BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July								June									May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793							3.33%	5,431							3.01%	4,999		
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	9.73%	257	8.89%	284		0.02551	0.3625	YES	6.06%	263	7.33%	464		0.01845	-0.8742	YES	7.64%	370	6.78%	205
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	1.58%	316							2.21%	453							0.88%	457		
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)																				
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																				
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	4.95%	9,617	27.03%	37		0.03573	-6.1795	NO	4.56%	9,120	32.86%	70		0.02503	-11.3031	NO	4.32%	9,001	25.00%	92
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793	10.08%	129		0.01490	-4.8303	NO	3.33%	5,431	11.54%	156		0.01458	-5.6298	NO	3.01%	4,999	11.57%	216
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16							14.29%	7	100.00%	1
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	13.54%	362		0.01863	-1.3992	YES	11.60%	79,170	7.55%	384		0.01638	2.4733	YES	10.41%	86,612	10.28%	253
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	20.00%	5		0.18216	0.0374	YES	21.09%	441	25.00%	4		0.20469	-0.1909	YES	21.66%	434	28.57%	7
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	10.00%	870		0.01079	1.1425	YES	11.63%	78,501	7.81%	1,498		0.00836	4.8098	YES	10.40%	85,789	6.53%	1,424
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	6.45%	31		0.00623	-0.6077	YES	3.24%	374,231	12.00%	25		0.00543	-2.4719	NO	2.97%	346,181	11.90%	42
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	10.00%	20		0.09305	1.1509	YES	21.41%	383	20.41%	49		0.06224	0.1610	YES	21.88%	361	20.00%	70
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778							11.60%	79,170	0.00%	1		0.32028	0.3623	YES	10.41%	86,612	0.00%	1
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	2		0.22329	0.5031	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	3
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	0.00%	1		0.20172	0.2107	YES	3.24%	374,231	0.00%	1		0.17713	0.1831	YES	2.97%	346,181	0.00%	1
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18							10.00%	10							0.00%	15		
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	11.02%	245		0.02020	0.0932	YES	11.60%	79,170	10.11%	386		0.01878	0.8909	YES	10.41%	86,612	7.00%	414
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)	11.21%	56,778							11.60%	79,170							10.41%	86,612		
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)	20.68%	440	0.00%	11		0.12364	1.5726	YES	21.09%	441	30.77%	13		0.11480	-0.8433	YES	21.66%	434	16.67%	6
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)	11.23%	56,131	4.12%	437		0.01516	4.6912	YES	11.63%	78,501	3.96%	828		0.01120	6.8251	YES	10.40%	85,789	3.51%	769
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)	4.25%	333,057	3.65%	301		0.01163	0.5117	YES	3.24%	374,231	3.18%	440		0.00845	0.0726	YES	2.97%	346,181	3.36%	357
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)	20.71%	367	12.50%	24		0.06538	0.9614	YES	21.41%	383	19.35%	31		0.07660	0.2663	YES	21.88%	361	8.33%	48
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	5.56%	18	0.00%	4		0.12662	0.4358	YES	10.00%	10	0.00%	6		0.15492	0.6455	YES	0.00%	15	5.56%	18
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	5.96%	2,868							5.42%	2,899							6.62%	3,264	100.00%	1
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	3.74%	588							5.34%	843							4.70%	723		
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	90							0.00%	21							0.00%	26		
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	4							0.00%	4							0.00%	11		
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	11.21%	56,778	8.00%	25		0.06311	0.5064	YES	11.60%	79,170							10.41%	86,612	36.54%	52
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	4.26%	684,871							3.54%	757,172							3.41%	732,311	0.00%	1
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	20.68%	440							21.09%	441							21.66%	434		
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	7.56%	172							11.85%	270							5.65%	230		
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131							11.63%	78,501							10.40%	85,789		
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.28%	682,774							3.54%	754,118							3.41%	729,649	100.00%	1
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21							8.33%	12							5.00%	20		
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	11.23%	56,131	0.00%	12		0.00116	1.2321	YES	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	5
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	4.26%	682,774	0.00%	2,758		0.00386	11.0759	YES	3.54%	754,118	0.00%	3,357		0.00320	11.0713	YES	3.41%	729,649	0.00%	3,874
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	20.71%	367							21.41%	383							21.88%	361		
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	4.76%	21	0.00%	14		0.07348	0.6481	YES	8.33%	12	0.00%	14		0.10873	0.7664	YES	5.00%	20	0.00%	12
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	5.18%	10,245	6.99%	529		0.00968	-1.8331	NO	4.63%	9,833	6.81%	726		0.00806	-2.4560	NO	4.63%	9,599	7.22%	485
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	2.86%	6,575							3.46%	6,554							3.05%	5,935		
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16							14.29%	7		
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	2							0.00%	3		
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	5.41%	386	10.57%	331		0.01693	-3.0489	NO	7.49%	334	9.31%	462		0.01890	-0.9842	YES	6.56%	363	11.17%	365
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.52%	573							0.17%	1,183							0.68%	886		
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	9	100.00%	1		0.00000		NO	0.00%	2							0.00%	9	0.00%	1
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	87							1.60%	50							0.00%	88		
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)	4.95%	9,617							4.56%	9,120							4.32%	9,001		
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	2.88%	5,793							3.33%	5,431							3.01%	4,999		
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16							14.29%	7		
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1										
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)	6.25%	2,096	15.80%	107		0.02399	-4.0173	NO	7.36%	2,107	9.26%	162		0.02128	-0.8940	YES	7.41%	2,497		
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)																				
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)									0.00%	1										
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)																				
		Average Completion Notice Interval - Mechanized																				
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	6.53	90,667			26,478				4.30	55,558			18,977				3.63	78,319		
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9,172				1.24	681,302			6,907				1.11	752,227		
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	6.53	372			32,540				13.37	363			54,591				6.62	380		
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.80	21			6.441				14.07	12		
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	78.12	2,005			188,251				66.03	2,038			246,965				74.39	2,071		
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)																	17.37	1		
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.45	1,314	26,627	0.74237	8.2121	YES	4.33	56,194	1.23	1,161	19,165	0.56624	5.4550	YES	3.88	78,986	0.44	1,140
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345	0.79	63,582	9,220	0.03815	13.9066	YES	1.25	693,392	0.83	46,137	6,998	0.03204	12.8266	YES	1.12	755,277	0.75	38,869
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	1.45	389,550	0.81	22,961	10,067	0.06837	9.4665	YES	1.37	349,349	0.87	16,906	7,900	0.05899	8.4860	YES	1.26	379,208	0.77	19,810
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	1.15	330,795	0.77	40,621	8,107	0.04262	8.9745	YES	1.13	334,043	0.80	29,231	5,879	0.03586	9.0252	YES	0.99	376,071	0.73	19,059
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	8.63	436	2.00	8	36,083	12.87366	0.5151	YES	13.65	436	0.37	7	59,857	22.80480	0.5823	YES	6.15	436	2.21	9
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	1.06	205	0.02	2	3.967	2.82962	0.3675	YES	1.69	172	1.37	1	7.376	7.39744	0.0707	YES	3.05	270		
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	0.65	55			0.356				1.25	35			2.036				2.67	90		
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	1.16	210	0.02	2	4.471	3.17638	0.3609	YES	2.05	137	1.37	1	8.200	6.22985	0.0634	YES	3.14	180		
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	16.21	64,439			107.859				12.80	56,938			104.397				6.74	81,835		
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	16.21	64,439			107.859				12.80	56,938			104.397				6.74	81,835		
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	9.60	441			40.859				22.92	526			76.141				13.41	459		
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	9.60	441			40.859				22.92	526			76.141				13.41	459		
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	4.08	9,524	21.89	94	52.882	5.48126	-3.2499	NO	6.40	9,596	13.28	142	35.427	2.99486	-2.2960	NO	9.17	9,113		
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902			9.072				1.52	5,789			11.236				1.15	5,431		
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	45.23	327	14.31	139	111.039	11.24299	2.7456	YES	36.49	248	23.83	136	97.859	10.44165	1.4036	YES	42.99	255	9.38	150
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	5.87	342			29.177				4.97	312			36.426				6.74	450		
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)																				
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)																				
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	4.08	9,524	0.43	2	21.455	15.17267	0.2400	YES	6.40	9,596			24.574				9.17	9,113	17.02	1
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,902	0.57	1	9.072	9.07312	0.0725	YES	1.52	5,789	0.55	1	11.236	11.23735	0.0860	YES	1.15	5,431	0.83	2
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	3.28	7			8.463				1.04	14			1.851				15.13	16		
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	20.82	308	63,160	3.60790	-3.9568	NO	4.33	56,194	8.32	309	30.265	1.72758	-2.3100	NO	3.88	78,986	10.03	287
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.627				4.33	56,194			19.165							

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Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)				
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)		0.02340	-0.4026	YES
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)				
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)		0.02131	-9.7043	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)		0.01187	-7.2188	NO
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)		0.37409	-2.2913	NO
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)		0.01923	0.0697	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)		0.15694	-0.4404	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)		0.00816	4.7449	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)		0.02620	-3.4104	NO
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)		0.05400	0.3468	YES
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (%)		0.30540	0.3409	YES
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (%)		0.17625	0.5901	YES
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (%)		0.16077	-0.1750	YES
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (%)				
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (%)		0.01505	2.2638	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (%)		0.16932	0.2948	YES
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (%)		0.01106	5.2310	YES
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (%)		0.00899	-0.4349	YES
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (%)		0.06352	2.1332	YES
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (%)		0.00000		NO
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)		0.24863	-3.7559	NO
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)		0.04236	-6.1874	NO
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)		0.18156	0.1860	YES
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)				
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)				
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.18147	-5.3227	NO
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)		0.13653	0.7618	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)		0.00292	11.6626	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)				
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)		0.07958	0.6283	YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)		0.00977	-2.6509	NO
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)				
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)		0.01653	-2.3112	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)		0.00000		YES
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)				
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)				
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)				
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)				
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)				
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)				
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)				
		Average Completion Notice Interval - Mechanized				
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	17.863			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	27.580			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	235.717			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	18.134	0.54064	5.9999	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	7.324	0.03809	9.7937	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	8.335	0.06075	7.9143	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	6.134	0.04555	5.8185	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	38.575	12.99978	0.4571	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	12.876			
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	14.147			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	12.231			
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	72.434			
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	72.434			
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	56.223			
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	56.223			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	30.738			
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	8.356			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	56.397			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	69.813	8.87901	4.9991	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	30.290			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	30.738	30.73955	-0.2553	YES
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	8.356	5.01000	0.1061	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	56.397			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	36.514	2.15924	-2.9386	NO
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	71.48	5	137.940	62.05204	-1.0964	YES	9.50	446	46.23	2	65.360	46.32018	-0.7910	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.351				9.50	446			41.829			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.06	867	23.027	0.77063	6.2211	YES	5.64	89,477	0.23	845	22.779	0.78836	6.8704	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS) excl SB Or	0.87	322,856	0.02	3	5.066	2.92476	0.2932	YES	0.95	358,636	0.06	6	6.030	2.46171	0.3613	YES
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.03	15	19.979	5.25783	0.6888	YES	4.24	377	0.41	16	18.242	4.65625	0.8235	YES
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423			20.351				9.50	446			41.829			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.351				9.50	446			41.829			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877			23.027				5.64	89,477			22.779			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,856			5.066				0.95	358,636			6.030			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386			19.979				4.24	377			18.242			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3			0.394				0.51	5			0.432			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	4.93	53,915	13.81	75	54.393	6.28506	-1.4138	YES	5.77	71,591	10.83	116	26.783	2.49600	-2.0357	NO
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	4.07	423	356.47	1	20.351	20.38499	-17.2871	NO	9.50	446	18.32	5	41.829	18.61104	-0.4638	YES
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	4.07	423			20.351				9.50	446			41.829			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.91	52,877	0.04	250	23.027	1.45980	3.3398	YES	5.64	89,477	0.22	274	22.779	1.37881	3.9321	YES
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.87	322,856	0.03	313	5.066	0.26647	2.9403	YES	0.95	358,636	0.17	233	6.030	0.39516	1.9589	YES
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	3.65	386	0.02	10	19.979	6.39923	0.5880	YES	4.24	377	0.23	18	18.242	4.40111	0.9113	YES
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.32	3	0.05	6	0.394	0.26662	1.0288	YES	0.51	5	0.44	8	0.662	0.37743	0.1755	YES
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	206.76	2,654			489.758				249.11	2,819			495.197			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Design	21.35	605			79.172				19.13	948			63.957			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Design	116.18	339			279.405				156.90	303			338.882			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Design	222.39	44			313.723				237.45	47			316.423			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	R&B	4.93	53,915			22.981				5.77	71,591			22.603			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B	0.96	681,974			5.659				1.07	761,164			6.775			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B	4.07	423			20.351				9.50	446			41.829			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B	2.94	163			12.801				1.00	272			14.056			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027				5.64	89,477			22.779			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640			5.577				1.06	758,462			6.679			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				4.24	377			18.242			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4			0.328				5.64	89,477			36.917			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.91	52,877			23.027	0.10869	3.3423	YES	1.06	758,462	0.80	2,847	6.679	0.12540	3.8427	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.96	678,640	0.80	2,843	5.577				4.24	377			18.242			
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	3.65	386			19.979				15.58	6	0.50	6	36.917	19.93756	0.7564	YES
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	0.35	4	0.55	2	0.377	0.32660	-0.5006	YES	8.62	11,215	21.21	271	74.075	4.55379	-2.7844	NO
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	7.21	14,770	18.81	321	58.032	3.27403	-3.5442	NO	2.22	7,396			19.254			
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.36	8,999			11.349				4.19	19			10.146			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	1.15	17			4.253				1.68	1			0.000			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.00	1			0.000				65.83	1,591	28.24	245	216.621	15.00414	2.5060	YES
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	137.11	737	51.59	251	372.993	27.25894	3.1374	YES	7.63	891			38.158			
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	8.68	1,173			53.298				201.09	180			378.527			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop >= DS1	201.17	119			315.894				99.30	96			206.696			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop >= DS1	74.67	81			231.153				3.96	10,344			23.725			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.65	14,202			20.863				0.81	6,329			6.030			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.12	8,281			9.431				4.19	19			10.146			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	1.15	17			4.253											
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	1.00	1			0.000											
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	77.37	1,865	56.23	42	204.962	31.98365	0.5984	YES	84.95	2,383	46.41	34	230.943	39.88798	0.9662	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
		Average Completion Notice Interval - Non-Mechanized																	
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	Diagnostic			27.85	22				Diagnostic			86.00	5				Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			17.79	582				Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	Diagnostic			20.94	329				Diagnostic			9.77	1,684				Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			10.15	775				Diagnostic			7.85	1,135				Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	Diagnostic			7.49	490				Diagnostic			13.72	549				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			14.72	265				Diagnostic			10.56	3				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	Diagnostic			94.59	8				Diagnostic			28.43	4				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	Diagnostic			223.47	1				Diagnostic								Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			28.43	4				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			223.47	1				Diagnostic								Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic			32.08	40				Diagnostic
B.2.28.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	Diagnostic			30.20	34				Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			37.04	125				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	Diagnostic			46.61	92				Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			2.28	25				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			2.37	138				Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic			1.97	44				Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			2.13	276				Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			62.30	57				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	Diagnostic			28.60	54				Diagnostic			17.37	2				Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			23.26	3				Diagnostic			17.73	48				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			6.00	3				Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			15.41	46				Diagnostic			0.04	4				Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			21.22	5				Diagnostic			0.02	1				Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			0.02	6				Diagnostic			21.00	2				Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			22.08	1				Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			20.75	1				Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			22.94	2				Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								Min			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	8.63	436	21.33	3	36.922	21.38986	-0.5937	YES	13.65	436	0.02	3	59.857	34.67729	0.3931	YES	8.15	438	0.02	2
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	436		
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	8.53	60,667	0.41	924	26.478	0.87767	6.9738	YES	4.30	55,558	1.51	774	18.977	0.89883	4.0805	YES	3.63	78,319	0.51	1,311
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197	0.17	11	7.962	2.40660	0.4059	YES	1.11	332,570	1.92	19	5.726	1.31367	-0.6139	YES	0.96	373,927	0.40	14
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372	0.30	19	32.640	7.67700	0.7692	YES	13.37	363	2.48	14	64.501	17.59251	0.6169	YES	8.62	380	1.91	35
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3	0.07	1	0.476	0.55008	0.4242	YES	2.58	18			6.885				16.75	10		
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385			26.527				4.33	56,194			19.165				3.68	78,966		
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.527				4.33	56,194			19.165				3.68	78,966		
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	8.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197			7.962				1.11	332,570			5.726				0.96	373,927		
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.501				8.62	380		
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3			0.476				2.58	18			6.885				16.75	10		
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	11.81	166	49.544	3.85054	-1.3675	YES	4.33	56,194	7.60	232	37.702	2.48038	-1.3569	YES	3.68	78,966	16.77	344
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	6.54	61,385			26.527				4.33	56,194			19.165				3.68	78,966		
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	8.63	436	0.02	9	36.083	12.15106	0.7092	YES	13.65	436	0.56	11	59.857	18.27388	0.7162	YES	8.15	438	23.35	11
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	8.63	436			36.083				13.65	436			59.857				8.15	438		
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	8.53	60,667	0.47	412	26.478	1.30890	4.6342	YES	4.30	55,558	1.58	454	18.977	0.91445	2.9818	YES	3.63	78,319	0.99	808
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.14	329,197	0.29	251	7.962	0.50399	1.6839	YES	1.11	332,570	1.39	291	5.726	0.33581	-0.8402	YES	0.96	373,927	1.01	426
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	6.53	372	0.18	17	32.640	8.09525	0.7835	YES	13.37	363	1.22	23	64.501	13.88835	0.8745	YES	8.62	380	0.62	27
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	0.30	3	0.11	13	0.476	0.30513	0.6092	YES	2.58	18	1.16	4	6.885	3.80592	0.3736	YES	16.75	10	0.08	6
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	210.55	3,054			437.754				186.19	2,744			441.705				140.01	2,849		
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	19.98	687			107.904				20.85	580			107.909				17.04	840		
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	93.73	5			181.942				67.85	90			119.208				123.13	21		
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	43.08	3			68.099				0.78	4			0.955				8.62	3		
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	6.54	61,385	0.63	1	26.527	26.62698	0.2220	YES									3.68	78,966		
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	1.32	720,345			9.220												1.12	755,277		
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	8.63	436			36.083												8.15	438		
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	1.06	265			3.987												3.05	270		
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	8.53	60,667			26.478				4.30	55,558			18.977				3.63	78,319		
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000			9.172				1.24	681,302			6.907				1.11	752,227		
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.501				8.62	380		
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9			0.563				2.60	21			6.441				14.07	12		
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	6.53	60,667	0.81	3	26.478	15.28741	0.3742	YES	4.30	55,558	4.21	7	18.977	7.17291	0.0127	YES	3.63	78,319	0.02	1
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.31	718,000	0.62	2,699	9.172	0.17888	3.9009	YES	1.24	681,302	0.67	2,400	6.907	0.14124	4.0230	YES	1.11	752,227	0.72	3,003
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	6.53	372			32.640				13.37	363			64.501				8.62	380		
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	0.71	9	0.62	5	0.563	0.31410	0.2913	YES	2.60	21	0.44	3	6.441	3.97549	0.5428	YES	14.07	12	1.23	2
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	7.98	10,170	17.33	227	49.143	3.29792	-2.8438	NO	11.78	10,204	18.82	271	73.931	4.55024	-1.5471	YES	14.43	9,806	9.38	150
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	2.13	8,614			28.087				2.24	6,566			30.217				2.43	6,550		
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	3.28	7			6.463				1.04	14			1.851				15.13	16		
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)									1.07	1			0.000				0.74	2		
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	207.20	868	41.38	320	508.469	34.56841	4.7976	YES	276.46	382	25.71	244	743.924	61.61913	4.1018	YES	259.55	331	24.59	299
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	6.01	904			44.168				11.11	569			43.017				4.93	1,181		
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	93.70	5	0.02	1	181.960	199.32667	0.4700	YES	151.43	9			258.464				0.02	2		
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	1.60	94			6.672				0.70	67			0.689				2.03	59		
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	4.08	9,524			21.455				6.40	9,506			24.574				9.17	9,113		
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	1.22	5,002			9.072				1.52	5,788			11.236				1.15	5,431		
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	3.28	7			6.463				1.04	14			1.851				15.13	16		
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)																	0.98	1		
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	78.12	2,605	76.88	18	188.251	44.56995	0.0278	YES	66.03	2,038	217.26	5	377.325	168.95171	-0.8952	YES	74.39	2,071	65.68	3
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)																	17.37	1		
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)																				
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)																				
		Average Completion Notice Interval - Non-Mechanized																				
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			24.85	13				Diagnostic			34.44	31
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)			13.96	6				Diagnostic								Diagnostic				
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			15.90	1				Diagnostic				
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			15.87	395				Diagnostic			17.07	363
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)			45.16	498				Diagnostic			12.11	1,271				Diagnostic			10.09	2,003
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)			9.43	1,386				Diagnostic			11.32	845				Diagnostic			10.53	1,451
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)			7.13	916				Diagnostic			13.70	426				Diagnostic			8.93	552
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)			13.93	470				Diagnostic			26.35	7				Diagnostic			19.03	2
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)			13.04	6				Diagnostic			8.06	2				Diagnostic			6.09	9
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)			10.99	2				Diagnostic								Diagnostic			0.03	5
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)			0.38	3				Diagnostic			8.06	2				Diagnostic			13.87	4
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)			21.60	1				Diagnostic			14.03	1				Diagnostic			158.22	2
B.2.28.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)			15.08	2				Diagnostic								Diagnostic				
B.2.28.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)								Diagnostic			30.12	129				Diagnostic			27.78	282
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)			22.19	166				Diagnostic								Diagnostic				
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			0.02	1				Diagnostic				
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			26.44	145				Diagnostic			35.65	312
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)			32.57	205				Diagnostic								Diagnostic				
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)			20.37	1				Diagnostic								Diagnostic				
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			6.81	37				Diagnostic			4.20	69
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)			19.96	33				Diagnostic			0.68	126				Diagnostic			0.73	154
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)			1.06	111				Diagnostic								Diagnostic				
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			26.59	51				Diagnostic			27.00	95
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)			33.77	66				Diagnostic								Diagnostic				
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			18.32	2				Diagnostic			20.13	2
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			18.72	94				Diagnostic			21.47	180
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)			18.40	76				Diagnostic			19.13	12				Diagnostic			24.07	11
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)			19.41	4				Diagnostic			6.08	8				Diagnostic			7.06	13
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)			12.56	10				Diagnostic								Diagnostic				
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic			15.32	1
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)			17.25	1				Diagnostic								Diagnostic				
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			17.90	2				Diagnostic			17.82	1
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)			21.05	1				Diagnostic			14.62	1				Diagnostic			15.89	1
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				

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BellSouth Monthly Performance Summary

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	36.575	27.33588	0.2975	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.49630	6.2067	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	1.98227	0.3861	YES
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	7.09959	1.0718	YES
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	56.519	3.05392	-4.2639	NO
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	18.134			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	60.839	18.57257	-0.6184	YES
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	38.575			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	17.893	0.63272	4.1862	YES
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	5.920	0.28700	-0.0912	YES
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	40.713	8.10873	0.9858	YES
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	29.692	15.33308	1.0871	YES
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	348.205			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	81.725			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	163.177			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	14.465			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	18.134			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	7.324			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	38.575			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	12.876			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	17.893	17.80341	0.2022	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	7.231	0.13221	3.0042	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	40.713			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	27.580	21.06479	0.6096	YES
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	69.940	5.75411	0.8774	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	26.970			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	58.397			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	0.342			
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	589.421	48.89782	4.8052	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	25.946			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	6.153			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	30.738			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	8.356			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	58.397			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	0.000			
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	235.717	136.18958	0.0625	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)				
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	0.000			
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)				
		Average Completion Notice Interval - Non-Mechanized				
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)				Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			55.73	6				Diagnostic			55.29	8				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			66.60	4				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.26	10				Diagnostic			20.97	11				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			14.67	4				Diagnostic			19.98	4				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			40.57	4				Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			15.52	1				Diagnostic			19.55	2				Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			23.80	1				Diagnostic			43.55	3				Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			1.80	203				Diagnostic			3.18	412				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			0.62	4				Diagnostic			4.31	5				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			42.39	125				Diagnostic			35.60	161				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			51.31	83				Diagnostic			73.78	79				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)	Diagnostic			67.12	84				Diagnostic			53.99	57				Diagnostic
	Total Service Order Cycle Time - Mechanized																		
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.25	503				Diagnostic			4.06	830				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.12	19,266				Diagnostic			0.88	37,059				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.46	7,170				Diagnostic			0.38	17,531				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.51	12,096				Diagnostic			1.33	19,528				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.53	101				Diagnostic			4.93	90				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.29	84				Diagnostic			12.78	18				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.21	1				Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.91	105				Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic								Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.48	21				Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.50	2				Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic								Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July						June							May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.28.11.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)			36.89	13				Diagnostic			43.16	10				Diagnostic			25.88	22
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)			19.87	1				Diagnostic								Diagnostic			17.52	2
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)			16.09	13				Diagnostic			11.35	3				Diagnostic			17.61	19
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)			14.99	13				Diagnostic			18.66	9				Diagnostic			18.22	14
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic			30.66	4
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)			18.27	3				Diagnostic								Diagnostic				
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic			21.76	66
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)			16.87	10				Diagnostic								Diagnostic				
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			0.23	5				Diagnostic				
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)			7.01	2				Diagnostic			4.34	354				Diagnostic			4.12	349
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)			4.24	354				Diagnostic								Diagnostic				
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic			1.94	11				Diagnostic			0.69	12
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)			2.30	15				Diagnostic			29.48	254				Diagnostic			32.20	574
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)			27.06	362				Diagnostic								Diagnostic				
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			0.02	1				Diagnostic				
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)			20.37	1				Diagnostic								Diagnostic				
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			37.91	84				Diagnostic			55.06	202
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)			76.16	68				Diagnostic								Diagnostic				
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			43.45	1				Diagnostic				
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic				
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic			72.34	98				Diagnostic			54.36	159
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)			66.53	72				Diagnostic												
		Total Service Order Cycle Time - Mechanized																Diagnostic				
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			3.87	631				Diagnostic			3.58	503
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.55	717				Diagnostic			0.78	23,631				Diagnostic			0.68	20,484
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			0.80	35,163				Diagnostic			0.44	12,719				Diagnostic			0.40	12,196
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.44	18,625				Diagnostic			1.13	10,912				Diagnostic			1.08	8,286
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.22	16,358				Diagnostic			3.86	4				Diagnostic			5.70	1
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic								Diagnostic				
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)			4.77	30				Diagnostic			4.68	112				Diagnostic				
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			10.77	5				Diagnostic			10.69	5
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			11.69	10				Diagnostic								Diagnostic				
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.59	106				Diagnostic			5.05	86
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.94	118				Diagnostic								Diagnostic				
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			3.78	53
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic				
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			5.38	2				Diagnostic				
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.76	1				Diagnostic			5.16	2
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			7.11	1				Diagnostic								Diagnostic				
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.28.11.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)				Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)				Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)				Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)				Diagnostic
		Total Service Order Cycle Time - Mechanized				
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic

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				September							August							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.89	2,209				Diagnostic			0.75	2,299				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	180				Diagnostic			6.29	105				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.08	63				Diagnostic			6.50	77				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized																		
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.23	152				Diagnostic			3.64	173				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.42	3,862				Diagnostic			1.41	7,677				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.29	2,832				Diagnostic			1.31	4,641				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch Inv/FL (days)	Diagnostic			1.77	1,050				Diagnostic			1.57	3,036				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch Inv/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.45	6				Diagnostic			4.66	5				Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.53	9				Diagnostic			14.11	7				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.61	32				Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.46	26				Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.85	413				Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.86	500				Diagnostic			4.39	2				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			8.90	6				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.38	41				Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.01	24				Diagnostic								Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			5.75	136				Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.87	127				Diagnostic			5.71	139				Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic			7.68	8				Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.67	7				Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.79	386				Diagnostic			0.82	523				Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			2.21	1				Diagnostic			1.65	4				Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.67	17				Diagnostic			10.17	12				Diagnostic
B.2.30.18.1.1		Digital Loop < DS1/<10 circuits/Dispatch/FL (days)																	

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July						June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.74	2,062				Diagnostic			0.81	1,766				Diagnostic			0.80	2,262
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			6.59	38				Diagnostic			5.12	113				Diagnostic			10.89	5
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			6.27	54				Diagnostic			6.37	66
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.35	56				Diagnostic								Diagnostic				
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
	Total Service Order Cycle Time - Partially Mechanized									Diagnostic								Diagnostic				
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			3.63	149				Diagnostic			3.33	185
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.07	178				Diagnostic			1.41	8,376				Diagnostic			1.46	10,184
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.28	6,129				Diagnostic			1.22	5,978				Diagnostic			1.36	7,354
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.06	3,880				Diagnostic			1.87	2,400				Diagnostic			1.80	2,830
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.62	2,249				Diagnostic			2.89	1				Diagnostic			7.20	2
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			4.46	4				Diagnostic								Diagnostic				
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)			6.53	3				Diagnostic			4.24	5				Diagnostic				
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)			11.67	3				Diagnostic			12.33	11				Diagnostic			11.95	79
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.61	56				Diagnostic			5.89	49
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.29	43				Diagnostic								Diagnostic				
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)			4.21	405				Diagnostic			3.97	442				Diagnostic			4.15	418
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			2.13	1				Diagnostic			3.94	16				Diagnostic			2.98	5
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			8.40	6				Diagnostic			5.66	6				Diagnostic			7.90	6
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			4.03	1				Diagnostic								Diagnostic				
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			8.67	147
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			6.11	51				Diagnostic			6.62	72				Diagnostic				
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			12.17	6
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)			7.12	1				Diagnostic			8.24	4				Diagnostic				
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.71	510
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)			5.97	215				Diagnostic			5.50	209				Diagnostic			5.49	241
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165				Diagnostic			6.55	21
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			8.78	12				Diagnostic			6.49	12				Diagnostic			7.76	6
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3				Diagnostic				
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7				Diagnostic			0.94	686
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.91	583				Diagnostic			0.94	558				Diagnostic				
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)			0.36	2				Diagnostic			9.80	16				Diagnostic			11.95	79
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			9.10	5				Diagnostic												
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)																				

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			Standard Deviation	Standard Error	Zscore	Equity
3.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Partially Mechanized				
3.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
3.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
3.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
3.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
3.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
3.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
3.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			7.81	49				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	50				Diagnostic								Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			12.81	6				Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic								Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized																		
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			13.27	1				Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			9.01	4				Diagnostic								Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.91	274				Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.76	127				Diagnostic			1.75	554				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.74	159				Diagnostic								Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic			3.08	1				Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.29	1				Diagnostic			6.98	2				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.26	367				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.98	101				Diagnostic			2.87	167				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			3.07	58				Diagnostic								Diagnostic
B.2.31.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.86	8				Diagnostic			5.04	9				Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.83	21				Diagnostic			9.89	51				Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			4.60	4				Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			3.06	8				Diagnostic			1.78	2				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.26	14				Diagnostic			4.64	19				Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			8.04	1				Diagnostic								Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.67	9				Diagnostic			3.70	14				Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.86	1				Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.81	1				Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.83	3				Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.90	184				Diagnostic			0.88	300				Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.01	29				Diagnostic			9.33	58				Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			7.36	28				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			11.98	7				Diagnostic			11.47	22				Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.30.18.1.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.12	74				Diagnostic			7.15	55
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.77	77				Diagnostic								Diagnostic				
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)			12.15	1				Diagnostic								Diagnostic				
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
	Total Service Order Cycle Time - Non-Mechanized									Diagnostic								Diagnostic				
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			13.76	6
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic								Diagnostic				
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			3.42	200				Diagnostic			3.47	154
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.02	226				Diagnostic			1.89	485				Diagnostic			1.84	351
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.55	555				Diagnostic								Diagnostic			3.50	5
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic			7.21	1				Diagnostic				
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic			6.02	2				Diagnostic			5.07	1
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			7.21	1				Diagnostic			3.50	5
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			1.46	308				Diagnostic			1.35	222
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.10	364				Diagnostic			2.66	177				Diagnostic			2.09	129
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			2.41	191				Diagnostic			12.30	1				Diagnostic			13.79	1
B.2.31.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)			17.32	2				Diagnostic								Diagnostic				
B.2.31.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.79	50				Diagnostic			5.16	64
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.78	24				Diagnostic								Diagnostic				
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			9.46	75				Diagnostic			10.56	124
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.36	62				Diagnostic								Diagnostic				
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.61	1				Diagnostic								Diagnostic				
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			6.54	5				Diagnostic			3.73	4
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			4.03	5				Diagnostic			4.22	16
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			4.32	4				Diagnostic								Diagnostic				
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)			4.62	33				Diagnostic			4.41	27				Diagnostic			4.27	42
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			8.86	1
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.59	29				Diagnostic			4.80	39
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.10	3				Diagnostic			3.77	5
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic								Diagnostic			6.02	2
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.28	1
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic								Diagnostic				
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.06	1				Diagnostic				
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)			4.86	1				Diagnostic								Diagnostic				
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.13	9
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			8.08	3				Diagnostic				
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic								Diagnostic			4.10	1
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic								Diagnostic			4.88	2
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			3.99	2				Diagnostic			8.00	4
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.17	6				Diagnostic			4.08	2				Diagnostic				
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic								Diagnostic				
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			19.97	1				Diagnostic								Diagnostic				
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.69	36
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)			6.17	2				Diagnostic								Diagnostic				
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5				Diagnostic			1.02	305
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.94	325				Diagnostic			0.97	316				Diagnostic				
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			1.31	6
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)			2.03	10				Diagnostic			1.28	6				Diagnostic			8.79	184
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			7.61	104				Diagnostic			7.96	120				Diagnostic				
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)			12.61	1				Diagnostic								Diagnostic				
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.90	58
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			7.71	24				Diagnostic			6.93	18				Diagnostic				
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			6.12	1				Diagnostic				
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			12.13	56
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)			11.79	26				Diagnostic			13.28	36				Diagnostic				
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic												
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)																				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.30.18.1.2	P-10	Digital Loop < DS1/<=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time - Non-Mechanized				
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.31.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.19	440				Diagnostic			4.00	700				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.16	18,045				Diagnostic			0.94	33,154				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			9.47	5,146				Diagnostic			0.39	14,088				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.52	11,899				Diagnostic			1.34	19,068				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.91	1				Diagnostic			3.40	6				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.60	91				Diagnostic			5.00	80				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.49	69				Diagnostic			11.45	12				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.44	73				Diagnostic			4.60	100				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.06	1				Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.19	25				Diagnostic			3.48	21				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.67	3				Diagnostic			6.50	2				Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.89	2,206				Diagnostic			0.75	2,299				Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.23	155				Diagnostic			5.89	89				Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.55	75				Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.09	61				Diagnostic								Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																	
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.11	139				Diagnostic			3.55	156				Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			1.40	3,595				Diagnostic			1.41	6,938				Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic																

BellSouth Monthly Performance Summary

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			July						June							May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.31.21.2.1	[illegible]	[illegible]								Diagnostic								Diagnostic				
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Mechanized																				
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			3.86	561				Diagnostic			3.55	460
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.46	629				Diagnostic			0.97	9,989				Diagnostic			0.79	9,793
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.01	17,595				Diagnostic			0.48	4,092				Diagnostic			0.41	4,907
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.42	6,568				Diagnostic			1.31	5,897				Diagnostic			1.18	4,898
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch trk/FL (days)			1.37	11,027				Diagnostic			3.66	4				Diagnostic			5.70	1
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			15.01	1				Diagnostic								Diagnostic				
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic				
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch trk/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			4.81	96				Diagnostic				
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.95	24				Diagnostic								Diagnostic				
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			10.69	5
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)			11.88	9				Diagnostic			10.90	7				Diagnostic				
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			4.99	83
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)			4.94	118				Diagnostic			4.61	103				Diagnostic				
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			3.78	53
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20				Diagnostic				
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			6.38	2				Diagnostic				
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.16	2
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1				Diagnostic				
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			5.36	1
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			5.29	5
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic			6.80	2,252
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.74	2,057				Diagnostic			0.81	1,765				Diagnostic				
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			10.69	5
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			6.97	31				Diagnostic			5.27	96				Diagnostic				
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			6.43	83
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			6.26	54				Diagnostic			6.26	52				Diagnostic				
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
		Total Service Order Cycle Time (offered) - Partially Mechanized																				
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic				
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic			3.38	165
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)			2.97	165				Diagnostic			3.69	120				Diagnostic			1.30	5,466
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			1.26	5,558				Diagnostic			1.44	4,667				Diagnostic				
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)																				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.31.21.2.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized				
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized				
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.27	2,607				Diagnostic			1.33	4,061				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.74	968				Diagnostic			1.53	2,877				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.02	2				Diagnostic								Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.57	5				Diagnostic			5.02	4				Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			10.80	6				Diagnostic			14.45	4				Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.53	24				Diagnostic			4.67	30				Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.85	494				Diagnostic			3.85	413				Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.52	2				Diagnostic			4.39	2				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.84	8				Diagnostic			6.00	6				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.07	23				Diagnostic			6.38	38				Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			9.16	1				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.80	126				Diagnostic			5.75	136				Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.48	175				Diagnostic			5.71	133				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.41	4				Diagnostic			7.61	7				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.81	4				Diagnostic			7.67	7				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			0.73	508				Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.77	372				Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.65	4				Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			9.73	6				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.97	11				Diagnostic								Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			7.66	46				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.47	47				Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			12.77	5				Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			12.22	20				Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized																		
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			10.06	3				Diagnostic			13.27	1				Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.00	247				Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.76	121				Diagnostic			1.87	445				Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			1.80	134				Diagnostic			1.31	204				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.00	82				Diagnostic			2.96	151				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			3.07	52				Diagnostic			3.08	1				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			4.29	1				Diagnostic			6.98	2				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			6.98	2				Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			5.84	7				Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.71	7				Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

		July							June							May			
		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)		1.06	3,437				Diagnostic			1.27	2,931				Diagnostic			1.25	4,239
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)		1.58	2,119				Diagnostic			1.72	1,756				Diagnostic			1.66	2,227
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)		4.46	4				Diagnostic			2.89	1				Diagnostic			7.20	2
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)							Diagnostic								Diagnostic				
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)							Diagnostic								Diagnostic				
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			3.54	4				Diagnostic				
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)		6.53	3				Diagnostic								Diagnostic				
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			12.96	9				Diagnostic			12.19	64
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)		12.51	2				Diagnostic								Diagnostic				
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			5.59	53				Diagnostic			5.90	44
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)		5.35	40				Diagnostic								Diagnostic				
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			3.98	440				Diagnostic			4.13	411
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)		4.21	404				Diagnostic			3.92	13				Diagnostic			2.98	5
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)		2.13	1				Diagnostic			5.66	6				Diagnostic			9.03	4
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)		6.59	5				Diagnostic								Diagnostic				
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)		4.03	1				Diagnostic								Diagnostic				
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			6.56	71				Diagnostic			6.66	145
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)		6.11	51				Diagnostic								Diagnostic				
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic			7.03	2				Diagnostic			12.36	5
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)		7.12	1				Diagnostic								Diagnostic				
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			5.54	267				Diagnostic			5.69	501
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)		5.96	214				Diagnostic			5.51	165				Diagnostic			5.49	241
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)		5.51	106				Diagnostic			8.02	10				Diagnostic			8.55	21
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)		8.28	11				Diagnostic			7.58	3				Diagnostic			7.75	6
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)		7.64	11				Diagnostic								Diagnostic				
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic			2.62	7				Diagnostic				
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)		1.50	3				Diagnostic			0.93	526				Diagnostic			0.92	865
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)		0.86	548				Diagnostic								Diagnostic				
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)		0.33	1				Diagnostic			10.06	13				Diagnostic			12.19	64
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)		6.92	5				Diagnostic								Diagnostic				
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)		6.94	70				Diagnostic			7.00	70				Diagnostic			7.19	53
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)		12.15	1				Diagnostic								Diagnostic				
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
	Total Service Order Cycle Time (offered) - Non-Mechanized																				
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic			13.78	6
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)		22.22	1				Diagnostic								Diagnostic				
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic			3.47	142
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)		4.30	197				Diagnostic			3.45	181				Diagnostic			1.82	272
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)		1.61	484				Diagnostic			2.00	387				Diagnostic			1.33	171
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)		1.11	286				Diagnostic			1.51	233				Diagnostic			2.66	101
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)		2.45	168				Diagnostic			2.74	154				Diagnostic			5.07	1
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)		6.09	4				Diagnostic			6.02	2				Diagnostic				
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)							Diagnostic			7.21	1				Diagnostic				
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)							Diagnostic			7.21	1				Diagnostic				
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)		17.32	2				Diagnostic			12.30	1				Diagnostic			13.79	1
B.2.34.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic			5.10	56
B.2.34.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)		4.81	22				Diagnostic			5.79	43				Diagnostic				
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)							Diagnostic								Diagnostic				
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)							Diagnostic								Diagnostic				

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			Standard Deviation	Standard Error	Zscore	Equity
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	[redacted]			Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized				
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	[redacted]			Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)				Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)				Diagnostic
B.2.34.4.1.1	P-10	Combg (other)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)				Diagnostic

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			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.31	20				Diagnostic			10.31	44				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.16	2				Diagnostic			5.38	3				Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			3.05	7				Diagnostic			1.76	2				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.56	12				Diagnostic			4.78	17				Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			8.64	1				Diagnostic								Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.56	7				Diagnostic			3.94	11				Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.78	1				Diagnostic			5.88	1				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.93	1				Diagnostic			3.99	1				Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.11	3				Diagnostic			7.01	2				Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.30	5				Diagnostic			4.41	5				Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.47	2				Diagnostic			4.02	1				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			8.81	1				Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			2.86	2				Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.86	181				Diagnostic			0.87	378				Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			0.33	2				Diagnostic			1.07	2				Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.63	27				Diagnostic			9.72	50				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.19	17				Diagnostic			7.25	27				Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			12.74	6				Diagnostic			11.96	20				Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Disconnect Timeliness				40.95%	5,728				NO			37.50%	5,613				NO
B.2.35	P-12	LNP/FL (%)	>= 95% w in 15 min																
		% Completions w/o Notice or < 24 hours																	
B.2.36.1.1	P-5	Switch Ports/Dispatch/FL (%)	<= 5%																
B.2.36.1.2	P-5	Switch Ports/Non-Dispatch/FL (%)	<= 5%			0.00%	17				YES			0.00%	3				YES
B.2.36.2.1	P-5	Local Interoffice Transport/Dispatch/FL (%)	<= 5%																
B.2.36.2.2	P-5	Local Interoffice Transport/Non-Dispatch/FL (%)	<= 5%			8.18%	1,174				NO			10.00%	1,860				NO
B.2.36.3.1	P-5	Loop + Port Combinations/Dispatch/FL (%)	<= 5%			16.52%	24,879				NO			18.85%	47,649				NO
B.2.36.3.2	P-5	Loop + Port Combinations/Non-Dispatch/FL (%)	<= 5%			0.00%	10,706				YES			0.00%	23,517				YES
B.2.36.3.3	P-5	Loop + Port Combinations/Switch Based Orders/FL (%)	<= 5%			29.01%	14,173				NO			37.21%	24,132				NO
B.2.36.3.4	P-5	Loop + Port Combinations/Dispatch In/FL (%)	<= 5%																
B.2.36.4.1	P-5	Combo (other)/Dispatch/FL (%)	<= 5%																
B.2.36.4.2	P-5	Combo (other)/Non-Dispatch/FL (%)	<= 5%			7.50%	158				NO			2.74%	146				YES
B.2.36.5.1	P-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	<= 5%																
B.2.36.5.2	P-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	<= 5%			5.53%	199				NO			2.53%	198				YES
B.2.36.6.1	P-5	UNE ISDN/Dispatch/FL (%)	<= 5%																
B.2.36.6.2	P-5	UNE ISDN/Non-Dispatch/FL (%)	<= 5%			0.00%	41				YES			0.00%	22				YES
B.2.36.7.1	P-5	Line Sharing/Dispatch/FL (%)	<= 5%			0.00%	213				YES			0.00%	134				YES
B.2.36.7.2	P-5	Line Sharing/Non-Dispatch/FL (%)	<= 5%			7.50%	160				NO			4.41%	204				YES
B.2.36.8.1	P-5	2W Analog Loop Design/Dispatch/FL (%)	<= 5%																
B.2.36.8.2	P-5	2W Analog Loop Design/Non-Dispatch/FL (%)	<= 5%			9.60%	667				NO			10.51%	590				NO
B.2.36.9.1	P-5	2W Analog Loop Non-Design/Dispatch/FL (%)	<= 5%			0.00%	13				YES			16.67%	6				NO
B.2.36.9.2	P-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.10.1	P-5	2W Analog Loop w/INP Design/Dispatch/FL (%)	<= 5%																
B.2.36.10.2	P-5	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	<= 5%			0.00%	2				YES			0.00%	1				YES
B.2.36.11.1	P-5	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	<= 5%																
B.2.36.11.2	P-5	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	<= 5%			38.46%	52				NO			47.50%	80				NO
B.2.36.12.1	P-5	2W Analog Loop w/LNP Design/Dispatch/FL (%)	<= 5%																
B.2.36.12.2	P-5	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	<= 5%			35.26%	190				NO			39.09%	197				NO
B.2.36.13.1	P-5	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	<= 5%			40.00%	250				NO			27.27%	165				NO
B.2.36.13.2	P-5	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	<= 5%			0.00%	3				YES								
B.2.36.14.1	P-5	Other Design/Dispatch/FL (%)	<= 5%																
B.2.36.14.2	P-5	Other Design/Non-Dispatch/FL (%)	<= 5%			0.00%	1				YES			0.00%	1				YES
B.2.36.15.1	P-5	Other Non-Design/Dispatch/FL (%)	<= 5%																
B.2.36.15.2	P-5	Other Non-Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.16.1	P-5	INP (Standalone)/Dispatch/FL (%)	<= 5%																
B.2.36.16.2	P-5	INP (Standalone)/Non-Dispatch/FL (%)	<= 5%																

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			July								June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	8.66	73	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	9.46	75	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	10.69	115
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	12.81	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	4.09	7	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.04	4	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	3.73	4
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	3.63	3	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.03	5	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.22	16
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	4.62	33	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.49	26	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.35	41
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	6.86	1
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	4.07	17	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.67	21	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.92	37
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	5.49	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	3.58	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	3.77	5
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	6.02	2
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	4.16	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	5.26	1
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.06	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	4.86	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	5.07	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	6.08	3	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	6.13	9
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	8.13	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.10	1
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	5.21	5	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	3.99	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.66	2
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	4.86	4	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	4.08	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	8.00	4
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	19.97	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	6.17	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	8.79	33
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	2.13	2	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	0.35	5	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	0.93	312	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	0.96	296	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	1.01	287
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]	1.76	8	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	1.76	4	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	1.35	5
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	7.84	93	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	8.06	114	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	6.86	170
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	12.81	1	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	7.67	23	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	7.06	16	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	7.09	50
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	[redacted]	[redacted]	11.91	23	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	13.49	34	[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]	12.12	54
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic	[redacted]	[redacted]		
		Disconnect Timeliness																				
B.2.35	P-12	LNP/FL (%)	[redacted]	[redacted]	25.47%	12,428	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	37.05%	6,472	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	28.82%	11,674
		% Completions w/o Notice or < 24 hours																				
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	6	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	7.14%	14	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	0.00%	25
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	[redacted]	[redacted]	10.33%	1,500	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	10.10%	1,327	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	12.81%	1,163
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	[redacted]	[redacted]	22.94%	43,509	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	22.18%	34,223	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	20.09%	33,693
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)	[redacted]	[redacted]	0.00%	23,865	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	19,725	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	21,375
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/FL (%)	[redacted]	[redacted]	50.82%	19,644	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	52.37%	14,498	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	54.96%	12,318
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	2	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	1	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	50.00%	2
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	[redacted]	[redacted]	3.01%	166	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	1.90%	211	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	5.26%	190
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)	[redacted]	[redacted]	7.59%	237	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	5.02%	239	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	4.93%	426
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.7.1	P-6	Line Sharing/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	26	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	30	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	2.17%	46
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	[redacted]	[redacted]	0.00%	108	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	126	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	0.00%	129
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	[redacted]	[redacted]	9.62%	260	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	5.20%	269	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	5.88%	238
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	[redacted]	[redacted]	10.95%	612	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	9.59%	678	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	9.60%	802
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	[redacted]	[redacted]	0.00%	16	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	3.03%	33	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	4.55%	22
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	1	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]	0.00%	1
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]	0.00%	1	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]		
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	[redacted]	[redacted]	0.00%	1	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)	[redacted]	[redacted]	46.79%	109	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	55.26%	152	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	32.91%	234
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	[redacted]	[redacted]	25.00%	300	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	37.64%	348	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	35.76%	713
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	[redacted]	[redacted]	31.29%	163	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	52.05%	219	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	38.35%	339
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	1	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)	[redacted]	[redacted]	0.00%	6	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]	16.00%	50
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]		

BellSouth Monthly Performance Summary
Florida Permanent, September 2002 - May 2002

			Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)				Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)				Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)				Diagnostic
		Disconnect Timeliness				
B.2.35	P-12	DNP/FL (%)				NO
		% Completions w/o Notice or < 24 hours				
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)				
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)				
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)				YES
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)				
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch hv/FL (%)				NO
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)				NO
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)				
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)				NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)				
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)				YES
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)				
B.2.36.7.1	P-6	Line Sharing/Dispatch/FL (%)				YES
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)				YES
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)				
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)				YES
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)				YES
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)				
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)				
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)				
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)				
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)				NO
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)				NO
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)				
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)				
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)				NO
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)				
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)				
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)				

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			Benchmark/ Analog	September BST Measure	September BST Volume	September CLEC Measure	September CLEC Volume	September Standard Deviation	September Standard Error	September Zscore	September Equity	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	<= 5%											0.00%	3				YES
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	<= 5%			34.28%	2,647				NO			24.04%	3,253				NO
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	<= 5%			6.57%	350				NO			2.86%	336				YES
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	<= 5%			9.69%	227				NO			11.31%	221				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.20.1	P-6	Line Splitting/Dispatch/FL (%)	<= 5%																
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/FL (%)	<= 5%																
B.2.36.21.1	P-6	EELs/Dispatch/FL (%)	<= 5%			9.82%	112				NO			7.14%	70				NO
B.2.36.21.2	P-6	EELs/Non-Dispatch/FL (%)	<= 5%																
		% Cooperative Test Attempts for xDSL																	
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	179				YES			100.00%	176				YES
B.2.37.2	P-8	xDSL Other/FL (%)	>= 95% of requests																
		Service Order Accuracy																	
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			99.55%	220				YES			100.00%	220				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.01%	101				YES			91.11%	90				NO
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	37				YES			100.00%	21				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	18				YES			94.12%	17				NO
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			99.00%	200				YES			97.60%	250				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	250				YES			99.43%	350				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			97.30%	74				YES			98.98%	98				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			97.87%	86				YES			98.98%	99				YES
		Unbundled Network Elements - Maintenance and Repair																	
		Missed Repair Appointments																	
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	9.77%	98,056							10.55%	118,207						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.22%	48,845							1.00%	57,060						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.60%	993	0.00%	5		0.01474	0.1739	YES	0.69%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	0.00%	638	0.00%	10		0.00000		YES	0.14%	703	0.00%	9		0.01254	0.1125	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	9.94%	99,830	7.75%	6,667		0.00376	5.7944	YES	10.63%	120,112	8.51%	7,939		0.00357	11.5273	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.28%	49,644	1.55%	2,002		0.00256	-1.0602	YES	1.08%	58,247	0.58%	2,449		0.00213	1.0359	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	42		0.04562	2.1317	YES	10.44%	122,932	1.52%	66		0.03765	2.3708	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	9.77%	101,999	0.00%	33		0.05166	1.8806	YES	10.44%	122,932	0.00%	25		0.06117	1.7071	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	0.00%	41		0.07436	4.5726	YES	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	19		0.03151	0.6090	YES	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	2.98%	203	1.81%	124		0.01990	0.6956	YES	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.00%	174	0.00%	36		0.00000		YES	0.53%	190	0.00%	47		0.01179	0.4495	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	34.00%	3,985	13.51%	37		0.07524	2.6188	YES	37.21%	4,115	11.11%	18		0.11418	2.2854	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	1.92%	8,496	0.00%	40		0.02174	0.8825	YES	2.04%	7,385	0.90%	21		0.03093	0.6611	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	9.94%	99,830	4.11%	633		0.01193	4.8866	YES	10.63%	120,112	1.93%	821		0.01079	8.1552	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	9.94%	99,830	1.68%	119		0.02744	3.0095	YES	10.63%	120,112	0.00%	155		0.02477	4.2908	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	8.75%	97,806	12.90%	876		0.01007	-3.1274	NO	10.53%	117,925	8.77%	1,072		0.00942	1.8724	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	1.04%	41,705	7.32%	41		0.01582	-3.9704	NO	0.94%	49,933	0.00%	27		0.01833	0.5053	YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	1.96%	2,169	0.00%	0				YES	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.25%	2,416	0.00%	0				YES	0.79%	2,541	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	9.94%	99,830	0.00%	2		0.21153	0.4697	YES	10.63%	120,112	0.00%	1		0.30621	0.3449	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.28%	49,644	0.00%	1		0.11229	0.1137	YES	1.08%	58,247	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	29.38%	4,649	1.27%	158		0.03985	7.6502	YES	31.87%	4,964	2.76%	181		0.03527	8.2512	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	1.75%	9,291	0.00%	55		0.01775	0.9981	YES	1.85%	8,212	0.00%	66		0.01666	1.1112	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	1.37%	877	3.21%	218		0.00879	-2.0959	NO	1.92%	1,253	0.47%	214		0.01014	1.4284	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.29%	1,018	0.00%	94		0.00584	0.5043	YES	0.80%	1,006	0.00%	87		0.00993	0.8012	YES
		Customer Trouble Report Rate																	
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	1.86%	5,261,144							2.24%	5,284,051						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.92%	5,261,144							1.08%	5,284,051						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/ DS3 - Interoffice	1.75%	56,627	0.34%	1,468		0.00350	4.0363	YES	2.33%	56,656	0.27%	1,456		0.00405	5.0728	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice	1.13%	56,627	0.68%	1,468		0.00281	1.5875	YES	1.24%	56,656	0.62%	1,456		0.00296	2.1061	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	1.78%	5,601,297	1.27%	527,133		0.00019	26.7090	YES	2.13%	5,627,184	1.54%	514,192		0.00021	27.7436	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.38%	527,133		0.00014	37.3443	YES	1.04%	5,627,184	0.48%	514,192		0.00015	37.7012	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.66%	6,371,012	1.98%	2,118		0.00275	-1.3862	YES	1.92%	6,408,291	3.23%	2,044		0.00306	-4.2775	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.66%	6,371,012	1.56%	2,118		0.00275	0.1561	YES	1.92%	6,408,291	1.22%	2,044		0.00306	2.2660	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.35%	292,190	0.82%	5,029		0.00166	3.3028	YES	1.46%	281,126	0.94%	5,211		0.00169	3.0946	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	0.38%	5,029		0.00243	10.4319	YES	2.63%	281,126	0.42%	5,211		0.00227	9.7299	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.95%	21,260	1.88%	6,584		0.00138	-6.7372	NO	0.82%	21,357	2.06%	6,600		0.00127	-9.7362	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.82%	21,260	0.55%	6,584		0.00126	2.1291	YES	0.89%	21,357	0.71%	6,600		0.00133	1.3364	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.35%	292,190	1.88%	1,971		0.00264	-1.9451	NO	1.46%	281,126	0.94%	1,918		0.00277	1.8905	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.91%	292,190	2.03%	1,971		0.00385	2.2790	YES	2.63%	281,126	1.10%	1,918		0.00372	4.1205	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.07%	65,258		0.00053	15.4531	YES	2.13%	5,627,184	1.20%	67,312		0.00057	16.1489	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	1.78%	5,601,297	0.18%	65,258		0.00053	30.4377	YES	2.13%	5,627,184	0.23%	67,312		0.00057	33.6151	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	1.86%	5,261,144	2.26%	38,462		0.00070	-5.9630	NO	2.23%	5,284,051	2.80%	38,307		0.00077	-7.3982	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.79%	5,261,144	0.11%	38,462		0.00046	15.0631	YES	0.94%	5,284,051	0.07%	38,307		0.00050	17.5435	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.28%	769,715	0.00%	90		0.00590	0.5056	YES	0.36%	781,107	1.15%	87		0.00644	-1.2238	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.11%	769,715	0.00%	90		0.00591	0.5315	YES	0.33%	781,107	0.00%	87		0.00612	0.5320	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	1.78%	5,601,297	0.37%	544		0.00572	2.4713	YES	2.13%	5,627,184	0.18%	557		0.00619	3.1579	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.89%	5,601,297	0.18%	544		0.00404	1.7403	YES	1.04%	5,627,184	0.00%	557		0.00431	2.4010	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	1.25%	372,918	1.40%	11,304		0.00106	-1.4262	YES	1.34%	365,859	1.57%	11,503		0.00109	-2.1786	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	2.40%	372,918	0.49%	11,304		0.00149	13.4733	YES	2.26%	365,859	0.57%	11,503		0.00141	11.9886	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	0.17%	501,731	3.03%	7,186		0.00050	-57.6000	NO	0.25%	508,987	3.10%	6,895		0.00060	-47.5607	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.20%	501,731	1.31%	7,186		0.00053	-20.6728	NO	0.20%	508,987	1.26%	6,895		0.00054	-19.7616	NO
		Maintenance Average Duration																	
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.05	98,056			27.231				22.32	118,207			25.597			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.37	48,845			15.876				7.28	57,060			17.472			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	3.91	993	1.97	5	3.635	1.62956	1.1866	YES	3.87	1,320	2.35	4	3.872	1.83661	0.8242	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice	1.44	638	1.73	10	1.894	0.60354	-0.4729	YES	1.82	703	2.04	9	2.453	0.82260	-0.5138	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.00	99,830	16.68	6,667	27.223	0.34387	15.4515	YES	22.26	120,112	16.21	7,939	25.582	0.29848	20.4214	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.32	49,644	4.16	2,002	18.027	0.36535	8.6299	YES	7.23	58,247	4.22	2,449	17.389	0.35829	8.3967	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	5.11	42	27.057	4.17563	3.9576	YES	21.91	122,932	8.41	66	26.061	3.20676	4.6275	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.64	101,999	2.73	33	27.057	4.71076	4.0153	YES	21.91	122,932	1.48	25	26.061	5.21273	3.9192	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	4.50	41	32.374	5.22144	2.8077	YES	61.70	4,115	4.63	49	323.500	46.48655	1.2275	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	1.86	8,496	1.71	19	10.206	2.34408	-0.0226	YES	8.03	7,385	1.37	22	179.616	38.35135	0.1736	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	6.23	203	4.38	124	6.573	0.74918	2.4876	YES	7.13	175	6.74	136	11.222	1.26286	-1.2409	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	1.09	174	3.82	36	2.792	0.51127	-3.2095	NO	2.34	190	3.13	47	3.859	0.62860	-1.2509	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	28.65	3,985	18.70	37	32.374	5.65014	1.1502	YES	61.70	4,115	35.44	18	323.500	76.41615	0.3435	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	1.86	8,496	7.10	40	10.206	1.61753	-3.3635	NO	8.03	7,385	9.19	21	179.616	39.25121	-0.0206	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.00	99,830	6.12	633	27.223	1.06544	14.6279	YES	22.26	120,112	5.10	821	25.582	0.89586	19.1623	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.00	99,830	2.59	119	27.223	2.49706	7.7745	YES	22.26	120,112	1.83	155	25.582	2.05811	9.6367	YES
B.3.3.9.1	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.05	97,806	14.19	876	27.237	0.92437	8.5000	YES	22.30	117,925	13.16	1,072	25.556	0.78414	11.8557	YES
B.3.3.9.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.79	41,705	9.02	41	16.530	2.58290	-0.4791	YES	7.60	49,933	7.37	27	14.270	2.74701	0.0841	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	5.26	2,169	0.00	0	6.576			YES	6.88	2,820	5.30	1	38.674	38.68078	0.0351	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	2.05	2,416	0.00	0	4.561			YES	13.22	2,541	0.00	0	254.410			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.00	99,830	11.00	2	27.223	19.24954	0.5713	YES	22.26	120,112	17.00	1	25.582	25.58197	0.2057	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.32	49,644	0.00	1	16.027	16.02743	0.4566	YES	7.23	58,247	0.00	0	17.389			YES

BellSouth Monthly Performance Summary

Florida Permanent, September 2002 - May 2002

			July							June								May			
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume
B.2.36.17.1	P-5	LNP (Standalone)/Dispatch/FL (%)			0.00%	5				YES			0.00%	12				YES			0.00%	1
B.2.36.17.2	P-5	LNP (Standalone)/Non-Dispatch/FL (%)			23.08%	3,056				NO			28.70%	2,749				NO			30.52%	3,352
B.2.36.18.1	P-5	Digital Loop < DS1/Dispatch/FL (%)			5.87%	392				NO			3.50%	429				YES			5.15%	602
B.2.36.18.2	P-5	Digital Loop < DS1/Non-Dispatch/FL (%)																				
B.2.36.19.1	P-5	Digital Loop >= DS1/Dispatch/FL (%)			13.25%	249				NO			11.61%	224				NO			8.76%	274
B.2.36.19.2	P-5	Digital Loop >= DS1/Non-Dispatch/FL (%)																				
B.2.36.20.1	P-5	Line Splitting/Dispatch/FL (%)																				
B.2.36.20.2	P-5	Line Splitting/Non-Dispatch/FL (%)																				
B.2.36.21.1	P-5	EELs/Dispatch/FL (%)			11.76%	68				NO			5.95%	84				NO			4.00%	125
B.2.36.21.2	P-5	EELs/Non-Dispatch/FL (%)																				
		% Cooperative Test Attempts for xDSL																				
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	194				YES			100.00%	240				YES			100.00%	256
B.2.37.2	P-8	xDSL Other/FL (%)																				
		Service Order Accuracy																				
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			100.00%	115				YES			100.00%	110				YES			100.00%	120
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			84.42%	77				NO			89.33%	75				NO			87.07%	82
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			96.00%	25				YES			100.00%	25				YES			100.00%	23
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			85.71%	7				NO			90.91%	11				NO			100.00%	5
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			97.33%	150				YES			98.33%	300				YES			98.00%	175
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			97.05%	440				YES			98.02%	405				YES			100.00%	150
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			91.30%	92				NO			97.73%	132				YES			97.90%	143
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			98.57%	70				YES			97.53%	81				YES			98.73%	79
		Unbundled Network Elements - Maintenance and Repair																				
		Missed Repair Appointments																				
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261							7.00%	92,159		
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863							1.79%	54,199		
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01665	0.0831	YES	0.06%	1,209	0.00%	5		0.01268	0.0642	YES	0.29%	1,043	0.00%	8
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	833	0.00%	3		0.00000		YES	0.12%	863	0.00%	10
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	11.85%	129,750	6.66%	8,332		0.00365	14.1498	YES	10.52%	109,903	7.62%	8,550		0.00390	7.4260	YES	7.09%	93,624	4.94%	5,059
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	1.04%	62,896	1.03%	2,724		0.00198	0.0441	YES	1.18%	55,941	0.71%	2,109		0.00240	1.9624	YES	1.85%	55,599	1.08%	2,232
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	11.62%	132,888	0.00%	67		0.03917	2.9678	YES	10.31%	112,543	0.00%	52		0.04219	2.4449	YES	6.97%	96,077	0.00%	52
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	11.62%	132,888	0.00%	42		0.04846	2.3500	YES	10.31%	112,543	0.00%	27		0.05854	1.7619	YES	6.97%	96,077	0.00%	26
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	36.52%	3,136	3.85%	52		0.05804	5.0990	YES	32.70%	2,737	3.28%	61
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21		0.02617	0.5560	YES	1.97%	5,488	0.00%	19
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	5.63%	213	1.97%	152		0.02448	1.4950	YES	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.08%	212	1.02%	98
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	2.56%	234	0.00%	41		0.02878	0.9562	YES	0.00%	212	0.00%	45		0.00000		YES	0.52%	194	0.00%	59
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	43.96%	4,140	17.65%	34		0.08547	3.0788	YES	38.52%	3,136	21.43%	28		0.09238	1.8502	YES	32.70%	2,737	18.18%	22
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	21		0.02918	0.6224	YES	1.46%	6,941	26.32%	19		0.02751	-9.0371	NO	1.97%	5,488	10.00%	40
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	11.85%	129,750	3.06%	881		0.01093	8.0436	YES	10.52%	109,903	3.33%	812		0.01081	6.8556	YES	7.09%	93,624	0.86%	599
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	11.85%	129,750	0.00%	159		0.02565	4.6214	YES	10.52%	109,903	0.43%	230		0.02025	4.9760	YES	7.09%	93,624	0.00%	242
B.3.1.9.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	11.77%	127,526	8.79%	1,012		0.01017	2.9287	YES	10.44%	108,007	8.26%	1,138		0.00911	2.3933	YES	6.98%	91,924	9.97%	1,043
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.91%	54,190	25.35%	71		0.01130	-21.6306	NO	1.05%	47,706	2.78%	36		0.01703	-1.0120	YES	1.75%	45,422	8.45%	71
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1496	YES	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1		0.05656	0.0587	YES	0.46%	3,296	0.00%	0
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	11.85%	129,750	14.29%	7		0.12218	-0.1990	YES	10.52%	109,903	22.22%	9		0.10226	-1.1447	YES	7.09%	93,624	15.79%	19
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	1.04%	62,896	0.00%	0				YES	1.18%	55,941	0.00%	1		0.10806	0.1093	YES	1.85%	55,599	0.00%	1
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	36.31%	5,073	1.50%	200		0.03467	10.0409	YES	31.47%	3,883	2.34%	171		0.03629	8.0280	YES	26.04%	3,510	1.28%	156
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	1.71%	8,903	0.00%	54		0.01788	0.9556	YES	1.30%	7,870	0.00%	63		0.01431	0.9059	YES	1.85%	6,652	0.00%	77
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.91%	1,322	1.71%	234		0.00673	-1.1919	YES	0.98%	1,117	1.95%	205		0.00750	-1.2681	YES	0.71%	980	0.98%	205
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.58%	1,212	0.00%	94		0.00811	0.7119	YES	0.10%	977	1.23%	81		0.00370	-3.0623	NO	0.43%	1,402	0.00%	83
		Customer Trouble Report Rate																				
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479							1.70%	5,419,773		
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479							1.00%	5,419,773		
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	2.57%	56,330	0.35%	1,447		0.00426	5.2054	YES	2.15%	56,300	0.34%	1,451		0.00390	4.6271	YES	1.86%	56,215	0.55%	1,459
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	1.43%	56,330	0.69%	1,447		0.00319	2.3311	YES	1.12%	56,300	0.21%	1,451		0.00262	3.2547	YES	1.54%	56,215	0.69%	1,459
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	2.29%	5,862,517	1.68%	492,827		0.00022	26.7212	YES	1.92%	5,718,894	1.41%	465,057		0.00021	24.2639	YES	1.62%	5,768,545	1.27%	398,459
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	1.11%	5,862,517	0.55%	492,827		0.00016	35.6503	YES	0.96%	5,718,894	0.45%	465,057		0.00015	34.7910	YES	0.96%	5,768,545	0.56%	398,459
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	2.02%	6,592,003	3.41%	1,965		0.00320	-4.3509	NO	1.69%	6,657,525	2.73%	1,903		0.00296	-3.4958	NO	1.43%	6,712,480	2.97%	1,752
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	2.02%	6,592,003	2.14%	1,965		0.00320	-0.3793	YES	1.69%	6,657,525	1.42%	1,903		0.00296	0.9113	YES	1.43%	6,712,480	1.80%	1,752
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	1.54%	269,050	1.01%	5,229		0.00173	3.0321	YES	1.21%	259,588	1.00%	5,180		0.00154	1.3240	YES	1.09%	250,888	1.15%	5,306
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	2.93%	269,050	0.27%	5,229		0.00239	11.1312	YES	2.67%	259,588	0.41%	5,180		0.00229	9.8863	YES	2.19%	250,888	0.36%	5,306
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.85%	24,985	2.32%	6,557		0.00128	-11.4398	NO	0.70%	25,643	1.87%	5,570		0.00116	-10.1028	NO	0.52%	25,990	1.48%	5,643
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.94%	24,985	0.83%	6,557		0.00134	2.3181	YES	0.83%	25,643	0.88%	5,570		0.00126	-1.1279	YES	0.75%	25,990	0.89%	5,643
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	1.54%	269,050	1.49%	2,286		0.00261	0.1974	YES	1.21%	259,588	1.24%	2,251		0.00233	-0.1540	YES	1.09%	250,888	1.01%	2,199
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	2.93%	269,050	0.92%	2,286		0.00359	5.5882	YES	2.67%	259,588	0.84%	2,251		0.00346	5.2882	YES	2.19%	250,888	1.64%	2,199
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	2.29%	5,862,517	1.28%	66,729		0.00058	17.3790	YES	1.92%	5,718,894	1.17%	69,649		0.00053	14.3037	YES	1.62%	5,768,545	0.96%	72,866
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	2.29%	5,862,517	0.23%	66,729		0.00058	35.4631	YES	1.92%	5,718,894	0.33%	69,649		0.00053	30.1157	YES	1.62%	5,768,545	0.33%	72,866
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	2.40%	5,317,607	2.61%	38,757		0.00079	-2.6974	NO	2.01%	5,371,479	2.94%	38,685		0.00072	-12.8696	NO	1.70%	5,419,773	2.42%	43,089
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	1.02%	5,317,607	0.18%	38,757		0.00051	16.2419	YES	0.89%	5,371,479	0.09%	38,685		0.00048	16.5342	YES	0.84%	5,419,773	0.16%	43,089
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.34%	929,486	1.11%	90		0.00612	-1.2629	YES	0.28%	938,831	1.11%	90		0.00559	-1.4844	YES	0.26%	943,935	0.00%	106
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.32%	929,486	0.00%	90		0.00596	0.5360	YES	0.28%	938,831	1.11%	90		0.00557	-1.4958	YES	0.35%	943,935	0.00%	106
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	2.29%	5,862,517	1.25%	559		0.00640	1.6230	YES	1.92%	5,718,894	1.60%	564		0.00584	0.5585	YES	1.62%	5,768,545	3.32%	572
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	1.11%	5,862,517	0.00%	559		0.00446	2.4917	YES	0.96%	5,718,894	0.18%	564		0.00416	1.9230	YES	0.96%	5,768,545	0.17%	572
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	1.38%	367,530	1.74%	11,481		0.00111	-3.2712	NO	1.06%	356,709	1.49%	11,444		0.00098	-4.2299	NO	1.00%	352,037	1.34%	11,814
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	2.42%	367,530	0.47%	11,481		0.00146	13.3989	YES	2.19%	356,709	0.55%	11,444		0.00139	11.7877	YES	1.89%	352,037	0.66%	11,814
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.21%	619,116	3.50%	6,510		0.00056	-58.7883	NO	0.18%	624,227	3.34%	6,130		0.00054	-56.3515	NO	0.16%	626,584	3.55%	5,787
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.20%	619,116	1.44%	6,510		0.00055	-32.8649	NO	0.16%	624,227	1.32%	6,130		0.00051	-22.9586	NO	0.22%	626,584	1.44%	5,787
		Maintenance Average Duration																				
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363				15.50	92,159		
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	8.95	61,817			18.882				7.27	54,863			12.556				5.22	54,199		
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	3.79	1,445	5.32	5	3.461	1.55942	-0.9786	YES	3.49	1,209	4.80	5	2.305	1.12259	-0.0696	YES	3.49	1,043	1.24	8
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.86	808	1.56	10	4.998	1.50031	0.1757	YES	1.60	833	0.93	3	2.111	1.22161	0.5428	YES	1.58	863	2.77	10
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	27.13	129,750	21.65	8,332	29.842	0.33728	16.2349	YES	21.79	109,903	16.13	8,550	23.353	0.29703	12.3082	YES	15.48	93,624	13.81	5,059
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	8.89	62,896	5.40	2,724	17.061	0.33369	10.4641	YES	7.22	55,941	4.84	2,109	12.507	0.27742	8.2279	YES	5.20	55,599	4.00	2,232
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	26.62	132,888	4.66	67	29.684	3.62741	6.0499	YES	21.41	112,543	4.17	52	23.657	3.26142	5.2560	YES	15.24	96,077	3.53	52
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	26.62	132,888	2.30	42	29.684	4.58109	5.3092	YES	21.41	112,543	2.40	27	23.657	4.55336	4.1748	YES	15.24	96,077	2.89	26
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	39.73	4,140	5.21	53	153.423	21.20675	1.6277	YES	38.47	3,136	5.50	52	164.181	22.95564	1.4363	YES	40.09	2,737	4.89	61
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	4.06	7,874	1.16	14	131.284	35.11822	0.0825	YES	2.10	6,941	1.28	21	55.080	12.03314	0.0680	YES	2.80	5,488	2.11	19
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	8.53	213	5.43	152	12.808	1.35991	2.2740	YES	7.46	179	4.76	123	10.474	1.22668	2.2023	YES	6.07	212	4.25	98
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	7.18	234	3.89	41	65.401	11.07265	0.3154	YES	2.41	212	3.70	45	3.193	0.52403	-2.4506	NO	2.73	194	3.58	59
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	39.73	4,140	32.06	34	153.423	26.41998	0.2904	YES	38.47	3,136	30.54	28	164.181	31.16555	0.2547	YES	40.09	2,737	31.32	22
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	4.06	7,874	6.86	21	131.284	28.59662	-0.0976	YES	2.10	6,941	14.37	19	55.080	12.84880	-0.9700	YES	2.80	5,488	10.43	40
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	27.13	129,750	5.51	881	29.842	1.00881	21.4293	YES	21.79	109,903	5.10	812	23.353	0.82257	20.2634	YES	15.48	93,624	3.99	599
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	27.13	129,750	1.60	159	29.842	2.36807	10.6938	YES	21.79	109,903	2.26	230	23.353	1.54149	12.6667	YES	15.48	93,624	2.40	242
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	27.21	127,526	14.95	1,012	29.882	0.94338	12.9960	YES	21.85	108,007	12.89	1,138	23.375	0.89655	12.8655	YES	15.48	91,924	13.46	1,043
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	9.85	54,190	12.10	71	17.329	2.05790	-1.1893	YES	7.79	47,706	8.08	36	12.910	2.15240	0.7952	YES	5.39	45,422	7.03	71
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	5.72	3,138	1.72	1	6.749	6.75020	0.5835	YES	5.91	2,640	2.82	1	30.140	30.14524	0.1094	YES	6.03	2,453	0.00	0
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	2.44	2,967	0.00	0	4.536			YES	2.85	2,616	2.88	1	29.209	29.21449	-0.0011	YES	2.52	3,296	0.00	0
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	27.13	129,750	13.29	7	29.842	11.27948	1.2272	YES	21.79	109,903	26.11	9	23.353	7.76482	-0.6566	YES	15.48	93,624	54.26	19
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	8.89	62,896	0.00	0	17.061			YES	7.22	55,941	3.00	1	12.507	12.50667	0.3372	YES	5.20	55,599	1.00	1