Performance Results

New Mexico

January 2002 - December 2002

January 21, 2003

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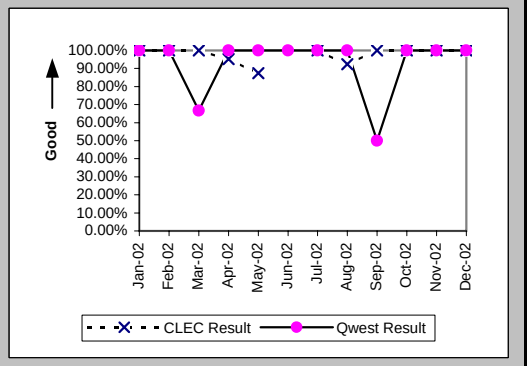
Checklist #1 - Local Interconnection - LIS Installation

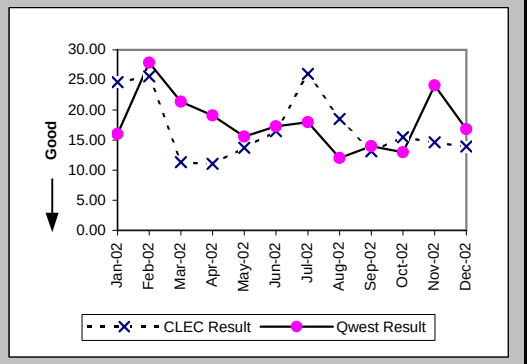
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	5	100.00%	3	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02	11	11	100.00%	1	0	2	3	66.67%	47.14%	-1.09	-1.66	No
Apr-02	20	21	95.24%	2	0	6	6	100.00%	N/A	N/A	-0.9	No
May-02	7	8	87.50%	0	0	5	5	100.00%	N/A	N/A	-0.72	No
Jun-02						12	12	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	12	13	92.31%	3	1	2	2	100.00%	N/A	N/A	-1.02	No
Sep-02	5	5	100.00%	2	1	1	2	50.00%	50.00%	-1.2	-1.73	No
Oct-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02	7	7	100.00%	1	0	12	12	100.00%	N/A	N/A	N/A	
Dec-02	14	14	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	



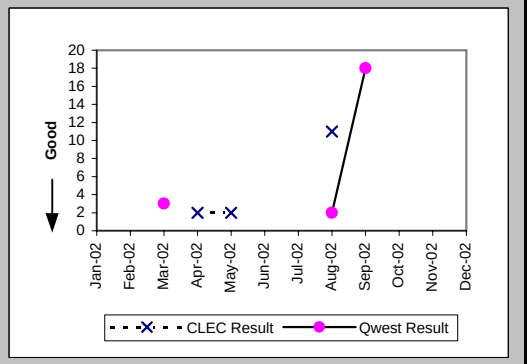
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	197	8	24.62	0	0	16	1	16.00				
Feb-02	128	5	25.60	0	0	195	7	27.86	20.33	-0.19	-1.12	No
Mar-02	136	12	11.33	0	0	107	5	21.40	4.67	-4.05	-3.46	No
Apr-02	255	23	11.09	0	0	210	11	19.09	3.21	-6.81	-5.14	No
May-02	110	8	13.75	0	0	109	7	15.57	6.00	-0.59	-1.36	No
Jun-02	33	2	16.50	0	0	225	13	17.31	2.84	-0.37	-1.23	No
Jul-02	52	2	26.00	0	0	90	5	18.00	8.25	0.78	-0.52	No
Aug-02	296	16	18.50	0	1	36	3	12.00	6.08	1.32	-0.2	No
Sep-02	92	7	13.14	0	1	42	3	14.00	13.53	-0.09	-1.06	No
Oct-02	62	4	15.50	0	0	39	3	13.00	6.24	0.76	-0.54	No
Nov-02	117	8	14.62	0	0	289	12	24.08	6.88	-3.01	-2.83	No
Dec-02	195	14	13.93	0	0	84	5	16.80	5.72	-0.96	-1.59	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

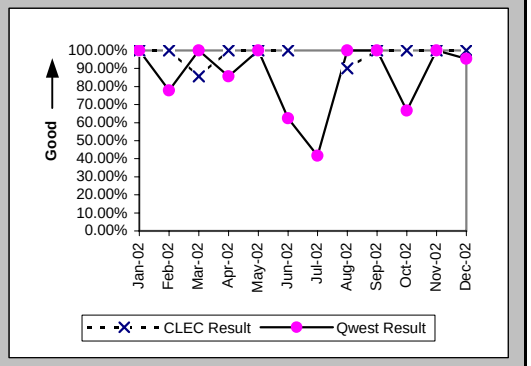
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02	2	1	2.00	2	0							
May-02	2	1	2.00	0	0							
Jun-02												
Jul-02												
Aug-02	11	1	11.00	3	0	2	1	2.00				
Sep-02						18	1	18.00				
Oct-02												
Nov-02												
Dec-02												



Checklist #1 - Local Interconnection - LIS Installation

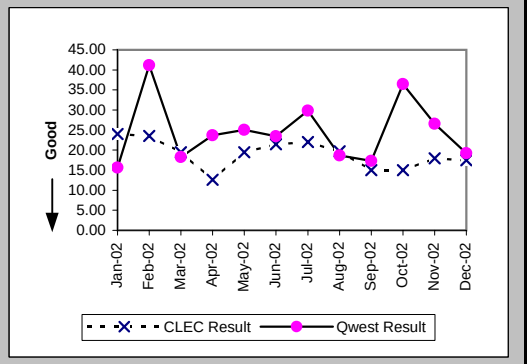
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	4	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Mar-02	6	7	85.71%	7	0	5	5	100.00%	N/A	N/A	-0.68	No
Apr-02	4	4	100.00%	1	0	6	7	85.71%	34.99%	-0.65	-1.4	No
May-02	5	5	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	1	5	8	62.50%	48.41%	-0.98	-1.6	No
Jul-02						5	12	41.67%	49.30%			
Aug-02	9	10	90.00%	2	1	2	2	100.00%	N/A	N/A	-0.98	No
Sep-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	4	6	66.67%	47.14%	-1.22	-1.74	No
Nov-02	13	13	100.00%	2	0	34	34	100.00%	N/A	N/A	N/A	
Dec-02	10	10	100.00%	0	0	21	22	95.45%	20.83%	-0.57	-1.35	No



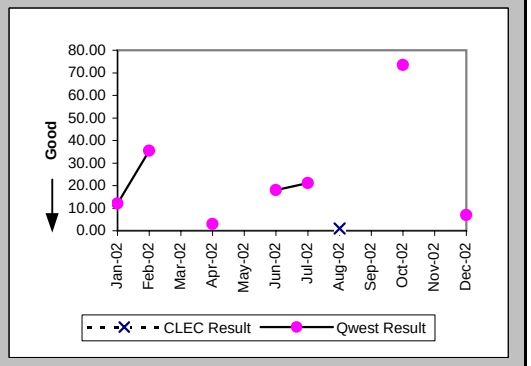
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	144	6	24.00	0	0	78	5	15.60	4.88	2.07	0.26	Yes
Feb-02	47	2	23.50	0	0	412	10	41.20	26.69	-0.86	-1.52	No
Mar-02	273	14	19.50	0	0	310	17	18.24	2.11	0.6	-0.63	No
Apr-02	63	5	12.60	0	0	878	37	23.73	5.25	-4.45	-3.71	No
May-02	117	6	19.50	0	0	301	12	25.08	4.27	-2.61	-2.59	No
Jun-02	43	2	21.50	0	1	281	12	23.42	14.32	-0.18	-1.11	No
Jul-02	22	1	22.00	0	0	477	16	29.81	19.75	-0.38	-1.23	No
Aug-02	236	12	19.67	0	1	56	3	18.67	3.51	0.27	-0.83	No
Sep-02	15	1	15.00	0	0	156	9	17.33	2.06	-1.07	-1.65	No
Oct-02	90	6	15.00	0	0	328	9	36.44	42.78	-0.95	-1.58	No
Nov-02	269	15	17.93	0	0	903	34	26.56	4.99	-5.57	-4.39	No
Dec-02	175	10	17.50	0	0	480	25	19.20	4.67	-0.97	-1.59	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

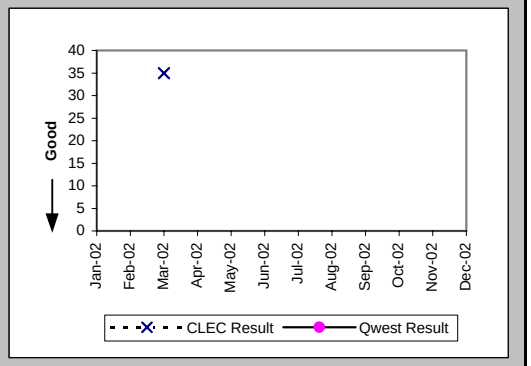
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						12	1	12.00				
Feb-02						71	2	35.50	48.79			
Mar-02												
Apr-02						6	2	3.00	1.41			
May-02												
Jun-02						54	3	18.00	27.73			
Jul-02						190	9	21.11	19.73			
Aug-02	1	1	1.00	2	0							
Sep-02												
Oct-02						147	2	73.50	75.66			
Nov-02												
Dec-02						7	1	7.00				



Checklist #1 - Local Interconnection - LIS Installation

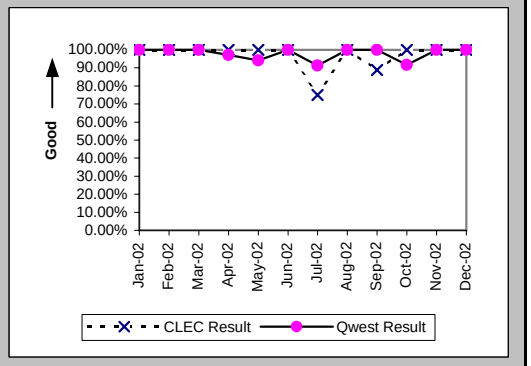
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02	35	1	35.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



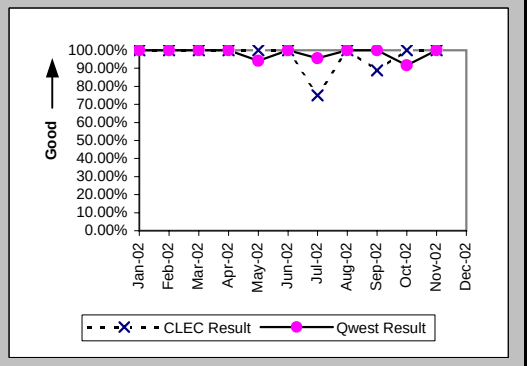
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	11	11	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	17	17	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	34	35	97.14%	16.66%	-0.67	-1.41	No
May-02	21	21	100.00%	0	0	32	34	94.12%	23.53%	-0.9	-1.55	No
Jun-02	9	9	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Jul-02	3	4	75.00%	0	0	21	23	91.30%	28.18%	0.75	-0.54	No
Aug-02	16	16	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Sep-02	16	18	88.89%	0	0	9	9	100.00%	N/A	N/A	-0.51	No
Oct-02	9	9	100.00%	0	0	11	12	91.67%	27.64%	-0.68	-1.42	No
Nov-02	17	17	100.00%			29	29	100.00%	N/A	N/A	N/A	
Dec-02	24	24	100.00%			38	38	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

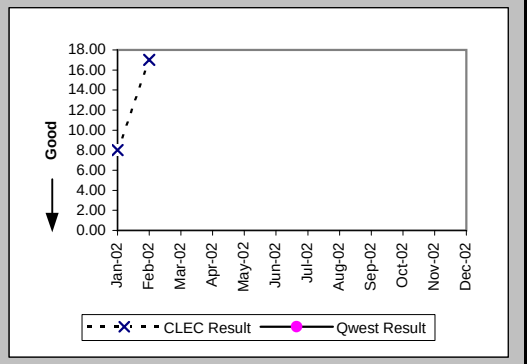
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	11	11	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	17	17	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
May-02	21	21	100.00%	0	0	32	34	94.12%	23.53%	-0.9	-1.55	No
Jun-02	9	9	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Jul-02	3	4	75.00%	0	0	22	23	95.65%	20.39%	1.06	-0.35	No
Aug-02	16	16	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Sep-02	16	18	88.89%	0	0	9	9	100.00%	N/A	N/A	-0.51	No
Oct-02	9	9	100.00%	0	0	11	12	91.67%	27.64%	-0.68	-1.42	No
Nov-02	17	17	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Dec-02												



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

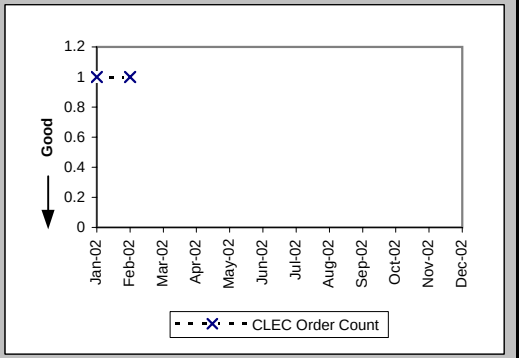
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	8	1	8.00	0	0							
Feb-02	17	1	17.00	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

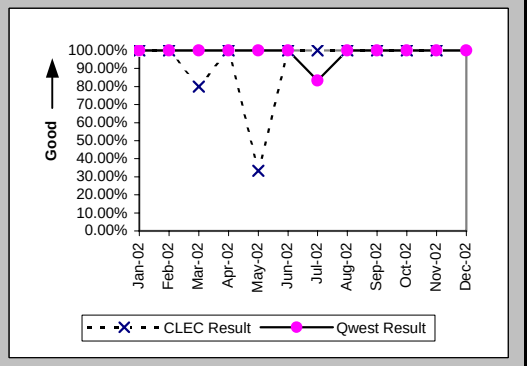
Date	CLEC Order Count
Jan-02	1
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #1 - Local Interconnection - LIS Repair

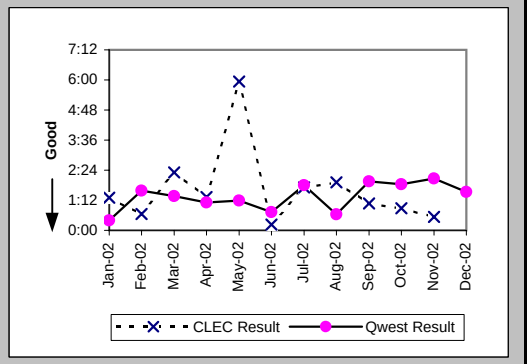
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	4	5	80.00%	1	0	4	4	100.00%	N/A	N/A	-0.65	No
Apr-02	3	3	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
May-02	1	3	33.33%	0	0	5	5	100.00%	N/A	N/A	0.04	Yes
Jun-02	1	1	100.00%	4	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	5	6	83.33%	37.27%	-0.63	-1.38	No
Aug-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	2	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02						3	3	100.00%	0.00%			



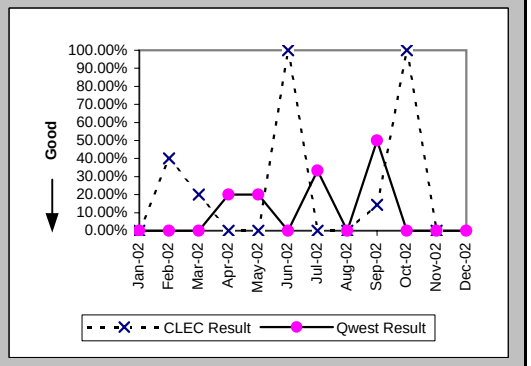
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1:18	1	1:18	0	0	0:24	1	0:24				
Feb-02	3:13	5	0:39	1	0	4:46	3	1:35	0:40	-1.92	-2.17	No
Mar-02	11:37	5	2:19	1	0	5:30	4	1:22	1:47	0.86	-0.48	No
Apr-02	3:59	3	1:20	2	0	5:37	5	1:07	1:23	0.04	-0.98	No
May-02	17:49	3	5:56	0	0	5:53	5	1:11	0:30	3.72	1.26	Yes
Jun-02	0:14	1	0:14	4	0	2:11	3	0:44	0:39	-0.66	-1.4	No
Jul-02	5:09	3	1:43	0	0	10:49	6	1:48	1:35	-0.08	-1.05	No
Aug-02	1:55	1	1:55	0	0	1:17	2	0:38	0:26	3.72	1.26	Yes
Sep-02	7:26	7	1:04	0	0	3:53	2	1:57	2:18	-0.48	-1.29	No
Oct-02	0:53	1	0:53	2	0	5:31	3	1:50	1:59	-0.42	-1.25	No
Nov-02	1:04	2	0:32	0	0	4:07	2	2:04	1:33	-0.99	-1.6	No
Dec-02						4:36	3	1:32	1:34			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

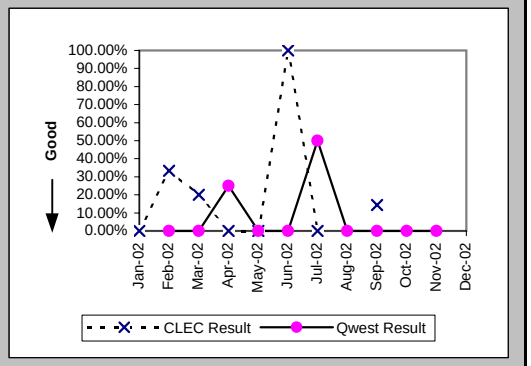
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	2	5	40.00%	1	0	0	3	0.00%	N/A	N/A	-0.4	No
Mar-02	1	5	20.00%	1	0	0	4	0.00%	N/A	N/A	-0.65	No
Apr-02	0	3	0.00%	2	0	1	5	20.00%	40.00%	-0.68	-1.42	No
May-02	0	3	0.00%	0	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Jun-02	1	1	100.00%	4	0	0	3	0.00%	N/A	N/A	-0.24	No
Jul-02	0	3	0.00%	0	0	2	6	33.33%	47.14%	-1	-1.61	No
Aug-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Sep-02	1	7	14.29%	0	0	1	2	50.00%	50.00%	-0.89	-1.54	No
Oct-02	1	1	100.00%	2	0	0	3	0.00%	N/A	N/A	-0.24	No
Nov-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02						0	3	0.00%	0.00%			



Checklist #1 - Local Interconnection - LIS Repair

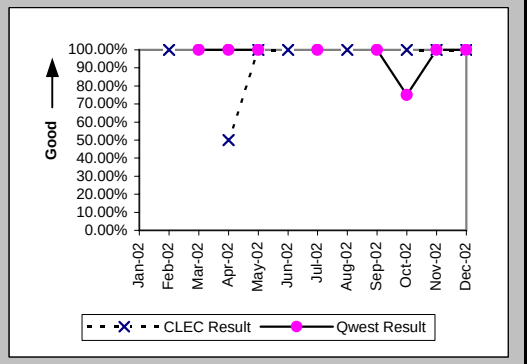
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	0	0							
Feb-02	1	3	33.33%	1	0	0	2	0.00%	N/A	N/A	-0.71	No
Mar-02	1	5	20.00%	1	0	0	2	0.00%	N/A	N/A	-0.84	No
Apr-02	0	2	0.00%	2	0	1	4	25.00%	43.30%	-0.67	-1.41	No
May-02	0	3	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	4	0	0	1	0.00%	N/A	N/A	-0.59	No
Jul-02	0	3	0.00%	0	0	2	4	50.00%	50.00%	-1.31	-1.8	No
Aug-02						0	1	0.00%	0.00%			
Sep-02	1	7	14.29%	0	0	0	1	0.00%	N/A	N/A	-1.05	No
Oct-02						0	2	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02												



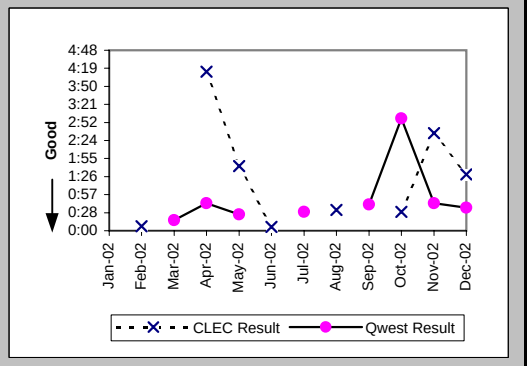
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02	6	6	100.00%	0	0							
Mar-02						2	2	100.00%	0.00%			
Apr-02	1	2	50.00%	0	0	4	4	100.00%	N/A	N/A	-0.4	No
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	4	0							
Jul-02						5	5	100.00%	0.00%			
Aug-02	1	1	100.00%	1	0							
Sep-02						3	3	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Nov-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

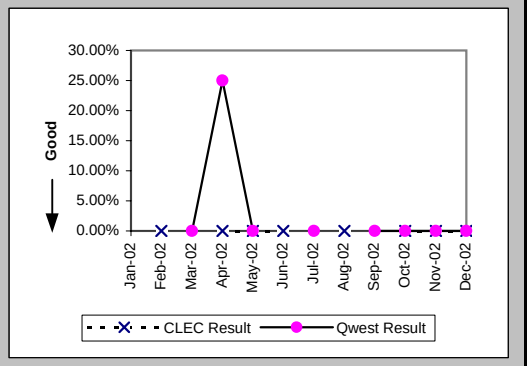
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02	0:44	6	0:07	0	0							
Mar-02						0:34	2	0:17	0:04			
Apr-02	8:29	2	4:14	0	0	2:54	4	0:44	0:48	0.36	-0.78	No
May-02	1:43	1	1:43	0	0	0:52	2	0:26	0:01	3.72	1.26	Yes
Jun-02	0:06	1	0:06	4	0							
Jul-02						2:30	5	0:30	0:38			
Aug-02	0:33	1	0:33	1	0							
Sep-02						2:07	3	0:42	0:20			
Oct-02	0:30	1	0:30	0	0	11:56	4	2:59	2:38	-0.84	-1.51	No
Nov-02	5:13	2	2:36	0	0	1:28	2	0:44	0:48	1.08	-0.35	No
Dec-02	1:30	1	1:30	2	0	3:43	6	0:37	0:33	0.64	-0.61	No



Checklist #1 - Local Interconnection - LIS Repair

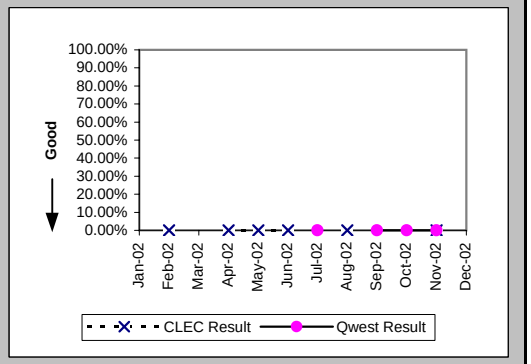
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02	0	6	0.00%	0	0							
Mar-02						0	2	0.00%	0.00%			
Apr-02	0	2	0.00%	0	0	1	4	25.00%	43.30%	-0.67	-1.41	No
May-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	4	0							
Jul-02						0	5	0.00%	0.00%			
Aug-02	0	1	0.00%	1	0							
Sep-02						0	3	0.00%	0.00%			
Oct-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Nov-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02	0	1	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	



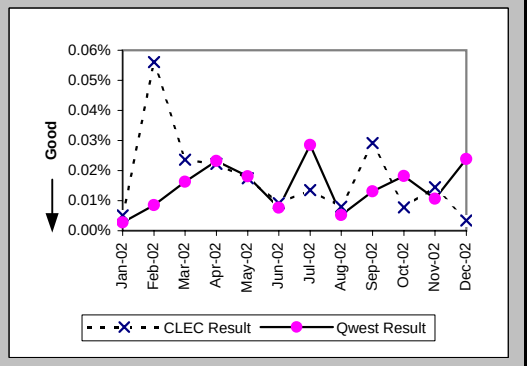
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02	0	6	0.00%	0	0							
Mar-02												
Apr-02	0	1	0.00%	0	0							
May-02	0	1	0.00%	0	0							
Jun-02	0	1	0.00%	4	0							
Jul-02						0	3	0.00%	0.00%			
Aug-02	0	1	0.00%	1	0							
Sep-02						0	2	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

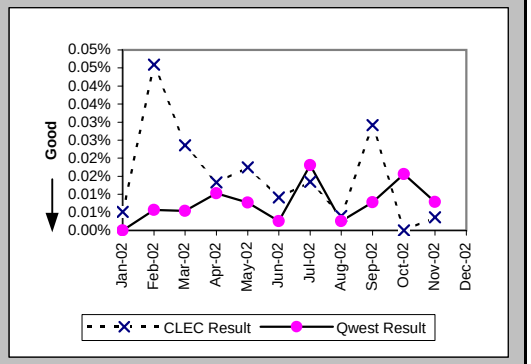
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	19679	0.01%	0	0	1	36132	0.00%	0.53%	0.5	-0.7	No
Feb-02	11	19607	0.06%	1	0	3	35364	0.01%	0.92%	5.81	2.53	Yes
Mar-02	5	21192	0.02%	1	0	6	36816	0.02%	1.28%	0.66	-0.6	No
Apr-02	5	22512	0.02%	2	0	9	38832	0.02%	1.52%	-0.08	-1.05	No
May-02	4	22895	0.02%	0	0	7	38716	0.02%	1.34%	-0.05	-1.03	No
Jun-02	2	22046	0.01%	8	0	3	38740	0.01%	0.88%	0.18	-0.89	No
Jul-02	3	22262	0.01%	0	0	11	38575	0.03%	1.69%	-1.06	-1.64	No
Aug-02	2	25090	0.01%	1	0	2	38479	0.01%	0.72%	0.47	-0.71	No
Sep-02	7	24012	0.03%	0	0	5	38217	0.01%	1.14%	1.71	0.04	Yes
Oct-02	2	25764	0.01%	2	0	7	38407	0.02%	1.35%	-0.96	-1.59	No
Nov-02	4	27636	0.01%	0	0	4	37879	0.01%	1.03%	0.48	-0.71	No
Dec-02	1	29532	0.00%	3	0	9	37783	0.02%	1.54%	-1.7	-2.04	No



Checklist #1 - Local Interconnection - LIS Repair

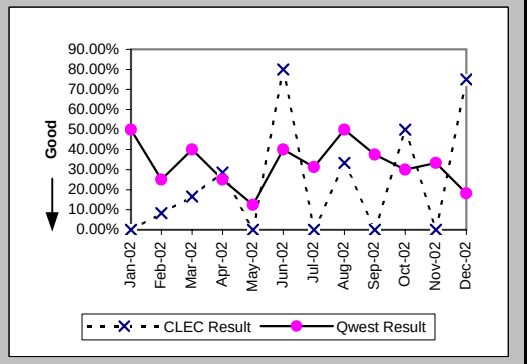
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	19679	0.01%	0	0	0	36132	0.00%	N/A	N/A		
Feb-02	9	19607	0.05%	1	0	2	35364	0.01%	0.75%	6.01	2.65	Yes
Mar-02	5	21192	0.02%	1	0	2	36816	0.01%	0.74%	2.86	0.74	Yes
Apr-02	3	22512	0.01%	2	0	4	38832	0.01%	1.01%	0.36	-0.78	No
May-02	4	22895	0.02%	0	0	3	38716	0.01%	0.88%	1.32	-0.19	No
Jun-02	2	22046	0.01%	8	0	1	38740	0.00%	0.51%	1.51	-0.08	No
Jul-02	3	22262	0.01%	0	0	7	38575	0.02%	1.35%	-0.41	-1.25	No
Aug-02	1	25090	0.00%	1	0	1	38479	0.00%	0.51%	0.34	-0.8	No
Sep-02	7	24012	0.03%	0	0	3	38217	0.01%	0.89%	2.92	0.78	Yes
Oct-02	0	25764	0.00%	0	0	6	38407	0.02%	1.25%	-1.55	-1.94	No
Nov-02	1	27636	0.00%	0	0	3	37879	0.01%	0.89%	-0.61	-1.37	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

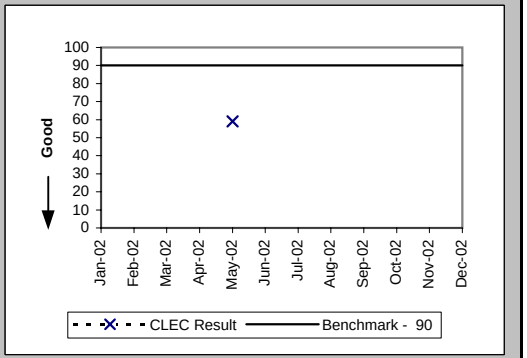
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Feb-02	1	12	8.33%	0	0	1	4	25.00%	43.30%	-0.67	-1.41	No
Mar-02	1	6	16.67%	0	0	4	10	40.00%	48.99%	-0.92	-1.56	No
Apr-02	2	7	28.57%	0	0	3	12	25.00%	43.30%	0.08	-0.95	No
May-02	0	4	0.00%	0	0	1	8	12.50%	33.07%	-0.62	-1.38	No
Jun-02	8	10	80.00%	0	0	2	5	40.00%	48.99%	1.33	-0.19	No
Jul-02	0	3	0.00%	0	0	5	16	31.25%	46.35%	-1.07	-1.65	No
Aug-02	1	3	33.33%	0	0	2	4	50.00%	50.00%	-0.44	-1.27	No
Sep-02	0	7	0.00%	0	0	3	8	37.50%	48.41%	-1.5	-1.91	No
Oct-02	2	4	50.00%	0	0	3	10	30.00%	45.83%	0.58	-0.65	No
Nov-02	0	4	0.00%	0	0	2	6	33.33%	47.14%	-1.1	-1.67	No
Dec-02	3	4	75.00%	0	0	2	11	18.18%	38.57%	1.85	0.13	Yes



Checklist #1 - Collocation

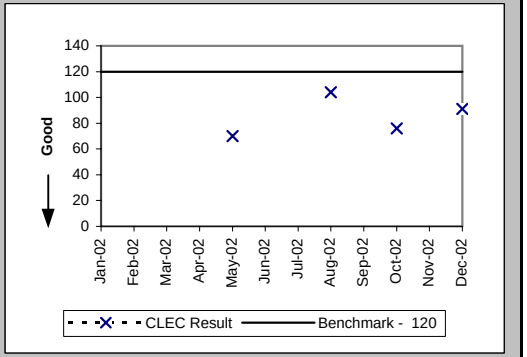
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	118	2	59.00			
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



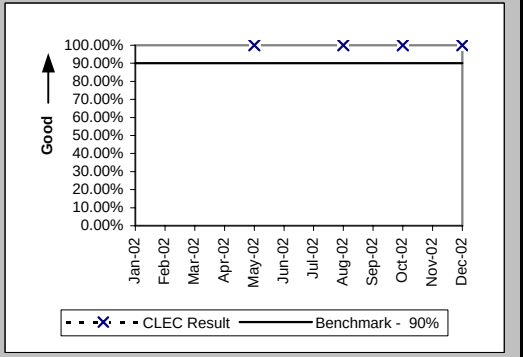
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	70	1	70.00			
Jun-02						
Jul-02						
Aug-02	104	1	104.00			
Sep-02						
Oct-02	76	1	76.00	0	0	
Nov-02						
Dec-02	91	1	91.00	0	0	



Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

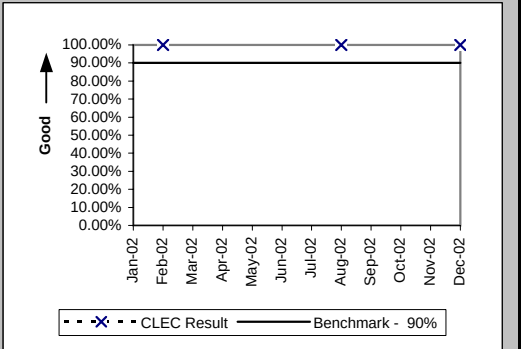
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	3	3	100.00%			
Jun-02						
Jul-02						
Aug-02	1	1	100.00%			
Sep-02						
Oct-02	1	1	100.00%	0	0	0.00%
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%



Checklist #1 - Collocation

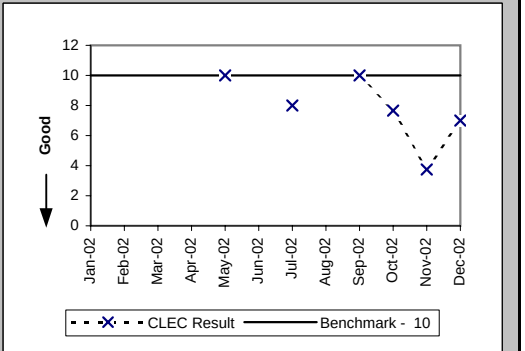
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	1	1	100.00%			
Sep-02						
Oct-02						
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%



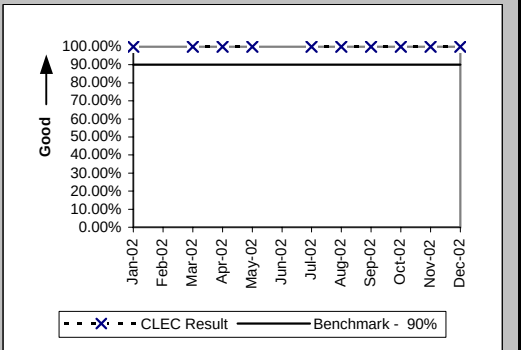
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	10	1	10.00			
Jun-02						
Jul-02	8	1	8.00			
Aug-02						
Sep-02	10	1	10.00			
Oct-02	23	3	7.67	0	0	1.15
Nov-02	15	4	3.75	0	0	1.89
Dec-02	7	1	7.00	0	0	



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

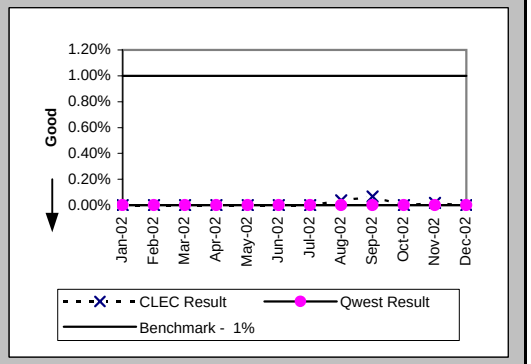
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	1	1	100.00%			
Feb-02						
Mar-02	2	2	100.00%			
Apr-02	1	1	100.00%			
May-02	2	2	100.00%			
Jun-02						
Jul-02	1	1	100.00%			
Aug-02	1	1	100.00%			
Sep-02	1	1	100.00%			
Oct-02	4	4	100.00%	0	0	0.00%
Nov-02	5	5	100.00%	0	0	0.00%
Dec-02	3	3	100.00%	0	0	0.00%



Checklist #1 - Trunk Blocking

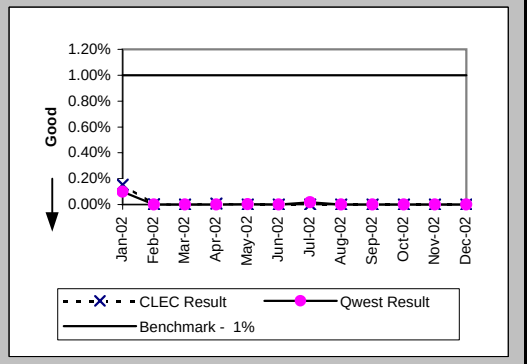
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	3456	0.00%	0	0	0	4222	0.00%	0.00%			No
Feb-02	0	3480	0.00%	0	0	0	4222	0.00%	0.00%			No
Mar-02	0	3480	0.00%	0	0	0	4222	0.00%	0.00%			No
Apr-02	0	3288	0.00%	0	0	0	4222	0.00%	0.00%			No
May-02	0	3744	0.00%	0	0	0	4126	0.00%	0.00%			No
Jun-02	0	3792	0.00%	0	0	0	4030	0.00%	0.00%			No
Jul-02	0	3480	0.00%	0	0	0	4030	0.00%	0.00%			No
Aug-02	1.4	3720	0.04%	0	0	0	3910	0.00%	0.00%			No
Sep-02	2.49	3720	0.07%	0	0	0	3910	0.00%	0.00%			No
Oct-02	0	3768	0.00%	0	0	0	3910	0.00%	0.00%			No
Nov-02	0.67	3768	0.02%	0	0	0	3910	0.00%	0.00%			No
Dec-02	0	3720	0.00%	0	0	0	3910	0.00%	0.00%			No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

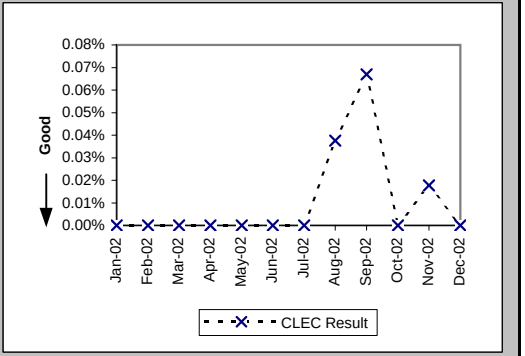
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0.91	600	0.15%	0	0	9.19	9168	0.10%	0.59%	2.09	0.27	No
Feb-02	0.02	648	0.00%	0	0	0	9168	0.00%	0.00%			No
Mar-02	0	1152	0.00%	0	0	0	7560	0.00%	0.00%			No
Apr-02	0.11	1368	0.01%	0	0	0	7560	0.00%	0.00%			No
May-02	0	1368	0.00%	0	0	0.22	7200	0.00%	0.01%	-8.57	-6.21	No
Jun-02	0	1368	0.00%	0	0	0	7152	0.00%	0.00%			No
Jul-02	0	1608	0.00%	0	0	1.18	7152	0.02%	0.08%	-7.42	-5.51	No
Aug-02	0	1872	0.00%	0	0	0	7128	0.00%	0.00%			No
Sep-02	0	1968	0.00%	0	0	0	7128	0.00%	0.00%			No
Oct-02	0	1176	0.00%	0	0	0	7128	0.00%	0.00%			No
Nov-02	0	1440	0.00%	0	0	0	7128	0.00%	0.00%			No
Dec-02	0	1560	0.00%	0	0	0	17149	0.00%	0.00%			No



Checklist #1 - Trunk Blocking

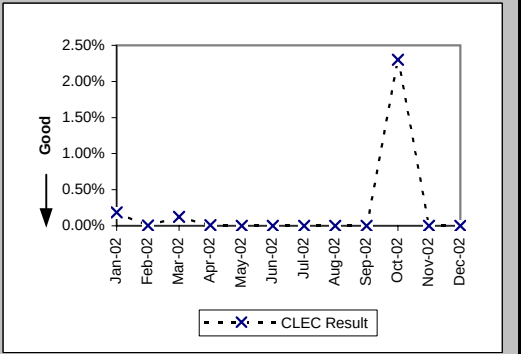
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	0	3456	0.00%	0	0	0.00%
Feb-02	0	3480	0.00%	0	0	0.00%
Mar-02	0	3480	0.00%	0	0	0.00%
Apr-02	0	3288	0.00%	0	0	0.00%
May-02	0	3744	0.00%	0	0	0.00%
Jun-02	0	3792	0.00%	0	0	0.00%
Jul-02	0	3480	0.00%	0	0	0.00%
Aug-02	1.4	3720	0.04%	0	0	0.14%
Sep-02	2.49	3720	0.07%	0	0	0.19%
Oct-02	0	3768	0.00%	0	0	0.00%
Nov-02	0.67	3768	0.02%	0	0	0.04%
Dec-02	0	3720	0.00%	0	0	0.00%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

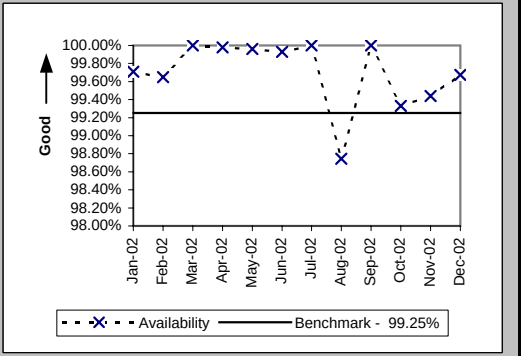
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	1.16	624	0.19%	0	0	0.33%
Feb-02	0.02	648	0.00%	0	0	0.00%
Mar-02	1.45	1176	0.12%	0	0	0.86%
Apr-02	0.11	1368	0.01%	0	0	0.01%
May-02	0	1368	0.00%	0	0	0.00%
Jun-02	0	1368	0.00%	0	0	0.00%
Jul-02	0	1608	0.00%	0	0	0.00%
Aug-02	0	1872	0.00%	0	0	0.00%
Sep-02	0	1968	0.00%	0	0	0.00%
Oct-02	36.99	1608	2.30%	0	0	7.77%
Nov-02	0	1440	0.00%	0	0	0.00%
Dec-02	0	1560	0.00%	0	0	0.00%



Checklist #2 - Gateway Availability

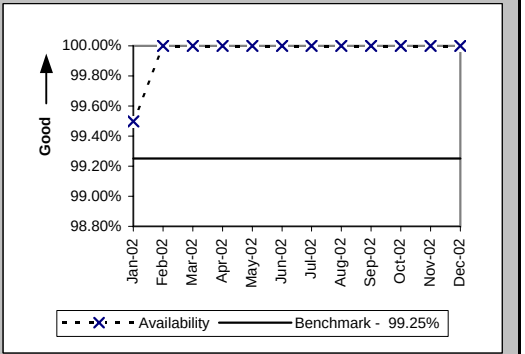
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		
Nov-02	99.44%		
Dec-02	99.67%		



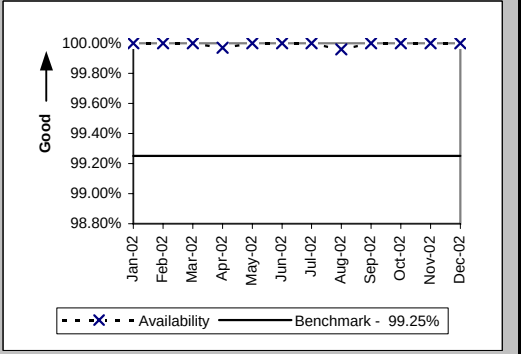
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		

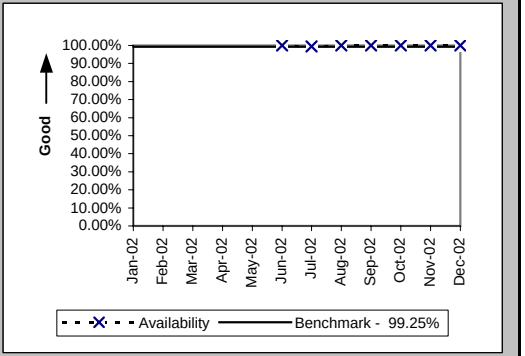


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

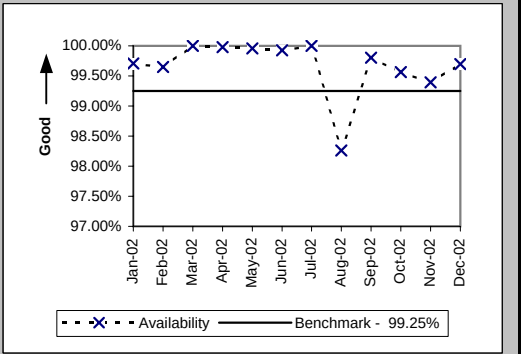
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		



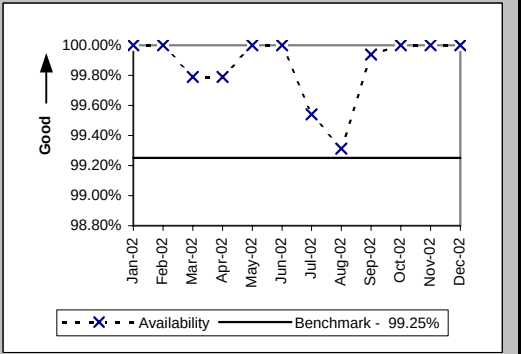
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		
Nov-02	99.39%		
Dec-02	99.69%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		

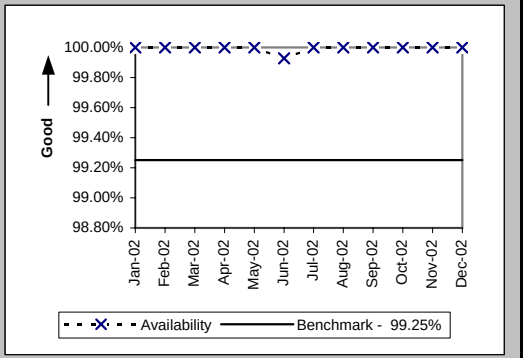


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

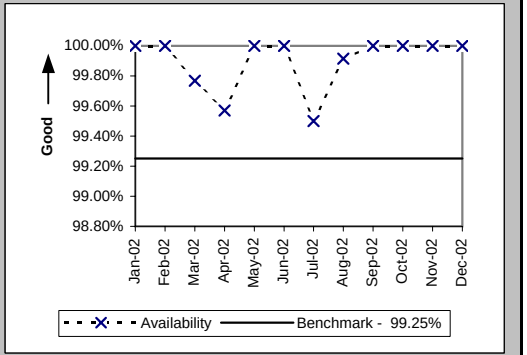
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		

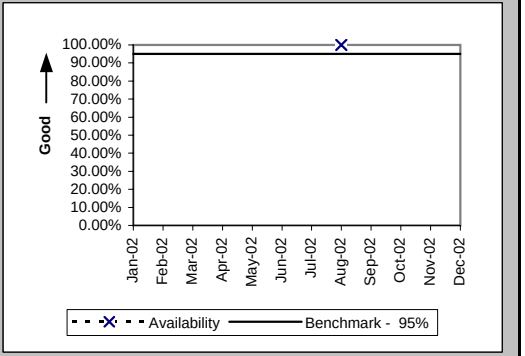


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

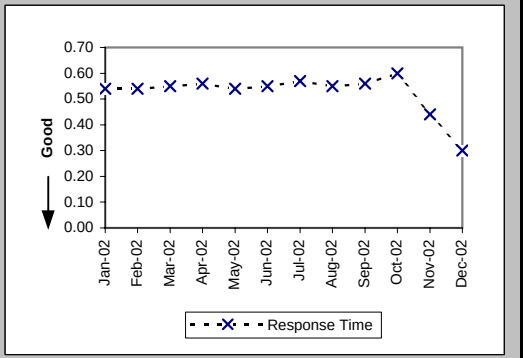
Date	Availability	PID Exc	Data Exc
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			
Nov-02			
Dec-02			



Checklist #2 - Preorder Response Times - IMA

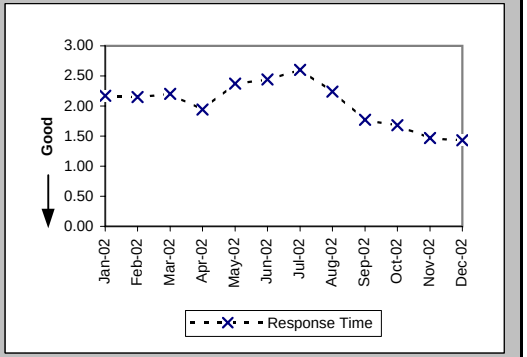
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23
Nov-02	909.48	2067	0.44			0.33
Dec-02	715.5	2385	0.30			0.28



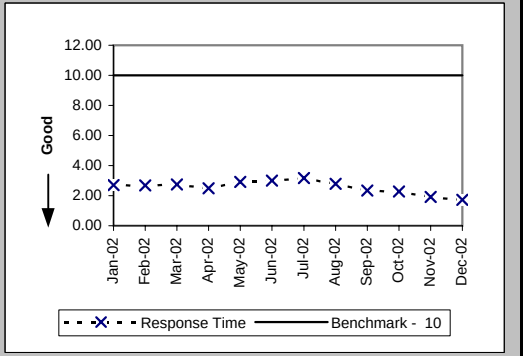
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99
Nov-02	3038.49	2067	1.47			0.99
Dec-02	3410.55	2385	1.43			1.63



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

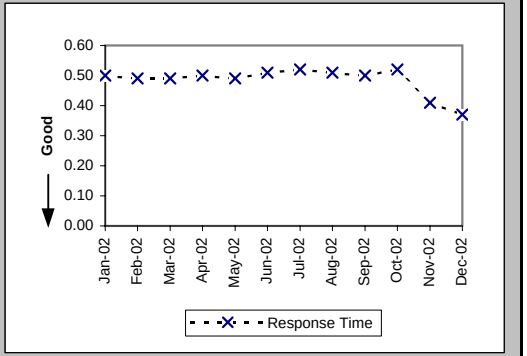
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			
Nov-02	3947.97	2067	1.91			
Dec-02	4126.05	2385	1.73			



Checklist #2 - Preorder Response Times - IMA

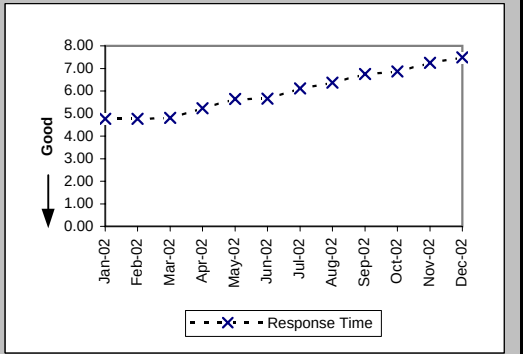
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26
Nov-02	1552.83	3762	0.41			1.08
Dec-02	1560.65	4271	0.37			0.90



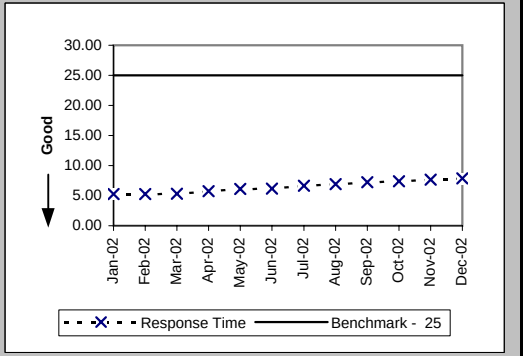
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82
Nov-02	27276.78	3762	7.25			7.24
Dec-02	32005.77	4271	7.49			7.60



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

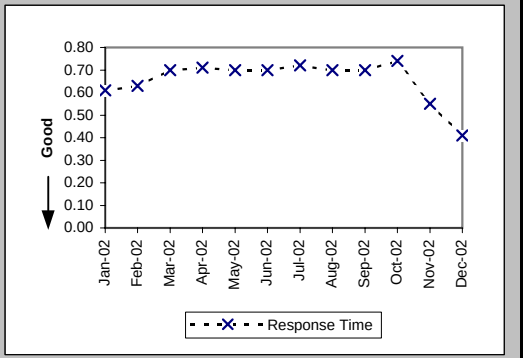
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			
Nov-02	28829.61	3762	7.66			
Dec-02	33566.42	4271	7.86			



Checklist #2 - Preorder Response Times - IMA

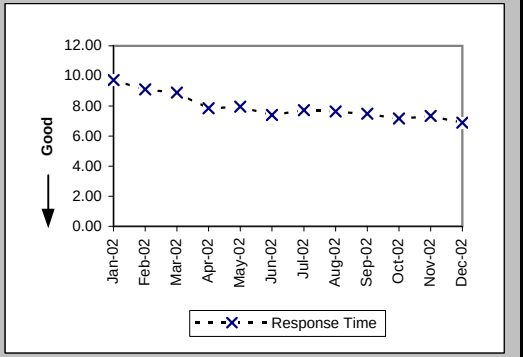
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15
Nov-02	399.85	727	0.55			1.23
Dec-02	351.37	857	0.41			1.01



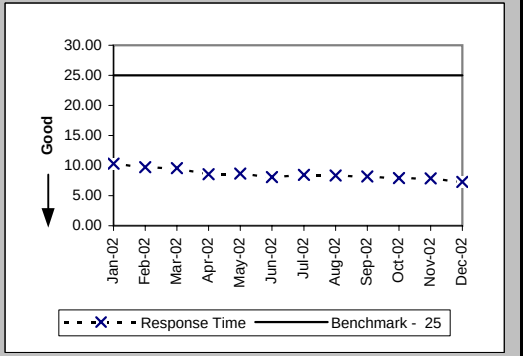
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85
Nov-02	5328.91	727	7.33			5.28
Dec-02	5904.73	857	6.89			3.87



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

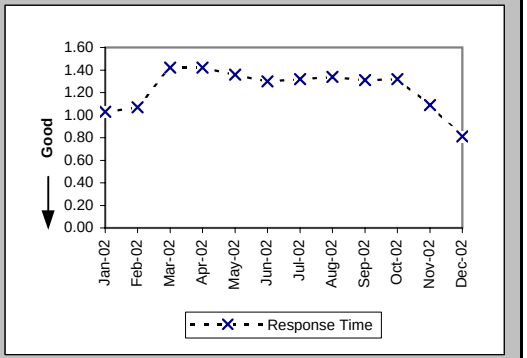
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			
Nov-02	5728.76	727	7.88			
Dec-02	6256.1	857	7.30			



Checklist #2 - Preorder Response Times - IMA

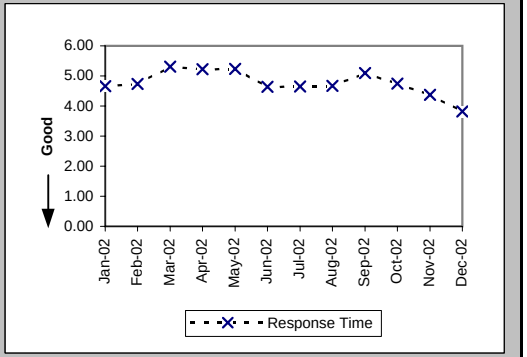
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41
Nov-02	9215.81	8442	1.09			1.41
Dec-02	7974.72	9793	0.81			1.59



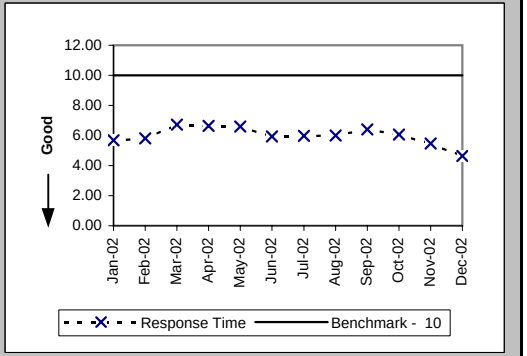
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85
Nov-02	36933.66	8442	4.37			2.96
Dec-02	37442.08	9793	3.82			2.78



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

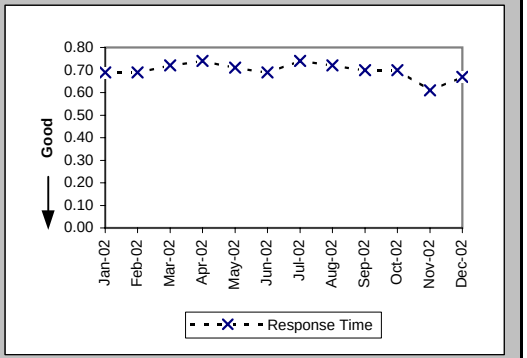
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			
Nov-02	46149.47	8442	5.47			
Dec-02	45416.8	9793	4.64			



Checklist #2 - Preorder Response Times - IMA

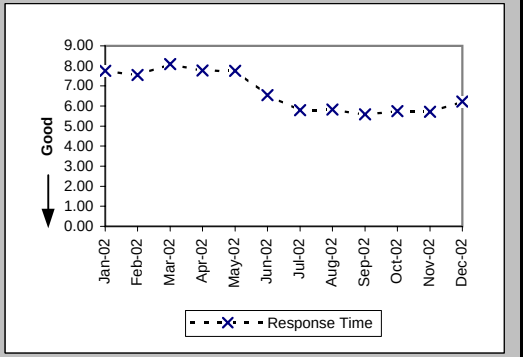
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19
Nov-02	651.62	1069	0.61			1.37
Dec-02	764.17	1134	0.67			1.68



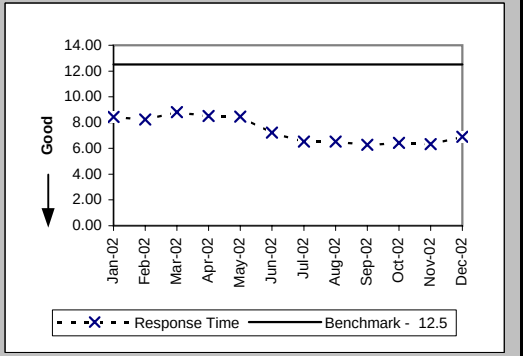
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08
Nov-02	6107.13	1069	5.71			2.45
Dec-02	7050.23	1134	6.22			2.36



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

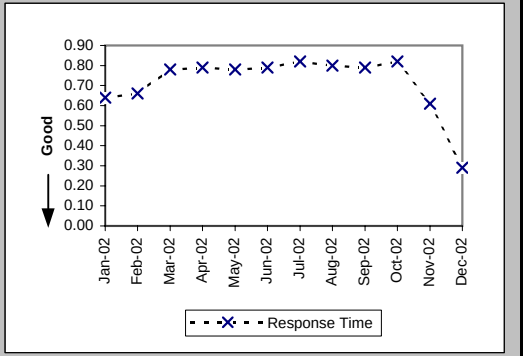
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			
Nov-02	6758.75	1069	6.32			
Dec-02	7814.4	1134	6.89			



Checklist #2 - Preorder Response Times - IMA

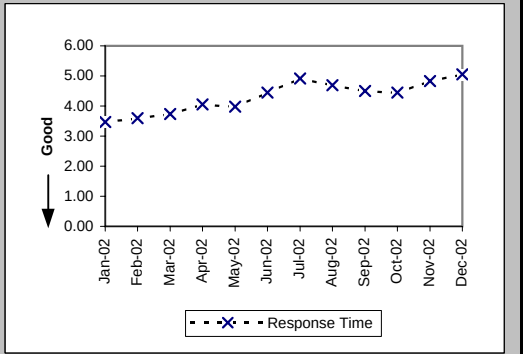
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22
Nov-02	775.33	1266	0.61			0.41
Dec-02	396.92	1370	0.29			0.10



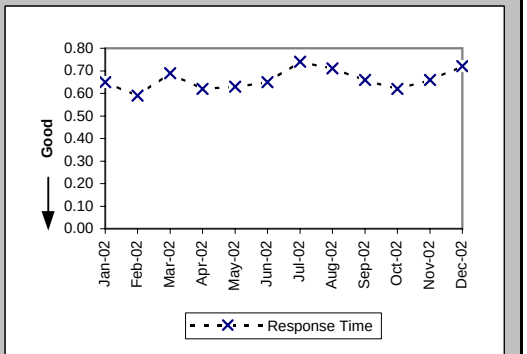
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62
Nov-02	6119.71	1266	4.83			2.78
Dec-02	6922.34	1370	5.05			2.59



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

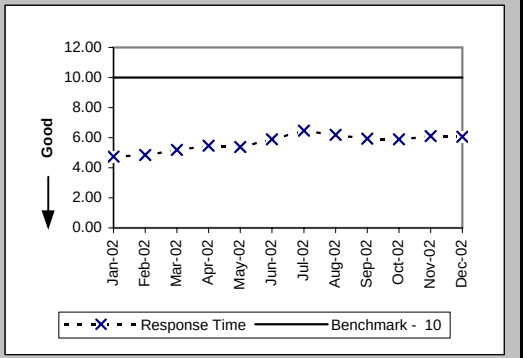
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23
Nov-02	837.3	1266	0.66			0.28
Dec-02	984.95	1370	0.72			0.16



Checklist #2 - Preorder Response Times - IMA

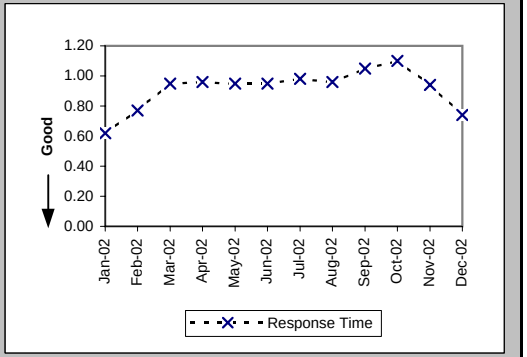
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			
Nov-02	7732.34	1266	6.11			
Dec-02	8304.21	1370	6.06			



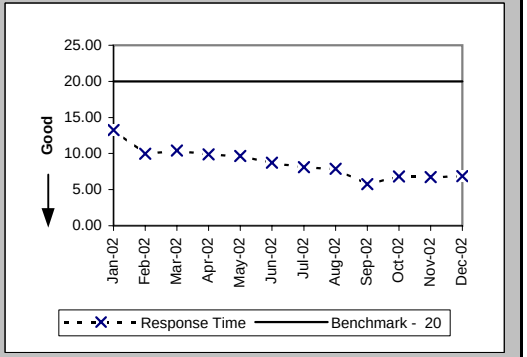
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20
Nov-02	3048.64	3255	0.94			0.71
Dec-02	2794.57	3777	0.74			0.80



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

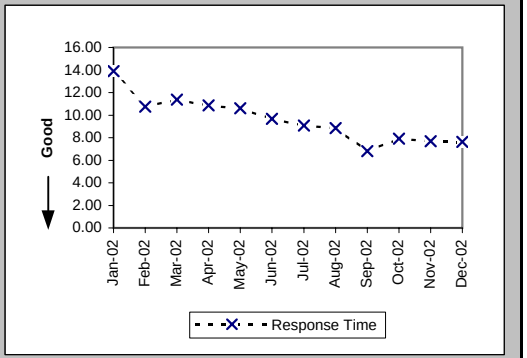
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31
Nov-02	21933.43	3255	6.74			9.02
Dec-02	25981.04	3777	6.88			7.68



Checklist #2 - Preorder Response Times - IMA

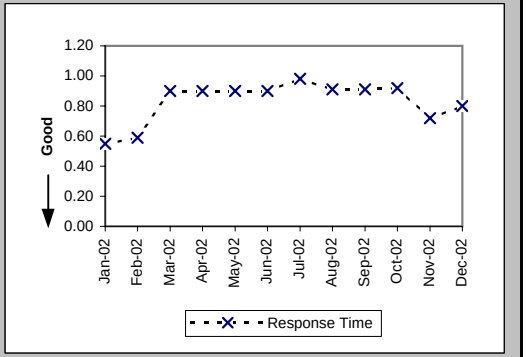
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			
Nov-02	24982.07	3255	7.68			
Dec-02	28775.61	3777	7.62			



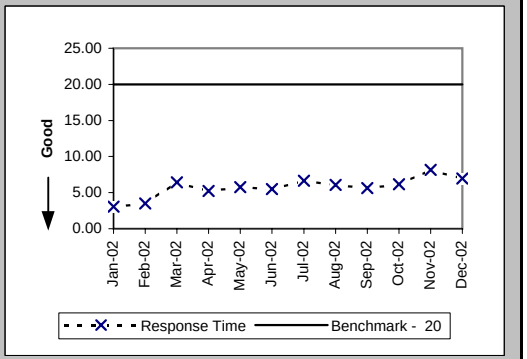
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09
Nov-02	280.8	390	0.72			0.95
Dec-02	389.6	487	0.80			2.14



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

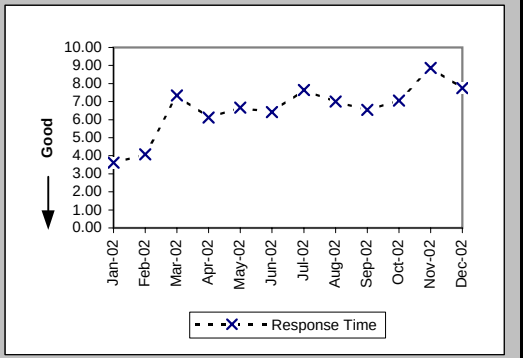
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93
Nov-02	3174.6	390	8.14			15.63
Dec-02	3379.78	487	6.94			7.35



Checklist #2 - Preorder Response Times - IMA

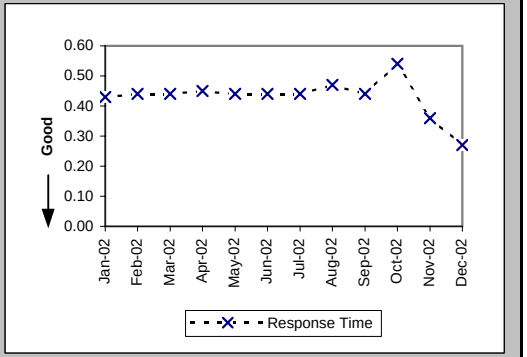
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			
Nov-02	3455.4	390	8.86			
Dec-02	3769.38	487	7.74			



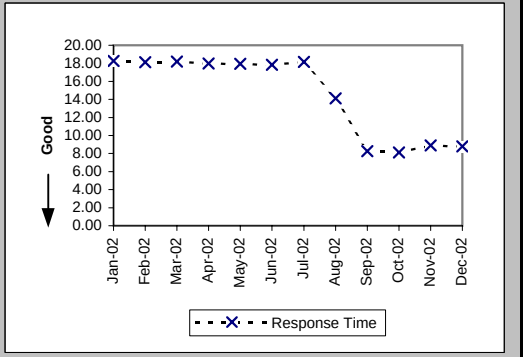
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34
Nov-02	326.16	898	0.36			0.18
Dec-02	271.36	1007	0.27			0.04



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

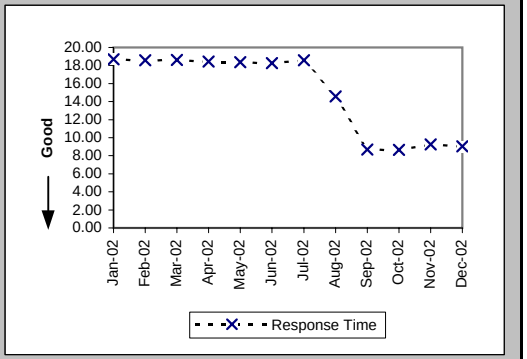
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62
Nov-02	7983.31	898	8.89			3.80
Dec-02	8856.22	1007	8.79			3.63



Checklist #2 - Preorder Response Times - IMA

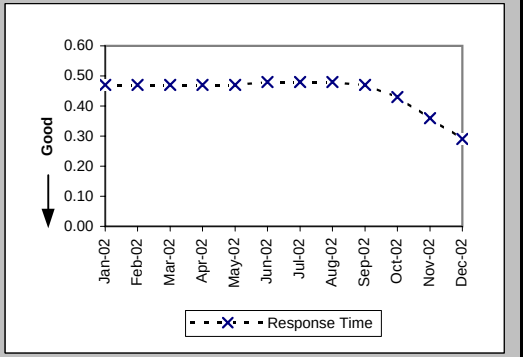
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			
Nov-02	8309.47	898	9.25			
Dec-02	9127.58	1007	9.06			



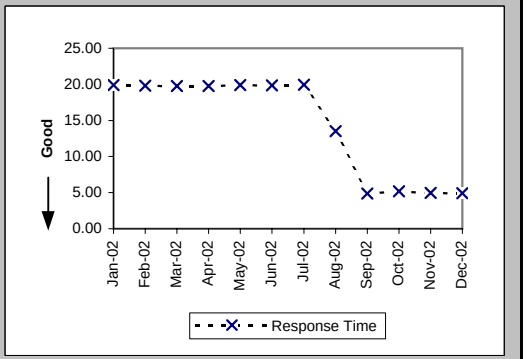
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10
Nov-02	195.07	539	0.36			0.23
Dec-02	175.27	614	0.29			0.24



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

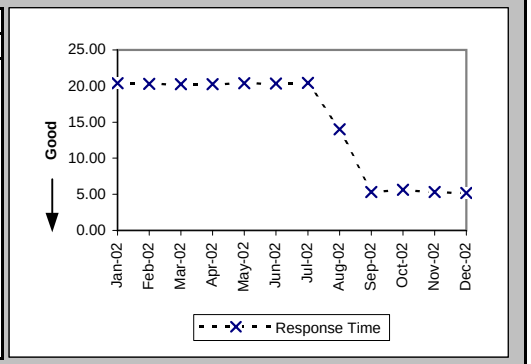
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36
Nov-02	2673.13	539	4.96			1.08
Dec-02	3014.89	614	4.91			2.25



Checklist #2 - Preorder Response Times - IMA

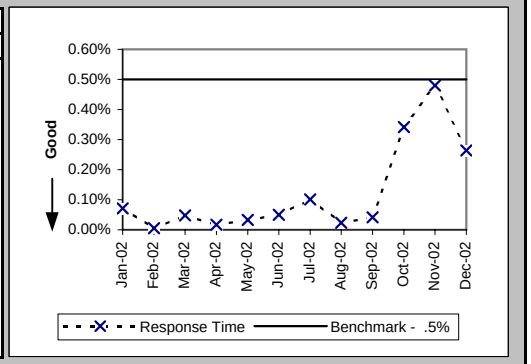
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			
Nov-02	2868.2	539	5.32			
Dec-02	3190.16	614	5.20			



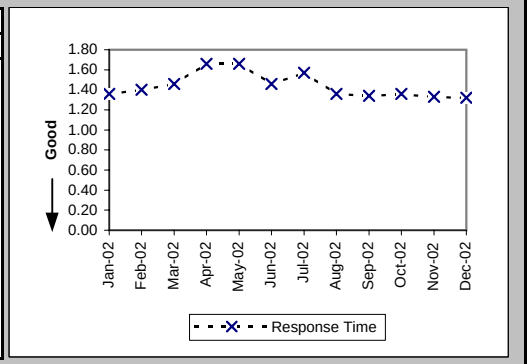
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%
Nov-02	108	22523	0.48%			6.91%
Dec-02	68	25763	0.26%			5.13%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

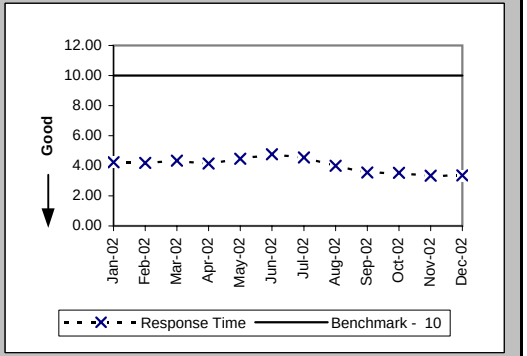
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74
Nov-02	11348.89	8533	1.33			1.31
Dec-02	11844.36	8973	1.32			1.24



Checklist #2 - Preorder Response Times - EDI

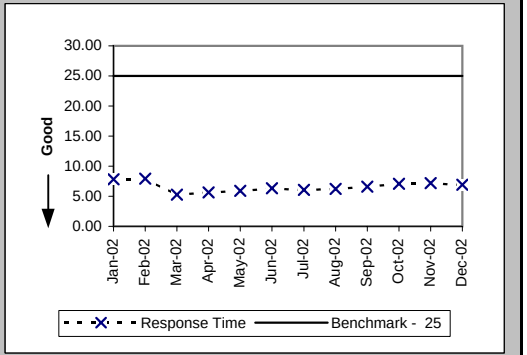
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24
Nov-02	17578.42	5263	3.34			0.86
Dec-02	19034.4	5665	3.36			0.90



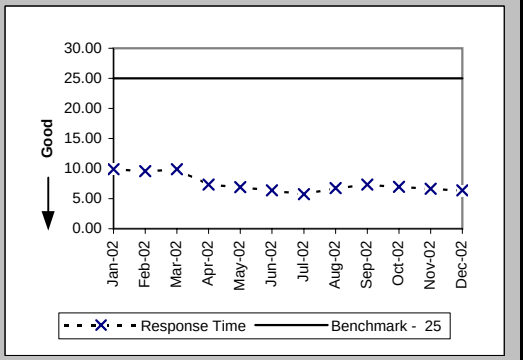
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77
Nov-02	35892.88	4986	7.20			7.90
Dec-02	37076.72	5372	6.90			7.94



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

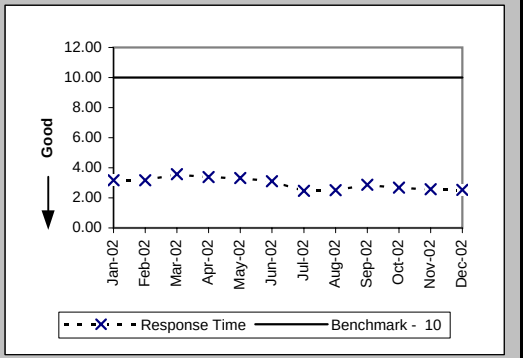
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49
Nov-02	2945.95	443	6.65			2.54
Dec-02	3051.23	479	6.37			4.83



Checklist #2 - Preorder Response Times - EDI

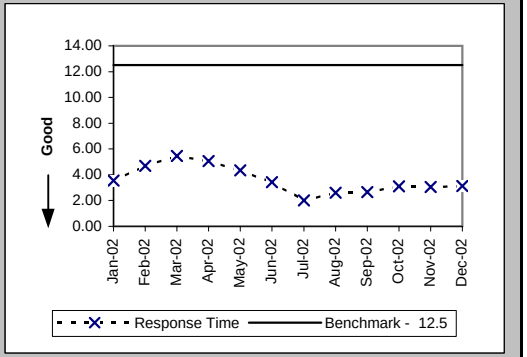
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56
Nov-02	21808.48	8470	2.57			1.01
Dec-02	23247.19	9145	2.54			0.87



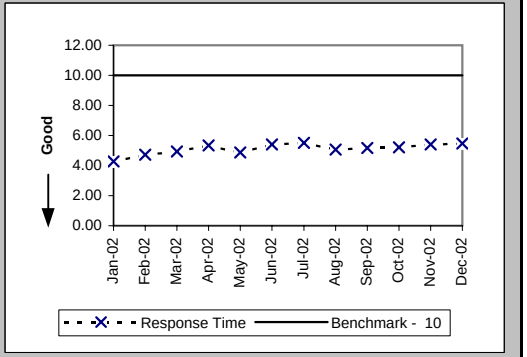
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43
Nov-02	6679.11	2192	3.05			0.85
Dec-02	7307.72	2329	3.14			1.11



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

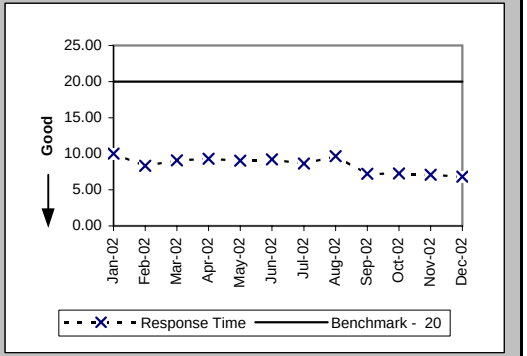
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68
Nov-02	14190.93	2622	5.41			2.71
Dec-02	15630.38	2865	5.46			2.37



Checklist #2 - Preorder Response Times - EDI

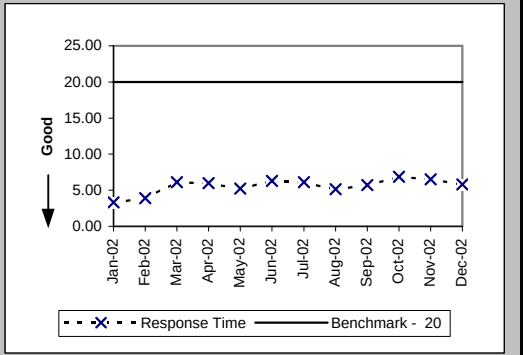
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08
Nov-02	19412.29	2739	7.09			14.00
Dec-02	20578.47	3007	6.84			12.75



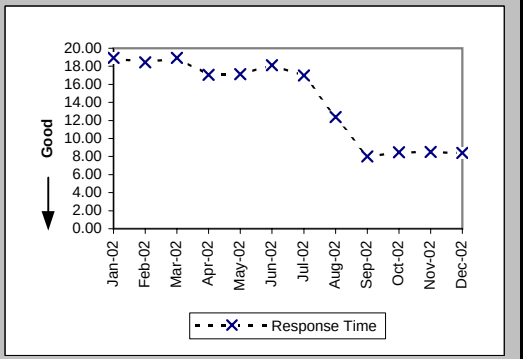
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52
Nov-02	5819.94	894	6.51			14.15
Dec-02	5627.88	972	5.79			7.26



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

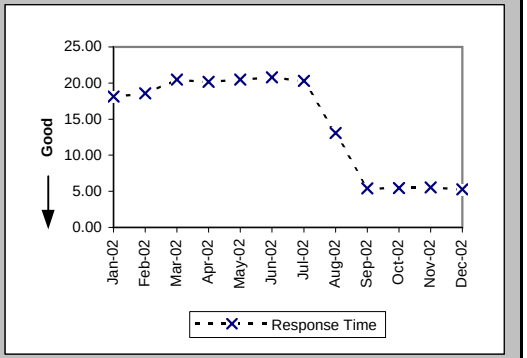
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41
Nov-02	7223.89	849	8.51			5.41
Dec-02	7805.47	929	8.40			3.98



Checklist #2 - Preorder Response Times - EDI

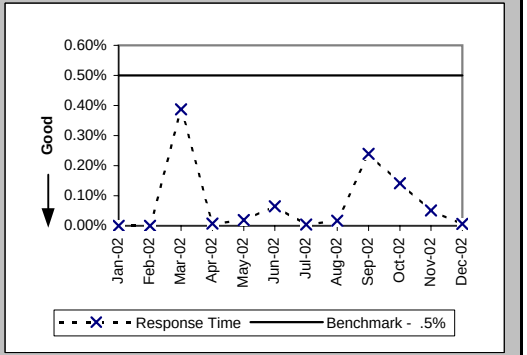
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39
Nov-02	4867.08	879	5.54			2.17
Dec-02	5099.78	965	5.28			1.85



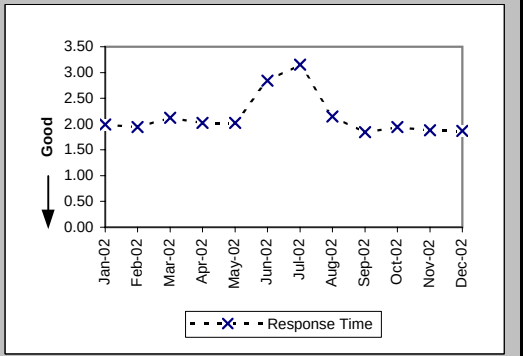
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%
Nov-02	15	29352	0.05%			2.26%
Dec-02	2	31730	0.01%			0.79%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

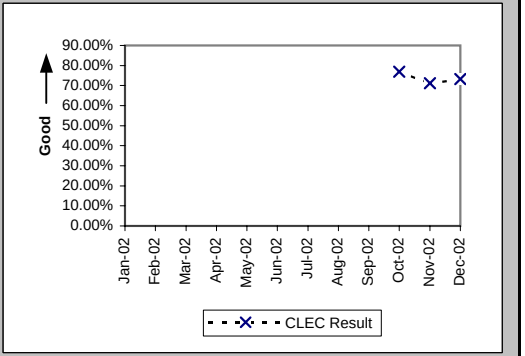
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58
Nov-02	14601.96	7767	1.88			2.41
Dec-02	15739.79	8417	1.87			3.28



Checklist #2 - Electronic Flow-through - Resale

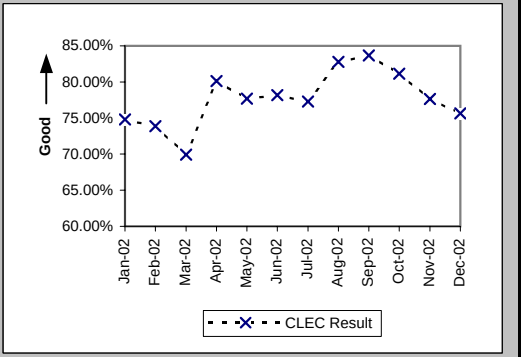
Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	301	391	76.98%	104	0	42.09%
Nov-02	171	240	71.25%	122	0	45.26%
Dec-02	271	370	73.24%	91	0	44.27%



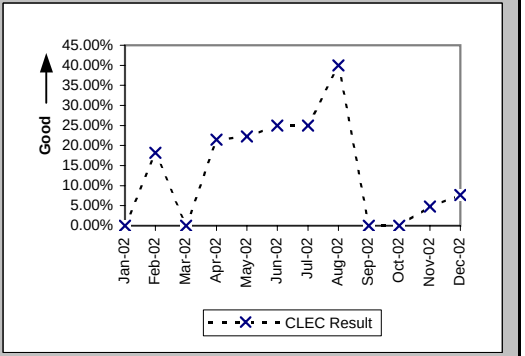
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	104	139	74.82%	149	0	43.40%
Feb-02	99	134	73.88%	250	0	43.93%
Mar-02	100	143	69.93%	90	0	45.86%
Apr-02	121	151	80.13%	86	0	39.90%
May-02	122	157	77.71%	83	0	41.62%
Jun-02	104	133	78.20%	47	0	41.29%
Jul-02	153	198	77.27%	63	0	41.91%
Aug-02	207	250	82.80%	87	0	37.74%
Sep-02	210	251	83.67%	71	0	36.97%
Oct-02	301	371	81.13%	104	0	39.13%
Nov-02	170	219	77.63%	122	0	41.68%
Dec-02	270	357	75.63%	91	0	42.93%



Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	0	2	0.00%	149	0	0.00%
Feb-02	2	11	18.18%	250	0	38.57%
Mar-02	0	5	0.00%	90	0	0.00%
Apr-02	3	14	21.43%	86	0	41.03%
May-02	2	9	22.22%	83	0	41.57%
Jun-02	1	4	25.00%	47	0	43.30%
Jul-02	1	4	25.00%	63	0	43.30%
Aug-02	2	5	40.00%	87	0	48.99%
Sep-02	0	6	0.00%	71	0	0.00%
Oct-02	0	20	0.00%	104	0	0.00%
Nov-02	1	21	4.76%	122	0	21.30%
Dec-02	1	13	7.69%	91	0	26.65%

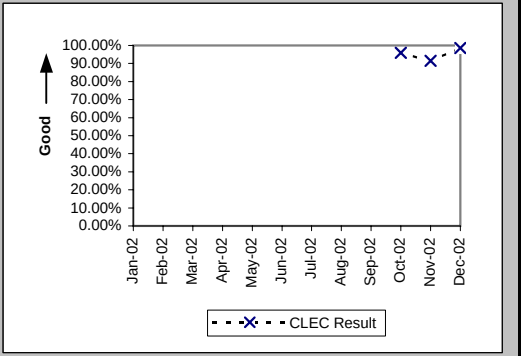


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

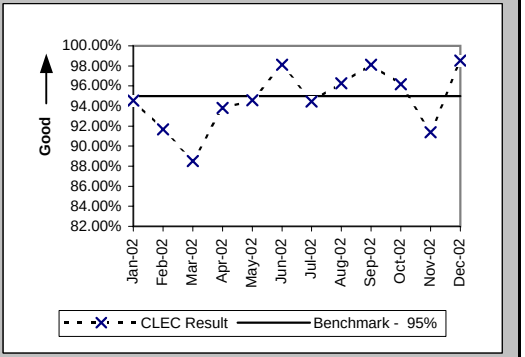
Electronic Flow-through for all eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	301	314	95.86%	97	0	19.92%
Nov-02	171	187	91.44%	112	0	27.97%
Dec-02	271	275	98.55%	89	0	11.97%



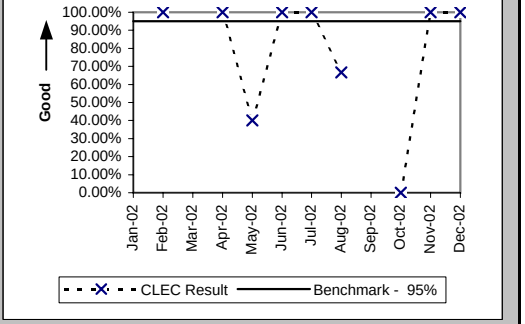
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	104	110	94.55%	145	0	22.71%
Feb-02	99	108	91.67%	245	0	27.64%
Mar-02	100	113	88.50%	89	0	31.91%
Apr-02	121	129	93.80%	83	0	24.12%
May-02	122	129	94.57%	80	0	22.65%
Jun-02	104	106	98.11%	44	0	13.61%
Jul-02	153	162	94.44%	60	0	22.91%
Aug-02	207	215	96.28%	79	0	18.93%
Sep-02	210	214	98.13%	58	0	13.54%
Oct-02	301	313	96.17%	97	0	19.20%
Nov-02	170	186	91.40%	112	0	28.04%
Dec-02	270	274	98.54%	89	0	11.99%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02	2	2	100.00%	245	0	0.00%
Mar-02						
Apr-02	3	3	100.00%	83	0	0.00%
May-02	2	5	40.00%	80	0	48.99%
Jun-02	1	1	100.00%	44	0	0.00%
Jul-02	1	1	100.00%	60	0	0.00%
Aug-02	2	3	66.67%	79	0	47.14%
Sep-02						
Oct-02	0	1	0.00%	97	0	0.00%
Nov-02	1	1	100.00%	112	0	0.00%
Dec-02	1	1	100.00%	89	0	0.00%

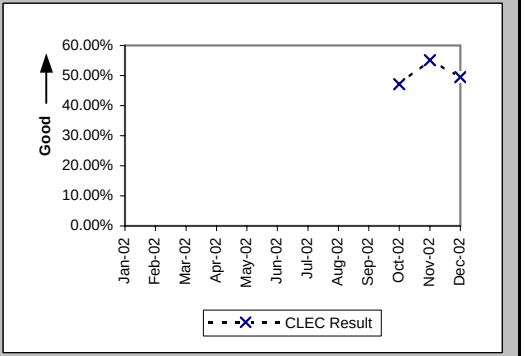


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

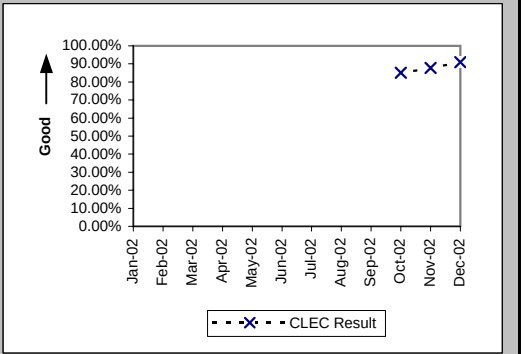
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	149	316	47.15%	36	0	49.92%
Nov-02	193	350	55.14%	29	0	49.73%
Dec-02	190	384	49.48%	33	0	50.00%



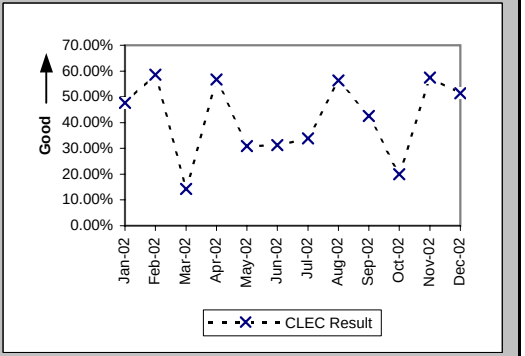
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	149	175	85.14%	36	0	35.57%
Nov-02	193	220	87.73%	29	0	32.81%
Dec-02	190	209	90.91%	33	0	28.75%



Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	30	63	47.62%	47	0	49.94%
Feb-02	41	70	58.57%	42	0	49.26%
Mar-02	11	77	14.29%	33	0	34.99%
Apr-02	21	37	56.76%	15	0	49.54%
May-02	13	42	30.95%	22	0	46.23%
Jun-02	15	48	31.25%	37	0	46.35%
Jul-02	19	56	33.93%	30	0	47.35%
Aug-02	31	55	56.36%	19	0	49.59%
Sep-02	26	61	42.62%	53	0	49.45%
Oct-02	13	65	20.00%	36	0	40.00%
Nov-02	23	40	57.50%	29	0	49.43%
Dec-02	56	109	51.38%	33	0	49.98%

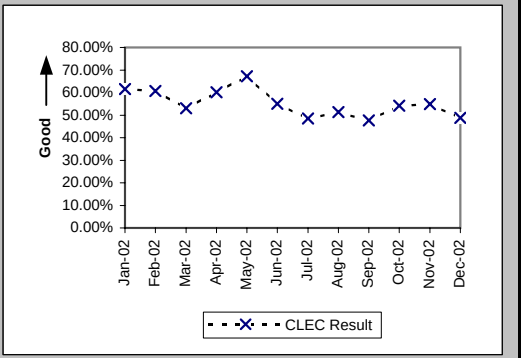


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

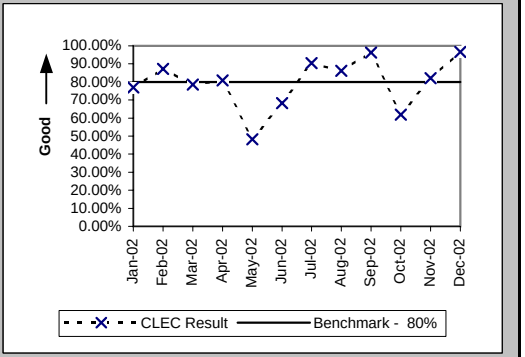
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	96	156	61.54%	47	0	48.65%
Feb-02	68	112	60.71%	42	0	48.84%
Mar-02	112	211	53.08%	33	0	49.91%
Apr-02	119	198	60.10%	15	0	48.97%
May-02	156	232	67.24%	22	0	46.93%
Jun-02	126	229	55.02%	37	0	49.75%
Jul-02	127	262	48.47%	30	0	49.98%
Aug-02	133	259	51.35%	19	0	49.98%
Sep-02	125	262	47.71%	53	0	49.95%
Oct-02	136	251	54.18%	36	0	49.82%
Nov-02	170	310	54.84%	29	0	49.77%
Dec-02	134	275	48.73%	33	0	49.98%



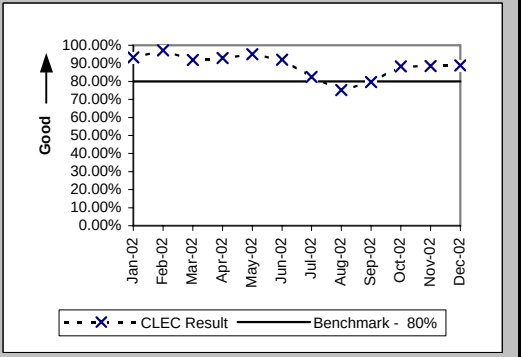
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	30	39	76.92%	47	0	42.13%
Feb-02	41	47	87.23%	42	0	33.37%
Mar-02	11	14	78.57%	33	0	41.03%
Apr-02	21	26	80.77%	15	0	39.41%
May-02	13	27	48.15%	22	0	49.97%
Jun-02	15	22	68.18%	37	0	46.58%
Jul-02	19	21	90.48%	30	0	29.35%
Aug-02	31	36	86.11%	19	0	34.58%
Sep-02	26	27	96.30%	53	0	18.89%
Oct-02	13	21	61.90%	36	0	48.56%
Nov-02	23	28	82.14%	29	0	38.30%
Dec-02	56	58	96.55%	33	0	18.25%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	96	103	93.20%	47	0	25.17%
Feb-02	68	70	97.14%	42	0	16.66%
Mar-02	112	122	91.80%	33	0	27.43%
Apr-02	119	128	92.97%	15	0	25.57%
May-02	156	164	95.12%	22	0	21.54%
Jun-02	126	137	91.97%	37	0	27.17%
Jul-02	127	154	82.47%	30	0	38.02%
Aug-02	133	177	75.14%	19	0	43.22%
Sep-02	125	157	79.62%	53	0	40.28%
Oct-02	136	154	88.31%	36	0	32.13%
Nov-02	170	192	88.54%	29	0	31.85%
Dec-02	134	151	88.74%	33	0	31.61%

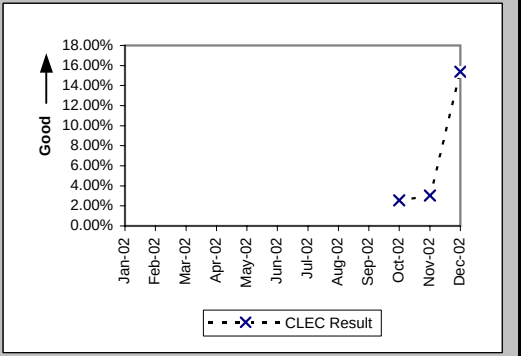


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

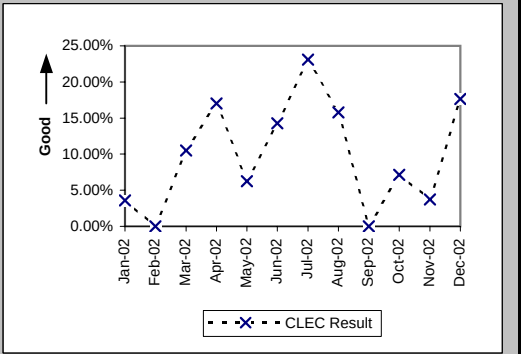
Electronic Flow-through for LSRs received via IMA LNP (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	1	39	2.56%	26	0	15.81%
Nov-02	1	33	3.03%	5	0	17.14%
Dec-02	6	39	15.38%	8	0	36.08%



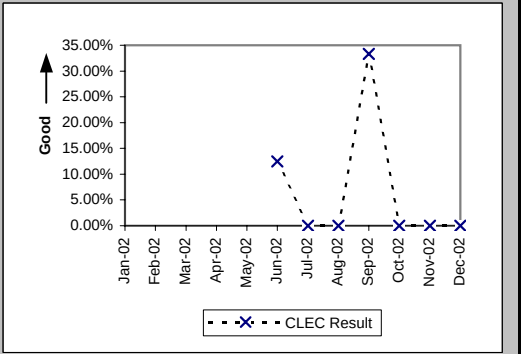
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	1	28	3.57%	3	0	18.56%
Feb-02	0	6	0.00%	2	0	0.00%
Mar-02	2	19	10.53%	4	0	30.69%
Apr-02	8	47	17.02%	1	0	37.58%
May-02	2	32	6.25%	2	0	24.21%
Jun-02	1	7	14.29%	3	0	34.99%
Jul-02	6	26	23.08%	9	0	42.13%
Aug-02	3	19	15.79%	2	0	36.46%
Sep-02	0	7	0.00%	2	0	0.00%
Oct-02	1	14	7.14%	26	0	25.75%
Nov-02	1	27	3.70%	5	0	18.89%
Dec-02	6	34	17.65%	8	0	38.12%



Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	2	16	12.50%	3	0	33.07%
Jul-02	0	5	0.00%	9	0	0.00%
Aug-02	0	1	0.00%	2	0	0.00%
Sep-02	1	3	33.33%	2	0	47.14%
Oct-02	0	25	0.00%	26	0	0.00%
Nov-02	0	6	0.00%	5	0	0.00%
Dec-02	0	5	0.00%	8	0	0.00%

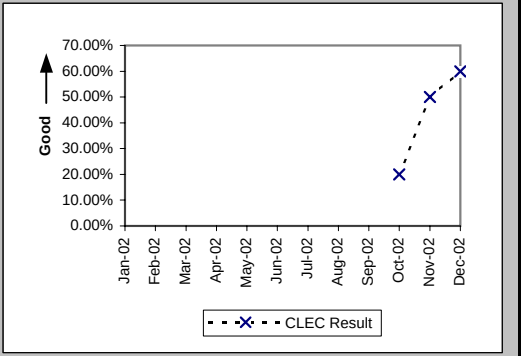


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

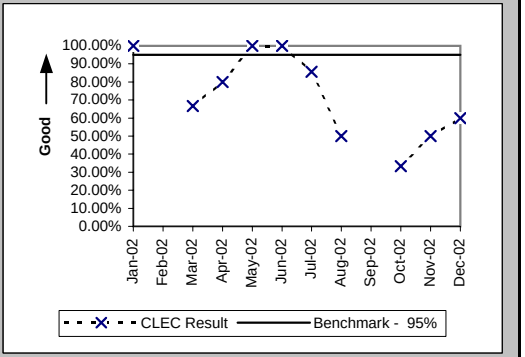
Electronic Flow-through for all eligible LSRs Received via IMA LNP (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	1	5	20.00%	26	0	40.00%
Nov-02	1	2	50.00%	5	0	50.00%
Dec-02	6	10	60.00%	8	0	48.99%



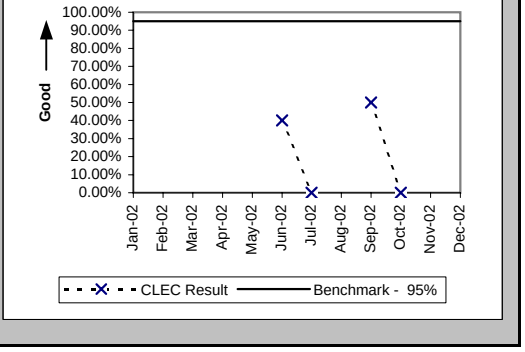
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	1	1	100.00%	3	0	0.00%
Feb-02						
Mar-02	2	3	66.67%	4	0	47.14%
Apr-02	8	10	80.00%	1	0	40.00%
May-02	2	2	100.00%	2	0	0.00%
Jun-02	1	1	100.00%	3	0	0.00%
Jul-02	6	7	85.71%	9	0	34.99%
Aug-02	3	6	50.00%	2	0	50.00%
Sep-02						
Oct-02	1	3	33.33%	26	0	47.14%
Nov-02	1	2	50.00%	5	0	50.00%
Dec-02	6	10	60.00%	8	0	48.99%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	2	5	40.00%	3	0	48.99%
Jul-02	0	1	0.00%	9	0	0.00%
Aug-02						
Sep-02	1	2	50.00%	2	0	50.00%
Oct-02	0	2	0.00%	26	0	0.00%
Nov-02						
Dec-02						

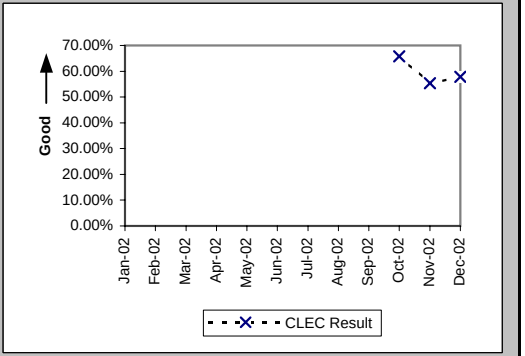


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

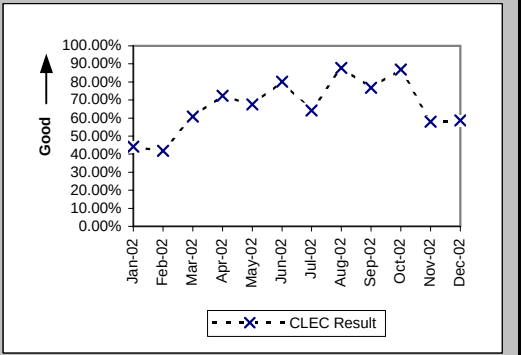
Electronic Flow-through for LSRs received via IMA (Percent) (PO-2A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	271	412	65.78%	6	0	47.45%
Nov-02	169	305	55.41%	19	0	49.71%
Dec-02	158	273	57.88%	7	0	49.38%



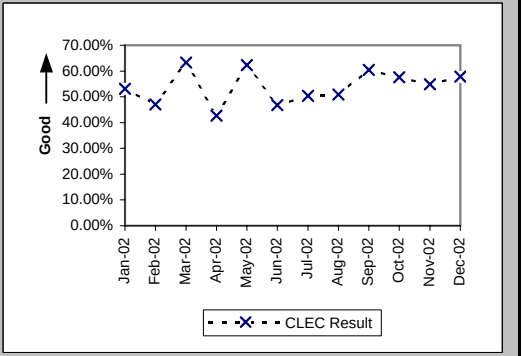
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	45	102	44.12%	5	0	49.65%
Feb-02	28	67	41.79%	0	0	49.32%
Mar-02	42	69	60.87%	0	0	48.80%
Apr-02	47	65	72.31%	6	0	44.75%
May-02	48	71	67.61%	9	0	46.80%
Jun-02	113	141	80.14%	8	0	39.89%
Jul-02	43	67	64.18%	9	0	47.95%
Aug-02	36	41	87.80%	4	0	32.72%
Sep-02	43	56	76.79%	3	0	42.22%
Oct-02	100	115	86.96%	6	0	33.68%
Nov-02	29	50	58.00%	19	0	49.36%
Dec-02	17	29	58.62%	7	0	49.25%



Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	85	160	53.13%	5	0	49.90%
Feb-02	95	202	47.03%	0	0	49.91%
Mar-02	131	207	63.29%	0	0	48.20%
Apr-02	99	232	42.67%	6	0	49.46%
May-02	119	191	62.30%	9	0	48.46%
Jun-02	65	139	46.76%	8	0	49.90%
Jul-02	124	246	50.41%	9	0	50.00%
Aug-02	83	163	50.92%	4	0	49.99%
Sep-02	78	129	60.47%	3	0	48.89%
Oct-02	171	297	57.58%	6	0	49.42%
Nov-02	140	255	54.90%	19	0	49.76%
Dec-02	141	244	57.79%	7	0	49.39%

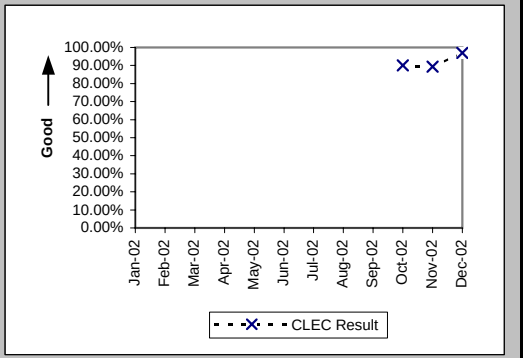


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

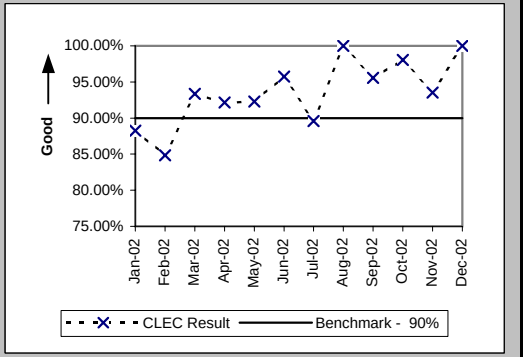
Electronic Flow-through for all eligible LSRs Received via IMA (Percent) (PO-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02	271	301	90.03%	6	0	29.96%
Nov-02	169	189	89.42%	19	0	30.76%
Dec-02	158	163	96.93%	7	0	17.24%



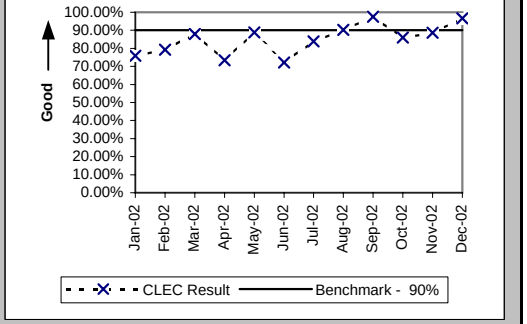
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	45	51	88.24%	5	0	32.22%
Feb-02	28	33	84.85%	0	0	35.86%
Mar-02	42	45	93.33%	0	0	24.94%
Apr-02	47	51	92.16%	6	0	26.88%
May-02	48	52	92.31%	9	0	26.65%
Jun-02	113	118	95.76%	8	0	20.14%
Jul-02	43	48	89.58%	9	0	30.55%
Aug-02	36	36	100.00%	4	0	0.00%
Sep-02	43	45	95.56%	3	0	20.61%
Oct-02	100	102	98.04%	6	0	13.86%
Nov-02	29	31	93.55%	19	0	24.57%
Dec-02	17	17	100.00%	7	0	0.00%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	85	112	75.89%	5	0	42.77%
Feb-02	95	120	79.17%	0	0	40.61%
Mar-02	131	149	87.92%	0	0	32.59%
Apr-02	99	135	73.33%	6	0	44.22%
May-02	119	134	88.81%	9	0	31.53%
Jun-02	65	90	72.22%	8	0	44.79%
Jul-02	124	148	83.78%	9	0	36.86%
Aug-02	83	92	90.22%	4	0	29.71%
Sep-02	78	80	97.50%	3	0	15.61%
Oct-02	171	199	85.93%	6	0	34.77%
Nov-02	140	158	88.61%	19	0	31.77%
Dec-02	141	146	96.58%	7	0	18.19%

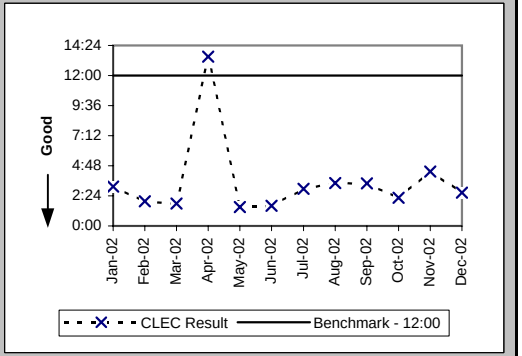


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

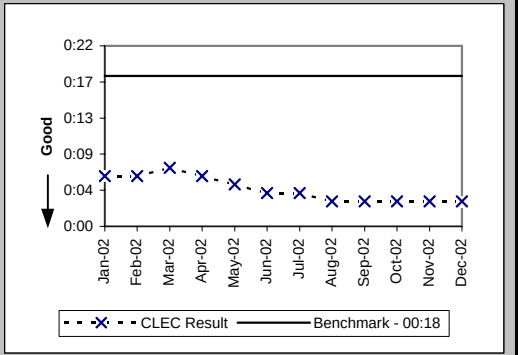
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	231:50	74	3:08	0	0
Feb-02	56:56	29	1:58	0	0
Mar-02	58:42	33	1:47	0	0
Apr-02	364:37	27	13:30	0	0
May-02	45:00	30	1:30	0	0
Jun-02	49:31	31	1:36	0	0
Jul-02	47:14	16	2:57	0	0
Aug-02	71:56	21	3:26	0	0
Sep-02	54:27	16	3:24	0	0
Oct-02	38:23	17	2:15	0	0
Nov-02	117:04	27	4:20	0	0
Dec-02	63:56	24	2:40	0	0



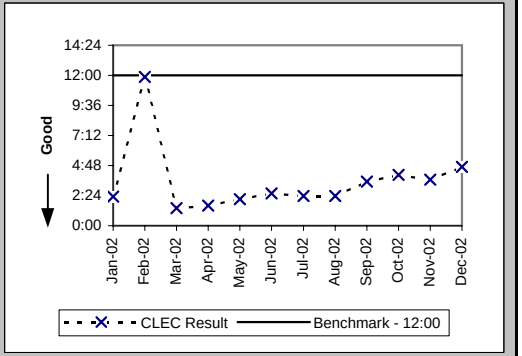
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302
Nov-02	1388:20	26497	0:03	0	16
Dec-02	1129:15	24373	0:03	0	13



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

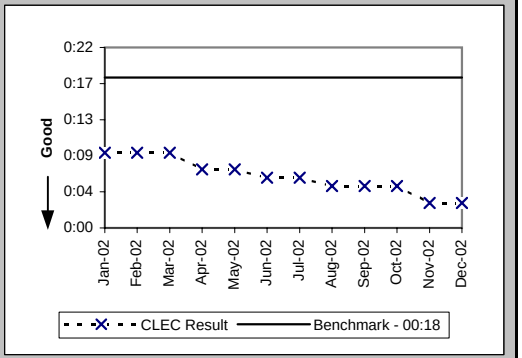
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	114:21	49	2:20	0	0
Feb-02	736:24	62	11:53	0	0
Mar-02	55:27	39	1:25	0	0
Apr-02	91:40	57	1:36	0	0
May-02	109:39	52	2:07	0	0
Jun-02	98:07	38	2:35	0	0
Jul-02	85:41	36	2:23	0	0
Aug-02	64:19	27	2:23	0	0
Sep-02	116:38	33	3:32	0	0
Oct-02	141:30	35	4:03	0	0
Nov-02	99:20	27	3:41	0	0
Dec-02	155:13	33	4:42	0	0



Checklist #2 - LSR Rejections

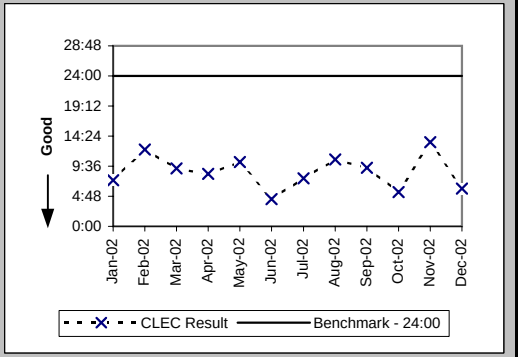
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302
Nov-02	1264:51	22881	0:03	0	16
Dec-02	1093:00	20060	0:03	0	13



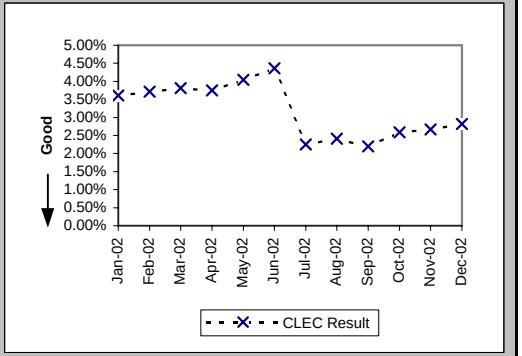
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	272:13	37	7:21	0	0
Feb-02	575:43	47	12:15	0	0
Mar-02	333:42	36	9:16	0	0
Apr-02	100:10	12	8:21	0	0
May-02	164:34	16	10:17	0	0
Jun-02	56:06	13	4:19	0	0
Jul-02	99:47	13	7:41	0	0
Aug-02	288:39	27	10:41	0	0
Sep-02	187:10	20	9:21	0	0
Oct-02	268:46	49	5:29	0	0
Nov-02	470:21	35	13:26	0	0
Dec-02	174:58	29	6:02	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

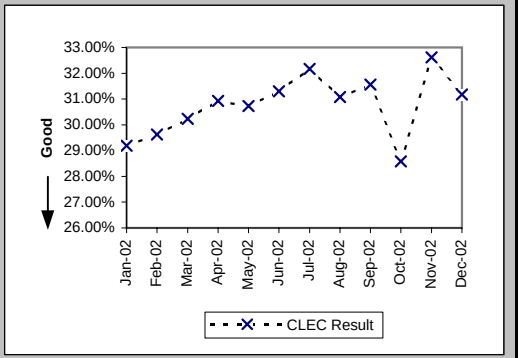
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302
Nov-02	2167	81249	2.67%	0	16
Dec-02	2202	78172	2.82%	0	13



Checklist #2 - LSR Rejections

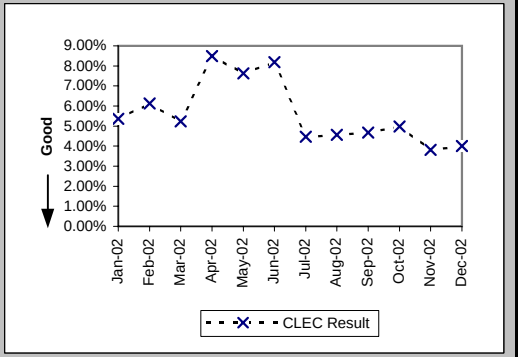
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302
Nov-02	26497	81249	32.61%	0	16
Dec-02	24373	78172	31.18%	0	13



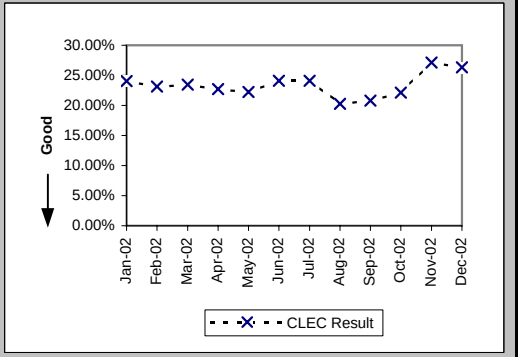
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302
Nov-02	3209	84314	3.81%	0	16
Dec-02	3055	76194	4.01%	0	13



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

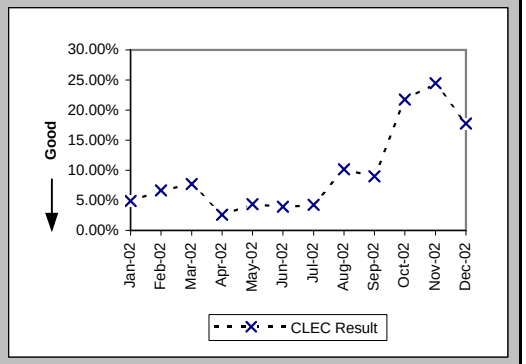
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302
Nov-02	22881	84314	27.14%	0	16
Dec-02	20060	76194	26.33%	0	13



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

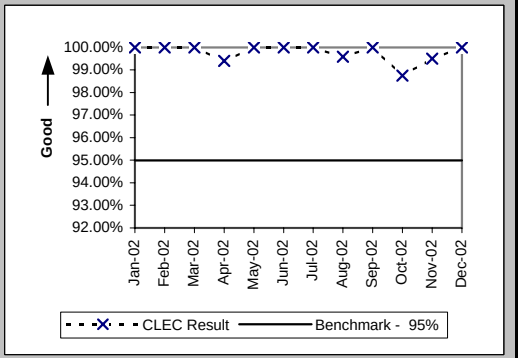
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	37	760	4.87%	0	0
Feb-02	47	705	6.67%	0	0
Mar-02	36	466	7.73%	0	0
Apr-02	12	465	2.58%	0	0
May-02	16	367	4.36%	0	0
Jun-02	13	331	3.93%	0	0
Jul-02	13	304	4.28%	0	0
Aug-02	27	266	10.15%	0	0
Sep-02	20	222	9.01%	0	0
Oct-02	49	225	21.78%	0	0
Nov-02	35	143	24.48%	0	0
Dec-02	29	163	17.79%	0	0



Checklist #2 - Firm Order Confirmations - Resale

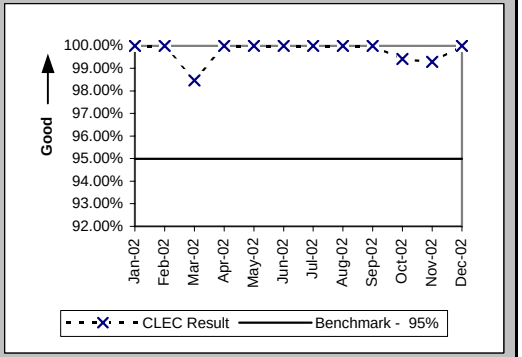
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	149	149	100.00%	1	0
Feb-02	125	125	100.00%	0	0
Mar-02	142	142	100.00%	2	0
Apr-02	167	168	99.40%	0	0
May-02	170	170	100.00%	6	0
Jun-02	217	217	100.00%	0	0
Jul-02	194	194	100.00%	2	0
Aug-02	240	241	99.59%	0	0
Sep-02	253	253	100.00%	5	0
Oct-02	395	400	98.75%	1	0
Nov-02	198	199	99.50%	0	0
Dec-02	287	287	100.00%	0	0



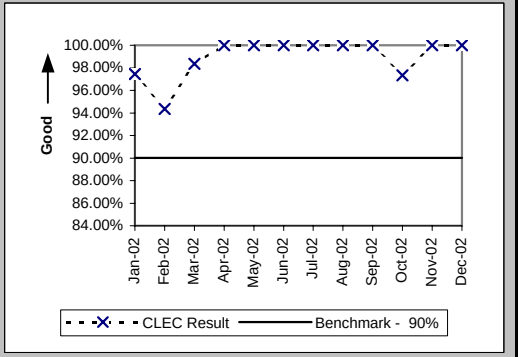
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	85	85	100.00%	1	0
Feb-02	95	95	100.00%	0	0
Mar-02	129	131	98.47%	2	0
Apr-02	99	99	100.00%	0	0
May-02	119	119	100.00%	6	0
Jun-02	66	66	100.00%	0	0
Jul-02	124	124	100.00%	2	0
Aug-02	84	84	100.00%	0	0
Sep-02	78	78	100.00%	5	0
Oct-02	169	170	99.41%	1	0
Nov-02	139	140	99.29%	0	0
Dec-02	141	141	100.00%	0	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

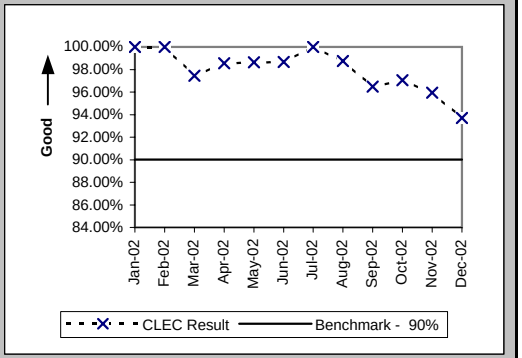
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	76	78	97.44%	1	0
Feb-02	67	71	94.37%	0	0
Mar-02	60	61	98.36%	2	0
Apr-02	42	42	100.00%	0	0
May-02	53	53	100.00%	6	0
Jun-02	56	56	100.00%	0	0
Jul-02	66	66	100.00%	2	0
Aug-02	43	43	100.00%	0	0
Sep-02	47	47	100.00%	5	0
Oct-02	73	75	97.33%	1	0
Nov-02	62	62	100.00%	0	0
Dec-02	87	87	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Resale

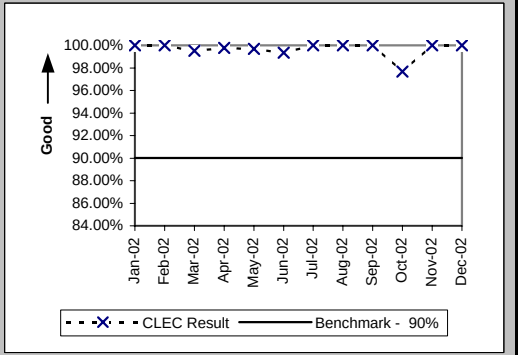
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	76	76	100.00%	1	0
Feb-02	112	112	100.00%	0	0
Mar-02	76	78	97.44%	2	0
Apr-02	137	139	98.56%	0	0
May-02	73	74	98.65%	6	0
Jun-02	74	75	98.67%	0	0
Jul-02	123	123	100.00%	2	0
Aug-02	80	81	98.77%	0	0
Sep-02	55	57	96.49%	5	0
Oct-02	131	135	97.04%	1	0
Nov-02	118	123	95.94%	0	0
Dec-02	104	111	93.69%	0	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

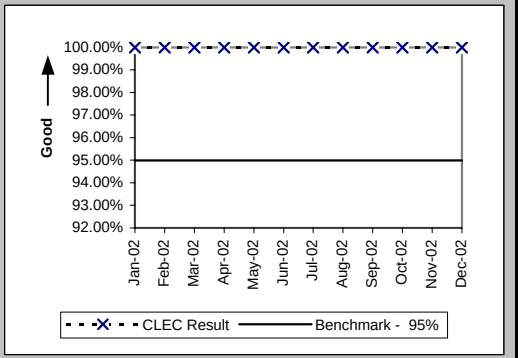
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	701	701	100.00%	1	0
Feb-02	649	649	100.00%	0	0
Mar-02	416	418	99.52%	2	0
Apr-02	447	448	99.78%	0	0
May-02	322	323	99.69%	6	0
Jun-02	306	308	99.35%	0	0
Jul-02	256	256	100.00%	2	0
Aug-02	210	210	100.00%	0	0
Sep-02	166	166	100.00%	5	0
Oct-02	126	129	97.67%	1	0
Nov-02	64	64	100.00%	0	0
Dec-02	109	109	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

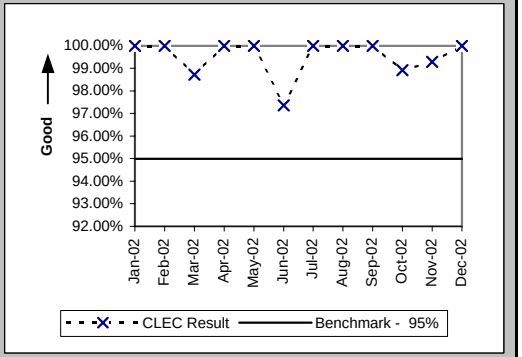
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	30	30	100.00%	0	0
Feb-02	41	41	100.00%	0	0
Mar-02	11	11	100.00%	0	0
Apr-02	21	21	100.00%	0	0
May-02	12	12	100.00%	0	0
Jun-02	13	13	100.00%	0	0
Jul-02	17	17	100.00%	0	0
Aug-02	28	28	100.00%	0	0
Sep-02	24	24	100.00%	0	0
Oct-02	12	12	100.00%	0	0
Nov-02	20	20	100.00%	0	0
Dec-02	53	53	100.00%	0	0



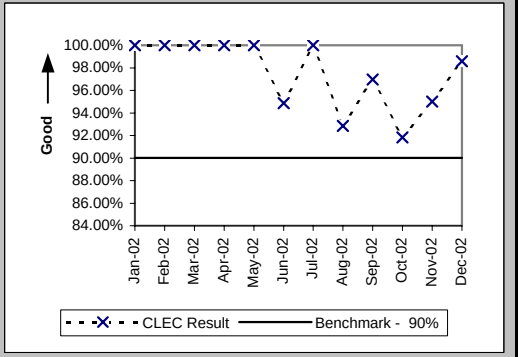
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	71	71	100.00%	0	0
Feb-02	38	38	100.00%	0	0
Mar-02	77	78	98.72%	0	0
Apr-02	77	77	100.00%	0	0
May-02	109	109	100.00%	0	0
Jun-02	74	76	97.37%	0	0
Jul-02	90	90	100.00%	0	0
Aug-02	81	81	100.00%	0	0
Sep-02	87	87	100.00%	0	0
Oct-02	92	93	98.92%	0	0
Nov-02	139	140	99.29%	0	0
Dec-02	98	98	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

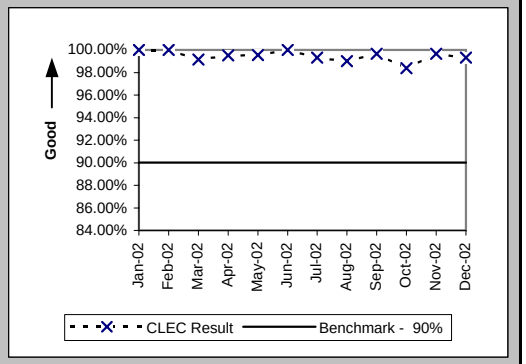
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	38	38	100.00%	0	0
Feb-02	50	50	100.00%	0	0
Mar-02	79	79	100.00%	0	0
Apr-02	22	22	100.00%	0	0
May-02	32	32	100.00%	0	0
Jun-02	37	39	94.87%	0	0
Jul-02	37	37	100.00%	0	0
Aug-02	26	28	92.86%	0	0
Sep-02	32	33	96.97%	0	0
Oct-02	45	49	91.84%	0	0
Nov-02	19	20	95.00%	0	0
Dec-02	70	71	98.59%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

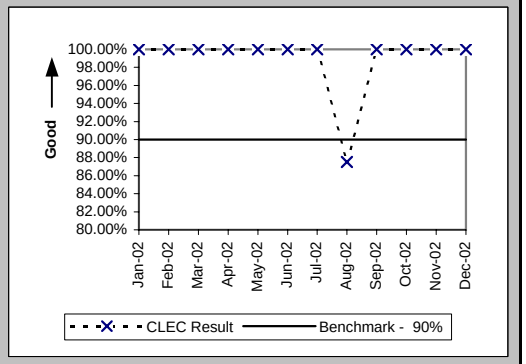
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	222	222	100.00%	0	0
Feb-02	182	182	100.00%	0	0
Mar-02	233	235	99.15%	0	0
Apr-02	209	210	99.52%	0	0
May-02	215	216	99.54%	0	0
Jun-02	249	249	100.00%	0	0
Jul-02	286	288	99.31%	0	0
Aug-02	295	298	98.99%	0	0
Sep-02	301	302	99.67%	0	0
Oct-02	305	310	98.39%	0	0
Nov-02	294	295	99.66%	0	0
Dec-02	287	289	99.31%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

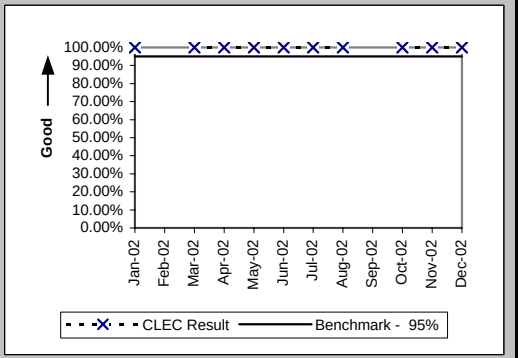
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	11	11	100.00%	0	0
Feb-02	5	5	100.00%	0	0
Mar-02	5	5	100.00%	0	0
Apr-02	4	4	100.00%	0	0
May-02	6	6	100.00%	0	0
Jun-02	7	7	100.00%	0	0
Jul-02	9	9	100.00%	0	0
Aug-02	7	8	87.50%	0	0
Sep-02	9	9	100.00%	0	0
Oct-02	9	9	100.00%	0	0
Nov-02	16	16	100.00%	0	0
Dec-02	3	3	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

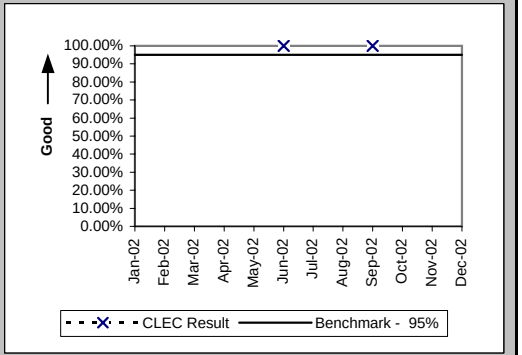
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	1	1	100.00%	1	0
Feb-02					
Mar-02	2	2	100.00%	2	0
Apr-02	6	6	100.00%	0	0
May-02	1	1	100.00%	0	0
Jun-02	1	1	100.00%	4	0
Jul-02	4	4	100.00%	12	0
Aug-02	3	3	100.00%	4	0
Sep-02					
Oct-02	1	1	100.00%	5	0
Nov-02	1	1	100.00%	7	0
Dec-02	5	5	100.00%	1	0



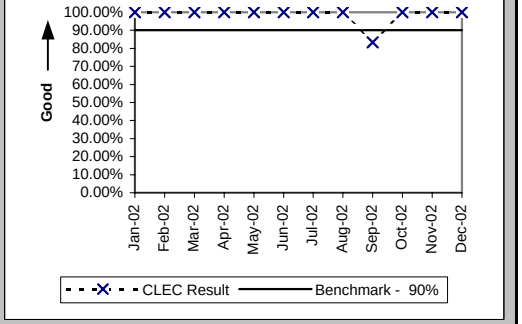
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02	2	2	100.00%	4	0
Jul-02					
Aug-02					
Sep-02	1	1	100.00%	6	0
Oct-02					
Nov-02					
Dec-02					



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

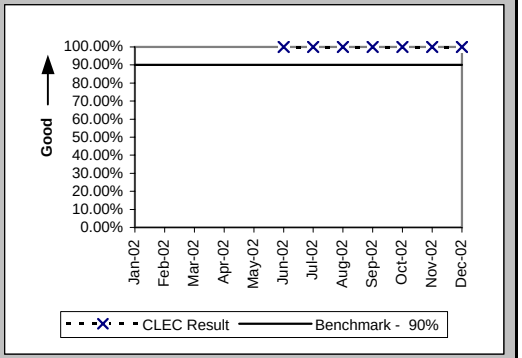
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	23	23	100.00%	1	0
Feb-02	4	4	100.00%	0	0
Mar-02	16	16	100.00%	2	0
Apr-02	37	37	100.00%	0	0
May-02	28	28	100.00%	0	0
Jun-02	5	5	100.00%	4	0
Jul-02	15	15	100.00%	12	0
Aug-02	13	13	100.00%	4	0
Sep-02	5	6	83.33%	6	0
Oct-02	12	12	100.00%	5	0
Nov-02	18	18	100.00%	7	0
Dec-02	24	24	100.00%	1	0



Checklist #2 - Firm Order Confirmations - LNP

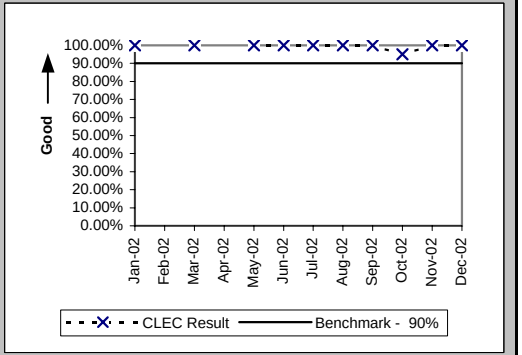
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02	9	9	100.00%	4	0
Jul-02	4	4	100.00%	12	0
Aug-02	1	1	100.00%	4	0
Sep-02	2	2	100.00%	6	0
Oct-02	25	25	100.00%	5	0
Nov-02	5	5	100.00%	7	0
Dec-02	4	4	100.00%	1	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

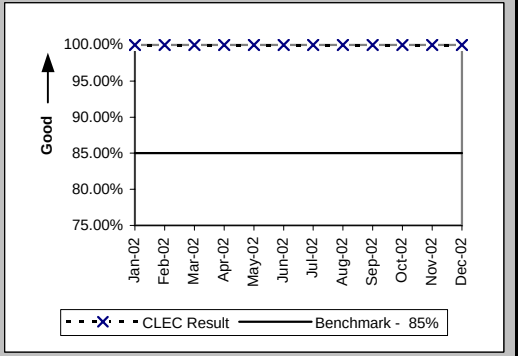
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	3	3	100.00%	1	0
Feb-02					
Mar-02	3	3	100.00%	2	0
Apr-02					
May-02	16	16	100.00%	0	0
Jun-02	3	3	100.00%	4	0
Jul-02	17	17	100.00%	12	0
Aug-02	10	10	100.00%	4	0
Sep-02	11	11	100.00%	6	0
Oct-02	19	20	95.00%	5	0
Nov-02	19	19	100.00%	7	0
Dec-02	19	19	100.00%	1	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

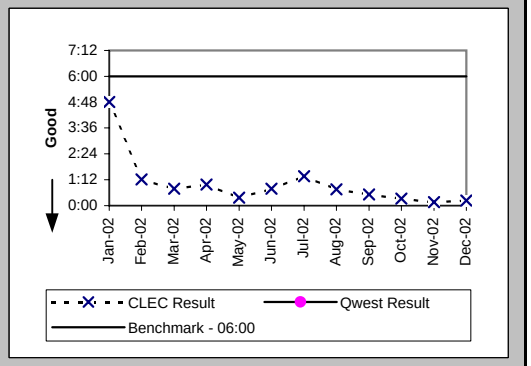
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	9	9	100.00%	0	0
Feb-02	35	35	100.00%	0	0
Mar-02	15	15	100.00%	16	0
Apr-02	28	28	100.00%	0	0
May-02	13	13	100.00%	2	0
Jun-02	12	12	100.00%	5	0
Jul-02	7	7	100.00%	16	0
Aug-02	2	2	100.00%	14	0
Sep-02	34	34	100.00%	0	0
Oct-02	20	20	100.00%	3	0
Nov-02	5	5	100.00%	21	0
Dec-02	13	13	100.00%	1	0



Checklist #2 - Completion Notifications

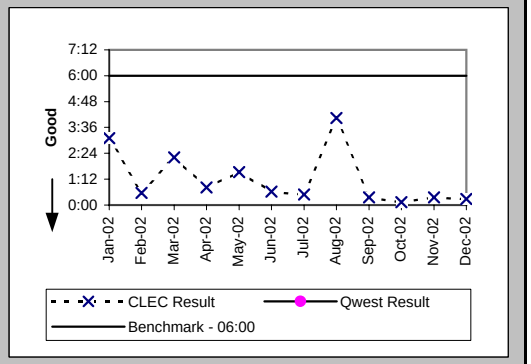
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1409:24	293	4:49	0	6							No
Feb-02	310:43	256	1:13	0	28							No
Mar-02	229:05	293	0:47	0	6							No
Apr-02	272:33	279	0:59	0	4							No
May-02	106:24	293	0:22	0	3							No
Jun-02	227:09	293	0:47	0	2							No
Jul-02	383:13	282	1:22	0	89							No
Aug-02	240:37	319	0:45	0	2							No
Sep-02	176:08	346	0:31	0	3							No
Oct-02	186:40	555	0:20	0	1							No
Nov-02	46:05	277	0:10	0	18							No
Dec-02	111:32	486	0:14	0	39							No



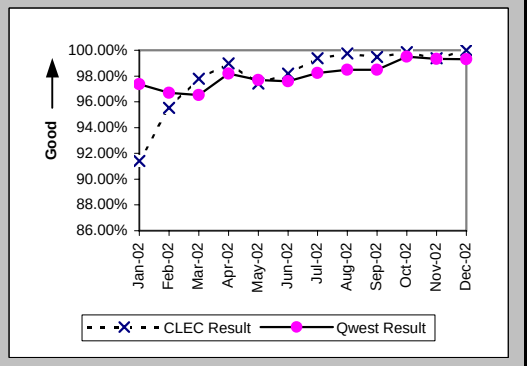
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1091:58	353	3:06	0	6							No
Feb-02	230:59	402	0:34	0	28							No
Mar-02	858:22	387	2:13	0	6							No
Apr-02	416:41	508	0:49	0	4							No
May-02	729:11	474	1:32	0	3							No
Jun-02	245:42	398	0:37	0	2							No
Jul-02	241:19	492	0:29	0	89							No
Aug-02	1840:24	456	4:02	0	2							No
Sep-02	156:04	440	0:21	0	3							No
Oct-02	88:04	665	0:08	0	1							No
Nov-02	190:39	548	0:21	0	18							No
Dec-02	177:02	611	0:17	0	39							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

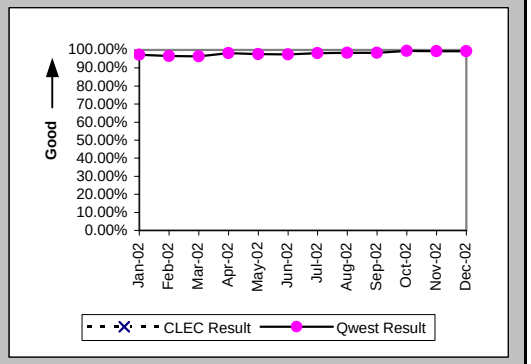
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	309	338	91.42%	0	1	161829	166184	97.38%	15.97%	5.47	2.33	Yes
Feb-02	278	291	95.53%	0	0	117918	121929	96.71%	17.84%	1.11	-0.33	No
Mar-02	399	408	97.79%	0	0	116689	120876	96.54%	18.29%	-1.39	-1.84	No
Apr-02	295	298	98.99%	0	2	169260	172397	98.18%	13.37%	-1.05	-1.64	No
May-02	303	311	97.43%	0	0	119329	122156	97.69%	15.04%	0.35	-0.79	No
Jun-02	326	332	98.19%	0	0	115098	117936	97.59%	15.32%	-0.71	-1.43	No
Jul-02	319	321	99.38%	0	0	123130	125330	98.24%	13.13%	-1.54	-1.94	No
Aug-02	385	386	99.74%	0	0	138248	140379	98.48%	12.23%	-2.02	-2.23	No
Sep-02	373	375	99.47%	0	0	116432	118225	98.48%	12.22%	-1.56	-1.95	No
Oct-02	658	659	99.85%	0	0	129240	129891	99.50%	7.06%	-1.27	-1.77	No
Nov-02	323	325	99.38%	0	0	101943	102624	99.34%	8.12%	-0.11	-1.06	No
Dec-02	522	522	100.00%	0	0	98226	98910	99.31%	8.29%	-1.9	-2.16	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

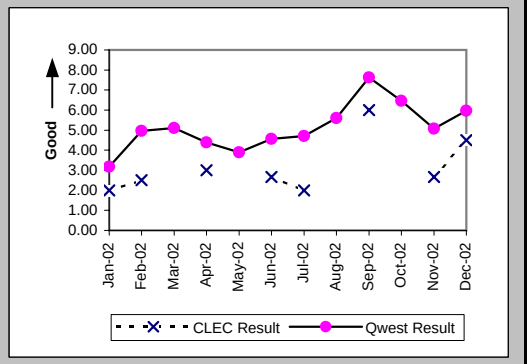
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						161829	166184	97.38%	15.97%			
Feb-02						117918	121929	96.71%	17.84%			
Mar-02						116689	120876	96.54%	18.29%			
Apr-02						169260	172397	98.18%	13.37%			
May-02						119329	122156	97.69%	15.04%			
Jun-02						115098	117936	97.59%	15.32%			
Jul-02						123130	125330	98.24%	13.13%			
Aug-02						138248	140379	98.48%	12.23%			
Sep-02						116432	118225	98.48%	12.22%			
Oct-02						129240	129891	99.50%	7.06%			
Nov-02						101943	102624	99.34%	8.12%			
Dec-02						98226	98910	99.31%	8.29%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

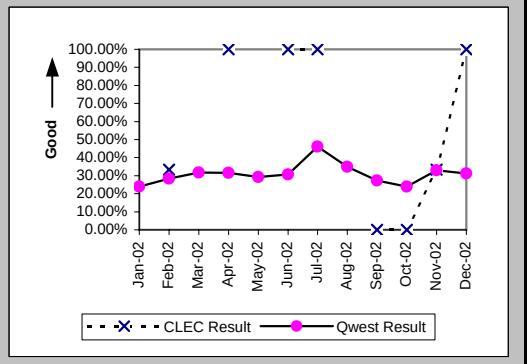
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	1	2.00	0	0	1013	320	3.17	3.53	-0.03	-1.02	No
Feb-02	5	2	2.50	0	0	1476	297	4.97	10.62	0.4	-0.76	No
Mar-02						1866	366	5.10	19.01			
Apr-02	3	1	3.00	0	0	1454	331	4.39	6.09	-0.29	-1.18	No
May-02						1240	319	3.89	5.17			
Jun-02	8	3	2.67	0	0	1829	400	4.57	6.38	0.38	-0.77	No
Jul-02	2	1	2.00	0	0	2578	549	4.70	11.43	0.49	-0.7	No
Aug-02						2664	476	5.60	8.35			
Sep-02	12	2	6.00	0	0	3096	406	7.63	37.74	-0.77	-1.47	No
Oct-02						2908	450	6.46	19.62			
Nov-02	8	3	2.67	0	0	2060	406	5.07	6.37	0.96	-0.42	No
Dec-02	9	2	4.50	0	0	2346	393	5.97	17.69	-0.28	-1.17	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

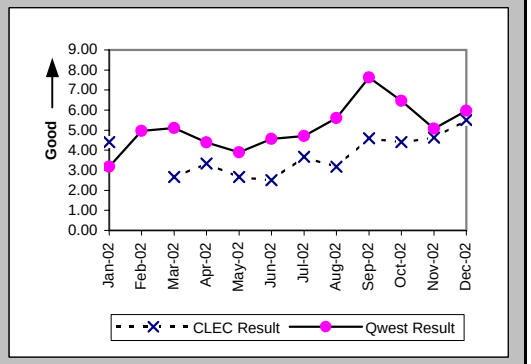
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						134	559	23.97%	42.69%			
Feb-02	1	3	33.33%	0	0	147	517	28.43%	45.11%	-0.19	-1.11	No
Mar-02						171	540	31.67%	46.52%			
Apr-02	1	1	100.00%	0	0	159	504	31.55%	46.47%	-1.47	-1.89	No
May-02						122	416	29.33%	45.53%			
Jun-02	1	1	100.00%	0	0	150	488	30.74%	46.14%	-1.5	-1.91	No
Jul-02	1	1	100.00%	2	0	306	664	46.08%	49.85%	-1.08	-1.66	No
Aug-02						206	591	34.86%	47.65%			
Sep-02	0	1	0.00%	3	0	147	538	27.32%	44.56%	0.34	-0.79	No
Oct-02	0	1	0.00%	4	0	139	579	24.01%	42.71%	0.29	-0.82	No
Nov-02	1	3	33.33%	2	0	149	453	32.89%	46.98%	-0.02	-1.01	No
Dec-02	2	2	100.00%	2	0	137	439	31.21%	46.33%	-2.09	-2.27	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

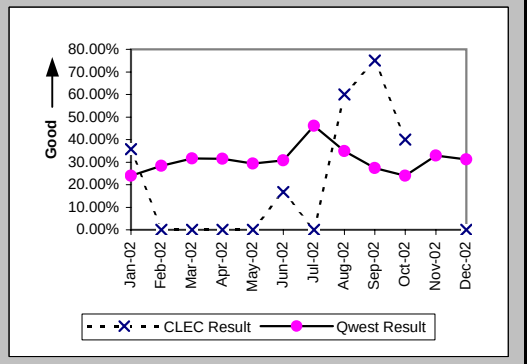
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	44	10	4.40	0	0	1013	320	3.17	3.53	-1.09	-1.66	No
Feb-02						1476	297	4.97	10.62			
Mar-02	8	3	2.67	0	0	1866	366	5.10	19.01	0.32	-0.8	No
Apr-02	10	3	3.33	0	0	1454	331	4.39	6.09	-0.05	-1.03	No
May-02	8	3	2.67	0	0	1240	319	3.89	5.17	0.2	-0.88	No
Jun-02	5	2	2.50	0	0	1829	400	4.57	6.38	0.25	-0.85	No
Jul-02	11	3	3.67	0	0	2578	549	4.70	11.43	0.07	-0.96	No
Aug-02	19	6	3.17	0	0	2664	476	5.60	8.35	0.88	-0.46	No
Sep-02	69	15	4.60	0	0	3096	406	7.63	37.74	-0.08	-1.05	No
Oct-02	75	17	4.41	0	0	2908	450	6.46	19.62	0.34	-0.8	No
Nov-02	37	8	4.62	0	0	2060	406	5.07	6.37	-0.05	-1.03	No
Dec-02	77	14	5.50	0	0	2346	393	5.97	17.69	-0.41	-1.25	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

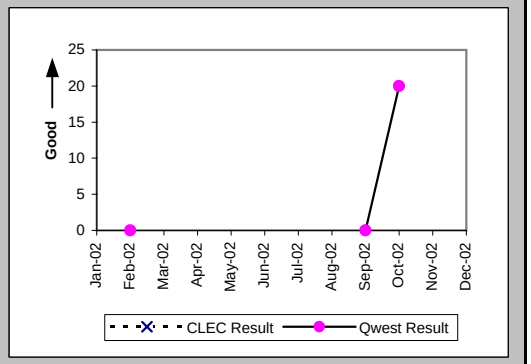
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	14	35.71%	21	0	134	559	23.97%	42.69%	-1.02	-1.62	No
Feb-02	0	9	0.00%	5	0	147	517	28.43%	45.11%	2.02	0.23	Yes
Mar-02	0	7	0.00%	20	0	171	540	31.67%	46.52%	1.86	0.13	Yes
Apr-02	0	13	0.00%	13	0	159	504	31.55%	46.47%	2.74	0.67	Yes
May-02	0	7	0.00%	22	0	122	416	29.33%	45.53%	1.75	0.07	Yes
Jun-02	1	6	16.67%	6	0	150	488	30.74%	46.14%	0.66	-0.6	No
Jul-02	0	11	0.00%	17	0	306	664	46.08%	49.85%	3.31	1.01	Yes
Aug-02	3	5	60.00%	29	0	206	591	34.86%	47.65%	-1.17	-1.71	No
Sep-02	3	4	75.00%	2	0	147	538	27.32%	44.56%	-2.13	-2.3	No
Oct-02	2	5	40.00%	11	0	139	579	24.01%	42.71%	-0.83	-1.51	No
Nov-02						149	453	32.89%	46.98%			
Dec-02	0	21	0.00%	15	0	137	439	31.21%	46.33%	3.57	1.17	Yes



Checklist #2 - Jeopardy Notifications - LIS

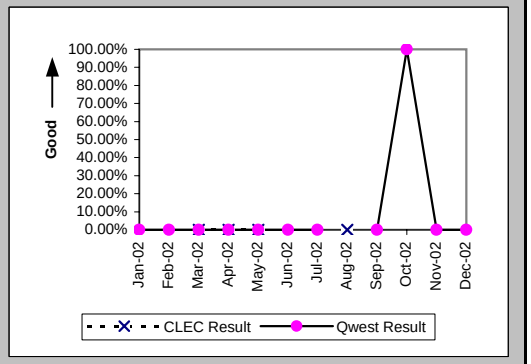
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						0	1	0.00				
Oct-02						20	1	20.00				
Nov-02												
Dec-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

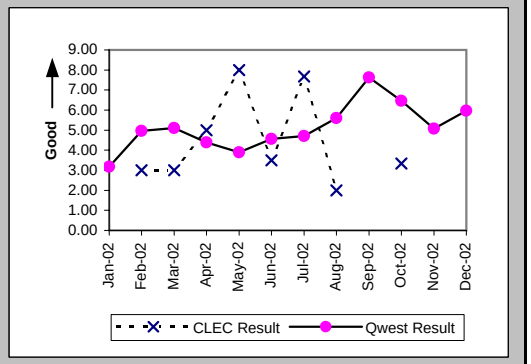
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02	0	1	0.00%	8	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	5	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	3	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02						0	6	0.00%	0.00%			
Jul-02						0	7	0.00%	0.00%			
Aug-02	0	1	0.00%	4	2							
Sep-02						0	1	0.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

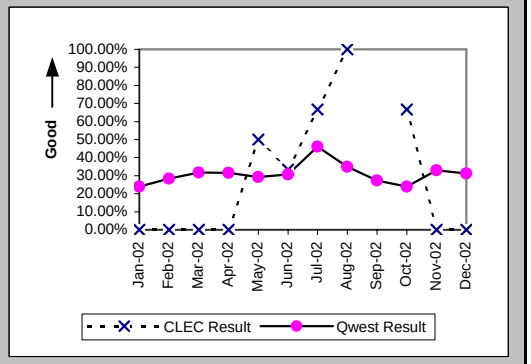
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1013	320	3.17	3.53			
Feb-02	3	1	3.00	0	0	1476	297	4.97	10.62	-0.24	-1.15	No
Mar-02	6	2	3.00	0	0	1866	366	5.10	19.01	-0.15	-1.09	No
Apr-02	5	1	5.00	0	0	1454	331	4.39	6.09	-0.1	-1.06	No
May-02	8	1	8.00	0	0	1240	319	3.89	5.17	-0.79	-1.48	No
Jun-02	7	2	3.50	0	0	1829	400	4.57	6.38	-0.33	-1.2	No
Jul-02	23	3	7.67	0	0	2578	549	4.70	11.43	-0.45	-1.27	No
Aug-02	4	2	2.00	0	0	2664	476	5.60	8.35	1.07	-0.35	No
Sep-02						3096	406	7.63	37.74			
Oct-02	10	3	3.33	0	0	2908	450	6.46	19.62	0.37	-0.77	No
Nov-02						2060	406	5.07	6.37			
Dec-02						2346	393	5.97	17.69			



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

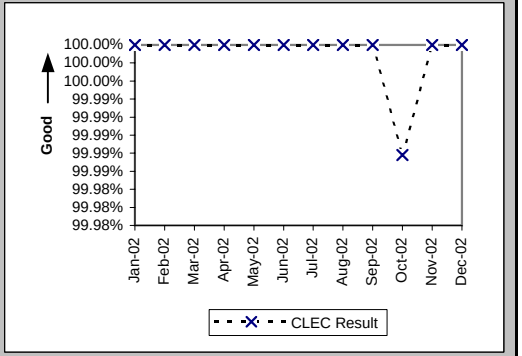
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	7	0	134	559	23.97%	42.69%	0.56	-0.66	No
Feb-02	0	2	0.00%	6	0	147	517	28.43%	45.11%	0.66	-0.6	No
Mar-02	0	2	0.00%	9	0	171	540	31.67%	46.52%	0.74	-0.55	No
Apr-02	0	1	0.00%	4	0	159	504	31.55%	46.47%	0.4	-0.76	No
May-02	1	2	50.00%	3	0	122	416	29.33%	45.53%	-0.64	-1.39	No
Jun-02	1	3	33.33%	1	0	150	488	30.74%	46.14%	-0.1	-1.06	No
Jul-02	2	3	66.67%	1	0	306	664	46.08%	49.85%	-0.71	-1.43	No
Aug-02	1	1	100.00%	1	0	206	591	34.86%	47.65%	-1.37	-1.83	No
Sep-02						147	538	27.32%	44.56%			
Oct-02	2	3	66.67%	0	0	139	579	24.01%	42.71%	-1.73	-2.05	No
Nov-02	0	3	0.00%	13	0	149	453	32.89%	46.98%	1.05	-0.36	No
Dec-02	0	2	0.00%	3	0	137	439	31.21%	46.33%	0.73	-0.56	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

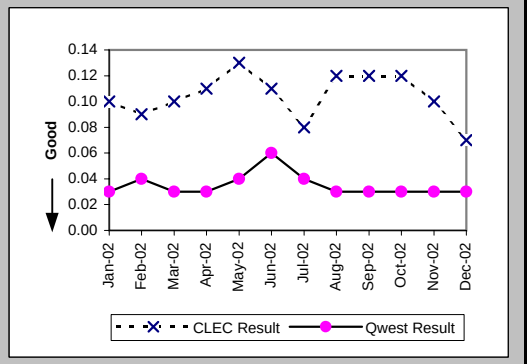
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		
Nov-02	91895	91895	100.00%		
Dec-02	82233	82233	100.00%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

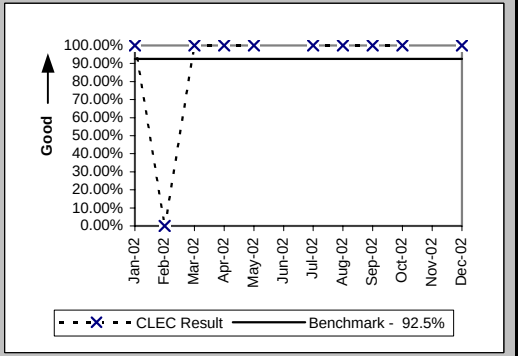
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	58	554	0.10	0	39	635	20324	0.03	0.20	8.6	4.23	Yes
Feb-02	52	593	0.09	0	21	736	18292	0.04	0.22	5.11	2.11	Yes
Mar-02	65	633	0.10	0	18	613	18984	0.03	0.21	8.32	4.06	Yes
Apr-02	59	541	0.11	0	15	639	18903	0.03	0.21	8.15	3.96	Yes
May-02	82	654	0.13	0	6	703	19779	0.04	0.21	10.56	5.42	Yes
Jun-02	66	608	0.11	0	3	1258	19426	0.06	0.38	2.82	0.72	Yes
Jul-02	67	887	0.08	0	10	736	20470	0.04	0.27	4.32	1.62	Yes
Aug-02	82	670	0.12	0	23	610	22754	0.03	0.21	11.85	6.2	Yes
Sep-02	82	691	0.12	0	35	585	19744	0.03	0.20	11.58	6.04	Yes
Oct-02	104	891	0.12	0	31	626	20233	0.03	0.22	11.54	6.01	Yes
Nov-02	77	756	0.10	0	8	489	16472	0.03	0.22	8.83	4.37	Yes
Dec-02	67	905	0.07	0	8	485	15703	0.03	0.23	5.5	2.35	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		
Nov-02	0	0			
Dec-02	2	2	100.00%		

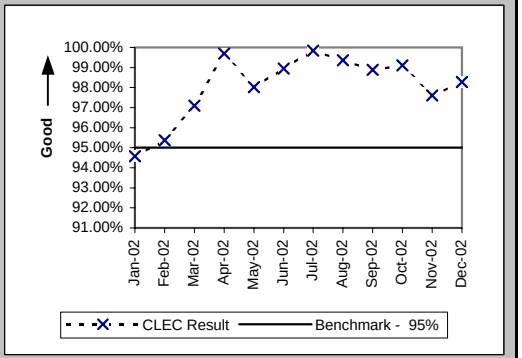


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

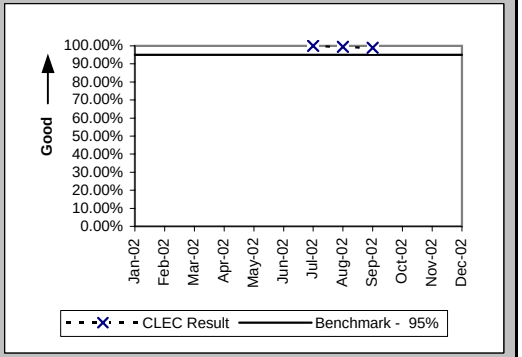
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		
Nov-02	695	712	97.61%		
Dec-02	515	524	98.28%		



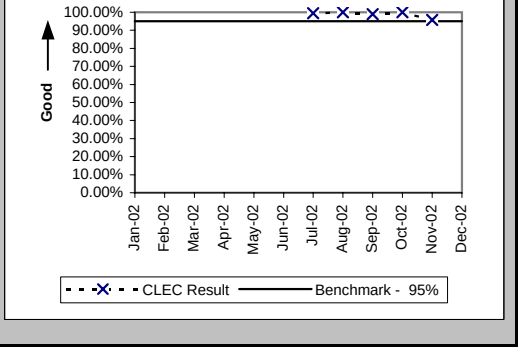
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					
Nov-02					
Dec-02					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

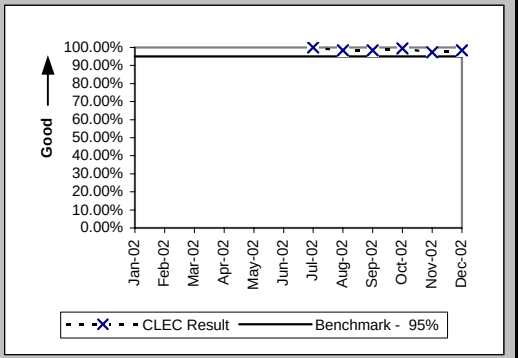
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		
Nov-02	181	189	95.77%		
Dec-02					



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

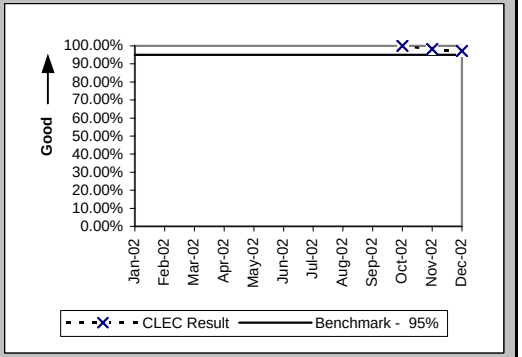
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		
Nov-02	189	194	97.42%		
Dec-02	192	195	98.46%		



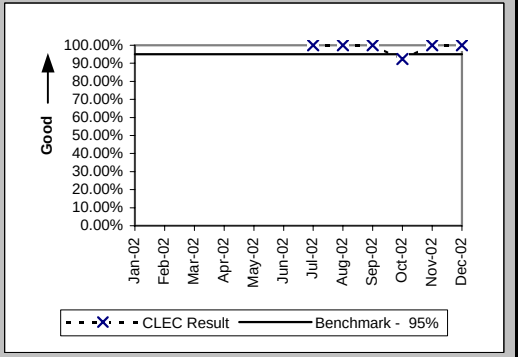
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		
Nov-02	214	218	98.17%		
Dec-02	212	218	97.25%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

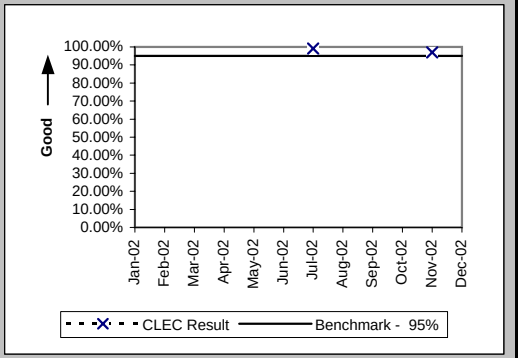
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		
Nov-02	111	111	100.00%		
Dec-02	111	111	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

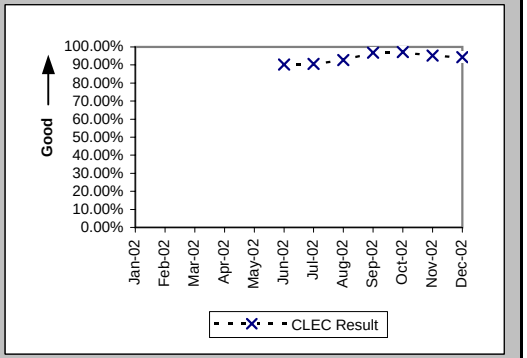
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					
Nov-02	165	170	97.06%		
Dec-02					



Checklist #2 - Manual Service Order Accuracy

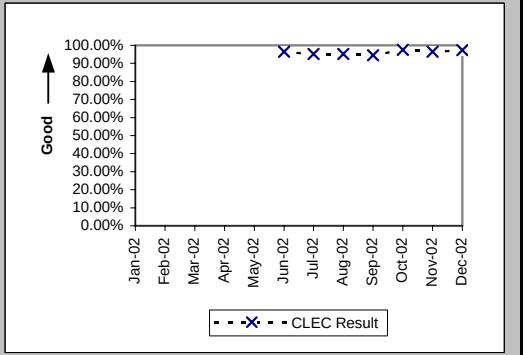
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%
Nov-02	476	500	95.20%
Dec-02	472	500	94.40%



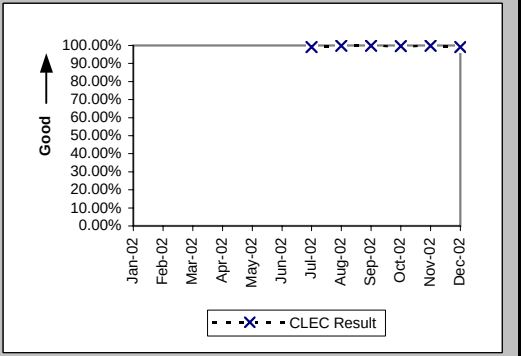
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%
Nov-02	383	397	96.47%
Dec-02	409	420	97.38%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	727	733	99.18%
Aug-02	790	792	99.75%
Sep-02	710	711	99.86%
Oct-02	794	797	99.62%
Nov-02	820	821	99.88%
Dec-02	829	836	99.16%

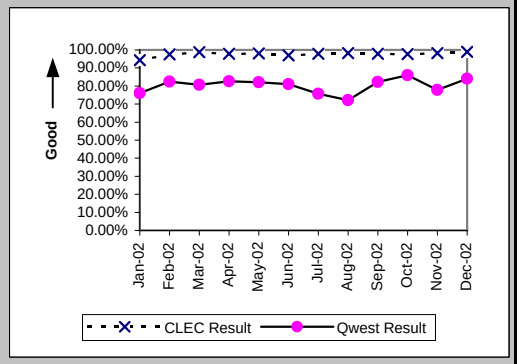


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

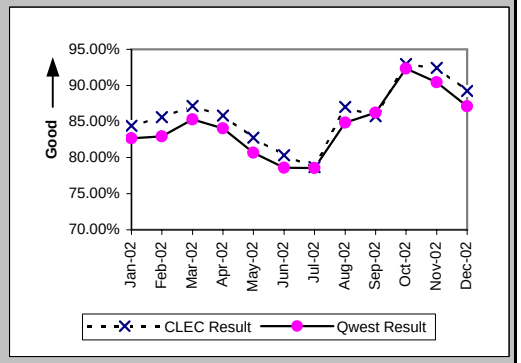
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%
Nov-02	25745	26219	98.19%			2036091	2616966	77.80%
Dec-02	23980	24241	98.92%			2165894	2577208	84.04%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

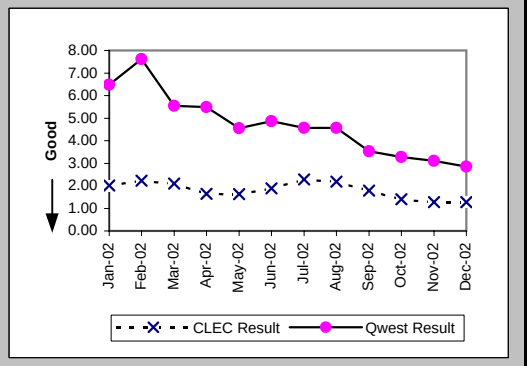
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%
Nov-02	13114	14188	92.43%			327560	362204	90.44%
Dec-02	11401	12774	89.25%			333048	382342	87.11%



Checklist #2 - Billing

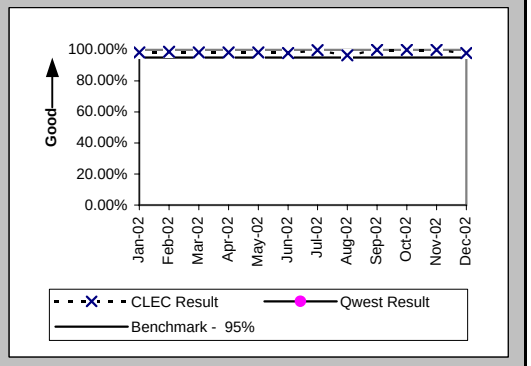
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	36991	18411	2.01	0	0	49713873	7675209	6.48	31.43	-19.27	-12.71	No
Feb-02	39020	17606	2.22	0	0	49782735	6538396	7.61	34.61	-20.67	-13.57	No
Mar-02	2873809	1368128	2.10	0	0	37451092	6751668	5.55	29.96	-122.71	-75.6	No
Apr-02	2449797	1498244	1.64	0	0	40256403	7330204	5.49	22.49	-191.24	-117.27	No
May-02	2572219	1578976	1.63	0	0	32698495	7182681	4.55	13.32	-249.62	-152.76	No
Jun-02	2338363	1238551	1.89	0	0	27010489	5554990	4.86	15.40	-194.35	-119.16	No
Jul-02	3826059	1669907	2.29	0	0	33009408	7218046	4.57	13.93	-190.74	-116.96	No
Aug-02	3448980	1581976	2.18	0	0	32318019	7071530	4.57	13.59	-200.02	-122.6	No
Sep-02	2463019	1379627	1.79	0	0	22398263	6354030	3.53	10.33	-179.37	-110.05	No
Oct-02	2154185	1526388	1.41	0	0	21802612	6667805	3.27	7.88	-262.78	-160.76	No
Nov-02	1625075	1274824	1.27	0	0	17871998	5769565	3.10	7.37	-252.88	-154.74	No
Dec-02	1664060	1303545	1.28	0	0	17104365	5997488	2.85	7.61	-214.33	-131.3	No



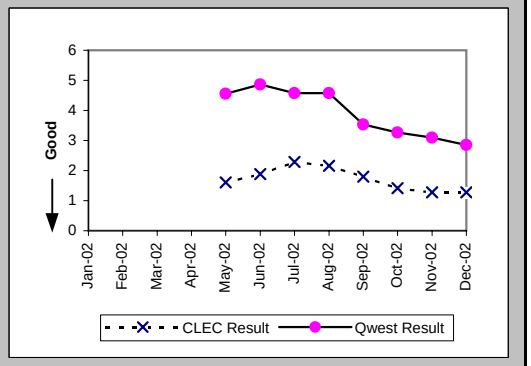
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1165519	1184530	98.40%	0	0							No
Feb-02	1120807	1134683	98.78%	0	0							No
Mar-02	1278043	1299466	98.35%	0	0							No
Apr-02	1141110	1159330	98.43%	0	0							No
May-02	1188529	1207348	98.44%	0	0							No
Jun-02	1011856	1032806	97.97%	0	0							No
Jul-02	1343329	1347409	99.70%	0	0							No
Aug-02	1145144	1186455	96.52%	0	0							No
Sep-02	1149621	1149621	100.00%	0	0							No
Oct-02	1145046	1145226	99.98%	0	0							No
Nov-02	1077136	1077137	100.00%	0	0							No
Dec-02	1189359	1215070	97.88%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	2516541	1559715	1.61	0	0	32698495	7182681	4.55	13.32	-249.69	-152.8	No
Jun-02	2301026	1220804	1.88	0	0	27010489	5554990	4.86	15.40	-193.41	-118.58	No
Jul-02	3665436	1597650	2.29	0	0	33009408	7218046	4.57	13.93	-187.07	-114.73	No
Aug-02	3280814	1518414	2.16	0	0	32318019	7071530	4.57	13.59	-198.28	-121.55	No
Sep-02	2378728	1317942	1.80	0	0	22398263	6354030	3.53	10.33	-174.03	-106.8	No
Oct-02	2064479	1460025	1.41	0	0	21802612	6667805	3.27	7.88	-257.67	-157.65	No
Nov-02	1557029	1215372	1.28	0	0	17871998	5769565	3.10	7.37	-247.09	-151.22	No
Dec-02	1592034	1239705	1.28	0	0	17104365	5997488	2.85	7.61	-208.92	-128.01	No

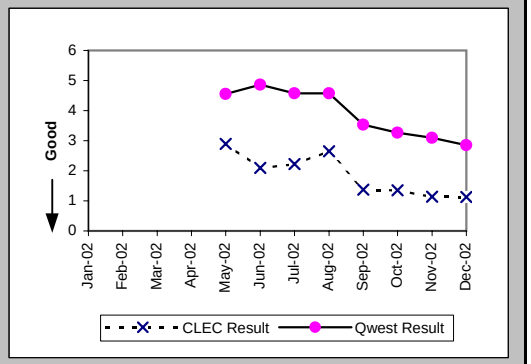


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	55678	19261	2.89	0	0	32698495	7182681	4.55	13.32	-17.28	-11.51	No
Jun-02	37337	17747	2.10	0	0	27010489	5554990	4.86	15.40	-23.82	-15.48	No
Jul-02	160623	72257	2.22	0	0	33009408	7218046	4.57	13.93	-45.12	-28.43	No
Aug-02	168166	63562	2.65	0	0	32318019	7071530	4.57	13.59	-35.55	-22.61	No
Sep-02	84291	61685	1.37	0	0	22398263	6354030	3.53	10.33	-51.67	-32.41	No
Oct-02	89706	66363	1.35	0	0	21802612	6667805	3.27	7.88	-62.38	-38.92	No
Nov-02	68046	59452	1.14	0	0	17871998	5769565	3.10	7.37	-64.32	-40.1	No
Dec-02	72026	63840	1.13	0	0	17104365	5997488	2.85	7.61	-56.96	-35.63	No

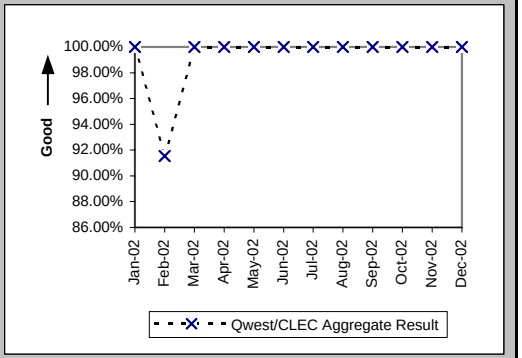


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

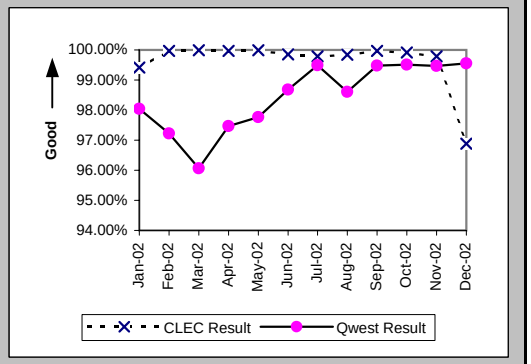
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Jan-02	6613	6613	100.00%	0	0
Feb-02	5988	6541	91.55%	0	0
Mar-02	6481	6481	100.00%	0	0
Apr-02	6489	6489	100.00%	0	0
May-02	6387	6387	100.00%	0	0
Jun-02	6066	6066	100.00%	0	0
Jul-02	6125	6125	100.00%	0	0
Aug-02	6323	6323	100.00%	0	0
Sep-02	6447	6447	100.00%	0	0
Oct-02	6449	6449	100.00%	0	0
Nov-02	6401	6401	100.00%	0	0
Dec-02	6229	6229	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

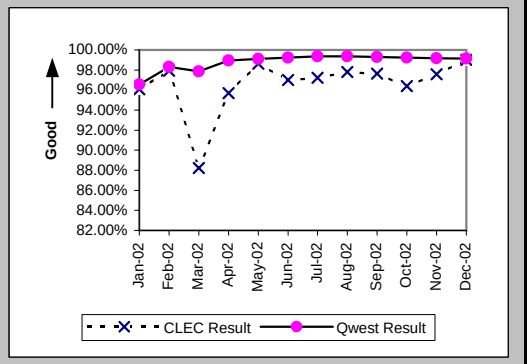
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	449964.75	452634.64	99.41%	0	112	35341221.89	36047119.6	98.04%	13.86%	-66.03	-41.14	No
Feb-02	489839.03	489979.53	99.97%	0	96	36508589.62	37549360	97.23%	16.42%	-116.21	-71.65	No
Mar-02	387883.18	387923.75	99.99%	0	101	36177057.42	37658746.47	96.07%	19.44%	-125.07	-77.04	No
Apr-02	527809.32	527962.45	99.97%	0	92	36760676.23	37714200.25	97.47%	15.70%	-114.88	-70.84	No
May-02	532359.61	532406.2	99.99%	0	102	36104815.97	36928619.73	97.77%	14.77%	-109	-67.27	No
Jun-02	547110.55	547939.43	99.85%	0	120	36143111.25	36625706.15	98.68%	11.40%	-75.16	-46.69	No
Jul-02	431526.42	432461.84	99.78%	0	132	39099383.97	39300487.39	99.49%	7.14%	-27.08	-17.46	No
Aug-02	462482.55	463207.55	99.84%	0	170	35433451.94	35932715.09	98.61%	11.71%	-71.23	-44.3	No
Sep-02	445791.78	445932.9	99.97%	0	162	37692926.63	37889553.48	99.48%	7.19%	-45.03	-28.37	No
Oct-02	467821.95	468210.24	99.92%	0	121	38172698.23	38358658.49	99.52%	6.95%	-39.35	-24.92	No
Nov-02	476874.64	477904.2	99.78%	0	155	37082901.47	37280188.53	99.47%	7.26%	-29.71	-19.06	No
Dec-02	488295.26	503986.69	96.89%	0	115	36767240.98	36933754.53	99.55%	6.70%	280.25	169.38	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

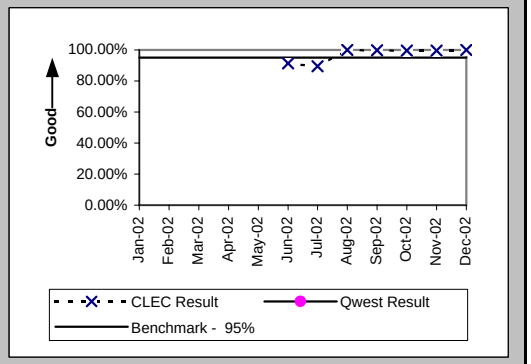
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1198	1247	96.07%	0	0	140129	145122	96.56%	18.23%	0.94	-0.43	No
Feb-02	1844	1883	97.93%	0	0	138736	141133	98.30%	12.92%	1.24	-0.24	No
Mar-02	1506	1707	88.23%	0	0	129134	131971	97.85%	14.50%	27.24	15.56	Yes
Apr-02	1401	1464	95.70%	0	0	150714	152318	98.95%	10.21%	12.12	6.37	Yes
May-02	1659	1682	98.63%	0	0	135540	136774	99.10%	9.46%	2.01	0.22	Yes
Jun-02	1428	1472	97.01%	0	0	119603	120532	99.23%	8.75%	9.67	4.88	Yes
Jul-02	1430	1471	97.21%	0	0	119417	120172	99.37%	7.90%	10.42	5.33	Yes
Aug-02	1606	1642	97.81%	0	0	127346	128158	99.37%	7.93%	7.91	3.81	Yes
Sep-02	1327	1359	97.65%	0	0	129344	130269	99.29%	8.40%	7.18	3.37	Yes
Oct-02	1629	1690	96.39%	0	0	122438	123381	99.24%	8.71%	13.34	7.11	Yes
Nov-02	1454	1490	97.58%	0	0	115957	116940	99.16%	9.13%	6.62	3.02	Yes
Dec-02	1388	1402	99.00%	0	0	103493	104385	99.15%	9.20%	0.58	-0.65	No



Checklist #2 - Billing

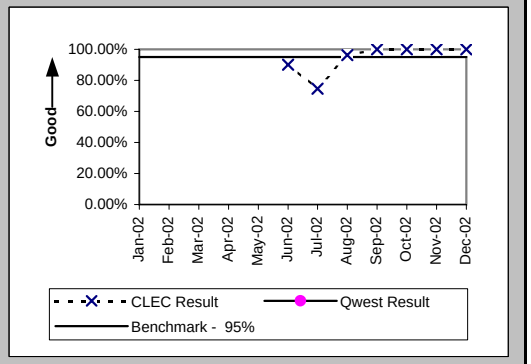
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No
Nov-02	251	252	99.60%	0	0							No
Dec-02	238	238	100.00%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

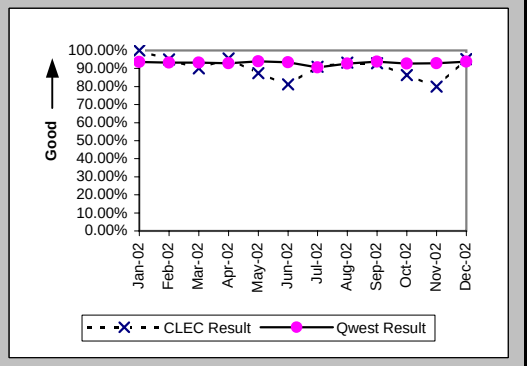
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No
Nov-02	155	155	100.00%	0	0							No
Dec-02	227	227	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

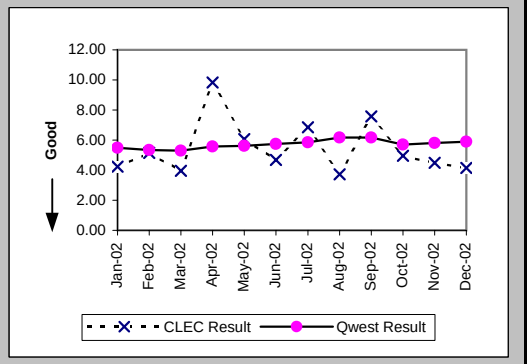
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	13	13	100.00%	0	0	4344	4638	93.66%	24.37%	-0.94	-1.57	No
Feb-02	19	20	95.00%	1	0	3912	4196	93.23%	25.12%	-0.31	-1.19	No
Mar-02	18	20	90.00%	0	0	4188	4492	93.23%	25.12%	0.6	-0.63	No
Apr-02	22	23	95.65%	0	0	3991	4295	92.92%	25.65%	-0.51	-1.31	No
May-02	14	16	87.50%	0	1	3997	4253	93.98%	23.78%	1	-0.39	No
Jun-02	13	16	81.25%	0	0	3804	4072	93.42%	24.80%	1.65	0	Yes
Jul-02	20	22	90.91%	0	0	3918	4323	90.63%	29.14%	-0.04	-1.03	No
Aug-02	14	15	93.33%	0	0	4244	4575	92.77%	25.91%	-0.08	-1.05	No
Sep-02	13	14	92.86%	0	0	3869	4128	93.73%	24.25%	0.22	-0.87	No
Oct-02	19	22	86.36%	0	0	4083	4400	92.80%	25.86%	1.09	-0.34	No
Nov-02	16	20	80.00%	0	0	3304	3555	92.94%	25.62%	1.9	0.15	Yes
Dec-02	20	21	95.24%	0	0	3345	3563	93.88%	23.97%	-0.26	-1.16	No



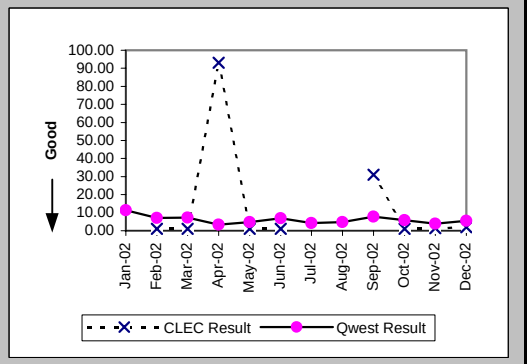
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	55	13	4.23	0	0	25548	4656	5.49	14.54	-0.31	-1.19	No
Feb-02	108	21	5.14	0	0	22518	4207	5.35	7.62	-0.13	-1.08	No
Mar-02	79	20	3.95	0	0	23917	4510	5.30	6.58	-0.92	-1.56	No
Apr-02	226	23	9.83	0	0	24088	4317	5.58	6.41	2.41	0.46	Yes
May-02	97	16	6.06	0	1	24018	4273	5.62	6.97	0.51	-0.69	No
Jun-02	75	16	4.69	0	0	23496	4085	5.75	14.36	-0.3	-1.18	No
Jul-02	151	22	6.86	0	0	25301	4328	5.85	6.56	0.87	-0.47	No
Aug-02	56	15	3.73	0	0	28279	4580	6.17	6.92	-1.36	-1.83	No
Sep-02	106	14	7.57	0	0	25610	4156	6.16	7.09	1.05	-0.36	No
Oct-02	109	22	4.95	0	0	25159	4413	5.70	10.87	-0.32	-1.2	No
Nov-02	90	20	4.50	0	0	20714	3570	5.80	6.29	-0.92	-1.56	No
Dec-02	87	21	4.14	0	0	21027	3567	5.89	5.41	-1.48	-1.9	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

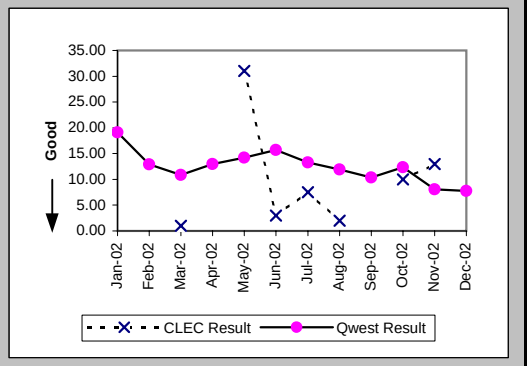
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1189	105	11.32	55.03			
Feb-02	1	1	1.00	1	0	608	85	7.15	28.00	-0.22	-1.13	No
Mar-02	1	1	1.00	0	0	668	91	7.34	27.26	-0.23	-1.14	No
Apr-02	93	1	93.00	0	0	201	60	3.35	3.29	2.46	0.49	Yes
May-02	1	1	1.00	0	0	383	81	4.73	8.06	-0.46	-1.28	No
Jun-02	1	1	1.00	0	0	542	78	6.95	29.23	-0.2	-1.12	No
Jul-02						385	91	4.23	5.02			
Aug-02						462	96	4.81	5.77			
Sep-02	31	1	31.00	0	0	930	120	7.75	23.88	1.88	0.14	Yes
Oct-02	1	1	1.00	0	0	705	121	5.83	7.78	-0.62	-1.38	No
Nov-02	4	3	1.33	0	0	353	91	3.88	5.50	-0.79	-1.48	No
Dec-02	2	1	2.00	0	0	519	93	5.58	8.50	-0.42	-1.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

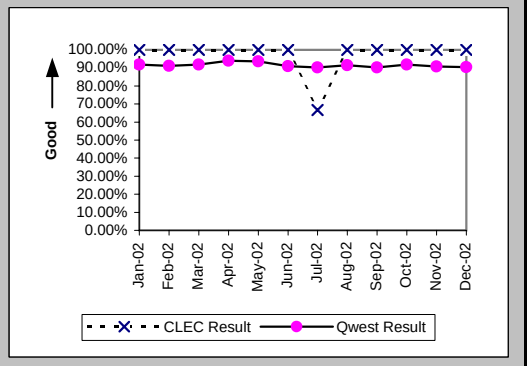
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3771	197	19.14	51.46			
Feb-02						2612	202	12.93	15.58			
Mar-02	1	1	1.00	0	0	2397	221	10.85	9.05	-1.09	-1.66	No
Apr-02						3222	248	12.99	15.83			
May-02	31	1	31.00	0	0	2541	179	14.20	17.82	1.37	-0.17	No
Jun-02	6	2	3.00	0	0	3041	194	15.68	57.02	-0.31	-1.19	No
Jul-02	15	2	7.50	0	0	4160	314	13.25	13.52	-0.6	-1.36	No
Aug-02	2	1	2.00	0	0	2807	236	11.89	19.83	-0.5	-1.3	No
Sep-02						1703	164	10.38	16.34			
Oct-02	20	2	10.00	0	0	2496	202	12.36	45.03	-0.07	-1.04	No
Nov-02	13	1	13.00	0	0	1323	164	8.07	10.20	0.79	-0.52	No
Dec-02						963	124	7.77	11.39			



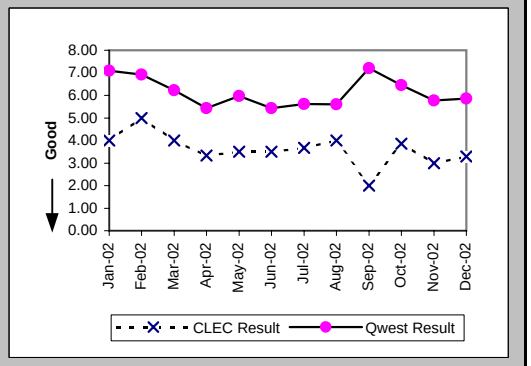
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	3	3	100.00%	0	0	2330	2539	91.77%	27.48%	-0.52	-1.32	No
Feb-02	7	7	100.00%	0	0	2047	2244	91.22%	28.30%	-0.82	-1.5	No
Mar-02	5	5	100.00%	0	0	2279	2483	91.78%	27.46%	-0.67	-1.41	No
Apr-02	3	3	100.00%	0	0	2340	2492	93.90%	23.93%	-0.44	-1.27	No
May-02	4	4	100.00%	0	0	2090	2232	93.64%	24.41%	-0.52	-1.32	No
Jun-02	2	2	100.00%	0	0	1890	2079	90.91%	28.75%	-0.45	-1.27	No
Jul-02	2	3	66.67%	0	0	1987	2201	90.28%	29.63%	1.06	-0.36	No
Aug-02	4	4	100.00%	0	0	2152	2351	91.54%	27.84%	-0.61	-1.37	No
Sep-02	1	1	100.00%	0	0	1929	2138	90.22%	29.70%	-0.33	-1.2	No
Oct-02	7	7	100.00%	0	0	2197	2392	91.85%	27.36%	-0.79	-1.48	No
Nov-02	4	4	100.00%	0	0	1668	1839	90.70%	29.04%	-0.64	-1.39	No
Dec-02	7	7	100.00%	0	0	1604	1774	90.42%	29.44%	-0.86	-1.52	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

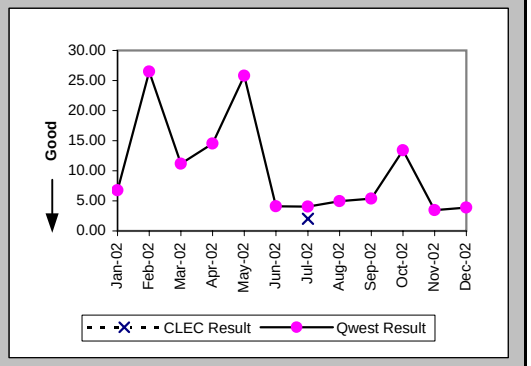
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	12	3	4.00	0	0	18096	2552	7.09	29.83	-0.18	-1.11	No
Feb-02	35	7	5.00	0	0	15590	2252	6.92	33.36	-0.15	-1.09	No
Mar-02	20	5	4.00	0	0	15492	2492	6.22	26.82	-0.18	-1.11	No
Apr-02	10	3	3.33	0	0	13605	2507	5.43	11.77	-0.31	-1.19	No
May-02	14	4	3.50	0	0	13413	2247	5.97	30.06	-0.16	-1.1	No
Jun-02	7	2	3.50	0	0	11353	2092	5.43	11.04	-0.25	-1.15	No
Jul-02	11	3	3.67	0	0	12352	2203	5.61	8.43	-0.4	-1.24	No
Aug-02	16	4	4.00	0	0	13173	2352	5.60	8.70	-0.37	-1.22	No
Sep-02	2	1	2.00	0	0	15473	2149	7.20	25.18	-0.21	-1.13	No
Oct-02	27	7	3.86	0	0	15475	2398	6.45	20.57	-0.33	-1.2	No
Nov-02	12	4	3.00	0	0	10633	1841	5.78	9.93	-0.56	-1.34	No
Dec-02	23	7	3.29	0	0	10435	1780	5.86	7.80	-0.87	-1.53	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

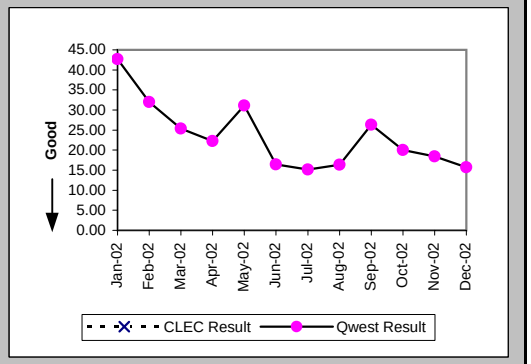
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						358	53	6.75	13.77			
Feb-02						1219	46	26.50	89.42			
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02	2	1	2.00	0	0	241	60	4.02	3.59	-0.56	-1.34	No
Aug-02						328	66	4.97	4.33			
Sep-02						419	78	5.37	5.29			
Oct-02						803	60	13.38	65.52			
Nov-02						203	59	3.44	3.57			
Dec-02						209	54	3.87	4.52			



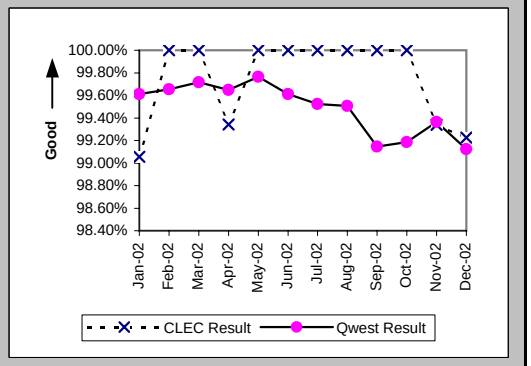
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6749	158	42.72	111.48			
Feb-02						4895	153	31.99	110.54			
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02						2353	155	15.18	21.43			
Aug-02						2175	133	16.35	28.51			
Sep-02						3611	137	26.36	96.01			
Oct-02						2748	137	20.06	70.18			
Nov-02						2085	113	18.45	30.91			
Dec-02						1872	119	15.73	20.85			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

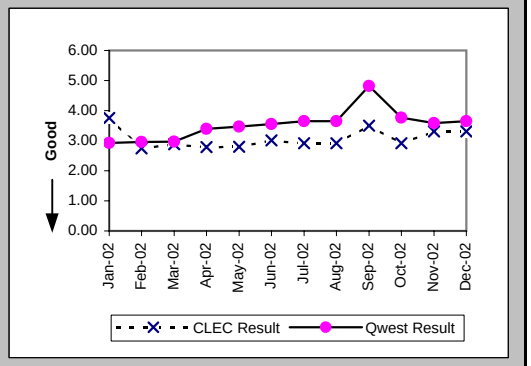
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	105	106	99.06%	0	0	9714	9752	99.61%	6.23%	0.82	-0.5	No
Feb-02	150	150	100.00%	0	0	8621	8651	99.65%	5.88%	-0.72	-1.44	No
Mar-02	107	107	100.00%	0	0	8777	8802	99.72%	5.32%	-0.55	-1.33	No
Apr-02	151	152	99.34%	0	0	8515	8545	99.65%	5.91%	0.63	-0.62	No
May-02	65	65	100.00%	0	0	9699	9722	99.76%	4.86%	-0.39	-1.24	No
Jun-02	127	127	100.00%	0	0	9482	9519	99.61%	6.22%	-0.7	-1.43	No
Jul-02	136	136	100.00%	0	2	9832	9879	99.52%	6.88%	-0.8	-1.49	No
Aug-02	64	64	100.00%	0	0	12099	12159	99.51%	7.01%	-0.56	-1.34	No
Sep-02	35	35	100.00%	0	0	9513	9595	99.15%	9.20%	-0.55	-1.33	No
Oct-02	171	171	100.00%	0	0	9518	9596	99.19%	8.98%	-1.17	-1.71	No
Nov-02	150	151	99.34%	0	0	8455	8509	99.37%	7.94%	0.14	-0.92	No
Dec-02	128	129	99.22%	0	0	7694	7762	99.12%	9.32%	-0.12	-1.07	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

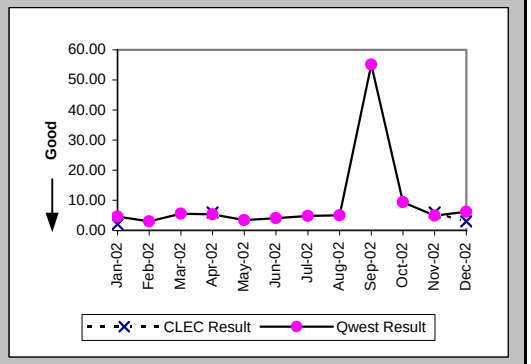
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	124	33	3.76	73	0	24561	8384	2.93	1.19	2.65	0.61	Yes
Feb-02	159	58	2.74	92	0	21262	7187	2.96	1.16	-1.41	-1.86	No
Mar-02	118	41	2.88	66	0	21145	7121	2.97	1.81	-0.32	-1.2	No
Apr-02	131	47	2.79	105	0	23087	6805	3.39	1.35	-3.07	-2.86	No
May-02	70	25	2.80	40	0	26702	7689	3.47	1.09	-3.08	-2.87	No
Jun-02	277	92	3.01	35	0	26228	7385	3.55	1.86	-2.78	-2.69	No
Jul-02	149	51	2.92	85	2	27945	7654	3.65	5.16	-1.01	-1.61	No
Aug-02	125	43	2.91	21	0	35528	9747	3.65	7.57	-0.64	-1.39	No
Sep-02	49	14	3.50	21	0	38914	8080	4.82	34.01	-0.14	-1.09	No
Oct-02	193	66	2.92	105	0	30523	8086	3.77	5.10	-1.35	-1.82	No
Nov-02	235	71	3.31	80	0	25749	7169	3.59	1.62	-1.45	-1.88	No
Dec-02	179	54	3.31	75	0	23277	6383	3.65	1.93	-1.26	-1.77	No



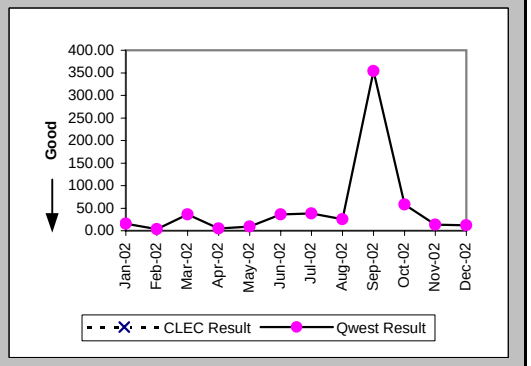
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	1	2.00	0	0	168	37	4.54	9.36	-0.27	-1.16	No
Feb-02						72	24	3.00	2.95			
Mar-02						116	21	5.52	11.98			
Apr-02	6	1	6.00	0	0	158	30	5.27	9.78	0.85	-0.49	No
May-02						69	20	3.45	3.15			
Jun-02						124	31	4.00	5.09			
Jul-02						164	34	4.82	7.85			
Aug-02						139	28	4.96	6.71			
Sep-02						2977	54	55.13	278.30			
Oct-02						611	65	9.40	38.32			
Nov-02	6	1	6.00	0	0	254	52	4.88	6.97	0.83	-0.5	No
Dec-02	3	1	3.00	0	0	383	62	6.18	11.49	-0.27	-1.17	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

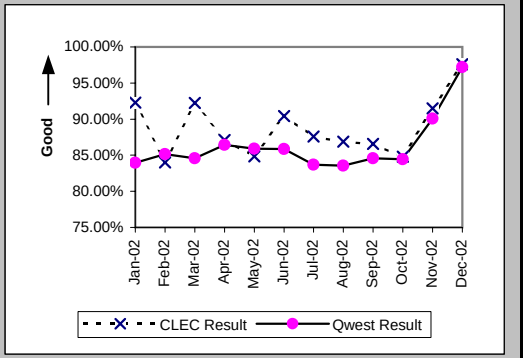
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61	4	15.25	11.15			
Feb-02						23	6	3.83	2.99			
Mar-02						144	4	36.00	58.21			
Apr-02						10	2	5.00	0.00			
May-02						38	4	9.50	15.70			
Jun-02						215	6	35.83	45.52			
Jul-02						575	15	38.33	109.51			
Aug-02						931	36	25.86	121.41			
Sep-02						14150	40	353.75	455.05			
Oct-02						1051	18	58.39	127.93			
Nov-02						79	6	13.17	9.87			
Dec-02						109	9	12.11	10.95			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

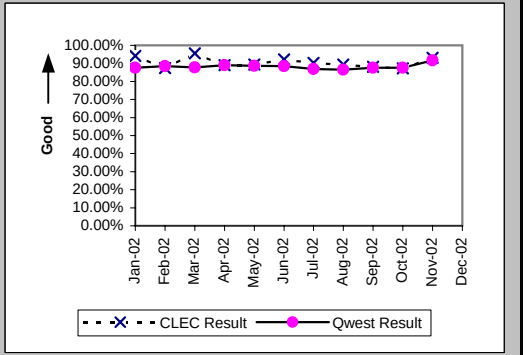
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	96	104	92.31%	0	0	12947	15422	83.95%	36.71%	-2.31	-2.41	No
Feb-02	126	150	84.00%	0	0	13660	16041	85.16%	35.55%	0.42	-0.75	No
Mar-02	143	155	92.26%	0	0	13073	15460	84.56%	36.13%	-2.64	-2.6	No
Apr-02	135	155	87.10%	0	0	13476	15589	86.45%	34.23%	-0.24	-1.14	No
May-02	112	132	84.85%	0	0	13584	15810	85.92%	34.78%	0.38	-0.77	No
Jun-02	104	115	90.43%	0	0	13716	15974	85.86%	34.84%	-1.4	-1.85	No
Jul-02	134	153	87.58%	0	0	13442	16060	83.70%	36.94%	-1.29	-1.79	No
Aug-02	106	122	86.89%	0	0	14838	17760	83.55%	37.08%	-0.99	-1.6	No
Sep-02	58	67	86.57%	0	0	14808	17508	84.58%	36.12%	-0.45	-1.27	No
Oct-02	106	125	84.80%	0	0	13652	16168	84.44%	36.25%	-0.11	-1.07	No
Nov-02	172	188	91.49%			13663	15172	90.05%	29.93%	-0.65	-1.4	No
Dec-02	162	166	97.59%			13142	13519	97.21%	16.46%	-0.29	-1.18	No



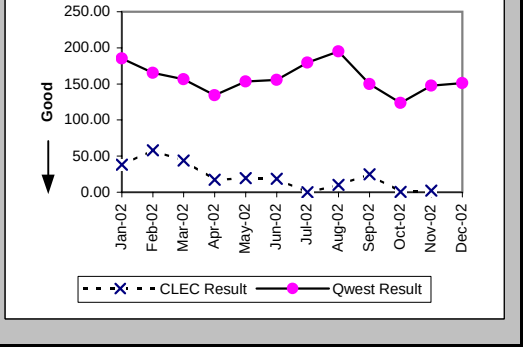
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	98	104	94.23%	0	0	13495	15422	87.50%	33.07%	-2.07	-2.26	No
Feb-02	131	150	87.33%	0	0	14181	16041	88.40%	32.02%	0.43	-0.74	No
Mar-02	148	155	95.48%	0	0	13581	15460	87.85%	32.68%	-2.9	-2.76	No
Apr-02	138	155	89.03%	0	0	13874	15589	89.00%	31.29%	-0.01	-1.01	No
May-02	118	132	89.39%	0	0	14002	15810	88.56%	31.82%	-0.3	-1.18	No
Jun-02	106	115	92.17%	0	0	14138	15974	88.51%	31.89%	-1.23	-1.75	No
Jul-02	138	153	90.20%	0	0	13959	16060	86.92%	33.72%	-1.2	-1.73	No
Aug-02	109	122	89.34%	0	0	15363	17760	86.50%	34.17%	-0.92	-1.56	No
Sep-02	59	67	88.06%	0	0	15340	17508	87.62%	32.94%	-0.11	-1.07	No
Oct-02	109	125	87.20%	0	0	14151	16168	87.52%	33.04%	0.14	-0.91	No
Nov-02	175	188	93.09%	0	0	13895	15172	91.58%	27.76%	-0.74	-1.45	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

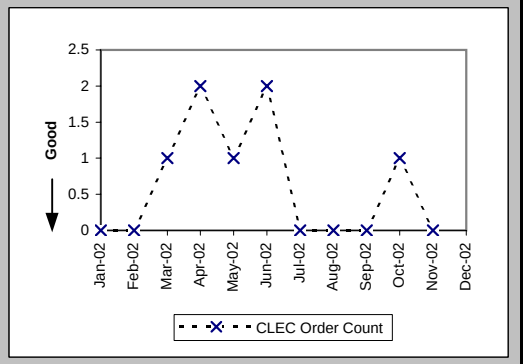
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	38	1	38.00	0	0	163537	883	185.21	198.99	-0.74	-1.45	No
Feb-02	58	1	58.00	0	0	171033	1034	165.41	197.54	-0.54	-1.33	No
Mar-02	88	2	44.00	0	0	174692	1116	156.53	193.89	-0.82	-1.5	No
Apr-02	35	2	17.50	0	0	140208	1044	134.30	176.36	-0.94	-1.57	No
May-02	39	2	19.50	0	0	163032	1063	153.37	202.33	-0.93	-1.57	No
Jun-02	75	4	18.75	0	0	188403	1210	155.70	215.68	-1.27	-1.77	No
Jul-02	0	1	0.00	0	0	207405	1156	179.42	232.63	-0.77	-1.47	No
Aug-02	20	2	10.00	0	0	216331	1110	194.89	244.90	-1.07	-1.65	No
Sep-02	25	1	25.00	0	0	203421	1358	149.79	233.61	-0.53	-1.32	No
Oct-02	1	3	0.33	0	0	205268	1662	123.51	217.87	-0.98	-1.59	No
Nov-02	2	1	2.00	0	0	214027	1451	147.50	235.39	-0.62	-1.38	No
Dec-02						227379	1506	150.98	240.24			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

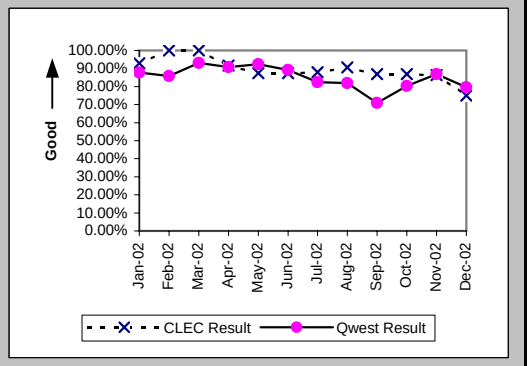
Date	CLEC Order Count
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	2
May-02	1
Jun-02	2
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	1
Nov-02	0
Dec-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

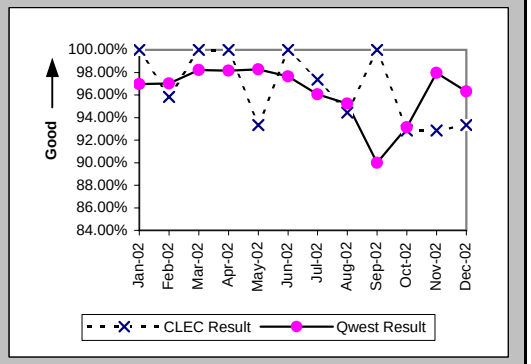
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	13	14	92.86%	11	0	3989	4545	87.77%	32.77%	-0.58	-1.35	No
Feb-02	17	17	100.00%	4	0	3345	3895	85.88%	34.82%	-1.67	-2.01	No
Mar-02	29	29	100.00%	15	0	4321	4645	93.02%	25.47%	-1.47	-1.89	No
Apr-02	22	24	91.67%	16	0	3968	4373	90.74%	28.99%	-0.16	-1.1	No
May-02	21	24	87.50%	8	0	3922	4248	92.33%	26.62%	0.87	-0.47	No
Jun-02	21	24	87.50%	15	0	4699	5271	89.15%	31.10%	0.31	-0.81	No
Jul-02	29	33	87.88%	17	0	6320	7663	82.47%	38.02%	-0.81	-1.5	No
Aug-02	29	32	90.63%	12	0	6600	8057	81.92%	38.49%	-1.28	-1.78	No
Sep-02	33	38	86.84%	11	0	4758	6703	70.98%	45.38%	-2.15	-2.31	No
Oct-02	20	23	86.96%	7	0	4662	5809	80.25%	39.81%	-0.81	-1.49	No
Nov-02	19	22	86.36%	7	0	3889	4479	86.83%	33.82%	0.12	-0.92	No
Dec-02	18	24	75.00%	11	0	3511	4414	79.54%	40.34%	0.57	-0.66	No



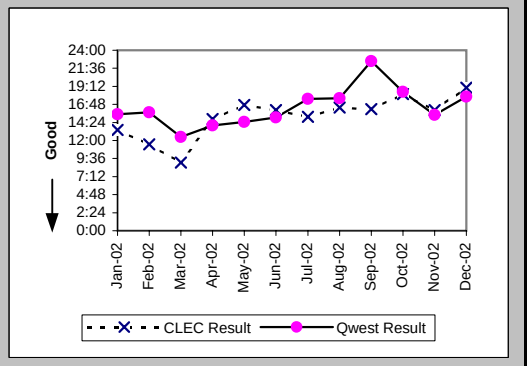
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	11	0	6054	6243	96.97%	17.13%	-0.71	-1.43	No
Feb-02	23	24	95.83%	4	0	5035	5190	97.01%	17.02%	0.4	-0.75	No
Mar-02	31	31	100.00%	15	0	5784	5889	98.22%	13.23%	-0.75	-1.45	No
Apr-02	37	37	100.00%	16	0	5730	5837	98.17%	13.41%	-0.83	-1.5	No
May-02	28	30	93.33%	8	0	5690	5790	98.27%	13.03%	1.61	-0.02	No
Jun-02	32	32	100.00%	15	0	6648	6808	97.65%	15.15%	-0.88	-1.53	No
Jul-02	37	38	97.37%	17	0	8901	9267	96.05%	19.48%	-0.42	-1.25	No
Aug-02	34	36	94.44%	12	0	9197	9657	95.24%	21.30%	0.3	-0.82	No
Sep-02	42	42	100.00%	11	0	7477	8310	89.98%	30.03%	-2.16	-2.31	No
Oct-02	26	28	92.86%	7	0	6757	7256	93.12%	25.31%	0.14	-0.92	No
Nov-02	26	28	92.86%	7	0	5504	5619	97.95%	14.16%	1.52	-0.08	No
Dec-02	28	30	93.33%	11	0	5415	5622	96.32%	18.83%	0.84	-0.49	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

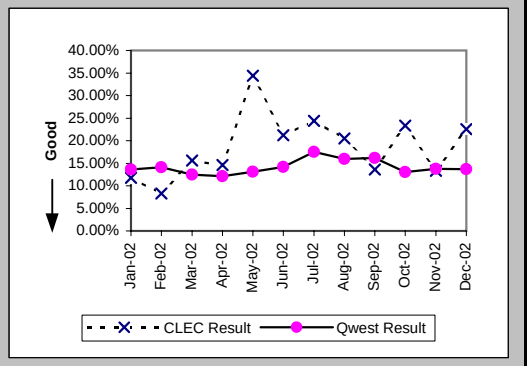
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	214:11	16	13:23	10	0	96813:32	6243	15:30	32:47	-0.26	-1.16	No
Feb-02	275:36	24	11:29	4	0	81622:56	5190	15:44	16:11	-1.28	-1.78	No
Mar-02	280:44	31	9:03	14	0	73464:34	5889	12:28	15:36	-1.22	-1.74	No
Apr-02	548:35	37	14:50	12	0	81834:17	5837	14:01	13:20	0.45	-0.73	No
May-02	502:02	30	16:44	6	0	83617:54	5790	14:27	15:20	1.01	-0.39	No
Jun-02	513:19	32	16:02	14	0	102629:55	6808	15:04	14:26	0.54	-0.67	No
Jul-02	575:11	38	15:08	14	0	162287:49	9267	17:31	16:47	-0.87	-1.53	No
Aug-02	589:52	36	16:23	9	0	170307:03	9657	17:38	19:41	-0.38	-1.23	No
Sep-02	679:36	42	16:11	9	0	187452:18	8310	22:33	20:33	-2.01	-2.22	No
Oct-02	509:08	28	18:11	5	0	134090:23	7256	18:29	18:44	-0.08	-1.05	No
Nov-02	449:05	28	16:02	5	0	86580:09	5619	15:25	37:01	0.58	-0.65	No
Dec-02	570:24	30	19:01	10	0	100355:38	5622	17:51	15:48	0.48	-0.71	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

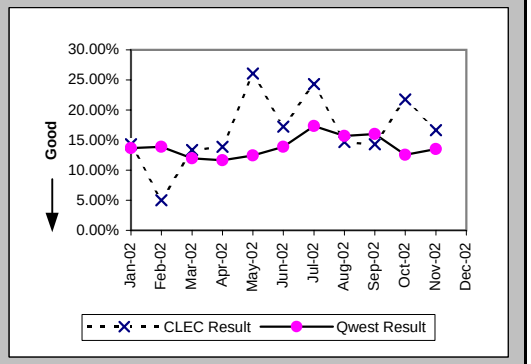
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	17	11.76%	10	0	876	6423	13.64%	34.32%	-0.22	-1.14	No
Feb-02	2	24	8.33%	4	0	759	5377	14.12%	34.82%	-0.81	-1.49	No
Mar-02	5	32	15.63%	14	0	752	6041	12.45%	33.01%	0.57	-0.65	No
Apr-02	6	41	14.63%	12	0	729	6000	12.15%	32.67%	0.52	-0.69	No
May-02	11	32	34.38%	6	0	779	5953	13.09%	33.72%	3.08	0.87	Yes
Jun-02	7	33	21.21%	14	0	990	6992	14.16%	34.86%	1.12	-0.32	No
Jul-02	10	41	24.39%	14	0	1665	9514	17.50%	38.00%	1.13	-0.31	No
Aug-02	8	39	20.51%	9	0	1587	9932	15.98%	36.64%	0.78	-0.53	No
Sep-02	6	44	13.64%	9	0	1390	8603	16.16%	36.81%	-0.45	-1.28	No
Oct-02	7	30	23.33%	5	0	973	7456	13.05%	33.69%	1.55	-0.05	No
Nov-02	4	30	13.33%	5	0	794	5764	13.78%	34.46%	-0.07	-1.04	No
Dec-02	7	31	22.58%	10	0	796	5823	13.67%	34.35%	1.37	-0.17	No



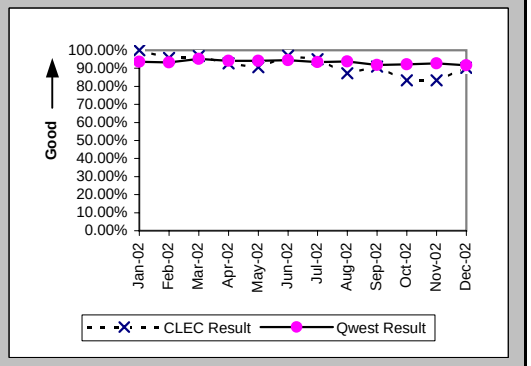
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	14	14.29%	10	0	758	5551	13.66%	34.34%	0.14	-0.92	No
Feb-02	1	20	5.00%	4	0	658	4744	13.87%	34.56%	-1.15	-1.7	No
Mar-02	4	30	13.33%	14	0	652	5458	11.95%	32.43%	0.28	-0.83	No
Apr-02	5	36	13.89%	12	0	624	5364	11.63%	32.06%	0.46	-0.72	No
May-02	6	23	26.09%	6	0	665	5333	12.47%	33.04%	1.78	0.08	Yes
Jun-02	5	29	17.24%	14	0	877	6329	13.86%	34.55%	0.55	-0.66	No
Jul-02	9	37	24.32%	14	0	1488	8577	17.35%	37.87%	1.09	-0.33	No
Aug-02	5	34	14.71%	9	0	1412	9001	15.69%	36.37%	-0.16	-1.1	No
Sep-02	6	42	14.29%	9	0	1211	7558	16.02%	36.68%	-0.31	-1.19	No
Oct-02	5	23	21.74%	5	0	823	6569	12.53%	33.10%	1.25	-0.24	No
Nov-02	4	24	16.67%	5	0	688	5096	13.50%	34.17%	0.49	-0.7	No
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

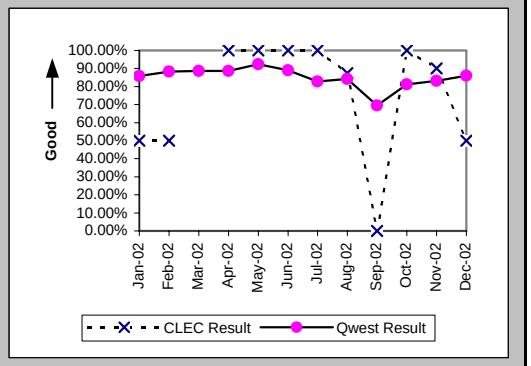
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	17	17	100.00%	10	0	6012	6423	93.60%	24.47%	-1.08	-1.65	No
Feb-02	23	24	95.83%	4	0	5017	5377	93.30%	24.99%	-0.49	-1.3	No
Mar-02	31	32	96.88%	14	0	5752	6041	95.22%	21.34%	-0.44	-1.27	No
Apr-02	38	41	92.68%	12	0	5646	6000	94.10%	23.56%	0.44	-0.73	No
May-02	29	32	90.63%	6	0	5609	5953	94.22%	23.33%	0.86	-0.48	No
Jun-02	32	33	96.97%	14	0	6609	6992	94.52%	22.75%	-0.62	-1.37	No
Jul-02	39	41	95.12%	14	0	8883	9514	93.37%	24.88%	-0.45	-1.27	No
Aug-02	34	39	87.18%	9	0	9313	9932	93.77%	24.17%	1.54	-0.06	No
Sep-02	40	44	90.91%	9	0	7903	8603	91.86%	27.34%	0.29	-0.83	No
Oct-02	25	30	83.33%	5	0	6879	7456	92.26%	26.72%	1.64	0	No
Nov-02	25	30	83.33%	5	0	5349	5764	92.80%	25.85%	1.76	0.07	Yes
Dec-02	28	31	90.32%	10	0	5337	5823	91.65%	27.66%	0.33	-0.8	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

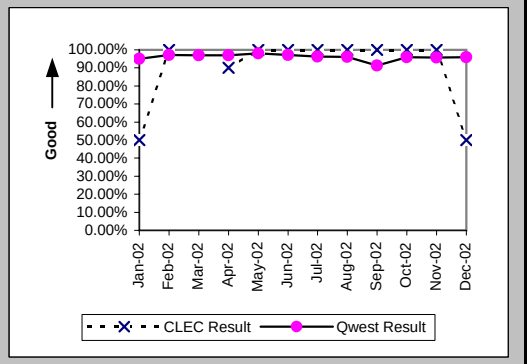
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	2	50.00%	1	0	1877	2186	85.86%	34.84%	1.08	-0.35	No
Feb-02	1	2	50.00%	0	0	1669	1892	88.21%	32.24%	1.19	-0.28	No
Mar-02						1835	2070	88.65%	31.72%			
Apr-02	4	4	100.00%	1	0	1898	2143	88.57%	31.82%	-0.72	-1.44	No
May-02	1	1	100.00%	2	0	2010	2177	92.33%	26.61%	-0.29	-1.18	No
Jun-02	4	4	100.00%	3	0	2439	2739	89.05%	31.23%	-0.7	-1.43	No
Jul-02	8	8	100.00%	0	0	3201	3864	82.84%	37.70%	-1.29	-1.78	No
Aug-02	7	8	87.50%	2	0	2913	3462	84.14%	36.53%	-0.26	-1.16	No
Sep-02	0	2	0.00%	4	0	2782	3999	69.57%	46.01%	1.69	0.03	Yes
Oct-02	5	5	100.00%	2	0	2820	3474	81.17%	39.09%	-1.08	-1.65	No
Nov-02	9	10	90.00%	3	0	2350	2827	83.13%	37.45%	-0.58	-1.35	No
Dec-02	1	2	50.00%	2	0	2214	2575	85.98%	34.72%	1.08	-0.34	No



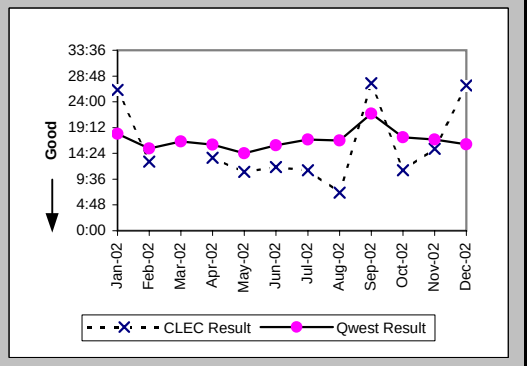
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	2	50.00%	1	0	2897	3050	94.98%	21.83%	1.65	0	Yes
Feb-02	4	4	100.00%	0	0	2522	2598	97.07%	16.85%	-0.35	-1.21	No
Mar-02						2723	2807	97.01%	17.04%			
Apr-02	9	10	90.00%	1	0	2875	2966	96.93%	17.25%	1.03	-0.38	No
May-02	4	4	100.00%	2	0	2962	3022	98.01%	13.95%	-0.28	-1.17	No
Jun-02	4	4	100.00%	3	0	3494	3594	97.22%	16.45%	-0.34	-1.21	No
Jul-02	8	8	100.00%	0	0	4638	4818	96.26%	18.96%	-0.56	-1.34	No
Aug-02	10	10	100.00%	2	0	4201	4374	96.04%	19.49%	-0.64	-1.39	No
Sep-02	2	2	100.00%	4	0	4524	4959	91.23%	28.29%	-0.44	-1.27	No
Oct-02	5	5	100.00%	2	0	4164	4344	95.86%	19.93%	-0.46	-1.28	No
Nov-02	10	10	100.00%	3	0	3430	3581	95.78%	20.10%	-0.66	-1.4	No
Dec-02	1	2	50.00%	2	0	3194	3327	96.00%	19.59%	1.76	0.07	Yes



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

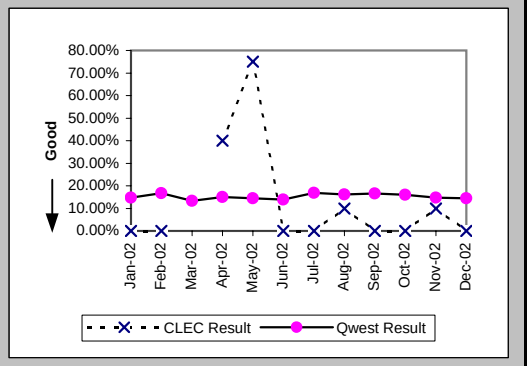
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	52:23	2	26:11	1	0	55110:43	3050	18:04	27:16	1.14	-0.31	No
Feb-02	51:27	4	12:52	0	0	39790:42	2598	15:19	16:59	-0.29	-1.18	No
Mar-02						46745:24	2807	16:39	52:54			
Apr-02	135:43	10	13:34	1	0	47533:42	2966	16:02	24:22	-0.32	-1.19	No
May-02	43:53	4	10:58	2	0	43636:06	3022	14:26	19:29	-0.36	-1.22	No
Jun-02	47:29	4	11:52	2	0	57218:49	3594	15:55	17:01	-0.48	-1.29	No
Jul-02	90:02	8	11:15	0	0	81923:41	4818	17:00	16:18	-1	-1.61	No
Aug-02	71:10	10	7:07	2	0	73488:24	4374	16:48	16:29	-1.86	-2.13	No
Sep-02	54:57	2	27:29	4	0	108220:55	4959	21:49	20:10	0.7	-0.57	No
Oct-02	56:20	5	11:16	2	0	75539:11	4344	17:23	14:57	-0.91	-1.56	No
Nov-02	152:17	10	15:14	3	0	60725:05	3581	16:57	14:49	-0.37	-1.22	No
Dec-02	54:04	2	27:02	1	0	53505:26	3327	16:05	15:58	1.23	-0.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

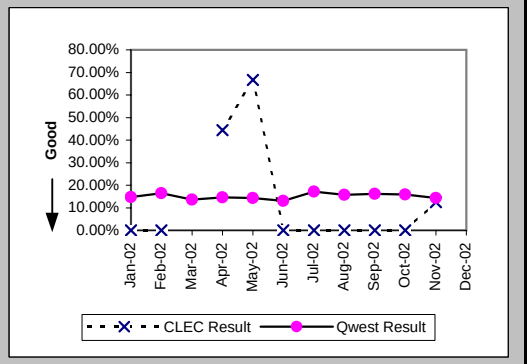
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	1	0	463	3132	14.78%	35.49%	-0.59	-1.36	No
Feb-02	0	4	0.00%	0	0	448	2675	16.75%	37.34%	-0.9	-1.54	No
Mar-02						385	2873	13.40%	34.07%			
Apr-02	4	10	40.00%	1	0	454	3024	15.01%	35.72%	1.9	0.15	Yes
May-02	3	4	75.00%	2	0	446	3079	14.49%	35.20%	2.55	0.55	Yes
Jun-02	0	5	0.00%	2	0	509	3670	13.87%	34.56%	-0.9	-1.55	No
Jul-02	0	8	0.00%	0	0	832	4919	16.91%	37.49%	-1.28	-1.78	No
Aug-02	1	10	10.00%	2	0	724	4474	16.18%	36.83%	-0.53	-1.32	No
Sep-02	0	2	0.00%	4	0	842	5062	16.63%	37.24%	-0.63	-1.38	No
Oct-02	0	5	0.00%	2	0	709	4426	16.02%	36.68%	-0.98	-1.59	No
Nov-02	1	10	10.00%	3	0	538	3655	14.72%	35.43%	-0.42	-1.26	No
Dec-02	0	3	0.00%	1	0	491	3402	14.43%	35.14%	-0.71	-1.43	No



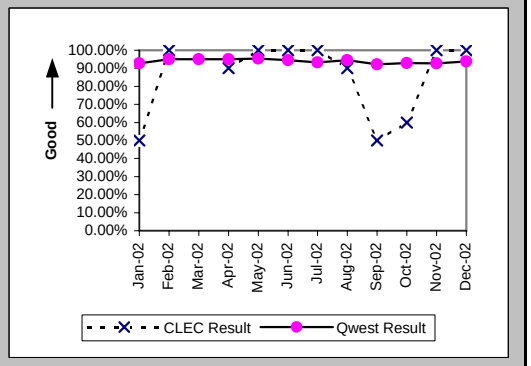
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	1	0	402	2729	14.73%	35.44%	-0.59	-1.36	No
Feb-02	0	1	0.00%	0	0	384	2324	16.52%	37.14%	-0.44	-1.27	No
Mar-02						343	2517	13.63%	34.31%			
Apr-02	4	9	44.44%	1	0	389	2665	14.60%	35.31%	2.11	0.29	Yes
May-02	2	3	66.67%	2	0	393	2733	14.38%	35.09%	1.9	0.16	Yes
Jun-02	0	4	0.00%	2	0	420	3226	13.02%	33.65%	-0.77	-1.47	No
Jul-02	0	8	0.00%	0	0	734	4285	17.13%	37.68%	-1.28	-1.78	No
Aug-02	0	7	0.00%	2	0	623	3943	15.80%	36.47%	-1.15	-1.7	No
Sep-02	0	2	0.00%	4	0	726	4489	16.17%	36.82%	-0.62	-1.38	No
Oct-02	0	4	0.00%	2	0	619	3910	15.83%	36.50%	-0.87	-1.53	No
Nov-02	1	8	12.50%	3	0	465	3235	14.37%	35.08%	-0.15	-1.09	No
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

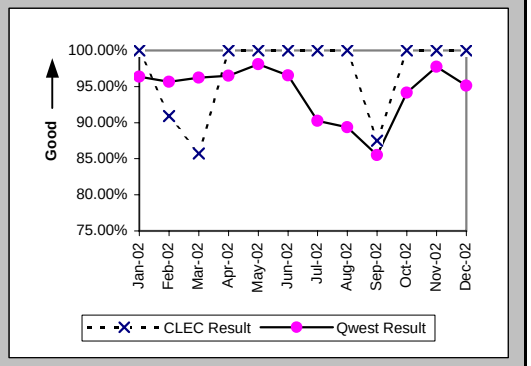
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	2	50.00%	1	0	2906	3132	92.78%	25.88%	1.46	-0.11	No
Feb-02	4	4	100.00%	0	0	2541	2675	94.99%	21.81%	-0.46	-1.28	No
Mar-02						2732	2873	95.09%	21.60%			
Apr-02	9	10	90.00%	1	0	2875	3024	95.07%	21.64%	0.7	-0.58	No
May-02	4	4	100.00%	2	0	2937	3079	95.39%	20.97%	-0.44	-1.27	No
Jun-02	5	5	100.00%	2	0	3469	3670	94.52%	22.75%	-0.54	-1.33	No
Jul-02	8	8	100.00%	0	0	4586	4919	93.23%	25.12%	-0.76	-1.46	No
Aug-02	9	10	90.00%	2	0	4225	4474	94.43%	22.93%	0.61	-0.63	No
Sep-02	1	2	50.00%	4	0	4670	5062	92.26%	26.73%	1.43	-0.13	No
Oct-02	3	5	60.00%	2	0	4109	4426	92.84%	25.79%	1.99	0.21	Yes
Nov-02	10	10	100.00%	3	0	3389	3655	92.72%	25.98%	-0.88	-1.54	No
Dec-02	3	3	100.00%	1	0	3192	3402	93.83%	24.07%	-0.44	-1.27	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

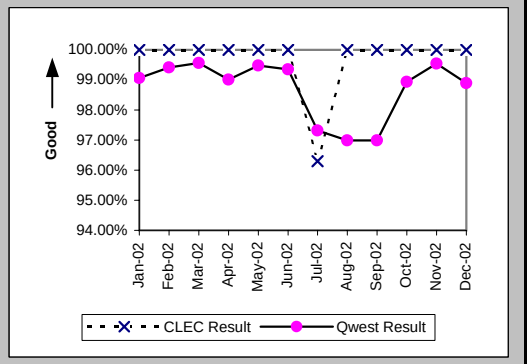
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	4	100.00%	13	0	1214	1260	96.35%	18.76%	-0.39	-1.24	No
Feb-02	10	11	90.91%	16	0	1146	1198	95.66%	20.38%	0.71	-0.57	No
Mar-02	6	7	85.71%	12	0	1204	1251	96.24%	19.02%	1.12	-0.32	No
Apr-02	8	8	100.00%	14	0	1179	1222	96.48%	18.43%	-0.54	-1.33	No
May-02	5	5	100.00%	15	0	1593	1624	98.09%	13.68%	-0.31	-1.19	No
Jun-02	9	9	100.00%	10	0	1059	1097	96.54%	18.29%	-0.57	-1.34	No
Jul-02	8	8	100.00%	5	0	1471	1630	90.25%	29.67%	-0.93	-1.56	No
Aug-02	8	8	100.00%	6	0	1515	1695	89.38%	30.81%	-0.97	-1.59	No
Sep-02	7	8	87.50%	5	0	1240	1450	85.52%	35.19%	-0.16	-1.1	No
Oct-02	11	11	100.00%	4	0	1419	1507	94.16%	23.45%	-0.82	-1.5	No
Nov-02	7	7	100.00%	13	0	868	888	97.75%	14.84%	-0.4	-1.24	No
Dec-02	6	6	100.00%	13	0	839	882	95.12%	21.54%	-0.55	-1.34	No



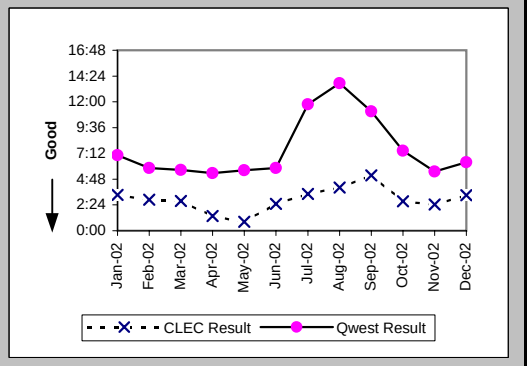
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	17	17	100.00%	13	0	2660	2685	99.07%	9.60%	-0.4	-1.24	No
Feb-02	40	40	100.00%	16	0	2566	2581	99.42%	7.60%	-0.48	-1.29	No
Mar-02	31	31	100.00%	12	0	2739	2751	99.56%	6.59%	-0.37	-1.22	No
Apr-02	36	36	100.00%	14	0	2588	2614	99.01%	9.92%	-0.6	-1.36	No
May-02	35	35	100.00%	15	0	3024	3040	99.47%	7.24%	-0.43	-1.26	No
Jun-02	24	24	100.00%	10	0	2443	2459	99.35%	8.04%	-0.39	-1.24	No
Jul-02	26	27	96.30%	5	0	2833	2911	97.32%	16.15%	0.39	-0.76	No
Aug-02	20	20	100.00%	6	0	2863	2952	96.99%	17.10%	-0.79	-1.48	No
Sep-02	20	20	100.00%	5	0	2581	2661	96.99%	17.08%	-0.78	-1.48	No
Oct-02	31	31	100.00%	4	0	2598	2626	98.93%	10.27%	-0.57	-1.35	No
Nov-02	38	38	100.00%	13	0	1738	1746	99.54%	6.75%	-0.41	-1.25	No
Dec-02	27	27	100.00%	13	0	1612	1630	98.90%	10.45%	-0.54	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

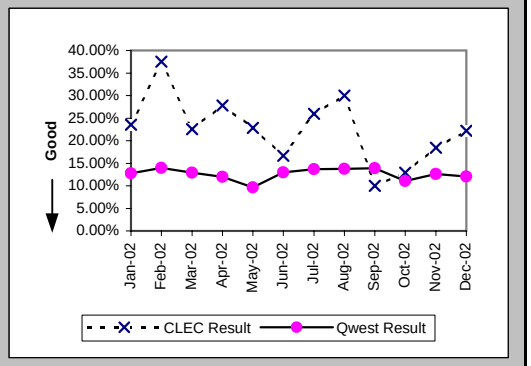
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	56:41	17	3:20	13	0	18819:28	2685	7:01	21:28	-0.7	-1.43	No
Feb-02	115:46	40	2:54	16	0	15043:14	2581	5:50	9:30	-1.94	-2.18	No
Mar-02	85:32	31	2:46	12	0	15540:38	2751	5:39	8:43	-1.83	-2.12	No
Apr-02	49:16	36	1:22	14	0	13987:42	2614	5:21	9:04	-2.62	-2.59	No
May-02	29:05	35	0:50	15	0	17091:04	3040	5:37	9:05	-3.1	-2.89	No
Jun-02	59:53	24	2:30	10	0	14333:42	2459	5:50	8:56	-1.82	-2.11	No
Jul-02	92:26	27	3:25	5	0	34265:45	2911	11:46	27:07	-1.59	-1.97	No
Aug-02	80:20	20	4:01	6	0	40556:28	2952	13:44	43:02	-1.01	-1.61	No
Sep-02	103:04	20	5:09	5	0	29545:39	2661	11:06	17:59	-1.47	-1.9	No
Oct-02	84:54	31	2:44	4	0	19527:00	2626	7:26	10:50	-2.4	-2.46	No
Nov-02	92:29	38	2:26	13	0	9622:59	1746	5:31	8:06	-2.32	-2.41	No
Dec-02	89:22	27	3:19	13	0	10398:38	1630	6:23	10:27	-1.51	-1.92	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

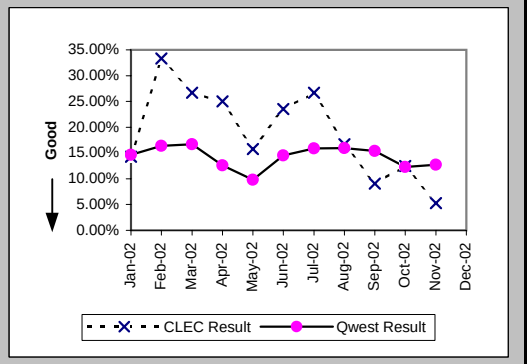
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	17	23.53%	13	0	342	2685	12.74%	33.34%	1.24	-0.25	No
Feb-02	15	40	37.50%	16	0	360	2581	13.95%	34.64%	3.68	1.23	Yes
Mar-02	7	31	22.58%	12	0	356	2751	12.94%	33.57%	1.49	-0.09	No
Apr-02	10	36	27.78%	14	0	313	2614	11.97%	32.47%	2.56	0.56	Yes
May-02	8	35	22.86%	15	0	294	3040	9.67%	29.56%	2.3	0.4	Yes
Jun-02	4	24	16.67%	10	0	319	2459	12.97%	33.60%	0.56	-0.66	No
Jul-02	7	27	25.93%	5	0	399	2911	13.71%	34.39%	1.7	0.03	Yes
Aug-02	6	20	30.00%	6	0	407	2952	13.79%	34.48%	1.88	0.14	Yes
Sep-02	2	20	10.00%	5	0	369	2661	13.87%	34.56%	-0.5	-1.3	No
Oct-02	4	31	12.90%	4	0	290	2626	11.04%	31.34%	0.37	-0.77	No
Nov-02	7	38	18.42%	13	0	220	1746	12.60%	33.19%	1.05	-0.36	No
Dec-02	6	27	22.22%	13	0	197	1631	12.08%	32.59%	1.49	-0.09	No



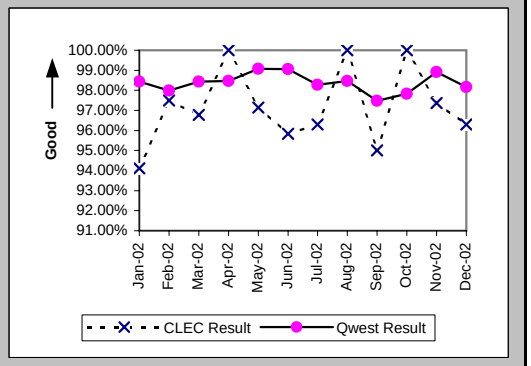
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	7	14.29%	13	0	153	1046	14.63%	35.34%	-0.03	-1.02	No
Feb-02	10	30	33.33%	16	0	170	1039	16.36%	36.99%	2.25	0.37	Yes
Mar-02	4	15	26.67%	12	0	189	1131	16.71%	37.31%	0.99	-0.4	No
Apr-02	7	28	25.00%	14	0	148	1174	12.61%	33.19%	1.78	0.08	Yes
May-02	3	19	15.79%	15	0	169	1729	9.77%	29.70%	0.86	-0.48	No
Jun-02	4	17	23.53%	10	0	167	1148	14.55%	35.26%	1	-0.39	No
Jul-02	4	15	26.67%	5	0	185	1165	15.88%	36.55%	1.08	-0.34	No
Aug-02	2	12	16.67%	6	0	190	1193	15.93%	36.59%	0.13	-0.92	No
Sep-02	1	11	9.09%	5	0	150	975	15.38%	36.08%	-0.58	-1.35	No
Oct-02	3	24	12.50%	4	0	132	1073	12.30%	32.85%	0.09	-0.95	No
Nov-02	1	19	5.26%	13	0	90	708	12.71%	33.31%	-0.96	-1.58	No
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

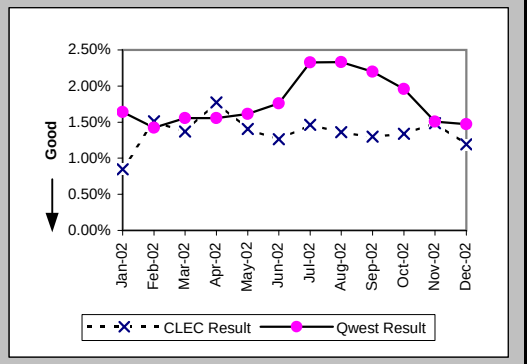
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	17	94.12%	13	0	2643	2685	98.44%	12.41%	1.11	-0.32	No
Feb-02	39	40	97.50%	16	0	2529	2581	97.99%	14.05%	0.29	-0.82	No
Mar-02	30	31	96.77%	12	0	2708	2751	98.44%	12.40%	0.7	-0.57	No
Apr-02	36	36	100.00%	14	0	2574	2614	98.47%	12.28%	-0.74	-1.45	No
May-02	34	35	97.14%	15	0	3012	3040	99.08%	9.55%	0.98	-0.4	No
Jun-02	23	24	95.83%	10	0	2436	2459	99.06%	9.63%	1.21	-0.27	No
Jul-02	26	27	96.30%	5	0	2861	2911	98.28%	12.99%	0.74	-0.55	No
Aug-02	20	20	100.00%	6	0	2907	2952	98.48%	12.25%	-0.55	-1.34	No
Sep-02	19	20	95.00%	5	0	2594	2661	97.48%	15.67%	0.68	-0.59	No
Oct-02	31	31	100.00%	4	0	2569	2626	97.83%	14.57%	-0.82	-1.5	No
Nov-02	37	38	97.37%	13	0	1727	1746	98.91%	10.37%	0.81	-0.51	No
Dec-02	26	27	96.30%	13	0	1601	1631	98.16%	13.44%	0.68	-0.59	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

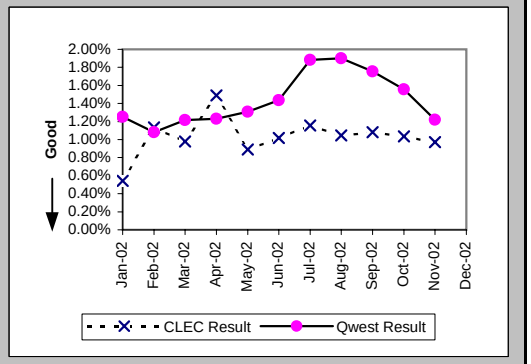
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	36	4250	0.85%	24	0	12240	745707	1.64%	12.71%	-4.06	-3.47	No
Feb-02	68	4494	1.51%	20	0	10633	748366	1.42%	11.83%	0.52	-0.68	No
Mar-02	63	4597	1.37%	26	0	11665	749360	1.56%	12.38%	-1.02	-1.62	No
Apr-02	87	4907	1.77%	27	0	11638	748472	1.55%	12.37%	1.23	-0.25	No
May-02	71	5055	1.40%	23	0	12072	747618	1.61%	12.60%	-1.18	-1.72	No
Jun-02	62	4908	1.26%	26	0	13121	745932	1.76%	13.15%	-2.63	-2.6	No
Jul-02	76	5195	1.46%	19	0	17344	744726	2.33%	15.08%	-4.12	-3.51	No
Aug-02	69	5068	1.36%	17	0	17358	744183	2.33%	15.09%	-4.56	-3.77	No
Sep-02	66	5090	1.30%	18	0	16326	741930	2.20%	14.67%	-4.38	-3.66	No
Oct-02	66	4927	1.34%	11	0	14508	741289	1.96%	13.85%	-3.12	-2.9	No
Nov-02	78	5255	1.48%	21	0	11165	740439	1.51%	12.19%	-0.14	-1.09	No
Dec-02	61	5125	1.19%	24	0	10856	738483	1.47%	12.04%	-1.66	-2.01	No



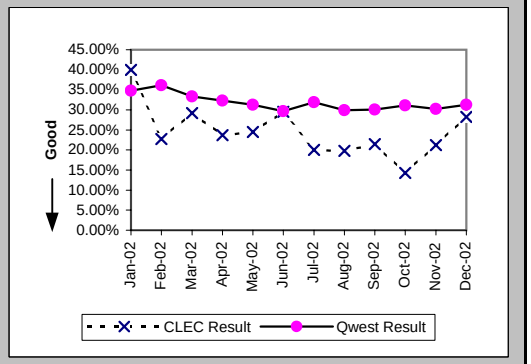
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	23	4250	0.54%	24	0	9326	745707	1.25%	11.11%	-4.15	-3.52	No
Feb-02	51	4494	1.13%	20	0	8107	748366	1.08%	10.35%	0.33	-0.8	No
Mar-02	45	4597	0.98%	26	0	9106	749360	1.22%	10.96%	-1.46	-1.89	No
Apr-02	73	4907	1.49%	27	0	9203	748472	1.23%	11.02%	1.64	-0.01	No
May-02	45	5055	0.89%	23	0	9795	747618	1.31%	11.37%	-2.62	-2.59	No
Jun-02	50	4908	1.02%	26	0	10703	745932	1.43%	11.89%	-2.44	-2.49	No
Jul-02	60	5195	1.16%	19	0	14027	744726	1.88%	13.59%	-3.85	-3.34	No
Aug-02	53	5068	1.05%	17	0	14137	744183	1.90%	13.65%	-4.44	-3.7	No
Sep-02	55	5090	1.08%	18	0	13022	741930	1.76%	13.13%	-3.65	-3.22	No
Oct-02	51	4927	1.04%	11	0	11552	741289	1.56%	12.39%	-2.96	-2.8	No
Nov-02	51	5255	0.97%	21	0	9039	740439	1.22%	10.98%	-1.65	-2	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

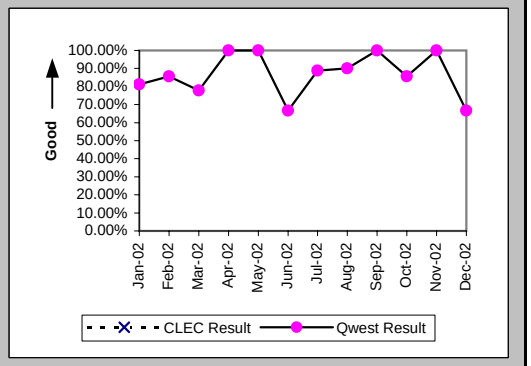
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	24	60	40.00%	0	0	6530	18770	34.79%	47.63%	0.84	-0.49	No
Feb-02	20	88	22.73%	0	0	6012	16645	36.12%	48.03%	-2.61	-2.59	No
Mar-02	26	89	29.21%	0	0	5837	17502	33.35%	47.15%	-0.83	-1.5	No
Apr-02	27	114	23.68%	0	0	5565	17203	32.35%	46.78%	-1.97	-2.2	No
May-02	23	94	24.47%	0	0	5503	17575	31.31%	46.38%	-1.43	-1.87	No
Jun-02	26	88	29.55%	0	0	5544	18665	29.70%	45.69%	-0.03	-1.02	No
Jul-02	19	95	20.00%	0	0	8124	25468	31.90%	46.61%	-2.48	-2.51	No
Aug-02	17	86	19.77%	0	0	7399	24757	29.89%	45.78%	-2.05	-2.24	No
Sep-02	18	84	21.43%	0	0	7031	23357	30.10%	45.87%	-1.73	-2.05	No
Oct-02	11	77	14.29%	0	0	6548	21056	31.10%	46.29%	-3.18	-2.93	No
Nov-02	21	99	21.21%	0	0	4839	16004	30.24%	45.93%	-1.95	-2.18	No
Dec-02	24	85	28.24%	0	0	4948	15804	31.31%	46.37%	-0.61	-1.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

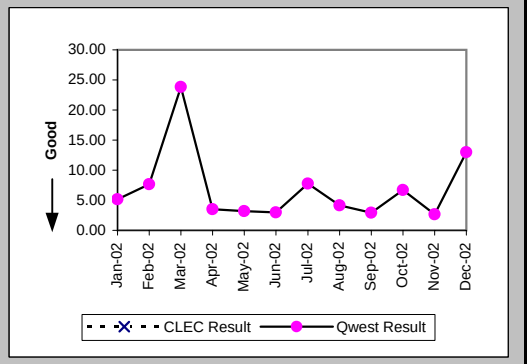
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						13	16	81.25%	39.03%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						7	9	77.78%	41.57%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						18	20	90.00%	30.00%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						6	9	66.67%	47.14%			



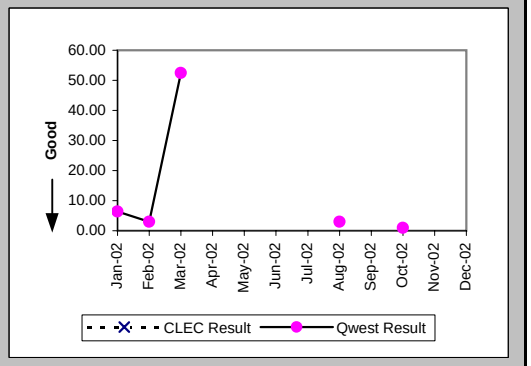
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						88	17	5.18	4.38			
Feb-02						69	9	7.67	9.87			
Mar-02						262	11	23.82	34.11			
Apr-02						14	4	3.50	1.29			
May-02						16	5	3.20	1.30			
Jun-02						9	3	3.00	2.00			
Jul-02						70	9	7.78	8.00			
Aug-02						83	20	4.15	3.20			
Sep-02						32	11	2.91	1.92			
Oct-02						47	7	6.71	6.58			
Nov-02						8	3	2.67	1.53			
Dec-02						117	9	13.00	17.11			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

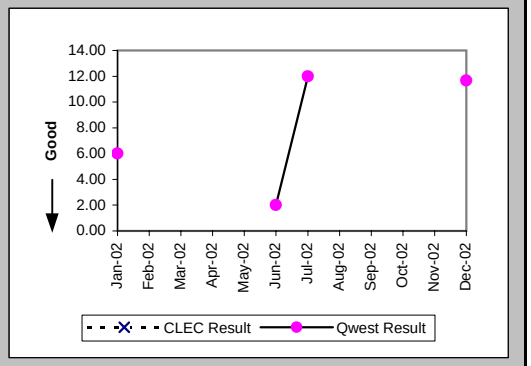
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						19	3	6.33	6.81			
Feb-02						6	2	3.00	1.41			
Mar-02						105	2	52.50	72.83			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						6	2	3.00	2.83			
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

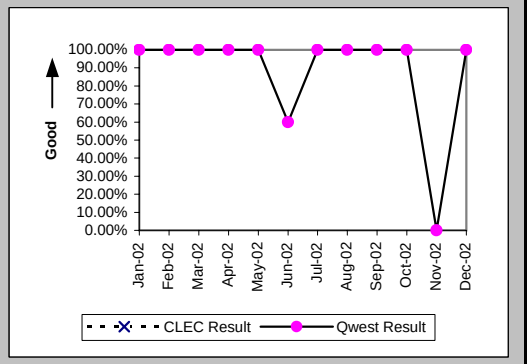
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	1	6.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						12	1	12.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						35	3	11.67	9.71			



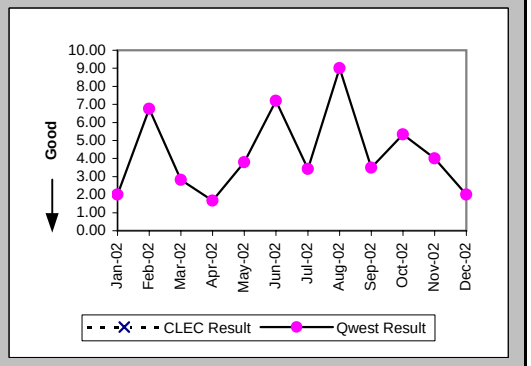
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						17	17	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						12	12	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

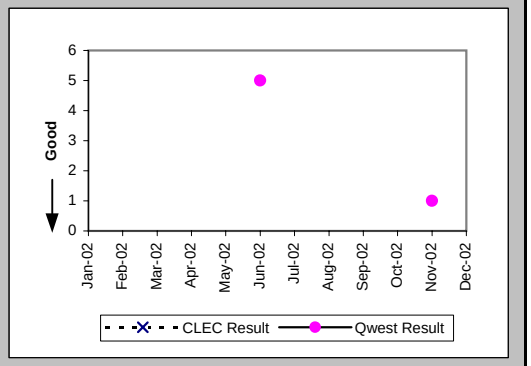
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	1	2.00				
Feb-02						27	4	6.75	4.99			
Mar-02						48	17	2.82	1.24			
Apr-02						5	3	1.67	0.58			
May-02						19	5	3.80	3.11			
Jun-02						36	5	7.20	5.31			
Jul-02						41	12	3.42	1.68			
Aug-02						45	5	9.00	9.70			
Sep-02						7	2	3.50	0.71			
Oct-02						16	3	5.33	0.58			
Nov-02						8	2	4.00	0.00			
Dec-02						2	1	2.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

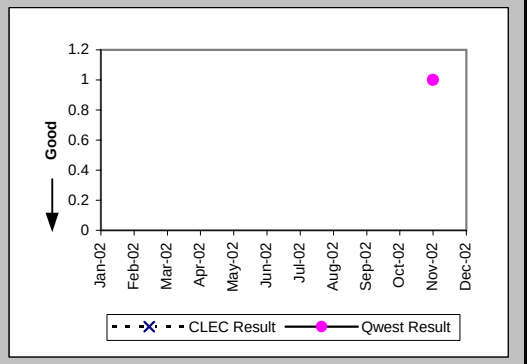
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						10	2	5.00	4.24			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												



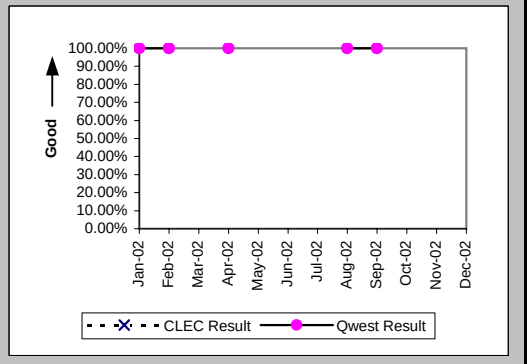
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

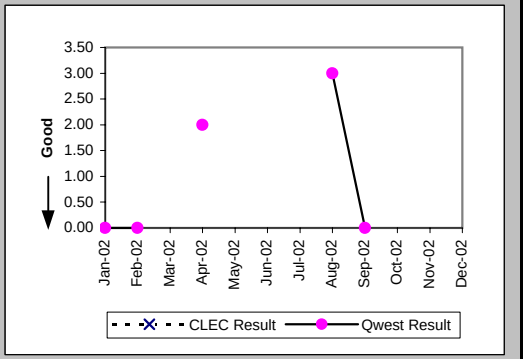
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

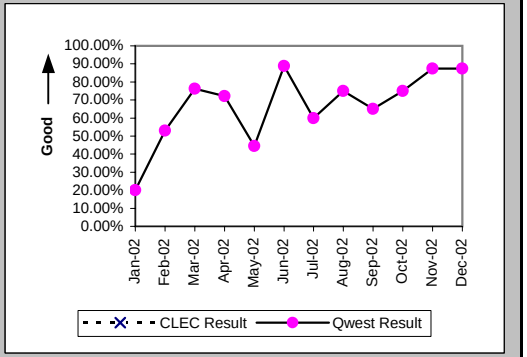
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	1	0.00				
Feb-02						0	1	0.00				
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02						0	1	0.00				
Oct-02												
Nov-02												
Dec-02												



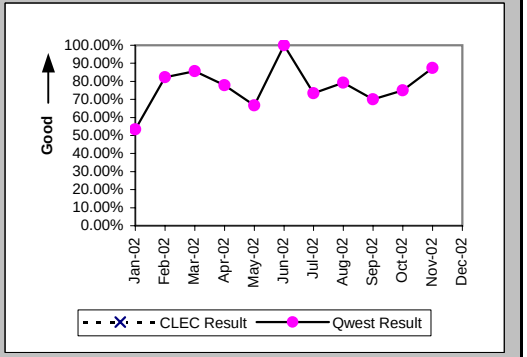
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	15	20.00%	40.00%			
Feb-02						9	17	52.94%	49.91%			
Mar-02						16	21	76.19%	42.59%			
Apr-02						13	18	72.22%	44.79%			
May-02						4	9	44.44%	49.69%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						9	15	60.00%	48.99%			
Aug-02						18	24	75.00%	43.30%			
Sep-02						13	20	65.00%	47.70%			
Oct-02						9	12	75.00%	43.30%			
Nov-02						7	8	87.50%	33.07%			
Dec-02						7	8	87.50%	33.07%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

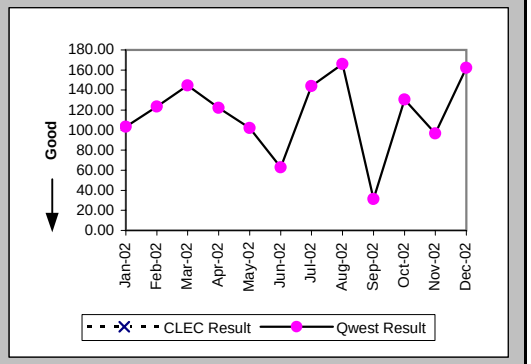
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8	15	53.33%	49.89%			
Feb-02						14	17	82.35%	38.12%			
Mar-02						18	21	85.71%	34.99%			
Apr-02						14	18	77.78%	41.57%			
May-02						6	9	66.67%	47.14%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						11	15	73.33%	44.22%			
Aug-02						19	24	79.17%	40.61%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						9	12	75.00%	43.30%			
Nov-02						7	8	87.50%	33.07%			
Dec-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

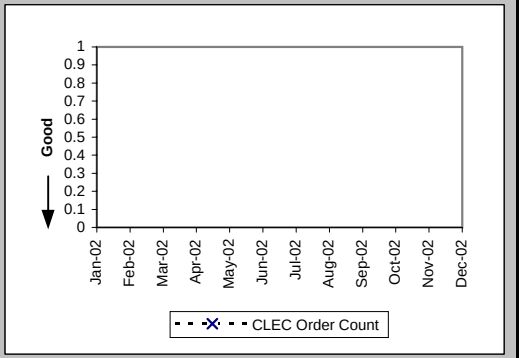
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						207	2	103.50	122.33			
Feb-02						247	2	123.50	122.33			
Mar-02						289	2	144.50	122.33			
Apr-02						367	3	122.33	115.47			
May-02						102	1	102.00				
Jun-02						126	2	63.00	83.44			
Jul-02						144	1	144.00				
Aug-02						166	1	166.00				
Sep-02						281	9	31.22	77.56			
Oct-02						261	2	130.50	184.55			
Nov-02						290	3	96.67	159.68			
Dec-02						324	2	162.00	197.99			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

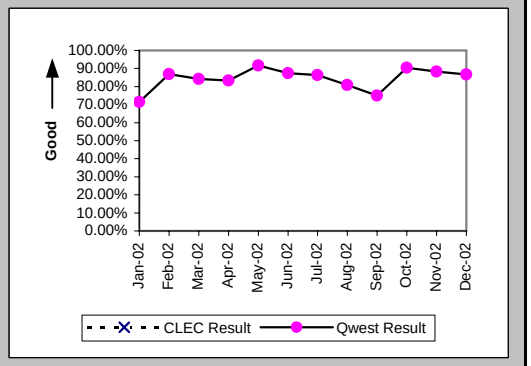
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

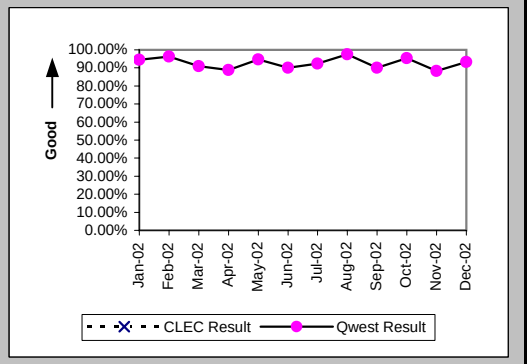
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						10	14	71.43%	45.18%			
Feb-02						20	23	86.96%	33.68%			
Mar-02						16	19	84.21%	36.46%			
Apr-02						10	12	83.33%	37.27%			
May-02						11	12	91.67%	27.64%			
Jun-02						14	16	87.50%	33.07%			
Jul-02						19	22	86.36%	34.32%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						18	24	75.00%	43.30%			
Oct-02						19	21	90.48%	29.35%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						13	15	86.67%	33.99%			



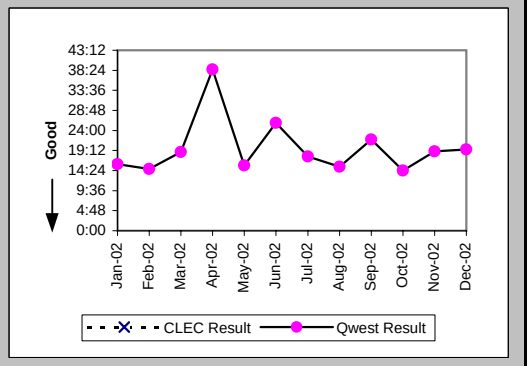
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						17	18	94.44%	22.91%			
Feb-02						26	27	96.30%	18.89%			
Mar-02						20	22	90.91%	28.75%			
Apr-02						16	18	88.89%	31.43%			
May-02						18	19	94.74%	22.33%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						24	26	92.31%	26.65%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						27	30	90.00%	30.00%			
Oct-02						21	22	95.45%	20.83%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						14	15	93.33%	24.94%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

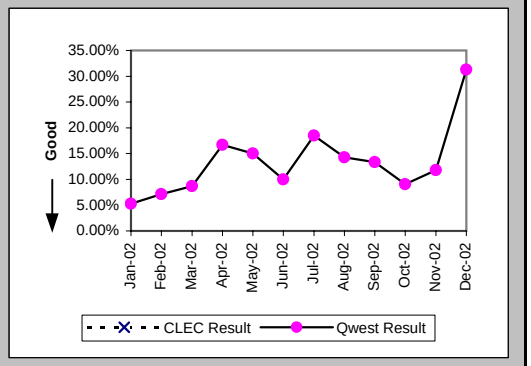
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						286:49	18	15:56	16:49			
Feb-02						399:55	27	14:49	13:57			
Mar-02						414:11	22	18:50	27:01			
Apr-02						695:06	18	38:37	99:28			
May-02						296:38	19	15:37	17:28			
Jun-02						516:20	20	25:49	35:46			
Jul-02						462:50	26	17:48	25:07			
Aug-02						626:30	41	15:17	13:38			
Sep-02						655:06	30	21:50	18:59			
Oct-02						317:24	22	14:26	14:38			
Nov-02						323:13	17	19:01	20:21			
Dec-02						291:36	15	19:26	28:58			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

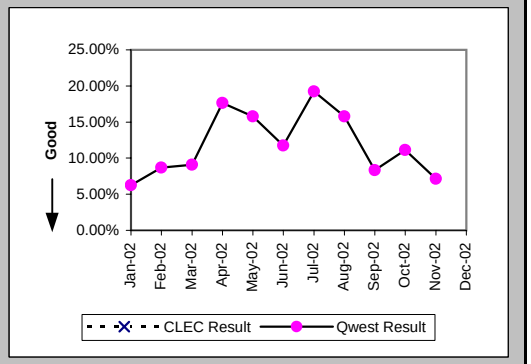
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	19	5.26%	22.33%			
Feb-02						2	28	7.14%	25.75%			
Mar-02						2	23	8.70%	28.18%			
Apr-02						3	18	16.67%	37.27%			
May-02						3	20	15.00%	35.71%			
Jun-02						2	20	10.00%	30.00%			
Jul-02						5	27	18.52%	38.84%			
Aug-02						6	42	14.29%	34.99%			
Sep-02						4	30	13.33%	33.99%			
Oct-02						2	22	9.09%	28.75%			
Nov-02						2	17	11.76%	32.22%			
Dec-02						5	16	31.25%	46.35%			



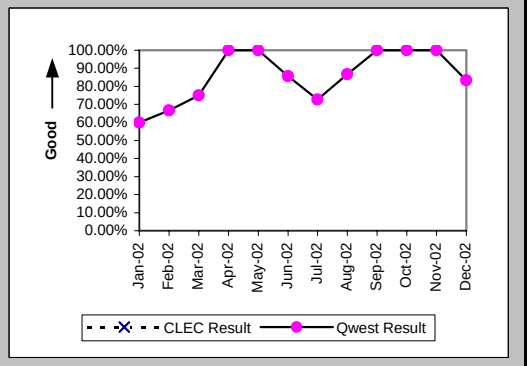
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	16	6.25%	24.21%			
Feb-02						2	23	8.70%	28.18%			
Mar-02						2	22	9.09%	28.75%			
Apr-02						3	17	17.65%	38.12%			
May-02						3	19	15.79%	36.46%			
Jun-02						2	17	11.76%	32.22%			
Jul-02						5	26	19.23%	39.41%			
Aug-02						6	38	15.79%	36.46%			
Sep-02						2	24	8.33%	27.64%			
Oct-02						2	18	11.11%	31.43%			
Nov-02						1	14	7.14%	25.75%			
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

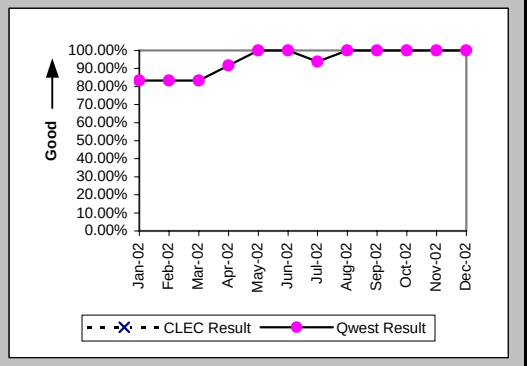
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	5	60.00%	48.99%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						8	11	72.73%	44.54%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

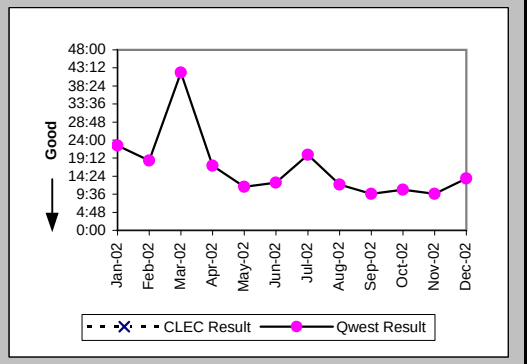
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	6	83.33%	37.27%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						11	12	91.67%	27.64%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						15	16	93.75%	24.21%			
Aug-02						18	18	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			



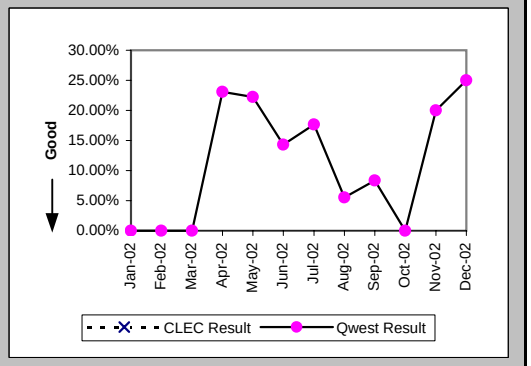
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						135:14	6	22:32	27:02			
Feb-02						222:12	12	18:31	21:04			
Mar-02						251:32	6	41:55	66:30			
Apr-02						206:44	12	17:14	19:51			
May-02						104:33	9	11:37	8:50			
Jun-02						88:48	7	12:41	9:53			
Jul-02						320:41	16	20:03	18:58			
Aug-02						218:27	18	12:08	10:16			
Sep-02						115:57	12	9:40	8:04			
Oct-02						75:47	7	10:50	9:10			
Nov-02						87:11	9	9:41	7:54			
Dec-02						110:06	8	13:46	14:29			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

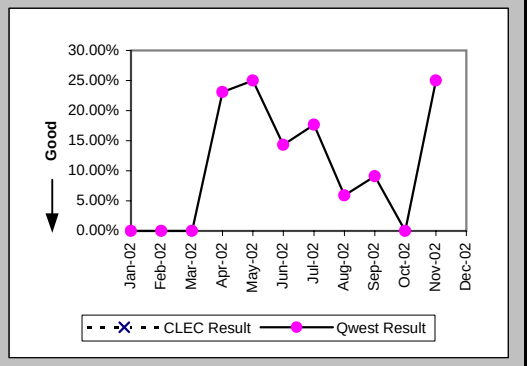
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	6	0.00%	0.00%			
Feb-02						0	13	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	9	22.22%	41.57%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	18	5.56%	22.91%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						2	10	20.00%	40.00%			
Dec-02						2	8	25.00%	43.30%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

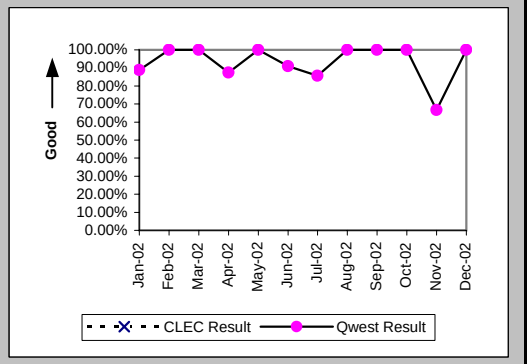
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	5	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						1	11	9.09%	28.75%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						2	8	25.00%	43.30%			
Dec-02												



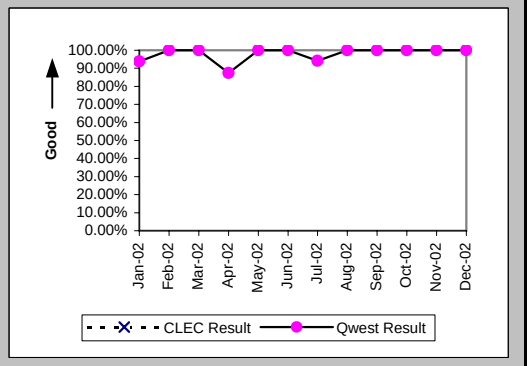
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8	9	88.89%	31.43%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						23	23	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						4	4	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

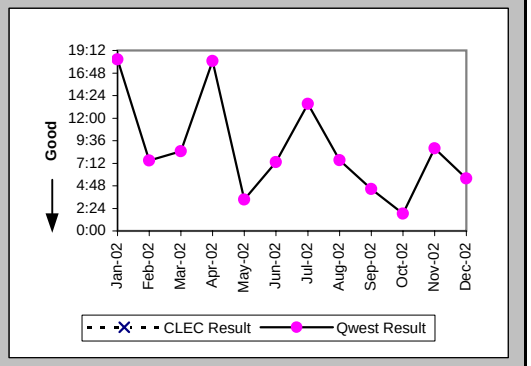
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						15	16	93.75%	24.21%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						19	19	100.00%	0.00%			
Apr-02						14	16	87.50%	33.07%			
May-02						35	35	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	17	94.12%	23.53%			
Aug-02						21	21	100.00%	0.00%			
Sep-02						16	16	100.00%	0.00%			
Oct-02						14	14	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						6	6	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

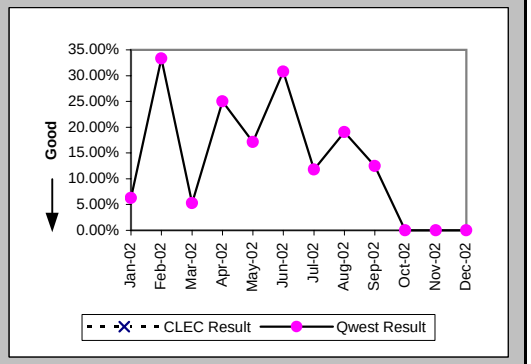
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						291:55	16	18:15	41:04			
Feb-02						112:19	15	7:29	7:20			
Mar-02						161:10	19	8:29	9:47			
Apr-02						289:23	16	18:05	37:06			
May-02						117:14	35	3:21	4:30			
Jun-02						95:12	13	7:19	11:26			
Jul-02						229:27	17	13:30	18:01			
Aug-02						158:08	21	7:32	8:36			
Sep-02						71:32	16	4:28	5:25			
Oct-02						25:56	14	1:51	1:07			
Nov-02						52:38	6	8:46	17:14			
Dec-02						33:35	6	5:36	6:19			



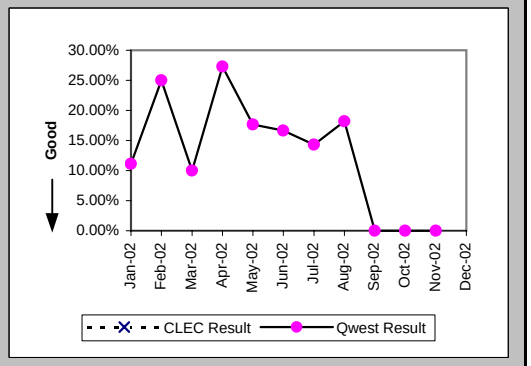
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	16	6.25%	24.21%			
Feb-02						5	15	33.33%	47.14%			
Mar-02						1	19	5.26%	22.33%			
Apr-02						4	16	25.00%	43.30%			
May-02						6	35	17.14%	37.69%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						4	21	19.05%	39.27%			
Sep-02						2	16	12.50%	33.07%			
Oct-02						0	14	0.00%	0.00%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	6	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

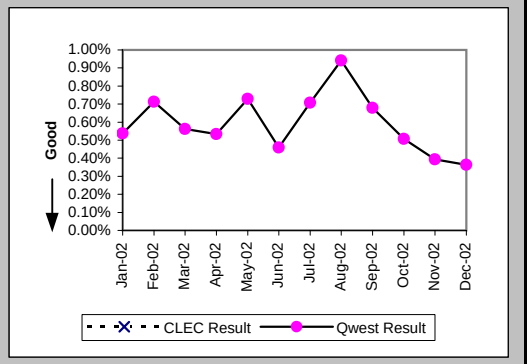
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						3	11	27.27%	44.54%			
May-02						3	17	17.65%	38.12%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						2	11	18.18%	38.57%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	8	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

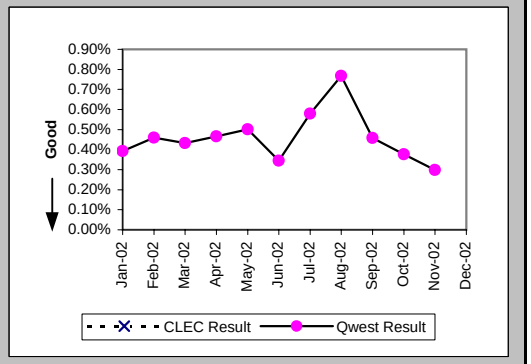
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						41	7627	0.54%	7.31%			
Feb-02						56	7847	0.71%	8.42%			
Mar-02						48	8551	0.56%	7.47%			
Apr-02						47	8793	0.53%	7.29%			
May-02						64	8775	0.73%	8.51%			
Jun-02						40	8696	0.46%	6.77%			
Jul-02						61	8623	0.71%	8.38%			
Aug-02						81	8596	0.94%	9.66%			
Sep-02						58	8531	0.68%	8.22%			
Oct-02						43	8491	0.51%	7.10%			
Nov-02						33	8372	0.39%	6.27%			
Dec-02						30	8246	0.36%	6.02%			



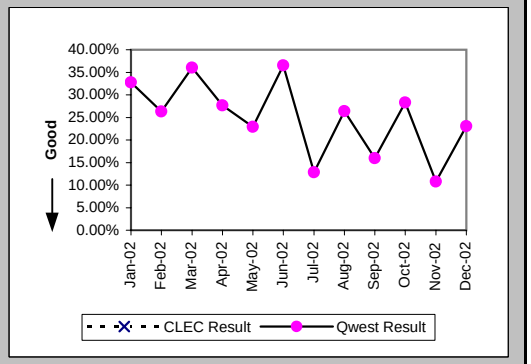
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						30	7627	0.39%	6.26%			
Feb-02						36	7847	0.46%	6.76%			
Mar-02						37	8551	0.43%	6.56%			
Apr-02						41	8793	0.47%	6.81%			
May-02						44	8775	0.50%	7.06%			
Jun-02						30	8696	0.35%	5.86%			
Jul-02						50	8623	0.58%	7.59%			
Aug-02						66	8596	0.77%	8.73%			
Sep-02						39	8531	0.46%	6.75%			
Oct-02						32	8491	0.38%	6.13%			
Nov-02						25	8372	0.30%	5.46%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

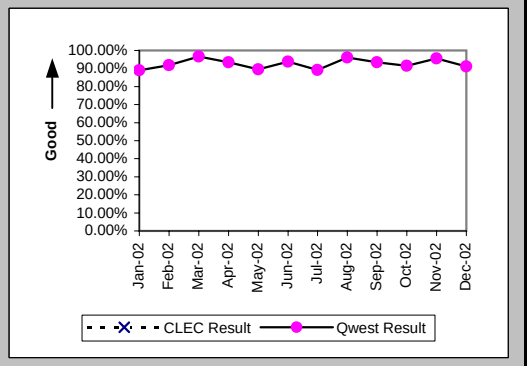
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						20	61	32.79%	46.94%			
Feb-02						20	76	26.32%	44.03%			
Mar-02						27	75	36.00%	48.00%			
Apr-02						18	65	27.69%	44.75%			
May-02						19	83	22.89%	42.01%			
Jun-02						23	63	36.51%	48.15%			
Jul-02						9	70	12.86%	33.47%			
Aug-02						29	110	26.36%	44.06%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						17	60	28.33%	45.06%			
Nov-02						4	37	10.81%	31.05%			
Dec-02						9	39	23.08%	42.13%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

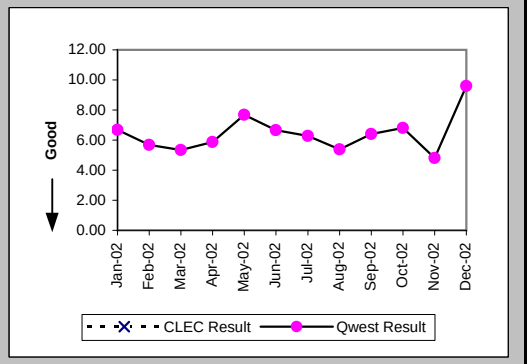
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						57	64	89.06%	31.21%			
Feb-02						68	74	91.89%	27.30%			
Mar-02						56	58	96.55%	18.25%			
Apr-02						72	77	93.51%	24.64%			
May-02						60	67	89.55%	30.59%			
Jun-02						61	65	93.85%	24.03%			
Jul-02						41	46	89.13%	31.13%			
Aug-02						73	76	96.05%	19.47%			
Sep-02						57	61	93.44%	24.75%			
Oct-02						64	70	91.43%	27.99%			
Nov-02						66	69	95.65%	20.39%			
Dec-02						51	56	91.07%	28.52%			



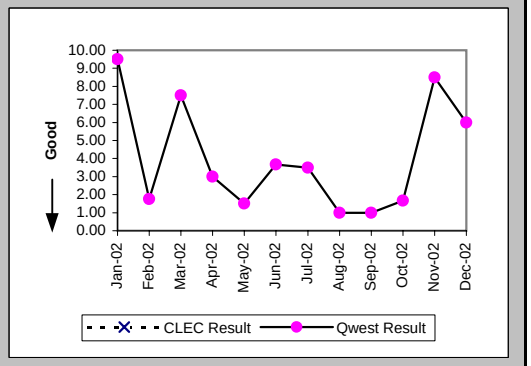
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						428	64	6.69	7.31			
Feb-02						420	74	5.68	6.31			
Mar-02						310	58	5.34	5.09			
Apr-02						459	78	5.88	6.17			
May-02						515	67	7.69	12.29			
Jun-02						432	65	6.65	6.09			
Jul-02						289	46	6.28	6.75			
Aug-02						409	76	5.38	3.13			
Sep-02						391	61	6.41	5.59			
Oct-02						490	72	6.81	6.01			
Nov-02						336	70	4.80	4.79			
Dec-02						556	58	9.59	8.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

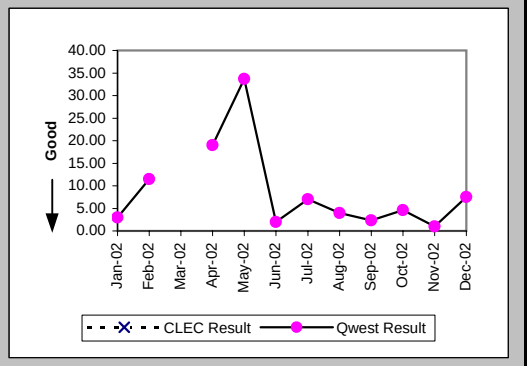
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						57	6	9.50	12.37			
Feb-02						7	4	1.75	0.96			
Mar-02						15	2	7.50	7.78			
Apr-02						12	4	3.00	2.45			
May-02						6	4	1.50	1.00			
Jun-02						11	3	3.67	3.79			
Jul-02						14	4	3.50	5.00			
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02						5	3	1.67	1.15			
Nov-02						17	2	8.50	10.61			
Dec-02						18	3	6.00	8.66			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

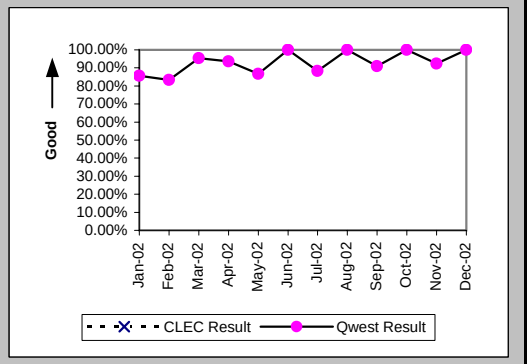
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	1	3.00				
Feb-02						23	2	11.50	14.85			
Mar-02												
Apr-02						38	2	19.00	25.46			
May-02						101	3	33.67	25.54			
Jun-02						2	1	2.00				
Jul-02						7	1	7.00				
Aug-02						8	2	4.00	1.41			
Sep-02						7	3	2.33	2.31			
Oct-02						23	5	4.60	2.70			
Nov-02						2	2	1.00	0.00			
Dec-02						30	4	7.50	4.43			



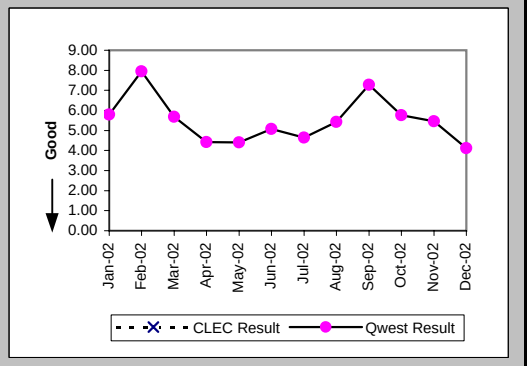
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						12	14	85.71%	34.99%			
Feb-02						15	18	83.33%	37.27%			
Mar-02						21	22	95.45%	20.83%			
Apr-02						29	31	93.55%	24.57%			
May-02						13	15	86.67%	33.99%			
Jun-02						15	15	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						20	22	90.91%	28.75%			
Oct-02						29	29	100.00%	0.00%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						17	17	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

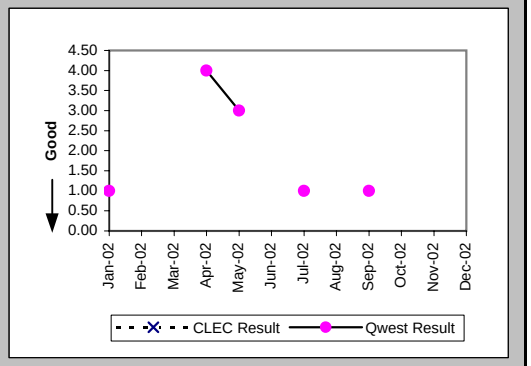
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						81	14	5.79	5.55			
Feb-02						143	18	7.94	17.33			
Mar-02						125	22	5.68	4.50			
Apr-02						137	31	4.42	3.95			
May-02						66	15	4.40	2.75			
Jun-02						76	15	5.07	5.12			
Jul-02						79	17	4.65	2.45			
Aug-02						76	14	5.43	4.48			
Sep-02						160	22	7.27	6.14			
Oct-02						167	29	5.76	3.40			
Nov-02						71	13	5.46	5.65			
Dec-02						70	17	4.12	2.39			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

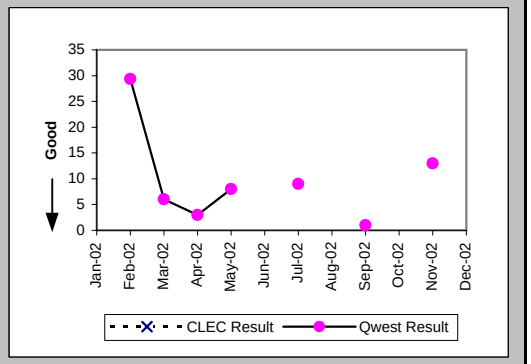
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	2	1.00	0.00			
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02						3	1	3.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												



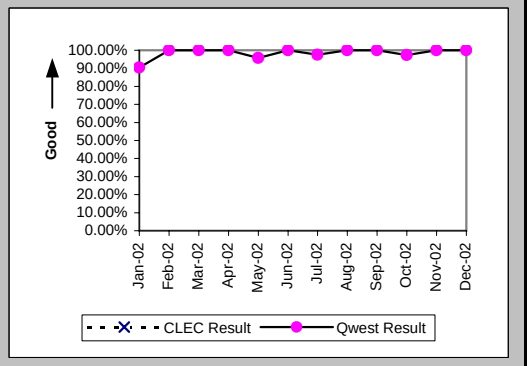
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						88	3	29.33	37.00			
Mar-02						6	1	6.00				
Apr-02						3	1	3.00				
May-02						8	1	8.00				
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02						13	1	13.00				
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

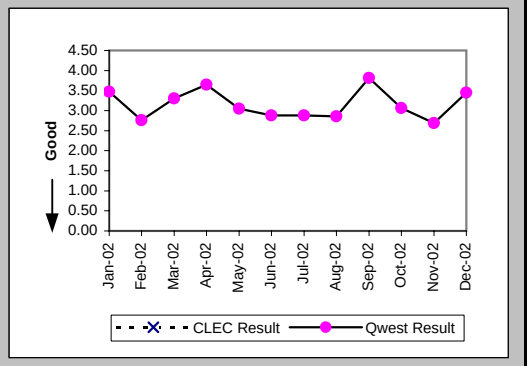
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						19	21	90.48%	29.35%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						26	26	100.00%	0.00%			
Apr-02						21	21	100.00%	0.00%			
May-02						23	24	95.83%	19.98%			
Jun-02						19	19	100.00%	0.00%			
Jul-02						39	40	97.50%	15.61%			
Aug-02						23	23	100.00%	0.00%			
Sep-02						40	40	100.00%	0.00%			
Oct-02						37	38	97.37%	16.01%			
Nov-02						15	15	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

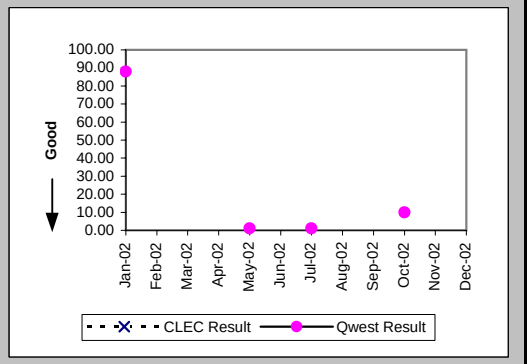
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						52	15	3.47	2.92			
Feb-02						47	17	2.76	1.75			
Mar-02						66	20	3.30	1.38			
Apr-02						62	17	3.65	2.37			
May-02						67	22	3.05	2.10			
Jun-02						46	16	2.88	1.36			
Jul-02						92	32	2.88	1.34			
Aug-02						60	21	2.86	1.06			
Sep-02						141	37	3.81	1.29			
Oct-02						101	33	3.06	2.22			
Nov-02						35	13	2.69	1.32			
Dec-02						69	20	3.45	1.32			



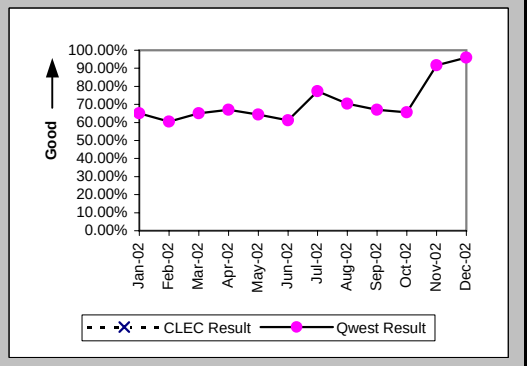
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						264	3	88.00	143.76			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02						10	1	10.00				
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

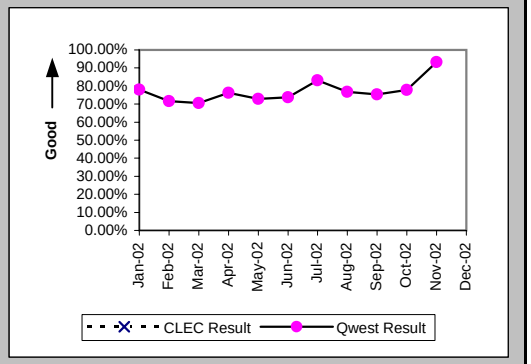
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						71	109	65.14%	47.65%			
Feb-02						64	106	60.38%	48.91%			
Mar-02						71	109	65.14%	47.65%			
Apr-02						79	118	66.95%	47.04%			
May-02						76	118	64.41%	47.88%			
Jun-02						63	103	61.17%	48.74%			
Jul-02						78	101	77.23%	41.94%			
Aug-02						76	108	70.37%	45.66%			
Sep-02						79	118	66.95%	47.04%			
Oct-02						86	131	65.65%	47.49%			
Nov-02						109	119	91.60%	27.74%			
Dec-02						94	98	95.92%	19.79%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

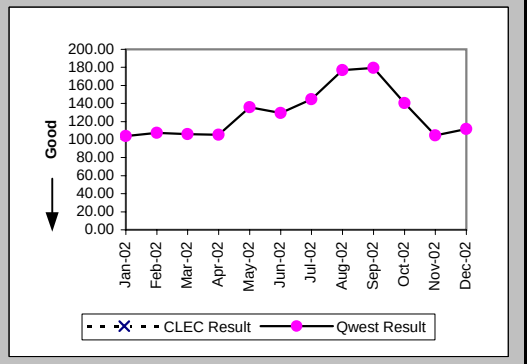
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						85	109	77.98%	41.44%			
Feb-02						76	106	71.70%	45.05%			
Mar-02						77	109	70.64%	45.54%			
Apr-02						90	118	76.27%	42.54%			
May-02						86	118	72.88%	44.46%			
Jun-02						76	103	73.79%	43.98%			
Jul-02						84	101	83.17%	37.41%			
Aug-02						83	108	76.85%	42.18%			
Sep-02						89	118	75.42%	43.05%			
Oct-02						102	131	77.86%	41.52%			
Nov-02						111	119	93.28%	25.04%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

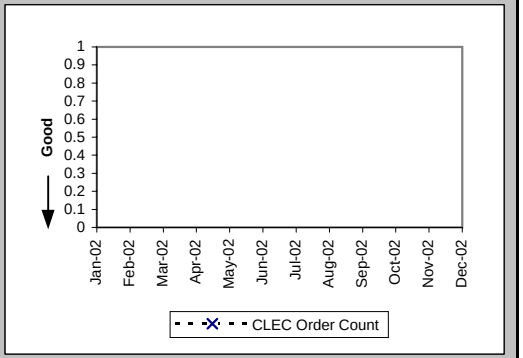
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1349	13	103.77	107.50			
Feb-02						1609	15	107.27	108.57			
Mar-02						1909	18	106.06	110.64			
Apr-02						2214	21	105.43	114.68			
May-02						2172	16	135.75	132.87			
Jun-02						2460	19	129.47	135.92			
Jul-02						2171	15	144.73	139.68			
Aug-02						1594	9	177.11	170.84			
Sep-02						1614	9	179.33	188.23			
Oct-02						1404	10	140.40	183.95			
Nov-02						943	9	104.78	161.70			
Dec-02						1118	10	111.80	158.38			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

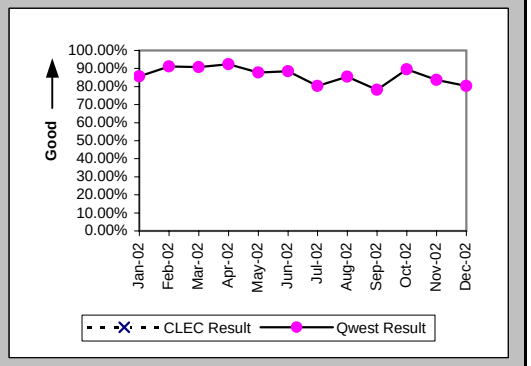
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

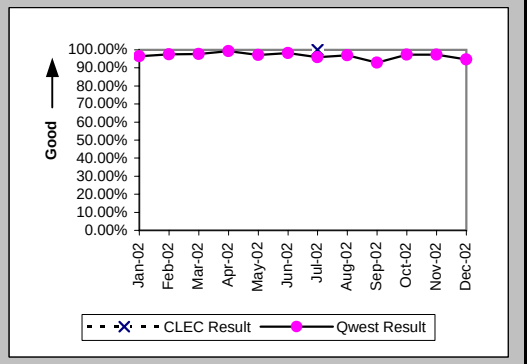
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						89	104	85.58%	35.13%			
Feb-02						83	91	91.21%	28.32%			
Mar-02						98	108	90.74%	28.99%			
Apr-02						85	92	92.39%	26.51%			
May-02						93	106	87.74%	32.80%			
Jun-02						115	130	88.46%	31.95%			
Jul-02						126	157	80.25%	39.81%			
Aug-02						123	144	85.42%	35.29%			
Sep-02						118	151	78.15%	41.33%			
Oct-02						155	173	89.60%	30.53%			
Nov-02						77	92	83.70%	36.94%			
Dec-02						94	117	80.34%	39.74%			



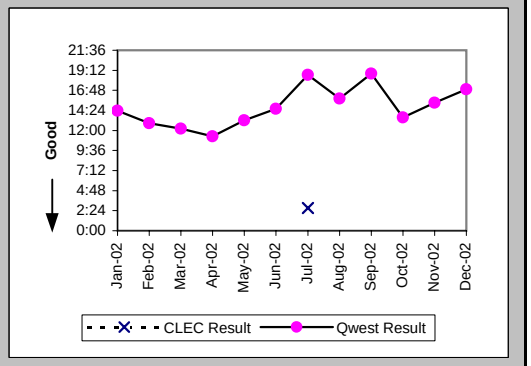
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						134	139	96.40%	18.62%			
Feb-02						114	117	97.44%	15.81%			
Mar-02						130	133	97.74%	14.85%			
Apr-02						135	136	99.26%	8.54%			
May-02						133	137	97.08%	16.84%			
Jun-02						167	170	98.24%	13.17%			
Jul-02	1	1	100.00%	1	0	186	194	95.88%	19.88%	-0.21	-1.13	No
Aug-02						163	168	97.02%	16.99%			
Sep-02						172	185	92.97%	25.56%			
Oct-02						186	191	97.38%	15.97%			
Nov-02						111	114	97.37%	16.01%			
Dec-02						123	130	94.62%	22.57%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

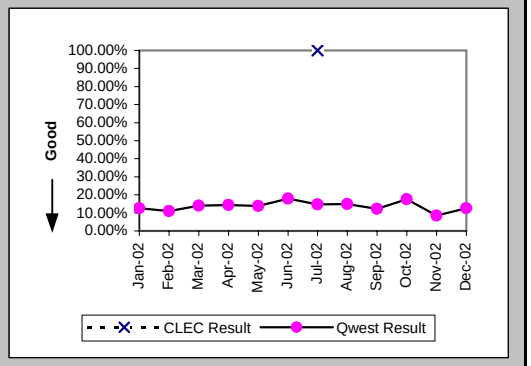
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1994:38	139	14:21	13:58			
Feb-02						1505:11	117	12:52	13:47			
Mar-02						1621:56	133	12:12	12:06			
Apr-02						1536:32	136	11:18	11:33			
May-02						1810:46	137	13:13	12:22			
Jun-02						2479:41	170	14:35	12:42			
Jul-02	2:43	1	2:43	1	0	3617:04	194	18:39	18:35	-0.85	-1.52	No
Aug-02						2660:16	168	15:50	14:39			
Sep-02						3479:48	185	18:49	18:25			
Oct-02						2587:39	191	13:33	13:37			
Nov-02						1745:35	114	15:19	13:02			
Dec-02						2198:53	130	16:55	16:39			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

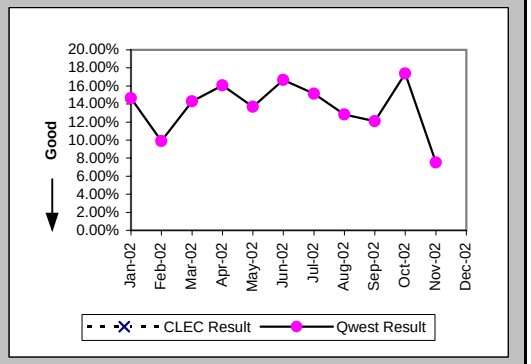
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	143	12.59%	33.17%			
Feb-02						13	118	11.02%	31.31%			
Mar-02						19	135	14.07%	34.78%			
Apr-02						20	139	14.39%	35.10%			
May-02						19	138	13.77%	34.46%			
Jun-02						31	173	17.92%	38.35%			
Jul-02	1	1	100.00%	1	0	29	198	14.65%	35.36%	1.46	-0.11	No
Aug-02						26	174	14.94%	35.65%			
Sep-02						23	187	12.30%	32.84%			
Oct-02						34	193	17.62%	38.10%			
Nov-02						10	118	8.47%	27.85%			
Dec-02						17	135	12.59%	33.18%			



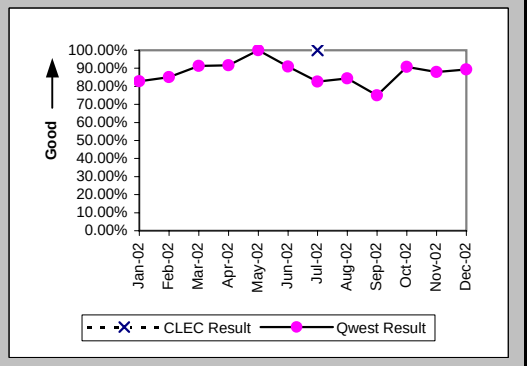
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	123	14.63%	35.34%			
Feb-02						9	91	9.89%	29.85%			
Mar-02						17	119	14.29%	34.99%			
Apr-02						18	112	16.07%	36.73%			
May-02						16	117	13.68%	34.36%			
Jun-02						24	144	16.67%	37.27%			
Jul-02						23	152	15.13%	35.84%			
Aug-02						19	148	12.84%	33.45%			
Sep-02						18	149	12.08%	32.59%			
Oct-02						28	161	17.39%	37.90%			
Nov-02						7	93	7.53%	26.38%			
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

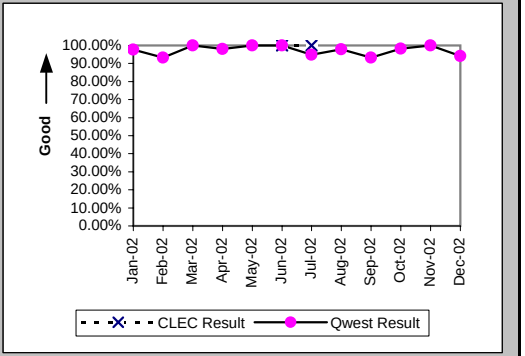
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						24	29	82.76%	37.77%			
Feb-02						23	27	85.19%	35.52%			
Mar-02						21	23	91.30%	28.18%			
Apr-02						33	36	91.67%	27.64%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	22	90.91%	28.75%			
Jul-02	1	1	100.00%	0	0	52	63	82.54%	37.96%	-0.46	-1.28	No
Aug-02						27	32	84.38%	36.31%			
Sep-02						36	48	75.00%	43.30%			
Oct-02						49	54	90.74%	28.99%			
Nov-02						22	25	88.00%	32.50%			
Dec-02						25	28	89.29%	30.93%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

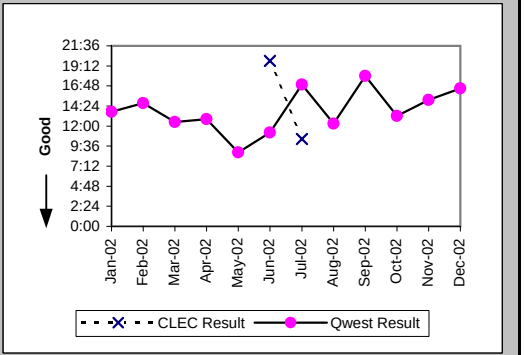
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						43	44	97.73%	14.90%			
Feb-02						41	44	93.18%	25.21%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						50	51	98.04%	13.86%			
May-02						36	36	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	75	79	94.94%	21.92%	-0.23	-1.14	No
Aug-02						47	48	97.92%	14.28%			
Sep-02						55	59	93.22%	25.14%			
Oct-02						58	59	98.31%	12.91%			
Nov-02						34	34	100.00%	0.00%			
Dec-02						32	34	94.12%	23.53%			



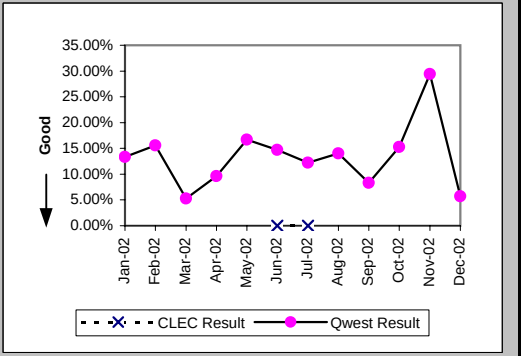
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						603:28	44	13:43	11:29			
Feb-02						647:57	44	14:44	17:39			
Mar-02						474:30	38	12:29	11:24			
Apr-02						653:31	51	12:49	12:41			
May-02						317:43	36	8:50	7:11			
Jun-02	19:48	1	19:48	0	0	381:50	34	11:14	8:07	0.66	-0.6	No
Jul-02	10:27	1	10:27	0	0	1338:51	79	16:57	14:18	-0.45	-1.27	No
Aug-02						589:53	48	12:17	15:39			
Sep-02						1062:01	59	18:00	15:41			
Oct-02						778:25	59	13:12	12:31			
Nov-02						514:46	34	15:08	11:54			
Dec-02						561:32	34	16:31	15:55			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

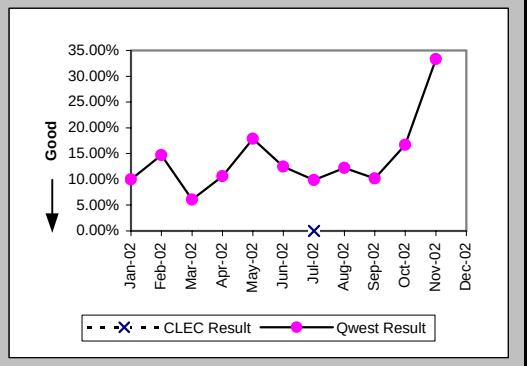
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	45	13.33%	33.99%			
Feb-02						7	45	15.56%	36.24%			
Mar-02						2	38	5.26%	22.33%			
Apr-02						5	52	9.62%	29.48%			
May-02						6	36	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	5	34	14.71%	35.42%	-0.41	-1.25	No
Jul-02	0	1	0.00%	0	0	10	82	12.20%	32.72%	-0.37	-1.23	No
Aug-02						7	50	14.00%	34.70%			
Sep-02						5	60	8.33%	27.64%			
Oct-02						9	59	15.25%	35.95%			
Nov-02						10	34	29.41%	45.56%			
Dec-02						2	35	5.71%	23.21%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

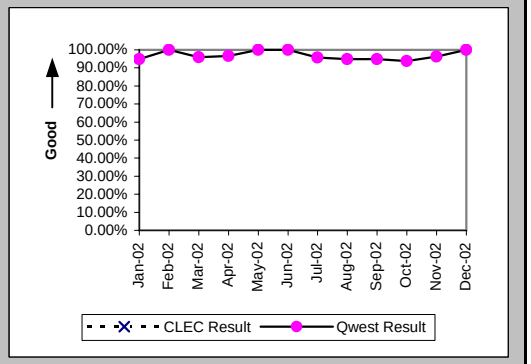
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	40	10.00%	30.00%			
Feb-02						5	34	14.71%	35.42%			
Mar-02						2	33	6.06%	23.86%			
Apr-02						5	47	10.64%	30.83%			
May-02						5	28	17.86%	38.30%			
Jun-02						3	24	12.50%	33.07%			
Jul-02	0	1	0.00%	0	0	6	61	9.84%	29.78%	-0.33	-1.2	No
Aug-02						5	41	12.20%	32.72%			
Sep-02						5	49	10.20%	30.27%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						9	27	33.33%	47.14%			
Dec-02												



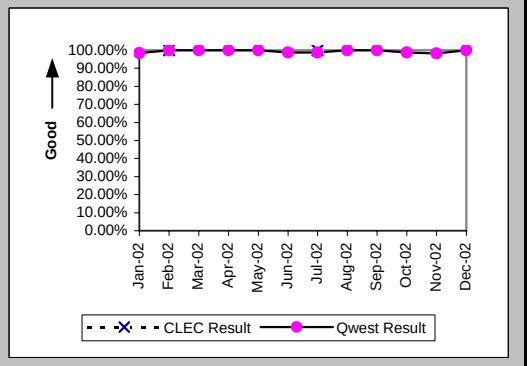
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						37	39	94.87%	22.06%			
Feb-02						37	37	100.00%	0.00%			
Mar-02						47	49	95.92%	19.79%			
Apr-02						56	58	96.55%	18.25%			
May-02						44	44	100.00%	0.00%			
Jun-02						41	41	100.00%	0.00%			
Jul-02						45	47	95.74%	20.18%			
Aug-02						37	39	94.87%	22.06%			
Sep-02						37	39	94.87%	22.06%			
Oct-02						45	48	93.75%	24.21%			
Nov-02						26	27	96.30%	18.89%			
Dec-02						36	36	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

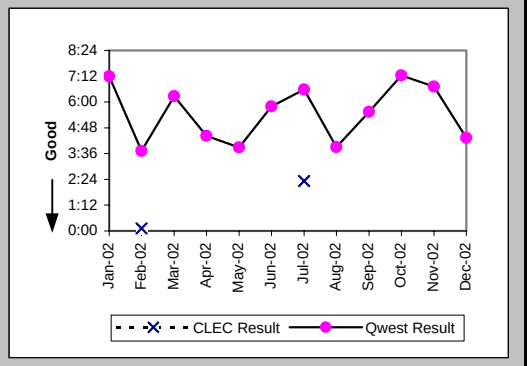
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						65	66	98.48%	12.22%			
Feb-02	1	1	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Mar-02						95	95	100.00%	0.00%			
Apr-02						101	101	100.00%	0.00%			
May-02						98	98	100.00%	0.00%			
Jun-02						77	78	98.72%	11.25%			
Jul-02	1	1	100.00%	0	0	75	76	98.68%	11.40%	-0.11	-1.07	No
Aug-02						80	80	100.00%	0.00%			
Sep-02						69	69	100.00%	0.00%			
Oct-02						80	81	98.77%	11.04%			
Nov-02						55	56	98.21%	13.24%			
Dec-02						51	51	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

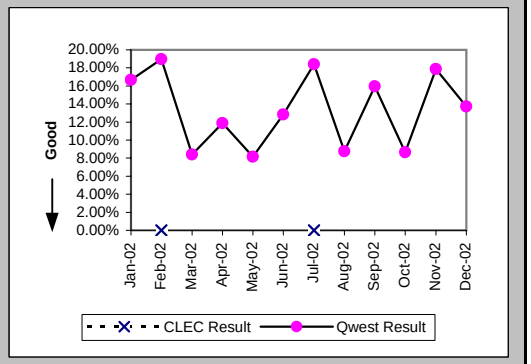
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						475:27	66	7:12	12:47			
Feb-02	0:07	1	0:07	0	0	294:13	79	3:43	5:58	-0.6	-1.37	No
Mar-02						595:55	95	6:16	9:26			
Apr-02						445:20	101	4:25	7:45			
May-02						380:03	98	3:53	4:47			
Jun-02						452:16	78	5:48	11:19			
Jul-02	2:19	1	2:19	0	0	499:56	76	6:35	13:18	-0.32	-1.19	No
Aug-02						312:33	80	3:54	6:49			
Sep-02						381:17	69	5:32	8:00			
Oct-02						585:59	81	7:14	11:03			
Nov-02						376:20	56	6:43	16:46			
Dec-02						221:02	51	4:20	6:39			



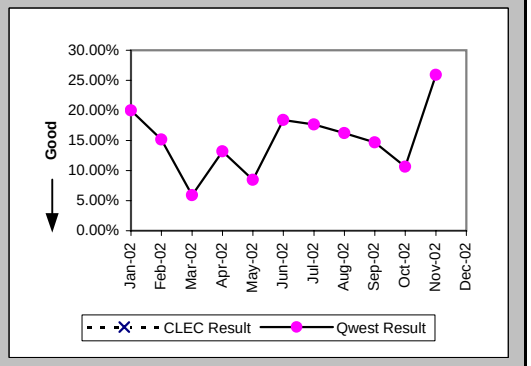
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	66	16.67%	37.27%			
Feb-02	0	1	0.00%	0	0	15	79	18.99%	39.22%	-0.48	-1.29	No
Mar-02						8	95	8.42%	27.77%			
Apr-02						12	101	11.88%	32.36%			
May-02						8	98	8.16%	27.38%			
Jun-02						10	78	12.82%	33.43%			
Jul-02	0	1	0.00%	0	0	14	76	18.42%	38.77%	-0.47	-1.29	No
Aug-02						7	80	8.75%	28.26%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						7	81	8.64%	28.10%			
Nov-02						10	56	17.86%	38.30%			
Dec-02						7	51	13.73%	34.41%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

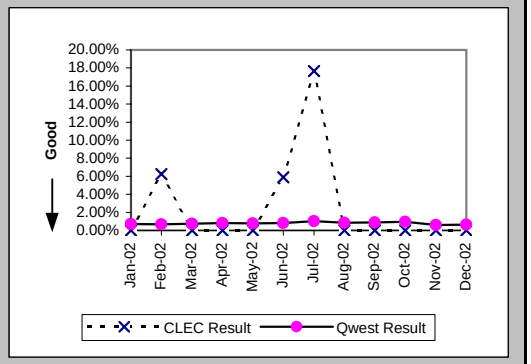
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	25	20.00%	40.00%			
Feb-02						5	33	15.15%	35.86%			
Mar-02						3	51	5.88%	23.53%			
Apr-02						7	53	13.21%	33.86%			
May-02						5	59	8.47%	27.85%			
Jun-02						7	38	18.42%	38.77%			
Jul-02						6	34	17.65%	38.12%			
Aug-02						6	37	16.22%	36.86%			
Sep-02						5	34	14.71%	35.42%			
Oct-02						5	47	10.64%	30.83%			
Nov-02						7	27	25.93%	43.82%			
Dec-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

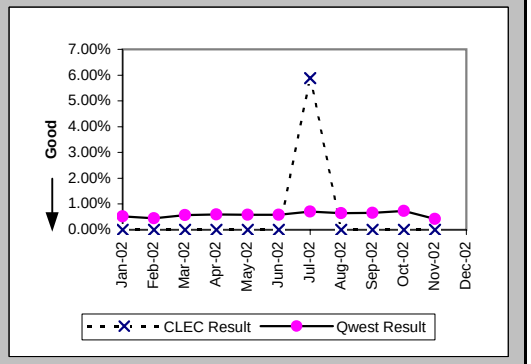
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	16	0.00%	0	0	254	35692	0.71%	8.41%	-0.34	-1.21	No
Feb-02	1	16	6.25%	0	0	242	35446	0.68%	8.23%	1.61	-0.02	No
Mar-02	0	16	0.00%	0	0	268	35361	0.76%	8.67%	-0.35	-1.21	No
Apr-02	0	16	0.00%	0	0	292	35233	0.83%	9.07%	-0.37	-1.22	No
May-02	0	16	0.00%	0	0	272	35178	0.77%	8.76%	-0.35	-1.21	No
Jun-02	1	17	5.88%	0	0	285	35217	0.81%	8.96%	1.49	-0.09	No
Jul-02	3	17	17.65%	1	0	356	35173	1.01%	10.01%	3.43	1.08	Yes
Aug-02	0	18	0.00%	0	0	304	35120	0.87%	9.26%	-0.4	-1.24	No
Sep-02	0	18	0.00%	0	0	316	35033	0.90%	9.45%	-0.4	-1.25	No
Oct-02	0	18	0.00%	0	0	333	35105	0.95%	9.69%	-0.42	-1.25	No
Nov-02	0	18	0.00%	0	0	208	34894	0.60%	7.70%	-0.33	-1.2	No
Dec-02	0	12	0.00%	0	0	221	34883	0.63%	7.93%	-0.28	-1.17	No



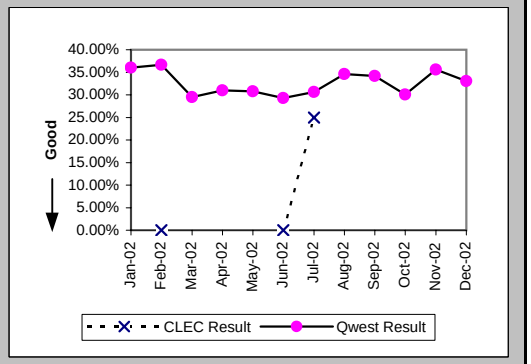
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	16	0.00%	0	0	188	35692	0.53%	7.24%	-0.29	-1.18	No
Feb-02	0	16	0.00%	0	0	158	35446	0.45%	6.66%	-0.27	-1.16	No
Mar-02	0	16	0.00%	0	0	203	35361	0.57%	7.56%	-0.3	-1.18	No
Apr-02	0	16	0.00%	0	0	212	35233	0.60%	7.73%	-0.31	-1.19	No
May-02	0	16	0.00%	0	0	204	35178	0.58%	7.59%	-0.31	-1.19	No
Jun-02	0	17	0.00%	0	0	206	35217	0.58%	7.63%	-0.32	-1.19	No
Jul-02	1	17	5.88%	1	0	247	35173	0.70%	8.35%	1.56	-0.05	No
Aug-02	0	18	0.00%	0	0	226	35120	0.64%	8.00%	-0.34	-1.21	No
Sep-02	0	18	0.00%	0	0	232	35033	0.66%	8.11%	-0.35	-1.21	No
Oct-02	0	18	0.00%	0	0	256	35105	0.73%	8.51%	-0.36	-1.22	No
Nov-02	0	18	0.00%	0	0	147	34894	0.42%	6.48%	-0.28	-1.17	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

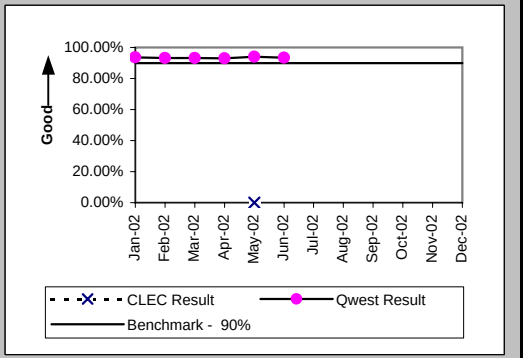
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						143	397	36.02%	48.01%			
Feb-02	0	1	0.00%	0	0	140	382	36.65%	48.18%	-0.76	-1.46	No
Mar-02						112	380	29.47%	45.59%			
Apr-02						131	423	30.97%	46.24%			
May-02						121	393	30.79%	46.16%			
Jun-02	0	1	0.00%	0	0	118	403	29.28%	45.50%	-0.64	-1.39	No
Jul-02	1	4	25.00%	0	0	157	513	30.60%	46.08%	-0.24	-1.15	No
Aug-02						161	465	34.62%	47.58%			
Sep-02						164	480	34.17%	47.43%			
Oct-02						143	476	30.04%	45.84%			
Nov-02						115	323	35.60%	47.88%			
Dec-02						109	330	33.03%	47.03%			



Checklist #4 - Unbundled Loop - Analog Installation

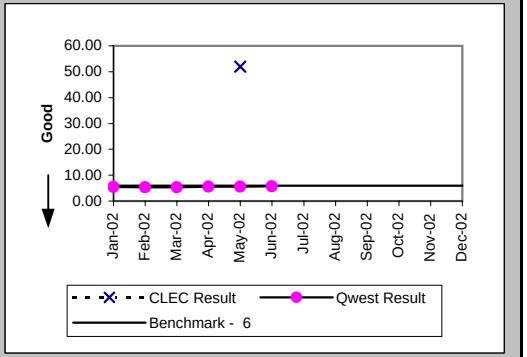
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4344	4638	93.66%	24.37%			
Feb-02						3912	4196	93.23%	25.12%			
Mar-02						4188	4492	93.23%	25.12%			
Apr-02						3991	4295	92.92%	25.65%			
May-02	0	1	0.00%	0	0	3997	4253	93.98%	23.78%	1.88	0.15	Yes
Jun-02						3804	4072	93.42%	24.80%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



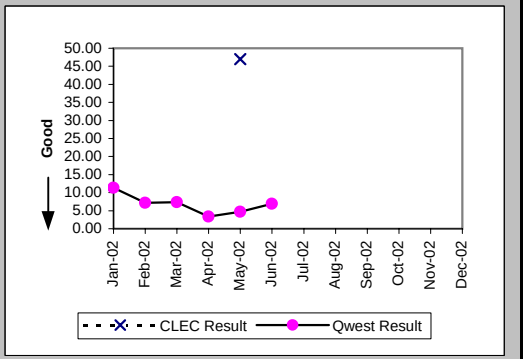
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						25548	4656	5.49	14.54			
Feb-02						22518	4207	5.35	7.62			
Mar-02						23917	4510	5.30	6.58			
Apr-02						24088	4317	5.58	6.41			
May-02	52	1	52.00	0	0	24018	4273	5.62	6.97	2.51	0.53	Yes
Jun-02						23496	4085	5.75	14.36			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

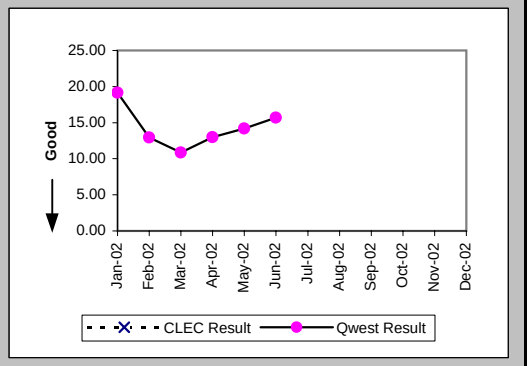
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1189	105	11.32	55.03			
Feb-02						608	85	7.15	28.00			
Mar-02						668	91	7.34	27.26			
Apr-02						201	60	3.35	3.29			
May-02	47	1	47.00	0	0	383	81	4.73	8.06	2.1	0.27	Yes
Jun-02						542	78	6.95	29.23			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #4 - Unbundled Loop - Analog Installation

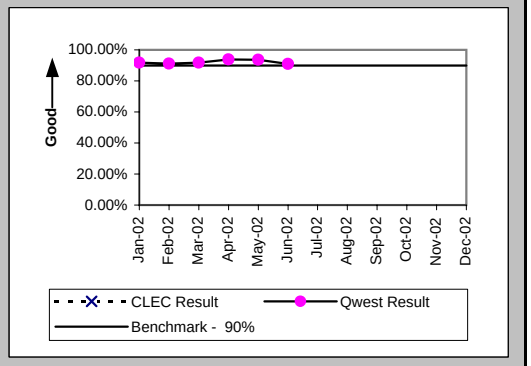
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3771	197	19.14	51.46			
Feb-02						2612	202	12.93	15.58			
Mar-02						2397	221	10.85	9.05			
Apr-02						3222	248	12.99	15.83			
May-02						2541	179	14.20	17.82			
Jun-02						3041	194	15.68	57.02			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



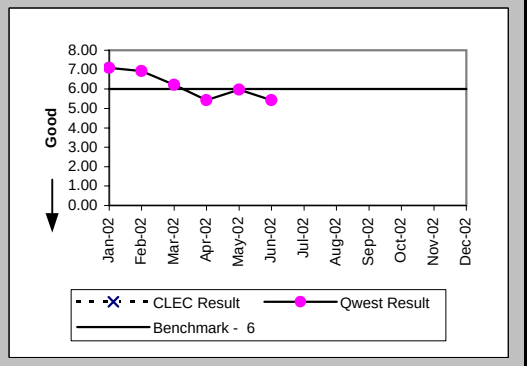
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2330	2539	91.77%	27.48%			
Feb-02						2047	2244	91.22%	28.30%			
Mar-02						2279	2483	91.78%	27.46%			
Apr-02						2340	2492	93.90%	23.93%			
May-02						2090	2232	93.64%	24.41%			
Jun-02						1890	2079	90.91%	28.75%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

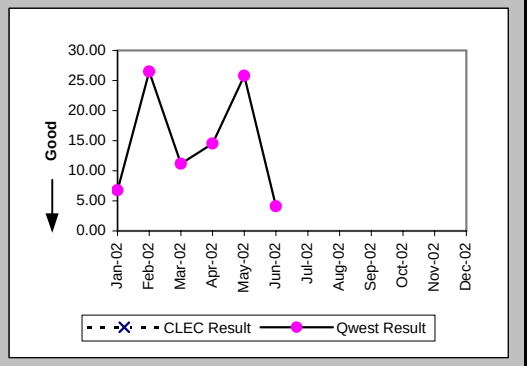
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18096	2552	7.09	29.83			
Feb-02						15590	2252	6.92	33.36			
Mar-02						15492	2492	6.22	26.82			
Apr-02						13605	2507	5.43	11.77			
May-02						13413	2247	5.97	30.06			
Jun-02						11353	2092	5.43	11.04			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #4 - Unbundled Loop - Analog Installation

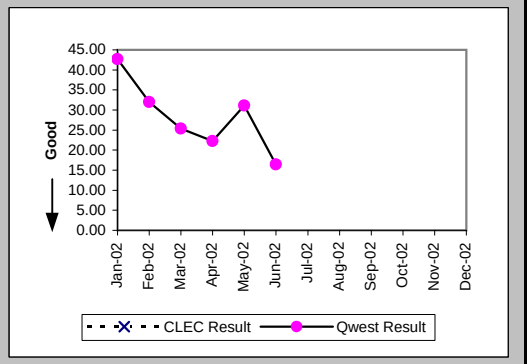
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						358	53	6.75	13.77			
Feb-02						1219	46	26.50	89.42			
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



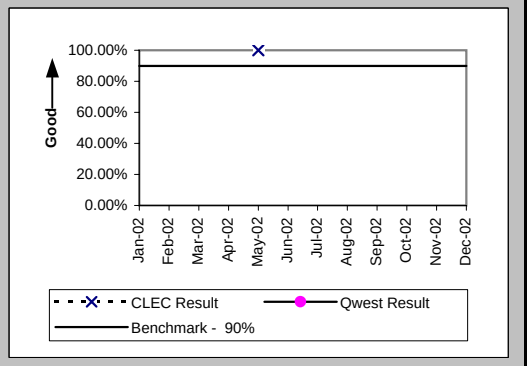
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6749	158	42.72	111.48			
Feb-02						4895	153	31.99	110.54			
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

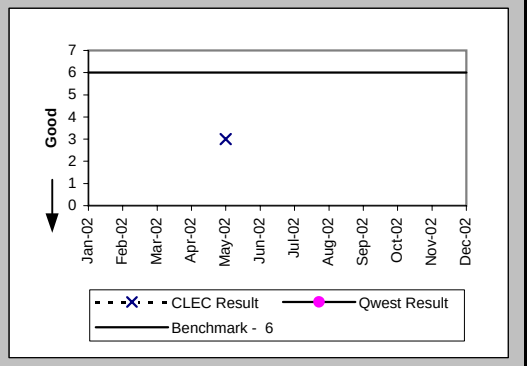
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	1	1	100.00%	0	0							No
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #4 - Unbundled Loop - Analog Installation

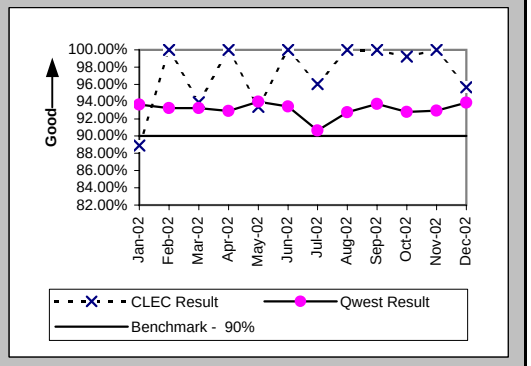
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	3	1	3.00	0	0							No
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



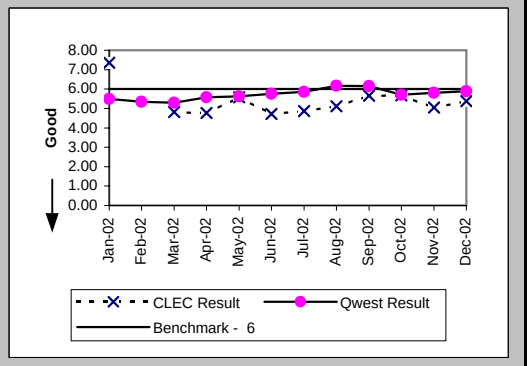
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	24	27	88.89%	0	0	4344	4638	93.66%	24.37%	0.97	-0.41	Yes
Feb-02	28	28	100.00%	0	0	3912	4196	93.23%	25.12%	-1.42	-1.86	No
Mar-02	108	115	93.91%	0	0	4188	4492	93.23%	25.12%	-0.29	-1.17	No
Apr-02	93	93	100.00%	0	0	3991	4295	92.92%	25.65%	-2.63	-2.6	No
May-02	170	182	93.41%	0	0	3997	4253	93.98%	23.78%	0.35	-0.79	No
Jun-02	188	188	100.00%	0	0	3804	4072	93.42%	24.80%	-3.56	-3.16	No
Jul-02	315	328	96.04%	0	0	3918	4323	90.63%	29.14%	-3.24	-2.97	No
Aug-02	174	174	100.00%	0	0	4244	4575	92.77%	25.91%	-3.62	-3.2	No
Sep-02	241	241	100.00%	0	1	3869	4128	93.73%	24.25%	-3.9	-3.37	No
Oct-02	258	260	99.23%	0	0	4083	4400	92.80%	25.86%	-3.9	-3.37	No
Nov-02	192	192	100.00%	0	0	3304	3555	92.94%	25.62%	-3.72	-3.26	No
Dec-02	351	367	95.64%	0	3	3345	3563	93.88%	23.97%	-1.34	-1.81	No



Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

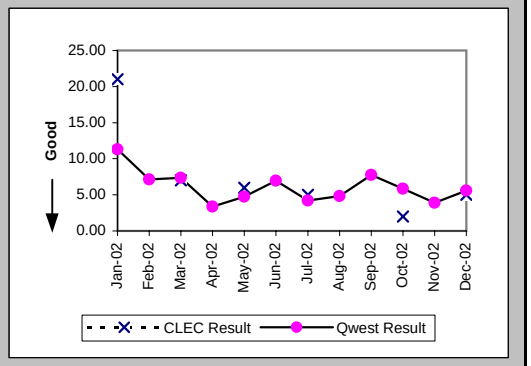
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	162	22	7.36	5	0	25548	4656	5.49	14.54	1.49	-0.09	Yes
Feb-02						22518	4207	5.35	7.62			
Mar-02	178	37	4.81	78	0	23917	4510	5.30	6.58	-0.45	-1.28	No
Apr-02	257	54	4.76	39	0	24088	4317	5.58	6.41	-0.93	-1.57	No
May-02	591	106	5.58	76	0	24018	4273	5.62	6.97	-0.07	-1.04	No
Jun-02	245	52	4.71	136	0	23496	4085	5.75	14.36	-0.52	-1.32	No
Jul-02	987	203	4.86	125	0	25301	4328	5.85	6.56	-2.09	-2.27	No
Aug-02	486	95	5.12	79	0	28279	4580	6.17	6.92	-1.48	-1.9	No
Sep-02	836	148	5.65	93	1	25610	4156	6.16	7.09	-0.87	-1.53	No
Oct-02	823	145	5.68	115	0	25159	4413	5.70	10.87	-0.03	-1.02	No
Nov-02	753	149	5.05	43	0	20714	3570	5.80	6.29	-1.42	-1.87	No
Dec-02	931	173	5.38	194	3	21027	3567	5.89	5.41	-1.22	-1.74	No



Checklist #4 - Unbundled Loop - Analog Installation

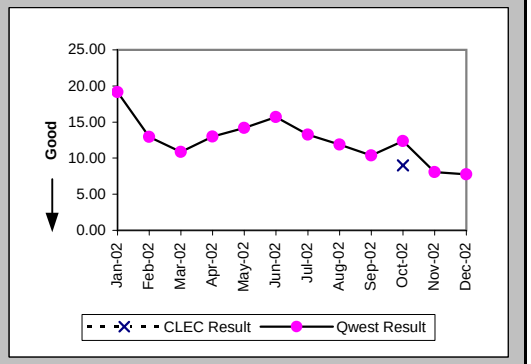
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	63	3	21.00	0	0	1189	105	11.32	55.03	1.55	-0.05	No
Feb-02						608	85	7.15	28.00			
Mar-02	49	7	7.00	0	0	668	91	7.34	27.26	-0.03	-1.02	No
Apr-02						201	60	3.35	3.29			
May-02	72	12	6.00	0	0	383	81	4.73	8.06	0.64	-0.61	No
Jun-02						542	78	6.95	29.23			
Jul-02	65	13	5.00	0	0	385	91	4.23	5.02	0.56	-0.66	No
Aug-02						462	96	4.81	5.77			
Sep-02						930	120	7.75	23.88			
Oct-02	2	1	2.00	1	0	705	121	5.83	7.78	-0.49	-1.3	No
Nov-02						353	91	3.88	5.50			
Dec-02	80	16	5.00	0	0	519	93	5.58	8.50	-0.25	-1.15	No



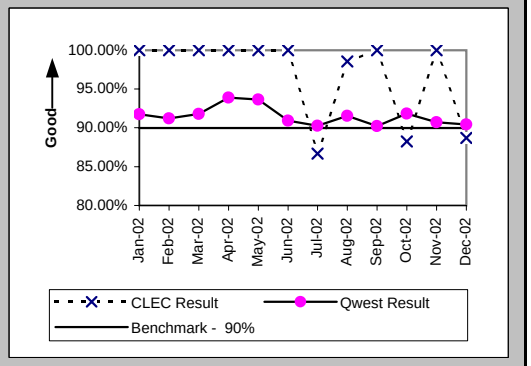
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3771	197	19.14	51.46			
Feb-02						2612	202	12.93	15.58			
Mar-02						2397	221	10.85	9.05			
Apr-02						3222	248	12.99	15.83			
May-02						2541	179	14.20	17.82			
Jun-02						3041	194	15.68	57.02			
Jul-02						4160	314	13.25	13.52			
Aug-02						2807	236	11.89	19.83			
Sep-02						1703	164	10.38	16.34			
Oct-02	9	1	9.00	0	0	2496	202	12.36	45.03	-0.07	-1.05	No
Nov-02						1323	164	8.07	10.20			
Dec-02						963	124	7.77	11.39			



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

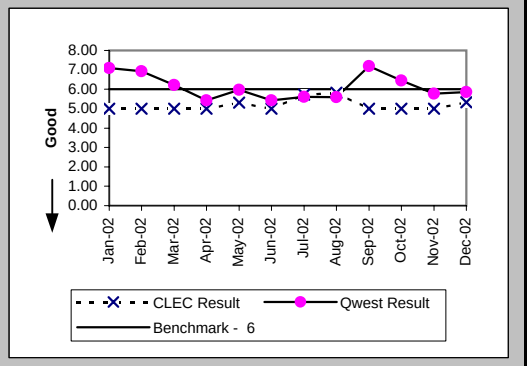
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	21	21	100.00%	0	0	2330	2539	91.77%	27.48%	-1.37	-1.83	No
Feb-02	30	30	100.00%	0	0	2047	2244	91.22%	28.30%	-1.69	-2.03	No
Mar-02	4	4	100.00%	0	0	2279	2483	91.78%	27.46%	-0.6	-1.36	No
Apr-02	24	24	100.00%	0	0	2340	2492	93.90%	23.93%	-1.24	-1.76	No
May-02	108	108	100.00%	0	0	2090	2232	93.64%	24.41%	-2.65	-2.61	No
Jun-02	25	25	100.00%	0	0	1890	2079	90.91%	28.75%	-1.57	-1.96	No
Jul-02	13	15	86.67%	0	0	1987	2201	90.28%	29.63%	0.51	-0.69	Yes
Aug-02	69	70	98.57%	0	0	2152	2351	91.54%	27.84%	-2.08	-2.27	No
Sep-02	16	16	100.00%	0	0	1929	2138	90.22%	29.70%	-1.31	-1.8	No
Oct-02	15	17	88.24%	0	0	2197	2392	91.85%	27.36%	0.57	-0.65	Yes
Nov-02	39	39	100.00%	0	0	1668	1839	90.70%	29.04%	-1.98	-2.2	No
Dec-02	55	62	88.71%	0	0	1604	1774	90.42%	29.44%	0.48	-0.71	Yes



Checklist #4 - Unbundled Loop - Analog Installation

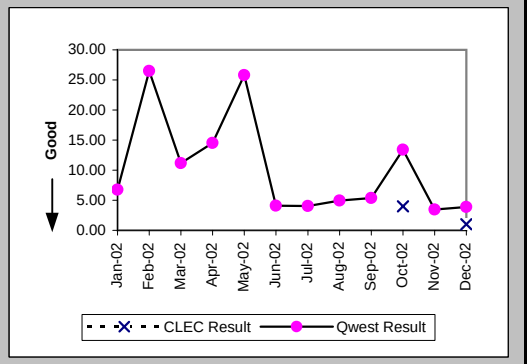
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	10	2	5.00	19	0	18096	2552	7.09	29.83	-0.1	-1.06	No
Feb-02	10	2	5.00	28	0	15590	2252	6.92	33.36	-0.08	-1.05	No
Mar-02	20	4	5.00	0	0	15492	2492	6.22	26.82	-0.09	-1.06	No
Apr-02	90	18	5.00	6	0	13605	2507	5.43	11.77	-0.15	-1.09	No
May-02	191	36	5.31	72	0	13413	2247	5.97	30.06	-0.13	-1.08	No
Jun-02	100	20	5.00	5	0	11353	2092	5.43	11.04	-0.17	-1.1	No
Jul-02	86	15	5.73	0	0	12352	2203	5.61	8.43	0.44	-0.73	No
Aug-02	105	18	5.83	52	0	13173	2352	5.60	8.70	0.5	-0.7	No
Sep-02	30	6	5.00	10	0	15473	2149	7.20	25.18	-0.21	-1.13	No
Oct-02	45	9	5.00	8	0	15475	2398	6.45	20.57	-0.21	-1.13	No
Nov-02	115	23	5.00	16	0	10633	1841	5.78	9.93	-0.37	-1.23	No
Dec-02	266	50	5.32	12	0	10435	1780	5.86	7.80	-0.48	-1.29	No



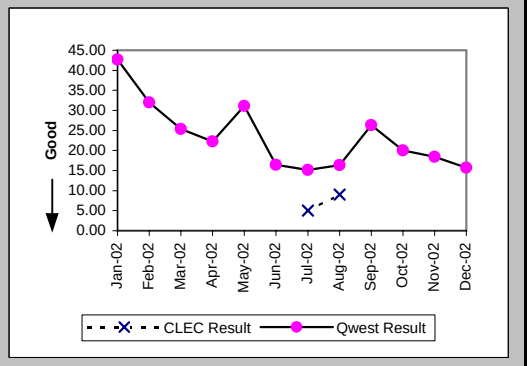
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						358	53	6.75	13.77			
Feb-02						1219	46	26.50	89.42			
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02						241	60	4.02	3.59			
Aug-02						328	66	4.97	4.33			
Sep-02						419	78	5.37	5.29			
Oct-02	8	2	4.00	0	0	803	60	13.38	65.52	-0.2	-1.12	No
Nov-02						203	59	3.44	3.57			
Dec-02	7	7	1.00	0	0	209	54	3.87	4.52	-1.58	-1.96	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

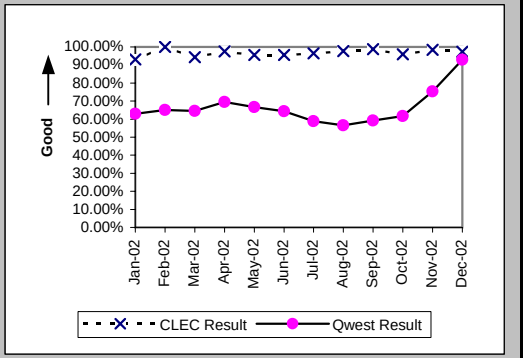
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6749	158	42.72	111.48			
Feb-02						4895	153	31.99	110.54			
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02	10	2	5.00	0	0	2353	155	15.18	21.43	-0.67	-1.41	No
Aug-02	9	1	9.00	0	0	2175	133	16.35	28.51	-0.26	-1.16	No
Sep-02						3611	137	26.36	96.01			
Oct-02						2748	137	20.06	70.18			
Nov-02						2085	113	18.45	30.91			
Dec-02						1872	119	15.73	20.85			



Checklist #4 - Unbundled Loop - Analog Installation

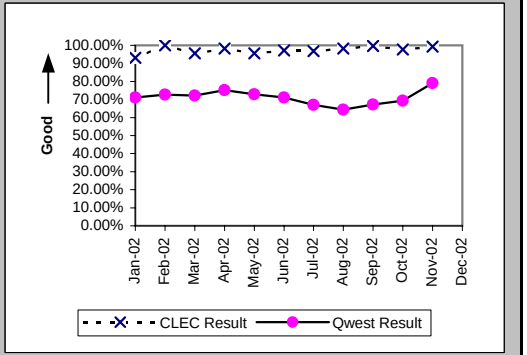
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	27	29	93.10%	0	0	4193	6668	62.88%	48.31%	-3.36	-3.04	No
Feb-02	53	53	100.00%	0	0	4453	6834	65.16%	47.65%	-5.3	-4.22	No
Mar-02	84	89	94.38%	0	0	4344	6731	64.54%	47.84%	-5.85	-4.55	No
Apr-02	115	118	97.46%	0	0	4800	6913	69.43%	46.07%	-6.55	-4.98	No
May-02	196	205	95.61%	0	0	4446	6672	66.64%	47.15%	-8.67	-6.27	No
Jun-02	242	253	95.65%	0	0	4091	6349	64.44%	47.87%	-10.17	-7.18	No
Jul-02	268	278	96.40%	0	0	3736	6354	58.80%	49.22%	-12.47	-8.58	No
Aug-02	287	294	97.62%	0	0	3810	6732	56.60%	49.56%	-13.89	-9.45	No
Sep-02	248	251	98.80%	0	0	3919	6619	59.21%	49.14%	-12.53	-8.62	No
Oct-02	256	267	95.88%	0	0	4043	6559	61.64%	48.63%	-11.28	-7.86	No
Nov-02	250	254	98.43%			4603	6112	75.31%	43.12%	-8.37	-6.09	No
Dec-02	321	330	97.27%			5002	5379	92.99%	25.53%	-2.96	-2.8	No



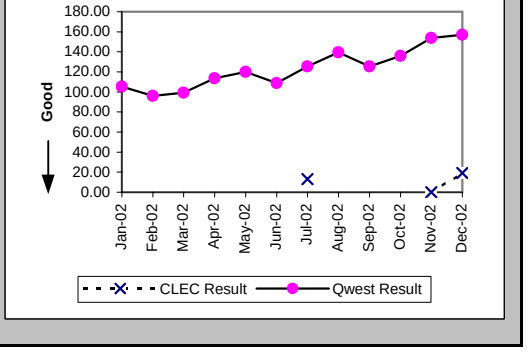
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	27	29	93.10%	0	0	4741	6668	71.10%	45.33%	-2.61	-2.59	No
Feb-02	53	53	100.00%	0	0	4974	6834	72.78%	44.51%	-4.43	-3.7	No
Mar-02	85	89	95.51%	0	0	4852	6731	72.08%	44.86%	-4.89	-3.97	No
Apr-02	116	118	98.31%	0	0	5198	6913	75.19%	43.19%	-5.76	-4.5	No
May-02	196	205	95.61%	0	0	4864	6672	72.90%	44.45%	-7.21	-5.38	No
Jun-02	246	253	97.23%	0	0	4513	6349	71.08%	45.34%	-9	-6.47	No
Jul-02	269	278	96.76%	0	0	4253	6354	66.93%	47.05%	-10.35	-7.29	No
Aug-02	289	294	98.30%	0	0	4335	6732	64.39%	47.88%	-11.88	-8.23	No
Sep-02	250	251	99.60%	0	0	4451	6619	67.25%	46.93%	-10.72	-7.52	No
Oct-02	261	267	97.75%	0	0	4542	6559	69.25%	46.15%	-9.89	-7.02	No
Nov-02	252	254	99.21%	0	0	4835	6112	79.11%	40.65%	-7.72	-5.7	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

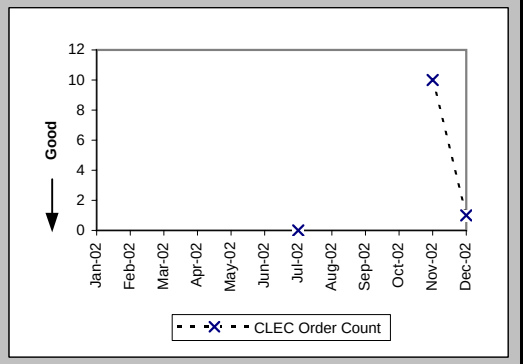
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61801	586	105.46	93.69			
Feb-02						68696	716	95.94	97.45			
Mar-02						76928	776	99.13	101.71			
Apr-02						71180	626	113.71	113.19			
May-02						70417	587	119.96	121.78			
Jun-02						73340	674	108.81	124.57			
Jul-02	13	1	13.00	0	0	77271	616	125.44	133.89	-0.84	-1.51	No
Aug-02						77642	557	139.39	140.63			
Sep-02						75188	600	125.31	140.44			
Oct-02						74434	547	136.08	146.28			
Nov-02	0	10	0.00	0	0	77888	506	153.93	150.91	-3.19	-2.94	No
Dec-02	19	1	19.00	0	0	84970	541	157.06	156.35	-0.88	-1.54	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

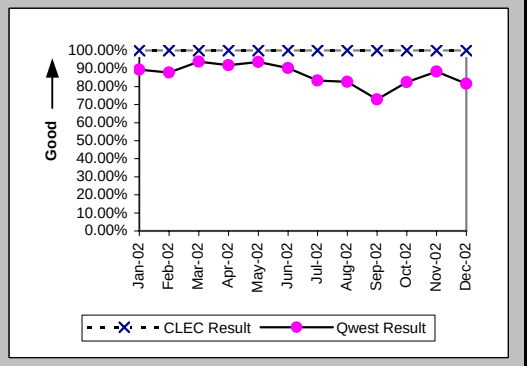
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	
Sep-02	
Oct-02	
Nov-02	10
Dec-02	1



Checklist #4 - Unbundled Loop - Analog Repair

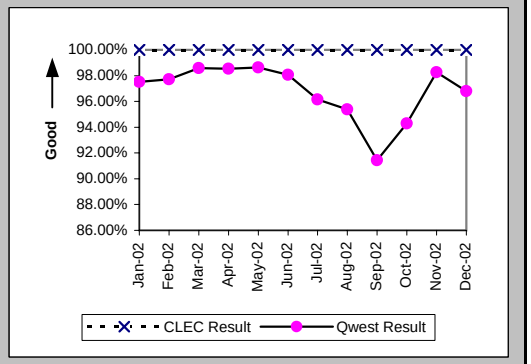
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	7	100.00%	4	0	4883	5464	89.37%	30.83%	-0.91	-1.55	No
Feb-02	19	19	100.00%	1	0	4178	4761	87.75%	32.78%	-1.63	-1.99	No
Mar-02	15	15	100.00%	3	0	5152	5493	93.79%	24.13%	-1	-1.6	No
Apr-02	6	6	100.00%	3	0	4812	5237	91.88%	27.31%	-0.73	-1.44	No
May-02	8	8	100.00%	6	0	5037	5379	93.64%	24.40%	-0.74	-1.45	No
Jun-02	18	18	100.00%	4	0	5476	6066	90.27%	29.63%	-1.39	-1.85	No
Jul-02	13	13	100.00%	3	0	7339	8810	83.30%	37.29%	-1.61	-1.98	No
Aug-02	28	28	100.00%	7	0	7682	9291	82.68%	37.84%	-2.42	-2.47	No
Sep-02	17	17	100.00%	1	0	5605	7683	72.95%	44.42%	-2.51	-2.52	No
Oct-02	15	15	100.00%	5	0	5669	6874	82.47%	38.02%	-1.78	-2.08	No
Nov-02	11	11	100.00%	13	0	4498	5099	88.21%	32.25%	-1.21	-1.74	No
Dec-02	12	12	100.00%	7	0	4110	5041	81.53%	38.80%	-1.65	-2	No



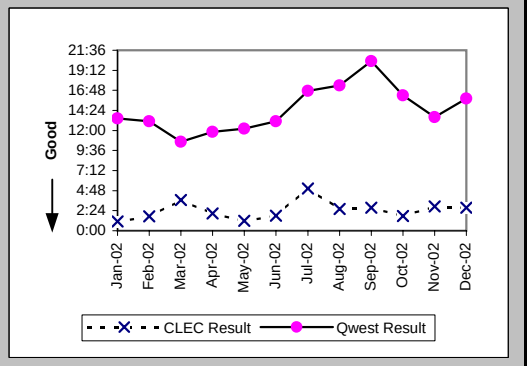
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	11	11	100.00%	4	0	8001	8205	97.51%	15.57%	-0.53	-1.32	No
Feb-02	34	34	100.00%	1	0	6880	7041	97.71%	14.95%	-0.89	-1.54	No
Mar-02	25	25	100.00%	3	0	7714	7824	98.59%	11.77%	-0.6	-1.36	No
Apr-02	11	11	100.00%	3	0	7582	7695	98.53%	12.03%	-0.4	-1.25	No
May-02	15	15	100.00%	6	0	7804	7913	98.62%	11.66%	-0.46	-1.28	No
Jun-02	22	22	100.00%	4	0	8454	8622	98.05%	13.82%	-0.66	-1.4	No
Jul-02	17	17	100.00%	3	0	10894	11330	96.15%	19.24%	-0.82	-1.5	No
Aug-02	42	42	100.00%	7	0	11237	11781	95.38%	20.99%	-1.42	-1.87	No
Sep-02	26	26	100.00%	1	0	9259	10127	91.43%	27.99%	-1.56	-1.95	No
Oct-02	20	20	100.00%	5	0	8590	9110	94.29%	23.20%	-1.1	-1.67	No
Nov-02	21	21	100.00%	13	0	6729	6848	98.26%	13.07%	-0.61	-1.37	No
Dec-02	18	18	100.00%	7	0	6550	6767	96.79%	17.62%	-0.77	-1.47	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

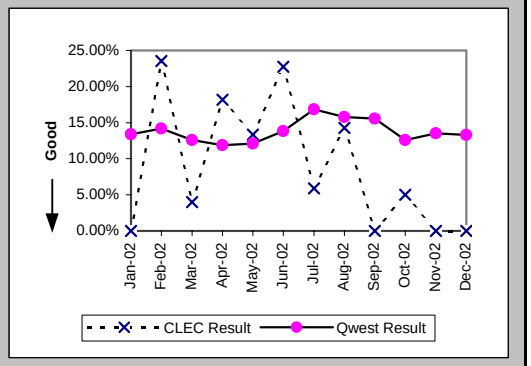
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	12:08	11	1:06	4	0	110341:25	8205	13:27	30:16	-1.35	-1.82	No
Feb-02	58:14	34	1:43	1	0	92397:30	7041	13:07	15:14	-4.36	-3.65	No
Mar-02	92:09	25	3:41	3	0	83390:17	7824	10:39	14:27	-2.41	-2.46	No
Apr-02	22:52	11	2:05	3	0	91087:34	7695	11:50	12:48	-2.53	-2.54	No
May-02	18:01	15	1:12	6	0	96528:05	7913	12:12	14:27	-2.95	-2.79	No
Jun-02	39:19	22	1:47	4	0	112955:34	8622	13:06	13:56	-3.81	-3.31	No
Jul-02	85:59	17	5:03	3	0	189547:16	11330	16:44	20:15	-2.38	-2.44	No
Aug-02	108:59	42	2:36	7	0	204836:42	11781	17:23	27:47	-3.44	-3.09	No
Sep-02	71:59	26	2:46	1	0	205527:31	10127	20:18	20:04	-4.45	-3.7	No
Oct-02	35:17	20	1:46	5	0	147707:35	9110	16:13	17:58	-3.59	-3.18	No
Nov-02	60:49	21	2:54	13	0	93121:11	6848	13:36	33:54	-1.44	-1.88	No
Dec-02	49:39	18	2:46	7	0	107180:01	6767	15:50	15:36	-3.55	-3.16	No



Checklist #4 - Unbundled Loop - Analog Repair

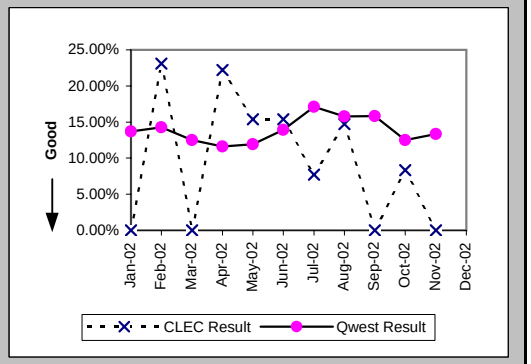
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	11	0.00%	4	0	1121	8385	13.37%	34.03%	-1.3	-1.79	No
Feb-02	8	34	23.53%	1	0	1025	7228	14.18%	34.89%	1.47	-0.1	No
Mar-02	1	25	4.00%	3	0	1004	7976	12.59%	33.17%	-1.29	-1.79	No
Apr-02	2	11	18.18%	3	0	934	7858	11.89%	32.36%	0.65	-0.61	No
May-02	2	15	13.33%	6	0	979	8076	12.12%	32.64%	0.21	-0.87	No
Jun-02	5	22	22.73%	4	0	1218	8806	13.83%	34.52%	1.15	-0.3	No
Jul-02	1	17	5.88%	3	0	1952	11577	16.86%	37.44%	-1.21	-1.73	No
Aug-02	6	42	14.29%	7	0	1903	12056	15.78%	36.46%	-0.27	-1.16	No
Sep-02	0	26	0.00%	1	0	1622	10420	15.57%	36.25%	-2.19	-2.33	No
Oct-02	1	20	5.00%	5	0	1171	9310	12.58%	33.16%	-1.02	-1.62	No
Nov-02	0	21	0.00%	13	0	945	6993	13.51%	34.19%	-1.81	-2.1	No
Dec-02	0	18	0.00%	7	0	927	6969	13.30%	33.96%	-1.66	-2.01	No



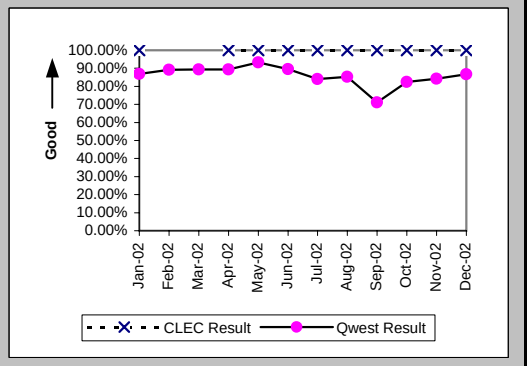
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	7	0.00%	4	0	869	6339	13.71%	34.39%	-1.05	-1.64	No
Feb-02	6	26	23.08%	1	0	788	5518	14.28%	34.99%	1.22	-0.26	No
Mar-02	0	18	0.00%	3	0	784	6262	12.52%	33.09%	-1.6	-1.97	No
Apr-02	2	9	22.22%	3	0	724	6243	11.60%	32.02%	0.92	-0.44	No
May-02	2	13	15.38%	6	0	782	6565	11.91%	32.39%	0.43	-0.74	No
Jun-02	2	13	15.38%	4	0	1006	7218	13.94%	34.63%	0.21	-0.87	No
Jul-02	1	13	7.69%	3	0	1614	9433	17.11%	37.66%	-0.9	-1.55	No
Aug-02	5	34	14.71%	7	0	1559	9891	15.76%	36.44%	-0.17	-1.1	No
Sep-02	0	17	0.00%	1	0	1301	8225	15.82%	36.49%	-1.79	-2.09	No
Oct-02	1	12	8.33%	5	0	918	7355	12.48%	33.05%	-0.43	-1.26	No
Nov-02	0	15	0.00%	13	0	747	5595	13.35%	34.01%	-1.52	-1.92	No
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

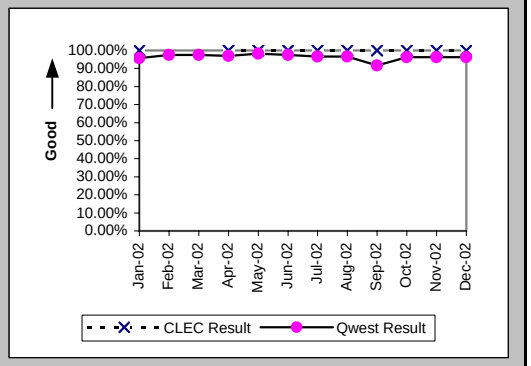
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	1	0	2197	2527	86.94%	33.70%	-0.39	-1.24	No
Feb-02						1982	2224	89.12%	31.14%			
Mar-02						2208	2473	89.28%	30.93%			
Apr-02	6	6	100.00%	0	0	2233	2501	89.28%	30.93%	-0.85	-1.52	No
May-02	9	9	100.00%	0	0	2488	2670	93.18%	25.20%	-0.81	-1.49	No
Jun-02	6	6	100.00%	1	0	2721	3041	89.48%	30.68%	-0.84	-1.51	No
Jul-02	3	3	100.00%	1	0	3653	4347	84.04%	36.63%	-0.75	-1.46	No
Aug-02	8	8	100.00%	0	0	3346	3923	85.29%	35.42%	-1.17	-1.71	No
Sep-02	2	2	100.00%	1	0	3175	4469	71.05%	45.36%	-0.9	-1.55	No
Oct-02	5	5	100.00%	1	0	3232	3916	82.53%	37.97%	-1.03	-1.62	No
Nov-02	3	3	100.00%	3	0	2609	3095	84.30%	36.38%	-0.75	-1.45	No
Dec-02	6	6	100.00%	0	0	2454	2830	86.71%	33.94%	-0.96	-1.58	No



Checklist #4 - Unbundled Loop - Analog Repair

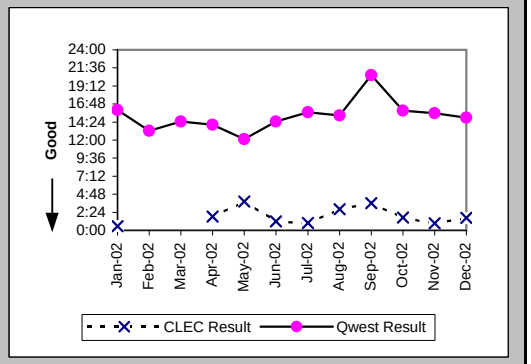
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	1	0	3610	3773	95.68%	20.33%	-0.21	-1.13	No
Feb-02						3243	3328	97.45%	15.78%			
Mar-02						3532	3623	97.49%	15.65%			
Apr-02	6	6	100.00%	0	0	3611	3722	97.02%	17.01%	-0.43	-1.26	No
May-02	9	9	100.00%	0	0	3872	3939	98.30%	12.93%	-0.39	-1.24	No
Jun-02	6	6	100.00%	1	0	4131	4239	97.45%	15.76%	-0.4	-1.24	No
Jul-02	3	3	100.00%	1	0	5478	5666	96.68%	17.91%	-0.32	-1.2	No
Aug-02	8	8	100.00%	0	0	5024	5202	96.58%	18.18%	-0.53	-1.32	No
Sep-02	2	2	100.00%	1	0	5323	5803	91.73%	27.55%	-0.42	-1.26	No
Oct-02	5	5	100.00%	1	0	4929	5116	96.34%	18.77%	-0.44	-1.26	No
Nov-02	4	4	100.00%	3	0	3943	4098	96.22%	19.08%	-0.4	-1.24	No
Dec-02	6	6	100.00%	0	0	3671	3812	96.30%	18.87%	-0.48	-1.29	No



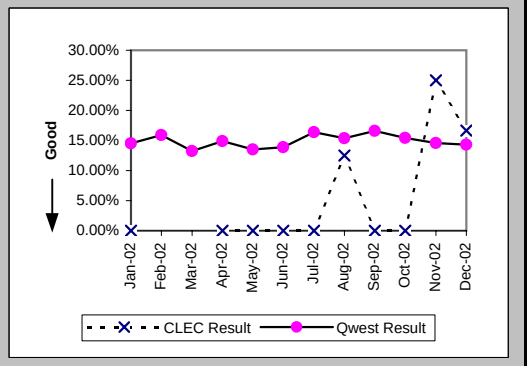
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0:33	1	0:33	1	0	60402:18	3773	16:01	27:37	-0.56	-1.34	No
Feb-02						44059:22	3328	13:14	16:23			
Mar-02						52360:19	3623	14:27	46:59			
Apr-02	10:55	6	1:49	0	0	52268:07	3722	14:03	22:44	-1.32	-1.8	No
May-02	34:28	9	3:50	0	0	47816:59	3939	12:08	18:03	-1.38	-1.84	No
Jun-02	7:03	6	1:11	1	0	61226:52	4239	14:27	16:32	-1.97	-2.19	No
Jul-02	2:54	3	0:58	1	0	88929:59	5666	15:42	16:02	-1.59	-1.97	No
Aug-02	22:32	8	2:49	0	0	79515:13	5202	15:17	15:56	-2.21	-2.34	No
Sep-02	7:12	2	3:36	1	0	119691:21	5803	20:38	21:07	-1.14	-1.69	No
Oct-02	8:30	5	1:42	1	0	81448:59	5116	15:55	14:52	-2.14	-2.3	No
Nov-02	3:42	4	0:56	3	0	63807:02	4098	15:34	14:41	-1.99	-2.21	No
Dec-02	10:00	6	1:40	0	0	57079:41	3812	14:58	15:46	-2.07	-2.26	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

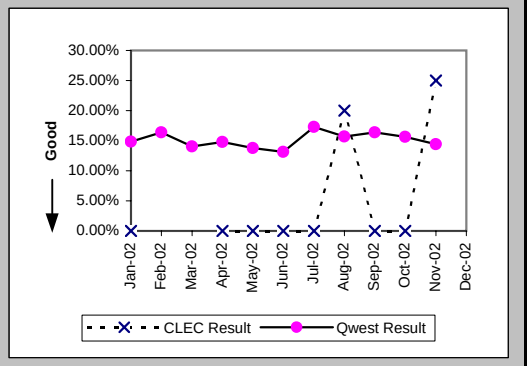
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	1	0	560	3855	14.53%	35.24%	-0.41	-1.25	No
Feb-02						542	3405	15.92%	36.58%			
Mar-02						489	3689	13.26%	33.91%			
Apr-02	0	6	0.00%	0	0	562	3780	14.87%	35.58%	-1.02	-1.62	No
May-02	0	9	0.00%	0	0	540	3996	13.51%	34.19%	-1.18	-1.72	No
Jun-02	0	6	0.00%	1	0	600	4315	13.91%	34.60%	-0.98	-1.6	No
Jul-02	0	3	0.00%	1	0	944	5767	16.37%	37.00%	-0.77	-1.47	No
Aug-02	1	8	12.50%	0	0	815	5302	15.37%	36.07%	-0.23	-1.14	No
Sep-02	0	2	0.00%	1	0	979	5906	16.58%	37.19%	-0.63	-1.38	No
Oct-02	0	5	0.00%	1	0	801	5198	15.41%	36.10%	-0.95	-1.58	No
Nov-02	1	4	25.00%	3	0	607	4172	14.55%	35.26%	0.56	-0.66	No
Dec-02	1	6	16.67%	0	0	557	3887	14.33%	35.04%	0.23	-0.86	No



Checklist #4 - Unbundled Loop - Analog Repair

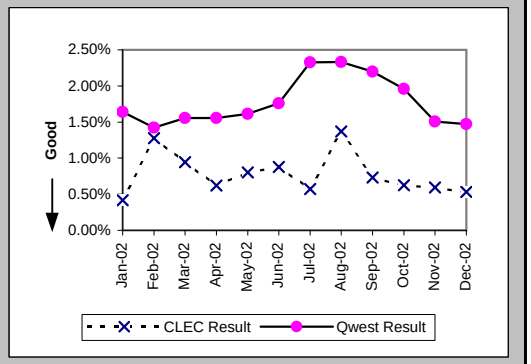
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	1	0	444	2987	14.86%	35.57%	-0.42	-1.25	No
Feb-02						424	2589	16.38%	37.01%			
Mar-02						400	2844	14.06%	34.77%			
Apr-02	0	3	0.00%	0	0	437	2960	14.76%	35.47%	-0.72	-1.44	No
May-02	0	9	0.00%	0	0	445	3230	13.78%	34.47%	-1.2	-1.73	No
Jun-02	0	5	0.00%	1	0	458	3485	13.14%	33.79%	-0.87	-1.53	No
Jul-02	0	2	0.00%	1	0	793	4594	17.26%	37.79%	-0.65	-1.39	No
Aug-02	1	5	20.00%	0	0	666	4246	15.69%	36.37%	0.31	-0.81	No
Sep-02	0	2	0.00%	1	0	786	4797	16.39%	37.01%	-0.63	-1.38	No
Oct-02	0	4	0.00%	1	0	656	4197	15.63%	36.31%	-0.86	-1.52	No
Nov-02	1	4	25.00%	3	0	496	3444	14.40%	35.11%	0.57	-0.65	No
Dec-02												



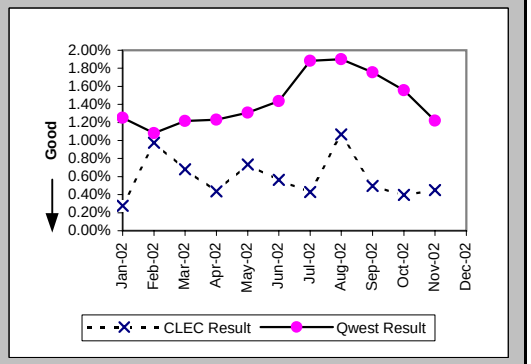
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	12	2884	0.42%	5	0	12240	745707	1.64%	12.71%	-5.17	-4.14	No
Feb-02	34	2664	1.28%	1	0	10633	748366	1.42%	11.83%	-0.63	-1.38	No
Mar-02	25	2650	0.94%	3	0	11665	749360	1.56%	12.38%	-2.55	-2.55	No
Apr-02	17	2742	0.62%	3	0	11638	748472	1.55%	12.37%	-3.95	-3.4	No
May-02	24	2993	0.80%	6	0	12072	747618	1.61%	12.60%	-3.52	-3.14	No
Jun-02	28	3185	0.88%	5	0	13121	745932	1.76%	13.15%	-3.77	-3.29	No
Jul-02	20	3504	0.57%	4	0	17344	744726	2.33%	15.08%	-6.88	-5.19	No
Aug-02	50	3654	1.37%	7	0	17358	744183	2.33%	15.09%	-3.85	-3.34	No
Sep-02	28	3820	0.73%	2	0	16326	741930	2.20%	14.67%	-6.17	-4.75	No
Oct-02	25	4011	0.62%	6	0	14508	741289	1.96%	13.85%	-6.08	-4.7	No
Nov-02	25	4218	0.59%	16	0	11165	740439	1.51%	12.19%	-4.86	-3.96	No
Dec-02	24	4531	0.53%	7	0	10856	738483	1.47%	12.04%	-5.24	-4.19	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

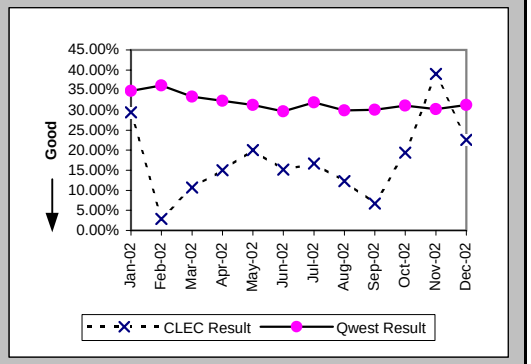
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	8	2884	0.28%	5	0	9326	745707	1.25%	11.11%	-4.69	-3.85	No
Feb-02	26	2664	0.98%	1	0	8107	748366	1.08%	10.35%	-0.53	-1.32	No
Mar-02	18	2650	0.68%	3	0	9106	749360	1.22%	10.96%	-2.51	-2.53	No
Apr-02	12	2742	0.44%	3	0	9203	748472	1.23%	11.02%	-3.76	-3.28	No
May-02	22	2993	0.74%	6	0	9795	747618	1.31%	11.37%	-2.76	-2.68	No
Jun-02	18	3185	0.57%	5	0	10703	745932	1.43%	11.89%	-4.12	-3.5	No
Jul-02	15	3504	0.43%	4	0	14027	744726	1.88%	13.59%	-6.32	-4.84	No
Aug-02	39	3654	1.07%	7	0	14137	744183	1.90%	13.65%	-3.68	-3.24	No
Sep-02	19	3820	0.50%	2	0	13022	741930	1.76%	13.13%	-5.9	-4.59	No
Oct-02	16	4011	0.40%	6	0	11552	741289	1.56%	12.39%	-5.91	-4.59	No
Nov-02	19	4218	0.45%	16	0	9039	740439	1.22%	10.98%	-4.54	-3.76	No
Dec-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

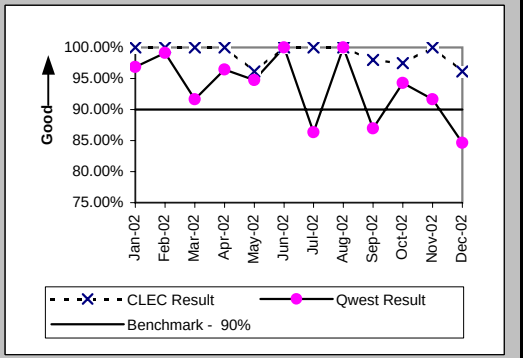
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	17	29.41%	0	0	6530	18770	34.79%	47.63%	-0.47	-1.28	No
Feb-02	1	35	2.86%	0	0	6012	16645	36.12%	48.03%	-4.09	-3.49	No
Mar-02	3	28	10.71%	0	0	5837	17502	33.35%	47.15%	-2.54	-2.54	No
Apr-02	3	20	15.00%	0	0	5565	17203	32.35%	46.78%	-1.66	-2.01	No
May-02	6	30	20.00%	0	0	5503	17575	31.31%	46.38%	-1.33	-1.81	No
Jun-02	5	33	15.15%	0	0	5544	18665	29.70%	45.69%	-1.83	-2.11	No
Jul-02	4	24	16.67%	0	0	8124	25468	31.90%	46.61%	-1.6	-1.97	No
Aug-02	7	57	12.28%	0	0	7399	24757	29.89%	45.78%	-2.9	-2.76	No
Sep-02	2	30	6.67%	0	0	7031	23357	30.10%	45.87%	-2.8	-2.7	No
Oct-02	6	31	19.35%	0	0	6548	21056	31.10%	46.29%	-1.41	-1.86	No
Nov-02	16	41	39.02%	0	0	4839	16004	30.24%	45.93%	1.2	-0.27	No
Dec-02	7	31	22.58%	0	0	4948	15804	31.31%	46.37%	-1.05	-1.64	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

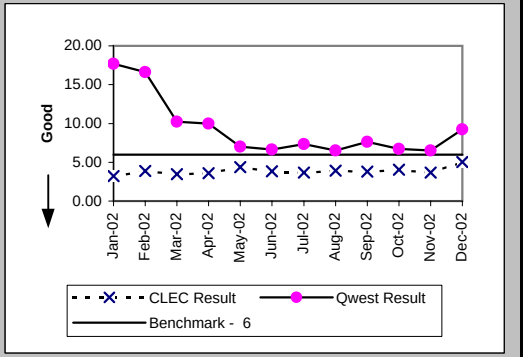
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	30	30	100.00%	0	0	31	32	96.88%	17.40%	-0.71	-1.43	No
Feb-02	28	28	100.00%	1	0	116	117	99.15%	9.21%	-0.44	-1.27	No
Mar-02	21	21	100.00%	1	1	33	36	91.67%	27.64%	-1.1	-1.67	No
Apr-02	30	30	100.00%	0	0	27	28	96.43%	18.56%	-0.73	-1.45	No
May-02	25	26	96.15%	0	0	36	38	94.74%	22.33%	-0.25	-1.15	No
Jun-02	35	35	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	No
Jul-02	49	49	100.00%	0	0	19	22	86.36%	34.32%	-1.55	-1.94	No
Aug-02	32	32	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	No
Sep-02	49	50	98.00%	0	0	40	46	86.96%	33.68%	-1.61	-1.98	No
Oct-02	39	40	97.50%	0	0	33	35	94.29%	23.21%	-0.6	-1.36	No
Nov-02	31	31	100.00%	0	0	22	24	91.67%	27.64%	-1.11	-1.67	No
Dec-02	25	26	96.15%	0	0	33	39	84.62%	36.08%	-1.26	-1.77	No



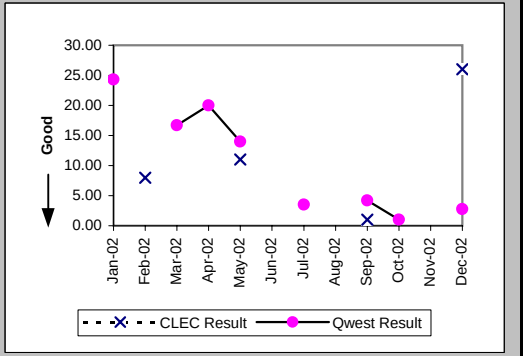
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	58	18	3.22	12	0	531	30	17.70	17.86	-2.72	-2.65	No
Feb-02	97	25	3.88	4	0	1926	116	16.60	8.88	-6.5	-4.95	No
Mar-02	69	20	3.45	2	1	398	39	10.21	13.33	-1.84	-2.12	No
Apr-02	100	28	3.57	2	0	260	26	10.00	8.31	-2.84	-2.73	No
May-02	114	26	4.38	1	0	252	36	7.00	5.05	-2.01	-2.22	No
Jun-02	119	31	3.84	4	0	199	30	6.63	2.71	-4.03	-3.45	No
Jul-02	158	43	3.67	6	0	154	21	7.33	4.27	-3.22	-2.96	No
Aug-02	118	30	3.93	2	0	182	28	6.50	5.05	-1.93	-2.18	No
Sep-02	185	49	3.78	1	0	351	46	7.63	5.36	-3.5	-3.13	No
Oct-02	153	38	4.03	2	0	208	31	6.71	7.34	-1.51	-1.92	No
Nov-02	107	29	3.69	2	0	143	22	6.50	4.15	-2.4	-2.46	No
Dec-02	96	19	5.05	7	0	333	36	9.25	5.12	-2.89	-2.76	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

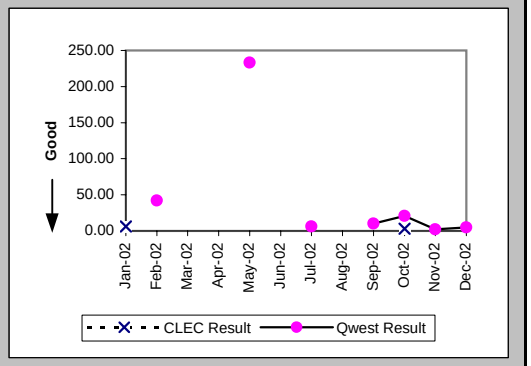
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						73	3	24.33	25.17			
Feb-02	8	1	8.00	0	0							
Mar-02						117	7	16.71	22.77			
Apr-02						20	1	20.00				
May-02	11	1	11.00	0	0	14	1	14.00				
Jun-02												
Jul-02						7	2	3.50	2.12			
Aug-02												
Sep-02	1	1	1.00	0	0	21	5	4.20	2.17	-1.35	-1.82	No
Oct-02						1	1	1.00				
Nov-02												
Dec-02	26	1	26.00	0	0	11	4	2.75	1.71	1.17	-0.29	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

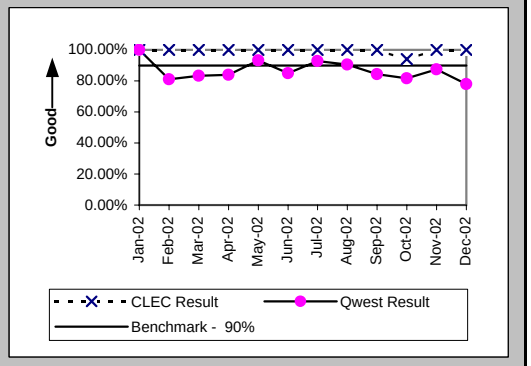
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	6	1	6.00	0	0							
Feb-02						42	1	42.00				
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02						10	1	10.00				
Oct-02	3	1	3.00	0	0	21	1	21.00				
Nov-02						4	2	2.00	1.41			
Dec-02						10	2	5.00	4.24			



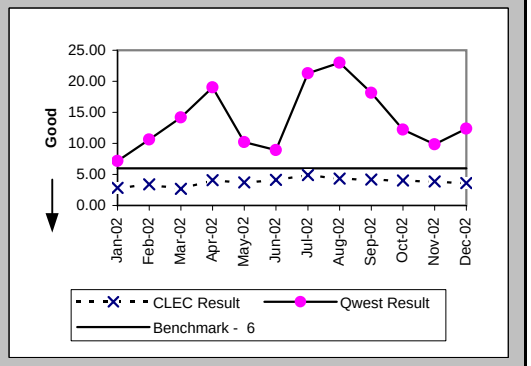
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	10	10	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	No
Feb-02	13	13	100.00%	0	0	30	37	81.08%	39.17%	-1.5	-1.91	No
Mar-02	4	4	100.00%	0	0	25	30	83.33%	37.27%	-0.84	-1.51	No
Apr-02	12	12	100.00%	0	0	26	31	83.87%	36.78%	-1.29	-1.78	No
May-02	15	15	100.00%	0	0	41	44	93.18%	25.21%	-0.9	-1.55	No
Jun-02	14	14	100.00%	0	0	34	40	85.00%	35.71%	-1.35	-1.82	No
Jul-02	10	10	100.00%	0	0	26	28	92.86%	25.75%	-0.75	-1.46	No
Aug-02	15	15	100.00%	0	0	38	42	90.48%	29.35%	-1.08	-1.66	No
Sep-02	15	15	100.00%	0	0	43	51	84.31%	36.37%	-1.47	-1.89	No
Oct-02	16	17	94.12%	0	1	49	60	81.67%	38.69%	-1.17	-1.71	No
Nov-02	11	11	100.00%	0	0	28	32	87.50%	33.07%	-1.08	-1.66	No
Dec-02	9	9	100.00%	0	0	39	50	78.00%	41.42%	-1.47	-1.89	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

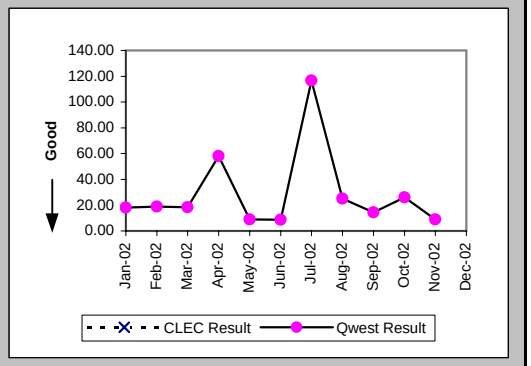
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	17	6	2.83	4	0	186	26	7.15	6.27	-1.52	-1.93	No
Feb-02	34	10	3.40	3	0	383	36	10.64	10.00	-2.03	-2.23	No
Mar-02	8	3	2.67	1	0	411	29	14.17	19.84	-0.96	-1.58	No
Apr-02	49	12	4.08	0	0	552	29	19.03	47.65	-0.91	-1.56	No
May-02	48	13	3.69	2	0	440	43	10.23	13.56	-1.52	-1.93	No
Jun-02	58	14	4.14	0	0	347	39	8.90	8.26	-1.85	-2.12	No
Jul-02	39	8	4.88	2	0	618	29	21.31	58.03	-0.71	-1.43	No
Aug-02	65	15	4.33	0	0	965	42	22.98	75.85	-0.82	-1.5	No
Sep-02	63	15	4.20	0	0	907	50	18.14	70.23	-0.67	-1.41	No
Oct-02	68	17	4.00	0	1	710	58	12.24	13.85	-2.16	-2.31	No
Nov-02	35	9	3.89	2	0	305	31	9.84	8.49	-1.85	-2.13	No
Dec-02	29	8	3.62	1	0	605	49	12.35	13.62	-1.68	-2.02	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

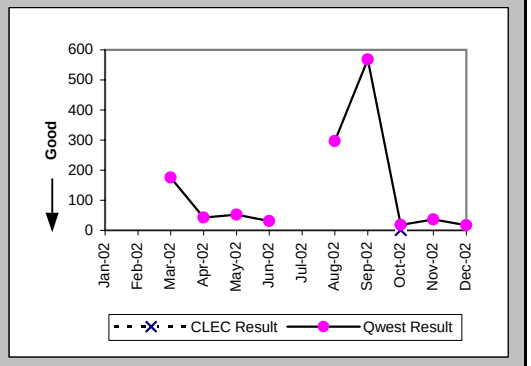
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	1	18.00				
Feb-02						132	7	18.86	9.65			
Mar-02						92	5	18.40	15.57			
Apr-02						290	5	58.00	104.67			
May-02						18	2	9.00	1.41			
Jun-02						43	5	8.60	4.16			
Jul-02						350	3	116.67	145.64			
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												



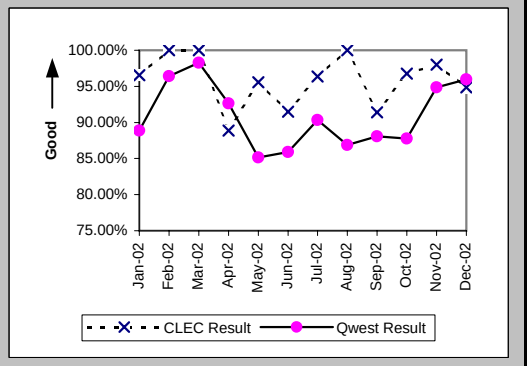
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02	1	1	1.00	0	0	177	10	17.70	8.88	-1.79	-2.09	No
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

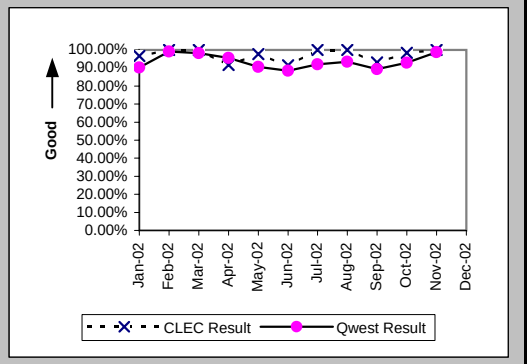
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	28	29	96.55%	0	0	64	72	88.89%	31.43%	-1.11	-1.67	No
Feb-02	42	42	100.00%	0	0	108	112	96.43%	18.56%	-1.06	-1.65	No
Mar-02	35	35	100.00%	0	0	113	115	98.26%	13.07%	-0.69	-1.42	No
Apr-02	32	36	88.89%	0	0	63	68	92.65%	26.10%	0.61	-0.63	No
May-02	43	45	95.56%	0	0	63	74	85.14%	35.57%	-1.55	-1.94	No
Jun-02	43	47	91.49%	0	0	67	78	85.90%	34.80%	-0.87	-1.53	No
Jul-02	53	55	96.36%	0	0	56	62	90.32%	29.57%	-1.1	-1.67	No
Aug-02	54	54	100.00%	0	0	53	61	86.89%	33.76%	-2.08	-2.26	No
Sep-02	53	58	91.38%	0	0	74	84	88.10%	32.38%	-0.59	-1.36	No
Oct-02	60	62	96.77%	0	0	86	98	87.76%	32.78%	-1.7	-2.03	No
Nov-02	49	50	98.00%			74	78	94.87%	22.06%	-0.78	-1.48	No
Dec-02	37	39	94.87%			71	74	95.95%	19.72%	0.21	-0.87	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

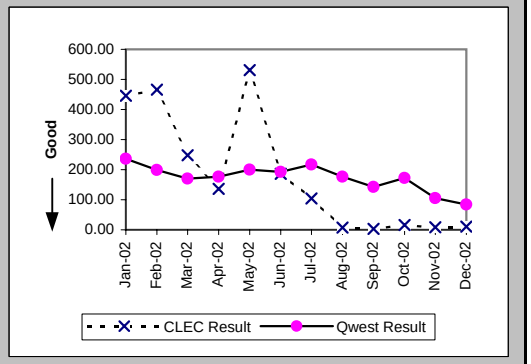
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	28	29	96.55%	0	0	65	72	90.28%	29.63%	-0.96	-1.59	No
Feb-02	42	42	100.00%	0	0	111	112	99.11%	9.41%	-0.52	-1.32	No
Mar-02	35	35	100.00%	0	0	113	115	98.26%	13.07%	-0.69	-1.42	No
Apr-02	33	36	91.67%	0	0	65	68	95.59%	20.54%	0.76	-0.54	No
May-02	44	45	97.78%	0	0	67	74	90.54%	29.27%	-1.31	-1.8	No
Jun-02	43	47	91.49%	0	0	69	78	88.46%	31.95%	-0.51	-1.31	No
Jul-02	55	55	100.00%	0	0	57	62	91.94%	27.23%	-1.6	-1.97	No
Aug-02	54	54	100.00%	0	0	57	61	93.44%	24.75%	-1.42	-1.86	No
Sep-02	54	58	93.10%	0	0	75	84	89.29%	30.93%	-0.72	-1.44	No
Oct-02	61	62	98.39%	0	0	91	98	92.86%	25.75%	-1.32	-1.8	No
Nov-02	50	50	100.00%	0	0	77	78	98.72%	11.25%	-0.63	-1.38	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

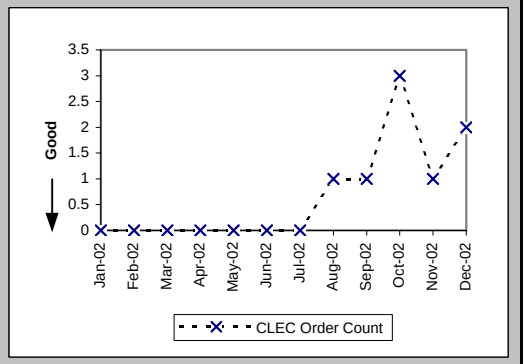
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	446	1	446.00	0	0	10406	44	236.50	200.71	0.94	-0.43	No
Feb-02	466	1	466.00	0	0	9149	46	198.89	189.59	1.18	-0.28	No
Mar-02	495	2	247.50	0	0	7810	46	169.78	163.14	0.63	-0.62	No
Apr-02	545	4	136.25	0	0	8302	47	176.64	162.59	-0.48	-1.29	No
May-02	531	1	531.00	0	0	7808	39	200.21	171.77	1.41	-0.14	No
Jun-02	558	3	186.00	0	0	7321	38	192.66	173.86	-0.06	-1.04	No
Jul-02	627	6	104.50	0	0	6928	32	216.50	177.51	-1.42	-1.86	No
Aug-02	7	1	7.00	0	0	7605	43	176.86	193.10	-0.87	-1.53	No
Sep-02	3	1	3.00	0	0	3980	28	142.14	178.20	-0.77	-1.47	No
Oct-02	47	3	15.67	0	0	3789	22	172.23	189.45	-1.34	-1.82	No
Nov-02	9	1	9.00	0	0	2204	21	104.95	100.61	-0.93	-1.57	No
Dec-02	21	2	10.50	0	0	1427	17	83.94	83.77	-1.17	-1.71	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

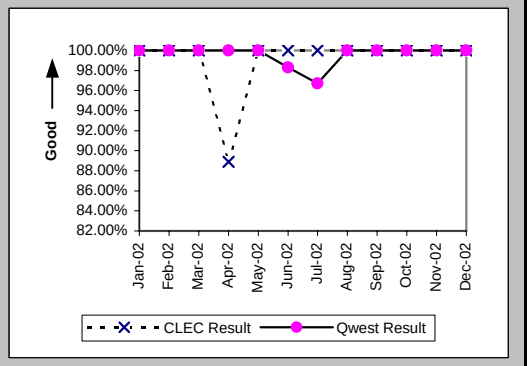
Date	CLEC Order Count
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	1
Oct-02	3
Nov-02	1
Dec-02	2



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

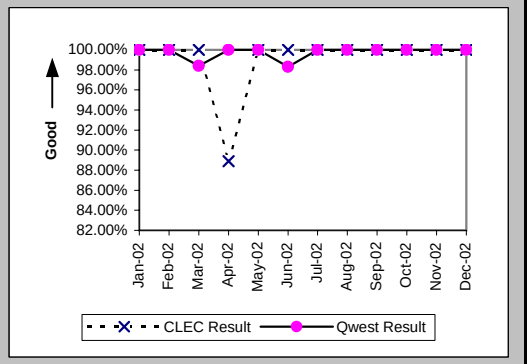
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	5	100.00%	0	0	83	83	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	0	0	61	61	100.00%	N/A	N/A	N/A	
Apr-02	8	9	88.89%	3	0	47	47	100.00%	N/A	N/A	-0.1	No
May-02	11	11	100.00%	4	0	67	67	100.00%	N/A	N/A	N/A	
Jun-02	11	11	100.00%	1	0	58	59	98.31%	12.91%	-0.4	-1.24	No
Jul-02	8	8	100.00%	1	0	59	61	96.72%	17.81%	-0.49	-1.3	No
Aug-02	5	5	100.00%	3	0	67	67	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	4	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	3	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	5	5	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	



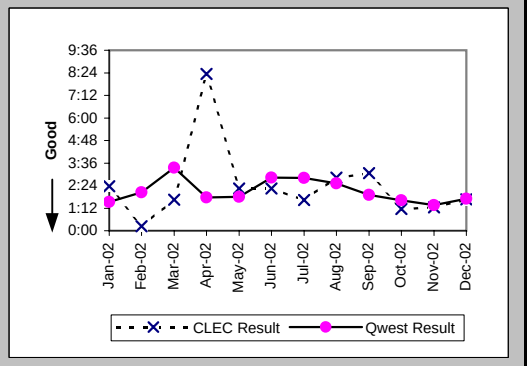
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	5	100.00%	0	0	84	84	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	0	0	62	63	98.41%	12.50%	-0.25	-1.15	No
Apr-02	8	9	88.89%	3	0	49	49	100.00%	N/A	N/A	-0.09	No
May-02	11	11	100.00%	4	0	68	68	100.00%	N/A	N/A	N/A	
Jun-02	11	11	100.00%	1	0	58	59	98.31%	12.91%	-0.4	-1.24	No
Jul-02	8	8	100.00%	1	0	62	62	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	3	0	69	69	100.00%	N/A	N/A	N/A	
Sep-02	13	13	100.00%	4	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	3	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	5	5	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

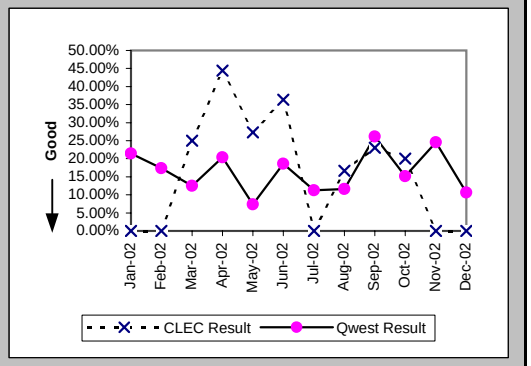
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	11:50	5	2:22	0	0	128:45	84	1:32	2:28	1.12	-0.32	No
Feb-02	0:58	4	0:14	1	0	140:53	69	2:03	2:27	-1.43	-1.87	No
Mar-02	6:38	4	1:39	0	0	210:39	63	3:21	14:16	-0.23	-1.14	No
Apr-02	75:04	9	8:20	3	0	86:54	49	1:46	3:36	1.17	-0.29	No
May-02	24:40	11	2:15	4	0	121:57	68	1:48	2:33	0.53	-0.68	No
Jun-02	24:45	11	2:15	1	0	167:37	59	2:50	7:01	-0.26	-1.16	No
Jul-02	13:08	8	1:38	1	0	174:33	62	2:49	5:09	-0.61	-1.37	No
Aug-02	16:58	6	2:50	3	0	173:39	69	2:31	4:22	0.67	-0.59	No
Sep-02	39:48	13	3:04	4	0	123:05	65	1:54	2:15	1.63	-0.01	No
Oct-02	5:43	5	1:09	3	0	106:18	66	1:37	2:49	-0.36	-1.22	No
Nov-02	6:14	5	1:15	0	0	78:22	57	1:22	2:50	-0.1	-1.06	No
Dec-02	11:43	7	1:40	0	0	79:36	47	1:42	2:25	-0.02	-1.01	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

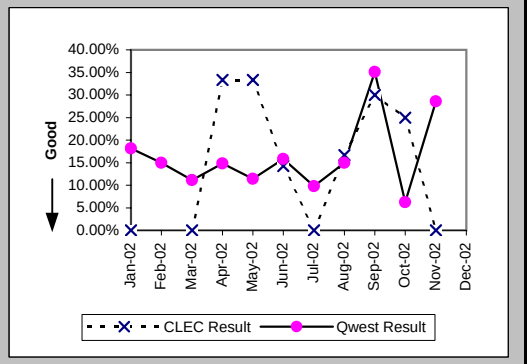
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	5	0.00%	0	0	18	84	21.43%	41.03%	-1.13	-1.69	No
Feb-02	0	4	0.00%	1	0	12	69	17.39%	37.90%	-0.89	-1.54	No
Mar-02	1	4	25.00%	0	0	8	64	12.50%	33.07%	0.62	-0.62	No
Apr-02	4	9	44.44%	3	0	10	49	20.41%	40.30%	1.43	-0.13	No
May-02	3	11	27.27%	4	0	5	68	7.35%	26.10%	1.74	0.06	Yes
Jun-02	4	11	36.36%	1	0	11	59	18.64%	38.95%	1.23	-0.25	No
Jul-02	0	8	0.00%	1	0	7	62	11.29%	31.65%	-0.95	-1.58	No
Aug-02	1	6	16.67%	3	0	8	69	11.59%	32.02%	0.35	-0.79	No
Sep-02	3	13	23.08%	4	0	17	65	26.15%	43.95%	-0.23	-1.14	No
Oct-02	1	5	20.00%	3	0	10	66	15.15%	35.86%	0.27	-0.83	No
Nov-02	0	5	0.00%	0	0	14	57	24.56%	43.05%	-1.22	-1.74	No
Dec-02	0	7	0.00%	0	0	5	47	10.64%	30.83%	-0.85	-1.52	No



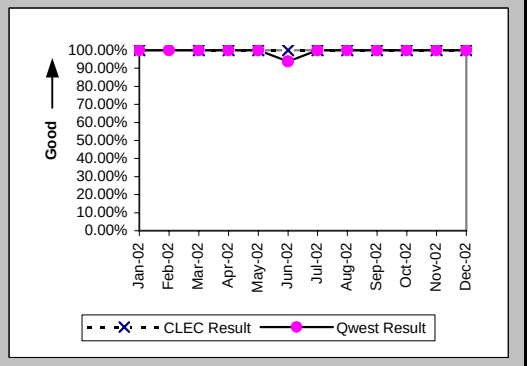
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	4	0.00%	0	0	8	44	18.18%	38.57%	-0.9	-1.55	No
Feb-02						6	40	15.00%	35.71%			
Mar-02	0	2	0.00%	0	0	3	27	11.11%	31.43%	-0.48	-1.29	No
Apr-02	2	6	33.33%	3	0	4	27	14.81%	35.52%	0.94	-0.43	No
May-02	1	3	33.33%	4	0	4	35	11.43%	31.82%	0.85	-0.48	No
Jun-02	1	7	14.29%	1	0	6	38	15.79%	36.46%	-0.1	-1.06	No
Jul-02	0	4	0.00%	1	0	4	41	9.76%	29.67%	-0.63	-1.38	No
Aug-02	1	6	16.67%	3	0	6	40	15.00%	35.71%	0.09	-0.95	No
Sep-02	3	10	30.00%	4	0	13	37	35.14%	47.74%	-0.3	-1.18	No
Oct-02	1	4	25.00%	3	0	2	32	6.25%	24.21%	0.98	-0.41	No
Nov-02	0	3	0.00%	0	0	6	21	28.57%	45.18%	-1.02	-1.62	No
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

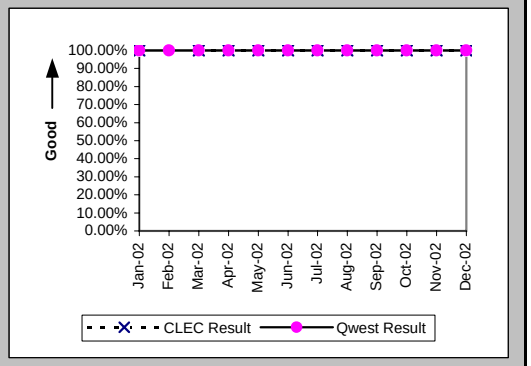
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	3	3	100.00%	3	0	16	16	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02	6	6	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	15	16	93.75%	24.21%	-0.41	-1.25	No
Jul-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	11	11	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

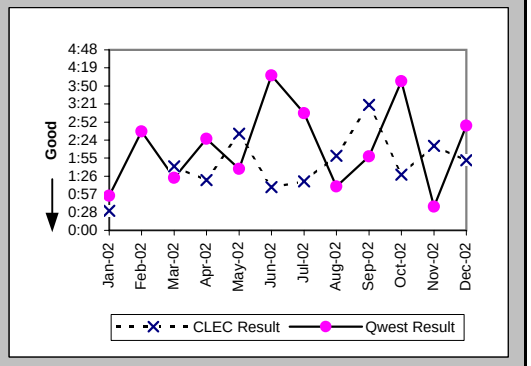
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	3	3	100.00%	3	0	16	16	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02	6	6	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	



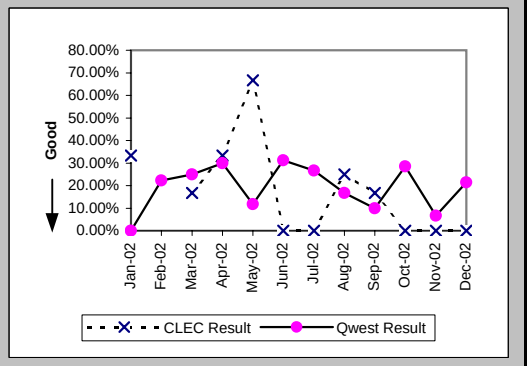
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1:32	3	0:31	3	0	14:43	16	0:55	1:34	-0.41	-1.25	No
Feb-02						23:45	9	2:38	2:16			
Mar-02	10:13	6	1:42	0	0	16:52	12	1:24	1:14	0.59	-0.64	No
Apr-02	8:01	6	1:20	2	0	24:23	10	2:26	5:45	-0.37	-1.23	No
May-02	7:43	3	2:34	0	0	27:39	17	1:38	3:03	0.81	-0.51	No
Jun-02	3:28	3	1:09	0	0	65:51	16	4:07	6:35	-0.71	-1.43	No
Jul-02	1:18	1	1:18	1	0	46:49	15	3:07	4:47	-0.37	-1.22	No
Aug-02	7:57	4	1:59	0	0	21:01	18	1:10	1:13	1.06	-0.36	No
Sep-02	39:54	12	3:20	2	0	19:45	10	1:58	2:27	0.45	-0.73	No
Oct-02	1:29	1	1:29	1	0	27:45	7	3:58	3:44	-0.62	-1.38	No
Nov-02	4:30	2	2:15	0	0	9:25	15	0:38	0:51	1.88	0.14	Yes
Dec-02	5:35	3	1:52	0	0	39:02	14	2:47	3:01	-0.48	-1.29	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

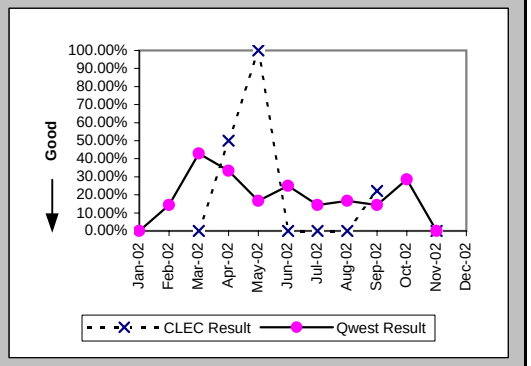
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	3	33.33%	3	0	0	16	0.00%	N/A	N/A	-0.09	No
Feb-02						2	9	22.22%	41.57%			
Mar-02	1	6	16.67%	0	0	3	12	25.00%	43.30%	-0.38	-1.23	No
Apr-02	2	6	33.33%	2	0	3	10	30.00%	45.83%	0.04	-0.97	No
May-02	2	3	66.67%	0	0	2	17	11.76%	32.22%	1.78	0.08	Yes
Jun-02	0	3	0.00%	0	0	5	16	31.25%	46.35%	-1.07	-1.65	No
Jul-02	0	1	0.00%	1	0	4	15	26.67%	44.22%	-0.58	-1.35	No
Aug-02	1	4	25.00%	0	0	3	18	16.67%	37.27%	0.3	-0.82	No
Sep-02	2	12	16.67%	2	0	1	10	10.00%	30.00%	0.27	-0.84	No
Oct-02	0	1	0.00%	1	0	2	7	28.57%	45.18%	-0.59	-1.36	No
Nov-02	0	2	0.00%	0	0	1	15	6.67%	24.94%	-0.36	-1.22	No
Dec-02	0	3	0.00%	0	0	3	14	21.43%	41.03%	-0.82	-1.5	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

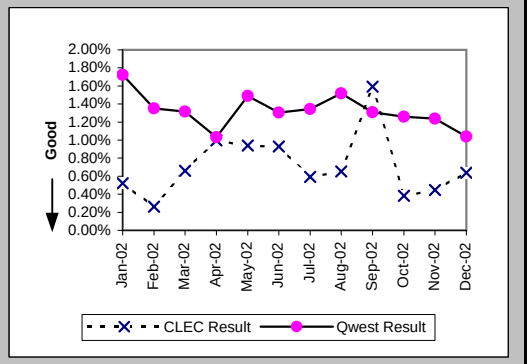
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	12	0.00%	0.00%			
Feb-02						1	7	14.29%	34.99%			
Mar-02	0	4	0.00%	0	0	3	7	42.86%	49.49%	-1.38	-1.84	No
Apr-02	2	4	50.00%	2	0	2	6	33.33%	47.14%	0.37	-0.78	No
May-02	1	1	100.00%	0	0	1	6	16.67%	37.27%	1.13	-0.31	No
Jun-02	0	2	0.00%	0	0	3	12	25.00%	43.30%	-0.76	-1.46	No
Jul-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Aug-02	0	3	0.00%	0	0	2	12	16.67%	37.27%	-0.69	-1.42	No
Sep-02	2	9	22.22%	2	0	1	7	14.29%	34.99%	0.21	-0.87	No
Oct-02						2	7	28.57%	45.18%			
Nov-02	0	2	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Dec-02												



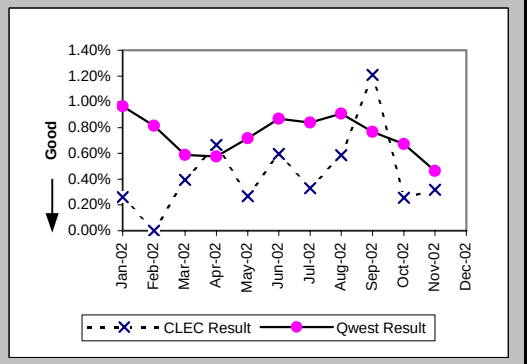
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	8	1535	0.52%	3	0	100	5803	1.72%	13.01%	-3.22	-2.96	No
Feb-02	4	1520	0.26%	1	0	78	5769	1.35%	11.55%	-3.27	-2.99	No
Mar-02	10	1516	0.66%	0	0	76	5783	1.31%	11.39%	-1.99	-2.21	No
Apr-02	15	1504	1.00%	5	0	59	5724	1.03%	10.10%	-0.11	-1.07	No
May-02	14	1492	0.94%	4	0	85	5708	1.49%	12.11%	-1.56	-1.95	No
Jun-02	14	1509	0.93%	1	0	75	5747	1.31%	11.35%	-1.15	-1.7	No
Jul-02	9	1518	0.59%	2	0	77	5723	1.35%	11.52%	-2.26	-2.38	No
Aug-02	10	1536	0.65%	3	0	87	5730	1.52%	12.23%	-2.47	-2.5	No
Sep-02	25	1571	1.59%	6	0	75	5734	1.31%	11.36%	0.88	-0.47	No
Oct-02	6	1566	0.38%	4	0	73	5804	1.26%	11.14%	-2.76	-2.68	No
Nov-02	7	1571	0.45%	0	0	72	5824	1.24%	11.05%	-2.52	-2.53	No
Dec-02	10	1566	0.64%	0	0	61	5880	1.04%	10.13%	-1.38	-1.84	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

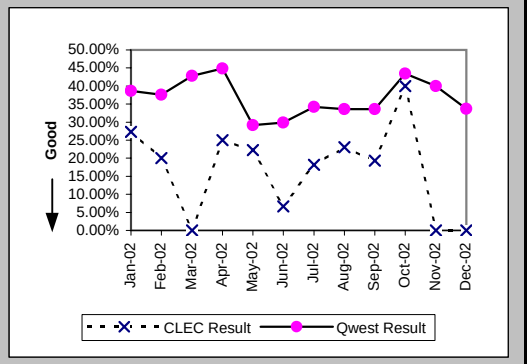
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	1535	0.26%	3	0	56	5803	0.97%	9.78%	-2.51	-2.53	No
Feb-02	0	1520	0.00%	0	0	47	5769	0.81%	8.99%	-3.14	-2.91	No
Mar-02	6	1516	0.40%	0	0	34	5783	0.59%	7.65%	-0.87	-1.53	No
Apr-02	10	1504	0.66%	5	0	33	5724	0.58%	7.57%	0.4	-0.76	No
May-02	4	1492	0.27%	4	0	41	5708	0.72%	8.44%	-1.83	-2.11	No
Jun-02	9	1509	0.60%	1	0	50	5747	0.87%	9.29%	-1.02	-1.62	No
Jul-02	5	1518	0.33%	2	0	48	5723	0.84%	9.12%	-1.93	-2.18	No
Aug-02	9	1536	0.59%	3	0	52	5730	0.91%	9.48%	-1.18	-1.72	No
Sep-02	19	1571	1.21%	6	0	44	5734	0.77%	8.73%	1.78	0.08	Yes
Oct-02	4	1566	0.26%	4	0	39	5804	0.67%	8.17%	-1.79	-2.09	No
Nov-02	5	1571	0.32%	0	0	27	5824	0.46%	6.79%	-0.75	-1.46	No
Dec-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

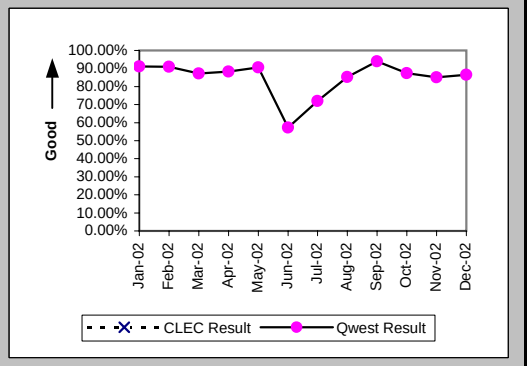
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	3	11	27.27%	0	0	63	163	38.65%	48.69%	-0.75	-1.46	No
Feb-02	1	5	20.00%	0	0	47	125	37.60%	48.44%	-0.8	-1.48	No
Mar-02	0	10	0.00%	0	0	57	133	42.86%	49.49%	-2.64	-2.61	No
Apr-02	5	20	25.00%	0	0	48	107	44.86%	49.74%	-1.64	-2	No
May-02	4	18	22.22%	0	0	35	120	29.17%	45.45%	-0.6	-1.37	No
Jun-02	1	15	6.67%	0	0	32	107	29.91%	45.78%	-1.84	-2.12	No
Jul-02	2	11	18.18%	0	0	40	117	34.19%	47.43%	-1.07	-1.65	No
Aug-02	3	13	23.08%	0	0	44	131	33.59%	47.23%	-0.77	-1.47	No
Sep-02	6	31	19.35%	0	0	38	113	33.63%	47.24%	-1.49	-1.91	No
Oct-02	4	10	40.00%	0	0	56	129	43.41%	49.56%	-0.21	-1.13	No
Nov-02	0	7	0.00%	0	0	48	120	40.00%	48.99%	-2.1	-2.28	No
Dec-02	0	10	0.00%	0	0	31	92	33.70%	47.27%	-2.14	-2.3	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

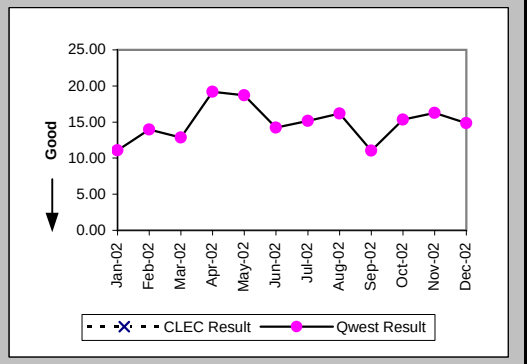
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						92	101	91.09%	28.49%			
Feb-02						111	122	90.98%	28.64%			
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02						99	116	85.34%	35.37%			
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						83	96	86.46%	34.22%			



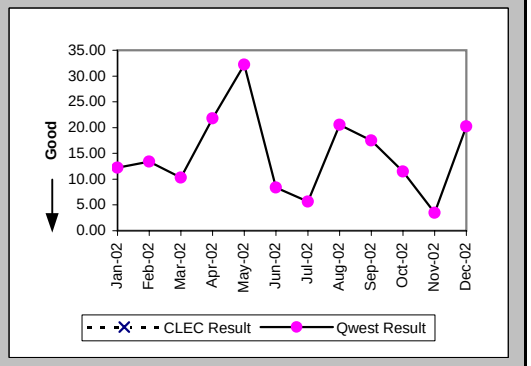
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1285	116	11.08	6.60			
Feb-02						2613	187	13.97	7.56			
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02						2375	147	16.16	15.15			
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1606	108	14.87	13.65			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

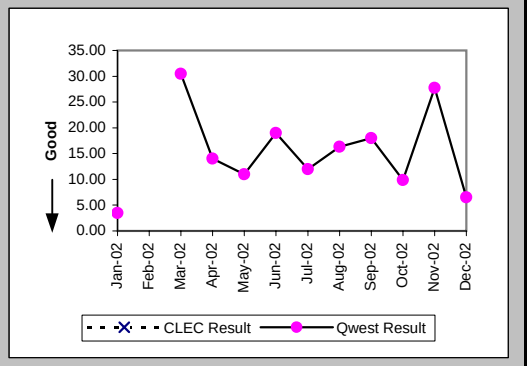
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						98	8	12.25	8.41			
Feb-02						201	15	13.40	7.47			
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

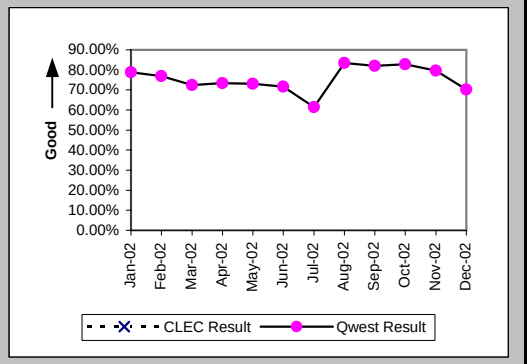
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7	2	3.50	2.12			
Feb-02												
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			



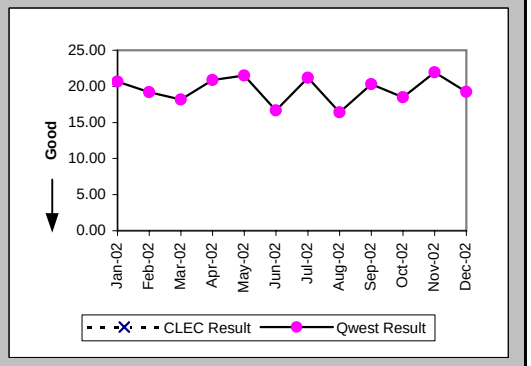
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	71	78.87%	40.82%			
Feb-02						103	134	76.87%	42.17%			
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02						141	169	83.43%	37.18%			
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02						157	197	79.70%	40.23%			
Dec-02						111	158	70.25%	45.71%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

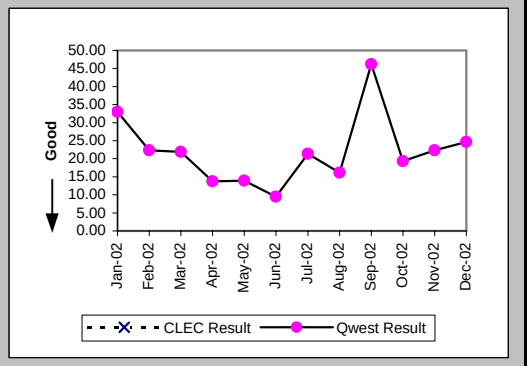
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2128	103	20.66	24.06			
Feb-02						3032	158	19.19	20.12			
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02						3974	185	21.48	16.67			
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02						3448	210	16.42	10.85			
Sep-02						3287	162	20.29	40.58			
Oct-02						4512	244	18.49	12.05			
Nov-02						4675	213	21.95	22.06			
Dec-02						3152	164	19.22	14.73			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

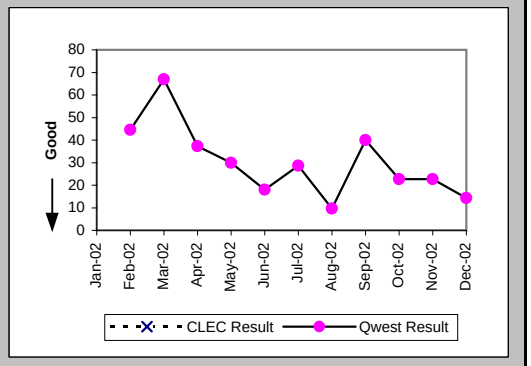
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						924	28	33.00	33.27			
Feb-02						670	30	22.33	23.43			
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						468	19	24.63	30.77			



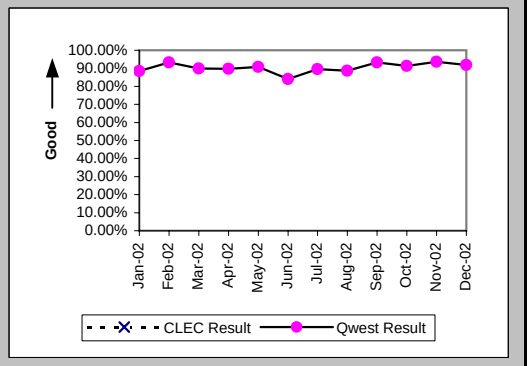
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						178	4	44.50	46.45			
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						417	29	14.38	7.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

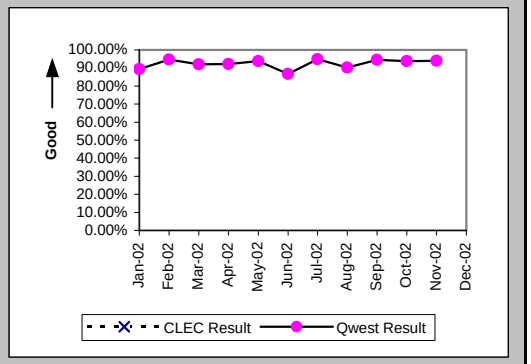
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						199	225	88.44%	31.97%			
Feb-02						264	283	93.29%	25.03%			
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02						304	335	90.75%	28.98%			
Jun-02						253	301	84.05%	36.61%			
Jul-02						258	288	89.58%	30.55%			
Aug-02						289	326	88.65%	31.72%			
Sep-02						302	324	93.21%	25.16%			
Oct-02						335	367	91.28%	28.21%			
Nov-02						378	404	93.56%	24.54%			
Dec-02						293	319	91.85%	27.36%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

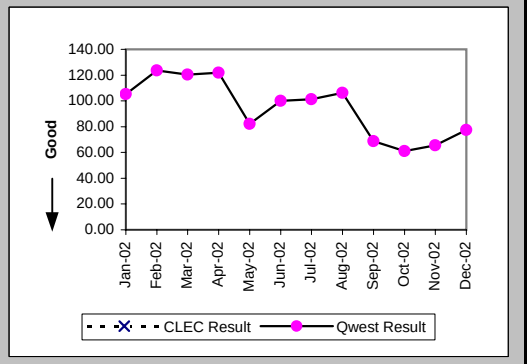
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						201	225	89.33%	30.87%			
Feb-02						268	283	94.70%	22.40%			
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02						314	335	93.73%	24.24%			
Jun-02						261	301	86.71%	33.95%			
Jul-02						273	288	94.79%	22.22%			
Aug-02						294	326	90.18%	29.75%			
Sep-02						306	324	94.44%	22.91%			
Oct-02						344	367	93.73%	24.24%			
Nov-02						380	404	94.06%	23.64%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

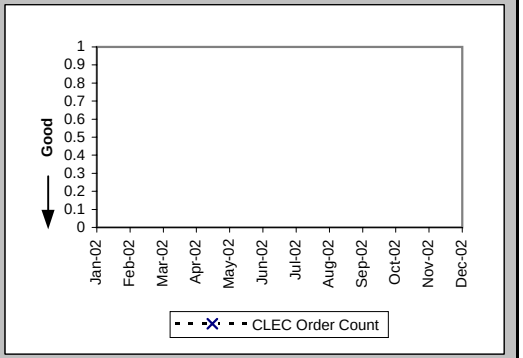
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6845	65	105.31	158.78			
Feb-02						7051	57	123.70	167.51			
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

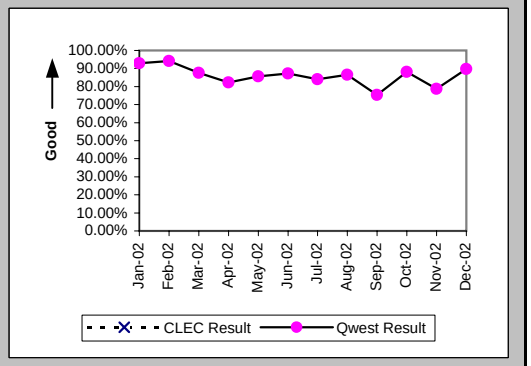
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

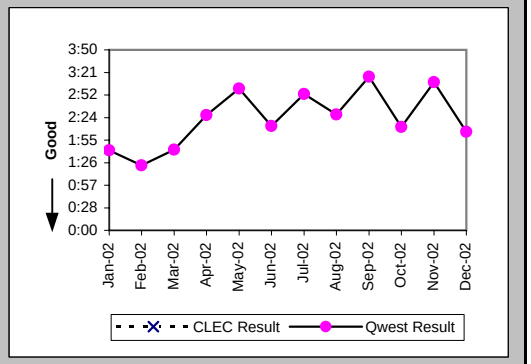
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						181	195	92.82%	25.81%			
Feb-02						130	138	94.20%	23.37%			
Mar-02						106	121	87.60%	32.95%			
Apr-02						126	153	82.35%	38.12%			
May-02						120	140	85.71%	34.99%			
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02						134	152	88.16%	32.31%			
Nov-02						81	103	78.64%	40.98%			
Dec-02						114	127	89.76%	30.31%			



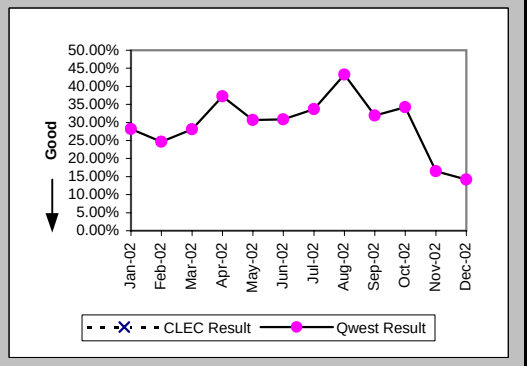
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						332:51	195	1:42	1:45			
Feb-02						190:57	138	1:23	1:26			
Mar-02						207:52	121	1:43	2:05			
Apr-02						373:39	153	2:27	2:55			
May-02						421:50	140	3:01	13:58			
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02						333:15	152	2:12	2:17			
Nov-02						324:07	103	3:09	6:35			
Dec-02						266:29	127	2:06	1:49			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

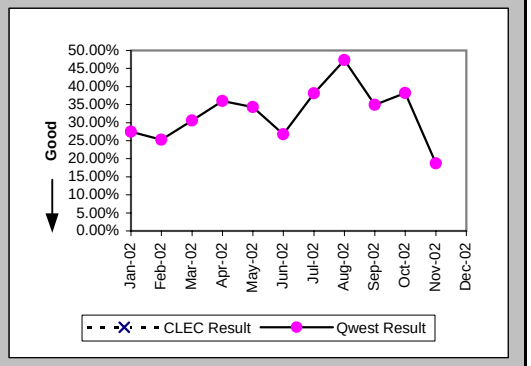
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	195	28.21%	45.00%			
Feb-02						34	138	24.64%	43.09%			
Mar-02						34	121	28.10%	44.95%			
Apr-02						57	153	37.25%	48.35%			
May-02						43	140	30.71%	46.13%			
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02						52	152	34.21%	47.44%			
Nov-02						17	103	16.50%	37.12%			
Dec-02						18	127	14.17%	34.88%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

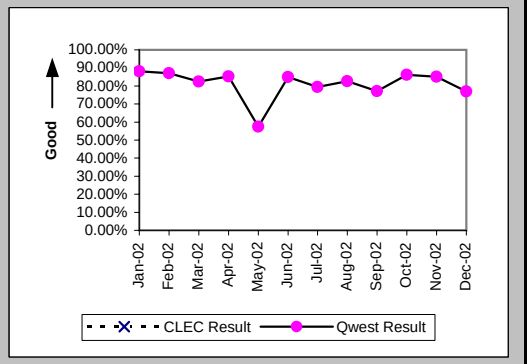
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						39	142	27.46%	44.63%			
Feb-02						24	95	25.26%	43.45%			
Mar-02						26	85	30.59%	46.08%			
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02						42	110	38.18%	48.58%			
Nov-02						14	75	18.67%	38.96%			
Dec-02												



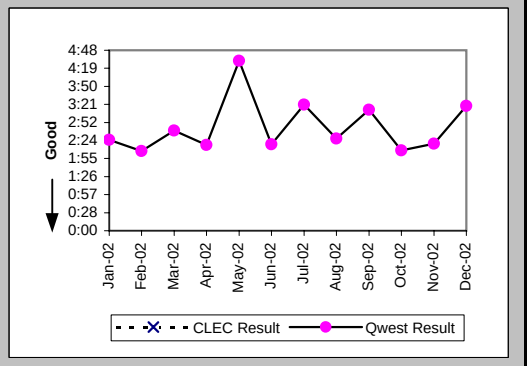
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						103	117	88.03%	32.46%			
Feb-02						127	146	86.99%	33.65%			
Mar-02						127	154	82.47%	38.02%			
Apr-02						133	156	85.26%	35.45%			
May-02						136	237	57.38%	49.45%			
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02						166	201	82.59%	37.92%			
Sep-02						145	188	77.13%	42.00%			
Oct-02						168	195	86.15%	34.54%			
Nov-02						114	134	85.07%	35.63%			
Dec-02						110	143	76.92%	42.13%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

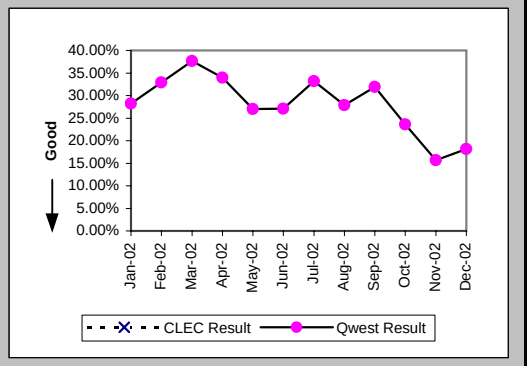
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						283:11	117	2:25	3:44			
Feb-02						308:01	146	2:07	2:37			
Mar-02						411:37	154	2:40	3:39			
Apr-02						356:30	156	2:17	3:06			
May-02						1069:43	237	4:31	3:57			
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02						491:21	201	2:27	2:33			
Sep-02						605:15	188	3:13	3:52			
Oct-02						417:23	195	2:08	2:13			
Nov-02						309:43	134	2:19	2:20			
Dec-02						474:52	143	3:19	4:09			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

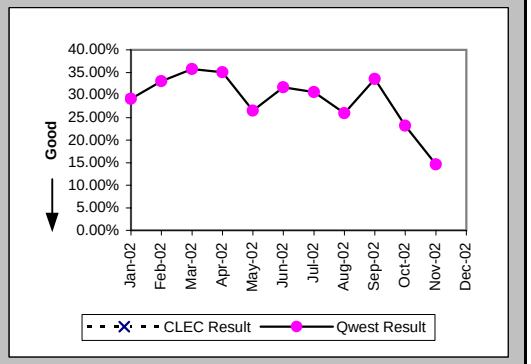
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						33	117	28.21%	45.00%			
Feb-02						48	146	32.88%	46.98%			
Mar-02						58	154	37.66%	48.45%			
Apr-02						53	156	33.97%	47.36%			
May-02						64	237	27.00%	44.40%			
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02						56	201	27.86%	44.83%			
Sep-02						60	188	31.91%	46.61%			
Oct-02						46	195	23.59%	42.46%			
Nov-02						21	134	15.67%	36.35%			
Dec-02						26	143	18.18%	38.57%			



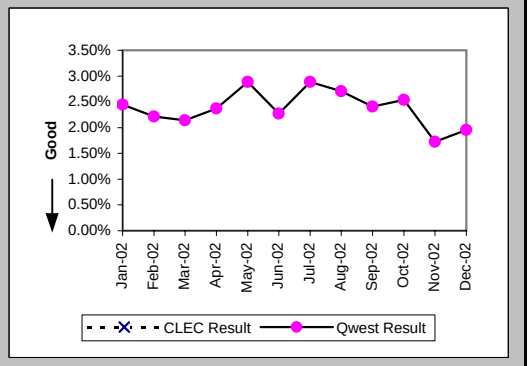
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	79	29.11%	45.43%			
Feb-02						37	112	33.04%	47.03%			
Mar-02						40	112	35.71%	47.92%			
Apr-02						41	117	35.04%	47.71%			
May-02						53	200	26.50%	44.13%			
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02						32	138	23.19%	42.20%			
Nov-02						14	96	14.58%	35.29%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

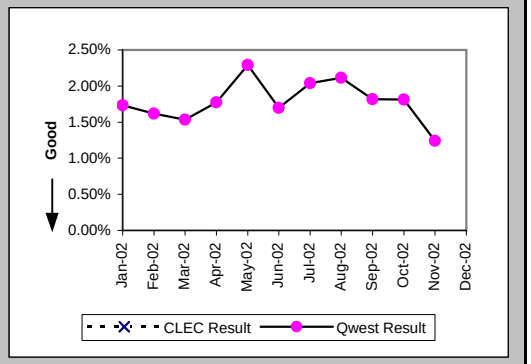
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						312	12757	2.45%	15.45%			
Feb-02						284	12807	2.22%	14.73%			
Mar-02						275	12850	2.14%	14.47%			
Apr-02						309	13036	2.37%	15.21%			
May-02						377	13055	2.89%	16.75%			
Jun-02						299	13179	2.27%	14.89%			
Jul-02						386	13375	2.89%	16.74%			
Aug-02						365	13487	2.71%	16.23%			
Sep-02						326	13527	2.41%	15.34%			
Oct-02						347	13686	2.54%	15.72%			
Nov-02						237	13754	1.72%	13.01%			
Dec-02						270	13822	1.95%	13.84%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

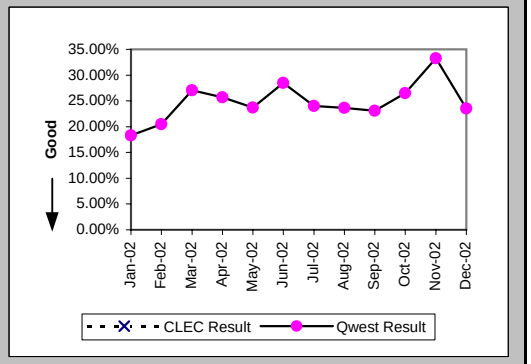
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						221	12757	1.73%	13.05%			
Feb-02						207	12807	1.62%	12.61%			
Mar-02						197	12850	1.53%	12.29%			
Apr-02						231	13036	1.77%	13.19%			
May-02						299	13055	2.29%	14.96%			
Jun-02						224	13179	1.70%	12.93%			
Jul-02						273	13375	2.04%	14.14%			
Aug-02						285	13487	2.11%	14.38%			
Sep-02						246	13527	1.82%	13.36%			
Oct-02						248	13686	1.81%	13.34%			
Nov-02						171	13754	1.24%	11.08%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

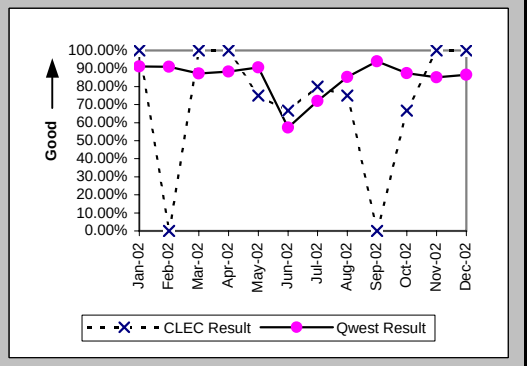
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						70	382	18.32%	38.69%			
Feb-02						73	357	20.45%	40.33%			
Mar-02						102	377	27.06%	44.42%			
Apr-02						107	416	25.72%	43.71%			
May-02						117	494	23.68%	42.51%			
Jun-02						119	418	28.47%	45.13%			
Jul-02						122	508	24.02%	42.72%			
Aug-02						113	478	23.64%	42.49%			
Sep-02						98	424	23.11%	42.16%			
Oct-02						125	472	26.48%	44.12%			
Nov-02						118	355	33.24%	47.11%			
Dec-02						83	353	23.51%	42.41%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

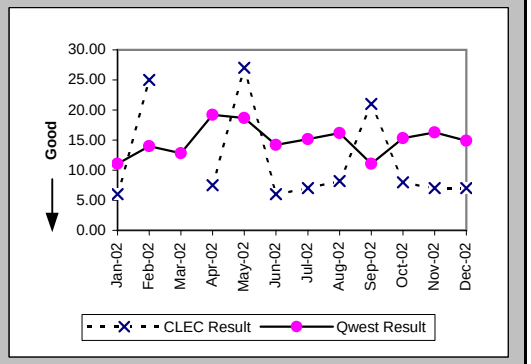
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	92	101	91.09%	28.49%	-0.44	-1.27	No
Feb-02	0	1	0.00%	0	0	111	122	90.98%	28.64%	1.69	0.03	Yes
Mar-02	2	2	100.00%	1	0	82	94	87.23%	33.37%	-0.54	-1.33	No
Apr-02	2	2	100.00%	0	0	113	128	88.28%	32.16%	-0.51	-1.31	No
May-02	3	4	75.00%	1	0	67	74	90.54%	29.27%	0.82	-0.5	No
Jun-02	2	3	66.67%	0	0	47	82	57.32%	49.46%	-0.32	-1.2	No
Jul-02	4	5	80.00%	0	0	87	121	71.90%	44.95%	-0.39	-1.24	No
Aug-02	3	4	75.00%	1	0	99	116	85.34%	35.37%	0.52	-0.68	No
Sep-02	0	1	0.00%	0	0	93	99	93.94%	23.86%	1.85	0.13	Yes
Oct-02	2	3	66.67%	1	0	167	191	87.43%	33.15%	0.87	-0.47	No
Nov-02	2	2	100.00%	0	0	103	121	85.12%	35.59%	-0.59	-1.36	No
Dec-02	2	2	100.00%	0	0	83	96	86.46%	34.22%	-0.55	-1.34	No



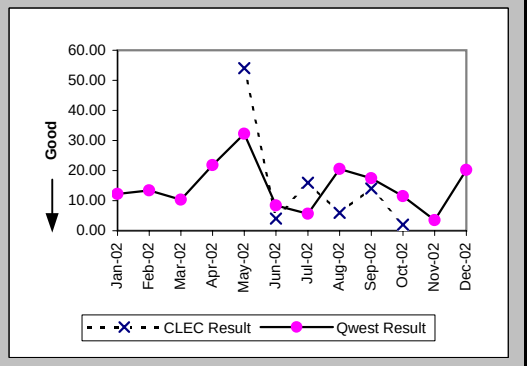
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	6	1	6.00	1	0	1285	116	11.08	6.60	-0.77	-1.47	No
Feb-02	25	1	25.00	0	0	2613	187	13.97	7.56	1.47	-0.11	No
Mar-02						1643	128	12.84	7.33			
Apr-02	15	2	7.50	0	0	3168	165	19.20	16.57	-0.99	-1.6	No
May-02	81	3	27.00	2	0	2373	127	18.69	21.36	0.91	-0.45	No
Jun-02	6	1	6.00	2	0	1507	106	14.22	8.66	-0.94	-1.57	No
Jul-02	21	3	7.00	2	0	2288	151	15.15	9.05	-1.55	-1.94	No
Aug-02	41	5	8.20	0	0	2375	147	16.16	15.15	-1.15	-1.7	No
Sep-02	21	1	21.00	0	0	1237	112	11.04	6.54	1.37	-0.17	No
Oct-02	16	2	8.00	2	0	3109	203	15.32	9.32	-1.11	-1.67	No
Nov-02	7	1	7.00	1	0	2149	132	16.28	10.77	-0.86	-1.52	No
Dec-02	14	2	7.00	0	0	1606	108	14.87	13.65	-0.81	-1.49	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

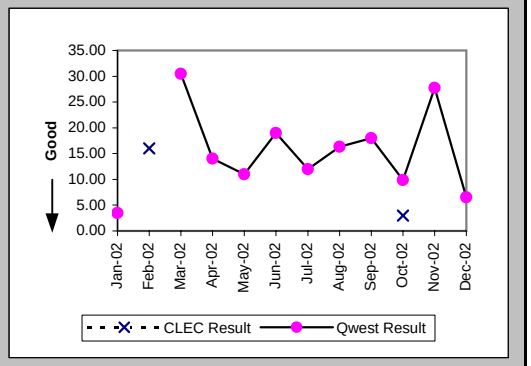
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						98	8	12.25	8.41			
Feb-02						201	15	13.40	7.47			
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02	54	1	54.00	1	0	837	26	32.19	27.09	0.8	-0.51	No
Jun-02	4	1	4.00	0	0	301	36	8.36	9.07	-0.47	-1.29	No
Jul-02	16	1	16.00	0	0	226	40	5.65	11.88	1.43	-0.13	No
Aug-02	6	1	6.00	1	0	514	25	20.56	24.74	-0.58	-1.35	No
Sep-02	14	1	14.00	0	0	175	10	17.50	9.03	-0.37	-1.22	No
Oct-02	2	1	2.00	1	0	46	4	11.50	17.23	-0.49	-1.3	No
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

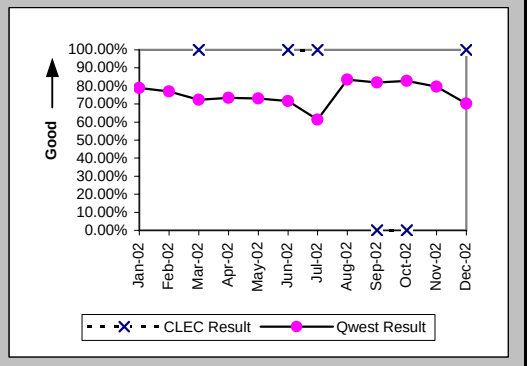
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7	2	3.50	2.12			
Feb-02	16	1	16.00	0	0							
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02	3	1	3.00	0	0	217	22	9.86	7.15	-0.94	-1.57	No
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			



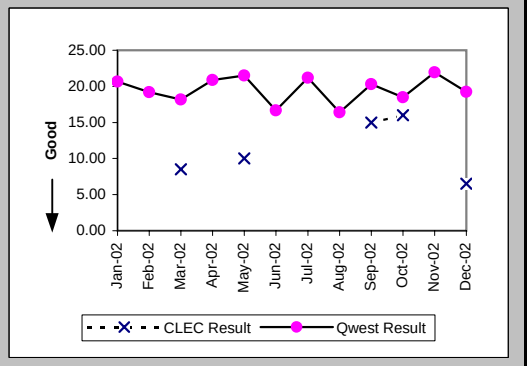
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	71	78.87%	40.82%			
Feb-02						103	134	76.87%	42.17%			
Mar-02	2	2	100.00%	1	0	84	116	72.41%	44.69%	-0.87	-1.53	No
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02	2	2	100.00%	0	0	96	134	71.64%	45.07%	-0.88	-1.54	No
Jul-02	1	1	100.00%	0	0	62	101	61.39%	48.69%	-0.79	-1.48	No
Aug-02						141	169	83.43%	37.18%			
Sep-02	0	1	0.00%	0	0	109	133	81.95%	38.46%	1.34	-0.18	No
Oct-02	0	1	0.00%	0	0	183	221	82.81%	37.73%	1.37	-0.17	No
Nov-02						157	197	79.70%	40.23%			
Dec-02	3	3	100.00%	0	0	111	158	70.25%	45.71%	-1.12	-1.68	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

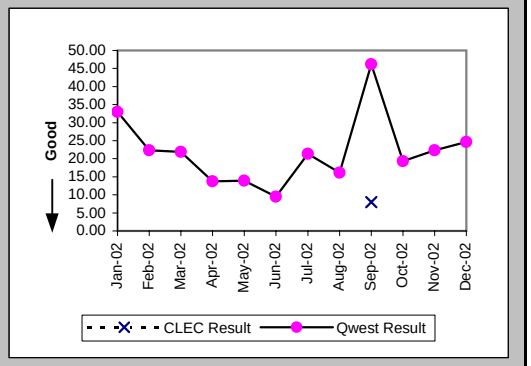
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2128	103	20.66	24.06			
Feb-02						3032	158	19.19	20.12			
Mar-02	17	2	8.50	1	0	3160	174	18.16	18.67	-0.73	-1.44	No
Apr-02						3985	191	20.86	13.97			
May-02	10	1	10.00	0	0	3974	185	21.48	16.67	-0.69	-1.42	No
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02						3448	210	16.42	10.85			
Sep-02	15	1	15.00	0	0	3287	162	20.29	40.58	-0.13	-1.08	No
Oct-02	16	1	16.00	0	0	4512	244	18.49	12.05	-0.21	-1.13	No
Nov-02						4675	213	21.95	22.06			
Dec-02	13	2	6.50	1	0	3152	164	19.22	14.73	-1.21	-1.74	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

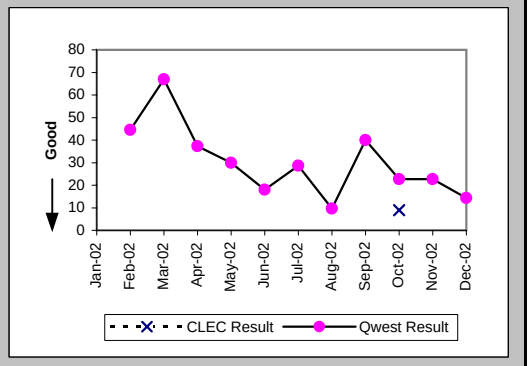
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						924	28	33.00	33.27			
Feb-02						670	30	22.33	23.43			
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02	8	1	8.00	0	0	1017	22	46.23	99.07	-0.38	-1.23	No
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						468	19	24.63	30.77			



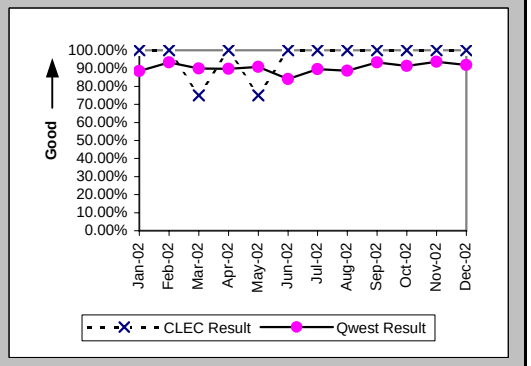
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						178	4	44.50	46.45			
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02	9	1	9.00	0	0	455	20	22.75	25.21	-0.53	-1.32	No
Nov-02						544	24	22.67	16.46			
Dec-02						417	29	14.38	7.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

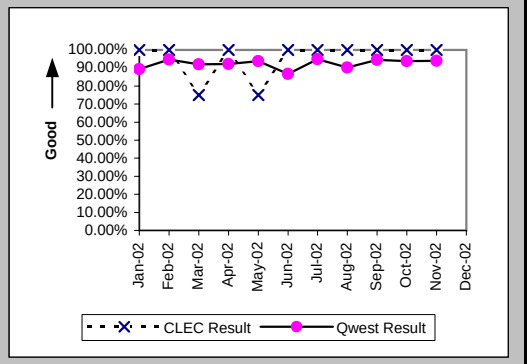
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	199	225	88.44%	31.97%	-0.51	-1.31	No
Feb-02	2	2	100.00%	0	0	264	283	93.29%	25.03%	-0.38	-1.23	No
Mar-02	3	4	75.00%	0	0	293	326	89.88%	30.16%	0.82	-0.5	No
Apr-02	4	4	100.00%	0	0	298	332	89.76%	30.32%	-0.67	-1.41	No
May-02	3	4	75.00%	0	0	304	335	90.75%	28.98%	0.89	-0.46	No
Jun-02	6	6	100.00%	0	0	253	301	84.05%	36.61%	-1.06	-1.64	No
Jul-02	6	6	100.00%	0	0	258	288	89.58%	30.55%	-0.83	-1.5	No
Aug-02	6	6	100.00%	0	0	289	326	88.65%	31.72%	-0.87	-1.53	No
Sep-02	4	4	100.00%	0	0	302	324	93.21%	25.16%	-0.54	-1.33	No
Oct-02	4	4	100.00%	0	0	335	367	91.28%	28.21%	-0.61	-1.37	No
Nov-02	4	4	100.00%			378	404	93.56%	24.54%	-0.52	-1.32	No
Dec-02	4	4	100.00%			293	319	91.85%	27.36%	-0.59	-1.36	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

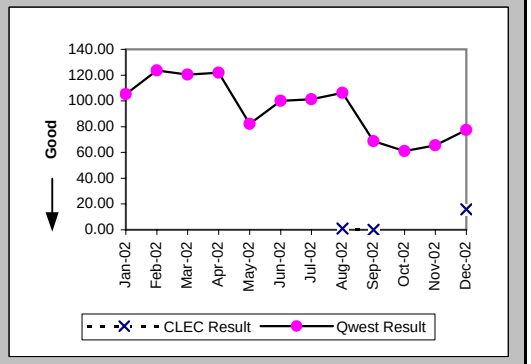
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	201	225	89.33%	30.87%	-0.49	-1.3	No
Feb-02	2	2	100.00%	0	0	268	283	94.70%	22.40%	-0.33	-1.2	No
Mar-02	3	4	75.00%	0	0	300	326	92.02%	27.09%	0.99	-0.4	No
Apr-02	4	4	100.00%	0	0	306	332	92.17%	26.87%	-0.58	-1.35	No
May-02	3	4	75.00%	0	0	314	335	93.73%	24.24%	1.14	-0.31	No
Jun-02	6	6	100.00%	0	0	261	301	86.71%	33.95%	-0.95	-1.58	No
Jul-02	6	6	100.00%	0	0	273	288	94.79%	22.22%	-0.57	-1.35	No
Aug-02	6	6	100.00%	0	0	294	326	90.18%	29.75%	-0.8	-1.49	No
Sep-02	4	4	100.00%	0	0	306	324	94.44%	22.91%	-0.48	-1.29	No
Oct-02	4	4	100.00%	0	0	344	367	93.73%	24.24%	-0.51	-1.31	No
Nov-02	4	4	100.00%	0	0	380	404	94.06%	23.64%	-0.5	-1.3	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

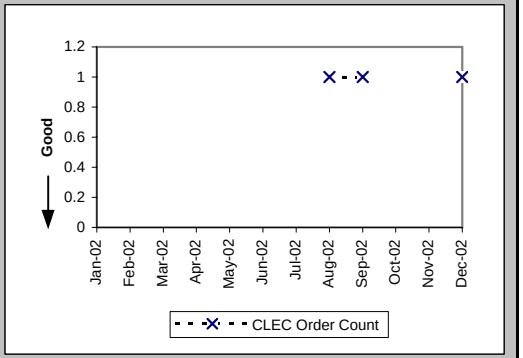
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6845	65	105.31	158.78			
Feb-02						7051	57	123.70	167.51			
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02	3	3	1.00	0	0	8186	77	106.31	169.70	-1.05	-1.64	No
Sep-02	0	1	0.00	0	0	4679	68	68.81	148.27	-0.46	-1.28	No
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02	16	1	16.00	0	0	4953	64	77.39	162.12	-0.38	-1.23	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

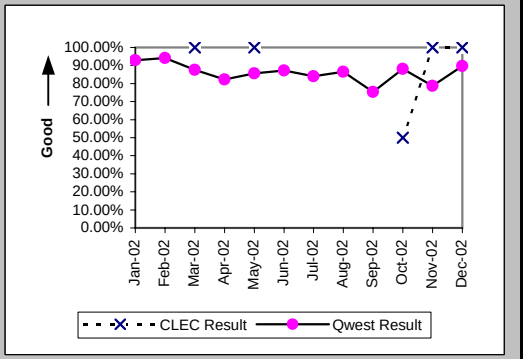
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	1
Sep-02	1
Oct-02	
Nov-02	
Dec-02	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

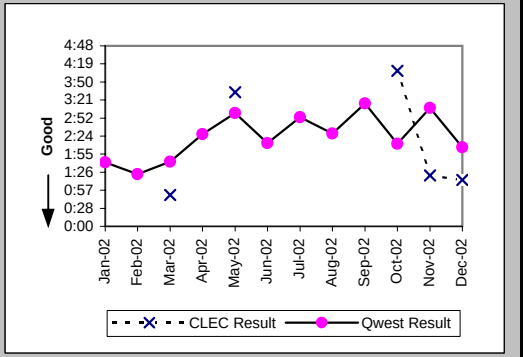
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						181	195	92.82%	25.81%			
Feb-02						130	138	94.20%	23.37%			
Mar-02	3	3	100.00%	0	0	106	121	87.60%	32.95%	-0.64	-1.39	No
Apr-02						126	153	82.35%	38.12%			
May-02	1	1	100.00%	0	0	120	140	85.71%	34.99%	-0.41	-1.25	No
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02	1	2	50.00%	0	0	134	152	88.16%	32.31%	1.17	-0.29	No
Nov-02	1	1	100.00%	0	0	81	103	78.64%	40.98%	-0.52	-1.32	No
Dec-02	2	2	100.00%	1	0	114	127	89.76%	30.31%	-0.47	-1.29	No



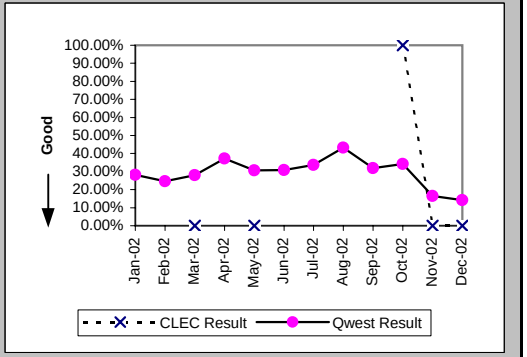
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						332:51	195	1:42	1:45			
Feb-02						190:57	138	1:23	1:26			
Mar-02	2:29	3	0:50	0	0	207:52	121	1:43	2:05	-0.73	-1.44	No
Apr-02						373:39	153	2:27	2:55			
May-02	3:34	1	3:34	0	0	421:50	140	3:01	13:58	1.03	-0.37	No
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02	8:16	2	4:08	0	0	333:15	152	2:12	2:17	1.24	-0.24	No
Nov-02	1:21	1	1:21	0	0	324:07	103	3:09	6:35	-0.27	-1.17	No
Dec-02	2:29	2	1:14	1	0	266:29	127	2:06	1:49	-0.66	-1.4	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

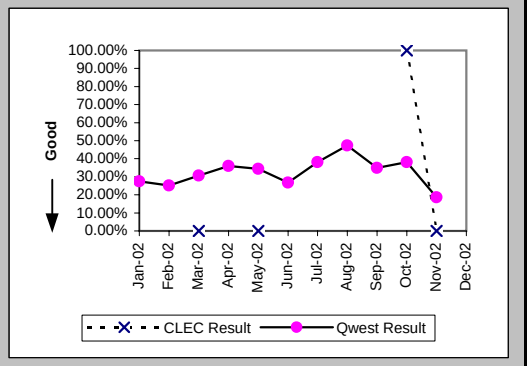
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	195	28.21%	45.00%			
Feb-02						34	138	24.64%	43.09%			
Mar-02	0	3	0.00%	0	0	34	121	28.10%	44.95%	-1.07	-1.65	No
Apr-02						57	153	37.25%	48.35%			
May-02	0	1	0.00%	0	0	43	140	30.71%	46.13%	-0.66	-1.4	No
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02	2	2	100.00%	0	0	52	152	34.21%	47.44%	1.6	-0.03	No
Nov-02	0	1	0.00%	0	0	17	103	16.50%	37.12%	-0.44	-1.27	No
Dec-02	0	2	0.00%	1	0	18	127	14.17%	34.88%	-0.57	-1.35	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

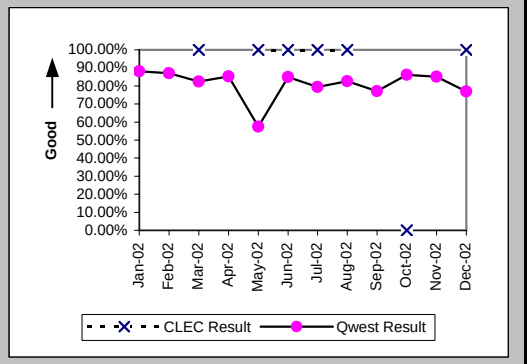
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						39	142	27.46%	44.63%			
Feb-02						24	95	25.26%	43.45%			
Mar-02	0	1	0.00%	0	0	26	85	30.59%	46.08%	-0.66	-1.4	No
Apr-02						41	114	35.96%	47.99%			
May-02	0	1	0.00%	0	0	34	99	34.34%	47.49%	-0.72	-1.44	No
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02	2	2	100.00%	0	0	42	110	38.18%	48.58%	1.48	-0.1	No
Nov-02	0	1	0.00%	0	0	14	75	18.67%	38.96%	-0.48	-1.29	No
Dec-02												



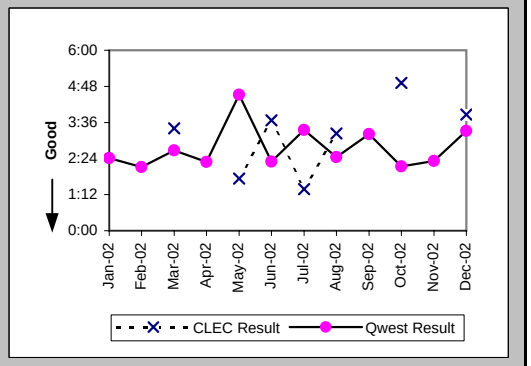
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						103	117	88.03%	32.46%			
Feb-02						127	146	86.99%	33.65%			
Mar-02	1	1	100.00%	0	0	127	154	82.47%	38.02%	-0.46	-1.28	No
Apr-02						133	156	85.26%	35.45%			
May-02	1	1	100.00%	0	0	136	237	57.38%	49.45%	-0.86	-1.52	No
Jun-02	1	1	100.00%	0	0	141	166	84.94%	35.77%	-0.42	-1.26	No
Jul-02	1	1	100.00%	0	0	163	205	79.51%	40.36%	-0.51	-1.31	No
Aug-02	2	2	100.00%	0	0	166	201	82.59%	37.92%	-0.65	-1.39	No
Sep-02						145	188	77.13%	42.00%			
Oct-02	0	1	0.00%	0	0	168	195	86.15%	34.54%	1.49	-0.1	No
Nov-02						114	134	85.07%	35.63%			
Dec-02	1	1	100.00%	0	0	110	143	76.92%	42.13%	-0.55	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

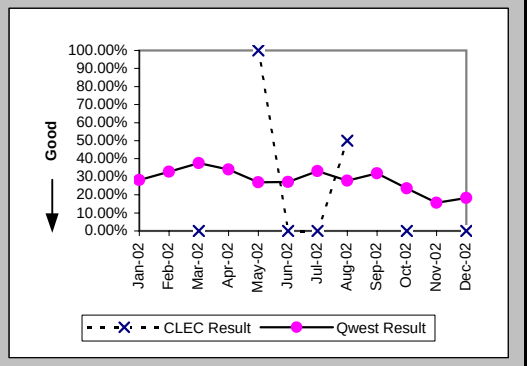
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						283:11	117	2:25	3:44			
Feb-02						308:01	146	2:07	2:37			
Mar-02	3:24	1	3:24	0	0	411:37	154	2:40	3:39	0.64	-0.61	No
Apr-02						356:30	156	2:17	3:06			
May-02	1:44	1	1:44	0	0	1069:43	237	4:31	3:57	-0.7	-1.43	No
Jun-02	3:40	1	3:40	0	0	382:15	166	2:18	2:37	1.03	-0.37	No
Jul-02	1:23	1	1:23	0	0	685:22	205	3:21	10:32	-0.19	-1.11	No
Aug-02	6:29	2	3:14	0	0	491:21	201	2:27	2:33	0.64	-0.61	No
Sep-02						605:15	188	3:13	3:52			
Oct-02	4:55	1	4:55	0	0	417:23	195	2:08	2:13	1.28	-0.22	No
Nov-02						309:43	134	2:19	2:20			
Dec-02	3:52	1	3:52	0	0	474:52	143	3:19	4:09	0.66	-0.6	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

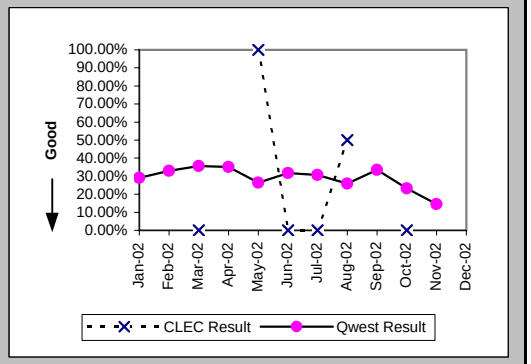
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						33	117	28.21%	45.00%			
Feb-02						48	146	32.88%	46.98%			
Mar-02	0	1	0.00%	0	0	58	154	37.66%	48.45%	-0.77	-1.47	No
Apr-02						53	156	33.97%	47.36%			
May-02	1	1	100.00%	0	0	64	237	27.00%	44.40%	1.11	-0.33	No
Jun-02	0	1	0.00%	0	0	45	166	27.11%	44.45%	-0.61	-1.37	No
Jul-02	0	1	0.00%	0	0	68	205	33.17%	47.08%	-0.7	-1.43	No
Aug-02	1	2	50.00%	0	0	56	201	27.86%	44.83%	0.57	-0.65	No
Sep-02						60	188	31.91%	46.61%			
Oct-02	0	1	0.00%	0	0	46	195	23.59%	42.46%	-0.55	-1.34	No
Nov-02						21	134	15.67%	36.35%			
Dec-02	0	1	0.00%	0	0	26	143	18.18%	38.57%	-0.47	-1.29	No



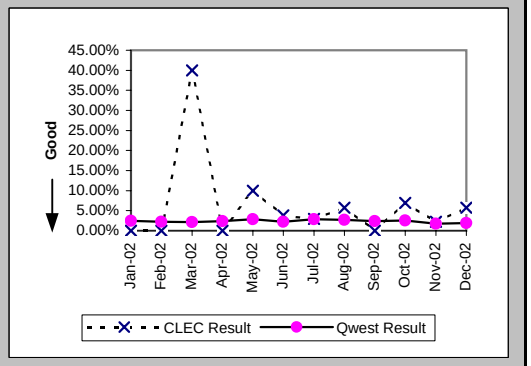
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	79	29.11%	45.43%			
Feb-02						37	112	33.04%	47.03%			
Mar-02	0	1	0.00%	0	0	40	112	35.71%	47.92%	-0.74	-1.45	No
Apr-02						41	117	35.04%	47.71%			
May-02	1	1	100.00%	0	0	53	200	26.50%	44.13%	1.12	-0.32	No
Jun-02	0	1	0.00%	0	0	39	123	31.71%	46.53%	-0.68	-1.41	No
Jul-02	0	1	0.00%	0	0	45	147	30.61%	46.09%	-0.66	-1.4	No
Aug-02	1	2	50.00%	0	0	40	154	25.97%	43.85%	0.63	-0.62	No
Sep-02						48	143	33.57%	47.22%			
Oct-02	0	1	0.00%	0	0	32	138	23.19%	42.20%	-0.55	-1.33	No
Nov-02						14	96	14.58%	35.29%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

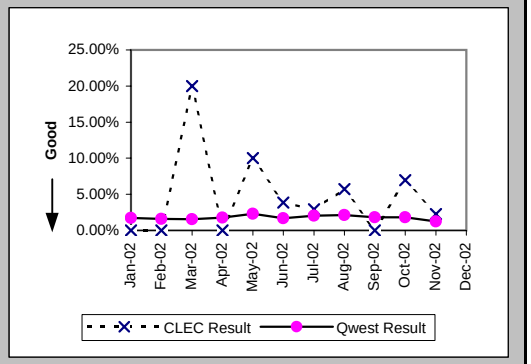
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	4	0.00%	0	0	312	12757	2.45%	15.45%	-0.32	-1.19	No
Feb-02	0	5	0.00%	0	0	284	12807	2.22%	14.73%	-0.34	-1.2	No
Mar-02	4	10	40.00%	0	0	275	12850	2.14%	14.47%	4.13	1.51	Yes
Apr-02	0	14	0.00%	0	0	309	13036	2.37%	15.21%	-0.58	-1.35	No
May-02	2	20	10.00%	0	0	377	13055	2.89%	16.75%	1.52	-0.08	No
Jun-02	1	26	3.85%	0	0	299	13179	2.27%	14.89%	0.57	-0.66	No
Jul-02	1	34	2.94%	0	0	386	13375	2.89%	16.74%	0.13	-0.92	No
Aug-02	2	35	5.71%	2	0	365	13487	2.71%	16.23%	1.01	-0.38	No
Sep-02	0	37	0.00%	0	0	326	13527	2.41%	15.34%	-0.95	-1.58	No
Oct-02	3	43	6.98%	0	0	347	13686	2.54%	15.72%	1.57	-0.04	No
Nov-02	1	44	2.27%	0	0	237	13754	1.72%	13.01%	0.36	-0.78	No
Dec-02	3	52	5.77%	1	0	270	13822	1.95%	13.84%	1.66	0.01	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

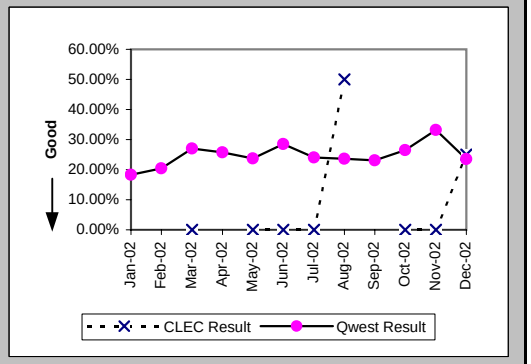
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	4	0.00%	0	0	221	12757	1.73%	13.05%	-0.27	-1.16	No
Feb-02	0	5	0.00%	0	0	207	12807	1.62%	12.61%	-0.29	-1.17	No
Mar-02	2	10	20.00%	0	0	197	12850	1.53%	12.29%	2.59	0.57	Yes
Apr-02	0	14	0.00%	0	0	231	13036	1.77%	13.19%	-0.5	-1.31	No
May-02	2	20	10.00%	0	0	299	13055	2.29%	14.96%	1.73	0.05	Yes
Jun-02	1	26	3.85%	0	0	224	13179	1.70%	12.93%	0.78	-0.52	No
Jul-02	1	34	2.94%	0	0	273	13375	2.04%	14.14%	0.44	-0.74	No
Aug-02	2	35	5.71%	2	0	285	13487	2.11%	14.38%	1.27	-0.23	No
Sep-02	0	37	0.00%	0	0	246	13527	1.82%	13.36%	-0.83	-1.5	No
Oct-02	3	43	6.98%	0	0	248	13686	1.81%	13.34%	1.97	0.2	Yes
Nov-02	1	44	2.27%	0	0	171	13754	1.24%	11.08%	0.62	-0.62	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

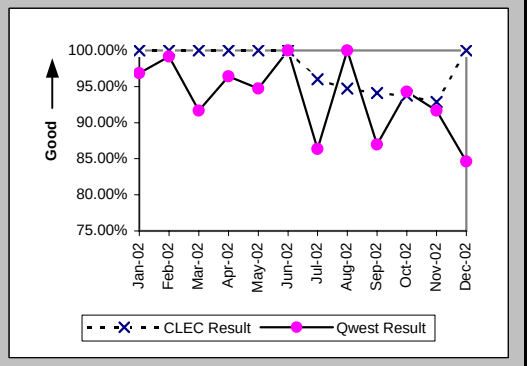
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						70	382	18.32%	38.69%			
Feb-02						73	357	20.45%	40.33%			
Mar-02	0	4	0.00%	0	0	102	377	27.06%	44.42%	-1.21	-1.74	No
Apr-02						107	416	25.72%	43.71%			
May-02	0	2	0.00%	0	0	117	494	23.68%	42.51%	-0.79	-1.48	No
Jun-02	0	1	0.00%	0	0	119	418	28.47%	45.13%	-0.63	-1.38	No
Jul-02	0	1	0.00%	0	0	122	508	24.02%	42.72%	-0.56	-1.34	No
Aug-02	2	4	50.00%	0	0	113	478	23.64%	42.49%	1.08	-0.34	No
Sep-02						98	424	23.11%	42.16%			
Oct-02	0	3	0.00%	0	0	125	472	26.48%	44.12%	-1.04	-1.63	No
Nov-02	0	1	0.00%	0	0	118	355	33.24%	47.11%	-0.7	-1.43	No
Dec-02	1	4	25.00%	0	0	83	353	23.51%	42.41%	0.1	-0.94	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

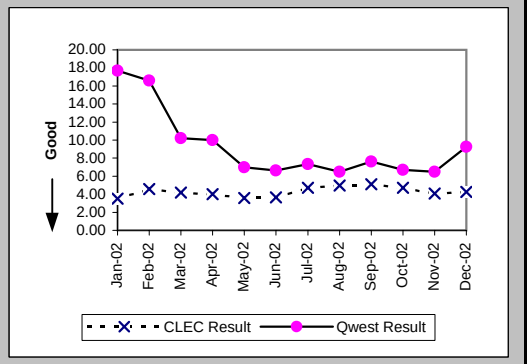
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	10	10	100.00%	0	0	31	32	96.88%	17.40%	-0.5	-1.3	No
Feb-02	16	16	100.00%	1	0	116	117	99.15%	9.21%	-0.35	-1.21	No
Mar-02	15	15	100.00%	0	0	33	36	91.67%	27.64%	-0.98	-1.6	No
Apr-02	20	20	100.00%	0	0	27	28	96.43%	18.56%	-0.66	-1.4	No
May-02	7	7	100.00%	0	0	36	38	94.74%	22.33%	-0.57	-1.35	No
Jun-02	12	12	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
Jul-02	24	25	96.00%	0	0	19	22	86.36%	34.32%	-0.96	-1.58	No
Aug-02	18	19	94.74%	0	0	28	28	100.00%	N/A	N/A	-0.5	No
Sep-02	16	17	94.12%	0	0	40	46	86.96%	33.68%	-0.75	-1.46	No
Oct-02	15	16	93.75%	0	0	33	35	94.29%	23.21%	0.04	-0.97	No
Nov-02	13	14	92.86%	0	0	22	24	91.67%	27.64%	-0.13	-1.08	No
Dec-02	20	20	100.00%	0	0	33	39	84.62%	36.08%	-1.55	-1.94	No



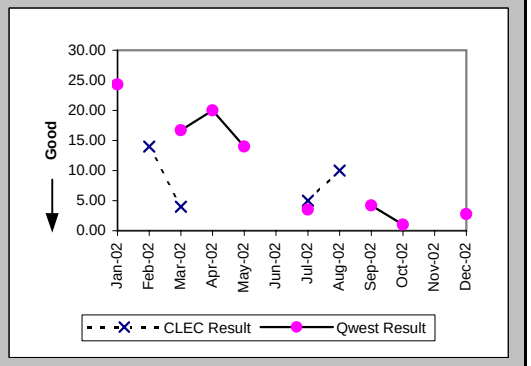
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	35	10	3.50	0	0	531	30	17.70	17.86	-2.18	-2.32	No
Feb-02	64	14	4.57	3	0	1926	116	16.60	8.88	-4.79	-3.91	No
Mar-02	46	11	4.18	4	0	398	39	10.21	13.33	-1.32	-1.8	No
Apr-02	72	18	4.00	3	0	260	26	10.00	8.31	-2.36	-2.43	No
May-02	25	7	3.57	0	0	252	36	7.00	5.05	-1.64	-2	No
Jun-02	33	9	3.67	3	0	199	30	6.63	2.71	-2.88	-2.75	No
Jul-02	104	22	4.73	3	0	154	21	7.33	4.27	-2	-2.22	No
Aug-02	94	19	4.95	0	0	182	28	6.50	5.05	-1.03	-1.63	No
Sep-02	87	17	5.12	0	0	351	46	7.63	5.36	-1.65	-2	No
Oct-02	71	15	4.73	1	0	208	31	6.71	7.34	-0.86	-1.52	No
Nov-02	49	12	4.08	2	0	143	22	6.50	4.15	-1.62	-1.99	No
Dec-02	64	15	4.27	5	0	333	36	9.25	5.12	-3.17	-2.93	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

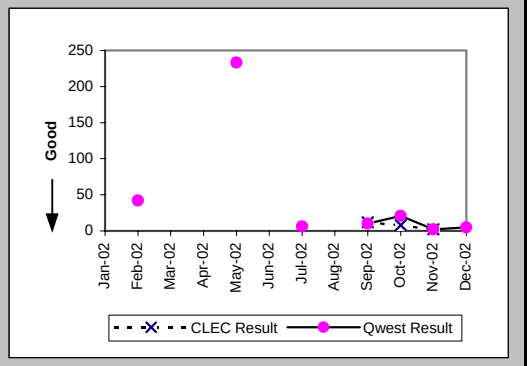
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						73	3	24.33	25.17			
Feb-02	14	1	14.00	0	0							
Mar-02	4	1	4.00	0	0	117	7	16.71	22.77	-0.52	-1.32	No
Apr-02						20	1	20.00				
May-02						14	1	14.00				
Jun-02												
Jul-02	10	2	5.00	0	0	7	2	3.50	2.12	0.82	-0.5	No
Aug-02	20	2	10.00	0	0							
Sep-02						21	5	4.20	2.17			
Oct-02						1	1	1.00				
Nov-02												
Dec-02						11	4	2.75	1.71			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

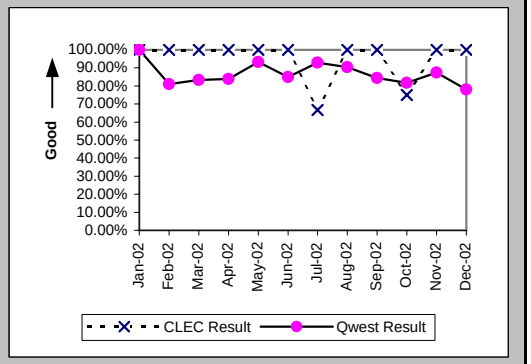
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						42	1	42.00				
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02	12	1	12.00	0	0	10	1	10.00				
Oct-02	8	1	8.00	0	0	21	1	21.00				
Nov-02	2	1	2.00	0	0	4	2	2.00	1.41	0	-1	No
Dec-02						10	2	5.00	4.24			



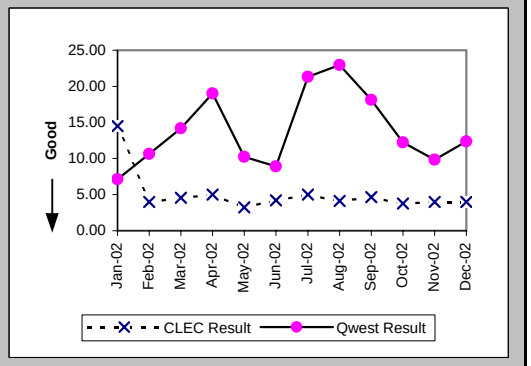
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	1	0	29	29	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	30	37	81.08%	39.17%	-0.8	-1.49	No
Mar-02	7	7	100.00%	0	0	25	30	83.33%	37.27%	-1.07	-1.65	No
Apr-02	2	2	100.00%	0	0	26	31	83.87%	36.78%	-0.6	-1.37	No
May-02	5	5	100.00%	0	0	41	44	93.18%	25.21%	-0.57	-1.35	No
Jun-02	6	6	100.00%	0	0	34	40	85.00%	35.71%	-0.96	-1.58	No
Jul-02	2	3	66.67%	0	0	26	28	92.86%	25.75%	1.08	-0.34	No
Aug-02	7	7	100.00%	0	0	38	42	90.48%	29.35%	-0.79	-1.48	No
Sep-02	3	3	100.00%	0	0	43	51	84.31%	36.37%	-0.73	-1.44	No
Oct-02	3	4	75.00%	0	0	49	60	81.67%	38.69%	0.3	-0.82	No
Nov-02	4	4	100.00%	0	0	28	32	87.50%	33.07%	-0.71	-1.43	No
Dec-02	2	2	100.00%	0	0	39	50	78.00%	41.42%	-0.74	-1.45	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

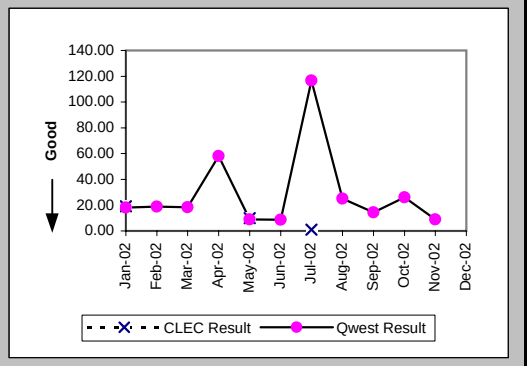
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	29	2	14.50	0	0	186	26	7.15	6.27	1.25	-0.24	No
Feb-02	12	3	4.00	0	0	383	36	10.64	10.00	-1.1	-1.67	No
Mar-02	32	7	4.57	0	0	411	29	14.17	19.84	-1.15	-1.7	No
Apr-02	10	2	5.00	0	0	552	29	19.03	47.65	-0.4	-1.24	No
May-02	13	4	3.25	1	0	440	43	10.23	13.56	-0.99	-1.6	No
Jun-02	21	5	4.20	1	0	347	39	8.90	8.26	-1.2	-1.73	No
Jul-02	10	2	5.00	1	0	618	29	21.31	58.03	-0.38	-1.23	No
Aug-02	29	7	4.14	0	0	965	42	22.98	75.85	-0.61	-1.37	No
Sep-02	14	3	4.67	0	0	907	50	18.14	70.23	-0.32	-1.2	No
Oct-02	15	4	3.75	0	0	710	58	12.24	13.85	-1.19	-1.72	No
Nov-02	12	3	4.00	1	0	305	31	9.84	8.49	-1.14	-1.69	No
Dec-02	8	2	4.00	0	0	605	49	12.35	13.62	-0.85	-1.52	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

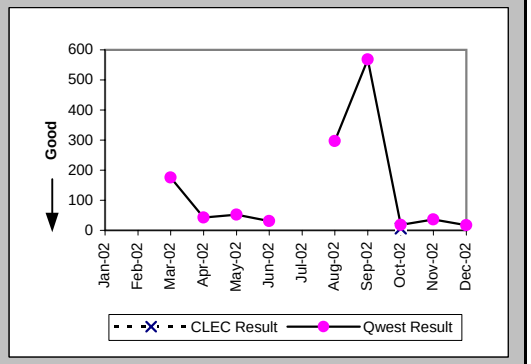
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	19	1	19.00	0	0	18	1	18.00				
Feb-02						132	7	18.86	9.65			
Mar-02						92	5	18.40	15.57			
Apr-02						290	5	58.00	104.67			
May-02	10	1	10.00	0	0	18	2	9.00	1.41	-3.72	-3.26	No
Jun-02						43	5	8.60	4.16			
Jul-02	1	1	1.00	0	0	350	3	116.67	145.64	-0.69	-1.42	No
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												



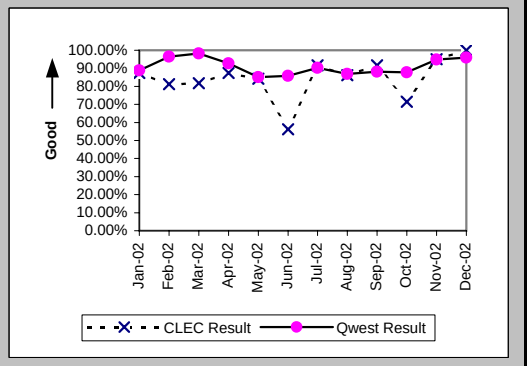
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02	12	2	6.00	0	0	177	10	17.70	8.88	-1.7	-2.03	No
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

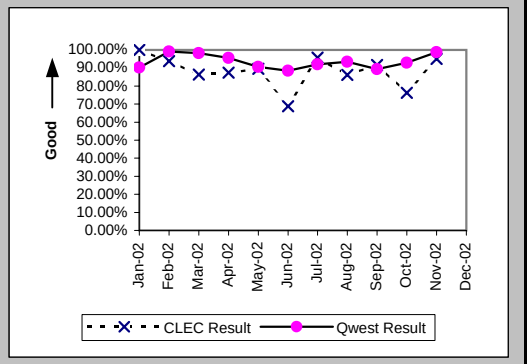
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	14	16	87.50%	0	0	64	72	88.89%	31.43%	0.17	-0.89	No
Feb-02	13	16	81.25%	0	0	108	112	96.43%	18.56%	2.04	0.24	Yes
Mar-02	18	22	81.82%	0	0	113	115	98.26%	13.07%	2.71	0.65	Yes
Apr-02	21	24	87.50%	0	0	63	68	92.65%	26.10%	0.73	-0.55	No
May-02	16	19	84.21%	0	0	63	74	85.14%	35.57%	0.11	-0.94	No
Jun-02	9	16	56.25%	0	0	67	78	85.90%	34.80%	2.5	0.52	Yes
Jul-02	22	24	91.67%	0	0	56	62	90.32%	29.57%	-0.19	-1.11	No
Aug-02	25	29	86.21%	0	0	53	61	86.89%	33.76%	0.09	-0.95	No
Sep-02	22	24	91.67%	0	0	74	84	88.10%	32.38%	-0.48	-1.29	No
Oct-02	15	21	71.43%	0	0	86	98	87.76%	32.78%	1.76	0.07	Yes
Nov-02	19	20	95.00%			74	78	94.87%	22.06%	-0.02	-1.01	No
Dec-02	20	20	100.00%			71	74	95.95%	19.72%	-0.82	-1.5	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

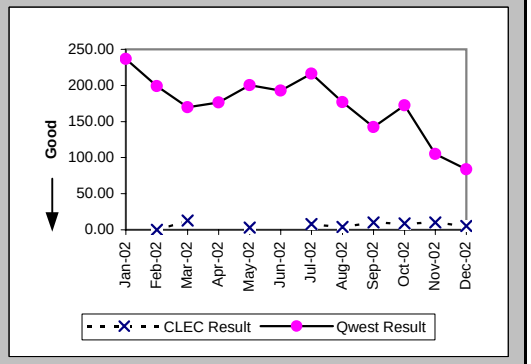
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	0	0	65	72	90.28%	29.63%	-1.19	-1.72	No
Feb-02	15	16	93.75%	0	0	111	112	99.11%	9.41%	1.18	-0.28	No
Mar-02	19	22	86.36%	0	0	113	115	98.26%	13.07%	2.17	0.32	Yes
Apr-02	21	24	87.50%	0	0	65	68	95.59%	20.54%	1.27	-0.23	No
May-02	17	19	89.47%	0	0	67	74	90.54%	29.27%	0.15	-0.91	No
Jun-02	11	16	68.75%	0	0	69	78	88.46%	31.95%	1.84	0.12	Yes
Jul-02	23	24	95.83%	0	0	57	62	91.94%	27.23%	-0.6	-1.36	No
Aug-02	25	29	86.21%	0	0	57	61	93.44%	24.75%	1.06	-0.35	No
Sep-02	22	24	91.67%	0	0	75	84	89.29%	30.93%	-0.33	-1.2	No
Oct-02	16	21	76.19%	0	0	91	98	92.86%	25.75%	2.05	0.24	Yes
Nov-02	19	20	95.00%	0	0	77	78	98.72%	11.25%	0.82	-0.5	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

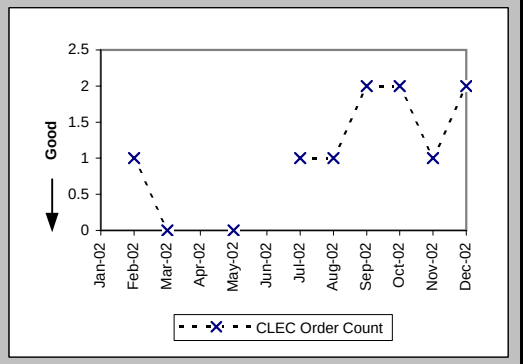
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						10406	44	236.50	200.71			
Feb-02	0	1	0.00	0	0	9149	46	198.89	189.59	-1.04	-1.63	No
Mar-02	13	1	13.00	0	0	7810	46	169.78	163.14	-0.95	-1.58	No
Apr-02						8302	47	176.64	162.59			
May-02	3	1	3.00	0	0	7808	39	200.21	171.77	-1.13	-1.69	No
Jun-02						7321	38	192.66	173.86			
Jul-02	8	1	8.00	0	0	6928	32	216.50	177.51	-1.16	-1.7	No
Aug-02	4	1	4.00	0	0	7605	43	176.86	193.10	-0.88	-1.54	No
Sep-02	20	2	10.00	0	0	3980	28	142.14	178.20	-1.01	-1.62	No
Oct-02	18	2	9.00	0	0	3789	22	172.23	189.45	-1.17	-1.71	No
Nov-02	10	1	10.00	0	0	2204	21	104.95	100.61	-0.92	-1.56	No
Dec-02	11	2	5.50	0	0	1427	17	83.94	83.77	-1.25	-1.76	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

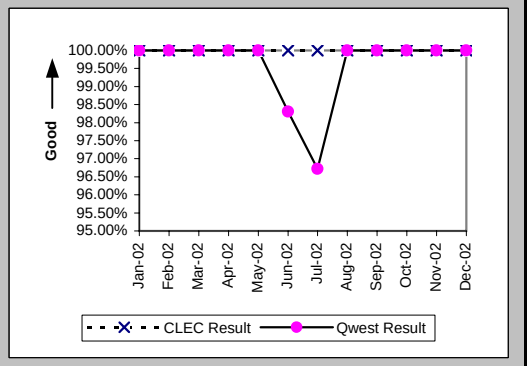
Date	CLEC Order Count
Jan-02	
Feb-02	1
Mar-02	0
Apr-02	
May-02	0
Jun-02	
Jul-02	1
Aug-02	1
Sep-02	2
Oct-02	2
Nov-02	1
Dec-02	2



Checklist #4 - Unbundled Loop - ISDN Capable Repair

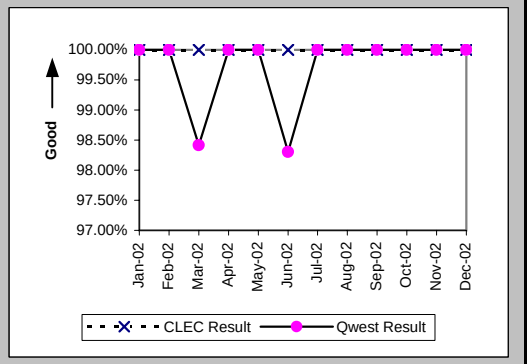
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	7	100.00%	1	0	83	83	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Mar-02	11	11	100.00%	1	0	61	61	100.00%	N/A	N/A	N/A	
Apr-02	10	10	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	67	67	100.00%	N/A	N/A	N/A	
Jun-02	12	12	100.00%	3	0	58	59	98.31%	12.91%	-0.41	-1.25	No
Jul-02	13	13	100.00%	0	0	59	61	96.72%	17.81%	-0.6	-1.37	No
Aug-02	21	21	100.00%	1	0	67	67	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	10	10	100.00%	1	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	3	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	



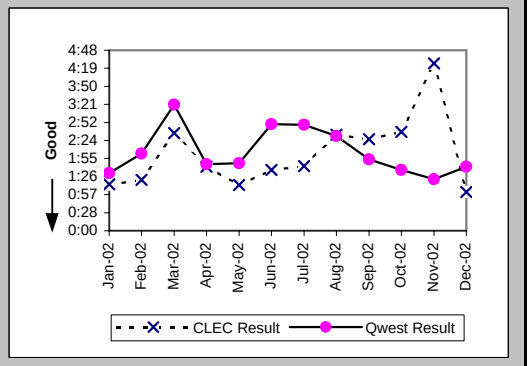
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	7	100.00%	1	0	84	84	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Mar-02	11	11	100.00%	1	0	62	63	98.41%	12.50%	-0.39	-1.24	No
Apr-02	11	11	100.00%	2	0	49	49	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	68	68	100.00%	N/A	N/A	N/A	
Jun-02	12	12	100.00%	3	0	58	59	98.31%	12.91%	-0.41	-1.25	No
Jul-02	14	14	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Aug-02	21	21	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	14	14	100.00%	1	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	3	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

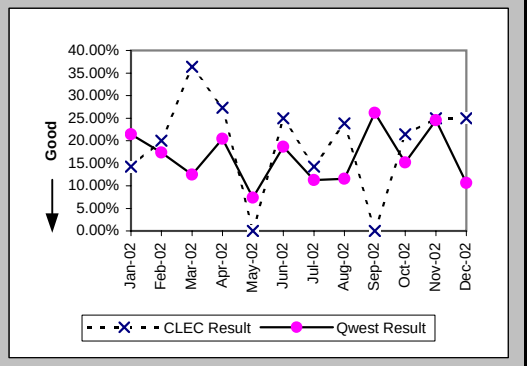
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	8:36	7	1:14	1	0	128:45	84	1:32	2:28	-0.31	-1.19	No
Feb-02	6:46	5	1:21	1	0	140:53	69	2:03	2:27	-0.61	-1.37	No
Mar-02	28:36	11	2:36	1	0	210:39	63	3:21	14:16	-0.16	-1.1	No
Apr-02	18:37	11	1:42	2	0	86:54	49	1:46	3:36	-0.07	-1.04	No
May-02	3:38	3	1:13	1	0	121:57	68	1:48	2:33	-0.39	-1.24	No
Jun-02	19:22	12	1:37	3	0	167:37	59	2:50	7:01	-0.55	-1.34	No
Jul-02	24:01	14	1:43	0	0	174:33	62	2:49	5:09	-0.72	-1.44	No
Aug-02	53:38	21	2:33	1	0	173:39	69	2:31	4:22	0.18	-0.89	No
Sep-02	7:18	3	2:26	2	0	123:05	65	1:54	2:15	0.65	-0.6	No
Oct-02	36:45	14	2:38	1	0	106:18	66	1:37	2:49	0.93	-0.44	No
Nov-02	17:48	4	4:27	3	0	78:22	57	1:22	2:50	1.48	-0.1	No
Dec-02	4:09	4	1:02	2	0	79:36	47	1:42	2:25	-0.52	-1.32	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

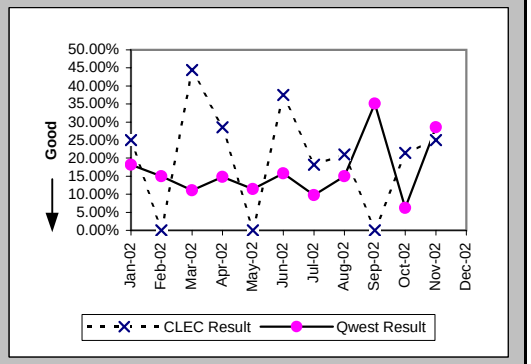
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	7	14.29%	1	0	18	84	21.43%	41.03%	-0.44	-1.27	No
Feb-02	1	5	20.00%	1	0	12	69	17.39%	37.90%	0.15	-0.91	No
Mar-02	4	11	36.36%	1	0	8	64	12.50%	33.07%	1.79	0.09	Yes
Apr-02	3	11	27.27%	2	0	10	49	20.41%	40.30%	0.48	-0.71	No
May-02	0	3	0.00%	1	0	5	68	7.35%	26.10%	-0.48	-1.29	No
Jun-02	3	12	25.00%	3	0	11	59	18.64%	38.95%	0.49	-0.7	No
Jul-02	2	14	14.29%	0	0	7	62	11.29%	31.65%	0.32	-0.81	No
Aug-02	5	21	23.81%	1	0	8	69	11.59%	32.02%	1.32	-0.2	No
Sep-02	0	3	0.00%	2	0	17	65	26.15%	43.95%	-1.01	-1.61	No
Oct-02	3	14	21.43%	1	0	10	66	15.15%	35.86%	0.57	-0.66	No
Nov-02	1	4	25.00%	3	0	14	57	24.56%	43.05%	0.01	-0.99	No
Dec-02	1	4	25.00%	2	0	5	47	10.64%	30.83%	0.71	-0.57	No



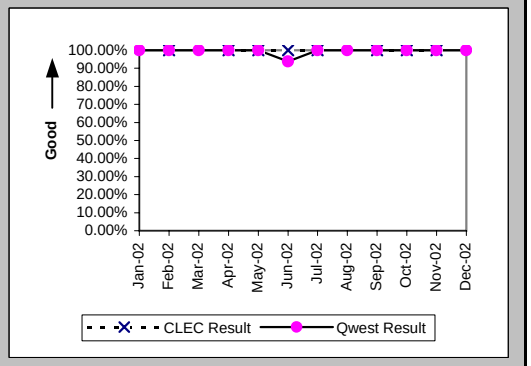
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	4	25.00%	1	0	8	44	18.18%	38.57%	0.29	-0.82	No
Feb-02	0	3	0.00%	1	0	6	40	15.00%	35.71%	-0.7	-1.43	No
Mar-02	4	9	44.44%	1	0	3	27	11.11%	31.43%	1.94	0.18	Yes
Apr-02	2	7	28.57%	2	0	4	27	14.81%	35.52%	0.77	-0.53	No
May-02	0	2	0.00%	1	0	4	35	11.43%	31.82%	-0.49	-1.3	No
Jun-02	3	8	37.50%	3	0	6	38	15.79%	36.46%	1.28	-0.22	No
Jul-02	2	11	18.18%	0	0	4	41	9.76%	29.67%	0.72	-0.56	No
Aug-02	4	19	21.05%	1	0	6	40	15.00%	35.71%	0.55	-0.66	No
Sep-02	0	3	0.00%	2	0	13	37	35.14%	47.74%	-1.23	-1.75	No
Oct-02	3	14	21.43%	1	0	2	32	6.25%	24.21%	1.37	-0.17	No
Nov-02	1	4	25.00%	3	0	6	21	28.57%	45.18%	-0.14	-1.09	No
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

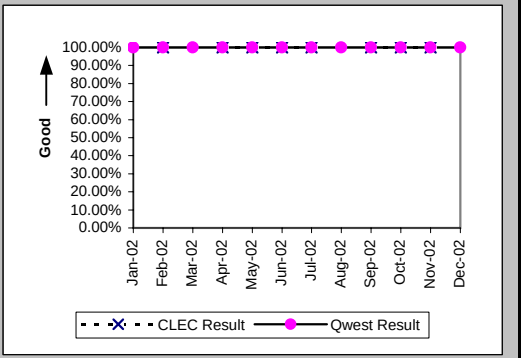
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						16	16	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						12	12	100.00%	0.00%			
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	15	16	93.75%	24.21%	-0.54	-1.33	No
Jul-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						18	18	100.00%	0.00%			
Sep-02	3	3	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Dec-02						14	14	100.00%	0.00%			



Checklist #4 - Unbundled Loop - ISDN Capable Repair

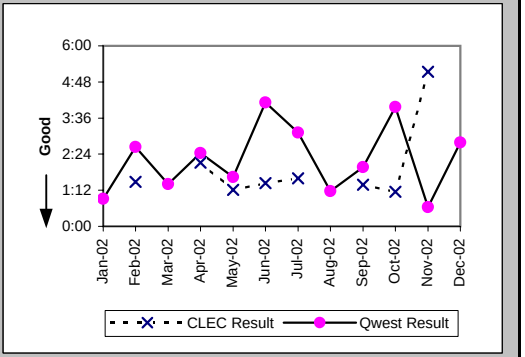
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						16	16	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						12	12	100.00%	0.00%			
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						18	18	100.00%	0.00%			
Sep-02	3	3	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Dec-02						14	14	100.00%	0.00%			



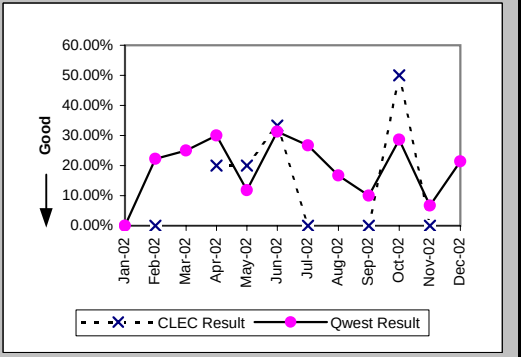
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						14:43	16	0:55	1:34			
Feb-02	1:29	1	1:29	1	0	23:45	9	2:38	2:16	-0.48	-1.29	No
Mar-02						16:52	12	1:24	1:14			
Apr-02	10:36	5	2:07	0	0	24:23	10	2:26	5:45	-0.1	-1.06	No
May-02	6:03	5	1:13	0	0	27:39	17	1:38	3:03	-0.27	-1.16	No
Jun-02	8:33	6	1:26	1	0	65:51	16	4:07	6:35	-0.85	-1.52	No
Jul-02	6:24	4	1:36	0	0	46:49	15	3:07	4:47	-0.57	-1.34	No
Aug-02						21:01	18	1:10	1:13			
Sep-02	4:08	3	1:23	2	0	19:45	10	1:58	2:27	-0.37	-1.23	No
Oct-02	6:54	6	1:09	0	0	27:45	7	3:58	3:44	-1.36	-1.82	No
Nov-02	20:32	4	5:08	0	0	9:25	15	0:38	0:51	3.72	1.26	Yes
Dec-02						39:02	14	2:47	3:01			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

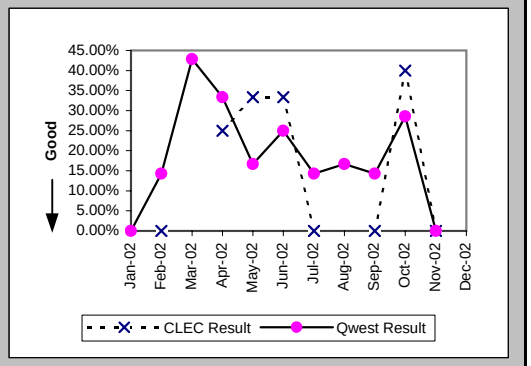
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	16	0.00%	0.00%			
Feb-02	0	1	0.00%	1	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Mar-02						3	12	25.00%	43.30%			
Apr-02	1	5	20.00%	0	0	3	10	30.00%	45.83%	-0.4	-1.24	No
May-02	1	5	20.00%	0	0	2	17	11.76%	32.22%	0.36	-0.78	No
Jun-02	2	6	33.33%	1	0	5	16	31.25%	46.35%	0.03	-0.98	No
Jul-02	0	4	0.00%	0	0	4	15	26.67%	44.22%	-1.07	-1.65	No
Aug-02						3	18	16.67%	37.27%			
Sep-02	0	3	0.00%	2	0	1	10	10.00%	30.00%	-0.51	-1.31	No
Oct-02	3	6	50.00%	0	0	2	7	28.57%	45.18%	0.66	-0.6	No
Nov-02	0	4	0.00%	0	0	1	15	6.67%	24.94%	-0.47	-1.29	No
Dec-02						3	14	21.43%	41.03%			



Checklist #4 - Unbundled Loop - ISDN Capable Repair

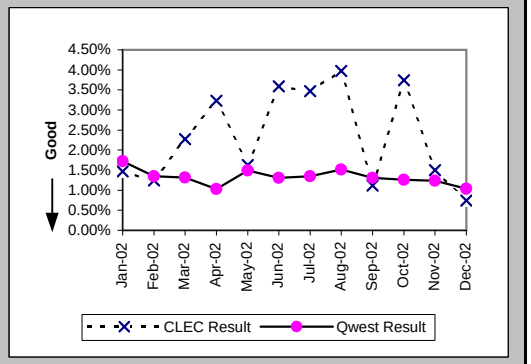
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	12	0.00%	0.00%			
Feb-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Mar-02						3	7	42.86%	49.49%			
Apr-02	1	4	25.00%	0	0	2	6	33.33%	47.14%	-0.27	-1.17	No
May-02	1	3	33.33%	0	0	1	6	16.67%	37.27%	0.34	-0.79	No
Jun-02	2	6	33.33%	1	0	3	12	25.00%	43.30%	0.21	-0.87	No
Jul-02	0	2	0.00%	0	0	1	7	14.29%	34.99%	-0.51	-1.31	No
Aug-02						2	12	16.67%	37.27%			
Sep-02	0	1	0.00%	2	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02	2	5	40.00%	0	0	2	7	28.57%	45.18%	0.29	-0.82	No
Nov-02	0	3	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Dec-02												



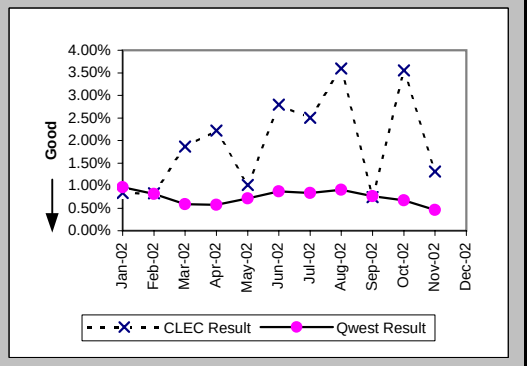
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	478	1.46%	2	0	100	5803	1.72%	13.01%	-0.42	-1.25	No
Feb-02	6	482	1.24%	2	0	78	5769	1.35%	11.55%	-0.2	-1.12	No
Mar-02	11	483	2.28%	1	0	76	5783	1.31%	11.39%	1.64	0	No
Apr-02	16	495	3.23%	2	0	59	5724	1.03%	10.10%	3.63	1.21	Yes
May-02	8	492	1.63%	1	0	85	5708	1.49%	12.11%	0.28	-0.83	No
Jun-02	18	501	3.59%	4	0	75	5747	1.31%	11.35%	4.33	1.63	Yes
Jul-02	18	519	3.47%	0	0	77	5723	1.35%	11.52%	4.02	1.44	Yes
Aug-02	21	528	3.98%	1	0	87	5730	1.52%	12.23%	4.42	1.69	Yes
Sep-02	6	538	1.12%	4	0	75	5734	1.31%	11.36%	-0.38	-1.23	No
Oct-02	20	535	3.74%	1	0	73	5804	1.26%	11.14%	4.93	2	Yes
Nov-02	8	534	1.50%	3	0	72	5824	1.24%	11.05%	0.52	-0.68	No
Dec-02	4	539	0.74%	3	0	61	5880	1.04%	10.13%	-0.65	-1.39	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

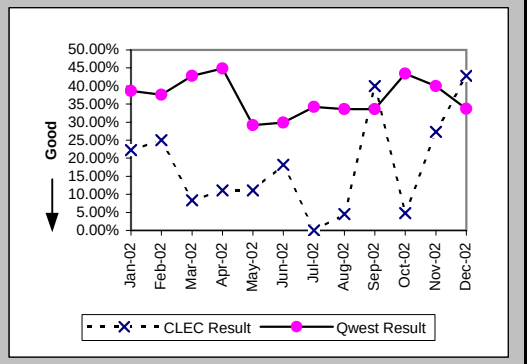
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	478	0.84%	2	0	56	5803	0.97%	9.78%	-0.28	-1.17	No
Feb-02	4	482	0.83%	2	0	47	5769	0.81%	8.99%	0.09	-0.94	No
Mar-02	9	483	1.86%	1	0	34	5783	0.59%	7.65%	2.76	0.68	Yes
Apr-02	11	495	2.22%	2	0	33	5724	0.58%	7.57%	3.42	1.08	Yes
May-02	5	492	1.02%	1	0	41	5708	0.72%	8.44%	0.76	-0.54	No
Jun-02	14	501	2.79%	4	0	50	5747	0.87%	9.29%	4.45	1.7	Yes
Jul-02	13	519	2.50%	0	0	48	5723	0.84%	9.12%	3.99	1.42	Yes
Aug-02	19	528	3.60%	1	0	52	5730	0.91%	9.48%	6.24	2.79	Yes
Sep-02	4	538	0.74%	4	0	44	5734	0.77%	8.73%	-0.06	-1.04	No
Oct-02	19	535	3.55%	1	0	39	5804	0.67%	8.17%	7.8	3.74	Yes
Nov-02	7	534	1.31%	3	0	27	5824	0.46%	6.79%	2.76	0.68	Yes
Dec-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

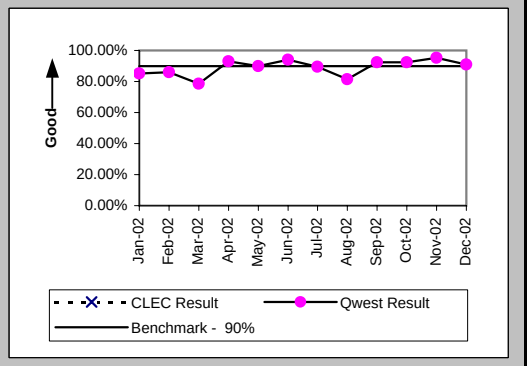
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	9	22.22%	0	0	63	163	38.65%	48.69%	-0.99	-1.6	No
Feb-02	2	8	25.00%	0	0	47	125	37.60%	48.44%	-0.71	-1.43	No
Mar-02	1	12	8.33%	0	0	57	133	42.86%	49.49%	-2.31	-2.41	No
Apr-02	2	18	11.11%	0	0	48	107	44.86%	49.74%	-2.66	-2.62	No
May-02	1	9	11.11%	0	0	35	120	29.17%	45.45%	-1.15	-1.7	No
Jun-02	4	22	18.18%	0	0	32	107	29.91%	45.78%	-1.09	-1.67	No
Jul-02	0	18	0.00%	0	0	40	117	34.19%	47.43%	-2.85	-2.73	No
Aug-02	1	22	4.55%	0	0	44	131	33.59%	47.23%	-2.67	-2.62	No
Sep-02	4	10	40.00%	0	0	38	113	33.63%	47.24%	0.4	-0.76	No
Oct-02	1	21	4.76%	0	0	56	129	43.41%	49.56%	-3.31	-3.01	No
Nov-02	3	11	27.27%	0	0	48	120	40.00%	48.99%	-0.82	-1.5	No
Dec-02	3	7	42.86%	0	0	31	92	33.70%	47.27%	0.47	-0.72	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

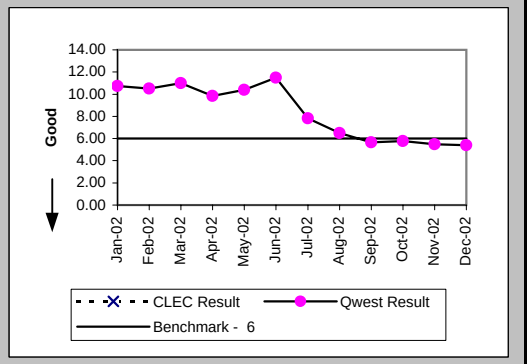
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						63	74	85.14%	35.57%			
Feb-02						43	50	86.00%	34.70%			
Mar-02						44	56	78.57%	41.03%			
Apr-02						67	72	93.06%	25.42%			
May-02						72	80	90.00%	30.00%			
Jun-02						62	66	93.94%	23.86%			
Jul-02						85	95	89.47%	30.69%			
Aug-02						66	81	81.48%	38.84%			
Sep-02						73	79	92.41%	26.49%			
Oct-02						72	78	92.31%	26.65%			
Nov-02						60	63	95.24%	21.30%			
Dec-02						50	55	90.91%	28.75%			



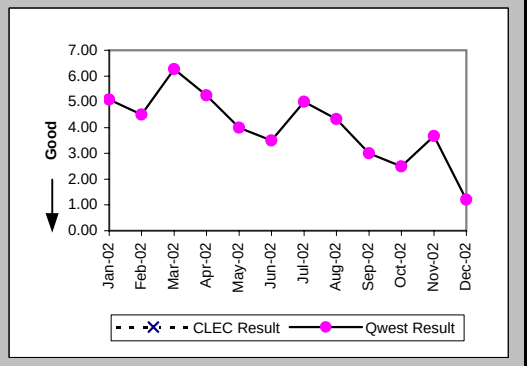
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						806	75	10.75	4.60			
Feb-02						526	50	10.52	2.80			
Mar-02						616	56	11.00	5.69			
Apr-02						709	72	9.85	3.79			
May-02						831	80	10.39	3.42			
Jun-02						758	66	11.48	4.43			
Jul-02						744	95	7.83	4.38			
Aug-02						526	81	6.49	3.26			
Sep-02						448	79	5.67	2.04			
Oct-02						450	78	5.77	2.54			
Nov-02						345	63	5.48	2.25			
Dec-02						303	56	5.41	2.19			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

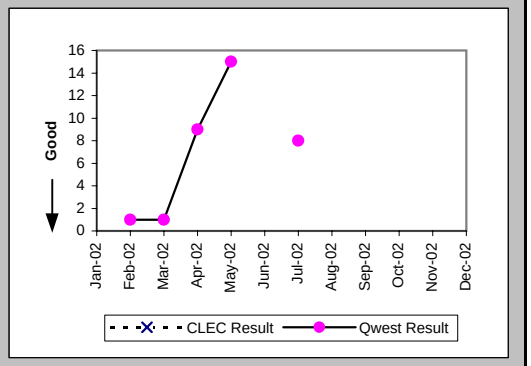
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	11	5.09	4.57			
Feb-02						27	6	4.50	2.43			
Mar-02						69	11	6.27	7.54			
Apr-02						21	4	5.25	4.19			
May-02						28	7	4.00	3.16			
Jun-02						14	4	3.50	1.73			
Jul-02						45	9	5.00	2.96			
Aug-02						65	15	4.33	5.74			
Sep-02						18	6	3.00	2.76			
Oct-02						15	6	2.50	1.76			
Nov-02						11	3	3.67	4.62			
Dec-02						6	5	1.20	0.45			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

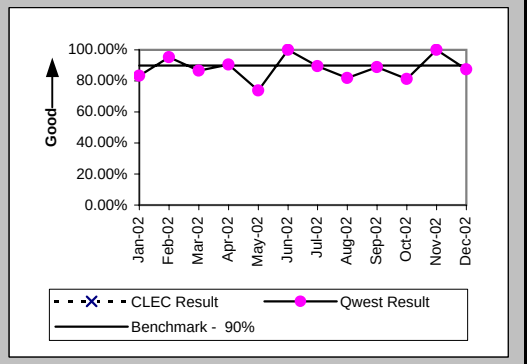
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						1	1	1.00				
Mar-02						1	1	1.00				
Apr-02						9	1	9.00				
May-02						15	1	15.00				
Jun-02												
Jul-02						8	1	8.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



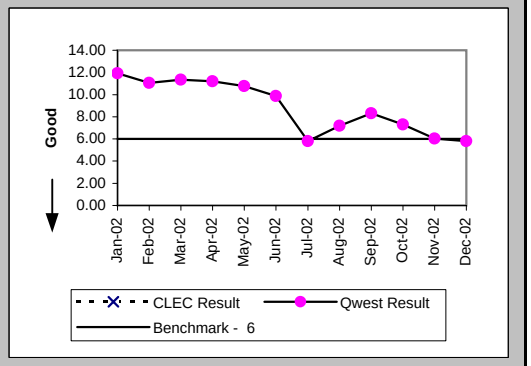
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						10	12	83.33%	37.27%			
Feb-02						20	21	95.24%	21.30%			
Mar-02						13	15	86.67%	33.99%			
Apr-02						19	21	90.48%	29.35%			
May-02						17	23	73.91%	43.91%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						17	19	89.47%	30.69%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						13	16	81.25%	39.03%			
Nov-02						23	23	100.00%	0.00%			
Dec-02						14	16	87.50%	33.07%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

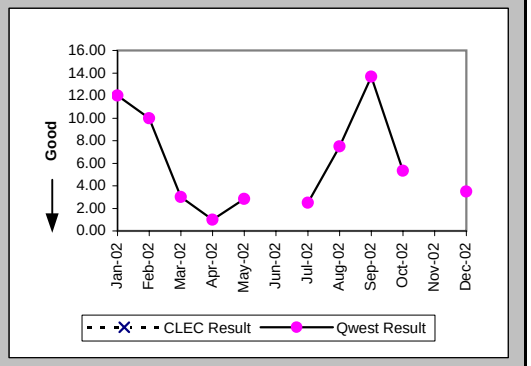
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						143	12	11.92	7.93			
Feb-02						232	21	11.05	3.01			
Mar-02						170	15	11.33	1.54			
Apr-02						235	21	11.19	3.11			
May-02						248	23	10.78	4.19			
Jun-02						207	21	9.86	3.69			
Jul-02						110	19	5.79	1.99			
Aug-02						79	11	7.18	5.72			
Sep-02						158	19	8.32	9.59			
Oct-02						117	16	7.31	2.96			
Nov-02						139	23	6.04	1.58			
Dec-02						93	16	5.81	1.42			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

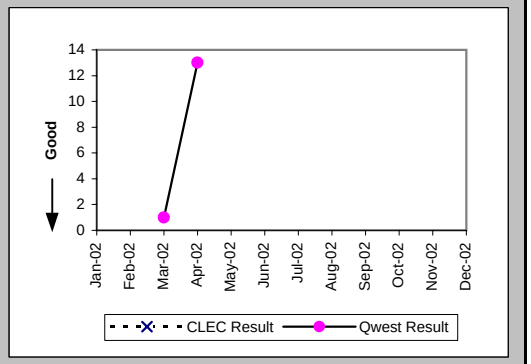
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						24	2	12.00	15.56			
Feb-02						10	1	10.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						17	6	2.83	1.47			
Jun-02												
Jul-02						5	2	2.50	2.12			
Aug-02						15	2	7.50	9.19			
Sep-02						41	3	13.67	20.21			
Oct-02						16	3	5.33	4.04			
Nov-02												
Dec-02						7	2	3.50	0.71			



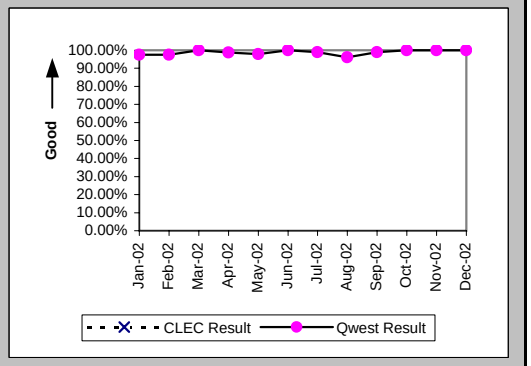
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02						13	1	13.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

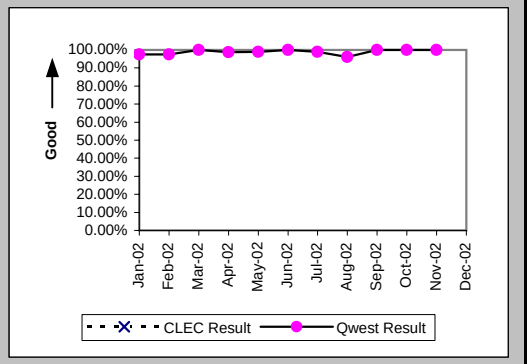
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						80	82	97.56%	15.43%			
Feb-02						77	79	97.47%	15.71%			
Mar-02						71	71	100.00%	0.00%			
Apr-02						81	82	98.78%	10.98%			
May-02						96	98	97.96%	14.14%			
Jun-02						95	95	100.00%	0.00%			
Jul-02						100	101	99.01%	9.90%			
Aug-02						99	103	96.12%	19.32%			
Sep-02						94	95	98.95%	10.21%			
Oct-02						96	96	100.00%	0.00%			
Nov-02						90	90	100.00%	0.00%			
Dec-02						79	79	100.00%	0.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

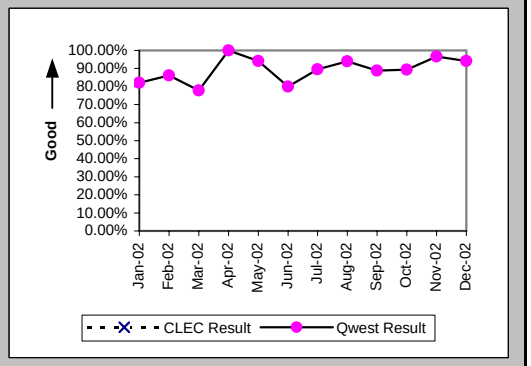
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						80	82	97.56%	15.43%			
Feb-02						77	79	97.47%	15.71%			
Mar-02						71	71	100.00%	0.00%			
Apr-02						81	82	98.78%	10.98%			
May-02						97	98	98.98%	10.05%			
Jun-02						95	95	100.00%	0.00%			
Jul-02						100	101	99.01%	9.90%			
Aug-02						99	103	96.12%	19.32%			
Sep-02						95	95	100.00%	0.00%			
Oct-02						96	96	100.00%	0.00%			
Nov-02						90	90	100.00%	0.00%			
Dec-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

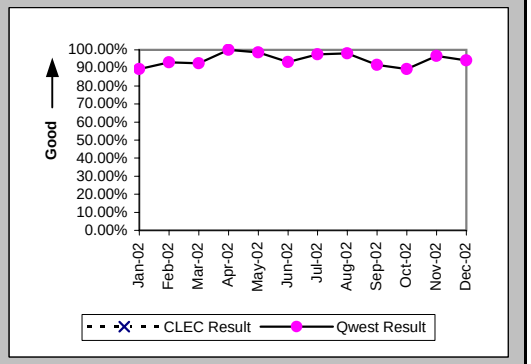
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	28	82.14%	38.30%			
Feb-02						25	29	86.21%	34.48%			
Mar-02						21	27	77.78%	41.57%			
Apr-02						24	24	100.00%	0.00%			
May-02						65	69	94.20%	23.37%			
Jun-02						24	30	80.00%	40.00%			
Jul-02						34	38	89.47%	30.69%			
Aug-02						47	50	94.00%	23.75%			
Sep-02						32	36	88.89%	31.43%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			



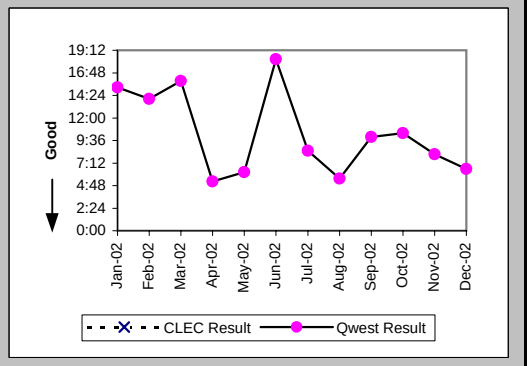
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						25	28	89.29%	30.93%			
Feb-02						27	29	93.10%	25.34%			
Mar-02						25	27	92.59%	26.19%			
Apr-02						24	24	100.00%	0.00%			
May-02						68	69	98.55%	11.95%			
Jun-02						28	30	93.33%	24.94%			
Jul-02						38	39	97.44%	15.81%			
Aug-02						49	50	98.00%	14.00%			
Sep-02						33	36	91.67%	27.64%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

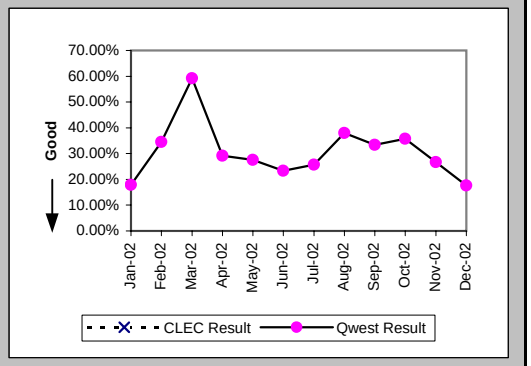
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						427:23	28	15:16	26:14			
Feb-02						406:41	29	14:01	25:42			
Mar-02						429:58	27	15:55	16:18			
Apr-02						125:39	24	5:14	7:13			
May-02						429:49	69	6:14	11:16			
Jun-02						547:11	30	18:14	34:08			
Jul-02						331:59	39	8:31	17:36			
Aug-02						277:38	50	5:33	9:50			
Sep-02						358:49	36	9:58	16:47			
Oct-02						290:58	28	10:24	18:26			
Nov-02						244:07	30	8:08	16:36			
Dec-02						111:59	17	6:35	14:02			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

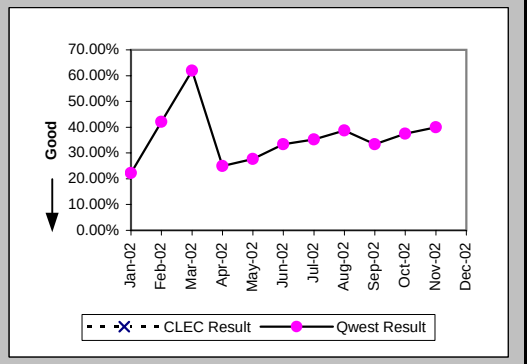
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	28	17.86%	38.30%			
Feb-02						10	29	34.48%	47.53%			
Mar-02						16	27	59.26%	49.14%			
Apr-02						7	24	29.17%	45.45%			
May-02						19	69	27.54%	44.67%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	39	25.64%	43.67%			
Aug-02						19	50	38.00%	48.54%			
Sep-02						12	36	33.33%	47.14%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						8	30	26.67%	44.22%			
Dec-02						3	17	17.65%	38.12%			



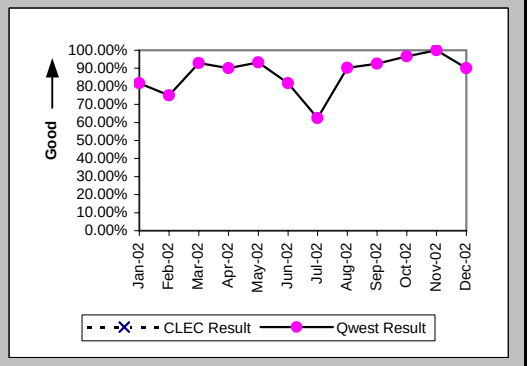
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	18	22.22%	41.57%			
Feb-02						8	19	42.11%	49.37%			
Mar-02						13	21	61.90%	48.56%			
Apr-02						3	12	25.00%	43.30%			
May-02						13	47	27.66%	44.73%			
Jun-02						6	18	33.33%	47.14%			
Jul-02						6	17	35.29%	47.79%			
Aug-02						12	31	38.71%	48.71%			
Sep-02						5	15	33.33%	47.14%			
Oct-02						6	16	37.50%	48.41%			
Nov-02						8	20	40.00%	48.99%			
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

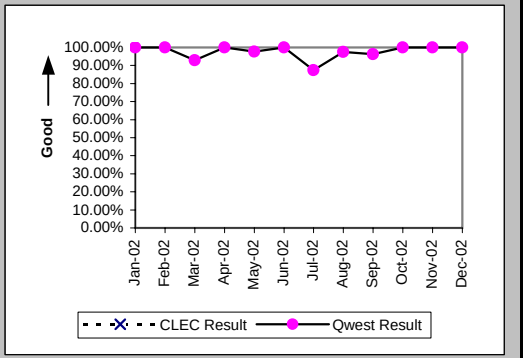
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	22	81.82%	38.57%			
Feb-02						12	16	75.00%	43.30%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						9	10	90.00%	30.00%			
May-02						42	45	93.33%	24.94%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	16	62.50%	48.41%			
Aug-02						37	41	90.24%	29.67%			
Sep-02						25	27	92.59%	26.19%			
Oct-02						29	30	96.67%	17.95%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						9	10	90.00%	30.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

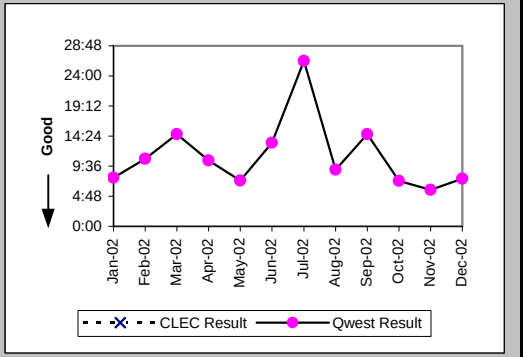
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						22	22	100.00%	0.00%			
Feb-02						16	16	100.00%	0.00%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						10	10	100.00%	0.00%			
May-02						44	45	97.78%	14.74%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						14	16	87.50%	33.07%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						30	30	100.00%	0.00%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						10	10	100.00%	0.00%			



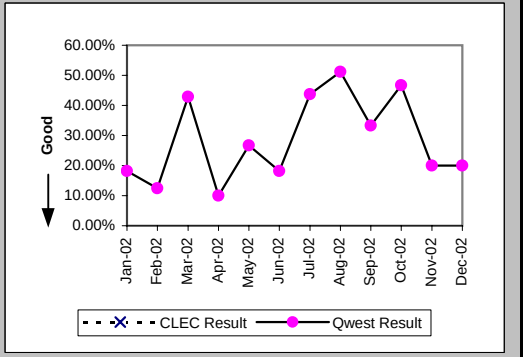
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						170:30	22	7:45	10:52			
Feb-02						172:29	16	10:47	10:48			
Mar-02						206:03	14	14:43	18:36			
Apr-02						105:05	10	10:30	10:35			
May-02						329:15	45	7:19	13:34			
Jun-02						146:33	11	13:19	11:33			
Jul-02						422:48	16	26:25	29:23			
Aug-02						371:17	41	9:03	17:40			
Sep-02						397:14	27	14:43	26:37			
Oct-02						217:51	30	7:16	9:02			
Nov-02						116:36	20	5:50	8:06			
Dec-02						76:17	10	7:38	12:37			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

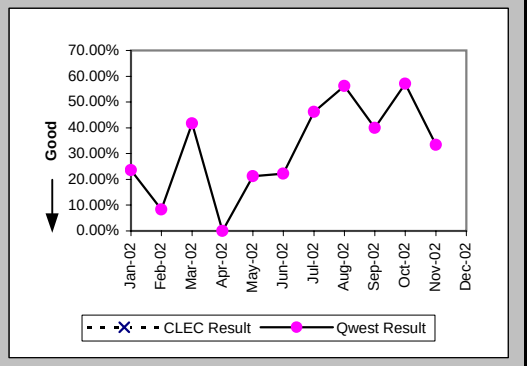
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	22	18.18%	38.57%			
Feb-02						2	16	12.50%	33.07%			
Mar-02						6	14	42.86%	49.49%			
Apr-02						1	10	10.00%	30.00%			
May-02						12	45	26.67%	44.22%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						7	16	43.75%	49.61%			
Aug-02						21	41	51.22%	49.99%			
Sep-02						9	27	33.33%	47.14%			
Oct-02						14	30	46.67%	49.89%			
Nov-02						4	20	20.00%	40.00%			
Dec-02						2	10	20.00%	40.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

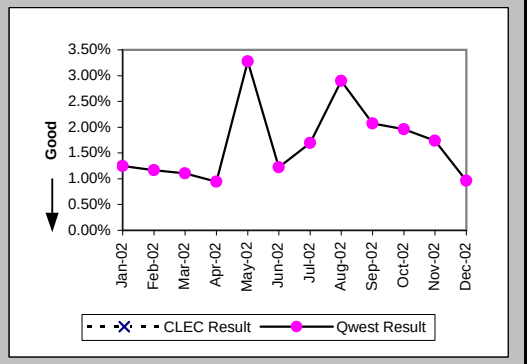
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	17	23.53%	42.42%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						5	12	41.67%	49.30%			
Apr-02						0	6	0.00%	0.00%			
May-02						7	33	21.21%	40.88%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						6	13	46.15%	49.85%			
Aug-02						9	16	56.25%	49.61%			
Sep-02						6	15	40.00%	48.99%			
Oct-02						8	14	57.14%	49.49%			
Nov-02						3	9	33.33%	47.14%			
Dec-02												



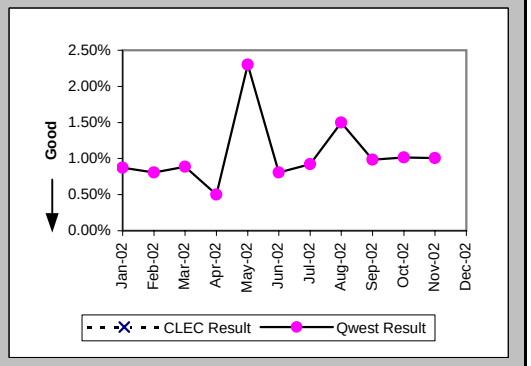
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						50	4010	1.25%	11.10%			
Feb-02						45	3849	1.17%	10.75%			
Mar-02						41	3714	1.10%	10.45%			
Apr-02						34	3603	0.94%	9.67%			
May-02						114	3476	3.28%	17.81%			
Jun-02						41	3355	1.22%	10.99%			
Jul-02						55	3248	1.69%	12.90%			
Aug-02						91	3139	2.90%	16.78%			
Sep-02						63	3043	2.07%	14.24%			
Oct-02						58	2956	1.96%	13.87%			
Nov-02						50	2878	1.74%	13.07%			
Dec-02						27	2816	0.96%	9.74%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

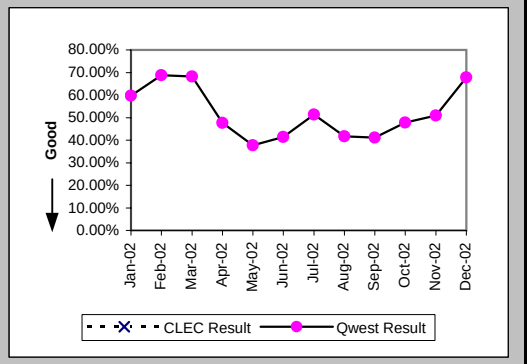
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						35	4010	0.87%	9.30%			
Feb-02						31	3849	0.81%	8.94%			
Mar-02						33	3714	0.89%	9.38%			
Apr-02						18	3603	0.50%	7.05%			
May-02						80	3476	2.30%	15.00%			
Jun-02						27	3355	0.80%	8.93%			
Jul-02						30	3248	0.92%	9.57%			
Aug-02						47	3139	1.50%	12.14%			
Sep-02						30	3043	0.99%	9.88%			
Oct-02						30	2956	1.01%	10.02%			
Nov-02						29	2878	1.01%	9.99%			
Dec-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

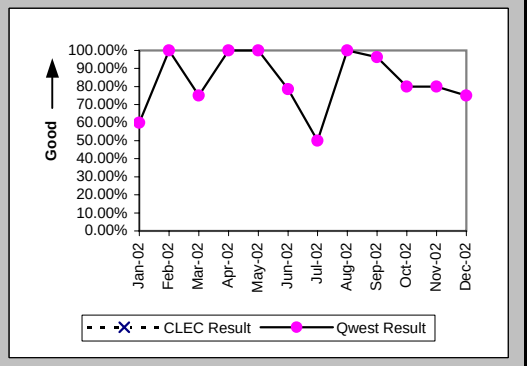
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						74	124	59.68%	49.05%			
Feb-02						99	144	68.75%	46.35%			
Mar-02						88	129	68.22%	46.56%			
Apr-02						31	65	47.69%	49.95%			
May-02						69	183	37.70%	48.46%			
Jun-02						29	70	41.43%	49.26%			
Jul-02						58	113	51.33%	49.98%			
Aug-02						65	156	41.67%	49.30%			
Sep-02						44	107	41.12%	49.21%			
Oct-02						53	111	47.75%	49.95%			
Nov-02						52	102	50.98%	49.99%			
Dec-02						57	84	67.86%	46.70%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

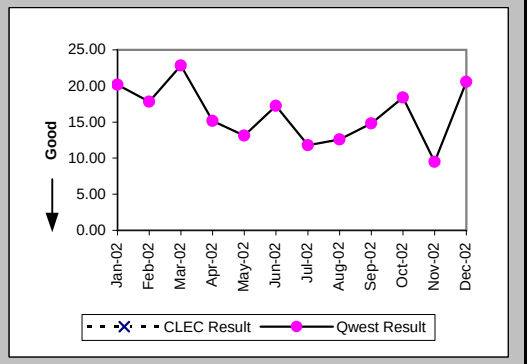
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	5	60.00%	48.99%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			



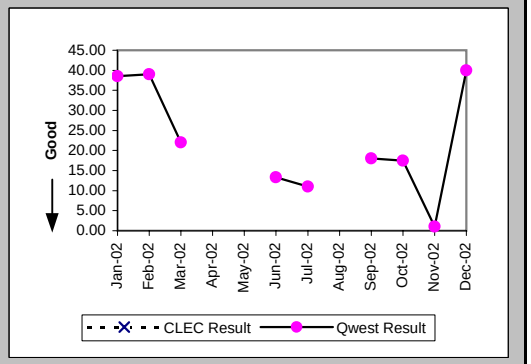
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						262	13	20.15	17.30			
Feb-02						107	6	17.83	19.64			
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02						414	28	14.79	3.33			
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

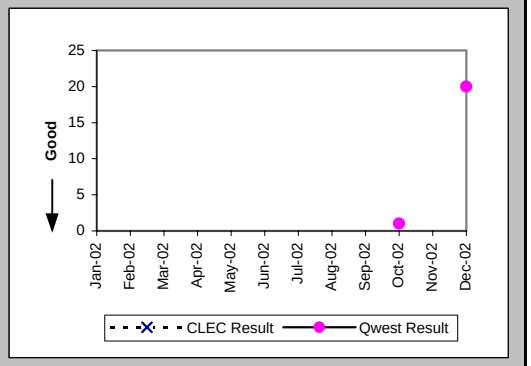
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						77	2	38.50	36.06			
Feb-02						39	1	39.00				
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

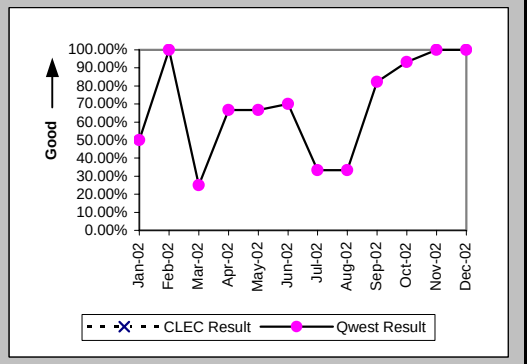
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			



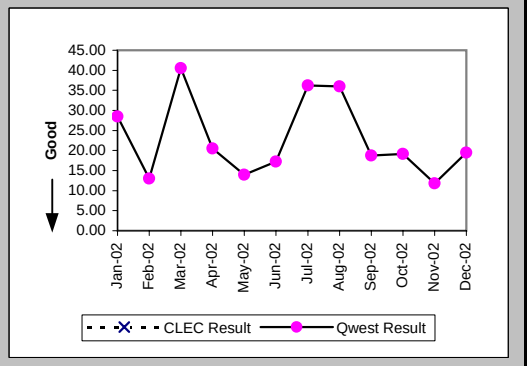
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						14	17	82.35%	38.12%			
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

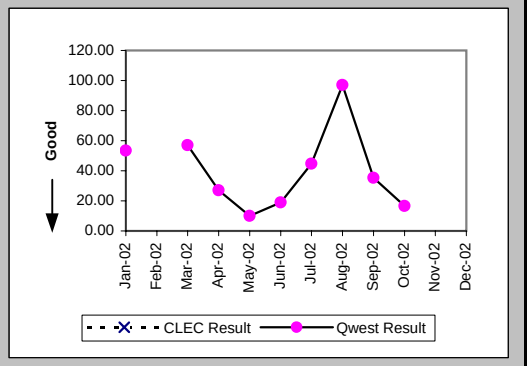
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						399	14	28.50	24.62			
Feb-02						52	4	13.00	8.25			
Mar-02						284	7	40.57	35.96			
Apr-02						164	8	20.50	12.28			
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02						288	8	36.00	40.67			
Sep-02						432	23	18.78	25.56			
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

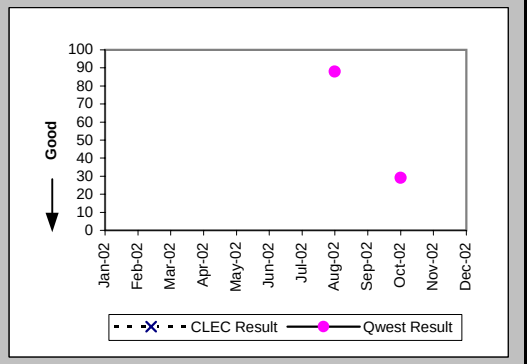
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						107	2	53.50	14.85			
Feb-02												
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												



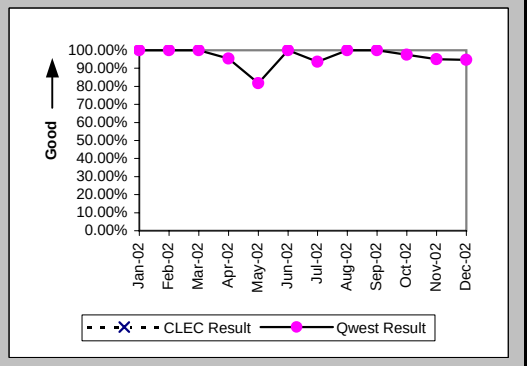
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

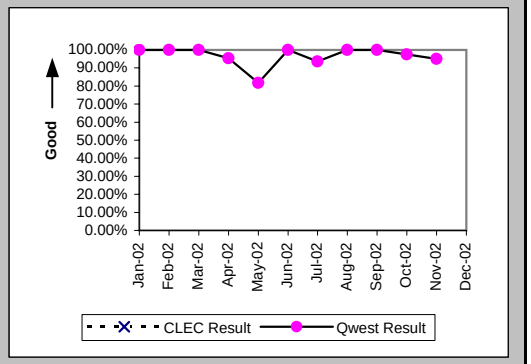
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						28	28	100.00%	0.00%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

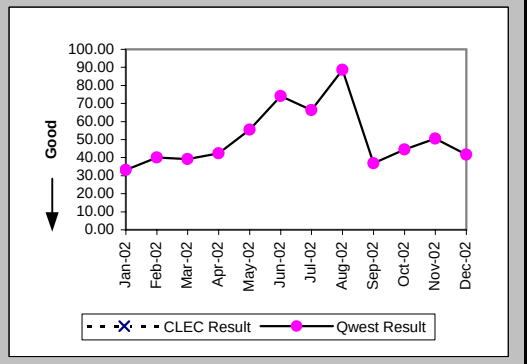
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						28	28	100.00%	0.00%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

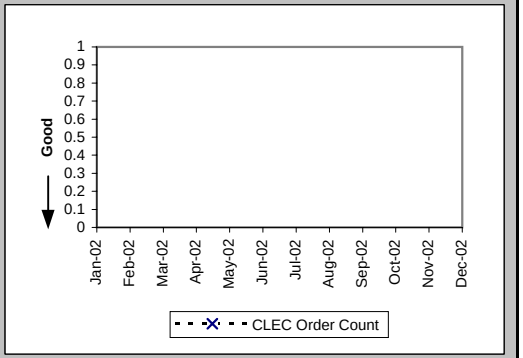
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						265	8	33.12	40.90			
Feb-02						320	8	40.00	43.06			
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02						597	9	66.33	37.86			
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

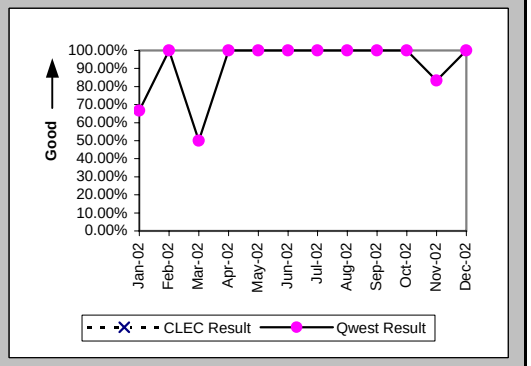
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

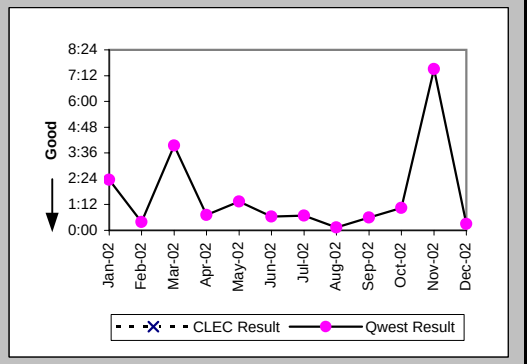
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			



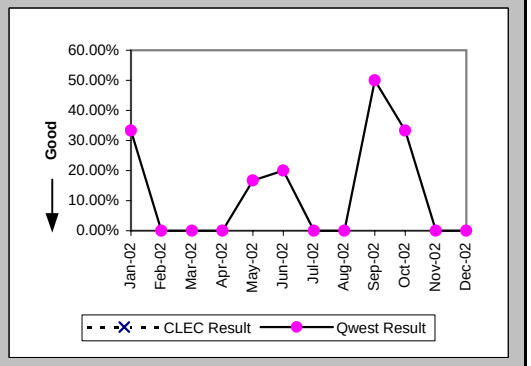
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7:03	3	2:21	3:54			
Feb-02						0:46	2	0:23	0:11			
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02						3:09	3	1:03	0:43			
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

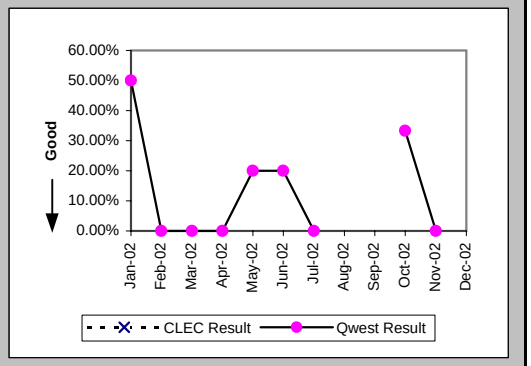
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

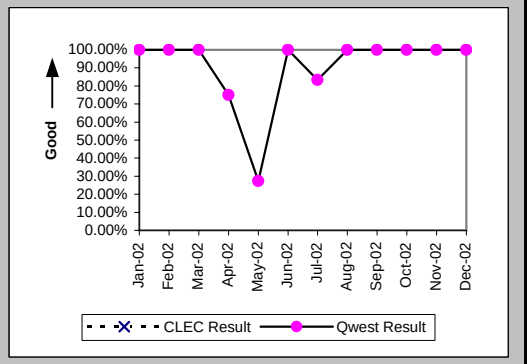
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	2	0.00%	0.00%			
Dec-02												



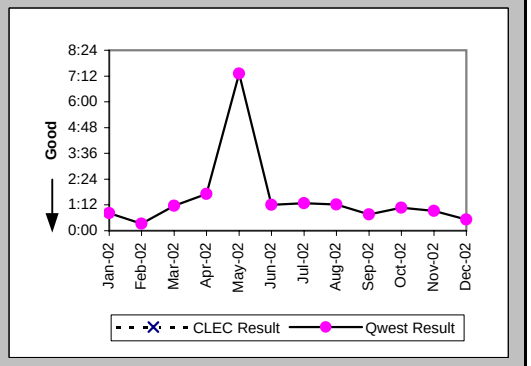
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

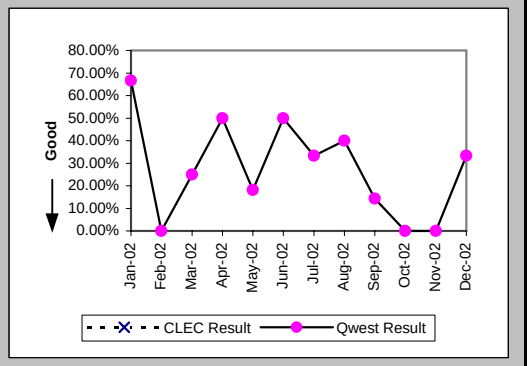
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2:28	3	0:49	0:45			
Feb-02						0:20	1	0:20				
Mar-02						4:38	4	1:10	1:38			
Apr-02						6:51	4	1:43	2:07			
May-02						80:30	11	7:19	4:03			
Jun-02						4:48	4	1:12	0:48			
Jul-02						7:44	6	1:17	1:56			
Aug-02						6:05	5	1:13	1:35			
Sep-02						5:23	7	0:46	0:49			
Oct-02						5:20	5	1:04	1:05			
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

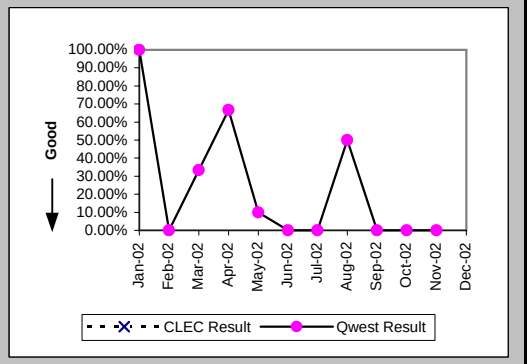
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	4	50.00%	50.00%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						2	6	33.33%	47.14%			
Aug-02						2	5	40.00%	48.99%			
Sep-02						1	7	14.29%	34.99%			
Oct-02						0	5	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			



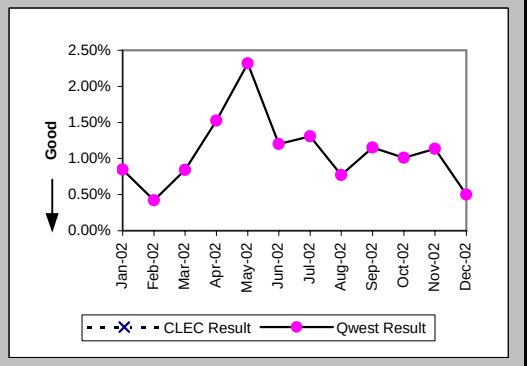
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	10	10.00%	30.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

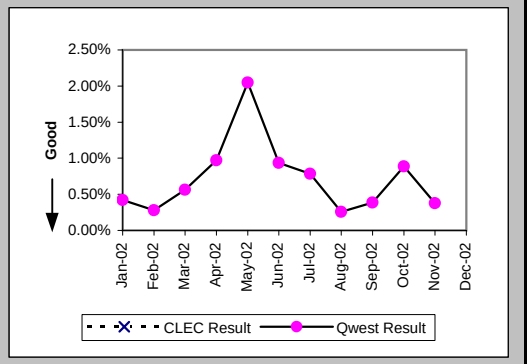
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	709	0.85%	9.16%			
Feb-02						3	712	0.42%	6.48%			
Mar-02						6	713	0.84%	9.13%			
Apr-02						11	722	1.52%	12.25%			
May-02						17	733	2.32%	15.05%			
Jun-02						9	750	1.20%	10.89%			
Jul-02						10	764	1.31%	11.37%			
Aug-02						6	779	0.77%	8.74%			
Sep-02						9	782	1.15%	10.67%			
Oct-02						8	790	1.01%	10.01%			
Nov-02						9	792	1.14%	10.60%			
Dec-02						4	800	0.50%	7.05%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

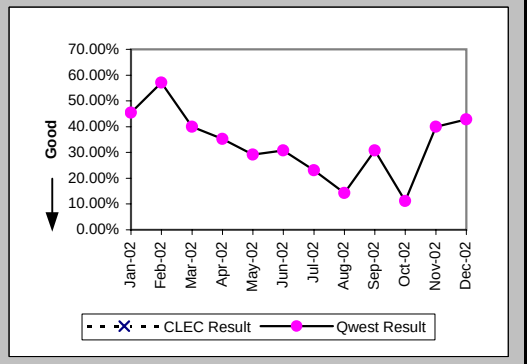
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	709	0.42%	6.49%			
Feb-02						2	712	0.28%	5.29%			
Mar-02						4	713	0.56%	7.47%			
Apr-02						7	722	0.97%	9.80%			
May-02						15	733	2.05%	14.16%			
Jun-02						7	750	0.93%	9.62%			
Jul-02						6	764	0.79%	8.83%			
Aug-02						2	779	0.26%	5.06%			
Sep-02						3	782	0.38%	6.18%			
Oct-02						7	790	0.89%	9.37%			
Nov-02						3	792	0.38%	6.14%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

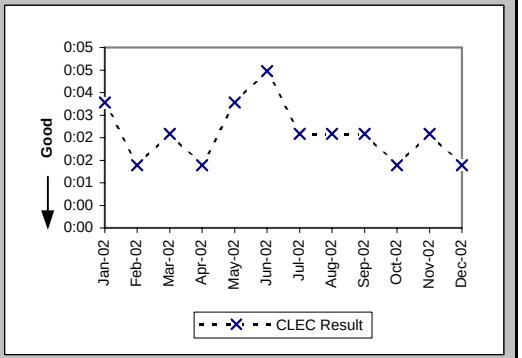
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	11	45.45%	49.79%			
Feb-02						4	7	57.14%	49.49%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						6	17	35.29%	47.79%			
May-02						7	24	29.17%	45.45%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	13	23.08%	42.13%			
Aug-02						1	7	14.29%	34.99%			
Sep-02						4	13	30.77%	46.15%			
Oct-02						1	9	11.11%	31.43%			
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			



Checklist #4 - Unbundled Loop Cutovers

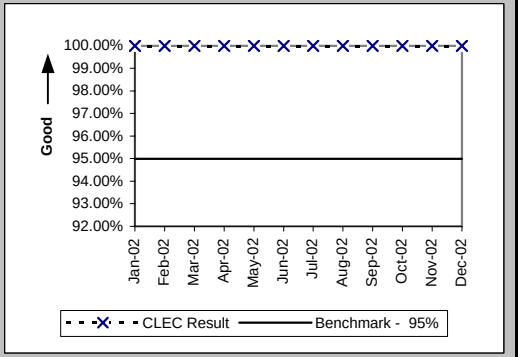
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	1:45	30	0:04	0	0
Feb-02	2:15	56	0:02	0	0
Mar-02	4:32	97	0:03	0	0
Apr-02	3:35	105	0:02	0	0
May-02	11:13	187	0:04	0	0
Jun-02	4:37	55	0:05	0	0
Jul-02	9:09	165	0:03	0	0
Aug-02	3:37	85	0:03	0	0
Sep-02	9:06	213	0:03	0	0
Oct-02	6:28	190	0:02	0	0
Nov-02	11:08	209	0:03	0	0
Dec-02	15:01	370	0:02	0	0



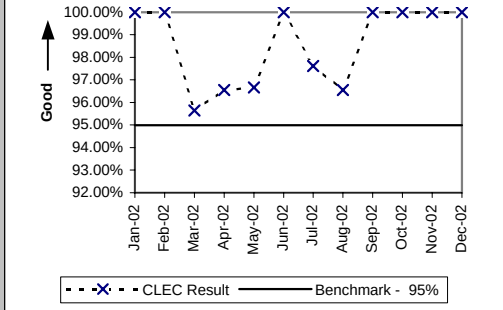
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	11	11	100.00%	0	0
Feb-02	11	11	100.00%	0	0
Mar-02	26	26	100.00%	0	0
Apr-02	44	44	100.00%	0	0
May-02	34	34	100.00%	0	0
Jun-02	24	24	100.00%	0	0
Jul-02	33	33	100.00%	0	0
Aug-02	18	18	100.00%	0	0
Sep-02	37	37	100.00%	0	0
Oct-02	33	33	100.00%	0	0
Nov-02	67	67	100.00%	0	0
Dec-02	104	104	100.00%	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

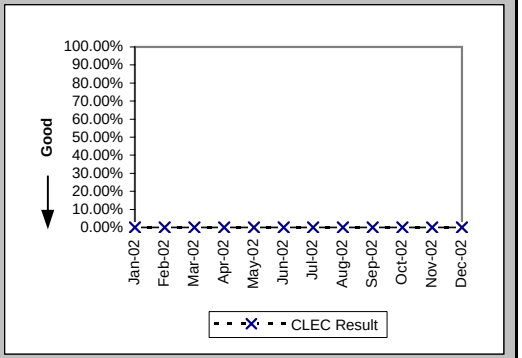
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	56	56	100.00%	0	0
Feb-02	22	22	100.00%	0	0
Mar-02	22	23	95.65%	0	0
Apr-02	28	29	96.55%	0	0
May-02	29	30	96.67%	0	0
Jun-02	39	39	100.00%	0	0
Jul-02	41	42	97.62%	0	0
Aug-02	28	29	96.55%	0	0
Sep-02	34	34	100.00%	0	0
Oct-02	29	29	100.00%	0	0
Nov-02	16	16	100.00%	0	0
Dec-02	25	25	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

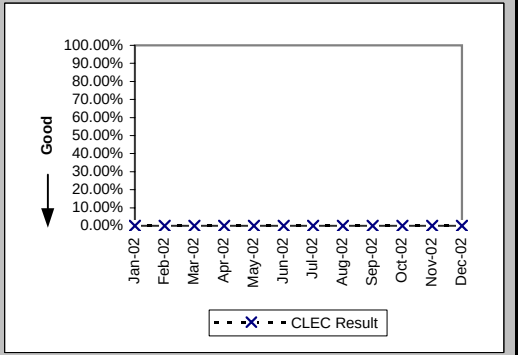
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	0	11	0.00%	0	0
Feb-02	0	11	0.00%	0	0
Mar-02	0	26	0.00%	0	0
Apr-02	0	44	0.00%	0	0
May-02	0	34	0.00%	0	0
Jun-02	0	24	0.00%	0	0
Jul-02	0	33	0.00%	0	0
Aug-02	0	18	0.00%	0	0
Sep-02	0	37	0.00%	0	0
Oct-02	0	33	0.00%	0	0
Nov-02	0	67	0.00%	0	0
Dec-02	0	104	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

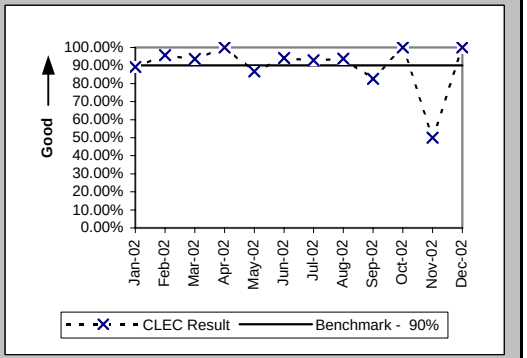
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	0	56	0.00%	0	0
Feb-02	0	22	0.00%	0	0
Mar-02	0	23	0.00%	0	0
Apr-02	0	29	0.00%	0	0
May-02	0	30	0.00%	0	0
Jun-02	0	39	0.00%	0	0
Jul-02	0	42	0.00%	0	0
Aug-02	0	29	0.00%	0	0
Sep-02	0	34	0.00%	0	0
Oct-02	0	29	0.00%	0	0
Nov-02	0	16	0.00%	0	0
Dec-02	0	25	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

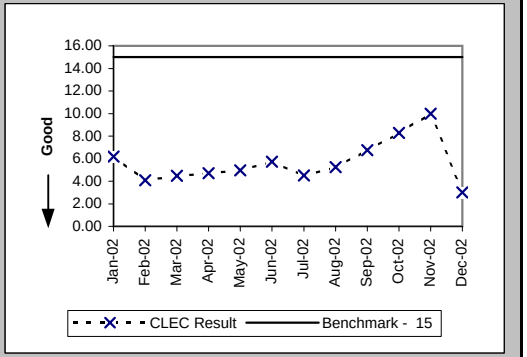
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	33	37	89.19%	0	0	31.05%
Feb-02	23	24	95.83%	0	0	19.98%
Mar-02	29	31	93.55%	0	0	24.57%
Apr-02	29	29	100.00%	0	0	0.00%
May-02	26	30	86.67%	0	0	33.99%
Jun-02	16	17	94.12%	0	0	23.53%
Jul-02	26	28	92.86%	0	0	25.75%
Aug-02	15	16	93.75%	0	0	24.21%
Sep-02	19	23	82.61%	0	0	37.90%
Oct-02	18	18	100.00%	0	0	0.00%
Nov-02	1	2	50.00%	0	0	50.00%
Dec-02	1	1	100.00%	0	0	0.00%



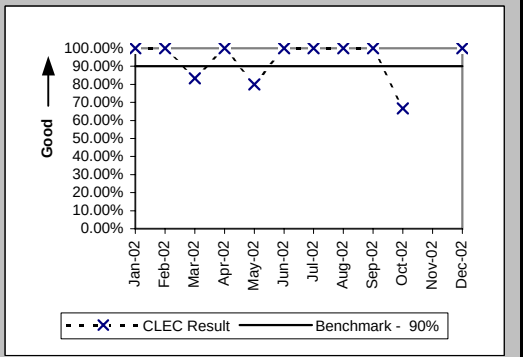
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	192	31	6.19	0	0	3.84
Feb-02	98	24	4.08	0	0	2.62
Mar-02	130	29	4.48	0	0	2.95
Apr-02	127	27	4.70	0	0	3.11
May-02	139	28	4.96	0	0	3.91
Jun-02	86	15	5.73	0	0	5.13
Jul-02	126	28	4.50	0	0	3.81
Aug-02	84	16	5.25	0	0	4.68
Sep-02	155	23	6.74	0	0	4.95
Oct-02	149	18	8.28	0	0	4.94
Nov-02	20	2	10.00	0	0	2.83
Dec-02	3	1	3.00	0	0	



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

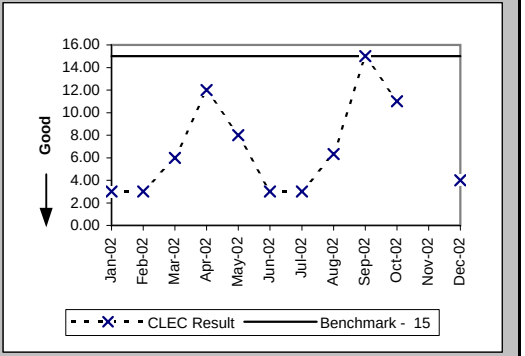
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	5	6	83.33%	0	0	37.27%
Apr-02	3	3	100.00%	0	0	0.00%
May-02	4	5	80.00%	0	0	40.00%
Jun-02	1	1	100.00%	0	0	0.00%
Jul-02	5	5	100.00%	0	0	0.00%
Aug-02	3	3	100.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02	2	3	66.67%	0	0	47.14%
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

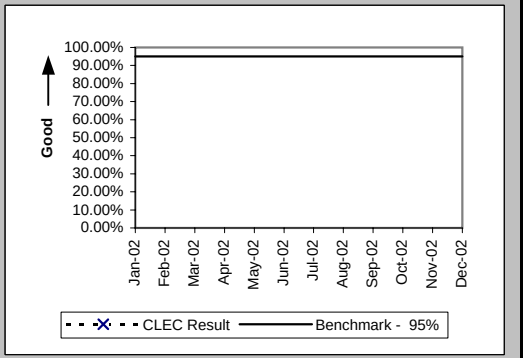
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Jan-02	3	1	3.00	0	0	
Feb-02	6	2	3.00	0	0	0.00
Mar-02	36	6	6.00	0	0	5.06
Apr-02	36	3	12.00	0	0	1.73
May-02	40	5	8.00	0	0	4.58
Jun-02	3	1	3.00	0	0	
Jul-02	15	5	3.00	0	0	0.00
Aug-02	19	3	6.33	0	0	5.77
Sep-02	15	1	15.00	0	0	
Oct-02	33	3	11.00	0	0	7.00
Nov-02						
Dec-02	4	1	4.00	0	0	



Checklist #4 - Line Sharing Installation

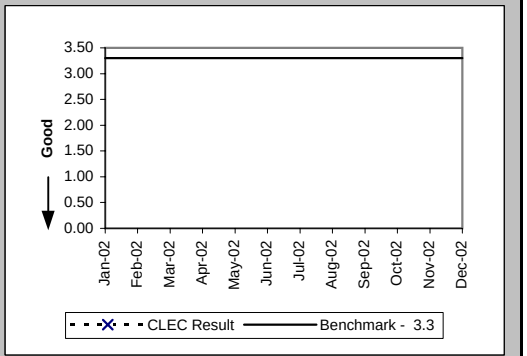
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



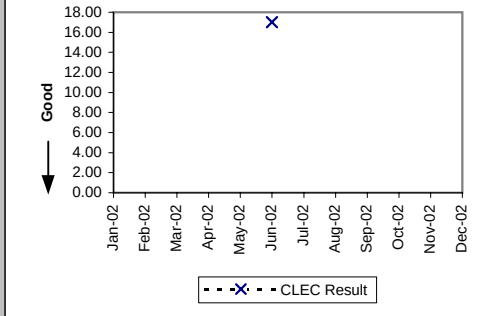
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

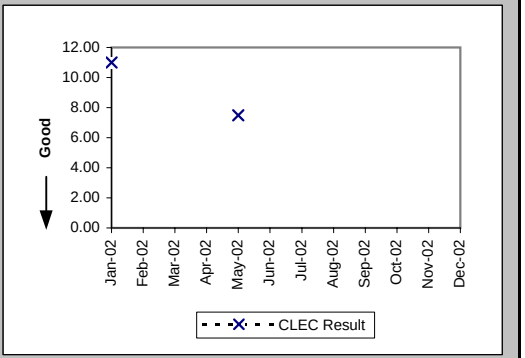
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	17	1	17.00	0	0	
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



Checklist #4 - Line Sharing Installation

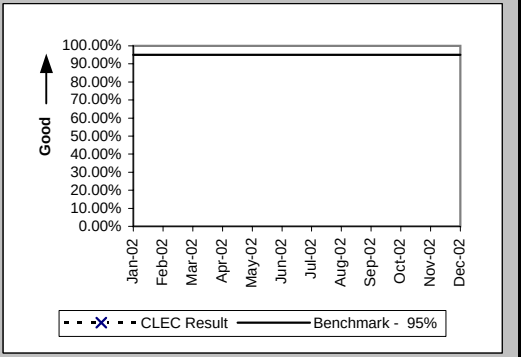
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	22	2	11.00	0	0	1.41
Feb-02						
Mar-02						
Apr-02						
May-02	15	2	7.50	0	0	6.36
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



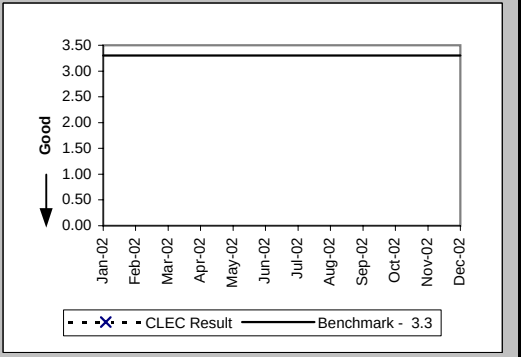
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

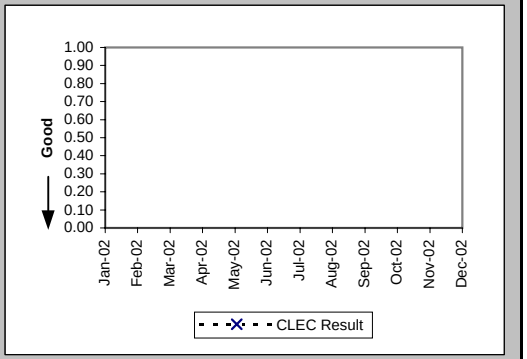
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



Checklist #4 - Line Sharing Installation

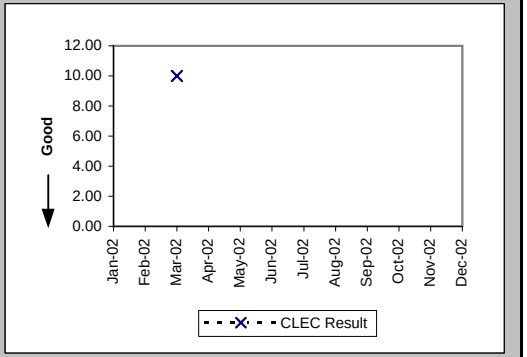
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



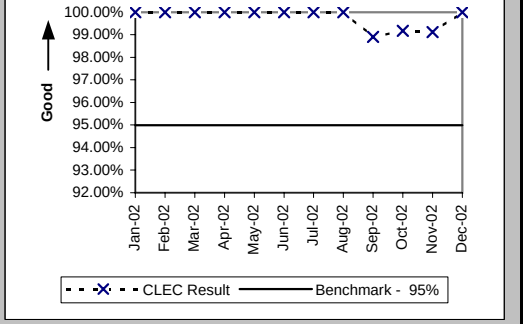
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02	10	1	10.00	0	0	
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

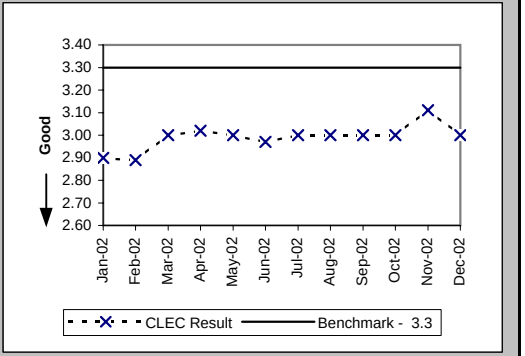
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	98	98	100.00%	0	3	0.00%
Feb-02	66	66	100.00%	0	0	0.00%
Mar-02	73	73	100.00%	0	0	0.00%
Apr-02	55	55	100.00%	0	0	0.00%
May-02	56	56	100.00%	0	0	0.00%
Jun-02	66	66	100.00%	0	0	0.00%
Jul-02	86	86	100.00%	0	0	0.00%
Aug-02	97	97	100.00%	0	0	0.00%
Sep-02	91	92	98.91%	0	1	10.37%
Oct-02	120	121	99.17%	1	0	9.05%
Nov-02	113	114	99.12%	1	0	9.32%
Dec-02	122	122	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

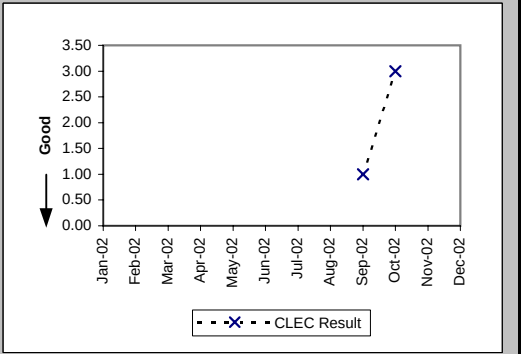
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	255	88	2.90	16	3	0.40
Feb-02	185	64	2.89	2	0	0.40
Mar-02	204	68	3.00	7	0	0.00
Apr-02	145	48	3.02	8	0	0.14
May-02	147	49	3.00	8	0	0.00
Jun-02	175	59	2.97	9	0	0.49
Jul-02	243	81	3.00	5	0	0.00
Aug-02	279	93	3.00	4	0	0.00
Sep-02	261	87	3.00	5	1	0.00
Oct-02	363	121	3.00	1	0	0.39
Nov-02	354	114	3.11	1	0	1.13
Dec-02	366	122	3.00	0	0	0.00



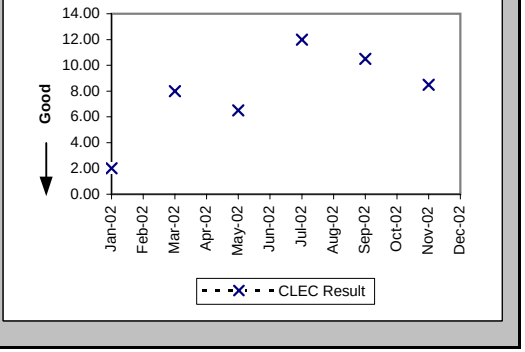
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	1	1	1.00	0	0	
Oct-02	3	1	3.00	1	0	
Nov-02						
Dec-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

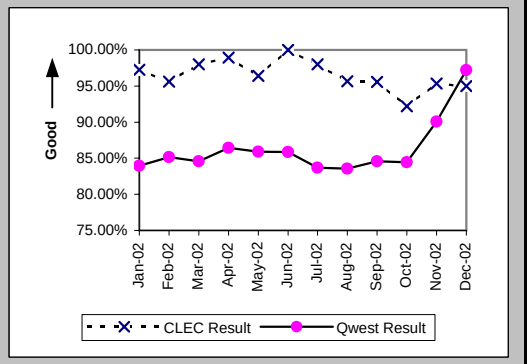
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02	2	1	2.00	0	0	
Feb-02						
Mar-02	8	1	8.00	0	0	
Apr-02						
May-02	13	2	6.50	0	0	7.78
Jun-02						
Jul-02	12	1	12.00	0	0	
Aug-02						
Sep-02	42	4	10.50	0	0	1.91
Oct-02						
Nov-02	17	2	8.50	0	0	4.95
Dec-02						



Checklist #4 - Line Sharing Installation

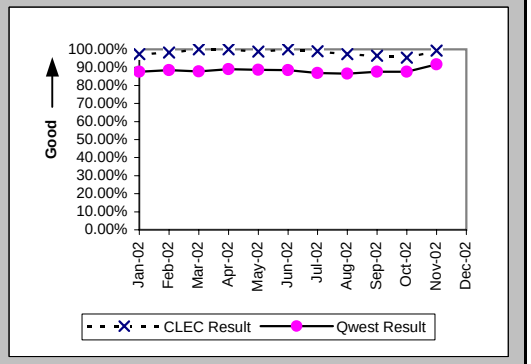
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	107	110	97.27%	0	0	12947	15422	83.95%	36.71%	-3.79	-3.31	No
Feb-02	109	114	95.61%	0	0	13660	16041	85.16%	35.55%	-3.13	-2.9	No
Mar-02	98	100	98.00%	0	0	13073	15460	84.56%	36.13%	-3.71	-3.25	No
Apr-02	94	95	98.95%	0	0	13476	15589	86.45%	34.23%	-3.55	-3.16	No
May-02	81	84	96.43%	0	0	13584	15810	85.92%	34.78%	-2.76	-2.68	No
Jun-02	85	85	100.00%	0	0	13716	15974	85.86%	34.84%	-3.73	-3.27	No
Jul-02	99	101	98.02%	0	0	13442	16060	83.70%	36.94%	-3.88	-3.36	No
Aug-02	110	115	95.65%	0	0	14838	17760	83.55%	37.08%	-3.49	-3.12	No
Sep-02	108	113	95.58%	0	0	14808	17508	84.58%	36.12%	-3.23	-2.96	No
Oct-02	118	128	92.19%	0	0	13652	16168	84.44%	36.25%	-2.41	-2.46	No
Nov-02	123	129	95.35%			13663	15172	90.05%	29.93%	-2	-2.22	No
Dec-02	114	120	95.00%			13142	13519	97.21%	16.46%	1.37	-0.17	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

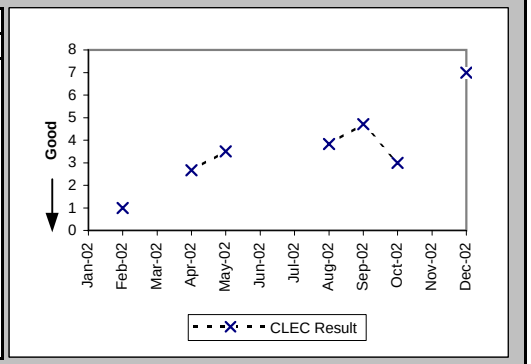
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	107	110	97.27%	0	0	13495	15422	87.50%	33.07%	-3.09	-2.88	No
Feb-02	112	114	98.25%	0	0	14181	16041	88.40%	32.02%	-3.27	-2.99	No
Mar-02	100	100	100.00%	0	0	13581	15460	87.85%	32.68%	-3.71	-3.25	No
Apr-02	95	95	100.00%	0	0	13874	15589	89.00%	31.29%	-3.42	-3.08	No
May-02	83	84	98.81%	0	0	14002	15810	88.56%	31.82%	-2.94	-2.79	No
Jun-02	85	85	100.00%	0	0	14138	15974	88.51%	31.89%	-3.31	-3.01	No
Jul-02	100	101	99.01%	0	0	13959	16060	86.92%	33.72%	-3.59	-3.18	No
Aug-02	112	115	97.39%	0	0	15363	17760	86.50%	34.17%	-3.41	-3.07	No
Sep-02	109	113	96.46%	0	0	15340	17508	87.62%	32.94%	-2.84	-2.73	No
Oct-02	122	128	95.31%	0	0	14151	16168	87.52%	33.04%	-2.66	-2.61	No
Nov-02	128	129	99.22%	0	0	13895	15172	91.58%	27.76%	-3.11	-2.89	No
Dec-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

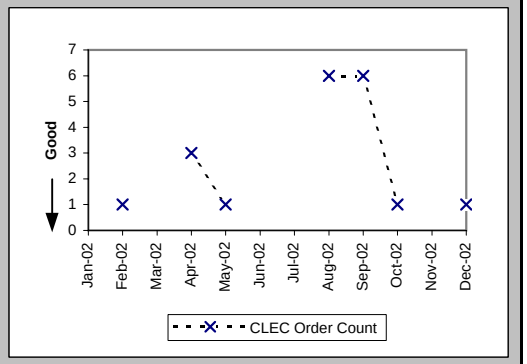
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Jan-02						
Feb-02	1	1	1.00	0	0	
Mar-02						
Apr-02	8	3	2.67	0	0	4.62
May-02	7	2	3.50	0	0	0.71
Jun-02						
Jul-02						
Aug-02	23	6	3.83	0	0	3.76
Sep-02	33	7	4.71	0	0	4.42
Oct-02	3	1	3.00	0	0	
Nov-02						
Dec-02	7	1	7.00	0	0	



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

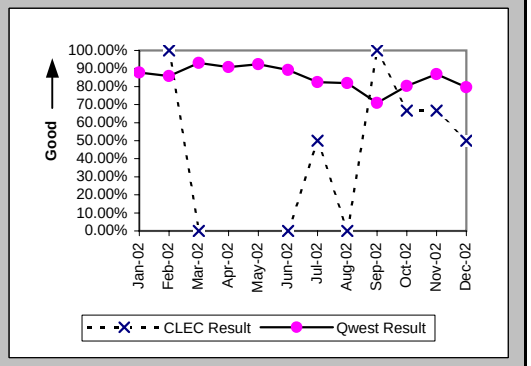
Date	CLEC Order Count
Jan-02	
Feb-02	1
Mar-02	
Apr-02	3
May-02	1
Jun-02	
Jul-02	
Aug-02	6
Sep-02	6
Oct-02	1
Nov-02	
Dec-02	1



Checklist #4 - Line Sharing Repair

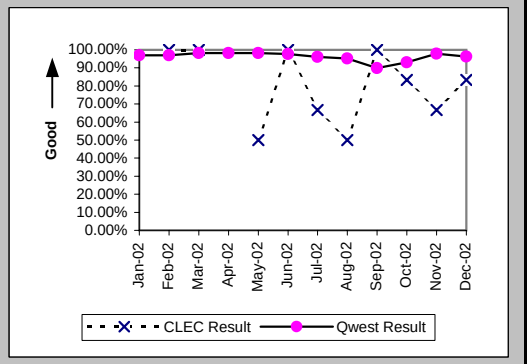
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3989	4545	87.77%	32.77%			
Feb-02	1	1	100.00%	1	0	3345	3895	85.88%	34.82%	-0.41	-1.25	No
Mar-02	0	1	0.00%	1	0	4321	4645	93.02%	25.47%	1.82	0.11	Yes
Apr-02						3968	4373	90.74%	28.99%			
May-02						3922	4248	92.33%	26.62%			
Jun-02	0	1	0.00%	1	0	4699	5271	89.15%	31.10%	1.61	-0.02	No
Jul-02	1	2	50.00%	2	0	6320	7663	82.47%	38.02%	0.93	-0.43	No
Aug-02	0	2	0.00%	2	0	6600	8057	81.92%	38.49%	2.14	0.3	Yes
Sep-02	4	4	100.00%	4	0	4758	6703	70.98%	45.38%	-1.28	-1.78	No
Oct-02	8	12	66.67%	7	0	4662	5809	80.25%	39.81%	1.11	-0.32	No
Nov-02	2	3	66.67%	1	0	3889	4479	86.83%	33.82%	0.85	-0.48	No
Dec-02	3	6	50.00%	3	0	3511	4414	79.54%	40.34%	1.55	-0.06	No



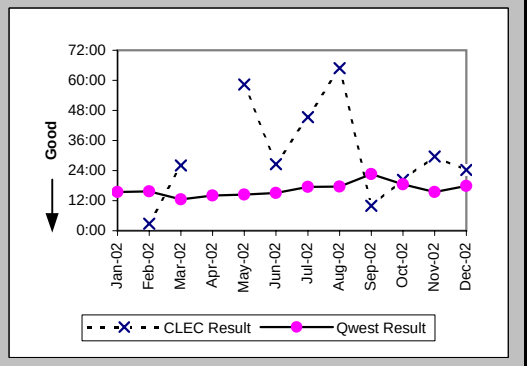
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6054	6243	96.97%	17.13%			
Feb-02	1	1	100.00%	1	0	5035	5190	97.01%	17.02%	-0.18	-1.11	No
Mar-02	1	1	100.00%	1	0	5784	5889	98.22%	13.23%	-0.13	-1.08	No
Apr-02						5730	5837	98.17%	13.41%			
May-02	1	2	50.00%	2	0	5690	5790	98.27%	13.03%	2.12	0.29	Yes
Jun-02	7	7	100.00%	1	0	6648	6808	97.65%	15.15%	-0.41	-1.25	No
Jul-02	2	3	66.67%	2	0	8901	9267	96.05%	19.48%	1.56	-0.05	No
Aug-02	1	2	50.00%	2	0	9197	9657	95.24%	21.30%	1.67	0.02	Yes
Sep-02	4	4	100.00%	4	0	7477	8310	89.98%	30.03%	-0.67	-1.41	No
Oct-02	10	12	83.33%	7	0	6757	7256	93.12%	25.31%	1.17	-0.29	No
Nov-02	2	3	66.67%	1	0	5504	5619	97.95%	14.16%	1.88	0.14	Yes
Dec-02	5	6	83.33%	3	0	5415	5622	96.32%	18.83%	1.23	-0.25	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

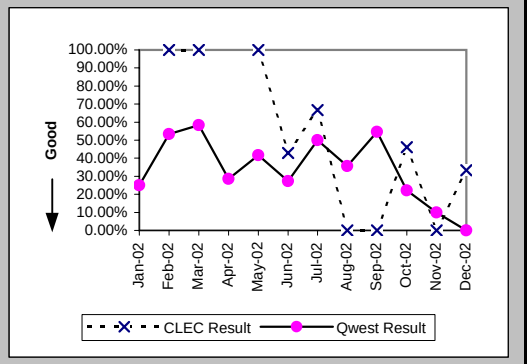
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						96813:32	6243	15:30	32:47			
Feb-02	2:45	1	2:45	1	0	81622:56	5190	15:44	16:11	-0.8	-1.49	No
Mar-02	26:03	1	26:03	1	0	73464:34	5889	12:28	15:36	1.57	-0.04	No
Apr-02						81834:17	5837	14:01	13:20			
May-02	116:35	2	58:17	2	0	83617:54	5790	14:27	15:20	2.58	0.57	Yes
Jun-02	185:59	7	26:34	1	0	102629:55	6808	15:04	14:26	1.84	0.12	Yes
Jul-02	136:01	3	45:20	2	0	162287:49	9267	17:31	16:47	2.17	0.32	Yes
Aug-02	129:46	2	64:53	2	0	170307:03	9657	17:38	19:41	2.2	0.34	Yes
Sep-02	39:45	4	9:56	2	0	187452:18	8310	22:33	20:33	-1.23	-1.75	No
Oct-02	244:03	12	20:20	6	0	134090:23	7256	18:29	18:44	0.44	-0.73	No
Nov-02	88:53	3	29:38	1	0	86580:09	5619	15:25	37:01	1.74	0.06	Yes
Dec-02	145:19	6	24:13	3	0	100355:38	5622	17:51	15:48	1.12	-0.32	No



Checklist #4 - Line Sharing Repair

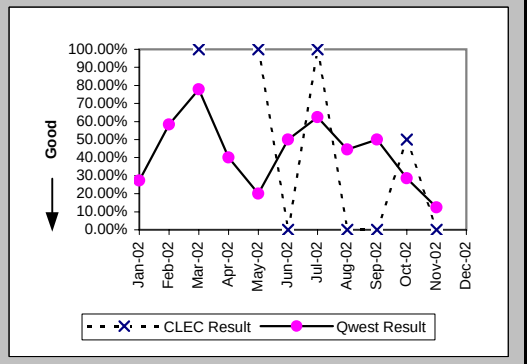
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	12	25.00%	43.30%			
Feb-02	1	1	100.00%	1	0	8	15	53.33%	49.89%	0.57	-0.66	No
Mar-02	1	1	100.00%	1	0	7	12	58.33%	49.30%	0.47	-0.71	No
Apr-02						2	7	28.57%	45.18%			
May-02	2	2	100.00%	2	0	5	12	41.67%	49.30%	1.3	-0.21	No
Jun-02	3	7	42.86%	1	0	3	11	27.27%	44.54%	0.59	-0.64	No
Jul-02	2	3	66.67%	2	0	6	12	50.00%	50.00%	0.35	-0.78	No
Aug-02	0	2	0.00%	2	0	5	14	35.71%	47.92%	-0.99	-1.6	No
Sep-02	0	6	0.00%	2	0	6	11	54.55%	49.79%	-2.16	-2.31	No
Oct-02	6	13	46.15%	6	0	2	9	22.22%	41.57%	1.06	-0.36	No
Nov-02	0	3	0.00%	1	0	1	10	10.00%	30.00%	-0.51	-1.31	No
Dec-02	2	6	33.33%	3	0	0	3	0.00%	N/A	N/A	-0.48	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

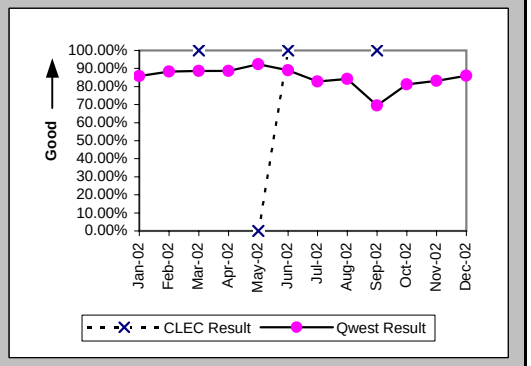
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	11	27.27%	44.54%			
Feb-02						7	12	58.33%	49.30%			
Mar-02	1	1	100.00%	1	0	7	9	77.78%	41.57%	0.12	-0.93	No
Apr-02						2	5	40.00%	48.99%			
May-02	2	2	100.00%	2	0	1	5	20.00%	40.00%	1.61	-0.02	No
Jun-02	0	4	0.00%	1	0	3	6	50.00%	50.00%	-1.55	-1.94	No
Jul-02	1	1	100.00%	2	0	5	8	62.50%	48.41%	0.37	-0.77	No
Aug-02	0	1	0.00%	2	0	4	9	44.44%	49.69%	-0.85	-1.52	No
Sep-02	0	3	0.00%	2	0	2	4	50.00%	50.00%	-1.31	-1.8	No
Oct-02	5	10	50.00%	6	0	2	7	28.57%	45.18%	0.77	-0.53	No
Nov-02	0	1	0.00%	1	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Dec-02												



Checklist #4 - Line Sharing Repair

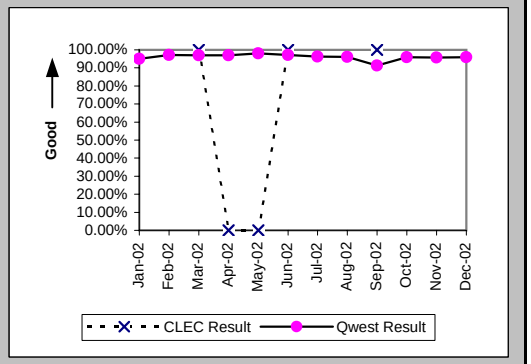
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1877	2186	85.86%	34.84%			
Feb-02						1669	1892	88.21%	32.24%			
Mar-02	1	1	100.00%	0	0	1835	2070	88.65%	31.72%	-0.36	-1.22	No
Apr-02						1898	2143	88.57%	31.82%			
May-02	0	1	0.00%	0	0	2010	2177	92.33%	26.61%	1.78	0.08	Yes
Jun-02	1	1	100.00%	1	0	2439	2739	89.05%	31.23%	-0.35	-1.21	No
Jul-02						3201	3864	82.84%	37.70%			
Aug-02						2913	3462	84.14%	36.53%			
Sep-02	1	1	100.00%	0	0	2782	3999	69.57%	46.01%	-0.66	-1.4	No
Oct-02						2820	3474	81.17%	39.09%			
Nov-02						2350	2827	83.13%	37.45%			
Dec-02						2214	2575	85.98%	34.72%			



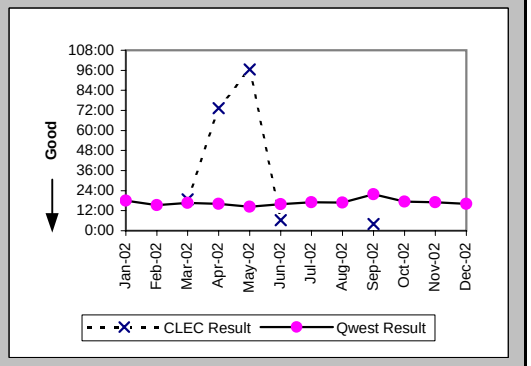
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2897	3050	94.98%	21.83%			
Feb-02						2522	2598	97.07%	16.85%			
Mar-02	1	1	100.00%	0	0	2723	2807	97.01%	17.04%	-0.18	-1.11	No
Apr-02	0	1	0.00%	0	0	2875	2966	96.93%	17.25%	2.17	0.32	Yes
May-02	0	1	0.00%	0	0	2962	3022	98.01%	13.95%	2.34	0.42	Yes
Jun-02	1	1	100.00%	1	0	3494	3594	97.22%	16.45%	-0.17	-1.1	No
Jul-02						4638	4818	96.26%	18.96%			
Aug-02						4201	4374	96.04%	19.49%			
Sep-02	1	1	100.00%	0	0	4524	4959	91.23%	28.29%	-0.31	-1.19	No
Oct-02						4164	4344	95.86%	19.93%			
Nov-02						3430	3581	95.78%	20.10%			
Dec-02						3194	3327	96.00%	19.59%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

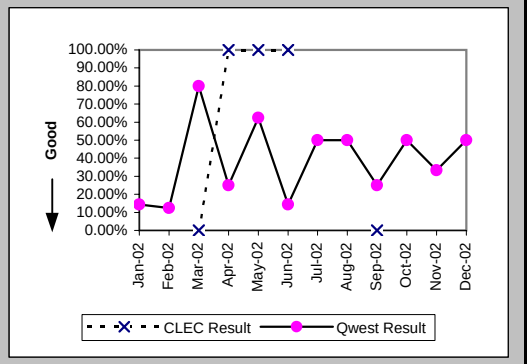
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55110:43	3050	18:04	27:16			
Feb-02						39790:42	2598	15:19	16:59			
Mar-02	18:43	1	18:43	0	0	46745:24	2807	16:39	52:54	0.27	-0.83	No
Apr-02	73:19	1	73:19	0	0	47533:42	2966	16:02	24:22	2.37	0.44	Yes
May-02	96:28	1	96:28	0	0	43636:06	3022	14:26	19:29	2.88	0.75	Yes
Jun-02	6:20	1	6:20	1	0	57218:49	3594	15:55	17:01	-0.56	-1.34	No
Jul-02						81923:41	4818	17:00	16:18			
Aug-02						73488:24	4374	16:48	16:29			
Sep-02	4:00	1	4:00	0	0	108220:55	4959	21:49	20:10	-0.88	-1.54	No
Oct-02						75539:11	4344	17:23	14:57			
Nov-02						60725:05	3581	16:57	14:49			
Dec-02						53505:26	3327	16:05	15:58			



Checklist #4 - Line Sharing Repair

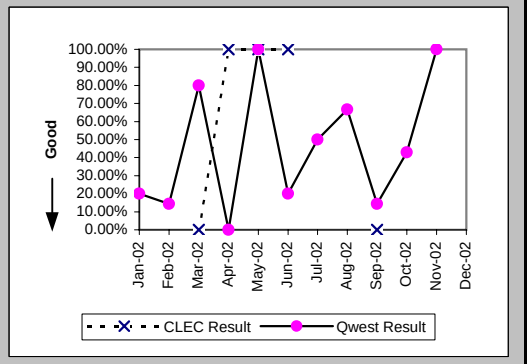
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	7	14.29%	34.99%			
Feb-02						1	8	12.50%	33.07%			
Mar-02	0	1	0.00%	0	0	4	5	80.00%	40.00%	-1.83	-2.11	No
Apr-02	1	1	100.00%	0	0	1	4	25.00%	43.30%	0.88	-0.47	No
May-02	1	1	100.00%	0	0	5	8	62.50%	48.41%	0.37	-0.77	No
Jun-02	1	1	100.00%	1	0	1	7	14.29%	34.99%	1.22	-0.26	No
Jul-02						5	10	50.00%	50.00%			
Aug-02						6	12	50.00%	50.00%			
Sep-02	0	1	0.00%	0	0	3	12	25.00%	43.30%	-0.55	-1.34	No
Oct-02						6	12	50.00%	50.00%			
Nov-02						2	6	33.33%	47.14%			
Dec-02						1	2	50.00%	50.00%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

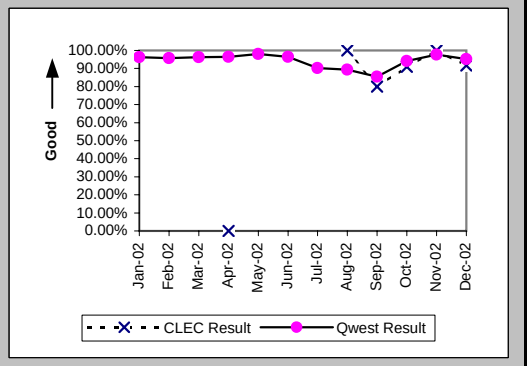
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	5	20.00%	40.00%			
Feb-02						1	7	14.29%	34.99%			
Mar-02	0	1	0.00%	0	0	4	5	80.00%	40.00%	-1.83	-2.11	No
Apr-02	1	1	100.00%	0	0	0	2	0.00%	N/A	N/A	-0.37	No
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	1	5	20.00%	40.00%	1.02	-0.38	No
Jul-02						4	8	50.00%	50.00%			
Aug-02						2	3	66.67%	47.14%			
Sep-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02						3	7	42.86%	49.49%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												



Checklist #4 - Line Sharing Repair

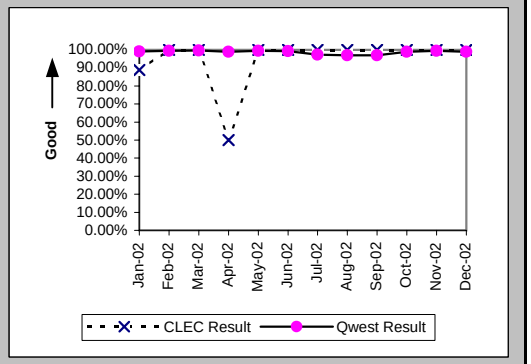
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1214	1260	96.35%	18.76%			
Feb-02						1146	1198	95.66%	20.38%			
Mar-02						1204	1251	96.24%	19.02%			
Apr-02	0	1	0.00%	0	0	1179	1222	96.48%	18.43%	2.11	0.28	Yes
May-02						1593	1624	98.09%	13.68%			
Jun-02						1059	1097	96.54%	18.29%			
Jul-02						1471	1630	90.25%	29.67%			
Aug-02	4	4	100.00%	0	0	1515	1695	89.38%	30.81%	-0.69	-1.42	No
Sep-02	4	5	80.00%	1	0	1240	1450	85.52%	35.19%	0.38	-0.77	No
Oct-02	10	11	90.91%	3	0	1419	1507	94.16%	23.45%	0.49	-0.71	No
Nov-02	7	7	100.00%	3	0	868	888	97.75%	14.84%	-0.4	-1.24	No
Dec-02	22	24	91.67%	5	0	839	882	95.12%	21.54%	0.76	-0.54	No



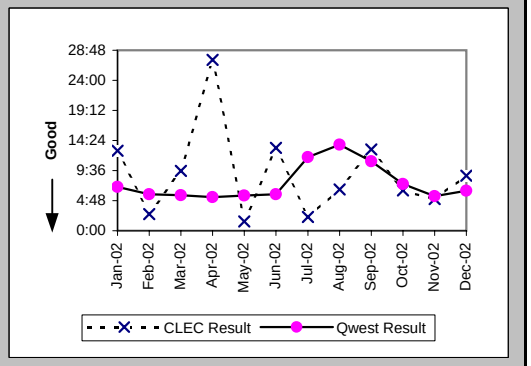
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	8	9	88.89%	4	0	2660	2685	99.07%	9.60%	1.73	0.05	Yes
Feb-02	10	10	100.00%	3	0	2566	2581	99.42%	7.60%	-0.24	-1.15	No
Mar-02	5	5	100.00%	1	0	2739	2751	99.56%	6.59%	-0.15	-1.09	No
Apr-02	1	2	50.00%	0	0	2588	2614	99.01%	9.92%	2.33	0.42	Yes
May-02	6	6	100.00%	2	0	3024	3040	99.47%	7.24%	-0.18	-1.11	No
Jun-02	7	7	100.00%	0	0	2443	2459	99.35%	8.04%	-0.21	-1.13	No
Jul-02	2	2	100.00%	1	0	2833	2911	97.32%	16.15%	-0.23	-1.14	No
Aug-02	4	4	100.00%	0	0	2863	2952	96.99%	17.10%	-0.35	-1.21	No
Sep-02	5	5	100.00%	1	0	2581	2661	96.99%	17.08%	-0.39	-1.24	No
Oct-02	11	11	100.00%	3	0	2598	2626	98.93%	10.27%	-0.34	-1.21	No
Nov-02	7	7	100.00%	3	0	1738	1746	99.54%	6.75%	-0.18	-1.11	No
Dec-02	24	24	100.00%	5	0	1612	1630	98.90%	10.45%	-0.51	-1.31	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

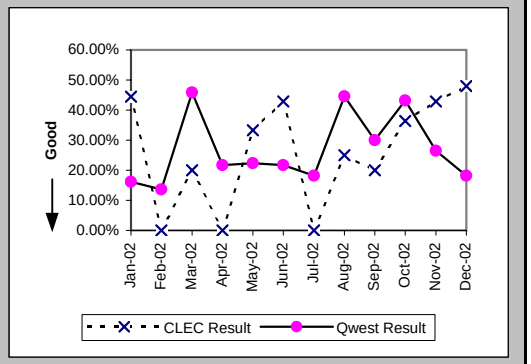
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	114:50	9	12:46	4	0	18819:28	2685	7:01	21:28	1.6	-0.03	No
Feb-02	26:22	10	2:38	3	0	15043:14	2581	5:50	9:30	-1.06	-1.64	No
Mar-02	47:47	5	9:33	1	0	15540:38	2751	5:39	8:43	1.12	-0.32	No
Apr-02	54:29	2	27:15	0	0	13987:42	2614	5:21	9:04	2.12	0.29	Yes
May-02	8:46	6	1:28	2	0	17091:04	3040	5:37	9:05	-1.12	-1.68	No
Jun-02	92:44	7	13:15	0	0	14333:42	2459	5:50	8:56	1.91	0.16	Yes
Jul-02	4:25	2	2:13	1	0	34265:45	2911	11:46	27:07	-0.5	-1.3	No
Aug-02	26:26	4	6:36	0	0	40556:28	2952	13:44	43:02	-0.33	-1.2	No
Sep-02	64:57	5	12:59	1	0	29545:39	2661	11:06	17:59	0.51	-0.69	No
Oct-02	70:53	11	6:27	3	0	19527:00	2626	7:26	10:50	-0.3	-1.18	No
Nov-02	35:19	7	5:03	3	0	9622:59	1746	5:31	8:06	-0.15	-1.09	No
Dec-02	210:53	24	8:47	4	0	10398:38	1630	6:23	10:27	1.14	-0.31	No



Checklist #4 - Line Sharing Repair

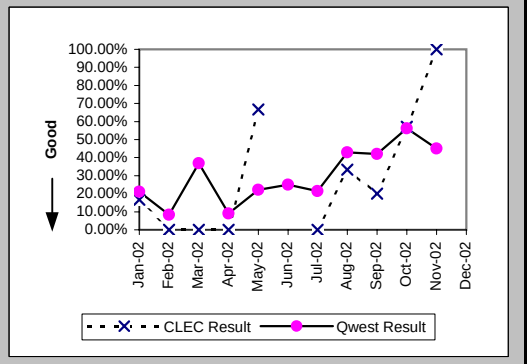
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	9	44.44%	4	0	5	31	16.13%	36.78%	1.64	0	No
Feb-02	0	10	0.00%	3	0	3	22	13.64%	34.32%	-1.04	-1.63	No
Mar-02	1	5	20.00%	1	0	11	24	45.83%	49.83%	-1.05	-1.64	No
Apr-02	0	2	0.00%	0	0	5	23	21.74%	41.25%	-0.71	-1.43	No
May-02	2	6	33.33%	2	0	21	94	22.34%	41.65%	0.59	-0.64	No
Jun-02	3	7	42.86%	0	0	5	23	21.74%	41.25%	1.01	-0.39	No
Jul-02	0	2	0.00%	1	0	6	33	18.18%	38.57%	-0.65	-1.39	No
Aug-02	1	4	25.00%	0	0	29	65	44.62%	49.71%	-0.77	-1.47	No
Sep-02	1	5	20.00%	1	0	12	40	30.00%	45.83%	-0.46	-1.28	No
Oct-02	4	11	36.36%	3	0	16	37	43.24%	49.54%	-0.4	-1.25	No
Nov-02	3	7	42.86%	3	0	9	34	26.47%	44.12%	0.81	-0.51	No
Dec-02	12	25	48.00%	4	0	4	22	18.18%	38.57%	2.13	0.29	Yes



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

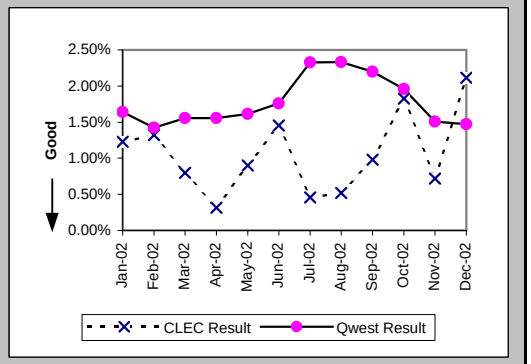
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	6	16.67%	4	0	4	19	21.05%	40.77%	-0.23	-1.14	No
Feb-02	0	5	0.00%	3	0	1	12	8.33%	27.64%	-0.57	-1.34	No
Mar-02	0	2	0.00%	1	0	7	19	36.84%	48.24%	-1.03	-1.62	No
Apr-02	0	1	0.00%	0	0	1	11	9.09%	28.75%	-0.3	-1.18	No
May-02	2	3	66.67%	2	0	16	72	22.22%	41.57%	1.48	-0.1	No
Jun-02						4	16	25.00%	43.30%			
Jul-02	0	1	0.00%	1	0	3	14	21.43%	41.03%	-0.5	-1.31	No
Aug-02	1	3	33.33%	0	0	15	35	42.86%	49.49%	-0.32	-1.19	No
Sep-02	1	5	20.00%	1	0	8	19	42.11%	49.37%	-0.89	-1.54	No
Oct-02	4	7	57.14%	3	0	9	16	56.25%	49.61%	-0.04	-1.03	No
Nov-02	1	1	100.00%	3	0	9	20	45.00%	49.75%	0.72	-0.56	No
Dec-02												



Checklist #4 - Line Sharing Repair

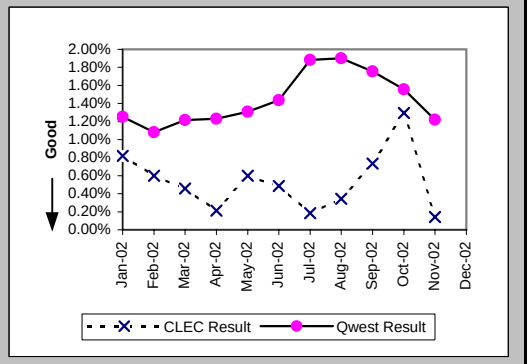
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	9	732	1.23%	5	0	12240	745707	1.64%	12.71%	-0.88	-1.53	No
Feb-02	11	834	1.32%	4	0	10633	748366	1.42%	11.83%	-0.25	-1.15	No
Mar-02	7	877	0.80%	2	0	11665	749360	1.56%	12.38%	-1.81	-2.1	No
Apr-02	3	947	0.32%	0	0	11638	748472	1.55%	12.37%	-3.08	-2.87	No
May-02	9	1001	0.90%	4	0	12072	747618	1.61%	12.60%	-1.8	-2.09	No
Jun-02	15	1031	1.45%	2	0	13121	745932	1.76%	13.15%	-0.74	-1.45	No
Jul-02	5	1090	0.46%	3	0	17344	744726	2.33%	15.08%	-4.09	-3.49	No
Aug-02	6	1160	0.52%	2	0	17358	744183	2.33%	15.09%	-4.09	-3.49	No
Sep-02	12	1227	0.98%	3	0	16326	741930	2.20%	14.67%	-2.92	-2.77	No
Oct-02	24	1314	1.83%	9	0	14508	741289	1.96%	13.85%	-0.34	-1.21	No
Nov-02	10	1396	0.72%	4	0	11165	740439	1.51%	12.19%	-2.42	-2.47	No
Dec-02	31	1467	2.11%	7	0	10856	738483	1.47%	12.04%	2.04	0.24	Yes



Trouble Rate (Percent) (MR-8*) (Parity)

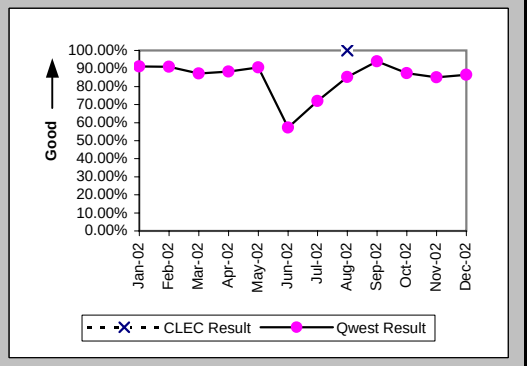
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	6	732	0.82%	5	0	9326	745707	1.25%	11.11%	-1.05	-1.64	No
Feb-02	5	834	0.60%	4	0	8107	748366	1.08%	10.35%	-1.35	-1.82	No
Mar-02	4	877	0.46%	2	0	9106	749360	1.22%	10.96%	-2.05	-2.25	No
Apr-02	2	947	0.21%	0	0	9203	748472	1.23%	11.02%	-2.84	-2.73	No
May-02	6	1001	0.60%	4	0	9795	747618	1.31%	11.37%	-1.98	-2.2	No
Jun-02	5	1031	0.49%	2	0	10703	745932	1.43%	11.89%	-2.56	-2.56	No
Jul-02	2	1090	0.18%	3	0	14027	744726	1.88%	13.59%	-4.13	-3.51	No
Aug-02	4	1160	0.34%	2	0	14137	744183	1.90%	13.65%	-3.88	-3.36	No
Sep-02	9	1227	0.73%	3	0	13022	741930	1.76%	13.13%	-2.72	-2.66	No
Oct-02	17	1314	1.29%	9	0	11552	741289	1.56%	12.39%	-0.77	-1.47	No
Nov-02	2	1396	0.14%	4	0	9039	740439	1.22%	10.98%	-3.66	-3.23	No
Dec-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

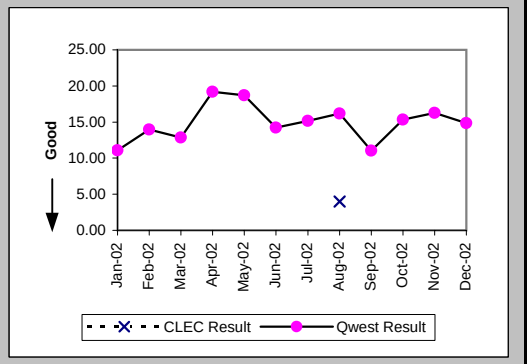
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						92	101	91.09%	28.49%			
Feb-02						111	122	90.98%	28.64%			
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02	1	1	100.00%	0	0	99	116	85.34%	35.37%	-0.41	-1.25	No
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						83	96	86.46%	34.22%			



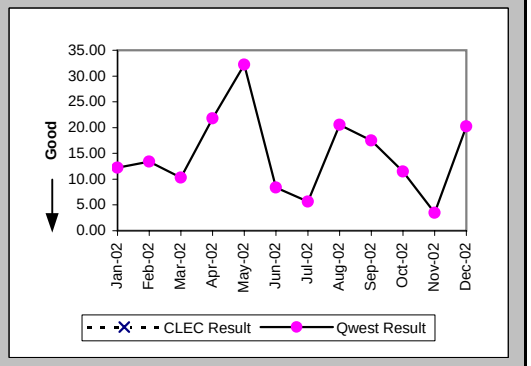
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1285	116	11.08	6.60			
Feb-02						2613	187	13.97	7.56			
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02	4	1	4.00	0	0	2375	147	16.16	15.15	-0.8	-1.49	No
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1606	108	14.87	13.65			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

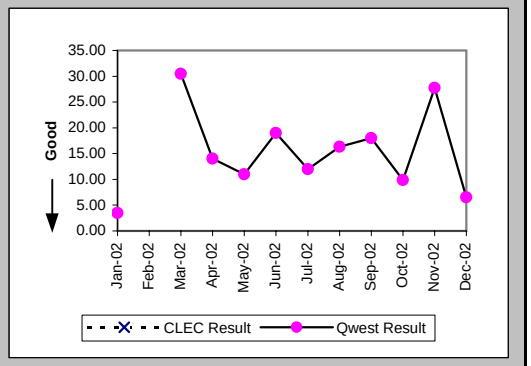
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						98	8	12.25	8.41			
Feb-02						201	15	13.40	7.47			
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

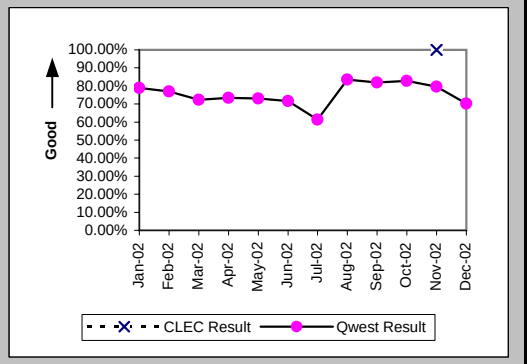
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7	2	3.50	2.12			
Feb-02												
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			



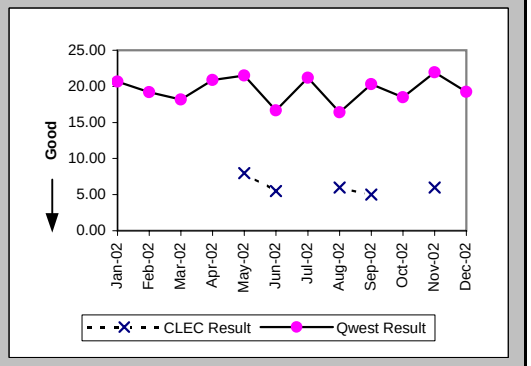
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	71	78.87%	40.82%			
Feb-02						103	134	76.87%	42.17%			
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02						141	169	83.43%	37.18%			
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02	1	1	100.00%	2	0	157	197	79.70%	40.23%	-0.5	-1.31	No
Dec-02						111	158	70.25%	45.71%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

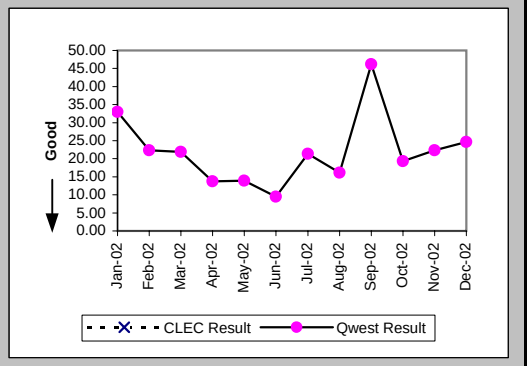
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2128	103	20.66	24.06			
Feb-02						3032	158	19.19	20.12			
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02	16	2	8.00	0	0	3974	185	21.48	16.67	-1.14	-1.69	No
Jun-02	11	2	5.50	0	0	2980	179	16.65	11.19	-1.4	-1.85	No
Jul-02						2753	130	21.18	21.53			
Aug-02	6	1	6.00	0	0	3448	210	16.42	10.85	-0.96	-1.58	No
Sep-02	5	1	5.00	0	0	3287	162	20.29	40.58	-0.38	-1.23	No
Oct-02						4512	244	18.49	12.05			
Nov-02	18	3	6.00	0	0	4675	213	21.95	22.06	-1.24	-1.76	No
Dec-02						3152	164	19.22	14.73			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

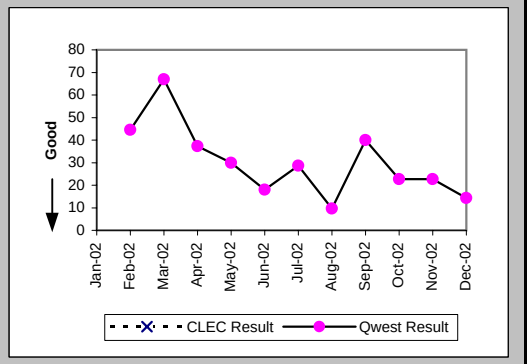
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						924	28	33.00	33.27			
Feb-02						670	30	22.33	23.43			
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						468	19	24.63	30.77			



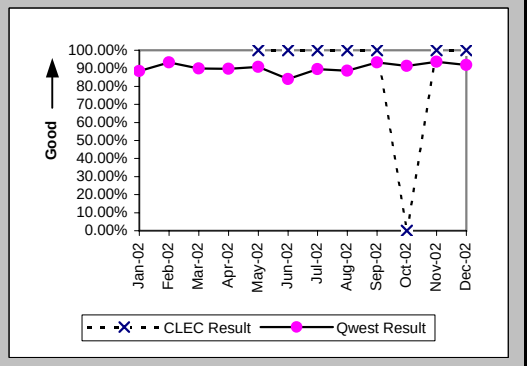
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						178	4	44.50	46.45			
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						417	29	14.38	7.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

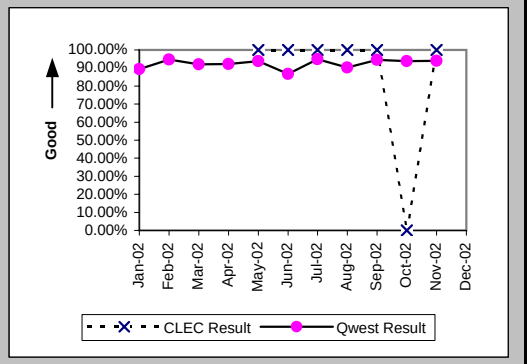
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						199	225	88.44%	31.97%			
Feb-02						264	283	93.29%	25.03%			
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02	1	1	100.00%	0	0	304	335	90.75%	28.98%	-0.32	-1.19	No
Jun-02	2	2	100.00%	0	0	253	301	84.05%	36.61%	-0.61	-1.37	No
Jul-02	1	1	100.00%	0	0	258	288	89.58%	30.55%	-0.34	-1.21	No
Aug-02	1	1	100.00%	0	0	289	326	88.65%	31.72%	-0.36	-1.22	No
Sep-02	2	2	100.00%	0	0	302	324	93.21%	25.16%	-0.38	-1.23	No
Oct-02	0	1	0.00%	0	0	335	367	91.28%	28.21%	1.72	0.04	Yes
Nov-02	2	2	100.00%			378	404	93.56%	24.54%	-0.37	-1.22	No
Dec-02	2	2	100.00%			293	319	91.85%	27.36%	-0.42	-1.26	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

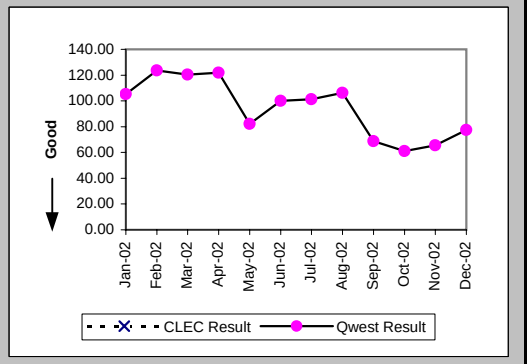
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						201	225	89.33%	30.87%			
Feb-02						268	283	94.70%	22.40%			
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02	1	1	100.00%	0	0	314	335	93.73%	24.24%	-0.26	-1.16	No
Jun-02	2	2	100.00%	0	0	261	301	86.71%	33.95%	-0.55	-1.34	No
Jul-02	1	1	100.00%	0	0	273	288	94.79%	22.22%	-0.23	-1.14	No
Aug-02	1	1	100.00%	0	0	294	326	90.18%	29.75%	-0.33	-1.2	No
Sep-02	2	2	100.00%	0	0	306	324	94.44%	22.91%	-0.34	-1.21	No
Oct-02	0	1	0.00%	0	0	344	367	93.73%	24.24%	1.87	0.13	Yes
Nov-02	2	2	100.00%	0	0	380	404	94.06%	23.64%	-0.35	-1.22	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

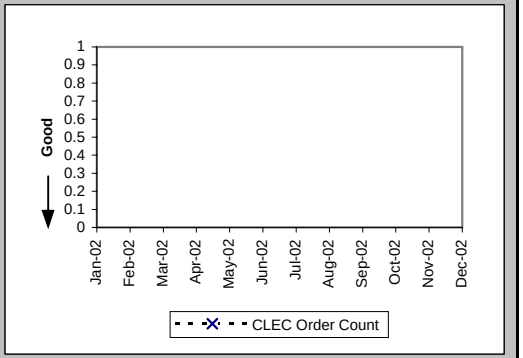
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6845	65	105.31	158.78			
Feb-02						7051	57	123.70	167.51			
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

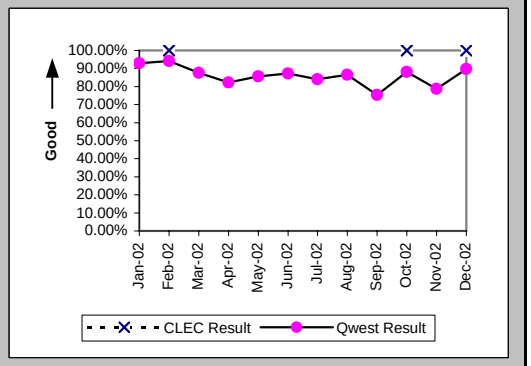
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

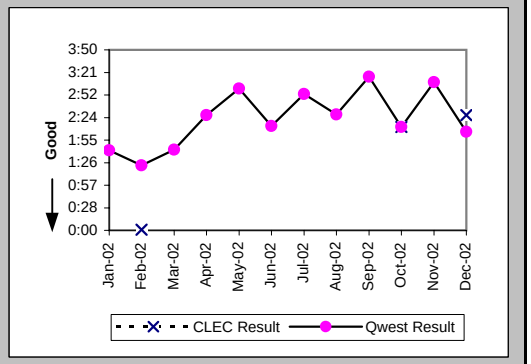
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						181	195	92.82%	25.81%			
Feb-02	1	1	100.00%	0	0	130	138	94.20%	23.37%	-0.25	-1.15	No
Mar-02						106	121	87.60%	32.95%			
Apr-02						126	153	82.35%	38.12%			
May-02						120	140	85.71%	34.99%			
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02	1	1	100.00%	0	0	134	152	88.16%	32.31%	-0.37	-1.22	No
Nov-02						81	103	78.64%	40.98%			
Dec-02	2	2	100.00%	0	0	114	127	89.76%	30.31%	-0.47	-1.29	No



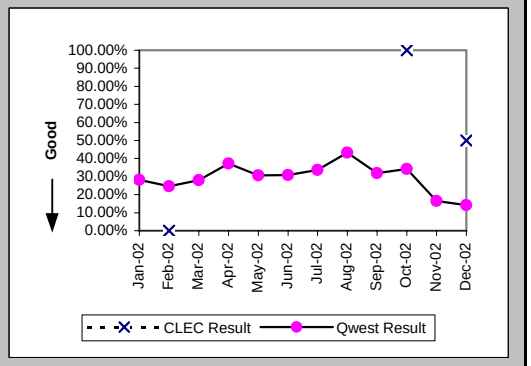
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						332:51	195	1:42	1:45			
Feb-02	0:01	1	0:01	0	0	190:57	138	1:23	1:26	-0.95	-1.58	No
Mar-02						207:52	121	1:43	2:05			
Apr-02						373:39	153	2:27	2:55			
May-02						421:50	140	3:01	13:58			
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02	2:12	1	2:12	0	0	333:15	152	2:12	2:17	0.34	-0.8	No
Nov-02						324:07	103	3:09	6:35			
Dec-02	4:54	2	2:27	0	0	266:29	127	2:06	1:49	0.5	-0.7	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

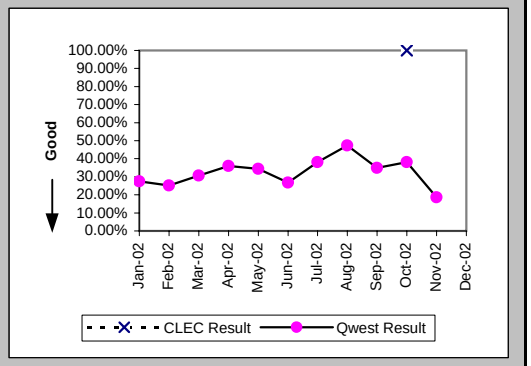
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	195	28.21%	45.00%			
Feb-02	0	1	0.00%	0	0	34	138	24.64%	43.09%	-0.57	-1.35	No
Mar-02						34	121	28.10%	44.95%			
Apr-02						57	153	37.25%	48.35%			
May-02						43	140	30.71%	46.13%			
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02	1	1	100.00%	0	0	52	152	34.21%	47.44%	0.95	-0.42	No
Nov-02						17	103	16.50%	37.12%			
Dec-02	1	2	50.00%	0	0	18	127	14.17%	34.88%	1.06	-0.36	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

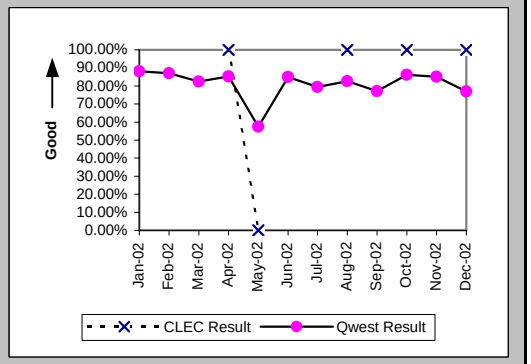
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						39	142	27.46%	44.63%			
Feb-02						24	95	25.26%	43.45%			
Mar-02						26	85	30.59%	46.08%			
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02	1	1	100.00%	0	0	42	110	38.18%	48.58%	0.87	-0.47	No
Nov-02						14	75	18.67%	38.96%			
Dec-02												



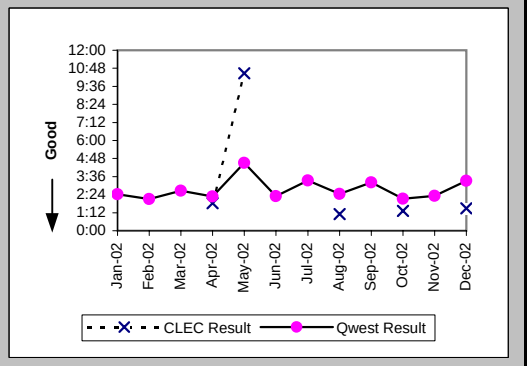
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						103	117	88.03%	32.46%			
Feb-02						127	146	86.99%	33.65%			
Mar-02						127	154	82.47%	38.02%			
Apr-02	1	1	100.00%	0	0	133	156	85.26%	35.45%	-0.41	-1.25	No
May-02	0	3	0.00%	0	0	136	237	57.38%	49.45%	1.8	0.1	Yes
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02	1	1	100.00%	0	0	166	201	82.59%	37.92%	-0.46	-1.28	No
Sep-02						145	188	77.13%	42.00%			
Oct-02	2	2	100.00%	0	0	168	195	86.15%	34.54%	-0.56	-1.34	No
Nov-02						114	134	85.07%	35.63%			
Dec-02	3	3	100.00%	0	0	110	143	76.92%	42.13%	-0.94	-1.57	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

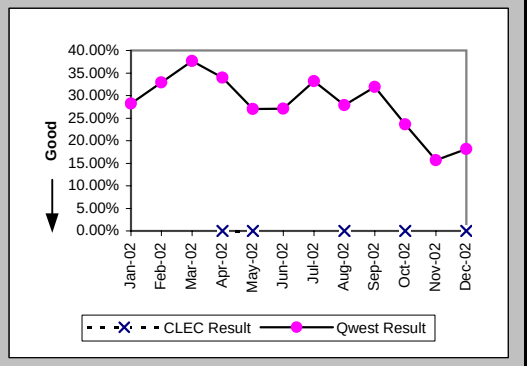
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						283:11	117	2:25	3:44			
Feb-02						308:01	146	2:07	2:37			
Mar-02						411:37	154	2:40	3:39			
Apr-02	1:50	1	1:50	0	0	356:30	156	2:17	3:06	-0.15	-1.09	No
May-02	31:23	3	10:28	0	0	1069:43	237	4:31	3:57	2.75	0.67	Yes
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02	1:06	1	1:06	0	0	491:21	201	2:27	2:33	-0.53	-1.32	No
Sep-02						605:15	188	3:13	3:52			
Oct-02	2:38	2	1:19	0	0	417:23	195	2:08	2:13	-0.52	-1.32	No
Nov-02						309:43	134	2:19	2:20			
Dec-02	4:30	3	1:30	0	0	474:52	143	3:19	4:09	-0.75	-1.46	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

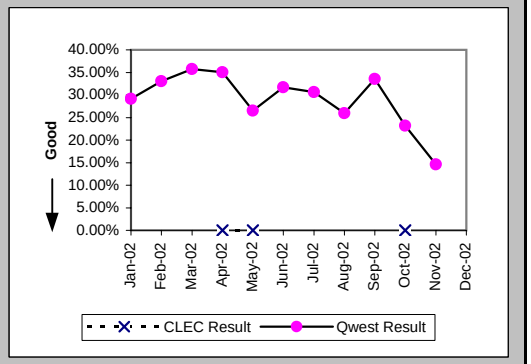
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						33	117	28.21%	45.00%			
Feb-02						48	146	32.88%	46.98%			
Mar-02						58	154	37.66%	48.45%			
Apr-02	0	1	0.00%	0	0	53	156	33.97%	47.36%	-0.72	-1.43	No
May-02	0	3	0.00%	0	0	64	237	27.00%	44.40%	-1.05	-1.64	No
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02	0	1	0.00%	0	0	56	201	27.86%	44.83%	-0.62	-1.38	No
Sep-02						60	188	31.91%	46.61%			
Oct-02	0	2	0.00%	0	0	46	195	23.59%	42.46%	-0.78	-1.48	No
Nov-02						21	134	15.67%	36.35%			
Dec-02	0	3	0.00%	0	0	26	143	18.18%	38.57%	-0.81	-1.49	No



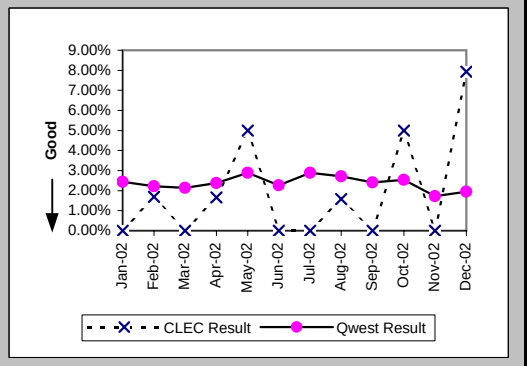
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	79	29.11%	45.43%			
Feb-02						37	112	33.04%	47.03%			
Mar-02						40	112	35.71%	47.92%			
Apr-02	0	1	0.00%	0	0	41	117	35.04%	47.71%	-0.73	-1.44	No
May-02	0	3	0.00%	0	0	53	200	26.50%	44.13%	-1.03	-1.63	No
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02	0	2	0.00%	0	0	32	138	23.19%	42.20%	-0.77	-1.47	No
Nov-02						14	96	14.58%	35.29%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

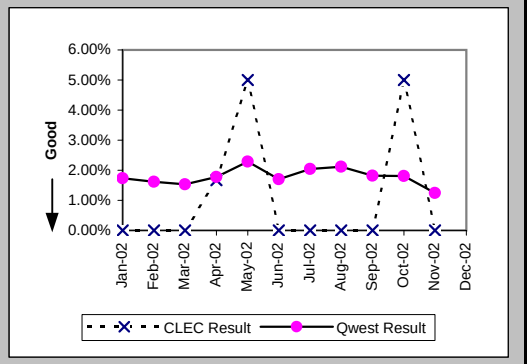
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	59	0.00%	0	0	312	12757	2.45%	15.45%	-1.21	-1.74	No
Feb-02	1	59	1.69%	0	0	284	12807	2.22%	14.73%	-0.27	-1.17	No
Mar-02	0	59	0.00%	0	0	275	12850	2.14%	14.47%	-1.13	-1.69	No
Apr-02	1	60	1.67%	0	0	309	13036	2.37%	15.21%	-0.36	-1.22	No
May-02	3	60	5.00%	0	0	377	13055	2.89%	16.75%	0.95	-0.42	No
Jun-02	0	62	0.00%	0	0	299	13179	2.27%	14.89%	-1.2	-1.73	No
Jul-02	0	62	0.00%	0	0	386	13375	2.89%	16.74%	-1.35	-1.82	No
Aug-02	1	63	1.59%	0	0	365	13487	2.71%	16.23%	-0.55	-1.33	No
Sep-02	0	64	0.00%	0	0	326	13527	2.41%	15.34%	-1.25	-1.76	No
Oct-02	3	60	5.00%	0	0	347	13686	2.54%	15.72%	1.13	-0.31	No
Nov-02	0	63	0.00%	0	0	237	13754	1.72%	13.01%	-1.05	-1.64	No
Dec-02	5	63	7.94%	0	0	270	13822	1.95%	13.84%	2.62	0.59	Yes



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

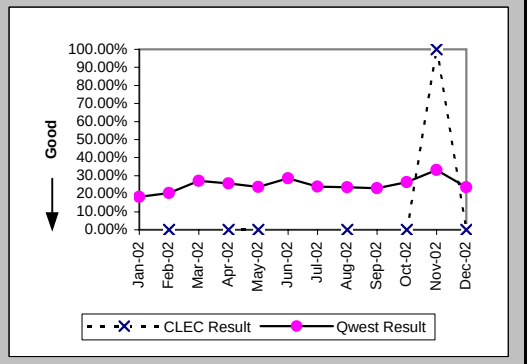
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	59	0.00%	0	0	221	12757	1.73%	13.05%	-1.02	-1.62	No
Feb-02	0	59	0.00%	0	0	207	12807	1.62%	12.61%	-0.98	-1.6	No
Mar-02	0	59	0.00%	0	0	197	12850	1.53%	12.29%	-0.96	-1.58	No
Apr-02	1	60	1.67%	0	0	231	13036	1.77%	13.19%	-0.06	-1.04	No
May-02	3	60	5.00%	0	0	299	13055	2.29%	14.96%	1.27	-0.23	No
Jun-02	0	62	0.00%	0	0	224	13179	1.70%	12.93%	-1.03	-1.63	No
Jul-02	0	62	0.00%	0	0	273	13375	2.04%	14.14%	-1.13	-1.69	No
Aug-02	0	63	0.00%	0	0	285	13487	2.11%	14.38%	-1.16	-1.71	No
Sep-02	0	64	0.00%	0	0	246	13527	1.82%	13.36%	-1.09	-1.66	No
Oct-02	3	60	5.00%	0	0	248	13686	1.81%	13.34%	1.57	-0.05	No
Nov-02	0	63	0.00%	0	0	171	13754	1.24%	11.08%	-0.89	-1.54	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

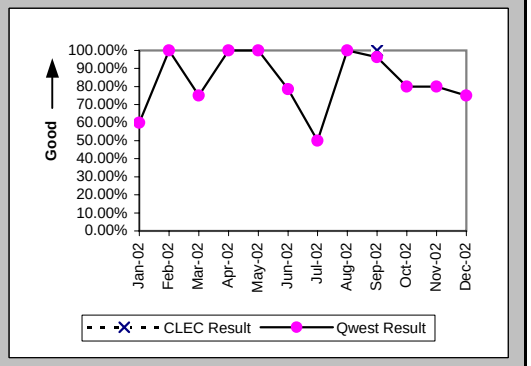
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						70	382	18.32%	38.69%			
Feb-02	0	1	0.00%	0	0	73	357	20.45%	40.33%	-0.51	-1.31	No
Mar-02						102	377	27.06%	44.42%			
Apr-02	0	1	0.00%	0	0	107	416	25.72%	43.71%	-0.59	-1.36	No
May-02	0	3	0.00%	0	0	117	494	23.68%	42.51%	-0.96	-1.58	No
Jun-02						119	418	28.47%	45.13%			
Jul-02						122	508	24.02%	42.72%			
Aug-02	0	1	0.00%	0	0	113	478	23.64%	42.49%	-0.56	-1.34	No
Sep-02						98	424	23.11%	42.16%			
Oct-02	0	3	0.00%	0	0	125	472	26.48%	44.12%	-1.04	-1.63	No
Nov-02	2	2	100.00%	0	0	118	355	33.24%	47.11%	1.62	-0.01	No
Dec-02	0	5	0.00%	0	0	83	353	23.51%	42.41%	-1.23	-1.75	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

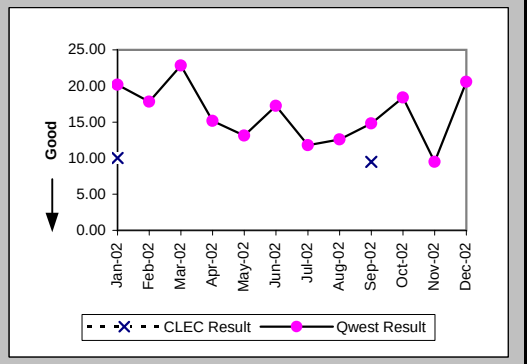
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	5	60.00%	48.99%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02	2	2	100.00%	0	0	26	27	96.30%	18.89%	-0.27	-1.16	No
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			



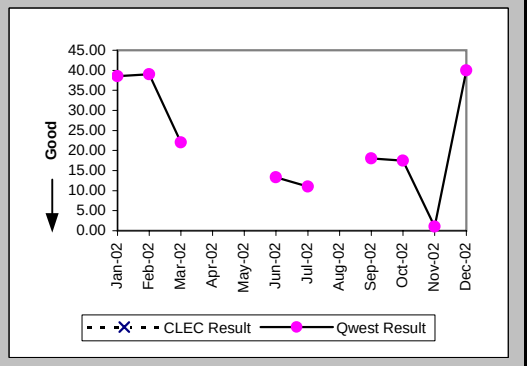
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	10	1	10.00	0	0	262	13	20.15	17.30	-0.57	-1.34	No
Feb-02						107	6	17.83	19.64			
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02	19	2	9.50	0	0	414	28	14.79	3.33	-2.17	-2.32	No
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

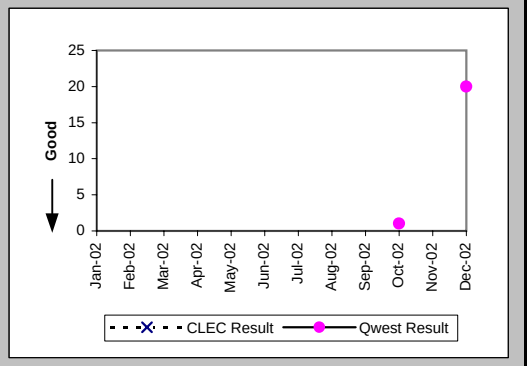
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						77	2	38.50	36.06			
Feb-02						39	1	39.00				
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

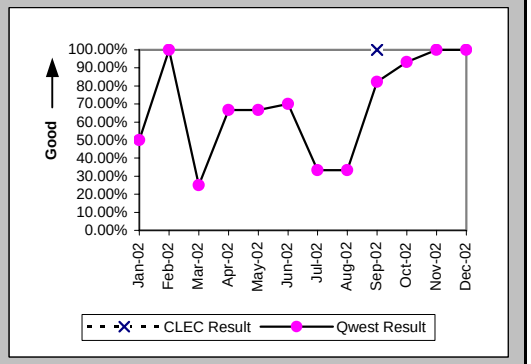
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			



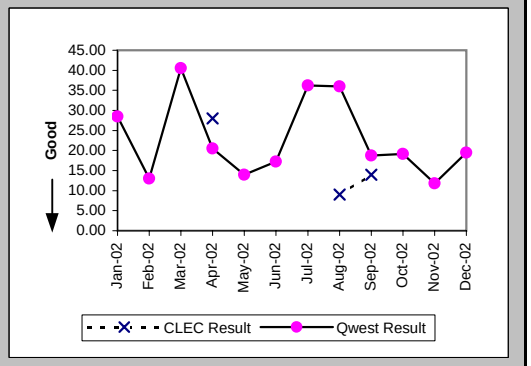
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02	1	1	100.00%	0	0	14	17	82.35%	38.12%	-0.45	-1.27	No
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

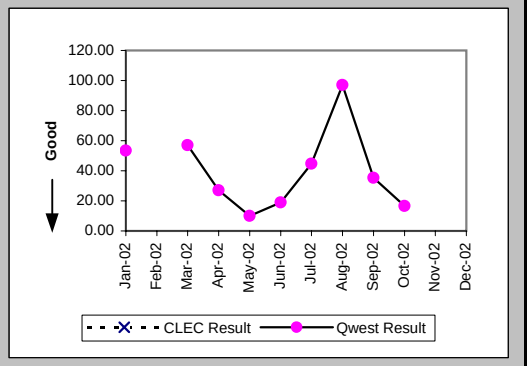
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						399	14	28.50	24.62			
Feb-02						52	4	13.00	8.25			
Mar-02						284	7	40.57	35.96			
Apr-02	28	1	28.00	0	0	164	8	20.50	12.28	0.93	-0.43	No
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02	9	1	9.00	0	0	288	8	36.00	40.67	-0.63	-1.38	No
Sep-02	14	1	14.00	0	0	432	23	18.78	25.56	-0.18	-1.11	No
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

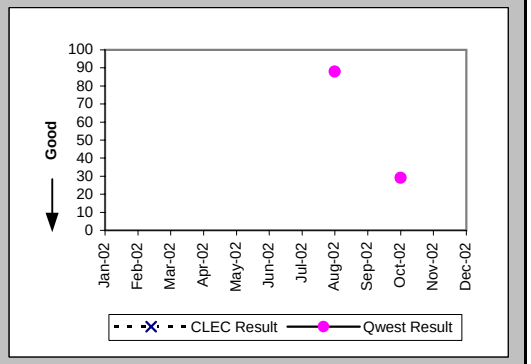
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						107	2	53.50	14.85			
Feb-02												
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												



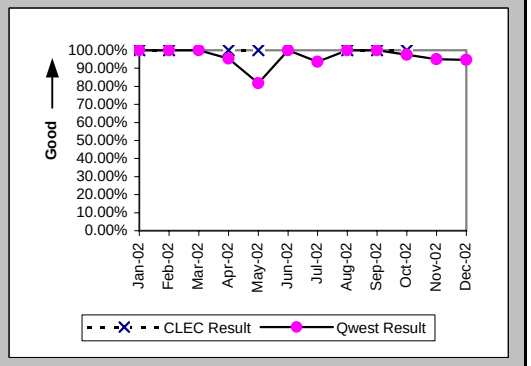
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

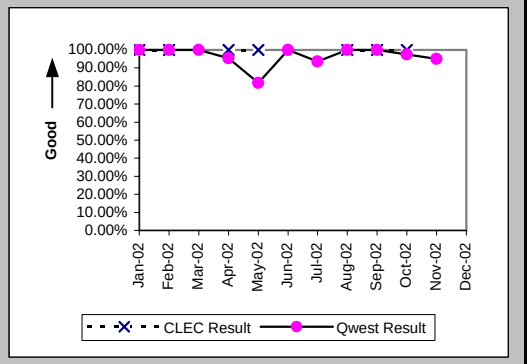
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Mar-02						12	12	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	21	22	95.45%	20.83%	-0.21	-1.13	No
May-02	1	1	100.00%	0	0	18	22	81.82%	38.57%	-0.46	-1.28	No
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	38	39	97.44%	15.81%	-0.22	-1.14	No
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

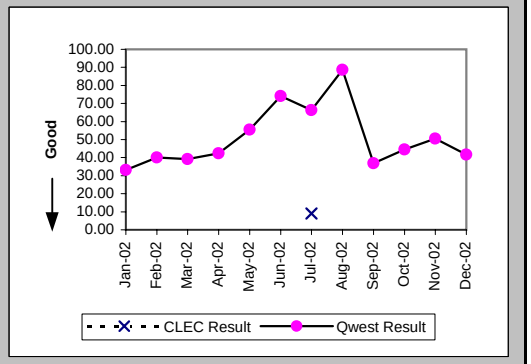
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Mar-02						12	12	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	21	22	95.45%	20.83%	-0.21	-1.13	No
May-02	1	1	100.00%	0	0	18	22	81.82%	38.57%	-0.46	-1.28	No
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	38	39	97.44%	15.81%	-0.22	-1.14	No
Nov-02						19	20	95.00%	21.79%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

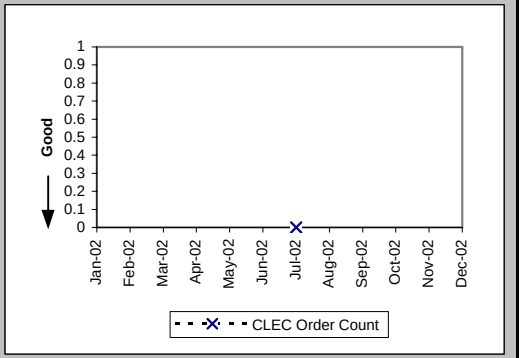
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						265	8	33.12	40.90			
Feb-02						320	8	40.00	43.06			
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02	9	1	9.00	0	0	597	9	66.33	37.86	-1.44	-1.87	No
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

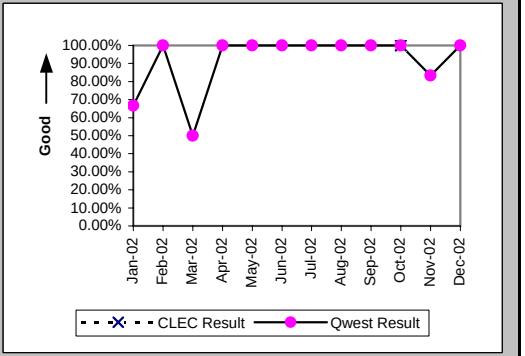
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

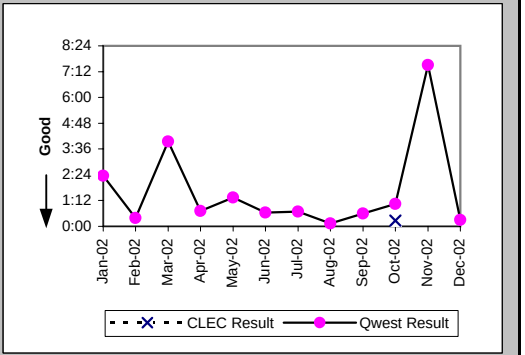
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			



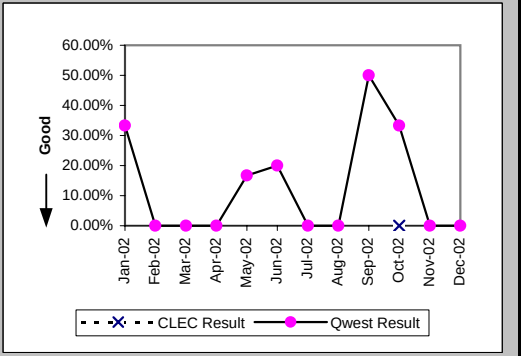
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7:03	3	2:21	3:54			
Feb-02						0:46	2	0:23	0:11			
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02	0:16	1	0:16	0	0	3:09	3	1:03	0:43	-0.95	-1.58	No
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

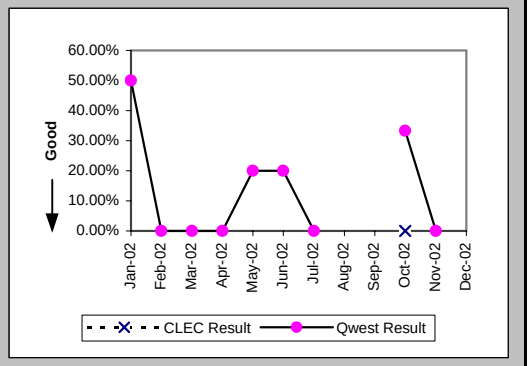
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

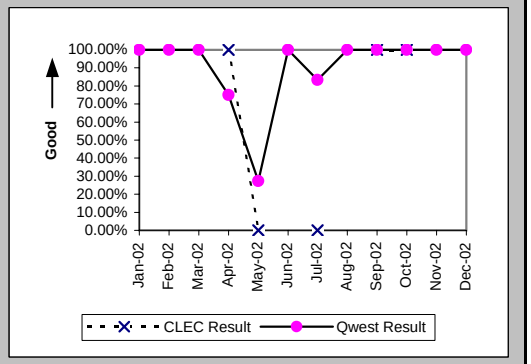
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Nov-02						0	2	0.00%	0.00%			
Dec-02												



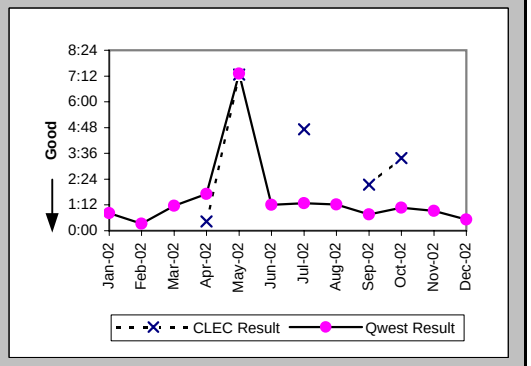
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
May-02	0	1	0.00%	0	0	3	11	27.27%	44.54%	0.23	-0.86	No
Jun-02						4	4	100.00%	0.00%			
Jul-02	0	1	0.00%	0	0	5	6	83.33%	37.27%	1.13	-0.31	No
Aug-02						5	5	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

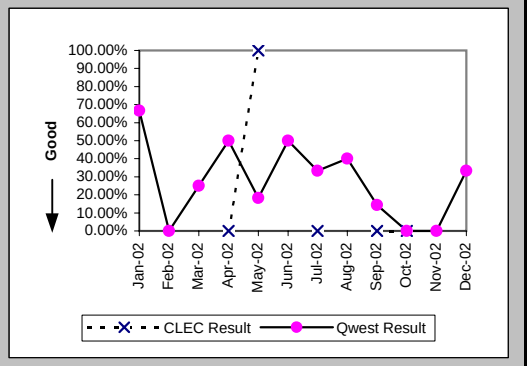
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2:28	3	0:49	0:45			
Feb-02						0:20	1	0:20				
Mar-02						4:38	4	1:10	1:38			
Apr-02	0:26	1	0:26	0	0	6:51	4	1:43	2:07	-0.54	-1.33	No
May-02	7:16	1	7:16	0	0	80:30	11	7:19	4:03	-0.01	-1.01	No
Jun-02						4:48	4	1:12	0:48			
Jul-02	4:43	1	4:43	0	0	7:44	6	1:17	1:56	0.69	-0.58	No
Aug-02						6:05	5	1:13	1:35			
Sep-02	2:09	1	2:09	0	0	5:23	7	0:46	0:49	1.41	-0.14	No
Oct-02	3:23	1	3:23	0	0	5:20	5	1:04	1:05	1.3	-0.21	No
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

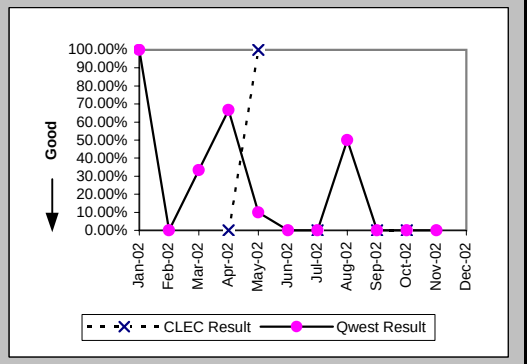
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
May-02	1	1	100.00%	0	0	2	11	18.18%	38.57%	1.21	-0.27	No
Jun-02						2	4	50.00%	50.00%			
Jul-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Aug-02						2	5	40.00%	48.99%			
Sep-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			



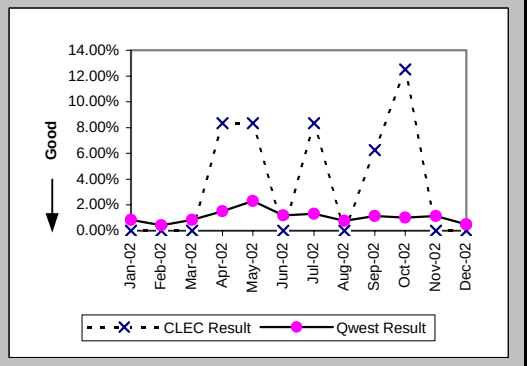
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02	0	1	0.00%	0	0	2	3	66.67%	47.14%	-1.22	-1.74	No
May-02	1	1	100.00%	0	0	1	10	10.00%	30.00%	1.41	-0.14	No
Jun-02						0	2	0.00%	0.00%			
Jul-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02						1	2	50.00%	50.00%			
Sep-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Nov-02						0	1	0.00%	0.00%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

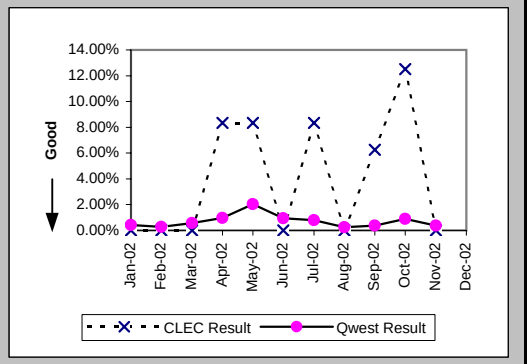
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	11	0.00%	0	0	6	709	0.85%	9.16%	-0.3	-1.18	No
Feb-02	0	11	0.00%	0	0	3	712	0.42%	6.48%	-0.21	-1.13	No
Mar-02	0	11	0.00%	0	0	6	713	0.84%	9.13%	-0.3	-1.18	No
Apr-02	1	12	8.33%	0	0	11	722	1.52%	12.25%	1.31	-0.2	No
May-02	1	12	8.33%	0	0	17	733	2.32%	15.05%	1.07	-0.35	No
Jun-02	0	12	0.00%	0	0	9	750	1.20%	10.89%	-0.38	-1.23	No
Jul-02	1	12	8.33%	0	0	10	764	1.31%	11.37%	1.39	-0.15	No
Aug-02	0	13	0.00%	0	0	6	779	0.77%	8.74%	-0.32	-1.19	No
Sep-02	1	16	6.25%	0	0	9	782	1.15%	10.67%	1.3	-0.21	No
Oct-02	2	16	12.50%	0	0	8	790	1.01%	10.01%	2.49	0.51	Yes
Nov-02	0	17	0.00%	0	0	9	792	1.14%	10.60%	-0.44	-1.27	No
Dec-02	0	17	0.00%	0	0	4	800	0.50%	7.05%	-0.29	-1.18	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

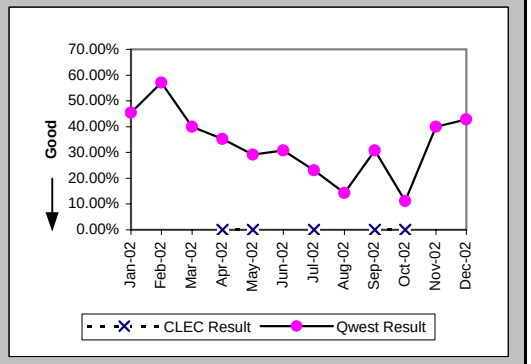
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	11	0.00%	0	0	3	709	0.42%	6.49%	-0.21	-1.13	No
Feb-02	0	11	0.00%	0	0	2	712	0.28%	5.29%	-0.17	-1.11	No
Mar-02	0	11	0.00%	0	0	4	713	0.56%	7.47%	-0.25	-1.15	No
Apr-02	1	12	8.33%	0	0	7	722	0.97%	9.80%	1.54	-0.06	No
May-02	1	12	8.33%	0	0	15	733	2.05%	14.16%	1.14	-0.3	No
Jun-02	0	12	0.00%	0	0	7	750	0.93%	9.62%	-0.33	-1.2	No
Jul-02	1	12	8.33%	0	0	6	764	0.79%	8.83%	1.64	0	No
Aug-02	0	13	0.00%	0	0	2	779	0.26%	5.06%	-0.18	-1.11	No
Sep-02	1	16	6.25%	0	0	3	782	0.38%	6.18%	1.8	0.09	Yes
Oct-02	2	16	12.50%	0	0	7	790	0.89%	9.37%	2.57	0.56	Yes
Nov-02	0	17	0.00%	0	0	3	792	0.38%	6.14%	-0.25	-1.15	No
Dec-02												



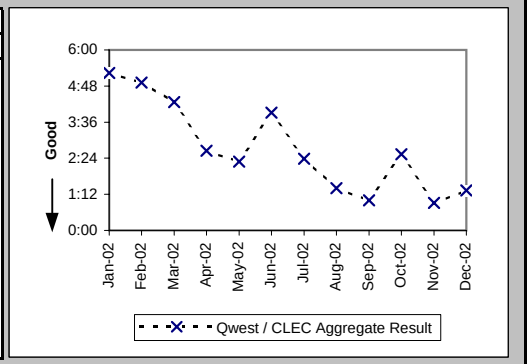
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	11	45.45%	49.79%			
Feb-02						4	7	57.14%	49.49%			
Mar-02						4	10	40.00%	48.99%			
Apr-02	0	1	0.00%	0	0	6	17	35.29%	47.79%	-0.72	-1.44	No
May-02	0	1	0.00%	0	0	7	24	29.17%	45.45%	-0.63	-1.38	No
Jun-02						4	13	30.77%	46.15%			
Jul-02	0	1	0.00%	0	0	3	13	23.08%	42.13%	-0.53	-1.32	No
Aug-02						1	7	14.29%	34.99%			
Sep-02	0	1	0.00%	0	0	4	13	30.77%	46.15%	-0.64	-1.39	No
Oct-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			



Checklist #7 - E911

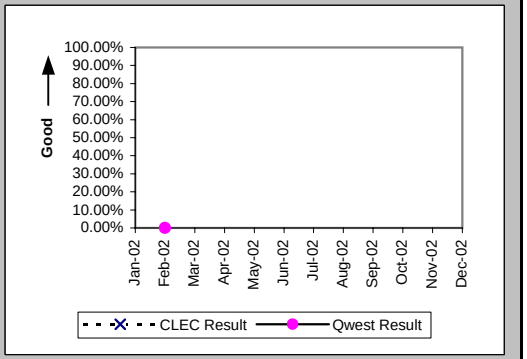
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Jan-02	5:14	0	0
Feb-02	4:55	0	0
Mar-02	4:16	0	0
Apr-02	2:39	0	0
May-02	2:17	0	0
Jun-02	3:55	0	0
Jul-02	2:23	0	0
Aug-02	1:24	0	0
Sep-02	1:00	0	0
Oct-02	2:32	0	0
Nov-02	0:55	0	0
Dec-02	1:20	0	0



Checklist #7 - E911/911 Trunk Installation

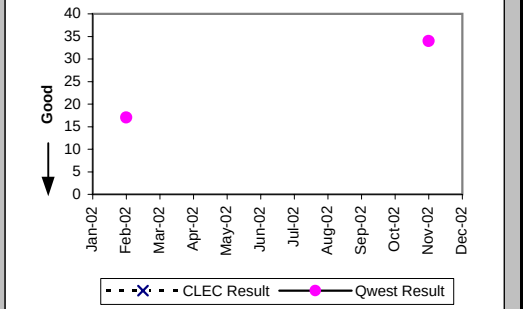
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



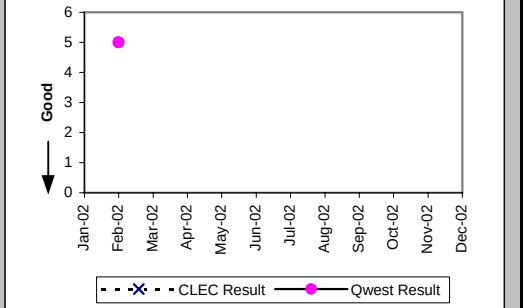
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						17	1	17.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						34	1	34.00				
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

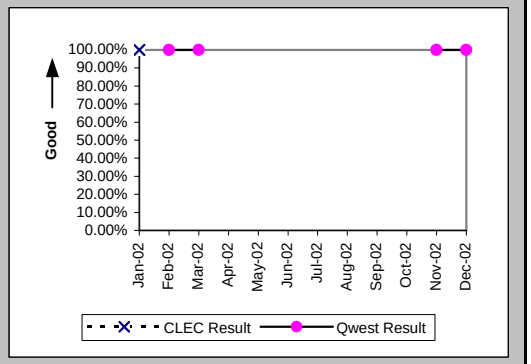
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #7 - E911/911 Trunk Installation

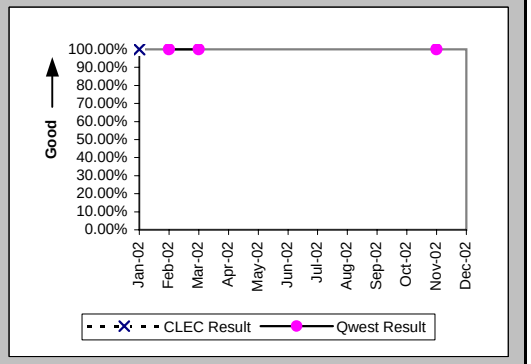
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0							
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

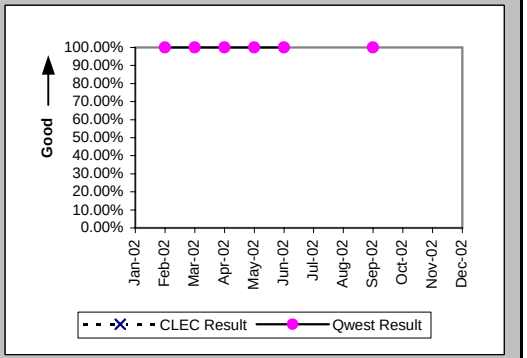
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0							
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												



Checklist #7 - E911/911 Trunk Repair

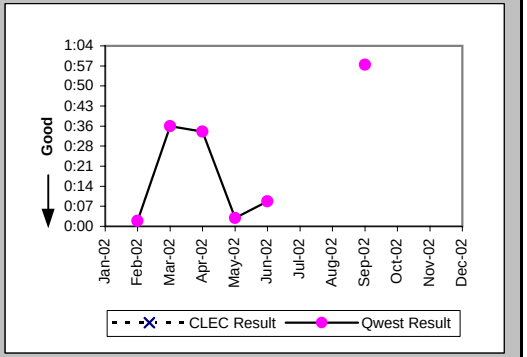
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												



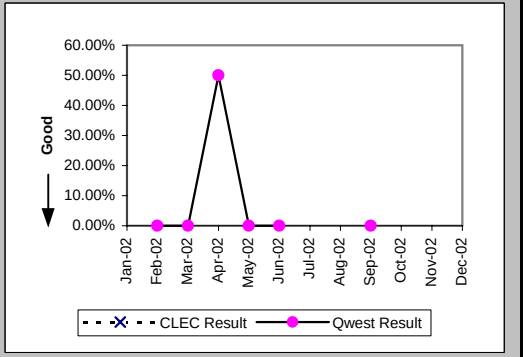
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0:02	1	0:02				
Mar-02						0:36	1	0:36				
Apr-02						1:09	2	0:34	0:25			
May-02						0:05	2	0:03	0:02			
Jun-02						0:09	1	0:09				
Jul-02												
Aug-02												
Sep-02						0:58	1	0:58				
Oct-02												
Nov-02												
Dec-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

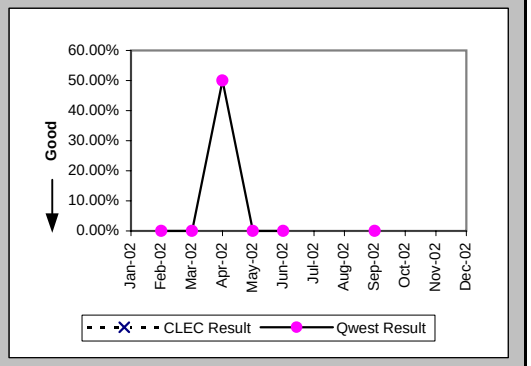
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												



Checklist #7 - E911/911 Trunk Repair

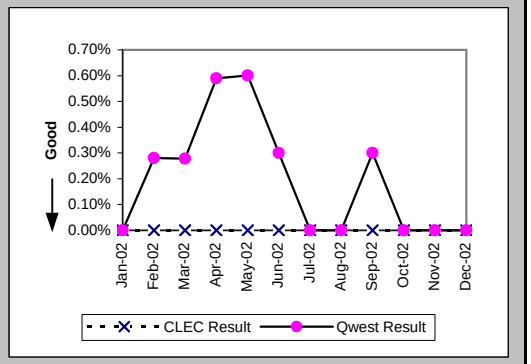
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												



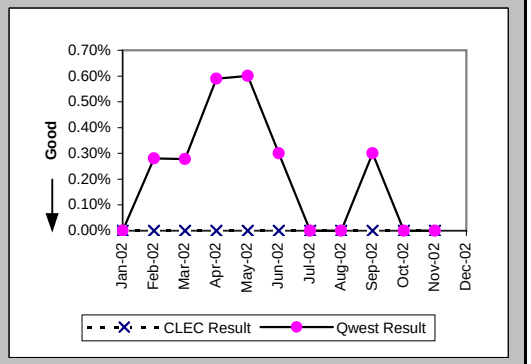
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	22	0.00%	0	0	0	349	0.00%	N/A	N/A	N/A	
Feb-02	0	22	0.00%	0	0	1	357	0.28%	5.29%	-0.24	-1.15	No
Mar-02	0	22	0.00%	0	0	1	359	0.28%	5.27%	-0.24	-1.15	No
Apr-02	0	18	0.00%	0	0	2	339	0.59%	7.66%	-0.32	-1.19	No
May-02	0	18	0.00%	0	0	2	333	0.60%	7.73%	-0.32	-1.2	No
Jun-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Jul-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Aug-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Sep-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Oct-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Nov-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Dec-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

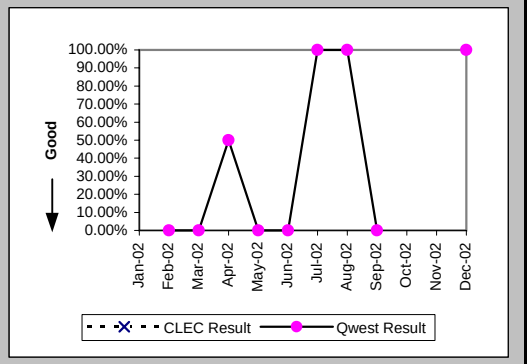
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	22	0.00%	0	0	0	349	0.00%	N/A	N/A	N/A	
Feb-02	0	22	0.00%	0	0	1	357	0.28%	5.29%	-0.24	-1.15	No
Mar-02	0	22	0.00%	0	0	1	359	0.28%	5.27%	-0.24	-1.15	No
Apr-02	0	18	0.00%	0	0	2	339	0.59%	7.66%	-0.32	-1.19	No
May-02	0	18	0.00%	0	0	2	333	0.60%	7.73%	-0.32	-1.2	No
Jun-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Jul-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Aug-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Sep-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Oct-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Nov-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Dec-02												



Checklist #7 - E911/911 Trunk Repair

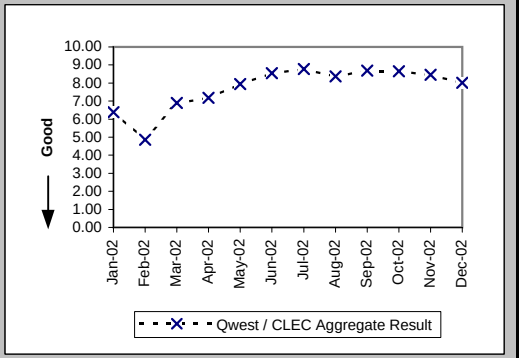
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02						1	1	100.00%	0.00%			

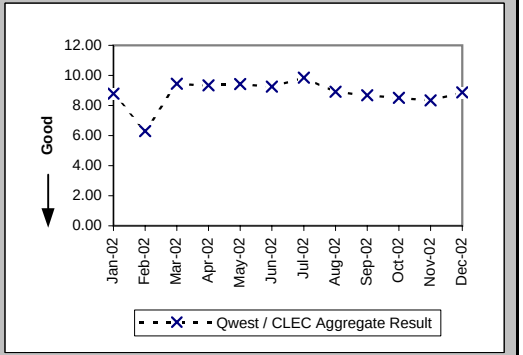


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68
Oct-02	8.66
Nov-02	8.45
Dec-02	8.01

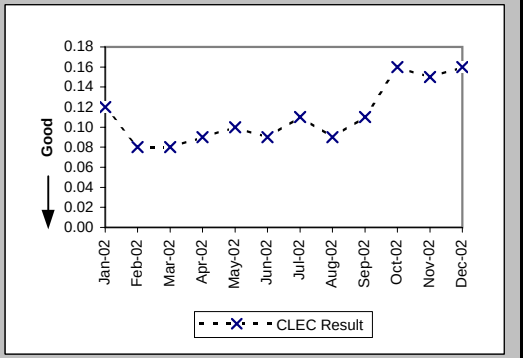


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26
Jul-02	9.86
Aug-02	8.92
Sep-02	8.69
Oct-02	8.52
Nov-02	8.33
Dec-02	8.88

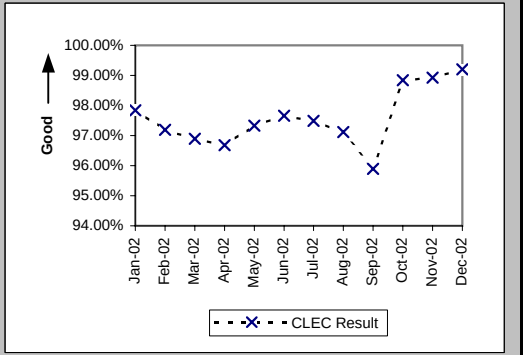


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Jan-02	0.12	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0
Oct-02	0.16	0	0
Nov-02	0.15	0	0
Dec-02	0.16	0	0



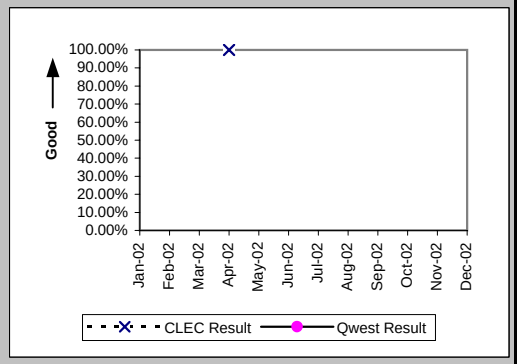
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Jan-02	97.84%	0	0
Feb-02	97.20%	0	0
Mar-02	96.89%	0	0
Apr-02	96.68%	0	0
May-02	97.33%	0	0
Jun-02	97.66%	0	0
Jul-02	97.49%	0	0
Aug-02	97.11%	0	0
Sep-02	95.89%	0	0
Oct-02	98.84%	0	0
Nov-02	98.93%	0	0
Dec-02	99.20%	0	0



Checklist #9 - NXX Code Activation

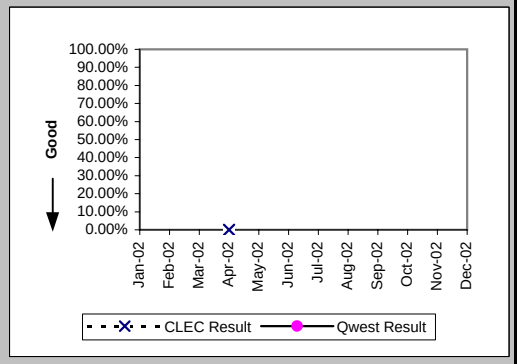
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Jan-02								
Feb-02								
Mar-02								
Apr-02	2	2	100.00%	0	0			
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								
Nov-02								
Dec-02								



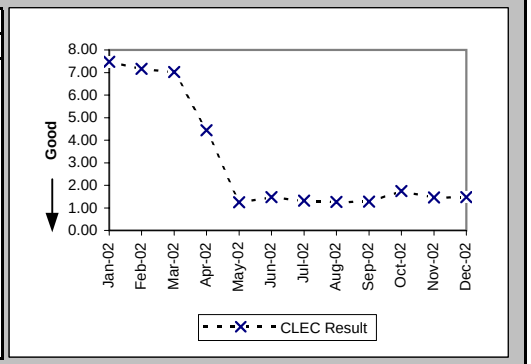
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Jan-02								
Feb-02								
Mar-02								
Apr-02	0	2	0.00%	0	0			
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								
Nov-02								
Dec-02								



Checklist #10 - Databases and Signaling

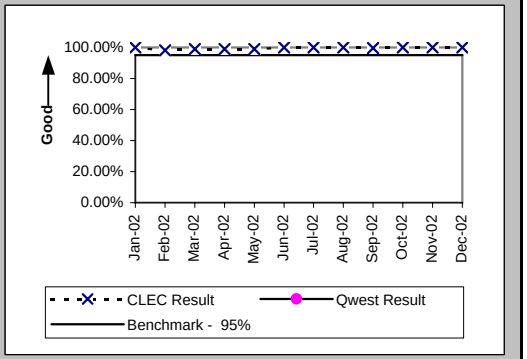
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0
Nov-02	1.46	0	0
Dec-02	1.47	0	0



Checklist #11 - Number Portability**

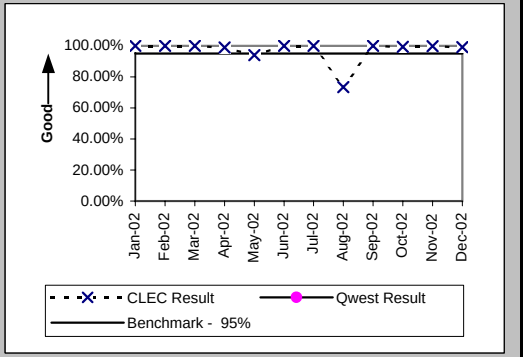
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	22	22	100.00%	0	0							No
Feb-02	55	56	98.21%	0	0							No
Mar-02	90	91	98.90%	0	0							No
Apr-02	105	106	99.06%	0	0							No
May-02	183	185	98.92%	0	0							No
Jun-02	55	55	100.00%	0	0							No
Jul-02	137	137	100.00%	0	0							No
Aug-02	84	84	100.00%	0	0							No
Sep-02	212	213	99.53%	0	0							No
Oct-02	190	190	100.00%	0	0							No
Nov-02	208	208	100.00%	0	0							No
Dec-02	364	364	100.00%	0	0							No



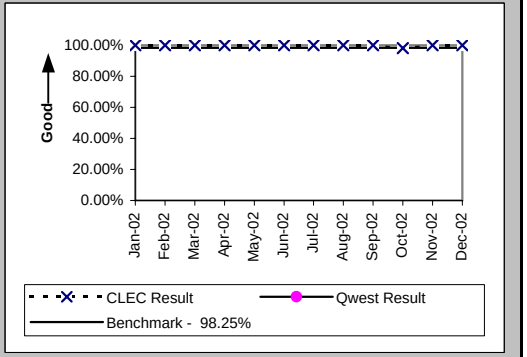
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2146	2147	99.95%	0	0							No
Feb-02	41	41	100.00%	0	0							No
Mar-02	20	20	100.00%	0	0							No
Apr-02	96	97	98.97%	0	0							No
May-02	222	236	94.07%	0	0							Yes
Jun-02	383	383	100.00%	0	0							No
Jul-02	384	384	100.00%	0	0							No
Aug-02	305	415	73.49%	0	0							Yes
Sep-02	87	87	100.00%	0	0							No
Oct-02	278	280	99.29%	0	0							No
Nov-02	408	409	99.76%	0	0							No
Dec-02	119	120	99.17%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

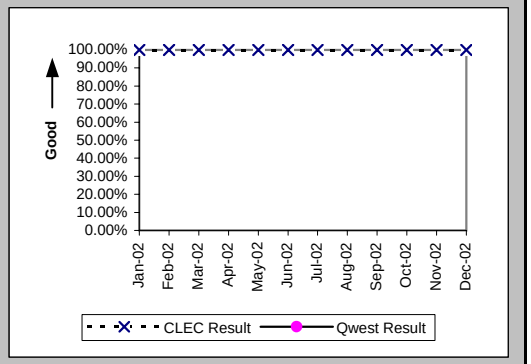
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2169	2169	100.00%	0	0							No
Feb-02	97	97	100.00%	0	0							No
Mar-02	111	111	100.00%	0	0							No
Apr-02	197	197	100.00%	0	0							No
May-02	544	544	100.00%	0	0							No
Jun-02	462	462	100.00%	0	0							No
Jul-02	553	553	100.00%	0	0							No
Aug-02	526	526	100.00%	0	0							No
Sep-02	307	307	100.00%	0	0							No
Oct-02	537	547	98.17%	0	0							Yes
Nov-02	638	638	100.00%	0	0							No
Dec-02	484	484	100.00%	0	0							No



Checklist #11 - Number Portability**

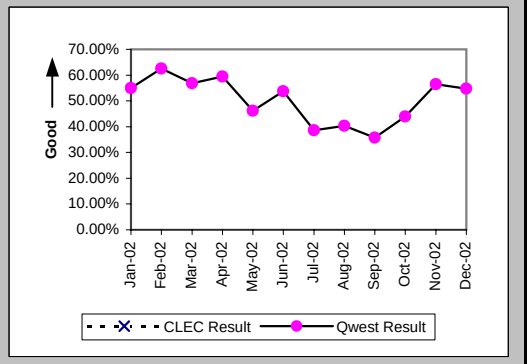
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2169	2169	100.00%	0	0							
Feb-02	97	97	100.00%	0	0							
Mar-02	111	111	100.00%	0	0							
Apr-02	197	197	100.00%	0	0							
May-02	544	544	100.00%	0	0							
Jun-02	462	462	100.00%	0	0							
Jul-02	553	553	100.00%	0	0							
Aug-02	526	526	100.00%	0	0							
Sep-02	307	307	100.00%	0	0							
Oct-02	547	547	100.00%	0	0							
Nov-02	638	638	100.00%	0	0							
Dec-02	484	484	100.00%	0	0							



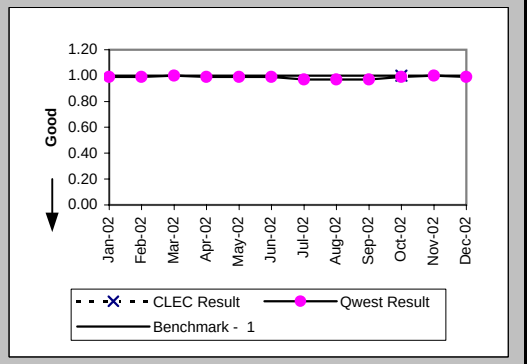
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						693	1260	55.00%	49.75%			
Feb-02						750	1198	62.60%	48.39%			
Mar-02						711	1251	56.83%	49.53%			
Apr-02						726	1222	59.41%	49.11%			
May-02						749	1624	46.12%	49.85%			
Jun-02						589	1097	53.69%	49.86%			
Jul-02						630	1630	38.65%	48.69%			
Aug-02						683	1695	40.30%	49.05%			
Sep-02						518	1450	35.72%	47.92%			
Oct-02						663	1507	43.99%	49.64%			
Nov-02						501	888	56.42%	49.59%			
Dec-02						483	882	54.76%	49.77%			



LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)

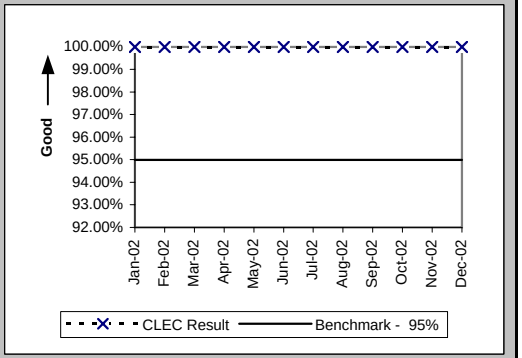
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2660	2685	0.99	0.10			
Feb-02						2566	2581	0.99	0.08			
Mar-02						2739	2751	1.00	0.07			
Apr-02						2588	2614	0.99	0.10			
May-02						3024	3040	0.99	0.07			
Jun-02						2443	2459	0.99	0.08			
Jul-02						2833	2911	0.97	0.16			
Aug-02						2863	2952	0.97	0.17			
Sep-02						2581	2661	0.97	0.17			
Oct-02	3	3	1.00	0	0	2598	2626	0.99	0.10	-0.18	-1.11	No
Nov-02						1738	1746	1.00	0.07			
Dec-02						1612	1630	0.99	0.10			



Checklist #13 - Reciprocal Compensation

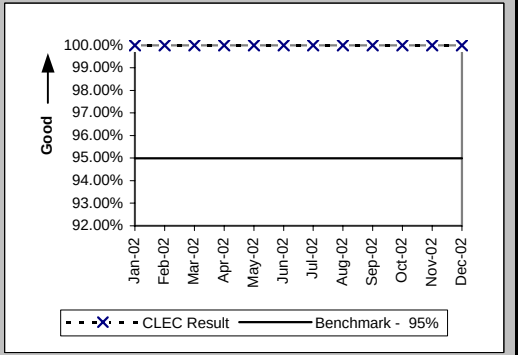
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	2242.62	2242.62	100.00%	0	0
Feb-02	2974.94	2974.94	100.00%	0	0
Mar-02	2517.05	2517.05	100.00%	0	0
Apr-02	2683.01	2683.01	100.00%	0	0
May-02	2504.92	2504.92	100.00%	0	0
Jun-02	2766.28	2766.28	100.00%	0	0
Jul-02	2640.77	2640.77	100.00%	0	0
Aug-02	2791.21	2791.21	100.00%	0	0
Sep-02	2891.64	2891.64	100.00%	0	0
Oct-02	2908.78	2908.78	100.00%	0	0
Nov-02	2689.13	2689.13	100.00%	0	0
Dec-02	2754.12	2754.12	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

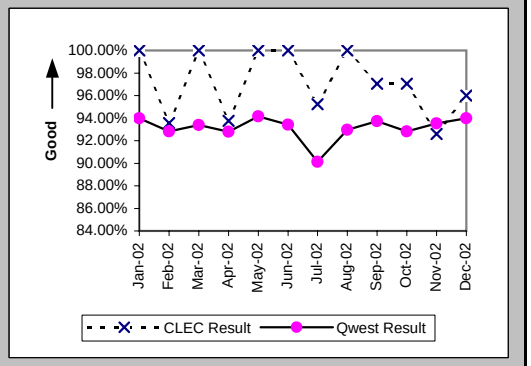
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Jan-02	2242.62	2242.62	100.00%	0	0
Feb-02	2974.94	2974.94	100.00%	0	0
Mar-02	2517.05	2517.05	100.00%	0	0
Apr-02	2683.01	2683.01	100.00%	0	0
May-02	2504.92	2504.92	100.00%	0	0
Jun-02	2766.28	2766.28	100.00%	0	0
Jul-02	2640.77	2640.77	100.00%	0	0
Aug-02	2791.21	2791.21	100.00%	0	0
Sep-02	2891.64	2891.64	100.00%	0	0
Oct-02	2908.78	2908.78	100.00%	0	0
Nov-02	2689.13	2689.13	100.00%	0	0
Dec-02	2754.12	2754.12	100.00%	0	0



Checklist #14 - Resale - Residence Installation

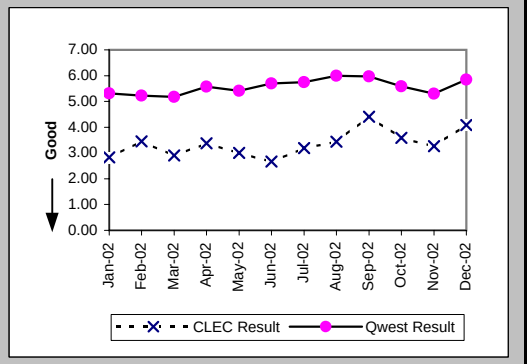
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	42	42	100.00%	0	0	3605	3836	93.98%	23.79%	-1.63	-1.99	No
Feb-02	29	31	93.55%	0	0	3208	3456	92.82%	25.81%	-0.16	-1.09	No
Mar-02	29	29	100.00%	0	0	3467	3712	93.40%	24.83%	-1.43	-1.87	No
Apr-02	15	16	93.75%	0	0	3283	3538	92.79%	25.86%	-0.15	-1.09	No
May-02	5	5	100.00%	0	0	3239	3440	94.16%	23.46%	-0.56	-1.34	No
Jun-02	6	6	100.00%	0	0	3147	3369	93.41%	24.81%	-0.65	-1.4	No
Jul-02	20	21	95.24%	0	0	3176	3524	90.12%	29.83%	-0.78	-1.48	No
Aug-02	27	27	100.00%	0	0	3495	3760	92.95%	25.60%	-1.43	-1.87	No
Sep-02	33	34	97.06%	0	0	3062	3267	93.73%	24.25%	-0.8	-1.48	No
Oct-02	33	34	97.06%	0	0	3251	3502	92.83%	25.79%	-0.95	-1.58	No
Nov-02	25	27	92.59%	0	0	2685	2871	93.52%	24.61%	0.27	-0.84	No
Dec-02	24	25	96.00%	0	0	2739	2914	93.99%	23.76%	-0.42	-1.26	No



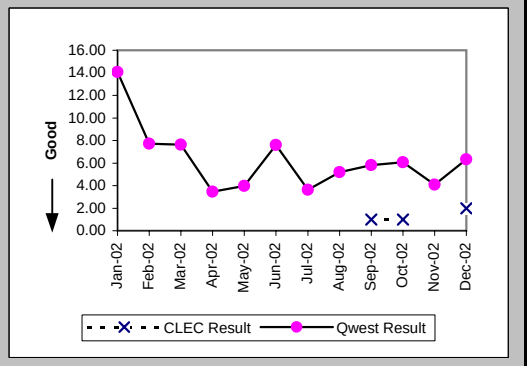
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	119	42	2.83	0	0	20453	3850	5.31	15.52	-1.03	-1.63	No
Feb-02	107	31	3.45	0	0	18088	3462	5.22	7.37	-1.33	-1.81	No
Mar-02	84	29	2.90	0	0	19241	3723	5.17	6.51	-1.87	-2.14	No
Apr-02	54	16	3.38	0	0	19783	3553	5.57	6.37	-1.37	-1.83	No
May-02	15	5	3.00	0	0	18664	3451	5.41	6.14	-0.88	-1.53	No
Jun-02	16	6	2.67	0	0	19232	3376	5.70	15.36	-0.48	-1.29	No
Jul-02	67	21	3.19	0	0	20278	3527	5.75	6.28	-1.86	-2.13	No
Aug-02	93	27	3.44	0	0	22544	3763	5.99	6.11	-2.16	-2.31	No
Sep-02	150	34	4.41	0	0	19628	3287	5.97	5.47	-1.66	-2.01	No
Oct-02	122	34	3.59	0	0	19578	3510	5.58	11.51	-1	-1.61	No
Nov-02	88	27	3.26	0	0	15226	2875	5.30	5.10	-2.07	-2.26	No
Dec-02	102	25	4.08	0	0	17053	2917	5.85	5.23	-1.68	-2.02	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

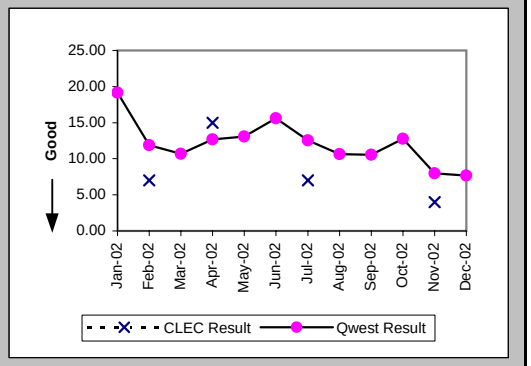
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1055	75	14.07	64.91			
Feb-02						555	72	7.71	30.35			
Mar-02						519	68	7.63	30.94			
Apr-02						149	43	3.47	3.16			
May-02						222	56	3.96	7.20			
Jun-02						471	62	7.60	32.58			
Jul-02						228	63	3.62	4.16			
Aug-02						342	66	5.18	6.11			
Sep-02	1	1	1.00	0	0	494	85	5.81	6.03	-0.79	-1.48	No
Oct-02	1	1	1.00	0	0	558	92	6.07	7.64	-0.66	-1.4	No
Nov-02						257	63	4.08	6.29			
Dec-02	2	1	2.00	0	0	444	70	6.34	9.18	-0.47	-1.29	No



Checklist #14 - Resale - Residence Installation

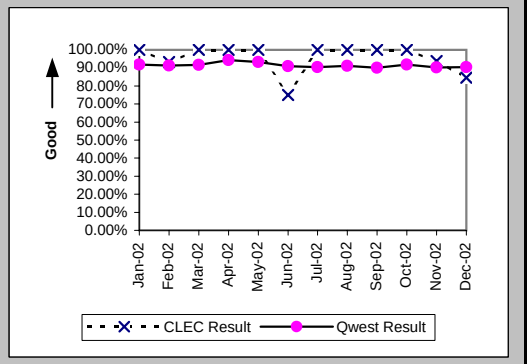
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3125	163	19.17	55.99			
Feb-02	14	2	7.00	0	0	2125	179	11.87	13.51	-0.51	-1.31	No
Mar-02						1947	182	10.70	8.62			
Apr-02	15	1	15.00	0	0	2727	215	12.68	15.76	0.49	-0.7	No
May-02						1907	146	13.06	14.12			
Jun-02						2559	164	15.60	61.31			
Jul-02	7	1	7.00	0	0	3580	285	12.56	12.34	-0.45	-1.27	No
Aug-02						2125	200	10.62	15.84			
Sep-02						1434	136	10.54	16.26			
Oct-02						2081	163	12.77	48.85			
Nov-02	8	2	4.00	0	0	995	125	7.96	10.49	-0.53	-1.32	No
Dec-02						799	104	7.68	12.03			



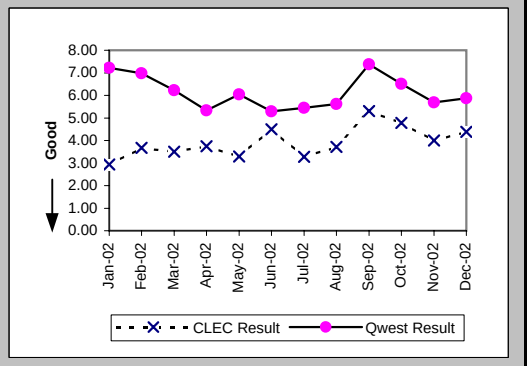
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	14	14	100.00%	0	0	2016	2194	91.89%	27.30%	-1.11	-1.67	No
Feb-02	14	15	93.33%	0	0	1737	1901	91.37%	28.08%	-0.27	-1.16	No
Mar-02	8	8	100.00%	0	0	1954	2130	91.74%	27.53%	-0.85	-1.52	No
Apr-02	4	4	100.00%	0	0	2040	2164	94.27%	23.24%	-0.49	-1.3	No
May-02	7	7	100.00%	0	0	1732	1857	93.27%	25.06%	-0.71	-1.43	No
Jun-02	3	4	75.00%	0	0	1632	1794	90.97%	28.66%	0.92	-0.44	No
Jul-02	11	11	100.00%	0	0	1645	1820	90.38%	29.48%	-1.08	-1.66	No
Aug-02	14	14	100.00%	0	0	1858	2039	91.12%	28.44%	-1.16	-1.71	No
Sep-02	27	27	100.00%	0	0	1621	1801	90.01%	29.99%	-1.72	-2.04	No
Oct-02	31	31	100.00%	1	0	1846	2011	91.80%	27.44%	-1.65	-2	No
Nov-02	15	16	93.75%	0	0	1391	1541	90.27%	29.64%	-0.47	-1.28	No
Dec-02	11	13	84.62%	0	0	1361	1504	90.49%	29.33%	0.71	-0.57	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

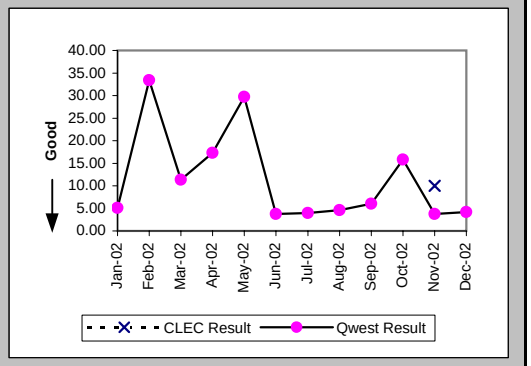
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	41	14	2.93	0	0	15920	2204	7.22	31.78	-0.5	-1.31	No
Feb-02	55	15	3.67	0	0	13294	1905	6.98	36.00	-0.35	-1.22	No
Mar-02	28	8	3.50	0	0	13283	2135	6.22	28.75	-0.27	-1.16	No
Apr-02	15	4	3.75	0	0	11595	2175	5.33	12.00	-0.26	-1.16	No
May-02	23	7	3.29	0	0	11270	1866	6.04	32.83	-0.22	-1.13	No
Jun-02	18	4	4.50	0	0	9558	1807	5.29	11.00	-0.14	-1.09	No
Jul-02	36	11	3.27	0	0	9908	1822	5.44	8.36	-0.86	-1.52	No
Aug-02	52	14	3.71	0	0	11471	2040	5.62	9.07	-0.78	-1.48	No
Sep-02	143	27	5.30	0	0	13336	1806	7.38	27.40	-0.39	-1.24	No
Oct-02	153	32	4.78	0	0	13108	2012	6.51	22.33	-0.44	-1.26	No
Nov-02	64	16	4.00	0	0	8781	1543	5.69	10.40	-0.65	-1.39	No
Dec-02	57	13	4.38	0	0	8850	1508	5.87	8.14	-0.65	-1.4	No



Checklist #14 - Resale - Residence Installation

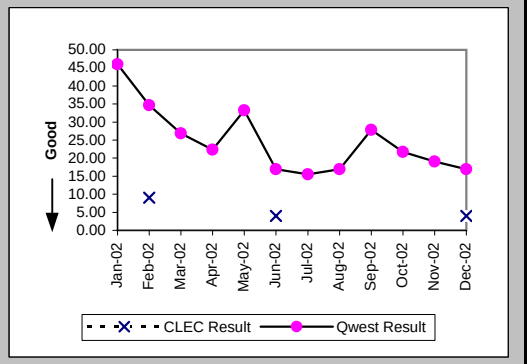
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						216	42	5.14	5.85			
Feb-02						1170	35	33.43	101.84			
Mar-02						430	38	11.32	41.09			
Apr-02						640	37	17.30	57.72			
May-02						1277	43	29.70	156.11			
Jun-02						158	42	3.76	3.64			
Jul-02						166	42	3.95	3.08			
Aug-02						264	57	4.63	3.46			
Sep-02						337	56	6.02	5.91			
Oct-02						744	47	15.83	73.95			
Nov-02	10	1	10.00	0	0	191	51	3.75	3.74	1.38	-0.16	No
Dec-02						171	41	4.17	4.97			



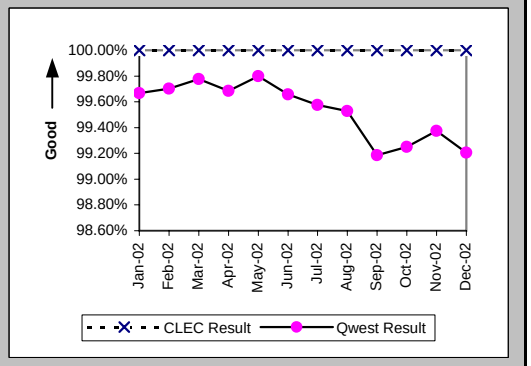
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6354	138	46.04	118.27			
Feb-02	9	1	9.00	0	0	4544	131	34.69	118.74	-0.22	-1.13	No
Mar-02						3734	139	26.86	107.27			
Apr-02						2007	90	22.30	35.93			
May-02						2792	84	33.24	101.50			
Jun-02	4	1	4.00	0	0	2048	121	16.93	37.03	-0.35	-1.21	No
Jul-02						2074	134	15.48	22.12			
Aug-02						2100	124	16.94	29.35			
Sep-02						3532	127	27.81	99.55			
Oct-02						2589	119	21.76	75.09			
Nov-02						1906	100	19.06	32.55			
Dec-02	8	2	4.00	0	0	1764	104	16.96	21.88	-0.83	-1.5	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

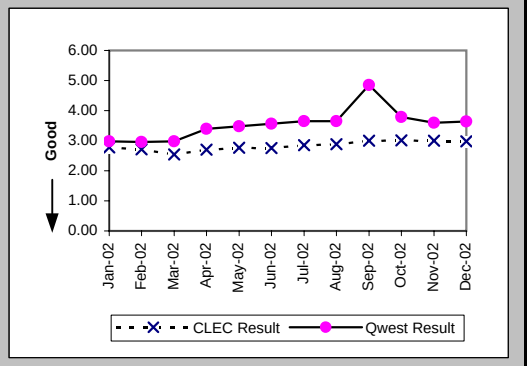
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	120	120	100.00%	0	0	9324	9355	99.67%	5.75%	-0.63	-1.38	No
Feb-02	123	123	100.00%	0	0	8386	8411	99.70%	5.44%	-0.6	-1.37	No
Mar-02	104	104	100.00%	0	0	8506	8525	99.78%	4.72%	-0.48	-1.29	No
Apr-02	62	62	100.00%	0	0	8233	8259	99.69%	5.60%	-0.44	-1.27	No
May-02	63	63	100.00%	0	0	9430	9449	99.80%	4.48%	-0.36	-1.22	No
Jun-02	52	52	100.00%	0	0	9284	9316	99.66%	5.85%	-0.42	-1.26	No
Jul-02	77	77	100.00%	0	0	9600	9641	99.57%	6.51%	-0.57	-1.35	No
Aug-02	107	107	100.00%	0	0	11846	11902	99.53%	6.84%	-0.71	-1.43	No
Sep-02	87	87	100.00%	0	0	9269	9345	99.19%	8.98%	-0.84	-1.51	No
Oct-02	115	115	100.00%	0	0	9277	9347	99.25%	8.62%	-0.93	-1.56	No
Nov-02	76	76	100.00%	0	0	8255	8307	99.37%	7.89%	-0.69	-1.42	No
Dec-02	92	92	100.00%	0	0	7500	7560	99.21%	8.87%	-0.85	-1.52	No



Checklist #14 - Resale - Residence Installation

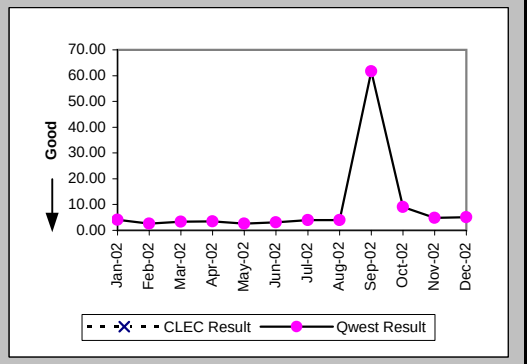
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	331	119	2.78	1	0	23995	8054	2.98	1.04	-2.06	-2.25	No
Feb-02	325	120	2.71	3	0	20717	6995	2.96	1.11	-2.49	-2.51	No
Mar-02	241	95	2.54	9	0	20604	6918	2.98	1.82	-2.35	-2.43	No
Apr-02	151	56	2.70	6	0	22335	6594	3.39	1.09	-4.72	-3.87	No
May-02	133	48	2.77	15	0	25999	7474	3.48	1.07	-4.58	-3.78	No
Jun-02	116	42	2.76	10	0	25792	7253	3.56	1.84	-2.78	-2.69	No
Jul-02	154	54	2.85	23	0	27280	7465	3.65	5.19	-1.13	-1.69	No
Aug-02	210	73	2.88	34	0	34987	9577	3.65	7.62	-0.87	-1.53	No
Sep-02	150	50	3.00	37	0	38379	7913	4.85	34.37	-0.38	-1.23	No
Oct-02	223	74	3.01	41	0	29929	7907	3.79	5.15	-1.28	-1.78	No
Nov-02	123	41	3.00	35	0	25328	7030	3.60	1.62	-2.37	-2.44	No
Dec-02	122	41	2.98	51	0	22723	6239	3.64	1.67	-2.54	-2.55	No



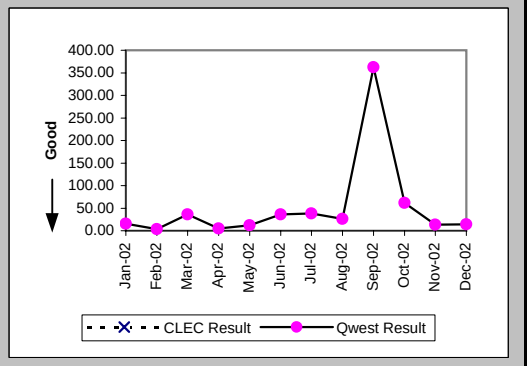
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						118	29	4.07	9.55			
Feb-02						50	19	2.63	2.77			
Mar-02						50	15	3.33	3.60			
Apr-02						88	25	3.52	3.57			
May-02						44	17	2.59	2.32			
Jun-02						77	25	3.08	3.28			
Jul-02						110	28	3.93	3.08			
Aug-02						102	26	3.92	3.32			
Sep-02						2963	48	61.73	294.85			
Oct-02						513	57	9.00	40.34			
Nov-02						241	50	4.82	7.06			
Dec-02						287	56	5.12	8.28			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

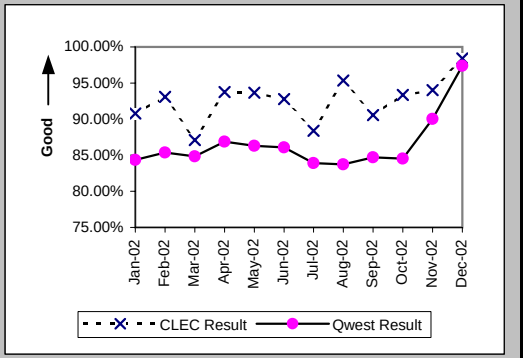
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61	4	15.25	11.15			
Feb-02						23	6	3.83	2.99			
Mar-02						144	4	36.00	58.21			
Apr-02						10	2	5.00	0.00			
May-02						37	3	12.33	17.93			
Jun-02						215	6	35.83	45.52			
Jul-02						575	15	38.33	109.51			
Aug-02						893	34	26.26	124.95			
Sep-02						14141	39	362.59	457.51			
Oct-02						1050	17	61.76	131.03			
Nov-02						79	6	13.17	9.87			
Dec-02						101	7	14.43	11.34			



Checklist #14 - Resale - Residence Installation

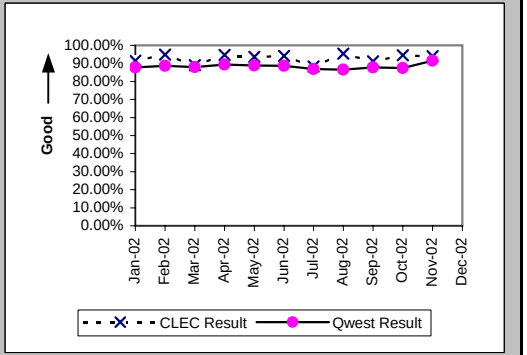
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	148	163	90.80%	0	0	11847	14043	84.36%	36.32%	-2.25	-2.37	No
Feb-02	161	173	93.06%	0	0	12462	14599	85.36%	35.35%	-2.85	-2.73	No
Mar-02	135	155	87.10%	0	0	11949	14083	84.85%	35.86%	-0.78	-1.47	No
Apr-02	105	112	93.75%	0	0	12327	14187	86.89%	33.75%	-2.14	-2.3	No
May-02	74	79	93.67%	0	0	12408	14380	86.29%	34.40%	-1.9	-2.16	No
Jun-02	64	69	92.75%	0	0	12602	14636	86.10%	34.59%	-1.59	-1.97	No
Jul-02	76	86	88.37%	0	0	12374	14750	83.89%	36.76%	-1.13	-1.69	No
Aug-02	123	129	95.35%	0	0	13692	16356	83.71%	36.93%	-3.57	-3.17	No
Sep-02	134	148	90.54%	0	0	13624	16083	84.71%	35.99%	-1.96	-2.19	No
Oct-02	154	165	93.33%	0	0	12397	14664	84.54%	36.15%	-3.11	-2.89	No
Nov-02	141	150	94.00%			12428	13804	90.03%	29.96%	-1.61	-1.98	No
Dec-02	123	125	98.40%			12036	12360	97.38%	15.98%	-0.71	-1.43	No



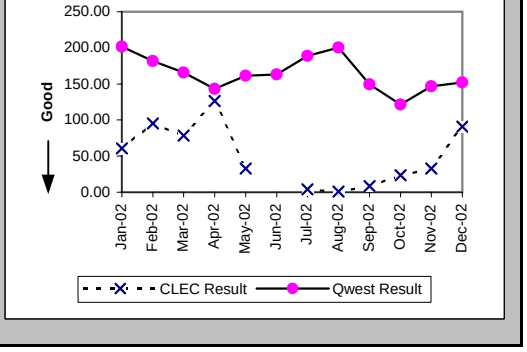
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	149	163	91.41%	0	0	12317	14043	87.71%	32.83%	-1.43	-1.87	No
Feb-02	164	173	94.80%	0	0	12930	14599	88.57%	31.82%	-2.56	-2.56	No
Mar-02	138	155	89.03%	0	0	12394	14083	88.01%	32.49%	-0.39	-1.24	No
Apr-02	106	112	94.64%	0	0	12675	14187	89.34%	30.86%	-1.81	-2.1	No
May-02	74	79	93.67%	0	0	12774	14380	88.83%	31.50%	-1.36	-1.83	No
Jun-02	65	69	94.20%	0	0	12970	14636	88.62%	31.76%	-1.46	-1.89	No
Jul-02	76	86	88.37%	0	0	12827	14750	86.96%	33.67%	-0.39	-1.24	No
Aug-02	123	129	95.35%	0	0	14145	16356	86.48%	34.19%	-2.93	-2.78	No
Sep-02	135	148	91.22%	0	0	14106	16083	87.71%	32.84%	-1.29	-1.79	No
Oct-02	156	165	94.55%	0	0	12829	14664	87.49%	33.09%	-2.73	-2.66	No
Nov-02	141	150	94.00%	0	0	12625	13804	91.46%	27.95%	-1.11	-1.67	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

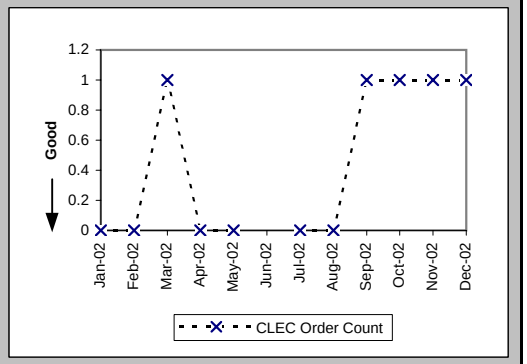
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	364	6	60.67	0	0	149358	741	201.56	208.07	-1.65	-2	No
Feb-02	476	5	95.20	0	0	154701	851	181.79	208.84	-0.92	-1.56	No
Mar-02	471	6	78.50	0	0	156282	942	165.90	204.86	-1.04	-1.63	No
Apr-02	505	4	126.25	0	0	121589	850	143.05	188.04	-0.18	-1.11	No
May-02	66	2	33.00	0	0	143321	888	161.40	213.05	-0.85	-1.52	No
Jun-02						166375	1020	163.11	225.61			
Jul-02	4	1	4.00	0	0	183720	974	188.62	243.07	-0.76	-1.46	No
Aug-02	1	1	1.00	0	0	192893	962	200.51	253.58	-0.79	-1.48	No
Sep-02	17	2	8.50	0	0	179912	1204	149.43	238.43	-0.84	-1.51	No
Oct-02	47	2	23.50	0	0	184488	1519	121.45	219.84	-0.63	-1.38	No
Nov-02	66	2	33.00	0	0	193334	1319	146.58	238.34	-0.67	-1.41	No
Dec-02	91	1	91.00	0	0	206281	1357	152.01	244.98	-0.25	-1.15	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

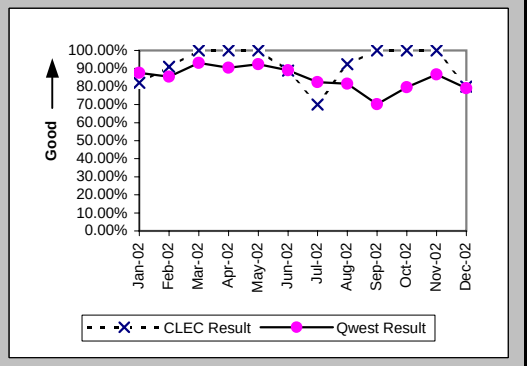
Date	CLEC Order Count
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	0
May-02	0
Jun-02	
Jul-02	0
Aug-02	0
Sep-02	1
Oct-02	1
Nov-02	1
Dec-02	1



Checklist #14 - Resale - Residence Repair

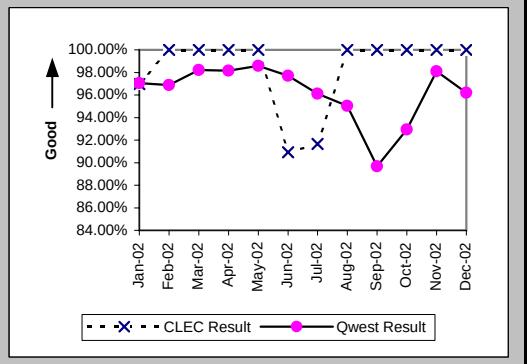
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	23	28	82.14%	16	0	3560	4061	87.66%	32.89%	0.88	-0.47	No
Feb-02	10	11	90.91%	5	0	2938	3439	85.43%	35.28%	-0.51	-1.31	No
Mar-02	20	20	100.00%	4	0	3842	4125	93.14%	25.28%	-1.21	-1.74	No
Apr-02	15	15	100.00%	2	0	3513	3888	90.35%	29.52%	-1.26	-1.77	No
May-02	5	5	100.00%	0	0	3497	3782	92.46%	26.40%	-0.64	-1.39	No
Jun-02	8	9	88.89%	3	0	4174	4687	89.05%	31.22%	0.11	-0.93	No
Jul-02	7	10	70.00%	3	0	5726	6950	82.39%	38.09%	0.97	-0.41	No
Aug-02	12	13	92.31%	6	0	5944	7286	81.58%	38.76%	-1	-1.61	No
Sep-02	16	16	100.00%	4	0	4160	5925	70.21%	45.73%	-2.6	-2.58	No
Oct-02	7	7	100.00%	5	0	4132	5187	79.66%	40.25%	-1.34	-1.81	No
Nov-02	5	5	100.00%	7	0	3491	4029	86.65%	34.01%	-0.88	-1.53	No
Dec-02	8	10	80.00%	4	0	3087	3900	79.15%	40.62%	-0.07	-1.04	No



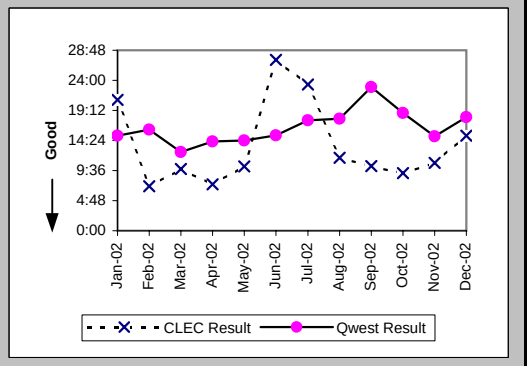
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	32	33	96.97%	16	0	5404	5569	97.04%	16.96%	0.13	-0.92	No
Feb-02	13	13	100.00%	5	0	4460	4603	96.89%	17.35%	-0.64	-1.39	No
Mar-02	20	20	100.00%	4	0	5145	5239	98.21%	13.27%	-0.6	-1.37	No
Apr-02	17	17	100.00%	2	0	5081	5177	98.15%	13.49%	-0.57	-1.34	No
May-02	7	7	100.00%	0	0	5089	5162	98.59%	11.81%	-0.32	-1.19	No
Jun-02	10	11	90.91%	3	0	5929	6069	97.69%	15.01%	1.15	-0.3	No
Jul-02	11	12	91.67%	3	0	8089	8416	96.11%	19.32%	0.74	-0.55	No
Aug-02	13	13	100.00%	6	0	8303	8738	95.02%	21.75%	-0.82	-1.5	No
Sep-02	17	17	100.00%	4	0	6605	7365	89.68%	30.42%	-1.4	-1.85	No
Oct-02	7	7	100.00%	5	0	6030	6489	92.93%	25.64%	-0.73	-1.44	No
Nov-02	5	5	100.00%	7	0	4984	5081	98.09%	13.68%	-0.31	-1.19	No
Dec-02	10	10	100.00%	4	0	4827	5018	96.19%	19.13%	-0.63	-1.38	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

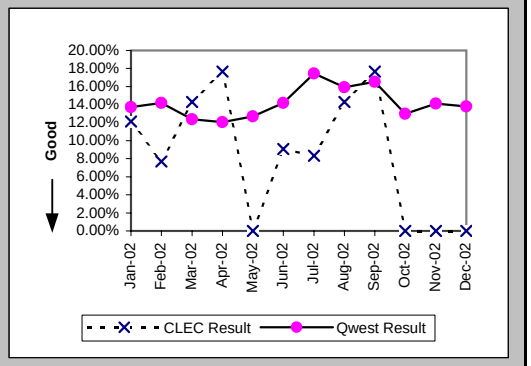
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	689:36	33	20:54	16	0	84537:40	5569	15:11	18:29	1.59	-0.03	No
Feb-02	92:35	13	7:07	5	0	74247:02	4603	16:08	16:35	-1.96	-2.19	No
Mar-02	197:26	20	9:52	3	0	65743:14	5239	12:33	14:13	-0.84	-1.51	No
Apr-02	125:27	17	7:23	2	0	73779:55	5177	14:15	13:22	-2.12	-2.29	No
May-02	71:56	7	10:17	0	0	74229:40	5162	14:23	14:14	-0.76	-1.46	No
Jun-02	300:07	11	27:17	3	0	92260:33	6069	15:12	14:33	2.07	0.26	Yes
Jul-02	279:49	12	23:19	3	0	148427:55	8416	17:38	16:44	1.4	-0.15	No
Aug-02	151:45	13	11:40	5	0	156160:41	8738	17:52	20:10	-1.11	-1.67	No
Sep-02	175:37	17	10:20	4	0	168903:25	7365	22:56	20:31	-2.53	-2.54	No
Oct-02	64:31	7	9:13	5	0	122152:24	6489	18:49	18:58	-1.34	-1.81	No
Nov-02	54:14	5	10:51	6	0	76566:29	5081	15:04	19:08	-0.49	-1.3	No
Dec-02	151:48	10	15:11	4	0	90872:08	5018	18:07	16:02	-0.58	-1.35	No



Checklist #14 - Resale - Residence Repair

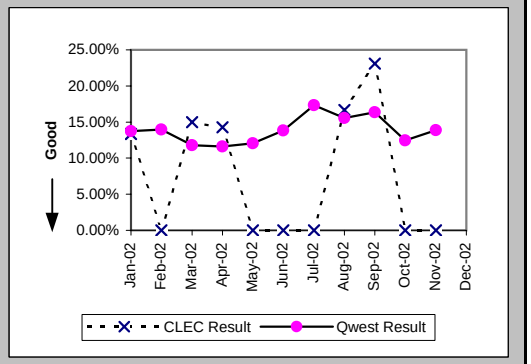
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	33	12.12%	16	0	786	5734	13.71%	34.39%	-0.26	-1.16	No
Feb-02	1	13	7.69%	5	0	677	4771	14.19%	34.89%	-0.67	-1.41	No
Mar-02	3	21	14.29%	3	0	666	5382	12.37%	32.93%	0.32	-0.81	No
Apr-02	3	17	17.65%	2	0	643	5327	12.07%	32.58%	0.71	-0.57	No
May-02	0	7	0.00%	0	0	673	5308	12.68%	33.27%	-1.01	-1.61	No
Jun-02	1	11	9.09%	3	0	886	6239	14.20%	34.91%	-0.49	-1.29	No
Jul-02	1	12	8.33%	3	0	1507	8636	17.45%	37.95%	-0.83	-1.51	No
Aug-02	2	14	14.29%	5	0	1431	8985	15.93%	36.59%	-0.17	-1.1	No
Sep-02	3	17	17.65%	4	0	1261	7636	16.51%	37.13%	0.18	-0.89	No
Oct-02	0	7	0.00%	5	0	865	6671	12.97%	33.59%	-1.02	-1.62	No
Nov-02	0	6	0.00%	6	0	736	5212	14.12%	34.82%	-0.99	-1.6	No
Dec-02	0	10	0.00%	4	0	716	5195	13.78%	34.47%	-1.26	-1.77	No



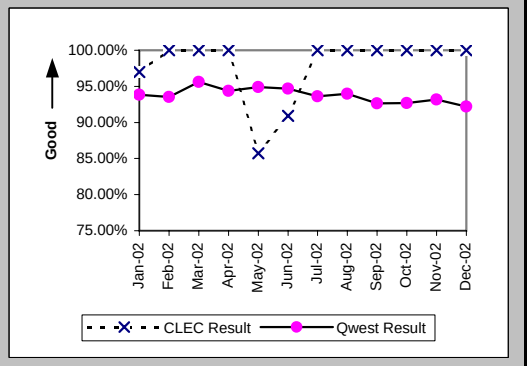
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	30	13.33%	16	0	686	4997	13.73%	34.41%	-0.06	-1.04	No
Feb-02	0	10	0.00%	5	0	589	4213	13.98%	34.68%	-1.27	-1.77	No
Mar-02	3	20	15.00%	3	0	576	4890	11.78%	32.24%	0.48	-0.71	No
Apr-02	2	14	14.29%	2	0	558	4800	11.63%	32.05%	0.36	-0.78	No
May-02	0	7	0.00%	0	0	576	4776	12.06%	32.57%	-0.98	-1.6	No
Jun-02	0	8	0.00%	3	0	785	5670	13.84%	34.54%	-1.13	-1.69	No
Jul-02	0	10	0.00%	3	0	1357	7832	17.33%	37.85%	-1.45	-1.88	No
Aug-02	2	12	16.67%	5	0	1274	8186	15.56%	36.25%	0.17	-0.9	No
Sep-02	3	13	23.08%	4	0	1102	6733	16.37%	37.00%	0.66	-0.6	No
Oct-02	0	6	0.00%	5	0	737	5918	12.45%	33.02%	-0.92	-1.56	No
Nov-02	0	6	0.00%	6	0	641	4614	13.89%	34.59%	-0.98	-1.6	No
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

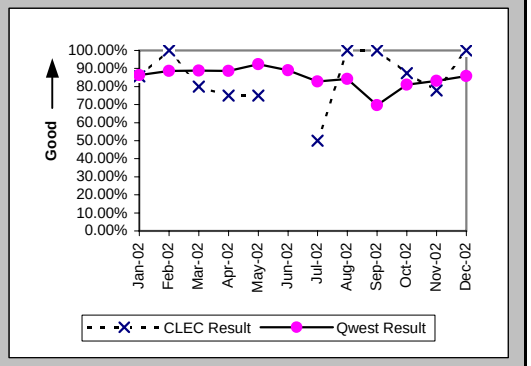
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	32	33	96.97%	16	0	5380	5734	93.83%	24.07%	-0.75	-1.45	No
Feb-02	13	13	100.00%	5	0	4462	4771	93.52%	24.61%	-0.95	-1.58	No
Mar-02	21	21	100.00%	3	0	5147	5382	95.63%	20.43%	-0.98	-1.59	No
Apr-02	17	17	100.00%	2	0	5026	5327	94.35%	23.09%	-1.01	-1.61	No
May-02	6	7	85.71%	0	0	5038	5308	94.91%	21.97%	0.93	-0.44	No
Jun-02	10	11	90.91%	3	0	5906	6239	94.66%	22.48%	0.57	-0.66	No
Jul-02	12	12	100.00%	3	0	8084	8636	93.61%	24.46%	-0.9	-1.55	No
Aug-02	14	14	100.00%	5	0	8445	8985	93.99%	23.77%	-0.95	-1.57	No
Sep-02	17	17	100.00%	4	0	7075	7636	92.65%	26.09%	-1.16	-1.71	No
Oct-02	7	7	100.00%	5	0	6184	6671	92.70%	26.01%	-0.74	-1.45	No
Nov-02	6	6	100.00%	6	0	4857	5212	93.19%	25.19%	-0.66	-1.4	No
Dec-02	10	10	100.00%	4	0	4789	5195	92.18%	26.84%	-0.92	-1.56	No



Checklist #14 - Resale - Residence Repair

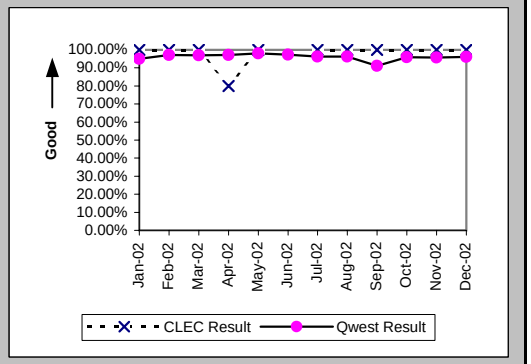
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	6	7	85.71%	1	0	1627	1886	86.27%	34.42%	0.12	-0.93	No
Feb-02	2	2	100.00%	0	0	1448	1633	88.67%	31.69%	-0.51	-1.31	No
Mar-02	4	5	80.00%	3	0	1603	1806	88.76%	31.59%	0.59	-0.64	No
Apr-02	3	4	75.00%	1	0	1665	1879	88.61%	31.77%	0.75	-0.54	No
May-02	3	4	75.00%	3	0	1780	1926	92.42%	26.47%	1.03	-0.37	No
Jun-02						2168	2437	88.96%	31.34%			
Jul-02	2	4	50.00%	4	0	2795	3375	82.81%	37.73%	1.42	-0.13	No
Aug-02	3	3	100.00%	5	0	2539	3014	84.24%	36.44%	-0.75	-1.46	No
Sep-02	6	6	100.00%	2	0	2411	3462	69.64%	45.98%	-1.62	-1.98	No
Oct-02	7	8	87.50%	0	0	2437	3006	81.07%	39.17%	-0.46	-1.28	No
Nov-02	7	9	77.78%	3	0	2066	2487	83.07%	37.50%	0.45	-0.73	No
Dec-02	5	5	100.00%	2	0	1912	2228	85.82%	34.89%	-0.91	-1.55	No



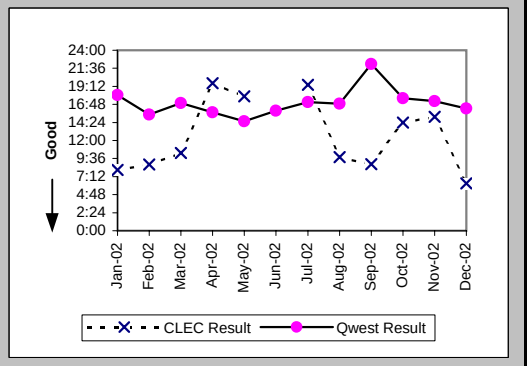
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	7	100.00%	1	0	2529	2659	95.11%	21.56%	-0.6	-1.36	No
Feb-02	3	3	100.00%	0	0	2177	2239	97.23%	16.41%	-0.29	-1.18	No
Mar-02	6	6	100.00%	3	0	2385	2458	97.03%	16.98%	-0.43	-1.26	No
Apr-02	4	5	80.00%	1	0	2521	2595	97.15%	16.64%	1.47	-0.11	No
May-02	4	4	100.00%	3	0	2614	2666	98.05%	13.83%	-0.28	-1.17	No
Jun-02						3118	3201	97.41%	15.89%			
Jul-02	5	5	100.00%	4	0	4061	4217	96.30%	18.87%	-0.44	-1.27	No
Aug-02	3	3	100.00%	5	0	3692	3834	96.30%	18.89%	-0.34	-1.21	No
Sep-02	8	8	100.00%	2	0	3936	4322	91.07%	28.52%	-0.88	-1.54	No
Oct-02	8	8	100.00%	0	0	3629	3782	95.95%	19.70%	-0.58	-1.35	No
Nov-02	11	11	100.00%	3	0	3036	3171	95.74%	20.19%	-0.7	-1.42	No
Dec-02	7	7	100.00%	2	0	2795	2909	96.08%	19.40%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

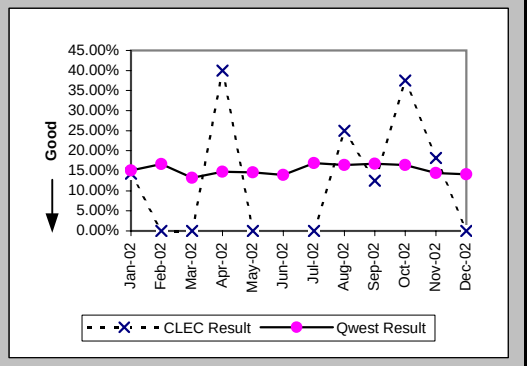
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	56:40	7	8:06	1	0	47958:04	2659	18:02	26:16	-1	-1.61	No
Feb-02	26:24	3	8:48	0	0	34536:40	2239	15:26	17:13	-0.67	-1.41	No
Mar-02	62:04	6	10:21	3	0	41728:25	2458	16:59	56:14	-0.29	-1.18	No
Apr-02	98:00	5	19:36	1	0	40822:05	2595	15:44	14:06	0.92	-0.44	No
May-02	71:26	4	17:52	3	0	38781:03	2666	14:33	18:01	0.81	-0.51	No
Jun-02						51105:57	3201	15:58	16:59			
Jul-02	97:07	5	19:25	4	0	72174:33	4217	17:07	16:20	0.58	-0.65	No
Aug-02	29:20	3	9:47	4	0	64736:02	3834	16:53	16:12	-0.76	-1.46	No
Sep-02	70:57	8	8:52	2	0	95825:20	4322	22:10	20:13	-1.86	-2.13	No
Oct-02	114:54	8	14:22	0	0	66552:00	3782	17:36	14:51	-0.62	-1.37	No
Nov-02	166:35	11	15:09	3	0	54601:53	3171	17:13	14:49	-0.46	-1.28	No
Dec-02	43:58	7	6:17	2	0	47250:43	2909	16:15	15:31	-1.7	-2.03	No



Checklist #14 - Resale - Residence Repair

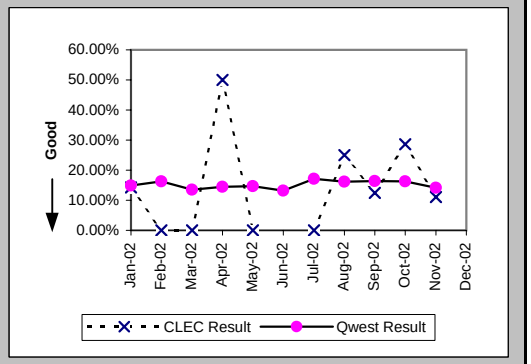
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	7	14.29%	1	0	412	2734	15.07%	35.78%	-0.06	-1.04	No
Feb-02	0	3	0.00%	0	0	385	2309	16.67%	37.27%	-0.77	-1.47	No
Mar-02	0	6	0.00%	3	0	333	2516	13.24%	33.89%	-0.96	-1.58	No
Apr-02	2	5	40.00%	1	0	391	2649	14.76%	35.47%	1.33	-0.19	No
May-02	0	4	0.00%	3	0	397	2717	14.61%	35.32%	-0.83	-1.5	No
Jun-02						457	3270	13.98%	34.67%			
Jul-02	0	5	0.00%	4	0	728	4306	16.91%	37.48%	-1.01	-1.61	No
Aug-02	1	4	25.00%	4	0	645	3922	16.45%	37.07%	0.46	-0.72	No
Sep-02	1	8	12.50%	2	0	741	4412	16.80%	37.38%	-0.32	-1.2	No
Oct-02	3	8	37.50%	0	0	634	3859	16.43%	37.05%	1.42	-0.14	No
Nov-02	2	11	18.18%	3	0	468	3241	14.44%	35.15%	0.39	-0.76	No
Dec-02	0	7	0.00%	2	0	421	2974	14.16%	34.86%	-1.07	-1.65	No



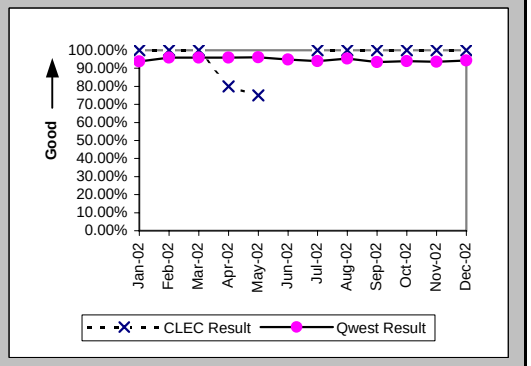
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	7	14.29%	1	0	355	2387	14.87%	35.58%	-0.04	-1.03	No
Feb-02	0	2	0.00%	0	0	329	2018	16.30%	36.94%	-0.62	-1.38	No
Mar-02	0	5	0.00%	3	0	299	2206	13.55%	34.23%	-0.88	-1.54	No
Apr-02	2	4	50.00%	1	0	340	2348	14.48%	35.19%	1.59	-0.03	No
May-02	0	3	0.00%	3	0	357	2438	14.64%	35.35%	-0.72	-1.44	No
Jun-02						381	2899	13.14%	33.79%			
Jul-02	0	4	0.00%	4	0	647	3786	17.09%	37.64%	-0.91	-1.55	No
Aug-02	1	4	25.00%	4	0	563	3482	16.17%	36.82%	0.47	-0.71	No
Sep-02	1	8	12.50%	2	0	641	3925	16.33%	36.97%	-0.29	-1.18	No
Oct-02	2	7	28.57%	0	0	559	3438	16.26%	36.90%	0.83	-0.5	No
Nov-02	1	9	11.11%	3	0	407	2884	14.11%	34.81%	-0.26	-1.16	No
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

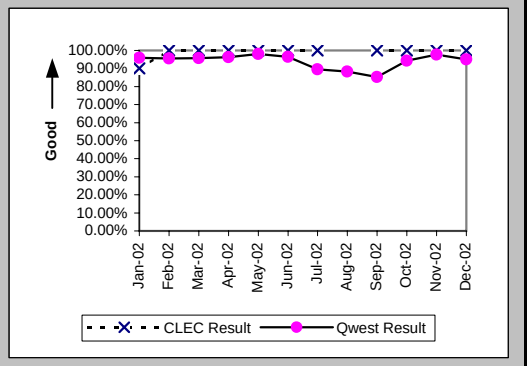
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	7	7	100.00%	1	0	2562	2734	93.71%	24.28%	-0.68	-1.42	No
Feb-02	3	3	100.00%	0	0	2216	2309	95.97%	19.66%	-0.35	-1.22	No
Mar-02	6	6	100.00%	3	0	2414	2516	95.95%	19.72%	-0.5	-1.31	No
Apr-02	4	5	80.00%	1	0	2539	2649	95.85%	19.95%	1.26	-0.23	No
May-02	3	4	75.00%	3	0	2610	2717	96.06%	19.45%	1.42	-0.14	No
Jun-02						3101	3270	94.83%	22.14%			
Jul-02	5	5	100.00%	4	0	4049	4306	94.03%	23.69%	-0.56	-1.34	No
Aug-02	4	4	100.00%	4	0	3738	3922	95.31%	21.15%	-0.44	-1.27	No
Sep-02	8	8	100.00%	2	0	4119	4412	93.36%	24.90%	-0.75	-1.46	No
Oct-02	8	8	100.00%	0	0	3626	3859	93.96%	23.82%	-0.72	-1.44	No
Nov-02	11	11	100.00%	3	0	3033	3241	93.58%	24.51%	-0.87	-1.53	No
Dec-02	7	7	100.00%	2	0	2804	2974	94.28%	23.22%	-0.65	-1.4	No



Checklist #14 - Resale - Residence Repair

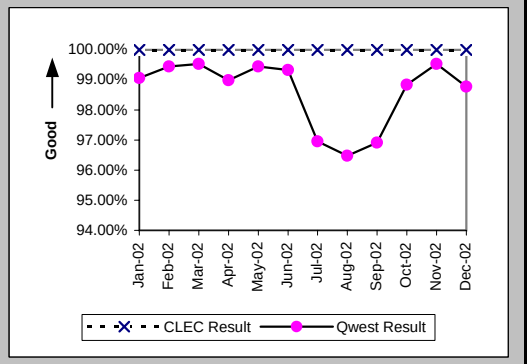
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	9	10	90.00%	5	0	1015	1058	95.94%	19.75%	0.83	-0.5	No
Feb-02	2	2	100.00%	0	0	971	1016	95.57%	20.57%	-0.3	-1.18	No
Mar-02	3	3	100.00%	0	0	1013	1058	95.75%	20.18%	-0.36	-1.22	No
Apr-02	1	1	100.00%	2	0	976	1013	96.35%	18.76%	-0.19	-1.12	No
May-02	1	1	100.00%	1	0	1310	1336	98.05%	13.81%	-0.14	-1.09	No
Jun-02	1	1	100.00%	0	0	903	936	96.47%	18.44%	-0.19	-1.12	No
Jul-02	2	2	100.00%	0	0	1264	1411	89.58%	30.55%	-0.48	-1.29	No
Aug-02						1280	1451	88.22%	32.24%			
Sep-02	2	2	100.00%	2	0	1099	1289	85.26%	35.45%	-0.59	-1.36	No
Oct-02	1	1	100.00%	1	0	1238	1313	94.29%	23.21%	-0.25	-1.15	No
Nov-02	1	1	100.00%	1	0	736	754	97.61%	15.27%	-0.16	-1.1	No
Dec-02	1	1	100.00%	0	0	727	765	95.03%	21.73%	-0.23	-1.14	No



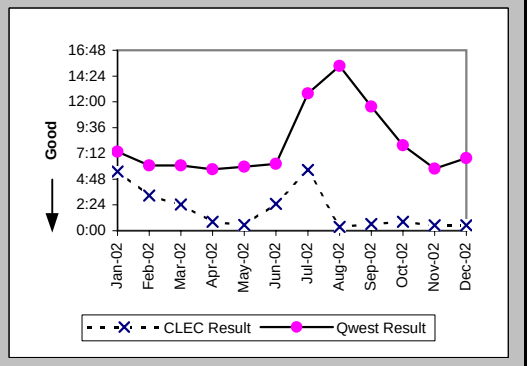
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	5	0	2229	2250	99.07%	9.62%	-0.39	-1.24	No
Feb-02	3	3	100.00%	0	0	2174	2186	99.45%	7.39%	-0.13	-1.08	No
Mar-02	5	5	100.00%	0	0	2331	2342	99.53%	6.84%	-0.15	-1.09	No
Apr-02	1	1	100.00%	2	0	2145	2167	98.98%	10.02%	-0.1	-1.06	No
May-02	2	2	100.00%	1	0	2499	2513	99.44%	7.44%	-0.11	-1.06	No
Jun-02	1	1	100.00%	0	0	2089	2103	99.33%	8.13%	-0.08	-1.05	No
Jul-02	4	4	100.00%	0	0	2419	2495	96.95%	17.19%	-0.35	-1.22	No
Aug-02	2	2	100.00%	1	0	2413	2501	96.48%	18.42%	-0.27	-1.16	No
Sep-02	3	3	100.00%	2	0	2263	2335	96.92%	17.29%	-0.31	-1.19	No
Oct-02	2	2	100.00%	1	0	2212	2238	98.84%	10.72%	-0.15	-1.09	No
Nov-02	1	1	100.00%	1	0	1482	1489	99.53%	6.84%	-0.07	-1.04	No
Dec-02	1	1	100.00%	0	0	1377	1394	98.78%	10.98%	-0.11	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

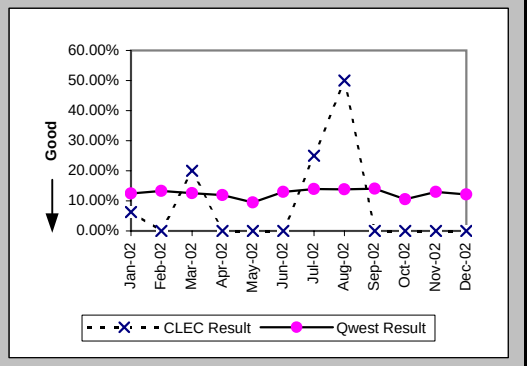
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	88:10	16	5:31	5	0	16535:30	2250	7:21	21:10	-0.35	-1.21	No
Feb-02	9:51	3	3:17	0	0	13253:40	2186	6:04	9:22	-0.51	-1.31	No
Mar-02	12:11	5	2:26	0	0	14213:19	2342	6:04	9:01	-0.9	-1.55	No
Apr-02	0:50	1	0:50	2	0	12431:31	2167	5:44	9:15	-0.53	-1.32	No
May-02	1:05	2	0:32	1	0	14938:42	2513	5:57	9:13	-0.83	-1.5	No
Jun-02	2:30	1	2:30	0	0	13083:31	2103	6:13	9:07	-0.41	-1.25	No
Jul-02	22:38	4	5:39	0	0	31899:02	2495	12:47	28:35	-0.5	-1.3	No
Aug-02	0:43	2	0:22	1	0	38371:20	2501	15:21	46:28	-0.46	-1.28	No
Sep-02	1:51	3	0:37	2	0	27014:59	2335	11:34	18:25	-1.03	-1.63	No
Oct-02	1:41	2	0:50	1	0	17790:49	2238	7:57	11:11	-0.9	-1.55	No
Nov-02	0:30	1	0:30	1	0	8600:23	1489	5:47	8:13	-0.64	-1.39	No
Dec-02	0:31	1	0:31	0	0	9433:26	1394	6:46	10:43	-0.58	-1.35	No



Checklist #14 - Resale - Residence Repair

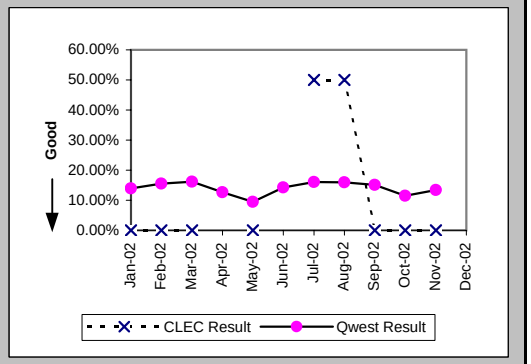
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	16	6.25%	5	0	279	2250	12.40%	32.96%	-0.74	-1.45	No
Feb-02	0	3	0.00%	0	0	290	2186	13.27%	33.92%	-0.68	-1.41	No
Mar-02	1	5	20.00%	0	0	295	2342	12.60%	33.18%	0.5	-0.7	No
Apr-02	0	1	0.00%	2	0	258	2167	11.91%	32.39%	-0.37	-1.22	No
May-02	0	2	0.00%	1	0	237	2513	9.43%	29.23%	-0.46	-1.28	No
Jun-02	0	1	0.00%	0	0	272	2103	12.93%	33.56%	-0.39	-1.23	No
Jul-02	1	4	25.00%	0	0	349	2495	13.99%	34.69%	0.59	-0.64	No
Aug-02	1	2	50.00%	1	0	347	2501	13.87%	34.57%	1.09	-0.34	No
Sep-02	0	3	0.00%	2	0	327	2335	14.00%	34.70%	-0.7	-1.42	No
Oct-02	0	2	0.00%	1	0	235	2238	10.50%	30.66%	-0.48	-1.29	No
Nov-02	0	1	0.00%	1	0	193	1489	12.96%	33.59%	-0.39	-1.23	No
Dec-02	0	1	0.00%	0	0	169	1394	12.12%	32.64%	-0.37	-1.23	No



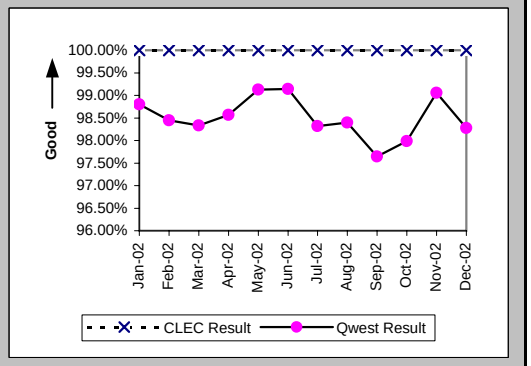
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	6	0.00%	5	0	116	831	13.96%	34.66%	-0.98	-1.6	No
Feb-02	0	1	0.00%	0	0	131	844	15.52%	36.21%	-0.43	-1.26	No
Mar-02	0	1	0.00%	0	0	150	930	16.13%	36.78%	-0.44	-1.27	No
Apr-02						119	942	12.63%	33.22%			
May-02	0	2	0.00%	1	0	134	1412	9.49%	29.31%	-0.46	-1.28	No
Jun-02						136	955	14.24%	34.95%			
Jul-02	1	2	50.00%	0	0	157	976	16.09%	36.74%	0.99	-0.4	No
Aug-02	1	2	50.00%	1	0	156	977	15.97%	36.63%	1	-0.39	No
Sep-02	0	3	0.00%	2	0	127	838	15.16%	35.86%	-0.73	-1.44	No
Oct-02	0	1	0.00%	1	0	102	886	11.51%	31.92%	-0.36	-1.22	No
Nov-02	0	1	0.00%	1	0	79	591	13.37%	34.03%	-0.39	-1.24	No
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

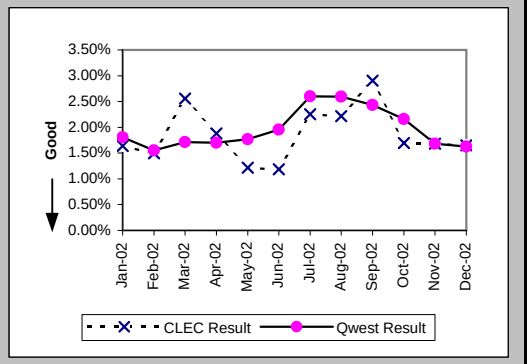
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	16	16	100.00%	5	0	2223	2250	98.80%	10.89%	-0.44	-1.27	No
Feb-02	3	3	100.00%	0	0	2152	2186	98.44%	12.37%	-0.22	-1.13	No
Mar-02	5	5	100.00%	0	0	2303	2342	98.33%	12.80%	-0.29	-1.18	No
Apr-02	1	1	100.00%	2	0	2136	2167	98.57%	11.87%	-0.12	-1.07	No
May-02	2	2	100.00%	1	0	2491	2513	99.12%	9.32%	-0.13	-1.08	No
Jun-02	1	1	100.00%	0	0	2085	2103	99.14%	9.21%	-0.09	-1.06	No
Jul-02	4	4	100.00%	0	0	2453	2495	98.32%	12.86%	-0.26	-1.16	No
Aug-02	2	2	100.00%	1	0	2461	2501	98.40%	12.55%	-0.18	-1.11	No
Sep-02	3	3	100.00%	2	0	2280	2335	97.64%	15.17%	-0.27	-1.16	No
Oct-02	2	2	100.00%	1	0	2193	2238	97.99%	14.04%	-0.2	-1.12	No
Nov-02	1	1	100.00%	1	0	1475	1489	99.06%	9.65%	-0.1	-1.06	No
Dec-02	1	1	100.00%	0	0	1370	1394	98.28%	13.01%	-0.13	-1.08	No



Checklist #14 - Resale - Residence Repair

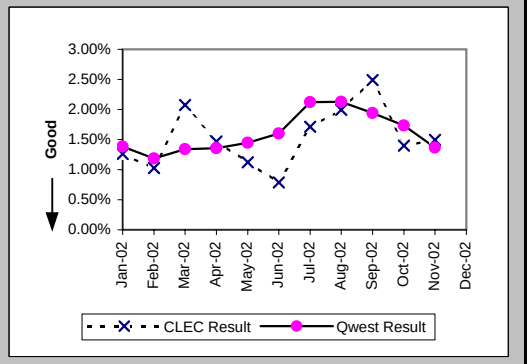
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	56	3418	1.64%	22	0	10718	594067	1.80%	13.31%	-0.73	-1.44	No
Feb-02	19	1268	1.50%	5	0	9266	596788	1.55%	12.36%	-0.16	-1.09	No
Mar-02	32	1253	2.55%	6	0	10240	597943	1.71%	12.97%	2.29	0.39	Yes
Apr-02	23	1224	1.88%	5	0	10143	597564	1.70%	12.92%	0.49	-0.7	No
May-02	13	1070	1.22%	4	0	10538	596681	1.77%	13.17%	-1.37	-1.83	No
Jun-02	12	1014	1.18%	5	0	11612	594896	1.95%	13.83%	-1.77	-2.07	No
Jul-02	21	933	2.25%	7	0	15437	593986	2.60%	15.91%	-0.67	-1.41	No
Aug-02	20	902	2.22%	10	0	15408	593955	2.59%	15.90%	-0.71	-1.43	No
Sep-02	28	965	2.90%	8	0	14383	591914	2.43%	15.40%	0.95	-0.42	No
Oct-02	17	1002	1.70%	6	0	12768	591168	2.16%	14.54%	-1.01	-1.61	No
Nov-02	18	1069	1.68%	10	0	9942	590777	1.68%	12.86%	0	-1	No
Dec-02	18	1089	1.65%	6	0	9563	589238	1.62%	12.64%	0.08	-0.95	No



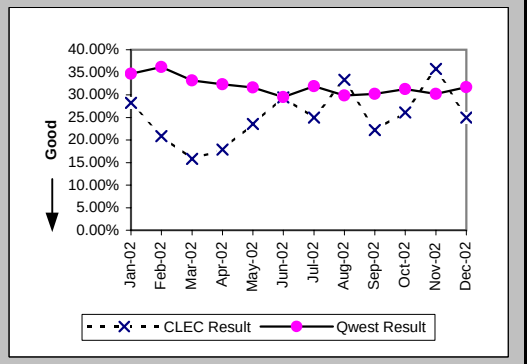
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	43	3418	1.26%	22	0	8215	594067	1.38%	11.68%	-0.62	-1.38	No
Feb-02	13	1268	1.03%	5	0	7075	596788	1.19%	10.82%	-0.53	-1.32	No
Mar-02	26	1253	2.08%	6	0	8026	597943	1.34%	11.51%	2.25	0.37	Yes
Apr-02	18	1224	1.47%	5	0	8090	597564	1.35%	11.56%	0.35	-0.79	No
May-02	12	1070	1.12%	4	0	8626	596681	1.45%	11.94%	-0.89	-1.54	No
Jun-02	8	1014	0.79%	5	0	9524	594896	1.60%	12.55%	-2.06	-2.25	No
Jul-02	16	933	1.71%	7	0	12594	593986	2.12%	14.41%	-0.86	-1.52	No
Aug-02	18	902	2.00%	10	0	12645	593955	2.13%	14.43%	-0.28	-1.17	No
Sep-02	24	965	2.49%	8	0	11496	591914	1.94%	13.80%	1.23	-0.25	No
Oct-02	14	1002	1.40%	6	0	10242	591168	1.73%	13.05%	-0.81	-1.49	No
Nov-02	16	1069	1.50%	10	0	8089	590777	1.37%	11.62%	0.36	-0.78	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

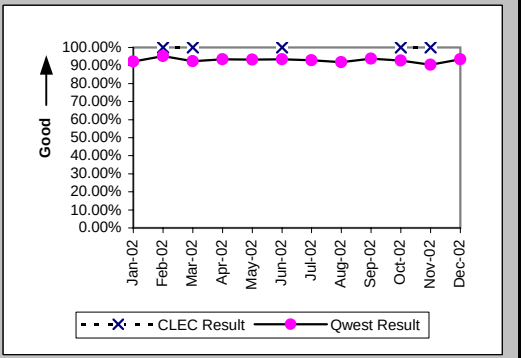
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	22	78	28.21%	0	0	5692	16410	34.69%	47.60%	-1.2	-1.73	No
Feb-02	5	24	20.83%	0	0	5252	14518	36.18%	48.05%	-1.56	-1.95	No
Mar-02	6	38	15.79%	0	0	5091	15331	33.21%	47.10%	-2.28	-2.38	No
Apr-02	5	28	17.86%	0	0	4847	14990	32.33%	46.78%	-1.64	-1.99	No
May-02	4	17	23.53%	0	0	4875	15413	31.63%	46.50%	-0.72	-1.44	No
Jun-02	5	17	29.41%	0	0	4860	16472	29.50%	45.61%	-0.01	-1.01	No
Jul-02	7	28	25.00%	0	0	7236	22673	31.91%	46.61%	-0.78	-1.48	No
Aug-02	10	30	33.33%	0	0	6554	21962	29.84%	45.76%	0.43	-0.74	No
Sep-02	8	36	22.22%	0	0	6234	20617	30.24%	45.93%	-1.05	-1.64	No
Oct-02	6	23	26.09%	0	0	5811	18579	31.28%	46.36%	-0.54	-1.33	No
Nov-02	10	28	35.71%	0	0	4300	14242	30.19%	45.91%	0.64	-0.61	No
Dec-02	6	24	25.00%	0	0	4436	13999	31.69%	46.53%	-0.7	-1.43	No



Checklist #14 - Resale - Business Installation

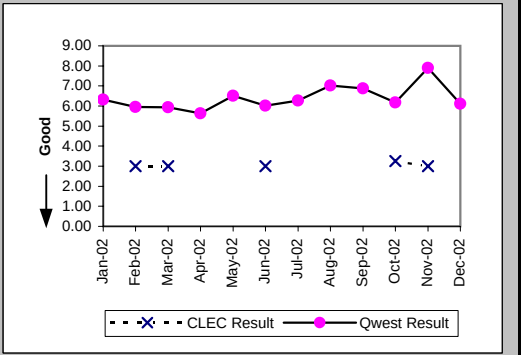
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						739	802	92.14%	26.90%			
Feb-02	1	1	100.00%	0	0	704	740	95.14%	21.51%	-0.23	-1.14	No
Mar-02	2	2	100.00%	0	0	721	780	92.44%	26.44%	-0.4	-1.25	No
Apr-02						708	757	93.53%	24.60%			
May-02						758	813	93.23%	25.11%			
Jun-02	1	1	100.00%	0	0	657	703	93.46%	24.73%	-0.26	-1.16	No
Jul-02						742	799	92.87%	25.74%			
Aug-02						749	815	91.90%	27.28%			
Sep-02						807	861	93.73%	24.25%			
Oct-02	4	4	100.00%	0	0	832	898	92.65%	26.10%	-0.56	-1.34	No
Nov-02	1	1	100.00%	0	0	619	684	90.50%	29.33%	-0.32	-1.2	No
Dec-02						606	649	93.37%	24.87%			



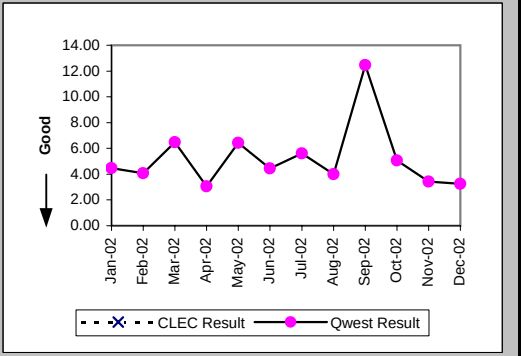
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5095	806	6.32	8.33			
Feb-02	3	1	3.00	0	0	4430	745	5.95	8.65	-0.34	-1.21	No
Mar-02	6	2	3.00	0	0	4676	787	5.94	6.88	-0.6	-1.37	No
Apr-02						4305	764	5.63	6.61			
May-02						5354	822	6.51	9.67			
Jun-02	3	1	3.00	0	0	4264	709	6.01	8.00	-0.38	-1.23	No
Jul-02						5023	801	6.27	7.67			
Aug-02						5735	817	7.02	9.80			
Sep-02						5982	869	6.88	11.26			
Oct-02	13	4	3.25	0	0	5581	903	6.18	7.89	-0.74	-1.45	No
Nov-02	3	1	3.00	0	0	5488	695	7.90	9.50	-0.52	-1.31	No
Dec-02						3974	650	6.11	6.14			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

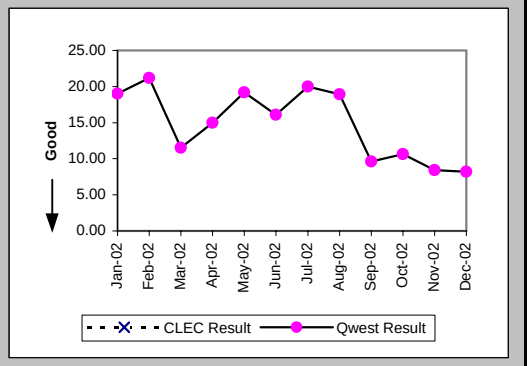
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						134	30	4.47	6.55			
Feb-02						53	13	4.08	5.14			
Mar-02						149	23	6.48	11.12			
Apr-02						52	17	3.06	3.67			
May-02						161	25	6.44	9.66			
Jun-02						71	16	4.44	7.83			
Jul-02						157	28	5.61	6.45			
Aug-02						120	30	4.00	4.92			
Sep-02						436	35	12.46	43.30			
Oct-02						147	29	5.07	8.28			
Nov-02						96	28	3.43	3.10			
Dec-02						75	23	3.26	5.52			



Checklist #14 - Resale - Business Installation

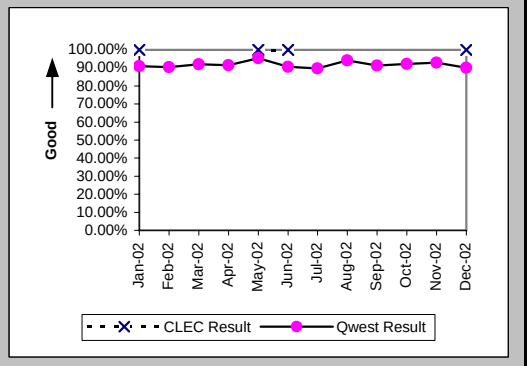
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						646	34	19.00	18.49			
Feb-02						487	23	21.17	25.72			
Mar-02						450	39	11.54	10.93			
Apr-02						495	33	15.00	16.41			
May-02						634	33	19.21	28.82			
Jun-02						482	30	16.07	22.59			
Jul-02						580	29	20.00	21.17			
Aug-02						682	36	18.94	33.94			
Sep-02						269	28	9.61	16.98			
Oct-02						415	39	10.64	23.37			
Nov-02						328	39	8.41	9.34			
Dec-02						164	20	8.20	7.49			



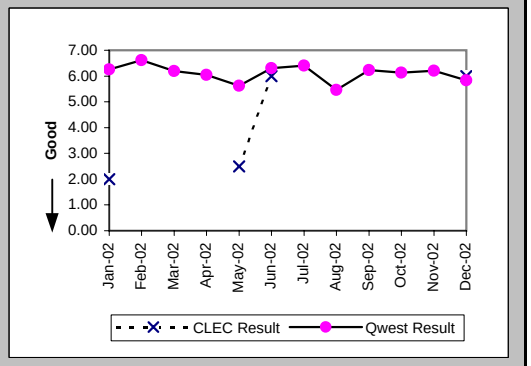
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	314	345	91.01%	28.60%	-0.31	-1.19	No
Feb-02						310	343	90.38%	29.49%			
Mar-02						325	353	92.07%	27.02%			
Apr-02						300	328	91.46%	27.94%			
May-02	2	2	100.00%	0	0	358	375	95.47%	20.80%	-0.31	-1.19	No
Jun-02	1	1	100.00%	0	0	258	285	90.53%	29.29%	-0.32	-1.2	No
Jul-02						342	381	89.76%	30.31%			
Aug-02						294	312	94.23%	23.32%			
Sep-02						308	337	91.39%	28.04%			
Oct-02						351	381	92.13%	26.93%			
Nov-02						277	298	92.95%	25.59%			
Dec-02	1	1	100.00%	0	0	243	270	90.00%	30.00%	-0.33	-1.2	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

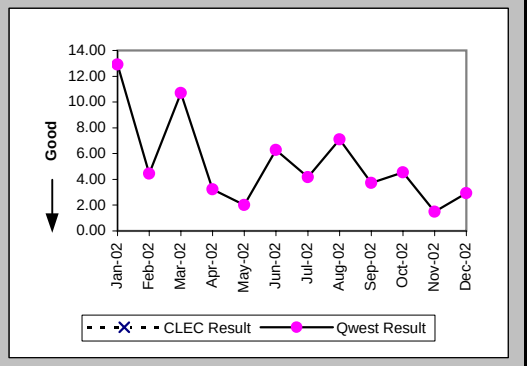
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	1	2.00	0	0	2176	348	6.25	11.35	-0.37	-1.23	No
Feb-02						2296	347	6.62	10.46			
Mar-02						2209	357	6.19	8.89			
Apr-02						2010	332	6.05	10.10			
May-02	5	2	2.50	0	0	2143	381	5.62	7.26	-0.61	-1.37	No
Jun-02	6	1	6.00	0	0	1795	285	6.30	11.28	-0.03	-1.02	No
Jul-02						2444	381	6.41	8.75			
Aug-02						1702	312	5.46	5.71			
Sep-02						2137	343	6.23	4.28			
Oct-02						2367	386	6.13	5.31			
Nov-02						1852	298	6.21	6.93			
Dec-02	6	1	6.00	0	0	1585	272	5.83	5.55	0.52	-0.69	No



Checklist #14 - Resale - Business Installation

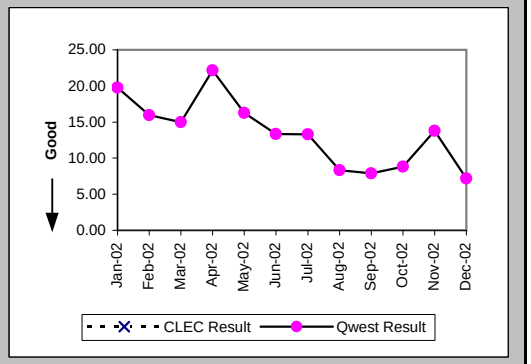
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						142	11	12.91	28.17			
Feb-02						49	11	4.45	4.39			
Mar-02						107	10	10.70	22.37			
Apr-02						29	9	3.22	4.21			
May-02						14	7	2.00	2.24			
Jun-02						44	7	6.29	7.61			
Jul-02						75	18	4.17	4.67			
Aug-02						64	9	7.11	7.90			
Sep-02						82	22	3.73	2.71			
Oct-02						59	13	4.54	5.72			
Nov-02						12	8	1.50	0.76			
Dec-02						38	13	2.92	2.56			



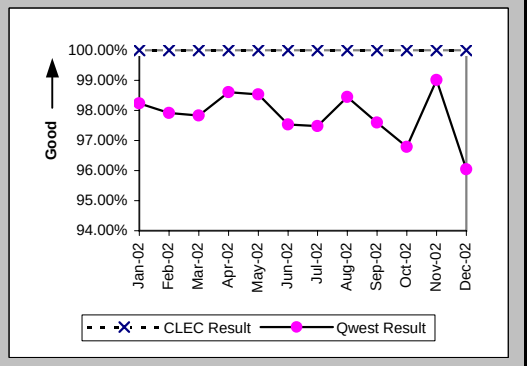
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						395	20	19.75	34.50			
Feb-02						351	22	15.95	28.95			
Mar-02						300	20	15.00	11.96			
Apr-02						421	19	22.16	29.04			
May-02						195	12	16.25	11.72			
Jun-02						267	20	13.35	20.41			
Jul-02						279	21	13.29	16.69			
Aug-02						75	9	8.33	9.42			
Sep-02						79	10	7.90	11.88			
Oct-02						159	18	8.83	10.46			
Nov-02						179	13	13.77	12.09			
Dec-02						108	15	7.20	7.12			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

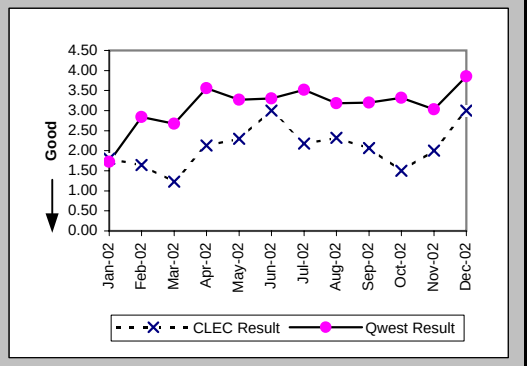
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	10	10	100.00%	0	0	390	397	98.24%	13.16%	-0.42	-1.25	No
Feb-02	22	22	100.00%	0	0	235	240	97.92%	14.28%	-0.65	-1.4	No
Mar-02	24	24	100.00%	0	0	271	277	97.83%	14.56%	-0.7	-1.43	No
Apr-02	25	25	100.00%	0	0	282	286	98.60%	11.74%	-0.57	-1.35	No
May-02	24	24	100.00%	0	0	269	273	98.53%	12.02%	-0.57	-1.35	No
Jun-02	22	22	100.00%	0	0	198	203	97.54%	15.50%	-0.71	-1.43	No
Jul-02	17	17	100.00%	0	0	232	238	97.48%	15.68%	-0.64	-1.39	No
Aug-02	26	26	100.00%	0	0	253	257	98.44%	12.38%	-0.61	-1.37	No
Sep-02	16	16	100.00%	0	0	244	250	97.60%	15.30%	-0.61	-1.37	No
Oct-02	2	2	100.00%	0	0	241	249	96.79%	17.63%	-0.26	-1.16	No
Nov-02	4	4	100.00%	0	0	200	202	99.01%	9.90%	-0.2	-1.12	No
Dec-02	6	6	100.00%	0	0	194	202	96.04%	19.50%	-0.49	-1.3	No



Checklist #14 - Resale - Business Installation

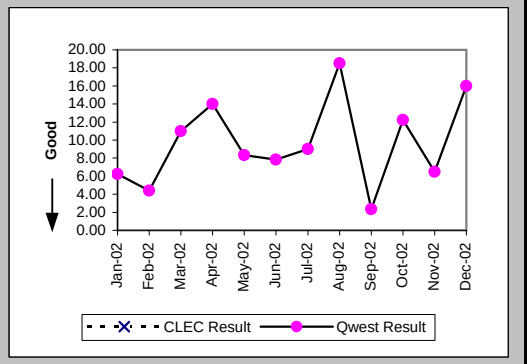
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	18	10	1.80	0	0	566	330	1.72	2.85	0.28	-0.83	No
Feb-02	36	22	1.64	0	0	545	192	2.84	2.49	-2.14	-2.3	No
Mar-02	27	22	1.23	2	0	541	203	2.67	1.49	-4.3	-3.61	No
Apr-02	49	23	2.13	2	0	752	211	3.56	4.65	-1.4	-1.85	No
May-02	46	20	2.30	4	0	703	215	3.27	1.65	-2.51	-2.53	No
Jun-02	57	19	3.00	3	0	436	132	3.30	2.43	-0.51	-1.31	No
Jul-02	37	17	2.18	0	0	665	189	3.52	4.02	-1.32	-1.8	No
Aug-02	58	25	2.32	1	0	541	170	3.18	3.14	-1.28	-1.78	No
Sep-02	29	14	2.07	2	0	535	167	3.20	1.35	-3.01	-2.83	No
Oct-02	3	2	1.50	0	0	594	179	3.32	2.43	-1.05	-1.64	No
Nov-02	8	4	2.00	0	0	421	139	3.03	1.53	-1.33	-1.81	No
Dec-02	3	1	3.00	5	0	554	144	3.85	6.59	-0.13	-1.08	No



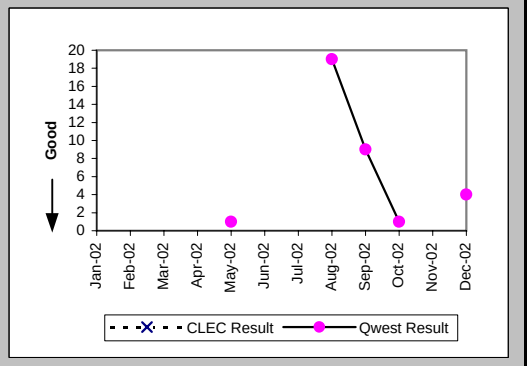
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						50	8	6.25	9.02			
Feb-02						22	5	4.40	3.51			
Mar-02						66	6	11.00	22.07			
Apr-02						70	5	14.00	22.41			
May-02						25	3	8.33	3.06			
Jun-02						47	6	7.83	9.06			
Jul-02						54	6	9.00	18.17			
Aug-02						37	2	18.50	23.33			
Sep-02						14	6	2.33	1.51			
Oct-02						98	8	12.25	19.91			
Nov-02						13	2	6.50	4.95			
Dec-02						96	6	16.00	27.00			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

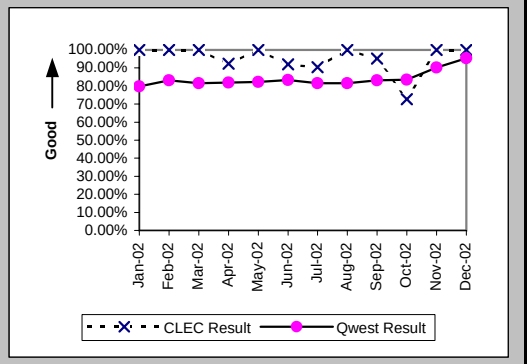
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02						38	2	19.00	24.04			
Sep-02						9	1	9.00				
Oct-02						1	1	1.00				
Nov-02												
Dec-02						8	2	4.00	4.24			



Checklist #14 - Resale - Business Installation

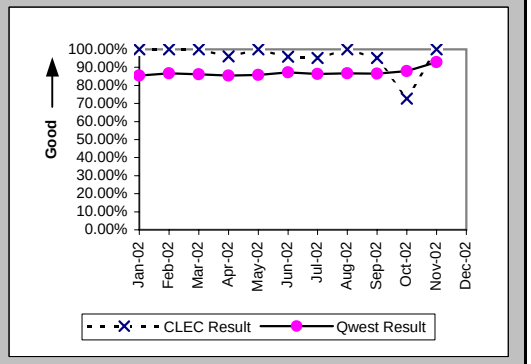
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	14	14	100.00%	0	0	1100	1379	79.77%	40.17%	-1.87	-2.14	No
Feb-02	17	17	100.00%	0	0	1199	1443	83.09%	37.48%	-1.85	-2.12	No
Mar-02	25	25	100.00%	0	0	1124	1377	81.63%	38.73%	-2.35	-2.43	No
Apr-02	24	26	92.31%	0	0	1150	1403	81.97%	38.45%	-1.36	-1.83	No
May-02	26	26	100.00%	0	0	1176	1430	82.24%	38.22%	-2.35	-2.43	No
Jun-02	23	25	92.00%	0	0	1114	1338	83.26%	37.33%	-1.16	-1.71	No
Jul-02	19	21	90.48%	0	0	1068	1310	81.53%	38.81%	-1.05	-1.64	No
Aug-02	22	22	100.00%	0	0	1146	1404	81.62%	38.73%	-2.21	-2.34	No
Sep-02	20	21	95.24%	0	0	1185	1426	83.10%	37.48%	-1.47	-1.9	No
Oct-02	8	11	72.73%	0	0	1255	1504	83.44%	37.17%	0.91	-0.45	No
Nov-02	6	6	100.00%			1236	1369	90.28%	29.62%	-0.8	-1.49	No
Dec-02	6	6	100.00%			1107	1160	95.43%	20.88%	-0.53	-1.33	No



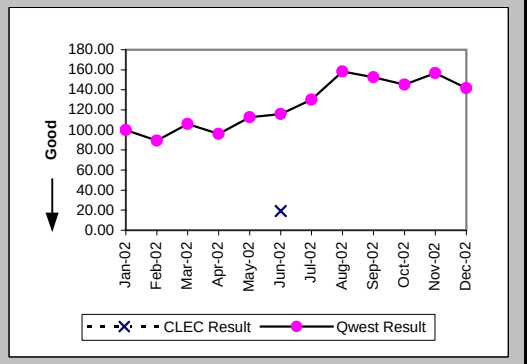
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	14	14	100.00%	0	0	1178	1379	85.42%	35.29%	-1.54	-1.93	No
Feb-02	17	17	100.00%	0	0	1252	1443	86.76%	33.89%	-1.6	-1.97	No
Mar-02	25	25	100.00%	0	0	1187	1377	86.20%	34.49%	-1.98	-2.21	No
Apr-02	25	26	96.15%	0	0	1200	1403	85.53%	35.18%	-1.53	-1.93	No
May-02	26	26	100.00%	0	0	1228	1430	85.87%	34.83%	-2.05	-2.25	No
Jun-02	24	25	96.00%	0	0	1168	1338	87.29%	33.30%	-1.29	-1.79	No
Jul-02	20	21	95.24%	0	0	1132	1310	86.41%	34.27%	-1.17	-1.71	No
Aug-02	22	22	100.00%	0	0	1218	1404	86.75%	33.90%	-1.82	-2.11	No
Sep-02	20	21	95.24%	0	0	1235	1426	86.61%	34.06%	-1.15	-1.7	No
Oct-02	8	11	72.73%	0	0	1322	1504	87.90%	32.61%	1.37	-0.17	No
Nov-02	6	6	100.00%	0	0	1271	1369	92.84%	25.78%	-0.68	-1.41	No
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

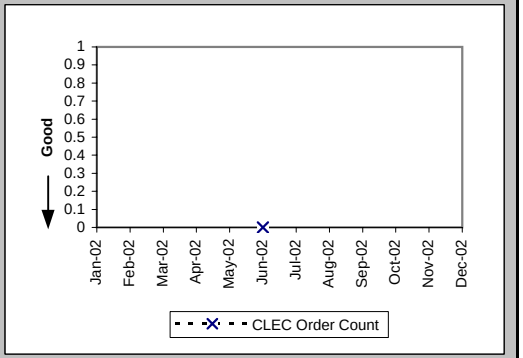
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						14179	142	99.85	108.37			
Feb-02						16332	183	89.25	103.47			
Mar-02						18410	174	105.80	104.65			
Apr-02						18619	194	95.97	103.56			
May-02						19711	175	112.63	128.30			
Jun-02	19	1	19.00	0	0	22028	190	115.94	145.79	-0.66	-1.4	No
Jul-02						23685	182	130.14	157.59			
Aug-02						23438	148	158.36	174.74			
Sep-02						23509	154	152.66	192.41			
Oct-02						20780	143	145.31	195.00			
Nov-02						20693	132	156.77	204.03			
Dec-02						21098	149	141.60	192.15			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

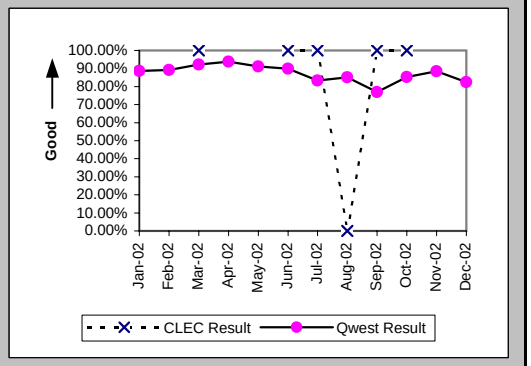
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Business Repair

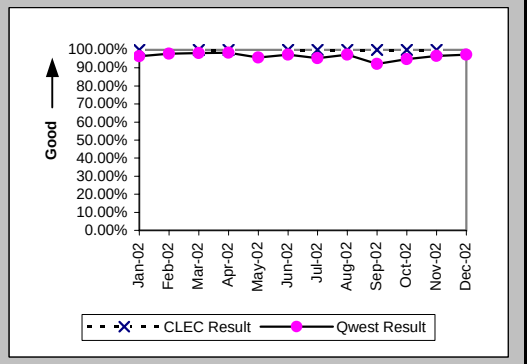
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						429	484	88.64%	31.74%			
Feb-02						407	456	89.25%	30.97%			
Mar-02	1	1	100.00%	0	0	479	520	92.12%	26.95%	-0.29	-1.18	No
Apr-02						455	485	93.81%	24.09%			
May-02						425	466	91.20%	28.33%			
Jun-02	2	2	100.00%	1	0	525	584	89.90%	30.14%	-0.47	-1.29	No
Jul-02	4	4	100.00%	2	0	594	713	83.31%	37.29%	-0.89	-1.54	No
Aug-02	0	1	0.00%	1	0	656	771	85.08%	35.62%	1.45	-0.12	No
Sep-02	1	1	100.00%	0	0	598	778	76.86%	42.17%	-0.55	-1.33	No
Oct-02	1	1	100.00%	0	0	530	622	85.21%	35.50%	-0.42	-1.25	No
Nov-02						398	450	88.44%	31.97%			
Dec-02						424	514	82.49%	38.01%			



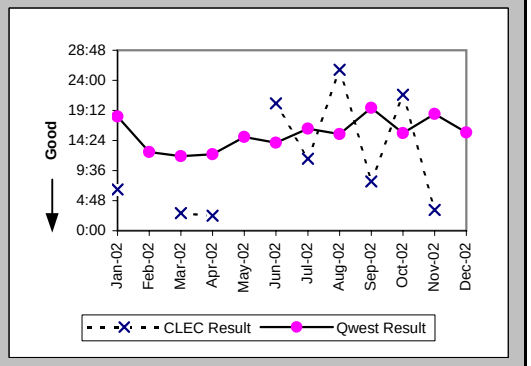
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	2	0	650	674	96.44%	18.53%	-0.19	-1.12	No
Feb-02						575	587	97.96%	14.15%			
Mar-02	1	1	100.00%	0	0	639	650	98.31%	12.90%	-0.13	-1.08	No
Apr-02	1	1	100.00%	0	0	649	660	98.33%	12.80%	-0.13	-1.08	No
May-02						601	628	95.70%	20.28%			
Jun-02	3	3	100.00%	1	0	719	739	97.29%	16.23%	-0.29	-1.18	No
Jul-02	4	4	100.00%	2	0	812	851	95.42%	20.91%	-0.44	-1.27	No
Aug-02	1	1	100.00%	1	0	894	919	97.28%	16.27%	-0.17	-1.1	No
Sep-02	1	1	100.00%	0	0	872	945	92.28%	26.70%	-0.29	-1.18	No
Oct-02	1	1	100.00%	0	0	727	767	94.78%	22.23%	-0.23	-1.14	No
Nov-02	1	1	100.00%	0	0	520	538	96.65%	17.98%	-0.19	-1.11	No
Dec-02						588	604	97.35%	16.06%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

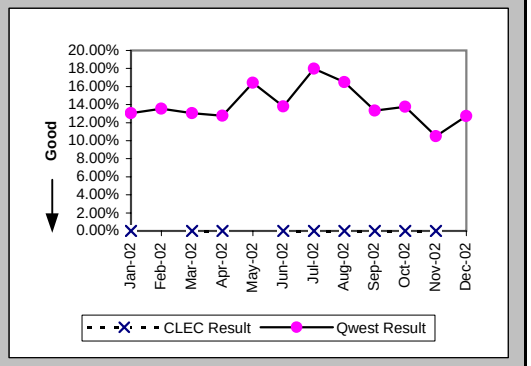
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	6:36	1	6:36	2	0	12275:52	674	18:13	84:26	-0.14	-1.08	No
Feb-02						7375:54	587	12:34	12:15			
Mar-02	2:50	1	2:50	0	0	7721:20	650	11:53	24:02	-0.38	-1.23	No
Apr-02	2:25	1	2:25	0	0	8054:22	660	12:12	12:58	-0.75	-1.46	No
May-02						9388:14	628	14:57	22:29			
Jun-02	60:53	3	20:18	1	0	10369:22	739	14:02	13:19	1.02	-0.38	No
Jul-02	46:02	4	11:30	2	0	13859:54	851	16:17	17:05	-0.56	-1.34	No
Aug-02	25:41	1	25:41	1	0	14146:22	919	15:24	13:59	1.05	-0.36	No
Sep-02	7:53	1	7:53	0	0	18548:53	945	19:38	20:34	-0.57	-1.35	No
Oct-02	21:41	1	21:41	0	0	11937:59	767	15:34	16:24	0.59	-0.64	No
Nov-02	3:18	1	3:18	0	0	10013:40	538	18:37	104:11	-0.15	-1.09	No
Dec-02						9483:30	604	15:42	13:27			



Checklist #14 - Resale - Business Repair

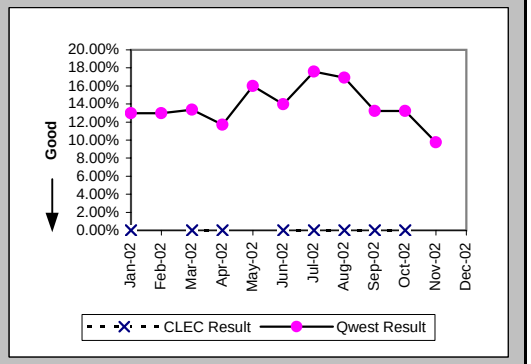
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	2	0	90	689	13.06%	33.70%	-0.39	-1.24	No
Feb-02						82	606	13.53%	34.21%			
Mar-02	0	1	0.00%	0	0	86	659	13.05%	33.69%	-0.39	-1.24	No
Apr-02	0	1	0.00%	0	0	86	673	12.78%	33.39%	-0.38	-1.23	No
May-02						106	645	16.43%	37.06%			
Jun-02	0	3	0.00%	1	0	104	753	13.81%	34.50%	-0.69	-1.42	No
Jul-02	0	4	0.00%	2	0	158	878	18.00%	38.42%	-0.93	-1.57	No
Aug-02	0	1	0.00%	1	0	156	947	16.47%	37.09%	-0.44	-1.27	No
Sep-02	0	1	0.00%	0	0	129	967	13.34%	34.00%	-0.39	-1.24	No
Oct-02	0	1	0.00%	0	0	108	785	13.76%	34.45%	-0.4	-1.24	No
Nov-02	0	1	0.00%	0	0	58	552	10.51%	30.66%	-0.34	-1.21	No
Dec-02						80	628	12.74%	33.34%			



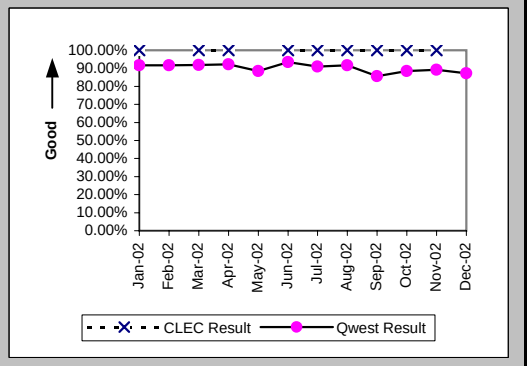
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	2	0	72	554	13.00%	33.63%	-0.39	-1.23	No
Feb-02						69	531	12.99%	33.62%			
Mar-02	0	1	0.00%	0	0	76	568	13.38%	34.04%	-0.39	-1.24	No
Apr-02	0	1	0.00%	0	0	66	564	11.70%	32.14%	-0.36	-1.22	No
May-02						89	557	15.98%	36.64%			
Jun-02	0	2	0.00%	1	0	92	659	13.96%	34.66%	-0.57	-1.35	No
Jul-02	0	4	0.00%	2	0	131	745	17.58%	38.07%	-0.92	-1.56	No
Aug-02	0	1	0.00%	1	0	138	815	16.93%	37.50%	-0.45	-1.27	No
Sep-02	0	1	0.00%	0	0	109	825	13.21%	33.86%	-0.39	-1.24	No
Oct-02	0	1	0.00%	0	0	86	651	13.21%	33.86%	-0.39	-1.24	No
Nov-02						47	482	9.75%	29.67%			
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

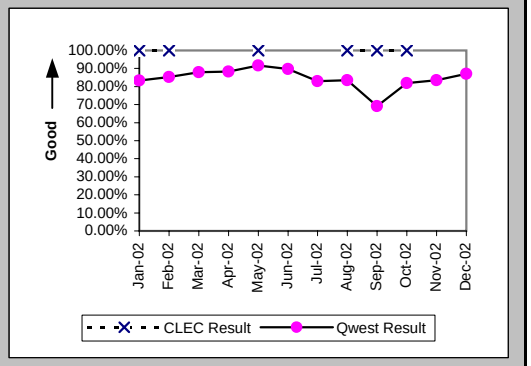
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	2	0	632	689	91.73%	27.55%	-0.3	-1.18	No
Feb-02						555	606	91.58%	27.76%			
Mar-02	1	1	100.00%	0	0	605	659	91.81%	27.43%	-0.3	-1.18	No
Apr-02	1	1	100.00%	0	0	620	673	92.12%	26.94%	-0.29	-1.18	No
May-02						571	645	88.53%	31.87%			
Jun-02	3	3	100.00%	1	0	703	753	93.36%	24.90%	-0.46	-1.28	No
Jul-02	4	4	100.00%	2	0	799	878	91.00%	28.61%	-0.63	-1.38	No
Aug-02	1	1	100.00%	1	0	868	947	91.66%	27.65%	-0.3	-1.18	No
Sep-02	1	1	100.00%	0	0	828	967	85.63%	35.08%	-0.41	-1.25	No
Oct-02	1	1	100.00%	0	0	695	785	88.54%	31.86%	-0.36	-1.22	No
Nov-02	1	1	100.00%	0	0	492	552	89.13%	31.13%	-0.35	-1.21	No
Dec-02						548	628	87.26%	33.34%			



Checklist #14 - Resale - Business Repair

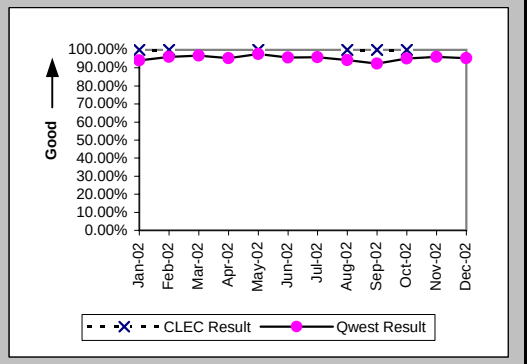
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	250	300	83.33%	37.27%	-0.63	-1.38	No
Feb-02	1	1	100.00%	0	0	221	259	85.33%	35.38%	-0.41	-1.25	No
Mar-02						232	264	87.88%	32.64%			
Apr-02						233	264	88.26%	32.19%			
May-02	1	1	100.00%	1	0	230	251	91.63%	27.69%	-0.3	-1.18	No
Jun-02						271	302	89.74%	30.35%			
Jul-02						406	489	83.03%	37.54%			
Aug-02	1	1	100.00%	1	0	374	448	83.48%	37.13%	-0.44	-1.27	No
Sep-02	1	1	100.00%	1	0	371	537	69.09%	46.21%	-0.67	-1.41	No
Oct-02	1	1	100.00%	1	0	383	468	81.84%	38.55%	-0.47	-1.29	No
Nov-02						284	340	83.53%	37.09%			
Dec-02						302	347	87.03%	33.60%			



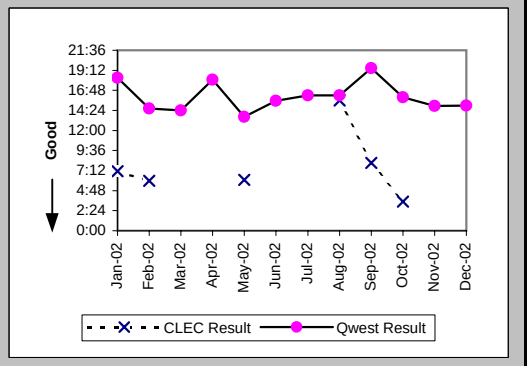
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	368	391	94.12%	23.53%	-0.35	-1.21	No
Feb-02	1	1	100.00%	0	0	345	359	96.10%	19.36%	-0.2	-1.12	No
Mar-02						338	349	96.85%	17.47%			
Apr-02						354	371	95.42%	20.91%			
May-02	2	2	100.00%	1	0	348	356	97.75%	14.82%	-0.21	-1.13	No
Jun-02						376	393	95.67%	20.34%			
Jul-02						577	601	96.01%	19.58%			
Aug-02	3	3	100.00%	1	0	509	540	94.26%	23.26%	-0.43	-1.26	No
Sep-02	1	1	100.00%	1	0	588	637	92.31%	26.65%	-0.29	-1.18	No
Oct-02	1	1	100.00%	1	0	535	562	95.20%	21.39%	-0.22	-1.14	No
Nov-02						394	410	96.10%	19.37%			
Dec-02						399	418	95.45%	20.83%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

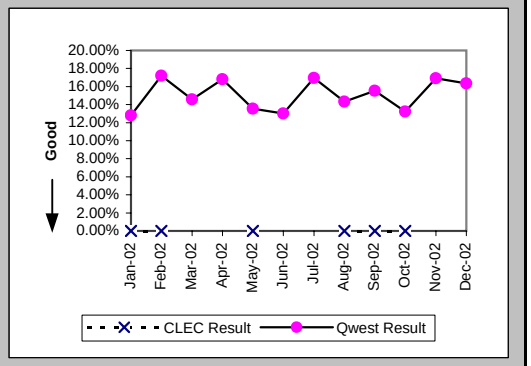
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	14:14	2	7:07	0	0	7152:39	391	18:18	33:22	-0.47	-1.29	No
Feb-02	5:59	1	5:59	0	0	5254:02	359	14:38	15:33	-0.56	-1.34	No
Mar-02						5016:59	349	14:23	14:59			
Apr-02						6711:37	371	18:05	57:57			
May-02	12:10	2	6:05	1	0	4855:03	356	13:38	28:06	-0.38	-1.23	No
Jun-02						6112:52	393	15:33	17:12			
Jul-02						9749:08	601	16:13	16:02			
Aug-02	46:47	3	15:36	1	0	8752:22	540	16:12	18:22	-0.06	-1.04	No
Sep-02	8:07	1	8:07	1	0	12395:35	637	19:28	19:44	-0.57	-1.35	No
Oct-02	3:28	1	3:28	1	0	8987:11	562	15:59	15:33	-0.8	-1.49	No
Nov-02						6123:12	410	14:56	14:41			
Dec-02						6254:43	418	14:58	18:48			



Checklist #14 - Resale - Business Repair

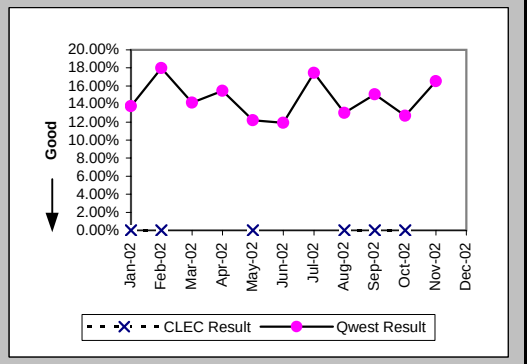
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	0	0	51	398	12.81%	33.42%	-0.54	-1.33	No
Feb-02	0	1	0.00%	0	0	63	366	17.21%	37.75%	-0.46	-1.28	No
Mar-02						52	357	14.57%	35.28%			
Apr-02						63	375	16.80%	37.39%			
May-02	0	2	0.00%	1	0	49	362	13.54%	34.21%	-0.56	-1.34	No
Jun-02						52	400	13.00%	33.63%			
Jul-02						104	613	16.97%	37.53%			
Aug-02	0	3	0.00%	1	0	79	552	14.31%	35.02%	-0.71	-1.43	No
Sep-02	0	1	0.00%	1	0	101	650	15.54%	36.23%	-0.43	-1.26	No
Oct-02	0	1	0.00%	1	0	75	567	13.23%	33.88%	-0.39	-1.24	No
Nov-02						70	414	16.91%	37.48%			
Dec-02						70	428	16.36%	36.99%			



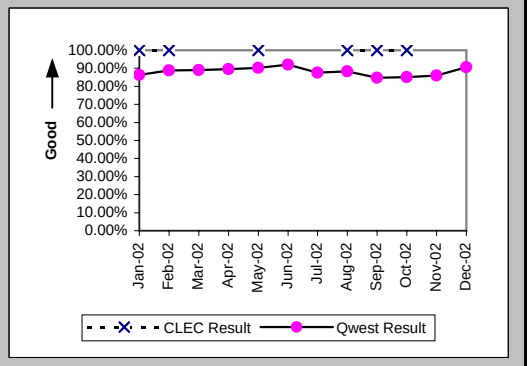
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	0	0	47	342	13.74%	34.43%	-0.56	-1.34	No
Feb-02	0	1	0.00%	0	0	55	306	17.97%	38.40%	-0.47	-1.28	No
Mar-02						44	311	14.15%	34.85%			
Apr-02						49	317	15.46%	36.15%			
May-02	0	2	0.00%	1	0	36	295	12.20%	32.73%	-0.53	-1.32	No
Jun-02						39	327	11.93%	32.41%			
Jul-02						87	499	17.43%	37.94%			
Aug-02	0	3	0.00%	1	0	60	461	13.02%	33.65%	-0.67	-1.41	No
Sep-02	0	1	0.00%	1	0	85	564	15.07%	35.78%	-0.42	-1.26	No
Oct-02	0	1	0.00%	1	0	60	472	12.71%	33.31%	-0.38	-1.23	No
Nov-02						58	351	16.52%	37.14%			
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

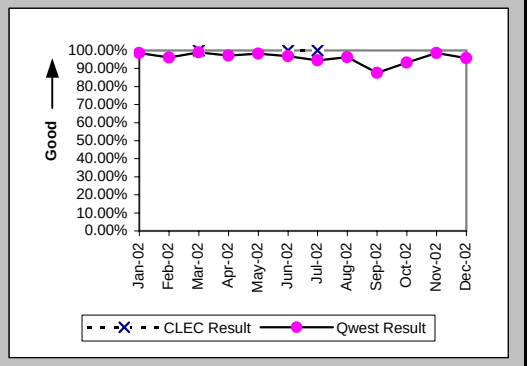
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	0	0	344	398	86.43%	34.24%	-0.56	-1.34	No
Feb-02	1	1	100.00%	0	0	325	366	88.80%	31.54%	-0.35	-1.22	No
Mar-02						318	357	89.08%	31.19%			
Apr-02						336	375	89.60%	30.53%			
May-02	2	2	100.00%	1	0	327	362	90.33%	29.55%	-0.46	-1.28	No
Jun-02						368	400	92.00%	27.13%			
Jul-02						537	613	87.60%	32.96%			
Aug-02	3	3	100.00%	1	0	487	552	88.22%	32.23%	-0.63	-1.38	No
Sep-02	1	1	100.00%	1	0	551	650	84.77%	35.93%	-0.42	-1.26	No
Oct-02	1	1	100.00%	1	0	483	567	85.19%	35.52%	-0.42	-1.25	No
Nov-02						356	414	85.99%	34.71%			
Dec-02						388	428	90.65%	29.11%			



Checklist #14 - Resale - Business Repair

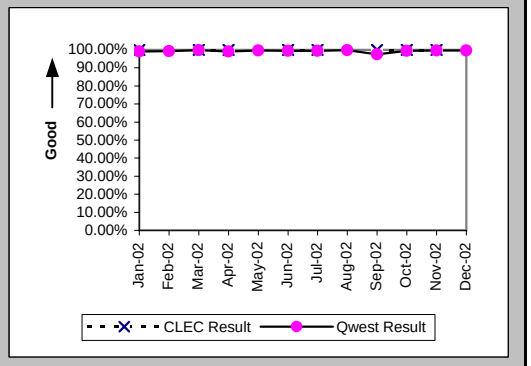
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						199	202	98.51%	12.10%			
Feb-02						175	182	96.15%	19.23%			
Mar-02	1	1	100.00%	2	0	191	193	98.96%	10.13%	-0.1	-1.06	No
Apr-02						203	209	97.13%	16.70%			
May-02						283	288	98.26%	13.06%			
Jun-02	1	1	100.00%	0	0	156	161	96.89%	17.35%	-0.18	-1.11	No
Jul-02	3	3	100.00%	0	0	207	219	94.52%	22.76%	-0.41	-1.25	No
Aug-02						235	244	96.31%	18.85%			
Sep-02						141	161	87.58%	32.98%			
Oct-02						181	194	93.30%	25.00%			
Nov-02						132	134	98.51%	12.13%			
Dec-02						112	117	95.73%	20.23%			



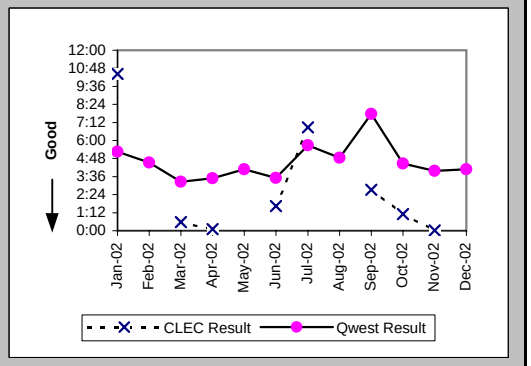
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	2	0	431	435	99.08%	9.55%	-0.14	-1.08	No
Feb-02						392	395	99.24%	8.68%			
Mar-02	2	2	100.00%	2	0	408	409	99.76%	4.94%	-0.07	-1.04	No
Apr-02	2	2	100.00%	1	0	443	447	99.11%	9.42%	-0.13	-1.08	No
May-02						525	527	99.62%	6.15%			
Jun-02	1	1	100.00%	0	0	354	356	99.44%	7.47%	-0.08	-1.05	No
Jul-02	4	4	100.00%	0	0	414	416	99.52%	6.92%	-0.14	-1.08	No
Aug-02						450	451	99.78%	4.70%			
Sep-02	1	1	100.00%	0	0	318	326	97.55%	15.47%	-0.16	-1.1	No
Oct-02	1	1	100.00%	0	0	386	388	99.48%	7.16%	-0.07	-1.04	No
Nov-02	1	1	100.00%	0	0	256	257	99.61%	6.23%	-0.06	-1.04	No
Dec-02						235	236	99.58%	6.50%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

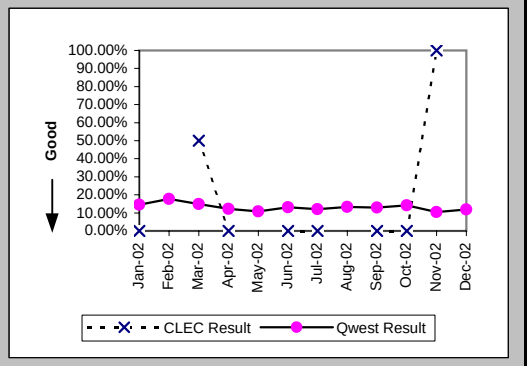
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	20:51	2	10:26	2	0	2283:58	435	5:15	22:55	1.33	-0.19	No
Feb-02						1789:34	395	4:32	10:09			
Mar-02	1:10	2	0:35	2	0	1327:19	409	3:15	6:17	-0.6	-1.36	No
Apr-02	0:13	2	0:06	1	0	1556:11	447	3:29	7:55	-0.6	-1.37	No
May-02						2152:22	527	4:05	8:12			
Jun-02	1:38	1	1:38	0	0	1250:11	356	3:31	7:25	-0.25	-1.15	No
Jul-02	27:29	4	6:52	0	0	2366:43	416	5:41	14:13	0.56	-0.66	No
Aug-02						2185:08	451	4:51	7:49			
Sep-02	2:44	1	2:44	0	0	2530:40	326	7:46	14:00	-0.36	-1.22	No
Oct-02	1:06	1	1:06	0	0	1736:11	388	4:28	7:58	-0.42	-1.26	No
Nov-02	0:01	1	0:01	0	0	1022:36	257	3:59	7:12	-0.55	-1.33	No
Dec-02						965:12	236	4:05	8:20			



Checklist #14 - Resale - Business Repair

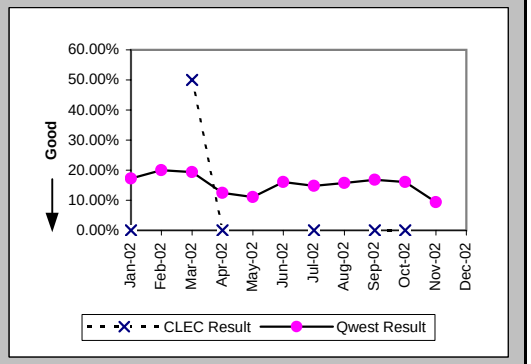
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	2	0.00%	2	0	63	435	14.48%	35.19%	-0.58	-1.35	No
Feb-02						70	395	17.72%	38.19%			
Mar-02	1	2	50.00%	2	0	61	409	14.91%	35.62%	1.04	-0.37	No
Apr-02	0	2	0.00%	1	0	55	447	12.30%	32.85%	-0.53	-1.32	No
May-02						57	527	10.82%	31.06%			
Jun-02	0	1	0.00%	0	0	47	356	13.20%	33.85%	-0.39	-1.24	No
Jul-02	0	4	0.00%	0	0	50	416	12.02%	32.52%	-0.74	-1.45	No
Aug-02						60	451	13.30%	33.96%			
Sep-02	0	1	0.00%	0	0	42	326	12.88%	33.50%	-0.38	-1.23	No
Oct-02	0	1	0.00%	0	0	55	388	14.18%	34.88%	-0.41	-1.25	No
Nov-02	1	1	100.00%	0	0	27	257	10.51%	30.66%	1.63	-0.01	No
Dec-02						28	237	11.81%	32.28%			



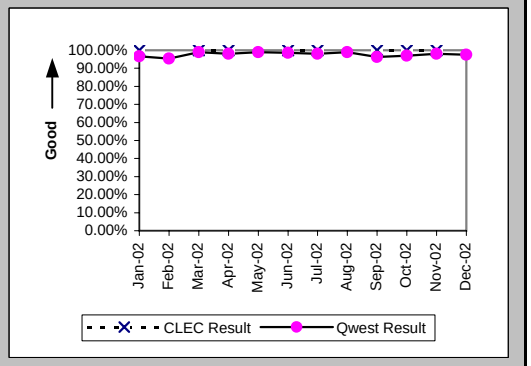
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	1	0.00%	2	0	37	215	17.21%	37.75%	-0.45	-1.28	No
Feb-02						39	195	20.00%	40.00%			
Mar-02	1	2	50.00%	2	0	39	201	19.40%	39.55%	0.85	-0.48	No
Apr-02	0	1	0.00%	1	0	29	232	12.50%	33.07%	-0.38	-1.23	No
May-02						35	317	11.04%	31.34%			
Jun-02						31	193	16.06%	36.72%			
Jul-02	0	1	0.00%	0	0	28	189	14.81%	35.52%	-0.42	-1.25	No
Aug-02						34	216	15.74%	36.42%			
Sep-02	0	1	0.00%	0	0	23	137	16.79%	37.38%	-0.45	-1.27	No
Oct-02	0	1	0.00%	0	0	30	187	16.04%	36.70%	-0.44	-1.27	No
Nov-02						11	117	9.40%	29.19%			
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

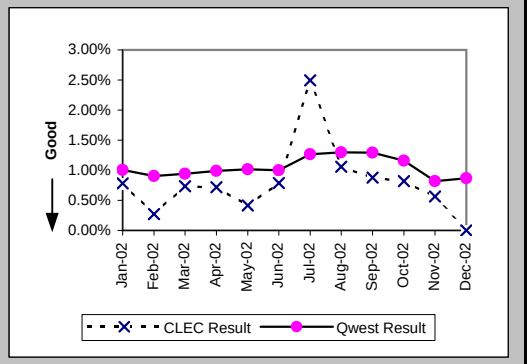
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	2	2	100.00%	2	0	420	435	96.55%	18.25%	-0.27	-1.16	No
Feb-02						377	395	95.44%	20.86%			
Mar-02	2	2	100.00%	2	0	405	409	99.02%	9.84%	-0.14	-1.09	No
Apr-02	2	2	100.00%	1	0	438	447	97.99%	14.05%	-0.2	-1.12	No
May-02						521	527	98.86%	10.61%			
Jun-02	1	1	100.00%	0	0	351	356	98.60%	11.77%	-0.12	-1.07	No
Jul-02	4	4	100.00%	0	0	408	416	98.08%	13.73%	-0.28	-1.17	No
Aug-02						446	451	98.89%	10.47%			
Sep-02	1	1	100.00%	0	0	314	326	96.32%	18.83%	-0.2	-1.12	No
Oct-02	1	1	100.00%	0	0	376	388	96.91%	17.31%	-0.18	-1.11	No
Nov-02	1	1	100.00%	0	0	252	257	98.05%	13.81%	-0.14	-1.09	No
Dec-02						231	237	97.47%	15.71%			



Checklist #14 - Resale - Business Repair

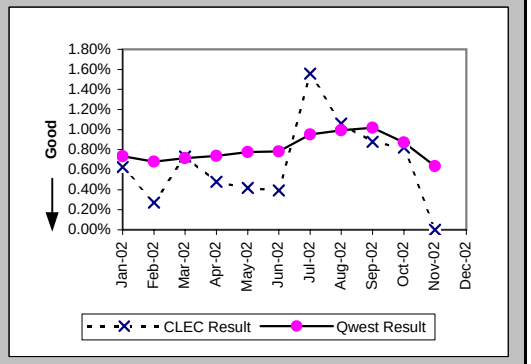
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	5	638	0.78%	4	0	1522	151640	1.00%	9.97%	-0.56	-1.34	No
Feb-02	1	370	0.27%	1	0	1367	151578	0.90%	9.45%	-1.28	-1.78	No
Mar-02	3	410	0.73%	2	0	1425	151417	0.94%	9.66%	-0.44	-1.27	No
Apr-02	3	419	0.72%	1	0	1495	150908	0.99%	9.90%	-0.57	-1.34	No
May-02	2	480	0.42%	2	0	1534	150937	1.02%	10.03%	-1.31	-1.8	No
Jun-02	4	509	0.79%	2	0	1509	151036	1.00%	9.95%	-0.48	-1.29	No
Jul-02	8	321	2.49%	4	0	1907	150740	1.27%	11.18%	1.78	0.08	Yes
Aug-02	4	378	1.06%	2	0	1950	150228	1.30%	11.32%	-0.41	-1.25	No
Sep-02	3	342	0.88%	1	0	1943	150016	1.30%	11.31%	-0.68	-1.42	No
Oct-02	3	366	0.82%	1	0	1740	150121	1.16%	10.70%	-0.61	-1.37	No
Nov-02	2	354	0.57%	1	0	1223	149662	0.82%	9.00%	-0.53	-1.32	No
Dec-02	0	350	0.00%	0	0	1293	149245	0.87%	9.27%	-1.75	-2.06	No



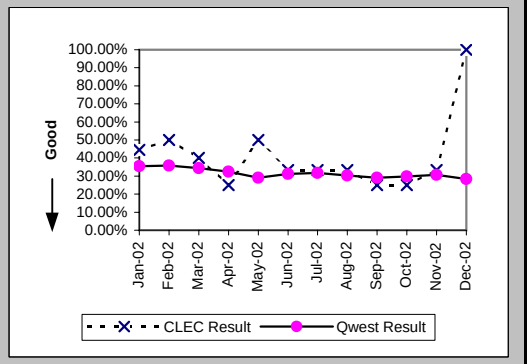
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	638	0.63%	4	0	1111	151640	0.73%	8.53%	-0.31	-1.19	No
Feb-02	1	370	0.27%	1	0	1032	151578	0.68%	8.22%	-0.96	-1.58	No
Mar-02	3	410	0.73%	2	0	1080	151417	0.71%	8.42%	0.13	-0.92	No
Apr-02	2	419	0.48%	1	0	1113	150908	0.74%	8.56%	-0.62	-1.38	No
May-02	2	480	0.42%	2	0	1169	150937	0.77%	8.77%	-0.89	-1.54	No
Jun-02	2	509	0.39%	2	0	1179	151036	0.78%	8.80%	-0.99	-1.6	No
Jul-02	5	321	1.56%	4	0	1433	150740	0.95%	9.70%	1.08	-0.34	No
Aug-02	4	378	1.06%	2	0	1492	150228	0.99%	9.92%	0.2	-0.88	No
Sep-02	3	342	0.88%	1	0	1526	150016	1.02%	10.03%	-0.26	-1.16	No
Oct-02	3	366	0.82%	1	0	1310	150121	0.87%	9.30%	-0.11	-1.07	No
Nov-02	0	354	0.00%	0	0	950	149662	0.63%	7.94%	-1.5	-1.91	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

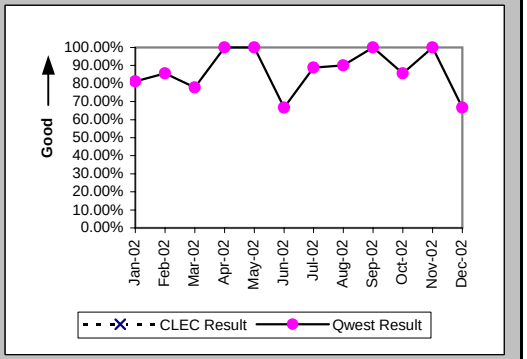
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	4	9	44.44%	0	0	838	2360	35.51%	47.85%	0.55	-0.67	No
Feb-02	1	2	50.00%	0	0	760	2127	35.73%	47.92%	0.36	-0.78	No
Mar-02	2	5	40.00%	0	0	746	2171	34.36%	47.49%	0.27	-0.84	No
Apr-02	1	4	25.00%	0	0	718	2213	32.44%	46.82%	-0.32	-1.19	No
May-02	2	4	50.00%	0	0	628	2162	29.05%	45.40%	0.83	-0.5	No
Jun-02	2	6	33.33%	0	0	684	2193	31.19%	46.33%	0.14	-0.91	No
Jul-02	4	12	33.33%	0	0	888	2795	31.77%	46.56%	0.14	-0.92	No
Aug-02	2	6	33.33%	0	0	845	2795	30.23%	45.93%	0.19	-0.88	No
Sep-02	1	4	25.00%	0	0	797	2740	29.09%	45.42%	-0.18	-1.11	No
Oct-02	1	4	25.00%	0	0	737	2477	29.75%	45.72%	-0.21	-1.13	No
Nov-02	1	3	33.33%	0	0	539	1762	30.59%	46.08%	0.13	-0.92	No
Dec-02	1	1	100.00%	0	0	512	1805	28.37%	45.08%	1.08	-0.35	No



Checklist #14 - Resale - Centrex Installation

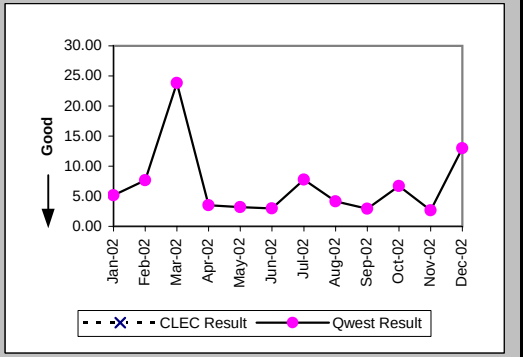
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						13	16	81.25%	39.03%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						7	9	77.78%	41.57%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						18	20	90.00%	30.00%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						6	9	66.67%	47.14%			



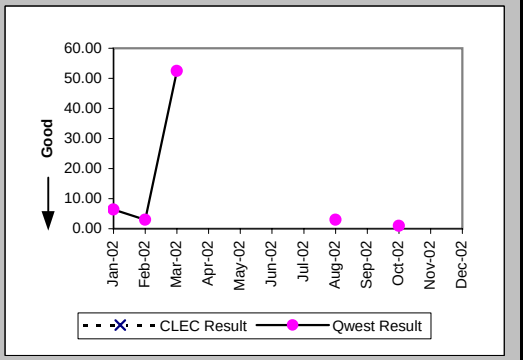
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						88	17	5.18	4.38			
Feb-02						69	9	7.67	9.87			
Mar-02						262	11	23.82	34.11			
Apr-02						14	4	3.50	1.29			
May-02						16	5	3.20	1.30			
Jun-02						9	3	3.00	2.00			
Jul-02						70	9	7.78	8.00			
Aug-02						83	20	4.15	3.20			
Sep-02						32	11	2.91	1.92			
Oct-02						47	7	6.71	6.58			
Nov-02						8	3	2.67	1.53			
Dec-02						117	9	13.00	17.11			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

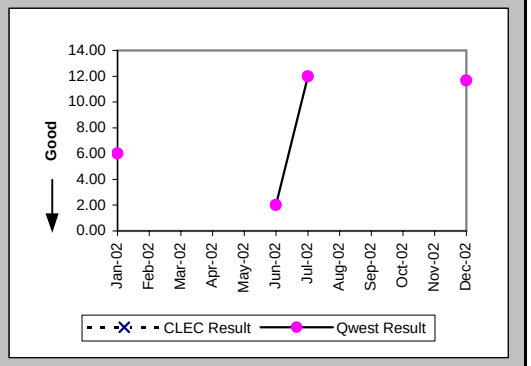
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						19	3	6.33	6.81			
Feb-02						6	2	3.00	1.41			
Mar-02						105	2	52.50	72.83			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						6	2	3.00	2.83			
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												



Checklist #14 - Resale - Centrex Installation

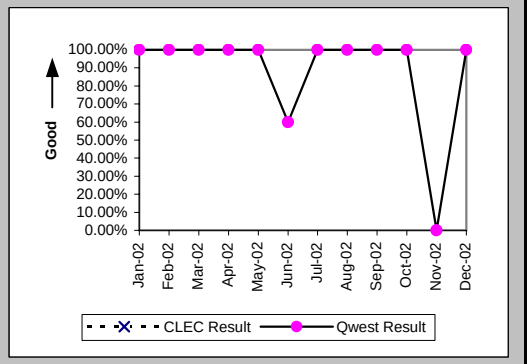
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	1	6.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						12	1	12.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						35	3	11.67	9.71			



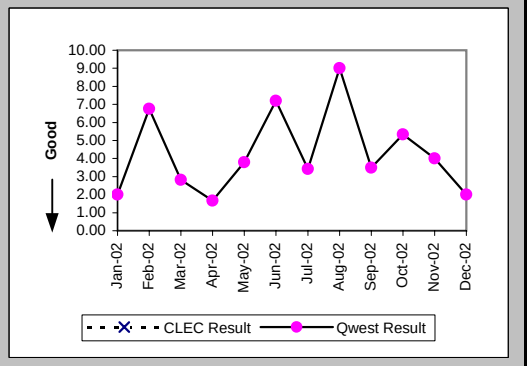
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						17	17	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						12	12	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

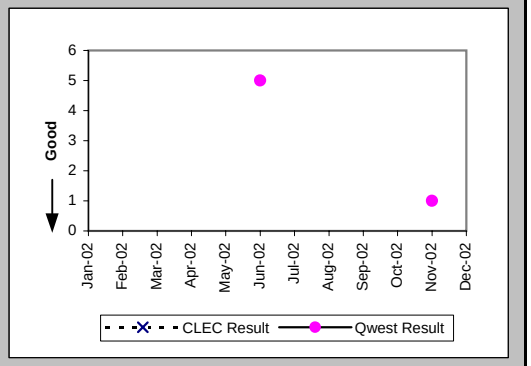
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	1	2.00				
Feb-02						27	4	6.75	4.99			
Mar-02						48	17	2.82	1.24			
Apr-02						5	3	1.67	0.58			
May-02						19	5	3.80	3.11			
Jun-02						36	5	7.20	5.31			
Jul-02						41	12	3.42	1.68			
Aug-02						45	5	9.00	9.70			
Sep-02						7	2	3.50	0.71			
Oct-02						16	3	5.33	0.58			
Nov-02						8	2	4.00	0.00			
Dec-02						2	1	2.00				



Checklist #14 - Resale - Centrex Installation

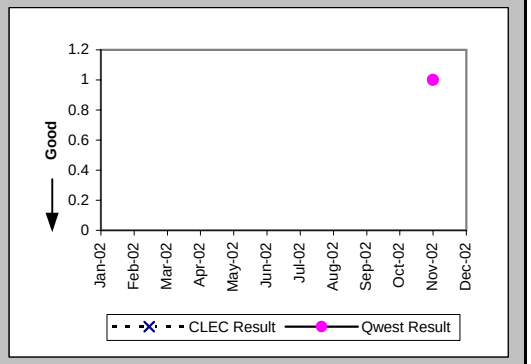
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						10	2	5.00	4.24			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												



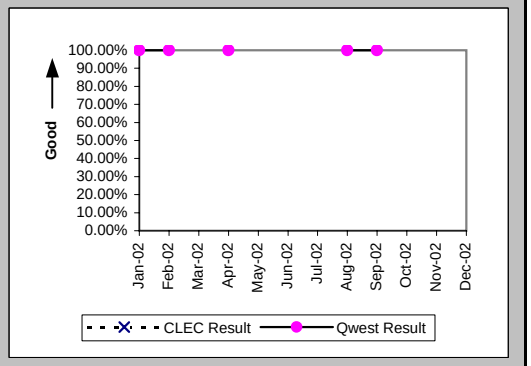
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

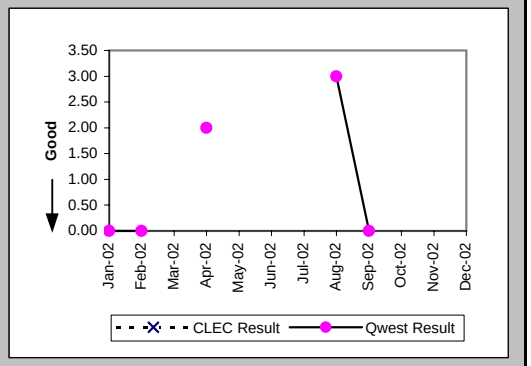
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Centrex Installation

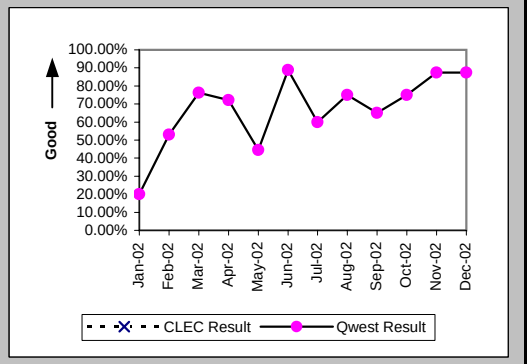
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	1	0.00				
Feb-02						0	1	0.00				
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02						0	1	0.00				
Oct-02												
Nov-02												
Dec-02												



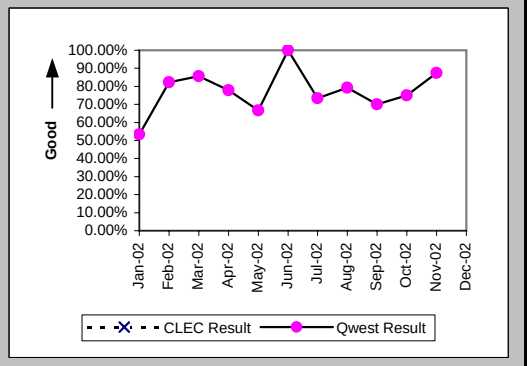
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	15	20.00%	40.00%			
Feb-02						9	17	52.94%	49.91%			
Mar-02						16	21	76.19%	42.59%			
Apr-02						13	18	72.22%	44.79%			
May-02						4	9	44.44%	49.69%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						9	15	60.00%	48.99%			
Aug-02						18	24	75.00%	43.30%			
Sep-02						13	20	65.00%	47.70%			
Oct-02						9	12	75.00%	43.30%			
Nov-02						7	8	87.50%	33.07%			
Dec-02						7	8	87.50%	33.07%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

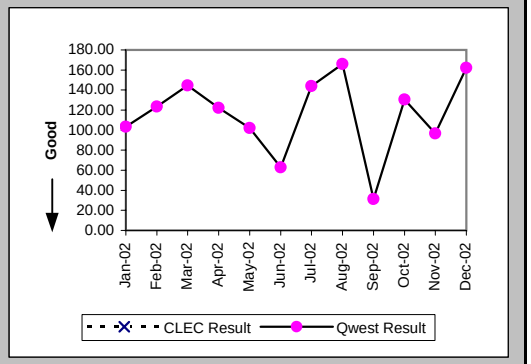
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8	15	53.33%	49.89%			
Feb-02						14	17	82.35%	38.12%			
Mar-02						18	21	85.71%	34.99%			
Apr-02						14	18	77.78%	41.57%			
May-02						6	9	66.67%	47.14%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						11	15	73.33%	44.22%			
Aug-02						19	24	79.17%	40.61%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						9	12	75.00%	43.30%			
Nov-02						7	8	87.50%	33.07%			
Dec-02												



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

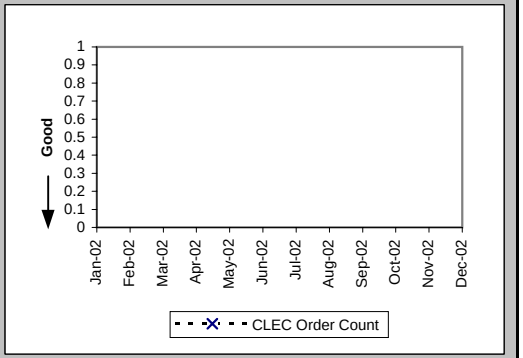
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						207	2	103.50	122.33			
Feb-02						247	2	123.50	122.33			
Mar-02						289	2	144.50	122.33			
Apr-02						367	3	122.33	115.47			
May-02						102	1	102.00				
Jun-02						126	2	63.00	83.44			
Jul-02						144	1	144.00				
Aug-02						166	1	166.00				
Sep-02						281	9	31.22	77.56			
Oct-02						261	2	130.50	184.55			
Nov-02						290	3	96.67	159.68			
Dec-02						324	2	162.00	197.99			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

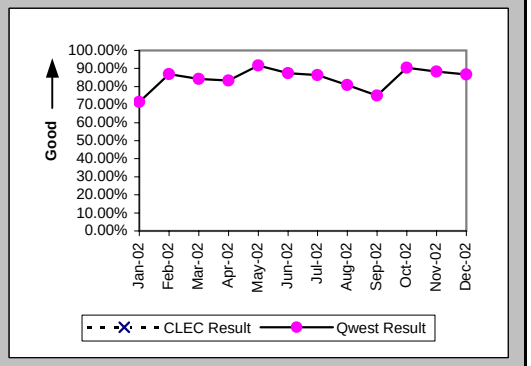
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Centrex Repair

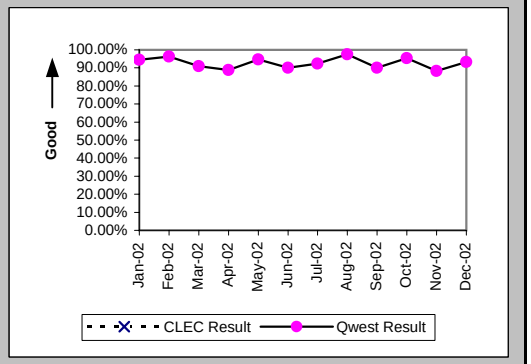
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						10	14	71.43%	45.18%			
Feb-02						20	23	86.96%	33.68%			
Mar-02						16	19	84.21%	36.46%			
Apr-02						10	12	83.33%	37.27%			
May-02						11	12	91.67%	27.64%			
Jun-02						14	16	87.50%	33.07%			
Jul-02						19	22	86.36%	34.32%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						18	24	75.00%	43.30%			
Oct-02						19	21	90.48%	29.35%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						13	15	86.67%	33.99%			



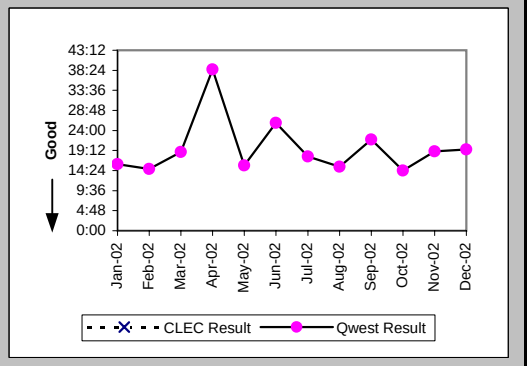
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						17	18	94.44%	22.91%			
Feb-02						26	27	96.30%	18.89%			
Mar-02						20	22	90.91%	28.75%			
Apr-02						16	18	88.89%	31.43%			
May-02						18	19	94.74%	22.33%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						24	26	92.31%	26.65%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						27	30	90.00%	30.00%			
Oct-02						21	22	95.45%	20.83%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						14	15	93.33%	24.94%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

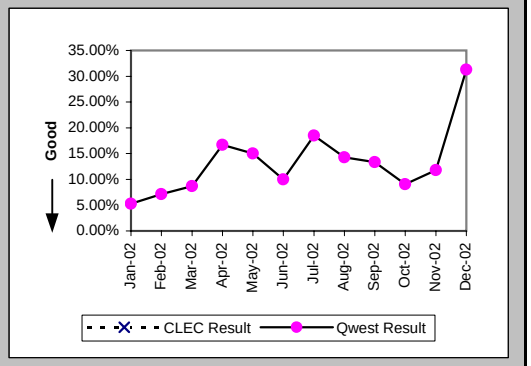
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						286:49	18	15:56	16:49			
Feb-02						399:55	27	14:49	13:57			
Mar-02						414:11	22	18:50	27:01			
Apr-02						695:06	18	38:37	99:28			
May-02						296:38	19	15:37	17:28			
Jun-02						516:20	20	25:49	35:46			
Jul-02						462:50	26	17:48	25:07			
Aug-02						626:30	41	15:17	13:38			
Sep-02						655:06	30	21:50	18:59			
Oct-02						317:24	22	14:26	14:38			
Nov-02						323:13	17	19:01	20:21			
Dec-02						291:36	15	19:26	28:58			



Checklist #14 - Resale - Centrex Repair

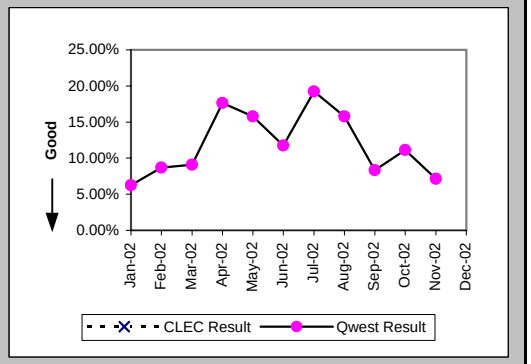
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	19	5.26%	22.33%			
Feb-02						2	28	7.14%	25.75%			
Mar-02						2	23	8.70%	28.18%			
Apr-02						3	18	16.67%	37.27%			
May-02						3	20	15.00%	35.71%			
Jun-02						2	20	10.00%	30.00%			
Jul-02						5	27	18.52%	38.84%			
Aug-02						6	42	14.29%	34.99%			
Sep-02						4	30	13.33%	33.99%			
Oct-02						2	22	9.09%	28.75%			
Nov-02						2	17	11.76%	32.22%			
Dec-02						5	16	31.25%	46.35%			



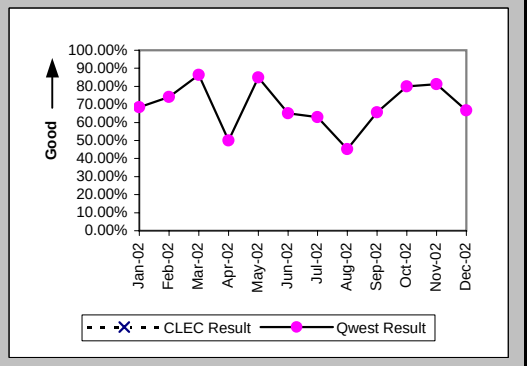
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	16	6.25%	24.21%			
Feb-02						2	23	8.70%	28.18%			
Mar-02						2	22	9.09%	28.75%			
Apr-02						3	17	17.65%	38.12%			
May-02						3	19	15.79%	36.46%			
Jun-02						2	17	11.76%	32.22%			
Jul-02						5	26	19.23%	39.41%			
Aug-02						6	38	15.79%	36.46%			
Sep-02						2	24	8.33%	27.64%			
Oct-02						2	18	11.11%	31.43%			
Nov-02						1	14	7.14%	25.75%			
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

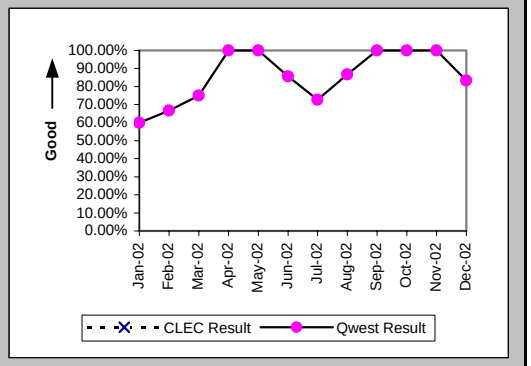
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						13	19	68.42%	46.48%			
Feb-02						20	27	74.07%	43.82%			
Mar-02						19	22	86.36%	34.32%			
Apr-02						8	16	50.00%	50.00%			
May-02						17	20	85.00%	35.71%			
Jun-02						13	20	65.00%	47.70%			
Jul-02						17	27	62.96%	48.29%			
Aug-02						19	42	45.24%	49.77%			
Sep-02						19	29	65.52%	47.53%			
Oct-02						16	20	80.00%	40.00%			
Nov-02						13	16	81.25%	39.03%			
Dec-02						10	15	66.67%	47.14%			



Checklist #14 - Resale - Centrex Repair

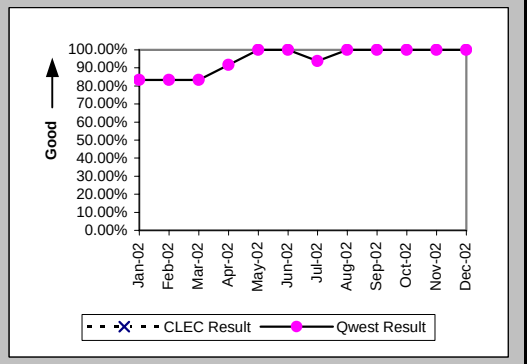
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	5	60.00%	48.99%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						8	11	72.73%	44.54%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			



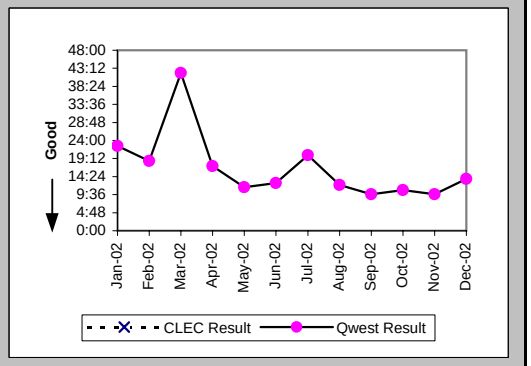
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	6	83.33%	37.27%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						11	12	91.67%	27.64%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						15	16	93.75%	24.21%			
Aug-02						18	18	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

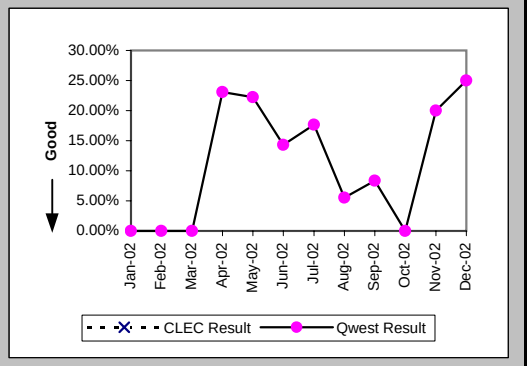
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						135:14	6	22:32	27:02			
Feb-02						222:12	12	18:31	21:04			
Mar-02						251:32	6	41:55	66:30			
Apr-02						206:44	12	17:14	19:51			
May-02						104:33	9	11:37	8:50			
Jun-02						88:48	7	12:41	9:53			
Jul-02						320:41	16	20:03	18:58			
Aug-02						218:27	18	12:08	10:16			
Sep-02						115:57	12	9:40	8:04			
Oct-02						75:47	7	10:50	9:10			
Nov-02						87:11	9	9:41	7:54			
Dec-02						110:06	8	13:46	14:29			



Checklist #14 - Resale - Centrex Repair

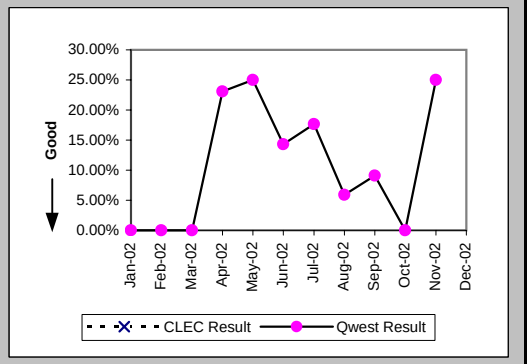
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	6	0.00%	0.00%			
Feb-02						0	13	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	9	22.22%	41.57%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	18	5.56%	22.91%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						2	10	20.00%	40.00%			
Dec-02						2	8	25.00%	43.30%			



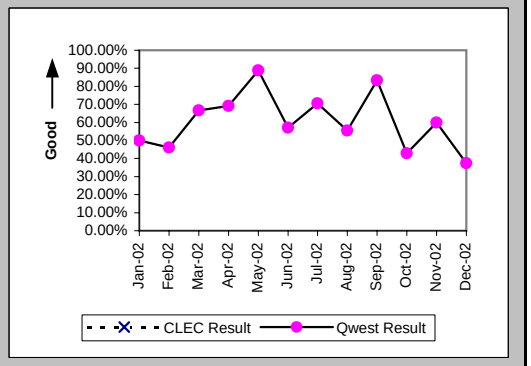
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	5	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						1	11	9.09%	28.75%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						2	8	25.00%	43.30%			
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

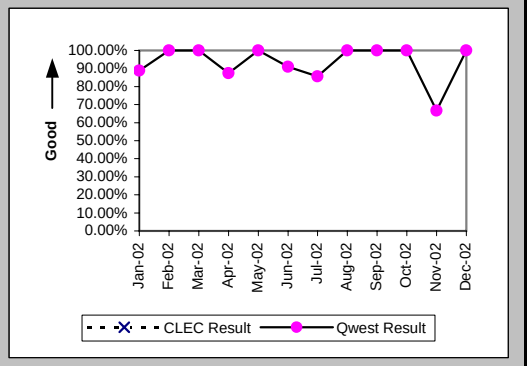
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	6	50.00%	50.00%			
Feb-02						6	13	46.15%	49.85%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						9	13	69.23%	46.15%			
May-02						8	9	88.89%	31.43%			
Jun-02						4	7	57.14%	49.49%			
Jul-02						12	17	70.59%	45.56%			
Aug-02						10	18	55.56%	49.69%			
Sep-02						10	12	83.33%	37.27%			
Oct-02						3	7	42.86%	49.49%			
Nov-02						6	10	60.00%	48.99%			
Dec-02						3	8	37.50%	48.41%			



Checklist #14 - Resale - Centrex Repair

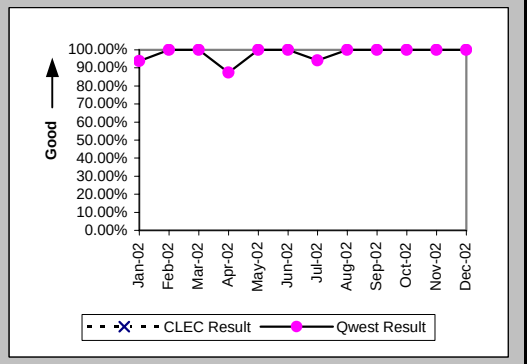
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8	9	88.89%	31.43%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						23	23	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						4	4	100.00%	0.00%			



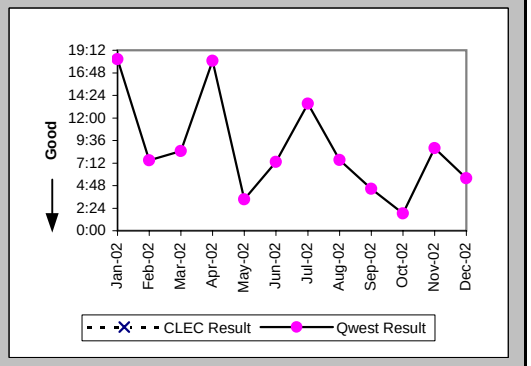
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						15	16	93.75%	24.21%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						19	19	100.00%	0.00%			
Apr-02						14	16	87.50%	33.07%			
May-02						35	35	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	17	94.12%	23.53%			
Aug-02						21	21	100.00%	0.00%			
Sep-02						16	16	100.00%	0.00%			
Oct-02						14	14	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

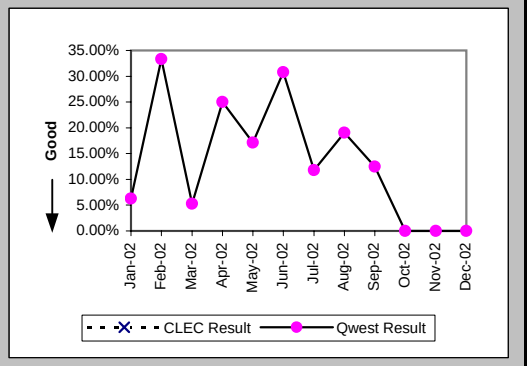
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						291:55	16	18:15	41:04			
Feb-02						112:19	15	7:29	7:20			
Mar-02						161:10	19	8:29	9:47			
Apr-02						289:23	16	18:05	37:06			
May-02						117:14	35	3:21	4:30			
Jun-02						95:12	13	7:19	11:26			
Jul-02						229:27	17	13:30	18:01			
Aug-02						158:08	21	7:32	8:36			
Sep-02						71:32	16	4:28	5:25			
Oct-02						25:56	14	1:51	1:07			
Nov-02						52:38	6	8:46	17:14			
Dec-02						33:35	6	5:36	6:19			



Checklist #14 - Resale - Centrex Repair

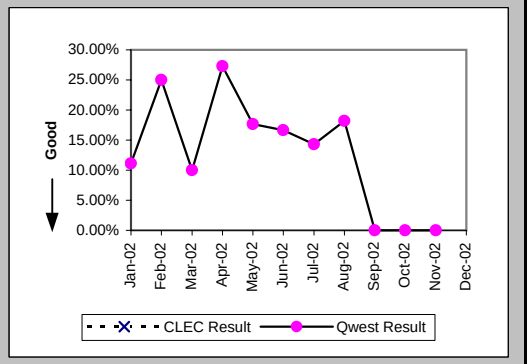
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	16	6.25%	24.21%			
Feb-02						5	15	33.33%	47.14%			
Mar-02						1	19	5.26%	22.33%			
Apr-02						4	16	25.00%	43.30%			
May-02						6	35	17.14%	37.69%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						4	21	19.05%	39.27%			
Sep-02						2	16	12.50%	33.07%			
Oct-02						0	14	0.00%	0.00%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	6	0.00%	0.00%			



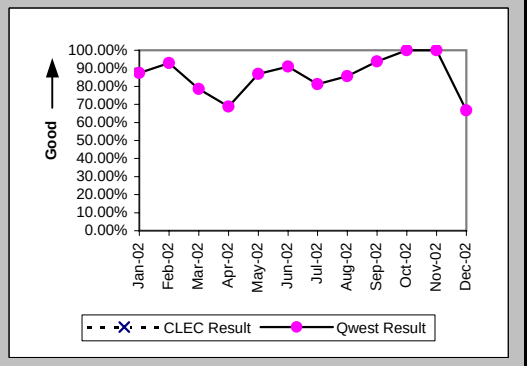
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						3	11	27.27%	44.54%			
May-02						3	17	17.65%	38.12%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						2	11	18.18%	38.57%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	8	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

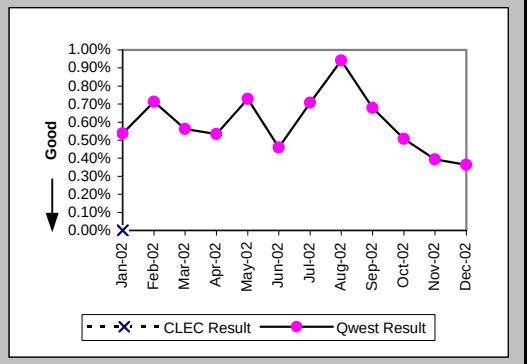
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						14	16	87.50%	33.07%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						11	14	78.57%	41.03%			
Apr-02						11	16	68.75%	46.35%			
May-02						20	23	86.96%	33.68%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						13	16	81.25%	39.03%			
Aug-02						18	21	85.71%	34.99%			
Sep-02						15	16	93.75%	24.21%			
Oct-02						13	13	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						4	6	66.67%	47.14%			



Checklist #14 - Resale - Centrex Repair

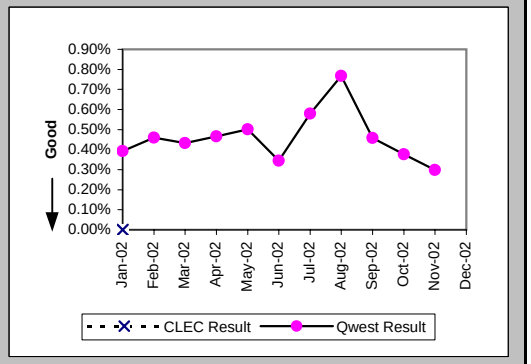
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	4	0.00%	0	0	41	7627	0.54%	7.31%	-0.15	-1.09	No
Feb-02						56	7847	0.71%	8.42%			
Mar-02						48	8551	0.56%	7.47%			
Apr-02						47	8793	0.53%	7.29%			
May-02						64	8775	0.73%	8.51%			
Jun-02						40	8696	0.46%	6.77%			
Jul-02						61	8623	0.71%	8.38%			
Aug-02						81	8596	0.94%	9.66%			
Sep-02						58	8531	0.68%	8.22%			
Oct-02						43	8491	0.51%	7.10%			
Nov-02						33	8372	0.39%	6.27%			
Dec-02						30	8246	0.36%	6.02%			



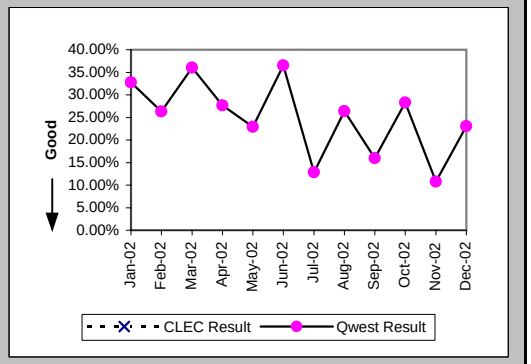
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	4	0.00%	0	0	30	7627	0.39%	6.26%	-0.13	-1.08	No
Feb-02						36	7847	0.46%	6.76%			
Mar-02						37	8551	0.43%	6.56%			
Apr-02						41	8793	0.47%	6.81%			
May-02						44	8775	0.50%	7.06%			
Jun-02						30	8696	0.35%	5.86%			
Jul-02						50	8623	0.58%	7.59%			
Aug-02						66	8596	0.77%	8.73%			
Sep-02						39	8531	0.46%	6.75%			
Oct-02						32	8491	0.38%	6.13%			
Nov-02						25	8372	0.30%	5.46%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

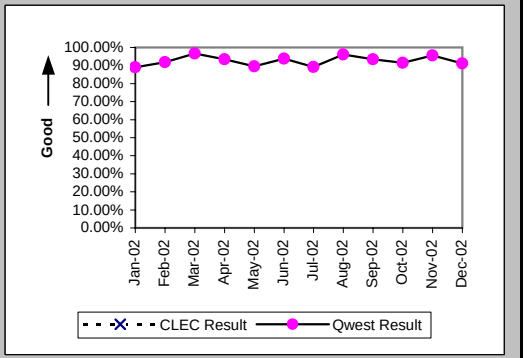
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						20	61	32.79%	46.94%			
Feb-02						20	76	26.32%	44.03%			
Mar-02						27	75	36.00%	48.00%			
Apr-02						18	65	27.69%	44.75%			
May-02						19	83	22.89%	42.01%			
Jun-02						23	63	36.51%	48.15%			
Jul-02						9	70	12.86%	33.47%			
Aug-02						29	110	26.36%	44.06%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						17	60	28.33%	45.06%			
Nov-02						4	37	10.81%	31.05%			
Dec-02						9	39	23.08%	42.13%			



Checklist #14 - Resale - Centrex 21 Installation

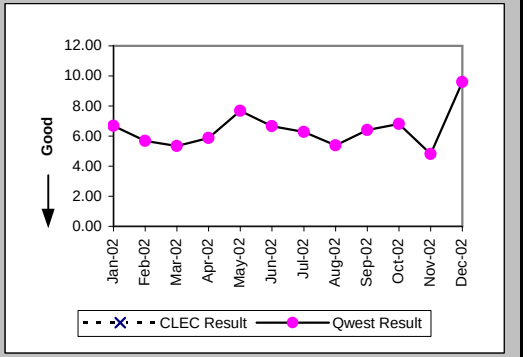
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						57	64	89.06%	31.21%			
Feb-02						68	74	91.89%	27.30%			
Mar-02						56	58	96.55%	18.25%			
Apr-02						72	77	93.51%	24.64%			
May-02						60	67	89.55%	30.59%			
Jun-02						61	65	93.85%	24.03%			
Jul-02						41	46	89.13%	31.13%			
Aug-02						73	76	96.05%	19.47%			
Sep-02						57	61	93.44%	24.75%			
Oct-02						64	70	91.43%	27.99%			
Nov-02						66	69	95.65%	20.39%			
Dec-02						51	56	91.07%	28.52%			



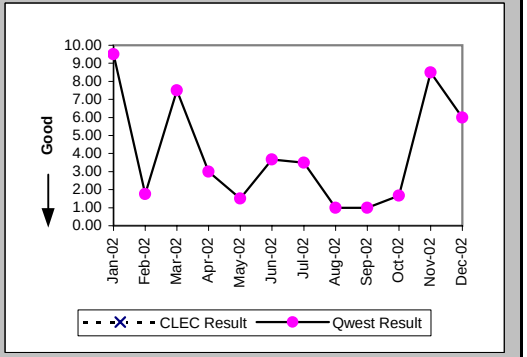
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						428	64	6.69	7.31			
Feb-02						420	74	5.68	6.31			
Mar-02						310	58	5.34	5.09			
Apr-02						459	78	5.88	6.17			
May-02						515	67	7.69	12.29			
Jun-02						432	65	6.65	6.09			
Jul-02						289	46	6.28	6.75			
Aug-02						409	76	5.38	3.13			
Sep-02						391	61	6.41	5.59			
Oct-02						490	72	6.81	6.01			
Nov-02						336	70	4.80	4.79			
Dec-02						556	58	9.59	8.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

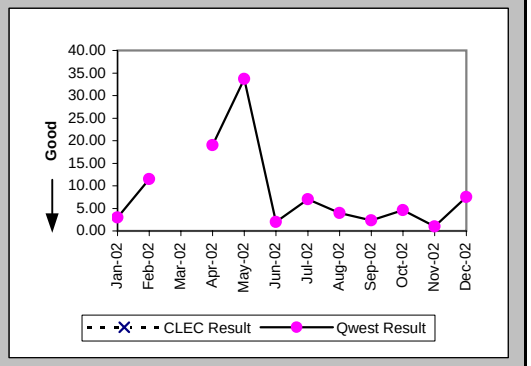
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						57	6	9.50	12.37			
Feb-02						7	4	1.75	0.96			
Mar-02						15	2	7.50	7.78			
Apr-02						12	4	3.00	2.45			
May-02						6	4	1.50	1.00			
Jun-02						11	3	3.67	3.79			
Jul-02						14	4	3.50	5.00			
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02						5	3	1.67	1.15			
Nov-02						17	2	8.50	10.61			
Dec-02						18	3	6.00	8.66			



Checklist #14 - Resale - Centrex 21 Installation

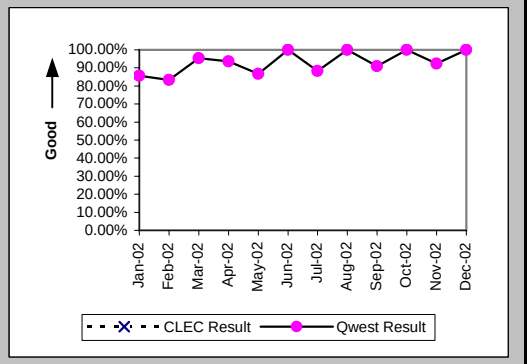
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	1	3.00				
Feb-02						23	2	11.50	14.85			
Mar-02												
Apr-02						38	2	19.00	25.46			
May-02						101	3	33.67	25.54			
Jun-02						2	1	2.00				
Jul-02						7	1	7.00				
Aug-02						8	2	4.00	1.41			
Sep-02						7	3	2.33	2.31			
Oct-02						23	5	4.60	2.70			
Nov-02						2	2	1.00	0.00			
Dec-02						30	4	7.50	4.43			



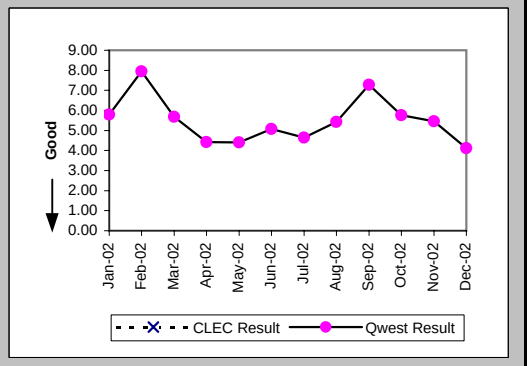
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						12	14	85.71%	34.99%			
Feb-02						15	18	83.33%	37.27%			
Mar-02						21	22	95.45%	20.83%			
Apr-02						29	31	93.55%	24.57%			
May-02						13	15	86.67%	33.99%			
Jun-02						15	15	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						20	22	90.91%	28.75%			
Oct-02						29	29	100.00%	0.00%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						17	17	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

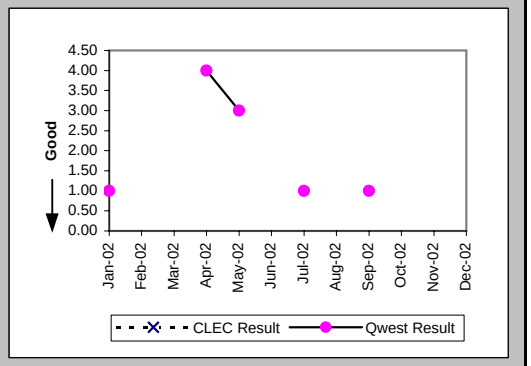
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						81	14	5.79	5.55			
Feb-02						143	18	7.94	17.33			
Mar-02						125	22	5.68	4.50			
Apr-02						137	31	4.42	3.95			
May-02						66	15	4.40	2.75			
Jun-02						76	15	5.07	5.12			
Jul-02						79	17	4.65	2.45			
Aug-02						76	14	5.43	4.48			
Sep-02						160	22	7.27	6.14			
Oct-02						167	29	5.76	3.40			
Nov-02						71	13	5.46	5.65			
Dec-02						70	17	4.12	2.39			



Checklist #14 - Resale - Centrex 21 Installation

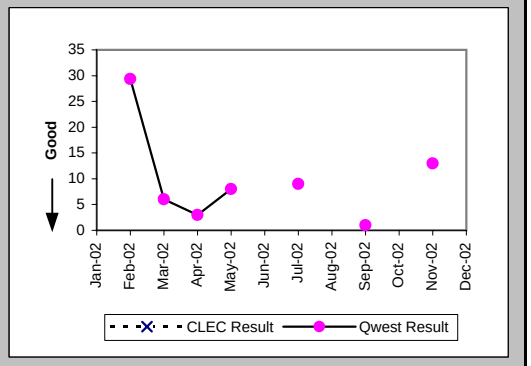
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	2	1.00	0.00			
Feb-02												
Mar-02												
Apr-02						4	1	4.00				
May-02						3	1	3.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												



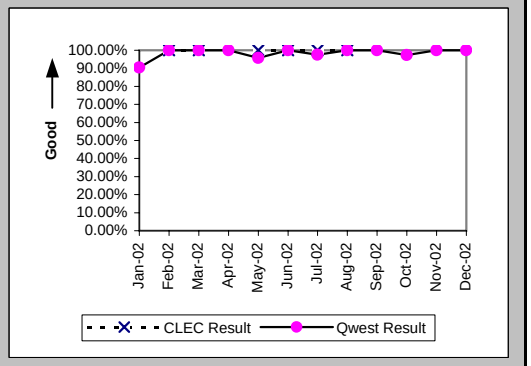
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						88	3	29.33	37.00			
Mar-02						6	1	6.00				
Apr-02						3	1	3.00				
May-02						8	1	8.00				
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02						13	1	13.00				
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

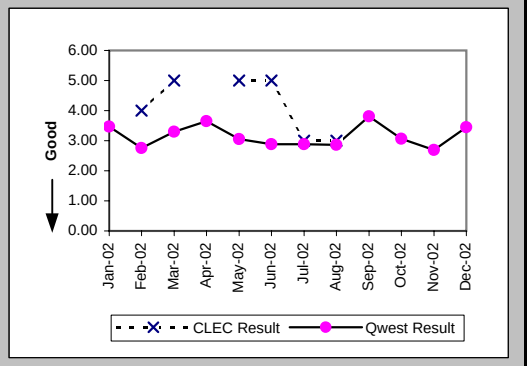
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						19	21	90.48%	29.35%			
Feb-02	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Apr-02						21	21	100.00%	0.00%			
May-02	2	2	100.00%	0	0	23	24	95.83%	19.98%	-0.28	-1.17	No
Jun-02	2	2	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	39	40	97.50%	15.61%	-0.16	-1.1	No
Aug-02	1	1	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Sep-02						40	40	100.00%	0.00%			
Oct-02						37	38	97.37%	16.01%			
Nov-02						15	15	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Installation

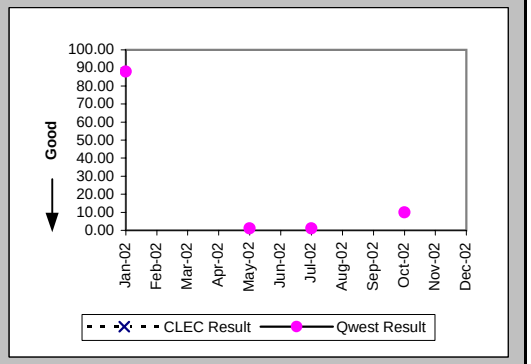
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						52	15	3.47	2.92			
Feb-02	4	1	4.00	0	0	47	17	2.76	1.75	0.34	-0.79	No
Mar-02	5	1	5.00	0	0	66	20	3.30	1.38	0.77	-0.53	No
Apr-02						62	17	3.65	2.37			
May-02	5	1	5.00	1	0	67	22	3.05	2.10	0.95	-0.42	No
Jun-02	10	2	5.00	0	0	46	16	2.88	1.36	2.14	0.3	Yes
Jul-02	3	1	3.00	0	0	92	32	2.88	1.34	-0.42	-1.26	No
Aug-02	3	1	3.00	0	0	60	21	2.86	1.06	-0.86	-1.52	No
Sep-02						141	37	3.81	1.29			
Oct-02						101	33	3.06	2.22			
Nov-02						35	13	2.69	1.32			
Dec-02						69	20	3.45	1.32			



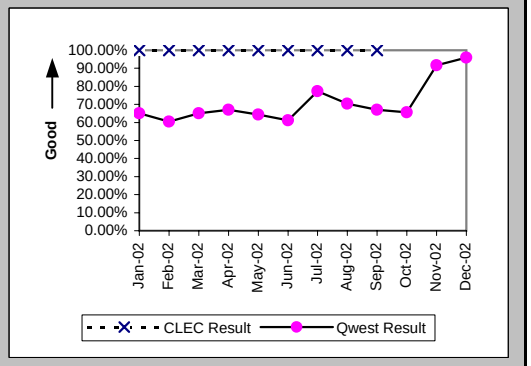
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						264	3	88.00	143.76			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02						10	1	10.00				
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

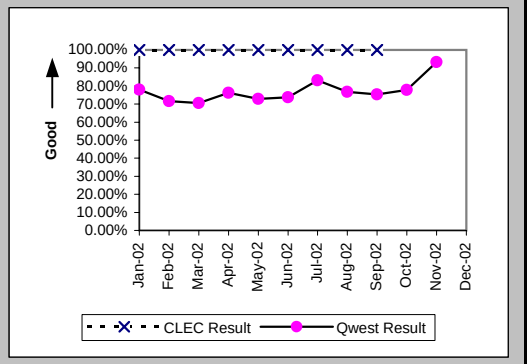
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	71	109	65.14%	47.65%	-0.73	-1.44	No
Feb-02	1	1	100.00%	0	0	64	106	60.38%	48.91%	-0.81	-1.49	No
Mar-02	1	1	100.00%	0	0	71	109	65.14%	47.65%	-0.73	-1.44	No
Apr-02	1	1	100.00%	0	0	79	118	66.95%	47.04%	-0.7	-1.43	No
May-02	1	1	100.00%	0	0	76	118	64.41%	47.88%	-0.74	-1.45	No
Jun-02	2	2	100.00%	0	0	63	103	61.17%	48.74%	-1.12	-1.68	No
Jul-02	2	2	100.00%	0	0	78	101	77.23%	41.94%	-0.76	-1.46	No
Aug-02	1	1	100.00%	0	0	76	108	70.37%	45.66%	-0.65	-1.39	No
Sep-02	1	1	100.00%	0	0	79	118	66.95%	47.04%	-0.7	-1.43	No
Oct-02						86	131	65.65%	47.49%			
Nov-02						109	119	91.60%	27.74%			
Dec-02						94	98	95.92%	19.79%			



Checklist #14 - Resale - Centrex 21 Installation

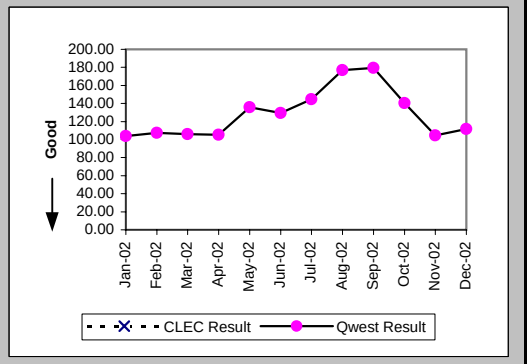
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	1	1	100.00%	0	0	85	109	77.98%	41.44%	-0.53	-1.32	No
Feb-02	1	1	100.00%	0	0	76	106	71.70%	45.05%	-0.63	-1.38	No
Mar-02	1	1	100.00%	0	0	77	109	70.64%	45.54%	-0.64	-1.39	No
Apr-02	1	1	100.00%	0	0	90	118	76.27%	42.54%	-0.56	-1.34	No
May-02	1	1	100.00%	0	0	86	118	72.88%	44.46%	-0.61	-1.37	No
Jun-02	2	2	100.00%	0	0	76	103	73.79%	43.98%	-0.83	-1.51	No
Jul-02	2	2	100.00%	0	0	84	101	83.17%	37.41%	-0.63	-1.38	No
Aug-02	1	1	100.00%	0	0	83	108	76.85%	42.18%	-0.55	-1.33	No
Sep-02	1	1	100.00%	0	0	89	118	75.42%	43.05%	-0.57	-1.35	No
Oct-02						102	131	77.86%	41.52%			
Nov-02						111	119	93.28%	25.04%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

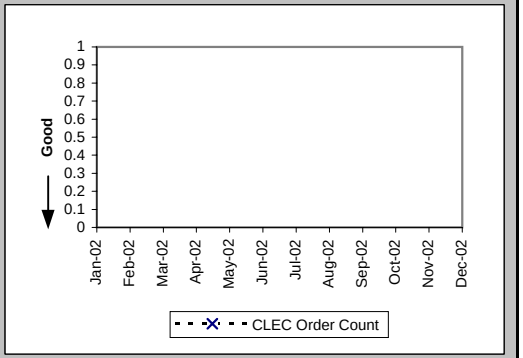
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1349	13	103.77	107.50			
Feb-02						1609	15	107.27	108.57			
Mar-02						1909	18	106.06	110.64			
Apr-02						2214	21	105.43	114.68			
May-02						2172	16	135.75	132.87			
Jun-02						2460	19	129.47	135.92			
Jul-02						2171	15	144.73	139.68			
Aug-02						1594	9	177.11	170.84			
Sep-02						1614	9	179.33	188.23			
Oct-02						1404	10	140.40	183.95			
Nov-02						943	9	104.78	161.70			
Dec-02						1118	10	111.80	158.38			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

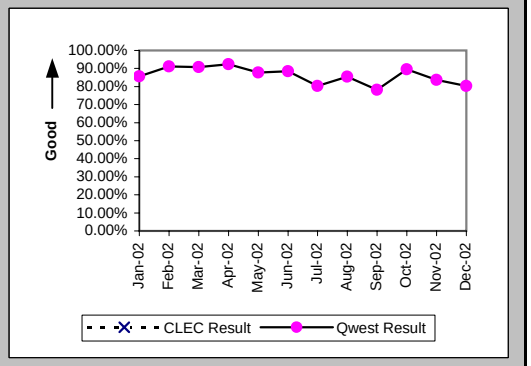
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Centrex 21 Repair

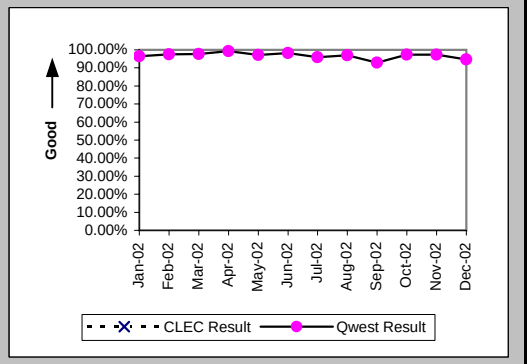
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						89	104	85.58%	35.13%			
Feb-02						83	91	91.21%	28.32%			
Mar-02						98	108	90.74%	28.99%			
Apr-02						85	92	92.39%	26.51%			
May-02						93	106	87.74%	32.80%			
Jun-02						115	130	88.46%	31.95%			
Jul-02						126	157	80.25%	39.81%			
Aug-02						123	144	85.42%	35.29%			
Sep-02						118	151	78.15%	41.33%			
Oct-02						155	173	89.60%	30.53%			
Nov-02						77	92	83.70%	36.94%			
Dec-02						94	117	80.34%	39.74%			



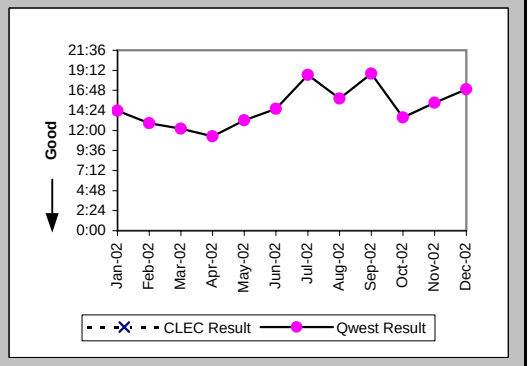
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						134	139	96.40%	18.62%			
Feb-02						114	117	97.44%	15.81%			
Mar-02						130	133	97.74%	14.85%			
Apr-02						135	136	99.26%	8.54%			
May-02						133	137	97.08%	16.84%			
Jun-02						167	170	98.24%	13.17%			
Jul-02						186	194	95.88%	19.88%			
Aug-02						163	168	97.02%	16.99%			
Sep-02						172	185	92.97%	25.56%			
Oct-02						186	191	97.38%	15.97%			
Nov-02						111	114	97.37%	16.01%			
Dec-02						123	130	94.62%	22.57%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

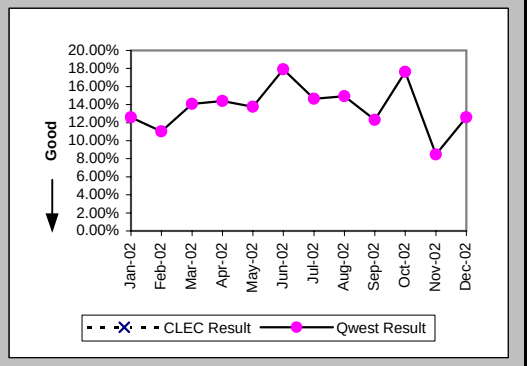
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1994:38	139	14:21	13:58			
Feb-02						1505:11	117	12:52	13:47			
Mar-02						1621:56	133	12:12	12:06			
Apr-02						1536:32	136	11:18	11:33			
May-02						1810:46	137	13:13	12:22			
Jun-02						2479:41	170	14:35	12:42			
Jul-02						3617:04	194	18:39	18:35			
Aug-02						2660:16	168	15:50	14:39			
Sep-02						3479:48	185	18:49	18:25			
Oct-02						2587:39	191	13:33	13:37			
Nov-02						1745:35	114	15:19	13:02			
Dec-02						2198:53	130	16:55	16:39			



Checklist #14 - Resale - Centrex 21 Repair

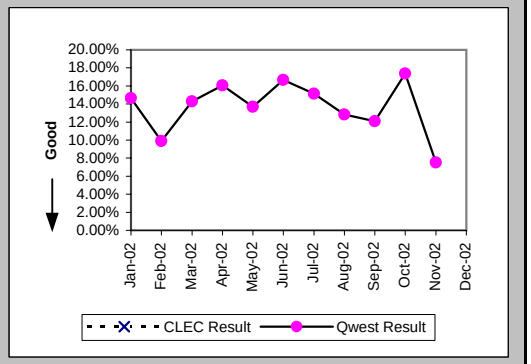
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	143	12.59%	33.17%			
Feb-02						13	118	11.02%	31.31%			
Mar-02						19	135	14.07%	34.78%			
Apr-02						20	139	14.39%	35.10%			
May-02						19	138	13.77%	34.46%			
Jun-02						31	173	17.92%	38.35%			
Jul-02						29	198	14.65%	35.36%			
Aug-02						26	174	14.94%	35.65%			
Sep-02						23	187	12.30%	32.84%			
Oct-02						34	193	17.62%	38.10%			
Nov-02						10	118	8.47%	27.85%			
Dec-02						17	135	12.59%	33.18%			



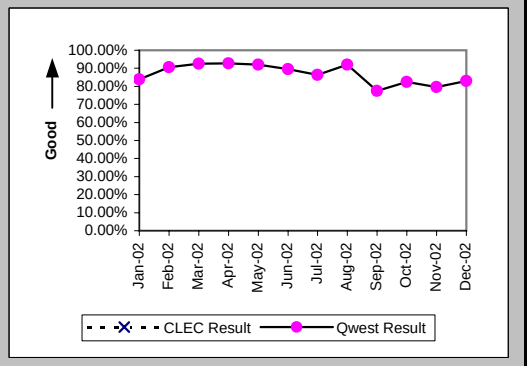
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	123	14.63%	35.34%			
Feb-02						9	91	9.89%	29.85%			
Mar-02						17	119	14.29%	34.99%			
Apr-02						18	112	16.07%	36.73%			
May-02						16	117	13.68%	34.36%			
Jun-02						24	144	16.67%	37.27%			
Jul-02						23	152	15.13%	35.84%			
Aug-02						19	148	12.84%	33.45%			
Sep-02						18	149	12.08%	32.59%			
Oct-02						28	161	17.39%	37.90%			
Nov-02						7	93	7.53%	26.38%			
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

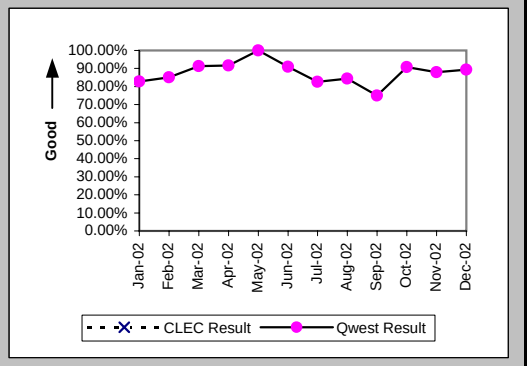
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						120	143	83.92%	36.74%			
Feb-02						107	118	90.68%	29.07%			
Mar-02						125	135	92.59%	26.19%			
Apr-02						129	139	92.81%	25.84%			
May-02						127	138	92.03%	27.08%			
Jun-02						155	173	89.60%	30.53%			
Jul-02						171	198	86.36%	34.32%			
Aug-02						160	174	91.95%	27.20%			
Sep-02						145	187	77.54%	41.73%			
Oct-02						159	193	82.38%	38.10%			
Nov-02						94	118	79.66%	40.25%			
Dec-02						112	135	82.96%	37.60%			



Checklist #14 - Resale - Centrex 21 Repair

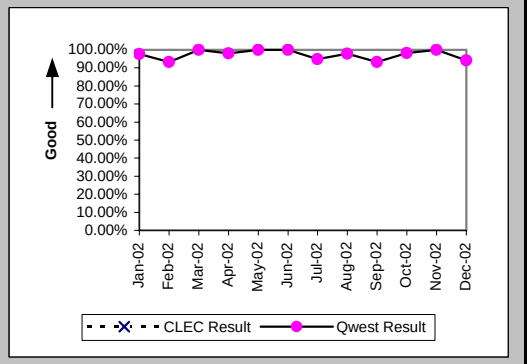
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						24	29	82.76%	37.77%			
Feb-02						23	27	85.19%	35.52%			
Mar-02						21	23	91.30%	28.18%			
Apr-02						33	36	91.67%	27.64%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	22	90.91%	28.75%			
Jul-02						52	63	82.54%	37.96%			
Aug-02						27	32	84.38%	36.31%			
Sep-02						36	48	75.00%	43.30%			
Oct-02						49	54	90.74%	28.99%			
Nov-02						22	25	88.00%	32.50%			
Dec-02						25	28	89.29%	30.93%			



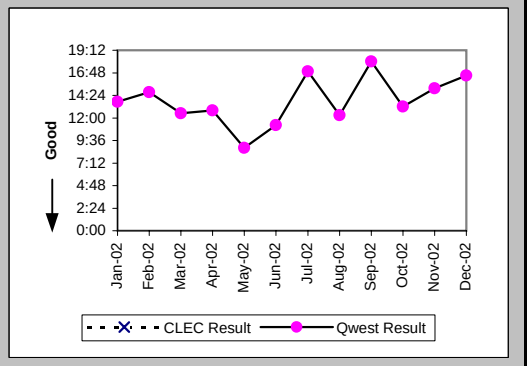
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						43	44	97.73%	14.90%			
Feb-02						41	44	93.18%	25.21%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						50	51	98.04%	13.86%			
May-02						36	36	100.00%	0.00%			
Jun-02						34	34	100.00%	0.00%			
Jul-02						75	79	94.94%	21.92%			
Aug-02						47	48	97.92%	14.28%			
Sep-02						55	59	93.22%	25.14%			
Oct-02						58	59	98.31%	12.91%			
Nov-02						34	34	100.00%	0.00%			
Dec-02						32	34	94.12%	23.53%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

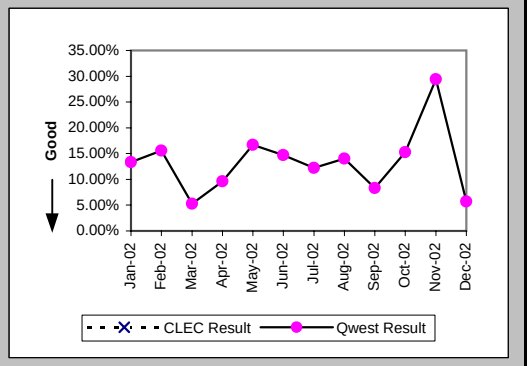
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						603:28	44	13:43	11:29			
Feb-02						647:57	44	14:44	17:39			
Mar-02						474:30	38	12:29	11:24			
Apr-02						653:31	51	12:49	12:41			
May-02						317:43	36	8:50	7:11			
Jun-02						381:50	34	11:14	8:07			
Jul-02						1338:51	79	16:57	14:18			
Aug-02						589:53	48	12:17	15:39			
Sep-02						1062:01	59	18:00	15:41			
Oct-02						778:25	59	13:12	12:31			
Nov-02						514:46	34	15:08	11:54			
Dec-02						561:32	34	16:31	15:55			



Checklist #14 - Resale - Centrex 21 Repair

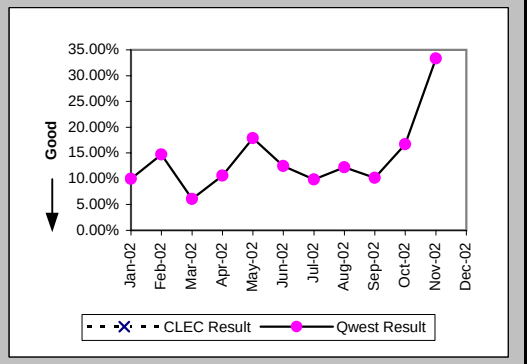
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	45	13.33%	33.99%			
Feb-02						7	45	15.56%	36.24%			
Mar-02						2	38	5.26%	22.33%			
Apr-02						5	52	9.62%	29.48%			
May-02						6	36	16.67%	37.27%			
Jun-02						5	34	14.71%	35.42%			
Jul-02						10	82	12.20%	32.72%			
Aug-02						7	50	14.00%	34.70%			
Sep-02						5	60	8.33%	27.64%			
Oct-02						9	59	15.25%	35.95%			
Nov-02						10	34	29.41%	45.56%			
Dec-02						2	35	5.71%	23.21%			



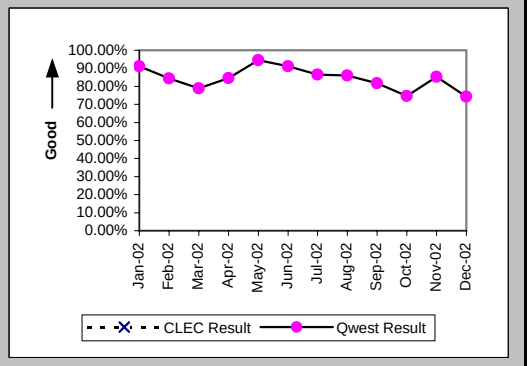
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	40	10.00%	30.00%			
Feb-02						5	34	14.71%	35.42%			
Mar-02						2	33	6.06%	23.86%			
Apr-02						5	47	10.64%	30.83%			
May-02						5	28	17.86%	38.30%			
Jun-02						3	24	12.50%	33.07%			
Jul-02						6	61	9.84%	29.78%			
Aug-02						5	41	12.20%	32.72%			
Sep-02						5	49	10.20%	30.27%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						9	27	33.33%	47.14%			
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

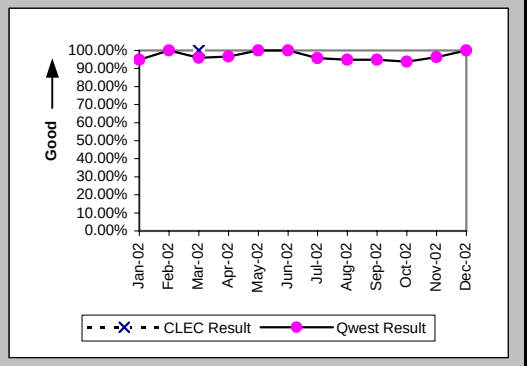
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						41	45	91.11%	28.46%			
Feb-02						38	45	84.44%	36.24%			
Mar-02						30	38	78.95%	40.77%			
Apr-02						44	52	84.62%	36.08%			
May-02						34	36	94.44%	22.91%			
Jun-02						31	34	91.18%	28.36%			
Jul-02						71	82	86.59%	34.08%			
Aug-02						43	50	86.00%	34.70%			
Sep-02						49	60	81.67%	38.69%			
Oct-02						44	59	74.58%	43.54%			
Nov-02						29	34	85.29%	35.42%			
Dec-02						26	35	74.29%	43.71%			



Checklist #14 - Resale - Centrex 21 Repair

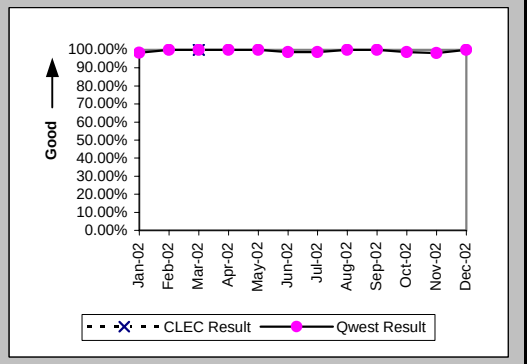
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						37	39	94.87%	22.06%			
Feb-02						37	37	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	47	49	95.92%	19.79%	-0.2	-1.12	No
Apr-02						56	58	96.55%	18.25%			
May-02						44	44	100.00%	0.00%			
Jun-02						41	41	100.00%	0.00%			
Jul-02						45	47	95.74%	20.18%			
Aug-02						37	39	94.87%	22.06%			
Sep-02						37	39	94.87%	22.06%			
Oct-02						45	48	93.75%	24.21%			
Nov-02						26	27	96.30%	18.89%			
Dec-02						36	36	100.00%	0.00%			



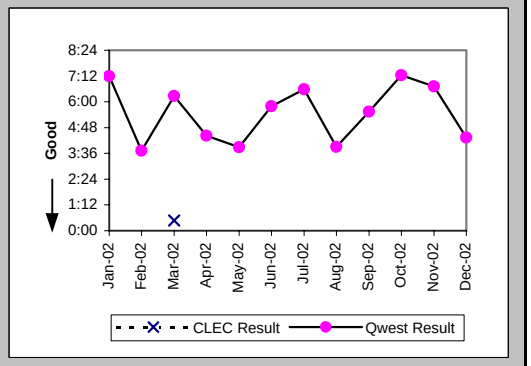
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						65	66	98.48%	12.22%			
Feb-02						79	79	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	95	95	100.00%	N/A	N/A	N/A	
Apr-02						101	101	100.00%	0.00%			
May-02						98	98	100.00%	0.00%			
Jun-02						77	78	98.72%	11.25%			
Jul-02						75	76	98.68%	11.40%			
Aug-02						80	80	100.00%	0.00%			
Sep-02						69	69	100.00%	0.00%			
Oct-02						80	81	98.77%	11.04%			
Nov-02						55	56	98.21%	13.24%			
Dec-02						51	51	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

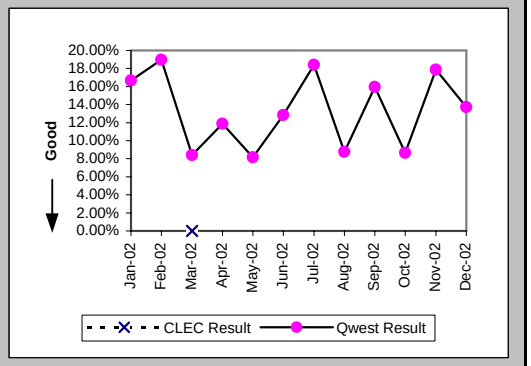
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						475:27	66	7:12	12:47			
Feb-02						294:13	79	3:43	5:58			
Mar-02	0:29	1	0:29	0	0	595:55	95	6:16	9:26	-0.61	-1.37	No
Apr-02						445:20	101	4:25	7:45			
May-02						380:03	98	3:53	4:47			
Jun-02						452:16	78	5:48	11:19			
Jul-02						499:56	76	6:35	13:18			
Aug-02						312:33	80	3:54	6:49			
Sep-02						381:17	69	5:32	8:00			
Oct-02						585:59	81	7:14	11:03			
Nov-02						376:20	56	6:43	16:46			
Dec-02						221:02	51	4:20	6:39			



Checklist #14 - Resale - Centrex 21 Repair

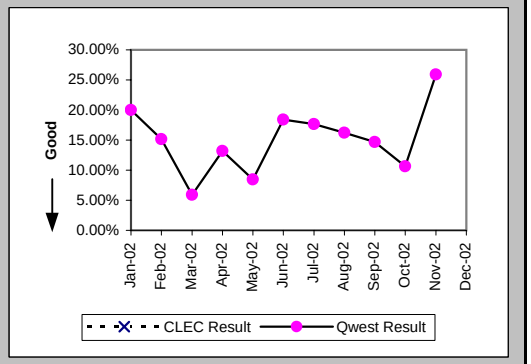
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	66	16.67%	37.27%			
Feb-02						15	79	18.99%	39.22%			
Mar-02	0	1	0.00%	0	0	8	95	8.42%	27.77%	-0.3	-1.18	No
Apr-02						12	101	11.88%	32.36%			
May-02						8	98	8.16%	27.38%			
Jun-02						10	78	12.82%	33.43%			
Jul-02						14	76	18.42%	38.77%			
Aug-02						7	80	8.75%	28.26%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						7	81	8.64%	28.10%			
Nov-02						10	56	17.86%	38.30%			
Dec-02						7	51	13.73%	34.41%			



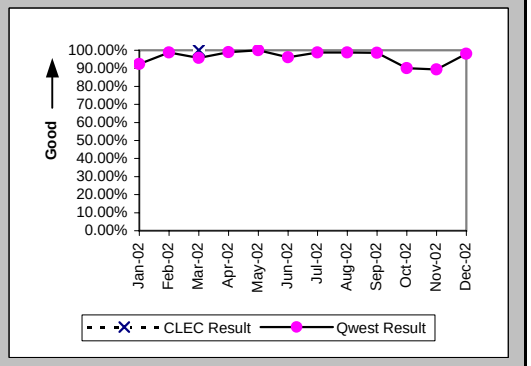
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	25	20.00%	40.00%			
Feb-02						5	33	15.15%	35.86%			
Mar-02						3	51	5.88%	23.53%			
Apr-02						7	53	13.21%	33.86%			
May-02						5	59	8.47%	27.85%			
Jun-02						7	38	18.42%	38.77%			
Jul-02						6	34	17.65%	38.12%			
Aug-02						6	37	16.22%	36.86%			
Sep-02						5	34	14.71%	35.42%			
Oct-02						5	47	10.64%	30.83%			
Nov-02						7	27	25.93%	43.82%			
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

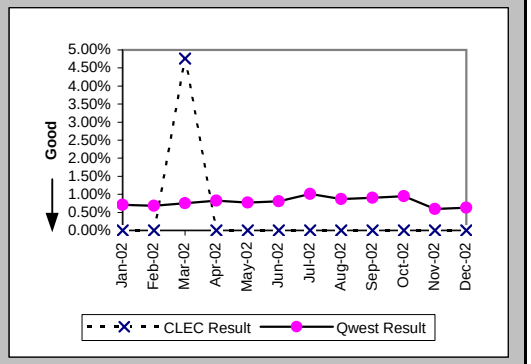
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61	66	92.42%	26.46%			
Feb-02						78	79	98.73%	11.18%			
Mar-02	1	1	100.00%	0	0	91	95	95.79%	20.08%	-0.21	-1.13	No
Apr-02						100	101	99.01%	9.90%			
May-02						98	98	100.00%	0.00%			
Jun-02						75	78	96.15%	19.23%			
Jul-02						75	76	98.68%	11.40%			
Aug-02						79	80	98.75%	11.11%			
Sep-02						68	69	98.55%	11.95%			
Oct-02						73	81	90.12%	29.83%			
Nov-02						50	56	89.29%	30.93%			
Dec-02						50	51	98.04%	13.86%			



Checklist #14 - Resale - Centrex 21 Repair

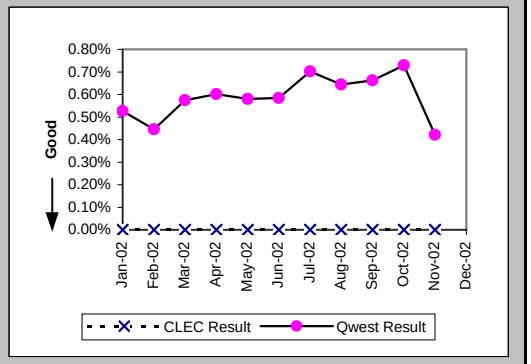
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	65	0.00%	0	0	254	35692	0.71%	8.41%	-0.68	-1.41	No
Feb-02	0	12	0.00%	0	0	242	35446	0.68%	8.23%	-0.29	-1.17	No
Mar-02	1	21	4.76%	0	0	268	35361	0.76%	8.67%	1.41	-0.14	No
Apr-02	0	12	0.00%	0	0	292	35233	0.83%	9.07%	-0.32	-1.19	No
May-02	0	29	0.00%	0	0	272	35178	0.77%	8.76%	-0.48	-1.29	No
Jun-02	0	31	0.00%	0	0	285	35217	0.81%	8.96%	-0.5	-1.31	No
Jul-02	0	19	0.00%	0	0	356	35173	1.01%	10.01%	-0.44	-1.27	No
Aug-02	0	19	0.00%	0	0	304	35120	0.87%	9.26%	-0.41	-1.25	No
Sep-02	0	19	0.00%	0	0	316	35033	0.90%	9.45%	-0.42	-1.25	No
Oct-02	0	18	0.00%	0	0	333	35105	0.95%	9.69%	-0.42	-1.25	No
Nov-02	0	18	0.00%	0	0	208	34894	0.60%	7.70%	-0.33	-1.2	No
Dec-02	0	18	0.00%	0	0	221	34883	0.63%	7.93%	-0.34	-1.21	No



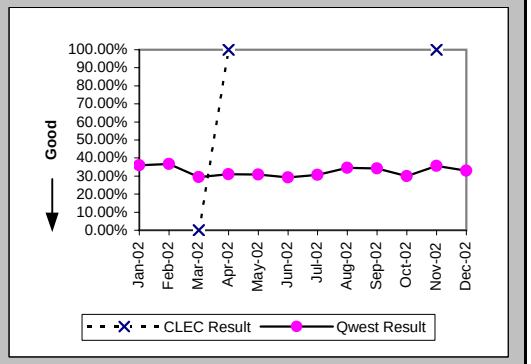
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	65	0.00%	0	0	188	35692	0.53%	7.24%	-0.59	-1.36	No
Feb-02	0	12	0.00%	0	0	158	35446	0.45%	6.66%	-0.23	-1.14	No
Mar-02	0	21	0.00%	0	0	203	35361	0.57%	7.56%	-0.35	-1.21	No
Apr-02	0	12	0.00%	0	0	212	35233	0.60%	7.73%	-0.27	-1.16	No
May-02	0	29	0.00%	0	0	204	35178	0.58%	7.59%	-0.41	-1.25	No
Jun-02	0	31	0.00%	0	0	206	35217	0.58%	7.63%	-0.43	-1.26	No
Jul-02	0	19	0.00%	0	0	247	35173	0.70%	8.35%	-0.37	-1.22	No
Aug-02	0	19	0.00%	0	0	226	35120	0.64%	8.00%	-0.35	-1.21	No
Sep-02	0	19	0.00%	0	0	232	35033	0.66%	8.11%	-0.36	-1.22	No
Oct-02	0	18	0.00%	0	0	256	35105	0.73%	8.51%	-0.36	-1.22	No
Nov-02	0	18	0.00%	0	0	147	34894	0.42%	6.48%	-0.28	-1.17	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

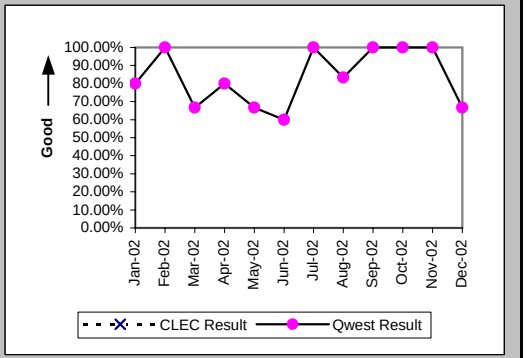
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						143	397	36.02%	48.01%			
Feb-02						140	382	36.65%	48.18%			
Mar-02	0	1	0.00%	0	0	112	380	29.47%	45.59%	-0.65	-1.39	No
Apr-02	1	1	100.00%	0	0	131	423	30.97%	46.24%	1.02	-0.38	No
May-02						121	393	30.79%	46.16%			
Jun-02						118	403	29.28%	45.50%			
Jul-02						157	513	30.60%	46.08%			
Aug-02						161	465	34.62%	47.58%			
Sep-02						164	480	34.17%	47.43%			
Oct-02						143	476	30.04%	45.84%			
Nov-02	1	1	100.00%	0	0	115	323	35.60%	47.88%	0.93	-0.44	No
Dec-02						109	330	33.03%	47.03%			



Checklist #14 - Resale - PBX Installation

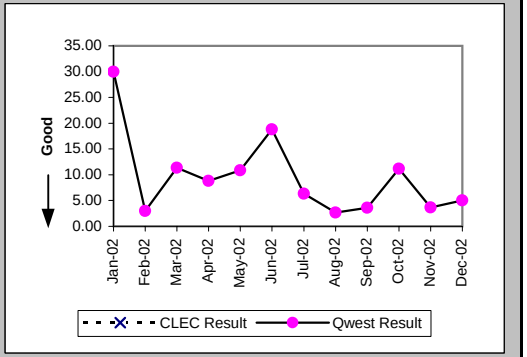
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	5	80.00%	40.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						4	5	80.00%	40.00%			
May-02						4	6	66.67%	47.14%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	6	83.33%	37.27%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			



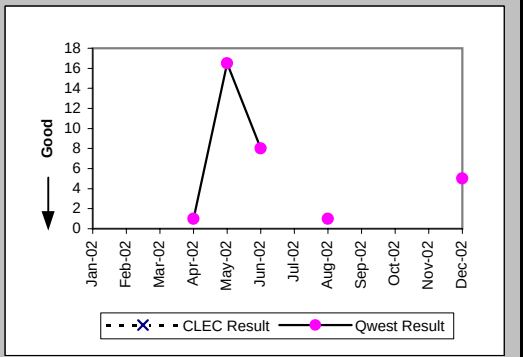
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						150	5	30.00	46.63			
Feb-02						6	2	3.00	0.00			
Mar-02						34	3	11.33	11.15			
Apr-02						44	5	8.80	7.05			
May-02						65	6	10.83	17.74			
Jun-02						94	5	18.80	15.59			
Jul-02						38	6	6.33	5.89			
Aug-02						16	6	2.67	1.03			
Sep-02						18	5	3.60	1.82			
Oct-02						78	7	11.14	20.67			
Nov-02						11	3	3.67	1.15			
Dec-02						15	3	5.00	3.61			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

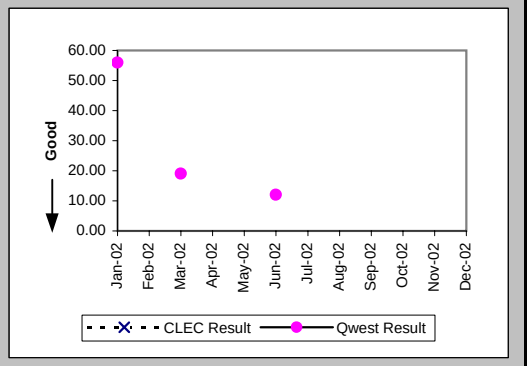
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						33	2	16.50	20.51			
Jun-02						8	1	8.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02						5	1	5.00				



Checklist #14 - Resale - PBX Installation

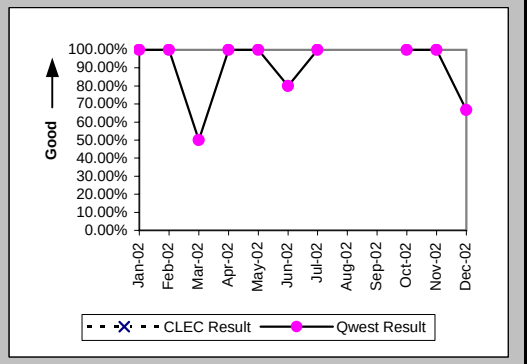
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	1	56.00				
Feb-02												
Mar-02						19	1	19.00				
Apr-02												
May-02												
Jun-02						12	1	12.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



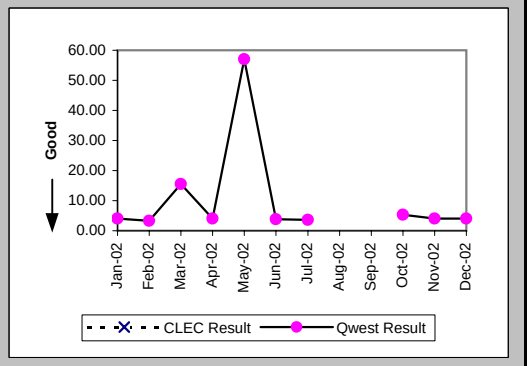
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						2	4	50.00%	50.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						3	3	100.00%	0.00%			
Nov-02						4	4	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

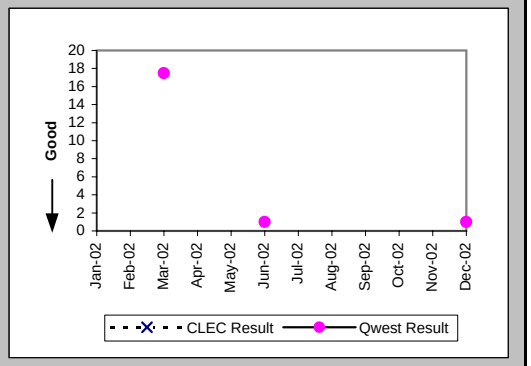
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	1	4.00				
Feb-02						20	6	3.33	2.07			
Mar-02						62	4	15.50	12.26			
Apr-02						8	2	4.00	0.00			
May-02						57	1	57.00				
Jun-02						19	5	3.80	1.30			
Jul-02						11	3	3.67	2.89			
Aug-02												
Sep-02												
Oct-02						16	3	5.33	2.52			
Nov-02						16	4	4.00	1.15			
Dec-02						12	3	4.00	1.00			



Checklist #14 - Resale - PBX Installation

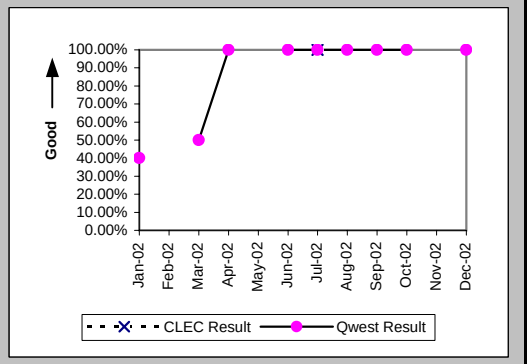
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						35	2	17.50	6.36			
Apr-02												
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	1.00				



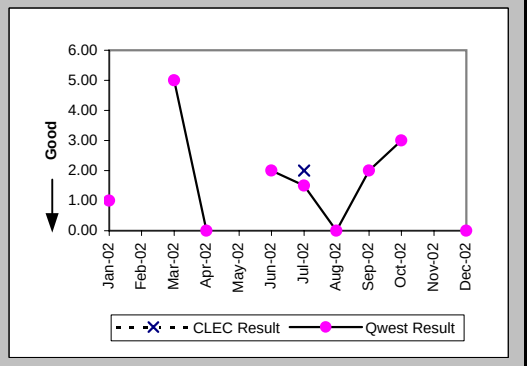
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						3	3	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02						3	3	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

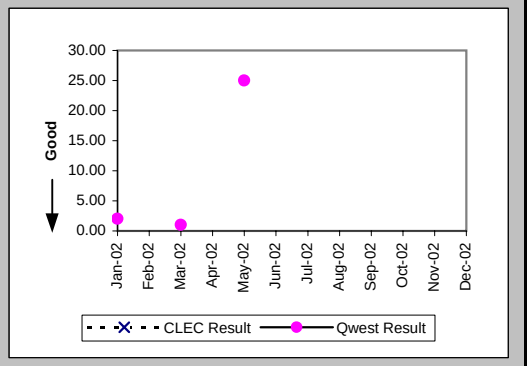
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	2	1.00	0.00			
Feb-02												
Mar-02						5	1	5.00				
Apr-02						0	1	0.00				
May-02												
Jun-02						2	1	2.00				
Jul-02	2	1	2.00	0	0	3	2	1.50	2.12	0.1	-0.94	No
Aug-02						0	1	0.00				
Sep-02						4	2	2.00	2.83			
Oct-02						3	1	3.00				
Nov-02												
Dec-02						0	2	0.00	0.00			



Checklist #14 - Resale - PBX Installation

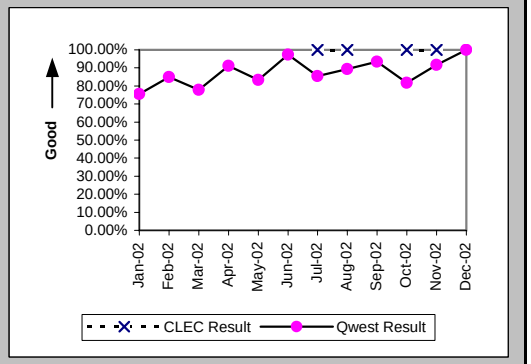
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	3	2.00	0.00			
Feb-02												
Mar-02						1	1	1.00				
Apr-02												
May-02						25	1	25.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



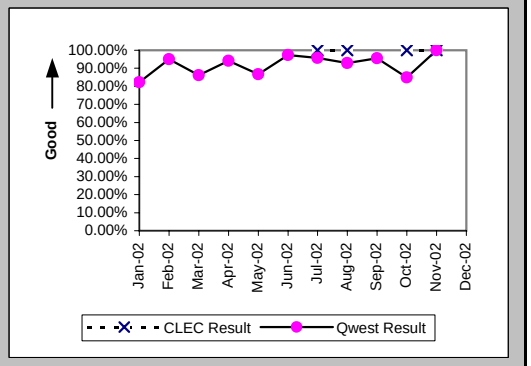
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						34	45	75.56%	42.98%			
Feb-02						34	40	85.00%	35.71%			
Mar-02						28	36	77.78%	41.57%			
Apr-02						31	34	91.18%	28.36%			
May-02						25	30	83.33%	37.27%			
Jun-02						36	37	97.30%	16.22%			
Jul-02	1	1	100.00%	0	0	41	48	85.42%	35.29%	-0.41	-1.25	No
Aug-02	1	1	100.00%	0	0	50	56	89.29%	30.93%	-0.34	-1.21	No
Sep-02						43	46	93.48%	24.69%			
Oct-02	1	1	100.00%	0	0	27	33	81.82%	38.57%	-0.46	-1.28	No
Nov-02	1	1	100.00%			22	24	91.67%	27.64%	-0.3	-1.18	No
Dec-02						18	18	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

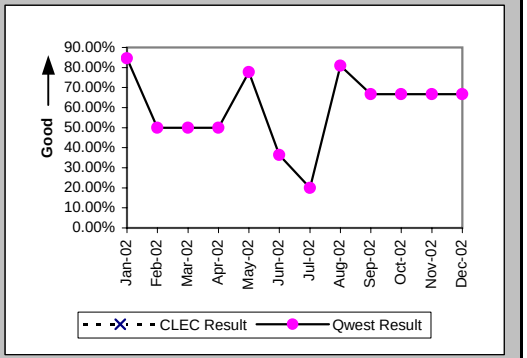
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						37	45	82.22%	38.23%			
Feb-02						38	40	95.00%	21.79%			
Mar-02						31	36	86.11%	34.58%			
Apr-02						32	34	94.12%	23.53%			
May-02						26	30	86.67%	33.99%			
Jun-02						36	37	97.30%	16.22%			
Jul-02	1	1	100.00%	0	0	46	48	95.83%	19.98%	-0.21	-1.13	No
Aug-02	1	1	100.00%	0	0	52	56	92.86%	25.75%	-0.27	-1.17	No
Sep-02						44	46	95.65%	20.39%			
Oct-02	1	1	100.00%	0	0	28	33	84.85%	35.86%	-0.42	-1.25	No
Nov-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Dec-02												



Checklist #14 - Resale - PBX Installation

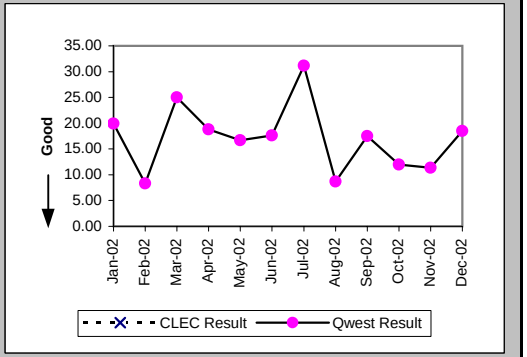
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	13	84.62%	36.08%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						4	8	50.00%	50.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						7	9	77.78%	41.57%			
Jun-02						4	11	36.36%	48.10%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						17	21	80.95%	39.27%			
Sep-02						2	3	66.67%	47.14%			
Oct-02						2	3	66.67%	47.14%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						2	3	66.67%	47.14%			



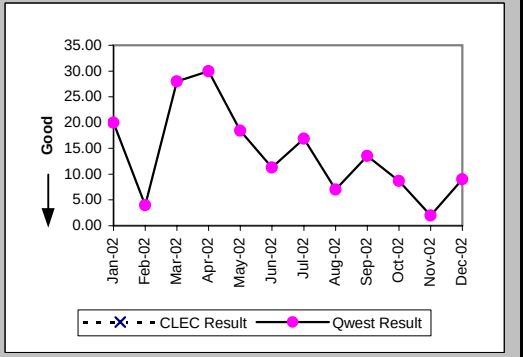
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						359	18	19.94	16.86			
Feb-02						25	3	8.33	4.04			
Mar-02						200	8	25.00	23.86			
Apr-02						169	9	18.78	20.20			
May-02						217	13	16.69	14.94			
Jun-02						282	16	17.62	11.40			
Jul-02						218	7	31.14	9.60			
Aug-02						183	21	8.71	7.60			
Sep-02						105	6	17.50	15.88			
Oct-02						108	9	12.00	7.23			
Nov-02						34	3	11.33	1.53			
Dec-02						74	4	18.50	5.07			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

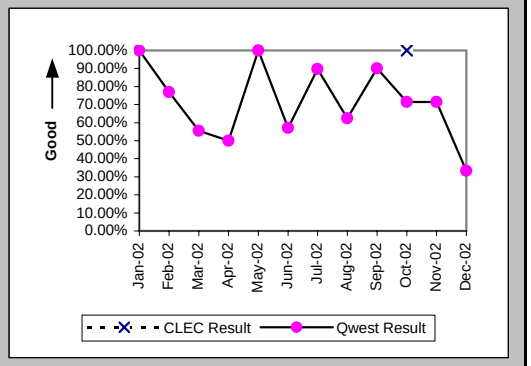
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						160	8	20.00	10.88			
Feb-02						4	1	4.00				
Mar-02						112	4	28.00	29.59			
Apr-02						90	3	30.00	27.00			
May-02						92	5	18.40	11.99			
Jun-02						113	10	11.30	7.39			
Jul-02						135	8	16.88	7.24			
Aug-02						35	5	7.00	7.97			
Sep-02						54	4	13.50	16.86			
Oct-02						26	3	8.67	7.37			
Nov-02						2	1	2.00				
Dec-02						9	1	9.00				



Checklist #14 - Resale - PBX Installation

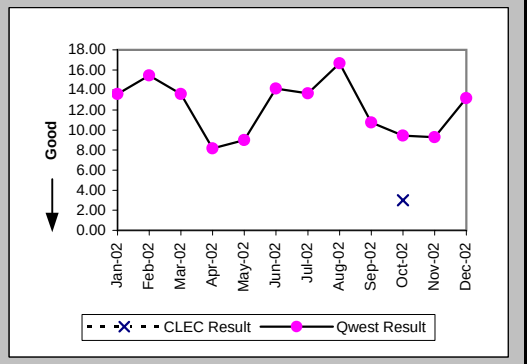
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	5	100.00%	0.00%			
Feb-02						10	13	76.92%	42.13%			
Mar-02						10	18	55.56%	49.69%			
Apr-02						2	4	50.00%	50.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						4	7	57.14%	49.49%			
Jul-02						26	29	89.66%	30.45%			
Aug-02						15	24	62.50%	48.41%			
Sep-02						18	20	90.00%	30.00%			
Oct-02	1	1	100.00%	0	0	5	7	71.43%	45.18%	-0.59	-1.36	No
Nov-02						5	7	71.43%	45.18%			
Dec-02						2	6	33.33%	47.14%			



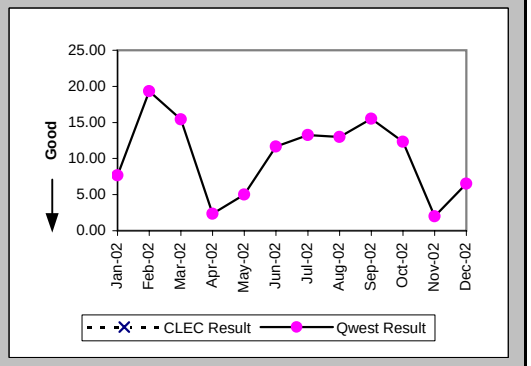
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						163	12	13.58	6.63			
Feb-02						247	16	15.44	13.09			
Mar-02						272	20	13.60	11.15			
Apr-02						49	6	8.17	3.60			
May-02						90	10	9.00	5.87			
Jun-02						99	7	14.14	11.81			
Jul-02						437	32	13.66	10.38			
Aug-02						400	24	16.67	16.79			
Sep-02						226	21	10.76	6.96			
Oct-02	3	1	3.00	0	0	104	11	9.45	6.73	-0.92	-1.56	No
Nov-02						65	7	9.29	3.35			
Dec-02						79	6	13.17	11.60			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

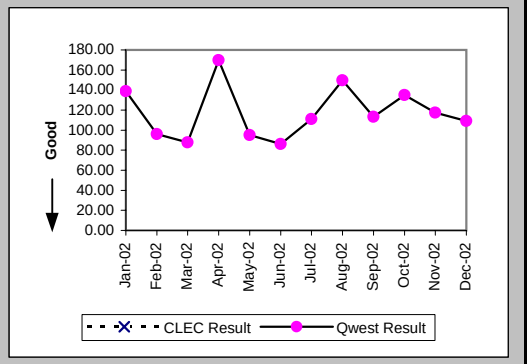
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	3	7.67	8.96			
Feb-02						116	6	19.33	7.71			
Mar-02						139	9	15.44	11.02			
Apr-02						7	3	2.33	2.31			
May-02						5	1	5.00				
Jun-02						35	3	11.67	10.02			
Jul-02						53	4	13.25	13.67			
Aug-02						130	10	13.00	10.72			
Sep-02						31	2	15.50	17.68			
Oct-02						37	3	12.33	4.04			
Nov-02						4	2	2.00	1.41			
Dec-02						26	4	6.50	9.04			



Checklist #14 - Resale - PBX Installation

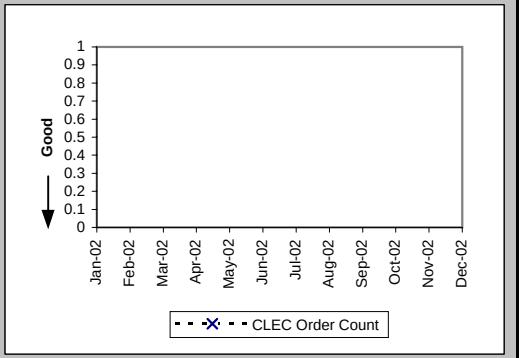
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1667	12	138.92	138.81			
Feb-02						1152	12	96.00	101.24			
Mar-02						1315	15	87.67	105.73			
Apr-02						1359	8	169.88	112.92			
May-02						761	8	95.12	105.92			
Jun-02						862	10	86.20	109.74			
Jul-02						1000	9	111.11	117.96			
Aug-02						1047	7	149.57	133.72			
Sep-02						680	6	113.33	162.29			
Oct-02						810	6	135.00	163.44			
Nov-02						940	8	117.50	154.61			
Dec-02						1093	10	109.30	149.38			



Checklist #14 - Resale - PBX Installation

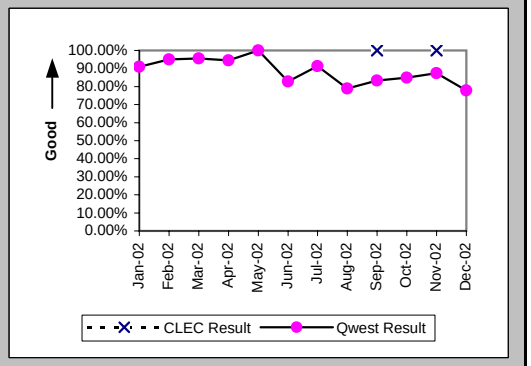
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - PBX Repair

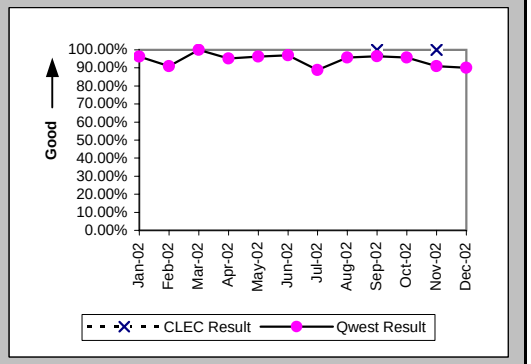
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						20	22	90.91%	28.75%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						22	23	95.65%	20.39%			
Apr-02						17	18	94.44%	22.91%			
May-02						23	23	100.00%	0.00%			
Jun-02						24	29	82.76%	37.77%			
Jul-02						21	23	91.30%	28.18%			
Aug-02						15	19	78.95%	40.77%			
Sep-02	1	1	100.00%	0	0	20	24	83.33%	37.27%	-0.44	-1.27	No
Oct-02						17	20	85.00%	35.71%			
Nov-02	1	1	100.00%	1	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Dec-02						7	9	77.78%	41.57%			



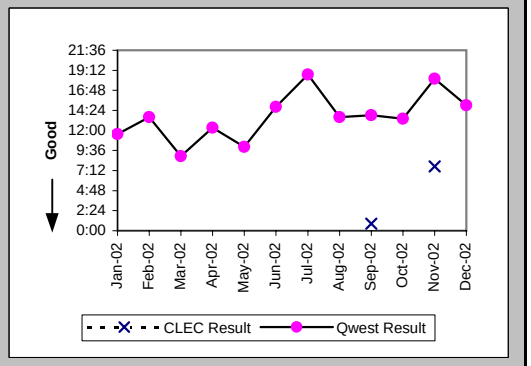
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						26	27	96.30%	18.89%			
Feb-02						20	22	90.91%	28.75%			
Mar-02						24	24	100.00%	0.00%			
Apr-02						20	21	95.24%	21.30%			
May-02						26	27	96.30%	18.89%			
Jun-02						33	34	97.06%	16.90%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						23	24	95.83%	19.98%			
Sep-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Oct-02						23	24	95.83%	19.98%			
Nov-02	1	1	100.00%	1	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Dec-02						9	10	90.00%	30.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

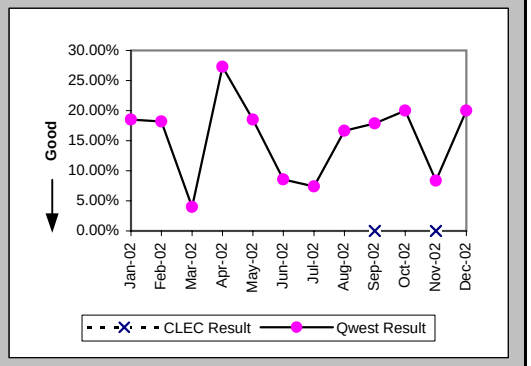
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						311:55	27	11:33	19:37			
Feb-02						299:01	22	13:36	18:38			
Mar-02						213:56	24	8:55	8:33			
Apr-02						259:11	21	12:21	20:57			
May-02						270:38	27	10:01	22:40			
Jun-02						503:57	34	14:49	11:37			
Jul-02						504:17	27	18:41	38:08			
Aug-02						325:49	24	13:35	15:44			
Sep-02	0:51	1	0:51	0	0	387:09	28	13:50	11:55	-1.07	-1.65	No
Oct-02						322:06	24	13:25	15:53			
Nov-02	7:41	1	7:41	1	0	200:06	11	18:11	21:25	-0.47	-1.29	No
Dec-02						149:55	10	15:00	14:44			



Checklist #14 - Resale - PBX Repair

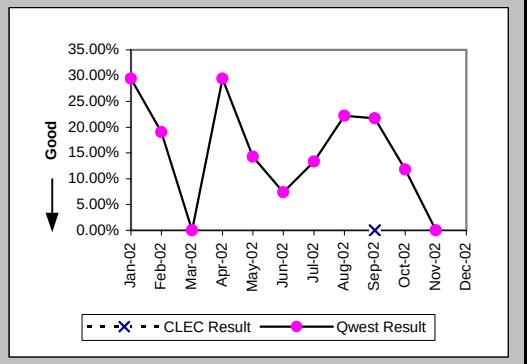
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	27	18.52%	38.84%			
Feb-02						4	22	18.18%	38.57%			
Mar-02						1	25	4.00%	19.60%			
Apr-02						6	22	27.27%	44.54%			
May-02						5	27	18.52%	38.84%			
Jun-02						3	35	8.57%	27.99%			
Jul-02						2	27	7.41%	26.19%			
Aug-02						4	24	16.67%	37.27%			
Sep-02	0	1	0.00%	0	0	5	28	17.86%	38.30%	-0.46	-1.28	No
Oct-02						5	25	20.00%	40.00%			
Nov-02	0	1	0.00%	1	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Dec-02						2	10	20.00%	40.00%			



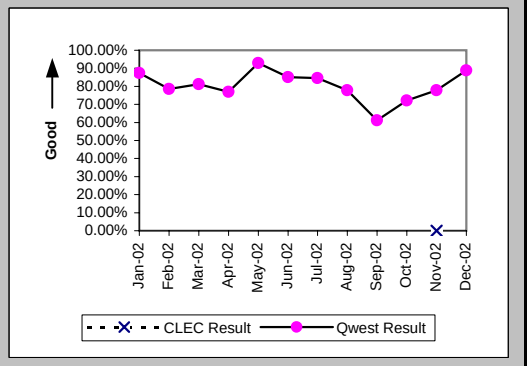
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	17	29.41%	45.56%			
Feb-02						4	21	19.05%	39.27%			
Mar-02						0	22	0.00%	0.00%			
Apr-02						5	17	29.41%	45.56%			
May-02						3	21	14.29%	34.99%			
Jun-02						2	27	7.41%	26.19%			
Jul-02						2	15	13.33%	33.99%			
Aug-02						4	18	22.22%	41.57%			
Sep-02	0	1	0.00%	0	0	5	23	21.74%	41.25%	-0.52	-1.31	No
Oct-02						2	17	11.76%	32.22%			
Nov-02						0	9	0.00%	0.00%			
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

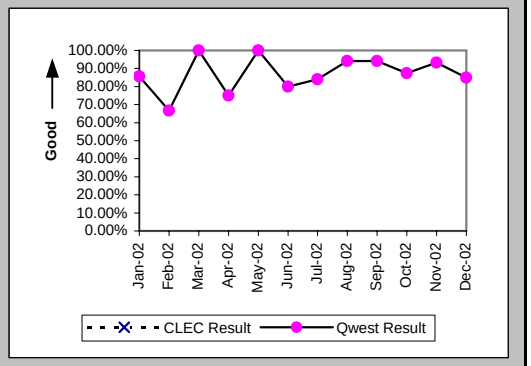
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						14	16	87.50%	33.07%			
Feb-02						11	14	78.57%	41.03%			
Mar-02						13	16	81.25%	39.03%			
Apr-02						10	13	76.92%	42.13%			
May-02						13	14	92.86%	25.75%			
Jun-02						23	27	85.19%	35.52%			
Jul-02						11	13	84.62%	36.08%			
Aug-02						14	18	77.78%	41.57%			
Sep-02						11	18	61.11%	48.75%			
Oct-02						13	18	72.22%	44.79%			
Nov-02	0	1	0.00%	1	0	7	9	77.78%	41.57%	1.09	-0.34	No
Dec-02						8	9	88.89%	31.43%			



Checklist #14 - Resale - PBX Repair

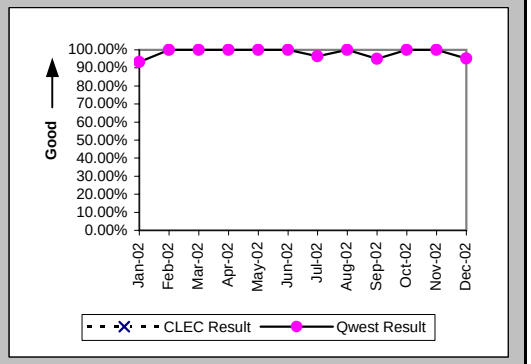
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						12	14	85.71%	34.99%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						6	6	100.00%	0.00%			
Jun-02						8	10	80.00%	40.00%			
Jul-02						21	25	84.00%	36.66%			
Aug-02						16	17	94.12%	23.53%			
Sep-02						16	17	94.12%	23.53%			
Oct-02						14	16	87.50%	33.07%			
Nov-02						14	15	93.33%	24.94%			
Dec-02						17	20	85.00%	35.71%			



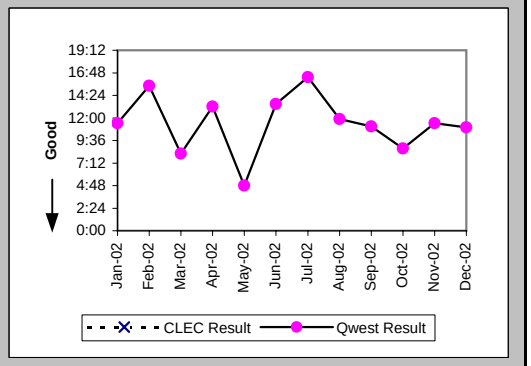
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						14	15	93.33%	24.94%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						27	28	96.43%	18.56%			
Aug-02						19	19	100.00%	0.00%			
Sep-02						19	20	95.00%	21.79%			
Oct-02						19	19	100.00%	0.00%			
Nov-02						18	18	100.00%	0.00%			
Dec-02						20	21	95.24%	21.30%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

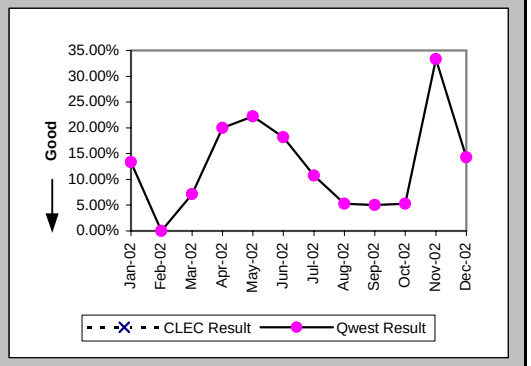
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						171:23	15	11:26	18:27			
Feb-02						107:56	7	15:25	16:45			
Mar-02						115:01	14	8:13	9:16			
Apr-02						65:58	5	13:12	11:13			
May-02						43:01	9	4:47	5:26			
Jun-02						148:19	11	13:29	11:12			
Jul-02						457:25	28	16:20	26:49			
Aug-02						225:38	19	11:53	11:59			
Sep-02						221:45	20	11:05	16:55			
Oct-02						166:17	19	8:45	8:59			
Nov-02						205:54	18	11:26	11:48			
Dec-02						230:38	21	10:59	12:20			



Checklist #14 - Resale - PBX Repair

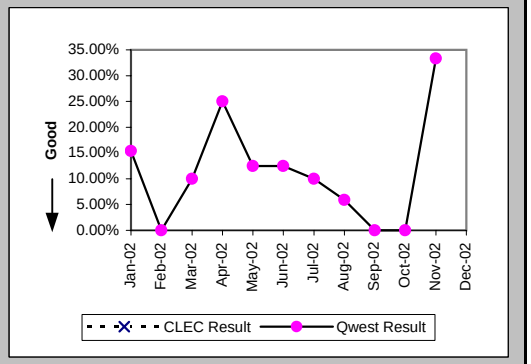
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	15	13.33%	33.99%			
Feb-02						0	7	0.00%	0.00%			
Mar-02						1	14	7.14%	25.75%			
Apr-02						1	5	20.00%	40.00%			
May-02						2	9	22.22%	41.57%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						3	28	10.71%	30.93%			
Aug-02						1	19	5.26%	22.33%			
Sep-02						1	20	5.00%	21.79%			
Oct-02						1	19	5.26%	22.33%			
Nov-02						6	18	33.33%	47.14%			
Dec-02						3	21	14.29%	34.99%			



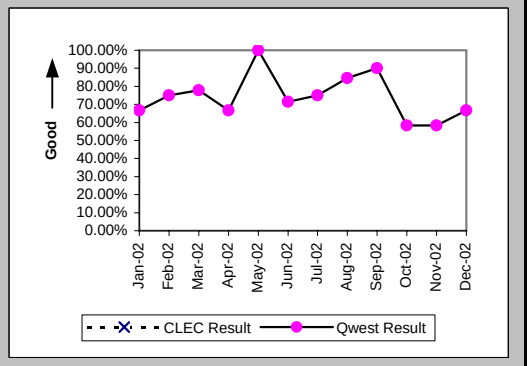
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	13	15.38%	36.08%			
Feb-02						0	4	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	8	12.50%	33.07%			
Jul-02						2	20	10.00%	30.00%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						0	18	0.00%	0.00%			
Oct-02						0	15	0.00%	0.00%			
Nov-02						6	18	33.33%	47.14%			
Dec-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

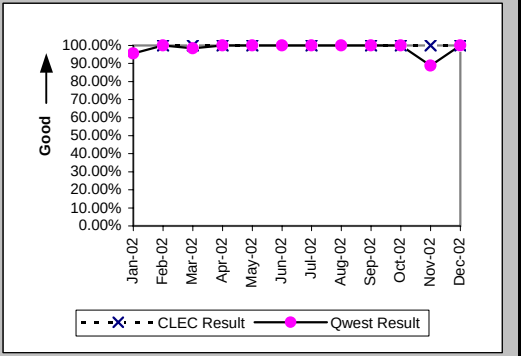
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	9	66.67%	47.14%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						7	9	77.78%	41.57%			
Apr-02						2	3	66.67%	47.14%			
May-02						7	7	100.00%	0.00%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						12	16	75.00%	43.30%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						9	10	90.00%	30.00%			
Oct-02						7	12	58.33%	49.30%			
Nov-02						7	12	58.33%	49.30%			
Dec-02						8	12	66.67%	47.14%			



Checklist #14 - Resale - PBX Repair

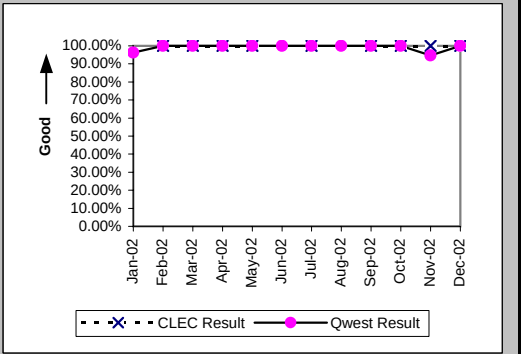
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						44	46	95.65%	20.39%			
Feb-02	1	1	100.00%	2	0	60	60	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	3	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Apr-02	4	4	100.00%	0	0	74	74	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	59	59	100.00%	N/A	N/A	N/A	
Jun-02						48	48	100.00%	0.00%			
Jul-02	4	4	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Aug-02						58	58	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	68	68	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
Dec-02	1	1	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	



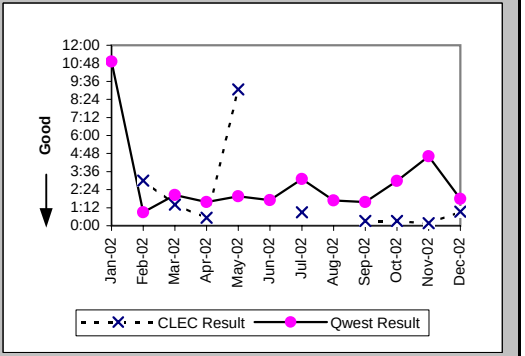
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						51	53	96.23%	19.06%			
Feb-02	1	1	100.00%	2	0	63	63	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	3	0	69	69	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	78	78	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02						49	49	100.00%	0.00%			
Jul-02	4	4	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Aug-02						61	61	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Dec-02	1	1	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

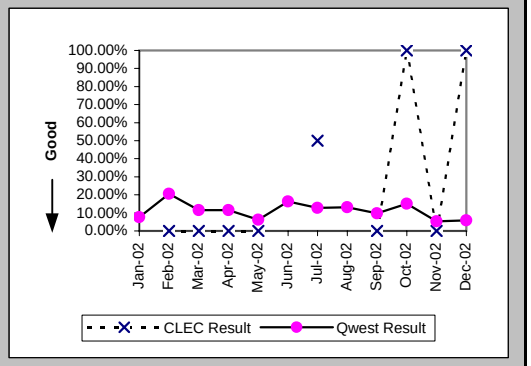
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						578:09	53	10:55	55:55			
Feb-02	3:00	1	3:00	2	0	56:47	63	0:54	1:02	1.56	-0.05	No
Mar-02	1:24	1	1:24	3	0	139:59	69	2:02	5:28	-0.11	-1.07	No
Apr-02	2:08	4	0:32	0	0	122:02	78	1:34	3:23	-0.6	-1.36	No
May-02	9:04	1	9:04	0	0	126:08	64	1:58	2:55	1.43	-0.13	No
Jun-02						83:24	49	1:42	3:09			
Jul-02	3:35	4	0:54	0	0	145:36	47	3:06	5:40	-0.75	-1.45	No
Aug-02						102:40	61	1:41	2:51			
Sep-02	0:19	1	0:19	0	0	112:15	72	1:34	3:01	-0.41	-1.25	No
Oct-02	0:19	1	0:19	0	0	119:23	40	2:59	8:04	-0.33	-1.2	No
Nov-02	0:10	1	0:10	0	0	87:44	19	4:37	12:05	-0.36	-1.22	No
Dec-02	0:56	1	0:56	0	0	60:55	34	1:47	2:45	-0.31	-1.19	No



Checklist #14 - Resale - PBX Repair

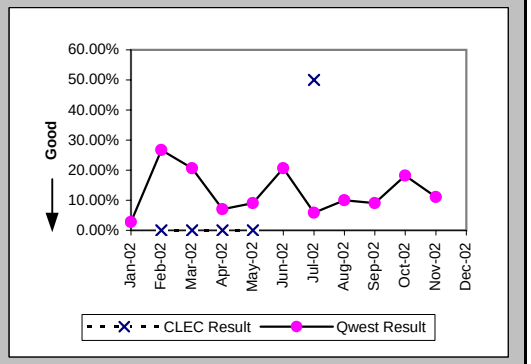
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	53	7.55%	26.42%			
Feb-02	0	1	0.00%	2	0	13	63	20.63%	40.47%	-0.51	-1.31	No
Mar-02	0	1	0.00%	3	0	8	69	11.59%	32.02%	-0.36	-1.22	No
Apr-02	0	4	0.00%	0	0	9	78	11.54%	31.95%	-0.7	-1.43	No
May-02	0	1	0.00%	0	0	4	64	6.25%	24.21%	-0.26	-1.16	No
Jun-02						8	49	16.33%	36.96%			
Jul-02	2	4	50.00%	0	0	6	47	12.77%	33.37%	1.61	-0.02	No
Aug-02						8	61	13.11%	33.76%			
Sep-02	0	1	0.00%	0	0	7	72	9.72%	29.63%	-0.33	-1.2	No
Oct-02	1	1	100.00%	0	0	6	40	15.00%	35.71%	1.41	-0.14	No
Nov-02	0	1	0.00%	0	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Dec-02	1	1	100.00%	0	0	2	34	5.88%	23.53%	1.78	0.09	Yes



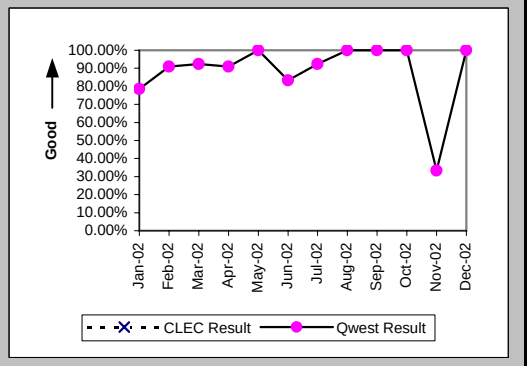
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	36	2.78%	16.43%			
Feb-02	0	1	0.00%	2	0	8	30	26.67%	44.22%	-0.59	-1.36	No
Mar-02	0	1	0.00%	3	0	6	29	20.69%	40.51%	-0.5	-1.31	No
Apr-02	0	3	0.00%	0	0	3	43	6.98%	25.48%	-0.46	-1.28	No
May-02	0	1	0.00%	0	0	4	44	9.09%	28.75%	-0.31	-1.19	No
Jun-02						6	29	20.69%	40.51%			
Jul-02	2	4	50.00%	0	0	1	17	5.88%	23.53%	1.81	0.1	Yes
Aug-02						3	30	10.00%	30.00%			
Sep-02						5	55	9.09%	28.75%			
Oct-02						4	22	18.18%	38.57%			
Nov-02						1	9	11.11%	31.43%			
Dec-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

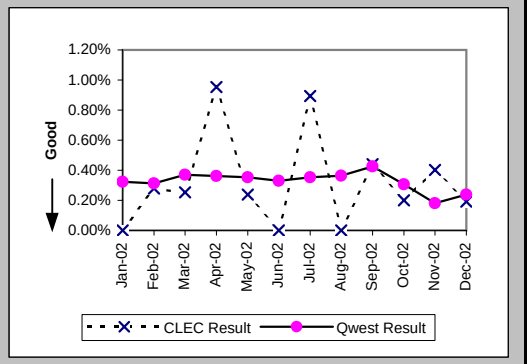
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	14	78.57%	41.03%			
Feb-02						10	11	90.91%	28.75%			
Mar-02						12	13	92.31%	26.65%			
Apr-02						10	11	90.91%	28.75%			
May-02						14	14	100.00%	0.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						12	13	92.31%	26.65%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						1	3	33.33%	47.14%			
Dec-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

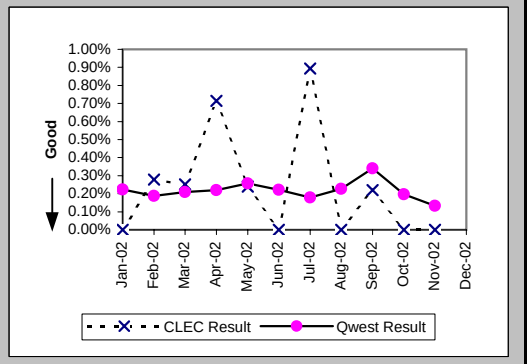
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	338	0.00%	0	0	95	29465	0.32%	5.67%	-1.04	-1.63	No
Feb-02	1	359	0.28%	2	0	92	29371	0.31%	5.59%	-0.12	-1.07	No
Mar-02	1	396	0.25%	3	0	108	29240	0.37%	6.07%	-0.38	-1.23	No
Apr-02	4	420	0.95%	0	0	105	29089	0.36%	6.00%	1.72	0.04	Yes
May-02	1	419	0.24%	0	0	100	28385	0.35%	5.93%	-0.39	-1.24	No
Jun-02	0	419	0.00%	0	0	95	28801	0.33%	5.73%	-1.17	-1.71	No
Jul-02	4	448	0.89%	0	0	102	28907	0.35%	5.93%	1.66	0.01	Yes
Aug-02	0	468	0.00%	0	0	104	28567	0.36%	6.02%	-1.3	-1.79	No
Sep-02	2	454	0.44%	0	0	120	28148	0.43%	6.52%	0.13	-0.92	No
Oct-02	1	498	0.20%	0	0	84	27433	0.31%	5.53%	-0.42	-1.26	No
Nov-02	2	498	0.40%	1	0	49	27218	0.18%	4.24%	1.06	-0.36	No
Dec-02	1	522	0.19%	0	0	65	27160	0.24%	4.89%	-0.22	-1.13	No



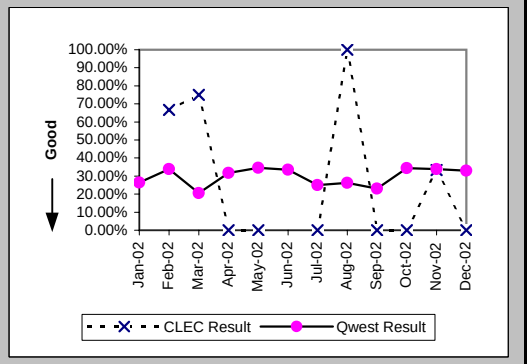
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	338	0.00%	0	0	66	29465	0.22%	4.73%	-0.87	-1.53	No
Feb-02	1	359	0.28%	2	0	55	29371	0.19%	4.32%	0.45	-0.73	No
Mar-02	1	396	0.25%	3	0	61	29240	0.21%	4.56%	0.27	-0.83	No
Apr-02	3	420	0.71%	0	0	64	29089	0.22%	4.69%	1.75	0.06	Yes
May-02	1	419	0.24%	0	0	73	28385	0.26%	5.06%	-0.07	-1.05	No
Jun-02	0	419	0.00%	0	0	64	28801	0.22%	4.71%	-0.96	-1.58	No
Jul-02	4	448	0.89%	0	0	52	28907	0.18%	4.24%	2.56	0.55	Yes
Aug-02	0	468	0.00%	0	0	65	28567	0.23%	4.76%	-1.02	-1.62	No
Sep-02	1	454	0.22%	0	0	96	28148	0.34%	5.83%	-0.44	-1.27	No
Oct-02	0	498	0.00%	0	0	54	27433	0.20%	4.43%	-0.98	-1.6	No
Nov-02	0	498	0.00%	0	0	36	27218	0.13%	3.63%	-0.8	-1.49	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

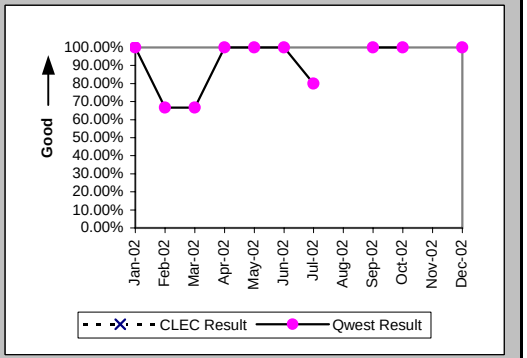
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						34	129	26.36%	44.06%			
Feb-02	2	3	66.67%	0	0	47	139	33.81%	47.31%	1.03	-0.37	No
Mar-02	3	4	75.00%	0	0	28	136	20.59%	40.43%	2.17	0.32	Yes
Apr-02	0	4	0.00%	0	0	49	154	31.82%	46.58%	-1.35	-1.82	No
May-02	0	1	0.00%	0	0	53	153	34.64%	47.58%	-0.73	-1.44	No
Jun-02						48	143	33.57%	47.22%			
Jul-02	0	4	0.00%	0	0	34	136	25.00%	43.30%	-1.14	-1.69	No
Aug-02	1	1	100.00%	0	0	37	141	26.24%	43.99%	1.12	-0.32	No
Sep-02	0	2	0.00%	0	0	36	156	23.08%	42.13%	-0.77	-1.47	No
Oct-02	0	1	0.00%	0	0	44	128	34.38%	47.50%	-0.72	-1.44	No
Nov-02	1	3	33.33%	0	0	25	74	33.78%	47.30%	-0.02	-1.01	No
Dec-02	0	1	0.00%	0	0	32	97	32.99%	47.02%	-0.7	-1.42	No



Checklist #14 - Resale - Basic ISDN Installation

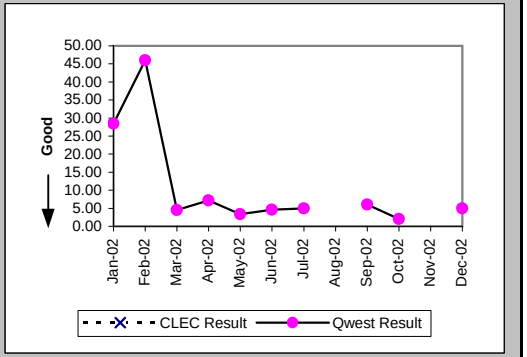
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	5	100.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						6	6	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						4	5	80.00%	40.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02						1	1	100.00%	0.00%			



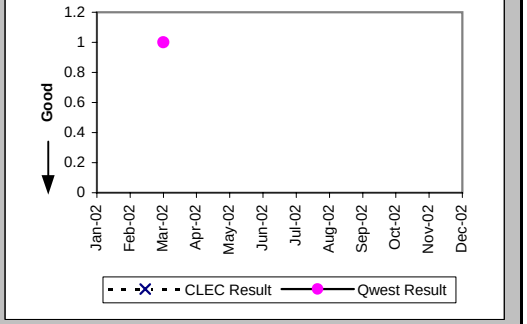
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						171	6	28.50	27.46			
Feb-02						138	3	46.00	39.28			
Mar-02						27	6	4.50	3.45			
Apr-02						43	6	7.17	7.31			
May-02						34	10	3.40	1.65			
Jun-02						32	7	4.57	0.79			
Jul-02						25	5	5.00	2.74			
Aug-02												
Sep-02						6	1	6.00				
Oct-02						4	2	2.00	2.83			
Nov-02												
Dec-02						5	1	5.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

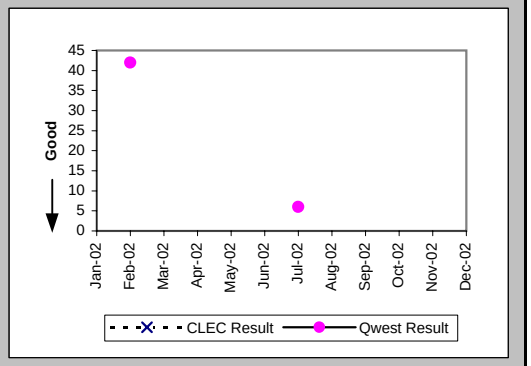
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						2	2	1.00	0.00			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Basic ISDN Installation

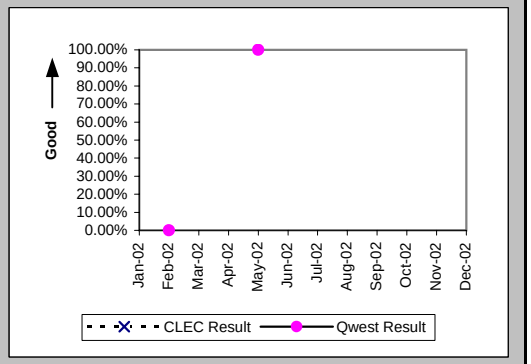
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						42	1	42.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



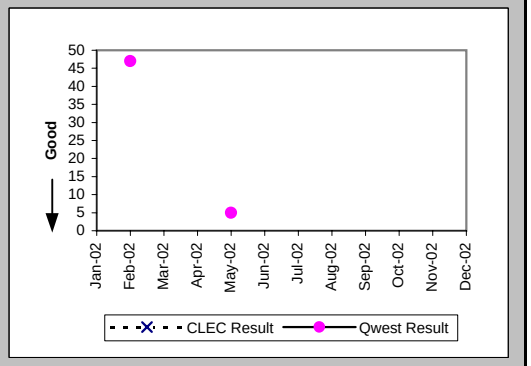
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						3	3	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

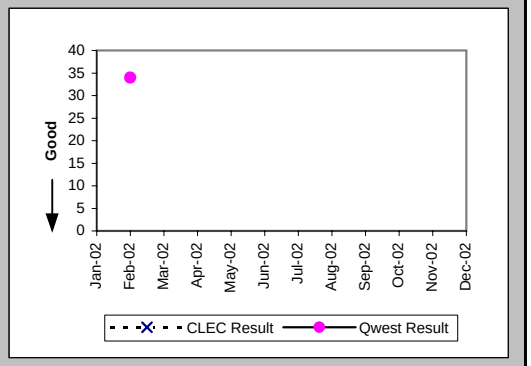
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						47	1	47.00				
Mar-02												
Apr-02												
May-02						15	3	5.00	2.00			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Basic ISDN Installation

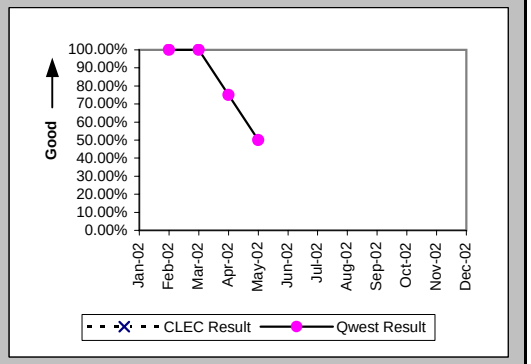
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						34	1	34.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



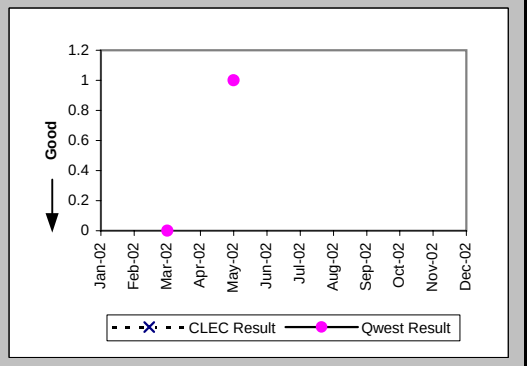
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

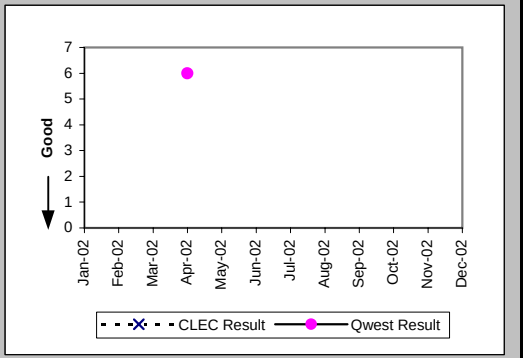
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						0	2	0.00	0.00			
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Basic ISDN Installation

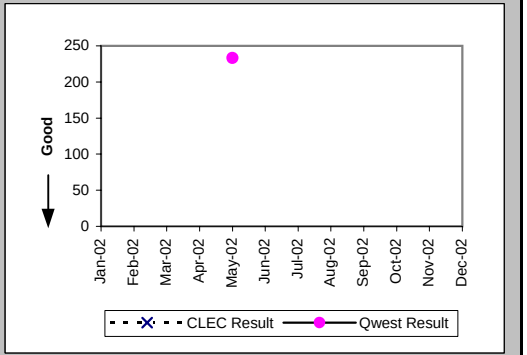
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02						6	1	6.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



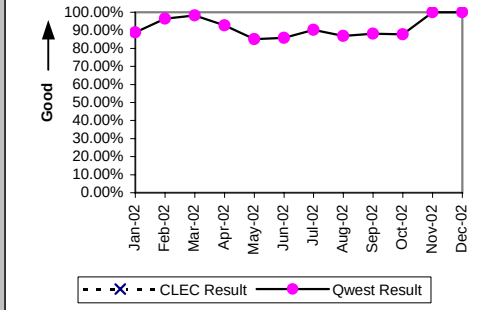
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

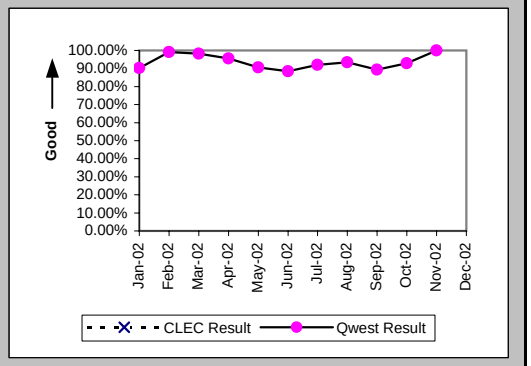
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						64	72	88.89%	31.43%			
Feb-02						108	112	96.43%	18.56%			
Mar-02						113	115	98.26%	13.07%			
Apr-02						63	68	92.65%	26.10%			
May-02						63	74	85.14%	35.57%			
Jun-02						67	78	85.90%	34.80%			
Jul-02						56	62	90.32%	29.57%			
Aug-02						53	61	86.89%	33.76%			
Sep-02						74	84	88.10%	32.38%			
Oct-02						86	98	87.76%	32.78%			
Nov-02						78	78	100.00%	0.00%			
Dec-02						74	74	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Installation

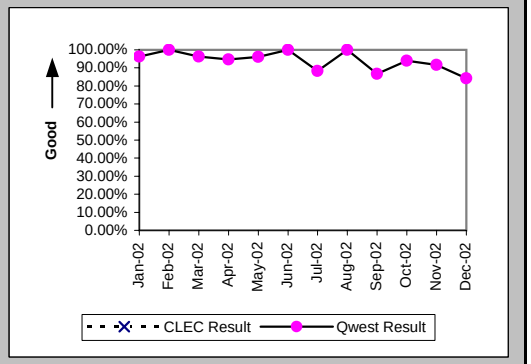
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						65	72	90.28%	29.63%			
Feb-02						111	112	99.11%	9.41%			
Mar-02						113	115	98.26%	13.07%			
Apr-02						65	68	95.59%	20.54%			
May-02						67	74	90.54%	29.27%			
Jun-02						69	78	88.46%	31.95%			
Jul-02						57	62	91.94%	27.23%			
Aug-02						57	61	93.44%	24.75%			
Sep-02						75	84	89.29%	30.93%			
Oct-02						91	98	92.86%	25.75%			
Nov-02						78	78	100.00%	0.00%			
Dec-02												



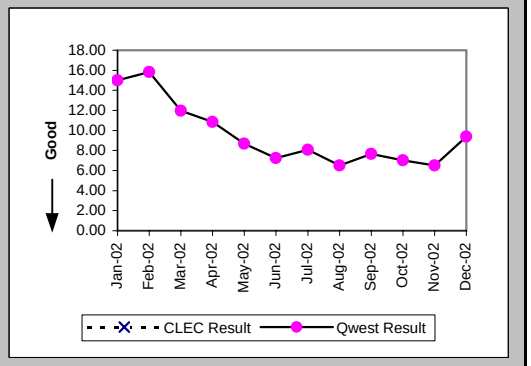
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						26	27	96.30%	18.89%			
Feb-02						113	113	100.00%	0.00%			
Mar-02						26	27	96.30%	18.89%			
Apr-02						18	19	94.74%	22.33%			
May-02						25	26	96.15%	19.23%			
Jun-02						24	24	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						28	28	100.00%	0.00%			
Sep-02						39	45	86.67%	33.99%			
Oct-02						31	33	93.94%	23.86%			
Nov-02						22	24	91.67%	27.64%			
Dec-02						32	38	84.21%	36.46%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

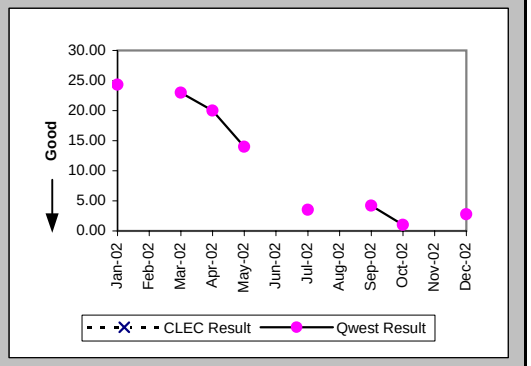
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						360	24	15.00	14.15			
Feb-02						1788	113	15.82	5.45			
Mar-02						371	31	11.97	14.37			
Apr-02						217	20	10.85	8.57			
May-02						217	25	8.68	5.13			
Jun-02						167	23	7.26	2.78			
Jul-02						129	16	8.06	4.46			
Aug-02						182	28	6.50	5.05			
Sep-02						345	45	7.67	5.41			
Oct-02						204	29	7.03	7.46			
Nov-02						143	22	6.50	4.15			
Dec-02						328	35	9.37	5.14			



Checklist #14 - Resale - Basic ISDN Installation

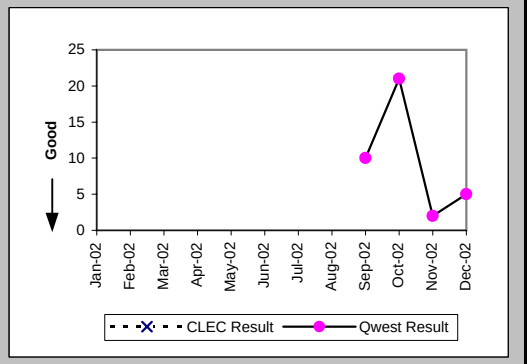
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						73	3	24.33	25.17			
Feb-02												
Mar-02						115	5	23.00	24.60			
Apr-02						20	1	20.00				
May-02						14	1	14.00				
Jun-02												
Jul-02						7	2	3.50	2.12			
Aug-02												
Sep-02						21	5	4.20	2.17			
Oct-02						1	1	1.00				
Nov-02												
Dec-02						11	4	2.75	1.71			



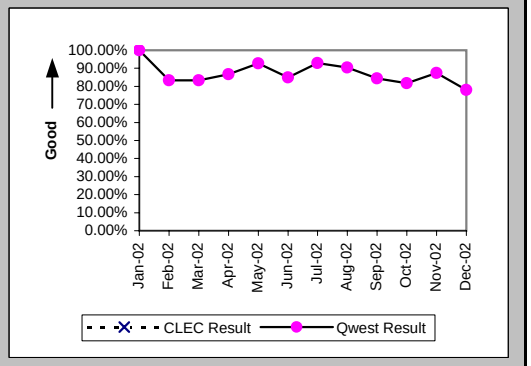
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						10	1	10.00				
Oct-02						21	1	21.00				
Nov-02						4	2	2.00	1.41			
Dec-02						10	2	5.00	4.24			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

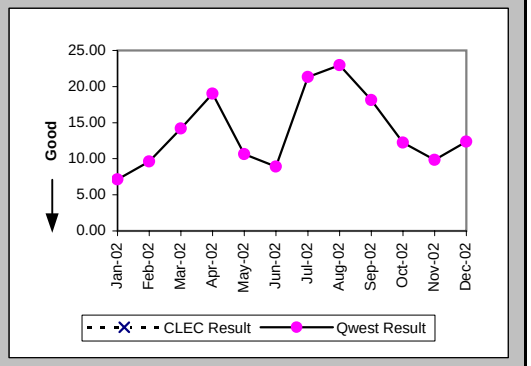
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						29	29	100.00%	0.00%			
Feb-02						30	36	83.33%	37.27%			
Mar-02						25	30	83.33%	37.27%			
Apr-02						26	30	86.67%	33.99%			
May-02						38	41	92.68%	26.04%			
Jun-02						34	40	85.00%	35.71%			
Jul-02						26	28	92.86%	25.75%			
Aug-02						38	42	90.48%	29.35%			
Sep-02						43	51	84.31%	36.37%			
Oct-02						49	60	81.67%	38.69%			
Nov-02						28	32	87.50%	33.07%			
Dec-02						39	50	78.00%	41.42%			



Checklist #14 - Resale - Basic ISDN Installation

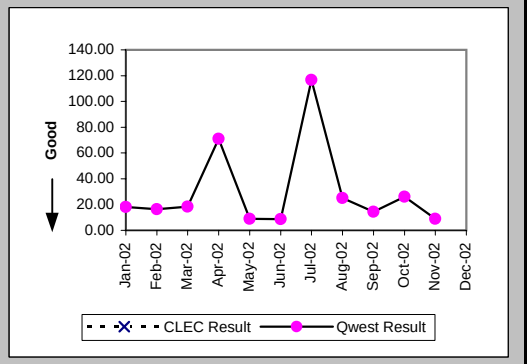
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						186	26	7.15	6.27			
Feb-02						336	35	9.60	7.93			
Mar-02						411	29	14.17	19.84			
Apr-02						552	29	19.03	47.65			
May-02						425	40	10.62	13.98			
Jun-02						347	39	8.90	8.26			
Jul-02						618	29	21.31	58.03			
Aug-02						965	42	22.98	75.85			
Sep-02						907	50	18.14	70.23			
Oct-02						710	58	12.24	13.85			
Nov-02						305	31	9.84	8.49			
Dec-02						605	49	12.35	13.62			



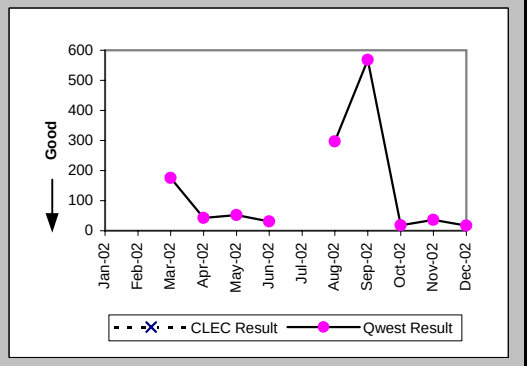
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	1	18.00				
Feb-02						98	6	16.33	7.63			
Mar-02						92	5	18.40	15.57			
Apr-02						284	4	71.00	116.11			
May-02						18	2	9.00	1.41			
Jun-02						43	5	8.60	4.16			
Jul-02						350	3	116.67	145.64			
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

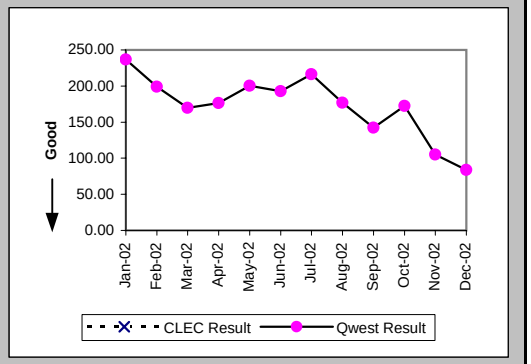
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02						177	10	17.70	8.88			
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			



Checklist #14 - Resale - Basic ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

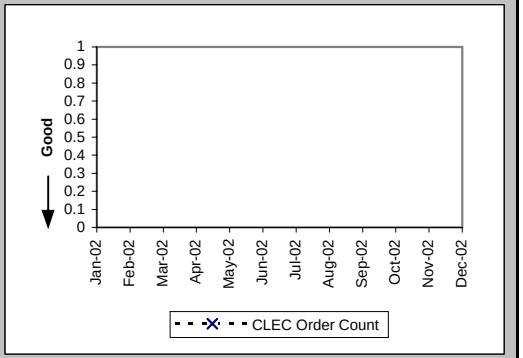
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						10406	44	236.50	200.71			
Feb-02						9149	46	198.89	189.59			
Mar-02						7810	46	169.78	163.14			
Apr-02						8302	47	176.64	162.59			
May-02						7808	39	200.21	171.77			
Jun-02						7321	38	192.66	173.86			
Jul-02						6928	32	216.50	177.51			
Aug-02						7605	43	176.86	193.10			
Sep-02						3980	28	142.14	178.20			
Oct-02						3789	22	172.23	189.45			
Nov-02						2204	21	104.95	100.61			
Dec-02						1427	17	83.94	83.77			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

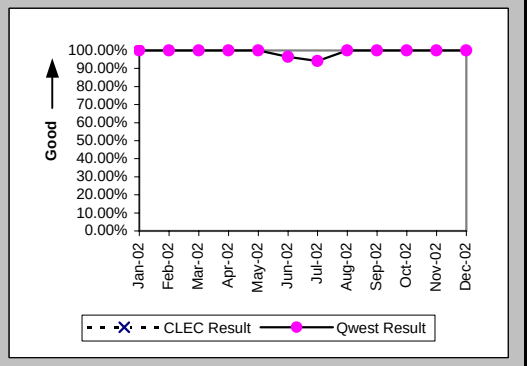
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Basic ISDN Repair

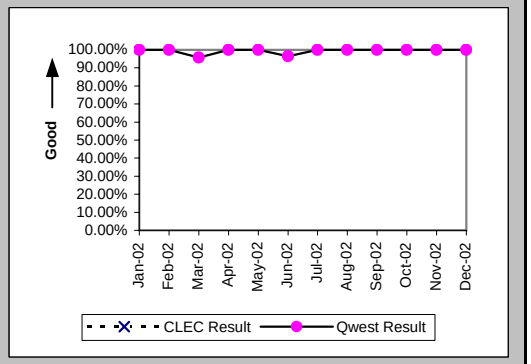
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						27	27	100.00%	0.00%			
Feb-02						28	28	100.00%	0.00%			
Mar-02						23	23	100.00%	0.00%			
Apr-02						19	19	100.00%	0.00%			
May-02						21	21	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						32	34	94.12%	23.53%			
Aug-02						37	37	100.00%	0.00%			
Sep-02						33	33	100.00%	0.00%			
Oct-02						21	21	100.00%	0.00%			
Nov-02						21	21	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			



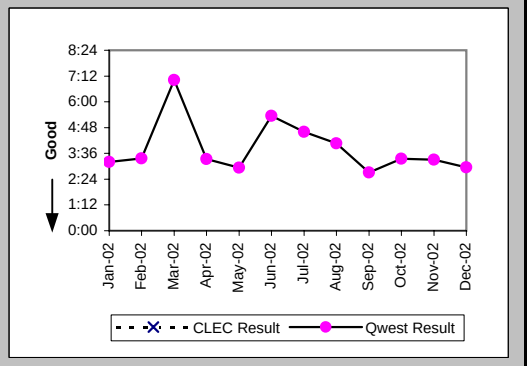
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						27	27	100.00%	0.00%			
Feb-02						28	28	100.00%	0.00%			
Mar-02						23	24	95.83%	19.98%			
Apr-02						20	20	100.00%	0.00%			
May-02						22	22	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						34	34	100.00%	0.00%			
Aug-02						38	38	100.00%	0.00%			
Sep-02						33	33	100.00%	0.00%			
Oct-02						21	21	100.00%	0.00%			
Nov-02						21	21	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

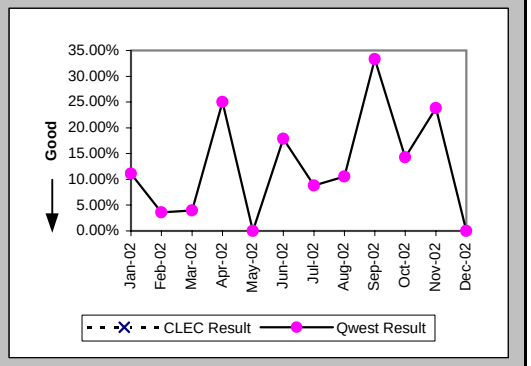
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						86:14	27	3:12	3:43			
Feb-02						94:03	28	3:22	2:02			
Mar-02						168:25	24	7:01	22:35			
Apr-02						66:38	20	3:20	5:14			
May-02						64:23	22	2:56	2:34			
Jun-02						149:38	28	5:21	9:38			
Jul-02						156:24	34	4:36	6:25			
Aug-02						154:20	38	4:04	5:24			
Sep-02						89:36	33	2:43	2:13			
Oct-02						70:12	21	3:21	4:07			
Nov-02						69:15	21	3:18	4:01			
Dec-02						67:45	23	2:57	2:58			



Checklist #14 - Resale - Basic ISDN Repair

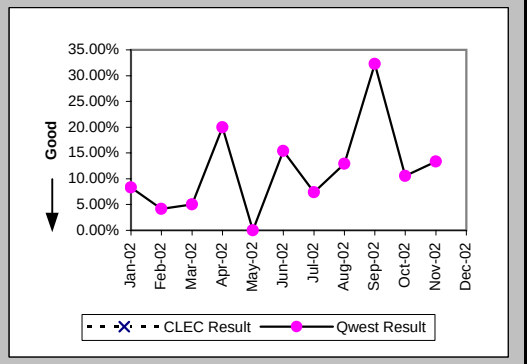
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	27	11.11%	31.43%			
Feb-02						1	28	3.57%	18.56%			
Mar-02						1	25	4.00%	19.60%			
Apr-02						5	20	25.00%	43.30%			
May-02						0	22	0.00%	0.00%			
Jun-02						5	28	17.86%	38.30%			
Jul-02						3	34	8.82%	28.36%			
Aug-02						4	38	10.53%	30.69%			
Sep-02						11	33	33.33%	47.14%			
Oct-02						3	21	14.29%	34.99%			
Nov-02						5	21	23.81%	42.59%			
Dec-02						0	23	0.00%	0.00%			



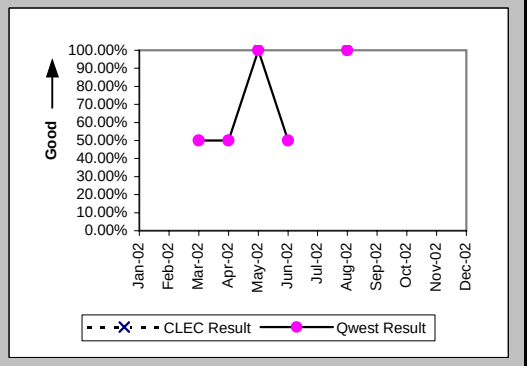
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	24	8.33%	27.64%			
Feb-02						1	24	4.17%	19.98%			
Mar-02						1	20	5.00%	21.79%			
Apr-02						3	15	20.00%	40.00%			
May-02						0	18	0.00%	0.00%			
Jun-02						4	26	15.38%	36.08%			
Jul-02						2	27	7.41%	26.19%			
Aug-02						4	31	12.90%	33.52%			
Sep-02						10	31	32.26%	46.75%			
Oct-02						2	19	10.53%	30.69%			
Nov-02						2	15	13.33%	33.99%			
Dec-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

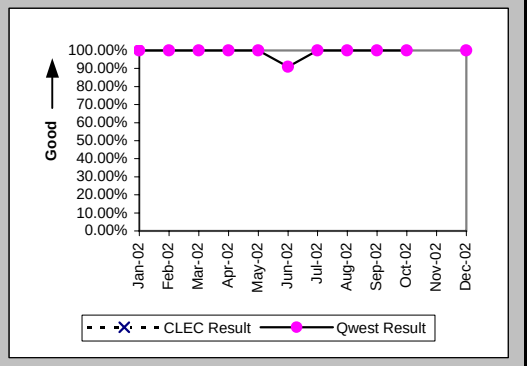
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Basic ISDN Repair

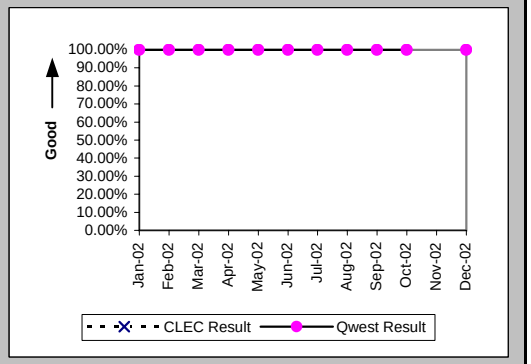
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02												
Dec-02						8	8	100.00%	0.00%			



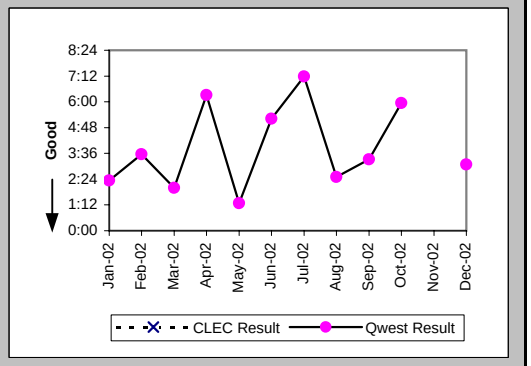
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02												
Dec-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

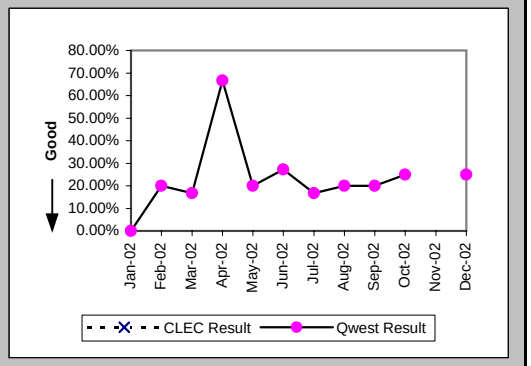
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7:00	3	2:20	1:49			
Feb-02						17:49	5	3:34	1:59			
Mar-02						12:02	6	2:00	1:13			
Apr-02						18:58	3	6:19	10:29			
May-02						12:55	10	1:17	1:38			
Jun-02						57:20	11	5:13	7:42			
Jul-02						43:04	6	7:11	5:31			
Aug-02						12:28	5	2:30	1:35			
Sep-02						16:37	5	3:19	2:54			
Oct-02						23:49	4	5:57	3:54			
Nov-02												
Dec-02						24:42	8	3:05	2:56			



Checklist #14 - Resale - Basic ISDN Repair

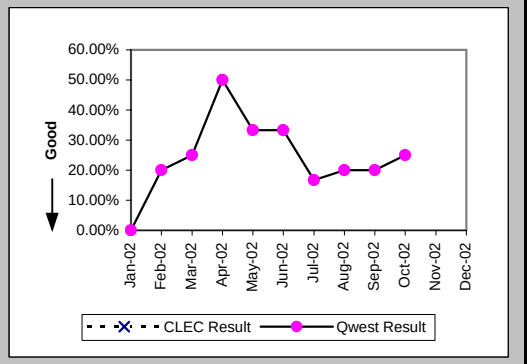
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	3	0.00%	0.00%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	10	20.00%	40.00%			
Jun-02						3	11	27.27%	44.54%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02												
Dec-02						2	8	25.00%	43.30%			



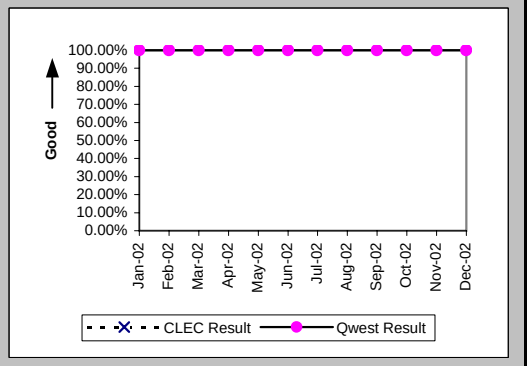
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	3	0.00%	0.00%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						3	9	33.33%	47.14%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02												
Dec-02												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

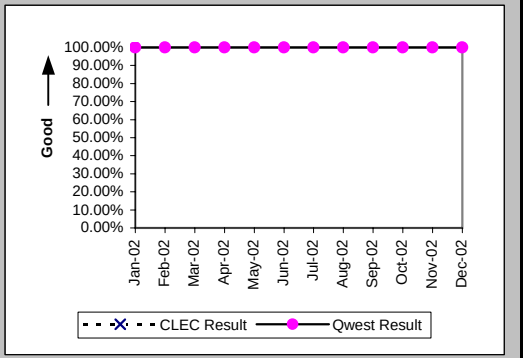
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						69	69	100.00%	0.00%			
Feb-02						45	45	100.00%	0.00%			
Mar-02						44	44	100.00%	0.00%			
Apr-02						35	35	100.00%	0.00%			
May-02						53	53	100.00%	0.00%			
Jun-02						36	36	100.00%	0.00%			
Jul-02						36	36	100.00%	0.00%			
Aug-02						43	43	100.00%	0.00%			
Sep-02						37	37	100.00%	0.00%			
Oct-02						48	48	100.00%	0.00%			
Nov-02						50	50	100.00%	0.00%			
Dec-02						30	30	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

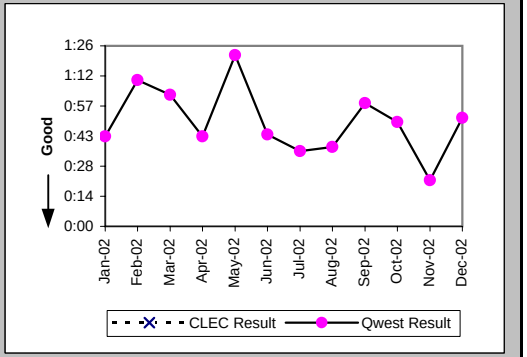
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						70	70	100.00%	0.00%			
Feb-02						45	45	100.00%	0.00%			
Mar-02						45	45	100.00%	0.00%			
Apr-02						36	36	100.00%	0.00%			
May-02						53	53	100.00%	0.00%			
Jun-02						36	36	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						44	44	100.00%	0.00%			
Sep-02						37	37	100.00%	0.00%			
Oct-02						48	48	100.00%	0.00%			
Nov-02						51	51	100.00%	0.00%			
Dec-02						30	30	100.00%	0.00%			



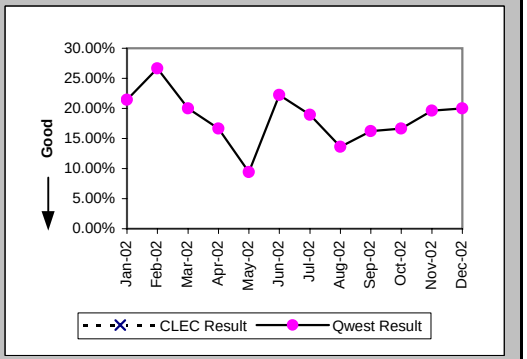
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						50:14	70	0:43	0:56			
Feb-02						52:46	45	1:10	2:18			
Mar-02						47:04	45	1:03	2:52			
Apr-02						25:41	36	0:43	0:59			
May-02						72:18	53	1:22	2:43			
Jun-02						26:30	36	0:44	0:57			
Jul-02						21:54	37	0:36	0:48			
Aug-02						27:52	44	0:38	0:39			
Sep-02						36:37	37	0:59	1:52			
Oct-02						40:02	48	0:50	1:21			
Nov-02						18:32	51	0:22	0:34			
Dec-02						26:11	30	0:52	1:40			



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

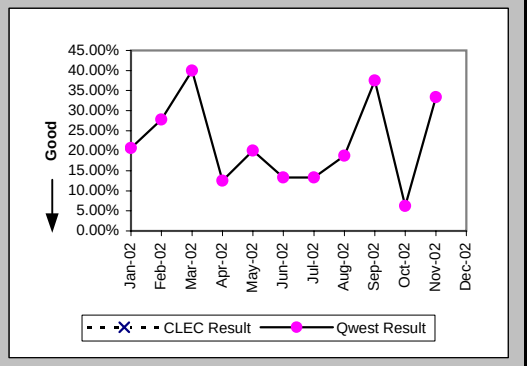
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						15	70	21.43%	41.03%			
Feb-02						12	45	26.67%	44.22%			
Mar-02						9	45	20.00%	40.00%			
Apr-02						6	36	16.67%	37.27%			
May-02						5	53	9.43%	29.23%			
Jun-02						8	36	22.22%	41.57%			
Jul-02						7	37	18.92%	39.17%			
Aug-02						6	44	13.64%	34.32%			
Sep-02						6	37	16.22%	36.86%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						10	51	19.61%	39.70%			
Dec-02						6	30	20.00%	40.00%			



Checklist #14 - Resale - Basic ISDN Repair

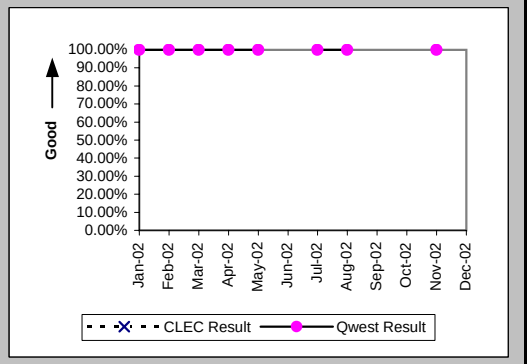
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	29	20.69%	40.51%			
Feb-02						5	18	27.78%	44.79%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						2	16	12.50%	33.07%			
May-02						4	20	20.00%	40.00%			
Jun-02						2	15	13.33%	33.99%			
Jul-02						2	15	13.33%	33.99%			
Aug-02						3	16	18.75%	39.03%			
Sep-02						3	8	37.50%	48.41%			
Oct-02						1	16	6.25%	24.21%			
Nov-02						4	12	33.33%	47.14%			
Dec-02												



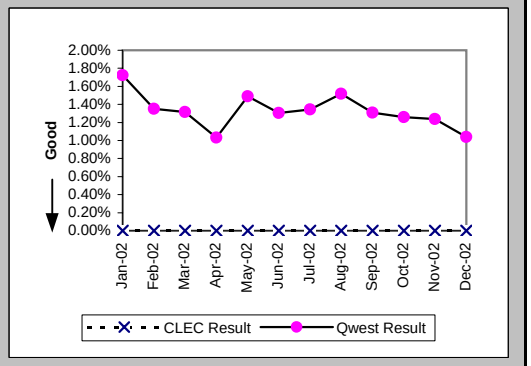
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)

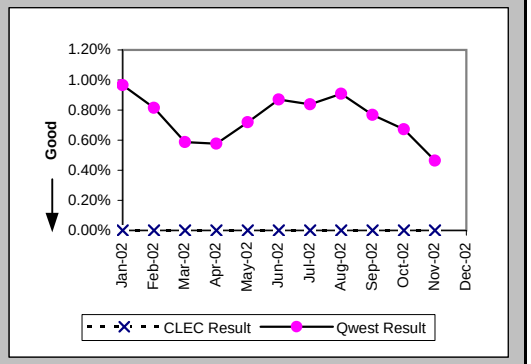
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	6	0.00%	0	0	100	5803	1.72%	13.01%	-0.32	-1.2	No
Feb-02	0	5	0.00%	0	0	78	5769	1.35%	11.55%	-0.26	-1.16	No
Mar-02	0	5	0.00%	0	0	76	5783	1.31%	11.39%	-0.26	-1.16	No
Apr-02	0	5	0.00%	0	0	59	5724	1.03%	10.10%	-0.23	-1.14	No
May-02	0	5	0.00%	0	0	85	5708	1.49%	12.11%	-0.27	-1.17	No
Jun-02	0	4	0.00%	0	0	75	5747	1.31%	11.35%	-0.23	-1.14	No
Jul-02	0	4	0.00%	0	0	77	5723	1.35%	11.52%	-0.23	-1.14	No
Aug-02	0	4	0.00%	0	0	87	5730	1.52%	12.23%	-0.25	-1.15	No
Sep-02	0	4	0.00%	0	0	75	5734	1.31%	11.36%	-0.23	-1.14	No
Oct-02	0	1	0.00%	0	0	73	5804	1.26%	11.14%	-0.11	-1.07	No
Nov-02	0	1	0.00%	0	0	72	5824	1.24%	11.05%	-0.11	-1.07	No
Dec-02	0	1	0.00%	0	0	61	5880	1.04%	10.13%	-0.1	-1.06	No



Checklist #14 - Resale - Basic ISDN Repair

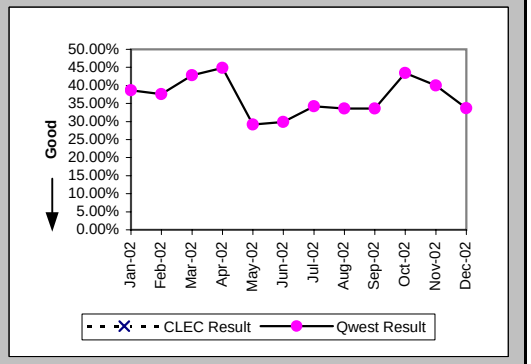
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	6	0.00%	0	0	56	5803	0.97%	9.78%	-0.24	-1.15	No
Feb-02	0	5	0.00%	0	0	47	5769	0.81%	8.99%	-0.2	-1.12	No
Mar-02	0	5	0.00%	0	0	34	5783	0.59%	7.65%	-0.17	-1.1	No
Apr-02	0	5	0.00%	0	0	33	5724	0.58%	7.57%	-0.17	-1.1	No
May-02	0	5	0.00%	0	0	41	5708	0.72%	8.44%	-0.19	-1.12	No
Jun-02	0	4	0.00%	0	0	50	5747	0.87%	9.29%	-0.19	-1.11	No
Jul-02	0	4	0.00%	0	0	48	5723	0.84%	9.12%	-0.18	-1.11	No
Aug-02	0	4	0.00%	0	0	52	5730	0.91%	9.48%	-0.19	-1.12	No
Sep-02	0	4	0.00%	0	0	44	5734	0.77%	8.73%	-0.18	-1.11	No
Oct-02	0	1	0.00%	0	0	39	5804	0.67%	8.17%	-0.08	-1.05	No
Nov-02	0	1	0.00%	0	0	27	5824	0.46%	6.79%	-0.07	-1.04	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

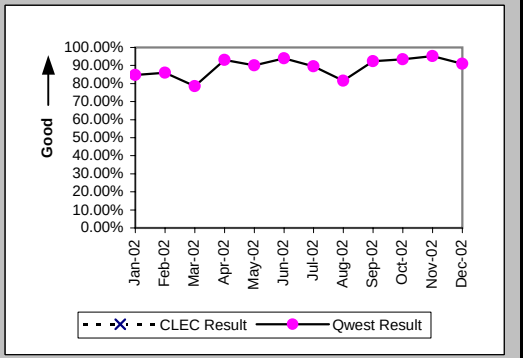
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						63	163	38.65%	48.69%			
Feb-02						47	125	37.60%	48.44%			
Mar-02						57	133	42.86%	49.49%			
Apr-02						48	107	44.86%	49.74%			
May-02						35	120	29.17%	45.45%			
Jun-02						32	107	29.91%	45.78%			
Jul-02						40	117	34.19%	47.43%			
Aug-02						44	131	33.59%	47.23%			
Sep-02						38	113	33.63%	47.24%			
Oct-02						56	129	43.41%	49.56%			
Nov-02						48	120	40.00%	48.99%			
Dec-02						31	92	33.70%	47.27%			



Checklist #14 - Resale - Qwest DSL Installation

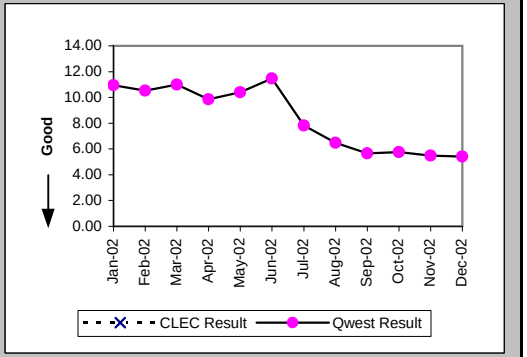
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61	72	84.72%	35.98%			
Feb-02						43	50	86.00%	34.70%			
Mar-02						44	56	78.57%	41.03%			
Apr-02						67	72	93.06%	25.42%			
May-02						72	80	90.00%	30.00%			
Jun-02						62	66	93.94%	23.86%			
Jul-02						85	95	89.47%	30.69%			
Aug-02						66	81	81.48%	38.84%			
Sep-02						73	79	92.41%	26.49%			
Oct-02						72	77	93.51%	24.64%			
Nov-02						60	63	95.24%	21.30%			
Dec-02						50	55	90.91%	28.75%			



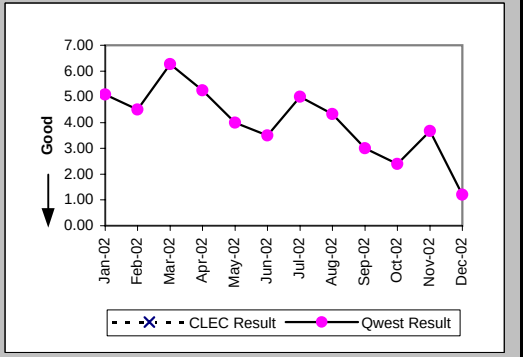
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						799	73	10.95	4.50			
Feb-02						526	50	10.52	2.80			
Mar-02						616	56	11.00	5.69			
Apr-02						709	72	9.85	3.79			
May-02						831	80	10.39	3.42			
Jun-02						758	66	11.48	4.43			
Jul-02						744	95	7.83	4.38			
Aug-02						526	81	6.49	3.26			
Sep-02						448	79	5.67	2.04			
Oct-02						444	77	5.77	2.56			
Nov-02						345	63	5.48	2.25			
Dec-02						303	56	5.41	2.19			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

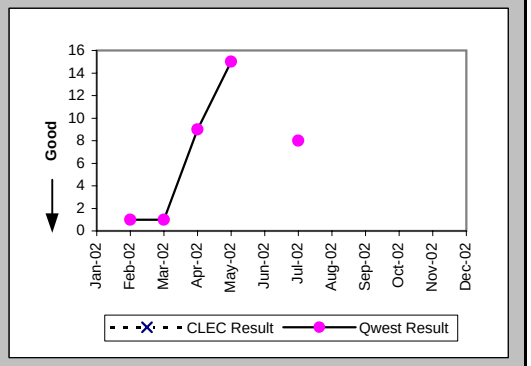
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	11	5.09	4.57			
Feb-02						27	6	4.50	2.43			
Mar-02						69	11	6.27	7.54			
Apr-02						21	4	5.25	4.19			
May-02						28	7	4.00	3.16			
Jun-02						14	4	3.50	1.73			
Jul-02						45	9	5.00	2.96			
Aug-02						65	15	4.33	5.74			
Sep-02						18	6	3.00	2.76			
Oct-02						12	5	2.40	1.95			
Nov-02						11	3	3.67	4.62			
Dec-02						6	5	1.20	0.45			



Checklist #14 - Resale - Qwest DSL Installation

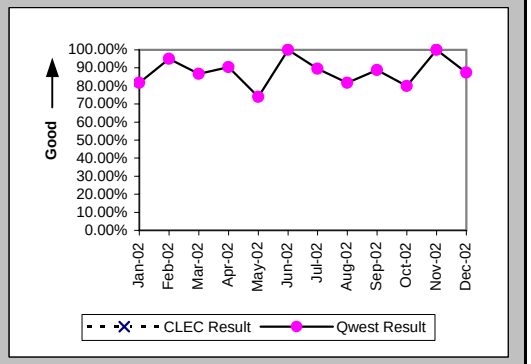
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						1	1	1.00				
Mar-02						1	1	1.00				
Apr-02						9	1	9.00				
May-02						15	1	15.00				
Jun-02												
Jul-02						8	1	8.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



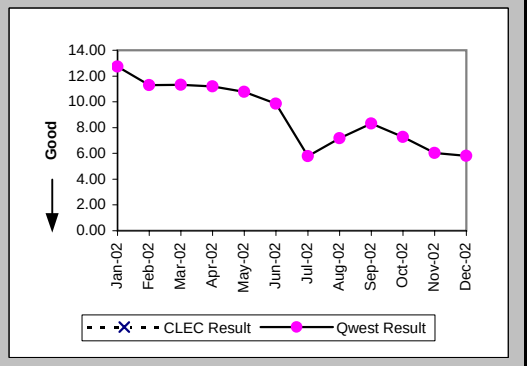
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						9	11	81.82%	38.57%			
Feb-02						19	20	95.00%	21.79%			
Mar-02						13	15	86.67%	33.99%			
Apr-02						19	21	90.48%	29.35%			
May-02						17	23	73.91%	43.91%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						17	19	89.47%	30.69%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						12	15	80.00%	40.00%			
Nov-02						23	23	100.00%	0.00%			
Dec-02						14	16	87.50%	33.07%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

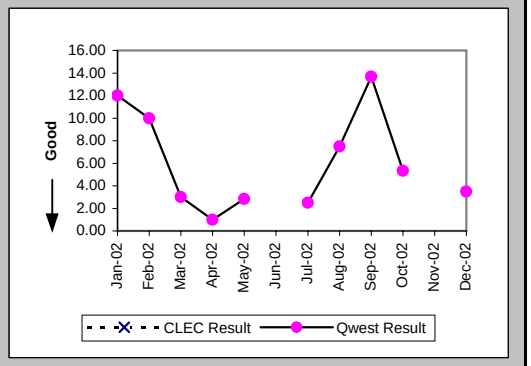
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						140	11	12.73	7.77			
Feb-02						226	20	11.30	2.85			
Mar-02						170	15	11.33	1.54			
Apr-02						235	21	11.19	3.11			
May-02						248	23	10.78	4.19			
Jun-02						207	21	9.86	3.69			
Jul-02						110	19	5.79	1.99			
Aug-02						79	11	7.18	5.72			
Sep-02						158	19	8.32	9.59			
Oct-02						109	15	7.27	3.06			
Nov-02						139	23	6.04	1.58			
Dec-02						93	16	5.81	1.42			



Checklist #14 - Resale - Qwest DSL Installation

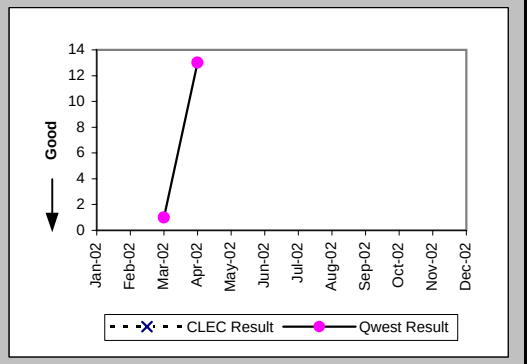
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						24	2	12.00	15.56			
Feb-02						10	1	10.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						17	6	2.83	1.47			
Jun-02												
Jul-02						5	2	2.50	2.12			
Aug-02						15	2	7.50	9.19			
Sep-02						41	3	13.67	20.21			
Oct-02						16	3	5.33	4.04			
Nov-02												
Dec-02						7	2	3.50	0.71			



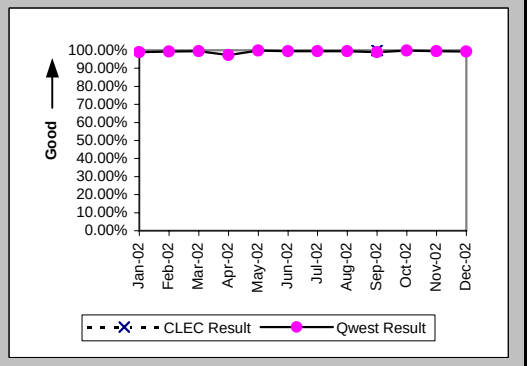
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02						13	1	13.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

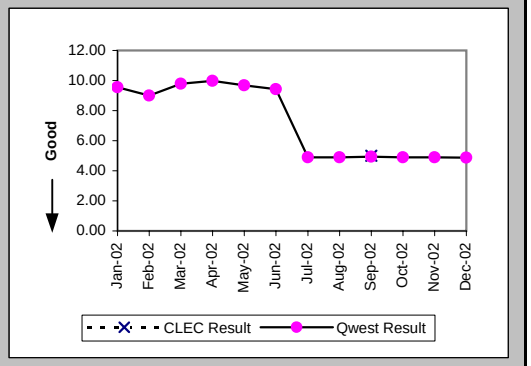
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1637	1654	98.97%	10.09%			
Feb-02						1455	1465	99.32%	8.23%			
Mar-02						1506	1515	99.41%	7.68%			
Apr-02						1657	1703	97.30%	16.21%			
May-02						1543	1545	99.87%	3.60%			
Jun-02						1608	1617	99.44%	7.44%			
Jul-02						2028	2038	99.51%	6.99%			
Aug-02						1472	1480	99.46%	7.33%			
Sep-02	1	1	100.00%	0	0	1258	1271	98.98%	10.06%	-0.1	-1.06	No
Oct-02						1235	1238	99.76%	4.92%			
Nov-02						935	940	99.47%	7.27%			
Dec-02						1272	1280	99.38%	7.88%			



Checklist #14 - Resale - Qwest DSL Installation

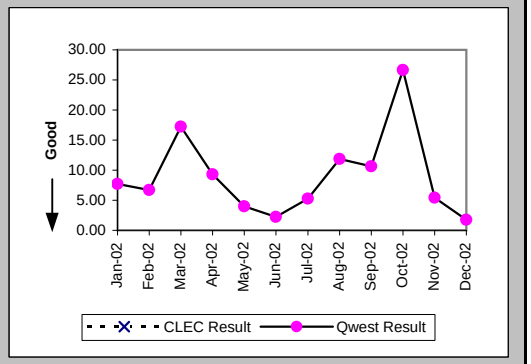
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8644	904	9.56	2.02			
Feb-02						9369	1042	8.99	2.39			
Mar-02						9376	958	9.79	2.10			
Apr-02						11695	1172	9.98	1.94			
May-02						10373	1072	9.68	1.26			
Jun-02						9467	1005	9.42	1.60			
Jul-02						5339	1089	4.90	0.48			
Aug-02						5512	1127	4.89	0.68			
Sep-02	5	1	5.00	0	0	4690	951	4.93	1.63	-1.35	-1.82	No
Oct-02						4630	947	4.89	0.73			
Nov-02						3630	743	4.89	0.94			
Dec-02						3797	778	4.88	0.63			



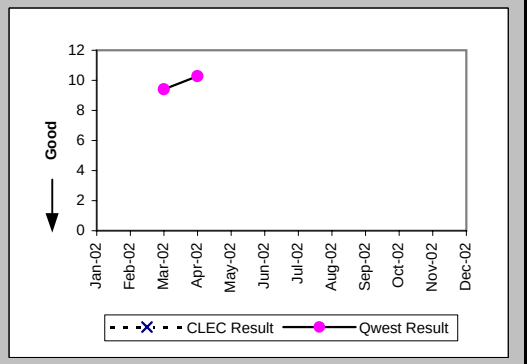
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						131	17	7.71	9.62			
Feb-02						67	10	6.70	6.43			
Mar-02						69	4	17.25	21.99			
Apr-02						65	7	9.29	6.13			
May-02						8	2	4.00	0.00			
Jun-02						20	9	2.22	1.20			
Jul-02						21	4	5.25	3.40			
Aug-02						95	8	11.88	20.31			
Sep-02						85	8	10.62	13.62			
Oct-02						80	3	26.67	38.40			
Nov-02						27	5	5.40	7.06			
Dec-02						14	8	1.75	0.89			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

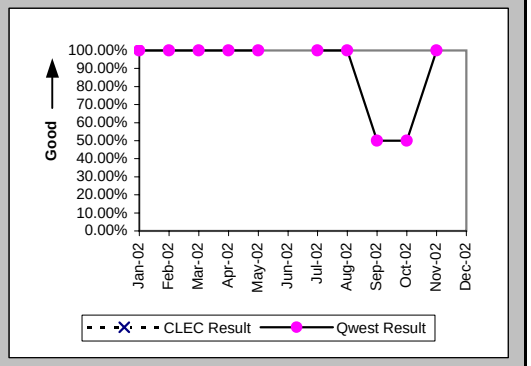
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						47	5	9.40	5.50			
Apr-02						401	39	10.28	3.19			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Qwest DSL Installation

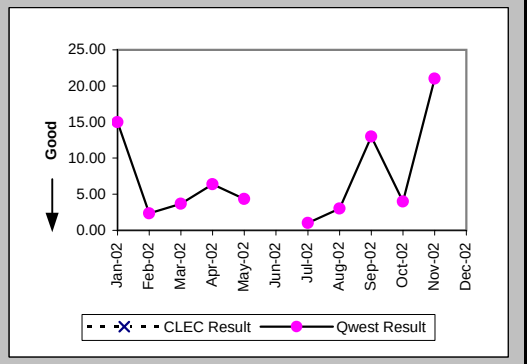
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	2	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	2	50.00%	50.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												



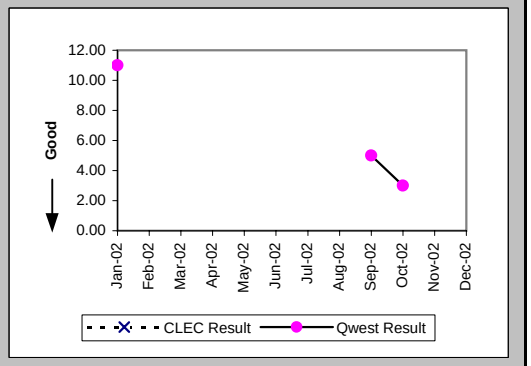
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						45	3	15.00	19.92			
Feb-02						7	3	2.33	1.53			
Mar-02						11	3	3.67	3.21			
Apr-02						32	5	6.40	8.17			
May-02						13	3	4.33	4.51			
Jun-02												
Jul-02						1	1	1.00				
Aug-02						3	1	3.00				
Sep-02						26	2	13.00	12.73			
Oct-02						8	2	4.00	2.83			
Nov-02						21	1	21.00				
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

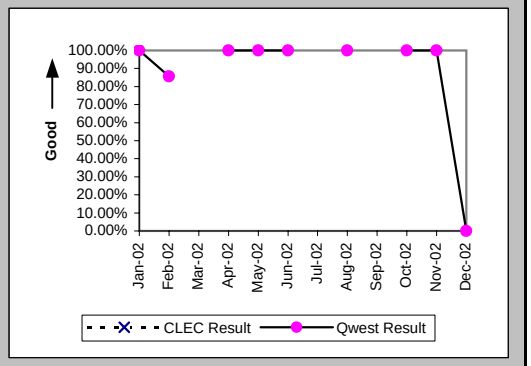
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	1	11.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						5	1	5.00				
Oct-02						3	1	3.00				
Nov-02												
Dec-02												



Checklist #14 - Resale - Qwest DSL Installation

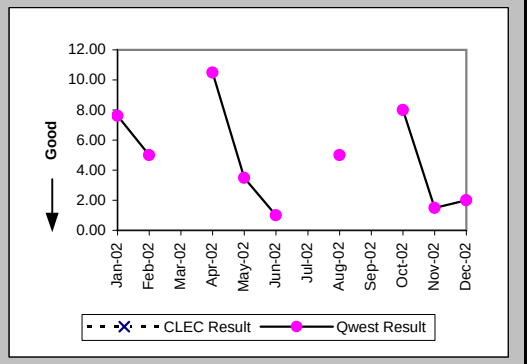
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7	7	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02												
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			



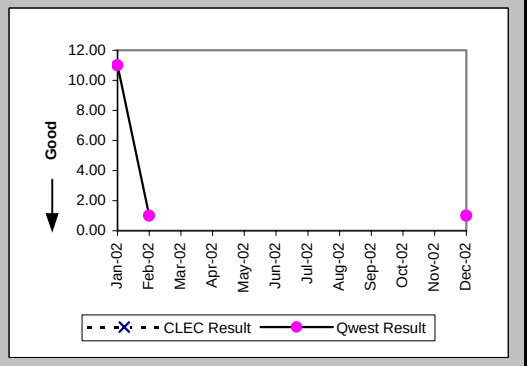
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						61	8	7.62	8.40			
Feb-02						35	7	5.00	2.94			
Mar-02												
Apr-02						42	4	10.50	10.41			
May-02						7	2	3.50	3.54			
Jun-02						1	1	1.00				
Jul-02												
Aug-02						5	1	5.00				
Sep-02												
Oct-02						8	1	8.00				
Nov-02						3	2	1.50	0.71			
Dec-02						2	1	2.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

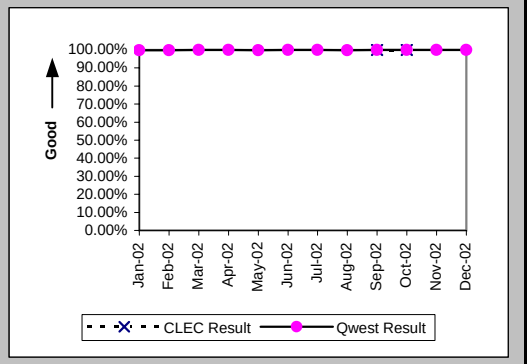
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	1	11.00				
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	1.00				



Checklist #14 - Resale - Qwest DSL Installation

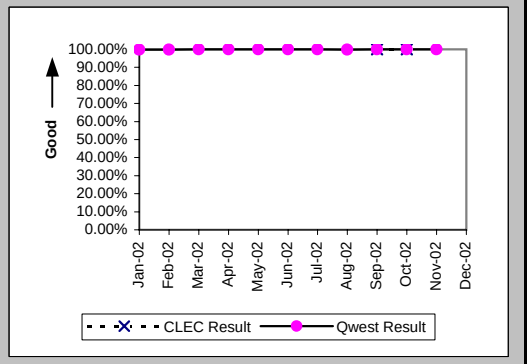
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1732	1734	99.88%	3.39%			
Feb-02						1645	1647	99.88%	3.48%			
Mar-02						1567	1567	100.00%	0.00%			
Apr-02						1697	1698	99.94%	2.43%			
May-02						1729	1731	99.88%	3.40%			
Jun-02						1680	1680	100.00%	0.00%			
Jul-02						1928	1929	99.95%	2.28%			
Aug-02						1860	1864	99.79%	4.63%			
Sep-02	1	1	100.00%	0	0	1472	1473	99.93%	2.60%	-0.03	-1.02	No
Oct-02	1	1	100.00%	0	0	1352	1352	100.00%	N/A	N/A	N/A	
Nov-02						1181	1181	100.00%	0.00%			
Dec-02						1191	1191	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

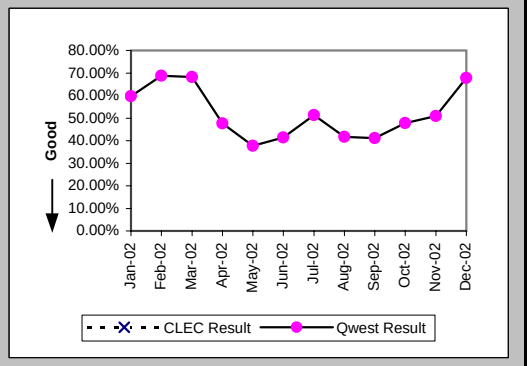
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1732	1734	99.88%	3.39%			
Feb-02						1645	1647	99.88%	3.48%			
Mar-02						1567	1567	100.00%	0.00%			
Apr-02						1697	1698	99.94%	2.43%			
May-02						1730	1731	99.94%	2.40%			
Jun-02						1680	1680	100.00%	0.00%			
Jul-02						1928	1929	99.95%	2.28%			
Aug-02						1860	1864	99.79%	4.63%			
Sep-02	1	1	100.00%	0	0	1473	1473	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	1352	1352	100.00%	N/A	N/A	N/A	
Nov-02						1181	1181	100.00%	0.00%			
Dec-02												



Checklist #14 - Resale - Qwest DSL Repair

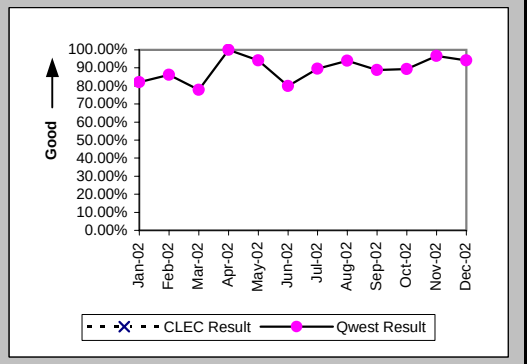
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						74	124	59.68%	49.05%			
Feb-02						99	144	68.75%	46.35%			
Mar-02						88	129	68.22%	46.56%			
Apr-02						31	65	47.69%	49.95%			
May-02						69	183	37.70%	48.46%			
Jun-02						29	70	41.43%	49.26%			
Jul-02						58	113	51.33%	49.98%			
Aug-02						65	156	41.67%	49.30%			
Sep-02						44	107	41.12%	49.21%			
Oct-02						53	111	47.75%	49.95%			
Nov-02						52	102	50.98%	49.99%			
Dec-02						57	84	67.86%	46.70%			



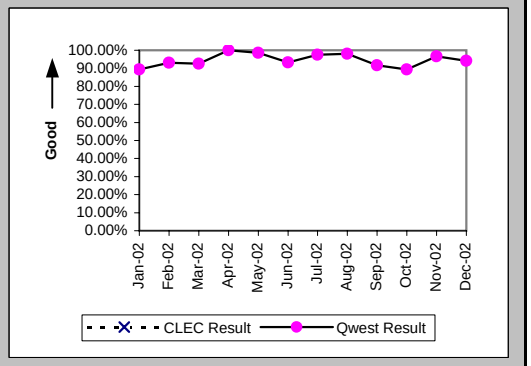
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	28	82.14%	38.30%			
Feb-02						25	29	86.21%	34.48%			
Mar-02						21	27	77.78%	41.57%			
Apr-02						24	24	100.00%	0.00%			
May-02						65	69	94.20%	23.37%			
Jun-02						24	30	80.00%	40.00%			
Jul-02						34	38	89.47%	30.69%			
Aug-02						47	50	94.00%	23.75%			
Sep-02						32	36	88.89%	31.43%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

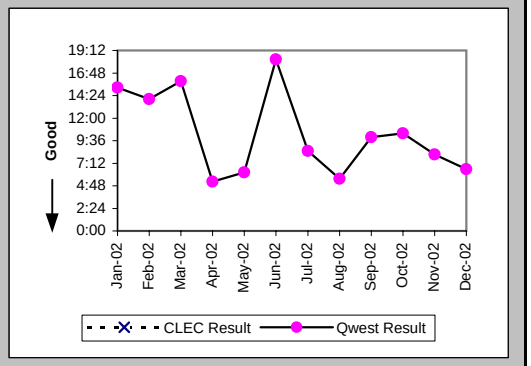
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						25	28	89.29%	30.93%			
Feb-02						27	29	93.10%	25.34%			
Mar-02						25	27	92.59%	26.19%			
Apr-02						24	24	100.00%	0.00%			
May-02						68	69	98.55%	11.95%			
Jun-02						28	30	93.33%	24.94%			
Jul-02						38	39	97.44%	15.81%			
Aug-02						49	50	98.00%	14.00%			
Sep-02						33	36	91.67%	27.64%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			



Checklist #14 - Resale - Qwest DSL Repair

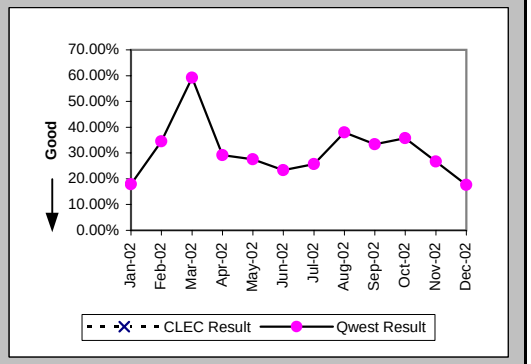
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						427:23	28	15:16	26:14			
Feb-02						406:41	29	14:01	25:42			
Mar-02						429:58	27	15:55	16:18			
Apr-02						125:39	24	5:14	7:13			
May-02						429:49	69	6:14	11:16			
Jun-02						547:11	30	18:14	34:08			
Jul-02						331:59	39	8:31	17:36			
Aug-02						277:38	50	5:33	9:50			
Sep-02						358:49	36	9:58	16:47			
Oct-02						290:58	28	10:24	18:26			
Nov-02						244:07	30	8:08	16:36			
Dec-02						111:59	17	6:35	14:02			



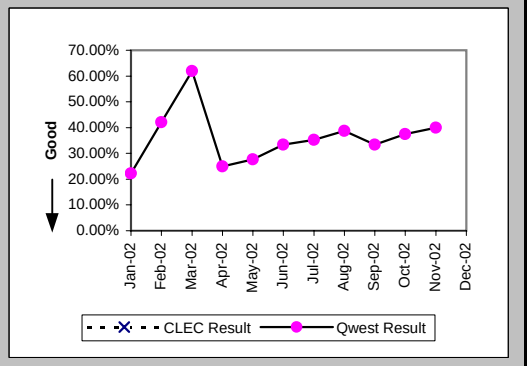
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	28	17.86%	38.30%			
Feb-02						10	29	34.48%	47.53%			
Mar-02						16	27	59.26%	49.14%			
Apr-02						7	24	29.17%	45.45%			
May-02						19	69	27.54%	44.67%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	39	25.64%	43.67%			
Aug-02						19	50	38.00%	48.54%			
Sep-02						12	36	33.33%	47.14%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						8	30	26.67%	44.22%			
Dec-02						3	17	17.65%	38.12%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

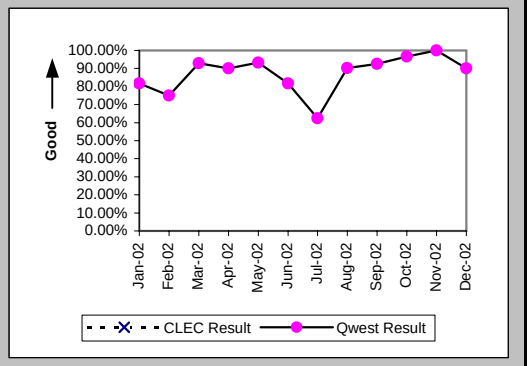
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	18	22.22%	41.57%			
Feb-02						8	19	42.11%	49.37%			
Mar-02						13	21	61.90%	48.56%			
Apr-02						3	12	25.00%	43.30%			
May-02						13	47	27.66%	44.73%			
Jun-02						6	18	33.33%	47.14%			
Jul-02						6	17	35.29%	47.79%			
Aug-02						12	31	38.71%	48.71%			
Sep-02						5	15	33.33%	47.14%			
Oct-02						6	16	37.50%	48.41%			
Nov-02						8	20	40.00%	48.99%			
Dec-02												



Checklist #14 - Resale - Qwest DSL Repair

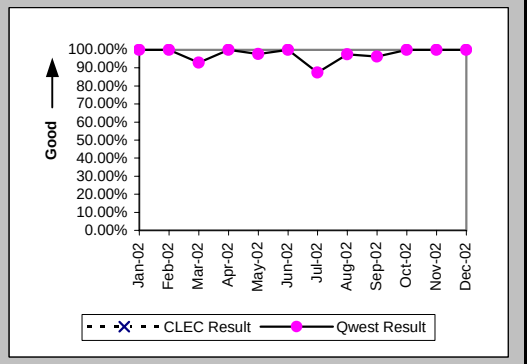
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						18	22	81.82%	38.57%			
Feb-02						12	16	75.00%	43.30%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						9	10	90.00%	30.00%			
May-02						42	45	93.33%	24.94%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	16	62.50%	48.41%			
Aug-02						37	41	90.24%	29.67%			
Sep-02						25	27	92.59%	26.19%			
Oct-02						29	30	96.67%	17.95%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						9	10	90.00%	30.00%			



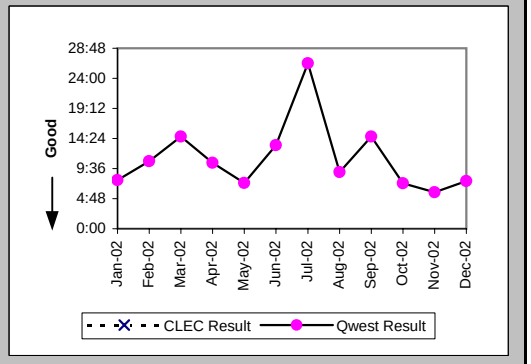
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						22	22	100.00%	0.00%			
Feb-02						16	16	100.00%	0.00%			
Mar-02						13	14	92.86%	25.75%			
Apr-02						10	10	100.00%	0.00%			
May-02						44	45	97.78%	14.74%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						14	16	87.50%	33.07%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						30	30	100.00%	0.00%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

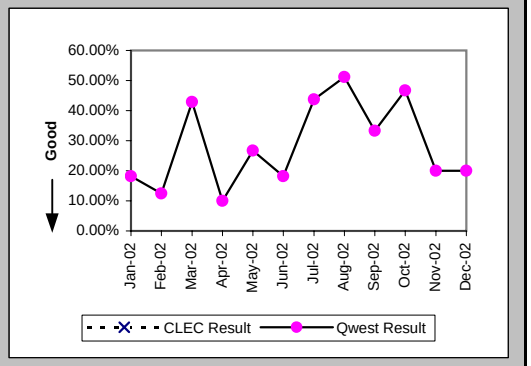
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						170:30	22	7:45	10:52			
Feb-02						172:29	16	10:47	10:48			
Mar-02						206:03	14	14:43	18:36			
Apr-02						105:05	10	10:30	10:35			
May-02						329:15	45	7:19	13:34			
Jun-02						146:33	11	13:19	11:33			
Jul-02						422:48	16	26:25	29:23			
Aug-02						371:17	41	9:03	17:40			
Sep-02						397:14	27	14:43	26:37			
Oct-02						217:51	30	7:16	9:02			
Nov-02						116:36	20	5:50	8:06			
Dec-02						76:17	10	7:38	12:37			



Checklist #14 - Resale - Qwest DSL Repair

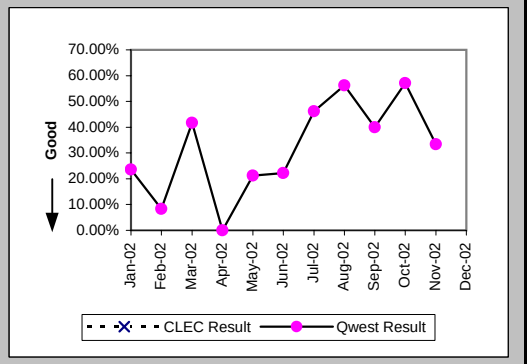
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	22	18.18%	38.57%			
Feb-02						2	16	12.50%	33.07%			
Mar-02						6	14	42.86%	49.49%			
Apr-02						1	10	10.00%	30.00%			
May-02						12	45	26.67%	44.22%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						7	16	43.75%	49.61%			
Aug-02						21	41	51.22%	49.99%			
Sep-02						9	27	33.33%	47.14%			
Oct-02						14	30	46.67%	49.89%			
Nov-02						4	20	20.00%	40.00%			
Dec-02						2	10	20.00%	40.00%			



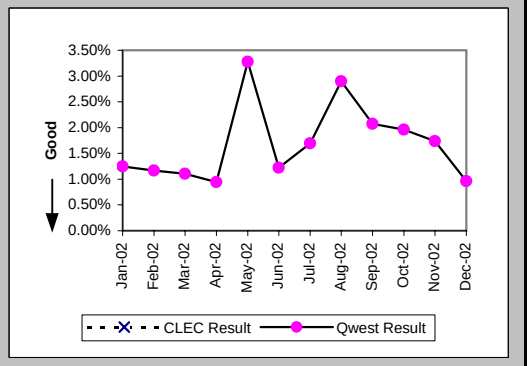
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	17	23.53%	42.42%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						5	12	41.67%	49.30%			
Apr-02						0	6	0.00%	0.00%			
May-02						7	33	21.21%	40.88%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						6	13	46.15%	49.85%			
Aug-02						9	16	56.25%	49.61%			
Sep-02						6	15	40.00%	48.99%			
Oct-02						8	14	57.14%	49.49%			
Nov-02						3	9	33.33%	47.14%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

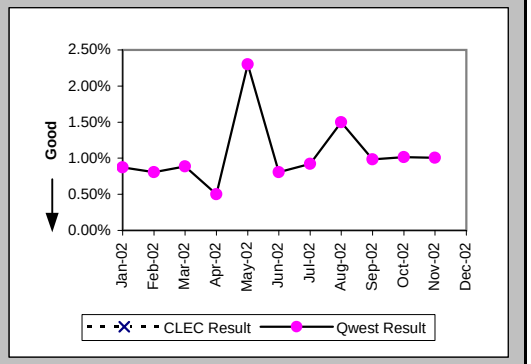
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						50	4010	1.25%	11.10%			
Feb-02						45	3849	1.17%	10.75%			
Mar-02						41	3714	1.10%	10.45%			
Apr-02						34	3603	0.94%	9.67%			
May-02						114	3476	3.28%	17.81%			
Jun-02						41	3355	1.22%	10.99%			
Jul-02						55	3248	1.69%	12.90%			
Aug-02						91	3139	2.90%	16.78%			
Sep-02						63	3043	2.07%	14.24%			
Oct-02						58	2956	1.96%	13.87%			
Nov-02						50	2878	1.74%	13.07%			
Dec-02						27	2816	0.96%	9.74%			



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

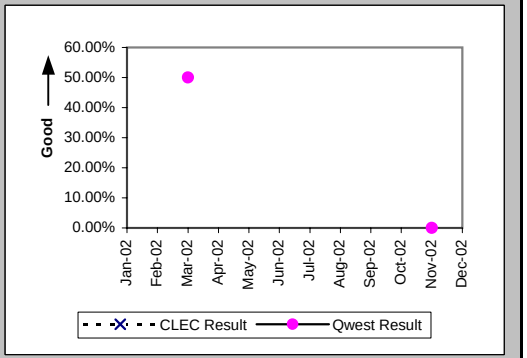
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						35	4010	0.87%	9.30%			
Feb-02						31	3849	0.81%	8.94%			
Mar-02						33	3714	0.89%	9.38%			
Apr-02						18	3603	0.50%	7.05%			
May-02						80	3476	2.30%	15.00%			
Jun-02						27	3355	0.80%	8.93%			
Jul-02						30	3248	0.92%	9.57%			
Aug-02						47	3139	1.50%	12.14%			
Sep-02						30	3043	0.99%	9.88%			
Oct-02						30	2956	1.01%	10.02%			
Nov-02						29	2878	1.01%	9.99%			
Dec-02												



Checklist #14 - Resale - Primary ISDN Installation

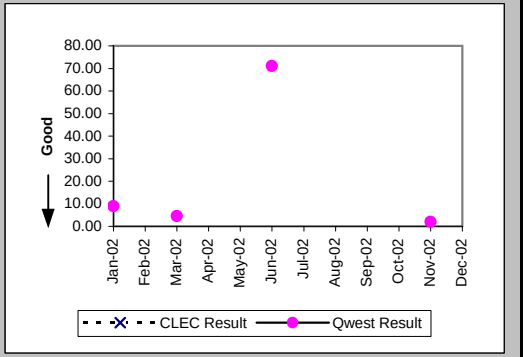
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						0	1	0.00%	0.00%			
Dec-02												



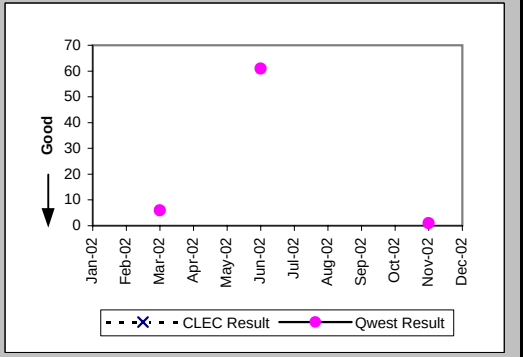
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						9	1	9.00				
Feb-02												
Mar-02						9	2	4.50	4.95			
Apr-02												
May-02												
Jun-02						71	1	71.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						2	1	2.00				
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

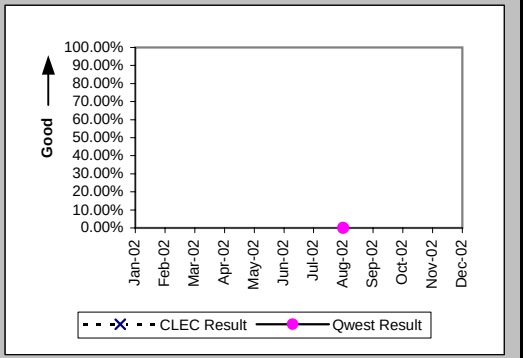
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02												
Jun-02						61	1	61.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												



Checklist #14 - Resale - Primary ISDN Installation

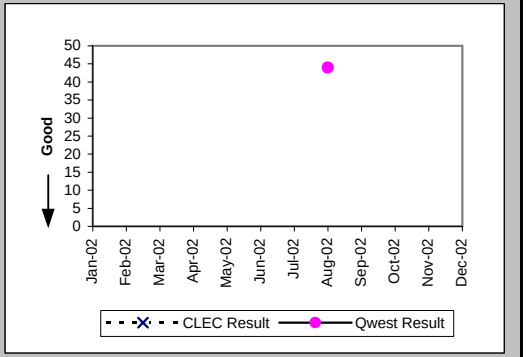
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02												
Nov-02												
Dec-02												



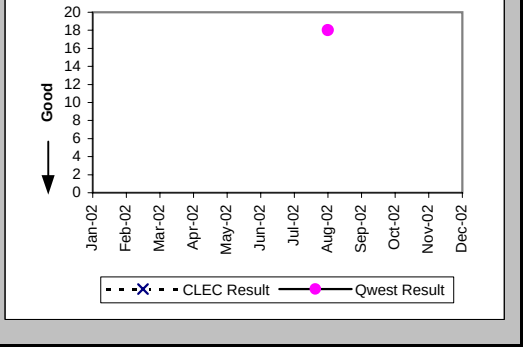
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						44	1	44.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

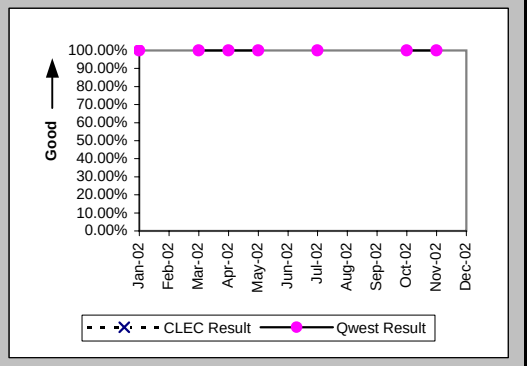
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						18	1	18.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Primary ISDN Installation

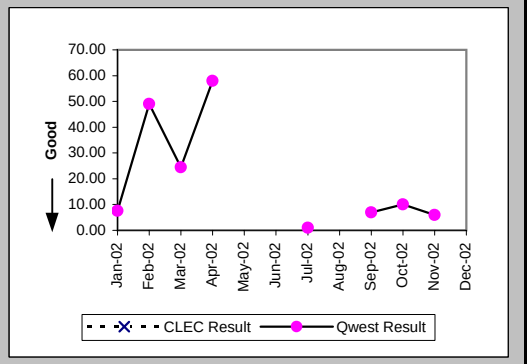
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	4	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												



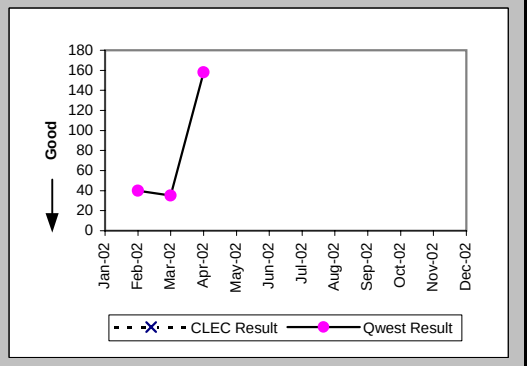
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						38	5	7.60	1.82			
Feb-02						49	1	49.00				
Mar-02						49	2	24.50	28.99			
Apr-02						174	3	58.00	98.73			
May-02												
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						7	1	7.00				
Oct-02						10	1	10.00				
Nov-02						6	1	6.00				
Dec-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

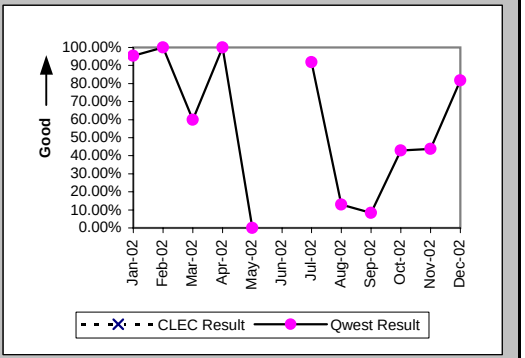
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						40	1	40.00				
Mar-02						35	1	35.00				
Apr-02						158	1	158.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - Primary ISDN Installation

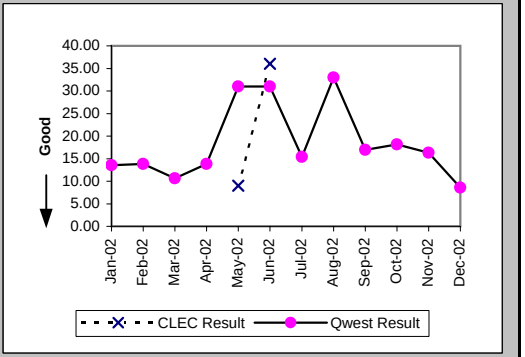
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						21	22	95.45%	20.83%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	5	60.00%	48.99%			
Apr-02						4	4	100.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02						56	61	91.80%	27.43%			
Aug-02						4	31	12.90%	33.52%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						3	7	42.86%	49.49%			
Nov-02						7	16	43.75%	49.61%			
Dec-02						9	11	81.82%	38.57%			



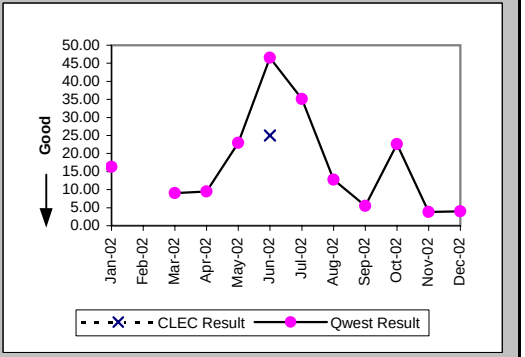
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						406	30	13.53	6.68			
Feb-02						83	6	13.83	4.92			
Mar-02						160	15	10.67	5.37			
Apr-02						360	26	13.85	5.22			
May-02	9	1	9.00	0	0	31	1	31.00				
Jun-02	36	1	36.00	0	0	186	6	31.00	30.05	0.16	-0.9	No
Jul-02						617	40	15.42	20.51			
Aug-02						990	30	33.00	21.75			
Sep-02						203	12	16.92	8.28			
Oct-02						345	19	18.16	12.03			
Nov-02						326	20	16.30	16.04			
Dec-02						77	9	8.56	5.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

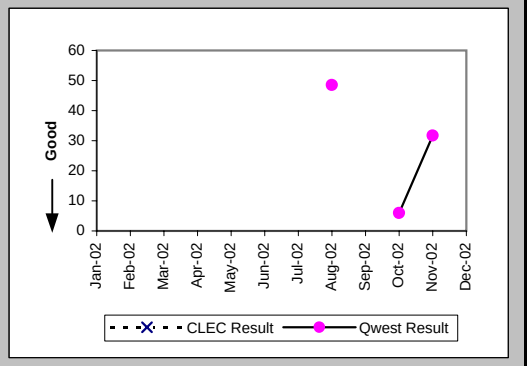
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						49	3	16.33	16.17			
Feb-02												
Mar-02						18	2	9.00	1.41			
Apr-02						19	2	9.50	7.78			
May-02						23	1	23.00				
Jun-02	25	1	25.00	0	0	93	2	46.50	43.13	-0.41	-1.25	No
Jul-02						386	11	35.09	20.35			
Aug-02						307	24	12.79	17.02			
Sep-02						72	13	5.54	3.91			
Oct-02						113	5	22.60	16.85			
Nov-02						23	6	3.83	1.72			
Dec-02						8	2	4.00	0.00			



Checklist #14 - Resale - Primary ISDN Installation

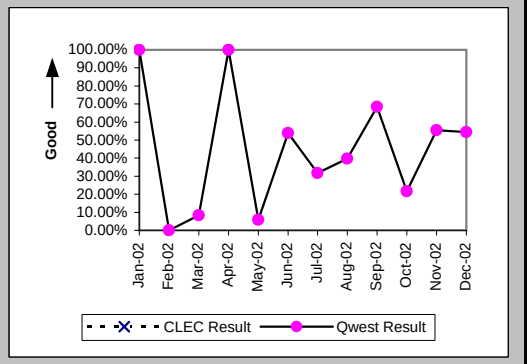
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						388	8	48.50	1.60			
Sep-02												
Oct-02						6	1	6.00				
Nov-02						127	4	31.75	21.12			
Dec-02												



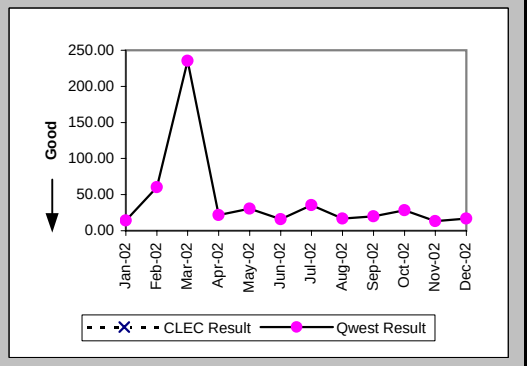
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	5	100.00%	0.00%			
Feb-02						0	46	0.00%	0.00%			
Mar-02						5	60	8.33%	27.64%			
Apr-02						1	1	100.00%	0.00%			
May-02						3	52	5.77%	23.32%			
Jun-02						7	13	53.85%	49.85%			
Jul-02						41	129	31.78%	46.56%			
Aug-02						37	93	39.78%	48.95%			
Sep-02						50	73	68.49%	46.45%			
Oct-02						11	51	21.57%	41.13%			
Nov-02						56	101	55.45%	49.70%			
Dec-02						25	46	54.35%	49.81%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

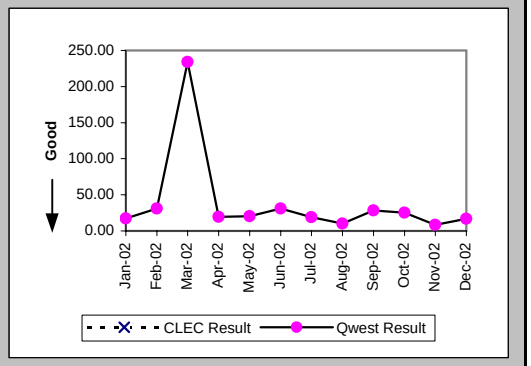
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						683	48	14.23	9.74			
Feb-02						2829	47	60.19	1.57			
Mar-02						14353	61	235.30	141.03			
Apr-02						87	4	21.75	7.37			
May-02						2217	72	30.79	20.93			
Jun-02						720	45	16.00	13.68			
Jul-02						4725	133	35.53	32.49			
Aug-02						1255	74	16.96	13.67			
Sep-02						1528	76	20.11	30.56			
Oct-02						1496	53	28.23	21.44			
Nov-02						1094	82	13.34	6.82			
Dec-02						937	55	17.04	11.15			



Checklist #14 - Resale - Primary ISDN Installation

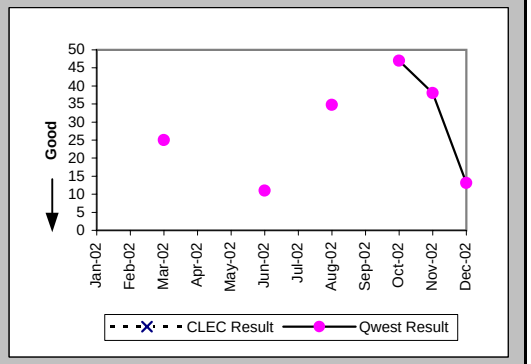
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						224	13	17.23	7.17			
Feb-02						1464	47	31.15	4.29			
Mar-02						12634	54	233.96	110.60			
Apr-02						39	2	19.50	0.71			
May-02						1071	52	20.60	14.18			
Jun-02						218	7	31.14	19.57			
Jul-02						1841	97	18.98	12.47			
Aug-02						563	55	10.24	10.24			
Sep-02						968	34	28.47	38.16			
Oct-02						964	38	25.37	19.42			
Nov-02						389	46	8.46	7.42			
Dec-02						302	18	16.78	11.80			



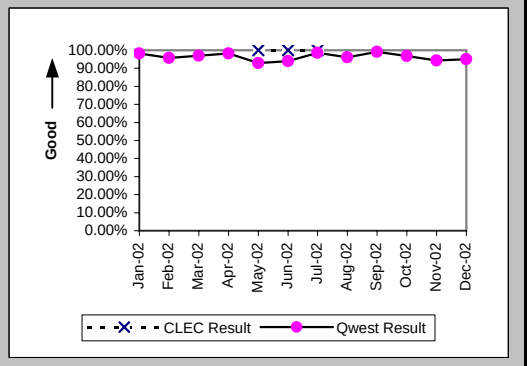
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						25	1	25.00				
Apr-02												
May-02												
Jun-02						11	1	11.00				
Jul-02												
Aug-02						139	4	34.75	33.38			
Sep-02												
Oct-02						282	6	47.00	0.00			
Nov-02						38	1	38.00				
Dec-02						105	8	13.12	9.25			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

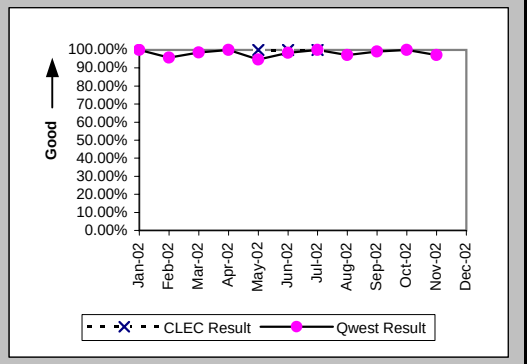
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	56	98.21%	13.24%			
Feb-02						67	70	95.71%	20.25%			
Mar-02						65	67	97.01%	17.02%			
Apr-02						58	59	98.31%	12.91%			
May-02	1	1	100.00%	0	0	53	57	92.98%	25.54%	-0.27	-1.17	No
Jun-02	1	1	100.00%	0	0	62	66	93.94%	23.86%	-0.25	-1.15	No
Jul-02	1	1	100.00%	0	0	136	138	98.55%	11.95%	-0.12	-1.07	No
Aug-02						172	179	96.09%	19.38%			
Sep-02						119	120	99.17%	9.09%			
Oct-02						92	95	96.84%	17.49%			
Nov-02						101	107	94.39%	23.01%			
Dec-02						94	99	94.95%	21.90%			



Checklist #14 - Resale - Primary ISDN Installation

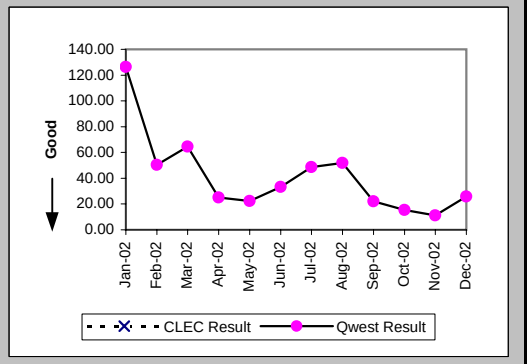
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	56	100.00%	0.00%			
Feb-02						67	70	95.71%	20.25%			
Mar-02						66	67	98.51%	12.13%			
Apr-02						59	59	100.00%	0.00%			
May-02	1	1	100.00%	0	0	54	57	94.74%	22.33%	-0.23	-1.14	No
Jun-02	1	1	100.00%	0	0	65	66	98.48%	12.22%	-0.12	-1.07	No
Jul-02	1	1	100.00%	0	0	138	138	100.00%	N/A	N/A	N/A	
Aug-02						174	179	97.21%	16.48%			
Sep-02						119	120	99.17%	9.09%			
Oct-02						95	95	100.00%	0.00%			
Nov-02						104	107	97.20%	16.51%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

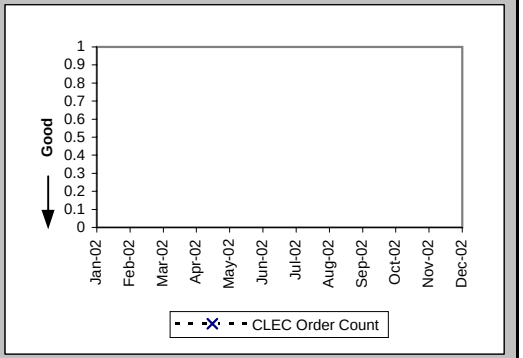
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1644	13	126.46	109.60			
Feb-02						757	15	50.47	57.51			
Mar-02						1032	16	64.50	60.20			
Apr-02						1858	74	25.11	42.80			
May-02						2175	97	22.42	40.65			
Jun-02						3034	91	33.34	34.18			
Jul-02						3058	63	48.54	47.95			
Aug-02						3011	58	51.91	56.91			
Sep-02						909	41	22.17	19.54			
Oct-02						372	24	15.50	24.90			
Nov-02						166	15	11.07	33.02			
Dec-02						232	9	25.78	47.22			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

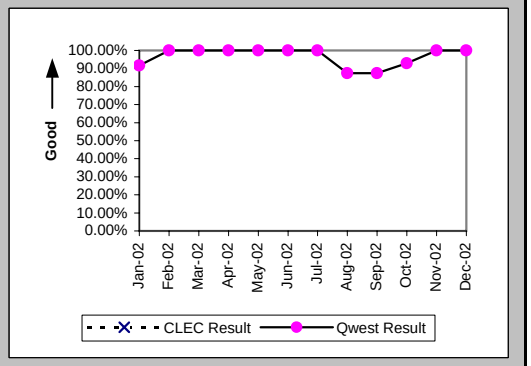
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Primary ISDN Repair

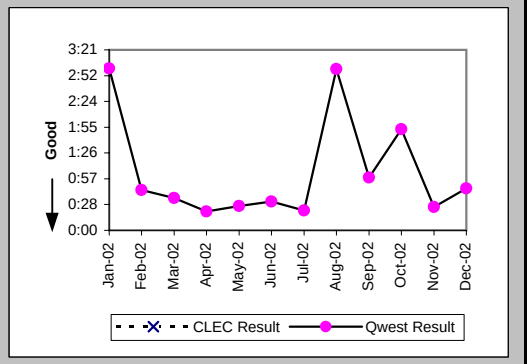
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	12	91.67%	27.64%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02						7	8	87.50%	33.07%			
Oct-02						13	14	92.86%	25.75%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						9	9	100.00%	0.00%			



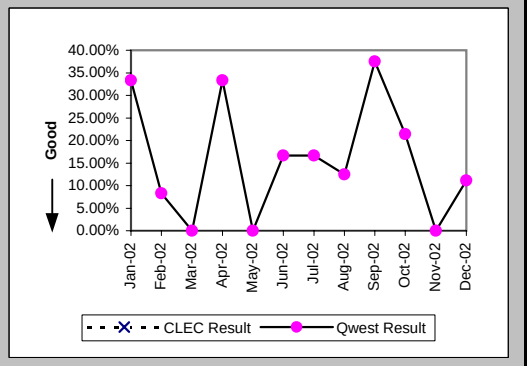
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						36:17	12	3:01	6:25			
Feb-02						9:03	12	0:45	1:06			
Mar-02						2:25	4	0:36	0:30			
Apr-02						4:10	12	0:21	0:30			
May-02						2:39	6	0:27	0:21			
Jun-02						3:09	6	0:32	0:30			
Jul-02						2:09	6	0:22	0:16			
Aug-02						24:03	8	3:00	6:01			
Sep-02						7:55	8	0:59	1:38			
Oct-02						26:23	14	1:53	4:56			
Nov-02						2:35	6	0:26	0:24			
Dec-02						7:02	9	0:47	0:48			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

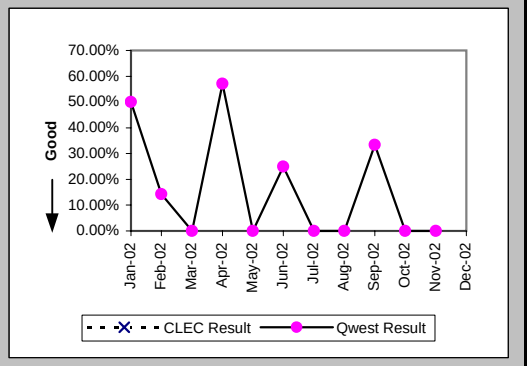
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						4	12	33.33%	47.14%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						4	12	33.33%	47.14%			
May-02						0	6	0.00%	0.00%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	8	12.50%	33.07%			
Sep-02						3	8	37.50%	48.41%			
Oct-02						3	14	21.43%	41.03%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						1	9	11.11%	31.43%			



Checklist #14 - Resale - Primary ISDN Repair

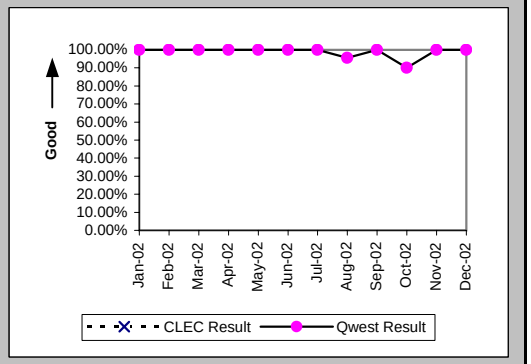
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	6	50.00%	50.00%			
Feb-02						1	7	14.29%	34.99%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						4	7	57.14%	49.49%			
May-02						0	3	0.00%	0.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02						0	2	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02												



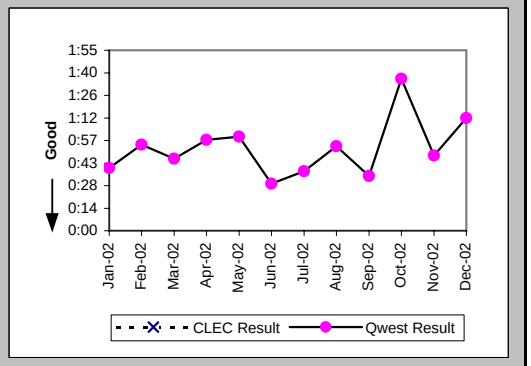
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	11	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						22	23	95.65%	20.39%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						9	10	90.00%	30.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						5	5	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

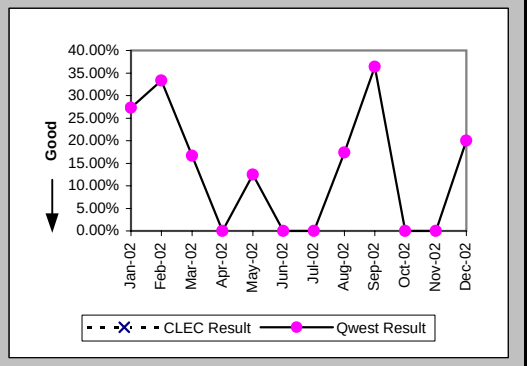
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7:16	11	0:40	0:34			
Feb-02						8:17	9	0:55	1:05			
Mar-02						4:37	6	0:46	0:36			
Apr-02						7:47	8	0:58	0:37			
May-02						15:58	16	1:00	1:01			
Jun-02						6:31	13	0:30	0:29			
Jul-02						6:17	10	0:38	0:48			
Aug-02						20:40	23	0:54	1:47			
Sep-02						6:20	11	0:35	0:37			
Oct-02						16:08	10	1:37	3:22			
Nov-02						7:14	9	0:48	0:43			
Dec-02						6:02	5	1:12	1:29			



Checklist #14 - Resale - Primary ISDN Repair

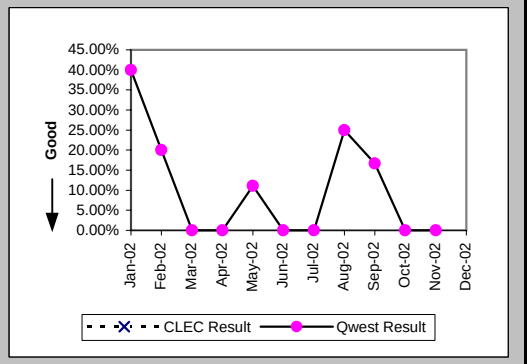
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	11	27.27%	44.54%			
Feb-02						3	9	33.33%	47.14%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						0	8	0.00%	0.00%			
May-02						2	16	12.50%	33.07%			
Jun-02						0	13	0.00%	0.00%			
Jul-02						0	10	0.00%	0.00%			
Aug-02						4	23	17.39%	37.90%			
Sep-02						4	11	36.36%	48.10%			
Oct-02						0	10	0.00%	0.00%			
Nov-02						0	9	0.00%	0.00%			
Dec-02						1	5	20.00%	40.00%			



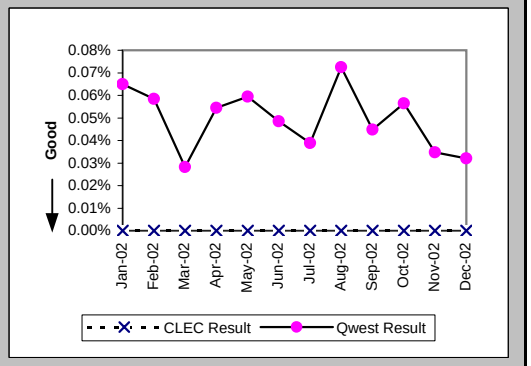
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	5	40.00%	48.99%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						1	9	11.11%	31.43%			
Jun-02						0	5	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						4	16	25.00%	43.30%			
Sep-02						1	6	16.67%	37.27%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

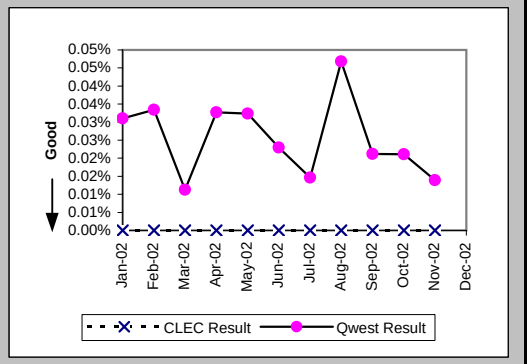
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	26	0.00%	0	0	23	35462	0.06%	2.55%	-0.13	-1.08	No
Feb-02	0	39	0.00%	0	0	21	35967	0.06%	2.42%	-0.15	-1.09	No
Mar-02	0	39	0.00%	0	0	10	35485	0.03%	1.68%	-0.1	-1.06	No
Apr-02	0	39	0.00%	0	0	20	36753	0.05%	2.33%	-0.15	-1.09	No
May-02	0	63	0.00%	0	0	22	37032	0.06%	2.44%	-0.19	-1.12	No
Jun-02	0	87	0.00%	0	0	19	39142	0.05%	2.20%	-0.21	-1.12	No
Jul-02	0	87	0.00%	0	0	16	41145	0.04%	1.97%	-0.18	-1.11	No
Aug-02	0	87	0.00%	0	0	31	42747	0.07%	2.69%	-0.25	-1.15	No
Sep-02	0	87	0.00%	0	0	19	42382	0.04%	2.12%	-0.2	-1.12	No
Oct-02	0	111	0.00%	0	0	24	42582	0.06%	2.37%	-0.25	-1.15	No
Nov-02	0	111	0.00%	0	0	15	43191	0.03%	1.86%	-0.2	-1.12	No
Dec-02	0	111	0.00%	0	0	14	43654	0.03%	1.79%	-0.19	-1.11	No



Checklist #14 - Resale - Primary ISDN Repair

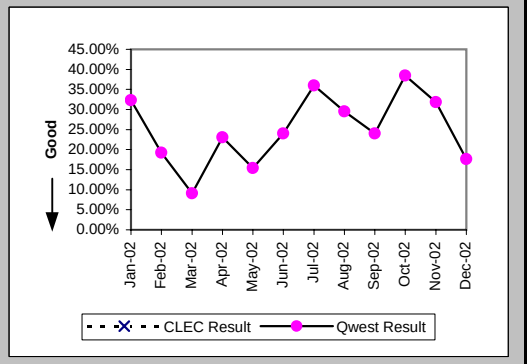
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	26	0.00%	0	0	11	35462	0.03%	1.76%	-0.09	-1.05	No
Feb-02	0	39	0.00%	0	0	12	35967	0.03%	1.83%	-0.11	-1.07	No
Mar-02	0	39	0.00%	0	0	4	35485	0.01%	1.06%	-0.07	-1.04	No
Apr-02	0	39	0.00%	0	0	12	36753	0.03%	1.81%	-0.11	-1.07	No
May-02	0	63	0.00%	0	0	12	37032	0.03%	1.80%	-0.14	-1.09	No
Jun-02	0	87	0.00%	0	0	9	39142	0.02%	1.52%	-0.14	-1.09	No
Jul-02	0	87	0.00%	0	0	6	41145	0.01%	1.21%	-0.11	-1.07	No
Aug-02	0	87	0.00%	0	0	20	42747	0.05%	2.16%	-0.2	-1.12	No
Sep-02	0	87	0.00%	0	0	9	42382	0.02%	1.46%	-0.14	-1.08	No
Oct-02	0	111	0.00%	0	0	9	42582	0.02%	1.45%	-0.15	-1.09	No
Nov-02	0	111	0.00%	0	0	6	43191	0.01%	1.18%	-0.12	-1.08	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

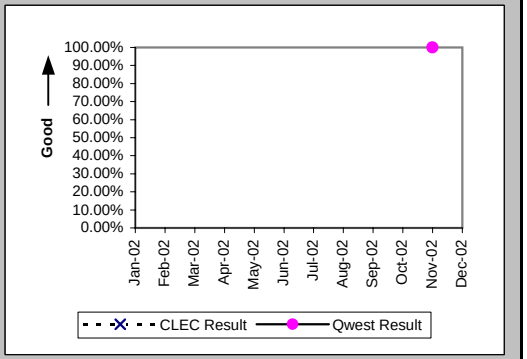
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						11	34	32.35%	46.78%			
Feb-02						5	26	19.23%	39.41%			
Mar-02						1	11	9.09%	28.75%			
Apr-02						6	26	23.08%	42.13%			
May-02						4	26	15.38%	36.08%			
Jun-02						6	25	24.00%	42.71%			
Jul-02						9	25	36.00%	48.00%			
Aug-02						13	44	29.55%	45.62%			
Sep-02						6	25	24.00%	42.71%			
Oct-02						15	39	38.46%	48.65%			
Nov-02						7	22	31.82%	46.58%			
Dec-02						3	17	17.65%	38.12%			



Checklist #14 - Resale - DS0 Installation

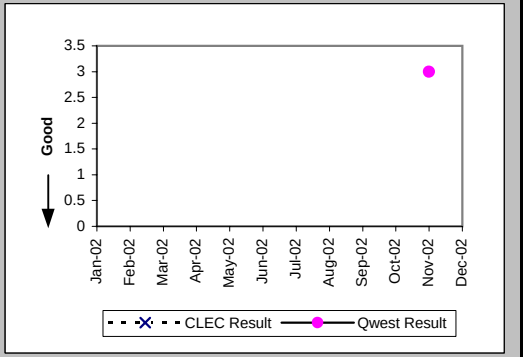
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												



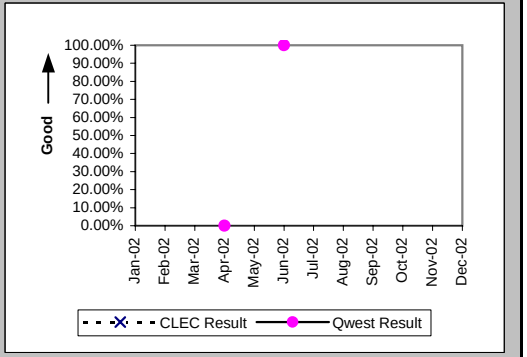
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						3	1	3.00				
Dec-02												



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

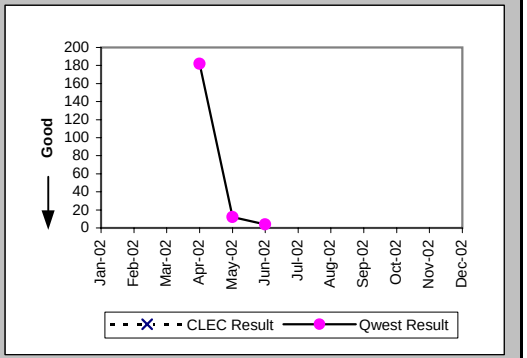
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - DS0 Installation

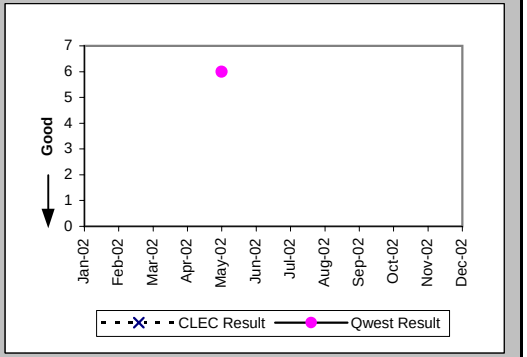
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02						182	1	182.00				
May-02						12	1	12.00				
Jun-02						4	1	4.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



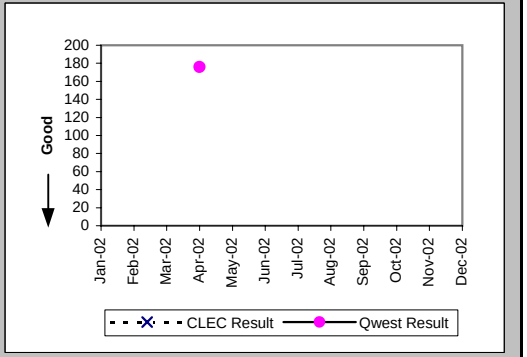
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						6	1	6.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

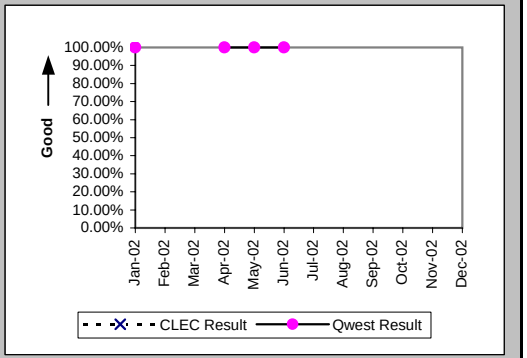
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02						176	1	176.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - DS0 Installation

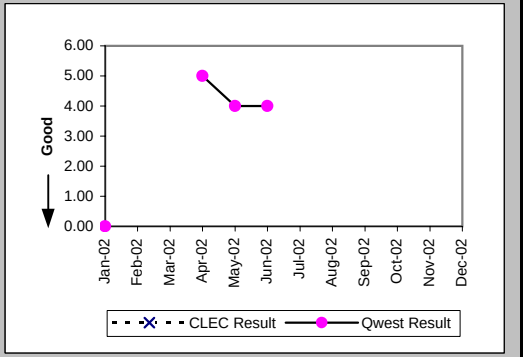
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



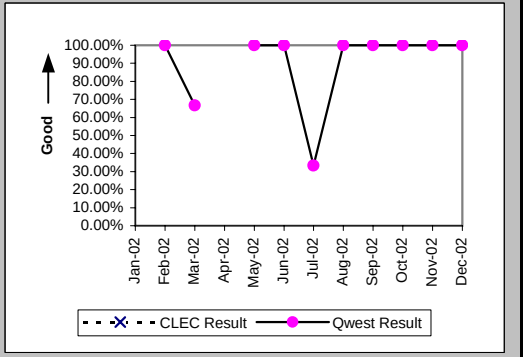
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	1	0.00				
Feb-02												
Mar-02												
Apr-02						5	1	5.00				
May-02						8	2	4.00	0.00			
Jun-02						4	1	4.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

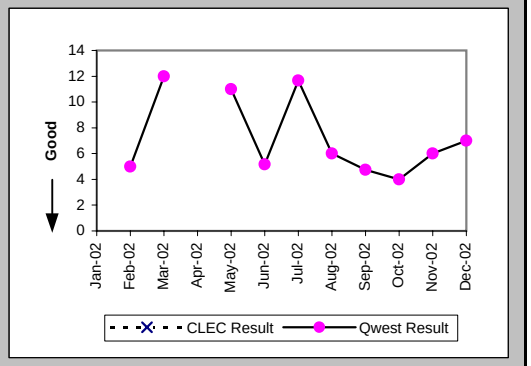
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

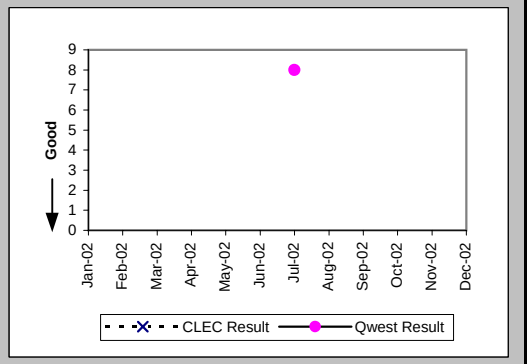
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						15	3	5.00	0.00			
Mar-02						36	3	12.00	10.44			
Apr-02												
May-02						11	1	11.00				
Jun-02						31	6	5.17	0.41			
Jul-02						35	3	11.67	2.31			
Aug-02						18	3	6.00	1.00			
Sep-02						19	4	4.75	0.50			
Oct-02						4	1	4.00				
Nov-02						6	1	6.00				
Dec-02						7	1	7.00				



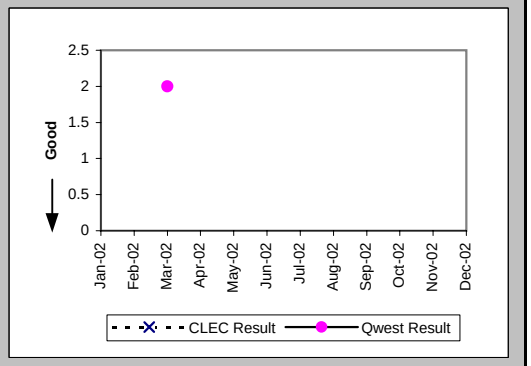
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						16	2	8.00	0.00			
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

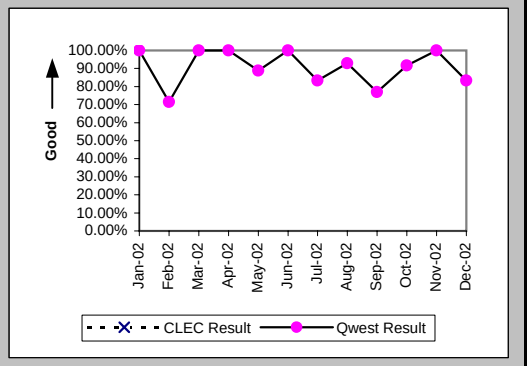
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02						2	1	2.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												



Checklist #14 - Resale - DS0 Installation

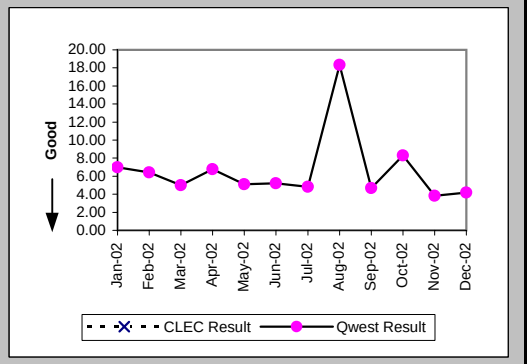
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						5	7	71.43%	45.18%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						16	18	88.89%	31.43%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						10	12	83.33%	37.27%			
Aug-02						13	14	92.86%	25.75%			
Sep-02						10	13	76.92%	42.13%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						11	11	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			



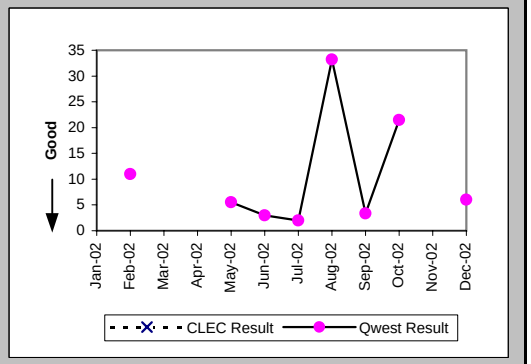
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						35	5	7.00	5.52			
Feb-02						45	7	6.43	3.99			
Mar-02						20	4	5.00	2.71			
Apr-02						115	17	6.76	0.97			
May-02						92	18	5.11	2.49			
Jun-02						52	10	5.20	1.62			
Jul-02						58	12	4.83	1.19			
Aug-02						422	23	18.35	20.11			
Sep-02						61	13	4.69	2.59			
Oct-02						116	14	8.29	13.09			
Nov-02						42	11	3.82	1.83			
Dec-02						21	5	4.20	1.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

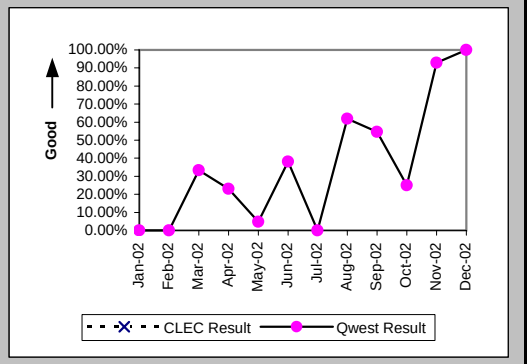
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						22	2	11.00	8.49			
Mar-02												
Apr-02												
May-02						11	2	5.50	2.12			
Jun-02						3	1	3.00				
Jul-02						4	2	2.00	0.00			
Aug-02						299	9	33.22	17.43			
Sep-02						10	3	3.33	2.31			
Oct-02						43	2	21.50	28.99			
Nov-02												
Dec-02						6	1	6.00				



Checklist #14 - Resale - DS0 Installation

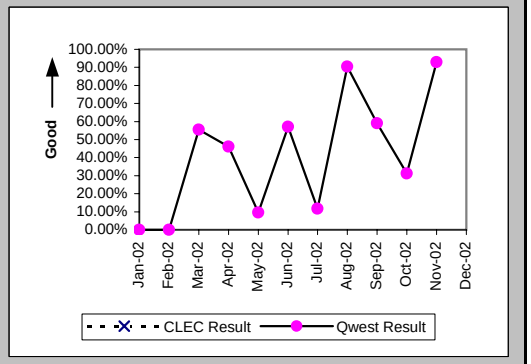
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	6	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						3	9	33.33%	47.14%			
Apr-02						3	13	23.08%	42.13%			
May-02						1	21	4.76%	21.30%			
Jun-02						8	21	38.10%	48.56%			
Jul-02						0	17	0.00%	0.00%			
Aug-02						13	21	61.90%	48.56%			
Sep-02						12	22	54.55%	49.79%			
Oct-02						4	16	25.00%	43.30%			
Nov-02						13	14	92.86%	25.75%			
Dec-02						10	10	100.00%	0.00%			



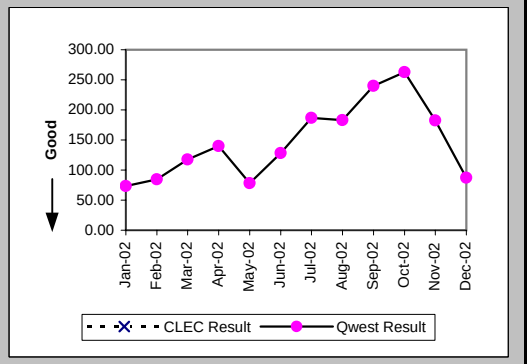
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						0	6	0.00%	0.00%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						5	9	55.56%	49.69%			
Apr-02						6	13	46.15%	49.85%			
May-02						2	21	9.52%	29.35%			
Jun-02						12	21	57.14%	49.49%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						19	21	90.48%	29.35%			
Sep-02						13	22	59.09%	49.17%			
Oct-02						5	16	31.25%	46.35%			
Nov-02						13	14	92.86%	25.75%			
Dec-02												



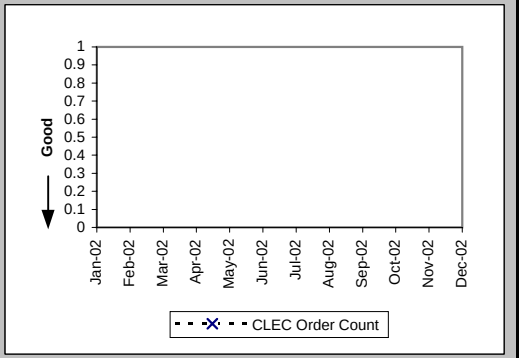
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						512	7	73.14	39.43			
Feb-02						593	7	84.71	49.67			
Mar-02						706	6	117.67	41.97			
Apr-02						838	6	139.67	41.97			
May-02						1173	15	78.20	75.33			
Jun-02						1156	9	128.44	88.17			
Jul-02						1306	7	186.57	59.27			
Aug-02						1465	8	183.12	90.51			
Sep-02						719	3	239.67	100.16			
Oct-02						788	3	262.67	100.16			
Nov-02						365	2	182.50	248.19			
Dec-02						436	5	87.20	163.44			



Checklist #14 - Resale - DS0 Installation

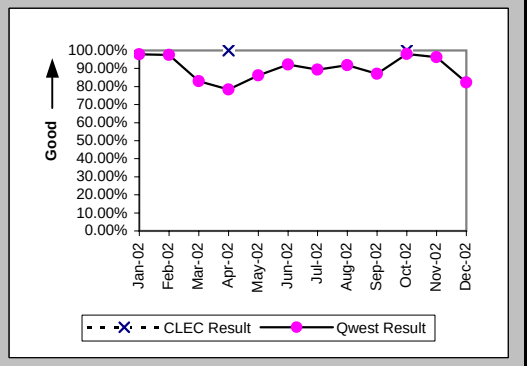
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - DS0 Repair

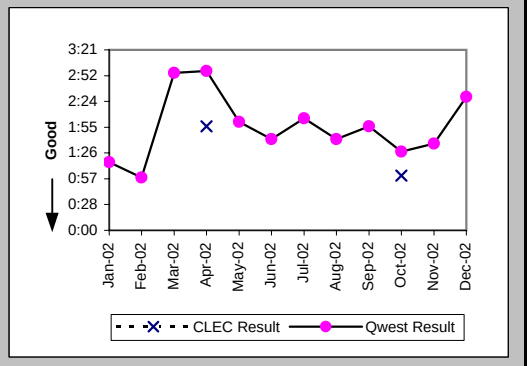
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						94	96	97.92%	14.28%			
Feb-02						40	41	97.56%	15.43%			
Mar-02						39	47	82.98%	37.58%			
Apr-02	4	4	100.00%	0	0	65	83	78.31%	41.21%	-1.03	-1.62	No
May-02						56	65	86.15%	34.54%			
Jun-02						106	115	92.17%	26.86%			
Jul-02						76	85	89.41%	30.77%			
Aug-02						112	122	91.80%	27.43%			
Sep-02						47	54	87.04%	33.59%			
Oct-02	3	3	100.00%	0	0	49	50	98.00%	14.00%	-0.24	-1.15	No
Nov-02						26	27	96.30%	18.89%			
Dec-02						28	34	82.35%	38.12%			



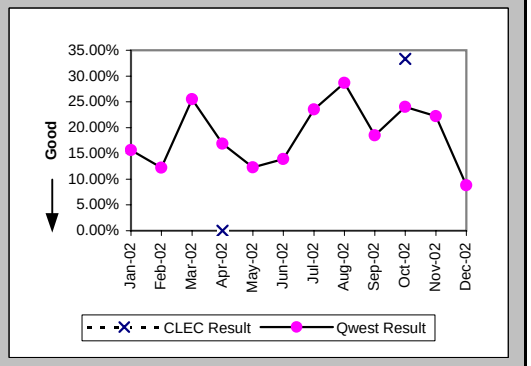
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						121:03	96	1:16	1:17			
Feb-02						40:07	41	0:59	1:05			
Mar-02						138:10	47	2:56	5:48			
Apr-02	7:44	4	1:56	0	0	246:09	83	2:58	4:22	-0.46	-1.28	No
May-02						131:08	65	2:01	2:38			
Jun-02						195:47	115	1:42	2:27			
Jul-02						177:41	85	2:05	3:14			
Aug-02						208:09	122	1:42	2:37			
Sep-02						104:37	54	1:56	2:56			
Oct-02	3:02	3	1:01	0	0	72:58	50	1:28	1:05	-0.7	-1.42	No
Nov-02						43:38	27	1:37	1:17			
Dec-02						84:22	34	2:29	4:12			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

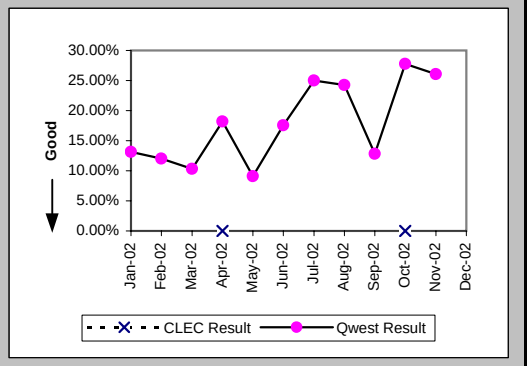
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						15	96	15.63%	36.31%			
Feb-02						5	41	12.20%	32.72%			
Mar-02						12	47	25.53%	43.60%			
Apr-02	0	4	0.00%	0	0	14	83	16.87%	37.45%	-0.88	-1.53	No
May-02						8	65	12.31%	32.85%			
Jun-02						16	115	13.91%	34.61%			
Jul-02						20	85	23.53%	42.42%			
Aug-02						35	122	28.69%	45.23%			
Sep-02						10	54	18.52%	38.84%			
Oct-02	1	3	33.33%	0	0	12	50	24.00%	42.71%	0.31	-0.81	No
Nov-02						6	27	22.22%	41.57%			
Dec-02						3	34	8.82%	28.36%			



Checklist #14 - Resale - DS0 Repair

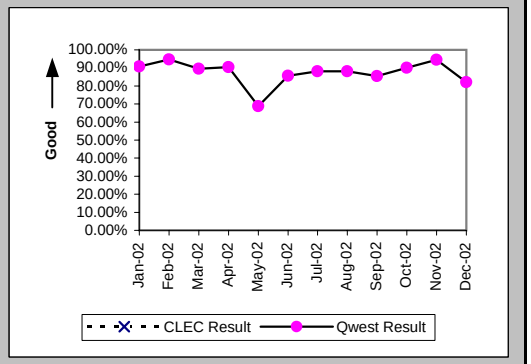
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						8	61	13.11%	33.76%			
Feb-02						3	25	12.00%	32.50%			
Mar-02						3	29	10.34%	30.45%			
Apr-02	0	4	0.00%	0	0	12	66	18.18%	38.57%	-0.92	-1.56	No
May-02						4	44	9.09%	28.75%			
Jun-02						13	74	17.57%	38.05%			
Jul-02						15	60	25.00%	43.30%			
Aug-02						16	66	24.24%	42.86%			
Sep-02						5	39	12.82%	33.43%			
Oct-02	0	1	0.00%	0	0	10	36	27.78%	44.79%	-0.61	-1.37	No
Nov-02						6	23	26.09%	43.91%			
Dec-02												



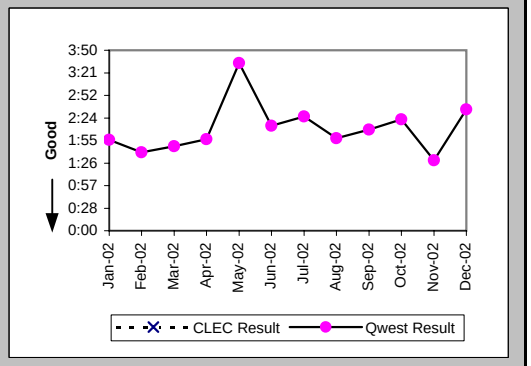
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						166	183	90.71%	29.03%			
Feb-02						125	132	94.70%	22.41%			
Mar-02						137	153	89.54%	30.60%			
Apr-02						122	135	90.37%	29.50%			
May-02						159	231	68.83%	46.32%			
Jun-02						154	180	85.56%	35.15%			
Jul-02						157	178	88.20%	32.26%			
Aug-02						200	227	88.11%	32.37%			
Sep-02						148	173	85.55%	35.16%			
Oct-02						144	160	90.00%	30.00%			
Nov-02						120	127	94.49%	22.82%			
Dec-02						73	89	82.02%	38.40%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

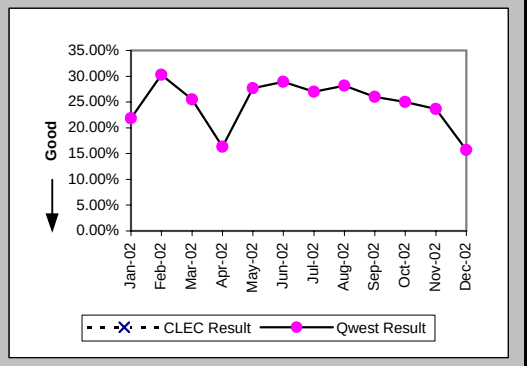
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						354:47	183	1:56	2:58			
Feb-02						219:46	132	1:40	3:00			
Mar-02						274:25	153	1:48	2:19			
Apr-02						263:37	135	1:57	2:35			
May-02						825:15	231	3:34	3:41			
Jun-02						401:56	180	2:14	2:52			
Jul-02						432:08	178	2:26	4:08			
Aug-02						445:28	227	1:58	2:46			
Sep-02						371:09	173	2:09	2:58			
Oct-02						378:57	160	2:22	3:20			
Nov-02						190:40	127	1:30	1:29			
Dec-02						230:33	89	2:35	3:23			



Checklist #14 - Resale - DS0 Repair

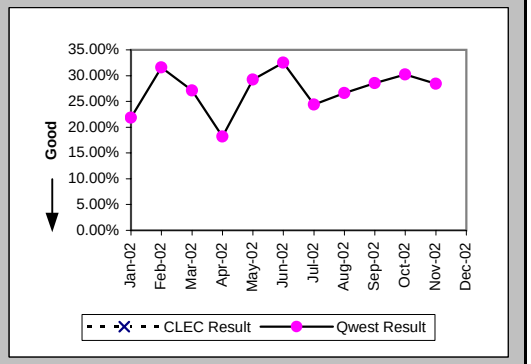
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						40	183	21.86%	41.33%			
Feb-02						40	132	30.30%	45.96%			
Mar-02						39	153	25.49%	43.58%			
Apr-02						22	135	16.30%	36.93%			
May-02						64	231	27.71%	44.75%			
Jun-02						52	180	28.89%	45.32%			
Jul-02						48	178	26.97%	44.38%			
Aug-02						64	227	28.19%	44.99%			
Sep-02						45	173	26.01%	43.87%			
Oct-02						40	160	25.00%	43.30%			
Nov-02						30	127	23.62%	42.48%			
Dec-02						14	89	15.73%	36.41%			



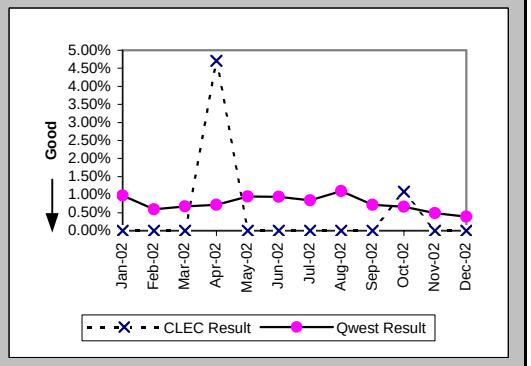
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						31	142	21.83%	41.31%			
Feb-02						30	95	31.58%	46.48%			
Mar-02						29	107	27.10%	44.45%			
Apr-02						18	99	18.18%	38.57%			
May-02						57	195	29.23%	45.48%			
Jun-02						41	126	32.54%	46.85%			
Jul-02						30	123	24.39%	42.94%			
Aug-02						41	154	26.62%	44.20%			
Sep-02						38	133	28.57%	45.18%			
Oct-02						36	119	30.25%	45.94%			
Nov-02						25	88	28.41%	45.10%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

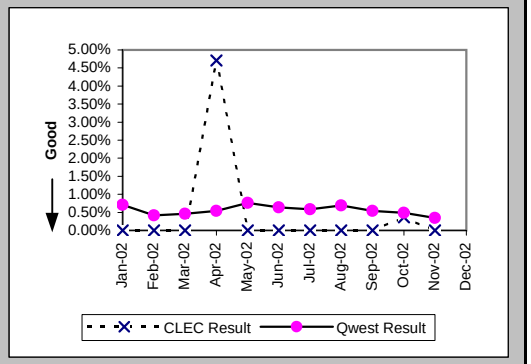
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	78	0.00%	0	0	279	28509	0.98%	9.84%	-0.88	-1.53	No
Feb-02	0	78	0.00%	0	0	173	28919	0.60%	7.71%	-0.68	-1.42	No
Mar-02	0	92	0.00%	0	0	200	29666	0.67%	8.18%	-0.79	-1.48	No
Apr-02	4	85	4.71%	0	0	218	30311	0.72%	8.45%	2.91	0.77	Yes
May-02	0	86	0.00%	0	0	296	31283	0.95%	9.68%	-0.91	-1.55	No
Jun-02	0	86	0.00%	0	0	295	31327	0.94%	9.66%	-0.9	-1.55	No
Jul-02	0	86	0.00%	0	0	263	31258	0.84%	9.13%	-0.85	-1.52	No
Aug-02	0	86	0.00%	0	0	349	31682	1.10%	10.44%	-0.98	-1.59	No
Sep-02	0	278	0.00%	0	0	227	31785	0.71%	8.42%	-1.41	-1.86	No
Oct-02	3	278	1.08%	0	0	210	31691	0.66%	8.11%	0.85	-0.48	No
Nov-02	0	270	0.00%	0	0	154	31850	0.48%	6.94%	-1.14	-1.69	No
Dec-02	0	270	0.00%	0	0	123	31660	0.39%	6.22%	-1.02	-1.62	No



Checklist #14 - Resale - DS0 Repair

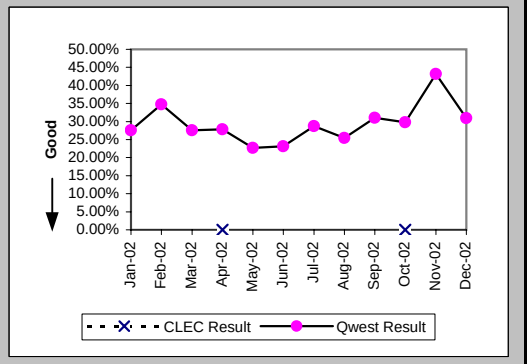
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	78	0.00%	0	0	203	28509	0.71%	8.41%	-0.75	-1.45	No
Feb-02	0	78	0.00%	0	0	120	28919	0.42%	6.43%	-0.57	-1.35	No
Mar-02	0	92	0.00%	0	0	136	29666	0.46%	6.76%	-0.65	-1.4	No
Apr-02	4	85	4.71%	0	0	165	30311	0.54%	7.36%	3.23	0.96	Yes
May-02	0	86	0.00%	0	0	239	31283	0.76%	8.71%	-0.81	-1.49	No
Jun-02	0	86	0.00%	0	0	200	31327	0.64%	7.96%	-0.74	-1.45	No
Jul-02	0	86	0.00%	0	0	183	31258	0.59%	7.63%	-0.71	-1.43	No
Aug-02	0	86	0.00%	0	0	220	31682	0.69%	8.30%	-0.77	-1.47	No
Sep-02	0	278	0.00%	0	0	172	31785	0.54%	7.34%	-1.22	-1.74	No
Oct-02	1	278	0.36%	0	0	155	31691	0.49%	6.98%	-0.31	-1.19	No
Nov-02	0	270	0.00%	0	0	111	31850	0.35%	5.89%	-0.97	-1.59	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

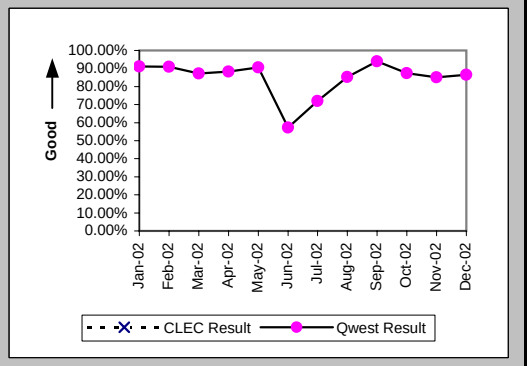
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						106	385	27.53%	44.67%			
Feb-02						92	265	34.72%	47.61%			
Mar-02						76	276	27.54%	44.67%			
Apr-02	0	4	0.00%	0	0	84	302	27.81%	44.81%	-1.23	-1.75	No
May-02						87	383	22.72%	41.90%			
Jun-02						89	384	23.18%	42.20%			
Jul-02						106	369	28.73%	45.25%			
Aug-02						119	468	25.43%	43.55%			
Sep-02						102	329	31.00%	46.25%			
Oct-02	0	3	0.00%	0	0	89	299	29.77%	45.72%	-1.12	-1.68	No
Nov-02						117	271	43.17%	49.53%			
Dec-02						55	178	30.90%	46.21%			



Checklist #14 - Resale - DS1 Installation

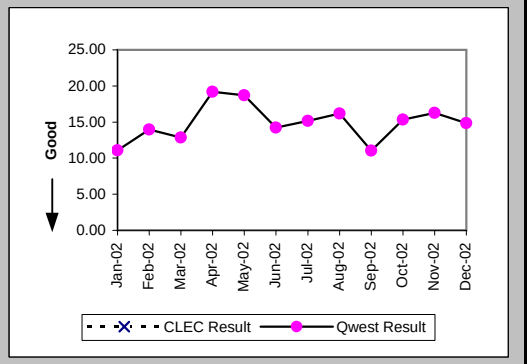
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						92	101	91.09%	28.49%			
Feb-02						111	122	90.98%	28.64%			
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02						99	116	85.34%	35.37%			
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						83	96	86.46%	34.22%			



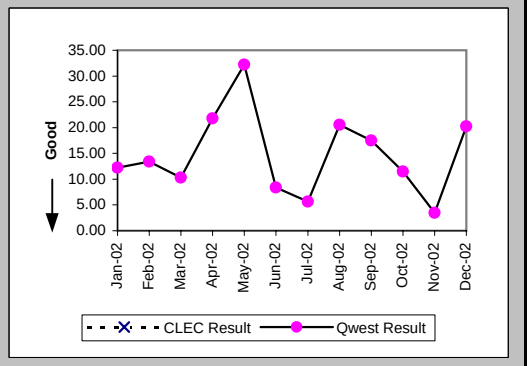
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1285	116	11.08	6.60			
Feb-02						2613	187	13.97	7.56			
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02						2375	147	16.16	15.15			
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1606	108	14.87	13.65			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

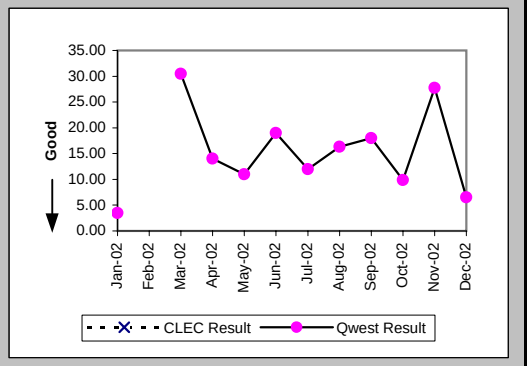
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						98	8	12.25	8.41			
Feb-02						201	15	13.40	7.47			
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			



Checklist #14 - Resale - DS1 Installation

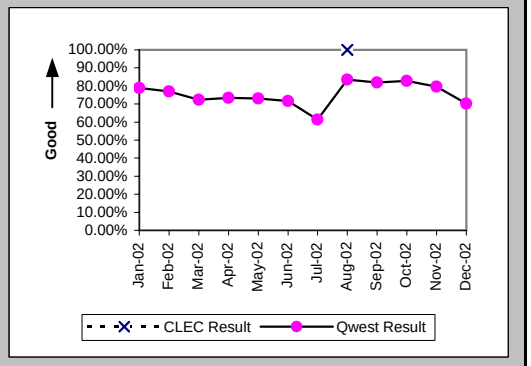
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7	2	3.50	2.12			
Feb-02												
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			



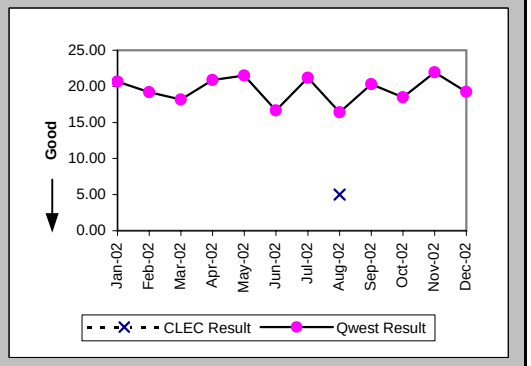
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						56	71	78.87%	40.82%			
Feb-02						103	134	76.87%	42.17%			
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02	2	2	100.00%	0	0	141	169	83.43%	37.18%	-0.63	-1.38	No
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02						157	197	79.70%	40.23%			
Dec-02						111	158	70.25%	45.71%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

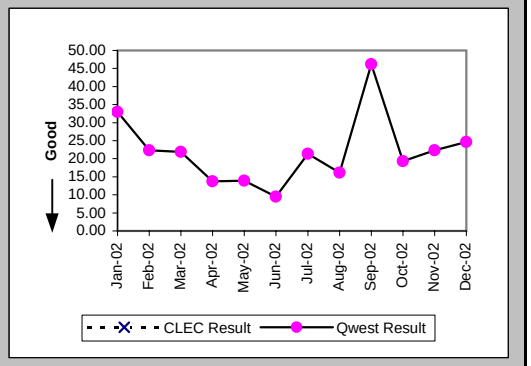
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2128	103	20.66	24.06			
Feb-02						3032	158	19.19	20.12			
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02						3974	185	21.48	16.67			
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02	10	2	5.00	0	0	3448	210	16.42	10.85	-1.48	-1.9	No
Sep-02						3287	162	20.29	40.58			
Oct-02						4512	244	18.49	12.05			
Nov-02						4675	213	21.95	22.06			
Dec-02						3152	164	19.22	14.73			



Checklist #14 - Resale - DS1 Installation

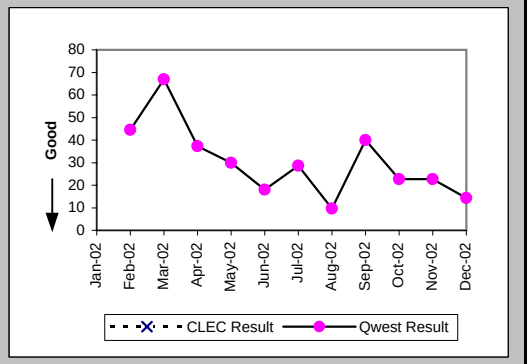
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						924	28	33.00	33.27			
Feb-02						670	30	22.33	23.43			
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						468	19	24.63	30.77			



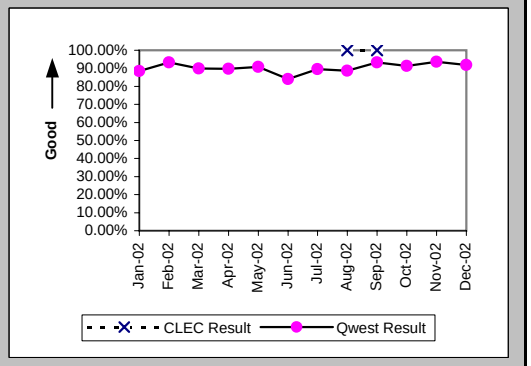
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						178	4	44.50	46.45			
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						417	29	14.38	7.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

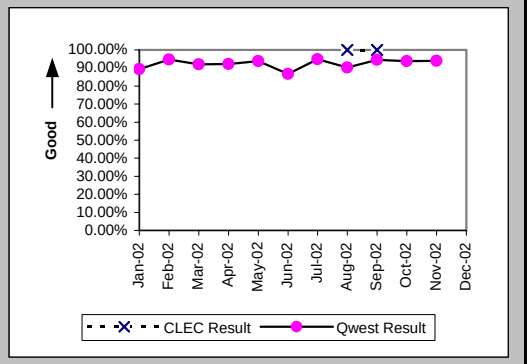
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						199	225	88.44%	31.97%			
Feb-02						264	283	93.29%	25.03%			
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02						304	335	90.75%	28.98%			
Jun-02						253	301	84.05%	36.61%			
Jul-02						258	288	89.58%	30.55%			
Aug-02	1	1	100.00%	0	0	289	326	88.65%	31.72%	-0.36	-1.22	No
Sep-02	1	1	100.00%	0	0	302	324	93.21%	25.16%	-0.27	-1.16	No
Oct-02						335	367	91.28%	28.21%			
Nov-02						378	404	93.56%	24.54%			
Dec-02						293	319	91.85%	27.36%			



Checklist #14 - Resale - DS1 Installation

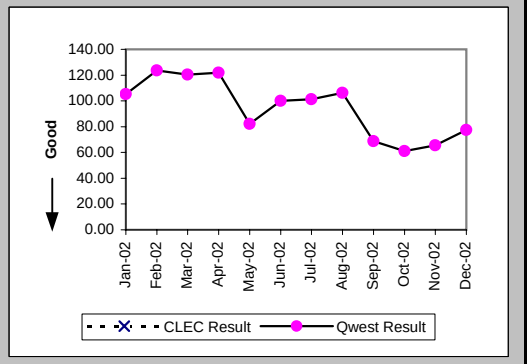
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						201	225	89.33%	30.87%			
Feb-02						268	283	94.70%	22.40%			
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02						314	335	93.73%	24.24%			
Jun-02						261	301	86.71%	33.95%			
Jul-02						273	288	94.79%	22.22%			
Aug-02	1	1	100.00%	0	0	294	326	90.18%	29.75%	-0.33	-1.2	No
Sep-02	1	1	100.00%	0	0	306	324	94.44%	22.91%	-0.24	-1.15	No
Oct-02						344	367	93.73%	24.24%			
Nov-02						380	404	94.06%	23.64%			
Dec-02												



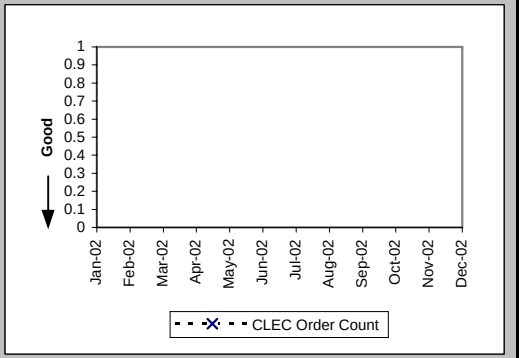
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6845	65	105.31	158.78			
Feb-02						7051	57	123.70	167.51			
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			



Checklist #14 - Resale - DS1 Installation

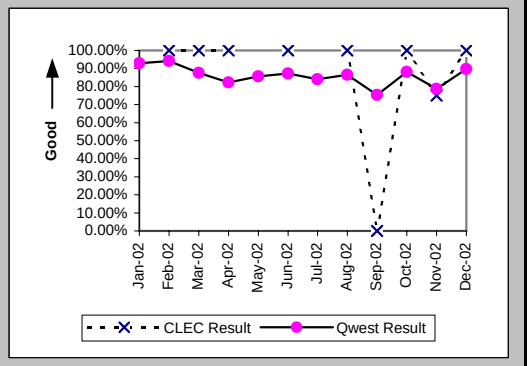
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - DS1 Repair

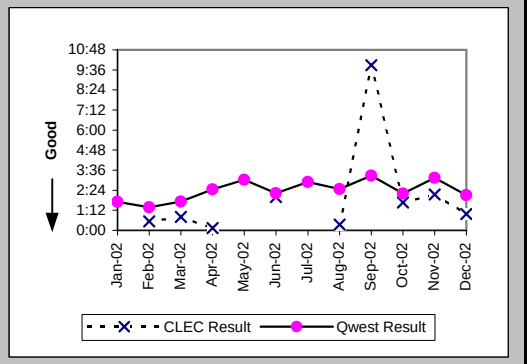
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						181	195	92.82%	25.81%			
Feb-02	3	3	100.00%	0	0	130	138	94.20%	23.37%	-0.43	-1.26	No
Mar-02	1	1	100.00%	0	0	106	121	87.60%	32.95%	-0.37	-1.23	No
Apr-02	1	1	100.00%	0	0	126	153	82.35%	38.12%	-0.46	-1.28	No
May-02						120	140	85.71%	34.99%			
Jun-02	1	1	100.00%	0	0	116	133	87.22%	33.39%	-0.38	-1.23	No
Jul-02						152	181	83.98%	36.68%			
Aug-02	2	2	100.00%	0	0	142	164	86.59%	34.08%	-0.55	-1.34	No
Sep-02	0	1	0.00%	0	0	104	138	75.36%	43.09%	1.16	-0.29	No
Oct-02	2	2	100.00%	0	0	134	152	88.16%	32.31%	-0.51	-1.31	No
Nov-02	3	4	75.00%	0	0	81	103	78.64%	40.98%	0.18	-0.89	No
Dec-02	1	1	100.00%	0	0	114	127	89.76%	30.31%	-0.34	-1.2	No



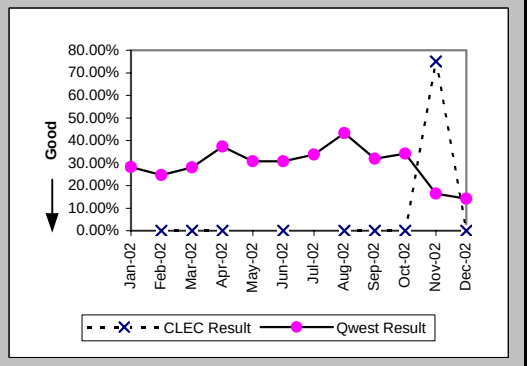
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						332:51	195	1:42	1:45			
Feb-02	1:37	3	0:32	0	0	190:57	138	1:23	1:26	-1.01	-1.61	No
Mar-02	0:48	1	0:48	0	0	207:52	121	1:43	2:05	-0.44	-1.27	No
Apr-02	0:08	1	0:08	0	0	373:39	153	2:27	2:55	-0.79	-1.48	No
May-02						421:50	140	3:01	13:58			
Jun-02	2:00	1	2:00	0	0	293:54	133	2:13	1:49	-0.12	-1.07	No
Jul-02						525:50	181	2:54	4:10			
Aug-02	0:41	2	0:21	0	0	405:25	164	2:28	2:43	-1.1	-1.67	No
Sep-02	9:53	1	9:53	0	0	451:54	138	3:16	3:47	1.45	-0.12	No
Oct-02	3:21	2	1:40	0	0	333:15	152	2:12	2:17	-0.32	-1.19	No
Nov-02	8:38	4	2:09	0	0	324:07	103	3:09	6:35	-0.29	-1.18	No
Dec-02	0:59	1	0:59	0	0	266:29	127	2:06	1:49	-0.61	-1.37	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

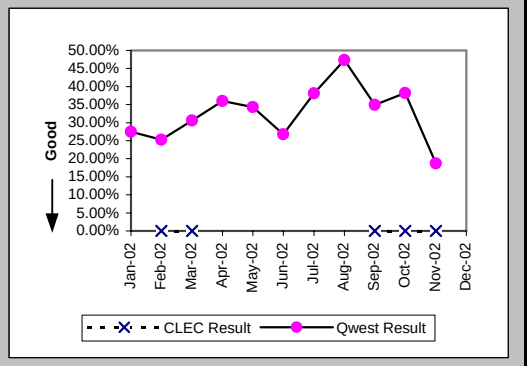
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	195	28.21%	45.00%			
Feb-02	0	3	0.00%	0	0	34	138	24.64%	43.09%	-0.98	-1.6	No
Mar-02	0	1	0.00%	0	0	34	121	28.10%	44.95%	-0.62	-1.38	No
Apr-02	0	1	0.00%	0	0	57	153	37.25%	48.35%	-0.77	-1.47	No
May-02						43	140	30.71%	46.13%			
Jun-02	0	1	0.00%	0	0	41	133	30.83%	46.18%	-0.67	-1.4	No
Jul-02						61	181	33.70%	47.27%			
Aug-02	0	2	0.00%	0	0	71	164	43.29%	49.55%	-1.23	-1.75	No
Sep-02	0	1	0.00%	0	0	44	138	31.88%	46.60%	-0.68	-1.41	No
Oct-02	0	2	0.00%	0	0	52	152	34.21%	47.44%	-1.01	-1.62	No
Nov-02	3	4	75.00%	0	0	17	103	16.50%	37.12%	2.39	0.45	Yes
Dec-02	0	1	0.00%	0	0	18	127	14.17%	34.88%	-0.4	-1.25	No



Checklist #14 - Resale - DS1 Repair

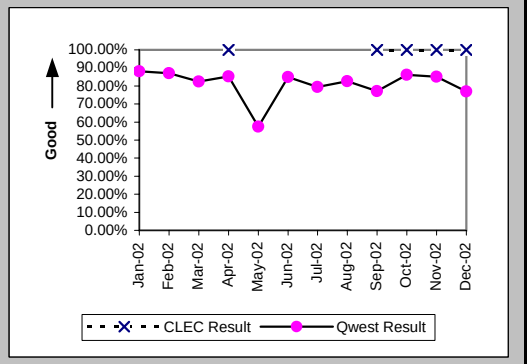
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						39	142	27.46%	44.63%			
Feb-02	0	1	0.00%	0	0	24	95	25.26%	43.45%	-0.58	-1.35	No
Mar-02	0	1	0.00%	0	0	26	85	30.59%	46.08%	-0.66	-1.4	No
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02	0	1	0.00%	0	0	36	103	34.95%	47.68%	-0.73	-1.44	No
Oct-02	0	1	0.00%	0	0	42	110	38.18%	48.58%	-0.78	-1.48	No
Nov-02	0	1	0.00%	0	0	14	75	18.67%	38.96%	-0.48	-1.29	No
Dec-02												



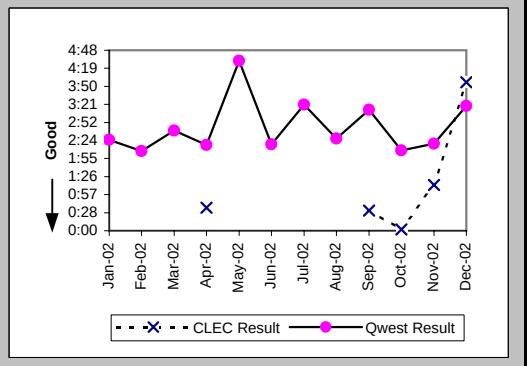
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						103	117	88.03%	32.46%			
Feb-02						127	146	86.99%	33.65%			
Mar-02						127	154	82.47%	38.02%			
Apr-02	1	1	100.00%	1	0	133	156	85.26%	35.45%	-0.41	-1.25	No
May-02						136	237	57.38%	49.45%			
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02						166	201	82.59%	37.92%			
Sep-02	1	1	100.00%	0	0	145	188	77.13%	42.00%	-0.54	-1.33	No
Oct-02	1	1	100.00%	1	0	168	195	86.15%	34.54%	-0.4	-1.24	No
Nov-02	1	1	100.00%	0	0	114	134	85.07%	35.63%	-0.42	-1.25	No
Dec-02	1	1	100.00%	1	0	110	143	76.92%	42.13%	-0.55	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

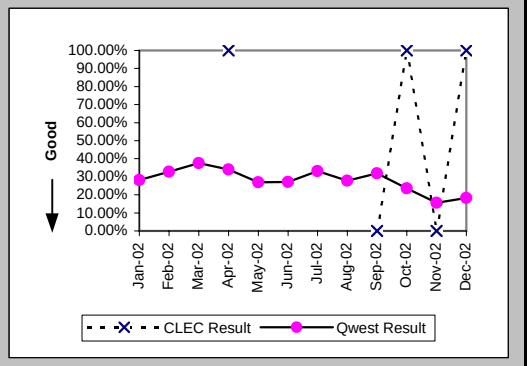
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						283:11	117	2:25	3:44			
Feb-02						308:01	146	2:07	2:37			
Mar-02						411:37	154	2:40	3:39			
Apr-02	0:37	1	0:37	1	0	356:30	156	2:17	3:06	-0.54	-1.33	No
May-02						1069:43	237	4:31	3:57			
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02						491:21	201	2:27	2:33			
Sep-02	0:32	1	0:32	0	0	605:15	188	3:13	3:52	-0.69	-1.42	No
Oct-02	0:02	1	0:02	1	0	417:23	195	2:08	2:13	-0.95	-1.57	No
Nov-02	1:13	1	1:13	0	0	309:43	134	2:19	2:20	-0.47	-1.29	No
Dec-02	3:57	1	3:57	1	0	474:52	143	3:19	4:09	0.7	-0.57	No



Checklist #14 - Resale - DS1 Repair

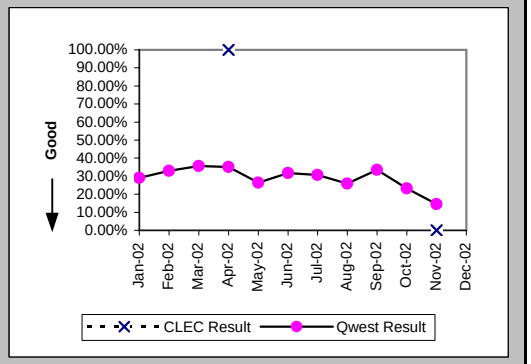
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						33	117	28.21%	45.00%			
Feb-02						48	146	32.88%	46.98%			
Mar-02						58	154	37.66%	48.45%			
Apr-02	1	1	100.00%	1	0	53	156	33.97%	47.36%	0.96	-0.42	No
May-02						64	237	27.00%	44.40%			
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02						56	201	27.86%	44.83%			
Sep-02	0	1	0.00%	0	0	60	188	31.91%	46.61%	-0.68	-1.42	No
Oct-02	1	1	100.00%	1	0	46	195	23.59%	42.46%	1.19	-0.28	No
Nov-02	0	1	0.00%	0	0	21	134	15.67%	36.35%	-0.43	-1.26	No
Dec-02	1	1	100.00%	1	0	26	143	18.18%	38.57%	1.34	-0.19	No



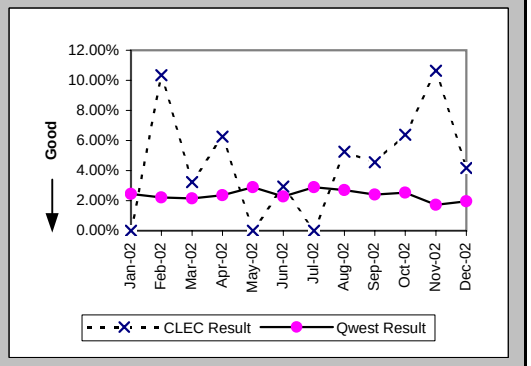
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						23	79	29.11%	45.43%			
Feb-02						37	112	33.04%	47.03%			
Mar-02						40	112	35.71%	47.92%			
Apr-02	1	1	100.00%	1	0	41	117	35.04%	47.71%	0.93	-0.43	No
May-02						53	200	26.50%	44.13%			
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02						32	138	23.19%	42.20%			
Nov-02	0	1	0.00%	0	0	14	96	14.58%	35.29%	-0.41	-1.25	No
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

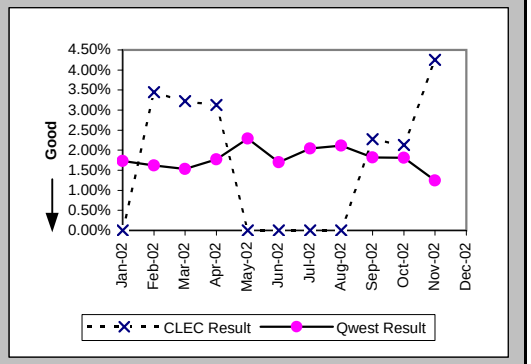
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	25	0.00%	0	0	312	12757	2.45%	15.45%	-0.79	-1.48	No
Feb-02	3	29	10.34%	0	0	284	12807	2.22%	14.73%	2.19	0.33	Yes
Mar-02	1	31	3.23%	0	0	275	12850	2.14%	14.47%	0.47	-0.71	No
Apr-02	2	32	6.25%	1	0	309	13036	2.37%	15.21%	1.25	-0.24	No
May-02	0	33	0.00%	0	0	377	13055	2.89%	16.75%	-0.99	-1.6	No
Jun-02	1	34	2.94%	0	0	299	13179	2.27%	14.89%	0.35	-0.79	No
Jul-02	0	35	0.00%	0	0	386	13375	2.89%	16.74%	-1.02	-1.62	No
Aug-02	2	38	5.26%	0	0	365	13487	2.71%	16.23%	0.92	-0.44	No
Sep-02	2	44	4.55%	0	0	326	13527	2.41%	15.34%	0.89	-0.46	No
Oct-02	3	47	6.38%	1	0	347	13686	2.54%	15.72%	1.46	-0.11	No
Nov-02	5	47	10.64%	0	0	237	13754	1.72%	13.01%	3.21	0.95	Yes
Dec-02	2	48	4.17%	1	0	270	13822	1.95%	13.84%	1.02	-0.38	No



Checklist #14 - Resale - DS1 Repair

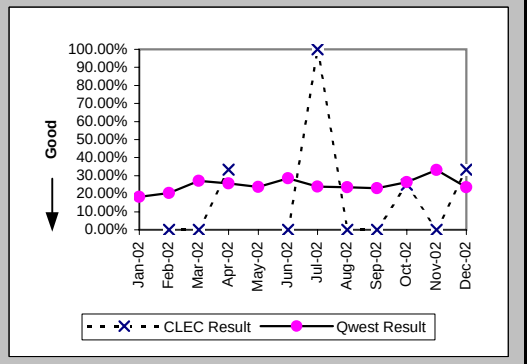
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02	0	25	0.00%	0	0	221	12757	1.73%	13.05%	-0.66	-1.4	No
Feb-02	1	29	3.45%	0	0	207	12807	1.62%	12.61%	0.74	-0.55	No
Mar-02	1	31	3.23%	0	0	197	12850	1.53%	12.29%	0.73	-0.56	No
Apr-02	1	32	3.13%	1	0	231	13036	1.77%	13.19%	0.6	-0.64	No
May-02	0	33	0.00%	0	0	299	13055	2.29%	14.96%	-0.88	-1.53	No
Jun-02	0	34	0.00%	0	0	224	13179	1.70%	12.93%	-0.77	-1.47	No
Jul-02	0	35	0.00%	0	0	273	13375	2.04%	14.14%	-0.85	-1.52	No
Aug-02	0	38	0.00%	0	0	285	13487	2.11%	14.38%	-0.9	-1.55	No
Sep-02	1	44	2.27%	0	0	246	13527	1.82%	13.36%	0.31	-0.81	No
Oct-02	1	47	2.13%	1	0	248	13686	1.81%	13.34%	0.26	-0.84	No
Nov-02	2	47	4.26%	0	0	171	13754	1.24%	11.08%	1.5	-0.09	No
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

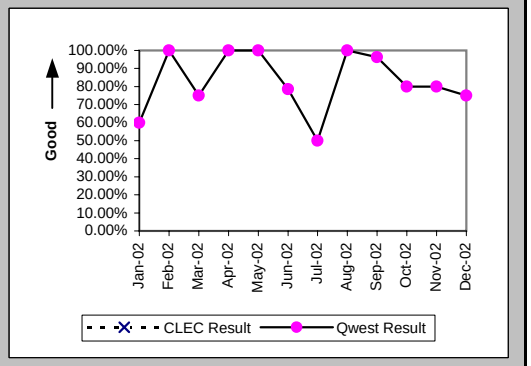
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						70	382	18.32%	38.69%			
Feb-02	0	3	0.00%	0	0	73	357	20.45%	40.33%	-0.87	-1.53	No
Mar-02	0	1	0.00%	0	0	102	377	27.06%	44.42%	-0.61	-1.37	No
Apr-02	1	3	33.33%	0	0	107	416	25.72%	43.71%	0.29	-0.82	No
May-02						117	494	23.68%	42.51%			
Jun-02	0	1	0.00%	0	0	119	418	28.47%	45.13%	-0.63	-1.38	No
Jul-02	1	1	100.00%	0	0	122	508	24.02%	42.72%	1.18	-0.28	No
Aug-02	0	2	0.00%	0	0	113	478	23.64%	42.49%	-0.79	-1.48	No
Sep-02	0	2	0.00%	0	0	98	424	23.11%	42.16%	-0.77	-1.47	No
Oct-02	1	4	25.00%	0	0	125	472	26.48%	44.12%	-0.07	-1.04	No
Nov-02	0	5	0.00%	0	0	118	355	33.24%	47.11%	-1.57	-1.95	No
Dec-02	1	3	33.33%	0	0	83	353	23.51%	42.41%	0.38	-0.77	No



Checklist #14 - Resale - Installation for DS3 and Higher

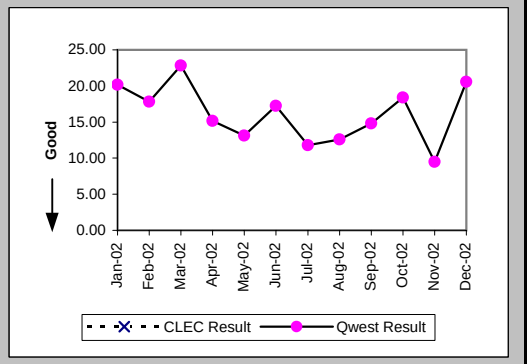
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	5	60.00%	48.99%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			



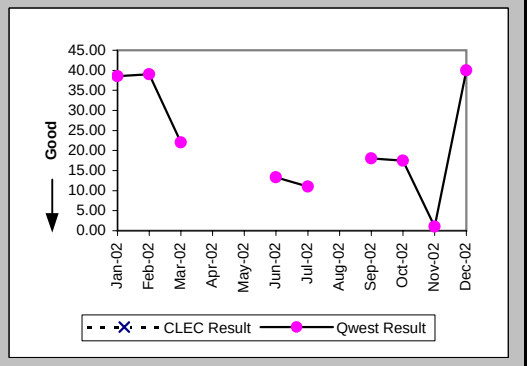
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						262	13	20.15	17.30			
Feb-02						107	6	17.83	19.64			
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02						414	28	14.79	3.33			
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

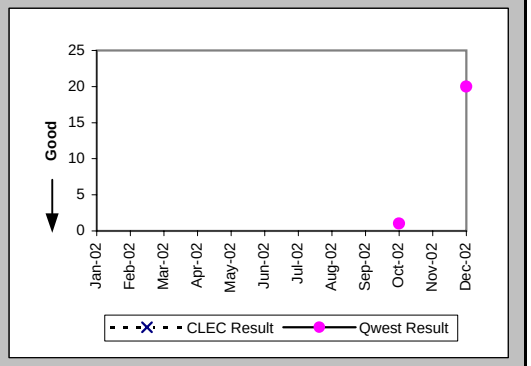
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						77	2	38.50	36.06			
Feb-02						39	1	39.00				
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				



Checklist #14 - Resale - Installation for DS3 and Higher

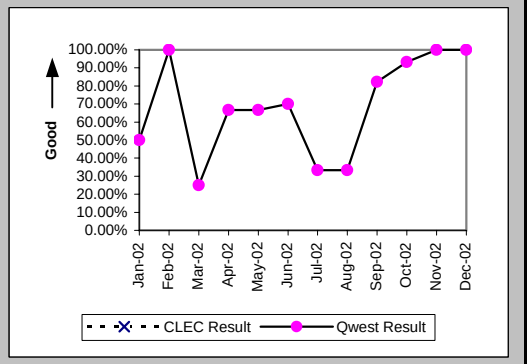
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			



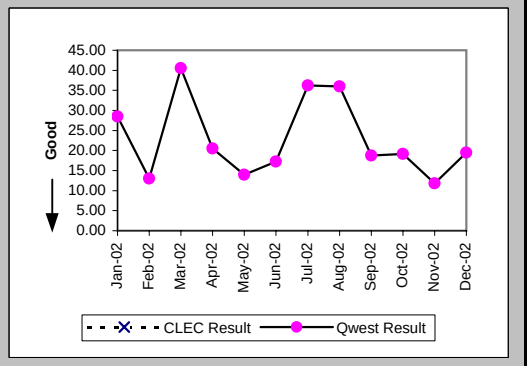
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						14	17	82.35%	38.12%			
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

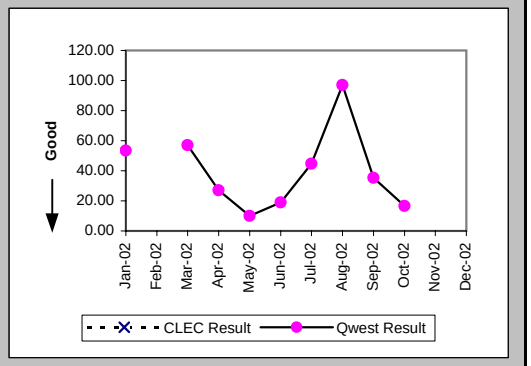
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						399	14	28.50	24.62			
Feb-02						52	4	13.00	8.25			
Mar-02						284	7	40.57	35.96			
Apr-02						164	8	20.50	12.28			
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02						288	8	36.00	40.67			
Sep-02						432	23	18.78	25.56			
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			



Checklist #14 - Resale - Installation for DS3 and Higher

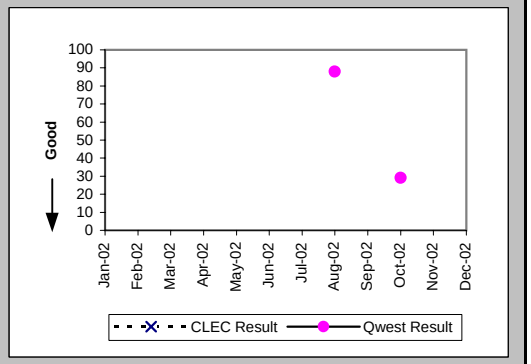
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						107	2	53.50	14.85			
Feb-02												
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												



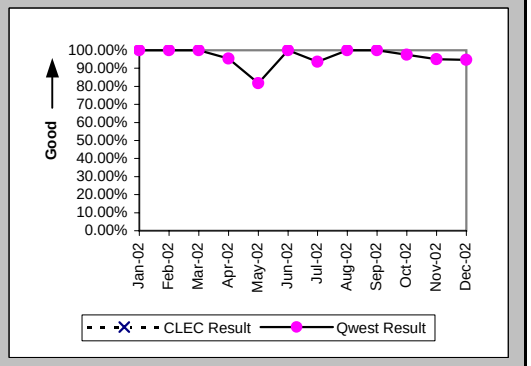
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

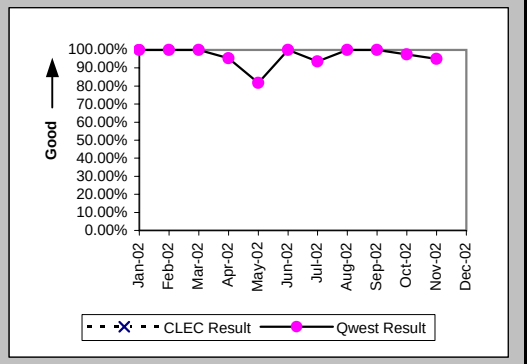
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						28	28	100.00%	0.00%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			



Checklist #14 - Resale - Installation for DS3 and Higher

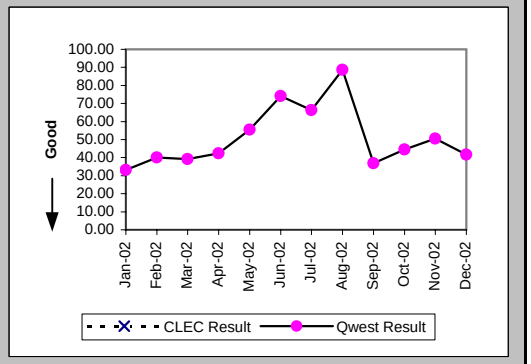
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						28	28	100.00%	0.00%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02												



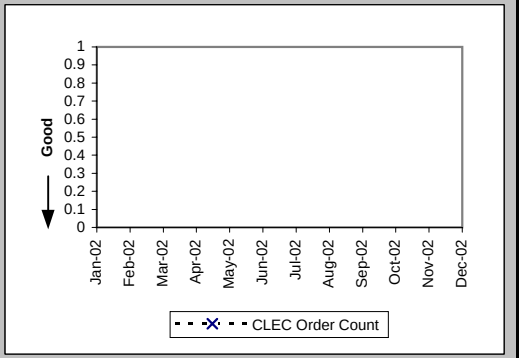
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						265	8	33.12	40.90			
Feb-02						320	8	40.00	43.06			
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02						597	9	66.33	37.86			
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			



Checklist #14 - Resale - Installation for DS3 and Higher

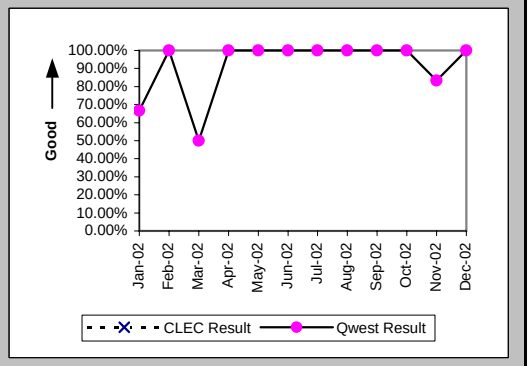
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Repair for DS3 and Higher

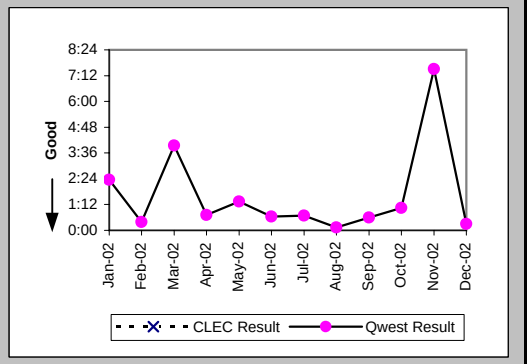
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			



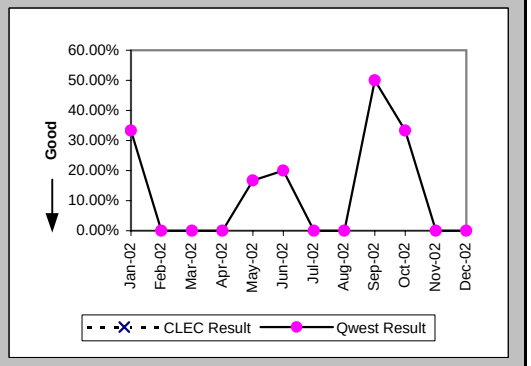
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						7:03	3	2:21	3:54			
Feb-02						0:46	2	0:23	0:11			
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02						3:09	3	1:03	0:43			
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

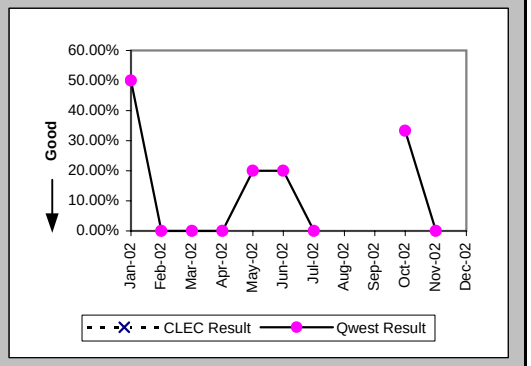
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	3	33.33%	47.14%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Repair for DS3 and Higher

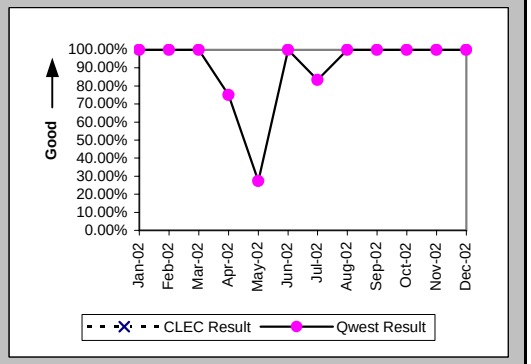
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	2	0.00%	0.00%			
Dec-02												



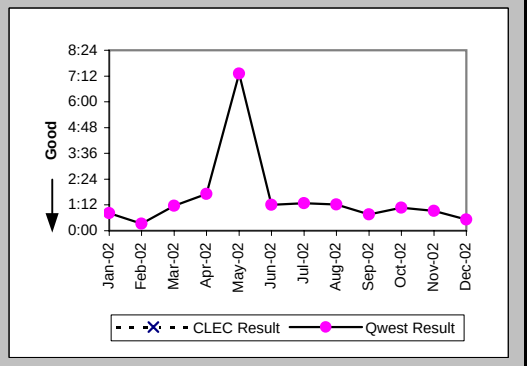
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	3	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

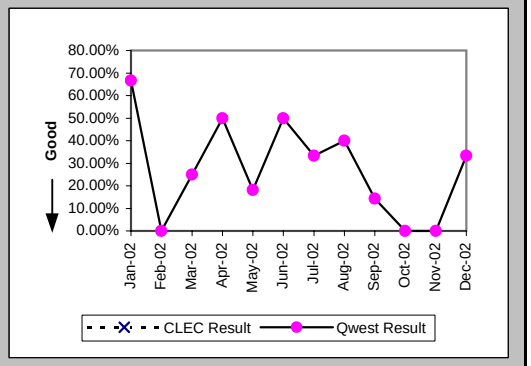
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2:28	3	0:49	0:45			
Feb-02						0:20	1	0:20				
Mar-02						4:38	4	1:10	1:38			
Apr-02						6:51	4	1:43	2:07			
May-02						80:30	11	7:19	4:03			
Jun-02						4:48	4	1:12	0:48			
Jul-02						7:44	6	1:17	1:56			
Aug-02						6:05	5	1:13	1:35			
Sep-02						5:23	7	0:46	0:49			
Oct-02						5:20	5	1:04	1:05			
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			



Checklist #14 - Resale - Repair for DS3 and Higher

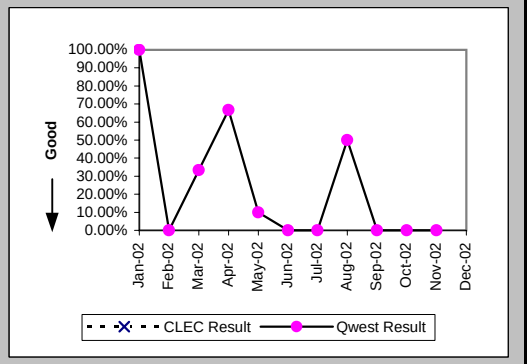
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2	3	66.67%	47.14%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	4	50.00%	50.00%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						2	6	33.33%	47.14%			
Aug-02						2	5	40.00%	48.99%			
Sep-02						1	7	14.29%	34.99%			
Oct-02						0	5	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			



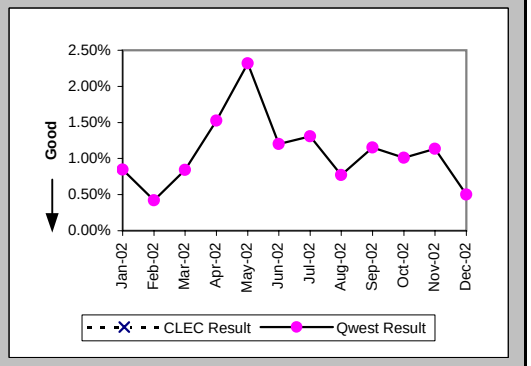
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	10	10.00%	30.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

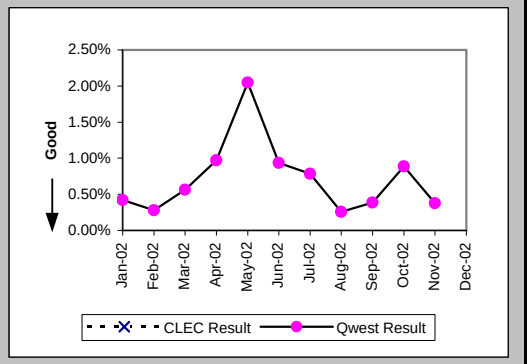
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						6	709	0.85%	9.16%			
Feb-02						3	712	0.42%	6.48%			
Mar-02						6	713	0.84%	9.13%			
Apr-02						11	722	1.52%	12.25%			
May-02						17	733	2.32%	15.05%			
Jun-02						9	750	1.20%	10.89%			
Jul-02						10	764	1.31%	11.37%			
Aug-02						6	779	0.77%	8.74%			
Sep-02						9	782	1.15%	10.67%			
Oct-02						8	790	1.01%	10.01%			
Nov-02						9	792	1.14%	10.60%			
Dec-02						4	800	0.50%	7.05%			



Checklist #14 - Resale - Repair for DS3 and Higher

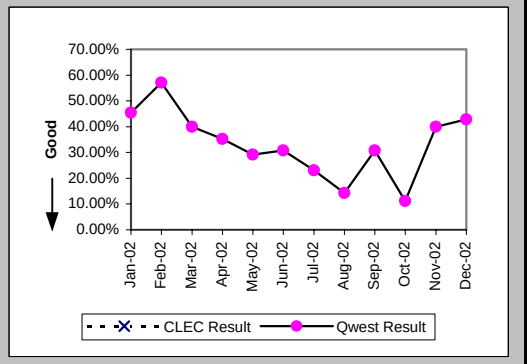
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						3	709	0.42%	6.49%			
Feb-02						2	712	0.28%	5.29%			
Mar-02						4	713	0.56%	7.47%			
Apr-02						7	722	0.97%	9.80%			
May-02						15	733	2.05%	14.16%			
Jun-02						7	750	0.93%	9.62%			
Jul-02						6	764	0.79%	8.83%			
Aug-02						2	779	0.26%	5.06%			
Sep-02						3	782	0.38%	6.18%			
Oct-02						7	790	0.89%	9.37%			
Nov-02						3	792	0.38%	6.14%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

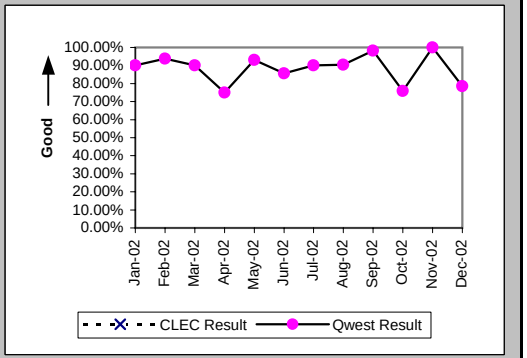
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	11	45.45%	49.79%			
Feb-02						4	7	57.14%	49.49%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						6	17	35.29%	47.79%			
May-02						7	24	29.17%	45.45%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	13	23.08%	42.13%			
Aug-02						1	7	14.29%	34.99%			
Sep-02						4	13	30.77%	46.15%			
Oct-02						1	9	11.11%	31.43%			
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			



Checklist #14 - Resale - Frame Relay Installation

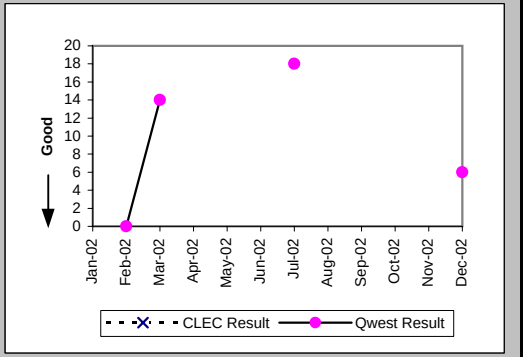
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						9	10	90.00%	30.00%			
Feb-02						15	16	93.75%	24.21%			
Mar-02						9	10	90.00%	30.00%			
Apr-02						12	16	75.00%	43.30%			
May-02						27	29	93.10%	25.34%			
Jun-02						12	14	85.71%	34.99%			
Jul-02						18	20	90.00%	30.00%			
Aug-02						19	21	90.48%	29.35%			
Sep-02						54	55	98.18%	13.36%			
Oct-02						22	29	75.86%	42.79%			
Nov-02						24	24	100.00%	0.00%			
Dec-02						11	14	78.57%	41.03%			



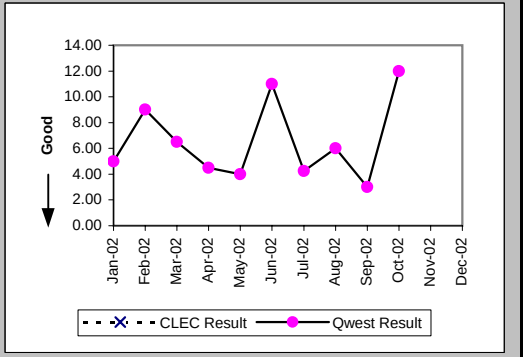
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02												
Feb-02						0	1	0.00				
Mar-02						14	1	14.00				
Apr-02												
May-02												
Jun-02												
Jul-02						18	1	18.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						6	1	6.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

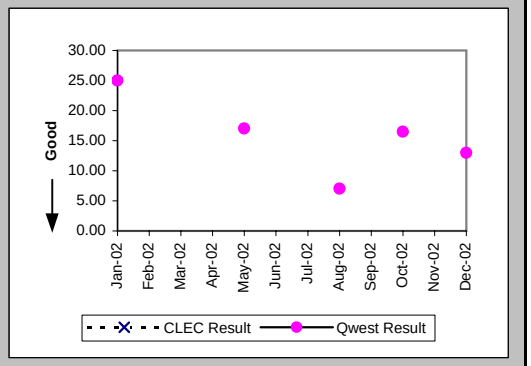
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						5	1	5.00				
Feb-02						9	1	9.00				
Mar-02						13	2	6.50	6.36			
Apr-02						18	4	4.50	3.11			
May-02						4	1	4.00				
Jun-02						22	2	11.00	8.49			
Jul-02						17	4	4.25	2.87			
Aug-02						6	1	6.00				
Sep-02						3	1	3.00				
Oct-02						60	5	12.00	0.00			
Nov-02												
Dec-02												



Checklist #14 - Resale - Frame Relay Installation

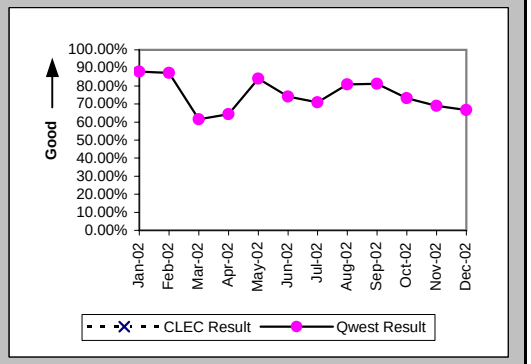
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						25	1	25.00				
Feb-02												
Mar-02												
Apr-02												
May-02						17	1	17.00				
Jun-02												
Jul-02												
Aug-02						7	1	7.00				
Sep-02												
Oct-02						33	2	16.50	4.95			
Nov-02												
Dec-02						39	3	13.00	4.36			



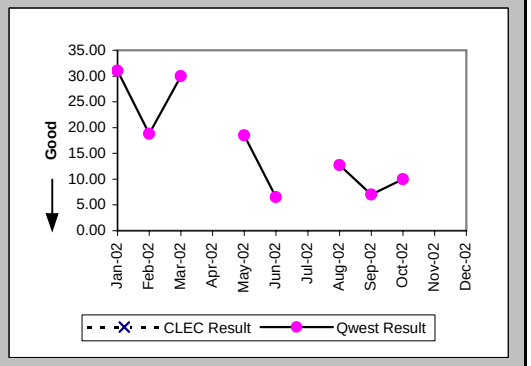
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						22	25	88.00%	32.50%			
Feb-02						34	39	87.18%	33.43%			
Mar-02						16	26	61.54%	48.65%			
Apr-02						18	28	64.29%	47.92%			
May-02						21	25	84.00%	36.66%			
Jun-02						23	31	74.19%	43.76%			
Jul-02						22	31	70.97%	45.39%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						69	85	81.18%	39.09%			
Oct-02						30	41	73.17%	44.31%			
Nov-02						20	29	68.97%	46.26%			
Dec-02						26	39	66.67%	47.14%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

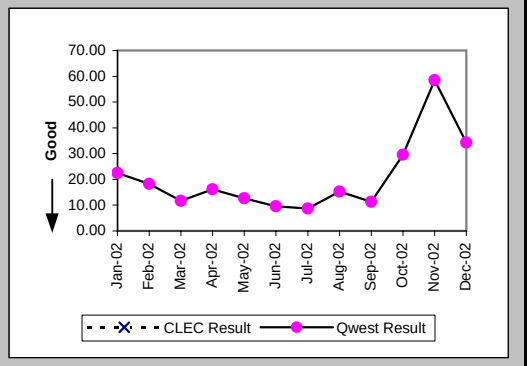
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						248	8	31.00	20.41			
Feb-02						113	6	18.83	10.44			
Mar-02						120	4	30.00	13.49			
Apr-02												
May-02						37	2	18.50	16.26			
Jun-02						13	2	6.50	0.71			
Jul-02												
Aug-02						51	4	12.75	10.84			
Sep-02						7	1	7.00				
Oct-02						10	1	10.00				
Nov-02												
Dec-02												



Checklist #14 - Resale - Frame Relay Installation

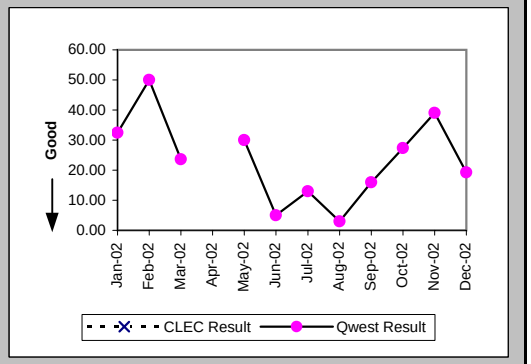
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						157	7	22.43	32.09			
Feb-02						91	5	18.20	7.73			
Mar-02						82	7	11.71	6.52			
Apr-02						161	10	16.10	11.25			
May-02						38	3	12.67	5.51			
Jun-02						67	7	9.57	7.87			
Jul-02						61	7	8.71	6.58			
Aug-02						61	4	15.25	19.26			
Sep-02						170	15	11.33	12.40			
Oct-02						266	9	29.56	30.30			
Nov-02						409	7	58.43	42.26			
Dec-02						308	9	34.22	48.98			



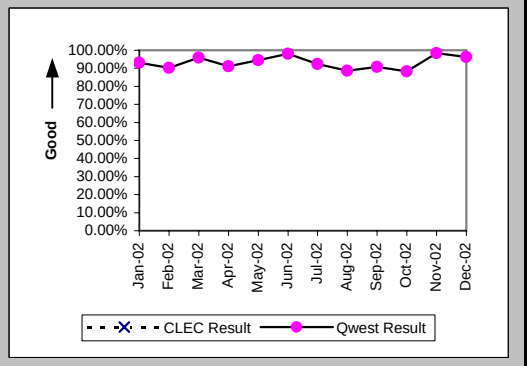
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						65	2	32.50	23.33			
Feb-02						50	1	50.00				
Mar-02						71	3	23.67	6.03			
Apr-02												
May-02						30	1	30.00				
Jun-02						5	1	5.00				
Jul-02						26	2	13.00	5.66			
Aug-02						3	1	3.00				
Sep-02						32	2	16.00	1.41			
Oct-02						82	3	27.33	29.02			
Nov-02						117	3	39.00	51.39			
Dec-02						77	4	19.25	18.48			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

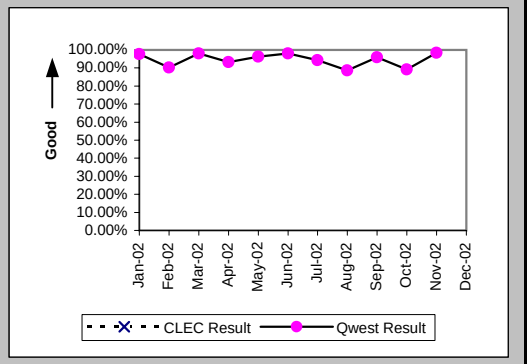
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						40	43	93.02%	25.48%			
Feb-02						46	51	90.20%	29.74%			
Mar-02						48	50	96.00%	19.60%			
Apr-02						41	45	91.11%	28.46%			
May-02						51	54	94.44%	22.91%			
Jun-02						52	53	98.11%	13.61%			
Jul-02						49	53	92.45%	26.42%			
Aug-02						47	53	88.68%	31.68%			
Sep-02						89	98	90.82%	28.88%			
Oct-02						98	111	88.29%	32.16%			
Nov-02						65	66	98.48%	12.22%			
Dec-02						53	55	96.36%	18.72%			



Checklist #14 - Resale - Frame Relay Installation

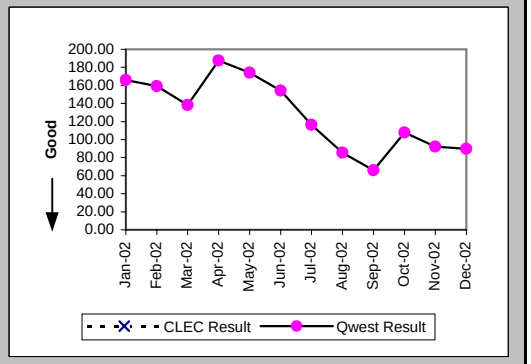
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						42	43	97.67%	15.07%			
Feb-02						46	51	90.20%	29.74%			
Mar-02						49	50	98.00%	14.00%			
Apr-02						42	45	93.33%	24.94%			
May-02						52	54	96.30%	18.89%			
Jun-02						52	53	98.11%	13.61%			
Jul-02						50	53	94.34%	23.11%			
Aug-02						47	53	88.68%	31.68%			
Sep-02						94	98	95.92%	19.79%			
Oct-02						99	111	89.19%	31.05%			
Nov-02						65	66	98.48%	12.22%			
Dec-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

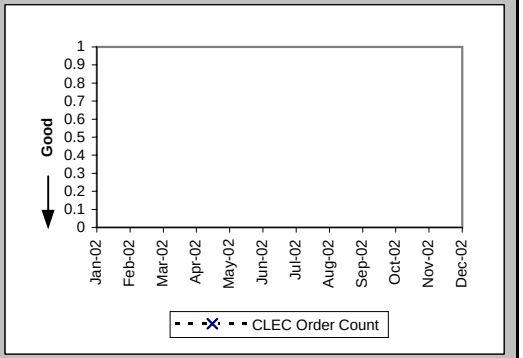
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						2821	17	165.94	111.90			
Feb-02						2547	16	159.19	114.36			
Mar-02						2349	17	138.18	132.98			
Apr-02						2252	12	187.67	133.29			
May-02						2440	14	174.29	150.31			
Jun-02						2468	16	154.25	165.96			
Jul-02						2209	19	116.26	156.69			
Aug-02						2140	25	85.60	130.65			
Sep-02						1646	25	65.84	107.08			
Oct-02						1724	16	107.75	131.65			
Nov-02						1383	15	92.20	142.20			
Dec-02						896	10	89.60	159.08			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

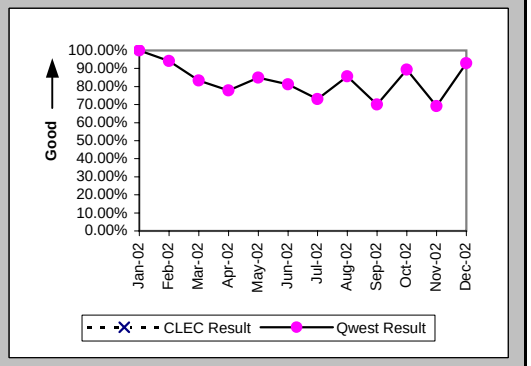
Date	CLEC Order Count
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	



Checklist #14 - Resale - Frame Relay Repair

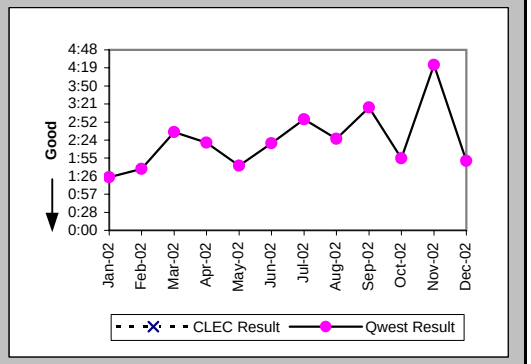
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						19	19	100.00%	0.00%			
Feb-02						32	34	94.12%	23.53%			
Mar-02						20	24	83.33%	37.27%			
Apr-02						21	27	77.78%	41.57%			
May-02						28	33	84.85%	35.86%			
Jun-02						26	32	81.25%	39.03%			
Jul-02						19	26	73.08%	44.36%			
Aug-02						30	35	85.71%	34.99%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						9	13	69.23%	46.15%			
Dec-02						13	14	92.86%	25.75%			



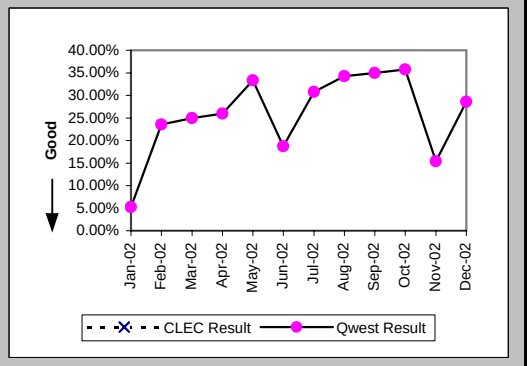
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						27:01	19	1:25	1:14			
Feb-02						55:35	34	1:38	1:41			
Mar-02						62:58	24	2:37	3:22			
Apr-02						63:05	27	2:20	1:59			
May-02						56:42	33	1:43	2:17			
Jun-02						74:01	32	2:19	1:43			
Jul-02						76:34	26	2:57	2:47			
Aug-02						85:12	35	2:26	2:04			
Sep-02						65:26	20	3:16	3:11			
Oct-02						53:42	28	1:55	1:39			
Nov-02						57:17	13	4:24	7:52			
Dec-02						26:01	14	1:51	1:30			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

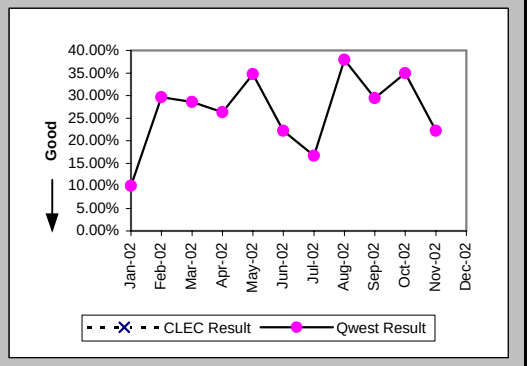
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	19	5.26%	22.33%			
Feb-02						8	34	23.53%	42.42%			
Mar-02						6	24	25.00%	43.30%			
Apr-02						7	27	25.93%	43.82%			
May-02						11	33	33.33%	47.14%			
Jun-02						6	32	18.75%	39.03%			
Jul-02						8	26	30.77%	46.15%			
Aug-02						12	35	34.29%	47.47%			
Sep-02						7	20	35.00%	47.70%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						2	13	15.38%	36.08%			
Dec-02						4	14	28.57%	45.18%			



Checklist #14 - Resale - Frame Relay Repair

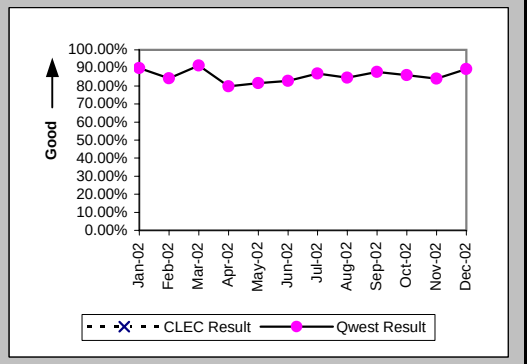
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						1	10	10.00%	30.00%			
Feb-02						8	27	29.63%	45.66%			
Mar-02						6	21	28.57%	45.18%			
Apr-02						5	19	26.32%	44.03%			
May-02						8	23	34.78%	47.63%			
Jun-02						6	27	22.22%	41.57%			
Jul-02						3	18	16.67%	37.27%			
Aug-02						11	29	37.93%	48.52%			
Sep-02						5	17	29.41%	45.56%			
Oct-02						7	20	35.00%	47.70%			
Nov-02						2	9	22.22%	41.57%			
Dec-02												



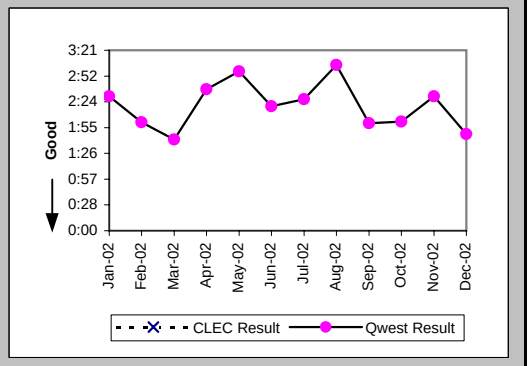
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						62	69	89.86%	30.19%			
Feb-02						48	57	84.21%	36.46%			
Mar-02						53	58	91.38%	28.07%			
Apr-02						55	69	79.71%	40.22%			
May-02						62	76	81.58%	38.77%			
Jun-02						48	58	82.76%	37.77%			
Jul-02						60	69	86.96%	33.68%			
Aug-02						71	84	84.52%	36.17%			
Sep-02						65	74	87.84%	32.68%			
Oct-02						49	57	85.96%	34.74%			
Nov-02						37	44	84.09%	36.58%			
Dec-02						42	47	89.36%	30.83%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

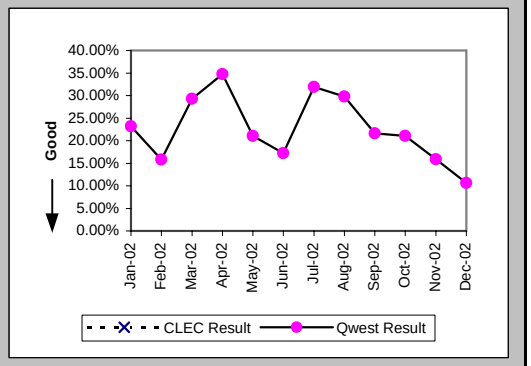
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						172:02	69	2:30	6:09			
Feb-02						115:08	57	2:01	2:11			
Mar-02						98:29	58	1:42	2:06			
Apr-02						182:04	69	2:38	2:54			
May-02						225:57	76	2:58	3:03			
Jun-02						134:11	58	2:19	2:51			
Jul-02						168:43	69	2:27	2:42			
Aug-02						258:49	84	3:05	5:19			
Sep-02						148:00	74	2:00	2:26			
Oct-02						115:58	57	2:02	2:16			
Nov-02						109:50	44	2:30	2:51			
Dec-02						84:35	47	1:48	1:50			



Checklist #14 - Resale - Frame Relay Repair

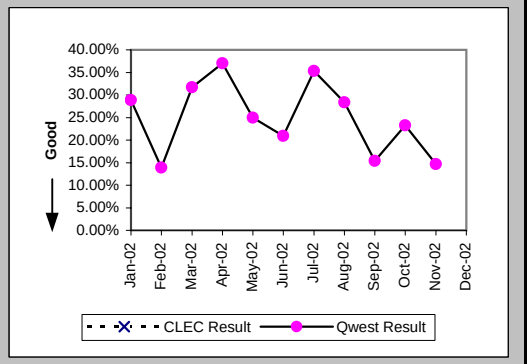
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						16	69	23.19%	42.20%			
Feb-02						9	57	15.79%	36.46%			
Mar-02						17	58	29.31%	45.52%			
Apr-02						24	69	34.78%	47.63%			
May-02						16	76	21.05%	40.77%			
Jun-02						10	58	17.24%	37.77%			
Jul-02						22	69	31.88%	46.60%			
Aug-02						25	84	29.76%	45.72%			
Sep-02						16	74	21.62%	41.17%			
Oct-02						12	57	21.05%	40.77%			
Nov-02						7	44	15.91%	36.58%			
Dec-02						5	47	10.64%	30.83%			



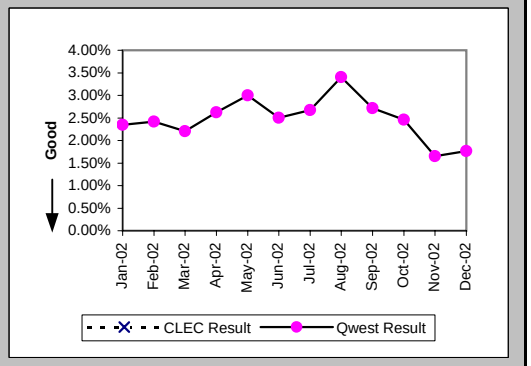
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						13	45	28.89%	45.32%			
Feb-02						5	36	13.89%	34.58%			
Mar-02						13	41	31.71%	46.53%			
Apr-02						20	54	37.04%	48.29%			
May-02						16	64	25.00%	43.30%			
Jun-02						9	43	20.93%	40.68%			
Jul-02						18	51	35.29%	47.79%			
Aug-02						21	74	28.38%	45.08%			
Sep-02						8	52	15.38%	36.08%			
Oct-02						10	43	23.26%	42.25%			
Nov-02						5	34	14.71%	35.42%			
Dec-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

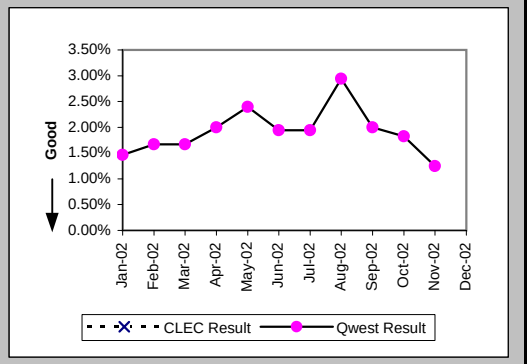
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						88	3753	2.34%	15.13%			
Feb-02						91	3768	2.42%	15.35%			
Mar-02						82	3716	2.21%	14.69%			
Apr-02						96	3657	2.63%	15.99%			
May-02						109	3634	3.00%	17.06%			
Jun-02						90	3599	2.50%	15.61%			
Jul-02						95	3552	2.67%	16.13%			
Aug-02						119	3499	3.40%	18.13%			
Sep-02						94	3457	2.72%	16.26%			
Oct-02						85	3452	2.46%	15.50%			
Nov-02						57	3455	1.65%	12.74%			
Dec-02						61	3461	1.76%	13.16%			

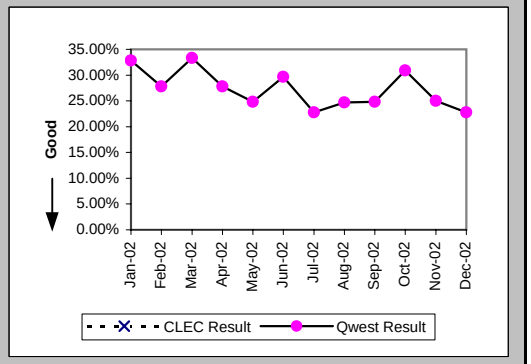


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						55	3753	1.47%	12.02%			
Feb-02						63	3768	1.67%	12.82%			
Mar-02						62	3716	1.67%	12.81%			
Apr-02						73	3657	2.00%	13.99%			
May-02						87	3634	2.39%	15.29%			
Jun-02						70	3599	1.95%	13.81%			
Jul-02						69	3552	1.94%	13.80%			
Aug-02						103	3499	2.94%	16.90%			
Sep-02						69	3457	2.00%	13.99%			
Oct-02						63	3452	1.83%	13.39%			
Nov-02						43	3455	1.24%	11.09%			
Dec-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Jan-02						43	131	32.82%	46.96%			
Feb-02						35	126	27.78%	44.79%			
Mar-02						41	123	33.33%	47.14%			
Apr-02						37	133	27.82%	44.81%			
May-02						36	145	24.83%	43.20%			
Jun-02						38	128	29.69%	45.69%			
Jul-02						28	123	22.76%	41.93%			
Aug-02						39	158	24.68%	43.12%			
Sep-02						31	125	24.80%	43.19%			
Oct-02						38	123	30.89%	46.21%			
Nov-02						19	76	25.00%	43.30%			
Dec-02						18	79	22.78%	41.94%