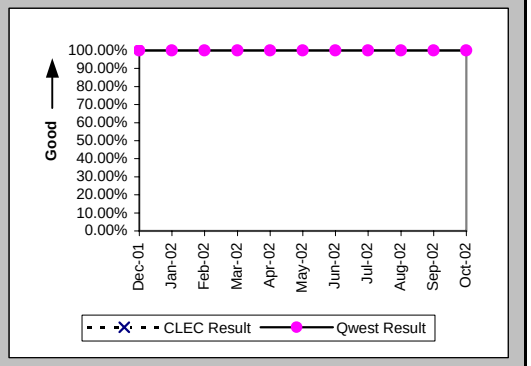
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

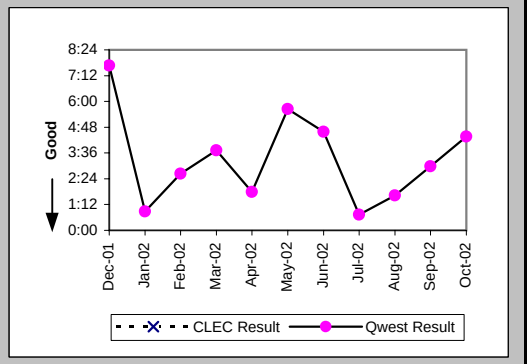
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



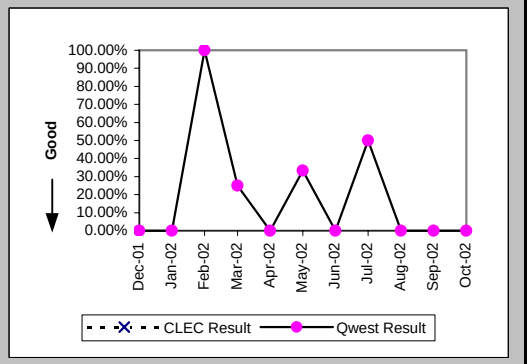
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15:21	2	7:40	3:24			
Jan-02						1:46	2	0:53	0:58			
Feb-02						2:38	1	2:38				
Mar-02						14:51	4	3:43	2:15			
Apr-02						3:34	2	1:47	1:46			
May-02						16:57	3	5:39	3:36			
Jun-02						9:11	2	4:35	1:17			
Jul-02						1:28	2	0:44	0:30			
Aug-02						3:13	2	1:37	0:26			
Sep-02						5:58	2	2:59	3:17			
Oct-02						17:27	4	4:22	3:36			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

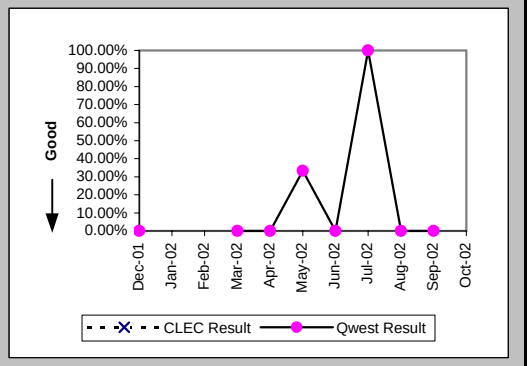
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						0	2	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

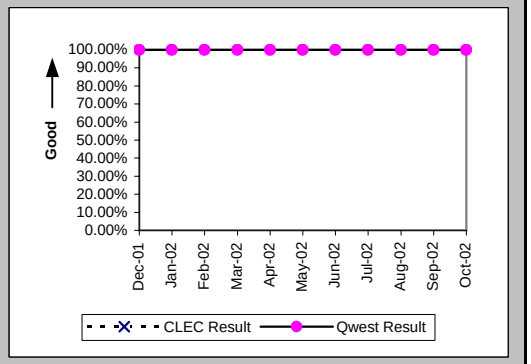
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



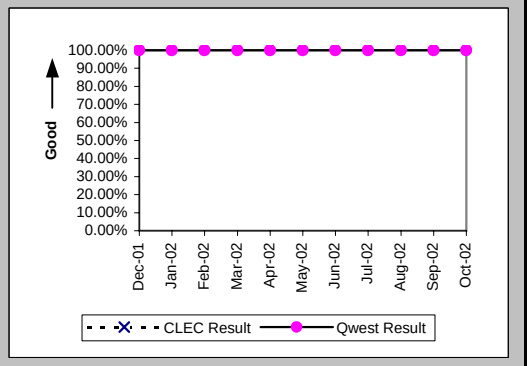
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						21	21	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

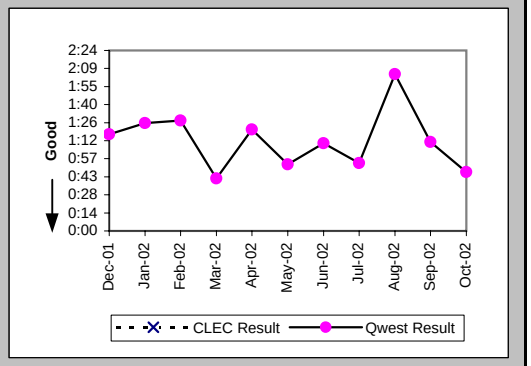
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						21	21	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						15	15	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

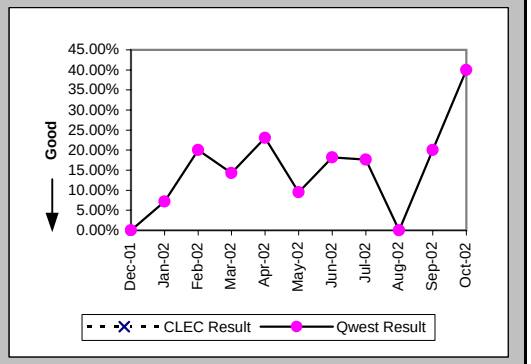
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8:57	7	1:17	1:12			
Jan-02						20:10	14	1:26	1:01			
Feb-02						7:21	5	1:28	1:02			
Mar-02						9:55	14	0:42	0:55			
Apr-02						17:30	13	1:21	1:26			
May-02						18:37	21	0:53	0:49			
Jun-02						12:52	11	1:10	0:57			
Jul-02						15:23	17	0:54	1:28			
Aug-02						29:07	14	2:05	2:09			
Sep-02						17:39	15	1:11	1:08			
Oct-02						7:48	10	0:47	0:42			



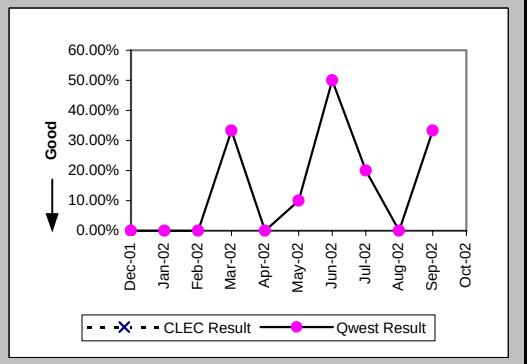
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	7	0.00%	0.00%			
Jan-02						1	14	7.14%	25.75%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						2	14	14.29%	34.99%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	21	9.52%	29.35%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						0	14	0.00%	0.00%			
Sep-02						3	15	20.00%	40.00%			
Oct-02						4	10	40.00%	48.99%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

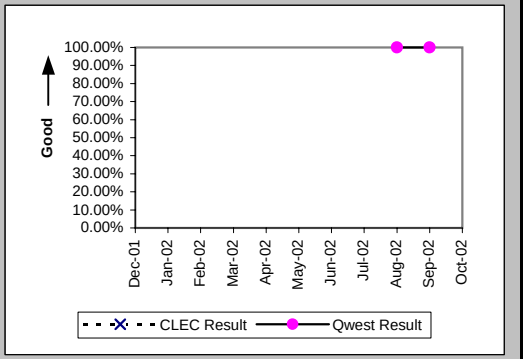
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						0	5	0.00%	0.00%			
May-02						1	10	10.00%	30.00%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	5	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

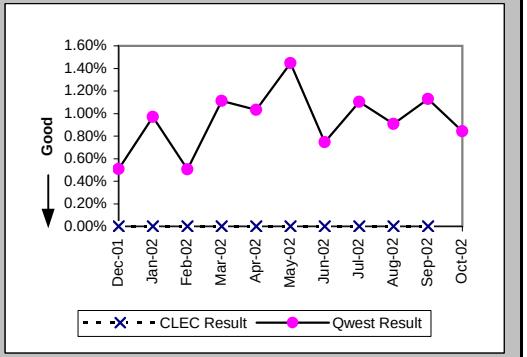
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												



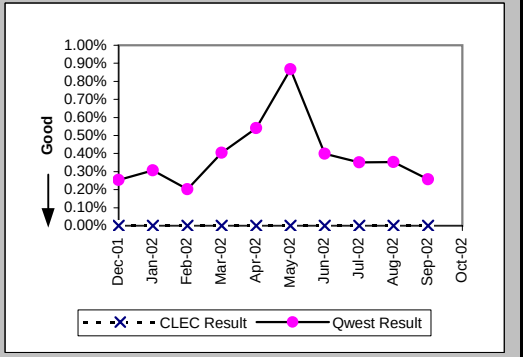
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	10	1969	0.51%	7.11%	-0.17	-1.11	No
Jan-02	0	5	0.00%	0	0	19	1957	0.97%	9.81%	-0.22	-1.13	No
Feb-02	0	5	0.00%	0	0	10	1976	0.51%	7.10%	-0.16	-1.1	No
Mar-02	0	5	0.00%	0	0	22	1980	1.11%	10.48%	-0.24	-1.14	No
Apr-02	0	5	0.00%	0	0	21	2036	1.03%	10.10%	-0.23	-1.14	No
May-02	0	5	0.00%	0	0	30	2074	1.45%	11.94%	-0.27	-1.16	No
Jun-02	0	5	0.00%	0	0	15	2008	0.75%	8.61%	-0.19	-1.12	No
Jul-02	0	5	0.00%	0	0	22	1992	1.10%	10.45%	-0.24	-1.14	No
Aug-02	0	5	0.00%	0	0	18	1982	0.91%	9.49%	-0.21	-1.13	No
Sep-02	0	6	0.00%	0	0	22	1950	1.13%	10.56%	-0.26	-1.16	No
Oct-02						15	1781	0.84%	9.14%			



Trouble Rate (Percent) (MR-8*) (Parity)

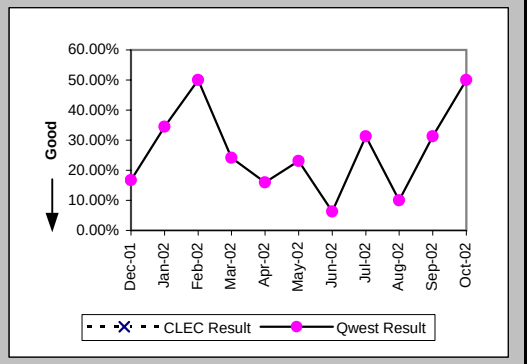
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	5	1969	0.25%	5.03%	-0.12	-1.08	No
Jan-02	0	5	0.00%	0	0	6	1957	0.31%	5.53%	-0.12	-1.08	No
Feb-02	0	5	0.00%	0	0	4	1976	0.20%	4.49%	-0.1	-1.06	No
Mar-02	0	5	0.00%	0	0	8	1980	0.40%	6.34%	-0.14	-1.09	No
Apr-02	0	5	0.00%	0	0	11	2036	0.54%	7.33%	-0.16	-1.1	No
May-02	0	5	0.00%	0	0	18	2074	0.87%	9.28%	-0.21	-1.13	No
Jun-02	0	5	0.00%	0	0	8	2008	0.40%	6.30%	-0.14	-1.09	No
Jul-02	0	5	0.00%	0	0	7	1992	0.35%	5.92%	-0.13	-1.08	No
Aug-02	0	5	0.00%	0	0	7	1982	0.35%	5.93%	-0.13	-1.08	No
Sep-02	0	6	0.00%	0	0	5	1950	0.26%	5.06%	-0.12	-1.08	No
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

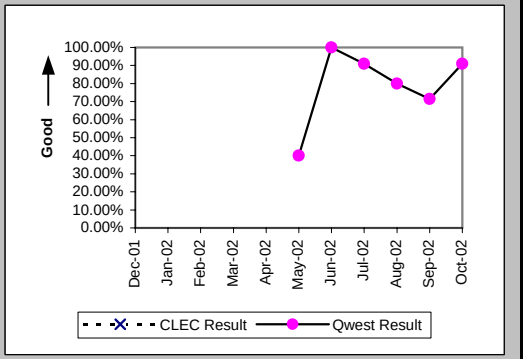
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						10	29	34.48%	47.53%			
Feb-02						10	20	50.00%	50.00%			
Mar-02						7	29	24.14%	42.79%			
Apr-02						4	25	16.00%	36.66%			
May-02						9	39	23.08%	42.13%			
Jun-02						1	16	6.25%	24.21%			
Jul-02						10	32	31.25%	46.35%			
Aug-02						2	20	10.00%	30.00%			
Sep-02						10	32	31.25%	46.35%			
Oct-02						15	30	50.00%	50.00%			



Checklist #14 - Resale - Qwest DSL Installation

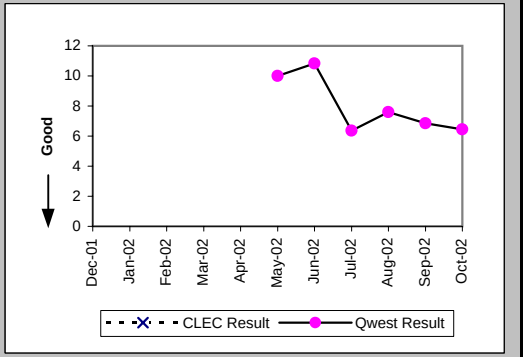
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						2	5	40.00%	48.99%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						10	11	90.91%	28.75%			
Aug-02						4	5	80.00%	40.00%			
Sep-02						5	7	71.43%	45.18%			
Oct-02						10	11	90.91%	28.75%			



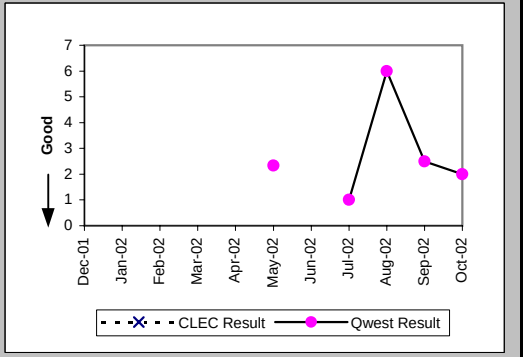
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						50	5	10.00	2.55			
Jun-02						65	6	10.83	3.82			
Jul-02						70	11	6.36	2.16			
Aug-02						38	5	7.60	2.97			
Sep-02						48	7	6.86	2.41			
Oct-02						71	11	6.45	1.97			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

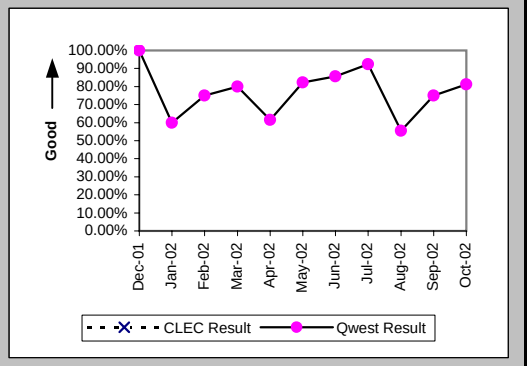
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						7	3	2.33	1.53			
Jun-02												
Jul-02						1	1	1.00				
Aug-02						6	1	6.00				
Sep-02						5	2	2.50	0.71			
Oct-02						2	1	2.00				



Checklist #14 - Resale - Qwest DSL Installation

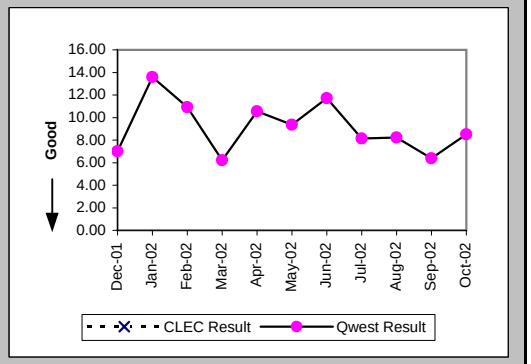
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	5	60.00%	48.99%			
Feb-02						9	12	75.00%	43.30%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						8	13	61.54%	48.65%			
May-02						14	17	82.35%	38.12%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						12	13	92.31%	26.65%			
Aug-02						5	9	55.56%	49.69%			
Sep-02						6	8	75.00%	43.30%			
Oct-02						13	16	81.25%	39.03%			



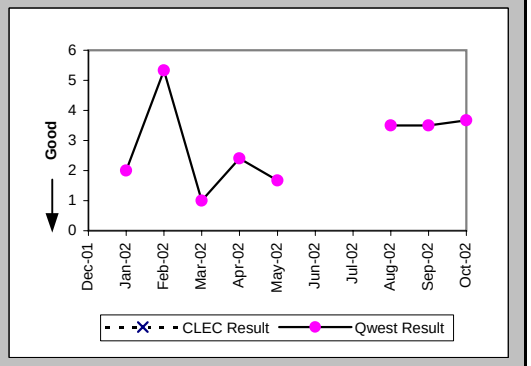
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	2	7.00	5.66			
Jan-02						68	5	13.60	4.10			
Feb-02						131	12	10.92	3.75			
Mar-02						31	5	6.20	3.70			
Apr-02						137	13	10.54	3.67			
May-02						159	17	9.35	5.38			
Jun-02						82	7	11.71	5.22			
Jul-02						114	14	8.14	4.93			
Aug-02						74	9	8.22	5.31			
Sep-02						51	8	6.38	2.20			
Oct-02						136	16	8.50	4.23			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

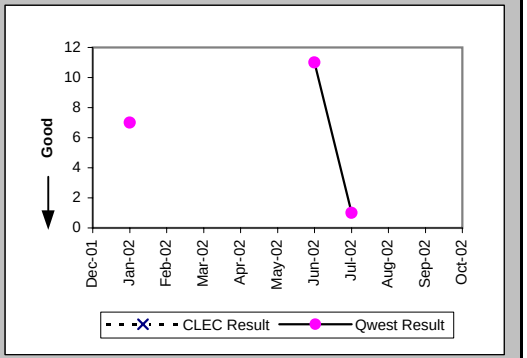
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	1	2.00				
Feb-02						16	3	5.33	7.51			
Mar-02						1	1	1.00				
Apr-02						12	5	2.40	2.61			
May-02						5	3	1.67	1.15			
Jun-02												
Jul-02												
Aug-02						14	4	3.50	1.29			
Sep-02						7	2	3.50	3.54			
Oct-02						11	3	3.67	4.62			



Checklist #14 - Resale - Qwest DSL Installation

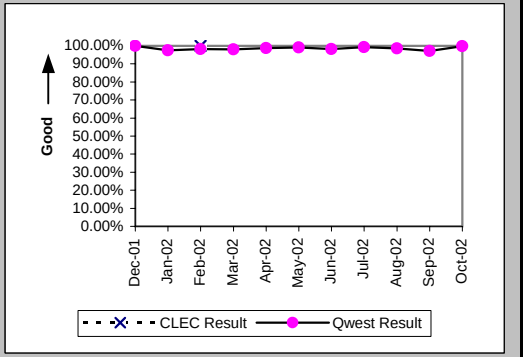
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	1	7.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						11	1	11.00				
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02												



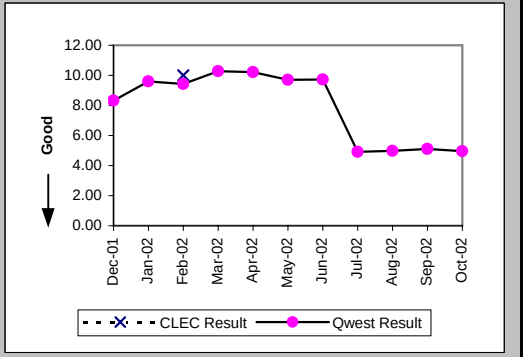
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	75	100.00%	0.00%			
Jan-02						119	122	97.54%	15.49%			
Feb-02	1	1	100.00%	0	0	106	108	98.15%	13.48%	-0.14	-1.08	No
Mar-02						98	100	98.00%	14.00%			
Apr-02						307	311	98.71%	11.27%			
May-02						247	249	99.20%	8.93%			
Jun-02						337	343	98.25%	13.11%			
Jul-02						406	409	99.27%	8.53%			
Aug-02						354	359	98.61%	11.72%			
Sep-02						527	542	97.23%	16.40%			
Oct-02						408	409	99.76%	4.94%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

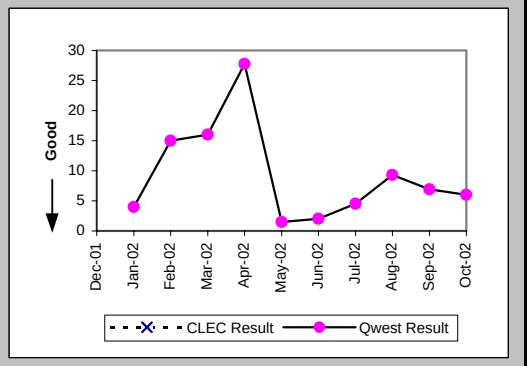
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	16	8.31	3.24			
Jan-02						518	54	9.59	1.51			
Feb-02	10	1	10.00	0	0	679	72	9.43	3.95	-0.73	-1.44	No
Mar-02						730	71	10.28	3.81			
Apr-02						2186	214	10.21	4.57			
May-02						1747	180	9.71	1.18			
Jun-02						2266	233	9.73	1.78			
Jul-02						1092	222	4.92	0.32			
Aug-02						1293	260	4.97	0.44			
Sep-02						1912	375	5.10	1.48			
Oct-02						1501	303	4.95	0.65			



Checklist #14 - Resale - Qwest DSL Installation

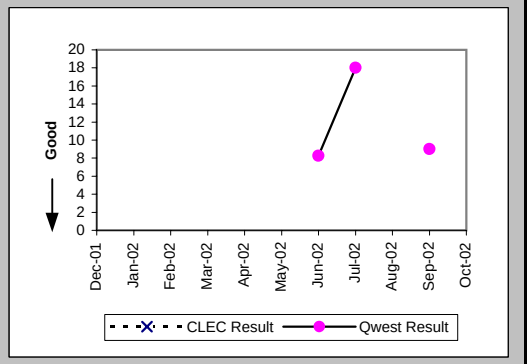
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12	3	4.00	4.36			
Feb-02						30	2	15.00	14.14			
Mar-02						32	2	16.00	21.21			
Apr-02						111	4	27.75	22.17			
May-02						3	2	1.50	0.71			
Jun-02						4	2	2.00	0.00			
Jul-02						9	2	4.50	2.12			
Aug-02						56	6	9.33	15.11			
Sep-02						76	11	6.91	2.12			
Oct-02						6	1	6.00				



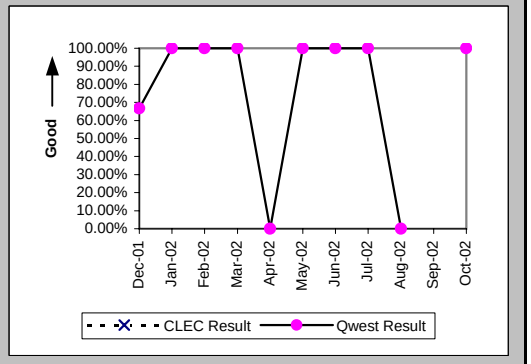
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						33	4	8.25	4.99			
Jul-02						18	1	18.00				
Aug-02												
Sep-02						18	2	9.00	2.83			
Oct-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

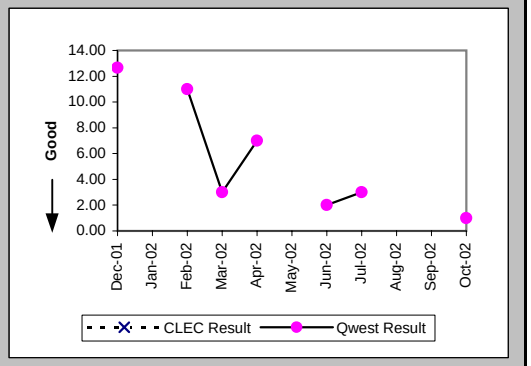
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Installation

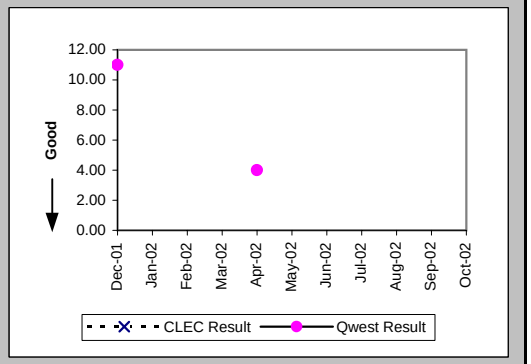
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	3	12.67	15.89			
Jan-02												
Feb-02						11	1	11.00				
Mar-02						3	1	3.00				
Apr-02						7	1	7.00				
May-02												
Jun-02						2	1	2.00				
Jul-02						3	1	3.00				
Aug-02												
Sep-02												
Oct-02						1	1	1.00				



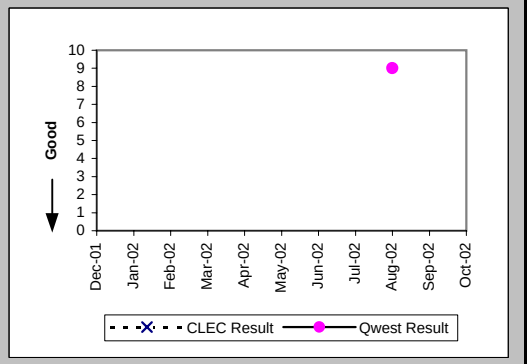
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	1	11.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

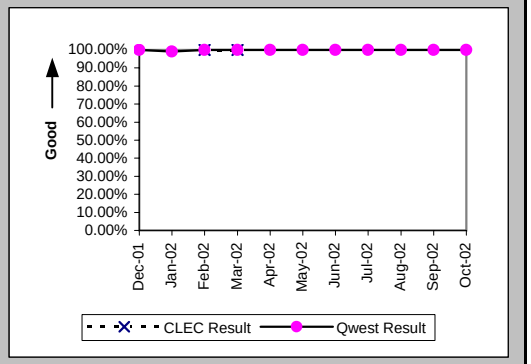
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						9	1	9.00				
Sep-02												
Oct-02												



Checklist #14 - Resale - Qwest DSL Installation

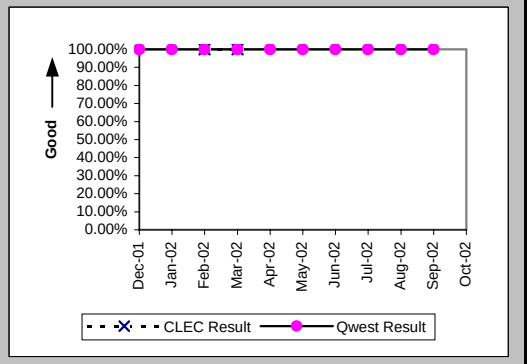
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	72	100.00%	0.00%			
Jan-02						104	105	99.05%	9.71%			
Feb-02	1	1	100.00%	0	0	126	126	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	114	114	100.00%	N/A	N/A	N/A	
Apr-02						216	216	100.00%	0.00%			
May-02						299	299	100.00%	0.00%			
Jun-02						315	315	100.00%	0.00%			
Jul-02						397	397	100.00%	0.00%			
Aug-02						406	406	100.00%	0.00%			
Sep-02						467	467	100.00%	0.00%			
Oct-02						498	498	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

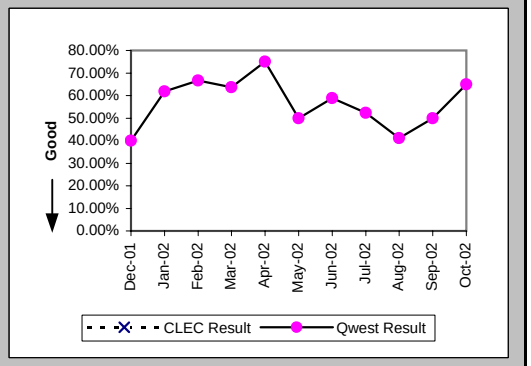
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	72	100.00%	0.00%			
Jan-02						105	105	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	126	126	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	114	114	100.00%	N/A	N/A	N/A	
Apr-02						216	216	100.00%	0.00%			
May-02						299	299	100.00%	0.00%			
Jun-02						315	315	100.00%	0.00%			
Jul-02						397	397	100.00%	0.00%			
Aug-02						406	406	100.00%	0.00%			
Sep-02						467	467	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

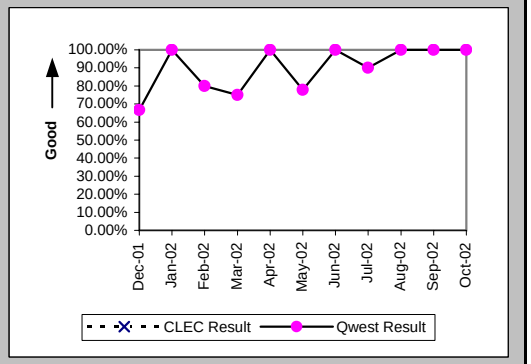
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	10	40.00%	48.99%			
Jan-02						13	21	61.90%	48.56%			
Feb-02						10	15	66.67%	47.14%			
Mar-02						7	11	63.64%	48.10%			
Apr-02						6	8	75.00%	43.30%			
May-02						9	18	50.00%	50.00%			
Jun-02						10	17	58.82%	49.22%			
Jul-02						11	21	52.38%	49.94%			
Aug-02						7	17	41.18%	49.22%			
Sep-02						5	10	50.00%	50.00%			
Oct-02						13	20	65.00%	47.70%			



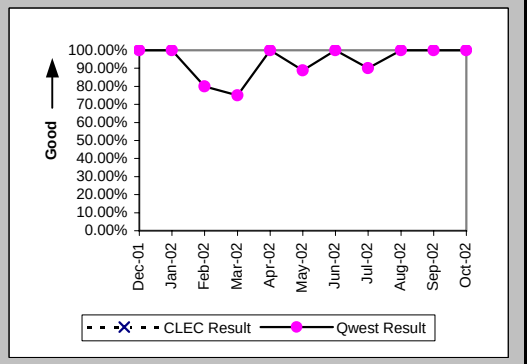
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	6	66.67%	47.14%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						7	9	77.78%	41.57%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

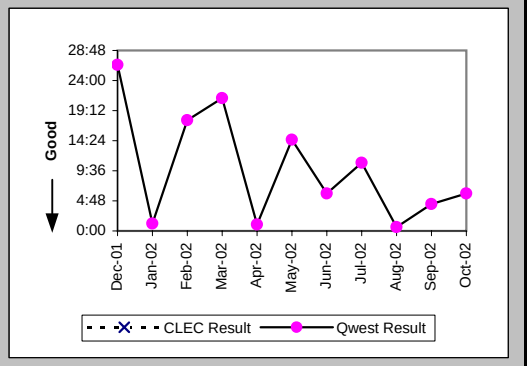
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						8	9	88.89%	31.43%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Repair

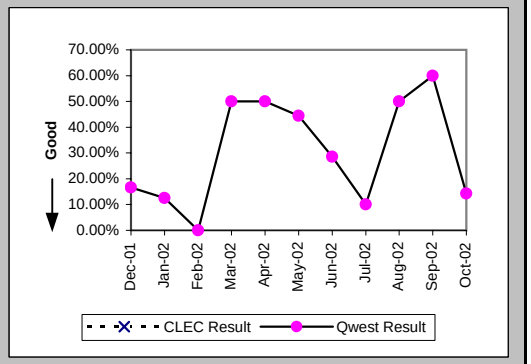
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						158:54	6	26:29	11:30			
Jan-02						9:28	8	1:11	0:57			
Feb-02						88:15	5	17:39	20:11			
Mar-02						84:52	4	21:13	30:34			
Apr-02						2:05	2	1:02	1:20			
May-02						130:55	9	14:33	25:02			
Jun-02						41:46	7	5:58	9:49			
Jul-02						108:59	10	10:54	21:39			
Aug-02						6:20	10	0:38	0:58			
Sep-02						21:31	5	4:18	7:20			
Oct-02						41:54	7	5:59	6:47			



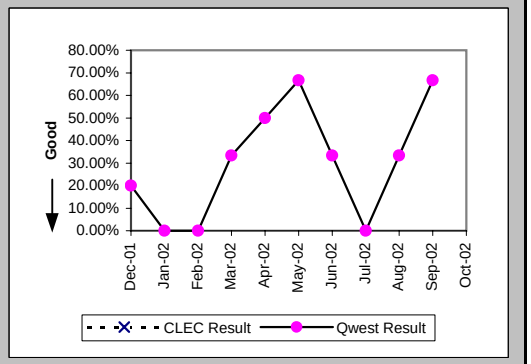
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						2	4	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						4	9	44.44%	49.69%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						1	10	10.00%	30.00%			
Aug-02						5	10	50.00%	50.00%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						1	7	14.29%	34.99%			



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

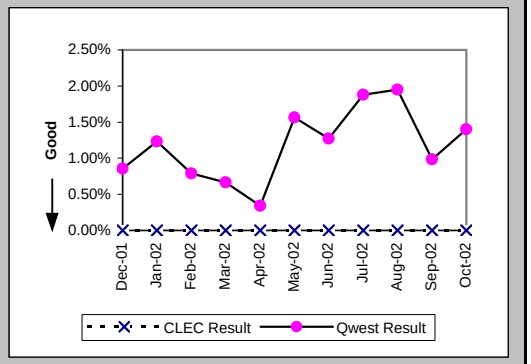
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						1	2	50.00%	50.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						2	6	33.33%	47.14%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						2	3	66.67%	47.14%			
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

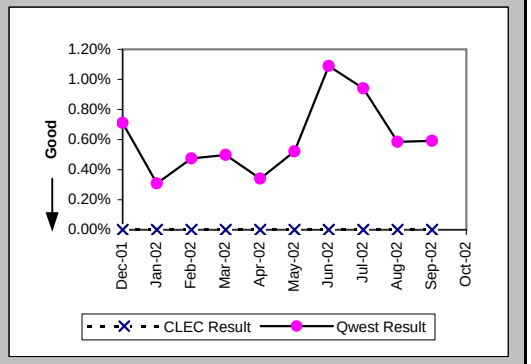
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	6	703	0.85%	9.20%	-0.13	-1.08	No
Jan-02	0	2	0.00%	0	0	8	649	1.23%	11.03%	-0.16	-1.1	No
Feb-02	0	1	0.00%	0	0	5	633	0.79%	8.85%	-0.09	-1.05	No
Mar-02	0	1	0.00%	0	0	4	602	0.66%	8.12%	-0.08	-1.05	No
Apr-02	0	1	0.00%	0	0	2	586	0.34%	5.83%	-0.06	-1.04	No
May-02	0	1	0.00%	0	0	9	575	1.57%	12.41%	-0.13	-1.08	No
Jun-02	0	1	0.00%	0	0	7	551	1.27%	11.20%	-0.11	-1.07	No
Jul-02	0	1	0.00%	0	0	10	532	1.88%	13.58%	-0.14	-1.08	No
Aug-02	0	1	0.00%	0	0	10	513	1.95%	13.83%	-0.14	-1.09	No
Sep-02	0	1	0.00%	0	0	5	508	0.98%	9.87%	-0.1	-1.06	No
Oct-02	0	1	0.00%	0	0	7	499	1.40%	11.76%	-0.12	-1.07	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

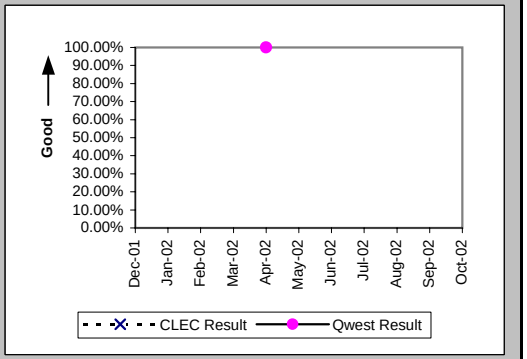
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	5	703	0.71%	8.40%	-0.12	-1.07	No
Jan-02	0	2	0.00%	0	0	2	649	0.31%	5.54%	-0.08	-1.05	No
Feb-02	0	1	0.00%	0	0	3	633	0.47%	6.87%	-0.07	-1.04	No
Mar-02	0	1	0.00%	0	0	3	602	0.50%	7.04%	-0.07	-1.04	No
Apr-02	0	1	0.00%	0	0	2	586	0.34%	5.83%	-0.06	-1.04	No
May-02	0	1	0.00%	0	0	3	575	0.52%	7.20%	-0.07	-1.04	No
Jun-02	0	1	0.00%	0	0	6	551	1.09%	10.38%	-0.1	-1.06	No
Jul-02	0	1	0.00%	0	0	5	532	0.94%	9.65%	-0.1	-1.06	No
Aug-02	0	1	0.00%	0	0	3	513	0.58%	7.62%	-0.08	-1.05	No
Sep-02	0	1	0.00%	0	0	3	508	0.59%	7.66%	-0.08	-1.05	No
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

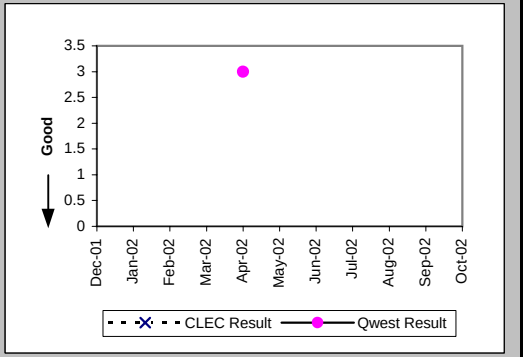
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



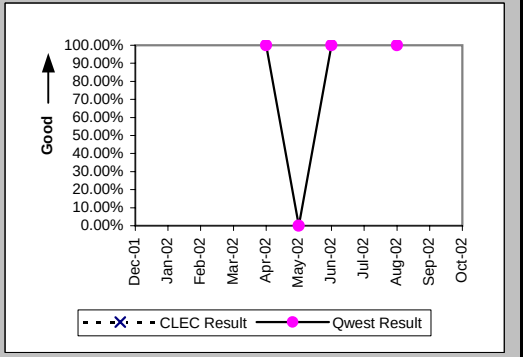
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

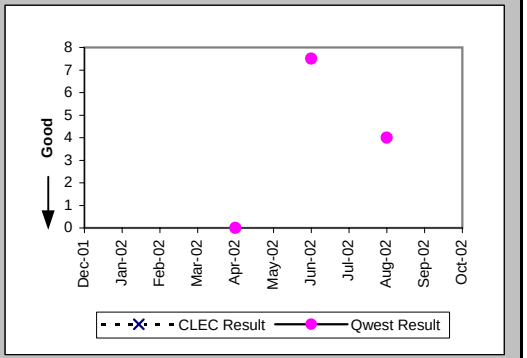
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

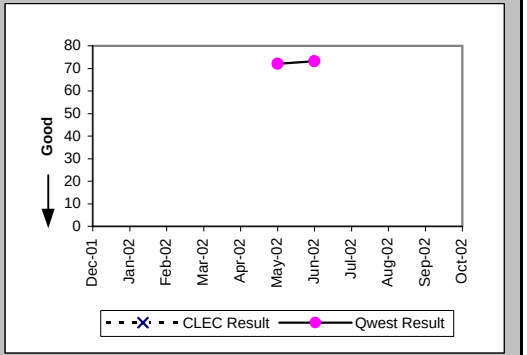
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	2	0.00	0.00			
May-02												
Jun-02						15	2	7.50	3.54			
Jul-02												
Aug-02						4	1	4.00				
Sep-02												
Oct-02												



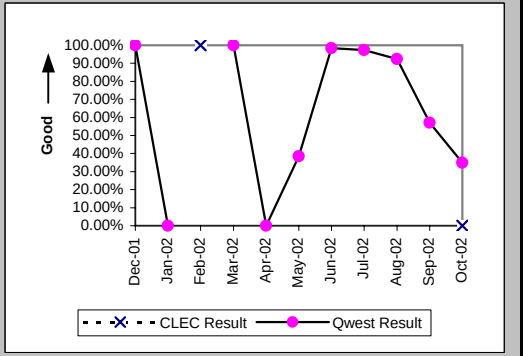
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						288	4	72.00	0.00			
Jun-02						1682	23	73.13	0.97			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

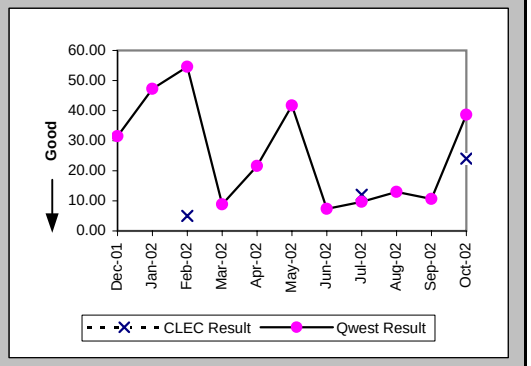
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02	1	1	100.00%	0	0							
Mar-02						6	6	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						5	13	38.46%	48.65%			
Jun-02						65	66	98.48%	12.22%			
Jul-02						73	75	97.33%	16.11%			
Aug-02						159	172	92.44%	26.43%			
Sep-02						4	7	57.14%	49.49%			
Oct-02	0	8	0.00%	0	0	7	20	35.00%	47.70%	1.95	0.19	Yes



Checklist #14 - Resale - Primary ISDN Installation

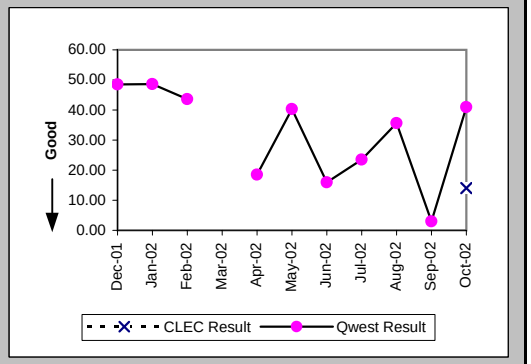
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						126	4	31.50	27.15			
Jan-02						425	9	47.22	30.40			
Feb-02	5	1	5.00	0	0	709	13	54.54	23.24	-2.05	-2.25	No
Mar-02						53	6	8.83	2.32			
Apr-02						151	7	21.57	14.08			
May-02						1543	37	41.70	43.20			
Jun-02						517	70	7.39	5.46			
Jul-02	12	1	12.00	1	0	915	94	9.73	11.72	0.9	-0.45	No
Aug-02						2447	189	12.95	16.84			
Sep-02						117	11	10.64	3.50			
Oct-02	192	8	24.00	0	0	849	22	38.59	26.85	-1.32	-1.8	No



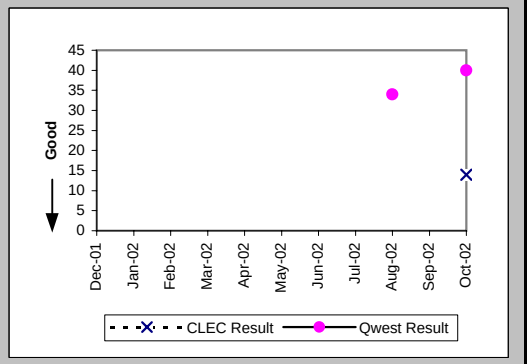
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						97	2	48.50	2.12			
Jan-02						340	7	48.57	24.20			
Feb-02						523	12	43.58	20.76			
Mar-02												
Apr-02						74	4	18.50	15.07			
May-02						604	15	40.27	15.13			
Jun-02						64	4	16.00	13.88			
Jul-02						305	13	23.46	11.45			
Aug-02						820	23	35.65	20.86			
Sep-02						12	4	3.00	0.82			
Oct-02	84	6	14.00	2	0	532	13	40.92	19.90	-2.74	-2.67	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

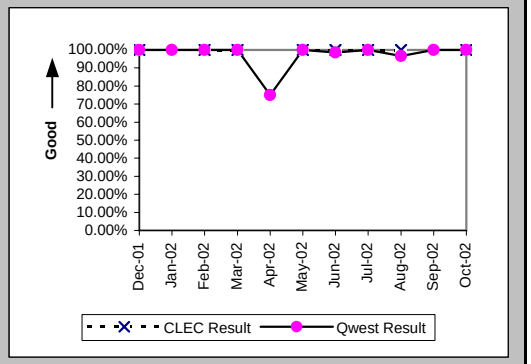
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						34	1	34.00				
Sep-02												
Oct-02	28	2	14.00	0	0	40	1	40.00				



Checklist #14 - Resale - Primary ISDN Installation

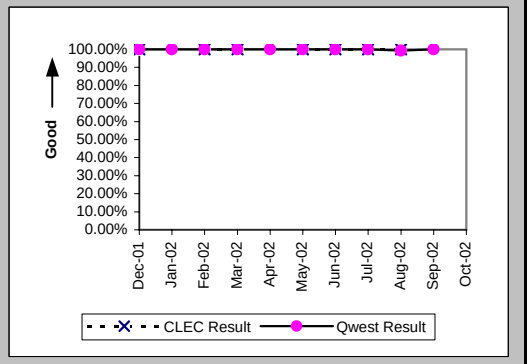
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jan-02						7	7	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02						6	8	75.00%	43.30%			
May-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	71	72	98.61%	11.70%	-0.12	-1.07	No
Jul-02	1	1	100.00%	0	0	98	98	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	143	148	96.62%	18.07%	-0.19	-1.11	No
Sep-02						105	105	100.00%	0.00%			
Oct-02	4	4	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	



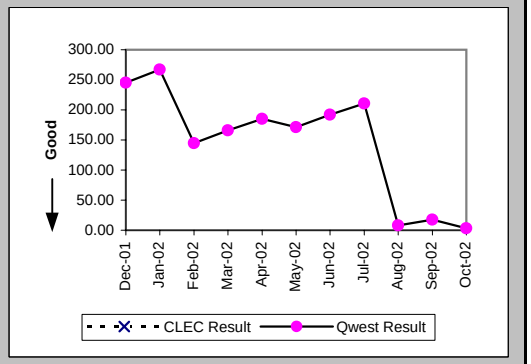
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jan-02						7	7	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02						8	8	100.00%	0.00%			
May-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	98	98	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	147	148	99.32%	8.19%	-0.08	-1.05	No
Sep-02						105	105	100.00%	0.00%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

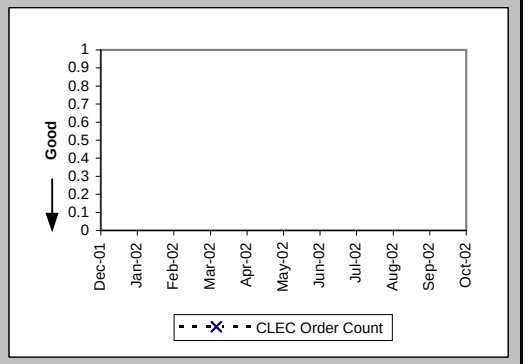
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15202	62	245.19	7.11			
Jan-02						16566	62	267.19	7.11			
Feb-02						17950	124	144.76	143.10			
Mar-02						20554	124	165.76	143.10			
Apr-02						23305	126	184.96	143.66			
May-02						26363	154	171.19	150.17			
Jun-02						29350	153	191.83	150.58			
Jul-02						32191	153	210.40	154.56			
Aug-02						8	1	8.00				
Sep-02						35	2	17.50	14.85			
Oct-02						10	3	3.33	5.77			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

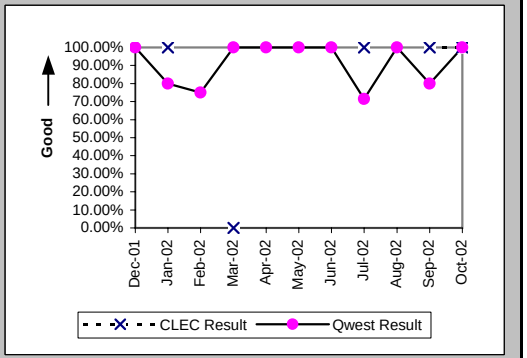
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Primary ISDN Repair

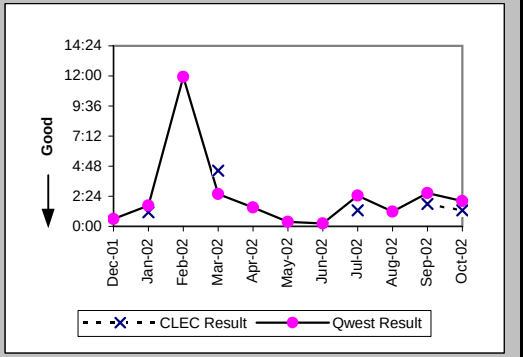
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	2	2	100.00%	1	0	4	5	80.00%	40.00%	-0.6	-1.36	No
Feb-02						3	4	75.00%	43.30%			
Mar-02	0	1	0.00%	0	0	4	4	100.00%	N/A	N/A	-0.15	No
Apr-02						6	6	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	5	7	71.43%	45.18%	-0.79	-1.48	No
Aug-02						7	7	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Oct-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	



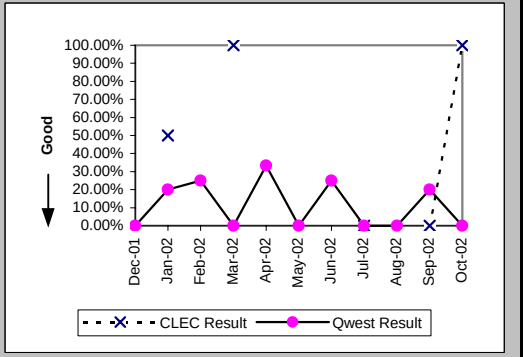
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:45	3	0:35	0:59			
Jan-02	2:16	2	1:08	1	0	8:18	5	1:40	2:25	-0.26	-1.16	No
Feb-02						47:44	4	11:56	23:19			
Mar-02	4:27	1	4:27	0	0	10:17	4	2:34	1:46	1.23	-0.25	No
Apr-02						9:01	6	1:30	1:24			
May-02						1:26	4	0:22	0:17			
Jun-02						0:54	4	0:14	0:12			
Jul-02	2:34	2	1:17	0	0	17:06	7	2:27	3:27	-0.42	-1.25	No
Aug-02						8:14	7	1:11	0:57			
Sep-02	1:47	1	1:47	0	0	13:21	5	2:40	3:10	-0.26	-1.16	No
Oct-02	1:16	1	1:16	1	0	6:03	3	2:01	1:01	-0.64	-1.39	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

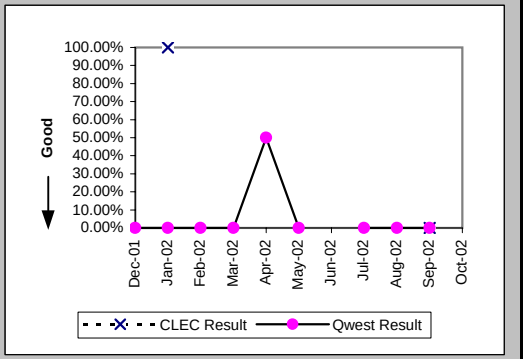
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02	1	2	50.00%	1	0	1	5	20.00%	40.00%	0.5	-0.69	No
Feb-02						1	4	25.00%	43.30%			
Mar-02	1	1	100.00%	0	0	0	4	0.00%	N/A	N/A	-0.15	No
Apr-02						2	6	33.33%	47.14%			
May-02						0	4	0.00%	0.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02	0	2	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Aug-02						0	7	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Oct-02	1	1	100.00%	1	0	0	3	0.00%	N/A	N/A	-0.24	No



Checklist #14 - Resale - Primary ISDN Repair

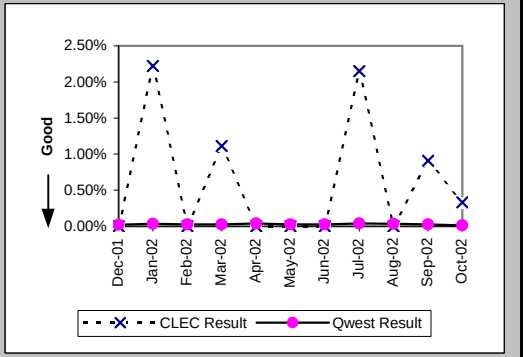
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02	1	1	100.00%	1	0	0	1	0.00%	N/A	N/A	-0.59	No
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02												
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02												



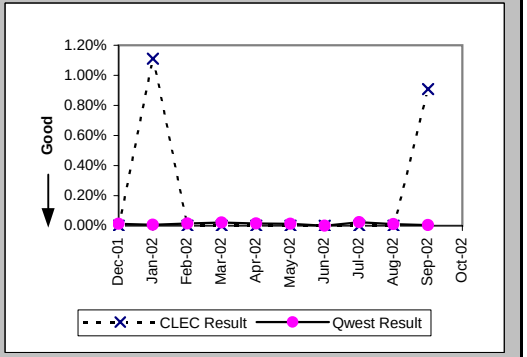
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	90	0.00%	0	0	3	14835	0.02%	1.42%	-0.13	-1.08	No
Jan-02	2	90	2.22%	1	0	5	14933	0.03%	1.83%	3.46	1.11	Yes
Feb-02	0	90	0.00%	0	0	4	14372	0.03%	1.67%	-0.16	-1.1	No
Mar-02	1	90	1.11%	0	0	4	14276	0.03%	1.67%	2.2	0.34	Yes
Apr-02	0	90	0.00%	0	0	6	14321	0.04%	2.05%	-0.19	-1.12	No
May-02	0	90	0.00%	0	0	4	16023	0.03%	1.58%	-0.15	-1.09	No
Jun-02	0	90	0.00%	0	0	4	16240	0.02%	1.57%	-0.15	-1.09	No
Jul-02	2	93	2.15%	0	0	7	17858	0.04%	1.98%	3.39	1.06	Yes
Aug-02	0	93	0.00%	0	0	7	19811	0.04%	1.88%	-0.18	-1.11	No
Sep-02	1	110	0.91%	0	0	5	19666	0.03%	1.59%	2.17	0.32	Yes
Oct-02	1	302	0.33%	1	0	3	19667	0.02%	1.24%	1.92	0.17	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

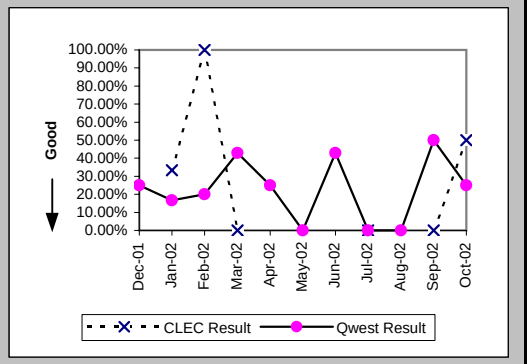
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	90	0.00%	0	0	2	14835	0.01%	1.16%	-0.11	-1.07	No
Jan-02	1	90	1.11%	1	0	1	14933	0.01%	0.82%	2.58	0.57	Yes
Feb-02	0	90	0.00%	0	0	2	14372	0.01%	1.18%	-0.11	-1.07	No
Mar-02	0	90	0.00%	0	0	3	14276	0.02%	1.45%	-0.14	-1.08	No
Apr-02	0	90	0.00%	0	0	2	14321	0.01%	1.18%	-0.11	-1.07	No
May-02	0	90	0.00%	0	0	2	16023	0.01%	1.12%	-0.11	-1.06	No
Jun-02	0	90	0.00%	0	0	0	16240	0.00%	N/A	N/A	N/A	
Jul-02	0	93	0.00%	0	0	4	17858	0.02%	1.50%	-0.14	-1.09	No
Aug-02	0	93	0.00%	0	0	2	19811	0.01%	1.00%	-0.1	-1.06	No
Sep-02	1	110	0.91%	0	0	1	19666	0.01%	0.71%	2.61	0.59	Yes
Oct-02												



Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

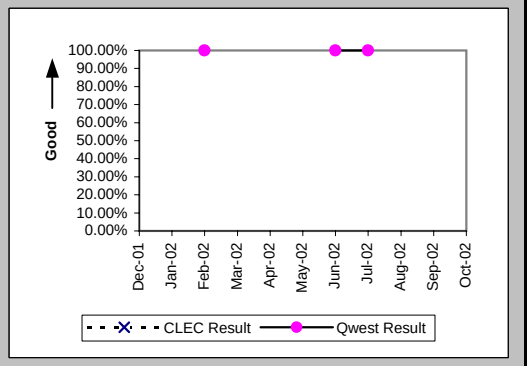
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	4	25.00%	43.30%			
Jan-02	1	3	33.33%	0	0	1	6	16.67%	37.27%	0.34	-0.79	No
Feb-02	1	1	100.00%	0	0	1	5	20.00%	40.00%	1.02	-0.38	No
Mar-02	0	1	0.00%	0	0	3	7	42.86%	49.49%	-0.81	-1.49	No
Apr-02						2	8	25.00%	43.30%			
May-02						0	4	0.00%	0.00%			
Jun-02						3	7	42.86%	49.49%			
Jul-02	0	2	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Aug-02						0	7	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	5	10	50.00%	50.00%	-0.95	-1.58	No
Oct-02	1	2	50.00%	0	0	1	4	25.00%	43.30%	0.32	-0.8	No



Checklist #14 - Resale - DS0 Installation

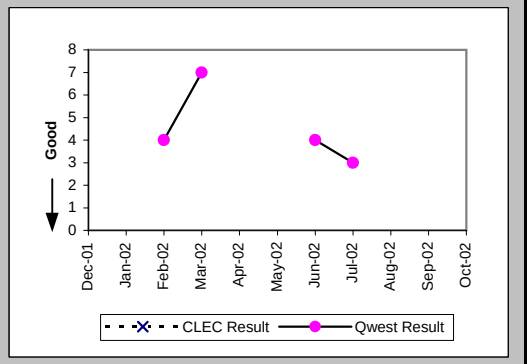
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



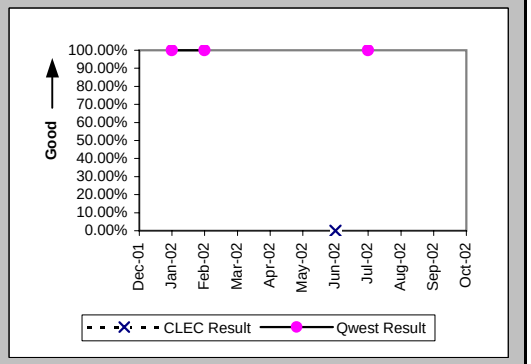
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						4	1	4.00				
Mar-02						7	1	7.00				
Apr-02												
May-02												
Jun-02						4	1	4.00				
Jul-02						3	1	3.00				
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

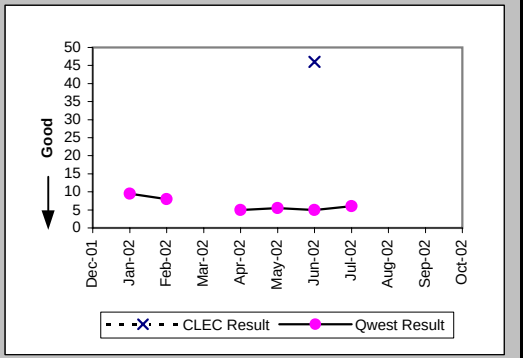
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

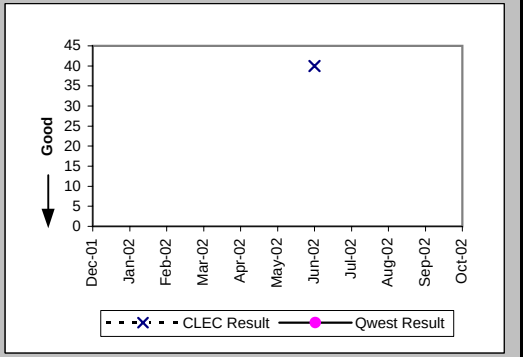
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						19	2	9.50	4.95			
Feb-02						8	1	8.00				
Mar-02												
Apr-02						5	1	5.00				
May-02						11	2	5.50	0.71			
Jun-02	46	1	46.00	0	0	5	1	5.00				
Jul-02						6	1	6.00				
Aug-02												
Sep-02												
Oct-02												



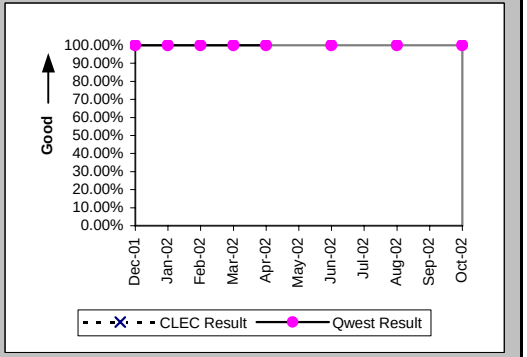
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	40	1	40.00	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

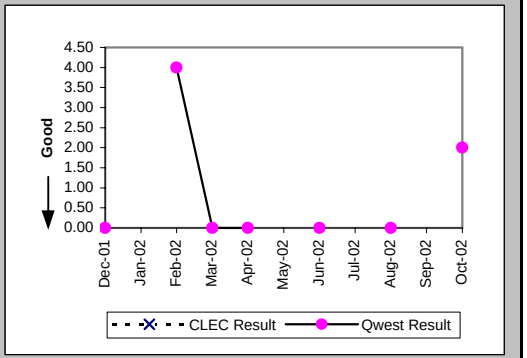
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						27	27	100.00%	0.00%			
May-02												
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

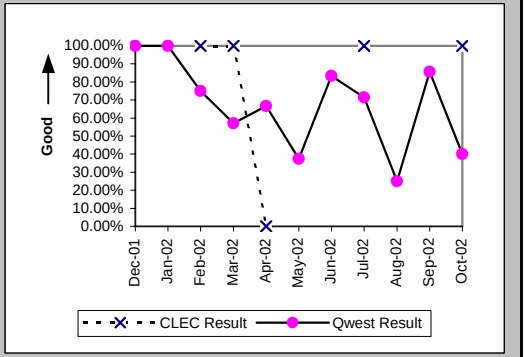
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00	0.00			
Jan-02												
Feb-02						4	1	4.00				
Mar-02						0	14	0.00	0.00			
Apr-02						0	27	0.00	0.00			
May-02												
Jun-02						0	2	0.00	0.00			
Jul-02												
Aug-02						0	1	0.00				
Sep-02												
Oct-02						2	1	2.00				



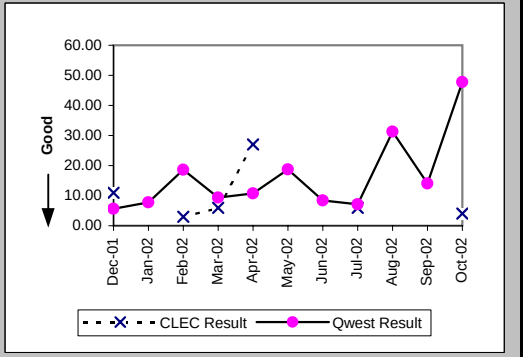
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Mar-02	1	1	100.00%	0	0	4	7	57.14%	49.49%	-0.81	-1.49	No
Apr-02	0	3	0.00%	0	0	2	3	66.67%	47.14%	1.32	-0.2	No
May-02						3	8	37.50%	48.41%			
Jun-02						5	6	83.33%	37.27%			
Jul-02	1	1	100.00%	0	0	5	7	71.43%	45.18%	-0.59	-1.36	No
Aug-02						2	8	25.00%	43.30%			
Sep-02						12	14	85.71%	34.99%			
Oct-02	1	1	100.00%	0	0	2	5	40.00%	48.99%	-1.12	-1.68	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

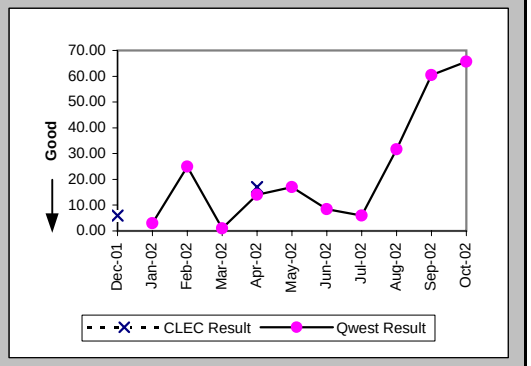
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	1	11.00	0	0	17	3	5.67	1.53	3.72	1.26	Yes
Jan-02						62	8	7.75	5.04			
Feb-02	3	1	3.00	0	0	112	6	18.67	28.25	-0.51	-1.31	No
Mar-02	6	1	6.00	0	0	75	8	9.38	9.02	-0.35	-1.21	No
Apr-02	81	3	27.00	0	0	43	4	10.75	10.87	2.2	0.34	Yes
May-02						150	8	18.75	19.62			
Jun-02						59	7	8.43	5.03			
Jul-02	6	1	6.00	0	0	78	11	7.09	3.67	-0.28	-1.17	No
Aug-02						344	11	31.27	31.52			
Sep-02						238	17	14.00	24.57			
Oct-02	4	1	4.00	0	0	239	5	47.80	82.43	-0.49	-1.29	No



Checklist #14 - Resale - DS0 Installation

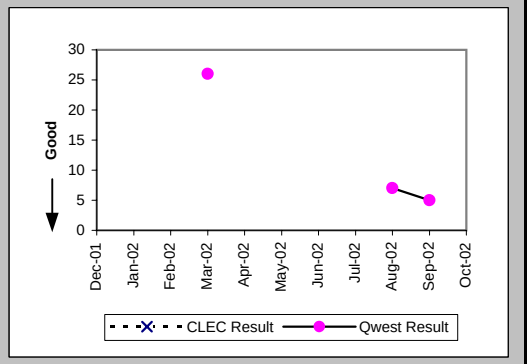
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	0	0							
Jan-02						3	1	3.00				
Feb-02						75	3	25.00	35.68			
Mar-02						2	2	1.00	0.00			
Apr-02	51	3	17.00	0	0	28	2	14.00	1.41	1.04	-0.36	No
May-02						85	5	17.00	23.74			
Jun-02						17	2	8.50	7.78			
Jul-02						12	2	6.00	4.24			
Aug-02						253	8	31.62	23.13			
Sep-02						121	2	60.50	9.19			
Oct-02						197	3	65.67	106.81			



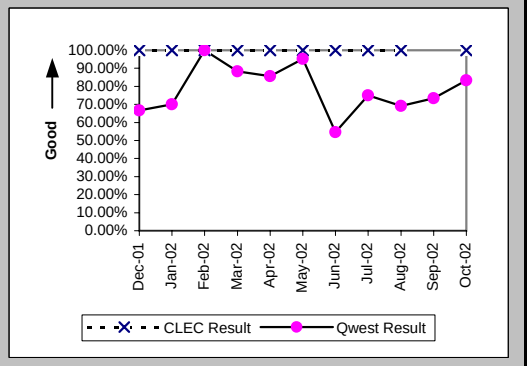
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						26	1	26.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						7	1	7.00				
Sep-02						5	1	5.00				
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

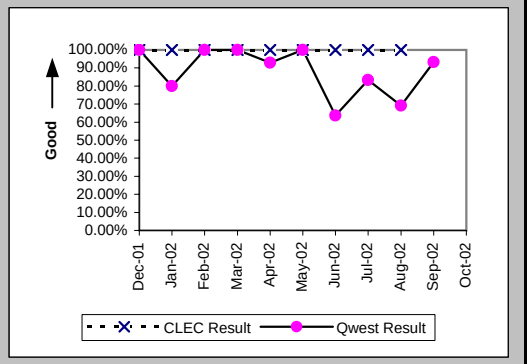
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	9	66.67%	47.14%	-0.67	-1.41	No
Jan-02	1	1	100.00%	0	0	7	10	70.00%	45.83%	-0.62	-1.38	No
Feb-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	15	17	88.24%	32.22%	-0.35	-1.22	No
Apr-02	2	2	100.00%	0	0	24	28	85.71%	34.99%	-0.56	-1.34	No
May-02	2	2	100.00%	0	0	20	21	95.24%	21.30%	-0.3	-1.18	No
Jun-02	1	1	100.00%	0	0	6	11	54.55%	49.79%	-0.87	-1.53	No
Jul-02	1	1	100.00%	0	0	9	12	75.00%	43.30%	-0.55	-1.34	No
Aug-02	1	1	100.00%	0	0	9	13	69.23%	46.15%	-0.64	-1.39	No
Sep-02						11	15	73.33%	44.22%			
Oct-02	1	1	100.00%	0	0	10	12	83.33%	37.27%	-0.43	-1.26	No



Checklist #14 - Resale - DS0 Installation

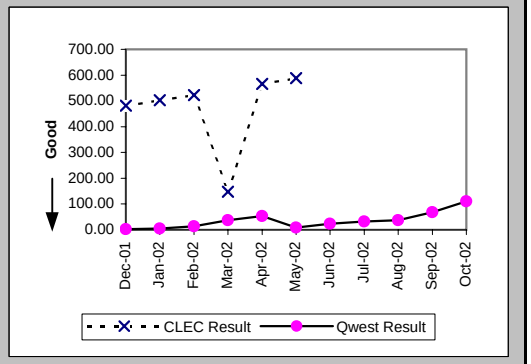
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
Feb-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	26	28	92.86%	25.75%	-0.38	-1.23	No
May-02	2	2	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	7	11	63.64%	48.10%	-0.72	-1.44	No
Jul-02	1	1	100.00%	0	0	10	12	83.33%	37.27%	-0.43	-1.26	No
Aug-02	1	1	100.00%	0	0	9	13	69.23%	46.15%	-0.64	-1.39	No
Sep-02						14	15	93.33%	24.94%			
Oct-02												



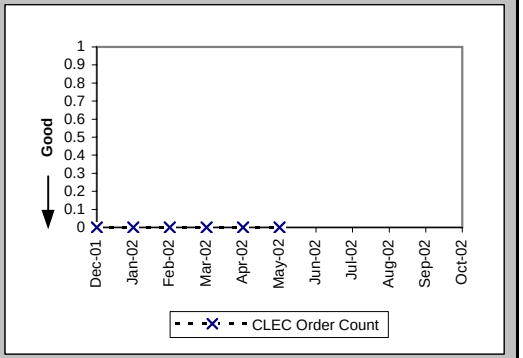
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	481	1	481.00	0	0	2	1	2.00				
Jan-02	503	1	503.00	0	0	5	1	5.00				
Feb-02	523	1	523.00	0	0	70	5	14.00	6.86	1.3	-0.21	No
Mar-02	592	4	148.00	0	0	113	3	37.67	7.64	1.31	-0.2	No
Apr-02	566	1	566.00	0	0	53	1	53.00				
May-02	588	1	588.00	0	0	45	5	9.00	6.60	1.24	-0.24	No
Jun-02						119	5	23.80	13.41			
Jul-02						130	4	32.50	18.95			
Aug-02						148	4	37.00	36.82			
Sep-02						204	3	68.00	36.17			
Oct-02						220	2	110.00	21.21			



Checklist #14 - Resale - DS0 Installation

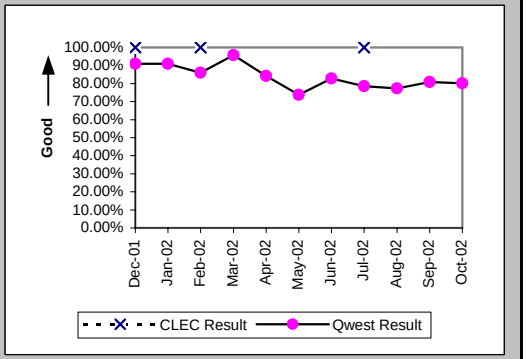
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - DS0 Repair

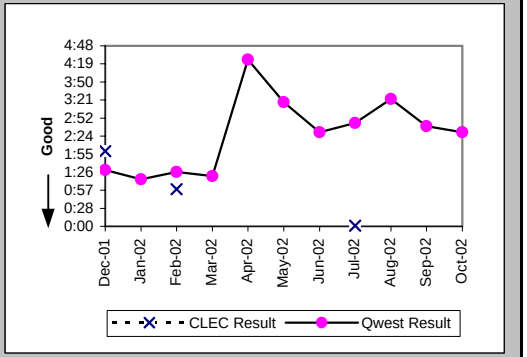
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	61	67	91.04%	28.55%	-0.44	-1.27	No
Jan-02						60	66	90.91%	28.75%			
Feb-02	1	1	100.00%	0	0	61	71	85.92%	34.79%	-0.4	-1.24	No
Mar-02						92	96	95.83%	19.98%			
Apr-02						75	89	84.27%	36.41%			
May-02						84	114	73.68%	44.03%			
Jun-02						116	140	82.86%	37.69%			
Jul-02	1	1	100.00%	0	0	103	131	78.63%	40.99%	-0.52	-1.32	No
Aug-02						82	106	77.36%	41.85%			
Sep-02						93	115	80.87%	39.33%			
Oct-02						73	91	80.22%	39.83%			



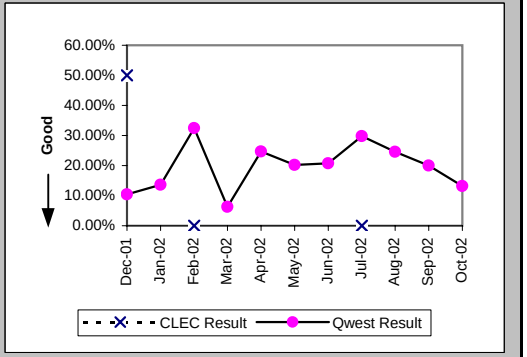
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:00	2	2:00	0	0	99:59	67	1:30	3:36	0.84	-0.49	No
Jan-02						82:13	66	1:15	1:58			
Feb-02	0:59	1	0:59	0	0	102:29	71	1:27	2:13	-0.21	-1.13	No
Mar-02						128:08	96	1:20	1:14			
Apr-02						394:29	89	4:26	16:45			
May-02						375:20	114	3:18	4:41			
Jun-02						349:55	140	2:30	4:12			
Jul-02	0:01	1	0:01	0	0	360:59	131	2:45	3:41	-0.74	-1.45	No
Aug-02						358:18	106	3:23	5:22			
Sep-02						307:36	115	2:40	3:58			
Oct-02						228:11	91	2:30	3:11			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

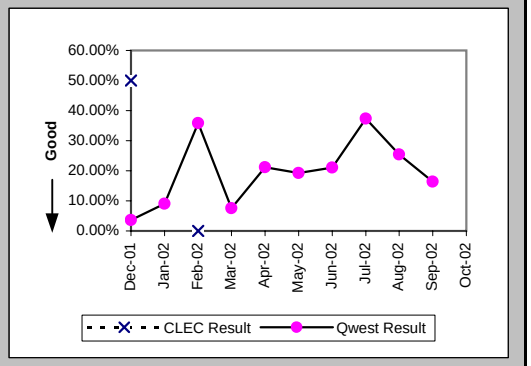
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	7	67	10.45%	30.59%	1.22	-0.26	No
Jan-02						9	66	13.64%	34.32%			
Feb-02	0	1	0.00%	0	0	23	71	32.39%	46.80%	-0.69	-1.42	No
Mar-02						6	96	6.25%	24.21%			
Apr-02						22	89	24.72%	43.14%			
May-02						23	114	20.18%	40.13%			
Jun-02						29	140	20.71%	40.53%			
Jul-02	0	1	0.00%	0	0	39	131	29.77%	45.73%	-0.65	-1.39	No
Aug-02						26	106	24.53%	43.03%			
Sep-02						23	115	20.00%	40.00%			
Oct-02						12	91	13.19%	33.83%			



Checklist #14 - Resale - DS0 Repair

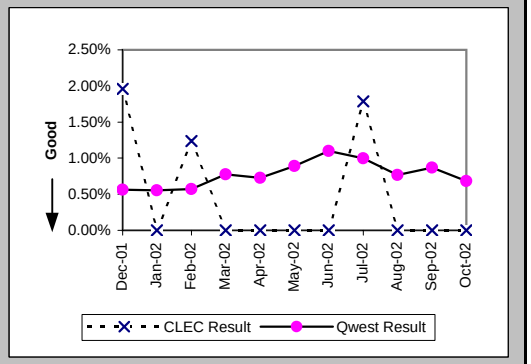
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	1	28	3.57%	18.56%	1.57	-0.05	No
Jan-02						3	33	9.09%	28.75%			
Feb-02	0	1	0.00%	0	0	14	39	35.90%	47.97%	-0.74	-1.45	No
Mar-02						5	66	7.58%	26.46%			
Apr-02						11	52	21.15%	40.84%			
May-02						15	78	19.23%	39.41%			
Jun-02						20	95	21.05%	40.77%			
Jul-02						31	83	37.35%	48.37%			
Aug-02						17	67	25.37%	43.51%			
Sep-02						11	67	16.42%	37.04%			
Oct-02												



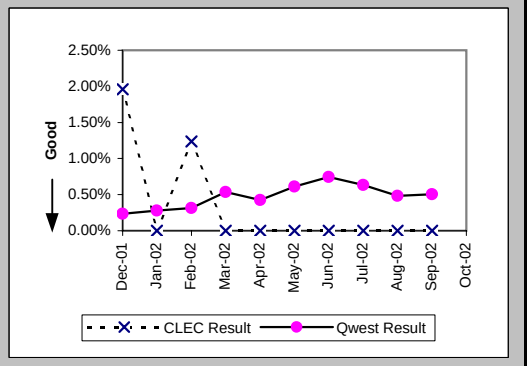
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	102	1.96%	0	0	67	11892	0.56%	7.48%	1.51	-0.08	No
Jan-02	0	102	0.00%	0	0	66	11903	0.55%	7.43%	-0.75	-1.46	No
Feb-02	1	81	1.23%	0	0	71	12386	0.57%	7.55%	0.74	-0.55	No
Mar-02	0	80	0.00%	0	0	96	12352	0.78%	8.78%	-0.79	-1.48	No
Apr-02	0	83	0.00%	0	0	89	12258	0.73%	8.49%	-0.78	-1.47	No
May-02	0	82	0.00%	0	0	114	12789	0.89%	9.40%	-0.86	-1.52	No
Jun-02	0	63	0.00%	0	0	140	12741	1.10%	10.42%	-0.83	-1.51	No
Jul-02	1	56	1.79%	0	0	131	13133	1.00%	9.94%	0.61	-0.63	No
Aug-02	0	56	0.00%	0	0	106	13811	0.77%	8.73%	-0.66	-1.4	No
Sep-02	0	58	0.00%	0	0	115	13252	0.87%	9.28%	-0.71	-1.43	No
Oct-02	0	57	0.00%	0	0	91	13339	0.68%	8.23%	-0.62	-1.38	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

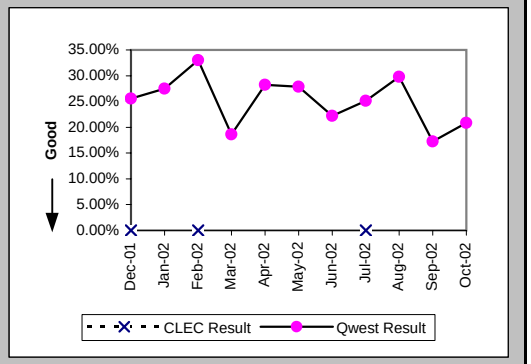
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	102	1.96%	0	0	28	11892	0.24%	4.85%	2.23	0.36	Yes
Jan-02	0	102	0.00%	0	0	33	11903	0.28%	5.26%	-0.53	-1.32	No
Feb-02	1	81	1.23%	0	0	39	12386	0.31%	5.60%	1.14	-0.31	No
Mar-02	0	80	0.00%	0	0	66	12352	0.53%	7.29%	-0.65	-1.4	No
Apr-02	0	83	0.00%	0	0	52	12258	0.42%	6.50%	-0.59	-1.36	No
May-02	0	82	0.00%	0	0	78	12789	0.61%	7.79%	-0.71	-1.43	No
Jun-02	0	63	0.00%	0	0	95	12741	0.75%	8.60%	-0.69	-1.42	No
Jul-02	0	56	0.00%	0	0	83	13133	0.63%	7.92%	-0.6	-1.36	No
Aug-02	0	56	0.00%	0	0	67	13811	0.49%	6.95%	-0.52	-1.32	No
Sep-02	0	58	0.00%	0	0	67	13252	0.51%	7.09%	-0.54	-1.33	No
Oct-02												



Checklist #14 - Resale - DS0 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

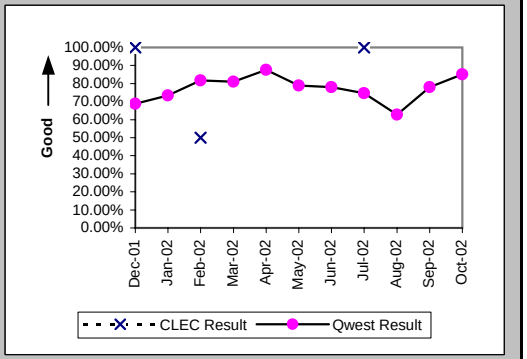
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	23	90	25.56%	43.62%	-0.82	-1.5	No
Jan-02						25	91	27.47%	44.64%			
Feb-02	0	1	0.00%	0	0	35	106	33.02%	47.03%	-0.7	-1.42	No
Mar-02						22	118	18.64%	38.95%			
Apr-02						35	124	28.23%	45.01%			
May-02						44	158	27.85%	44.83%			
Jun-02						40	180	22.22%	41.57%			
Jul-02	0	1	0.00%	0	0	44	175	25.14%	43.38%	-0.58	-1.35	No
Aug-02						45	151	29.80%	45.74%			
Sep-02						24	139	17.27%	37.80%			
Oct-02						24	115	20.87%	40.64%			



Checklist #14 - Resale - DS1 Installation

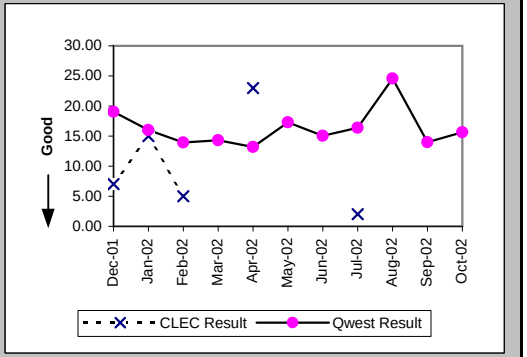
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	53	77	68.83%	46.32%	-1.14	-1.7	No
Jan-02						83	113	73.45%	44.16%			
Feb-02	1	2	50.00%	0	0	63	77	81.82%	38.57%	0.88	-0.46	No
Mar-02						98	121	80.99%	39.24%			
Apr-02						85	97	87.63%	32.93%			
May-02						120	152	78.95%	40.77%			
Jun-02						82	105	78.10%	41.36%			
Jul-02	1	1	100.00%	0	0	88	118	74.58%	43.54%	-0.58	-1.35	No
Aug-02						162	258	62.79%	48.34%			
Sep-02						103	132	78.03%	41.40%			
Oct-02						178	209	85.17%	35.54%			



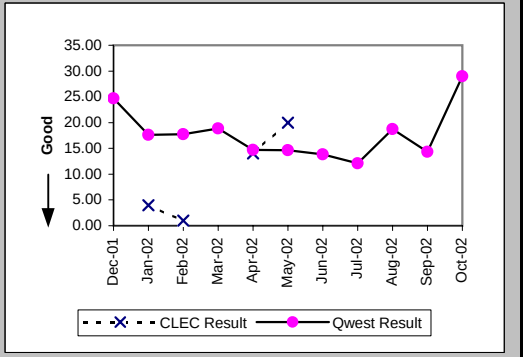
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	2	0	2017	106	19.03	21.75	-0.55	-1.33	No
Jan-02	15	1	15.00	0	0	2527	158	15.99	15.24	-0.07	-1.04	No
Feb-02	10	2	5.00	0	0	1558	112	13.91	12.53	-1	-1.61	No
Mar-02						2347	164	14.31	13.04			
Apr-02	23	1	23.00	0	0	1701	129	13.19	9.23	1.32	-0.2	No
May-02						3198	185	17.29	14.03			
Jun-02						1959	130	15.07	10.78			
Jul-02	2	1	2.00	0	0	2574	157	16.39	12.02	-1.19	-1.73	No
Aug-02						7178	292	24.58	21.57			
Sep-02						2451	175	14.01	11.26			
Oct-02						3753	240	15.64	14.95			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

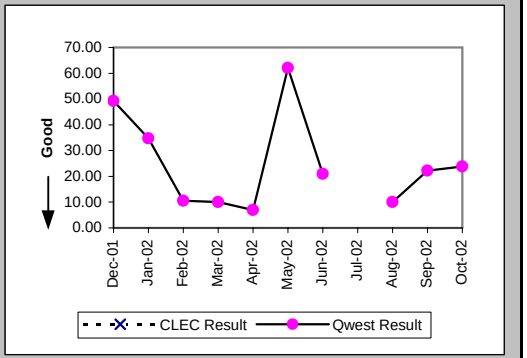
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						717	29	24.72	28.77			
Jan-02	4	1	4.00	0	0	811	46	17.63	13.46	-1	-1.61	No
Feb-02	1	1	1.00	0	0	390	22	17.73	19.77	-0.83	-1.5	No
Mar-02						471	25	18.84	23.00			
Apr-02	14	1	14.00	0	0	265	18	14.72	14.61	-0.05	-1.03	No
May-02	20	1	20.00	0	0	557	38	14.66	22.15	0.83	-0.49	No
Jun-02						318	23	13.83	13.53			
Jul-02						545	45	12.11	15.75			
Aug-02						1891	101	18.72	10.04			
Sep-02						402	28	14.36	20.14			
Oct-02						695	24	28.96	25.71			



Checklist #14 - Resale - DS1 Installation

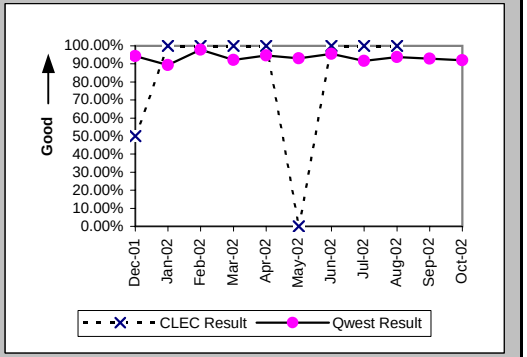
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	4	49.25	35.98			
Jan-02						174	5	34.80	49.48			
Feb-02						21	2	10.50	7.78			
Mar-02						50	5	10.00	3.46			
Apr-02						7	1	7.00				
May-02						62	1	62.00				
Jun-02						126	6	21.00	14.83			
Jul-02												
Aug-02						10	1	10.00				
Sep-02						111	5	22.20	22.08			
Oct-02						454	19	23.89	9.02			



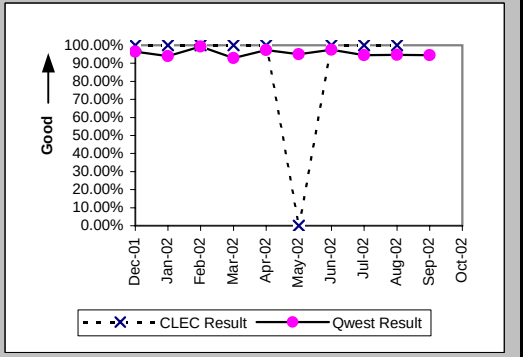
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	133	141	94.33%	23.13%	1.56	-0.05	No
Jan-02	2	2	100.00%	0	0	118	132	89.39%	30.79%	-0.48	-1.29	No
Feb-02	2	2	100.00%	0	0	134	137	97.81%	14.64%	-0.21	-1.13	No
Mar-02	1	1	100.00%	0	0	129	140	92.14%	26.91%	-0.29	-1.18	No
Apr-02	1	1	100.00%	0	0	141	149	94.63%	22.54%	-0.24	-1.14	No
May-02	0	1	0.00%	0	0	148	159	93.08%	25.38%	1.81	0.1	Yes
Jun-02	1	1	100.00%	0	0	152	159	95.60%	20.52%	-0.21	-1.13	No
Jul-02	1	1	100.00%	0	0	133	145	91.72%	27.55%	-0.3	-1.18	No
Aug-02	1	1	100.00%	0	0	212	226	93.81%	24.11%	-0.26	-1.16	No
Sep-02						221	238	92.86%	25.75%			
Oct-02						198	215	92.09%	26.98%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

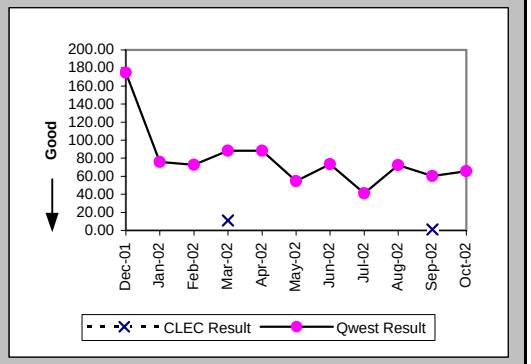
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	136	141	96.45%	18.49%	-0.27	-1.16	No
Jan-02	2	2	100.00%	0	0	124	132	93.94%	23.86%	-0.36	-1.22	No
Feb-02	2	2	100.00%	0	0	136	137	99.27%	8.51%	-0.12	-1.07	No
Mar-02	1	1	100.00%	0	0	130	140	92.86%	25.75%	-0.28	-1.17	No
Apr-02	1	1	100.00%	0	0	145	149	97.32%	16.16%	-0.17	-1.1	No
May-02	0	1	0.00%	0	0	151	159	94.97%	21.86%	1.95	0.18	Yes
Jun-02	1	1	100.00%	0	0	155	159	97.48%	15.66%	-0.16	-1.1	No
Jul-02	1	1	100.00%	0	0	137	145	94.48%	22.83%	-0.24	-1.15	No
Aug-02	1	1	100.00%	0	0	214	226	94.69%	22.42%	-0.24	-1.14	No
Sep-02						225	238	94.54%	22.72%			
Oct-02												



Checklist #14 - Resale - DS1 Installation

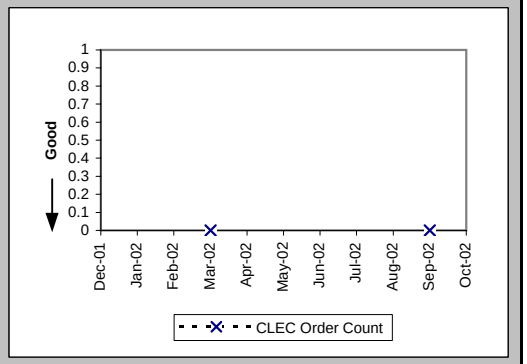
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2798	16	174.88	134.85			
Jan-02						2574	34	75.71	123.76			
Feb-02						3199	44	72.70	116.30			
Mar-02	11	1	11.00	0	0	3796	43	88.28	118.01	-0.65	-1.39	No
Apr-02						4685	53	88.40	115.12			
May-02						2999	55	54.53	64.13			
Jun-02						3449	47	73.38	73.47			
Jul-02						4839	118	41.01	61.52			
Aug-02						3185	44	72.39	88.28			
Sep-02	1	1	1.00	0	0	2347	39	60.18	86.60	-0.67	-1.41	No
Oct-02						3475	53	65.57	98.95			



Checklist #14 - Resale - DS1 Installation

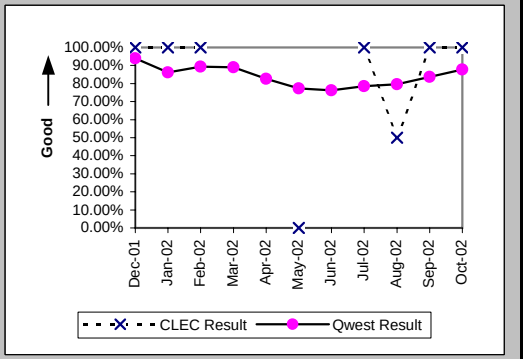
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0
Oct-02	



Checklist #14 - Resale - DS1 Repair

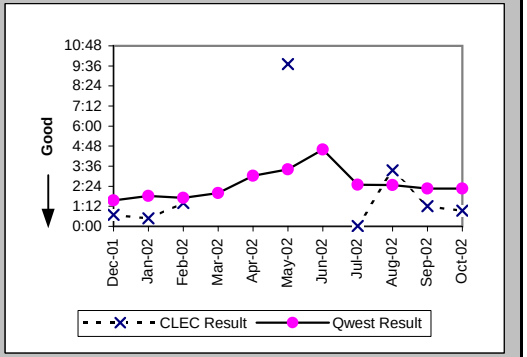
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	79	84	94.05%	23.66%	-0.25	-1.15	No
Jan-02	1	1	100.00%	0	0	87	101	86.14%	34.55%	-0.4	-1.24	No
Feb-02	3	3	100.00%	2	0	50	56	89.29%	30.93%	-0.58	-1.36	No
Mar-02						73	82	89.02%	31.26%			
Apr-02						71	86	82.56%	37.95%			
May-02	0	1	0.00%	0	0	92	119	77.31%	41.88%	1.21	-0.26	No
Jun-02						103	135	76.30%	42.53%			
Jul-02	1	1	100.00%	0	0	99	126	78.57%	41.03%	-0.52	-1.32	No
Aug-02	1	2	50.00%	0	0	102	128	79.69%	40.23%	0.81	-0.51	No
Sep-02	3	3	100.00%	0	0	97	116	83.62%	37.01%	-0.76	-1.46	No
Oct-02	2	2	100.00%	3	0	86	98	87.76%	32.78%	-0.52	-1.32	No



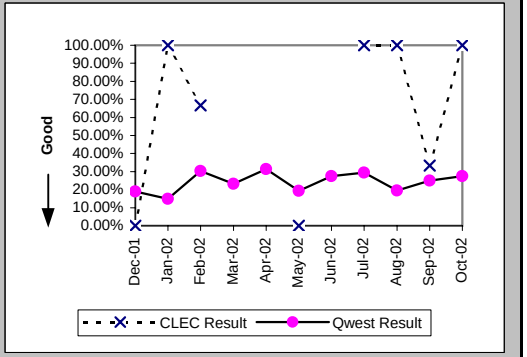
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:41	1	0:41	0	0	129:57	84	1:33	2:16	-0.38	-1.23	No
Jan-02	0:29	1	0:29	0	0	183:35	101	1:49	2:23	-0.56	-1.34	No
Feb-02	4:12	3	1:24	2	0	95:15	56	1:42	2:11	-0.23	-1.14	No
Mar-02						163:39	82	2:00	1:39			
Apr-02						260:15	86	3:02	5:32			
May-02	9:43	1	9:43	0	0	403:38	119	3:24	5:21	1.23	-0.25	No
Jun-02						621:00	135	4:36	8:27			
Jul-02	0:01	1	0:01	0	0	312:55	126	2:29	2:21	-1.04	-1.63	No
Aug-02	6:41	2	3:21	0	0	314:50	128	2:28	3:07	0.71	-0.57	No
Sep-02	3:37	3	1:12	0	0	263:35	116	2:16	2:05	-0.88	-1.53	No
Oct-02	1:52	2	0:56	3	0	222:21	98	2:16	2:02	-0.92	-1.56	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

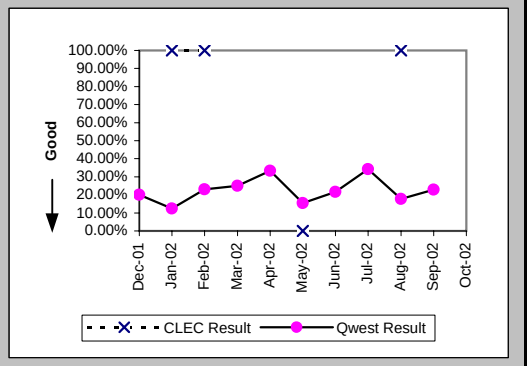
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	16	84	19.05%	39.27%	-0.48	-1.29	No
Jan-02	1	1	100.00%	0	0	15	101	14.85%	35.56%	1.44	-0.12	No
Feb-02	2	3	66.67%	2	0	17	56	30.36%	45.98%	1.14	-0.31	No
Mar-02						19	82	23.17%	42.19%			
Apr-02						27	86	31.40%	46.41%			
May-02	0	1	0.00%	0	0	23	119	19.33%	39.49%	-0.49	-1.3	No
Jun-02						37	135	27.41%	44.60%			
Jul-02	1	1	100.00%	0	0	37	126	29.37%	45.54%	1.05	-0.36	No
Aug-02	2	2	100.00%	0	0	25	128	19.53%	39.64%	2.1	0.28	Yes
Sep-02	1	3	33.33%	0	0	29	116	25.00%	43.30%	0.3	-0.82	No
Oct-02	2	2	100.00%	3	0	27	98	27.55%	44.68%	1.8	0.1	Yes



Checklist #14 - Resale - DS1 Repair

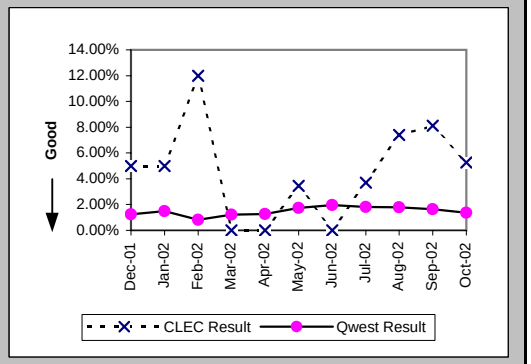
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	40	20.00%	40.00%			
Jan-02	1	1	100.00%	0	0	6	48	12.50%	33.07%	1.51	-0.08	No
Feb-02	2	2	100.00%	2	0	6	26	23.08%	42.13%	1.9	0.15	Yes
Mar-02						15	60	25.00%	43.30%			
Apr-02						16	48	33.33%	47.14%			
May-02	0	1	0.00%	0	0	12	78	15.38%	36.08%	-0.42	-1.26	No
Jun-02						19	88	21.59%	41.15%			
Jul-02						28	82	34.15%	47.42%			
Aug-02	1	1	100.00%	0	0	14	79	17.72%	38.19%	1.35	-0.18	No
Sep-02						16	70	22.86%	41.99%			
Oct-02												



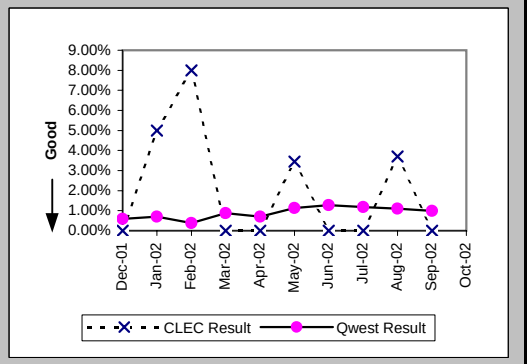
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	20	5.00%	0	0	84	6777	1.24%	11.06%	1.16	-0.3	No
Jan-02	1	20	5.00%	0	0	101	6835	1.48%	12.07%	1.05	-0.36	No
Feb-02	3	25	12.00%	2	0	56	6791	0.82%	9.04%	3.27	0.99	Yes
Mar-02	0	25	0.00%	0	0	82	6801	1.21%	10.91%	-0.55	-1.34	No
Apr-02	0	27	0.00%	0	0	86	6822	1.26%	11.16%	-0.59	-1.36	No
May-02	1	29	3.45%	0	0	119	6843	1.74%	13.07%	0.68	-0.58	No
Jun-02	0	29	0.00%	0	0	135	6878	1.96%	13.87%	-0.76	-1.46	No
Jul-02	1	27	3.70%	0	0	126	6909	1.82%	13.38%	0.7	-0.57	No
Aug-02	2	27	7.41%	0	0	128	7136	1.79%	13.27%	1.67	0.02	Yes
Sep-02	3	37	8.11%	0	0	116	7038	1.65%	12.73%	2.24	0.36	Yes
Oct-02	2	38	5.26%	3	0	98	7146	1.37%	11.63%	1.6	-0.02	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

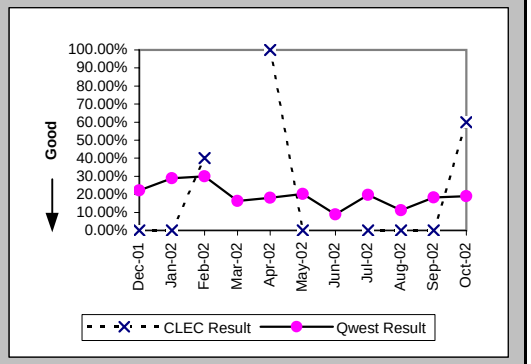
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	20	0.00%	0	0	40	6777	0.59%	7.66%	-0.34	-1.21	No
Jan-02	1	20	5.00%	0	0	48	6835	0.70%	8.35%	1.48	-0.1	No
Feb-02	2	25	8.00%	2	0	26	6791	0.38%	6.18%	2.87	0.75	Yes
Mar-02	0	25	0.00%	0	0	60	6801	0.88%	9.35%	-0.47	-1.29	No
Apr-02	0	27	0.00%	0	0	48	6822	0.70%	8.36%	-0.44	-1.27	No
May-02	1	29	3.45%	0	0	78	6843	1.14%	10.62%	0.98	-0.41	No
Jun-02	0	29	0.00%	0	0	88	6878	1.28%	11.24%	-0.61	-1.37	No
Jul-02	0	27	0.00%	0	0	82	6909	1.19%	10.83%	-0.57	-1.35	No
Aug-02	1	27	3.70%	0	0	79	7136	1.11%	10.46%	1.04	-0.37	No
Sep-02	0	37	0.00%	0	0	70	7038	0.99%	9.92%	-0.61	-1.37	No
Oct-02												



Checklist #14 - Resale - DS1 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

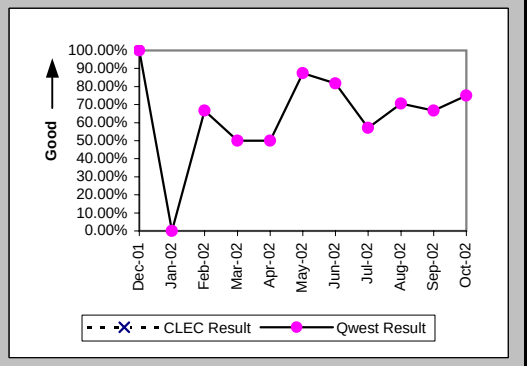
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	24	108	22.22%	41.57%	-0.53	-1.32	No
Jan-02	0	1	0.00%	0	0	41	142	28.87%	45.32%	-0.63	-1.39	No
Feb-02	2	5	40.00%	0	0	24	80	30.00%	45.83%	0.44	-0.73	No
Mar-02						16	98	16.33%	36.96%			
Apr-02	1	1	100.00%	0	0	19	105	18.10%	38.50%	1.34	-0.19	No
May-02	0	1	0.00%	0	0	30	149	20.13%	40.10%	-0.5	-1.3	No
Jun-02						13	148	8.78%	28.31%			
Jul-02	0	1	0.00%	0	0	31	157	19.75%	39.81%	-0.49	-1.3	No
Aug-02	0	2	0.00%	0	0	16	144	11.11%	31.43%	-0.5	-1.3	No
Sep-02	0	3	0.00%	0	0	26	142	18.31%	38.67%	-0.81	-1.49	No
Oct-02	3	5	60.00%	0	0	23	121	19.01%	39.24%	1.9	0.16	Yes



Checklist #14 - Resale - Installation for DS3 and Higher

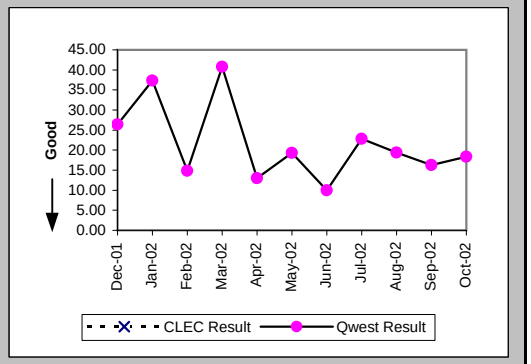
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						14	16	87.50%	33.07%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						8	14	57.14%	49.49%			
Aug-02						12	17	70.59%	45.56%			
Sep-02						8	12	66.67%	47.14%			
Oct-02						12	16	75.00%	43.30%			



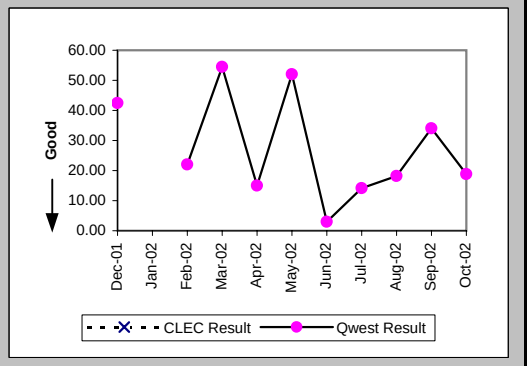
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						132	5	26.40	33.93			
Jan-02						112	3	37.33	53.41			
Feb-02						104	7	14.86	16.43			
Mar-02						163	4	40.75	41.56			
Apr-02						39	3	13.00	9.54			
May-02						405	21	19.29	29.37			
Jun-02						120	12	10.00	4.69			
Jul-02						502	22	22.82	12.82			
Aug-02						484	25	19.36	13.52			
Sep-02						325	20	16.25	16.95			
Oct-02						440	24	18.33	14.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

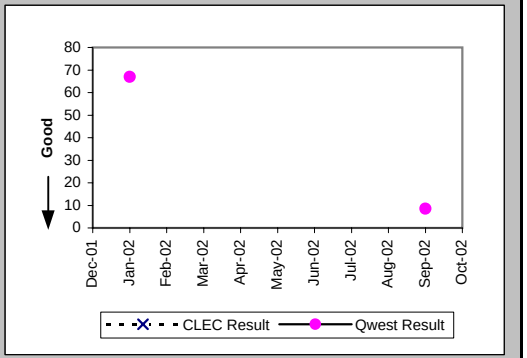
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	2	42.50	53.03			
Jan-02												
Feb-02						44	2	22.00	28.28			
Mar-02						109	2	54.50	45.96			
Apr-02						15	1	15.00				
May-02						156	3	52.00	67.36			
Jun-02						6	2	3.00	0.00			
Jul-02						113	8	14.12	8.04			
Aug-02						127	7	18.14	11.05			
Sep-02						102	3	34.00	26.85			
Oct-02						94	5	18.80	13.29			



Checklist #14 - Resale - Installation for DS3 and Higher

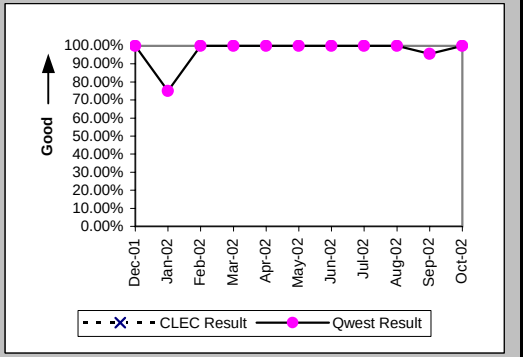
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						67	1	67.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						17	2	8.50	9.19			
Oct-02												



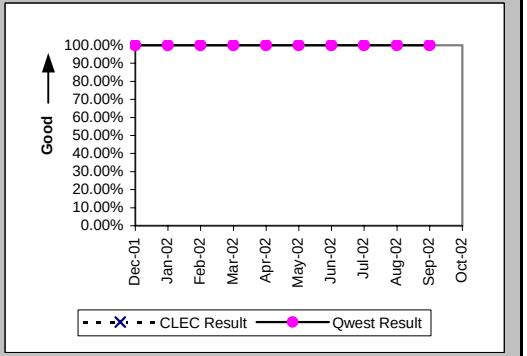
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						22	23	95.65%	20.39%			
Oct-02						23	23	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

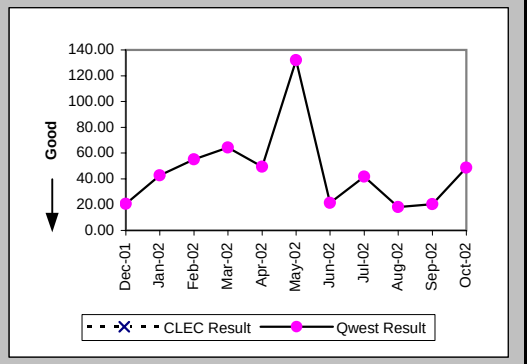
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						24	24	100.00%	0.00%			
Sep-02						23	23	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Installation for DS3 and Higher

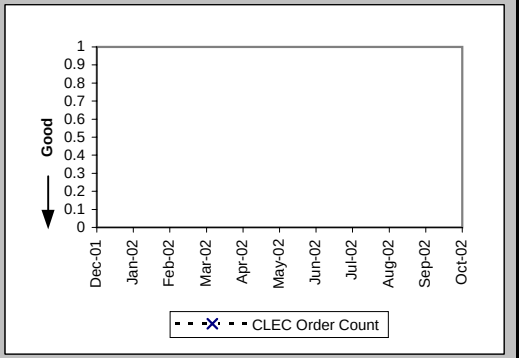
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	18.88			
Jan-02						128	3	42.67	18.88			
Feb-02						165	3	55.00	31.75			
Mar-02						193	3	64.33	51.73			
Apr-02						148	3	49.33	53.14			
May-02						132	1	132.00				
Jun-02						340	16	21.25	35.50			
Jul-02						333	8	41.62	55.04			
Aug-02						145	8	18.12	21.32			
Sep-02						163	8	20.38	22.83			
Oct-02						243	5	48.60	27.46			



Checklist #14 - Resale - Installation for DS3 and Higher

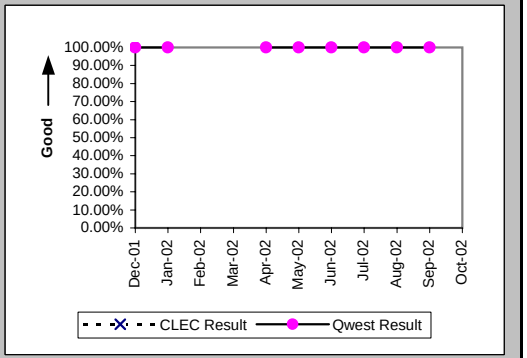
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Repair for DS3 and Higher

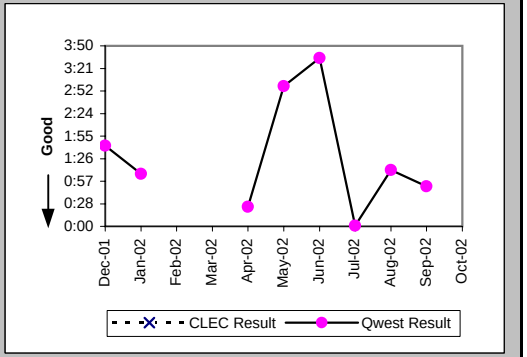
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



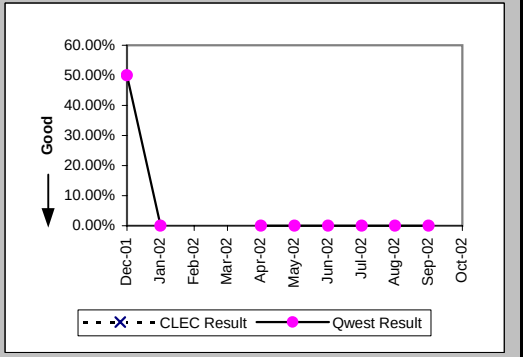
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:25	2	1:43	1:20			
Jan-02						2:13	2	1:07	1:07			
Feb-02												
Mar-02												
Apr-02						0:25	1	0:25				
May-02						2:59	1	2:59				
Jun-02						3:35	1	3:35				
Jul-02						0:02	2	0:01	0:00			
Aug-02						1:12	1	1:12				
Sep-02						2:34	3	0:51	1:00			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

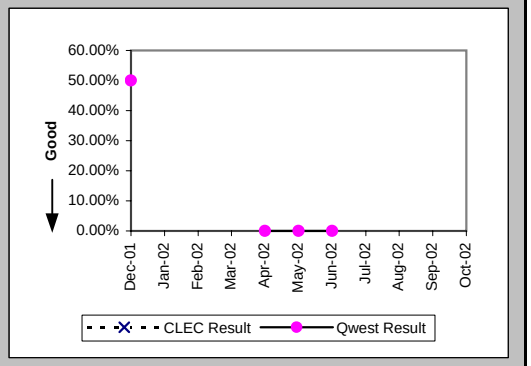
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

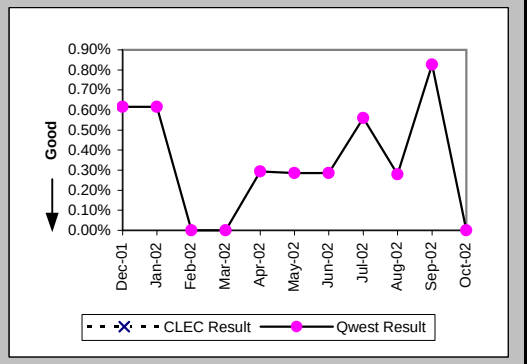
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



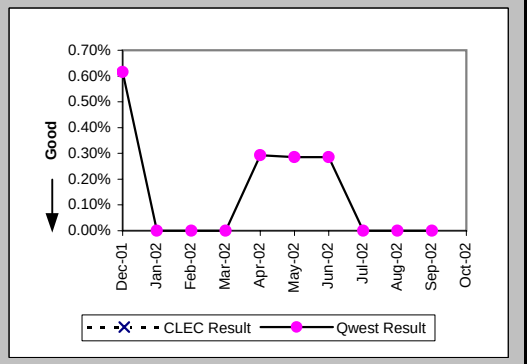
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	325	0.62%	7.82%			
Jan-02						2	325	0.62%	7.82%			
Feb-02						0	325	0.00%	0.00%			
Mar-02						0	332	0.00%	0.00%			
Apr-02						1	341	0.29%	5.41%			
May-02						1	351	0.28%	5.33%			
Jun-02						1	351	0.28%	5.33%			
Jul-02						2	357	0.56%	7.46%			
Aug-02						1	358	0.28%	5.28%			
Sep-02						3	363	0.83%	9.05%			
Oct-02						0	368	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

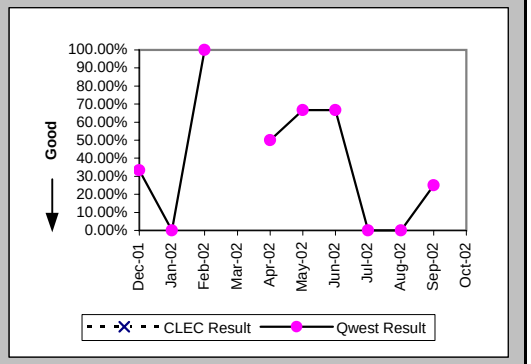
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	325	0.62%	7.82%			
Jan-02						0	325	0.00%	0.00%			
Feb-02						0	325	0.00%	0.00%			
Mar-02						0	332	0.00%	0.00%			
Apr-02						1	341	0.29%	5.41%			
May-02						1	351	0.28%	5.33%			
Jun-02						1	351	0.28%	5.33%			
Jul-02						0	357	0.00%	0.00%			
Aug-02						0	358	0.00%	0.00%			
Sep-02						0	363	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

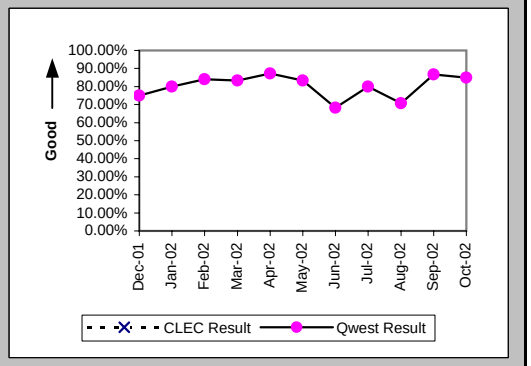
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	2	50.00%	50.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

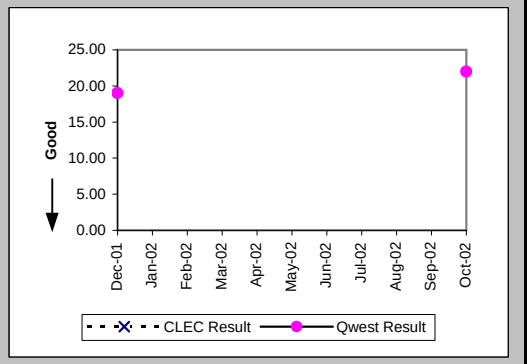
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	16	75.00%	43.30%			
Jan-02						20	25	80.00%	40.00%			
Feb-02						21	25	84.00%	36.66%			
Mar-02						30	36	83.33%	37.27%			
Apr-02						34	39	87.18%	33.43%			
May-02						15	18	83.33%	37.27%			
Jun-02						15	22	68.18%	46.58%			
Jul-02						28	35	80.00%	40.00%			
Aug-02						17	24	70.83%	45.45%			
Sep-02						13	15	86.67%	33.99%			
Oct-02						34	40	85.00%	35.71%			



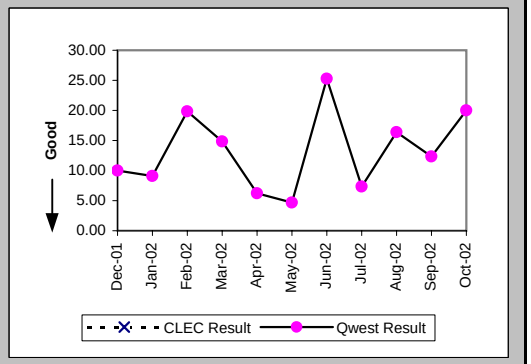
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1	19.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						132	6	22.00	1.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

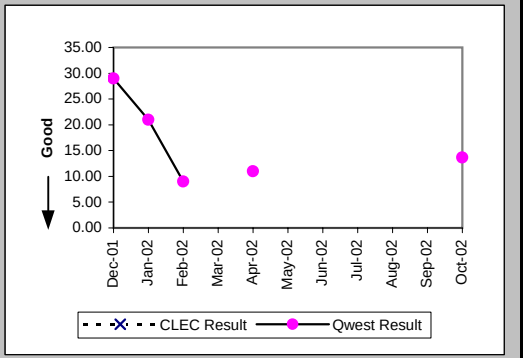
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	5	10.00	9.00			
Jan-02						91	10	9.10	6.71			
Feb-02						139	7	19.86	10.93			
Mar-02						89	6	14.83	8.47			
Apr-02						25	4	6.25	3.77			
May-02						14	3	4.67	5.51			
Jun-02						202	8	25.25	25.30			
Jul-02						66	9	7.33	3.57			
Aug-02						131	8	16.38	18.21			
Sep-02						37	3	12.33	15.37			
Oct-02						60	3	20.00	0.00			



Checklist #14 - Resale - Frame Relay Installation

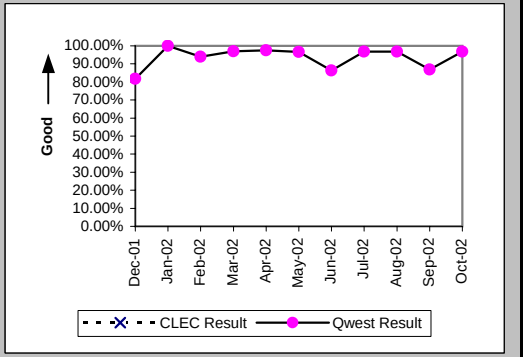
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	3	29.00	3.46			
Jan-02						21	1	21.00				
Feb-02						9	1	9.00				
Mar-02												
Apr-02						11	1	11.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						41	3	13.67	19.35			



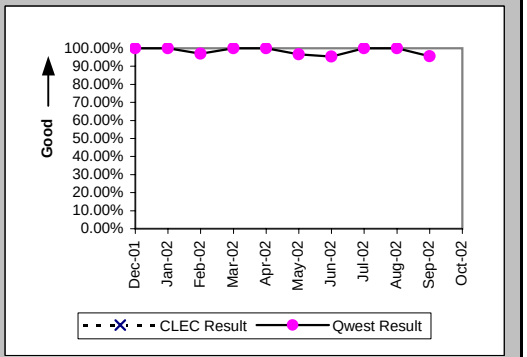
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	22	81.82%	38.57%			
Jan-02						28	28	100.00%	0.00%			
Feb-02						31	33	93.94%	23.86%			
Mar-02						33	34	97.06%	16.90%			
Apr-02						38	39	97.44%	15.81%			
May-02						29	30	96.67%	17.95%			
Jun-02						19	22	86.36%	34.32%			
Jul-02						30	31	96.77%	17.67%			
Aug-02						31	32	96.88%	17.40%			
Sep-02						20	23	86.96%	33.68%			
Oct-02						30	31	96.77%	17.67%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

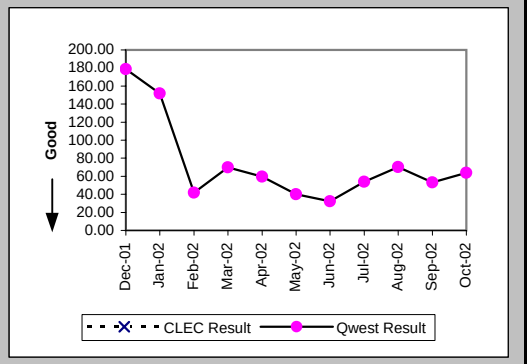
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	22	100.00%	0.00%			
Jan-02						28	28	100.00%	0.00%			
Feb-02						32	33	96.97%	17.14%			
Mar-02						34	34	100.00%	0.00%			
Apr-02						39	39	100.00%	0.00%			
May-02						29	30	96.67%	17.95%			
Jun-02						21	22	95.45%	20.83%			
Jul-02						31	31	100.00%	0.00%			
Aug-02						32	32	100.00%	0.00%			
Sep-02						22	23	95.65%	20.39%			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

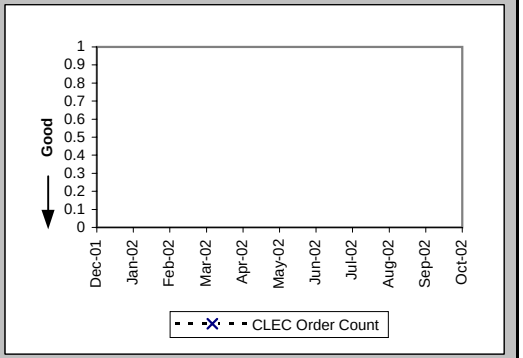
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						536	3	178.67	57.95			
Jan-02						607	4	151.75	108.67			
Feb-02						459	11	41.73	82.05			
Mar-02						559	8	69.88	97.81			
Apr-02						416	7	59.43	103.79			
May-02						280	7	40.00	21.55			
Jun-02						226	7	32.29	39.75			
Jul-02						216	4	54.00	57.20			
Aug-02						281	4	70.25	64.81			
Sep-02						372	7	53.14	64.98			
Oct-02						255	4	63.75	76.05			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

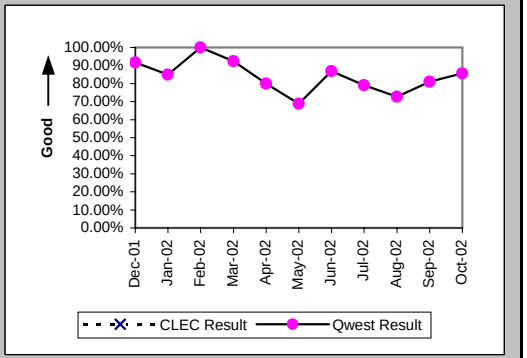
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Frame Relay Repair

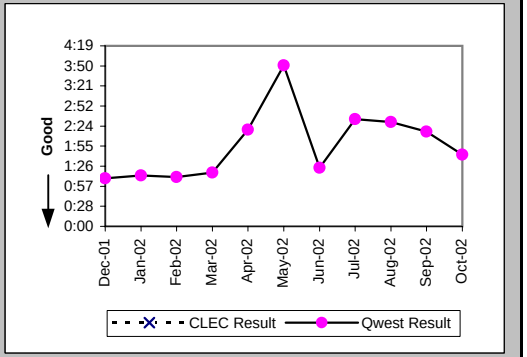
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	24	91.67%	27.64%			
Jan-02						17	20	85.00%	35.71%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						12	13	92.31%	26.65%			
Apr-02						16	20	80.00%	40.00%			
May-02						22	32	68.75%	46.35%			
Jun-02						40	46	86.96%	33.68%			
Jul-02						34	43	79.07%	40.68%			
Aug-02						24	33	72.73%	44.54%			
Sep-02						30	37	81.08%	39.17%			
Oct-02						24	28	85.71%	34.99%			



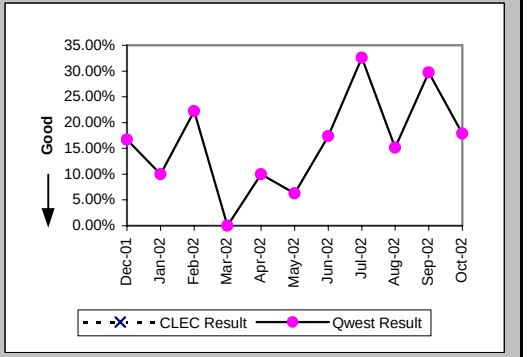
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27:35	24	1:09	1:39			
Jan-02						24:11	20	1:13	2:08			
Feb-02						10:36	9	1:11	1:18			
Mar-02						16:37	13	1:17	1:45			
Apr-02						46:15	20	2:19	2:35			
May-02						123:07	32	3:51	6:25			
Jun-02						64:38	46	1:24	2:02			
Jul-02						110:32	43	2:34	2:36			
Aug-02						82:15	33	2:30	2:23			
Sep-02						83:34	37	2:16	2:24			
Oct-02						47:57	28	1:43	1:48			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

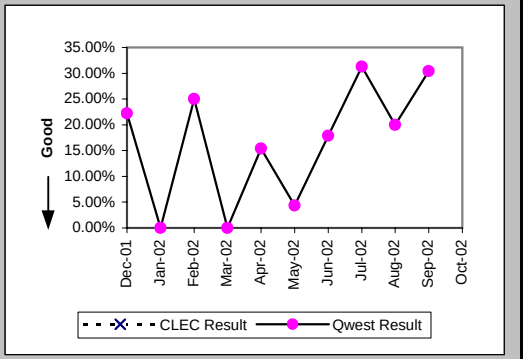
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	24	16.67%	37.27%			
Jan-02						2	20	10.00%	30.00%			
Feb-02						2	9	22.22%	41.57%			
Mar-02						0	13	0.00%	0.00%			
Apr-02						2	20	10.00%	30.00%			
May-02						2	32	6.25%	24.21%			
Jun-02						8	46	17.39%	37.90%			
Jul-02						14	43	32.56%	46.86%			
Aug-02						5	33	15.15%	35.86%			
Sep-02						11	37	29.73%	45.71%			
Oct-02						5	28	17.86%	38.30%			



Checklist #14 - Resale - Frame Relay Repair

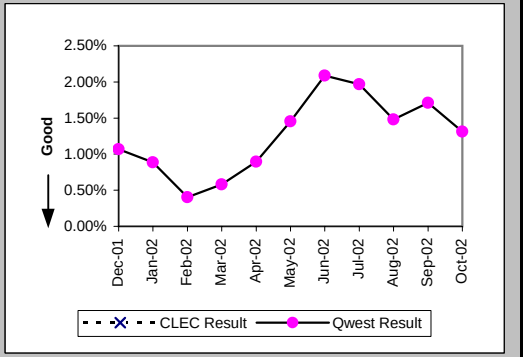
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						0	9	0.00%	0.00%			
Apr-02						2	13	15.38%	36.08%			
May-02						1	23	4.35%	20.39%			
Jun-02						5	28	17.86%	38.30%			
Jul-02						10	32	31.25%	46.35%			
Aug-02						4	20	20.00%	40.00%			
Sep-02						7	23	30.43%	46.01%			
Oct-02												



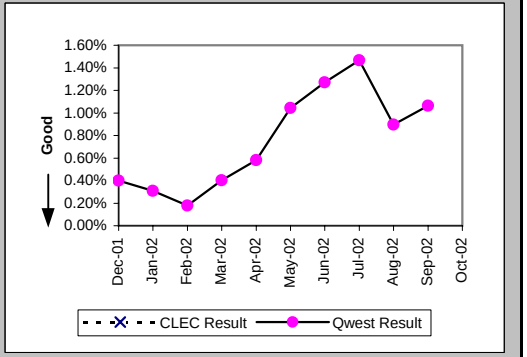
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	2246	1.07%	10.28%			
Jan-02						20	2261	0.88%	9.36%			
Feb-02						9	2240	0.40%	6.33%			
Mar-02						13	2234	0.58%	7.61%			
Apr-02						20	2233	0.90%	9.42%			
May-02						32	2202	1.45%	11.97%			
Jun-02						46	2205	2.09%	14.29%			
Jul-02						43	2183	1.97%	13.90%			
Aug-02						33	2229	1.48%	12.08%			
Sep-02						37	2160	1.71%	12.98%			
Oct-02						28	2137	1.31%	11.37%			

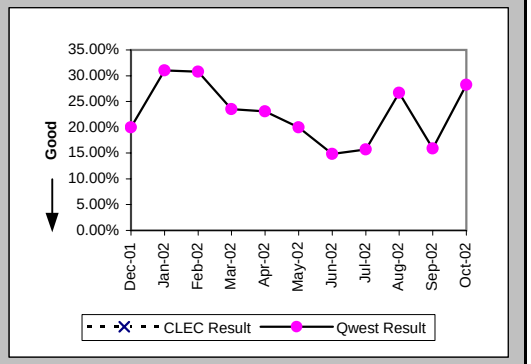


Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	2246	0.40%	6.32%			
Jan-02						7	2261	0.31%	5.56%			
Feb-02						4	2240	0.18%	4.22%			
Mar-02						9	2234	0.40%	6.33%			
Apr-02						13	2233	0.58%	7.61%			
May-02						23	2202	1.04%	10.17%			
Jun-02						28	2205	1.27%	11.20%			
Jul-02						32	2183	1.47%	12.02%			
Aug-02						20	2229	0.90%	9.43%			
Sep-02						23	2160	1.06%	10.26%			
Oct-02												



Checklist #14 - Resale - Frame Relay Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	30	20.00%	40.00%			
Jan-02						9	29	31.03%	46.26%			
Feb-02						4	13	30.77%	46.15%			
Mar-02						4	17	23.53%	42.42%			
Apr-02						6	26	23.08%	42.13%			
May-02						8	40	20.00%	40.00%			
Jun-02						8	54	14.81%	35.52%			
Jul-02						8	51	15.69%	36.37%			
Aug-02						12	45	26.67%	44.22%			
Sep-02						7	44	15.91%	36.58%			
Oct-02						11	39	28.21%	45.00%