

Charter Communications purchased Falcon Cable and now provides cable service to my part-time home in Big Bear Lake Ca. Last year they put in a high speed internet service, then raised our rates on the cable tv to pay for it!!! They also took away a part time rate of \$18.62 monthly for 6 months to \$48.62 every month. That is a very large increase in a year and they stated it was to pay for the expensive high speed they put in, I don't need it or use it yet they are making the total customer base pay and share--I object!