

My daughter connected to a dial up number offered through aol by Sprint. The number had the same area code as ours and she did not realize this was extended area and would be charged for its usage. We found all this out after 5-6 weeks of using this number and we received a phone bill of 800 dollars. After 30 yrs. of perfect service with Sprint and even though we made payments on this bill our phone was cut off and our number given out after three weeks. We were in continuous contact with Spint during this process and paid the bill off. Is this a legal practice for such a large corp.? Please help us understand the legalities of what we can do.