Qwest®

Performance Results

Wyoming

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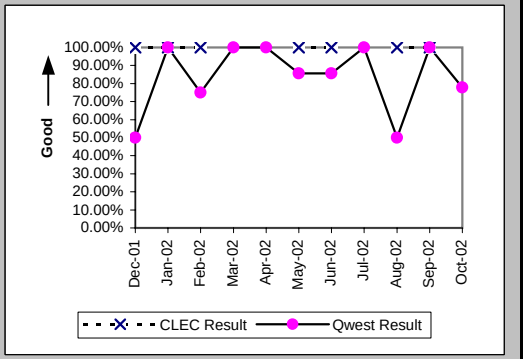
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	*341*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	*342*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	*342*
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	*342*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	*343*

Checklist #1 - Local Interconnection - LIS Installation

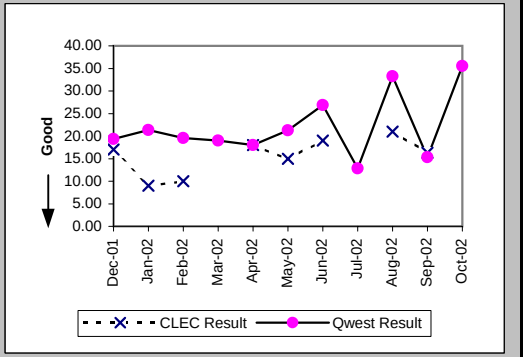
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	1	2	50.00%	50.00%	-1.1	-1.67	No
Jan-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Mar-02						2	2	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02	2	2	100.00%	0	0	6	7	85.71%	34.99%	-0.51	-1.31	No
Jul-02						4	4	100.00%	0.00%			
Aug-02	3	3	100.00%	0	0	2	4	50.00%	50.00%	-1.31	-1.8	No
Sep-02	1	1	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02						7	9	77.78%	41.57%			



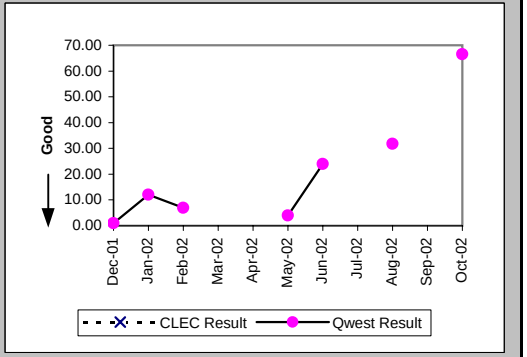
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	4	17.00	0	0	58	3	19.33	2.08	-1.47	-1.89	No
Jan-02	9	1	9.00	0	0	235	11	21.36	3.72	-3.18	-2.93	No
Feb-02	10	1	10.00	0	0	137	7	19.57	6.70	-1.34	-1.81	No
Mar-02						38	2	19.00	1.41			
Apr-02	18	1	18.00	0	0	72	4	18.00	3.56	0	-1	No
May-02	15	1	15.00	0	0	149	7	21.29	8.94	-0.66	-1.4	No
Jun-02	38	2	19.00	0	0	215	8	26.88	12.06	-0.83	-1.5	No
Jul-02						77	6	12.83	5.60			
Aug-02	63	3	21.00	0	0	266	8	33.25	26.82	-0.67	-1.41	No
Sep-02	49	3	16.33	0	0	46	3	15.33	8.33	-0.47	-1.28	No
Oct-02						604	17	35.53	58.96			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

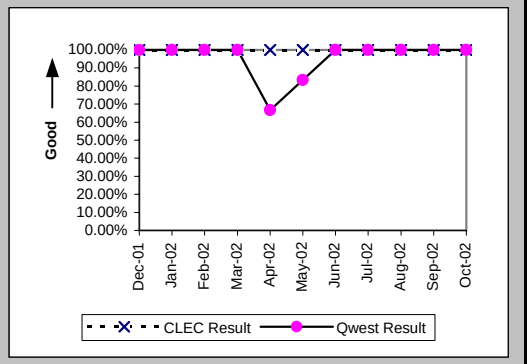
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						12	1	12.00				
Feb-02						14	2	7.00	0.00			
Mar-02												
Apr-02												
May-02						4	1	4.00				
Jun-02						48	2	24.00	0.00			
Jul-02												
Aug-02						127	4	31.75	25.84			
Sep-02												
Oct-02						266	4	66.50	119.68			



Checklist #1 - Local Interconnection - LIS Installation

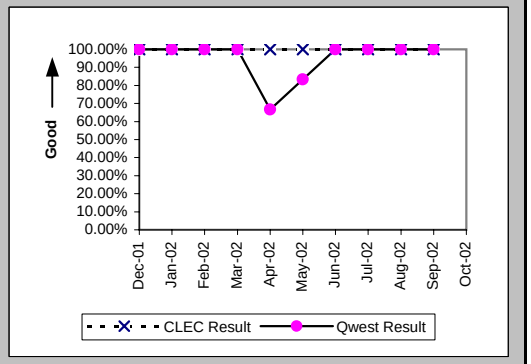
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
May-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jun-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

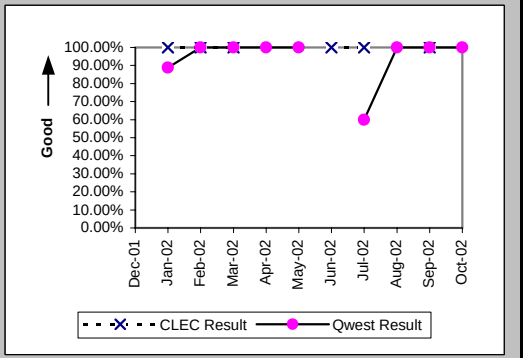
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
May-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jun-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #1 - Local Interconnection - LIS Repair

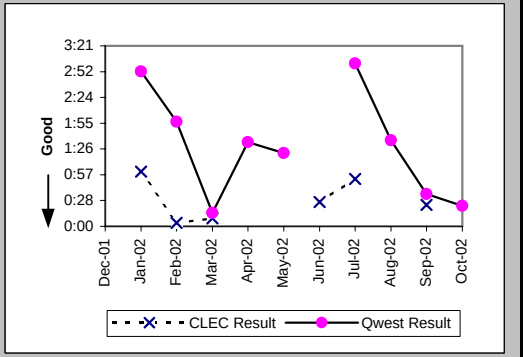
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	2	0	8	9	88.89%	31.43%	-0.34	-1.2	No
Feb-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02	2	2	100.00%	3	0							
Jul-02	3	3	100.00%	0	0	3	5	60.00%	48.99%	-1.12	-1.68	No
Aug-02						1	1	100.00%	0.00%			
Sep-02	3	3	100.00%	5	0	3	3	100.00%	N/A	N/A	N/A	
Oct-02						5	5	100.00%	0.00%			



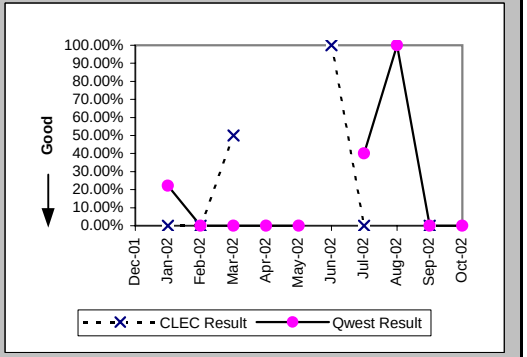
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1:01	1	1:01	2	0	26:01	9	2:53	6:07	-0.29	-1.18	No
Feb-02	0:04	1	0:04	1	0	3:54	2	1:57	0:57	-1.63	-1.99	No
Mar-02	0:17	2	0:09	0	0	0:15	1	0:15				
Apr-02						4:43	3	1:34	1:47			
May-02						6:50	5	1:22	1:02			
Jun-02	0:53	2	0:27	3	0							
Jul-02	2:40	3	0:53	0	0	15:08	5	3:02	1:34	-1.87	-2.13	No
Aug-02						1:36	1	1:36				
Sep-02	1:12	3	0:24	5	0	1:47	3	0:36	0:44	-0.33	-1.2	No
Oct-02						1:55	5	0:23	0:12			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

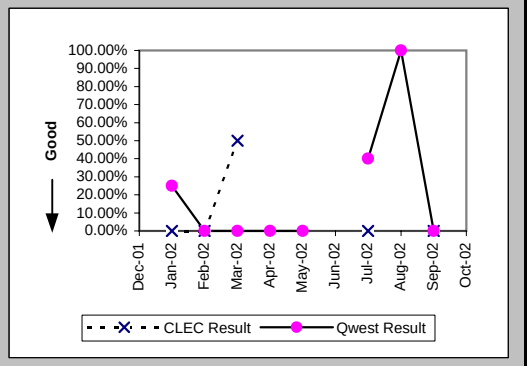
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	2	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Feb-02	0	1	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	1	2	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.8	No
Apr-02						0	3	0.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02	2	2	100.00%	3	0							
Jul-02	0	3	0.00%	0	0	2	5	40.00%	48.99%	-1.12	-1.68	No
Aug-02						1	1	100.00%	0.00%			
Sep-02	0	3	0.00%	5	0	0	3	0.00%	N/A	N/A	N/A	
Oct-02						0	5	0.00%	0.00%			



Checklist #1 - Local Interconnection - LIS Repair

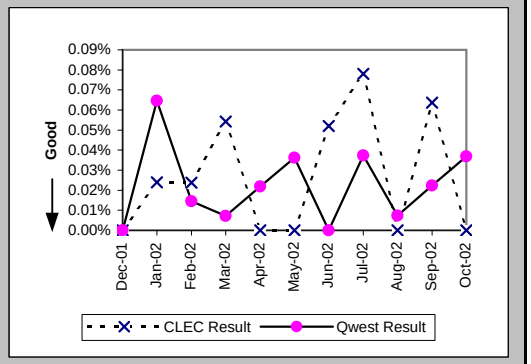
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	2	0	2	8	25.00%	43.30%	-0.54	-1.33	No
Feb-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	1	2	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.8	No
Apr-02						0	2	0.00%	0.00%			
May-02						0	3	0.00%	0.00%			
Jun-02												
Jul-02	0	1	0.00%	0	0	2	5	40.00%	48.99%	-0.75	-1.45	No
Aug-02						1	1	100.00%	0.00%			
Sep-02	0	2	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02												



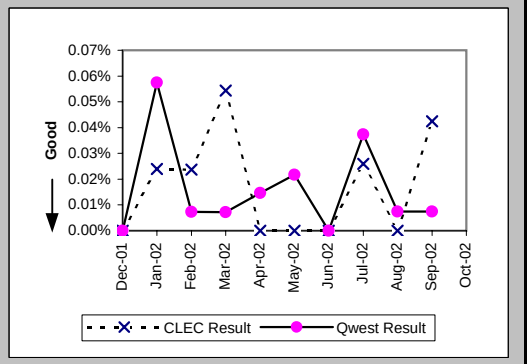
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4139	0.00%	0	0	0	13993	0.00%	N/A	N/A	N/A	
Jan-02	1	4163	0.02%	2	0	9	13921	0.06%	2.54%	-0.9	-1.55	No
Feb-02	1	4211	0.02%	1	0	2	13677	0.01%	1.21%	0.43	-0.74	No
Mar-02	2	3683	0.05%	0	0	1	13820	0.01%	0.85%	2.98	0.81	Yes
Apr-02	0	3707	0.00%	0	0	3	13680	0.02%	1.48%	-0.8	-1.49	No
May-02	0	3779	0.00%	0	0	5	13800	0.04%	1.90%	-1.04	-1.63	No
Jun-02	2	3846	0.05%	3	0	0	13320	0.00%	N/A	N/A		
Jul-02	3	3846	0.08%	0	0	5	13392	0.04%	1.93%	1.15	-0.3	No
Aug-02	0	4662	0.00%	0	0	1	13464	0.01%	0.86%	-0.51	-1.31	No
Sep-02	3	4710	0.06%	5	0	3	13416	0.02%	1.50%	1.63	-0.01	No
Oct-02	0	4710	0.00%	0	0	5	13596	0.04%	1.92%	-1.13	-1.69	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

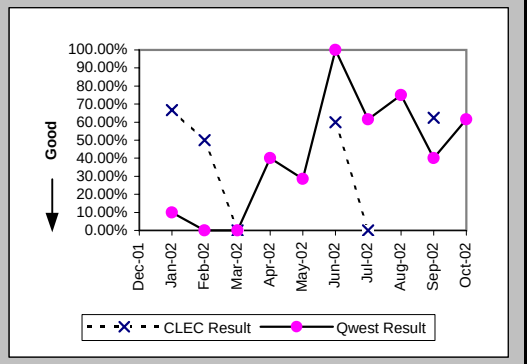
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4139	0.00%	0	0	0	13993	0.00%	N/A	N/A	N/A	
Jan-02	1	4163	0.02%	2	0	8	13921	0.06%	2.40%	-0.79	-1.48	No
Feb-02	1	4211	0.02%	1	0	1	13677	0.01%	0.86%	1.09	-0.34	No
Mar-02	2	3683	0.05%	0	0	1	13820	0.01%	0.85%	2.98	0.81	Yes
Apr-02	0	3707	0.00%	0	0	2	13680	0.01%	1.21%	-0.65	-1.4	No
May-02	0	3779	0.00%	0	0	3	13800	0.02%	1.47%	-0.8	-1.49	No
Jun-02	0	3846	0.00%	0	0	0	13320	0.00%	N/A	N/A	N/A	
Jul-02	1	3846	0.03%	0	0	5	13392	0.04%	1.93%	-0.32	-1.19	No
Aug-02	0	4662	0.00%	0	0	1	13464	0.01%	0.86%	-0.51	-1.31	No
Sep-02	2	4710	0.04%	5	0	1	13416	0.01%	0.86%	2.39	0.46	Yes
Oct-02												



Checklist #1 - Local Interconnection - LIS Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

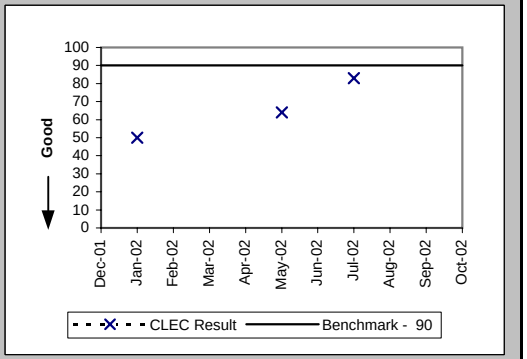
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	2	3	66.67%	0	0	1	10	10.00%	30.00%	1.67	0.02	Yes
Feb-02	1	2	50.00%	0	0	0	2	0.00%	N/A	N/A	-0.63	No
Mar-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						2	5	40.00%	48.99%			
May-02						2	7	28.57%	45.18%			
Jun-02	3	5	60.00%	0	0	1	1	100.00%	N/A	N/A		
Jul-02	0	3	0.00%	0	0	8	13	61.54%	48.65%	-1.97	-2.2	No
Aug-02						3	4	75.00%	43.30%			
Sep-02	5	8	62.50%	0	0	2	5	40.00%	48.99%	0.66	-0.6	No
Oct-02						8	13	61.54%	48.65%			



Checklist #1 - Collocation

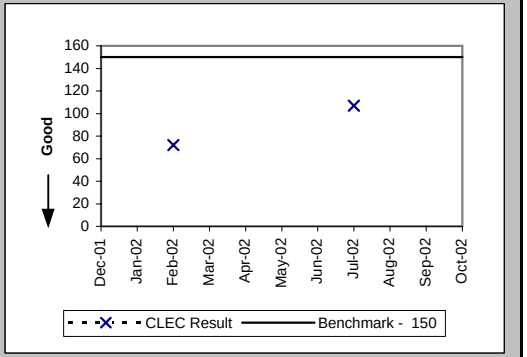
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	50	1	50.00			
Feb-02						
Mar-02						
Apr-02						
May-02	64	1	64.00			
Jun-02						
Jul-02	166	2	83.00			
Aug-02						
Sep-02						
Oct-02						



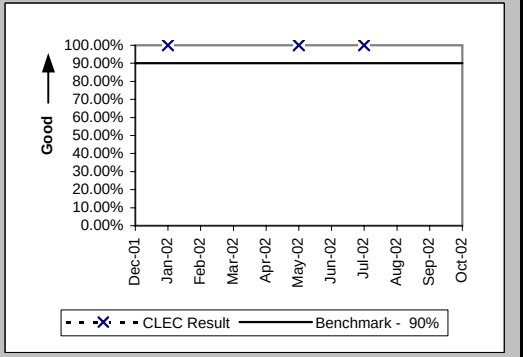
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	72	1	72.00			
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	214	2	107.00			
Aug-02						
Sep-02						
Oct-02						



Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

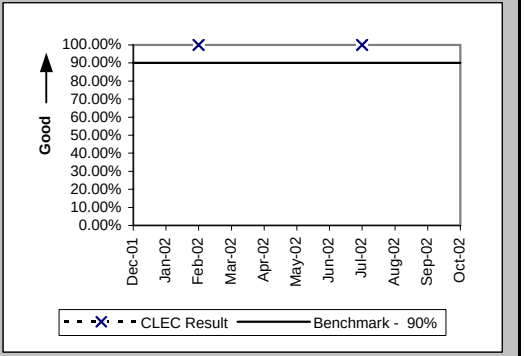
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	1	1	100.00%			
Feb-02						
Mar-02						
Apr-02						
May-02	1	1	100.00%			
Jun-02						
Jul-02	2	2	100.00%			
Aug-02						
Sep-02						
Oct-02						



Checklist #1 - Collocation

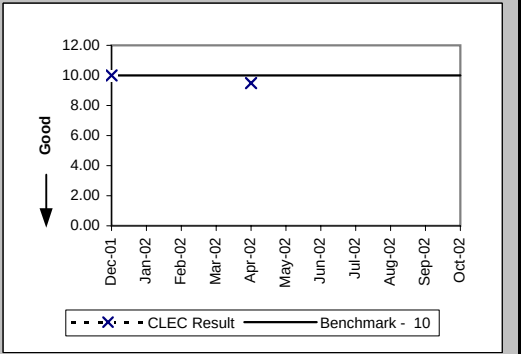
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	2	2	100.00%			
Aug-02						
Sep-02						
Oct-02						



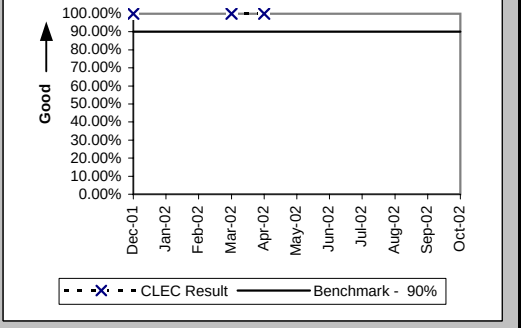
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	10	1	10.00	0	0	
Jan-02						
Feb-02						
Mar-02						
Apr-02	38	4	9.50			
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

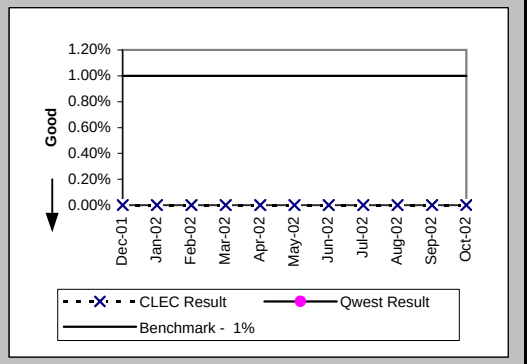
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02						
Feb-02						
Mar-02	1	1	100.00%			
Apr-02	4	4	100.00%			
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #1 - Trunk Blocking

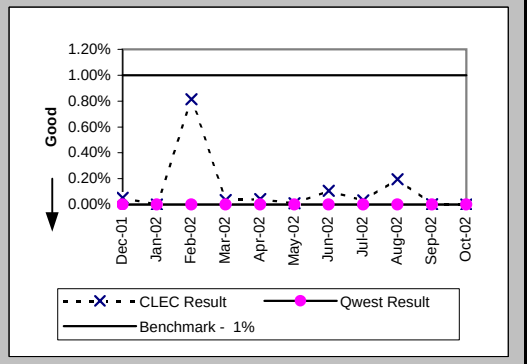
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	48	0.00%	0	0							No
Jan-02	0	48	0.00%	0	0							No
Feb-02	0	48	0.00%	0	0							No
Mar-02	0	48	0.00%	0	0							No
Apr-02	0	48	0.00%	0	0							No
May-02	0	48	0.00%	0	0							No
Jun-02	0	48	0.00%	0	0							No
Jul-02	0	48	0.00%	0	0							No
Aug-02	0	48	0.00%	0	0							No
Sep-02	0	48	0.00%	0	0							No
Oct-02	0	48	0.00%	0	0							No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

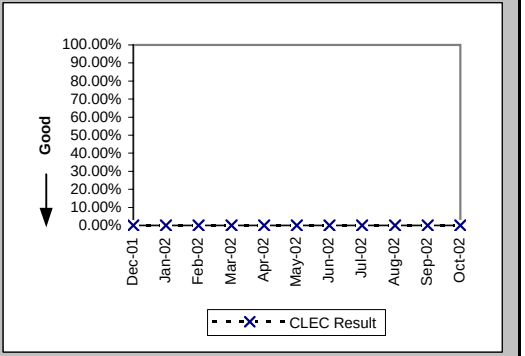
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1.82	3552	0.05%	0	0	0	192	0.00%	0.00%			No
Jan-02	0.02	2568	0.00%	0	0	0	192	0.00%	0.00%			No
Feb-02	28.12	3456	0.81%	0	0	0	192	0.00%	0.00%			No
Mar-02	0.9	2664	0.03%	0	0	0	192	0.00%	0.00%			No
Apr-02	0.84	2016	0.04%	0	0	0	192	0.00%	0.00%			No
May-02	0.3	3024	0.01%	0	0	0	192	0.00%	0.00%			No
Jun-02	2.77	2592	0.11%	0	0	0	192	0.00%	0.00%			No
Jul-02	0.82	2592	0.03%	0	0	0	192	0.00%	0.00%			No
Aug-02	4.95	2520	0.20%	0	0	0	192	0.00%	0.00%			No
Sep-02	0.09	2520	0.00%	0	0	0	192	0.00%	0.00%			No
Oct-02	0	2712	0.00%	0	0	0	192	0.00%	0.00%			No



Checklist #1 - Trunk Blocking

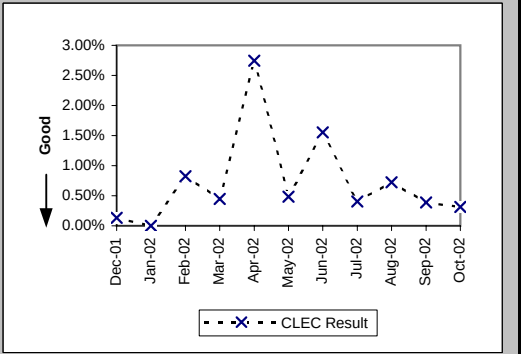
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	48	0.00%	0	0	0.00%
Jan-02	0	48	0.00%	0	0	0.00%
Feb-02	0	48	0.00%	0	0	0.00%
Mar-02	0	48	0.00%	0	0	0.00%
Apr-02	0	48	0.00%	0	0	0.00%
May-02	0	48	0.00%	0	0	0.00%
Jun-02	0	48	0.00%	0	0	0.00%
Jul-02	0	48	0.00%	0	0	0.00%
Aug-02	0	48	0.00%	0	0	0.00%
Sep-02	0	48	0.00%	0	0	0.00%
Oct-02	0	48	0.00%	0	0	0.00%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

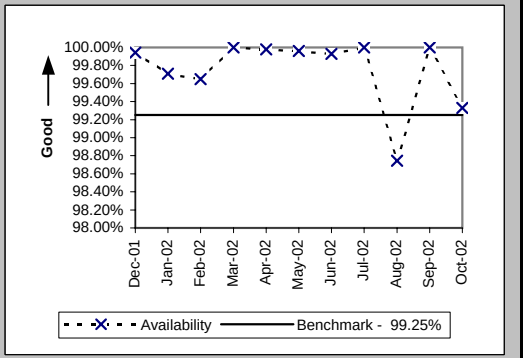
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	4.77	3600	0.13%	0	0	0.72%
Jan-02	0.02	2568	0.00%	0	0	0.00%
Feb-02	29.77	3600	0.83%	0	0	4.44%
Mar-02	13.71	3072	0.45%	0	0	1.15%
Apr-02	85	3096	2.75%	0	0	7.08%
May-02	15.26	3168	0.48%	0	0	2.16%
Jun-02	49.52	3192	1.55%	0	0	3.63%
Jul-02	13.14	3240	0.41%	0	0	0.76%
Aug-02	22.81	3144	0.73%	0	0	1.16%
Sep-02	11.22	2904	0.39%	0	0	0.99%
Oct-02	9.89	3144	0.31%	0	0	0.93%



Checklist #2 - Gateway Availability

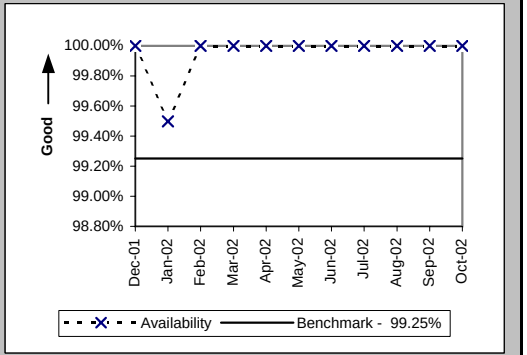
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		



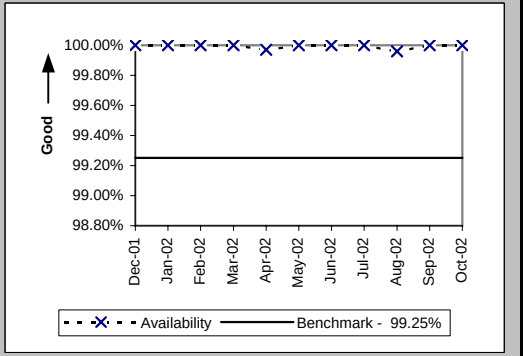
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		

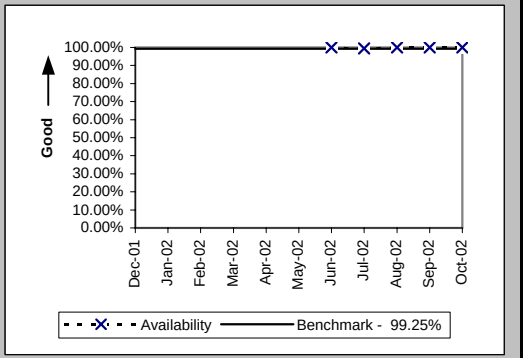


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

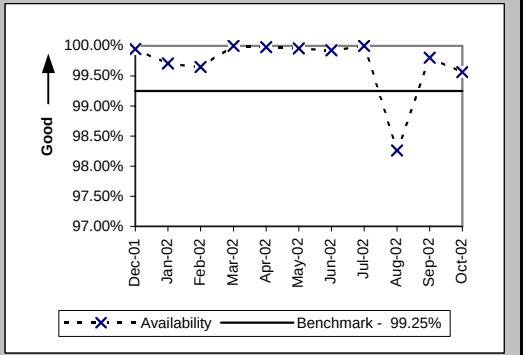
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		



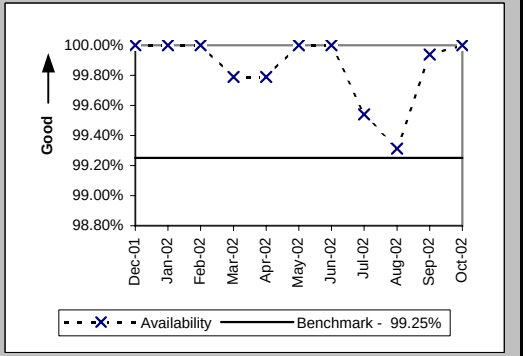
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		

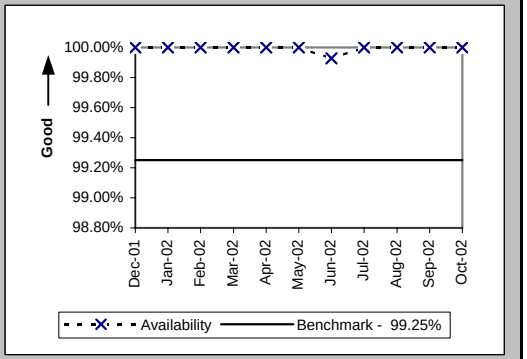


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

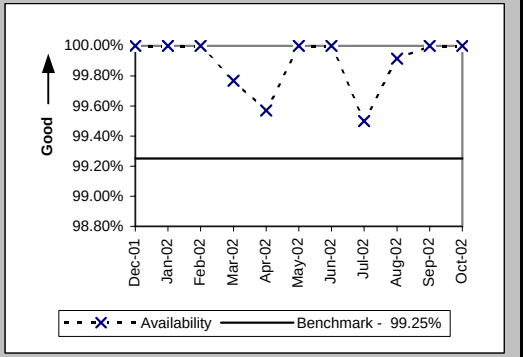
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		

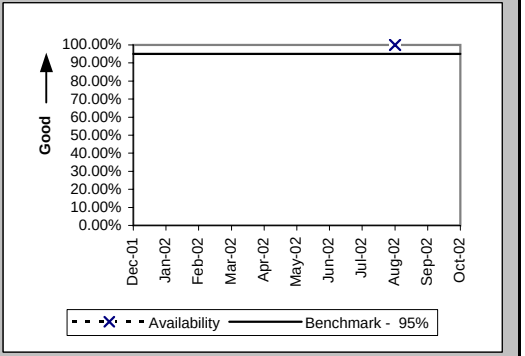


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

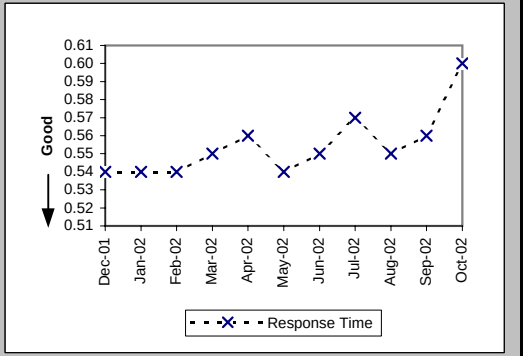
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			



Checklist #2 - Preorder Response Times - IMA

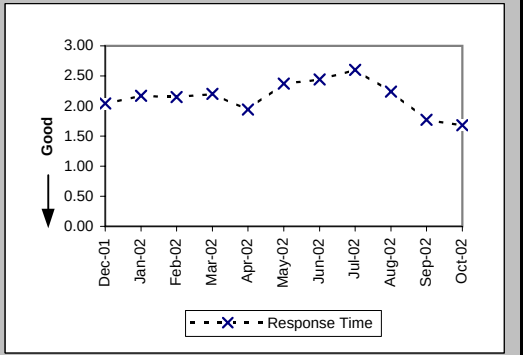
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23



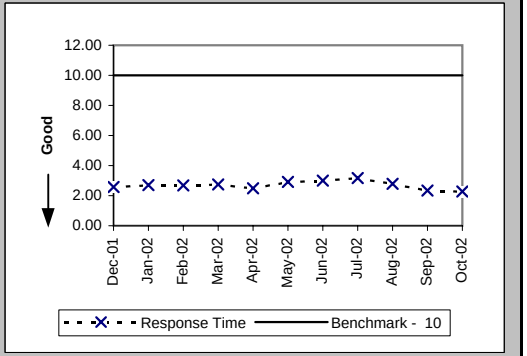
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

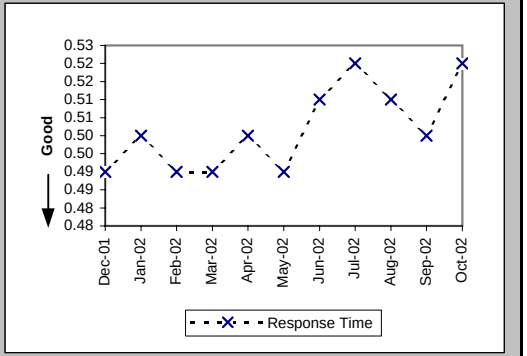
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			



Checklist #2 - Preorder Response Times - IMA

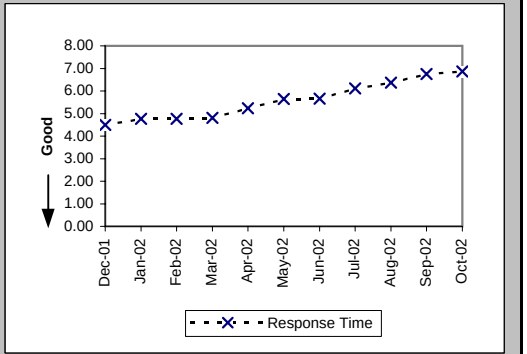
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26



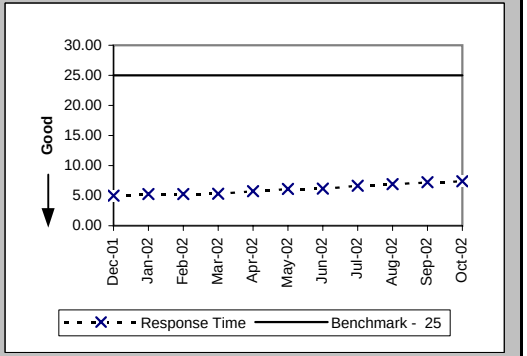
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

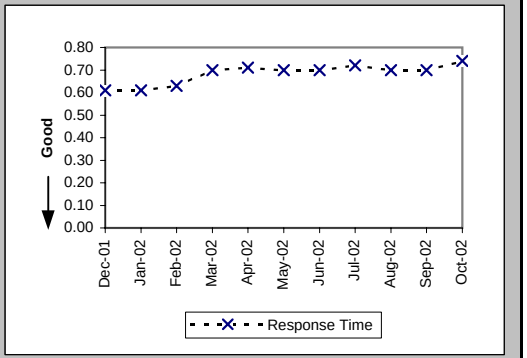
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			



Checklist #2 - Preorder Response Times - IMA

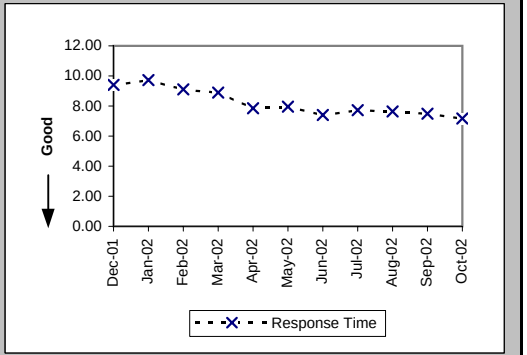
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15



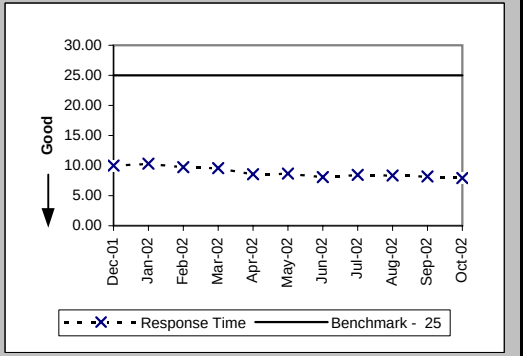
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

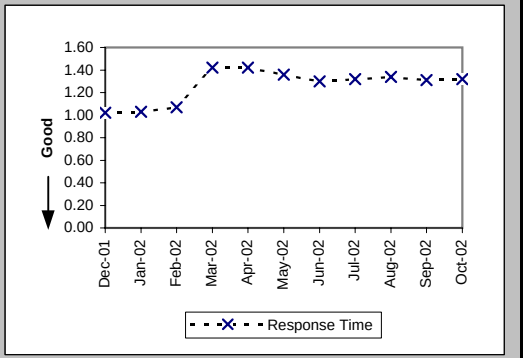
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			



Checklist #2 - Preorder Response Times - IMA

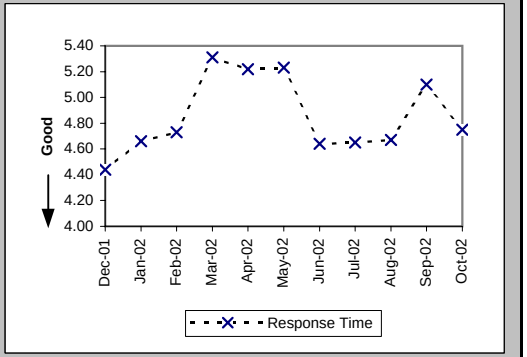
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41



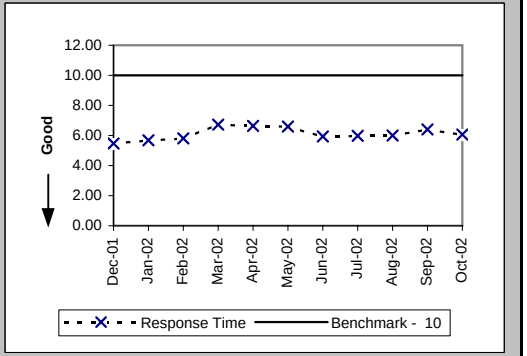
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

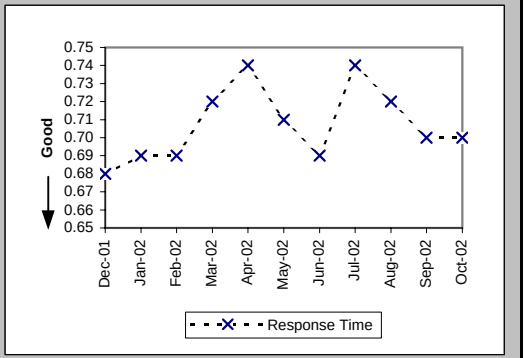
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			



Checklist #2 - Preorder Response Times - IMA

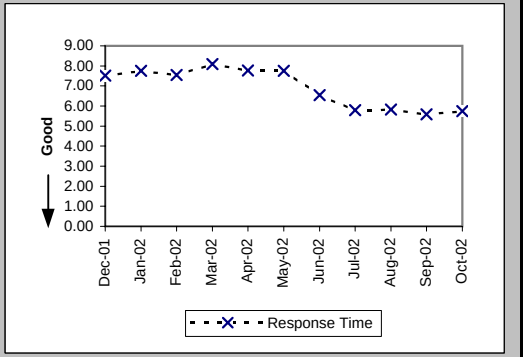
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19



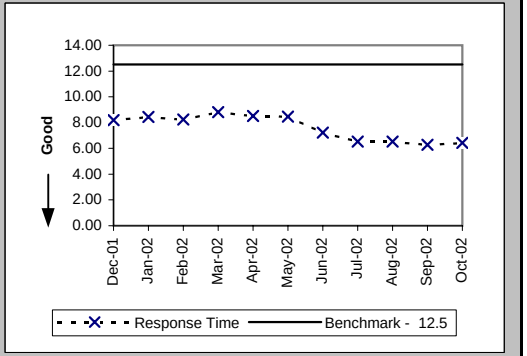
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

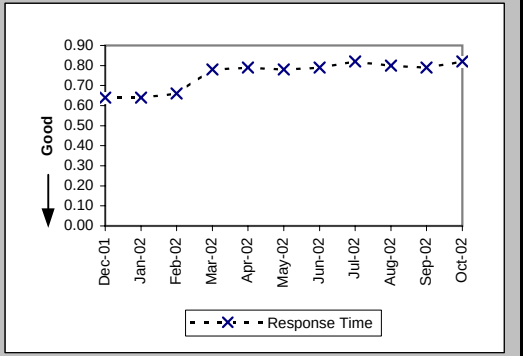
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			



Checklist #2 - Preorder Response Times - IMA

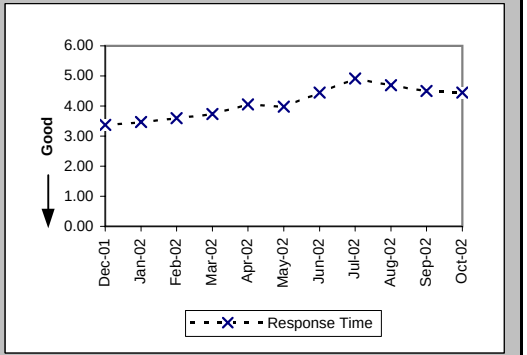
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22



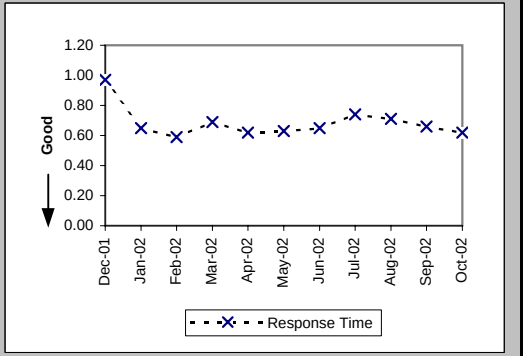
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

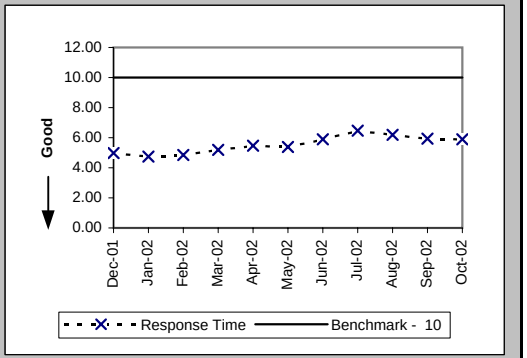
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23



Checklist #2 - Preorder Response Times - IMA

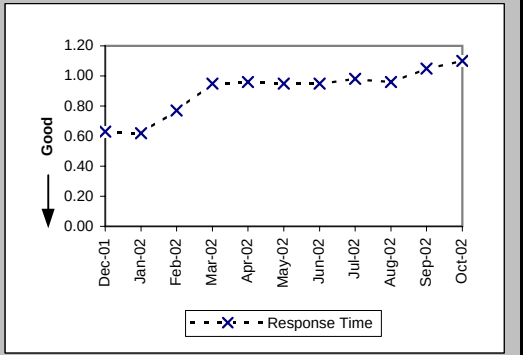
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			



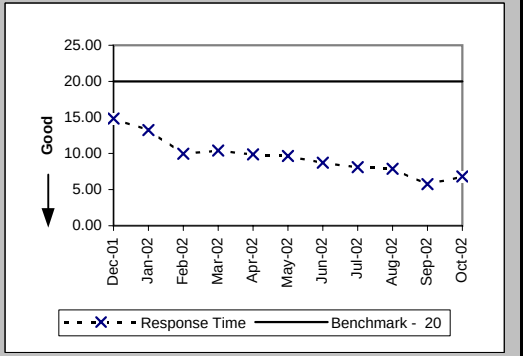
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

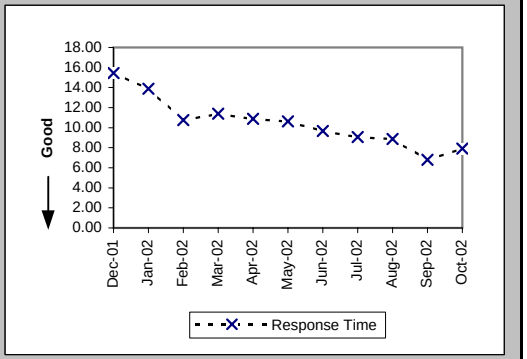
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31



Checklist #2 - Preorder Response Times - IMA

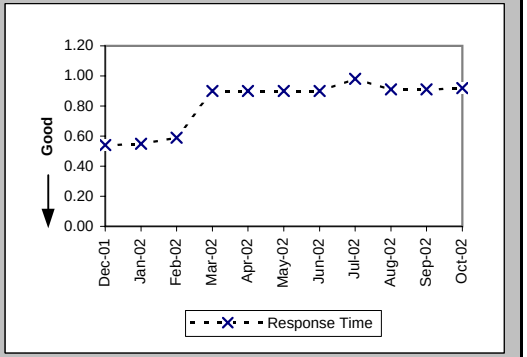
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			



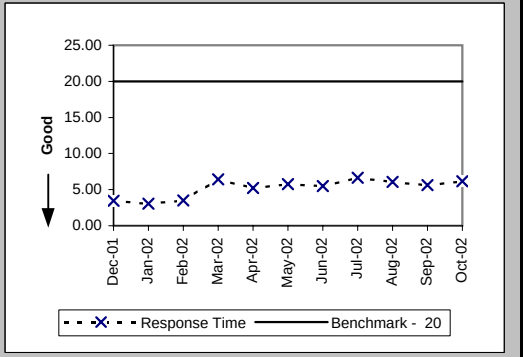
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

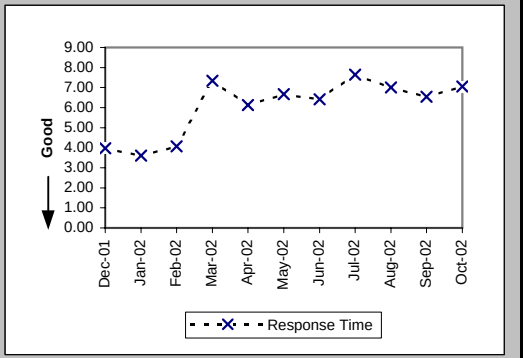
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93



Checklist #2 - Preorder Response Times - IMA

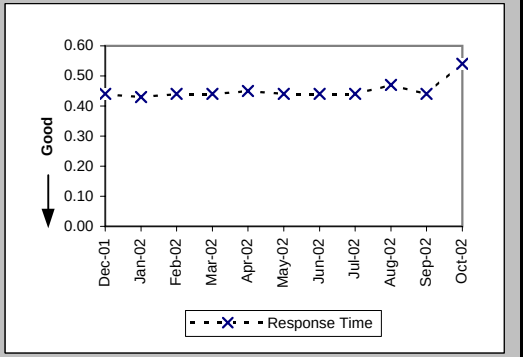
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			



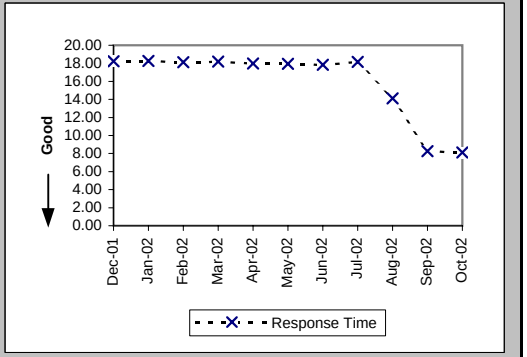
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

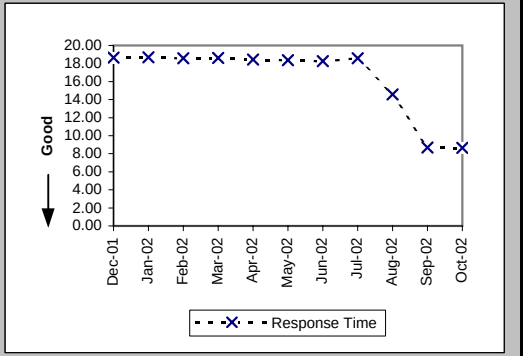
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62



Checklist #2 - Preorder Response Times - IMA

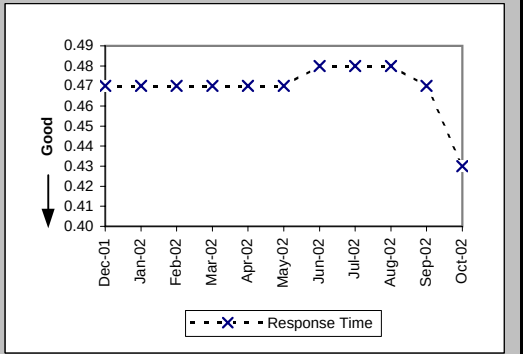
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			



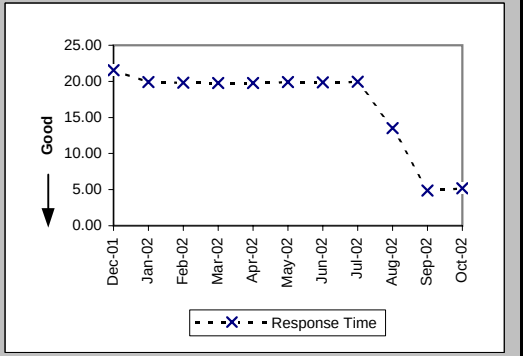
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

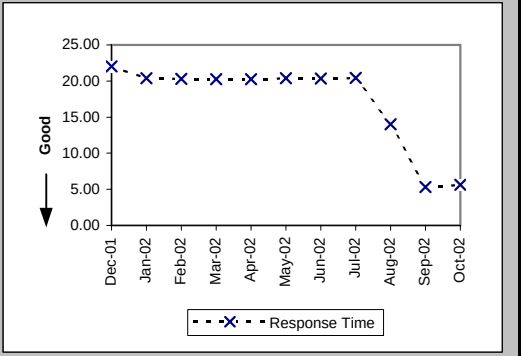
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36



Checklist #2 - Preorder Response Times - IMA

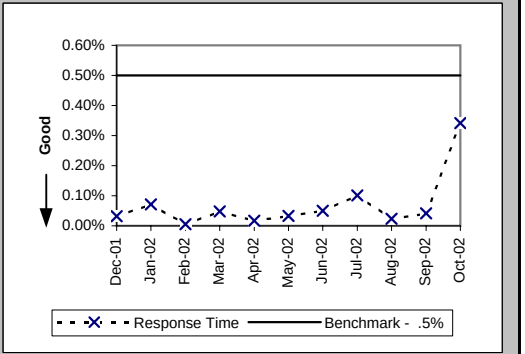
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			



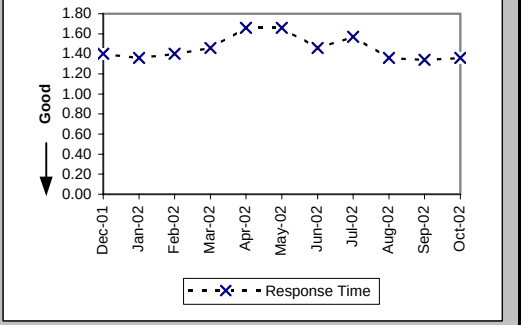
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

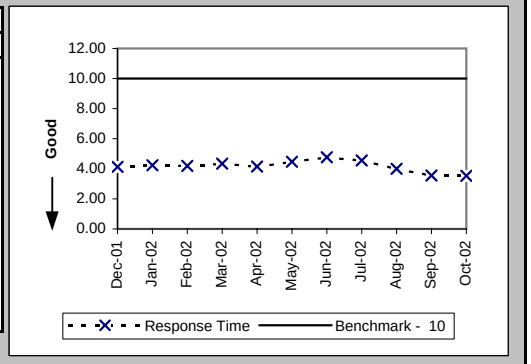
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74



Checklist #2 - Preorder Response Times - EDI

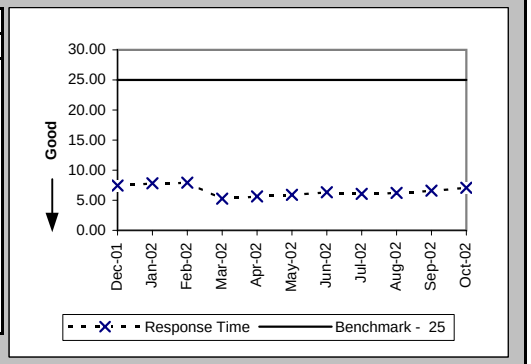
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24



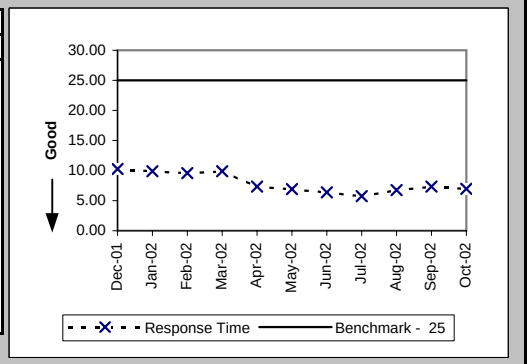
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

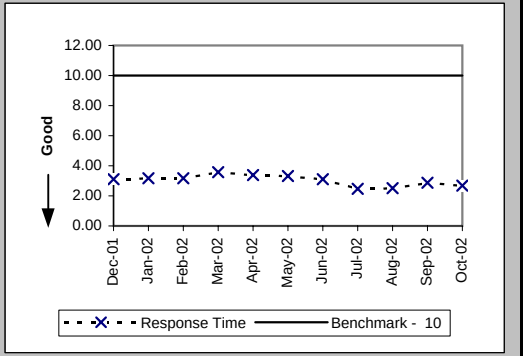
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49



Checklist #2 - Preorder Response Times - EDI

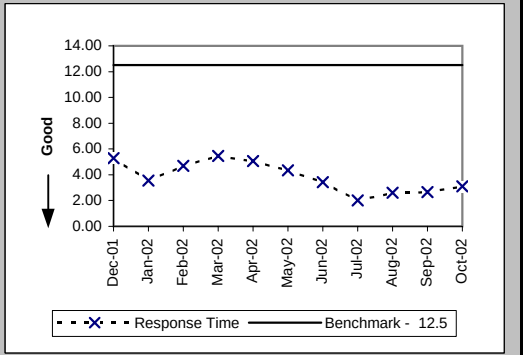
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56



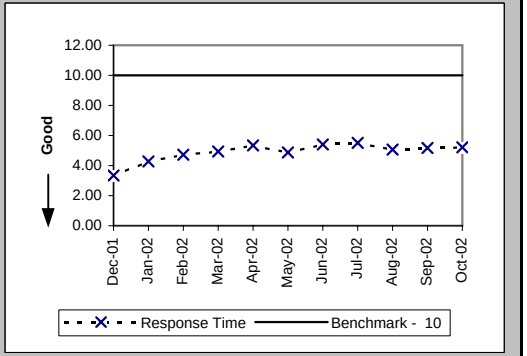
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

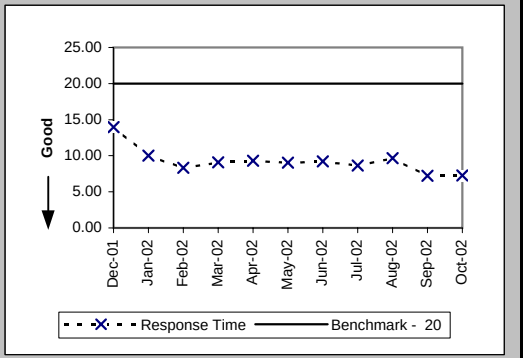
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68



Checklist #2 - Preorder Response Times - EDI

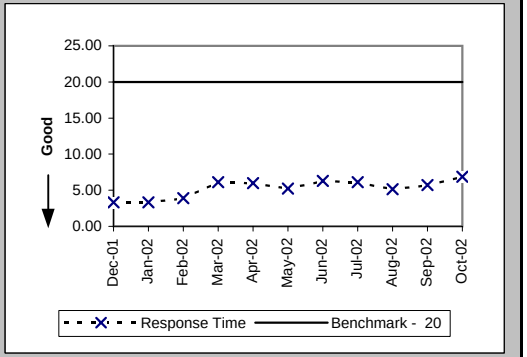
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08



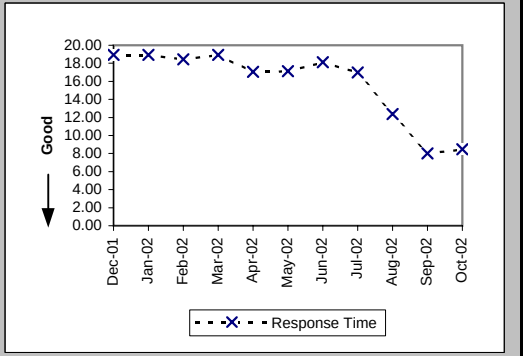
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

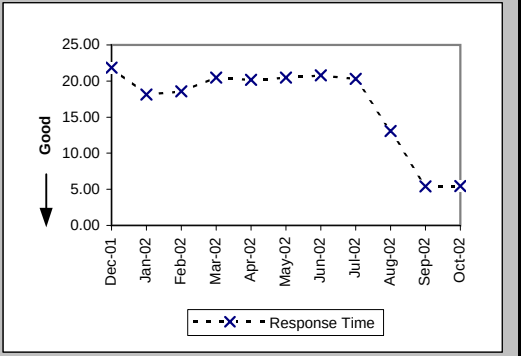
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41



Checklist #2 - Preorder Response Times - EDI

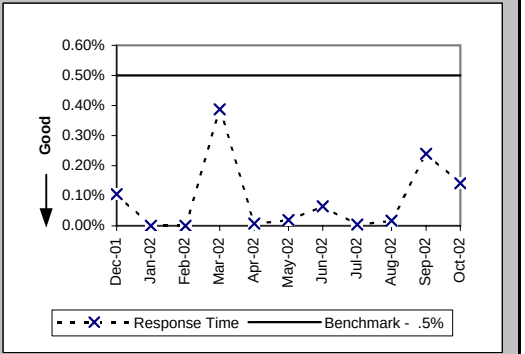
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39



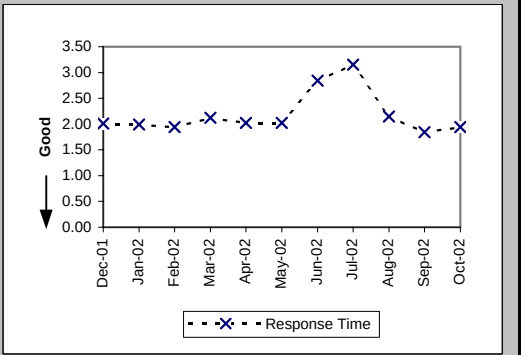
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

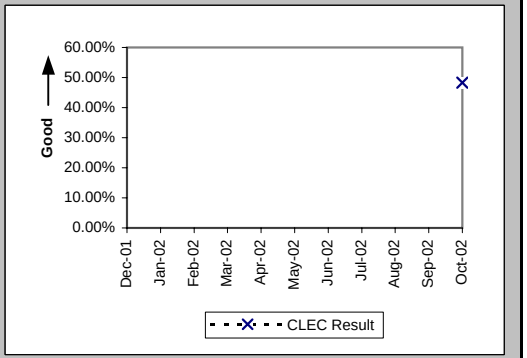
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58



Checklist #2 - Electronic Flow-through - Resale

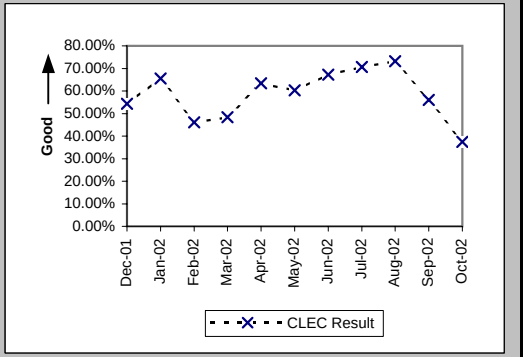
Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	322	667	48.28%	286	0	49.97%



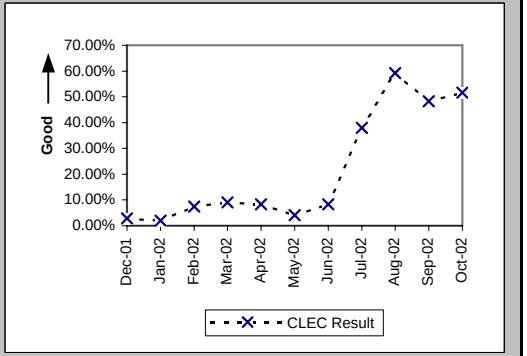
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	38	70	54.29%	144	0	49.82%
Jan-02	74	113	65.49%	123	0	47.54%
Feb-02	36	78	46.15%	139	0	49.85%
Mar-02	62	128	48.44%	122	0	49.98%
Apr-02	59	93	63.44%	692	0	48.16%
May-02	44	73	60.27%	319	0	48.93%
Jun-02	74	110	67.27%	239	0	46.92%
Jul-02	60	85	70.59%	300	0	45.56%
Aug-02	71	97	73.20%	318	0	44.29%
Sep-02	61	109	55.96%	262	0	49.64%
Oct-02	60	160	37.50%	286	0	48.41%



Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	70	2.86%	144	0	16.66%
Jan-02	1	51	1.96%	123	0	13.86%
Feb-02	3	40	7.50%	139	0	26.34%
Mar-02	2	22	9.09%	122	0	28.75%
Apr-02	5	60	8.33%	692	0	27.64%
May-02	2	49	4.08%	319	0	19.79%
Jun-02	3	36	8.33%	239	0	27.64%
Jul-02	33	87	37.93%	300	0	48.52%
Aug-02	224	378	59.26%	318	0	49.14%
Sep-02	169	350	48.29%	262	0	49.97%
Oct-02	262	507	51.68%	286	0	49.97%

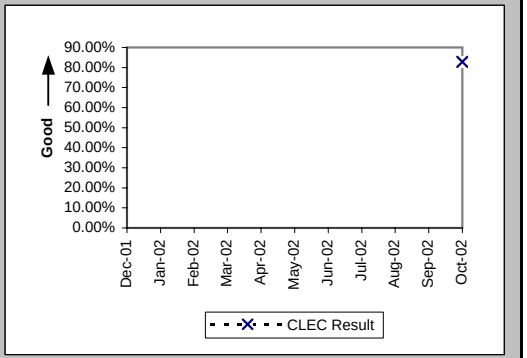


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

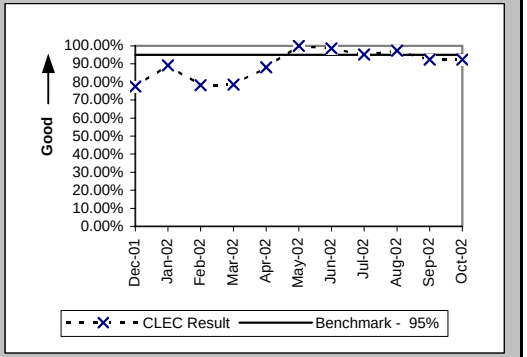
Electronic Flow-through for all eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	322	389	82.78%	60	0	37.76%



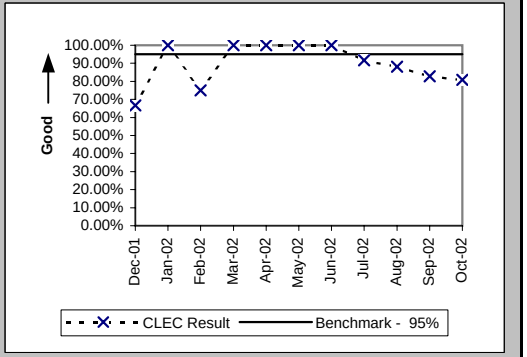
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	38	49	77.55%	34	0	41.72%
Jan-02	74	83	89.16%	28	0	31.09%
Feb-02	36	46	78.26%	35	0	41.25%
Mar-02	62	79	78.48%	28	0	41.10%
Apr-02	59	67	88.06%	40	0	32.43%
May-02	44	44	100.00%	25	0	0.00%
Jun-02	74	75	98.67%	11	0	11.47%
Jul-02	60	63	95.24%	19	0	21.30%
Aug-02	71	73	97.26%	44	0	16.32%
Sep-02	61	66	92.42%	40	0	26.46%
Oct-02	60	65	92.31%	60	0	26.65%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	3	66.67%	34	0	47.14%
Jan-02	1	1	100.00%	28	0	0.00%
Feb-02	3	4	75.00%	35	0	43.30%
Mar-02	2	2	100.00%	28	0	0.00%
Apr-02	5	5	100.00%	40	0	0.00%
May-02	2	2	100.00%	25	0	0.00%
Jun-02	3	3	100.00%	11	0	0.00%
Jul-02	33	36	91.67%	19	0	27.64%
Aug-02	224	254	88.19%	44	0	32.27%
Sep-02	169	204	82.84%	40	0	37.70%
Oct-02	262	324	80.86%	60	0	39.34%

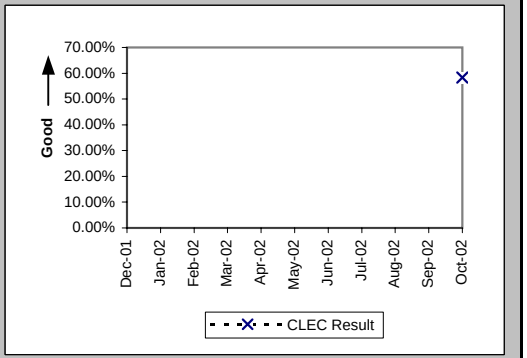


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

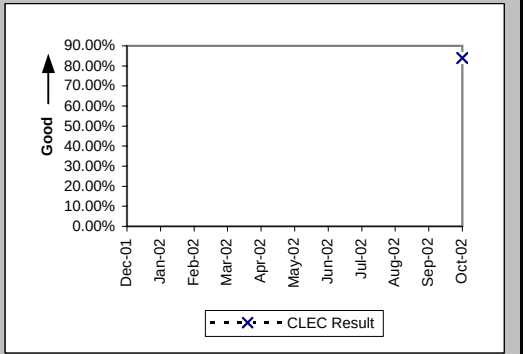
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	21	36	58.33%	1	0	49.30%



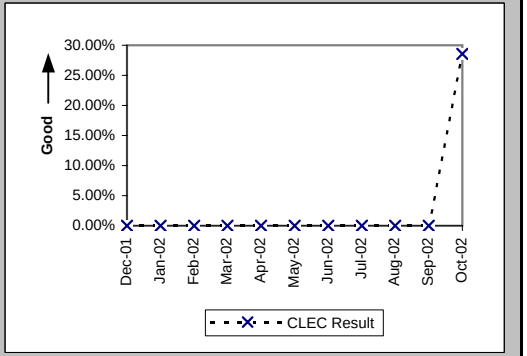
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	21	25	84.00%	1	0	36.66%



Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	6	0.00%	3	0	0.00%
Jan-02	0	4	0.00%	3	0	0.00%
Feb-02	0	5	0.00%	2	0	0.00%
Mar-02	0	6	0.00%	5	0	0.00%
Apr-02	0	2	0.00%	4	0	0.00%
May-02	0	9	0.00%	2	0	0.00%
Jun-02	0	5	0.00%	2	0	0.00%
Jul-02	0	9	0.00%	6	0	0.00%
Aug-02	0	3	0.00%	4	0	0.00%
Sep-02	0	3	0.00%	6	0	0.00%
Oct-02	2	7	28.57%	1	0	45.18%

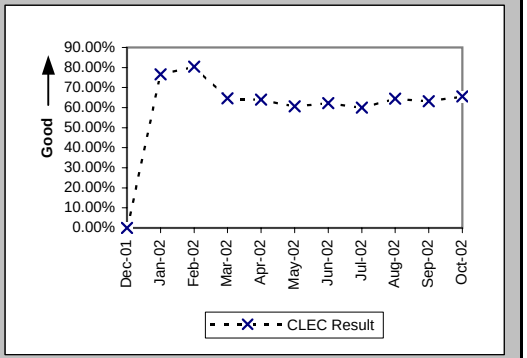


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

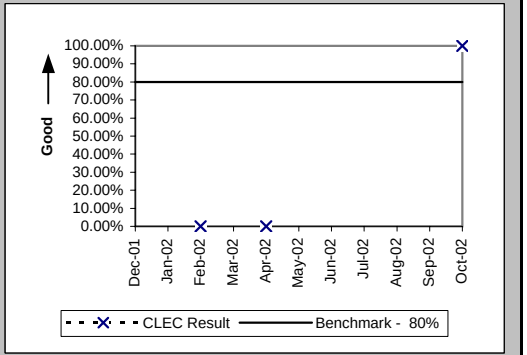
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	24	0.00%	3	0	0.00%
Jan-02	23	30	76.67%	3	0	42.30%
Feb-02	37	46	80.43%	2	0	39.67%
Mar-02	22	34	64.71%	5	0	47.79%
Apr-02	32	50	64.00%	4	0	48.00%
May-02	17	28	60.71%	2	0	48.84%
Jun-02	23	37	62.16%	2	0	48.50%
Jul-02	24	40	60.00%	6	0	48.99%
Aug-02	38	59	64.41%	4	0	47.88%
Sep-02	31	49	63.27%	6	0	48.21%
Oct-02	19	29	65.52%	1	0	47.53%



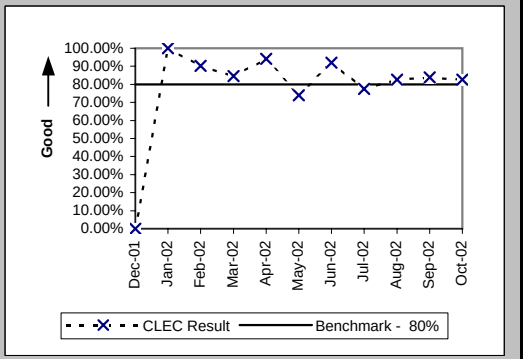
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	0	4	0.00%	2	0	0.00%
Mar-02						
Apr-02	0	1	0.00%	4	0	0.00%
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	2	2	100.00%	1	0	0.00%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	3	0.00%	3	0	0.00%
Jan-02	23	23	100.00%	3	0	0.00%
Feb-02	37	41	90.24%	2	0	29.67%
Mar-02	22	26	84.62%	5	0	36.08%
Apr-02	32	34	94.12%	4	0	23.53%
May-02	17	23	73.91%	2	0	43.91%
Jun-02	23	25	92.00%	2	0	27.13%
Jul-02	24	31	77.42%	6	0	41.81%
Aug-02	38	46	82.61%	4	0	37.90%
Sep-02	31	37	83.78%	6	0	36.86%
Oct-02	19	23	82.61%	1	0	37.90%

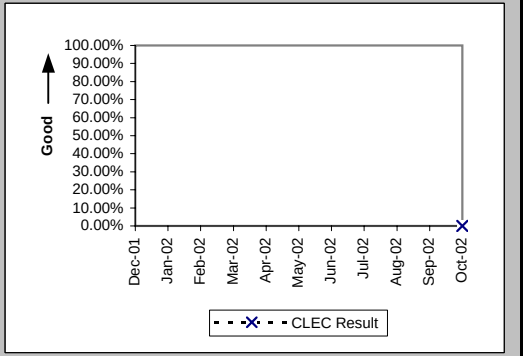


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

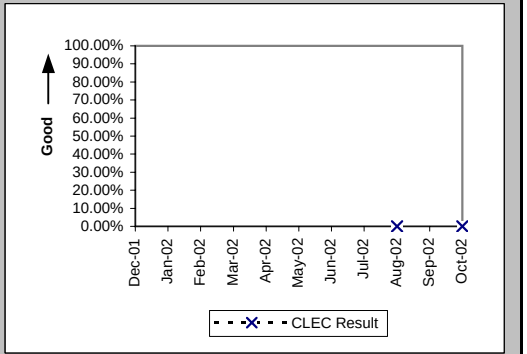
Electronic Flow-through for LSRs received via IMA LNP (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	0	1	0.00%	0	0	0.00%



Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	0	1	0.00%	3	0	0.00%
Sep-02						
Oct-02	0	1	0.00%	0	0	0.00%

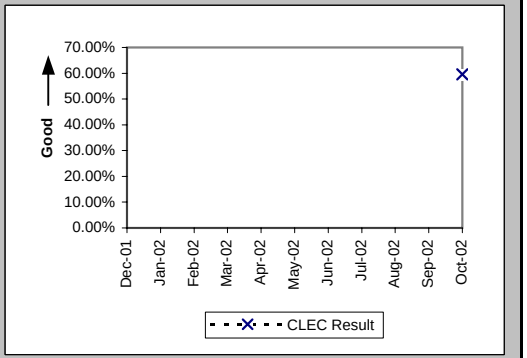


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

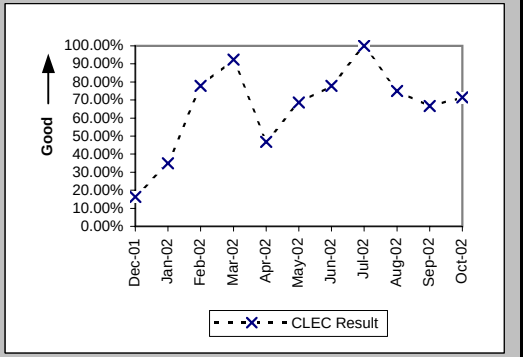
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	53	89	59.55%	2	0	49.08%



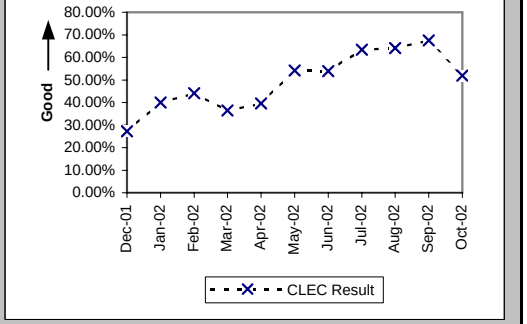
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	19	117	16.24%	24	0	36.88%
Jan-02	14	40	35.00%	2	0	47.70%
Feb-02	14	18	77.78%	0	0	41.57%
Mar-02	12	13	92.31%	1	0	26.65%
Apr-02	15	32	46.88%	3	0	49.90%
May-02	24	35	68.57%	3	0	46.42%
Jun-02	14	18	77.78%	0	0	41.57%
Jul-02	5	5	100.00%	0	0	0.00%
Aug-02	9	12	75.00%	0	0	43.30%
Sep-02	8	12	66.67%	1	0	47.14%
Oct-02	25	35	71.43%	2	0	45.18%



Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	18	66	27.27%	24	0	44.54%
Jan-02	36	90	40.00%	2	0	48.99%
Feb-02	41	93	44.09%	0	0	49.65%
Mar-02	31	85	36.47%	1	0	48.13%
Apr-02	44	111	39.64%	3	0	48.91%
May-02	26	48	54.17%	3	0	49.83%
Jun-02	14	26	53.85%	0	0	49.85%
Jul-02	33	52	63.46%	0	0	48.15%
Aug-02	25	39	64.10%	0	0	47.97%
Sep-02	25	37	67.57%	1	0	46.81%
Oct-02	28	54	51.85%	2	0	49.97%

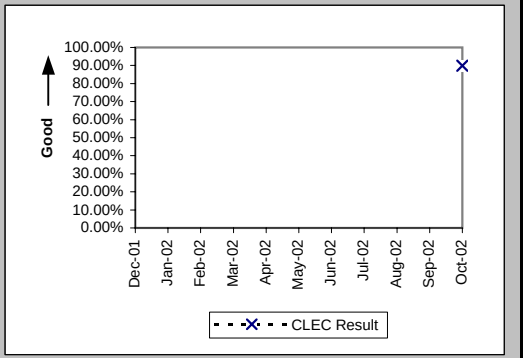


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

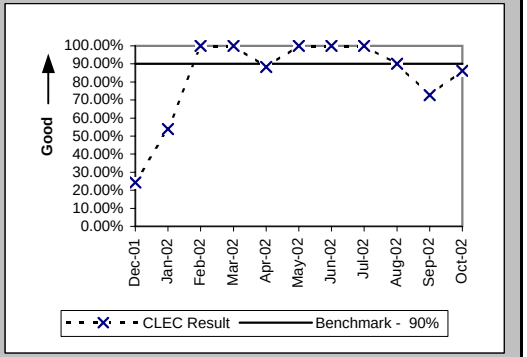
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	53	59	89.83%	2	0	30.22%



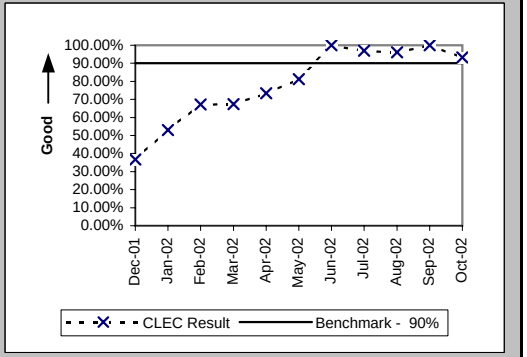
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	19	78	24.36%	24	0	42.92%
Jan-02	14	26	53.85%	2	0	49.85%
Feb-02	14	14	100.00%	0	0	0.00%
Mar-02	12	12	100.00%	1	0	0.00%
Apr-02	15	17	88.24%	3	0	32.22%
May-02	24	24	100.00%	3	0	0.00%
Jun-02	14	14	100.00%	0	0	0.00%
Jul-02	5	5	100.00%	0	0	0.00%
Aug-02	9	10	90.00%	0	0	30.00%
Sep-02	8	11	72.73%	1	0	44.54%
Oct-02	25	29	86.21%	2	0	34.48%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	18	49	36.73%	24	0	48.21%
Jan-02	36	68	52.94%	2	0	49.91%
Feb-02	41	61	67.21%	0	0	46.94%
Mar-02	31	46	67.39%	1	0	46.88%
Apr-02	44	60	73.33%	3	0	44.22%
May-02	26	32	81.25%	3	0	39.03%
Jun-02	14	14	100.00%	0	0	0.00%
Jul-02	33	34	97.06%	0	0	16.90%
Aug-02	25	26	96.15%	0	0	19.23%
Sep-02	25	25	100.00%	1	0	0.00%
Oct-02	28	30	93.33%	2	0	24.94%

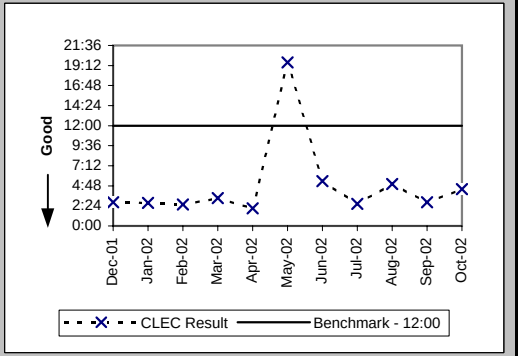


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

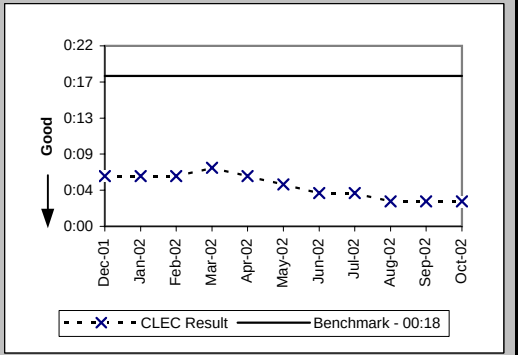
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	156:10	55	2:50	0	0
Jan-02	41:24	15	2:46	0	0
Feb-02	28:00	11	2:33	0	0
Mar-02	56:34	17	3:20	0	0
Apr-02	40:06	19	2:07	0	0
May-02	450:22	23	19:35	0	0
Jun-02	64:08	12	5:21	0	0
Jul-02	13:17	5	2:39	0	0
Aug-02	40:17	8	5:02	0	0
Sep-02	54:04	19	2:51	0	0
Oct-02	52:52	12	4:24	0	0



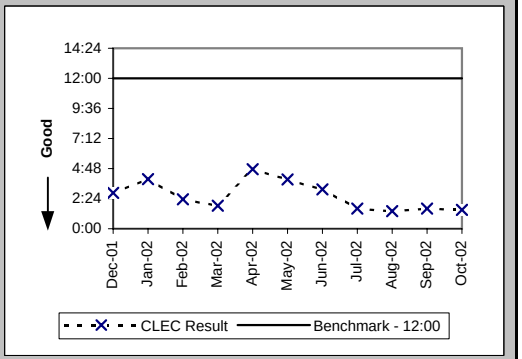
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

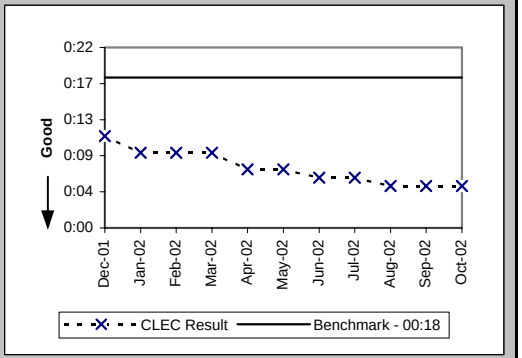
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	277:25	97	2:52	0	0
Jan-02	412:15	104	3:58	0	0
Feb-02	232:24	99	2:21	0	0
Mar-02	196:46	107	1:50	0	0
Apr-02	3141:58	662	4:45	0	0
May-02	1201:19	306	3:56	0	0
Jun-02	688:04	219	3:09	0	0
Jul-02	295:20	182	1:37	0	0
Aug-02	241:42	172	1:24	0	0
Sep-02	255:50	159	1:37	0	0
Oct-02	261:52	172	1:31	0	0



Checklist #2 - LSR Rejections

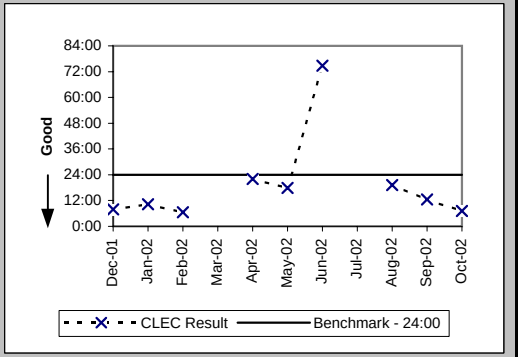
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302



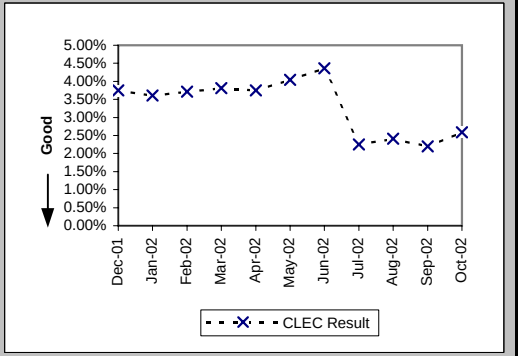
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	55:19	7	7:54	0	0
Jan-02	30:57	3	10:19	0	0
Feb-02	19:48	3	6:36	0	0
Mar-02					
Apr-02	132:39	6	22:07	0	0
May-02	35:46	2	17:53	0	0
Jun-02	373:41	5	74:44	0	0
Jul-02					
Aug-02	192:31	10	19:15	0	0
Sep-02	137:26	11	12:30	0	0
Oct-02	78:51	11	7:10	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

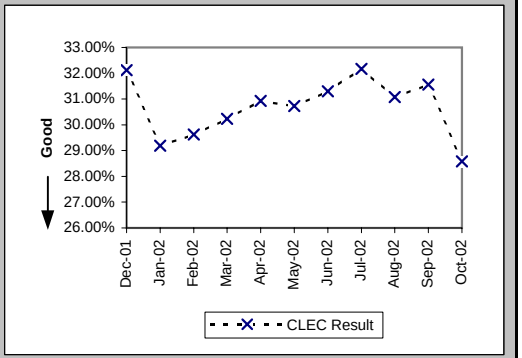
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302



Checklist #2 - LSR Rejections

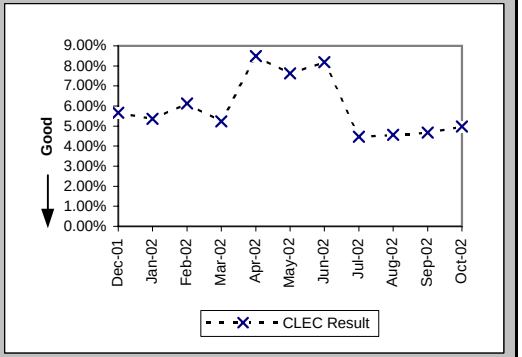
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302



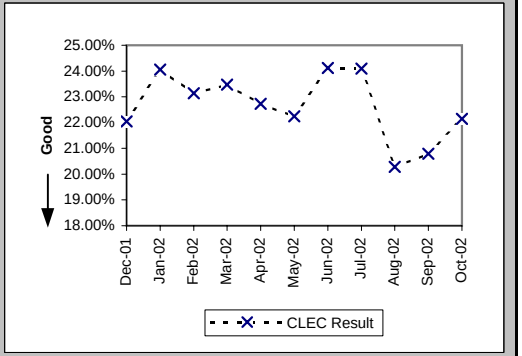
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

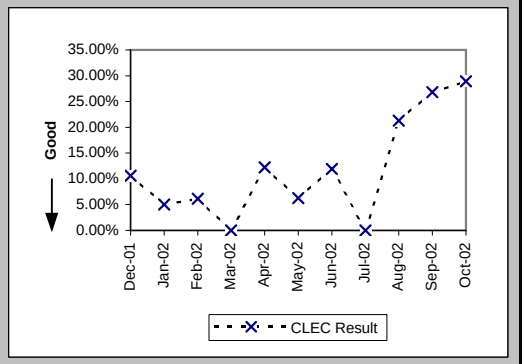
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

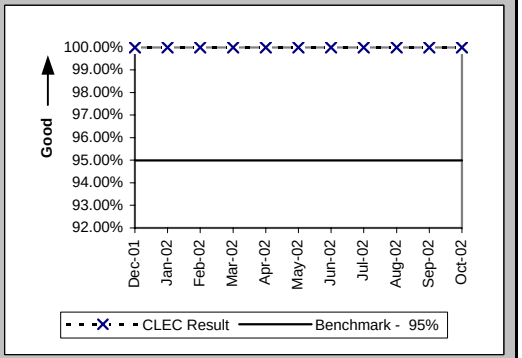
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	7	66	10.61%	0	0
Jan-02	3	60	5.00%	0	0
Feb-02	3	49	6.12%	0	0
Mar-02	0	43	0.00%	0	0
Apr-02	6	49	12.24%	0	0
May-02	2	32	6.25%	0	0
Jun-02	5	42	11.90%	0	0
Jul-02	0	36	0.00%	0	0
Aug-02	10	47	21.28%	0	0
Sep-02	11	41	26.83%	0	0
Oct-02	11	38	28.95%	0	0



Checklist #2 - Firm Order Confirmations - Resale

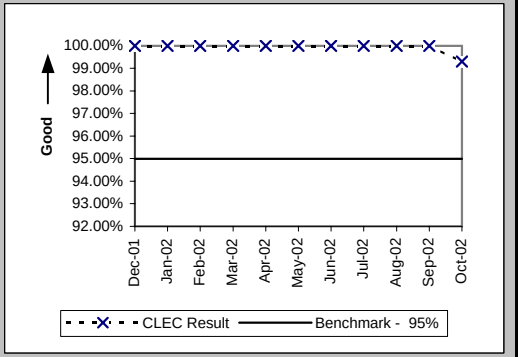
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	57	57	100.00%	6	0
Jan-02	88	88	100.00%	0	0
Feb-02	49	49	100.00%	1	0
Mar-02	72	72	100.00%	27	0
Apr-02	74	74	100.00%	17	0
May-02	67	67	100.00%	5	0
Jun-02	87	87	100.00%	0	0
Jul-02	64	64	100.00%	0	0
Aug-02	79	79	100.00%	0	0
Sep-02	69	69	100.00%	10	0
Oct-02	83	83	100.00%	0	0



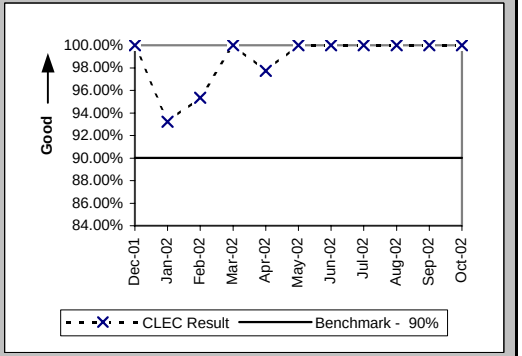
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	20	20	100.00%	6	0
Jan-02	37	37	100.00%	0	0
Feb-02	44	44	100.00%	1	0
Mar-02	33	33	100.00%	27	0
Apr-02	49	49	100.00%	17	0
May-02	28	28	100.00%	5	0
Jun-02	17	17	100.00%	0	0
Jul-02	65	65	100.00%	0	0
Aug-02	246	246	100.00%	0	0
Sep-02	190	190	100.00%	10	0
Oct-02	285	287	99.30%	0	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

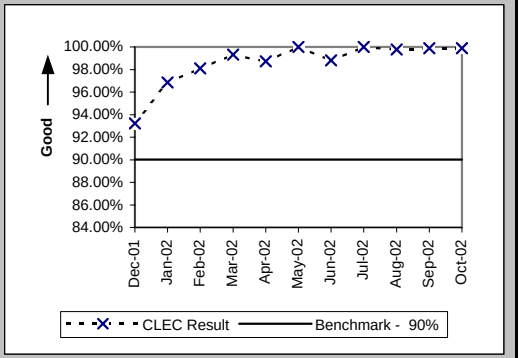
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	124	124	100.00%	6	0
Jan-02	55	59	93.22%	0	0
Feb-02	41	43	95.35%	1	0
Mar-02	40	40	100.00%	27	0
Apr-02	43	44	97.73%	17	0
May-02	35	35	100.00%	5	0
Jun-02	35	35	100.00%	0	0
Jul-02	24	24	100.00%	0	0
Aug-02	26	26	100.00%	0	0
Sep-02	40	40	100.00%	10	0
Oct-02	80	80	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Resale

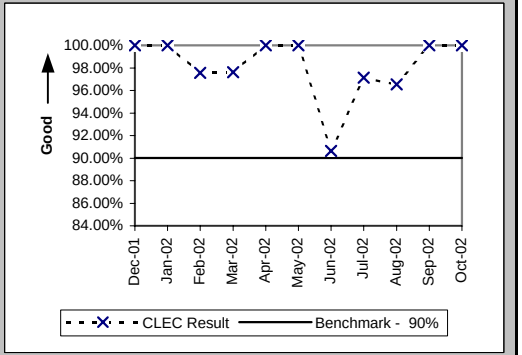
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	853	915	93.22%	6	0
Jan-02	1108	1144	96.85%	0	0
Feb-02	775	790	98.10%	1	0
Mar-02	725	730	99.32%	27	0
Apr-02	2724	2759	98.73%	17	0
May-02	1275	1275	100.00%	5	0
Jun-02	830	840	98.81%	0	0
Jul-02	877	877	100.00%	0	0
Aug-02	840	842	99.76%	0	0
Sep-02	784	785	99.87%	10	0
Oct-02	986	987	99.90%	0	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

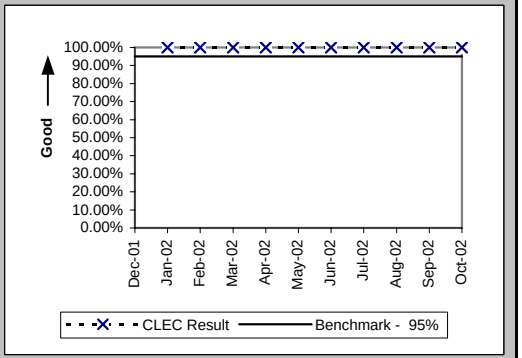
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	54	54	100.00%	6	0
Jan-02	52	52	100.00%	0	0
Feb-02	40	41	97.56%	1	0
Mar-02	41	42	97.62%	27	0
Apr-02	41	41	100.00%	17	0
May-02	29	29	100.00%	5	0
Jun-02	29	32	90.63%	0	0
Jul-02	34	35	97.14%	0	0
Aug-02	28	29	96.55%	0	0
Sep-02	23	23	100.00%	10	0
Oct-02	20	20	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

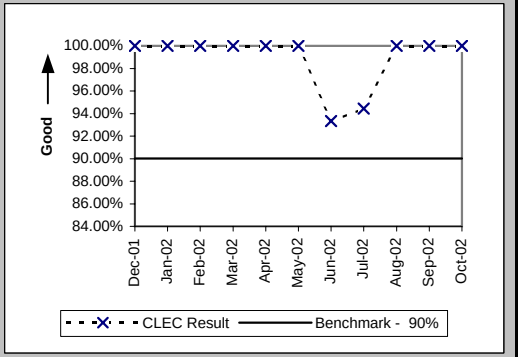
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02	5	5	100.00%	0	0
Feb-02	15	15	100.00%	0	0
Mar-02	8	8	100.00%	0	0
Apr-02	6	6	100.00%	0	0
May-02	3	3	100.00%	0	0
Jun-02	6	6	100.00%	0	0
Jul-02	1	1	100.00%	0	0
Aug-02	6	6	100.00%	0	0
Sep-02	11	11	100.00%	0	0
Oct-02	1	1	100.00%	0	0



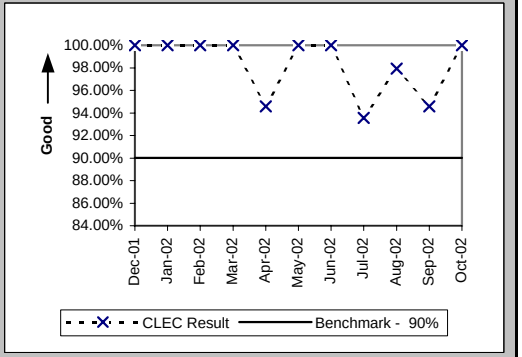
(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	14	100.00%	0	0
Jan-02	9	9	100.00%	0	0
Feb-02	9	9	100.00%	0	0
Mar-02	14	14	100.00%	0	0
Apr-02	8	8	100.00%	0	0
May-02	13	13	100.00%	0	0
Jun-02	14	15	93.33%	0	0
Jul-02	17	18	94.44%	0	0
Aug-02	12	12	100.00%	0	0
Sep-02	10	10	100.00%	0	0
Oct-02	18	18	100.00%	0	0



(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

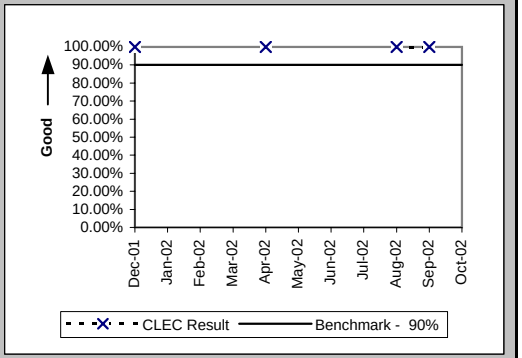
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	14	100.00%	0	0
Jan-02	28	28	100.00%	0	0
Feb-02	32	32	100.00%	0	0
Mar-02	23	23	100.00%	0	0
Apr-02	35	37	94.59%	0	0
May-02	28	28	100.00%	0	0
Jun-02	31	31	100.00%	0	0
Jul-02	29	31	93.55%	0	0
Aug-02	47	48	97.92%	0	0
Sep-02	35	37	94.59%	0	0
Oct-02	23	23	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

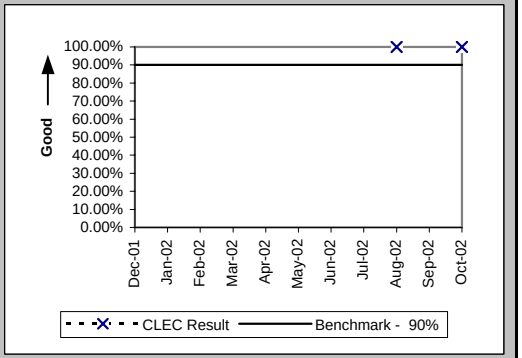
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02					
Feb-02					
Mar-02					
Apr-02	2	2	100.00%	0	0
May-02					
Jun-02					
Jul-02					
Aug-02	1	1	100.00%	0	0
Sep-02	1	1	100.00%	0	0
Oct-02					



Checklist #2 - Firm Order Confirmations - LNP

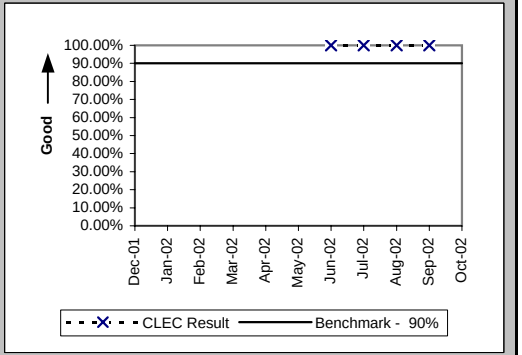
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02	1	1	100.00%	0	0
Sep-02					
Oct-02	1	1	100.00%	0	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

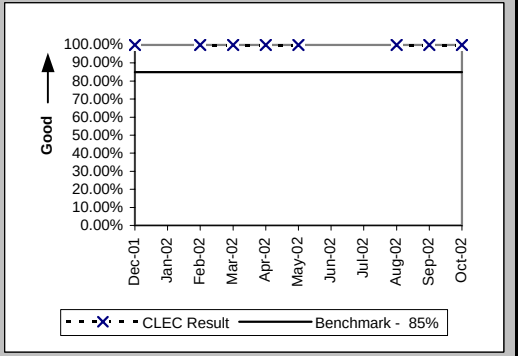
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02	3	3	100.00%	0	0
Jul-02	1	1	100.00%	0	0
Aug-02	1	1	100.00%	0	0
Sep-02	1	1	100.00%	0	0
Oct-02					



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

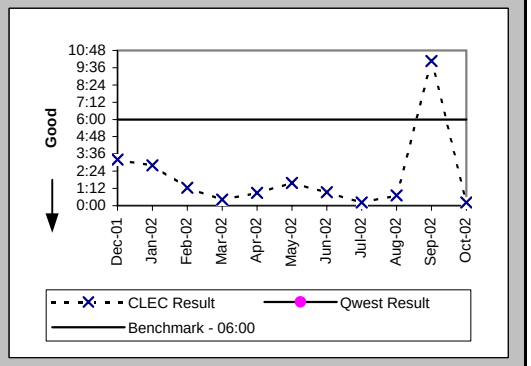
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02					
Feb-02	2	2	100.00%	0	0
Mar-02	1	1	100.00%	0	0
Apr-02	1	1	100.00%	0	0
May-02	2	2	100.00%	0	0
Jun-02					
Jul-02					
Aug-02	1	1	100.00%	1	0
Sep-02	1	1	100.00%	0	0
Oct-02	2	2	100.00%	4	0



Checklist #2 - Completion Notifications

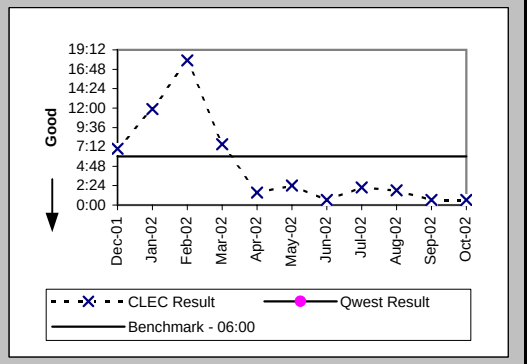
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	712:32	221	3:13	0	38							No
Jan-02	393:50	140	2:49	0	27							No
Feb-02	124:38	100	1:15	0	60							No
Mar-02	55:22	130	0:26	0	20							No
Apr-02	108:12	122	0:53	0	10							No
May-02	175:21	111	1:35	0	20							No
Jun-02	119:59	128	0:56	0	1							No
Jul-02	22:45	101	0:14	0	104							No
Aug-02	89:55	126	0:43	0	3							No
Sep-02	1257:30	125	10:04	0	9							Yes
Oct-02	41:03	172	0:14	0	7							No



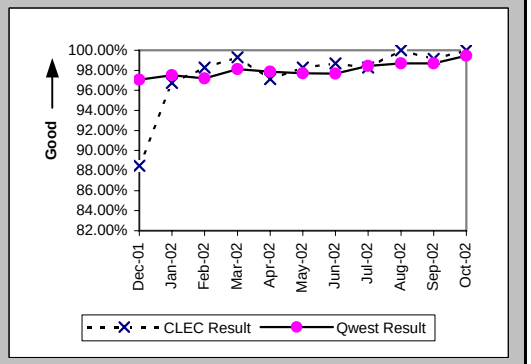
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7148:36	1025	6:58	0	38							Yes
Jan-02	13404:21	1129	11:52	0	27							Yes
Feb-02	15680:22	877	17:54	0	60							Yes
Mar-02	6580:44	873	7:32	0	20							Yes
Apr-02	3456:46	2222	1:33	0	10							No
May-02	3290:02	1354	2:26	0	20							No
Jun-02	908:28	1465	0:37	0	1							No
Jul-02	1815:52	837	2:10	0	104							No
Aug-02	2033:47	1116	1:49	0	3							No
Sep-02	705:57	1110	0:38	0	9							No
Oct-02	835:58	1284	0:39	0	7							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

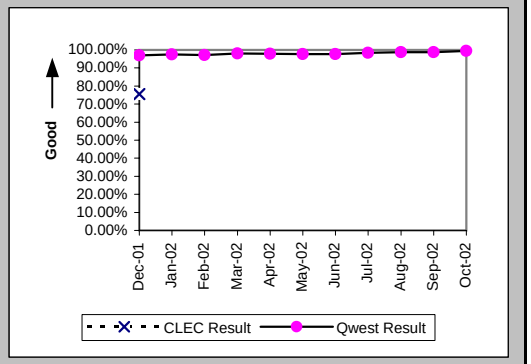
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	223	252	88.49%	0	74	25003	25757	97.07%	16.86%	6.15	2.74	Yes
Jan-02	149	154	96.75%	0	0	31150	31950	97.50%	15.62%	0.62	-0.62	No
Feb-02	113	115	98.26%	0	1	26231	26993	97.18%	16.56%	-0.7	-1.43	No
Mar-02	143	144	99.31%	0	1	39424	40187	98.10%	13.65%	-1.06	-1.64	No
Apr-02	135	139	97.12%	0	0	29876	30526	97.87%	14.44%	0.64	-0.61	No
May-02	114	116	98.28%	0	0	32612	33375	97.71%	14.95%	-0.4	-1.25	No
Jun-02	151	153	98.69%	0	0	27143	27794	97.66%	15.12%	-0.84	-1.51	No
Jul-02	113	115	98.26%	0	0	29575	30045	98.44%	12.41%	0.24	-0.86	No
Aug-02	147	147	100.00%	0	0	32501	32931	98.69%	11.35%	-1.39	-1.85	No
Sep-02	117	118	99.15%	0	0	28579	28961	98.68%	11.41%	-0.45	-1.27	No
Oct-02	179	179	100.00%	0	0	31082	31250	99.46%	7.31%	-0.98	-1.6	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

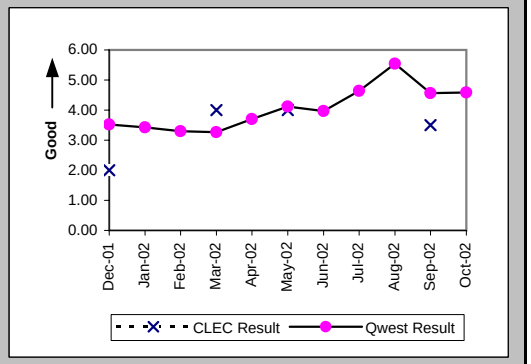
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1206	1596	75.56%	0	74	25003	25757	97.07%	16.86%	49.46	29.07	Yes
Jan-02						31150	31950	97.50%	15.62%			
Feb-02						26231	26993	97.18%	16.56%			
Mar-02						39424	40187	98.10%	13.65%			
Apr-02						29876	30526	97.87%	14.44%			
May-02						32612	33375	97.71%	14.95%			
Jun-02						27143	27794	97.66%	15.12%			
Jul-02						29575	30045	98.44%	12.41%			
Aug-02						32501	32931	98.69%	11.35%			
Sep-02						28579	28961	98.68%	11.41%			
Oct-02						31082	31250	99.46%	7.31%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

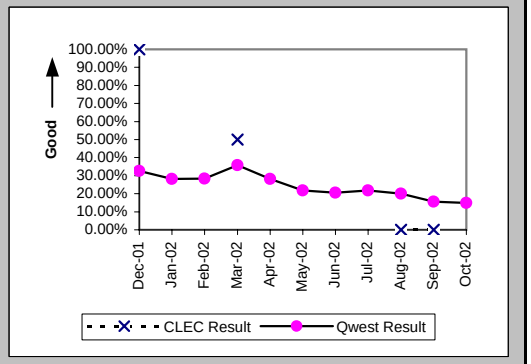
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	331	94	3.52	4.43	0.2	-0.88	No
Jan-02						374	109	3.43	4.17			
Feb-02						251	76	3.30	4.08			
Mar-02	8	2	4.00	0	0	265	81	3.27	5.04	-0.2	-1.12	No
Apr-02						329	89	3.70	6.55			
May-02	4	1	4.00	0	0	305	74	4.12	5.52	-0.8	-1.48	No
Jun-02						389	98	3.97	8.50			
Jul-02						394	85	4.64	6.83			
Aug-02						510	92	5.54	12.86			
Sep-02	7	2	3.50	0	0	328	72	4.56	6.91	-0.18	-1.11	No
Oct-02						389	85	4.58	8.36			



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

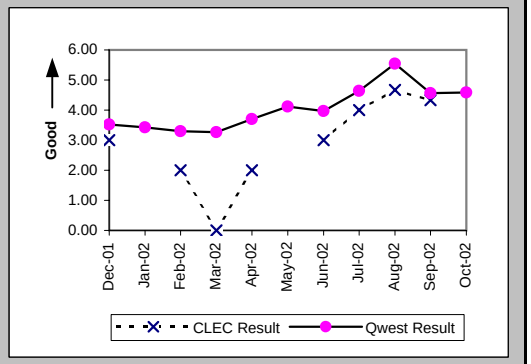
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	31	95	32.63%	46.89%	-1.43	-1.87	No
Jan-02						31	110	28.18%	44.99%			
Feb-02						23	81	28.40%	45.09%			
Mar-02	1	2	50.00%	2	0	28	78	35.90%	47.97%	-0.41	-1.25	No
Apr-02						29	103	28.16%	44.98%			
May-02						15	69	21.74%	41.25%			
Jun-02						15	73	20.55%	40.41%			
Jul-02						15	69	21.74%	41.25%			
Aug-02	0	1	0.00%	5	0	14	70	20.00%	40.00%	0.2	-0.88	No
Sep-02	0	1	0.00%	12	0	8	51	15.69%	36.37%	0.12	-0.93	No
Oct-02						11	74	14.86%	35.57%			



Checklist #2 - Jeopardy Notifications - Unbundled Loops

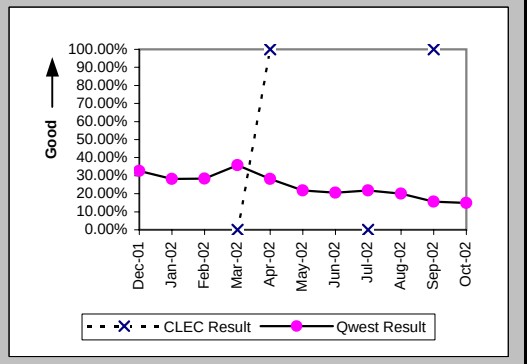
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	331	94	3.52	4.43	-0.48	-1.29	No
Jan-02						374	109	3.43	4.17			
Feb-02	2	1	2.00	0	0	251	76	3.30	4.08	-0.08	-1.05	No
Mar-02	0	1	0.00	0	0	265	81	3.27	5.04	0.79	-0.52	No
Apr-02	2	1	2.00	0	0	329	89	3.70	6.55	-0.08	-1.05	No
May-02						305	74	4.12	5.52			
Jun-02	9	3	3.00	0	0	389	98	3.97	8.50	-0.21	-1.13	No
Jul-02	16	4	4.00	0	0	394	85	4.64	6.83	-0.22	-1.13	No
Aug-02	14	3	4.67	0	0	510	92	5.54	12.86	-0.41	-1.25	No
Sep-02	26	6	4.33	0	0	328	72	4.56	6.91	-0.21	-1.13	No
Oct-02						389	85	4.58	8.36			



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

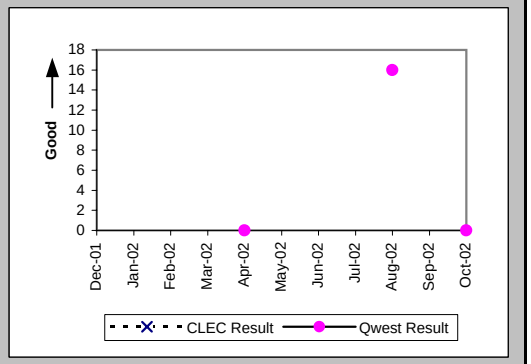
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	95	32.63%	46.89%			
Jan-02						31	110	28.18%	44.99%			
Feb-02						23	81	28.40%	45.09%			
Mar-02	0	1	0.00%	0	0	28	78	35.90%	47.97%	0.44	-0.73	No
Apr-02	1	1	100.00%	1	0	29	103	28.16%	44.98%	-1.59	-1.97	No
May-02						15	69	21.74%	41.25%			
Jun-02						15	73	20.55%	40.41%			
Jul-02	0	1	0.00%	5	0	15	69	21.74%	41.25%	0.23	-0.86	No
Aug-02						14	70	20.00%	40.00%			
Sep-02	1	1	100.00%	0	0	8	51	15.69%	36.37%	-2.3	-2.4	No
Oct-02						11	74	14.86%	35.57%			



Checklist #2 - Jeopardy Notifications - LIS

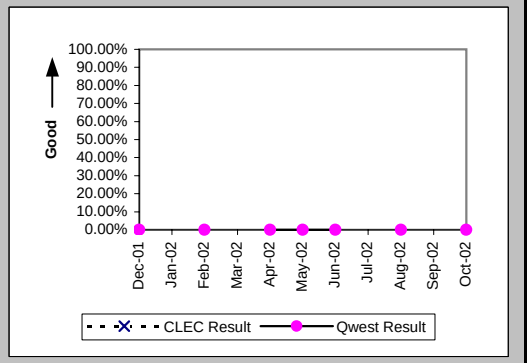
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	3	0.00	0.00			
May-02												
Jun-02												
Jul-02												
Aug-02						16	1	16.00				
Sep-02												
Oct-02						0	1	0.00				



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

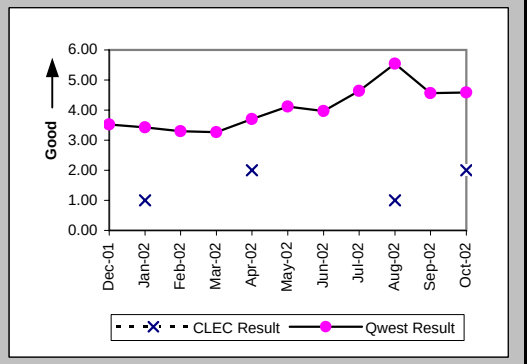
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02						0	3	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

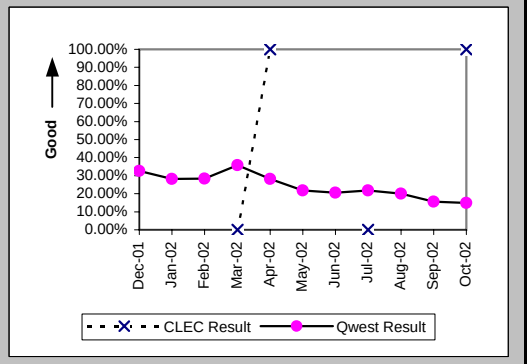
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						331	94	3.52	4.43			
Jan-02	1	1	1.00	0	0	374	109	3.43	4.17	0.5	-0.7	No
Feb-02						251	76	3.30	4.08			
Mar-02						265	81	3.27	5.04			
Apr-02	2	1	2.00	0	0	329	89	3.70	6.55	-0.09	-1.05	No
May-02						305	74	4.12	5.52			
Jun-02						389	98	3.97	8.50			
Jul-02						394	85	4.64	6.83			
Aug-02	1	1	1.00	0	0	510	92	5.54	12.86	0.52	-0.68	No
Sep-02						328	72	4.56	6.91			
Oct-02	2	1	2.00	0	0	389	85	4.58	8.36	0.14	-0.92	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

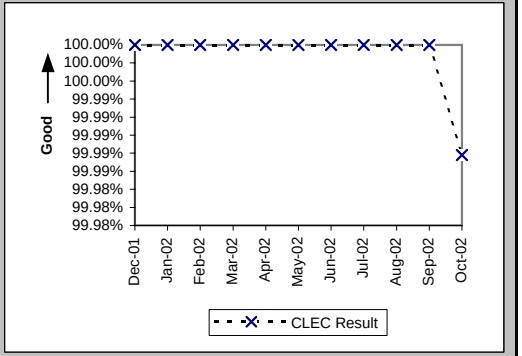
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	95	32.63%	46.89%			
Jan-02						31	110	28.18%	44.99%			
Feb-02						23	81	28.40%	45.09%			
Mar-02	0	1	0.00%	1	0	28	78	35.90%	47.97%	0.44	-0.73	No
Apr-02	1	1	100.00%	3	0	29	103	28.16%	44.98%	-1.59	-1.97	No
May-02						15	69	21.74%	41.25%			
Jun-02						15	73	20.55%	40.41%			
Jul-02	0	1	0.00%	2	0	15	69	21.74%	41.25%	0.23	-0.86	No
Aug-02						14	70	20.00%	40.00%			
Sep-02						8	51	15.69%	36.37%			
Oct-02	1	1	100.00%	2	0	11	74	14.86%	35.57%	-2.38	-2.45	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

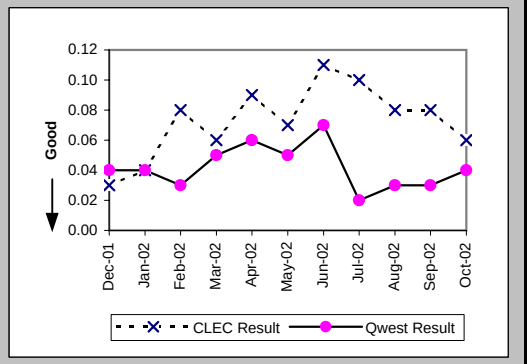
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

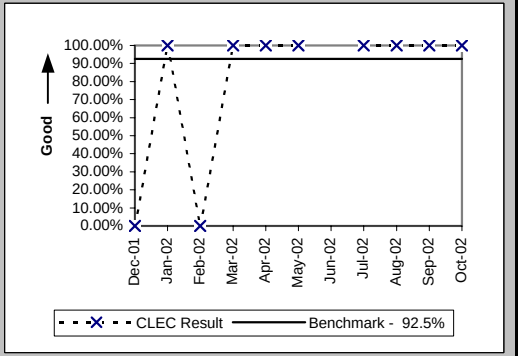
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	788	0.03	0	19	174	4334	0.04	0.25	-0.73	-1.45	No
Jan-02	31	712	0.04	0	19	188	5263	0.04	0.22	0.91	-0.45	No
Feb-02	39	514	0.08	0	11	149	4522	0.03	0.21	4.34	1.64	Yes
Mar-02	27	474	0.06	0	22	227	4615	0.05	0.30	0.54	-0.67	No
Apr-02	50	554	0.09	0	20	283	4873	0.06	0.30	2.4	0.46	Yes
May-02	33	465	0.07	0	21	271	5561	0.05	0.31	1.51	-0.08	No
Jun-02	44	392	0.11	0	33	391	5319	0.07	0.47	1.58	-0.04	No
Jul-02	33	346	0.10	0	30	101	5264	0.02	0.17	8.21	3.99	Yes
Aug-02	40	481	0.08	0	14	156	6132	0.03	0.19	6.41	2.89	Yes
Sep-02	47	556	0.08	0	10	142	5417	0.03	0.20	6.46	2.93	Yes
Oct-02	44	693	0.06	0	33	217	5200	0.04	0.23	2.33	0.41	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		

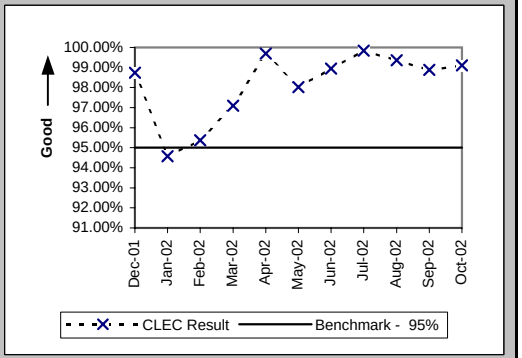


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

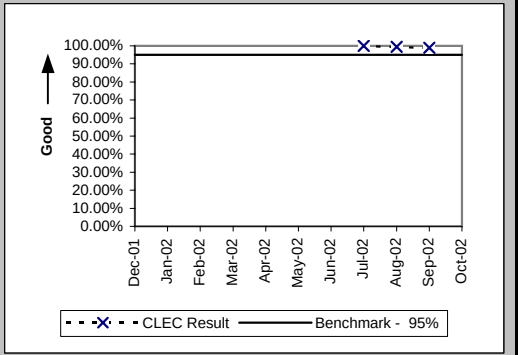
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		



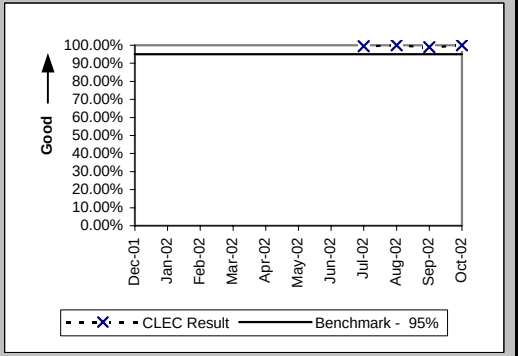
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

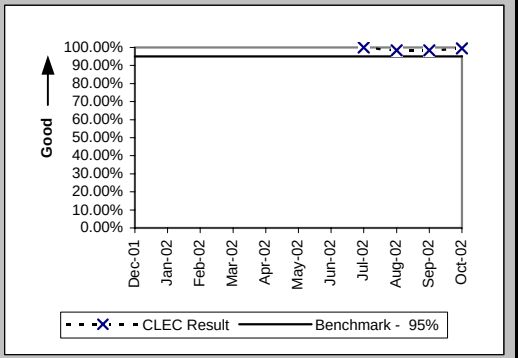
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

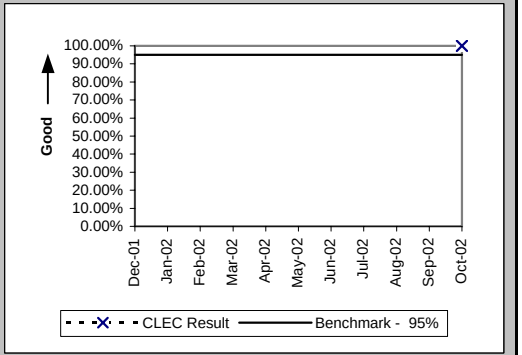
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		



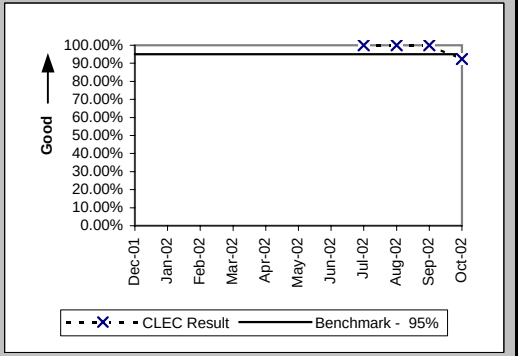
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

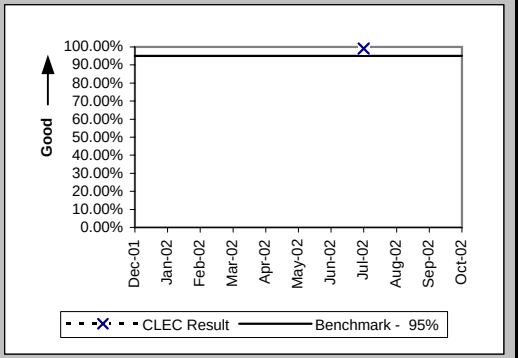
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

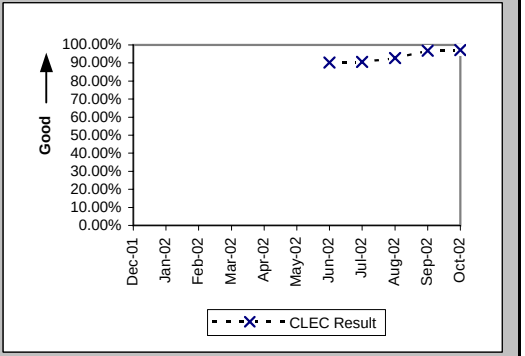
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					



Checklist #2 - Manual Service Order Accuracy

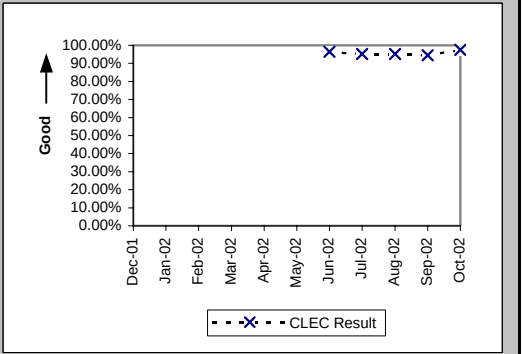
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%



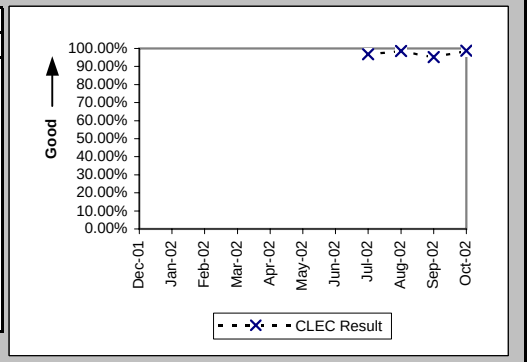
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	363	375	96.80%
Aug-02	411	417	98.56%
Sep-02	495	520	95.19%
Oct-02	610	618	98.71%

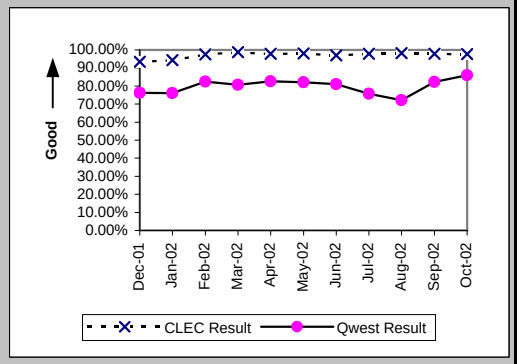


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

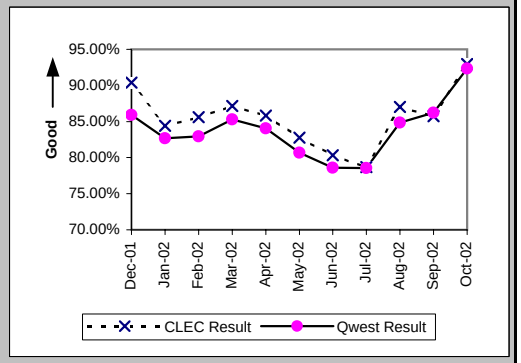
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

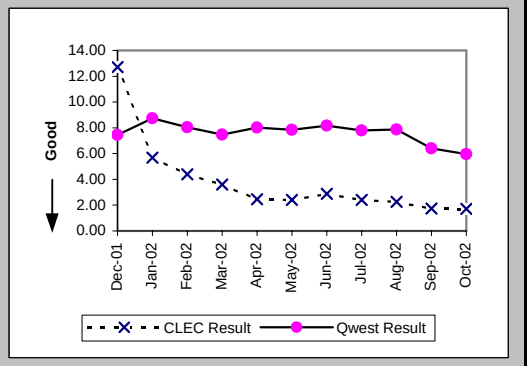
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%



Checklist #2 - Billing

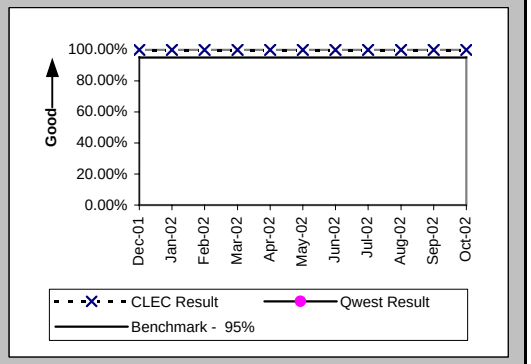
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	365250	28743	12.71	0	0	10699092	1437016	7.45	18.32	48.22	28.32	Yes
Jan-02	173934	30613	5.68	0	0	13790017	1576699	8.75	21.64	-24.54	-15.92	No
Feb-02	107527	24521	4.39	0	0	10077890	1252185	8.05	23.62	-24.05	-15.62	No
Mar-02	13156972	3663035	3.59	0	0	10107235	1352645	7.47	24.60	-156.79	-96.32	No
Apr-02	9923503	4046605	2.45	0	0	11177814	1394649	8.01	24.52	-231.02	-141.45	No
May-02	9826233	4081211	2.41	0	0	10998262	1400549	7.85	24.80	-224.23	-137.32	No
Jun-02	10284259	3554858	2.89	0	0	9119520	1117154	8.16	27.49	-176.73	-108.45	No
Jul-02	9354535	3893190	2.40	0	0	11247520	1443254	7.79	25.33	-218.37	-133.76	No
Aug-02	9509184	4213299	2.26	0	0	10658396	1356713	7.86	27.43	-206.8	-126.72	No
Sep-02	6683412	3819754	1.75	0	0	8080651	1262162	6.40	21.11	-214.71	-131.54	No
Oct-02	6968373	4063449	1.71	0	0	7862464	1320038	5.96	21.71	-195.01	-119.56	No



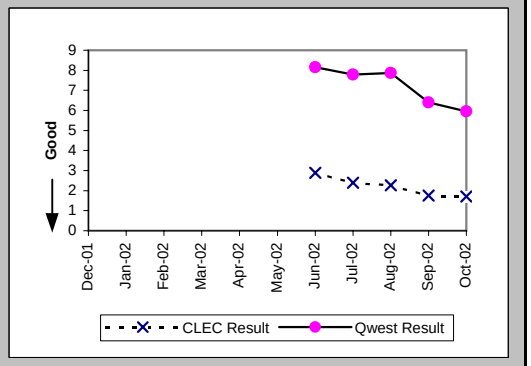
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	464523	464528	100.00%	0	0							No
Jan-02	479206	479209	100.00%	0	0							No
Feb-02	462324	462324	100.00%	0	0							No
Mar-02	521854	521857	100.00%	0	0							No
Apr-02	44426	44426	100.00%	0	0							No
May-02	1300	1300	100.00%	0	0							No
Jun-02	3205	3205	100.00%	0	0							No
Jul-02	5194	5194	100.00%	0	0							No
Aug-02	4518	4518	100.00%	0	0							No
Sep-02	4717	4717	100.00%	0	0							No
Oct-02	6117	6117	100.00%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	10216234	3533581	2.89	0	0	9119520	1117154	8.16	27.49	-176.67	-108.41	No
Jul-02	9242702	3858921	2.40	0	0	11247520	1443254	7.79	25.33	-218.42	-133.79	No
Aug-02	9408613	4166876	2.26	0	0	10658396	1356713	7.86	27.43	-206.48	-126.53	No
Sep-02	6616602	3781126	1.75	0	0	8080651	1262162	6.40	21.11	-214.43	-131.37	No
Oct-02	6922392	4036390	1.71	0	0	7862464	1320038	5.96	21.71	-194.85	-119.46	No

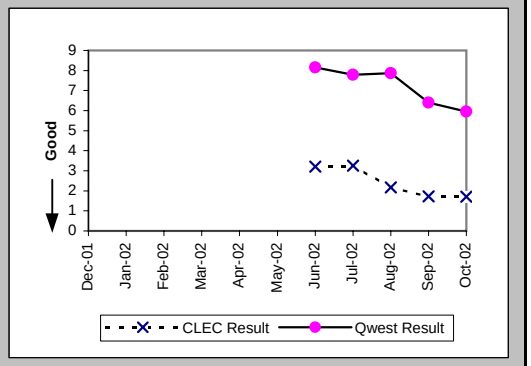


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	68025	21277	3.20	0	0	9119520	1117154	8.16	27.49	-26.1	-16.87	No
Jul-02	111833	34269	3.26	0	0	11247520	1443254	7.79	25.33	-32.72	-20.89	No
Aug-02	100571	46423	2.17	0	0	10658396	1356713	7.86	27.43	-43.95	-27.72	No
Sep-02	66810	38628	1.73	0	0	8080651	1262162	6.40	21.11	-42.86	-27.06	No
Oct-02	45981	27059	1.70	0	0	7862464	1320038	5.96	21.71	-31.93	-20.41	No

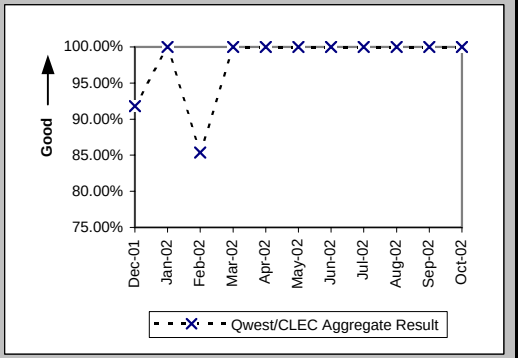


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

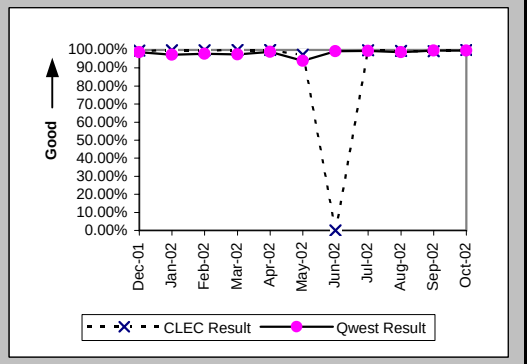
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1425	1552	91.82%	0	0
Jan-02	1686	1686	100.00%	0	0
Feb-02	1447	1695	85.37%	0	0
Mar-02	1493	1493	100.00%	0	0
Apr-02	1553	1553	100.00%	0	0
May-02	1541	1541	100.00%	0	0
Jun-02	1432	1432	100.00%	0	0
Jul-02	1498	1498	100.00%	0	0
Aug-02	1526	1526	100.00%	0	0
Sep-02	1513	1513	100.00%	0	0
Oct-02	1511	1511	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

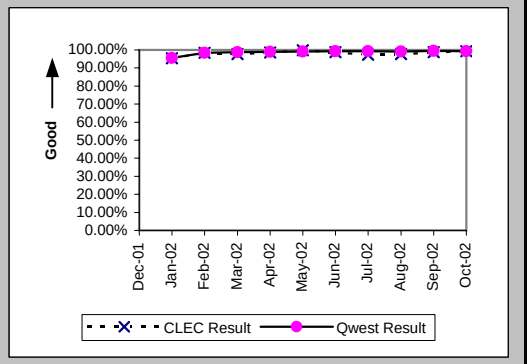
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1150219.96	1154371.91	99.64%	0	48	11629312.34	11775663.13	98.76%	11.08%	-81.74	-50.69	No
Jan-02	1118279.38	1120986.71	99.76%	0	40	12188325.85	12512418.51	97.41%	15.88%	-149.98	-92.18	No
Feb-02	1127489.41	1129154.39	99.85%	0	49	12185442.59	12442572.74	97.93%	14.23%	-137.25	-84.44	No
Mar-02	10583063.23	10585890.56	99.97%	0	71	11969281.11	12263637.05	97.60%	15.31%	-369.64	-225.72	No
Apr-02	1611891.33	1611920.2	100.00%	0	54	12177240.99	12300314.69	99.00%	9.95%	-119.8	-73.83	No
May-02	1174044.05	1206963.27	97.27%	0	79	11619119.19	12357829.84	94.02%	23.71%	-143.76	-88.4	No
Jun-02	-12997.03	1068420.54	0.00%	0	113	12227779.31	12323099.23	99.23%	8.76%	11368.16	6910.35	Yes
Jul-02	1052844.58	1053849	99.90%	0	51	12932355.51	13012261.33	99.39%	7.81%	-65.57	-40.86	No
Aug-02	1053570.21	1059725.3	99.42%	0	80	11603012.62	11748369.31	98.76%	11.05%	-58.55	-36.59	No
Sep-02	1077014.55	1084736.31	99.29%	0	95	12130029.12	12172699.36	99.65%	5.91%	61.01	36.09	Yes
Oct-02	1077483.3	1077571.46	99.99%	0	58	12308620	12358379.59	99.60%	6.33%	-62.01	-38.7	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

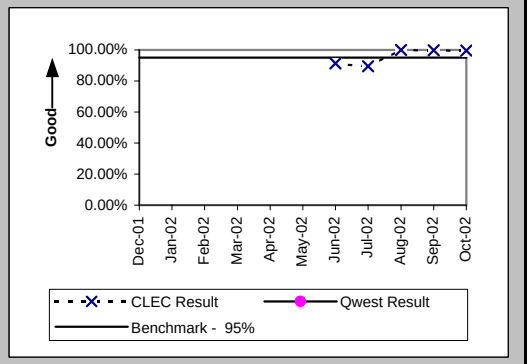
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1594	1670	95.45%	0	0	27599	28855	95.65%	20.40%	0.39	-0.77	No
Feb-02	1967	2000	98.35%	0	0	29336	29785	98.49%	12.19%	0.51	-0.69	No
Mar-02	1525	1562	97.63%	0	0	35935	36408	98.70%	11.32%	3.66	1.22	Yes
Apr-02	2567	2602	98.65%	0	0	31365	31715	98.90%	10.45%	1.13	-0.31	No
May-02	2691	2697	99.78%	0	0	33037	33318	99.16%	9.14%	-3.39	-3.06	No
Jun-02	2409	2440	98.73%	0	0	30251	30488	99.22%	8.78%	2.67	0.62	Yes
Jul-02	1562	1606	97.26%	0	0	27741	27930	99.32%	8.20%	9.81	4.96	Yes
Aug-02	1949	1994	97.74%	0	0	31512	31804	99.08%	9.54%	6.08	2.7	Yes
Sep-02	1911	1935	98.76%	0	0	30377	30550	99.43%	7.50%	3.83	1.33	Yes
Oct-02	1775	1788	99.27%	0	0	29906	30109	99.33%	8.18%	0.27	-0.84	No



Checklist #2 - Billing

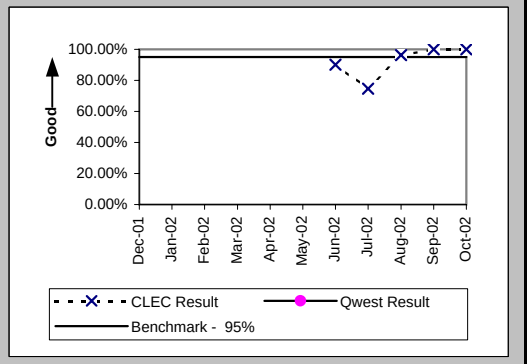
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

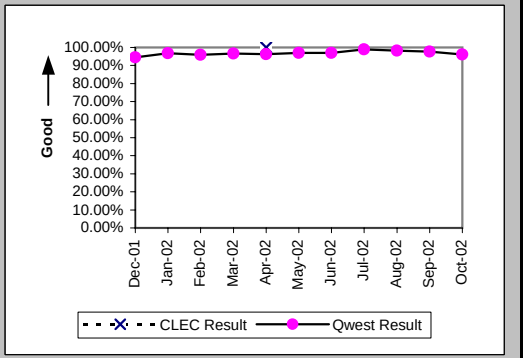
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

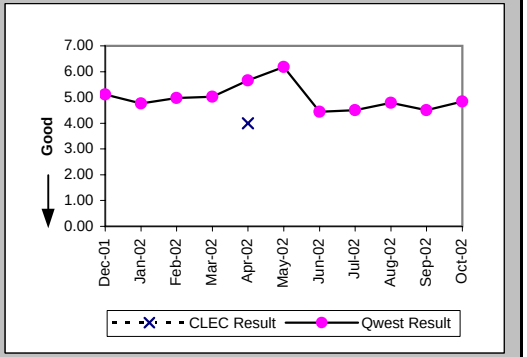
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						433	458	94.54%	22.72%			
Jan-02						524	541	96.86%	17.45%			
Feb-02						423	441	95.92%	19.79%			
Mar-02						448	464	96.55%	18.25%			
Apr-02	1	1	100.00%	0	0	396	411	96.35%	18.75%	-0.19	-1.12	No
May-02						447	461	96.96%	17.16%			
Jun-02						383	395	96.96%	17.16%			
Jul-02						450	455	98.90%	10.43%			
Aug-02						500	509	98.23%	13.18%			
Sep-02						427	437	97.71%	14.95%			
Oct-02						467	486	96.09%	19.38%			



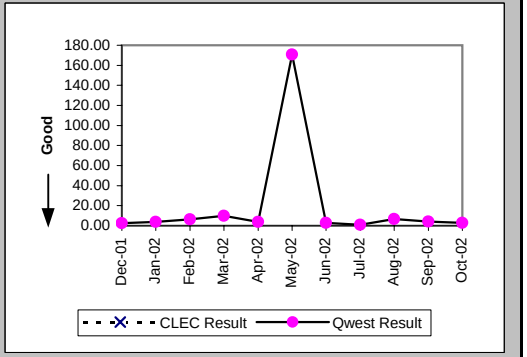
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2358	461	5.11	6.39			
Jan-02						2589	544	4.76	7.19			
Feb-02						2208	443	4.98	6.99			
Mar-02						2342	466	5.03	8.62			
Apr-02	4	1	4.00	0	0	2330	412	5.66	21.01	-0.08	-1.05	No
May-02						2886	467	6.18	24.27			
Jun-02						1800	405	4.44	3.87			
Jul-02						2055	456	4.51	4.15			
Aug-02						2437	509	4.79	4.31			
Sep-02						1980	440	4.50	4.07			
Oct-02						2356	487	4.84	6.60			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

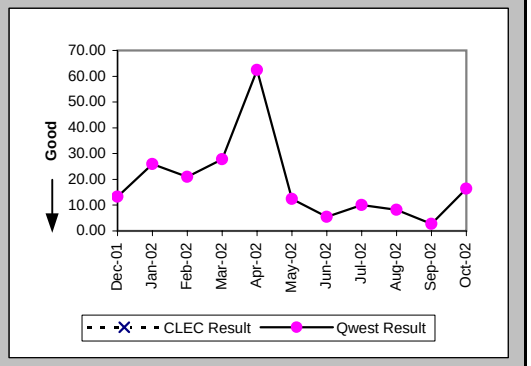
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	7	2.71	2.98			
Jan-02						41	11	3.73	2.90			
Feb-02						75	12	6.25	5.24			
Mar-02						78	8	9.75	21.56			
Apr-02						19	5	3.80	2.95			
May-02						512	3	170.67	293.87			
Jun-02						17	6	2.83	1.83			
Jul-02						1	1	1.00				
Aug-02						27	4	6.75	9.03			
Sep-02						40	10	4.00	4.90			
Oct-02						33	11	3.00	2.14			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

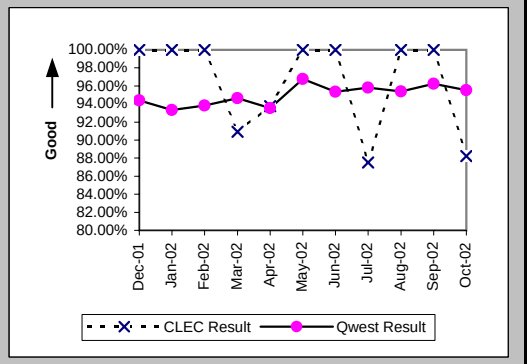
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						239	18	13.28	10.43			
Jan-02						156	6	26.00	33.89			
Feb-02						147	7	21.00	31.42			
Mar-02						222	8	27.75	48.57			
Apr-02						437	7	62.43	142.88			
May-02						137	11	12.45	8.91			
Jun-02						38	7	5.43	3.55			
Jul-02						40	4	10.00	11.17			
Aug-02						41	5	8.20	5.81			
Sep-02						8	3	2.67	2.08			
Oct-02						148	9	16.44	30.50			



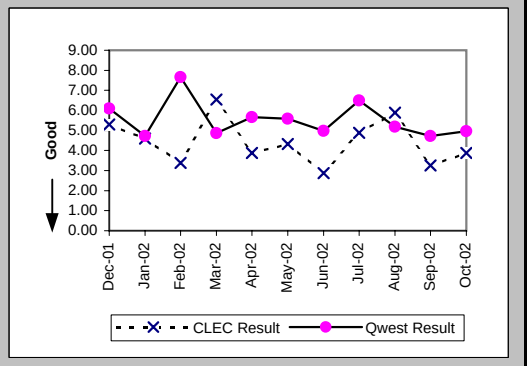
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	877	929	94.40%	22.99%	-0.64	-1.39	No
Jan-02	17	17	100.00%	0	0	982	1052	93.35%	24.92%	-1.09	-1.66	No
Feb-02	8	8	100.00%	0	0	791	843	93.83%	24.06%	-0.72	-1.44	No
Mar-02	10	11	90.91%	0	0	742	784	94.64%	22.52%	0.55	-0.67	No
Apr-02	15	16	93.75%	0	0	912	975	93.54%	24.58%	-0.03	-1.02	No
May-02	9	9	100.00%	0	0	1111	1148	96.78%	17.66%	-0.55	-1.33	No
Jun-02	8	8	100.00%	0	0	1049	1100	95.36%	21.03%	-0.62	-1.38	No
Jul-02	7	8	87.50%	0	0	1053	1099	95.81%	20.03%	0.96	-0.41	No
Aug-02	9	9	100.00%	0	1	1078	1130	95.40%	20.95%	-0.66	-1.4	No
Sep-02	4	4	100.00%	0	0	1024	1064	96.24%	19.02%	-0.39	-1.24	No
Oct-02	15	17	88.24%	0	0	896	938	95.52%	20.68%	1.24	-0.24	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

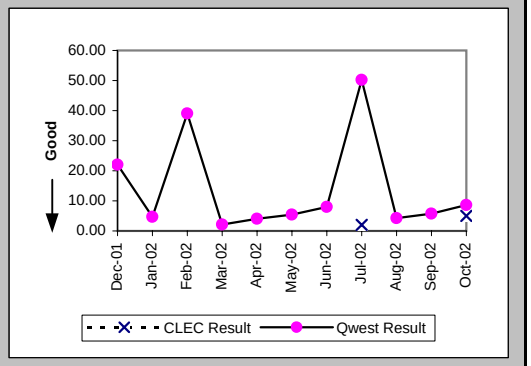
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	7	5.29	0	0	5681	932	6.10	12.99	-0.16	-1.1	No
Jan-02	78	17	4.59	0	0	4986	1056	4.72	6.78	-0.08	-1.05	No
Feb-02	27	8	3.38	0	0	6494	848	7.66	39.81	-0.3	-1.18	No
Mar-02	72	11	6.55	0	0	3832	787	4.87	5.49	0.99	-0.4	No
Apr-02	62	16	3.88	0	0	5546	979	5.66	7.51	-0.95	-1.58	No
May-02	39	9	4.33	0	0	6461	1157	5.58	8.08	-0.46	-1.28	No
Jun-02	23	8	2.88	0	0	5543	1112	4.98	6.45	-0.92	-1.56	No
Jul-02	39	8	4.88	0	0	7183	1105	6.50	30.81	-0.15	-1.09	No
Aug-02	53	9	5.89	0	1	5854	1131	5.18	6.96	0.71	-0.57	No
Sep-02	13	4	3.25	0	0	5047	1068	4.73	4.21	-0.7	-1.43	No
Oct-02	66	17	3.88	0	0	4677	943	4.96	5.66	-0.78	-1.47	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

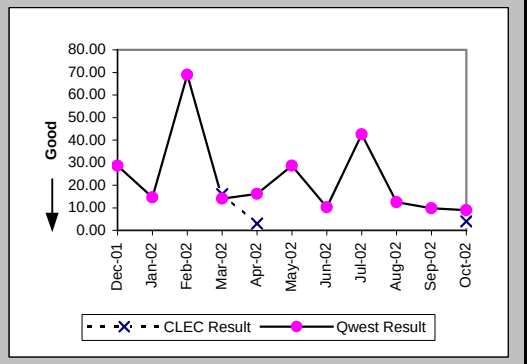
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						309	14	22.07	67.15			
Jan-02						116	25	4.64	7.90			
Feb-02						820	21	39.05	121.13			
Mar-02						21	10	2.10	1.29			
Apr-02						80	20	4.00	7.50			
May-02						92	17	5.41	5.65			
Jun-02						232	29	8.00	24.73			
Jul-02	2	1	2.00	0	0	853	17	50.18	184.59	-0.25	-1.15	No
Aug-02						99	23	4.30	3.28			
Sep-02						104	18	5.78	7.90			
Oct-02	5	1	5.00	0	0	163	19	8.58	14.50	-0.24	-1.15	No



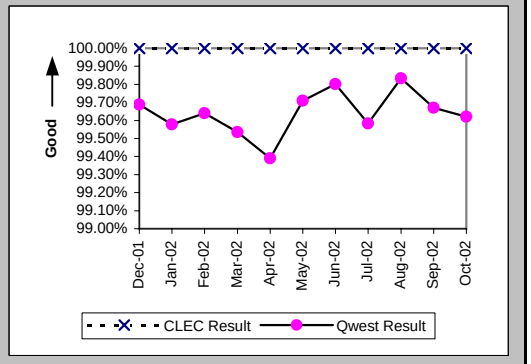
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1116	39	28.62	32.67			
Jan-02						657	45	14.60	17.08			
Feb-02						2205	32	68.91	153.88			
Mar-02	16	1	16.00	0	0	450	32	14.06	11.38	0.16	-0.9	No
Apr-02	3	1	3.00	0	0	698	43	16.23	13.96	-0.94	-1.57	No
May-02						573	20	28.65	33.90			
Jun-02						235	23	10.22	7.59			
Jul-02						1403	33	42.52	103.84			
Aug-02						361	29	12.45	15.17			
Sep-02						256	26	9.85	9.71			
Oct-02	4	1	4.00	0	0	231	26	8.88	7.92	-0.61	-1.37	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

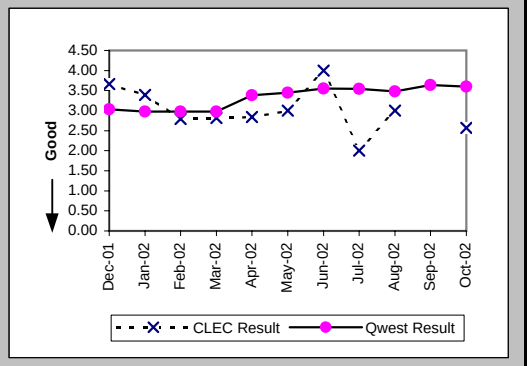
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	130	130	100.00%	0	0	2234	2241	99.69%	5.58%	-0.62	-1.38	No
Jan-02	66	66	100.00%	0	0	2827	2839	99.58%	6.49%	-0.52	-1.32	No
Feb-02	66	66	100.00%	0	0	2491	2500	99.64%	5.99%	-0.48	-1.29	No
Mar-02	62	62	100.00%	0	0	2575	2587	99.54%	6.79%	-0.53	-1.32	No
Apr-02	57	57	100.00%	0	0	2610	2626	99.39%	7.78%	-0.58	-1.36	No
May-02	30	30	100.00%	0	0	3086	3095	99.71%	5.38%	-0.29	-1.18	No
Jun-02	4	4	100.00%	0	0	3020	3026	99.80%	4.45%	-0.09	-1.05	No
Jul-02	9	9	100.00%	0	0	2865	2877	99.58%	6.44%	-0.19	-1.12	No
Aug-02	6	6	100.00%	0	0	3608	3614	99.83%	4.07%	-0.1	-1.06	No
Sep-02	4	4	100.00%	0	0	3017	3027	99.67%	5.74%	-0.12	-1.07	No
Oct-02	12	12	100.00%	0	1	2890	2901	99.62%	6.15%	-0.21	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

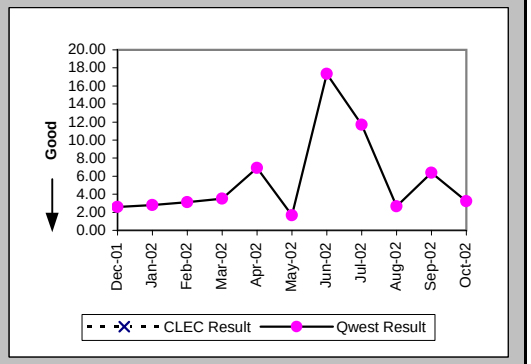
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	289	79	3.66	51	0	5545	1833	3.03	1.14	3.72	1.26	Yes
Jan-02	122	36	3.39	30	0	7103	2386	2.98	1.09	2.07	0.26	Yes
Feb-02	67	24	2.79	42	0	6045	2028	2.98	1.07	-0.86	-1.52	No
Mar-02	62	22	2.82	40	0	6159	2065	2.98	1.18	-0.65	-1.4	No
Apr-02	71	25	2.84	32	0	6920	2047	3.38	1.06	-2.54	-2.54	No
May-02	27	9	3.00	21	0	8232	2386	3.45	0.95	-1.42	-1.87	No
Jun-02	8	2	4.00	2	0	8615	2429	3.55	2.56	2.07	0.26	Yes
Jul-02	2	1	2.00	8	0	7992	2259	3.54	1.06	-1.45	-1.88	No
Aug-02	6	2	3.00	4	0	10217	2933	3.48	1.16	-0.59	-1.36	No
Sep-02						9650	2650	3.64	1.22			
Oct-02	18	7	2.57	5	1	8890	2468	3.60	1.44	-1.89	-2.15	No



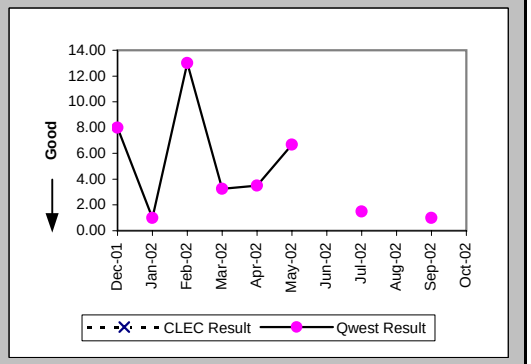
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	5	2.60	1.82			
Jan-02						28	10	2.80	2.78			
Feb-02						25	8	3.12	1.73			
Mar-02						28	8	3.50	4.00			
Apr-02						97	14	6.93	14.10			
May-02						10	6	1.67	0.82			
Jun-02						104	6	17.33	32.29			
Jul-02						117	10	11.70	15.59			
Aug-02						16	6	2.67	1.86			
Sep-02						64	10	6.40	7.59			
Oct-02						45	14	3.21	2.86			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

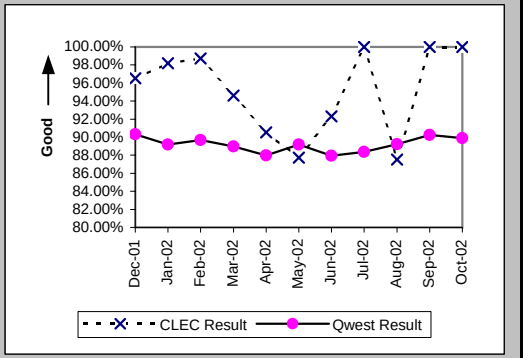
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	2	8.00	5.66			
Jan-02						1	1	1.00				
Feb-02						13	1	13.00				
Mar-02						13	4	3.25	1.50			
Apr-02						7	2	3.50	2.12			
May-02						20	3	6.67	7.23			
Jun-02												
Jul-02						3	2	1.50	0.71			
Aug-02												
Sep-02						1	1	1.00				
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

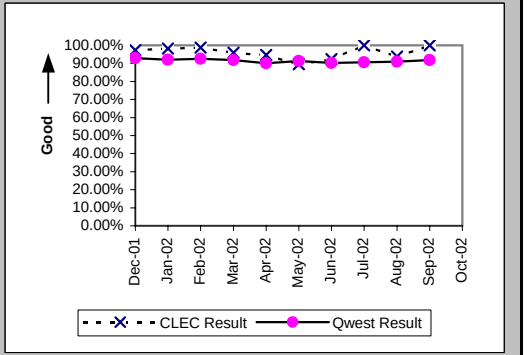
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	115	96.52%	0	0	3637	4027	90.32%	29.57%	-2.22	-2.35	No
Jan-02	108	110	98.18%	0	0	3604	4041	89.19%	31.06%	-3	-2.82	No
Feb-02	78	79	98.73%	0	0	3694	4119	89.68%	30.42%	-2.62	-2.59	No
Mar-02	70	74	94.59%	0	0	3396	3817	88.97%	31.33%	-1.53	-1.93	No
Apr-02	67	74	90.54%	0	0	3457	3930	87.96%	32.54%	-0.67	-1.41	No
May-02	50	57	87.72%	0	0	3897	4370	89.18%	31.07%	0.39	-0.76	No
Jun-02	24	26	92.31%	0	0	4074	4632	87.95%	32.55%	-0.68	-1.41	No
Jul-02	15	15	100.00%	0	0	3969	4491	88.38%	32.05%	-1.4	-1.85	No
Aug-02	14	16	87.50%	0	0	4323	4846	89.21%	31.03%	0.28	-0.83	No
Sep-02	12	12	100.00%	0	0	4417	4895	90.23%	29.68%	-1.14	-1.69	No
Oct-02	19	19	100.00%	0	0	3988	4436	89.90%	30.13%	-1.46	-1.89	No



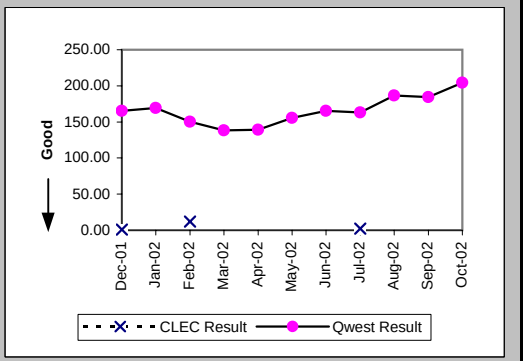
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	112	115	97.39%	0	0	3739	4027	92.85%	25.77%	-1.86	-2.13	No
Jan-02	108	110	98.18%	0	0	3720	4041	92.06%	27.04%	-2.34	-2.43	No
Feb-02	78	79	98.73%	0	0	3814	4119	92.60%	26.18%	-2.06	-2.25	No
Mar-02	71	74	95.95%	0	0	3509	3817	91.93%	27.24%	-1.26	-1.76	No
Apr-02	70	74	94.59%	0	0	3539	3930	90.05%	29.93%	-1.29	-1.79	No
May-02	51	57	89.47%	0	0	3988	4370	91.26%	28.24%	0.51	-0.69	No
Jun-02	24	26	92.31%	0	0	4181	4632	90.26%	29.65%	-0.35	-1.21	No
Jul-02	15	15	100.00%	0	0	4066	4491	90.54%	29.27%	-1.25	-1.76	No
Aug-02	15	16	93.75%	0	0	4408	4846	90.96%	28.67%	-0.39	-1.24	No
Sep-02	12	12	100.00%	0	0	4497	4895	91.87%	27.33%	-1.03	-1.63	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

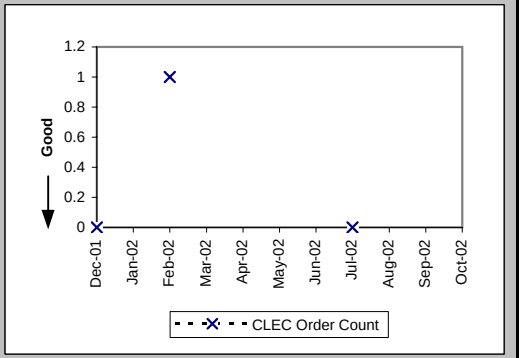
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	35904	217	165.46	187.30	-0.88	-1.53	No
Jan-02						40259	238	169.16	189.23			
Feb-02	12	1	12.00	0	0	33791	225	150.18	184.29	-0.75	-1.45	No
Mar-02						33228	240	138.45	175.73			
Apr-02						29947	215	139.29	169.50			
May-02						34092	219	155.67	187.50			
Jun-02						38825	235	165.21	203.68			
Jul-02	2	1	2.00	0	0	38462	236	162.97	195.51	-0.82	-1.5	No
Aug-02						43661	234	186.59	214.76			
Sep-02						46835	254	184.39	216.26			
Oct-02						47157	231	204.14	227.19			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

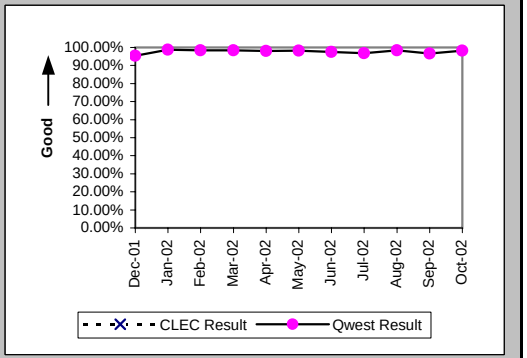
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	
Sep-02	
Oct-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

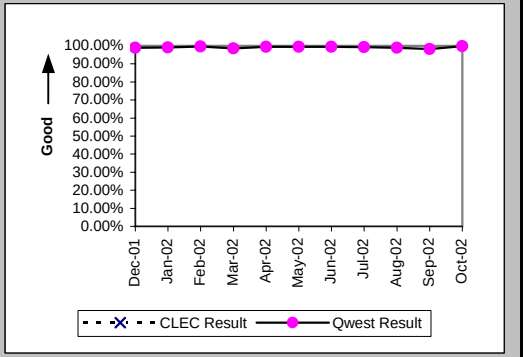
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						284	298	95.30%	21.16%			
Jan-02						329	333	98.80%	10.89%			
Feb-02						248	252	98.41%	12.50%			
Mar-02						292	297	98.32%	12.87%			
Apr-02						454	463	98.06%	13.81%			
May-02						476	485	98.14%	13.50%			
Jun-02						443	454	97.58%	15.38%			
Jul-02						567	586	96.76%	17.71%			
Aug-02						484	492	98.37%	12.65%			
Sep-02						404	418	96.65%	17.99%			
Oct-02						379	386	98.19%	13.34%			



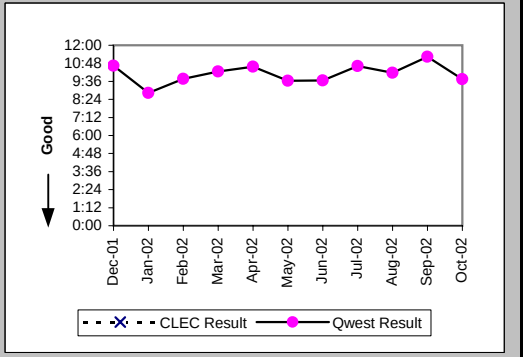
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						429	434	98.85%	10.67%			
Jan-02						471	475	99.16%	9.14%			
Feb-02						369	370	99.73%	5.19%			
Mar-02						424	430	98.60%	11.73%			
Apr-02						619	622	99.52%	6.93%			
May-02						660	663	99.55%	6.71%			
Jun-02						626	629	99.52%	6.89%			
Jul-02						731	736	99.32%	8.21%			
Aug-02						618	625	98.88%	10.52%			
Sep-02						558	568	98.24%	13.15%			
Oct-02						514	515	99.81%	4.40%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

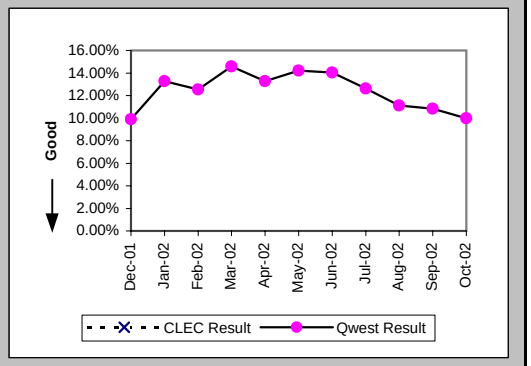
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4616:52	434	10:38	10:59			
Jan-02						4196:20	475	8:50	9:24			
Feb-02						3615:35	370	9:46	9:34			
Mar-02						4410:49	430	10:15	13:29			
Apr-02						6574:12	622	10:34	10:02			
May-02						6388:12	663	9:38	8:56			
Jun-02						6075:12	629	9:40	8:57			
Jul-02						7819:54	736	10:37	9:42			
Aug-02						6353:44	625	10:10	12:38			
Sep-02						6381:33	568	11:14	11:56			
Oct-02						5019:00	515	9:45	10:07			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

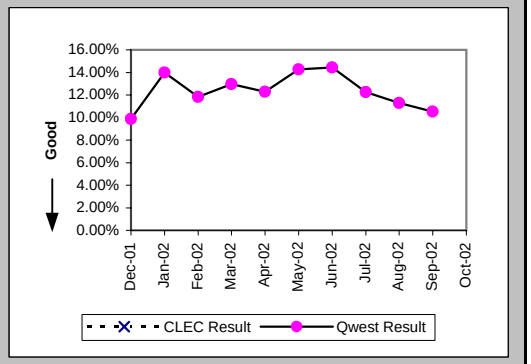
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	444	9.91%	29.88%			
Jan-02						65	490	13.27%	33.92%			
Feb-02						48	383	12.53%	33.11%			
Mar-02						65	446	14.57%	35.28%			
Apr-02						84	633	13.27%	33.93%			
May-02						96	676	14.20%	34.91%			
Jun-02						92	655	14.05%	34.75%			
Jul-02						96	760	12.63%	33.22%			
Aug-02						73	657	11.11%	31.43%			
Sep-02						65	600	10.83%	31.08%			
Oct-02						54	541	9.98%	29.98%			



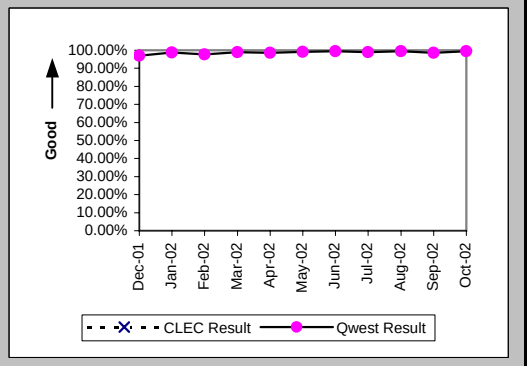
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	375	9.87%	29.82%			
Jan-02						59	422	13.98%	34.68%			
Feb-02						37	313	11.82%	32.29%			
Mar-02						49	378	12.96%	33.59%			
Apr-02						70	570	12.28%	32.82%			
May-02						89	624	14.26%	34.97%			
Jun-02						86	595	14.45%	35.16%			
Jul-02						85	693	12.27%	32.80%			
Aug-02						65	576	11.28%	31.64%			
Sep-02						57	541	10.54%	30.70%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

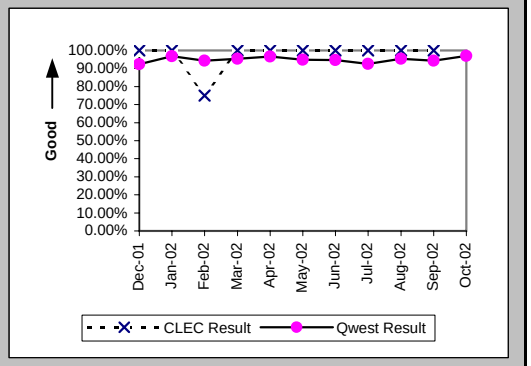
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						431	444	97.07%	16.86%			
Jan-02						484	490	98.78%	11.00%			
Feb-02						374	383	97.65%	15.15%			
Mar-02						441	446	98.88%	10.53%			
Apr-02						624	633	98.58%	11.84%			
May-02						670	676	99.11%	9.38%			
Jun-02						652	655	99.54%	6.75%			
Jul-02						752	760	98.95%	10.21%			
Aug-02						654	657	99.54%	6.74%			
Sep-02						591	600	98.50%	12.16%			
Oct-02						538	541	99.45%	7.43%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

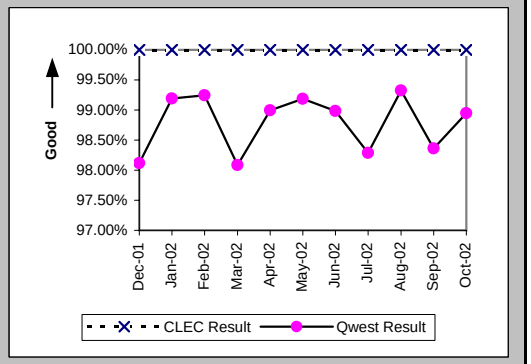
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	5	0	610	660	92.42%	26.46%	-0.49	-1.3	No
Jan-02	2	2	100.00%	0	0	585	604	96.85%	17.45%	-0.25	-1.15	No
Feb-02	3	4	75.00%	8	0	539	571	94.40%	23.00%	1.21	-0.26	No
Mar-02	4	4	100.00%	1	0	648	679	95.43%	20.87%	-0.44	-1.27	No
Apr-02	1	1	100.00%	6	0	910	942	96.60%	18.12%	-0.19	-1.11	No
May-02	4	4	100.00%	5	0	943	995	94.77%	22.26%	-0.47	-1.28	No
Jun-02	9	9	100.00%	4	0	1121	1184	94.68%	22.45%	-0.71	-1.43	No
Jul-02	13	13	100.00%	3	0	1410	1524	92.52%	26.31%	-1.02	-1.62	No
Aug-02	4	4	100.00%	6	0	1322	1385	95.45%	20.84%	-0.44	-1.27	No
Sep-02	4	4	100.00%	0	0	1026	1088	94.30%	23.18%	-0.49	-1.3	No
Oct-02						987	1017	97.05%	16.92%			



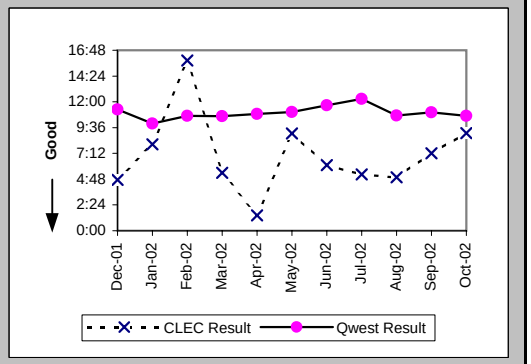
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	5	0	887	904	98.12%	13.58%	-0.31	-1.19	No
Jan-02	4	4	100.00%	0	0	858	865	99.19%	8.96%	-0.18	-1.11	No
Feb-02	4	4	100.00%	8	0	786	792	99.24%	8.67%	-0.17	-1.11	No
Mar-02	4	4	100.00%	1	0	973	992	98.08%	13.71%	-0.28	-1.17	No
Apr-02	3	3	100.00%	6	0	1280	1293	98.99%	9.98%	-0.17	-1.11	No
May-02	6	6	100.00%	5	0	1340	1351	99.19%	8.99%	-0.22	-1.13	No
Jun-02	9	9	100.00%	4	0	1559	1575	98.98%	10.03%	-0.3	-1.18	No
Jul-02	13	13	100.00%	3	0	1896	1929	98.29%	12.97%	-0.47	-1.29	No
Aug-02	5	5	100.00%	6	0	1764	1776	99.32%	8.19%	-0.18	-1.11	No
Sep-02	4	4	100.00%	0	0	1439	1463	98.36%	12.70%	-0.26	-1.16	No
Oct-02	3	3	100.00%	6	0	1318	1332	98.95%	10.20%	-0.18	-1.11	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

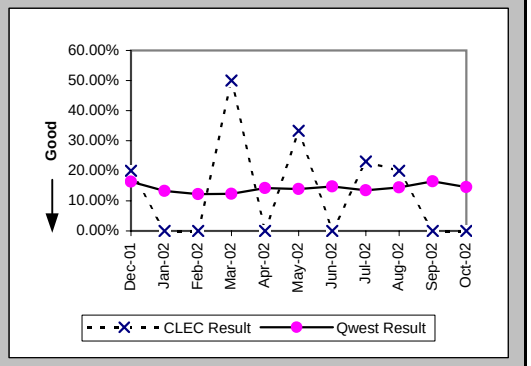
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23:42	5	4:44	5	0	10215:10	904	11:18	11:50	-1.24	-1.75	No
Jan-02	32:10	4	8:02	0	0	8624:26	865	9:58	10:32	-0.37	-1.22	No
Feb-02	63:24	4	15:51	8	0	8469:45	792	10:42	11:32	1.03	-0.37	No
Mar-02	21:37	4	5:24	1	0	10574:44	992	10:40	11:52	-0.88	-1.54	No
Apr-02	4:17	3	1:26	6	0	14082:26	1293	10:53	11:53	-1.38	-1.84	No
May-02	54:17	6	9:03	5	0	14923:25	1351	11:03	10:24	-0.47	-1.29	No
Jun-02	55:00	9	6:07	4	0	18392:45	1575	11:41	11:43	-1.42	-1.86	No
Jul-02	68:05	13	5:14	3	0	23654:59	1929	12:16	12:20	-2.05	-2.25	No
Aug-02	24:51	5	4:58	6	0	19020:08	1776	10:43	9:47	-1.31	-1.8	No
Sep-02	28:49	4	7:12	0	0	16153:27	1463	11:02	12:51	-0.6	-1.36	No
Oct-02	27:15	3	9:05	6	0	14240:01	1332	10:41	10:57	-0.25	-1.15	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

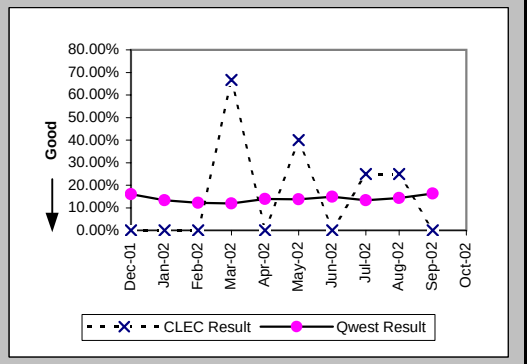
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	5	0	150	916	16.38%	37.01%	0.26	-0.84	No
Jan-02	0	4	0.00%	0	0	117	878	13.33%	33.99%	-0.78	-1.48	No
Feb-02	0	4	0.00%	8	0	98	803	12.20%	32.73%	-0.74	-1.45	No
Mar-02	2	4	50.00%	1	0	125	1010	12.38%	32.93%	1.74	0.06	Yes
Apr-02	0	3	0.00%	6	0	186	1304	14.26%	34.97%	-0.71	-1.43	No
May-02	2	6	33.33%	5	0	192	1377	13.94%	34.64%	1.19	-0.28	No
Jun-02	0	9	0.00%	4	0	236	1598	14.77%	35.48%	-1.25	-1.76	No
Jul-02	3	13	23.08%	3	0	264	1955	13.50%	34.18%	0.96	-0.42	No
Aug-02	1	5	20.00%	6	0	261	1807	14.44%	35.15%	0.38	-0.77	No
Sep-02	0	4	0.00%	0	0	247	1498	16.49%	37.11%	-0.89	-1.54	No
Oct-02	0	3	0.00%	6	0	197	1352	14.57%	35.28%	-0.71	-1.43	No



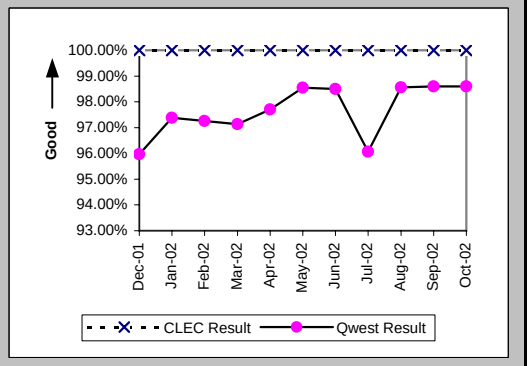
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	5	0	124	774	16.02%	36.68%	-0.87	-1.53	No
Jan-02	0	4	0.00%	0	0	100	748	13.37%	34.03%	-0.78	-1.48	No
Feb-02	0	4	0.00%	8	0	86	706	12.18%	32.71%	-0.74	-1.45	No
Mar-02	2	3	66.67%	1	0	106	887	11.95%	32.44%	2.06	0.25	Yes
Apr-02	0	3	0.00%	6	0	169	1218	13.88%	34.57%	-0.69	-1.42	No
May-02	2	5	40.00%	5	0	174	1266	13.74%	34.43%	1.41	-0.15	No
Jun-02	0	8	0.00%	4	0	218	1463	14.90%	35.61%	-1.18	-1.72	No
Jul-02	3	12	25.00%	3	0	237	1782	13.30%	33.96%	1.11	-0.33	No
Aug-02	1	4	25.00%	6	0	239	1661	14.39%	35.10%	0.57	-0.65	No
Sep-02	0	4	0.00%	0	0	221	1350	16.37%	37.00%	-0.88	-1.54	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

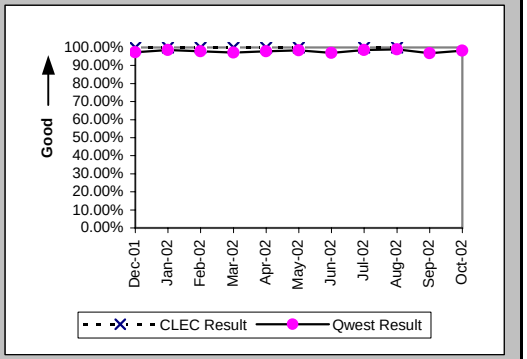
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	5	0	879	916	95.96%	19.69%	-0.46	-1.28	No
Jan-02	4	4	100.00%	0	0	855	878	97.38%	15.97%	-0.33	-1.2	No
Feb-02	4	4	100.00%	8	0	781	803	97.26%	16.32%	-0.33	-1.2	No
Mar-02	4	4	100.00%	1	0	981	1010	97.13%	16.70%	-0.34	-1.21	No
Apr-02	3	3	100.00%	6	0	1274	1304	97.70%	14.99%	-0.27	-1.16	No
May-02	6	6	100.00%	5	0	1357	1377	98.55%	11.96%	-0.3	-1.18	No
Jun-02	9	9	100.00%	4	0	1574	1598	98.50%	12.16%	-0.37	-1.22	No
Jul-02	13	13	100.00%	3	0	1878	1955	96.06%	19.45%	-0.73	-1.44	No
Aug-02	5	5	100.00%	6	0	1781	1807	98.56%	11.91%	-0.27	-1.16	No
Sep-02	4	4	100.00%	0	0	1477	1498	98.60%	11.76%	-0.24	-1.14	No
Oct-02	3	3	100.00%	6	0	1333	1352	98.59%	11.77%	-0.21	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

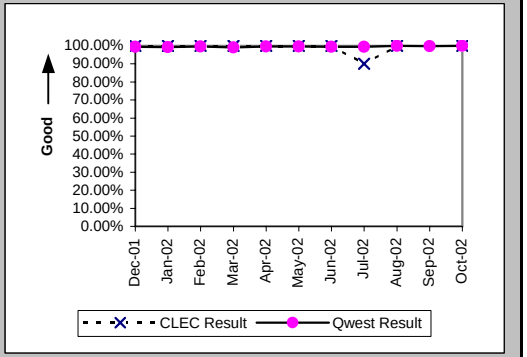
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	340	349	97.42%	15.85%	-0.23	-1.14	No
Jan-02	2	2	100.00%	1	0	409	415	98.55%	11.94%	-0.17	-1.1	No
Feb-02	3	3	100.00%	6	0	320	327	97.86%	14.47%	-0.26	-1.16	No
Mar-02	4	4	100.00%	7	0	307	316	97.15%	16.63%	-0.34	-1.21	No
Apr-02	1	1	100.00%	0	0	324	331	97.89%	14.39%	-0.15	-1.09	No
May-02	4	4	100.00%	5	0	306	311	98.39%	12.58%	-0.25	-1.15	No
Jun-02						258	266	96.99%	17.08%			
Jul-02	4	4	100.00%	1	0	364	369	98.65%	11.56%	-0.23	-1.14	No
Aug-02	1	1	100.00%	1	0	363	367	98.91%	10.38%	-0.1	-1.06	No
Sep-02						238	246	96.75%	17.74%			
Oct-02						227	231	98.27%	13.04%			



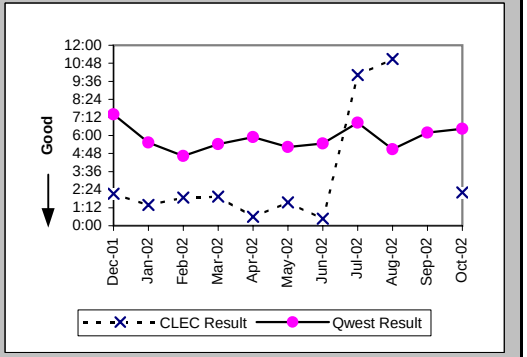
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	2	0	671	675	99.41%	7.68%	-0.19	-1.11	No
Jan-02	5	5	100.00%	1	0	868	874	99.31%	8.26%	-0.19	-1.11	No
Feb-02	6	6	100.00%	6	0	709	711	99.72%	5.30%	-0.13	-1.08	No
Mar-02	6	6	100.00%	7	0	698	704	99.15%	9.19%	-0.23	-1.14	No
Apr-02	9	9	100.00%	0	0	700	702	99.72%	5.33%	-0.16	-1.1	No
May-02	10	10	100.00%	5	0	647	649	99.69%	5.54%	-0.17	-1.11	No
Jun-02	4	4	100.00%	2	0	512	515	99.42%	7.61%	-0.15	-1.09	No
Jul-02	9	10	90.00%	1	0	680	684	99.42%	7.62%	1.84	0.12	Yes
Aug-02	2	2	100.00%	1	0	648	648	100.00%	N/A	N/A	N/A	
Sep-02						446	447	99.78%	4.72%			
Oct-02	3	3	100.00%	1	0	481	481	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

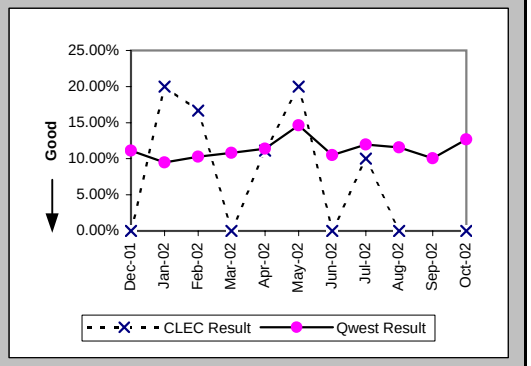
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12:49	6	2:08	2	0	4994:09	675	7:24	9:23	-1.37	-1.83	No
Jan-02	6:54	5	1:23	1	0	4841:24	874	5:32	10:23	-0.89	-1.54	No
Feb-02	11:09	6	1:52	6	0	3296:33	711	4:38	7:50	-0.87	-1.53	No
Mar-02	11:34	6	1:56	7	0	3813:18	704	5:25	9:10	-0.93	-1.56	No
Apr-02	5:25	9	0:36	0	0	4143:42	702	5:54	8:06	-1.95	-2.19	No
May-02	15:29	10	1:33	5	0	3396:00	649	5:14	7:40	-1.51	-1.92	No
Jun-02	1:52	4	0:28	2	0	2817:57	515	5:28	8:41	-1.15	-1.7	No
Jul-02	100:10	10	10:01	1	0	4687:09	684	6:51	8:32	1.14	-0.31	No
Aug-02	22:10	2	11:05	1	0	3295:47	648	5:05	6:28	1.13	-0.31	No
Sep-02						2771:23	447	6:12	8:22			
Oct-02	6:39	3	2:13	1	0	3100:27	481	6:27	7:58	-0.92	-1.56	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

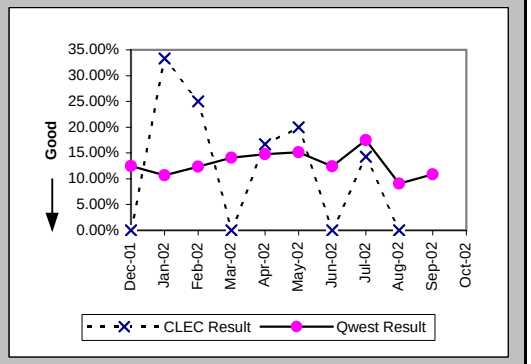
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	2	0	75	675	11.11%	31.43%	-0.86	-1.52	No
Jan-02	1	5	20.00%	1	0	83	875	9.49%	29.30%	0.72	-0.56	No
Feb-02	1	6	16.67%	6	0	73	711	10.27%	30.35%	0.51	-0.69	No
Mar-02	0	6	0.00%	7	0	76	704	10.80%	31.03%	-0.85	-1.52	No
Apr-02	1	9	11.11%	0	0	80	702	11.40%	31.78%	-0.03	-1.02	No
May-02	2	10	20.00%	5	0	95	649	14.64%	35.35%	0.5	-0.7	No
Jun-02	0	4	0.00%	2	0	54	515	10.49%	30.64%	-0.68	-1.41	No
Jul-02	1	10	10.00%	1	0	82	684	11.99%	32.48%	-0.19	-1.12	No
Aug-02	0	2	0.00%	1	0	75	648	11.57%	31.99%	-0.51	-1.31	No
Sep-02						45	447	10.07%	30.09%			
Oct-02	0	3	0.00%	1	0	61	481	12.68%	33.28%	-0.66	-1.4	No



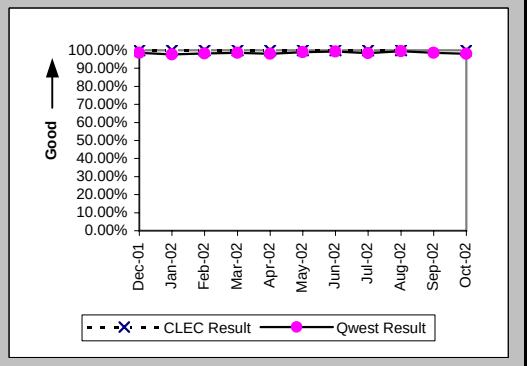
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	2	0	30	241	12.45%	33.01%	-0.65	-1.39	No
Jan-02	1	3	33.33%	1	0	44	413	10.65%	30.85%	0.99	-0.4	No
Feb-02	1	4	25.00%	6	0	33	267	12.36%	32.91%	0.67	-0.59	No
Mar-02	0	5	0.00%	7	0	35	249	14.06%	34.76%	-0.9	-1.54	No
Apr-02	1	6	16.67%	0	0	47	318	14.78%	35.49%	0.17	-0.89	No
May-02	2	10	20.00%	5	0	41	271	15.13%	35.83%	0.44	-0.73	No
Jun-02	0	1	0.00%	2	0	26	209	12.44%	33.00%	-0.38	-1.23	No
Jul-02	1	7	14.29%	1	0	49	280	17.50%	38.00%	-0.22	-1.13	No
Aug-02	0	1	0.00%	1	0	27	299	9.03%	28.66%	-0.31	-1.19	No
Sep-02						19	175	10.86%	31.11%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

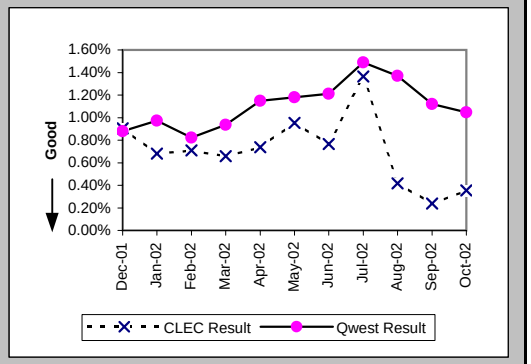
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	2	0	666	675	98.67%	11.47%	-0.28	-1.17	No
Jan-02	5	5	100.00%	1	0	855	875	97.71%	14.94%	-0.34	-1.21	No
Feb-02	6	6	100.00%	6	0	699	711	98.31%	12.88%	-0.32	-1.19	No
Mar-02	6	6	100.00%	7	0	694	704	98.58%	11.83%	-0.29	-1.18	No
Apr-02	9	9	100.00%	0	0	688	702	98.01%	13.98%	-0.43	-1.26	No
May-02	10	10	100.00%	5	0	642	649	98.92%	10.33%	-0.33	-1.2	No
Jun-02	4	4	100.00%	2	0	511	515	99.22%	8.78%	-0.18	-1.11	No
Jul-02	10	10	100.00%	1	0	673	684	98.39%	12.58%	-0.4	-1.24	No
Aug-02	2	2	100.00%	1	0	644	648	99.38%	7.83%	-0.11	-1.07	No
Sep-02						441	447	98.66%	11.51%			
Oct-02	3	3	100.00%	1	0	472	481	98.13%	13.55%	-0.24	-1.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

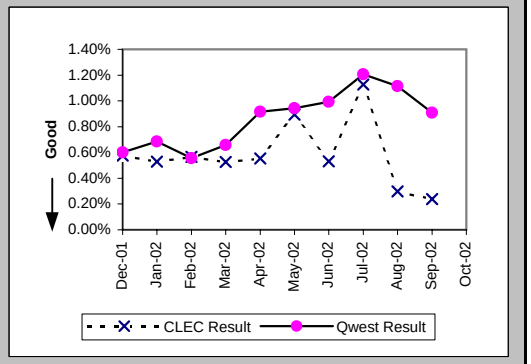
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	1217	0.90%	7	0	2035	231260	0.88%	9.34%	0.09	-0.95	No
Jan-02	9	1321	0.68%	1	0	2243	230834	0.97%	9.81%	-1.07	-1.65	No
Feb-02	10	1411	0.71%	15	0	1897	230827	0.82%	9.03%	-0.47	-1.29	No
Mar-02	10	1517	0.66%	8	0	2160	230402	0.94%	9.64%	-1.12	-1.68	No
Apr-02	12	1627	0.74%	6	0	2639	229816	1.15%	10.65%	-1.55	-1.94	No
May-02	16	1678	0.95%	10	0	2702	229199	1.18%	10.79%	-0.85	-1.52	No
Jun-02	13	1697	0.77%	6	0	2768	228332	1.21%	10.94%	-1.67	-2.02	No
Jul-02	23	1685	1.37%	4	0	3399	228172	1.49%	12.11%	-0.42	-1.26	No
Aug-02	7	1681	0.42%	7	0	3112	227359	1.37%	11.62%	-3.35	-3.04	No
Sep-02	4	1671	0.24%	1	0	2545	227316	1.12%	10.52%	-3.41	-3.07	No
Oct-02	6	1696	0.35%	7	0	2374	226590	1.05%	10.18%	-2.8	-2.7	No



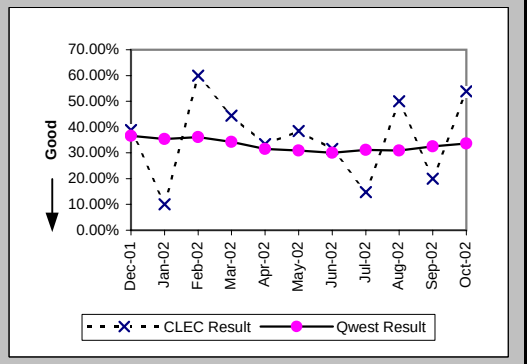
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1217	0.58%	7	0	1390	231260	0.60%	7.73%	-0.12	-1.07	No
Jan-02	7	1321	0.53%	1	0	1583	230834	0.69%	8.25%	-0.68	-1.42	No
Feb-02	8	1411	0.57%	15	0	1286	230827	0.56%	7.44%	0.05	-0.97	No
Mar-02	8	1517	0.53%	8	0	1514	230402	0.66%	8.08%	-0.62	-1.38	No
Apr-02	9	1627	0.55%	6	0	2106	229816	0.92%	9.53%	-1.53	-1.93	No
May-02	15	1678	0.89%	10	0	2161	229199	0.94%	9.66%	-0.21	-1.13	No
Jun-02	9	1697	0.53%	6	0	2267	228332	0.99%	9.91%	-1.91	-2.16	No
Jul-02	19	1685	1.13%	4	0	2755	228172	1.21%	10.92%	-0.3	-1.18	No
Aug-02	5	1681	0.30%	7	0	2536	227359	1.12%	10.50%	-3.18	-2.93	No
Sep-02	4	1671	0.24%	1	0	2066	227316	0.91%	9.49%	-2.87	-2.75	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

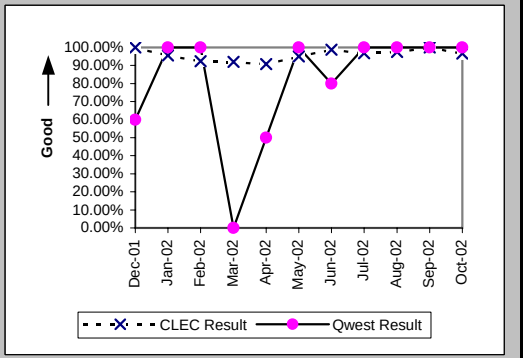
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	18	38.89%	0	0	1175	3210	36.60%	48.17%	0.21	-0.87	No
Jan-02	1	10	10.00%	0	0	1227	3470	35.36%	47.81%	-1.68	-2.02	No
Feb-02	15	25	60.00%	0	0	1074	2971	36.15%	48.04%	2.39	0.45	Yes
Mar-02	8	18	44.44%	0	0	1128	3288	34.31%	47.47%	0.89	-0.46	No
Apr-02	6	18	33.33%	0	0	1218	3857	31.58%	46.48%	0.18	-0.89	No
May-02	10	26	38.46%	0	0	1212	3914	30.97%	46.24%	0.82	-0.5	No
Jun-02	6	19	31.58%	0	0	1188	3956	30.03%	45.84%	0.17	-0.9	No
Jul-02	4	27	14.81%	0	0	1537	4936	31.14%	46.31%	-1.83	-2.11	No
Aug-02	7	14	50.00%	0	0	1394	4506	30.94%	46.22%	1.47	-0.11	No
Sep-02	1	5	20.00%	0	0	1229	3774	32.56%	46.86%	-0.6	-1.36	No
Oct-02	7	13	53.85%	0	0	1204	3578	33.65%	47.25%	1.47	-0.11	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

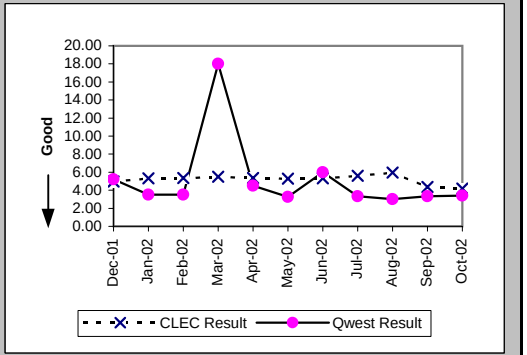
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63	63	100.00%	0	1	3	5	60.00%	48.99%	-1.76	-2.07	No
Jan-02	64	67	95.52%	0	0	4	4	100.00%	N/A	N/A	-0.93	No
Feb-02	49	53	92.45%	0	0	4	4	100.00%	N/A	N/A	-0.82	No
Mar-02	57	62	91.94%	0	1	0	1	0.00%	N/A	N/A		
Apr-02	59	65	90.77%	0	1	1	2	50.00%	50.00%	-1.14	-1.69	No
May-02	57	60	95.00%	0	3	4	4	100.00%	N/A	N/A	-0.91	No
Jun-02	77	78	98.72%	1	1	4	5	80.00%	40.00%	-1.01	-1.62	No
Jul-02	60	62	96.77%	0	2	3	3	100.00%	N/A	N/A	-1.03	No
Aug-02	38	39	97.44%	0	1	4	4	100.00%	N/A	N/A	-1.07	No
Sep-02	26	26	100.00%	0	1	3	3	100.00%	N/A	N/A	N/A	
Oct-02	28	29	96.55%	0	0	10	10	100.00%	N/A	N/A	-0.86	No



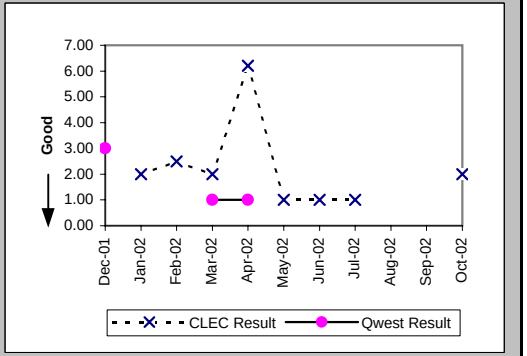
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	314	63	4.98	0	1	26	5	5.20	3.03	-0.15	-1.09	No
Jan-02	356	67	5.31	0	0	14	4	3.50	1.00	2.04	0.24	Yes
Feb-02	283	53	5.34	0	0	14	4	3.50	1.00	2.48	0.51	Yes
Mar-02	340	62	5.48	0	1	18	1	18.00				
Apr-02	348	65	5.35	0	1	9	2	4.50	0.71	0.53	-0.68	No
May-02	316	60	5.27	0	3	13	4	3.25	1.26	2.01	0.22	Yes
Jun-02	421	79	5.33	0	1	30	5	6.00	4.53	-0.32	-1.2	No
Jul-02	347	62	5.60	0	2	10	3	3.33	0.58	2.81	0.71	Yes
Aug-02	232	39	5.95	0	1	12	4	3.00	0.00			
Sep-02	113	26	4.35	0	1	10	3	3.33	0.58	1.71	0.04	Yes
Oct-02	121	29	4.17	0	0	34	10	3.40	1.07	1.41	-0.14	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

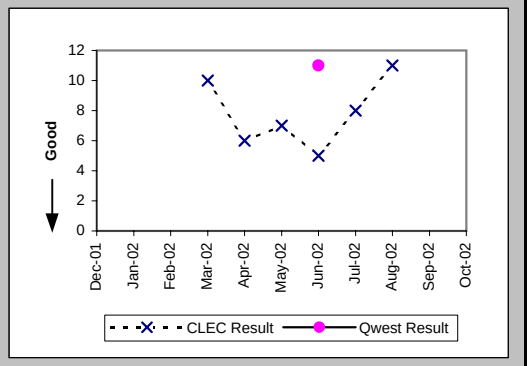
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	1.41			
Jan-02	6	3	2.00	0	0							
Feb-02	10	4	2.50	0	0							
Mar-02	8	4	2.00	0	1	1	1	1.00				
Apr-02	31	5	6.20	0	0	1	1	1.00				
May-02	2	2	1.00	0	0							
Jun-02	1	1	1.00	0	1							
Jul-02	1	1	1.00	0	0							
Aug-02												
Sep-02												
Oct-02	2	1	2.00	0	0							



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

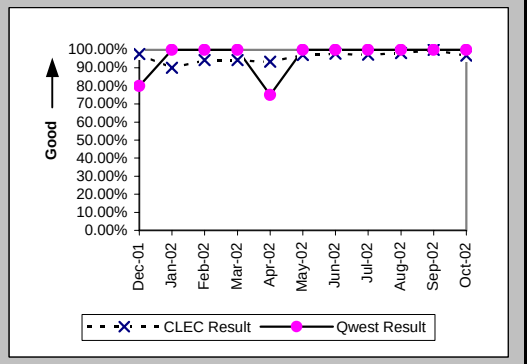
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	10	1	10.00	0	0							
Apr-02	6	1	6.00	0	0							
May-02	7	1	7.00	0	0							
Jun-02	5	1	5.00	0	0	11	1	11.00				
Jul-02	8	1	8.00	0	0							
Aug-02	11	1	11.00	0	1							
Sep-02												
Oct-02												



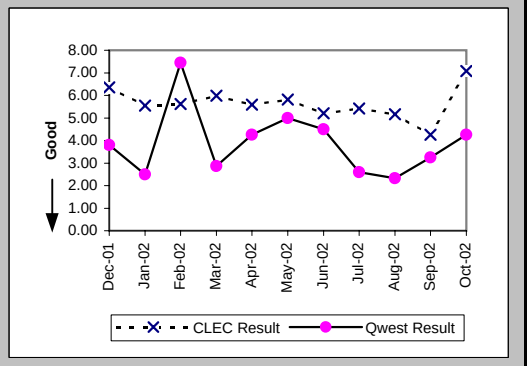
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	82	84	97.62%	0	1	4	5	80.00%	40.00%	-0.96	-1.58	No
Jan-02	100	111	90.09%	1	1	2	2	100.00%	N/A	N/A	-0.89	No
Feb-02	82	87	94.25%	1	2	9	9	100.00%	N/A	N/A	-0.67	No
Mar-02	83	88	94.32%	0	1	7	7	100.00%	N/A	N/A	-0.75	No
Apr-02	86	92	93.48%	1	4	3	4	75.00%	43.30%	-0.84	-1.51	No
May-02	105	108	97.22%	0	2	3	3	100.00%	N/A	N/A	-1.03	No
Jun-02	96	98	97.96%	0	5	2	2	100.00%	N/A	N/A	-1.1	No
Jul-02	74	76	97.37%	0	1	5	5	100.00%	N/A	N/A	-0.99	No
Aug-02	58	59	98.31%	0	0	3	3	100.00%	N/A	N/A	-1.13	No
Sep-02	51	51	100.00%	0	2	4	4	100.00%	N/A	N/A	N/A	
Oct-02	61	63	96.83%	0	3	4	4	100.00%	N/A	N/A	-1	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

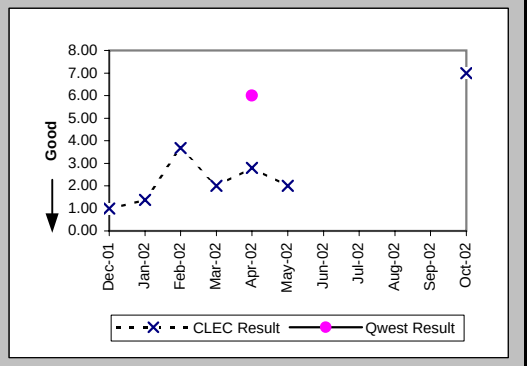
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	533	84	6.35	0	1	19	5	3.80	1.10	1.07	-0.35	No
Jan-02	622	112	5.55	0	1	5	2	2.50	0.71	1.84	0.12	Yes
Feb-02	495	88	5.62	0	2	67	9	7.44	8.69	-0.6	-1.36	No
Mar-02	527	88	5.99	0	1	20	7	2.86	1.57	1.91	0.16	Yes
Apr-02	520	93	5.59	0	4	17	4	4.25	1.50	0.84	-0.49	No
May-02	629	108	5.82	0	2	15	3	5.00	6.24	-0.33	-1.2	No
Jun-02	510	98	5.20	0	5	9	2	4.50	0.71	-0.04	-1.03	No
Jul-02	412	76	5.42	0	1	13	5	2.60	1.14	3.08	0.87	Yes
Aug-02	305	59	5.17	0	0	7	3	2.33	1.15	1.83	0.11	Yes
Sep-02	217	51	4.25	0	2	13	4	3.25	1.26	1.56	-0.05	No
Oct-02	446	63	7.08	0	3	17	4	4.25	1.89	0.18	-0.89	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

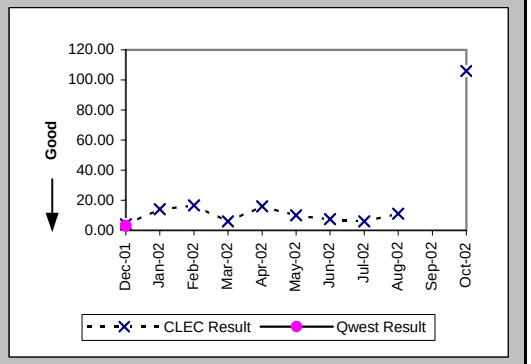
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0							
Jan-02	11	8	1.38	1	0							
Feb-02	11	3	3.67	1	1							
Mar-02	6	3	2.00	0	1							
Apr-02	14	5	2.80	1	1	6	1	6.00				
May-02	4	2	2.00	0	0							
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02	7	1	7.00	0	0							



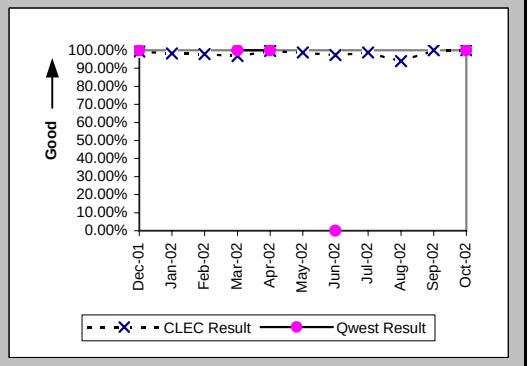
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	3	1	3.00				
Jan-02	42	3	14.00	0	0							
Feb-02	33	2	16.50	0	0							
Mar-02	12	2	6.00	0	0							
Apr-02	16	1	16.00	0	0							
May-02	10	1	10.00	0	0							
Jun-02	15	2	7.50	0	0							
Jul-02	12	2	6.00	0	0							
Aug-02	11	1	11.00	0	0							
Sep-02												
Oct-02	106	1	106.00	0	0							



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

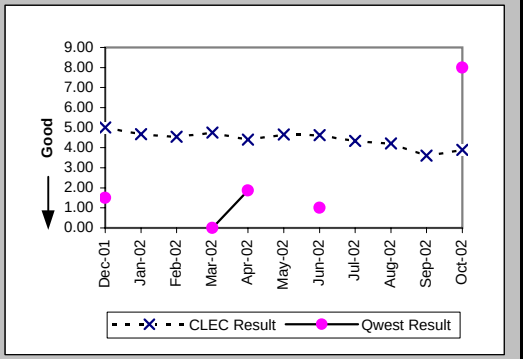
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	403	406	99.26%	0	3	2	2	100.00%	N/A	N/A	-1.1	No
Jan-02	327	333	98.20%	0	4							
Feb-02	188	192	97.92%	0	1							
Mar-02	152	157	96.82%	0	1	1	1	100.00%	N/A	N/A	-1.06	No
Apr-02	228	229	99.56%	0	1	7	7	100.00%	N/A	N/A	-1.16	No
May-02	170	172	98.84%	0	4							
Jun-02	112	115	97.39%	0	2	0	1	0.00%	N/A	N/A		
Jul-02	85	86	98.84%	0	0							
Aug-02	31	33	93.94%	0	0							
Sep-02	38	38	100.00%	0	0							
Oct-02	75	75	100.00%	0	2	1	1	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

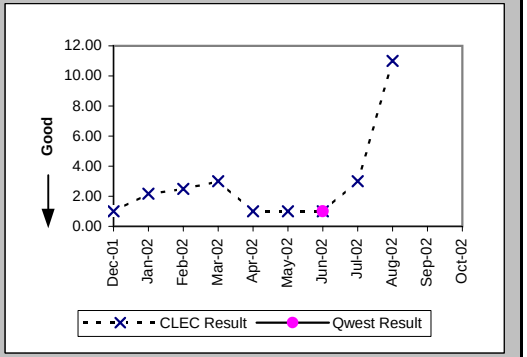
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1970	393	5.01	13	3	3	2	1.50	2.12	1.69	0.02	Yes
Jan-02	1550	331	4.68	2	4							
Feb-02	854	188	4.54	4	1							
Mar-02	737	155	4.75	2	1	0	1	0.00				
Apr-02	986	224	4.40	5	1	13	7	1.86	3.18	2.24	0.36	Yes
May-02	717	154	4.66	18	4							
Jun-02	522	113	4.62	2	2	1	1	1.00				
Jul-02	373	86	4.34	0	0							
Aug-02	135	32	4.22	1	0							
Sep-02	137	38	3.61	0	0							
Oct-02	284	73	3.89	2	2	8	1	8.00				



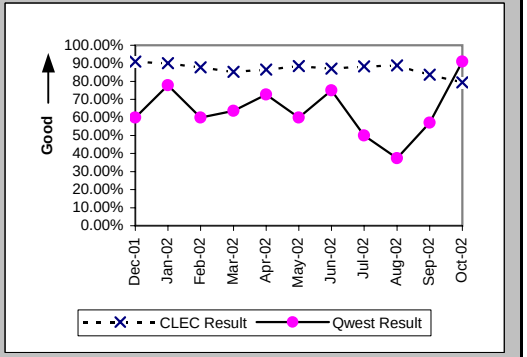
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	1.00	0	0							
Jan-02	13	6	2.17	0	0							
Feb-02	10	4	2.50	0	0							
Mar-02	15	5	3.00	0	0							
Apr-02	1	1	1.00	0	1							
May-02	2	2	1.00	0	0							
Jun-02	3	3	1.00	0	0	1	1	1.00				
Jul-02	3	1	3.00	0	0							
Aug-02	22	2	11.00	0	0							
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

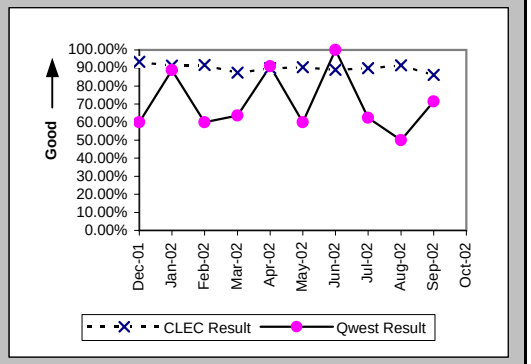
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	413	454	90.97%	0	0	6	10	60.00%	48.99%	-1.98	-2.2	No
Jan-02	480	533	90.06%	0	0	7	9	77.78%	41.57%	-0.88	-1.53	No
Feb-02	371	423	87.71%	0	0	6	10	60.00%	48.99%	-1.77	-2.07	No
Mar-02	273	320	85.31%	0	0	7	11	63.64%	48.10%	-1.47	-1.89	No
Apr-02	300	347	86.46%	0	0	8	11	72.73%	44.54%	-1.01	-1.61	No
May-02	322	364	88.46%	0	0	6	10	60.00%	48.99%	-1.81	-2.1	No
Jun-02	275	316	87.03%	0	0	6	8	75.00%	43.30%	-0.78	-1.47	No
Jul-02	228	258	88.37%	0	0	4	8	50.00%	50.00%	-2.14	-2.3	No
Aug-02	158	178	88.76%	0	0	3	8	37.50%	48.41%	-2.93	-2.78	No
Sep-02	103	123	83.74%	0	0	4	7	57.14%	49.49%	-1.38	-1.84	No
Oct-02	112	141	79.43%	0	0	10	11	90.91%	28.75%	0.86	-0.48	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

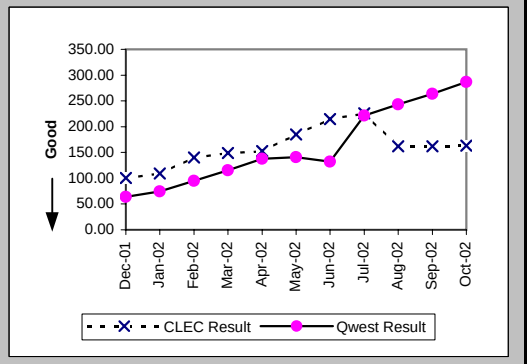
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	424	454	93.39%	0	0	6	10	60.00%	48.99%	-2.13	-2.3	No
Jan-02	487	533	91.37%	0	0	8	9	88.89%	31.43%	-0.23	-1.14	No
Feb-02	388	423	91.73%	0	0	6	10	60.00%	48.99%	-2.02	-2.23	No
Mar-02	280	320	87.50%	0	0	7	11	63.64%	48.10%	-1.62	-1.98	No
Apr-02	312	347	89.91%	0	0	10	11	90.91%	28.75%	-0.03	-1.02	No
May-02	329	364	90.38%	0	0	6	10	60.00%	48.99%	-1.93	-2.18	No
Jun-02	281	316	88.92%	0	0	8	8	100.00%	N/A	N/A	-0.46	No
Jul-02	232	258	89.92%	0	0	5	8	62.50%	48.41%	-1.58	-1.96	No
Aug-02	163	178	91.57%	0	0	4	8	50.00%	50.00%	-2.3	-2.4	No
Sep-02	106	123	86.18%	0	0	5	7	71.43%	45.18%	-0.84	-1.51	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

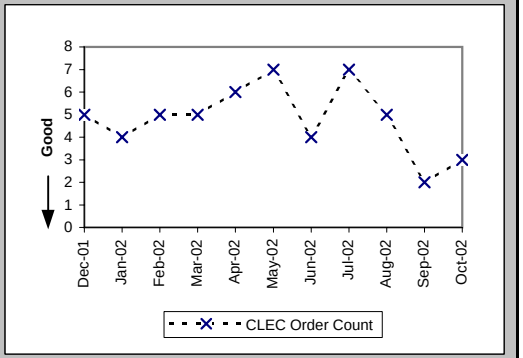
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6132	61	100.52	0	0	384	6	64.00	58.62	1.32	-0.2	No
Jan-02	7324	67	109.31	0	0	523	7	74.71	61.75	1.3	-0.21	No
Feb-02	7003	50	140.06	0	0	663	7	94.71	61.75	1.81	0.1	Yes
Mar-02	8035	54	148.80	0	0	810	7	115.71	61.75	1.31	-0.2	No
Apr-02	8840	58	152.41	0	0	964	7	137.71	61.75	0.75	-0.55	No
May-02	9602	52	184.65	0	0	1127	8	140.88	78.15	1.49	-0.09	No
Jun-02	7936	37	214.49	0	0	925	7	132.14	104.11	1.9	0.15	Yes
Jul-02	7670	34	225.59	0	0	886	4	221.50	72.14	0.09	-0.95	No
Aug-02	1943	12	161.92	0	0	974	4	243.50	72.14	-1.96	-2.19	No
Sep-02	2105	13	161.92	0	0	1054	4	263.50	72.14	-2.46	-2.5	No
Oct-02	2124	13	163.38	0	1	1146	4	286.50	72.14	-2.98	-2.81	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

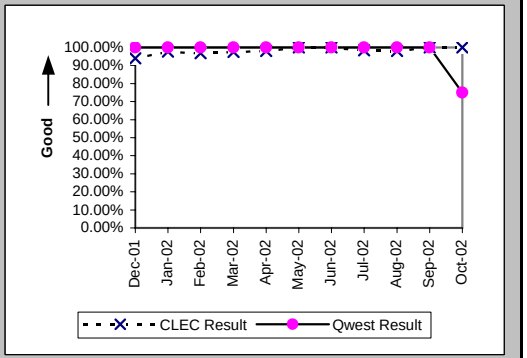
Date	CLEC Order Count
Dec-01	5
Jan-02	4
Feb-02	5
Mar-02	5
Apr-02	6
May-02	7
Jun-02	4
Jul-02	7
Aug-02	5
Sep-02	2
Oct-02	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

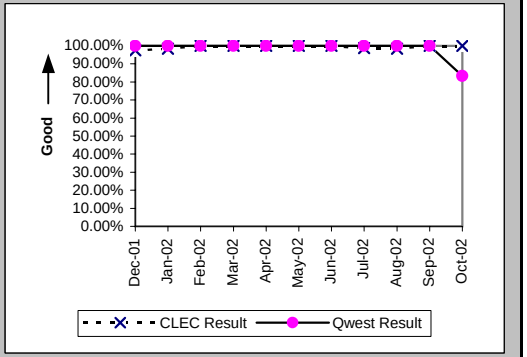
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	33	93.94%	28	0	6	6	100.00%	N/A	N/A	-0.8	No
Jan-02	44	45	97.78%	21	0	6	6	100.00%	N/A	N/A	-1.04	No
Feb-02	31	32	96.88%	25	0	4	4	100.00%	N/A	N/A	-1.05	No
Mar-02	39	40	97.50%	25	0	6	6	100.00%	N/A	N/A	-1.02	No
Apr-02	49	50	98.00%	28	0	7	7	100.00%	N/A	N/A	-1.03	No
May-02	54	54	100.00%	25	0	7	7	100.00%	N/A	N/A	N/A	
Jun-02	44	44	100.00%	16	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	59	60	98.33%	37	0	9	9	100.00%	N/A	N/A	-1.02	No
Aug-02	52	53	98.11%	34	0	14	14	100.00%	N/A	N/A	-0.92	No
Sep-02	53	53	100.00%	32	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	49	49	100.00%	17	0	3	4	75.00%	43.30%	-1.11	-1.67	No



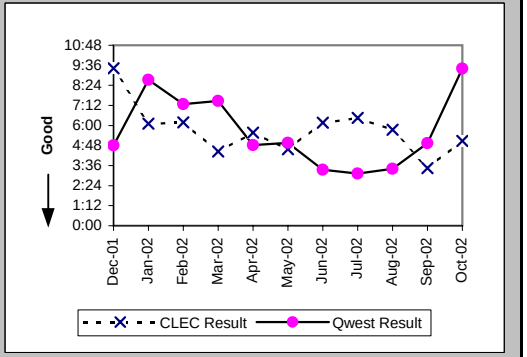
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	41	97.56%	28	0	7	7	100.00%	N/A	N/A	-1	No
Jan-02	61	62	98.39%	21	0	8	8	100.00%	N/A	N/A	-1.04	No
Feb-02	47	47	100.00%	25	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	60	60	100.00%	25	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02	70	70	100.00%	28	0	11	11	100.00%	N/A	N/A	N/A	
May-02	70	70	100.00%	25	0	11	11	100.00%	N/A	N/A	N/A	
Jun-02	54	54	100.00%	16	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	75	76	98.68%	37	0	11	11	100.00%	N/A	N/A	-1.02	No
Aug-02	60	61	98.36%	34	0	16	16	100.00%	N/A	N/A	-0.92	No
Sep-02	63	63	100.00%	32	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	58	58	100.00%	17	0	5	6	83.33%	37.27%	-1.04	-1.63	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

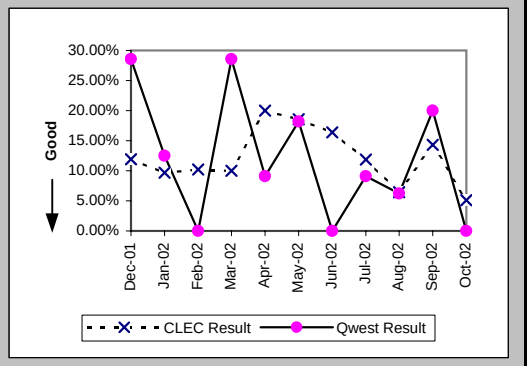
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	386:24	41	9:25	27	0	33:38	7	4:48	5:59	0.97	-0.41	No
Jan-02	377:50	62	6:06	21	0	69:51	8	8:44	8:03	-0.87	-1.53	No
Feb-02	290:40	47	6:11	23	0	36:26	5	7:17	7:58	-0.29	-1.18	No
Mar-02	265:48	60	4:26	25	0	52:16	7	7:28	9:27	-0.8	-1.49	No
Apr-02	389:32	70	5:34	28	0	53:08	11	4:50	5:20	0.39	-0.76	No
May-02	320:50	70	4:35	25	0	54:43	11	4:58	5:57	-0.2	-1.12	No
Jun-02	333:01	54	6:10	15	0	6:41	2	3:21	0:05	1.74	0.06	Yes
Jul-02	490:37	76	6:27	37	0	34:21	11	3:07	3:36	1.07	-0.35	No
Aug-02	351:15	61	5:45	33	0	54:19	16	3:24	4:04	0.89	-0.46	No
Sep-02	217:28	63	3:27	32	0	49:19	10	4:56	5:16	-0.83	-1.5	No
Oct-02	295:06	58	5:05	16	0	56:27	6	9:24	18:56	-0.53	-1.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

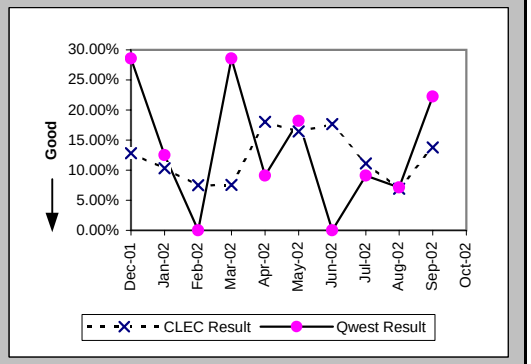
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	42	11.90%	27	0	2	7	28.57%	45.18%	-0.9	-1.55	No
Jan-02	6	62	9.68%	21	0	1	8	12.50%	33.07%	-0.23	-1.14	No
Feb-02	5	49	10.20%	23	0	0	5	0.00%	N/A	N/A	-0.67	No
Mar-02	6	60	10.00%	25	0	2	7	28.57%	45.18%	-1.03	-1.63	No
Apr-02	14	70	20.00%	28	0	1	11	9.09%	28.75%	0.79	-0.52	No
May-02	13	70	18.57%	25	0	2	11	18.18%	38.57%	-0.08	-1.05	No
Jun-02	9	55	16.36%	15	0	0	2	0.00%	N/A	N/A	-0.78	No
Jul-02	9	76	11.84%	37	0	1	11	9.09%	28.75%	0.11	-0.93	No
Aug-02	4	62	6.45%	33	0	1	16	6.25%	24.21%	-0.16	-1.1	No
Sep-02	9	63	14.29%	32	0	2	10	20.00%	40.00%	-0.42	-1.26	No
Oct-02	3	59	5.08%	16	0	0	6	0.00%	N/A	N/A	-0.83	No



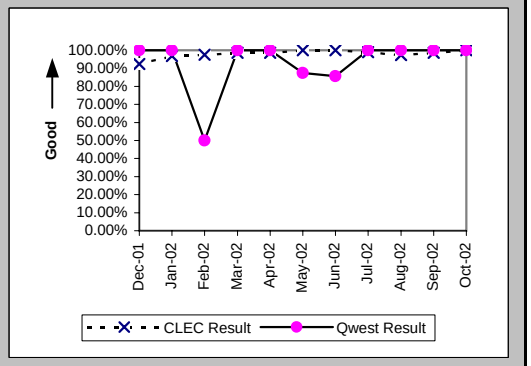
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	39	12.82%	27	0	2	7	28.57%	45.18%	-0.85	-1.52	No
Jan-02	6	58	10.34%	21	0	1	8	12.50%	33.07%	-0.17	-1.11	No
Feb-02	3	40	7.50%	23	0	0	5	0.00%	N/A	N/A	-0.78	No
Mar-02	4	53	7.55%	25	0	2	7	28.57%	45.18%	-1.16	-1.7	No
Apr-02	11	61	18.03%	28	0	1	11	9.09%	28.75%	0.63	-0.62	No
May-02	11	67	16.42%	25	0	2	11	18.18%	38.57%	-0.14	-1.09	No
Jun-02	9	51	17.65%	15	0	0	2	0.00%	N/A	N/A	-0.77	No
Jul-02	8	72	11.11%	37	0	1	11	9.09%	28.75%	0.04	-0.98	No
Aug-02	4	58	6.90%	33	0	1	14	7.14%	25.75%	-0.03	-1.02	No
Sep-02	8	58	13.79%	32	0	2	9	22.22%	41.57%	-0.57	-1.34	No
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

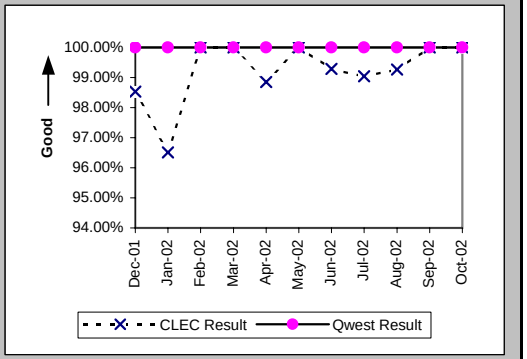
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	52	92.31%	38	0	4	4	100.00%	N/A	N/A	-0.82	No
Jan-02	61	63	96.83%	44	0	3	3	100.00%	N/A	N/A	-1.03	No
Feb-02	39	40	97.50%	30	0	1	2	50.00%	50.00%	-1.31	-1.8	No
Mar-02	71	72	98.61%	42	0	4	4	100.00%	N/A	N/A	-1.13	No
Apr-02	68	69	98.55%	44	0	7	7	100.00%	N/A	N/A	-1.07	No
May-02	72	72	100.00%	63	0	7	8	87.50%	33.07%	-1.01	-1.62	No
Jun-02	107	107	100.00%	35	0	6	7	85.71%	34.99%	-1.05	-1.64	No
Jul-02	86	87	98.85%	48	0	6	6	100.00%	N/A	N/A	-1.11	No
Aug-02	110	113	97.35%	31	0	10	10	100.00%	N/A	N/A	-0.86	No
Sep-02	69	70	98.57%	32	0	4	4	100.00%	N/A	N/A	-1.13	No
Oct-02	79	79	100.00%	30	0	6	6	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

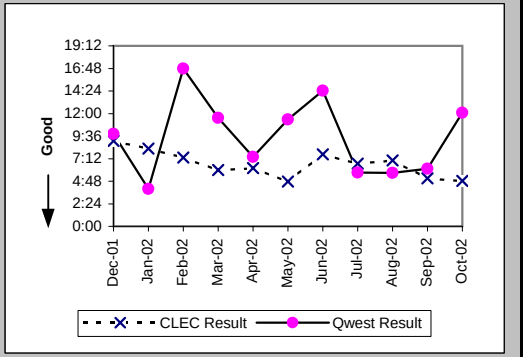
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	67	68	98.53%	38	0	5	5	100.00%	N/A	N/A	-1.1	No
Jan-02	83	86	96.51%	44	0	5	5	100.00%	N/A	N/A	-0.94	No
Feb-02	53	53	100.00%	30	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	92	92	100.00%	42	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	86	87	98.85%	44	0	8	8	100.00%	N/A	N/A	-1.08	No
May-02	94	94	100.00%	63	0	9	9	100.00%	N/A	N/A	N/A	
Jun-02	140	141	99.29%	35	0	9	9	100.00%	N/A	N/A	-1.11	No
Jul-02	103	104	99.04%	48	0	7	7	100.00%	N/A	N/A	-1.11	No
Aug-02	135	136	99.26%	31	0	13	13	100.00%	N/A	N/A	-1.08	No
Sep-02	81	81	100.00%	32	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	102	102	100.00%	30	0	6	6	100.00%	N/A	N/A	N/A	



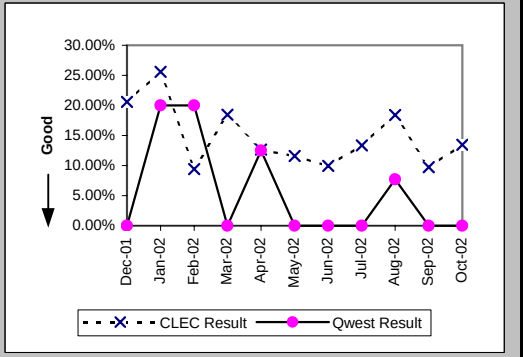
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	619:06	68	9:06	38	0	49:16	5	9:51	10:16	-0.16	-1.1	No
Jan-02	710:33	86	8:16	44	0	19:57	5	3:59	2:35	1.11	-0.32	No
Feb-02	387:52	53	7:19	30	0	83:48	5	16:46	7:17	-2.77	-2.68	No
Mar-02	551:31	92	6:00	42	0	46:09	4	11:32	8:22	-1.3	-1.79	No
Apr-02	539:35	87	6:12	44	0	59:14	8	7:24	5:28	-0.6	-1.36	No
May-02	448:21	94	4:46	62	0	102:28	9	11:23	9:47	-1.94	-2.18	No
Jun-02	1081:00	141	7:40	35	0	130:05	9	14:27	15:22	-1.28	-1.78	No
Jul-02	694:23	104	6:41	47	0	40:08	7	5:44	6:07	0.22	-0.86	No
Aug-02	953:06	136	7:00	31	0	73:47	13	5:41	5:51	0.61	-0.63	No
Sep-02	414:02	81	5:07	31	0	24:34	4	6:08	8:29	-0.24	-1.14	No
Oct-02	493:56	102	4:51	28	0	72:39	6	12:06	10:01	-1.73	-2.05	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

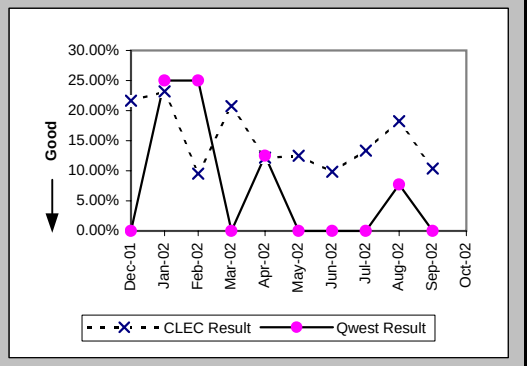
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	68	20.59%	38	0	0	5	0.00%	N/A	N/A	-0.37	No
Jan-02	22	86	25.58%	44	0	1	5	20.00%	40.00%	0.16	-0.9	No
Feb-02	5	53	9.43%	30	0	1	5	20.00%	40.00%	-0.56	-1.34	No
Mar-02	17	92	18.48%	42	0	0	4	0.00%	N/A	N/A	-0.52	No
Apr-02	11	87	12.64%	44	0	1	8	12.50%	33.07%	-0.14	-1.08	No
May-02	11	95	11.58%	62	0	0	9	0.00%	N/A	N/A	-0.38	No
Jun-02	14	141	9.93%	35	0	0	9	0.00%	N/A	N/A	-0.45	No
Jul-02	14	105	13.33%	47	0	0	7	0.00%	N/A	N/A	-0.43	No
Aug-02	25	136	18.38%	31	0	1	13	7.69%	26.65%	0.92	-0.44	No
Sep-02	8	82	9.76%	31	0	0	4	0.00%	N/A	N/A	-0.74	No
Oct-02	14	104	13.46%	28	0	0	6	0.00%	N/A	N/A	-0.49	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

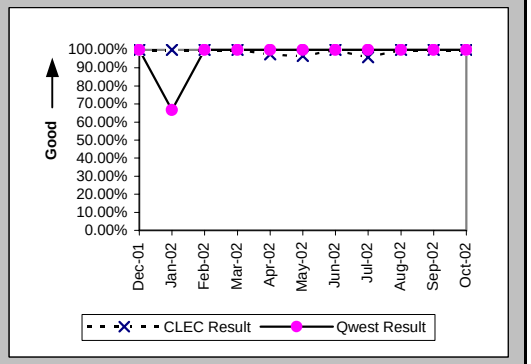
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	60	21.67%	38	0	0	4	0.00%	N/A	N/A	-0.44	No
Jan-02	16	69	23.19%	44	0	1	4	25.00%	43.30%	-0.08	-1.05	No
Feb-02	4	42	9.52%	30	0	1	4	25.00%	43.30%	-0.68	-1.42	No
Mar-02	17	82	20.73%	42	0	0	3	0.00%	N/A	N/A	-0.58	No
Apr-02	10	82	12.20%	44	0	1	8	12.50%	33.07%	-0.02	-1.02	No
May-02	11	88	12.50%	62	0	0	8	0.00%	N/A	N/A	-0.4	No
Jun-02	13	132	9.85%	35	0	0	8	0.00%	N/A	N/A	-0.51	No
Jul-02	12	90	13.33%	47	0	0	6	0.00%	N/A	N/A	-0.49	No
Aug-02	23	126	18.25%	31	0	1	13	7.69%	26.65%	0.91	-0.45	No
Sep-02	8	77	10.39%	31	0	0	4	0.00%	N/A	N/A	-0.73	No
Oct-02												



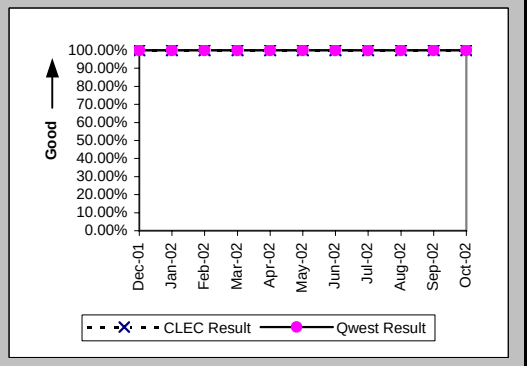
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	32	100.00%	37	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	47	47	100.00%	41	0	2	3	66.67%	47.14%	-1.19	-1.72	No
Feb-02	50	50	100.00%	21	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	32	32	100.00%	27	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02	40	41	97.56%	29	0	10	10	100.00%	N/A	N/A	-0.93	No
May-02	29	30	96.67%	36	0	3	3	100.00%	N/A	N/A	-1.08	No
Jun-02	28	28	100.00%	14	0	1	1	100.00%	N/A	N/A	N/A	
Jul-02	24	25	96.00%	16	0	5	5	100.00%	N/A	N/A	-0.97	No
Aug-02	29	29	100.00%	26	0	6	6	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	15	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	16	16	100.00%	20	0	1	1	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

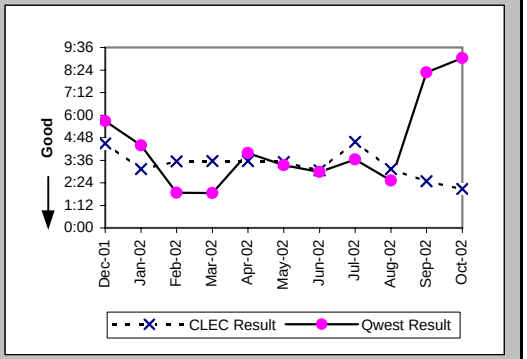
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	91	100.00%	37	0	11	11	100.00%	N/A	N/A	N/A	
Jan-02	146	146	100.00%	41	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	119	119	100.00%	21	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02	85	85	100.00%	27	0	21	21	100.00%	N/A	N/A	N/A	
Apr-02	103	103	100.00%	29	0	15	15	100.00%	N/A	N/A	N/A	
May-02	86	86	100.00%	36	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02	61	61	100.00%	14	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02	52	52	100.00%	16	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02	67	67	100.00%	26	0	13	13	100.00%	N/A	N/A	N/A	
Sep-02	55	55	100.00%	15	0	11	11	100.00%	N/A	N/A	N/A	
Oct-02	52	52	100.00%	20	0	2	2	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

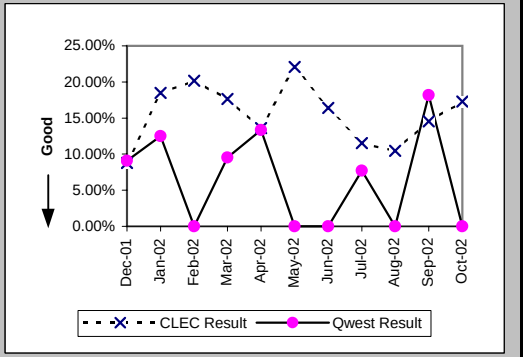
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	409:38	91	4:30	37	0	62:34	11	5:41	8:53	-0.42	-1.25	No
Jan-02	457:37	146	3:08	41	0	35:04	8	4:23	8:51	-0.39	-1.24	No
Feb-02	421:02	119	3:32	21	0	11:13	6	1:52	0:53	1.25	-0.24	No
Mar-02	302:04	85	3:33	27	0	38:57	21	1:51	3:04	1.64	-0.01	No
Apr-02	365:35	103	3:33	29	0	59:49	15	3:59	5:14	-0.3	-1.18	No
May-02	301:34	86	3:30	36	0	33:17	10	3:20	5:48	0.12	-0.93	No
Jun-02	186:57	61	3:04	14	0	11:57	4	2:59	2:34	-0.05	-1.03	No
Jul-02	238:04	52	4:35	16	0	47:33	13	3:39	3:43	0.68	-0.59	No
Aug-02	209:48	67	3:08	26	0	32:47	13	2:31	1:55	0.49	-0.7	No
Sep-02	137:01	55	2:29	15	0	90:57	11	8:16	9:02	-1.94	-2.18	No
Oct-02	107:54	52	2:05	20	0	18:05	2	9:02	9:02	-1.07	-1.65	No



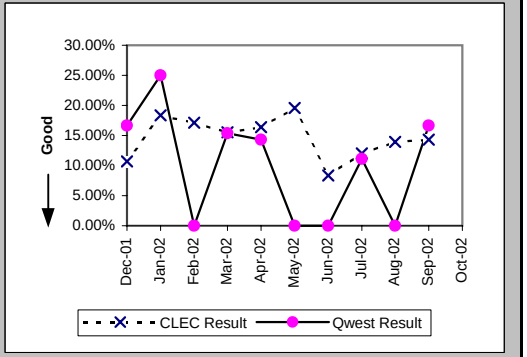
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	91	8.79%	37	0	1	11	9.09%	28.75%	-0.03	-1.02	No
Jan-02	27	146	18.49%	41	0	1	8	12.50%	33.07%	0.31	-0.81	No
Feb-02	24	119	20.17%	21	0	0	6	0.00%	N/A	N/A	-0.29	No
Mar-02	15	85	17.65%	27	0	2	21	9.52%	29.35%	0.86	-0.48	No
Apr-02	14	103	13.59%	29	0	2	15	13.33%	33.99%	-0.09	-1.05	No
May-02	19	86	22.09%	36	0	0	10	0.00%	N/A	N/A	0.08	Yes
Jun-02	10	61	16.39%	14	0	0	4	0.00%	N/A	N/A	-0.57	No
Jul-02	6	52	11.54%	16	0	1	13	7.69%	26.65%	0.22	-0.86	No
Aug-02	7	67	10.45%	26	0	0	13	0.00%	N/A	N/A	-0.27	No
Sep-02	8	55	14.55%	15	0	2	11	18.18%	38.57%	-0.29	-1.17	No
Oct-02	9	52	17.31%	20	0	0	2	0.00%	N/A	N/A	-0.77	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

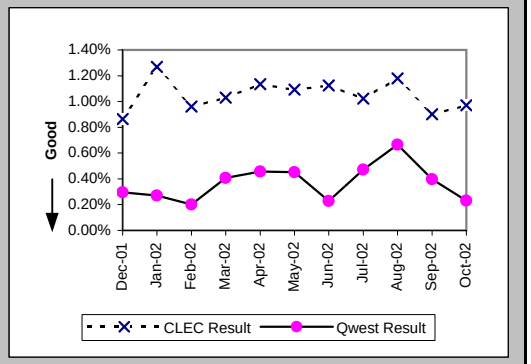
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	56	10.71%	37	0	1	6	16.67%	37.27%	-0.37	-1.23	No
Jan-02	20	109	18.35%	41	0	1	4	25.00%	43.30%	-0.3	-1.18	No
Feb-02	12	70	17.14%	21	0	0	4	0.00%	N/A	N/A	-0.55	No
Mar-02	7	45	15.56%	27	0	2	13	15.38%	36.08%	-0.1	-1.06	No
Apr-02	9	55	16.36%	29	0	1	7	14.29%	34.99%	-0.01	-1.01	No
May-02	9	46	19.57%	36	0	0	5	0.00%	N/A	N/A	-0.4	No
Jun-02	3	36	8.33%	14	0	0	1	0.00%	N/A	N/A	-1.03	No
Jul-02	3	25	12.00%	16	0	1	9	11.11%	31.43%	-0.12	-1.07	No
Aug-02	6	43	13.95%	26	0	0	8	0.00%	N/A	N/A	-0.36	No
Sep-02	4	28	14.29%	15	0	1	6	16.67%	37.27%	-0.14	-1.09	No
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

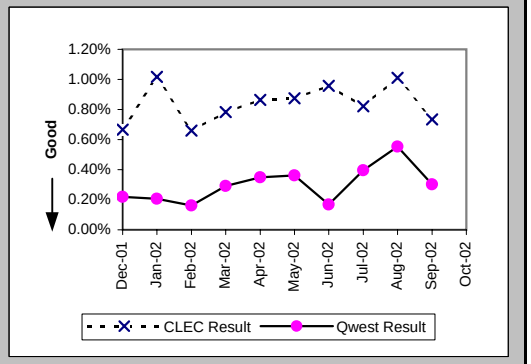
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	201	23265	0.86%	102	0	23	7789	0.30%	5.43%	8.01	3.87	Yes
Jan-02	294	23187	1.27%	106	0	21	7778	0.27%	5.19%	14.68	7.92	Yes
Feb-02	221	23026	0.96%	74	0	16	7992	0.20%	4.47%	13.09	6.96	Yes
Mar-02	237	22980	1.03%	94	0	32	7880	0.41%	6.36%	7.53	3.58	Yes
Apr-02	260	22926	1.13%	101	0	34	7447	0.46%	6.74%	7.53	3.58	Yes
May-02	251	23005	1.09%	123	0	30	6631	0.45%	6.71%	6.83	3.15	Yes
Jun-02	257	22869	1.12%	64	0	15	6580	0.23%	4.77%	13.43	7.16	Yes
Jul-02	233	22782	1.02%	100	0	31	6564	0.47%	6.86%	5.73	2.48	Yes
Aug-02	265	22462	1.18%	90	0	42	6321	0.66%	8.12%	4.45	1.71	Yes
Sep-02	200	22179	0.90%	78	0	25	6288	0.40%	6.29%	5.61	2.41	Yes
Oct-02	215	22140	0.97%	64	0	14	6094	0.23%	4.79%	10.7	5.51	Yes



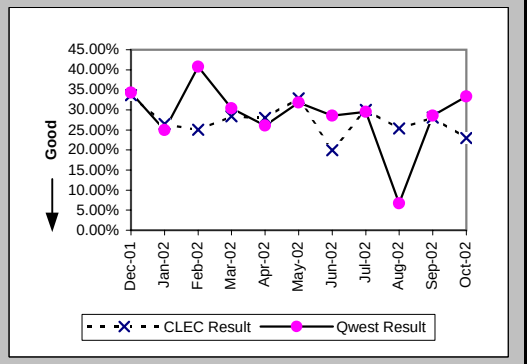
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	155	23265	0.67%	102	0	17	7789	0.22%	4.67%	7.33	3.46	Yes
Jan-02	236	23187	1.02%	106	0	16	7778	0.21%	4.53%	13.68	7.32	Yes
Feb-02	152	23026	0.66%	74	0	13	7992	0.16%	4.03%	9.51	4.78	Yes
Mar-02	180	22980	0.78%	94	0	23	7880	0.29%	5.39%	6.98	3.24	Yes
Apr-02	198	22926	0.86%	101	0	26	7447	0.35%	5.90%	6.54	2.98	Yes
May-02	201	23005	0.87%	123	0	24	6631	0.36%	6.01%	6.11	2.72	Yes
Jun-02	219	22869	0.96%	64	0	11	6580	0.17%	4.09%	13.83	7.41	Yes
Jul-02	187	22782	0.82%	100	0	26	6564	0.40%	6.28%	4.83	1.93	Yes
Aug-02	227	22462	1.01%	90	0	35	6321	0.55%	7.42%	4.32	1.63	Yes
Sep-02	163	22179	0.73%	78	0	19	6288	0.30%	5.49%	5.52	2.36	Yes
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

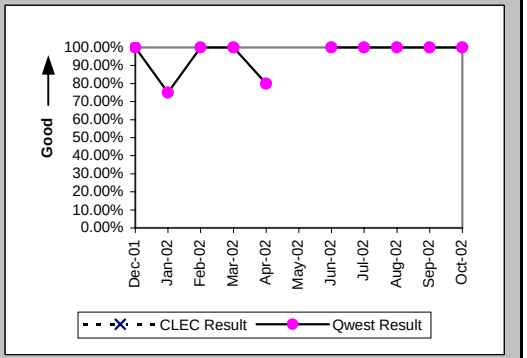
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	303	33.66%	0	0	12	35	34.29%	47.47%	-0.07	-1.04	No
Jan-02	106	400	26.50%	0	0	7	28	25.00%	43.30%	0.13	-0.92	No
Feb-02	74	295	25.08%	0	0	11	27	40.74%	49.14%	-1.58	-1.96	No
Mar-02	94	331	28.40%	0	0	14	46	30.43%	46.01%	-0.28	-1.17	No
Apr-02	101	361	27.98%	0	0	12	46	26.09%	43.91%	0.24	-0.85	No
May-02	123	374	32.89%	0	0	14	44	31.82%	46.58%	0.12	-0.93	No
Jun-02	64	321	19.94%	0	0	6	21	28.57%	45.18%	-0.85	-1.52	No
Jul-02	100	333	30.03%	0	0	13	44	29.55%	45.62%	0.04	-0.98	No
Aug-02	90	355	25.35%	0	0	3	45	6.67%	24.94%	3.03	0.84	Yes
Sep-02	78	278	28.06%	0	0	10	35	28.57%	45.18%	-0.06	-1.04	No
Oct-02	64	279	22.94%	0	0	7	21	33.33%	47.14%	-0.97	-1.59	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

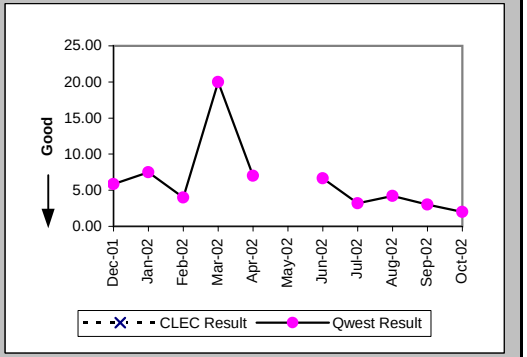
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02												
Jun-02						3	3	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



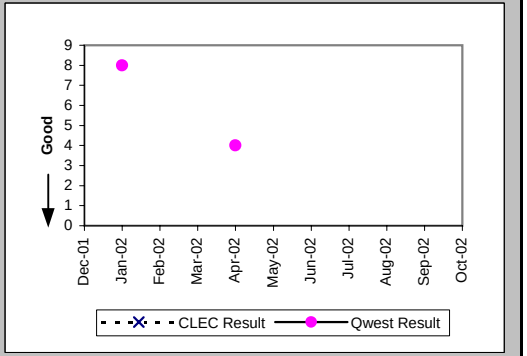
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	6	5.83	6.21			
Jan-02						30	4	7.50	3.11			
Feb-02						4	1	4.00				
Mar-02						60	3	20.00	24.33			
Apr-02						35	5	7.00	3.87			
May-02												
Jun-02						20	3	6.67	8.14			
Jul-02						16	5	3.20	0.84			
Aug-02						21	5	4.20	2.68			
Sep-02						9	3	3.00	1.00			
Oct-02						2	1	2.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

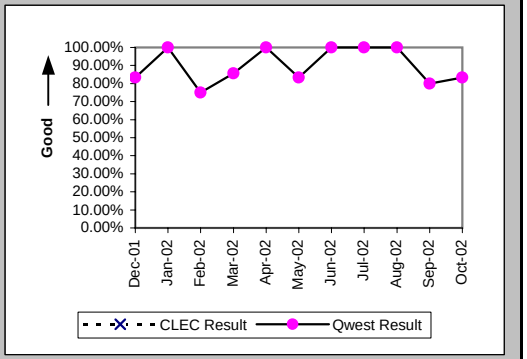
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	1	8.00				
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

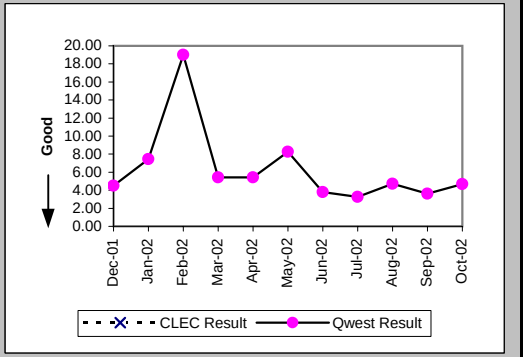
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						6	7	85.71%	34.99%			
Apr-02						9	9	100.00%	0.00%			
May-02						10	12	83.33%	37.27%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						8	10	80.00%	40.00%			
Oct-02						5	6	83.33%	37.27%			



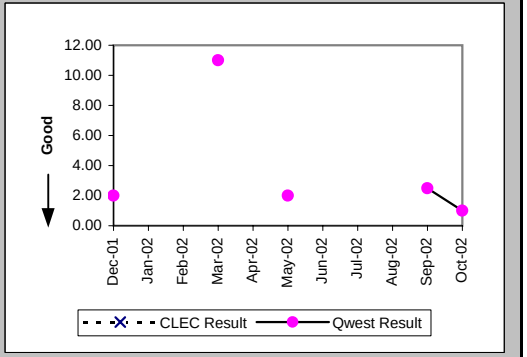
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	6	4.50	4.46			
Jan-02						52	7	7.43	7.61			
Feb-02						152	8	19.00	28.74			
Mar-02						38	7	5.43	4.89			
Apr-02						49	9	5.44	3.47			
May-02						99	12	8.25	8.39			
Jun-02						38	10	3.80	1.99			
Jul-02						13	4	3.25	1.71			
Aug-02						33	7	4.71	1.98			
Sep-02						36	10	3.60	2.12			
Oct-02						28	6	4.67	2.42			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

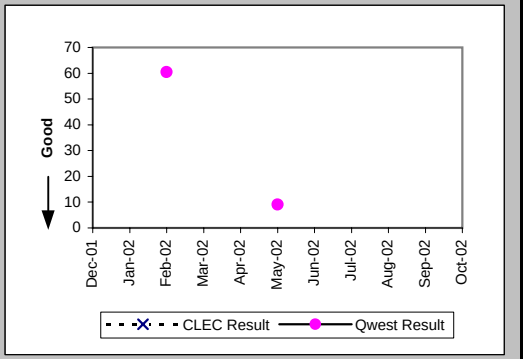
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02												
Mar-02						11	1	11.00				
Apr-02												
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						5	2	2.50	2.12			
Oct-02						1	1	1.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

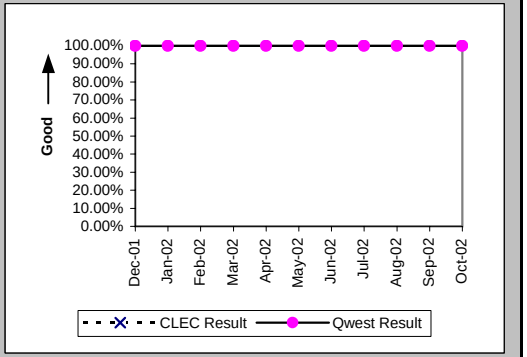
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						121	2	60.50	3.54			
Mar-02												
Apr-02												
May-02						9	1	9.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



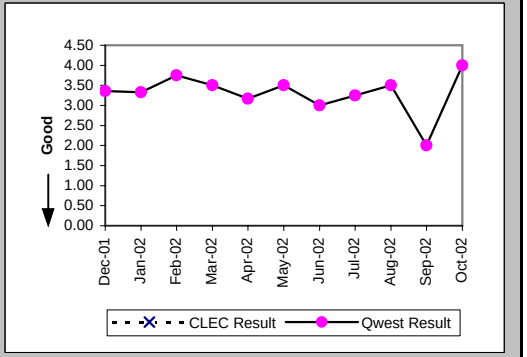
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	11	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						20	20	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

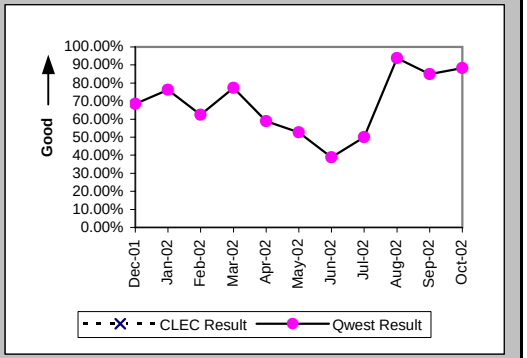
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	11	3.36	2.11			
Jan-02						10	3	3.33	1.53			
Feb-02						30	8	3.75	1.39			
Mar-02						7	2	3.50	0.71			
Apr-02						19	6	3.17	0.98			
May-02						21	6	3.50	1.22			
Jun-02						9	3	3.00	1.00			
Jul-02						13	4	3.25	1.26			
Aug-02						14	4	3.50	1.00			
Sep-02						2	1	2.00				
Oct-02						8	2	4.00	1.41			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

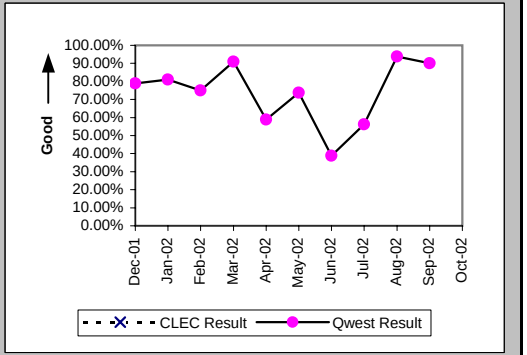
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	19	68.42%	46.48%			
Jan-02						16	21	76.19%	42.59%			
Feb-02						15	24	62.50%	48.41%			
Mar-02						17	22	77.27%	41.91%			
Apr-02						10	17	58.82%	49.22%			
May-02						10	19	52.63%	49.93%			
Jun-02						7	18	38.89%	48.75%			
Jul-02						8	16	50.00%	50.00%			
Aug-02						15	16	93.75%	24.21%			
Sep-02						17	20	85.00%	35.71%			
Oct-02						15	17	88.24%	32.22%			



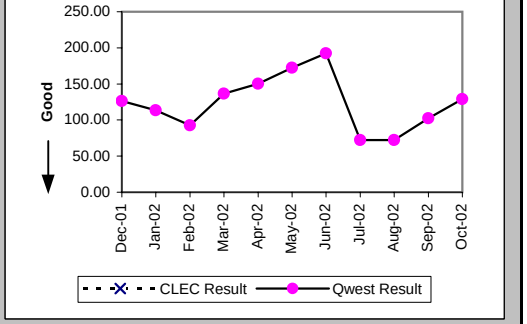
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	19	78.95%	40.77%			
Jan-02						17	21	80.95%	39.27%			
Feb-02						18	24	75.00%	43.30%			
Mar-02						20	22	90.91%	28.75%			
Apr-02						10	17	58.82%	49.22%			
May-02						14	19	73.68%	44.03%			
Jun-02						7	18	38.89%	48.75%			
Jul-02						9	16	56.25%	49.61%			
Aug-02						15	16	93.75%	24.21%			
Sep-02						18	20	90.00%	30.00%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

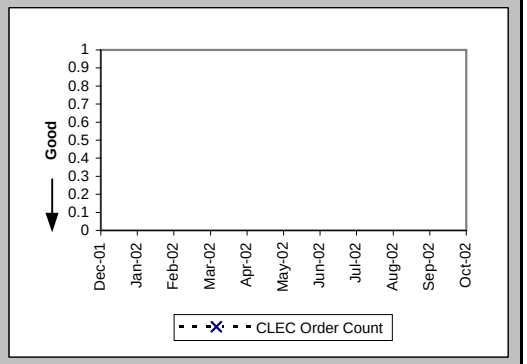
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						505	4	126.25	105.39			
Jan-02						567	5	113.40	118.25			
Feb-02						371	4	92.75	119.59			
Mar-02						409	3	136.33	137.24			
Apr-02						451	3	150.33	149.00			
May-02						517	3	172.33	149.00			
Jun-02						577	3	192.33	149.00			
Jul-02						434	6	72.33	145.24			
Aug-02						579	8	72.38	129.32			
Sep-02						716	7	102.29	136.36			
Oct-02						775	6	129.17	151.24			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

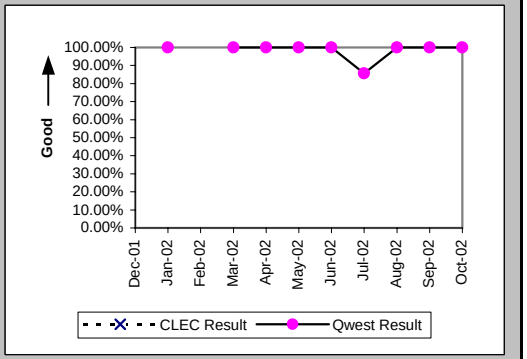
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

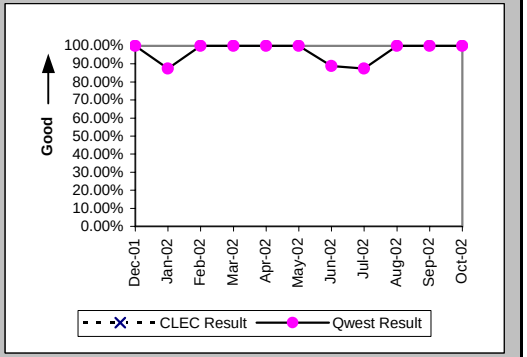
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02						4	4	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



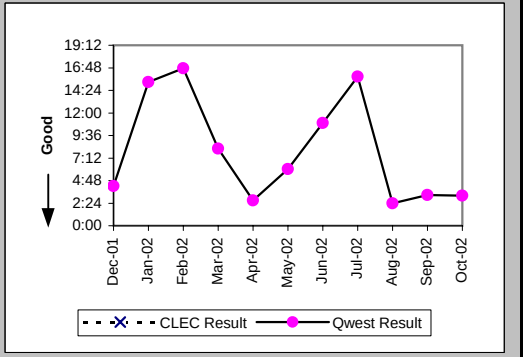
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

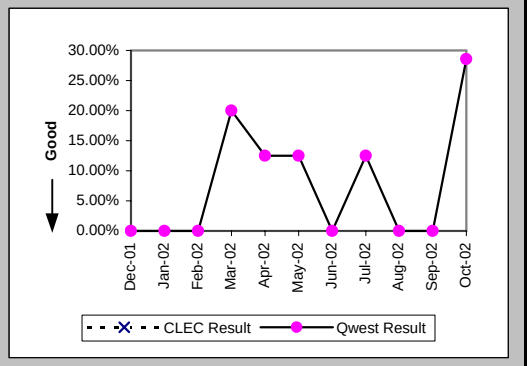
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4:13	1	4:13				
Jan-02						122:16	8	15:17	22:54			
Feb-02						16:45	1	16:45				
Mar-02						41:06	5	8:13	7:50			
Apr-02						21:33	8	2:42	1:10			
May-02						42:11	7	6:02	6:36			
Jun-02						98:14	9	10:55	21:27			
Jul-02						126:47	8	15:51	24:25			
Aug-02						16:31	7	2:22	0:47			
Sep-02						22:56	7	3:17	1:38			
Oct-02						22:16	7	3:11	1:18			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

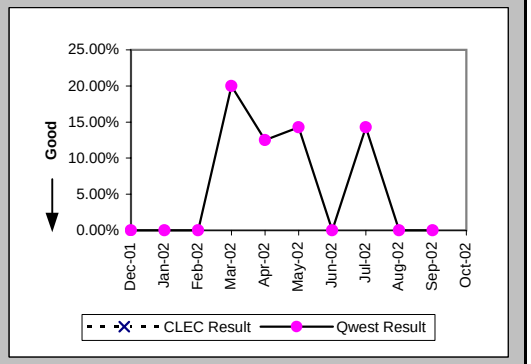
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						1	8	12.50%	33.07%			
Jun-02						0	9	0.00%	0.00%			
Jul-02						1	8	12.50%	33.07%			
Aug-02						0	7	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			
Oct-02						2	7	28.57%	45.18%			



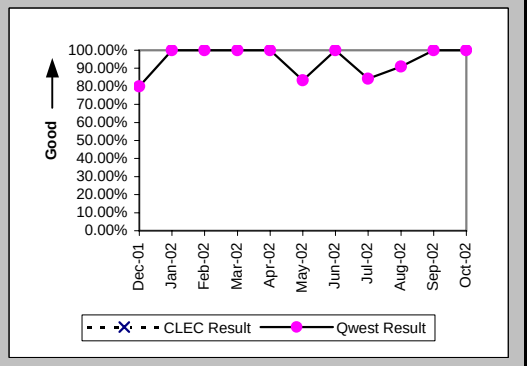
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						1	7	14.29%	34.99%			
Jun-02						0	8	0.00%	0.00%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						0	6	0.00%	0.00%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

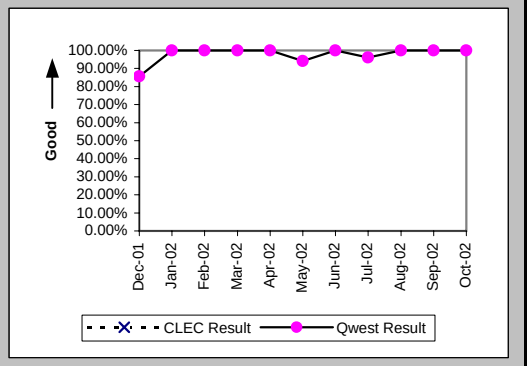
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	5	80.00%	40.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						9	9	100.00%	0.00%			
May-02						10	12	83.33%	37.27%			
Jun-02						15	15	100.00%	0.00%			
Jul-02						16	19	84.21%	36.46%			
Aug-02						10	11	90.91%	28.75%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

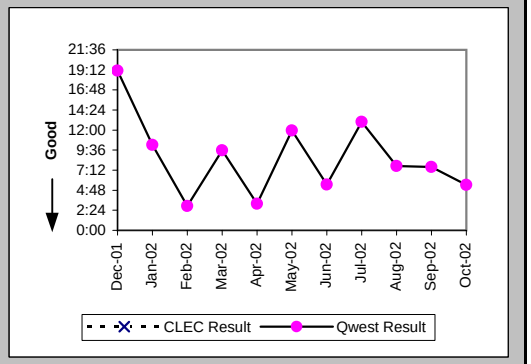
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						16	17	94.12%	23.53%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						25	26	96.15%	19.23%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						13	13	100.00%	0.00%			



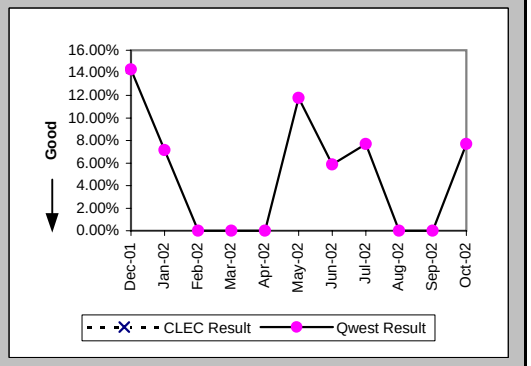
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133:45	7	19:06	24:36			
Jan-02						143:19	14	10:14	7:22			
Feb-02						11:36	4	2:54	2:09			
Mar-02						76:33	8	9:34	9:06			
Apr-02						31:44	10	3:10	1:45			
May-02						203:07	17	11:57	16:04			
Jun-02						93:17	17	5:29	6:05			
Jul-02						337:56	26	13:00	15:14			
Aug-02						107:40	14	7:41	8:34			
Sep-02						60:39	8	7:35	7:02			
Oct-02						70:40	13	5:26	6:36			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

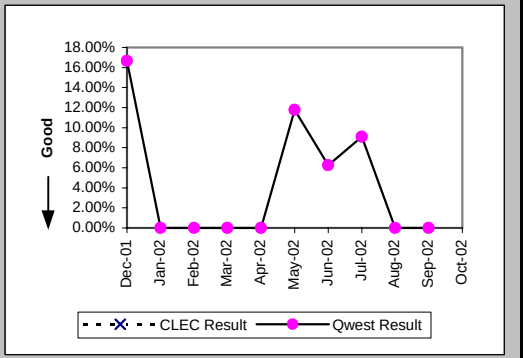
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						1	14	7.14%	25.75%			
Feb-02						0	4	0.00%	0.00%			
Mar-02						0	8	0.00%	0.00%			
Apr-02						0	10	0.00%	0.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						1	17	5.88%	23.53%			
Jul-02						2	26	7.69%	26.65%			
Aug-02						0	14	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			
Oct-02						1	13	7.69%	26.65%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

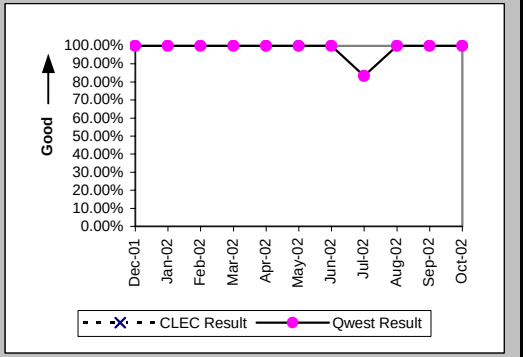
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						0	9	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						0	9	0.00%	0.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						1	16	6.25%	24.21%			
Jul-02						2	22	9.09%	28.75%			
Aug-02						0	12	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			
Oct-02												



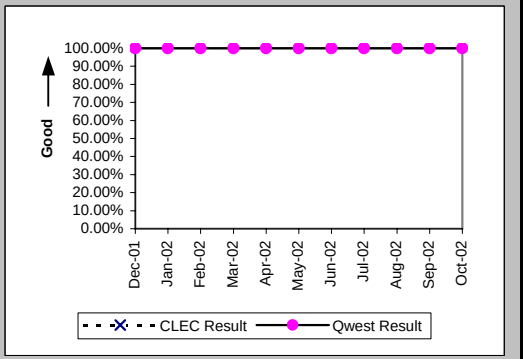
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

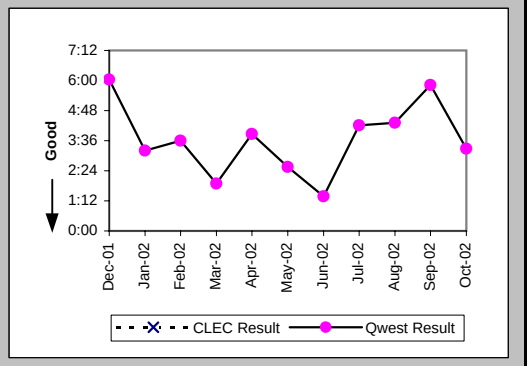
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02						17	17	100.00%	0.00%			
Feb-02						17	17	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	16	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

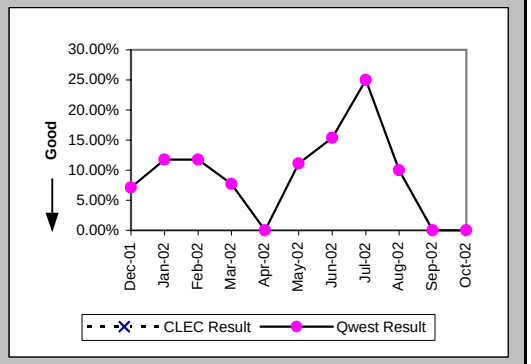
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						84:22	14	6:02	6:56			
Jan-02						54:20	17	3:12	3:15			
Feb-02						61:05	17	3:36	6:51			
Mar-02						24:25	13	1:53	2:15			
Apr-02						42:36	11	3:52	5:34			
May-02						45:48	18	2:33	3:41			
Jun-02						17:59	13	1:23	1:59			
Jul-02						67:23	16	4:13	6:29			
Aug-02						43:05	10	4:19	4:56			
Sep-02						69:48	12	5:49	6:07			
Oct-02						16:27	5	3:17	2:38			



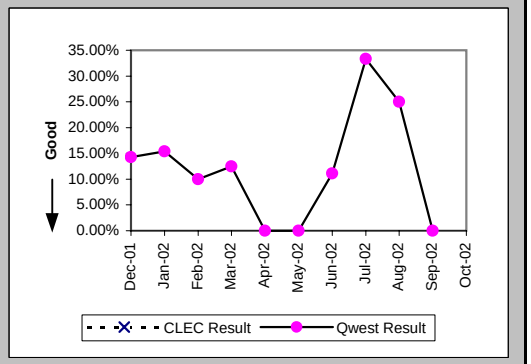
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	14	7.14%	25.75%			
Jan-02						2	17	11.76%	32.22%			
Feb-02						2	17	11.76%	32.22%			
Mar-02						1	13	7.69%	26.65%			
Apr-02						0	11	0.00%	0.00%			
May-02						2	18	11.11%	31.43%			
Jun-02						2	13	15.38%	36.08%			
Jul-02						4	16	25.00%	43.30%			
Aug-02						1	10	10.00%	30.00%			
Sep-02						0	12	0.00%	0.00%			
Oct-02						0	5	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

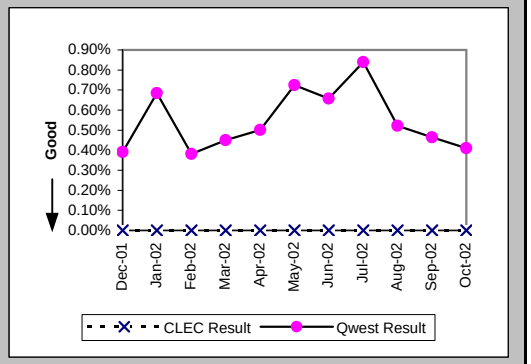
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						2	13	15.38%	36.08%			
Feb-02						1	10	10.00%	30.00%			
Mar-02						1	8	12.50%	33.07%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	7	0.00%	0.00%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						4	12	33.33%	47.14%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

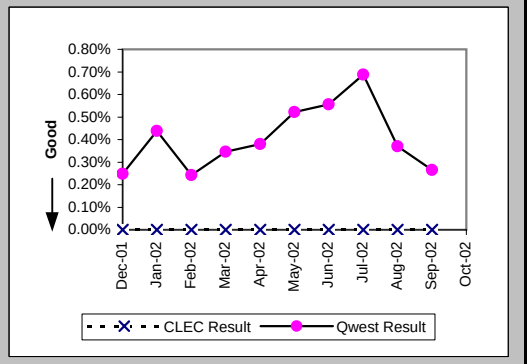
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	22	5631	0.39%	6.24%	-0.11	-1.07	No
Jan-02	0	2	0.00%	0	0	39	5701	0.68%	8.24%	-0.12	-1.07	No
Feb-02	0	1	0.00%	0	0	22	5758	0.38%	6.17%	-0.06	-1.04	No
Mar-02	0	1	0.00%	0	0	26	5783	0.45%	6.69%	-0.07	-1.04	No
Apr-02	0	1	0.00%	0	0	29	5797	0.50%	7.06%	-0.07	-1.04	No
May-02	0	1	0.00%	0	0	43	5935	0.72%	8.48%	-0.09	-1.05	No
Jun-02	0	6	0.00%	0	0	39	5930	0.66%	8.08%	-0.2	-1.12	No
Jul-02	0	6	0.00%	0	0	50	5960	0.84%	9.12%	-0.23	-1.14	No
Aug-02	0	1	0.00%	0	0	31	5941	0.52%	7.20%	-0.07	-1.04	No
Sep-02	0	1	0.00%	0	0	28	6039	0.46%	6.79%	-0.07	-1.04	No
Oct-02	0	1	0.00%	0	0	25	6093	0.41%	6.39%	-0.06	-1.04	No



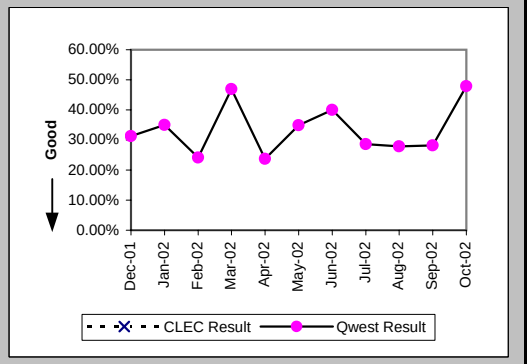
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	14	5631	0.25%	4.98%	-0.09	-1.05	No
Jan-02	0	2	0.00%	0	0	25	5701	0.44%	6.61%	-0.09	-1.06	No
Feb-02	0	1	0.00%	0	0	14	5758	0.24%	4.92%	-0.05	-1.03	No
Mar-02	0	1	0.00%	0	0	20	5783	0.35%	5.87%	-0.06	-1.04	No
Apr-02	0	1	0.00%	0	0	22	5797	0.38%	6.15%	-0.06	-1.04	No
May-02	0	1	0.00%	0	0	31	5935	0.52%	7.21%	-0.07	-1.04	No
Jun-02	0	6	0.00%	0	0	33	5930	0.56%	7.44%	-0.18	-1.11	No
Jul-02	0	6	0.00%	0	0	41	5960	0.69%	8.27%	-0.2	-1.12	No
Aug-02	0	1	0.00%	0	0	22	5941	0.37%	6.07%	-0.06	-1.04	No
Sep-02	0	1	0.00%	0	0	16	6039	0.26%	5.14%	-0.05	-1.03	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

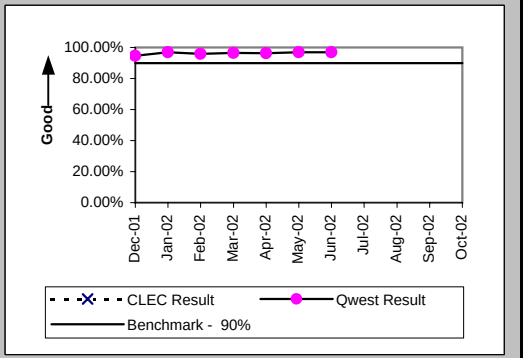
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	32	31.25%	46.35%			
Jan-02						21	60	35.00%	47.70%			
Feb-02						7	29	24.14%	42.79%			
Mar-02						23	49	46.94%	49.91%			
Apr-02						9	38	23.68%	42.51%			
May-02						23	66	34.85%	47.65%			
Jun-02						26	65	40.00%	48.99%			
Jul-02						20	70	28.57%	45.18%			
Aug-02						12	43	27.91%	44.85%			
Sep-02						11	39	28.21%	45.00%			
Oct-02						23	48	47.92%	49.96%			



Checklist #4 - Unbundled Loop - Analog Installation

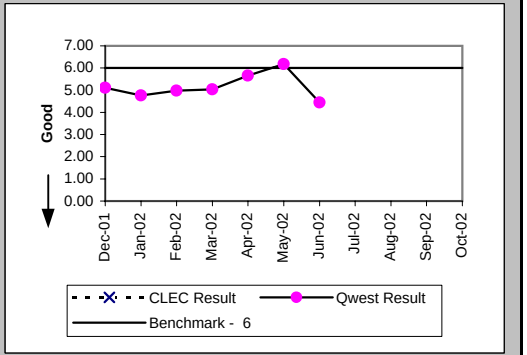
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						433	458	94.54%	22.72%			
Jan-02						524	541	96.86%	17.45%			
Feb-02						423	441	95.92%	19.79%			
Mar-02						448	464	96.55%	18.25%			
Apr-02						396	411	96.35%	18.75%			
May-02						447	461	96.96%	17.16%			
Jun-02						383	395	96.96%	17.16%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



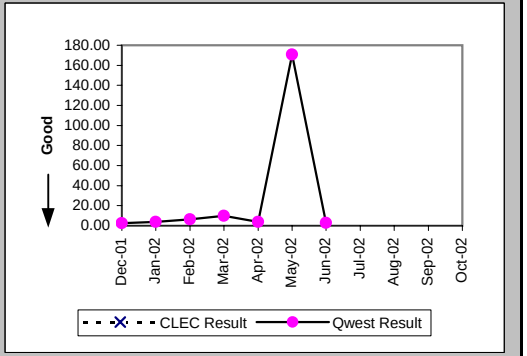
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2358	461	5.11	6.39			
Jan-02						2589	544	4.76	7.19			
Feb-02						2208	443	4.98	6.99			
Mar-02						2342	466	5.03	8.62			
Apr-02						2330	412	5.66	21.01			
May-02						2886	467	6.18	24.27			
Jun-02						1800	405	4.44	3.87			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

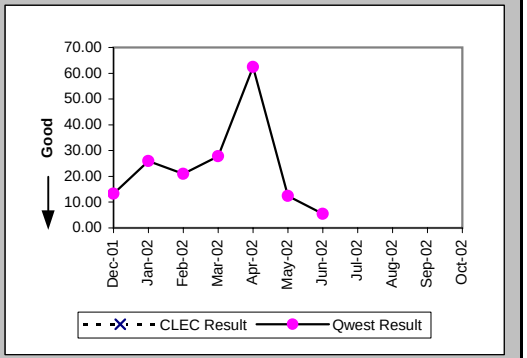
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	7	2.71	2.98			
Jan-02						41	11	3.73	2.90			
Feb-02						75	12	6.25	5.24			
Mar-02						78	8	9.75	21.56			
Apr-02						19	5	3.80	2.95			
May-02						512	3	170.67	293.87			
Jun-02						17	6	2.83	1.83			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

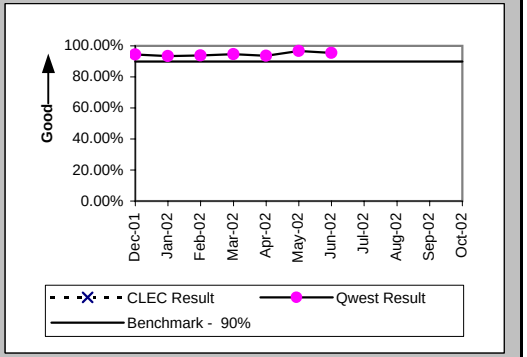
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						239	18	13.28	10.43			
Jan-02						156	6	26.00	33.89			
Feb-02						147	7	21.00	31.42			
Mar-02						222	8	27.75	48.57			
Apr-02						437	7	62.43	142.88			
May-02						137	11	12.45	8.91			
Jun-02						38	7	5.43	3.55			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



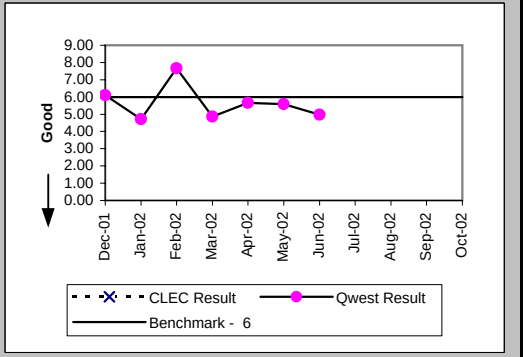
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						877	929	94.40%	22.99%			
Jan-02						982	1052	93.35%	24.92%			
Feb-02						791	843	93.83%	24.06%			
Mar-02						742	784	94.64%	22.52%			
Apr-02						912	975	93.54%	24.58%			
May-02						1111	1148	96.78%	17.66%			
Jun-02						1049	1100	95.36%	21.03%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

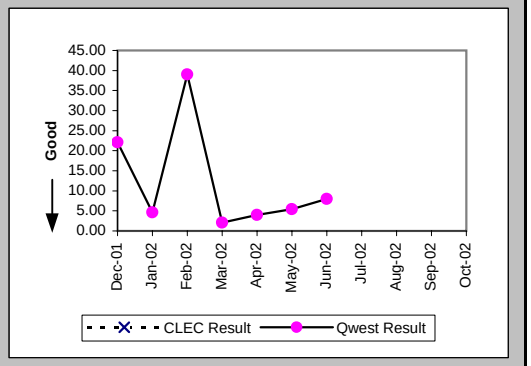
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5681	932	6.10	12.99			
Jan-02						4986	1056	4.72	6.78			
Feb-02						6494	848	7.66	39.81			
Mar-02						3832	787	4.87	5.49			
Apr-02						5546	979	5.66	7.51			
May-02						6461	1157	5.58	8.08			
Jun-02						5543	1112	4.98	6.45			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Analog Installation

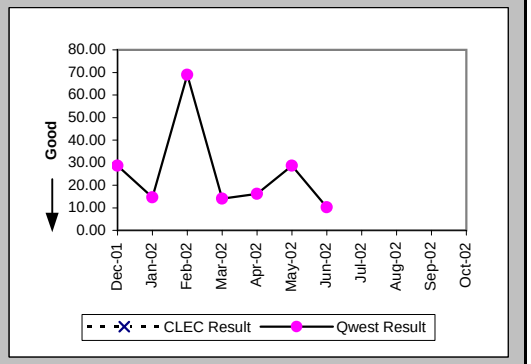
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						309	14	22.07	67.15			
Jan-02						116	25	4.64	7.90			
Feb-02						820	21	39.05	121.13			
Mar-02						21	10	2.10	1.29			
Apr-02						80	20	4.00	7.50			
May-02						92	17	5.41	5.65			
Jun-02						232	29	8.00	24.73			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



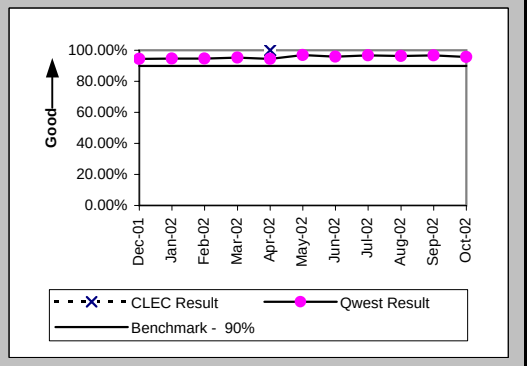
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1116	39	28.62	32.67			
Jan-02						657	45	14.60	17.08			
Feb-02						2205	32	68.91	153.88			
Mar-02						450	32	14.06	11.38			
Apr-02						698	43	16.23	13.96			
May-02						573	20	28.65	33.90			
Jun-02						235	23	10.22	7.59			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

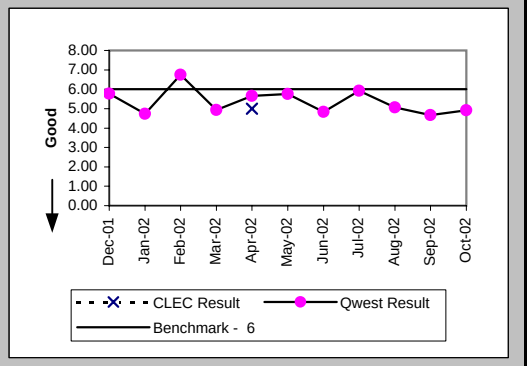
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1310	1387	94.45%	22.90%			
Jan-02						1506	1593	94.54%	22.72%			
Feb-02						1214	1284	94.55%	22.70%			
Mar-02						1190	1248	95.35%	21.05%			
Apr-02	1	1	100.00%	0	0	1308	1386	94.37%	23.05%	-0.24	-1.15	No
May-02						1558	1609	96.83%	17.52%			
Jun-02						1432	1495	95.79%	20.09%			
Jul-02						1503	1554	96.72%	17.82%			
Aug-02						1578	1639	96.28%	18.93%			
Sep-02						1451	1501	96.67%	17.94%			
Oct-02						1363	1424	95.72%	20.25%			



Checklist #4 - Unbundled Loop - Analog Installation

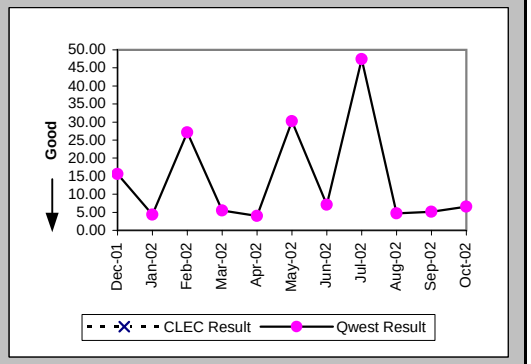
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8039	1393	5.77	11.25			
Jan-02						7575	1600	4.73	6.92			
Feb-02						8702	1291	6.74	32.54			
Mar-02						6174	1253	4.93	6.82			
Apr-02	5	1	5.00	0	0	7876	1391	5.66	13.04	-0.05	-1.03	No
May-02						9347	1624	5.76	14.69			
Jun-02						7343	1517	4.84	5.87			
Jul-02						9238	1561	5.92	26.03			
Aug-02						8291	1640	5.06	6.26			
Sep-02						7027	1508	4.66	4.17			
Oct-02						7033	1430	4.92	5.99			



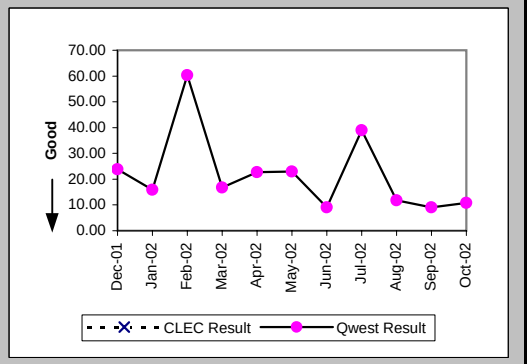
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						328	21	15.62	54.96			
Jan-02						157	36	4.36	6.74			
Feb-02						895	33	27.12	97.14			
Mar-02						99	18	5.50	14.41			
Apr-02						99	25	3.96	6.78			
May-02						604	20	30.20	113.06			
Jun-02						249	35	7.11	22.54			
Jul-02						854	18	47.44	179.45			
Aug-02						126	27	4.67	4.39			
Sep-02						144	28	5.14	6.93			
Oct-02						196	30	6.53	11.81			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

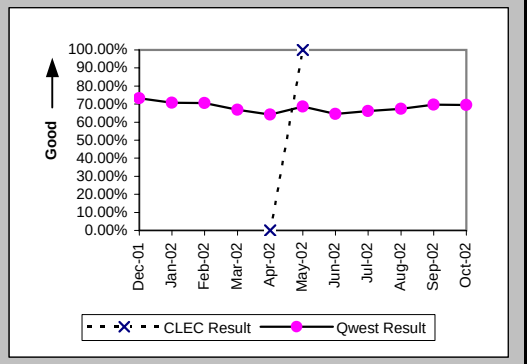
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1355	57	23.77	28.44			
Jan-02						813	51	15.94	19.63			
Feb-02						2352	39	60.31	140.78			
Mar-02						672	40	16.80	23.60			
Apr-02						1135	50	22.70	54.12			
May-02						710	31	22.90	28.57			
Jun-02						273	30	9.10	7.11			
Jul-02						1443	37	39.00	98.48			
Aug-02						402	34	11.82	14.20			
Sep-02						264	29	9.10	9.45			
Oct-02						379	35	10.83	16.62			



Checklist #4 - Unbundled Loop - Analog Installation

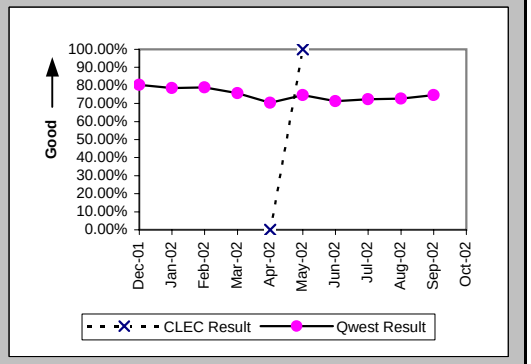
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1068	1458	73.25%	44.27%			
Jan-02						1060	1497	70.81%	45.46%			
Feb-02						1021	1446	70.61%	45.56%			
Mar-02						851	1272	66.90%	47.06%			
Apr-02	0	1	0.00%	0	0	849	1322	64.22%	47.94%	0.92	-0.44	No
May-02	1	1	100.00%	0	0	1035	1508	68.63%	46.40%	-0.68	-1.41	No
Jun-02						1013	1571	64.48%	47.86%			
Jul-02						1017	1539	66.08%	47.34%			
Aug-02						1078	1601	67.33%	46.90%			
Sep-02						1096	1574	69.63%	45.98%			
Oct-02						1021	1469	69.50%	46.04%			



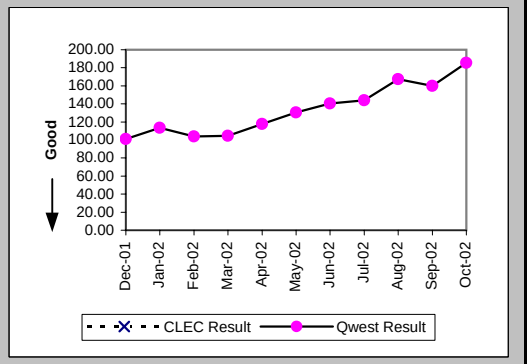
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1170	1458	80.25%	39.81%			
Jan-02						1176	1497	78.56%	41.04%			
Feb-02						1141	1446	78.91%	40.80%			
Mar-02						964	1272	75.79%	42.84%			
Apr-02	0	1	0.00%	0	0	931	1322	70.42%	45.64%	1.05	-0.36	No
May-02	1	1	100.00%	0	0	1126	1508	74.67%	43.49%	-0.58	-1.35	No
Jun-02						1120	1571	71.29%	45.24%			
Jul-02						1114	1539	72.38%	44.71%			
Aug-02						1163	1601	72.64%	44.58%			
Sep-02						1176	1574	74.71%	43.47%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

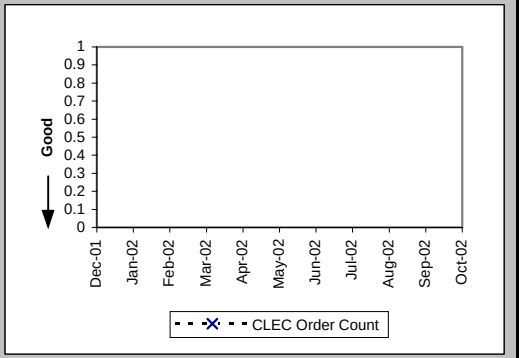
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14656	145	101.08	75.84			
Jan-02						17502	154	113.65	80.58			
Feb-02						16649	160	104.06	89.73			
Mar-02						17985	172	104.56	93.35			
Apr-02						16725	142	117.78	97.96			
May-02						18135	139	130.47	106.81			
Jun-02						19649	140	140.35	118.29			
Jul-02						20467	142	144.13	121.58			
Aug-02						22240	133	167.22	126.56			
Sep-02						24773	155	159.83	135.26			
Oct-02						24462	132	185.32	140.45			



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

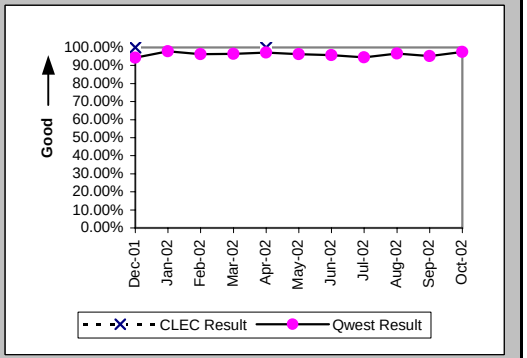
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Analog Repair

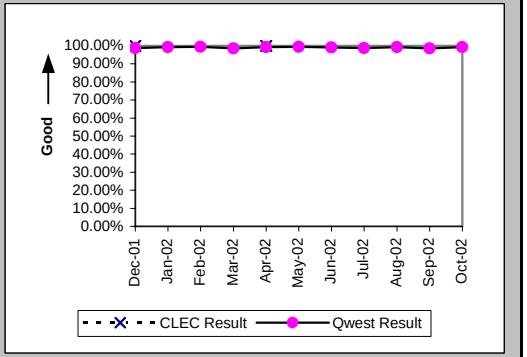
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1234	1307	94.41%	22.96%	-0.24	-1.15	No
Jan-02						1323	1352	97.86%	14.49%			
Feb-02						1107	1150	96.26%	18.97%			
Mar-02						1247	1292	96.52%	18.33%			
Apr-02	3	3	100.00%	0	0	1688	1736	97.24%	16.40%	-0.29	-1.18	No
May-02						1725	1791	96.31%	18.84%			
Jun-02						1822	1904	95.69%	20.30%			
Jul-02						2341	2479	94.43%	22.93%			
Aug-02						2169	2244	96.66%	17.97%			
Sep-02						1668	1752	95.21%	21.37%			
Oct-02						1593	1634	97.49%	15.64%			



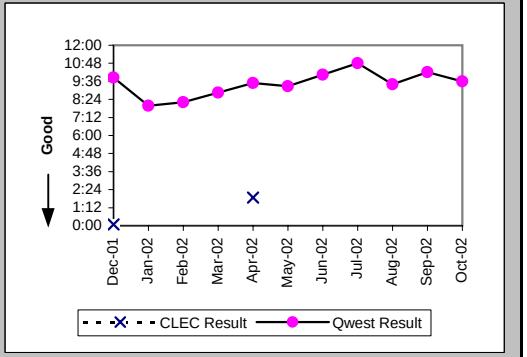
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1987	2013	98.71%	11.29%	-0.11	-1.07	No
Jan-02						2197	2214	99.23%	8.73%			
Feb-02						1864	1873	99.52%	6.92%			
Mar-02						2095	2126	98.54%	11.99%			
Apr-02	3	3	100.00%	0	0	2599	2617	99.31%	8.26%	-0.14	-1.09	No
May-02						2647	2663	99.40%	7.73%			
Jun-02						2697	2719	99.19%	8.96%			
Jul-02						3307	3349	98.75%	11.13%			
Aug-02						3030	3049	99.38%	7.87%			
Sep-02						2443	2478	98.59%	11.80%			
Oct-02						2313	2328	99.36%	8.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

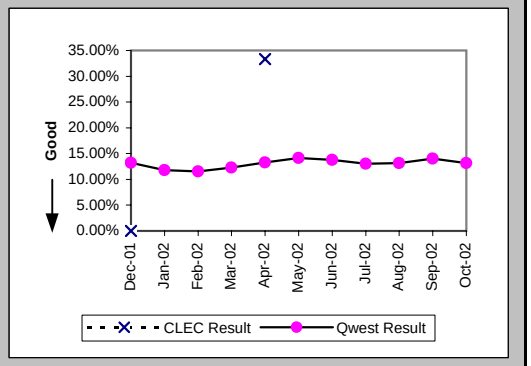
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:05	1	0:05	0	0	19826:11	2013	9:51	11:01	-0.89	-1.54	No
Jan-02						17662:10	2214	7:59	10:26			
Feb-02						15381:53	1873	8:13	10:16			
Mar-02						18798:51	2126	8:51	11:40			
Apr-02	5:37	3	1:52	0	0	24800:20	2617	9:29	10:46	-1.22	-1.74	No
May-02						24707:37	2663	9:17	9:44			
Jun-02						27285:54	2719	10:02	10:51			
Jul-02						36162:02	3349	10:48	11:17			
Aug-02						28669:39	3049	9:24	10:07			
Sep-02						25306:23	2478	10:13	12:06			
Oct-02						22359:28	2328	9:36	10:21			



Checklist #4 - Unbundled Loop - Analog Repair

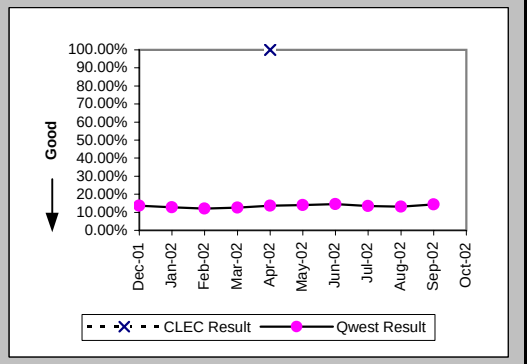
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	269	2035	13.22%	33.87%	-0.39	-1.24	No
Jan-02						265	2243	11.81%	32.28%			
Feb-02						219	1897	11.54%	31.96%			
Mar-02						266	2160	12.31%	32.86%			
Apr-02	1	3	33.33%	0	0	350	2639	13.26%	33.92%	0.85	-0.48	No
May-02						383	2702	14.17%	34.88%			
Jun-02						382	2768	13.80%	34.49%			
Jul-02						442	3399	13.00%	33.63%			
Aug-02						409	3112	13.14%	33.79%			
Sep-02						357	2545	14.03%	34.73%			
Oct-02						312	2374	13.14%	33.79%			



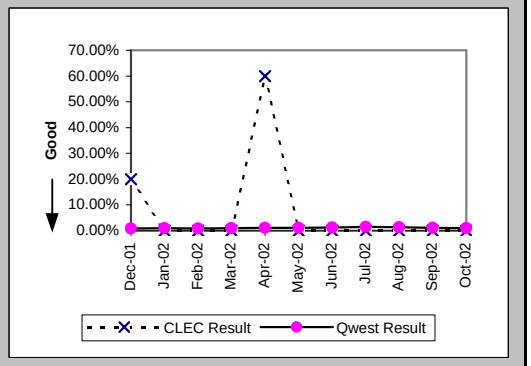
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						191	1390	13.74%	34.43%			
Jan-02						203	1583	12.82%	33.44%			
Feb-02						156	1286	12.13%	32.65%			
Mar-02						190	1514	12.55%	33.13%			
Apr-02	1	1	100.00%	0	0	286	2106	13.58%	34.26%	1.5	-0.09	No
May-02						304	2161	14.07%	34.77%			
Jun-02						330	2267	14.56%	35.27%			
Jul-02						371	2755	13.47%	34.14%			
Aug-02						331	2536	13.05%	33.69%			
Sep-02						297	2066	14.38%	35.08%			
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

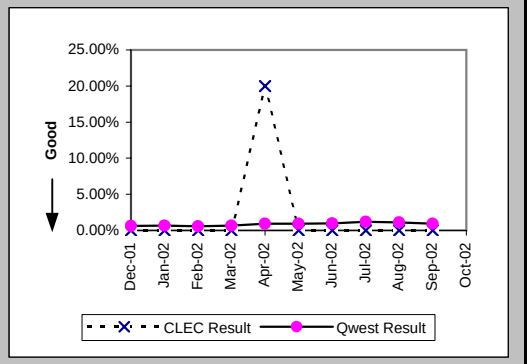
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	0	0	2035	231260	0.88%	9.34%	2.02	0.23	Yes
Jan-02	0	5	0.00%	0	0	2243	230834	0.97%	9.81%	-0.22	-1.13	No
Feb-02	0	5	0.00%	0	0	1897	230827	0.82%	9.03%	-0.2	-1.12	No
Mar-02	0	5	0.00%	0	0	2160	230402	0.94%	9.64%	-0.22	-1.13	No
Apr-02	3	5	60.00%	0	0	2639	229816	1.15%	10.65%	4.34	1.64	Yes
May-02	0	5	0.00%	0	0	2702	229199	1.18%	10.79%	-0.24	-1.15	No
Jun-02	0	5	0.00%	0	0	2768	228332	1.21%	10.94%	-0.25	-1.15	No
Jul-02	0	5	0.00%	0	0	3399	228172	1.49%	12.11%	-0.27	-1.17	No
Aug-02	0	5	0.00%	0	0	3112	227359	1.37%	11.62%	-0.26	-1.16	No
Sep-02	0	5	0.00%	0	0	2545	227316	1.12%	10.52%	-0.24	-1.14	No
Oct-02	0	5	0.00%	0	0	2374	226590	1.05%	10.18%	-0.23	-1.14	No



Checklist #4 - Unbundled Loop - Analog Repair

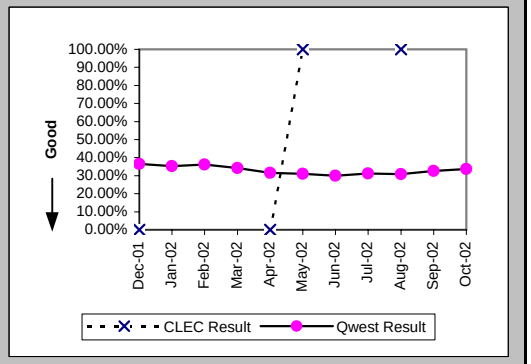
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	1390	231260	0.60%	7.73%	-0.17	-1.11	No
Jan-02	0	5	0.00%	0	0	1583	230834	0.69%	8.25%	-0.19	-1.11	No
Feb-02	0	5	0.00%	0	0	1286	230827	0.56%	7.44%	-0.17	-1.1	No
Mar-02	0	5	0.00%	0	0	1514	230402	0.66%	8.08%	-0.18	-1.11	No
Apr-02	1	5	20.00%	0	0	2106	229816	0.92%	9.53%	2	0.22	Yes
May-02	0	5	0.00%	0	0	2161	229199	0.94%	9.66%	-0.22	-1.13	No
Jun-02	0	5	0.00%	0	0	2267	228332	0.99%	9.91%	-0.22	-1.14	No
Jul-02	0	5	0.00%	0	0	2755	228172	1.21%	10.92%	-0.25	-1.15	No
Aug-02	0	5	0.00%	0	0	2536	227359	1.12%	10.50%	-0.24	-1.14	No
Sep-02	0	5	0.00%	0	0	2066	227316	0.91%	9.49%	-0.21	-1.13	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

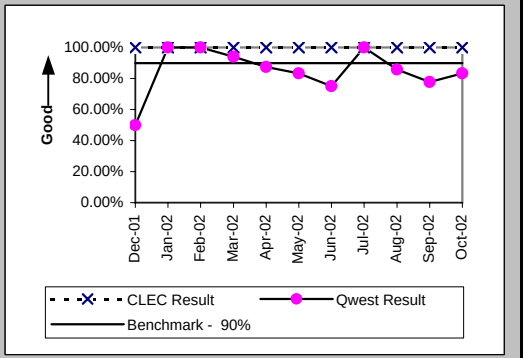
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1175	3210	36.60%	48.17%	-0.76	-1.46	No
Jan-02						1227	3470	35.36%	47.81%			
Feb-02						1074	2971	36.15%	48.04%			
Mar-02						1128	3288	34.31%	47.47%			
Apr-02	0	3	0.00%	0	0	1218	3857	31.58%	46.48%	-1.18	-1.72	No
May-02	1	1	100.00%	0	0	1212	3914	30.97%	46.24%	1.02	-0.38	No
Jun-02						1188	3956	30.03%	45.84%			
Jul-02						1537	4936	31.14%	46.31%			
Aug-02	1	1	100.00%	0	0	1394	4506	30.94%	46.22%	1.02	-0.38	No
Sep-02						1229	3774	32.56%	46.86%			
Oct-02						1204	3578	33.65%	47.25%			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

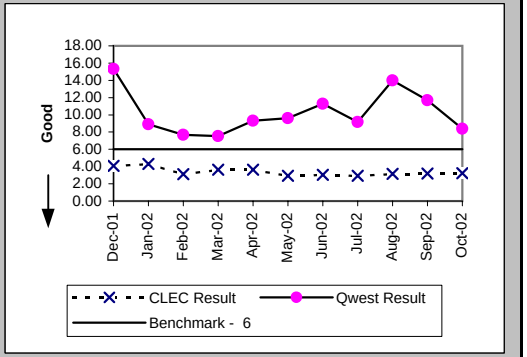
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	1	0	2	4	50.00%	50.00%	-1.83	-2.11	No
Jan-02	18	18	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	No
Feb-02	29	29	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	No
Mar-02	21	21	100.00%	0	1	16	17	94.12%	23.53%	-0.77	-1.47	No
Apr-02	30	30	100.00%	0	0	7	8	87.50%	33.07%	-0.95	-1.58	No
May-02	19	19	100.00%	0	0	5	6	83.33%	37.27%	-0.95	-1.58	No
Jun-02	26	26	100.00%	0	0	9	12	75.00%	43.30%	-1.65	-2.01	No
Jul-02	27	27	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	No
Aug-02	34	34	100.00%	0	0	6	7	85.71%	34.99%	-0.98	-1.6	No
Sep-02	39	39	100.00%	0	0	7	9	77.78%	41.57%	-1.45	-1.88	No
Oct-02	24	24	100.00%	0	0	10	12	83.33%	37.27%	-1.26	-1.77	No



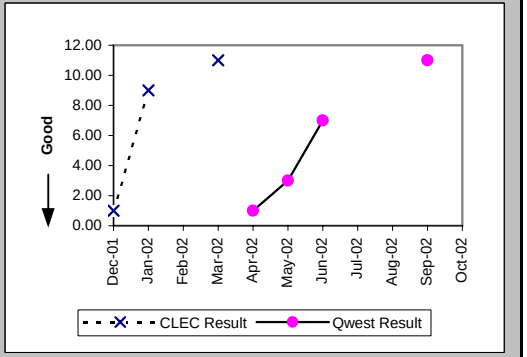
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	22	4.09	0	0	46	3	15.33	9.07	-2.01	-2.22	No
Jan-02	43	10	4.30	9	0	80	9	8.89	4.14	-2.41	-2.47	No
Feb-02	53	17	3.12	12	0	100	13	7.69	5.07	-2.45	-2.49	No
Mar-02	76	21	3.62	1	1	113	15	7.53	3.76	-3.08	-2.87	No
Apr-02	87	24	3.62	6	0	84	9	9.33	1.94	-7.54	-5.58	No
May-02	47	16	2.94	4	0	48	5	9.60	5.18	-2.51	-2.53	No
Jun-02	73	24	3.04	2	0	124	11	11.27	7.66	-2.95	-2.8	No
Jul-02	76	26	2.92	1	0	55	6	9.17	3.71	-3.72	-3.26	No
Aug-02	85	27	3.15	7	0	98	7	14.00	16.16	-1.58	-1.96	No
Sep-02	121	38	3.18	1	0	117	10	11.70	10.48	-2.29	-2.39	No
Oct-02	74	23	3.22	1	0	84	10	8.40	5.15	-2.66	-2.62	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

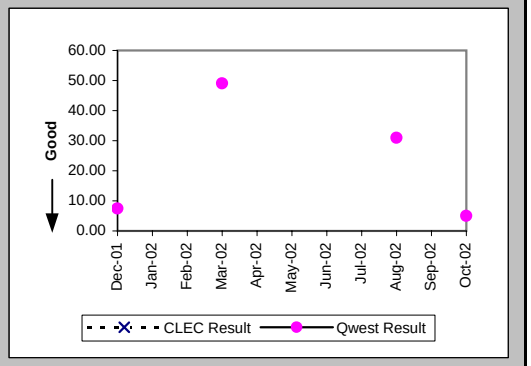
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0							
Jan-02	9	1	9.00	0	0							
Feb-02												
Mar-02	11	1	11.00	0	0							
Apr-02						1	1	1.00				
May-02						3	1	3.00				
Jun-02						21	3	7.00	7.94			
Jul-02												
Aug-02												
Sep-02						33	3	11.00	8.54			
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

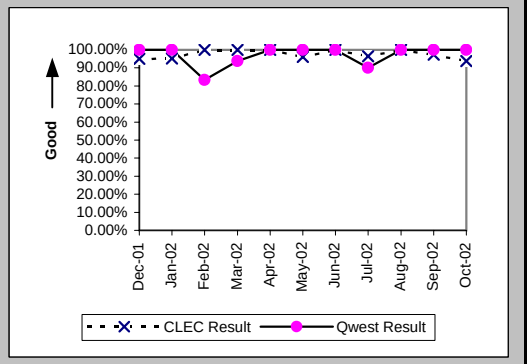
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	2	7.50	2.12			
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						31	1	31.00				
Sep-02												
Oct-02						10	2	5.00	2.83			



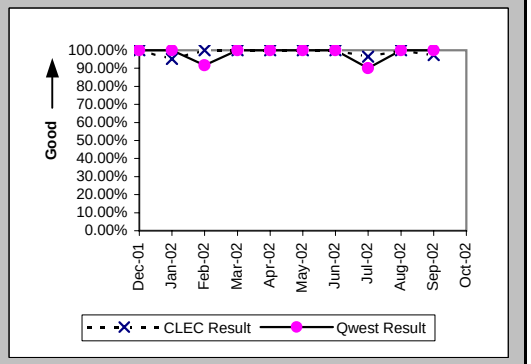
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	20	95.00%	0	0	10	10	100.00%	N/A	N/A	-0.78	No
Jan-02	20	21	95.24%	0	0	7	7	100.00%	N/A	N/A	-0.87	No
Feb-02	24	24	100.00%	0	0	10	12	83.33%	37.27%	-1.26	-1.77	No
Mar-02	26	26	100.00%	0	0	15	16	93.75%	24.21%	-0.81	-1.49	No
Apr-02	27	27	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
May-02	25	26	96.15%	0	0	8	8	100.00%	N/A	N/A	-0.89	No
Jun-02	24	24	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	27	28	96.43%	0	0	9	10	90.00%	30.00%	-0.58	-1.35	No
Aug-02	31	31	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	36	37	97.30%	0	0	9	9	100.00%	N/A	N/A	-0.93	No
Oct-02	30	32	93.75%	0	0	11	11	100.00%	N/A	N/A	-0.62	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

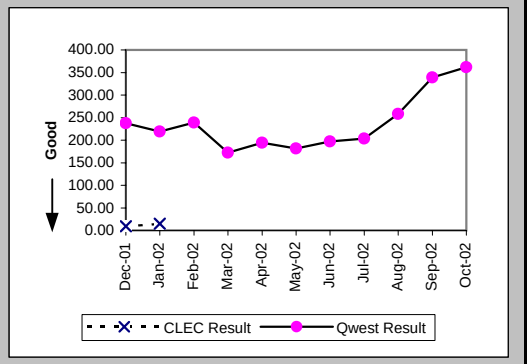
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	20	21	95.24%	0	0	7	7	100.00%	N/A	N/A	-0.87	No
Feb-02	24	24	100.00%	0	0	11	12	91.67%	27.64%	-0.85	-1.52	No
Mar-02	26	26	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
May-02	26	26	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	24	24	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	27	28	96.43%	0	0	9	10	90.00%	30.00%	-0.58	-1.35	No
Aug-02	31	31	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	36	37	97.30%	0	0	9	9	100.00%	N/A	N/A	-0.93	No
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

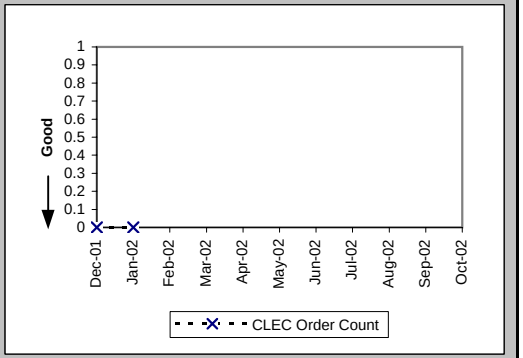
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	0	0	1188	5	237.60	242.58	-0.86	-1.52	No
Jan-02	15	1	15.00	0	0	1315	6	219.17	238.50	-0.79	-1.48	No
Feb-02						1435	6	239.17	238.50			
Mar-02						863	5	172.60	161.48			
Apr-02						973	5	194.60	161.48			
May-02						1089	6	181.50	168.08			
Jun-02						1183	6	197.17	173.75			
Jul-02						1221	6	203.50	189.62			
Aug-02						1290	5	258.00	193.15			
Sep-02						1356	4	339.00	157.91			
Oct-02						1448	4	362.00	157.91			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

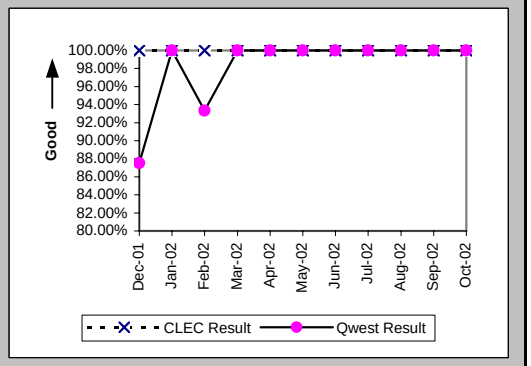
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

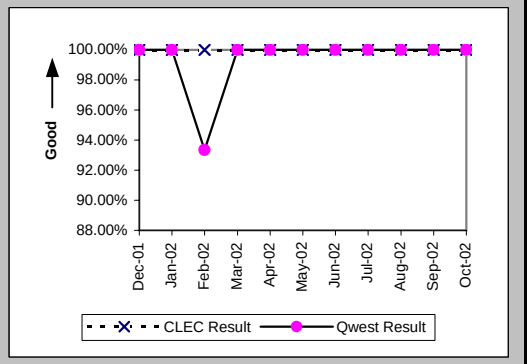
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	7	8	87.50%	33.07%	-0.48	-1.29	No
Jan-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Mar-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



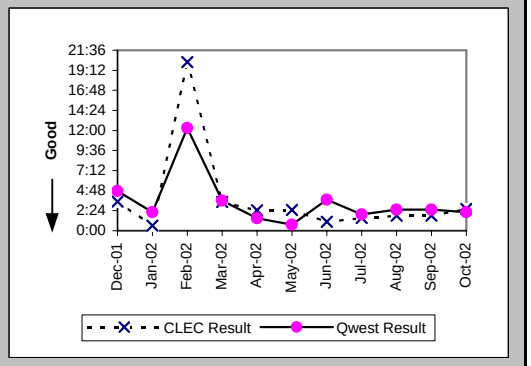
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Mar-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	1	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

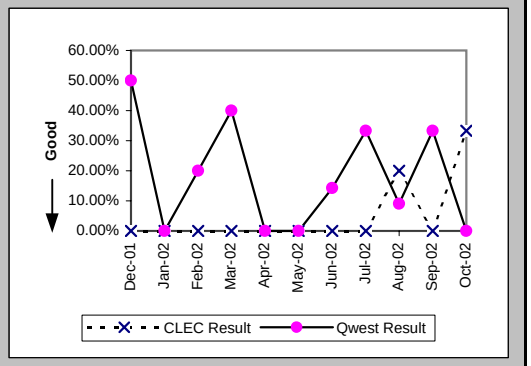
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6:57	2	3:29	1	0	38:10	8	4:46	8:32	-0.19	-1.12	No
Jan-02	0:36	1	0:36	0	0	29:01	13	2:14	1:54	-0.83	-1.5	No
Feb-02	20:10	1	20:10	1	0	184:32	15	12:18	42:11	1.3	-0.21	No
Mar-02	6:52	2	3:26	1	0	53:52	15	3:35	3:24	-0.06	-1.04	No
Apr-02	4:55	2	2:28	0	0	11:56	8	1:30	2:39	0.61	-0.63	No
May-02	9:59	4	2:30	0	0	3:36	5	0:43	0:23	2.05	0.25	Yes
Jun-02	3:15	3	1:05	0	0	26:10	7	3:44	3:33	-1.08	-1.66	No
Jul-02	4:35	3	1:32	0	0	23:24	12	1:57	2:34	-0.25	-1.15	No
Aug-02	8:55	5	1:47	1	0	27:56	11	2:32	1:56	-0.72	-1.44	No
Sep-02	3:36	2	1:48	1	0	15:08	6	2:31	3:03	-0.29	-1.18	No
Oct-02	7:47	3	2:36	2	0	13:20	6	2:13	2:21	0.29	-0.82	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

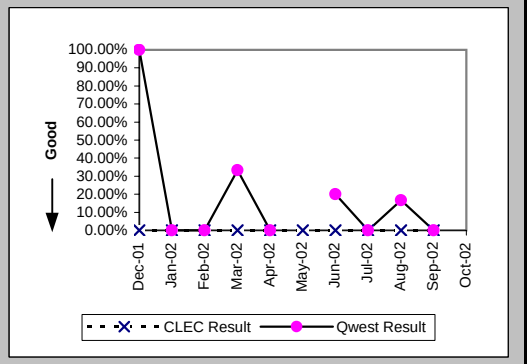
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	4	8	50.00%	50.00%	-1.26	-1.77	No
Jan-02	0	1	0.00%	0	0	0	13	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	1	0	3	15	20.00%	40.00%	-0.48	-1.29	No
Mar-02	0	2	0.00%	1	0	6	15	40.00%	48.99%	-1.08	-1.66	No
Apr-02	0	2	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
May-02	0	4	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Jun-02	0	3	0.00%	0	0	1	7	14.29%	34.99%	-0.59	-1.36	No
Jul-02	0	3	0.00%	0	0	4	12	33.33%	47.14%	-1.1	-1.67	No
Aug-02	1	5	20.00%	1	0	1	11	9.09%	28.75%	0.43	-0.74	No
Sep-02	0	2	0.00%	1	0	2	6	33.33%	47.14%	-0.87	-1.53	No
Oct-02	1	3	33.33%	2	0	0	6	0.00%	N/A	N/A	-0.4	No



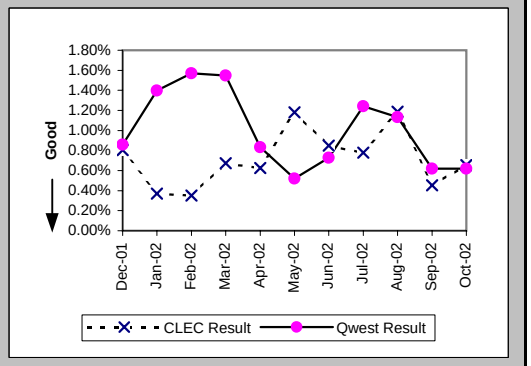
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	2	2	100.00%	N/A	N/A		
Jan-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Mar-02	0	2	0.00%	1	0	3	9	33.33%	47.14%	-0.9	-1.55	No
Apr-02	0	2	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
May-02	0	2	0.00%	0	0							
Jun-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Jul-02	0	2	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	1	0	1	6	16.67%	37.27%	-0.55	-1.33	No
Sep-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

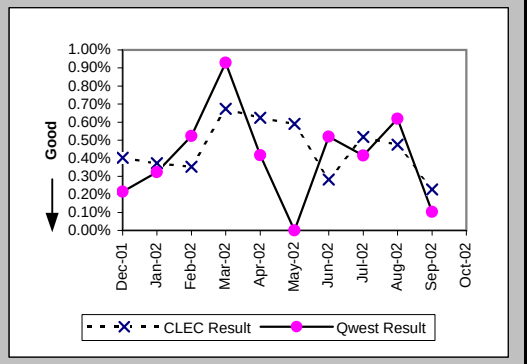
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	249	0.80%	1	0	8	933	0.86%	9.22%	-0.08	-1.05	No
Jan-02	1	269	0.37%	0	0	13	931	1.40%	11.73%	-1.26	-1.77	No
Feb-02	1	284	0.35%	1	0	15	956	1.57%	12.43%	-1.45	-1.88	No
Mar-02	2	297	0.67%	1	0	15	969	1.55%	12.35%	-1.07	-1.65	No
Apr-02	2	320	0.63%	0	0	8	961	0.83%	9.09%	-0.35	-1.22	No
May-02	4	339	1.18%	0	0	5	963	0.52%	7.19%	1.19	-0.27	No
Jun-02	3	354	0.85%	0	0	7	962	0.73%	8.50%	0.23	-0.86	No
Jul-02	3	386	0.78%	0	0	12	966	1.24%	11.08%	-0.7	-1.42	No
Aug-02	5	421	1.19%	1	0	11	970	1.13%	10.59%	0.1	-0.94	No
Sep-02	2	442	0.45%	1	0	6	967	0.62%	7.85%	-0.37	-1.23	No
Oct-02	3	458	0.66%	2	0	6	967	0.62%	7.85%	0.09	-0.95	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

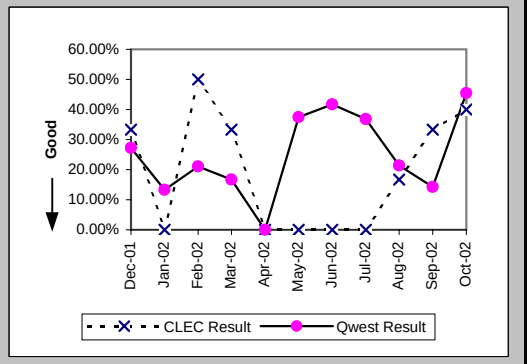
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	249	0.40%	1	0	2	933	0.21%	4.63%	0.46	-0.72	No
Jan-02	1	269	0.37%	0	0	3	931	0.32%	5.67%	0.13	-0.92	No
Feb-02	1	284	0.35%	1	0	5	956	0.52%	7.21%	-0.35	-1.21	No
Mar-02	2	297	0.67%	1	0	9	969	0.93%	9.59%	-0.4	-1.24	No
Apr-02	2	320	0.63%	0	0	4	961	0.42%	6.44%	0.48	-0.71	No
May-02	2	339	0.59%	0	0	0	963	0.00%	N/A	N/A	0.13	Yes
Jun-02	1	354	0.28%	0	0	5	962	0.52%	7.19%	-0.53	-1.32	No
Jul-02	2	386	0.52%	0	0	4	966	0.41%	6.42%	0.26	-0.84	No
Aug-02	2	421	0.48%	1	0	6	970	0.62%	7.84%	-0.31	-1.19	No
Sep-02	1	442	0.23%	1	0	1	967	0.10%	3.21%	0.45	-0.73	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

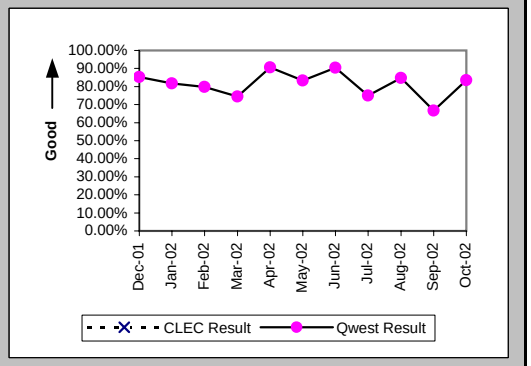
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	3	11	27.27%	44.54%	0.09	-0.94	No
Jan-02	0	1	0.00%	0	0	2	15	13.33%	33.99%	-0.38	-1.23	No
Feb-02	1	2	50.00%	0	0	4	19	21.05%	40.77%	0.7	-0.58	No
Mar-02	1	3	33.33%	0	0	3	18	16.67%	37.27%	0.53	-0.68	No
Apr-02	0	2	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
May-02	0	4	0.00%	0	0	3	8	37.50%	48.41%	-1.26	-1.77	No
Jun-02	0	3	0.00%	0	0	5	12	41.67%	49.30%	-1.31	-1.8	No
Jul-02	0	3	0.00%	0	0	7	19	36.84%	48.24%	-1.23	-1.75	No
Aug-02	1	6	16.67%	0	0	3	14	21.43%	41.03%	-0.24	-1.14	No
Sep-02	1	3	33.33%	0	0	1	7	14.29%	34.99%	0.46	-0.72	No
Oct-02	2	5	40.00%	0	0	5	11	45.45%	49.79%	-0.2	-1.12	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

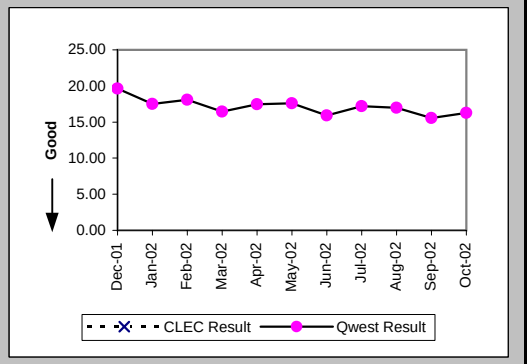
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	75	85.33%	35.38%			
Jan-02						45	55	81.82%	38.57%			
Feb-02						59	74	79.73%	40.20%			
Mar-02						35	47	74.47%	43.60%			
Apr-02						58	64	90.63%	29.15%			
May-02						50	60	83.33%	37.27%			
Jun-02						75	83	90.36%	29.51%			
Jul-02						48	64	75.00%	43.30%			
Aug-02						61	72	84.72%	35.98%			
Sep-02						66	99	66.67%	47.14%			
Oct-02						188	225	83.56%	37.07%			



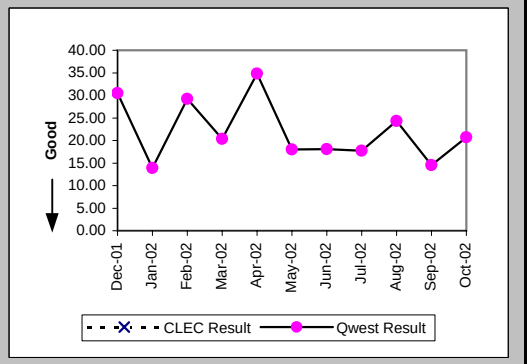
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1962	100	19.62	28.16			
Jan-02						1469	84	17.49	9.15			
Feb-02						1662	92	18.07	15.31			
Mar-02						970	59	16.44	15.57			
Apr-02						1381	79	17.48	19.60			
May-02						1443	82	17.60	12.63			
Jun-02						1688	106	15.92	11.75			
Jul-02						1428	83	17.20	19.46			
Aug-02						1509	89	16.96	15.00			
Sep-02						1714	110	15.58	14.44			
Oct-02						3921	241	16.27	11.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

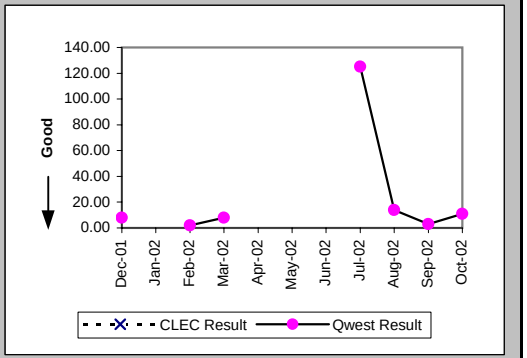
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						640	21	30.48	56.51			
Jan-02						195	14	13.93	14.96			
Feb-02						467	16	29.19	23.91			
Mar-02						366	18	20.33	21.02			
Apr-02						348	10	34.80	42.45			
May-02						396	22	18.00	14.85			
Jun-02						253	14	18.07	12.14			
Jul-02						372	21	17.71	24.01			
Aug-02						438	18	24.33	22.46			
Sep-02						450	31	14.52	8.92			
Oct-02						497	24	20.71	21.74			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

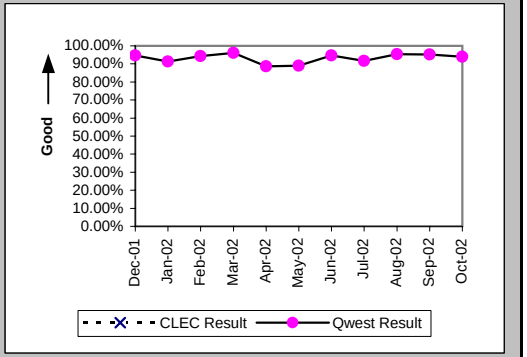
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02						4	2	2.00	0.00			
Mar-02						8	1	8.00				
Apr-02												
May-02												
Jun-02												
Jul-02						125	1	125.00				
Aug-02						14	1	14.00				
Sep-02						9	3	3.00	2.00			
Oct-02						216	20	10.80	11.98			



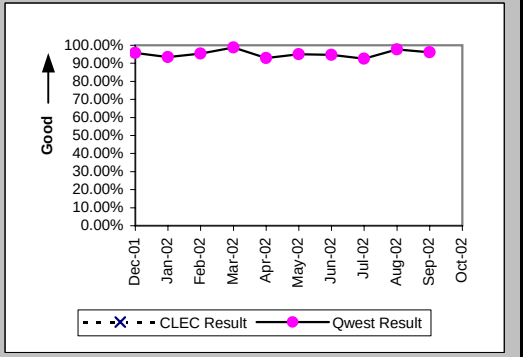
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	94	94.68%	22.44%			
Jan-02						84	92	91.30%	28.18%			
Feb-02						83	88	94.32%	23.15%			
Mar-02						74	77	96.10%	19.35%			
Apr-02						63	71	88.73%	31.62%			
May-02						73	82	89.02%	31.26%			
Jun-02						90	95	94.74%	22.33%			
Jul-02						87	95	91.58%	27.77%			
Aug-02						84	88	95.45%	20.83%			
Sep-02						99	104	95.19%	21.39%			
Oct-02						169	180	93.89%	23.95%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

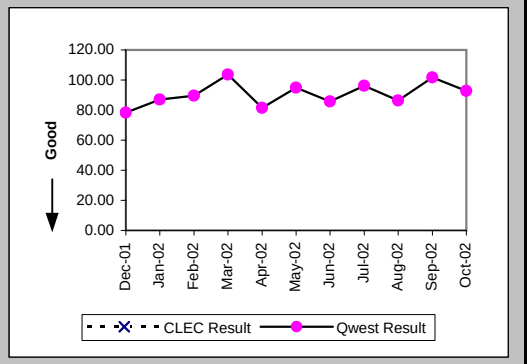
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90	94	95.74%	20.18%			
Jan-02						86	92	93.48%	24.69%			
Feb-02						84	88	95.45%	20.83%			
Mar-02						76	77	98.70%	11.32%			
Apr-02						66	71	92.96%	25.59%			
May-02						78	82	95.12%	21.54%			
Jun-02						90	95	94.74%	22.33%			
Jul-02						88	95	92.63%	26.13%			
Aug-02						86	88	97.73%	14.90%			
Sep-02						100	104	96.15%	19.23%			
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

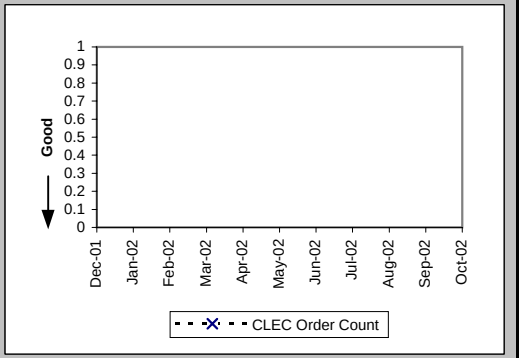
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2269	29	78.24	128.44			
Jan-02						2875	33	87.12	124.84			
Feb-02						3317	37	89.65	125.39			
Mar-02						3625	35	103.57	131.33			
Apr-02						4076	50	81.52	124.74			
May-02						4741	50	94.82	130.11			
Jun-02						4374	51	85.76	112.44			
Jul-02						4421	46	96.11	121.02			
Aug-02						4838	56	86.39	120.90			
Sep-02						5285	52	101.63	128.85			
Oct-02						6031	65	92.78	126.08			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

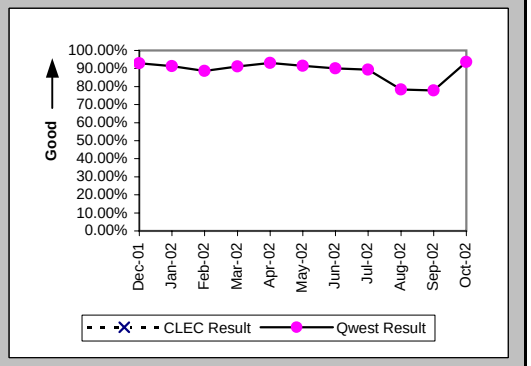
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

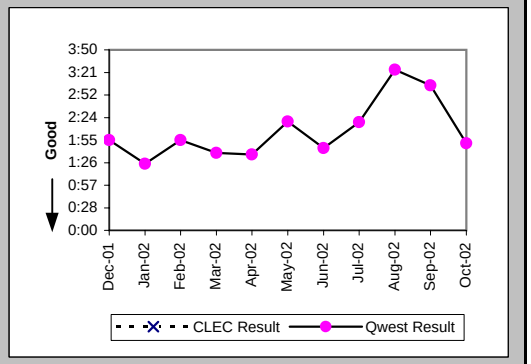
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	56	92.86%	25.75%			
Jan-02						53	58	91.38%	28.07%			
Feb-02						93	105	88.57%	31.82%			
Mar-02						62	68	91.18%	28.36%			
Apr-02						81	87	93.10%	25.34%			
May-02						64	70	91.43%	27.99%			
Jun-02						54	60	90.00%	30.00%			
Jul-02						67	75	89.33%	30.87%			
Aug-02						91	116	78.45%	41.12%			
Sep-02						60	77	77.92%	41.48%			
Oct-02						73	78	93.59%	24.49%			



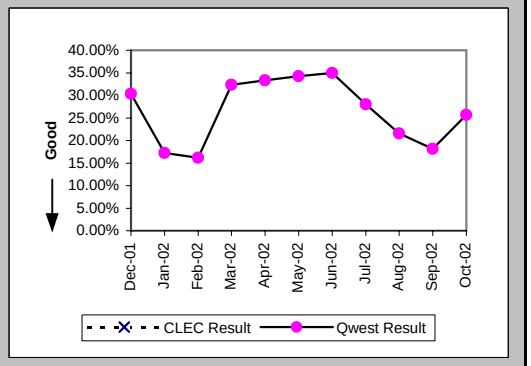
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107:13	56	1:55	1:43			
Jan-02						81:50	58	1:25	1:46			
Feb-02						200:28	105	1:55	2:01			
Mar-02						112:13	68	1:39	2:00			
Apr-02						140:03	87	1:37	1:37			
May-02						161:38	70	2:19	6:06			
Jun-02						104:44	60	1:45	1:37			
Jul-02						172:29	75	2:18	1:49			
Aug-02						395:34	116	3:25	4:07			
Sep-02						237:34	77	3:05	3:34			
Oct-02						144:47	78	1:51	1:36			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

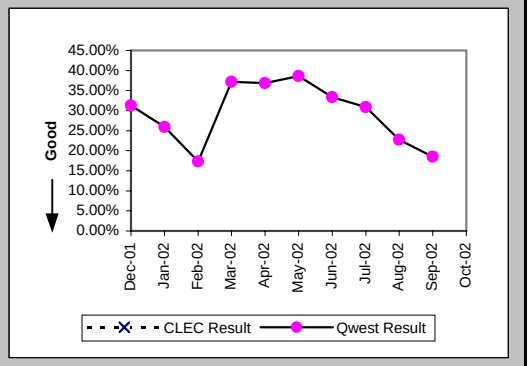
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	56	30.36%	45.98%			
Jan-02						10	58	17.24%	37.77%			
Feb-02						17	105	16.19%	36.84%			
Mar-02						22	68	32.35%	46.78%			
Apr-02						29	87	33.33%	47.14%			
May-02						24	70	34.29%	47.47%			
Jun-02						21	60	35.00%	47.70%			
Jul-02						21	75	28.00%	44.90%			
Aug-02						25	116	21.55%	41.12%			
Sep-02						14	77	18.18%	38.57%			
Oct-02						20	78	25.64%	43.67%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

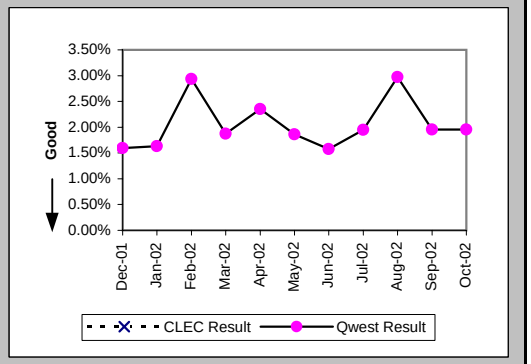
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	32	31.25%	46.35%			
Jan-02						7	27	25.93%	43.82%			
Feb-02						14	81	17.28%	37.81%			
Mar-02						16	43	37.21%	48.34%			
Apr-02						21	57	36.84%	48.24%			
May-02						17	44	38.64%	48.69%			
Jun-02						12	36	33.33%	47.14%			
Jul-02						17	55	30.91%	46.21%			
Aug-02						20	88	22.73%	41.91%			
Sep-02						10	54	18.52%	38.84%			
Oct-02												



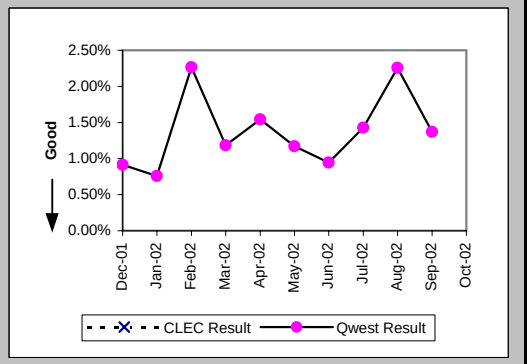
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	3509	1.60%	12.53%			
Jan-02						58	3557	1.63%	12.66%			
Feb-02						105	3577	2.94%	16.88%			
Mar-02						68	3628	1.87%	13.56%			
Apr-02						87	3698	2.35%	15.16%			
May-02						70	3764	1.86%	13.51%			
Jun-02						60	3810	1.57%	12.45%			
Jul-02						75	3849	1.95%	13.82%			
Aug-02						116	3903	2.97%	16.98%			
Sep-02						77	3942	1.95%	13.84%			
Oct-02						78	3990	1.95%	13.84%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

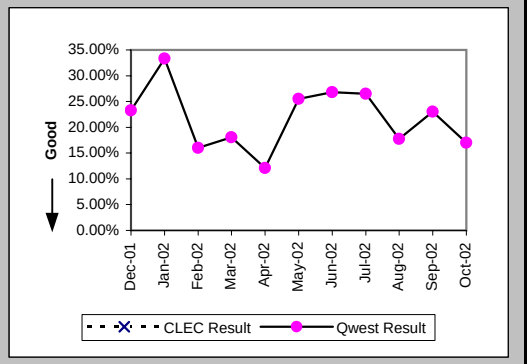
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	3509	0.91%	9.51%			
Jan-02						27	3557	0.76%	8.68%			
Feb-02						81	3577	2.26%	14.88%			
Mar-02						43	3628	1.19%	10.82%			
Apr-02						57	3698	1.54%	12.32%			
May-02						44	3764	1.17%	10.75%			
Jun-02						36	3810	0.94%	9.67%			
Jul-02						55	3849	1.43%	11.87%			
Aug-02						88	3903	2.25%	14.85%			
Sep-02						54	3942	1.37%	11.62%			
Oct-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

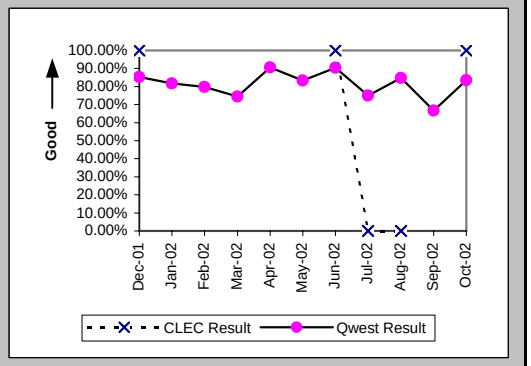
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	73	23.29%	42.27%			
Jan-02						29	87	33.33%	47.14%			
Feb-02						20	125	16.00%	36.66%			
Mar-02						15	83	18.07%	38.48%			
Apr-02						12	99	12.12%	32.64%			
May-02						24	94	25.53%	43.60%			
Jun-02						22	82	26.83%	44.31%			
Jul-02						27	102	26.47%	44.12%			
Aug-02						25	141	17.73%	38.19%			
Sep-02						23	100	23.00%	42.08%			
Oct-02						16	94	17.02%	37.58%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

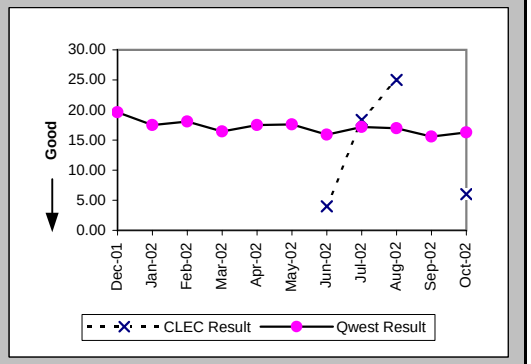
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	64	75	85.33%	35.38%	-0.41	-1.25	No
Jan-02						45	55	81.82%	38.57%			
Feb-02						59	74	79.73%	40.20%			
Mar-02						35	47	74.47%	43.60%			
Apr-02						58	64	90.63%	29.15%			
May-02						50	60	83.33%	37.27%			
Jun-02	1	1	100.00%	0	0	75	83	90.36%	29.51%	-0.32	-1.2	No
Jul-02	0	1	0.00%	2	0	48	64	75.00%	43.30%	1.15	-0.3	No
Aug-02	0	1	0.00%	0	0	61	72	84.72%	35.98%	1.42	-0.14	No
Sep-02						66	99	66.67%	47.14%			
Oct-02	1	1	100.00%	0	0	188	225	83.56%	37.07%	-0.44	-1.27	No



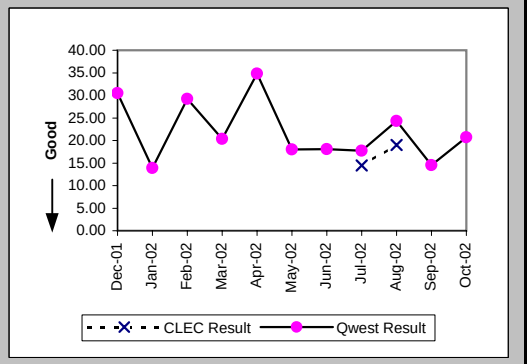
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1962	100	19.62	28.16			
Jan-02						1469	84	17.49	9.15			
Feb-02						1662	92	18.07	15.31			
Mar-02						970	59	16.44	15.57			
Apr-02						1381	79	17.48	19.60			
May-02						1443	82	17.60	12.63			
Jun-02	4	1	4.00	0	0	1688	106	15.92	11.75	-1.01	-1.61	No
Jul-02	55	3	18.33	0	0	1428	83	17.20	19.46	0.64	-0.61	No
Aug-02	25	1	25.00	0	0	1509	89	16.96	15.00	0.84	-0.49	No
Sep-02						1714	110	15.58	14.44			
Oct-02	6	1	6.00	0	0	3921	241	16.27	11.32	-0.91	-1.55	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

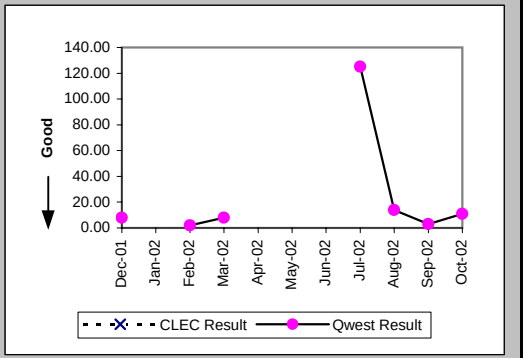
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						640	21	30.48	56.51			
Jan-02						195	14	13.93	14.96			
Feb-02						467	16	29.19	23.91			
Mar-02						366	18	20.33	21.02			
Apr-02						348	10	34.80	42.45			
May-02						396	22	18.00	14.85			
Jun-02						253	14	18.07	12.14			
Jul-02	29	2	14.50	1	0	372	21	17.71	24.01	-0.18	-1.11	No
Aug-02	19	1	19.00	0	0	438	18	24.33	22.46	-0.23	-1.14	No
Sep-02						450	31	14.52	8.92			
Oct-02						497	24	20.71	21.74			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

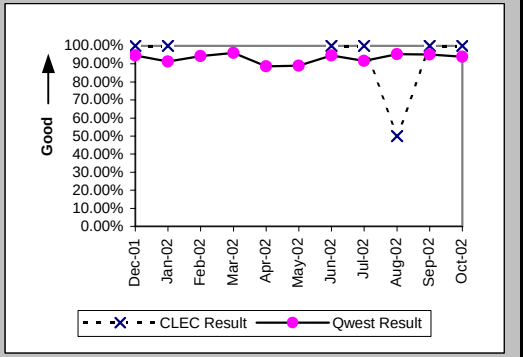
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02						4	2	2.00	0.00			
Mar-02						8	1	8.00				
Apr-02												
May-02												
Jun-02												
Jul-02						125	1	125.00				
Aug-02						14	1	14.00				
Sep-02						9	3	3.00	2.00			
Oct-02						216	20	10.80	11.98			



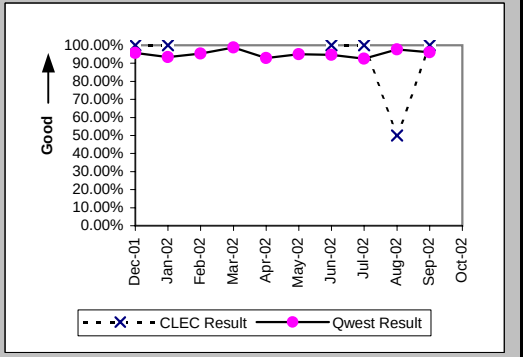
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	89	94	94.68%	22.44%	-0.24	-1.14	No
Jan-02	1	1	100.00%	0	0	84	92	91.30%	28.18%	-0.31	-1.19	No
Feb-02						83	88	94.32%	23.15%			
Mar-02						74	77	96.10%	19.35%			
Apr-02						63	71	88.73%	31.62%			
May-02						73	82	89.02%	31.26%			
Jun-02	1	1	100.00%	0	0	90	95	94.74%	22.33%	-0.23	-1.14	No
Jul-02	2	2	100.00%	0	0	87	95	91.58%	27.77%	-0.42	-1.26	No
Aug-02	1	2	50.00%	0	0	84	88	95.45%	20.83%	1.64	-0.01	No
Sep-02	1	1	100.00%	0	0	99	104	95.19%	21.39%	-0.22	-1.14	No
Oct-02	1	1	100.00%	0	0	169	180	93.89%	23.95%	-0.25	-1.15	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

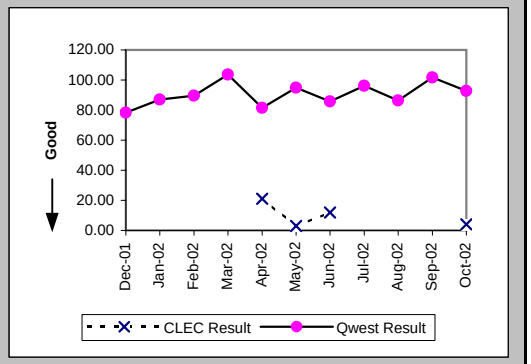
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	90	94	95.74%	20.18%	-0.21	-1.13	No
Jan-02	1	1	100.00%	0	0	86	92	93.48%	24.69%	-0.26	-1.16	No
Feb-02						84	88	95.45%	20.83%			
Mar-02						76	77	98.70%	11.32%			
Apr-02						66	71	92.96%	25.59%			
May-02						78	82	95.12%	21.54%			
Jun-02	1	1	100.00%	0	0	90	95	94.74%	22.33%	-0.23	-1.14	No
Jul-02	2	2	100.00%	0	0	88	95	92.63%	26.13%	-0.39	-1.24	No
Aug-02	1	2	50.00%	0	0	86	88	97.73%	14.90%	1.89	0.15	Yes
Sep-02	1	1	100.00%	0	0	100	104	96.15%	19.23%	-0.2	-1.12	No
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

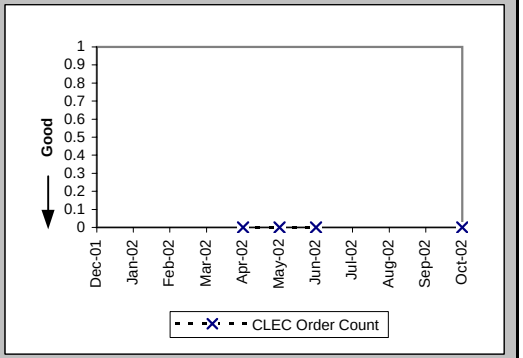
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2269	29	78.24	128.44			
Jan-02						2875	33	87.12	124.84			
Feb-02						3317	37	89.65	125.39			
Mar-02						3625	35	103.57	131.33			
Apr-02	21	1	21.00	0	0	4076	50	81.52	124.74	-0.48	-1.29	No
May-02	3	1	3.00	0	0	4741	50	94.82	130.11	-0.7	-1.42	No
Jun-02	24	2	12.00	0	0	4374	51	85.76	112.44	-0.91	-1.55	No
Jul-02						4421	46	96.11	121.02			
Aug-02						4838	56	86.39	120.90			
Sep-02						5285	52	101.63	128.85			
Oct-02	4	1	4.00	0	0	6031	65	92.78	126.08	-0.7	-1.42	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

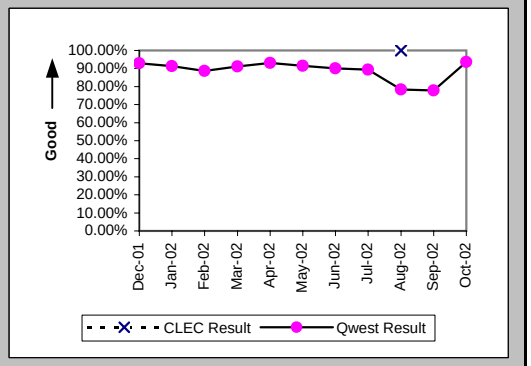
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	0
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	0



Checklist #4 - Unbundled Loop - DS1 Capable Repair

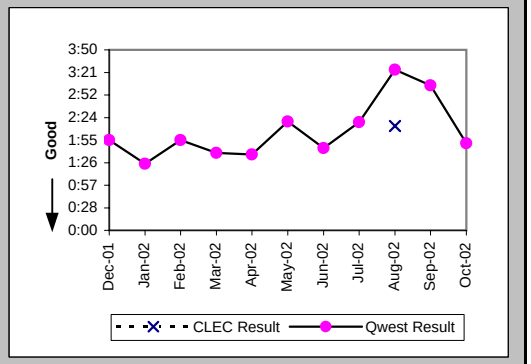
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	56	92.86%	25.75%			
Jan-02						53	58	91.38%	28.07%			
Feb-02						93	105	88.57%	31.82%			
Mar-02						62	68	91.18%	28.36%			
Apr-02						81	87	93.10%	25.34%			
May-02						64	70	91.43%	27.99%			
Jun-02						54	60	90.00%	30.00%			
Jul-02						67	75	89.33%	30.87%			
Aug-02	1	1	100.00%	0	0	91	116	78.45%	41.12%	-0.52	-1.32	No
Sep-02						60	77	77.92%	41.48%			
Oct-02						73	78	93.59%	24.49%			



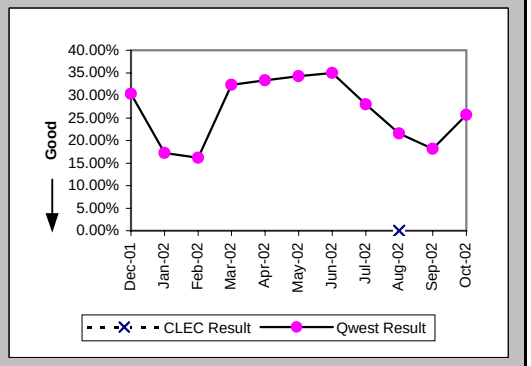
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107:13	56	1:55	1:43			
Jan-02						81:50	58	1:25	1:46			
Feb-02						200:28	105	1:55	2:01			
Mar-02						112:13	68	1:39	2:00			
Apr-02						140:03	87	1:37	1:37			
May-02						161:38	70	2:19	6:06			
Jun-02						104:44	60	1:45	1:37			
Jul-02						172:29	75	2:18	1:49			
Aug-02	2:13	1	2:13	0	0	395:34	116	3:25	4:07	-0.29	-1.18	No
Sep-02						237:34	77	3:05	3:34			
Oct-02						144:47	78	1:51	1:36			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

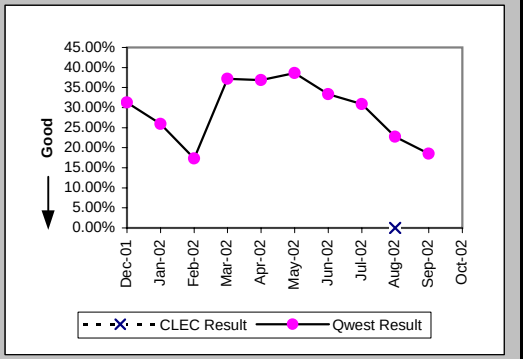
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	56	30.36%	45.98%			
Jan-02						10	58	17.24%	37.77%			
Feb-02						17	105	16.19%	36.84%			
Mar-02						22	68	32.35%	46.78%			
Apr-02						29	87	33.33%	47.14%			
May-02						24	70	34.29%	47.47%			
Jun-02						21	60	35.00%	47.70%			
Jul-02						21	75	28.00%	44.90%			
Aug-02	0	1	0.00%	0	0	25	116	21.55%	41.12%	-0.52	-1.32	No
Sep-02						14	77	18.18%	38.57%			
Oct-02						20	78	25.64%	43.67%			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

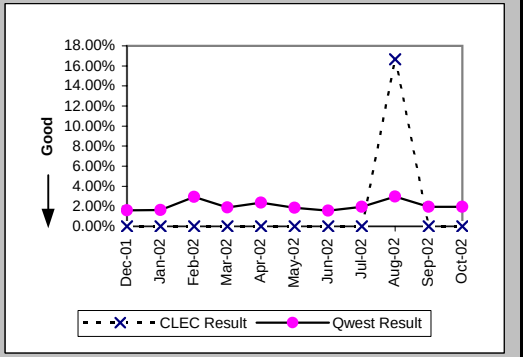
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	32	31.25%	46.35%			
Jan-02						7	27	25.93%	43.82%			
Feb-02						14	81	17.28%	37.81%			
Mar-02						16	43	37.21%	48.34%			
Apr-02						21	57	36.84%	48.24%			
May-02						17	44	38.64%	48.69%			
Jun-02						12	36	33.33%	47.14%			
Jul-02						17	55	30.91%	46.21%			
Aug-02	0	1	0.00%	0	0	20	88	22.73%	41.91%	-0.54	-1.33	No
Sep-02						10	54	18.52%	38.84%			
Oct-02												



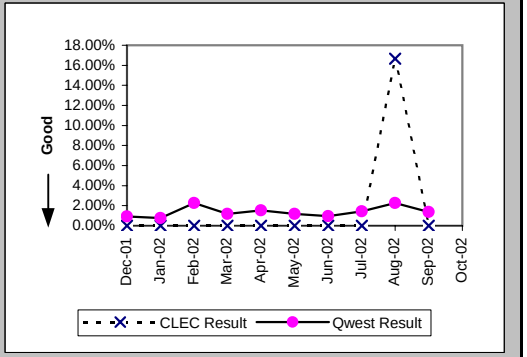
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	56	3509	1.60%	12.53%	-0.13	-1.08	No
Jan-02	0	1	0.00%	0	0	58	3557	1.63%	12.66%	-0.13	-1.08	No
Feb-02	0	1	0.00%	0	0	105	3577	2.94%	16.88%	-0.17	-1.11	No
Mar-02	0	1	0.00%	0	0	68	3628	1.87%	13.56%	-0.14	-1.08	No
Apr-02	0	1	0.00%	0	0	87	3698	2.35%	15.16%	-0.16	-1.09	No
May-02	0	2	0.00%	0	0	70	3764	1.86%	13.51%	-0.19	-1.12	No
Jun-02	0	2	0.00%	0	0	60	3810	1.57%	12.45%	-0.18	-1.11	No
Jul-02	0	6	0.00%	0	0	75	3849	1.95%	13.82%	-0.35	-1.21	No
Aug-02	1	6	16.67%	0	0	116	3903	2.97%	16.98%	1.35	-0.18	No
Sep-02	0	6	0.00%	0	0	77	3942	1.95%	13.84%	-0.35	-1.21	No
Oct-02	0	7	0.00%	0	0	78	3990	1.95%	13.84%	-0.37	-1.23	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

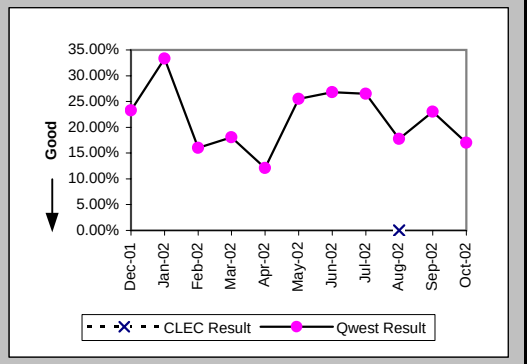
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	32	3509	0.91%	9.51%	-0.1	-1.06	No
Jan-02	0	1	0.00%	0	0	27	3557	0.76%	8.68%	-0.09	-1.05	No
Feb-02	0	1	0.00%	0	0	81	3577	2.26%	14.88%	-0.15	-1.09	No
Mar-02	0	1	0.00%	0	0	43	3628	1.19%	10.82%	-0.11	-1.07	No
Apr-02	0	1	0.00%	0	0	57	3698	1.54%	12.32%	-0.13	-1.08	No
May-02	0	2	0.00%	0	0	44	3764	1.17%	10.75%	-0.15	-1.09	No
Jun-02	0	2	0.00%	0	0	36	3810	0.94%	9.67%	-0.14	-1.08	No
Jul-02	0	6	0.00%	0	0	55	3849	1.43%	11.87%	-0.29	-1.18	No
Aug-02	1	6	16.67%	0	0	88	3903	2.25%	14.85%	1.5	-0.09	No
Sep-02	0	6	0.00%	0	0	54	3942	1.37%	11.62%	-0.29	-1.18	No
Oct-02												



Checklist #4 - Unbundled Loop - DS1 Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

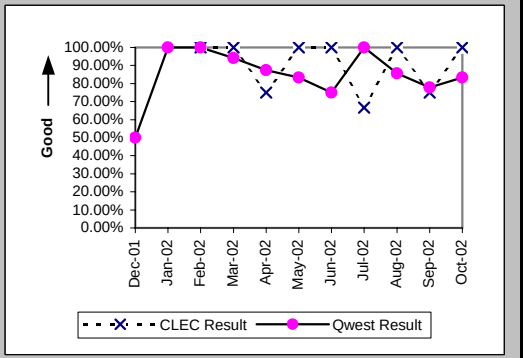
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	73	23.29%	42.27%			
Jan-02						29	87	33.33%	47.14%			
Feb-02						20	125	16.00%	36.66%			
Mar-02						15	83	18.07%	38.48%			
Apr-02						12	99	12.12%	32.64%			
May-02						24	94	25.53%	43.60%			
Jun-02						22	82	26.83%	44.31%			
Jul-02						27	102	26.47%	44.12%			
Aug-02	0	1	0.00%	0	0	25	141	17.73%	38.19%	-0.46	-1.28	No
Sep-02						23	100	23.00%	42.08%			
Oct-02						16	94	17.02%	37.58%			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

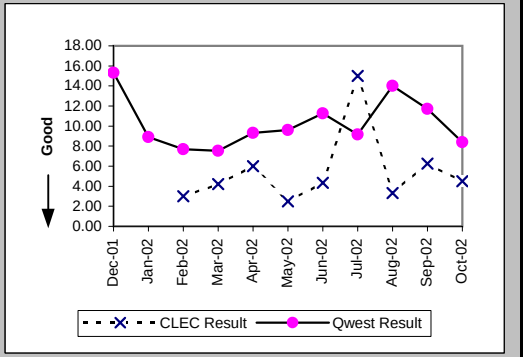
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	16	17	94.12%	23.53%	-0.49	-1.3	No
Apr-02	3	4	75.00%	0	0	7	8	87.50%	33.07%	0.35	-0.78	No
May-02	3	3	100.00%	0	0	5	6	83.33%	37.27%	-0.63	-1.38	No
Jun-02	3	3	100.00%	0	0	9	12	75.00%	43.30%	-0.89	-1.54	No
Jul-02	2	3	66.67%	0	0	7	7	100.00%	N/A	N/A	-0.35	No
Aug-02	3	3	100.00%	0	0	6	7	85.71%	34.99%	-0.59	-1.36	No
Sep-02	3	4	75.00%	0	0	7	9	77.78%	41.57%	0.01	-1	No
Oct-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No



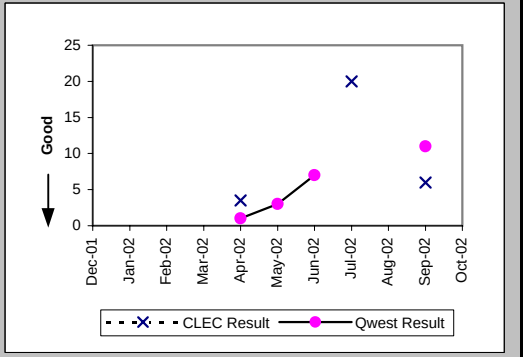
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	3	15.33	9.07			
Jan-02						80	9	8.89	4.14			
Feb-02	3	1	3.00	0	0	100	13	7.69	5.07	-0.89	-1.54	No
Mar-02	21	5	4.20	0	0	113	15	7.53	3.76	-1.72	-2.04	No
Apr-02	18	3	6.00	2	0	84	9	9.33	1.94	-2.58	-2.57	No
May-02	5	2	2.50	1	0	48	5	9.60	5.18	-1.64	-2	No
Jun-02	13	3	4.33	0	0	124	11	11.27	7.66	-1.39	-1.85	No
Jul-02	30	2	15.00	1	0	55	6	9.17	3.71	0.78	-0.53	No
Aug-02	10	3	3.33	0	0	98	7	14.00	16.16	-0.96	-1.58	No
Sep-02	25	4	6.25	0	0	117	10	11.70	10.48	-0.88	-1.53	No
Oct-02	9	2	4.50	0	0	84	10	8.40	5.15	-0.98	-1.59	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

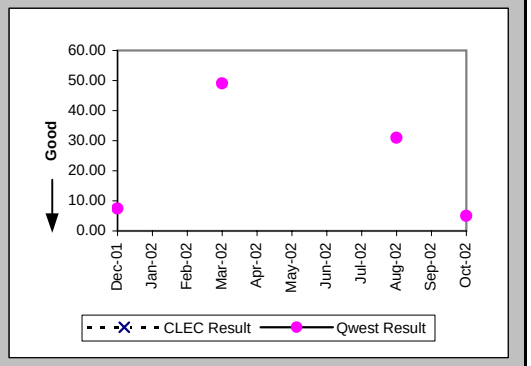
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02	7	2	3.50	0	0	1	1	1.00				
May-02						3	1	3.00				
Jun-02						21	3	7.00	7.94			
Jul-02	20	1	20.00	0	0							
Aug-02												
Sep-02	6	1	6.00	0	0	33	3	11.00	8.54	-0.51	-1.31	No
Oct-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

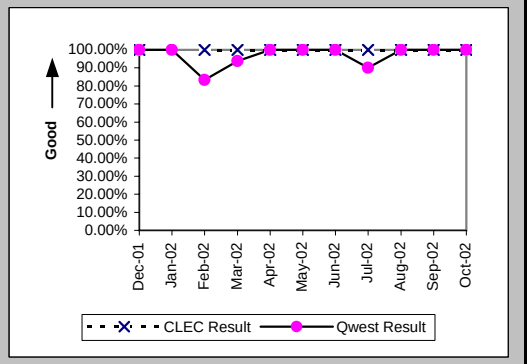
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	2	7.50	2.12			
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						31	1	31.00				
Sep-02												
Oct-02						10	2	5.00	2.83			



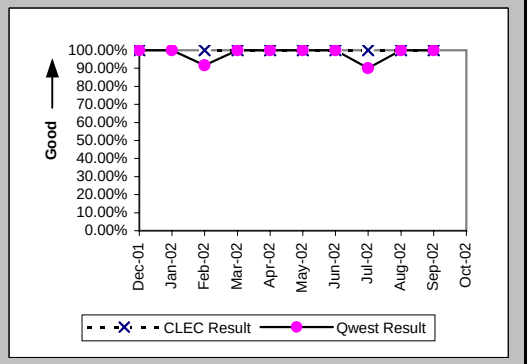
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02						7	7	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	10	12	83.33%	37.27%	-0.43	-1.26	No
Mar-02	3	3	100.00%	0	0	15	16	93.75%	24.21%	-0.41	-1.25	No
Apr-02	5	5	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	9	10	90.00%	30.00%	-0.51	-1.31	No
Aug-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

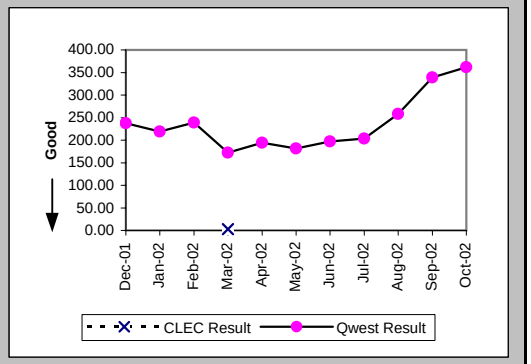
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02						7	7	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Mar-02	3	3	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	9	10	90.00%	30.00%	-0.51	-1.31	No
Aug-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

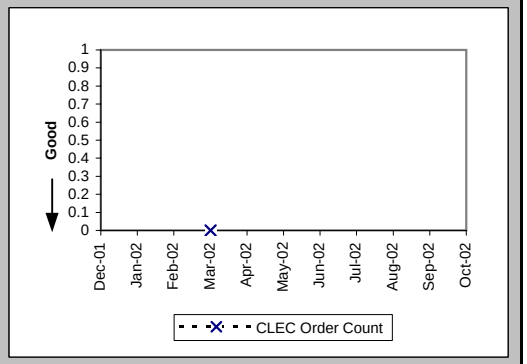
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1188	5	237.60	242.58			
Jan-02						1315	6	219.17	238.50			
Feb-02						1435	6	239.17	238.50			
Mar-02	3	1	3.00	0	0	863	5	172.60	161.48	-0.96	-1.58	No
Apr-02						973	5	194.60	161.48			
May-02						1089	6	181.50	168.08			
Jun-02						1183	6	197.17	173.75			
Jul-02						1221	6	203.50	189.62			
Aug-02						1290	5	258.00	193.15			
Sep-02						1356	4	339.00	157.91			
Oct-02						1448	4	362.00	157.91			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

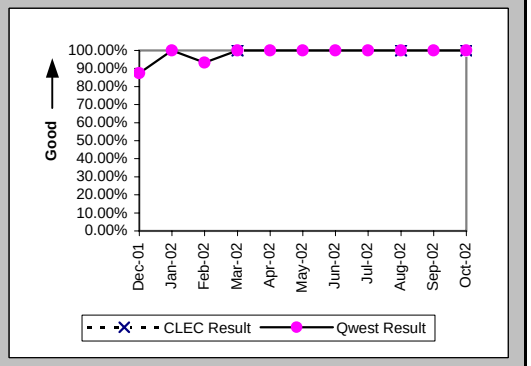
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

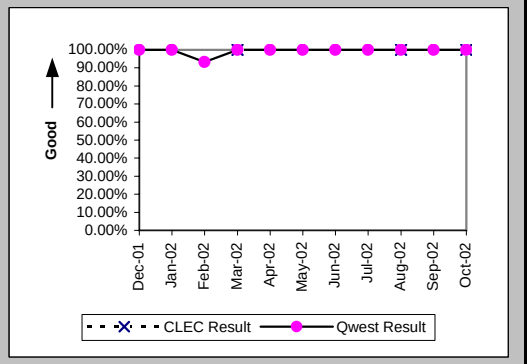
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	8	87.50%	33.07%			
Jan-02						13	13	100.00%	0.00%			
Feb-02						14	15	93.33%	24.94%			
Mar-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02						8	8	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						12	12	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



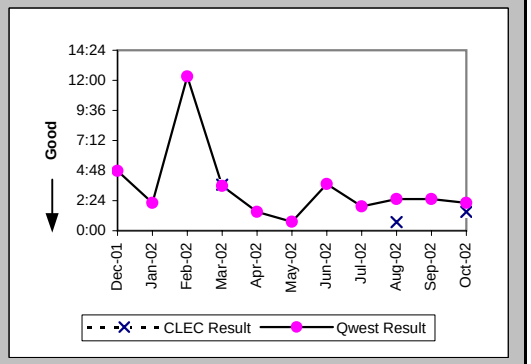
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						13	13	100.00%	0.00%			
Feb-02						14	15	93.33%	24.94%			
Mar-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02						8	8	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						12	12	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

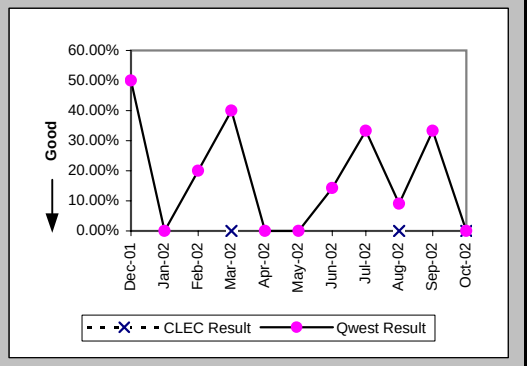
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38:10	8	4:46	8:32			
Jan-02						29:01	13	2:14	1:54			
Feb-02						184:32	15	12:18	42:11			
Mar-02	3:41	1	3:41	0	0	53:52	15	3:35	3:24	0.68	-0.59	No
Apr-02						11:56	8	1:30	2:39			
May-02						3:36	5	0:43	0:23			
Jun-02						26:10	7	3:44	3:33			
Jul-02						23:24	12	1:57	2:34			
Aug-02	0:41	1	0:41	0	0	27:56	11	2:32	1:56	-0.92	-1.56	No
Sep-02						15:08	6	2:31	3:03			
Oct-02	1:30	1	1:30	0	0	13:20	6	2:13	2:21	-0.28	-1.17	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

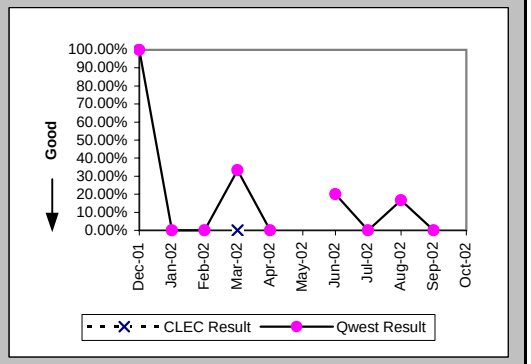
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	8	50.00%	50.00%			
Jan-02						0	13	0.00%	0.00%			
Feb-02						3	15	20.00%	40.00%			
Mar-02	0	1	0.00%	0	0	6	15	40.00%	48.99%	-0.79	-1.48	No
Apr-02						0	8	0.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						4	12	33.33%	47.14%			
Aug-02	0	1	0.00%	0	0	1	11	9.09%	28.75%	-0.3	-1.18	No
Sep-02						2	6	33.33%	47.14%			
Oct-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	



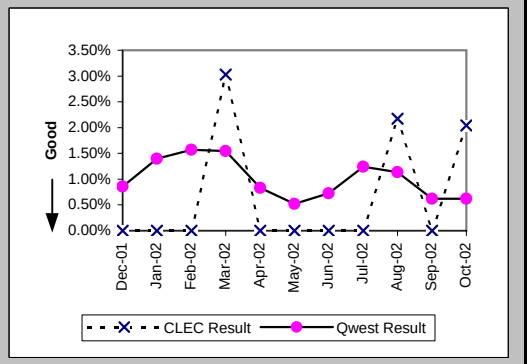
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	5	0.00%	0.00%			
Mar-02	0	1	0.00%	0	0	3	9	33.33%	47.14%	-0.67	-1.41	No
Apr-02						0	4	0.00%	0.00%			
May-02												
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						1	6	16.67%	37.27%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

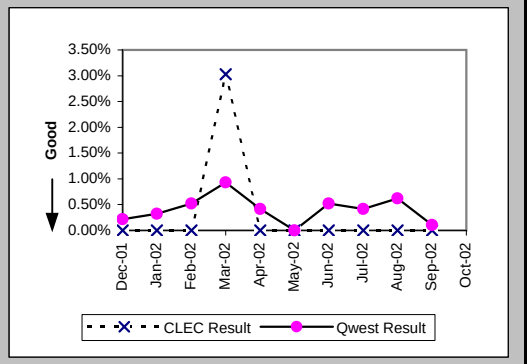
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	29	0.00%	0	0	8	933	0.86%	9.22%	-0.49	-1.3	No
Jan-02	0	30	0.00%	0	0	13	931	1.40%	11.73%	-0.64	-1.39	No
Feb-02	0	28	0.00%	0	0	15	956	1.57%	12.43%	-0.66	-1.4	No
Mar-02	1	33	3.03%	0	0	15	969	1.55%	12.35%	0.64	-0.61	No
Apr-02	0	38	0.00%	0	0	8	961	0.83%	9.09%	-0.55	-1.34	No
May-02	0	41	0.00%	0	0	5	963	0.52%	7.19%	-0.45	-1.28	No
Jun-02	0	43	0.00%	0	0	7	962	0.73%	8.50%	-0.55	-1.33	No
Jul-02	0	44	0.00%	0	0	12	966	1.24%	11.08%	-0.73	-1.44	No
Aug-02	1	46	2.17%	0	0	11	970	1.13%	10.59%	0.61	-0.63	No
Sep-02	0	48	0.00%	0	0	6	967	0.62%	7.85%	-0.53	-1.32	No
Oct-02	1	49	2.04%	0	0	6	967	0.62%	7.85%	0.97	-0.41	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

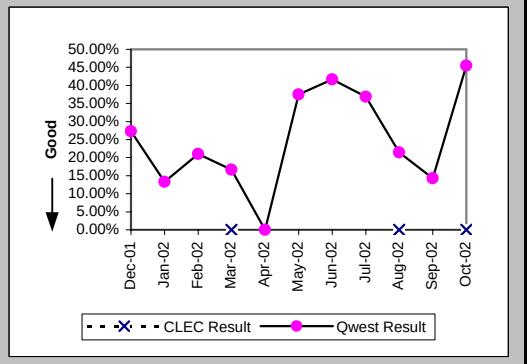
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	29	0.00%	0	0	2	933	0.21%	4.63%	-0.25	-1.15	No
Jan-02	0	30	0.00%	0	0	3	931	0.32%	5.67%	-0.31	-1.19	No
Feb-02	0	28	0.00%	0	0	5	956	0.52%	7.21%	-0.38	-1.23	No
Mar-02	1	33	3.03%	0	0	9	969	0.93%	9.59%	0.99	-0.4	No
Apr-02	0	38	0.00%	0	0	4	961	0.42%	6.44%	-0.39	-1.24	No
May-02	0	41	0.00%	0	0	0	963	0.00%	N/A	N/A	N/A	
Jun-02	0	43	0.00%	0	0	5	962	0.52%	7.19%	-0.46	-1.28	No
Jul-02	0	44	0.00%	0	0	4	966	0.41%	6.42%	-0.42	-1.25	No
Aug-02	0	46	0.00%	0	0	6	970	0.62%	7.84%	-0.52	-1.32	No
Sep-02	0	48	0.00%	0	0	1	967	0.10%	3.21%	-0.22	-1.13	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

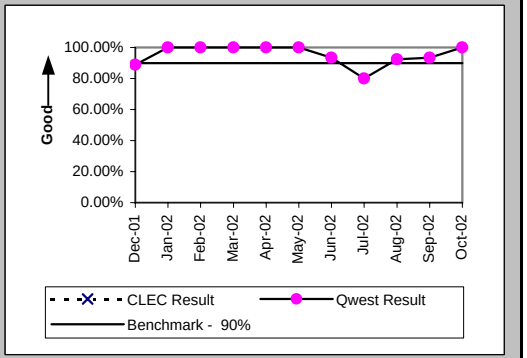
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	11	27.27%	44.54%			
Jan-02						2	15	13.33%	33.99%			
Feb-02						4	19	21.05%	40.77%			
Mar-02	0	1	0.00%	0	0	3	18	16.67%	37.27%	-0.44	-1.26	No
Apr-02						0	8	0.00%	0.00%			
May-02						3	8	37.50%	48.41%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						7	19	36.84%	48.24%			
Aug-02	0	1	0.00%	0	0	3	14	21.43%	41.03%	-0.5	-1.31	No
Sep-02						1	7	14.29%	34.99%			
Oct-02	0	1	0.00%	0	0	5	11	45.45%	49.79%	-0.87	-1.53	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

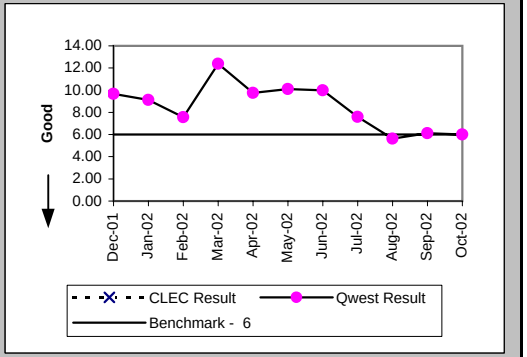
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						14	15	93.33%	24.94%			
Jul-02						12	15	80.00%	40.00%			
Aug-02						12	13	92.31%	26.65%			
Sep-02						14	15	93.33%	24.94%			
Oct-02						12	12	100.00%	0.00%			



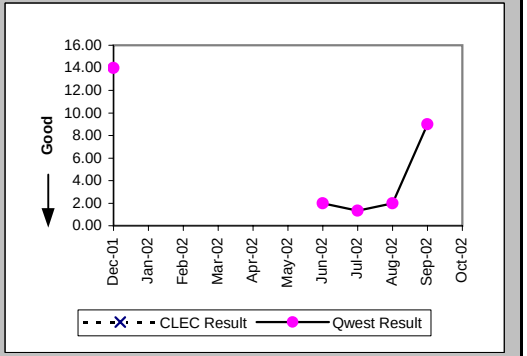
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	9	9.67	6.52			
Jan-02						73	8	9.12	4.12			
Feb-02						68	9	7.56	3.97			
Mar-02						99	8	12.38	3.54			
Apr-02						127	13	9.77	4.07			
May-02						91	9	10.11	2.62			
Jun-02						150	15	10.00	2.73			
Jul-02						114	15	7.60	3.09			
Aug-02						73	13	5.62	1.04			
Sep-02						92	15	6.13	3.64			
Oct-02						72	12	6.00	6.40			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

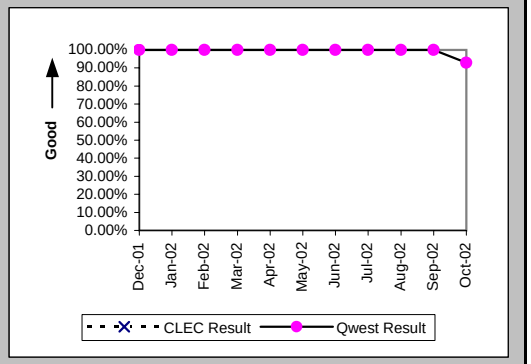
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1	14.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						4	3	1.33	0.58			
Aug-02						2	1	2.00				
Sep-02						9	1	9.00				
Oct-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

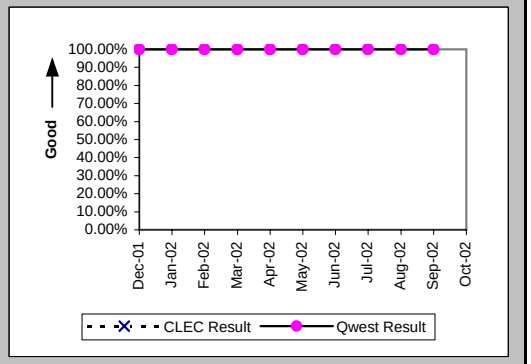
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						11	11	100.00%	0.00%			
Jun-02						12	12	100.00%	0.00%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02						13	14	92.86%	25.75%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

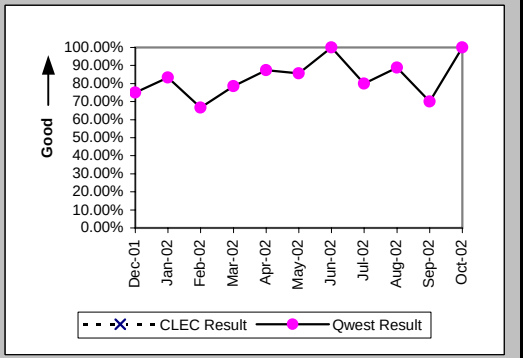
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						11	11	100.00%	0.00%			
Jun-02						12	12	100.00%	0.00%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

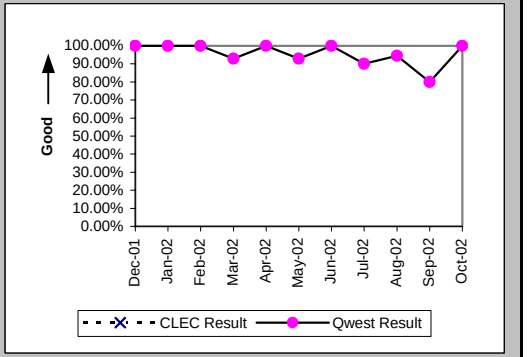
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	8	75.00%	43.30%			
Jan-02						10	12	83.33%	37.27%			
Feb-02						6	9	66.67%	47.14%			
Mar-02						11	14	78.57%	41.03%			
Apr-02						7	8	87.50%	33.07%			
May-02						12	14	85.71%	34.99%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						8	10	80.00%	40.00%			
Aug-02						16	18	88.89%	31.43%			
Sep-02						7	10	70.00%	45.83%			
Oct-02						12	12	100.00%	0.00%			



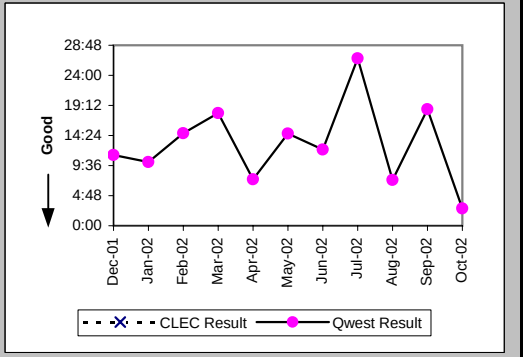
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						8	8	100.00%	0.00%			
May-02						13	14	92.86%	25.75%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						17	18	94.44%	22.91%			
Sep-02						8	10	80.00%	40.00%			
Oct-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

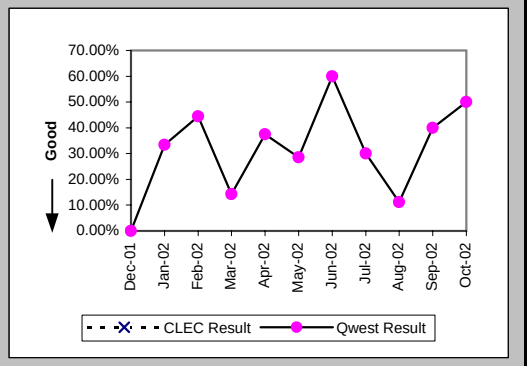
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90:15	8	11:17	17:38			
Jan-02						122:04	12	10:10	10:30			
Feb-02						132:55	9	14:46	12:07			
Mar-02						252:03	14	18:00	17:46			
Apr-02						59:20	8	7:25	15:00			
May-02						206:09	14	14:43	16:53			
Jun-02						60:50	5	12:10	10:44			
Jul-02						266:55	10	26:42	49:51			
Aug-02						130:58	18	7:17	13:29			
Sep-02						185:57	10	18:36	28:26			
Oct-02						32:44	12	2:44	4:51			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

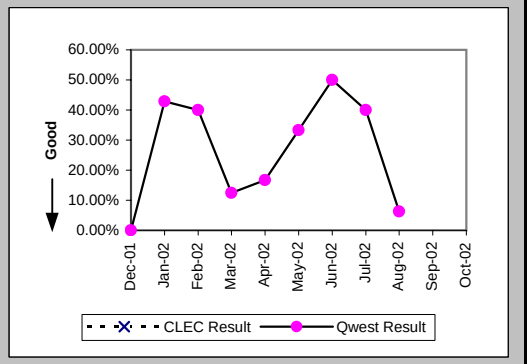
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	8	0.00%	0.00%			
Jan-02						4	12	33.33%	47.14%			
Feb-02						4	9	44.44%	49.69%			
Mar-02						2	14	14.29%	34.99%			
Apr-02						3	8	37.50%	48.41%			
May-02						4	14	28.57%	45.18%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						3	10	30.00%	45.83%			
Aug-02						2	18	11.11%	31.43%			
Sep-02						4	10	40.00%	48.99%			
Oct-02						6	12	50.00%	50.00%			



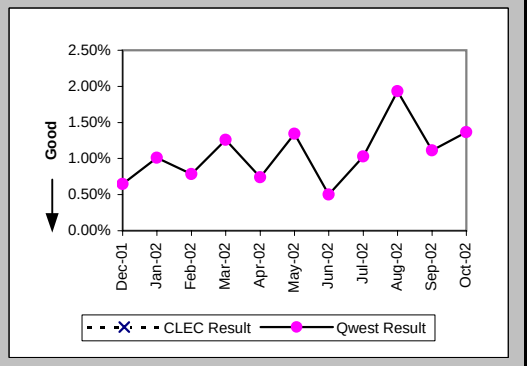
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						1	8	12.50%	33.07%			
Apr-02						1	6	16.67%	37.27%			
May-02						2	6	33.33%	47.14%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						2	5	40.00%	48.99%			
Aug-02						1	16	6.25%	24.21%			
Sep-02												
Oct-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

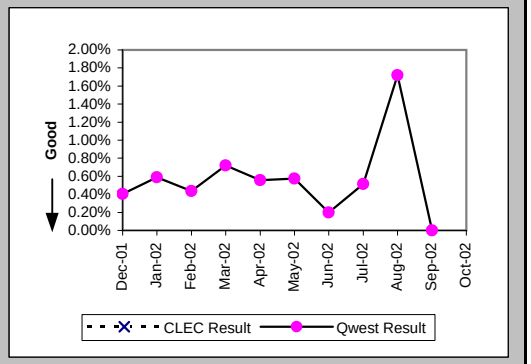
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1233	0.65%	8.03%			
Jan-02						12	1189	1.01%	10.00%			
Feb-02						9	1145	0.79%	8.83%			
Mar-02						14	1112	1.26%	11.15%			
Apr-02						8	1079	0.74%	8.58%			
May-02						14	1043	1.34%	11.51%			
Jun-02						5	1000	0.50%	7.05%			
Jul-02						10	974	1.03%	10.08%			
Aug-02						18	931	1.93%	13.77%			
Sep-02						10	898	1.11%	10.49%			
Oct-02						12	879	1.37%	11.60%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

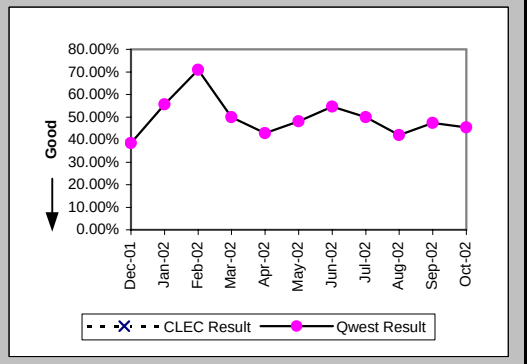
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1233	0.41%	6.36%			
Jan-02						7	1189	0.59%	7.65%			
Feb-02						5	1145	0.44%	6.59%			
Mar-02						8	1112	0.72%	8.45%			
Apr-02						6	1079	0.56%	7.44%			
May-02						6	1043	0.58%	7.56%			
Jun-02						2	1000	0.20%	4.47%			
Jul-02						5	974	0.51%	7.15%			
Aug-02						16	931	1.72%	13.00%			
Sep-02						0	898	0.00%	0.00%			
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

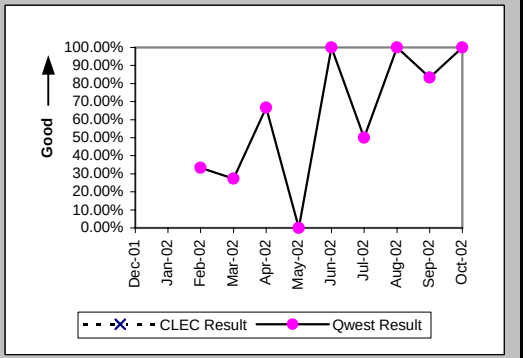
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	13	38.46%	48.65%			
Jan-02						15	27	55.56%	49.69%			
Feb-02						22	31	70.97%	45.39%			
Mar-02						14	28	50.00%	50.00%			
Apr-02						6	14	42.86%	49.49%			
May-02						13	27	48.15%	49.97%			
Jun-02						6	11	54.55%	49.79%			
Jul-02						10	20	50.00%	50.00%			
Aug-02						13	31	41.94%	49.35%			
Sep-02						9	19	47.37%	49.93%			
Oct-02						10	22	45.45%	49.79%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

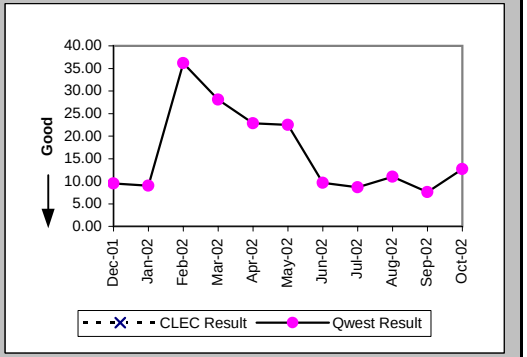
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	3	33.33%	47.14%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						4	6	66.67%	47.14%			
May-02						0	1	0.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	6	83.33%	37.27%			
Oct-02						11	11	100.00%	0.00%			



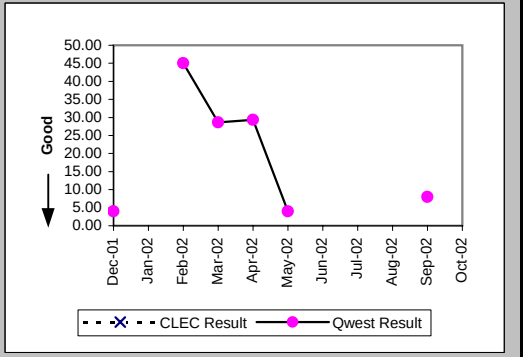
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	2	9.50	0.71			
Jan-02						9	1	9.00				
Feb-02						181	5	36.20	26.39			
Mar-02						450	16	28.12	15.06			
Apr-02						160	7	22.86	10.38			
May-02						45	2	22.50	19.09			
Jun-02						29	3	9.67	8.50			
Jul-02						26	3	8.67	0.58			
Aug-02						44	4	11.00	1.83			
Sep-02						38	5	7.60	2.88			
Oct-02						140	11	12.73	8.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

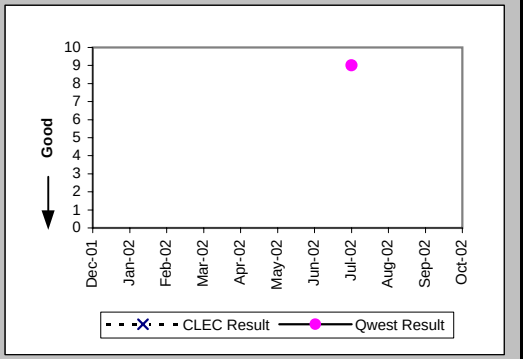
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02												
Feb-02						90	2	45.00	0.00			
Mar-02						258	9	28.67	12.54			
Apr-02						88	3	29.33	16.80			
May-02						4	1	4.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						8	1	8.00				
Oct-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

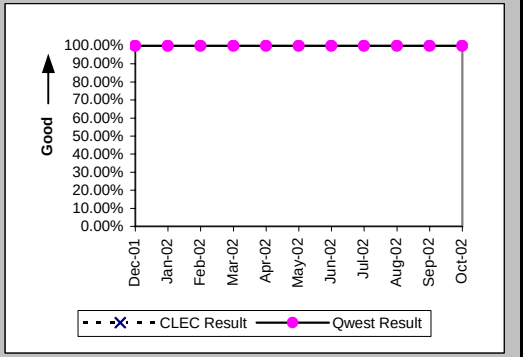
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02												
Oct-02												



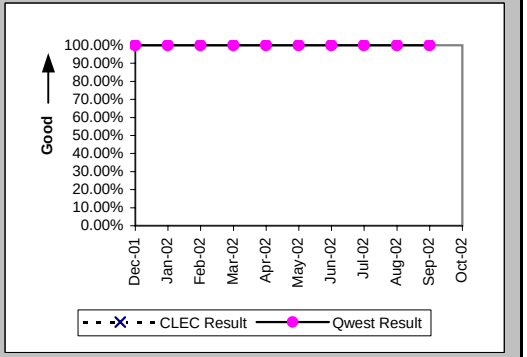
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

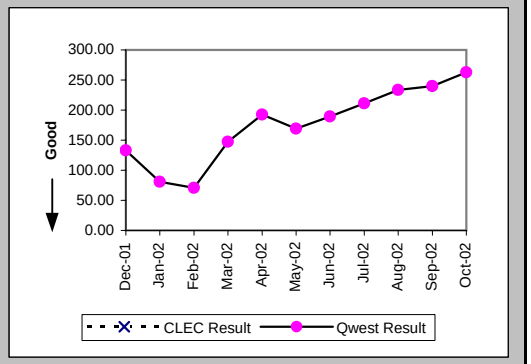
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

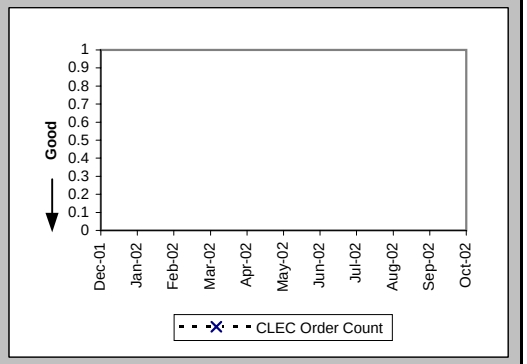
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						531	4	132.75	106.51			
Jan-02						567	7	81.00	114.68			
Feb-02						779	11	70.82	98.21			
Mar-02						736	5	147.20	131.59			
Apr-02						770	4	192.50	139.52			
May-02						677	4	169.25	172.54			
Jun-02						757	4	189.25	172.54			
Jul-02						845	4	211.25	172.54			
Aug-02						933	4	233.25	172.54			
Sep-02						720	3	240.00	208.81			
Oct-02						789	3	263.00	208.81			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

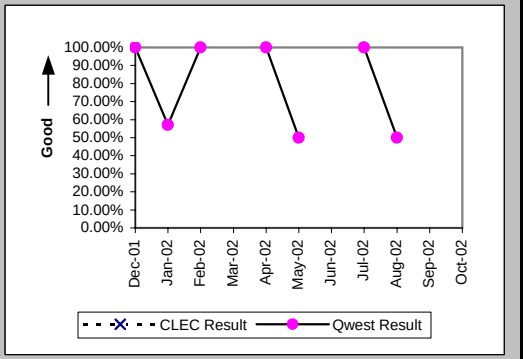
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

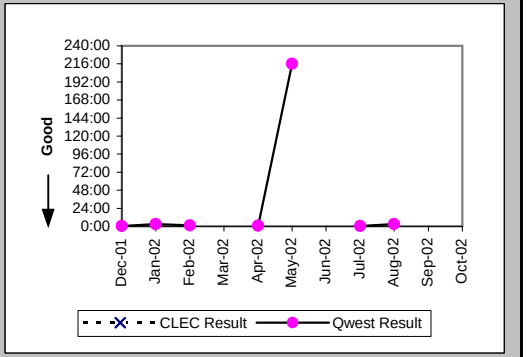
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	7	57.14%	49.49%			
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02												
Oct-02												



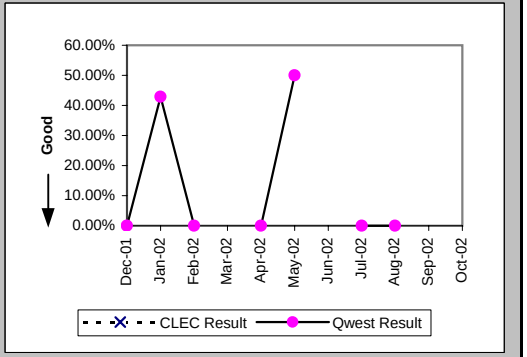
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:30	2	0:15	0:07			
Jan-02						22:14	7	3:11	2:39			
Feb-02						2:09	2	1:04	0:52			
Mar-02												
Apr-02						0:46	1	0:46				
May-02						432:37	2	216:19	305:08			
Jun-02												
Jul-02						0:13	1	0:13				
Aug-02						5:58	2	2:59	1:40			
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

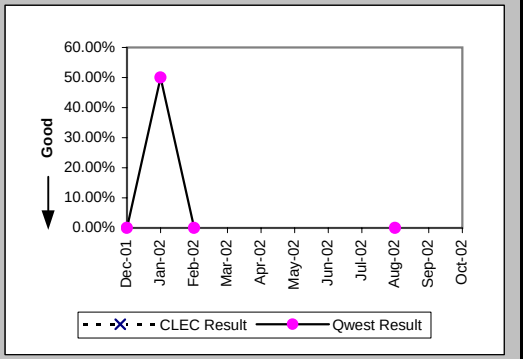
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

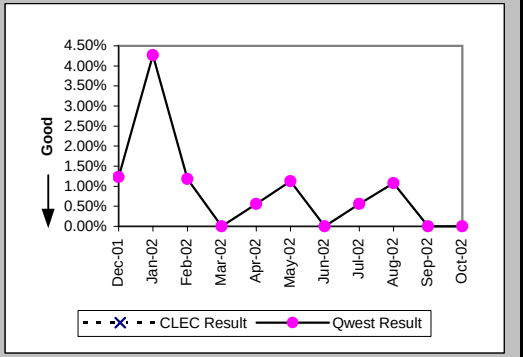
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						3	6	50.00%	50.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



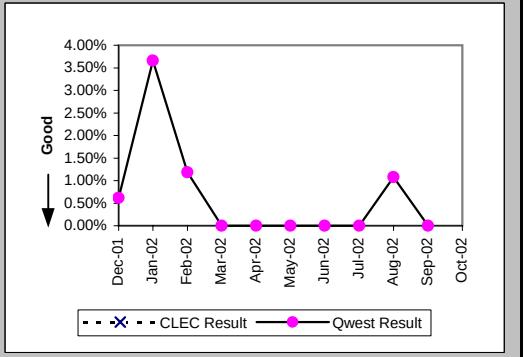
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	163	1.23%	11.01%			
Jan-02						7	164	4.27%	20.21%			
Feb-02						2	169	1.18%	10.81%			
Mar-02						0	174	0.00%	0.00%			
Apr-02						1	178	0.56%	7.47%			
May-02						2	178	1.12%	10.54%			
Jun-02						0	178	0.00%	0.00%			
Jul-02						1	180	0.56%	7.43%			
Aug-02						2	185	1.08%	10.34%			
Sep-02						0	187	0.00%	0.00%			
Oct-02						0	189	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

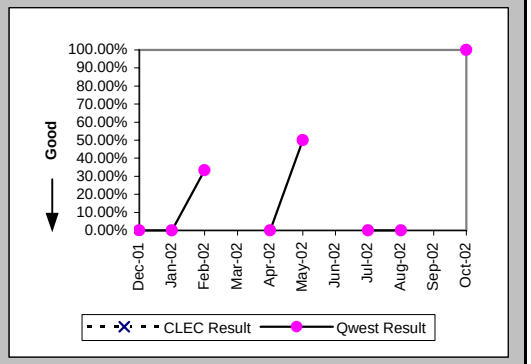
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	163	0.61%	7.81%			
Jan-02						6	164	3.66%	18.77%			
Feb-02						2	169	1.18%	10.81%			
Mar-02						0	174	0.00%	0.00%			
Apr-02						0	178	0.00%	0.00%			
May-02						0	178	0.00%	0.00%			
Jun-02						0	178	0.00%	0.00%			
Jul-02						0	180	0.00%	0.00%			
Aug-02						2	185	1.08%	10.34%			
Sep-02						0	187	0.00%	0.00%			
Oct-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

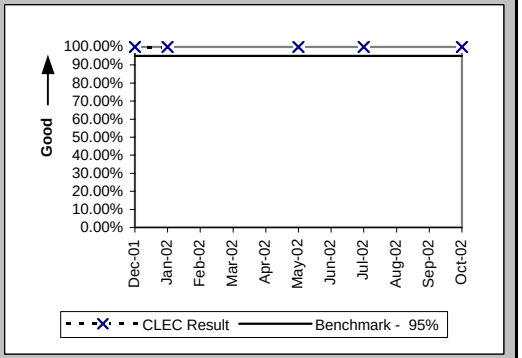
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #4 - Unbundled Loop Cutovers

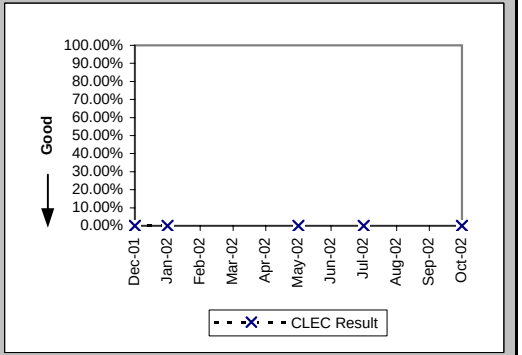
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15	15	100.00%	0	0
Jan-02	19	19	100.00%	0	0
Feb-02					
Mar-02					
Apr-02					
May-02	1	1	100.00%	0	0
Jun-02					
Jul-02	2	2	100.00%	0	0
Aug-02					
Sep-02					
Oct-02	1	1	100.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

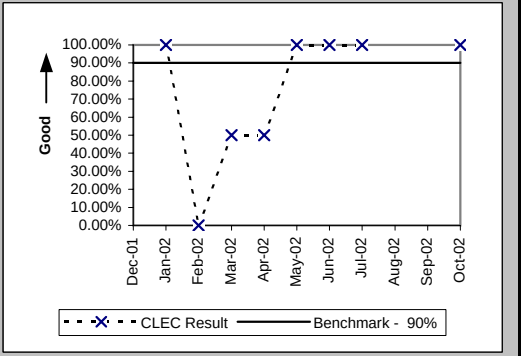
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	15	0.00%	0	0
Jan-02	0	19	0.00%	0	0
Feb-02					
Mar-02					
Apr-02					
May-02	0	1	0.00%	0	0
Jun-02					
Jul-02	0	2	0.00%	0	0
Aug-02					
Sep-02					
Oct-02	0	1	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

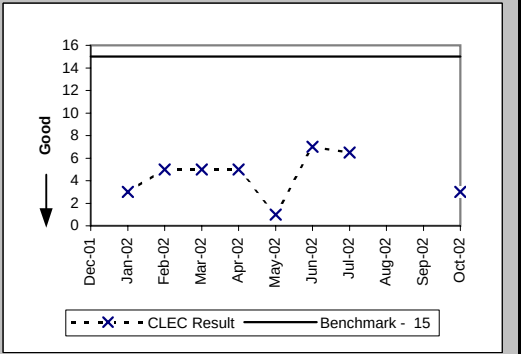
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	0	1	0.00%	0	0	0.00%
Mar-02	1	2	50.00%	0	0	50.00%
Apr-02	2	4	50.00%	0	0	50.00%
May-02	2	2	100.00%	0	0	0.00%
Jun-02	1	1	100.00%	0	0	0.00%
Jul-02	2	2	100.00%	0	0	0.00%
Aug-02						
Sep-02						
Oct-02	1	1	100.00%	0	0	0.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

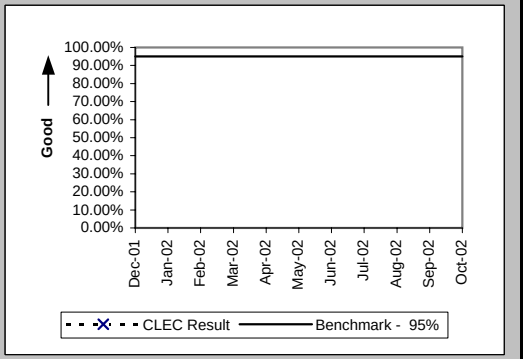
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	3	1	3.00	0	0	
Feb-02	5	1	5.00	0	0	
Mar-02	5	1	5.00	0	0	
Apr-02	15	3	5.00	0	0	2.65
May-02	1	1	1.00	0	0	
Jun-02	7	1	7.00	0	0	
Jul-02	13	2	6.50	0	0	4.95
Aug-02						
Sep-02						
Oct-02	3	1	3.00	0	0	



Checklist #4 - Line Sharing Installation

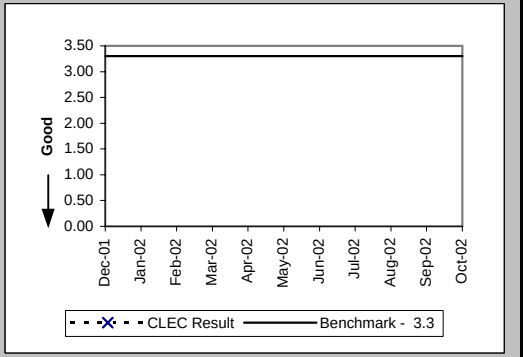
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



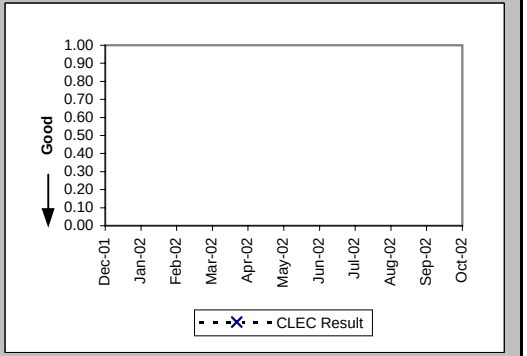
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

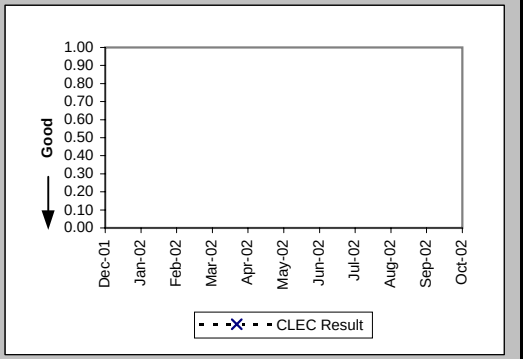
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

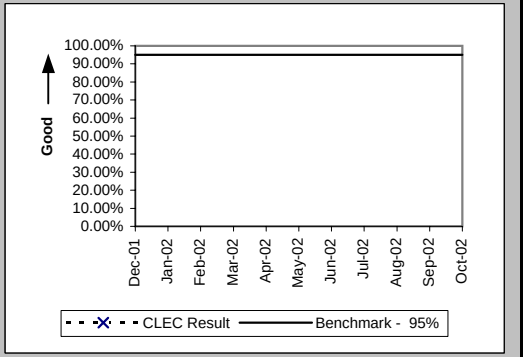
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



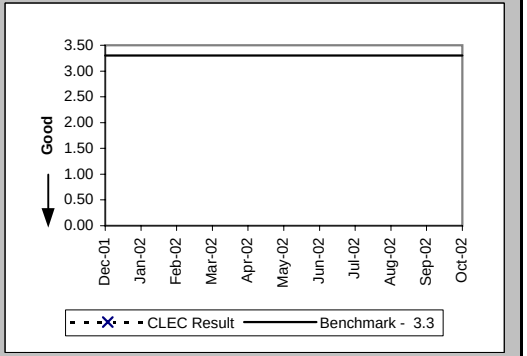
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

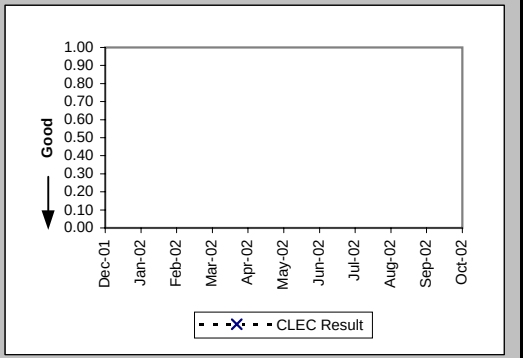
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

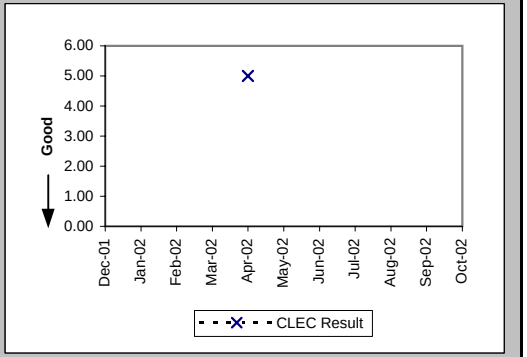
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



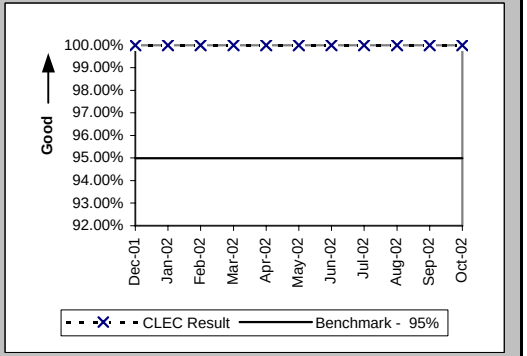
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	5	1	5.00	0	0	
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

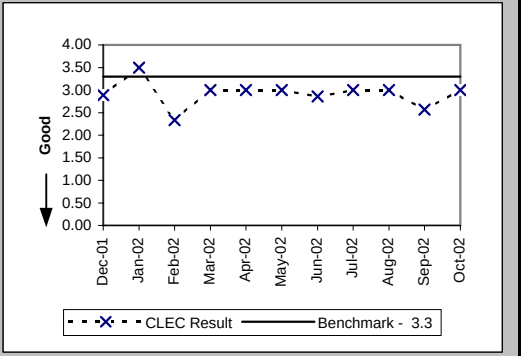
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	10	10	100.00%	0	0	0.00%
Jan-02	4	4	100.00%	0	0	0.00%
Feb-02	3	3	100.00%	0	0	0.00%
Mar-02	6	6	100.00%	0	0	0.00%
Apr-02	6	6	100.00%	0	0	0.00%
May-02	6	6	100.00%	0	0	0.00%
Jun-02	8	8	100.00%	0	0	0.00%
Jul-02	9	9	100.00%	0	0	0.00%
Aug-02	10	10	100.00%	0	0	0.00%
Sep-02	7	7	100.00%	0	0	0.00%
Oct-02	9	9	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

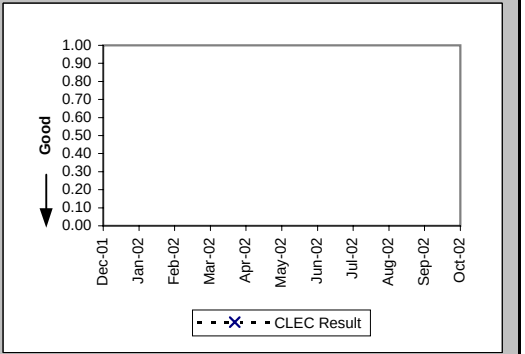
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	26	9	2.89	1	0	0.33
Jan-02	14	4	3.50	0	0	1.00
Feb-02	7	3	2.33	0	0	1.15
Mar-02	18	6	3.00	0	0	0.00
Apr-02	12	4	3.00	2	0	0.00
May-02	12	4	3.00	2	0	0.00
Jun-02	20	7	2.86	1	0	0.38
Jul-02	27	9	3.00	0	0	0.00
Aug-02	27	9	3.00	1	0	0.00
Sep-02	18	7	2.57	0	0	0.79
Oct-02	24	8	3.00	1	0	0.00



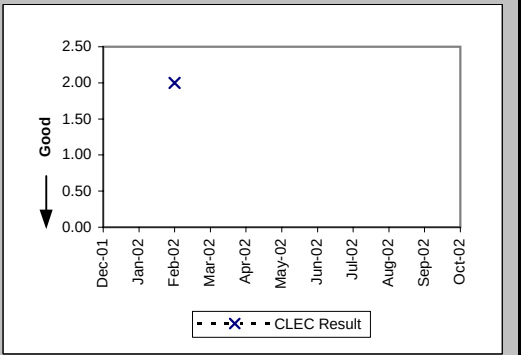
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

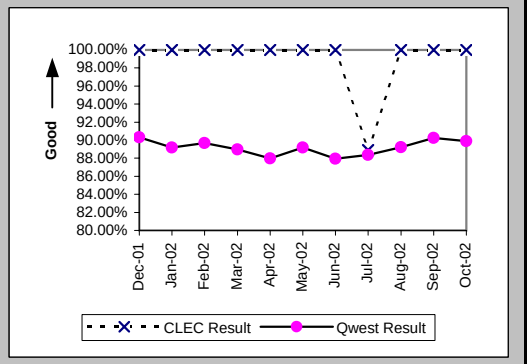
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	2	1	2.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						



Checklist #4 - Line Sharing Installation

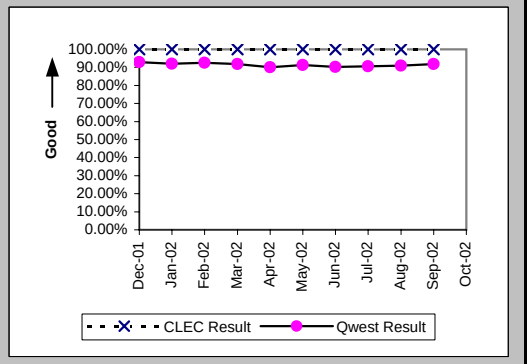
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	3637	4027	90.32%	29.57%	-0.8	-1.49	No
Jan-02	8	8	100.00%	0	0	3604	4041	89.19%	31.06%	-0.98	-1.6	No
Feb-02	5	5	100.00%	0	0	3694	4119	89.68%	30.42%	-0.76	-1.46	No
Mar-02	5	5	100.00%	0	0	3396	3817	88.97%	31.33%	-0.79	-1.48	No
Apr-02	7	7	100.00%	0	0	3457	3930	87.96%	32.54%	-0.98	-1.59	No
May-02	7	7	100.00%	0	0	3897	4370	89.18%	31.07%	-0.92	-1.56	No
Jun-02	7	7	100.00%	0	0	4074	4632	87.95%	32.55%	-0.98	-1.59	No
Jul-02	8	9	88.89%	0	0	3969	4491	88.38%	32.05%	-0.05	-1.03	No
Aug-02	10	10	100.00%	0	0	4323	4846	89.21%	31.03%	-1.1	-1.67	No
Sep-02	9	9	100.00%	0	0	4417	4895	90.23%	29.68%	-0.99	-1.6	No
Oct-02	9	9	100.00%	0	0	3988	4436	89.90%	30.13%	-1	-1.61	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

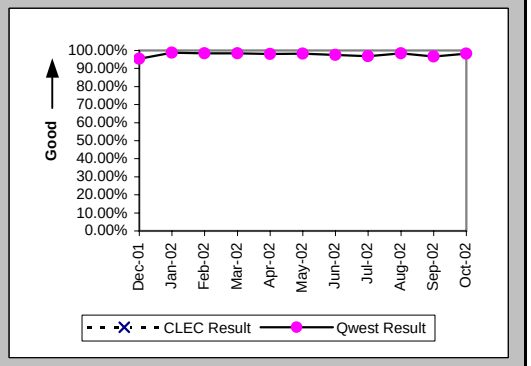
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	3739	4027	92.85%	25.77%	-0.68	-1.41	No
Jan-02	8	8	100.00%	0	0	3720	4041	92.06%	27.04%	-0.83	-1.5	No
Feb-02	5	5	100.00%	0	0	3814	4119	92.60%	26.18%	-0.63	-1.38	No
Mar-02	5	5	100.00%	0	0	3509	3817	91.93%	27.24%	-0.66	-1.4	No
Apr-02	7	7	100.00%	0	0	3539	3930	90.05%	29.93%	-0.88	-1.53	No
May-02	7	7	100.00%	0	0	3988	4370	91.26%	28.24%	-0.82	-1.5	No
Jun-02	7	7	100.00%	0	0	4181	4632	90.26%	29.65%	-0.87	-1.53	No
Jul-02	9	9	100.00%	0	0	4066	4491	90.54%	29.27%	-0.97	-1.59	No
Aug-02	10	10	100.00%	0	0	4408	4846	90.96%	28.67%	-1	-1.61	No
Sep-02	9	9	100.00%	0	0	4497	4895	91.87%	27.33%	-0.89	-1.54	No
Oct-02												



Checklist #4 - Line Sharing Repair

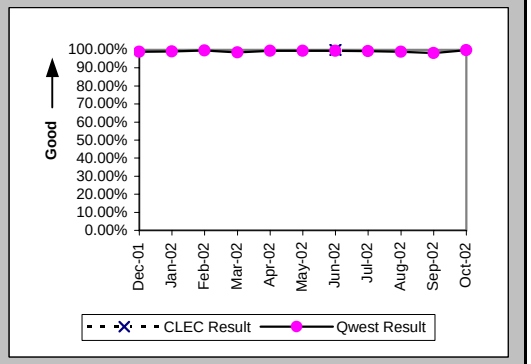
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						284	298	95.30%	21.16%			
Jan-02						329	333	98.80%	10.89%			
Feb-02						248	252	98.41%	12.50%			
Mar-02						292	297	98.32%	12.87%			
Apr-02						454	463	98.06%	13.81%			
May-02						476	485	98.14%	13.50%			
Jun-02						443	454	97.58%	15.38%			
Jul-02						567	586	96.76%	17.71%			
Aug-02						484	492	98.37%	12.65%			
Sep-02						404	418	96.65%	17.99%			
Oct-02						379	386	98.19%	13.34%			



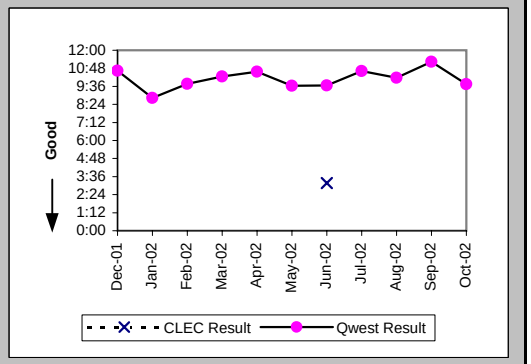
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						429	434	98.85%	10.67%			
Jan-02						471	475	99.16%	9.14%			
Feb-02						369	370	99.73%	5.19%			
Mar-02						424	430	98.60%	11.73%			
Apr-02						619	622	99.52%	6.93%			
May-02						660	663	99.55%	6.71%			
Jun-02	1	1	100.00%	0	0	626	629	99.52%	6.89%	-0.07	-1.04	No
Jul-02						731	736	99.32%	8.21%			
Aug-02						618	625	98.88%	10.52%			
Sep-02						558	568	98.24%	13.15%			
Oct-02						514	515	99.81%	4.40%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

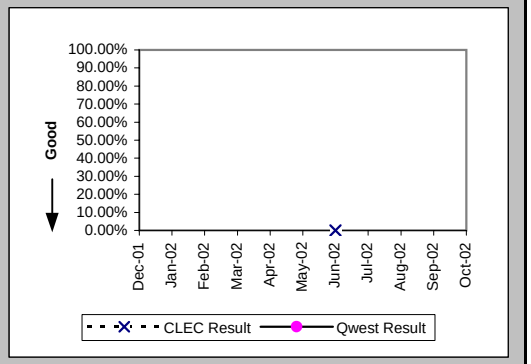
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4616:52	434	10:38	10:59			
Jan-02						4196:20	475	8:50	9:24			
Feb-02						3615:35	370	9:46	9:34			
Mar-02						4410:49	430	10:15	13:29			
Apr-02						6574:12	622	10:34	10:02			
May-02						6388:12	663	9:38	8:56			
Jun-02	3:10	1	3:10	0	0	6075:12	629	9:40	8:57	-0.72	-1.44	No
Jul-02						7819:54	736	10:37	9:42			
Aug-02						6353:44	625	10:10	12:38			
Sep-02						6381:33	568	11:14	11:56			
Oct-02						5019:00	515	9:45	10:07			



Checklist #4 - Line Sharing Repair

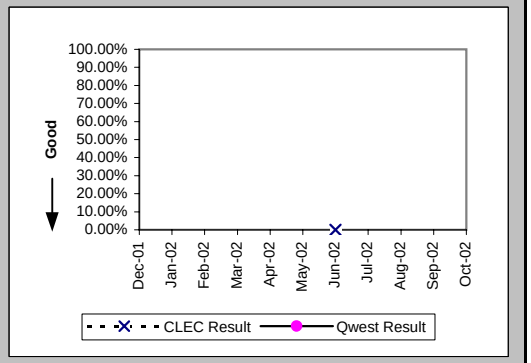
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

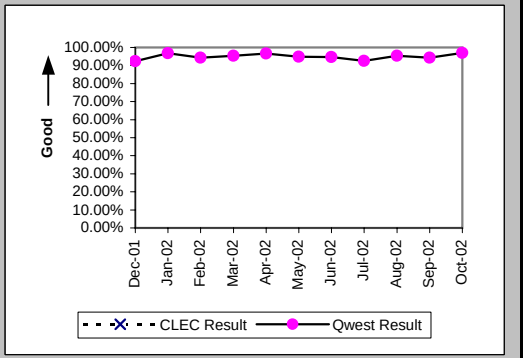
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #4 - Line Sharing Repair

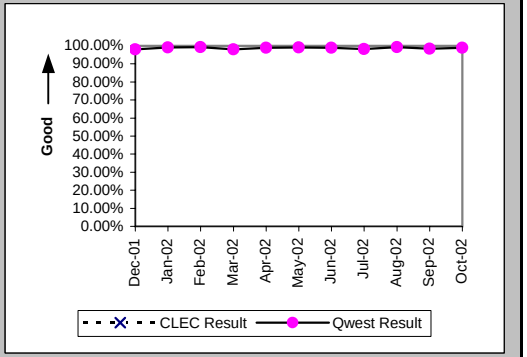
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						610	660	92.42%	26.46%			
Jan-02						585	604	96.85%	17.45%			
Feb-02						539	571	94.40%	23.00%			
Mar-02						648	679	95.43%	20.87%			
Apr-02						910	942	96.60%	18.12%			
May-02						943	995	94.77%	22.26%			
Jun-02						1121	1184	94.68%	22.45%			
Jul-02						1410	1524	92.52%	26.31%			
Aug-02						1322	1385	95.45%	20.84%			
Sep-02						1026	1088	94.30%	23.18%			
Oct-02						987	1017	97.05%	16.92%			



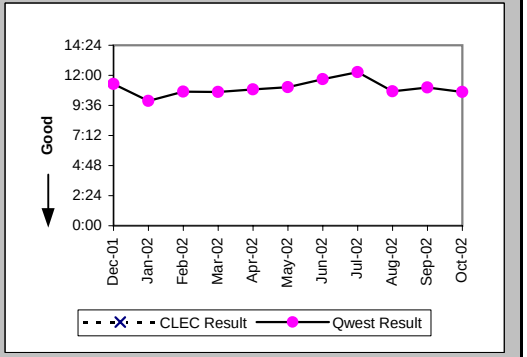
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						887	904	98.12%	13.58%			
Jan-02						858	865	99.19%	8.96%			
Feb-02						786	792	99.24%	8.67%			
Mar-02						973	992	98.08%	13.71%			
Apr-02						1280	1293	98.99%	9.98%			
May-02						1340	1351	99.19%	8.99%			
Jun-02						1559	1575	98.98%	10.03%			
Jul-02						1896	1929	98.29%	12.97%			
Aug-02						1764	1776	99.32%	8.19%			
Sep-02						1439	1463	98.36%	12.70%			
Oct-02						1318	1332	98.95%	10.20%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

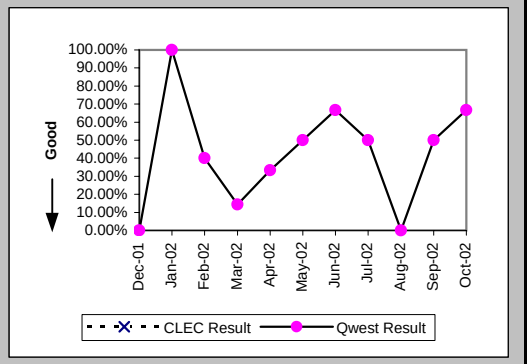
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10215:10	904	11:18	11:50			
Jan-02						8624:26	865	9:58	10:32			
Feb-02						8469:45	792	10:42	11:32			
Mar-02						10574:44	992	10:40	11:52			
Apr-02						14082:26	1293	10:53	11:53			
May-02						14923:25	1351	11:03	10:24			
Jun-02						18392:45	1575	11:41	11:43			
Jul-02						23654:59	1929	12:16	12:20			
Aug-02						19020:08	1776	10:43	9:47			
Sep-02						16153:27	1463	11:02	12:51			
Oct-02						14240:01	1332	10:41	10:57			



Checklist #4 - Line Sharing Repair

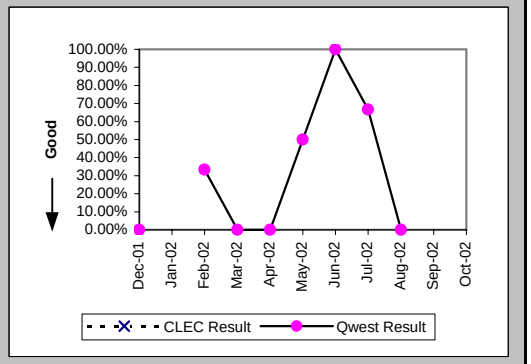
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						1	3	33.33%	47.14%			
May-02						3	6	50.00%	50.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						2	4	50.00%	50.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						2	3	66.67%	47.14%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

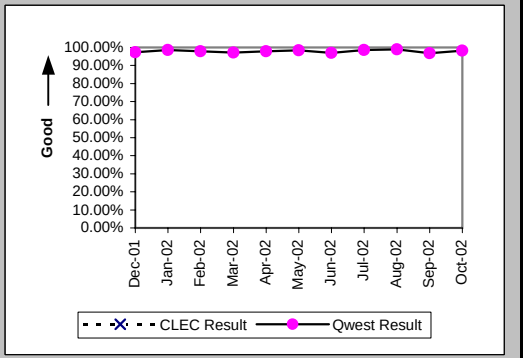
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02												
Feb-02						1	3	33.33%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	3	66.67%	47.14%			
Aug-02						0	3	0.00%	0.00%			
Sep-02												
Oct-02												



Checklist #4 - Line Sharing Repair

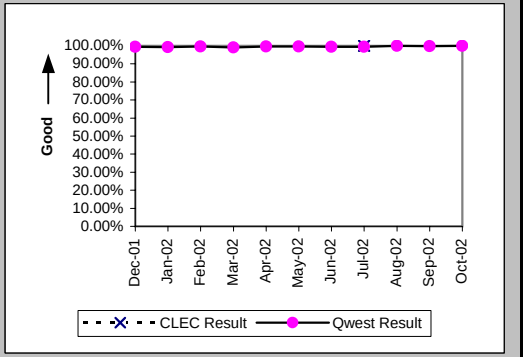
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						340	349	97.42%	15.85%			
Jan-02						409	415	98.55%	11.94%			
Feb-02						320	327	97.86%	14.47%			
Mar-02						307	316	97.15%	16.63%			
Apr-02						324	331	97.89%	14.39%			
May-02						306	311	98.39%	12.58%			
Jun-02						258	266	96.99%	17.08%			
Jul-02						364	369	98.65%	11.56%			
Aug-02						363	367	98.91%	10.38%			
Sep-02						238	246	96.75%	17.74%			
Oct-02						227	231	98.27%	13.04%			



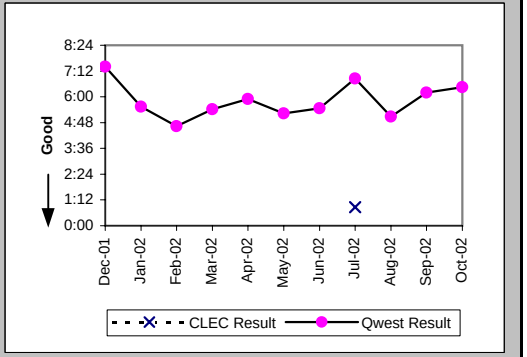
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						671	675	99.41%	7.68%			
Jan-02						868	874	99.31%	8.26%			
Feb-02						709	711	99.72%	5.30%			
Mar-02						698	704	99.15%	9.19%			
Apr-02						700	702	99.72%	5.33%			
May-02						647	649	99.69%	5.54%			
Jun-02						512	515	99.42%	7.61%			
Jul-02	1	1	100.00%	0	0	680	684	99.42%	7.62%	-0.08	-1.05	No
Aug-02						648	648	100.00%	0.00%			
Sep-02						446	447	99.78%	4.72%			
Oct-02						481	481	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

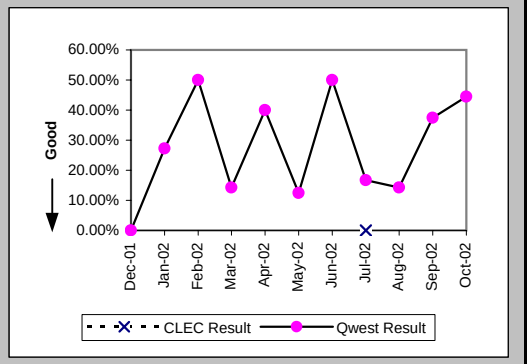
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4994:09	675	7:24	9:23			
Jan-02						4841:24	874	5:32	10:23			
Feb-02						3296:33	711	4:38	7:50			
Mar-02						3813:18	704	5:25	9:10			
Apr-02						4143:42	702	5:54	8:06			
May-02						3396:00	649	5:14	7:40			
Jun-02						2817:57	515	5:28	8:41			
Jul-02	0:52	1	0:52	0	0	4687:09	684	6:51	8:32	-0.7	-1.43	No
Aug-02						3295:47	648	5:05	6:28			
Sep-02						2771:23	447	6:12	8:22			
Oct-02						3100:27	481	6:27	7:58			



Checklist #4 - Line Sharing Repair

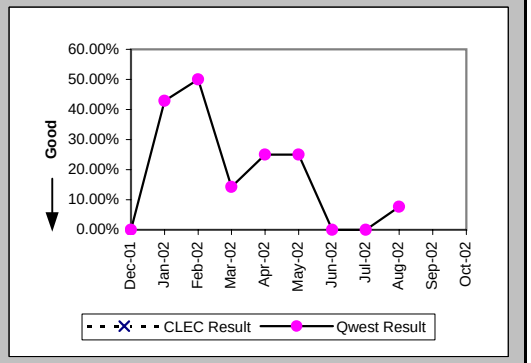
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02						3	11	27.27%	44.54%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						2	5	40.00%	48.99%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	2	50.00%	50.00%			
Jul-02	0	1	0.00%	0	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Aug-02						2	14	14.29%	34.99%			
Sep-02						3	8	37.50%	48.41%			
Oct-02						4	9	44.44%	49.69%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

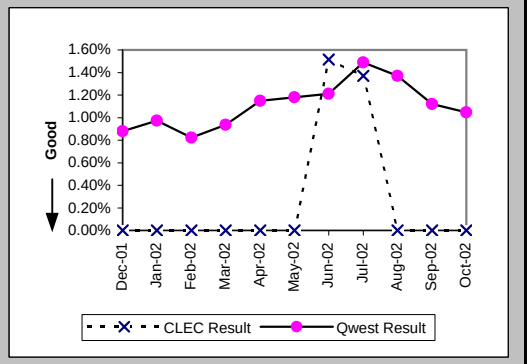
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	4	25.00%	43.30%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	13	7.69%	26.65%			
Sep-02												
Oct-02												



Checklist #4 - Line Sharing Repair

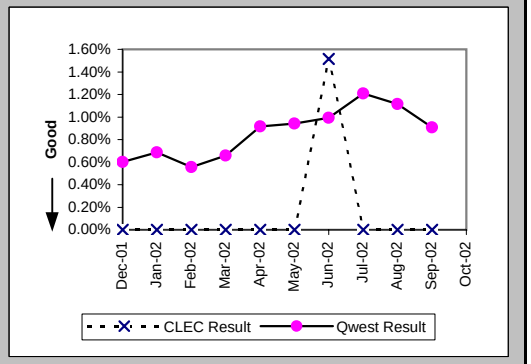
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	32	0.00%	0	0	2035	231260	0.88%	9.34%	-0.53	-1.32	No
Jan-02	0	37	0.00%	0	0	2243	230834	0.97%	9.81%	-0.6	-1.37	No
Feb-02	0	43	0.00%	0	0	1897	230827	0.82%	9.03%	-0.6	-1.36	No
Mar-02	0	46	0.00%	0	0	2160	230402	0.94%	9.64%	-0.66	-1.4	No
Apr-02	0	52	0.00%	0	0	2639	229816	1.15%	10.65%	-0.78	-1.47	No
May-02	0	59	0.00%	0	0	2702	229199	1.18%	10.79%	-0.84	-1.51	No
Jun-02	1	66	1.52%	0	0	2768	228332	1.21%	10.94%	0.32	-0.8	No
Jul-02	1	73	1.37%	1	0	3399	228172	1.49%	12.11%	-0.08	-1.05	No
Aug-02	0	83	0.00%	0	0	3112	227359	1.37%	11.62%	-1.07	-1.65	No
Sep-02	0	87	0.00%	0	0	2545	227316	1.12%	10.52%	-0.99	-1.6	No
Oct-02	0	91	0.00%	0	0	2374	226590	1.05%	10.18%	-0.98	-1.6	No



Trouble Rate (Percent) (MR-8*) (Parity)

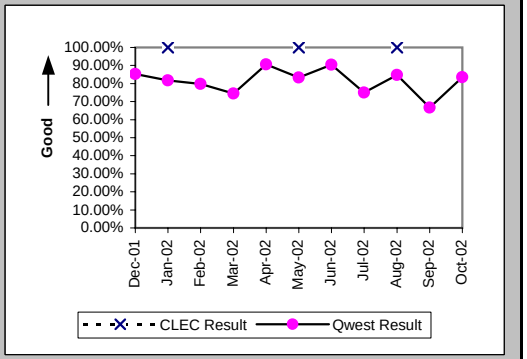
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	32	0.00%	0	0	1390	231260	0.60%	7.73%	-0.44	-1.27	No
Jan-02	0	37	0.00%	0	0	1583	230834	0.69%	8.25%	-0.51	-1.31	No
Feb-02	0	43	0.00%	0	0	1286	230827	0.56%	7.44%	-0.49	-1.3	No
Mar-02	0	46	0.00%	0	0	1514	230402	0.66%	8.08%	-0.55	-1.34	No
Apr-02	0	52	0.00%	0	0	2106	229816	0.92%	9.53%	-0.69	-1.42	No
May-02	0	59	0.00%	0	0	2161	229199	0.94%	9.66%	-0.75	-1.46	No
Jun-02	1	66	1.52%	0	0	2267	228332	0.99%	9.91%	0.49	-0.7	No
Jul-02	0	73	0.00%	0	0	2755	228172	1.21%	10.92%	-0.94	-1.57	No
Aug-02	0	83	0.00%	0	0	2536	227359	1.12%	10.50%	-0.97	-1.59	No
Sep-02	0	87	0.00%	0	0	2066	227316	0.91%	9.49%	-0.89	-1.54	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

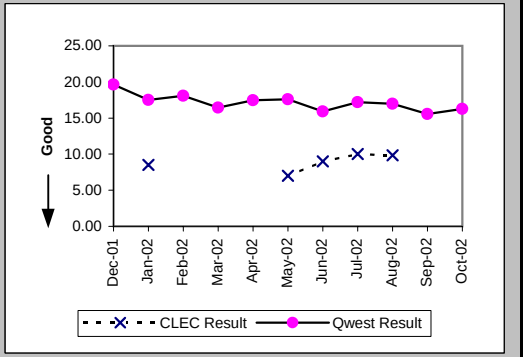
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	75	85.33%	35.38%			
Jan-02	1	1	100.00%	1	0	45	55	81.82%	38.57%	-0.47	-1.28	No
Feb-02						59	74	79.73%	40.20%			
Mar-02						35	47	74.47%	43.60%			
Apr-02						58	64	90.63%	29.15%			
May-02	1	1	100.00%	0	0	50	60	83.33%	37.27%	-0.44	-1.27	No
Jun-02						75	83	90.36%	29.51%			
Jul-02						48	64	75.00%	43.30%			
Aug-02	1	1	100.00%	6	0	61	72	84.72%	35.98%	-0.42	-1.26	No
Sep-02						66	99	66.67%	47.14%			
Oct-02						188	225	83.56%	37.07%			



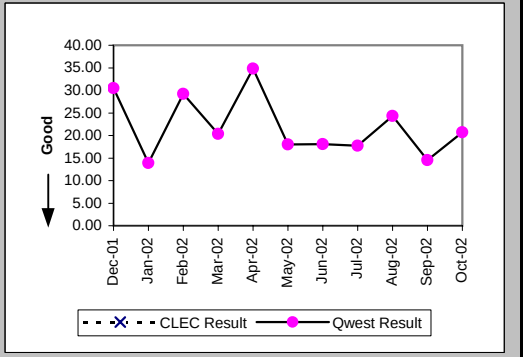
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1962	100	19.62	28.16			
Jan-02	17	2	8.50	0	0	1469	84	17.49	9.15	-1.37	-1.83	No
Feb-02						1662	92	18.07	15.31			
Mar-02						970	59	16.44	15.57			
Apr-02						1381	79	17.48	19.60			
May-02	7	1	7.00	0	0	1443	82	17.60	12.63	-0.83	-1.51	No
Jun-02	18	2	9.00	0	0	1688	106	15.92	11.75	-0.83	-1.5	No
Jul-02	10	1	10.00	0	0	1428	83	17.20	19.46	-0.37	-1.22	No
Aug-02	69	7	9.86	0	0	1509	89	16.96	15.00	-1.21	-1.73	No
Sep-02						1714	110	15.58	14.44			
Oct-02						3921	241	16.27	11.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

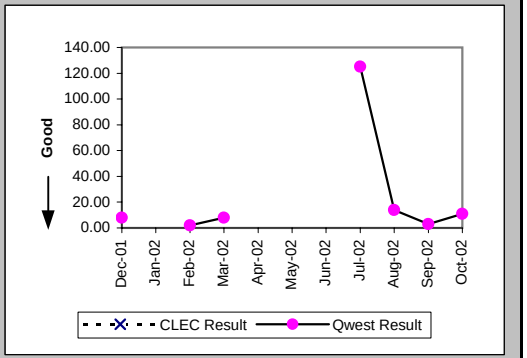
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						640	21	30.48	56.51			
Jan-02						195	14	13.93	14.96			
Feb-02						467	16	29.19	23.91			
Mar-02						366	18	20.33	21.02			
Apr-02						348	10	34.80	42.45			
May-02						396	22	18.00	14.85			
Jun-02						253	14	18.07	12.14			
Jul-02						372	21	17.71	24.01			
Aug-02						438	18	24.33	22.46			
Sep-02						450	31	14.52	8.92			
Oct-02						497	24	20.71	21.74			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

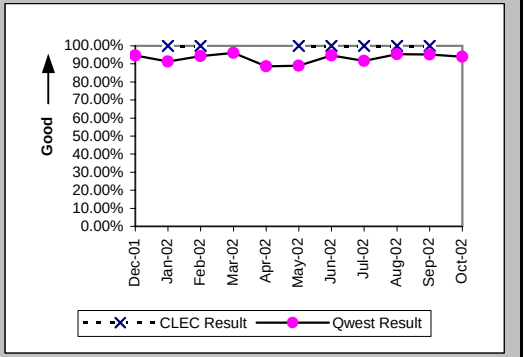
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02						4	2	2.00	0.00			
Mar-02						8	1	8.00				
Apr-02												
May-02												
Jun-02												
Jul-02						125	1	125.00				
Aug-02						14	1	14.00				
Sep-02						9	3	3.00	2.00			
Oct-02						216	20	10.80	11.98			



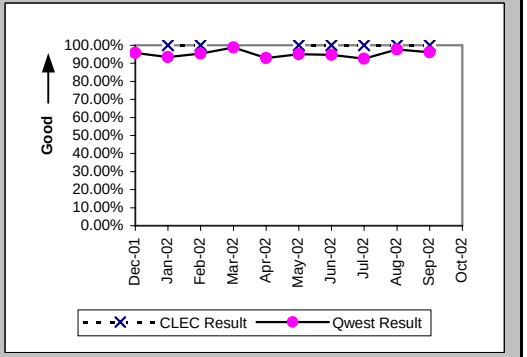
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	94	94.68%	22.44%			
Jan-02	1	1	100.00%	0	0	84	92	91.30%	28.18%	-0.31	-1.19	No
Feb-02	1	1	100.00%	0	0	83	88	94.32%	23.15%	-0.24	-1.15	No
Mar-02						74	77	96.10%	19.35%			
Apr-02						63	71	88.73%	31.62%			
May-02	1	1	100.00%	0	0	73	82	89.02%	31.26%	-0.35	-1.21	No
Jun-02	2	2	100.00%	0	0	90	95	94.74%	22.33%	-0.33	-1.2	No
Jul-02	2	2	100.00%	0	0	87	95	91.58%	27.77%	-0.42	-1.26	No
Aug-02	4	4	100.00%	0	0	84	88	95.45%	20.83%	-0.43	-1.26	No
Sep-02	4	4	100.00%	0	0	99	104	95.19%	21.39%	-0.44	-1.27	No
Oct-02						169	180	93.89%	23.95%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

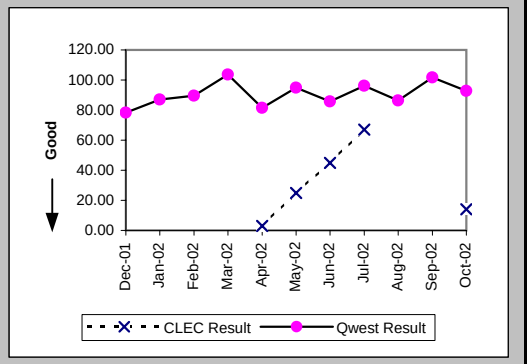
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90	94	95.74%	20.18%			
Jan-02	1	1	100.00%	0	0	86	92	93.48%	24.69%	-0.26	-1.16	No
Feb-02	1	1	100.00%	0	0	84	88	95.45%	20.83%	-0.22	-1.13	No
Mar-02						76	77	98.70%	11.32%			
Apr-02						66	71	92.96%	25.59%			
May-02	1	1	100.00%	0	0	78	82	95.12%	21.54%	-0.23	-1.14	No
Jun-02	2	2	100.00%	0	0	90	95	94.74%	22.33%	-0.33	-1.2	No
Jul-02	2	2	100.00%	0	0	88	95	92.63%	26.13%	-0.39	-1.24	No
Aug-02	4	4	100.00%	0	0	86	88	97.73%	14.90%	-0.3	-1.18	No
Sep-02	4	4	100.00%	0	0	100	104	96.15%	19.23%	-0.39	-1.24	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

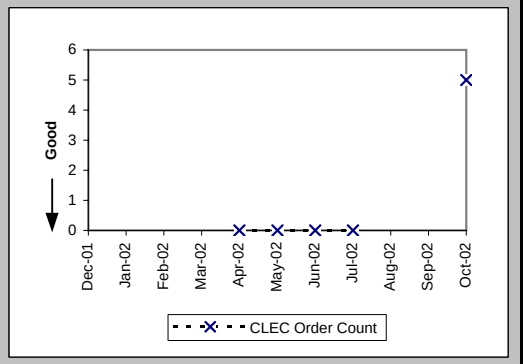
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2269	29	78.24	128.44			
Jan-02						2875	33	87.12	124.84			
Feb-02						3317	37	89.65	125.39			
Mar-02						3625	35	103.57	131.33			
Apr-02	12	4	3.00	0	0	4076	50	81.52	124.74	-1.21	-1.74	No
May-02	100	4	25.00	0	0	4741	50	94.82	130.11	-1.03	-1.63	No
Jun-02	180	4	45.00	0	0	4374	51	85.76	112.44	-0.7	-1.42	No
Jul-02	268	4	67.00	0	0	4421	46	96.11	121.02	-0.46	-1.28	No
Aug-02						4838	56	86.39	120.90			
Sep-02						5285	52	101.63	128.85			
Oct-02	70	5	14.00	0	0	6031	65	92.78	126.08	-1.35	-1.82	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

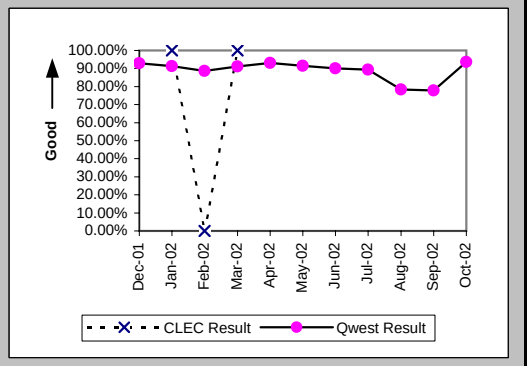
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	
Sep-02	
Oct-02	5



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

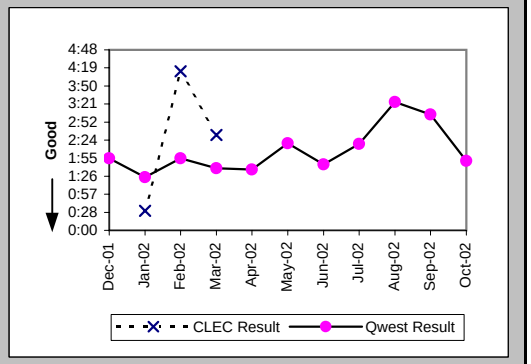
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	56	92.86%	25.75%			
Jan-02	1	1	100.00%	0	0	53	58	91.38%	28.07%	-0.3	-1.19	No
Feb-02	0	1	0.00%	0	0	93	105	88.57%	31.82%	1.57	-0.04	No
Mar-02	1	1	100.00%	0	0	62	68	91.18%	28.36%	-0.31	-1.19	No
Apr-02						81	87	93.10%	25.34%			
May-02						64	70	91.43%	27.99%			
Jun-02						54	60	90.00%	30.00%			
Jul-02						67	75	89.33%	30.87%			
Aug-02						91	116	78.45%	41.12%			
Sep-02						60	77	77.92%	41.48%			
Oct-02						73	78	93.59%	24.49%			



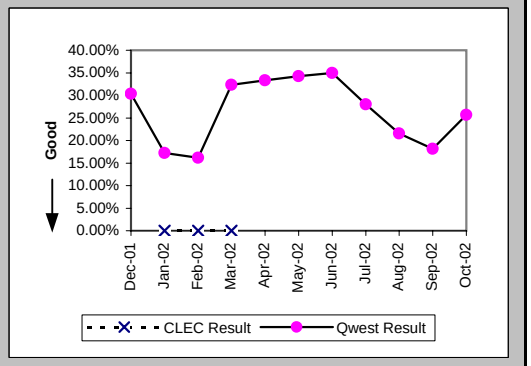
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107:13	56	1:55	1:43			
Jan-02	0:31	1	0:31	0	0	81:50	58	1:25	1:46	-0.5	-1.31	No
Feb-02	4:14	1	4:14	0	0	200:28	105	1:55	2:01	1.29	-0.21	No
Mar-02	2:32	1	2:32	0	0	112:13	68	1:39	2:00	0.83	-0.5	No
Apr-02						140:03	87	1:37	1:37			
May-02						161:38	70	2:19	6:06			
Jun-02						104:44	60	1:45	1:37			
Jul-02						172:29	75	2:18	1:49			
Aug-02						395:34	116	3:25	4:07			
Sep-02						237:34	77	3:05	3:34			
Oct-02						144:47	78	1:51	1:36			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

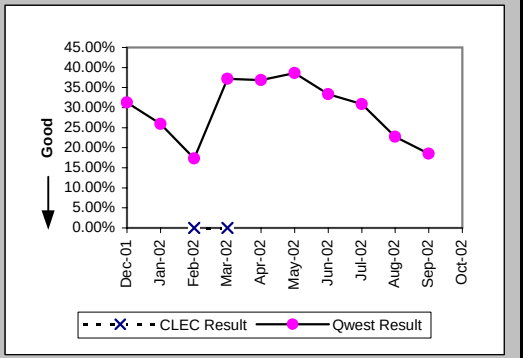
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	56	30.36%	45.98%			
Jan-02	0	1	0.00%	0	0	10	58	17.24%	37.77%	-0.45	-1.28	No
Feb-02	0	1	0.00%	0	0	17	105	16.19%	36.84%	-0.44	-1.27	No
Mar-02	0	1	0.00%	0	0	22	68	32.35%	46.78%	-0.69	-1.42	No
Apr-02						29	87	33.33%	47.14%			
May-02						24	70	34.29%	47.47%			
Jun-02						21	60	35.00%	47.70%			
Jul-02						21	75	28.00%	44.90%			
Aug-02						25	116	21.55%	41.12%			
Sep-02						14	77	18.18%	38.57%			
Oct-02						20	78	25.64%	43.67%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

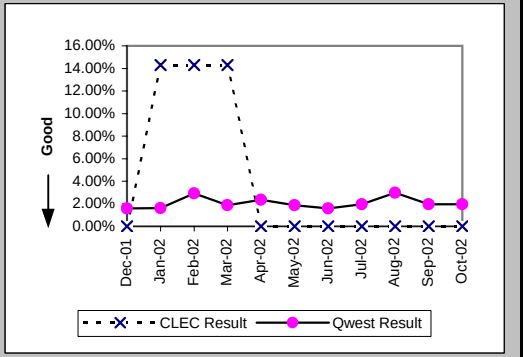
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	32	31.25%	46.35%			
Jan-02						7	27	25.93%	43.82%			
Feb-02	0	1	0.00%	0	0	14	81	17.28%	37.81%	-0.45	-1.28	No
Mar-02	0	1	0.00%	0	0	16	43	37.21%	48.34%	-0.76	-1.46	No
Apr-02						21	57	36.84%	48.24%			
May-02						17	44	38.64%	48.69%			
Jun-02						12	36	33.33%	47.14%			
Jul-02						17	55	30.91%	46.21%			
Aug-02						20	88	22.73%	41.91%			
Sep-02						10	54	18.52%	38.84%			
Oct-02												



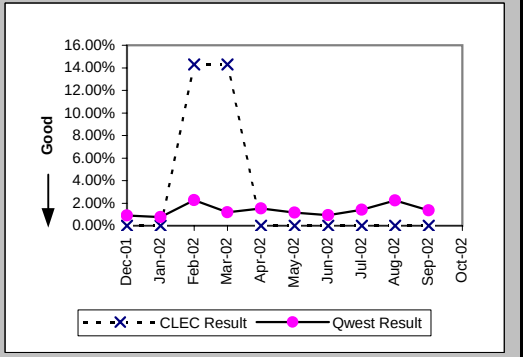
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	56	3509	1.60%	12.53%	-0.28	-1.17	No
Jan-02	1	7	14.29%	0	0	58	3557	1.63%	12.66%	1.58	-0.04	No
Feb-02	1	7	14.29%	0	0	105	3577	2.94%	16.88%	1.27	-0.23	No
Mar-02	1	7	14.29%	0	0	68	3628	1.87%	13.56%	1.51	-0.08	No
Apr-02	0	7	0.00%	0	0	87	3698	2.35%	15.16%	-0.41	-1.25	No
May-02	0	8	0.00%	0	0	70	3764	1.86%	13.51%	-0.39	-1.24	No
Jun-02	0	9	0.00%	0	0	60	3810	1.57%	12.45%	-0.38	-1.23	No
Jul-02	0	9	0.00%	0	0	75	3849	1.95%	13.82%	-0.42	-1.26	No
Aug-02	0	14	0.00%	0	0	116	3903	2.97%	16.98%	-0.65	-1.4	No
Sep-02	0	14	0.00%	0	0	77	3942	1.95%	13.84%	-0.53	-1.32	No
Oct-02	0	14	0.00%	0	0	78	3990	1.95%	13.84%	-0.53	-1.32	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

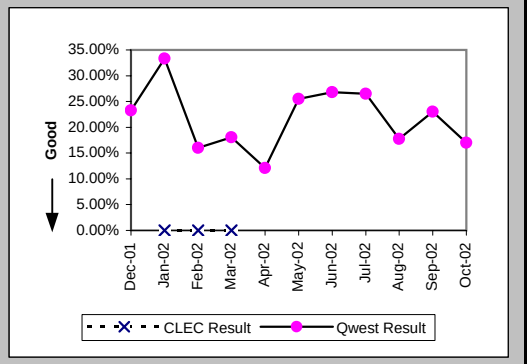
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	32	3509	0.91%	9.51%	-0.21	-1.13	No
Jan-02	0	7	0.00%	0	0	27	3557	0.76%	8.68%	-0.23	-1.14	No
Feb-02	1	7	14.29%	0	0	81	3577	2.26%	14.88%	1.41	-0.14	No
Mar-02	1	7	14.29%	0	0	43	3628	1.19%	10.82%	1.74	0.06	Yes
Apr-02	0	7	0.00%	0	0	57	3698	1.54%	12.32%	-0.33	-1.2	No
May-02	0	8	0.00%	0	0	44	3764	1.17%	10.75%	-0.31	-1.19	No
Jun-02	0	9	0.00%	0	0	36	3810	0.94%	9.67%	-0.29	-1.18	No
Jul-02	0	9	0.00%	0	0	55	3849	1.43%	11.87%	-0.36	-1.22	No
Aug-02	0	14	0.00%	0	0	88	3903	2.25%	14.85%	-0.57	-1.34	No
Sep-02	0	14	0.00%	0	0	54	3942	1.37%	11.62%	-0.44	-1.27	No
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

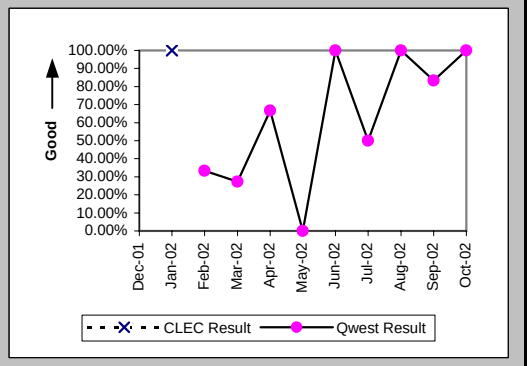
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	73	23.29%	42.27%			
Jan-02	0	1	0.00%	0	0	29	87	33.33%	47.14%	-0.7	-1.43	No
Feb-02	0	1	0.00%	0	0	20	125	16.00%	36.66%	-0.43	-1.26	No
Mar-02	0	1	0.00%	0	0	15	83	18.07%	38.48%	-0.47	-1.28	No
Apr-02						12	99	12.12%	32.64%			
May-02						24	94	25.53%	43.60%			
Jun-02						22	82	26.83%	44.31%			
Jul-02						27	102	26.47%	44.12%			
Aug-02						25	141	17.73%	38.19%			
Sep-02						23	100	23.00%	42.08%			
Oct-02						16	94	17.02%	37.58%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

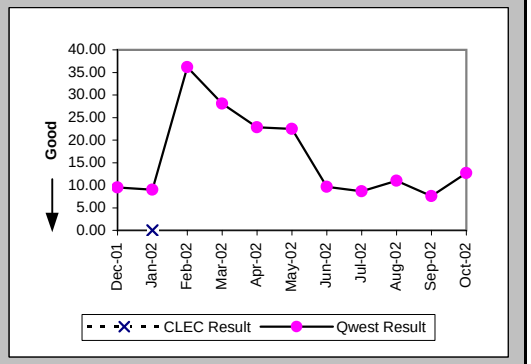
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	0	0							
Feb-02						1	3	33.33%	47.14%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						4	6	66.67%	47.14%			
May-02						0	1	0.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	6	83.33%	37.27%			
Oct-02						11	11	100.00%	0.00%			



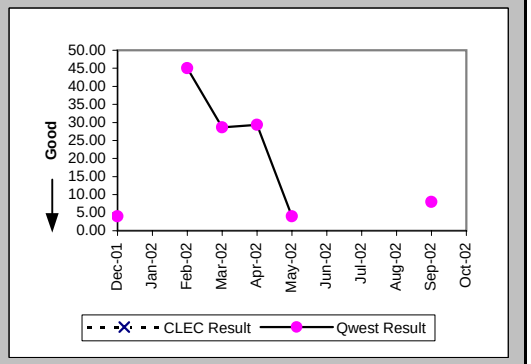
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	2	9.50	0.71			
Jan-02	0	1	0.00	0	0	9	1	9.00				
Feb-02						181	5	36.20	26.39			
Mar-02						450	16	28.12	15.06			
Apr-02						160	7	22.86	10.38			
May-02						45	2	22.50	19.09			
Jun-02						29	3	9.67	8.50			
Jul-02						26	3	8.67	0.58			
Aug-02						44	4	11.00	1.83			
Sep-02						38	5	7.60	2.88			
Oct-02						140	11	12.73	8.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

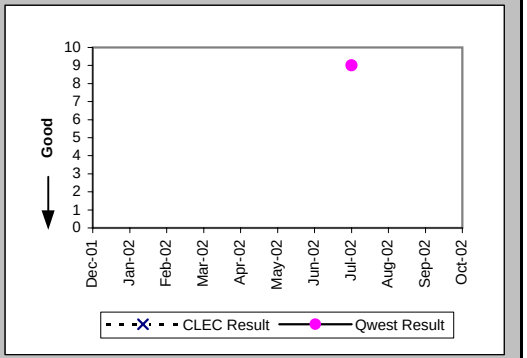
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02												
Feb-02						90	2	45.00	0.00			
Mar-02						258	9	28.67	12.54			
Apr-02						88	3	29.33	16.80			
May-02						4	1	4.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						8	1	8.00				
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

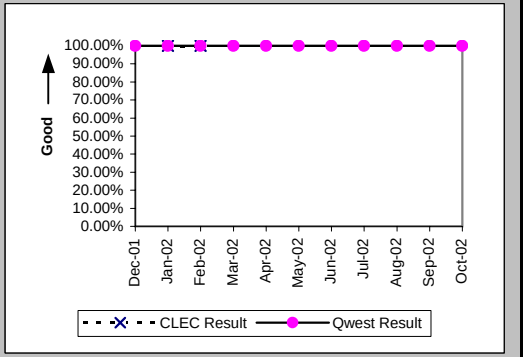
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02												
Oct-02												



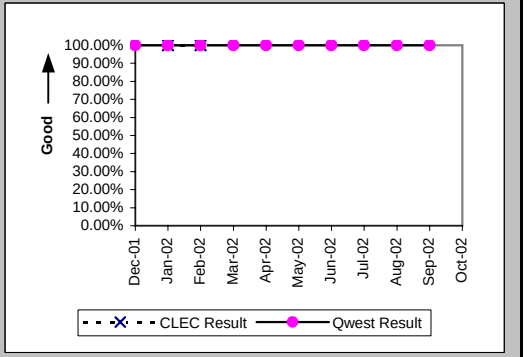
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

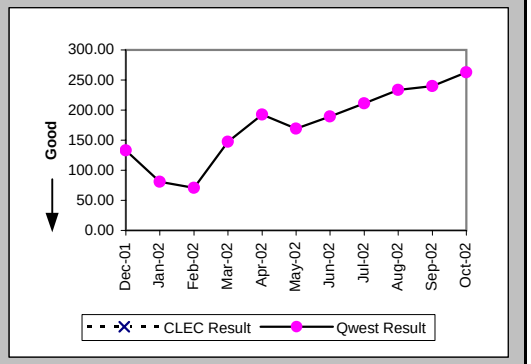
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

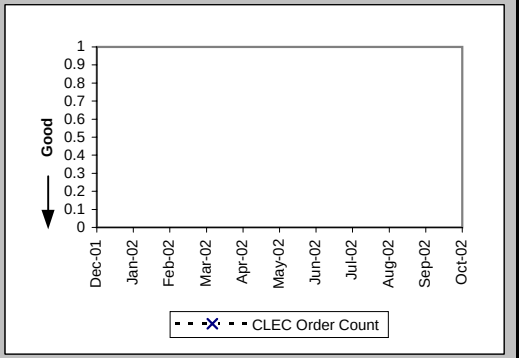
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						531	4	132.75	106.51			
Jan-02						567	7	81.00	114.68			
Feb-02						779	11	70.82	98.21			
Mar-02						736	5	147.20	131.59			
Apr-02						770	4	192.50	139.52			
May-02						677	4	169.25	172.54			
Jun-02						757	4	189.25	172.54			
Jul-02						845	4	211.25	172.54			
Aug-02						933	4	233.25	172.54			
Sep-02						720	3	240.00	208.81			
Oct-02						789	3	263.00	208.81			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

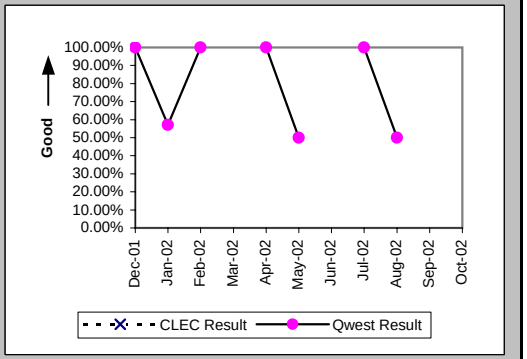
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

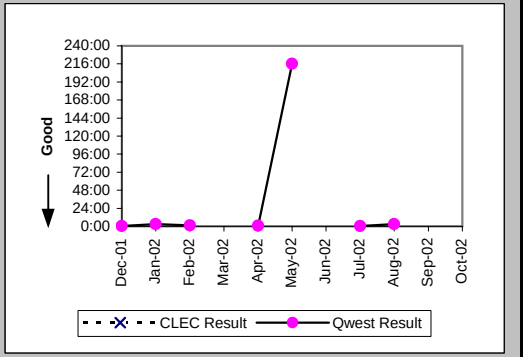
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	7	57.14%	49.49%			
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02												
Oct-02												



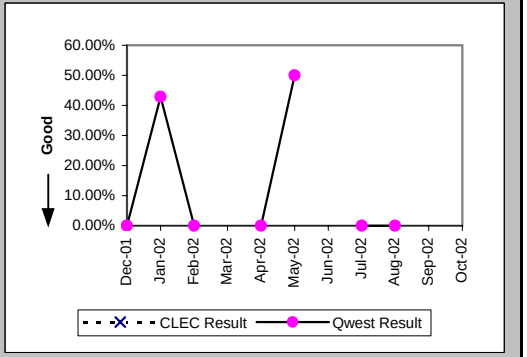
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:30	2	0:15	0:07			
Jan-02						22:14	7	3:11	2:39			
Feb-02						2:09	2	1:04	0:52			
Mar-02												
Apr-02						0:46	1	0:46				
May-02						432:37	2	216:19	305:08			
Jun-02												
Jul-02						0:13	1	0:13				
Aug-02						5:58	2	2:59	1:40			
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

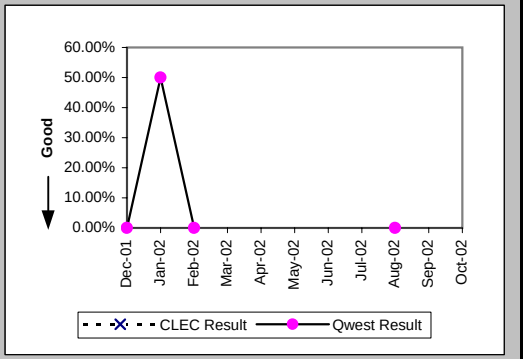
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

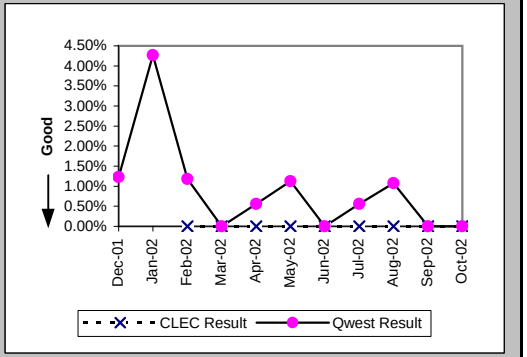
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						3	6	50.00%	50.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



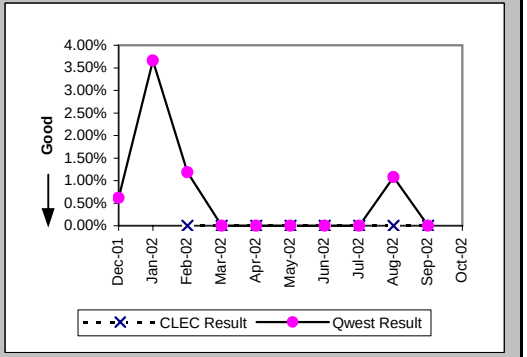
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	163	1.23%	11.01%			
Jan-02						7	164	4.27%	20.21%			
Feb-02	0	2	0.00%	0	0	2	169	1.18%	10.81%	-0.15	-1.09	No
Mar-02	0	2	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	0	0	1	178	0.56%	7.47%	-0.11	-1.06	No
May-02	0	2	0.00%	0	0	2	178	1.12%	10.54%	-0.15	-1.09	No
Jun-02	0	2	0.00%	0	0	0	178	0.00%	N/A	N/A	N/A	
Jul-02	0	2	0.00%	0	0	1	180	0.56%	7.43%	-0.11	-1.06	No
Aug-02	0	2	0.00%	0	0	2	185	1.08%	10.34%	-0.15	-1.09	No
Sep-02	0	2	0.00%	0	0	0	187	0.00%	N/A	N/A	N/A	
Oct-02	0	2	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

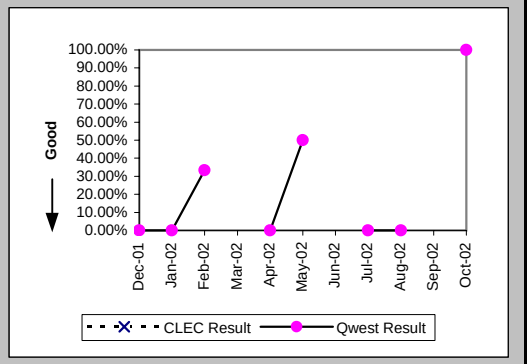
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	163	0.61%	7.81%			
Jan-02						6	164	3.66%	18.77%			
Feb-02	0	2	0.00%	0	0	2	169	1.18%	10.81%	-0.15	-1.09	No
Mar-02	0	2	0.00%	0	0	0	174	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	0	0	0	178	0.00%	N/A	N/A	N/A	
May-02	0	2	0.00%	0	0	0	178	0.00%	N/A	N/A	N/A	
Jun-02	0	2	0.00%	0	0	0	178	0.00%	N/A	N/A	N/A	
Jul-02	0	2	0.00%	0	0	0	180	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	0	0	2	185	1.08%	10.34%	-0.15	-1.09	No
Sep-02	0	2	0.00%	0	0	0	187	0.00%	N/A	N/A	N/A	
Oct-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

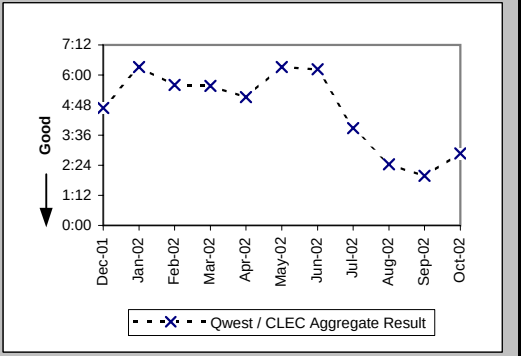
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #7 - E911

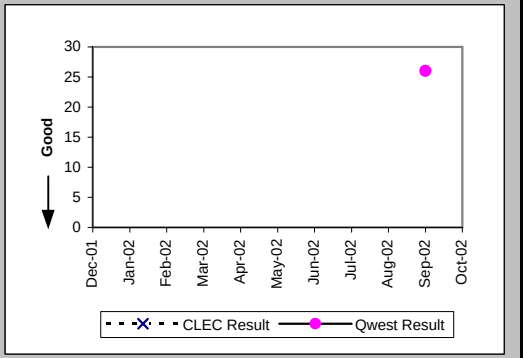
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	4:41	0	0
Jan-02	6:19	0	0
Feb-02	5:36	0	0
Mar-02	5:34	0	0
Apr-02	5:07	0	0
May-02	6:19	0	0
Jun-02	6:14	0	0
Jul-02	3:53	0	0
Aug-02	2:26	0	0
Sep-02	1:59	0	0
Oct-02	2:52	0	0



Checklist #7 - E911/911 Trunk Installation

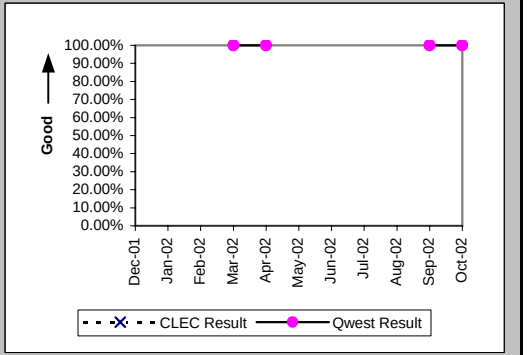
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						52	2	26.00	4.24			
Oct-02												



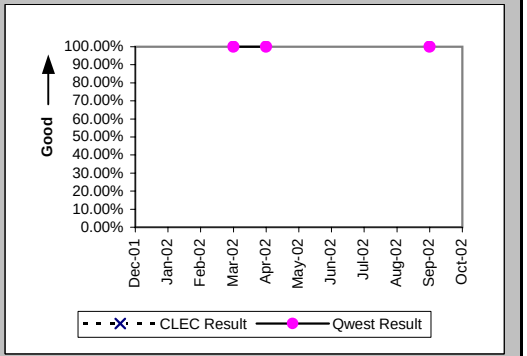
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

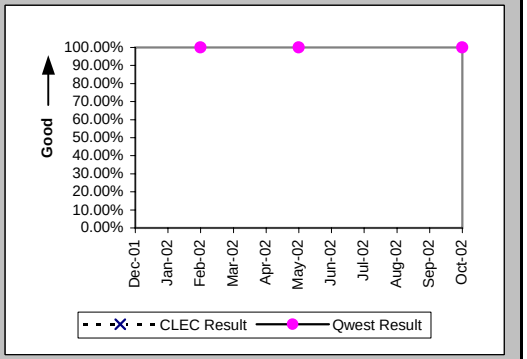
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												



Checklist #7 - E911/911 Trunk Repair

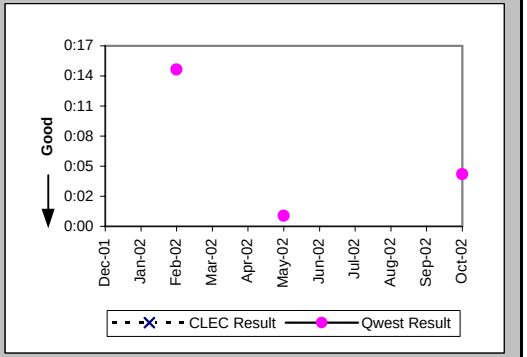
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			



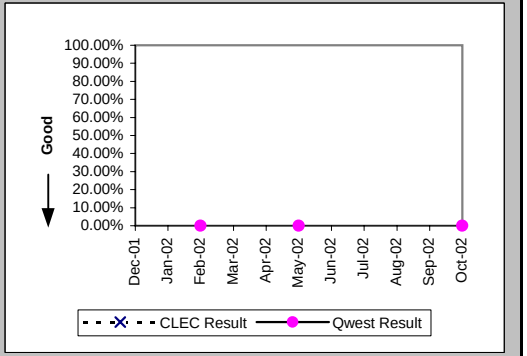
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0:46	3	0:15	0:12			
Mar-02												
Apr-02												
May-02						0:01	1	0:01				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0:05	1	0:05				



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

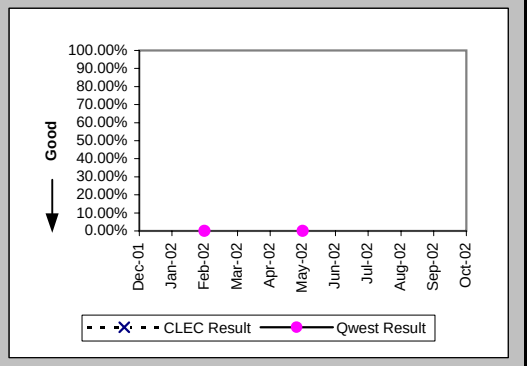
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Checklist #7 - E911/911 Trunk Repair

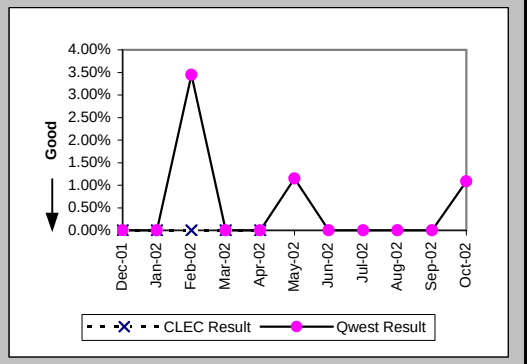
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



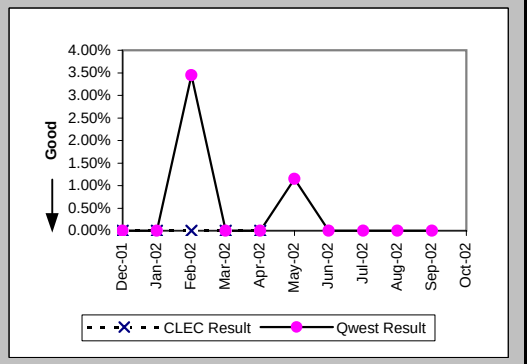
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	44	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Jan-02	0	38	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Feb-02	0	38	0.00%	0	0	3	87	3.45%	18.25%	-0.97	-1.59	No
Mar-02	0	38	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Apr-02	0	26	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
May-02						1	87	1.15%	10.66%			
Jun-02						0	87	0.00%	0.00%			
Jul-02						0	87	0.00%	0.00%			
Aug-02						0	87	0.00%	0.00%			
Sep-02						0	92	0.00%	0.00%			
Oct-02						1	92	1.09%	10.37%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

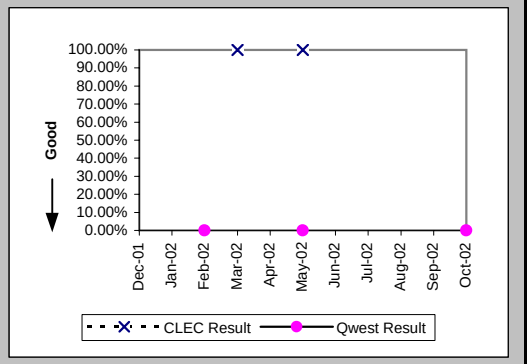
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	44	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Jan-02	0	38	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Feb-02	0	38	0.00%	0	0	3	87	3.45%	18.25%	-0.97	-1.59	No
Mar-02	0	38	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
Apr-02	0	26	0.00%	0	0	0	87	0.00%	N/A	N/A	N/A	
May-02						1	87	1.15%	10.66%			
Jun-02						0	87	0.00%	0.00%			
Jul-02						0	87	0.00%	0.00%			
Aug-02						0	87	0.00%	0.00%			
Sep-02						0	92	0.00%	0.00%			
Oct-02												



Checklist #7 - E911/911 Trunk Repair

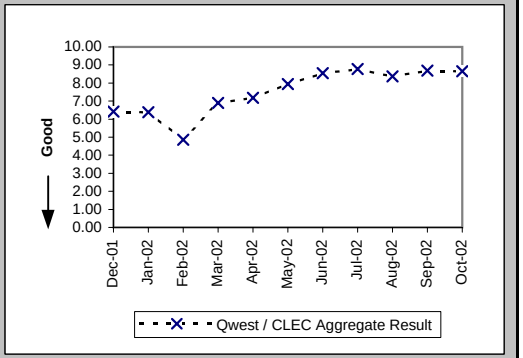
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02	1	1	100.00%	0	0							
Apr-02												
May-02	1	1	100.00%	0	0	0	1	0.00%	N/A	N/A	-0.59	No
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			

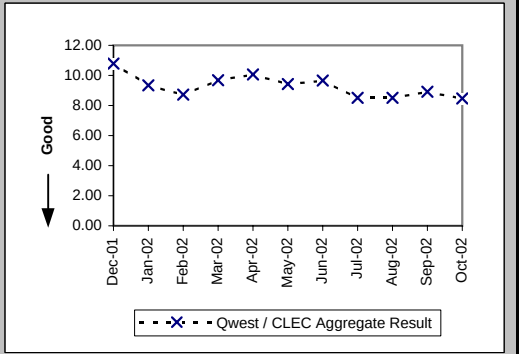


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68
Oct-02	8.66

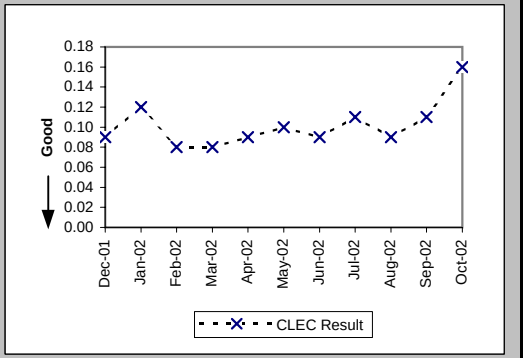


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51
Aug-02	8.51
Sep-02	8.91
Oct-02	8.46

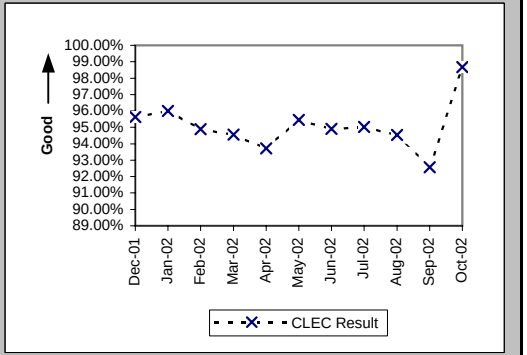


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.12	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0
Oct-02	0.16	0	0



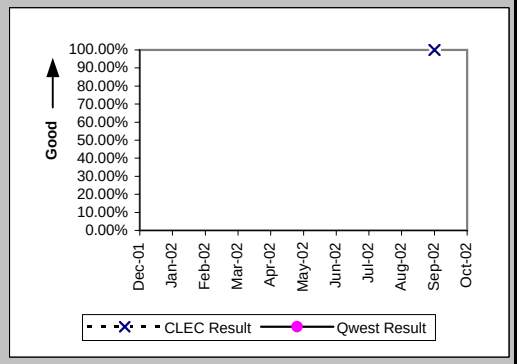
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	95.63%		
Jan-02	96.00%	0	0
Feb-02	94.88%	0	0
Mar-02	94.55%	0	0
Apr-02	93.72%	0	0
May-02	95.45%	0	0
Jun-02	94.91%	0	0
Jul-02	95.03%	0	0
Aug-02	94.54%	0	0
Sep-02	92.58%	0	0
Oct-02	98.67%	0	0



Checklist #9 - NXX Code Activation

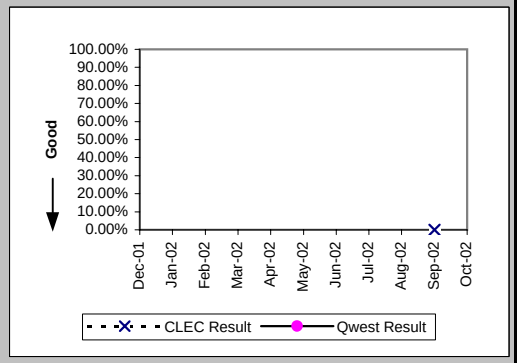
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02	1	1	100.00%	0	0			
Oct-02								



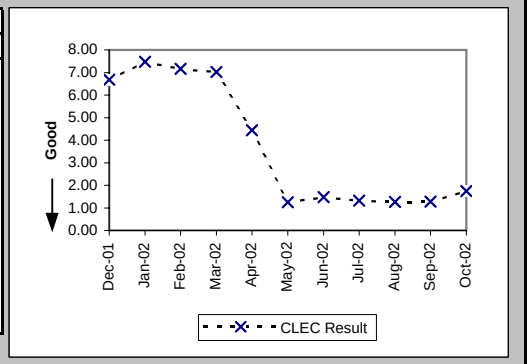
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02	0	1	0.00%	0	0			
Oct-02								



Checklist #10 - Databases and Signaling

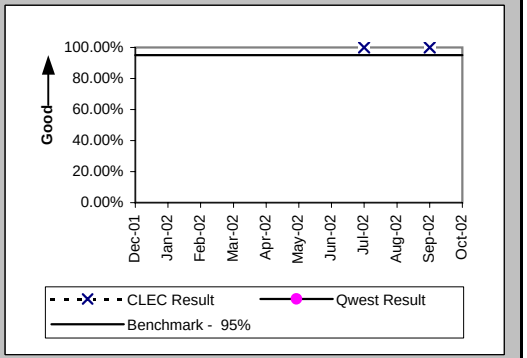
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0



Checklist #11 - Number Portability**

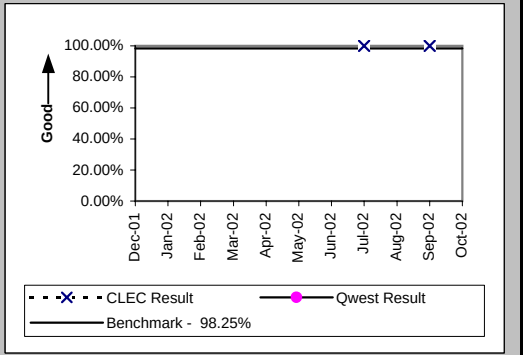
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02	1	1	100.00%	0	0							No
Aug-02												
Sep-02	71	71	100.00%	0	0							No
Oct-02												



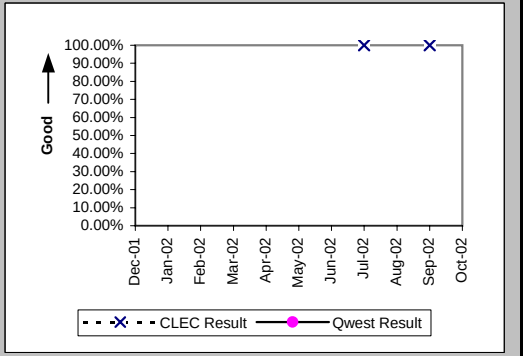
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02	1	1	100.00%	0	0							No
Aug-02												
Sep-02	74	74	100.00%	0	0							No
Oct-02												



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

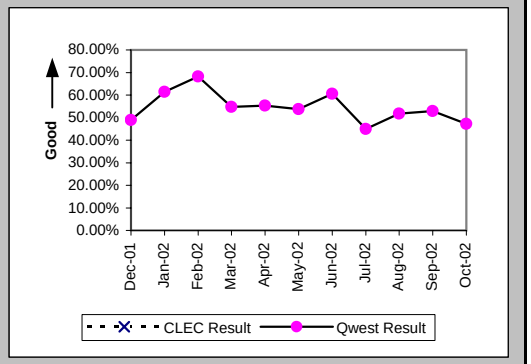
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02	1	1	100.00%	0	0							
Aug-02												
Sep-02	74	74	100.00%	0	0							
Oct-02												



Checklist #11 - Number Portability**

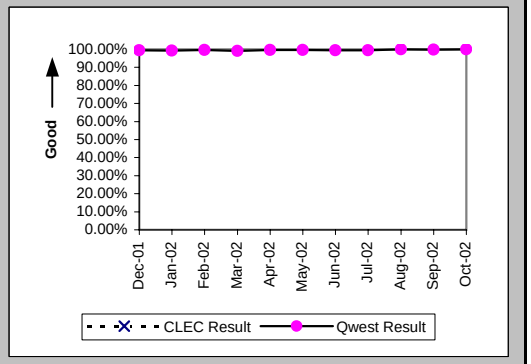
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						171	349	49.00%	49.99%			
Jan-02						255	415	61.45%	48.67%			
Feb-02						223	327	68.20%	46.57%			
Mar-02						173	316	54.75%	49.77%			
Apr-02						183	331	55.29%	49.72%			
May-02						167	311	53.70%	49.86%			
Jun-02						161	266	60.53%	48.88%			
Jul-02						166	369	44.99%	49.75%			
Aug-02						190	367	51.77%	49.97%			
Sep-02						130	246	52.85%	49.92%			
Oct-02						109	231	47.19%	49.92%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

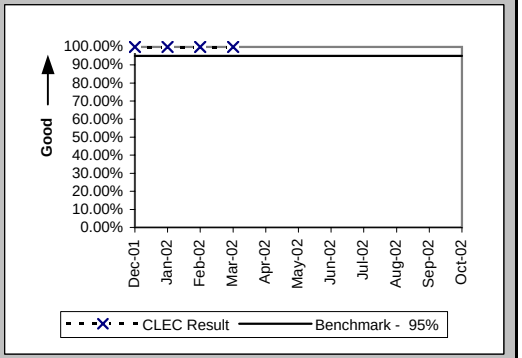
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						671	675	99.41%	7.68%			
Jan-02						868	874	99.31%	8.26%			
Feb-02						709	711	99.72%	5.30%			
Mar-02						698	704	99.15%	9.19%			
Apr-02						700	702	99.72%	5.33%			
May-02						647	649	99.69%	5.54%			
Jun-02						512	515	99.42%	7.61%			
Jul-02						680	684	99.42%	7.62%			
Aug-02						648	648	100.00%	0.00%			
Sep-02						446	447	99.78%	4.72%			
Oct-02						481	481	100.00%	0.00%			



Checklist #13 - Reciprocal Compensation

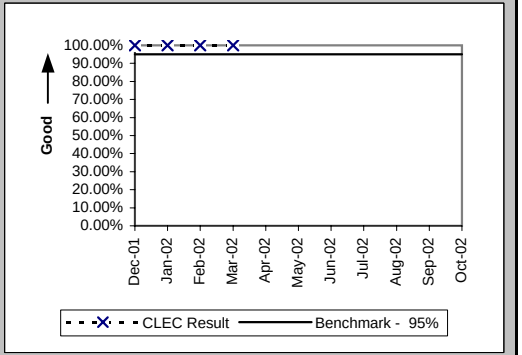
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	503.77	503.77	100.00%	0	0
Jan-02	470.15	470.15	100.00%	0	0
Feb-02	704.69	704.69	100.00%	0	0
Mar-02	745.27	745.27	100.00%	0	0
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02					



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

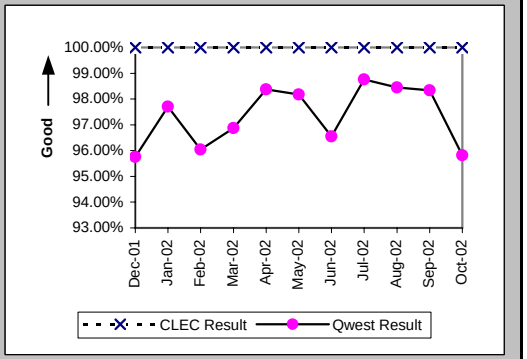
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	503.77	503.77	100.00%	0	0
Jan-02	470.15	470.15	100.00%	0	0
Feb-02	704.69	704.69	100.00%	0	0
Mar-02	745.27	745.27	100.00%	0	0
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02					



Checklist #14 - Resale - Residence Installation

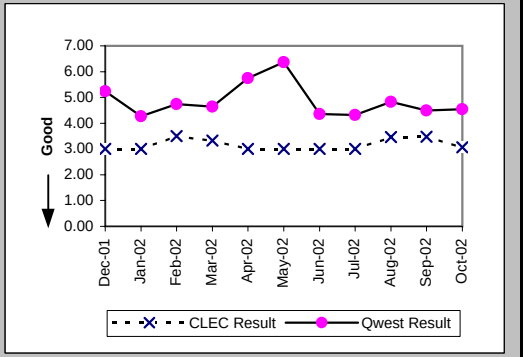
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	338	353	95.75%	20.17%	-0.51	-1.31	No
Jan-02	6	6	100.00%	0	0	383	392	97.70%	14.98%	-0.37	-1.23	No
Feb-02	2	2	100.00%	0	0	315	328	96.04%	19.51%	-0.29	-1.17	No
Mar-02	3	3	100.00%	0	0	341	352	96.88%	17.40%	-0.31	-1.19	No
Apr-02	3	3	100.00%	0	0	302	307	98.37%	12.66%	-0.22	-1.13	No
May-02	1	1	100.00%	0	0	323	329	98.18%	13.38%	-0.14	-1.08	No
Jun-02	2	2	100.00%	0	0	280	290	96.55%	18.25%	-0.27	-1.16	No
Jul-02	9	9	100.00%	0	0	318	322	98.76%	11.08%	-0.33	-1.2	No
Aug-02	26	26	100.00%	0	0	380	386	98.45%	12.37%	-0.62	-1.38	No
Sep-02	36	36	100.00%	0	0	296	301	98.34%	12.78%	-0.74	-1.45	No
Oct-02	31	31	100.00%	0	0	321	335	95.82%	20.01%	-1.11	-1.68	No



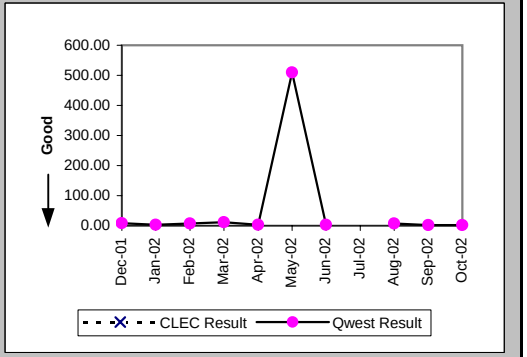
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	6	3.00	0	0	1860	355	5.24	6.70	-0.81	-1.49	No
Jan-02	18	6	3.00	0	0	1686	395	4.27	5.70	-0.54	-1.33	No
Feb-02	7	2	3.50	0	0	1564	330	4.74	6.65	-0.26	-1.16	No
Mar-02	10	3	3.33	0	0	1641	354	4.64	5.43	-0.41	-1.25	No
Apr-02	9	3	3.00	0	0	1770	308	5.75	23.97	-0.2	-1.12	No
May-02	3	1	3.00	0	0	2121	333	6.37	28.33	-0.12	-1.07	No
Jun-02	6	2	3.00	0	0	1282	294	4.36	3.67	-0.52	-1.32	No
Jul-02	27	9	3.00	0	0	1392	322	4.32	3.64	-1.07	-1.65	No
Aug-02	90	26	3.46	0	0	1864	386	4.83	4.35	-1.55	-1.94	No
Sep-02	125	36	3.47	0	0	1359	303	4.49	3.75	-1.53	-1.93	No
Oct-02	95	31	3.06	0	0	1521	335	4.54	6.10	-1.29	-1.78	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

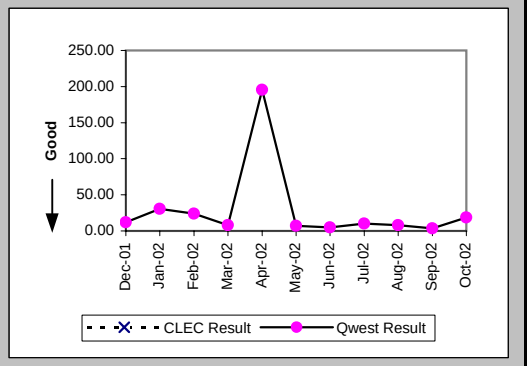
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1	9.00				
Jan-02						20	6	3.33	2.58			
Feb-02						67	9	7.44	5.55			
Mar-02						71	6	11.83	25.10			
Apr-02						10	3	3.33	2.08			
May-02						510	1	510.00				
Jun-02						11	4	2.75	1.71			
Jul-02												
Aug-02						22	3	7.33	10.97			
Sep-02						9	5	1.80	1.79			
Oct-02						18	7	2.57	1.51			



Checklist #14 - Resale - Residence Installation

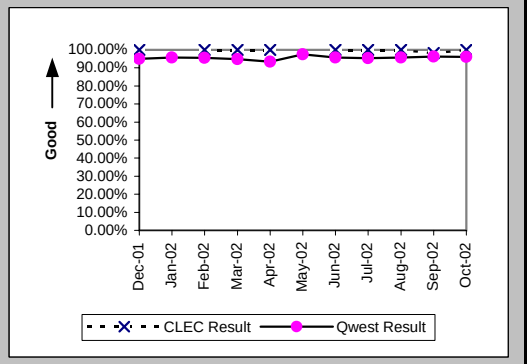
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						166	14	11.86	10.44			
Jan-02						92	3	30.67	48.79			
Feb-02						120	5	24.00	37.83			
Mar-02						39	5	7.80	7.60			
Apr-02						391	2	195.50	269.41			
May-02						36	5	7.20	4.92			
Jun-02						28	6	4.67	3.20			
Jul-02						40	4	10.00	11.17			
Aug-02						24	3	8.00	6.08			
Sep-02						7	2	3.50	2.12			
Oct-02						131	7	18.71	34.73			



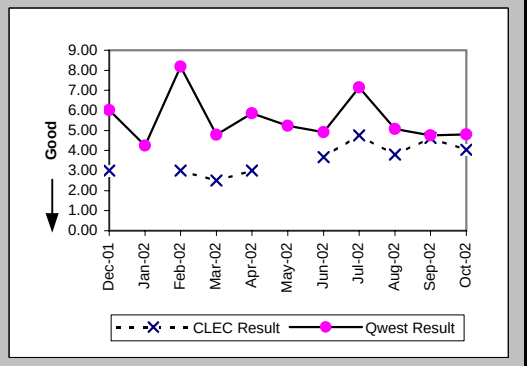
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	663	698	94.99%	21.82%	-0.23	-1.14	No
Jan-02						749	783	95.66%	20.38%			
Feb-02	1	1	100.00%	0	0	577	604	95.53%	20.66%	-0.22	-1.13	No
Mar-02	2	2	100.00%	0	0	536	565	94.87%	22.07%	-0.33	-1.2	No
Apr-02	3	3	100.00%	0	0	627	671	93.44%	24.75%	-0.46	-1.28	No
May-02						786	806	97.52%	15.56%			
Jun-02	3	3	100.00%	0	0	788	823	95.75%	20.18%	-0.36	-1.22	No
Jul-02	4	4	100.00%	0	0	782	820	95.37%	21.02%	-0.44	-1.27	No
Aug-02	43	43	100.00%	0	0	831	868	95.74%	20.20%	-1.35	-1.82	No
Sep-02	58	59	98.31%	0	0	762	791	96.33%	18.79%	-0.78	-1.47	No
Oct-02	50	50	100.00%	0	0	643	669	96.11%	19.33%	-1.37	-1.83	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

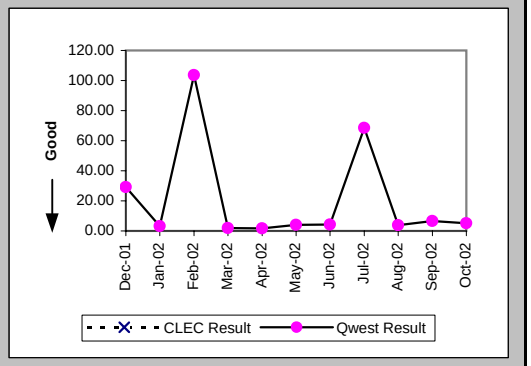
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	4205	700	6.01	13.65	-0.22	-1.13	No
Jan-02						3331	785	4.24	5.20			
Feb-02	3	1	3.00	0	0	4955	606	8.18	45.64	-0.11	-1.07	No
Mar-02	5	2	2.50	0	0	2706	566	4.78	5.36	-0.6	-1.37	No
Apr-02	9	3	3.00	0	0	3946	673	5.86	8.05	-0.61	-1.37	No
May-02						4233	810	5.23	7.64			
Jun-02	11	3	3.67	0	0	4073	829	4.91	4.89	-0.44	-1.27	No
Jul-02	19	4	4.75	0	0	5893	824	7.15	35.48	-0.14	-1.08	No
Aug-02	163	43	3.79	0	0	4412	869	5.08	6.73	-1.22	-1.74	No
Sep-02	273	59	4.63	0	0	3774	794	4.75	4.25	-0.22	-1.13	No
Oct-02	202	50	4.04	0	0	3213	670	4.80	4.35	-1.18	-1.72	No



Checklist #14 - Resale - Residence Installation

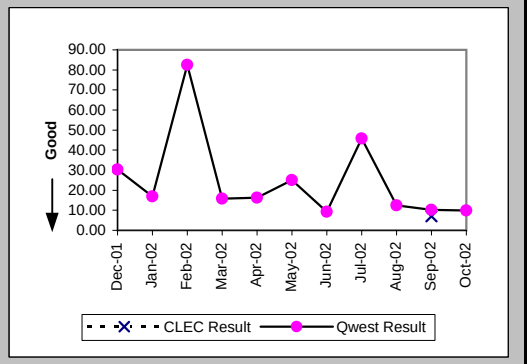
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						292	10	29.20	79.41			
Jan-02						35	11	3.18	5.98			
Feb-02						518	5	103.60	227.19			
Mar-02						12	6	2.00	1.26			
Apr-02						18	11	1.64	1.03			
May-02						20	5	4.00	4.80			
Jun-02						77	18	4.28	4.65			
Jul-02						821	12	68.42	219.80			
Aug-02						59	15	3.93	2.19			
Sep-02						80	12	6.67	9.58			
Oct-02						31	6	5.17	6.40			



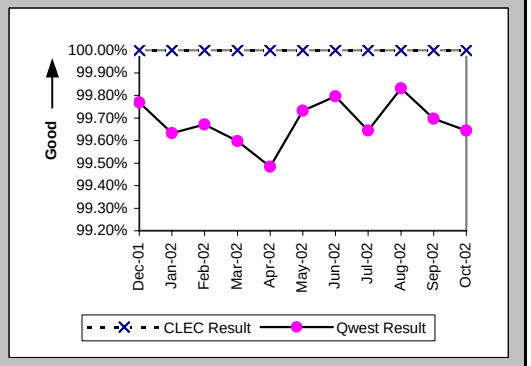
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						787	26	30.27	32.85			
Jan-02						389	23	16.91	18.76			
Feb-02						1898	23	82.52	180.28			
Mar-02						363	23	15.78	11.17			
Apr-02						539	33	16.33	14.24			
May-02						377	15	25.13	34.93			
Jun-02						156	17	9.18	6.26			
Jul-02						1329	29	45.83	110.29			
Aug-02						285	23	12.39	15.97			
Sep-02	7	1	7.00	0	0	204	20	10.20	10.15	-0.31	-1.19	No
Oct-02						207	21	9.86	8.41			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

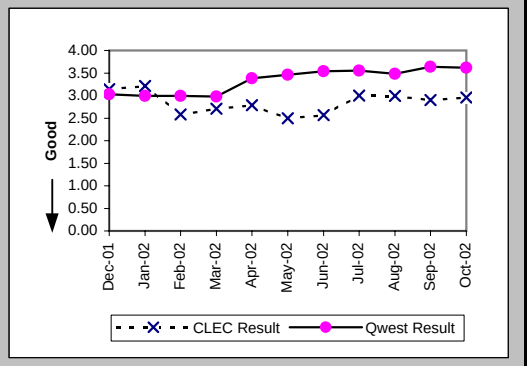
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	25	100.00%	0	0	2162	2167	99.77%	4.80%	-0.24	-1.15	No
Jan-02	26	26	100.00%	0	0	2714	2724	99.63%	6.05%	-0.31	-1.19	No
Feb-02	35	35	100.00%	0	0	2425	2433	99.67%	5.72%	-0.34	-1.21	No
Mar-02	23	23	100.00%	0	0	2469	2479	99.60%	6.34%	-0.3	-1.18	No
Apr-02	21	21	100.00%	0	0	2507	2520	99.48%	7.16%	-0.33	-1.2	No
May-02	25	25	100.00%	0	0	2979	2987	99.73%	5.17%	-0.26	-1.16	No
Jun-02	9	9	100.00%	0	0	2941	2947	99.80%	4.51%	-0.14	-1.08	No
Jul-02	22	22	100.00%	0	0	2798	2808	99.64%	5.96%	-0.28	-1.17	No
Aug-02	181	181	100.00%	0	0	3538	3544	99.83%	4.11%	-0.54	-1.33	No
Sep-02	250	250	100.00%	0	0	2957	2966	99.70%	5.50%	-0.84	-1.51	No
Oct-02	321	321	100.00%	0	0	2794	2804	99.64%	5.96%	-1.02	-1.62	No



Checklist #14 - Resale - Residence Installation

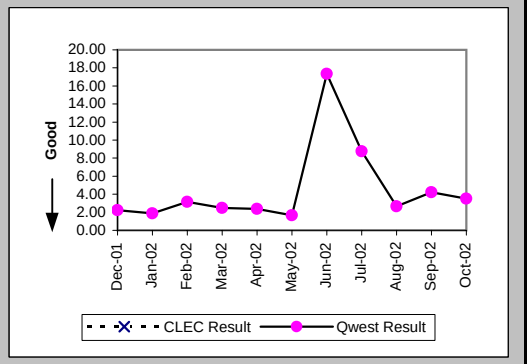
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69	22	3.14	3	0	5438	1793	3.03	1.13	0.46	-0.72	No
Jan-02	77	24	3.21	2	0	6901	2305	2.99	1.02	0.96	-0.42	No
Feb-02	85	33	2.58	2	0	5920	1981	2.99	1.06	-2.22	-2.35	No
Mar-02	57	21	2.71	2	0	5951	1999	2.98	1.04	-1.15	-1.7	No
Apr-02	53	19	2.79	2	0	6695	1979	3.38	0.93	-2.77	-2.68	No
May-02	50	20	2.50	5	0	8036	2325	3.46	0.91	-4.7	-3.86	No
Jun-02	18	7	2.57	2	0	8392	2371	3.54	2.53	-1.01	-1.62	No
Jul-02	30	10	3.00	12	0	7865	2215	3.55	1.03	-1.68	-2.02	No
Aug-02	224	75	2.99	106	0	10032	2880	3.48	1.07	-3.98	-3.42	No
Sep-02	171	59	2.90	191	0	9528	2620	3.64	1.11	-5.06	-4.08	No
Oct-02	402	136	2.96	185	0	8737	2416	3.62	1.44	-5.21	-4.17	No



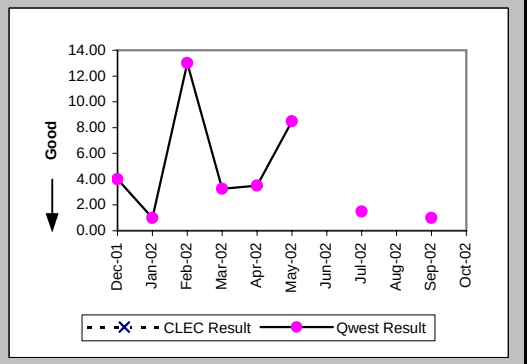
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	4	2.25	1.89			
Jan-02						15	8	1.88	1.81			
Feb-02						22	7	3.14	1.86			
Mar-02						15	6	2.50	2.35			
Apr-02						26	11	2.36	1.50			
May-02						10	6	1.67	0.82			
Jun-02						104	6	17.33	32.29			
Jul-02						70	8	8.75	11.95			
Aug-02						16	6	2.67	1.86			
Sep-02						38	9	4.22	3.38			
Oct-02						42	12	3.50	3.00			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

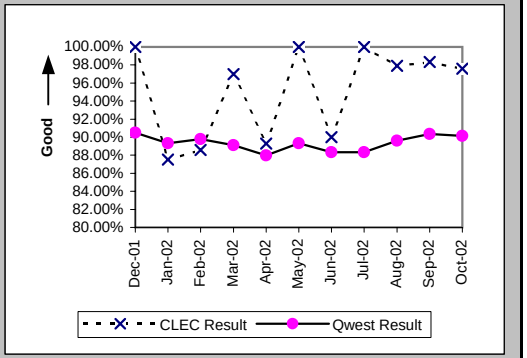
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						1	1	1.00				
Feb-02						13	1	13.00				
Mar-02						13	4	3.25	1.50			
Apr-02						7	2	3.50	2.12			
May-02						17	2	8.50	9.19			
Jun-02												
Jul-02						3	2	1.50	0.71			
Aug-02												
Sep-02						1	1	1.00				
Oct-02												



Checklist #14 - Resale - Residence Installation

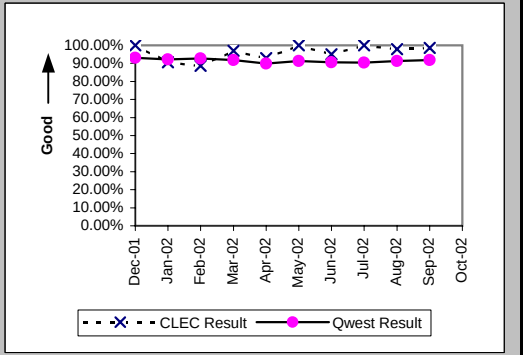
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	40	100.00%	0	0	3261	3603	90.51%	29.31%	-2.04	-2.24	No
Jan-02	28	32	87.50%	0	0	3186	3567	89.32%	30.89%	0.38	-0.77	No
Feb-02	31	35	88.57%	0	0	3268	3640	89.78%	30.29%	0.29	-0.83	No
Mar-02	32	33	96.97%	0	0	3017	3385	89.13%	31.13%	-1.44	-1.88	No
Apr-02	25	28	89.29%	0	0	3036	3451	87.97%	32.53%	-0.21	-1.13	No
May-02	27	27	100.00%	0	0	3409	3817	89.31%	30.90%	-1.79	-2.09	No
Jun-02	18	20	90.00%	0	0	3623	4101	88.34%	32.09%	-0.23	-1.14	No
Jul-02	25	25	100.00%	0	0	3544	4012	88.34%	32.10%	-1.81	-2.1	No
Aug-02	140	143	97.90%	0	0	3923	4377	89.63%	30.49%	-3.19	-2.94	No
Sep-02	293	298	98.32%	0	0	4005	4432	90.37%	29.51%	-4.51	-3.74	No
Oct-02	365	374	97.59%	0	0	3551	3939	90.15%	29.80%	-4.62	-3.81	No



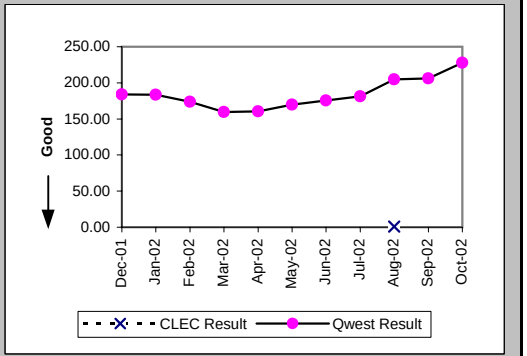
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	40	100.00%	0	0	3352	3603	93.03%	25.46%	-1.72	-2.05	No
Jan-02	29	32	90.63%	0	0	3289	3567	92.21%	26.81%	0.39	-0.77	No
Feb-02	31	35	88.57%	0	0	3377	3640	92.77%	25.89%	0.94	-0.43	No
Mar-02	32	33	96.97%	0	0	3111	3385	91.91%	27.28%	-1.06	-1.65	No
Apr-02	26	28	92.86%	0	0	3105	3451	89.97%	30.03%	-0.51	-1.31	No
May-02	27	27	100.00%	0	0	3486	3817	91.33%	28.14%	-1.6	-1.97	No
Jun-02	19	20	95.00%	0	0	3715	4101	90.59%	29.20%	-0.67	-1.41	No
Jul-02	25	25	100.00%	0	0	3631	4012	90.50%	29.32%	-1.61	-1.98	No
Aug-02	140	143	97.90%	0	0	3999	4377	91.36%	28.09%	-2.74	-2.67	No
Sep-02	294	298	98.66%	0	0	4070	4432	91.83%	27.39%	-4.16	-3.53	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

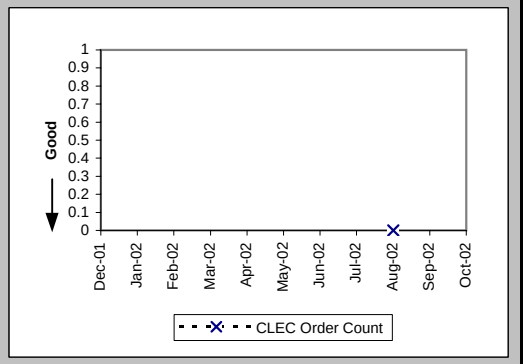
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32340	176	183.75	196.37			
Jan-02						36133	197	183.42	198.11			
Feb-02						29175	168	173.66	197.12			
Mar-02						28103	176	159.68	192.01			
Apr-02						24868	155	160.44	184.87			
May-02						28329	167	169.63	200.73			
Jun-02						32835	187	175.59	216.38			
Jul-02						31759	175	181.48	208.79			
Aug-02	1	1	1.00	0	0	35220	172	204.77	223.90	-0.91	-1.55	No
Sep-02						37281	181	205.97	227.26			
Oct-02						39435	173	227.95	235.69			



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

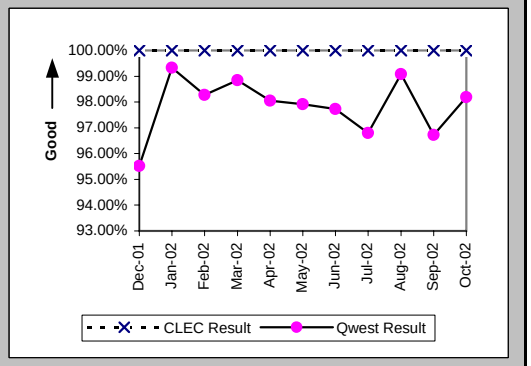
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	0
Sep-02	
Oct-02	



Checklist #14 - Resale - Residence Repair

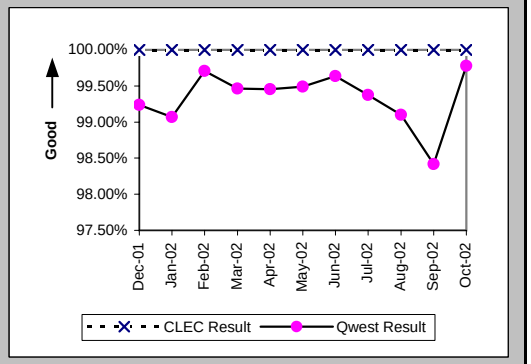
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	256	268	95.52%	20.68%	-0.37	-1.23	No
Jan-02	3	3	100.00%	5	0	298	300	99.33%	8.14%	-0.14	-1.09	No
Feb-02	2	2	100.00%	0	0	228	232	98.28%	13.02%	-0.19	-1.11	No
Mar-02	1	1	100.00%	1	0	258	261	98.85%	10.66%	-0.11	-1.07	No
Apr-02	4	4	100.00%	0	0	403	411	98.05%	13.82%	-0.28	-1.17	No
May-02	1	1	100.00%	1	0	423	432	97.92%	14.28%	-0.15	-1.09	No
Jun-02	2	2	100.00%	1	0	388	397	97.73%	14.88%	-0.21	-1.13	No
Jul-02	4	4	100.00%	1	0	483	499	96.79%	17.62%	-0.36	-1.22	No
Aug-02	2	2	100.00%	0	0	430	434	99.08%	9.56%	-0.14	-1.08	No
Sep-02	3	3	100.00%	3	0	354	366	96.72%	17.81%	-0.32	-1.19	No
Oct-02	1	1	100.00%	4	0	325	331	98.19%	13.34%	-0.14	-1.08	No



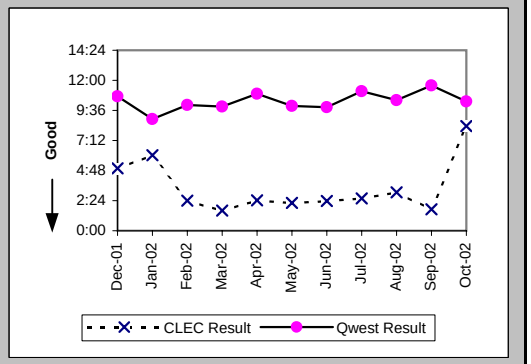
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	390	393	99.24%	8.70%	-0.17	-1.11	No
Jan-02	4	4	100.00%	5	0	425	429	99.07%	9.61%	-0.19	-1.12	No
Feb-02	2	2	100.00%	0	0	342	343	99.71%	5.39%	-0.08	-1.05	No
Mar-02	1	1	100.00%	1	0	371	373	99.46%	7.30%	-0.07	-1.04	No
Apr-02	4	4	100.00%	0	0	545	548	99.45%	7.38%	-0.15	-1.09	No
May-02	1	1	100.00%	1	0	588	591	99.49%	7.11%	-0.07	-1.04	No
Jun-02	3	3	100.00%	1	0	550	552	99.64%	6.01%	-0.1	-1.06	No
Jul-02	4	4	100.00%	1	0	636	640	99.38%	7.88%	-0.16	-1.1	No
Aug-02	3	3	100.00%	0	0	552	557	99.10%	9.43%	-0.16	-1.1	No
Sep-02	3	3	100.00%	3	0	498	506	98.42%	12.47%	-0.22	-1.13	No
Oct-02	2	2	100.00%	4	0	447	448	99.78%	4.72%	-0.07	-1.04	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

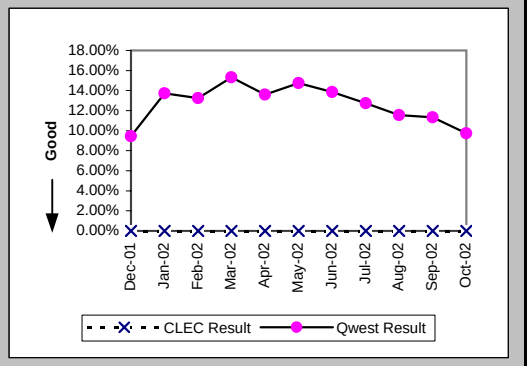
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19:54	4	4:58	1	0	4214:09	393	10:43	10:25	-1.1	-1.67	No
Jan-02	24:04	4	6:01	5	0	3821:26	429	8:54	9:27	-0.61	-1.37	No
Feb-02	4:48	2	2:24	0	0	3442:06	343	10:02	9:42	-1.11	-1.67	No
Mar-02	1:37	1	1:37	1	0	3691:19	373	9:54	10:20	-0.8	-1.49	No
Apr-02	9:45	4	2:26	0	0	5992:13	548	10:56	10:18	-1.64	-2	No
May-02	2:14	1	2:14	1	0	5880:40	591	9:57	9:06	-0.85	-1.52	No
Jun-02	7:06	3	2:22	1	0	5433:26	552	9:51	8:44	-1.48	-1.9	No
Jul-02	10:21	4	2:35	1	0	7124:11	640	11:08	9:46	-1.74	-2.06	No
Aug-02	9:11	3	3:04	0	0	5805:15	557	10:25	12:19	-1.03	-1.63	No
Sep-02	5:08	3	1:43	3	0	5857:22	506	11:35	11:33	-1.48	-1.9	No
Oct-02	16:43	2	8:21	4	0	4618:13	448	10:19	10:26	-0.26	-1.16	No



Checklist #14 - Resale - Residence Repair

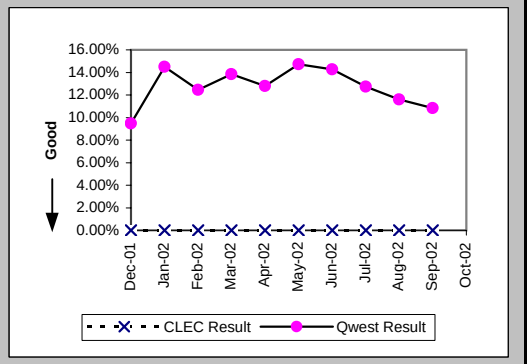
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	1	0	38	402	9.45%	29.26%	-0.64	-1.39	No
Jan-02	0	4	0.00%	5	0	61	444	13.74%	34.43%	-0.79	-1.48	No
Feb-02	0	2	0.00%	0	0	47	355	13.24%	33.89%	-0.55	-1.33	No
Mar-02	0	1	0.00%	1	0	59	385	15.32%	36.02%	-0.42	-1.26	No
Apr-02	0	4	0.00%	0	0	76	559	13.60%	34.27%	-0.79	-1.48	No
May-02	0	1	0.00%	1	0	89	604	14.74%	35.45%	-0.42	-1.25	No
Jun-02	0	3	0.00%	1	0	80	577	13.86%	34.56%	-0.69	-1.42	No
Jul-02	0	4	0.00%	1	0	84	660	12.73%	33.33%	-0.76	-1.46	No
Aug-02	0	3	0.00%	0	0	68	588	11.56%	31.98%	-0.62	-1.38	No
Sep-02	0	3	0.00%	3	0	61	538	11.34%	31.71%	-0.62	-1.38	No
Oct-02	0	2	0.00%	4	0	46	473	9.73%	29.63%	-0.46	-1.28	No



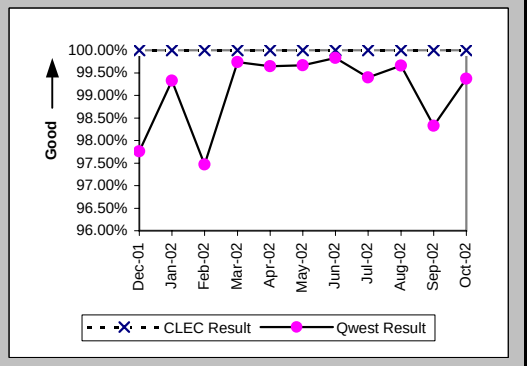
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	1	0	32	338	9.47%	29.28%	-0.56	-1.34	No
Jan-02	0	3	0.00%	5	0	56	386	14.51%	35.22%	-0.71	-1.43	No
Feb-02	0	2	0.00%	0	0	36	289	12.46%	33.02%	-0.53	-1.32	No
Mar-02	0	1	0.00%	1	0	45	325	13.85%	34.54%	-0.4	-1.24	No
Apr-02	0	3	0.00%	0	0	65	508	12.80%	33.40%	-0.66	-1.4	No
May-02	0	1	0.00%	1	0	82	557	14.72%	35.43%	-0.42	-1.25	No
Jun-02	0	2	0.00%	1	0	74	519	14.26%	34.96%	-0.58	-1.35	No
Jul-02	0	4	0.00%	1	0	77	605	12.73%	33.33%	-0.76	-1.46	No
Aug-02	0	3	0.00%	0	0	60	517	11.61%	32.03%	-0.63	-1.38	No
Sep-02	0	2	0.00%	3	0	53	489	10.84%	31.09%	-0.49	-1.3	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

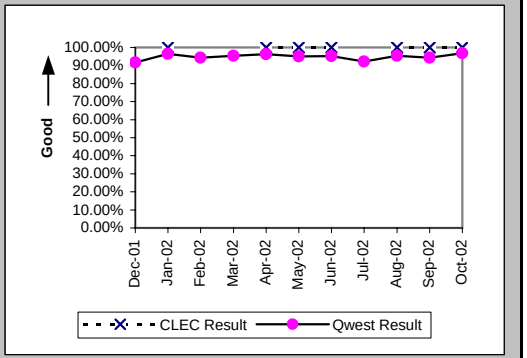
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	393	402	97.76%	14.79%	-0.3	-1.18	No
Jan-02	4	4	100.00%	5	0	441	444	99.32%	8.19%	-0.16	-1.1	No
Feb-02	2	2	100.00%	0	0	346	355	97.46%	15.72%	-0.23	-1.14	No
Mar-02	1	1	100.00%	1	0	384	385	99.74%	5.09%	-0.05	-1.03	No
Apr-02	4	4	100.00%	0	0	557	559	99.64%	5.97%	-0.12	-1.07	No
May-02	1	1	100.00%	1	0	602	604	99.67%	5.74%	-0.06	-1.04	No
Jun-02	3	3	100.00%	1	0	576	577	99.83%	4.16%	-0.07	-1.04	No
Jul-02	4	4	100.00%	1	0	656	660	99.39%	7.76%	-0.16	-1.09	No
Aug-02	3	3	100.00%	0	0	586	588	99.66%	5.82%	-0.1	-1.06	No
Sep-02	3	3	100.00%	3	0	529	538	98.33%	12.83%	-0.23	-1.14	No
Oct-02	2	2	100.00%	4	0	470	473	99.37%	7.94%	-0.11	-1.07	No



Checklist #14 - Resale - Residence Repair

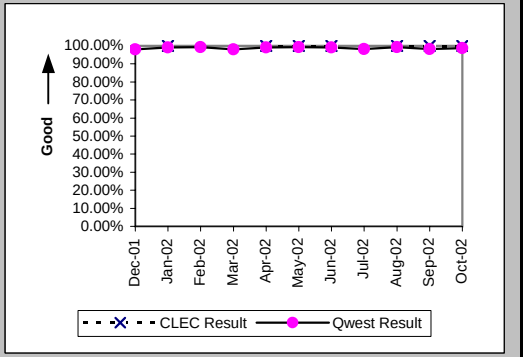
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						520	567	91.71%	27.57%			
Jan-02	1	1	100.00%	1	0	501	519	96.53%	18.30%	-0.19	-1.12	No
Feb-02						448	475	94.32%	23.15%			
Mar-02						552	579	95.34%	21.09%			
Apr-02	1	1	100.00%	1	0	740	768	96.35%	18.74%	-0.19	-1.12	No
May-02	1	1	100.00%	3	0	812	854	95.08%	21.62%	-0.23	-1.14	No
Jun-02	1	1	100.00%	0	0	966	1015	95.17%	21.43%	-0.23	-1.14	No
Jul-02						1215	1318	92.19%	26.84%			
Aug-02	3	3	100.00%	3	0	1100	1153	95.40%	20.94%	-0.38	-1.23	No
Sep-02	2	2	100.00%	3	0	853	905	94.25%	23.27%	-0.35	-1.21	No
Oct-02	6	6	100.00%	2	0	815	842	96.79%	17.62%	-0.44	-1.27	No



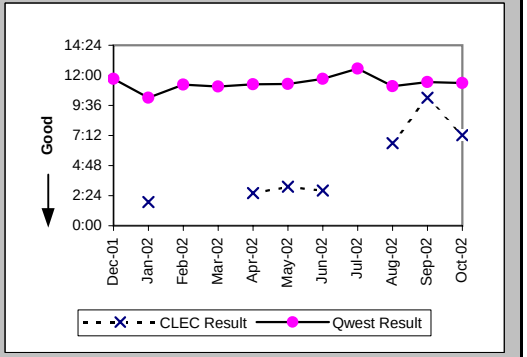
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						748	763	98.03%	13.88%			
Jan-02	1	1	100.00%	1	0	736	742	99.19%	8.96%	-0.09	-1.05	No
Feb-02						650	655	99.24%	8.70%			
Mar-02						821	837	98.09%	13.69%			
Apr-02	1	1	100.00%	1	0	1061	1071	99.07%	9.62%	-0.1	-1.06	No
May-02	2	2	100.00%	3	0	1152	1161	99.22%	8.77%	-0.12	-1.08	No
Jun-02	1	1	100.00%	0	0	1337	1348	99.18%	9.00%	-0.09	-1.06	No
Jul-02						1649	1679	98.21%	13.25%			
Aug-02	3	3	100.00%	3	0	1491	1502	99.27%	8.53%	-0.15	-1.09	No
Sep-02	2	2	100.00%	3	0	1220	1243	98.15%	13.48%	-0.19	-1.12	No
Oct-02	7	7	100.00%	2	0	1115	1129	98.76%	11.07%	-0.3	-1.18	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

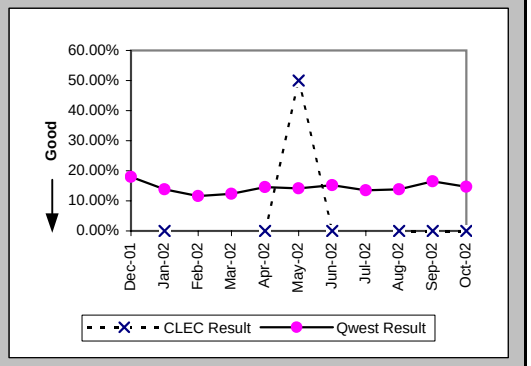
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8943:39	763	11:43	11:59			
Jan-02	1:54	1	1:54	1	0	7586:27	742	10:13	10:48	-0.77	-1.47	No
Feb-02						7374:24	655	11:16	11:47			
Mar-02						9307:01	837	11:07	12:04			
Apr-02	2:37	1	2:37	1	0	12080:10	1071	11:17	11:47	-0.73	-1.45	No
May-02	6:13	2	3:07	3	0	13122:57	1161	11:18	10:22	-1.12	-1.68	No
Jun-02	2:49	1	2:49	0	0	15797:39	1348	11:43	11:35	-0.77	-1.47	No
Jul-02						21049:10	1679	12:32	12:25			
Aug-02	19:48	3	6:36	3	0	16722:57	1502	11:08	9:59	-0.79	-1.48	No
Sep-02	20:25	2	10:13	3	0	14258:16	1243	11:28	13:19	-0.13	-1.08	No
Oct-02	50:28	7	7:13	2	0	12847:19	1129	11:23	11:19	-0.97	-1.59	No



Checklist #14 - Resale - Residence Repair

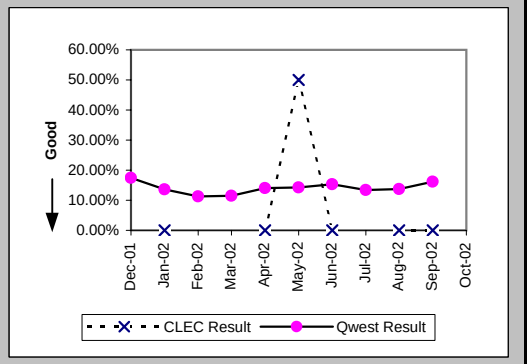
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						139	774	17.96%	38.38%			
Jan-02	0	1	0.00%	1	0	104	754	13.79%	34.48%	-0.4	-1.24	No
Feb-02						77	664	11.60%	32.02%			
Mar-02						105	854	12.30%	32.84%			
Apr-02	0	1	0.00%	1	0	157	1081	14.52%	35.23%	-0.41	-1.25	No
May-02	1	2	50.00%	3	0	168	1185	14.18%	34.88%	1.07	-0.35	No
Jun-02	0	1	0.00%	0	0	208	1369	15.19%	35.90%	-0.42	-1.26	No
Jul-02						229	1701	13.46%	34.13%			
Aug-02	0	3	0.00%	3	0	212	1530	13.86%	34.55%	-0.69	-1.42	No
Sep-02	0	2	0.00%	3	0	210	1273	16.50%	37.11%	-0.63	-1.38	No
Oct-02	0	7	0.00%	2	0	168	1146	14.66%	35.37%	-1.09	-1.66	No



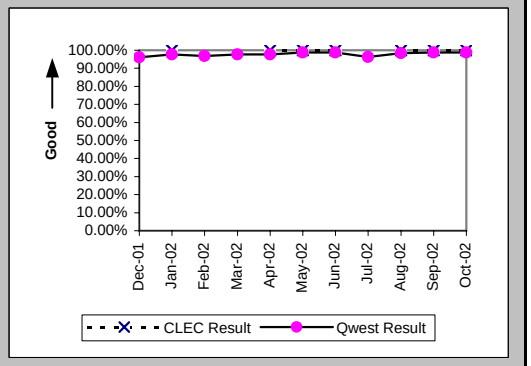
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						115	658	17.48%	37.98%			
Jan-02	0	1	0.00%	1	0	88	644	13.66%	34.35%	-0.4	-1.24	No
Feb-02						67	592	11.32%	31.68%			
Mar-02						88	763	11.53%	31.94%			
Apr-02	0	1	0.00%	1	0	142	1015	13.99%	34.69%	-0.4	-1.25	No
May-02	1	2	50.00%	3	0	156	1096	14.23%	34.94%	1.07	-0.35	No
Jun-02	0	1	0.00%	0	0	193	1258	15.34%	36.04%	-0.43	-1.26	No
Jul-02						209	1556	13.43%	34.10%			
Aug-02	0	3	0.00%	3	0	194	1412	13.74%	34.43%	-0.69	-1.42	No
Sep-02	0	2	0.00%	3	0	187	1155	16.19%	36.84%	-0.62	-1.38	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

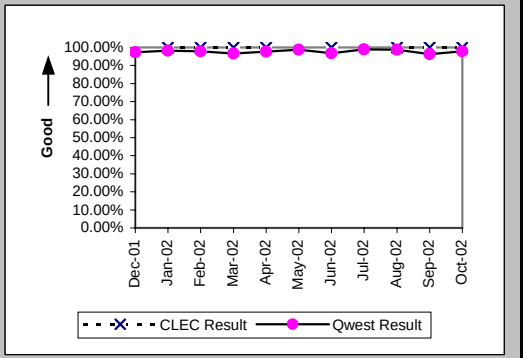
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						744	774	96.12%	19.30%			
Jan-02	1	1	100.00%	1	0	736	754	97.61%	15.27%	-0.16	-1.1	No
Feb-02						643	664	96.84%	17.50%			
Mar-02						835	854	97.78%	14.75%			
Apr-02	1	1	100.00%	1	0	1056	1081	97.69%	15.03%	-0.15	-1.09	No
May-02	2	2	100.00%	3	0	1170	1185	98.73%	11.18%	-0.16	-1.1	No
Jun-02	1	1	100.00%	0	0	1351	1369	98.69%	11.39%	-0.12	-1.07	No
Jul-02						1638	1701	96.30%	18.89%			
Aug-02	3	3	100.00%	3	0	1506	1530	98.43%	12.43%	-0.22	-1.13	No
Sep-02	2	2	100.00%	3	0	1258	1273	98.82%	10.79%	-0.15	-1.09	No
Oct-02	7	7	100.00%	2	0	1131	1146	98.69%	11.37%	-0.3	-1.18	No



Checklist #14 - Resale - Residence Repair

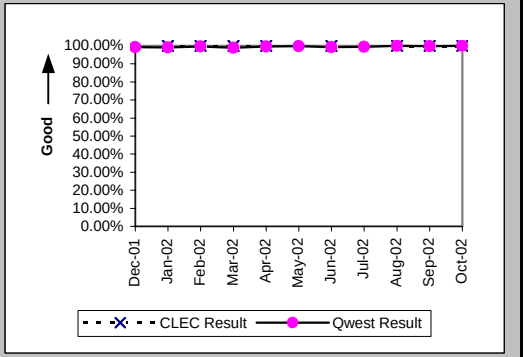
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						292	300	97.33%	16.11%			
Jan-02	1	1	100.00%	2	0	347	353	98.30%	12.93%	-0.13	-1.08	No
Feb-02	1	1	100.00%	0	0	270	276	97.83%	14.58%	-0.15	-1.09	No
Mar-02	1	1	100.00%	0	0	256	265	96.60%	18.11%	-0.19	-1.11	No
Apr-02	2	2	100.00%	0	0	263	269	97.77%	14.77%	-0.21	-1.13	No
May-02						255	258	98.84%	10.72%			
Jun-02	1	1	100.00%	0	0	218	225	96.89%	17.36%	-0.18	-1.11	No
Jul-02						303	306	99.02%	9.85%			
Aug-02	2	2	100.00%	1	0	305	309	98.71%	11.30%	-0.16	-1.1	No
Sep-02	3	3	100.00%	0	0	209	217	96.31%	18.84%	-0.34	-1.2	No
Oct-02	3	3	100.00%	3	0	183	187	97.86%	14.47%	-0.25	-1.15	No



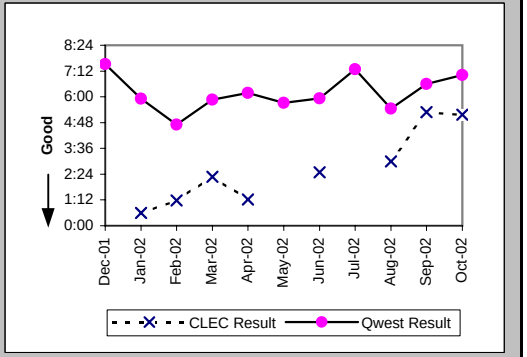
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						575	579	99.31%	8.28%			
Jan-02	3	3	100.00%	2	0	718	724	99.17%	9.07%	-0.16	-1.1	No
Feb-02	4	4	100.00%	0	0	597	599	99.67%	5.77%	-0.12	-1.07	No
Mar-02	2	2	100.00%	0	0	583	589	98.98%	10.04%	-0.14	-1.09	No
Apr-02	4	4	100.00%	0	0	573	575	99.65%	5.89%	-0.12	-1.07	No
May-02						528	529	99.81%	4.34%			
Jun-02	2	2	100.00%	0	0	421	424	99.29%	8.38%	-0.12	-1.07	No
Jul-02						558	561	99.47%	7.29%			
Aug-02	2	2	100.00%	1	0	547	547	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	389	390	99.74%	5.06%	-0.09	-1.05	No
Oct-02	6	6	100.00%	3	0	377	377	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

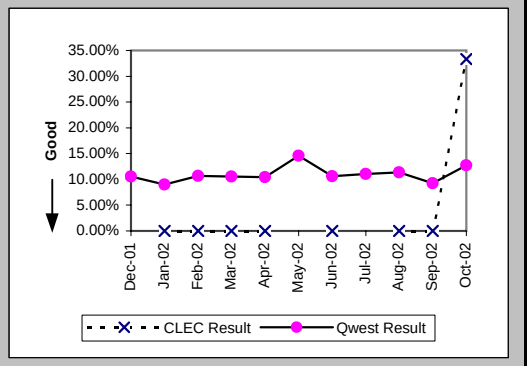
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4354:50	579	7:31	9:25			
Jan-02	1:49	3	0:36	2	0	4288:07	724	5:55	11:09	-0.82	-1.5	No
Feb-02	4:42	4	1:11	0	0	2812:12	599	4:42	7:55	-0.89	-1.54	No
Mar-02	4:35	2	2:17	0	0	3450:51	589	5:52	9:42	-0.52	-1.32	No
Apr-02	4:52	4	1:13	0	0	3556:15	575	6:11	8:15	-1.2	-1.73	No
May-02						3026:10	529	5:43	7:46			
Jun-02	4:58	2	2:29	0	0	2517:14	424	5:56	9:08	-0.53	-1.32	No
Jul-02						4087:54	561	7:17	8:35			
Aug-02	6:00	2	3:00	1	0	2982:25	547	5:27	6:42	-0.52	-1.31	No
Sep-02	15:50	3	5:17	0	0	2576:04	390	6:36	8:40	-0.26	-1.16	No
Oct-02	30:58	6	5:10	3	0	2644:27	377	7:01	8:20	-0.54	-1.33	No



Checklist #14 - Resale - Residence Repair

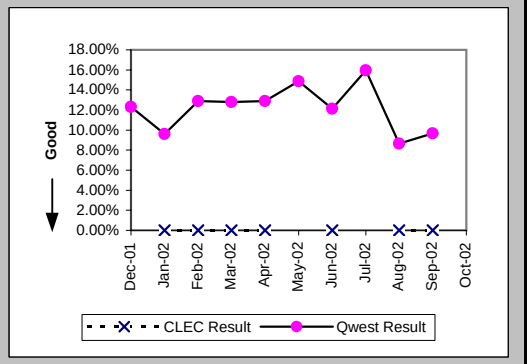
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	579	10.54%	30.70%			
Jan-02	0	3	0.00%	2	0	65	724	8.98%	28.59%	-0.54	-1.33	No
Feb-02	0	4	0.00%	0	0	64	599	10.68%	30.89%	-0.69	-1.42	No
Mar-02	0	2	0.00%	0	0	62	589	10.53%	30.69%	-0.48	-1.29	No
Apr-02	0	4	0.00%	0	0	60	575	10.43%	30.57%	-0.68	-1.41	No
May-02						77	529	14.56%	35.27%			
Jun-02	0	2	0.00%	0	0	45	424	10.61%	30.80%	-0.49	-1.3	No
Jul-02						62	561	11.05%	31.35%			
Aug-02	0	2	0.00%	1	0	62	547	11.33%	31.70%	-0.5	-1.31	No
Sep-02	0	3	0.00%	0	0	36	390	9.23%	28.95%	-0.55	-1.33	No
Oct-02	2	6	33.33%	3	0	48	377	12.73%	33.33%	1.28	-0.22	No



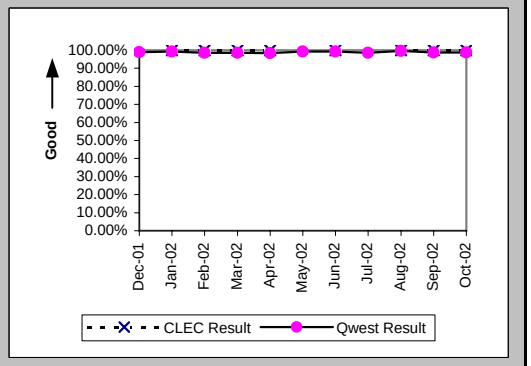
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	195	12.31%	32.85%			
Jan-02	0	1	0.00%	2	0	31	323	9.60%	29.46%	-0.33	-1.2	No
Feb-02	0	3	0.00%	0	0	28	217	12.90%	33.52%	-0.66	-1.4	No
Mar-02	0	1	0.00%	0	0	26	203	12.81%	33.42%	-0.38	-1.23	No
Apr-02	0	1	0.00%	0	0	33	256	12.89%	33.51%	-0.38	-1.23	No
May-02						32	215	14.88%	35.59%			
Jun-02	0	1	0.00%	0	0	21	173	12.14%	32.66%	-0.37	-1.23	No
Jul-02						37	232	15.95%	36.61%			
Aug-02	0	2	0.00%	1	0	21	243	8.64%	28.10%	-0.43	-1.26	No
Sep-02	0	1	0.00%	0	0	15	155	9.68%	29.57%	-0.33	-1.2	No
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

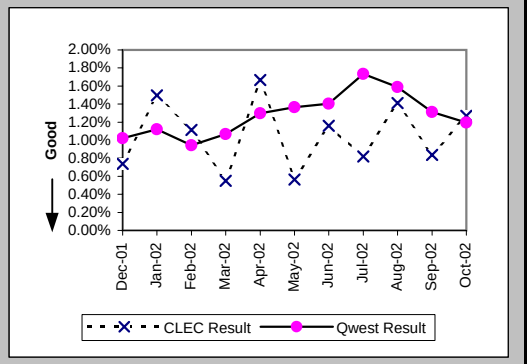
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						573	579	98.96%	10.13%			
Jan-02	3	3	100.00%	2	0	719	724	99.31%	8.28%	-0.14	-1.09	No
Feb-02	4	4	100.00%	0	0	591	599	98.66%	11.48%	-0.23	-1.14	No
Mar-02	2	2	100.00%	0	0	581	589	98.64%	11.57%	-0.17	-1.1	No
Apr-02	4	4	100.00%	0	0	566	575	98.43%	12.41%	-0.25	-1.15	No
May-02						525	529	99.24%	8.66%			
Jun-02	2	2	100.00%	0	0	421	424	99.29%	8.38%	-0.12	-1.07	No
Jul-02						553	561	98.57%	11.86%			
Aug-02	2	2	100.00%	1	0	545	547	99.63%	6.04%	-0.09	-1.05	No
Sep-02	3	3	100.00%	0	0	385	390	98.72%	11.25%	-0.2	-1.12	No
Oct-02	6	6	100.00%	3	0	372	377	98.67%	11.44%	-0.28	-1.17	No



Checklist #14 - Resale - Residence Repair

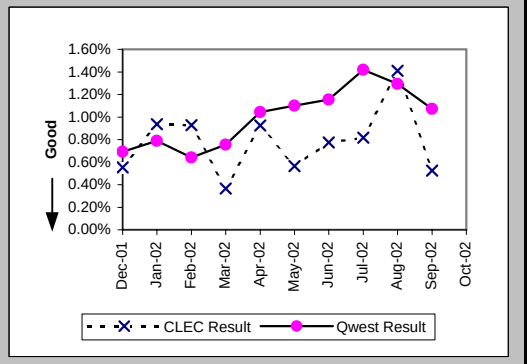
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	542	0.74%	2	0	1755	171927	1.02%	10.05%	-0.65	-1.4	No
Jan-02	8	534	1.50%	8	0	1922	171550	1.12%	10.53%	0.83	-0.5	No
Feb-02	6	539	1.11%	2	0	1618	171413	0.94%	9.67%	0.41	-0.75	No
Mar-02	3	545	0.55%	3	0	1828	171097	1.07%	10.28%	-1.17	-1.71	No
Apr-02	9	540	1.67%	1	0	2215	170573	1.30%	11.32%	0.75	-0.54	No
May-02	3	532	0.56%	6	0	2318	169924	1.36%	11.60%	-1.59	-1.97	No
Jun-02	6	517	1.16%	1	0	2370	168894	1.40%	11.76%	-0.47	-1.28	No
Jul-02	4	489	0.82%	5	0	2922	168658	1.73%	13.05%	-1.55	-1.94	No
Aug-02	8	567	1.41%	4	0	2665	167928	1.59%	12.50%	-0.33	-1.2	No
Sep-02	8	954	0.84%	6	0	2201	167641	1.31%	11.38%	-1.28	-1.78	No
Oct-02	15	1182	1.27%	9	0	1996	166836	1.20%	10.87%	0.23	-0.86	No



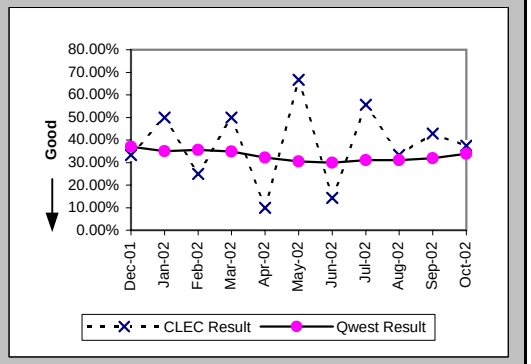
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	542	0.55%	2	0	1191	171927	0.69%	8.29%	-0.39	-1.24	No
Jan-02	5	534	0.94%	8	0	1353	171550	0.79%	8.85%	0.39	-0.77	No
Feb-02	5	539	0.93%	2	0	1098	171413	0.64%	7.98%	0.83	-0.49	No
Mar-02	2	545	0.37%	3	0	1291	171097	0.75%	8.65%	-1.04	-1.63	No
Apr-02	5	540	0.93%	1	0	1779	170573	1.04%	10.16%	-0.27	-1.16	No
May-02	3	532	0.56%	6	0	1868	169924	1.10%	10.43%	-1.18	-1.72	No
Jun-02	4	517	0.77%	1	0	1950	168894	1.15%	10.68%	-0.81	-1.49	No
Jul-02	4	489	0.82%	5	0	2393	168658	1.42%	11.83%	-1.12	-1.68	No
Aug-02	8	567	1.41%	4	0	2172	167928	1.29%	11.30%	0.25	-0.85	No
Sep-02	5	954	0.52%	6	0	1799	167641	1.07%	10.30%	-1.64	-2	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

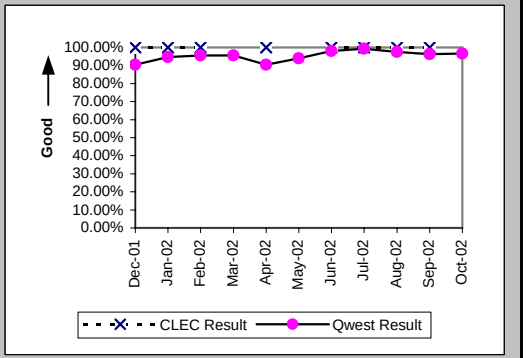
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	6	33.33%	0	0	1029	2784	36.96%	48.27%	-0.18	-1.11	No
Jan-02	8	16	50.00%	0	0	1036	2958	35.02%	47.70%	1.21	-0.26	No
Feb-02	2	8	25.00%	0	0	896	2514	35.64%	47.89%	-0.63	-1.38	No
Mar-02	3	6	50.00%	0	0	977	2805	34.83%	47.64%	0.73	-0.55	No
Apr-02	1	10	10.00%	0	0	1049	3264	32.14%	46.70%	-1.5	-1.91	No
May-02	6	9	66.67%	0	0	1018	3336	30.52%	46.05%	2.16	0.31	Yes
Jun-02	1	7	14.29%	0	0	1012	3382	29.92%	45.79%	-0.9	-1.55	No
Jul-02	5	9	55.56%	0	0	1318	4240	31.08%	46.28%	1.48	-0.1	No
Aug-02	4	12	33.33%	0	0	1202	3867	31.08%	46.28%	0.19	-0.88	No
Sep-02	6	14	42.86%	0	0	1032	3233	31.92%	46.62%	0.86	-0.48	No
Oct-02	9	24	37.50%	0	0	1022	3018	33.86%	47.32%	0.38	-0.77	No



Checklist #14 - Resale - Business Installation

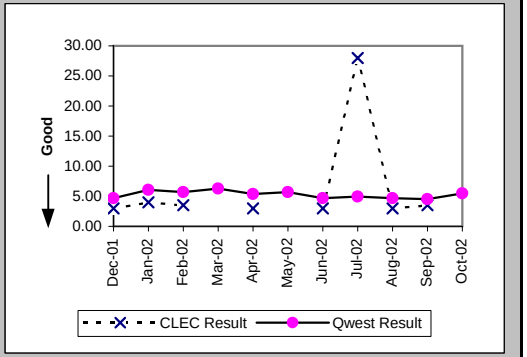
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	95	105	90.48%	29.35%	-0.32	-1.2	No
Jan-02	1	1	100.00%	0	0	141	149	94.63%	22.54%	-0.24	-1.14	No
Feb-02	2	2	100.00%	0	0	108	113	95.58%	20.56%	-0.3	-1.18	No
Mar-02						107	112	95.54%	20.65%			
Apr-02	1	1	100.00%	0	0	94	104	90.38%	29.48%	-0.32	-1.2	No
May-02						124	132	93.94%	23.86%			
Jun-02	1	1	100.00%	0	0	103	105	98.10%	13.67%	-0.14	-1.08	No
Jul-02	1	1	100.00%	0	0	132	133	99.25%	8.64%	-0.09	-1.05	No
Aug-02	1	1	100.00%	0	0	120	123	97.56%	15.43%	-0.16	-1.1	No
Sep-02	2	2	100.00%	0	0	131	136	96.32%	18.82%	-0.27	-1.17	No
Oct-02						146	151	96.69%	17.89%			



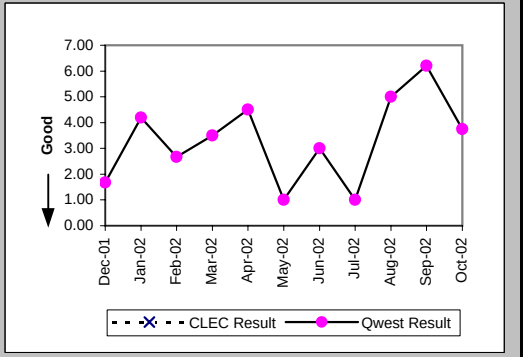
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	498	106	4.70	5.21	-0.32	-1.2	No
Jan-02	4	1	4.00	0	0	903	149	6.06	10.02	-0.2	-1.12	No
Feb-02	7	2	3.50	0	0	644	113	5.70	7.89	-0.39	-1.24	No
Mar-02						701	112	6.26	14.69			
Apr-02	3	1	3.00	0	0	560	104	5.38	6.96	-0.34	-1.21	No
May-02						765	134	5.71	7.74			
Jun-02	3	1	3.00	0	0	518	111	4.67	4.34	-0.38	-1.23	No
Jul-02	28	1	28.00	0	0	663	134	4.95	5.15	1.94	0.18	Yes
Aug-02	3	1	3.00	0	0	573	123	4.66	4.19	-0.39	-1.24	No
Sep-02	7	2	3.50	0	0	621	137	4.53	4.72	-0.31	-1.19	No
Oct-02						835	152	5.49	7.59			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

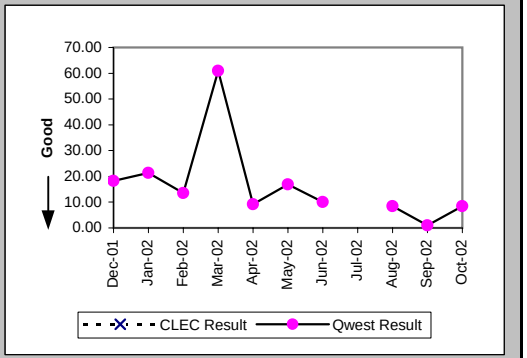
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	6	1.67	1.21			
Jan-02						21	5	4.20	3.49			
Feb-02						8	3	2.67	1.53			
Mar-02						7	2	3.50	0.71			
Apr-02						9	2	4.50	4.95			
May-02						2	2	1.00	0.00			
Jun-02						6	2	3.00	2.83			
Jul-02						1	1	1.00				
Aug-02						5	1	5.00				
Sep-02						31	5	6.20	6.22			
Oct-02						15	4	3.75	3.10			



Checklist #14 - Resale - Business Installation

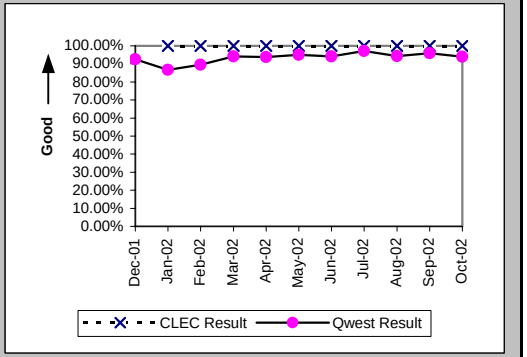
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	4	18.25	10.08			
Jan-02						64	3	21.33	20.65			
Feb-02						27	2	13.50	6.36			
Mar-02						183	3	61.00	74.08			
Apr-02						46	5	9.20	8.96			
May-02						101	6	16.83	9.43			
Jun-02						10	1	10.00				
Jul-02												
Aug-02						17	2	8.50	7.78			
Sep-02						1	1	1.00				
Oct-02						17	2	8.50	6.36			



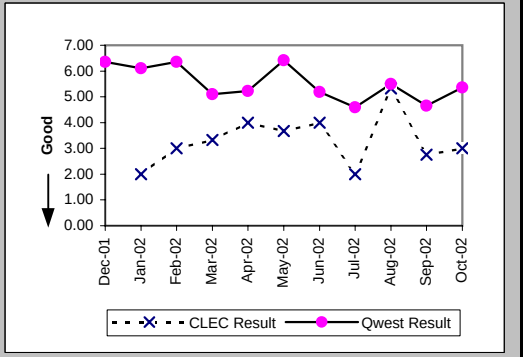
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						214	231	92.64%	26.11%			
Jan-02	2	2	100.00%	0	1	233	269	86.62%	34.05%	-0.55	-1.34	No
Feb-02	2	2	100.00%	0	0	214	239	89.54%	30.60%	-0.48	-1.29	No
Mar-02	3	3	100.00%	0	0	206	219	94.06%	23.63%	-0.43	-1.26	No
Apr-02	2	2	100.00%	0	0	285	304	93.75%	24.21%	-0.36	-1.22	No
May-02	3	3	100.00%	0	0	325	342	95.03%	21.73%	-0.39	-1.24	No
Jun-02	2	2	100.00%	0	0	261	277	94.22%	23.33%	-0.35	-1.21	No
Jul-02	1	1	100.00%	0	0	271	279	97.13%	16.69%	-0.17	-1.1	No
Aug-02	3	3	100.00%	0	0	247	262	94.27%	23.23%	-0.42	-1.26	No
Sep-02	4	4	100.00%	0	0	262	273	95.97%	19.66%	-0.41	-1.25	No
Oct-02	1	1	100.00%	0	0	253	269	94.05%	23.65%	-0.25	-1.15	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

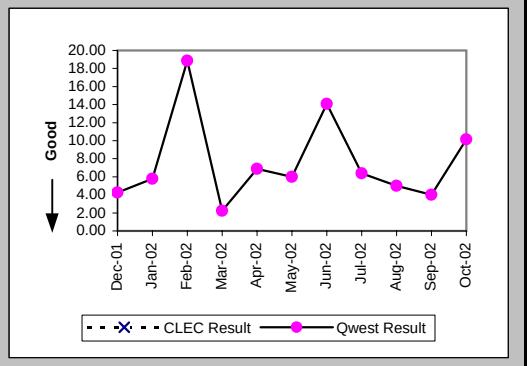
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1476	232	6.36	10.81			
Jan-02	4	2	2.00	0	1	1655	271	6.11	9.93	-0.58	-1.35	No
Feb-02	6	2	3.00	0	0	1539	242	6.36	18.40	-0.26	-1.16	No
Mar-02	10	3	3.33	0	0	1126	221	5.10	5.81	-0.52	-1.32	No
Apr-02	8	2	4.00	0	0	1600	306	5.23	6.14	-0.28	-1.17	No
May-02	11	3	3.67	0	0	2228	347	6.42	9.00	-0.53	-1.32	No
Jun-02	8	2	4.00	0	0	1470	283	5.19	9.67	-0.17	-1.11	No
Jul-02	2	1	2.00	0	0	1290	281	4.59	6.08	-0.43	-1.26	No
Aug-02	16	3	5.33	0	0	1442	262	5.50	7.70	-0.04	-1.02	No
Sep-02	11	4	2.75	0	0	1273	274	4.65	4.09	-0.92	-1.56	No
Oct-02	3	1	3.00	0	0	1464	273	5.36	8.00	-0.29	-1.18	No



Checklist #14 - Resale - Business Installation

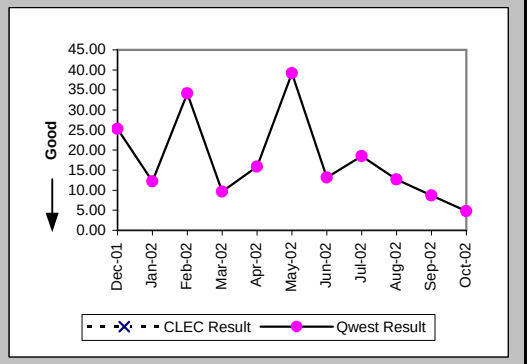
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	4	4.25	5.25			
Jan-02						81	14	5.79	9.19			
Feb-02						302	16	18.88	63.06			
Mar-02						9	4	2.25	1.50			
Apr-02						62	9	6.89	10.73			
May-02						72	12	6.00	6.06			
Jun-02						155	11	14.09	40.12			
Jul-02						32	5	6.40	6.19			
Aug-02						40	8	5.00	4.84			
Sep-02						24	6	4.00	2.19			
Oct-02						132	13	10.15	17.02			



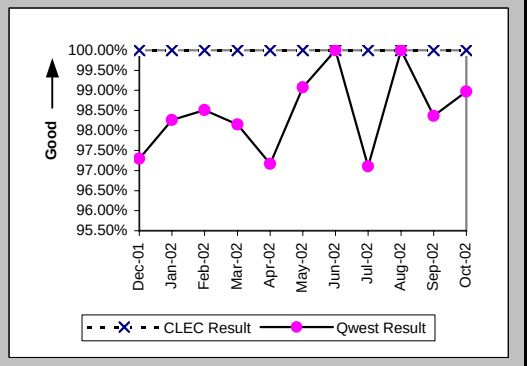
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						329	13	25.31	33.37			
Jan-02						268	22	12.18	15.17			
Feb-02						307	9	34.11	21.77			
Mar-02						87	9	9.67	11.34			
Apr-02						159	10	15.90	13.70			
May-02						196	5	39.20	31.65			
Jun-02						79	6	13.17	10.68			
Jul-02						74	4	18.50	24.50			
Aug-02						76	6	12.67	12.91			
Sep-02						52	6	8.67	8.78			
Oct-02						24	5	4.80	3.49			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

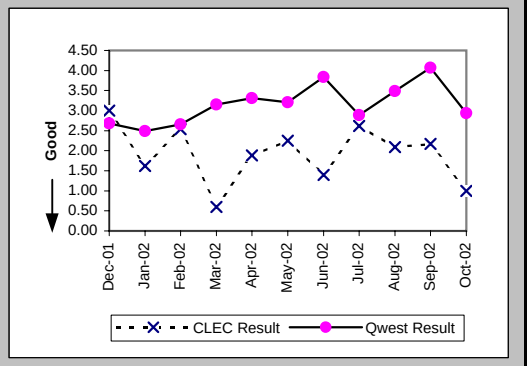
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	72	74	97.30%	16.22%	-0.17	-1.1	No
Jan-02	17	17	100.00%	0	0	113	115	98.26%	13.07%	-0.51	-1.31	No
Feb-02	13	13	100.00%	0	0	66	67	98.51%	12.13%	-0.41	-1.25	No
Mar-02	7	7	100.00%	0	0	106	108	98.15%	13.48%	-0.35	-1.21	No
Apr-02	8	8	100.00%	0	0	103	106	97.17%	16.58%	-0.47	-1.28	No
May-02	8	8	100.00%	0	0	107	108	99.07%	9.58%	-0.26	-1.16	No
Jun-02	5	5	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Jul-02	13	13	100.00%	0	0	67	69	97.10%	16.78%	-0.57	-1.35	No
Aug-02	13	13	100.00%	0	0	70	70	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	0	0	60	61	98.36%	12.70%	-0.32	-1.2	No
Oct-02	2	2	100.00%	0	0	96	97	98.97%	10.10%	-0.14	-1.09	No



Checklist #14 - Resale - Business Installation

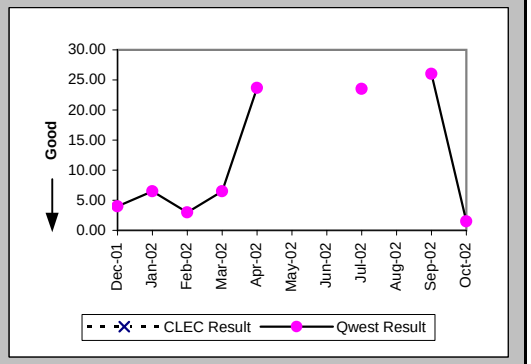
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	107	40	2.68	1.47	-0.39	-1.23	No
Jan-02	26	16	1.62	1	0	202	81	2.49	2.34	-1.36	-1.83	No
Feb-02	33	13	2.54	0	0	125	47	2.66	1.39	-0.28	-1.17	No
Mar-02	3	5	0.60	2	0	208	66	3.15	3.29	-1.67	-2.02	No
Apr-02	15	8	1.88	0	0	225	68	3.31	2.94	-1.3	-1.79	No
May-02	18	8	2.25	0	0	196	61	3.21	1.92	-1.34	-1.81	No
Jun-02	7	5	1.40	0	0	223	58	3.84	3.62	-1.45	-1.88	No
Jul-02	21	8	2.62	5	0	127	44	2.89	1.92	-0.35	-1.22	No
Aug-02	23	11	2.09	2	0	185	53	3.49	3.53	-1.2	-1.73	No
Sep-02	13	6	2.17	1	0	122	30	4.07	5.04	-0.84	-1.51	No
Oct-02	1	1	1.00	1	0	153	52	2.94	1.29	-1.49	-1.91	No



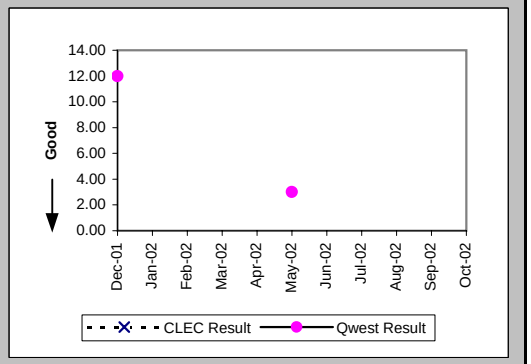
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						13	2	6.50	3.54			
Feb-02						3	1	3.00				
Mar-02						13	2	6.50	7.78			
Apr-02						71	3	23.67	27.30			
May-02												
Jun-02												
Jul-02						47	2	23.50	28.99			
Aug-02												
Sep-02						26	1	26.00				
Oct-02						3	2	1.50	0.71			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

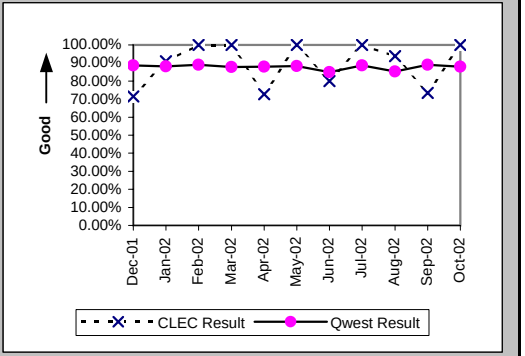
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	1	12.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Business Installation

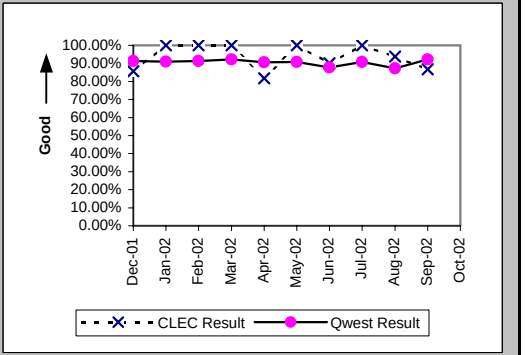
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	7	71.43%	0	0	376	424	88.68%	31.68%	1.23	-0.25	No
Jan-02	10	11	90.91%	0	0	418	474	88.19%	32.28%	-0.28	-1.17	No
Feb-02	19	19	100.00%	0	0	426	479	88.94%	31.37%	-1.51	-1.92	No
Mar-02	14	14	100.00%	0	0	379	432	87.73%	32.81%	-1.38	-1.84	No
Apr-02	8	11	72.73%	0	0	421	479	87.89%	32.62%	1.36	-0.17	No
May-02	11	11	100.00%	0	0	488	553	88.25%	32.21%	-1.2	-1.73	No
Jun-02	8	10	80.00%	0	0	452	532	84.96%	35.74%	0.46	-0.72	No
Jul-02	12	12	100.00%	0	0	425	479	88.73%	31.63%	-1.22	-1.74	No
Aug-02	15	16	93.75%	0	0	401	470	85.32%	35.39%	-0.94	-1.57	No
Sep-02	11	15	73.33%	0	0	413	464	89.01%	31.28%	1.67	0.02	Yes
Oct-02	8	8	100.00%	0	0	438	498	87.95%	32.55%	-1.04	-1.63	No



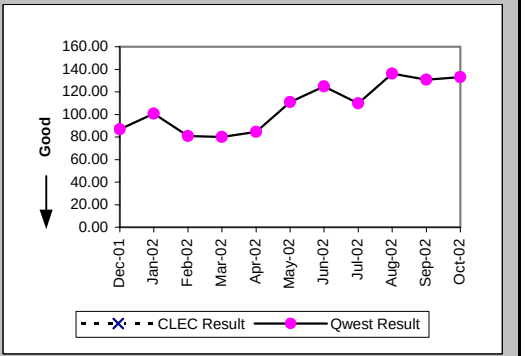
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	0	0	387	424	91.27%	28.22%	0.51	-0.69	No
Jan-02	11	11	100.00%	0	0	431	474	90.93%	28.72%	-1.04	-1.63	No
Feb-02	19	19	100.00%	0	0	437	479	91.23%	28.28%	-1.33	-1.81	No
Mar-02	14	14	100.00%	0	0	398	432	92.13%	26.93%	-1.08	-1.65	No
Apr-02	9	11	81.82%	0	0	434	479	90.61%	29.18%	0.92	-0.44	No
May-02	11	11	100.00%	0	0	502	553	90.78%	28.93%	-1.05	-1.64	No
Jun-02	9	10	90.00%	0	0	467	532	87.78%	32.75%	-0.21	-1.13	No
Jul-02	12	12	100.00%	0	0	435	479	90.81%	28.88%	-1.09	-1.66	No
Aug-02	15	16	93.75%	0	0	410	470	87.23%	33.37%	-0.77	-1.47	No
Sep-02	13	15	86.67%	0	0	428	464	92.24%	26.75%	0.77	-0.53	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

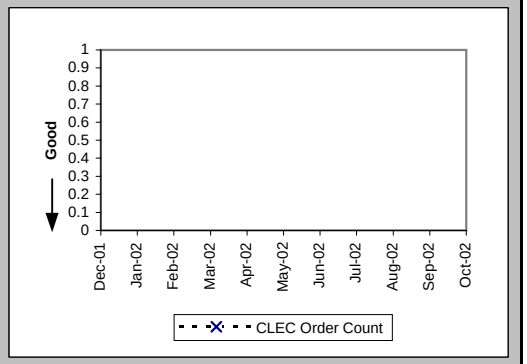
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3564	41	86.93	113.75			
Jan-02						4126	41	100.63	118.45			
Feb-02						4616	57	80.98	115.95			
Mar-02						5125	64	80.08	100.10			
Apr-02						5079	60	84.65	103.85			
May-02						5763	52	110.83	128.17			
Jun-02						5990	48	124.79	138.43			
Jul-02						6703	61	109.89	139.38			
Aug-02						8441	62	136.15	179.25			
Sep-02						9554	73	130.88	176.50			
Oct-02						7722	58	133.14	183.84			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

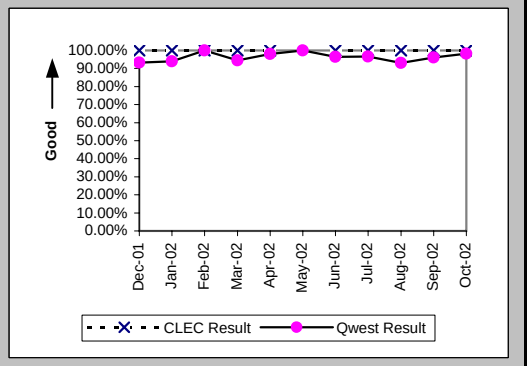
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Business Repair

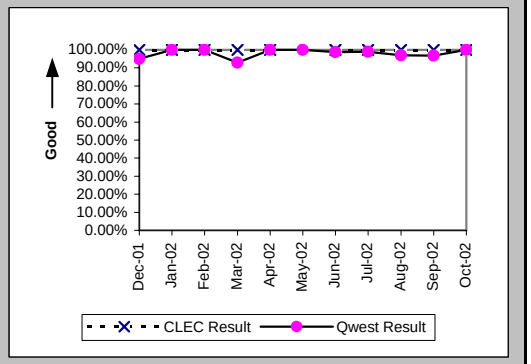
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	28	30	93.33%	24.94%	-0.26	-1.16	No
Jan-02	1	1	100.00%	0	0	31	33	93.94%	23.86%	-0.25	-1.15	No
Feb-02	1	1	100.00%	1	0	20	20	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	34	36	94.44%	22.91%	-0.24	-1.15	No
Apr-02	1	1	100.00%	0	0	51	52	98.08%	13.73%	-0.14	-1.08	No
May-02						53	53	100.00%	0.00%			
Jun-02	2	2	100.00%	1	0	55	57	96.49%	18.40%	-0.27	-1.16	No
Jul-02	1	1	100.00%	0	0	84	87	96.55%	18.25%	-0.19	-1.11	No
Aug-02	1	1	100.00%	0	0	54	58	93.10%	25.34%	-0.27	-1.16	No
Sep-02	3	3	100.00%	0	0	50	52	96.15%	19.23%	-0.34	-1.2	No
Oct-02	1	1	100.00%	0	0	54	55	98.18%	13.36%	-0.13	-1.08	No



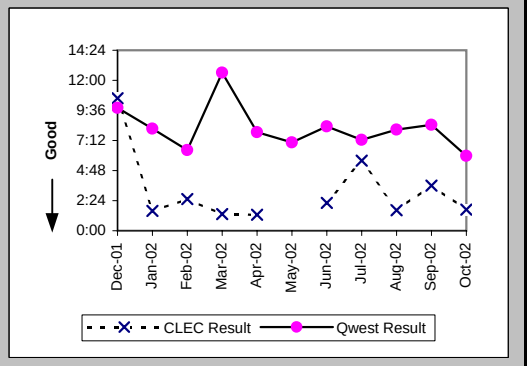
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	39	41	95.12%	21.54%	-0.31	-1.19	No
Jan-02	2	2	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	1	0	27	27	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	53	57	92.98%	25.54%	-0.27	-1.17	No
Apr-02	1	1	100.00%	0	0	74	74	100.00%	N/A	N/A	N/A	
May-02						72	72	100.00%	0.00%			
Jun-02	3	3	100.00%	1	0	76	77	98.70%	11.32%	-0.19	-1.12	No
Jul-02	1	1	100.00%	0	0	95	96	98.96%	10.15%	-0.1	-1.06	No
Aug-02	1	1	100.00%	0	0	66	68	97.06%	16.90%	-0.17	-1.11	No
Sep-02	3	3	100.00%	0	0	60	62	96.77%	17.67%	-0.31	-1.19	No
Oct-02	1	1	100.00%	0	0	67	67	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

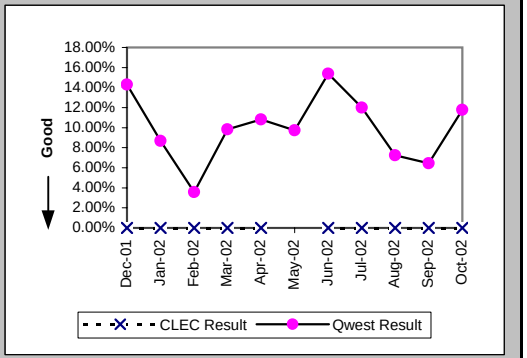
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21:07	2	10:34	0	0	402:43	41	9:49	15:30	0.54	-0.67	No
Jan-02	3:10	2	1:35	0	0	374:54	46	8:09	8:58	-1.01	-1.62	No
Feb-02	5:04	2	2:32	1	0	173:29	27	6:26	6:46	-0.78	-1.48	No
Mar-02	1:20	1	1:20	0	0	719:30	57	12:37	26:00	-0.43	-1.26	No
Apr-02	1:17	1	1:17	0	0	581:59	74	7:52	7:16	-0.9	-1.55	No
May-02						507:32	72	7:03	6:50			
Jun-02	6:40	3	2:13	1	0	641:46	77	8:20	10:20	-1.01	-1.61	No
Jul-02	5:36	1	5:36	0	0	695:43	96	7:15	8:31	-0.19	-1.12	No
Aug-02	1:38	1	1:38	0	0	548:29	68	8:04	14:52	-0.43	-1.26	No
Sep-02	10:48	3	3:36	0	0	524:11	62	8:27	14:30	-0.57	-1.34	No
Oct-02	1:41	1	1:41	0	0	400:47	67	5:59	6:34	-0.65	-1.4	No



Checklist #14 - Resale - Business Repair

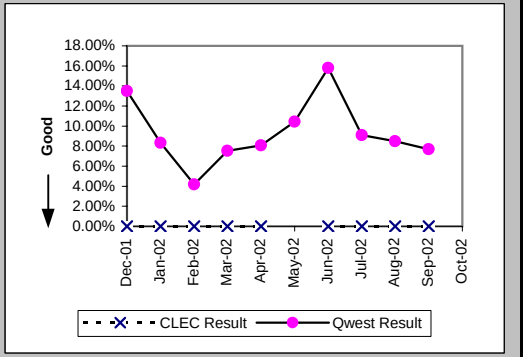
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	6	42	14.29%	34.99%	-0.56	-1.34	No
Jan-02	0	2	0.00%	0	0	4	46	8.70%	28.18%	-0.43	-1.26	No
Feb-02	0	2	0.00%	1	0	1	28	3.57%	18.56%	-0.26	-1.16	No
Mar-02	0	1	0.00%	0	0	6	61	9.84%	29.78%	-0.33	-1.2	No
Apr-02	0	1	0.00%	0	0	8	74	10.81%	31.05%	-0.35	-1.21	No
May-02						7	72	9.72%	29.63%			
Jun-02	0	3	0.00%	1	0	12	78	15.38%	36.08%	-0.72	-1.44	No
Jul-02	0	1	0.00%	0	0	12	100	12.00%	32.50%	-0.37	-1.22	No
Aug-02	0	1	0.00%	0	0	5	69	7.25%	25.93%	-0.28	-1.17	No
Sep-02	0	3	0.00%	0	0	4	62	6.45%	24.57%	-0.44	-1.27	No
Oct-02	0	1	0.00%	0	0	8	68	11.76%	32.22%	-0.36	-1.22	No



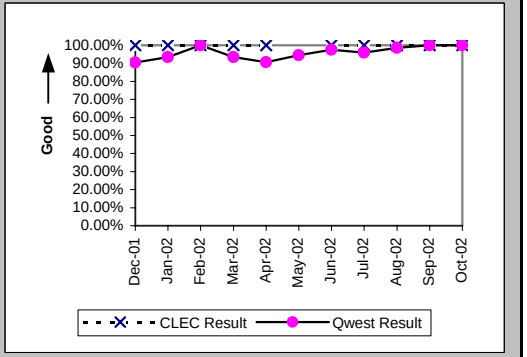
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	5	37	13.51%	34.19%	-0.39	-1.24	No
Jan-02	0	2	0.00%	0	0	3	36	8.33%	27.64%	-0.42	-1.25	No
Feb-02	0	1	0.00%	1	0	1	24	4.17%	19.98%	-0.2	-1.12	No
Mar-02	0	1	0.00%	0	0	4	53	7.55%	26.42%	-0.28	-1.17	No
Apr-02	0	1	0.00%	0	0	5	62	8.06%	27.23%	-0.29	-1.18	No
May-02						7	67	10.45%	30.59%			
Jun-02	0	3	0.00%	1	0	12	76	15.79%	36.46%	-0.74	-1.45	No
Jul-02	0	1	0.00%	0	0	8	88	9.09%	28.75%	-0.31	-1.19	No
Aug-02	0	1	0.00%	0	0	5	59	8.47%	27.85%	-0.3	-1.18	No
Sep-02	0	3	0.00%	0	0	4	52	7.69%	26.65%	-0.49	-1.3	No
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

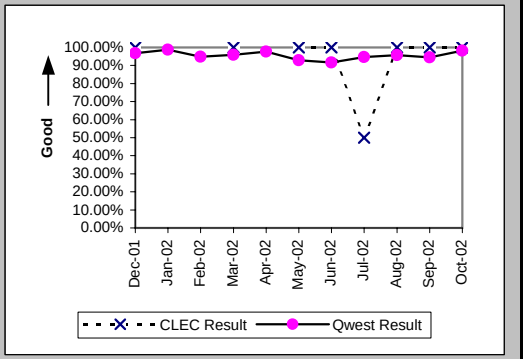
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	38	42	90.48%	29.35%	-0.45	-1.27	No
Jan-02	2	2	100.00%	0	0	43	46	93.48%	24.69%	-0.37	-1.22	No
Feb-02	2	2	100.00%	1	0	28	28	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	57	61	93.44%	24.75%	-0.26	-1.16	No
Apr-02	1	1	100.00%	0	0	67	74	90.54%	29.27%	-0.32	-1.2	No
May-02						68	72	94.44%	22.91%			
Jun-02	3	3	100.00%	1	0	76	78	97.44%	15.81%	-0.28	-1.17	No
Jul-02	1	1	100.00%	0	0	96	100	96.00%	19.60%	-0.2	-1.12	No
Aug-02	1	1	100.00%	0	0	68	69	98.55%	11.95%	-0.12	-1.07	No
Sep-02	3	3	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	68	68	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Business Repair

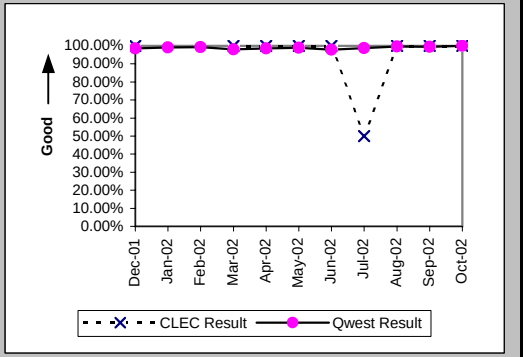
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	90	93	96.77%	17.67%	-0.18	-1.11	No
Jan-02						84	85	98.82%	10.78%			
Feb-02						91	96	94.79%	22.22%			
Mar-02	4	4	100.00%	0	0	96	100	96.00%	19.60%	-0.4	-1.24	No
Apr-02						170	174	97.70%	14.99%			
May-02	1	1	100.00%	0	0	131	141	92.91%	25.67%	-0.28	-1.17	No
Jun-02	3	3	100.00%	1	0	155	169	91.72%	27.56%	-0.52	-1.31	No
Jul-02	1	2	50.00%	3	0	195	206	94.66%	22.48%	1.6	-0.03	No
Aug-02	5	5	100.00%	3	0	222	232	95.69%	20.31%	-0.47	-1.29	No
Sep-02	1	1	100.00%	0	0	173	183	94.54%	22.73%	-0.24	-1.15	No
Oct-02	5	5	100.00%	0	0	172	175	98.29%	12.98%	-0.29	-1.18	No



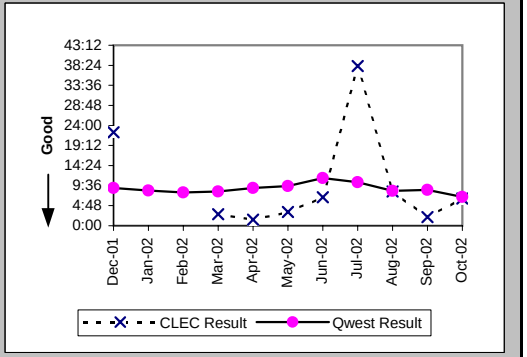
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	139	141	98.58%	11.83%	-0.12	-1.07	No
Jan-02						122	123	99.19%	8.98%			
Feb-02						136	137	99.27%	8.51%			
Mar-02	4	4	100.00%	0	0	152	155	98.06%	13.78%	-0.28	-1.17	No
Apr-02	1	1	100.00%	1	0	219	222	98.65%	11.55%	-0.12	-1.07	No
May-02	1	1	100.00%	0	0	188	190	98.95%	10.21%	-0.1	-1.06	No
Jun-02	3	3	100.00%	1	0	222	227	97.80%	14.68%	-0.26	-1.16	No
Jul-02	1	2	50.00%	3	0	247	250	98.80%	10.89%	2.2	0.34	Yes
Aug-02	5	5	100.00%	3	0	273	274	99.64%	6.03%	-0.13	-1.08	No
Sep-02	2	2	100.00%	0	0	219	220	99.55%	6.73%	-0.1	-1.06	No
Oct-02	5	5	100.00%	0	0	203	203	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

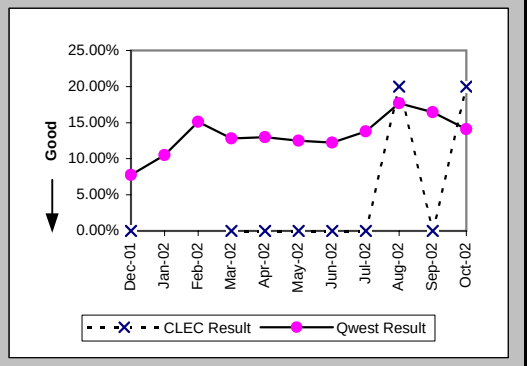
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:20	1	22:20	0	0	1271:31	141	9:01	10:44	1.72	0.04	Yes
Jan-02						1037:59	123	8:26	8:34			
Feb-02						1095:21	137	8:00	9:48			
Mar-02	11:00	4	2:45	0	0	1267:43	155	8:11	10:24	-1.03	-1.63	No
Apr-02	1:26	1	1:26	1	0	2002:16	222	9:01	12:11	-0.62	-1.38	No
May-02	3:16	1	3:16	0	0	1800:28	190	9:29	10:30	-0.59	-1.36	No
Jun-02	20:33	3	6:51	1	0	2595:06	227	11:26	12:29	-0.63	-1.38	No
Jul-02	76:30	2	38:15	3	0	2605:49	250	10:25	11:34	2.2	0.34	Yes
Aug-02	40:59	5	8:12	3	0	2297:11	274	8:23	8:16	-0.05	-1.03	No
Sep-02	4:10	2	2:05	0	0	1895:11	220	8:37	9:32	-0.96	-1.59	No
Oct-02	32:39	5	6:32	0	0	1392:42	203	6:52	7:41	-0.1	-1.06	No



Checklist #14 - Resale - Business Repair

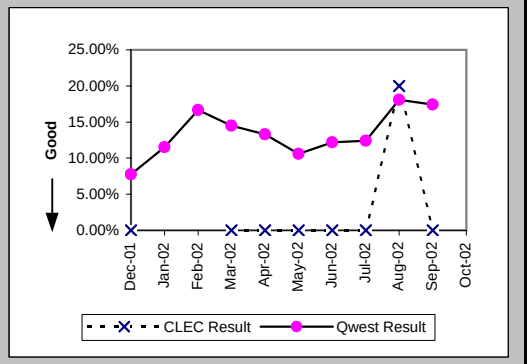
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	11	142	7.75%	26.73%	-0.29	-1.18	No
Jan-02						13	124	10.48%	30.63%			
Feb-02						21	139	15.11%	35.81%			
Mar-02	0	4	0.00%	0	0	20	156	12.82%	33.43%	-0.76	-1.46	No
Apr-02	0	1	0.00%	1	0	29	223	13.00%	33.64%	-0.39	-1.23	No
May-02	0	1	0.00%	0	0	24	192	12.50%	33.07%	-0.38	-1.23	No
Jun-02	0	3	0.00%	1	0	28	229	12.23%	32.76%	-0.64	-1.39	No
Jul-02	0	2	0.00%	3	0	35	254	13.78%	34.47%	-0.56	-1.34	No
Aug-02	1	5	20.00%	3	0	49	277	17.69%	38.16%	0.17	-0.9	No
Sep-02	0	2	0.00%	0	0	37	225	16.44%	37.07%	-0.62	-1.38	No
Oct-02	1	5	20.00%	0	0	29	206	14.08%	34.78%	0.38	-0.77	No



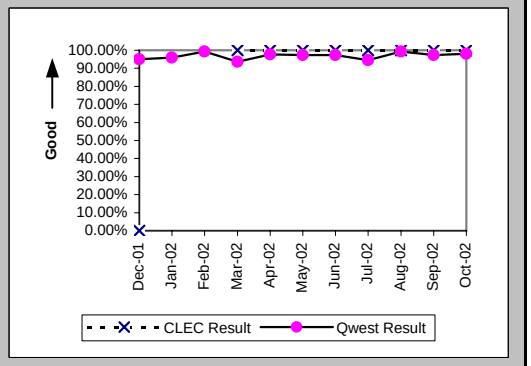
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	9	116	7.76%	26.75%	-0.29	-1.18	No
Jan-02						12	104	11.54%	31.95%			
Feb-02						19	114	16.67%	37.27%			
Mar-02	0	4	0.00%	0	0	18	124	14.52%	35.23%	-0.81	-1.49	No
Apr-02	0	1	0.00%	1	0	27	203	13.30%	33.96%	-0.39	-1.24	No
May-02	0	1	0.00%	0	0	18	170	10.59%	30.77%	-0.34	-1.21	No
Jun-02	0	2	0.00%	1	0	25	205	12.20%	32.72%	-0.52	-1.32	No
Jul-02	0	2	0.00%	3	0	28	226	12.39%	32.95%	-0.53	-1.32	No
Aug-02	1	5	20.00%	3	0	45	249	18.07%	38.48%	0.15	-0.91	No
Sep-02	0	2	0.00%	0	0	34	195	17.44%	37.94%	-0.65	-1.39	No
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

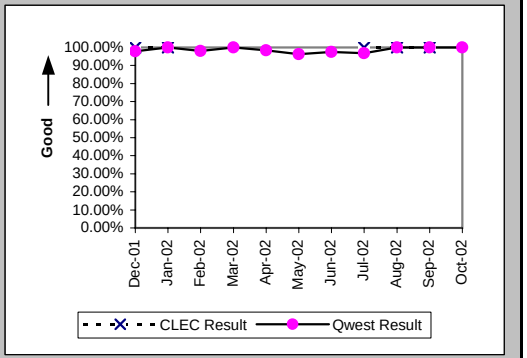
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	135	142	95.07%	21.65%	1.95	0.19	Yes
Jan-02						119	124	95.97%	19.67%			
Feb-02						138	139	99.28%	8.45%			
Mar-02	4	4	100.00%	0	0	146	156	93.59%	24.49%	-0.52	-1.31	No
Apr-02	1	1	100.00%	1	0	218	223	97.76%	14.81%	-0.15	-1.09	No
May-02	1	1	100.00%	0	0	187	192	97.40%	15.93%	-0.16	-1.1	No
Jun-02	3	3	100.00%	1	0	223	229	97.38%	15.97%	-0.28	-1.17	No
Jul-02	2	2	100.00%	3	0	240	254	94.49%	22.82%	-0.34	-1.21	No
Aug-02	5	5	100.00%	3	0	275	277	99.28%	8.47%	-0.19	-1.11	No
Sep-02	2	2	100.00%	0	0	219	225	97.33%	16.11%	-0.23	-1.14	No
Oct-02	5	5	100.00%	0	0	202	206	98.06%	13.80%	-0.31	-1.19	No



Checklist #14 - Resale - Business Repair

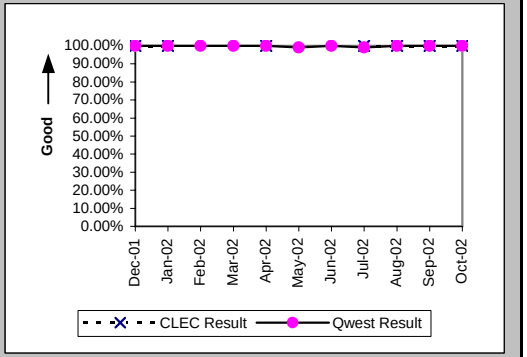
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	48	49	97.96%	14.14%	-0.14	-1.09	No
Jan-02	2	2	100.00%	1	0	62	62	100.00%	N/A	N/A	N/A	
Feb-02						50	51	98.04%	13.86%			
Mar-02						51	51	100.00%	0.00%			
Apr-02						61	62	98.39%	12.60%			
May-02						51	53	96.23%	19.06%			
Jun-02						40	41	97.56%	15.43%			
Jul-02	2	2	100.00%	2	0	61	63	96.83%	17.53%	-0.25	-1.15	No
Aug-02	1	1	100.00%	5	0	58	58	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	2	0	29	29	100.00%	N/A	N/A	N/A	
Oct-02						44	44	100.00%	0.00%			



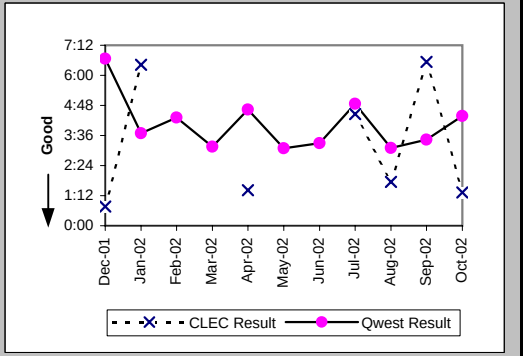
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	96	96	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	1	0	150	150	100.00%	N/A	N/A	N/A	
Feb-02						112	112	100.00%	0.00%			
Mar-02						115	115	100.00%	0.00%			
Apr-02	4	4	100.00%	1	0	127	127	100.00%	N/A	N/A	N/A	
May-02						119	120	99.17%	9.09%			
Jun-02						91	91	100.00%	0.00%			
Jul-02	2	2	100.00%	2	0	122	123	99.19%	8.98%	-0.13	-1.08	No
Aug-02	1	1	100.00%	5	0	101	101	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	57	57	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	104	104	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

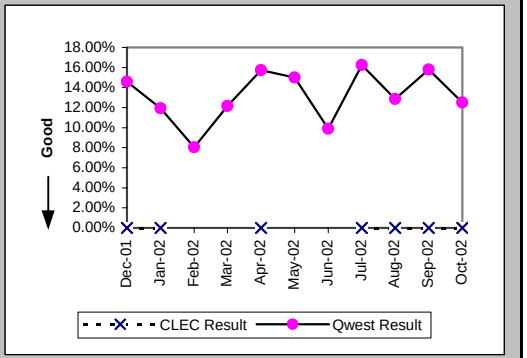
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:46	1	0:46	1	0	639:19	96	6:40	9:18	-0.63	-1.38	No
Jan-02	19:15	3	6:25	1	0	553:17	150	3:41	4:56	0.79	-0.52	No
Feb-02						484:21	112	4:19	7:23			
Mar-02						362:27	115	3:09	5:12			
Apr-02	5:40	4	1:25	1	0	587:27	127	4:38	7:12	-0.88	-1.53	No
May-02						369:50	120	3:05	6:54			
Jun-02						300:43	91	3:18	5:45			
Jul-02	8:54	2	4:27	2	0	599:15	123	4:52	8:01	-0.07	-1.04	No
Aug-02	1:45	1	1:45	5	0	313:22	101	3:06	4:31	-0.3	-1.18	No
Sep-02	19:37	3	6:32	2	0	195:19	57	3:26	5:12	1.02	-0.38	No
Oct-02	1:20	1	1:20	1	0	456:00	104	4:23	6:04	-0.5	-1.3	No



Checklist #14 - Resale - Business Repair

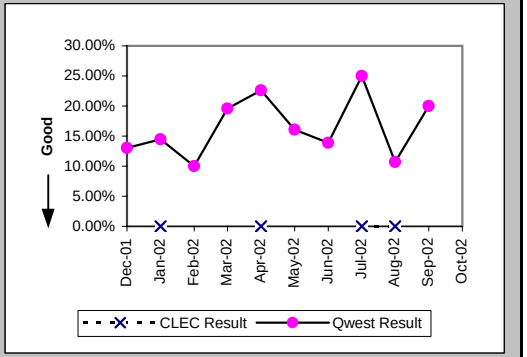
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	14	96	14.58%	35.29%	-0.41	-1.25	No
Jan-02	0	3	0.00%	1	0	18	151	11.92%	32.40%	-0.63	-1.38	No
Feb-02						9	112	8.04%	27.18%			
Mar-02						14	115	12.17%	32.70%			
Apr-02	0	4	0.00%	1	0	20	127	15.75%	36.43%	-0.85	-1.52	No
May-02						18	120	15.00%	35.71%			
Jun-02						9	91	9.89%	29.85%			
Jul-02	0	2	0.00%	2	0	20	123	16.26%	36.90%	-0.62	-1.38	No
Aug-02	0	1	0.00%	5	0	13	101	12.87%	33.49%	-0.38	-1.23	No
Sep-02	0	3	0.00%	2	0	9	57	15.79%	36.46%	-0.73	-1.44	No
Oct-02	0	1	0.00%	1	0	13	104	12.50%	33.07%	-0.38	-1.23	No



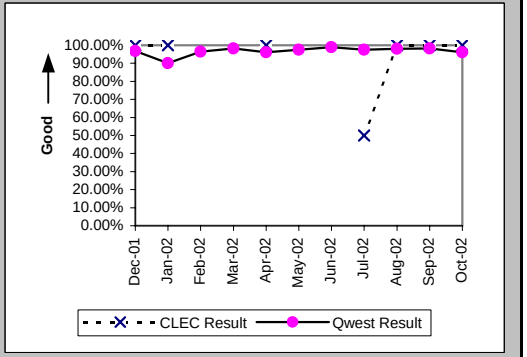
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	46	13.04%	33.68%			
Jan-02	0	1	0.00%	1	0	13	90	14.44%	35.15%	-0.41	-1.25	No
Feb-02						5	50	10.00%	30.00%			
Mar-02						9	46	19.57%	39.67%			
Apr-02	0	3	0.00%	1	0	14	62	22.58%	41.81%	-0.91	-1.56	No
May-02						9	56	16.07%	36.73%			
Jun-02						5	36	13.89%	34.58%			
Jul-02	0	1	0.00%	2	0	12	48	25.00%	43.30%	-0.57	-1.35	No
Aug-02	0	1	0.00%	5	0	6	56	10.71%	30.93%	-0.34	-1.21	No
Sep-02						4	20	20.00%	40.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

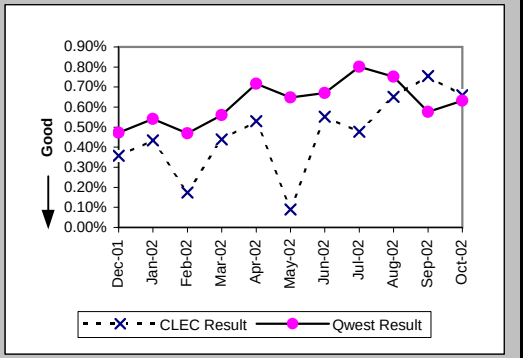
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	93	96	96.88%	17.40%	-0.18	-1.11	No
Jan-02	3	3	100.00%	1	0	136	151	90.07%	29.91%	-0.57	-1.35	No
Feb-02						108	112	96.43%	18.56%			
Mar-02						113	115	98.26%	13.07%			
Apr-02	4	4	100.00%	1	0	122	127	96.06%	19.45%	-0.4	-1.24	No
May-02						117	120	97.50%	15.61%			
Jun-02						90	91	98.90%	10.43%			
Jul-02	1	2	50.00%	2	0	120	123	97.56%	15.43%	1.9	0.16	Yes
Aug-02	1	1	100.00%	5	0	99	101	98.02%	13.93%	-0.14	-1.09	No
Sep-02	3	3	100.00%	2	0	56	57	98.25%	13.13%	-0.23	-1.14	No
Oct-02	1	1	100.00%	1	0	100	104	96.15%	19.23%	-0.2	-1.12	No



Checklist #14 - Resale - Business Repair

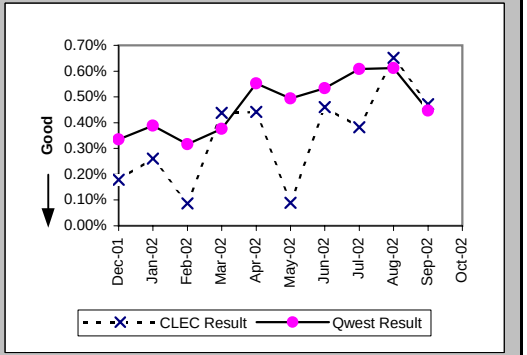
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1117	0.36%	1	0	280	59333	0.47%	6.85%	-0.55	-1.33	No
Jan-02	5	1150	0.43%	1	0	321	59284	0.54%	7.34%	-0.49	-1.3	No
Feb-02	2	1149	0.17%	4	0	279	59414	0.47%	6.84%	-1.45	-1.88	No
Mar-02	5	1141	0.44%	1	0	332	59305	0.56%	7.46%	-0.55	-1.33	No
Apr-02	6	1132	0.53%	2	0	424	59243	0.72%	8.43%	-0.73	-1.45	No
May-02	1	1119	0.09%	0	0	384	59275	0.65%	8.02%	-2.31	-2.4	No
Jun-02	6	1087	0.55%	2	0	398	59438	0.67%	8.16%	-0.47	-1.29	No
Jul-02	5	1047	0.48%	5	0	477	59514	0.80%	8.92%	-1.17	-1.71	No
Aug-02	7	1075	0.65%	8	0	447	59431	0.75%	8.64%	-0.38	-1.23	No
Sep-02	8	1061	0.75%	2	0	344	59675	0.58%	7.57%	0.76	-0.54	No
Oct-02	7	1063	0.66%	1	0	378	59754	0.63%	7.93%	0.11	-0.94	No



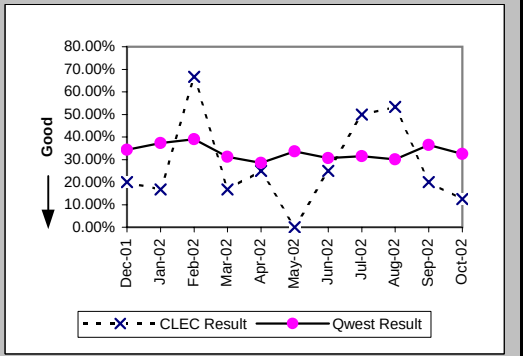
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1117	0.18%	1	0	199	59333	0.34%	5.78%	-0.9	-1.54	No
Jan-02	3	1150	0.26%	1	0	230	59284	0.39%	6.22%	-0.69	-1.42	No
Feb-02	1	1149	0.09%	4	0	188	59414	0.32%	5.62%	-1.37	-1.83	No
Mar-02	5	1141	0.44%	1	0	223	59305	0.38%	6.12%	0.34	-0.79	No
Apr-02	5	1132	0.44%	2	0	327	59243	0.55%	7.41%	-0.5	-1.3	No
May-02	1	1119	0.09%	0	0	293	59275	0.49%	7.01%	-1.91	-2.16	No
Jun-02	5	1087	0.46%	2	0	317	59438	0.53%	7.28%	-0.33	-1.2	No
Jul-02	4	1047	0.38%	5	0	362	59514	0.61%	7.78%	-0.93	-1.57	No
Aug-02	7	1075	0.65%	8	0	364	59431	0.61%	7.80%	0.16	-0.9	No
Sep-02	5	1061	0.47%	2	0	267	59675	0.45%	6.67%	0.12	-0.93	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

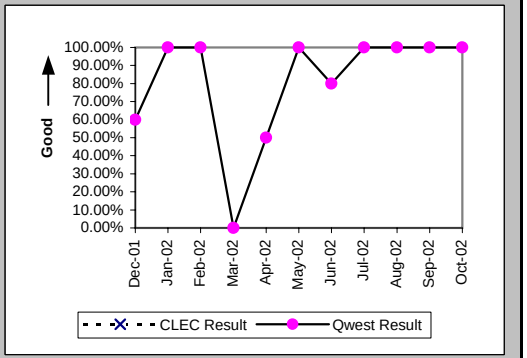
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	0	0	146	426	34.27%	47.46%	-0.67	-1.41	No
Jan-02	1	6	16.67%	0	0	191	512	37.30%	48.36%	-1.04	-1.63	No
Feb-02	4	6	66.67%	0	0	178	457	38.95%	48.76%	1.29	-0.21	No
Mar-02	1	6	16.67%	0	0	151	483	31.26%	46.36%	-0.77	-1.47	No
Apr-02	2	8	25.00%	0	0	169	593	28.50%	45.14%	-0.22	-1.13	No
May-02	0	1	0.00%	0	0	194	578	33.56%	47.22%	-0.71	-1.43	No
Jun-02	2	8	25.00%	0	0	176	574	30.66%	46.11%	-0.34	-1.21	No
Jul-02	5	10	50.00%	0	0	219	696	31.47%	46.44%	1.19	-0.27	No
Aug-02	8	15	53.33%	0	0	192	639	30.05%	45.85%	1.84	0.12	Yes
Sep-02	2	10	20.00%	0	0	197	541	36.41%	48.12%	-1.07	-1.65	No
Oct-02	1	8	12.50%	0	0	182	560	32.50%	46.84%	-1.2	-1.73	No



Checklist #14 - Resale - Centrex Installation

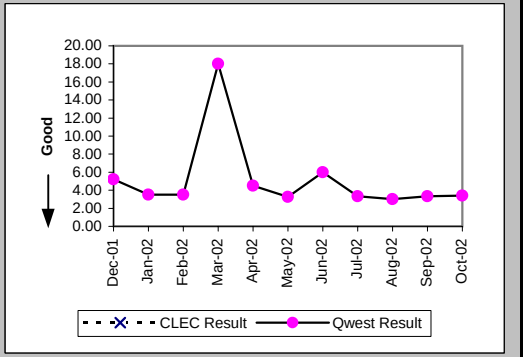
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			



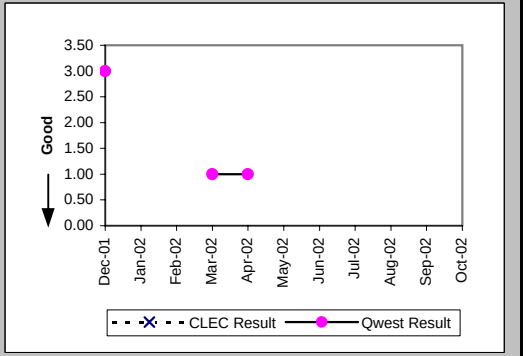
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	5	5.20	3.03			
Jan-02						14	4	3.50	1.00			
Feb-02						14	4	3.50	1.00			
Mar-02						18	1	18.00				
Apr-02						9	2	4.50	0.71			
May-02						13	4	3.25	1.26			
Jun-02						30	5	6.00	4.53			
Jul-02						10	3	3.33	0.58			
Aug-02						12	4	3.00	0.00			
Sep-02						10	3	3.33	0.58			
Oct-02						34	10	3.40	1.07			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

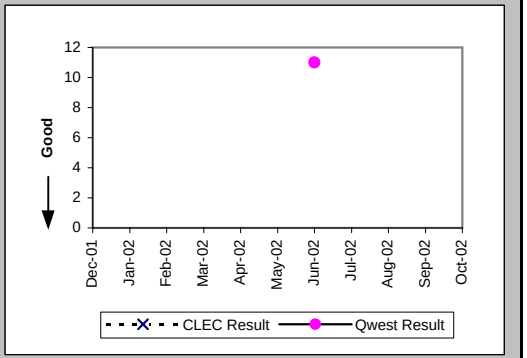
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	1.41			
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex Installation

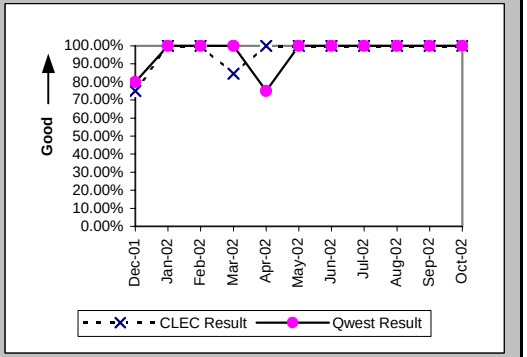
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						11	1	11.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



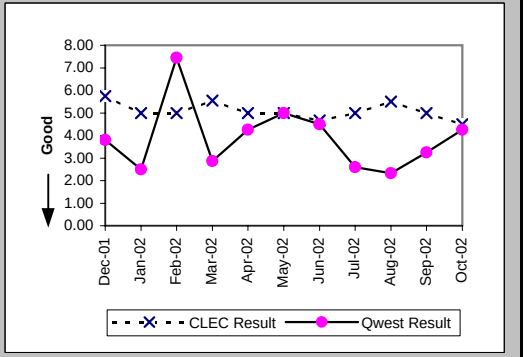
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	0	4	5	80.00%	40.00%	0.02	-0.99	No
Jan-02	5	5	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	11	13	84.62%	0	0	7	7	100.00%	N/A	N/A	-0.48	No
Apr-02	5	5	100.00%	0	0	3	4	75.00%	43.30%	-0.86	-1.52	No
May-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	12	12	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	8	8	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

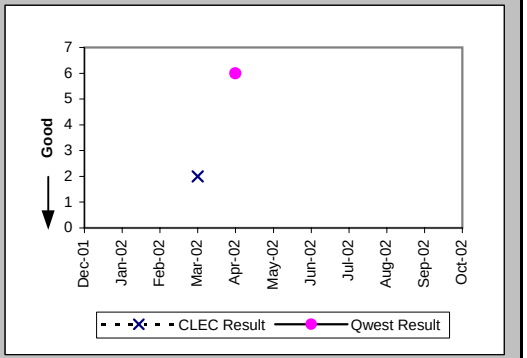
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	4	5.75	0	0	19	5	3.80	1.10	1.35	-0.18	No
Jan-02	25	5	5.00	0	0	5	2	2.50	0.71	1.43	-0.13	No
Feb-02	30	6	5.00	0	0	67	9	7.44	8.69	-0.53	-1.32	No
Mar-02	72	13	5.54	0	0	20	7	2.86	1.57	3.72	1.26	Yes
Apr-02	25	5	5.00	0	0	17	4	4.25	1.50	1.09	-0.34	No
May-02	15	3	5.00	0	0	15	3	5.00	6.24	0	-1	No
Jun-02	56	12	4.67	0	0	9	2	4.50	0.71	-3.72	-3.26	No
Jul-02	40	8	5.00	0	0	13	5	2.60	1.14	3.08	0.87	Yes
Aug-02	22	4	5.50	0	0	7	3	2.33	1.15	1.8	0.1	Yes
Sep-02	15	3	5.00	0	0	13	4	3.25	1.26	1.17	-0.29	No
Oct-02	18	4	4.50	0	0	17	4	4.25	1.89	-0.11	-1.06	No



Checklist #14 - Resale - Centrex Installation

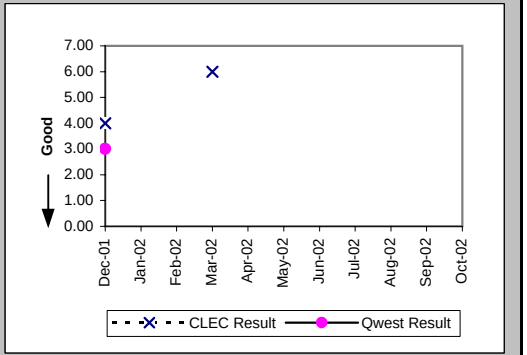
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	2	1	2.00	0	0							
Apr-02						6	1	6.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



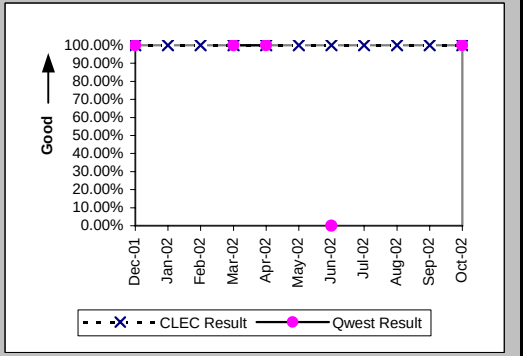
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	3	1	3.00				
Jan-02												
Feb-02												
Mar-02	6	1	6.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

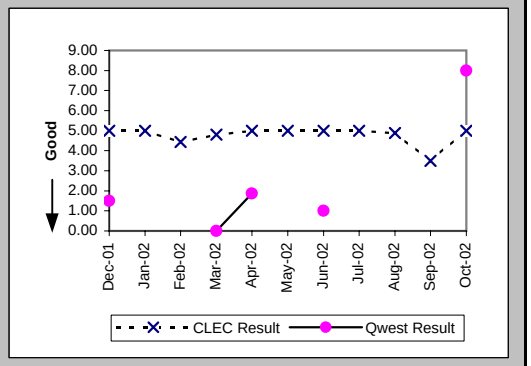
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	12	12	100.00%	0	0							
Feb-02	7	7	100.00%	0	0							
Mar-02	10	10	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	7	7	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0							
Jun-02	2	2	100.00%	0	0	0	1	0.00%	N/A	N/A		
Jul-02	2	2	100.00%	0	0							
Aug-02	8	8	100.00%	0	0							
Sep-02	4	4	100.00%	0	0							
Oct-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex Installation

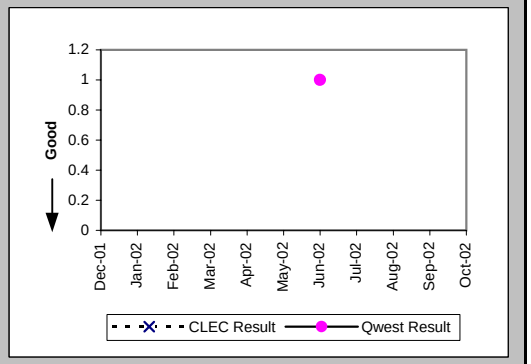
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	5	5.00	0	0	3	2	1.50	2.12	1.27	-0.23	No
Jan-02	60	12	5.00	0	0							
Feb-02	31	7	4.43	0	0							
Mar-02	48	10	4.80	0	0	0	1	0.00				
Apr-02	35	7	5.00	0	0	13	7	1.86	3.18	2.51	0.53	Yes
May-02	20	4	5.00	1	0							
Jun-02	10	2	5.00	0	0	1	1	1.00				
Jul-02	10	2	5.00	0	0							
Aug-02	39	8	4.88	0	0							
Sep-02	14	4	3.50	0	0							
Oct-02	5	1	5.00	0	0	8	1	8.00				



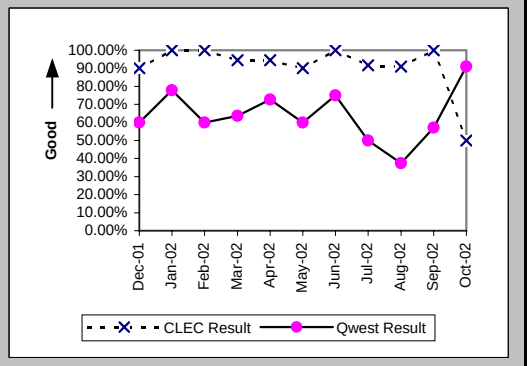
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

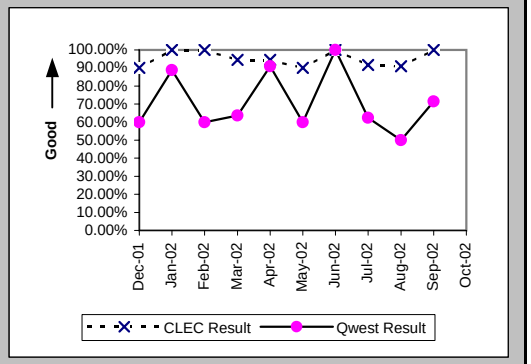
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	0	0	6	10	60.00%	48.99%	-1.37	-1.83	No
Jan-02	13	13	100.00%	0	0	7	9	77.78%	41.57%	-1.23	-1.75	No
Feb-02	15	15	100.00%	0	0	6	10	60.00%	48.99%	-2	-2.22	No
Mar-02	17	18	94.44%	0	0	7	11	63.64%	48.10%	-1.67	-2.02	No
Apr-02	17	18	94.44%	0	0	8	11	72.73%	44.54%	-1.27	-1.77	No
May-02	9	10	90.00%	0	0	6	10	60.00%	48.99%	-1.37	-1.83	No
Jun-02	11	11	100.00%	0	0	6	8	75.00%	43.30%	-1.24	-1.76	No
Jul-02	11	12	91.67%	0	0	4	8	50.00%	50.00%	-1.83	-2.11	No
Aug-02	10	11	90.91%	0	0	3	8	37.50%	48.41%	-2.37	-2.44	No
Sep-02	10	10	100.00%	0	0	4	7	57.14%	49.49%	-1.76	-2.07	No
Oct-02	3	6	50.00%	0	0	10	11	90.91%	28.75%	1.71	0.04	Yes



Checklist #14 - Resale - Centrex Installation

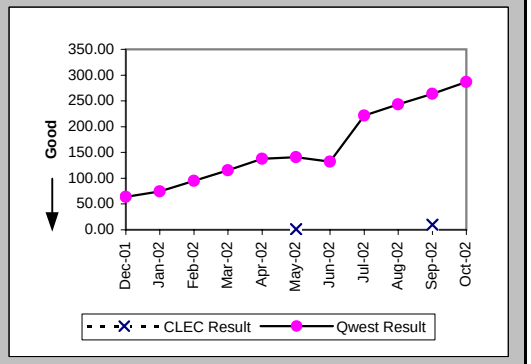
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	0	0	6	10	60.00%	48.99%	-1.37	-1.83	No
Jan-02	13	13	100.00%	0	0	8	9	88.89%	31.43%	-0.82	-1.5	No
Feb-02	15	15	100.00%	0	0	6	10	60.00%	48.99%	-2	-2.22	No
Mar-02	17	18	94.44%	0	0	7	11	63.64%	48.10%	-1.67	-2.02	No
Apr-02	17	18	94.44%	0	0	10	11	90.91%	28.75%	-0.32	-1.2	No
May-02	9	10	90.00%	0	0	6	10	60.00%	48.99%	-1.37	-1.83	No
Jun-02	11	11	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	11	12	91.67%	0	0	5	8	62.50%	48.41%	-1.32	-1.8	No
Aug-02	10	11	90.91%	0	0	4	8	50.00%	50.00%	-1.76	-2.07	No
Sep-02	10	10	100.00%	0	0	5	7	71.43%	45.18%	-1.28	-1.78	No
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

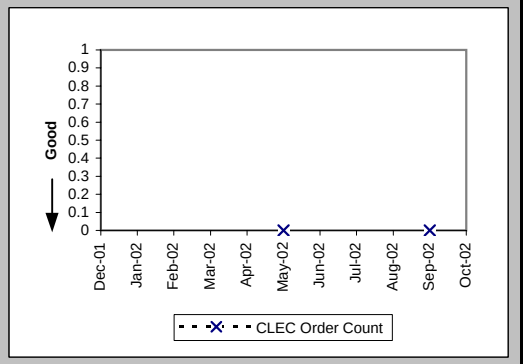
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						384	6	64.00	58.62			
Jan-02						523	7	74.71	61.75			
Feb-02						663	7	94.71	61.75			
Mar-02						810	7	115.71	61.75			
Apr-02						964	7	137.71	61.75			
May-02	1	1	1.00	0	0	1127	8	140.88	78.15	-1.69	-2.03	No
Jun-02						925	7	132.14	104.11			
Jul-02						886	4	221.50	72.14			
Aug-02						974	4	243.50	72.14			
Sep-02	10	1	10.00	0	0	1054	4	263.50	72.14	-3.14	-2.91	No
Oct-02						1146	4	286.50	72.14			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

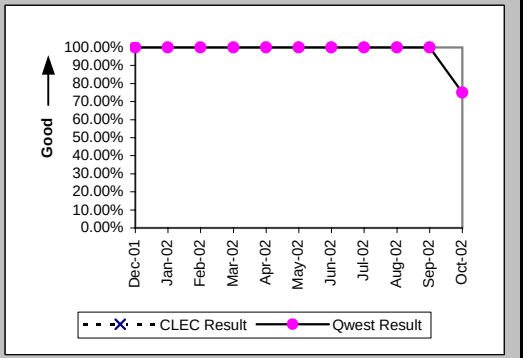
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	0
Oct-02	



Checklist #14 - Resale - Centrex Repair

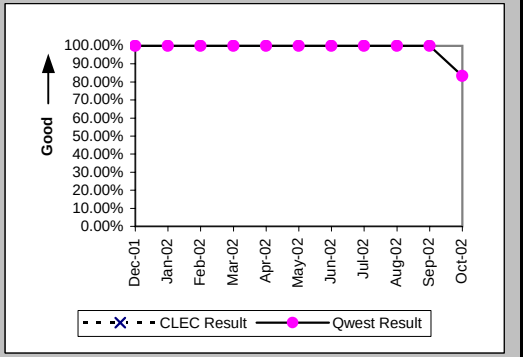
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						9	9	100.00%	0.00%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						3	4	75.00%	43.30%			



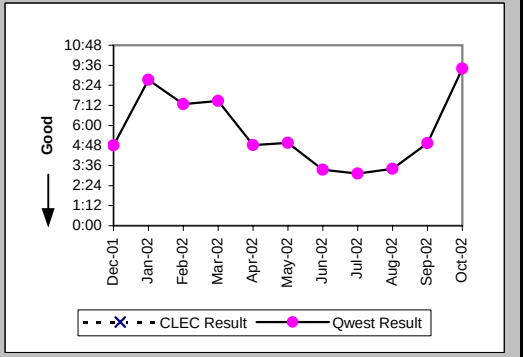
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						11	11	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						16	16	100.00%	0.00%			
Sep-02						10	10	100.00%	0.00%			
Oct-02						5	6	83.33%	37.27%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

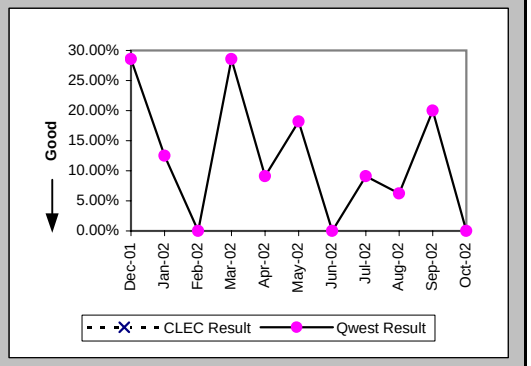
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:38	7	4:48	5:59			
Jan-02						69:51	8	8:44	8:03			
Feb-02						36:26	5	7:17	7:58			
Mar-02						52:16	7	7:28	9:27			
Apr-02						53:08	11	4:50	5:20			
May-02						54:43	11	4:58	5:57			
Jun-02						6:41	2	3:21	0:05			
Jul-02						34:21	11	3:07	3:36			
Aug-02						54:19	16	3:24	4:04			
Sep-02						49:19	10	4:56	5:16			
Oct-02						56:27	6	9:24	18:56			



Checklist #14 - Resale - Centrex Repair

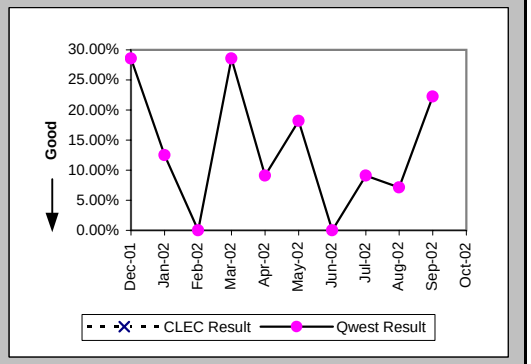
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	7	28.57%	45.18%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						2	7	28.57%	45.18%			
Apr-02						1	11	9.09%	28.75%			
May-02						2	11	18.18%	38.57%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						1	16	6.25%	24.21%			
Sep-02						2	10	20.00%	40.00%			
Oct-02						0	6	0.00%	0.00%			



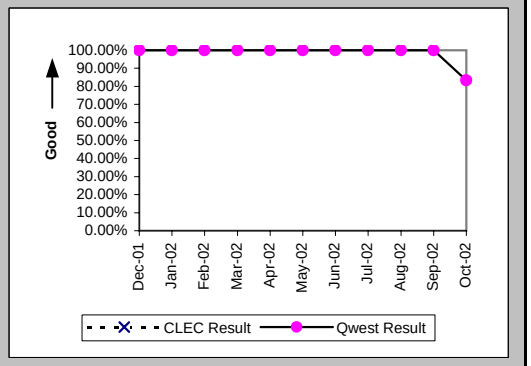
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	7	28.57%	45.18%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						2	7	28.57%	45.18%			
Apr-02						1	11	9.09%	28.75%			
May-02						2	11	18.18%	38.57%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						1	14	7.14%	25.75%			
Sep-02						2	9	22.22%	41.57%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

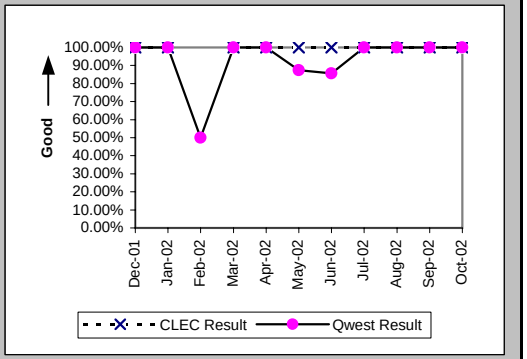
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						11	11	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						16	16	100.00%	0.00%			
Sep-02						10	10	100.00%	0.00%			
Oct-02						5	6	83.33%	37.27%			



Checklist #14 - Resale - Centrex Repair

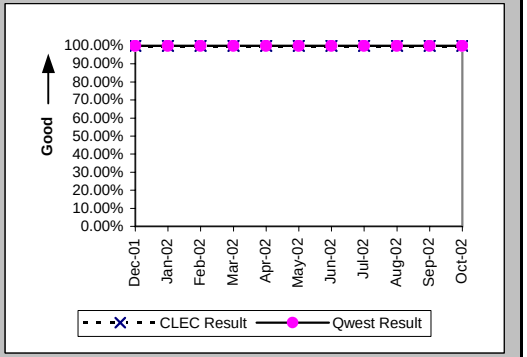
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Feb-02						1	2	50.00%	50.00%			
Mar-02	5	5	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	7	8	87.50%	33.07%	-0.48	-1.29	No
Jun-02	5	5	100.00%	2	0	6	7	85.71%	34.99%	-0.7	-1.42	No
Jul-02	1	1	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



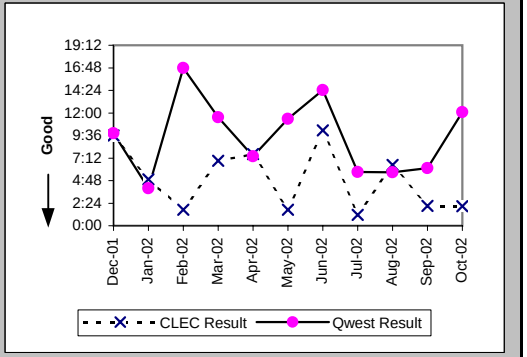
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	3	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	3	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	6	6	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	2	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	2	0	13	13	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

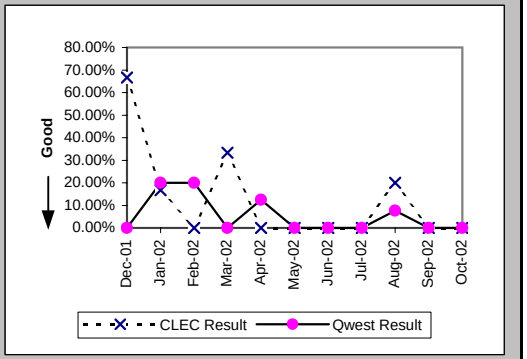
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19:13	2	9:36	2	0	49:16	5	9:51	10:16	-0.03	-1.02	No
Jan-02	29:41	6	4:57	3	0	19:57	5	3:59	2:35	0.13	-0.92	No
Feb-02	1:42	1	1:42	2	0	83:48	5	16:46	7:17	-1.89	-2.15	No
Mar-02	41:29	6	6:55	0	0	46:09	4	11:32	8:22	-0.86	-1.52	No
Apr-02	30:28	4	7:37	0	0	59:14	8	7:24	5:28	0.5	-0.7	No
May-02	3:23	2	1:42	1	0	102:28	9	11:23	9:47	-1.27	-1.77	No
Jun-02	50:38	5	10:08	2	0	130:05	9	14:27	15:22	-0.5	-1.31	No
Jul-02	2:20	2	1:10	1	0	40:08	7	5:44	6:07	-0.93	-1.57	No
Aug-02	32:23	5	6:29	2	0	73:47	13	5:41	5:51	0.15	-0.91	No
Sep-02	4:12	2	2:06	2	0	24:34	4	6:08	8:29	-0.55	-1.33	No
Oct-02	4:10	2	2:05	2	0	72:39	6	12:06	10:01	-1.23	-1.75	No



Checklist #14 - Resale - Centrex Repair

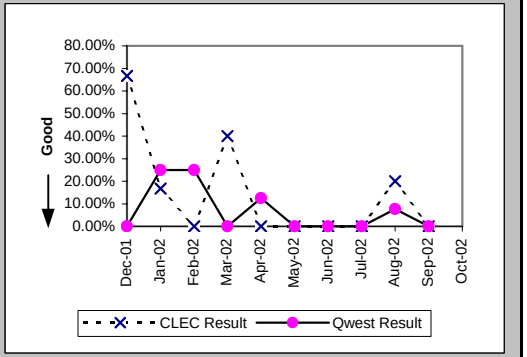
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	2	0	0	5	0.00%	N/A	N/A	0.04	Yes
Jan-02	1	6	16.67%	3	0	1	5	20.00%	40.00%	-0.14	-1.08	No
Feb-02	0	1	0.00%	2	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Mar-02	2	6	33.33%	0	0	0	4	0.00%	N/A	N/A	-0.37	No
Apr-02	0	4	0.00%	0	0	1	8	12.50%	33.07%	-0.62	-1.38	No
May-02	0	2	0.00%	1	0	0	9	0.00%	N/A	N/A	N/A	
Jun-02	0	5	0.00%	2	0	0	9	0.00%	N/A	N/A	N/A	
Jul-02	0	2	0.00%	1	0	0	7	0.00%	N/A	N/A	N/A	
Aug-02	1	5	20.00%	2	0	1	13	7.69%	26.65%	0.55	-0.67	No
Sep-02	0	2	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Oct-02	0	2	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	



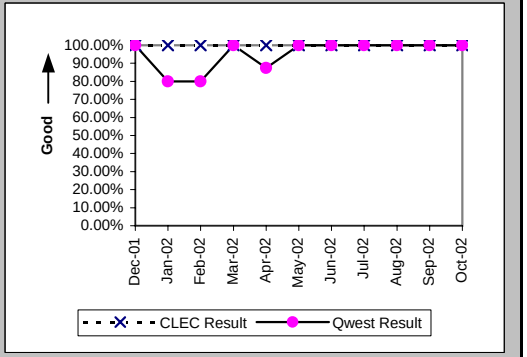
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	2	0	0	4	0.00%	N/A	N/A	-0.06	No
Jan-02	1	6	16.67%	3	0	1	4	25.00%	43.30%	-0.3	-1.18	No
Feb-02	0	1	0.00%	2	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Mar-02	2	5	40.00%	0	0	0	3	0.00%	N/A	N/A	-0.4	No
Apr-02	0	4	0.00%	0	0	1	8	12.50%	33.07%	-0.62	-1.38	No
May-02	0	2	0.00%	1	0	0	8	0.00%	N/A	N/A	N/A	
Jun-02	0	5	0.00%	2	0	0	8	0.00%	N/A	N/A	N/A	
Jul-02	0	2	0.00%	1	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02	1	5	20.00%	2	0	1	13	7.69%	26.65%	0.55	-0.67	No
Sep-02	0	2	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

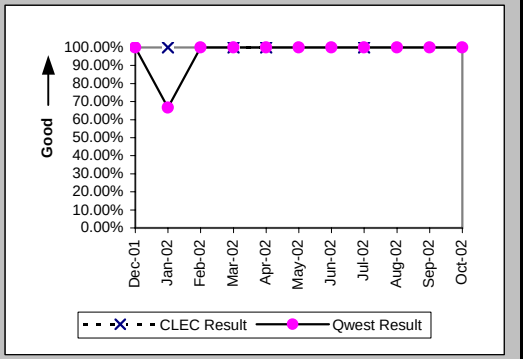
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	3	0	4	5	80.00%	40.00%	-0.83	-1.5	No
Feb-02	1	1	100.00%	2	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Mar-02	6	6	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	7	8	87.50%	33.07%	-0.62	-1.38	No
May-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	2	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	2	0	13	13	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex Repair

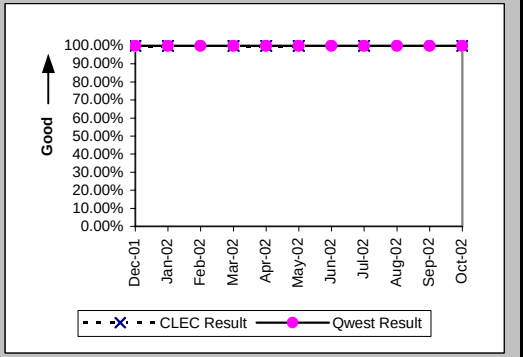
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Feb-02						1	1	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02						6	6	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



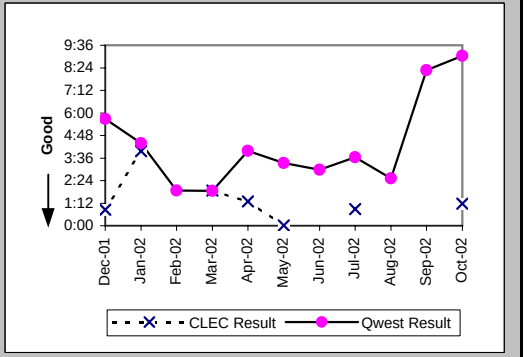
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	11	11	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02						4	4	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02						13	13	100.00%	0.00%			
Sep-02						11	11	100.00%	0.00%			
Oct-02	4	4	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

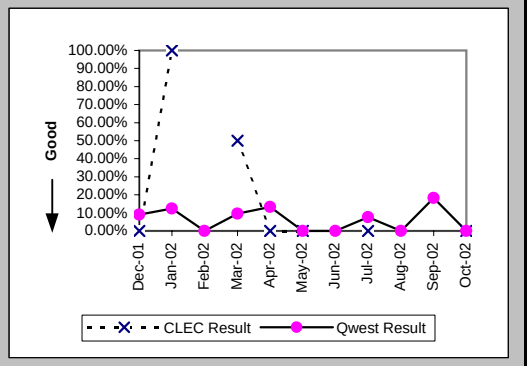
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:51	1	0:51	1	0	62:34	11	5:41	8:53	-0.52	-1.32	No
Jan-02	3:58	1	3:58	0	0	35:04	8	4:23	8:51	-0.04	-1.03	No
Feb-02						11:13	6	1:52	0:53			
Mar-02	3:45	2	1:52	0	0	38:57	21	1:51	3:04	0.88	-0.46	No
Apr-02	5:11	4	1:18	0	0	59:49	15	3:59	5:14	-0.91	-1.56	No
May-02	0:01	1	0:01	0	0	33:17	10	3:20	5:48	-0.54	-1.33	No
Jun-02						11:57	4	2:59	2:34			
Jul-02	0:53	1	0:53	1	0	47:33	13	3:39	3:43	-0.72	-1.44	No
Aug-02						32:47	13	2:31	1:55			
Sep-02						90:57	11	8:16	9:02			
Oct-02	4:39	4	1:10	0	0	18:05	2	9:02	9:02	-1.01	-1.61	No



Checklist #14 - Resale - Centrex Repair

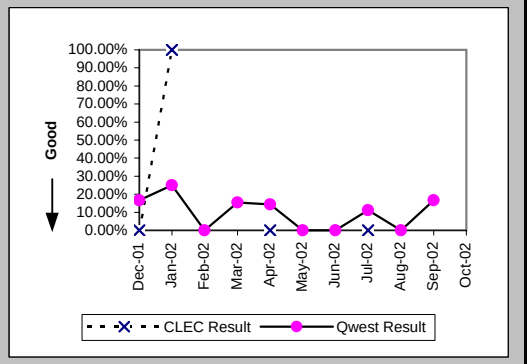
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	1	11	9.09%	28.75%	-0.3	-1.18	No
Jan-02	1	1	100.00%	0	0	1	8	12.50%	33.07%	1.29	-0.21	No
Feb-02						0	6	0.00%	0.00%			
Mar-02	1	2	50.00%	0	0	2	21	9.52%	29.35%	1.16	-0.3	No
Apr-02	0	4	0.00%	0	0	2	15	13.33%	33.99%	-0.7	-1.42	No
May-02	0	1	0.00%	0	0	0	10	0.00%	N/A	N/A	N/A	
Jun-02						0	4	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	1	13	7.69%	26.65%	-0.28	-1.17	No
Aug-02						0	13	0.00%	0.00%			
Sep-02						2	11	18.18%	38.57%			
Oct-02	0	4	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	



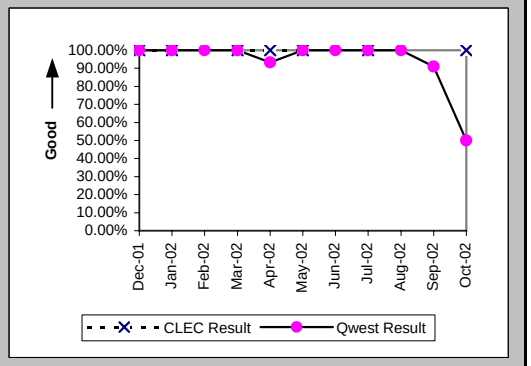
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Jan-02	1	1	100.00%	0	0	1	4	25.00%	43.30%	0.88	-0.47	No
Feb-02						0	4	0.00%	0.00%			
Mar-02						2	13	15.38%	36.08%			
Apr-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
May-02						0	5	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	1	9	11.11%	31.43%	-0.34	-1.2	No
Aug-02						0	8	0.00%	0.00%			
Sep-02						1	6	16.67%	37.27%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

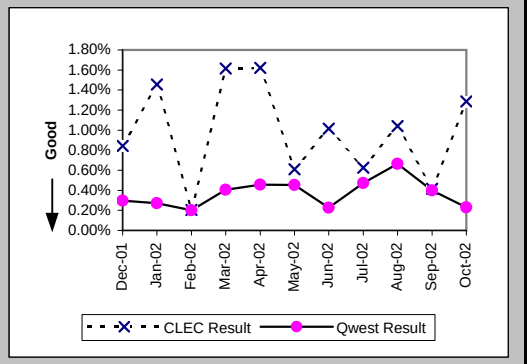
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	11	11	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	14	15	93.33%	24.94%	-0.47	-1.29	No
May-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02						4	4	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02						13	13	100.00%	0.00%			
Sep-02						10	11	90.91%	28.75%			
Oct-02	4	4	100.00%	0	0	1	2	50.00%	50.00%	-1.15	-1.7	No



Checklist #14 - Resale - Centrex Repair

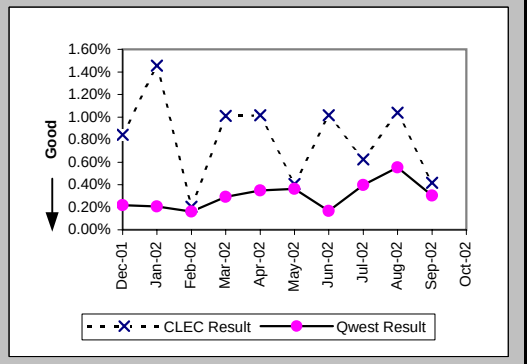
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	475	0.84%	3	0	23	7789	0.30%	5.43%	1.76	0.07	Yes
Jan-02	7	481	1.46%	3	0	21	7778	0.27%	5.19%	3.3	1.01	Yes
Feb-02	1	488	0.20%	4	0	16	7992	0.20%	4.47%	0.09	-0.94	No
Mar-02	8	495	1.62%	0	0	32	7880	0.41%	6.36%	3.04	0.85	Yes
Apr-02	8	493	1.62%	0	0	34	7447	0.46%	6.74%	2.84	0.73	Yes
May-02	3	493	0.61%	1	0	30	6631	0.45%	6.71%	0.53	-0.68	No
Jun-02	5	492	1.02%	3	0	15	6580	0.23%	4.77%	2.54	0.54	Yes
Jul-02	3	480	0.63%	2	0	31	6564	0.47%	6.86%	0.51	-0.69	No
Aug-02	5	481	1.04%	2	0	42	6321	0.66%	8.12%	0.95	-0.42	No
Sep-02	2	481	0.42%	2	0	25	6288	0.40%	6.29%	0.13	-0.92	No
Oct-02	6	467	1.28%	2	0	14	6094	0.23%	4.79%	3.06	0.86	Yes



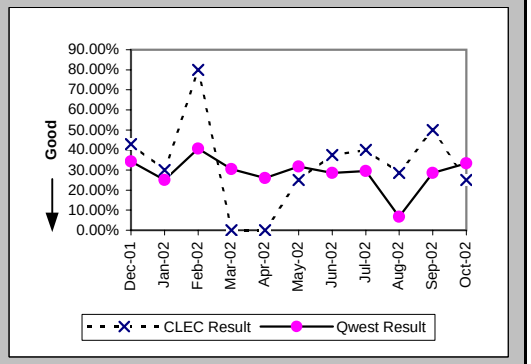
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	475	0.84%	3	0	17	7789	0.22%	4.67%	2.14	0.3	Yes
Jan-02	7	481	1.46%	3	0	16	7778	0.21%	4.53%	3.66	1.23	Yes
Feb-02	1	488	0.20%	4	0	13	7992	0.16%	4.03%	0.27	-0.83	No
Mar-02	5	495	1.01%	0	0	23	7880	0.29%	5.39%	2.23	0.36	Yes
Apr-02	5	493	1.01%	0	0	26	7447	0.35%	5.90%	1.98	0.2	Yes
May-02	2	493	0.41%	1	0	24	6631	0.36%	6.01%	0.22	-0.87	No
Jun-02	5	492	1.02%	3	0	11	6580	0.17%	4.09%	2.9	0.76	Yes
Jul-02	3	480	0.63%	2	0	26	6564	0.40%	6.28%	0.77	-0.53	No
Aug-02	5	481	1.04%	2	0	35	6321	0.55%	7.42%	1.27	-0.23	No
Sep-02	2	481	0.42%	2	0	19	6288	0.30%	5.49%	0.47	-0.71	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

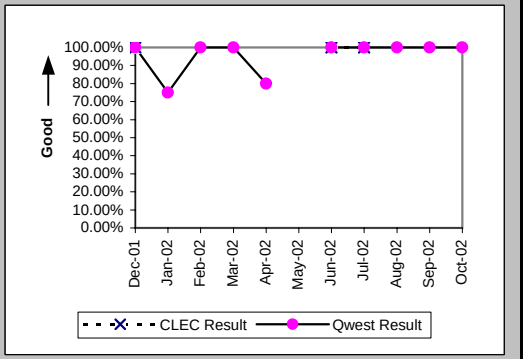
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	7	42.86%	0	0	12	35	34.29%	47.47%	0.38	-0.77	No
Jan-02	3	10	30.00%	0	0	7	28	25.00%	43.30%	0.27	-0.83	No
Feb-02	4	5	80.00%	0	0	11	27	40.74%	49.14%	1.52	-0.07	No
Mar-02	0	8	0.00%	0	0	14	46	30.43%	46.01%	-1.73	-2.05	No
Apr-02	0	8	0.00%	0	0	12	46	26.09%	43.91%	-1.55	-1.94	No
May-02	1	4	25.00%	0	0	14	44	31.82%	46.58%	-0.28	-1.17	No
Jun-02	3	8	37.50%	0	0	6	21	28.57%	45.18%	0.41	-0.75	No
Jul-02	2	5	40.00%	0	0	13	44	29.55%	45.62%	0.44	-0.73	No
Aug-02	2	7	28.57%	0	0	3	45	6.67%	24.94%	1.51	-0.08	No
Sep-02	2	4	50.00%	0	0	10	35	28.57%	45.18%	0.78	-0.53	No
Oct-02	2	8	25.00%	0	0	7	21	33.33%	47.14%	-0.43	-1.26	No



Checklist #14 - Resale - Centrex 21 Installation

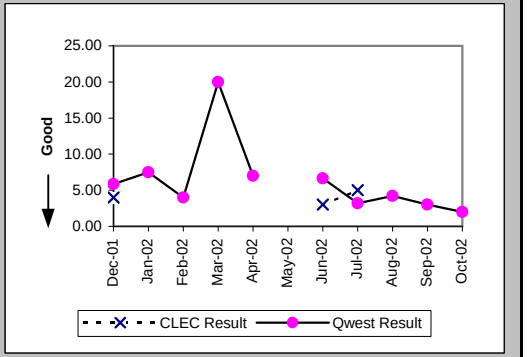
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02						3	4	75.00%	43.30%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02												
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



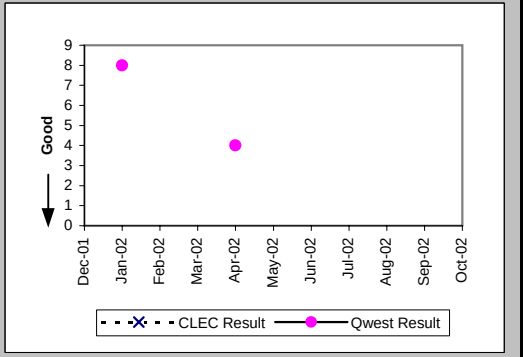
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	35	6	5.83	6.21	-0.27	-1.17	No
Jan-02						30	4	7.50	3.11			
Feb-02						4	1	4.00				
Mar-02						60	3	20.00	24.33			
Apr-02						35	5	7.00	3.87			
May-02												
Jun-02	3	1	3.00	0	0	20	3	6.67	8.14	-0.39	-1.24	No
Jul-02	5	1	5.00	0	0	16	5	3.20	0.84	1.27	-0.23	No
Aug-02						21	5	4.20	2.68			
Sep-02						9	3	3.00	1.00			
Oct-02						2	1	2.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

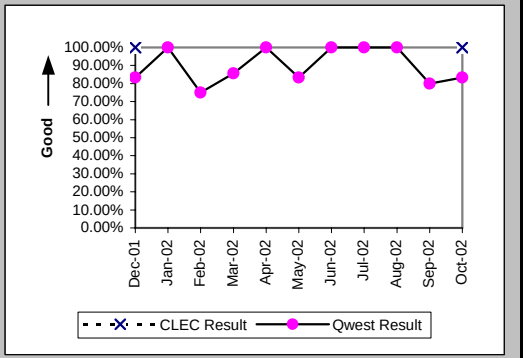
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	1	8.00				
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Centrex 21 Installation

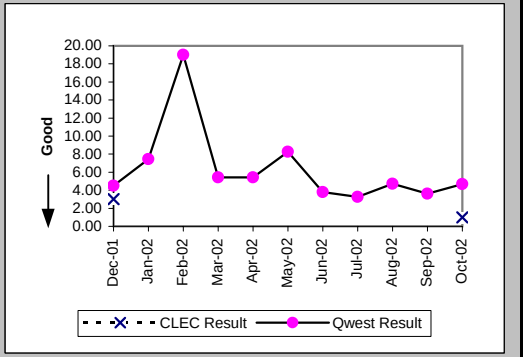
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jan-02						7	7	100.00%	0.00%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						6	7	85.71%	34.99%			
Apr-02						9	9	100.00%	0.00%			
May-02						10	12	83.33%	37.27%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						8	10	80.00%	40.00%			
Oct-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No



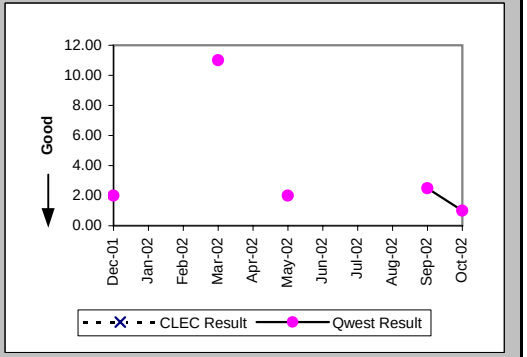
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	27	6	4.50	4.46	-0.31	-1.19	No
Jan-02						52	7	7.43	7.61			
Feb-02						152	8	19.00	28.74			
Mar-02						38	7	5.43	4.89			
Apr-02						49	9	5.44	3.47			
May-02						99	12	8.25	8.39			
Jun-02						38	10	3.80	1.99			
Jul-02						13	4	3.25	1.71			
Aug-02						33	7	4.71	1.98			
Sep-02						36	10	3.60	2.12			
Oct-02	1	1	1.00	0	0	28	6	4.67	2.42	-1.4	-1.85	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

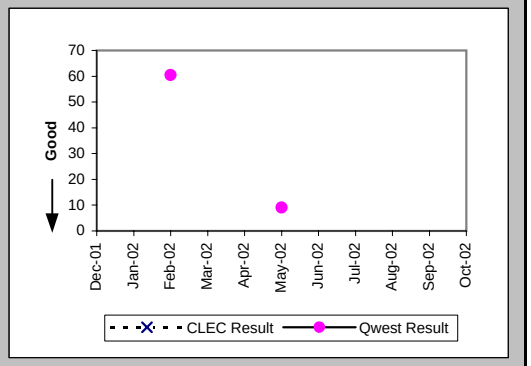
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02												
Mar-02						11	1	11.00				
Apr-02												
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						5	2	2.50	2.12			
Oct-02						1	1	1.00				



Checklist #14 - Resale - Centrex 21 Installation

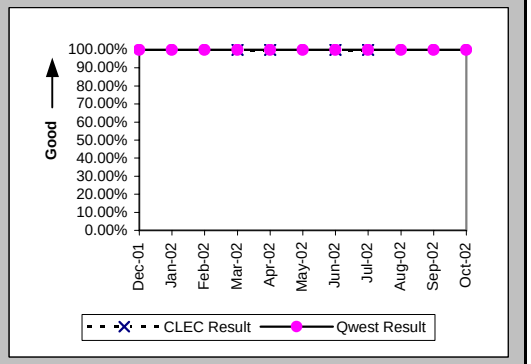
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						121	2	60.50	3.54			
Mar-02												
Apr-02												
May-02						9	1	9.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



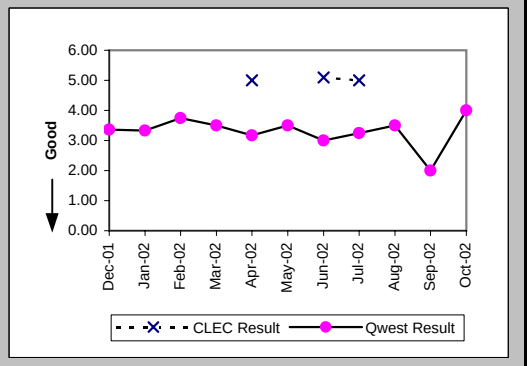
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	11	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						20	20	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02						6	6	100.00%	0.00%			
Jun-02	11	11	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02						6	6	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

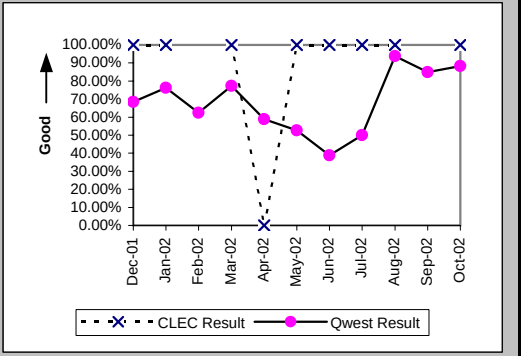
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	11	3.36	2.11			
Jan-02						10	3	3.33	1.53			
Feb-02						30	8	3.75	1.39			
Mar-02						7	2	3.50	0.71			
Apr-02	5	1	5.00	0	0	19	6	3.17	0.98	0.69	-0.58	No
May-02						21	6	3.50	1.22			
Jun-02	51	10	5.10	1	0	9	3	3.00	1.00	2.2	0.34	Yes
Jul-02	5	1	5.00	0	0	13	4	3.25	1.26	0.32	-0.8	No
Aug-02						14	4	3.50	1.00			
Sep-02						2	1	2.00				
Oct-02						8	2	4.00	1.41			



Checklist #14 - Resale - Centrex 21 Installation

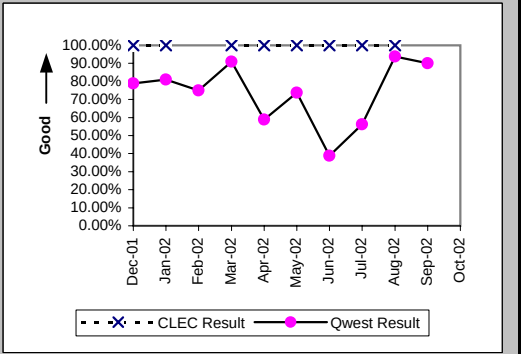
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	19	68.42%	46.48%	-0.66	-1.4	No
Jan-02	1	1	100.00%	0	0	16	21	76.19%	42.59%	-0.55	-1.33	No
Feb-02						15	24	62.50%	48.41%			
Mar-02	1	1	100.00%	0	0	17	22	77.27%	41.91%	-0.53	-1.32	No
Apr-02	0	1	0.00%	0	0	10	17	58.82%	49.22%	0.78	-0.53	No
May-02	1	1	100.00%	0	0	10	19	52.63%	49.93%	-0.92	-1.56	No
Jun-02	6	6	100.00%	0	0	7	18	38.89%	48.75%	-2.66	-2.62	No
Jul-02	7	7	100.00%	0	0	8	16	50.00%	50.00%	-2.21	-2.34	No
Aug-02	1	1	100.00%	0	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Sep-02						17	20	85.00%	35.71%			
Oct-02	1	1	100.00%	0	0	15	17	88.24%	32.22%	-0.35	-1.22	No



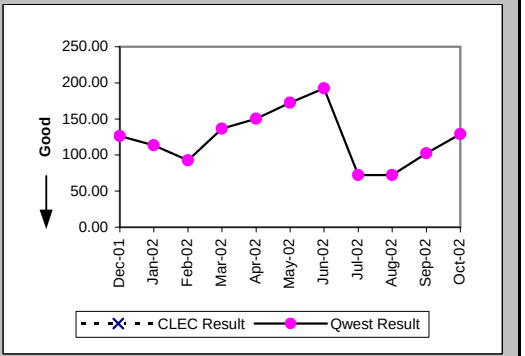
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	15	19	78.95%	40.77%	-0.5	-1.31	No
Jan-02	1	1	100.00%	0	0	17	21	80.95%	39.27%	-0.47	-1.29	No
Feb-02						18	24	75.00%	43.30%			
Mar-02	1	1	100.00%	0	0	20	22	90.91%	28.75%	-0.31	-1.19	No
Apr-02	1	1	100.00%	0	0	10	17	58.82%	49.22%	-0.81	-1.49	No
May-02	1	1	100.00%	0	0	14	19	73.68%	44.03%	-0.58	-1.35	No
Jun-02	6	6	100.00%	0	0	7	18	38.89%	48.75%	-2.66	-2.62	No
Jul-02	7	7	100.00%	0	0	9	16	56.25%	49.61%	-1.95	-2.18	No
Aug-02	1	1	100.00%	0	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Sep-02						18	20	90.00%	30.00%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

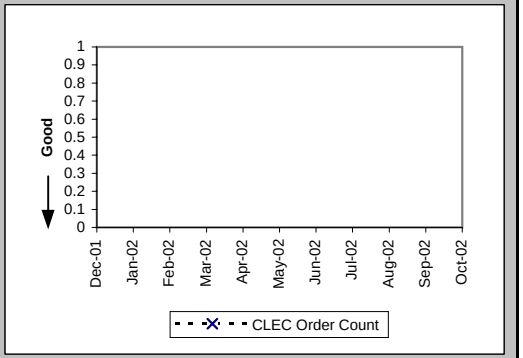
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						505	4	126.25	105.39			
Jan-02						567	5	113.40	118.25			
Feb-02						371	4	92.75	119.59			
Mar-02						409	3	136.33	137.24			
Apr-02						451	3	150.33	149.00			
May-02						517	3	172.33	149.00			
Jun-02						577	3	192.33	149.00			
Jul-02						434	6	72.33	145.24			
Aug-02						579	8	72.38	129.32			
Sep-02						716	7	102.29	136.36			
Oct-02						775	6	129.17	151.24			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

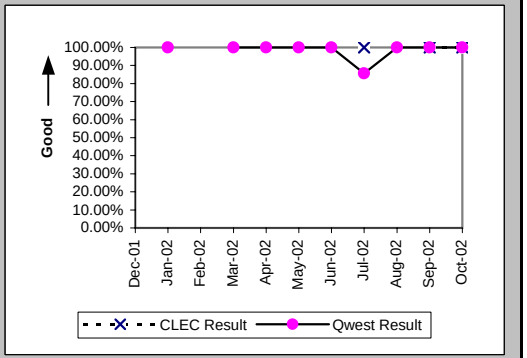
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Centrex 21 Repair

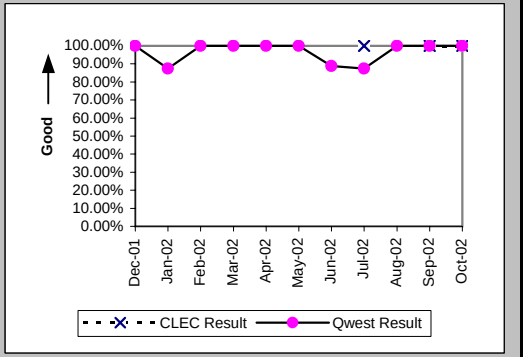
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02						4	4	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Aug-02						6	6	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	



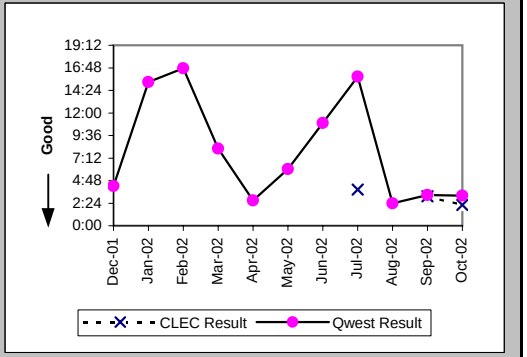
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						8	9	88.89%	31.43%			
Jul-02	1	1	100.00%	1	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Aug-02						7	7	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

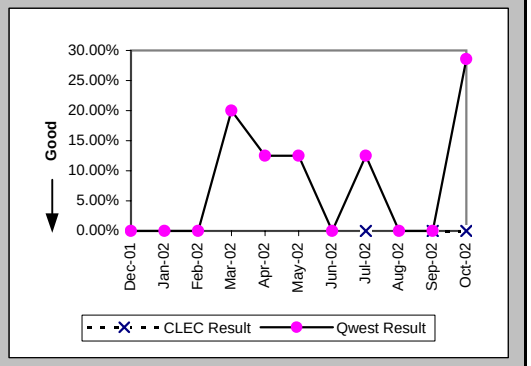
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4:13	1	4:13				
Jan-02						122:16	8	15:17	22:54			
Feb-02						16:45	1	16:45				
Mar-02						41:06	5	8:13	7:50			
Apr-02						21:33	8	2:42	1:10			
May-02						42:11	7	6:02	6:36			
Jun-02						98:14	9	10:55	21:27			
Jul-02	3:51	1	3:51	1	0	126:47	8	15:51	24:25	-0.46	-1.28	No
Aug-02						16:31	7	2:22	0:47			
Sep-02	3:07	1	3:07	0	0	22:56	7	3:17	1:38	-0.09	-1.06	No
Oct-02	2:13	1	2:13	0	0	22:16	7	3:11	1:18	-0.69	-1.42	No



Checklist #14 - Resale - Centrex 21 Repair

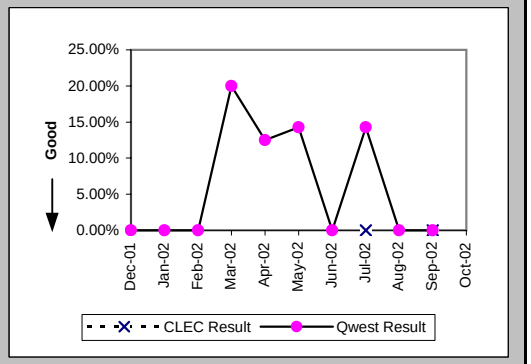
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						1	8	12.50%	33.07%			
Jun-02						0	9	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Aug-02						0	7	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	0	0	2	7	28.57%	45.18%	-0.59	-1.36	No



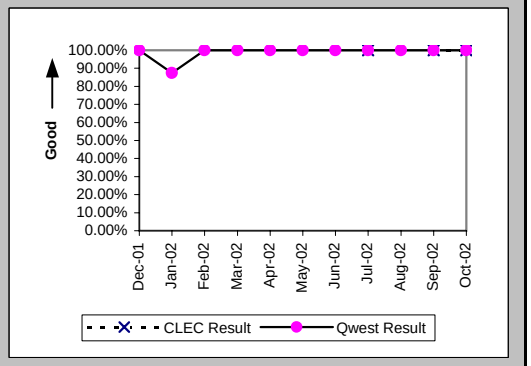
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						1	7	14.29%	34.99%			
Jun-02						0	8	0.00%	0.00%			
Jul-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Aug-02						0	6	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

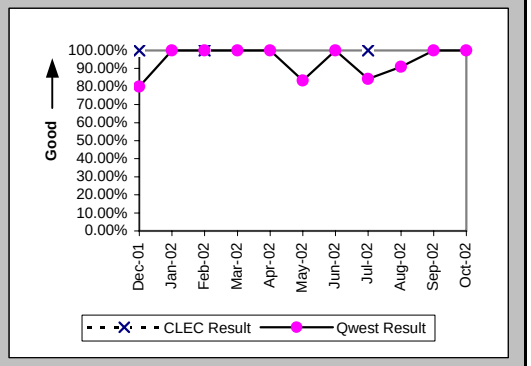
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Aug-02						7	7	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Repair

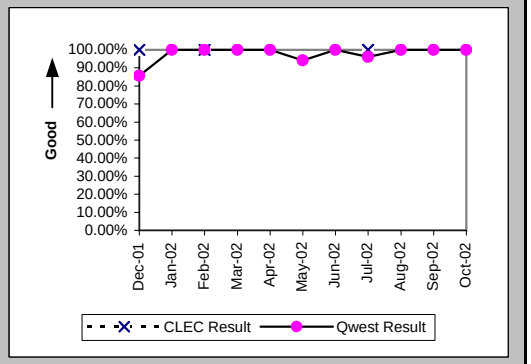
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jan-02						6	6	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02						9	9	100.00%	0.00%			
May-02						10	12	83.33%	37.27%			
Jun-02						15	15	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	16	19	84.21%	36.46%	-0.42	-1.26	No
Aug-02						10	11	90.91%	28.75%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			



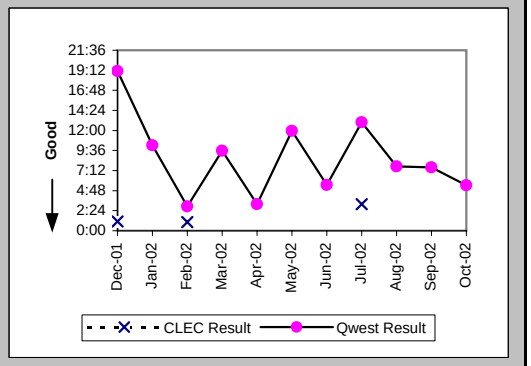
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jan-02						14	14	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						16	17	94.12%	23.53%			
Jun-02						17	17	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	25	26	96.15%	19.23%	-0.2	-1.12	No
Aug-02						14	14	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						13	13	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

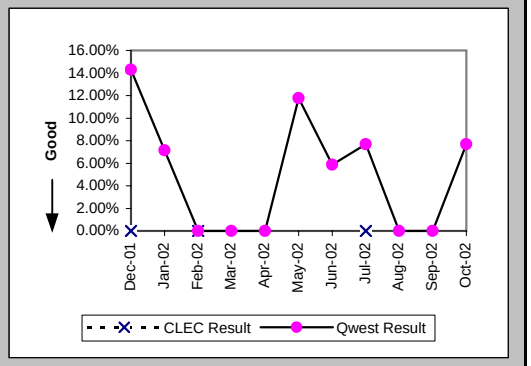
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:07	1	1:07	0	0	133:45	7	19:06	24:36	-0.68	-1.42	No
Jan-02						143:19	14	10:14	7:22			
Feb-02	1:02	1	1:02	0	0	11:36	4	2:54	2:09	-0.78	-1.47	No
Mar-02						76:33	8	9:34	9:06			
Apr-02						31:44	10	3:10	1:45			
May-02						203:07	17	11:57	16:04			
Jun-02						93:17	17	5:29	6:05			
Jul-02	3:10	1	3:10	0	0	337:56	26	13:00	15:14	-0.63	-1.38	No
Aug-02						107:40	14	7:41	8:34			
Sep-02						60:39	8	7:35	7:02			
Oct-02						70:40	13	5:26	6:36			



Checklist #14 - Resale - Centrex 21 Repair

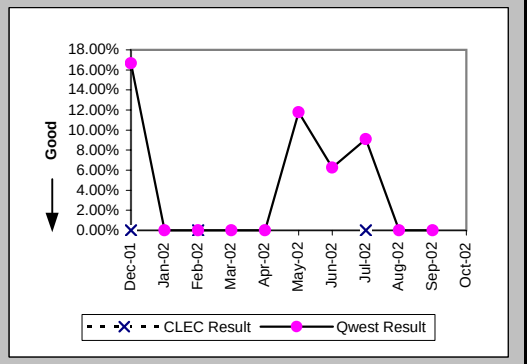
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jan-02						1	14	7.14%	25.75%			
Feb-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Mar-02						0	8	0.00%	0.00%			
Apr-02						0	10	0.00%	0.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						1	17	5.88%	23.53%			
Jul-02	0	1	0.00%	0	0	2	26	7.69%	26.65%	-0.28	-1.17	No
Aug-02						0	14	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			
Oct-02						1	13	7.69%	26.65%			



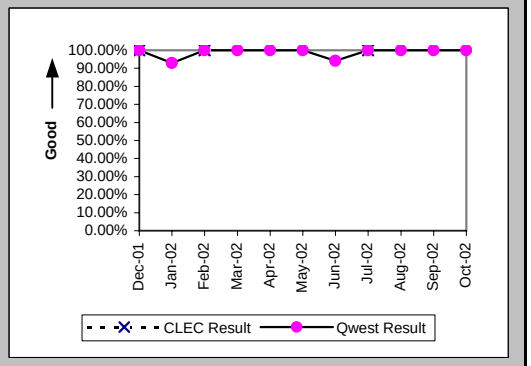
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Jan-02						0	9	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Mar-02						0	7	0.00%	0.00%			
Apr-02						0	9	0.00%	0.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						1	16	6.25%	24.21%			
Jul-02	0	1	0.00%	0	0	2	22	9.09%	28.75%	-0.31	-1.19	No
Aug-02						0	12	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

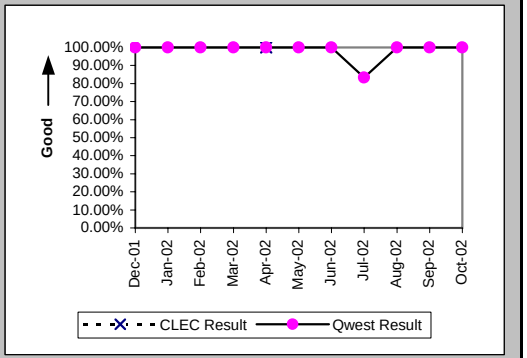
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02						13	14	92.86%	25.75%			
Feb-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						17	17	100.00%	0.00%			
Jun-02						16	17	94.12%	23.53%			
Jul-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Aug-02						14	14	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						13	13	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Repair

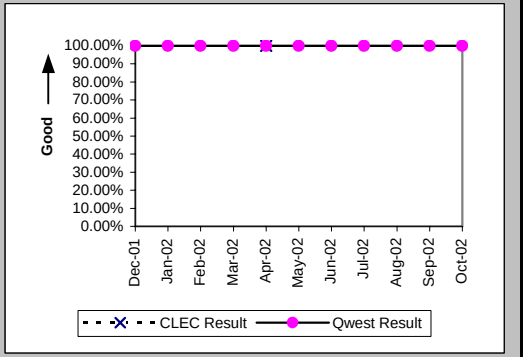
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02						5	5	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			



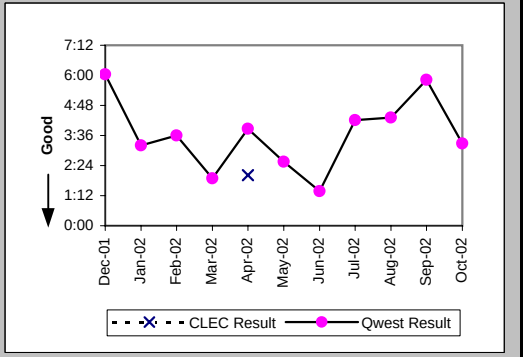
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02						17	17	100.00%	0.00%			
Feb-02						17	17	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
May-02						18	18	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	16	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

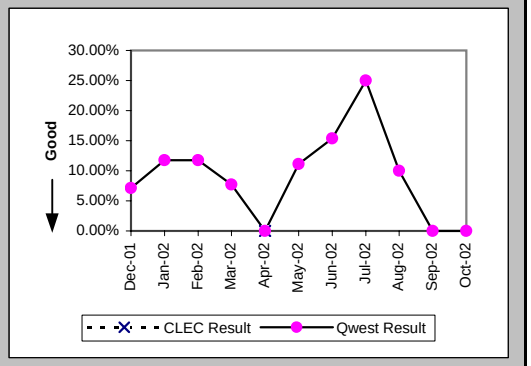
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						84:22	14	6:02	6:56			
Jan-02						54:20	17	3:12	3:15			
Feb-02						61:05	17	3:36	6:51			
Mar-02						24:25	13	1:53	2:15			
Apr-02	2:01	1	2:01	0	0	42:36	11	3:52	5:34	-0.32	-1.19	No
May-02						45:48	18	2:33	3:41			
Jun-02						17:59	13	1:23	1:59			
Jul-02						67:23	16	4:13	6:29			
Aug-02						43:05	10	4:19	4:56			
Sep-02						69:48	12	5:49	6:07			
Oct-02						16:27	5	3:17	2:38			



Checklist #14 - Resale - Centrex 21 Repair

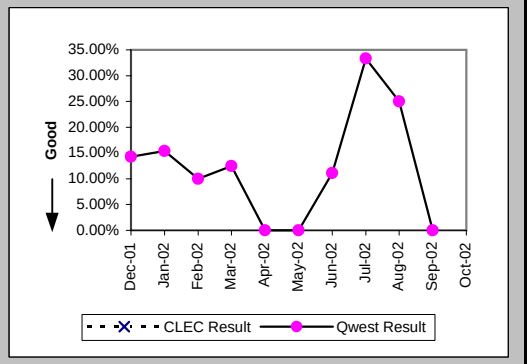
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	14	7.14%	25.75%			
Jan-02						2	17	11.76%	32.22%			
Feb-02						2	17	11.76%	32.22%			
Mar-02						1	13	7.69%	26.65%			
Apr-02	0	1	0.00%	0	0	0	11	0.00%	N/A	N/A	N/A	
May-02						2	18	11.11%	31.43%			
Jun-02						2	13	15.38%	36.08%			
Jul-02						4	16	25.00%	43.30%			
Aug-02						1	10	10.00%	30.00%			
Sep-02						0	12	0.00%	0.00%			
Oct-02						0	5	0.00%	0.00%			



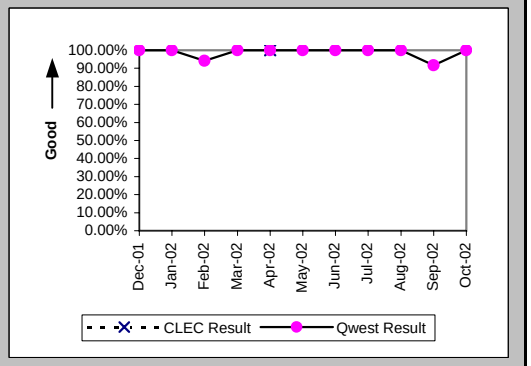
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						2	13	15.38%	36.08%			
Feb-02						1	10	10.00%	30.00%			
Mar-02						1	8	12.50%	33.07%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	7	0.00%	0.00%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						4	12	33.33%	47.14%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						0	2	0.00%	0.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

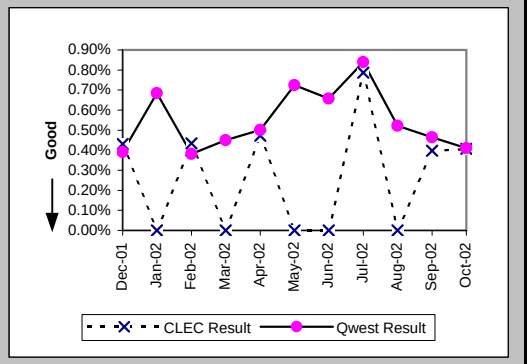
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02						17	17	100.00%	0.00%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						13	13	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
May-02						18	18	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	16	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						11	12	91.67%	27.64%			
Oct-02						5	5	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Repair

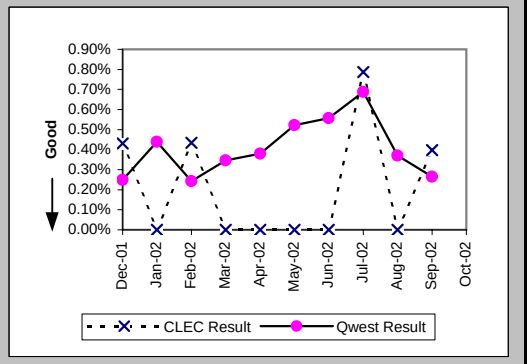
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	232	0.43%	0	0	22	5631	0.39%	6.24%	0.17	-0.9	No
Jan-02	0	232	0.00%	0	0	39	5701	0.68%	8.24%	-1.24	-1.75	No
Feb-02	1	230	0.43%	1	0	22	5758	0.38%	6.17%	0.2	-0.88	No
Mar-02	0	230	0.00%	0	0	26	5783	0.45%	6.69%	-1	-1.61	No
Apr-02	1	212	0.47%	0	0	29	5797	0.50%	7.06%	-0.06	-1.04	No
May-02	0	216	0.00%	0	0	43	5935	0.72%	8.48%	-1.23	-1.75	No
Jun-02	0	217	0.00%	0	0	39	5930	0.66%	8.08%	-1.18	-1.72	No
Jul-02	2	254	0.79%	1	0	50	5960	0.84%	9.12%	-0.09	-1.05	No
Aug-02	0	254	0.00%	0	0	31	5941	0.52%	7.20%	-1.13	-1.69	No
Sep-02	1	252	0.40%	0	0	28	6039	0.46%	6.79%	-0.15	-1.09	No
Oct-02	1	246	0.41%	0	0	25	6093	0.41%	6.39%	-0.01	-1.01	No



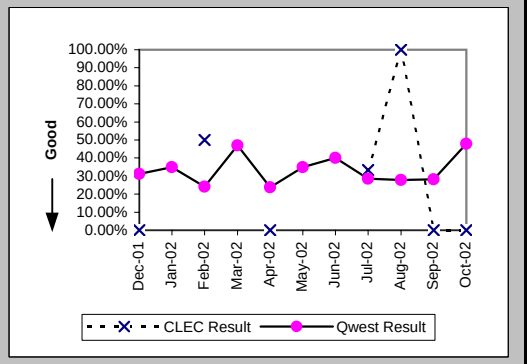
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	232	0.43%	0	0	14	5631	0.25%	4.98%	0.55	-0.67	No
Jan-02	0	232	0.00%	0	0	25	5701	0.44%	6.61%	-0.99	-1.6	No
Feb-02	1	230	0.43%	1	0	14	5758	0.24%	4.92%	0.57	-0.65	No
Mar-02	0	230	0.00%	0	0	20	5783	0.35%	5.87%	-0.88	-1.53	No
Apr-02	0	212	0.00%	0	0	22	5797	0.38%	6.15%	-0.88	-1.54	No
May-02	0	216	0.00%	0	0	31	5935	0.52%	7.21%	-1.05	-1.64	No
Jun-02	0	217	0.00%	0	0	33	5930	0.56%	7.44%	-1.08	-1.66	No
Jul-02	2	254	0.79%	1	0	41	5960	0.69%	8.27%	0.26	-0.84	No
Aug-02	0	254	0.00%	0	0	22	5941	0.37%	6.07%	-0.95	-1.58	No
Sep-02	1	252	0.40%	0	0	16	6039	0.26%	5.14%	0.43	-0.74	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

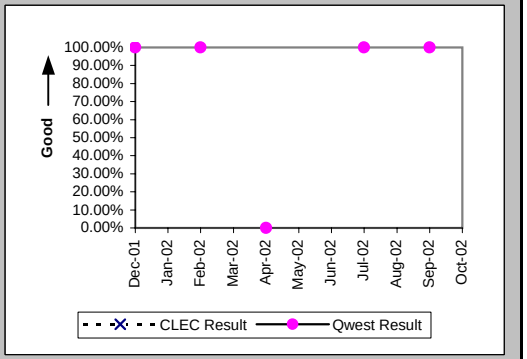
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	10	32	31.25%	46.35%	-0.66	-1.4	No
Jan-02						21	60	35.00%	47.70%			
Feb-02	1	2	50.00%	0	0	7	29	24.14%	42.79%	0.63	-0.62	No
Mar-02						23	49	46.94%	49.91%			
Apr-02	0	1	0.00%	0	0	9	38	23.68%	42.51%	-0.55	-1.33	No
May-02						23	66	34.85%	47.65%			
Jun-02						26	65	40.00%	48.99%			
Jul-02	1	3	33.33%	0	0	20	70	28.57%	45.18%	0.15	-0.91	No
Aug-02	2	2	100.00%	0	0	12	43	27.91%	44.85%	1.77	0.08	Yes
Sep-02	0	1	0.00%	0	0	11	39	28.21%	45.00%	-0.62	-1.38	No
Oct-02	0	1	0.00%	0	0	23	48	47.92%	49.96%	-0.95	-1.58	No



Checklist #14 - Resale - PBX Installation

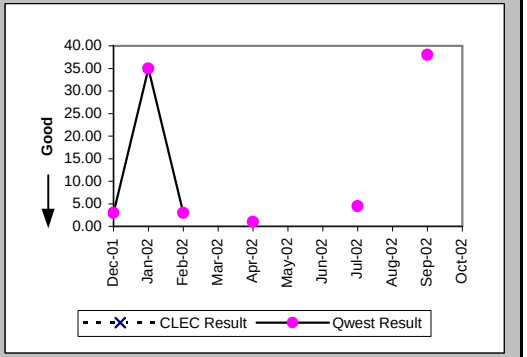
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												



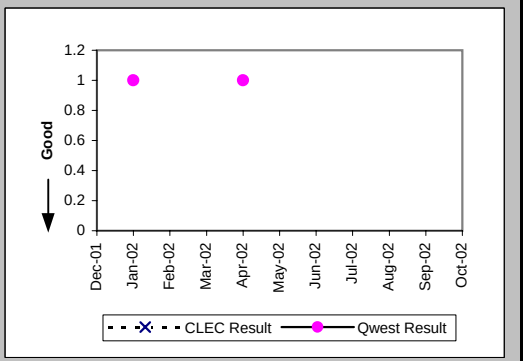
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						35	1	35.00				
Feb-02						6	2	3.00	0.00			
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02						9	2	4.50	0.71			
Aug-02												
Sep-02						38	1	38.00				
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

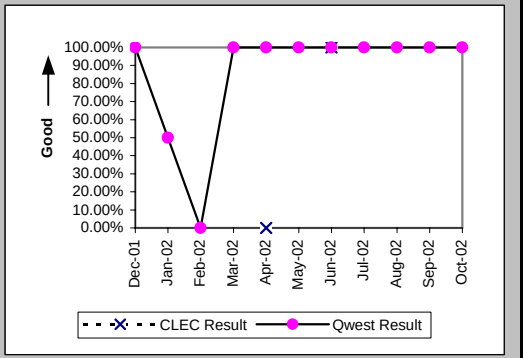
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - PBX Installation

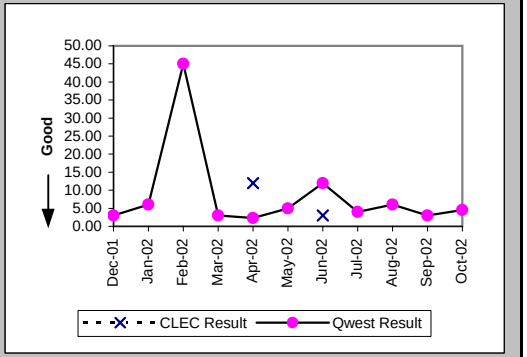
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02	0	1	0.00%	0	0	3	3	100.00%	N/A	N/A	-0.24	No
May-02						3	3	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			



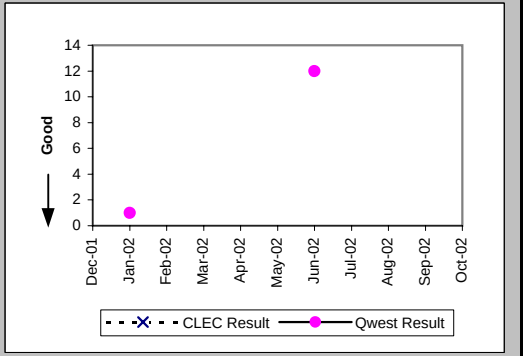
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						18	3	6.00	6.08			
Feb-02						45	1	45.00				
Mar-02						3	1	3.00				
Apr-02	12	1	12.00	0	0	7	3	2.33	3.21	0.99	-0.4	No
May-02						20	4	5.00	3.37			
Jun-02	3	1	3.00	0	0	48	4	12.00	8.98	-0.9	-1.54	No
Jul-02						4	1	4.00				
Aug-02						6	1	6.00				
Sep-02						3	1	3.00				
Oct-02						9	2	4.50	2.12			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

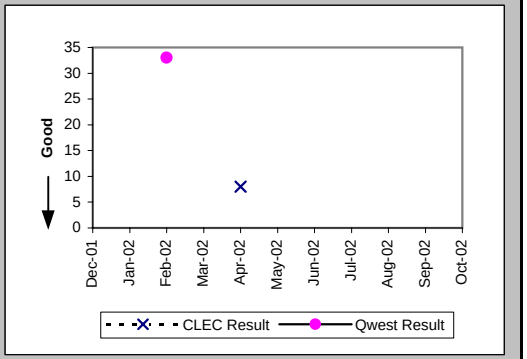
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						12	1	12.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - PBX Installation

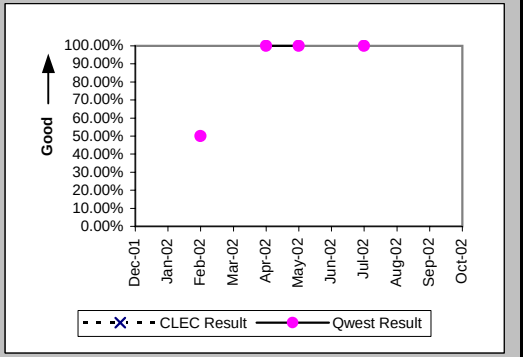
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						33	1	33.00				
Mar-02												
Apr-02	8	1	8.00	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



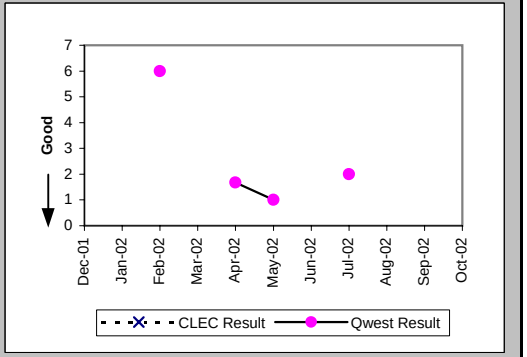
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02												
Apr-02						3	3	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						4	4	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

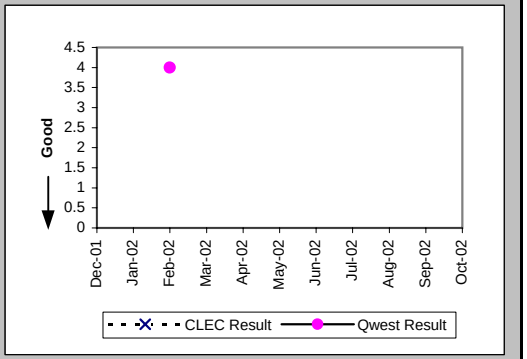
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						6	1	6.00				
Mar-02												
Apr-02						5	3	1.67	1.53			
May-02						1	1	1.00				
Jun-02												
Jul-02						6	3	2.00	1.73			
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - PBX Installation

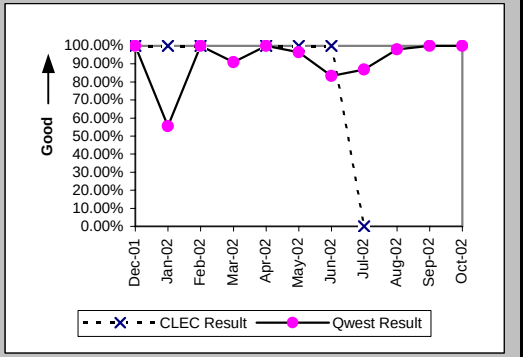
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						4	1	4.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



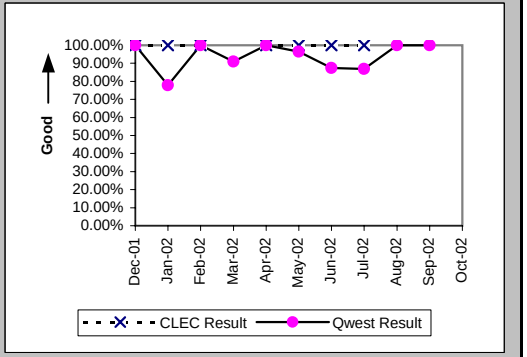
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	5	9	55.56%	49.69%	-0.85	-1.52	No
Feb-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02						10	11	90.91%	28.75%			
Apr-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Jun-02	1	1	100.00%	0	0	20	24	83.33%	37.27%	-0.44	-1.27	No
Jul-02	0	1	0.00%	0	0	20	23	86.96%	33.68%	1.44	-0.13	No
Aug-02						50	51	98.04%	13.86%			
Sep-02						38	38	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

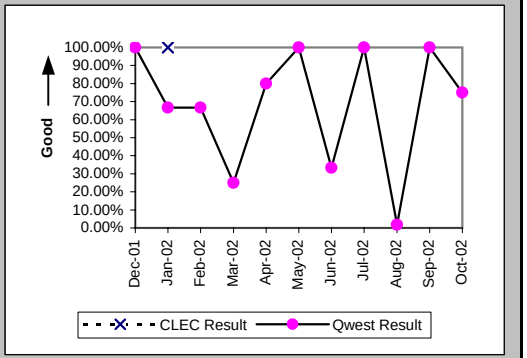
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Feb-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02						10	11	90.91%	28.75%			
Apr-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Jun-02	1	1	100.00%	0	0	21	24	87.50%	33.07%	-0.37	-1.23	No
Jul-02	1	1	100.00%	0	0	20	23	86.96%	33.68%	-0.38	-1.23	No
Aug-02						51	51	100.00%	0.00%			
Sep-02						38	38	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - PBX Installation

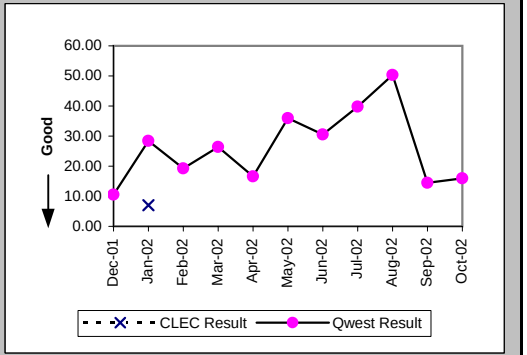
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Feb-02						2	3	66.67%	47.14%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						4	5	80.00%	40.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						1	59	1.69%	12.91%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	4	75.00%	43.30%			



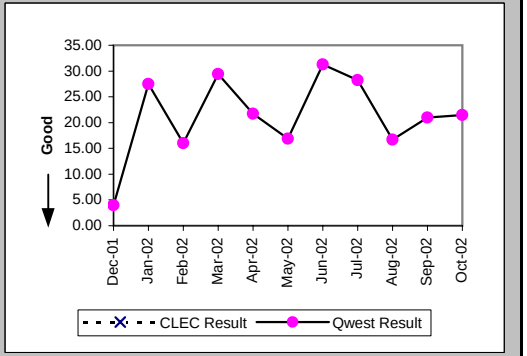
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	2	10.50	6.36			
Jan-02	7	1	7.00	0	0	227	8	28.38	35.44	-0.57	-1.35	No
Feb-02						135	7	19.29	9.74			
Mar-02						211	8	26.38	24.28			
Apr-02						232	14	16.57	14.61			
May-02						972	27	36.00	16.35			
Jun-02						275	9	30.56	26.49			
Jul-02						995	25	39.80	26.98			
Aug-02						3419	68	50.28	10.68			
Sep-02						58	4	14.50	12.66			
Oct-02						96	6	16.00	15.87			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

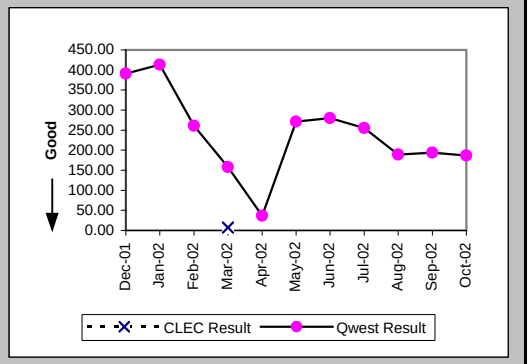
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						110	4	27.50	39.37			
Feb-02						48	3	16.00	8.66			
Mar-02						147	5	29.40	26.35			
Apr-02						87	4	21.75	13.96			
May-02						321	19	16.89	8.08			
Jun-02						125	4	31.25	9.98			
Jul-02						536	19	28.21	19.21			
Aug-02						1101	66	16.68	5.39			
Sep-02						21	1	21.00				
Oct-02						43	2	21.50	13.44			



Checklist #14 - Resale - PBX Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

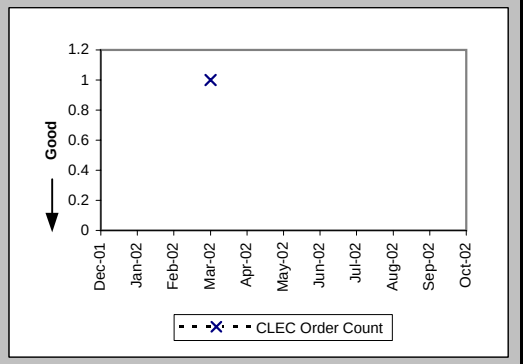
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1173	3	391.00	286.86			
Jan-02						1239	3	413.00	286.86			
Feb-02						1304	5	260.80	311.04			
Mar-02	7	1	7.00	0	0	1424	9	158.22	264.30	-0.54	-1.33	No
Apr-02						1779	48	37.06	129.22			
May-02						1629	6	271.50	308.36			
Jun-02						1679	6	279.83	318.79			
Jul-02						1788	7	255.43	315.38			
Aug-02						1321	7	188.71	284.16			
Sep-02						1164	6	194.00	313.61			
Oct-02						1306	7	186.57	297.39			



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)

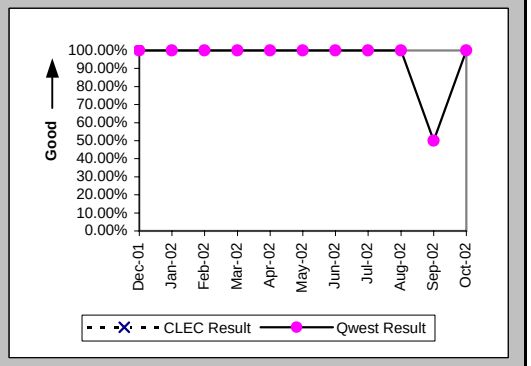
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	1
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - PBX Repair

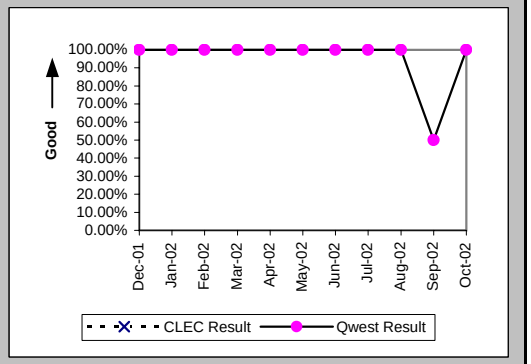
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						6	6	100.00%	0.00%			



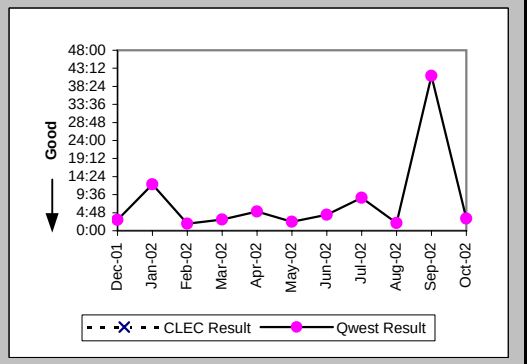
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

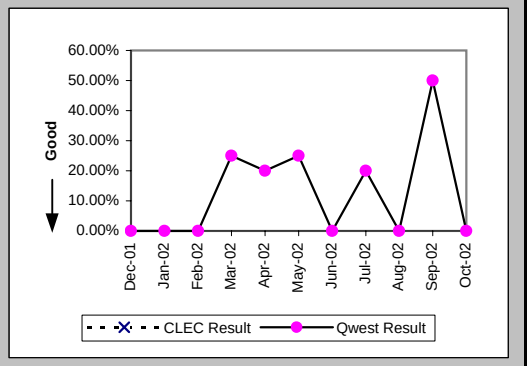
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:52	1	2:52				
Jan-02						24:38	2	12:19	12:10			
Feb-02						1:53	1	1:53				
Mar-02						12:05	4	3:01	2:02			
Apr-02						25:38	5	5:08	7:24			
May-02						9:42	4	2:25	1:14			
Jun-02						4:14	1	4:14				
Jul-02						43:44	5	8:45	8:58			
Aug-02						6:08	3	2:03	0:20			
Sep-02						82:23	2	41:12	32:44			
Oct-02						19:23	6	3:14	1:54			



Checklist #14 - Resale - PBX Repair

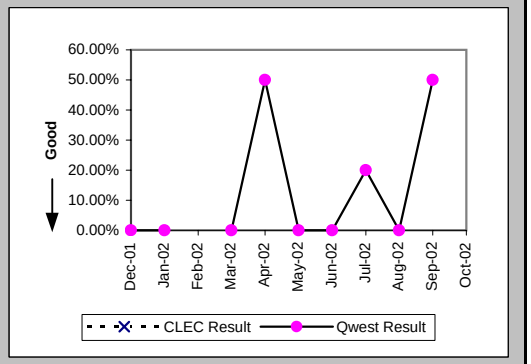
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	5	20.00%	40.00%			
May-02						1	4	25.00%	43.30%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	3	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						0	6	0.00%	0.00%			



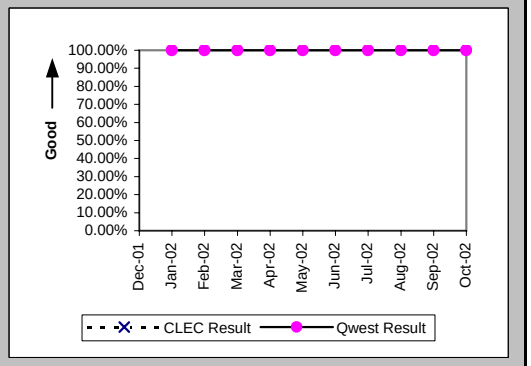
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	3	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

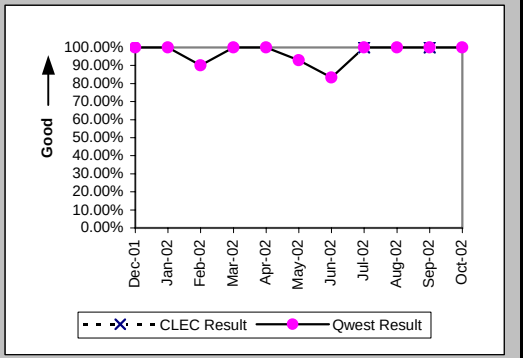
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

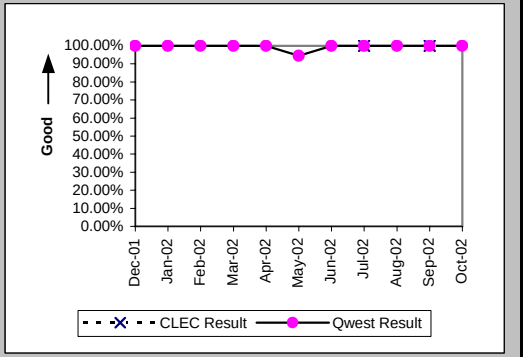
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						9	10	90.00%	30.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						13	14	92.86%	25.75%			
Jun-02						5	6	83.33%	37.27%			
Jul-02	1	1	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02						11	11	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02						3	3	100.00%	0.00%			



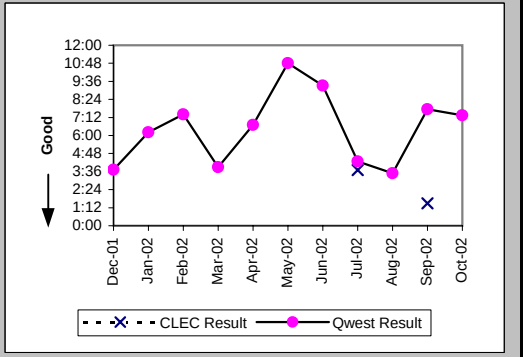
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						17	18	94.44%	22.91%			
Jun-02						7	7	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02						14	14	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

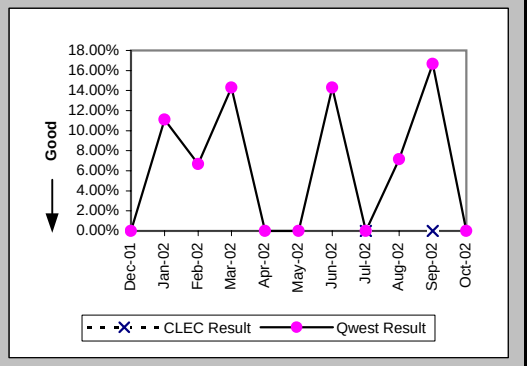
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18:33	5	3:43	2:06			
Jan-02						49:46	8	6:13	7:52			
Feb-02						110:56	15	7:24	8:16			
Mar-02						27:19	7	3:54	1:18			
Apr-02						40:15	6	6:42	7:47			
May-02						194:22	18	10:48	15:39			
Jun-02						65:11	7	9:19	10:24			
Jul-02	3:42	1	3:42	1	0	25:42	6	4:17	3:24	-0.16	-1.1	No
Aug-02						48:44	14	3:29	3:33			
Sep-02	1:30	1	1:30	0	0	46:31	6	7:45	6:32	-0.89	-1.54	No
Oct-02						29:24	4	7:21	8:38			



Checklist #14 - Resale - PBX Repair

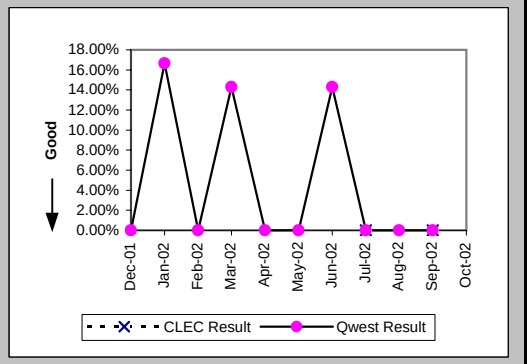
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	15	6.67%	24.94%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						0	6	0.00%	0.00%			
May-02						0	18	0.00%	0.00%			
Jun-02						1	7	14.29%	34.99%			
Jul-02	0	1	0.00%	1	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02						1	14	7.14%	25.75%			
Sep-02	0	1	0.00%	0	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Oct-02						0	4	0.00%	0.00%			



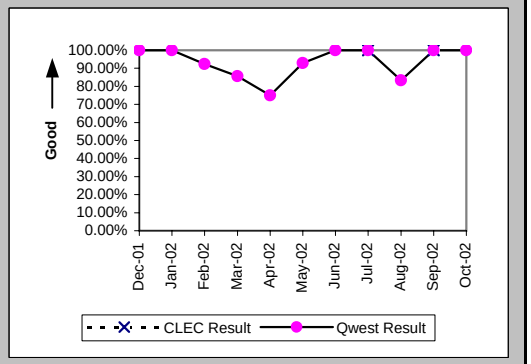
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						0	13	0.00%	0.00%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	17	0.00%	0.00%			
Jun-02						1	7	14.29%	34.99%			
Jul-02	0	1	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Aug-02						0	7	0.00%	0.00%			
Sep-02	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Oct-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

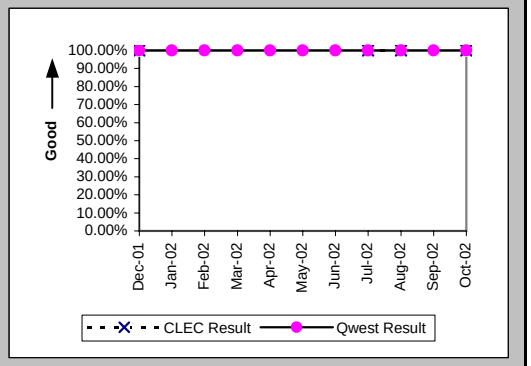
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						12	13	92.31%	26.65%			
Mar-02						6	7	85.71%	34.99%			
Apr-02						3	4	75.00%	43.30%			
May-02						13	14	92.86%	25.75%			
Jun-02						5	5	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02						5	6	83.33%	37.27%			
Sep-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Oct-02						3	3	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

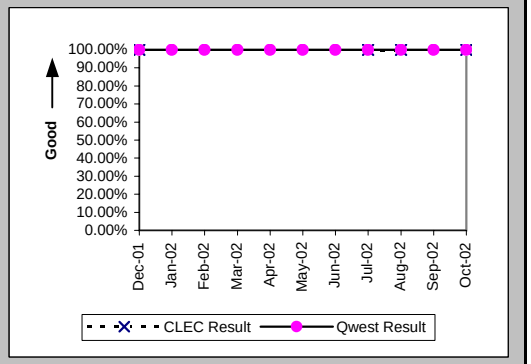
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02						17	17	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						10	10	100.00%	0.00%			
Apr-02						16	16	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						16	16	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			
Oct-02	2	2	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	



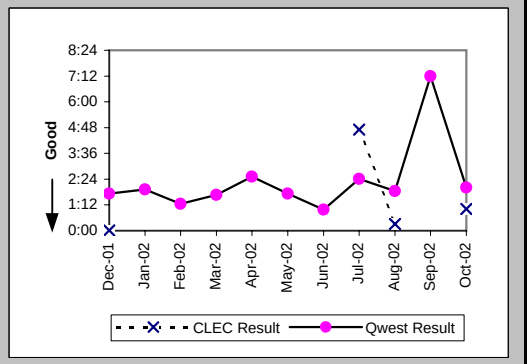
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jan-02						18	18	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						15	15	100.00%	0.00%			
Jun-02						19	19	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Sep-02						8	8	100.00%	0.00%			
Oct-02	2	2	100.00%	1	0	11	11	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

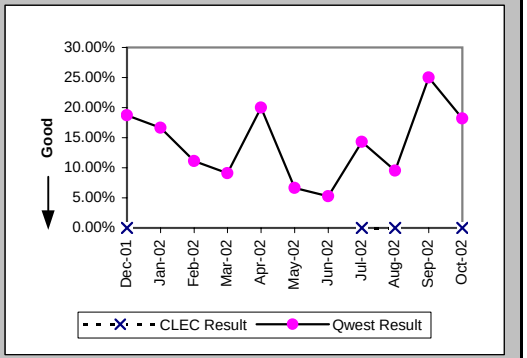
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:02	2	0:01	1	0	27:38	16	1:44	5:05	-0.45	-1.27	No
Jan-02						34:22	18	1:55	1:46			
Feb-02						11:13	9	1:15	1:32			
Mar-02						18:22	11	1:40	1:29			
Apr-02						50:29	20	2:31	6:01			
May-02						26:02	15	1:44	3:09			
Jun-02						18:50	19	0:59	0:37			
Jul-02	9:24	2	4:42	0	0	33:54	14	2:25	6:18	1.07	-0.35	No
Aug-02	0:19	1	0:19	0	0	38:56	21	1:51	1:38	-0.92	-1.56	No
Sep-02						57:36	8	7:12	7:52			
Oct-02	2:02	2	1:01	1	0	22:09	11	2:01	2:25	-0.54	-1.33	No



Checklist #14 - Resale - PBX Repair

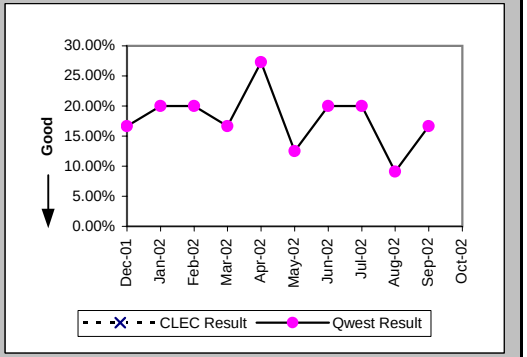
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	3	16	18.75%	39.03%	-0.64	-1.39	No
Jan-02						3	18	16.67%	37.27%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						1	11	9.09%	28.75%			
Apr-02						4	20	20.00%	40.00%			
May-02						1	15	6.67%	24.94%			
Jun-02						1	19	5.26%	22.33%			
Jul-02	0	2	0.00%	0	0	2	14	14.29%	34.99%	-0.54	-1.33	No
Aug-02	0	1	0.00%	0	0	2	21	9.52%	29.35%	-0.32	-1.19	No
Sep-02						2	8	25.00%	43.30%			
Oct-02	0	2	0.00%	1	0	2	11	18.18%	38.57%	-0.61	-1.37	No



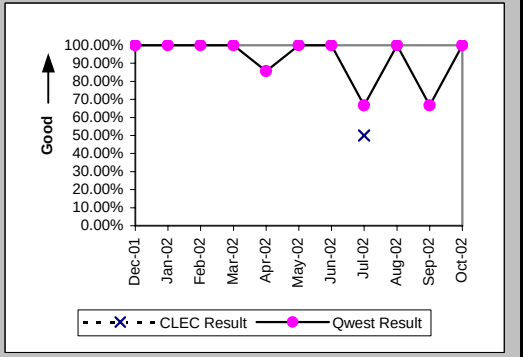
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						2	10	20.00%	40.00%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						3	11	27.27%	44.54%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						1	11	9.09%	28.75%			
Sep-02						1	6	16.67%	37.27%			
Oct-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

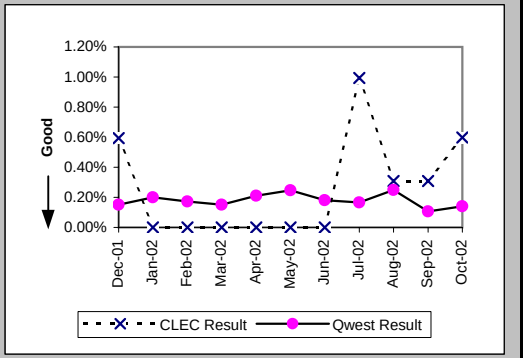
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	7	85.71%	34.99%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02	1	2	50.00%	0	0	2	3	66.67%	47.14%	0.1	-0.94	No
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	3	66.67%	47.14%			
Oct-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

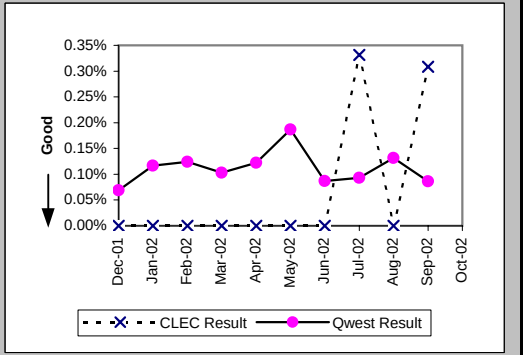
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	337	0.59%	1	0	22	14560	0.15%	3.88%	1.6	-0.03	No
Jan-02	0	332	0.00%	0	0	29	14545	0.20%	4.46%	-0.81	-1.49	No
Feb-02	0	328	0.00%	0	0	25	14525	0.17%	4.15%	-0.74	-1.45	No
Mar-02	0	308	0.00%	0	0	22	14544	0.15%	3.89%	-0.68	-1.41	No
Apr-02	0	326	0.00%	0	0	31	14692	0.21%	4.59%	-0.82	-1.5	No
May-02	0	302	0.00%	0	0	37	14970	0.25%	4.97%	-0.86	-1.52	No
Jun-02	0	280	0.00%	0	0	27	14988	0.18%	4.24%	-0.7	-1.43	No
Jul-02	3	302	0.99%	1	0	25	15034	0.17%	4.07%	2.4	0.46	Yes
Aug-02	1	324	0.31%	0	0	38	15200	0.25%	4.99%	0.28	-0.83	No
Sep-02	1	324	0.31%	0	0	16	15092	0.11%	3.25%	0.93	-0.43	No
Oct-02	2	334	0.60%	1	0	21	14976	0.14%	3.74%	1.67	0.02	Yes



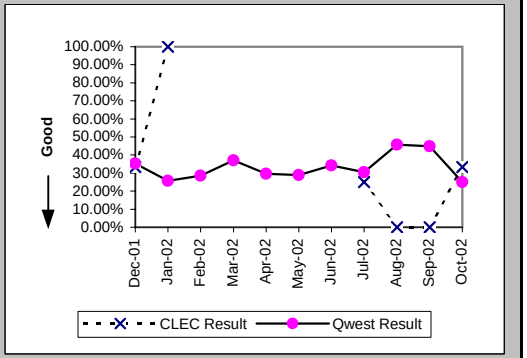
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	337	0.00%	0	0	10	14560	0.07%	2.62%	-0.48	-1.29	No
Jan-02	0	332	0.00%	0	0	17	14545	0.12%	3.42%	-0.62	-1.37	No
Feb-02	0	328	0.00%	0	0	18	14525	0.12%	3.52%	-0.63	-1.38	No
Mar-02	0	308	0.00%	0	0	15	14544	0.10%	3.21%	-0.56	-1.34	No
Apr-02	0	326	0.00%	0	0	18	14692	0.12%	3.50%	-0.63	-1.38	No
May-02	0	302	0.00%	0	0	28	14970	0.19%	4.32%	-0.74	-1.45	No
Jun-02	0	280	0.00%	0	0	13	14988	0.09%	2.94%	-0.49	-1.3	No
Jul-02	1	302	0.33%	1	0	14	15034	0.09%	3.05%	1.06	-0.36	No
Aug-02	0	324	0.00%	0	0	20	15200	0.13%	3.63%	-0.65	-1.39	No
Sep-02	1	324	0.31%	0	0	13	15092	0.09%	2.93%	1.06	-0.36	No
Oct-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

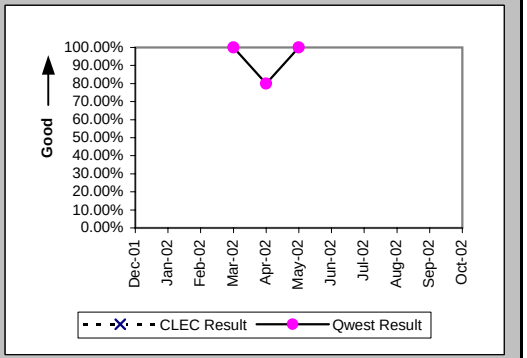
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	12	34	35.29%	47.79%	-0.07	-1.04	No
Jan-02	2	2	100.00%	0	0	10	39	25.64%	43.67%	1.84	0.12	Yes
Feb-02						10	35	28.57%	45.18%			
Mar-02						13	35	37.14%	48.32%			
Apr-02						13	44	29.55%	45.62%			
May-02						15	52	28.85%	45.30%			
Jun-02						14	41	34.15%	47.42%			
Jul-02	1	4	25.00%	0	0	11	36	30.56%	46.06%	-0.23	-1.14	No
Aug-02	0	1	0.00%	0	0	32	70	45.71%	49.82%	-0.91	-1.55	No
Sep-02	0	1	0.00%	0	0	13	29	44.83%	49.73%	-0.89	-1.54	No
Oct-02	1	3	33.33%	0	0	7	28	25.00%	43.30%	0.24	-0.85	No



Checklist #14 - Resale - Basic ISDN Installation

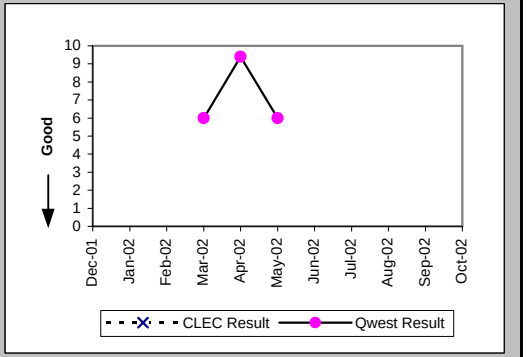
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



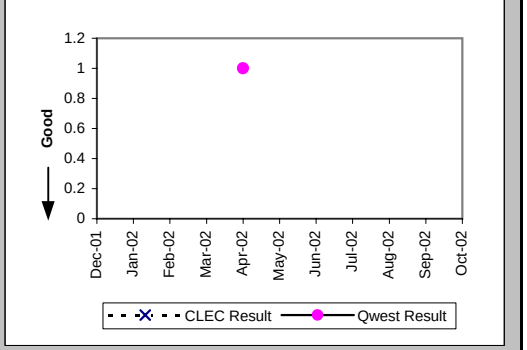
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02						47	5	9.40	1.95			
May-02						6	1	6.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

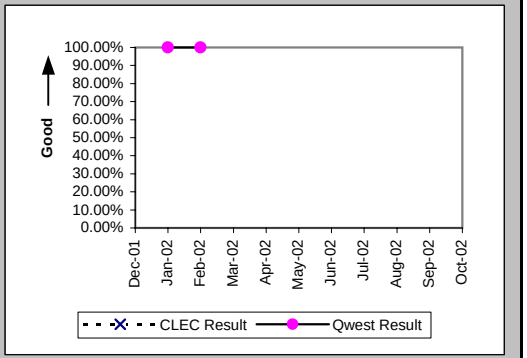
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Basic ISDN Installation

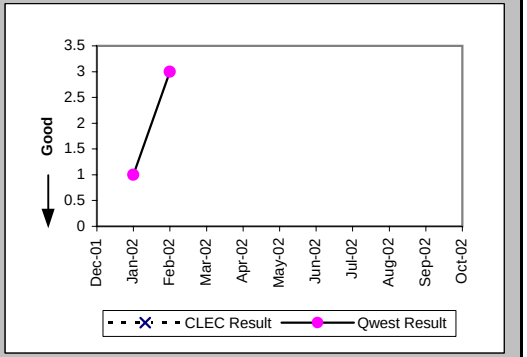
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



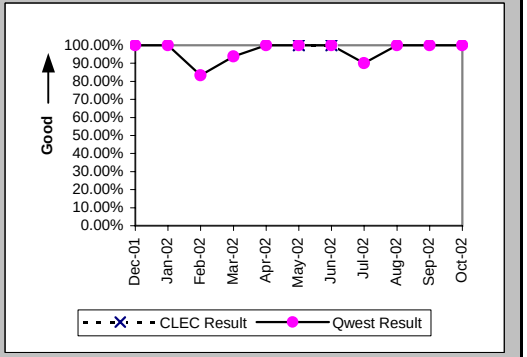
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						3	1	3.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

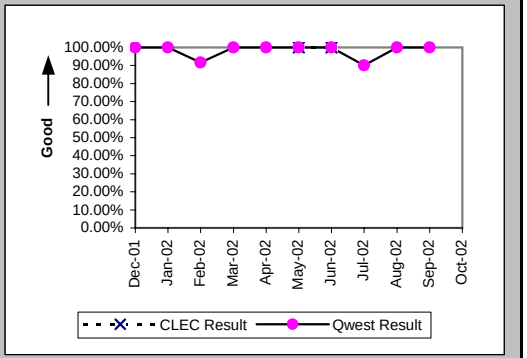
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						15	16	93.75%	24.21%			
Apr-02						13	13	100.00%	0.00%			
May-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02						9	10	90.00%	30.00%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						11	11	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Installation

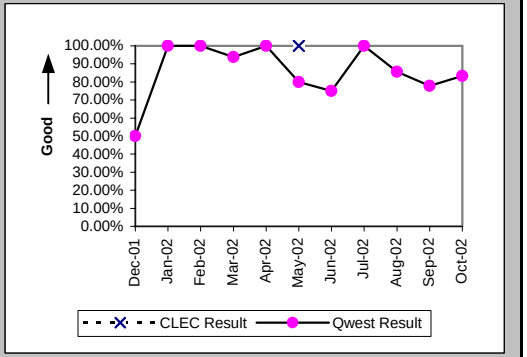
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						16	16	100.00%	0.00%			
Apr-02						13	13	100.00%	0.00%			
May-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jul-02						9	10	90.00%	30.00%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02												



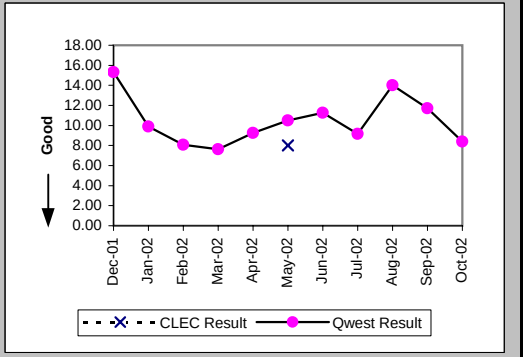
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						13	13	100.00%	0.00%			
Mar-02						15	16	93.75%	24.21%			
Apr-02						3	3	100.00%	0.00%			
May-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jun-02						9	12	75.00%	43.30%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						6	7	85.71%	34.99%			
Sep-02						7	9	77.78%	41.57%			
Oct-02						10	12	83.33%	37.27%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

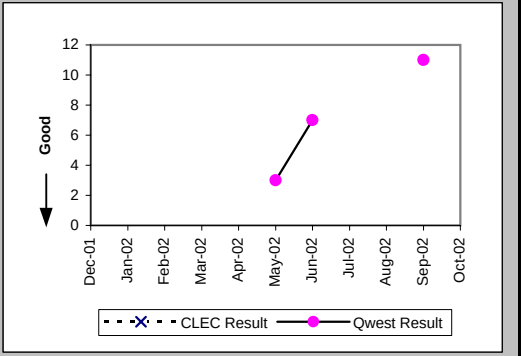
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	3	15.33	9.07			
Jan-02						79	8	9.88	3.09			
Feb-02						97	12	8.08	5.09			
Mar-02						107	14	7.64	3.88			
Apr-02						37	4	9.25	2.22			
May-02	8	1	8.00	0	0	42	4	10.50	5.51	-0.41	-1.25	No
Jun-02						124	11	11.27	7.66			
Jul-02						55	6	9.17	3.71			
Aug-02						98	7	14.00	16.16			
Sep-02						117	10	11.70	10.48			
Oct-02						84	10	8.40	5.15			



Checklist #14 - Resale - Basic ISDN Installation

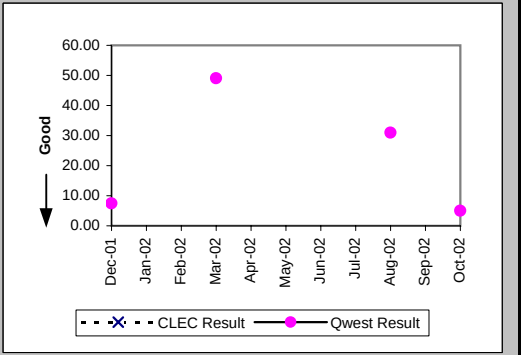
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02						21	3	7.00	7.94			
Jul-02												
Aug-02												
Sep-02						33	3	11.00	8.54			
Oct-02												



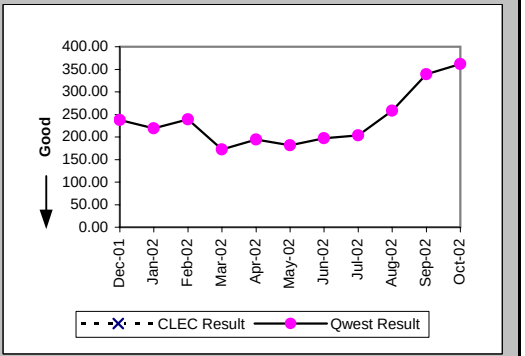
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	2	7.50	2.12			
Jan-02												
Feb-02												
Mar-02						49	1	49.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						31	1	31.00				
Sep-02												
Oct-02						10	2	5.00	2.83			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

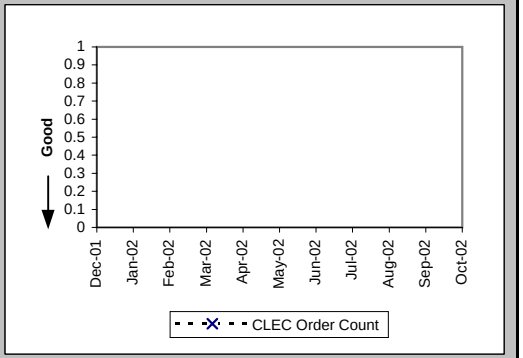
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1188	5	237.60	242.58			
Jan-02						1315	6	219.17	238.50			
Feb-02						1435	6	239.17	238.50			
Mar-02						863	5	172.60	161.48			
Apr-02						973	5	194.60	161.48			
May-02						1089	6	181.50	168.08			
Jun-02						1183	6	197.17	173.75			
Jul-02						1221	6	203.50	189.62			
Aug-02						1290	5	258.00	193.15			
Sep-02						1356	4	339.00	157.91			
Oct-02						1448	4	362.00	157.91			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

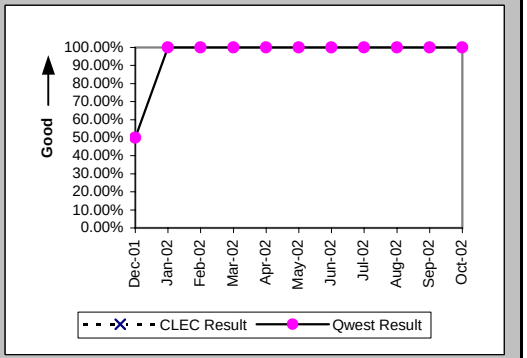
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Basic ISDN Repair

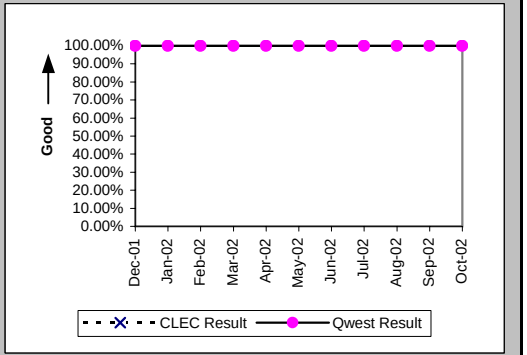
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



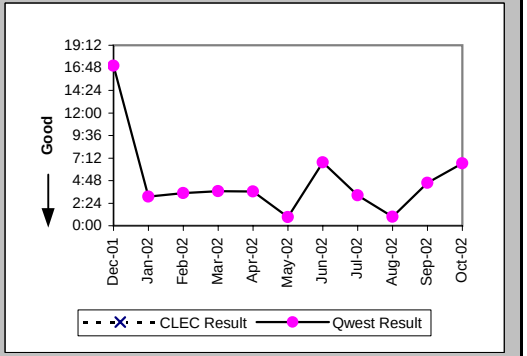
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

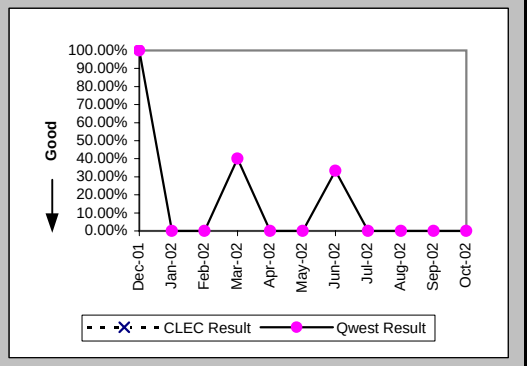
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34:01	2	17:01	10:29			
Jan-02						3:06	1	3:06				
Feb-02						6:58	2	3:29	1:42			
Mar-02						18:22	5	3:40	1:33			
Apr-02						3:39	1	3:39				
May-02						0:56	1	0:56				
Jun-02						20:11	3	6:44	3:41			
Jul-02						3:15	1	3:15				
Aug-02						0:58	1	0:58				
Sep-02						4:34	1	4:34				
Oct-02						6:39	1	6:39				



Checklist #14 - Resale - Basic ISDN Repair

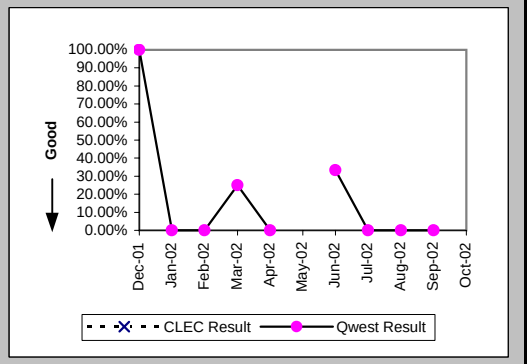
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02						0	1	0.00%	0.00%			



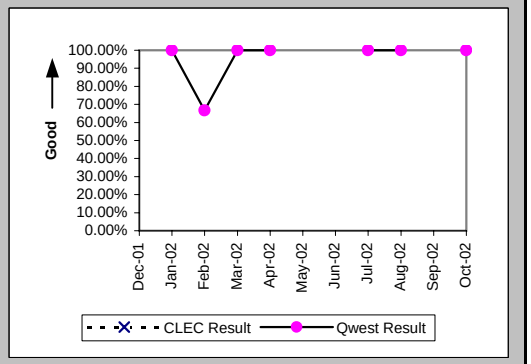
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

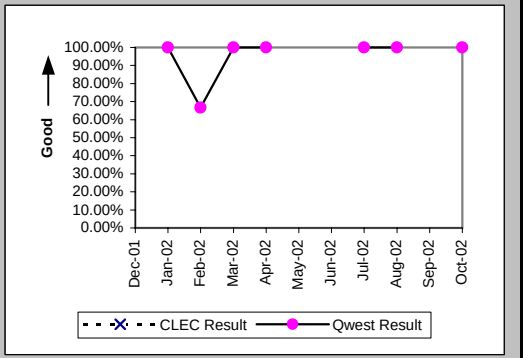
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

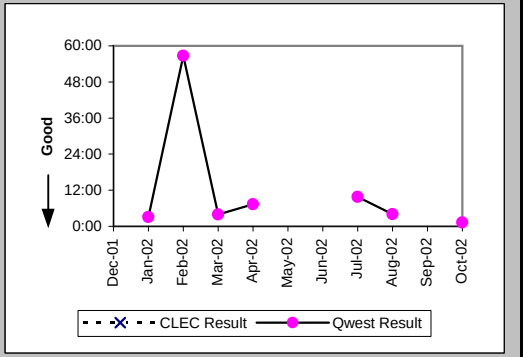
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



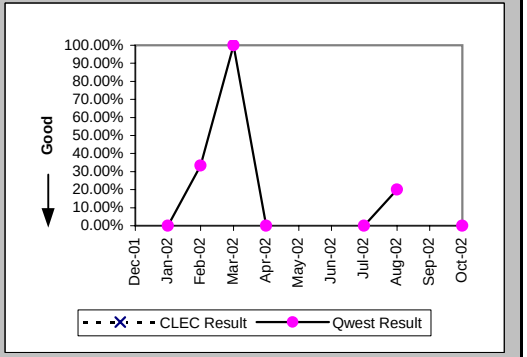
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12:14	4	3:04	2:01			
Feb-02						170:12	3	56:44	93:31			
Mar-02						11:53	3	3:58	2:33			
Apr-02						7:18	1	7:18				
May-02												
Jun-02												
Jul-02						9:45	1	9:45				
Aug-02						20:02	5	4:00	1:17			
Sep-02												
Oct-02						1:18	1	1:18				



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

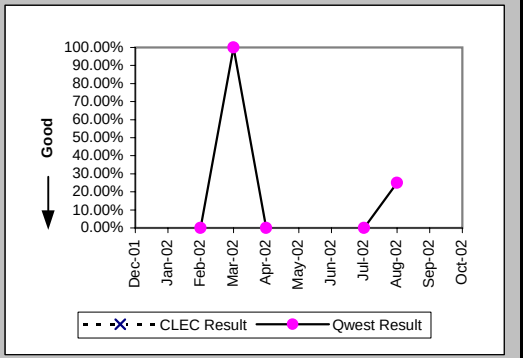
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	4	0.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	5	20.00%	40.00%			
Sep-02												
Oct-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

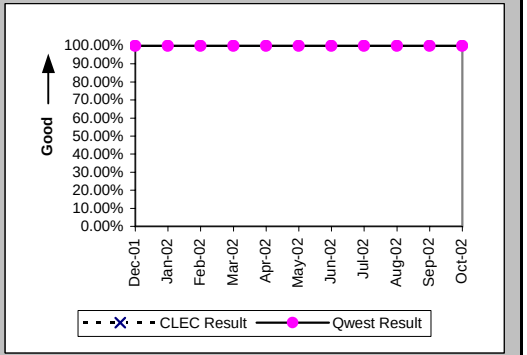
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02												
Oct-02												



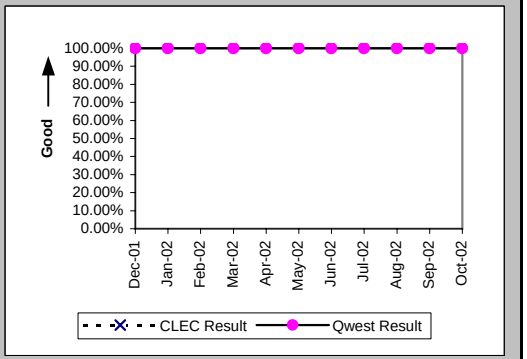
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

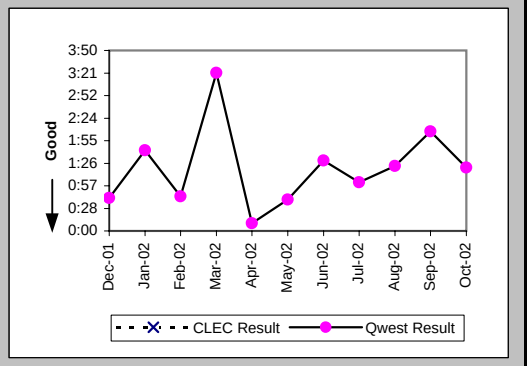
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

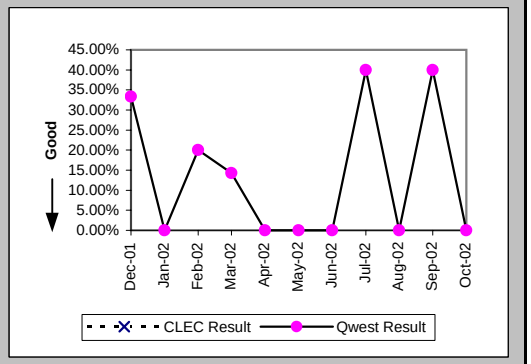
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4:09	6	0:42	0:31			
Jan-02						13:41	8	1:43	1:55			
Feb-02						7:22	10	0:44	0:28			
Mar-02						23:37	7	3:22	4:48			
Apr-02						0:59	6	0:10	0:08			
May-02						2:40	4	0:40	0:25			
Jun-02						5:59	4	1:30	0:44			
Jul-02						10:24	10	1:02	0:27			
Aug-02						6:56	5	1:23	1:40			
Sep-02						10:34	5	2:07	3:14			
Oct-02						5:23	4	1:21	1:12			



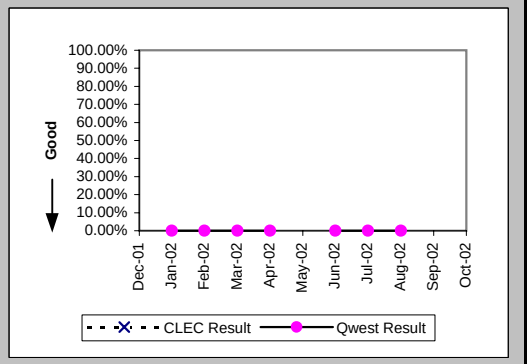
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						0	6	0.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						0	4	0.00%	0.00%			
Jul-02						4	10	40.00%	48.99%			
Aug-02						0	5	0.00%	0.00%			
Sep-02						2	5	40.00%	48.99%			
Oct-02						0	4	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

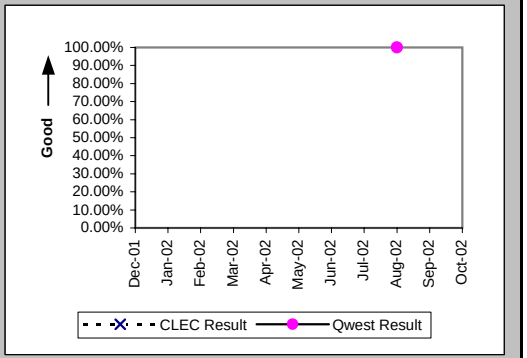
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02												
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

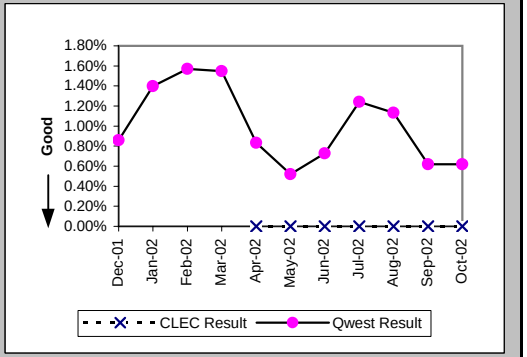
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												



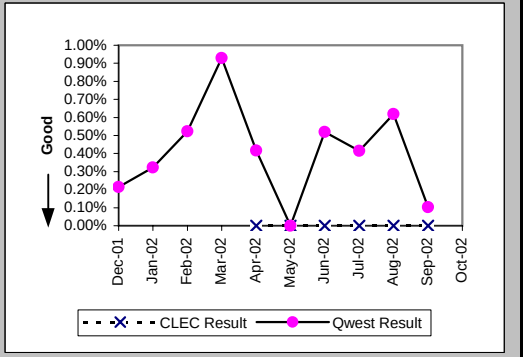
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	933	0.86%	9.22%			
Jan-02						13	931	1.40%	11.73%			
Feb-02						15	956	1.57%	12.43%			
Mar-02						15	969	1.55%	12.35%			
Apr-02	0	1	0.00%	0	0	8	961	0.83%	9.09%	-0.09	-1.06	No
May-02	0	2	0.00%	0	0	5	963	0.52%	7.19%	-0.1	-1.06	No
Jun-02	0	2	0.00%	0	0	7	962	0.73%	8.50%	-0.12	-1.07	No
Jul-02	0	2	0.00%	0	0	12	966	1.24%	11.08%	-0.16	-1.1	No
Aug-02	0	2	0.00%	0	0	11	970	1.13%	10.59%	-0.15	-1.09	No
Sep-02	0	2	0.00%	0	0	6	967	0.62%	7.85%	-0.11	-1.07	No
Oct-02	0	2	0.00%	0	0	6	967	0.62%	7.85%	-0.11	-1.07	No



Trouble Rate (Percent) (MR-8*) (Parity)

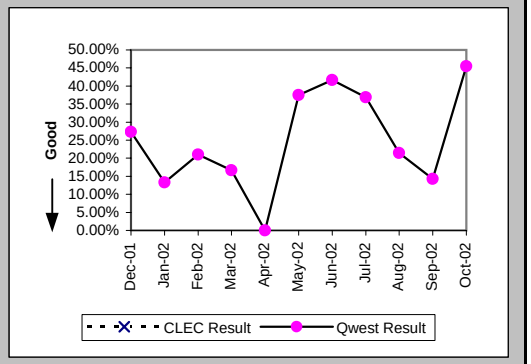
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	933	0.21%	4.63%			
Jan-02						3	931	0.32%	5.67%			
Feb-02						5	956	0.52%	7.21%			
Mar-02						9	969	0.93%	9.59%			
Apr-02	0	1	0.00%	0	0	4	961	0.42%	6.44%	-0.06	-1.04	No
May-02	0	2	0.00%	0	0	0	963	0.00%	N/A	N/A	N/A	
Jun-02	0	2	0.00%	0	0	5	962	0.52%	7.19%	-0.1	-1.06	No
Jul-02	0	2	0.00%	0	0	4	966	0.41%	6.42%	-0.09	-1.06	No
Aug-02	0	2	0.00%	0	0	6	970	0.62%	7.84%	-0.11	-1.07	No
Sep-02	0	2	0.00%	0	0	1	967	0.10%	3.21%	-0.05	-1.03	No
Oct-02												



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

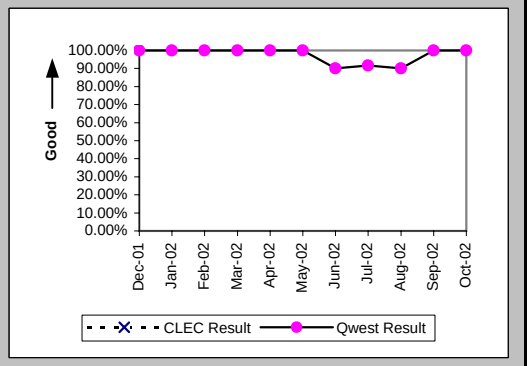
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	11	27.27%	44.54%			
Jan-02						2	15	13.33%	33.99%			
Feb-02						4	19	21.05%	40.77%			
Mar-02						3	18	16.67%	37.27%			
Apr-02						0	8	0.00%	0.00%			
May-02						3	8	37.50%	48.41%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						7	19	36.84%	48.24%			
Aug-02						3	14	21.43%	41.03%			
Sep-02						1	7	14.29%	34.99%			
Oct-02						5	11	45.45%	49.79%			



Checklist #14 - Resale - Qwest DSL Installation

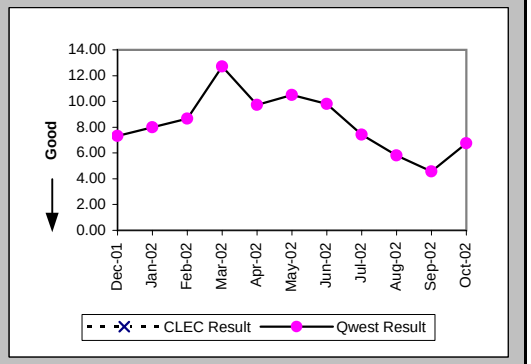
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						11	12	91.67%	27.64%			
Aug-02						9	10	90.00%	30.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						8	8	100.00%	0.00%			



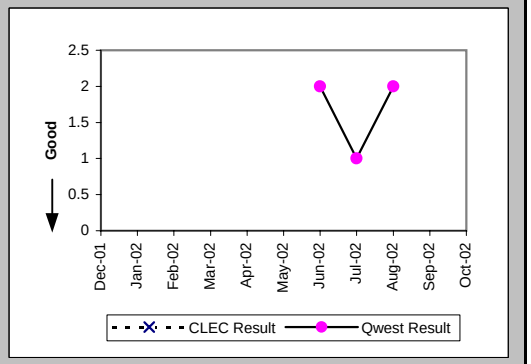
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	6	7.33	4.50			
Jan-02						40	5	8.00	4.18			
Feb-02						52	6	8.67	3.78			
Mar-02						89	7	12.71	3.68			
Apr-02						107	11	9.73	4.43			
May-02						84	8	10.50	2.51			
Jun-02						98	10	9.80	3.33			
Jul-02						89	12	7.42	3.40			
Aug-02						58	10	5.80	1.14			
Sep-02						41	9	4.56	1.59			
Oct-02						54	8	6.75	7.87			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

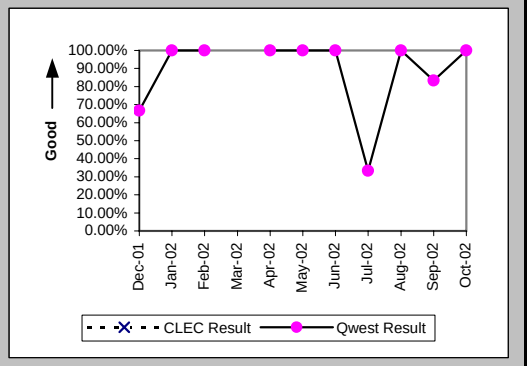
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						1	1	1.00				
Aug-02						2	1	2.00				
Sep-02												
Oct-02												



Checklist #14 - Resale - Qwest DSL Installation

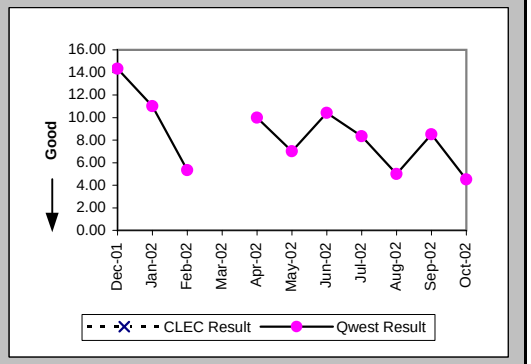
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						5	6	83.33%	37.27%			
Oct-02						4	4	100.00%	0.00%			



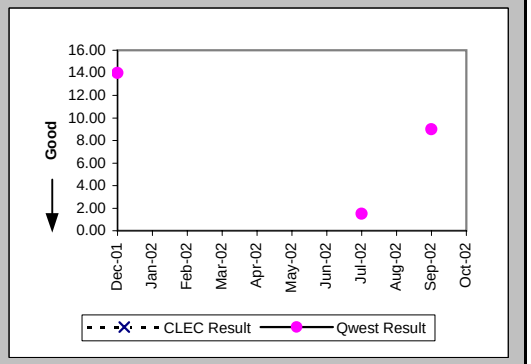
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	3	14.33	8.39			
Jan-02						33	3	11.00	4.00			
Feb-02						16	3	5.33	4.04			
Mar-02												
Apr-02						20	2	10.00	1.41			
May-02						7	1	7.00				
Jun-02						52	5	10.40	0.89			
Jul-02						25	3	8.33	1.53			
Aug-02						15	3	5.00	0.00			
Sep-02						51	6	8.50	4.68			
Oct-02						18	4	4.50	1.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

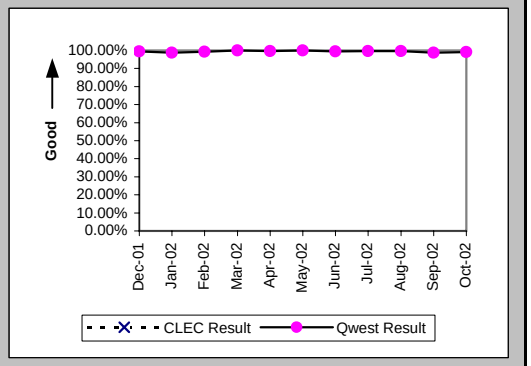
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1	14.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						3	2	1.50	0.71			
Aug-02												
Sep-02						9	1	9.00				
Oct-02												



Checklist #14 - Resale - Qwest DSL Installation

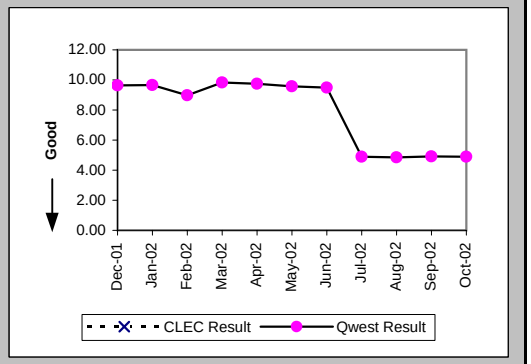
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						220	221	99.55%	6.71%			
Jan-02						248	251	98.80%	10.87%			
Feb-02						258	260	99.23%	8.74%			
Mar-02						225	225	100.00%	0.00%			
Apr-02						225	226	99.56%	6.64%			
May-02						220	220	100.00%	0.00%			
Jun-02						224	225	99.56%	6.65%			
Jul-02						290	291	99.66%	5.85%			
Aug-02						263	264	99.62%	6.14%			
Sep-02						330	334	98.80%	10.88%			
Oct-02						218	220	99.09%	9.49%			



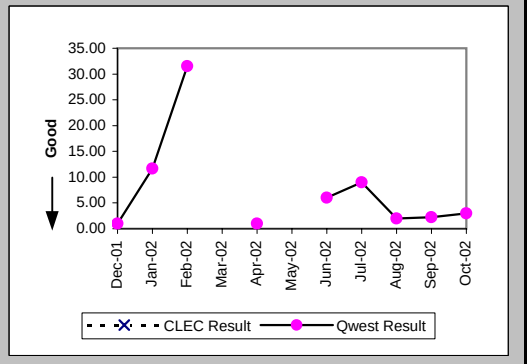
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						828	86	9.63	1.23			
Jan-02						1391	144	9.66	1.77			
Feb-02						1814	202	8.98	2.25			
Mar-02						1543	157	9.83	0.58			
Apr-02						1492	153	9.75	0.98			
May-02						1484	155	9.57	1.53			
Jun-02						1433	151	9.49	1.53			
Jul-02						767	157	4.89	0.96			
Aug-02						934	192	4.86	0.63			
Sep-02						1205	245	4.92	0.34			
Oct-02						852	174	4.90	0.61			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

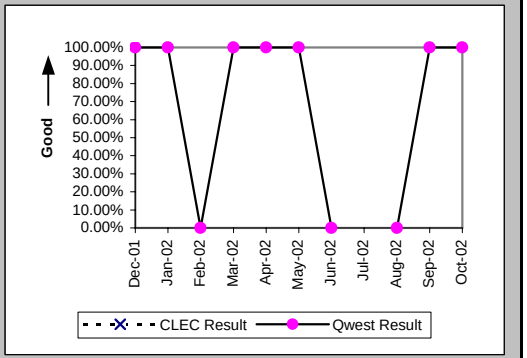
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						35	3	11.67	2.08			
Feb-02						63	2	31.50	40.31			
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02						6	1	6.00				
Jul-02						9	1	9.00				
Aug-02						2	1	2.00				
Sep-02						9	4	2.25	1.26			
Oct-02						6	2	3.00	2.83			



Checklist #14 - Resale - Qwest DSL Installation

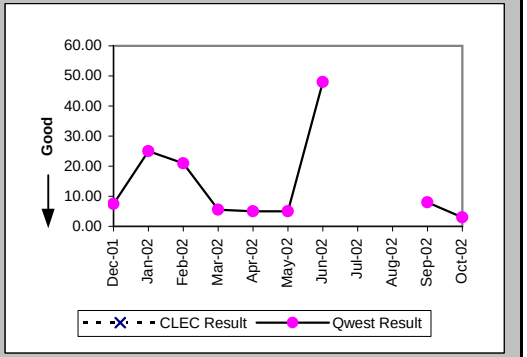
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			



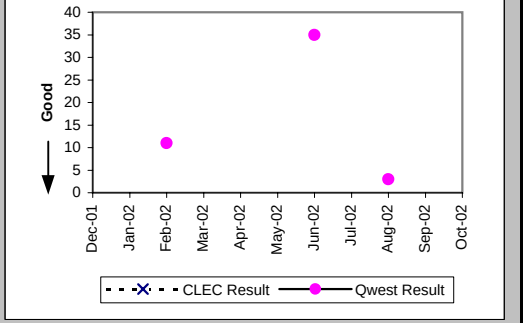
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	2	7.50	6.36			
Jan-02						25	1	25.00				
Feb-02						21	1	21.00				
Mar-02						11	2	5.50	6.36			
Apr-02						5	1	5.00				
May-02						10	2	5.00	5.66			
Jun-02						48	1	48.00				
Jul-02												
Aug-02												
Sep-02						8	1	8.00				
Oct-02						6	2	3.00	2.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

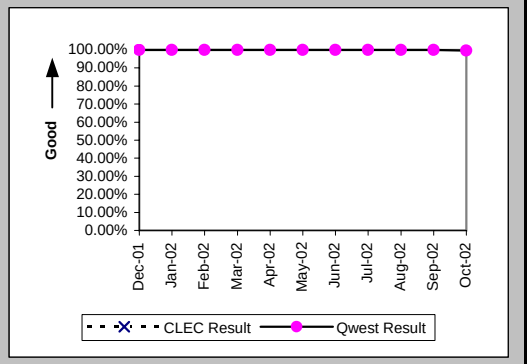
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						11	1	11.00				
Mar-02												
Apr-02												
May-02												
Jun-02						35	1	35.00				
Jul-02												
Aug-02						3	1	3.00				
Sep-02												
Oct-02												



Checklist #14 - Resale - Qwest DSL Installation

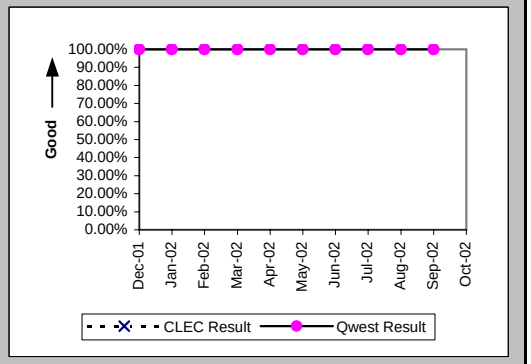
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						203	203	100.00%	0.00%			
Jan-02						246	246	100.00%	0.00%			
Feb-02						265	265	100.00%	0.00%			
Mar-02						252	252	100.00%	0.00%			
Apr-02						237	237	100.00%	0.00%			
May-02						236	236	100.00%	0.00%			
Jun-02						236	236	100.00%	0.00%			
Jul-02						274	274	100.00%	0.00%			
Aug-02						292	292	100.00%	0.00%			
Sep-02						314	314	100.00%	0.00%			
Oct-02						292	293	99.66%	5.83%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

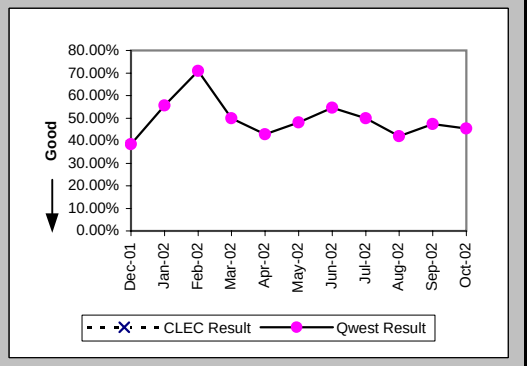
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						203	203	100.00%	0.00%			
Jan-02						246	246	100.00%	0.00%			
Feb-02						265	265	100.00%	0.00%			
Mar-02						252	252	100.00%	0.00%			
Apr-02						237	237	100.00%	0.00%			
May-02						236	236	100.00%	0.00%			
Jun-02						236	236	100.00%	0.00%			
Jul-02						274	274	100.00%	0.00%			
Aug-02						292	292	100.00%	0.00%			
Sep-02						314	314	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

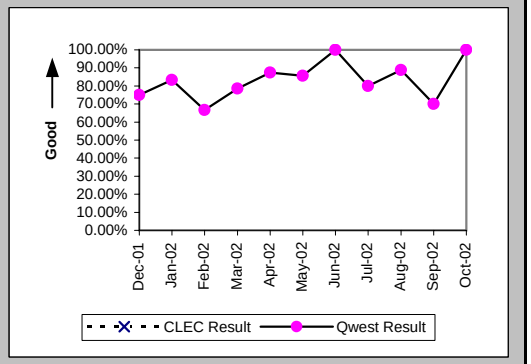
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	13	38.46%	48.65%			
Jan-02						15	27	55.56%	49.69%			
Feb-02						22	31	70.97%	45.39%			
Mar-02						14	28	50.00%	50.00%			
Apr-02						6	14	42.86%	49.49%			
May-02						13	27	48.15%	49.97%			
Jun-02						6	11	54.55%	49.79%			
Jul-02						10	20	50.00%	50.00%			
Aug-02						13	31	41.94%	49.35%			
Sep-02						9	19	47.37%	49.93%			
Oct-02						10	22	45.45%	49.79%			



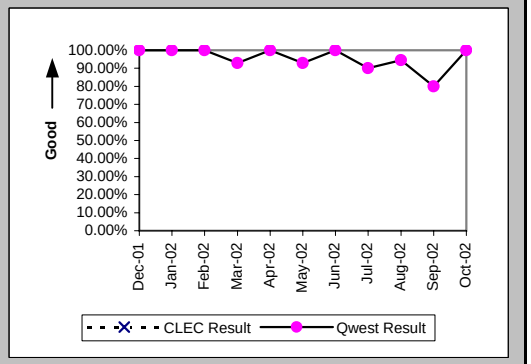
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	8	75.00%	43.30%			
Jan-02						10	12	83.33%	37.27%			
Feb-02						6	9	66.67%	47.14%			
Mar-02						11	14	78.57%	41.03%			
Apr-02						7	8	87.50%	33.07%			
May-02						12	14	85.71%	34.99%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						8	10	80.00%	40.00%			
Aug-02						16	18	88.89%	31.43%			
Sep-02						7	10	70.00%	45.83%			
Oct-02						12	12	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

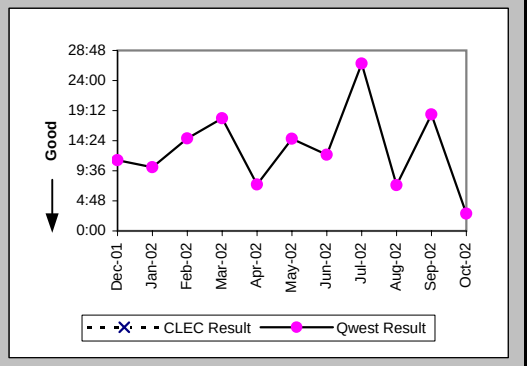
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						8	8	100.00%	0.00%			
May-02						13	14	92.86%	25.75%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						17	18	94.44%	22.91%			
Sep-02						8	10	80.00%	40.00%			
Oct-02						12	12	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Repair

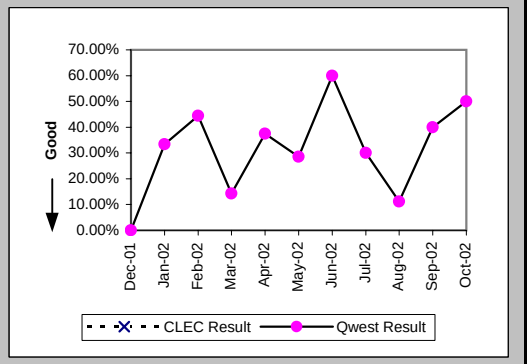
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90:15	8	11:17	17:38			
Jan-02						122:04	12	10:10	10:30			
Feb-02						132:55	9	14:46	12:07			
Mar-02						252:03	14	18:00	17:46			
Apr-02						59:20	8	7:25	15:00			
May-02						206:09	14	14:43	16:53			
Jun-02						60:50	5	12:10	10:44			
Jul-02						266:55	10	26:42	49:51			
Aug-02						130:58	18	7:17	13:29			
Sep-02						185:57	10	18:36	28:26			
Oct-02						32:44	12	2:44	4:51			



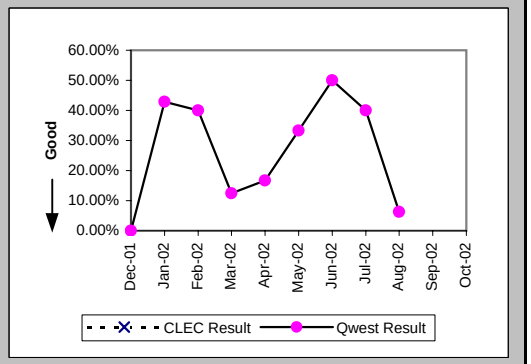
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	8	0.00%	0.00%			
Jan-02						4	12	33.33%	47.14%			
Feb-02						4	9	44.44%	49.69%			
Mar-02						2	14	14.29%	34.99%			
Apr-02						3	8	37.50%	48.41%			
May-02						4	14	28.57%	45.18%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						3	10	30.00%	45.83%			
Aug-02						2	18	11.11%	31.43%			
Sep-02						4	10	40.00%	48.99%			
Oct-02						6	12	50.00%	50.00%			



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

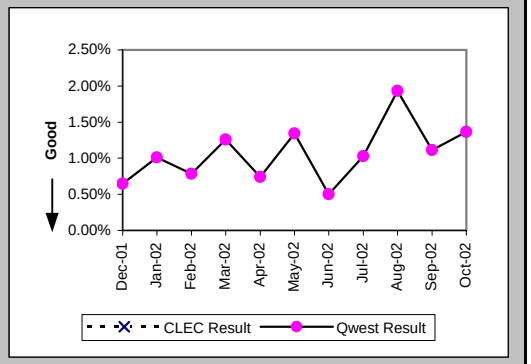
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						1	8	12.50%	33.07%			
Apr-02						1	6	16.67%	37.27%			
May-02						2	6	33.33%	47.14%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						2	5	40.00%	48.99%			
Aug-02						1	16	6.25%	24.21%			
Sep-02												
Oct-02												



Checklist #14 - Resale - Qwest DSL Repair

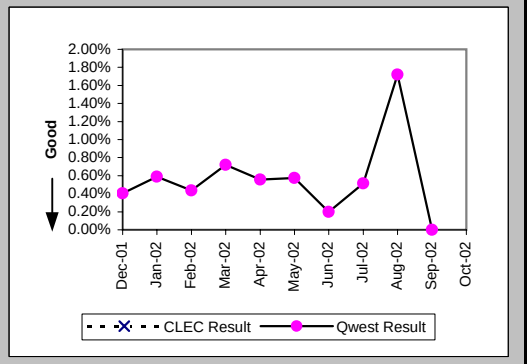
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1233	0.65%	8.03%			
Jan-02						12	1189	1.01%	10.00%			
Feb-02						9	1145	0.79%	8.83%			
Mar-02						14	1112	1.26%	11.15%			
Apr-02						8	1079	0.74%	8.58%			
May-02						14	1043	1.34%	11.51%			
Jun-02						5	1000	0.50%	7.05%			
Jul-02						10	974	1.03%	10.08%			
Aug-02						18	931	1.93%	13.77%			
Sep-02						10	898	1.11%	10.49%			
Oct-02						12	879	1.37%	11.60%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

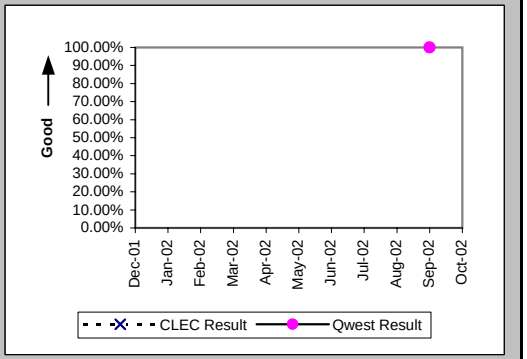
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1233	0.41%	6.36%			
Jan-02						7	1189	0.59%	7.65%			
Feb-02						5	1145	0.44%	6.59%			
Mar-02						8	1112	0.72%	8.45%			
Apr-02						6	1079	0.56%	7.44%			
May-02						6	1043	0.58%	7.56%			
Jun-02						2	1000	0.20%	4.47%			
Jul-02						5	974	0.51%	7.15%			
Aug-02						16	931	1.72%	13.00%			
Sep-02						0	898	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

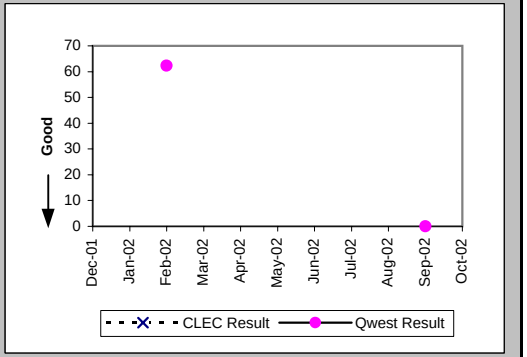
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												



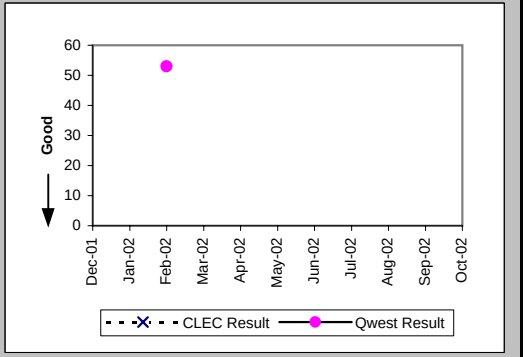
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						187	3	62.33	18.48			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						0	1	0.00				
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

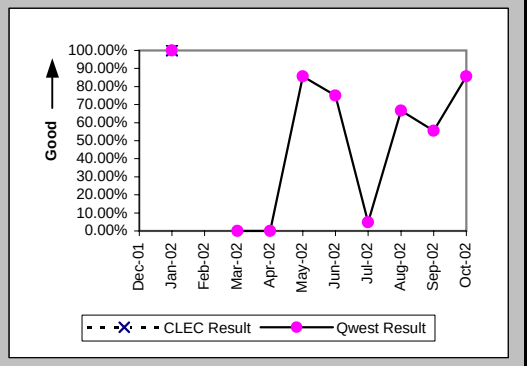
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						159	3	53.00	19.05			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - Primary ISDN Installation

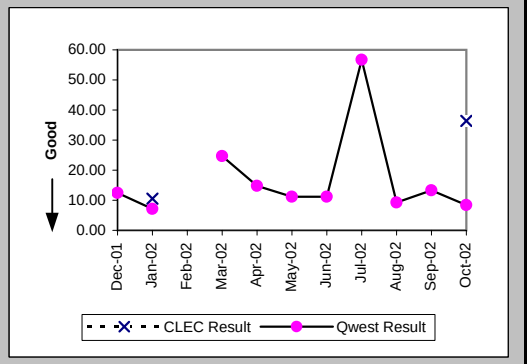
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Feb-02												
Mar-02						0	20	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						6	7	85.71%	34.99%			
Jun-02						12	16	75.00%	43.30%			
Jul-02						1	21	4.76%	21.30%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						5	9	55.56%	49.69%			
Oct-02						12	14	85.71%	34.99%			



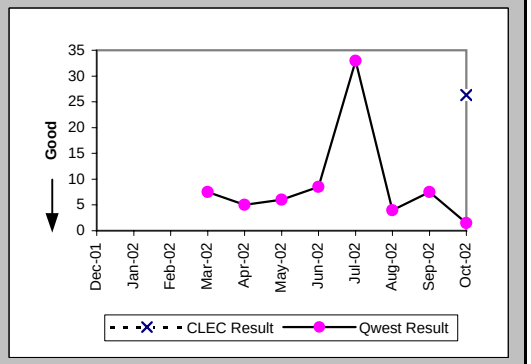
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	2	12.50	2.12			
Jan-02	21	2	10.50	0	0	50	7	7.14	0.38	2.2	0.34	Yes
Feb-02												
Mar-02						1086	44	24.68	9.89			
Apr-02						459	31	14.81	1.49			
May-02						190	17	11.18	4.16			
Jun-02						404	36	11.22	5.29			
Jul-02						1303	23	56.65	54.55			
Aug-02						65	7	9.29	3.86			
Sep-02						120	9	13.33	5.24			
Oct-02	109	3	36.33	0	0	109	13	8.38	0.87	3.09	0.88	Yes



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

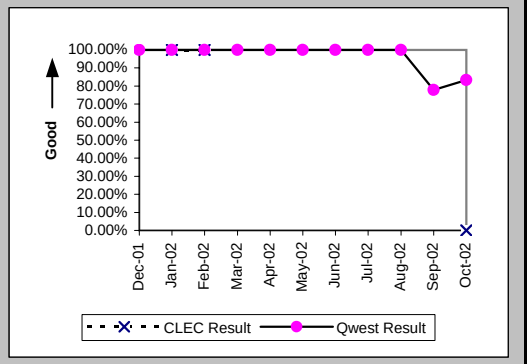
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						180	24	7.50	14.85			
Apr-02						5	1	5.00				
May-02						24	4	6.00	3.83			
Jun-02						34	4	8.50	13.08			
Jul-02						1120	34	32.94	33.89			
Aug-02						4	1	4.00				
Sep-02						30	4	7.50	4.12			
Oct-02	79	3	26.33	0	0	3	2	1.50	0.71	1.24	-0.25	No



Checklist #14 - Resale - Primary ISDN Installation

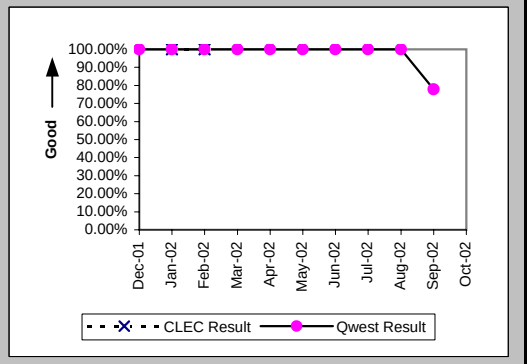
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02						24	24	100.00%	0.00%			
Apr-02						38	38	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						27	27	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						22	22	100.00%	0.00%			
Sep-02						7	9	77.78%	41.57%			
Oct-02	0	2	0.00%	0	0	10	12	83.33%	37.27%	1.99	0.21	Yes



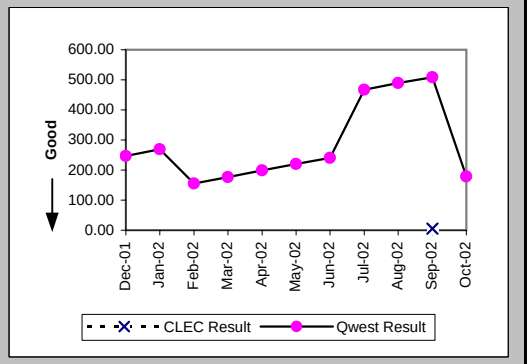
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02						24	24	100.00%	0.00%			
Apr-02						38	38	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						27	27	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						22	22	100.00%	0.00%			
Sep-02						7	9	77.78%	41.57%			
Oct-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

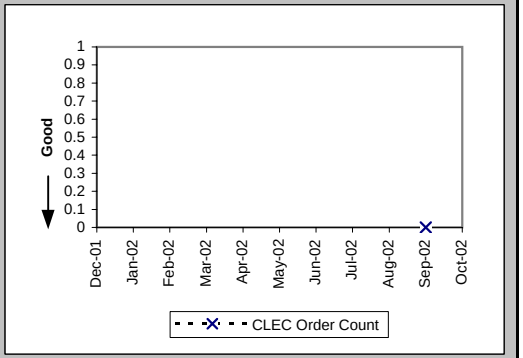
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1728	7	246.86	31.37			
Jan-02						1882	7	268.86	31.37			
Feb-02						2022	13	155.54	151.51			
Mar-02						2295	13	176.54	151.51			
Apr-02						2581	13	198.54	151.51			
May-02						2867	13	220.54	151.51			
Jun-02						3127	13	240.54	151.51			
Jul-02						467	1	467.00				
Aug-02						489	1	489.00				
Sep-02	5	1	5.00	0	0	509	1	509.00				
Oct-02						536	3	178.67	306.00			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

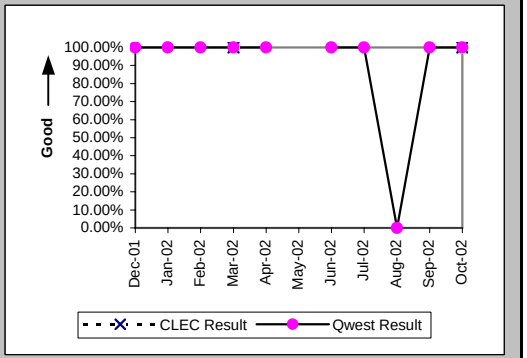
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0
Oct-02	



Checklist #14 - Resale - Primary ISDN Repair

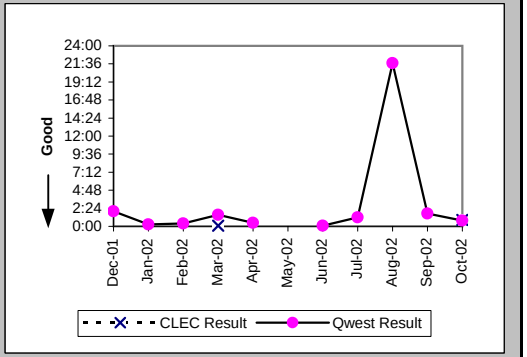
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02						3	3	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			
Oct-02	4	4	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	



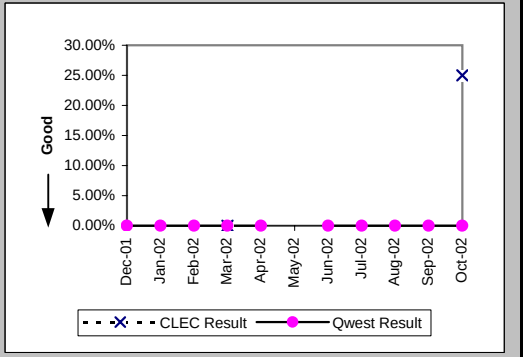
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:58	2	1:59	1:01			
Jan-02						0:15	1	0:15				
Feb-02						0:23	1	0:23				
Mar-02	0:05	1	0:05	0	0	3:01	2	1:31	0:22	-3.18	-2.94	No
Apr-02						1:21	3	0:27	0:10			
May-02												
Jun-02						0:05	1	0:05				
Jul-02						1:12	1	1:12				
Aug-02						21:42	1	21:42				
Sep-02						5:09	3	1:43	0:58			
Oct-02	3:19	4	0:50	1	0	2:17	3	0:46	0:17	-0.21	-1.13	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

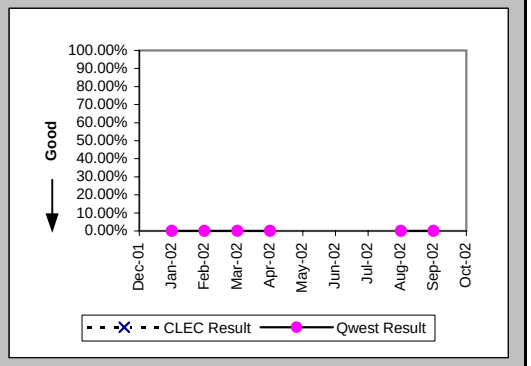
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02						0	3	0.00%	0.00%			
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02	1	4	25.00%	1	0	0	3	0.00%	N/A	N/A	-0.67	No



Checklist #14 - Resale - Primary ISDN Repair

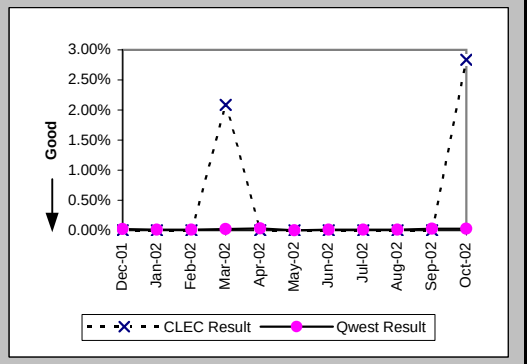
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02												



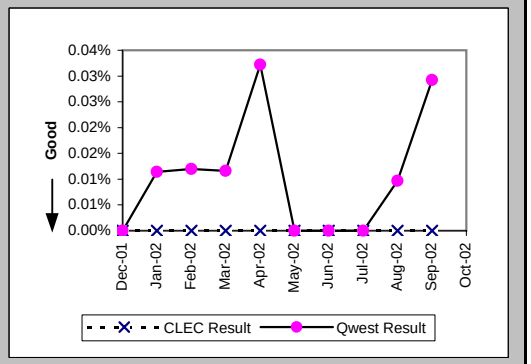
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	24	0.00%	0	0	2	8739	0.02%	1.51%	-0.07	-1.04	No
Jan-02	0	48	0.00%	0	0	1	8800	0.01%	1.07%	-0.07	-1.04	No
Feb-02	0	48	0.00%	0	0	1	8356	0.01%	1.09%	-0.08	-1.05	No
Mar-02	1	48	2.08%	0	0	2	8594	0.02%	1.53%	2.45	0.49	Yes
Apr-02	0	48	0.00%	0	0	3	9317	0.03%	1.79%	-0.12	-1.08	No
May-02	0	48	0.00%	0	0	0	9439	0.00%	N/A	N/A	N/A	
Jun-02	0	48	0.00%	0	0	1	10193	0.01%	0.99%	-0.07	-1.04	No
Jul-02	0	48	0.00%	0	0	1	10245	0.01%	0.99%	-0.07	-1.04	No
Aug-02	0	48	0.00%	0	0	1	10318	0.01%	0.98%	-0.07	-1.04	No
Sep-02	0	69	0.00%	0	0	3	10260	0.03%	1.71%	-0.14	-1.09	No
Oct-02	4	141	2.84%	1	0	3	10284	0.03%	1.71%	4.99	2.03	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

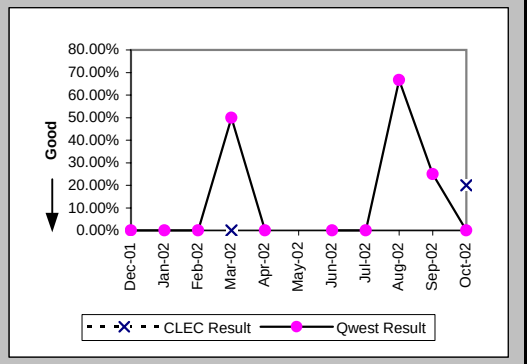
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	24	0.00%	0	0	0	8739	0.00%	N/A	N/A	N/A	
Jan-02	0	48	0.00%	0	0	1	8800	0.01%	1.07%	-0.07	-1.04	No
Feb-02	0	48	0.00%	0	0	1	8356	0.01%	1.09%	-0.08	-1.05	No
Mar-02	0	48	0.00%	0	0	1	8594	0.01%	1.08%	-0.07	-1.05	No
Apr-02	0	48	0.00%	0	0	3	9317	0.03%	1.79%	-0.12	-1.08	No
May-02	0	48	0.00%	0	0	0	9439	0.00%	N/A	N/A	N/A	
Jun-02	0	48	0.00%	0	0	0	10193	0.00%	N/A	N/A	N/A	
Jul-02	0	48	0.00%	0	0	0	10245	0.00%	N/A	N/A	N/A	
Aug-02	0	48	0.00%	0	0	1	10318	0.01%	0.98%	-0.07	-1.04	No
Sep-02	0	69	0.00%	0	0	3	10260	0.03%	1.71%	-0.14	-1.09	No
Oct-02												



Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

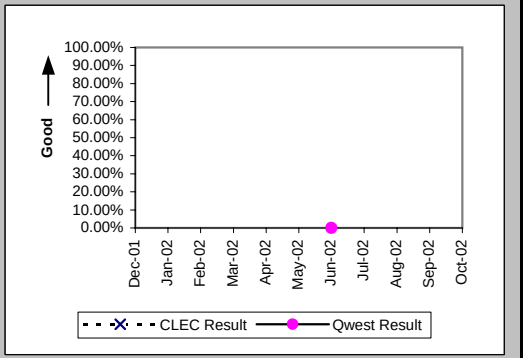
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
Apr-02						0	3	0.00%	0.00%			
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						1	4	25.00%	43.30%			
Oct-02	1	5	20.00%	0	0	0	3	0.00%	N/A	N/A	-0.73	No



Checklist #14 - Resale - DS0 Installation

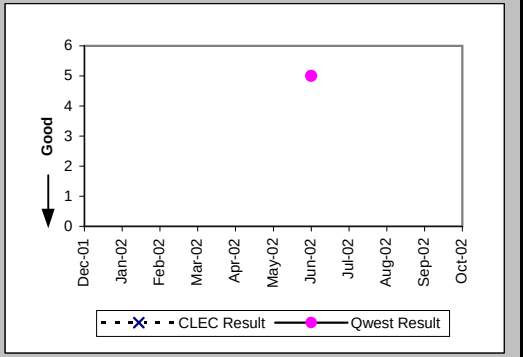
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



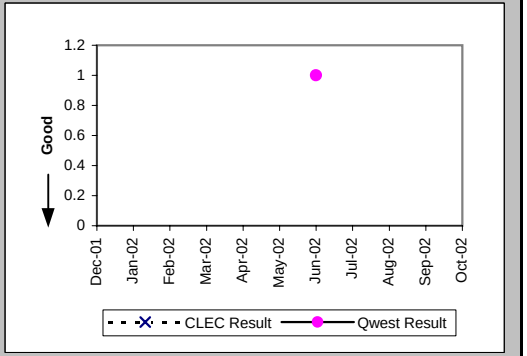
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						5	1	5.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

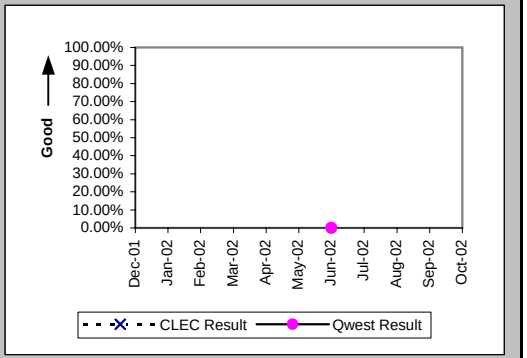
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

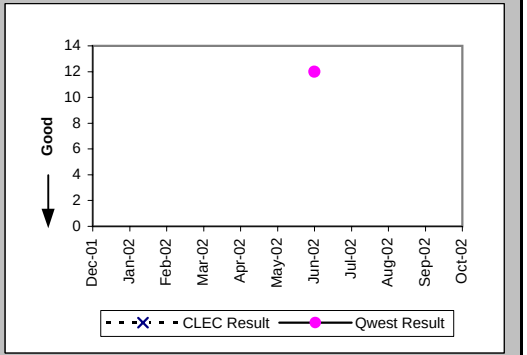
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												



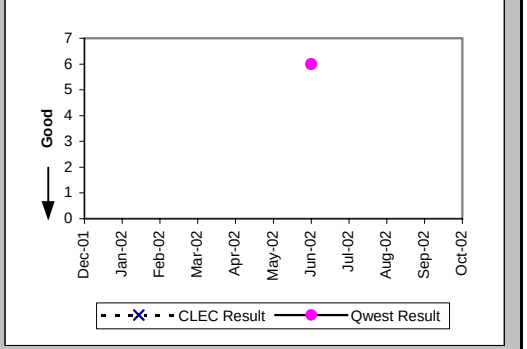
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						12	1	12.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

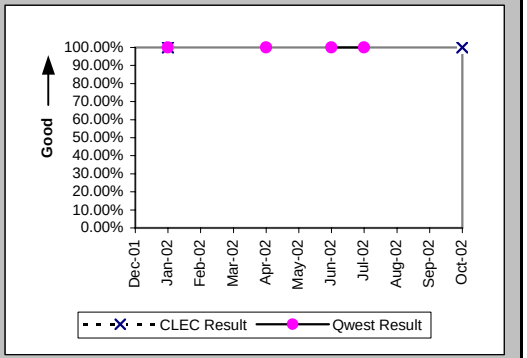
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												



Checklist #14 - Resale - DS0 Installation

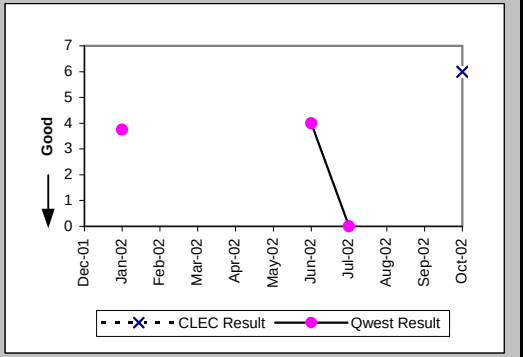
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	5	5	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						2	2	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02	1	1	100.00%	0	0							



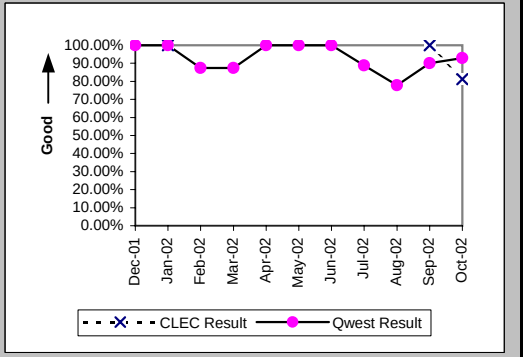
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						15	4	3.75	1.50			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						4	1	4.00				
Jul-02						0	1	0.00				
Aug-02												
Sep-02												
Oct-02	6	1	6.00	0	0							



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

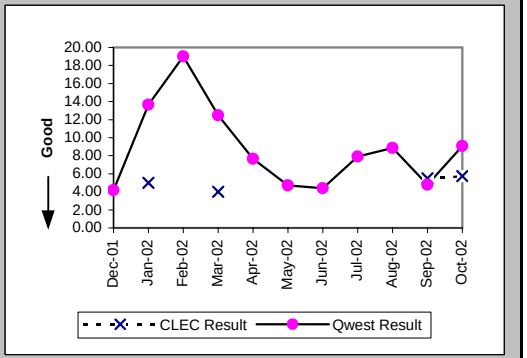
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						7	8	87.50%	33.07%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						6	6	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						7	9	77.78%	41.57%			
Sep-02	7	7	100.00%	0	0	9	10	90.00%	30.00%	-0.68	-1.41	No
Oct-02	26	32	81.25%	0	0	13	14	92.86%	25.75%	0.93	-0.44	No



Checklist #14 - Resale - DS0 Installation

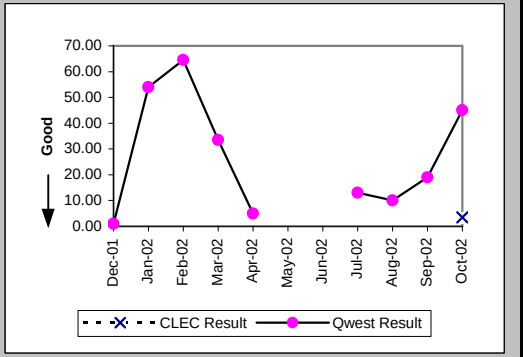
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	5	4.20	2.28			
Jan-02	5	1	5.00	0	0	82	6	13.67	22.77	-0.35	-1.21	No
Feb-02						190	10	19.00	33.20			
Mar-02	4	1	4.00	0	0	125	10	12.50	15.85	-0.51	-1.31	No
Apr-02						69	9	7.67	4.24			
May-02						52	11	4.73	1.62			
Jun-02						22	5	4.40	1.82			
Jul-02						87	11	7.91	6.80			
Aug-02						62	7	8.86	5.93			
Sep-02	33	6	5.50	1	0	43	9	4.78	1.30	0.97	-0.41	No
Oct-02	69	12	5.75	20	0	127	14	9.07	12.53	-0.67	-1.41	No



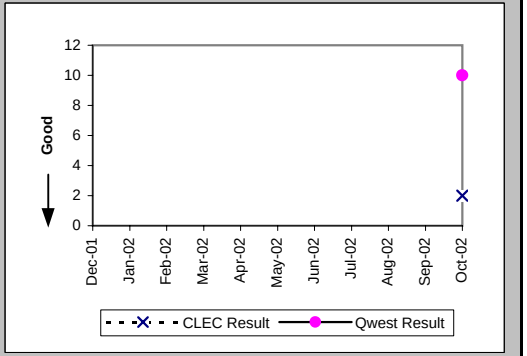
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	1.00	0.00			
Jan-02						54	1	54.00				
Feb-02						129	2	64.50	58.69			
Mar-02						67	2	33.50	16.26			
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02						26	2	13.00	11.31			
Aug-02						20	2	10.00	7.07			
Sep-02						19	1	19.00				
Oct-02	14	4	3.50	2	0	45	1	45.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

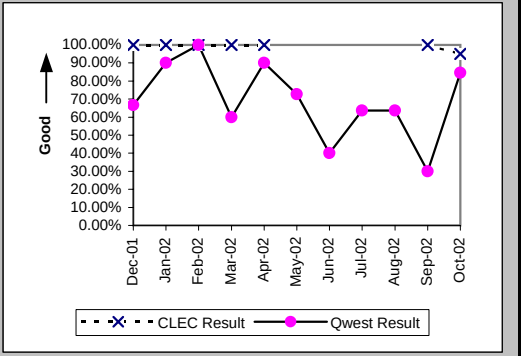
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02	4	2	2.00	0	0	10	1	10.00				



Checklist #14 - Resale - DS0 Installation

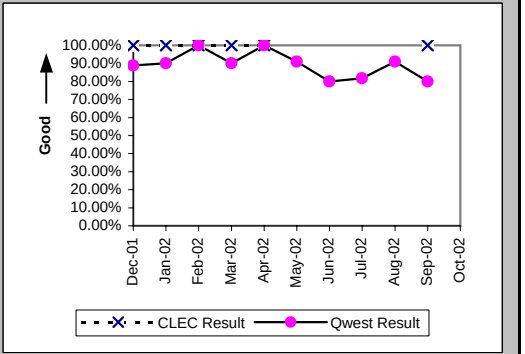
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	9	66.67%	47.14%	-0.67	-1.41	No
Jan-02	3	3	100.00%	0	0	9	10	90.00%	30.00%	-0.51	-1.31	No
Feb-02	4	4	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	6	10	60.00%	48.99%	-1.05	-1.64	No
Apr-02	1	1	100.00%	0	0	9	10	90.00%	30.00%	-0.32	-1.19	No
May-02						8	11	72.73%	44.54%			
Jun-02						4	10	40.00%	48.99%			
Jul-02						7	11	63.64%	48.10%			
Aug-02						7	11	63.64%	48.10%			
Sep-02	4	4	100.00%	0	0	3	10	30.00%	45.83%	-2.58	-2.57	No
Oct-02	19	20	95.00%	0	0	11	13	84.62%	36.08%	-0.81	-1.49	No



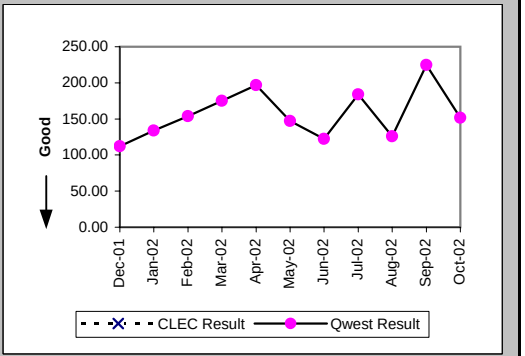
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	8	9	88.89%	31.43%	-0.34	-1.2	No
Jan-02	3	3	100.00%	0	0	9	10	90.00%	30.00%	-0.51	-1.31	No
Feb-02	4	4	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	9	10	90.00%	30.00%	-0.43	-1.26	No
Apr-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02						10	11	90.91%	28.75%			
Jun-02						8	10	80.00%	40.00%			
Jul-02						9	11	81.82%	38.57%			
Aug-02						10	11	90.91%	28.75%			
Sep-02	4	4	100.00%	0	0	8	10	80.00%	40.00%	-0.85	-1.51	No
Oct-02												



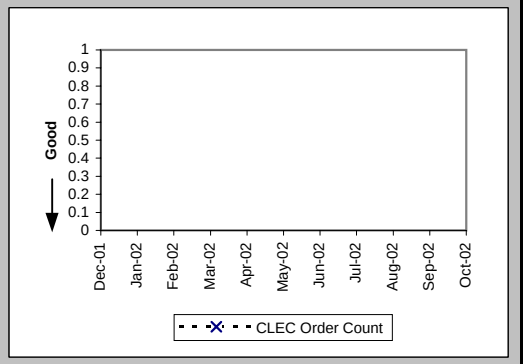
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						224	2	112.00	0.00			
Jan-02						268	2	134.00	0.00			
Feb-02						308	2	154.00	0.00			
Mar-02						350	2	175.00	0.00			
Apr-02						394	2	197.00	0.00			
May-02						441	3	147.00	124.71			
Jun-02						490	4	122.50	134.53			
Jul-02						552	3	184.00	133.37			
Aug-02						629	5	125.80	144.55			
Sep-02						674	3	224.67	135.68			
Oct-02						759	5	151.80	162.67			



Checklist #14 - Resale - DS0 Installation

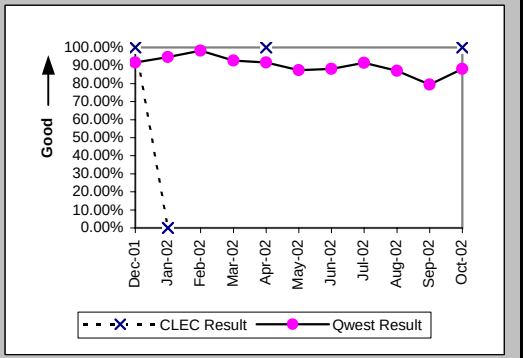
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - DS0 Repair

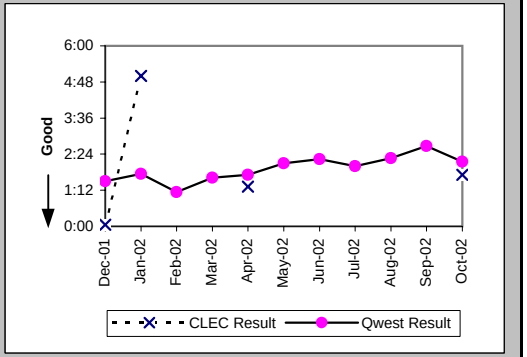
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	44	48	91.67%	27.64%	-0.3	-1.18	No
Jan-02	0	1	0.00%	0	0	70	74	94.59%	22.61%	1.88	0.15	Yes
Feb-02						106	108	98.15%	13.48%			
Mar-02						76	82	92.68%	26.04%			
Apr-02	3	3	100.00%	0	0	87	95	91.58%	27.77%	-0.52	-1.31	No
May-02						91	104	87.50%	33.07%			
Jun-02						74	84	88.10%	32.38%			
Jul-02						97	106	91.51%	27.87%			
Aug-02						161	185	87.03%	33.60%			
Sep-02						54	68	79.41%	40.43%			
Oct-02	2	2	100.00%	0	0	52	59	88.14%	32.34%	-0.51	-1.31	No



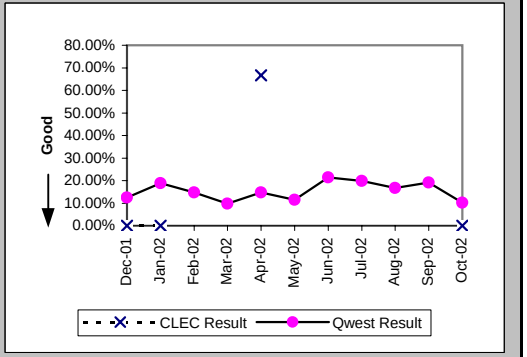
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:03	1	0:03	1	0	72:17	48	1:30	1:47	-0.81	-1.49	No
Jan-02	5:00	1	5:00	0	0	129:48	74	1:45	2:46	1.93	0.17	Yes
Feb-02						122:31	108	1:08	1:13			
Mar-02						132:21	82	1:37	2:41			
Apr-02	3:56	3	1:19	0	0	163:38	95	1:43	2:35	-0.27	-1.17	No
May-02						218:42	104	2:06	3:09			
Jun-02						187:01	84	2:14	2:26			
Jul-02						211:11	106	2:00	3:03			
Aug-02						420:21	185	2:16	2:15			
Sep-02						181:24	68	2:40	3:26			
Oct-02	3:25	2	1:43	0	0	126:25	59	2:09	1:58	-0.31	-1.19	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

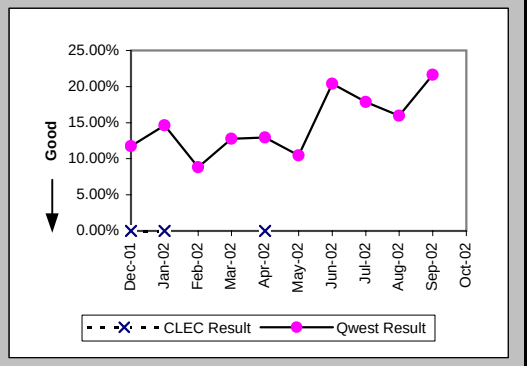
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	6	48	12.50%	33.07%	-0.37	-1.23	No
Jan-02	0	1	0.00%	0	0	14	74	18.92%	39.17%	-0.48	-1.29	No
Feb-02						16	108	14.81%	35.52%			
Mar-02						8	82	9.76%	29.67%			
Apr-02	2	3	66.67%	0	0	14	95	14.74%	35.45%	1.86	0.13	Yes
May-02						12	104	11.54%	31.95%			
Jun-02						18	84	21.43%	41.03%			
Jul-02						21	106	19.81%	39.86%			
Aug-02						31	185	16.76%	37.35%			
Sep-02						13	68	19.12%	39.32%			
Oct-02	0	2	0.00%	0	0	6	59	10.17%	30.22%	-0.47	-1.28	No



Checklist #14 - Resale - DS0 Repair

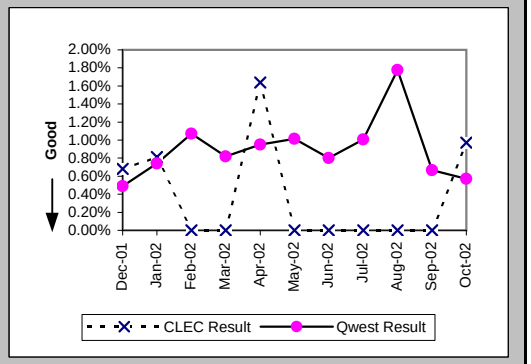
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	2	17	11.76%	32.22%	-0.35	-1.22	No
Jan-02	0	1	0.00%	0	0	6	41	14.63%	35.34%	-0.41	-1.25	No
Feb-02						6	68	8.82%	28.36%			
Mar-02						6	47	12.77%	33.37%			
Apr-02	0	1	0.00%	0	0	7	54	12.96%	33.59%	-0.38	-1.23	No
May-02						7	67	10.45%	30.59%			
Jun-02						10	49	20.41%	40.30%			
Jul-02						10	56	17.86%	38.30%			
Aug-02						19	119	15.97%	36.63%			
Sep-02						8	37	21.62%	41.17%			
Oct-02												



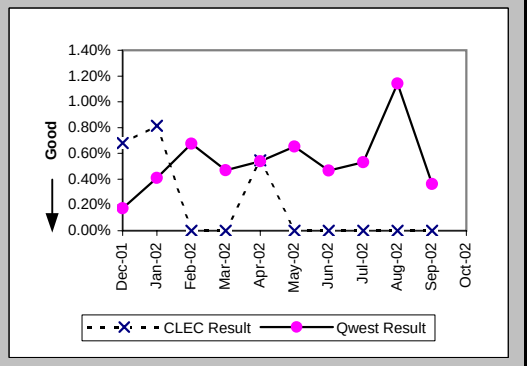
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	147	0.68%	1	0	48	9812	0.49%	6.98%	0.39	-0.76	No
Jan-02	1	123	0.81%	0	0	74	9985	0.74%	8.58%	0.19	-0.89	No
Feb-02	0	125	0.00%	0	0	108	10089	1.07%	10.29%	-1.16	-1.7	No
Mar-02	0	171	0.00%	0	0	82	10032	0.82%	9.00%	-1.18	-1.72	No
Apr-02	3	183	1.64%	0	0	95	10008	0.95%	9.70%	0.93	-0.43	No
May-02	0	183	0.00%	0	0	104	10268	1.01%	10.01%	-1.36	-1.82	No
Jun-02	0	183	0.00%	0	0	84	10475	0.80%	8.92%	-1.21	-1.73	No
Jul-02	0	183	0.00%	0	0	106	10536	1.01%	9.98%	-1.35	-1.82	No
Aug-02	0	183	0.00%	0	0	185	10412	1.78%	13.21%	-1.8	-2.1	No
Sep-02	0	195	0.00%	0	0	68	10175	0.67%	8.15%	-1.13	-1.69	No
Oct-02	2	206	0.97%	0	0	59	10303	0.57%	7.55%	0.75	-0.54	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

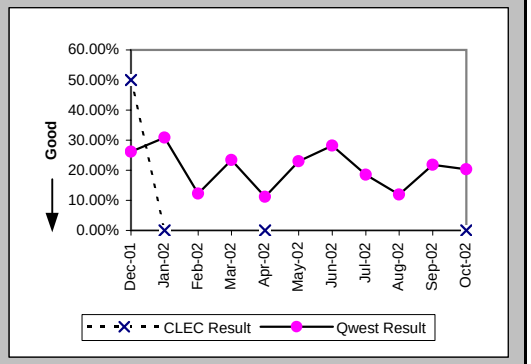
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	147	0.68%	1	0	17	9812	0.17%	4.16%	1.13	-0.32	No
Jan-02	1	123	0.81%	0	0	41	9985	0.41%	6.39%	0.67	-0.59	No
Feb-02	0	125	0.00%	0	0	68	10089	0.67%	8.18%	-0.92	-1.56	No
Mar-02	0	171	0.00%	0	0	47	10032	0.47%	6.83%	-0.89	-1.54	No
Apr-02	1	183	0.55%	0	0	54	10008	0.54%	7.33%	0.11	-0.93	No
May-02	0	183	0.00%	0	0	67	10268	0.65%	8.05%	-1.09	-1.66	No
Jun-02	0	183	0.00%	0	0	49	10475	0.47%	6.82%	-0.92	-1.56	No
Jul-02	0	183	0.00%	0	0	56	10536	0.53%	7.27%	-0.98	-1.6	No
Aug-02	0	183	0.00%	0	0	119	10412	1.14%	10.63%	-1.44	-1.88	No
Sep-02	0	195	0.00%	0	0	37	10175	0.36%	6.02%	-0.84	-1.51	No
Oct-02												



Checklist #14 - Resale - DS0 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

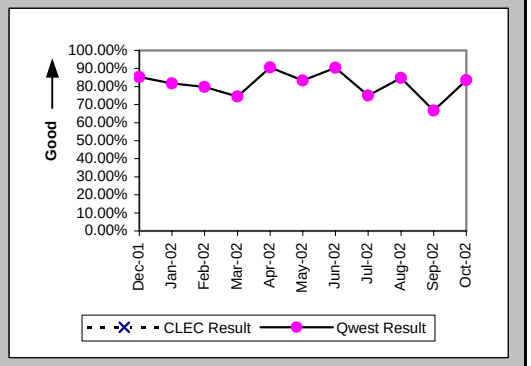
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	17	65	26.15%	43.95%	0.6	-0.63	No
Jan-02	0	1	0.00%	0	0	33	107	30.84%	46.18%	-0.66	-1.4	No
Feb-02						15	123	12.20%	32.72%			
Mar-02						25	107	23.36%	42.31%			
Apr-02	0	3	0.00%	0	0	12	107	11.22%	31.56%	-0.61	-1.37	No
May-02						31	135	22.96%	42.06%			
Jun-02						33	117	28.21%	45.00%			
Jul-02						24	130	18.46%	38.80%			
Aug-02						25	210	11.90%	32.38%			
Sep-02						19	87	21.84%	41.32%			
Oct-02	0	2	0.00%	0	0	15	74	20.27%	40.20%	-0.7	-1.43	No



Checklist #14 - Resale - DS1 Installation

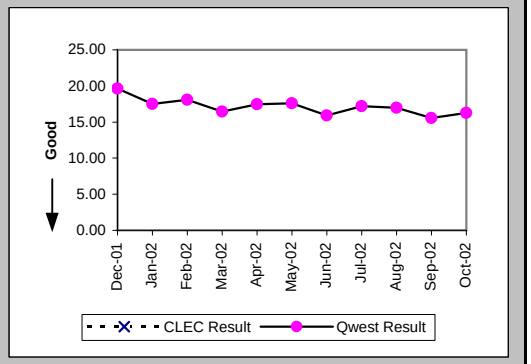
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	75	85.33%	35.38%			
Jan-02						45	55	81.82%	38.57%			
Feb-02						59	74	79.73%	40.20%			
Mar-02						35	47	74.47%	43.60%			
Apr-02						58	64	90.63%	29.15%			
May-02						50	60	83.33%	37.27%			
Jun-02						75	83	90.36%	29.51%			
Jul-02						48	64	75.00%	43.30%			
Aug-02						61	72	84.72%	35.98%			
Sep-02						66	99	66.67%	47.14%			
Oct-02						188	225	83.56%	37.07%			



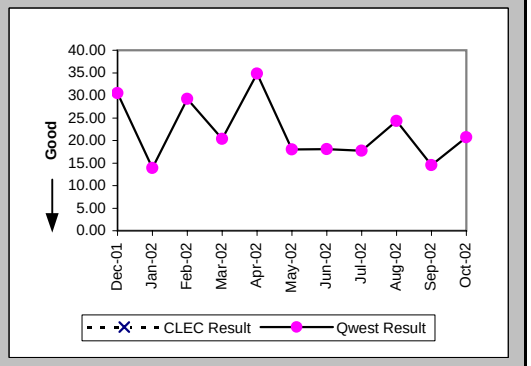
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1962	100	19.62	28.16			
Jan-02						1469	84	17.49	9.15			
Feb-02						1662	92	18.07	15.31			
Mar-02						970	59	16.44	15.57			
Apr-02						1381	79	17.48	19.60			
May-02						1443	82	17.60	12.63			
Jun-02						1688	106	15.92	11.75			
Jul-02						1428	83	17.20	19.46			
Aug-02						1509	89	16.96	15.00			
Sep-02						1714	110	15.58	14.44			
Oct-02						3921	241	16.27	11.32			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

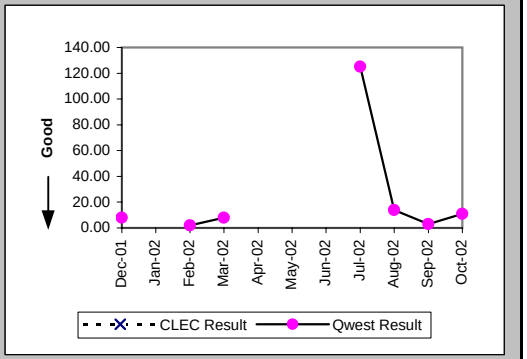
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						640	21	30.48	56.51			
Jan-02						195	14	13.93	14.96			
Feb-02						467	16	29.19	23.91			
Mar-02						366	18	20.33	21.02			
Apr-02						348	10	34.80	42.45			
May-02						396	22	18.00	14.85			
Jun-02						253	14	18.07	12.14			
Jul-02						372	21	17.71	24.01			
Aug-02						438	18	24.33	22.46			
Sep-02						450	31	14.52	8.92			
Oct-02						497	24	20.71	21.74			



Checklist #14 - Resale - DS1 Installation

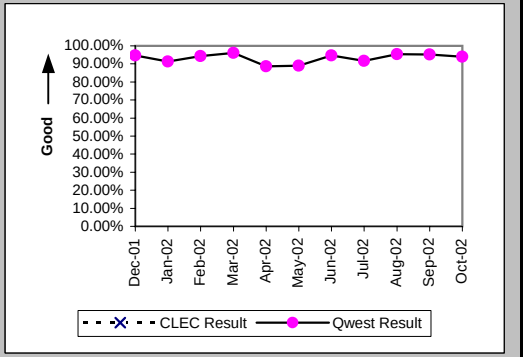
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02						4	2	2.00	0.00			
Mar-02						8	1	8.00				
Apr-02												
May-02												
Jun-02												
Jul-02						125	1	125.00				
Aug-02						14	1	14.00				
Sep-02						9	3	3.00	2.00			
Oct-02						216	20	10.80	11.98			



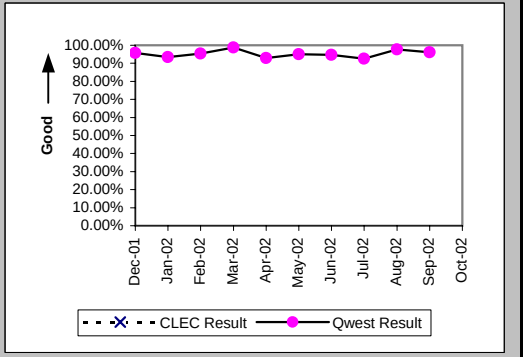
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	94	94.68%	22.44%			
Jan-02						84	92	91.30%	28.18%			
Feb-02						83	88	94.32%	23.15%			
Mar-02						74	77	96.10%	19.35%			
Apr-02						63	71	88.73%	31.62%			
May-02						73	82	89.02%	31.26%			
Jun-02						90	95	94.74%	22.33%			
Jul-02						87	95	91.58%	27.77%			
Aug-02						84	88	95.45%	20.83%			
Sep-02						99	104	95.19%	21.39%			
Oct-02						169	180	93.89%	23.95%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

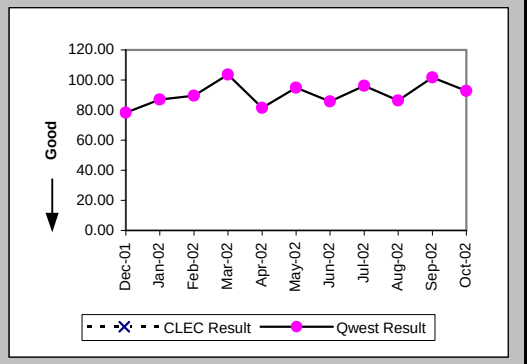
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90	94	95.74%	20.18%			
Jan-02						86	92	93.48%	24.69%			
Feb-02						84	88	95.45%	20.83%			
Mar-02						76	77	98.70%	11.32%			
Apr-02						66	71	92.96%	25.59%			
May-02						78	82	95.12%	21.54%			
Jun-02						90	95	94.74%	22.33%			
Jul-02						88	95	92.63%	26.13%			
Aug-02						86	88	97.73%	14.90%			
Sep-02						100	104	96.15%	19.23%			
Oct-02												



Checklist #14 - Resale - DS1 Installation

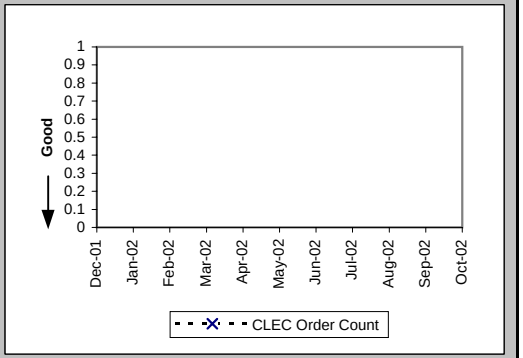
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2269	29	78.24	128.44			
Jan-02						2875	33	87.12	124.84			
Feb-02						3317	37	89.65	125.39			
Mar-02						3625	35	103.57	131.33			
Apr-02						4076	50	81.52	124.74			
May-02						4741	50	94.82	130.11			
Jun-02						4374	51	85.76	112.44			
Jul-02						4421	46	96.11	121.02			
Aug-02						4838	56	86.39	120.90			
Sep-02						5285	52	101.63	128.85			
Oct-02						6031	65	92.78	126.08			



Checklist #14 - Resale - DS1 Installation

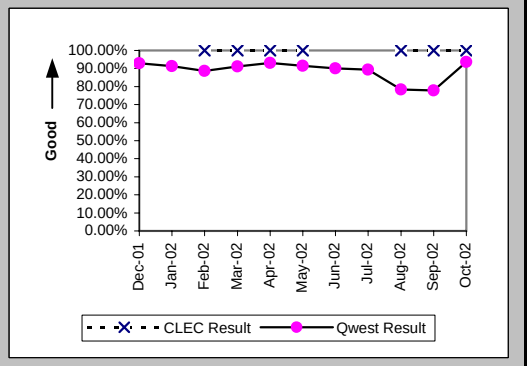
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - DS1 Repair

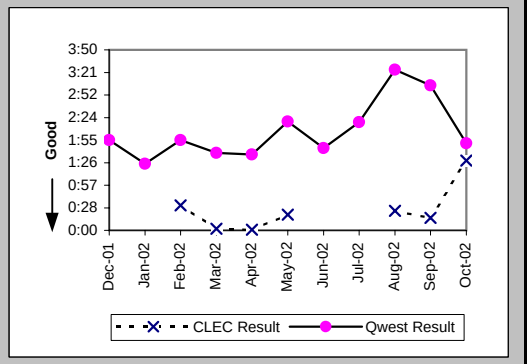
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	56	92.86%	25.75%			
Jan-02						53	58	91.38%	28.07%			
Feb-02	2	2	100.00%	0	0	93	105	88.57%	31.82%	-0.5	-1.31	No
Mar-02	1	1	100.00%	0	0	62	68	91.18%	28.36%	-0.31	-1.19	No
Apr-02	1	1	100.00%	0	0	81	87	93.10%	25.34%	-0.27	-1.16	No
May-02	1	1	100.00%	0	0	64	70	91.43%	27.99%	-0.3	-1.18	No
Jun-02						54	60	90.00%	30.00%			
Jul-02						67	75	89.33%	30.87%			
Aug-02	4	4	100.00%	1	0	91	116	78.45%	41.12%	-1.03	-1.63	No
Sep-02	2	2	100.00%	1	0	60	77	77.92%	41.48%	-0.74	-1.45	No
Oct-02	4	4	100.00%	1	0	73	78	93.59%	24.49%	-0.51	-1.31	No



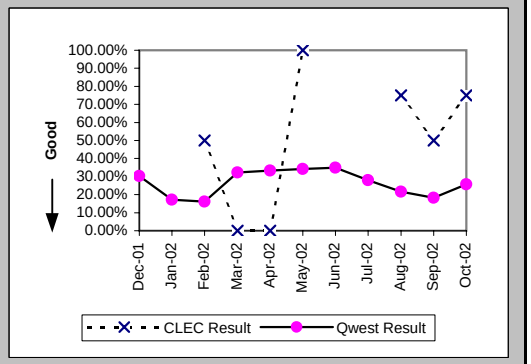
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107:13	56	1:55	1:43			
Jan-02						81:50	58	1:25	1:46			
Feb-02	1:05	2	0:32	0	0	200:28	105	1:55	2:01	-0.95	-1.58	No
Mar-02	0:02	1	0:02	0	0	112:13	68	1:39	2:00	-0.8	-1.49	No
Apr-02	0:01	1	0:01	0	0	140:03	87	1:37	1:37	-0.98	-1.6	No
May-02	0:20	1	0:20	0	0	161:38	70	2:19	6:06	-0.32	-1.2	No
Jun-02						104:44	60	1:45	1:37			
Jul-02						172:29	75	2:18	1:49			
Aug-02	1:39	4	0:25	1	0	395:34	116	3:25	4:07	-1.43	-1.87	No
Sep-02	0:31	2	0:16	1	0	237:34	77	3:05	3:34	-1.11	-1.67	No
Oct-02	5:55	4	1:29	1	0	144:47	78	1:51	1:36	-0.46	-1.28	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

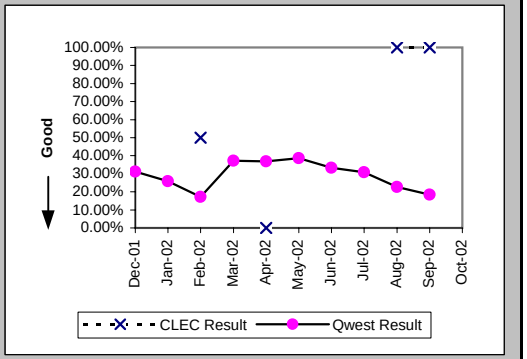
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	56	30.36%	45.98%			
Jan-02						10	58	17.24%	37.77%			
Feb-02	1	2	50.00%	0	0	17	105	16.19%	36.84%	0.97	-0.41	No
Mar-02	0	1	0.00%	0	0	22	68	32.35%	46.78%	-0.69	-1.42	No
Apr-02	0	1	0.00%	0	0	29	87	33.33%	47.14%	-0.7	-1.43	No
May-02	1	1	100.00%	0	0	24	70	34.29%	47.47%	0.94	-0.43	No
Jun-02						21	60	35.00%	47.70%			
Jul-02						21	75	28.00%	44.90%			
Aug-02	3	4	75.00%	1	0	25	116	21.55%	41.12%	2.11	0.28	Yes
Sep-02	1	2	50.00%	1	0	14	77	18.18%	38.57%	0.88	-0.46	No
Oct-02	3	4	75.00%	1	0	20	78	25.64%	43.67%	1.88	0.15	Yes



Checklist #14 - Resale - DS1 Repair

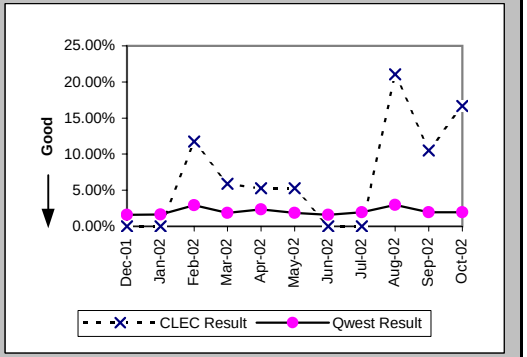
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	32	31.25%	46.35%			
Jan-02						7	27	25.93%	43.82%			
Feb-02	1	2	50.00%	0	0	14	81	17.28%	37.81%	0.92	-0.44	No
Mar-02						16	43	37.21%	48.34%			
Apr-02	0	1	0.00%	0	0	21	57	36.84%	48.24%	-0.76	-1.46	No
May-02						17	44	38.64%	48.69%			
Jun-02						12	36	33.33%	47.14%			
Jul-02						17	55	30.91%	46.21%			
Aug-02	2	2	100.00%	1	0	20	88	22.73%	41.91%	1.97	0.2	Yes
Sep-02	1	1	100.00%	1	0	10	54	18.52%	38.84%	1.31	-0.2	No
Oct-02												



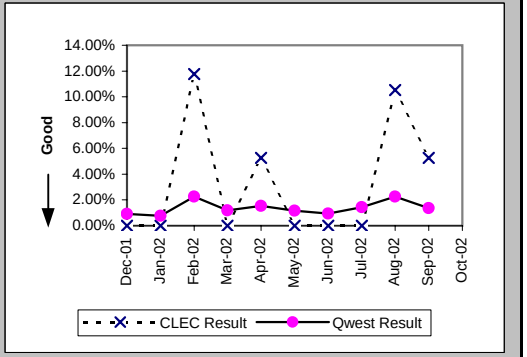
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	17	0.00%	0	0	56	3509	1.60%	12.53%	-0.52	-1.32	No
Jan-02	0	16	0.00%	0	0	58	3557	1.63%	12.66%	-0.51	-1.31	No
Feb-02	2	17	11.76%	0	0	105	3577	2.94%	16.88%	1.66	0.01	Yes
Mar-02	1	17	5.88%	0	0	68	3628	1.87%	13.56%	1	-0.39	No
Apr-02	1	19	5.26%	0	0	87	3698	2.35%	15.16%	0.77	-0.53	No
May-02	1	19	5.26%	0	0	70	3764	1.86%	13.51%	0.93	-0.43	No
Jun-02	0	19	0.00%	0	0	60	3810	1.57%	12.45%	-0.55	-1.33	No
Jul-02	0	18	0.00%	0	0	75	3849	1.95%	13.82%	-0.6	-1.36	No
Aug-02	4	19	21.05%	1	0	116	3903	2.97%	16.98%	3.07	0.87	Yes
Sep-02	2	19	10.53%	1	0	77	3942	1.95%	13.84%	1.91	0.16	Yes
Oct-02	4	24	16.67%	1	0	78	3990	1.95%	13.84%	3.25	0.98	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

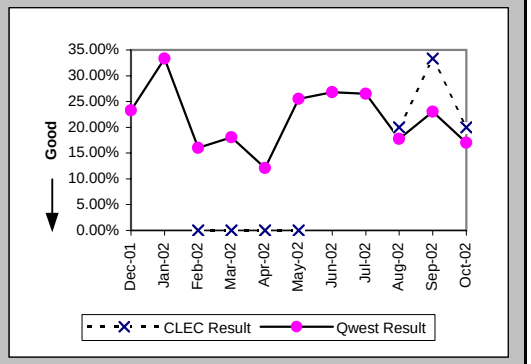
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	17	0.00%	0	0	32	3509	0.91%	9.51%	-0.39	-1.24	No
Jan-02	0	16	0.00%	0	0	27	3557	0.76%	8.68%	-0.35	-1.21	No
Feb-02	2	17	11.76%	0	0	81	3577	2.26%	14.88%	1.88	0.14	Yes
Mar-02	0	17	0.00%	0	0	43	3628	1.19%	10.82%	-0.45	-1.27	No
Apr-02	1	19	5.26%	0	0	57	3698	1.54%	12.32%	1.05	-0.36	No
May-02	0	19	0.00%	0	0	44	3764	1.17%	10.75%	-0.47	-1.29	No
Jun-02	0	19	0.00%	0	0	36	3810	0.94%	9.67%	-0.42	-1.26	No
Jul-02	0	18	0.00%	0	0	55	3849	1.43%	11.87%	-0.51	-1.31	No
Aug-02	2	19	10.53%	1	0	88	3903	2.25%	14.85%	1.79	0.09	Yes
Sep-02	1	19	5.26%	1	0	54	3942	1.37%	11.62%	1.13	-0.31	No
Oct-02												



Checklist #14 - Resale - DS1 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

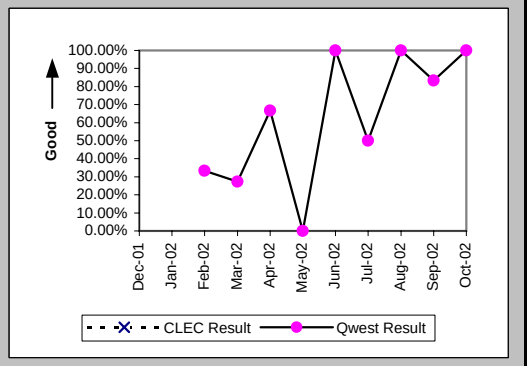
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	73	23.29%	42.27%			
Jan-02						29	87	33.33%	47.14%			
Feb-02	0	2	0.00%	0	0	20	125	16.00%	36.66%	-0.61	-1.37	No
Mar-02	0	1	0.00%	0	0	15	83	18.07%	38.48%	-0.47	-1.28	No
Apr-02	0	1	0.00%	0	0	12	99	12.12%	32.64%	-0.37	-1.22	No
May-02	0	1	0.00%	0	0	24	94	25.53%	43.60%	-0.58	-1.35	No
Jun-02						22	82	26.83%	44.31%			
Jul-02						27	102	26.47%	44.12%			
Aug-02	1	5	20.00%	0	0	25	141	17.73%	38.19%	0.15	-0.91	No
Sep-02	1	3	33.33%	0	0	23	100	23.00%	42.08%	0.37	-0.77	No
Oct-02	1	5	20.00%	0	0	16	94	17.02%	37.58%	0.18	-0.89	No



Checklist #14 - Resale - Installation for DS3 and Higher

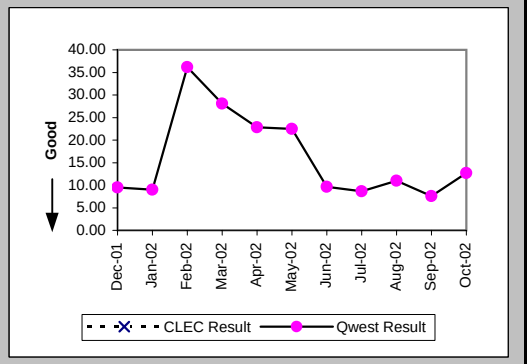
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	3	33.33%	47.14%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						4	6	66.67%	47.14%			
May-02						0	1	0.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	6	83.33%	37.27%			
Oct-02						11	11	100.00%	0.00%			



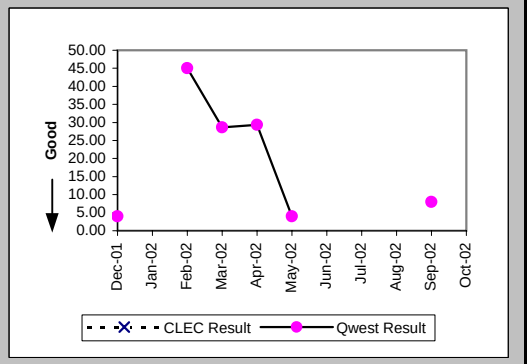
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	2	9.50	0.71			
Jan-02						9	1	9.00				
Feb-02						181	5	36.20	26.39			
Mar-02						450	16	28.12	15.06			
Apr-02						160	7	22.86	10.38			
May-02						45	2	22.50	19.09			
Jun-02						29	3	9.67	8.50			
Jul-02						26	3	8.67	0.58			
Aug-02						44	4	11.00	1.83			
Sep-02						38	5	7.60	2.88			
Oct-02						140	11	12.73	8.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

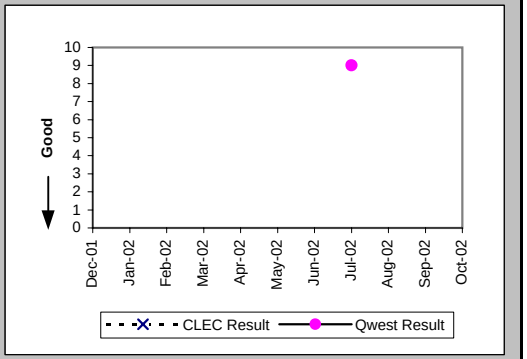
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02												
Feb-02						90	2	45.00	0.00			
Mar-02						258	9	28.67	12.54			
Apr-02						88	3	29.33	16.80			
May-02						4	1	4.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						8	1	8.00				
Oct-02												



Checklist #14 - Resale - Installation for DS3 and Higher

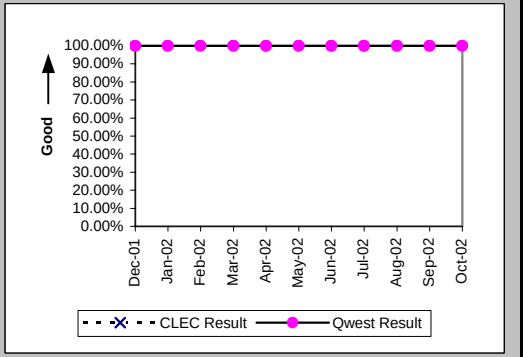
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02												
Oct-02												



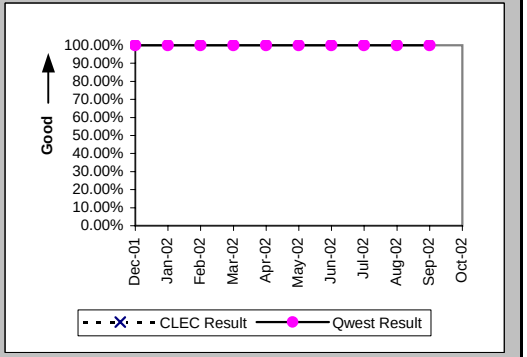
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

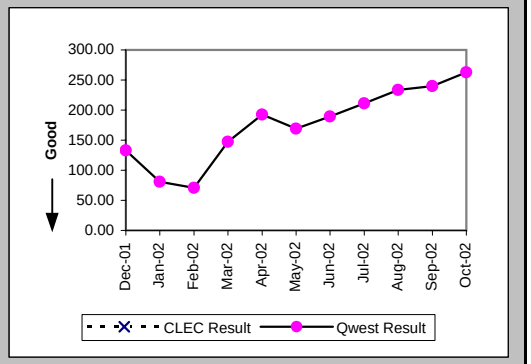
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Installation for DS3 and Higher

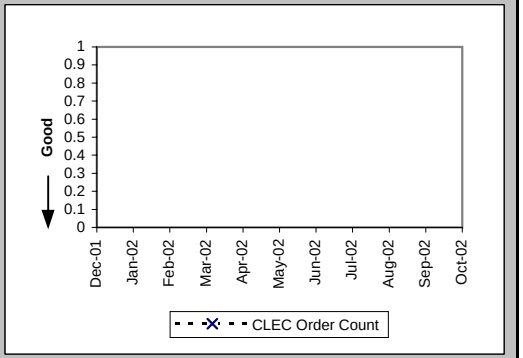
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						531	4	132.75	106.51			
Jan-02						567	7	81.00	114.68			
Feb-02						779	11	70.82	98.21			
Mar-02						736	5	147.20	131.59			
Apr-02						770	4	192.50	139.52			
May-02						677	4	169.25	172.54			
Jun-02						757	4	189.25	172.54			
Jul-02						845	4	211.25	172.54			
Aug-02						933	4	233.25	172.54			
Sep-02						720	3	240.00	208.81			
Oct-02						789	3	263.00	208.81			



Checklist #14 - Resale - Installation for DS3 and Higher

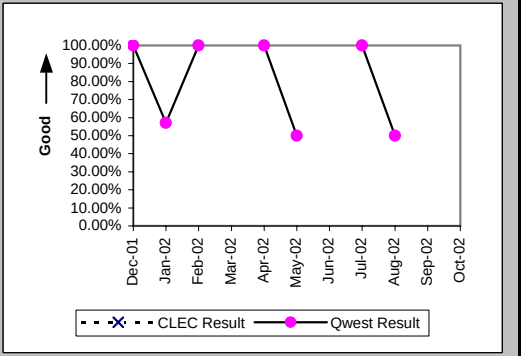
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Repair for DS3 and Higher

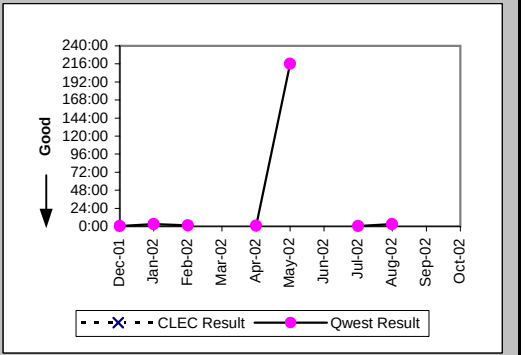
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	7	57.14%	49.49%			
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02												
Oct-02												



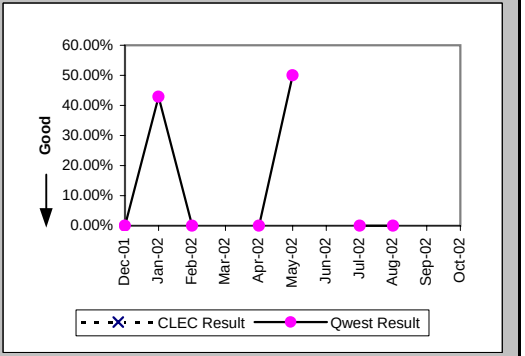
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:30	2	0:15	0:07			
Jan-02						22:14	7	3:11	2:39			
Feb-02						2:09	2	1:04	0:52			
Mar-02												
Apr-02						0:46	1	0:46				
May-02						432:37	2	216:19	305:08			
Jun-02												
Jul-02						0:13	1	0:13				
Aug-02						5:58	2	2:59	1:40			
Sep-02												
Oct-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

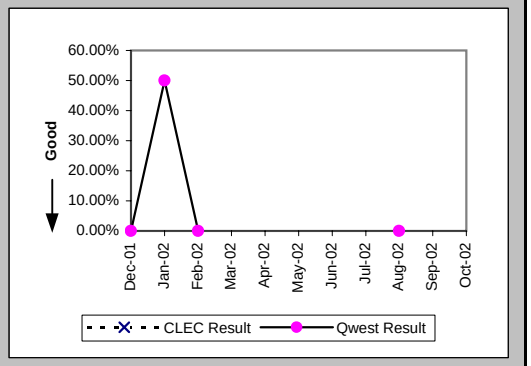
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

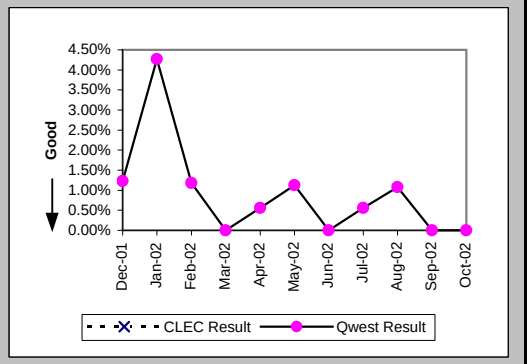
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						3	6	50.00%	50.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02												



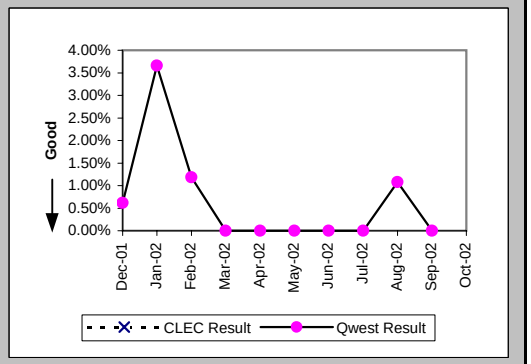
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	163	1.23%	11.01%			
Jan-02						7	164	4.27%	20.21%			
Feb-02						2	169	1.18%	10.81%			
Mar-02						0	174	0.00%	0.00%			
Apr-02						1	178	0.56%	7.47%			
May-02						2	178	1.12%	10.54%			
Jun-02						0	178	0.00%	0.00%			
Jul-02						1	180	0.56%	7.43%			
Aug-02						2	185	1.08%	10.34%			
Sep-02						0	187	0.00%	0.00%			
Oct-02						0	189	0.00%	0.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

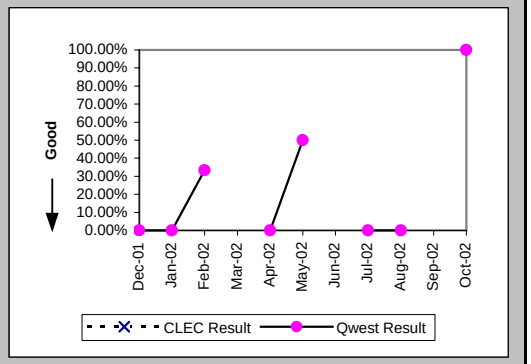
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	163	0.61%	7.81%			
Jan-02						6	164	3.66%	18.77%			
Feb-02						2	169	1.18%	10.81%			
Mar-02						0	174	0.00%	0.00%			
Apr-02						0	178	0.00%	0.00%			
May-02						0	178	0.00%	0.00%			
Jun-02						0	178	0.00%	0.00%			
Jul-02						0	180	0.00%	0.00%			
Aug-02						2	185	1.08%	10.34%			
Sep-02						0	187	0.00%	0.00%			
Oct-02												



Checklist #14 - Resale - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

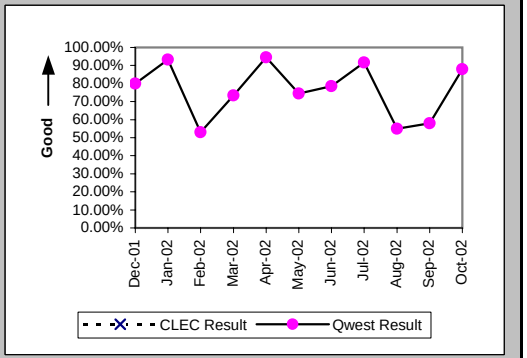
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Frame Relay Installation

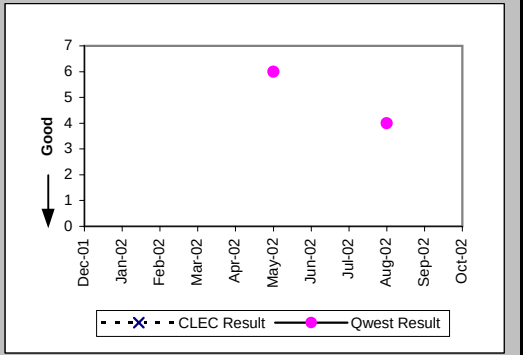
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	10	80.00%	40.00%			
Jan-02						42	45	93.33%	24.94%			
Feb-02						9	17	52.94%	49.91%			
Mar-02						33	45	73.33%	44.22%			
Apr-02						17	18	94.44%	22.91%			
May-02						35	47	74.47%	43.60%			
Jun-02						22	28	78.57%	41.03%			
Jul-02						22	24	91.67%	27.64%			
Aug-02						11	20	55.00%	49.75%			
Sep-02						11	19	57.89%	49.37%			
Oct-02						22	25	88.00%	32.50%			



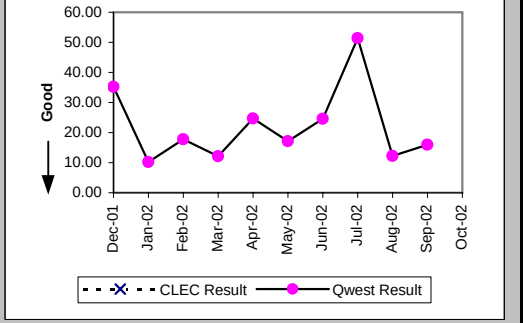
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						18	3	6.00	0.00			
Jun-02												
Jul-02												
Aug-02						4	1	4.00				
Sep-02												
Oct-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

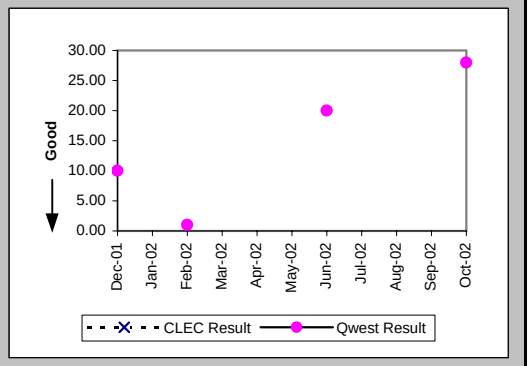
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						141	4	35.25	35.10			
Jan-02						123	12	10.25	12.33			
Feb-02						160	9	17.78	13.75			
Mar-02						157	13	12.08	10.66			
Apr-02						74	3	24.67	23.71			
May-02						189	11	17.18	21.69			
Jun-02						123	5	24.60	19.40			
Jul-02						154	3	51.33	33.65			
Aug-02						122	10	12.20	20.30			
Sep-02						144	9	16.00	9.67			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

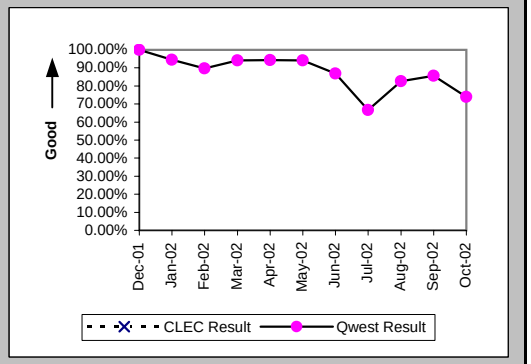
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	1	10.00				
Jan-02												
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02						20	1	20.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						84	3	28.00	0.00			



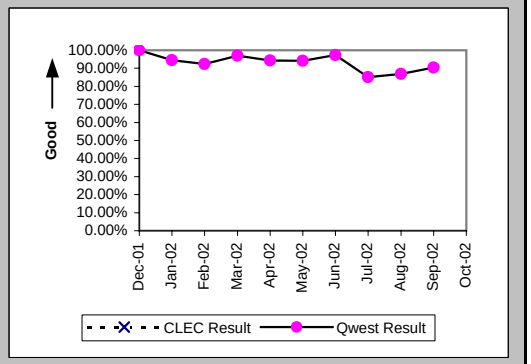
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						34	36	94.44%	22.91%			
Feb-02						35	39	89.74%	30.34%			
Mar-02						32	34	94.12%	23.53%			
Apr-02						33	35	94.29%	23.21%			
May-02						32	34	94.12%	23.53%			
Jun-02						33	38	86.84%	33.80%			
Jul-02						18	27	66.67%	47.14%			
Aug-02						19	23	82.61%	37.90%			
Sep-02						18	21	85.71%	34.99%			
Oct-02						17	23	73.91%	43.91%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

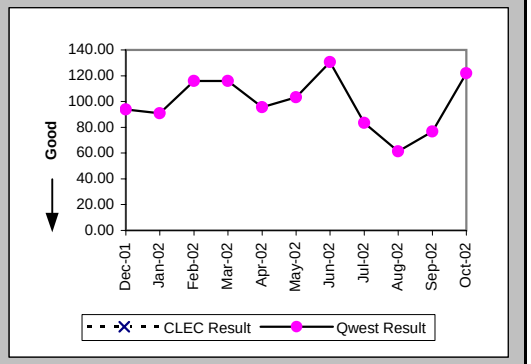
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						34	36	94.44%	22.91%			
Feb-02						36	39	92.31%	26.65%			
Mar-02						33	34	97.06%	16.90%			
Apr-02						33	35	94.29%	23.21%			
May-02						32	34	94.12%	23.53%			
Jun-02						37	38	97.37%	16.01%			
Jul-02						23	27	85.19%	35.52%			
Aug-02						20	23	86.96%	33.68%			
Sep-02						19	21	90.48%	29.35%			
Oct-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

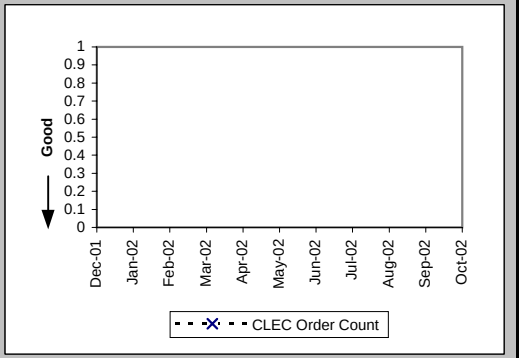
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						656	7	93.71	79.62			
Jan-02						818	9	90.89	84.74			
Feb-02						927	8	115.88	90.96			
Mar-02						1043	9	115.89	102.86			
Apr-02						1050	11	95.45	110.00			
May-02						1239	12	103.25	113.82			
Jun-02						1176	9	130.67	131.15			
Jul-02						918	11	83.45	110.87			
Aug-02						920	15	61.33	96.14			
Sep-02						921	12	76.75	95.65			
Oct-02						853	7	121.86	121.17			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

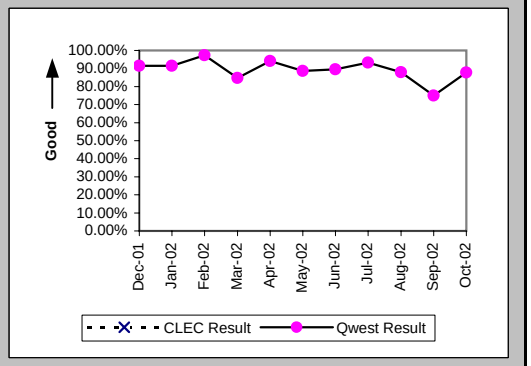
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	



Checklist #14 - Resale - Frame Relay Repair

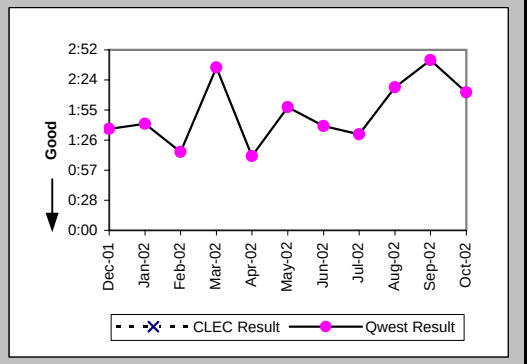
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	35	91.43%	27.99%			
Jan-02						32	35	91.43%	27.99%			
Feb-02						36	37	97.30%	16.22%			
Mar-02						39	46	84.78%	35.92%			
Apr-02						48	51	94.12%	23.53%			
May-02						31	35	88.57%	31.82%			
Jun-02						34	38	89.47%	30.69%			
Jul-02						41	44	93.18%	25.21%			
Aug-02						58	66	87.88%	32.64%			
Sep-02						30	40	75.00%	43.30%			
Oct-02						36	41	87.80%	32.72%			



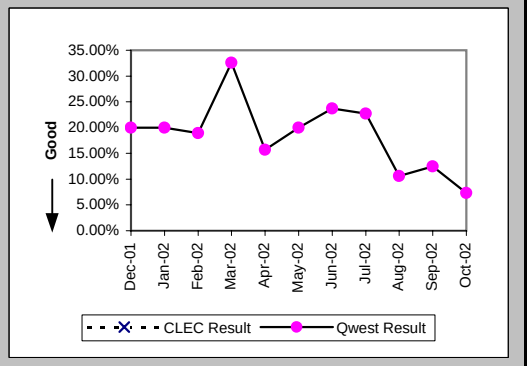
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56:44	35	1:37	2:47			
Jan-02						59:34	35	1:42	2:01			
Feb-02						46:03	37	1:15	1:08			
Mar-02						119:23	46	2:36	4:38			
Apr-02						60:16	51	1:11	1:27			
May-02						68:49	35	1:58	1:59			
Jun-02						63:24	38	1:40	1:57			
Jul-02						67:22	44	1:32	1:15			
Aug-02						150:45	66	2:17	3:20			
Sep-02						108:59	40	2:43	2:35			
Oct-02						90:19	41	2:12	1:54			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

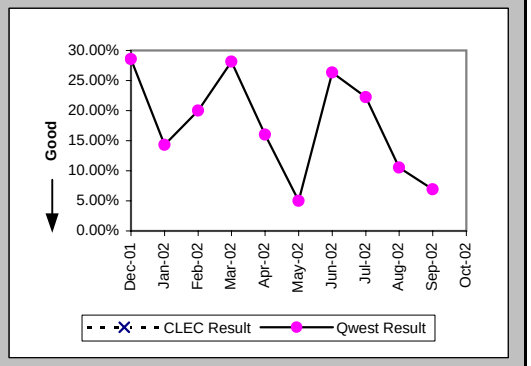
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	35	20.00%	40.00%			
Jan-02						7	35	20.00%	40.00%			
Feb-02						7	37	18.92%	39.17%			
Mar-02						15	46	32.61%	46.88%			
Apr-02						8	51	15.69%	36.37%			
May-02						7	35	20.00%	40.00%			
Jun-02						9	38	23.68%	42.51%			
Jul-02						10	44	22.73%	41.91%			
Aug-02						7	66	10.61%	30.79%			
Sep-02						5	40	12.50%	33.07%			
Oct-02						3	41	7.32%	26.04%			



Checklist #14 - Resale - Frame Relay Repair

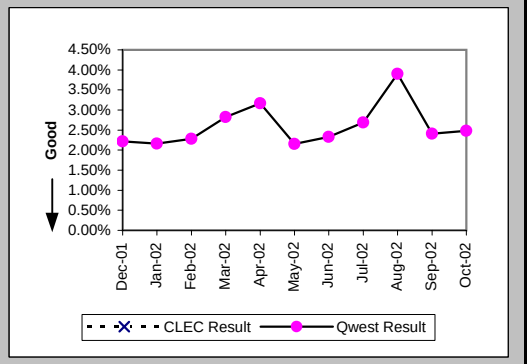
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	14	28.57%	45.18%			
Jan-02						3	21	14.29%	34.99%			
Feb-02						4	20	20.00%	40.00%			
Mar-02						9	32	28.13%	44.96%			
Apr-02						4	25	16.00%	36.66%			
May-02						1	20	5.00%	21.79%			
Jun-02						5	19	26.32%	44.03%			
Jul-02						6	27	22.22%	41.57%			
Aug-02						4	38	10.53%	30.69%			
Sep-02						2	29	6.90%	25.34%			
Oct-02												



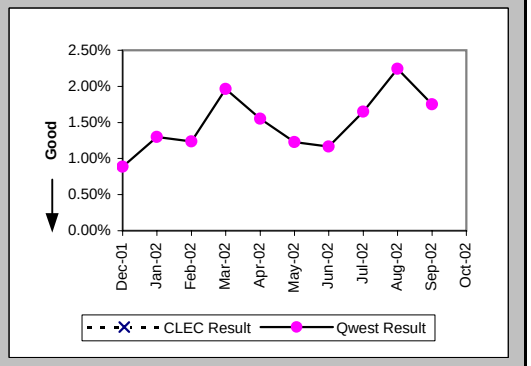
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	1578	2.22%	14.73%			
Jan-02						35	1617	2.16%	14.55%			
Feb-02						37	1619	2.29%	14.94%			
Mar-02						46	1630	2.82%	16.56%			
Apr-02						51	1611	3.17%	17.51%			
May-02						35	1627	2.15%	14.51%			
Jun-02						38	1629	2.33%	15.09%			
Jul-02						44	1636	2.69%	16.18%			
Aug-02						66	1693	3.90%	19.36%			
Sep-02						40	1658	2.41%	15.34%			
Oct-02						41	1651	2.48%	15.56%			

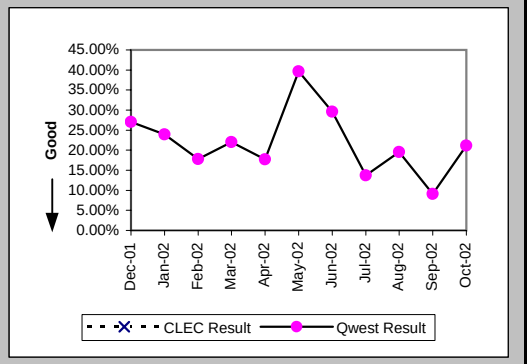


Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1578	0.89%	9.38%			
Jan-02						21	1617	1.30%	11.32%			
Feb-02						20	1619	1.24%	11.05%			
Mar-02						32	1630	1.96%	13.87%			
Apr-02						25	1611	1.55%	12.36%			
May-02						20	1627	1.23%	11.02%			
Jun-02						19	1629	1.17%	10.74%			
Jul-02						27	1636	1.65%	12.74%			
Aug-02						38	1693	2.24%	14.81%			
Sep-02						29	1658	1.75%	13.11%			
Oct-02												



Checklist #14 - Resale - Frame Relay Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	48	27.08%	44.44%			
Jan-02						11	46	23.91%	42.66%			
Feb-02						8	45	17.78%	38.23%			
Mar-02						13	59	22.03%	41.45%			
Apr-02						11	62	17.74%	38.20%			
May-02						23	58	39.66%	48.92%			
Jun-02						16	54	29.63%	45.66%			
Jul-02						7	51	13.73%	34.41%			
Aug-02						16	82	19.51%	39.63%			
Sep-02						4	44	9.09%	28.75%			
Oct-02						11	52	21.15%	40.84%