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EX PARTE

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

**Re: WC Docket No. 02-314 – Application of Qwest
Communications International Inc. for
Authorization to Provide In-Region, InterLATA
Service in the States of Colorado, Idaho, Iowa,
Montana, Nebraska, North Dakota, Utah,
Washington and Wyoming**

Dear Ms. Dortch:

Qwest Communications International Inc. (“Qwest”) hereby submits information in response to questions from the FCC staff regarding differences, if any, between Qwest’s Retail and Wholesale Centrex and Centrex 21 ordering processes.

The internal ordering/provisioning process for Retail and Wholesale is basically the same; once orders have been created, the SOPs distribute all order activity, both retail and wholesale, downstream to all departments for assignments, translations work, installation, and database updates. Differences are found in how the service is ordered by the CLEC vs. the end user customer, and what type of service order activity is normally requested.

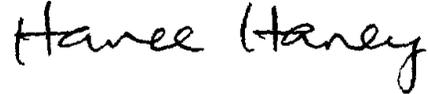
The end user customer calls directly into the Qwest Retail business office. The CLEC places all of their order activity using the LSR process. The information supplied by the retail customer is also provided by the CLEC. In addition, the CLEC supplies additional CLEC specific information (e.g., PON, CLEC contacts, CLEC billing information, etc.).

In the Centrex environment, retail end user customers order new service, new lines, feature changes and additions, moves of service, and

discontinuance of service. While CLECs also place these types of orders, a large portion of CLEC activity is to convert/migrate an existing customer's service.

The 20-page limit does not apply to this filing.

Respectfully submitted,

A handwritten signature in black ink that reads "Hance Haney". The signature is written in a cursive style with a large, prominent "H" and "H" at the beginning and end of the name.

Hance Haney

cc: E. Yockus
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