

ORIGINAL

BELLSOUTH

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EX PARTE OR LATE FILED

November 14, 2002

WRITTEN EX PARTE

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RECEIVED

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

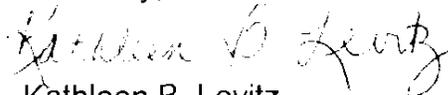
Re: WC Docket No. 02-307 Ex Parte # 2

Dear Ms Dortch:

On November 7, 2002, representatives of BellSouth met with William Maher, Chief of the Wireline Competition Bureau, and members of his staff to discuss BellSouth's discovery that a small number of customers in Florida, Tennessee and Alabama were initially allowed to select BellSouth Long Distance as their interLATA service provider in states in which BellSouth Corporation had not yet, *or* had not at the time the service orders were placed, received authorization to provide in-region interLATA services pursuant to Section 271 of the Communications Act of 1934, as amended. During that meeting, the staff asked that BellSouth respond to a set of questions relating to issues associated with that discovery. Attached to this letter are the requested responses.

In accordance with Section 1.1206, I am filing this notice and a copy with the attached responses and request that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,



Kathleen B. Levitz

Attachment

cc: William Maher
Greg Cooke
Hillary DeNigro
James Davis-Smith
Sara Kyle

Scott Bergmann
Christine Newcomb
William Davenport
Luin Fitch
Beth Keating

Michelle Carey
Craig Stroup
Janice Myles

NOV 14 2002
10:41 AM

OH

Responses to **FCC** Questions Posed During November 7 Meeting

Question No. 1 – Was there any cross-over between the 25 customers in FL, TN and AL with the people who mistakenly received the DSL mailing?

No. BellSouth has confirmed that none of the 25 customers in FL, TN or AL received the DSL mailing

Question No. 2 – Please verify that BellSouth tested the changes to the SOER edits installed between 9/10 and 9/12?

BellSouth completed standard, internal testing on the SOER edits implemented between 9/10 and 9/12. The systems or platforms through which CLECs place orders for service to their customers were unaffected.

Question No. 3 – Did BellSouth remind its Representatives and 3rd party agents about the long distance restrictions and that BellSouth can not sell long distance in FL and TN?

BellSouth reemphasized in the strongest terms to its sales reps and 3rd party agents the existence of restrictions surrounding selling long distance in FL and TN. BellSouth also placed a desktop priority message on all inbound sales agents' computers reminding them that they could not market or offer BellSouth long distance services in FL and TN and provided the area code NPAs that could not receive service. Attachment A is a copy of that message as it appears on the screens of BellSouth consumer representatives and agents. Attachment B is a copy of that message as it appears on the screens of BellSouth Small Business representatives and agents.

Message Manager: Release 6.8.6

From: JMS Group (Message 123456)
Date/Time: Mon Nov 21 12:34:56 2000
Group: JMS MESSAGE MANAGEMENT
Number: 005 377 2756

ATTENTION: Center Leaders, Branches, JMS, Services Dept

SUBJECT: BallSouth Long Distance

SCREENING: BallSouth Long Distance is not available in Florida and Tennessee. Therefore, you will not receive or call 800 numbers until you receive official notification from the telephone company. If a customer is in an unapproved and unapproved state, you will receive an address or service address for the area. For cross-border calls, you will receive an address in the approved state. If you are in a state that is not approved, you will receive an address in the approved state and will not be able to call 800.

Area Codes for Non-Approved States Where 800 is NOT Available:
IL: 312, 352, 305, 307, 850, 904, 601, 704,
772, 954, 305, 706

TX: 423, 615, 731, 855, 301, 331

Questions: Refer to your Coach

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