Qwest®

Performance Results

North Dakota

December 2001 - October 2002

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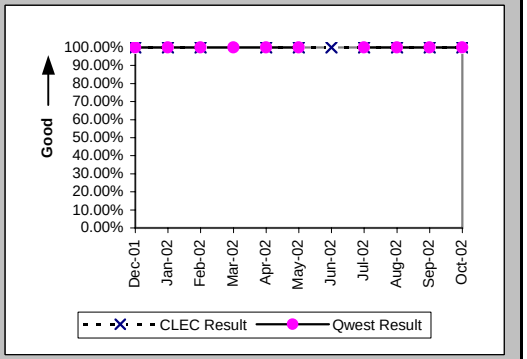
Checklist #1 - Local Interconnection - LIS Installation

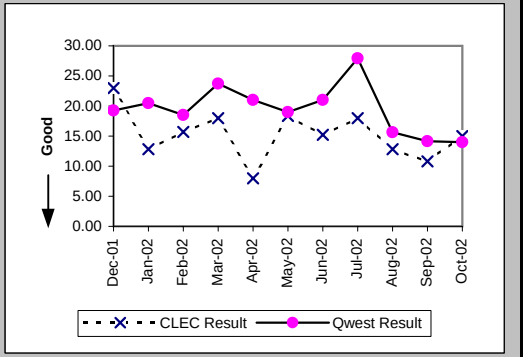
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02						1	1	100.00%	0.00%			
Apr-02	2	2	100.00%	0	1	1	1	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	0	0							
Jul-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	0	2	11	11	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	2	6	6	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	



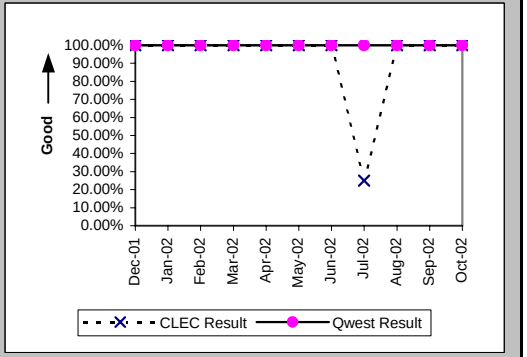
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	1	23.00	0	0	231	12	19.25	1.96	1.62	-0.02	No
Jan-02	141	11	12.82	0	0	164	8	20.50	12.81	-1.29	-1.78	No
Feb-02	47	3	15.67	0	0	37	2	18.50	6.36	-0.49	-1.3	No
Mar-02	18	1	18.00	0	0	95	4	23.75	0.50	-10.29	-7.25	No
Apr-02	16	2	8.00	0	1	21	1	21.00				
May-02	55	3	18.33	0	0	133	7	19.00	2.89	-0.33	-1.2	No
Jun-02	76	5	15.20	0	0	42	2	21.00	0.00			
Jul-02	54	3	18.00	0	0	279	10	27.90	6.66	-2.26	-2.37	No
Aug-02	64	5	12.80	0	2	172	11	15.64	5.20	-1.01	-1.61	No
Sep-02	54	5	10.80	0	2	85	6	14.17	5.42	-1.03	-1.62	No
Oct-02	75	5	15.00	0	0	70	5	14.00	2.74	0.85	-0.48	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

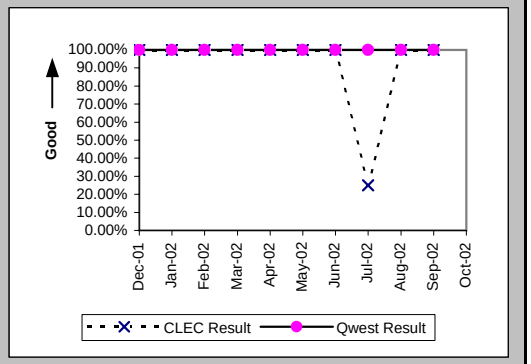
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-02	1	4	25.00%	0	0	6	6	100.00%	N/A	N/A	0.37	Yes
Aug-02	4	4	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



Checklist #1 - Local Interconnection - LIS Installation

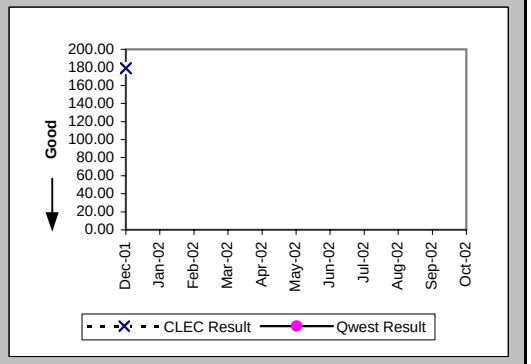
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-02	1	4	25.00%	0	0	6	6	100.00%	N/A	N/A	0.37	Yes
Aug-02	4	4	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

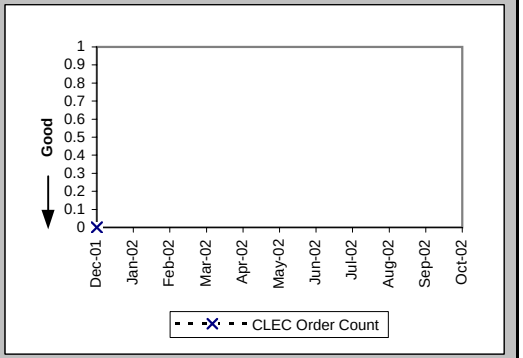
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	179	1	179.00	0	0							
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

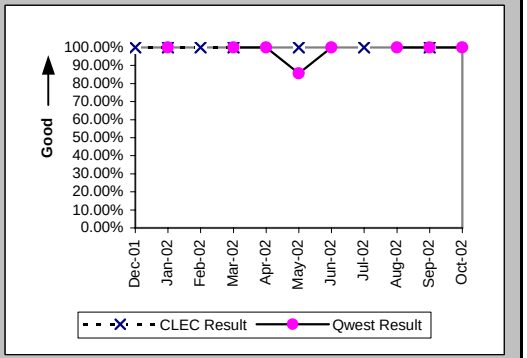
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #1 - Local Interconnection - LIS Repair

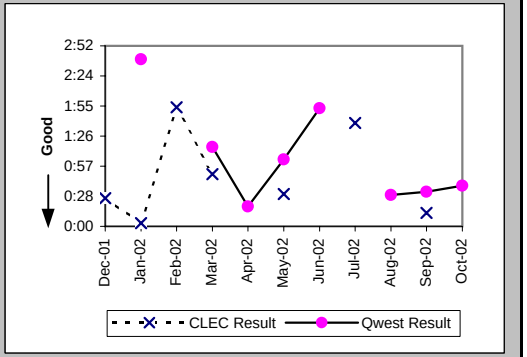
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0							
Mar-02	2	2	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02						2	2	100.00%	0.00%			
Jul-02	3	3	100.00%	1	0							
Aug-02						2	2	100.00%	0.00%			
Sep-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Oct-02						3	3	100.00%	0.00%			



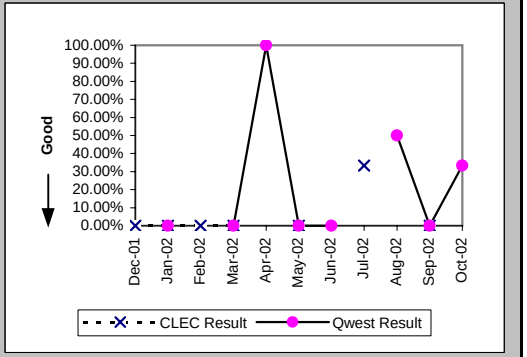
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:27	1	0:27	0	0							
Jan-02	0:03	1	0:03	1	0	2:40	1	2:40				
Feb-02	1:54	1	1:54	1	0							
Mar-02	1:41	2	0:50	2	0	1:16	1	1:16				
Apr-02						0:19	1	0:19				
May-02	0:31	1	0:31	0	0	7:30	7	1:04	1:51	-0.28	-1.17	No
Jun-02						3:46	2	1:53	1:57			
Jul-02	4:57	3	1:39	1	0							
Aug-02						0:59	2	0:30	0:40			
Sep-02	0:13	1	0:13	1	0	1:38	3	0:33	0:20	-0.85	-1.52	No
Oct-02						1:58	3	0:39	0:33			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

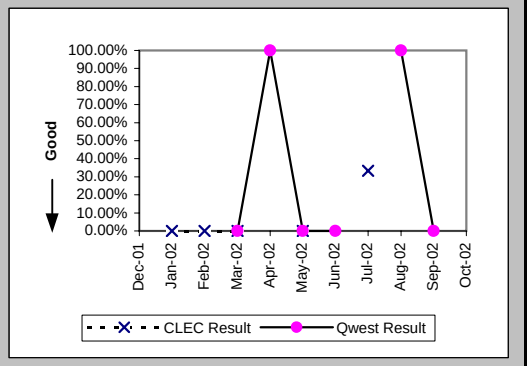
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0							
Jan-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	1	0							
Mar-02	0	2	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Jun-02						0	2	0.00%	0.00%			
Jul-02	1	3	33.33%	1	0							
Aug-02						1	2	50.00%	50.00%			
Sep-02	0	1	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Oct-02						1	3	33.33%	47.14%			



Checklist #1 - Local Interconnection - LIS Repair

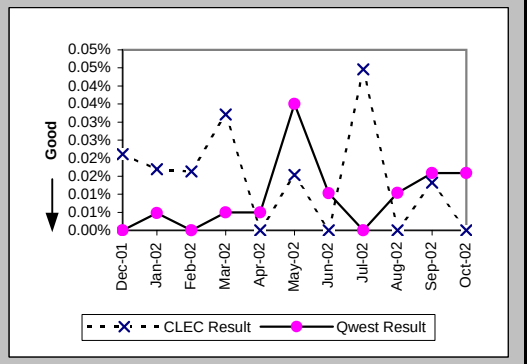
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	1	0							
Feb-02	0	1	0.00%	1	0							
Mar-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02						0	2	0.00%	0.00%			
Jul-02	1	3	33.33%	1	0							
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



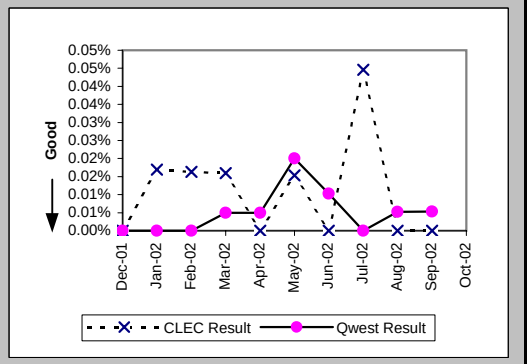
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4744	0.02%	0	0	0	20495	0.00%	N/A	N/A		
Jan-02	1	5928	0.02%	1	0	1	20849	0.00%	0.69%	1.18	-0.28	No
Feb-02	1	6120	0.02%	1	0	0	20297	0.00%	N/A	N/A		
Mar-02	2	6240	0.03%	2	0	1	20099	0.01%	0.71%	2.65	0.61	Yes
Apr-02	0	6384	0.00%	0	0	1	20075	0.01%	0.71%	-0.49	-1.3	No
May-02	1	6528	0.02%	0	0	7	19995	0.04%	1.87%	-0.74	-1.45	No
Jun-02	0	6767	0.00%	0	0	2	19483	0.01%	1.01%	-0.72	-1.44	No
Jul-02	3	6719	0.04%	1	0	0	19183	0.00%	N/A	N/A		
Aug-02	0	7031	0.00%	0	0	2	19209	0.01%	1.02%	-0.73	-1.45	No
Sep-02	1	7583	0.01%	1	0	3	18919	0.02%	1.26%	-0.16	-1.09	No
Oct-02	0	7871	0.00%	0	0	3	18901	0.02%	1.26%	-0.94	-1.57	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

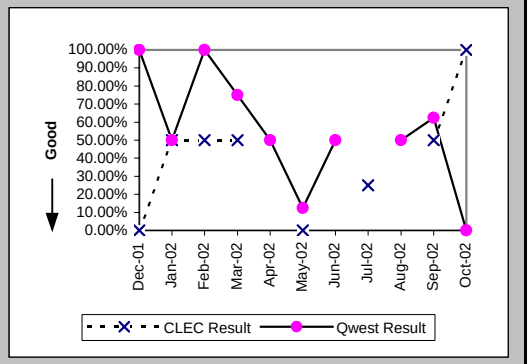
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4744	0.00%	0	0	0	20495	0.00%	N/A	N/A	N/A	
Jan-02	1	5928	0.02%	1	0	0	20849	0.00%	N/A	N/A		
Feb-02	1	6120	0.02%	1	0	0	20297	0.00%	N/A	N/A		
Mar-02	1	6240	0.02%	2	0	1	20099	0.01%	0.71%	1.08	-0.34	No
Apr-02	0	6384	0.00%	0	0	1	20075	0.01%	0.71%	-0.49	-1.3	No
May-02	1	6528	0.02%	0	0	4	19995	0.02%	1.41%	-0.23	-1.14	No
Jun-02	0	6767	0.00%	0	0	2	19483	0.01%	1.01%	-0.72	-1.44	No
Jul-02	3	6719	0.04%	1	0	0	19183	0.00%	N/A	N/A		
Aug-02	0	7031	0.00%	0	0	1	19209	0.01%	0.72%	-0.52	-1.31	No
Sep-02	0	7583	0.00%	0	0	1	18919	0.01%	0.73%	-0.53	-1.33	No
Oct-02												



Checklist #1 - Local Interconnection - LIS Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

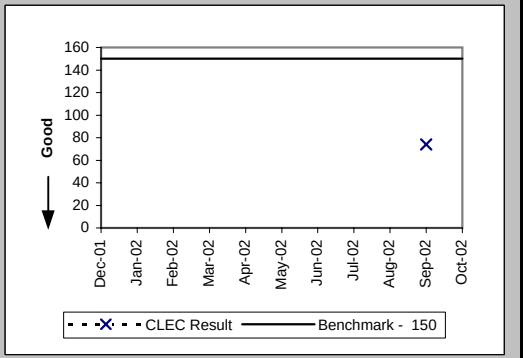
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Jan-02	1	2	50.00%	0	0	1	2	50.00%	50.00%	0	-1	No
Feb-02	1	2	50.00%	0	0	1	1	100.00%	N/A	N/A		
Mar-02	2	4	50.00%	0	0	3	4	75.00%	43.30%	-0.82	-1.5	No
Apr-02						1	2	50.00%	50.00%			
May-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Jun-02						2	4	50.00%	50.00%			
Jul-02	1	4	25.00%	0	0							
Aug-02						2	4	50.00%	50.00%			
Sep-02	1	2	50.00%	0	0	5	8	62.50%	48.41%	-0.33	-1.2	No
Oct-02	1	1	100.00%	0	0	0	3	0.00%	N/A	N/A	-0.24	No



Checklist #1 - Collocation

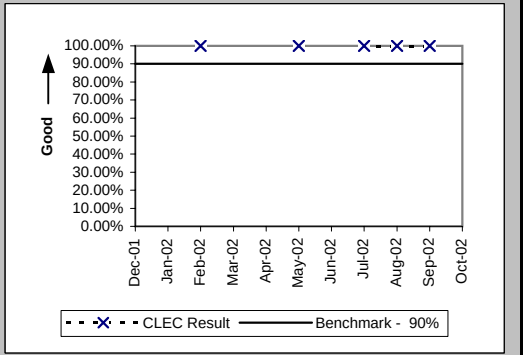
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	74	1	74.00			
Oct-02						



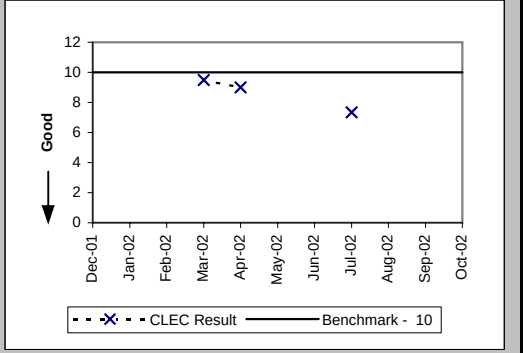
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02	1	1	100.00%			
Jun-02						
Jul-02	1	1	100.00%			
Aug-02	1	1	100.00%			
Sep-02	1	1	100.00%			
Oct-02						



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

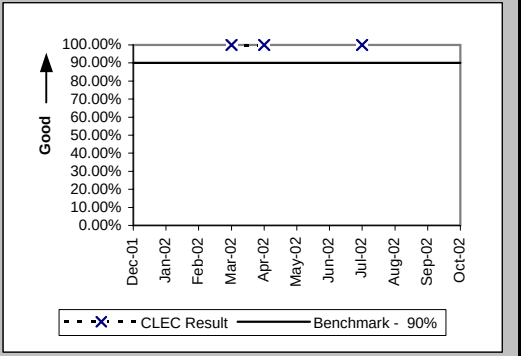
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	19	2	9.50			
Apr-02	9	1	9.00			
May-02						
Jun-02						
Jul-02	22	3	7.33			
Aug-02						
Sep-02						
Oct-02						



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

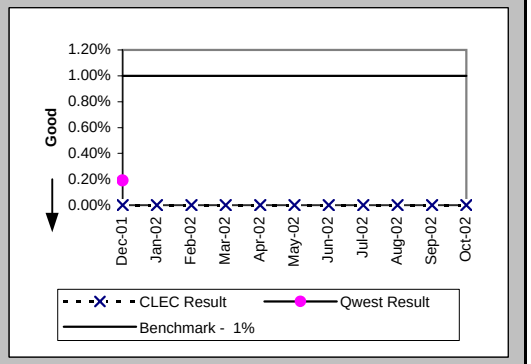
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	2	2	100.00%			
Apr-02	1	1	100.00%			
May-02						
Jun-02						
Jul-02	3	3	100.00%			
Aug-02						
Sep-02						
Oct-02						



Checklist #1 - Trunk Blocking

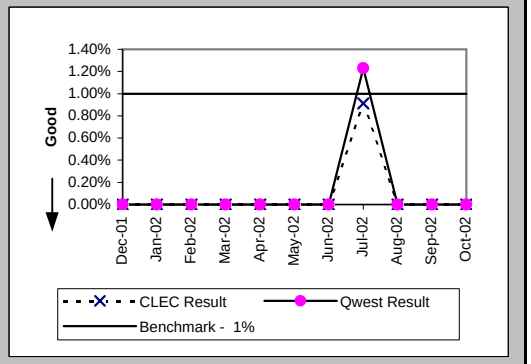
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	48	0.00%	0	0	0.05	24	0.19%	0.00%			No
Jan-02	0	48	0.00%	0	0							No
Feb-02	0	48	0.00%	0	0							No
Mar-02	0	48	0.00%	0	0							No
Apr-02	0	48	0.00%	0	0							No
May-02	0	48	0.00%	0	0							No
Jun-02	0	48	0.00%	0	0							No
Jul-02	0	48	0.00%	0	0							No
Aug-02	0	48	0.00%	0	0							No
Sep-02	0	48	0.00%	0	0							No
Oct-02	0	48	0.00%	0	0							No



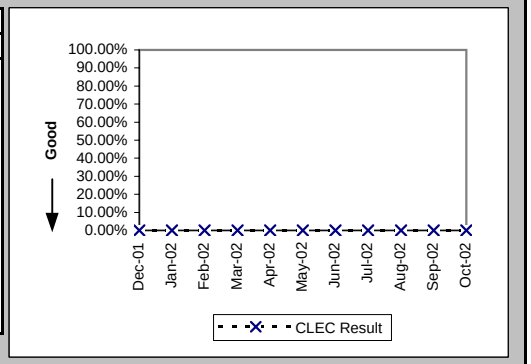
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	720	0.00%	0	0	0	2635	0.00%	0.00%			No
Jan-02	0	720	0.00%	0	0	0	786	0.00%	0.00%			No
Feb-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Mar-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Apr-02	0	72	0.00%	0	0	0	720	0.00%	0.00%			No
May-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Jun-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Jul-02	6.35	696	0.91%	0	0	8.86	720	1.23%	0.00%			No
Aug-02	0	696	0.00%	0	0	0	720	0.00%	0.00%			No
Sep-02	0	696	0.00%	0	0	0	720	0.00%	0.00%			No
Oct-02	0	696	0.00%	0	0	0	720	0.00%	0.00%			No

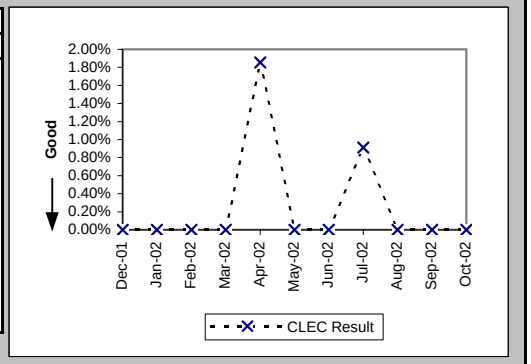


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	48	0.00%	0	0	0.00%
Jan-02	0	48	0.00%	0	0	0.00%
Feb-02	0	48	0.00%	0	0	0.00%
Mar-02	0	48	0.00%	0	0	0.00%
Apr-02	0	48	0.00%	0	0	0.00%
May-02	0	48	0.00%	0	0	0.00%
Jun-02	0	48	0.00%	0	0	0.00%
Jul-02	0	48	0.00%	0	0	0.00%
Aug-02	0	48	0.00%	0	0	0.00%
Sep-02	0	48	0.00%	0	0	0.00%
Oct-02	0	48	0.00%	0	0	0.00%



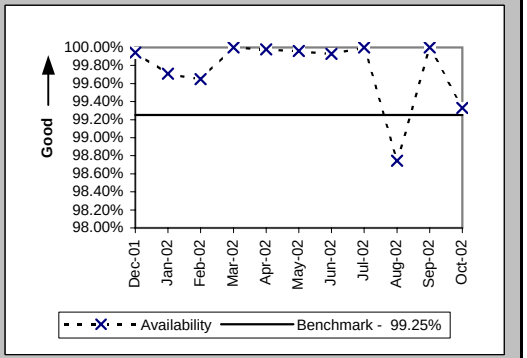
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	720	0.00%	0	0	0.00%
Jan-02	0	720	0.00%	0	0	0.00%
Feb-02	0	720	0.00%	0	0	0.00%
Mar-02	0	720	0.00%	0	0	0.00%
Apr-02	13.35	720	1.85%	0	0	0.62%
May-02	0	720	0.00%	0	0	0.00%
Jun-02	0	720	0.00%	0	0	0.00%
Jul-02	6.35	696	0.91%	0	0	0.25%
Aug-02	0	696	0.00%	0	0	0.00%
Sep-02	0	696	0.00%	0	0	0.00%
Oct-02	0	696	0.00%	0	0	0.00%



Checklist #2 - Gateway Availability

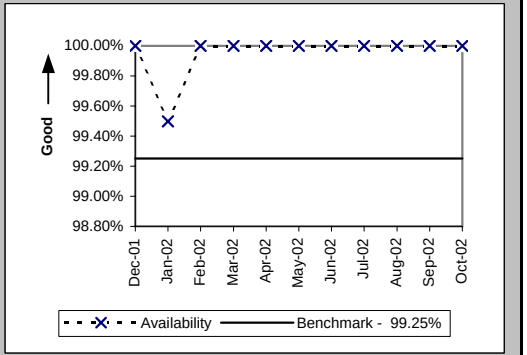
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		



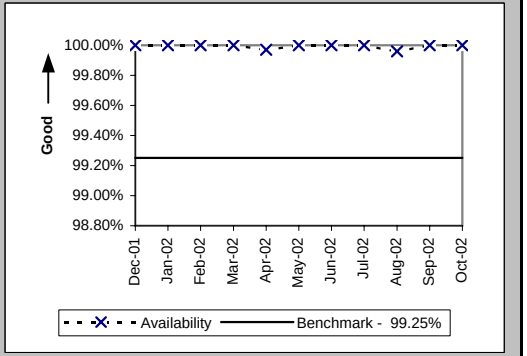
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		

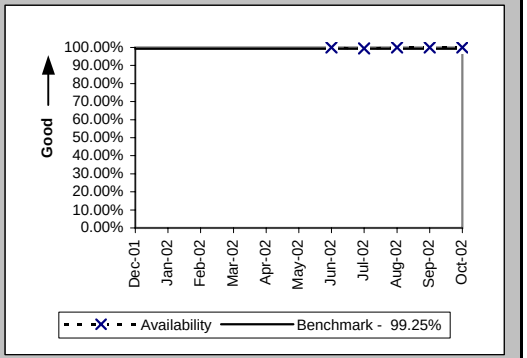


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

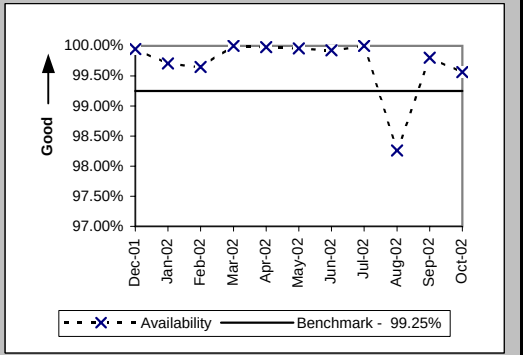
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		



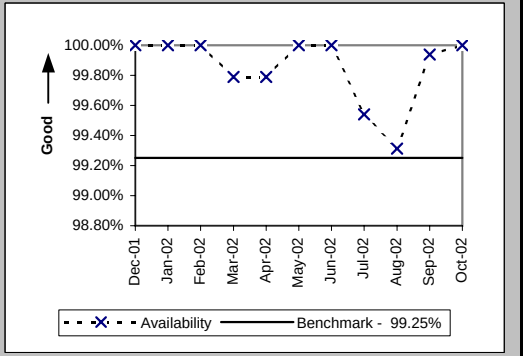
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		

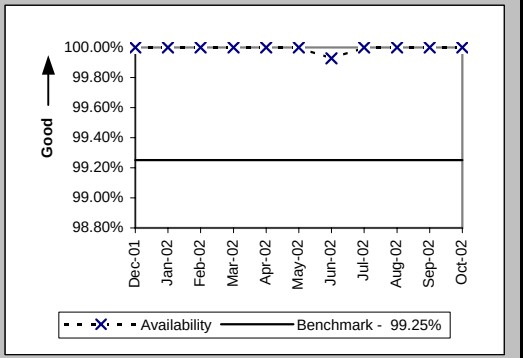


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

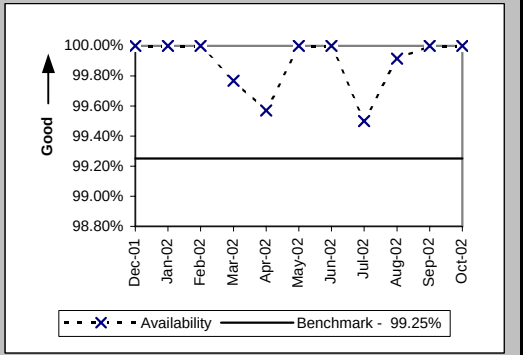
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		

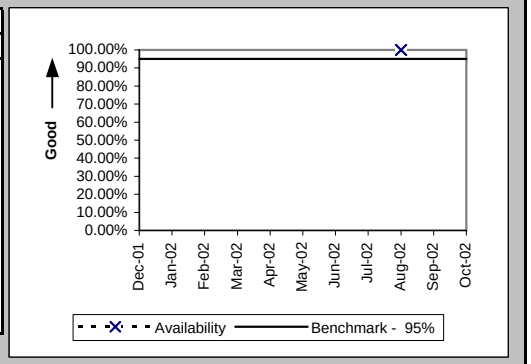


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

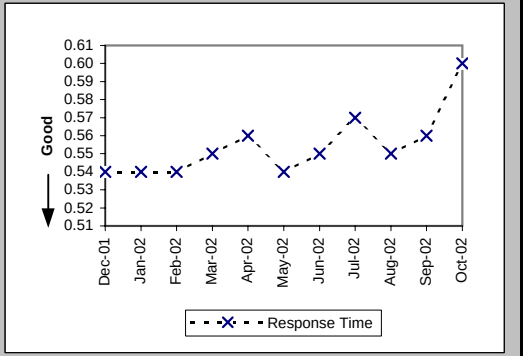
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			



Checklist #2 - Preorder Response Times - IMA

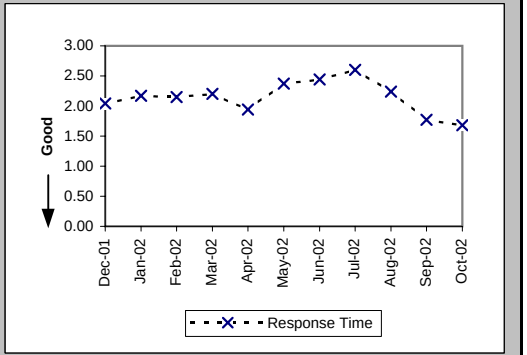
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23



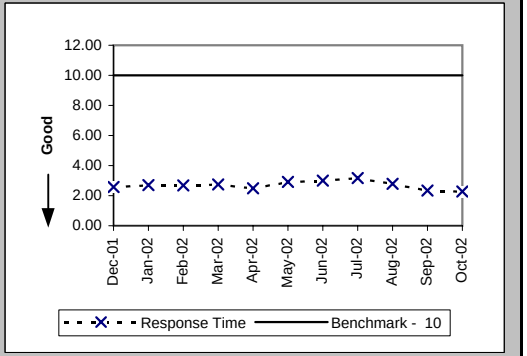
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

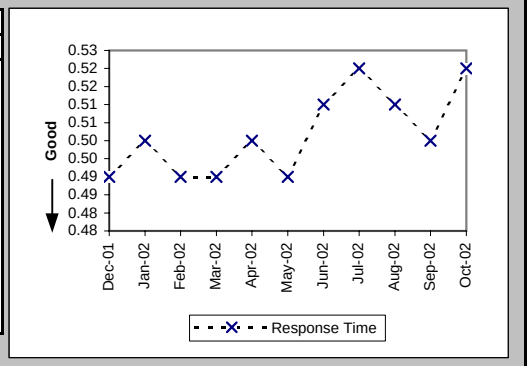
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			



Checklist #2 - Preorder Response Times - IMA

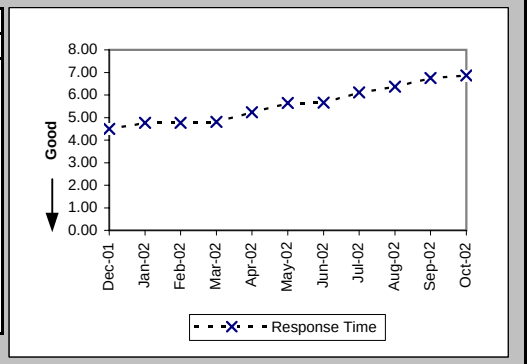
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26



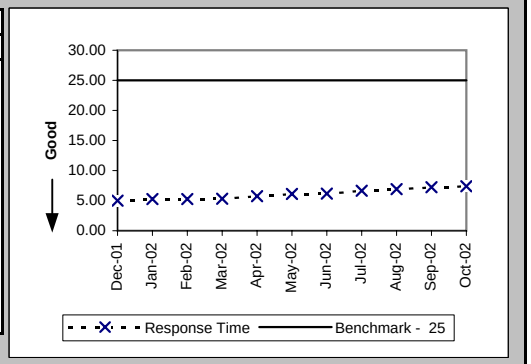
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

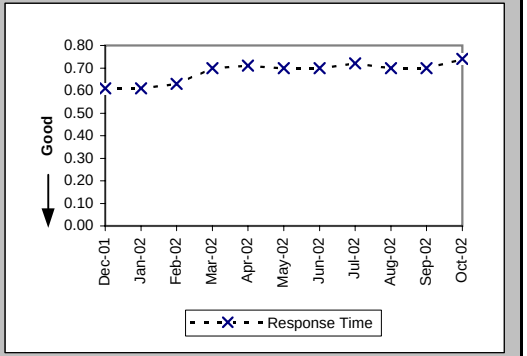
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			



Checklist #2 - Preorder Response Times - IMA

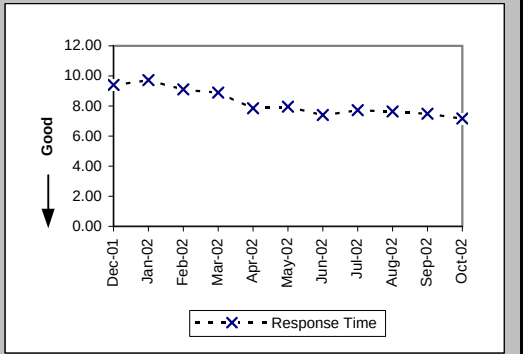
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15



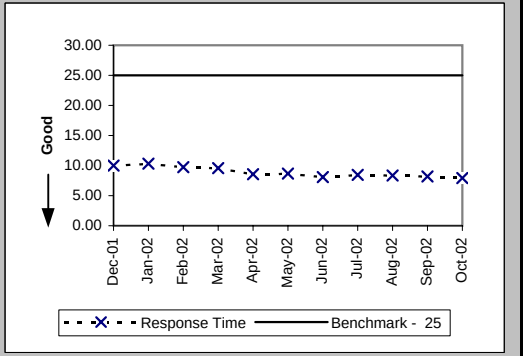
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

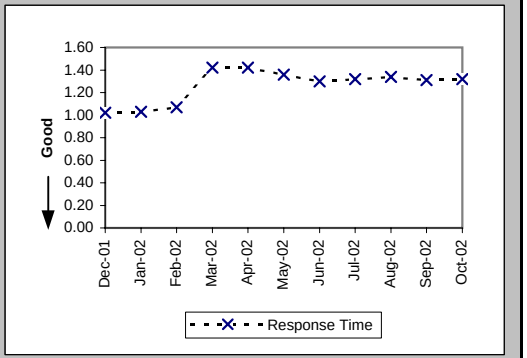
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			



Checklist #2 - Preorder Response Times - IMA

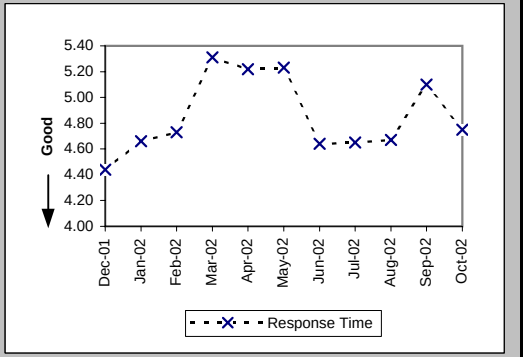
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41



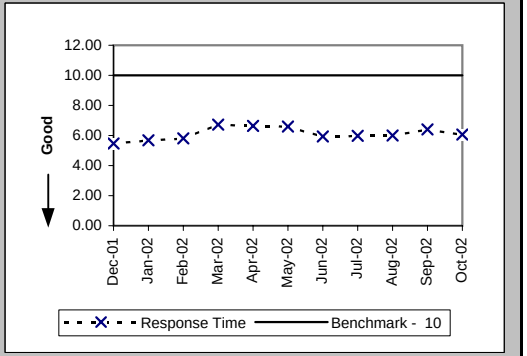
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

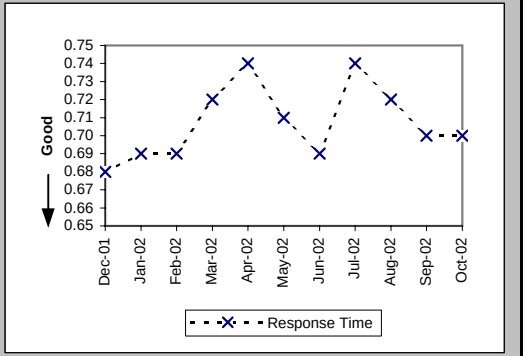
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			



Checklist #2 - Preorder Response Times - IMA

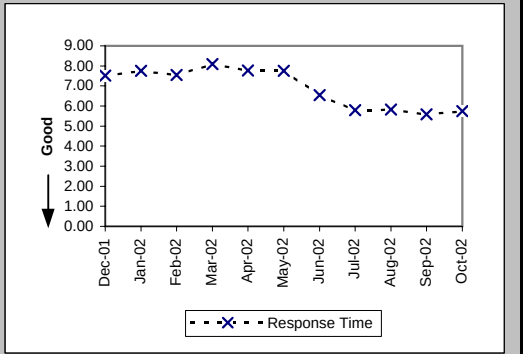
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19



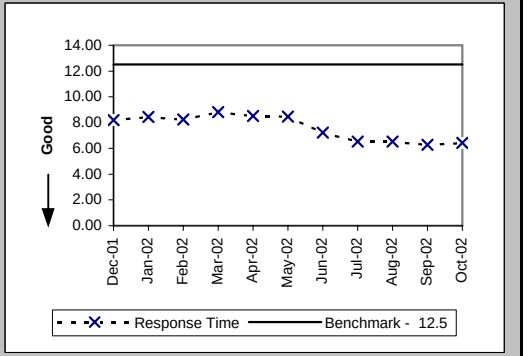
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

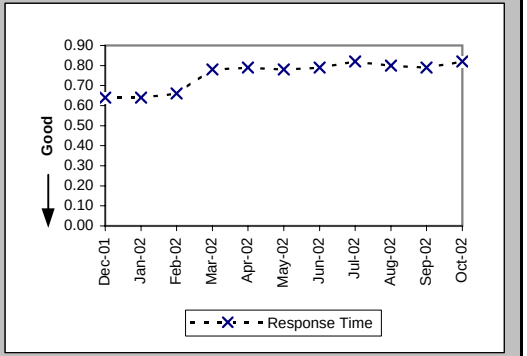
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			



Checklist #2 - Preorder Response Times - IMA

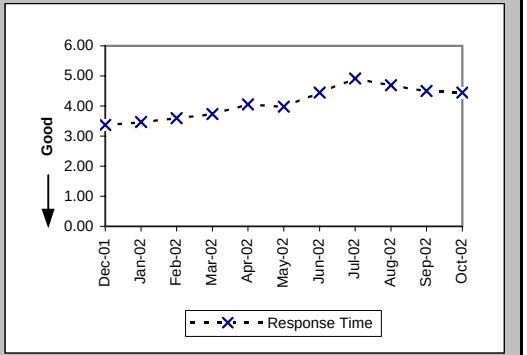
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22



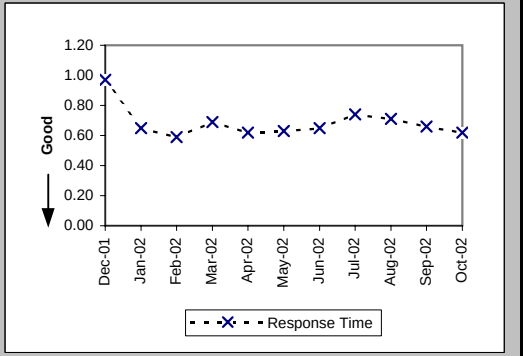
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

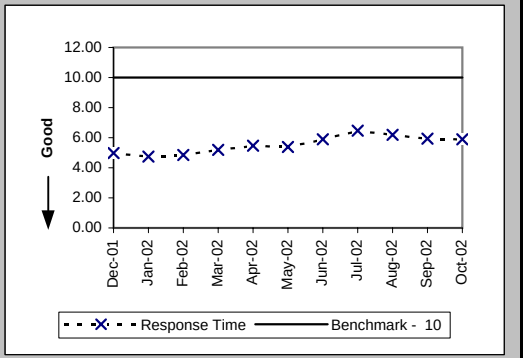
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23



Checklist #2 - Preorder Response Times - IMA

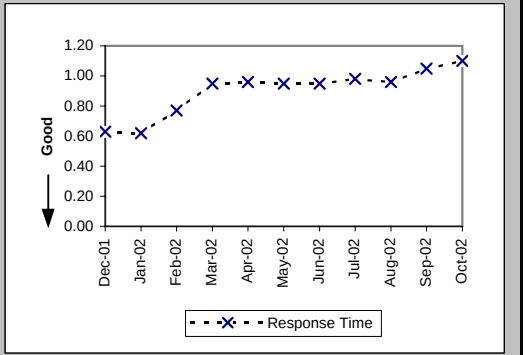
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			



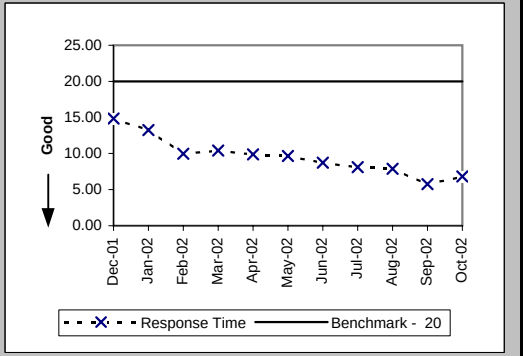
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

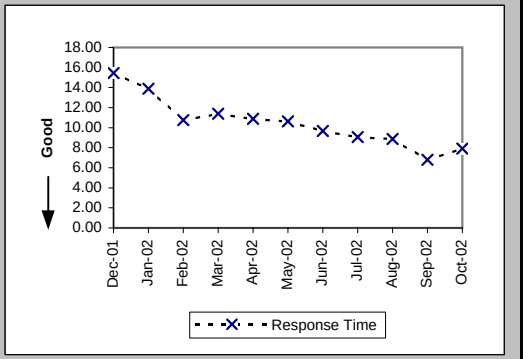
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31



Checklist #2 - Preorder Response Times - IMA

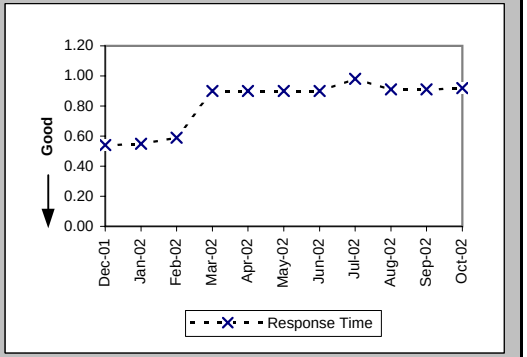
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			



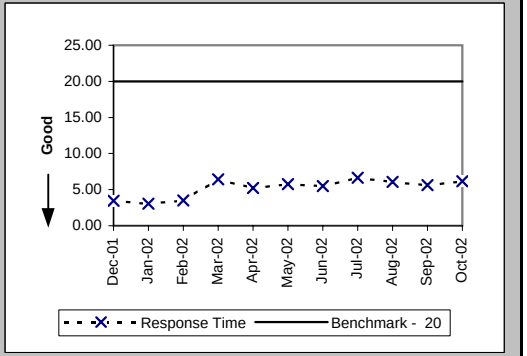
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

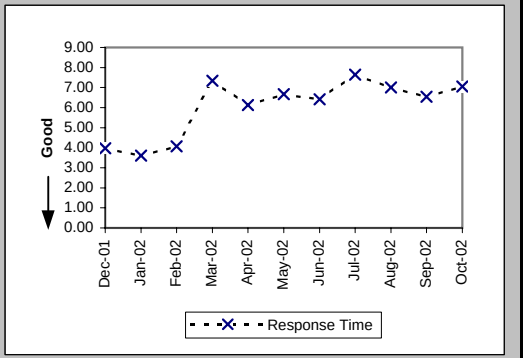
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93



Checklist #2 - Preorder Response Times - IMA

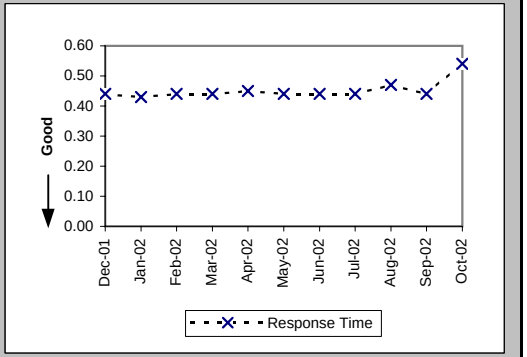
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			



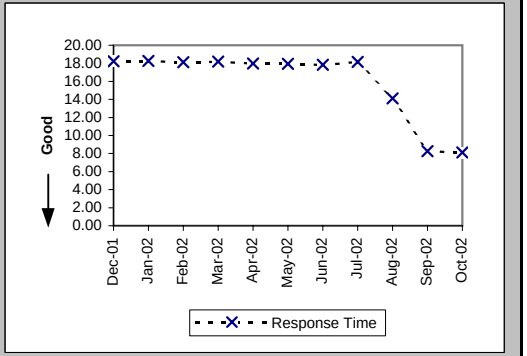
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

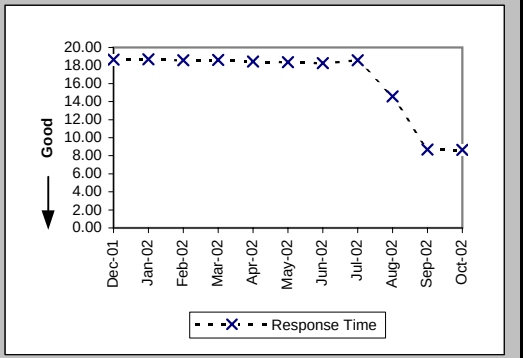
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62



Checklist #2 - Preorder Response Times - IMA

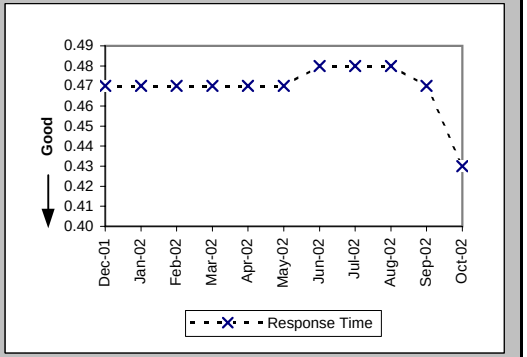
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			



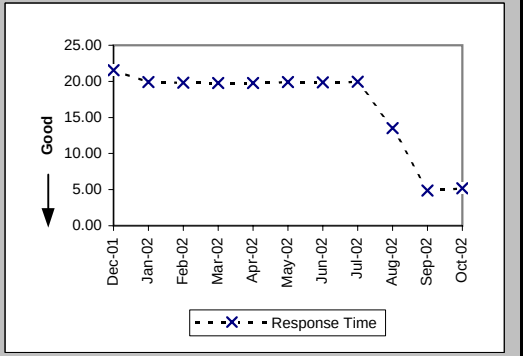
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

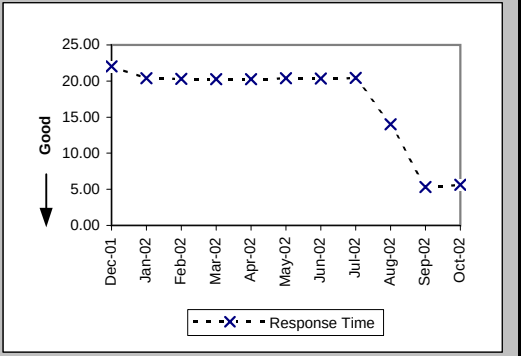
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36



Checklist #2 - Preorder Response Times - IMA

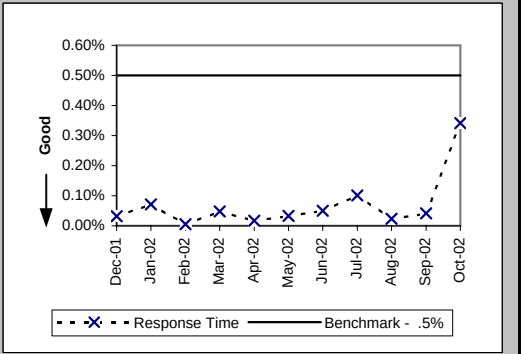
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			



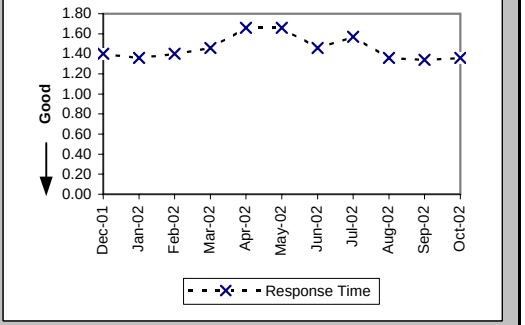
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

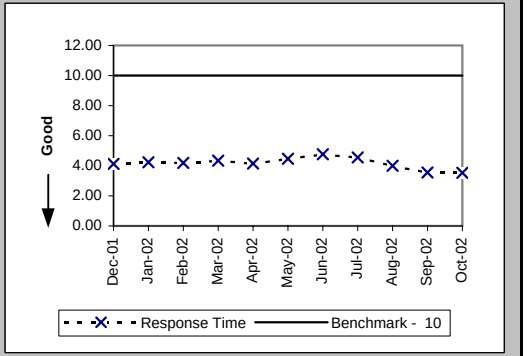
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74



Checklist #2 - Preorder Response Times - EDI

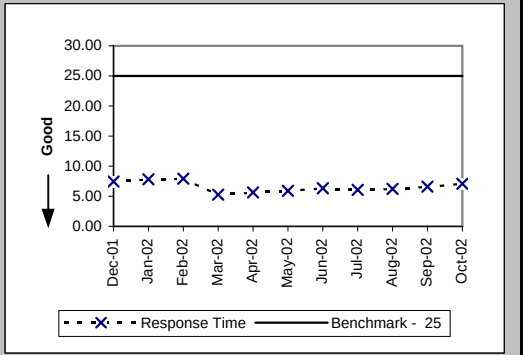
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24



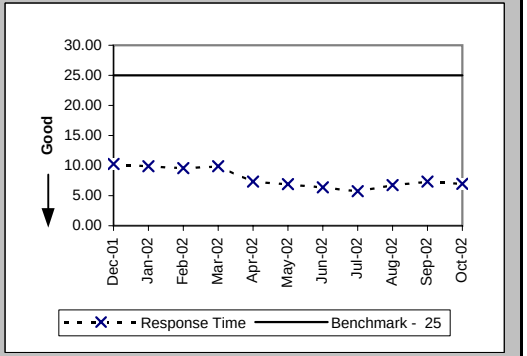
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

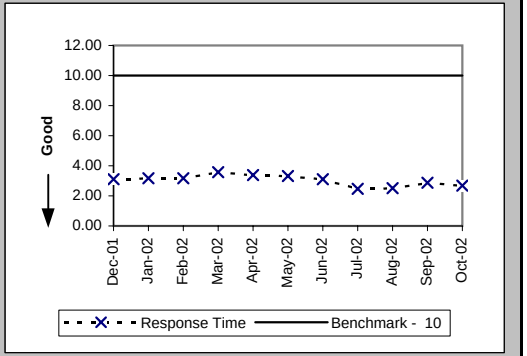
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49



Checklist #2 - Preorder Response Times - EDI

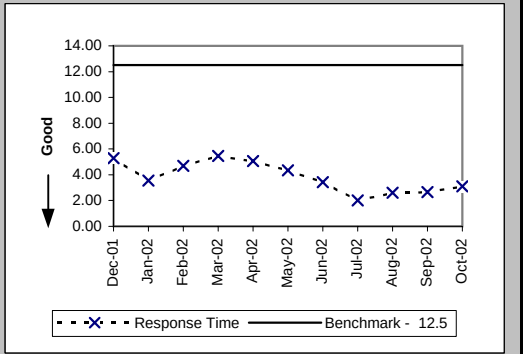
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56



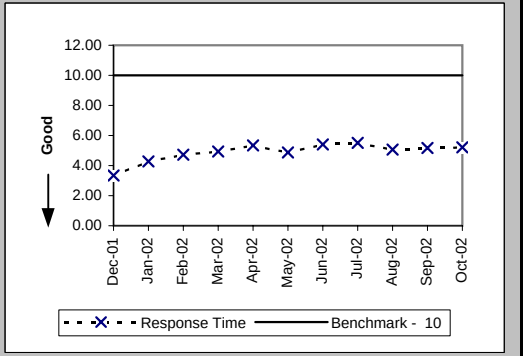
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

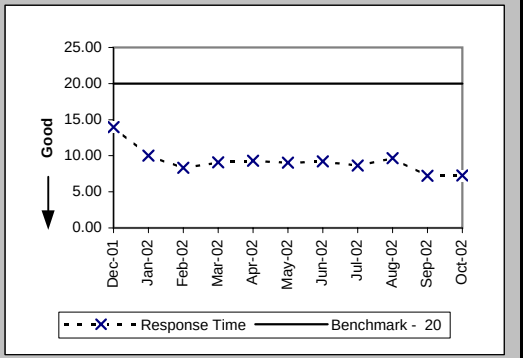
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68



Checklist #2 - Preorder Response Times - EDI

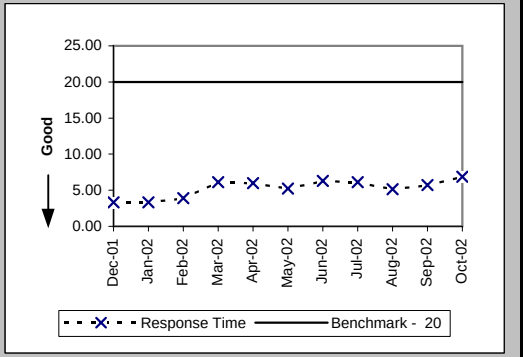
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08



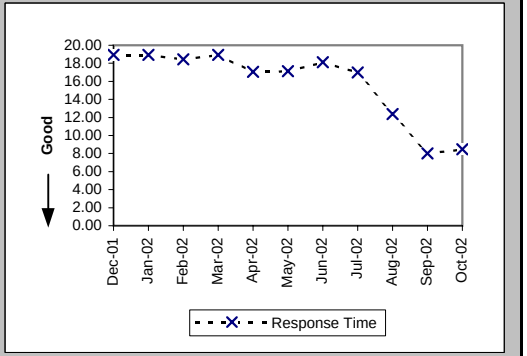
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

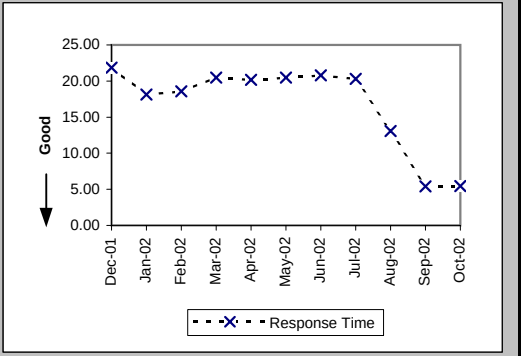
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41



Checklist #2 - Preorder Response Times - EDI

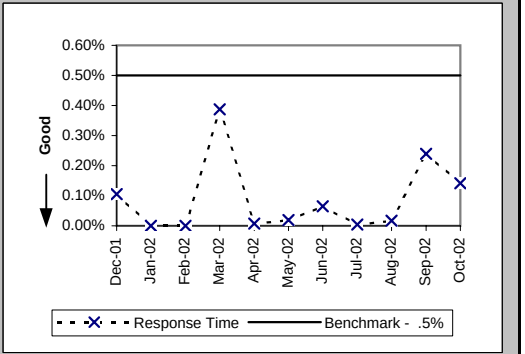
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39



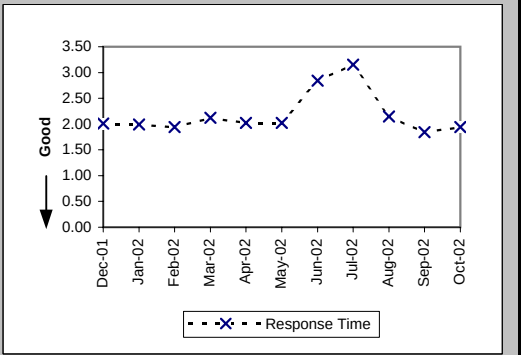
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

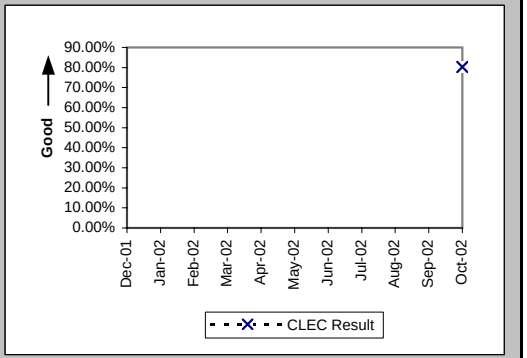
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58



Checklist #2 - Electronic Flow-through - Resale

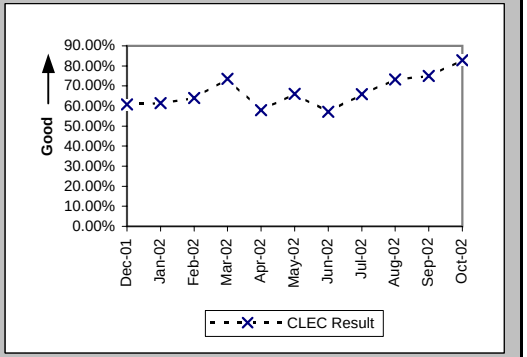
Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	1130	1409	80.20%	255	0	39.85%



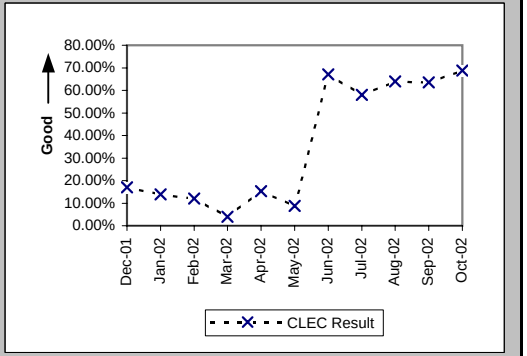
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	342	562	60.85%	120	0	48.81%
Jan-02	416	677	61.45%	94	0	48.67%
Feb-02	447	699	63.95%	93	0	48.02%
Mar-02	712	967	73.63%	110	0	44.06%
Apr-02	461	795	57.99%	407	0	49.36%
May-02	620	938	66.10%	252	0	47.34%
Jun-02	404	707	57.14%	424	0	49.49%
Jul-02	511	775	65.94%	224	0	47.39%
Aug-02	985	1344	73.29%	255	0	44.25%
Sep-02	927	1236	75.00%	215	0	43.30%
Oct-02	954	1153	82.74%	255	0	37.79%



Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	8	47	17.02%	120	0	37.58%
Jan-02	5	36	13.89%	94	0	34.58%
Feb-02	4	33	12.12%	93	0	32.64%
Mar-02	1	25	4.00%	110	0	19.60%
Apr-02	4	26	15.38%	407	0	36.08%
May-02	3	34	8.82%	252	0	28.36%
Jun-02	55	82	67.07%	424	0	46.99%
Jul-02	29	50	58.00%	224	0	49.36%
Aug-02	78	122	63.93%	255	0	48.02%
Sep-02	115	181	63.54%	215	0	48.13%
Oct-02	176	256	68.75%	255	0	46.35%

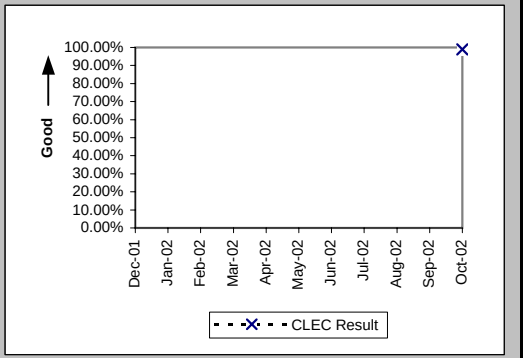


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

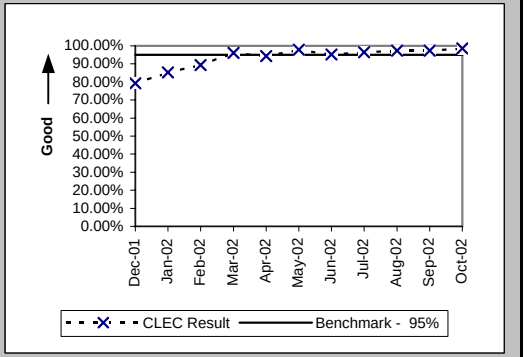
Electronic Flow-through for all eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	1130	1143	98.86%	80	0	10.60%



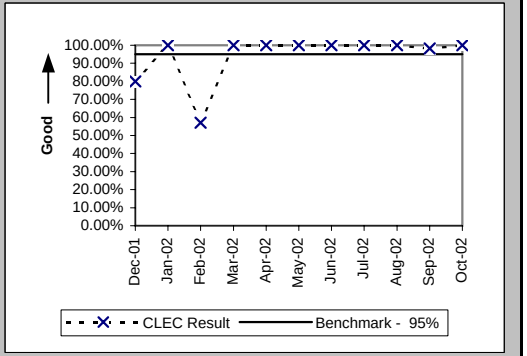
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	342	432	79.17%	31	0	40.61%
Jan-02	416	488	85.25%	22	0	35.46%
Feb-02	447	500	89.40%	33	0	30.78%
Mar-02	712	741	96.09%	33	0	19.39%
Apr-02	461	489	94.27%	42	0	23.23%
May-02	620	633	97.95%	43	0	14.18%
Jun-02	404	424	95.28%	58	0	21.20%
Jul-02	511	530	96.42%	56	0	18.59%
Aug-02	985	1011	97.43%	96	0	15.83%
Sep-02	927	952	97.37%	86	0	15.99%
Oct-02	954	967	98.66%	80	0	11.52%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	8	10	80.00%	31	0	40.00%
Jan-02	5	5	100.00%	22	0	0.00%
Feb-02	4	7	57.14%	33	0	49.49%
Mar-02	1	1	100.00%	33	0	0.00%
Apr-02	4	4	100.00%	42	0	0.00%
May-02	3	3	100.00%	43	0	0.00%
Jun-02	55	55	100.00%	58	0	0.00%
Jul-02	29	29	100.00%	56	0	0.00%
Aug-02	78	78	100.00%	96	0	0.00%
Sep-02	115	117	98.29%	86	0	12.96%
Oct-02	176	176	100.00%	80	0	0.00%

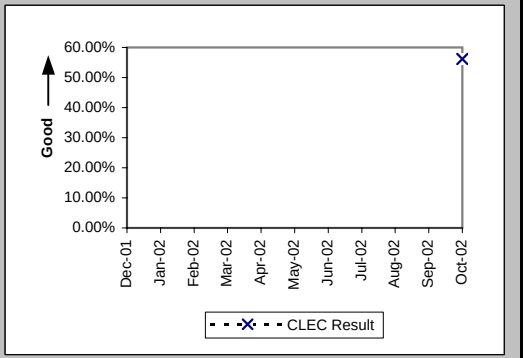


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

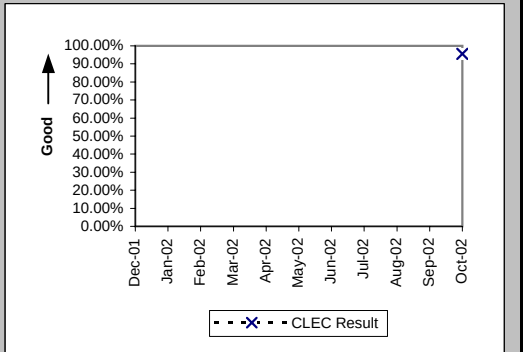
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	606	1079	56.16%	54	0	49.62%



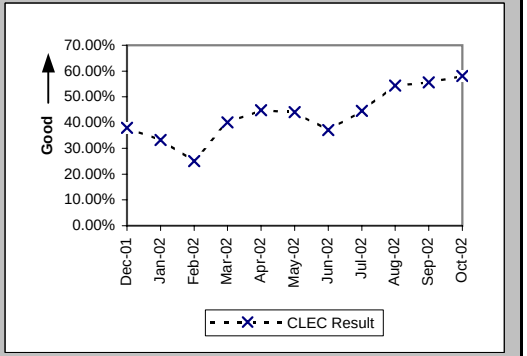
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	606	634	95.58%	54	0	20.55%



Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	162	427	37.94%	56	0	48.52%
Jan-02	235	707	33.24%	107	0	47.11%
Feb-02	126	502	25.10%	93	0	43.36%
Mar-02	182	454	40.09%	51	0	49.01%
Apr-02	192	428	44.86%	39	0	49.74%
May-02	276	626	44.09%	67	0	49.65%
Jun-02	178	479	37.16%	62	0	48.32%
Jul-02	248	556	44.60%	55	0	49.71%
Aug-02	373	686	54.37%	96	0	49.81%
Sep-02	327	588	55.61%	71	0	49.68%
Oct-02	465	801	58.05%	54	0	49.35%

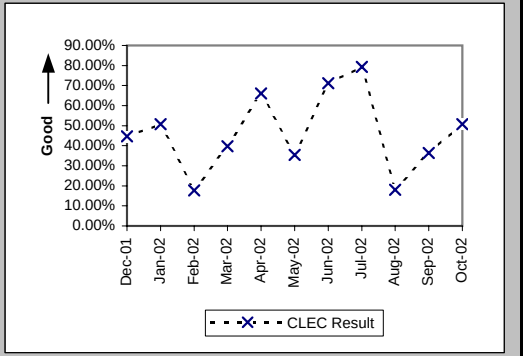


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

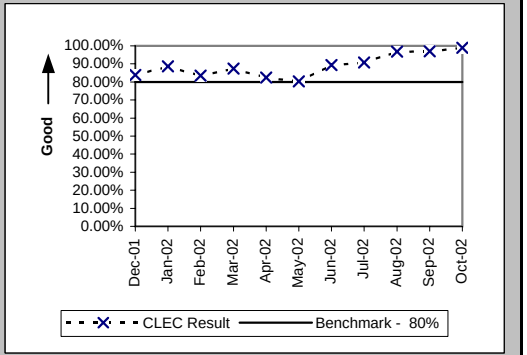
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	55	123	44.72%	56	0	49.72%
Jan-02	281	554	50.72%	107	0	49.99%
Feb-02	52	293	17.75%	93	0	38.21%
Mar-02	115	290	39.66%	51	0	48.92%
Apr-02	111	168	66.07%	39	0	47.35%
May-02	94	265	35.47%	67	0	47.84%
Jun-02	84	118	71.19%	62	0	45.29%
Jul-02	177	223	79.37%	55	0	40.46%
Aug-02	176	979	17.98%	96	0	38.40%
Sep-02	110	303	36.30%	71	0	48.09%
Oct-02	141	278	50.72%	54	0	49.99%



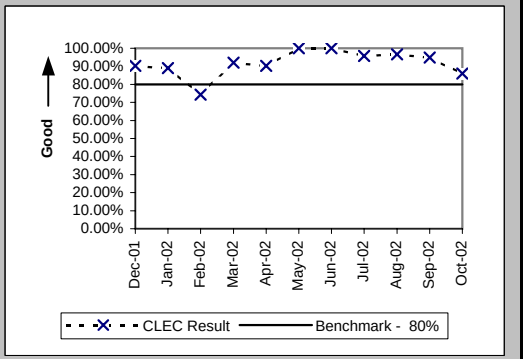
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	162	193	83.94%	56	0	36.72%
Jan-02	235	265	88.68%	107	0	31.68%
Feb-02	126	151	83.44%	93	0	37.17%
Mar-02	182	208	87.50%	51	0	33.07%
Apr-02	192	233	82.40%	39	0	38.08%
May-02	276	344	80.23%	67	0	39.82%
Jun-02	178	199	89.45%	62	0	30.72%
Jul-02	248	273	90.84%	55	0	28.84%
Aug-02	373	385	96.88%	96	0	17.38%
Sep-02	327	337	97.03%	71	0	16.97%
Oct-02	465	470	98.94%	54	0	10.26%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	55	61	90.16%	56	0	29.78%
Jan-02	281	316	88.92%	107	0	31.38%
Feb-02	52	70	74.29%	93	0	43.71%
Mar-02	115	125	92.00%	51	0	27.13%
Apr-02	111	123	90.24%	39	0	29.67%
May-02	94	94	100.00%	67	0	0.00%
Jun-02	84	84	100.00%	62	0	0.00%
Jul-02	177	185	95.68%	55	0	20.34%
Aug-02	176	182	96.70%	96	0	17.86%
Sep-02	110	116	94.83%	71	0	22.15%
Oct-02	141	164	85.98%	54	0	34.72%

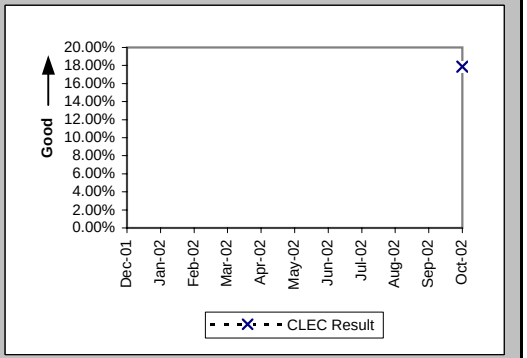


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

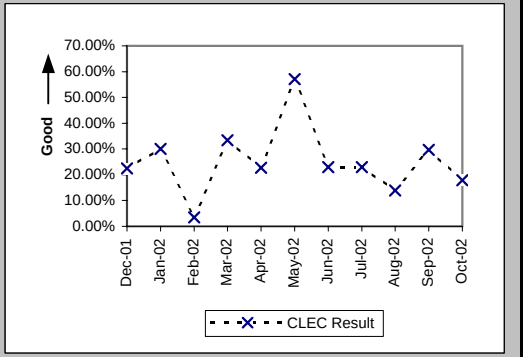
Electronic Flow-through for LSRs received via IMA LNP (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	10	56	17.86%	8	0	38.30%



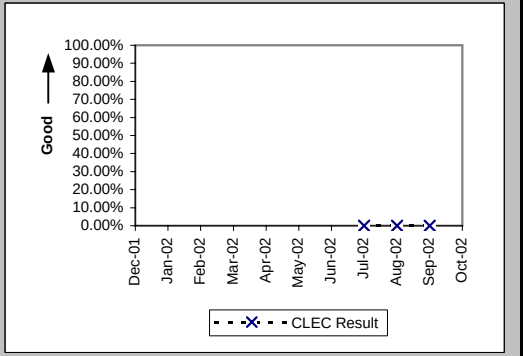
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	40	22.50%	7	0	41.76%
Jan-02	9	30	30.00%	4	0	45.83%
Feb-02	1	29	3.45%	0	0	18.25%
Mar-02	10	30	33.33%	7	0	47.14%
Apr-02	10	44	22.73%	2	0	41.91%
May-02	20	35	57.14%	8	0	49.49%
Jun-02	14	61	22.95%	8	0	42.05%
Jul-02	11	48	22.92%	5	0	42.03%
Aug-02	6	43	13.95%	3	0	34.65%
Sep-02	8	27	29.63%	5	0	45.66%
Oct-02	10	56	17.86%	8	0	38.30%



Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	0	1	0.00%	5	0	0.00%
Aug-02	0	3	0.00%	3	0	0.00%
Sep-02	0	6	0.00%	5	0	0.00%
Oct-02						

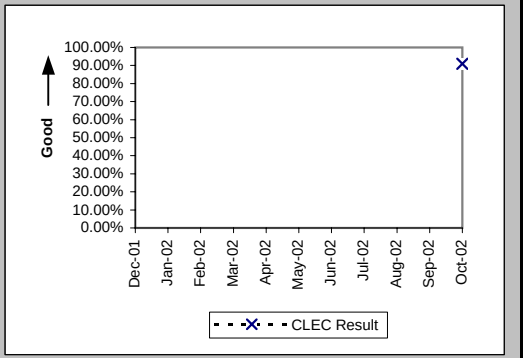


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

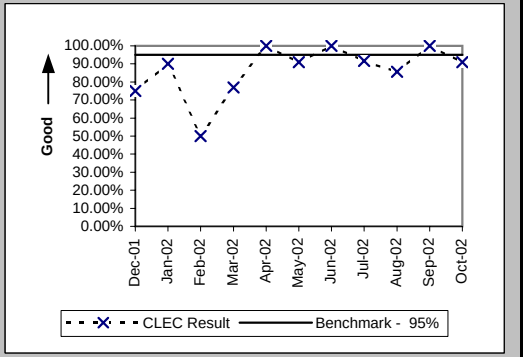
Electronic Flow-through for all eligible LSRs Received via IMA LNP (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	10	11	90.91%	8	0	28.75%



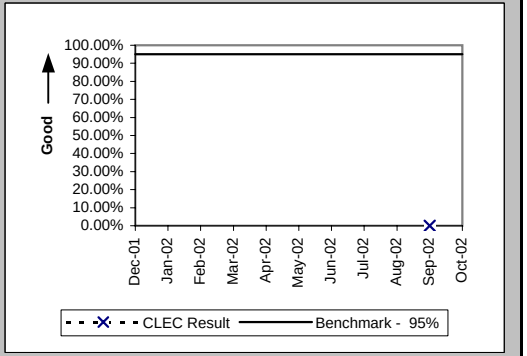
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	12	75.00%	7	0	43.30%
Jan-02	9	10	90.00%	4	0	30.00%
Feb-02	1	2	50.00%	0	0	50.00%
Mar-02	10	13	76.92%	7	0	42.13%
Apr-02	10	10	100.00%	2	0	0.00%
May-02	20	22	90.91%	8	0	28.75%
Jun-02	14	14	100.00%	8	0	0.00%
Jul-02	11	12	91.67%	5	0	27.64%
Aug-02	6	7	85.71%	3	0	34.99%
Sep-02	8	8	100.00%	5	0	0.00%
Oct-02	10	11	90.91%	8	0	28.75%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	0	1	0.00%	5	0	0.00%
Oct-02						

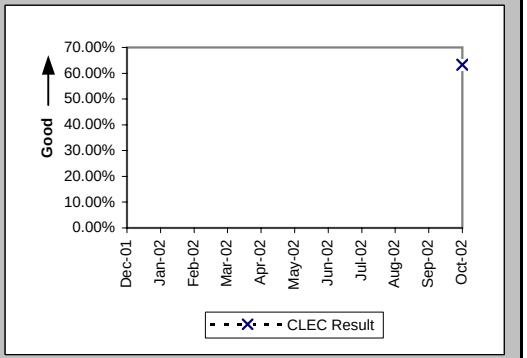


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

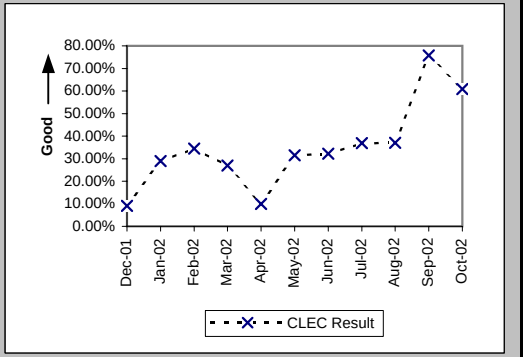
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	102	161	63.35%	30	0	48.18%



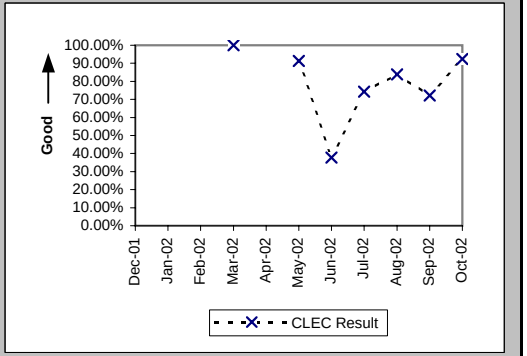
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	20	221	9.05%	9	0	28.69%
Jan-02	22	76	28.95%	8	0	45.35%
Feb-02	21	61	34.43%	5	0	47.51%
Mar-02	17	63	26.98%	7	0	44.39%
Apr-02	6	60	10.00%	13	0	30.00%
May-02	35	111	31.53%	29	0	46.46%
Jun-02	18	56	32.14%	13	0	46.70%
Jul-02	31	84	36.90%	14	0	48.25%
Aug-02	34	92	36.96%	26	0	48.27%
Sep-02	169	223	75.78%	22	0	42.84%
Oct-02	90	148	60.81%	30	0	48.82%



Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	7	0	0.00%
Apr-02						
May-02	52	57	91.23%	29	0	28.29%
Jun-02	17	45	37.78%	13	0	48.48%
Jul-02	29	39	74.36%	14	0	43.67%
Aug-02	31	37	83.78%	26	0	36.86%
Sep-02	13	18	72.22%	22	0	44.79%
Oct-02	12	13	92.31%	30	0	26.65%

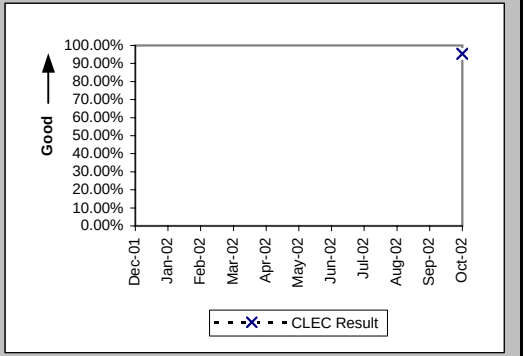


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

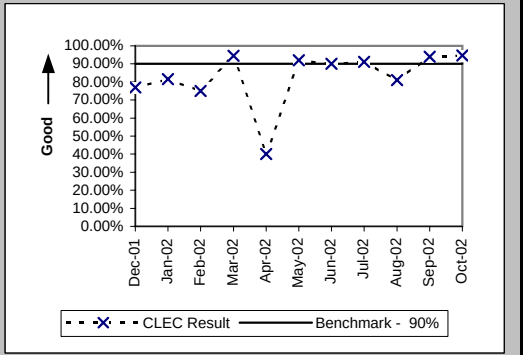
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	102	107	95.33%	30	0	21.11%



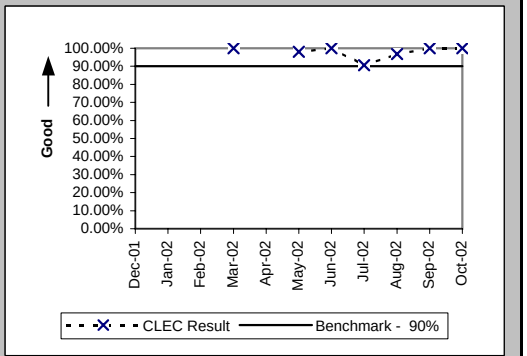
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	20	26	76.92%	9	0	42.13%
Jan-02	22	27	81.48%	8	0	38.84%
Feb-02	21	28	75.00%	5	0	43.30%
Mar-02	17	18	94.44%	7	0	22.91%
Apr-02	6	15	40.00%	13	0	48.99%
May-02	35	38	92.11%	29	0	26.97%
Jun-02	18	20	90.00%	13	0	30.00%
Jul-02	31	34	91.18%	14	0	28.36%
Aug-02	34	42	80.95%	26	0	39.27%
Sep-02	169	180	93.89%	22	0	23.95%
Oct-02	90	95	94.74%	30	0	22.33%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	7	0	0.00%
Apr-02						
May-02	52	53	98.11%	29	0	13.61%
Jun-02	17	17	100.00%	13	0	0.00%
Jul-02	29	32	90.63%	14	0	29.15%
Aug-02	31	32	96.88%	26	0	17.40%
Sep-02	13	13	100.00%	22	0	0.00%
Oct-02	12	12	100.00%	30	0	0.00%

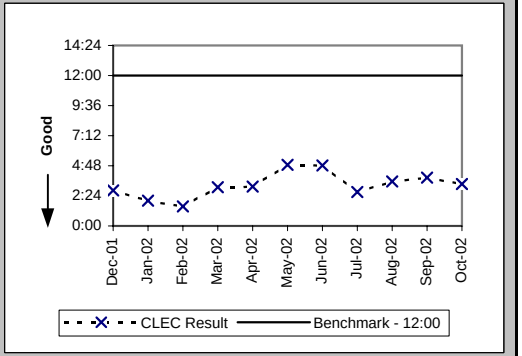


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

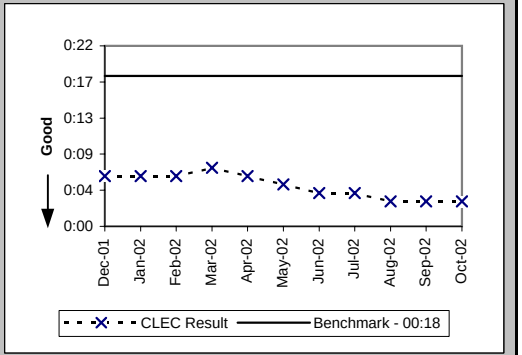
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	260:13	92	2:50	0	0
Jan-02	173:55	86	2:01	0	0
Feb-02	147:27	95	1:33	0	0
Mar-02	243:29	79	3:05	0	0
Apr-02	274:21	87	3:09	0	0
May-02	623:28	128	4:52	0	0
Jun-02	703:51	146	4:49	0	0
Jul-02	231:32	85	2:43	0	0
Aug-02	266:20	75	3:33	0	0
Sep-02	289:15	75	3:51	0	0
Oct-02	229:29	69	3:20	0	0



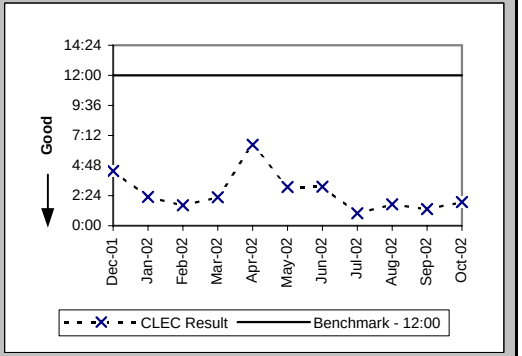
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

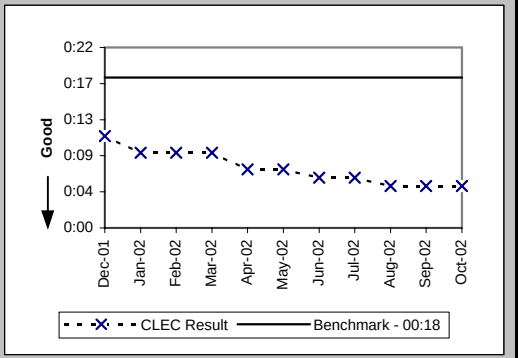
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	341:02	78	4:22	0	0
Jan-02	240:45	105	2:18	0	0
Feb-02	124:29	76	1:38	0	0
Mar-02	180:53	79	2:17	0	0
Apr-02	2358:07	365	6:28	0	0
May-02	670:43	217	3:05	0	0
Jun-02	1132:22	363	3:07	0	0
Jul-02	103:24	103	1:00	0	0
Aug-02	260:46	154	1:42	0	0
Sep-02	150:12	113	1:20	0	0
Oct-02	279:13	147	1:54	0	0



Checklist #2 - LSR Rejections

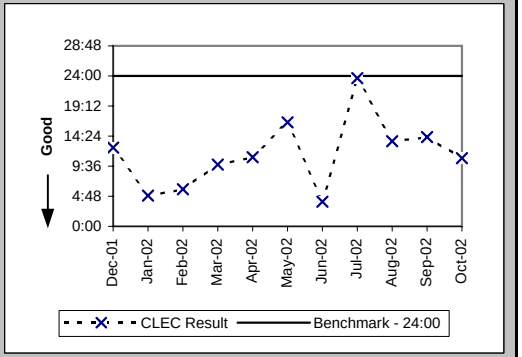
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302



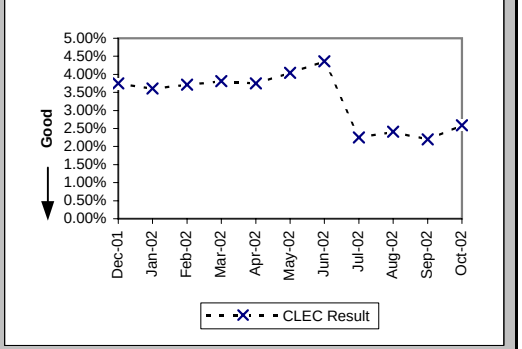
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	125:49	10	12:35	0	0
Jan-02	34:22	7	4:55	0	0
Feb-02	88:59	15	5:56	0	0
Mar-02	88:35	9	9:51	0	0
Apr-02	33:08	3	11:03	0	0
May-02	149:14	9	16:35	0	0
Jun-02	7:54	2	3:57	0	0
Jul-02	165:30	7	23:39	0	0
Aug-02	149:35	11	13:36	0	0
Sep-02	171:02	12	14:15	0	0
Oct-02	185:12	17	10:54	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

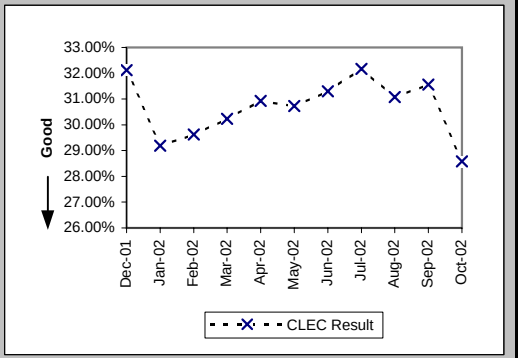
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302



Checklist #2 - LSR Rejections

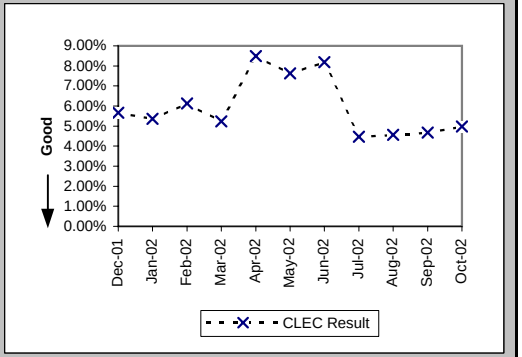
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302



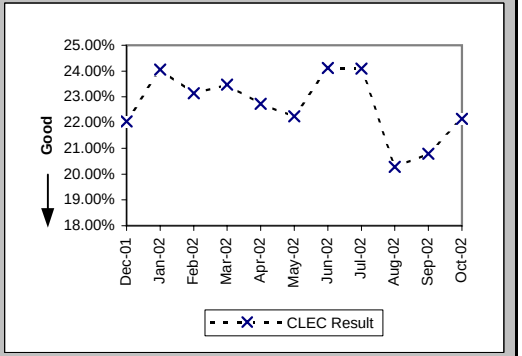
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

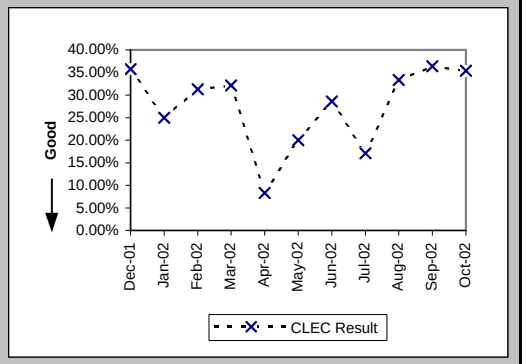
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

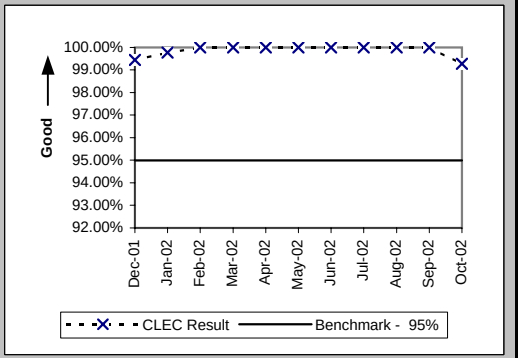
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	10	28	35.71%	0	0
Jan-02	7	28	25.00%	0	0
Feb-02	15	48	31.25%	0	0
Mar-02	9	28	32.14%	0	0
Apr-02	3	36	8.33%	0	0
May-02	9	45	20.00%	0	0
Jun-02	2	7	28.57%	0	0
Jul-02	7	41	17.07%	0	0
Aug-02	11	33	33.33%	0	0
Sep-02	12	33	36.36%	0	0
Oct-02	17	48	35.42%	0	0



Checklist #2 - Firm Order Confirmations - Resale

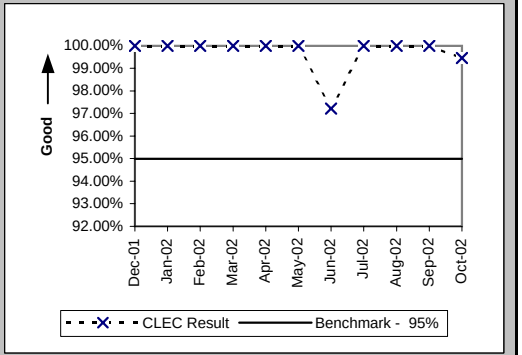
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	359	361	99.45%	1	0
Jan-02	437	438	99.77%	2	0
Feb-02	466	466	100.00%	0	0
Mar-02	726	726	100.00%	0	0
Apr-02	463	463	100.00%	1	0
May-02	648	648	100.00%	8	0
Jun-02	420	420	100.00%	1	0
Jul-02	514	514	100.00%	6	0
Aug-02	951	951	100.00%	10	0
Sep-02	1042	1042	100.00%	3	0
Oct-02	970	977	99.28%	2	0



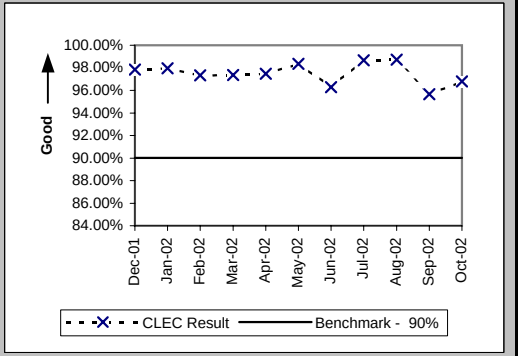
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	8	8	100.00%	1	0
Jan-02	5	5	100.00%	2	0
Feb-02	4	4	100.00%	0	0
Mar-02	2	2	100.00%	0	0
Apr-02	4	4	100.00%	1	0
May-02	55	55	100.00%	8	0
Jun-02	70	72	97.22%	1	0
Jul-02	58	58	100.00%	6	0
Aug-02	109	109	100.00%	10	0
Sep-02	128	128	100.00%	3	0
Oct-02	186	187	99.47%	2	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

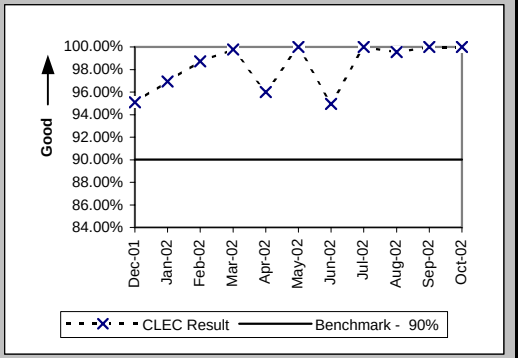
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	408	417	97.84%	1	0
Jan-02	287	293	97.95%	2	0
Feb-02	256	263	97.34%	0	0
Mar-02	258	265	97.36%	0	0
Apr-02	346	355	97.46%	1	0
May-02	359	365	98.36%	8	0
Jun-02	312	324	96.30%	1	0
Jul-02	294	298	98.66%	6	0
Aug-02	383	388	98.71%	10	0
Sep-02	330	345	95.65%	3	0
Oct-02	242	250	96.80%	2	0



Checklist #2 - Firm Order Confirmations - Resale

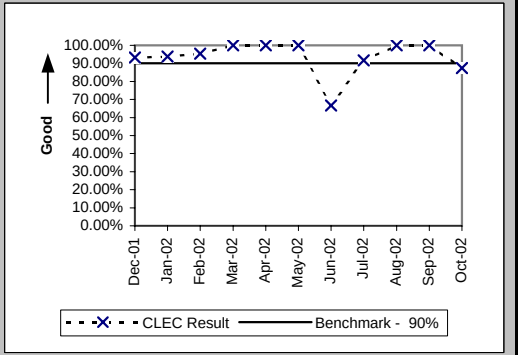
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	657	691	95.08%	1	0
Jan-02	666	687	96.94%	2	0
Feb-02	387	392	98.72%	0	0
Mar-02	428	429	99.77%	0	0
Apr-02	1223	1274	96.00%	1	0
May-02	885	885	100.00%	8	0
Jun-02	1185	1248	94.95%	1	0
Jul-02	518	518	100.00%	6	0
Aug-02	445	447	99.55%	10	0
Sep-02	313	313	100.00%	3	0
Oct-02	487	487	100.00%	2	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

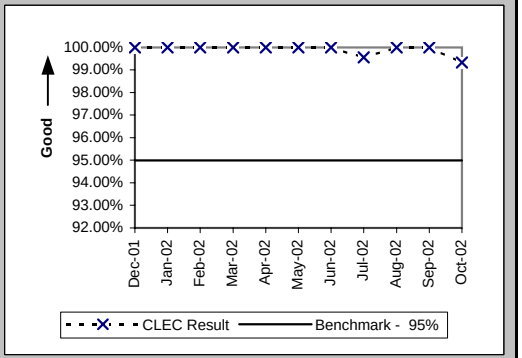
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	15	93.33%	1	0
Jan-02	15	16	93.75%	2	0
Feb-02	21	22	95.45%	0	0
Mar-02	12	12	100.00%	0	0
Apr-02	19	19	100.00%	1	0
May-02	16	16	100.00%	8	0
Jun-02	2	3	66.67%	1	0
Jul-02	11	12	91.67%	6	0
Aug-02	13	13	100.00%	10	0
Sep-02	10	10	100.00%	3	0
Oct-02	14	16	87.50%	2	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

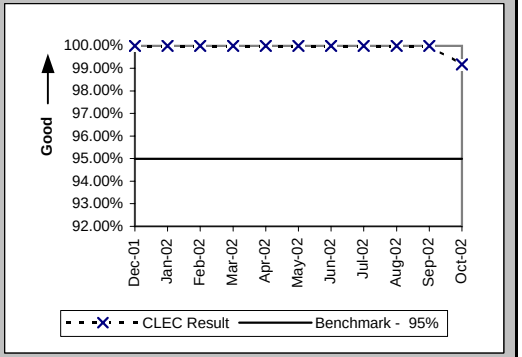
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	162	162	100.00%	0	0
Jan-02	235	235	100.00%	0	0
Feb-02	126	126	100.00%	0	0
Mar-02	150	150	100.00%	0	0
Apr-02	153	153	100.00%	0	0
May-02	237	237	100.00%	0	0
Jun-02	155	155	100.00%	0	0
Jul-02	224	225	99.56%	0	0
Aug-02	345	345	100.00%	0	0
Sep-02	305	305	100.00%	0	0
Oct-02	447	450	99.33%	0	0



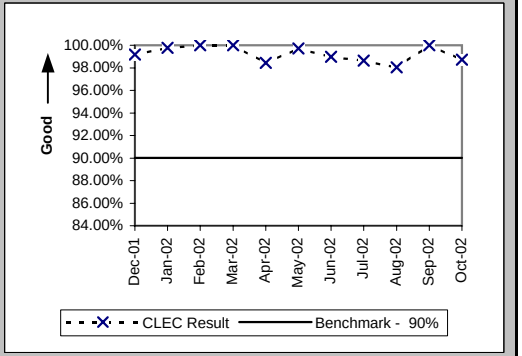
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	54	54	100.00%	0	0
Jan-02	277	277	100.00%	0	0
Feb-02	51	51	100.00%	0	0
Mar-02	112	112	100.00%	0	0
Apr-02	108	108	100.00%	0	0
May-02	92	92	100.00%	0	0
Jun-02	84	84	100.00%	0	0
Jul-02	175	175	100.00%	0	0
Aug-02	165	165	100.00%	0	0
Sep-02	106	106	100.00%	0	0
Oct-02	121	122	99.18%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

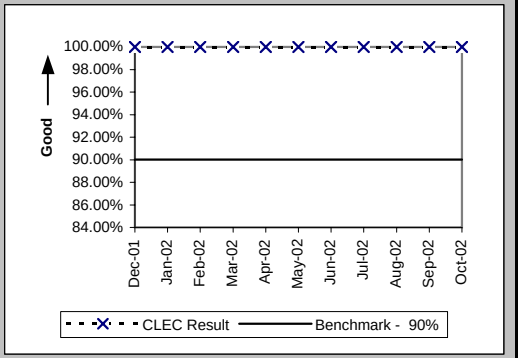
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	237	239	99.16%	0	0
Jan-02	444	445	99.78%	0	0
Feb-02	349	349	100.00%	0	0
Mar-02	273	273	100.00%	0	0
Apr-02	254	258	98.45%	0	0
May-02	338	339	99.71%	0	0
Jun-02	291	294	98.98%	0	0
Jul-02	289	293	98.63%	0	0
Aug-02	302	308	98.05%	0	0
Sep-02	235	235	100.00%	0	0
Oct-02	307	311	98.71%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

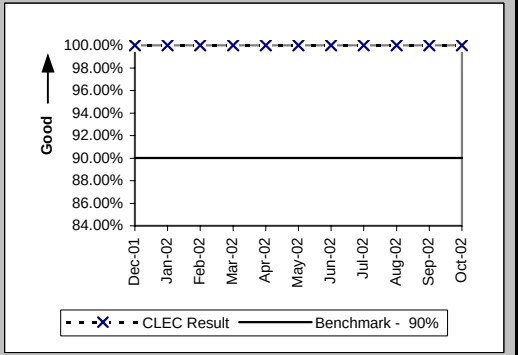
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	62	62	100.00%	0	0
Jan-02	258	258	100.00%	0	0
Feb-02	232	232	100.00%	0	0
Mar-02	168	168	100.00%	0	0
Apr-02	60	60	100.00%	0	0
May-02	169	169	100.00%	0	0
Jun-02	33	33	100.00%	0	0
Jul-02	41	41	100.00%	0	0
Aug-02	796	796	100.00%	0	0
Sep-02	192	192	100.00%	0	0
Oct-02	135	135	100.00%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

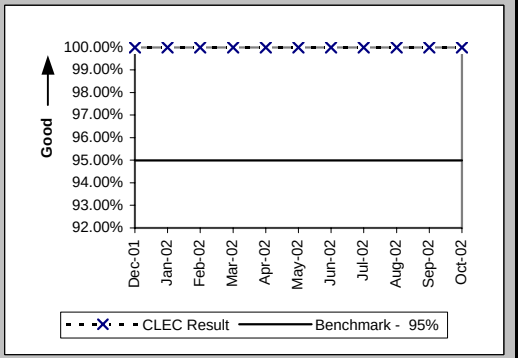
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02	1	1	100.00%	0	0
Feb-02	10	10	100.00%	0	0
Mar-02	4	4	100.00%	0	0
Apr-02	14	14	100.00%	0	0
May-02	13	13	100.00%	0	0
Jun-02	2	2	100.00%	0	0
Jul-02	7	7	100.00%	0	0
Aug-02	2	2	100.00%	0	0
Sep-02	3	3	100.00%	0	0
Oct-02	8	8	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

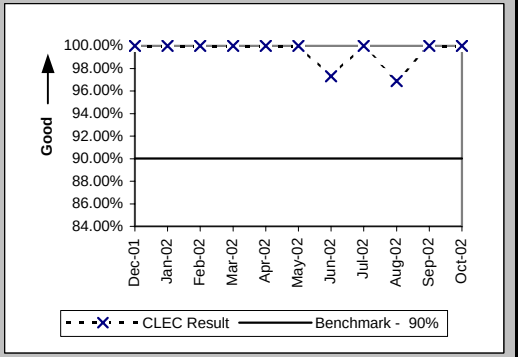
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	1	0
Jan-02	9	9	100.00%	1	0
Feb-02	1	1	100.00%	6	0
Mar-02	10	10	100.00%	0	0
Apr-02	10	10	100.00%	5	0
May-02	20	20	100.00%	0	0
Jun-02	13	13	100.00%	4	0
Jul-02	10	10	100.00%	3	0
Aug-02	6	6	100.00%	4	0
Sep-02	8	8	100.00%	0	0
Oct-02	10	10	100.00%	0	0



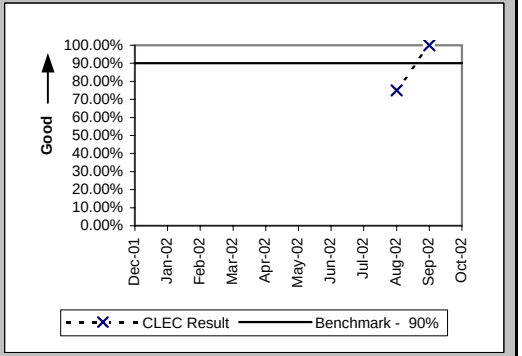
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	23	23	100.00%	1	0
Jan-02	17	17	100.00%	1	0
Feb-02	16	16	100.00%	6	0
Mar-02	21	21	100.00%	0	0
Apr-02	27	27	100.00%	5	0
May-02	15	15	100.00%	0	0
Jun-02	36	37	97.30%	4	0
Jul-02	33	33	100.00%	3	0
Aug-02	31	32	96.88%	4	0
Sep-02	17	17	100.00%	0	0
Oct-02	44	44	100.00%	0	0



(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

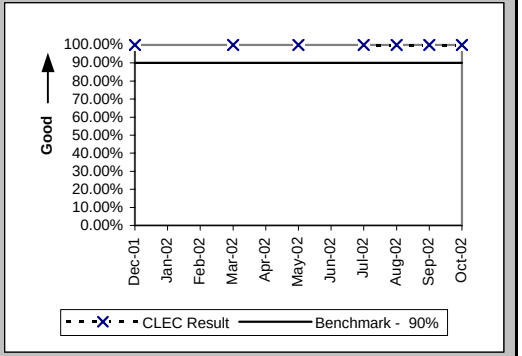
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02	3	4	75.00%	4	0
Sep-02	6	6	100.00%	0	0
Oct-02					



Checklist #2 - Firm Order Confirmations - LNP

(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

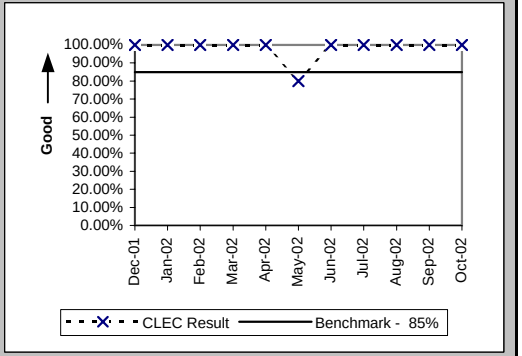
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	1	0
Jan-02					
Feb-02					
Mar-02	1	1	100.00%	0	0
Apr-02					
May-02	1	1	100.00%	0	0
Jun-02					
Jul-02	5	5	100.00%	3	0
Aug-02	2	2	100.00%	4	0
Sep-02	2	2	100.00%	0	0
Oct-02	7	7	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

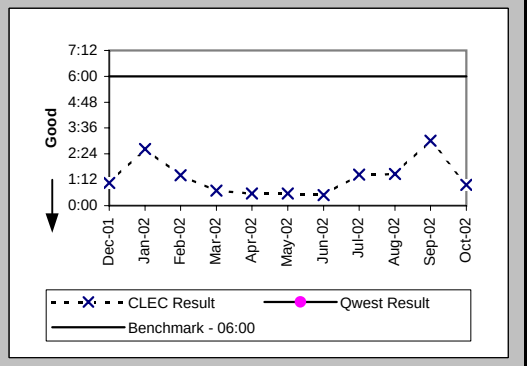
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	0	0
Jan-02	12	12	100.00%	2	0
Feb-02	3	3	100.00%	1	0
Mar-02	6	6	100.00%	0	0
Apr-02	3	3	100.00%	0	0
May-02	4	5	80.00%	2	0
Jun-02	6	6	100.00%	0	0
Jul-02	8	8	100.00%	0	0
Aug-02	4	4	100.00%	1	0
Sep-02	7	7	100.00%	0	0
Oct-02	5	5	100.00%	6	0



Checklist #2 - Completion Notifications

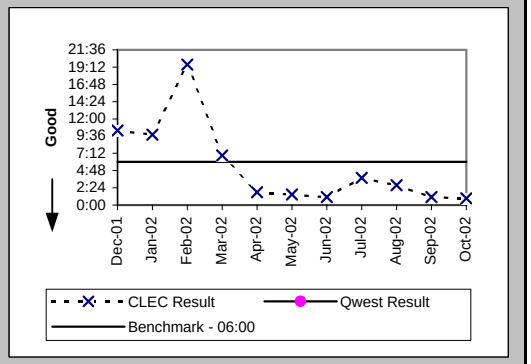
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1163:57	1100	1:03	0	17							No
Jan-02	3225:09	1226	2:38	0	20							No
Feb-02	1628:51	1155	1:25	0	60							No
Mar-02	1008:29	1436	0:42	0	22							No
Apr-02	648:11	1138	0:34	0	15							No
May-02	799:05	1427	0:34	0	15							No
Jun-02	555:32	1152	0:29	0	6							No
Jul-02	1582:06	1103	1:26	0	100							No
Aug-02	2442:19	1664	1:28	0	7							No
Sep-02	5113:05	1698	3:01	0	14							No
Oct-02	1758:09	1827	0:58	0	11							No



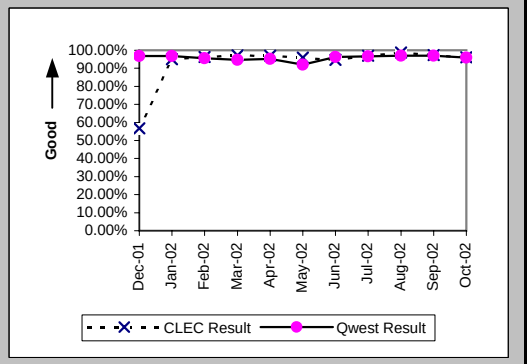
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8143:54	785	10:22	0	17							Yes
Jan-02	11825:07	1208	9:47	0	20							Yes
Feb-02	11568:15	591	19:34	0	60							Yes
Mar-02	4400:52	640	6:53	0	22							Yes
Apr-02	2075:22	1150	1:48	0	15							No
May-02	1431:21	981	1:28	0	15							No
Jun-02	2033:22	1826	1:07	0	6							No
Jul-02	2512:32	668	3:46	0	100							No
Aug-02	3572:30	1292	2:46	0	7							No
Sep-02	1079:34	960	1:07	0	14							No
Oct-02	796:14	833	0:57	0	11							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

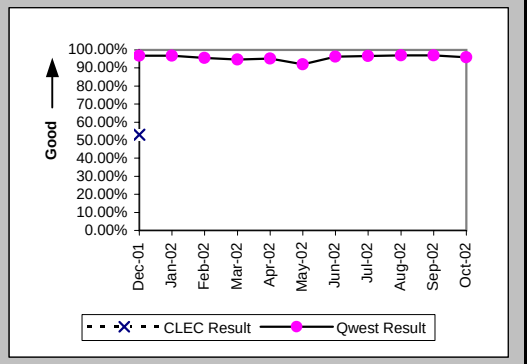
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	974	1714	56.83%	0	133	21702	22413	96.83%	17.53%	91.07	54.37	Yes
Jan-02	1148	1208	95.03%	0	193	28415	29344	96.83%	17.51%	3.5	1.13	Yes
Feb-02	1151	1195	96.32%	0	233	24216	25362	95.48%	20.77%	-1.36	-1.83	No
Mar-02	1503	1546	97.22%	0	145	22161	23392	94.74%	22.33%	-4.23	-3.57	No
Apr-02	1019	1050	97.05%	0	198	25094	26339	95.27%	21.22%	-2.66	-2.62	No
May-02	1332	1389	95.90%	0	272	30540	33191	92.01%	27.11%	-5.23	-4.18	No
Jun-02	1125	1189	94.62%	0	256	23843	24784	96.20%	19.11%	2.79	0.7	Yes
Jul-02	1067	1101	96.91%	0	100	25943	26860	96.59%	18.16%	-0.58	-1.35	No
Aug-02	1535	1554	98.78%	0	146	26420	27220	97.06%	16.89%	-3.9	-3.37	No
Sep-02	1724	1770	97.40%	0	98	22345	23059	96.90%	17.32%	-1.16	-1.71	No
Oct-02	1822	1897	96.05%	0	141	22905	23893	95.86%	19.91%	-0.38	-1.23	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

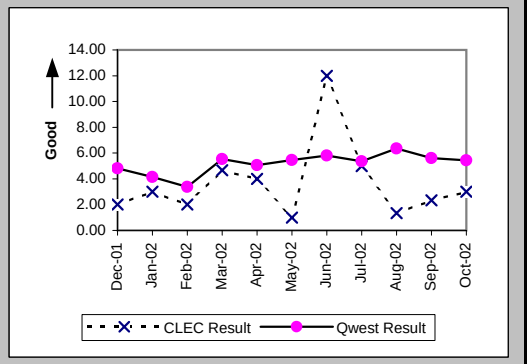
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1187	2236	53.09%	0	133	21702	22413	96.83%	17.53%	112.54	67.42	Yes
Jan-02						28415	29344	96.83%	17.51%			
Feb-02						24216	25362	95.48%	20.77%			
Mar-02						22161	23392	94.74%	22.33%			
Apr-02						25094	26339	95.27%	21.22%			
May-02						30540	33191	92.01%	27.11%			
Jun-02						23843	24784	96.20%	19.11%			
Jul-02						25943	26860	96.59%	18.16%			
Aug-02						26420	27220	97.06%	16.89%			
Sep-02						22345	23059	96.90%	17.32%			
Oct-02						22905	23893	95.86%	19.91%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

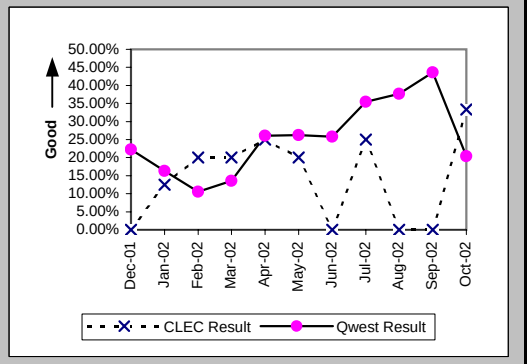
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	439	91	4.82	5.71	-0.12	-1.07	No
Jan-02	3	1	3.00	0	0	403	97	4.15	4.91	-0.58	-1.35	No
Feb-02	2	1	2.00	0	0	192	57	3.37	4.47	-0.2	-1.12	No
Mar-02	14	3	4.67	0	0	327	59	5.54	8.39	-0.17	-1.1	No
Apr-02	16	4	4.00	0	0	456	90	5.07	7.82	0.08	-0.95	No
May-02	1	1	1.00	0	0	618	113	5.47	6.42	0.82	-0.5	No
Jun-02	12	1	12.00	0	0	611	105	5.82	15.12	-0.41	-1.25	No
Jul-02	15	3	5.00	0	0	622	116	5.36	6.39	-0.15	-1.09	No
Aug-02	4	3	1.33	0	0	839	132	6.36	8.74	2.03	0.24	Yes
Sep-02	7	3	2.33	0	0	645	115	5.61	7.45	1.3	-0.21	No
Oct-02	3	1	3.00	0	0	597	110	5.43	6.90	-0.11	-1.07	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

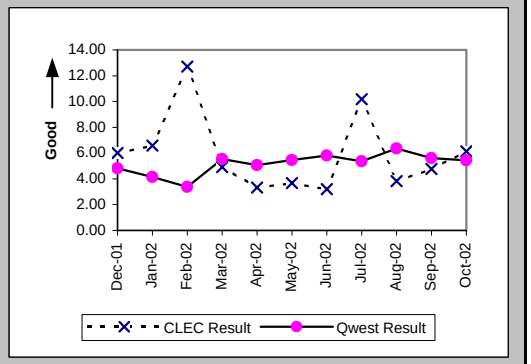
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	14	0.00%	6	0	16	72	22.22%	41.57%	2.14	0.3	Yes
Jan-02	1	8	12.50%	3	0	21	129	16.28%	36.92%	0.15	-0.91	No
Feb-02	1	5	20.00%	5	0	9	85	10.59%	30.77%	-0.66	-1.4	No
Mar-02	1	5	20.00%	6	0	8	59	13.56%	34.24%	-0.4	-1.25	No
Apr-02	1	4	25.00%	4	0	19	73	26.03%	43.88%	-0.07	-1.04	No
May-02	1	5	20.00%	11	0	26	99	26.26%	44.01%	0.2	-0.88	No
Jun-02	0	8	0.00%	6	0	25	97	25.77%	43.74%	1.74	0.06	Yes
Jul-02	2	8	25.00%	11	0	33	93	35.48%	47.85%	0.53	-0.68	No
Aug-02	0	1	0.00%	15	0	43	114	37.72%	48.47%	0.48	-0.71	No
Sep-02	0	3	0.00%	19	0	48	110	43.64%	49.59%	1.38	-0.16	No
Oct-02	1	3	33.33%	5	0	19	93	20.43%	40.32%	-0.55	-1.33	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

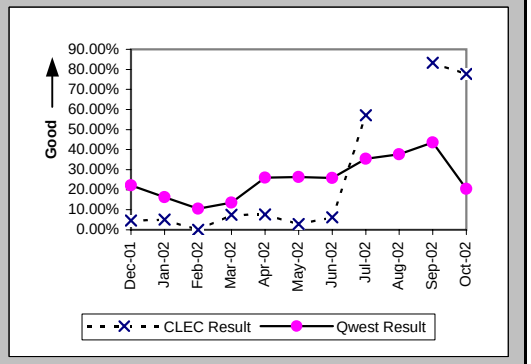
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	17	6.00	0	1	439	91	4.82	5.71	-0.78	-1.47	No
Jan-02	92	14	6.57	0	3	403	97	4.15	4.91	-1.72	-2.05	No
Feb-02	89	7	12.71	0	2	192	57	3.37	4.47	-5.22	-4.18	No
Mar-02	64	13	4.92	0	0	327	59	5.54	8.39	0.03	-0.98	No
Apr-02	20	6	3.33	0	0	456	90	5.07	7.82	0.45	-0.73	No
May-02	11	3	3.67	0	0	618	113	5.47	6.42	0.37	-0.77	No
Jun-02	16	5	3.20	0	0	611	105	5.82	15.12	0.35	-0.79	No
Jul-02	112	11	10.18	0	0	622	116	5.36	6.39	-2.39	-2.45	No
Aug-02	42	11	3.82	0	0	839	132	6.36	8.74	1.1	-0.33	No
Sep-02	100	21	4.76	0	0	645	115	5.61	7.45	0.4	-0.76	No
Oct-02	141	23	6.13	0	0	597	110	5.43	6.90	-0.44	-1.27	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

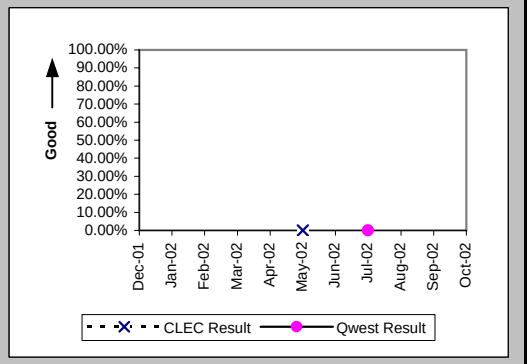
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	257	4.67%	129	1	16	72	22.22%	41.57%	4.14	1.51	Yes
Jan-02	4	79	5.06%	15	3	21	129	16.28%	36.92%	2.46	0.49	Yes
Feb-02	0	20	0.00%	5	2	9	85	10.59%	30.77%	1.6	-0.03	No
Mar-02	3	40	7.50%	10	0	8	59	13.56%	34.24%	0.9	-0.45	No
Apr-02	2	26	7.69%	7	0	19	73	26.03%	43.88%	2.01	0.22	Yes
May-02	1	34	2.94%	6	0	26	99	26.26%	44.01%	3.1	0.88	Yes
Jun-02	1	16	6.25%	14	0	25	97	25.77%	43.74%	1.79	0.09	Yes
Jul-02	4	7	57.14%	9	0	33	93	35.48%	47.85%	-1.15	-1.7	No
Aug-02						43	114	37.72%	48.47%			
Sep-02	5	6	83.33%	61	0	48	110	43.64%	49.59%	-1.91	-2.16	No
Oct-02	7	9	77.78%	39	0	19	93	20.43%	40.32%	-4.07	-3.48	No



Checklist #2 - Jeopardy Notifications - LIS

Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

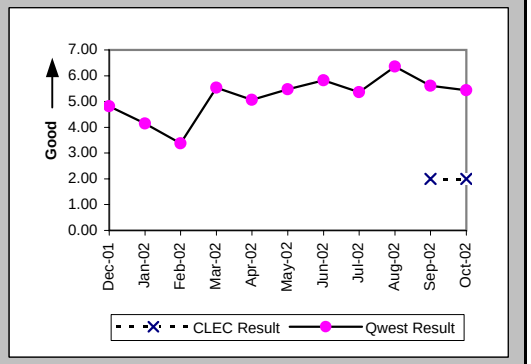
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	0	1	0.00%	0	0							
Jun-02												
Jul-02						0	3	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

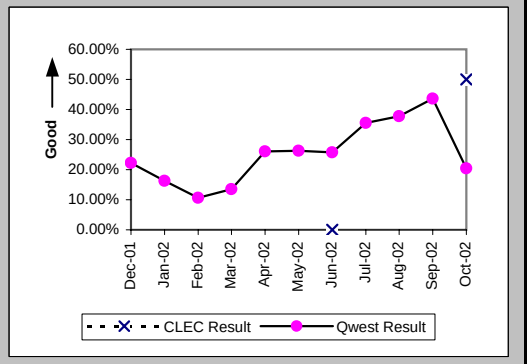
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						439	91	4.82	5.71			
Jan-02						403	97	4.15	4.91			
Feb-02						192	57	3.37	4.47			
Mar-02						327	59	5.54	8.39			
Apr-02						456	90	5.07	7.82			
May-02						618	113	5.47	6.42			
Jun-02						611	105	5.82	15.12			
Jul-02						622	116	5.36	6.39			
Aug-02						839	132	6.36	8.74			
Sep-02	2	1	2.00	0	0	645	115	5.61	7.45	0.42	-0.75	No
Oct-02	2	1	2.00	0	0	597	110	5.43	6.90	0.46	-0.72	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

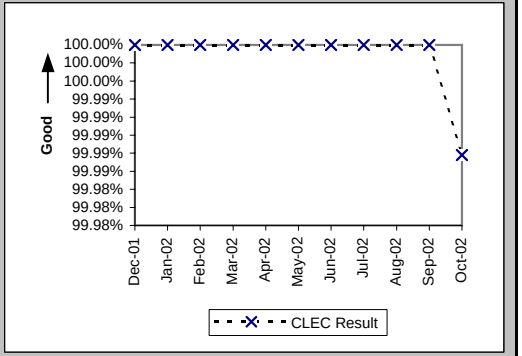
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	72	22.22%	41.57%			
Jan-02						21	129	16.28%	36.92%			
Feb-02						9	85	10.59%	30.77%			
Mar-02						8	59	13.56%	34.24%			
Apr-02						19	73	26.03%	43.88%			
May-02						26	99	26.26%	44.01%			
Jun-02	0	4	0.00%	1	0	25	97	25.77%	43.74%	1.07	-0.35	No
Jul-02						33	93	35.48%	47.85%			
Aug-02						43	114	37.72%	48.47%			
Sep-02						48	110	43.64%	49.59%			
Oct-02	1	2	50.00%	5	0	19	93	20.43%	40.32%	-1.03	-1.62	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

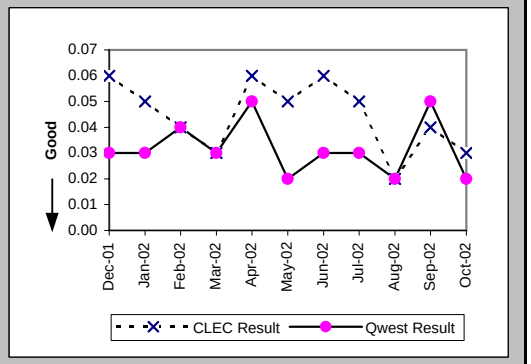
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

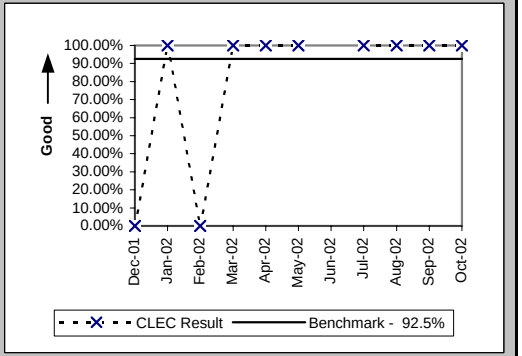
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	76	1316	0.06	0	4	93	3231	0.03	0.20	4.48	1.72	Yes
Jan-02	108	2016	0.05	0	8	115	3788	0.03	0.19	4.33	1.63	Yes
Feb-02	56	1479	0.04	0	10	121	3319	0.04	0.22	0.2	-0.88	No
Mar-02	57	1784	0.03	0	19	112	3525	0.03	0.20	0.03	-0.98	No
Apr-02	58	1046	0.06	0	3	194	3846	0.05	0.29	0.5	-0.7	No
May-02	59	1282	0.05	0	15	116	4687	0.02	0.19	3.55	1.16	Yes
Jun-02	58	1013	0.06	0	16	113	4051	0.03	0.22	3.74	1.28	Yes
Jul-02	47	1030	0.05	0	14	148	4236	0.03	0.22	1.42	-0.14	No
Aug-02	56	2280	0.02	0	16	129	5428	0.02	0.18	0.18	-0.89	No
Sep-02	77	1839	0.04	0	16	214	4120	0.05	0.27	-1.32	-1.81	No
Oct-02	59	1801	0.03	0	10	84	3900	0.02	0.16	2.46	0.49	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		

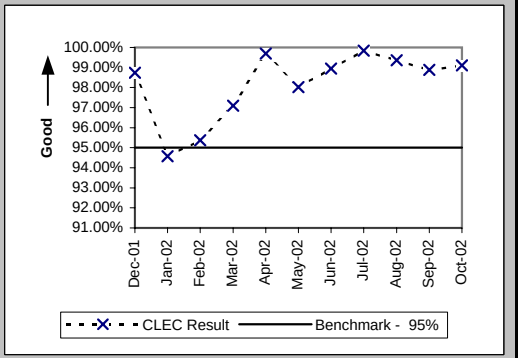


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

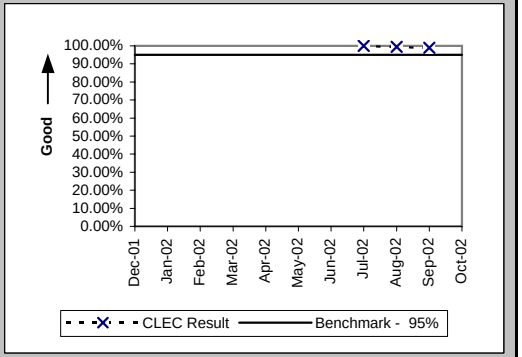
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		



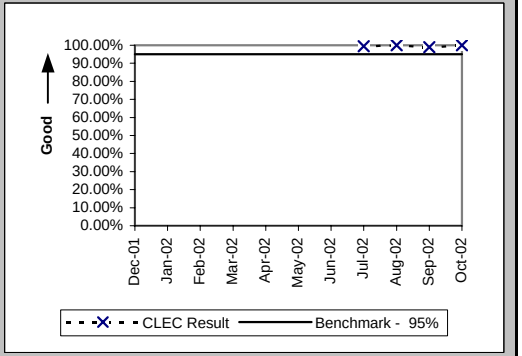
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

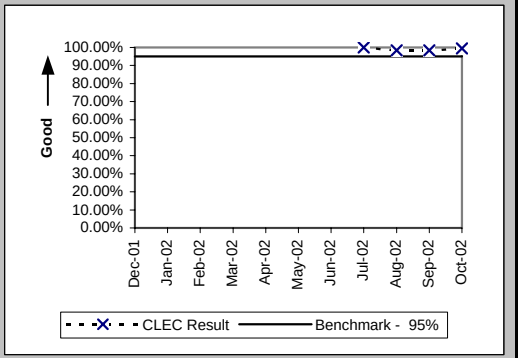
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

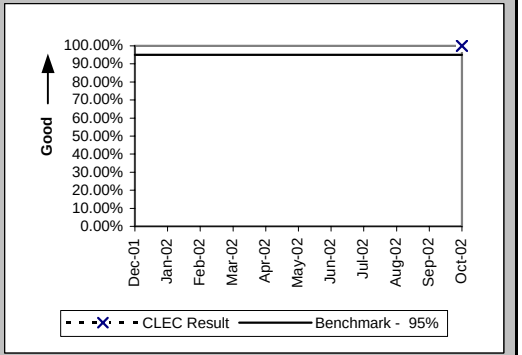
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		



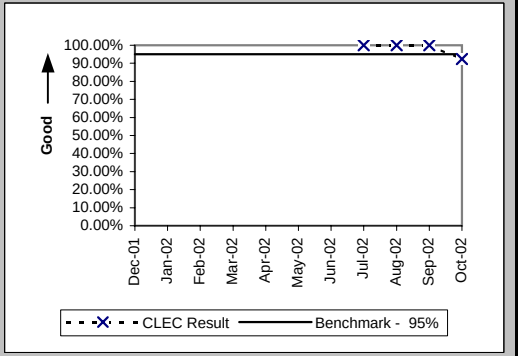
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

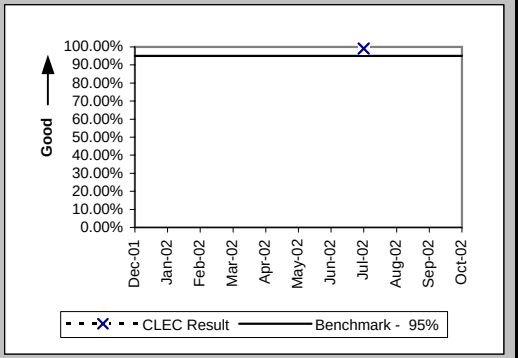
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

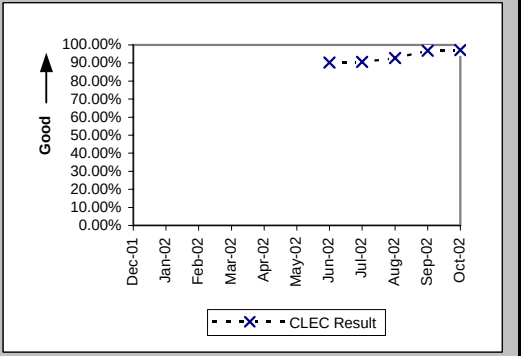
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					



Checklist #2 - Manual Service Order Accuracy

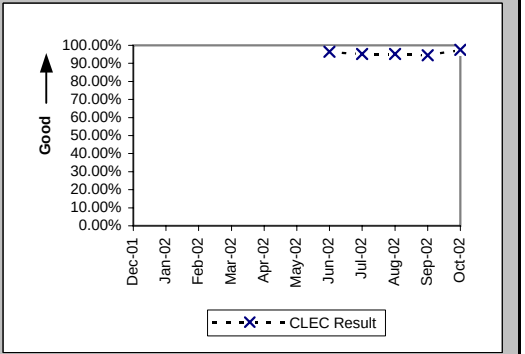
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%



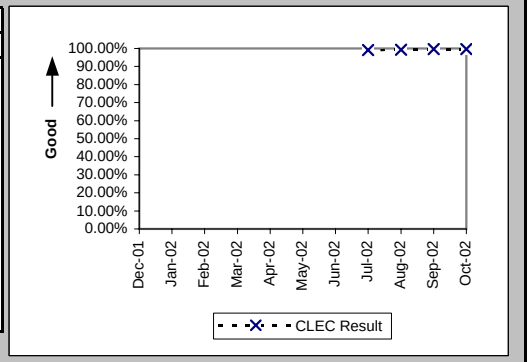
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	994	1002	99.20%
Aug-02	1628	1639	99.33%
Sep-02	2050	2057	99.66%
Oct-02	1817	1822	99.73%

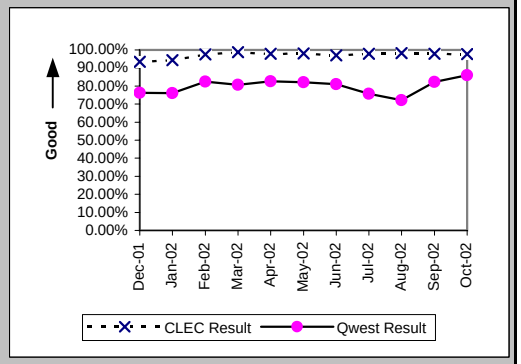


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

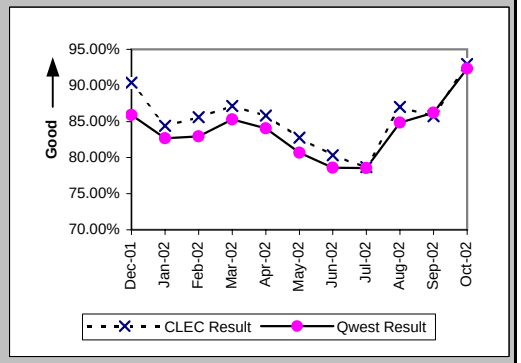
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

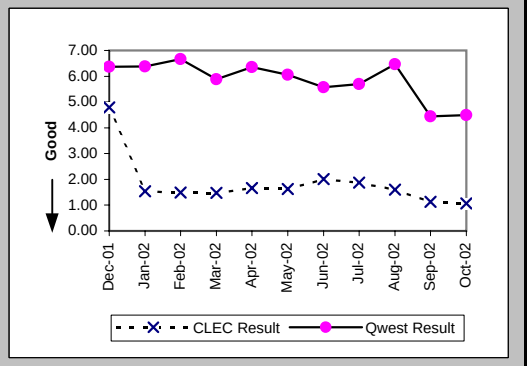
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%



Checklist #2 - Billing

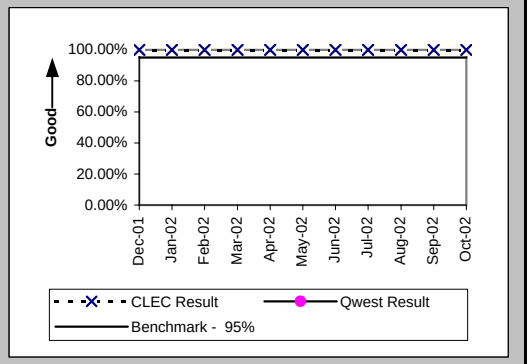
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2057327	429340	4.79	0	0	6022539	946156	6.37	8.52	-100.31	-61.98	No
Jan-02	689819	446989	1.54	0	0	6014899	943290	6.38	8.03	-331.5	-202.54	No
Feb-02	601295	403727	1.49	0	0	5197892	780777	6.66	10.74	-248.26	-151.93	No
Mar-02	1558773	1054717	1.48	0	0	4871694	829167	5.88	8.88	-337.25	-206.04	No
Apr-02	1900888	1145370	1.66	0	0	5633569	886392	6.36	8.54	-388.6	-237.25	No
May-02	2294332	1409503	1.63	0	0	6219360	1026815	6.06	8.35	-408.76	-249.51	No
Jun-02	2172246	1081487	2.01	0	0	3605841	647914	5.57	8.49	-266.63	-163.1	No
Jul-02	2362589	1255640	1.88	0	0	4673188	819398	5.70	8.98	-299.56	-183.12	No
Aug-02	2255050	1412752	1.60	0	0	5425296	838810	6.47	9.83	-359.71	-219.69	No
Sep-02	4003486	3532599	1.13	0	0	3387618	762475	4.44	6.00	-436.96	-266.66	No
Oct-02	4100037	3839243	1.07	0	0	3530625	785891	4.49	6.21	-445.64	-271.93	No



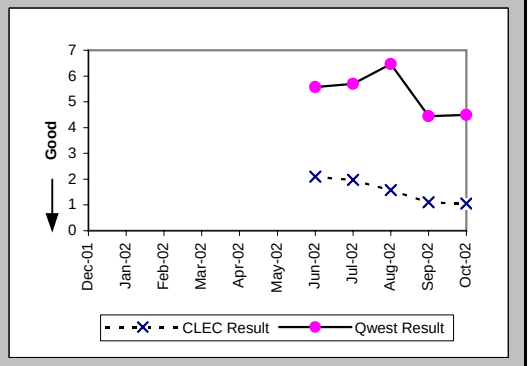
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1029108	1029108	100.00%	0	0							No
Jan-02	877273	877273	100.00%	0	0							No
Feb-02	604136	604136	100.00%	0	0							No
Mar-02	648165	648165	100.00%	0	0							No
Apr-02	164363	164507	99.91%	0	0							No
May-02	121427	121427	100.00%	0	0							No
Jun-02	121664	121664	100.00%	0	0							No
Jul-02	187409	187409	100.00%	0	0							No
Aug-02	156998	156998	100.00%	0	0							No
Sep-02	56555	56555	100.00%	0	0							No
Oct-02	31274	31274	100.00%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	1402464	666788	2.10	0	0	3605841	647914	5.57	8.49	-233.73	-143.09	No
Jul-02	1499521	759677	1.97	0	0	4673188	819398	5.70	8.98	-260.65	-159.47	No
Aug-02	1361293	860601	1.58	0	0	5425296	838810	6.47	9.83	-324.11	-198.05	No
Sep-02	3275311	2973631	1.10	0	0	3387618	762475	4.44	6.00	-433.99	-264.85	No
Oct-02	3368680	3176375	1.06	0	0	3530625	785891	4.49	6.21	-438.88	-267.82	No

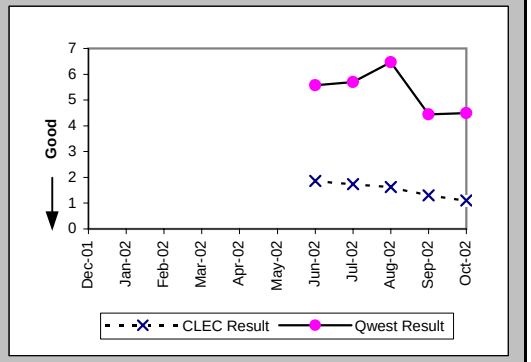


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	769782	414699	1.86	0	0	3605841	647914	5.57	8.49	-219.66	-134.54	No
Jul-02	863068	495963	1.74	0	0	4673188	819398	5.70	8.98	-245.22	-150.08	No
Aug-02	893757	552151	1.62	0	0	5425296	838810	6.47	9.83	-284.79	-174.14	No
Sep-02	728175	558968	1.30	0	0	3387618	762475	4.44	6.00	-297.33	-181.76	No
Oct-02	731357	662868	1.10	0	0	3530625	785891	4.49	6.21	-327.43	-200.07	No

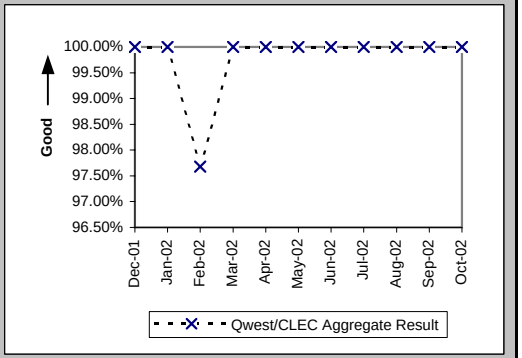


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

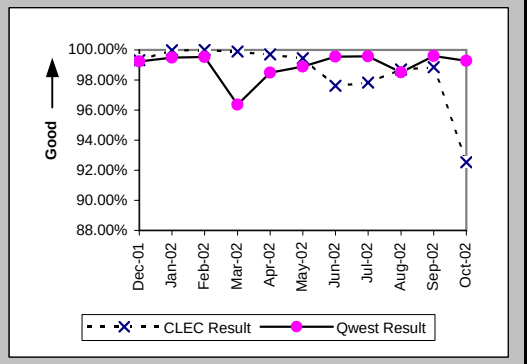
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1131	1131	100.00%	0	0
Jan-02	1236	1236	100.00%	0	0
Feb-02	1221	1250	97.68%	0	0
Mar-02	1251	1251	100.00%	0	0
Apr-02	1246	1246	100.00%	0	0
May-02	1225	1225	100.00%	0	0
Jun-02	1176	1176	100.00%	0	0
Jul-02	1256	1256	100.00%	0	0
Aug-02	1236	1236	100.00%	0	0
Sep-02	1241	1241	100.00%	0	0
Oct-02	1247	1247	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

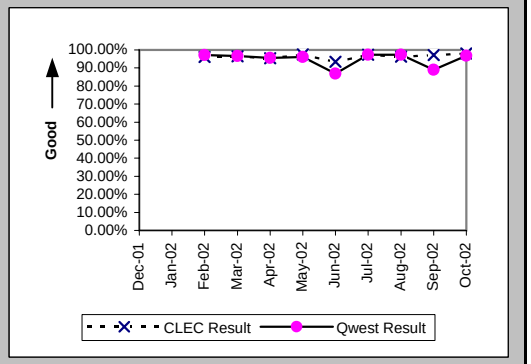
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8011191.31	8066578.14	99.31%	0	73	8168917.09	8231651.23	99.24%	8.70%	-17.52	-11.65	No
Jan-02	1298342.68	1298658.47	99.98%	0	75	8923312.56	8969449.26	99.49%	7.15%	-72.96	-45.36	No
Feb-02	1292090.73	1292177.9	99.99%	0	85	8954242.08	8996781.12	99.53%	6.86%	-72.22	-44.91	No
Mar-02	1246106.21	1247362.84	99.90%	0	99	8878830.56	9213752.34	96.37%	18.72%	-197.93	-121.33	No
Apr-02	1217679.46	1221220.31	99.71%	0	82	8701526.67	8835167.68	98.49%	12.21%	-103.76	-64.08	No
May-02	1159814.89	1166268.38	99.45%	0	81	8769611.87	8867708.01	98.89%	10.46%	-53.66	-33.63	No
Jun-02	1142133.03	1169931.67	97.62%	0	83	8943480.28	8983055.44	99.56%	6.62%	297.34	179.77	Yes
Jul-02	1112896.71	1137679.73	97.82%	0	65	8914477.75	8952776.33	99.57%	6.53%	269.49	162.84	Yes
Aug-02	1089627.68	1104062.56	98.69%	0	98	7577520.77	7692292.46	98.51%	12.12%	-14.96	-10.1	No
Sep-02	1205697.59	1219681.51	98.85%	0	121	8870391.43	8906491.42	99.59%	6.35%	120.83	72.46	Yes
Oct-02	1109308.57	1198811.48	92.53%	0	66	9245001.48	9313353.6	99.27%	8.54%	812.84	493.17	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

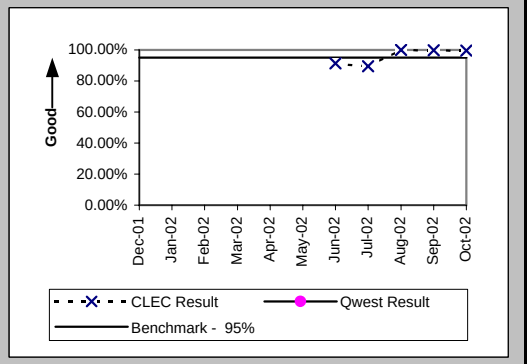
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	3613	3759	96.12%	0	0	26794	27558	97.23%	16.42%	3.89	1.37	Yes
Mar-02	3369	3496	96.37%	0	0	22549	23316	96.71%	17.84%	1.06	-0.36	No
Apr-02	3606	3783	95.32%	0	0	22846	23900	95.59%	20.53%	0.75	-0.55	No
May-02	3273	3358	97.47%	0	0	27737	28847	96.15%	19.23%	-3.75	-3.28	No
Jun-02	3805	4071	93.47%	0	0	24269	27948	86.84%	33.81%	-11.69	-8.11	No
Jul-02	3217	3306	97.31%	0	0	22203	22830	97.25%	16.34%	-0.18	-1.11	No
Aug-02	3027	3143	96.31%	0	0	25022	25692	97.39%	15.94%	3.6	1.19	Yes
Sep-02	3930	4045	97.16%	0	0	22386	25162	88.97%	31.33%	-15.43	-10.38	No
Oct-02	3440	3506	98.12%	0	0	21485	22201	96.77%	17.67%	-4.18	-3.54	No



Checklist #2 - Billing

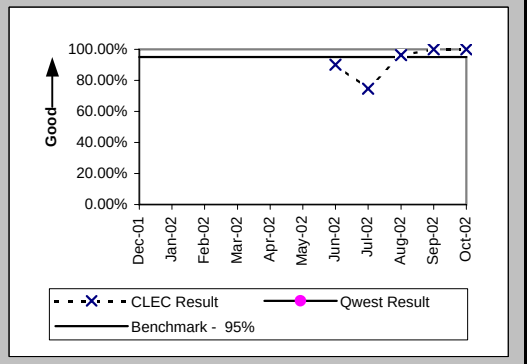
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

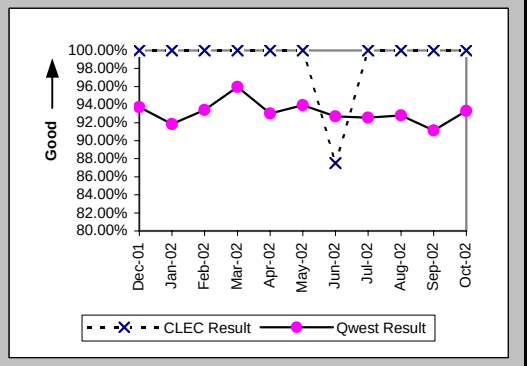
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

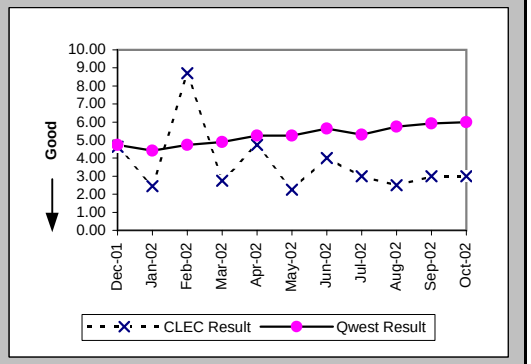
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	643	686	93.73%	24.24%	-0.73	-1.44	No
Jan-02	9	9	100.00%	0	0	766	834	91.85%	27.37%	-0.89	-1.54	No
Feb-02	7	7	100.00%	0	0	622	666	93.39%	24.84%	-0.7	-1.43	No
Mar-02	8	8	100.00%	0	0	665	693	95.96%	19.69%	-0.58	-1.35	No
Apr-02	11	11	100.00%	0	0	612	658	93.01%	25.50%	-0.9	-1.55	No
May-02	4	4	100.00%	0	0	836	890	93.93%	23.87%	-0.51	-1.31	No
Jun-02	7	8	87.50%	0	1	674	727	92.71%	26.00%	0.56	-0.66	No
Jul-02	9	9	100.00%	1	0	672	726	92.56%	26.24%	-0.85	-1.51	No
Aug-02	5	5	100.00%	1	2	901	971	92.79%	25.86%	-0.62	-1.38	No
Sep-02	7	7	100.00%	0	1	721	791	91.15%	28.40%	-0.82	-1.5	No
Oct-02	10	10	100.00%	0	2	737	790	93.29%	25.02%	-0.84	-1.51	No



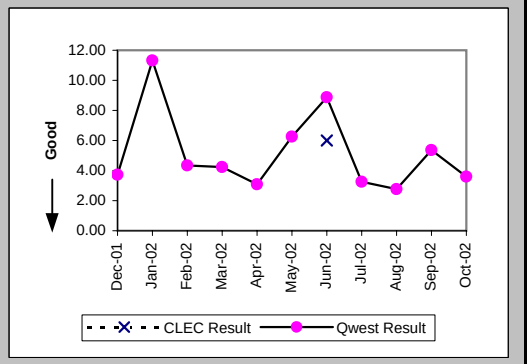
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	8	4.62	0	0	3252	688	4.73	5.07	-0.06	-1.03	No
Jan-02	22	9	2.44	0	0	3689	837	4.41	4.59	-1.28	-1.78	No
Feb-02	61	7	8.71	0	0	3186	673	4.73	5.68	1.57	-0.04	No
Mar-02	22	8	2.75	0	0	3415	697	4.90	6.51	-0.93	-1.56	No
Apr-02	52	11	4.73	0	0	3502	668	5.24	6.72	-0.25	-1.15	No
May-02	9	4	2.25	0	0	4696	894	5.25	5.44	-1.1	-1.67	No
Jun-02	32	8	4.00	0	1	4147	737	5.63	8.71	-0.53	-1.32	No
Jul-02	30	10	3.00	0	0	3906	736	5.31	7.56	-0.96	-1.58	No
Aug-02	15	6	2.50	0	2	5631	981	5.74	6.46	-1.22	-1.74	No
Sep-02	21	7	3.00	0	1	4718	796	5.93	6.12	-1.26	-1.77	No
Oct-02	30	10	3.00	0	2	4773	796	6.00	6.96	-1.35	-1.82	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

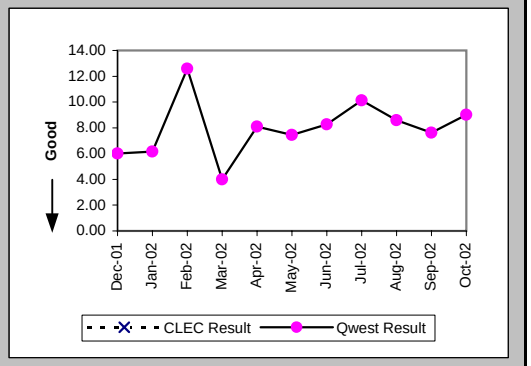
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	18	3.72	4.03			
Jan-02						385	34	11.32	43.40			
Feb-02						117	27	4.33	3.89			
Mar-02						72	17	4.24	7.69			
Apr-02						80	26	3.08	2.53			
May-02						175	28	6.25	11.17			
Jun-02	6	1	6.00	0	0	275	31	8.87	16.65	-0.17	-1.1	No
Jul-02						65	20	3.25	2.24			
Aug-02						58	21	2.76	2.49			
Sep-02						161	30	5.37	7.46			
Oct-02						79	22	3.59	3.02			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

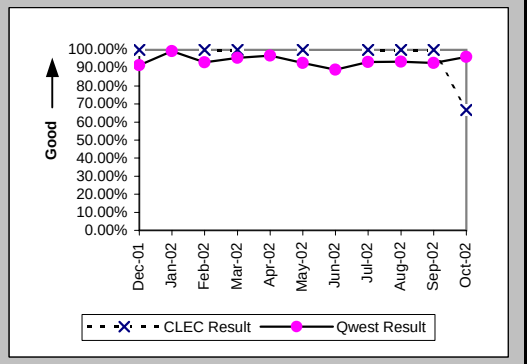
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	24	6.00	4.70			
Jan-02						209	34	6.15	4.34			
Feb-02						214	17	12.59	16.05			
Mar-02						44	11	4.00	2.41			
Apr-02						170	21	8.10	10.16			
May-02						201	27	7.44	6.68			
Jun-02						190	23	8.26	19.56			
Jul-02						365	36	10.14	20.63			
Aug-02						421	49	8.59	10.66			
Sep-02						312	41	7.61	8.83			
Oct-02						288	32	9.00	16.34			



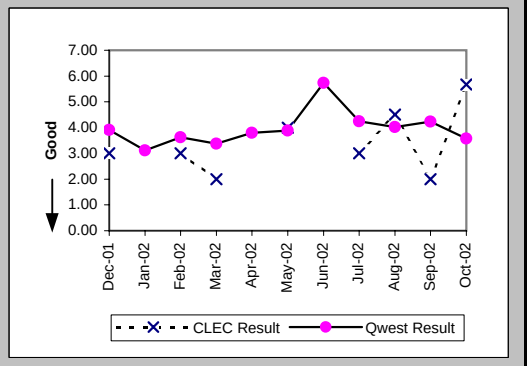
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	118	129	91.47%	27.93%	-0.3	-1.18	No
Jan-02						130	131	99.24%	8.70%			
Feb-02	4	4	100.00%	0	0	121	130	93.08%	25.38%	-0.54	-1.33	No
Mar-02	4	4	100.00%	0	0	107	112	95.54%	20.65%	-0.42	-1.26	No
Apr-02						119	123	96.75%	17.74%			
May-02	1	1	100.00%	0	0	102	110	92.73%	25.97%	-0.28	-1.17	No
Jun-02						106	119	89.08%	31.19%			
Jul-02	1	1	100.00%	0	0	140	150	93.33%	24.94%	-0.27	-1.16	No
Aug-02	4	4	100.00%	0	0	130	139	93.53%	24.61%	-0.52	-1.32	No
Sep-02	1	1	100.00%	0	0	102	110	92.73%	25.97%	-0.28	-1.17	No
Oct-02	2	3	66.67%	0	0	126	131	96.18%	19.16%	1.53	-0.07	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

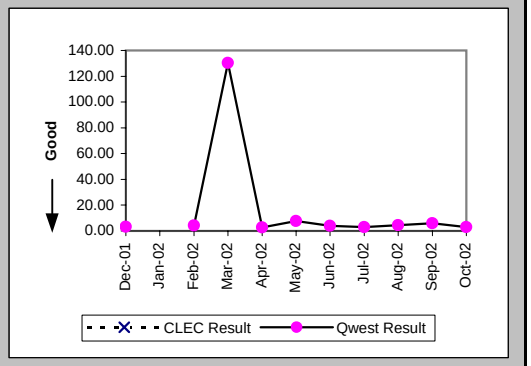
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	504	129	3.91	5.78	-0.16	-1.1	No
Jan-02						418	134	3.12	2.42			
Feb-02	12	4	3.00	0	0	472	130	3.63	3.74	-0.33	-1.2	No
Mar-02	8	4	2.00	0	0	378	112	3.38	2.40	-1.13	-1.68	No
Apr-02						467	123	3.80	3.02			
May-02	4	1	4.00	0	0	428	110	3.89	3.33	0.64	-0.61	No
Jun-02						694	121	5.74	14.06			
Jul-02	3	1	3.00	0	0	638	150	4.25	3.64	-0.34	-1.21	No
Aug-02	18	4	4.50	0	0	563	140	4.02	3.43	0.45	-0.73	No
Sep-02	2	1	2.00	0	0	465	110	4.23	5.96	-0.37	-1.23	No
Oct-02	17	3	5.67	0	0	469	131	3.58	3.30	1.24	-0.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

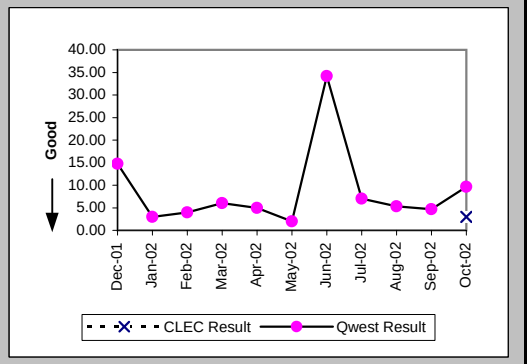
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	7	3.29	3.68			
Jan-02												
Feb-02						34	8	4.25	4.83			
Mar-02						521	4	130.25	254.50			
Apr-02						8	3	2.67	2.89			
May-02						46	6	7.67	6.31			
Jun-02						32	8	4.00	3.02			
Jul-02						21	7	3.00	2.38			
Aug-02						27	6	4.50	5.75			
Sep-02						30	5	6.00	9.54			
Oct-02						6	2	3.00	2.83			



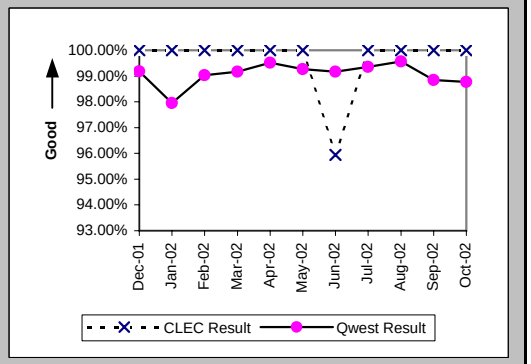
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	4	14.75	17.56			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02						6	1	6.00				
Apr-02						5	1	5.00				
May-02						4	2	2.00	1.41			
Jun-02						171	5	34.20	64.31			
Jul-02						21	3	7.00	4.36			
Aug-02						16	3	5.33	4.93			
Sep-02						14	3	4.67	3.06			
Oct-02	3	1	3.00	0	0	29	3	9.67	15.01	-0.38	-1.23	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

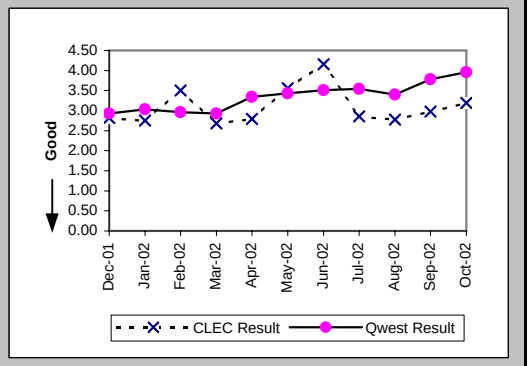
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	174	174	100.00%	0	0	1805	1820	99.18%	9.04%	-1.15	-1.7	No
Jan-02	38	38	100.00%	0	0	2152	2197	97.95%	14.16%	-0.88	-1.54	No
Feb-02	16	16	100.00%	0	0	1842	1860	99.03%	9.79%	-0.39	-1.24	No
Mar-02	46	46	100.00%	0	0	2039	2056	99.17%	9.06%	-0.61	-1.37	No
Apr-02	23	23	100.00%	0	0	2285	2296	99.52%	6.91%	-0.33	-1.2	No
May-02	50	50	100.00%	0	1	2988	3010	99.27%	8.52%	-0.6	-1.37	No
Jun-02	71	74	95.95%	0	4	2623	2645	99.17%	9.08%	2.18	0.33	Yes
Jul-02	85	85	100.00%	0	6	2630	2647	99.36%	7.99%	-0.73	-1.44	No
Aug-02	62	62	100.00%	0	0	3654	3670	99.56%	6.59%	-0.52	-1.31	No
Sep-02	111	111	100.00%	0	7	2490	2519	98.85%	10.67%	-1.11	-1.68	No
Oct-02	132	132	100.00%	0	3	2404	2434	98.77%	11.03%	-1.25	-1.76	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

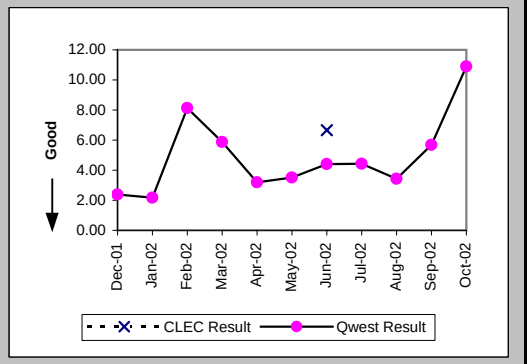
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	483	171	2.82	3	0	4083	1393	2.93	1.51	-0.87	-1.53	No
Jan-02	99	36	2.75	2	0	5087	1678	3.03	1.59	-1.05	-1.64	No
Feb-02	49	14	3.50	2	0	4061	1372	2.96	1.20	1.73	0.05	Yes
Mar-02	99	37	2.68	9	0	4363	1489	2.93	1.63	-0.94	-1.57	No
Apr-02	39	14	2.79	9	0	5323	1593	3.34	1.35	-1.53	-1.93	No
May-02	128	36	3.56	14	1	7088	2065	3.43	1.37	0.77	-0.53	No
Jun-02	158	38	4.16	36	4	6564	1872	3.51	1.35	2.33	0.41	Yes
Jul-02	103	36	2.86	49	6	6436	1820	3.54	1.28	-3.14	-2.91	No
Aug-02	100	36	2.78	26	0	9803	2886	3.40	1.14	-3.25	-2.98	No
Sep-02	134	45	2.98	66	7	7705	2040	3.78	1.96	-2.71	-2.65	No
Oct-02	118	37	3.19	95	3	7365	1858	3.96	2.98	-1.57	-1.95	No



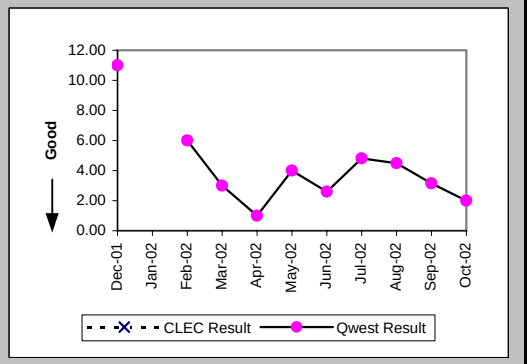
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	13	2.38	1.98			
Jan-02						100	46	2.17	1.82			
Feb-02						138	17	8.12	19.97			
Mar-02						94	16	5.88	9.84			
Apr-02						32	10	3.20	2.35			
May-02						74	21	3.52	3.96			
Jun-02	20	3	6.67	0	0	75	17	4.41	4.68	0.71	-0.57	No
Jul-02						53	12	4.42	4.21			
Aug-02						41	12	3.42	2.91			
Sep-02						125	22	5.68	9.13			
Oct-02						316	29	10.90	10.20			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

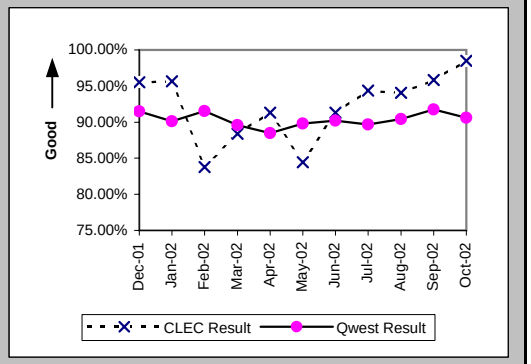
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	2	11.00	14.14			
Jan-02												
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						4	1	4.00				
Jun-02						13	5	2.60	1.52			
Jul-02						24	5	4.80	5.36			
Aug-02						18	4	4.50	4.12			
Sep-02						22	7	3.14	1.77			
Oct-02						2	1	2.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

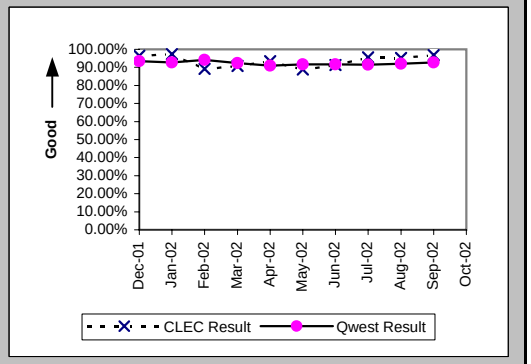
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	112	95.54%	0	0	2715	2967	91.51%	27.88%	-1.5	-1.91	No
Jan-02	110	115	95.65%	0	0	2616	2903	90.11%	29.85%	-1.95	-2.19	No
Feb-02	31	37	83.78%	0	0	2669	2916	91.53%	27.84%	1.55	-0.06	No
Mar-02	38	43	88.37%	0	0	2477	2765	89.58%	30.55%	0.3	-0.82	No
Apr-02	42	46	91.30%	0	0	2634	2977	88.48%	31.93%	-0.6	-1.36	No
May-02	38	45	84.44%	0	0	3190	3552	89.81%	30.25%	1.15	-0.3	No
Jun-02	63	69	91.30%	0	0	3392	3760	90.21%	29.71%	-0.3	-1.18	No
Jul-02	84	89	94.38%	0	0	3155	3518	89.68%	30.42%	-1.44	-1.88	No
Aug-02	79	84	94.05%	0	0	3765	4163	90.44%	29.40%	-1.11	-1.68	No
Sep-02	92	96	95.83%	0	0	3771	4109	91.77%	27.48%	-1.43	-1.87	No
Oct-02	130	132	98.48%	0	0	3074	3393	90.60%	29.19%	-3.05	-2.85	No



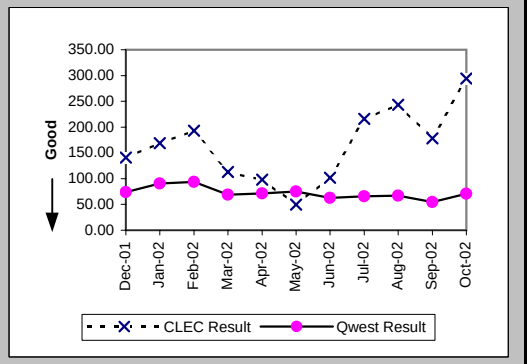
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	112	96.43%	0	0	2772	2967	93.43%	24.78%	-1.26	-1.76	No
Jan-02	112	115	97.39%	0	0	2692	2903	92.73%	25.96%	-1.89	-2.15	No
Feb-02	33	37	89.19%	0	0	2745	2916	94.14%	23.50%	1.19	-0.27	No
Mar-02	39	43	90.70%	0	0	2555	2765	92.41%	26.49%	0.46	-0.72	No
Apr-02	43	46	93.48%	0	0	2707	2977	90.93%	28.72%	-0.6	-1.36	No
May-02	40	45	88.89%	0	0	3258	3552	91.72%	27.55%	0.7	-0.57	No
Jun-02	63	69	91.30%	0	0	3449	3760	91.73%	27.54%	0.18	-0.89	No
Jul-02	85	89	95.51%	0	0	3218	3518	91.47%	27.93%	-1.35	-1.82	No
Aug-02	80	84	95.24%	0	0	3830	4163	92.00%	27.13%	-1.08	-1.66	No
Sep-02	93	96	96.88%	0	0	3812	4109	92.77%	25.90%	-1.53	-1.93	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

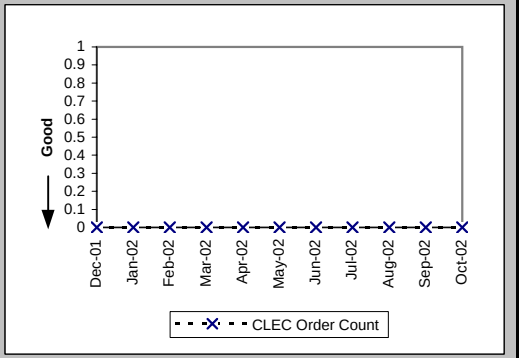
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	282	2	141.00	0	0	8880	120	74.00	111.06	1.26	-0.23	No
Jan-02	169	1	169.00	0	0	8590	95	90.42	109.90	1.03	-0.37	No
Feb-02	193	1	193.00	0	0	9286	99	93.80	115.47	1.05	-0.36	No
Mar-02	226	2	113.00	0	0	7585	110	68.95	75.82	0.77	-0.53	No
Apr-02	294	3	98.00	0	0	8669	122	71.06	72.92	0.64	-0.61	No
May-02	399	8	49.88	0	0	7901	105	75.25	85.96	-0.8	-1.49	No
Jun-02	408	4	102.00	0	0	8105	129	62.83	86.98	0.97	-0.41	No
Jul-02	432	2	216.00	0	0	9062	138	65.67	91.08	1.91	0.16	Yes
Aug-02	486	2	243.00	0	0	10646	159	66.96	94.30	2.17	0.32	Yes
Sep-02	534	3	178.00	0	0	10943	200	54.72	93.63	1.88	0.14	Yes
Oct-02	588	2	294.00	0	0	12513	177	70.69	99.59	2.37	0.44	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

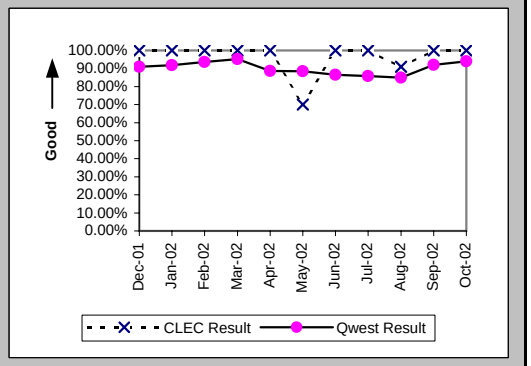
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

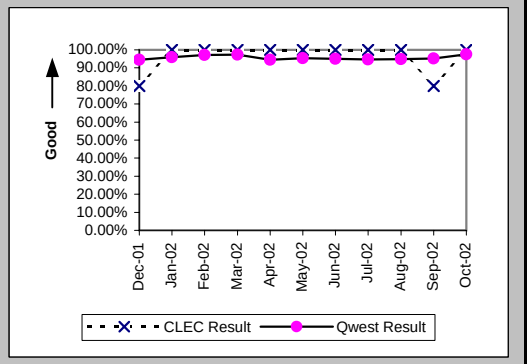
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	4	0	450	495	90.91%	28.75%	-0.55	-1.33	No
Jan-02	7	7	100.00%	2	0	444	483	91.93%	27.24%	-0.78	-1.47	No
Feb-02	4	4	100.00%	3	0	356	380	93.68%	24.32%	-0.52	-1.31	No
Mar-02	6	6	100.00%	4	0	402	422	95.26%	21.25%	-0.54	-1.33	No
Apr-02	9	9	100.00%	6	0	620	699	88.70%	31.66%	-1.06	-1.65	No
May-02	7	10	70.00%	2	0	776	877	88.48%	31.92%	1.57	-0.05	No
Jun-02	8	8	100.00%	6	0	758	876	86.53%	34.14%	-1.11	-1.68	No
Jul-02	6	6	100.00%	3	0	733	855	85.73%	34.98%	-1	-1.61	No
Aug-02	10	11	90.91%	6	0	776	914	84.90%	35.80%	-0.55	-1.34	No
Sep-02	4	4	100.00%	6	0	617	670	92.09%	26.99%	-0.58	-1.36	No
Oct-02	6	6	100.00%	9	0	734	781	93.98%	23.78%	-0.62	-1.38	No



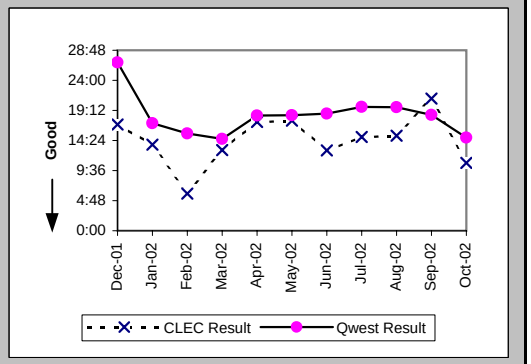
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	4	0	707	748	94.52%	22.76%	1.09	-0.34	No
Jan-02	9	9	100.00%	2	0	682	711	95.92%	19.78%	-0.61	-1.37	No
Feb-02	5	5	100.00%	3	0	576	593	97.13%	16.69%	-0.38	-1.23	No
Mar-02	9	9	100.00%	4	0	597	613	97.39%	15.94%	-0.49	-1.3	No
Apr-02	9	9	100.00%	6	0	943	998	94.49%	22.82%	-0.72	-1.44	No
May-02	13	13	100.00%	2	0	1146	1202	95.34%	21.08%	-0.79	-1.48	No
Jun-02	12	12	100.00%	6	0	1104	1161	95.09%	21.61%	-0.78	-1.48	No
Jul-02	8	8	100.00%	3	0	1067	1127	94.68%	22.45%	-0.67	-1.41	No
Aug-02	12	12	100.00%	6	0	1129	1190	94.87%	22.05%	-0.8	-1.49	No
Sep-02	4	5	80.00%	6	0	891	935	95.29%	21.18%	1.19	-0.28	No
Oct-02	7	7	100.00%	9	0	978	1002	97.60%	15.29%	-0.41	-1.25	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

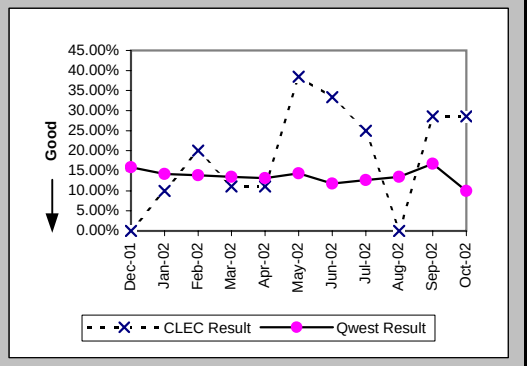
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	84:39	5	16:56	4	0	20080:51	748	26:51	84:03	-0.26	-1.16	No
Jan-02	123:48	9	13:45	1	0	12197:55	711	17:09	16:17	-0.62	-1.38	No
Feb-02	29:34	5	5:55	3	0	9205:42	593	15:31	14:16	-1.5	-1.91	No
Mar-02	115:36	9	12:51	4	0	8990:44	613	14:40	13:20	-0.41	-1.25	No
Apr-02	156:31	9	17:23	6	0	18338:25	998	18:23	16:13	-0.18	-1.11	No
May-02	228:11	13	17:33	2	0	22153:31	1202	18:26	15:25	-0.2	-1.12	No
Jun-02	154:00	12	12:50	6	0	21672:53	1161	18:40	15:54	-1.26	-1.77	No
Jul-02	119:52	8	14:59	3	0	22258:42	1127	19:45	16:09	-0.83	-1.51	No
Aug-02	181:55	12	15:10	6	0	23460:13	1190	19:43	15:23	-1.02	-1.62	No
Sep-02	105:20	5	21:04	4	0	17299:31	935	18:30	17:33	0.59	-0.64	No
Oct-02	75:41	7	10:49	9	0	14910:03	1002	14:53	15:36	-0.69	-1.42	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

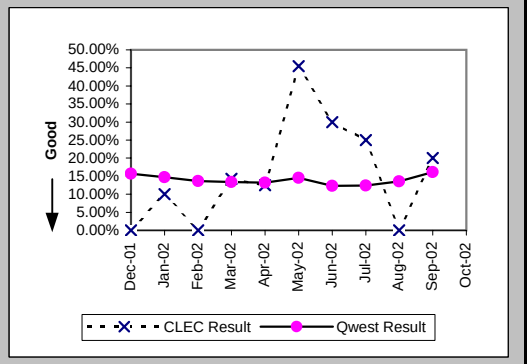
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	4	0	123	776	15.85%	36.52%	-0.97	-1.59	No
Jan-02	1	10	10.00%	1	0	104	733	14.19%	34.89%	-0.38	-1.23	No
Feb-02	1	5	20.00%	3	0	85	612	13.89%	34.58%	0.41	-0.75	No
Mar-02	1	9	11.11%	4	0	86	636	13.52%	34.20%	-0.21	-1.13	No
Apr-02	1	9	11.11%	6	0	135	1024	13.18%	33.83%	-0.18	-1.11	No
May-02	5	13	38.46%	2	0	176	1226	14.36%	35.06%	2.13	0.29	Yes
Jun-02	4	12	33.33%	6	0	140	1183	11.83%	32.30%	1.95	0.18	Yes
Jul-02	2	8	25.00%	3	0	147	1156	12.72%	33.32%	0.95	-0.42	No
Aug-02	0	12	0.00%	6	0	164	1214	13.51%	34.18%	-1.36	-1.83	No
Sep-02	2	7	28.57%	4	0	162	968	16.74%	37.33%	0.79	-0.52	No
Oct-02	2	7	28.57%	9	0	102	1023	9.97%	29.96%	1.37	-0.17	No



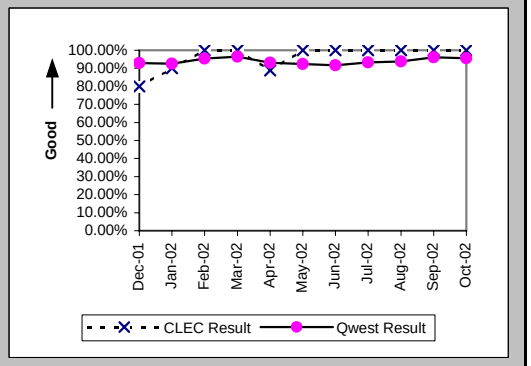
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	4	0	107	680	15.74%	36.41%	-0.96	-1.59	No
Jan-02	1	10	10.00%	1	0	94	640	14.69%	35.40%	-0.42	-1.25	No
Feb-02	0	3	0.00%	3	0	75	551	13.61%	34.29%	-0.69	-1.42	No
Mar-02	1	7	14.29%	4	0	76	567	13.40%	34.07%	0.13	-0.92	No
Apr-02	1	8	12.50%	6	0	127	959	13.24%	33.90%	-0.06	-1.04	No
May-02	5	11	45.45%	3	0	191	1311	14.57%	35.28%	2.42	0.47	Yes
Jun-02	3	10	30.00%	7	0	176	1428	12.32%	32.87%	1.48	-0.1	No
Jul-02	2	8	25.00%	3	0	134	1081	12.40%	32.95%	0.98	-0.4	No
Aug-02	0	10	0.00%	6	0	157	1160	13.53%	34.21%	-1.25	-1.76	No
Sep-02	1	5	20.00%	4	0	148	915	16.17%	36.82%	0.27	-0.83	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

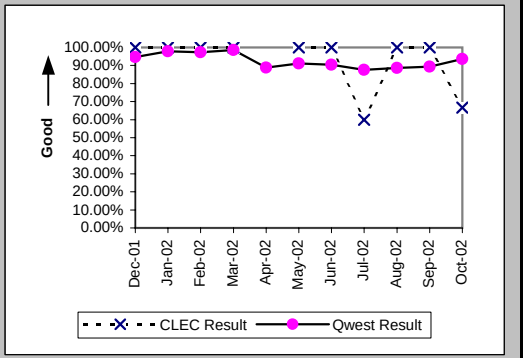
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	4	0	721	776	92.91%	25.66%	0.92	-0.44	No
Jan-02	9	10	90.00%	1	0	679	733	92.63%	26.12%	0.36	-0.78	No
Feb-02	5	5	100.00%	3	0	584	612	95.42%	20.89%	-0.49	-1.3	No
Mar-02	9	9	100.00%	4	0	614	636	96.54%	18.27%	-0.56	-1.34	No
Apr-02	8	9	88.89%	6	0	954	1024	93.16%	25.24%	0.52	-0.69	No
May-02	13	13	100.00%	2	0	1133	1226	92.41%	26.48%	-1.03	-1.62	No
Jun-02	12	12	100.00%	6	0	1085	1183	91.72%	27.56%	-1.04	-1.63	No
Jul-02	8	8	100.00%	3	0	1079	1156	93.34%	24.93%	-0.75	-1.46	No
Aug-02	12	12	100.00%	6	0	1139	1214	93.82%	24.08%	-0.88	-1.54	No
Sep-02	7	7	100.00%	4	0	930	968	96.07%	19.42%	-0.53	-1.32	No
Oct-02	7	7	100.00%	9	0	978	1023	95.60%	20.51%	-0.57	-1.34	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

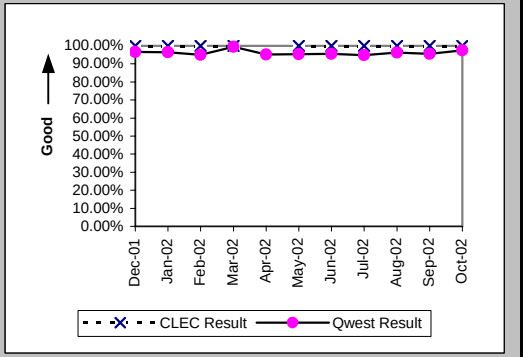
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	159	168	94.64%	22.52%	-0.41	-1.25	No
Jan-02	1	1	100.00%	2	0	138	141	97.87%	14.43%	-0.15	-1.09	No
Feb-02	3	3	100.00%	1	0	109	112	97.32%	16.15%	-0.28	-1.17	No
Mar-02	1	1	100.00%	3	0	138	140	98.57%	11.87%	-0.12	-1.07	No
Apr-02						136	153	88.89%	31.43%			
May-02	7	7	100.00%	2	0	368	404	91.09%	28.49%	-0.82	-1.5	No
Jun-02	4	4	100.00%	1	0	431	477	90.36%	29.52%	-0.65	-1.4	No
Jul-02	3	5	60.00%	1	0	583	665	87.67%	32.88%	1.51	-0.08	No
Aug-02	4	4	100.00%	0	0	456	514	88.72%	31.64%	-0.71	-1.43	No
Sep-02	2	2	100.00%	2	0	386	432	89.35%	30.85%	-0.49	-1.3	No
Oct-02	2	3	66.67%	3	0	393	420	93.57%	24.53%	1.3	-0.21	No



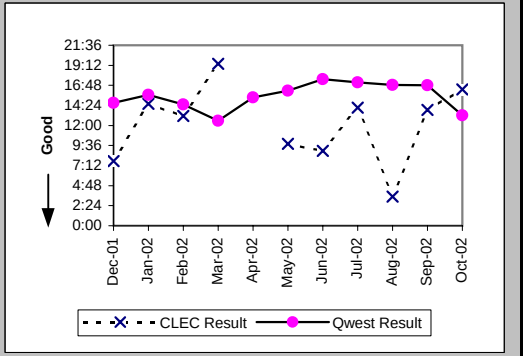
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	258	267	96.63%	18.05%	-0.37	-1.23	No
Jan-02	2	2	100.00%	2	0	221	229	96.51%	18.36%	-0.27	-1.16	No
Feb-02	4	4	100.00%	1	0	172	181	95.03%	21.74%	-0.45	-1.28	No
Mar-02	1	1	100.00%	3	0	189	190	99.47%	7.24%	-0.07	-1.04	No
Apr-02						215	226	95.13%	21.52%			
May-02	7	7	100.00%	2	0	541	567	95.41%	20.92%	-0.58	-1.35	No
Jun-02	5	5	100.00%	1	0	633	662	95.62%	20.47%	-0.48	-1.29	No
Jul-02	7	7	100.00%	1	0	789	832	94.83%	22.14%	-0.62	-1.37	No
Aug-02	5	5	100.00%	0	0	636	660	96.36%	18.72%	-0.43	-1.26	No
Sep-02	2	2	100.00%	2	0	531	556	95.50%	20.72%	-0.31	-1.19	No
Oct-02	3	3	100.00%	3	0	526	539	97.59%	15.34%	-0.27	-1.17	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

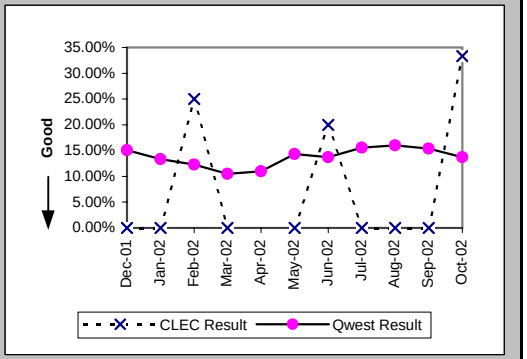
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30:59	4	7:45	0	0	3929:49	267	14:43	14:28	-0.96	-1.58	No
Jan-02	29:10	2	14:35	2	0	3586:33	229	15:40	15:48	-0.1	-1.06	No
Feb-02	52:33	4	13:08	1	0	2629:56	181	14:32	15:01	-0.18	-1.11	No
Mar-02	19:23	1	19:23	3	0	2386:16	190	12:34	9:30	0.62	-0.62	No
Apr-02						3467:15	226	15:21	15:52			
May-02	68:44	7	9:49	2	0	9154:15	567	16:09	16:04	-1.04	-1.63	No
Jun-02	44:43	5	8:57	1	0	11609:11	662	17:32	15:53	-1.21	-1.73	No
Jul-02	98:48	7	14:07	1	0	14284:31	832	17:10	15:07	-0.53	-1.32	No
Aug-02	17:25	5	3:29	0	0	11109:34	660	16:50	18:37	-1.6	-1.97	No
Sep-02	27:44	2	13:52	2	0	9338:53	556	16:48	16:08	-0.26	-1.16	No
Oct-02	49:01	3	16:20	3	0	7126:07	539	13:13	12:16	0.59	-0.64	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

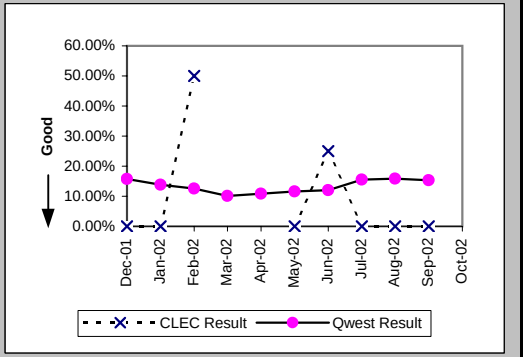
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	41	272	15.07%	35.78%	-0.84	-1.51	No
Jan-02	0	2	0.00%	2	0	31	232	13.36%	34.02%	-0.55	-1.34	No
Feb-02	1	4	25.00%	1	0	23	187	12.30%	32.84%	0.67	-0.59	No
Mar-02	0	1	0.00%	3	0	20	191	10.47%	30.62%	-0.34	-1.21	No
Apr-02						25	228	10.96%	31.25%			
May-02	0	7	0.00%	2	0	83	578	14.36%	35.07%	-1.08	-1.65	No
Jun-02	1	5	20.00%	1	0	92	670	13.73%	34.42%	0.42	-0.75	No
Jul-02	0	7	0.00%	1	0	132	846	15.60%	36.29%	-1.13	-1.69	No
Aug-02	0	5	0.00%	0	0	109	682	15.98%	36.64%	-0.97	-1.59	No
Sep-02	0	2	0.00%	2	0	88	572	15.38%	36.08%	-0.6	-1.37	No
Oct-02	1	3	33.33%	3	0	75	546	13.74%	34.42%	0.82	-0.5	No



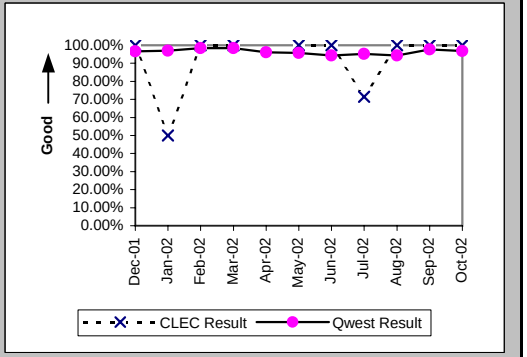
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	38	242	15.70%	36.38%	-0.74	-1.45	No
Jan-02	0	1	0.00%	2	0	29	210	13.81%	34.50%	-0.4	-1.24	No
Feb-02	1	2	50.00%	1	0	21	167	12.57%	33.16%	1.14	-0.31	No
Mar-02						18	179	10.06%	30.07%			
Apr-02						24	221	10.86%	31.11%			
May-02	0	6	0.00%	1	0	44	379	11.61%	32.03%	-0.88	-1.54	No
Jun-02	1	4	25.00%	0	0	43	359	11.98%	32.47%	0.7	-0.57	No
Jul-02	0	7	0.00%	1	0	125	804	15.55%	36.24%	-1.13	-1.69	No
Aug-02	0	5	0.00%	0	0	104	658	15.81%	36.48%	-0.97	-1.59	No
Sep-02	0	1	0.00%	2	0	85	554	15.34%	36.04%	-0.43	-1.26	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

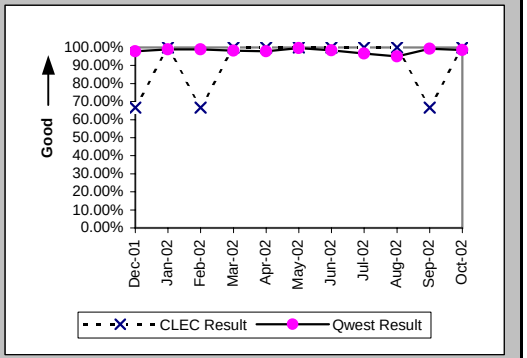
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	263	272	96.69%	17.89%	-0.37	-1.22	No
Jan-02	1	2	50.00%	2	0	225	232	96.98%	17.11%	1.86	0.13	Yes
Feb-02	4	4	100.00%	1	0	184	187	98.40%	12.56%	-0.25	-1.15	No
Mar-02	1	1	100.00%	3	0	188	191	98.43%	12.43%	-0.13	-1.08	No
Apr-02						219	228	96.05%	19.47%			
May-02	7	7	100.00%	2	0	553	578	95.67%	20.34%	-0.56	-1.34	No
Jun-02	5	5	100.00%	1	0	632	670	94.33%	23.13%	-0.55	-1.33	No
Jul-02	5	7	71.43%	1	0	805	846	95.15%	21.47%	2.02	0.23	Yes
Aug-02	5	5	100.00%	0	0	643	682	94.28%	23.22%	-0.55	-1.33	No
Sep-02	2	2	100.00%	2	0	559	572	97.73%	14.90%	-0.22	-1.13	No
Oct-02	3	3	100.00%	3	0	529	546	96.89%	17.37%	-0.31	-1.19	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

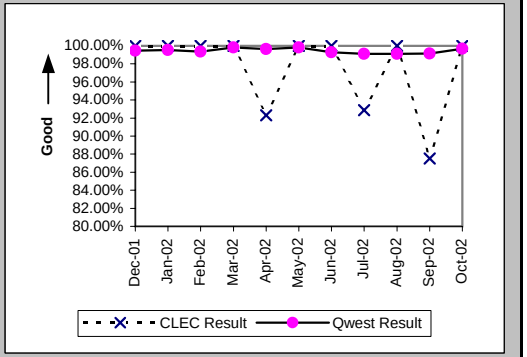
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	6	66.67%	3	0	180	184	97.83%	14.58%	2.6	0.58	Yes
Jan-02	1	1	100.00%	1	0	199	201	99.01%	9.93%	-0.1	-1.06	No
Feb-02	2	3	66.67%	4	0	176	178	98.88%	10.54%	2.02	0.23	Yes
Mar-02	3	3	100.00%	2	0	218	222	98.20%	13.30%	-0.23	-1.14	No
Apr-02	4	4	100.00%	1	0	231	236	97.88%	14.40%	-0.29	-1.18	No
May-02	2	2	100.00%	3	0	245	246	99.59%	6.36%	-0.09	-1.05	No
Jun-02	1	1	100.00%	1	0	191	194	98.45%	12.34%	-0.13	-1.08	No
Jul-02	3	3	100.00%	2	0	200	207	96.62%	18.08%	-0.32	-1.2	No
Aug-02	5	5	100.00%	6	0	211	222	95.05%	21.70%	-0.5	-1.31	No
Sep-02	2	3	66.67%	0	0	150	151	99.34%	8.11%	2.14	0.3	Yes
Oct-02	4	4	100.00%	3	0	141	143	98.60%	11.74%	-0.23	-1.14	No



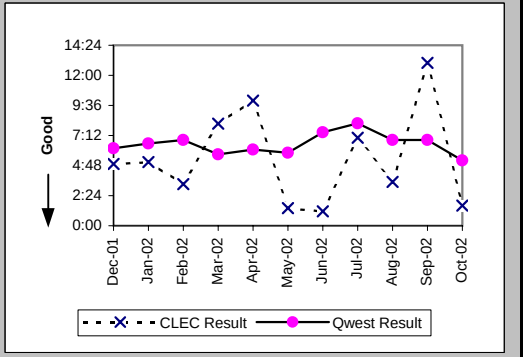
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	3	0	375	377	99.47%	7.26%	-0.26	-1.16	No
Jan-02	9	9	100.00%	1	0	447	449	99.55%	6.66%	-0.2	-1.12	No
Feb-02	11	11	100.00%	4	0	471	474	99.37%	7.93%	-0.26	-1.16	No
Mar-02	6	6	100.00%	2	0	533	534	99.81%	4.32%	-0.11	-1.06	No
Apr-02	12	13	92.31%	1	0	574	576	99.65%	5.88%	1.89	0.15	Yes
May-02	11	11	100.00%	3	0	541	542	99.82%	4.29%	-0.14	-1.09	No
Jun-02	3	3	100.00%	1	0	425	428	99.30%	8.34%	-0.15	-1.09	No
Jul-02	13	14	92.86%	2	0	439	443	99.10%	9.46%	1.46	-0.11	No
Aug-02	8	8	100.00%	6	0	447	451	99.11%	9.38%	-0.27	-1.16	No
Sep-02	7	8	87.50%	0	0	346	349	99.14%	9.23%	1.74	0.06	Yes
Oct-02	9	9	100.00%	3	0	303	304	99.67%	5.73%	-0.17	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

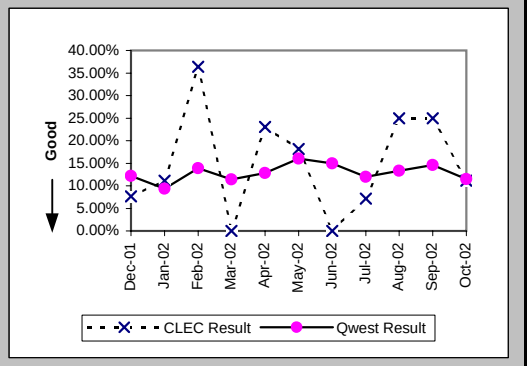
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63:52	13	4:55	3	0	2325:06	377	6:10	9:36	-0.46	-1.28	No
Jan-02	45:43	9	5:05	1	0	2938:18	449	6:33	8:16	-0.53	-1.32	No
Feb-02	36:31	11	3:19	4	0	3235:33	474	6:50	8:54	-1.29	-1.78	No
Mar-02	48:48	6	8:08	2	0	3048:09	534	5:42	8:05	0.84	-0.49	No
Apr-02	129:53	13	9:59	1	0	3505:36	576	6:05	10:07	1.39	-0.16	No
May-02	15:34	11	1:25	3	0	3162:28	542	5:50	7:48	-1.86	-2.13	No
Jun-02	3:26	3	1:09	1	0	3186:00	428	7:27	11:59	-0.91	-1.55	No
Jul-02	98:33	14	7:02	2	0	3617:45	443	8:10	10:19	-0.4	-1.24	No
Aug-02	28:04	8	3:30	6	0	3085:05	451	6:50	9:38	-0.97	-1.59	No
Sep-02	104:03	8	13:00	0	0	2385:18	349	6:50	9:47	1.64	0	Yes
Oct-02	14:33	9	1:37	3	0	1588:17	304	5:13	7:51	-1.36	-1.83	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

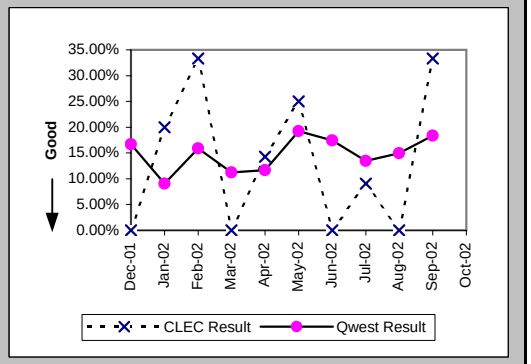
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	13	7.69%	3	0	46	377	12.20%	32.73%	-0.49	-1.3	No
Jan-02	1	9	11.11%	1	0	42	449	9.35%	29.12%	0.23	-0.86	No
Feb-02	4	11	36.36%	4	0	66	474	13.92%	34.62%	1.84	0.12	Yes
Mar-02	0	6	0.00%	2	0	61	534	11.42%	31.81%	-0.87	-1.53	No
Apr-02	3	13	23.08%	1	0	74	576	12.85%	33.46%	1.03	-0.38	No
May-02	2	11	18.18%	3	0	87	542	16.05%	36.71%	0.23	-0.86	No
Jun-02	0	3	0.00%	1	0	64	428	14.95%	35.66%	-0.72	-1.44	No
Jul-02	1	14	7.14%	2	0	53	443	11.96%	32.45%	-0.55	-1.33	No
Aug-02	2	8	25.00%	6	0	60	451	13.30%	33.96%	0.9	-0.46	No
Sep-02	2	8	25.00%	0	0	51	349	14.61%	35.32%	0.78	-0.53	No
Oct-02	1	9	11.11%	3	0	35	304	11.51%	31.92%	-0.04	-1.02	No



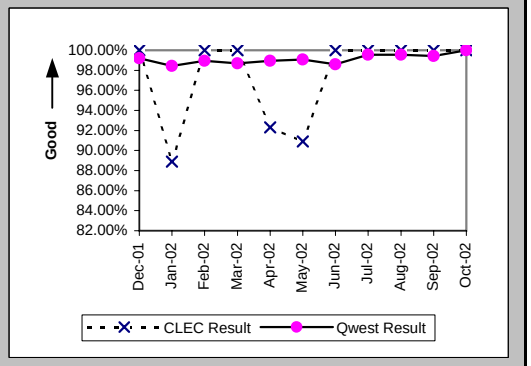
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	10	0.00%	3	0	25	150	16.67%	37.27%	-1.37	-1.83	No
Jan-02	1	5	20.00%	1	0	18	198	9.09%	28.75%	0.73	-0.56	No
Feb-02	3	9	33.33%	4	0	30	189	15.87%	36.54%	1.26	-0.23	No
Mar-02	0	5	0.00%	2	0	21	187	11.23%	31.57%	-0.78	-1.48	No
Apr-02	1	7	14.29%	1	0	26	223	11.66%	32.09%	0.25	-0.85	No
May-02	2	8	25.00%	3	0	51	265	19.25%	39.42%	0.42	-0.75	No
Jun-02	0	2	0.00%	1	0	26	149	17.45%	37.95%	-0.65	-1.39	No
Jul-02	1	11	9.09%	2	0	21	156	13.46%	34.13%	-0.41	-1.25	No
Aug-02	0	3	0.00%	6	0	30	201	14.93%	35.63%	-0.72	-1.44	No
Sep-02	1	3	33.33%	0	0	29	158	18.35%	38.71%	0.58	-0.65	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

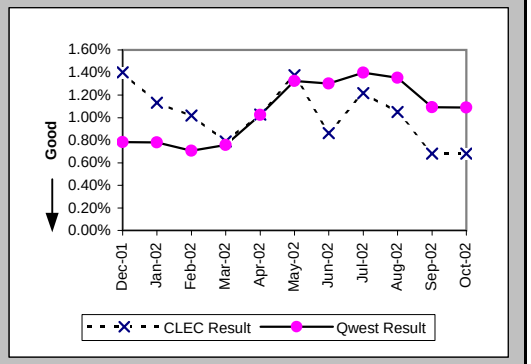
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	3	0	374	377	99.20%	8.89%	-0.32	-1.19	No
Jan-02	8	9	88.89%	1	0	442	449	98.44%	12.39%	1.44	-0.12	No
Feb-02	11	11	100.00%	4	0	469	474	98.95%	10.22%	-0.34	-1.21	No
Mar-02	6	6	100.00%	2	0	527	534	98.69%	11.37%	-0.28	-1.17	No
Apr-02	12	13	92.31%	1	0	570	576	98.96%	10.15%	1.45	-0.12	No
May-02	10	11	90.91%	3	0	537	542	99.08%	9.56%	1.59	-0.03	No
Jun-02	3	3	100.00%	1	0	422	428	98.60%	11.76%	-0.21	-1.13	No
Jul-02	14	14	100.00%	2	0	441	443	99.55%	6.70%	-0.25	-1.15	No
Aug-02	8	8	100.00%	6	0	449	451	99.56%	6.64%	-0.19	-1.11	No
Sep-02	8	8	100.00%	0	0	347	349	99.43%	7.55%	-0.21	-1.13	No
Oct-02	9	9	100.00%	3	0	304	304	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

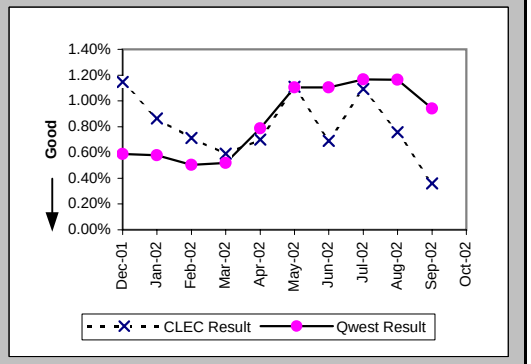
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	1571	1.40%	7	0	1425	182091	0.78%	8.81%	2.77	0.68	Yes
Jan-02	21	1853	1.13%	4	0	1414	181005	0.78%	8.80%	1.71	0.04	Yes
Feb-02	20	1966	1.02%	8	0	1273	179945	0.71%	8.38%	1.63	-0.01	No
Mar-02	16	2027	0.79%	9	0	1361	179653	0.76%	8.67%	0.16	-0.9	No
Apr-02	22	2141	1.03%	7	0	1828	178319	1.03%	10.07%	0.01	-0.99	No
May-02	31	2252	1.38%	7	0	2346	177006	1.33%	11.44%	0.21	-0.87	No
Jun-02	20	2320	0.86%	8	0	2281	175306	1.30%	11.33%	-1.85	-2.13	No
Jul-02	29	2382	1.22%	6	0	2445	174757	1.40%	11.75%	-0.75	-1.46	No
Aug-02	25	2381	1.05%	12	0	2347	173553	1.35%	11.55%	-1.27	-1.77	No
Sep-02	17	2500	0.68%	6	0	1889	173132	1.09%	10.39%	-1.96	-2.19	No
Oct-02	19	2790	0.68%	15	0	1873	171730	1.09%	10.39%	-2.07	-2.26	No



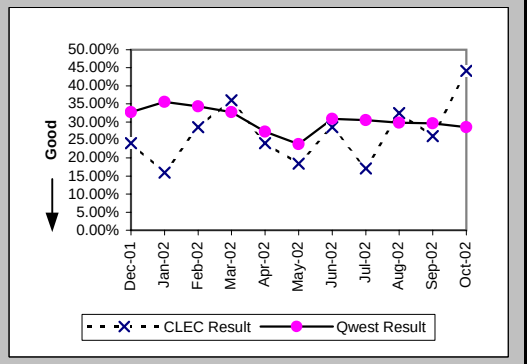
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	1571	1.15%	7	0	1072	182091	0.59%	7.65%	2.87	0.75	Yes
Jan-02	16	1853	0.86%	4	0	1048	181005	0.58%	7.59%	1.61	-0.02	No
Feb-02	14	1966	0.71%	8	0	907	179945	0.50%	7.08%	1.3	-0.21	No
Mar-02	12	2027	0.59%	9	0	933	179653	0.52%	7.19%	0.45	-0.72	No
Apr-02	15	2141	0.70%	7	0	1403	178319	0.79%	8.84%	-0.45	-1.27	No
May-02	25	2252	1.11%	7	0	1955	177006	1.10%	10.45%	0.03	-0.98	No
Jun-02	16	2320	0.69%	8	0	1936	175306	1.10%	10.45%	-1.9	-2.15	No
Jul-02	26	2382	1.09%	6	0	2041	174757	1.17%	10.74%	-0.34	-1.21	No
Aug-02	18	2381	0.76%	12	0	2019	173553	1.16%	10.72%	-1.84	-2.12	No
Sep-02	9	2500	0.36%	6	0	1627	173132	0.94%	9.65%	-2.98	-2.81	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

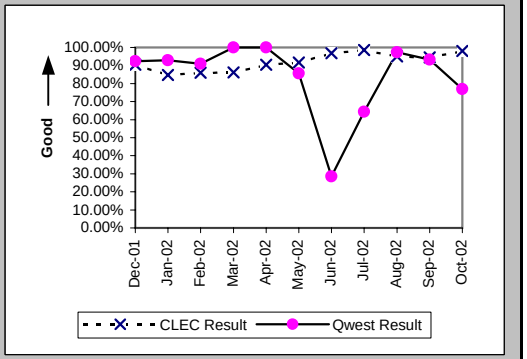
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	29	24.14%	0	0	693	2118	32.72%	46.92%	-0.98	-1.59	No
Jan-02	4	25	16.00%	0	0	781	2195	35.58%	47.88%	-2.03	-2.24	No
Feb-02	8	28	28.57%	0	0	666	1939	34.35%	47.49%	-0.64	-1.39	No
Mar-02	9	25	36.00%	0	0	663	2024	32.76%	46.93%	0.36	-0.78	No
Apr-02	7	29	24.14%	0	0	686	2514	27.29%	44.54%	-0.38	-1.23	No
May-02	7	38	18.42%	0	0	733	3079	23.81%	42.59%	-0.77	-1.47	No
Jun-02	8	28	28.57%	0	0	1016	3297	30.82%	46.17%	-0.26	-1.16	No
Jul-02	6	35	17.14%	0	0	1074	3519	30.52%	46.05%	-1.71	-2.04	No
Aug-02	12	37	32.43%	0	0	996	3343	29.79%	45.74%	0.36	-0.78	No
Sep-02	6	23	26.09%	0	0	793	2682	29.57%	45.63%	-0.36	-1.22	No
Oct-02	15	34	44.12%	0	0	748	2621	28.54%	45.16%	1.92	0.17	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

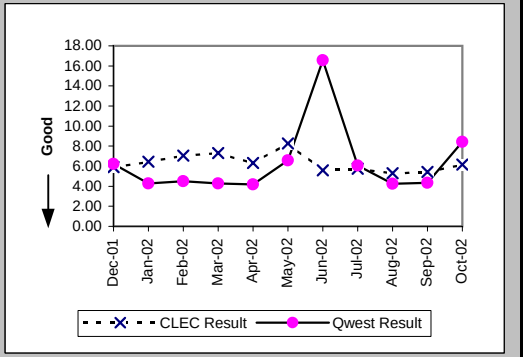
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	57	63	90.48%	1	0	12	13	92.31%	26.65%	0.04	-0.98	No
Jan-02	50	59	84.75%	1	0	13	14	92.86%	25.75%	0.7	-0.58	No
Feb-02	37	43	86.05%	1	1	10	11	90.91%	28.75%	0.28	-0.83	No
Mar-02	50	58	86.21%	1	3	7	7	100.00%	N/A	N/A	-0.42	No
Apr-02	66	73	90.41%	0	0	6	6	100.00%	N/A	N/A	-0.63	No
May-02	77	84	91.67%	0	4	12	14	85.71%	34.99%	-0.59	-1.36	No
Jun-02	90	93	96.77%	0	0	2	7	28.57%	45.18%	-3.85	-3.34	No
Jul-02	67	68	98.53%	0	3	9	14	64.29%	47.92%	-2.44	-2.48	No
Aug-02	78	82	95.12%	1	4	37	38	97.37%	16.01%	0.43	-0.74	No
Sep-02	52	55	94.55%	1	1	14	15	93.33%	24.94%	-0.17	-1.1	No
Oct-02	52	53	98.11%	0	1	10	13	76.92%	42.13%	-1.63	-1.99	No



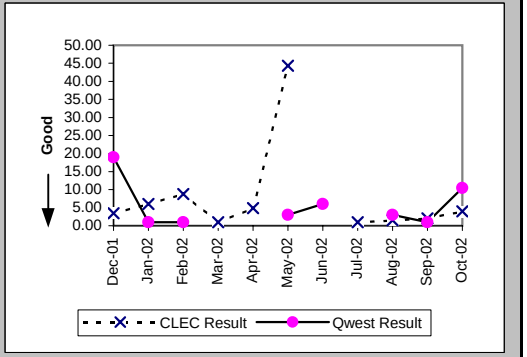
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	378	64	5.91	0	0	81	13	6.23	5.75	-0.19	-1.11	No
Jan-02	387	60	6.45	0	0	60	14	4.29	2.33	1.5	-0.09	No
Feb-02	310	44	7.05	0	1	54	12	4.50	2.20	1.45	-0.12	No
Mar-02	432	59	7.32	0	3	30	7	4.29	3.25	0.83	-0.5	No
Apr-02	462	73	6.33	0	0	25	6	4.17	2.14	0.74	-0.55	No
May-02	694	84	8.26	0	4	92	14	6.57	8.55	-0.26	-1.16	No
Jun-02	520	93	5.59	0	0	116	7	16.57	22.74	-1.23	-1.75	No
Jul-02	391	68	5.75	0	3	85	14	6.07	4.18	-0.26	-1.16	No
Aug-02	441	83	5.31	0	4	162	38	4.26	2.24	1.6	-0.03	No
Sep-02	303	56	5.41	0	1	65	15	4.33	0.82	2.46	0.49	Yes
Oct-02	326	53	6.15	0	1	118	14	8.43	11.62	-0.65	-1.4	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

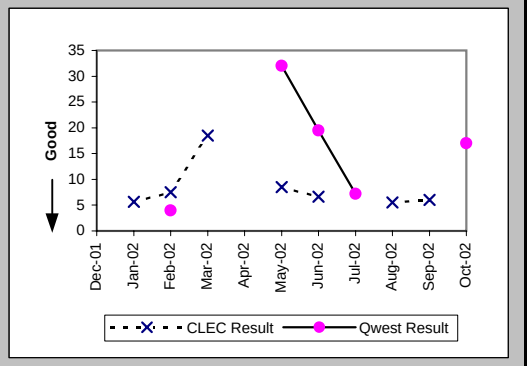
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	6	3.50	1	0	19	1	19.00				
Jan-02	36	6	6.00	1	0	1	1	1.00				
Feb-02	35	4	8.75	1	1	1	1	1.00				
Mar-02	4	4	1.00	1	1							
Apr-02	34	7	4.86	0	0							
May-02	133	3	44.33	0	0	3	1	3.00				
Jun-02						6	1	6.00				
Jul-02	1	1	1.00	0	1							
Aug-02	3	2	1.50	1	1	3	1	3.00				
Sep-02	6	3	2.00	0	0	1	1	1.00				
Oct-02	4	1	4.00	0	0	21	2	10.50	13.44	-0.4	-1.24	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

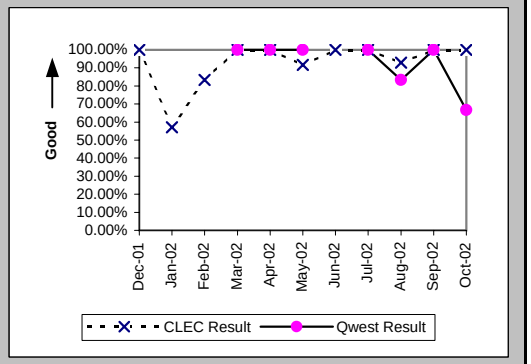
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	17	3	5.67	0	0							
Feb-02	15	2	7.50	0	0	4	1	4.00				
Mar-02	74	4	18.50	0	0							
Apr-02												
May-02	34	4	8.50	0	0	32	1	32.00				
Jun-02	20	3	6.67	0	0	78	4	19.50	29.67	-0.57	-1.34	No
Jul-02						36	5	7.20	0.45			
Aug-02	11	2	5.50	0	0							
Sep-02	6	1	6.00	0	0							
Oct-02						17	1	17.00				



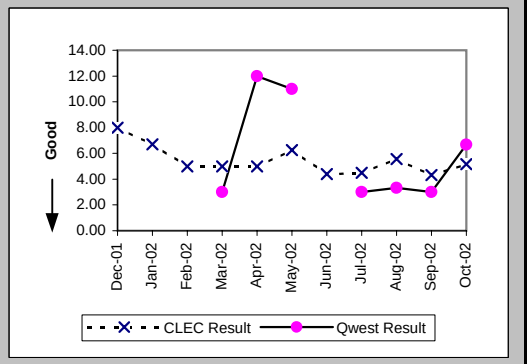
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0							
Jan-02	4	7	57.14%	0	0							
Feb-02	5	6	83.33%	0	0							
Mar-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	11	12	91.67%	0	1	1	1	100.00%	N/A	N/A	-1.11	No
Jun-02	5	5	100.00%	0	2							
Jul-02	10	10	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	13	14	92.86%	0	0	5	6	83.33%	37.27%	-0.52	-1.32	No
Sep-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	1	2	3	66.67%	47.14%	-1	-1.61	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

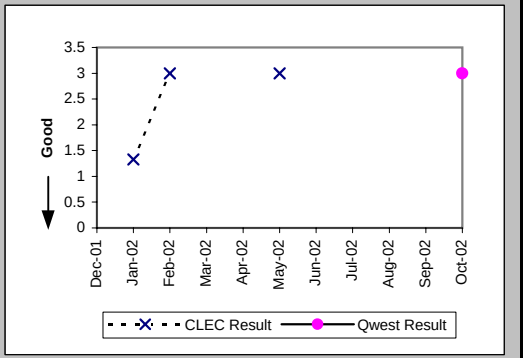
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	0	0							
Jan-02	47	7	6.71	0	0							
Feb-02	30	6	5.00	0	0							
Mar-02	10	2	5.00	0	0	3	1	3.00				
Apr-02	20	4	5.00	0	0	36	3	12.00	16.46	-0.56	-1.34	No
May-02	75	12	6.25	0	1	11	1	11.00				
Jun-02	22	5	4.40	0	2							
Jul-02	45	10	4.50	0	0	9	3	3.00	0.00			
Aug-02	78	14	5.57	0	0	20	6	3.33	0.82	3.09	0.88	Yes
Sep-02	13	3	4.33	0	0	12	4	3.00	0.00			
Oct-02	31	6	5.17	0	1	20	3	6.67	2.89	-0.73	-1.45	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

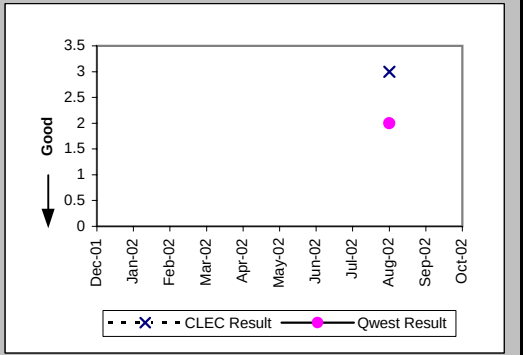
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	4	3	1.33	0	0							
Feb-02	3	1	3.00	0	0							
Mar-02												
Apr-02												
May-02	3	1	3.00	0	0							
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						3	1	3.00				



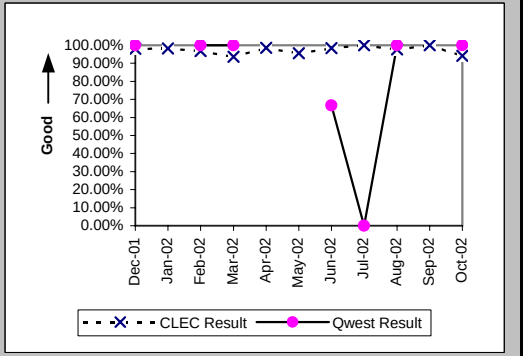
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	3	1	3.00	0	0	2	1	2.00				
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

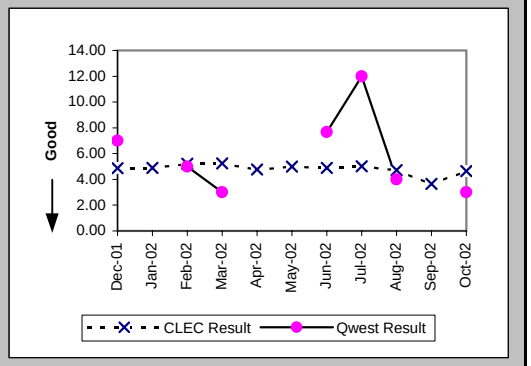
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	245	250	98.00%	2	5	1	1	100.00%	N/A	N/A	-1.07	No
Jan-02	393	400	98.25%	1	5							
Feb-02	90	93	96.77%	0	1	1	1	100.00%	N/A	N/A	-1.08	No
Mar-02	89	95	93.68%	0	3	2	2	100.00%	N/A	N/A	-0.96	No
Apr-02	73	74	98.65%	0	4							
May-02	66	69	95.65%	0	3							
Jun-02	62	63	98.41%	0	2	2	3	66.67%	47.14%	-1.14	-1.69	No
Jul-02	69	69	100.00%	0	3	0	1	0.00%	N/A	N/A		
Aug-02	42	43	97.67%	0	1	1	1	100.00%	N/A	N/A	-1.18	No
Sep-02	33	33	100.00%	0	0							
Oct-02	32	34	94.12%	0	1	1	1	100.00%	N/A	N/A	-1.08	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

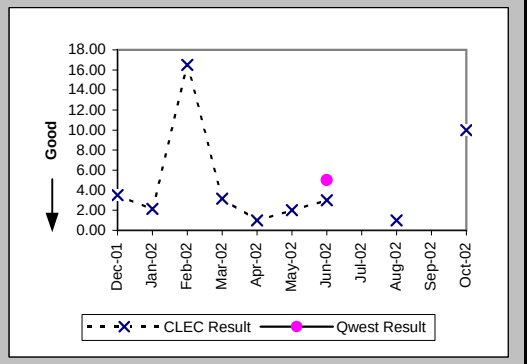
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1190	245	4.86	7	5	7	1	7.00				
Jan-02	1921	392	4.90	9	5							
Feb-02	474	91	5.21	2	1	5	1	5.00				
Mar-02	467	89	5.25	6	3	6	2	3.00	0.00			
Apr-02	334	70	4.77	4	4							
May-02	320	64	5.00	5	3							
Jun-02	299	61	4.90	2	2	23	3	7.67	5.51	-0.85	-1.52	No
Jul-02	331	66	5.02	3	3	12	1	12.00				
Aug-02	193	41	4.71	2	1	4	1	4.00				
Sep-02	113	31	3.65	2	0							
Oct-02	153	33	4.64	1	1	3	1	3.00				



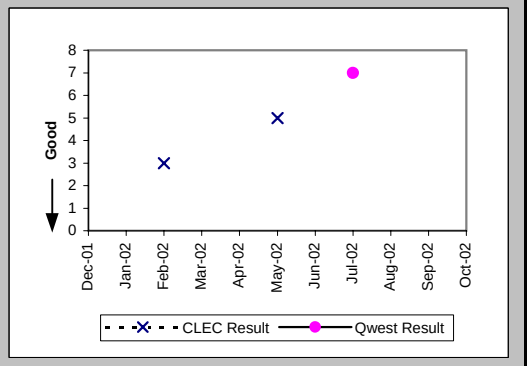
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	6	3.50	1	0							
Jan-02	15	7	2.14	1	0							
Feb-02	33	2	16.50	0	0							
Mar-02	19	6	3.17	0	0							
Apr-02	1	1	1.00	0	1							
May-02	4	2	2.00	0	0							
Jun-02	3	1	3.00	0	0	5	1	5.00				
Jul-02												
Aug-02	1	1	1.00	0	0							
Sep-02												
Oct-02	20	2	10.00	0	0							



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

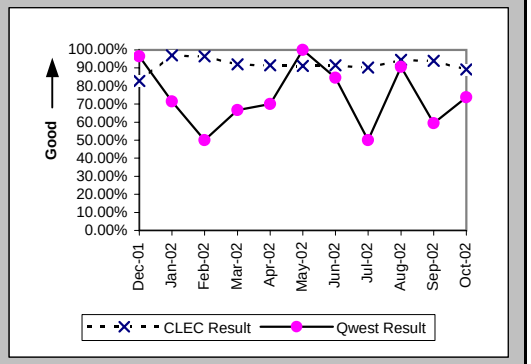
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	3	1	3.00	0	0							
Mar-02												
Apr-02												
May-02	5	1	5.00	0	0							
Jun-02												
Jul-02						7	1	7.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

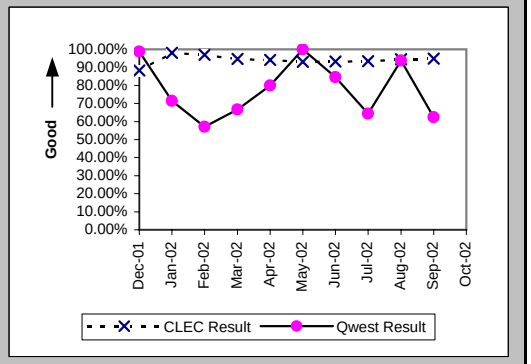
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	134	162	82.72%	0	0	81	84	96.43%	18.56%	3.17	0.93	Yes
Jan-02	381	393	96.95%	0	0	10	14	71.43%	45.18%	-2.08	-2.26	No
Feb-02	295	306	96.41%	0	0	7	14	50.00%	50.00%	-3.4	-3.06	No
Mar-02	138	150	92.00%	0	0	8	12	66.67%	47.14%	-1.79	-2.09	No
Apr-02	141	154	91.56%	0	0	7	10	70.00%	45.83%	-1.44	-1.88	No
May-02	144	158	91.14%	0	0	12	12	100.00%	N/A	N/A	-0.38	No
Jun-02	149	163	91.41%	0	0	11	13	84.62%	36.08%	-0.65	-1.4	No
Jul-02	139	154	90.26%	0	0	7	14	50.00%	50.00%	-2.88	-2.75	No
Aug-02	136	144	94.44%	0	0	29	32	90.63%	29.15%	-0.67	-1.41	No
Sep-02	109	116	93.97%	0	0	19	32	59.38%	49.11%	-3.53	-3.14	No
Oct-02	83	93	89.25%	0	0	14	19	73.68%	44.03%	-1.4	-1.85	No



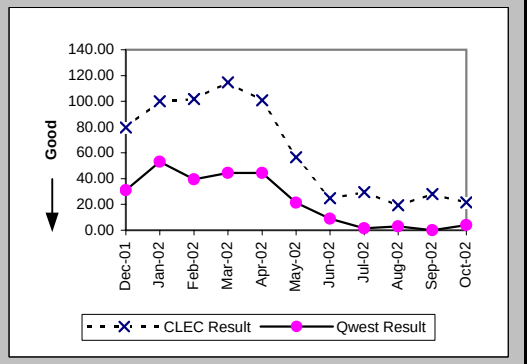
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	143	162	88.27%	0	0	83	84	98.81%	10.85%	2.96	0.8	Yes
Jan-02	385	393	97.96%	0	0	10	14	71.43%	45.18%	-2.16	-2.31	No
Feb-02	297	306	97.06%	0	0	8	14	57.14%	49.49%	-2.95	-2.79	No
Mar-02	142	150	94.67%	0	0	8	12	66.67%	47.14%	-1.98	-2.2	No
Apr-02	145	154	94.16%	0	0	8	10	80.00%	40.00%	-1.08	-1.66	No
May-02	147	158	93.04%	0	0	12	12	100.00%	N/A	N/A	-0.49	No
Jun-02	152	163	93.25%	0	0	11	13	84.62%	36.08%	-0.83	-1.5	No
Jul-02	144	154	93.51%	0	0	9	14	64.29%	47.92%	-2.18	-2.33	No
Aug-02	136	144	94.44%	0	0	30	32	93.75%	24.21%	-0.15	-1.09	No
Sep-02	110	116	94.83%	0	0	20	32	62.50%	48.41%	-3.34	-3.03	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

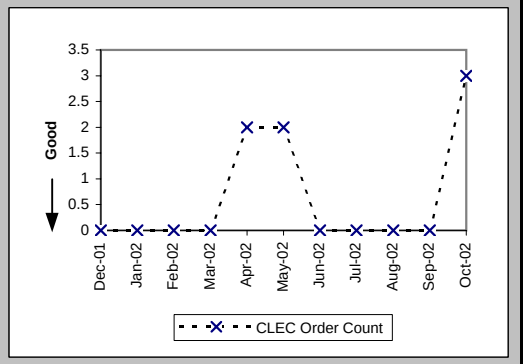
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3505	44	79.66	0	1	31	1	31.00				
Jan-02	4197	42	99.93	0	1	53	1	53.00				
Feb-02	3259	32	101.84	0	0	79	2	39.50	47.38	1.1	-0.33	No
Mar-02	3669	32	114.66	0	1	133	3	44.33	43.66	1.47	-0.11	No
Apr-02	1511	15	100.73	0	1	222	5	44.40	43.19	1.71	0.04	Yes
May-02	510	9	56.67	0	0	64	3	21.33	30.02	0.7	-0.57	No
Jun-02	149	6	24.83	0	0	18	2	9.00	0.00			
Jul-02	118	4	29.50	0	0	3	2	1.50	2.12	1.22	-0.26	No
Aug-02	97	5	19.40	0	0	3	1	3.00				
Sep-02	56	2	28.00	0	0	0	1	0.00				
Oct-02	108	5	21.60	0	0	8	2	4.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

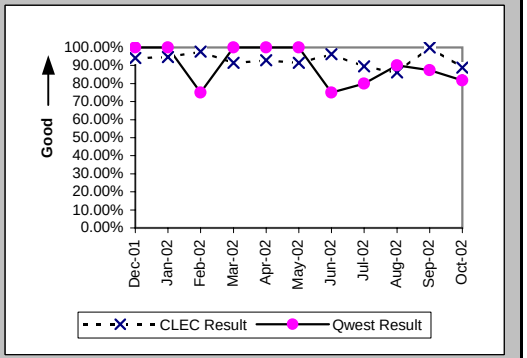
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	2
May-02	2
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

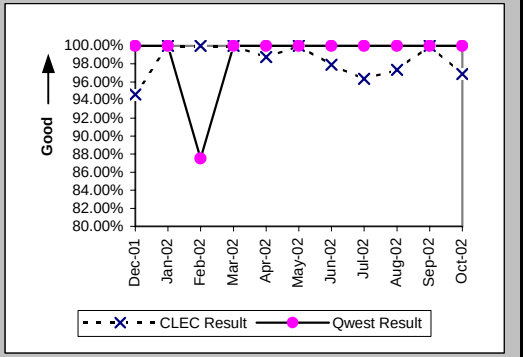
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	52	94.23%	45	0	2	2	100.00%	N/A	N/A	-1	No
Jan-02	54	57	94.74%	42	0	12	12	100.00%	N/A	N/A	-0.62	No
Feb-02	43	44	97.73%	32	0	3	4	75.00%	43.30%	-1.01	-1.61	No
Mar-02	32	35	91.43%	33	0	3	3	100.00%	N/A	N/A	-0.87	No
Apr-02	52	56	92.86%	30	0	4	4	100.00%	N/A	N/A	-0.84	No
May-02	54	59	91.53%	37	0	7	7	100.00%	N/A	N/A	-0.62	No
Jun-02	77	80	96.25%	30	0	6	8	75.00%	43.30%	-1.32	-1.8	No
Jul-02	43	48	89.58%	42	0	4	5	80.00%	40.00%	-0.51	-1.31	No
Aug-02	56	65	86.15%	30	0	9	10	90.00%	30.00%	0.19	-0.89	No
Sep-02	41	41	100.00%	28	0	7	8	87.50%	33.07%	-0.98	-1.59	No
Oct-02	48	54	88.89%	28	0	9	11	81.82%	38.57%	-0.55	-1.34	No



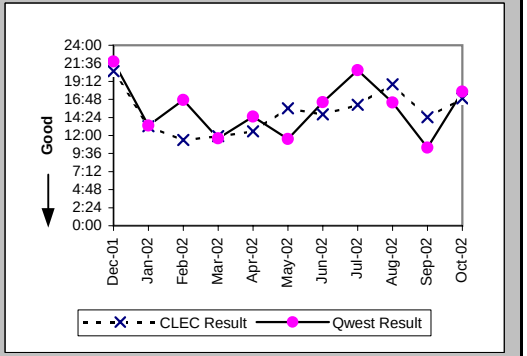
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	74	94.59%	45	0	3	3	100.00%	N/A	N/A	-0.94	No
Jan-02	67	67	100.00%	42	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	58	58	100.00%	32	0	7	8	87.50%	33.07%	-1	-1.61	No
Mar-02	43	43	100.00%	33	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	79	80	98.75%	30	0	9	9	100.00%	N/A	N/A	-1.06	No
May-02	81	81	100.00%	37	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	93	95	97.89%	30	0	9	9	100.00%	N/A	N/A	-0.94	No
Jul-02	53	55	96.36%	42	0	9	9	100.00%	N/A	N/A	-0.83	No
Aug-02	73	75	97.33%	30	0	13	13	100.00%	N/A	N/A	-0.81	No
Sep-02	53	53	100.00%	28	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	62	64	96.88%	28	0	12	12	100.00%	N/A	N/A	-0.79	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

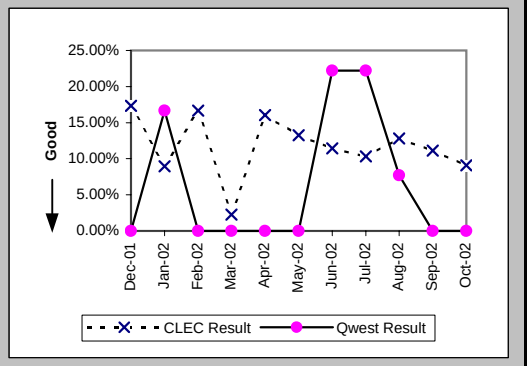
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1519:19	74	20:32	44	0	65:33	3	21:51	3:36	-0.62	-1.38	No
Jan-02	887:01	67	13:14	42	0	239:22	18	13:18	9:09	-0.02	-1.01	No
Feb-02	660:29	58	11:23	30	0	133:44	8	16:43	22:01	-0.64	-1.39	No
Mar-02	513:04	43	11:56	32	0	58:09	5	11:38	11:02	0.12	-0.93	No
Apr-02	1005:46	80	12:34	29	0	130:26	9	14:30	10:22	-0.53	-1.32	No
May-02	1266:09	81	15:38	35	0	92:13	8	11:32	6:15	1.46	-0.11	No
Jun-02	1407:54	95	14:49	29	0	147:53	9	16:26	14:28	-0.32	-1.19	No
Jul-02	885:06	55	16:06	39	0	186:13	9	20:41	12:29	-1.02	-1.62	No
Aug-02	1411:30	75	18:49	27	0	212:40	13	16:22	8:11	0.49	-0.7	No
Sep-02	764:43	53	14:26	27	0	82:53	8	10:22	8:49	1.03	-0.38	No
Oct-02	1084:15	64	16:56	26	0	214:05	12	17:50	7:51	-0.36	-1.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

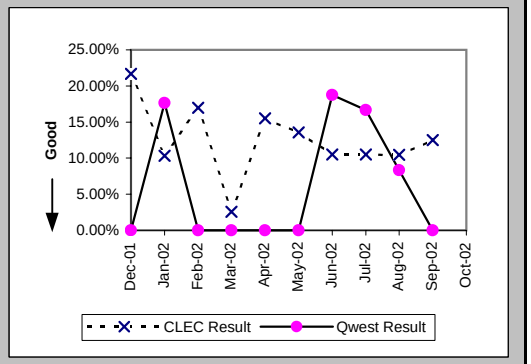
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	75	17.33%	44	0	0	3	0.00%	N/A	N/A	-0.65	No
Jan-02	6	67	8.96%	42	0	3	18	16.67%	37.27%	-0.78	-1.47	No
Feb-02	10	60	16.67%	30	0	0	8	0.00%	N/A	N/A	-0.25	No
Mar-02	1	44	2.27%	32	0	0	5	0.00%	N/A	N/A	-1.06	No
Apr-02	13	81	16.05%	29	0	0	9	0.00%	N/A	N/A	-0.21	No
May-02	11	83	13.25%	35	0	0	9	0.00%	N/A	N/A	-0.31	No
Jun-02	11	96	11.46%	29	0	2	9	22.22%	41.57%	-0.74	-1.45	No
Jul-02	6	58	10.34%	39	0	2	9	22.22%	41.57%	-0.8	-1.48	No
Aug-02	10	78	12.82%	27	0	1	13	7.69%	26.65%	0.39	-0.77	No
Sep-02	6	54	11.11%	27	0	0	8	0.00%	N/A	N/A	-0.46	No
Oct-02	6	66	9.09%	26	0	0	12	0.00%	N/A	N/A	-0.38	No



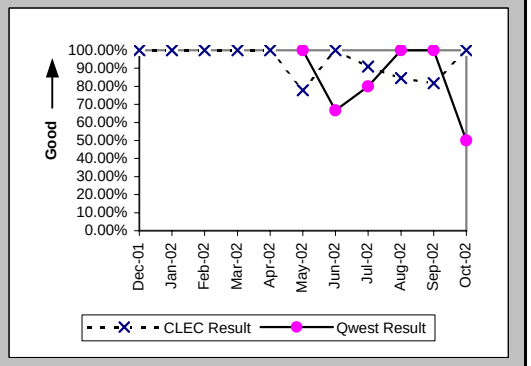
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	60	21.67%	44	0	0	2	0.00%	N/A	N/A	-0.7	No
Jan-02	6	58	10.34%	42	0	3	17	17.65%	38.12%	-0.69	-1.42	No
Feb-02	9	53	16.98%	30	0	0	6	0.00%	N/A	N/A	-0.38	No
Mar-02	1	39	2.56%	32	0	0	5	0.00%	N/A	N/A	-1.04	No
Apr-02	11	71	15.49%	29	0	0	6	0.00%	N/A	N/A	-0.43	No
May-02	11	81	13.58%	36	0	0	11	0.00%	N/A	N/A	-0.2	No
Jun-02	10	95	10.53%	31	0	3	16	18.75%	39.03%	-0.78	-1.47	No
Jul-02	6	57	10.53%	39	0	1	6	16.67%	37.27%	-0.38	-1.23	No
Aug-02	7	67	10.45%	27	0	1	12	8.33%	27.64%	0.06	-0.96	No
Sep-02	6	48	12.50%	27	0	0	7	0.00%	N/A	N/A	-0.47	No
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

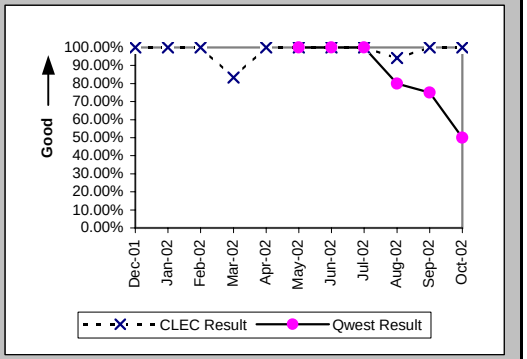
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0							
Jan-02	4	4	100.00%	1	0							
Feb-02	4	4	100.00%	1	0							
Mar-02	4	4	100.00%	3	0							
Apr-02	4	4	100.00%	6	0							
May-02	7	9	77.78%	1	0	1	1	100.00%	N/A	N/A	-0.93	No
Jun-02	13	13	100.00%	4	0	4	6	66.67%	47.14%	-1.43	-1.87	No
Jul-02	10	11	90.91%	4	0	4	5	80.00%	40.00%	-0.51	-1.31	No
Aug-02	11	13	84.62%	8	0	4	4	100.00%	N/A	N/A	-0.65	No
Sep-02	9	11	81.82%	3	0	2	2	100.00%	N/A	N/A	-0.8	No
Oct-02	6	6	100.00%	0	0	1	2	50.00%	50.00%	-1.22	-1.74	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

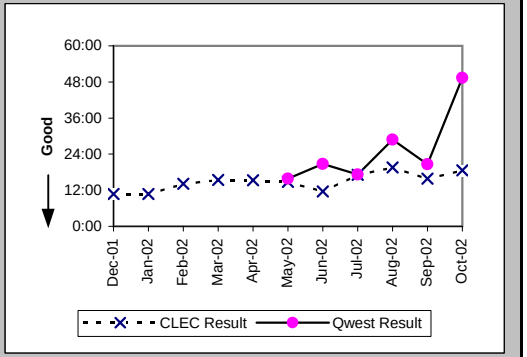
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0							
Jan-02	4	4	100.00%	1	0							
Feb-02	5	5	100.00%	1	0							
Mar-02	5	6	83.33%	3	0							
Apr-02	5	5	100.00%	6	0							
May-02	18	18	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	16	16	100.00%	4	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	12	12	100.00%	4	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	16	17	94.12%	8	0	4	5	80.00%	40.00%	-0.69	-1.42	No
Sep-02	13	13	100.00%	3	0	3	4	75.00%	43.30%	-1.01	-1.61	No
Oct-02	6	6	100.00%	0	0	1	2	50.00%	50.00%	-1.22	-1.74	No



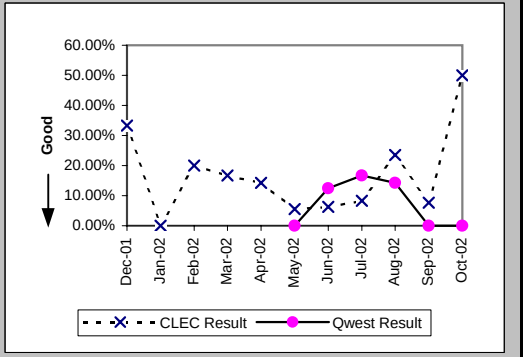
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53:34	5	10:43	2	0							
Jan-02	43:02	4	10:45	1	0							
Feb-02	70:34	5	14:07	1	0							
Mar-02	92:29	6	15:25	3	0							
Apr-02	76:18	5	15:16	4	0							
May-02	266:21	18	14:48	1	0	31:41	2	15:51	11:08	-0.13	-1.08	No
Jun-02	184:44	16	11:33	4	0	145:11	7	20:44	8:26	-2.4	-2.46	No
Jul-02	204:56	12	17:05	4	0	103:16	6	17:13	9:38	-0.03	-1.02	No
Aug-02	332:48	17	19:35	8	0	144:00	5	28:48	21:29	-0.84	-1.51	No
Sep-02	205:44	13	15:50	3	0	82:30	4	20:38	22:33	-0.37	-1.23	No
Oct-02	111:59	6	18:40	0	0	98:38	2	49:19	61:04	-0.61	-1.37	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

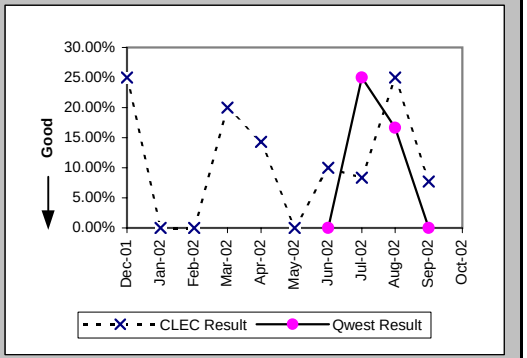
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	6	33.33%	2	0							
Jan-02	0	4	0.00%	1	0							
Feb-02	1	5	20.00%	1	0							
Mar-02	1	6	16.67%	3	0							
Apr-02	1	7	14.29%	4	0							
May-02	1	18	5.56%	1	0	0	2	0.00%	N/A	N/A	-1.07	No
Jun-02	1	16	6.25%	4	0	1	8	12.50%	33.07%	-0.44	-1.27	No
Jul-02	1	12	8.33%	4	0	1	6	16.67%	37.27%	-0.45	-1.27	No
Aug-02	4	17	23.53%	8	0	1	7	14.29%	34.99%	0.35	-0.79	No
Sep-02	1	13	7.69%	3	0	0	4	0.00%	N/A	N/A	-0.89	No
Oct-02	3	6	50.00%	0	0	0	2	0.00%	N/A	N/A	-0.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

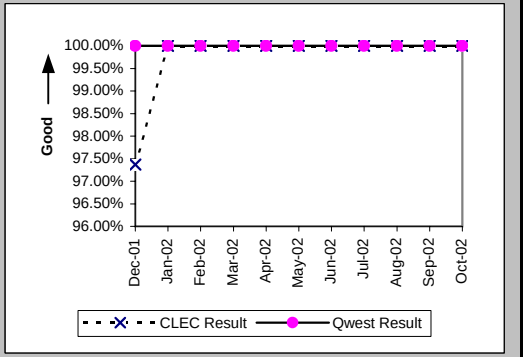
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	2	0							
Jan-02	0	4	0.00%	1	0							
Feb-02	0	3	0.00%	1	0							
Mar-02	1	5	20.00%	3	0							
Apr-02	1	7	14.29%	4	0							
May-02	0	14	0.00%	0	0							
Jun-02	1	10	10.00%	2	0	0	1	0.00%	N/A	N/A	-1.09	No
Jul-02	1	12	8.33%	4	0	1	4	25.00%	43.30%	-0.67	-1.41	No
Aug-02	4	16	25.00%	8	0	1	6	16.67%	37.27%	0.26	-0.84	No
Sep-02	1	13	7.69%	3	0	0	3	0.00%	N/A	N/A	-0.95	No
Oct-02												



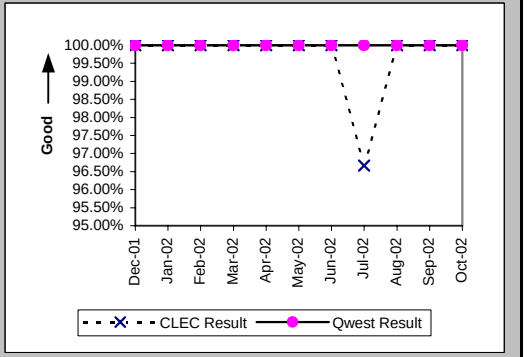
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	38	97.37%	20	0	3	3	100.00%	N/A	N/A	-1.1	No
Jan-02	34	34	100.00%	22	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	27	27	100.00%	12	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	17	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	16	16	100.00%	16	0	3	3	100.00%	N/A	N/A	N/A	
May-02	24	24	100.00%	17	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	13	13	100.00%	20	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	15	15	100.00%	16	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02	17	17	100.00%	17	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	10	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	11	11	100.00%	9	0	5	5	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

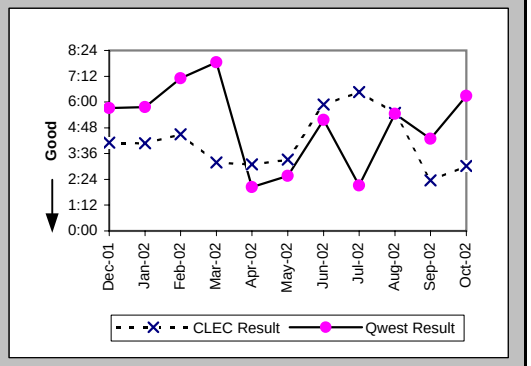
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	55	100.00%	20	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	51	51	100.00%	22	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	52	52	100.00%	12	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	34	34	100.00%	17	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	40	40	100.00%	16	0	10	10	100.00%	N/A	N/A	N/A	
May-02	49	49	100.00%	17	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	30	30	100.00%	20	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	29	30	96.67%	16	0	11	11	100.00%	N/A	N/A	-0.85	No
Aug-02	44	44	100.00%	17	0	9	9	100.00%	N/A	N/A	N/A	
Sep-02	28	28	100.00%	10	0	18	18	100.00%	N/A	N/A	N/A	
Oct-02	26	26	100.00%	9	0	12	12	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

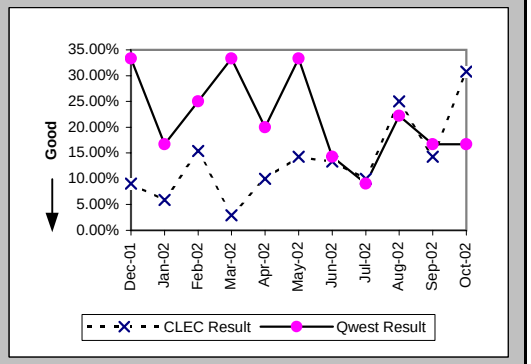
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	226:15	55	4:07	20	0	51:27	9	5:43	7:11	-0.62	-1.38	No
Jan-02	208:32	51	4:05	22	0	69:07	12	5:46	7:08	-0.73	-1.44	No
Feb-02	233:52	52	4:30	12	0	85:11	12	7:06	8:01	-1.01	-1.62	No
Mar-02	108:29	34	3:11	17	0	70:38	9	7:51	12:28	-1	-1.61	No
Apr-02	124:05	40	3:06	16	0	20:23	10	2:02	1:38	0.48	-0.71	No
May-02	162:28	49	3:19	17	0	7:41	3	2:34	1:31	-0.08	-1.05	No
Jun-02	176:42	30	5:53	20	0	36:08	7	5:10	6:35	0.1	-0.94	No
Jul-02	194:12	30	6:28	16	0	23:18	11	2:07	1:26	1.51	-0.08	No
Aug-02	242:15	44	5:30	17	0	49:03	9	5:27	6:19	0.03	-0.98	No
Sep-02	66:00	28	2:21	10	0	77:08	18	4:17	5:04	-1.26	-1.77	No
Oct-02	78:21	26	3:01	9	0	75:23	12	6:17	7:22	-1.27	-1.77	No



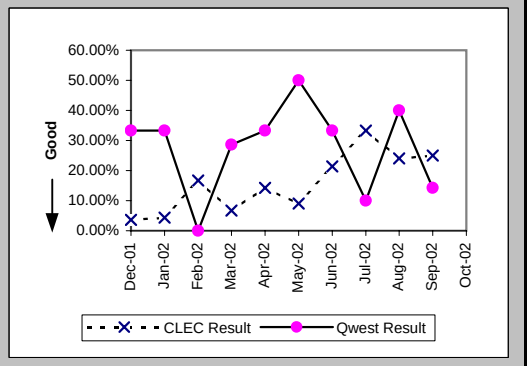
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	55	9.09%	20	0	3	9	33.33%	47.14%	-1.43	-1.87	No
Jan-02	3	51	5.88%	22	0	2	12	16.67%	37.27%	-0.9	-1.55	No
Feb-02	8	52	15.38%	12	0	3	12	25.00%	43.30%	-0.69	-1.42	No
Mar-02	1	34	2.94%	17	0	3	9	33.33%	47.14%	-1.72	-2.05	No
Apr-02	4	40	10.00%	16	0	2	10	20.00%	40.00%	-0.71	-1.43	No
May-02	7	49	14.29%	17	0	1	3	33.33%	47.14%	-0.68	-1.41	No
Jun-02	4	30	13.33%	20	0	1	7	14.29%	34.99%	-0.06	-1.04	No
Jul-02	3	30	10.00%	16	0	1	11	9.09%	28.75%	-0.11	-1.06	No
Aug-02	11	44	25.00%	17	0	2	9	22.22%	41.57%	0.08	-0.95	No
Sep-02	4	28	14.29%	10	0	3	18	16.67%	37.27%	-0.21	-1.13	No
Oct-02	8	26	30.77%	9	0	2	12	16.67%	37.27%	0.84	-0.49	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

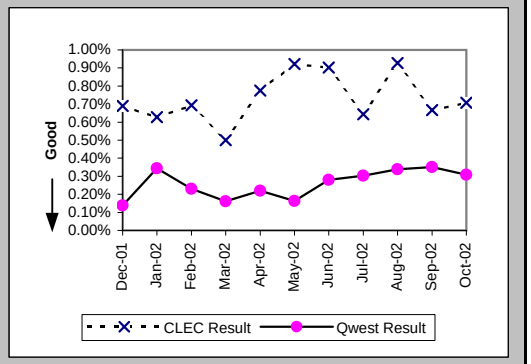
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	28	3.57%	20	0	1	3	33.33%	47.14%	-1.04	-1.63	No
Jan-02	1	23	4.35%	22	0	2	6	33.33%	47.14%	-1.34	-1.82	No
Feb-02	3	18	16.67%	12	0	0	6	0.00%	N/A	N/A	-0.45	No
Mar-02	1	15	6.67%	17	0	2	7	28.57%	45.18%	-1.06	-1.64	No
Apr-02	3	21	14.29%	16	0	2	6	33.33%	47.14%	-0.87	-1.53	No
May-02	2	22	9.09%	17	0	1	2	50.00%	50.00%	-1.11	-1.67	No
Jun-02	3	14	21.43%	20	0	1	3	33.33%	47.14%	-0.4	-1.24	No
Jul-02	2	6	33.33%	16	0	1	10	10.00%	30.00%	1	-0.39	No
Aug-02	6	25	24.00%	17	0	2	5	40.00%	48.99%	-0.67	-1.41	No
Sep-02	3	12	25.00%	10	0	2	14	14.29%	34.99%	0.61	-0.63	No
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

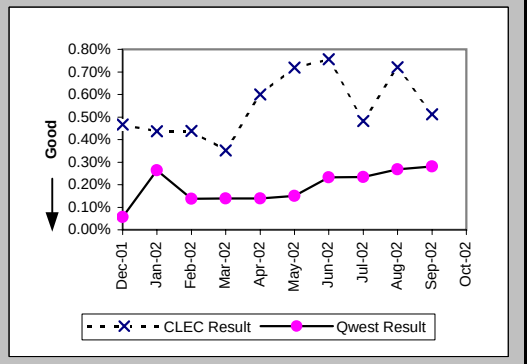
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	136	19705	0.69%	66	0	12	8705	0.14%	3.71%	11.57	6.03	Yes
Jan-02	122	19442	0.63%	65	0	30	8711	0.34%	5.86%	3.75	1.28	Yes
Feb-02	117	16883	0.69%	43	0	20	8692	0.23%	4.79%	7.32	3.45	Yes
Mar-02	84	16782	0.50%	52	0	14	8652	0.16%	4.02%	6.37	2.87	Yes
Apr-02	128	16504	0.78%	49	0	19	8633	0.22%	4.69%	8.92	4.43	Yes
May-02	150	16285	0.92%	53	0	14	8615	0.16%	4.03%	14.14	7.59	Yes
Jun-02	142	15732	0.90%	53	0	24	8583	0.28%	5.28%	8.79	4.35	Yes
Jul-02	100	15538	0.64%	59	0	26	8567	0.30%	5.50%	4.59	1.79	Yes
Aug-02	139	14981	0.93%	52	0	29	8576	0.34%	5.81%	7.5	3.56	Yes
Sep-02	95	14249	0.67%	40	0	30	8542	0.35%	5.92%	3.9	1.37	Yes
Oct-02	98	13836	0.71%	35	0	26	8444	0.31%	5.54%	5.23	2.18	Yes



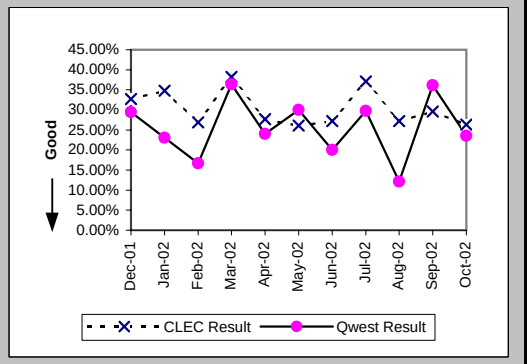
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	92	19705	0.47%	66	0	5	8705	0.06%	2.40%	13.28	7.07	Yes
Jan-02	85	19442	0.44%	65	0	23	8711	0.26%	5.13%	2.62	0.59	Yes
Feb-02	74	16883	0.44%	43	0	12	8692	0.14%	3.71%	6.13	2.72	Yes
Mar-02	59	16782	0.35%	52	0	12	8652	0.14%	3.72%	4.32	1.63	Yes
Apr-02	99	16504	0.60%	49	0	12	8633	0.14%	3.73%	9.31	4.66	Yes
May-02	117	16285	0.72%	53	0	13	8615	0.15%	3.88%	10.98	5.67	Yes
Jun-02	119	15732	0.76%	53	0	20	8583	0.23%	4.82%	8.09	3.92	Yes
Jul-02	75	15538	0.48%	59	0	20	8567	0.23%	4.83%	3.84	1.33	Yes
Aug-02	108	14981	0.72%	52	0	23	8576	0.27%	5.17%	6.46	2.93	Yes
Sep-02	73	14249	0.51%	40	0	24	8542	0.28%	5.29%	3.19	0.94	Yes
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

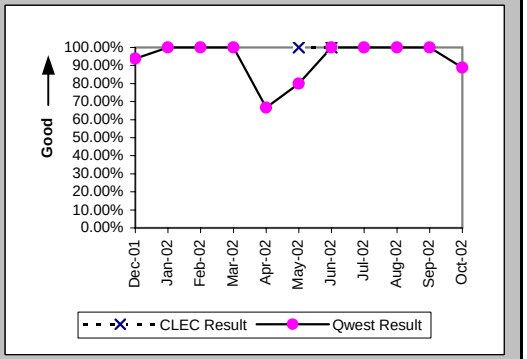
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	66	202	32.67%	0	0	5	17	29.41%	45.56%	0.23	-0.86	No
Jan-02	65	187	34.76%	0	0	9	39	23.08%	42.13%	1.42	-0.14	No
Feb-02	43	160	26.88%	0	0	4	24	16.67%	37.27%	1.05	-0.36	No
Mar-02	52	136	38.24%	0	0	8	22	36.36%	48.10%	0.14	-0.92	No
Apr-02	49	177	27.68%	0	0	6	25	24.00%	42.71%	0.34	-0.79	No
May-02	53	203	26.11%	0	0	6	20	30.00%	45.83%	-0.36	-1.22	No
Jun-02	53	195	27.18%	0	0	6	30	20.00%	40.00%	0.8	-0.51	No
Jul-02	59	159	37.11%	0	0	11	37	29.73%	45.71%	0.83	-0.5	No
Aug-02	52	191	27.23%	0	0	4	33	12.12%	32.64%	1.91	0.16	Yes
Sep-02	40	135	29.63%	0	0	17	47	36.17%	48.05%	-0.8	-1.49	No
Oct-02	35	133	26.32%	0	0	8	34	23.53%	42.42%	0.3	-0.82	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

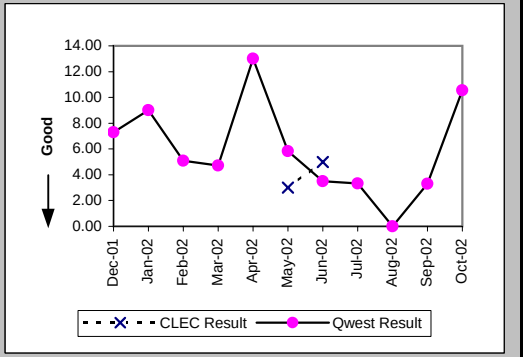
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						4	6	66.67%	47.14%			
May-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jun-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						3	3	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						6	6	100.00%	0.00%			
Oct-02						8	9	88.89%	31.43%			



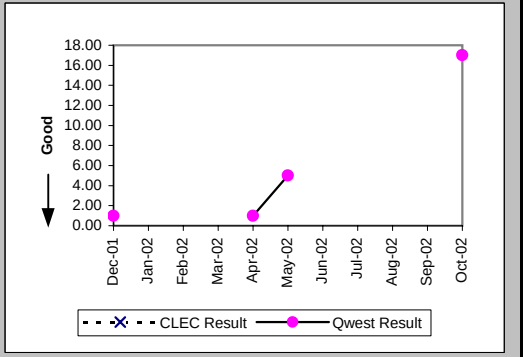
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	17	7.29	9.06			
Jan-02						18	2	9.00	2.83			
Feb-02						51	10	5.10	6.40			
Mar-02						33	7	4.71	2.87			
Apr-02						78	6	13.00	14.18			
May-02	3	1	3.00	0	0	35	6	5.83	5.56	-0.47	-1.29	No
Jun-02	10	2	5.00	0	0	14	4	3.50	1.00	0.95	-0.42	No
Jul-02						10	3	3.33	1.15			
Aug-02						0	1	0.00				
Sep-02						23	7	3.29	1.98			
Oct-02						95	9	10.56	12.53			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

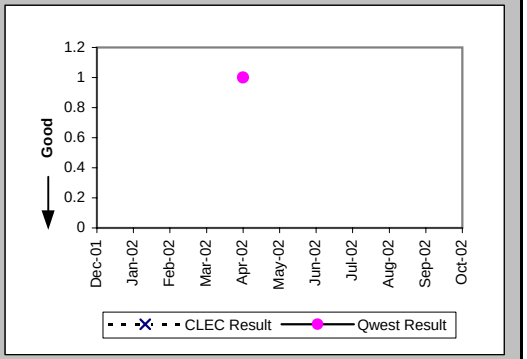
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						10	2	5.00	2.83			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						17	1	17.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

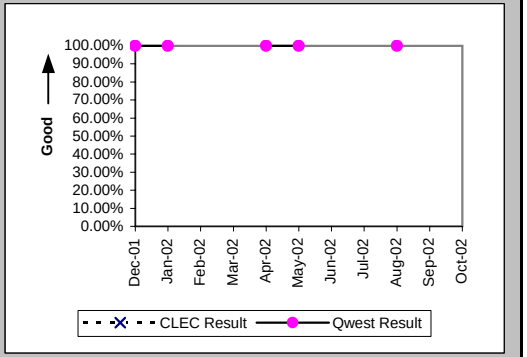
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



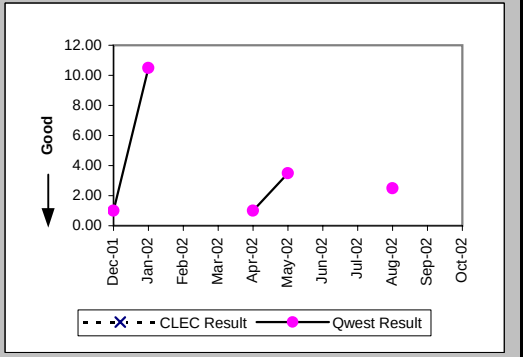
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

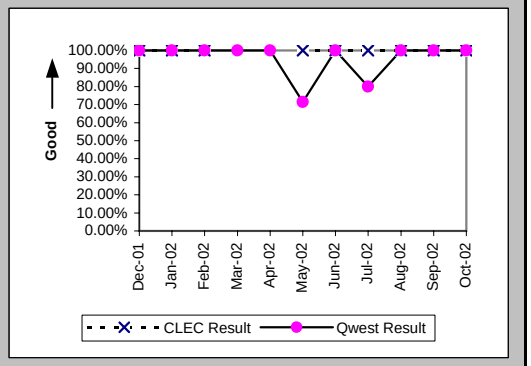
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						21	2	10.50	10.61			
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						7	2	3.50	2.12			
Jun-02												
Jul-02												
Aug-02						5	2	2.50	0.71			
Sep-02												
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

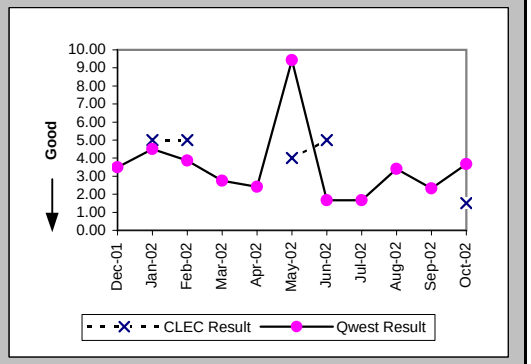
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02	3	3	100.00%	0	0	5	7	71.43%	45.18%	-0.92	-1.56	No
Jun-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	4	5	80.00%	40.00%	-0.6	-1.36	No
Aug-02	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	13	13	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



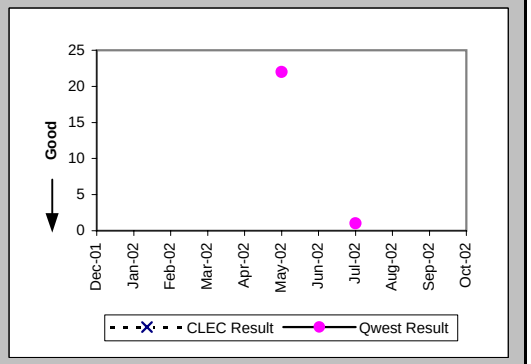
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	10	3.50	1.35			
Jan-02	5	1	5.00	1	0	9	2	4.50	3.54	-0.03	-1.02	No
Feb-02	5	1	5.00	0	0	27	7	3.86	0.90	0.79	-0.52	No
Mar-02						11	4	2.75	0.96			
Apr-02						29	12	2.42	1.38			
May-02	12	3	4.00	0	0	66	7	9.43	11.09	-0.71	-1.43	No
Jun-02	20	4	5.00	0	0	5	3	1.67	0.58	1.86	0.13	Yes
Jul-02						5	3	1.67	2.08			
Aug-02						17	5	3.40	1.14			
Sep-02						7	3	2.33	1.15			
Oct-02	3	2	1.50	11	0	11	3	3.67	1.15	-2.06	-2.25	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

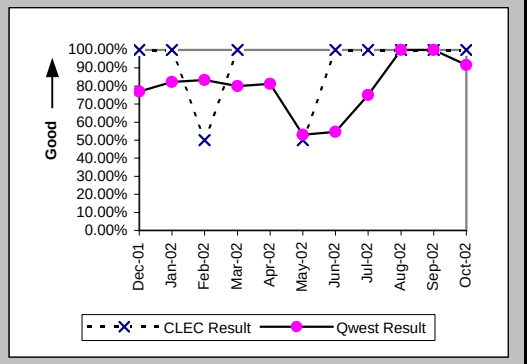
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						44	2	22.00	0.00			
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

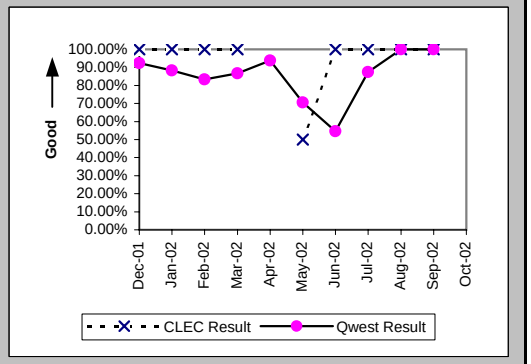
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	20	26	76.92%	42.13%	-0.54	-1.33	No
Jan-02	2	2	100.00%	0	0	14	17	82.35%	38.12%	-0.62	-1.38	No
Feb-02	1	2	50.00%	0	0	10	12	83.33%	37.27%	0.78	-0.52	No
Mar-02	1	1	100.00%	0	0	12	15	80.00%	40.00%	-0.48	-1.29	No
Apr-02						13	16	81.25%	39.03%			
May-02	1	2	50.00%	0	0	9	17	52.94%	49.91%	-0.04	-1.03	No
Jun-02	5	5	100.00%	0	0	6	11	54.55%	49.79%	-1.69	-2.03	No
Jul-02	4	4	100.00%	0	0	6	8	75.00%	43.30%	-0.94	-1.57	No
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	0	0	11	12	91.67%	27.64%	-0.68	-1.42	No



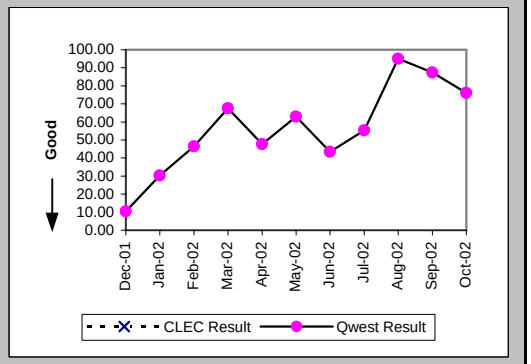
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	24	26	92.31%	26.65%	-0.28	-1.17	No
Jan-02	2	2	100.00%	0	0	15	17	88.24%	32.22%	-0.49	-1.3	No
Feb-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No
Mar-02	1	1	100.00%	0	0	13	15	86.67%	33.99%	-0.38	-1.23	No
Apr-02						15	16	93.75%	24.21%			
May-02	1	2	50.00%	0	0	12	17	70.59%	45.56%	0.43	-0.74	No
Jun-02	5	5	100.00%	0	0	6	11	54.55%	49.79%	-1.69	-2.03	No
Jul-02	4	4	100.00%	0	0	7	8	87.50%	33.07%	-0.62	-1.38	No
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

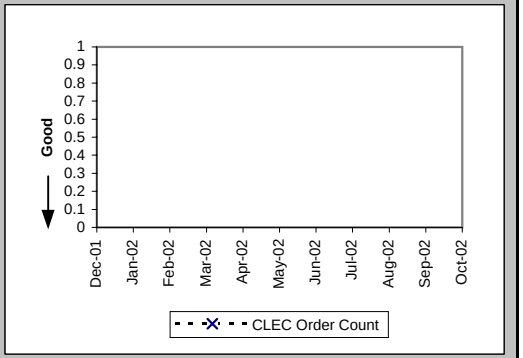
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	5	10.40	6.73			
Jan-02						121	4	30.25	5.44			
Feb-02						93	2	46.50	0.71			
Mar-02						135	2	67.50	0.71			
Apr-02						191	4	47.75	48.21			
May-02						126	2	63.00	69.30			
Jun-02						174	4	43.50	60.76			
Jul-02						221	4	55.25	70.06			
Aug-02						285	3	95.00	73.98			
Sep-02						350	4	87.50	81.69			
Oct-02						380	5	76.00	92.70			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

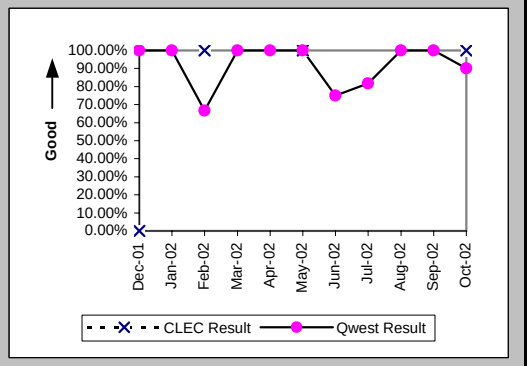
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

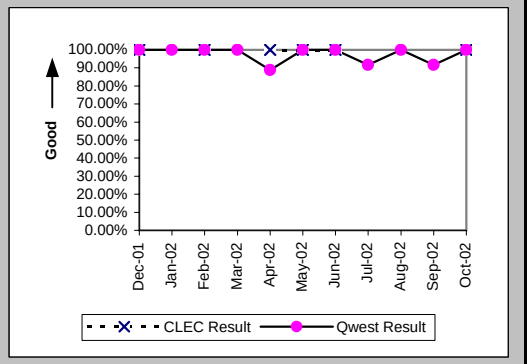
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	3	100.00%	N/A	N/A	-0.24	No
Jan-02						5	5	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02						9	12	75.00%	43.30%			
Jul-02						9	11	81.82%	38.57%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	9	10	90.00%	30.00%	-0.32	-1.19	No



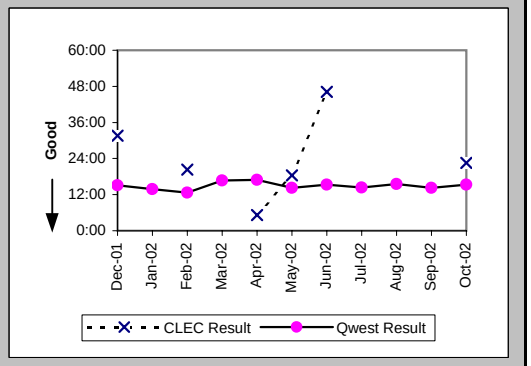
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02						9	9	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	8	9	88.89%	31.43%	-0.34	-1.2	No
May-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jul-02						11	12	91.67%	27.64%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						11	12	91.67%	27.64%			
Oct-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

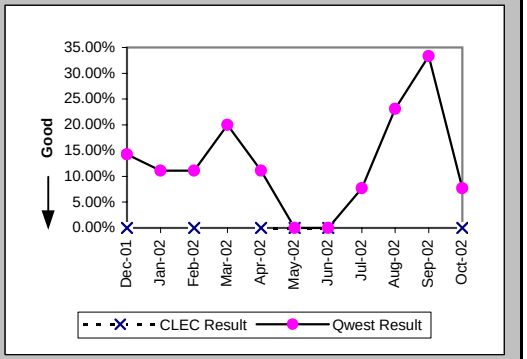
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31:33	1	31:33	0	0	90:28	6	15:05	9:16	1.43	-0.13	No
Jan-02						124:17	9	13:49	7:48			
Feb-02	20:18	1	20:18	0	0	113:51	9	12:39	9:29	0.28	-0.83	No
Mar-02						83:21	5	16:40	7:34			
Apr-02	5:15	1	5:15	0	0	152:30	9	16:57	16:11	-0.69	-1.42	No
May-02	55:20	3	18:27	1	0	85:25	6	14:14	8:47	0.52	-0.68	No
Jun-02	46:08	1	46:08	0	0	214:38	14	15:20	12:56	1.67	0.02	Yes
Jul-02						172:26	12	14:22	19:47			
Aug-02						201:19	13	15:29	12:20			
Sep-02						171:11	12	14:16	14:27			
Oct-02	22:34	1	22:34	0	0	199:26	13	15:20	9:20	0.32	-0.81	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

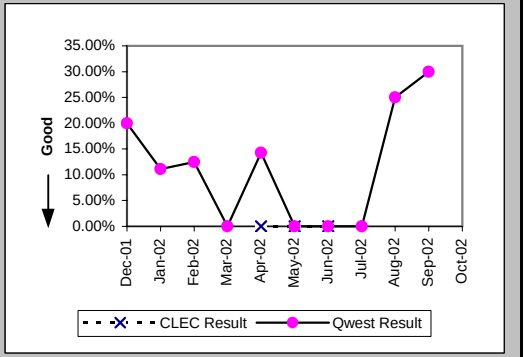
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jan-02						1	9	11.11%	31.43%			
Feb-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
Mar-02						1	5	20.00%	40.00%			
Apr-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
May-02	0	3	0.00%	1	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	0	14	0.00%	N/A	N/A	N/A	
Jul-02						1	13	7.69%	26.65%			
Aug-02						3	13	23.08%	42.13%			
Sep-02						4	12	33.33%	47.14%			
Oct-02	0	1	0.00%	0	0	1	13	7.69%	26.65%	-0.28	-1.17	No



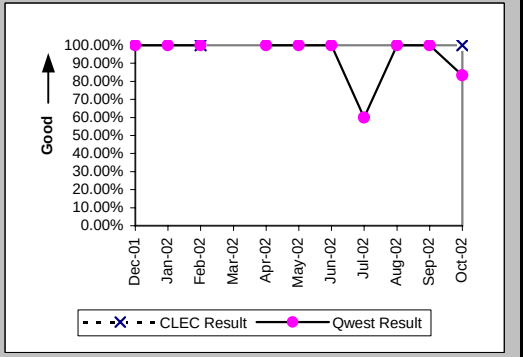
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	3	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
May-02	0	3	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	0	16	0.00%	N/A	N/A	N/A	
Jul-02						0	11	0.00%	0.00%			
Aug-02						3	12	25.00%	43.30%			
Sep-02						3	10	30.00%	45.83%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

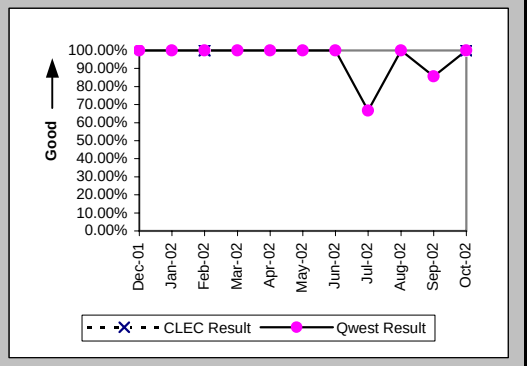
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02												
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						3	5	60.00%	48.99%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

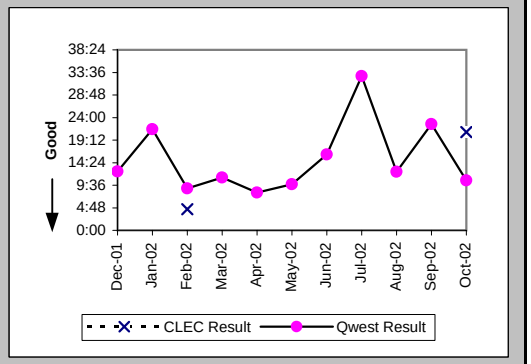
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						4	6	66.67%	47.14%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						6	7	85.71%	34.99%			
Oct-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



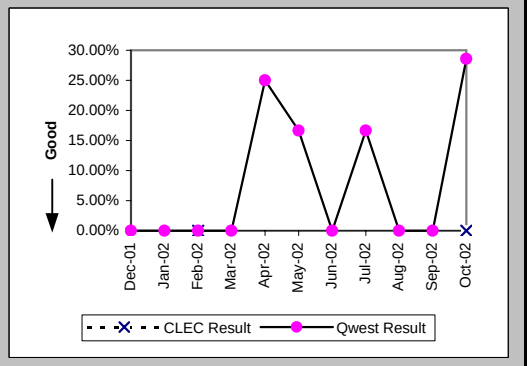
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25:06	2	12:33	7:52			
Jan-02						21:31	1	21:31				
Feb-02	4:28	1	4:28	0	0	26:47	3	8:56	10:50	-0.36	-1.22	No
Mar-02						22:27	2	11:13	13:01			
Apr-02						32:11	4	8:03	7:37			
May-02						58:39	6	9:47	9:25			
Jun-02						96:46	6	16:08	9:59			
Jul-02						197:01	6	32:50	45:47			
Aug-02						49:53	4	12:28	11:03			
Sep-02						158:19	7	22:37	25:31			
Oct-02	20:56	1	20:56	0	0	74:17	7	10:37	10:26	0.53	-0.68	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

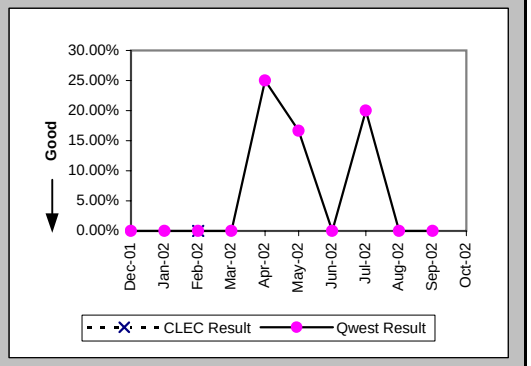
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02						0	6	0.00%	0.00%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						0	5	0.00%	0.00%			
Sep-02						0	7	0.00%	0.00%			
Oct-02	0	1	0.00%	0	0	2	7	28.57%	45.18%	-0.59	-1.36	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

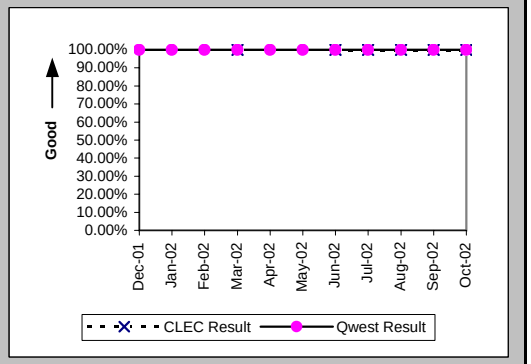
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	5	0.00%	0.00%			
Sep-02						0	6	0.00%	0.00%			
Oct-02												



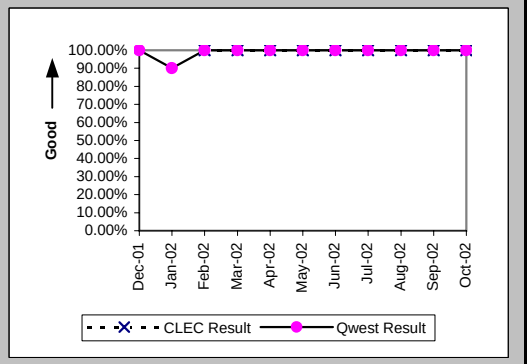
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

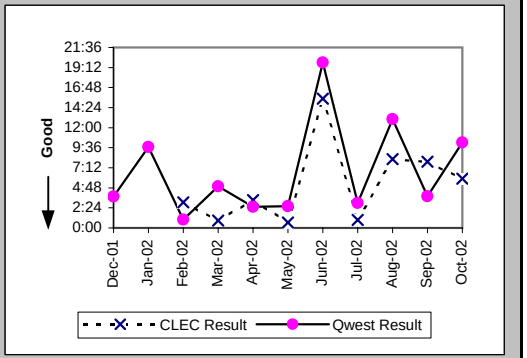
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

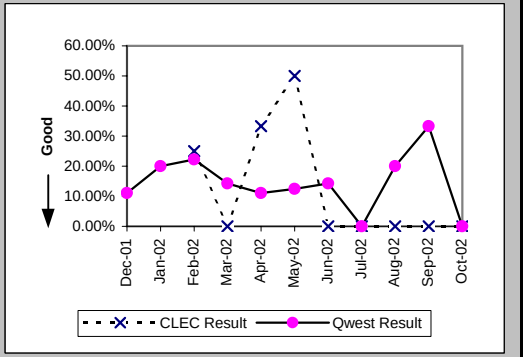
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:51	9	3:46	5:50			
Jan-02						96:51	10	9:41	20:07			
Feb-02	12:16	4	3:04	0	0	8:47	9	0:59	0:46	2	0.21	Yes
Mar-02	0:52	1	0:52	0	0	69:45	14	4:59	7:36	-0.52	-1.32	No
Apr-02	10:03	3	3:21	0	0	22:52	9	2:32	2:28	0.36	-0.78	No
May-02	1:17	2	0:38	1	0	41:38	16	2:36	3:46	-0.69	-1.42	No
Jun-02	15:28	1	15:28	1	0	138:35	7	19:48	13:35	-0.3	-1.18	No
Jul-02	1:55	2	0:58	0	0	5:59	2	3:00	3:17	-0.62	-1.38	No
Aug-02	16:31	2	8:15	0	0	65:05	5	13:01	6:40	-0.85	-1.52	No
Sep-02	7:55	1	7:55	1	0	22:48	6	3:48	5:51	0.67	-0.59	No
Oct-02	17:45	3	5:55	0	0	71:36	7	10:14	8:04	-0.78	-1.47	No



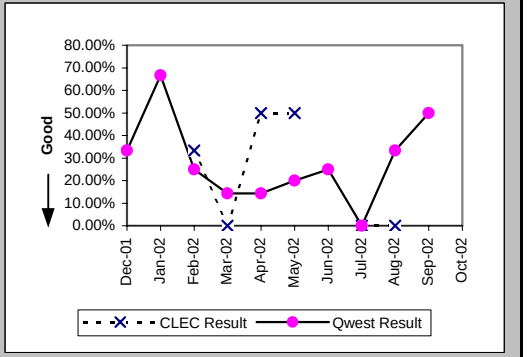
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	10	20.00%	40.00%			
Feb-02	1	4	25.00%	0	0	2	9	22.22%	41.57%	0.01	-1	No
Mar-02	0	1	0.00%	0	0	2	14	14.29%	34.99%	-0.39	-1.24	No
Apr-02	1	3	33.33%	0	0	1	9	11.11%	31.43%	0.64	-0.61	No
May-02	1	2	50.00%	1	0	2	16	12.50%	33.07%	0.98	-0.4	No
Jun-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jul-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	0	0	1	5	20.00%	40.00%	-0.6	-1.36	No
Sep-02	0	1	0.00%	1	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Oct-02	0	3	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

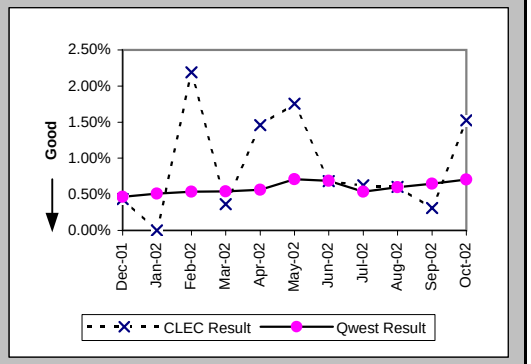
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	3	66.67%	47.14%			
Feb-02	1	3	33.33%	0	0	1	4	25.00%	43.30%	0.05	-0.97	No
Mar-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Apr-02	1	2	50.00%	0	0	1	7	14.29%	34.99%	0.75	-0.55	No
May-02	1	2	50.00%	1	0	2	10	20.00%	40.00%	0.64	-0.61	No
Jun-02						1	4	25.00%	43.30%			
Jul-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	0	0	1	3	33.33%	47.14%	-0.77	-1.47	No
Sep-02						2	4	50.00%	50.00%			
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

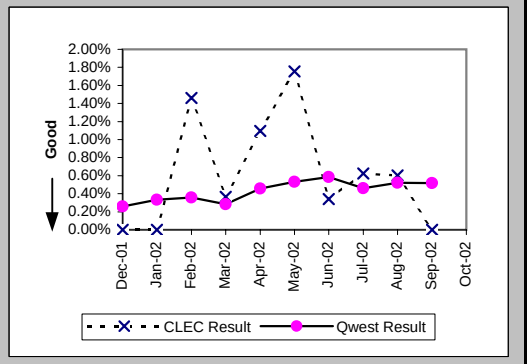
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	230	0.43%	0	0	18	3867	0.47%	6.81%	-0.07	-1.04	No
Jan-02	0	272	0.00%	0	0	20	3920	0.51%	7.12%	-1.14	-1.69	No
Feb-02	6	274	2.19%	0	0	21	3903	0.54%	7.32%	2.66	0.62	Yes
Mar-02	1	274	0.37%	0	0	21	3876	0.54%	7.34%	-0.39	-1.23	No
Apr-02	4	274	1.46%	0	0	22	3923	0.56%	7.47%	1.63	-0.01	No
May-02	5	285	1.75%	2	0	28	3959	0.71%	8.38%	1.73	0.05	Yes
Jun-02	2	293	0.68%	2	0	27	3920	0.69%	8.27%	-0.01	-1.01	No
Jul-02	2	320	0.63%	0	0	21	3910	0.54%	7.31%	0.27	-0.84	No
Aug-02	2	331	0.60%	2	0	23	3831	0.60%	7.73%	0.08	-0.95	No
Sep-02	1	321	0.31%	3	0	25	3861	0.65%	8.02%	-0.72	-1.44	No
Oct-02	5	328	1.52%	0	0	27	3830	0.71%	8.37%	1.5	-0.09	No



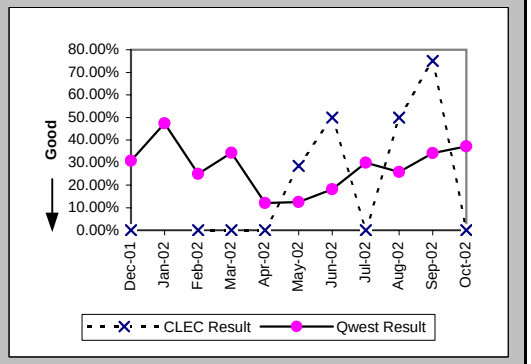
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	230	0.00%	0	0	10	3867	0.26%	5.08%	-0.75	-1.46	No
Jan-02	0	272	0.00%	0	0	13	3920	0.33%	5.75%	-0.92	-1.56	No
Feb-02	4	274	1.46%	0	0	14	3903	0.36%	5.98%	2.19	0.33	Yes
Mar-02	1	274	0.37%	0	0	11	3876	0.28%	5.32%	0.29	-0.83	No
Apr-02	3	274	1.09%	0	0	18	3923	0.46%	6.76%	1.31	-0.2	No
May-02	5	285	1.75%	2	0	21	3959	0.53%	7.26%	2.16	0.31	Yes
Jun-02	1	293	0.34%	2	0	23	3920	0.59%	7.64%	-0.53	-1.32	No
Jul-02	2	320	0.63%	0	0	18	3910	0.46%	6.77%	0.46	-0.72	No
Aug-02	2	331	0.60%	2	0	20	3831	0.52%	7.21%	0.26	-0.84	No
Sep-02	0	321	0.00%	0	0	20	3861	0.52%	7.18%	-1.24	-1.76	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

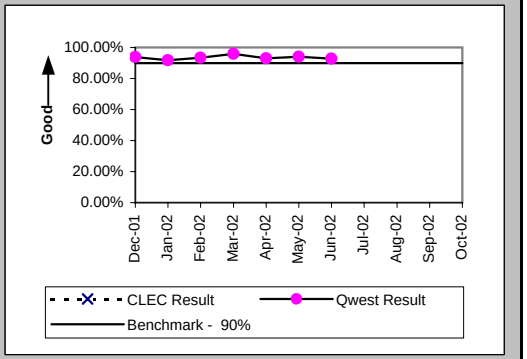
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	26	30.77%	46.15%	-0.65	-1.4	No
Jan-02						18	38	47.37%	49.93%			
Feb-02	0	6	0.00%	0	0	7	28	25.00%	43.30%	-1.28	-1.78	No
Mar-02	0	1	0.00%	0	0	11	32	34.38%	47.50%	-0.71	-1.43	No
Apr-02	0	4	0.00%	0	0	3	25	12.00%	32.50%	-0.69	-1.42	No
May-02	2	7	28.57%	0	0	4	32	12.50%	33.07%	0.95	-0.42	No
Jun-02	2	4	50.00%	0	0	6	33	18.18%	38.57%	1.26	-0.24	No
Jul-02	0	2	0.00%	0	0	9	30	30.00%	45.83%	-0.9	-1.54	No
Aug-02	2	4	50.00%	0	0	8	31	25.81%	43.76%	0.89	-0.46	No
Sep-02	3	4	75.00%	0	0	13	38	34.21%	47.44%	1.46	-0.11	No
Oct-02	0	5	0.00%	0	0	16	43	37.21%	48.34%	-1.63	-1.99	No



Checklist #4 - Unbundled Loop - Analog Installation

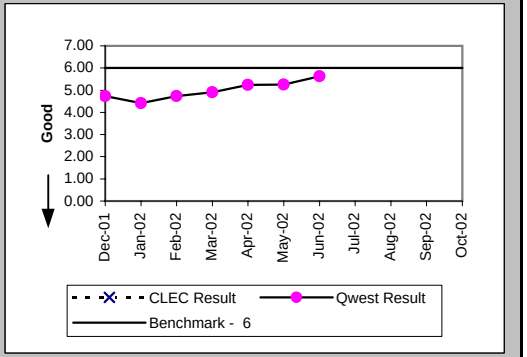
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						643	686	93.73%	24.24%			
Jan-02						766	834	91.85%	27.37%			
Feb-02						622	666	93.39%	24.84%			
Mar-02						665	693	95.96%	19.69%			
Apr-02						612	658	93.01%	25.50%			
May-02						836	890	93.93%	23.87%			
Jun-02						674	727	92.71%	26.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



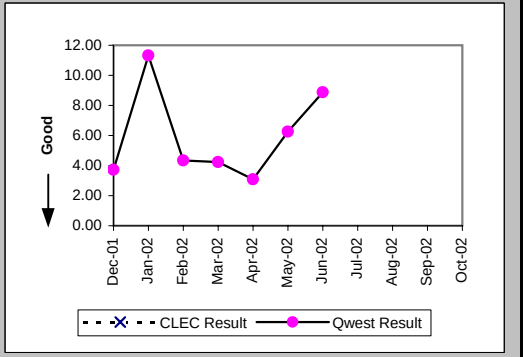
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3252	688	4.73	5.07			
Jan-02						3689	837	4.41	4.59			
Feb-02						3186	673	4.73	5.68			
Mar-02						3415	697	4.90	6.51			
Apr-02						3502	668	5.24	6.72			
May-02						4696	894	5.25	5.44			
Jun-02						4147	737	5.63	8.71			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

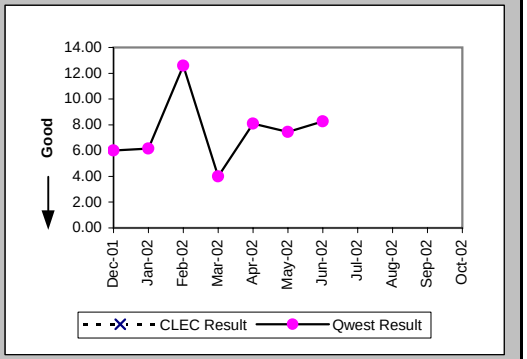
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	18	3.72	4.03			
Jan-02						385	34	11.32	43.40			
Feb-02						117	27	4.33	3.89			
Mar-02						72	17	4.24	7.69			
Apr-02						80	26	3.08	2.53			
May-02						175	28	6.25	11.17			
Jun-02						275	31	8.87	16.65			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

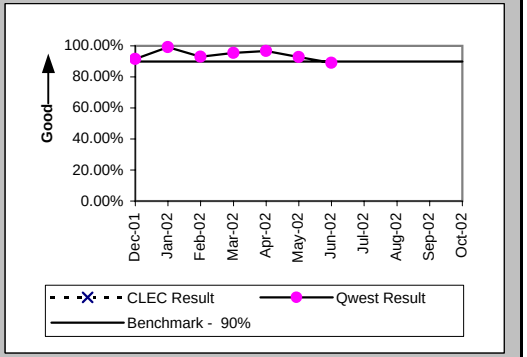
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	24	6.00	4.70			
Jan-02						209	34	6.15	4.34			
Feb-02						214	17	12.59	16.05			
Mar-02						44	11	4.00	2.41			
Apr-02						170	21	8.10	10.16			
May-02						201	27	7.44	6.68			
Jun-02						190	23	8.26	19.56			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



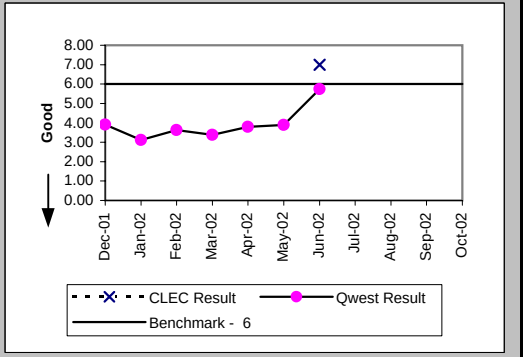
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	129	91.47%	27.93%			
Jan-02						130	131	99.24%	8.70%			
Feb-02						121	130	93.08%	25.38%			
Mar-02						107	112	95.54%	20.65%			
Apr-02						119	123	96.75%	17.74%			
May-02						102	110	92.73%	25.97%			
Jun-02						106	119	89.08%	31.19%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

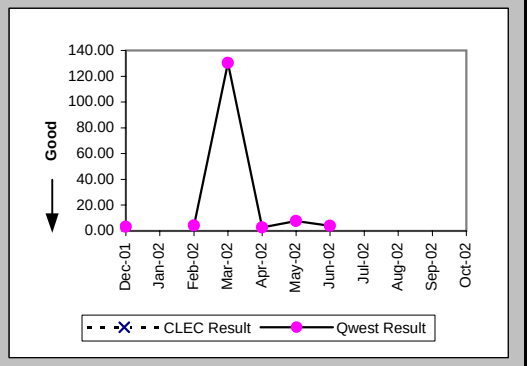
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						504	129	3.91	5.78			
Jan-02						418	134	3.12	2.42			
Feb-02						472	130	3.63	3.74			
Mar-02						378	112	3.38	2.40			
Apr-02						467	123	3.80	3.02			
May-02						428	110	3.89	3.33			
Jun-02	7	1	7.00	0	0	694	121	5.74	14.06	1.11	-0.33	Yes
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

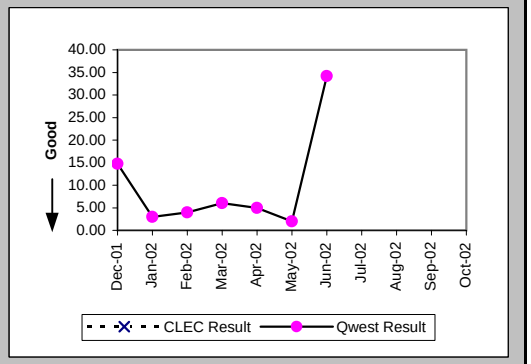
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	7	3.29	3.68			
Jan-02												
Feb-02						34	8	4.25	4.83			
Mar-02						521	4	130.25	254.50			
Apr-02						8	3	2.67	2.89			
May-02						46	6	7.67	6.31			
Jun-02						32	8	4.00	3.02			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



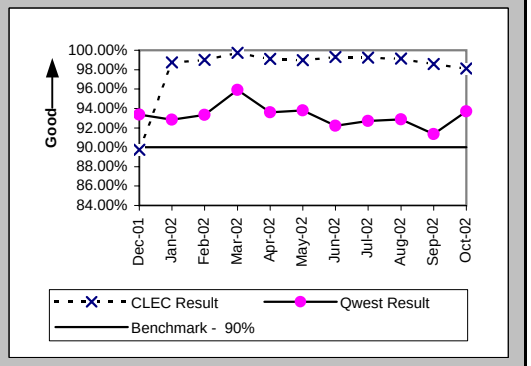
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	4	14.75	17.56			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02						6	1	6.00				
Apr-02						5	1	5.00				
May-02						4	2	2.00	1.41			
Jun-02						171	5	34.20	64.31			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

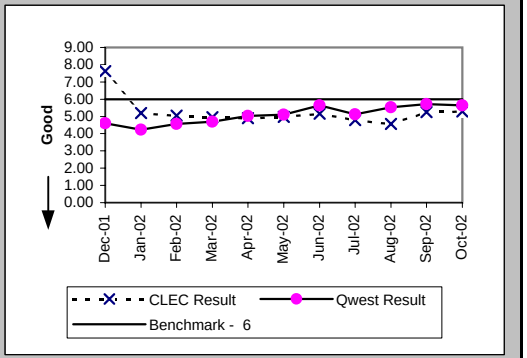
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	787	877	89.74%	46	6	761	815	93.37%	24.87%	3	0.83	Yes
Jan-02	1034	1047	98.76%	1	3	896	965	92.85%	25.77%	-5.14	-4.12	No
Feb-02	901	910	99.01%	0	5	743	796	93.34%	24.93%	-4.69	-3.85	No
Mar-02	721	723	99.72%	0	1	772	805	95.90%	19.83%	-3.76	-3.29	No
Apr-02	448	452	99.12%	0	0	731	781	93.60%	24.48%	-3.81	-3.32	No
May-02	678	685	98.98%	0	1	938	1000	93.80%	24.12%	-4.33	-3.63	No
Jun-02	438	441	99.32%	0	2	780	846	92.20%	26.82%	-4.52	-3.75	No
Jul-02	388	391	99.23%	0	1	812	876	92.69%	26.02%	-4.13	-3.51	No
Aug-02	1253	1264	99.13%	1	2	1031	1110	92.88%	25.71%	-5.91	-4.59	No
Sep-02	770	781	98.59%	0	2	823	901	91.34%	28.12%	-5.27	-4.21	No
Oct-02	778	793	98.11%	0	0	863	921	93.70%	24.29%	-3.74	-3.28	No



Checklist #4 - Unbundled Loop - Analog Installation

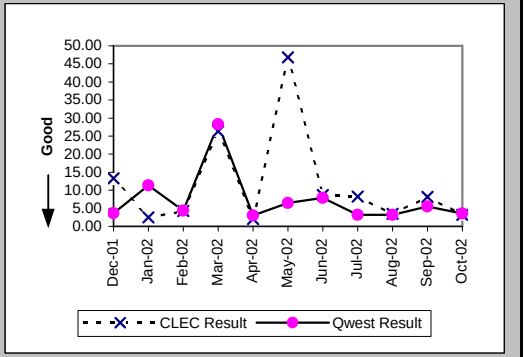
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3565	467	7.63	456	6	3756	817	4.60	5.19	10.08	5.13	Yes
Jan-02	2597	500	5.19	548	3	4107	971	4.23	4.38	4	1.43	No
Feb-02	1549	307	5.05	603	5	3658	803	4.56	5.43	1.35	-0.18	No
Mar-02	2082	420	4.96	303	1	3793	809	4.69	6.13	0.73	-0.56	No
Apr-02	1246	255	4.89	197	0	3969	791	5.02	6.31	-0.29	-1.18	No
May-02	1248	251	4.97	434	1	5124	1004	5.10	5.27	-0.35	-1.22	No
Jun-02	1400	272	5.15	169	2	4841	858	5.64	9.64	-0.74	-1.45	No
Jul-02	1057	221	4.78	170	1	4544	886	5.13	7.06	-0.65	-1.4	No
Aug-02	1482	325	4.56	940	2	6194	1121	5.53	6.19	-2.47	-2.5	No
Sep-02	1214	231	5.26	550	2	5183	906	5.72	6.12	-1.03	-1.63	No
Oct-02	2100	397	5.29	396	0	5242	927	5.65	6.62	-0.92	-1.56	No



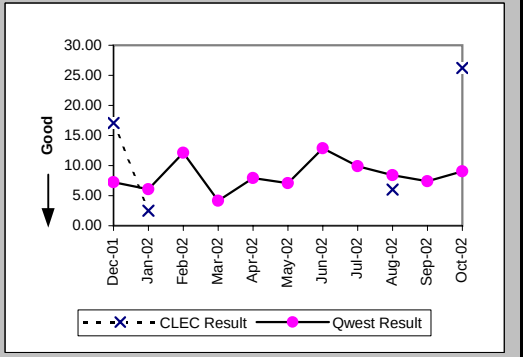
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1691	127	13.31	0	0	90	25	3.60	3.86	3.72	1.26	Yes
Jan-02	30	12	2.50	0	0	385	34	11.32	43.40	-0.61	-1.37	No
Feb-02	38	9	4.22	0	1	151	35	4.31	4.05	-0.06	-1.04	No
Mar-02	79	3	26.33	0	0	593	21	28.24	111.06	-0.03	-1.02	No
Apr-02	8	4	2.00	0	0	88	29	3.03	2.51	-0.77	-1.47	No
May-02	281	6	46.83	1	0	221	34	6.50	10.42	1.66	0.01	Yes
Jun-02	26	3	8.67	0	0	307	39	7.87	14.98	0.69	-0.58	No
Jul-02	33	4	8.25	0	0	86	27	3.19	2.24	1.43	-0.13	No
Aug-02	28	8	3.50	1	0	85	27	3.15	3.42	0.23	-0.86	No
Sep-02	90	11	8.18	0	0	191	35	5.46	7.63	0.9	-0.45	No
Oct-02	41	13	3.15	4	0	85	24	3.54	2.95	-0.38	-1.23	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

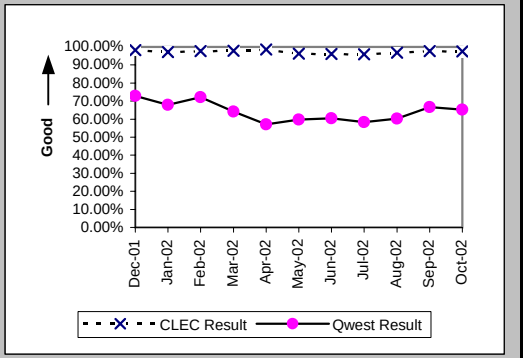
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	171	10	17.10	0	0	203	28	7.25	7.92	2.51	0.53	Yes
Jan-02	5	2	2.50	0	1	212	35	6.06	4.30	-1.14	-1.69	No
Feb-02						218	18	12.11	15.70			
Mar-02						50	12	4.17	2.37			
Apr-02						175	22	7.95	9.94			
May-02						205	29	7.07	6.59			
Jun-02						361	28	12.89	32.04			
Jul-02						386	39	9.90	19.85			
Aug-02	18	3	6.00	0	0	437	52	8.40	10.42	-0.39	-1.24	No
Sep-02						326	44	7.41	8.57			
Oct-02	105	4	26.25	0	0	317	35	9.06	16.02	1.26	-0.23	No



Checklist #4 - Unbundled Loop - Analog Installation

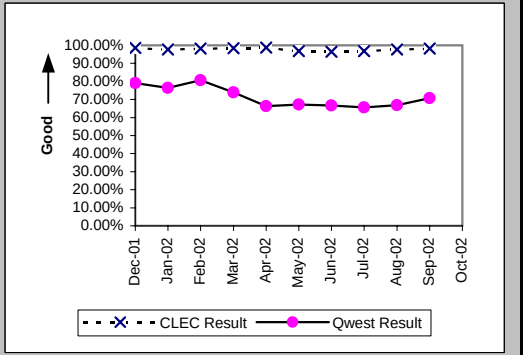
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1085	1105	98.19%	0	0	677	929	72.87%	44.46%	-12.79	-8.78	No
Jan-02	959	987	97.16%	0	0	607	894	67.90%	46.69%	-13.58	-9.25	No
Feb-02	957	979	97.75%	0	0	640	887	72.15%	44.82%	-12.32	-8.49	No
Mar-02	799	817	97.80%	0	0	518	806	64.27%	47.92%	-14.09	-9.57	No
Apr-02	580	588	98.64%	0	0	457	800	57.13%	49.49%	-15.44	-10.39	No
May-02	548	569	96.31%	0	0	536	898	59.69%	49.05%	-13.93	-9.47	No
Jun-02	542	564	96.10%	0	0	563	931	60.47%	48.89%	-13.66	-9.3	No
Jul-02	400	417	95.92%	0	0	509	872	58.37%	49.29%	-12.79	-8.78	No
Aug-02	803	829	96.86%	0	0	606	1004	60.36%	48.92%	-15.9	-10.67	No
Sep-02	999	1023	97.65%	0	0	676	1014	66.67%	47.14%	-14.83	-10.02	No
Oct-02	768	788	97.46%	0	0	598	917	65.21%	47.63%	-13.94	-9.47	No



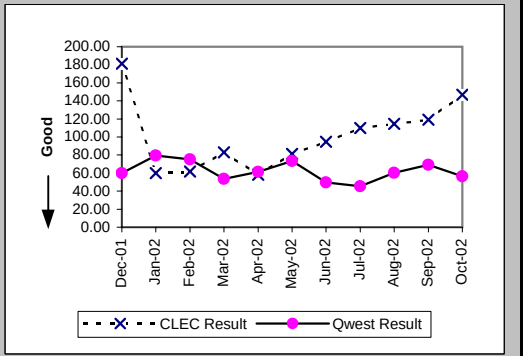
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1089	1105	98.55%	0	0	734	929	79.01%	40.72%	-10.78	-7.55	No
Jan-02	964	987	97.67%	0	0	683	894	76.40%	42.46%	-10.85	-7.6	No
Feb-02	961	979	98.16%	0	0	716	887	80.72%	39.45%	-9.54	-6.8	No
Mar-02	804	817	98.41%	0	0	596	806	73.95%	43.89%	-11.23	-7.83	No
Apr-02	581	588	98.81%	0	0	530	800	66.25%	47.29%	-12.68	-8.71	No
May-02	551	569	96.84%	0	0	604	898	67.26%	46.93%	-11.76	-8.15	No
Jun-02	544	564	96.45%	0	0	620	931	66.60%	47.17%	-11.86	-8.21	No
Jul-02	404	417	96.88%	0	0	572	872	65.60%	47.51%	-11.06	-7.72	No
Aug-02	810	829	97.71%	0	0	671	1004	66.83%	47.08%	-13.97	-9.5	No
Sep-02	1005	1023	98.24%	0	0	717	1014	70.71%	45.51%	-13.65	-9.3	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

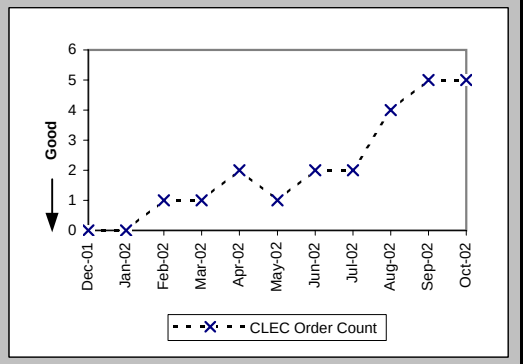
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	725	4	181.25	0	0	2935	49	59.90	61.61	2.26	0.37	Yes
Jan-02	960	16	60.00	0	0	2935	37	79.32	65.81	-0.98	-1.6	No
Feb-02	1235	20	61.75	0	0	3301	44	75.02	68.20	-0.72	-1.44	No
Mar-02	1491	18	82.83	0	0	2942	55	53.49	65.09	1.54	-0.06	No
Apr-02	1050	18	58.33	0	0	3072	50	61.44	56.82	-0.2	-1.12	No
May-02	1378	17	81.06	0	0	3229	44	73.39	69.86	0.36	-0.78	No
Jun-02	1705	18	94.72	0	0	2480	50	49.60	67.38	2.17	0.32	Yes
Jul-02	2086	19	109.79	0	0	2771	61	45.43	64.29	2.88	0.75	Yes
Aug-02	2523	22	114.68	0	0	3560	59	60.34	76.56	2.58	0.57	Yes
Sep-02	2978	25	119.12	0	0	2911	42	69.31	88.76	2.07	0.26	Yes
Oct-02	3379	23	146.91	0	0	2594	46	56.39	81.99	3.72	1.26	Yes



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

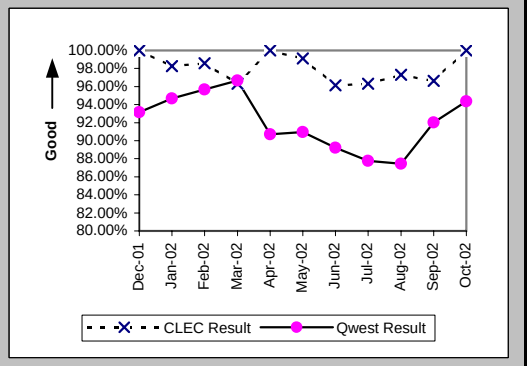
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	2
May-02	1
Jun-02	2
Jul-02	2
Aug-02	4
Sep-02	5
Oct-02	5



Checklist #4 - Unbundled Loop - Analog Repair

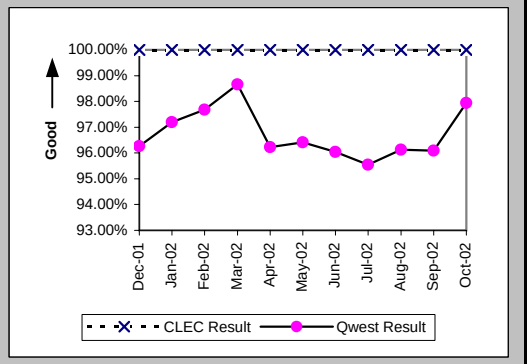
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	8	0	789	847	93.15%	25.26%	-1.61	-1.98	No
Jan-02	56	57	98.25%	15	0	781	825	94.67%	22.47%	-1.16	-1.71	No
Feb-02	69	70	98.57%	12	0	641	670	95.67%	20.35%	-1.13	-1.69	No
Mar-02	52	54	96.30%	5	0	758	784	96.68%	17.91%	0.21	-0.87	No
Apr-02	77	77	100.00%	14	0	987	1088	90.72%	29.02%	-2.71	-2.65	No
May-02	112	113	99.12%	21	0	1389	1527	90.96%	28.67%	-2.92	-2.77	No
Jun-02	124	129	96.12%	30	0	1380	1547	89.20%	31.03%	-2.43	-2.48	No
Jul-02	104	108	96.30%	18	0	1516	1727	87.78%	32.75%	-2.62	-2.59	No
Aug-02	109	112	97.32%	19	0	1443	1650	87.45%	33.12%	-3.05	-2.85	No
Sep-02	115	119	96.64%	32	0	1153	1253	92.02%	27.10%	-1.78	-2.08	No
Oct-02	91	91	100.00%	23	0	1268	1344	94.35%	23.10%	-2.26	-2.37	No



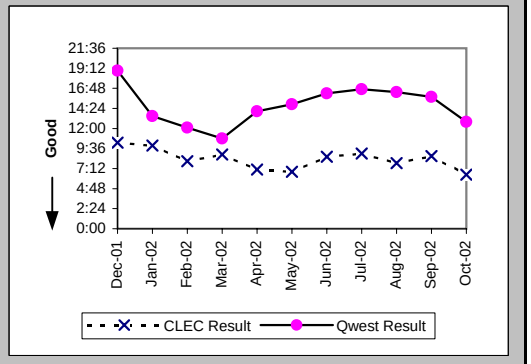
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	8	0	1340	1392	96.26%	18.96%	-1.18	-1.72	No
Jan-02	57	57	100.00%	15	0	1350	1389	97.19%	16.52%	-1.26	-1.76	No
Feb-02	70	70	100.00%	12	0	1219	1248	97.68%	15.07%	-1.26	-1.76	No
Mar-02	55	55	100.00%	5	0	1319	1337	98.65%	11.52%	-0.85	-1.52	No
Apr-02	77	77	100.00%	14	0	1732	1800	96.22%	19.07%	-1.7	-2.04	No
May-02	113	113	100.00%	21	0	2228	2311	96.41%	18.61%	-2	-2.22	No
Jun-02	132	132	100.00%	30	0	2162	2251	96.05%	19.49%	-2.27	-2.38	No
Jul-02	109	109	100.00%	18	0	2295	2402	95.55%	20.63%	-2.2	-2.34	No
Aug-02	115	115	100.00%	19	0	2212	2301	96.13%	19.28%	-2.1	-2.28	No
Sep-02	121	121	100.00%	32	0	1768	1840	96.09%	19.39%	-2.15	-2.31	No
Oct-02	100	100	100.00%	23	0	1807	1845	97.94%	14.20%	-1.41	-1.86	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

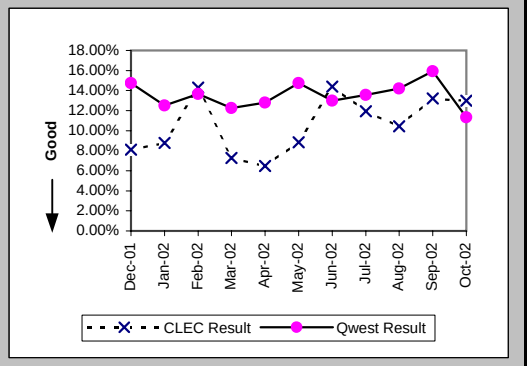
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	380:45	37	10:17	8	0	26335:46	1392	18:55	62:46	-0.83	-1.5	No
Jan-02	567:24	57	9:57	15	0	18722:46	1389	13:29	14:54	-1.75	-2.06	No
Feb-02	567:32	70	8:06	12	0	15071:11	1248	12:05	13:17	-2.43	-2.48	No
Mar-02	488:57	55	8:53	5	0	14425:09	1337	10:47	11:45	-1.18	-1.71	No
Apr-02	546:17	77	7:06	14	0	25311:16	1800	14:04	15:31	-3.86	-3.35	No
May-02	769:14	113	6:48	21	0	34470:14	2311	14:55	15:04	-5.59	-4.4	No
Jun-02	1135:26	132	8:36	30	0	36468:04	2251	16:12	15:49	-5.37	-4.26	No
Jul-02	982:41	109	9:01	18	0	40160:58	2402	16:43	15:27	-5.09	-4.09	No
Aug-02	904:50	115	7:52	19	0	37654:52	2301	16:22	16:14	-5.48	-4.33	No
Sep-02	1049:49	121	8:41	32	0	29023:42	1840	15:46	16:30	-4.58	-3.79	No
Oct-02	646:42	100	6:28	23	0	23624:27	1845	12:48	14:04	-4.39	-3.67	No



Checklist #4 - Unbundled Loop - Analog Repair

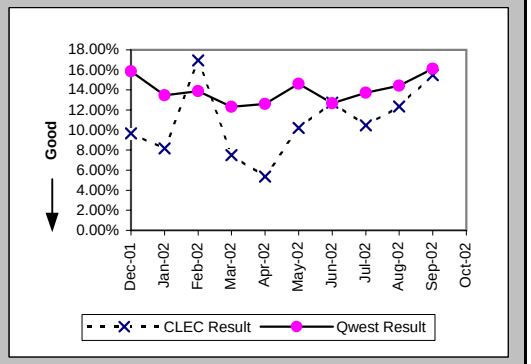
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	37	8.11%	8	0	210	1425	14.74%	35.45%	-1.12	-1.68	No
Jan-02	5	57	8.77%	15	0	177	1414	12.52%	33.09%	-0.84	-1.51	No
Feb-02	10	70	14.29%	12	0	174	1273	13.67%	34.35%	0.18	-0.89	No
Mar-02	4	55	7.27%	5	0	167	1361	12.27%	32.81%	-1.11	-1.67	No
Apr-02	5	77	6.49%	14	0	234	1828	12.80%	33.41%	-1.62	-1.99	No
May-02	10	113	8.85%	21	0	346	2346	14.75%	35.46%	-1.73	-2.05	No
Jun-02	19	132	14.39%	30	0	296	2281	12.98%	33.60%	0.49	-0.7	No
Jul-02	13	109	11.93%	18	0	332	2445	13.58%	34.26%	-0.49	-1.3	No
Aug-02	12	115	10.43%	19	0	333	2347	14.19%	34.89%	-1.13	-1.68	No
Sep-02	16	121	13.22%	32	0	301	1889	15.93%	36.60%	-0.79	-1.48	No
Oct-02	13	100	13.00%	23	0	212	1873	11.32%	31.68%	0.54	-0.67	No



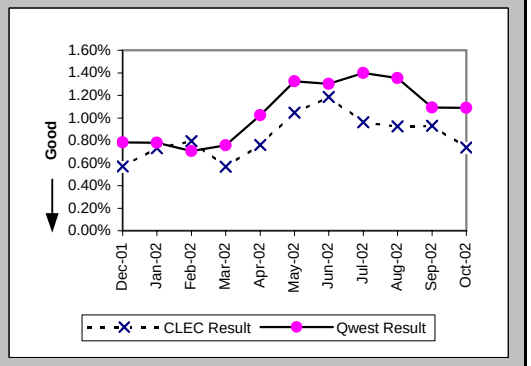
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	31	9.68%	8	0	170	1072	15.86%	36.53%	-0.93	-1.56	No
Jan-02	4	49	8.16%	15	0	141	1048	13.45%	34.12%	-1.06	-1.64	No
Feb-02	10	59	16.95%	12	0	126	907	13.89%	34.59%	0.67	-0.59	No
Mar-02	3	40	7.50%	5	0	115	933	12.33%	32.87%	-0.91	-1.55	No
Apr-02	3	56	5.36%	14	0	177	1403	12.62%	33.20%	-1.6	-1.98	No
May-02	9	88	10.23%	21	0	286	1955	14.63%	35.34%	-1.14	-1.69	No
Jun-02	13	102	12.75%	30	0	245	1936	12.66%	33.25%	0.06	-0.97	No
Jul-02	9	86	10.47%	18	0	280	2041	13.72%	34.40%	-0.86	-1.52	No
Aug-02	11	89	12.36%	19	0	291	2019	14.41%	35.12%	-0.54	-1.33	No
Sep-02	15	97	15.46%	32	0	262	1627	16.10%	36.76%	-0.17	-1.1	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

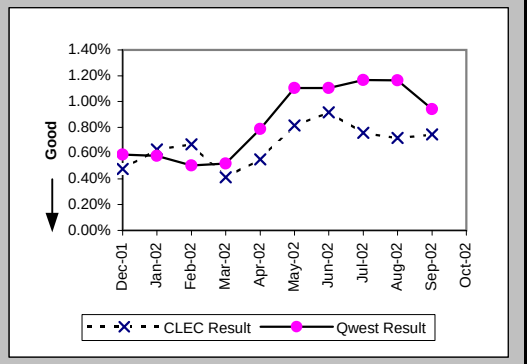
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	6499	0.57%	8	0	1425	182091	0.78%	8.81%	-1.92	-2.17	No
Jan-02	57	7798	0.73%	15	0	1414	181005	0.78%	8.80%	-0.49	-1.3	No
Feb-02	70	8824	0.79%	12	0	1273	179945	0.71%	8.38%	0.94	-0.43	No
Mar-02	55	9700	0.57%	5	0	1361	179653	0.76%	8.67%	-2.11	-2.28	No
Apr-02	77	10139	0.76%	14	0	1828	178319	1.03%	10.07%	-2.58	-2.57	No
May-02	113	10798	1.05%	21	0	2346	177006	1.33%	11.44%	-2.46	-2.5	No
Jun-02	132	11138	1.19%	30	0	2281	175306	1.30%	11.33%	-1.05	-1.64	No
Jul-02	109	11349	0.96%	18	0	2445	174757	1.40%	11.75%	-3.86	-3.34	No
Aug-02	115	12425	0.93%	19	0	2347	173553	1.35%	11.55%	-3.98	-3.42	No
Sep-02	121	13007	0.93%	32	0	1889	173132	1.09%	10.39%	-1.7	-2.04	No
Oct-02	100	13536	0.74%	23	0	1873	171730	1.09%	10.39%	-3.8	-3.31	No



Checklist #4 - Unbundled Loop - Analog Repair

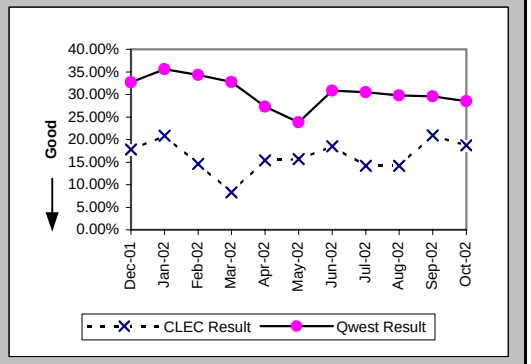
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	6499	0.48%	8	0	1072	182091	0.59%	7.65%	-1.16	-1.7	No
Jan-02	49	7798	0.63%	15	0	1048	181005	0.58%	7.59%	0.56	-0.66	No
Feb-02	59	8824	0.67%	12	0	907	179945	0.50%	7.08%	2.13	0.3	Yes
Mar-02	40	9700	0.41%	5	0	933	179653	0.52%	7.19%	-1.43	-1.87	No
Apr-02	56	10139	0.55%	14	0	1403	178319	0.79%	8.84%	-2.6	-2.58	No
May-02	88	10798	0.82%	21	0	1955	177006	1.10%	10.45%	-2.79	-2.7	No
Jun-02	102	11138	0.92%	30	0	1936	175306	1.10%	10.45%	-1.85	-2.12	No
Jul-02	86	11349	0.76%	18	0	2041	174757	1.17%	10.74%	-3.94	-3.4	No
Aug-02	89	12425	0.72%	19	0	2019	173553	1.16%	10.72%	-4.49	-3.73	No
Sep-02	97	13007	0.75%	32	0	1627	173132	0.94%	9.65%	-2.21	-2.34	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

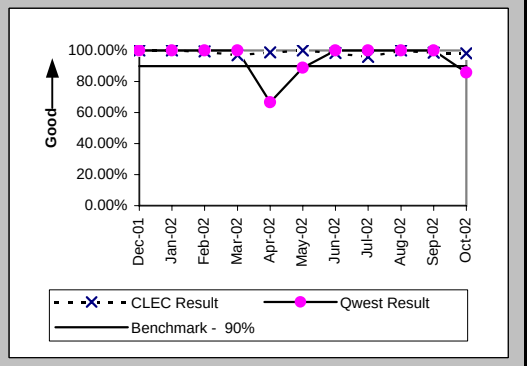
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	45	17.78%	0	0	693	2118	32.72%	46.92%	-2.11	-2.29	No
Jan-02	15	72	20.83%	0	0	781	2195	35.58%	47.88%	-2.57	-2.56	No
Feb-02	12	82	14.63%	0	0	666	1939	34.35%	47.49%	-3.68	-3.24	No
Mar-02	5	60	8.33%	0	0	663	2024	32.76%	46.93%	-3.97	-3.42	No
Apr-02	14	91	15.38%	0	0	686	2514	27.29%	44.54%	-2.5	-2.52	No
May-02	21	134	15.67%	0	0	733	3079	23.81%	42.59%	-2.16	-2.32	No
Jun-02	30	162	18.52%	0	0	1016	3297	30.82%	46.17%	-3.31	-3.01	No
Jul-02	18	127	14.17%	0	0	1074	3519	30.52%	46.05%	-3.93	-3.39	No
Aug-02	19	134	14.18%	0	0	996	3343	29.79%	45.74%	-3.88	-3.36	No
Sep-02	32	153	20.92%	0	0	793	2682	29.57%	45.63%	-2.28	-2.39	No
Oct-02	23	123	18.70%	0	0	748	2621	28.54%	45.16%	-2.36	-2.44	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

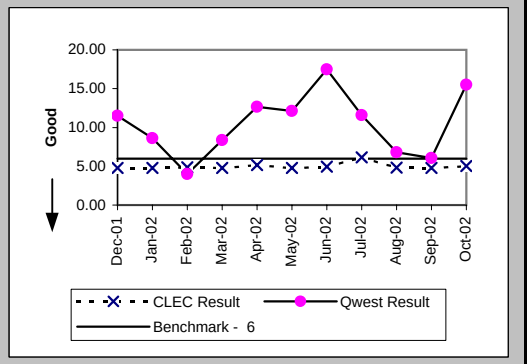
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	75	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	No
Jan-02	173	173	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	No
Feb-02	183	184	99.46%	0	1	6	6	100.00%	N/A	N/A	-1.16	No
Mar-02	128	132	96.97%	0	0	9	9	100.00%	N/A	N/A	-0.84	No
Apr-02	81	82	98.78%	0	0	2	3	66.67%	47.14%	-1.16	-1.7	No
May-02	72	72	100.00%	0	0	8	9	88.89%	31.43%	-1	-1.61	No
Jun-02	62	63	98.41%	0	0	3	3	100.00%	N/A	N/A	-1.14	No
Jul-02	47	49	95.92%	0	0	9	9	100.00%	N/A	N/A	-0.8	No
Aug-02	42	42	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Sep-02	70	71	98.59%	0	0	14	14	100.00%	N/A	N/A	-0.97	No
Oct-02	55	56	98.21%	0	1	6	7	85.71%	34.99%	-0.89	-1.54	No



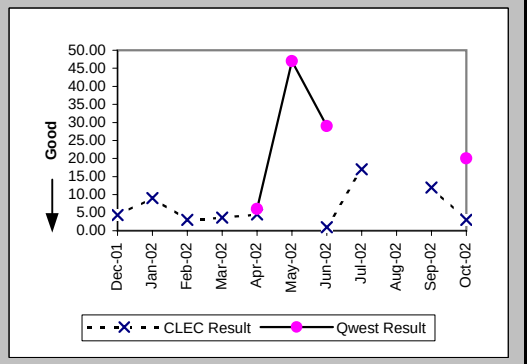
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	186	39	4.77	38	0	92	8	11.50	6.70	-2.59	-2.57	No
Jan-02	182	38	4.79	135	0	86	10	8.60	3.17	-3.38	-3.06	No
Feb-02	161	33	4.88	151	1	20	5	4.00	1.73	0.88	-0.46	No
Mar-02	143	30	4.77	103	0	67	8	8.38	3.96	-2.29	-2.39	No
Apr-02	212	41	5.17	42	0	38	3	12.67	8.08	-1.55	-1.94	No
May-02	172	36	4.78	37	0	97	8	12.12	19.92	-0.94	-1.57	No
Jun-02	173	35	4.94	28	0	70	4	17.50	16.68	-1.43	-1.87	No
Jul-02	141	23	6.13	27	0	58	5	11.60	14.77	-0.75	-1.46	Yes
Aug-02	92	19	4.84	23	0	34	5	6.80	3.63	-1.07	-1.65	No
Sep-02	205	43	4.77	28	0	79	13	6.08	1.71	-2.43	-2.47	No
Oct-02	171	34	5.03	22	1	124	8	15.50	15.84	-1.68	-2.02	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

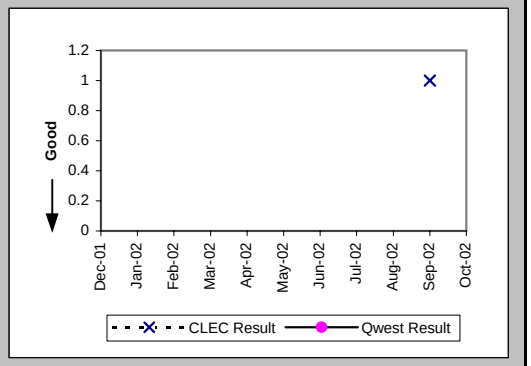
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	3	4.33	0	0							
Jan-02	9	1	9.00	0	0							
Feb-02	3	1	3.00	0	1							
Mar-02	18	5	3.60	0	0							
Apr-02	9	2	4.50	0	0	6	1	6.00				
May-02						47	1	47.00				
Jun-02	1	1	1.00	0	0	29	1	29.00				
Jul-02	34	2	17.00	0	0							
Aug-02												
Sep-02	12	1	12.00	0	0							
Oct-02	3	1	3.00	0	0	20	1	20.00				



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

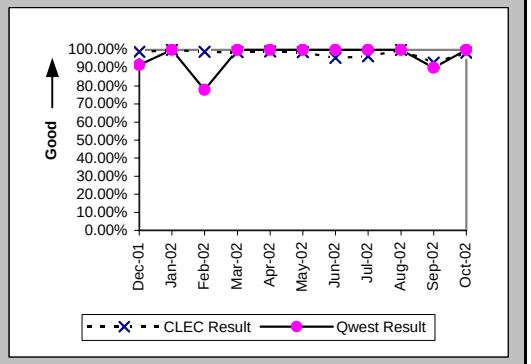
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	1	1	1.00	0	0							
Oct-02												



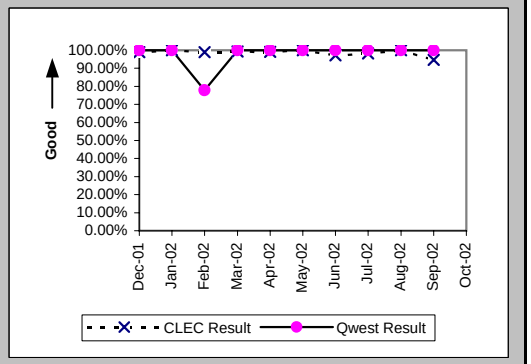
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	91	98.90%	0	0	11	12	91.67%	27.64%	-0.85	-1.52	No
Jan-02	126	126	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	177	179	98.88%	0	0	7	9	77.78%	41.57%	-1.49	-1.9	No
Mar-02	157	159	98.74%	0	0	8	8	100.00%	N/A	N/A	-1.03	No
Apr-02	108	109	99.08%	0	0	6	6	100.00%	N/A	N/A	-1.13	No
May-02	78	79	98.73%	0	0	6	6	100.00%	N/A	N/A	-1.1	No
Jun-02	66	69	95.65%	0	0	7	7	100.00%	N/A	N/A	-0.83	No
Jul-02	55	57	96.49%	0	0	7	7	100.00%	N/A	N/A	-0.89	No
Aug-02	46	46	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	53	57	92.98%	0	0	9	10	90.00%	30.00%	-0.29	-1.18	No
Oct-02	64	65	98.46%	0	0	11	11	100.00%	N/A	N/A	-1	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

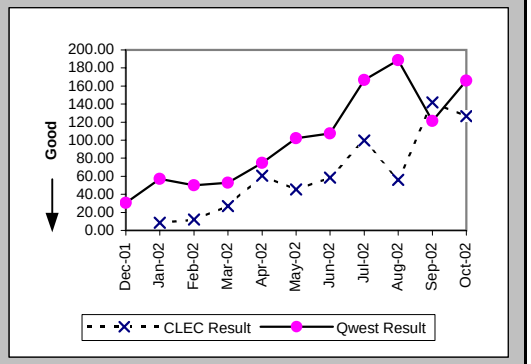
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	91	98.90%	0	0	12	12	100.00%	N/A	N/A	-1.04	No
Jan-02	126	126	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	177	179	98.88%	0	0	7	9	77.78%	41.57%	-1.49	-1.9	No
Mar-02	158	159	99.37%	0	0	8	8	100.00%	N/A	N/A	-1.13	No
Apr-02	108	109	99.08%	0	0	6	6	100.00%	N/A	N/A	-1.13	No
May-02	79	79	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	67	69	97.10%	0	0	7	7	100.00%	N/A	N/A	-0.93	No
Jul-02	56	57	98.25%	0	0	7	7	100.00%	N/A	N/A	-1.05	No
Aug-02	46	46	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	54	57	94.74%	0	0	10	10	100.00%	N/A	N/A	-0.68	No
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

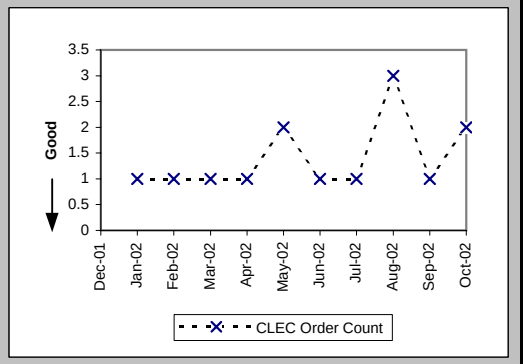
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02	17	2	8.50	0	0	228	4	57.00	36.59	-1.53	-1.93	No
Feb-02	36	3	12.00	0	0	250	5	50.00	54.20	-0.96	-1.58	No
Mar-02	81	3	27.00	0	0	369	7	52.71	54.19	-0.69	-1.42	No
Apr-02	121	2	60.50	0	0	523	7	74.71	54.19	-0.33	-1.2	No
May-02	181	4	45.25	0	0	612	6	102.00	57.36	-1.53	-1.93	No
Jun-02	234	4	58.50	0	0	753	7	107.57	64.80	-1.21	-1.73	No
Jul-02	299	3	99.67	0	0	666	4	166.50	58.34	-1.5	-1.91	No
Aug-02	393	7	56.14	0	0	754	4	188.50	58.34	-3.62	-3.2	No
Sep-02	425	3	141.67	0	0	727	6	121.17	124.33	0.1	-0.94	No
Oct-02	506	4	126.50	0	0	830	5	166.00	125.49	-0.47	-1.29	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

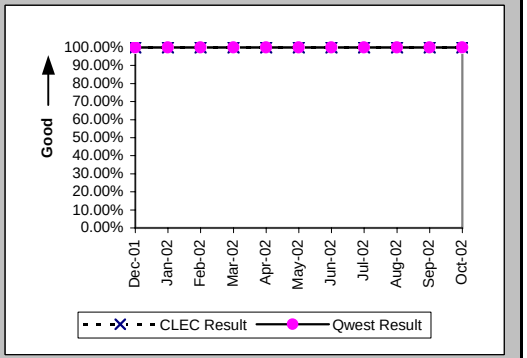
Date	CLEC Order Count
Dec-01	
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	2
Jun-02	1
Jul-02	1
Aug-02	3
Sep-02	1
Oct-02	2



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

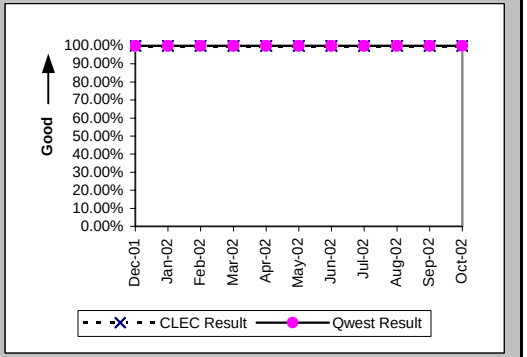
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	12	12	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	23	23	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	17	17	100.00%	5	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	19	19	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	20	20	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Sep-02	11	11	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	3	0	6	6	100.00%	N/A	N/A	N/A	



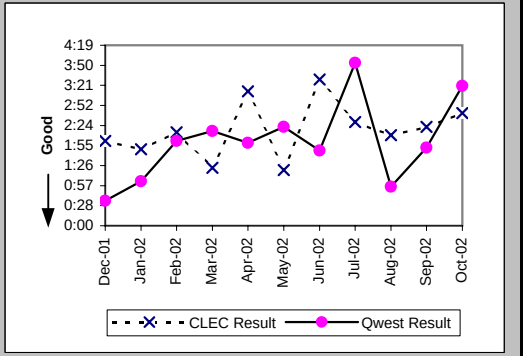
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	12	12	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	23	23	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	17	17	100.00%	5	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	19	19	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	20	20	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Sep-02	11	11	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	3	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

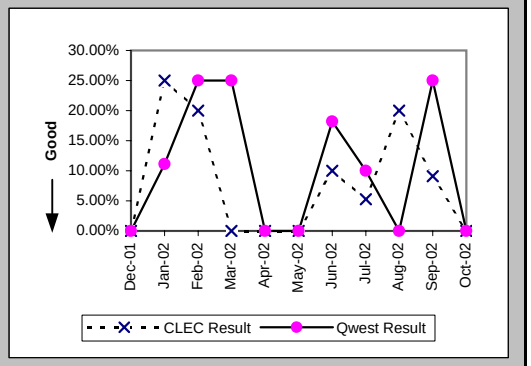
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20:20	10	2:02	5	0	2:26	4	0:36	0:37	1.41	-0.15	No
Jan-02	14:40	8	1:50	0	0	9:32	9	1:04	1:39	0.78	-0.53	No
Feb-02	22:22	10	2:14	2	0	24:28	12	2:02	1:56	0.17	-0.9	No
Mar-02	16:33	12	1:23	2	0	9:03	4	2:16	1:24	-1.09	-1.66	No
Apr-02	73:57	23	3:13	1	0	5:57	3	1:59	1:58	-0.26	-1.16	No
May-02	22:40	17	1:20	5	0	14:12	6	2:22	1:33	-1.4	-1.85	No
Jun-02	70:03	20	3:30	3	0	19:44	11	1:48	1:57	0.97	-0.41	No
Jul-02	47:04	19	2:29	2	0	38:55	10	3:54	4:50	-0.75	-1.45	No
Aug-02	43:20	20	2:10	1	0	1:52	2	0:56	0:18	1.14	-0.3	No
Sep-02	26:01	11	2:22	2	0	14:53	8	1:52	1:37	0.73	-0.55	No
Oct-02	24:19	9	2:42	3	0	20:06	6	3:21	3:45	-0.33	-1.2	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

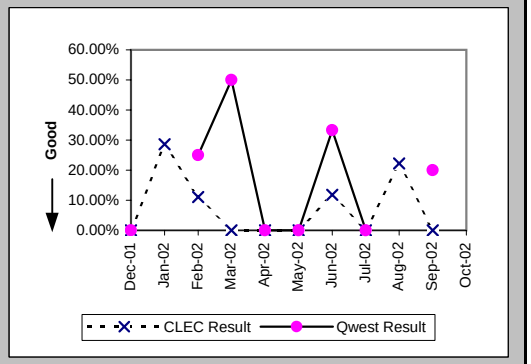
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	10	0.00%	5	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02	2	8	25.00%	0	0	1	9	11.11%	31.43%	0.62	-0.62	No
Feb-02	2	10	20.00%	2	0	3	12	25.00%	43.30%	-0.27	-1.16	No
Mar-02	0	12	0.00%	2	0	1	4	25.00%	43.30%	-1	-1.61	No
Apr-02	0	23	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	17	0.00%	5	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	2	20	10.00%	3	0	2	11	18.18%	38.57%	-0.57	-1.34	No
Jul-02	1	19	5.26%	2	0	1	10	10.00%	30.00%	-0.4	-1.25	No
Aug-02	4	20	20.00%	1	0	0	2	0.00%	N/A	N/A	-0.75	No
Sep-02	1	11	9.09%	2	0	2	8	25.00%	43.30%	-0.79	-1.48	No
Oct-02	0	9	0.00%	3	0	0	6	0.00%	N/A	N/A	N/A	



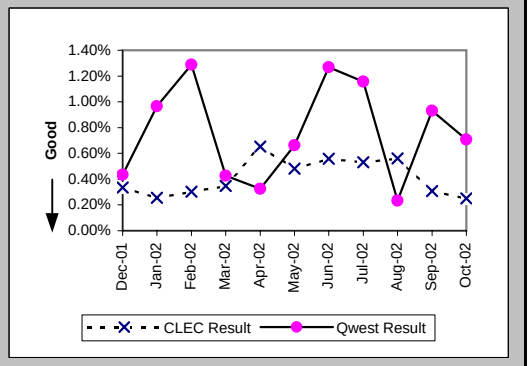
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Jan-02	2	7	28.57%	0	0							
Feb-02	1	9	11.11%	2	0	1	4	25.00%	43.30%	-0.53	-1.32	No
Mar-02	0	8	0.00%	2	0	1	2	50.00%	50.00%	-1.26	-1.77	No
Apr-02	0	22	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	12	0.00%	5	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	2	17	11.76%	3	0	1	3	33.33%	47.14%	-0.73	-1.44	No
Jul-02	0	17	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Aug-02	4	18	22.22%	1	0							
Sep-02	0	7	0.00%	2	0	1	5	20.00%	40.00%	-0.85	-1.52	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

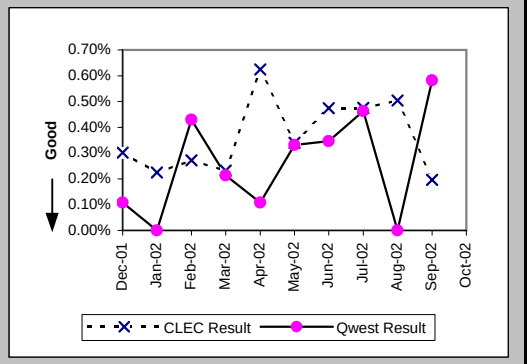
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	2987	0.33%	5	0	4	922	0.43%	6.57%	-0.4	-1.24	No
Jan-02	8	3121	0.26%	0	0	9	933	0.96%	9.77%	-1.94	-2.18	No
Feb-02	10	3312	0.30%	2	0	12	932	1.29%	11.27%	-2.36	-2.43	No
Mar-02	12	3446	0.35%	2	0	4	935	0.43%	6.53%	-0.33	-1.2	No
Apr-02	23	3523	0.65%	1	0	3	926	0.32%	5.68%	1.57	-0.05	No
May-02	17	3526	0.48%	5	0	6	906	0.66%	8.11%	-0.6	-1.36	No
Jun-02	20	3584	0.56%	3	0	11	867	1.27%	11.19%	-1.68	-2.02	No
Jul-02	19	3575	0.53%	2	0	10	864	1.16%	10.70%	-1.54	-1.94	No
Aug-02	20	3573	0.56%	1	0	2	857	0.23%	4.83%	1.78	0.08	Yes
Sep-02	11	3577	0.31%	2	0	8	859	0.93%	9.61%	-1.71	-2.04	No
Oct-02	9	3586	0.25%	3	0	6	849	0.71%	8.38%	-1.43	-1.87	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

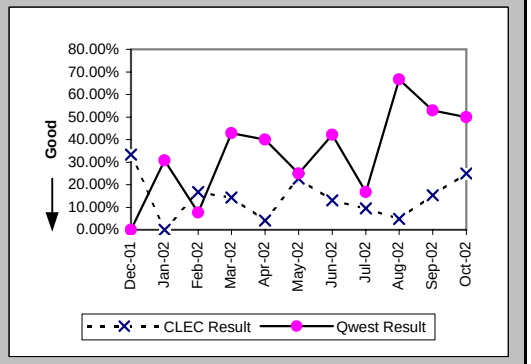
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2987	0.30%	5	0	1	922	0.11%	3.29%	1.56	-0.05	No
Jan-02	7	3121	0.22%	0	0	0	933	0.00%	N/A	N/A		
Feb-02	9	3312	0.27%	2	0	4	932	0.43%	6.54%	-0.65	-1.39	No
Mar-02	8	3446	0.23%	2	0	2	935	0.21%	4.62%	0.11	-0.93	No
Apr-02	22	3523	0.62%	1	0	1	926	0.11%	3.28%	4.26	1.59	Yes
May-02	12	3526	0.34%	5	0	3	906	0.33%	5.74%	0.04	-0.97	No
Jun-02	17	3584	0.47%	3	0	3	867	0.35%	5.87%	0.58	-0.65	No
Jul-02	17	3575	0.48%	2	0	4	864	0.46%	6.79%	0.05	-0.97	No
Aug-02	18	3573	0.50%	1	0	0	857	0.00%	N/A	N/A		
Sep-02	7	3577	0.20%	2	0	5	859	0.58%	7.61%	-1.34	-1.81	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

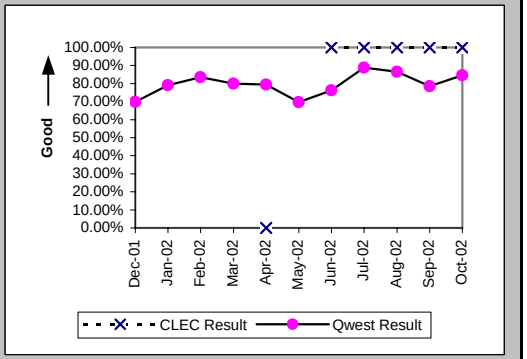
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	15	33.33%	0	0	0	4	0.00%	N/A	N/A	-0.25	No
Jan-02	0	8	0.00%	0	0	4	13	30.77%	46.15%	-1.48	-1.9	No
Feb-02	2	12	16.67%	0	0	1	13	7.69%	26.65%	0.58	-0.65	No
Mar-02	2	14	14.29%	0	0	3	7	42.86%	49.49%	-1.25	-1.76	No
Apr-02	1	24	4.17%	0	0	2	5	40.00%	48.99%	-1.49	-1.9	No
May-02	5	22	22.73%	0	0	2	8	25.00%	43.30%	-0.13	-1.08	No
Jun-02	3	23	13.04%	0	0	8	19	42.11%	49.37%	-1.9	-2.15	No
Jul-02	2	21	9.52%	0	0	2	12	16.67%	37.27%	-0.53	-1.32	No
Aug-02	1	21	4.76%	0	0	4	6	66.67%	47.14%	-2.84	-2.72	No
Sep-02	2	13	15.38%	0	0	9	17	52.94%	49.91%	-2.04	-2.24	No
Oct-02	3	12	25.00%	0	0	6	12	50.00%	50.00%	-1.22	-1.74	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

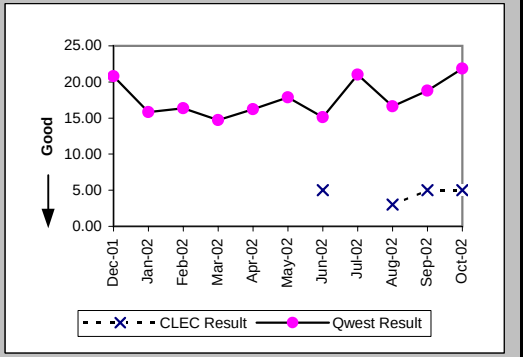
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02						64	80	80.00%	40.00%			
Apr-02	0	1	0.00%	0	0	89	112	79.46%	40.40%	1.27	-0.23	No
May-02						99	142	69.72%	45.95%			
Jun-02	8	8	100.00%	0	0	61	80	76.25%	42.56%	-1.51	-1.92	No
Jul-02	6	6	100.00%	0	0	111	125	88.80%	31.54%	-0.85	-1.52	No
Aug-02	4	4	100.00%	0	0	103	119	86.55%	34.11%	-0.78	-1.47	No
Sep-02	1	1	100.00%	0	0	102	130	78.46%	41.11%	-0.52	-1.32	No
Oct-02	1	1	100.00%	0	0	82	97	84.54%	36.16%	-0.43	-1.26	No



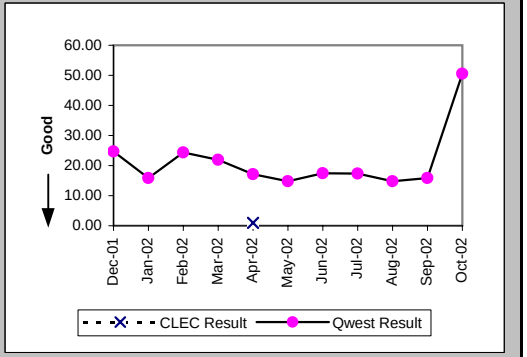
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02						1279	87	14.70	11.51			
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02	5	1	5.00	7	0	1374	91	15.10	10.68	-0.94	-1.57	No
Jul-02						2875	137	20.99	12.46			
Aug-02	3	1	3.00	3	0	2508	151	16.61	9.99	-1.36	-1.83	No
Sep-02	5	1	5.00	0	0	2537	135	18.79	17.50	-0.79	-1.48	No
Oct-02	5	1	5.00	0	0	2295	105	21.86	21.38	-0.78	-1.48	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

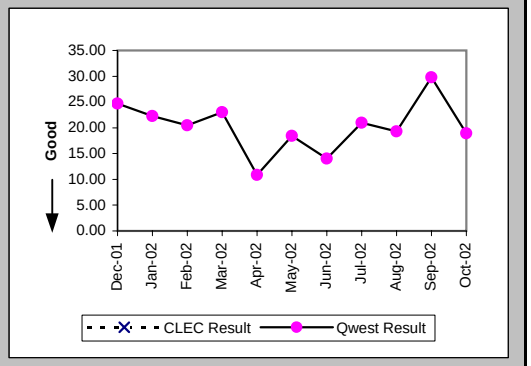
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02	1	1	1.00	0	0	394	23	17.13	18.43	-0.86	-1.52	No
May-02						621	42	14.79	6.83			
Jun-02						402	23	17.48	14.11			
Jul-02						294	17	17.29	14.12			
Aug-02						222	15	14.80	11.31			
Sep-02						395	25	15.80	22.94			
Oct-02						303	6	50.50	58.03			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

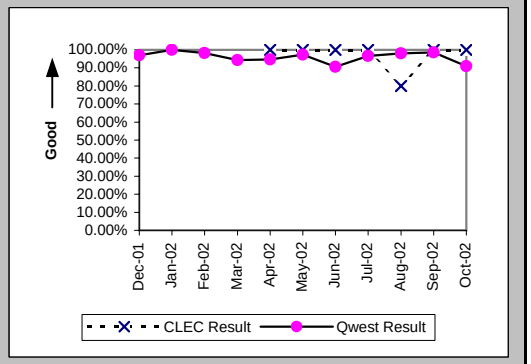
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			
Jul-02						21	1	21.00				
Aug-02						58	3	19.33	14.01			
Sep-02						149	5	29.80	27.59			
Oct-02						189	10	18.90	3.51			



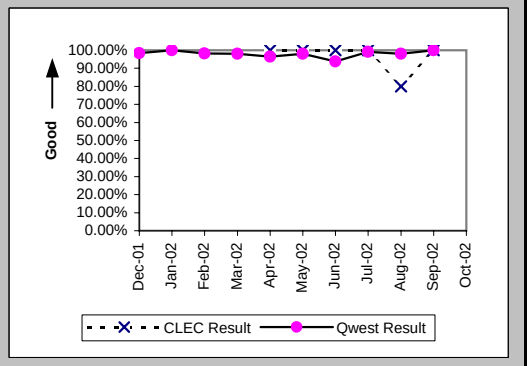
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	129	96.90%	17.33%			
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						101	107	94.39%	23.01%			
Apr-02	1	1	100.00%	0	0	106	112	94.64%	22.52%	-0.24	-1.14	No
May-02	1	1	100.00%	0	0	144	148	97.30%	16.22%	-0.17	-1.1	No
Jun-02	4	4	100.00%	0	0	116	128	90.63%	29.15%	-0.63	-1.39	No
Jul-02	7	7	100.00%	0	0	116	120	96.67%	17.95%	-0.48	-1.29	No
Aug-02	4	5	80.00%	0	0	145	148	97.97%	14.09%	1.55	-0.06	No
Sep-02	3	3	100.00%	0	0	143	145	98.62%	11.66%	-0.2	-1.12	No
Oct-02	1	1	100.00%	0	0	110	121	90.91%	28.75%	-0.31	-1.19	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

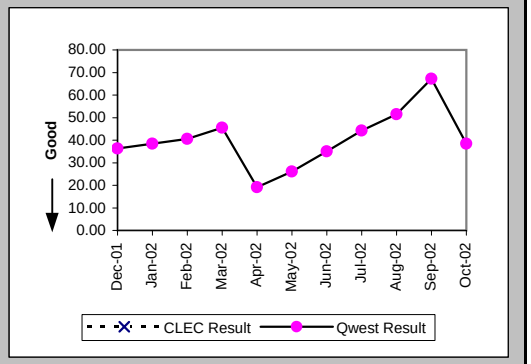
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						127	129	98.45%	12.35%			
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						105	107	98.13%	13.54%			
Apr-02	1	1	100.00%	0	0	108	112	96.43%	18.56%	-0.19	-1.12	No
May-02	1	1	100.00%	0	0	145	148	97.97%	14.09%	-0.14	-1.09	No
Jun-02	4	4	100.00%	0	0	120	128	93.75%	24.21%	-0.51	-1.31	No
Jul-02	7	7	100.00%	0	0	119	120	99.17%	9.09%	-0.24	-1.14	No
Aug-02	4	5	80.00%	0	0	145	148	97.97%	14.09%	1.55	-0.06	No
Sep-02	3	3	100.00%	0	0	145	145	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

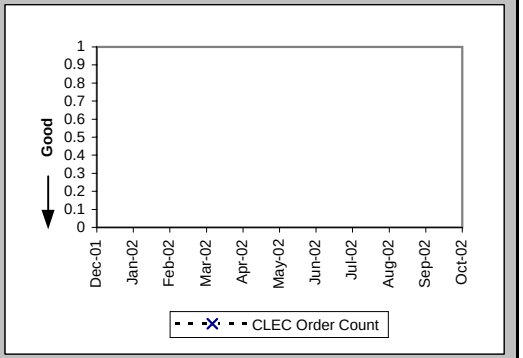
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02						1014	25	40.56	46.11			
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			
Jul-02						1504	34	44.24	50.27			
Aug-02						1544	30	51.47	53.73			
Sep-02						1344	20	67.20	67.66			
Oct-02						730	19	38.42	71.28			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

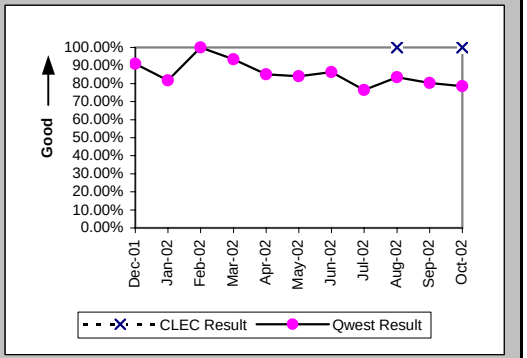
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

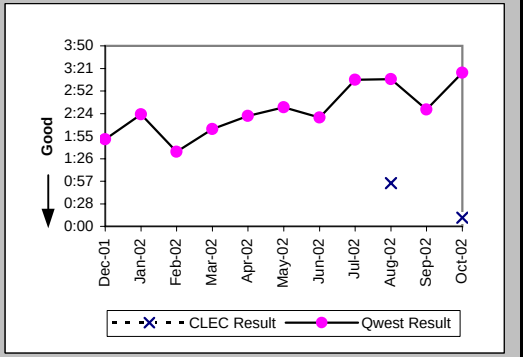
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						71	76	93.42%	24.79%			
Apr-02						40	47	85.11%	35.60%			
May-02						42	50	84.00%	36.66%			
Jun-02						76	88	86.36%	34.32%			
Jul-02						55	72	76.39%	42.47%			
Aug-02	1	1	100.00%	0	0	61	73	83.56%	37.06%	-0.44	-1.27	No
Sep-02						41	51	80.39%	39.70%			
Oct-02	1	1	100.00%	0	0	51	65	78.46%	41.11%	-0.52	-1.32	No



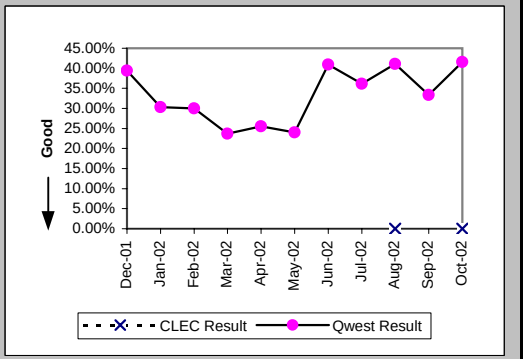
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02						156:43	76	2:04	2:50			
Apr-02						110:14	47	2:21	2:52			
May-02						127:04	50	2:32	2:40			
Jun-02						204:12	88	2:19	2:23			
Jul-02						224:06	72	3:07	4:13			
Aug-02	0:55	1	0:55	0	0	228:45	73	3:08	4:40	-0.47	-1.29	No
Sep-02						126:23	51	2:29	2:42			
Oct-02	0:11	1	0:11	0	0	212:51	65	3:16	4:08	-0.74	-1.45	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

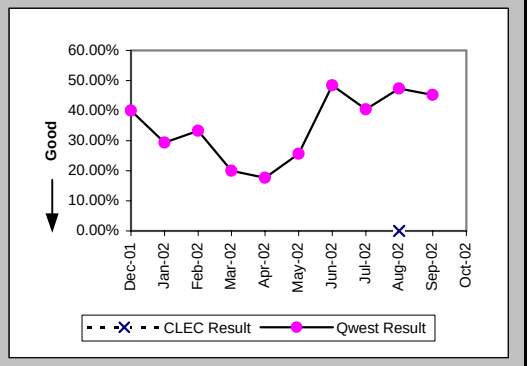
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						18	76	23.68%	42.51%			
Apr-02						12	47	25.53%	43.60%			
May-02						12	50	24.00%	42.71%			
Jun-02						36	88	40.91%	49.17%			
Jul-02						26	72	36.11%	48.03%			
Aug-02	0	1	0.00%	0	0	30	73	41.10%	49.20%	-0.83	-1.5	No
Sep-02						17	51	33.33%	47.14%			
Oct-02	0	1	0.00%	0	0	27	65	41.54%	49.28%	-0.84	-1.51	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

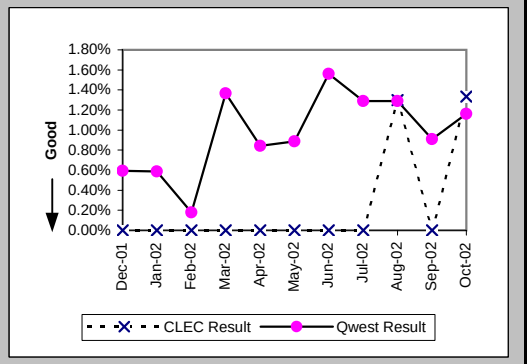
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						10	50	20.00%	40.00%			
Apr-02						6	34	17.65%	38.12%			
May-02						10	39	25.64%	43.67%			
Jun-02						31	64	48.44%	49.98%			
Jul-02						19	47	40.43%	49.07%			
Aug-02	0	1	0.00%	0	0	27	57	47.37%	49.93%	-0.94	-1.57	No
Sep-02						14	31	45.16%	49.77%			
Oct-02												



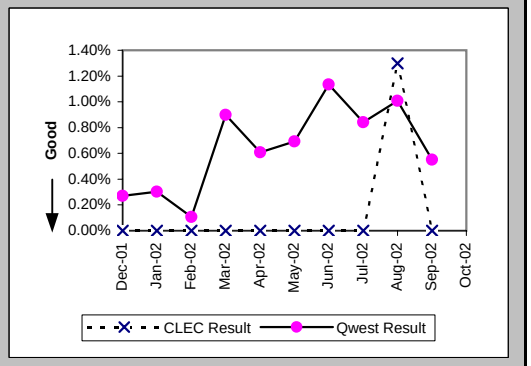
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	33	5548	0.59%	7.69%	-0.62	-1.37	No
Jan-02	0	63	0.00%	0	0	33	5608	0.59%	7.65%	-0.61	-1.37	No
Feb-02	0	62	0.00%	0	0	10	5626	0.18%	4.21%	-0.33	-1.2	No
Mar-02	0	62	0.00%	0	0	76	5566	1.37%	11.61%	-0.92	-1.56	No
Apr-02	0	63	0.00%	0	0	47	5586	0.84%	9.13%	-0.73	-1.44	No
May-02	0	61	0.00%	0	0	50	5641	0.89%	9.37%	-0.73	-1.45	No
Jun-02	0	68	0.00%	0	0	88	5637	1.56%	12.40%	-1.03	-1.63	No
Jul-02	0	74	0.00%	0	0	72	5590	1.29%	11.28%	-0.98	-1.59	No
Aug-02	1	77	1.30%	0	0	73	5660	1.29%	11.28%	0.1	-0.94	No
Sep-02	0	78	0.00%	0	0	51	5616	0.91%	9.49%	-0.84	-1.51	No
Oct-02	1	75	1.33%	0	0	65	5595	1.16%	10.72%	0.23	-0.86	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

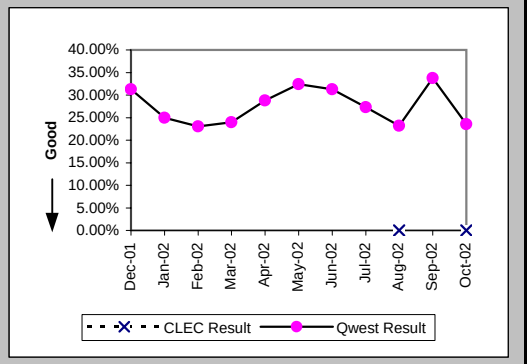
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	15	5548	0.27%	5.19%	-0.41	-1.25	No
Jan-02	0	63	0.00%	0	0	17	5608	0.30%	5.50%	-0.44	-1.26	No
Feb-02	0	62	0.00%	0	0	6	5626	0.11%	3.26%	-0.26	-1.16	No
Mar-02	0	62	0.00%	0	0	50	5566	0.90%	9.44%	-0.75	-1.45	No
Apr-02	0	63	0.00%	0	0	34	5586	0.61%	7.78%	-0.62	-1.38	No
May-02	0	61	0.00%	0	0	39	5641	0.69%	8.29%	-0.65	-1.39	No
Jun-02	0	68	0.00%	0	0	64	5637	1.14%	10.59%	-0.88	-1.53	No
Jul-02	0	74	0.00%	0	0	47	5590	0.84%	9.13%	-0.79	-1.48	No
Aug-02	1	77	1.30%	0	0	57	5660	1.01%	9.98%	0.33	-0.8	No
Sep-02	0	78	0.00%	0	0	31	5616	0.55%	7.41%	-0.65	-1.4	No
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

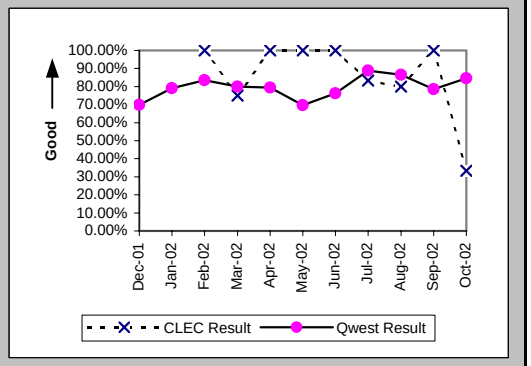
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02						24	100	24.00%	42.71%			
Apr-02						19	66	28.79%	45.28%			
May-02						24	74	32.43%	46.81%			
Jun-02						40	128	31.25%	46.35%			
Jul-02						27	99	27.27%	44.54%			
Aug-02	0	1	0.00%	0	0	22	95	23.16%	42.18%	-0.55	-1.33	No
Sep-02						26	77	33.77%	47.29%			
Oct-02	0	1	0.00%	0	0	20	85	23.53%	42.42%	-0.55	-1.34	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

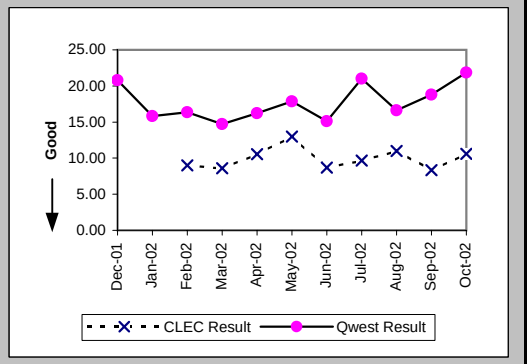
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02	1	1	100.00%	2	0	101	121	83.47%	37.14%	-0.44	-1.27	No
Mar-02	3	4	75.00%	5	0	64	80	80.00%	40.00%	0.23	-0.86	No
Apr-02	8	8	100.00%	3	0	89	112	79.46%	40.40%	-1.39	-1.84	No
May-02	2	2	100.00%	2	0	99	142	69.72%	45.95%	-0.93	-1.56	No
Jun-02	4	4	100.00%	3	0	61	80	76.25%	42.56%	-1.09	-1.66	No
Jul-02	5	6	83.33%	0	0	111	125	88.80%	31.54%	0.4	-0.76	No
Aug-02	4	5	80.00%	1	0	103	119	86.55%	34.11%	0.4	-0.76	No
Sep-02	3	3	100.00%	0	0	102	130	78.46%	41.11%	-0.9	-1.55	No
Oct-02	1	3	33.33%	2	0	82	97	84.54%	36.16%	1.82	0.11	Yes



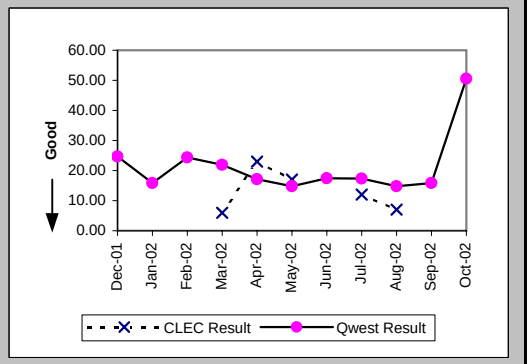
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02	18	2	9.00	1	0	1912	117	16.34	15.72	-0.66	-1.4	No
Mar-02	69	8	8.62	1	0	1279	87	14.70	11.51	-1.43	-1.87	No
Apr-02	116	11	10.55	0	0	2209	136	16.24	13.67	-1.33	-1.81	No
May-02	52	4	13.00	0	0	2803	157	17.85	12.38	-0.77	-1.47	No
Jun-02	26	3	8.67	4	0	1374	91	15.10	10.68	-1.03	-1.62	No
Jul-02	58	6	9.67	0	0	2875	137	20.99	12.46	-2.18	-2.32	No
Aug-02	44	4	11.00	2	0	2508	151	16.61	9.99	-1.11	-1.67	No
Sep-02	25	3	8.33	0	0	2537	135	18.79	17.50	-1.02	-1.62	No
Oct-02	53	5	10.60	0	0	2295	105	21.86	21.38	-1.15	-1.7	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

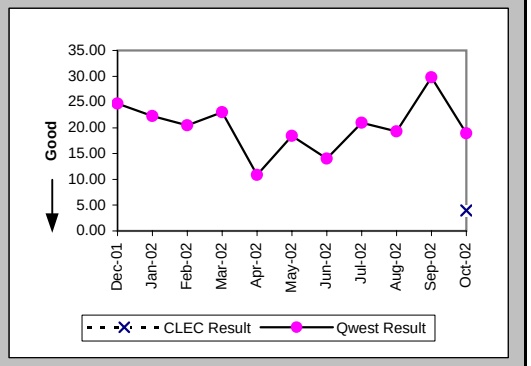
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02	18	3	6.00	3	0	328	15	21.87	10.35	-2.42	-2.47	No
Apr-02	23	1	23.00	2	0	394	23	17.13	18.43	0.66	-0.6	No
May-02	17	1	17.00	1	0	621	42	14.79	6.83	-0.07	-1.04	No
Jun-02						402	23	17.48	14.11			
Jul-02	12	1	12.00	0	0	294	17	17.29	14.12	-0.36	-1.22	No
Aug-02	7	1	7.00	1	0	222	15	14.80	11.31	-0.67	-1.41	No
Sep-02						395	25	15.80	22.94			
Oct-02						303	6	50.50	58.03			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

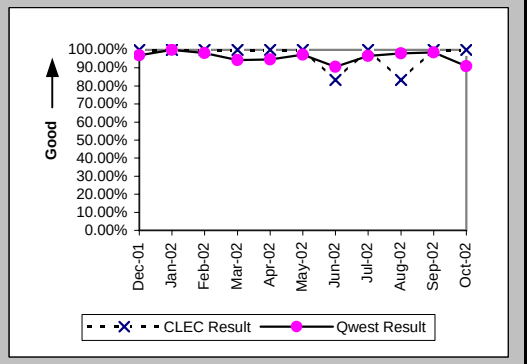
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			
Jul-02						21	1	21.00				
Aug-02						58	3	19.33	14.01			
Sep-02						149	5	29.80	27.59			
Oct-02	8	2	4.00	0	0	189	10	18.90	3.51	-5.48	-4.33	No



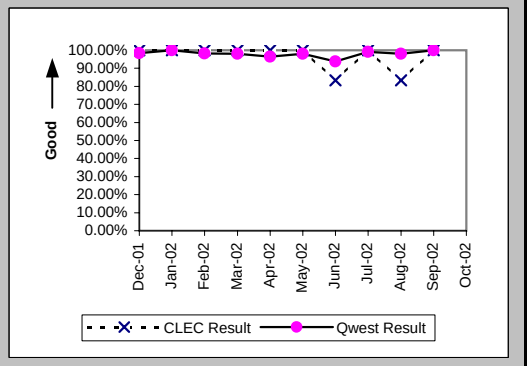
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	125	129	96.90%	17.33%	-0.31	-1.19	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	109	111	98.20%	13.30%	-0.19	-1.12	No
Mar-02	6	6	100.00%	0	0	101	107	94.39%	23.01%	-0.58	-1.35	No
Apr-02	10	10	100.00%	0	0	106	112	94.64%	22.52%	-0.72	-1.44	No
May-02	8	8	100.00%	0	0	144	148	97.30%	16.22%	-0.46	-1.28	No
Jun-02	5	6	83.33%	0	0	116	128	90.63%	29.15%	0.55	-0.67	No
Jul-02	7	7	100.00%	0	0	116	120	96.67%	17.95%	-0.48	-1.29	No
Aug-02	5	6	83.33%	0	0	145	148	97.97%	14.09%	1.46	-0.11	No
Sep-02	5	5	100.00%	0	0	143	145	98.62%	11.66%	-0.26	-1.16	No
Oct-02	4	4	100.00%	0	0	110	121	90.91%	28.75%	-0.62	-1.38	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

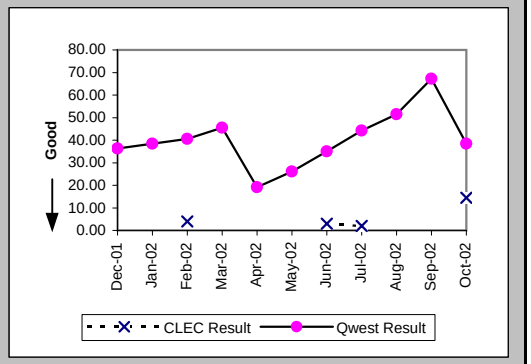
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	127	129	98.45%	12.35%	-0.21	-1.13	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	109	111	98.20%	13.30%	-0.19	-1.12	No
Mar-02	6	6	100.00%	0	0	105	107	98.13%	13.54%	-0.33	-1.2	No
Apr-02	10	10	100.00%	0	0	108	112	96.43%	18.56%	-0.58	-1.35	No
May-02	8	8	100.00%	0	0	145	148	97.97%	14.09%	-0.4	-1.24	No
Jun-02	5	6	83.33%	0	0	120	128	93.75%	24.21%	0.84	-0.49	No
Jul-02	7	7	100.00%	0	0	119	120	99.17%	9.09%	-0.24	-1.14	No
Aug-02	5	6	83.33%	0	0	145	148	97.97%	14.09%	1.46	-0.11	No
Sep-02	5	5	100.00%	0	0	145	145	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

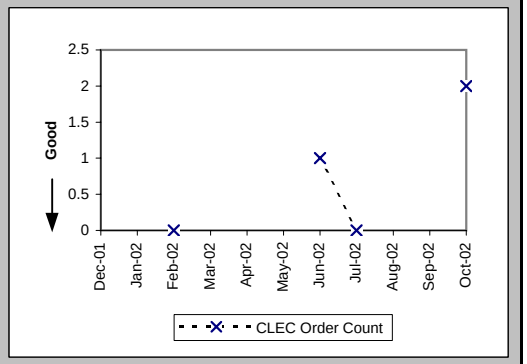
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02	4	1	4.00	0	0	1014	25	40.56	46.11	-0.78	-1.47	No
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02	3	1	3.00	0	0	1049	30	34.97	45.89	-0.69	-1.42	No
Jul-02	4	2	2.00	0	0	1504	34	44.24	50.27	-1.15	-1.7	No
Aug-02						1544	30	51.47	53.73			
Sep-02						1344	20	67.20	67.66			
Oct-02	29	2	14.50	0	0	730	19	38.42	71.28	-0.45	-1.27	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

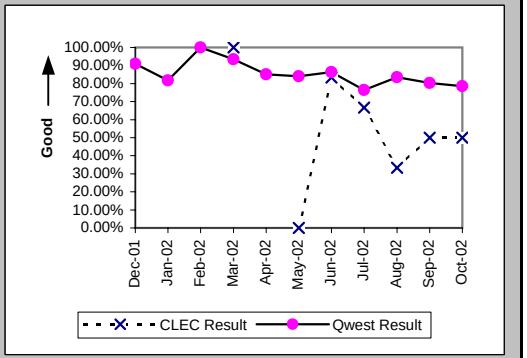
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	1
Jul-02	0
Aug-02	
Sep-02	
Oct-02	2



Checklist #4 - Unbundled Loop - DS1 Capable Repair

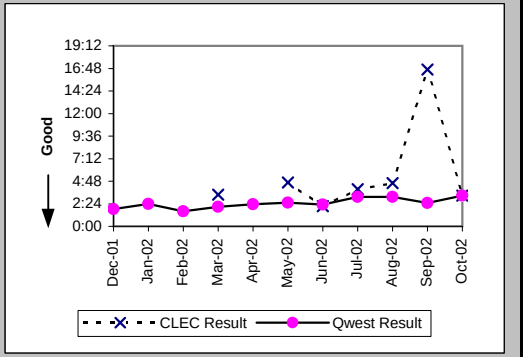
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	71	76	93.42%	24.79%	-0.26	-1.16	No
Apr-02						40	47	85.11%	35.60%			
May-02	0	2	0.00%	0	0	42	50	84.00%	36.66%	2.22	0.35	Yes
Jun-02	5	6	83.33%	0	0	76	88	86.36%	34.32%	0.21	-0.87	No
Jul-02	2	3	66.67%	0	0	55	72	76.39%	42.47%	0.34	-0.79	No
Aug-02	1	3	33.33%	1	0	61	73	83.56%	37.06%	1.76	0.07	Yes
Sep-02	1	2	50.00%	0	0	41	51	80.39%	39.70%	0.81	-0.51	No
Oct-02	1	2	50.00%	0	0	51	65	78.46%	41.11%	0.75	-0.54	No



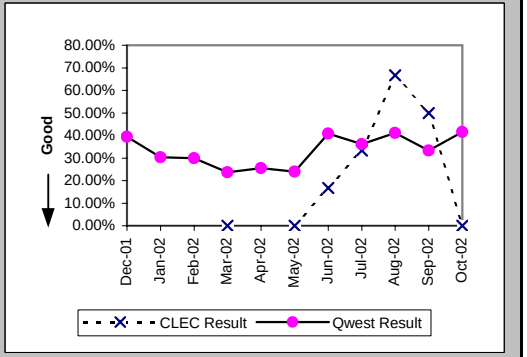
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02	3:23	1	3:23	0	0	156:43	76	2:04	2:50	0.85	-0.48	No
Apr-02						110:14	47	2:21	2:52			
May-02	9:19	2	4:40	0	0	127:04	50	2:32	2:40	1.15	-0.3	No
Jun-02	12:46	6	2:08	0	0	204:12	88	2:19	2:23	-0.19	-1.12	No
Jul-02	11:51	3	3:57	0	0	224:06	72	3:07	4:13	0.63	-0.62	No
Aug-02	13:44	3	4:35	1	0	228:45	73	3:08	4:40	0.88	-0.47	No
Sep-02	33:19	2	16:40	0	0	126:23	51	2:29	2:42	2.51	0.53	Yes
Oct-02	6:35	2	3:17	0	0	212:51	65	3:16	4:08	0.54	-0.67	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

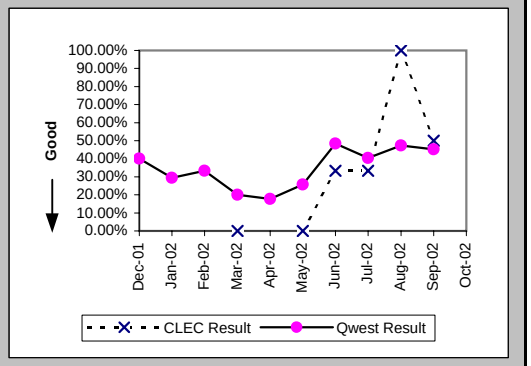
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02	0	1	0.00%	0	0	18	76	23.68%	42.51%	-0.55	-1.34	No
Apr-02						12	47	25.53%	43.60%			
May-02	0	2	0.00%	0	0	12	50	24.00%	42.71%	-0.78	-1.47	No
Jun-02	1	6	16.67%	0	0	36	88	40.91%	49.17%	-1.17	-1.71	No
Jul-02	1	3	33.33%	0	0	26	72	36.11%	48.03%	-0.1	-1.06	No
Aug-02	2	3	66.67%	1	0	30	73	41.10%	49.20%	0.76	-0.54	No
Sep-02	1	2	50.00%	0	0	17	51	33.33%	47.14%	0.38	-0.77	No
Oct-02	0	2	0.00%	0	0	27	65	41.54%	49.28%	-1.17	-1.71	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

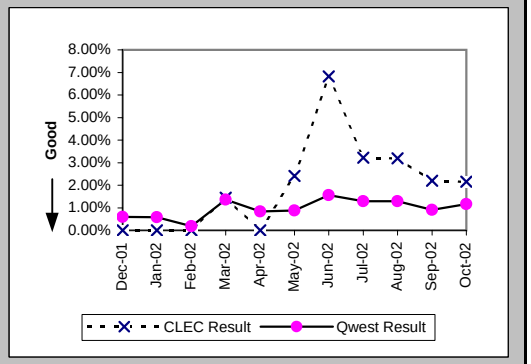
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02	0	1	0.00%	0	0	10	50	20.00%	40.00%	-0.5	-1.3	No
Apr-02						6	34	17.65%	38.12%			
May-02	0	2	0.00%	0	0	10	39	25.64%	43.67%	-0.81	-1.49	No
Jun-02	1	3	33.33%	0	0	31	64	48.44%	49.98%	-0.51	-1.31	No
Jul-02	1	3	33.33%	0	0	19	47	40.43%	49.07%	-0.24	-1.15	No
Aug-02	2	2	100.00%	1	0	27	57	47.37%	49.93%	1.24	-0.25	No
Sep-02	1	2	50.00%	0	0	14	31	45.16%	49.77%	0.04	-0.98	No
Oct-02												



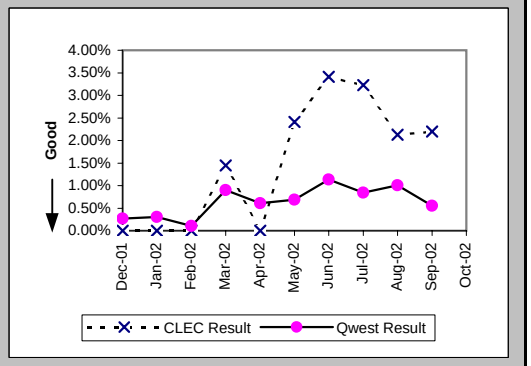
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	54	0.00%	0	0	33	5548	0.59%	7.69%	-0.57	-1.34	No
Jan-02	0	56	0.00%	0	0	33	5608	0.59%	7.65%	-0.57	-1.35	No
Feb-02	0	60	0.00%	0	0	10	5626	0.18%	4.21%	-0.33	-1.2	No
Mar-02	1	69	1.45%	0	0	76	5566	1.37%	11.61%	0.16	-0.91	No
Apr-02	0	81	0.00%	0	0	47	5586	0.84%	9.13%	-0.82	-1.5	No
May-02	2	83	2.41%	0	0	50	5641	0.89%	9.37%	1.26	-0.23	No
Jun-02	6	88	6.82%	0	0	88	5637	1.56%	12.40%	2.95	0.8	Yes
Jul-02	3	93	3.23%	0	0	72	5590	1.29%	11.28%	1.44	-0.13	No
Aug-02	3	94	3.19%	1	0	73	5660	1.29%	11.28%	1.42	-0.14	No
Sep-02	2	91	2.20%	0	0	51	5616	0.91%	9.49%	1.15	-0.3	No
Oct-02	2	93	2.15%	0	0	65	5595	1.16%	10.72%	0.86	-0.48	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

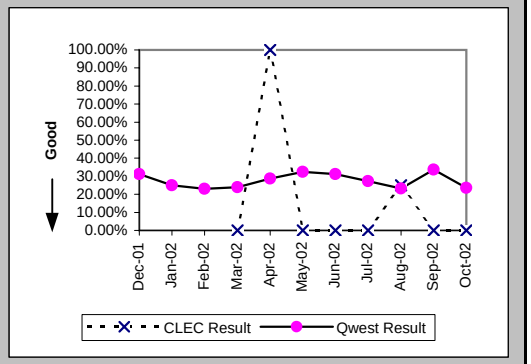
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	54	0.00%	0	0	15	5548	0.27%	5.19%	-0.38	-1.23	No
Jan-02	0	56	0.00%	0	0	17	5608	0.30%	5.50%	-0.41	-1.25	No
Feb-02	0	60	0.00%	0	0	6	5626	0.11%	3.26%	-0.25	-1.15	No
Mar-02	1	69	1.45%	0	0	50	5566	0.90%	9.44%	0.52	-0.69	No
Apr-02	0	81	0.00%	0	0	34	5586	0.61%	7.78%	-0.7	-1.43	No
May-02	2	83	2.41%	0	0	39	5641	0.69%	8.29%	1.5	-0.09	No
Jun-02	3	88	3.41%	0	0	64	5637	1.14%	10.59%	1.66	0.01	Yes
Jul-02	3	93	3.23%	0	0	47	5590	0.84%	9.13%	1.94	0.18	Yes
Aug-02	2	94	2.13%	1	0	57	5660	1.01%	9.98%	1	-0.39	No
Sep-02	2	91	2.20%	0	0	31	5616	0.55%	7.41%	1.62	-0.01	No
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

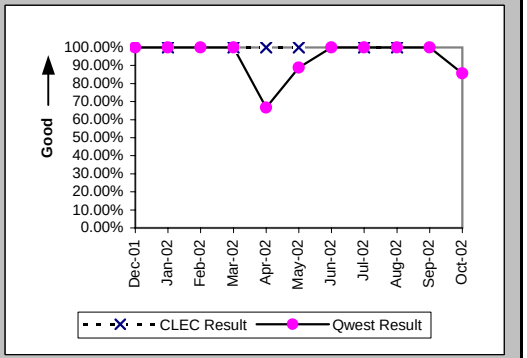
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02	0	1	0.00%	0	0	24	100	24.00%	42.71%	-0.56	-1.34	No
Apr-02	1	1	100.00%	0	0	19	66	28.79%	45.28%	1.06	-0.36	No
May-02	0	2	0.00%	0	0	24	74	32.43%	46.81%	-0.97	-1.59	No
Jun-02	0	6	0.00%	0	0	40	128	31.25%	46.35%	-1.61	-1.98	No
Jul-02	0	3	0.00%	0	0	27	99	27.27%	44.54%	-1.04	-1.64	No
Aug-02	1	4	25.00%	0	0	22	95	23.16%	42.18%	0.09	-0.94	No
Sep-02	0	2	0.00%	0	0	26	77	33.77%	47.29%	-1	-1.61	No
Oct-02	0	2	0.00%	0	0	20	85	23.53%	42.42%	-0.78	-1.47	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

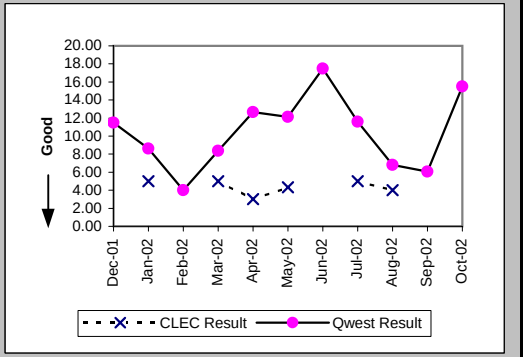
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	2	3	66.67%	47.14%	-0.77	-1.47	No
May-02	4	4	100.00%	0	0	8	9	88.89%	31.43%	-0.59	-1.36	No
Jun-02						3	3	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Sep-02						14	14	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			



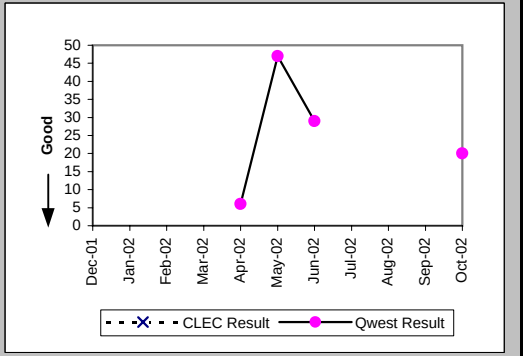
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						92	8	11.50	6.70			
Jan-02	5	1	5.00	0	0	86	10	8.60	3.17	-1.08	-1.66	No
Feb-02						20	5	4.00	1.73			
Mar-02	10	2	5.00	0	0	67	8	8.38	3.96	-1.08	-1.66	No
Apr-02	3	1	3.00	1	0	38	3	12.67	8.08	-1.04	-1.63	No
May-02	13	3	4.33	1	0	97	8	12.12	19.92	-0.58	-1.35	No
Jun-02						70	4	17.50	16.68			
Jul-02	5	1	5.00	0	0	58	5	11.60	14.77	-0.41	-1.25	No
Aug-02	12	3	4.00	1	0	34	5	6.80	3.63	-1.06	-1.64	No
Sep-02						79	13	6.08	1.71			
Oct-02						124	8	15.50	15.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

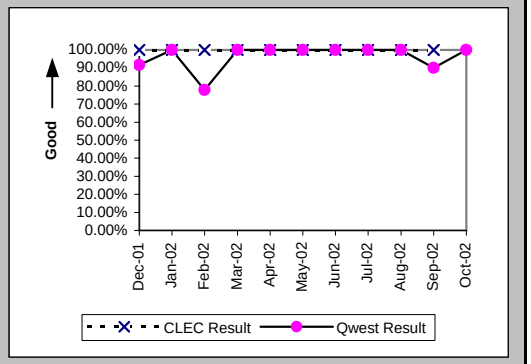
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						6	1	6.00				
May-02						47	1	47.00				
Jun-02						29	1	29.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						20	1	20.00				



Checklist #4 - Unbundled Loop - ISDN Capable Installation

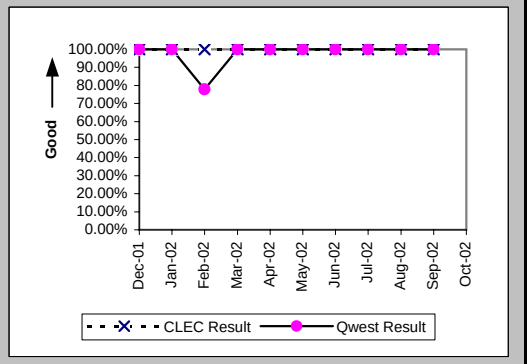
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	9	10	90.00%	30.00%	-0.43	-1.26	No
Oct-02						11	11	100.00%	0.00%			



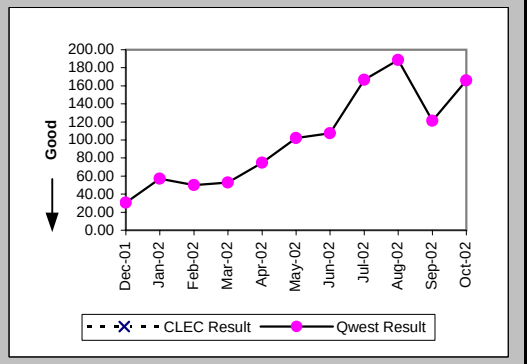
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

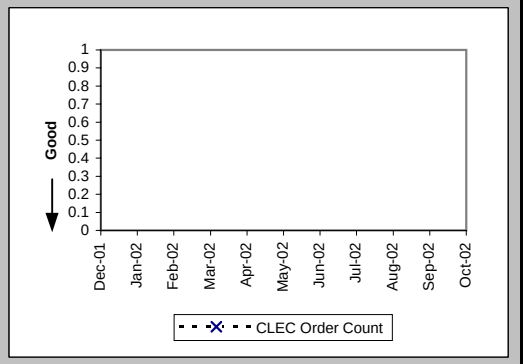
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02						228	4	57.00	36.59			
Feb-02						250	5	50.00	54.20			
Mar-02						369	7	52.71	54.19			
Apr-02						523	7	74.71	54.19			
May-02						612	6	102.00	57.36			
Jun-02						753	7	107.57	64.80			
Jul-02						666	4	166.50	58.34			
Aug-02						754	4	188.50	58.34			
Sep-02						727	6	121.17	124.33			
Oct-02						830	5	166.00	125.49			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

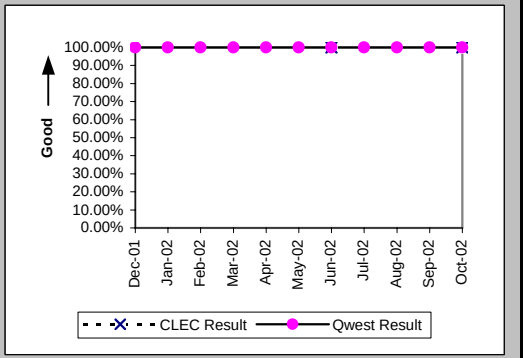
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

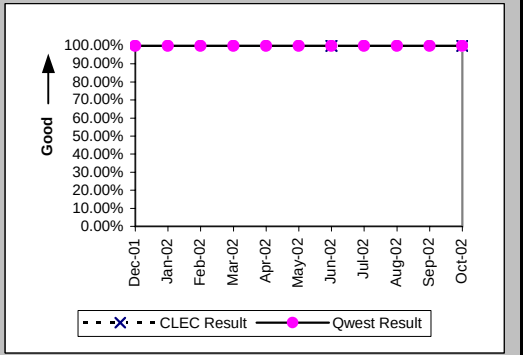
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02						10	10	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



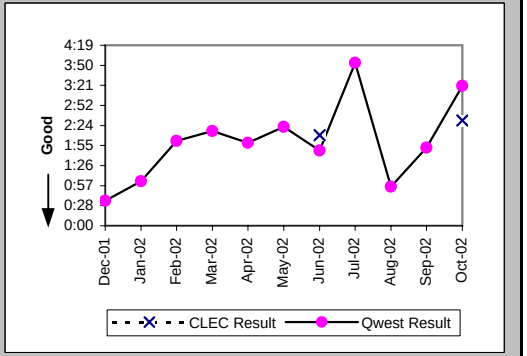
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02						10	10	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

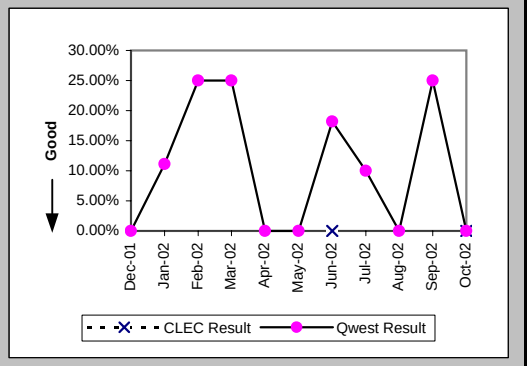
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:26	4	0:36	0:37			
Jan-02						9:32	9	1:04	1:39			
Feb-02						24:28	12	2:02	1:56			
Mar-02						9:03	4	2:16	1:24			
Apr-02						5:57	3	1:59	1:58			
May-02						14:12	6	2:22	1:33			
Jun-02	4:19	2	2:10	0	0	19:44	11	1:48	1:57	0.22	-0.87	No
Jul-02						38:55	10	3:54	4:50			
Aug-02						1:52	2	0:56	0:18			
Sep-02						14:53	8	1:52	1:37			
Oct-02	7:32	3	2:31	0	0	20:06	6	3:21	3:45	-0.32	-1.19	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

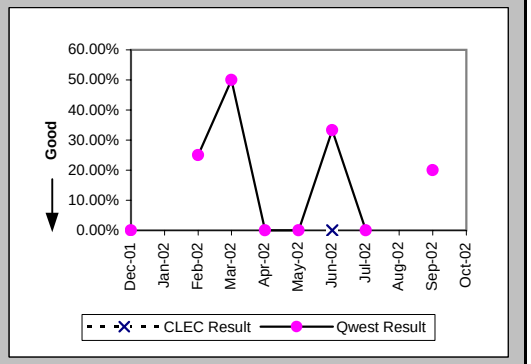
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						3	12	25.00%	43.30%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	6	0.00%	0.00%			
Jun-02	0	2	0.00%	0	0	2	11	18.18%	38.57%	-0.61	-1.37	No
Jul-02						1	10	10.00%	30.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						2	8	25.00%	43.30%			
Oct-02	0	3	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	



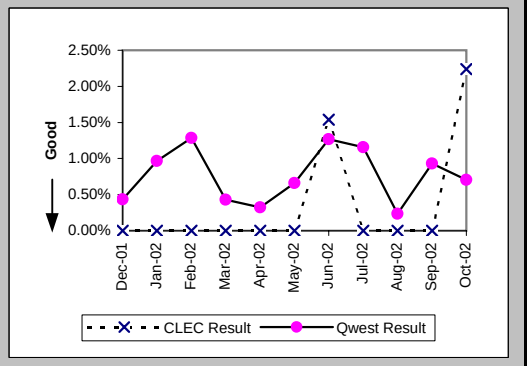
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	3	0.00%	0.00%			
Jun-02	0	2	0.00%	0	0	1	3	33.33%	47.14%	-0.77	-1.47	No
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02						1	5	20.00%	40.00%			
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

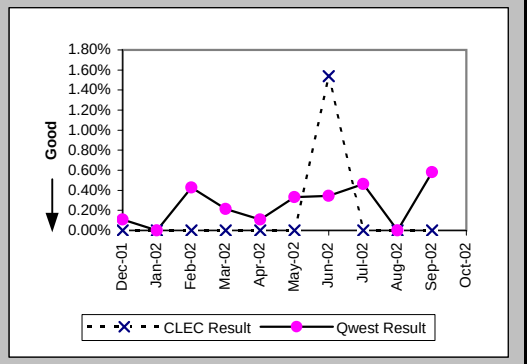
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	131	0.00%	0	0	4	922	0.43%	6.57%	-0.71	-1.43	No
Jan-02	0	130	0.00%	0	0	9	933	0.96%	9.77%	-1.05	-1.64	No
Feb-02	0	130	0.00%	0	0	12	932	1.29%	11.27%	-1.22	-1.74	No
Mar-02	0	129	0.00%	0	0	4	935	0.43%	6.53%	-0.7	-1.42	No
Apr-02	0	132	0.00%	0	0	3	926	0.32%	5.68%	-0.61	-1.37	No
May-02	0	130	0.00%	0	0	6	906	0.66%	8.11%	-0.87	-1.53	No
Jun-02	2	130	1.54%	0	0	11	867	1.27%	11.19%	0.3	-0.82	No
Jul-02	0	131	0.00%	0	0	10	864	1.16%	10.70%	-1.15	-1.7	No
Aug-02	0	134	0.00%	0	0	2	857	0.23%	4.83%	-0.52	-1.32	No
Sep-02	0	134	0.00%	0	0	8	859	0.93%	9.61%	-1.04	-1.63	No
Oct-02	3	134	2.24%	0	0	6	849	0.71%	8.38%	1.52	-0.08	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

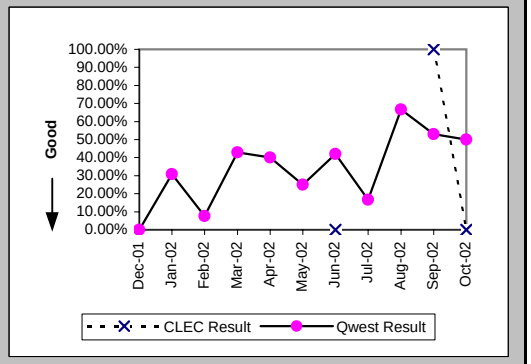
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	131	0.00%	0	0	1	922	0.11%	3.29%	-0.35	-1.21	No
Jan-02	0	130	0.00%	0	0	0	933	0.00%	N/A	N/A	N/A	
Feb-02	0	130	0.00%	0	0	4	932	0.43%	6.54%	-0.7	-1.43	No
Mar-02	0	129	0.00%	0	0	2	935	0.21%	4.62%	-0.49	-1.3	No
Apr-02	0	132	0.00%	0	0	1	926	0.11%	3.28%	-0.35	-1.21	No
May-02	0	130	0.00%	0	0	3	906	0.33%	5.74%	-0.61	-1.37	No
Jun-02	2	130	1.54%	0	0	3	867	0.35%	5.87%	1.49	-0.1	No
Jul-02	0	131	0.00%	0	0	4	864	0.46%	6.79%	-0.73	-1.44	No
Aug-02	0	134	0.00%	0	0	0	857	0.00%	N/A	N/A	N/A	
Sep-02	0	134	0.00%	0	0	5	859	0.58%	7.61%	-0.82	-1.5	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

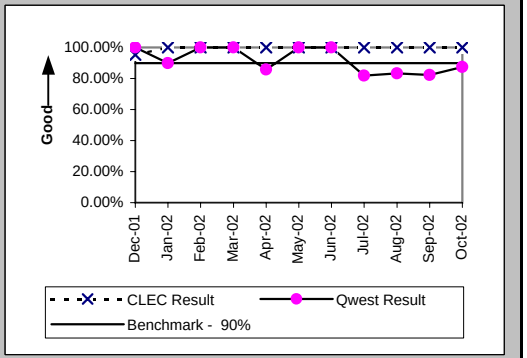
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						4	13	30.77%	46.15%			
Feb-02						1	13	7.69%	26.65%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						2	5	40.00%	48.99%			
May-02						2	8	25.00%	43.30%			
Jun-02	0	2	0.00%	0	0	8	19	42.11%	49.37%	-1.15	-1.7	No
Jul-02						2	12	16.67%	37.27%			
Aug-02						4	6	66.67%	47.14%			
Sep-02	1	1	100.00%	0	0	9	17	52.94%	49.91%	0.58	-0.65	No
Oct-02	0	3	0.00%	0	0	6	12	50.00%	50.00%	-1.55	-1.94	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

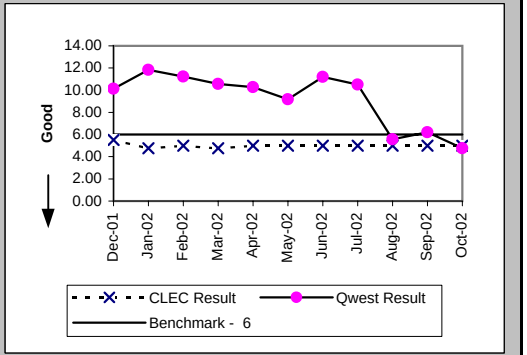
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	21	95.24%	0	0	8	8	100.00%	N/A	N/A	-0.84	No
Jan-02	7	7	100.00%	0	0	9	10	90.00%	30.00%	-0.68	-1.41	No
Feb-02	9	9	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	No
Mar-02	16	16	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	No
Apr-02	11	11	100.00%	0	0	6	7	85.71%	34.99%	-0.84	-1.51	No
May-02	5	5	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Jun-02	15	15	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	No
Jul-02	9	9	100.00%	0	0	9	11	81.82%	38.57%	-1.05	-1.64	No
Aug-02	6	6	100.00%	0	0	10	12	83.33%	37.27%	-0.89	-1.54	No
Sep-02	5	5	100.00%	0	0	14	17	82.35%	38.12%	-0.91	-1.55	No
Oct-02	9	9	100.00%	0	0	7	8	87.50%	33.07%	-0.78	-1.47	No



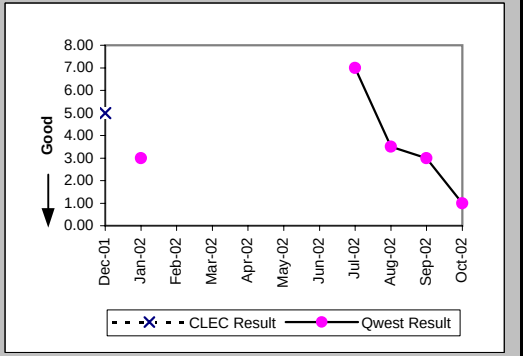
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	77	14	5.50	7	0	81	8	10.12	2.17	-4.82	-3.93	No
Jan-02	19	4	4.75	3	0	142	12	11.83	3.81	-3.22	-2.96	No
Feb-02	40	8	5.00	1	0	146	13	11.23	6.00	-2.31	-2.4	No
Mar-02	38	8	4.75	8	0	74	7	10.57	4.96	-2.27	-2.38	No
Apr-02	35	7	5.00	4	0	72	7	10.29	2.50	-3.96	-3.41	No
May-02	20	4	5.00	1	0	55	6	9.17	5.42	-1.19	-1.72	No
Jun-02	40	8	5.00	7	0	112	10	11.20	5.77	-2.27	-2.38	No
Jul-02	20	4	5.00	5	0	147	14	10.50	6.73	-1.44	-1.88	No
Aug-02	10	2	5.00	4	0	67	12	5.58	2.07	-0.37	-1.22	No
Sep-02	10	2	5.00	3	0	112	18	6.22	2.10	-0.78	-1.47	No
Oct-02	15	3	5.00	6	0	38	8	4.75	0.89	-0.31	-1.19	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

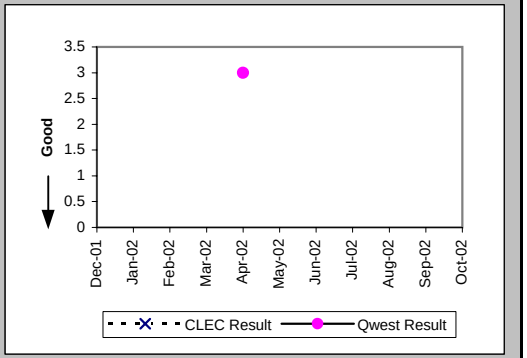
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0							
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						21	3	7.00	6.00			
Aug-02						7	2	3.50	3.54			
Sep-02						9	3	3.00	1.00			
Oct-02						1	1	1.00				



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

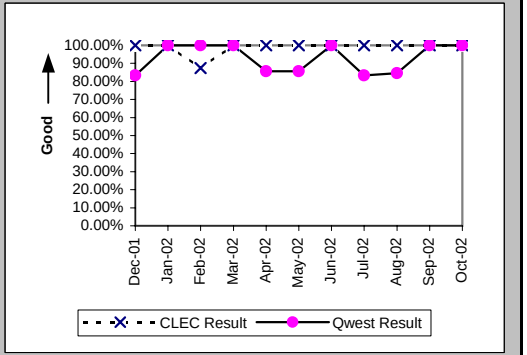
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



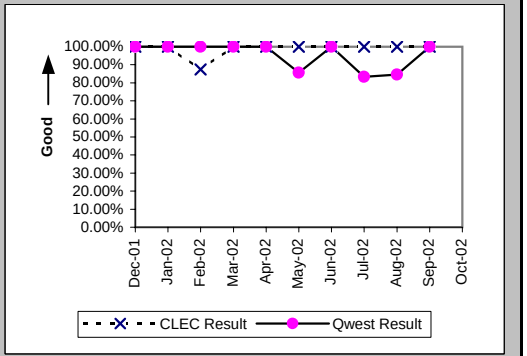
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	5	6	83.33%	37.27%	-0.93	-1.56	No
Jan-02	14	14	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	8	87.50%	0	0	13	13	100.00%	N/A	N/A	-0.47	No
Mar-02	13	13	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	0	0	6	7	85.71%	34.99%	-0.88	-1.54	No
May-02	8	8	100.00%	0	0	6	7	85.71%	34.99%	-0.79	-1.48	No
Jun-02	10	10	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	12	12	100.00%	0	0	10	12	83.33%	37.27%	-1.1	-1.67	No
Aug-02	8	8	100.00%	0	0	11	13	84.62%	36.08%	-0.95	-1.58	No
Sep-02	6	6	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Oct-02	7	7	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

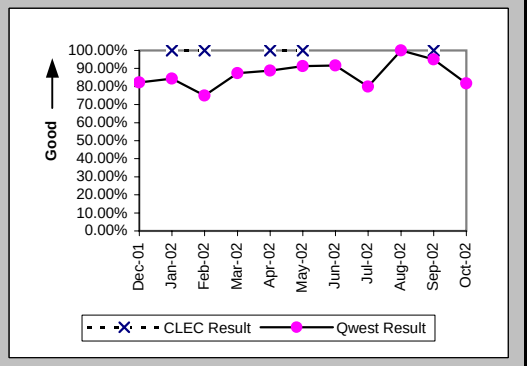
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02	14	14	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	8	87.50%	0	0	13	13	100.00%	N/A	N/A	-0.47	No
Mar-02	13	13	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	6	7	85.71%	34.99%	-0.79	-1.48	No
Jun-02	10	10	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	12	12	100.00%	0	0	10	12	83.33%	37.27%	-1.1	-1.67	No
Aug-02	8	8	100.00%	0	0	11	13	84.62%	36.08%	-0.95	-1.58	No
Sep-02	6	6	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

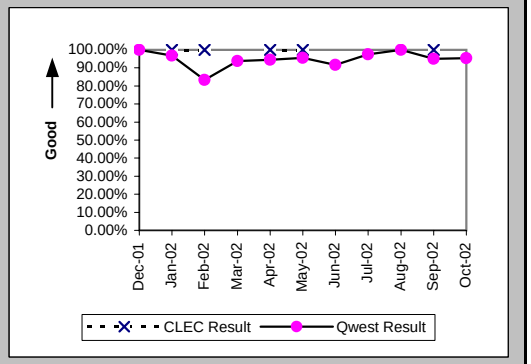
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02	3	3	100.00%	0	0	27	32	84.38%	36.31%	-0.71	-1.43	No
Feb-02	2	2	100.00%	0	0	9	12	75.00%	43.30%	-0.76	-1.46	No
Mar-02						14	16	87.50%	33.07%			
Apr-02	2	2	100.00%	0	0	16	18	88.89%	31.43%	-0.47	-1.29	No
May-02	2	2	100.00%	0	0	21	23	91.30%	28.18%	-0.42	-1.25	No
Jun-02						11	12	91.67%	27.64%			
Jul-02						32	40	80.00%	40.00%			
Aug-02						28	28	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Oct-02						18	22	81.82%	38.57%			



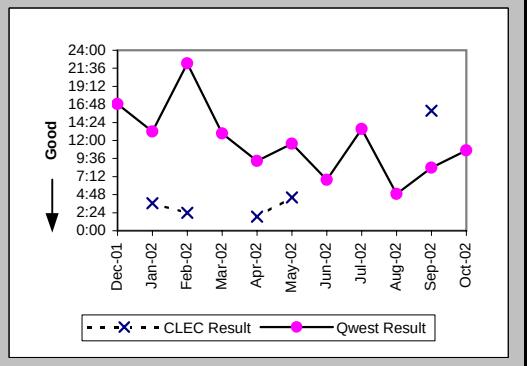
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02	3	3	100.00%	0	0	31	32	96.88%	17.40%	-0.3	-1.18	No
Feb-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No
Mar-02						15	16	93.75%	24.21%			
Apr-02	2	2	100.00%	0	0	17	18	94.44%	22.91%	-0.33	-1.2	No
May-02	2	2	100.00%	0	0	22	23	95.65%	20.39%	-0.29	-1.18	No
Jun-02						11	12	91.67%	27.64%			
Jul-02						39	40	97.50%	15.61%			
Aug-02						28	28	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Oct-02						21	22	95.45%	20.83%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

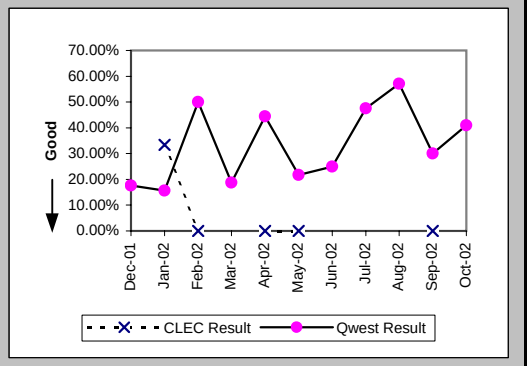
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						286:49	17	16:52	14:51			
Jan-02	10:57	3	3:39	0	0	422:00	32	13:11	17:50	-0.89	-1.54	No
Feb-02	4:47	2	2:23	0	0	267:08	12	22:16	33:19	-0.78	-1.47	No
Mar-02						206:52	16	12:56	14:39			
Apr-02	3:45	2	1:52	0	0	167:15	18	9:17	12:57	-0.77	-1.47	No
May-02	8:53	2	4:26	0	0	265:57	23	11:34	16:29	-0.59	-1.36	No
Jun-02						81:03	12	6:45	15:05			
Jul-02						541:19	40	13:32	18:08			
Aug-02						136:54	28	4:53	7:17			
Sep-02	15:58	1	15:58	0	0	167:35	20	8:23	12:45	0.54	-0.67	No
Oct-02						234:50	22	10:40	19:28			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

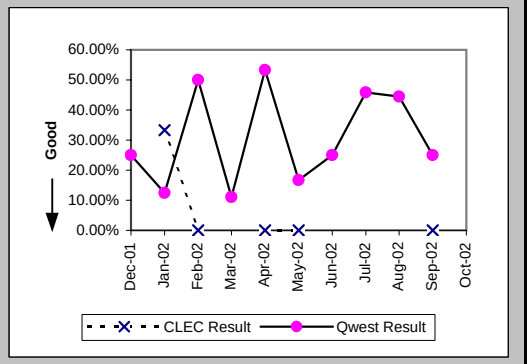
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02	1	3	33.33%	0	0	5	32	15.63%	36.31%	0.63	-0.61	No
Feb-02	0	2	0.00%	0	0	6	12	50.00%	50.00%	-1.31	-1.8	No
Mar-02						3	16	18.75%	39.03%			
Apr-02	0	2	0.00%	0	0	8	18	44.44%	49.69%	-1.2	-1.73	No
May-02	0	2	0.00%	0	0	5	23	21.74%	41.25%	-0.71	-1.43	No
Jun-02						3	12	25.00%	43.30%			
Jul-02						19	40	47.50%	49.94%			
Aug-02						16	28	57.14%	49.49%			
Sep-02	0	1	0.00%	0	0	6	20	30.00%	45.83%	-0.64	-1.39	No
Oct-02						9	22	40.91%	49.17%			



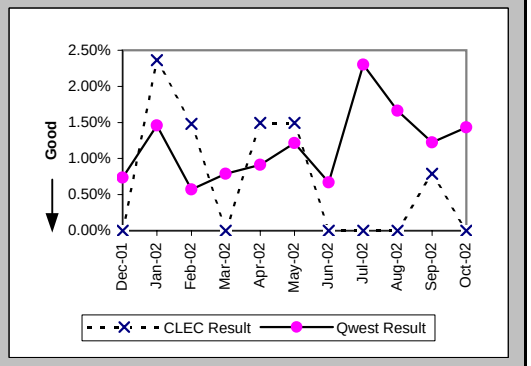
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02	1	3	33.33%	0	0	2	16	12.50%	33.07%	0.7	-0.58	No
Feb-02	0	2	0.00%	0	0	4	8	50.00%	50.00%	-1.26	-1.77	No
Mar-02						1	9	11.11%	31.43%			
Apr-02	0	2	0.00%	0	0	8	15	53.33%	49.89%	-1.42	-1.86	No
May-02	0	2	0.00%	0	0	2	12	16.67%	37.27%	-0.59	-1.36	No
Jun-02						2	8	25.00%	43.30%			
Jul-02						11	24	45.83%	49.83%			
Aug-02						8	18	44.44%	49.69%			
Sep-02	0	1	0.00%	0	0	2	8	25.00%	43.30%	-0.54	-1.33	No
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

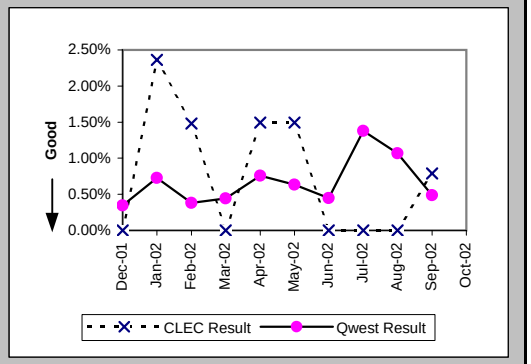
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	119	0.00%	0	0	17	2310	0.74%	8.55%	-0.92	-1.56	No
Jan-02	3	127	2.36%	0	0	32	2196	1.46%	11.98%	0.81	-0.5	No
Feb-02	2	135	1.48%	0	0	12	2102	0.57%	7.53%	1.16	-0.29	No
Mar-02	0	138	0.00%	0	0	16	2030	0.79%	8.84%	-1.01	-1.62	No
Apr-02	2	134	1.49%	0	0	18	1975	0.91%	9.50%	0.68	-0.59	No
May-02	2	134	1.49%	0	0	23	1895	1.21%	10.95%	0.34	-0.79	No
Jun-02	0	134	0.00%	0	0	12	1789	0.67%	8.16%	-0.92	-1.56	No
Jul-02	0	133	0.00%	0	0	40	1739	2.30%	14.99%	-1.71	-2.04	No
Aug-02	0	129	0.00%	0	0	28	1683	1.66%	12.79%	-1.42	-1.87	No
Sep-02	1	127	0.79%	0	0	20	1634	1.22%	11.00%	-0.43	-1.26	No
Oct-02	0	126	0.00%	0	0	22	1535	1.43%	11.89%	-1.3	-1.79	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

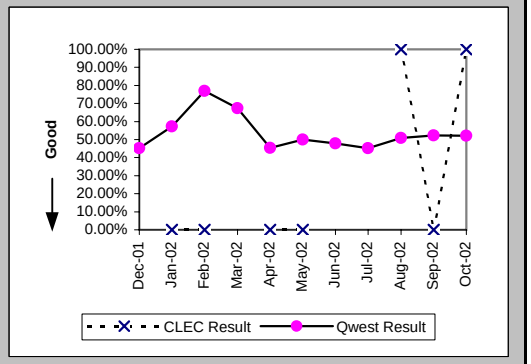
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	119	0.00%	0	0	8	2310	0.35%	5.87%	-0.63	-1.38	No
Jan-02	3	127	2.36%	0	0	16	2196	0.73%	8.50%	1.69	0.03	Yes
Feb-02	2	135	1.48%	0	0	8	2102	0.38%	6.16%	1.53	-0.07	No
Mar-02	0	138	0.00%	0	0	9	2030	0.44%	6.64%	-0.76	-1.46	No
Apr-02	2	134	1.49%	0	0	15	1975	0.76%	8.68%	0.88	-0.46	No
May-02	2	134	1.49%	0	0	12	1895	0.63%	7.93%	1.06	-0.35	No
Jun-02	0	134	0.00%	0	0	8	1789	0.45%	6.67%	-0.75	-1.45	No
Jul-02	0	133	0.00%	0	0	24	1739	1.38%	11.67%	-1.31	-1.8	No
Aug-02	0	129	0.00%	0	0	18	1683	1.07%	10.29%	-1.14	-1.69	No
Sep-02	1	127	0.79%	0	0	8	1634	0.49%	6.98%	0.46	-0.72	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

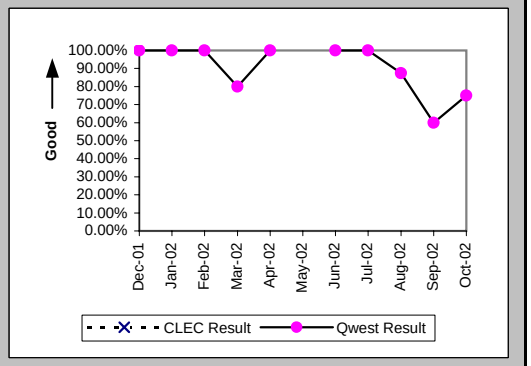
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	31	45.16%	49.77%			
Jan-02	0	3	0.00%	0	0	43	75	57.33%	49.46%	-1.97	-2.2	No
Feb-02	0	2	0.00%	0	0	40	52	76.92%	42.13%	-2.53	-2.54	No
Mar-02						33	49	67.35%	46.89%			
Apr-02	0	2	0.00%	0	0	15	33	45.45%	49.79%	-1.25	-1.76	No
May-02	0	2	0.00%	0	0	23	46	50.00%	50.00%	-1.38	-1.84	No
Jun-02						11	23	47.83%	49.95%			
Jul-02						33	73	45.21%	49.77%			
Aug-02	2	2	100.00%	0	0	29	57	50.88%	49.99%	1.15	-0.3	No
Sep-02	0	1	0.00%	0	0	22	42	52.38%	49.94%	-1.04	-1.63	No
Oct-02	1	1	100.00%	0	0	24	46	52.17%	49.95%	0.62	-0.62	No



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

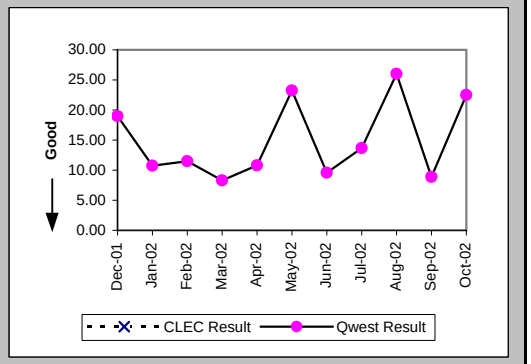
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						3	4	75.00%	43.30%			



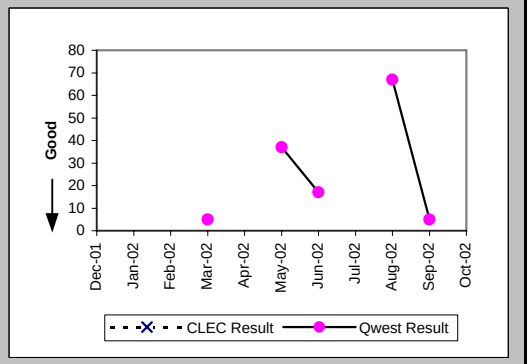
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	3	19.00	18.25			
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			
Jul-02						41	3	13.67	5.03			
Aug-02						234	9	26.00	19.10			
Sep-02						62	7	8.86	3.02			
Oct-02						90	4	22.50	25.09			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

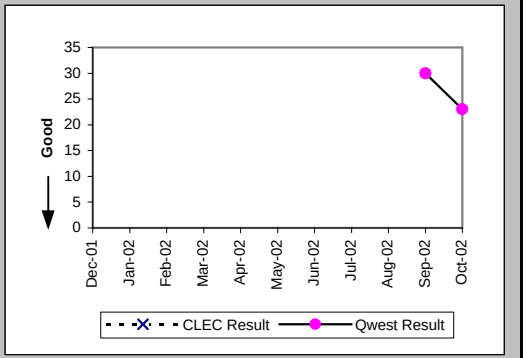
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			
Jul-02												
Aug-02						67	1	67.00				
Sep-02						5	1	5.00				
Oct-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

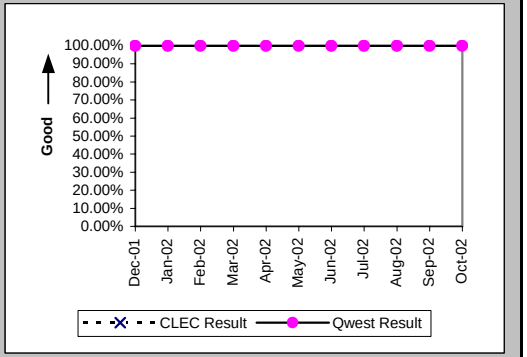
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						30	1	30.00				
Oct-02						23	1	23.00				



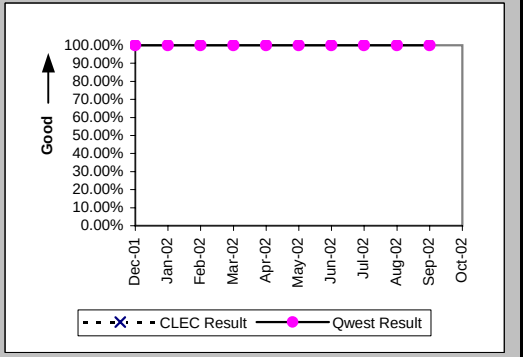
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						6	6	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

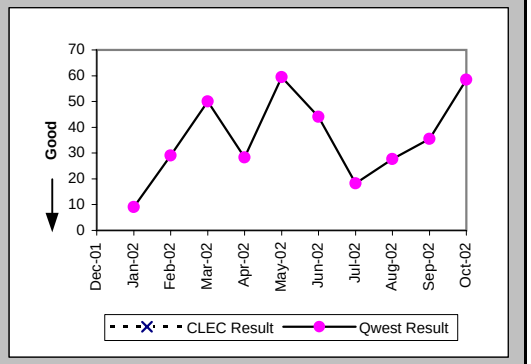
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

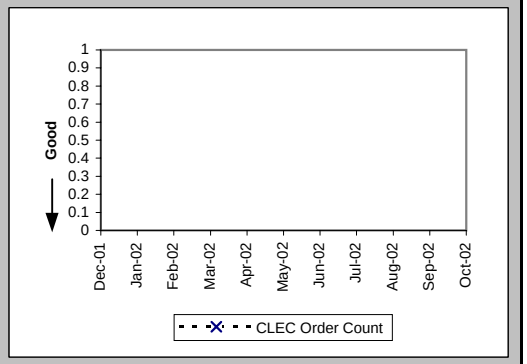
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			
Jul-02						73	4	18.25	14.45			
Aug-02						83	3	27.67	22.03			
Sep-02						71	2	35.50	47.38			
Oct-02						117	2	58.50	47.38			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

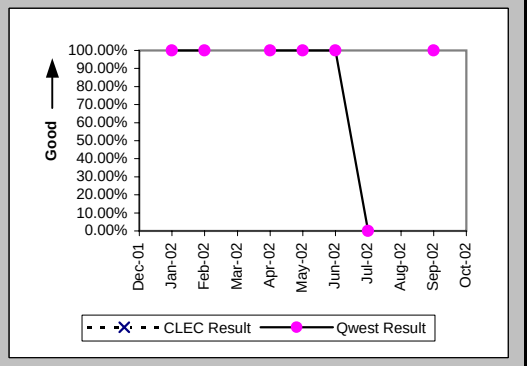
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

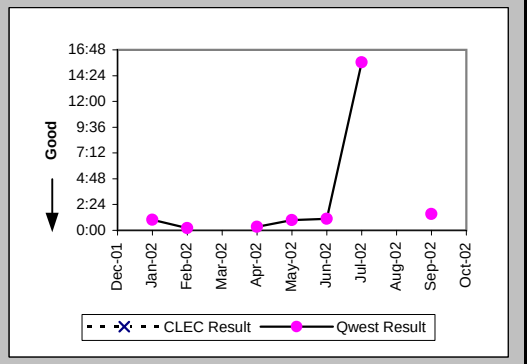
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												



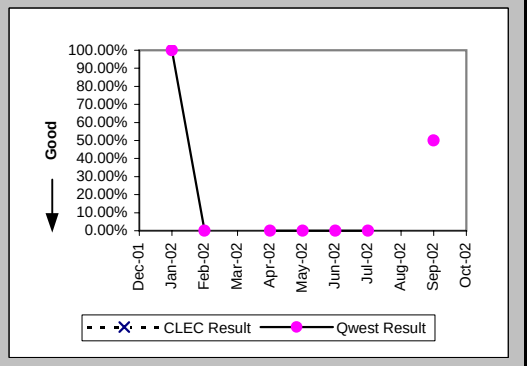
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				
Jul-02						15:39	1	15:39				
Aug-02												
Sep-02						3:02	2	1:31	0:31			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

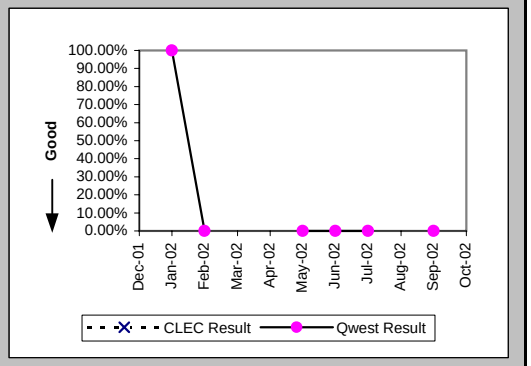
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	2	50.00%	50.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

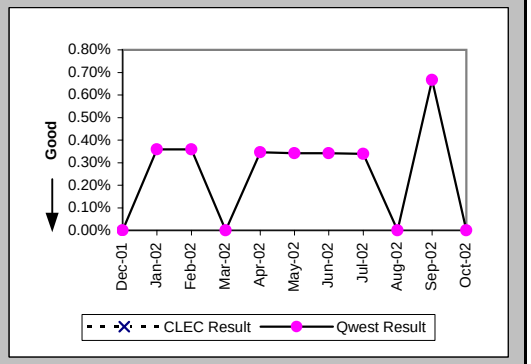
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												



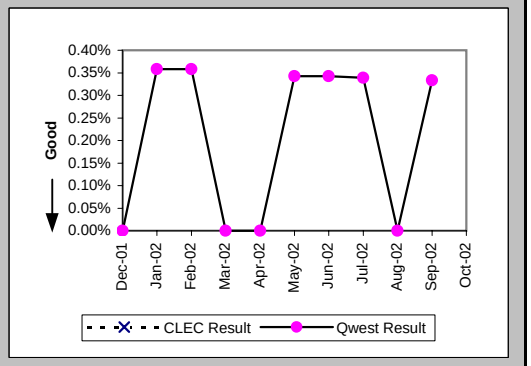
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						1	289	0.35%	5.87%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			
Jul-02						1	295	0.34%	5.81%			
Aug-02						0	298	0.00%	0.00%			
Sep-02						2	300	0.67%	8.14%			
Oct-02						0	300	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

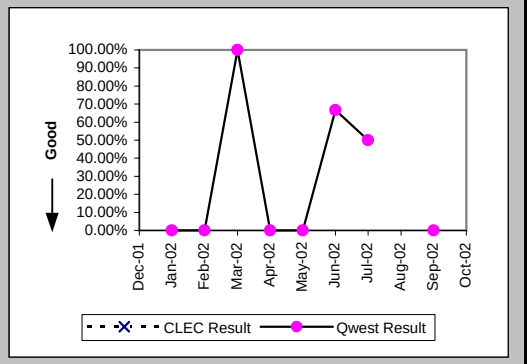
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						0	289	0.00%	0.00%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			
Jul-02						1	295	0.34%	5.81%			
Aug-02						0	298	0.00%	0.00%			
Sep-02						1	300	0.33%	5.76%			
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

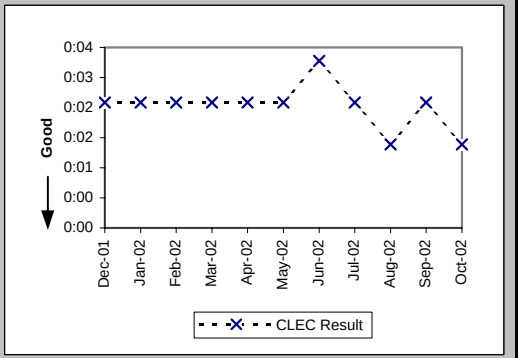
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop Cutovers

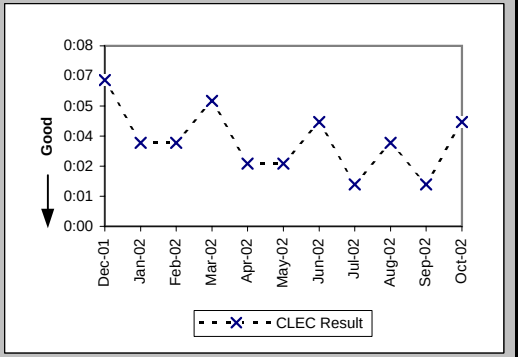
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	36:18	645	0:03	0	0
Jan-02	26:59	515	0:03	0	0
Feb-02	28:37	525	0:03	0	0
Mar-02	14:34	306	0:03	0	0
Apr-02	4:39	101	0:03	0	0
May-02	5:45	137	0:03	0	0
Jun-02	6:13	98	0:04	0	0
Jul-02	4:18	88	0:03	0	0
Aug-02	2:52	81	0:02	0	1
Sep-02	3:28	74	0:03	0	0
Oct-02	5:35	175	0:02	0	0



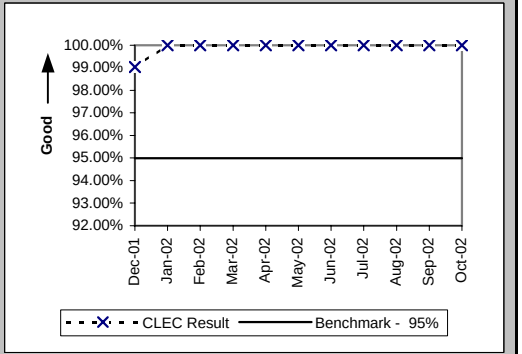
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:21	3	0:07	0	0
Jan-02	0:45	12	0:04	0	0
Feb-02	0:38	10	0:04	0	0
Mar-02	0:34	6	0:06	0	0
Apr-02	0:06	2	0:03	0	0
May-02	0:06	2	0:03	0	0
Jun-02	0:10	2	0:05	0	0
Jul-02	0:09	4	0:02	0	0
Aug-02	0:22	6	0:04	0	1
Sep-02	0:09	4	0:02	0	0
Oct-02	0:05	1	0:05	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

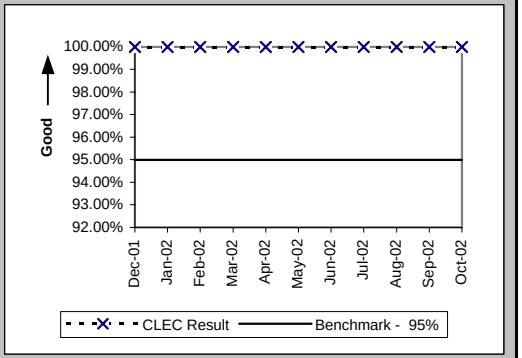
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	205	207	99.03%	0	0
Jan-02	170	170	100.00%	0	0
Feb-02	188	188	100.00%	0	0
Mar-02	126	126	100.00%	0	0
Apr-02	40	40	100.00%	0	0
May-02	53	53	100.00%	0	0
Jun-02	39	39	100.00%	0	0
Jul-02	32	32	100.00%	0	0
Aug-02	41	41	100.00%	0	1
Sep-02	33	33	100.00%	0	0
Oct-02	75	75	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

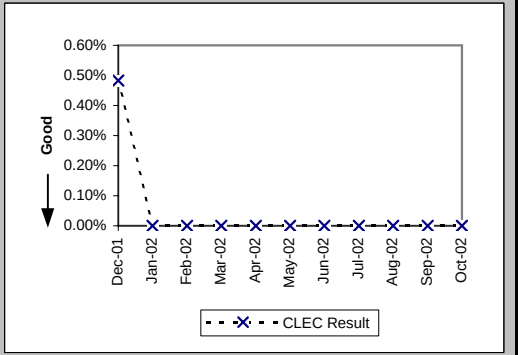
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	0	0
Jan-02	11	11	100.00%	0	0
Feb-02	12	12	100.00%	0	0
Mar-02	11	11	100.00%	0	0
Apr-02	10	10	100.00%	0	0
May-02	7	7	100.00%	0	0
Jun-02	5	5	100.00%	0	0
Jul-02	9	9	100.00%	0	0
Aug-02	11	11	100.00%	0	1
Sep-02	8	8	100.00%	0	0
Oct-02	10	10	100.00%	0	0



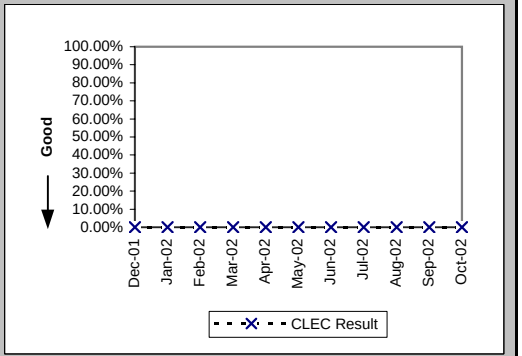
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	207	0.48%	0	0
Jan-02	0	170	0.00%	0	0
Feb-02	0	188	0.00%	0	0
Mar-02	0	126	0.00%	0	0
Apr-02	0	40	0.00%	0	0
May-02	0	53	0.00%	0	0
Jun-02	0	39	0.00%	0	0
Jul-02	0	32	0.00%	0	0
Aug-02	0	41	0.00%	0	1
Sep-02	0	33	0.00%	0	0
Oct-02	0	75	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

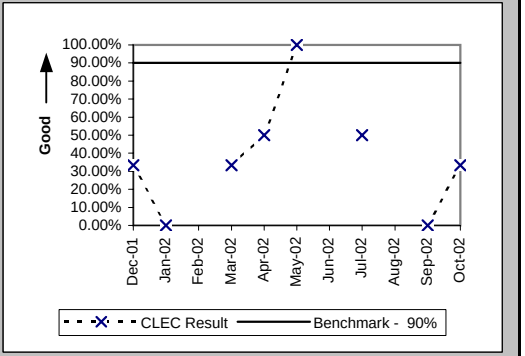
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	9	0.00%	0	0
Jan-02	0	11	0.00%	0	0
Feb-02	0	12	0.00%	0	0
Mar-02	0	11	0.00%	0	0
Apr-02	0	10	0.00%	0	0
May-02	0	7	0.00%	0	0
Jun-02	0	5	0.00%	0	0
Jul-02	0	9	0.00%	0	0
Aug-02	0	11	0.00%	0	1
Sep-02	0	8	0.00%	0	0
Oct-02	0	10	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

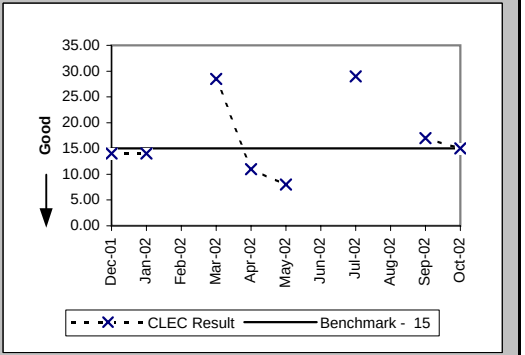
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	3	33.33%	0	0	47.14%
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02	1	3	33.33%	0	0	47.14%
Apr-02	1	2	50.00%	0	0	50.00%
May-02	2	2	100.00%	0	0	0.00%
Jun-02						
Jul-02	1	2	50.00%	0	0	50.00%
Aug-02						
Sep-02	0	1	0.00%	0	0	0.00%
Oct-02	1	3	33.33%	0	0	47.14%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

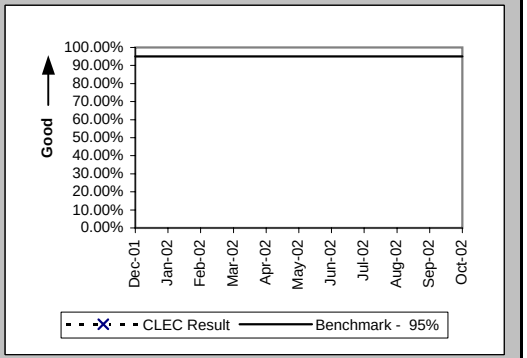
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	42	3	14.00	0	0	8.54
Jan-02	14	1	14.00	0	0	
Feb-02						
Mar-02	57	2	28.50	0	0	19.09
Apr-02	11	1	11.00	0	0	
May-02	8	1	8.00	0	0	
Jun-02						
Jul-02	29	1	29.00	0	0	
Aug-02						
Sep-02	17	1	17.00	0	0	
Oct-02	30	2	15.00	0	0	0.00



Checklist #4 - Line Sharing Installation

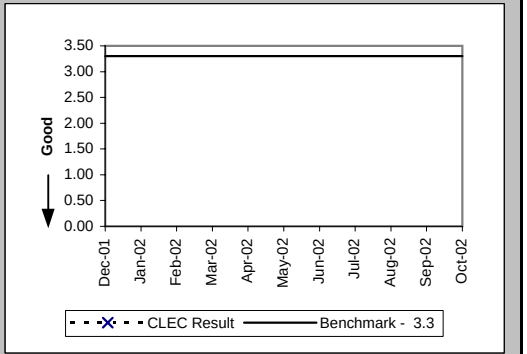
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



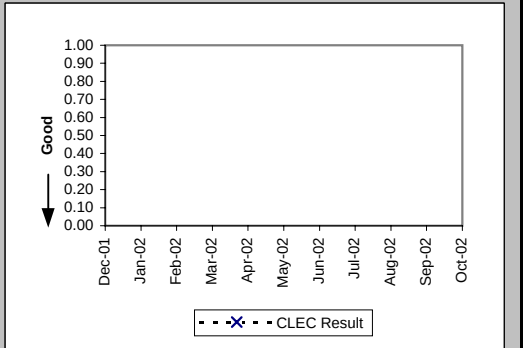
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

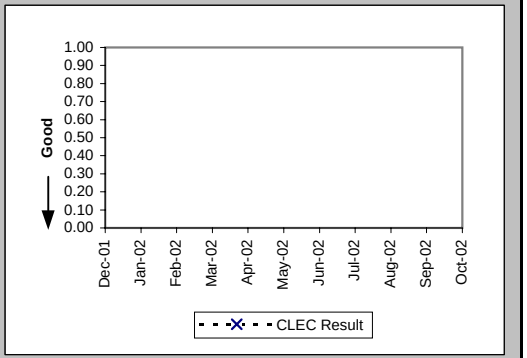
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

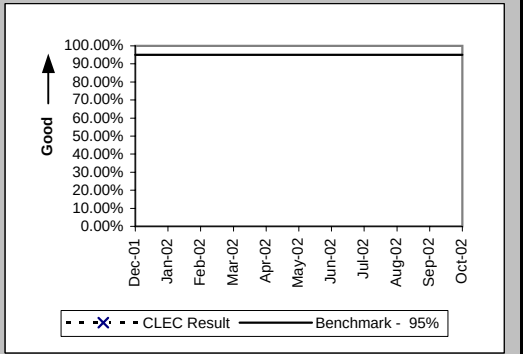
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



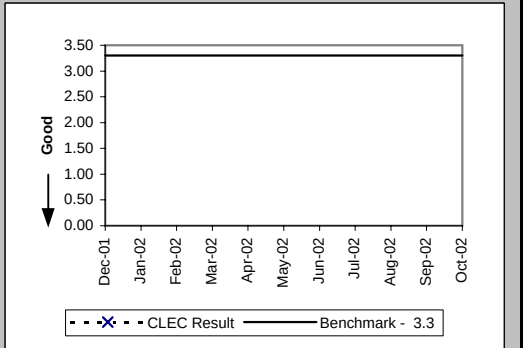
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

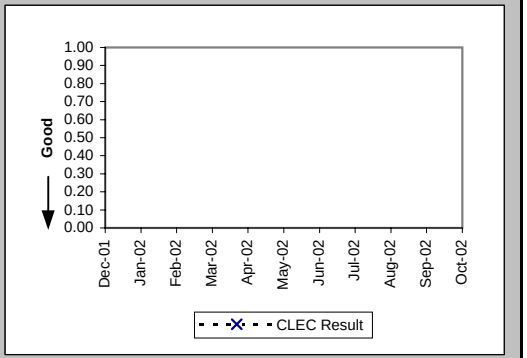
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

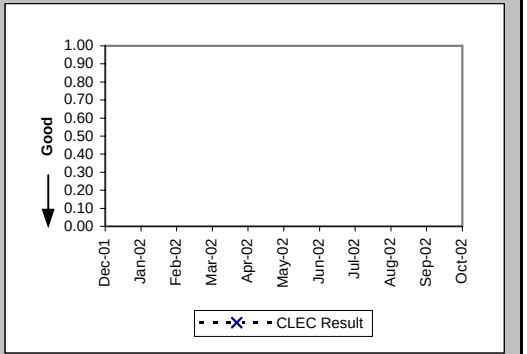
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



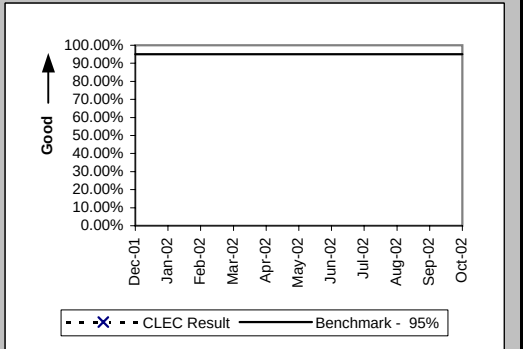
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

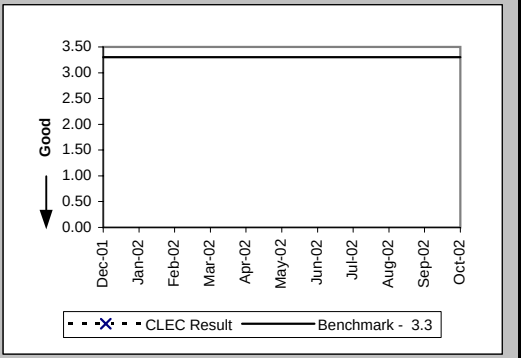
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

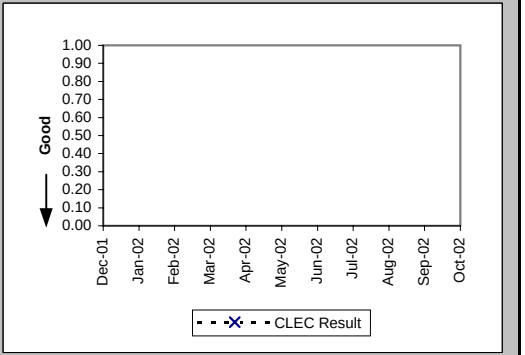
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



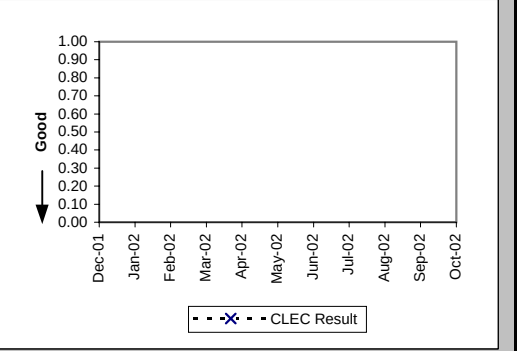
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

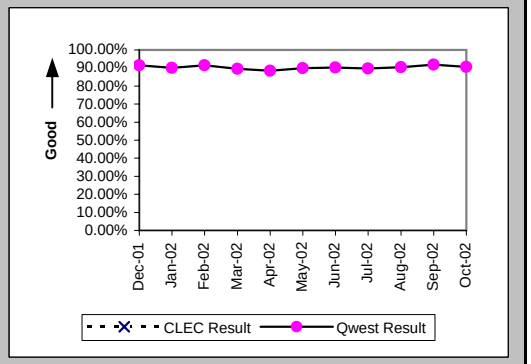
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

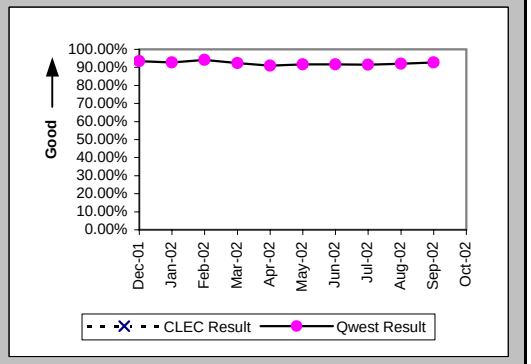
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2715	2967	91.51%	27.88%			
Jan-02						2616	2903	90.11%	29.85%			
Feb-02						2669	2916	91.53%	27.84%			
Mar-02						2477	2765	89.58%	30.55%			
Apr-02						2634	2977	88.48%	31.93%			
May-02						3190	3552	89.81%	30.25%			
Jun-02						3392	3760	90.21%	29.71%			
Jul-02						3155	3518	89.68%	30.42%			
Aug-02						3765	4163	90.44%	29.40%			
Sep-02						3771	4109	91.77%	27.48%			
Oct-02						3074	3393	90.60%	29.19%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

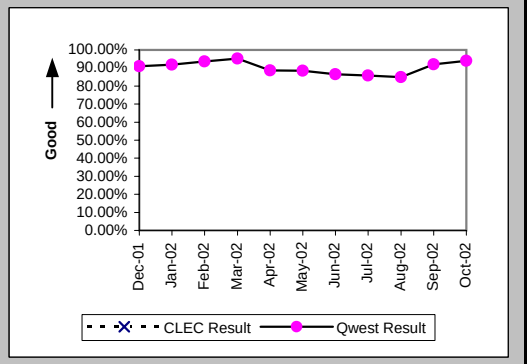
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2772	2967	93.43%	24.78%			
Jan-02						2692	2903	92.73%	25.96%			
Feb-02						2745	2916	94.14%	23.50%			
Mar-02						2555	2765	92.41%	26.49%			
Apr-02						2707	2977	90.93%	28.72%			
May-02						3258	3552	91.72%	27.55%			
Jun-02						3449	3760	91.73%	27.54%			
Jul-02						3218	3518	91.47%	27.93%			
Aug-02						3830	4163	92.00%	27.13%			
Sep-02						3812	4109	92.77%	25.90%			
Oct-02												



Checklist #4 - Line Sharing Repair

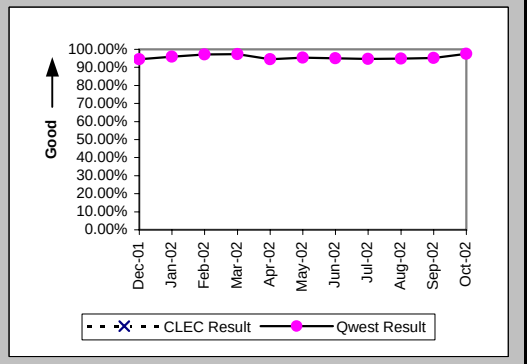
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						450	495	90.91%	28.75%			
Jan-02						444	483	91.93%	27.24%			
Feb-02						356	380	93.68%	24.32%			
Mar-02						402	422	95.26%	21.25%			
Apr-02						620	699	88.70%	31.66%			
May-02						776	877	88.48%	31.92%			
Jun-02						758	876	86.53%	34.14%			
Jul-02						733	855	85.73%	34.98%			
Aug-02						776	914	84.90%	35.80%			
Sep-02						617	670	92.09%	26.99%			
Oct-02						734	781	93.98%	23.78%			



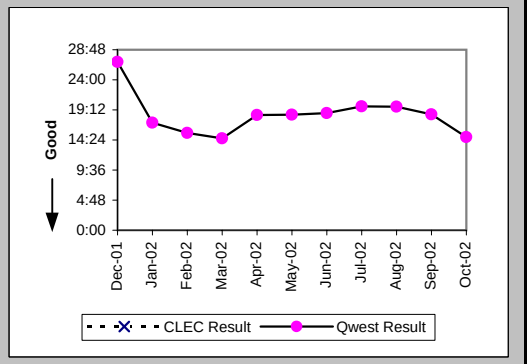
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						707	748	94.52%	22.76%			
Jan-02						682	711	95.92%	19.78%			
Feb-02						576	593	97.13%	16.69%			
Mar-02						597	613	97.39%	15.94%			
Apr-02						943	998	94.49%	22.82%			
May-02						1146	1202	95.34%	21.08%			
Jun-02						1104	1161	95.09%	21.61%			
Jul-02						1067	1127	94.68%	22.45%			
Aug-02						1129	1190	94.87%	22.05%			
Sep-02						891	935	95.29%	21.18%			
Oct-02						978	1002	97.60%	15.29%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

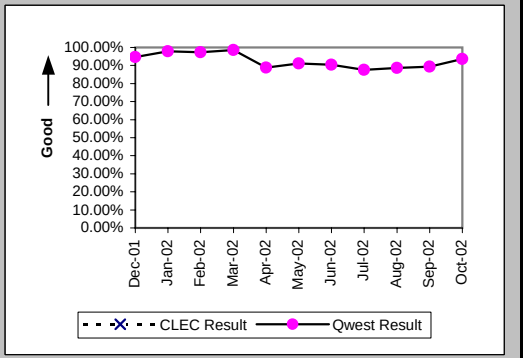
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20080:51	748	26:51	84:03			
Jan-02						12197:55	711	17:09	16:17			
Feb-02						9205:42	593	15:31	14:16			
Mar-02						8990:44	613	14:40	13:20			
Apr-02						18338:25	998	18:23	16:13			
May-02						22153:31	1202	18:26	15:25			
Jun-02						21672:53	1161	18:40	15:54			
Jul-02						22258:42	1127	19:45	16:09			
Aug-02						23460:13	1190	19:43	15:23			
Sep-02						17299:31	935	18:30	17:33			
Oct-02						14910:03	1002	14:53	15:36			



Checklist #4 - Line Sharing Repair

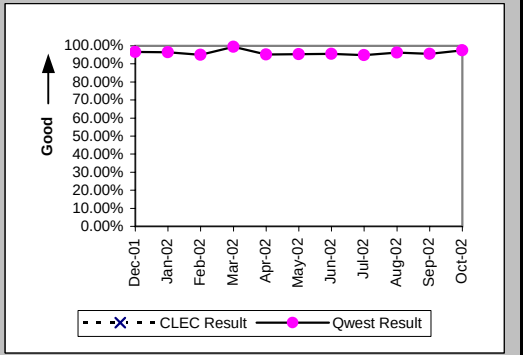
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						159	168	94.64%	22.52%			
Jan-02						138	141	97.87%	14.43%			
Feb-02						109	112	97.32%	16.15%			
Mar-02						138	140	98.57%	11.87%			
Apr-02						136	153	88.89%	31.43%			
May-02						368	404	91.09%	28.49%			
Jun-02						431	477	90.36%	29.52%			
Jul-02						583	665	87.67%	32.88%			
Aug-02						456	514	88.72%	31.64%			
Sep-02						386	432	89.35%	30.85%			
Oct-02						393	420	93.57%	24.53%			



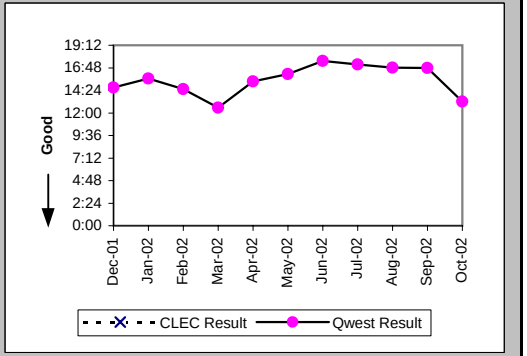
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						258	267	96.63%	18.05%			
Jan-02						221	229	96.51%	18.36%			
Feb-02						172	181	95.03%	21.74%			
Mar-02						189	190	99.47%	7.24%			
Apr-02						215	226	95.13%	21.52%			
May-02						541	567	95.41%	20.92%			
Jun-02						633	662	95.62%	20.47%			
Jul-02						789	832	94.83%	22.14%			
Aug-02						636	660	96.36%	18.72%			
Sep-02						531	556	95.50%	20.72%			
Oct-02						526	539	97.59%	15.34%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

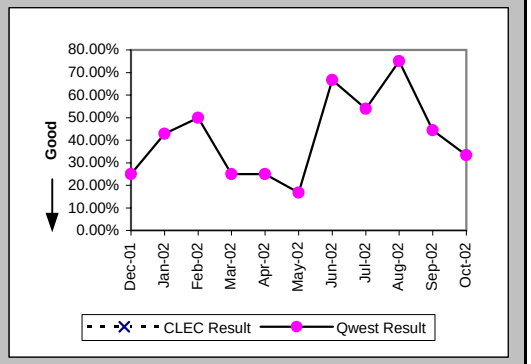
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3929:49	267	14:43	14:28			
Jan-02						3586:33	229	15:40	15:48			
Feb-02						2629:56	181	14:32	15:01			
Mar-02						2386:16	190	12:34	9:30			
Apr-02						3467:15	226	15:21	15:52			
May-02						9154:15	567	16:09	16:04			
Jun-02						11609:11	662	17:32	15:53			
Jul-02						14284:31	832	17:10	15:07			
Aug-02						11109:34	660	16:50	18:37			
Sep-02						9338:53	556	16:48	16:08			
Oct-02						7126:07	539	13:13	12:16			



Checklist #4 - Line Sharing Repair

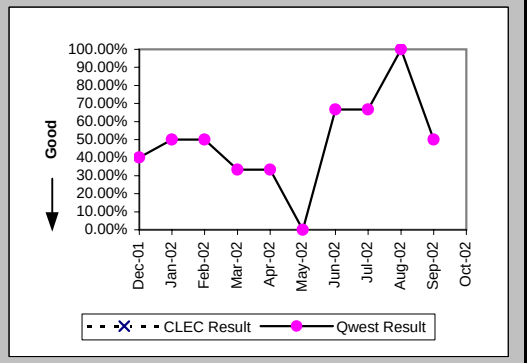
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						7	13	53.85%	49.85%			
Aug-02						6	8	75.00%	43.30%			
Sep-02						4	9	44.44%	49.69%			
Oct-02						2	6	33.33%	47.14%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

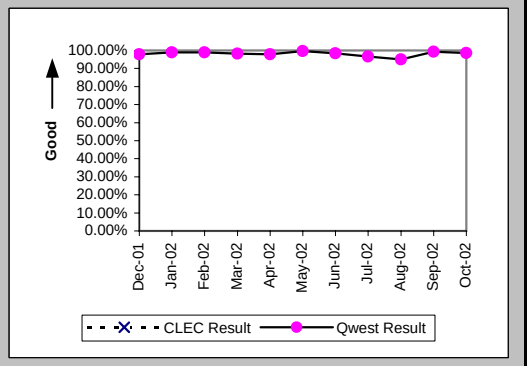
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	5	40.00%	48.99%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						1	3	33.33%	47.14%			
May-02						0	2	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						4	6	66.67%	47.14%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02												



Checklist #4 - Line Sharing Repair

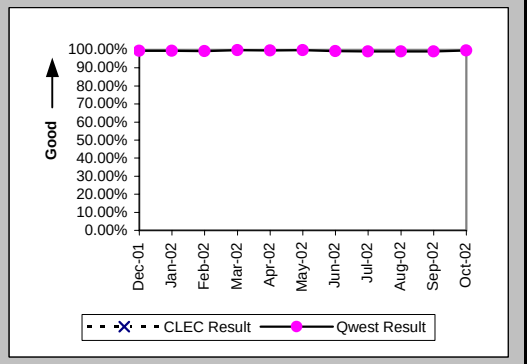
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						180	184	97.83%	14.58%			
Jan-02						199	201	99.01%	9.93%			
Feb-02						176	178	98.88%	10.54%			
Mar-02						218	222	98.20%	13.30%			
Apr-02						231	236	97.88%	14.40%			
May-02						245	246	99.59%	6.36%			
Jun-02						191	194	98.45%	12.34%			
Jul-02						200	207	96.62%	18.08%			
Aug-02						211	222	95.05%	21.70%			
Sep-02						150	151	99.34%	8.11%			
Oct-02						141	143	98.60%	11.74%			



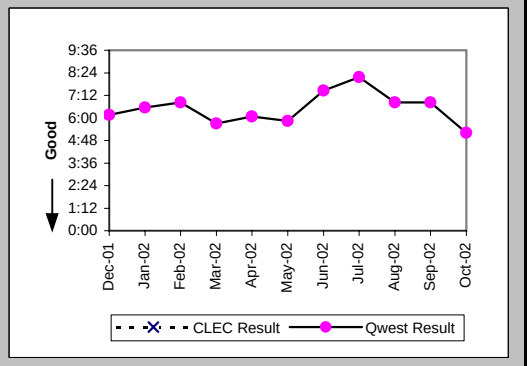
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						375	377	99.47%	7.26%			
Jan-02						447	449	99.55%	6.66%			
Feb-02						471	474	99.37%	7.93%			
Mar-02						533	534	99.81%	4.32%			
Apr-02						574	576	99.65%	5.88%			
May-02						541	542	99.82%	4.29%			
Jun-02						425	428	99.30%	8.34%			
Jul-02						439	443	99.10%	9.46%			
Aug-02						447	451	99.11%	9.38%			
Sep-02						346	349	99.14%	9.23%			
Oct-02						303	304	99.67%	5.73%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

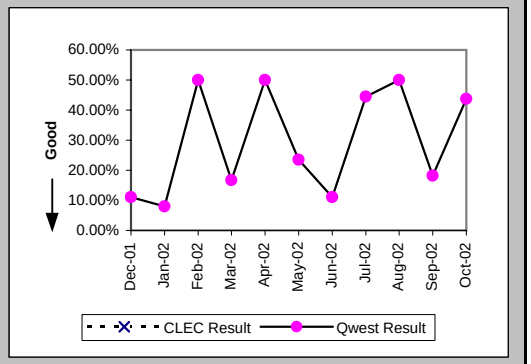
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2325:06	377	6:10	9:36			
Jan-02						2938:18	449	6:33	8:16			
Feb-02						3235:33	474	6:50	8:54			
Mar-02						3048:09	534	5:42	8:05			
Apr-02						3505:36	576	6:05	10:07			
May-02						3162:28	542	5:50	7:48			
Jun-02						3186:00	428	7:27	11:59			
Jul-02						3617:45	443	8:10	10:19			
Aug-02						3085:05	451	6:50	9:38			
Sep-02						2385:18	349	6:50	9:47			
Oct-02						1588:17	304	5:13	7:51			



Checklist #4 - Line Sharing Repair

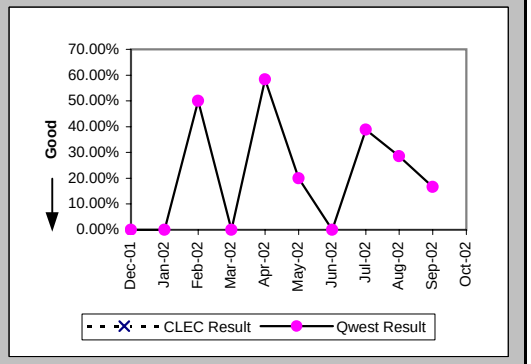
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	25	8.00%	27.13%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						7	14	50.00%	50.00%			
May-02						4	17	23.53%	42.42%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						12	27	44.44%	49.69%			
Aug-02						10	20	50.00%	50.00%			
Sep-02						2	11	18.18%	38.57%			
Oct-02						7	16	43.75%	49.61%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

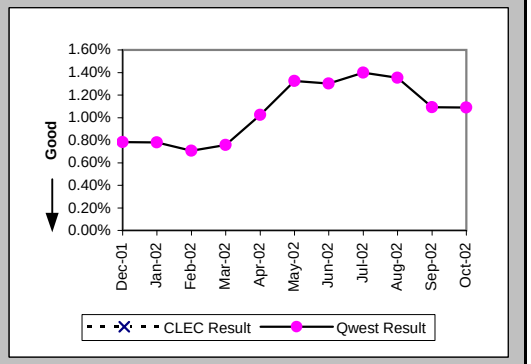
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						0	12	0.00%	0.00%			
Feb-02						3	6	50.00%	50.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						7	12	58.33%	49.30%			
May-02						2	10	20.00%	40.00%			
Jun-02						0	5	0.00%	0.00%			
Jul-02						7	18	38.89%	48.75%			
Aug-02						4	14	28.57%	45.18%			
Sep-02						1	6	16.67%	37.27%			
Oct-02												



Checklist #4 - Line Sharing Repair

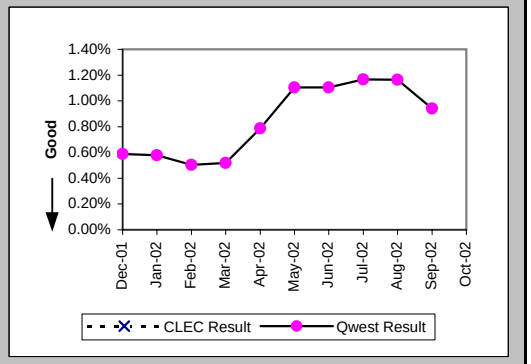
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1425	182091	0.78%	8.81%			
Jan-02						1414	181005	0.78%	8.80%			
Feb-02						1273	179945	0.71%	8.38%			
Mar-02						1361	179653	0.76%	8.67%			
Apr-02						1828	178319	1.03%	10.07%			
May-02						2346	177006	1.33%	11.44%			
Jun-02						2281	175306	1.30%	11.33%			
Jul-02						2445	174757	1.40%	11.75%			
Aug-02						2347	173553	1.35%	11.55%			
Sep-02						1889	173132	1.09%	10.39%			
Oct-02						1873	171730	1.09%	10.39%			



Trouble Rate (Percent) (MR-8*) (Parity)

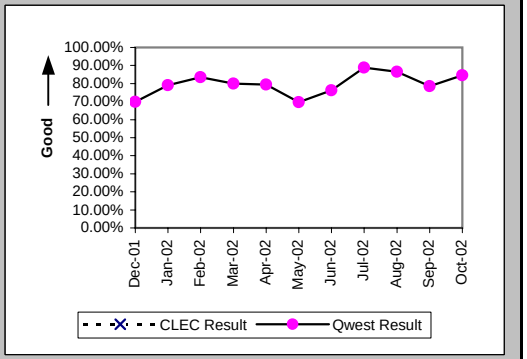
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1072	182091	0.59%	7.65%			
Jan-02						1048	181005	0.58%	7.59%			
Feb-02						907	179945	0.50%	7.08%			
Mar-02						933	179653	0.52%	7.19%			
Apr-02						1403	178319	0.79%	8.84%			
May-02						1955	177006	1.10%	10.45%			
Jun-02						1936	175306	1.10%	10.45%			
Jul-02						2041	174757	1.17%	10.74%			
Aug-02						2019	173553	1.16%	10.72%			
Sep-02						1627	173132	0.94%	9.65%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

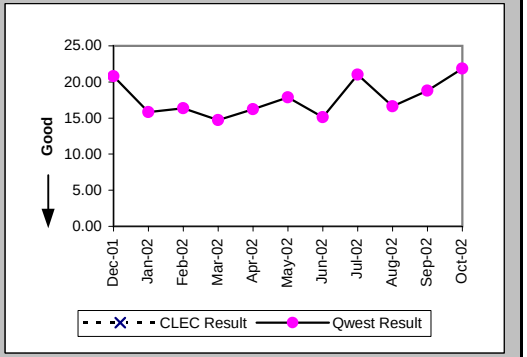
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02						64	80	80.00%	40.00%			
Apr-02						89	112	79.46%	40.40%			
May-02						99	142	69.72%	45.95%			
Jun-02						61	80	76.25%	42.56%			
Jul-02						111	125	88.80%	31.54%			
Aug-02						103	119	86.55%	34.11%			
Sep-02						102	130	78.46%	41.11%			
Oct-02						82	97	84.54%	36.16%			



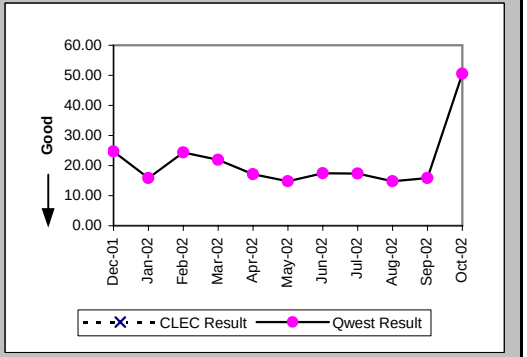
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02						1279	87	14.70	11.51			
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02						1374	91	15.10	10.68			
Jul-02						2875	137	20.99	12.46			
Aug-02						2508	151	16.61	9.99			
Sep-02						2537	135	18.79	17.50			
Oct-02						2295	105	21.86	21.38			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

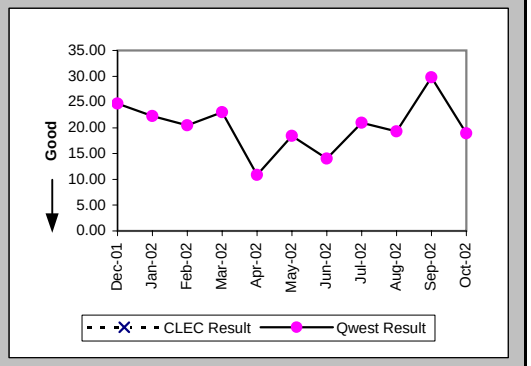
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02						394	23	17.13	18.43			
May-02						621	42	14.79	6.83			
Jun-02						402	23	17.48	14.11			
Jul-02						294	17	17.29	14.12			
Aug-02						222	15	14.80	11.31			
Sep-02						395	25	15.80	22.94			
Oct-02						303	6	50.50	58.03			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

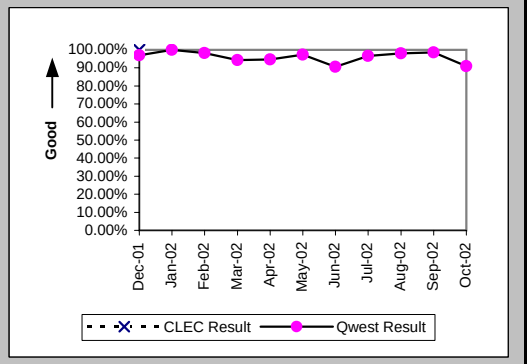
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			
Jul-02						21	1	21.00				
Aug-02						58	3	19.33	14.01			
Sep-02						149	5	29.80	27.59			
Oct-02						189	10	18.90	3.51			



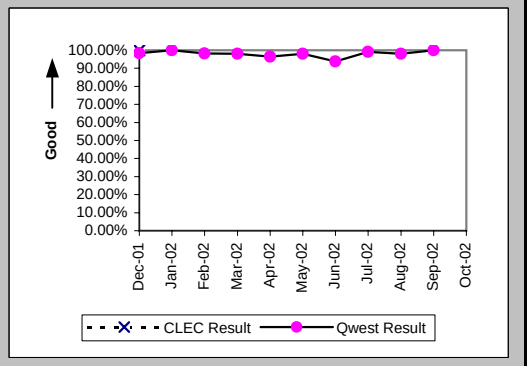
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	125	129	96.90%	17.33%	-0.18	-1.11	No
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						101	107	94.39%	23.01%			
Apr-02						106	112	94.64%	22.52%			
May-02						144	148	97.30%	16.22%			
Jun-02						116	128	90.63%	29.15%			
Jul-02						116	120	96.67%	17.95%			
Aug-02						145	148	97.97%	14.09%			
Sep-02						143	145	98.62%	11.66%			
Oct-02						110	121	90.91%	28.75%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

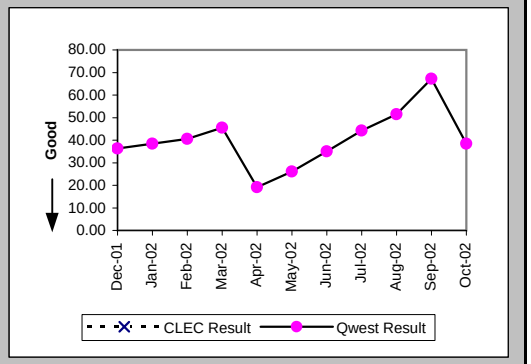
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	127	129	98.45%	12.35%	-0.13	-1.08	No
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						105	107	98.13%	13.54%			
Apr-02						108	112	96.43%	18.56%			
May-02						145	148	97.97%	14.09%			
Jun-02						120	128	93.75%	24.21%			
Jul-02						119	120	99.17%	9.09%			
Aug-02						145	148	97.97%	14.09%			
Sep-02						145	145	100.00%	0.00%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

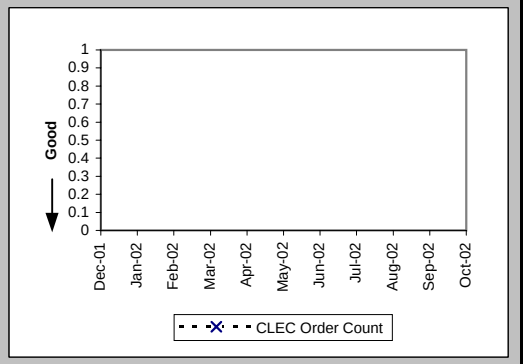
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02						1014	25	40.56	46.11			
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			
Jul-02						1504	34	44.24	50.27			
Aug-02						1544	30	51.47	53.73			
Sep-02						1344	20	67.20	67.66			
Oct-02						730	19	38.42	71.28			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

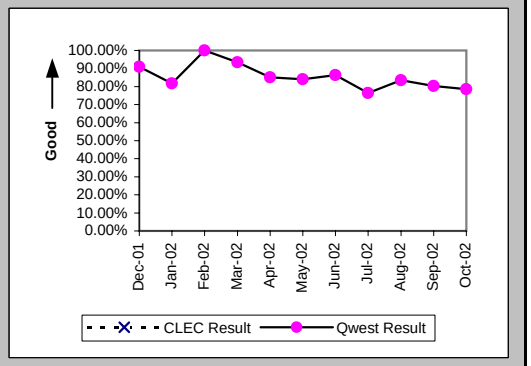
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

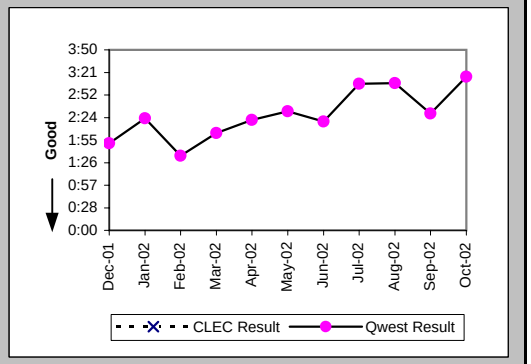
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						71	76	93.42%	24.79%			
Apr-02						40	47	85.11%	35.60%			
May-02						42	50	84.00%	36.66%			
Jun-02						76	88	86.36%	34.32%			
Jul-02						55	72	76.39%	42.47%			
Aug-02						61	73	83.56%	37.06%			
Sep-02						41	51	80.39%	39.70%			
Oct-02						51	65	78.46%	41.11%			



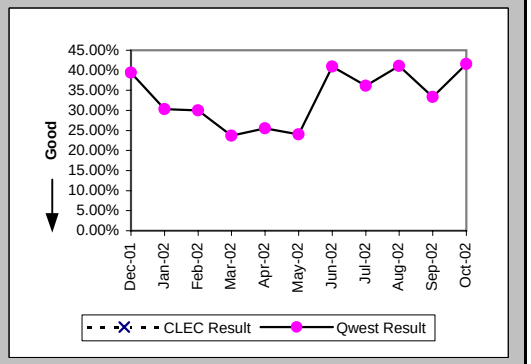
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02						156:43	76	2:04	2:50			
Apr-02						110:14	47	2:21	2:52			
May-02						127:04	50	2:32	2:40			
Jun-02						204:12	88	2:19	2:23			
Jul-02						224:06	72	3:07	4:13			
Aug-02						228:45	73	3:08	4:40			
Sep-02						126:23	51	2:29	2:42			
Oct-02						212:51	65	3:16	4:08			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

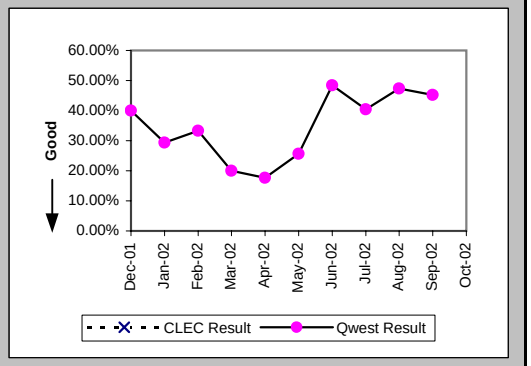
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						18	76	23.68%	42.51%			
Apr-02						12	47	25.53%	43.60%			
May-02						12	50	24.00%	42.71%			
Jun-02						36	88	40.91%	49.17%			
Jul-02						26	72	36.11%	48.03%			
Aug-02						30	73	41.10%	49.20%			
Sep-02						17	51	33.33%	47.14%			
Oct-02						27	65	41.54%	49.28%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

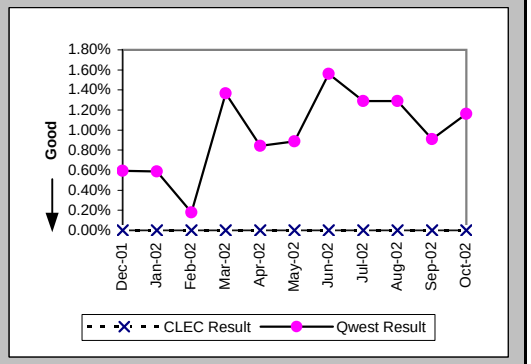
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						10	50	20.00%	40.00%			
Apr-02						6	34	17.65%	38.12%			
May-02						10	39	25.64%	43.67%			
Jun-02						31	64	48.44%	49.98%			
Jul-02						19	47	40.43%	49.07%			
Aug-02						27	57	47.37%	49.93%			
Sep-02						14	31	45.16%	49.77%			
Oct-02												



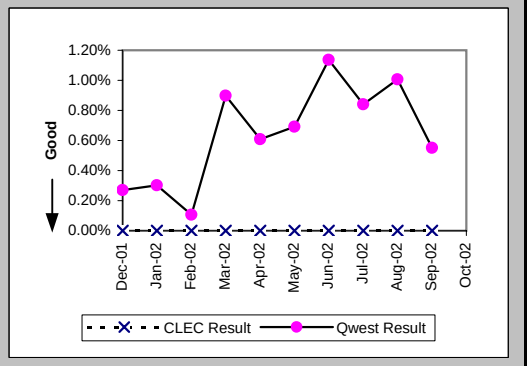
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	33	5548	0.59%	7.69%	-0.13	-1.08	No
Jan-02	0	3	0.00%	0	0	33	5608	0.59%	7.65%	-0.13	-1.08	No
Feb-02	0	3	0.00%	0	0	10	5626	0.18%	4.21%	-0.07	-1.04	No
Mar-02	0	9	0.00%	0	0	76	5566	1.37%	11.61%	-0.35	-1.21	No
Apr-02	0	10	0.00%	0	0	47	5586	0.84%	9.13%	-0.29	-1.18	No
May-02	0	10	0.00%	0	0	50	5641	0.89%	9.37%	-0.3	-1.18	No
Jun-02	0	11	0.00%	0	0	88	5637	1.56%	12.40%	-0.42	-1.25	No
Jul-02	0	12	0.00%	0	0	72	5590	1.29%	11.28%	-0.4	-1.24	No
Aug-02	0	12	0.00%	0	0	73	5660	1.29%	11.28%	-0.4	-1.24	No
Sep-02	0	12	0.00%	0	0	51	5616	0.91%	9.49%	-0.33	-1.2	No
Oct-02	0	12	0.00%	0	0	65	5595	1.16%	10.72%	-0.38	-1.23	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

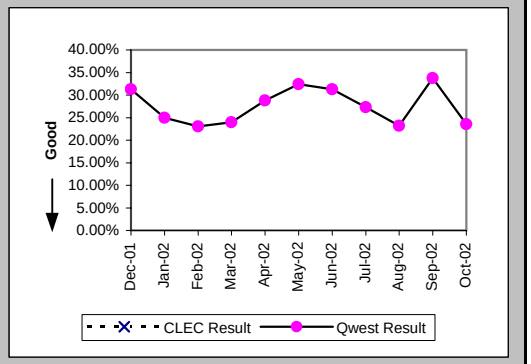
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	15	5548	0.27%	5.19%	-0.09	-1.05	No
Jan-02	0	3	0.00%	0	0	17	5608	0.30%	5.50%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	6	5626	0.11%	3.26%	-0.06	-1.03	No
Mar-02	0	9	0.00%	0	0	50	5566	0.90%	9.44%	-0.29	-1.17	No
Apr-02	0	10	0.00%	0	0	34	5586	0.61%	7.78%	-0.25	-1.15	No
May-02	0	10	0.00%	0	0	39	5641	0.69%	8.29%	-0.26	-1.16	No
Jun-02	0	11	0.00%	0	0	64	5637	1.14%	10.59%	-0.36	-1.22	No
Jul-02	0	12	0.00%	0	0	47	5590	0.84%	9.13%	-0.32	-1.19	No
Aug-02	0	12	0.00%	0	0	57	5660	1.01%	9.98%	-0.35	-1.21	No
Sep-02	0	12	0.00%	0	0	31	5616	0.55%	7.41%	-0.26	-1.16	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

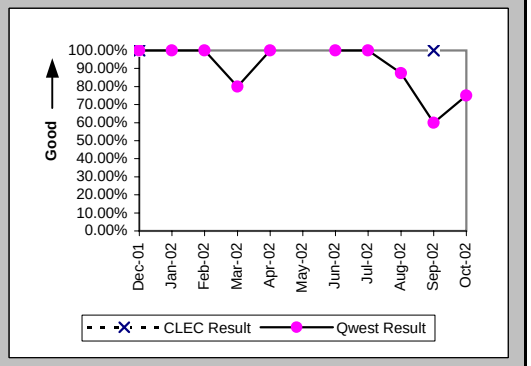
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02						24	100	24.00%	42.71%			
Apr-02						19	66	28.79%	45.28%			
May-02						24	74	32.43%	46.81%			
Jun-02						40	128	31.25%	46.35%			
Jul-02						27	99	27.27%	44.54%			
Aug-02						22	95	23.16%	42.18%			
Sep-02						26	77	33.77%	47.29%			
Oct-02						20	85	23.53%	42.42%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

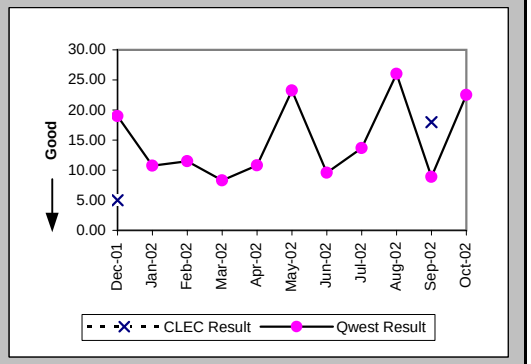
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02	1	1	100.00%	0	0	3	5	60.00%	48.99%	-0.75	-1.45	No
Oct-02						3	4	75.00%	43.30%			



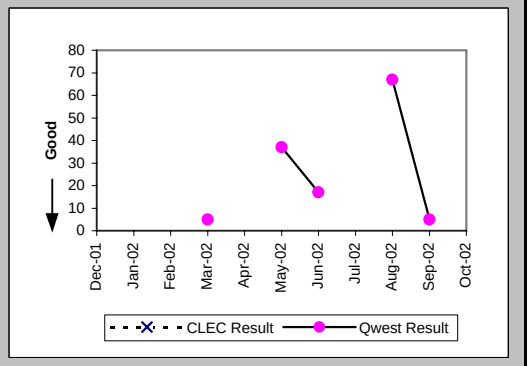
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	57	3	19.00	18.25	-0.66	-1.4	No
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			
Jul-02						41	3	13.67	5.03			
Aug-02						234	9	26.00	19.10			
Sep-02	18	1	18.00	0	0	62	7	8.86	3.02	1.55	-0.06	No
Oct-02						90	4	22.50	25.09			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

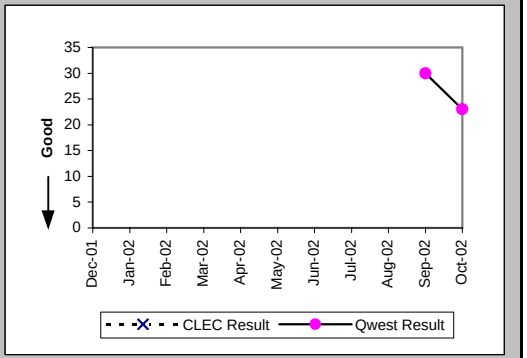
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			
Jul-02												
Aug-02						67	1	67.00				
Sep-02						5	1	5.00				
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

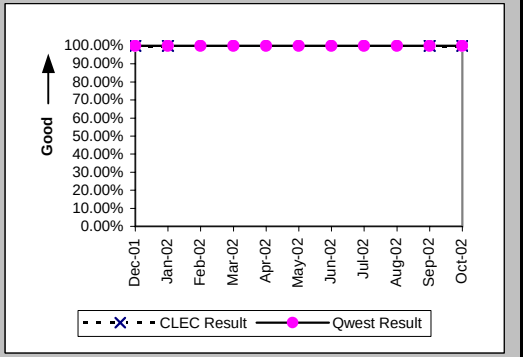
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						30	1	30.00				
Oct-02						23	1	23.00				



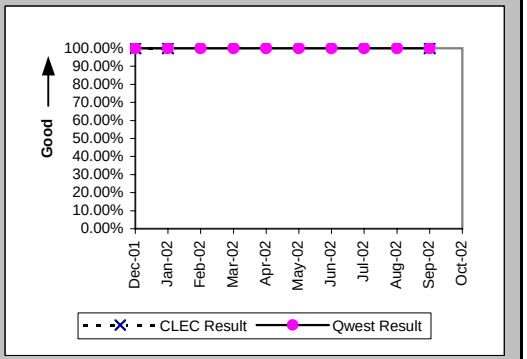
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

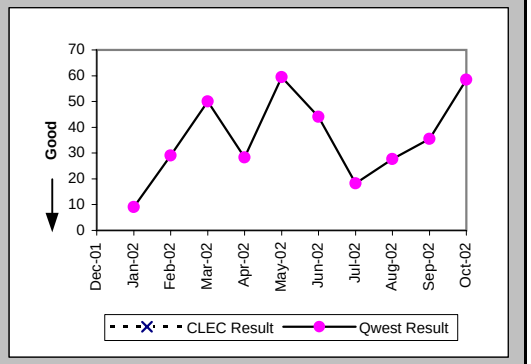
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

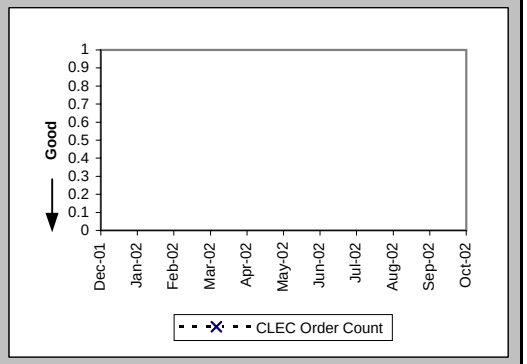
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			
Jul-02						73	4	18.25	14.45			
Aug-02						83	3	27.67	22.03			
Sep-02						71	2	35.50	47.38			
Oct-02						117	2	58.50	47.38			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

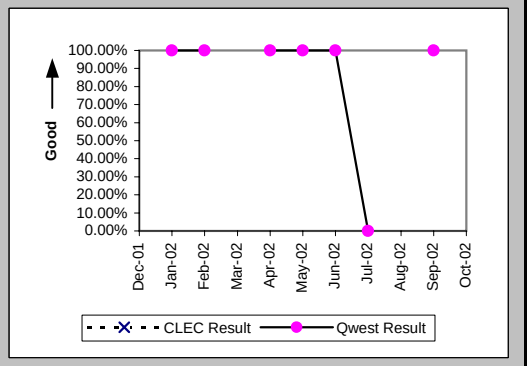
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

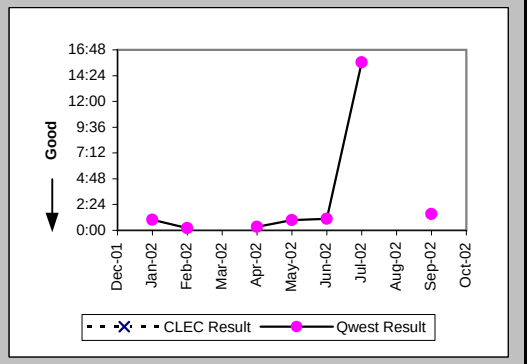
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												



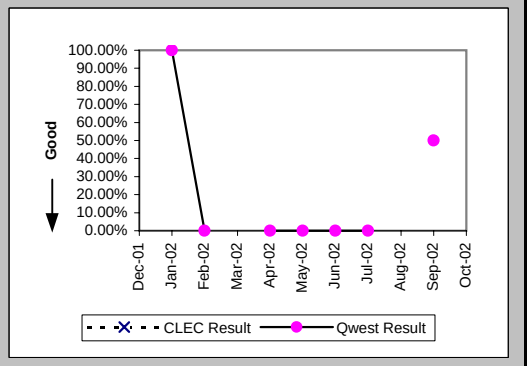
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				
Jul-02						15:39	1	15:39				
Aug-02												
Sep-02						3:02	2	1:31	0:31			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

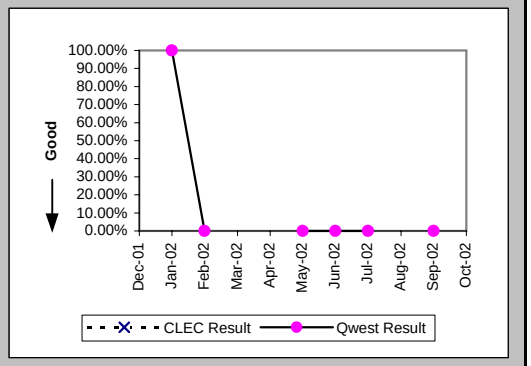
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	2	50.00%	50.00%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

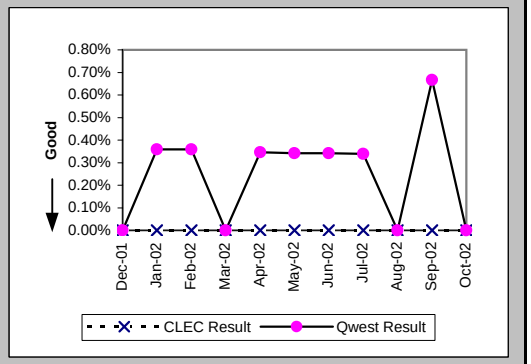
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												



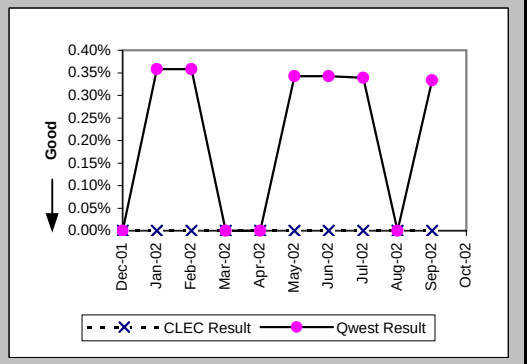
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	0	277	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Apr-02	0	3	0.00%	0	0	1	289	0.35%	5.87%	-0.1	-1.06	No
May-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jun-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jul-02	0	3	0.00%	0	0	1	295	0.34%	5.81%	-0.1	-1.06	No
Aug-02	0	3	0.00%	0	0	0	298	0.00%	N/A	N/A	N/A	
Sep-02	0	4	0.00%	0	0	2	300	0.67%	8.14%	-0.16	-1.1	No
Oct-02	0	4	0.00%	0	0	0	300	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

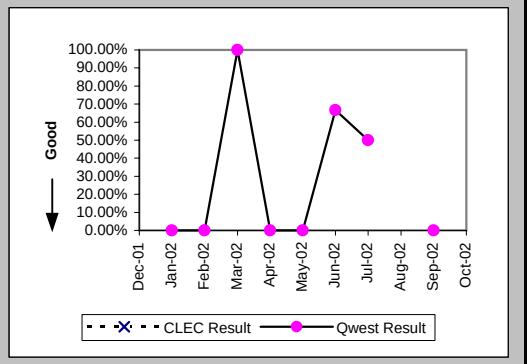
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	0	277	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Apr-02	0	3	0.00%	0	0	0	289	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jun-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jul-02	0	3	0.00%	0	0	1	295	0.34%	5.81%	-0.1	-1.06	No
Aug-02	0	3	0.00%	0	0	0	298	0.00%	N/A	N/A	N/A	
Sep-02	0	4	0.00%	0	0	1	300	0.33%	5.76%	-0.11	-1.07	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

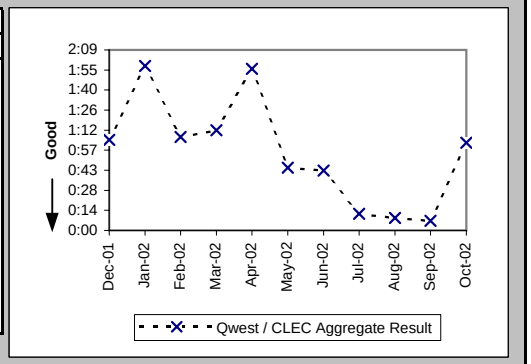
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Checklist #7 - E911

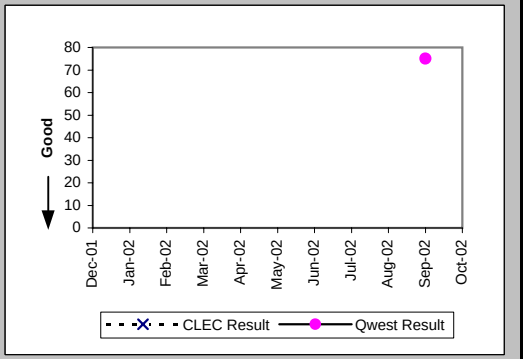
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1:05	0	0
Jan-02	1:58	0	0
Feb-02	1:07	0	0
Mar-02	1:12	0	0
Apr-02	1:56	0	0
May-02	0:45	0	0
Jun-02	0:43	0	0
Jul-02	0:12	0	0
Aug-02	0:09	0	0
Sep-02	0:07	0	0
Oct-02	1:03	0	0



Checklist #7 - E911/911 Trunk Installation

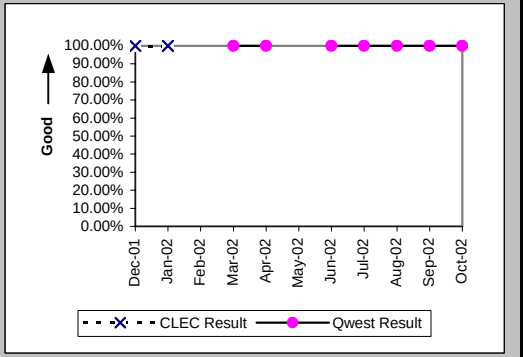
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						75	1	75.00				
Oct-02												



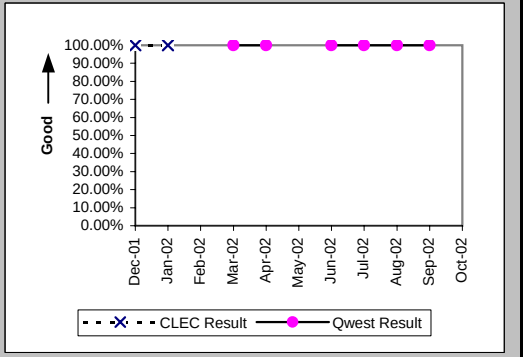
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

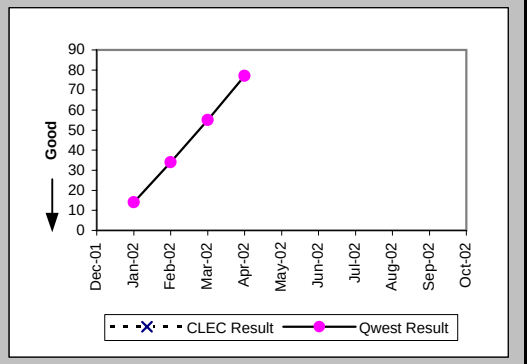
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



Checklist #7 - E911/911 Trunk Installation

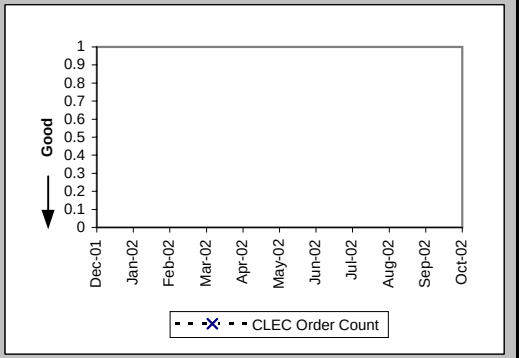
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						14	1	14.00				
Feb-02						34	1	34.00				
Mar-02						55	1	55.00				
Apr-02						77	1	77.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #7 - E911/911 Trunk Installation

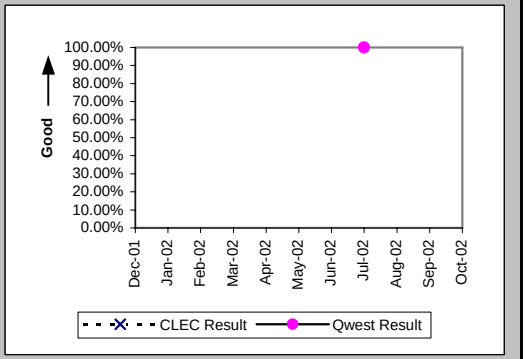
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #7 - E911/911 Trunk Repair

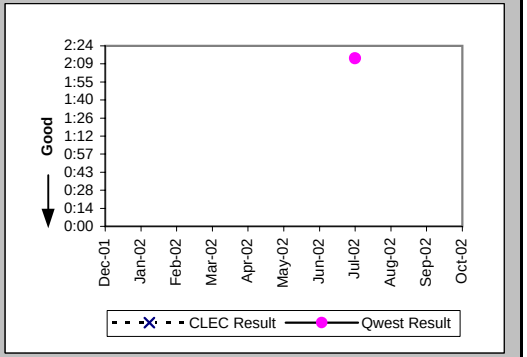
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						4	4	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



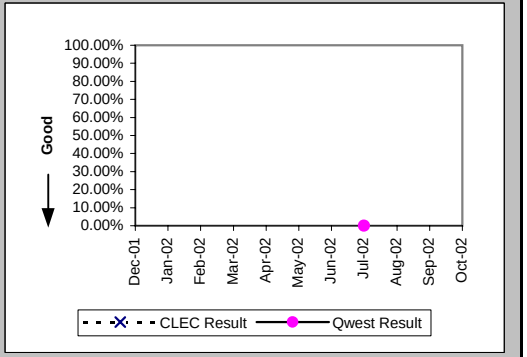
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						8:58	4	2:14	0:22			
Aug-02												
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

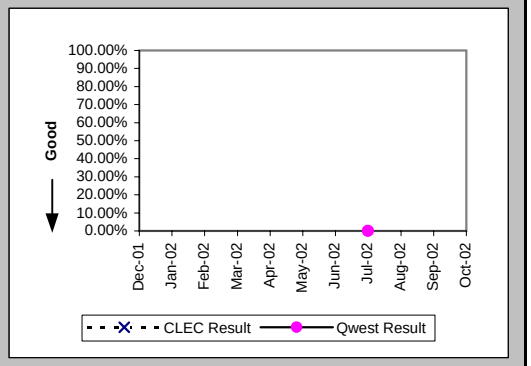
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Checklist #7 - E911/911 Trunk Repair

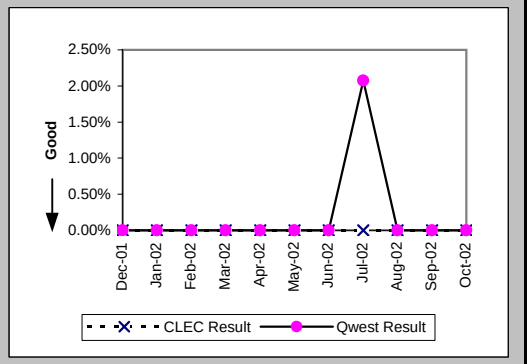
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



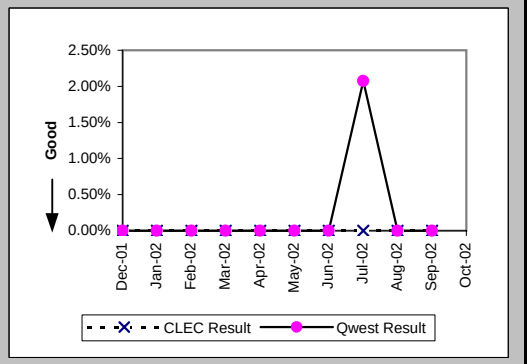
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Jan-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Feb-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Mar-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Apr-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
May-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Jun-02	0	16	0.00%	0	0	0	193	0.00%	N/A	N/A	N/A	
Jul-02	0	16	0.00%	0	0	4	193	2.07%	14.25%	-0.56	-1.34	No
Aug-02	0	16	0.00%	0	0	0	204	0.00%	N/A	N/A	N/A	
Sep-02	0	16	0.00%	0	0	0	206	0.00%	N/A	N/A	N/A	
Oct-02	0	16	0.00%	0	0	0	206	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

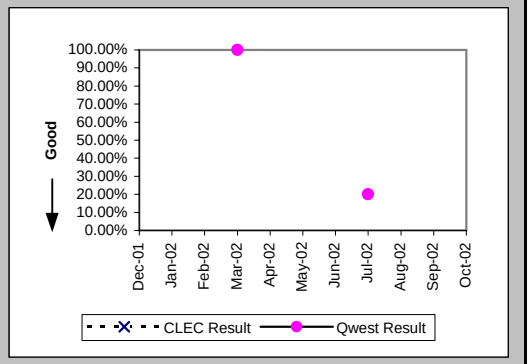
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Jan-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Feb-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Mar-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Apr-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
May-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Jun-02	0	16	0.00%	0	0	0	193	0.00%	N/A	N/A	N/A	
Jul-02	0	16	0.00%	0	0	4	193	2.07%	14.25%	-0.56	-1.34	No
Aug-02	0	16	0.00%	0	0	0	204	0.00%	N/A	N/A	N/A	
Sep-02	0	16	0.00%	0	0	0	206	0.00%	N/A	N/A	N/A	
Oct-02												



Checklist #7 - E911/911 Trunk Repair

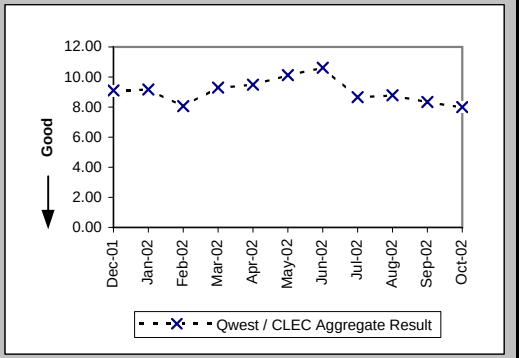
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02						1	5	20.00%	40.00%			
Aug-02												
Sep-02												
Oct-02												

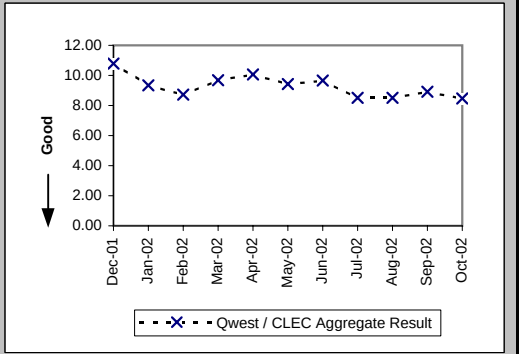


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62
Jul-02	8.67
Aug-02	8.78
Sep-02	8.33
Oct-02	8.01

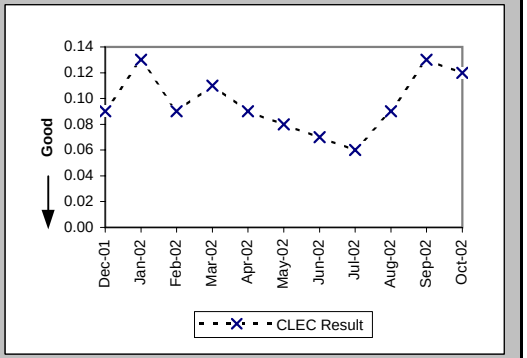


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51
Aug-02	8.51
Sep-02	8.91
Oct-02	8.46

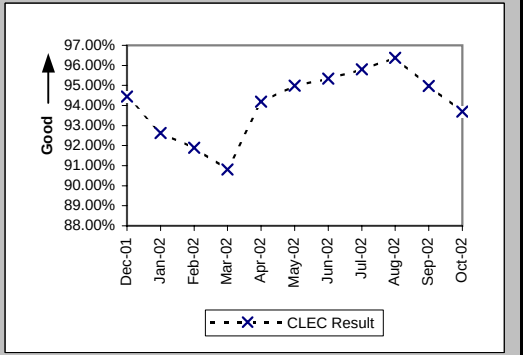


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.13	0	0
Feb-02	0.09	0	0
Mar-02	0.11	0	0
Apr-02	0.09	0	0
May-02	0.08	0	0
Jun-02	0.07	0	0
Jul-02	0.06	0	0
Aug-02	0.09	0	0
Sep-02	0.13	0	0
Oct-02	0.12	0	0



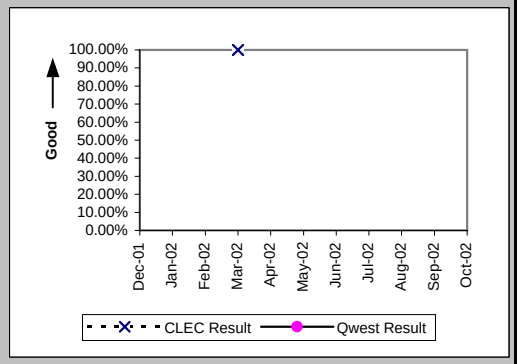
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	94.45%		
Jan-02	92.63%	0	0
Feb-02	91.90%	0	0
Mar-02	90.81%	0	0
Apr-02	94.19%	0	0
May-02	95.00%	0	0
Jun-02	95.34%	0	0
Jul-02	95.80%	0	0
Aug-02	96.38%	0	0
Sep-02	94.97%	0	0
Oct-02	93.69%	0	0



Checklist #9 - NXX Code Activation

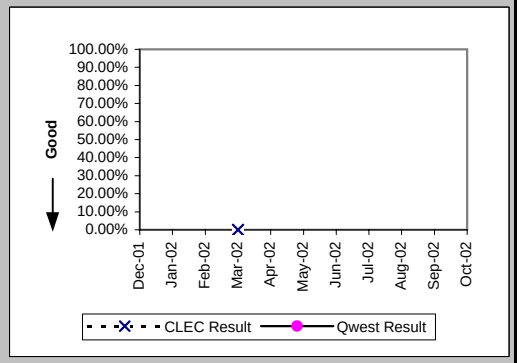
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02	1	1	100.00%	0	0			
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								



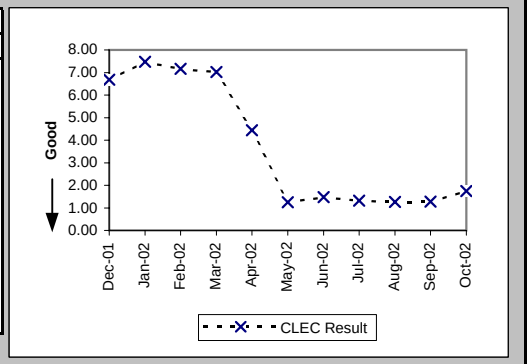
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02	0	1	0.00%	0	0			
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								



Checklist #10 - Databases and Signaling

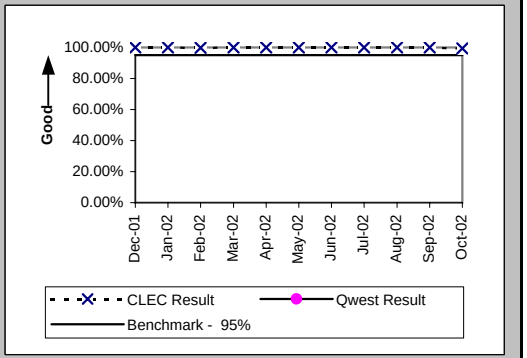
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0



Checklist #11 - Number Portability**

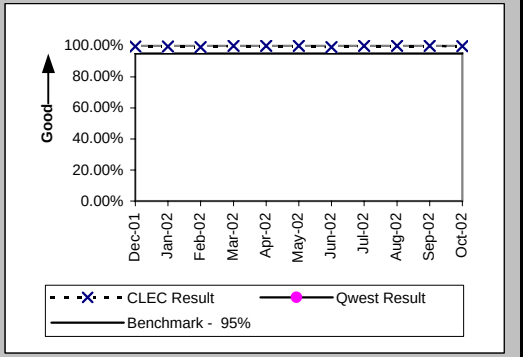
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0							No
Jan-02	420	420	100.00%	0	0							No
Feb-02	517	518	99.81%	0	0							No
Mar-02	224	224	100.00%	0	0							No
Apr-02	33	33	100.00%	0	0							No
May-02	123	123	100.00%	0	0							No
Jun-02	62	62	100.00%	0	0							No
Jul-02	66	66	100.00%	0	0							No
Aug-02	55	55	100.00%	0	0							No
Sep-02	66	66	100.00%	0	0							No
Oct-02	175	176	99.43%	0	0							No



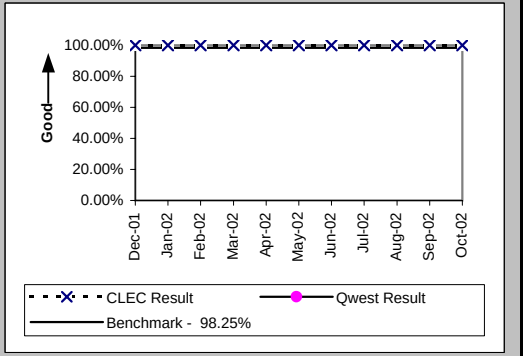
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	560	562	99.64%	0	0							No
Jan-02	295	296	99.66%	0	0							No
Feb-02	259	261	99.23%	0	0							No
Mar-02	527	527	100.00%	0	0							No
Apr-02	270	270	100.00%	0	0							No
May-02	365	365	100.00%	0	0							No
Jun-02	136	137	99.27%	0	0							No
Jul-02	217	217	100.00%	0	0							No
Aug-02	923	923	100.00%	0	0							No
Sep-02	457	457	100.00%	0	0							No
Oct-02	380	381	99.74%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

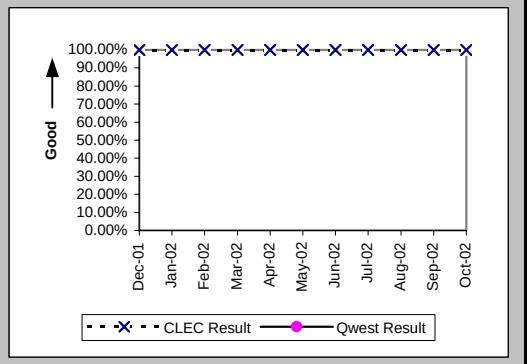
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	568	568	100.00%	0	0							No
Jan-02	716	716	100.00%	0	0							No
Feb-02	779	779	100.00%	0	0							No
Mar-02	751	751	100.00%	0	0							No
Apr-02	303	303	100.00%	0	0							No
May-02	595	595	100.00%	0	0							No
Jun-02	322	322	100.00%	0	0							No
Jul-02	320	320	100.00%	0	0							No
Aug-02	1012	1012	100.00%	0	0							No
Sep-02	559	559	100.00%	0	0							No
Oct-02	624	624	100.00%	0	0							No



Checklist #11 - Number Portability**

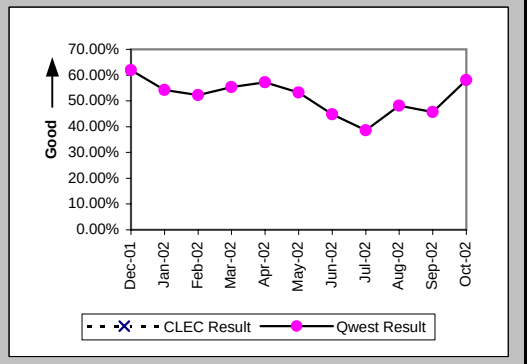
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	568	568	100.00%	0	0							
Jan-02	716	716	100.00%	0	0							
Feb-02	779	779	100.00%	0	0							
Mar-02	751	751	100.00%	0	0							
Apr-02	303	303	100.00%	0	0							
May-02	595	595	100.00%	0	0							
Jun-02	322	322	100.00%	0	0							
Jul-02	320	320	100.00%	0	0							
Aug-02	1012	1012	100.00%	0	0							
Sep-02	559	559	100.00%	0	0							
Oct-02	624	624	100.00%	0	0							



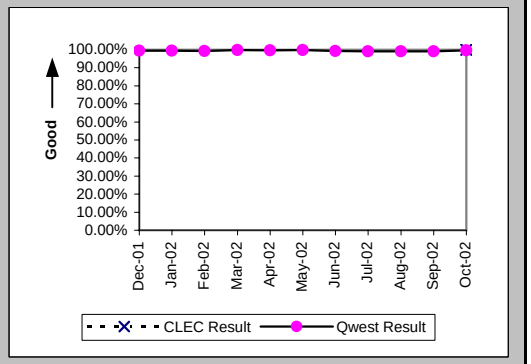
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114	184	61.96%	48.55%			
Jan-02						109	201	54.23%	49.82%			
Feb-02						93	178	52.25%	49.95%			
Mar-02						123	222	55.41%	49.71%			
Apr-02						135	236	57.20%	49.48%			
May-02						131	246	53.25%	49.89%			
Jun-02						87	194	44.85%	49.73%			
Jul-02						80	207	38.65%	48.69%			
Aug-02						107	222	48.20%	49.97%			
Sep-02						69	151	45.70%	49.81%			
Oct-02						83	143	58.04%	49.35%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

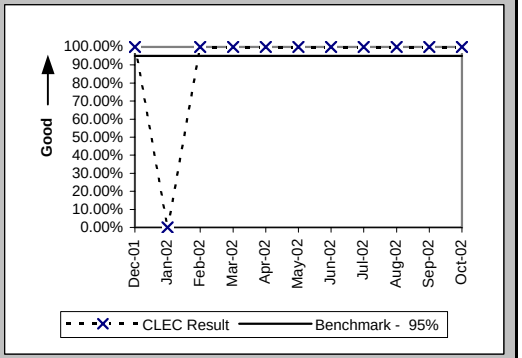
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						375	377	99.47%	7.26%			
Jan-02						447	449	99.55%	6.66%			
Feb-02						471	474	99.37%	7.93%			
Mar-02						533	534	99.81%	4.32%			
Apr-02						574	576	99.65%	5.88%			
May-02						541	542	99.82%	4.29%			
Jun-02						425	428	99.30%	8.34%			
Jul-02						439	443	99.10%	9.46%			
Aug-02						447	451	99.11%	9.38%			
Sep-02						346	349	99.14%	9.23%			
Oct-02	1	1	100.00%	0	0	303	304	99.67%	5.73%	-0.06	-1.03	No



Checklist #13 - Reciprocal Compensation

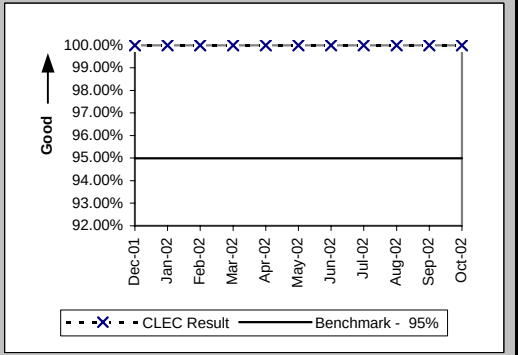
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	226.38	226.38	100.00%	0	0
Jan-02	-6109.61	226.59	0.00%	0	0
Feb-02	199.43	199.43	100.00%	0	0
Mar-02	186.99	186.99	100.00%	0	0
Apr-02	223.63	223.63	100.00%	0	0
May-02	570.1	570.1	100.00%	0	0
Jun-02	596.7	596.7	100.00%	0	0
Jul-02	631.92	631.92	100.00%	0	0
Aug-02	732.5	732.5	100.00%	0	0
Sep-02	509.63	509.63	100.00%	0	0
Oct-02	445.86	445.86	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

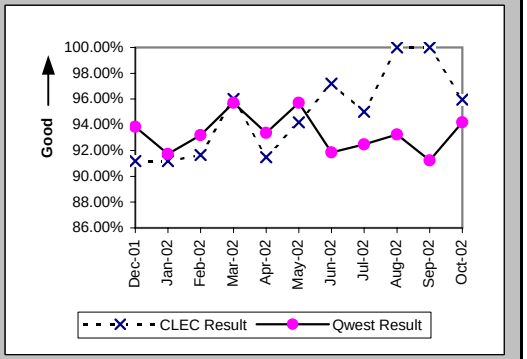
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	226.38	226.38	100.00%	0	0
Jan-02	226.59	226.59	100.00%	0	0
Feb-02	199.43	199.43	100.00%	0	0
Mar-02	186.99	186.99	100.00%	0	0
Apr-02	223.63	223.63	100.00%	0	0
May-02	570.1	570.1	100.00%	0	0
Jun-02	596.7	596.7	100.00%	0	0
Jul-02	631.92	631.92	100.00%	0	0
Aug-02	732.5	732.5	100.00%	0	0
Sep-02	509.63	509.63	100.00%	0	0
Oct-02	445.86	445.86	100.00%	0	0



Checklist #14 - Resale - Residence Installation

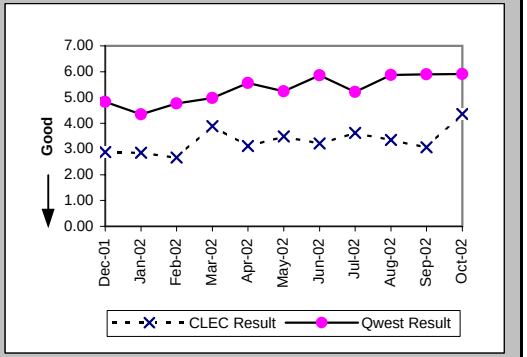
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	34	91.18%	0	0	519	553	93.85%	24.02%	0.64	-0.61	No
Jan-02	31	34	91.18%	0	0	621	677	91.73%	27.55%	0.17	-0.9	No
Feb-02	22	24	91.67%	0	0	507	544	93.20%	25.18%	0.34	-0.79	No
Mar-02	24	25	96.00%	0	0	512	535	95.70%	20.28%	-0.07	-1.04	No
Apr-02	43	47	91.49%	0	1	465	498	93.37%	24.87%	0.52	-0.68	No
May-02	65	69	94.20%	0	0	689	720	95.69%	20.30%	0.6	-0.63	No
Jun-02	69	71	97.18%	0	0	542	590	91.86%	27.34%	-1.55	-1.94	No
Jul-02	57	60	95.00%	0	0	529	572	92.48%	26.37%	-0.7	-1.43	No
Aug-02	69	69	100.00%	0	0	760	815	93.25%	25.09%	-2.15	-2.3	No
Sep-02	94	94	100.00%	0	0	584	640	91.25%	28.26%	-2.8	-2.7	No
Oct-02	71	74	95.95%	0	0	584	620	94.19%	23.39%	-0.61	-1.37	No



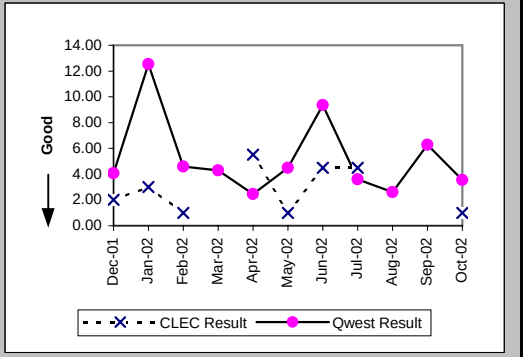
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98	34	2.88	0	0	2682	555	4.83	4.99	-2.21	-2.35	No
Jan-02	97	34	2.85	0	0	2957	680	4.35	4.31	-1.98	-2.2	No
Feb-02	64	24	2.67	0	0	2616	550	4.76	5.54	-1.81	-2.1	No
Mar-02	97	25	3.88	0	0	2674	537	4.98	5.42	-0.99	-1.6	No
Apr-02	146	47	3.11	0	1	2808	505	5.56	7.23	-2.23	-2.35	No
May-02	241	69	3.49	0	0	3786	723	5.24	5.05	-2.74	-2.67	No
Jun-02	228	71	3.21	0	0	3504	598	5.86	9.37	-2.25	-2.37	No
Jul-02	218	60	3.63	0	0	3012	578	5.21	5.52	-2.11	-2.28	No
Aug-02	231	69	3.35	0	0	4841	825	5.87	6.65	-3.02	-2.84	No
Sep-02	288	94	3.06	0	0	3792	644	5.89	6.18	-4.14	-3.52	No
Oct-02	323	74	4.36	0	0	3699	626	5.91	7.10	-1.77	-2.08	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

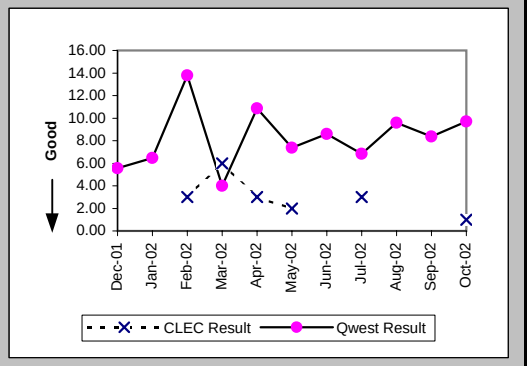
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	3	2.00	0	0	57	14	4.07	4.50	-0.72	-1.44	No
Jan-02	9	3	3.00	0	0	351	28	12.54	47.68	-0.33	-1.2	No
Feb-02	1	1	1.00	0	0	101	22	4.59	4.15	-0.85	-1.51	No
Mar-02						60	14	4.29	8.35			
Apr-02	11	2	5.50	0	0	49	20	2.45	1.43	1.81	0.1	Yes
May-02	3	3	1.00	0	0	72	16	4.50	5.88	-0.95	-1.58	No
Jun-02	9	2	4.50	0	0	253	27	9.37	17.80	-0.37	-1.23	No
Jul-02	9	2	4.50	0	0	36	10	3.60	2.01	0.49	-0.7	No
Aug-02						39	15	2.60	1.80			
Sep-02						138	22	6.27	8.49			
Oct-02	2	2	1.00	0	0	46	13	3.54	3.20	-1.04	-1.63	No



Checklist #14 - Resale - Residence Installation

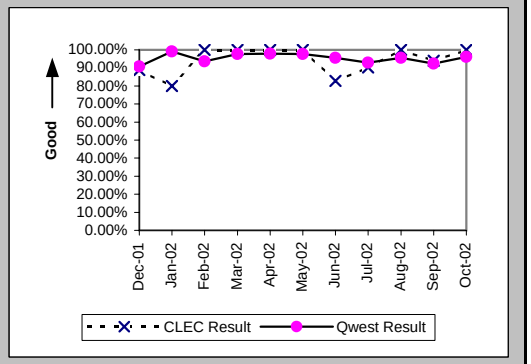
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	20	5.55	3.91			
Jan-02						181	28	6.46	4.61			
Feb-02	3	1	3.00	0	0	207	15	13.80	16.76	-0.62	-1.38	No
Mar-02	6	1	6.00	0	0	36	9	4.00	2.50	0.42	-0.75	No
Apr-02	6	2	3.00	0	0	152	14	10.86	11.55	-0.9	-1.55	No
May-02	2	1	2.00	0	0	118	16	7.38	6.88	-0.76	-1.46	No
Jun-02						189	22	8.59	19.95			
Jul-02	3	1	3.00	0	0	226	33	6.85	6.98	-0.54	-1.33	No
Aug-02						384	40	9.60	11.41			
Sep-02						293	35	8.37	9.30			
Oct-02	1	1	1.00	0	0	233	24	9.71	18.36	-0.46	-1.28	No



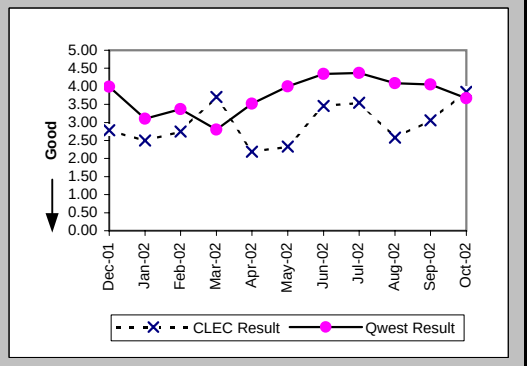
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	0	0	89	98	90.82%	28.88%	0.2	-0.88	No
Jan-02	4	5	80.00%	1	0	113	114	99.12%	9.32%	1.8	0.09	Yes
Feb-02	8	8	100.00%	0	0	104	111	93.69%	24.31%	-0.71	-1.43	No
Mar-02	7	7	100.00%	0	0	83	85	97.65%	15.16%	-0.39	-1.24	No
Apr-02	27	27	100.00%	0	0	94	96	97.92%	14.28%	-0.67	-1.41	No
May-02	29	29	100.00%	1	0	86	88	97.73%	14.90%	-0.71	-1.43	No
Jun-02	29	35	82.86%	0	0	85	89	95.51%	20.72%	2.12	0.29	Yes
Jul-02	28	31	90.32%	0	1	117	126	92.86%	25.75%	0.49	-0.7	No
Aug-02	24	24	100.00%	0	0	110	115	95.65%	20.39%	-0.95	-1.58	No
Sep-02	31	33	93.94%	0	0	84	91	92.31%	26.65%	-0.3	-1.18	No
Oct-02	13	13	100.00%	0	0	98	102	96.08%	19.41%	-0.69	-1.42	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

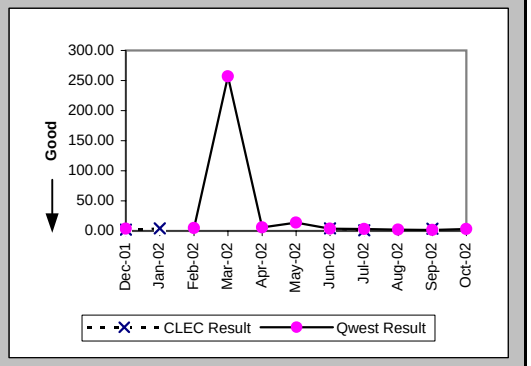
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	9	2.78	0	0	391	98	3.99	5.63	-0.62	-1.38	No
Jan-02	15	6	2.50	0	0	356	115	3.10	2.45	-0.58	-1.35	No
Feb-02	22	8	2.75	0	0	374	111	3.37	3.07	-0.55	-1.33	No
Mar-02	26	7	3.71	0	0	238	85	2.80	1.45	1.27	-0.23	No
Apr-02	59	27	2.19	0	0	338	96	3.52	2.50	-2.45	-2.49	No
May-02	70	30	2.33	0	0	352	88	4.00	3.44	-2.29	-2.39	No
Jun-02	121	35	3.46	0	0	395	91	4.34	4.34	-1.02	-1.62	No
Jul-02	110	31	3.55	0	1	550	126	4.37	3.84	-1.06	-1.65	No
Aug-02	62	24	2.58	0	0	470	115	4.09	3.36	-2	-2.21	No
Sep-02	101	33	3.06	0	0	369	91	4.05	5.84	-0.84	-1.51	No
Oct-02	50	13	3.85	0	0	374	102	3.67	3.61	0.35	-0.79	No



Checklist #14 - Resale - Residence Installation

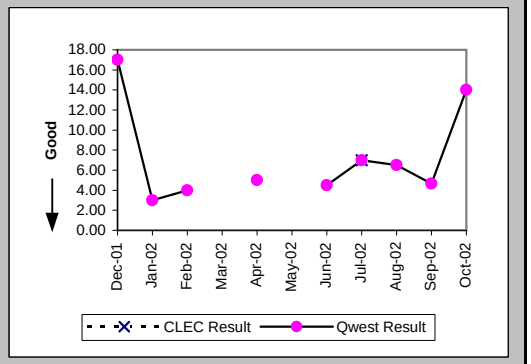
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	22	6	3.67	3.88	-0.4	-1.24	No
Jan-02	4	1	4.00	1	0							
Feb-02						28	6	4.67	5.65			
Mar-02						514	2	257.00	360.62			
Apr-02						6	1	6.00				
May-02						28	2	14.00	4.24			
Jun-02	25	6	4.17	0	0	7	2	3.50	0.71	0.97	-0.41	No
Jul-02	1	1	1.00	0	0	20	6	3.33	2.42	-0.89	-1.54	No
Aug-02						6	3	2.00	1.73			
Sep-02	7	2	3.50	0	0	7	4	1.75	0.96	1.29	-0.21	No
Oct-02						6	2	3.00	2.83			



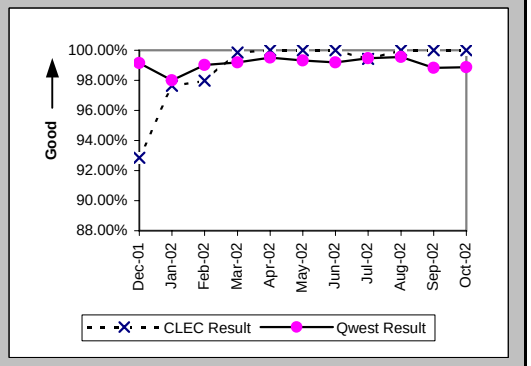
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	3	17.00	20.78			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02												
Apr-02						5	1	5.00				
May-02												
Jun-02						9	2	4.50	2.12			
Jul-02	14	2	7.00	0	0	21	3	7.00	4.36	0	-1	No
Aug-02						13	2	6.50	6.36			
Sep-02						14	3	4.67	3.06			
Oct-02						28	2	14.00	18.38			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

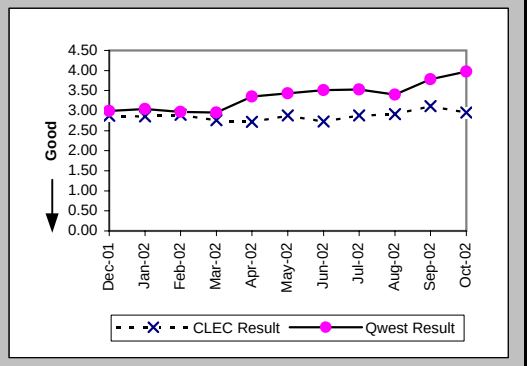
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	112	92.86%	0	1	1730	1745	99.14%	9.23%	4.13	1.51	Yes
Jan-02	166	170	97.65%	0	0	2111	2154	98.00%	13.99%	0.37	-0.78	No
Feb-02	146	149	97.99%	0	0	1804	1822	99.01%	9.89%	1.1	-0.33	No
Mar-02	650	651	99.85%	0	0	1985	2001	99.20%	8.91%	-1.61	-1.98	No
Apr-02	205	205	100.00%	0	0	2247	2258	99.51%	6.96%	-0.96	-1.58	No
May-02	124	124	100.00%	0	2	2952	2972	99.33%	8.18%	-0.9	-1.55	No
Jun-02	81	81	100.00%	0	0	2581	2602	99.19%	8.95%	-0.8	-1.49	No
Jul-02	173	174	99.43%	0	1	2587	2601	99.46%	7.32%	0.13	-0.92	No
Aug-02	566	566	100.00%	1	0	3622	3638	99.56%	6.62%	-1.47	-1.89	No
Sep-02	596	596	100.00%	0	0	2467	2496	98.84%	10.72%	-2.38	-2.45	No
Oct-02	584	584	100.00%	0	0	2360	2387	98.87%	10.58%	-2.32	-2.41	No



Checklist #14 - Resale - Residence Installation

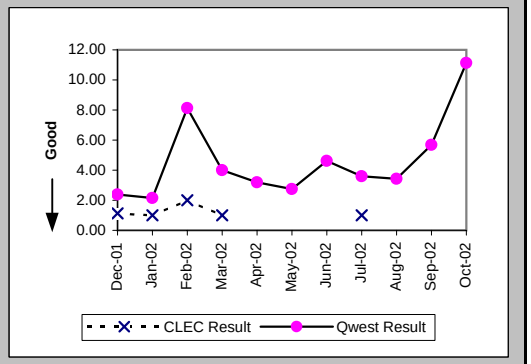
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	287	100	2.87	12	1	3972	1328	2.99	1.48	-0.79	-1.48	No
Jan-02	360	126	2.86	44	0	5011	1650	3.04	1.59	-1.22	-1.74	No
Feb-02	371	128	2.90	21	0	3995	1345	2.97	1.18	-0.66	-1.4	No
Mar-02	926	335	2.76	316	0	4269	1446	2.95	1.32	-2.36	-2.43	No
Apr-02	302	111	2.72	94	0	5269	1573	3.35	1.35	-4.73	-3.87	No
May-02	291	101	2.88	23	2	6997	2040	3.43	1.31	-4.1	-3.49	No
Jun-02	180	66	2.73	15	0	6493	1848	3.51	1.35	-4.66	-3.83	No
Jul-02	279	97	2.88	77	1	6326	1790	3.53	1.18	-5.35	-4.25	No
Aug-02	460	158	2.91	409	0	9747	2864	3.40	1.13	-5.31	-4.23	No
Sep-02	526	169	3.11	427	0	7666	2026	3.78	1.96	-4.27	-3.6	No
Oct-02	446	151	2.95	433	0	7261	1829	3.97	2.96	-4.05	-3.46	No



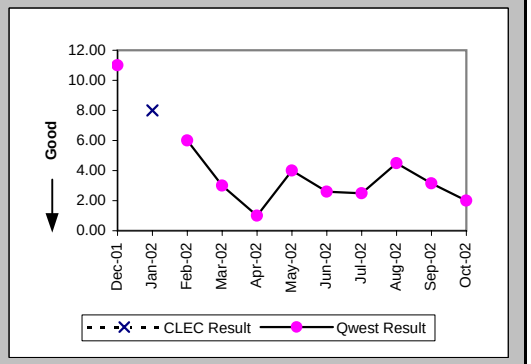
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	8	1.12	0	0	31	13	2.38	1.98	-1.42	-1.86	No
Jan-02	3	3	1.00	0	0	94	44	2.14	1.80	-1.06	-1.64	No
Feb-02	6	3	2.00	0	0	138	17	8.12	19.97	-0.49	-1.3	No
Mar-02	1	1	1.00	0	0	60	15	4.00	6.60	-0.44	-1.27	No
Apr-02						32	10	3.20	2.35			
May-02						52	19	2.74	2.26			
Jun-02						74	16	4.62	4.75			
Jul-02	1	1	1.00	0	0	36	10	3.60	3.57	-0.7	-1.42	No
Aug-02						41	12	3.42	2.91			
Sep-02						125	22	5.68	9.13			
Oct-02						289	26	11.12	10.52			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

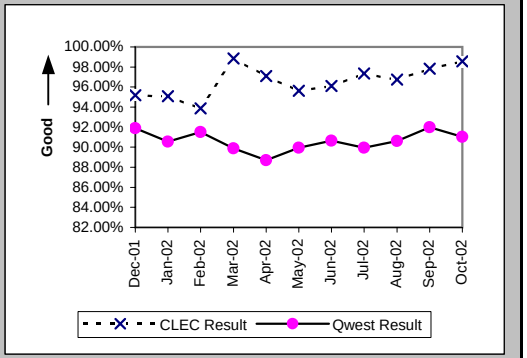
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	2	11.00	14.14			
Jan-02	8	1	8.00	0	0							
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						4	1	4.00				
Jun-02						13	5	2.60	1.52			
Jul-02						10	4	2.50	1.73			
Aug-02						18	4	4.50	4.12			
Sep-02						22	7	3.14	1.77			
Oct-02						2	1	2.00				



Checklist #14 - Resale - Residence Installation

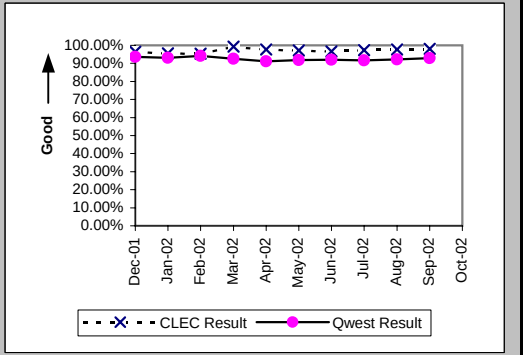
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	158	166	95.18%	0	0	2500	2721	91.88%	27.32%	-1.51	-1.92	No
Jan-02	174	183	95.08%	0	0	2421	2674	90.54%	29.27%	-2.03	-2.24	No
Feb-02	184	196	93.88%	0	0	2486	2717	91.50%	27.89%	-1.15	-1.7	No
Mar-02	427	432	98.84%	0	0	2296	2554	89.90%	30.14%	-5.71	-4.47	No
Apr-02	467	481	97.09%	0	0	2432	2742	88.69%	31.67%	-5.36	-4.26	No
May-02	240	251	95.62%	0	0	2988	3322	89.95%	30.07%	-2.88	-2.75	No
Jun-02	197	205	96.10%	0	0	3207	3538	90.64%	29.12%	-2.61	-2.58	No
Jul-02	220	226	97.35%	0	0	2966	3298	89.93%	30.09%	-3.58	-3.18	No
Aug-02	448	463	96.76%	0	0	3573	3943	90.62%	29.16%	-4.29	-3.61	No
Sep-02	677	692	97.83%	0	0	3593	3906	91.99%	27.15%	-5.22	-4.17	No
Oct-02	687	697	98.57%	0	0	2888	3173	91.02%	28.59%	-6.31	-4.84	No



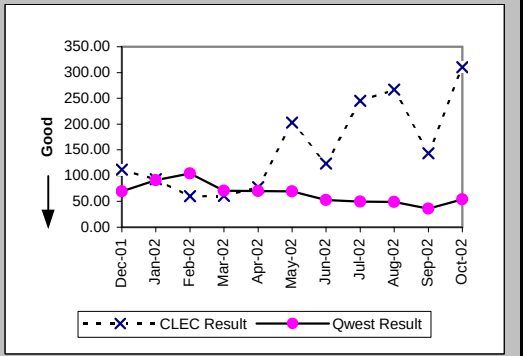
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	160	166	96.39%	0	0	2548	2721	93.64%	24.40%	-1.41	-1.86	No
Jan-02	175	183	95.63%	0	0	2489	2674	93.08%	25.38%	-1.31	-1.8	No
Feb-02	187	196	95.41%	0	0	2556	2717	94.07%	23.61%	-0.76	-1.46	No
Mar-02	429	432	99.31%	0	0	2364	2554	92.56%	26.24%	-4.94	-4	No
Apr-02	470	481	97.71%	0	0	2497	2742	91.06%	28.52%	-4.71	-3.87	No
May-02	244	251	97.21%	0	0	3049	3322	91.78%	27.46%	-3.02	-2.84	No
Jun-02	198	205	96.59%	0	0	3257	3538	92.06%	27.04%	-2.33	-2.42	No
Jul-02	220	226	97.35%	0	0	3021	3298	91.60%	27.74%	-3.01	-2.83	No
Aug-02	452	463	97.62%	0	0	3634	3943	92.16%	26.87%	-4.14	-3.51	No
Sep-02	678	692	97.98%	0	0	3628	3906	92.88%	25.71%	-4.8	-3.92	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

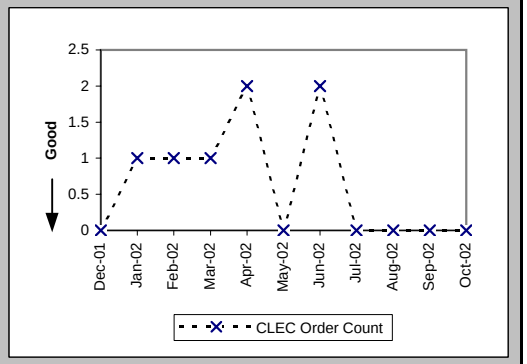
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	223	2	111.50	0	0	7070	102	69.31	116.89	0.95	-0.42	No
Jan-02	280	3	93.33	0	0	6472	71	91.15	118.51	0.48	-0.71	No
Feb-02	180	3	60.00	0	0	6571	63	104.30	129.80	-0.58	-1.35	No
Mar-02	244	4	61.00	0	0	4753	67	70.94	71.80	-0.27	-1.16	No
Apr-02	310	4	77.50	0	0	4825	69	69.93	65.49	0.3	-0.82	No
May-02	203	1	203.00	0	0	4391	63	69.70	75.51	1.39	-0.15	No
Jun-02	740	6	123.33	0	0	3987	76	52.46	74.97	1.76	0.07	Yes
Jul-02	245	1	245.00	0	0	4328	87	49.75	75.07	1.72	0.04	Yes
Aug-02	267	1	267.00	0	0	5266	107	49.21	75.10	1.91	0.16	Yes
Sep-02	287	2	143.50	0	0	5534	154	35.94	68.45	1.64	-0.01	No
Oct-02	310	1	310.00	0	0	6773	126	53.75	71.49	2.26	0.37	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

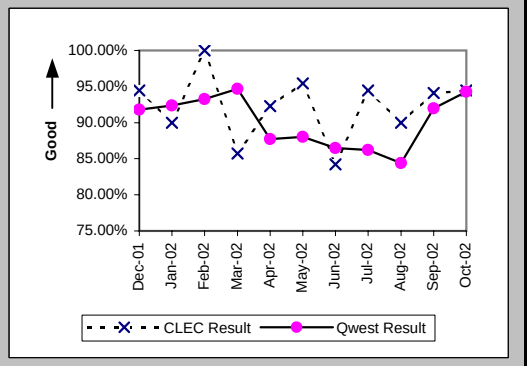
Date	CLEC Order Count
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	2
May-02	0
Jun-02	2
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	0



Checklist #14 - Resale - Residence Repair

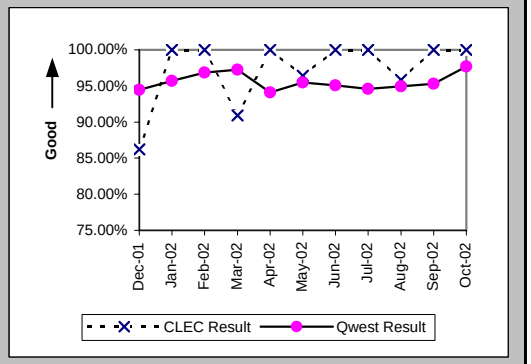
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	18	94.44%	8	0	402	438	91.78%	27.47%	-0.4	-1.25	No
Jan-02	9	10	90.00%	11	0	387	419	92.36%	26.56%	0.32	-0.81	No
Feb-02	8	8	100.00%	9	0	319	342	93.27%	25.05%	-0.75	-1.46	No
Mar-02	6	7	85.71%	7	0	357	377	94.70%	22.41%	0.88	-0.47	No
Apr-02	12	13	92.31%	4	0	543	619	87.72%	32.82%	-0.5	-1.3	No
May-02	21	22	95.45%	8	0	698	793	88.02%	32.47%	-1.06	-1.64	No
Jun-02	16	19	84.21%	15	0	684	791	86.47%	34.20%	0.33	-0.8	No
Jul-02	17	18	94.44%	13	0	657	762	86.22%	34.47%	-1	-1.61	No
Aug-02	18	20	90.00%	7	0	682	808	84.41%	36.28%	-0.68	-1.41	No
Sep-02	16	17	94.12%	16	0	550	598	91.97%	27.17%	-0.32	-1.2	No
Oct-02	17	18	94.44%	10	0	662	702	94.30%	23.18%	-0.03	-1.02	No



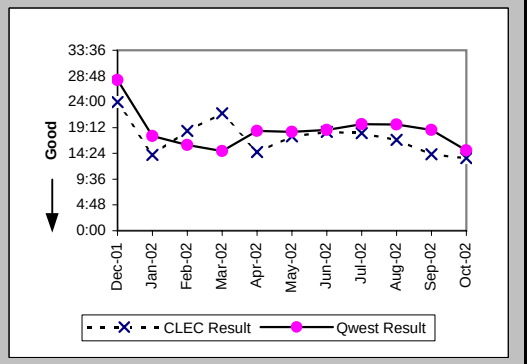
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	29	86.21%	8	0	633	670	94.48%	22.84%	1.65	0	Yes
Jan-02	18	18	100.00%	11	0	603	630	95.71%	20.25%	-0.89	-1.54	No
Feb-02	10	10	100.00%	9	0	522	539	96.85%	17.48%	-0.57	-1.34	No
Mar-02	10	11	90.91%	7	0	533	548	97.26%	16.32%	1.02	-0.38	No
Apr-02	19	19	100.00%	4	0	832	884	94.12%	23.53%	-1.08	-1.66	No
May-02	27	28	96.43%	8	0	1035	1084	95.48%	20.77%	-0.24	-1.15	No
Jun-02	24	24	100.00%	15	0	1004	1056	95.08%	21.64%	-1.1	-1.67	No
Jul-02	24	24	100.00%	13	0	962	1017	94.59%	22.62%	-1.16	-1.7	No
Aug-02	23	24	95.83%	7	0	1010	1064	94.92%	21.95%	-0.2	-1.12	No
Sep-02	20	20	100.00%	16	0	810	850	95.29%	21.18%	-0.98	-1.6	No
Oct-02	24	24	100.00%	10	0	889	910	97.69%	15.01%	-0.74	-1.45	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

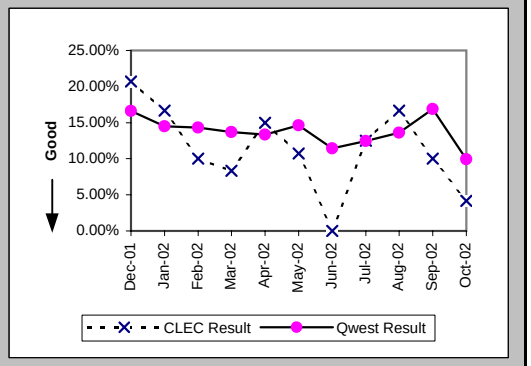
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	695:06	29	23:58	8	0	18800:14	670	28:04	88:36	-0.24	-1.15	No
Jan-02	253:53	18	14:06	11	0	11095:33	630	17:37	16:42	-0.88	-1.53	No
Feb-02	186:03	10	18:36	9	0	8594:30	539	15:57	14:40	0.73	-0.55	No
Mar-02	240:19	11	21:51	6	0	8130:01	548	14:50	13:32	1.64	0	Yes
Apr-02	278:53	19	14:41	3	0	16437:19	884	18:36	16:03	-1.05	-1.64	No
May-02	492:44	28	17:36	8	0	19959:11	1084	18:25	15:20	-0.28	-1.17	No
Jun-02	442:04	24	18:25	14	0	19821:12	1056	18:46	15:47	-0.11	-1.07	No
Jul-02	436:40	24	18:12	13	0	20166:51	1017	19:50	16:17	-0.49	-1.3	No
Aug-02	406:13	24	16:56	7	0	21043:40	1064	19:47	15:29	-0.89	-1.54	No
Sep-02	285:06	20	14:15	16	0	15943:00	850	18:45	17:48	-1.12	-1.68	No
Oct-02	324:05	24	13:30	10	0	13585:37	910	14:56	15:50	-0.44	-1.26	No



Checklist #14 - Resale - Residence Repair

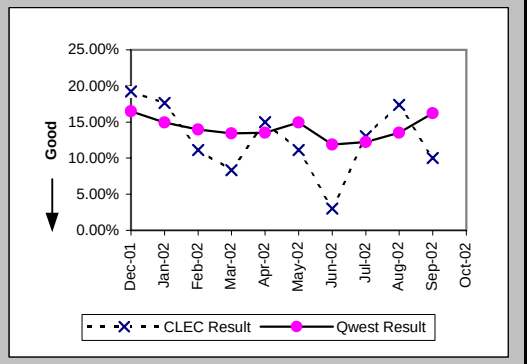
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	29	20.69%	8	0	116	697	16.64%	37.25%	0.59	-0.64	No
Jan-02	3	18	16.67%	11	0	94	649	14.48%	35.19%	0.3	-0.82	No
Feb-02	1	10	10.00%	9	0	80	558	14.34%	35.04%	-0.39	-1.24	No
Mar-02	1	12	8.33%	6	0	78	570	13.68%	34.37%	-0.53	-1.32	No
Apr-02	3	20	15.00%	3	0	121	906	13.36%	34.02%	0.26	-0.84	No
May-02	3	28	10.71%	8	0	162	1107	14.63%	35.34%	-0.58	-1.35	No
Jun-02	0	25	0.00%	14	0	123	1076	11.43%	31.82%	-1.78	-2.08	No
Jul-02	3	24	12.50%	13	0	130	1043	12.46%	33.03%	0.06	-0.96	No
Aug-02	4	24	16.67%	7	0	148	1087	13.62%	34.30%	0.46	-0.72	No
Sep-02	2	20	10.00%	16	0	149	882	16.89%	37.47%	-0.81	-1.49	No
Oct-02	1	24	4.17%	10	0	92	928	9.91%	29.88%	-0.93	-1.57	No



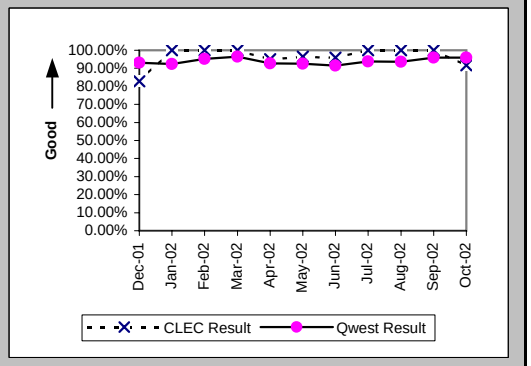
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	26	19.23%	8	0	101	613	16.48%	37.10%	0.4	-0.76	No
Jan-02	3	17	17.65%	11	0	85	569	14.94%	35.65%	0.35	-0.79	No
Feb-02	1	9	11.11%	9	0	70	502	13.94%	34.64%	-0.24	-1.15	No
Mar-02	1	12	8.33%	6	0	69	514	13.42%	34.09%	-0.51	-1.31	No
Apr-02	3	20	15.00%	3	0	115	852	13.50%	34.17%	0.24	-0.85	No
May-02	3	27	11.11%	11	0	180	1206	14.93%	35.63%	-0.55	-1.33	No
Jun-02	1	33	3.03%	20	0	155	1304	11.89%	32.36%	-1.55	-1.94	No
Jul-02	3	23	13.04%	13	0	120	980	12.24%	32.78%	0.17	-0.9	No
Aug-02	4	23	17.39%	7	0	141	1042	13.53%	34.21%	0.56	-0.66	No
Sep-02	2	20	10.00%	16	0	136	838	16.23%	36.87%	-0.75	-1.45	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

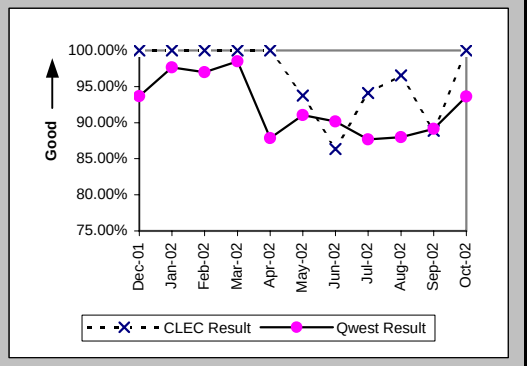
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	29	82.76%	8	0	649	697	93.11%	25.32%	1.86	0.13	Yes
Jan-02	18	18	100.00%	11	0	600	649	92.45%	26.42%	-1.2	-1.73	No
Feb-02	10	10	100.00%	9	0	531	558	95.16%	21.46%	-0.71	-1.43	No
Mar-02	12	12	100.00%	6	0	550	570	96.49%	18.40%	-0.65	-1.4	No
Apr-02	19	20	95.00%	3	0	840	906	92.72%	25.99%	-0.39	-1.24	No
May-02	27	28	96.43%	8	0	1024	1107	92.50%	26.34%	-0.78	-1.47	No
Jun-02	24	25	96.00%	14	0	985	1076	91.54%	27.82%	-0.79	-1.48	No
Jul-02	24	24	100.00%	13	0	978	1043	93.77%	24.17%	-1.25	-1.76	No
Aug-02	24	24	100.00%	7	0	1018	1087	93.65%	24.38%	-1.26	-1.77	No
Sep-02	20	20	100.00%	16	0	846	882	95.92%	19.79%	-0.91	-1.55	No
Oct-02	22	24	91.67%	10	0	890	928	95.91%	19.82%	0.96	-0.42	No



Checklist #14 - Resale - Residence Repair

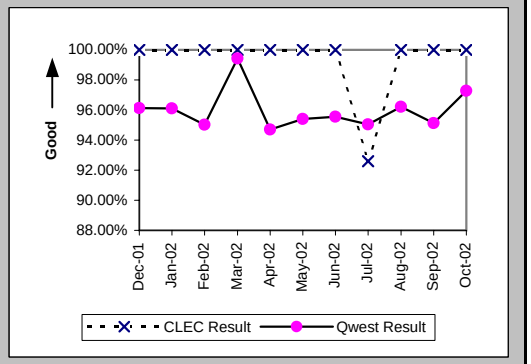
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	133	142	93.66%	24.36%	-0.72	-1.44	No
Jan-02	9	9	100.00%	1	0	124	127	97.64%	15.19%	-0.45	-1.27	No
Feb-02	10	10	100.00%	3	0	96	99	96.97%	17.14%	-0.53	-1.32	No
Mar-02	6	6	100.00%	1	0	131	133	98.50%	12.17%	-0.3	-1.18	No
Apr-02	7	7	100.00%	2	0	123	140	87.86%	32.66%	-0.96	-1.58	No
May-02	15	16	93.75%	9	0	336	369	91.06%	28.54%	-0.37	-1.22	No
Jun-02	19	22	86.36%	7	0	393	436	90.14%	29.82%	0.59	-0.64	No
Jul-02	16	17	94.12%	6	0	540	616	87.66%	32.89%	-0.8	-1.49	No
Aug-02	28	29	96.55%	9	0	411	467	88.01%	32.49%	-1.37	-1.84	No
Sep-02	24	27	88.89%	11	0	336	377	89.12%	31.13%	0.09	-0.95	No
Oct-02	16	16	100.00%	2	0	352	376	93.62%	24.44%	-1.02	-1.62	No



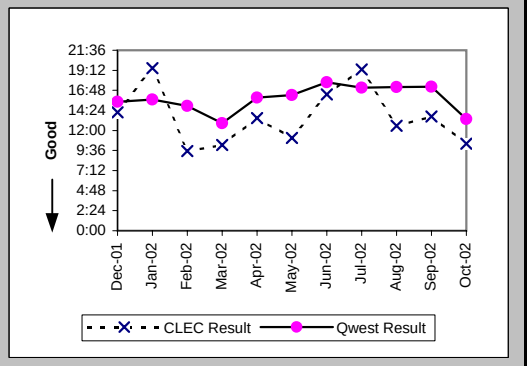
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	0	0	224	233	96.14%	19.27%	-0.68	-1.41	No
Jan-02	18	18	100.00%	1	0	197	205	96.10%	19.37%	-0.82	-1.5	No
Feb-02	16	16	100.00%	3	0	153	161	95.03%	21.73%	-0.87	-1.53	No
Mar-02	14	14	100.00%	1	0	173	174	99.43%	7.56%	-0.27	-1.17	No
Apr-02	16	16	100.00%	2	0	197	208	94.71%	22.38%	-0.91	-1.55	No
May-02	20	20	100.00%	9	0	498	522	95.40%	20.94%	-0.96	-1.59	No
Jun-02	27	27	100.00%	7	0	581	608	95.56%	20.60%	-1.1	-1.67	No
Jul-02	25	27	92.59%	6	0	729	767	95.05%	21.70%	0.6	-0.64	No
Aug-02	34	34	100.00%	9	0	584	607	96.21%	19.09%	-1.13	-1.68	No
Sep-02	35	35	100.00%	11	0	468	492	95.12%	21.54%	-1.29	-1.79	No
Oct-02	21	21	100.00%	2	0	464	477	97.27%	16.28%	-0.75	-1.46	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

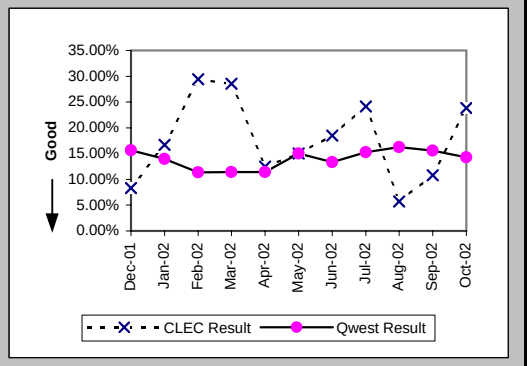
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	169:58	12	14:10	0	0	3590:38	233	15:25	15:04	-0.28	-1.17	No
Jan-02	350:03	18	19:27	1	0	3213:41	205	15:41	16:21	0.93	-0.43	No
Feb-02	152:48	16	9:33	2	0	2404:36	161	14:56	14:50	-1.39	-1.84	No
Mar-02	143:30	14	10:15	1	0	2241:09	174	12:53	9:35	-0.99	-1.6	No
Apr-02	215:45	16	13:29	2	0	3312:06	208	15:55	16:13	-0.58	-1.35	No
May-02	221:57	20	11:06	9	0	8477:44	522	16:14	15:36	-1.45	-1.88	No
Jun-02	440:16	27	16:18	7	0	10815:43	608	17:47	15:57	-0.47	-1.29	No
Jul-02	521:32	27	19:19	4	0	13130:40	767	17:07	14:39	0.8	-0.52	No
Aug-02	427:28	34	12:34	8	0	10445:24	607	17:12	19:01	-1.38	-1.84	No
Sep-02	478:19	35	13:40	9	0	8479:14	492	17:14	16:22	-1.25	-1.76	No
Oct-02	218:24	21	10:24	2	0	6368:51	477	13:21	12:33	-1.05	-1.64	No



Checklist #14 - Resale - Residence Repair

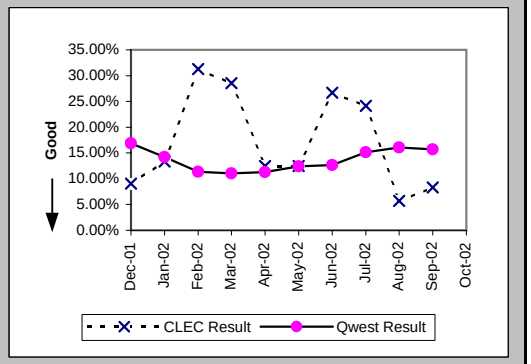
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	12	8.33%	0	0	37	237	15.61%	36.30%	-0.68	-1.41	No
Jan-02	3	18	16.67%	1	0	29	208	13.94%	34.64%	0.35	-0.79	No
Feb-02	5	17	29.41%	2	0	19	167	11.38%	31.75%	1.89	0.15	Yes
Mar-02	4	14	28.57%	1	0	20	175	11.43%	31.82%	1.66	0.01	Yes
Apr-02	2	16	12.50%	2	0	24	210	11.43%	31.82%	0.17	-0.9	No
May-02	3	20	15.00%	9	0	80	532	15.04%	35.74%	0	-1	No
Jun-02	5	27	18.52%	7	0	82	616	13.31%	33.97%	0.78	-0.53	No
Jul-02	7	29	24.14%	4	0	119	779	15.28%	35.98%	1.25	-0.24	No
Aug-02	2	35	5.71%	8	0	102	627	16.27%	36.91%	-1.65	-2	No
Sep-02	4	37	10.81%	9	0	79	507	15.58%	36.27%	-0.77	-1.47	No
Oct-02	5	21	23.81%	2	0	69	483	14.29%	34.99%	1.16	-0.3	No



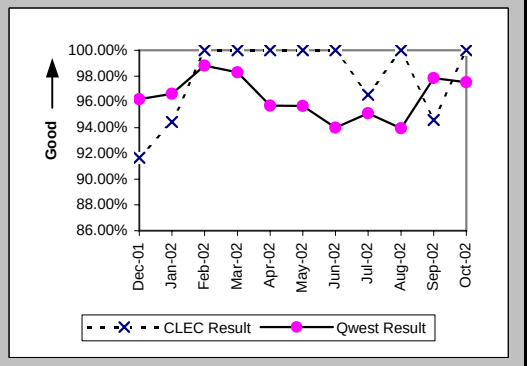
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	0	0	36	213	16.90%	37.48%	-0.67	-1.41	No
Jan-02	2	15	13.33%	1	0	27	190	14.21%	34.92%	-0.09	-1.06	No
Feb-02	5	16	31.25%	2	0	17	150	11.33%	31.70%	1.99	0.21	Yes
Mar-02	4	14	28.57%	1	0	18	163	11.04%	31.34%	1.7	0.04	Yes
Apr-02	2	16	12.50%	2	0	23	204	11.27%	31.63%	0.19	-0.88	No
May-02	2	16	12.50%	6	0	43	347	12.39%	32.95%	0.07	-0.96	No
Jun-02	4	15	26.67%	1	0	42	331	12.69%	33.28%	1.43	-0.13	No
Jul-02	7	29	24.14%	4	0	112	741	15.11%	35.82%	1.27	-0.23	No
Aug-02	2	35	5.71%	8	0	97	604	16.06%	36.72%	-1.62	-1.99	No
Sep-02	3	36	8.33%	9	0	77	491	15.68%	36.36%	-1.17	-1.71	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

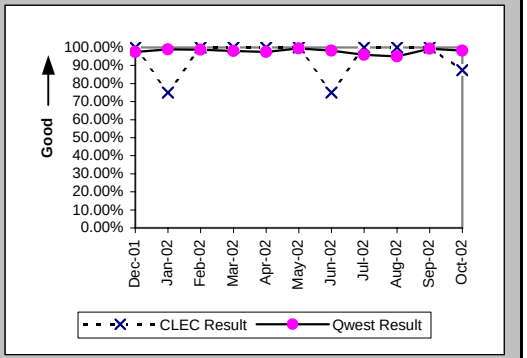
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	12	91.67%	0	0	228	237	96.20%	19.11%	0.7	-0.57	No
Jan-02	17	18	94.44%	1	0	201	208	96.63%	18.03%	0.47	-0.72	No
Feb-02	17	17	100.00%	2	0	165	167	98.80%	10.88%	-0.43	-1.26	No
Mar-02	14	14	100.00%	1	0	172	175	98.29%	12.98%	-0.48	-1.29	No
Apr-02	16	16	100.00%	2	0	201	210	95.71%	20.25%	-0.82	-1.5	No
May-02	20	20	100.00%	9	0	509	532	95.68%	20.34%	-0.93	-1.57	No
Jun-02	27	27	100.00%	7	0	579	616	93.99%	23.76%	-1.29	-1.78	No
Jul-02	28	29	96.55%	4	0	741	779	95.12%	21.54%	-0.35	-1.21	No
Aug-02	35	35	100.00%	8	0	589	627	93.94%	23.86%	-1.46	-1.89	No
Sep-02	35	37	94.59%	9	0	496	507	97.83%	14.57%	1.12	-0.32	No
Oct-02	21	21	100.00%	2	0	471	483	97.52%	15.57%	-0.72	-1.44	No



Checklist #14 - Resale - Residence Repair

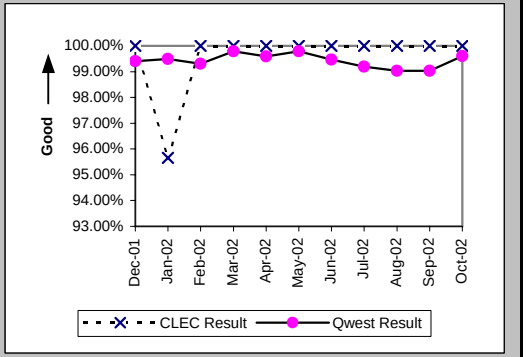
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	5	0	157	161	97.52%	15.57%	-0.35	-1.21	No
Jan-02	9	12	75.00%	14	0	177	179	98.88%	10.51%	3.21	0.95	Yes
Feb-02	16	16	100.00%	10	0	163	165	98.79%	10.94%	-0.42	-1.26	No
Mar-02	9	9	100.00%	4	0	193	197	97.97%	14.10%	-0.42	-1.26	No
Apr-02	5	5	100.00%	5	0	196	201	97.51%	15.57%	-0.35	-1.21	No
May-02	5	5	100.00%	7	0	215	216	99.54%	6.79%	-0.15	-1.09	No
Jun-02	3	4	75.00%	3	0	169	172	98.26%	13.09%	1.74	0.06	Yes
Jul-02	9	9	100.00%	1	0	166	173	95.95%	19.70%	-0.6	-1.37	No
Aug-02	9	9	100.00%	8	0	195	205	95.12%	21.54%	-0.66	-1.4	No
Sep-02	8	8	100.00%	5	0	131	132	99.24%	8.67%	-0.24	-1.15	No
Oct-02	7	8	87.50%	6	0	116	118	98.31%	12.91%	1.35	-0.18	No



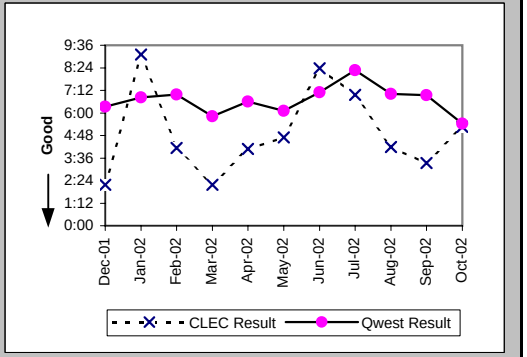
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	5	0	335	337	99.41%	7.68%	-0.29	-1.18	No
Jan-02	22	23	95.65%	14	0	391	393	99.49%	7.12%	1.43	-0.13	No
Feb-02	24	24	100.00%	10	0	431	434	99.31%	8.29%	-0.4	-1.24	No
Mar-02	18	18	100.00%	4	0	468	469	99.79%	4.61%	-0.19	-1.12	No
Apr-02	18	18	100.00%	5	0	491	493	99.59%	6.36%	-0.27	-1.16	No
May-02	11	11	100.00%	7	0	477	478	99.79%	4.57%	-0.15	-1.09	No
Jun-02	7	7	100.00%	3	0	374	376	99.47%	7.27%	-0.19	-1.12	No
Jul-02	17	17	100.00%	1	0	370	373	99.20%	8.93%	-0.36	-1.22	No
Aug-02	18	18	100.00%	8	0	407	411	99.03%	9.82%	-0.41	-1.25	No
Sep-02	11	11	100.00%	5	0	306	309	99.03%	9.81%	-0.32	-1.2	No
Oct-02	10	10	100.00%	6	0	247	248	99.60%	6.34%	-0.2	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

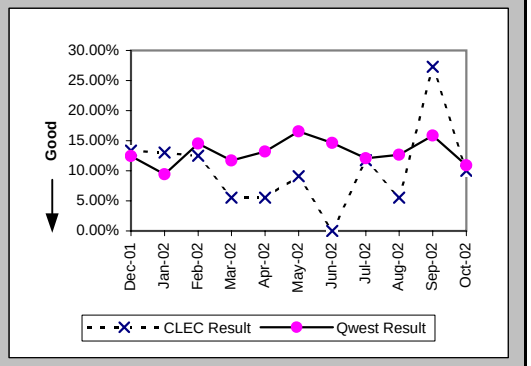
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32:52	15	2:11	5	0	2131:42	337	6:20	9:55	-1.58	-1.96	No
Jan-02	209:16	23	9:06	14	0	2685:44	393	6:50	8:29	1.26	-0.23	No
Feb-02	99:21	24	4:08	10	0	3029:24	434	6:59	9:05	-1.49	-1.91	No
Mar-02	39:19	18	2:11	4	0	2724:49	469	5:49	8:05	-1.87	-2.14	No
Apr-02	73:24	18	4:05	5	0	3250:52	493	6:36	10:44	-0.98	-1.59	No
May-02	51:40	11	4:42	7	0	2922:23	478	6:07	8:04	-0.58	-1.35	No
Jun-02	58:34	7	8:22	3	0	2672:07	376	7:06	10:01	0.46	-0.72	No
Jul-02	118:22	17	6:58	1	0	3084:29	373	8:16	10:18	-0.51	-1.31	No
Aug-02	75:23	18	4:11	8	0	2883:33	411	7:01	9:48	-1.2	-1.73	No
Sep-02	36:43	11	3:20	5	0	2146:56	309	6:57	9:59	-1.18	-1.72	No
Oct-02	52:41	10	5:16	6	0	1346:28	248	5:26	8:06	-0.06	-1.04	No



Checklist #14 - Resale - Residence Repair

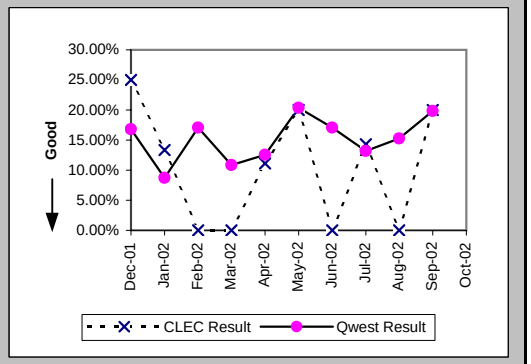
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	15	13.33%	5	0	42	337	12.46%	33.03%	0.15	-0.91	No
Jan-02	3	23	13.04%	14	0	37	393	9.41%	29.20%	0.59	-0.64	No
Feb-02	3	24	12.50%	10	0	63	434	14.52%	35.23%	-0.27	-1.17	No
Mar-02	1	18	5.56%	4	0	55	469	11.73%	32.17%	-0.8	-1.49	No
Apr-02	1	18	5.56%	5	0	65	493	13.18%	33.83%	-0.94	-1.57	No
May-02	1	11	9.09%	7	0	79	478	16.53%	37.14%	-0.66	-1.4	No
Jun-02	0	7	0.00%	3	0	55	376	14.63%	35.34%	-1.09	-1.66	No
Jul-02	2	17	11.76%	1	0	45	373	12.06%	32.57%	-0.04	-1.02	No
Aug-02	1	18	5.56%	8	0	52	411	12.65%	33.24%	-0.89	-1.54	No
Sep-02	3	11	27.27%	5	0	49	309	15.86%	36.53%	0.96	-0.41	No
Oct-02	1	10	10.00%	6	0	27	248	10.89%	31.15%	-0.09	-1.05	No



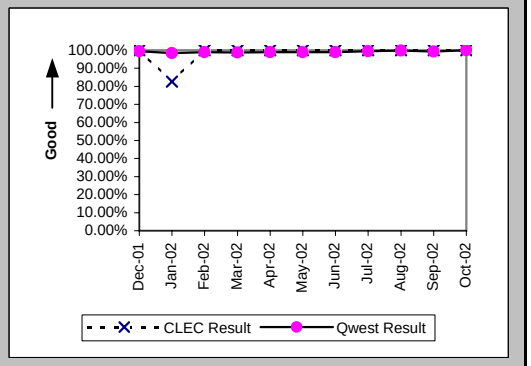
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	5	0	22	131	16.79%	37.38%	0.58	-0.65	No
Jan-02	2	15	13.33%	14	0	15	172	8.72%	28.21%	0.6	-0.64	No
Feb-02	0	10	0.00%	10	0	29	170	17.06%	37.61%	-1.39	-1.85	No
Mar-02	0	6	0.00%	4	0	17	157	10.83%	31.07%	-0.84	-1.51	No
Apr-02	1	9	11.11%	5	0	22	175	12.57%	33.15%	-0.13	-1.08	No
May-02	1	5	20.00%	7	0	46	226	20.35%	40.26%	-0.02	-1.01	No
Jun-02	0	4	0.00%	3	0	22	129	17.05%	37.61%	-0.89	-1.54	No
Jul-02	1	7	14.29%	1	0	17	129	13.18%	33.83%	0.11	-0.93	No
Aug-02	0	3	0.00%	8	0	27	177	15.25%	35.95%	-0.73	-1.44	No
Sep-02	1	5	20.00%	5	0	27	136	19.85%	39.89%	0.04	-0.98	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

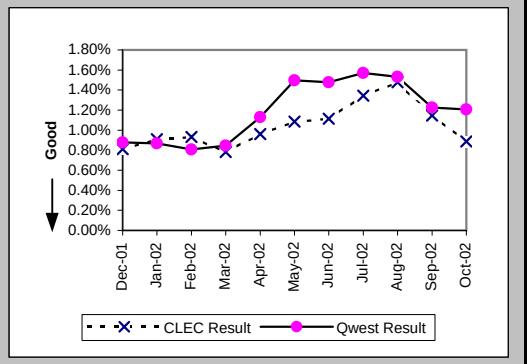
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	5	0	335	337	99.41%	7.68%	-0.29	-1.18	No
Jan-02	19	23	82.61%	14	0	387	393	98.47%	12.26%	3.29	1	Yes
Feb-02	24	24	100.00%	10	0	429	434	98.85%	10.67%	-0.51	-1.31	No
Mar-02	18	18	100.00%	4	0	463	469	98.72%	11.24%	-0.47	-1.29	No
Apr-02	18	18	100.00%	5	0	488	493	98.99%	10.02%	-0.42	-1.26	No
May-02	11	11	100.00%	7	0	473	478	98.95%	10.17%	-0.34	-1.2	No
Jun-02	7	7	100.00%	3	0	372	376	98.94%	10.26%	-0.27	-1.17	No
Jul-02	17	17	100.00%	1	0	371	373	99.46%	7.30%	-0.3	-1.18	No
Aug-02	18	18	100.00%	8	0	410	411	99.76%	4.93%	-0.21	-1.12	No
Sep-02	11	11	100.00%	5	0	307	309	99.35%	8.02%	-0.26	-1.16	No
Oct-02	10	10	100.00%	6	0	248	248	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Residence Repair

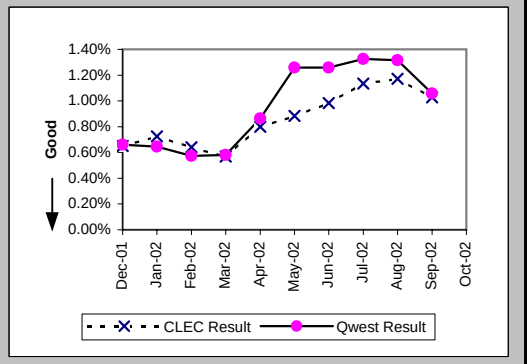
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	6911	0.81%	13	0	1271	144948	0.88%	9.32%	-0.58	-1.35	No
Jan-02	59	6488	0.91%	26	0	1250	144121	0.87%	9.27%	0.36	-0.78	No
Feb-02	51	5473	0.93%	21	0	1159	143650	0.81%	8.95%	1.01	-0.38	No
Mar-02	44	5633	0.78%	11	0	1214	143399	0.85%	9.16%	-0.53	-1.32	No
Apr-02	54	5625	0.96%	10	0	1609	142491	1.13%	10.57%	-1.18	-1.72	No
May-02	59	5439	1.08%	24	0	2117	141413	1.50%	12.14%	-2.46	-2.49	No
Jun-02	59	5296	1.11%	24	0	2068	140065	1.48%	12.06%	-2.15	-2.3	No
Jul-02	70	5205	1.34%	18	0	2195	139657	1.57%	12.44%	-1.29	-1.79	No
Aug-02	77	5210	1.48%	23	0	2125	138671	1.53%	12.28%	-0.31	-1.19	No
Sep-02	68	5936	1.15%	30	0	1698	138478	1.23%	11.01%	-0.55	-1.34	No
Oct-02	55	6201	0.89%	18	0	1659	137403	1.21%	10.92%	-2.26	-2.37	No



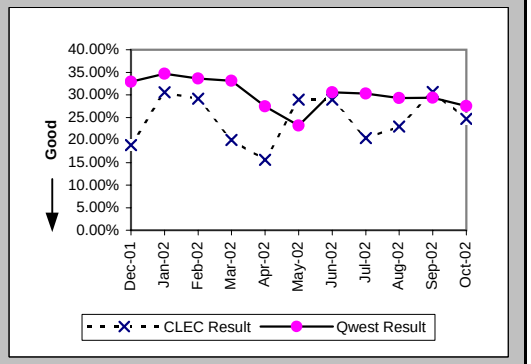
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	6911	0.65%	13	0	957	144948	0.66%	8.10%	-0.09	-1.06	No
Jan-02	47	6488	0.72%	26	0	931	144121	0.65%	8.01%	0.77	-0.53	No
Feb-02	35	5473	0.64%	21	0	822	143650	0.57%	7.54%	0.65	-0.61	No
Mar-02	32	5633	0.57%	11	0	834	143399	0.58%	7.60%	-0.13	-1.08	No
Apr-02	45	5625	0.80%	10	0	1231	142491	0.86%	9.25%	-0.51	-1.31	No
May-02	48	5439	0.88%	24	0	1779	141413	1.26%	11.15%	-2.44	-2.48	No
Jun-02	52	5296	0.98%	24	0	1764	140065	1.26%	11.15%	-1.78	-2.08	No
Jul-02	59	5205	1.13%	18	0	1850	139657	1.32%	11.43%	-1.18	-1.72	No
Aug-02	61	5210	1.17%	23	0	1823	138671	1.31%	11.39%	-0.89	-1.54	No
Sep-02	61	5936	1.03%	30	0	1465	138478	1.06%	10.23%	-0.22	-1.14	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

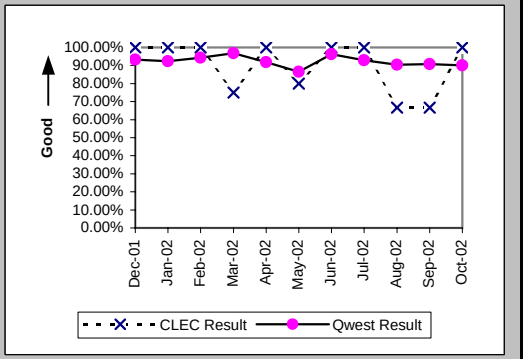
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	69	18.84%	0	0	624	1895	32.93%	47.00%	-2.45	-2.49	No
Jan-02	26	85	30.59%	0	0	664	1914	34.69%	47.60%	-0.78	-1.47	No
Feb-02	21	72	29.17%	0	0	587	1746	33.62%	47.24%	-0.78	-1.48	No
Mar-02	11	55	20.00%	0	0	602	1816	33.15%	47.08%	-2.04	-2.24	No
Apr-02	10	64	15.63%	0	0	608	2217	27.42%	44.61%	-2.09	-2.27	No
May-02	24	83	28.92%	0	0	639	2756	23.19%	42.20%	1.2	-0.27	No
Jun-02	24	83	28.92%	0	0	910	2978	30.56%	46.07%	-0.32	-1.19	No
Jul-02	18	88	20.45%	0	0	954	3149	30.30%	45.95%	-1.98	-2.2	No
Aug-02	23	100	23.00%	0	0	879	3004	29.26%	45.50%	-1.35	-1.82	No
Sep-02	30	98	30.61%	0	0	705	2403	29.34%	45.53%	0.28	-0.83	No
Oct-02	18	73	24.66%	0	0	630	2289	27.52%	44.66%	-0.54	-1.33	No



Checklist #14 - Resale - Business Installation

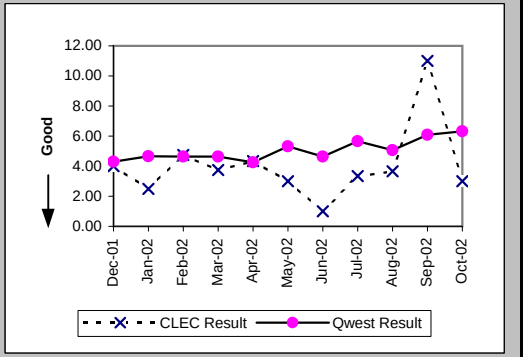
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	124	133	93.23%	25.12%	-0.65	-1.39	No
Jan-02	2	2	100.00%	0	0	145	157	92.36%	26.57%	-0.4	-1.25	No
Feb-02	4	4	100.00%	0	0	115	122	94.26%	23.26%	-0.49	-1.3	No
Mar-02	3	4	75.00%	0	0	153	158	96.84%	17.51%	1.48	-0.1	No
Apr-02	3	3	100.00%	0	0	147	160	91.88%	27.32%	-0.51	-1.31	No
May-02	4	5	80.00%	0	0	147	170	86.47%	34.20%	0.41	-0.75	No
Jun-02	1	1	100.00%	0	0	132	137	96.35%	18.75%	-0.19	-1.12	No
Jul-02	3	3	100.00%	0	0	143	154	92.86%	25.75%	-0.48	-1.29	No
Aug-02	2	3	66.67%	0	0	141	156	90.38%	29.48%	1.04	-0.37	No
Sep-02	2	3	66.67%	0	0	137	151	90.73%	29.00%	1.06	-0.35	No
Oct-02	1	1	100.00%	0	0	153	170	90.00%	30.00%	-0.33	-1.2	No



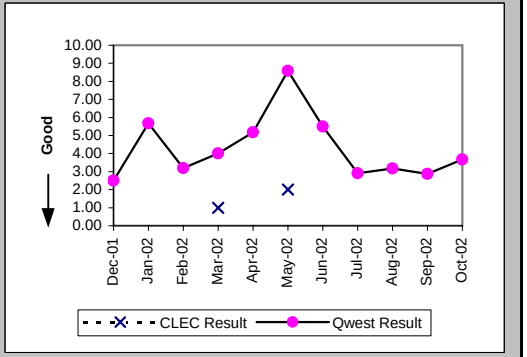
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	6	4.00	0	0	570	133	4.29	5.42	-0.13	-1.08	No
Jan-02	5	2	2.50	0	0	732	157	4.66	5.68	-0.53	-1.32	No
Feb-02	19	4	4.75	0	0	570	123	4.63	6.32	0.46	-0.72	No
Mar-02	15	4	3.75	0	0	741	160	4.63	9.28	-0.19	-1.11	No
Apr-02	13	3	4.33	0	0	694	163	4.26	4.73	0.34	-0.79	No
May-02	15	5	3.00	0	0	910	171	5.32	6.87	-0.74	-1.45	No
Jun-02	1	1	1.00	0	0	643	139	4.63	4.88	-0.74	-1.45	No
Jul-02	10	3	3.33	0	0	894	158	5.66	12.48	-0.32	-1.19	No
Aug-02	11	3	3.67	0	0	790	156	5.06	5.34	-0.45	-1.27	No
Sep-02	33	3	11.00	0	0	926	152	6.09	5.83	1.22	-0.26	No
Oct-02	3	1	3.00	0	0	1074	170	6.32	6.41	-0.52	-1.31	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

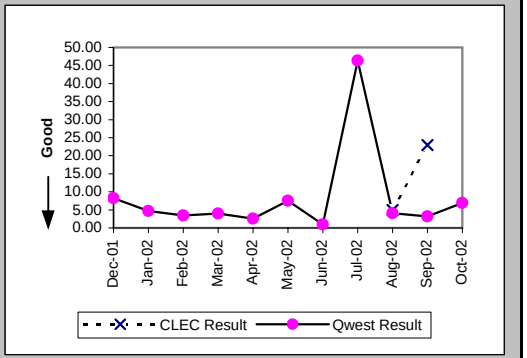
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	4	2.50	1.29			
Jan-02						34	6	5.67	10.46			
Feb-02						16	5	3.20	2.49			
Mar-02	1	1	1.00	0	0	12	3	4.00	4.36	-0.6	-1.36	No
Apr-02						31	6	5.17	4.17			
May-02	2	1	2.00	0	0	103	12	8.58	15.78	-0.4	-1.24	No
Jun-02						22	4	5.50	2.89			
Jul-02						29	10	2.90	2.51			
Aug-02						19	6	3.17	3.92			
Sep-02						23	8	2.88	2.23			
Oct-02						33	9	3.67	2.92			



Checklist #14 - Resale - Business Installation

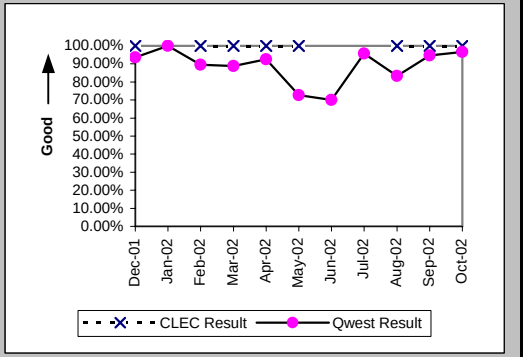
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	4	8.25	8.02			
Jan-02						28	6	4.67	2.50			
Feb-02						7	2	3.50	0.71			
Mar-02						8	2	4.00	2.83			
Apr-02						18	7	2.57	1.27			
May-02						83	11	7.55	6.70			
Jun-02						1	1	1.00				
Jul-02						139	3	46.33	67.28			
Aug-02	5	1	5.00	0	0	37	9	4.11	4.46	0.28	-0.83	No
Sep-02	23	1	23.00	0	0	19	6	3.17	2.64	1.45	-0.12	No
Oct-02						55	8	6.88	8.20			



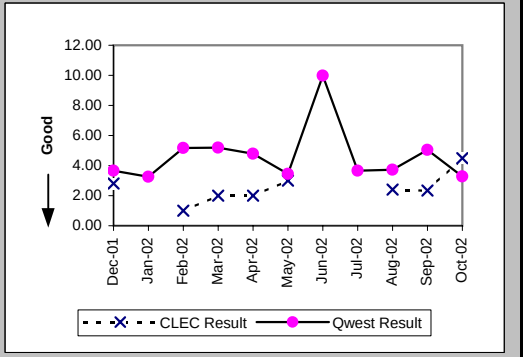
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	29	31	93.55%	24.57%	-0.54	-1.33	No
Jan-02						17	17	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	17	19	89.47%	30.69%	-0.33	-1.2	No
Mar-02	2	2	100.00%	0	0	24	27	88.89%	31.43%	-0.48	-1.29	No
Apr-02	1	1	100.00%	0	0	25	27	92.59%	26.19%	-0.28	-1.17	No
May-02	1	1	100.00%	0	0	16	22	72.73%	44.54%	-0.6	-1.36	No
Jun-02						21	30	70.00%	45.83%			
Jul-02						23	24	95.83%	19.98%			
Aug-02	5	5	100.00%	0	0	20	24	83.33%	37.27%	-0.91	-1.55	No
Sep-02	3	3	100.00%	0	0	18	19	94.74%	22.33%	-0.38	-1.23	No
Oct-02	2	2	100.00%	0	0	28	29	96.55%	18.25%	-0.26	-1.16	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

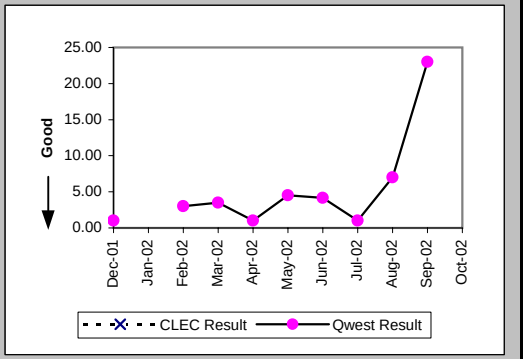
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	5	2.80	0	0	113	31	3.65	6.30	-0.28	-1.17	No
Jan-02						62	19	3.26	2.26			
Feb-02	1	1	1.00	0	0	98	19	5.16	6.29	-0.64	-1.39	No
Mar-02	4	2	2.00	0	0	140	27	5.19	3.65	-1.19	-1.72	No
Apr-02	2	1	2.00	0	0	129	27	4.78	4.34	-0.63	-1.38	No
May-02	3	1	3.00	0	0	76	22	3.45	2.87	-0.15	-1.09	No
Jun-02						299	30	9.97	27.10			
Jul-02						88	24	3.67	2.30			
Aug-02	12	5	2.40	0	0	93	25	3.72	3.79	-0.71	-1.43	No
Sep-02	7	3	2.33	0	0	96	19	5.05	6.64	-0.66	-1.4	No
Oct-02	9	2	4.50	0	0	95	29	3.28	1.89	0.92	-0.44	No



Checklist #14 - Resale - Business Installation

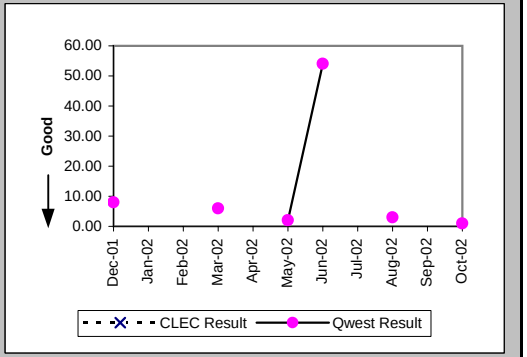
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02						6	2	3.00	0.00			
Mar-02						7	2	3.50	2.12			
Apr-02						2	2	1.00	0.00			
May-02						18	4	4.50	4.51			
Jun-02						25	6	4.17	3.54			
Jul-02						1	1	1.00				
Aug-02						21	3	7.00	7.81			
Sep-02						23	1	23.00				
Oct-02												



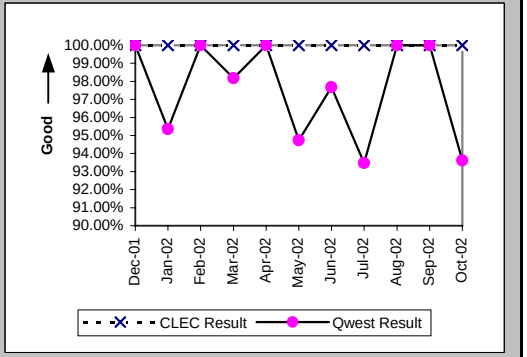
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02						4	2	2.00	1.41			
Jun-02						162	3	54.00	82.46			
Jul-02												
Aug-02						3	1	3.00				
Sep-02												
Oct-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

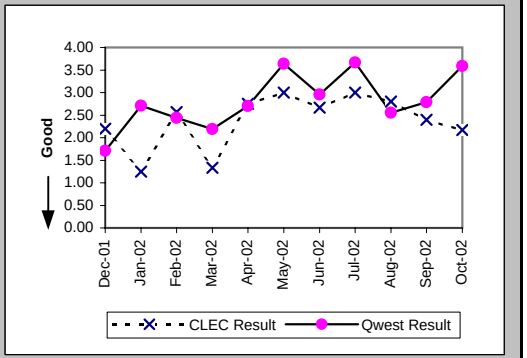
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	1	75	75	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	0	0	41	43	95.35%	21.06%	-0.6	-1.37	No
Feb-02	7	7	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	0	0	54	55	98.18%	13.36%	-0.26	-1.16	No
Apr-02	8	8	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
May-02	16	16	100.00%	0	0	36	38	94.74%	22.33%	-0.79	-1.48	No
Jun-02	7	7	100.00%	0	1	42	43	97.67%	15.07%	-0.38	-1.23	No
Jul-02	7	7	100.00%	0	0	43	46	93.48%	24.69%	-0.65	-1.4	No
Aug-02	50	50	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	0	0	44	47	93.62%	24.44%	-0.72	-1.44	No



Checklist #14 - Resale - Business Installation

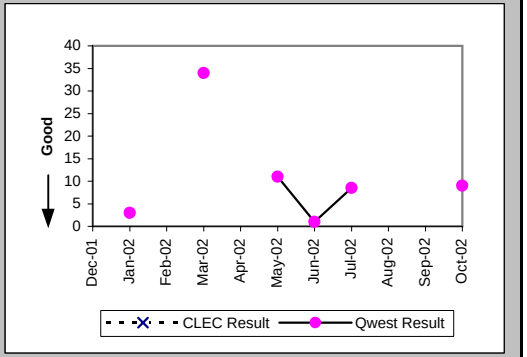
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	5	2.20	0	1	111	65	1.71	1.57	0.52	-0.68	No
Jan-02	10	8	1.25	1	0	76	28	2.71	1.44	-2.54	-2.55	No
Feb-02	18	7	2.57	0	0	66	27	2.44	1.60	0.09	-0.95	No
Mar-02	4	3	1.33	1	0	94	43	2.19	5.81	-0.25	-1.15	No
Apr-02	11	4	2.75	4	0	54	20	2.70	1.17	-0.18	-1.11	No
May-02	24	8	3.00	8	0	91	25	3.64	3.89	-0.4	-1.25	No
Jun-02	16	6	2.67	1	1	71	24	2.96	1.27	-0.5	-1.31	No
Jul-02	9	3	3.00	4	0	110	30	3.67	4.08	-0.27	-1.16	No
Aug-02	112	40	2.80	10	0	56	22	2.55	1.10	0.93	-0.43	No
Sep-02	12	5	2.40	0	0	39	14	2.79	1.25	-0.59	-1.36	No
Oct-02	13	6	2.17	3	0	104	29	3.59	3.79	-0.83	-1.51	No



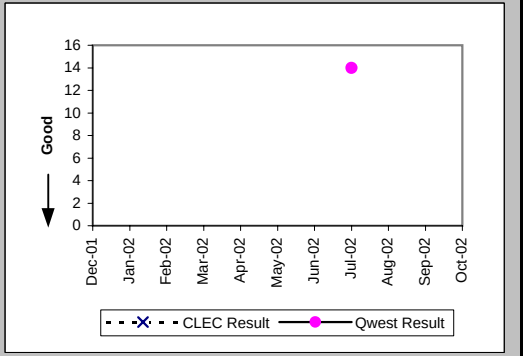
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	2	3.00	2.83			
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02						22	2	11.00	9.90			
Jun-02						1	1	1.00				
Jul-02						17	2	8.50	6.36			
Aug-02												
Sep-02												
Oct-02						27	3	9.00	8.19			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

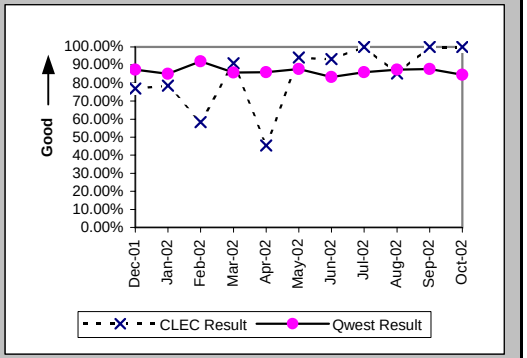
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						14	1	14.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Business Installation

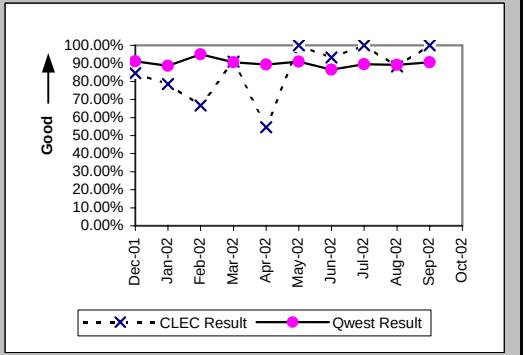
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	13	76.92%	0	0	215	246	87.40%	33.19%	1.03	-0.37	No
Jan-02	11	14	78.57%	0	0	195	229	85.15%	35.56%	0.67	-0.6	No
Feb-02	7	12	58.33%	0	0	184	200	92.00%	27.13%	3.01	0.83	Yes
Mar-02	10	11	90.91%	0	0	181	211	85.78%	34.92%	-0.47	-1.29	No
Apr-02	5	11	45.45%	0	0	202	235	85.96%	34.74%	3.02	0.84	Yes
May-02	16	17	94.12%	0	0	202	230	87.83%	32.70%	-0.77	-1.47	No
Jun-02	14	15	93.33%	0	0	185	222	83.33%	37.27%	-1.01	-1.61	No
Jul-02	9	9	100.00%	0	0	189	220	85.91%	34.79%	-1.19	-1.72	No
Aug-02	29	34	85.29%	0	0	193	221	87.33%	33.26%	0.35	-0.79	No
Sep-02	35	35	100.00%	0	0	179	204	87.75%	32.79%	-2.04	-2.24	No
Oct-02	12	12	100.00%	0	0	186	220	84.55%	36.15%	-1.44	-1.88	No



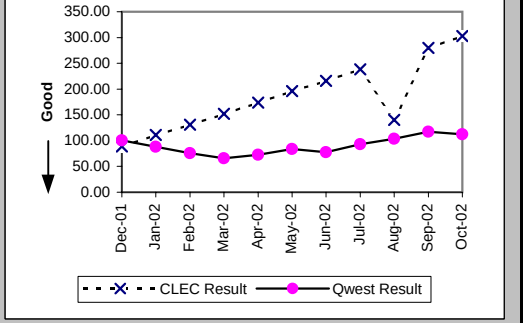
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	13	84.62%	0	0	224	246	91.06%	28.54%	0.76	-0.54	No
Jan-02	11	14	78.57%	0	0	203	229	88.65%	31.72%	1.06	-0.35	No
Feb-02	8	12	66.67%	0	0	190	200	95.00%	21.79%	2.89	0.76	Yes
Mar-02	10	11	90.91%	0	0	191	211	90.52%	29.29%	-0.04	-1.03	No
Apr-02	6	11	54.55%	0	0	210	235	89.36%	30.83%	2.82	0.71	Yes
May-02	17	17	100.00%	0	0	209	230	90.87%	28.80%	-1.26	-1.77	No
Jun-02	14	15	93.33%	0	0	192	222	86.49%	34.19%	-0.75	-1.46	No
Jul-02	9	9	100.00%	0	0	197	220	89.55%	30.60%	-1	-1.61	No
Aug-02	30	34	88.24%	0	0	197	221	89.14%	31.11%	0.19	-0.89	No
Sep-02	35	35	100.00%	0	0	185	204	90.69%	29.06%	-1.75	-2.06	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

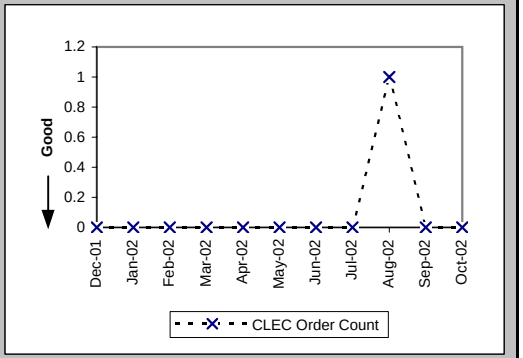
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	89	1	89.00	0	0	1810	18	100.56	65.49	-0.17	-1.1	No
Jan-02	111	1	111.00	0	0	2118	24	88.25	81.30	0.14	-0.92	No
Feb-02	131	1	131.00	0	0	2715	36	75.42	83.30	0.65	-0.61	No
Mar-02	152	1	152.00	0	0	2832	43	65.86	82.47	0.92	-0.44	No
Apr-02	174	1	174.00	0	0	3844	53	72.53	82.23	1	-0.39	No
May-02	196	1	196.00	0	0	3510	42	83.57	100.00	0.87	-0.47	No
Jun-02	216	1	216.00	0	0	4118	53	77.70	100.68	1.09	-0.34	No
Jul-02	238	1	238.00	0	0	4734	51	92.82	108.84	0.92	-0.44	No
Aug-02	280	2	140.00	0	0	5380	52	103.46	117.51	0.53	-0.68	No
Sep-02	280	1	280.00	0	0	5409	46	117.59	132.63	0.87	-0.47	No
Oct-02	303	1	303.00	0	0	5740	51	112.55	140.10	0.99	-0.4	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

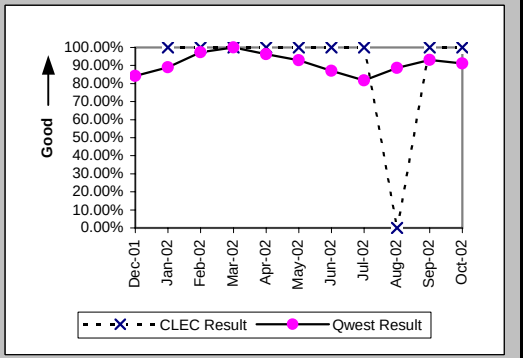
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	0
Oct-02	0



Checklist #14 - Resale - Business Repair

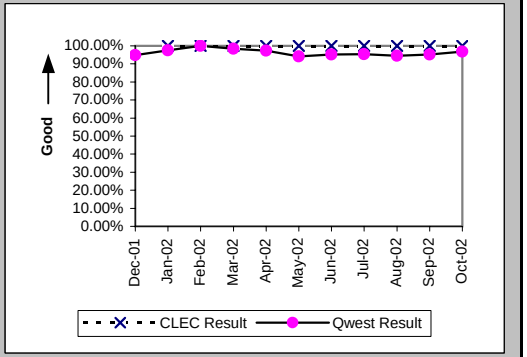
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	57	84.21%	36.46%			
Jan-02	2	2	100.00%	4	0	57	64	89.06%	31.21%	-0.49	-1.3	No
Feb-02	1	1	100.00%	3	0	37	38	97.37%	16.01%	-0.16	-1.1	No
Mar-02	1	1	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	77	80	96.25%	19.00%	-0.34	-1.2	No
May-02	1	1	100.00%	2	0	78	84	92.86%	25.75%	-0.28	-1.17	No
Jun-02	2	2	100.00%	2	0	74	85	87.06%	33.57%	-0.54	-1.33	No
Jul-02	4	4	100.00%	1	0	76	93	81.72%	38.65%	-0.93	-1.56	No
Aug-02	0	3	0.00%	0	0	94	106	88.68%	31.68%	3.18	0.93	Yes
Sep-02	2	2	100.00%	3	0	67	72	93.06%	25.42%	-0.38	-1.23	No
Oct-02	2	2	100.00%	3	0	72	79	91.14%	28.42%	-0.44	-1.26	No



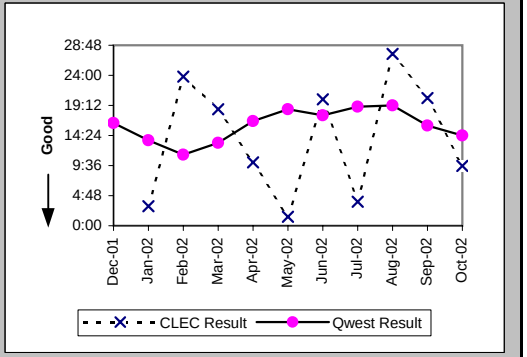
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	78	94.87%	22.06%			
Jan-02	2	2	100.00%	4	0	79	81	97.53%	15.52%	-0.22	-1.14	No
Feb-02	1	1	100.00%	3	0	54	54	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	1	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Apr-02	4	4	100.00%	0	0	111	114	97.37%	16.01%	-0.32	-1.2	No
May-02	1	1	100.00%	2	0	111	118	94.07%	23.62%	-0.25	-1.15	No
Jun-02	2	2	100.00%	2	0	100	105	95.24%	21.30%	-0.31	-1.19	No
Jul-02	4	4	100.00%	1	0	105	110	95.45%	20.83%	-0.43	-1.26	No
Aug-02	3	3	100.00%	0	0	119	126	94.44%	22.91%	-0.42	-1.25	No
Sep-02	2	2	100.00%	3	0	81	85	95.29%	21.18%	-0.31	-1.19	No
Oct-02	2	2	100.00%	3	0	89	92	96.74%	17.76%	-0.26	-1.16	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

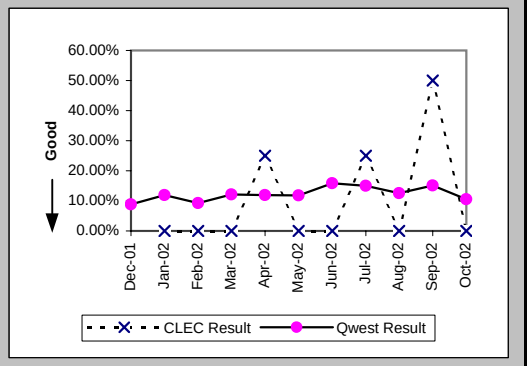
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1280:37	78	16:25	14:41			
Jan-02	6:12	2	3:06	4	0	1102:22	81	13:37	11:59	-1.22	-1.74	No
Feb-02	23:47	1	23:47	3	0	611:12	54	11:19	8:32	1.81	0.1	Yes
Mar-02	18:35	1	18:35	1	0	860:43	65	13:15	11:29	0.32	-0.81	No
Apr-02	40:25	4	10:06	0	0	1901:06	114	16:41	17:22	-0.74	-1.45	No
May-02	1:26	1	1:26	2	0	2194:20	118	18:36	16:08	-1.06	-1.64	No
Jun-02	40:23	2	20:11	2	0	1851:41	105	17:38	17:07	0.43	-0.74	No
Jul-02	15:18	4	3:50	1	0	2091:51	110	19:01	15:02	-1.98	-2.21	No
Aug-02	82:14	3	27:25	0	0	2416:33	126	19:11	14:30	1.09	-0.33	No
Sep-02	40:44	2	20:22	3	0	1356:31	85	15:58	14:44	0.53	-0.68	No
Oct-02	19:06	2	9:33	3	0	1324:26	92	14:24	13:09	-0.52	-1.31	No



Checklist #14 - Resale - Business Repair

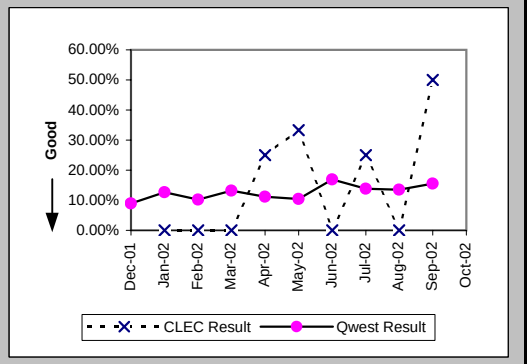
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	79	8.86%	28.42%			
Jan-02	0	2	0.00%	4	0	10	84	11.90%	32.38%	-0.51	-1.31	No
Feb-02	0	1	0.00%	3	0	5	54	9.26%	28.99%	-0.32	-1.19	No
Mar-02	0	1	0.00%	1	0	8	66	12.12%	32.64%	-0.37	-1.22	No
Apr-02	1	4	25.00%	0	0	14	118	11.86%	32.34%	0.68	-0.58	No
May-02	0	1	0.00%	2	0	14	119	11.76%	32.22%	-0.36	-1.22	No
Jun-02	0	2	0.00%	2	0	17	107	15.89%	36.56%	-0.61	-1.37	No
Jul-02	1	4	25.00%	1	0	17	113	15.04%	35.75%	0.5	-0.7	No
Aug-02	0	3	0.00%	0	0	16	127	12.60%	33.18%	-0.65	-1.4	No
Sep-02	1	2	50.00%	3	0	13	86	15.12%	35.82%	1.01	-0.39	No
Oct-02	0	2	0.00%	3	0	10	95	10.53%	30.69%	-0.48	-1.29	No



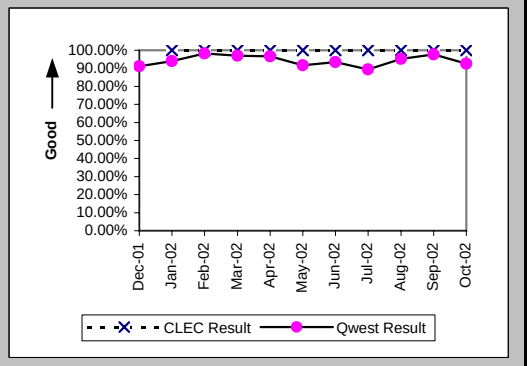
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	67	8.96%	28.55%			
Jan-02	0	1	0.00%	4	0	9	71	12.68%	33.27%	-0.38	-1.23	No
Feb-02	0	1	0.00%	3	0	5	49	10.20%	30.27%	-0.33	-1.2	No
Mar-02	0	1	0.00%	1	0	7	53	13.21%	33.86%	-0.39	-1.23	No
Apr-02	1	4	25.00%	0	0	12	107	11.22%	31.56%	0.72	-0.56	No
May-02	1	3	33.33%	2	0	11	105	10.48%	30.62%	0.97	-0.41	No
Jun-02	0	2	0.00%	2	0	21	124	16.94%	37.51%	-0.63	-1.39	No
Jul-02	1	4	25.00%	1	0	14	101	13.86%	34.55%	0.56	-0.66	No
Aug-02	0	3	0.00%	0	0	16	118	13.56%	34.24%	-0.68	-1.41	No
Sep-02	1	2	50.00%	3	0	12	77	15.58%	36.27%	0.98	-0.4	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

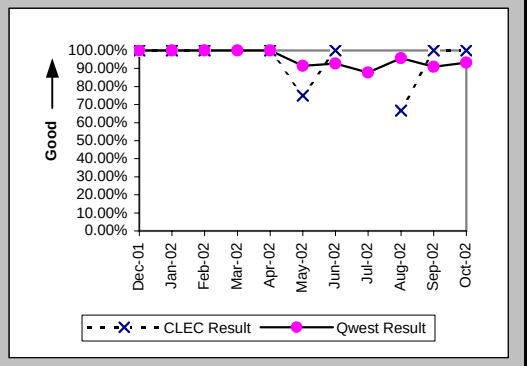
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	79	91.14%	28.42%			
Jan-02	2	2	100.00%	4	0	79	84	94.05%	23.66%	-0.35	-1.21	No
Feb-02	1	1	100.00%	3	0	53	54	98.15%	13.48%	-0.14	-1.08	No
Mar-02	1	1	100.00%	1	0	64	66	96.97%	17.14%	-0.18	-1.11	No
Apr-02	4	4	100.00%	0	0	114	118	96.61%	18.10%	-0.37	-1.22	No
May-02	1	1	100.00%	2	0	109	119	91.60%	27.74%	-0.3	-1.18	No
Jun-02	2	2	100.00%	2	0	100	107	93.46%	24.73%	-0.37	-1.23	No
Jul-02	4	4	100.00%	1	0	101	113	89.38%	30.81%	-0.68	-1.41	No
Aug-02	3	3	100.00%	0	0	121	127	95.28%	21.22%	-0.38	-1.23	No
Sep-02	2	2	100.00%	3	0	84	86	97.67%	15.07%	-0.22	-1.13	No
Oct-02	2	2	100.00%	3	0	88	95	92.63%	26.13%	-0.39	-1.24	No



Checklist #14 - Resale - Business Repair

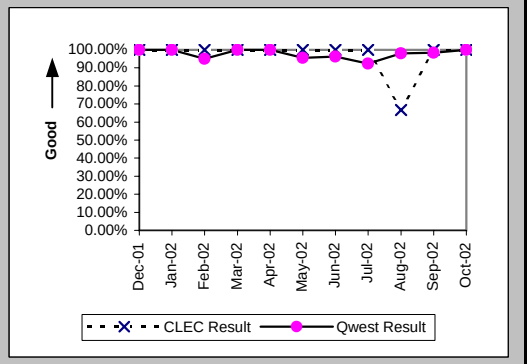
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	14	14	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Mar-02						7	7	100.00%	0.00%			
Apr-02	1	1	100.00%	3	0	13	13	100.00%	N/A	N/A	N/A	
May-02	3	4	75.00%	0	0	32	35	91.43%	27.99%	0.82	-0.5	No
Jun-02	1	1	100.00%	1	0	38	41	92.68%	26.04%	-0.28	-1.17	No
Jul-02						43	49	87.76%	32.78%			
Aug-02	2	3	66.67%	3	0	45	47	95.74%	20.18%	1.38	-0.16	No
Sep-02	2	2	100.00%	2	0	50	55	90.91%	28.75%	-0.44	-1.27	No
Oct-02	6	6	100.00%	0	0	41	44	93.18%	25.21%	-0.62	-1.38	No



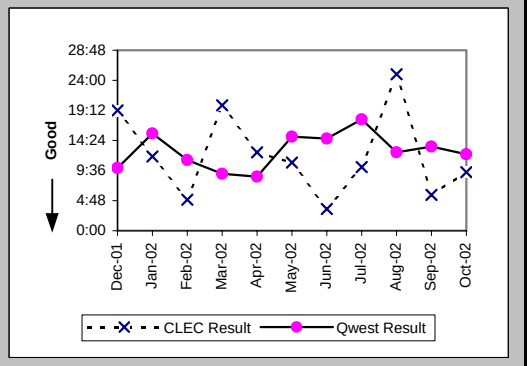
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	34	34	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Mar-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	18	18	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	43	45	95.56%	20.61%	-0.46	-1.28	No
Jun-02	1	1	100.00%	1	0	52	54	96.30%	18.89%	-0.19	-1.12	No
Jul-02	3	3	100.00%	0	0	60	65	92.31%	26.65%	-0.49	-1.3	No
Aug-02	2	3	66.67%	3	0	52	53	98.11%	13.61%	1.68	0.02	Yes
Sep-02	2	2	100.00%	2	0	63	64	98.44%	12.40%	-0.18	-1.11	No
Oct-02	6	6	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

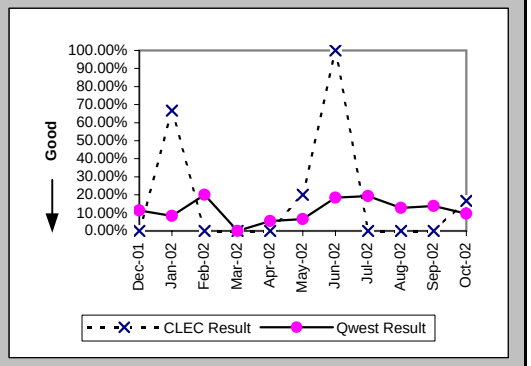
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38:25	2	19:12	2	0	339:11	34	9:59	8:06	1.32	-0.2	No
Jan-02	35:31	3	11:50	3	0	372:52	24	15:32	10:10	-0.59	-1.36	No
Feb-02	4:58	1	4:58	1	0	225:20	20	11:16	16:28	-0.37	-1.23	No
Mar-02	20:01	1	20:01	0	0	145:07	16	9:04	7:59	0.59	-0.64	No
Apr-02	25:01	2	12:30	3	0	155:09	18	8:37	9:09	0.54	-0.67	No
May-02	54:31	5	10:54	0	0	676:31	45	15:02	20:51	-0.42	-1.26	No
Jun-02	3:28	1	3:28	1	0	793:28	54	14:42	14:56	-0.75	-1.45	No
Jul-02	30:29	3	10:10	0	0	1153:51	65	17:45	19:56	-0.64	-1.39	No
Aug-02	74:58	3	24:59	3	0	664:10	53	12:32	12:37	1.48	-0.1	No
Sep-02	11:26	2	5:43	2	0	859:39	64	13:26	13:52	-0.77	-1.47	No
Oct-02	56:11	6	9:22	0	0	757:16	62	12:13	9:48	-0.68	-1.41	No



Checklist #14 - Resale - Business Repair

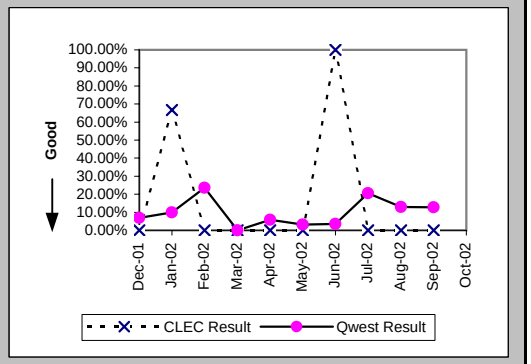
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	4	35	11.43%	31.82%	-0.49	-1.3	No
Jan-02	2	3	66.67%	3	0	2	24	8.33%	27.64%	2.07	0.26	Yes
Feb-02	0	1	0.00%	1	0	4	20	20.00%	40.00%	-0.49	-1.3	No
Mar-02	0	1	0.00%	0	0	0	16	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	3	0	1	18	5.56%	22.91%	-0.33	-1.2	No
May-02	1	5	20.00%	0	0	3	46	6.52%	24.69%	0.86	-0.48	No
Jun-02	1	1	100.00%	1	0	10	54	18.52%	38.84%	1.31	-0.2	No
Jul-02	0	3	0.00%	0	0	13	67	19.40%	39.55%	-0.83	-1.51	No
Aug-02	0	3	0.00%	3	0	7	55	12.73%	33.33%	-0.64	-1.39	No
Sep-02	0	2	0.00%	2	0	9	65	13.85%	34.54%	-0.56	-1.34	No
Oct-02	1	6	16.67%	0	0	6	63	9.52%	29.35%	0.5	-0.7	No



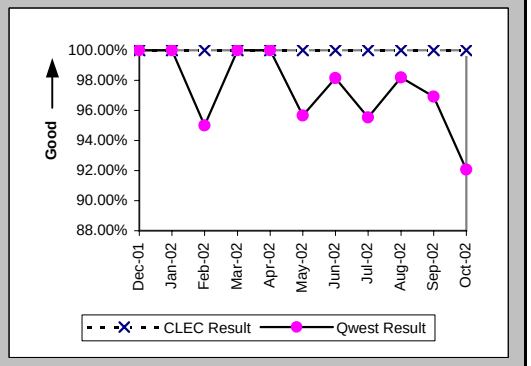
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	2	29	6.90%	25.34%	-0.37	-1.23	No
Jan-02	2	3	66.67%	3	0	2	20	10.00%	30.00%	1.92	0.17	Yes
Feb-02	0	1	0.00%	1	0	4	17	23.53%	42.42%	-0.54	-1.33	No
Mar-02	0	1	0.00%	0	0	0	16	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	3	0	1	17	5.88%	23.53%	-0.33	-1.2	No
May-02	0	2	0.00%	0	0	1	32	3.13%	17.40%	-0.25	-1.15	No
Jun-02	1	1	100.00%	1	0	1	28	3.57%	18.56%	1.9	0.16	Yes
Jul-02	0	3	0.00%	0	0	13	63	20.63%	40.47%	-0.86	-1.52	No
Aug-02	0	3	0.00%	3	0	7	54	12.96%	33.59%	-0.65	-1.4	No
Sep-02	0	2	0.00%	2	0	8	63	12.70%	33.30%	-0.53	-1.32	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

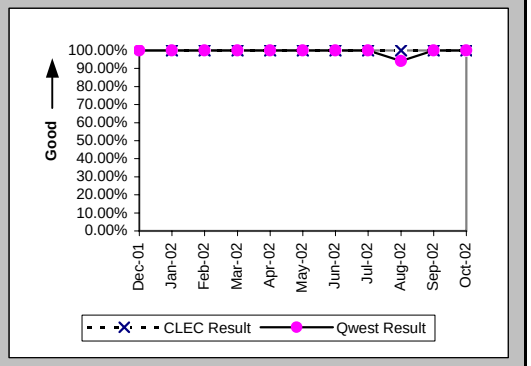
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	35	35	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Mar-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	18	18	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	44	46	95.65%	20.39%	-0.45	-1.28	No
Jun-02	1	1	100.00%	1	0	53	54	98.15%	13.48%	-0.14	-1.08	No
Jul-02	3	3	100.00%	0	0	64	67	95.52%	20.68%	-0.37	-1.22	No
Aug-02	3	3	100.00%	3	0	54	55	98.18%	13.36%	-0.23	-1.14	No
Sep-02	2	2	100.00%	2	0	63	65	96.92%	17.27%	-0.25	-1.15	No
Oct-02	6	6	100.00%	0	0	58	63	92.06%	27.03%	-0.69	-1.42	No



Checklist #14 - Resale - Business Repair

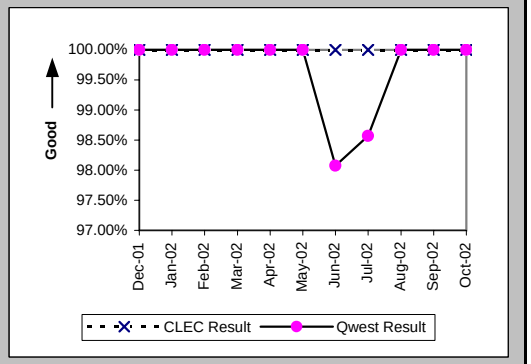
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	23	100.00%	0.00%			
Jan-02	1	1	100.00%	4	0	22	22	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	3	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	3	0	35	35	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	3	0	22	22	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	4	0	34	34	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	4	0	16	17	94.12%	23.53%	-0.24	-1.15	No
Sep-02	1	1	100.00%	7	0	19	19	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	



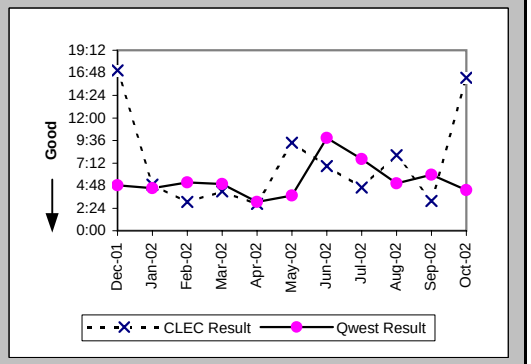
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	40	40	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	4	0	56	56	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	1	0	40	40	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	3	0	65	65	100.00%	N/A	N/A	N/A	
Apr-02	10	10	100.00%	3	0	83	83	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	1	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	3	0	51	52	98.08%	13.73%	-0.32	-1.2	No
Jul-02	2	2	100.00%	4	0	69	70	98.57%	11.87%	-0.17	-1.1	No
Aug-02	7	7	100.00%	4	0	40	40	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	7	0	40	40	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	56	56	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

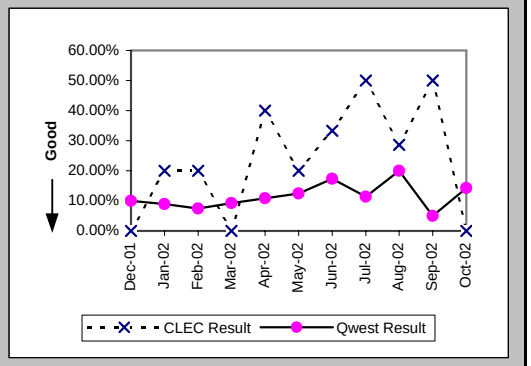
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17:03	1	17:03	2	0	193:24	40	4:50	6:10	1.25	-0.24	No
Jan-02	24:30	5	4:54	4	0	252:34	56	4:31	6:11	0.22	-0.86	No
Feb-02	30:43	10	3:04	1	0	206:09	40	5:09	6:38	-0.89	-1.54	No
Mar-02	8:24	2	4:12	3	0	323:20	65	4:58	8:08	-0.13	-1.08	No
Apr-02	28:45	10	2:52	3	0	254:44	83	3:04	4:05	-0.14	-1.09	No
May-02	46:44	5	9:21	1	0	240:05	64	3:45	5:00	1.77	0.08	Yes
Jun-02	41:12	6	6:52	3	0	513:53	52	9:53	21:27	-0.33	-1.2	No
Jul-02	9:12	2	4:36	4	0	533:16	70	7:37	10:25	-0.4	-1.25	No
Aug-02	56:21	7	8:03	4	0	201:32	40	5:02	7:35	0.99	-0.4	No
Sep-02	6:18	2	3:09	7	0	238:22	40	5:58	8:01	-0.48	-1.29	No
Oct-02	16:16	1	16:16	1	0	241:49	56	4:19	6:36	1.31	-0.2	No



Checklist #14 - Resale - Business Repair

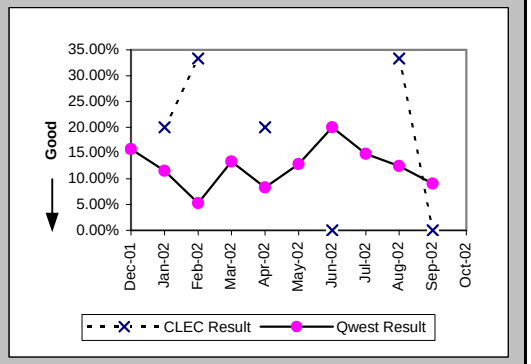
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	4	40	10.00%	30.00%	-0.33	-1.2	No
Jan-02	1	5	20.00%	4	0	5	56	8.93%	28.52%	0.68	-0.59	No
Feb-02	2	10	20.00%	1	0	3	40	7.50%	26.34%	1.04	-0.37	No
Mar-02	0	2	0.00%	3	0	6	65	9.23%	28.95%	-0.44	-1.27	No
Apr-02	4	10	40.00%	3	0	9	83	10.84%	31.09%	2.16	0.31	Yes
May-02	1	5	20.00%	1	0	8	64	12.50%	33.07%	0.44	-0.74	No
Jun-02	2	6	33.33%	3	0	9	52	17.31%	37.83%	0.86	-0.48	No
Jul-02	1	2	50.00%	4	0	8	70	11.43%	31.82%	1.17	-0.29	No
Aug-02	2	7	28.57%	4	0	8	40	20.00%	40.00%	0.48	-0.71	No
Sep-02	1	2	50.00%	7	0	2	40	5.00%	21.79%	1.52	-0.08	No
Oct-02	0	1	0.00%	1	0	8	56	14.29%	34.99%	-0.4	-1.25	No



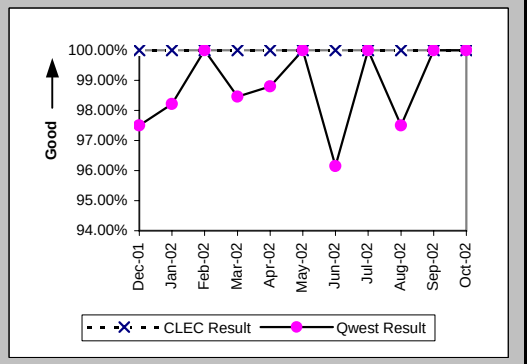
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02	1	5	20.00%	4	0	3	26	11.54%	31.95%	0.42	-0.74	No
Feb-02	2	6	33.33%	1	0	1	19	5.26%	22.33%	1.51	-0.08	No
Mar-02						4	30	13.33%	33.99%			
Apr-02	1	5	20.00%	3	0	4	48	8.33%	27.64%	0.71	-0.57	No
May-02						5	39	12.82%	33.43%			
Jun-02	0	2	0.00%	3	0	4	20	20.00%	40.00%	-0.67	-1.41	No
Jul-02						4	27	14.81%	35.52%			
Aug-02	1	3	33.33%	4	0	3	24	12.50%	33.07%	0.75	-0.54	No
Sep-02	0	1	0.00%	7	0	2	22	9.09%	28.75%	-0.31	-1.19	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

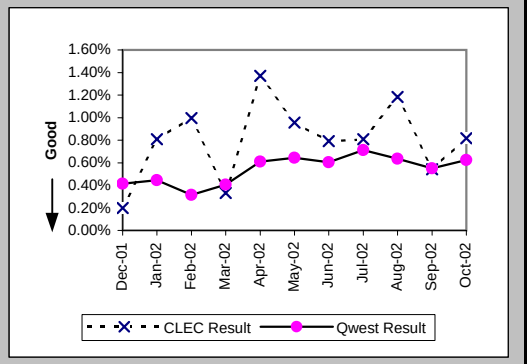
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	39	40	97.50%	15.61%	-0.16	-1.1	No
Jan-02	5	5	100.00%	4	0	55	56	98.21%	13.24%	-0.29	-1.18	No
Feb-02	10	10	100.00%	1	0	40	40	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	3	0	64	65	98.46%	12.31%	-0.17	-1.11	No
Apr-02	10	10	100.00%	3	0	82	83	98.80%	10.91%	-0.33	-1.2	No
May-02	5	5	100.00%	1	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	3	0	50	52	96.15%	19.23%	-0.46	-1.28	No
Jul-02	2	2	100.00%	4	0	70	70	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	4	0	39	40	97.50%	15.61%	-0.39	-1.24	No
Sep-02	2	2	100.00%	7	0	40	40	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	56	56	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Business Repair

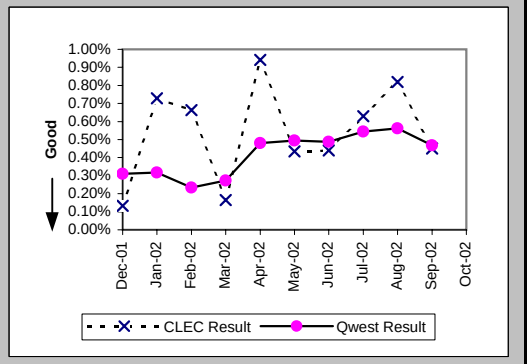
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1506	0.20%	5	0	154	37143	0.41%	6.43%	-1.28	-1.78	No
Jan-02	10	1236	0.81%	11	0	164	36884	0.44%	6.65%	1.89	0.15	Yes
Feb-02	12	1206	1.00%	5	0	114	36295	0.31%	5.60%	4.16	1.53	Yes
Mar-02	4	1210	0.33%	4	0	147	36254	0.41%	6.35%	-0.4	-1.25	No
Apr-02	16	1168	1.37%	6	0	219	35828	0.61%	7.79%	3.27	0.99	Yes
May-02	11	1150	0.96%	3	0	229	35593	0.64%	8.00%	1.31	-0.21	No
Jun-02	9	1137	0.79%	6	0	213	35241	0.60%	7.75%	0.8	-0.51	No
Jul-02	9	1112	0.81%	5	0	250	35100	0.71%	8.41%	0.38	-0.77	No
Aug-02	13	1098	1.18%	7	0	222	34882	0.64%	7.95%	2.25	0.37	Yes
Sep-02	6	1109	0.54%	12	0	191	34654	0.55%	7.40%	-0.04	-1.03	No
Oct-02	9	1101	0.82%	4	0	214	34327	0.62%	7.87%	0.81	-0.51	No



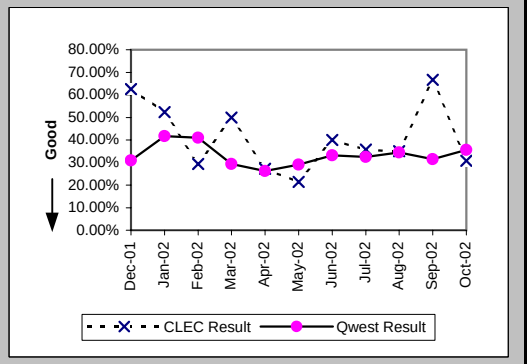
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1506	0.13%	5	0	115	37143	0.31%	5.56%	-1.21	-1.74	No
Jan-02	9	1236	0.73%	11	0	117	36884	0.32%	5.62%	2.53	0.54	Yes
Feb-02	8	1206	0.66%	5	0	85	36295	0.23%	4.83%	3.03	0.84	Yes
Mar-02	2	1210	0.17%	4	0	99	36254	0.27%	5.22%	-0.71	-1.43	No
Apr-02	11	1168	0.94%	6	0	172	35828	0.48%	6.91%	2.25	0.37	Yes
May-02	5	1150	0.43%	3	0	176	35593	0.49%	7.01%	-0.28	-1.17	No
Jun-02	5	1137	0.44%	6	0	172	35241	0.49%	6.97%	-0.23	-1.14	No
Jul-02	7	1112	0.63%	5	0	191	35100	0.54%	7.36%	0.38	-0.77	No
Aug-02	9	1098	0.82%	7	0	196	34882	0.56%	7.47%	1.13	-0.32	No
Sep-02	5	1109	0.45%	12	0	162	34654	0.47%	6.82%	-0.08	-1.05	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

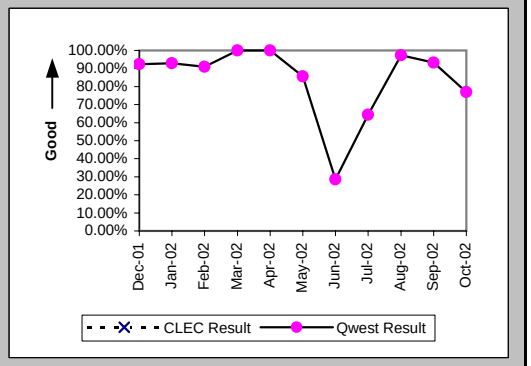
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	8	62.50%	0	0	69	223	30.94%	46.23%	1.76	0.07	Yes
Jan-02	11	21	52.38%	0	0	117	281	41.64%	49.30%	0.94	-0.43	No
Feb-02	5	17	29.41%	0	0	79	193	40.93%	49.17%	-0.93	-1.56	No
Mar-02	4	8	50.00%	0	0	61	208	29.33%	45.53%	1.18	-0.28	No
Apr-02	6	22	27.27%	0	0	78	297	26.26%	44.01%	0.12	-0.92	No
May-02	3	14	21.43%	0	0	94	323	29.10%	45.42%	-0.62	-1.38	No
Jun-02	6	15	40.00%	0	0	106	319	33.23%	47.10%	0.54	-0.67	No
Jul-02	5	14	35.71%	0	0	120	370	32.43%	46.81%	0.27	-0.84	No
Aug-02	7	20	35.00%	0	0	117	339	34.51%	47.54%	0.06	-0.97	No
Sep-02	12	18	66.67%	0	0	88	279	31.54%	46.47%	2.93	0.78	Yes
Oct-02	4	13	30.77%	0	0	118	332	35.54%	47.86%	-0.35	-1.21	No



Checklist #14 - Resale - Centrex Installation

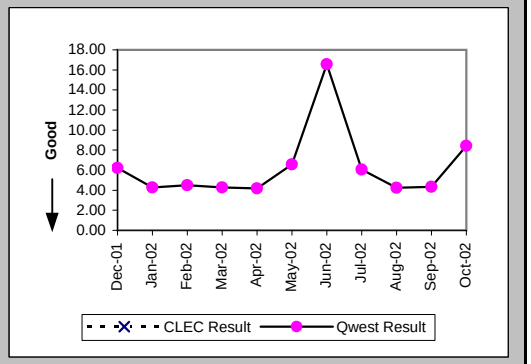
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	13	92.31%	26.65%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						10	11	90.91%	28.75%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						12	14	85.71%	34.99%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						9	14	64.29%	47.92%			
Aug-02						37	38	97.37%	16.01%			
Sep-02						14	15	93.33%	24.94%			
Oct-02						10	13	76.92%	42.13%			



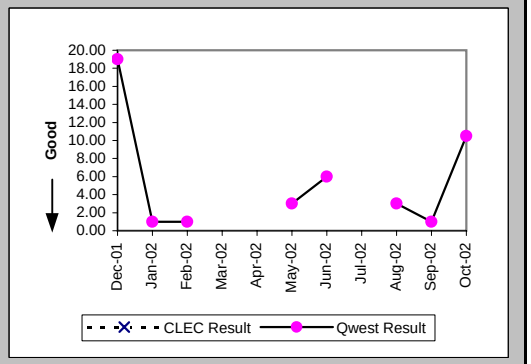
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	13	6.23	5.75			
Jan-02						60	14	4.29	2.33			
Feb-02						54	12	4.50	2.20			
Mar-02						30	7	4.29	3.25			
Apr-02						25	6	4.17	2.14			
May-02						92	14	6.57	8.55			
Jun-02						116	7	16.57	22.74			
Jul-02						85	14	6.07	4.18			
Aug-02						162	38	4.26	2.24			
Sep-02						65	15	4.33	0.82			
Oct-02						118	14	8.43	11.62			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

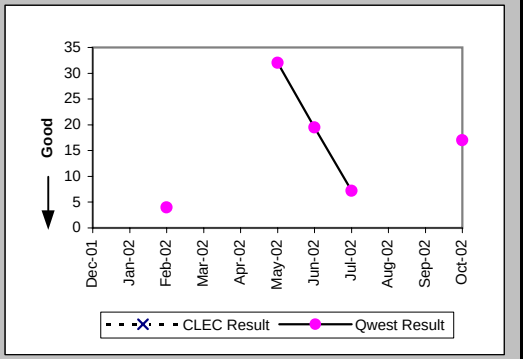
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1	19.00				
Jan-02						1	1	1.00				
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02						6	1	6.00				
Jul-02												
Aug-02						3	1	3.00				
Sep-02						1	1	1.00				
Oct-02						21	2	10.50	13.44			



Checklist #14 - Resale - Centrex Installation

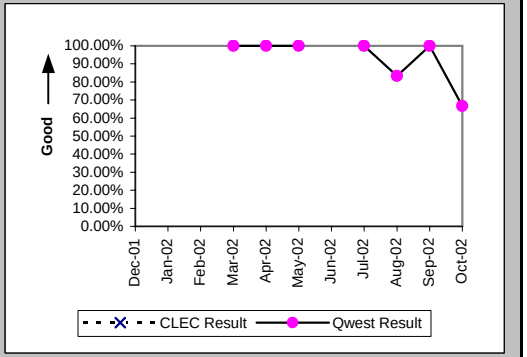
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						4	1	4.00				
Mar-02												
Apr-02												
May-02						32	1	32.00				
Jun-02						78	4	19.50	29.67			
Jul-02						36	5	7.20	0.45			
Aug-02												
Sep-02												
Oct-02						17	1	17.00				



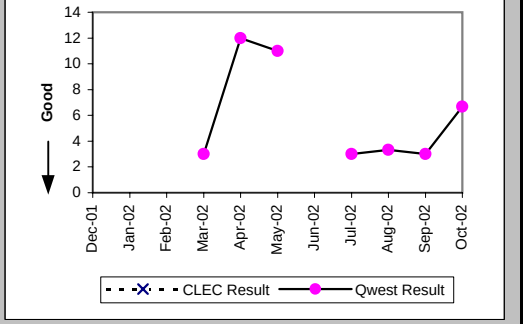
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						3	3	100.00%	0.00%			
Aug-02						5	6	83.33%	37.27%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						2	3	66.67%	47.14%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

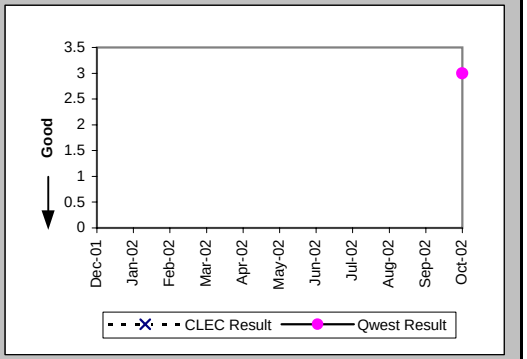
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						36	3	12.00	16.46			
May-02						11	1	11.00				
Jun-02												
Jul-02						9	3	3.00	0.00			
Aug-02						20	6	3.33	0.82			
Sep-02						12	4	3.00	0.00			
Oct-02						20	3	6.67	2.89			



Checklist #14 - Resale - Centrex Installation

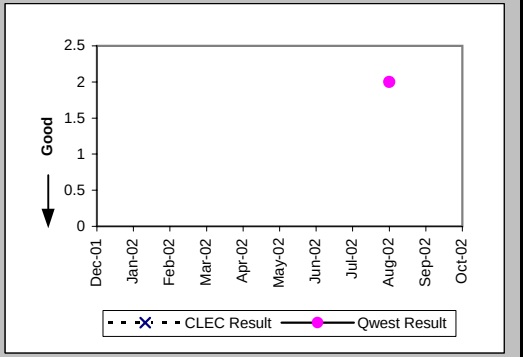
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						3	1	3.00				



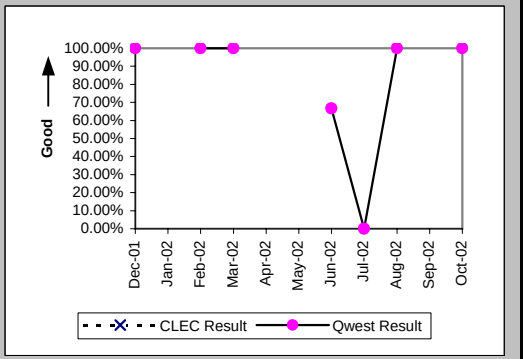
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						2	1	2.00				
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

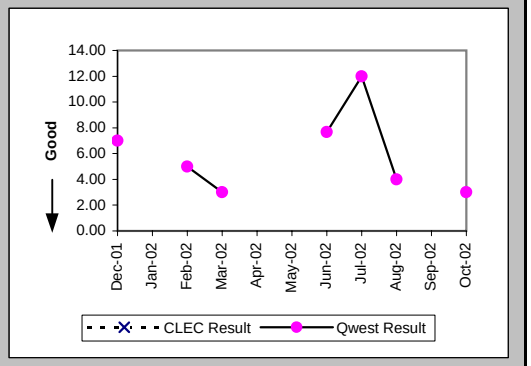
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						2	3	66.67%	47.14%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

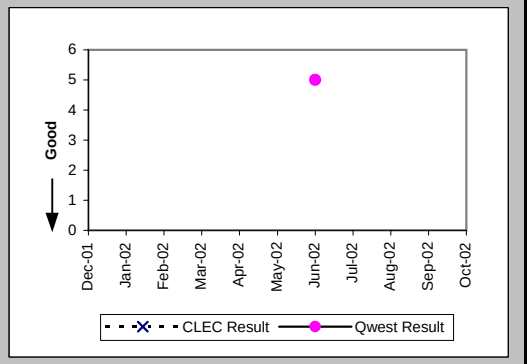
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02						5	1	5.00				
Mar-02						6	2	3.00	0.00			
Apr-02												
May-02												
Jun-02						23	3	7.67	5.51			
Jul-02						12	1	12.00				
Aug-02						4	1	4.00				
Sep-02												
Oct-02						3	1	3.00				



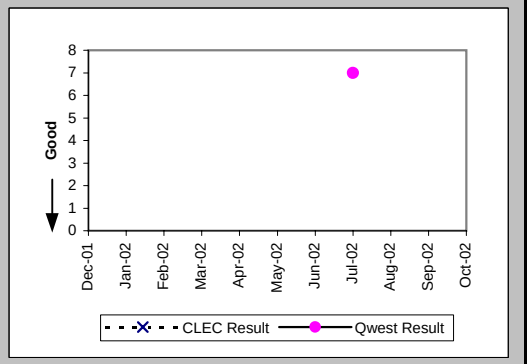
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						5	1	5.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

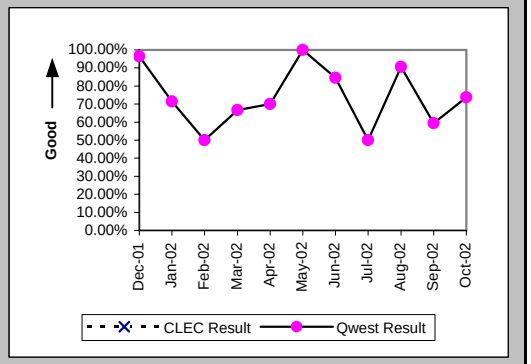
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						7	1	7.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex Installation

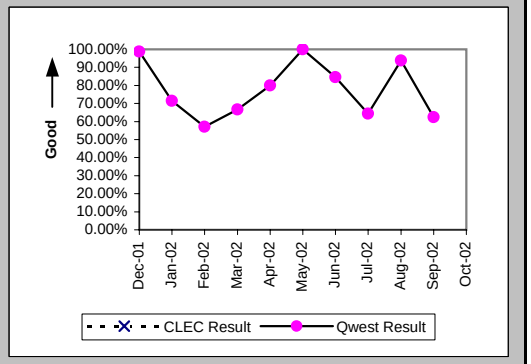
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	84	96.43%	18.56%			
Jan-02						10	14	71.43%	45.18%			
Feb-02						7	14	50.00%	50.00%			
Mar-02						8	12	66.67%	47.14%			
Apr-02						7	10	70.00%	45.83%			
May-02						12	12	100.00%	0.00%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						7	14	50.00%	50.00%			
Aug-02						29	32	90.63%	29.15%			
Sep-02						19	32	59.38%	49.11%			
Oct-02						14	19	73.68%	44.03%			



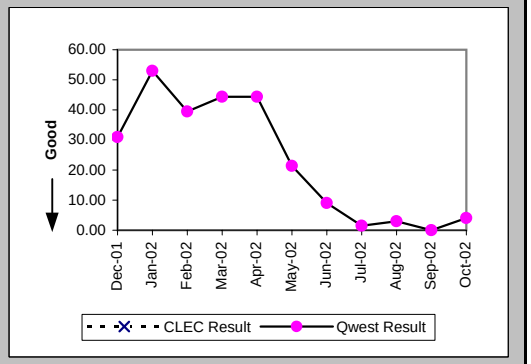
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						83	84	98.81%	10.85%			
Jan-02						10	14	71.43%	45.18%			
Feb-02						8	14	57.14%	49.49%			
Mar-02						8	12	66.67%	47.14%			
Apr-02						8	10	80.00%	40.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						9	14	64.29%	47.92%			
Aug-02						30	32	93.75%	24.21%			
Sep-02						20	32	62.50%	48.41%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

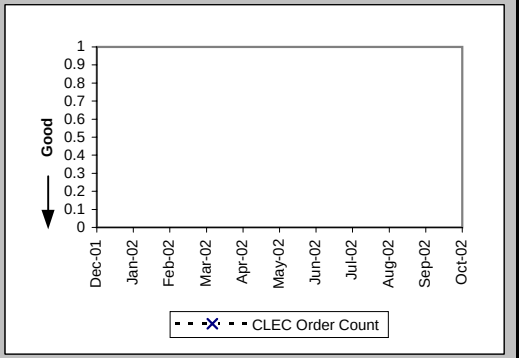
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	1	31.00				
Jan-02						53	1	53.00				
Feb-02						79	2	39.50	47.38			
Mar-02						133	3	44.33	43.66			
Apr-02						222	5	44.40	43.19			
May-02						64	3	21.33	30.02			
Jun-02						18	2	9.00	0.00			
Jul-02						3	2	1.50	2.12			
Aug-02						3	1	3.00				
Sep-02						0	1	0.00				
Oct-02						8	2	4.00	0.00			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

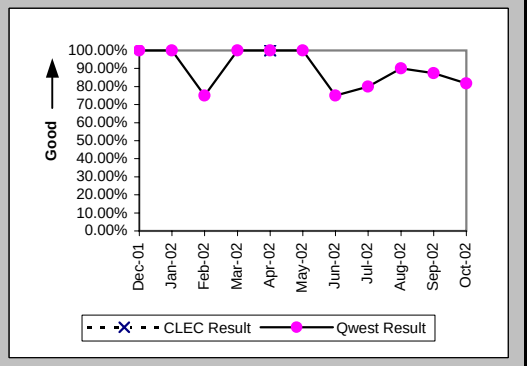
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Centrex Repair

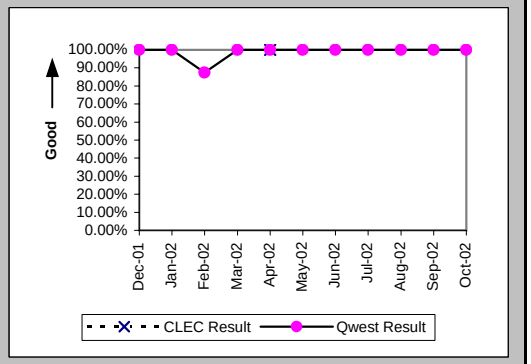
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02						7	7	100.00%	0.00%			
Jun-02						6	8	75.00%	43.30%			
Jul-02						4	5	80.00%	40.00%			
Aug-02						9	10	90.00%	30.00%			
Sep-02						7	8	87.50%	33.07%			
Oct-02						9	11	81.82%	38.57%			



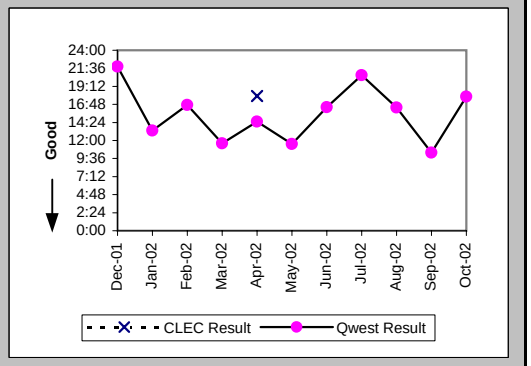
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02						8	8	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						9	9	100.00%	0.00%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

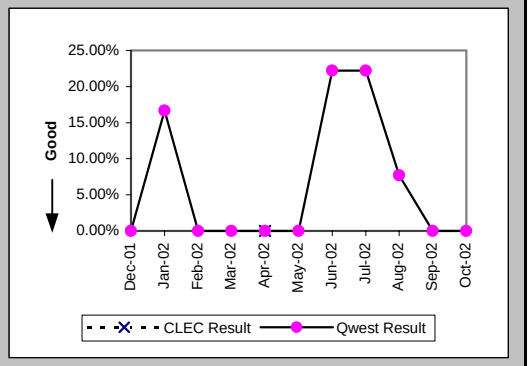
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65:33	3	21:51	3:36			
Jan-02						239:22	18	13:18	9:09			
Feb-02						133:44	8	16:43	22:01			
Mar-02						58:09	5	11:38	11:02			
Apr-02	17:54	1	17:54	0	0	130:26	9	14:30	10:22	-0.16	-1.1	No
May-02						92:13	8	11:32	6:15			
Jun-02						147:53	9	16:26	14:28			
Jul-02						186:13	9	20:41	12:29			
Aug-02						212:40	13	16:22	8:11			
Sep-02						82:53	8	10:22	8:49			
Oct-02						214:05	12	17:50	7:51			



Checklist #14 - Resale - Centrex Repair

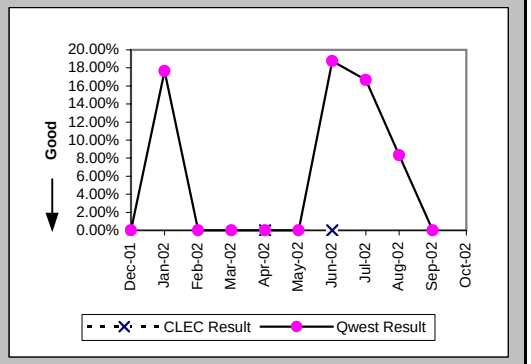
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						3	18	16.67%	37.27%			
Feb-02						0	8	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	9	0.00%	N/A	N/A	N/A	
May-02						0	9	0.00%	0.00%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						2	9	22.22%	41.57%			
Aug-02						1	13	7.69%	26.65%			
Sep-02						0	8	0.00%	0.00%			
Oct-02						0	12	0.00%	0.00%			



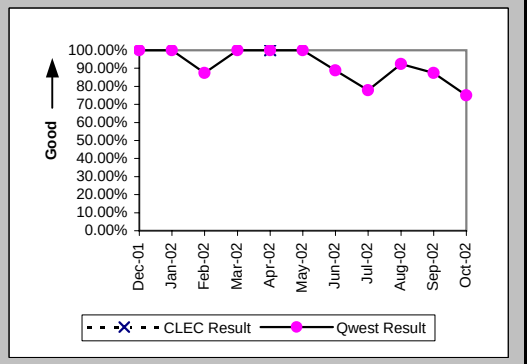
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	17	17.65%	38.12%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
May-02						0	11	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	3	16	18.75%	39.03%	-0.47	-1.28	No
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	12	8.33%	27.64%			
Sep-02						0	7	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

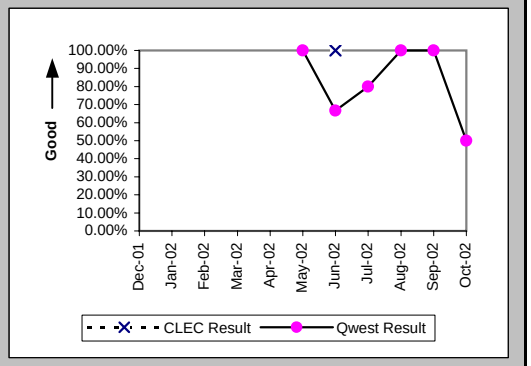
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02						9	9	100.00%	0.00%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						7	9	77.78%	41.57%			
Aug-02						12	13	92.31%	26.65%			
Sep-02						7	8	87.50%	33.07%			
Oct-02						9	12	75.00%	43.30%			



Checklist #14 - Resale - Centrex Repair

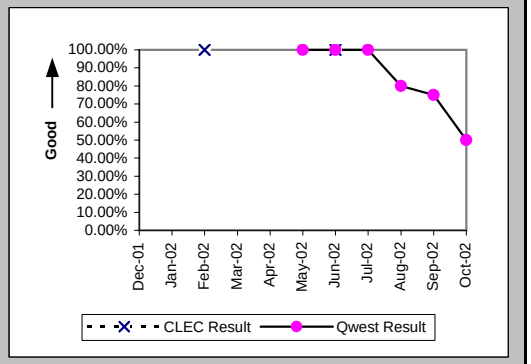
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No
Jul-02						4	5	80.00%	40.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	2	50.00%	50.00%			



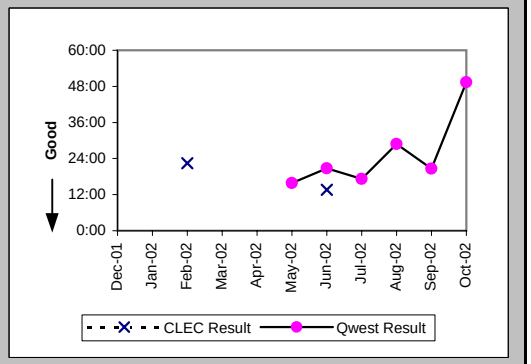
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02						6	6	100.00%	0.00%			
Aug-02						4	5	80.00%	40.00%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						1	2	50.00%	50.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

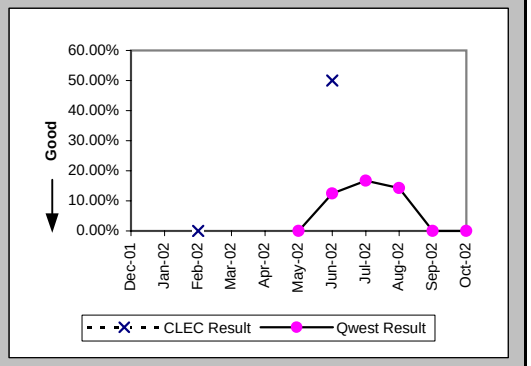
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	22:29	1	22:29	0	0							
Mar-02												
Apr-02												
May-02						31:41	2	15:51	11:08			
Jun-02	27:18	2	13:39	0	0	145:11	7	20:44	8:26	-1.05	-1.64	No
Jul-02						103:16	6	17:13	9:38			
Aug-02						144:00	5	28:48	21:29			
Sep-02						82:30	4	20:38	22:33			
Oct-02						98:38	2	49:19	61:04			



Checklist #14 - Resale - Centrex Repair

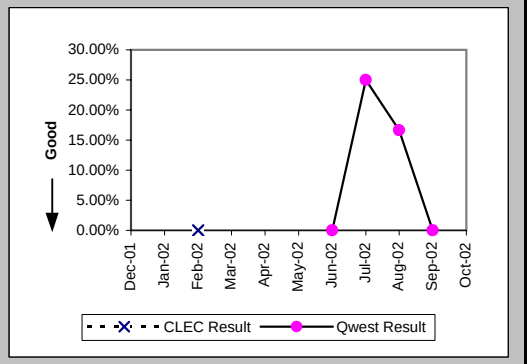
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	0	1	0.00%	0	0							
Mar-02												
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02	1	2	50.00%	0	0	1	8	12.50%	33.07%	0.84	-0.49	No
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	7	14.29%	34.99%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	2	0.00%	0.00%			



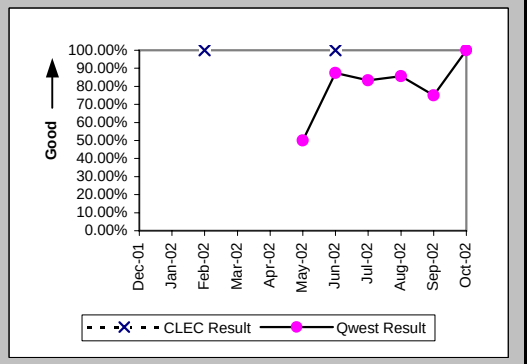
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	0	1	0.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	4	25.00%	43.30%			
Aug-02						1	6	16.67%	37.27%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

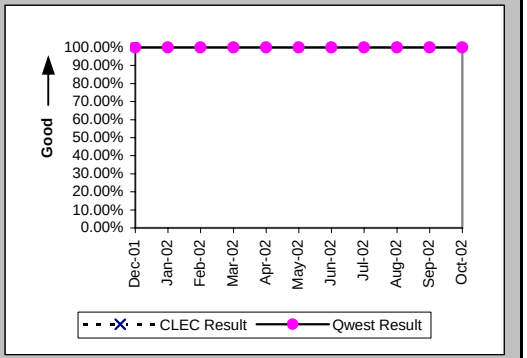
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02												
May-02						1	2	50.00%	50.00%			
Jun-02	2	2	100.00%	0	0	7	8	87.50%	33.07%	-0.48	-1.29	No
Jul-02						5	6	83.33%	37.27%			
Aug-02						6	7	85.71%	34.99%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

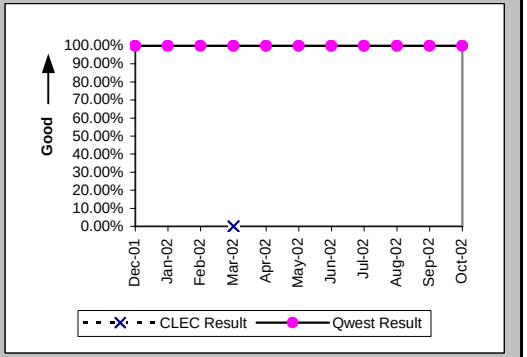
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



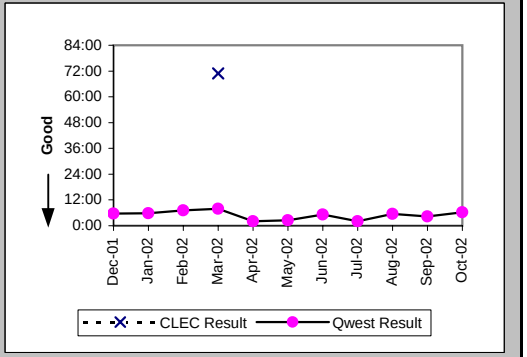
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02	0	1	0.00%	2	0	9	9	100.00%	N/A	N/A	0.07	Yes
Apr-02						10	10	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						9	9	100.00%	0.00%			
Sep-02						18	18	100.00%	0.00%			
Oct-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

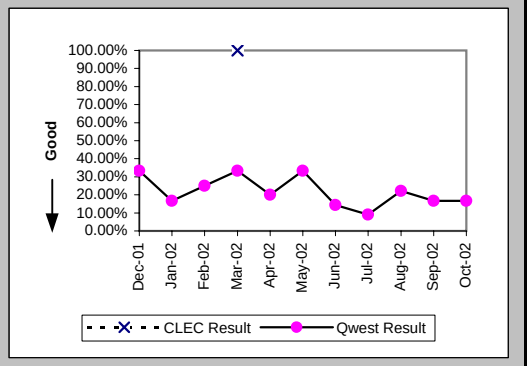
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51:27	9	5:43	7:11			
Jan-02						69:07	12	5:46	7:08			
Feb-02						85:11	12	7:06	8:01			
Mar-02	70:51	1	70:51	2	0	70:38	9	7:51	12:28	1.5	-0.09	No
Apr-02						20:23	10	2:02	1:38			
May-02						7:41	3	2:34	1:31			
Jun-02						36:08	7	5:10	6:35			
Jul-02						23:18	11	2:07	1:26			
Aug-02						49:03	9	5:27	6:19			
Sep-02						77:08	18	4:17	5:04			
Oct-02						75:23	12	6:17	7:22			



Checklist #14 - Resale - Centrex Repair

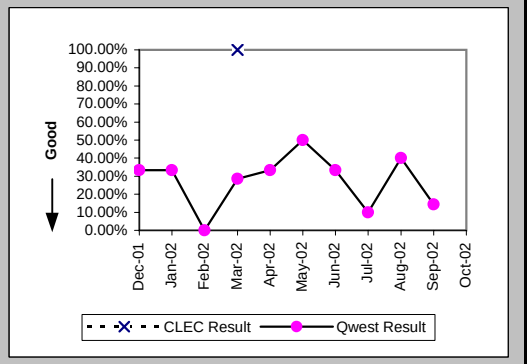
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	9	33.33%	47.14%			
Jan-02						2	12	16.67%	37.27%			
Feb-02						3	12	25.00%	43.30%			
Mar-02	1	1	100.00%	2	0	3	9	33.33%	47.14%	0.87	-0.47	No
Apr-02						2	10	20.00%	40.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						2	9	22.22%	41.57%			
Sep-02						3	18	16.67%	37.27%			
Oct-02						2	12	16.67%	37.27%			



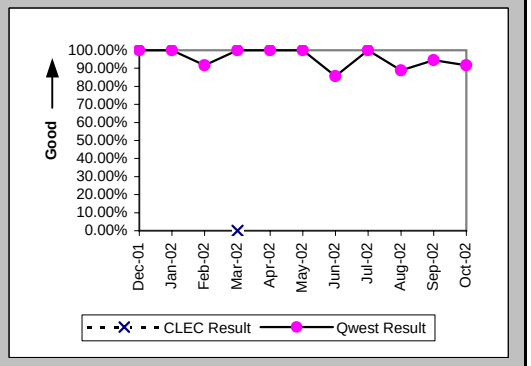
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	6	33.33%	47.14%			
Feb-02						0	6	0.00%	0.00%			
Mar-02	1	1	100.00%	2	0	2	7	28.57%	45.18%	0.92	-0.44	No
Apr-02						2	6	33.33%	47.14%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						1	10	10.00%	30.00%			
Aug-02						2	5	40.00%	48.99%			
Sep-02						2	14	14.29%	34.99%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

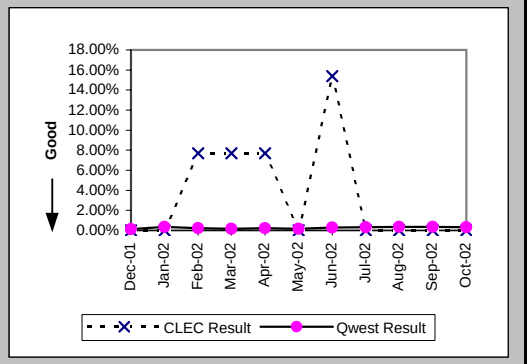
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						11	12	91.67%	27.64%			
Mar-02	0	1	0.00%	2	0	9	9	100.00%	N/A	N/A	0.07	Yes
Apr-02						9	9	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						8	9	88.89%	31.43%			
Sep-02						17	18	94.44%	22.91%			
Oct-02						11	12	91.67%	27.64%			



Checklist #14 - Resale - Centrex Repair

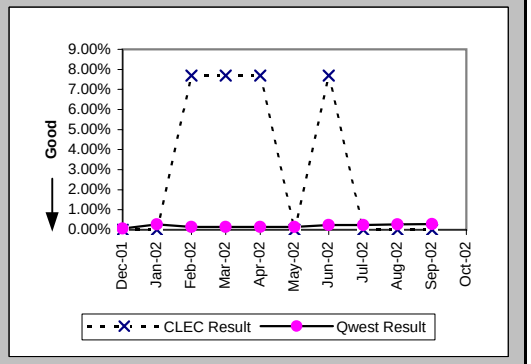
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	12	8705	0.14%	3.71%	-0.15	-1.09	No
Jan-02	0	16	0.00%	0	0	30	8711	0.34%	5.86%	-0.23	-1.14	No
Feb-02	1	13	7.69%	2	0	20	8692	0.23%	4.79%	2.17	0.32	Yes
Mar-02	1	13	7.69%	2	0	14	8652	0.16%	4.02%	2.31	0.4	Yes
Apr-02	1	13	7.69%	0	0	19	8633	0.22%	4.69%	2.19	0.33	Yes
May-02	0	13	0.00%	0	0	14	8615	0.16%	4.03%	-0.15	-1.09	No
Jun-02	2	13	15.38%	0	0	24	8583	0.28%	5.28%	3.45	1.1	Yes
Jul-02	0	12	0.00%	0	0	26	8567	0.30%	5.50%	-0.19	-1.12	No
Aug-02	0	12	0.00%	0	0	29	8576	0.34%	5.81%	-0.2	-1.12	No
Sep-02	0	12	0.00%	0	0	30	8542	0.35%	5.92%	-0.21	-1.12	No
Oct-02	0	10	0.00%	0	0	26	8444	0.31%	5.54%	-0.18	-1.11	No



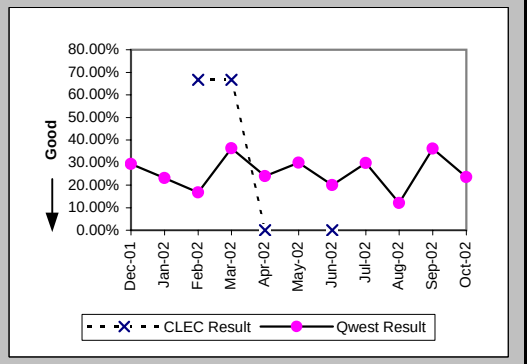
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	5	8705	0.06%	2.40%	-0.1	-1.06	No
Jan-02	0	16	0.00%	0	0	23	8711	0.26%	5.13%	-0.21	-1.13	No
Feb-02	1	13	7.69%	2	0	12	8692	0.14%	3.71%	2.36	0.44	Yes
Mar-02	1	13	7.69%	2	0	12	8652	0.14%	3.72%	2.36	0.44	Yes
Apr-02	1	13	7.69%	0	0	12	8633	0.14%	3.73%	2.36	0.44	Yes
May-02	0	13	0.00%	0	0	13	8615	0.15%	3.88%	-0.14	-1.09	No
Jun-02	1	13	7.69%	0	0	20	8583	0.23%	4.82%	2.17	0.32	Yes
Jul-02	0	12	0.00%	0	0	20	8567	0.23%	4.83%	-0.17	-1.1	No
Aug-02	0	12	0.00%	0	0	23	8576	0.27%	5.17%	-0.18	-1.11	No
Sep-02	0	12	0.00%	0	0	24	8542	0.28%	5.29%	-0.18	-1.11	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

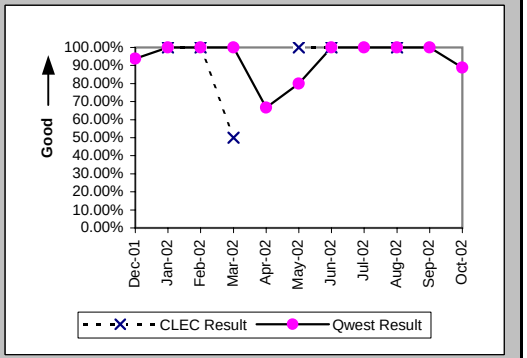
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	17	29.41%	45.56%			
Jan-02						9	39	23.08%	42.13%			
Feb-02	2	3	66.67%	0	0	4	24	16.67%	37.27%	1.63	-0.01	No
Mar-02	2	3	66.67%	0	0	8	22	36.36%	48.10%	0.86	-0.48	No
Apr-02	0	1	0.00%	0	0	6	25	24.00%	42.71%	-0.55	-1.34	No
May-02						6	20	30.00%	45.83%			
Jun-02	0	2	0.00%	0	0	6	30	20.00%	40.00%	-0.68	-1.42	No
Jul-02						11	37	29.73%	45.71%			
Aug-02						4	33	12.12%	32.64%			
Sep-02						17	47	36.17%	48.05%			
Oct-02						8	34	23.53%	42.42%			



Checklist #14 - Resale - Centrex 21 Installation

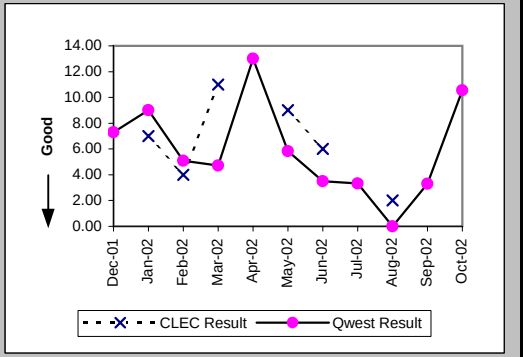
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	1	2	50.00%	0	0	7	7	100.00%	N/A	N/A	-0.22	No
Apr-02						4	6	66.67%	47.14%			
May-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						3	3	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02						8	9	88.89%	31.43%			



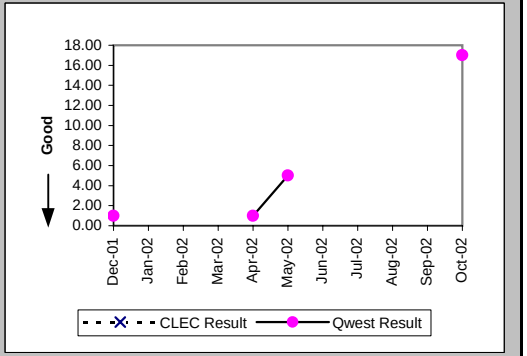
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	17	7.29	9.06			
Jan-02	7	1	7.00	0	0	18	2	9.00	2.83	-0.58	-1.35	No
Feb-02	4	1	4.00	0	0	51	10	5.10	6.40	-0.16	-1.1	No
Mar-02	22	2	11.00	0	0	33	7	4.71	2.87	0.96	-0.42	No
Apr-02						78	6	13.00	14.18			
May-02	9	1	9.00	0	0	35	6	5.83	5.56	0.65	-0.61	No
Jun-02	6	1	6.00	0	0	14	4	3.50	1.00	1.14	-0.31	No
Jul-02						10	3	3.33	1.15			
Aug-02	2	1	2.00	0	0	0	1	0.00				
Sep-02						23	7	3.29	1.98			
Oct-02						95	9	10.56	12.53			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

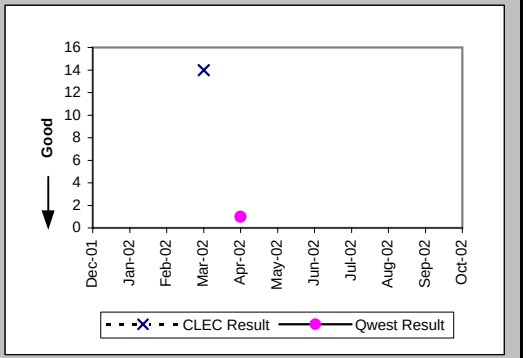
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						10	2	5.00	2.83			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						17	1	17.00				



Checklist #14 - Resale - Centrex 21 Installation

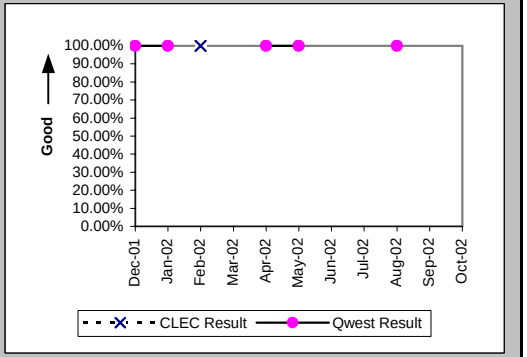
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	14	1	14.00	0	0							
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



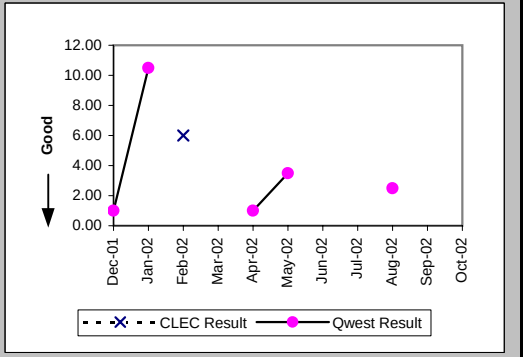
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

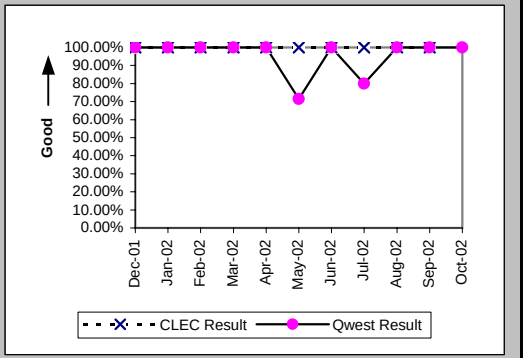
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						21	2	10.50	10.61			
Feb-02	6	1	6.00	0	0							
Mar-02												
Apr-02						1	1	1.00				
May-02						7	2	3.50	2.12			
Jun-02												
Jul-02												
Aug-02						5	2	2.50	0.71			
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex 21 Installation

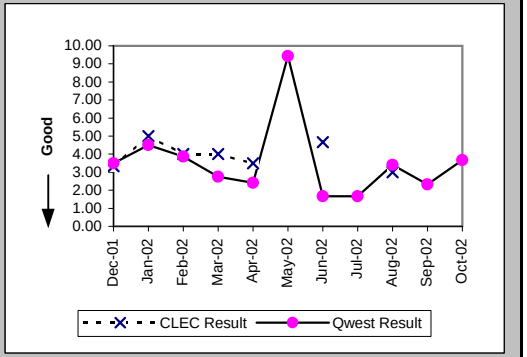
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	5	7	71.43%	45.18%	-0.92	-1.56	No
Jun-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	4	5	80.00%	40.00%	-0.6	-1.36	No
Aug-02	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	6	6	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02						3	3	100.00%	0.00%			



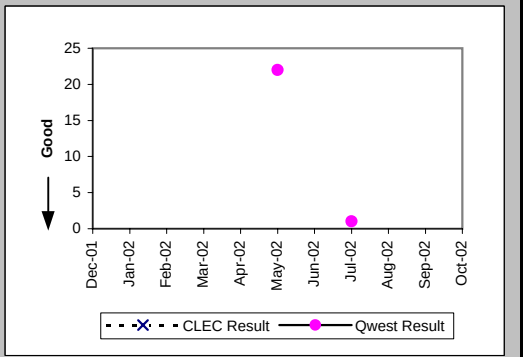
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	3	3.33	0	0	35	10	3.50	1.35	-0.19	-1.11	No
Jan-02	5	1	5.00	0	0	9	2	4.50	3.54	-0.05	-1.03	No
Feb-02	24	6	4.00	0	0	27	7	3.86	0.90	0.39	-0.76	No
Mar-02	12	3	4.00	2	0	11	4	2.75	0.96	1.26	-0.23	No
Apr-02	7	2	3.50	0	0	29	12	2.42	1.38	0.59	-0.64	No
May-02						66	7	9.43	11.09			
Jun-02	14	3	4.67	0	0	5	3	1.67	0.58	1.68	0.02	Yes
Jul-02						5	3	1.67	2.08			
Aug-02	3	1	3.00	2	0	17	5	3.40	1.14	-0.32	-1.19	No
Sep-02						7	3	2.33	1.15			
Oct-02						11	3	3.67	1.15			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

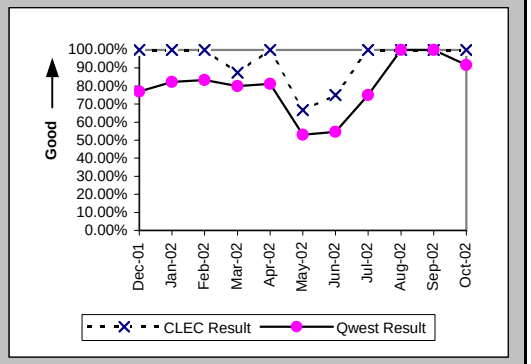
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						44	2	22.00	0.00			
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex 21 Installation

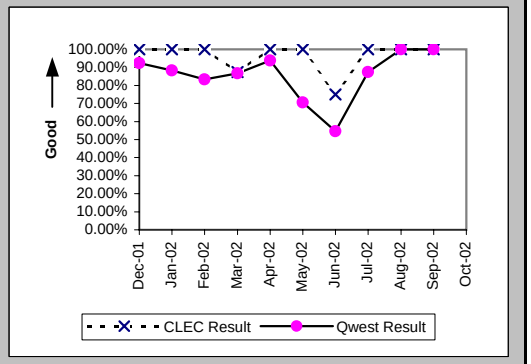
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	20	26	76.92%	42.13%	-1.21	-1.74	No
Jan-02	3	3	100.00%	0	0	14	17	82.35%	38.12%	-0.74	-1.45	No
Feb-02	5	5	100.00%	0	0	10	12	83.33%	37.27%	-0.84	-1.51	No
Mar-02	7	8	87.50%	0	0	12	15	80.00%	40.00%	-0.43	-1.26	No
Apr-02	5	5	100.00%	0	0	13	16	81.25%	39.03%	-0.94	-1.57	No
May-02	2	3	66.67%	0	0	9	17	52.94%	49.91%	-0.44	-1.27	No
Jun-02	3	4	75.00%	0	0	6	11	54.55%	49.79%	-0.7	-1.43	No
Jul-02	3	3	100.00%	0	0	6	8	75.00%	43.30%	-0.85	-1.52	No
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	11	12	91.67%	27.64%	-0.47	-1.28	No



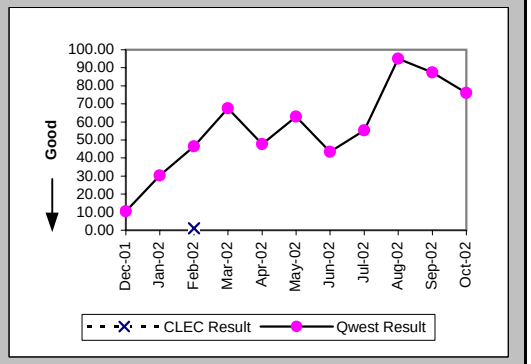
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	24	26	92.31%	26.65%	-0.64	-1.39	No
Jan-02	3	3	100.00%	0	0	15	17	88.24%	32.22%	-0.58	-1.35	No
Feb-02	5	5	100.00%	0	0	10	12	83.33%	37.27%	-0.84	-1.51	No
Mar-02	7	8	87.50%	0	0	13	15	86.67%	33.99%	-0.06	-1.03	No
Apr-02	5	5	100.00%	0	0	15	16	93.75%	24.21%	-0.5	-1.31	No
May-02	3	3	100.00%	0	0	12	17	70.59%	45.56%	-1.03	-1.63	No
Jun-02	3	4	75.00%	0	0	6	11	54.55%	49.79%	-0.7	-1.43	No
Jul-02	3	3	100.00%	0	0	7	8	87.50%	33.07%	-0.56	-1.34	No
Aug-02	3	3	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

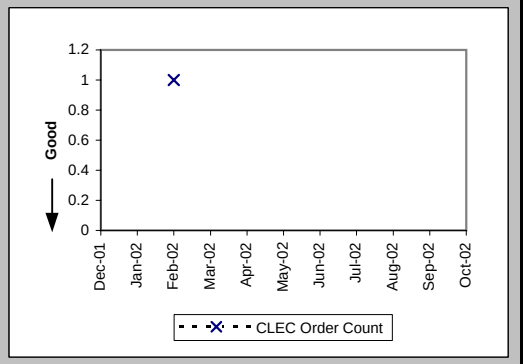
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	5	10.40	6.73			
Jan-02						121	4	30.25	5.44			
Feb-02	1	1	1.00	0	0	93	2	46.50	0.71	-52.54	-32.94	No
Mar-02						135	2	67.50	0.71			
Apr-02						191	4	47.75	48.21			
May-02						126	2	63.00	69.30			
Jun-02						174	4	43.50	60.76			
Jul-02						221	4	55.25	70.06			
Aug-02						285	3	95.00	73.98			
Sep-02						350	4	87.50	81.69			
Oct-02						380	5	76.00	92.70			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

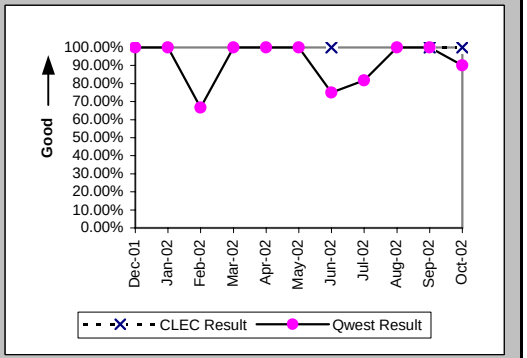
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Centrex 21 Repair

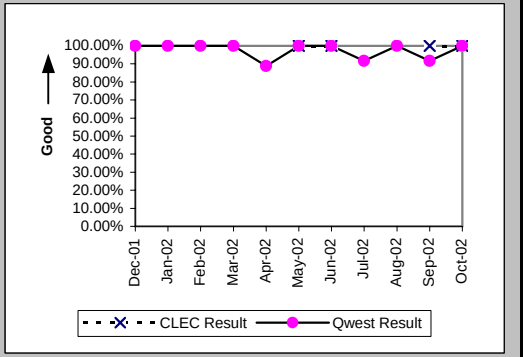
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02	2	2	100.00%	1	0	9	12	75.00%	43.30%	-0.76	-1.46	No
Jul-02						9	11	81.82%	38.57%			
Aug-02						10	10	100.00%	0.00%			
Sep-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	9	10	90.00%	30.00%	-0.32	-1.19	No



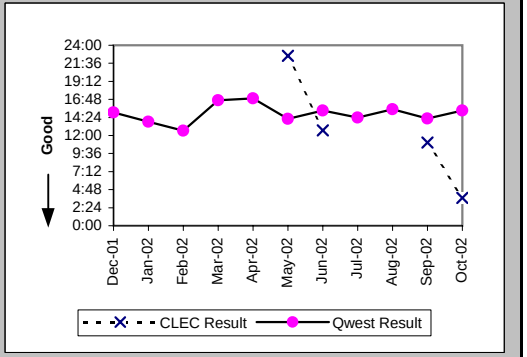
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	9	88.89%	31.43%			
May-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Jul-02						11	12	91.67%	27.64%			
Aug-02						13	13	100.00%	0.00%			
Sep-02	3	3	100.00%	0	0	11	12	91.67%	27.64%	-0.47	-1.28	No
Oct-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

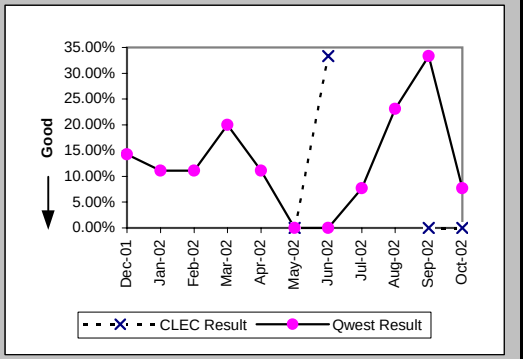
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90:28	6	15:05	9:16			
Jan-02						124:17	9	13:49	7:48			
Feb-02						113:51	9	12:39	9:29			
Mar-02						83:21	5	16:40	7:34			
Apr-02						152:30	9	16:57	16:11			
May-02	22:35	1	22:35	2	0	85:25	6	14:14	8:47	1.34	-0.18	No
Jun-02	25:24	2	12:42	0	0	214:38	14	15:20	12:56	-0.27	-1.16	No
Jul-02						172:26	12	14:22	19:47			
Aug-02						201:19	13	15:29	12:20			
Sep-02	33:10	3	11:03	0	0	171:11	12	14:16	14:27	-0.34	-1.21	No
Oct-02	3:43	1	3:43	0	0	199:26	13	15:20	9:20	-1.2	-1.73	No



Checklist #14 - Resale - Centrex 21 Repair

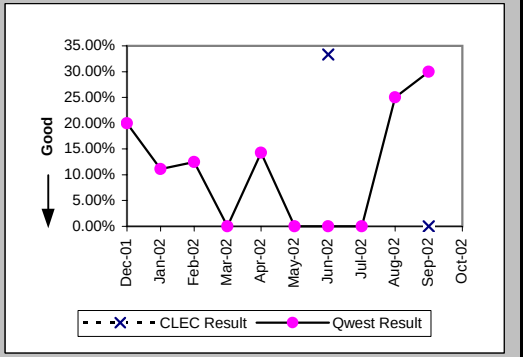
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	9	11.11%	31.43%			
May-02	0	1	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	1	3	33.33%	0	0	0	14	0.00%	N/A	N/A	-0.13	No
Jul-02						1	13	7.69%	26.65%			
Aug-02						3	13	23.08%	42.13%			
Sep-02	0	3	0.00%	0	0	4	12	33.33%	47.14%	-1.1	-1.67	No
Oct-02	0	1	0.00%	0	0	1	13	7.69%	26.65%	-0.28	-1.17	No



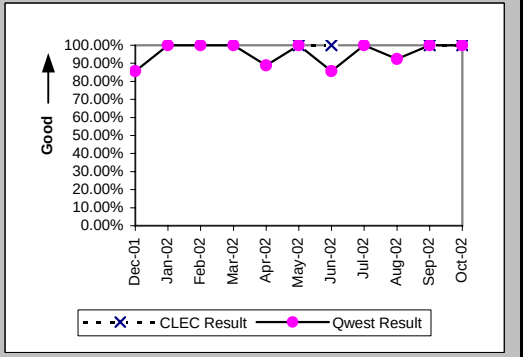
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						1	7	14.29%	34.99%			
May-02						0	5	0.00%	0.00%			
Jun-02	1	3	33.33%	0	0	0	16	0.00%	N/A	N/A	-0.09	No
Jul-02						0	11	0.00%	0.00%			
Aug-02						3	12	25.00%	43.30%			
Sep-02	0	3	0.00%	0	0	3	10	30.00%	45.83%	-0.99	-1.6	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

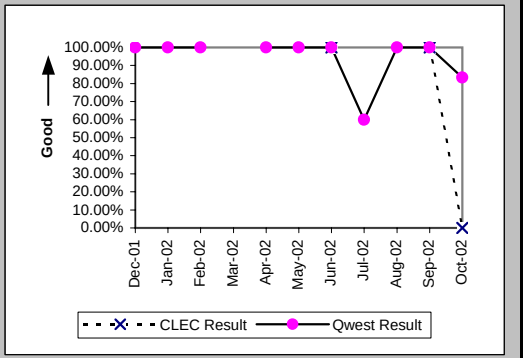
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	9	88.89%	31.43%			
May-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	12	14	85.71%	34.99%	-0.64	-1.39	No
Jul-02						13	13	100.00%	0.00%			
Aug-02						12	13	92.31%	26.65%			
Sep-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Repair

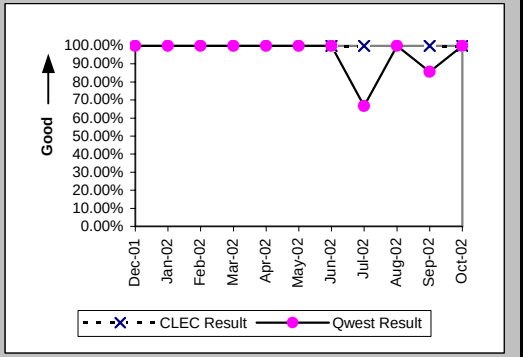
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02						3	5	60.00%	48.99%			
Aug-02						4	4	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	1	0	5	6	83.33%	37.27%	1.13	-0.31	No



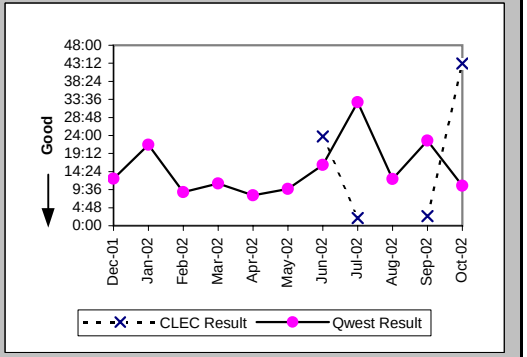
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No
Aug-02						4	4	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Oct-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

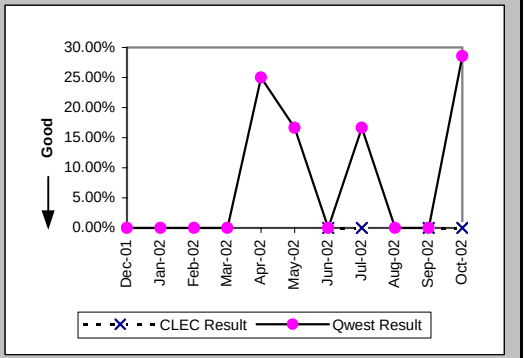
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25:06	2	12:33	7:52			
Jan-02						21:31	1	21:31				
Feb-02						26:47	3	8:56	10:50			
Mar-02						22:27	2	11:13	13:01			
Apr-02						32:11	4	8:03	7:37			
May-02						58:39	6	9:47	9:25			
Jun-02	23:47	1	23:47	0	0	96:46	6	16:08	9:59	0.2	-0.88	No
Jul-02	2:02	1	2:02	0	0	197:01	6	32:50	45:47	-0.62	-1.38	No
Aug-02						49:53	4	12:28	11:03			
Sep-02	2:34	1	2:34	0	0	158:19	7	22:37	25:31	-0.74	-1.45	No
Oct-02	43:11	1	43:11	1	0	74:17	7	10:37	10:26	3.72	1.26	Yes



Checklist #14 - Resale - Centrex 21 Repair

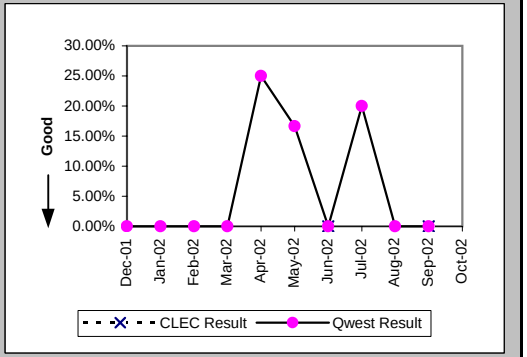
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	0	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Aug-02						0	5	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	1	0	2	7	28.57%	45.18%	-0.59	-1.36	No



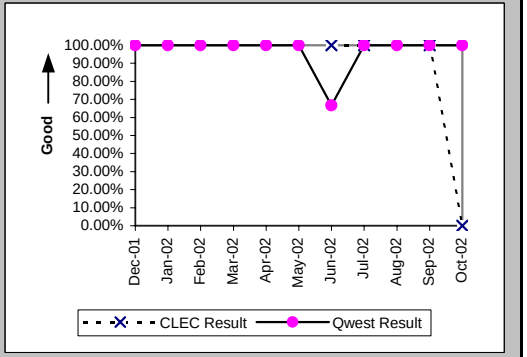
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	5	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

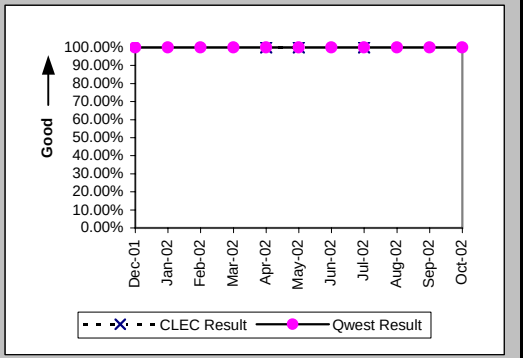
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No
Jul-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02						5	5	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	1	0	7	7	100.00%	N/A	N/A	0.01	Yes



Checklist #14 - Resale - Centrex 21 Repair

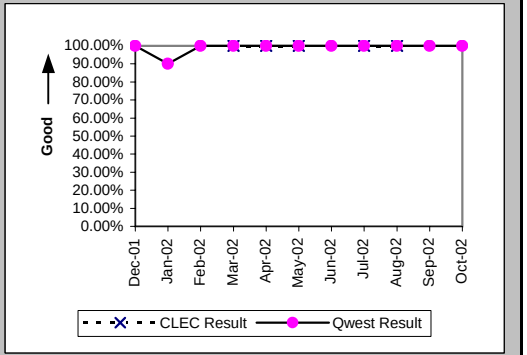
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02						3	3	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02						4	4	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



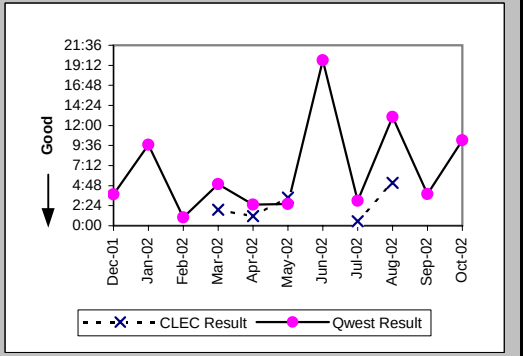
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02						7	7	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

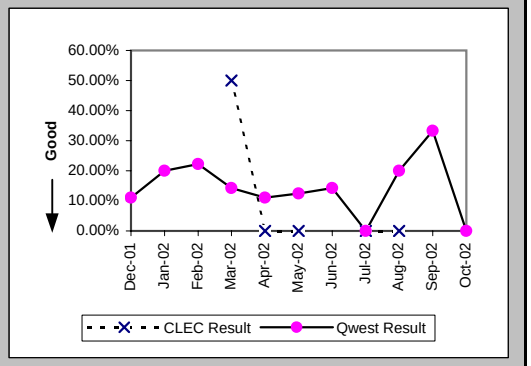
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:51	9	3:46	5:50			
Jan-02						96:51	10	9:41	20:07			
Feb-02						8:47	9	0:59	0:46			
Mar-02	3:52	2	1:56	0	0	69:45	14	4:59	7:36	-0.53	-1.32	No
Apr-02	2:19	2	1:10	0	0	22:52	9	2:32	2:28	-0.72	-1.44	No
May-02	3:23	1	3:23	0	0	41:38	16	2:36	3:46	0.6	-0.63	No
Jun-02						138:35	7	19:48	13:35			
Jul-02	0:32	1	0:32	0	0	5:59	2	3:00	3:17	-0.61	-1.37	No
Aug-02	10:17	2	5:08	0	0	65:05	5	13:01	6:40	-1.41	-1.86	No
Sep-02						22:48	6	3:48	5:51			
Oct-02						71:36	7	10:14	8:04			



Checklist #14 - Resale - Centrex 21 Repair

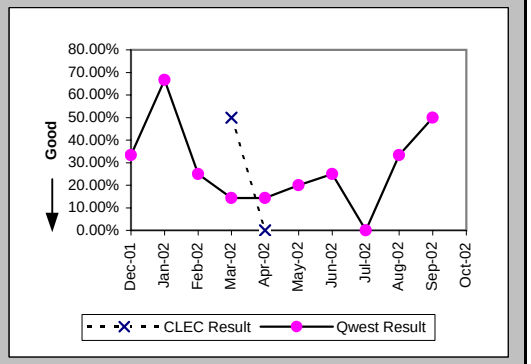
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	10	20.00%	40.00%			
Feb-02						2	9	22.22%	41.57%			
Mar-02	1	2	50.00%	0	0	2	14	14.29%	34.99%	0.89	-0.46	No
Apr-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
May-02	0	1	0.00%	0	0	2	16	12.50%	33.07%	-0.37	-1.22	No
Jun-02						1	7	14.29%	34.99%			
Jul-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	0	0	1	5	20.00%	40.00%	-0.6	-1.36	No
Sep-02						2	6	33.33%	47.14%			
Oct-02						0	7	0.00%	0.00%			



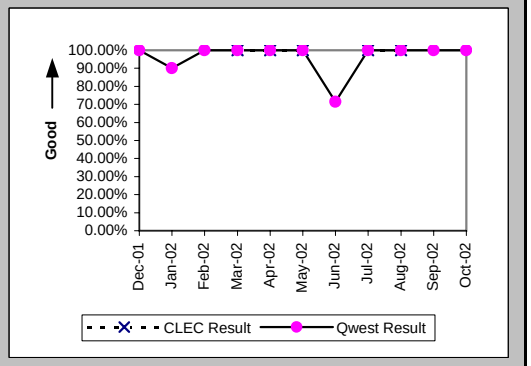
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	3	66.67%	47.14%			
Feb-02						1	4	25.00%	43.30%			
Mar-02	1	2	50.00%	0	0	1	7	14.29%	34.99%	0.75	-0.55	No
Apr-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
May-02						2	10	20.00%	40.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						2	4	50.00%	50.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

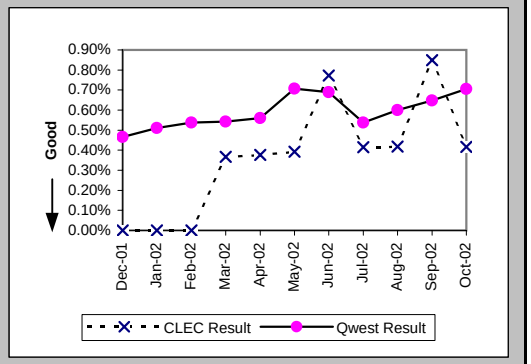
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02						5	7	71.43%	45.18%			
Jul-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Repair

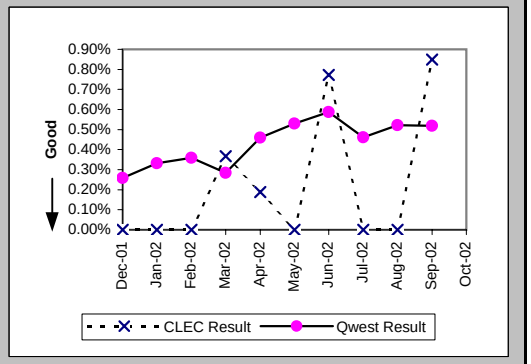
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	573	0.00%	0	0	18	3867	0.47%	6.81%	-1.53	-1.93	No
Jan-02	0	539	0.00%	0	0	20	3920	0.51%	7.12%	-1.56	-1.95	No
Feb-02	0	532	0.00%	0	0	21	3903	0.54%	7.32%	-1.59	-1.97	No
Mar-02	2	544	0.37%	0	0	21	3876	0.54%	7.34%	-0.52	-1.32	No
Apr-02	2	532	0.38%	0	0	22	3923	0.56%	7.47%	-0.54	-1.33	No
May-02	2	510	0.39%	2	0	28	3959	0.71%	8.38%	-0.8	-1.49	No
Jun-02	4	518	0.77%	0	0	27	3920	0.69%	8.27%	0.22	-0.87	No
Jul-02	2	483	0.41%	1	0	21	3910	0.54%	7.31%	-0.35	-1.21	No
Aug-02	2	478	0.42%	0	0	23	3831	0.60%	7.73%	-0.49	-1.3	No
Sep-02	4	471	0.85%	0	0	25	3861	0.65%	8.02%	0.54	-0.67	No
Oct-02	2	480	0.42%	2	0	27	3830	0.71%	8.37%	-0.71	-1.43	No



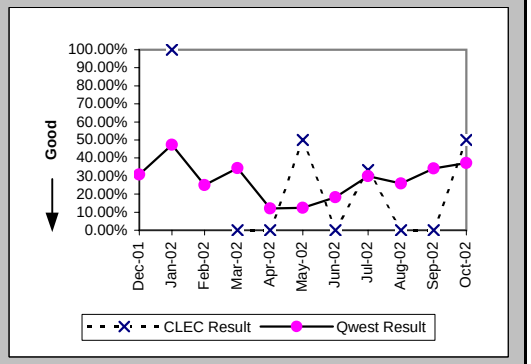
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	573	0.00%	0	0	10	3867	0.26%	5.08%	-1.14	-1.69	No
Jan-02	0	539	0.00%	0	0	13	3920	0.33%	5.75%	-1.26	-1.76	No
Feb-02	0	532	0.00%	0	0	14	3903	0.36%	5.98%	-1.3	-1.79	No
Mar-02	2	544	0.37%	0	0	11	3876	0.28%	5.32%	0.34	-0.79	No
Apr-02	1	532	0.19%	0	0	18	3923	0.46%	6.76%	-0.87	-1.53	No
May-02	0	510	0.00%	0	0	21	3959	0.53%	7.26%	-1.55	-1.94	No
Jun-02	4	518	0.77%	0	0	23	3920	0.59%	7.64%	0.52	-0.68	No
Jul-02	0	483	0.00%	0	0	18	3910	0.46%	6.77%	-1.41	-1.86	No
Aug-02	0	478	0.00%	0	0	20	3831	0.52%	7.21%	-1.49	-1.91	No
Sep-02	4	471	0.85%	0	0	20	3861	0.52%	7.18%	0.9	-0.45	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

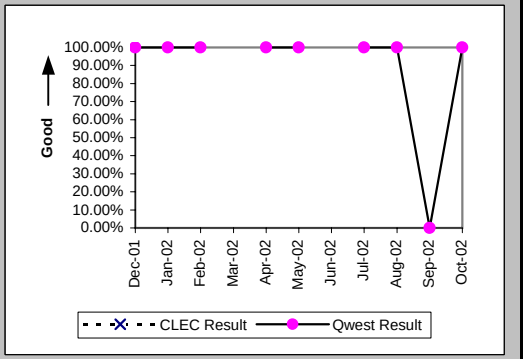
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	26	30.77%	46.15%			
Jan-02	2	2	100.00%	0	0	18	38	47.37%	49.93%	1.23	-0.25	No
Feb-02						7	28	25.00%	43.30%			
Mar-02	0	2	0.00%	0	0	11	32	34.38%	47.50%	-0.99	-1.6	No
Apr-02	0	2	0.00%	0	0	3	25	12.00%	32.50%	-0.5	-1.31	No
May-02	2	4	50.00%	0	0	4	32	12.50%	33.07%	1.57	-0.05	No
Jun-02	0	4	0.00%	0	0	6	33	18.18%	38.57%	-0.89	-1.54	No
Jul-02	1	3	33.33%	0	0	9	30	30.00%	45.83%	0.07	-0.96	No
Aug-02	0	2	0.00%	0	0	8	31	25.81%	43.76%	-0.81	-1.49	No
Sep-02	0	4	0.00%	0	0	13	38	34.21%	47.44%	-1.37	-1.83	No
Oct-02	2	4	50.00%	0	0	16	43	37.21%	48.34%	0.44	-0.73	No



Checklist #14 - Resale - PBX Installation

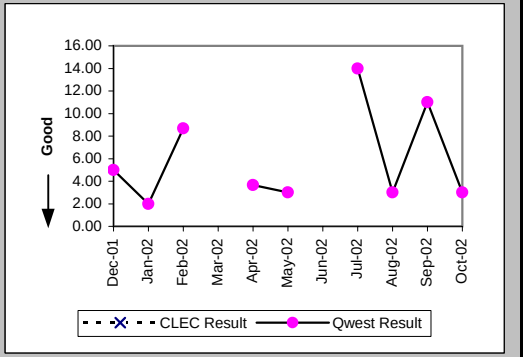
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



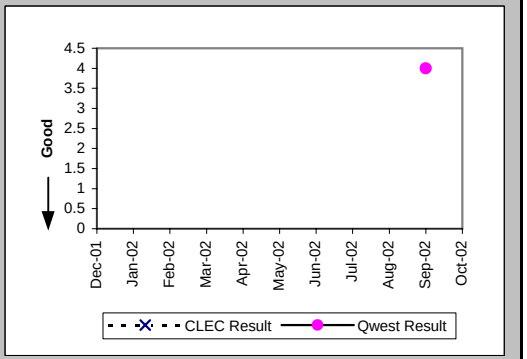
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						2	1	2.00				
Feb-02						26	3	8.67	5.51			
Mar-02												
Apr-02						11	3	3.67	4.73			
May-02						9	3	3.00	0.00			
Jun-02												
Jul-02						14	1	14.00				
Aug-02						3	1	3.00				
Sep-02						11	1	11.00				
Oct-02						3	1	3.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

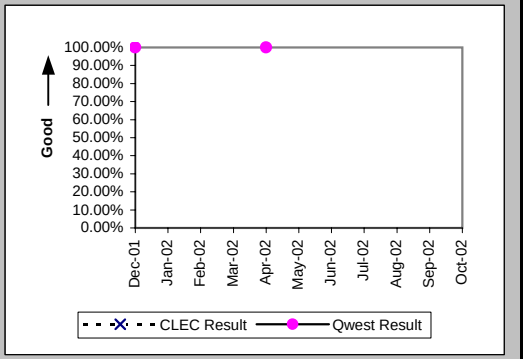
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						4	1	4.00				
Oct-02												



Checklist #14 - Resale - PBX Installation

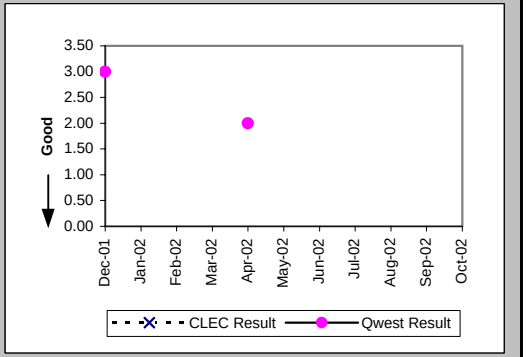
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



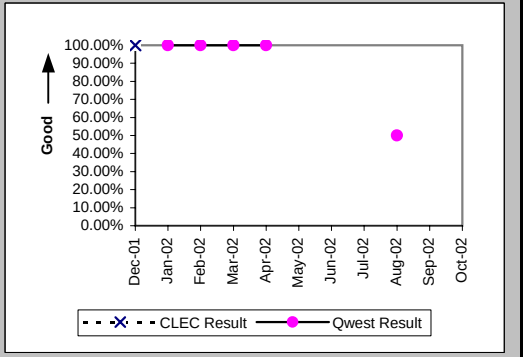
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

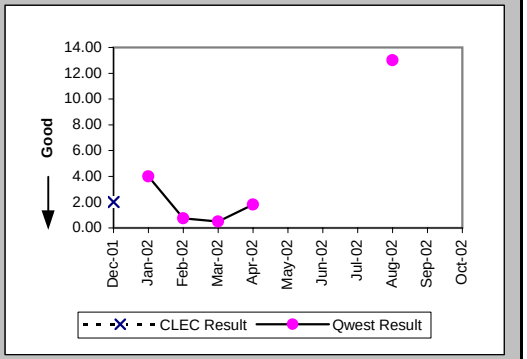
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0							
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	2	50.00%	50.00%			
Sep-02												
Oct-02												



Checklist #14 - Resale - PBX Installation

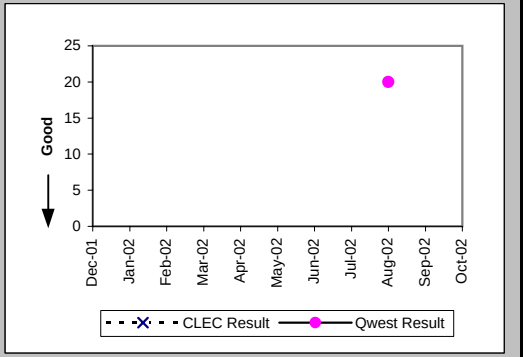
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	2	2.00	0	0							
Jan-02						4	1	4.00				
Feb-02						3	4	0.75	0.50			
Mar-02						1	2	0.50	0.71			
Apr-02						9	5	1.80	1.10			
May-02												
Jun-02												
Jul-02												
Aug-02						26	2	13.00	12.73			
Sep-02												
Oct-02												



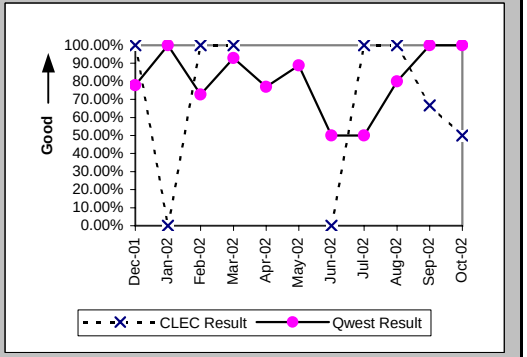
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						20	1	20.00				
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

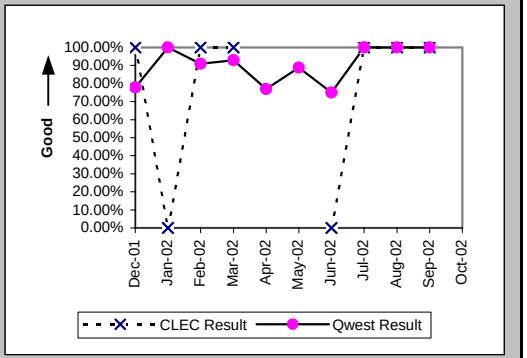
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Jan-02	0	1	0.00%	0	0	6	6	100.00%	N/A	N/A	-0.04	No
Feb-02	1	1	100.00%	0	0	8	11	72.73%	44.54%	-0.59	-1.36	No
Mar-02	1	1	100.00%	0	0	13	14	92.86%	25.75%	-0.27	-1.16	No
Apr-02						10	13	76.92%	42.13%			
May-02						8	9	88.89%	31.43%			
Jun-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	0.48	-0.71	No
Jul-02	2	2	100.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Aug-02	2	2	100.00%	0	0	4	5	80.00%	40.00%	-0.6	-1.36	No
Sep-02	2	3	66.67%	0	0	6	6	100.00%	N/A	N/A	-0.4	No
Oct-02	1	2	50.00%	0	0	5	5	100.00%	N/A	N/A	-0.32	No



Checklist #14 - Resale - PBX Installation

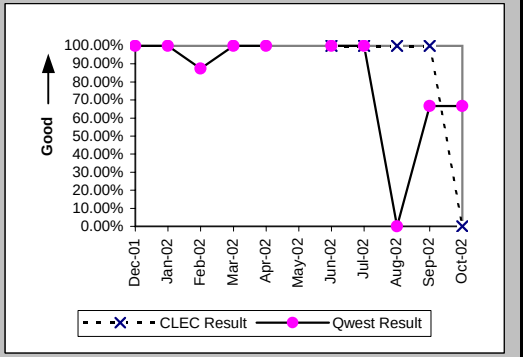
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Jan-02	0	1	0.00%	0	0	6	6	100.00%	N/A	N/A	-0.04	No
Feb-02	1	1	100.00%	0	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Mar-02	1	1	100.00%	0	0	13	14	92.86%	25.75%	-0.27	-1.16	No
Apr-02						10	13	76.92%	42.13%			
May-02						8	9	88.89%	31.43%			
Jun-02	0	1	0.00%	0	0	3	4	75.00%	43.30%	0.88	-0.47	No
Jul-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02												



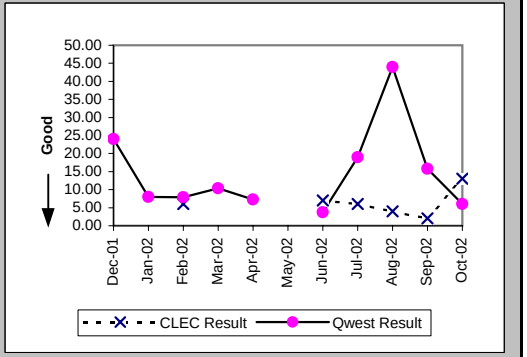
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	0	1	0.00%	N/A	N/A		
Sep-02	2	2	100.00%	0	0	2	3	66.67%	47.14%	-0.77	-1.47	No
Oct-02	0	1	0.00%	1	0	2	3	66.67%	47.14%	0.67	-0.59	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

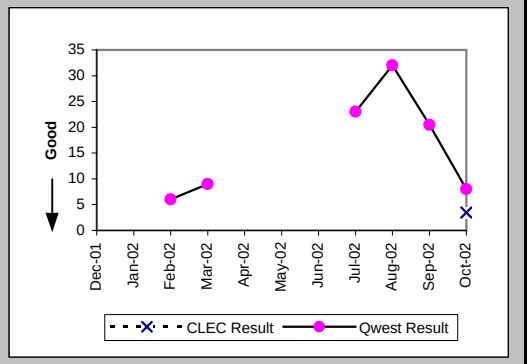
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	3	24.00	9.64			
Jan-02						32	4	8.00	5.29			
Feb-02	6	1	6.00	0	0	71	9	7.89	6.62	-0.27	-1.16	No
Mar-02						104	10	10.40	4.55			
Apr-02						29	4	7.25	4.50			
May-02												
Jun-02	14	2	7.00	0	0	15	4	3.75	3.20	0.9	-0.45	No
Jul-02	6	1	6.00	0	0	57	3	19.00	6.93	-1.62	-1.99	No
Aug-02	12	3	4.00	0	0	88	2	44.00	7.07	-6.2	-4.77	No
Sep-02	2	1	2.00	1	0	79	5	15.80	18.12	-0.7	-1.42	No
Oct-02	26	2	13.00	0	0	18	3	6.00	5.29	0.71	-0.57	No



Checklist #14 - Resale - PBX Installation

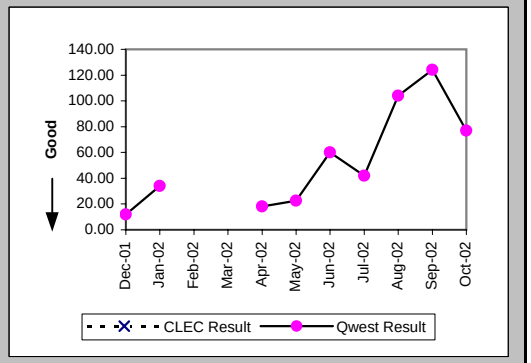
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						6	1	6.00				
Mar-02						9	1	9.00				
Apr-02												
May-02												
Jun-02												
Jul-02						23	1	23.00				
Aug-02						64	2	32.00	9.90			
Sep-02						41	2	20.50	16.26			
Oct-02	7	2	3.50	0	0	8	1	8.00				



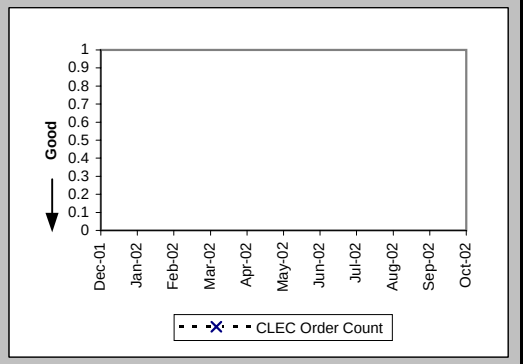
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	1	12.00				
Jan-02						34	1	34.00				
Feb-02												
Mar-02												
Apr-02						18	1	18.00				
May-02						45	2	22.50	24.75			
Jun-02						60	1	60.00				
Jul-02						84	2	42.00	56.57			
Aug-02						104	1	104.00				
Sep-02						124	1	124.00				
Oct-02						154	2	77.00	98.99			



Checklist #14 - Resale - PBX Installation

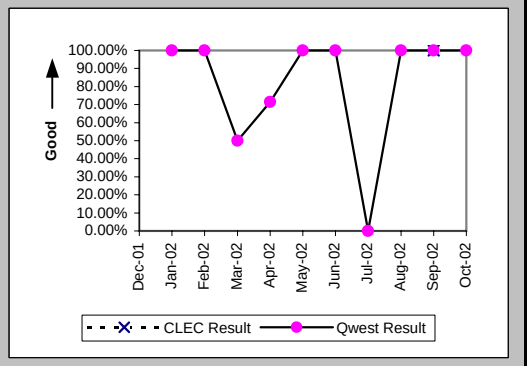
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - PBX Repair

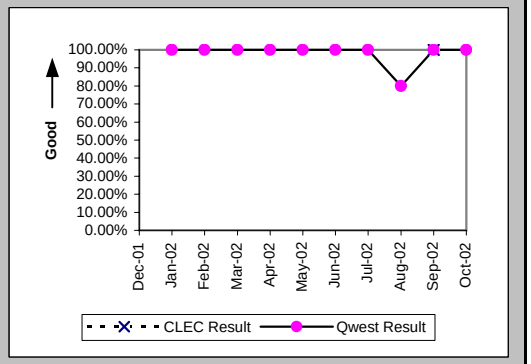
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						5	7	71.43%	45.18%			
May-02						5	5	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02						1	1	100.00%	0.00%			



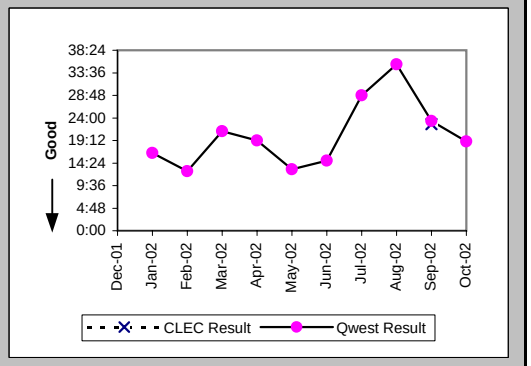
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	5	80.00%	40.00%			
Sep-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

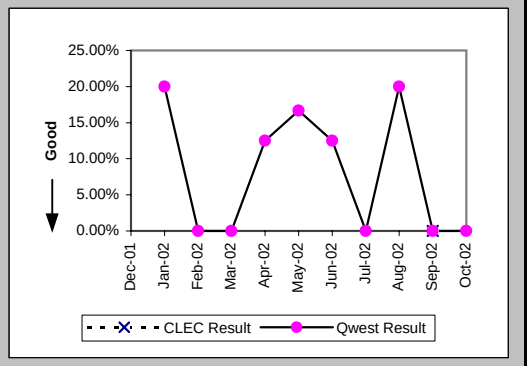
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						66:17	4	16:34	5:17			
Feb-02						75:53	6	12:39	10:30			
Mar-02						63:37	3	21:12	22:06			
Apr-02						153:23	8	19:10	9:44			
May-02						78:17	6	13:03	9:34			
Jun-02						104:14	7	14:53	8:49			
Jul-02						28:47	1	28:47				
Aug-02						177:10	5	35:26	26:48			
Sep-02	22:41	1	22:41	0	0	23:23	1	23:23				
Oct-02						37:56	2	18:58	0:38			



Checklist #14 - Resale - PBX Repair

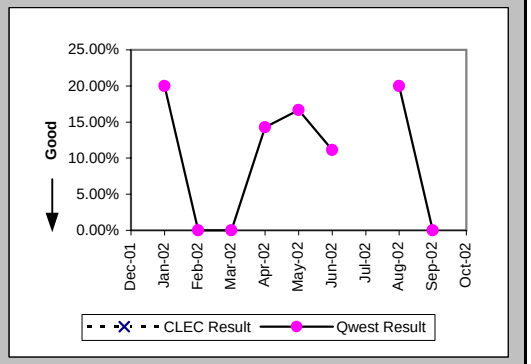
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	8	12.50%	33.07%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	5	20.00%	40.00%			
Sep-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02						0	2	0.00%	0.00%			



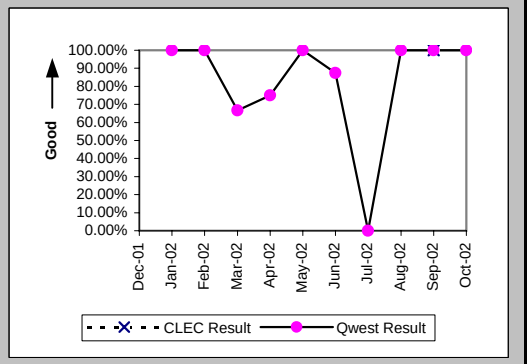
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	7	14.29%	34.99%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	9	11.11%	31.43%			
Jul-02												
Aug-02						1	5	20.00%	40.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

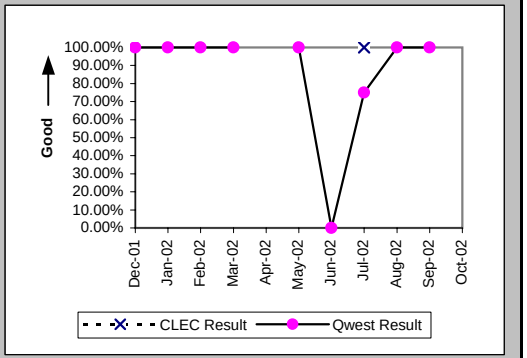
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	5	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						6	8	75.00%	43.30%			
May-02						5	5	100.00%	0.00%			
Jun-02						7	8	87.50%	33.07%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

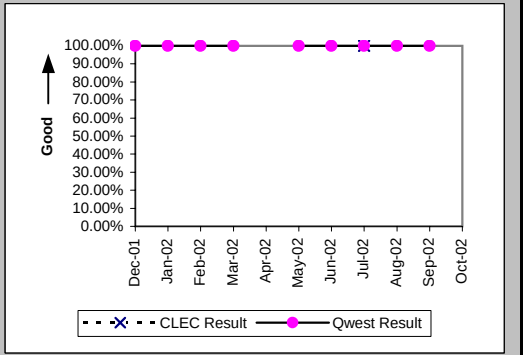
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02	1	1	100.00%	1	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Aug-02						1	1	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



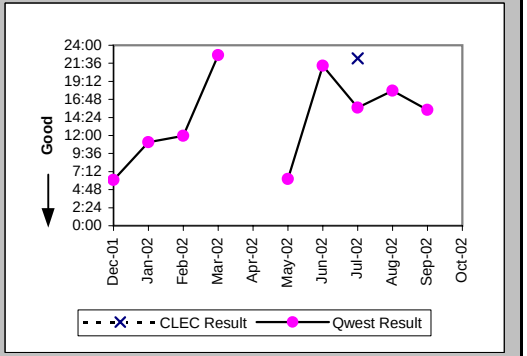
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02						3	3	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

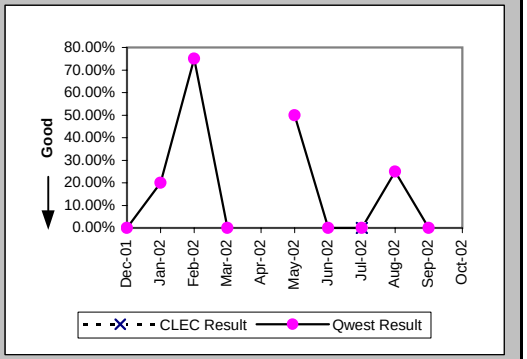
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6:05	1	6:05				
Jan-02						55:35	5	11:07	6:37			
Feb-02						47:51	4	11:58	8:33			
Mar-02						45:25	2	22:42	1:44			
Apr-02												
May-02						12:25	2	6:12	0:01			
Jun-02						42:32	2	21:16	4:30			
Jul-02	22:16	1	22:16	1	0	78:29	5	15:42	10:22	0.2	-0.88	No
Aug-02						53:54	3	17:58	12:12			
Sep-02						46:14	3	15:25	10:11			
Oct-02												



Checklist #14 - Resale - PBX Repair

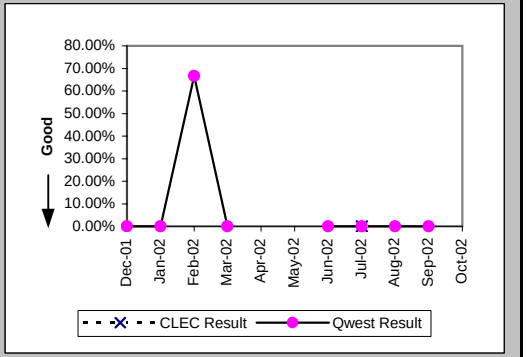
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02						1	2	50.00%	50.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Aug-02						1	4	25.00%	43.30%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



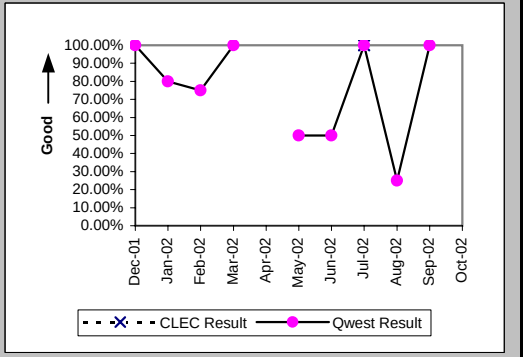
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Aug-02						0	2	0.00%	0.00%			
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

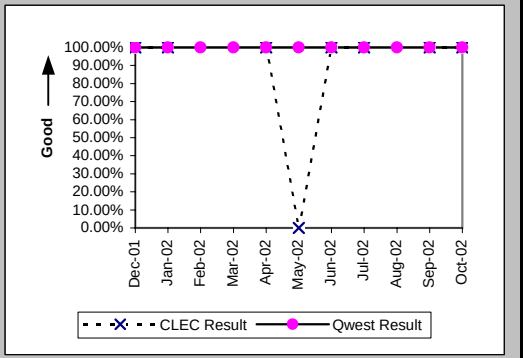
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						1	2	50.00%	50.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02	1	1	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02						1	4	25.00%	43.30%			
Sep-02						3	3	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - PBX Repair

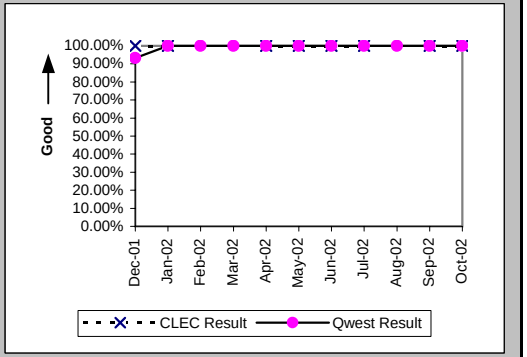
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02						5	5	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0	11	11	100.00%	N/A	N/A	0.13	Yes
Jun-02	5	5	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02						4	4	100.00%	0.00%			
Sep-02	2	2	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	



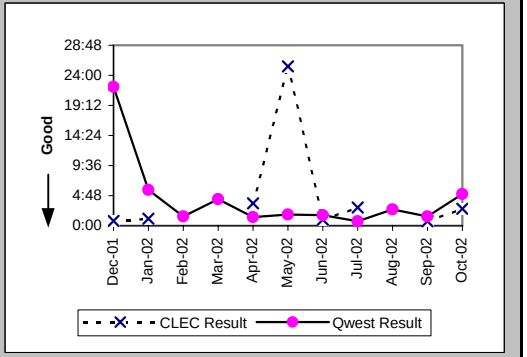
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Jan-02	2	2	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Feb-02						7	7	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02						8	8	100.00%	0.00%			
Sep-02	2	2	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

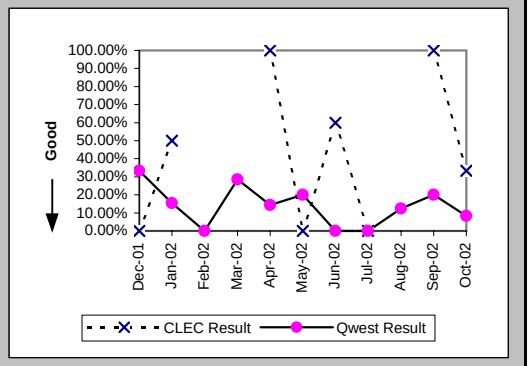
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:46	1	0:46	0	0	332:37	15	22:10	66:51	-0.31	-1.19	No
Jan-02	2:13	2	1:06	1	0	74:07	13	5:42	8:51	-0.68	-1.42	No
Feb-02						10:14	7	1:28	2:27			
Mar-02						29:35	7	4:14	6:51			
Apr-02	3:33	1	3:33	0	0	9:34	7	1:22	1:16	1.53	-0.07	No
May-02	25:26	1	25:26	0	0	26:47	15	1:47	1:50	3.72	1.26	Yes
Jun-02	4:47	5	0:57	1	0	13:23	8	1:40	1:18	-0.97	-1.59	No
Jul-02	2:55	1	2:55	0	0	4:15	6	0:43	0:35	1.41	-0.14	No
Aug-02						20:58	8	2:37	4:44			
Sep-02	1:29	2	0:44	1	0	7:28	5	1:30	1:31	-0.59	-1.36	No
Oct-02	16:06	6	2:41	2	0	60:30	12	5:02	7:18	-0.65	-1.39	No



Checklist #14 - Resale - PBX Repair

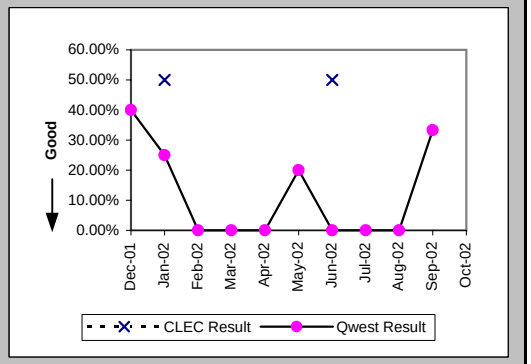
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	5	15	33.33%	47.14%	-0.68	-1.42	No
Jan-02	1	2	50.00%	1	0	2	13	15.38%	36.08%	0.84	-0.49	No
Feb-02						0	7	0.00%	0.00%			
Mar-02						2	7	28.57%	45.18%			
Apr-02	1	1	100.00%	0	0	1	7	14.29%	34.99%	1.22	-0.26	No
May-02	0	1	0.00%	0	0	3	15	20.00%	40.00%	-0.48	-1.29	No
Jun-02	3	5	60.00%	1	0	0	8	0.00%	N/A	N/A	0.33	Yes
Jul-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02						1	8	12.50%	33.07%			
Sep-02	2	2	100.00%	1	0	1	5	20.00%	40.00%	1.61	-0.02	No
Oct-02	2	6	33.33%	2	0	1	12	8.33%	27.64%	1.12	-0.32	No



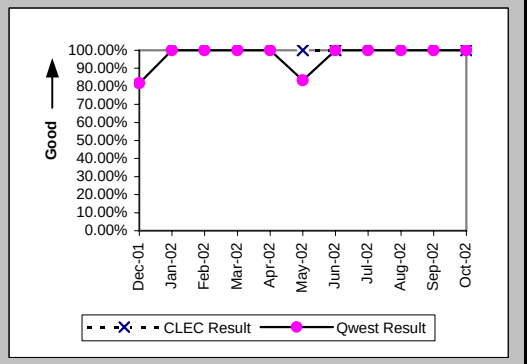
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	10	40.00%	48.99%			
Jan-02	1	2	50.00%	1	0	1	4	25.00%	43.30%	0.32	-0.8	No
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						2	10	20.00%	40.00%			
Jun-02	2	4	50.00%	1	0	0	3	0.00%	N/A	N/A	-0.29	No
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

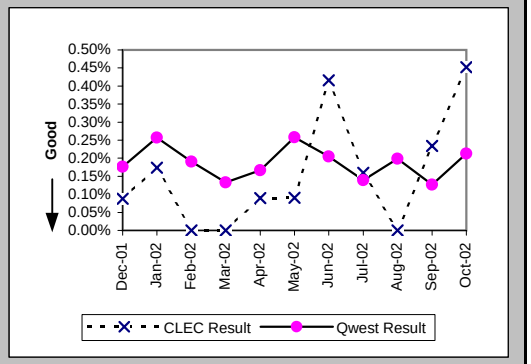
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jun-02	1	1	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02	1	1	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

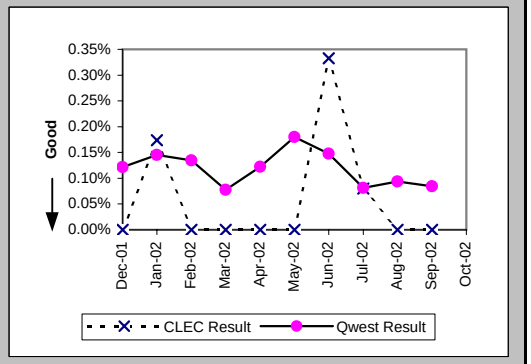
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1137	0.09%	0	0	16	9061	0.18%	4.20%	-0.67	-1.41	No
Jan-02	2	1150	0.17%	1	0	23	8936	0.26%	5.07%	-0.53	-1.32	No
Feb-02	0	1111	0.00%	0	0	17	8914	0.19%	4.36%	-1.37	-1.84	No
Mar-02	0	1101	0.00%	0	0	12	9028	0.13%	3.64%	-1.14	-1.69	No
Apr-02	1	1114	0.09%	0	0	15	8978	0.17%	4.08%	-0.6	-1.36	No
May-02	1	1106	0.09%	0	0	23	8904	0.26%	5.08%	-1.04	-1.63	No
Jun-02	5	1203	0.42%	1	0	18	8808	0.20%	4.52%	1.52	-0.07	No
Jul-02	2	1253	0.16%	1	0	12	8622	0.14%	3.73%	0.18	-0.89	No
Aug-02	0	1258	0.00%	0	0	17	8558	0.20%	4.45%	-1.48	-1.9	No
Sep-02	3	1281	0.23%	1	0	9	7103	0.13%	3.56%	1	-0.39	No
Oct-02	6	1328	0.45%	2	0	14	6591	0.21%	4.60%	1.73	0.05	Yes



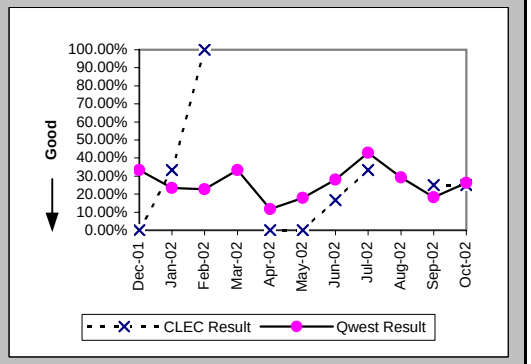
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1137	0.00%	0	0	11	9061	0.12%	3.48%	-1.11	-1.67	No
Jan-02	2	1150	0.17%	1	0	13	8936	0.15%	3.81%	0.24	-0.86	No
Feb-02	0	1111	0.00%	0	0	12	8914	0.13%	3.67%	-1.15	-1.7	No
Mar-02	0	1101	0.00%	0	0	7	9028	0.08%	2.78%	-0.87	-1.53	No
Apr-02	0	1114	0.00%	0	0	11	8978	0.12%	3.50%	-1.1	-1.67	No
May-02	0	1106	0.00%	0	0	16	8904	0.18%	4.24%	-1.33	-1.81	No
Jun-02	4	1203	0.33%	1	0	13	8808	0.15%	3.84%	1.57	-0.05	No
Jul-02	1	1253	0.08%	1	0	7	8622	0.08%	2.85%	-0.02	-1.01	No
Aug-02	0	1258	0.00%	0	0	8	8558	0.09%	3.06%	-1.01	-1.62	No
Sep-02	0	1281	0.00%	0	0	6	7103	0.08%	2.91%	-0.96	-1.58	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

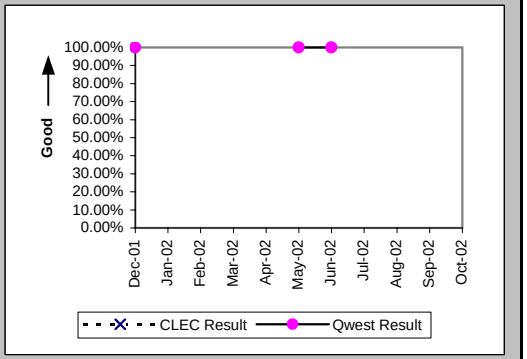
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	24	33.33%	47.14%	-0.69	-1.42	No
Jan-02	1	3	33.33%	0	0	7	30	23.33%	42.30%	0.31	-0.81	No
Feb-02	2	2	100.00%	0	0	5	22	22.73%	41.91%	1.89	0.15	Yes
Mar-02						6	18	33.33%	47.14%			
Apr-02	0	1	0.00%	0	0	2	17	11.76%	32.22%	-0.35	-1.22	No
May-02	0	1	0.00%	0	0	5	28	17.86%	38.30%	-0.46	-1.28	No
Jun-02	1	6	16.67%	0	0	7	25	28.00%	44.90%	-0.56	-1.34	No
Jul-02	1	3	33.33%	0	0	9	21	42.86%	49.49%	-0.31	-1.19	No
Aug-02						7	24	29.17%	45.45%			
Sep-02	1	4	25.00%	0	0	2	11	18.18%	38.57%	0.19	-0.89	No
Oct-02	2	8	25.00%	0	0	5	19	26.32%	44.03%	-0.07	-1.04	No



Checklist #14 - Resale - Basic ISDN Installation

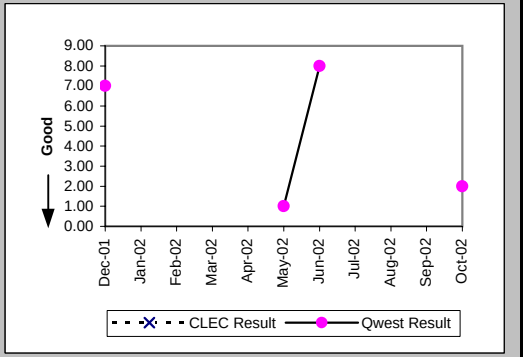
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



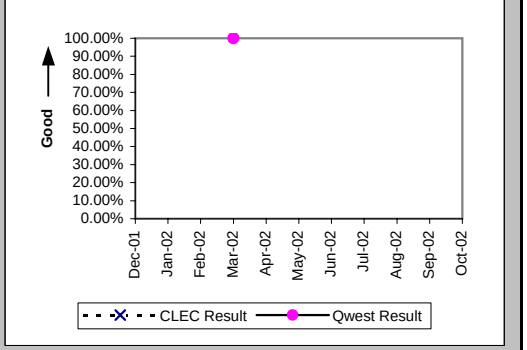
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02						8	1	8.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						2	1	2.00				



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

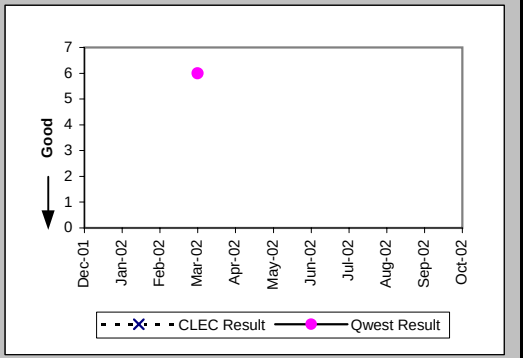
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

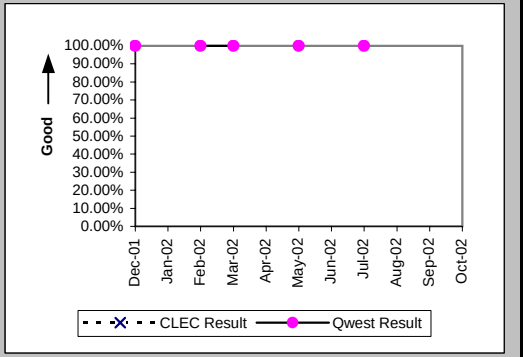
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



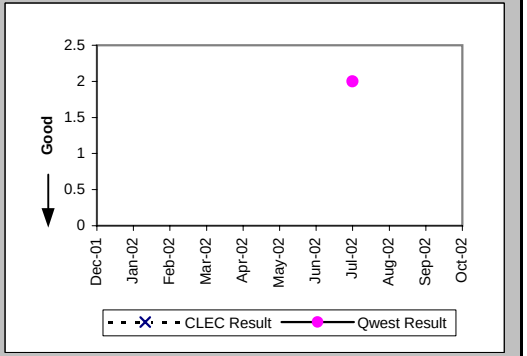
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

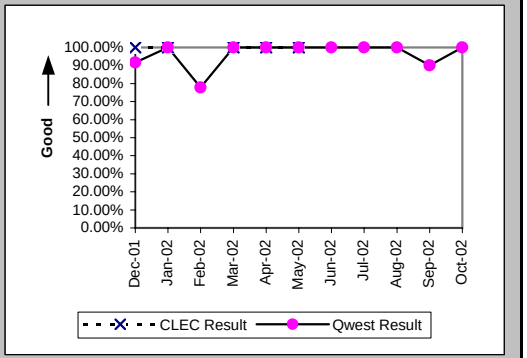
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						2	1	2.00				
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

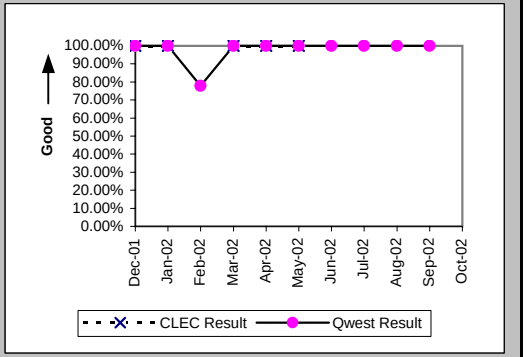
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						7	9	77.78%	41.57%			
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02						7	7	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						9	10	90.00%	30.00%			
Oct-02						11	11	100.00%	0.00%			



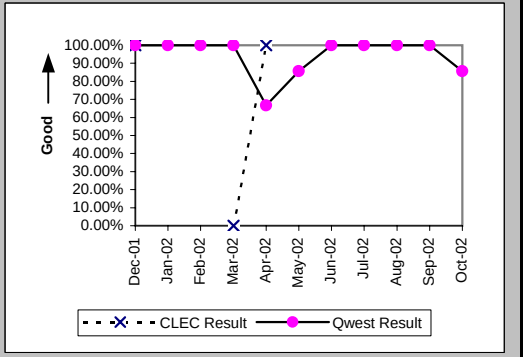
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						7	9	77.78%	41.57%			
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02						7	7	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						10	10	100.00%	0.00%			
Oct-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

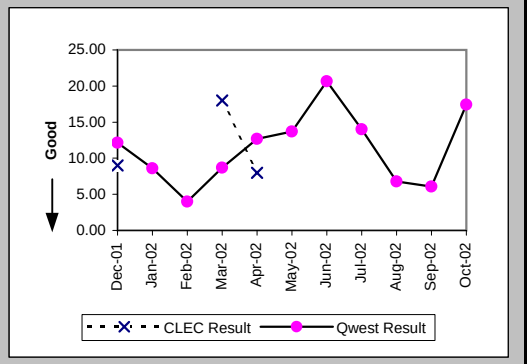
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02						12	12	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02	0	1	0.00%	0	0	7	7	100.00%	N/A	N/A	0.01	Yes
Apr-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
May-02						6	7	85.71%	34.99%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						8	8	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			



Checklist #14 - Resale - Basic ISDN Installation

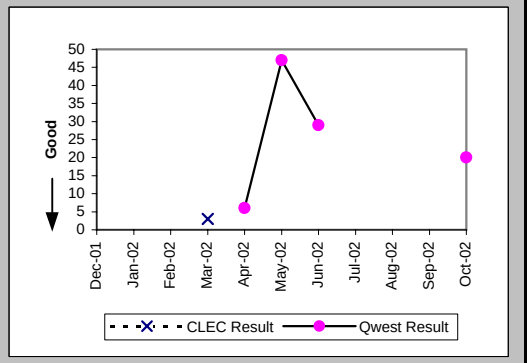
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	0	0	85	7	12.14	6.96	-0.42	-1.26	No
Jan-02						86	10	8.60	3.17			
Feb-02						20	5	4.00	1.73			
Mar-02	18	1	18.00	0	0	61	7	8.71	4.15	1.42	-0.14	No
Apr-02	8	1	8.00	0	0	38	3	12.67	8.08	-0.5	-1.3	No
May-02						96	7	13.71	20.96			
Jun-02						62	3	20.67	18.90			
Jul-02						56	4	14.00	15.90			
Aug-02						34	5	6.80	3.63			
Sep-02						79	13	6.08	1.71			
Oct-02						122	7	17.43	16.06			



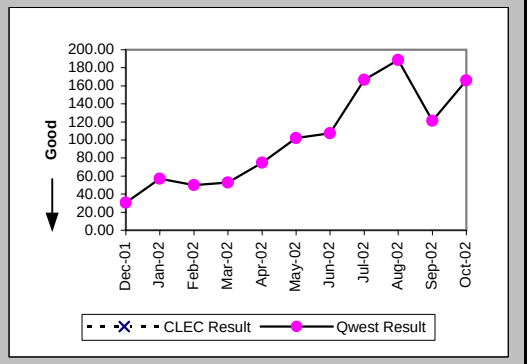
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	3	1	3.00	0	0							
Apr-02						6	1	6.00				
May-02						47	1	47.00				
Jun-02						29	1	29.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						20	1	20.00				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

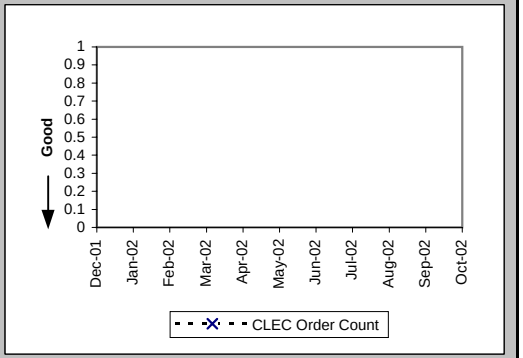
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02						228	4	57.00	36.59			
Feb-02						250	5	50.00	54.20			
Mar-02						369	7	52.71	54.19			
Apr-02						523	7	74.71	54.19			
May-02						612	6	102.00	57.36			
Jun-02						753	7	107.57	64.80			
Jul-02						666	4	166.50	58.34			
Aug-02						754	4	188.50	58.34			
Sep-02						727	6	121.17	124.33			
Oct-02						830	5	166.00	125.49			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

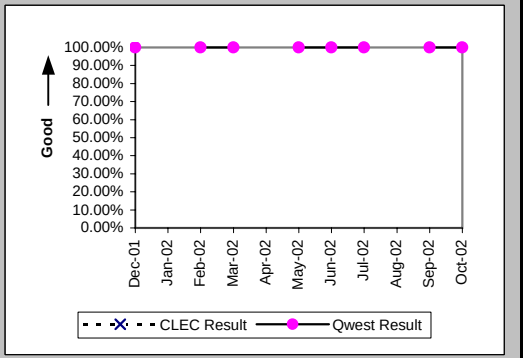
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Basic ISDN Repair

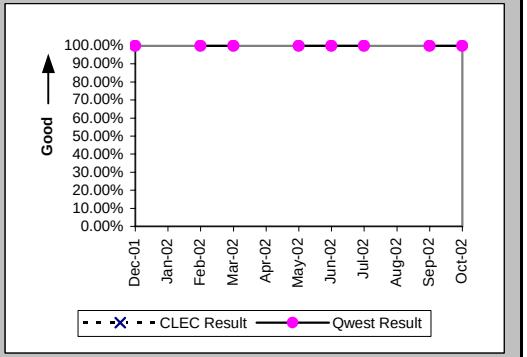
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



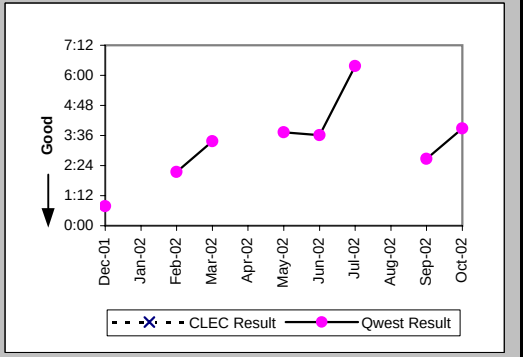
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

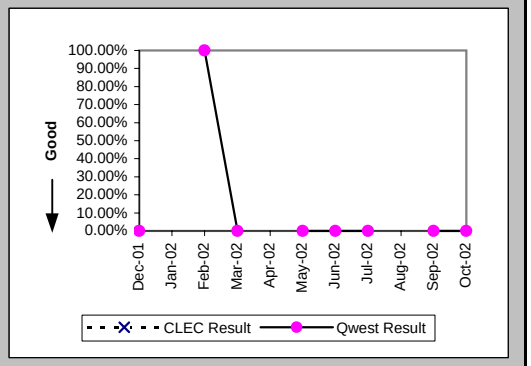
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:47	1	0:47				
Jan-02												
Feb-02						2:09	1	2:09				
Mar-02						6:44	2	3:22	0:57			
Apr-02												
May-02						7:28	2	3:44	0:54			
Jun-02						10:51	3	3:37	2:41			
Jul-02						12:44	2	6:22	1:59			
Aug-02												
Sep-02						13:18	5	2:40	1:31			
Oct-02						15:34	4	3:53	4:24			



Checklist #14 - Resale - Basic ISDN Repair

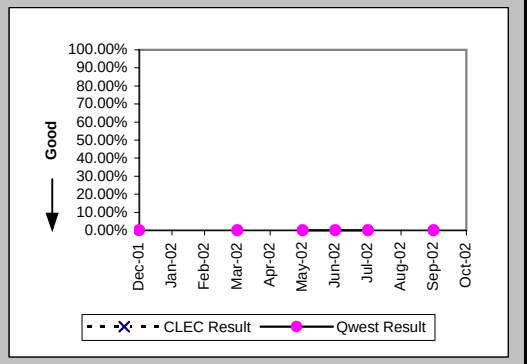
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02						0	5	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			



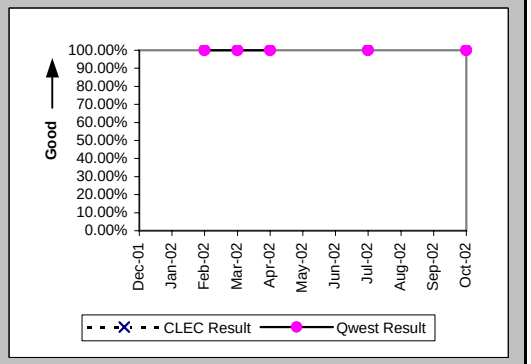
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02						0	4	0.00%	0.00%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

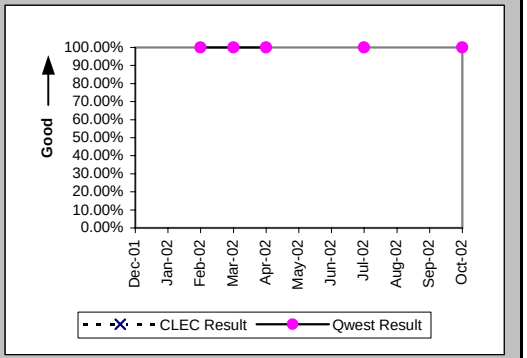
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

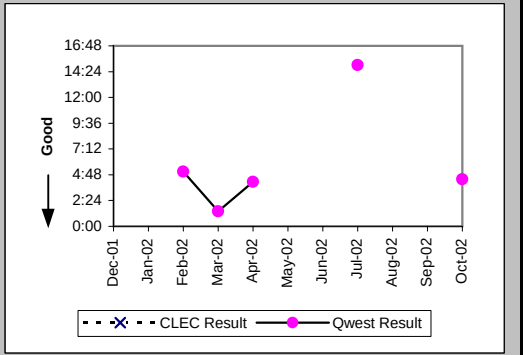
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



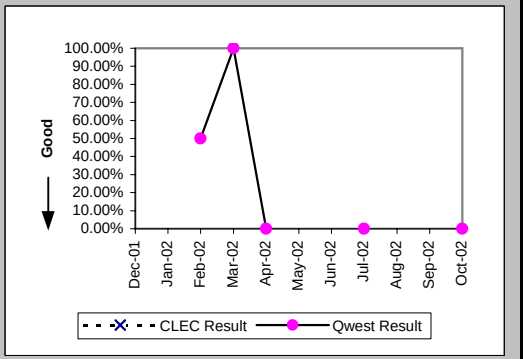
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						10:13	2	5:06	2:31			
Mar-02						1:24	1	1:24				
Apr-02						4:08	1	4:08				
May-02												
Jun-02												
Jul-02						15:00	1	15:00				
Aug-02												
Sep-02												
Oct-02						4:22	1	4:22				



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

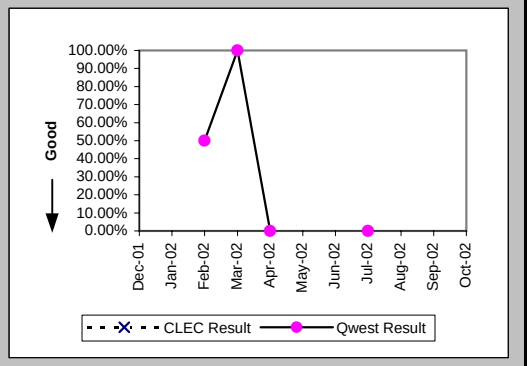
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

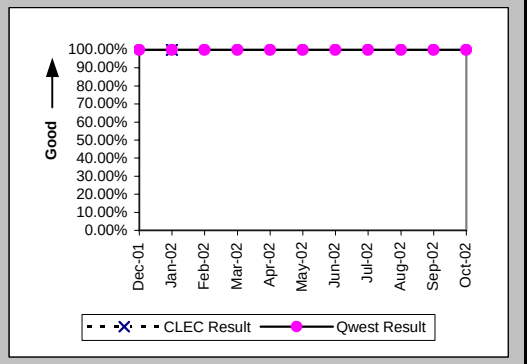
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



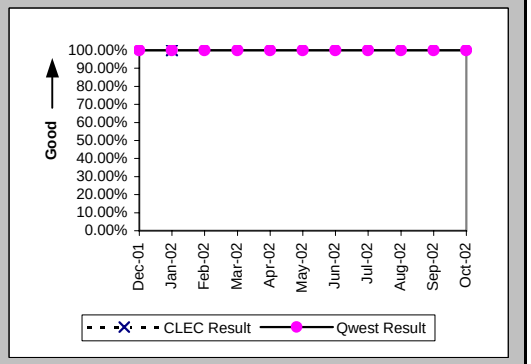
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	2	2	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

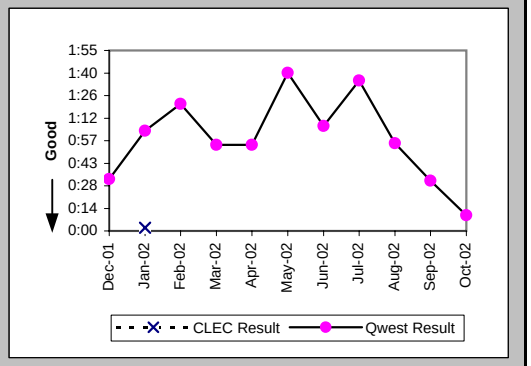
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

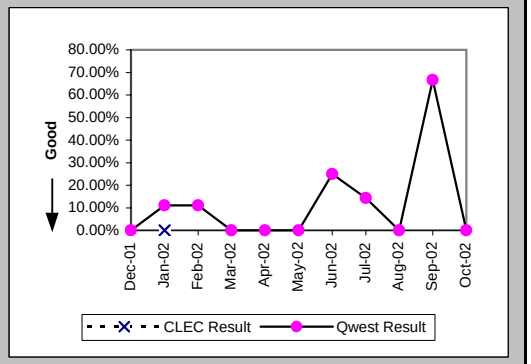
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:39	3	0:33	0:44			
Jan-02	0:03	2	0:02	1	0	9:32	9	1:04	1:39	-0.8	-1.49	No
Feb-02						12:06	9	1:21	1:13			
Mar-02						0:55	1	0:55				
Apr-02						1:49	2	0:55	0:52			
May-02						6:44	4	1:41	1:22			
Jun-02						8:53	8	1:07	1:12			
Jul-02						11:11	7	1:36	2:24			
Aug-02						1:52	2	0:56	0:18			
Sep-02						1:35	3	0:32	0:29			
Oct-02						0:10	1	0:10				



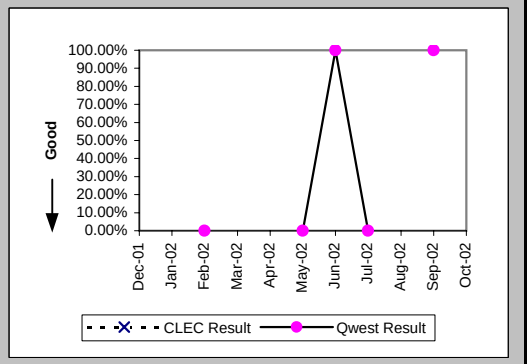
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02	0	2	0.00%	1	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Feb-02						1	9	11.11%	31.43%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						2	8	25.00%	43.30%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						2	3	66.67%	47.14%			
Oct-02						0	1	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

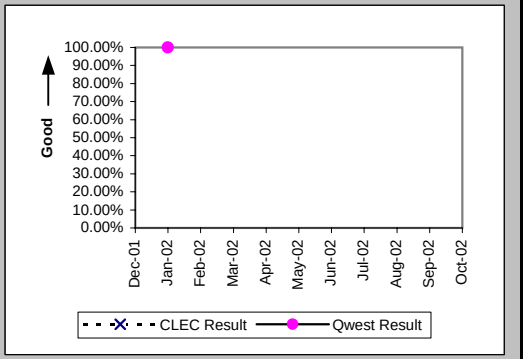
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

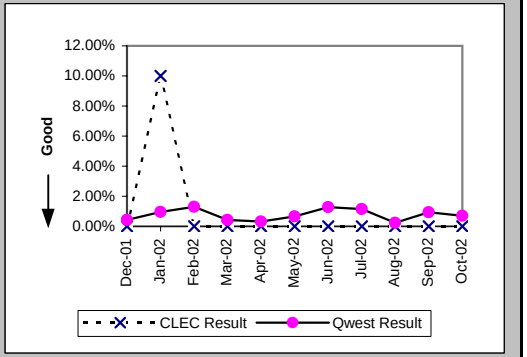
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



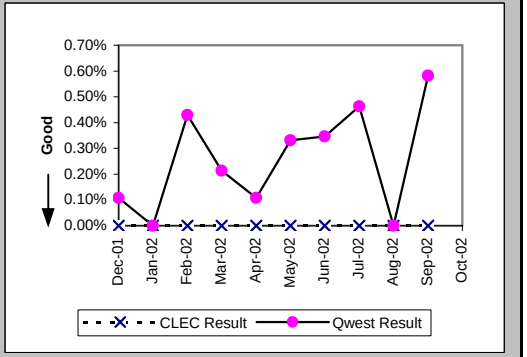
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	4	922	0.43%	6.57%	-0.31	-1.19	No
Jan-02	2	20	10.00%	1	0	9	933	0.96%	9.77%	2.37	0.44	Yes
Feb-02	0	13	0.00%	0	0	12	932	1.29%	11.27%	-0.41	-1.25	No
Mar-02	0	14	0.00%	0	0	4	935	0.43%	6.53%	-0.24	-1.15	No
Apr-02	0	15	0.00%	0	0	3	926	0.32%	5.68%	-0.22	-1.13	No
May-02	0	16	0.00%	0	0	6	906	0.66%	8.11%	-0.32	-1.2	No
Jun-02	0	16	0.00%	0	0	11	867	1.27%	11.19%	-0.45	-1.27	No
Jul-02	0	14	0.00%	0	0	10	864	1.16%	10.70%	-0.4	-1.24	No
Aug-02	0	14	0.00%	0	0	2	857	0.23%	4.83%	-0.18	-1.11	No
Sep-02	0	14	0.00%	0	0	8	859	0.93%	9.61%	-0.36	-1.22	No
Oct-02	0	15	0.00%	0	0	6	849	0.71%	8.38%	-0.32	-1.2	No



Trouble Rate (Percent) (MR-8*) (Parity)

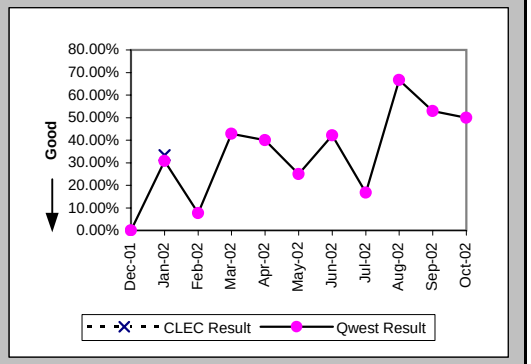
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	1	922	0.11%	3.29%	-0.15	-1.09	No
Jan-02	0	20	0.00%	0	0	0	933	0.00%	N/A	N/A	N/A	
Feb-02	0	13	0.00%	0	0	4	932	0.43%	6.54%	-0.24	-1.14	No
Mar-02	0	14	0.00%	0	0	2	935	0.21%	4.62%	-0.17	-1.1	No
Apr-02	0	15	0.00%	0	0	1	926	0.11%	3.28%	-0.13	-1.08	No
May-02	0	16	0.00%	0	0	3	906	0.33%	5.74%	-0.23	-1.14	No
Jun-02	0	16	0.00%	0	0	3	867	0.35%	5.87%	-0.23	-1.14	No
Jul-02	0	14	0.00%	0	0	4	864	0.46%	6.79%	-0.25	-1.15	No
Aug-02	0	14	0.00%	0	0	0	857	0.00%	N/A	N/A	N/A	
Sep-02	0	14	0.00%	0	0	5	859	0.58%	7.61%	-0.28	-1.17	No
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

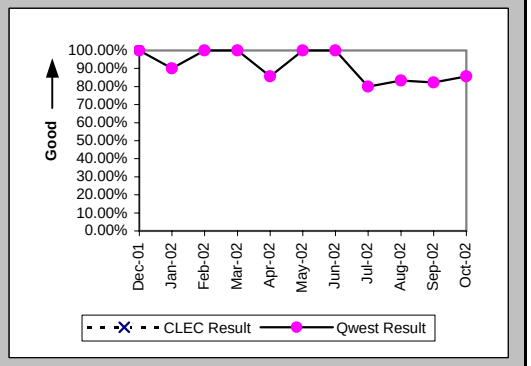
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02	1	3	33.33%	0	0	4	13	30.77%	46.15%	-0.01	-1.01	No
Feb-02						1	13	7.69%	26.65%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						2	5	40.00%	48.99%			
May-02						2	8	25.00%	43.30%			
Jun-02						8	19	42.11%	49.37%			
Jul-02						2	12	16.67%	37.27%			
Aug-02						4	6	66.67%	47.14%			
Sep-02						9	17	52.94%	49.91%			
Oct-02						6	12	50.00%	50.00%			



Checklist #14 - Resale - Qwest DSL Installation

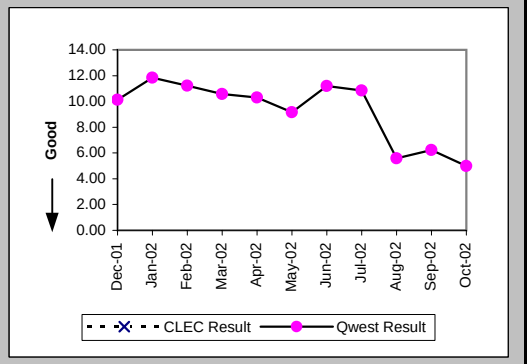
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	7	85.71%	34.99%			
May-02						6	6	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						8	10	80.00%	40.00%			
Aug-02						10	12	83.33%	37.27%			
Sep-02						14	17	82.35%	38.12%			
Oct-02						6	7	85.71%	34.99%			



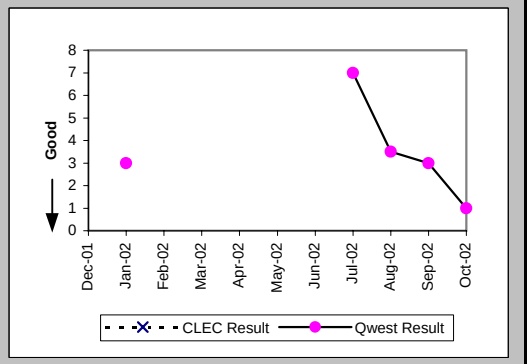
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	8	10.12	2.17			
Jan-02						142	12	11.83	3.81			
Feb-02						146	13	11.23	6.00			
Mar-02						74	7	10.57	4.96			
Apr-02						72	7	10.29	2.50			
May-02						55	6	9.17	5.42			
Jun-02						112	10	11.20	5.77			
Jul-02						141	13	10.85	6.88			
Aug-02						67	12	5.58	2.07			
Sep-02						112	18	6.22	2.10			
Oct-02						35	7	5.00	0.58			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

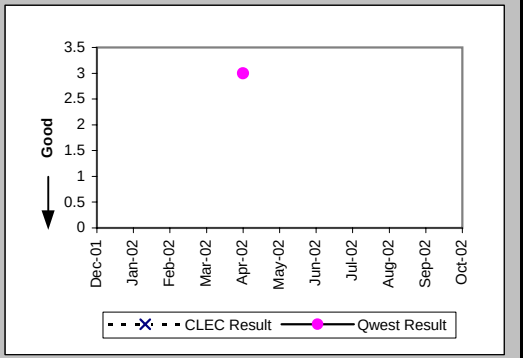
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						21	3	7.00	6.00			
Aug-02						7	2	3.50	3.54			
Sep-02						9	3	3.00	1.00			
Oct-02						1	1	1.00				



Checklist #14 - Resale - Qwest DSL Installation

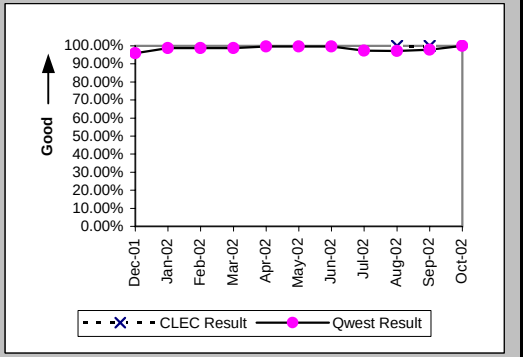
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



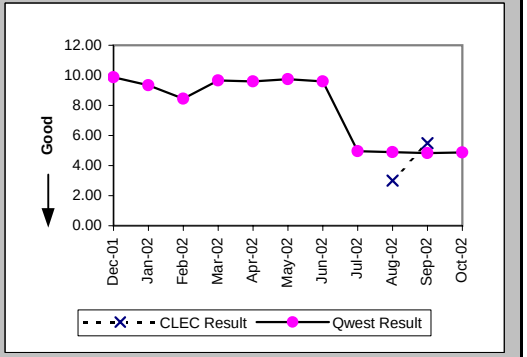
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	250	96.00%	19.60%			
Jan-02						246	249	98.80%	10.91%			
Feb-02						257	260	98.85%	10.68%			
Mar-02						249	252	98.81%	10.85%			
Apr-02						287	288	99.65%	5.88%			
May-02						230	231	99.57%	6.57%			
Jun-02						231	232	99.57%	6.55%			
Jul-02						299	307	97.39%	15.93%			
Aug-02	1	1	100.00%	0	0	212	218	97.25%	16.36%	-0.17	-1.1	No
Sep-02	2	2	100.00%	0	0	228	233	97.85%	14.49%	-0.21	-1.13	No
Oct-02						212	212	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

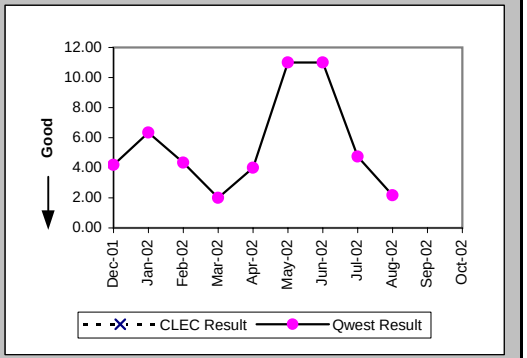
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						840	85	9.88	1.66			
Jan-02						1290	138	9.35	1.88			
Feb-02						1665	197	8.45	2.61			
Mar-02						1741	180	9.67	1.43			
Apr-02						2043	213	9.59	1.56			
May-02						1568	161	9.74	1.49			
Jun-02						1353	141	9.60	1.31			
Jul-02						792	160	4.95	0.57			
Aug-02	3	1	3.00	0	0	822	168	4.89	0.57	-3.32	-3.02	No
Sep-02	11	2	5.50	0	0	840	174	4.83	0.58	2.37	0.44	Yes
Oct-02						779	160	4.87	0.56			



Checklist #14 - Resale - Qwest DSL Installation

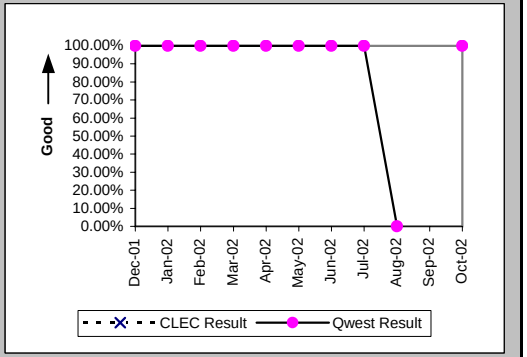
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	10	4.20	3.19			
Jan-02						19	3	6.33	0.58			
Feb-02						13	3	4.33	2.31			
Mar-02						6	3	2.00	1.00			
Apr-02						4	1	4.00				
May-02						11	1	11.00				
Jun-02						11	1	11.00				
Jul-02						19	4	4.75	3.77			
Aug-02						13	6	2.17	1.60			
Sep-02												
Oct-02												



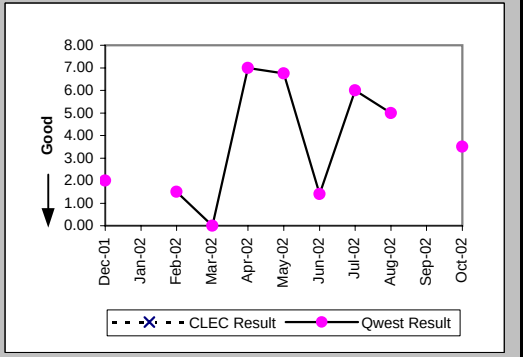
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

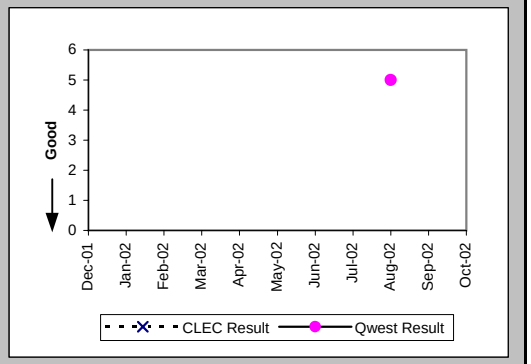
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02						3	2	1.50	0.71			
Mar-02						0	2	0.00	0.00			
Apr-02						28	4	7.00	4.90			
May-02						27	4	6.75	4.27			
Jun-02						7	5	1.40	0.89			
Jul-02						6	1	6.00				
Aug-02						5	1	5.00				
Sep-02												
Oct-02						7	2	3.50	0.71			



Checklist #14 - Resale - Qwest DSL Installation

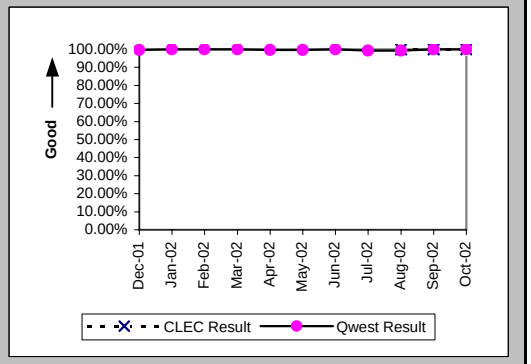
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						5	1	5.00				
Sep-02												
Oct-02												



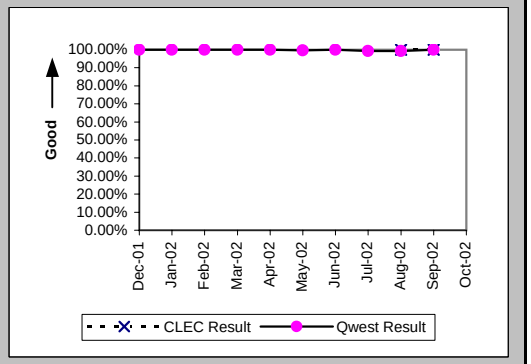
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						236	237	99.58%	6.48%			
Jan-02						261	261	100.00%	0.00%			
Feb-02						269	269	100.00%	0.00%			
Mar-02						268	268	100.00%	0.00%			
Apr-02						279	280	99.64%	5.97%			
May-02						269	270	99.63%	6.07%			
Jun-02						244	244	100.00%	0.00%			
Jul-02						282	284	99.30%	8.36%			
Aug-02	1	1	100.00%	0	0	275	277	99.28%	8.47%	-0.09	-1.05	No
Sep-02	2	2	100.00%	0	0	242	242	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	236	236	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

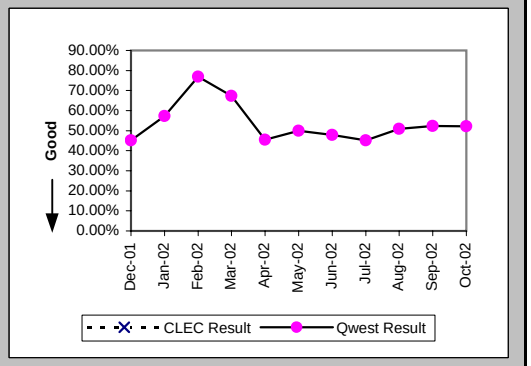
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						237	237	100.00%	0.00%			
Jan-02						261	261	100.00%	0.00%			
Feb-02						269	269	100.00%	0.00%			
Mar-02						268	268	100.00%	0.00%			
Apr-02						280	280	100.00%	0.00%			
May-02						269	270	99.63%	6.07%			
Jun-02						244	244	100.00%	0.00%			
Jul-02						282	284	99.30%	8.36%			
Aug-02	1	1	100.00%	0	0	275	277	99.28%	8.47%	-0.09	-1.05	No
Sep-02	2	2	100.00%	0	0	242	242	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

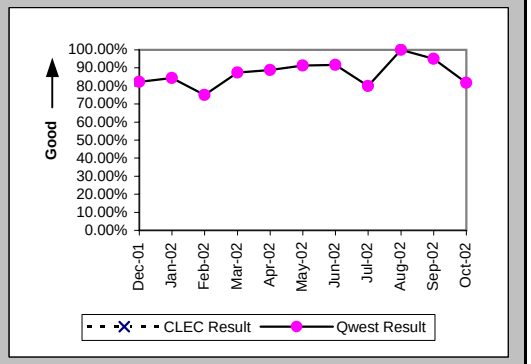
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	31	45.16%	49.77%			
Jan-02						43	75	57.33%	49.46%			
Feb-02						40	52	76.92%	42.13%			
Mar-02						33	49	67.35%	46.89%			
Apr-02						15	33	45.45%	49.79%			
May-02						23	46	50.00%	50.00%			
Jun-02						11	23	47.83%	49.95%			
Jul-02						33	73	45.21%	49.77%			
Aug-02						29	57	50.88%	49.99%			
Sep-02						22	42	52.38%	49.94%			
Oct-02						24	46	52.17%	49.95%			



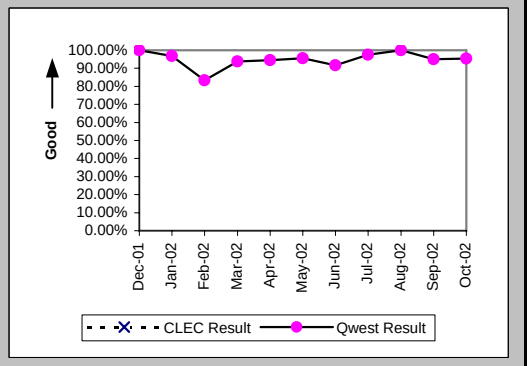
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02						27	32	84.38%	36.31%			
Feb-02						9	12	75.00%	43.30%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						16	18	88.89%	31.43%			
May-02						21	23	91.30%	28.18%			
Jun-02						11	12	91.67%	27.64%			
Jul-02						32	40	80.00%	40.00%			
Aug-02						28	28	100.00%	0.00%			
Sep-02						19	20	95.00%	21.79%			
Oct-02						18	22	81.82%	38.57%			



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

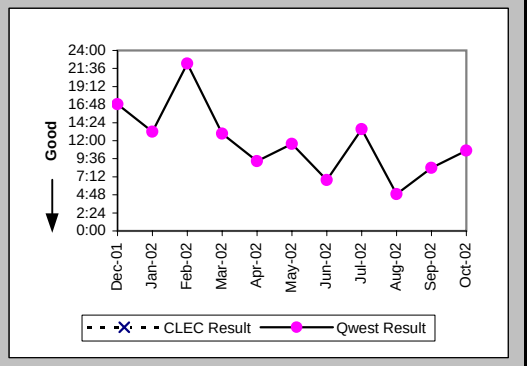
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						31	32	96.88%	17.40%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						15	16	93.75%	24.21%			
Apr-02						17	18	94.44%	22.91%			
May-02						22	23	95.65%	20.39%			
Jun-02						11	12	91.67%	27.64%			
Jul-02						39	40	97.50%	15.61%			
Aug-02						28	28	100.00%	0.00%			
Sep-02						19	20	95.00%	21.79%			
Oct-02						21	22	95.45%	20.83%			



Checklist #14 - Resale - Qwest DSL Repair

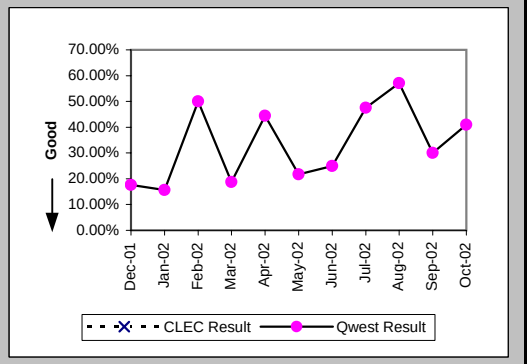
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						286:49	17	16:52	14:51			
Jan-02						422:00	32	13:11	17:50			
Feb-02						267:08	12	22:16	33:19			
Mar-02						206:52	16	12:56	14:39			
Apr-02						167:15	18	9:17	12:57			
May-02						265:57	23	11:34	16:29			
Jun-02						81:03	12	6:45	15:05			
Jul-02						541:19	40	13:32	18:08			
Aug-02						136:54	28	4:53	7:17			
Sep-02						167:35	20	8:23	12:45			
Oct-02						234:50	22	10:40	19:28			



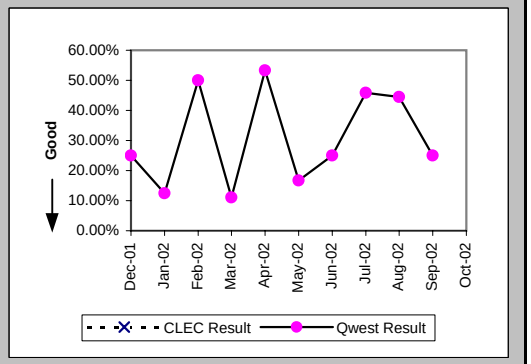
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						5	32	15.63%	36.31%			
Feb-02						6	12	50.00%	50.00%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						8	18	44.44%	49.69%			
May-02						5	23	21.74%	41.25%			
Jun-02						3	12	25.00%	43.30%			
Jul-02						19	40	47.50%	49.94%			
Aug-02						16	28	57.14%	49.49%			
Sep-02						6	20	30.00%	45.83%			
Oct-02						9	22	40.91%	49.17%			



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

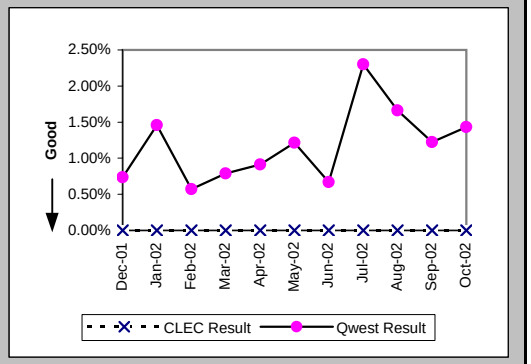
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						2	16	12.50%	33.07%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						1	9	11.11%	31.43%			
Apr-02						8	15	53.33%	49.89%			
May-02						2	12	16.67%	37.27%			
Jun-02						2	8	25.00%	43.30%			
Jul-02						11	24	45.83%	49.83%			
Aug-02						8	18	44.44%	49.69%			
Sep-02						2	8	25.00%	43.30%			
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

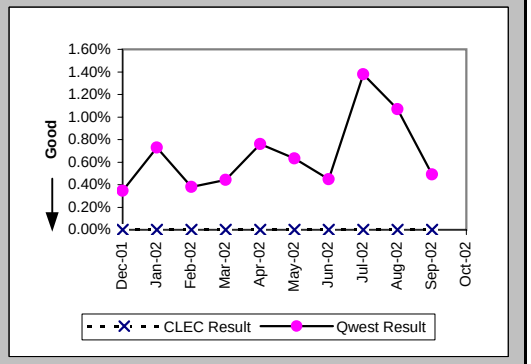
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	17	2310	0.74%	8.55%	-0.17	-1.1	No
Jan-02	0	4	0.00%	0	0	32	2196	1.46%	11.98%	-0.24	-1.15	No
Feb-02	0	3	0.00%	0	0	12	2102	0.57%	7.53%	-0.13	-1.08	No
Mar-02	0	3	0.00%	0	0	16	2030	0.79%	8.84%	-0.15	-1.09	No
Apr-02	0	3	0.00%	0	0	18	1975	0.91%	9.50%	-0.17	-1.1	No
May-02	0	3	0.00%	0	0	23	1895	1.21%	10.95%	-0.19	-1.12	No
Jun-02	0	3	0.00%	0	0	12	1789	0.67%	8.16%	-0.14	-1.09	No
Jul-02	0	3	0.00%	0	0	40	1739	2.30%	14.99%	-0.27	-1.16	No
Aug-02	0	3	0.00%	0	0	28	1683	1.66%	12.79%	-0.23	-1.14	No
Sep-02	0	3	0.00%	0	0	20	1634	1.22%	11.00%	-0.19	-1.12	No
Oct-02	0	3	0.00%	0	0	22	1535	1.43%	11.89%	-0.21	-1.13	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

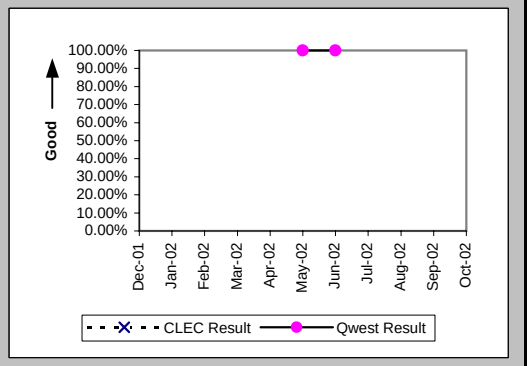
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	8	2310	0.35%	5.87%	-0.12	-1.07	No
Jan-02	0	4	0.00%	0	0	16	2196	0.73%	8.50%	-0.17	-1.1	No
Feb-02	0	3	0.00%	0	0	8	2102	0.38%	6.16%	-0.11	-1.07	No
Mar-02	0	3	0.00%	0	0	9	2030	0.44%	6.64%	-0.12	-1.07	No
Apr-02	0	3	0.00%	0	0	15	1975	0.76%	8.68%	-0.15	-1.09	No
May-02	0	3	0.00%	0	0	12	1895	0.63%	7.93%	-0.14	-1.08	No
Jun-02	0	3	0.00%	0	0	8	1789	0.45%	6.67%	-0.12	-1.07	No
Jul-02	0	3	0.00%	0	0	24	1739	1.38%	11.67%	-0.2	-1.12	No
Aug-02	0	3	0.00%	0	0	18	1683	1.07%	10.29%	-0.18	-1.11	No
Sep-02	0	3	0.00%	0	0	8	1634	0.49%	6.98%	-0.12	-1.07	No
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

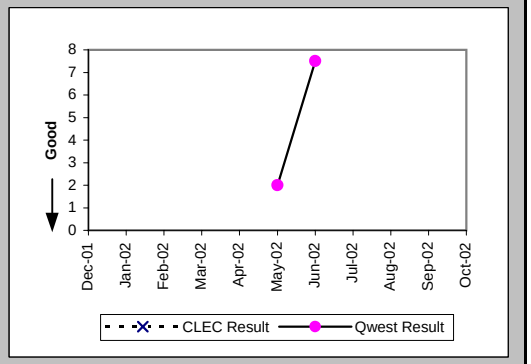
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



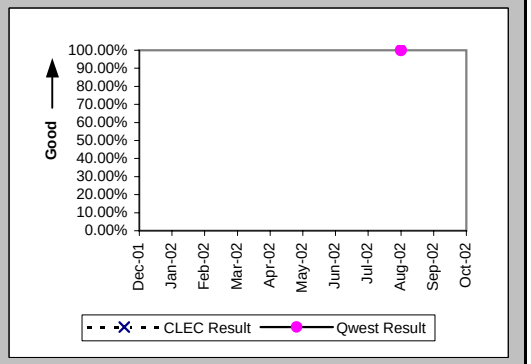
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						2	1	2.00				
Jun-02						15	2	7.50	6.36			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

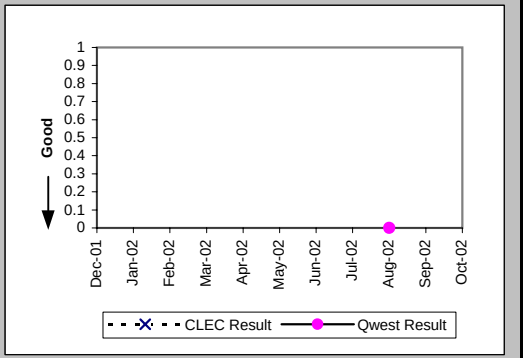
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						31	31	100.00%	0.00%			
Sep-02												
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

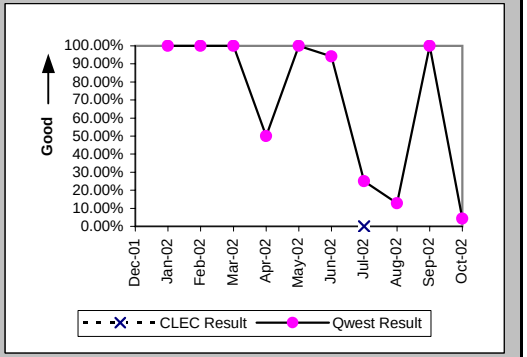
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	31	0.00	0.00			
Sep-02												
Oct-02												



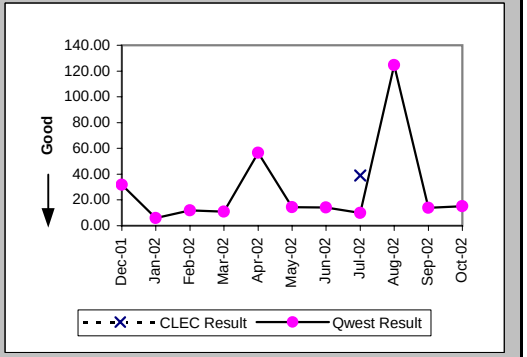
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						15	15	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						16	17	94.12%	23.53%			
Jul-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	0.07	-0.96	No
Aug-02						7	55	12.73%	33.33%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	24	4.17%	19.98%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

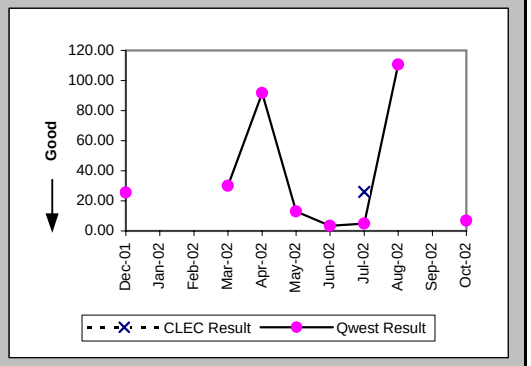
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						127	4	31.75	22.23			
Jan-02						107	18	5.94	3.40			
Feb-02						12	1	12.00				
Mar-02						254	23	11.04	6.77			
Apr-02						339	6	56.50	61.84			
May-02						319	22	14.50	3.64			
Jun-02						185	13	14.23	1.54			
Jul-02	39	1	39.00	0	0	20	2	10.00	2.83	0.65	-0.6	No
Aug-02						6980	56	124.64	49.86			
Sep-02						446	32	13.94	0.56			
Oct-02						380	25	15.20	4.28			



Checklist #14 - Resale - Primary ISDN Installation

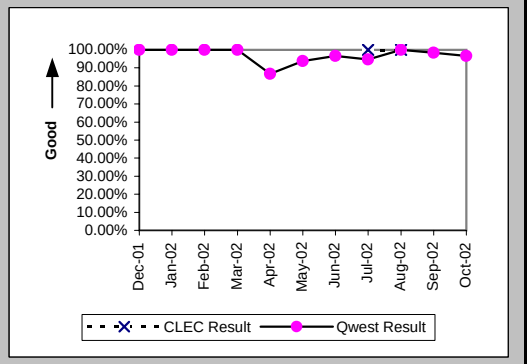
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	2	25.50	2.12			
Jan-02												
Feb-02												
Mar-02						30	1	30.00				
Apr-02						275	3	91.67	56.00			
May-02						13	1	13.00				
Jun-02						17	5	3.40	0.89			
Jul-02	26	1	26.00	0	0	15	3	5.00	0.00			
Aug-02						5421	49	110.63	25.29			
Sep-02												
Oct-02						155	23	6.74	1.25			



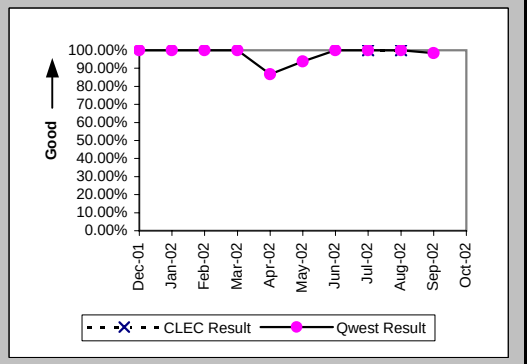
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						13	15	86.67%	33.99%			
May-02						15	16	93.75%	24.21%			
Jun-02						28	29	96.55%	18.25%			
Jul-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Aug-02	1	1	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Sep-02						59	60	98.33%	12.80%			
Oct-02						28	29	96.55%	18.25%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

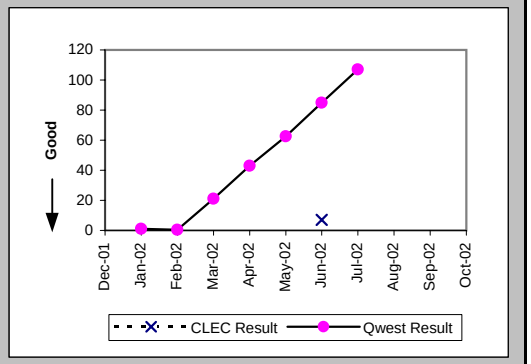
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						13	15	86.67%	33.99%			
May-02						15	16	93.75%	24.21%			
Jun-02						29	29	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Sep-02						59	60	98.33%	12.80%			
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

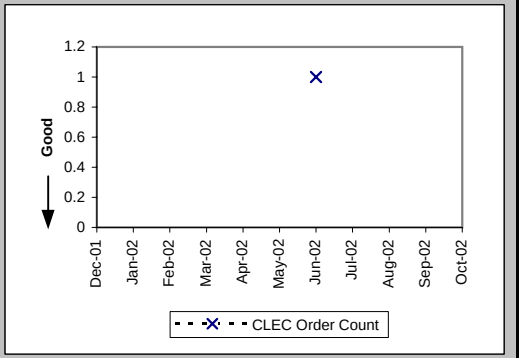
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						21	51	0.41	2.94			
Mar-02						1050	50	21.00	0.00			
Apr-02						2150	50	43.00	0.00			
May-02						3187	51	62.49	12.55			
Jun-02	7	1	7.00	0	0	4165	49	85.00	0.00			
Jul-02						5136	48	107.00	0.00			
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

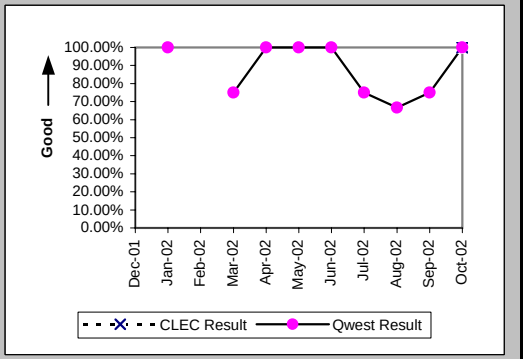
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	1
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Primary ISDN Repair

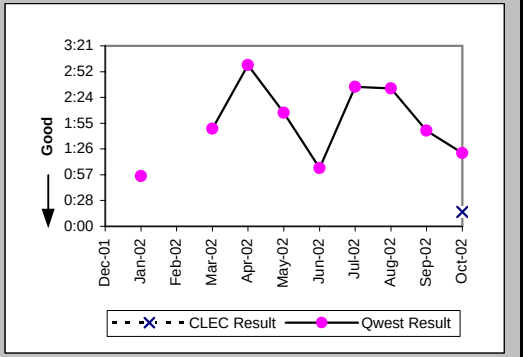
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02												
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						3	4	75.00%	43.30%			
Oct-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	



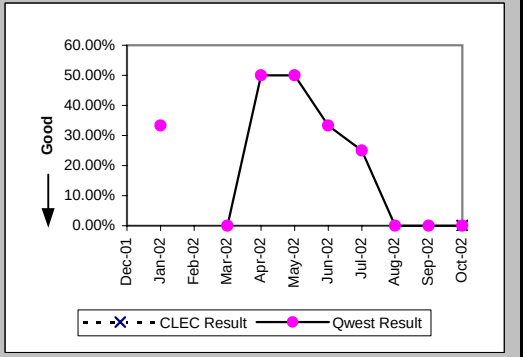
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2:47	3	0:56	0:41			
Feb-02												
Mar-02						7:17	4	1:49	1:54			
Apr-02						6:01	2	3:00	0:40			
May-02						4:13	2	2:07	1:13			
Jun-02						3:14	3	1:05	0:55			
Jul-02						10:26	4	2:36	3:06			
Aug-02						7:43	3	2:34	2:25			
Sep-02						7:09	4	1:47	2:00			
Oct-02	0:16	1	0:16	0	0	10:56	8	1:22	0:37	-1.69	-2.03	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

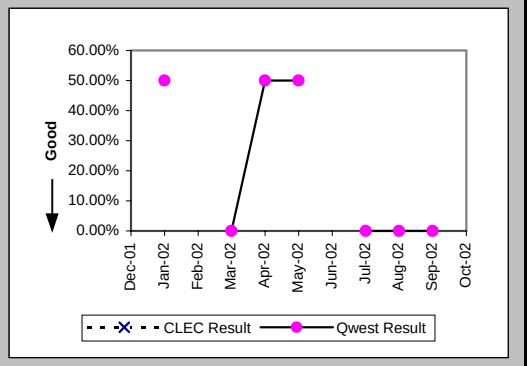
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02												
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						1	4	25.00%	43.30%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						0	4	0.00%	0.00%			
Oct-02	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Primary ISDN Repair

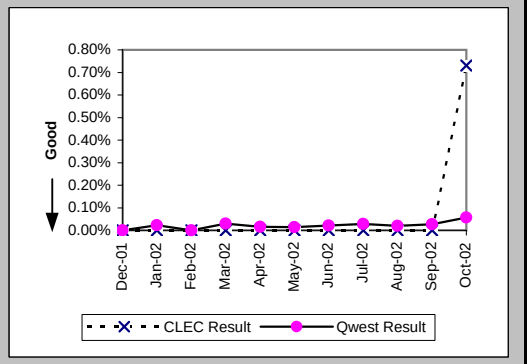
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	2	50.00%	50.00%			
Feb-02												
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



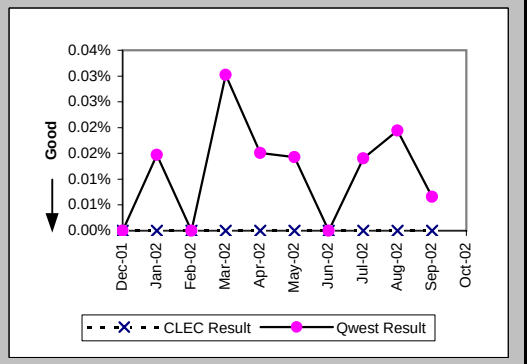
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	0	13876	0.00%	N/A	N/A	N/A	
Jan-02	0	120	0.00%	0	0	3	13638	0.02%	1.48%	-0.16	-1.1	No
Feb-02	0	120	0.00%	0	0	0	12988	0.00%	N/A	N/A	N/A	
Mar-02	0	120	0.00%	0	0	4	13252	0.03%	1.74%	-0.19	-1.12	No
Apr-02	0	120	0.00%	0	0	2	13283	0.02%	1.23%	-0.13	-1.08	No
May-02	0	120	0.00%	0	0	2	14003	0.01%	1.20%	-0.13	-1.08	No
Jun-02	0	120	0.00%	0	0	3	14248	0.02%	1.45%	-0.16	-1.1	No
Jul-02	0	120	0.00%	0	0	4	14296	0.03%	1.67%	-0.18	-1.11	No
Aug-02	0	135	0.00%	0	0	3	15471	0.02%	1.39%	-0.16	-1.1	No
Sep-02	0	137	0.00%	0	0	4	15087	0.03%	1.63%	-0.19	-1.12	No
Oct-02	1	137	0.73%	0	0	8	14075	0.06%	2.38%	1.74	0.06	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

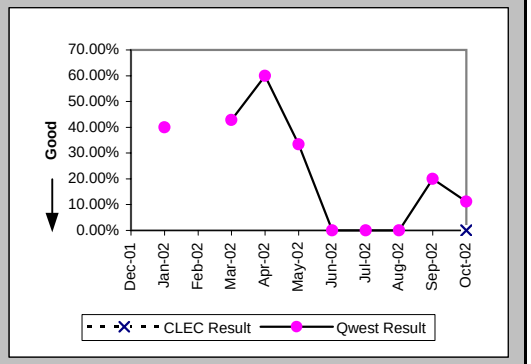
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	0	13876	0.00%	N/A	N/A	N/A	
Jan-02	0	120	0.00%	0	0	2	13638	0.01%	1.21%	-0.13	-1.08	No
Feb-02	0	120	0.00%	0	0	0	12988	0.00%	N/A	N/A	N/A	
Mar-02	0	120	0.00%	0	0	4	13252	0.03%	1.74%	-0.19	-1.12	No
Apr-02	0	120	0.00%	0	0	2	13283	0.02%	1.23%	-0.13	-1.08	No
May-02	0	120	0.00%	0	0	2	14003	0.01%	1.20%	-0.13	-1.08	No
Jun-02	0	120	0.00%	0	0	0	14248	0.00%	N/A	N/A	N/A	
Jul-02	0	120	0.00%	0	0	2	14296	0.01%	1.18%	-0.13	-1.08	No
Aug-02	0	135	0.00%	0	0	3	15471	0.02%	1.39%	-0.16	-1.1	No
Sep-02	0	137	0.00%	0	0	1	15087	0.01%	0.81%	-0.09	-1.06	No
Oct-02												



Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

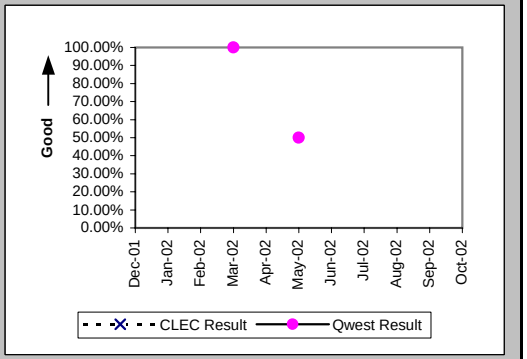
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02						3	7	42.86%	49.49%			
Apr-02						3	5	60.00%	48.99%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No



Checklist #14 - Resale - DS0 Installation

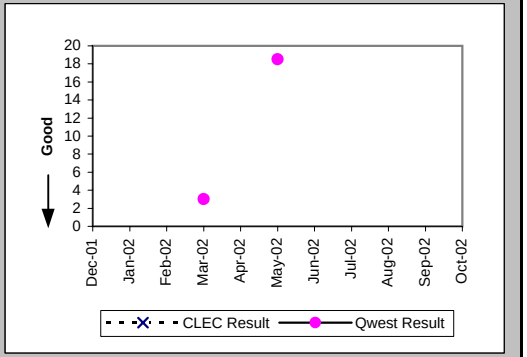
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



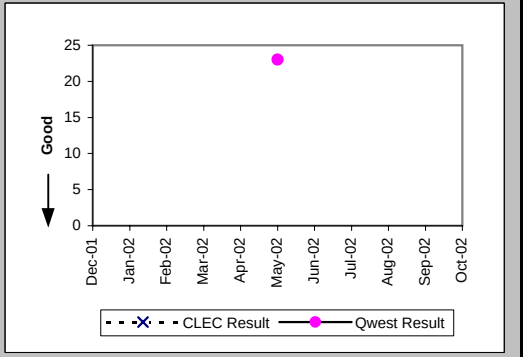
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02												
May-02						37	2	18.50	16.26			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

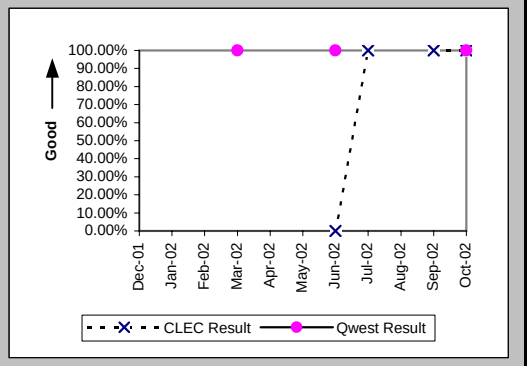
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						23	1	23.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

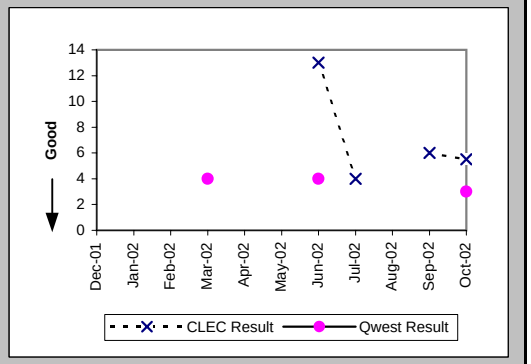
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A	-0.59	No
Jul-02	1	1	100.00%	0	0							
Aug-02												
Sep-02	1	1	100.00%	0	0							
Oct-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



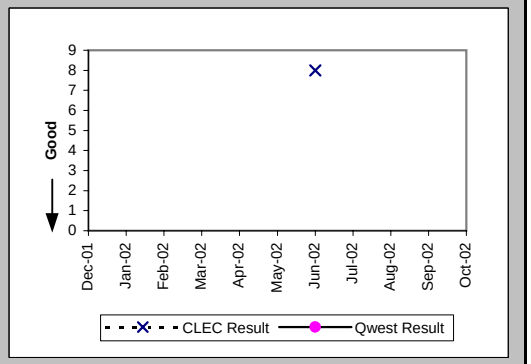
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02	13	1	13.00	0	0	4	1	4.00				
Jul-02	4	1	4.00	0	0							
Aug-02												
Sep-02	6	1	6.00	0	0							
Oct-02	11	2	5.50	0	0	3	1	3.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

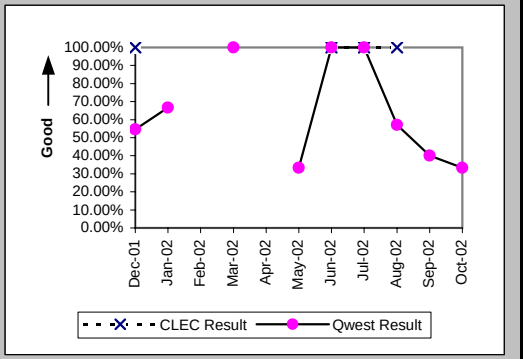
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	8	1	8.00	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

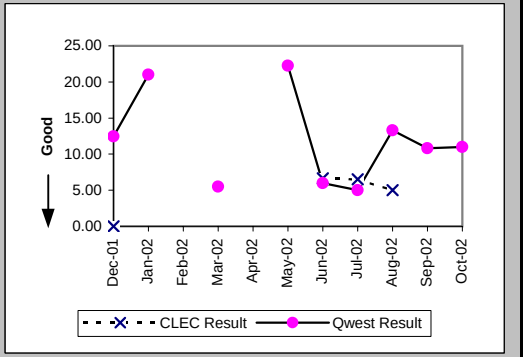
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	11	54.55%	49.79%	-0.87	-1.53	No
Jan-02						2	3	66.67%	47.14%			
Feb-02												
Mar-02						4	4	100.00%	0.00%			
Apr-02												
May-02						1	3	33.33%	47.14%			
Jun-02	12	12	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	4	7	57.14%	49.49%	-0.81	-1.49	No
Sep-02						2	5	40.00%	48.99%			
Oct-02						1	3	33.33%	47.14%			



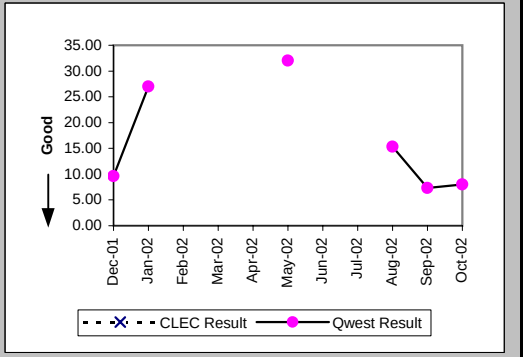
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00	0	0	112	9	12.44	9.34	-1.26	-1.77	No
Jan-02						63	3	21.00	26.06			
Feb-02												
Mar-02						22	4	5.50	1.00			
Apr-02												
May-02						89	4	22.25	25.25			
Jun-02	80	12	6.67	0	0	18	3	6.00	3.61	-0.36	-1.22	No
Jul-02	13	2	6.50	0	0	5	1	5.00				
Aug-02	5	1	5.00	0	0	93	7	13.29	11.22	-0.69	-1.42	No
Sep-02						54	5	10.80	3.70			
Oct-02						22	2	11.00	4.24			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

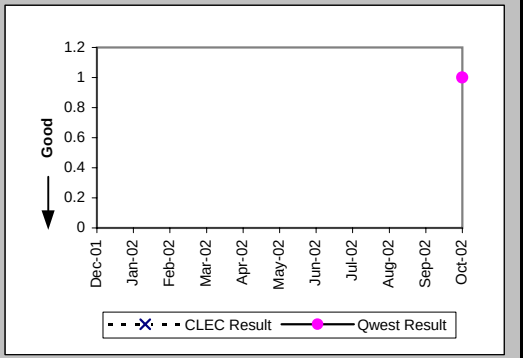
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	5	9.60	10.90			
Jan-02						54	2	27.00	25.46			
Feb-02												
Mar-02												
Apr-02												
May-02						64	2	32.00	22.63			
Jun-02												
Jul-02												
Aug-02						46	3	15.33	13.65			
Sep-02						22	3	7.33	4.04			
Oct-02						8	1	8.00				



Checklist #14 - Resale - DS0 Installation

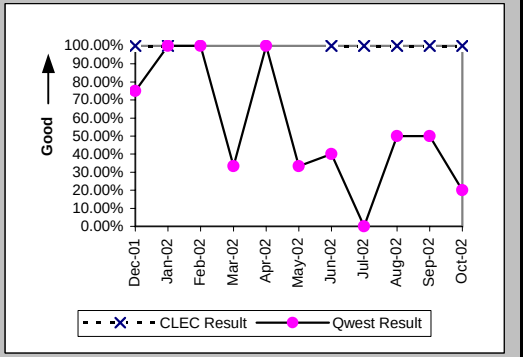
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				



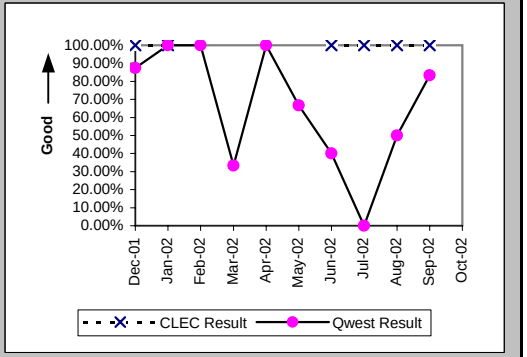
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	8	75.00%	43.30%	-0.54	-1.33	No
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	3	33.33%	47.14%			
Jun-02	7	7	100.00%	0	0	2	5	40.00%	48.99%	-2.09	-2.27	No
Jul-02	8	8	100.00%	0	0	0	3	0.00%	N/A	N/A		
Aug-02	2	2	100.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Sep-02	1	1	100.00%	0	0	3	6	50.00%	50.00%	-0.93	-1.56	No
Oct-02	2	2	100.00%	0	0	1	5	20.00%	40.00%	-2.39	-2.45	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

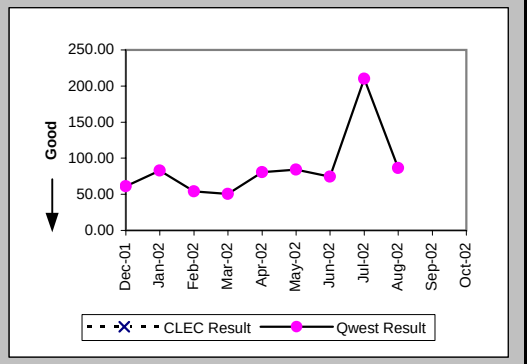
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	3	66.67%	47.14%			
Jun-02	7	7	100.00%	0	0	2	5	40.00%	48.99%	-2.09	-2.27	No
Jul-02	8	8	100.00%	0	0	0	3	0.00%	N/A	N/A		
Aug-02	2	2	100.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Sep-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Oct-02												



Checklist #14 - Resale - DS0 Installation

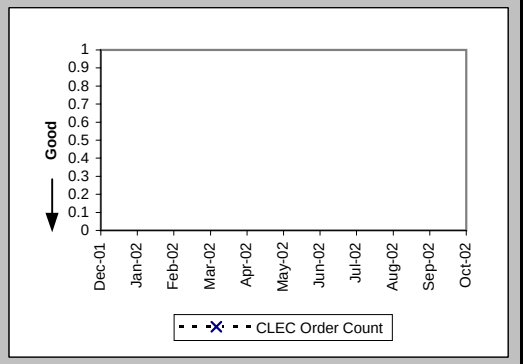
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	1	61.00				
Jan-02						83	1	83.00				
Feb-02						108	2	54.00	69.30			
Mar-02						152	3	50.67	64.63			
Apr-02						161	2	80.50	92.63			
May-02						168	2	84.00	118.79			
Jun-02						223	3	74.33	98.47			
Jul-02						210	1	210.00				
Aug-02						259	3	86.33	126.37			
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

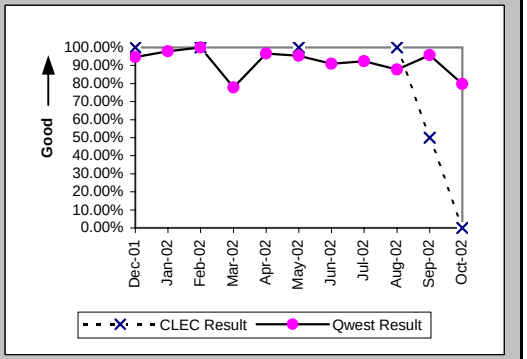
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - DS0 Repair

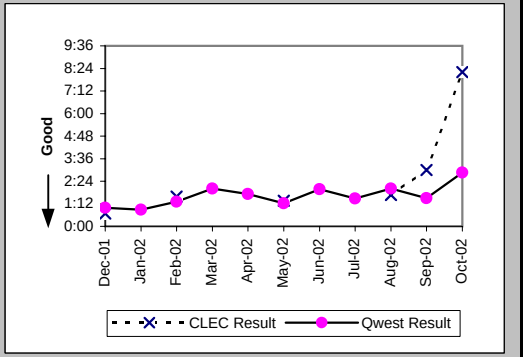
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	54	57	94.74%	22.33%	-0.23	-1.14	No
Jan-02						47	48	97.92%	14.28%			
Feb-02	2	2	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Mar-02						28	36	77.78%	41.57%			
Apr-02						84	87	96.55%	18.25%			
May-02	1	1	100.00%	0	0	63	66	95.45%	20.83%	-0.22	-1.13	No
Jun-02						81	89	91.01%	28.60%			
Jul-02						73	79	92.41%	26.49%			
Aug-02	2	2	100.00%	1	0	43	49	87.76%	32.78%	-0.52	-1.31	No
Sep-02	1	2	50.00%	0	0	68	71	95.77%	20.12%	1.65	0	Yes
Oct-02	0	1	0.00%	0	0	55	69	79.71%	40.22%	1.27	-0.23	No



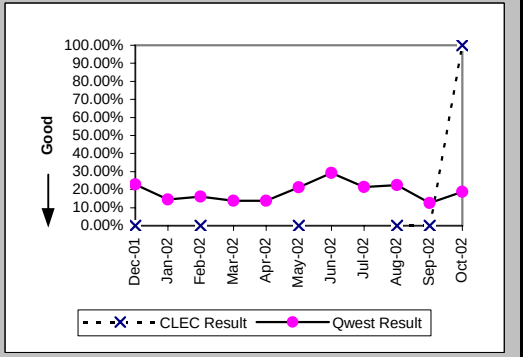
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:41	1	0:41	0	0	55:56	57	0:59	1:18	-0.23	-1.14	No
Jan-02						42:09	48	0:53	1:14			
Feb-02	3:10	2	1:35	0	0	48:49	37	1:19	1:03	0.33	-0.8	No
Mar-02						72:44	36	2:01	2:53			
Apr-02						149:57	87	1:43	3:54			
May-02	1:22	1	1:22	0	0	81:19	66	1:14	1:21	0.5	-0.69	No
Jun-02						174:56	89	1:58	2:38			
Jul-02						117:37	79	1:29	1:29			
Aug-02	3:19	2	1:40	1	0	99:08	49	2:01	2:29	-0.2	-1.12	No
Sep-02	6:00	2	3:00	0	0	106:35	71	1:30	2:15	1.38	-0.16	No
Oct-02	8:12	1	8:12	0	0	197:41	69	2:52	4:04	1.64	-0.01	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

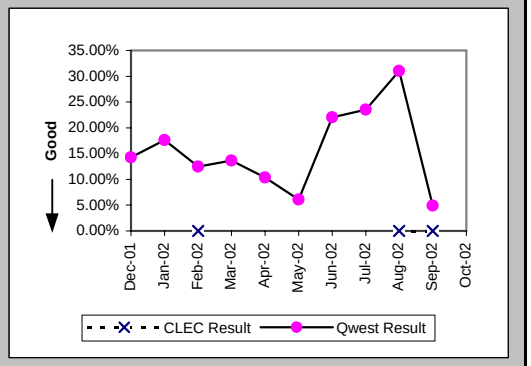
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	13	57	22.81%	41.96%	-0.54	-1.33	No
Jan-02						7	48	14.58%	35.29%			
Feb-02	0	2	0.00%	0	0	6	37	16.22%	36.86%	-0.61	-1.37	No
Mar-02						5	36	13.89%	34.58%			
Apr-02						12	87	13.79%	34.48%			
May-02	0	1	0.00%	0	0	14	66	21.21%	40.88%	-0.51	-1.31	No
Jun-02						26	89	29.21%	45.47%			
Jul-02						17	79	21.52%	41.10%			
Aug-02	0	2	0.00%	1	0	11	49	22.45%	41.72%	-0.75	-1.45	No
Sep-02	0	2	0.00%	0	0	9	71	12.68%	33.27%	-0.53	-1.32	No
Oct-02	1	1	100.00%	0	0	13	69	18.84%	39.10%	1.31	-0.2	No



Checklist #14 - Resale - DS0 Repair

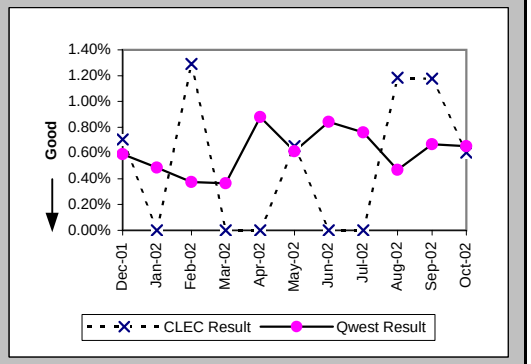
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	21	14.29%	34.99%			
Jan-02						3	17	17.65%	38.12%			
Feb-02	0	2	0.00%	0	0	3	24	12.50%	33.07%	-0.51	-1.31	No
Mar-02						3	22	13.64%	34.32%			
Apr-02						6	58	10.34%	30.45%			
May-02						2	33	6.06%	23.86%			
Jun-02						11	50	22.00%	41.42%			
Jul-02						12	51	23.53%	42.42%			
Aug-02	0	2	0.00%	1	0	9	29	31.03%	46.26%	-0.92	-1.56	No
Sep-02	0	1	0.00%	0	0	2	41	4.88%	21.54%	-0.22	-1.14	No
Oct-02												



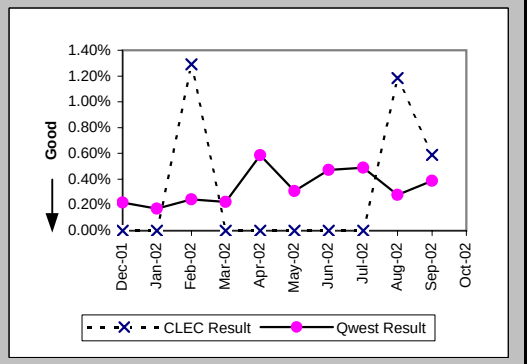
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	142	0.70%	0	0	57	9630	0.59%	7.67%	0.26	-0.84	No
Jan-02	0	143	0.00%	0	0	48	9859	0.49%	6.96%	-0.83	-1.5	No
Feb-02	2	155	1.29%	0	0	37	9886	0.37%	6.11%	1.49	-0.09	No
Mar-02	0	157	0.00%	0	0	36	9847	0.37%	6.04%	-0.75	-1.46	No
Apr-02	0	153	0.00%	0	0	87	9906	0.88%	9.33%	-1.16	-1.7	No
May-02	1	153	0.65%	0	0	66	10749	0.61%	7.81%	0.16	-0.9	No
Jun-02	0	170	0.00%	0	0	89	10576	0.84%	9.13%	-1.19	-1.72	No
Jul-02	0	170	0.00%	0	0	79	10414	0.76%	8.68%	-1.13	-1.69	No
Aug-02	2	169	1.18%	1	0	49	10429	0.47%	6.84%	1.18	-0.28	No
Sep-02	2	170	1.18%	0	0	71	10615	0.67%	8.15%	0.8	-0.52	No
Oct-02	1	166	0.60%	0	0	69	10585	0.65%	8.05%	-0.08	-1.05	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

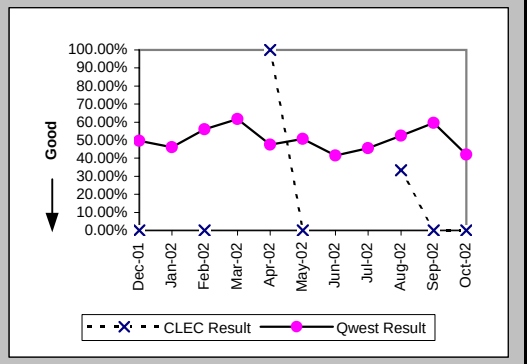
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	142	0.00%	0	0	21	9630	0.22%	4.66%	-0.55	-1.34	No
Jan-02	0	143	0.00%	0	0	17	9859	0.17%	4.15%	-0.49	-1.3	No
Feb-02	2	155	1.29%	0	0	24	9886	0.24%	4.92%	1.87	0.14	Yes
Mar-02	0	157	0.00%	0	0	22	9847	0.22%	4.72%	-0.59	-1.36	No
Apr-02	0	153	0.00%	0	0	58	9906	0.59%	7.63%	-0.94	-1.57	No
May-02	0	153	0.00%	0	0	33	10749	0.31%	5.53%	-0.68	-1.41	No
Jun-02	0	170	0.00%	0	0	50	10576	0.47%	6.86%	-0.89	-1.54	No
Jul-02	0	170	0.00%	0	0	51	10414	0.49%	6.98%	-0.91	-1.55	No
Aug-02	2	169	1.18%	1	0	29	10429	0.28%	5.27%	1.68	0.02	Yes
Sep-02	1	170	0.59%	0	0	41	10615	0.39%	6.20%	0.47	-0.72	No
Oct-02												



Checklist #14 - Resale - DS0 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

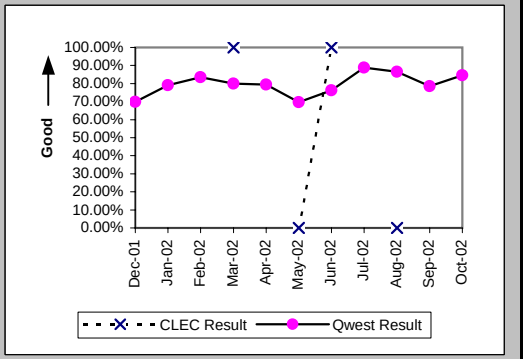
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	56	113	49.56%	50.00%	-0.99	-1.6	No
Jan-02						41	89	46.07%	49.85%			
Feb-02	0	2	0.00%	0	0	47	84	55.95%	49.64%	-1.58	-1.96	No
Mar-02						58	94	61.70%	48.61%			
Apr-02	1	1	100.00%	0	0	79	166	47.59%	49.94%	0.71	-0.57	No
May-02	0	1	0.00%	0	0	68	134	50.75%	49.99%	-1.01	-1.61	No
Jun-02						63	152	41.45%	49.26%			
Jul-02						66	145	45.52%	49.80%			
Aug-02	1	3	33.33%	0	0	54	103	52.43%	49.94%	-0.65	-1.4	No
Sep-02	0	2	0.00%	0	0	105	176	59.66%	49.06%	-1.71	-2.04	No
Oct-02	0	1	0.00%	0	0	50	119	42.02%	49.36%	-0.85	-1.52	No



Checklist #14 - Resale - DS1 Installation

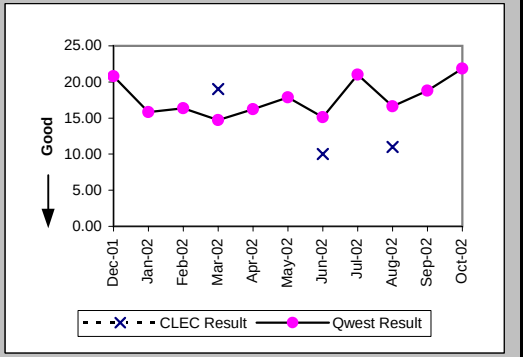
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02	1	1	100.00%	0	0	64	80	80.00%	40.00%	-0.5	-1.3	No
Apr-02						89	112	79.46%	40.40%			
May-02	0	1	0.00%	0	0	99	142	69.72%	45.95%	1.03	-0.37	No
Jun-02	1	1	100.00%	0	0	61	80	76.25%	42.56%	-0.55	-1.34	No
Jul-02						111	125	88.80%	31.54%			
Aug-02	0	1	0.00%	0	0	103	119	86.55%	34.11%	1.5	-0.09	No
Sep-02						102	130	78.46%	41.11%			
Oct-02						82	97	84.54%	36.16%			



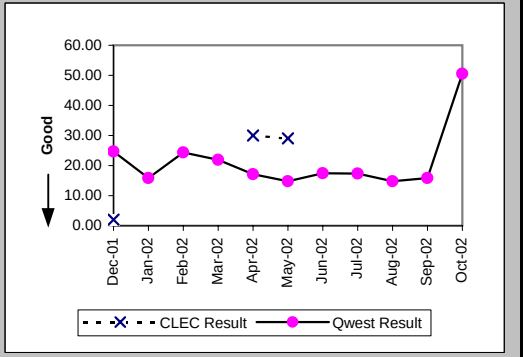
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02	19	1	19.00	0	0	1279	87	14.70	11.51	0.71	-0.57	No
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02	10	1	10.00	0	0	1374	91	15.10	10.68	-0.47	-1.29	No
Jul-02						2875	137	20.99	12.46			
Aug-02	11	1	11.00	0	0	2508	151	16.61	9.99	-0.56	-1.34	No
Sep-02						2537	135	18.79	17.50			
Oct-02						2295	105	21.86	21.38			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

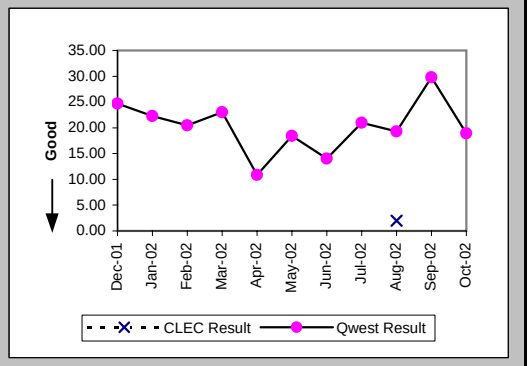
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	642	26	24.69	15.31	-1.45	-1.88	No
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02	30	1	30.00	0	0	394	23	17.13	18.43	0.76	-0.54	No
May-02	29	1	29.00	0	0	621	42	14.79	6.83	1.58	-0.04	No
Jun-02						402	23	17.48	14.11			
Jul-02						294	17	17.29	14.12			
Aug-02						222	15	14.80	11.31			
Sep-02						395	25	15.80	22.94			
Oct-02						303	6	50.50	58.03			



Checklist #14 - Resale - DS1 Installation

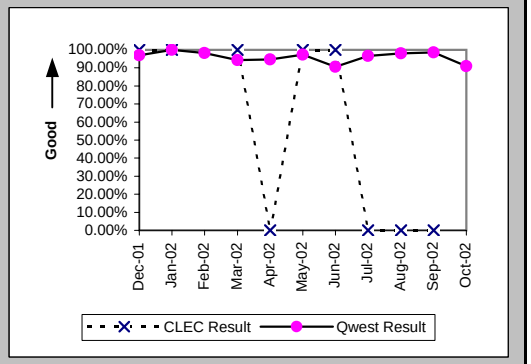
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			
Jul-02						21	1	21.00				
Aug-02	2	1	2.00	0	0	58	3	19.33	14.01	-1.07	-1.65	No
Sep-02						149	5	29.80	27.59			
Oct-02						189	10	18.90	3.51			



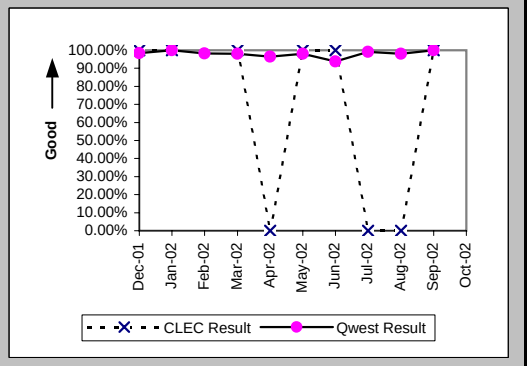
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	125	129	96.90%	17.33%	-0.18	-1.11	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02						109	111	98.20%	13.30%			
Mar-02	1	1	100.00%	0	0	101	107	94.39%	23.01%	-0.24	-1.15	No
Apr-02	0	1	0.00%	0	0	106	112	94.64%	22.52%	1.91	0.16	Yes
May-02	1	1	100.00%	0	0	144	148	97.30%	16.22%	-0.17	-1.1	No
Jun-02	1	1	100.00%	0	0	116	128	90.63%	29.15%	-0.32	-1.19	No
Jul-02	0	1	0.00%	0	0	116	120	96.67%	17.95%	2.09	0.27	Yes
Aug-02	0	1	0.00%	0	0	145	148	97.97%	14.09%	2.27	0.38	Yes
Sep-02	0	1	0.00%	0	0	143	145	98.62%	11.66%	2.38	0.44	Yes
Oct-02						110	121	90.91%	28.75%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

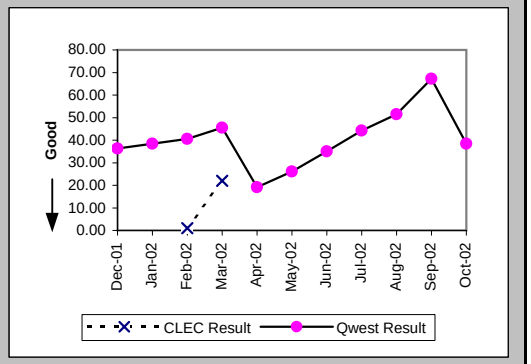
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	127	129	98.45%	12.35%	-0.13	-1.08	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02						109	111	98.20%	13.30%			
Mar-02	1	1	100.00%	0	0	105	107	98.13%	13.54%	-0.14	-1.08	No
Apr-02	0	1	0.00%	0	0	108	112	96.43%	18.56%	2.06	0.25	Yes
May-02	1	1	100.00%	0	0	145	148	97.97%	14.09%	-0.14	-1.09	No
Jun-02	1	1	100.00%	0	0	120	128	93.75%	24.21%	-0.26	-1.16	No
Jul-02	0	1	0.00%	0	0	119	120	99.17%	9.09%	2.47	0.5	Yes
Aug-02	0	1	0.00%	0	0	145	148	97.97%	14.09%	2.27	0.38	Yes
Sep-02	1	1	100.00%	0	0	145	145	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #14 - Resale - DS1 Installation

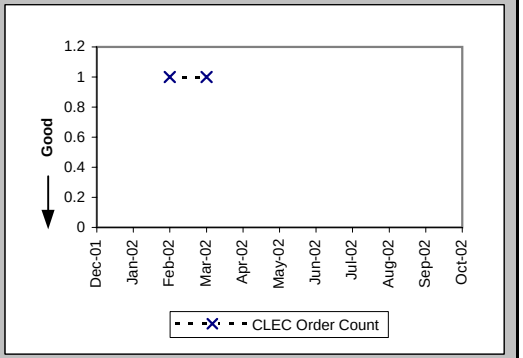
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02	1	1	1.00	0	0	1014	25	40.56	46.11	-0.84	-1.51	No
Mar-02	22	1	22.00	0	0	1093	24	45.54	57.61	-0.4	-1.24	No
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			
Jul-02						1504	34	44.24	50.27			
Aug-02						1544	30	51.47	53.73			
Sep-02						1344	20	67.20	67.66			
Oct-02						730	19	38.42	71.28			



Checklist #14 - Resale - DS1 Installation

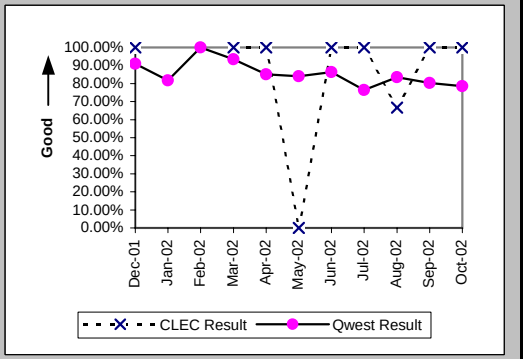
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	1
Mar-02	1
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - DS1 Repair

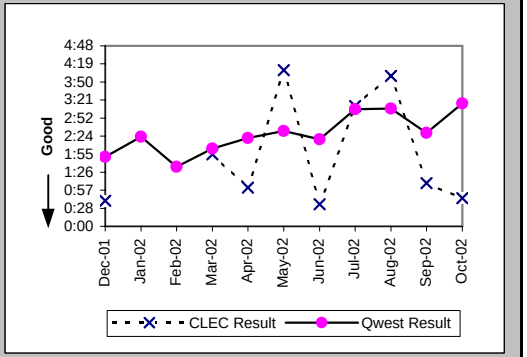
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	30	33	90.91%	28.75%	-0.43	-1.26	No
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	71	76	93.42%	24.79%	-0.37	-1.23	No
Apr-02	2	2	100.00%	0	0	40	47	85.11%	35.60%	-0.58	-1.35	No
May-02	0	2	0.00%	0	0	42	50	84.00%	36.66%	2.22	0.35	Yes
Jun-02	2	2	100.00%	0	0	76	88	86.36%	34.32%	-0.56	-1.34	No
Jul-02	2	2	100.00%	0	0	55	72	76.39%	42.47%	-0.78	-1.47	No
Aug-02	2	3	66.67%	1	0	61	73	83.56%	37.06%	0.64	-0.61	No
Sep-02	3	3	100.00%	3	0	41	51	80.39%	39.70%	-0.83	-1.51	No
Oct-02	4	4	100.00%	0	0	51	65	78.46%	41.11%	-1.02	-1.62	No



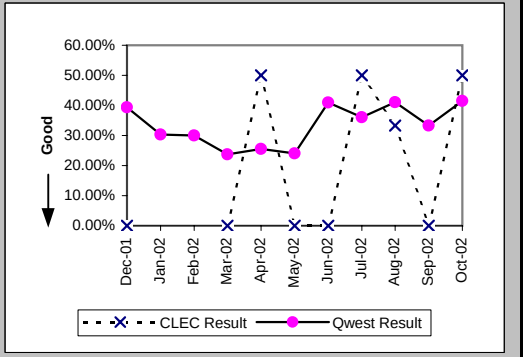
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:22	2	0:41	0	0	60:55	33	1:51	3:52	-0.41	-1.25	No
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02	3:50	2	1:55	0	0	156:43	76	2:04	2:50	-0.07	-1.04	No
Apr-02	2:04	2	1:02	0	0	110:14	47	2:21	2:52	-0.63	-1.38	No
May-02	8:17	2	4:09	0	0	127:04	50	2:32	2:40	1.06	-0.36	No
Jun-02	1:10	2	0:35	0	0	204:12	88	2:19	2:23	-1.02	-1.62	No
Jul-02	6:24	2	3:12	0	0	224:06	72	3:07	4:13	0.45	-0.73	No
Aug-02	11:59	3	4:00	1	0	228:45	73	3:08	4:40	0.65	-0.61	No
Sep-02	3:27	3	1:09	3	0	126:23	51	2:29	2:42	-0.83	-1.5	No
Oct-02	3:02	4	0:45	0	0	212:51	65	3:16	4:08	-1.18	-1.72	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

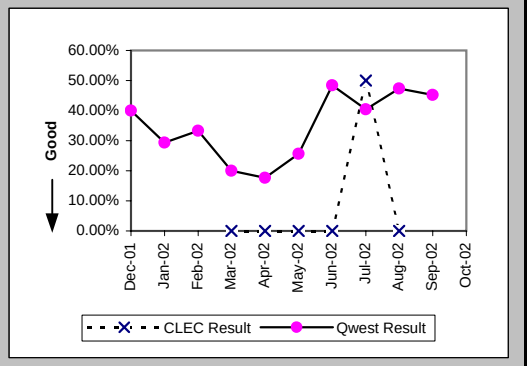
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	13	33	39.39%	48.86%	-1.11	-1.67	No
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02	0	2	0.00%	0	0	18	76	23.68%	42.51%	-0.78	-1.47	No
Apr-02	1	2	50.00%	0	0	12	47	25.53%	43.60%	0.61	-0.63	No
May-02	0	2	0.00%	0	0	12	50	24.00%	42.71%	-0.78	-1.47	No
Jun-02	0	2	0.00%	0	0	36	88	40.91%	49.17%	-1.16	-1.71	No
Jul-02	1	2	50.00%	0	0	26	72	36.11%	48.03%	0.31	-0.81	No
Aug-02	1	3	33.33%	1	0	30	73	41.10%	49.20%	-0.27	-1.16	No
Sep-02	0	3	0.00%	3	0	17	51	33.33%	47.14%	-1.19	-1.72	No
Oct-02	2	4	50.00%	0	0	27	65	41.54%	49.28%	0.28	-0.83	No



Checklist #14 - Resale - DS1 Repair

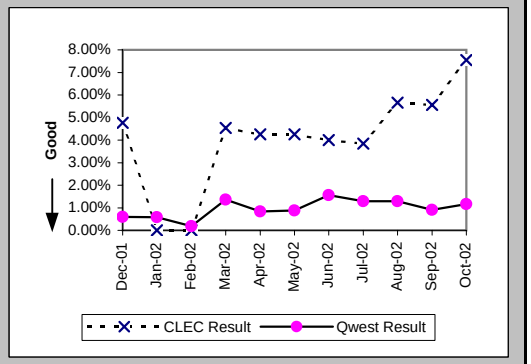
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02	0	2	0.00%	0	0	10	50	20.00%	40.00%	-0.69	-1.42	No
Apr-02	0	1	0.00%	0	0	6	34	17.65%	38.12%	-0.46	-1.28	No
May-02	0	2	0.00%	0	0	10	39	25.64%	43.67%	-0.81	-1.49	No
Jun-02	0	1	0.00%	0	0	31	64	48.44%	49.98%	-0.96	-1.58	No
Jul-02	1	2	50.00%	0	0	19	47	40.43%	49.07%	0.18	-0.89	No
Aug-02	0	1	0.00%	1	0	27	57	47.37%	49.93%	-0.94	-1.57	No
Sep-02						14	31	45.16%	49.77%			
Oct-02												



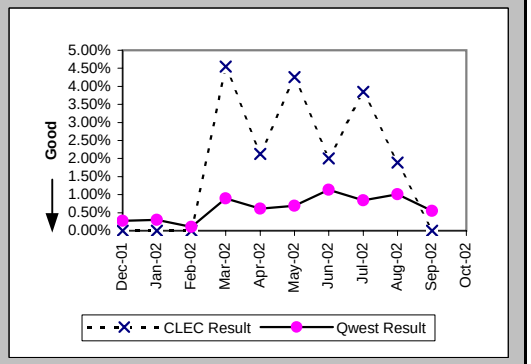
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	42	4.76%	0	0	33	5548	0.59%	7.69%	2.21	0.34	Yes
Jan-02	0	43	0.00%	0	0	33	5608	0.59%	7.65%	-0.5	-1.31	No
Feb-02	0	43	0.00%	0	0	10	5626	0.18%	4.21%	-0.28	-1.17	No
Mar-02	2	44	4.55%	0	0	76	5566	1.37%	11.61%	1.47	-0.11	No
Apr-02	2	47	4.26%	0	0	47	5586	0.84%	9.13%	1.84	0.12	Yes
May-02	2	47	4.26%	0	0	50	5641	0.89%	9.37%	1.8	0.09	Yes
Jun-02	2	50	4.00%	0	0	88	5637	1.56%	12.40%	1.21	-0.26	No
Jul-02	2	52	3.85%	0	0	72	5590	1.29%	11.28%	1.36	-0.17	No
Aug-02	3	53	5.66%	1	0	73	5660	1.29%	11.28%	2.11	0.28	Yes
Sep-02	3	54	5.56%	3	0	51	5616	0.91%	9.49%	2.45	0.49	Yes
Oct-02	4	53	7.55%	0	0	65	5595	1.16%	10.72%	2.91	0.77	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

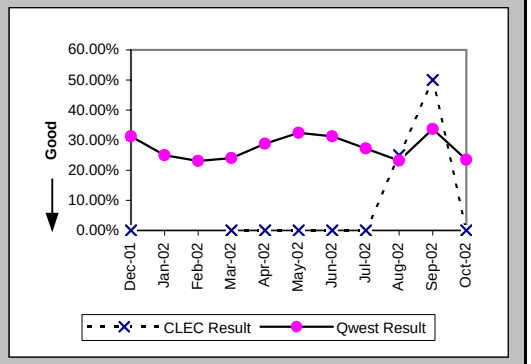
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	42	0.00%	0	0	15	5548	0.27%	5.19%	-0.34	-1.2	No
Jan-02	0	43	0.00%	0	0	17	5608	0.30%	5.50%	-0.36	-1.22	No
Feb-02	0	43	0.00%	0	0	6	5626	0.11%	3.26%	-0.21	-1.13	No
Mar-02	2	44	4.55%	0	0	50	5566	0.90%	9.44%	1.84	0.12	Yes
Apr-02	1	47	2.13%	0	0	34	5586	0.61%	7.78%	1.06	-0.35	No
May-02	2	47	4.26%	0	0	39	5641	0.69%	8.29%	2	0.22	Yes
Jun-02	1	50	2.00%	0	0	64	5637	1.14%	10.59%	0.59	-0.64	No
Jul-02	2	52	3.85%	0	0	47	5590	0.84%	9.13%	1.76	0.07	Yes
Aug-02	1	53	1.89%	1	0	57	5660	1.01%	9.98%	0.63	-0.61	No
Sep-02	0	54	0.00%	0	0	31	5616	0.55%	7.41%	-0.54	-1.33	No
Oct-02												



Checklist #14 - Resale - DS1 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

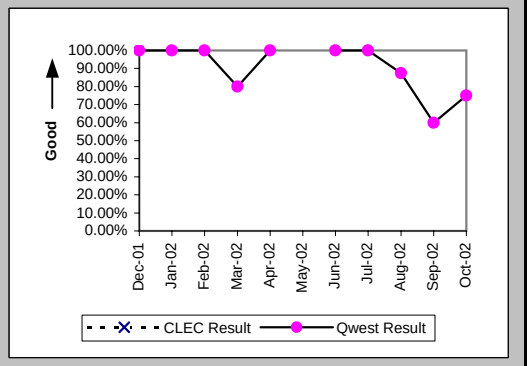
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	15	48	31.25%	46.35%	-0.93	-1.57	No
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02	0	2	0.00%	0	0	24	100	24.00%	42.71%	-0.79	-1.48	No
Apr-02	0	2	0.00%	0	0	19	66	28.79%	45.28%	-0.89	-1.54	No
May-02	0	2	0.00%	0	0	24	74	32.43%	46.81%	-0.97	-1.59	No
Jun-02	0	2	0.00%	0	0	40	128	31.25%	46.35%	-0.95	-1.58	No
Jul-02	0	2	0.00%	0	0	27	99	27.27%	44.54%	-0.86	-1.52	No
Aug-02	1	4	25.00%	0	0	22	95	23.16%	42.18%	0.09	-0.94	No
Sep-02	3	6	50.00%	0	0	26	77	33.77%	47.29%	0.75	-0.54	No
Oct-02	0	4	0.00%	0	0	20	85	23.53%	42.42%	-1.08	-1.66	No



Checklist #14 - Resale - Installation for DS3 and Higher

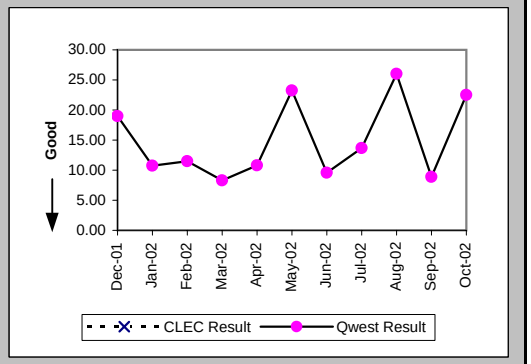
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						3	4	75.00%	43.30%			



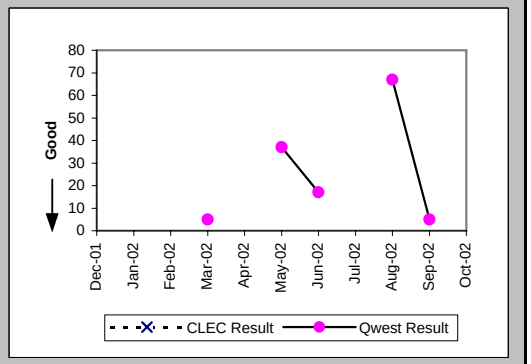
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	3	19.00	18.25			
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			
Jul-02						41	3	13.67	5.03			
Aug-02						234	9	26.00	19.10			
Sep-02						62	7	8.86	3.02			
Oct-02						90	4	22.50	25.09			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

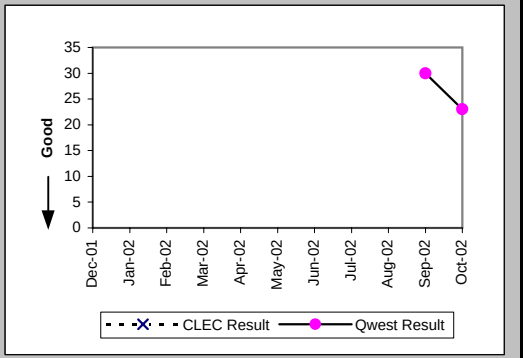
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			
Jul-02												
Aug-02						67	1	67.00				
Sep-02						5	1	5.00				
Oct-02												



Checklist #14 - Resale - Installation for DS3 and Higher

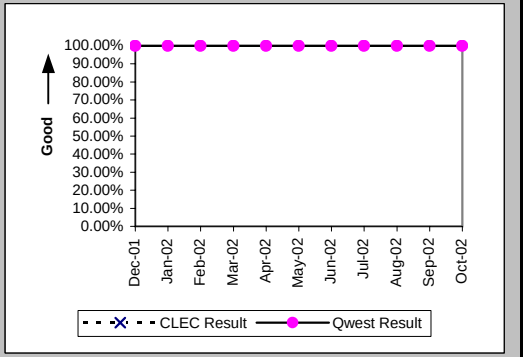
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						30	1	30.00				
Oct-02						23	1	23.00				



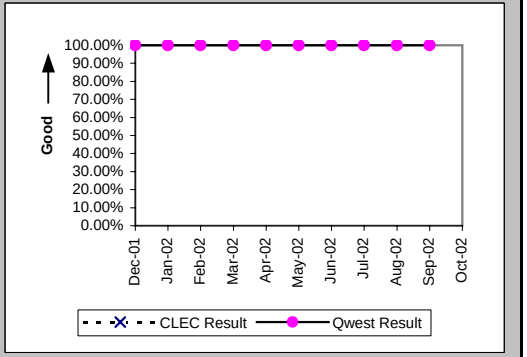
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						6	6	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

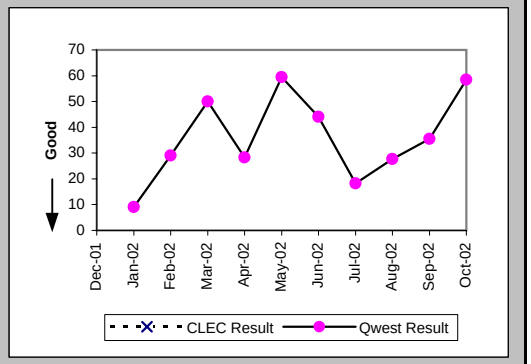
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Installation for DS3 and Higher

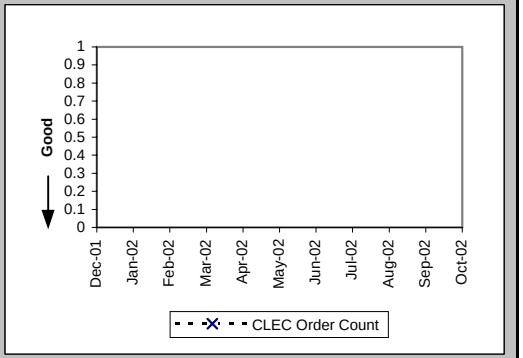
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			
Jul-02						73	4	18.25	14.45			
Aug-02						83	3	27.67	22.03			
Sep-02						71	2	35.50	47.38			
Oct-02						117	2	58.50	47.38			



Checklist #14 - Resale - Installation for DS3 and Higher

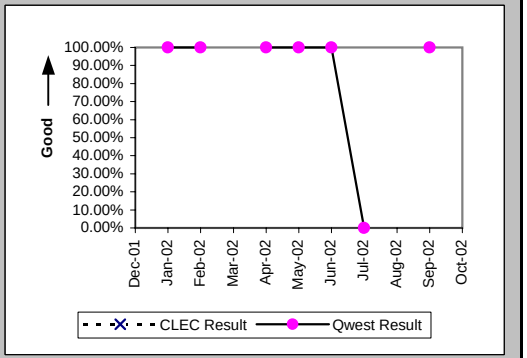
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Repair for DS3 and Higher

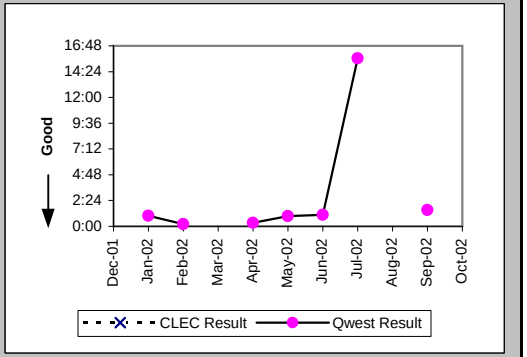
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												



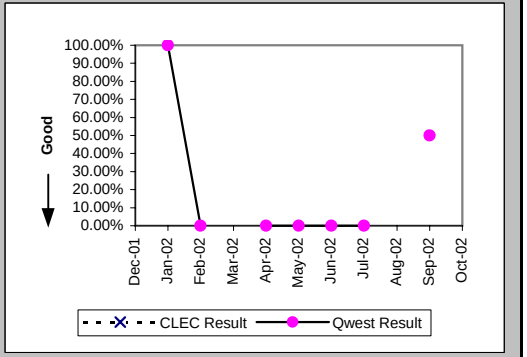
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				
Jul-02						15:39	1	15:39				
Aug-02												
Sep-02						3:02	2	1:31	0:31			
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

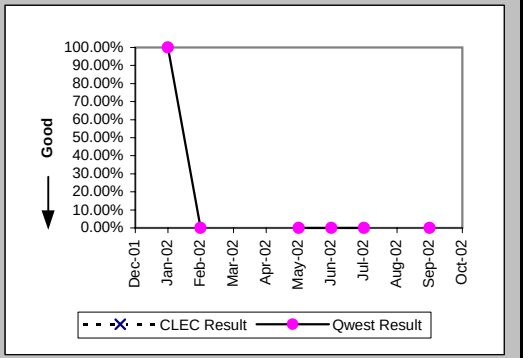
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	2	50.00%	50.00%			
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

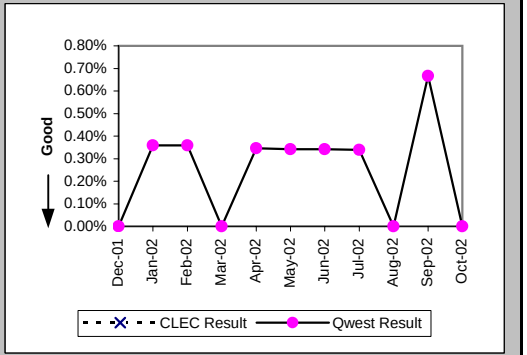
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												



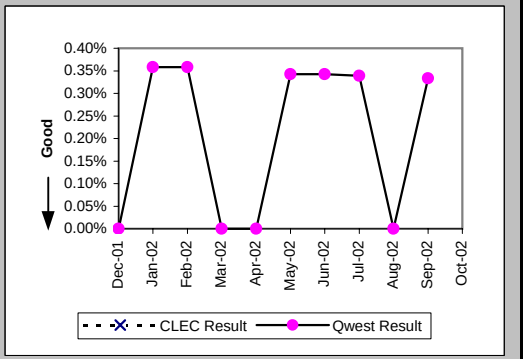
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						1	289	0.35%	5.87%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			
Jul-02						1	295	0.34%	5.81%			
Aug-02						0	298	0.00%	0.00%			
Sep-02						2	300	0.67%	8.14%			
Oct-02						0	300	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

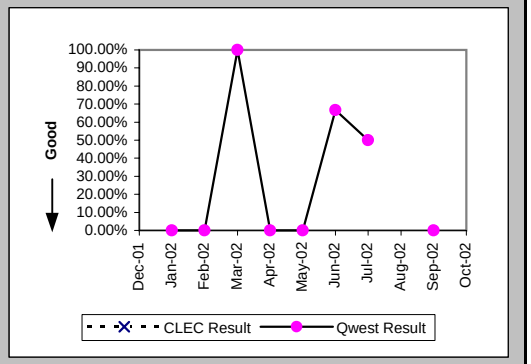
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						0	289	0.00%	0.00%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			
Jul-02						1	295	0.34%	5.81%			
Aug-02						0	298	0.00%	0.00%			
Sep-02						1	300	0.33%	5.76%			
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

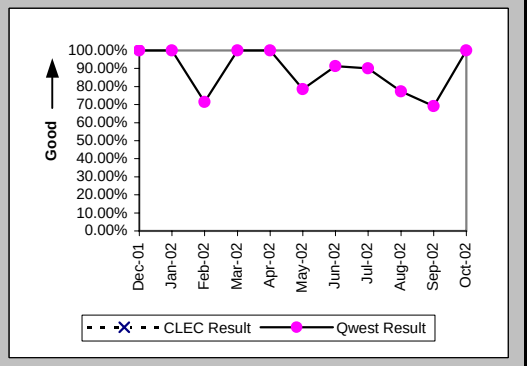
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

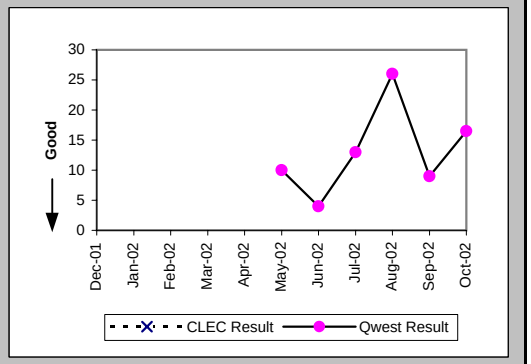
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						10	14	71.43%	45.18%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						11	14	78.57%	41.03%			
Jun-02						21	23	91.30%	28.18%			
Jul-02						18	20	90.00%	30.00%			
Aug-02						17	22	77.27%	41.91%			
Sep-02						9	13	69.23%	46.15%			
Oct-02						5	5	100.00%	0.00%			



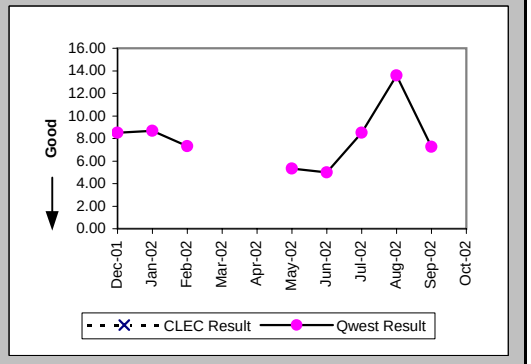
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						20	2	10.00	4.24			
Jun-02						4	1	4.00				
Jul-02						13	1	13.00				
Aug-02						26	1	26.00				
Sep-02						9	1	9.00				
Oct-02						33	2	16.50	3.54			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

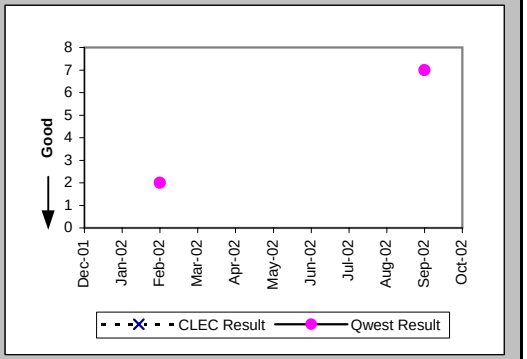
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	2	8.50	2.12			
Jan-02						26	3	8.67	4.04			
Feb-02						22	3	7.33	8.39			
Mar-02												
Apr-02												
May-02						32	6	5.33	8.19			
Jun-02						10	2	5.00	5.66			
Jul-02						17	2	8.50	10.61			
Aug-02						68	5	13.60	18.93			
Sep-02						29	4	7.25	4.72			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

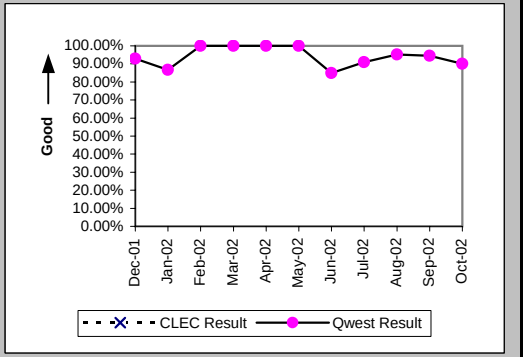
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	1	2.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						7	1	7.00				
Oct-02												



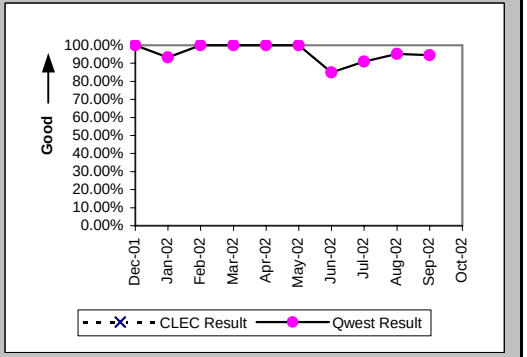
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	14	92.86%	25.75%			
Jan-02						13	15	86.67%	33.99%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						14	14	100.00%	0.00%			
Jun-02						17	20	85.00%	35.71%			
Jul-02						20	22	90.91%	28.75%			
Aug-02						20	21	95.24%	21.30%			
Sep-02						17	18	94.44%	22.91%			
Oct-02						9	10	90.00%	30.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

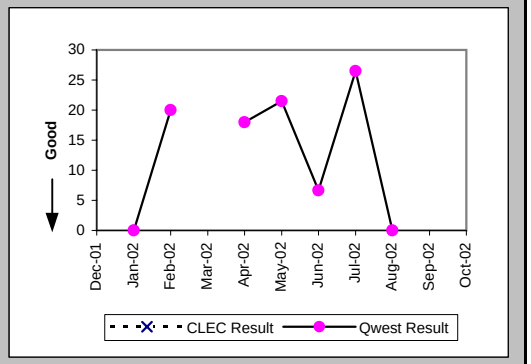
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02						14	15	93.33%	24.94%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						14	14	100.00%	0.00%			
Jun-02						17	20	85.00%	35.71%			
Jul-02						20	22	90.91%	28.75%			
Aug-02						20	21	95.24%	21.30%			
Sep-02						17	18	94.44%	22.91%			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

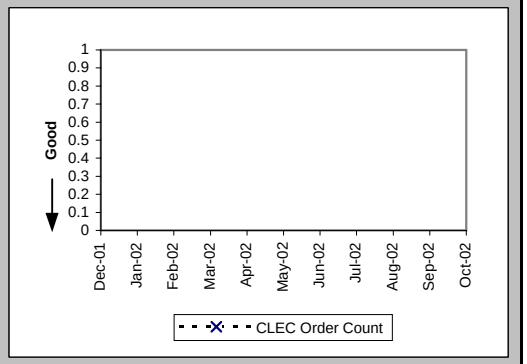
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	2	0.00	0.00			
Feb-02						40	2	20.00	0.00			
Mar-02												
Apr-02						18	1	18.00				
May-02						43	2	21.50	26.16			
Jun-02						20	3	6.67	5.13			
Jul-02						53	2	26.50	9.19			
Aug-02						0	2	0.00	0.00			
Sep-02												
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

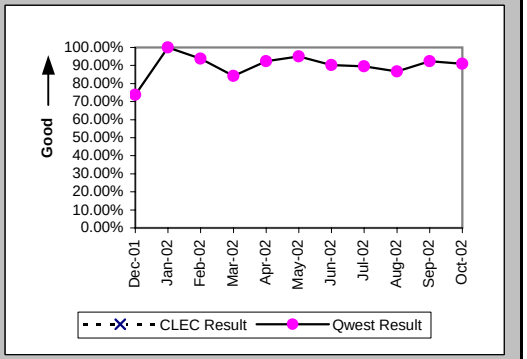
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Frame Relay Repair

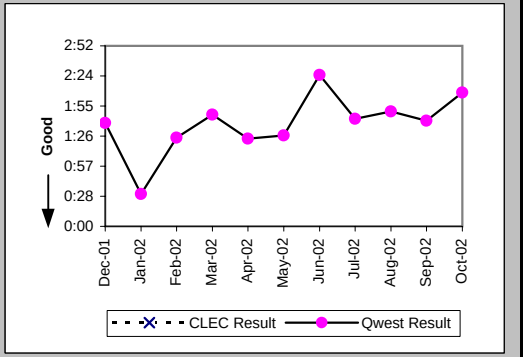
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	19	73.68%	44.03%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						15	16	93.75%	24.21%			
Mar-02						16	19	84.21%	36.46%			
Apr-02						12	13	92.31%	26.65%			
May-02						19	20	95.00%	21.79%			
Jun-02						28	31	90.32%	29.57%			
Jul-02						17	19	89.47%	30.69%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						12	13	92.31%	26.65%			
Oct-02						20	22	90.91%	28.75%			



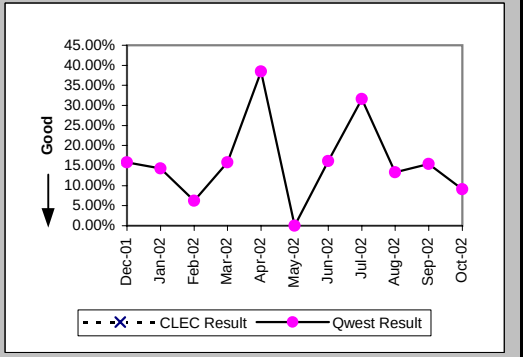
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31:22	19	1:39	1:58			
Jan-02						3:40	7	0:31	0:34			
Feb-02						22:47	16	1:25	2:37			
Mar-02						33:52	19	1:47	2:33			
Apr-02						18:11	13	1:24	1:12			
May-02						29:01	20	1:27	1:47			
Jun-02						74:46	31	2:25	4:18			
Jul-02						32:43	19	1:43	1:43			
Aug-02						27:35	15	1:50	2:24			
Sep-02						21:57	13	1:41	2:11			
Oct-02						46:53	22	2:08	1:30			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

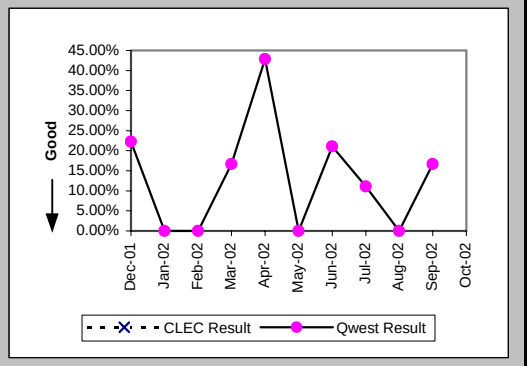
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02						1	7	14.29%	34.99%			
Feb-02						1	16	6.25%	24.21%			
Mar-02						3	19	15.79%	36.46%			
Apr-02						5	13	38.46%	48.65%			
May-02						0	20	0.00%	0.00%			
Jun-02						5	31	16.13%	36.78%			
Jul-02						6	19	31.58%	46.48%			
Aug-02						2	15	13.33%	33.99%			
Sep-02						2	13	15.38%	36.08%			
Oct-02						2	22	9.09%	28.75%			



Checklist #14 - Resale - Frame Relay Repair

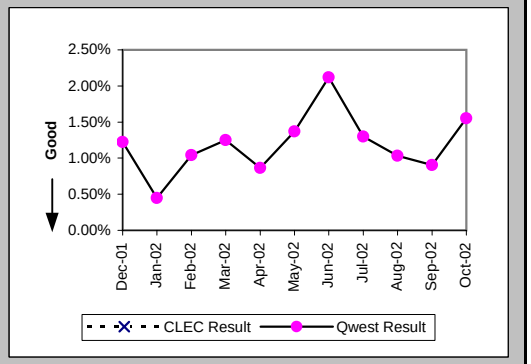
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						3	7	42.86%	49.49%			
May-02						0	14	0.00%	0.00%			
Jun-02						4	19	21.05%	40.77%			
Jul-02						1	9	11.11%	31.43%			
Aug-02						0	8	0.00%	0.00%			
Sep-02						1	6	16.67%	37.27%			
Oct-02												



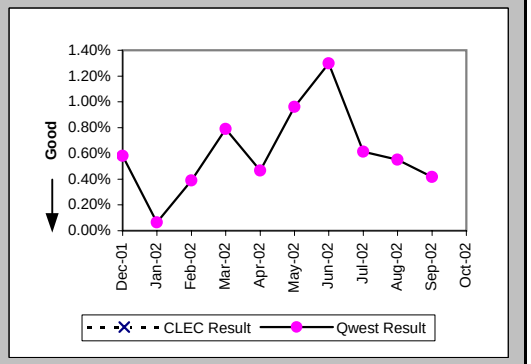
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1552	1.22%	11.00%			
Jan-02						7	1557	0.45%	6.69%			
Feb-02						16	1538	1.04%	10.15%			
Mar-02						19	1518	1.25%	11.12%			
Apr-02						13	1503	0.86%	9.26%			
May-02						20	1458	1.37%	11.63%			
Jun-02						31	1464	2.12%	14.40%			
Jul-02						19	1465	1.30%	11.31%			
Aug-02						15	1453	1.03%	10.11%			
Sep-02						13	1441	0.90%	9.46%			
Oct-02						22	1419	1.55%	12.35%			

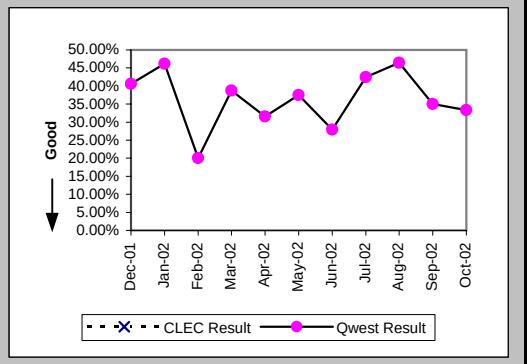


Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1552	0.58%	7.59%			
Jan-02						1	1557	0.06%	2.53%			
Feb-02						6	1538	0.39%	6.23%			
Mar-02						12	1518	0.79%	8.86%			
Apr-02						7	1503	0.47%	6.81%			
May-02						14	1458	0.96%	9.75%			
Jun-02						19	1464	1.30%	11.32%			
Jul-02						9	1465	0.61%	7.81%			
Aug-02						8	1453	0.55%	7.40%			
Sep-02						6	1441	0.42%	6.44%			
Oct-02												



Checklist #14 - Resale - Frame Relay Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	32	40.63%	49.11%			
Jan-02						6	13	46.15%	49.85%			
Feb-02						4	20	20.00%	40.00%			
Mar-02						12	31	38.71%	48.71%			
Apr-02						6	19	31.58%	46.48%			
May-02						12	32	37.50%	48.41%			
Jun-02						12	43	27.91%	44.85%			
Jul-02						14	33	42.42%	49.42%			
Aug-02						13	28	46.43%	49.87%			
Sep-02						7	20	35.00%	47.70%			
Oct-02						11	33	33.33%	47.14%