Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.1.8.2	Local Interoffice Transport/TN (%)		100.00%						100.00%			4
B.1.8.3	Loop + Port Combinations/TN (%)		95.69%		93.08%		96.45%		96.93%		97.64%	
B.1.8.4	Combo Other/TN (%)		100.00%		94.12%		100.00%		100.00%		100.00%	1
B.1.8.5	xDSL (ADSL, HDSL and UCL)/TN		100.00%		100.00%		100.00%		100.00%		100.00%	2,3,4,5
B.1.8.6	ISDN Loop (UDN, UDC)/TN (%)		100.00%		100.00%		100.00%					1,2,3
B.1.8.7	Line Sharing/TN (%)		100.00%		100.00%		100.00%		100.00%			1,2,3,4
B.1.8.8	2W Analog Loop Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	5
B.1.8.9	2W Analog Loop Non-Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.8.10	2W Analog Loop w/INP Design/TN (%)								100.00%			4
B.1.8.11	2W Analog Loop w/INP Non-Design/TN (%)				100.00%				100.00%			2,4
B.1.8.12	2W Analog Loop w/LNP Design/TN (%)		100.00%		91.67%		100.00%		100.00%		100.00%	3,4
B.1.8.13	2W Analog Loop w/LNP Non-Design/TN (%)						100.00%		75.00%			3,4
B.1.8.14	Other Design/TN (%)		98.11%		100.00%		100.00%		100.00%		100.00%	
B.1.8.15	Other Non-Design/TN (%)		99.60%		98.75%		100.00%		99.15%		99.16%	
B.1.8.16	INP Standalone/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1,2,3,4,5
B.1.8.17	LNP Standalone/TN (%)		98.92%		100.00%		100.00%		100.00%		97.14%	
	FOC Timeliness - Mechanized											
B.1.9.3	Loop + Port Combinations/TN (%)		99.24%		97.21%		98.89%		98.20%		98.91%	
B.1.9.4	Combo Other/TN (%)				25.00%							2
B.1.9.5	xDSL (ADSL, HDSL and UCL)/TN (%)		97.83%		94.23%		98.25%		96.88%		93.55%	
B.1.9.6	ISDN Loop (UDN, UDC)/TN (%)		100.00%		96.15%		98.77%		95.00%		97.22%	
B.1.9.7	Line Sharing/TN (%)		98.57%		96.77%		100.00%		100.00%		100.00%	
B.1.9.8	2W Analog Loop Design/TN (%)		98.90%		98.99%		99.44%		97.55%		96.86%	
B.1.9.9	2W Analog Loop Non-Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.9.12	2W Analog Loop w/LNP Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	2,3,4,5
B.1.9.14	Other Design/TN (%)		98.63%		99.48%		99.34%		98.21%		99.39%	
B.1.9.15	Other Non-Design/TN (%)		75.42%		71.70%		78.24%		87.22%		98.42%	
B.1.9.17	LNP Standalone/TN (%)		95.51%		96.52%		98.82%		100.00%		95.81%	
	FOC Timeliness - Partially Mechanized - 10 hours											

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.1.12.3	Loop + Port Combinations/TN (%)		76.14%		89.96%		93.33%		91.23%		91.60%	
B.1.12.4	Combo Other/TN (%)				100.00%		100.00%				100.00%	2,3,5
B.1.12.5	xDSL (ADSL, HDSL and UCL)/TN (%)		96.00%		100.00%		100.00%		92.86%		95.65%	2
B.1.12.6	ISDN Loop (UDN, UDC)/TN (%)		92.59%		81.82%		80.00%		100.00%		100.00%	3,4,5
B.1.12.7	Line Sharing/TN (%)		87.50%		92.31%		94.44%		91.67%		100.00%	1
B.1.12.8	2W Analog Loop Design/TN (%)		95.70%		98.51%		100.00%		92.96%		100.00%	
B.1.12.9	2W Analog Loop Non-Design/TN (%)		100.00%		100.00%		93.33%		95.65%		90.00%	1,2
B.1.12.12	2W Analog Loop w/LNP Design/TN (%)		92.62%		95.74%		96.49%		96.43%		85.71%	
B.1.12.14	Other Design/TN (%)		96.15%		95.38%		95.38%		93.33%		91.58%	
B.1.12.15	Other Non-Design/TN (%)		65.56%		75.68%		71.43%		86.36%		92.37%	
B.1.12.17	LNP Standalone/TN (%)		90.09%		87.42%		89.92%		92.90%		90.67%	
	FOC Timeliness - Non-Mechanized											
B.1.13.1	Switch Ports/TN (%)				100.00%							2
B.1.13.2	Local Interoffice Transport/TN (%)		100.00%									
B.1.13.3	Loop + Port Combinations/TN (%)		99.15%		97.08%		97.39%		95.85%		96.18%	
B.1.13.4	Combo Other/TN (%)		100.00%		96.00%		100.00%		91.89%		100.00%	1
B.1.13.5	xDSL (ADSL, HDSL and UCL)/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	4,5
B.1.13.6	ISDN Loop (UDN, UDC)/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	4
B.1.13.7	Line Sharing/TN (%)		100.00%		100.00%		100.00%				100.00%	1,2,3,5
B.1.13.8	2W Analog Loop Design/TN (%)		100.00%		93.55%		100.00%		100.00%		100.00%	
B.1.13.9	2W Analog Loop Non-Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.13.10	2W Analog Loop w/INP Design/TN (%)								100.00%			4
B.1.13.11	2W Analog Loop w/INP Non-Design/TN (%)								100.00%			4
B.1.13.12	2W Analog Loop w/LNP Design/TN		96.43%		100.00%		100.00%		91.67%		100.00%	3
B.1.13.13	2W Analog Loop w/LNP Non-Design/TN (%)						100.00%		66.67%			3,4
B.1.13.14	Other Design/TN (%)		100.00%		98.82%		100.00%		100.00%		100.00%	
B.1.13.15	Other Non-Design/TN (%)		99.24%		99.58%		99.77%		99.79%		100.00%	
B.1.13.16	INP Standalone/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.13.17	LNP Standalone/TN (%)		99.60%		99.68%		100.00%		99.70%		99.53%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
	FOC & Reject Response Completeness - Mechanized											
B.1.14.3.1	Loop + Port Combinations/EDI/TN (%)		98.02%		99.85%		99.95%		99.50%		99.89%	
B.1.14.3.2	Loop + Port Combinations/TAG/TN		97.73%		99.77%		99.93%		99.90%		99.80%	
B.1.14.4.1	Combo Other/EDI/TN (%)				16.13%							
B.1.14.5.1	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)		98.05%		94.61%		95.90%		100.00%		100.00%	
B.1.14.5.2	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)		91.89%		71.32%		93.75%		94.12%		35.32%	
B.1.14.6.1	ISDN Loop (UDN, UDC)/EDI/TN (%)		96.88%		96.55%		100.00%		100.00%		100.00%	
B.1.14.6.2	ISDN Loop (UDN, UDC)/TAG/TN (%)		44.44%		100.00%		94.00%		83.33%		87.10%	1,2
B.1.14.7.1	Line Sharing/EDI/TN (%)		98.65%		100.00%		100.00%		100.00%		97.75%	
B.1.14.7.2	Line Sharing/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1
B.1.14.8.1	2W Analog Loop Design/EDI/TN (%)		96.47%		99.55%		99.08%		99.28%		98.82%	
B.1.14.8.2	2W Analog Loop Design/TAG/TN (%)		98.55%		97.58%		98.35%		98.31%		99.24%	
B.1.14.9.2	2W Analog Loop Non-Design/TAG/TN (%)		97.73%		100.00%		100.00%		98.11%		95.00%	
B.1.14.12.1	2W Analog Loop w/LNP Design/EDI/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	3,4,5
B.1.14.12.2	2W Analog Loop w/LNP Design/TAG/TN (%)		100.00%		100.00%		100.00%		66.67%		50.00%	1,2,3,4,5
B.1.14.14.1	Other Design/EDI/TN (%)		92.08%		96.99%		98.73%		98.96%		99.24%	
B.1.14.14.2	Other Design/TAG/TN (%)		97.30%		100.00%		100.00%		96.08%		97.30%	
B.1.14.15.1	Other Non-Design/EDI/TN (%)		97.97%		100.00%		100.00%		98.09%		100.00%	
B.1.14.15.2	Other Non-Design/TAG/TN (%)		91.06%		88.89%		91.63%		93.41%		100.00%	
B.1.14.17.1	LNP Standalone/EDI/TN (%)		91.36%		100.00%		100.00%		98.94%		99.22%	
B.1.14.17.2	LNP Standalone/TAG/TN (%)		100.00%		95.83%		98.63%		97.22%		100.00%	
	FOC & Reject Response Completeness - Partially Mechanized											
B.1.15.3.1	Loop + Port Combinations/EDI/TN (%)		98.10%		99.44%		99.91%		99.79%		100.00%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.1.15.3.2	Loop + Port Combinations/TAG/TN (%)		99.85%		99.82%		99.89%		99.80%		99.95%	
B.1.15.4.1	Combo Other/EDI/TN (%)				100.00%		100.00%				100.00%	2,3,5
B.1.15.5.1	xDSL (ADSL, HDSL and		86.96%		75.00%		87.50%		100.00%		100.00%	2
B.1.15.5.2	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)		100.00%		66.67%		66.67%		100.00%		100.00%	1,2,3,4,5
B.1.15.6.1	ISDN Loop (UDN, UDC)/EDI/TN (%)		96.30%		100.00%		33.33%		100.00%		100.00%	2,3,4,5
B.1.15.6.2	ISDN Loop (UDN, UDC)/TAG/TN (%)		100.00%		100.00%		83.33%		50.00%		100.00%	2,3,4,5
B.1.15.7.1	Line Sharing/EDI/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1
B.1.15.7.2	Line Sharing/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1,2,3,4,5
B.1.15.8.1	2W Analog Loop Design/EDI/TN (%)		96.59%		100.00%		100.00%		100.00%			
B.1.15.8.2	2W Analog Loop Design/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%			
B.1.15.9.2	2W Analog Loop Non-Design/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.15.12.1	2W Analog Loop w/LNP Design/EDI/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.15.12.2	2W Analog Loop w/LNP Design/TAG/TN (%)		100.00%		98.04%		98.95%		100.00%		100.00%	
B.1.15.14.1	Other Design/EDI/TN (%)		94.29%		100.00%		97.56%		100.00%		100.00%	
B.1.15.14.2	Other Design/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.1.15.15.1	Other Non-Design/EDI/TN (%)		90.74%		100.00%		100.00%		100.00%		100.00%	
B.1.15.15.2	Other Non-Design/TAG/TN (%)		95.35%		96.10%		93.10%		97.94%		99.38%	
B.1.15.17.1	LNP Standalone/EDI/TN (%)		99.07%		100.00%		100.00%		100.00%		100.00%	
B.1.15.17.2	LNP Standalone/TAG/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
	FOC & Reject Response Completeness - Non-Mechanized											
B.1.16.1	Switch Ports/TN (%)				100.00%							2
B.1.16.2	Local Interoffice Transport/TN (%)		100.00%						100.00%			4
B.1.16.3	Loop + Port Combinations/TN (%)		92.59%		97.00%		94.24%		95.21%		97.58%	
B.1.16.4	Combo Other/TN (%)		100.00%		100.00%		98.25%		94.23%		100.00%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.1.16.5	xDSL (ADSL, HDSL and UCL)/TN (%)		100.00%		100.00%		95.83%		100.00%		90.91%	4
B.1.16.6	ISDN Loop (UDN, UDC)/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	4
B.1.16.7	Line Sharing/TN (%)		90.00%		100.00%		100.00%		100.00%		100.00%	2,3,4,5
B.1.16.8	2W Analog Loop Design/TN (%)		98.04%		100.00%		96.36%		100.00%		88.89%	
B.1.16.9	2W Analog Loop Non-Design/TN (%)		84.29%		94.87%		100.00%		89.80%		97.50%	
B.1.16.10	2W Analog Loop w/INP Design/TN (%)								100.00%		0.00%	4,5
B.1.16.11	2W Analog Loop w/INP Non-Design/TN (%)				100.00%				66.67%			2,4
B.1.16.12	2W Analog Loop w/LNP Design/TN (%)		92.86%		90.91%		100.00%		95.45%		93.55%	
B.1.16.13	2W Analog Loop w/LNP Non-Design/TN (%)						100.00%		100.00%			3,4
B.1.16.14	Other Design/TN (%)		97.16%		98.51%		97.14%		100.00%		95.89%	
B.1.16.15	Other Non-Design/TN (%)		97.20%		99.19%		98.94%		98.44%		97.89%	
B.1.16.16	INP Standalone/TN (%)		93.33%		90.48%		94.44%		78.38%		88.89%	
B.1.16.17	LNP Standalone/TN (%)		94.78%		98.51%		99.26%		98.61%		98.02%	
Unbundled Network Elements - Provisioning												
	Order Completion Interval											
B.2.1.2.1.1	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	18.13	11.00	17.01		23.98		21.31		45.60		1
B.2.1.3.1.1	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	4.75	2.96	5.57	3.09	5.72	3.14	6.01	2.87	5.92	2.98	
B.2.1.3.1.2	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	0.90	0.64	0.89	0.67	0.91	0.70	0.91	0.94	1.10	0.83	
B.2.1.3.1.3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	0.33	0.33	0.33	0.33	0.33	0.33	0.33	0.33	0.33	0.33	
B.2.1.3.1.4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	1.49	1.25	1.46	1.29	1.51	1.33	1.50	1.49	1.80	1.43	
B.2.1.3.2.1	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	11.74	3.50	21.18	2.67	9.77	0.33	13.56	4.50	12.66	3.00	1,2,3,4,5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.1.3.2.2	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	4.49	3.00	6.44		6.08		7.01	4.00	7.18		1,4
B.2.1.3.2.4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	5.47	3.00	10.05		7.76		8.84	4.00	9.62		1,4
B.2.1.4.1.1	Combo Other/<10 circuits/Dispatch/TN (days)	5.91	11.30	7.06	11.89	7.24	11.67	7.29	11.38	7.40	12.14	
B.2.1.6.3.1	UNE ISDN/<6 circuits/Dispatch/TN (days)	13.95	10.70	14.65	10.96	15.91	10.77	13.56	11.37	14.72	9.68	
B.2.1.6.4.1	UNE ISDN/6-13 circuits/Dispatch/TN (days)					25.00		11.00				
B.2.1.7.3.1	Line Sharing/<6 circuits/Dispatch/TN (days)	4.04	4.20	2.86	2.80	2.87	4.29	2.70	3.00	2.67	2.00	1,2,3,4,5
B.2.1.7.3.2	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	3.66	3.98	2.49	3.70	2.45	3.77	2.32	2.24	2.42	1.73	
B.2.1.8.1.1	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	4.75	4.60	5.57	4.75	5.72	5.04	6.01	5.48	5.92	5.13	
B.2.1.8.2.1	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	11.74		21.18		9.77		13.56		12.66		
B.2.1.9.1.1	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	4.71	4.50	5.46	4.08	5.69	3.74	6.01	3.59	5.91	3.71	1
B.2.1.9.1.4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	1.48		1.46		1.50		1.49	4.00	1.79		4
B.2.1.9.2.1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	10.76		19.63		9.06		11.45		10.75		
B.2.1.11.1.4	2W Analog Loop w/INP Non-	1.48		1.46		1.50		1.49		1.79		
B.2.1.12.1.1	2W Analog Loop w/LNP Design/<10	4.75	5.59	5.57	5.00	5.72	5.80	6.01	5.00	5.92	4.71	
B.2.1.12.2.1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	11.74		21.18		9.77		13.56		12.66		
B.2.1.13.1.1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	4.71		5.46		5.69		6.01		5.91	4.00	5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.1.13.1.4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	1.48		1.46		1.50	4.00	1.49		1.79		3
B.2.1.13.2.1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	10.76		19.63		9.06		11.45		10.75		
B.2.1.13.2.4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	1.00						2.50				
B.2.1.14.1.1	Other Design/<10 circuits/Dispatch/TN (days)	21.07		21.88		22.32		23.50		26.79		
B.2.1.15.1.1	Other Non-Design/<10 circuits/Dispatch/TN (days)	4.75	6.00	5.57		5.72		6.01		5.92		1
B.2.1.15.1.2	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	0.90		0.89		0.91		0.91		1.10		
B.2.1.16.1.2	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	0.89		0.89		0.91		0.91	1.11	1.09		4
B.2.1.17.1.1	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	4.71		5.46		5.69	1.00	6.01	0.33	5.91		3,4
B.2.1.17.1.2	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	0.89	0.51	0.89	0.49	0.91	0.52	0.91	0.50	1.09	0.46	
B.2.1.17.2.2	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	0.73	0.33		0.67	0.33	0.56	1.42	0.33	0.33		1,2,3,4
B.2.1.18.1.1	Digital Loop < DS1/<10	6.92	7.20	6.50	7.23	5.71	6.97	5.44	7.27	4.94	5.61	
B.2.1.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	19.05	6.10	18.83	6.47	17.35	6.60	19.39	6.37	22.21	6.40	
	Order Completion Interval within X days											
B.2.2.1	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)										4.50	5
B.2.2.2	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)		4.41		4.74		4.52		5.31		4.68	
	% Jeopardies - Mechanized											
B.2.5.3	Loop + Port Combinations/TN (%)	0.42%	0.24%	0.43%	0.22%	0.39%	0.09%	0.49%	0.11%	0.41%	0.14%	
B.2.5.4	Combo Other/TN (%)	7.27%		9.49%	100.00%	7.76%	100.00%	9.13%		8.12%	100.00%	2,3,5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
B.2.5.5	xDSL (ADSL, HDSL and UCL)/TN (%)	6.52%		4.61%	4.11%	3.80%	0.00%	3.13%	0.00%	2.88%	2.02%	
B.2.5.6	UNE ISDN/TN (%)	7.97%	20.45%	6.36%	4.55%	7.04%	19.51%	5.52%	16.13%	8.53%	26.09%	
B.2.5.7	Line Sharing/TN (%)	6.52%	0.00%	4.61%		3.80%		3.13%	0.00%	2.88%		1,4
B.2.5.8	2W Analog Loop Design/TN (%)	0.42%	8.48%	0.43%	7.50%	0.39%	5.79%	0.49%	9.82%	0.41%	8.65%	
B.2.5.9	2W Analog Loop Non-Design/TN (%)	0.77%	7.14%	0.76%	13.89%	0.71%	8.16%	0.90%	8.16%	0.72%	11.76%	
B.2.5.10	2W Analog Loop w/INP Design/TN (%)	0.42%		0.43%		0.39%		0.49%		0.41%		
B.2.5.12	2W Analog Loop w/LNP Design/TN (%)	0.42%	0.00%	0.43%	3.61%	0.39%	2.44%	0.49%	1.18%	0.41%	7.81%	
B.2.5.13	2W Analog Loop w/LNP Non-Design/TN (%)	0.77%		0.76%		0.71%		0.90%		0.72%		
B.2.5.14	Other Design/TN (%)	21.61%		29.07%		21.95%		23.28%		23.73%		
B.2.5.15	Other Non-Design/TN (%)	0.42%		0.43%		0.39%		0.49%		0.41%		
B.2.5.16	INP (Standalone)/TN (%)	0.42%		0.41%		0.39%		0.49%		0.40%		
B.2.5.17	LNP (Standalone)/TN (%)	0.42%	0.00%	0.41%	0.00%	0.39%	0.00%	0.49%	0.00%	0.40%	0.00%	
B.2.5.18	Digital Loop < DS1/TN (%)	7.85%	20.45%	7.13%	4.55%	4.77%	10.39%	4.53%	5.62%	4.42%	7.21%	
B.2.5.19	Digital Loop >= DS1/TN (%)	30.70%	70.27%	29.62%	71.43%	21.81%	64.79%	29.17%	72.78%	23.96%	81.37%	
	% Jeopardies - Non-Mechanized											
B.2.6.2	Local Interoffice Transport/TN (%)		0.00%									
B.2.6.3	Loop + Port Combinations/TN (%)		1.51%		0.31%		2.09%		2.75%		1.51%	
B.2.6.4	Combo Other/TN (%)		72.09%		45.16%		50.00%		43.33%		60.53%	
B.2.6.5	xDSL (ADSL, HDSL and UCL)/TN (%)		4.40%		7.84%		2.56%		13.33%		0.00%	5
B.2.6.6	UNE ISDN/TN (%)		0.00%		10.00%		8.70%		0.00%		16.67%	4,5
B.2.6.7	Line Sharing/TN (%)		0.00%		0.00%		0.00%		0.00%		0.00%	
B.2.6.8	2W Analog Loop Design/TN (%)		5.88%		0.00%		0.00%		7.69%		0.00%	
B.2.6.9	2W Analog Loop Non-Design/TN (%)						0.00%		0.00%		0.00%	3,4,5
B.2.6.11	2W Analog Loop w/INP Non-Design/TN (%)								0.00%			4
B.2.6.12	2W Analog Loop w/LNP Design/TN (%)		0.00%		0.00%		0.00%		0.00%		6.67%	3,4
B.2.6.13	2W Analog Loop w/LNP Non-Design/TN (%)						0.00%		0.00%		0.00%	3,4,5
B.2.6.15	Other Non-Design/TN (%)		0.00%									1

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.6.16	INP (Standalone)/TN (%)								0.00%			4
B.2.6.17	LNP (Standalone)/TN (%)		0.00%		0.00%		0.00%		0.00%		0.00%	
B.2.6.18	Digital Loop < DS1/TN (%)		3.92%		7.55%		5.00%		11.11%		10.00%	
B.2.6.19	Digital Loop >= DS1/TN (%)		66.67%		61.29%		58.14%		46.15%		43.33%	
	Average Jeopardy Notice Interval - Mechanized											
B.2.8.3	Loop + Port Combinations/TN (hours)		178.62		114.13		218.82		102.07		168.73	2,3
B.2.8.4	Combo Other/TN (hours)				365.78		485.08				342.08	2,3,5
B.2.8.5	xDSL (ADSL, HDSL and UCL)/TN (hours)				181.60						149.46	2,5
B.2.8.6	UNE ISDN/TN (hours)		321.73		181.88		274.56		389.49		347.27	1,2,3,4,5
B.2.8.8	2W Analog Loop Design/TN (hours)		187.30		224.62		298.61		222.31		162.35	3,5
B.2.8.9	2W Analog Loop Non-Design/TN (hours)		239.77		147.40		179.35		155.29		213.12	1,2,3,4,5
B.2.8.12	2W Analog Loop w/LNP Design/TN (hours)				189.39		161.76		168.52		200.61	2,3,4,5
B.2.8.18	Digital Loop < DS1/TN (hours)		321.73		181.71		274.56		389.49		297.82	1,2,3,4,5
B.2.8.19	Digital Loop >= DS1/TN (hours)		194.06		185.46		178.73		193.13		196.97	
	Average Jeopardy Notice Interval - Non-Mechanized											
B.2.9.3	Loop + Port Combinations/TN (hours)		107.76		57.55		121.35		181.11		204.23	1,2,3,4,5
B.2.9.4	Combo Other/TN (hours)		318.76		338.82		319.24		332.52		335.91	
B.2.9.5	xDSL (ADSL, HDSL and UCL)/TN (hours)		170.69		167.58		443.60		211.18			1,2,3,4
B.2.9.6	UNE ISDN/TN (hours)				323.43		341.93				366.90	2,3,5
B.2.9.8	2W Analog Loop Design/TN (hours)		84.57						132.03			1,4
B.2.9.12	2W Analog Loop w/LNP Design/TN (hours)										156.65	5
B.2.9.18	Digital Loop < DS1/TN (hours)		170.69		206.55		375.82		211.18		366.90	1,2,3,4,5
B.2.9.19	Digital Loop >= DS1/TN (hours)		294.42		200.89		254.59		201.67		215.56	
	% Jeopardy Notice >= 48 hours - Mechanized											
B.2.10.3	Loop + Port Combinations/TN (%)		100.00%		100.00%		100.00%		100.00%		95.00%	2,3
B.2.10.4	Combo Other/TN (%)				100.00%		100.00%				100.00%	2,3,5
B.2.10.5	xDSL (ADSL, HDSL and UCL)/TN (%)				100.00%						100.00%	2,5
B.2.10.6	UNE ISDN/TN (%)		100.00%		50.00%		100.00%		100.00%		100.00%	1,2,3,4,5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.10.8	2W Analog Loop Design/TN (%)		100.00%		100.00%		100.00%		81.82%		100.00%	3,5
B.2.10.9	2W Analog Loop Non-Design/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1,2,3,4,5
B.2.10.12	2W Analog Loop w/LNP Design/TN (%)				100.00%		100.00%		100.00%		100.00%	2,3,4,5
B.2.10.18	Digital Loop < DS1/TN (%)		100.00%		80.00%		100.00%		100.00%		100.00%	1,2,3,4,5
B.2.10.19	Digital Loop >= DS1/TN (%)		100.00%		100.00%		100.00%		100.00%		99.23%	
	% Jeopardy Notice >= 48 hours - Non-Mechanized											
B.2.11.3	Loop + Port Combinations/TN (%)		75.00%		100.00%		100.00%		66.67%		100.00%	1,2,3,4,5
B.2.11.4	Combo Other/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
B.2.11.5	xDSL (ADSL, HDSL and UCL)/TN (%)		100.00%		100.00%		100.00%		100.00%			1,2,3,4
B.2.11.6	UNE ISDN/TN (%)				100.00%		100.00%				100.00%	2,3,5
B.2.11.8	2W Analog Loop Design/TN (%)		100.00%						100.00%			1,4
B.2.11.12	2W Analog Loop w/LNP Design/TN (%)										100.00%	5
B.2.11.18	Digital Loop < DS1/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	1,2,3,4,5
B.2.11.19	Digital Loop >= DS1/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	
	Coordinated Customers Conversions											
B.2.12.2	Loops with LNP/TN (%)		100.00%		100.00%		100.00%		96.76%		99.58%	
	% Hot Cuts > 15 minutes Early											
B.2.13.2	Time-Specific SL2/TN (%)		2.99%		0.00%		0.00%		0.00%		0.00%	
B.2.13.4	Non-Time Specific SL2/TN (%)		0.00%		0.00%		0.00%		0.00%		0.00%	4
	Hot Cut Timeliness											
B.2.14.2	Time-Specific SL2/TN (%)		97.01%		97.50%		100.00%		100.00%		100.00%	
B.2.14.4	Non-Time Specific SL2/TN (%)		100.00%		100.00%		100.00%		100.00%		100.00%	4
	% Hot Cuts > 15 minutes Late											
B.2.15.2	Time-Specific SL2/TN (%)		0.00%		2.50%		0.00%		0.00%		0.00%	
B.2.15.4	Non-Time Specific SL2/TN (%)		0.00%		0.00%		0.00%		0.00%		0.00%	4
	Average Recovery Time - CCC											
B.2.16.2	Loops with LNP/TN (minutes)				38.67		34.50		117.20		106.50	2,3,4,5
	% Provisioning Troubles within 7 Days - Hot Cuts											
B.2.17.1.1	UNE Loop Design/Dispatch/TN (%)		3.14%		1.75%		6.27%		1.37%		3.66%	
B.2.17.2.1	UNE Loop Non-Design/Dispatch/TN (%)										0.00%	5
B.2.17.2.2	UNE Loop Non-Design/Non-Dispatch/TN (%)								0.00%		0.00%	4,5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
	% Missed Installation Appointments											
B.2.18.2.1.1	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	1.46%	0.00%	0.76%		1.96%		1.37%		2.23%		
B.2.18.3.1.1	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	5.88%	4.87%	6.67%	3.95%	8.45%	4.97%	6.00%	5.35%	6.58%	3.65%	
B.2.18.3.1.2	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	0.03%	0.09%	0.02%	0.03%	0.04%	0.05%	0.04%	0.05%	0.07%	0.13%	
B.2.18.3.1.3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
B.2.18.3.1.4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	0.05%	0.14%	0.05%	0.05%	0.08%	0.07%	0.08%	0.06%	0.14%	0.16%	
B.2.18.3.2.1	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	8.85%	14.29%	4.39%	0.00%	9.88%	0.00%	7.62%	0.00%	5.15%	0.00%	1,2,3,4,5
B.2.18.3.2.2	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	0.00%	0.00%	0.00%		0.00%		0.00%	0.00%	0.00%		1,4
B.2.18.3.2.4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	0.00%	0.00%	0.00%		0.00%		0.00%	0.00%	0.00%		1,4
B.2.18.4.1.1	Combo Other/<10 circuits/Dispatch/TN (%)	5.78%	2.44%	6.52%	8.33%	8.13%	10.53%	5.92%	0.00%	6.38%	10.53%	
B.2.18.5.1.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	4.24%	1.12%	5.56%	0.00%	6.77%	0.00%	5.12%	1.35%	4.53%	0.99%	
B.2.18.6.1.1	UNE ISDN/<10 circuits/Dispatch/TN (%)	7.23%	4.84%	6.34%	3.64%	7.80%	4.84%	4.11%	2.86%	6.93%	9.09%	
B.2.18.7.1.1	Line Sharing/<10 circuits/Dispatch/TN (%)	4.24%	20.00%	5.56%	0.00%	6.77%	0.00%	5.12%	0.00%	4.53%	0.00%	1,2,3,4,5
B.2.18.7.1.2	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	0.00%	0.00%	0.00%	2.63%	0.00%	0.00%	0.00%	1.96%	0.04%	0.00%	
B.2.18.8.1.1	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	5.88%	2.40%	6.67%	2.20%	8.45%	2.31%	6.00%	0.86%	6.58%	2.73%	
B.2.18.8.1.2	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	5.88%		6.67%		8.45%		6.00%		6.58%		
B.2.18.8.2.1	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	8.85%		4.39%		9.88%		7.62%		5.15%		

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
B.2.18.8.2.2	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	8.85%		4.39%		9.88%		7.62%		5.15%		
B.2.18.9.1.1	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	5.93%	7.14%	6.79%	5.56%	8.52%	4.08%	6.13%	2.00%	6.64%	5.77%	
B.2.18.9.1.4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	0.05%		0.04%		0.08%		0.08%	0.00%	0.14%		4
B.2.18.9.2.1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	9.80%		2.86%		10.96%		7.87%		6.33%		
B.2.18.9.2.4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	0.00%						0.00%				
B.2.18.10.1.1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	5.88%		6.67%		8.45%		6.00%		6.58%		
B.2.18.11.1.1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	5.93%		6.79%		8.52%		6.13%		6.64%		
B.2.18.1 1.1.4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	0.05%		0.04%		0.08%		0.08%	0.00%	0.14%		4
B.2.18.12.1.1	2W . w/LNP Design/<10 circuits/Dispatch/TN (%)	5.88%	0.00%	6.67%	0.00%	8.45%	0.00%	6.00%	1.14%	6.58%	0.00%	
B.2.18.12.2.1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	8.85%		4.39%		9.88%		7.62%		5.15%		
B.2.18.13.1.1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	5.93%		6.79%		8.52%		6.13%	0.00%	6.64%	0.00%	4,5
B.2.18.13.1.4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	0.05%		0.04%		0.08%	0.00%	0.08%		0.14%		3

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.18.13.2.1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	9.80%		2.86%		10.96%		7.87%		6.33%		
B.2.18.13.2.4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	0.00%						0.00%				
B.2.18.14.1.1	Other Design/<10 circuits/Dispatch/TN (%)	4.22%		4.88%		4.64%		4.80%		3.47%		
B.2.18.15.1.1	Other Non-Design/<10 circuits/Dispatch/TN (%)	5.88%	0.00%	6.67%		8.45%		6.00%		6.58%		1
B.2.18.15.1.2	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	0.03%		0.02%		0.04%		0.04%		0.07%		
B.2.18.16.1.2	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	0.03%		0.02%		0.04%		0.04%	0.00%	0.07%		4
B.2.18.17.1.1	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	5.93%		6.79%		8.52%		6.13%	0.00%	6.64%		4
B.2.18.17.1.2	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	0.03%	0.57%	0.02%	0.00%	0.04%	0.43%	0.04%	0.00%	0.07%	0.00%	
B.2.18.17.2.1	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	9.80%		2.86%		10.96%		7.87%		6.33%		
B.2.18.17.2.2	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	0.00%	0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		1,2,3,4
B.2.18.18.1.1	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	4.78%	2.74%	6.01%	1.30%	6.74%	2.21%	4.77%	1.92%	4.67%	2.44%	
B.2.18.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	2.93%	6.77%	4.22%	9.17%	4.77%	7.03%	3.14%	7.25%	1.98%	6.38%	
	% Provisioning Troubles within 30 Days											
B.2.19.2.1.1	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	8.67%	0.00%	8.00%	0.00%	8.32%		8.34%		7.33%		
B.2.19.3.1.1	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	10.79%	14.46%	11.42%	12.03%	11.94%	12.16%	11.35%	14.33%	10.21%	16.31%	
B.2.19.3.1.2	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	3.27%	4.27%	3.18%	3.69%	3.51%	3.88%	3.68%	3.39%	3.60%	3.00%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.19.3.1.3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	3.20%	4.03%	3.01%	3.86%	3.22%	3.58%	3.37%	3.15%	3.18%	4.40%	
B.2.19.3.1.4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	3.34%	4.55%	3.33%	3.61%	3.78%	4.04%	3.97%	3.49%	3.98%	2.79%	
B.2.19.3.2.1	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	16.54%	28.57%	22.12%	14.29%	19.30%	0.00%	14.81%	0.00%	20.95%	50.00%	1,2,3,4,5
B.2.19.3.2.2	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	15.56%	0.00%	7.69%	0.00%	5.71%		10.64%		10.61%	0.00%	1,2,5
B.2.19.3.2.3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	11.11%	0.00%	8.33%		0.00%		20.00%		14.29%		1
B.2.19.3.2.4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	16.67%	0.00%	7.55%	0.00%	9.09%		8.11%		9.62%	0.00%	1,2,5
B.2.19.4.1.1	Combo Other/<10 circuits/Dispatch/TN (%)	10.54%	8.57%	11.08%	14.63%	11.46%	22.22%	10.83%	15.79%	9.95%	16.67%	
B.2.19.4.1.4	Combo Other/<10 circuits/Dispatch In/TN (%)	10.54%		11.08%		11.46%		10.83%		9.95%		
B.2.19.5.1.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	3.69%	4.88%	4.05%	4.49%	4.14%	2.65%	4.65%	3.66%	3.32%	4.05%	
B.2.19.6.1.1	UNE ISDN/<10 circuits/Dispatch/TN (%)	8.49%	15.94%	7.53%	11.29%	7.46%	16.36%	7.45%	8.06%	6.16%	11.43%	
B.2.19.7.1.1	Line Sharing/<10 circuits/Dispatch/TN (%)	3.69%	20.00%	4.05%	0.00%	4.14%	40.00%	4.65%	14.29%	3.32%	0.00%	2,3,4,5
B.2.19.7.1.2	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	1.70%	4.35%	3.27%	6.67%	3.18%	13.16%	2.24%	22.92%	2.64%	23.53%	
B.2.19.8.1.1	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	10.79%	6.57%	11.42%	8.38%	11.94%	10.99%	11.35%	3.85%	10.21%	11.21%	
B.2.19.8.1.2	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	10.79%		11.42%		11.94%		11.35%		10.21%		
B.2.19.8.2.1	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	16.54%		22.12%		19.30%		14.81%		20.95%		
B.2.19.8.2.2	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	16.54%		22.12%		19.30%		14.81%		20.95%		

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.19.9.1.1	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	10.86%	0.00%	11.38%	0.00%	11.95%	5.56%	11.37%	6.12%	10.38%	6.00%	
B.2.19.9.1.4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	3.34%		3.33%		3.78%		3.97%		3.99%	0.00%	5
B.2.19.9.2.1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	14.43%		20.59%		17.14%		12.33%				
B.2.19.9.2.4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN			0.00%								
B.2.19.10.1.1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	10.79%		11.42%		11.94%		11.35%		10.21%		
B.2.19.11.1.1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	10.86%		11.38%		11.95%		11.37%		10.38%		
B.2.19.11.1.4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	3.34%		3.33%		3.78%		3.97%		3.99%	0.00%	5
B.2.19.11.2.1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	14.43%		20.59%		17.14%		12.33%		15.73%		
B.2.19.12.1.1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	10.79%	8.99%	11.42%	10.31%	11.94%	11.54%	11.35%	6.90%	10.21%	10.23%	
B.2.19.12.2	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	16.54%		22.12%		19.30%		14.81%		20.95%		
B.2.19.13.1.1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	10.86%		11.38%		11.95%		11.37%		10.38%	0.00%	5
B.2.19.13.1.4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN	3.34%		3.33%		3.78%		3.97%	0.00%	3.99%		4

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.19.13.2.1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	14.43%		20.59%		17.14%		12.33%		15.73%		
B.2.19.13.2.4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatc			0.00%						0.00%		
B.2.19.14.1.1	Other Design/<10 circuits/Dispatch/TN (%)	7.20%		6.22%		6.03%		5.13%		6.33%		
B.2.19.15.1.1	Other Non-Design/<10 circuits/Dispatch/TN (%)	10.79%	100.00%	11.42%	0.00%	11.94%		11.35%		10.21%		1,2
B.2.19.15.1.2	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	3.27%		3.18%		3.51%		3.68%		3.60%		
B.2.19.15.2.1	Other Non-Design/>=10 circuits/Dispatch/TN (%)	16.54%		22.12%		19.30%		14.81%		20.95%		
B.2.19.16.1.2	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	3.28%	0.00%	3.18%		3.51%		3.68%		3.60%	0.00%	1,5
B.2.19.17.1.1	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	10.86%	0.00%	11.38%		11.95%		11.37%	0.00%	10.38%	0.00%	1,4,5
B.2.19.17.1.2	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	3.28%	0.00%	3.18%	0.00%	3.51%	0.00%	3.68%	0.00%	3.60%	0.00%	
B.2.19.17.2.1	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	14.43%		20.59%		17.14%		12.33%		15.73%		
B.2.19.17.2.2	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)		0.00%	0.00%	0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	1,2,3,4,5
B.2.19.18.1.1	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	4.34%	9.72%	4.39%	7.53%	4.87%	7.14%	5.09%	5.88%	4.12%	6.73%	
B.2.19.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	5.51%	19.23%	10.24%	14.58%	6.63%	14.41%	3.52%	18.92%	3.92%	16.58%	
	Average Completion Notice Interval - Mechanized											
B.2.21.3.1.1	**Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)**	**1.09**	**0.09**	**1.49**	**0.02**	**2.72**	**0.13**	**2.25**	**0.24**	**2.40**	**0.04**	
B.2.21.3.1.2	**Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)**	**0.92**	**0.96**	**0.97**	**0.93**	**1.18**	**1.06**	**1.20**	**0.83**	**0.95**	**0.67**	
B.2.21.3.1.3	**Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)**	**1.01**	**0.83**	**0.99**	**0.84**	**1.25**	**0.94**	**1.29**	**0.76**	**1.05**	**0.64**	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		Notes
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	
B.2.21.3.1.4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	0.84	1.01	0.95	0.98	1.12	1.10	1.12	0.84	0.87	0.67	
B.2.21.3.2.1	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	8.73	0.02	0.26	0.02	3.16	0.02	2.44	0.02	3.41	0.02	1,2,3,4,5
B.2.21.3.2.2	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	0.76	0.90	15.56		0.81		1.80		0.60		1
B.2.21.3.2.4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	0.77	0.90	24.29		0.78		0.78		0.64		1
B.2.21.4.1.1	Combo Other/<10 circuits/Dispatch/TN (hours)	9.87		14.18	32.31	16.32	18.59	15.65		18.74		2,3
B.2.21.5.1.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	8.33		5.11	7.35	5.56	14.14	5.20	11.15	4.83	9.74	
B.2.21.6.1.1	UNE ISDN/<10 circuits/Dispatch/TN (hours)	34.80	25.62	50.04	10.34	32.08	15.36	18.85	26.09	45.56	47.82	
B.2.21.7.1.1	Line Sharing/<10 circuits/Dispatch/TN (hours)	8.33	55.33	5.11		5.56		5.20		4.83		1
B.2.21.7.1.2	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	1.00		1.23		1.46		0.96	1.07	0.86		4
B.2.21.8.1.1	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	1.09	18.02	1.49	28.89	2.72	20.87	2.25	26.78	2.40	27.31	
B.2.21.8.2.1	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	8.73		0.26		3.16		2.44		3.41		
B.2.21.9.1.1	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	1.03	0.02	1.22	0.02	2.69	0.06	2.20	0.24	2.32	0.06	
B.2.21.9.1.4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	0.84		0.94		1.12		1.12	0.02	0.87		4
B.2.21.9.2.1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	1.82		0.35		3.50		2.27		4.18		
B.2.21.12.1.1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	1.09	14.98	1.49	6.92	2.72	20.43	2.25	12.75	2.40	4.57	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.21.12.2.1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	8.73		0.26		3.16		2.44		3.41		
B.2.21.13.1.1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	1.03		1.22		2.69		2.20		2.32		
B.2.21.13.1.4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	0.84		0.94		1.12		1.12		0.87		
B.2.21.13.2.1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	1.82		0.35		3.50		2.27		4.18		
B.2.21.13.2.4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	0.48						0.63				
B.2.21.15.1.2	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	0.92		0.97		1.18		1.20		0.95		
B.2.21.17.1.1	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	1.03		1.22		2.69		2.20	0.16	2.32		4
B.2.21.17.1.2	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	0.92	0.66	0.96	0.67	1.18	0.71	1.20	0.71	0.95	0.63	
B.2.21.17.2.2	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	0.55			0.43	0.83	0.82	23.62	0.75	0.43		2,3,4
B.2.21.18.1.1	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	16.86	25.62	18.69	8.83	15.83	14.05	16.28	16.68	12.55	17.23	
B.2.21.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	82.12	32.58	134.39	34.84	119.68	43.98	128.70	38.86	164.60	57.80	
	Average Completion Notice Interval - Non-Mechanized											
B.2.22.2.1.1	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)		16.46									
B.2.22.3.1.1	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)		14.64		16.49		22.49		20.09		23.82	
B.2.22.3.1.2	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)		4.18		9.31		8.10		6.78		8.64	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
B.2.22.3.1.3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)		2.04		7.56		4.38		4.97		6.17	
B.2.22.3.1.4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)		11.69		14.06		17.18		12.98		13.45	
B.2.22.3.2.1	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)				17.24				40.73		17.92	2,4,5
B.2.22.3.2.2	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)		14.00						27.10			1,4
B.2.22.3.2.4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)		14.00						27.10			1,4
B.2.22.4.1.1	Combo Other/<10 circuits/Dispatch/TN (hours)		70.76		59.51		37.58		48.50		49.73	
B.2.22.5.1.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)		11.93		16.37		11.46		19.99		23.63	5
B.2.22.6.1.1	UNE ISDN/<10 circuits/Dispatch/TN (hours)		31.47		92.87		7.64		33.79		34.32	4,5
B.2.22.7.1.1	Line Sharing/<10 circuits/Dispatch/TN (hours)		0.34		0.02		0.02		0.02		4.83	1,2,3,4,5
B.2.22.7.1.2	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)		0.68		0.78		0.77		3.77		0.67	
B.2.22.8.1.1	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)		46.98		52.85		54.78		90.47		36.76	5
B.2.22.9.1.1	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)								17.82		8.64	4,5
B.2.22.11.1.4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)								13.80			4
B.2.22.12.1.1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)		53.77		21.19		167.62		17.55		21.20	1,3,4
B.2.22.13.1.1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)								0.02		31.33	4,5
B.2.22.13.1.4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)						13.77					3
B.2.22.15.1.1	Other Non-Design/<10 circuits/Dispatch/TN (hours)		20.40									1
B.2.22.16.1.2	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)								55.68			4
B.2.22.17.1.1	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)						0.02		0.02			3,4

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.2.22.17.1.2	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)		3.17		2.69		3.57		3.48		3.60	
B.2.22.17.2.2	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)		0.74		0.86		3.99		0.71			1,2,3,4
B.2.22.18.1.1	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)		14.54		24.62		9.77		24.33		30.77	5
B.2.22.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)		49.90		48.03		48.27		54.95		46.44	
	Service Order Accuracy											
B.2.34.1.1.1	Design (Specials)/<10 circuits/Dispatch/TN (%)		100.00%		100.00%		100.00%		100.00%		99.55%	
B.2.34.1.1.2	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)		67.07%		69.33%		84.42%		91.11%		99.01%	
B.2.34.1.2.1	Design (Specials)/>=10 circuits/Dispatch/TN (%)		100.00%		100.00%		96.00%		100.00%		100.00%	
B.2.34.1.2.2	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)		100.00%		90.91%		85.71%		94.12%		100.00%	1,3
B.2.34.2.1.1	Loops Non-Design/<10 circuits/Dispatch/TN (%)		96.00%		96.33%		97.33%		97.60%		99.00%	
B.2.34.2.1.2	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)		100.00%		98.02%		97.05%		99.43%		100.00%	
B.2.34.2.2.1	Loops Non-Design/>=10 circuits/Dispatch/TN (%)		97.90%		97.73%		91.30%		98.98%		97.30%	
B.2.34.2.2.2	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)		98.73%		97.53%		98.57%		98.99%		97.67%	
Unbundled Network Elements - Maintenance and Repair												
	Missed Repair Appointments											
B.3.1.1.1	Switch Ports/Dispatch/TN (%)	5.85%		5.89%		8.11%		6.67%		9.39%		
B.3.1.1.2	Switch Ports/Non-Dispatch/TN (%)	1.08%		0.85%		1.21%		1.06%		1.41%		
B.3.1.2.1	Local Interoffice Transport/Dispatch/TN (%)	0.00%	0.00%	0.99%	0.00%	0.96%	0.00%	0.00%	0.00%	1.00%	0.00%	2
B.3.1.2.2	Local Interoffice Transport/Non-Dispatch/TN (%)	0.00%	0.00%	0.42%	0.00%	0.35%	0.00%	0.35%	0.00%	0.38%	0.00%	1

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
B.3.1.3.1	Loop + Port	5.86%	4.87%	5.91%	6.62%	8.13%	6.61%	6.70%	7.49%	9.42%	10.45%	
B.3.1.3.2	Loop + Port Combinations/Non-Dispatch/TN (%)	1.10%	4.52%	0.88%	4.08%	1.24%	2.58%	1.13%	1.88%	1.44%	2.46%	
B.3.1.4.1	Combo Other/Dispatch/TN (%)	5.84%	0.00%	5.80%	0.00%	8.07%	2.63%	6.66%	0.00%	9.33%	3.33%	
B.3.1.4.2	Combo Other/Non-Dispatch/TN (%)	5.84%	0.00%	5.80%	0.00%	8.07%	0.00%	6.66%	0.00%	9.33%	0.00%	1,2
B.3.1.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	49.03%	0.00%	40.16%	5.56%	45.25%	0.00%	39.61%	6.67%	41.79%	0.00%	
B.3.1.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	3.83%	0.00%	2.10%	0.00%	2.43%	12.50%	2.38%	0.00%	1.92%	0.00%	2,3,4,5
B.3.1.6.1	UNE ISDN/Dispatch/TN (%)	16.44%	5.88%	10.12%	7.41%	23.77%	0.00%	14.13%	6.06%	23.96%	11.54%	
B.3.1.6.2	UNE ISDN/Non-Dispatch/TN (%)	1.90%	0.00%	2.27%	0.00%	3.75%	0.00%	4.01%	0.00%	5.43%	0.00%	2,4,5
B.3.1.7.1	Line Sharing/Dispatch/TN (%)	49.03%	16.67%	40.16%	30.00%	45.25%	22.22%	39.61%	0.00%	41.79%	20.00%	1,3,4,5
B.3.1.7.2	Line Sharing/Non-Dispatch/TN (%)	3.83%	14.29%	2.10%	16.67%	2.43%	16.67%	2.38%	16.67%	1.92%	0.00%	1,2
B.3.1.8.1	2W Analog Loop Design/Dispatch/TN (%)	5.86%	4.41%	5.91%	9.74%	8.13%	4.61%	6.70%	2.04%	9.42%	11.80%	
B.3.1.8.2	2W Analog Loop Design/Non-Dispatch/TN (%)	5.86%	0.00%	5.91%	1.35%	8.13%	0.00%	6.70%	0.00%	9.42%	1.45%	
B.3.1.9.1	2W Analog Loop Non-	5.83%	0.00%	5.87%	0.00%	8.08%	0.00%	6.65%	0.00%	9.38%	11.11%	1,2,3,4,5
B.3.1.9.2	2W Analog Loop Non-Design/Non-	0.85%	0.00%	0.78%	0.00%	1.20%	0.00%	1.07%	0.00%	1.26%	0.00%	
B.3.1.10.1	Other Design/Dispatch/TN (%)	5.09%	0.00%	2.77%	0.00%	6.37%	0.00%	5.55%	0.00%	6.34%	0.66%	1,2,3
B.3.1.10.2	Other Design/Non-Dispatch/TN (%)	1.07%	0.00%	0.73%	0.00%	1.05%	0.00%	1.82%	0.00%	1.52%	0.00%	2
B.3.1.11.1	Other Non-Design/Dispatch/TN (%)	5.86%	0.00%	5.91%	0.00%	8.13%	0.00%	6.70%	0.00%	9.42%	0.00%	
B.3.1.11.2	Other Non-Design/Non-Dispatch/TN (%)	1.10%	0.00%	0.88%	0.00%	1.24%	0.00%	1.13%	0.00%	1.44%	0.00%	1
B.3.1.12.1	LNP (Standalone)/Dispatch/TN (%)	5.85%		5.89%		8.11%		6.61%		9.39%		
B.3.1.12.2	LNP (Standalone)/Non-Dispatch/TN (%)	1.08%		0.85%		1.21%		1.06%		1.41%		
	Customer Trouble Report Rate											
B.3.2.1.1	Switch Ports/Dispatch/TN (%)	1.98%		1.92%		2.43%		2.30%		2.13%		

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.3.2.1.2	Switch Ports/Non-Dispatch/TN (%)	0.99%		0.89%		1.15%		1.02%		0.98%		
B.3.2.2.1	Local Interoffice Transport/Dispatch/TN (%)	2.03%	0.00%	2.28%	1.97%	2.77%	0.00%	2.33%	0.00%	2.18%	0.00%	
B.3.2.2.2	Local Interoffice Transport/Non-Dispatch/TN (%)	1.26%	1.03%	1.06%	0 00%	1.27%	0.00%	1.26%	0.00%	1.16%	0.00%	
B.3.2.3.1	Loop + Port	1.89%	1.42%	1.84%	1.34%	2.33%	1.58%	2.20%	1.64%	2.04%	1.63%	
B.3.2.3.2	Loop + Port Combinations/Non-Dispatch/TN (%)	0.95%	0.42%	0.85%	0.47%	1.10%	0.45%	0.98%	0.47%	0.95%	0.41%	
B.3.2.4.1	(Combo Other/Dispatch/TN (%)	1.66%	2.87%	1.61%	5.71%	2.04%	9.03%	1.96%	7.88%	1.81%	6.15%	
B.3.2.4.2	Combo Other/Non-Dispatch/TN (%)	1.66%	1.72%	1.61%	2.08%	2.04%	4.51%	1.96%	3.28%	1.81%	2.87%	
B.3.2.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	1.34%	0.48%	1.17%	0.86%	1.74%	0.75%	1.41%	1.39%	1.30%	0.50%	
B.3.2.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	1.99%	0.44%	2.19%	0.14%	2.72%	0.38%	2.27%	0.23%	2.60%	0.05%	
B.3.2.6.1	UNE ISDN/Dispatch/TN (%)	1.54%	1.67%	1.46%	1.32%	1.67%	1.42%	1.77%	1.61%	1.38%	1.28%	
B.3.2.6.2	UNE ISDN/Non-Dispatch/TN (%)	1.31%	0.88%	1.30%	0.39%	1.16%	0.59%	1.30%	0.29%	0.88%	0.34%	
B.3.2.7.1	Line Sharing/Dispatch/TN (%)	1.34%	0.82%	1.17%	1.33%	1.74%	1.17%	1.41%	0.57%	1.30%	0.76%	
B.3.2.7.2	Line Sharing/Non-Dispatch/TN (%)	1.99%	0.95%	2.19%	0.80%	2.72%	3.13%	2.27%	1.72%	2.60%	2.14%	
B.3.2.8.1	2W Analog Loop Design/Dispatch/TN (%)	1.89%	0.65%	1.84%	0.64%	2.33%	0.89%	2.20%	0.83%	2.04%	0.83%	
B.3.2.8.2	2W Analog Loop Design/Non-Dispatch/TN (%)	1.89%	0.15%	1.84%	0.18%	2.33%	0.19%	2.20%	0.12%	2.04%	0.17%	
B.3.2.9.1	2W Analog Loop Non-	1.97%	1.23%	1.91%	2.44%	2.42%	1.20%	2.29%	0.81%	2.12%	1.68%	
B.3.2.9.2	2W Analog Loop Non-Design/Non-	0.90%	0.00%	0.81%	0.00%	1.05%	0.00%	0.93%	0.00%	0.90%	0.00%	
B.3.2.10.1	Other Design/Dispatch/TN (%)	0.34%	2.05%	0.37%	0.35%	0.44%	0.35%	0.44%	0.00%	0.40%	3.09%	
B.3.2.10.2	Other Design/Non-Dispatch/TN (%)	0.32%	0.00%	0.32%	0.35%	0.35%	0.00%	0.38%	0.00%	0.28%	1.39%	
B.3.2.11.1	Other Non-Design/Dispatch/TN (%)	1.89%	0.00%	1.84%	0.00%	2.33%	0.00%	2.20%	0.00%	2.04%	0.00%	
B.3.2.11.2	Other Non-Design/Non-Dispatch/TN (%)	0.95%	0.08%	0.85%	0.00%	1.10%	0.00%	0.98%	0.00%	0.95%	0.00%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May		June		July		August		September		
		BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	Notes
	Maintenance Average Duration											
B.3.3.1.1	Switch Ports/Dispatch/TN (hours)	29.39		25.61		33.78		28.40		30.68		
B.3.3.1.2	Switch Ports/Non-Dispatch/TN (hours)	11.78		9.58		13.47		10.81		14.57		
B.3.3.2.1	Local Interoffice Transport/Dispatch/TN (hours)	3.91	0.00	4.07	3.28	4.12	0.00	3.79	0.00	4.47	0.00	2
B.3.3.2.2	Local Interoffice Transport/Non-Dispatch/TN (hours)	1.70	5.88	1.94	0.00	1.97	0.00	1.74	0.00	1.96	0.00	1
B.3.3.3.1	Loop + Port Combinations/Dispatch/TN (hours)	29.24	11.03	25.51	12.26	33.60	14.01	28.25	14.62	30.55	18.32	
B.3.3.3.2	Loop + Port Combinations/Non-Dispatch/TN (hours)	11.69	5.91	9.51	4.46	13.35	4.46	10.73	3.68	14.41	5.91	
B.3.3.4.1	Combo Other/Dispatch/TN (hours)	28.57	3.72	24.84	4.47	32.76	4.99	27.63	4.63	29.88	5.87	
B.3.3.4.2	Combo Other/Non-Dispatch/TN (hours)	28.57	2.22	24.84	1.27	32.76	2.96	27.63	0.83	29.88	4.03	1,2
B.3.3.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	48.16	5.25	33.22	6.89	38.62	6.99	31.51	11.11	32.60	10.43	
B.3.3.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	5.03	1.55	1.92	0.58	2.45	7.55	2.20	2.36	1.63	3.53	2,3,4,5
B.3.3.6.1	UNE ISDN/Dispatch/TN (hours)	15.00	7.10	11.90	8.51	16.82	7.83	13.49	9.60	17.83	8.84	
B.3.3.6.2	UNE ISDN/Non-Dispatch/TN (hours)	2.67	4.07	3.46	3.39	4.35	8.22	4.17	2.33	4.65	3.06	2,4,5
B.3.3.7.1	Line Sharing/Dispatch/TN (hours)	48.16	43.33	33.22	43.50	38.62	49.22	31.51	12.00	32.60	44.80	1,3,4,5
B.3.3.7.2	Line Sharing/Non-Dispatch/TN (hours)	5.03	27.43	1.92	15.50	2.45	33.17	2.20	21.75	1.63	5.43	1,2
B.3.3.8.1	2W Analog Loop Design/Dispatch/TN (hours)	29.24	8.07	25.51	10.04	33.60	7.85	28.25	7.69	30.55	10.83	
B.3.3.8.2	2W Analog Loop Design/Non-Dispatch/TN (hours)	29.24	2.94	25.51	3.65	33.60	3.16	28.25	2.15	30.55	3.93	
B.3.3.9.1	2W Analog Loop Non-Design/Dispatch/TN (hours)	29.37	2.00	25.59	6.67	33.79	5.00	28.41	11.75	30.69	5.44	1,2,3,4,5
B.3.3.9.2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	12.15	0.00	10.12	0.00	14.27	0.00	11.45	0.00	15.41	0.00	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.3.3.10.1	Other Design/Dispatch/TN (hours)	7.33	4.47	6.36	3.38	7.93	7.32	7.77	0.00	8.21		
B.3.3.10.2	Other Design/Non-Dispatch/TN (hours)	2.35	0.00	2.66	2.38	2.75	0.00	3.04	0.00	2.83		
B.3.3.11.1	Other Non-Design/Dispatch/TN (hours)	29.24	0.00	25.51	0.00	33.60	0.00	28.25	0.00	30.55		
B.3.3.11.2	Other Non-Design/Non-Dispatch/TN (hours)	11.69	1.00	9.51	0.00	13.35	0.00	10.73	0.00	14.41		
B.3.3.12.1	LNP (Standalone)/Dispatch/TN (hours)	29.39		25.61		33.78		28.40		30.68		
B.3.3.12.2	LNP (Standalone)/Non-Dispatch/TN (hours)	11.78		9.58		13.47		10.81		14.57		
	% Repeat Troubles within 30 Days											
B.3.4.1.1	Switch Ports/Dispatch/TN (%)	18.09%		17.23%		18.89%		18.59%		17.89%		
B.3.4.1.2	Switch Ports/Non-Dispatch/TN (%)	15.03%		13.94%		14.72%		14.88%		13.83%		
B.3.4.2.1	Local Interoffice Transport/Dispatch/TN (%)	23.77%	0.00%	23.91%	0.00%	22.65%	0.00%	22.70%	0.00%	21.64%	0.00%	
B.3.4.2.2	Local Interoffice Transport/Non-Dispatch/TN (%)	18.12%	0.00%	19.07%	0.00%	20.91%	0.00%	25.00%	0.00%	20.30%	0.00%	I
B.3.4.3.1	Loop +Port Combinations/Dispatch/TN (%)	18.05%	10.32%	17.22%	9.88%	18.85%	12.79%	18.57%	12.22%	17.84%	12.68%	
B.3.4.3.2	Loop + Port Combinations/Non-Dispatch/TN (%)	15.00%	8.39%	13.87%	12.77%	14.62%	12.63%	14.80%	10.46%	13.82%	10.04%	
B.3.4.4.1	Combo Other/Dispatch/TN (%)	18.06%	10.00%	17.39%	31.82%	19.02%	26.32%	18.78%	52.78%	17.99%	36.67%	
B.3.4.4.2	Combo Other/Non-Dispatch/TN (%)	18.06%	16.67%	17.39%	37.50%	19.02%	15.79%	18.78%	33.33%	17.99%	28.57%	1,2
B.3.4.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	24.44%	0.00%	29.02%	5.56%	29.85%	12.50%	27.55%	6.67%	28.85%	9.09%	
B.3.4.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	24.60%	10.00%	27.71%	0.00%	28.88%	12.50%	28.05%	0.00%	25.53%	0.00%	2,3,4,5
B.3.4.6.1	UNE ISDN/Dispatch/TN (%)	18.87%	14.71%	26.59%	3.70%	23.77%	10.34%	21.07%	21.21%	23.96%	19.23%	
B.3.4.6.2	UNE ISDN/Non-Dispatch/TN (%)	20.00%	16.67%	18.45%	25.00%	20.97%	33.33%	18.61%	0.00%	16.85%	14.29%	2,4,5
B.3.4.7.1	Line Sharing/Dispatch/TN (%)	24.44%	50.00%	29.02%	40.00%	29.85%	33.33%	27.55%	50.00%	28.85%	60.00%	1,3,4,5

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.3.4.7.2	Line Sharing/Non-Dispatch/TN (%)	24.60%	0.00%	27.71%	33.33%	28.88%	37.50%	28.05%	33.33%	25.53%	35.71%	1,2
B.3.4.8.1	2W Analog Loop Design/Dispatch/TN (%)	18.05%	6.25%	17.22%	6.37%	18.85%	8.13%	18.57%	9.04%	17.84%	7.37%	
B.3.4.8.2	2W Analog Loop Design/Non-Dispatch/TN (%)	18.05%	7.81%	17.22%	12.16%	18.85%	6.41%	18.57%	6.12%	17.84%	1.45%	
B.3.4.9.1	2W Analog Loop Non-Design/Dispatch/TN (%)	18.07%	25.00%	17.22%	22.22%	18.87%	0.00%	18.58%	0.00%	17.87%	0.00%	1,2,3,4,5
B.3.4.9.2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	15.20%	0.00%	14.17%	0.00%	14.95%	0.00%	15.11%	0.00%	13.98%	0.00%	
B.3.4.10.1	Other Design/Dispatch/TN (%)	18.23%	0.00%	22.26%	0.00%	24.27%	0.00%	25.24%	0.00%	23.09%	21.19%	1,2,3
B.3.4.10.2	Other Design/Non-Dispatch/TN (%)	18.04%	0.00%	15.96%	0.00%	19.61%	0.00%	16.72%	0.00%	15.78%	16.18%	2
B.3.4.11.1	Other Non-Design/Dispatch/TN (%)	18.05%	0.00%	17.22%	0.00%	18.85%	0.00%	18.57%	0.00%	17.84%	0.00%	
B.3.4.11.2	Other Non-Design/Non-Dispatch/TN (%)	15.00%	0.00%	13.87%	0.00%	14.62%	0.00%	14.80%	0.00%	13.82%	0.00%	1
B.3.4.12.1	LNP (Standalone)/Dispatch/TN (%)	18.09%		17.23%		18.89%		18.59%		17.89%		
B.3.4.12.2	LNP (Standalone)/Non-Dispatch/TN (%)	15.03%		13.94%		14.72%		14.88%		13.83%		
	Out of Service > 24 hours											
B.3.5.1.1	Switch Ports/Dispatch/TN (%)	38.78%		31.57%		44.76%		37.68%		41.05%		
B.3.5.1.2	Switch Ports/Non-Dispatch/TN (%)	19.68%		14.81%		25.61%		19.03%		30.31%		
B.3.5.2.1	Local Interoffice Transport/Dispatch/TN (%)	0.00%	0.00%	0.99%	0.00%	0.96%	0.00%	0.00%	0.00%	1.00%	0.00%	2
B.3.5.2.2	Local Interoffice Transport/Non-Dispatch/TN (%)	0.00%	0.00%	0.42%	0.00%	0.35%	0.00%	0.35%	0.00%	0.38%	0.00%	1
B.3.5.3.1	Loop + Port Combinations/Dispatch/TN (%)	38.53%	6.65%	31.42%	10.10%	44.52%	12.63%	37.45%	14.05%	40.85%	23.57%	
B.3.5.3.2	Loop + Port Combinations/Non-Dispatch/TN (%)	19.40%	0.56%	14.58%	1.17%	25.22%	3.08%	18.70%	2.70%	29.80%	7.87%	
B.3.5.4.1	Combo Other/Dispatch/TN (%)	36.96%	0.00%	29.94%	0.00%	42.65%	2.63%	35.98%	0.00%	39.32%	3.33%	

Tennessee Performance Metric Data

Metric Number	Metric Name [SQM Number] and Disaggregation	May BST	May CLEC	June BST	June CLEC	July BST	July CLEC	August BST	August CLEC	September BST	September CLEC	Notes
B.3.5.4.2	Combo Other/Non-Dispatch/TN (%)	36.96%	0.00%	29.94%	0.00%	42.65%	0.00%	35.98%	0.00%	39.32%	0.00%	1,2
B.3.5.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	49.03%	0.00%	40.16%	5.56%	45.25%	0.00%	39.61%	6.67%	41.79%	0.00%	
B.3.5.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	3.83%	0.00%	2.10%	0.00%	2.43%	12.50%	2.38%	0.00%	1.92%	0.00%	2,3,4,5
B.3.5.6.1	UNE ISDN/Dispatch/TN (%)	15.95%	5.88%	10.12%	7.41%	23.77%	0.00%	13.87%	6.06%	24.04%	11.54%	
B.3.5.6.2	UNE ISDN/Non-Dispatch/TN (%)	1.91%	0.00%	2.27%	0.00%	3.75%	0.00%	4.01%	0.00%	5.43%	0.00%	2,4,5
B.3.5.7.1	Line Sharing/Dispatch/TN (%)	49.03%	0.00%	40.16%	0.00%	45.25%	0.00%	39.61%	0.00%	41.79%	0.00%	
B.3.5.7.2	Line Sharing/Non-Dispatch/TN (%)	3.83%	0.00%	2.10%	0.00%	2.43%	0.00%	2.38%	0.00%	1.92%	0.00%	
B.3.5.8.1	2W Analog Loop Design/Dispatch/TN (%)	38.53%	4.41%	31.42%	9.74%	44.52%	4.61%	37.45%	2.04%	40.85%	11.80%	
B.3.5.8.2	2W Analog Loop Design/Non-Dispatch/TN (%)	38.53%	0.00%	31.42%	1.35%	44.52%	0.00%	37.45%	0.00%	40.85%	1.45%	
B.3.5.9.1	2W Analog Loop Non-Design/Dispatch/TN (%)	38.77%	0.00%	31.58%	0.00%	44.76%	0.00%	37.69%	0.00%	41.05%	0.00%	
B.3.5.9.2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	19.69%	0.00%	14.82%	0.00%	25.60%	0.00%	19.04%	0.00%	30.28%	0.00%	
B.3.5.10.1	Other Design/Dispatch/TN (%)	5.09%	0.00%	2.77%	0.00%	6.37%	0.00%	5.55%	0.00%	6.34%	0.66%	1,2,3
B.3.5.10.2	Other Design/Non-Dispatch/TN (%)	1.07%	0.00%	0.73%	0.00%	1.05%	0.00%	1.82%	0.00%	1.52%	0.00%	2
B.3.5.11.1	Other Non-Design/Dispatch/TN (%)	38.53%	0.00%	31.42%	0.00%	44.52%	0.00%	37.45%	0.00%	40.85%	0.00%	
B.3.5.11.2	Other Non-Design/Non-Dispatch/TN (%)	19.40%	0.00%	14.58%	0.00%	25.22%	0.00%	18.70%	0.00%	29.80%	0.00%	1
B.3.5.12.1	LNP (Standalone)/Dispatch/TN (%)	38.78%		31.57%		44.76%		37.68%		41.05%		
B.3.5.12.2	LNP (Standalone)/Non-Dispatch/TN (%)	19.68%		14.81%		25.61%		19.03%		30.31%		
Unbundled Network Elements - Billing												
	Invoice Accuracy											
B.4.1	TN (%)	98.50%	99.53%	98.14%	99.99%	97.89%	99.92%	91.42%	99.98%	97.04%	99.54%	
	Mean Time to Deliver Invoices - CRIS											