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**SURFnet**

Marlene ti Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554  
United States of America

November 20, 2002

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IB Docket No. 02-286

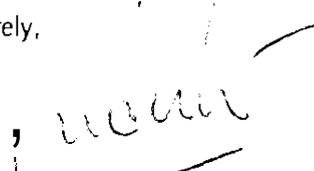
Dear Ms. Dortch.

I am writing on behalf of SURFnet bv, a customer of Global Crossing. SURFnet relies on Global Crossing for global Internet connectivity, lambda services as well as dark fibers. As an extensive user of sophisticated telecommunications services, we have been watching the meltdown in the telecommunications sector with great interest and concern since a reliable telecommunications system is critical to our business. Throughout this period we have been very impressed with Global Crossing's ability to manage through the chaos and consistently deliver quality service and support. In addition, as a more general matter, we view the continued existence of competitors such as Global Crossing to be critical in assuring that innovative, high quality services are available to companies like ours who increasingly depend upon an advanced telecommunications network.

Since October 2001, Global Crossing has kept us informed about its restructuring efforts and has put into effect a plan that we believe will allow it to thrive and prosper upon emergence from bankruptcy, thereby assuring that we will continue to receive reliable, uninterrupted service and that it will remain an important competitive vendor in the telecommunications industry. We believe the proposed investment by each of Singapore Technologies Telemedia Pte Ltd. ("STT") and Hutchison Telecommunications Limited ("HTL") is critical to this restructuring effort and represents a powerful endorsement of Global Crossing's vision and strategy

We understand that the proposed investments by STT and HTL require approvals by the Federal Communications Commission. We urge prompt approval of the proposed investments so that Global Crossing can complete its restructuring plans and continue to provide services that are vital to our success as well.

Sincerely,

  
Boudewijn Nederkoorn,  
Managing Director SURFnet bv

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cc Honorable Michael C Powell, Chairman

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