## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.1.8.2 | Local Interoffice Transport/TN (%) | | 100.00% | | | | | | 100.00% | | | 4 |
| B.1.8.3 | Loop + Port Combinations/TN (%) | | 95.69% | | 93.08% | | 96.45% | | 96.93% | | 97.64% | |
| B.1.8.4 | Combo Other/TN (%) | | 100.00% | | 94.12% | | 100.00% | | 100.00% | | 100.00% | 1 |
| B.1.8.5 | xDSL (ADSL, HDSL and UCL)/TN | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 2,3,4,5 |
| B.1.8.6 | ISDN Loop (UDN, UDC)/TN (%) | | 100.00% | | 100.00% | | 100.00% | | | | | 1,2,3 |
| B.1.8.7 | Line Sharing/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | | 1,2,3,4 |
| B.1.8.8 | 2W Analog Loop Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 5 |
| B.1.8.9 | 2W Analog Loop Non-Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.8.10 | 2W Analog Loop w/INP Design/TN (%) | | | | | | | | 100.00% | | | 4 |
| B.1.8.11 | 2W Analog Loop w/INP Non-Design/TN (%) | | | | 100.00% | | | | 100.00% | | | 2,4 |
| B.1.8.12 | 2W Analog Loop w/LNP Design/TN (%) | | 100.00% | | 91.67% | | 100.00% | | 100.00% | | 100.00% | 3,4 |
| B.1.8.13 | 2W Analog Loop w/LNP Non-Design/TN (%) | | | | | | 100.00% | | 75.00% | | | 3,4 |
| B.1.8.14 | Other Design/TN (%) | | 98.11% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.8.15 | Other Non-Design/TN (%) | | 99.60% | | 98.75% | | 100.00% | | 99.15% | | 99.16% | |
| B.1.8.16 | INP Standalone/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.1.8.17 | LNP Standalone/TN (%) | | 98.92% | | 100.00% | | 100.00% | | 100.00% | | 97.14% | |
| | ***FOC Timeliness - Mechanized*** | | | | | | | | | | | |
| B.1.9.3 | Loop + Port Combinations/TN (%) | | 99.24% | | 97.21% | | 98.89% | | 98.20% | | 98.91% | |
| B.1.9.4 | Combo Other/TN (%) | | | | 25.00% | | | | | | | 2 |
| B.1.9.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 97.83% | | 94.23% | | 98.25% | | 96.88% | | 93.55% | |
| B.1.9.6 | ISDN Loop (UDN, UDC)/TN (%) | | 100.00% | | 96.15% | | 98.77% | | 95.00% | | 97.22% | |
| B.1.9.7 | Line Sharing/TN (%) | | 98.57% | | 96.77% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.9.8 | 2W Analog Loop Design/TN (%) | | 98.90% | | 98.99% | | 99.44% | | 97.55% | | 96.86% | |
| B.1.9.9 | 2W Analog Loop Non-Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.9.12 | 2W Analog Loop w/LNP Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 2,3,4,5 |
| B.1.9.14 | Other Design/TN (%) | | 98.63% | | 99.48% | | 99.34% | | 98.21% | | 99.39% | |
| B.1.9.15 | Other Non-Design/TN (%) | | 75.42% | | 71.70% | | 78.24% | | 87.22% | | 98.42% | |
| B.1.9.17 | LNP Standalone/TN (%) | | 95.51% | | 96.52% | | 98.82% | | 100.00% | | 95.81% | |
| | ***FOC Timeliness - Partially Mechanized - 10 hours*** | | | | | | | | | | | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.1.12.3 | Loop + Port Combinations/TN (%) | | 76.14% | | 89.96% | | 93.33% | | 91.23% | | 91.60% | |
| B.1.12.4 | Combo Other/TN (%) | | | | 100.00% | | 100.00% | | | | 100.00% | 2,3,5 |
| B.1.12.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 96.00% | | 100.00% | | 100.00% | | 92.86% | | 95.65% | 2 |
| B.1.12.6 | ISDN Loop (UDN, UDC)/TN (%) | | 92.59% | | 81.82% | | 80.00% | | 100.00% | | 100.00% | 3,4,5 |
| B.1.12.7 | Line Sharing/TN (%) | | 87.50% | | 92.31% | | 94.44% | | 91.67% | | 100.00% | 1 |
| B.1.12.8 | 2W Analog Loop Design/TN (%) | | 95.70% | | 98.51% | | 100.00% | | 92.96% | | 100.00% | |
| B.1.12.9 | 2W Analog Loop Non-Design/TN (%) | | 100.00% | | 100.00% | | 93.33% | | 95.65% | | 90.00% | 1,2 |
| B.1.12.12 | 2W Analog Loop w/LNP Design/TN (%) | | 92.62% | | 95.74% | | 96.49% | | 96.43% | | 85.71% | |
| B.1.12.14 | Other Design/TN (%) | | 96.15% | | 95.38% | | 95.38% | | 93.33% | | 91.58% | |
| B.1.12.15 | Other Non-Design/TN (%) | | 65.56% | | 75.68% | | 71.43% | | 86.36% | | 92.37% | |
| B.1.12.17 | LNP Standalone/TN (%) | | 90.09% | | 87.42% | | 89.92% | | 92.90% | | 90.67% | |
| | ***FOC Timeliness - Non-Mechanized*** | | | | | | | | | | | |
| B.1.13.1 | Switch Ports/TN (%) | | | | 100.00% | | | | | | | 2 |
| B.1.13.2 | Local Interoffice Transport/TN (%) | | 100.00% | | | | | | | | | |
| B.1.13.3 | Loop + Port Combinations/TN (%) | | 99.15% | | 97.08% | | 97.39% | | 95.85% | | 96.18% | |
| B.1.13.4 | Combo Other/TN (%) | | 100.00% | | 96.00% | | 100.00% | | 91.89% | | 100.00% | 1 |
| B.1.13.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 4,5 |
| B.1.13.6 | ISDN Loop (UDN, UDC)/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 4 |
| B.1.13.7 | Line Sharing/TN (%) | | 100.00% | | 100.00% | | 100.00% | | | | 100.00% | 1,2,3,5 |
| B.1.13.8 | 2W Analog Loop Design/TN (%) | | 100.00% | | 93.55% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.13.9 | 2W Analog Loop Non-Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.13.10 | 2W Analog Loop w/INP Design/TN (%) | | | | | | | | 100.00% | | | 4 |
| B.1.13.11 | 2W Analog Loop w/INP Non-Design/TN (%) | | | | | | | | 100.00% | | | 4 |
| B.1.13.12 | 2W Analog Loop w/LNP Design/TN | | 96.43% | | 100.00% | | 100.00% | | 91.67% | | 100.00% | 3 |
| B.1.13.13 | 2W Analog Loop w/LNP Non-Design/TN (%) | | | | | | 100.00% | | 66.67% | | | 3,4 |
| B.1.13.14 | Other Design/TN (%) | | 100.00% | | 98.82% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.13.15 | Other Non-Design/TN (%) | | 99.24% | | 99.58% | | 99.77% | | 99.79% | | 100.00% | |
| B.1.13.16 | INP Standalone/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.13.17 | LNP Standalone/TN (%) | | 99.60% | | 99.68% | | 100.00% | | 99.70% | | 99.53% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| | ***FOC & Reject Response Completeness - Mechanized*** | | | | | | | | | | | |
| B.1.14.3.1 | Loop + Port Combinations/EDI/TN (%) | | 98.02% | | 99.85% | | 99.95% | | 99.50% | | 99.89% | |
| B.1.14.3.2 | Loop + Port Combinations/TAG/TN | | 97.73% | | 99.77% | | 99.93% | | 99.90% | | 99.80% | |
| B.1.14.4.1 | Combo Other/EDI/TN (%) | | | | 16.13% | | | | | | | |
| B.1.14.5.1 | xDSL (ADSL, HDSL and UCL)/EDI/TN (%) | | 98.05% | | 94.61% | | 95.90% | | 100.00% | | 100.00% | |
| B.1.14.5.2 | xDSL (ADSL, HDSL and UCL)/TAG/TN (%) | | 91.89% | | 71.32% | | 93.75% | | 94.12% | | 35.32% | |
| B.1.14.6.1 | ISDN Loop (UDN, UDC)/EDI/TN (%) | | 96.88% | | 96.55% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.14.6.2 | ISDN Loop (UDN, UDC)/TAG/TN (%) | | 44.44% | | 100.00% | | 94.00% | | 83.33% | | 87.10% | 1,2 |
| B.1.14.7.1 | Line Sharing/EDI/TN (%) | | 98.65% | | 100.00% | | 100.00% | | 100.00% | | 97.75% | |
| B.1.14.7.2 | Line Sharing/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1 |
| B.1.14.8.1 | 2W Analog Loop Design/EDI/TN (%) | | 96.47% | | 99.55% | | 99.08% | | 99.28% | | 98.82% | |
| B.1.14.8.2 | 2W Analog Loop Design/TAG/TN (%) | | 98.55% | | 97.58% | | 98.35% | | 98.31% | | 99.24% | |
| B.1.14.9.2 | 2W Analog Loop Non-Design/TAG/TN (%) | | 97.73% | | 100.00% | | 100.00% | | 98.11% | | 95.00% | |
| B.1.14.12.1 | 2W Analog Loop w/LNP Design/EDI/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 3,4,5 |
| B.1.14.12.2 | 2W Analog Loop w/LNP Design/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 66.67% | | 50.00% | 1,2,3,4,5 |
| B.1.14.14.1 | Other Design/EDI/TN (%) | | 92.08% | | 96.99% | | 98.73% | | 98.96% | | 99.24% | |
| B.1.14.14.2 | Other Design/TAG/TN (%) | | 97.30% | | 100.00% | | 100.00% | | 96.08% | | 97.30% | |
| B.1.14.15.1 | Other Non-Design/EDI/TN (%) | | 97.97% | | 100.00% | | 100.00% | | 98.09% | | 100.00% | |
| B.1.14.15.2 | Other Non-Design/TAG/TN (%) | | 91.06% | | 88.89% | | 91.63% | | 93.41% | | 100.00% | |
| B.1.14.17.1 | LNP Standalone/EDI/TN (%) | | 91.36% | | 100.00% | | 100.00% | | 98.94% | | 99.22% | |
| B.1.14.17.2 | LNP Standalone/TAG/TN (%) | | 100.00% | | 95.83% | | 98.63% | | 97.22% | | 100.00% | |
| | ***FOC & Reject Response Completeness - Partially Mechanized*** | | | | | | | | | | | |
| B.1.15.3.1 | Loop + Port Combinations/EDI/TN (%) | | 98.10% | | 99.44% | | 99.91% | | 99.79% | | 100.00% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.1.15.3.2 | Loop + Port Combinations/TAG/TN (%) | | 99.85% | | 99.82% | | 99.89% | | 99.80% | | 99.95% | |
| B.1.15.4.1 | Combo Other/EDI/TN (%) | | | | 100.00% | | 100.00% | | | | 100.00% | 2,3,5 |
| B.1.15.5.1 | xDSL (ADSL, HDSL and | | 86.96% | | 75.00% | | 87.50% | | 100.00% | | 100.00% | 2 |
| B.1.15.5.2 | xDSL (ADSL, HDSL and UCL)/TAG/TN (%) | | 100.00% | | 66.67% | | 66.67% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.1.15.6.1 | ISDN Loop (UDN, UDC)/EDI/TN (%) | | 96.30% | | 100.00% | | 33.33% | | 100.00% | | 100.00% | 2,3,4,5 |
| B.1.15.6.2 | ISDN Loop (UDN, UDC)/TAG/TN (%) | | 100.00% | | 100.00% | | 83.33% | | 50.00% | | 100.00% | 2,3,4,5 |
| B.1.15.7.1 | Line Sharing/EDI/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1 |
| B.1.15.7.2 | Line Sharing/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.1.15.8.1 | 2W Analog Loop Design/EDI/TN (%) | | 96.59% | | 100.00% | | 100.00% | | 100.00% | | | |
| B.1.15.8.2 | 2W Analog Loop Design/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | | |
| B.1.15.9.2 | 2W Analog Loop Non-Design/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.15.12.1 | 2W Analog Loop w/LNP Design/EDI/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.15.12.2 | 2W Analog Loop w/LNP Design/TAG/TN (%) | | 100.00% | | 98.04% | | 98.95% | | 100.00% | | 100.00% | |
| B.1.15.14.1 | Other Design/EDI/TN (%) | | 94.29% | | 100.00% | | 97.56% | | 100.00% | | 100.00% | |
| B.1.15.14.2 | Other Design/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.15.15.1 | Other Non-Design/EDI/TN (%) | | 90.74% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.15.15.2 | Other Non-Design/TAG/TN (%) | | 95.35% | | 96.10% | | 93.10% | | 97.94% | | 99.38% | |
| B.1.15.17.1 | LNP Standalone/EDI/TN (%) | | 99.07% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.1.15.17.2 | LNP Standalone/TAG/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| | ***FOC & Reject Response Completeness - Non-Mechanized*** | | | | | | | | | | | |
| B.1.16.1 | Switch Ports/TN (%) | | | | 100.00% | | | | | | | 2 |
| B.1.16.2 | Local Interoffice Transport/TN (%) | | 100.00% | | | | | | 100.00% | | | 4 |
| B.1.16.3 | Loop + Port Combinations/TN (%) | | 92.59% | | 97.00% | | 94.24% | | 95.21% | | 97.58% | |
| B.1.16.4 | Combo Other/TN (%) | | 100.00% | | 100.00% | | 98.25% | | 94.23% | | 100.00% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.1.16.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 100.00% | | 100.00% | | 95.83% | | 100.00% | | 90.91% | 4 |
| B.1.16.6 | ISDN Loop (UDN, UDC)/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 4 |
| B.1.16.7 | Line Sharing/TN (%) | | 90.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 2,3,4,5 |
| B.1.16.8 | 2W Analog Loop Design/TN (%) | | 98.04% | | 100.00% | | 96.36% | | 100.00% | | 88.89% | |
| B.1.16.9 | 2W Analog Loop Non-Design/TN (%) | | 84.29% | | 94.87% | | 100.00% | | 89.80% | | 97.50% | |
| B.1.16.10 | 2W Analog Loop w/INP Design/TN (%) | | | | | | | | 100.00% | | 0.00% | 4,5 |
| B.1.16.11 | 2W Analog Loop w/INP Non-Design/TN (%) | | | | 100.00% | | | | 66.67% | | | 2,4 |
| B.1.16.12 | 2W Analog Loop w/LNP Design/TN (%) | | 92.86% | | 90.91% | | 100.00% | | 95.45% | | 93.55% | |
| B.1.16.13 | 2W Analog Loop w/LNP Non-Design/TN (%) | | | | | | 100.00% | | 100.00% | | | 3,4 |
| B.1.16.14 | Other Design/TN (%) | | 97.16% | | 98.51% | | 97.14% | | 100.00% | | 95.89% | |
| B.1.16.15 | Other Non-Design/TN (%) | | 97.20% | | 99.19% | | 98.94% | | 98.44% | | 97.89% | |
| B.1.16.16 | INP Standalone/TN (%) | | 93.33% | | 90.48% | | 94.44% | | 78.38% | | 88.89% | |
| B.1.16.17 | LNP Standalone/TN (%) | | 94.78% | | 98.51% | | 99.26% | | 98.61% | | 98.02% | |
| **Unbundled Network Elements - Provisioning** | | | | | | | | | | | | |
| | ***Order Completion Interval*** | | | | | | | | | | | |
| B.2.1.2.1.1 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | 18.13 | 11.00 | 17.01 | | 23.98 | | 21.31 | | 45.60 | | 1 |
| B.2.1.3.1.1 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | 4.75 | 2.96 | 5.57 | 3.09 | 5.72 | 3.14 | 6.01 | 2.87 | 5.92 | 2.98 | |
| B.2.1.3.1.2 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | 0.90 | 0.64 | 0.89 | 0.67 | 0.91 | 0.70 | 0.91 | 0.94 | 1.10 | 0.83 | |
| B.2.1.3.1.3 | Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days) | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 | |
| B.2.1.3.1.4 | Loop + Port Combinations/<10 circuits/Dispatch In/TN (days) | 1.49 | 1.25 | 1.46 | 1.29 | 1.51 | 1.33 | 1.50 | 1.49 | 1.80 | 1.43 | |
| B.2.1.3.2.1 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | 11.74 | 3.50 | 21.18 | 2.67 | 9.77 | 0.33 | 13.56 | 4.50 | 12.66 | 3.00 | 1,2,3,4,5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.1.3.2.2 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | 4.49 | 3.00 | 6.44 | | 6.08 | | 7.01 | 4.00 | 7.18 | | 1,4 |
| B.2.1.3.2.4 | Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days) | 5.47 | 3.00 | 10.05 | | 7.76 | | 8.84 | 4.00 | 9.62 | | 1,4 |
| B.2.1.4.1.1 | Combo Other/<10 circuits/Dispatch/TN (days) | 5.91 | 11.30 | 7.06 | 11.89 | 7.24 | 11.67 | 7.29 | 11.38 | 7.40 | 12.14 | |
| B.2.1.6.3.1 | UNE ISDN/<6 circuits/Dispatch/TN (days) | 13.95 | 10.70 | 14.65 | 10.96 | 15.91 | 10.77 | 13.56 | 11.37 | 14.72 | 9.68 | |
| B.2.1.6.4.1 | UNE ISDN/6-13 circuits/Dispatch/TN (days) | | | | | 25.00 | | 11.00 | | | | |
| B.2.1.7.3.1 | Line Sharing/<6 circuits/Dispatch/TN (days) | 4.04 | 4.20 | 2.86 | 2.80 | 2.87 | 4.29 | 2.70 | 3.00 | 2.67 | 2.00 | 1,2,3,4,5 |
| B.2.1.7.3.2 | Line Sharing/<6 circuits/Non-Dispatch/TN (days) | 3.66 | 3.98 | 2.49 | 3.70 | 2.45 | 3.77 | 2.32 | 2.24 | 2.42 | 1.73 | |
| B.2.1.8.1.1 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | 4.75 | 4.60 | 5.57 | 4.75 | 5.72 | 5.04 | 6.01 | 5.48 | 5.92 | 5.13 | |
| B.2.1.8.2.1 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | 11.74 | | 21.18 | | 9.77 | | 13.56 | | 12.66 | | |
| B.2.1.9.1.1 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | 4.71 | 4.50 | 5.46 | 4.08 | 5.69 | 3.74 | 6.01 | 3.59 | 5.91 | 3.71 | 1 |
| B.2.1.9.1.4 | 2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days) | 1.48 | | 1.46 | | 1.50 | | 1.49 | 4.00 | 1.79 | | 4 |
| B.2.1.9.2.1 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | 10.76 | | 19.63 | | 9.06 | | 11.45 | | 10.75 | | |
| B.2.1.11.1.4 | 2W Analog Loop w/INP Non- | 1.48 | | 1.46 | | 1.50 | | 1.49 | | 1.79 | | |
| B.2.1.12.1.1 | 2W Analog Loop w/LNP Design/<10 | 4.75 | 5.59 | 5.57 | 5.00 | 5.72 | 5.80 | 6.01 | 5.00 | 5.92 | 4.71 | |
| B.2.1.12.2.1 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | 11.74 | | 21.18 | | 9.77 | | 13.56 | | 12.66 | | |
| B.2.1.13.1.1 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | 4.71 | | 5.46 | | 5.69 | | 6.01 | | 5.91 | 4.00 | 5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.1.13.1.4 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days) | 1.48 | | 1.46 | | 1.50 | 4.00 | 1.49 | | 1.79 | | 3 |
| B.2.1.13.2.1 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | 10.76 | | 19.63 | | 9.06 | | 11.45 | | 10.75 | | |
| B.2.1.13.2.4 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days) | 1.00 | | | | | | 2.50 | | | | |
| B.2.1.14.1.1 | Other Design/<10 circuits/Dispatch/TN (days) | 21.07 | | 21.88 | | 22.32 | | 23.50 | | 26.79 | | |
| B.2.1.15.1.1 | Other Non-Design/<10 circuits/Dispatch/TN (days) | 4.75 | 6.00 | 5.57 | | 5.72 | | 6.01 | | 5.92 | | 1 |
| B.2.1.15.1.2 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | 0.90 | | 0.89 | | 0.91 | | 0.91 | | 1.10 | | |
| B.2.1.16.1.2 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | 0.89 | | 0.89 | | 0.91 | | 0.91 | 1.11 | 1.09 | | 4 |
| B.2.1.17.1.1 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | 4.71 | | 5.46 | | 5.69 | 1.00 | 6.01 | 0.33 | 5.91 | | 3,4 |
| B.2.1.17.1.2 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | 0.89 | 0.51 | 0.89 | 0.49 | 0.91 | 0.52 | 0.91 | 0.50 | 1.09 | 0.46 | |
| B.2.1.17.2.2 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | 0.73 | 0.33 | | 0.67 | 0.33 | 0.56 | 1.42 | 0.33 | 0.33 | | 1,2,3,4 |
| B.2.1.18.1.1 | Digital Loop < DS1/<10 | 6.92 | 7.20 | 6.50 | 7.23 | 5.71 | 6.97 | 5.44 | 7.27 | 4.94 | 5.61 | |
| B.2.1.19.1.1 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | 19.05 | 6.10 | 18.83 | 6.47 | 17.35 | 6.60 | 19.39 | 6.37 | 22.21 | 6.40 | |
| | ***Order Completion Interval within X days*** | | | | | | | | | | | |
| B.2.2.1 | xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days) | | | | | | | | | | 4.50 | 5 |
| B.2.2.2 | xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days) | | 4.41 | | 4.74 | | 4.52 | | 5.31 | | 4.68 | |
| | ***% Jeopardies - Mechanized*** | | | | | | | | | | | |
| B.2.5.3 | Loop + Port Combinations/TN (%) | 0.42% | 0.24% | 0.43% | 0.22% | 0.39% | 0.09% | 0.49% | 0.11% | 0.41% | 0.14% | |
| B.2.5.4 | Combo Other/TN (%) | 7.27% | | 9.49% | 100.00% | 7.76% | 100.00% | 9.13% | | 8.12% | 100.00% | 2,3,5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| B.2.5.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | 6.52% | | 4.61% | 4.11% | 3.80% | 0.00% | 3.13% | 0.00% | 2.88% | 2.02% | |
| B.2.5.6 | UNE ISDN/TN (%) | 7.97% | 20.45% | 6.36% | 4.55% | 7.04% | 19.51% | 5.52% | 16.13% | 8.53% | 26.09% | |
| B.2.5.7 | Line Sharing/TN (%) | 6.52% | 0.00% | 4.61% | | 3.80% | | 3.13% | 0.00% | 2.88% | | 1,4 |
| B.2.5.8 | 2W Analog Loop Design/TN (%) | 0.42% | 8.48% | 0.43% | 7.50% | 0.39% | 5.79% | 0.49% | 9.82% | 0.41% | 8.65% | |
| B.2.5.9 | 2W Analog Loop Non-Design/TN (%) | 0.77% | 7.14% | 0.76% | 13.89% | 0.71% | 8.16% | 0.90% | 8.16% | 0.72% | 11.76% | |
| B.2.5.10 | 2W Analog Loop w/INP Design/TN (%) | 0.42% | | 0.43% | | 0.39% | | 0.49% | | 0.41% | | |
| B.2.5.12 | 2W Analog Loop w/LNP Design/TN (%) | 0.42% | 0.00% | 0.43% | 3.61% | 0.39% | 2.44% | 0.49% | 1.18% | 0.41% | 7.81% | |
| B.2.5.13 | 2W Analog Loop w/LNP Non-Design/TN (%) | 0.77% | | 0.76% | | 0.71% | | 0.90% | | 0.72% | | |
| B.2.5.14 | Other Design/TN (%) | 21.61% | | 29.07% | | 21.95% | | 23.28% | | 23.73% | | |
| B.2.5.15 | Other Non-Design/TN (%) | 0.42% | | 0.43% | | 0.39% | | 0.49% | | 0.41% | | |
| B.2.5.16 | INP (Standalone)/TN (%) | 0.42% | | 0.41% | | 0.39% | | 0.49% | | 0.40% | | |
| B.2.5.17 | LNP (Standalone)/TN (%) | 0.42% | 0.00% | 0.41% | 0.00% | 0.39% | 0.00% | 0.49% | 0.00% | 0.40% | 0.00% | |
| B.2.5.18 | Digital Loop < DS1/TN (%) | 7.85% | 20.45% | 7.13% | 4.55% | 4.77% | 10.39% | 4.53% | 5.62% | 4.42% | 7.21% | |
| B.2.5.19 | Digital Loop >= DS1/TN (%) | 30.70% | 70.27% | 29.62% | 71.43% | 21.81% | 64.79% | 29.17% | 72.78% | 23.96% | 81.37% | |
| | ***% Jeopardies - Non-Mechanized*** | | | | | | | | | | | |
| B.2.6.2 | Local Interoffice Transport/TN (%) | | 0.00% | | | | | | | | | |
| B.2.6.3 | Loop + Port Combinations/TN (%) | | 1.51% | | 0.31% | | 2.09% | | 2.75% | | 1.51% | |
| B.2.6.4 | Combo Other/TN (%) | | 72.09% | | 45.16% | | 50.00% | | 43.33% | | 60.53% | |
| B.2.6.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 4.40% | | 7.84% | | 2.56% | | 13.33% | | 0.00% | 5 |
| B.2.6.6 | UNE ISDN/TN (%) | | 0.00% | | 10.00% | | 8.70% | | 0.00% | | 16.67% | 4,5 |
| B.2.6.7 | Line Sharing/TN (%) | | 0.00% | | 0.00% | | 0.00% | | 0.00% | | 0.00% | |
| B.2.6.8 | 2W Analog Loop Design/TN (%) | | 5.88% | | 0.00% | | 0.00% | | 7.69% | | 0.00% | |
| B.2.6.9 | 2W Analog Loop Non-Design/TN (%) | | | | | | 0.00% | | 0.00% | | 0.00% | 3,4,5 |
| B.2.6.11 | 2W Analog Loop w/INP Non-Design/TN (%) | | | | | | | | 0.00% | | | 4 |
| B.2.6.12 | 2W Analog Loop w/LNP Design/TN (%) | | 0.00% | | 0.00% | | 0.00% | | 0.00% | | 6.67% | 3,4 |
| B.2.6.13 | 2W Analog Loop w/LNP Non-Design/TN (%) | | | | | | 0.00% | | 0.00% | | 0.00% | 3,4,5 |
| B.2.6.15 | Other Non-Design/TN (%) | | 0.00% | | | | | | | | | 1 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.6.16 | INP (Standalone)/TN (%) | | | | | | | | 0.00% | | | 4 |
| B.2.6.17 | LNP (Standalone)/TN (%) | | 0.00% | | 0.00% | | 0.00% | | 0.00% | | 0.00% | |
| B.2.6.18 | Digital Loop < DS1/TN (%) | | 3.92% | | 7.55% | | 5.00% | | 11.11% | | 10.00% | |
| B.2.6.19 | Digital Loop >= DS1/TN (%) | | 66.67% | | 61.29% | | 58.14% | | 46.15% | | 43.33% | |
| | ***Average Jeopardy Notice Interval - Mechanized*** | | | | | | | | | | | |
| B.2.8.3 | Loop + Port Combinations/TN (hours) | | 178.62 | | 114.13 | | 218.82 | | 102.07 | | 168.73 | 2,3 |
| B.2.8.4 | Combo Other/TN (hours) | | | | 365.78 | | 485.08 | | | | 342.08 | 2,3,5 |
| B.2.8.5 | xDSL (ADSL, HDSL and UCL)/TN (hours) | | | | 181.60 | | | | | | 149.46 | 2,5 |
| B.2.8.6 | UNE ISDN/TN (hours) | | 321.73 | | 181.88 | | 274.56 | | 389.49 | | 347.27 | 1,2,3,4,5 |
| B.2.8.8 | 2W Analog Loop Design/TN (hours) | | 187.30 | | 224.62 | | 298.61 | | 222.31 | | 162.35 | 3,5 |
| B.2.8.9 | 2W Analog Loop Non-Design/TN (hours) | | 239.77 | | 147.40 | | 179.35 | | 155.29 | | 213.12 | 1,2,3,4,5 |
| B.2.8.12 | 2W Analog Loop w/LNP Design/TN (hours) | | | | 189.39 | | 161.76 | | 168.52 | | 200.61 | 2,3,4,5 |
| B.2.8.18 | Digital Loop < DS1/TN (hours) | | 321.73 | | 181.71 | | 274.56 | | 389.49 | | 297.82 | 1,2,3,4,5 |
| B.2.8.19 | Digital Loop >= DS1/TN (hours) | | 194.06 | | 185.46 | | 178.73 | | 193.13 | | 196.97 | |
| | ***Average Jeopardy Notice Interval - Non-Mechanized*** | | | | | | | | | | | |
| B.2.9.3 | Loop + Port Combinations/TN (hours) | | 107.76 | | 57.55 | | 121.35 | | 181.11 | | 204.23 | 1,2,3,4,5 |
| B.2.9.4 | Combo Other/TN (hours) | | 318.76 | | 338.82 | | 319.24 | | 332.52 | | 335.91 | |
| B.2.9.5 | xDSL (ADSL, HDSL and UCL)/TN (hours) | | 170.69 | | 167.58 | | 443.60 | | 211.18 | | | 1,2,3,4 |
| B.2.9.6 | UNE ISDN/TN (hours) | | | | 323.43 | | 341.93 | | | | 366.90 | 2,3,5 |
| B.2.9.8 | 2W Analog Loop Design/TN (hours) | | 84.57 | | | | | | 132.03 | | | 1,4 |
| B.2.9.12 | 2W Analog Loop w/LNP Design/TN (hours) | | | | | | | | | | 156.65 | 5 |
| B.2.9.18 | Digital Loop < DS1/TN (hours) | | 170.69 | | 206.55 | | 375.82 | | 211.18 | | 366.90 | 1,2,3,4,5 |
| B.2.9.19 | Digital Loop >= DS1/TN (hours) | | 294.42 | | 200.89 | | 254.59 | | 201.67 | | 215.56 | |
| | ***% Jeopardy Notice >= 48 hours - Mechanized*** | | | | | | | | | | | |
| B.2.10.3 | Loop + Port Combinations/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 95.00% | 2,3 |
| B.2.10.4 | Combo Other/TN (%) | | | | 100.00% | | 100.00% | | | | 100.00% | 2,3,5 |
| B.2.10.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | | | 100.00% | | | | | | 100.00% | 2,5 |
| B.2.10.6 | UNE ISDN/TN (%) | | 100.00% | | 50.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.10.8 | 2W Analog Loop Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 81.82% | | 100.00% | 3,5 |
| B.2.10.9 | 2W Analog Loop Non-Design/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.2.10.12 | 2W Analog Loop w/LNP Design/TN (%) | | | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 2,3,4,5 |
| B.2.10.18 | Digital Loop < DS1/TN (%) | | 100.00% | | 80.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.2.10.19 | Digital Loop >= DS1/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 99.23% | |
| | ***% Jeopardy Notice >= 48 hours - Non-Mechanized*** | | | | | | | | | | | |
| B.2.11.3 | Loop + Port Combinations/TN (%) | | 75.00% | | 100.00% | | 100.00% | | 66.67% | | 100.00% | 1,2,3,4,5 |
| B.2.11.4 | Combo Other/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| B.2.11.5 | xDSL (ADSL, HDSL and UCL)/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | | 1,2,3,4 |
| B.2.11.6 | UNE ISDN/TN (%) | | | | 100.00% | | 100.00% | | | | 100.00% | 2,3,5 |
| B.2.11.8 | 2W Analog Loop Design/TN (%) | | 100.00% | | | | | | 100.00% | | | 1,4 |
| B.2.11.12 | 2W Analog Loop w/LNP Design/TN (%) | | | | | | | | | | 100.00% | 5 |
| B.2.11.18 | Digital Loop < DS1/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 1,2,3,4,5 |
| B.2.11.19 | Digital Loop >= DS1/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | |
| | ***Coordinated Customers Conversions*** | | | | | | | | | | | |
| B.2.12.2 | Loops with LNP/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 96.76% | | 99.58% | |
| | ***% Hot Cuts > 15 minutes Early*** | | | | | | | | | | | |
| B.2.13.2 | Time-Specific SL2/TN (%) | | 2.99% | | 0.00% | | 0.00% | | 0.00% | | 0.00% | |
| B.2.13.4 | Non-Time Specific SL2/TN (%) | | 0.00% | | 0.00% | | 0.00% | | 0.00% | | 0.00% | 4 |
| | ***Hot Cut Timeliness*** | | | | | | | | | | | |
| B.2.14.2 | Time-Specific SL2/TN (%) | | 97.01% | | 97.50% | | 100.00% | | 100.00% | | 100.00% | |
| B.2.14.4 | Non-Time Specific SL2/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 100.00% | 4 |
| | ***% Hot Cuts > 15 minutes Late*** | | | | | | | | | | | |
| B.2.15.2 | Time-Specific SL2/TN (%) | | 0.00% | | 2.50% | | 0.00% | | 0.00% | | 0.00% | |
| B.2.15.4 | Non-Time Specific SL2/TN (%) | | 0.00% | | 0.00% | | 0.00% | | 0.00% | | 0.00% | 4 |
| | ***Average Recovery Time - CCC*** | | | | | | | | | | | |
| B.2.16.2 | Loops with LNP/TN (minutes) | | | | 38.67 | | 34.50 | | 117.20 | | 106.50 | 2,3,4,5 |
| | ***% Provisioning Troubles within 7 Days - Hot Cuts*** | | | | | | | | | | | |
| B.2.17.1.1 | UNE Loop Design/Dispatch/TN (%) | | 3.14% | | 1.75% | | 6.27% | | 1.37% | | 3.66% | |
| B.2.17.2.1 | UNE Loop Non-Design/Dispatch/TN (%) | | | | | | | | | | 0.00% | 5 |
| B.2.17.2.2 | UNE Loop Non-Design/Non-Dispatch/TN (%) | | | | | | | | 0.00% | | 0.00% | 4,5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| | ***% Missed Installation Appointments*** | | | | | | | | | | | |
| B.2.18.2.1.1 | Local Interoffice Transport/<10 circuits/Dispatch/TN (%) | 1.46% | 0.00% | 0.76% | | 1.96% | | 1.37% | | 2.23% | | |
| B.2.18.3.1.1 | Loop + Port Combinations/<10 circuits/Dispatch/TN (%) | 5.88% | 4.87% | 6.67% | 3.95% | 8.45% | 4.97% | 6.00% | 5.35% | 6.58% | 3.65% | |
| B.2.18.3.1.2 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%) | 0.03% | 0.09% | 0.02% | 0.03% | 0.04% | 0.05% | 0.04% | 0.05% | 0.07% | 0.13% | |
| B.2.18.3.1.3 | Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%) | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | |
| B.2.18.3.1.4 | Loop + Port Combinations/<10 circuits/Dispatch In/TN (%) | 0.05% | 0.14% | 0.05% | 0.05% | 0.08% | 0.07% | 0.08% | 0.06% | 0.14% | 0.16% | |
| B.2.18.3.2.1 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (%) | 8.85% | 14.29% | 4.39% | 0.00% | 9.88% | 0.00% | 7.62% | 0.00% | 5.15% | 0.00% | 1,2,3,4,5 |
| B.2.18.3.2.2 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%) | 0.00% | 0.00% | 0.00% | | 0.00% | | 0.00% | 0.00% | 0.00% | | 1,4 |
| B.2.18.3.2.4 | Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%) | 0.00% | 0.00% | 0.00% | | 0.00% | | 0.00% | 0.00% | 0.00% | | 1,4 |
| B.2.18.4.1.1 | Combo Other/<10 circuits/Dispatch/TN (%) | 5.78% | 2.44% | 6.52% | 8.33% | 8.13% | 10.53% | 5.92% | 0.00% | 6.38% | 10.53% | |
| B.2.18.5.1.1 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%) | 4.24% | 1.12% | 5.56% | 0.00% | 6.77% | 0.00% | 5.12% | 1.35% | 4.53% | 0.99% | |
| B.2.18.6.1.1 | UNE ISDN/<10 circuits/Dispatch/TN (%) | 7.23% | 4.84% | 6.34% | 3.64% | 7.80% | 4.84% | 4.11% | 2.86% | 6.93% | 9.09% | |
| B.2.18.7.1.1 | Line Sharing/<10 circuits/Dispatch/TN (%) | 4.24% | 20.00% | 5.56% | 0.00% | 6.77% | 0.00% | 5.12% | 0.00% | 4.53% | 0.00% | 1,2,3,4,5 |
| B.2.18.7.1.2 | Line Sharing/<10 circuits/Non-Dispatch/TN (%) | 0.00% | 0.00% | 0.00% | 2.63% | 0.00% | 0.00% | 0.00% | 1.96% | 0.04% | 0.00% | |
| B.2.18.8.1.1 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (%) | 5.88% | 2.40% | 6.67% | 2.20% | 8.45% | 2.31% | 6.00% | 0.86% | 6.58% | 2.73% | |
| B.2.18.8.1.2 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%) | 5.88% | | 6.67% | | 8.45% | | 6.00% | | 6.58% | | |
| B.2.18.8.2.1 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (%) | 8.85% | | 4.39% | | 9.88% | | 7.62% | | 5.15% | | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| B.2.18.8.2.2 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%) | 8.85% | | 4.39% | | 9.88% | | 7.62% | | 5.15% | | |
| B.2.18.9.1.1 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%) | 5.93% | 7.14% | 6.79% | 5.56% | 8.52% | 4.08% | 6.13% | 2.00% | 6.64% | 5.77% | |
| B.2.18.9.1.4 | 2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%) | 0.05% | | 0.04% | | 0.08% | | 0.08% | 0.00% | 0.14% | | 4 |
| B.2.18.9.2.1 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%) | 9.80% | | 2.86% | | 10.96% | | 7.87% | | 6.33% | | |
| B.2.18.9.2.4 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%) | 0.00% | | | | | | 0.00% | | | | |
| B.2.18.10.1.1 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%) | 5.88% | | 6.67% | | 8.45% | | 6.00% | | 6.58% | | |
| B.2.18.11.1.1 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%) | 5.93% | | 6.79% | | 8.52% | | 6.13% | | 6.64% | | |
| B.2.18.1 1.1.4 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%) | 0.05% | | 0.04% | | 0.08% | | 0.08% | 0.00% | 0.14% | | 4 |
| B.2.18.12.1.1 | 2W . w/LNP Design/<10 circuits/Dispatch/TN (%) | 5.88% | 0.00% | 6.67% | 0.00% | 8.45% | 0.00% | 6.00% | 1.14% | 6.58% | 0.00% | |
| B.2.18.12.2.1 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%) | 8.85% | | 4.39% | | 9.88% | | 7.62% | | 5.15% | | |
| B.2.18.13.1.1 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%) | 5.93% | | 6.79% | | 8.52% | | 6.13% | 0.00% | 6.64% | 0.00% | 4,5 |
| B.2.18.13.1.4 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%) | 0.05% | | 0.04% | | 0.08% | 0.00% | 0.08% | | 0.14% | | 3 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.18.13.2.1 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%) | 9.80% | | 2.86% | | 10.96% | | 7.87% | | 6.33% | | |
| B.2.18.13.2.4 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%) | 0.00% | | | | | | 0.00% | | | | |
| B.2.18.14.1.1 | Other Design/<10 circuits/Dispatch/TN (%) | 4.22% | | 4.88% | | 4.64% | | 4.80% | | 3.47% | | |
| B.2.18.15.1.1 | Other Non-Design/<10 circuits/Dispatch/TN (%) | 5.88% | 0.00% | 6.67% | | 8.45% | | 6.00% | | 6.58% | | 1 |
| B.2.18.15.1.2 | Other Non-Design/<10 circuits/Non-Dispatch/TN (%) | 0.03% | | 0.02% | | 0.04% | | 0.04% | | 0.07% | | |
| B.2.18.16.1.2 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (%) | 0.03% | | 0.02% | | 0.04% | | 0.04% | 0.00% | 0.07% | | 4 |
| B.2.18.17.1.1 | LNP (Standalone)/<10 circuits/Dispatch/TN (%) | 5.93% | | 6.79% | | 8.52% | | 6.13% | 0.00% | 6.64% | | 4 |
| B.2.18.17.1.2 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%) | 0.03% | 0.57% | 0.02% | 0.00% | 0.04% | 0.43% | 0.04% | 0.00% | 0.07% | 0.00% | |
| B.2.18.17.2.1 | LNP (Standalone)/>=10 circuits/Dispatch/TN (%) | 9.80% | | 2.86% | | 10.96% | | 7.87% | | 6.33% | | |
| B.2.18.17.2.2 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%) | 0.00% | 0.00% | | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | | 1,2,3,4 |
| B.2.18.18.1.1 | Digital Loop < DS1/<10 circuits/Dispatch/TN (%) | 4.78% | 2.74% | 6.01% | 1.30% | 6.74% | 2.21% | 4.77% | 1.92% | 4.67% | 2.44% | |
| B.2.18.19.1.1 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (%) | 2.93% | 6.77% | 4.22% | 9.17% | 4.77% | 7.03% | 3.14% | 7.25% | 1.98% | 6.38% | |
| | *% Provisioning Troubles within 30 Days* | | | | | | | | | | | |
| B.2.19.2.1.1 | Local Interoffice Transport/<10 circuits/Dispatch/TN (%) | 8.67% | 0.00% | 8.00% | 0.00% | 8.32% | | 8.34% | | 7.33% | | |
| B.2.19.3.1.1 | Loop + Port Combinations/<10 circuits/Dispatch/TN (%) | 10.79% | 14.46% | 11.42% | 12.03% | 11.94% | 12.16% | 11.35% | 14.33% | 10.21% | 16.31% | |
| B.2.19.3.1.2 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%) | 3.27% | 4.27% | 3.18% | 3.69% | 3.51% | 3.88% | 3.68% | 3.39% | 3.60% | 3.00% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.19.3.1.3 | Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%) | 3.20% | 4.03% | 3.01% | 3.86% | 3.22% | 3.58% | 3.37% | 3.15% | 3.18% | 4.40% | |
| B.2.19.3.1.4 | Loop + Port Combinations/<10 circuits/Dispatch In/TN (%) | 3.34% | 4.55% | 3.33% | 3.61% | 3.78% | 4.04% | 3.97% | 3.49% | 3.98% | 2.79% | |
| B.2.19.3.2.1 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (%) | 16.54% | 28.57% | 22.12% | 14.29% | 19.30% | 0.00% | 14.81% | 0.00% | 20.95% | 50.00% | 1,2,3,4,5 |
| B.2.19.3.2.2 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%) | 15.56% | 0.00% | 7.69% | 0.00% | 5.71% | | 10.64% | | 10.61% | 0.00% | 1,2,5 |
| B.2.19.3.2.3 | Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%) | 11.11% | 0.00% | 8.33% | | 0.00% | | 20.00% | | 14.29% | | 1 |
| B.2.19.3.2.4 | Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%) | 16.67% | 0.00% | 7.55% | 0.00% | 9.09% | | 8.11% | | 9.62% | 0.00% | 1,2,5 |
| B.2.19.4.1.1 | Combo Other/<10 circuits/Dispatch/TN (%) | 10.54% | 8.57% | 11.08% | 14.63% | 11.46% | 22.22% | 10.83% | 15.79% | 9.95% | 16.67% | |
| B.2.19.4.1.4 | Combo Other/<10 circuits/Dispatch In/TN (%) | 10.54% | | 11.08% | | 11.46% | | 10.83% | | 9.95% | | |
| B.2.19.5.1.1 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%) | 3.69% | 4.88% | 4.05% | 4.49% | 4.14% | 2.65% | 4.65% | 3.66% | 3.32% | 4.05% | |
| B.2.19.6.1.1 | UNE ISDN/<10 circuits/Dispatch/TN (%) | 8.49% | 15.94% | 7.53% | 11.29% | 7.46% | 16.36% | 7.45% | 8.06% | 6.16% | 11.43% | |
| B.2.19.7.1.1 | Line Sharing/<10 circuits/Dispatch/TN (%) | 3.69% | 20.00% | 4.05% | 0.00% | 4.14% | 40.00% | 4.65% | 14.29% | 3.32% | 0.00% | 2,3,4,5 |
| B.2.19.7.1.2 | Line Sharing/<10 circuits/Non-Dispatch/TN (%) | 1.70% | 4.35% | 3.27% | 6.67% | 3.18% | 13.16% | 2.24% | 22.92% | 2.64% | 23.53% | |
| B.2.19.8.1.1 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (%) | 10.79% | 6.57% | 11.42% | 8.38% | 11.94% | 10.99% | 11.35% | 3.85% | 10.21% | 11.21% | |
| B.2.19.8.1.2 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%) | 10.79% | | 11.42% | | 11.94% | | 11.35% | | 10.21% | | |
| B.2.19.8.2.1 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (%) | 16.54% | | 22.12% | | 19.30% | | 14.81% | | 20.95% | | |
| B.2.19.8.2.2 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%) | 16.54% | | 22.12% | | 19.30% | | 14.81% | | 20.95% | | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.19.9.1.1 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%) | 10.86% | 0.00% | 11.38% | 0.00% | 11.95% | 5.56% | 11.37% | 6.12% | 10.38% | 6.00% | |
| B.2.19.9.1.4 | 2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%) | 3.34% | | 3.33% | | 3.78% | | 3.97% | | 3.99% | 0.00% | 5 |
| B.2.19.9.2.1 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%) | 14.43% | | 20.59% | | 17.14% | | 12.33% | | | | |
| B.2.19.9.2.4 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN | | | 0.00% | | | | | | | | |
| B.2.19.10.1.1 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%) | 10.79% | | 11.42% | | 11.94% | | 11.35% | | 10.21% | | |
| B.2.19.11.1.1 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%) | 10.86% | | 11.38% | | 11.95% | | 11.37% | | 10.38% | | |
| B.2.19.11.1.4 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%) | 3.34% | | 3.33% | | 3.78% | | 3.97% | | 3.99% | 0.00% | 5 |
| B.2.19.11.2.1 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%) | 14.43% | | 20.59% | | 17.14% | | 12.33% | | 15.73% | | |
| B.2.19.12.1.1 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%) | 10.79% | 8.99% | 11.42% | 10.31% | 11.94% | 11.54% | 11.35% | 6.90% | 10.21% | 10.23% | |
| B.2.19.12.2 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%) | 16.54% | | 22.12% | | 19.30% | | 14.81% | | 20.95% | | |
| B.2.19.13.1.1 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%) | 10.86% | | 11.38% | | 11.95% | | 11.37% | | 10.38% | 0.00% | 5 |
| B.2.19.13.1.4 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN | 3.34% | | 3.33% | | 3.78% | | 3.97% | 0.00% | 3.99% | | 4 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.19.13.2.1 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%) | 14.43% | | 20.59% | | 17.14% | | 12.33% | | 15.73% | | |
| B.2.19.13.2.4 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatc | | | 0.00% | | | | | | 0.00% | | |
| B.2.19.14.1.1 | Other Design/<10 circuits/Dispatch/TN (%) | 7.20% | | 6.22% | | 6.03% | | 5.13% | | 6.33% | | |
| B.2.19.15.1.1 | Other Non-Design/<10 circuits/Dispatch/TN (%) | 10.79% | 100.00% | 11.42% | 0.00% | 11.94% | | 11.35% | | 10.21% | | 1,2 |
| B.2.19.15.1.2 | Other Non-Design/<10 circuits/Non-Dispatch/TN (%) | 3.27% | | 3.18% | | 3.51% | | 3.68% | | 3.60% | | |
| B.2.19.15.2.1 | Other Non-Design/>=10 circuits/Dispatch/TN (%) | 16.54% | | 22.12% | | 19.30% | | 14.81% | | 20.95% | | |
| B.2.19.16.1.2 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (%) | 3.28% | 0.00% | 3.18% | | 3.51% | | 3.68% | | 3.60% | 0.00% | 1,5 |
| B.2.19.17.1.1 | LNP (Standalone)/<10 circuits/Dispatch/TN (%) | 10.86% | 0.00% | 11.38% | | 11.95% | | 11.37% | 0.00% | 10.38% | 0.00% | 1,4,5 |
| B.2.19.17.1.2 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%) | 3.28% | 0.00% | 3.18% | 0.00% | 3.51% | 0.00% | 3.68% | 0.00% | 3.60% | 0.00% | |
| B.2.19.17.2.1 | LNP (Standalone)/>=10 circuits/Dispatch/TN (%) | 14.43% | | 20.59% | | 17.14% | | 12.33% | | 15.73% | | |
| B.2.19.17.2.2 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%) | | 0.00% | 0.00% | 0.00% | | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 1,2,3,4,5 |
| B.2.19.18.1.1 | Digital Loop < DS1/<10 circuits/Dispatch/TN (%) | 4.34% | 9.72% | 4.39% | 7.53% | 4.87% | 7.14% | 5.09% | 5.88% | 4.12% | 6.73% | |
| B.2.19.19.1.1 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (%) | 5.51% | 19.23% | 10.24% | 14.58% | 6.63% | 14.41% | 3.52% | 18.92% | 3.92% | 16.58% | |
| | ***Average Completion Notice Interval - Mechanized*** | | | | | | | | | | | |
| **B.2.21.3.1.1** | **Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)** | **1.09** | **0.09** | **1.49** | **0.02** | **2.72** | **0.13** | **2.25** | **0.24** | **2.40** | **0.04** | |
| **B.2.21.3.1.2** | **Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)** | **0.92** | **0.96** | **0.97** | **0.93** | **1.18** | **1.06** | **1.20** | **0.83** | **0.95** | **0.67** | |
| **B.2.21.3.1.3** | **Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)** | **1.01** | **0.83** | **0.99** | **0.84** | **1.25** | **0.94** | **1.29** | **0.76** | **1.05** | **0.64** | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | |
| B.2.21.3.1.4 | Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours) | 0.84 | 1.01 | 0.95 | 0.98 | 1.12 | 1.10 | 1.12 | 0.84 | 0.87 | 0.67 | |
| B.2.21.3.2.1 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours) | 8.73 | 0.02 | 0.26 | 0.02 | 3.16 | 0.02 | 2.44 | 0.02 | 3.41 | 0.02 | 1,2,3,4,5 |
| B.2.21.3.2.2 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours) | 0.76 | 0.90 | 15.56 | | 0.81 | | 1.80 | | 0.60 | | 1 |
| B.2.21.3.2.4 | Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours) | 0.77 | 0.90 | 24.29 | | 0.78 | | 0.78 | | 0.64 | | 1 |
| B.2.21.4.1.1 | Combo Other/<10 circuits/Dispatch/TN (hours) | 9.87 | | 14.18 | 32.31 | 16.32 | 18.59 | 15.65 | | 18.74 | | 2,3 |
| B.2.21.5.1.1 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours) | 8.33 | | 5.11 | 7.35 | 5.56 | 14.14 | 5.20 | 11.15 | 4.83 | 9.74 | |
| B.2.21.6.1.1 | UNE ISDN/<10 circuits/Dispatch/TN (hours) | 34.80 | 25.62 | 50.04 | 10.34 | 32.08 | 15.36 | 18.85 | 26.09 | 45.56 | 47.82 | |
| B.2.21.7.1.1 | Line Sharing/<10 circuits/Dispatch/TN (hours) | 8.33 | 55.33 | 5.11 | | 5.56 | | 5.20 | | 4.83 | | 1 |
| B.2.21.7.1.2 | Line Sharing/<10 circuits/Non-Dispatch/TN (hours) | 1.00 | | 1.23 | | 1.46 | | 0.96 | 1.07 | 0.86 | | 4 |
| B.2.21.8.1.1 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (hours) | 1.09 | 18.02 | 1.49 | 28.89 | 2.72 | 20.87 | 2.25 | 26.78 | 2.40 | 27.31 | |
| B.2.21.8.2.1 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours) | 8.73 | | 0.26 | | 3.16 | | 2.44 | | 3.41 | | |
| B.2.21.9.1.1 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours) | 1.03 | 0.02 | 1.22 | 0.02 | 2.69 | 0.06 | 2.20 | 0.24 | 2.32 | 0.06 | |
| B.2.21.9.1.4 | 2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours) | 0.84 | | 0.94 | | 1.12 | | 1.12 | 0.02 | 0.87 | | 4 |
| B.2.21.9.2.1 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours) | 1.82 | | 0.35 | | 3.50 | | 2.27 | | 4.18 | | |
| B.2.21.12.1.1 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours) | 1.09 | 14.98 | 1.49 | 6.92 | 2.72 | 20.43 | 2.25 | 12.75 | 2.40 | 4.57 | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.21.12.2.1 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours) | 8.73 | | 0.26 | | 3.16 | | 2.44 | | 3.41 | | |
| B.2.21.13.1.1 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours) | 1.03 | | 1.22 | | 2.69 | | 2.20 | | 2.32 | | |
| B.2.21.13.1.4 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours) | 0.84 | | 0.94 | | 1.12 | | 1.12 | | 0.87 | | |
| B.2.21.13.2.1 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours) | 1.82 | | 0.35 | | 3.50 | | 2.27 | | 4.18 | | |
| B.2.21.13.2.4 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours) | 0.48 | | | | | | 0.63 | | | | |
| B.2.21.15.1.2 | Other Non-Design/<10 circuits/Non-Dispatch/TN (hours) | 0.92 | | 0.97 | | 1.18 | | 1.20 | | 0.95 | | |
| B.2.21.17.1.1 | LNP (Standalone)/<10 circuits/Dispatch/TN (hours) | 1.03 | | 1.22 | | 2.69 | | 2.20 | 0.16 | 2.32 | | 4 |
| B.2.21.17.1.2 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours) | 0.92 | 0.66 | 0.96 | 0.67 | 1.18 | 0.71 | 1.20 | 0.71 | 0.95 | 0.63 | |
| B.2.21.17.2.2 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours) | 0.55 | | | 0.43 | 0.83 | 0.82 | 23.62 | 0.75 | 0.43 | | 2,3,4 |
| B.2.21.18.1.1 | Digital Loop < DS1/<10 circuits/Dispatch/TN (hours) | 16.86 | 25.62 | 18.69 | 8.83 | 15.83 | 14.05 | 16.28 | 16.68 | 12.55 | 17.23 | |
| B.2.21.19.1.1 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours) | 82.12 | 32.58 | 134.39 | 34.84 | 119.68 | 43.98 | 128.70 | 38.86 | 164.60 | 57.80 | |
| | ***Average Completion Notice Interval - Non-Mechanized*** | | | | | | | | | | | |
| B.2.22.2.1.1 | Local Interoffice Transport/<10 circuits/Dispatch/TN (hours) | | 16.46 | | | | | | | | | |
| B.2.22.3.1.1 | Loop + Port Combinations/<10 circuits/Dispatch/TN (hours) | | 14.64 | | 16.49 | | 22.49 | | 20.09 | | 23.82 | |
| B.2.22.3.1.2 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours) | | 4.18 | | 9.31 | | 8.10 | | 6.78 | | 8.64 | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| B.2.22.3.1.3 | Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours) | | 2.04 | | 7.56 | | 4.38 | | 4.97 | | 6.17 | |
| B.2.22.3.1.4 | Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours) | | 11.69 | | 14.06 | | 17.18 | | 12.98 | | 13.45 | |
| B.2.22.3.2.1 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours) | | | | 17.24 | | | | 40.73 | | 17.92 | 2,4,5 |
| B.2.22.3.2.2 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours) | | 14.00 | | | | | | 27.10 | | | 1,4 |
| B.2.22.3.2.4 | Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours) | | 14.00 | | | | | | 27.10 | | | 1,4 |
| B.2.22.4.1.1 | Combo Other/<10 circuits/Dispatch/TN (hours) | | 70.76 | | 59.51 | | 37.58 | | 48.50 | | 49.73 | |
| B.2.22.5.1.1 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours) | | 11.93 | | 16.37 | | 11.46 | | 19.99 | | 23.63 | 5 |
| B.2.22.6.1.1 | UNE ISDN/<10 circuits/Dispatch/TN (hours) | | 31.47 | | 92.87 | | 7.64 | | 33.79 | | 34.32 | 4,5 |
| B.2.22.7.1.1 | Line Sharing/<10 circuits/Dispatch/TN (hours) | | 0.34 | | 0.02 | | 0.02 | | 0.02 | | 4.83 | 1,2,3,4,5 |
| B.2.22.7.1.2 | Line Sharing/<10 circuits/Non-Dispatch/TN (hours) | | 0.68 | | 0.78 | | 0.77 | | 3.77 | | 0.67 | |
| B.2.22.8.1.1 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (hours) | | 46.98 | | 52.85 | | 54.78 | | 90.47 | | 36.76 | 5 |
| B.2.22.9.1.1 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours) | | | | | | | | 17.82 | | 8.64 | 4,5 |
| B.2.22.11.1.4 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours) | | | | | | | | 13.80 | | | 4 |
| B.2.22.12.1.1 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours) | | 53.77 | | 21.19 | | 167.62 | | 17.55 | | 21.20 | 1,3,4 |
| B.2.22.13.1.1 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours) | | | | | | | | 0.02 | | 31.33 | 4,5 |
| B.2.22.13.1.4 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours) | | | | | | 13.77 | | | | | 3 |
| B.2.22.15.1.1 | Other Non-Design/<10 circuits/Dispatch/TN (hours) | | 20.40 | | | | | | | | | 1 |
| B.2.22.16.1.2 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours) | | | | | | | | 55.68 | | | 4 |
| B.2.22.17.1.1 | LNP (Standalone)/<10 circuits/Dispatch/TN (hours) | | | | | | 0.02 | | 0.02 | | | 3,4 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.22.17.1.2 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours) | | 3.17 | | 2.69 | | 3.57 | | 3.48 | | 3.60 | |
| B.2.22.17.2.2 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours) | | 0.74 | | 0.86 | | 3.99 | | 0.71 | | | 1,2,3,4 |
| B.2.22.18.1.1 | Digital Loop < DS1/<10 circuits/Dispatch/TN (hours) | | 14.54 | | 24.62 | | 9.77 | | 24.33 | | 30.77 | 5 |
| B.2.22.19.1.1 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours) | | 49.90 | | 48.03 | | 48.27 | | 54.95 | | 46.44 | |
| | ***Service Order Accuracy*** | | | | | | | | | | | |
| B.2.34.1.1.1 | Design (Specials)/<10 circuits/Dispatch/TN (%) | | 100.00% | | 100.00% | | 100.00% | | 100.00% | | 99.55% | |
| B.2.34.1.1.2 | Design (Specials)/<10 circuits/Non-Dispatch/TN (%) | | 67.07% | | 69.33% | | 84.42% | | 91.11% | | 99.01% | |
| B.2.34.1.2.1 | Design (Specials)/>=10 circuits/Dispatch/TN (%) | | 100.00% | | 100.00% | | 96.00% | | 100.00% | | 100.00% | |
| B.2.34.1.2.2 | Design (Specials)/>=10 circuits/Non-Dispatch/TN (%) | | 100.00% | | 90.91% | | 85.71% | | 94.12% | | 100.00% | 1,3 |
| B.2.34.2.1.1 | Loops Non-Design/<10 circuits/Dispatch/TN (%) | | 96.00% | | 96.33% | | 97.33% | | 97.60% | | 99.00% | |
| B.2.34.2.1.2 | Loops Non-Design/<10 circuits/Non-Dispatch/TN (%) | | 100.00% | | 98.02% | | 97.05% | | 99.43% | | 100.00% | |
| B.2.34.2.2.1 | Loops Non-Design/>=10 circuits/Dispatch/TN (%) | | 97.90% | | 97.73% | | 91.30% | | 98.98% | | 97.30% | |
| B.2.34.2.2.2 | Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%) | | 98.73% | | 97.53% | | 98.57% | | 98.99% | | 97.67% | |
| **Unbundled Network Elements - Maintenance and Repair** | | | | | | | | | | | | |
| | ***Missed Repair Appointments*** | | | | | | | | | | | |
| B.3.1.1.1 | Switch Ports/Dispatch/TN (%) | 5.85% | | 5.89% | | 8.11% | | 6.67% | | 9.39% | | |
| B.3.1.1.2 | Switch Ports/Non-Dispatch/TN (%) | 1.08% | | 0.85% | | 1.21% | | 1.06% | | 1.41% | | |
| B.3.1.2.1 | Local Interoffice Transport/Dispatch/TN (%) | 0.00% | 0.00% | 0.99% | 0.00% | 0.96% | 0.00% | 0.00% | 0.00% | 1.00% | 0.00% | 2 |
| B.3.1.2.2 | Local Interoffice Transport/Non-Dispatch/TN (%) | 0.00% | 0.00% | 0.42% | 0.00% | 0.35% | 0.00% | 0.35% | 0.00% | 0.38% | 0.00% | 1 |

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| B.3.1.3.1 | Loop + Port | 5.86% | 4.87% | 5.91% | 6.62% | 8.13% | 6.61% | 6.70% | 7.49% | 9.42% | 10.45% | |
| B.3.1.3.2 | Loop + Port Combinations/Non-Dispatch/TN (%) | 1.10% | 4.52% | 0.88% | 4.08% | 1.24% | 2.58% | 1.13% | 1.88% | 1.44% | 2.46% | |
| B.3.1.4.1 | Combo Other/Dispatch/TN (%) | 5.84% | 0.00% | 5.80% | 0.00% | 8.07% | 2.63% | 6.66% | 0.00% | 9.33% | 3.33% | |
| B.3.1.4.2 | Combo Other/Non-Dispatch/TN (%) | 5.84% | 0.00% | 5.80% | 0.00% | 8.07% | 0.00% | 6.66% | 0.00% | 9.33% | 0.00% | 1,2 |
| B.3.1.5.1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 49.03% | 0.00% | 40.16% | 5.56% | 45.25% | 0.00% | 39.61% | 6.67% | 41.79% | 0.00% | |
| B.3.1.5.2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 3.83% | 0.00% | 2.10% | 0.00% | 2.43% | 12.50% | 2.38% | 0.00% | 1.92% | 0.00% | 2,3,4,5 |
| B.3.1.6.1 | UNE ISDN/Dispatch/TN (%) | 16.44% | 5.88% | 10.12% | 7.41% | 23.77% | 0.00% | 14.13% | 6.06% | 23.96% | 11.54% | |
| B.3.1.6.2 | UNE ISDN/Non-Dispatch/TN (%) | 1.90% | 0.00% | 2.27% | 0.00% | 3.75% | 0.00% | 4.01% | 0.00% | 5.43% | 0.00% | 2,4,5 |
| B.3.1.7.1 | Line Sharing/Dispatch/TN (%) | 49.03% | 16.67% | 40.16% | 30.00% | 45.25% | 22.22% | 39.61% | 0.00% | 41.79% | 20.00% | 1,3,4,5 |
| B.3.1.7.2 | Line Sharing/Non-Dispatch/TN (%) | 3.83% | 14.29% | 2.10% | 16.67% | 2.43% | 16.67% | 2.38% | 16.67% | 1.92% | 0.00% | 1,2 |
| B.3.1.8.1 | 2W Analog Loop Design/Dispatch/TN (%) | 5.86% | 4.41% | 5.91% | 9.74% | 8.13% | 4.61% | 6.70% | 2.04% | 9.42% | 11.80% | |
| B.3.1.8.2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 5.86% | 0.00% | 5.91% | 1.35% | 8.13% | 0.00% | 6.70% | 0.00% | 9.42% | 1.45% | |
| B.3.1.9.1 | 2W Analog Loop Non- | 5.83% | 0.00% | 5.87% | 0.00% | 8.08% | 0.00% | 6.65% | 0.00% | 9.38% | 11.11% | 1,2,3,4,5 |
| B.3.1.9.2 | 2W Analog Loop Non-Design/Non- | 0.85% | 0.00% | 0.78% | 0.00% | 1.20% | 0.00% | 1.07% | 0.00% | 1.26% | 0.00% | |
| B.3.1.10.1 | Other Design/Dispatch/TN (%) | 5.09% | 0.00% | 2.77% | 0.00% | 6.37% | 0.00% | 5.55% | 0.00% | 6.34% | 0.66% | 1,2,3 |
| B.3.1.10.2 | Other Design/Non-Dispatch/TN (%) | 1.07% | 0.00% | 0.73% | 0.00% | 1.05% | 0.00% | 1.82% | 0.00% | 1.52% | 0.00% | 2 |
| B.3.1.11.1 | Other Non-Design/Dispatch/TN (%) | 5.86% | 0.00% | 5.91% | 0.00% | 8.13% | 0.00% | 6.70% | 0.00% | 9.42% | 0.00% | |
| B.3.1.11.2 | Other Non-Design/Non-Dispatch/TN (%) | 1.10% | 0.00% | 0.88% | 0.00% | 1.24% | 0.00% | 1.13% | 0.00% | 1.44% | 0.00% | 1 |
| B.3.1.12.1 | LNP (Standalone)/Dispatch/TN (%) | 5.85% | | 5.89% | | 8.11% | | 6.61% | | 9.39% | | |
| B.3.1.12.2 | LNP (Standalone)/Non-Dispatch/TN (%) | 1.08% | | 0.85% | | 1.21% | | 1.06% | | 1.41% | | |
| | ***Customer Trouble Report Rate*** | | | | | | | | | | | |
| B.3.2.1.1 | Switch Ports/Dispatch/TN (%) | 1.98% | | 1.92% | | 2.43% | | 2.30% | | 2.13% | | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.2.1.2 | Switch Ports/Non-Dispatch/TN (%) | 0.99% | | 0.89% | | 1.15% | | 1.02% | | 0.98% | | |
| B.3.2.2.1 | Local Interoffice Transport/Dispatch/TN (%) | 2.03% | 0.00% | 2.28% | 1.97% | 2.77% | 0.00% | 2.33% | 0.00% | 2.18% | 0.00% | |
| B.3.2.2.2 | Local Interoffice Transport/Non-Dispatch/TN (%) | 1.26% | 1.03% | 1.06% | 0 00% | 1.27% | 0.00% | 1.26% | 0.00% | 1.16% | 0.00% | |
| B.3.2.3.1 | Loop + Port | 1.89% | 1.42% | 1.84% | 1.34% | 2.33% | 1.58% | 2.20% | 1.64% | 2.04% | 1.63% | |
| B.3.2.3.2 | Loop + Port Combinations/Non-Dispatch/TN (%) | 0.95% | 0.42% | 0.85% | 0.47% | 1.10% | 0.45% | 0.98% | 0.47% | 0.95% | 0.41% | |
| B.3.2.4.1 | (Combo Other/Dispatch/TN (%) | 1.66% | 2.87% | 1.61% | 5.71% | 2.04% | 9.03% | 1.96% | 7.88% | 1.81% | 6.15% | |
| B.3.2.4.2 | Combo Other/Non-Dispatch/TN (%) | 1.66% | 1.72% | 1.61% | 2.08% | 2.04% | 4.51% | 1.96% | 3.28% | 1.81% | 2.87% | |
| B.3.2.5.1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 1.34% | 0.48% | 1.17% | 0.86% | 1.74% | 0.75% | 1.41% | 1.39% | 1.30% | 0.50% | |
| B.3.2.5.2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 1.99% | 0.44% | 2.19% | 0.14% | 2.72% | 0.38% | 2.27% | 0.23% | 2.60% | 0.05% | |
| B.3.2.6.1 | UNE ISDN/Dispatch/TN (%) | 1.54% | 1.67% | 1.46% | 1.32% | 1.67% | 1.42% | 1.77% | 1.61% | 1.38% | 1.28% | |
| B.3.2.6.2 | UNE ISDN/Non-Dispatch/TN (%) | 1.31% | 0.88% | 1.30% | 0.39% | 1.16% | 0.59% | 1.30% | 0.29% | 0.88% | 0.34% | |
| B.3.2.7.1 | Line Sharing/Dispatch/TN (%) | 1.34% | 0.82% | 1.17% | 1.33% | 1.74% | 1.17% | 1.41% | 0.57% | 1.30% | 0.76% | |
| B.3.2.7.2 | Line Sharing/Non-Dispatch/TN (%) | 1.99% | 0.95% | 2.19% | 0.80% | 2.72% | 3.13% | 2.27% | 1.72% | 2.60% | 2.14% | |
| B.3.2.8.1 | 2W Analog Loop Design/Dispatch/TN (%) | 1.89% | 0.65% | 1.84% | 0.64% | 2.33% | 0.89% | 2.20% | 0.83% | 2.04% | 0.83% | |
| B.3.2.8.2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 1.89% | 0.15% | 1.84% | 0.18% | 2.33% | 0.19% | 2.20% | 0.12% | 2.04% | 0.17% | |
| B.3.2.9.1 | 2W Analog Loop Non- | 1.97% | 1.23% | 1.91% | 2.44% | 2.42% | 1.20% | 2.29% | 0.81% | 2.12% | 1.68% | |
| B.3.2.9.2 | 2W Analog Loop Non-Design/Non- | 0.90% | 0.00% | 0.81% | 0.00% | 1.05% | 0.00% | 0.93% | 0.00% | 0.90% | 0.00% | |
| B.3.2.10.1 | Other Design/Dispatch/TN (%) | 0.34% | 2.05% | 0.37% | 0.35% | 0.44% | 0.35% | 0.44% | 0.00% | 0.40% | 3.09% | |
| B.3.2.10.2 | Other Design/Non-Dispatch/TN (%) | 0.32% | 0.00% | 0.32% | 0.35% | 0.35% | 0.00% | 0.38% | 0.00% | 0.28% | 1.39% | |
| B.3.2.11.1 | Other Non-Design/Dispatch/TN (%) | 1.89% | 0.00% | 1.84% | 0.00% | 2.33% | 0.00% | 2.20% | 0.00% | 2.04% | 0.00% | |
| B.3.2.11.2 | Other Non-Design/Non-Dispatch/TN (%) | 0.95% | 0.08% | 0.85% | 0.00% | 1.10% | 0.00% | 0.98% | 0.00% | 0.95% | 0.00% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May | | June | | July | | August | | September | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | BST | CLEC | Notes |
| | ***Maintenance Average Duration*** | | | | | | | | | | | |
| B.3.3.1.1 | Switch Ports/Dispatch/TN (hours) | 29.39 | | 25.61 | | 33.78 | | 28.40 | | 30.68 | | |
| B.3.3.1.2 | Switch Ports/Non-Dispatch/TN (hours) | 11.78 | | 9.58 | | 13.47 | | 10.81 | | 14.57 | | |
| B.3.3.2.1 | Local Interoffice Transport/Dispatch/TN (hours) | 3.91 | 0.00 | 4.07 | 3.28 | 4.12 | 0.00 | 3.79 | 0.00 | 4.47 | 0.00 | 2 |
| B.3.3.2.2 | Local Interoffice Transport/Non-Dispatch/TN (hours) | 1.70 | 5.88 | 1.94 | 0.00 | 1.97 | 0.00 | 1.74 | 0.00 | 1.96 | 0.00 | 1 |
| B.3.3.3.1 | Loop + Port Combinations/Dispatch/TN (hours) | 29.24 | 11.03 | 25.51 | 12.26 | 33.60 | 14.01 | 28.25 | 14.62 | 30.55 | 18.32 | |
| B.3.3.3.2 | Loop + Port Combinations/Non-Dispatch/TN (hours) | 11.69 | 5.91 | 9.51 | 4.46 | 13.35 | 4.46 | 10.73 | 3.68 | 14.41 | 5.91 | |
| B.3.3.4.1 | Combo Other/Dispatch/TN (hours) | 28.57 | 3.72 | 24.84 | 4.47 | 32.76 | 4.99 | 27.63 | 4.63 | 29.88 | 5.87 | |
| B.3.3.4.2 | Combo Other/Non-Dispatch/TN (hours) | 28.57 | 2.22 | 24.84 | 1.27 | 32.76 | 2.96 | 27.63 | 0.83 | 29.88 | 4.03 | 1,2 |
| B.3.3.5.1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours) | 48.16 | 5.25 | 33.22 | 6.89 | 38.62 | 6.99 | 31.51 | 11.11 | 32.60 | 10.43 | |
| B.3.3.5.2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours) | 5.03 | 1.55 | 1.92 | 0.58 | 2.45 | 7.55 | 2.20 | 2.36 | 1.63 | 3.53 | 2,3,4,5 |
| B.3.3.6.1 | UNE ISDN/Dispatch/TN (hours) | 15.00 | 7.10 | 11.90 | 8.51 | 16.82 | 7.83 | 13.49 | 9.60 | 17.83 | 8.84 | |
| B.3.3.6.2 | UNE ISDN/Non-Dispatch/TN (hours) | 2.67 | 4.07 | 3.46 | 3.39 | 4.35 | 8.22 | 4.17 | 2.33 | 4.65 | 3.06 | 2,4,5 |
| B.3.3.7.1 | Line Sharing/Dispatch/TN (hours) | 48.16 | 43.33 | 33.22 | 43.50 | 38.62 | 49.22 | 31.51 | 12.00 | 32.60 | 44.80 | 1,3,4,5 |
| B.3.3.7.2 | Line Sharing/Non-Dispatch/TN (hours) | 5.03 | 27.43 | 1.92 | 15.50 | 2.45 | 33.17 | 2.20 | 21.75 | 1.63 | 5.43 | 1,2 |
| B.3.3.8.1 | 2W Analog Loop Design/Dispatch/TN (hours) | 29.24 | 8.07 | 25.51 | 10.04 | 33.60 | 7.85 | 28.25 | 7.69 | 30.55 | 10.83 | |
| B.3.3.8.2 | 2W Analog Loop Design/Non-Dispatch/TN (hours) | 29.24 | 2.94 | 25.51 | 3.65 | 33.60 | 3.16 | 28.25 | 2.15 | 30.55 | 3.93 | |
| B.3.3.9.1 | 2W Analog Loop Non-Design/Dispatch/TN (hours) | 29.37 | 2.00 | 25.59 | 6.67 | 33.79 | 5.00 | 28.41 | 11.75 | 30.69 | 5.44 | 1,2,3,4,5 |
| B.3.3.9.2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (hours) | 12.15 | 0.00 | 10.12 | 0.00 | 14.27 | 0.00 | 11.45 | 0.00 | 15.41 | 0.00 | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.3.10.1 | Other Design/Dispatch/TN (hours) | 7.33 | 4.47 | 6.36 | 3.38 | 7.93 | 7.32 | 7.77 | 0.00 | 8.21 | | |
| B.3.3.10.2 | Other Design/Non-Dispatch/TN (hours) | 2.35 | 0.00 | 2.66 | 2.38 | 2.75 | 0.00 | 3.04 | 0.00 | 2.83 | | |
| B.3.3.11.1 | Other Non-Design/Dispatch/TN (hours) | 29.24 | 0.00 | 25.51 | 0.00 | 33.60 | 0.00 | 28.25 | 0.00 | 30.55 | | |
| B.3.3.11.2 | Other Non-Design/Non-Dispatch/TN (hours) | 11.69 | 1.00 | 9.51 | 0.00 | 13.35 | 0.00 | 10.73 | 0.00 | 14.41 | | |
| B.3.3.12.1 | LNP (Standalone)/Dispatch/TN (hours) | 29.39 | | 25.61 | | 33.78 | | 28.40 | | 30.68 | | |
| B.3.3.12.2 | LNP (Standalone)/Non-Dispatch/TN (hours) | 11.78 | | 9.58 | | 13.47 | | 10.81 | | 14.57 | | |
| | *% Repeat Troubles within 30 Days* | | | | | | | | | | | |
| B.3.4.1.1 | Switch Ports/Dispatch/TN (%) | 18.09% | | 17.23% | | 18.89% | | 18.59% | | 17.89% | | |
| B.3.4.1.2 | Switch Ports/Non-Dispatch/TN (%) | 15.03% | | 13.94% | | 14.72% | | 14.88% | | 13.83% | | |
| B.3.4.2.1 | Local Interoffice Transport/Dispatch/TN (%) | 23.77% | 0.00% | 23.91% | 0.00% | 22.65% | 0.00% | 22.70% | 0.00% | 21.64% | 0.00% | |
| B.3.4.2.2 | Local Interoffice Transport/Non-Dispatch/TN (%) | 18.12% | 0.00% | 19.07% | 0.00% | 20.91% | 0.00% | 25.00% | 0.00% | 20.30% | 0.00% | I |
| B.3.4.3.1 | Loop +Port Combinations/Dispatch/TN (%) | 18.05% | 10.32% | 17.22% | 9.88% | 18.85% | 12.79% | 18.57% | 12.22% | 17.84% | 12.68% | |
| B.3.4.3.2 | Loop + Port Combinations/Non-Dispatch/TN (%) | 15.00% | 8.39% | 13.87% | 12.77% | 14.62% | 12.63% | 14.80% | 10.46% | 13.82% | 10.04% | |
| B.3.4.4.1 | Combo Other/Dispatch/TN (%) | 18.06% | 10.00% | 17.39% | 31.82% | 19.02% | 26.32% | 18.78% | 52.78% | 17.99% | 36.67% | |
| B.3.4.4.2 | Combo Other/Non-Dispatch/TN (%) | 18.06% | 16.67% | 17.39% | 37.50% | 19.02% | 15.79% | 18.78% | 33.33% | 17.99% | 28.57% | 1,2 |
| B.3.4.5.1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 24.44% | 0.00% | 29.02% | 5.56% | 29.85% | 12.50% | 27.55% | 6.67% | 28.85% | 9.09% | |
| B.3.4.5.2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 24.60% | 10.00% | 27.71% | 0.00% | 28.88% | 12.50% | 28.05% | 0.00% | 25.53% | 0.00% | 2,3,4,5 |
| B.3.4.6.1 | UNE ISDN/Dispatch/TN (%) | 18.87% | 14.71% | 26.59% | 3.70% | 23.77% | 10.34% | 21.07% | 21.21% | 23.96% | 19.23% | |
| B.3.4.6.2 | UNE ISDN/Non-Dispatch/TN (%) | 20.00% | 16.67% | 18.45% | 25.00% | 20.97% | 33.33% | 18.61% | 0.00% | 16.85% | 14.29% | 2,4,5 |
| B.3.4.7.1 | Line Sharing/Dispatch/TN (%) | 24.44% | 50.00% | 29.02% | 40.00% | 29.85% | 33.33% | 27.55% | 50.00% | 28.85% | 60.00% | 1,3,4,5 |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.4.7.2 | Line Sharing/Non-Dispatch/TN (%) | 24.60% | 0.00% | 27.71% | 33.33% | 28.88% | 37.50% | 28.05% | 33.33% | 25.53% | 35.71% | 1,2 |
| B.3.4.8.1 | 2W Analog Loop Design/Dispatch/TN (%) | 18.05% | 6.25% | 17.22% | 6.37% | 18.85% | 8.13% | 18.57% | 9.04% | 17.84% | 7.37% | |
| B.3.4.8.2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 18.05% | 7.81% | 17.22% | 12.16% | 18.85% | 6.41% | 18.57% | 6.12% | 17.84% | 1.45% | |
| B.3.4.9.1 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 18.07% | 25.00% | 17.22% | 22.22% | 18.87% | 0.00% | 18.58% | 0.00% | 17.87% | 0.00% | 1,2,3,4,5 |
| B.3.4.9.2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 15.20% | 0.00% | 14.17% | 0.00% | 14.95% | 0.00% | 15.11% | 0.00% | 13.98% | 0.00% | |
| B.3.4.10.1 | Other Design/Dispatch/TN (%) | 18.23% | 0.00% | 22.26% | 0.00% | 24.27% | 0.00% | 25.24% | 0.00% | 23.09% | 21.19% | 1,2,3 |
| B.3.4.10.2 | Other Design/Non-Dispatch/TN (%) | 18.04% | 0.00% | 15.96% | 0.00% | 19.61% | 0.00% | 16.72% | 0.00% | 15.78% | 16.18% | 2 |
| B.3.4.11.1 | Other Non-Design/Dispatch/TN (%) | 18.05% | 0.00% | 17.22% | 0.00% | 18.85% | 0.00% | 18.57% | 0.00% | 17.84% | 0.00% | |
| B.3.4.11.2 | Other Non-Design/Non-Dispatch/TN (%) | 15.00% | 0.00% | 13.87% | 0.00% | 14.62% | 0.00% | 14.80% | 0.00% | 13.82% | 0.00% | 1 |
| B.3.4.12.1 | LNP (Standalone)/Dispatch/TN (%) | 18.09% | | 17.23% | | 18.89% | | 18.59% | | 17.89% | | |
| B.3.4.12.2 | LNP (Standalone)/Non-Dispatch/TN (%) | 15.03% | | 13.94% | | 14.72% | | 14.88% | | 13.83% | | |
| | ***Out of Service > 24 hours*** | | | | | | | | | | | |
| B.3.5.1.1 | Switch Ports/Dispatch/TN (%) | 38.78% | | 31.57% | | 44.76% | | 37.68% | | 41.05% | | |
| B.3.5.1.2 | Switch Ports/Non-Dispatch/TN (%) | 19.68% | | 14.81% | | 25.61% | | 19.03% | | 30.31% | | |
| B.3.5.2.1 | Local Interoffice Transport/Dispatch/TN (%) | 0.00% | 0.00% | 0.99% | 0.00% | 0.96% | 0.00% | 0.00% | 0.00% | 1.00% | 0.00% | 2 |
| B.3.5.2.2 | Local Interoffice Transport/Non-Dispatch/TN (%) | 0.00% | 0.00% | 0.42% | 0.00% | 0.35% | 0.00% | 0.35% | 0.00% | 0.38% | 0.00% | 1 |
| B.3.5.3.1 | Loop + Port Combinations/Dispatch/TN (%) | 38.53% | 6.65% | 31.42% | 10.10% | 44.52% | 12.63% | 37.45% | 14.05% | 40.85% | 23.57% | |
| B.3.5.3.2 | Loop + Port Combinations/Non-Dispatch/TN (%) | 19.40% | 0.56% | 14.58% | 1.17% | 25.22% | 3.08% | 18.70% | 2.70% | 29.80% | 7.87% | |
| B.3.5.4.1 | Combo Other/Dispatch/TN (%) | 36.96% | 0.00% | 29.94% | 0.00% | 42.65% | 2.63% | 35.98% | 0.00% | 39.32% | 3.33% | |

## Tennessee Performance Metric Data

| Metric Number | Metric Name [SQM Number] and Disaggregation | May BST | May CLEC | June BST | June CLEC | July BST | July CLEC | August BST | August CLEC | September BST | September CLEC | Notes |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.5.4.2 | Combo Other/Non-Dispatch/TN (%) | 36.96% | 0.00% | 29.94% | 0.00% | 42.65% | 0.00% | 35.98% | 0.00% | 39.32% | 0.00% | 1,2 |
| B.3.5.5.1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 49.03% | 0.00% | 40.16% | 5.56% | 45.25% | 0.00% | 39.61% | 6.67% | 41.79% | 0.00% | |
| B.3.5.5.2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 3.83% | 0.00% | 2.10% | 0.00% | 2.43% | 12.50% | 2.38% | 0.00% | 1.92% | 0.00% | 2,3,4,5 |
| B.3.5.6.1 | UNE ISDN/Dispatch/TN (%) | 15.95% | 5.88% | 10.12% | 7.41% | 23.77% | 0.00% | 13.87% | 6.06% | 24.04% | 11.54% | |
| B.3.5.6.2 | UNE ISDN/Non-Dispatch/TN (%) | 1.91% | 0.00% | 2.27% | 0.00% | 3.75% | 0.00% | 4.01% | 0.00% | 5.43% | 0.00% | 2,4,5 |
| B.3.5.7.1 | Line Sharing/Dispatch/TN (%) | 49.03% | 0.00% | 40.16% | 0.00% | 45.25% | 0.00% | 39.61% | 0.00% | 41.79% | 0.00% | |
| B.3.5.7.2 | Line Sharing/Non-Dispatch/TN (%) | 3.83% | 0.00% | 2.10% | 0.00% | 2.43% | 0.00% | 2.38% | 0.00% | 1.92% | 0.00% | |
| B.3.5.8.1 | 2W Analog Loop Design/Dispatch/TN (%) | 38.53% | 4.41% | 31.42% | 9.74% | 44.52% | 4.61% | 37.45% | 2.04% | 40.85% | 11.80% | |
| B.3.5.8.2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 38.53% | 0.00% | 31.42% | 1.35% | 44.52% | 0.00% | 37.45% | 0.00% | 40.85% | 1.45% | |
| B.3.5.9.1 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 38.77% | 0.00% | 31.58% | 0.00% | 44.76% | 0.00% | 37.69% | 0.00% | 41.05% | 0.00% | |
| B.3.5.9.2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 19.69% | 0.00% | 14.82% | 0.00% | 25.60% | 0.00% | 19.04% | 0.00% | 30.28% | 0.00% | |
| B.3.5.10.1 | Other Design/Dispatch/TN (%) | 5.09% | 0.00% | 2.77% | 0.00% | 6.37% | 0.00% | 5.55% | 0.00% | 6.34% | 0.66% | 1,2,3 |
| B.3.5.10.2 | Other Design/Non-Dispatch/TN (%) | 1.07% | 0.00% | 0.73% | 0.00% | 1.05% | 0.00% | 1.82% | 0.00% | 1.52% | 0.00% | 2 |
| B.3.5.11.1 | Other Non-Design/Dispatch/TN (%) | 38.53% | 0.00% | 31.42% | 0.00% | 44.52% | 0.00% | 37.45% | 0.00% | 40.85% | 0.00% | |
| B.3.5.11.2 | Other Non-Design/Non-Dispatch/TN (%) | 19.40% | 0.00% | 14.58% | 0.00% | 25.22% | 0.00% | 18.70% | 0.00% | 29.80% | 0.00% | 1 |
| B.3.5.12.1 | LNP (Standalone)/Dispatch/TN (%) | 38.78% | | 31.57% | | 44.76% | | 37.68% | | 41.05% | | |
| B.3.5.12.2 | LNP (Standalone)/Non-Dispatch/TN (%) | 19.68% | | 14.81% | | 25.61% | | 19.03% | | 30.31% | | |
| **Unbundled Network Elements - Billing** | | | | | | | | | | | | |
| | ***Invoice Accuracy*** | | | | | | | | | | | |
| B.4.1 | TN (%) | 98.50% | 99.53% | 98.14% | 99.99% | 97.89% | 99.92% | 91.42% | 99.98% | 97.04% | 99.54% | |
| | ***Mean Time to Deliver Invoices - CRIS*** | | | | | | | | | | | |