

EX PARTE OR LATE FILED

Stephanie Kost - sbc

96-98

From: "ASHCRAFT, CHARLOTTE K (SWBT)" <ca8856@sbc.com>
To: "mpowell@fcc.gov" <mpowell@fcc.gov>
Date: 9/30/2002 3:07 PM
Subject: sbc

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DEC 26 2002

Federal Communications Commission
Office of the Secretary

Mr Powell,

I am an employee of SWBT with 29 years and 4 months and am sick to see what has happened to my company due to other companies using our network and paying a low price. We have just had our 4th surplus announced since the 1st of the year. WE had 36 splicers and now will have 11. We had 38 repairmen and down to 16. This is to run all of Springfield Missouri and 6 CDO's. This is ridiculous! This last cut is getting people with 26 to 28 years of service **and** there is no where for these people to *yo!* This company can't think of the name) that owed SBC something like 4 million and went bankrupted and we probably won't get a dime of what they owe us. Please **look** at what these regulations are doing to this company and the impact it having on people let alone our customer. We at SWBT have always been dedicated to our company and customers and the company is letting it fall apart before our eyes. Please **fight** for our cause because this is just another setback in the economy and to the country. As you can read I am not good at writing and expressing my point but I had to make an effort to get this stopped and get regulations that are fair for everyone involved. Thank you for listening.
Charlotte Ashcraft

No. of Copies rec'd 0
LET ABOVE

Stephanie Kost - Deregulation Disaster (Local/Long-Distance Phone Service)

From: <ajspears@att.net>
To: <mpowell@fcc.gov>
Date: 10/7/2002 11:07AM
Subject: Deregulation Disaster (Local/Long-Distance Phone Service)

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DEC 26 2002

Federal Communications Commission
Office of the Secretary

I wanted to send a message to you, as the Chairman of the FCC, regarding the ill effects of the deregulation process for Local/Long-Distance telephone providers. Close friends of ours depend on the husband's job at SBC/Ameritech to support their family of four children. Unfortunately, this familie's primary source of income & benefits is going to be wiped out because he is being layed off from his job at Ameritech.

Ameritech claims these layoffs are required primarily because they are being forced to share their infrastructure with competitors at below cost rates without equal access to other markets. This type ofterrible situation seems easily avoided if the process of deregulating public telephone & related services was done in a more equitable manner. I felt it was important to share these experiences with someone in your position so that you were fully aware of what's happening out here.

sincerely,
John Spears
Olmsted Falls, OH

Michael C. Powell
12/13/02

EX PARTE OR LATE FILED

Stephanie Kost - SBC/AMERITECH

96-98

From: Heise <Acme@cris.com>
To: <mpowell@fcc.gov>
Date: 10/7/2002 7:39 PM
Subject: SBC/AMERITECH

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DEC 2 E 2002

Federal Communications Commission
Office of the Secretary

I would like to add my voice to the hearings being held on SBC/AMERITECH.

- (1) How much money was spent to equip all Ameritech vehicles with GPS and what is the cost to run this program?
- (2) How much money was spent on Project Pronto to be completed by the end of 2001? This program has not been completed yet and in some areas is not canceled.
- (3) Why were workers hired off the street and put at top pay. All employed hired before this time had to work up to 6 years to reach top pay.
- (4) Why did SBC sign a 3 year contract with contractors? Now SBC is telling employees that they are now surplus. while contractors are taking over these jobs.
- (5) Why is SBC using surplus retirement funds?
- (6) How much did SBC spend to bring workers from Canada to work in the USA?
- (7) Why did SBC sell off units that were making a profit?
- (8) What happen to the new construction budget? Contractors were paid, but SBC employees could not finish the work. There is work 3 years old that can't be work because there is no money.
- (9) And last how much of a pay raise is the CEO, Board of Directors & upper management going to get after 1 1,000 employees with lest then 30 years of experience are laid off by the end of this year.

I am one employee with 26.5 years and will have no job because the company say's there is not money or work for me

Thank you for your time;

Robin M. Heise

10/7/02

EX PARTE OF LATE FILED

Stephanie Kost - PROTECT MY RIGHT TO CHOOSE ORIGINAL 96-98

From: "Pat H. Shuford" <pshuford@myexcel.com>
 To: "Chairman Michael K. Powell" <mpowell@fcc.gov>
 Date: 10/9/2002 12:07 PM
 Subject: PROTECT MY RIGHT TO CHOOSE

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DEC 26 2002

Federal Communications Commission
Office of the Secretary

Dear Chairman Powell,

Is this true ? I just got an e-mail and look what it says:

In the front section of the St Petersburg Times here in Tampa, Florida today, there is a HUGE, FULL-PAGE Advertisement that reads:

SBC (the Bell phone giant)
 shouldn't talk with its mouth full.

While SBC **is** pleading dire gloom and doom to regulators, it tells quite a different story to Wall Street.

On September 23, the Chief Financial Officer of SBC told Wall Street:

"This year **we** will throw off \$3 billion of cash flow after dividends. The real question is how do we use that cash?"

But just five days later on September 28, the very same SBC announced layoffs of 11,000 and said SBC:

"faces financial ruin if regulators don't ease up on the telephone giant."

and "warned of dire consequences for customers."

What in the world is going on at SBC?
www.voicesforchoices.com

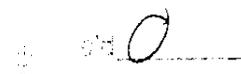
I hope that you can see through what they are spewing at you. I am a consumer who has SW Bell for the last 20 some-odd years. They have been this poor bleeding company that has raised my rates continually to break even and in the process purchase Ameritech and PacBell. They *are* trying to re-create the AT&T Monopoly that was broken up in 1984. They are a public company whose charter is to make money for their stockholders.

Is this ad true? Then there may not be much difference between the ethical standards of SBC and MCI-WorldCom.

Hold SBC to open their networks for full unbundled competition ! I do not want to be paying them to hut the rest of the baby bells using the FCC for protection. It is a free market they are a public company. Learn how to cut costs ! Be affordable and provide better / cheaper service to your clientele ! Give them that message !

Sincerely,

Patricia H. Shuford



96 98

Stephanie Kost - Telephone wires and Business Practices and People's Lives

RECEIVED

DEC 26 2002

From: "Kevin and Heidi" <khneal@inreach.com>
 To: <mcopps@fcc.gov>, <mcarey@fcc.gov>
 Date: 10/9/2002 2:39 PM
 Subject: Telephone wires and Business Practices and People's Lives
CC: <kabernat@fcc.gov>, <mpowell@fcc.gov>, <dick@durbin.senate.gov>, <senator@biden.senate.gov>, <senator@bennett.senate.gov>, <senator@conrad.senate.gov>, <senator@collins.senate.gov>, <senator_domenici@domenici.senate.gov>, <senator@dorgan.senate.gov>

Federal Communications Commission
Office of the Secretary

Dear FCC officials and Honored Senators,

I am just a housewife who is concerned for her husband's job and the jobs of 11,000 other people who will find themselves in similar situations. If SBC does not get support that they deserve.

This is not about bottom line profits, this is about fair business practices on the part of the other phone companies. For years, the other telecommunications have used the phone lines that were built and that are maintained by SBC and the subsidiaries. They are only paying a small fee to use them and when those lines are in need of repair due to natural disaster or weather or simply age SBC inc's employee's are the one who is out in the field using the manpower, training, equipment, and expertise to fix the problems and to do the upgrades.

The simple fact of the matter here is that if the other companies are going to use or "lease" those lines then the maintenance and upgrades cost should be billed to them or included in the amount that they are paying to SBC to use those lines. The MEN AND WOMEN of SBC should not lose their jobs simply because other companies will not pay their fair share.

If someone leases an automobile and through normal wear and tear the brake pads need replacing, the customer does not expect the dealership to pay for the brake pads or the labor, why does the phone company get this outrageous privilege.

Heidi E Neal.

Heidi E Neal
 10/9/2002



EX PARTE COLLATE FILED

ORIGINAL

96 98

Stephanie Kost - SBC layoff

From: "BRENDA FINK" <finkdbjls@msn.com>
To: <mpowell@fcc.gov>
Date: 10/13/2002 2:08 PM
Subject: SBC layoff

RECEIVED

DEC 26 2002

Federal Communications Commission
 Office of the Secretary

How many jobs will be lost before you'll react and give the Telecommunications industry fair treatment? I stand to lose my job along with 11,000 other people. I am 40 years old with 3 kids ,I have been in this business for almost 22 years and I stand **to** lose everything along with the consumer who will not receive the technology that's out there. Has the average phone bill decreased? NO IT HAS NOT! The only thing that's going to decrease are jobs, customer service, and free enterprise. Please make this a priority. If the auto makers where forced to let competitors use there assembly lines would they survive? Don't think so! The telecommunications act of 1996 is punishing the large local phone providers that have been in business for more than 100 years. Building and maintaining the plant requires enormous cost, yet we are to give it away for \$14.00 per customer per month and a charge of seven cents to switch. What can you purchase for seven cents? The answer is pretty much nothing. The next time you pick up your phone and hear that dial tone I want you to think **of** the 11,000 people that are going to lose there jobs, not to mention the 10,000 that have already been lost at my company. **Also** don't forget about the jobs that where lost at Verizon and all of our families that depend on us. Loosen your regulations so we can move this industry in the right direction. our industry is at a crisis please do the right thing.

Stephanie Kost
 12/13/02



PARTE OR LATE FILED

ORIGINAL 96-98

From: mary lynn bailey
To: Mike Powell
Date: 11/1/026:08PM
Subject: SBC/California job losses

DEC 26 2002

Federal Communications Commission
Office of the Secretary

Dear Sirs;

My name is Mary Bailey and I have worked for Pacific Telephone/Pacific Bell/SBC-Pacific Bell for over 21 gratifying years.

Not a day goes by without me thanking God for my job. I have enjoyed good wages; wonderful medical benefits and the tremendous satisfaction of being employed by a strong, customer focussed company. When my Husband Mark was laid off by Boeing in Long Beach two years ago(after nearly 13 years of service) it was my job stability and security that saw us through those tough times. Though our income was reduced by half; we were able to tighten our belts and get through the shock and adjustments because I had my job that we could depend on.

Now, my job security is being threatened, and this is very scary. Due to competition, rising costs, loss of revenue, and a sagging economy, My employer is forced to cust costs; therefore cut jobs. Mine could very well be one of them. And if I am lucky enough to avoid a layoff-the other alternative would be a drastic relocation to a non-commutable work location. This means uprooting children from their schools, spouses being forced to make alternative employment decisions, selling beloved & affordable homes and possibly not being able to purchase an affordable home in the new, relocation cities. This is almost too much to bear.

After 21 years of loyalty and dedication to my employer, I don't want to be forced into a resignation. or a personal devastation. I am only once of nearly 11,000 people being faced with this - I want my company to be able to ride out this storm as intact as possible.

You gentlemen can surely help us. This is a plea/cry for your assistance. Sirs; hear my President Mr. Whitacre. Look, please, within your hearts, and do whatever you can to make things equitable in competition; help balance the currently tipped scales of fairness. Please help my company stay in a FAIR playing field so that we can remain employed, and continue to offer excellent customer service to our customers. I care, and I would like to think that the people that can help make a positive difference(YOU) care too.

I sincerely appreciate any consideration you give this message.

Mary Bailey
mmbailey@gte.net
44763 Calle Banuelos
Temecula. CA 92592

CC: Michael Copps

ORIGINAL

96-98

EX PARTE OR LATE FILED

10-11-02

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DEC 26 2002

Federal Communications Commission
Office of the Secretary

Dear Chairman Powell

I ask your support for the continued availability of the "WE-Platform."

My company, MidCo Inc., offers local telephone service in Chicago area. The company has achieved increasing success largely because it utilizes the combination of "unbundled network elements" – the UNE-Platform - to serve customers. It is absolutely critical that we have continued access to the UNE-Platform to remain competitive.

Unfortunately, the Regional Bell Operating Companies have launched a full-scale attack on the LINE-Platform, realizing it is a major threat to their continued market dominance. Their strategy is to impose certain restrictions on individual network elements that would destroy the competitive value of the UNE-Platform. If the RBOCs succeed, it will all but end any chance for consumers to enjoy the benefits of meaningful competition in local phone service

Please oppose any effort at the Federal Communications Commission or at state agencies to limit the availability of the UNE-Platform. The UNE-Platform should be firmly and permanently established as a viable service option for competitive telecom carriers.

Thank you very much for your time and attention to this important matter.

Sincerely,

Paul J. Clayton
Division Manager
MidCo Inc.



PARTIAL OR LATE FILED

Stephanie Kost - IS DEREGULATION FAIR?

96-98

ORIGINAL

From: <Jomobre@cs.com>
To: <mpowell@fcc.gov>
Date: 10/7/2002 11:54 PM
Subject: IS DEREGULATION FAIR?

RECEIVED

DEC 26 2002

Federal Communications Commission
Office of the Secretary

Hello

My name is Joe. I am currently employed with SBC. I will be losing my job on December 27,2002. I have three children that will be affected by this lay off. I have struggled all my life. This is the fourth time I will be laid off from various jobs. This layoff hurts the most. I thought I was finally secure with a good paying job.

I feel that companies today have a hard enough time competing in the marketplace today. New technologies and expanding services are playing a huge factor. However with the regulations imposed on my company. SBC is truly at a disadvantage. The company has to deal with a weak economy while subsidizing it's own competitors. Coupled by the fact, It cannot even compete on the same level without long distance. I truly feel that the FCC is hindering my future employment with SBC.

I feel that since the SBC/Ameritech merger, SBC has done a great job improving services and it's work force. I have seen it first hand. Since my employment with SBC, I have had non stop training in customer service. I have seen countless letters asking the work force to treat competitors fairly. SBC is truly striving to meet the demands imposed.

The most disturbing fact to me is, a coworker called the PUCO to ask questions. The only response he was given was that our company has a bad reputation for service. He was made to feel that the company is doing a lousy job servicing it's customers. Therefore the company is subject to such harsh scrutiny. This is truly not the company I work for.

AGAIN I STATE, I TRULY FEEL THAT THE FCC IS HINDERING MY FUTURE EMPLOYMENT WITH SBC. In this economy good paying jobs are hard to come by. I hope that you never lose yours.

Sincerely,

unemployed

[Handwritten signature]