Performance Results

Colorado

February 2002 - January 2003

Qwest's Performance Assurance Plans (PAPs)

PAP specific statistical parameters are unique in some cases. For example, some PAPs apply a range of critical values dependent on the type of product and volume of orders. Accordingly, the critical z-values and resulting parity scores reflected in this report may differ from critical z-values and resulting parity values used to calculate PAP payments. For CLECs who have opted into a QPAP, the critical z-values and parity values applicable under the PAP will be applied and reflected in the CLEC payment summaries provided with any payments made. The numerator and denominator of each performance result will be the same in both instances.

February 20, 2003

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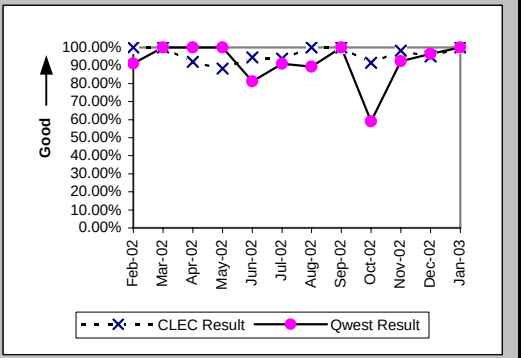
Checklist #1 - Local Interconnection - LIS Installation

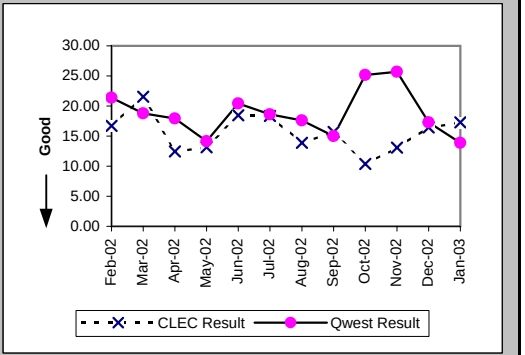
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	33	33	100.00%	8	2	31	34	91.18%	28.36%	-1.27	-1.77	No
Mar-02	25	25	100.00%	30	15	16	16	100.00%	N/A	N/A	N/A	
Apr-02	23	25	92.00%	11	1	10	10	100.00%	N/A	N/A	-0.57	No
May-02	15	17	88.24%	2	0	19	19	100.00%	N/A	N/A	-0.25	No
Jun-02	17	18	94.44%	4	0	13	16	81.25%	39.03%	-0.98	-1.6	No
Jul-02	15	16	93.75%	2	0	10	11	90.91%	28.75%	-0.25	-1.15	No
Aug-02	21	21	100.00%	4	1	25	28	89.29%	30.93%	-1.2	-1.73	No
Sep-02	14	14	100.00%	4	0	48	48	100.00%	N/A	N/A	N/A	
Oct-02	43	47	91.49%	13	1	26	44	59.09%	49.17%	-3.14	-2.91	No
Nov-02	56	57	98.25%	2	0	36	39	92.31%	26.65%	-1.07	-1.65	No
Dec-02	39	41	95.12%	3	0	27	28	96.43%	18.56%	0.09	-0.95	No
Jan-03	21	21	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	



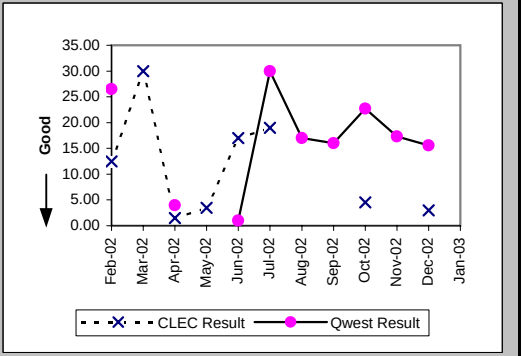
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	685	41	16.71	0	2	812	38	21.37	10.16	-2.04	-2.24	No
Mar-02	1186	55	21.56	0	15	413	22	18.77	6.55	1.44	-0.12	No
Apr-02	448	36	12.44	0	1	215	12	17.92	3.90	-4.21	-3.56	No
May-02	250	19	13.16	0	0	269	19	14.16	5.72	-0.54	-1.33	No
Jun-02	406	22	18.45	0	0	347	17	20.41	6.98	-0.87	-1.53	No
Jul-02	330	18	18.33	0	0	298	16	18.62	7.13	-0.12	-1.07	No
Aug-02	347	25	13.88	0	1	529	30	17.63	10.53	-1.32	-1.8	No
Sep-02	282	18	15.67	0	0	826	55	15.02	8.83	0.24	-0.86	No
Oct-02	622	60	10.37	0	1	1535	61	25.16	19.50	-4.17	-3.54	No
Nov-02	772	59	13.08	0	0	1285	50	25.70	10.38	-6.32	-4.84	No
Dec-02	724	44	16.45	0	0	622	36	17.28	6.43	-0.57	-1.35	No
Jan-03	363	21	17.29	0	0	194	14	13.86	7.18	1.12	-0.32	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

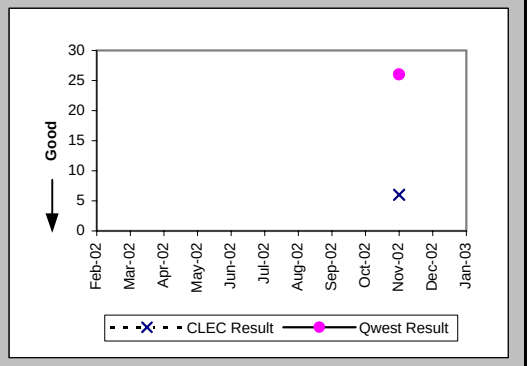
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	25	2	12.50	6	0	106	4	26.50	17.06	-0.95	-1.58	No
Mar-02	30	1	30.00	29	13							
Apr-02	3	2	1.50	11	0	4	1	4.00				
May-02	7	2	3.50	2	0							
Jun-02	17	1	17.00	4	0	3	3	1.00	0.00			
Jul-02	19	1	19.00	2	0	30	1	30.00				
Aug-02						85	5	17.00	5.48			
Sep-02						32	2	16.00	16.97			
Oct-02	18	4	4.50	13	0	682	30	22.73	16.08	-2.13	-2.3	No
Nov-02						104	6	17.33	0.82			
Dec-02	6	2	3.00	3	0	78	5	15.60	7.60	-1.98	-2.2	No
Jan-03												



Checklist #1 - Local Interconnection - LIS Installation

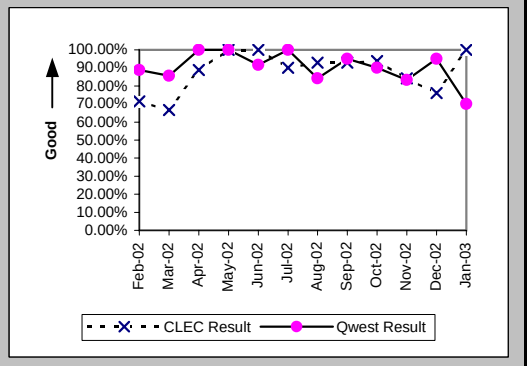
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02	6	1	6.00	0	0	52	2	26.00	5.66	-2.89	-2.76	No
Dec-02												
Jan-03												



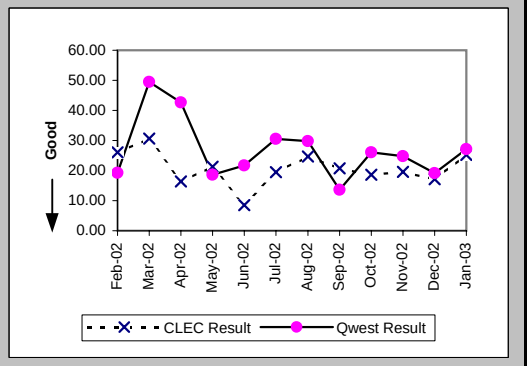
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	7	71.43%	4	2	8	9	88.89%	31.43%	0.75	-0.54	No
Mar-02	2	3	66.67%	16	2	12	14	85.71%	34.99%	0.6	-0.64	No
Apr-02	16	18	88.89%	2	0	6	6	100.00%	N/A	N/A	-0.63	No
May-02	9	9	100.00%	1	1	9	9	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	1	11	12	91.67%	27.64%	-0.39	-1.24	No
Jul-02	9	10	90.00%	1	1	15	15	100.00%	N/A	N/A	-0.49	No
Aug-02	13	14	92.86%	1	0	16	19	84.21%	36.46%	-0.67	-1.41	No
Sep-02	13	14	92.86%	10	0	19	20	95.00%	21.79%	0.18	-0.89	No
Oct-02	15	16	93.75%	5	1	36	40	90.00%	30.00%	-0.42	-1.26	No
Nov-02	16	19	84.21%	4	0	25	30	83.33%	37.27%	-0.08	-1.05	No
Dec-02	19	25	76.00%	2	0	19	20	95.00%	21.79%	1.7	0.03	Yes
Jan-03	18	18	100.00%	1	2	7	10	70.00%	45.83%	-1.66	-2.01	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

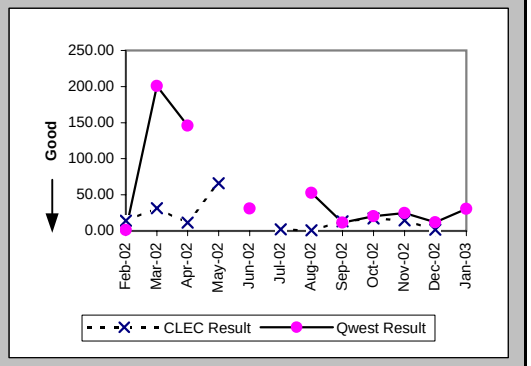
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	287	11	26.09	0	2	270	14	19.29	3.63	1.8	0.09	Yes
Mar-02	582	19	30.63	0	2	990	20	49.50	128.78	-0.46	-1.28	No
Apr-02	328	20	16.40	0	0	725	17	42.65	89.11	-0.89	-1.54	No
May-02	213	10	21.30	0	1	186	10	18.60	4.53	-0.04	-1.02	No
Jun-02	17	2	8.50	0	1	326	15	21.73	8.87	-1.98	-2.21	No
Jul-02	214	11	19.45	0	1	519	17	30.53	6.88	-4.16	-3.53	No
Aug-02	370	15	24.67	0	0	596	20	29.80	22.08	-0.68	-1.41	No
Sep-02	499	24	20.79	0	0	327	24	13.62	10.47	1.9	0.15	Yes
Oct-02	391	21	18.62	0	1	1249	48	26.02	11.52	-2.46	-2.49	No
Nov-02	450	23	19.57	0	0	943	38	24.82	14.06	-1.41	-1.86	No
Dec-02	463	27	17.15	0	0	382	20	19.10	5.33	-1.24	-1.75	No
Jan-03	479	19	25.21	0	2	352	13	27.08	15.74	-0.33	-1.2	No



Checklist #1 - Local Interconnection - LIS Installation

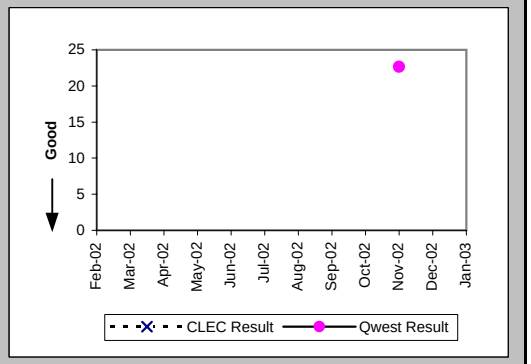
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	71	5	14.20	1	0	3	2	1.50	0.71	1.12	-0.32	No
Mar-02	126	4	31.50	13	0	603	3	201.00	327.43	-0.68	-1.41	No
Apr-02	23	2	11.50	2	0	438	3	146.00	191.63	-0.77	-1.47	No
May-02	66	1	66.00	0	0							
Jun-02						31	1	31.00				
Jul-02	2	1	2.00	1	0							
Aug-02	1	1	1.00	1	0	158	3	52.67	35.47	-1.26	-1.77	No
Sep-02	27	2	13.50	9	0	34	3	11.33	14.47	-0.15	-1.09	No
Oct-02	52	3	17.33	3	0	142	7	20.29	12.39	-0.35	-1.21	No
Nov-02	58	4	14.50	3	0	150	6	25.00	14.86	-1.09	-1.67	No
Dec-02	10	6	1.67	2	0	12	1	12.00				
Jan-03						92	3	30.67	13.32			



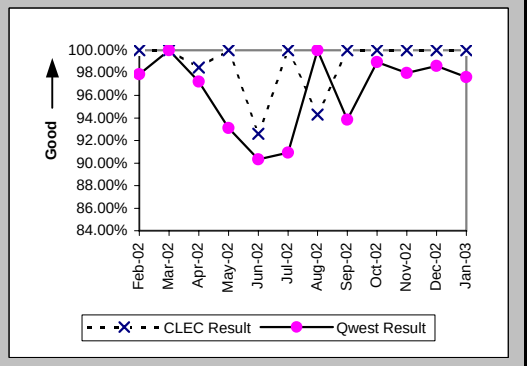
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						68	3	22.67	1.15			
Dec-02												
Jan-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

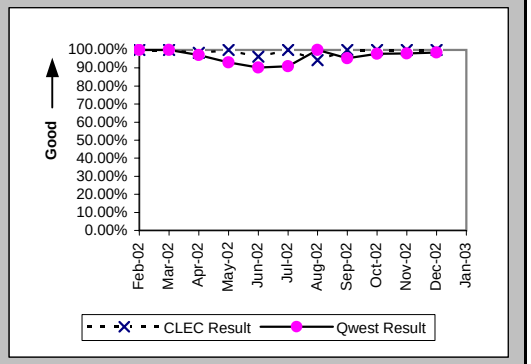
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	50	50	100.00%	0	0	46	47	97.87%	14.43%	-0.73	-1.44	No
Mar-02	63	63	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Apr-02	64	65	98.46%	0	0	35	36	97.22%	16.43%	-0.36	-1.22	No
May-02	43	43	100.00%	0	0	27	29	93.10%	25.34%	-1.13	-1.69	No
Jun-02	25	27	92.59%	0	0	28	31	90.32%	29.57%	-0.29	-1.18	No
Jul-02	27	27	100.00%	0	0	30	33	90.91%	28.75%	-1.22	-1.74	No
Aug-02	33	35	94.29%	0	0	42	42	100.00%	N/A	N/A	-0.23	No
Sep-02	41	41	100.00%	0	0	61	65	93.85%	24.03%	-1.28	-1.78	No
Oct-02	62	62	100.00%			93	94	98.94%	10.26%	-0.63	-1.39	No
Nov-02	82	82	100.00%			97	99	97.98%	14.07%	-0.96	-1.58	No
Dec-02	77	77	100.00%			71	72	98.61%	11.70%	-0.72	-1.44	No
Jan-03	56	56	100.00%			41	42	97.62%	15.25%	-0.77	-1.47	No



Checklist #1 - Local Interconnection - LIS Installation

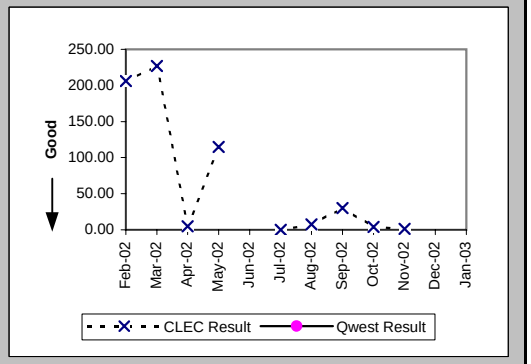
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	50	50	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Mar-02	63	63	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Apr-02	64	65	98.46%	0	0	35	36	97.22%	16.43%	-0.36	-1.22	No
May-02	43	43	100.00%	0	0	27	29	93.10%	25.34%	-1.13	-1.69	No
Jun-02	26	27	96.30%	0	0	28	31	90.32%	29.57%	-0.77	-1.47	No
Jul-02	27	27	100.00%	0	0	30	33	90.91%	28.75%	-1.22	-1.74	No
Aug-02	33	35	94.29%	0	0	42	42	100.00%	N/A	N/A	-0.23	No
Sep-02	41	41	100.00%	0	0	62	65	95.38%	20.98%	-1.1	-1.67	No
Oct-02	62	62	100.00%	0	0	92	94	97.87%	14.43%	-0.9	-1.55	No
Nov-02	82	82	100.00%	0	0	97	99	97.98%	14.07%	-0.96	-1.58	No
Dec-02	77	77	100.00%	0	0	71	72	98.61%	11.70%	-0.72	-1.44	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

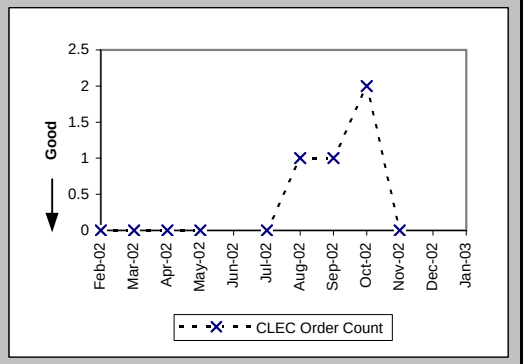
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	206	1	206.00	0	0							
Mar-02	227	1	227.00	0	0							
Apr-02	5	1	5.00	0	0							
May-02	115	1	115.00	0	0							
Jun-02												
Jul-02	0	1	0.00	0	0							
Aug-02	23	3	7.67	0	0							
Sep-02	30	1	30.00	0	0							
Oct-02	8	2	4.00	0	0							
Nov-02	3	2	1.50	0	0							
Dec-02												
Jan-03												



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

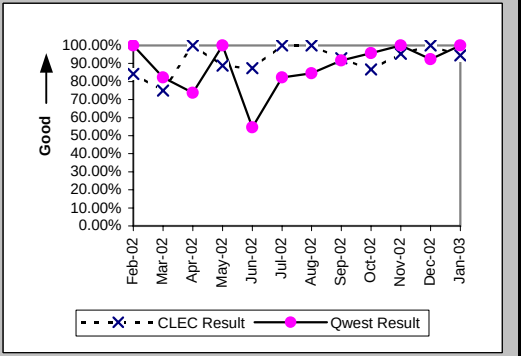
Date	CLEC Order Count
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	
Jul-02	0
Aug-02	1
Sep-02	1
Oct-02	2
Nov-02	0
Dec-02	
Jan-03	



Checklist #1 - Local Interconnection - LIS Repair

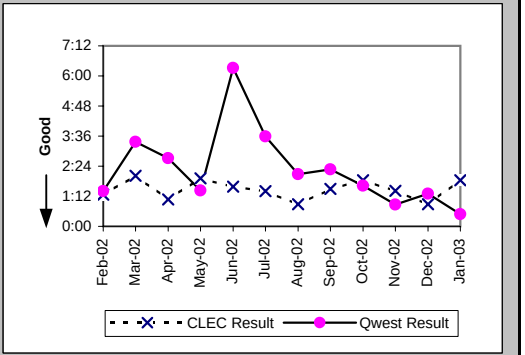
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	16	19	84.21%	7	0	13	13	100.00%	N/A	N/A	-0.16	No
Mar-02	12	16	75.00%	14	0	14	17	82.35%	38.12%	0.46	-0.72	No
Apr-02	14	14	100.00%	6	0	14	19	73.68%	44.03%	-1.7	-2.03	No
May-02	8	9	88.89%	2	0	6	6	100.00%	N/A	N/A	-0.7	No
Jun-02	7	8	87.50%	4	0	6	11	54.55%	49.79%	-1.42	-1.87	No
Jul-02	21	21	100.00%	3	0	14	17	82.35%	38.12%	-1.42	-1.86	No
Aug-02	9	9	100.00%	9	0	11	13	84.62%	36.08%	-0.98	-1.6	No
Sep-02	13	14	92.86%	3	0	11	12	91.67%	27.64%	-0.11	-1.07	No
Oct-02	13	15	86.67%	11	0	23	24	95.83%	19.98%	0.93	-0.44	No
Nov-02	21	22	95.45%	5	0	10	10	100.00%	N/A	N/A	-0.79	No
Dec-02	7	7	100.00%	9	0	12	13	92.31%	26.65%	-0.62	-1.37	No
Jan-03	17	18	94.44%	3	0	2	2	100.00%	N/A	N/A	-1.07	No



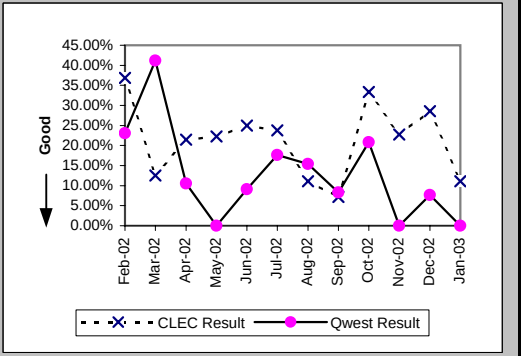
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	24:07	19	1:16	7	0	18:11	13	1:24	1:20	-0.27	-1.16	No
Mar-02	32:09	16	2:01	14	0	57:15	17	3:22	4:52	-0.8	-1.49	No
Apr-02	14:57	14	1:04	6	0	51:41	19	2:43	2:54	-1.62	-1.98	No
May-02	17:14	9	1:55	2	0	8:39	6	1:26	0:51	1.08	-0.34	No
Jun-02	12:42	8	1:35	4	0	69:26	11	6:19	13:13	-0.77	-1.47	No
Jul-02	29:24	21	1:24	3	0	60:53	17	3:35	5:42	-1.17	-1.71	No
Aug-02	7:57	9	0:53	9	0	27:08	13	2:05	1:35	-1.76	-2.07	No
Sep-02	20:54	14	1:30	3	0	27:11	12	2:16	1:50	-1.07	-1.65	No
Oct-02	27:34	15	1:50	11	0	38:43	24	1:37	4:21	0.26	-0.84	No
Nov-02	31:01	22	1:25	5	0	8:38	10	0:52	0:37	0.19	-0.89	No
Dec-02	6:14	7	0:53	9	0	16:48	13	1:18	1:27	-0.59	-1.36	No
Jan-03	32:56	18	1:50	3	0	0:59	2	0:29	0:13	1.02	-0.38	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

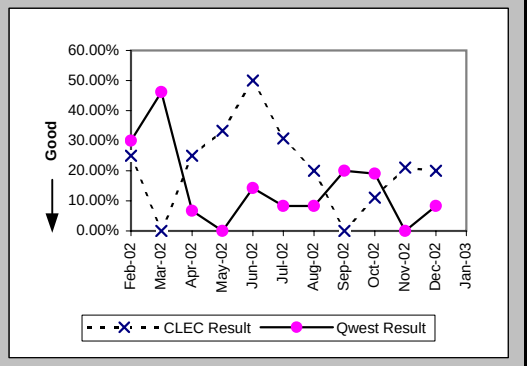
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	19	36.84%	7	0	3	13	23.08%	42.13%	0.76	-0.54	No
Mar-02	2	16	12.50%	14	0	7	17	41.18%	49.22%	-1.67	-2.02	No
Apr-02	3	14	21.43%	6	0	2	19	10.53%	30.69%	0.79	-0.52	No
May-02	2	9	22.22%	2	0	0	6	0.00%	N/A	N/A	-0.38	No
Jun-02	2	8	25.00%	4	0	1	11	9.09%	28.75%	0.81	-0.51	No
Jul-02	5	21	23.81%	3	0	3	17	17.65%	38.12%	0.39	-0.77	No
Aug-02	1	9	11.11%	9	0	2	13	15.38%	36.08%	-0.27	-1.17	No
Sep-02	1	14	7.14%	3	0	1	12	8.33%	27.64%	-0.11	-1.07	No
Oct-02	5	15	33.33%	11	0	5	24	20.83%	40.61%	0.82	-0.5	No
Nov-02	5	22	22.73%	5	0	0	10	0.00%	N/A	N/A	-0.01	No
Dec-02	2	7	28.57%	9	0	1	13	7.69%	26.65%	1.09	-0.34	No
Jan-03	2	18	11.11%	3	0	0	2	0.00%	N/A	N/A	-0.92	No



Checklist #1 - Local Interconnection - LIS Repair

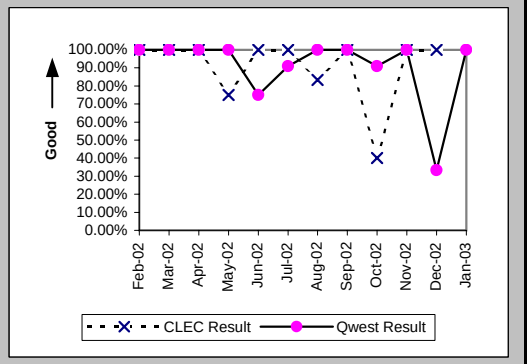
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	12	25.00%	7	0	3	10	30.00%	45.83%	-0.25	-1.15	No
Mar-02	0	7	0.00%	14	0	6	13	46.15%	49.85%	-1.97	-2.2	No
Apr-02	2	8	25.00%	6	0	1	15	6.67%	24.94%	1.09	-0.34	No
May-02	2	6	33.33%	2	0	0	3	0.00%	N/A	N/A	-0.48	No
Jun-02	2	4	50.00%	4	0	1	7	14.29%	34.99%	1.08	-0.34	No
Jul-02	4	13	30.77%	3	0	1	12	8.33%	27.64%	1.3	-0.21	No
Aug-02	1	5	20.00%	9	0	1	12	8.33%	27.64%	0.49	-0.7	No
Sep-02	0	9	0.00%	3	0	1	5	20.00%	40.00%	-0.9	-1.54	No
Oct-02	1	9	11.11%	11	0	4	21	19.05%	39.27%	-0.51	-1.31	No
Nov-02	4	19	21.05%	5	0	0	8	0.00%	N/A	N/A	-0.19	No
Dec-02	1	5	20.00%	9	0	1	12	8.33%	27.64%	0.49	-0.7	No
Jan-03												



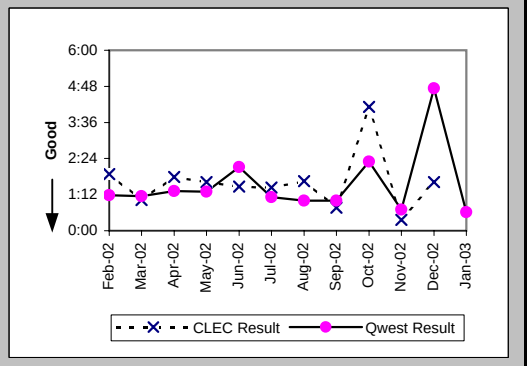
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	7	7	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
May-02	3	4	75.00%	2	0	10	10	100.00%	N/A	N/A	-0.33	No
Jun-02	2	2	100.00%	2	0	6	8	75.00%	43.30%	-0.73	-1.44	No
Jul-02	6	6	100.00%	1	0	10	11	90.91%	28.75%	-0.62	-1.38	No
Aug-02	5	6	83.33%	3	0	4	4	100.00%	N/A	N/A	-0.7	No
Sep-02	4	4	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	2	5	40.00%	4	0	10	11	90.91%	28.75%	1.9	0.16	Yes
Nov-02	6	6	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	
Dec-02	8	8	100.00%	2	0	1	3	33.33%	47.14%	-2.09	-2.27	No
Jan-03						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

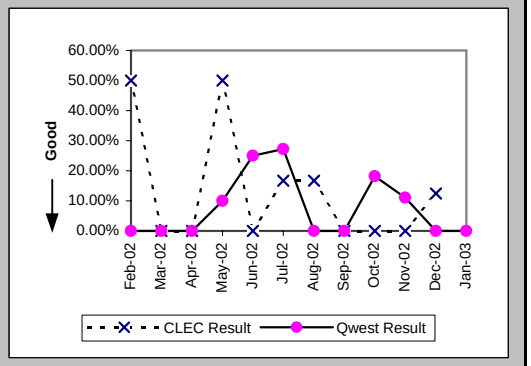
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3:46	2	1:53	0	0	5:55	5	1:11	1:15	0.69	-0.58	No
Mar-02	2:01	2	1:01	1	0	5:44	5	1:09	1:10	-0.14	-1.09	No
Apr-02	12:29	7	1:47	1	0	5:17	4	1:19	0:52	0.49	-0.7	No
May-02	6:27	4	1:37	2	0	13:03	10	1:18	0:59	0.39	-0.76	No
Jun-02	2:55	2	1:28	2	0	16:54	8	2:07	2:03	-0.4	-1.24	No
Jul-02	8:37	6	1:26	1	0	12:18	11	1:07	1:15	0.42	-0.75	No
Aug-02	9:54	6	1:39	3	0	3:59	4	1:00	0:40	0.85	-0.48	No
Sep-02	3:03	4	0:46	1	0	5:00	5	1:00	0:30	-0.7	-1.42	No
Oct-02	20:33	5	4:07	4	0	25:16	11	2:18	4:08	0.4	-0.76	No
Nov-02	2:14	6	0:22	3	0	6:21	9	0:42	1:11	-0.54	-1.33	No
Dec-02	12:54	8	1:37	2	0	14:13	3	4:44	3:45	-1.23	-1.75	No
Jan-03						1:52	3	0:37	0:14			



Checklist #1 - Local Interconnection - LIS Repair

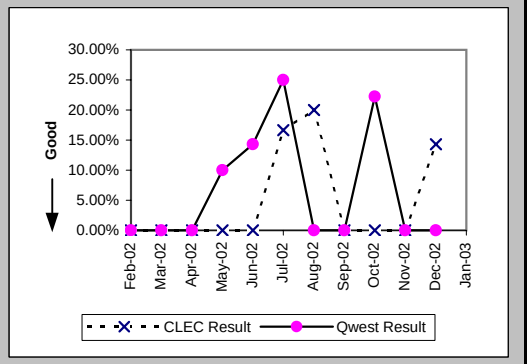
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	2	50.00%	0	0	0	5	0.00%	N/A	N/A	-0.32	No
Mar-02	0	2	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Apr-02	0	7	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
May-02	2	4	50.00%	2	0	1	10	10.00%	30.00%	1.37	-0.17	No
Jun-02	0	2	0.00%	2	0	2	8	25.00%	43.30%	-0.73	-1.44	No
Jul-02	1	6	16.67%	1	0	3	11	27.27%	44.54%	-0.47	-1.29	No
Aug-02	1	6	16.67%	3	0	0	4	0.00%	N/A	N/A	-0.7	No
Sep-02	0	4	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Oct-02	0	5	0.00%	4	0	2	11	18.18%	38.57%	-0.87	-1.53	No
Nov-02	0	6	0.00%	3	0	1	9	11.11%	31.43%	-0.67	-1.41	No
Dec-02	1	8	12.50%	2	0	0	3	0.00%	N/A	N/A	-0.85	No
Jan-03						0	3	0.00%	0.00%			



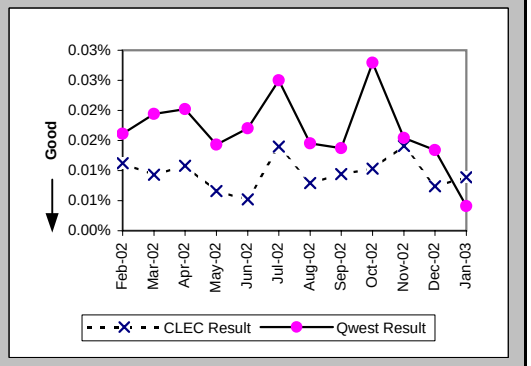
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	4	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	2	0	1	10	10.00%	30.00%	-0.32	-1.19	No
Jun-02	0	1	0.00%	2	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jul-02	1	6	16.67%	1	0	2	8	25.00%	43.30%	-0.36	-1.22	No
Aug-02	1	5	20.00%	3	0	0	2	0.00%	N/A	N/A	-0.84	No
Sep-02	0	2	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Oct-02	0	4	0.00%	4	0	2	9	22.22%	41.57%	-0.89	-1.54	No
Nov-02	0	6	0.00%	3	0	0	5	0.00%	N/A	N/A	N/A	
Dec-02	1	7	14.29%	2	0	0	2	0.00%	N/A	N/A	-0.91	No
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

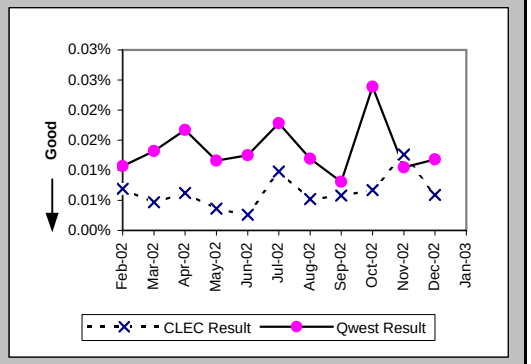
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	21	187649	0.01%	7	0	18	111789	0.02%	1.27%	-1.02	-1.62	No
Mar-02	18	193000	0.01%	15	0	22	113516	0.02%	1.39%	-1.93	-2.17	No
Apr-02	21	194516	0.01%	7	0	23	113597	0.02%	1.42%	-1.78	-2.08	No
May-02	13	196171	0.01%	4	0	16	112206	0.01%	1.19%	-1.71	-2.04	No
Jun-02	10	193166	0.01%	6	0	19	111846	0.02%	1.30%	-2.41	-2.47	No
Jul-02	27	193190	0.01%	4	0	28	112175	0.03%	1.58%	-1.85	-2.13	No
Aug-02	15	191073	0.01%	12	0	17	117439	0.01%	1.20%	-1.49	-1.9	No
Sep-02	18	190952	0.01%	4	0	17	123968	0.01%	1.17%	-1	-1.61	No
Oct-02	20	194697	0.01%	15	0	35	125443	0.03%	1.67%	-2.92	-2.77	No
Nov-02	28	198393	0.01%	8	0	19	123306	0.02%	1.24%	-0.29	-1.17	No
Dec-02	15	201801	0.01%	11	0	16	119131	0.01%	1.16%	-1.42	-1.86	No
Jan-03	18	201537	0.01%	4	0	5	120958	0.00%	0.64%	2.05	0.25	Yes



Checklist #1 - Local Interconnection - LIS Repair

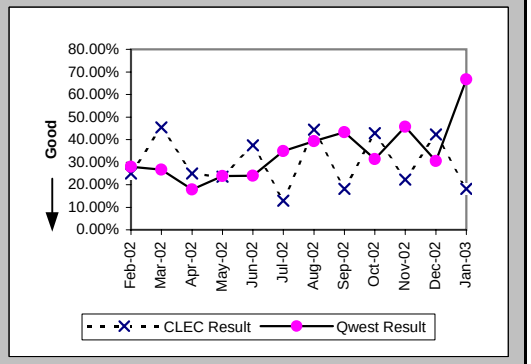
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	187649	0.01%	7	0	12	111789	0.01%	1.04%	-0.97	-1.59	No
Mar-02	9	193000	0.00%	15	0	15	113516	0.01%	1.15%	-1.99	-2.21	No
Apr-02	12	194516	0.01%	7	0	19	113597	0.02%	1.29%	-2.19	-2.33	No
May-02	7	196171	0.00%	4	0	13	112206	0.01%	1.08%	-1.99	-2.21	No
Jun-02	5	193166	0.00%	6	0	14	111846	0.01%	1.12%	-2.36	-2.44	No
Jul-02	19	193190	0.01%	4	0	20	112175	0.02%	1.34%	-1.6	-1.97	No
Aug-02	10	191073	0.01%	12	0	14	117439	0.01%	1.09%	-1.65	-2	No
Sep-02	11	190952	0.01%	4	0	10	123968	0.01%	0.90%	-0.7	-1.43	No
Oct-02	13	194697	0.01%	15	0	30	125443	0.02%	1.55%	-3.08	-2.87	No
Nov-02	25	198393	0.01%	8	0	13	123306	0.01%	1.03%	0.55	-0.66	No
Dec-02	12	201801	0.01%	11	0	14	119131	0.01%	1.08%	-1.47	-1.89	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

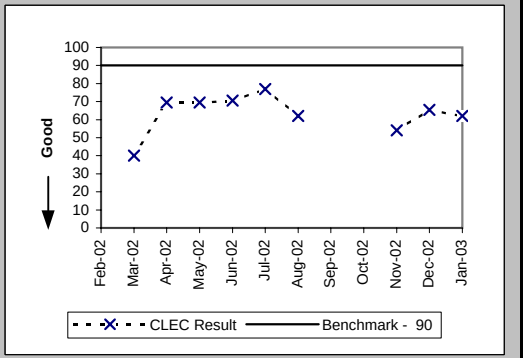
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	28	25.00%	0	0	7	25	28.00%	44.90%	-0.24	-1.15	No
Mar-02	15	33	45.45%	0	0	8	30	26.67%	44.22%	1.52	-0.08	No
Apr-02	7	28	25.00%	0	0	5	28	17.86%	38.30%	0.49	-0.7	No
May-02	4	17	23.53%	0	0	5	21	23.81%	42.59%	-0.02	-1.01	No
Jun-02	6	16	37.50%	0	0	6	25	24.00%	42.71%	0.88	-0.47	No
Jul-02	4	31	12.90%	0	0	15	43	34.88%	47.66%	-1.96	-2.19	No
Aug-02	12	27	44.44%	0	0	11	28	39.29%	48.84%	0.36	-0.78	No
Sep-02	4	22	18.18%	0	0	13	30	43.33%	49.55%	-1.81	-2.1	No
Oct-02	15	35	42.86%	0	0	16	51	31.37%	46.40%	1.07	-0.35	No
Nov-02	8	36	22.22%	0	0	16	35	45.71%	49.82%	-1.99	-2.21	No
Dec-02	11	26	42.31%	0	0	7	23	30.43%	46.01%	0.82	-0.5	No
Jan-03	4	22	18.18%	0	0	10	15	66.67%	47.14%	-3.07	-2.87	No



Checklist #1 - Collocation

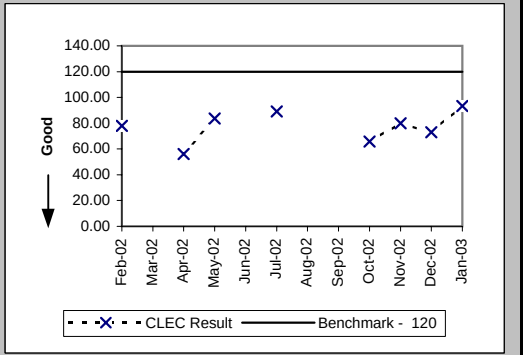
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02						
Mar-02	80	2	40.00			
Apr-02	278	4	69.50			
May-02	278	4	69.50			
Jun-02	141	2	70.50			
Jul-02	154	2	77.00			
Aug-02	62	1	62.00			
Sep-02						
Oct-02						
Nov-02	54	1	54.00	0	0	
Dec-02	131	2	65.50	0	0	7.78
Jan-03	124	2	62.00	0	0	26.87



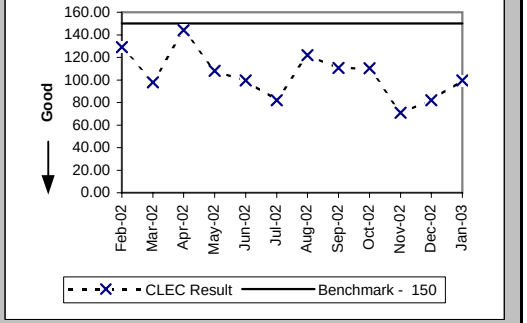
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	78	1	78.00			
Mar-02						
Apr-02	56	1	56.00			
May-02	251	3	83.67			
Jun-02						
Jul-02	623	7	89.00			
Aug-02						
Sep-02						
Oct-02	263	4	65.75	0	0	8.18
Nov-02	80	1	80.00	0	0	
Dec-02	146	2	73.00	0	0	14.14
Jan-03	841	9	93.44	0	0	19.92



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

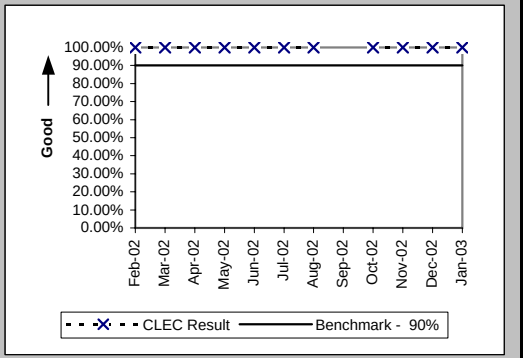
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	129	1	129.00			
Mar-02	196	2	98.00			
Apr-02	144	1	144.00			
May-02	108	1	108.00			
Jun-02	199	2	99.50			
Jul-02	164	2	82.00			
Aug-02	244	2	122.00			
Sep-02	775	7	110.71			
Oct-02	772	7	110.29	0	0	11.70
Nov-02	71	1	71.00	0	0	
Dec-02	164	2	82.00	0	0	22.63
Jan-03	896	9	99.56	0	0	10.78



Checklist #1 - Collocation

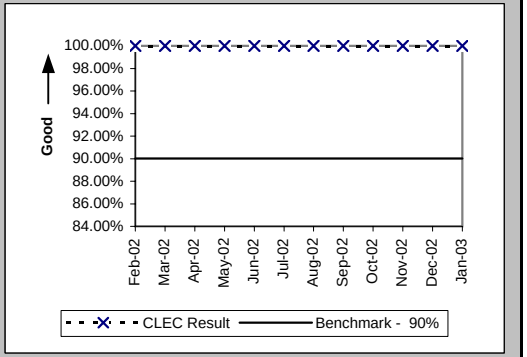
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	1	1	100.00%			
Mar-02	2	2	100.00%			
Apr-02	5	5	100.00%			
May-02	7	7	100.00%			
Jun-02	2	2	100.00%			
Jul-02	9	9	100.00%			
Aug-02	1	1	100.00%			
Sep-02						
Oct-02	4	4	100.00%	0	0	0.00%
Nov-02	2	2	100.00%	0	0	0.00%
Dec-02	4	4	100.00%	0	0	0.00%
Jan-03	11	11	100.00%	0	0	0.00%



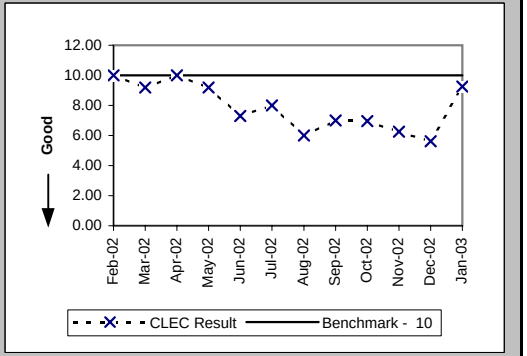
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	8	8	100.00%			
Mar-02	2	2	100.00%			
Apr-02	2	2	100.00%			
May-02	1	1	100.00%			
Jun-02	3	3	100.00%			
Jul-02	3	3	100.00%			
Aug-02	2	2	100.00%			
Sep-02	7	7	100.00%			
Oct-02	9	9	100.00%	0	0	0.00%
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03	9	9	100.00%	0	0	0.00%



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

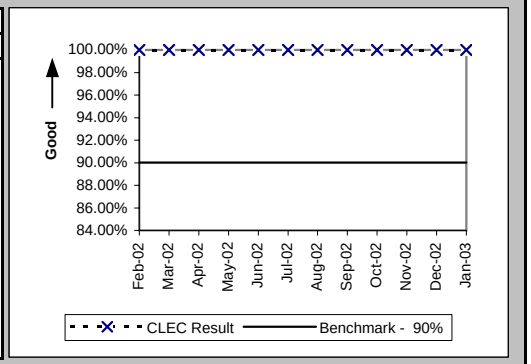
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	10	1	10.00			
Mar-02	46	5	9.20			
Apr-02	70	7	10.00			
May-02	46	5	9.20			
Jun-02	51	7	7.29			
Jul-02	80	10	8.00			
Aug-02	6	1	6.00			
Sep-02	14	2	7.00			
Oct-02	132	19	6.95	0	0	2.50
Nov-02	50	8	6.25	0	0	2.12
Dec-02	45	8	5.62	0	0	2.26
Jan-03	37	4	9.25	0	0	0.96



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

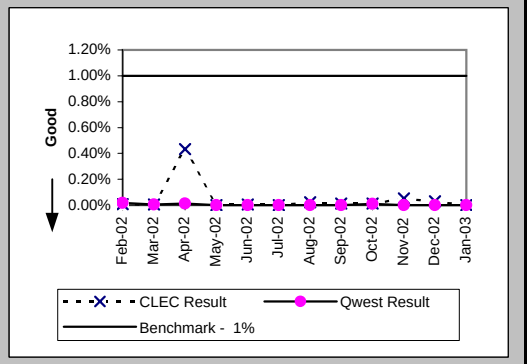
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	6	6	100.00%			
Mar-02	16	16	100.00%			
Apr-02	10	10	100.00%			
May-02	19	19	100.00%			
Jun-02	7	7	100.00%			
Jul-02	10	10	100.00%			
Aug-02	4	4	100.00%			
Sep-02	4	4	100.00%			
Oct-02	22	22	100.00%	0	0	0.00%
Nov-02	10	10	100.00%	0	0	0.00%
Dec-02	11	11	100.00%	0	0	0.00%
Jan-03	12	12	100.00%	0	0	0.00%



Checklist #1 - Trunk Blocking

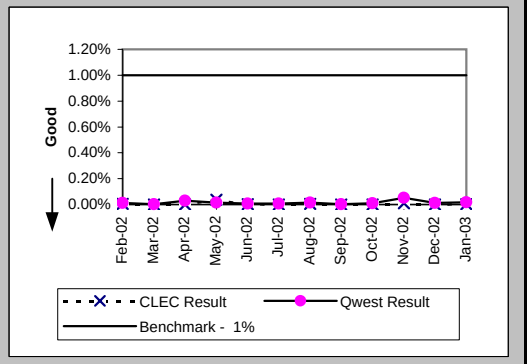
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1.75	23806	0.01%	0	0	6.34	39410	0.02%	0.12%	-9.03	-6.49	No
Mar-02	1.4	27526	0.01%	0	0	1.87	39410	0.00%	0.05%	0.93	-0.44	No
Apr-02	118.36	27334	0.43%	0	0	5.22	39410	0.01%	0.24%	222.5	134.27	No
May-02	0.06	26302	0.00%	0	0	0.25	38834	0.00%	0.00%	-21.39	-14	No
Jun-02	1.19	26182	0.00%	0	0	0.22	40154	0.00%	0.01%	51.36	30.23	No
Jul-02	0	25078	0.00%	0	0	0	40226	0.00%	0.00%			No
Aug-02	5.54	26302	0.02%	0	0	0	39554	0.00%	0.00%			No
Sep-02	3.04	24694	0.01%	0	0	0.19	39266	0.00%	0.01%	273.59	165.33	No
Oct-02	3.19	25606	0.01%	0	0	3.91	38786	0.01%	0.13%	2.22	0.35	No
Nov-02	14.77	27958	0.05%	0	0	0.04	38834	0.00%	0.00%	4037.26	2453.48	No
Dec-02	8.12	28534	0.03%	0	0	0	38834	0.00%	0.00%			No
Jan-03	0	27166	0.00%	0	0	0.16	38834	0.00%	0.00%	-16.84	-11.24	No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

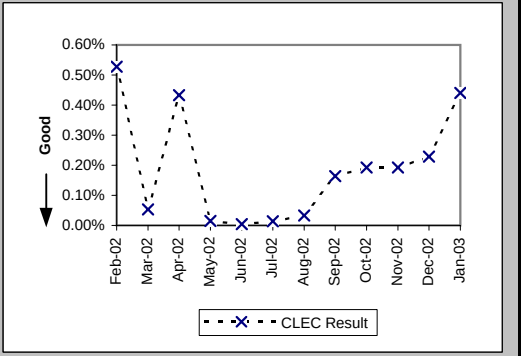
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0.4	8376	0.00%	0	0	17.94	137715	0.01%	0.14%	-5.22	-4.17	No
Mar-02	0	10224	0.00%	0	0	3.49	133719	0.00%	0.03%	-9.71	-6.9	No
Apr-02	0	10872	0.00%	0	0	40.61	133287	0.03%	0.32%	-9.4	-6.72	No
May-02	4.4	11472	0.04%	0	0	20.62	130743	0.02%	0.19%	12.39	6.53	No
Jun-02	0.29	11544	0.00%	0	0	9.53	124630	0.01%	0.11%	-4.81	-3.93	No
Jul-02	0	12384	0.00%	0	0	7.95	123934	0.01%	0.12%	-5.61	-4.41	No
Aug-02	0.56	12216	0.00%	0	0	17.81	116518	0.02%	0.15%	-7.53	-5.58	No
Sep-02	0	11376	0.00%	0	0	1.51	113998	0.00%	0.02%	-7.55	-5.59	No
Oct-02	0	14016	0.00%	0	0	10.46	111286	0.01%	0.14%	-7.44	-5.52	No
Nov-02	1.32	12360	0.01%	0	0	55.94	106966	0.05%	0.44%	-10.06	-7.12	No
Dec-02	0	10944	0.00%	0	0	12.01	106846	0.01%	0.14%	-7.86	-5.78	No
Jan-03	0.2	7704	0.00%	0	0	19.19	106918	0.02%	0.18%	-7.37	-5.48	No



Checklist #1 - Trunk Blocking

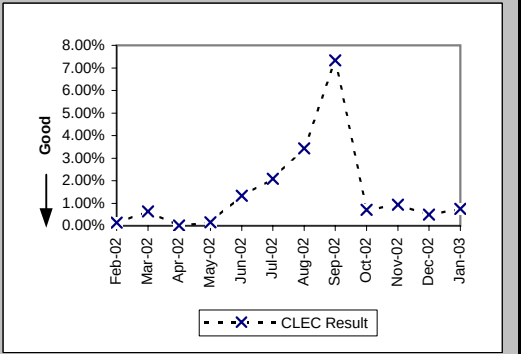
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	143.77	27238	0.53%	0	0	1.39%
Mar-02	14.69	27670	0.05%	0	0	0.66%
Apr-02	118.36	27334	0.43%	0	0	1.52%
May-02	3.96	26494	0.01%	0	0	0.17%
Jun-02	1.19	26182	0.00%	0	0	0.04%
Jul-02	3.46	25366	0.01%	0	0	0.13%
Aug-02	8.7	26422	0.03%	0	0	0.21%
Sep-02	42.7	26086	0.16%	0	0	0.67%
Oct-02	50.88	26470	0.19%	0	0	0.98%
Nov-02	54.47	28342	0.19%	0	0	1.19%
Dec-02	66.03	28918	0.23%	0	0	1.73%
Jan-03	125.31	28438	0.44%	0	0	3.26%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

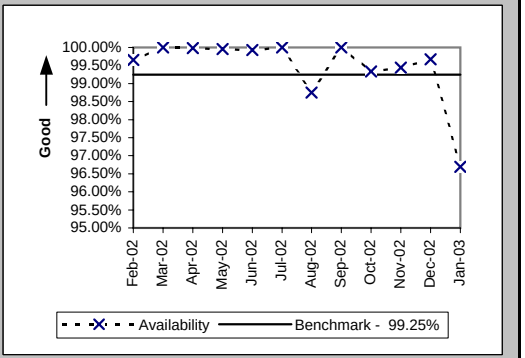
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	12.77	8640	0.15%	0	0	0.81%
Mar-02	66.98	10392	0.64%	0	0	6.08%
Apr-02	1.27	10896	0.01%	0	0	0.25%
May-02	18.33	11664	0.16%	0	0	1.75%
Jun-02	161.76	12096	1.34%	0	0	6.74%
Jul-02	279.02	13416	2.08%	0	0	7.70%
Aug-02	446.29	13008	3.43%	0	0	15.85%
Sep-02	945.81	12888	7.34%	0	0	21.31%
Oct-02	102.75	14472	0.71%	0	0	4.10%
Nov-02	120.56	12840	0.94%	0	0	4.76%
Dec-02	56.84	11352	0.50%	0	0	2.84%
Jan-03	63.93	8448	0.76%	0	0	3.32%



Checklist #2 - Gateway Availability

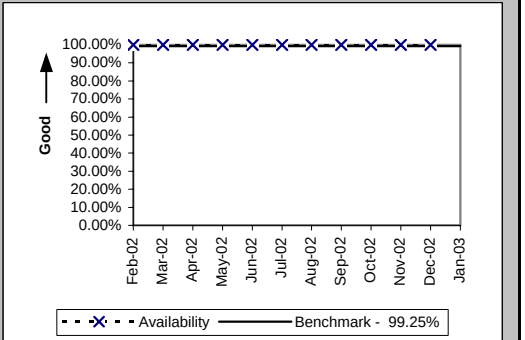
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		
Nov-02	99.44%		
Dec-02	99.67%		
Jan-03	96.69%		



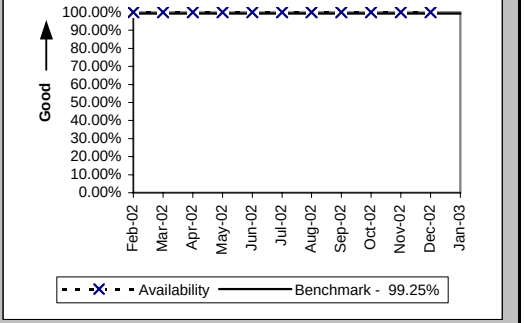
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			

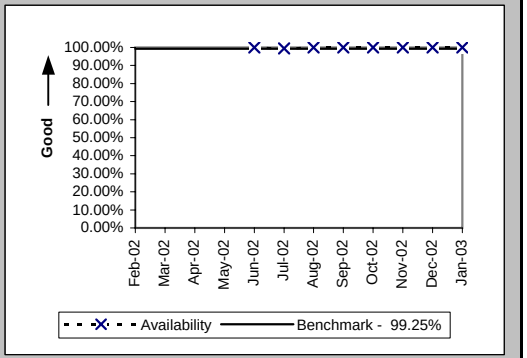


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

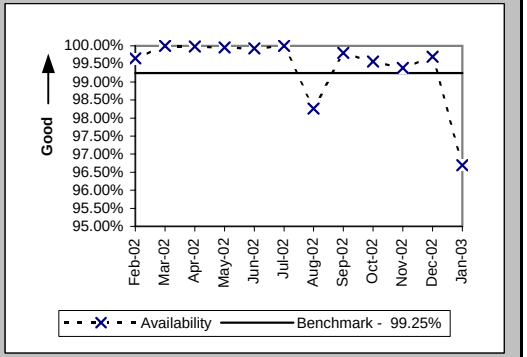
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		



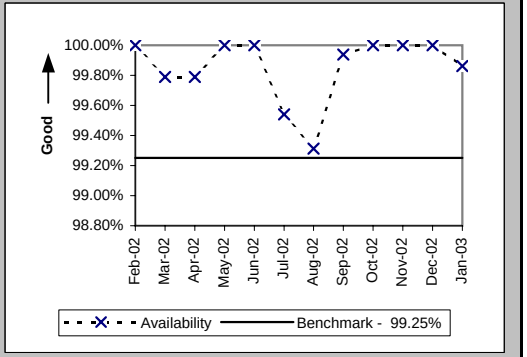
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		
Nov-02	99.39%		
Dec-02	99.69%		
Jan-03	96.69%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	99.86%		

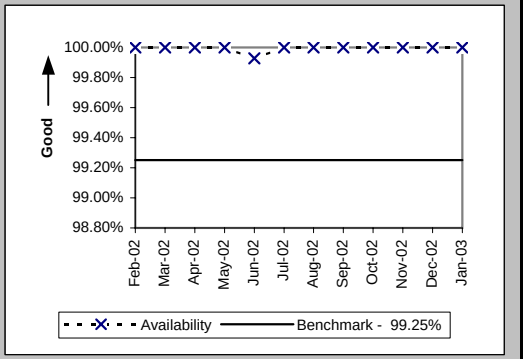


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

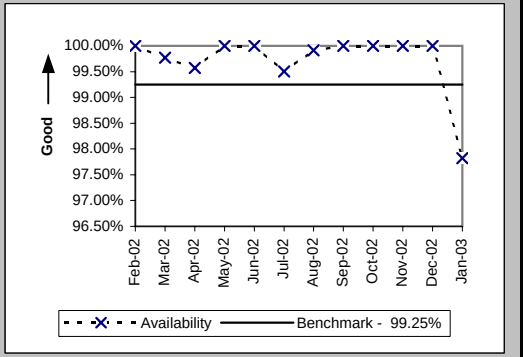
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	97.82%		

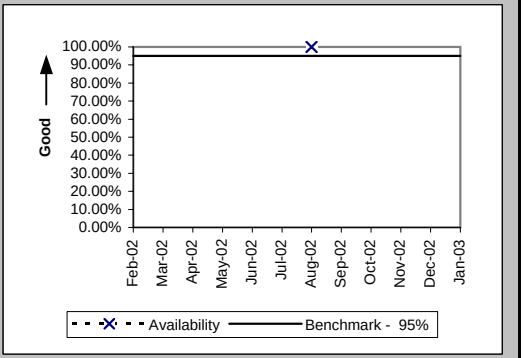


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

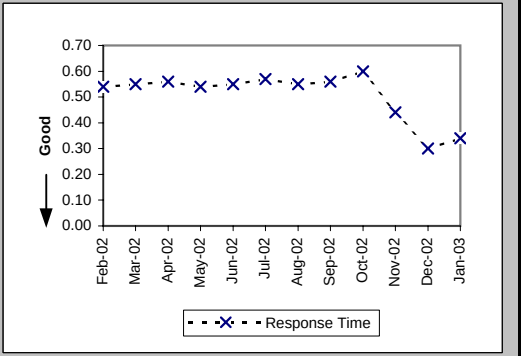
Date	Availability	PID Exc	Data Exc
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			
Nov-02			
Dec-02			
Jan-03			



Checklist #2 - Preorder Response Times - IMA

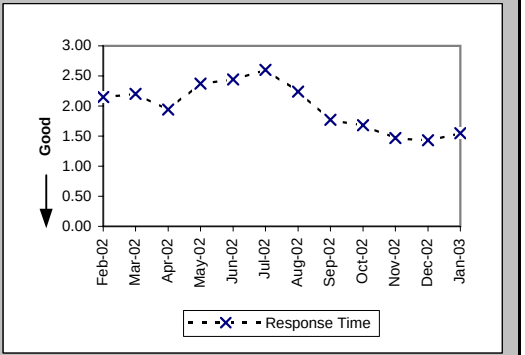
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23
Nov-02	909.48	2067	0.44			0.33
Dec-02	715.5	2385	0.30			0.28
Jan-03	794.92	2338	0.34			0.62



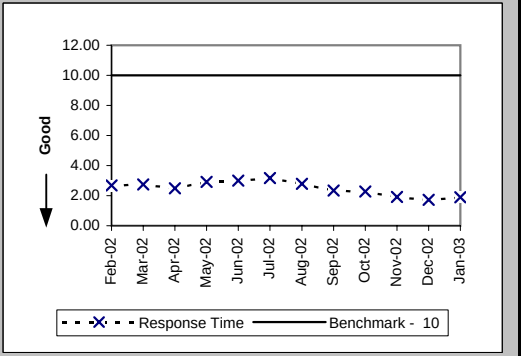
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99
Nov-02	3038.49	2067	1.47			0.99
Dec-02	3410.55	2385	1.43			1.63
Jan-03	3623.9	2338	1.55			2.37



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

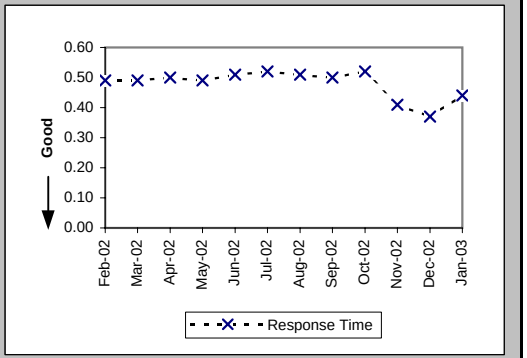
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			
Nov-02	3947.97	2067	1.91			
Dec-02	4126.05	2385	1.73			
Jan-03	4418.82	2338	1.89			



Checklist #2 - Preorder Response Times - IMA

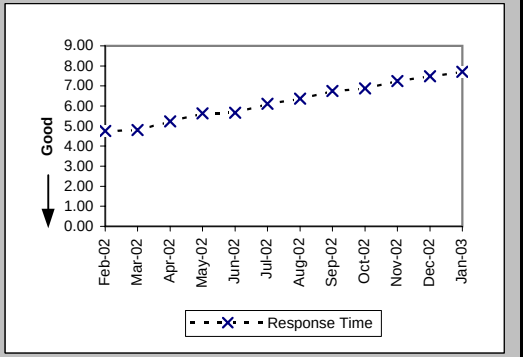
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26
Nov-02	1552.83	3762	0.41			1.08
Dec-02	1560.65	4271	0.37			0.90
Jan-03	1870.28	4265	0.44			1.51



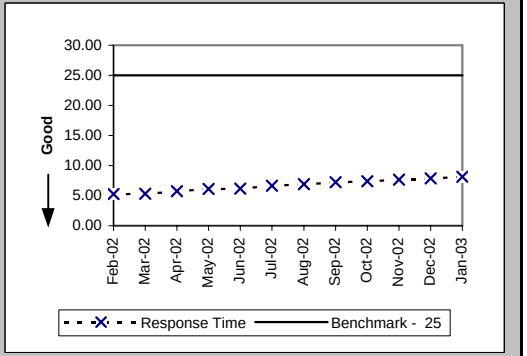
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82
Nov-02	27276.78	3762	7.25			7.24
Dec-02	32005.77	4271	7.49			7.60
Jan-03	32867.53	4265	7.71			7.68



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

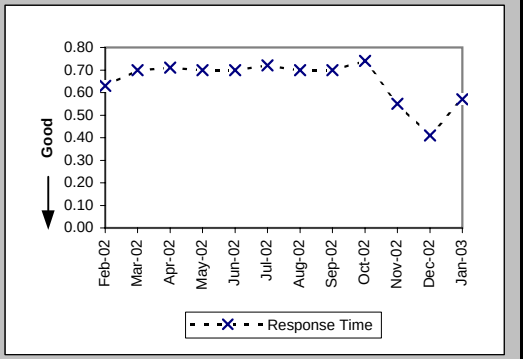
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			
Nov-02	28829.61	3762	7.66			
Dec-02	33566.42	4271	7.86			
Jan-03	34737.81	4265	8.14			



Checklist #2 - Preorder Response Times - IMA

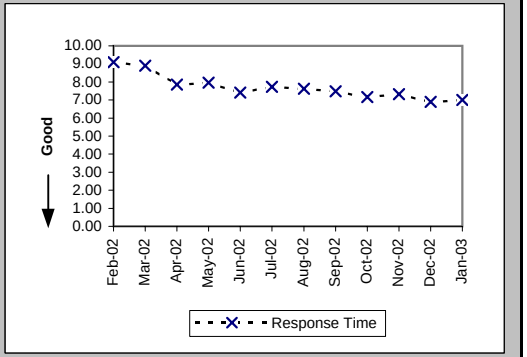
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15
Nov-02	399.85	727	0.55			1.23
Dec-02	351.37	857	0.41			1.01
Jan-03	497.61	873	0.57			1.96



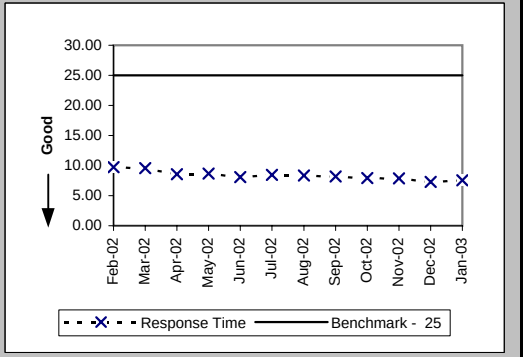
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85
Nov-02	5328.91	727	7.33			5.28
Dec-02	5904.73	857	6.89			3.87
Jan-03	6111	873	7.00			3.73



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

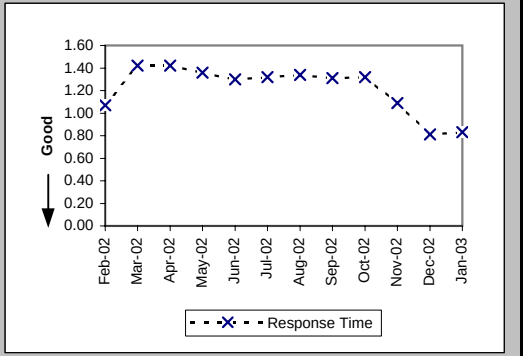
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			
Nov-02	5728.76	727	7.88			
Dec-02	6256.1	857	7.30			
Jan-03	6608.61	873	7.57			



Checklist #2 - Preorder Response Times - IMA

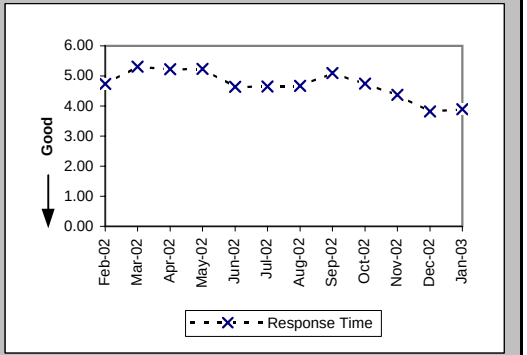
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41
Nov-02	9215.81	8442	1.09			1.41
Dec-02	7974.72	9793	0.81			1.59
Jan-03	8073.03	9726	0.83			2.26



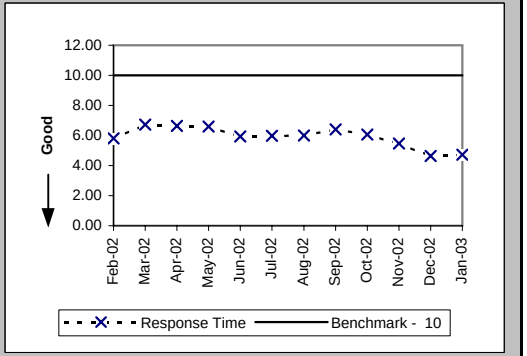
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85
Nov-02	36933.66	8442	4.37			2.96
Dec-02	37442.08	9793	3.82			2.78
Jan-03	37834.67	9726	3.89			3.61



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

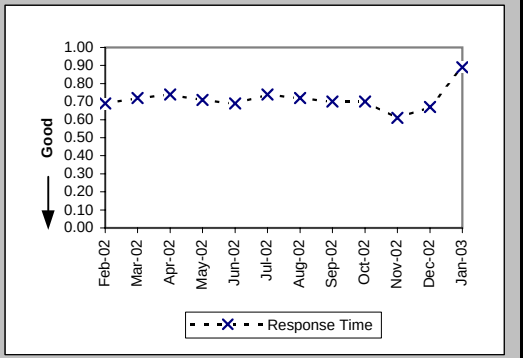
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			
Nov-02	46149.47	8442	5.47			
Dec-02	45416.8	9793	4.64			
Jan-03	45907.7	9726	4.72			



Checklist #2 - Preorder Response Times - IMA

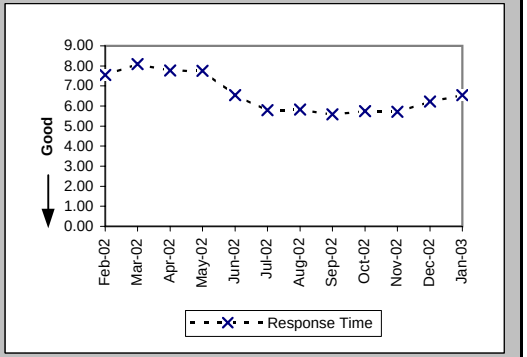
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19
Nov-02	651.62	1069	0.61			1.37
Dec-02	764.17	1134	0.67			1.68
Jan-03	1030.38	1162	0.89			2.53



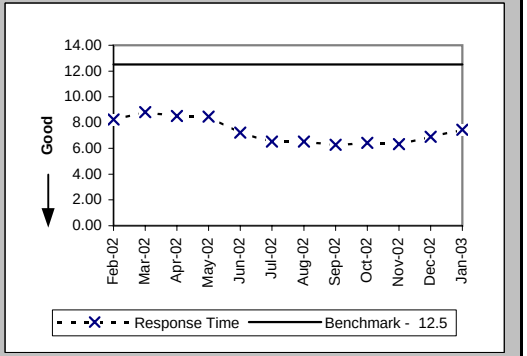
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08
Nov-02	6107.13	1069	5.71			2.45
Dec-02	7050.23	1134	6.22			2.36
Jan-03	7609.42	1162	6.55			3.29



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

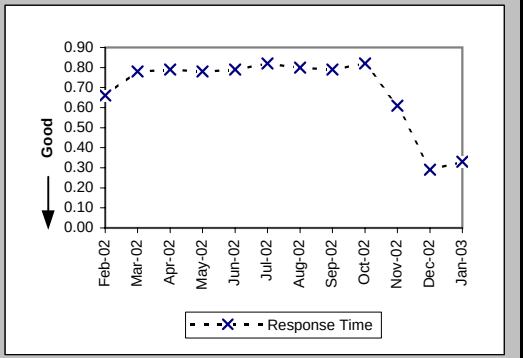
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			
Nov-02	6758.75	1069	6.32			
Dec-02	7814.4	1134	6.89			
Jan-03	8639.8	1162	7.44			



Checklist #2 - Preorder Response Times - IMA

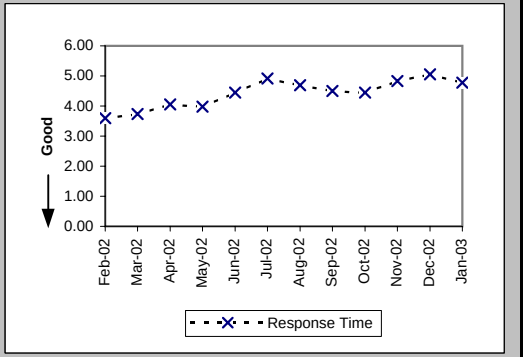
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22
Nov-02	775.33	1266	0.61			0.41
Dec-02	396.92	1370	0.29			0.10
Jan-03	417.65	1276	0.33			0.51



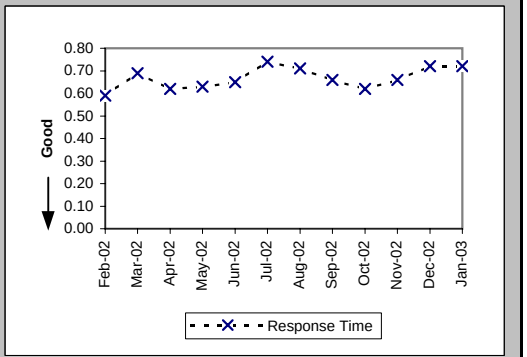
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62
Nov-02	6119.71	1266	4.83			2.78
Dec-02	6922.34	1370	5.05			2.59
Jan-03	6101.12	1276	4.78			2.00



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

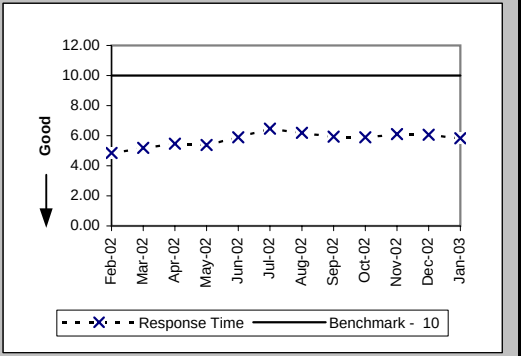
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23
Nov-02	837.3	1266	0.66			0.28
Dec-02	984.95	1370	0.72			0.16
Jan-03	915.01	1276	0.72			0.24



Checklist #2 - Preorder Response Times - IMA

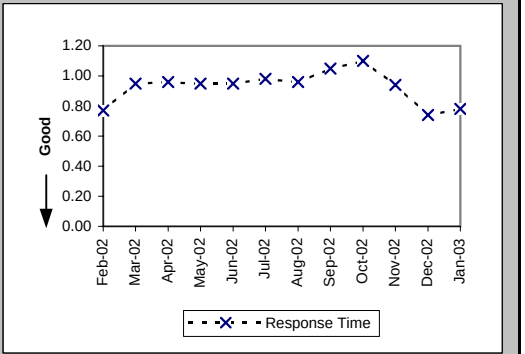
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			
Nov-02	7732.34	1266	6.11			
Dec-02	8304.21	1370	6.06			
Jan-03	7433.78	1276	5.83			



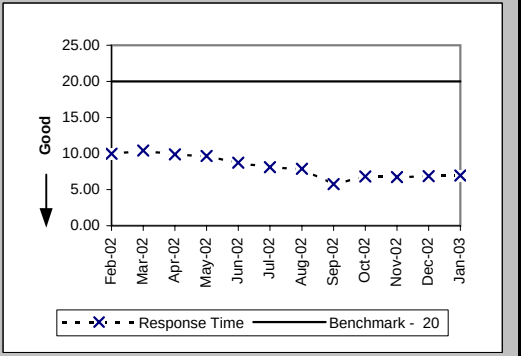
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20
Nov-02	3048.64	3255	0.94			0.71
Dec-02	2794.57	3777	0.74			0.80
Jan-03	2964.43	3816	0.78			1.29



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

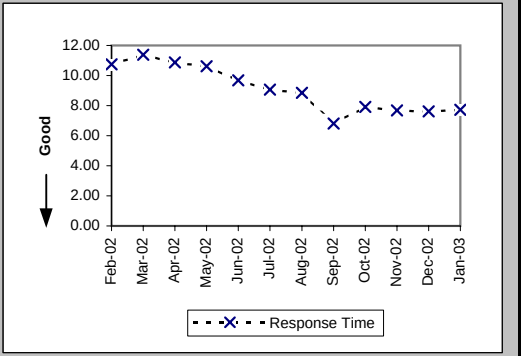
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31
Nov-02	21933.43	3255	6.74			9.02
Dec-02	25981.04	3777	6.88			7.68
Jan-03	26480.49	3816	6.94			7.43



Checklist #2 - Preorder Response Times - IMA

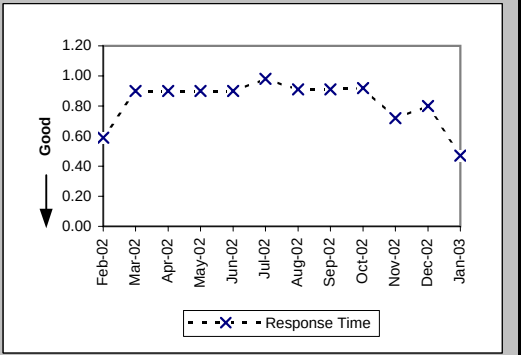
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			
Nov-02	24982.07	3255	7.68			
Dec-02	28775.61	3777	7.62			
Jan-03	29444.92	3816	7.72			



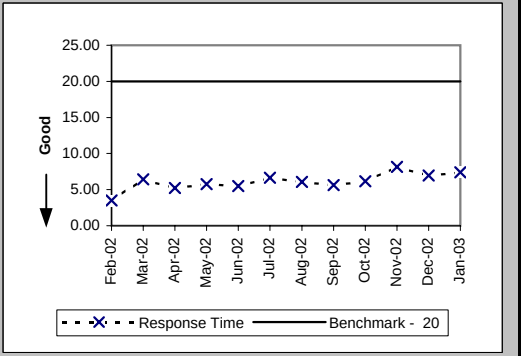
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09
Nov-02	280.8	390	0.72			0.95
Dec-02	389.6	487	0.80			2.14
Jan-03	225.6	480	0.47			1.66



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

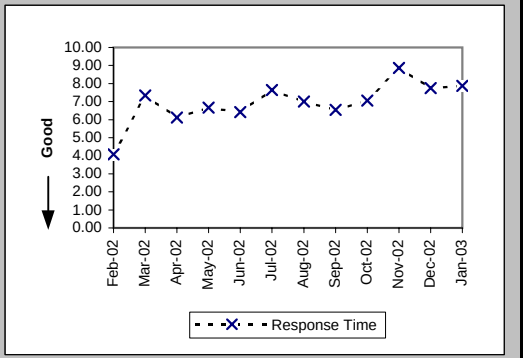
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93
Nov-02	3174.6	390	8.14			15.63
Dec-02	3379.78	487	6.94			7.35
Jan-03	3552	480	7.40			10.25



Checklist #2 - Preorder Response Times - IMA

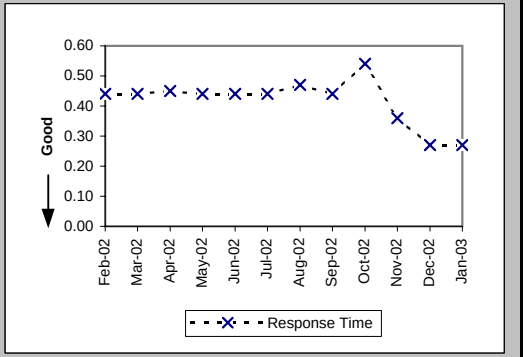
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			
Nov-02	3455.4	390	8.86			
Dec-02	3769.38	487	7.74			
Jan-03	3777.6	480	7.87			



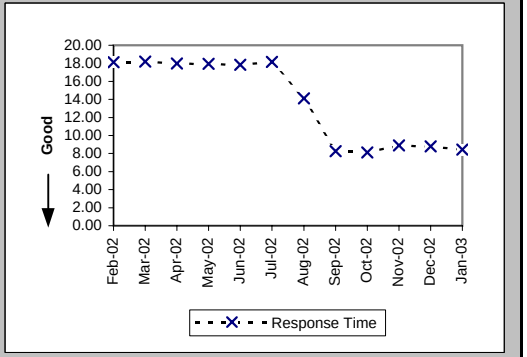
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34
Nov-02	326.16	898	0.36			0.18
Dec-02	271.36	1007	0.27			0.04
Jan-03	270.2	983	0.27			0.04



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

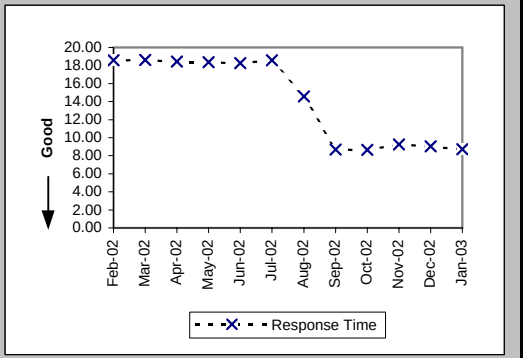
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62
Nov-02	7983.31	898	8.89			3.80
Dec-02	8856.22	1007	8.79			3.63
Jan-03	8310.19	983	8.45			4.21



Checklist #2 - Preorder Response Times - IMA

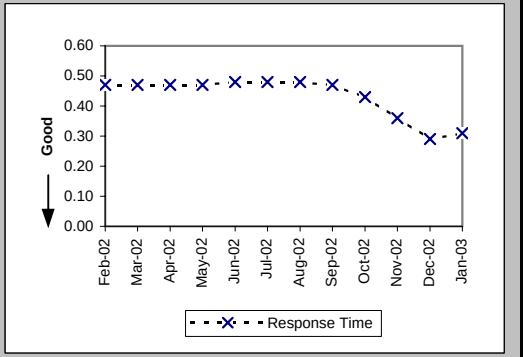
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			
Nov-02	8309.47	898	9.25			
Dec-02	9127.58	1007	9.06			
Jan-03	8580.39	983	8.73			



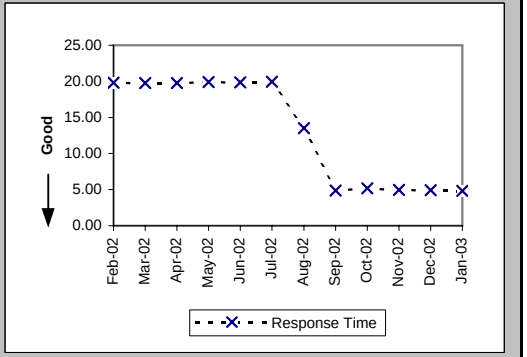
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10
Nov-02	195.07	539	0.36			0.23
Dec-02	175.27	614	0.29			0.24
Jan-03	193.3	624	0.31			0.35



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

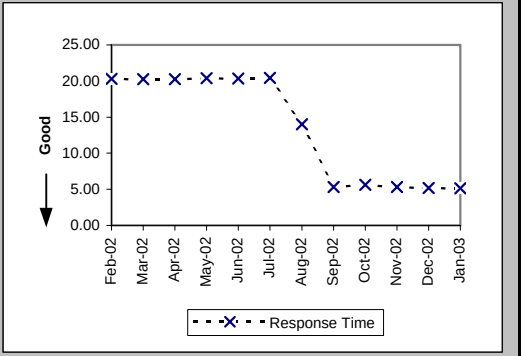
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36
Nov-02	2673.13	539	4.96			1.08
Dec-02	3014.89	614	4.91			2.25
Jan-03	3002.9	624	4.81			1.03



Checklist #2 - Preorder Response Times - IMA

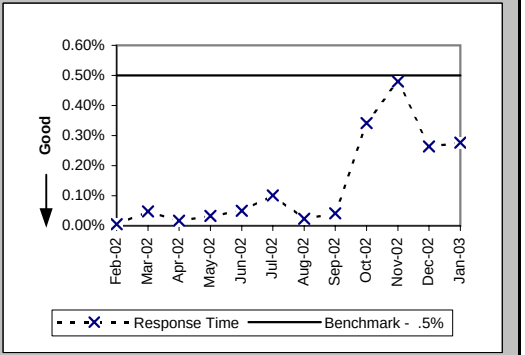
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			
Nov-02	2868.2	539	5.32			
Dec-02	3190.16	614	5.20			
Jan-03	3196.2	624	5.12			



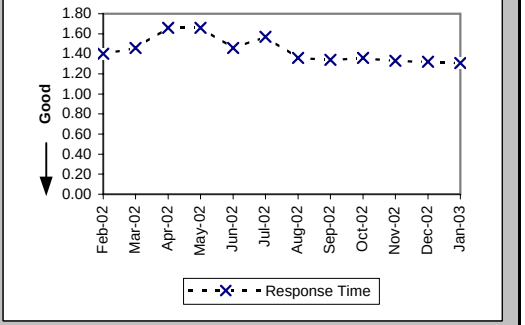
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%
Nov-02	108	22523	0.48%			6.91%
Dec-02	68	25763	0.26%			5.13%
Jan-03	71	25614	0.28%			5.26%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

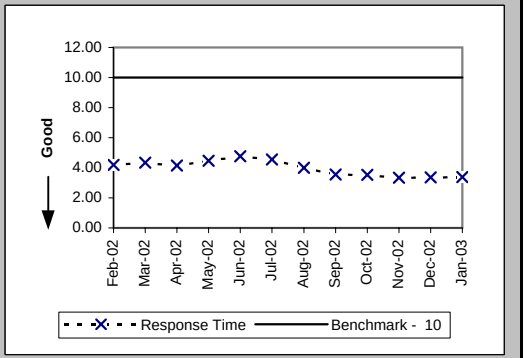
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74
Nov-02	11348.89	8533	1.33			1.31
Dec-02	11844.36	8973	1.32			1.24
Jan-03	11699.61	8931	1.31			1.27



Checklist #2 - Preorder Response Times - EDI

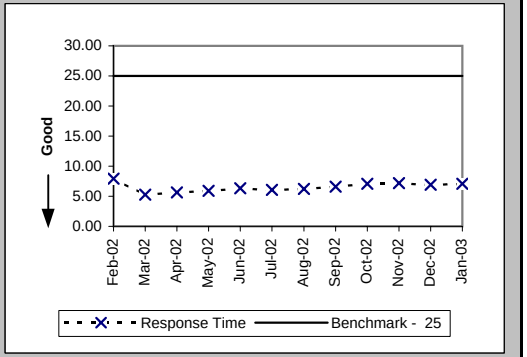
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24
Nov-02	17578.42	5263	3.34			0.86
Dec-02	19034.4	5665	3.36			0.90
Jan-03	18126.33	5347	3.39			0.75



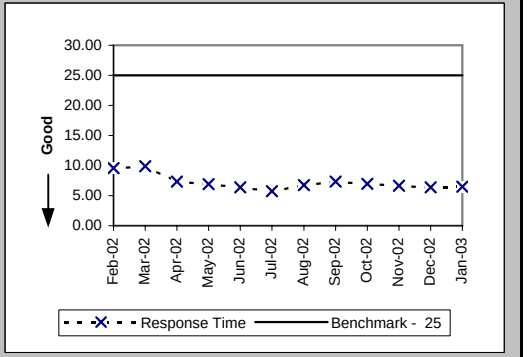
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77
Nov-02	35892.88	4986	7.20			7.90
Dec-02	37076.72	5372	6.90			7.94
Jan-03	36889.02	5200	7.09			8.15



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

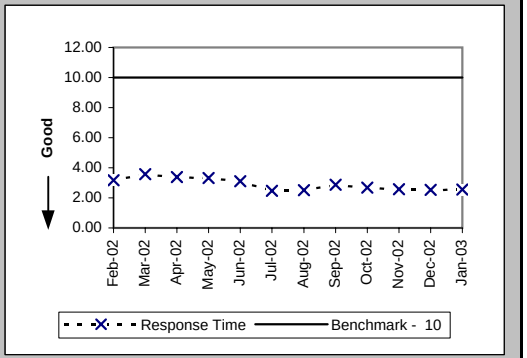
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49
Nov-02	2945.95	443	6.65			2.54
Dec-02	3051.23	479	6.37			4.83
Jan-03	3016	464	6.50			3.58



Checklist #2 - Preorder Response Times - EDI

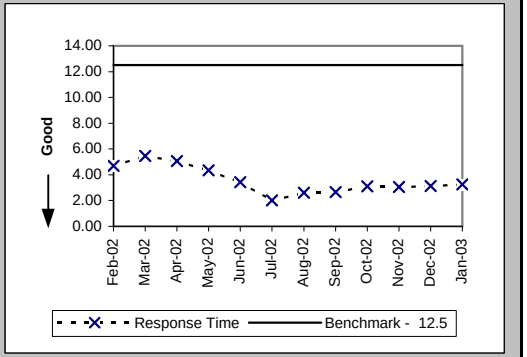
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56
Nov-02	21808.48	8470	2.57			1.01
Dec-02	23247.19	9145	2.54			0.87
Jan-03	22346.26	8736	2.56			1.38



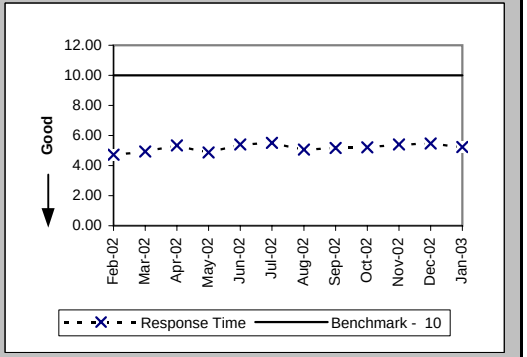
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43
Nov-02	6679.11	2192	3.05			0.85
Dec-02	7307.72	2329	3.14			1.11
Jan-03	7358.7	2261	3.25			1.42



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

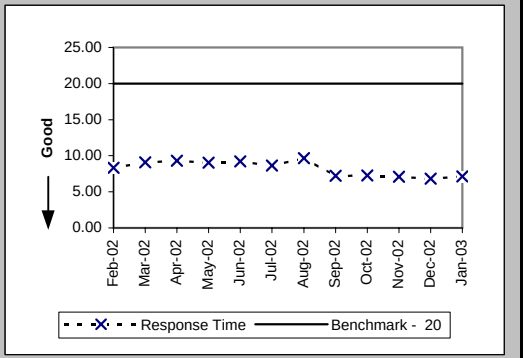
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68
Nov-02	14190.93	2622	5.41			2.71
Dec-02	15630.38	2865	5.46			2.37
Jan-03	14404.45	2747	5.24			2.18



Checklist #2 - Preorder Response Times - EDI

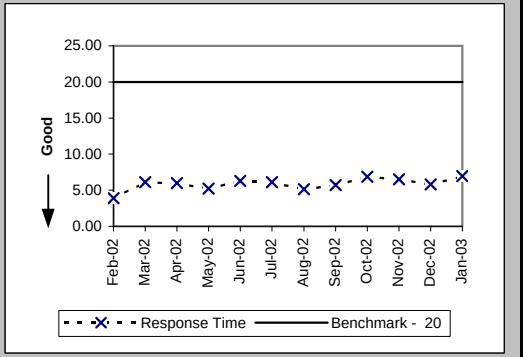
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08
Nov-02	19412.29	2739	7.09			14.00
Dec-02	20578.47	3007	6.84			12.75
Jan-03	20739.06	2912	7.12			13.21



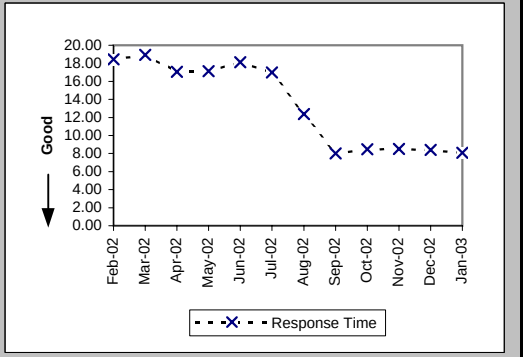
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52
Nov-02	5819.94	894	6.51			14.15
Dec-02	5627.88	972	5.79			7.26
Jan-03	6521.52	937	6.96			10.79



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark)

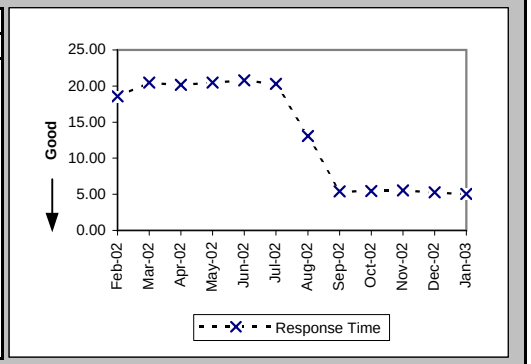
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41
Nov-02	7223.89	849	8.51			5.41
Dec-02	7805.47	929	8.40			3.98
Jan-03	7226.84	892	8.10			3.29



Checklist #2 - Preorder Response Times - EDI

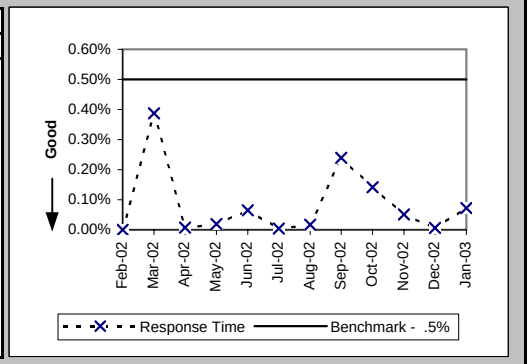
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39
Nov-02	4867.08	879	5.54			2.17
Dec-02	5099.78	965	5.28			1.85
Jan-03	4740.59	937	5.06			0.74



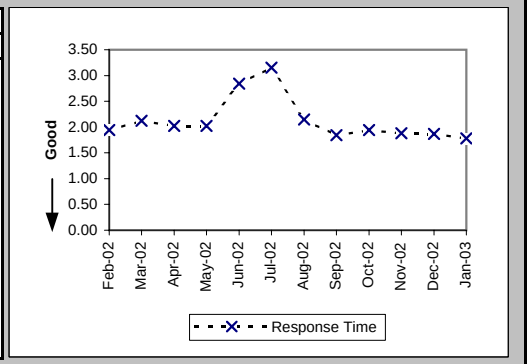
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%
Nov-02	15	29352	0.05%			2.26%
Dec-02	2	31730	0.01%			0.79%
Jan-03	22	30455	0.07%			2.69%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

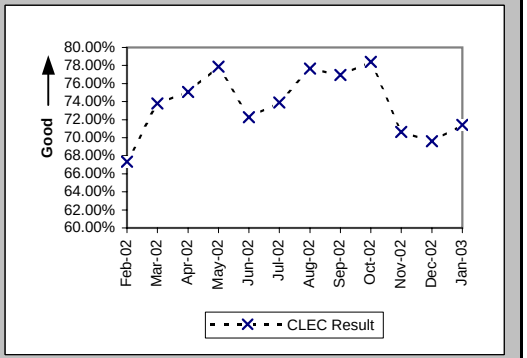
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58
Nov-02	14601.96	7767	1.88			2.41
Dec-02	15739.79	8417	1.87			3.28
Jan-03	14435.8	8110	1.78			1.86



Checklist #2 - Electronic Flow-through - Resale

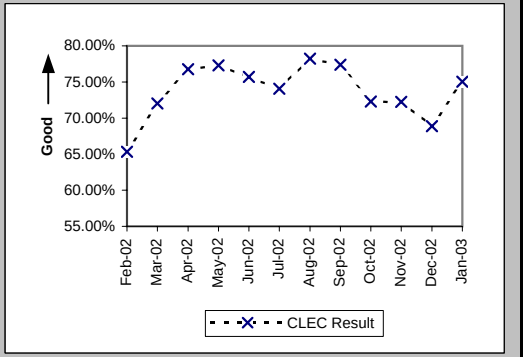
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	3489	5180	67.36%	1020	0	46.89%
Mar-02	4277	5796	73.79%	903	0	43.98%
Apr-02	4199	5594	75.06%	1256	0	43.27%
May-02	4724	6065	77.89%	902	0	41.50%
Jun-02	3809	5270	72.28%	1410	0	44.76%
Jul-02	3783	5118	73.92%	1222	0	43.91%
Aug-02	3946	5082	77.65%	1202	0	41.66%
Sep-02	2747	3570	76.95%	885	0	42.12%
Oct-02	2033	2593	78.40%	1384	0	41.15%
Nov-02	1293	1830	70.66%	2030	0	45.53%
Dec-02	1178	1692	69.62%	2556	0	45.99%
Jan-03	1838	2573	71.43%	1551	0	45.17%



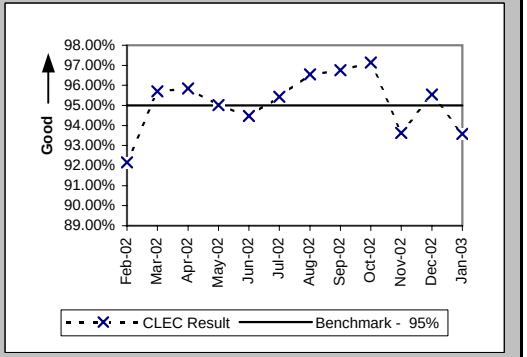
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	849	1300	65.31%	1020	0	47.60%
Mar-02	697	968	72.00%	903	0	44.90%
Apr-02	839	1093	76.76%	1256	0	42.24%
May-02	916	1185	77.30%	902	0	41.89%
Jun-02	904	1194	75.71%	1410	0	42.88%
Jul-02	1013	1368	74.05%	1222	0	43.84%
Aug-02	1070	1368	78.22%	1202	0	41.28%
Sep-02	1044	1349	77.39%	885	0	41.83%
Oct-02	1030	1425	72.28%	1384	0	44.76%
Nov-02	809	1120	72.23%	2030	0	44.79%
Dec-02	692	1005	68.86%	2556	0	46.31%
Jan-03	688	917	75.03%	1551	0	43.29%



Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	3489	3786	92.16%	803	0	26.89%
Mar-02	4277	4469	95.70%	678	0	20.28%
Apr-02	4199	4381	95.85%	586	0	19.95%
May-02	4724	4972	95.01%	538	0	21.77%
Jun-02	3808	4031	94.47%	597	0	22.86%
Jul-02	3783	3964	95.43%	570	0	20.87%
Aug-02	3945	4086	96.55%	670	0	18.25%
Sep-02	2747	2839	96.76%	500	0	17.71%
Oct-02	2031	2091	97.13%	832	0	16.69%
Nov-02	1293	1381	93.63%	1546	0	24.43%
Dec-02	1177	1232	95.54%	2175	0	20.65%
Jan-03	1838	1964	93.58%	1551	0	24.50%

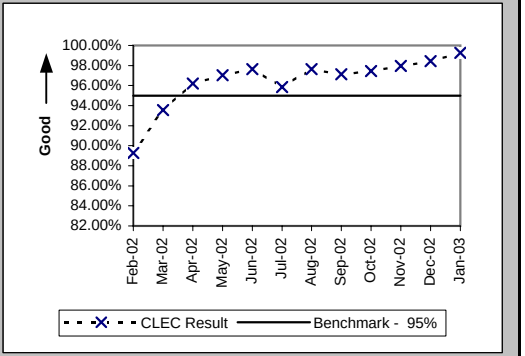


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	849	951	89.27%	803	0	30.94%
Mar-02	697	745	93.56%	678	0	24.55%
Apr-02	839	872	96.22%	586	0	19.08%
May-02	916	944	97.03%	538	0	16.97%
Jun-02	904	926	97.62%	597	0	15.23%
Jul-02	1014	1058	95.84%	570	0	19.96%
Aug-02	1070	1096	97.63%	670	0	15.22%
Sep-02	1044	1075	97.12%	500	0	16.73%
Oct-02	1030	1057	97.45%	832	0	15.78%
Nov-02	809	826	97.94%	1546	0	14.20%
Dec-02	692	703	98.44%	2175	0	12.41%
Jan-03	688	693	99.28%	1551	0	8.46%

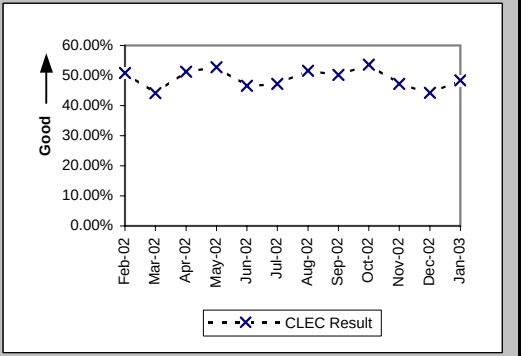


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Unbundled Loops

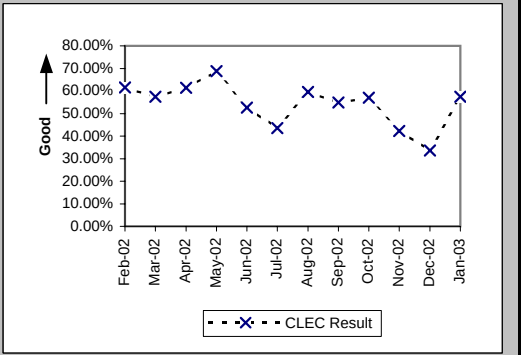
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	426	837	50.90%	484	0	49.99%
Mar-02	411	932	44.10%	393	0	49.65%
Apr-02	467	911	51.26%	385	0	49.98%
May-02	552	1047	52.72%	427	0	49.93%
Jun-02	427	916	46.62%	423	0	49.89%
Jul-02	465	985	47.21%	386	0	49.92%
Aug-02	583	1130	51.59%	392	0	49.97%
Sep-02	418	833	50.18%	302	0	50.00%
Oct-02	469	875	53.60%	393	0	49.87%
Nov-02	344	729	47.19%	371	0	49.92%
Dec-02	344	777	44.27%	411	0	49.67%
Jan-03	349	721	48.41%	307	0	49.97%



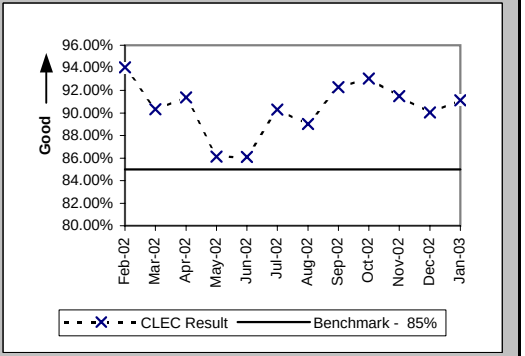
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	1618	2630	61.52%	484	0	48.65%
Mar-02	1566	2729	57.38%	393	0	49.45%
Apr-02	2376	3865	61.47%	385	0	48.67%
May-02	2875	4176	68.85%	427	0	46.31%
Jun-02	2103	3996	52.63%	423	0	49.93%
Jul-02	1653	3802	43.48%	386	0	49.57%
Aug-02	2088	3506	59.56%	392	0	49.08%
Sep-02	1691	3079	54.92%	302	0	49.76%
Oct-02	2323	4072	57.05%	393	0	49.50%
Nov-02	2362	5592	42.24%	371	0	49.39%
Dec-02	1504	4465	33.68%	411	0	47.26%
Jan-03	2175	3788	57.42%	307	0	49.45%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	426	453	94.04%	484	0	23.67%
Mar-02	411	455	90.33%	393	0	29.56%
Apr-02	467	511	91.39%	385	0	28.05%
May-02	552	641	86.12%	427	0	34.58%
Jun-02	427	496	86.09%	423	0	34.61%
Jul-02	465	515	90.29%	386	0	29.61%
Aug-02	583	655	89.01%	392	0	31.28%
Sep-02	418	453	92.27%	302	0	26.70%
Oct-02	469	504	93.06%	393	0	25.42%
Nov-02	344	376	91.49%	371	0	27.90%
Dec-02	344	382	90.05%	411	0	29.93%
Jan-03	349	383	91.12%	307	0	28.44%

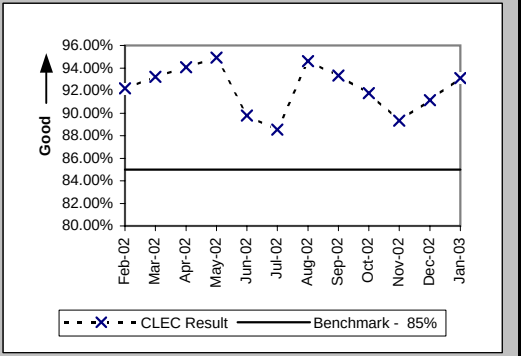


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	1618	1755	92.19%	484	0	26.83%
Mar-02	1566	1680	93.21%	393	0	25.15%
Apr-02	2376	2526	94.06%	385	0	23.63%
May-02	2875	3029	94.92%	427	0	21.97%
Jun-02	2103	2342	89.80%	423	0	30.27%
Jul-02	1653	1867	88.54%	386	0	31.86%
Aug-02	2088	2207	94.61%	392	0	22.59%
Sep-02	1691	1812	93.32%	302	0	24.96%
Oct-02	2323	2531	91.78%	393	0	27.46%
Nov-02	2362	2644	89.33%	371	0	30.87%
Dec-02	1504	1650	91.15%	411	0	28.40%
Jan-03	2175	2336	93.11%	307	0	25.33%

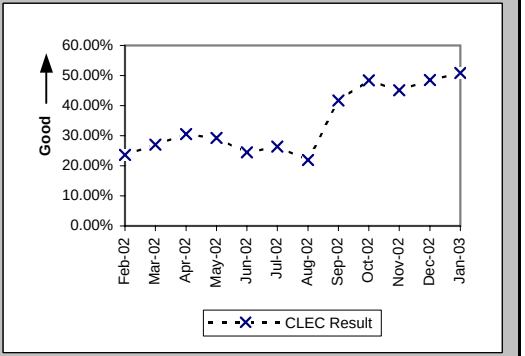


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - LNP

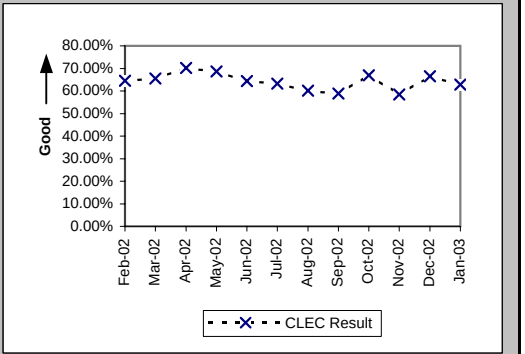
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	55	233	23.61%	134	0	42.47%
Mar-02	75	278	26.98%	172	0	44.38%
Apr-02	86	282	30.50%	133	0	46.04%
May-02	119	407	29.24%	170	0	45.49%
Jun-02	95	389	24.42%	184	0	42.96%
Jul-02	117	444	26.35%	181	0	44.05%
Aug-02	81	370	21.89%	209	0	41.35%
Sep-02	288	691	41.68%	349	0	49.30%
Oct-02	1027	2121	48.42%	664	0	49.98%
Nov-02	650	1442	45.08%	315	0	49.76%
Dec-02	473	975	48.51%	189	0	49.98%
Jan-03	348	685	50.80%	119	0	49.99%



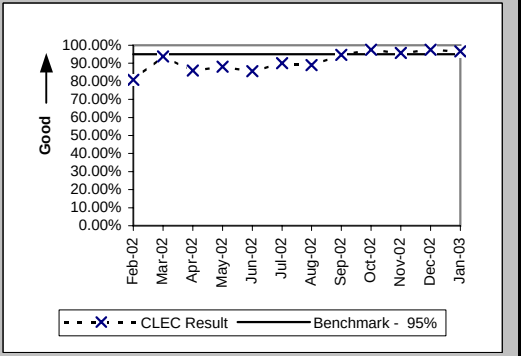
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	3083	4782	64.47%	134	0	47.86%
Mar-02	3215	4901	65.60%	172	0	47.50%
Apr-02	3271	4658	70.22%	133	0	45.73%
May-02	3801	5534	68.68%	170	0	46.38%
Jun-02	3433	5336	64.34%	184	0	47.90%
Jul-02	3663	5792	63.24%	181	0	48.21%
Aug-02	4313	7170	60.15%	209	0	48.96%
Sep-02	3754	6374	58.90%	349	0	49.20%
Oct-02	4251	6350	66.94%	664	0	47.04%
Nov-02	2229	3810	58.50%	315	0	49.27%
Dec-02	1356	2037	66.57%	189	0	47.18%
Jan-03	1055	1678	62.87%	119	0	48.31%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	55	68	80.88%	134	0	39.32%
Mar-02	75	80	93.75%	172	0	24.21%
Apr-02	86	100	86.00%	133	0	34.70%
May-02	119	135	88.15%	170	0	32.32%
Jun-02	95	111	85.59%	184	0	35.12%
Jul-02	117	130	90.00%	181	0	30.00%
Aug-02	81	91	89.01%	209	0	31.28%
Sep-02	288	304	94.74%	349	0	22.33%
Oct-02	1027	1054	97.44%	664	0	15.80%
Nov-02	650	679	95.73%	315	0	20.22%
Dec-02	473	485	97.53%	189	0	15.53%
Jan-03	348	360	96.67%	119	0	17.95%

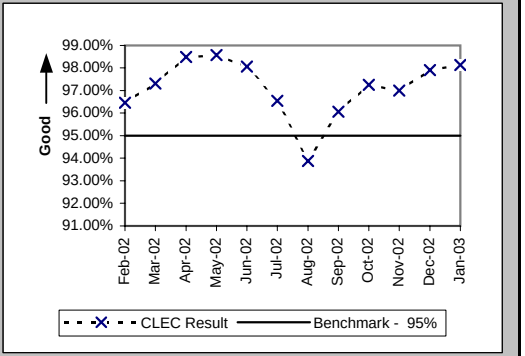


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	3083	3196	96.46%	134	0	18.47%
Mar-02	3215	3304	97.31%	172	0	16.19%
Apr-02	3271	3321	98.49%	133	0	12.18%
May-02	3801	3856	98.57%	170	0	11.86%
Jun-02	3433	3501	98.06%	184	0	13.80%
Jul-02	3663	3794	96.55%	181	0	18.26%
Aug-02	4313	4594	93.88%	209	0	23.96%
Sep-02	3754	3908	96.06%	349	0	19.46%
Oct-02	4251	4371	97.25%	664	0	16.34%
Nov-02	2229	2298	97.00%	315	0	17.07%
Dec-02	1356	1385	97.91%	189	0	14.32%
Jan-03	1055	1075	98.14%	119	0	13.51%

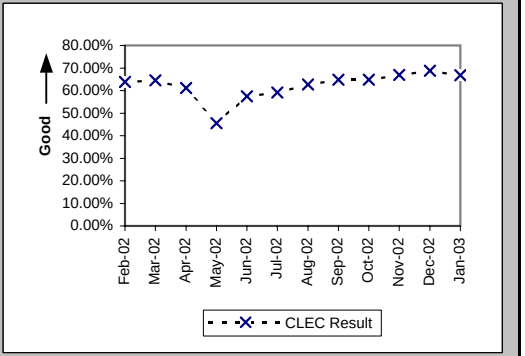


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

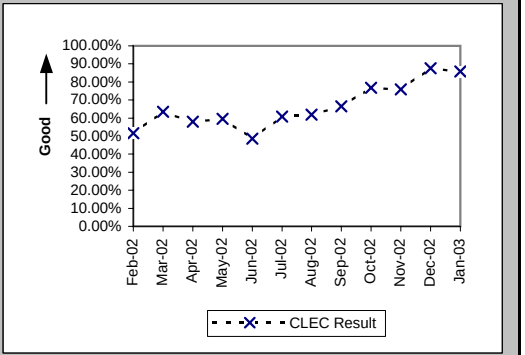
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	488	764	63.87%	46	0	48.04%
Mar-02	652	1010	64.55%	100	0	47.83%
Apr-02	984	1609	61.16%	92	0	48.74%
May-02	829	1818	45.60%	715	0	49.81%
Jun-02	983	1710	57.49%	311	0	49.44%
Jul-02	993	1680	59.11%	377	0	49.16%
Aug-02	816	1302	62.67%	289	0	48.37%
Sep-02	935	1443	64.80%	203	0	47.76%
Oct-02	1059	1632	64.89%	353	0	47.73%
Nov-02	828	1238	66.88%	285	0	47.06%
Dec-02	1048	1524	68.77%	248	0	46.34%
Jan-03	1262	1890	66.77%	329	0	47.10%



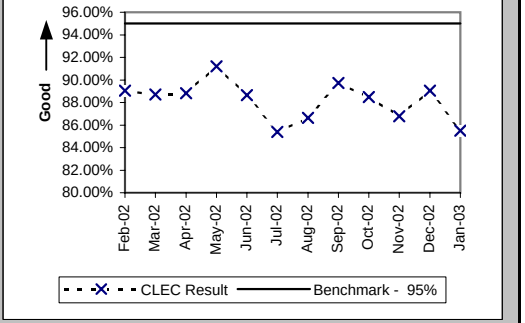
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	253	491	51.53%	46	0	49.98%
Mar-02	283	446	63.45%	100	0	48.16%
Apr-02	246	424	58.02%	92	0	49.35%
May-02	538	902	59.65%	715	0	49.06%
Jun-02	549	1130	48.58%	311	0	49.98%
Jul-02	563	925	60.86%	377	0	48.81%
Aug-02	419	677	61.89%	289	0	48.57%
Sep-02	402	605	66.45%	203	0	47.22%
Oct-02	1022	1332	76.73%	353	0	42.26%
Nov-02	1014	1335	75.96%	285	0	42.74%
Dec-02	2540	2899	87.62%	248	0	32.94%
Jan-03	1998	2326	85.90%	329	0	34.80%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	488	548	89.05%	46	0	31.23%
Mar-02	652	735	88.71%	100	0	31.65%
Apr-02	984	1108	88.81%	92	0	31.53%
May-02	829	909	91.20%	715	0	28.33%
Jun-02	983	1109	88.64%	311	0	31.73%
Jul-02	993	1163	85.38%	377	0	35.33%
Aug-02	816	942	86.62%	289	0	34.04%
Sep-02	935	1042	89.73%	203	0	30.36%
Oct-02	1059	1197	88.47%	353	0	31.94%
Nov-02	828	954	86.79%	285	0	33.86%
Dec-02	1048	1177	89.04%	248	0	31.24%
Jan-03	1262	1476	85.50%	329	0	35.21%

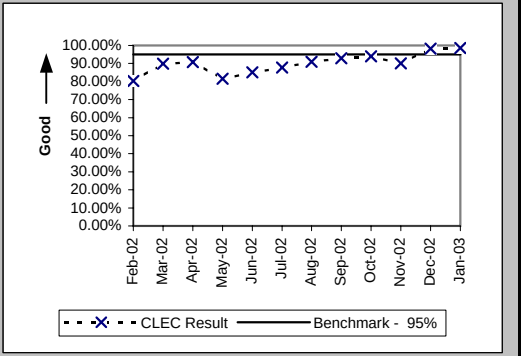


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	253	315	80.32%	46	0	39.76%
Mar-02	283	315	89.84%	100	0	30.21%
Apr-02	246	271	90.77%	92	0	28.94%
May-02	538	659	81.64%	715	0	38.72%
Jun-02	549	645	85.12%	311	0	35.59%
Jul-02	563	642	87.69%	377	0	32.85%
Aug-02	419	461	90.89%	289	0	28.78%
Sep-02	402	433	92.84%	203	0	25.78%
Oct-02	1022	1087	94.02%	353	0	23.71%
Nov-02	1014	1125	90.13%	285	0	29.82%
Dec-02	2540	2585	98.26%	248	0	13.08%
Jan-03	1998	2026	98.62%	329	0	11.67%

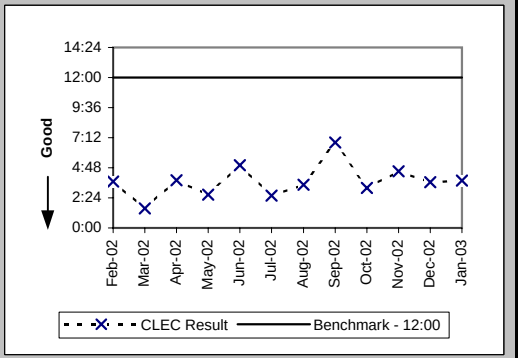


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - LSR Rejections

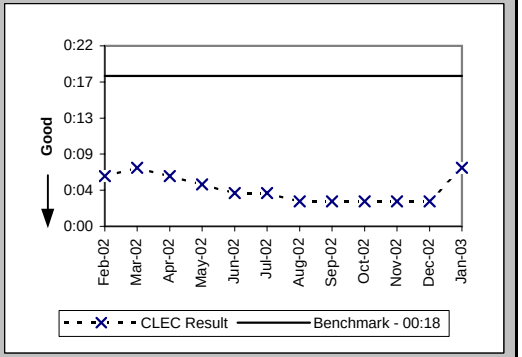
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1649:16	445	3:42	0	0
Mar-02	1102:52	714	1:33	0	0
Apr-02	2244:06	591	3:48	0	0
May-02	1945:24	730	2:40	0	0
Jun-02	4425:05	885	5:00	0	0
Jul-02	860:09	336	2:34	0	0
Aug-02	1328:57	386	3:27	0	0
Sep-02	1527:32	224	6:49	0	0
Oct-02	973:26	305	3:11	0	0
Nov-02	1089:44	241	4:31	0	0
Dec-02	888:40	243	3:39	0	0
Jan-03	1484:49	395	3:46	0	0



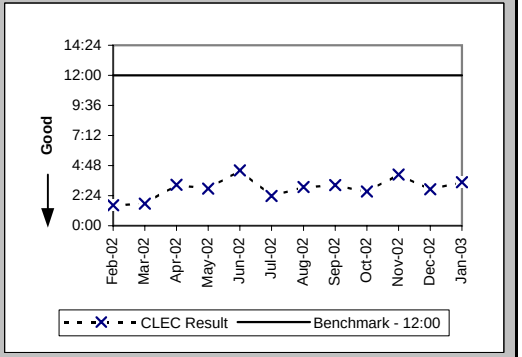
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302
Nov-02	1388:20	26497	0:03	0	16
Dec-02	1129:15	24373	0:03	0	13
Jan-03	3181:50	28442	0:07	0	6



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

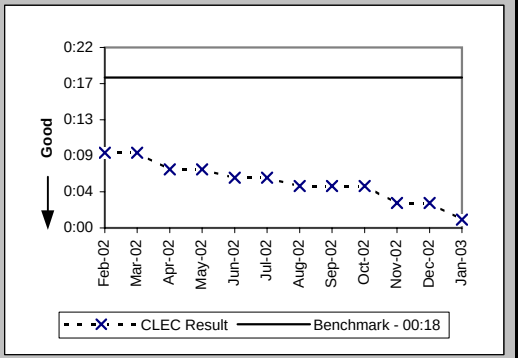
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1356:12	827	1:38	0	0
Mar-02	1163:26	664	1:45	0	0
Apr-02	3559:42	1091	3:16	0	0
May-02	3886:12	1318	2:57	0	0
Jun-02	5391:55	1223	4:25	0	0
Jul-02	1768:53	748	2:22	0	0
Aug-02	2295:40	744	3:05	0	0
Sep-02	2123:39	653	3:15	0	0
Oct-02	2556:01	937	2:44	0	0
Nov-02	2836:01	694	4:05	0	0
Dec-02	1908:18	658	2:54	0	0
Jan-03	2156:40	620	3:29	0	0



Checklist #2 - LSR Rejections

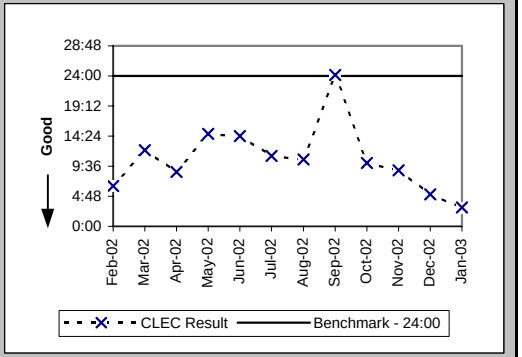
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302
Nov-02	1264:51	22881	0:03	0	16
Dec-02	1093:00	20060	0:03	0	13
Jan-03	959:47	42708	0:01	0	6



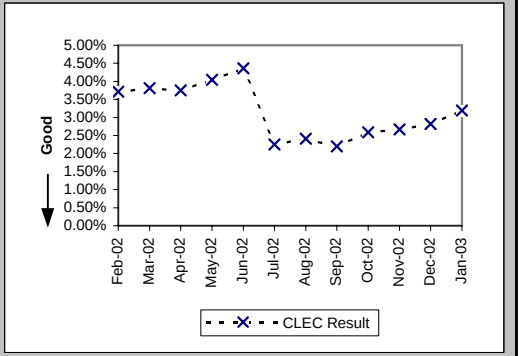
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	701:47	109	6:26	0	0
Mar-02	1287:57	106	12:09	0	0
Apr-02	833:49	96	8:41	0	0
May-02	1635:18	111	14:44	0	0
Jun-02	1844:38	128	14:25	0	0
Jul-02	1109:52	99	11:13	0	0
Aug-02	811:18	76	10:40	0	0
Sep-02	2657:47	110	24:10	0	0
Oct-02	4196:06	415	10:07	0	0
Nov-02	5220:53	584	8:56	0	0
Dec-02	7600:36	1488	5:06	0	0
Jan-03	2279:39	750	3:02	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

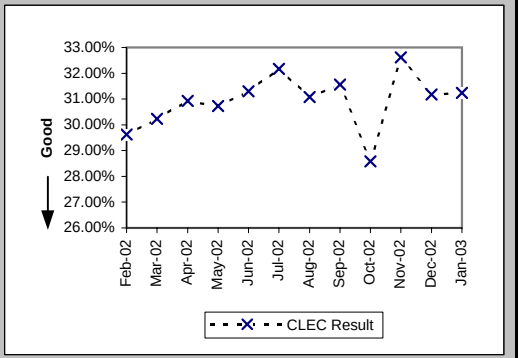
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302
Nov-02	2167	81249	2.67%	0	16
Dec-02	2202	78172	2.82%	0	13
Jan-03	2907	91062	3.19%	0	6



Checklist #2 - LSR Rejections

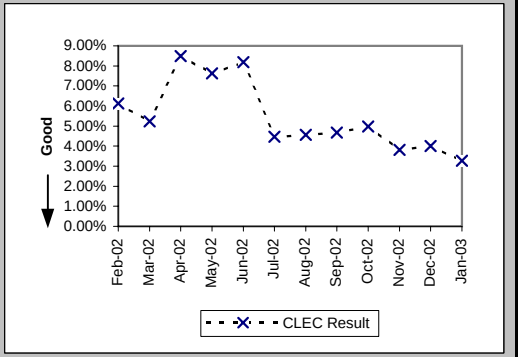
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302
Nov-02	26497	81249	32.61%	0	16
Dec-02	24373	78172	31.18%	0	13
Jan-03	28442	91062	31.23%	0	6



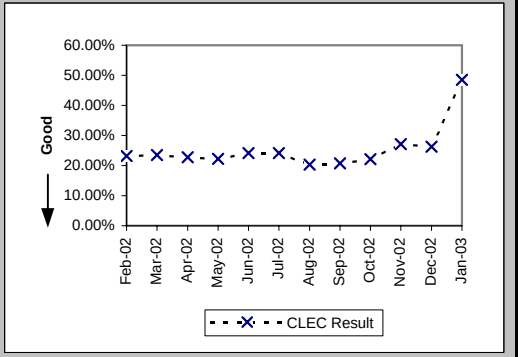
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302
Nov-02	3209	84314	3.81%	0	16
Dec-02	3055	76194	4.01%	0	13
Jan-03	2880	88038	3.27%	0	6



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

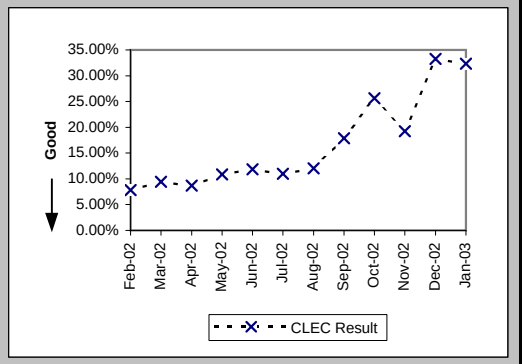
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302
Nov-02	22881	84314	27.14%	0	16
Dec-02	20060	76194	26.33%	0	13
Jan-03	42708	88038	48.51%	0	6



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

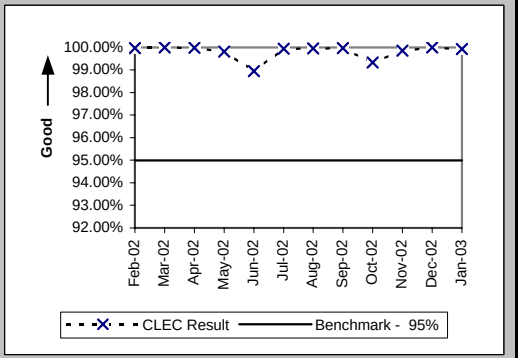
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	109	1394	7.82%	0	0
Mar-02	106	1127	9.41%	0	0
Apr-02	96	1107	8.67%	0	0
May-02	111	1022	10.86%	0	0
Jun-02	128	1081	11.84%	0	0
Jul-02	99	903	10.96%	0	0
Aug-02	76	630	12.06%	0	0
Sep-02	110	616	17.86%	0	0
Oct-02	415	1620	25.62%	0	0
Nov-02	584	3032	19.26%	0	0
Dec-02	1488	4477	33.24%	0	0
Jan-03	750	2321	32.31%	0	0



Checklist #2 - Firm Order Confirmations - Resale

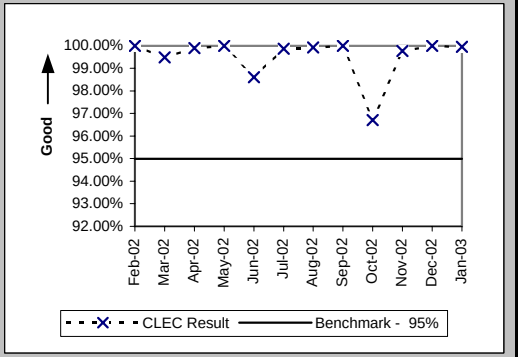
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	3891	3892	99.97%	44	0
Mar-02	4893	4893	100.00%	101	0
Apr-02	5103	5104	99.98%	98	0
May-02	5434	5444	99.82%	157	0
Jun-02	4696	4746	98.95%	52	0
Jul-02	4718	4721	99.94%	24	0
Aug-02	4710	4712	99.96%	51	0
Sep-02	3638	3639	99.97%	44	0
Oct-02	2976	2996	99.33%	40	0
Nov-02	2086	2089	99.86%	34	0
Dec-02	2194	2194	100.00%	30	0
Jan-03	3053	3055	99.93%	42	0



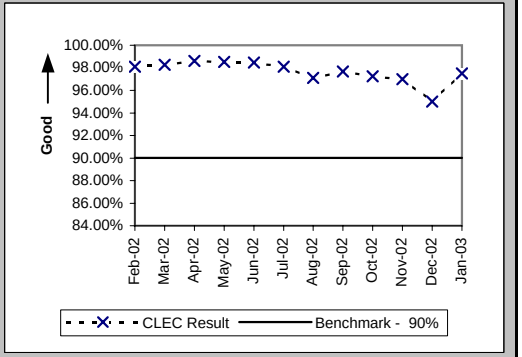
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1100	1100	100.00%	44	0
Mar-02	966	971	99.49%	101	0
Apr-02	1078	1079	99.91%	98	0
May-02	1445	1445	100.00%	157	0
Jun-02	1417	1437	98.61%	52	0
Jul-02	1564	1566	99.87%	24	0
Aug-02	1468	1469	99.93%	51	0
Sep-02	1439	1439	100.00%	44	0
Oct-02	1971	2038	96.71%	40	0
Nov-02	1737	1741	99.77%	34	0
Dec-02	3168	3168	100.00%	30	0
Jan-03	2468	2469	99.96%	42	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

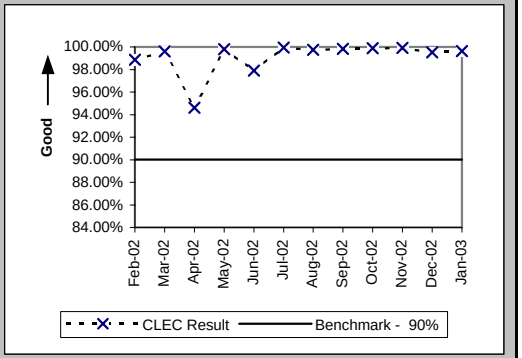
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1867	1903	98.11%	44	0
Mar-02	1811	1843	98.26%	101	0
Apr-02	2000	2028	98.62%	98	0
May-02	2291	2325	98.54%	157	0
Jun-02	2325	2361	98.48%	52	0
Jul-02	2158	2200	98.09%	24	0
Aug-02	1615	1663	97.11%	51	0
Sep-02	1305	1336	97.68%	44	0
Oct-02	1171	1204	97.26%	40	0
Nov-02	938	967	97.00%	34	0
Dec-02	950	1000	95.00%	30	0
Jan-03	1327	1361	97.50%	42	0



Checklist #2 - Firm Order Confirmations - Resale

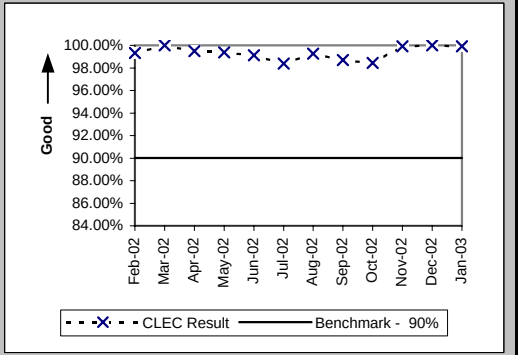
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1755	1775	98.87%	44	0
Mar-02	1470	1476	99.59%	101	0
Apr-02	3014	3186	94.60%	98	0
May-02	1895	1899	99.79%	157	0
Jun-02	2747	2806	97.90%	52	0
Jul-02	1995	1996	99.95%	24	0
Aug-02	1554	1558	99.74%	51	0
Sep-02	1216	1218	99.84%	44	0
Oct-02	1653	1655	99.88%	40	0
Nov-02	1338	1339	99.93%	34	0
Dec-02	1454	1461	99.52%	30	0
Jan-03	1315	1320	99.62%	42	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

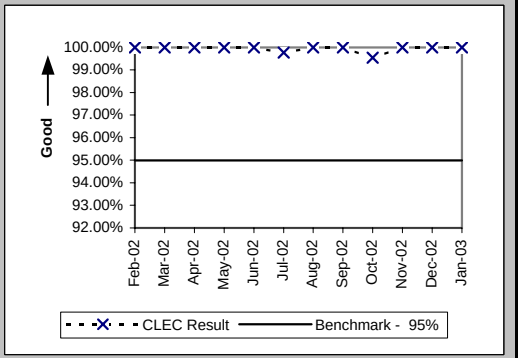
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1151	1159	99.31%	44	0
Mar-02	814	814	100.00%	101	0
Apr-02	763	767	99.48%	98	0
May-02	626	630	99.37%	157	0
Jun-02	672	678	99.12%	52	0
Jul-02	485	493	98.38%	24	0
Aug-02	398	401	99.25%	51	0
Sep-02	375	380	98.68%	44	0
Oct-02	693	704	98.44%	40	0
Nov-02	2034	2036	99.90%	34	0
Dec-02	2608	2608	100.00%	30	0
Jan-03	1285	1286	99.92%	42	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

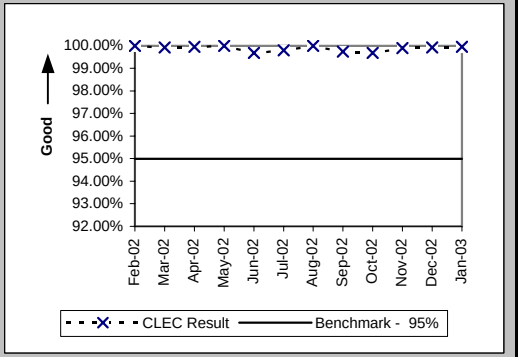
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	423	423	100.00%	4	0
Mar-02	403	403	100.00%	7	0
Apr-02	444	444	100.00%	1	0
May-02	528	528	100.00%	2	0
Jun-02	415	415	100.00%	2	0
Jul-02	447	448	99.78%	0	0
Aug-02	563	563	100.00%	0	0
Sep-02	395	395	100.00%	1	0
Oct-02	442	444	99.55%	3	0
Nov-02	331	331	100.00%	2	0
Dec-02	330	330	100.00%	2	0
Jan-03	326	326	100.00%	4	0



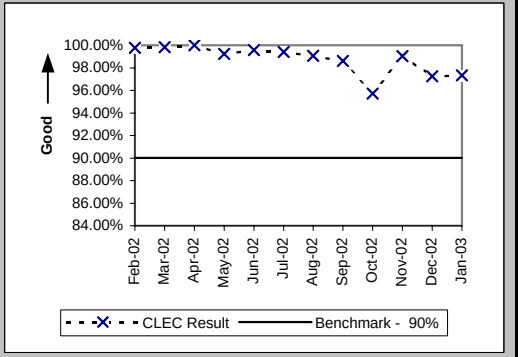
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1429	1429	100.00%	4	0
Mar-02	1348	1349	99.93%	7	0
Apr-02	2202	2203	99.95%	1	0
May-02	2695	2695	100.00%	2	0
Jun-02	1927	1933	99.69%	2	0
Jul-02	1518	1521	99.80%	0	0
Aug-02	1974	1974	100.00%	0	0
Sep-02	1550	1554	99.74%	1	0
Oct-02	2204	2211	99.68%	3	0
Nov-02	2163	2165	99.91%	2	0
Dec-02	1397	1398	99.93%	2	0
Jan-03	2045	2046	99.95%	4	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

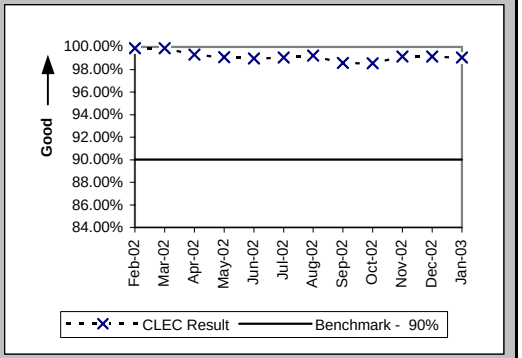
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	463	464	99.78%	4	0
Mar-02	564	565	99.82%	7	0
Apr-02	473	473	100.00%	1	0
May-02	514	518	99.23%	2	0
Jun-02	481	483	99.59%	2	0
Jul-02	501	504	99.40%	0	0
Aug-02	536	541	99.08%	0	0
Sep-02	426	432	98.61%	1	0
Oct-02	403	421	95.72%	3	0
Nov-02	415	419	99.05%	2	0
Dec-02	460	473	97.25%	2	0
Jan-03	477	490	97.35%	4	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

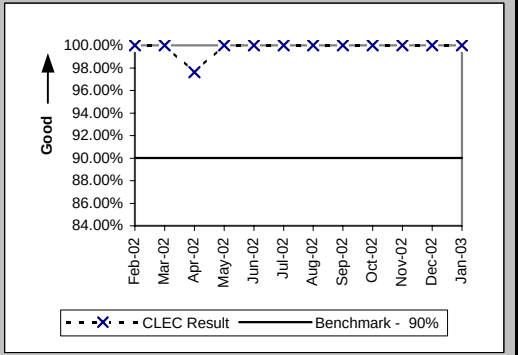
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1690	1692	99.88%	4	0
Mar-02	1709	1711	99.88%	7	0
Apr-02	2063	2077	99.33%	1	0
May-02	1962	1980	99.09%	2	0
Jun-02	2500	2526	98.97%	2	0
Jul-02	2753	2779	99.06%	0	0
Aug-02	2081	2097	99.24%	0	0
Sep-02	2147	2178	98.58%	1	0
Oct-02	2729	2769	98.56%	3	0
Nov-02	4000	4034	99.16%	2	0
Dec-02	3767	3799	99.16%	2	0
Jan-03	2623	2648	99.06%	4	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

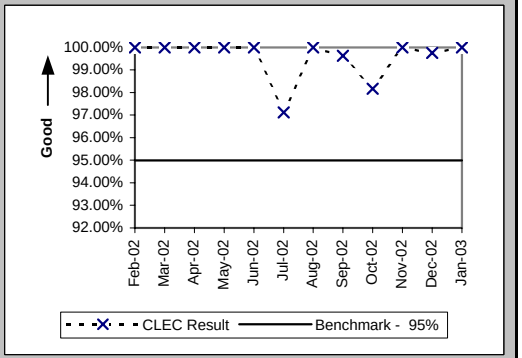
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	38	38	100.00%	4	0
Mar-02	28	28	100.00%	7	0
Apr-02	41	42	97.62%	1	0
May-02	31	31	100.00%	2	0
Jun-02	56	56	100.00%	2	0
Jul-02	61	61	100.00%	0	0
Aug-02	52	52	100.00%	0	0
Sep-02	29	29	100.00%	1	0
Oct-02	23	23	100.00%	3	0
Nov-02	31	31	100.00%	2	0
Dec-02	74	74	100.00%	2	0
Jan-03	39	39	100.00%	4	0



Checklist #2 - Firm Order Confirmations - LNP

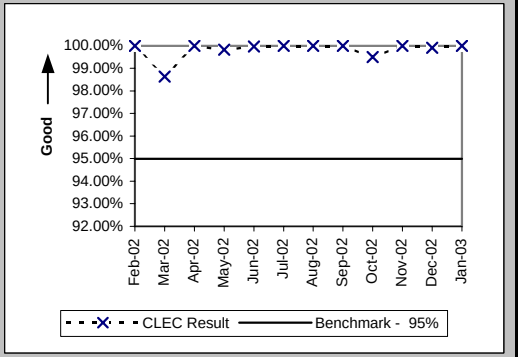
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	49	49	100.00%	11	0
Mar-02	66	66	100.00%	27	0
Apr-02	72	72	100.00%	24	0
May-02	111	111	100.00%	43	0
Jun-02	83	83	100.00%	44	0
Jul-02	101	104	97.12%	40	0
Aug-02	76	76	100.00%	41	0
Sep-02	270	271	99.63%	39	0
Oct-02	966	984	98.17%	42	0
Nov-02	591	591	100.00%	37	0
Dec-02	419	420	99.76%	31	0
Jan-03	319	319	100.00%	39	0



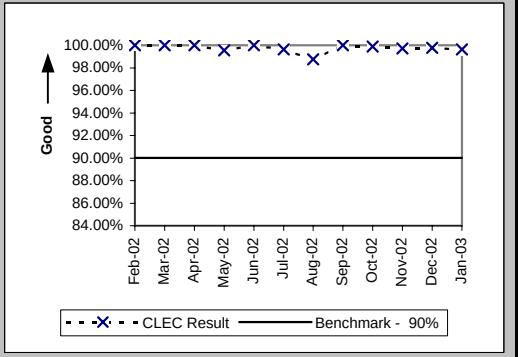
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	2902	2902	100.00%	11	0
Mar-02	2977	3018	98.64%	27	0
Apr-02	3093	3093	100.00%	24	0
May-02	3556	3562	99.83%	43	0
Jun-02	3226	3227	99.97%	44	0
Jul-02	3459	3459	100.00%	40	0
Aug-02	4062	4062	100.00%	41	0
Sep-02	3587	3587	100.00%	39	0
Oct-02	3999	4019	99.50%	42	0
Nov-02	1917	1917	100.00%	37	0
Dec-02	1162	1163	99.91%	31	0
Jan-03	953	953	100.00%	39	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

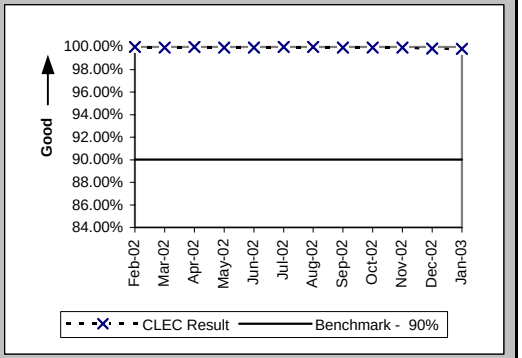
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	137	137	100.00%	11	0
Mar-02	173	173	100.00%	27	0
Apr-02	152	152	100.00%	24	0
May-02	222	223	99.55%	43	0
Jun-02	225	225	100.00%	44	0
Jul-02	271	272	99.63%	40	0
Aug-02	236	239	98.74%	41	0
Sep-02	350	350	100.00%	39	0
Oct-02	995	996	99.90%	42	0
Nov-02	705	707	99.72%	37	0
Dec-02	437	438	99.77%	31	0
Jan-03	267	268	99.63%	39	0



Checklist #2 - Firm Order Confirmations - LNP

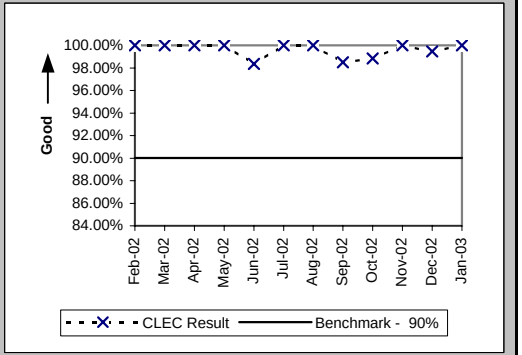
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	1475	1475	100.00%	11	0
Mar-02	1508	1509	99.93%	27	0
Apr-02	1285	1285	100.00%	24	0
May-02	1595	1596	99.94%	43	0
Jun-02	1730	1731	99.94%	44	0
Jul-02	1856	1856	100.00%	40	0
Aug-02	2625	2625	100.00%	41	0
Sep-02	2341	2342	99.96%	39	0
Oct-02	2021	2022	99.95%	42	0
Nov-02	1563	1564	99.94%	37	0
Dec-02	673	674	99.85%	31	0
Jan-03	612	613	99.84%	39	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

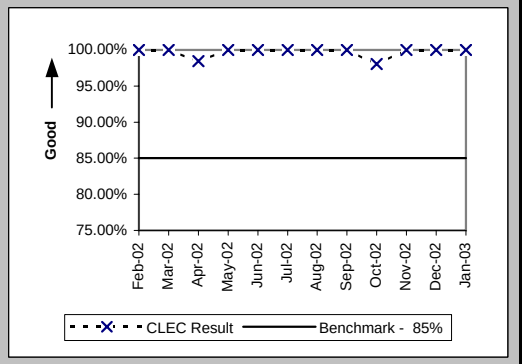
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	38	38	100.00%	11	0
Mar-02	93	93	100.00%	27	0
Apr-02	95	95	100.00%	24	0
May-02	99	99	100.00%	43	0
Jun-02	120	122	98.36%	44	0
Jul-02	213	213	100.00%	40	0
Aug-02	59	59	100.00%	41	0
Sep-02	66	67	98.51%	39	0
Oct-02	253	256	98.83%	42	0
Nov-02	226	226	100.00%	37	0
Dec-02	189	190	99.47%	31	0
Jan-03	194	194	100.00%	39	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

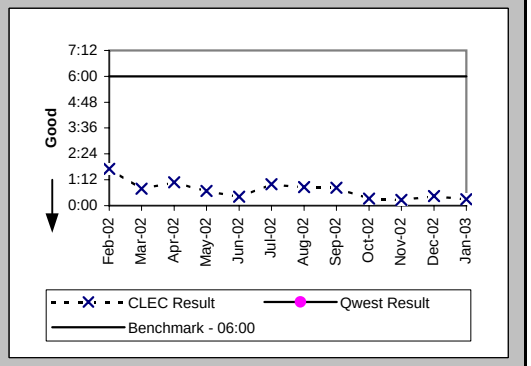
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	61	61	100.00%	14	0
Mar-02	102	102	100.00%	16	0
Apr-02	64	65	98.46%	9	0
May-02	65	65	100.00%	9	0
Jun-02	79	79	100.00%	14	0
Jul-02	54	54	100.00%	60	0
Aug-02	57	57	100.00%	49	0
Sep-02	34	34	100.00%	47	0
Oct-02	100	102	98.04%	20	0
Nov-02	67	67	100.00%	47	0
Dec-02	34	34	100.00%	18	0
Jan-03	57	57	100.00%	83	0



Checklist #2 - Completion Notifications

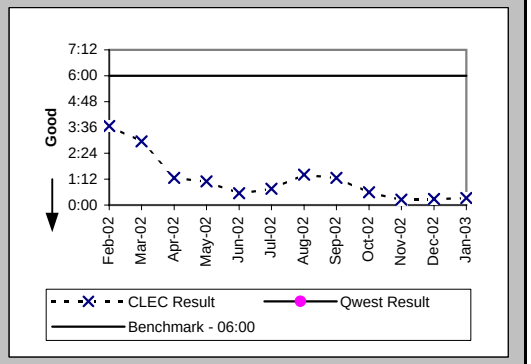
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12126:03	7140	1:42	0	559							No
Mar-02	5712:58	7351	0:47	0	112							No
Apr-02	8027:42	7419	1:05	0	115							No
May-02	5808:16	8419	0:41	0	167							No
Jun-02	3206:54	7629	0:25	0	38							No
Jul-02	7667:52	7637	1:00	0	1371							No
Aug-02	6372:45	7344	0:52	0	49							No
Sep-02	5024:07	6060	0:50	0	56							No
Oct-02	2042:38	5997	0:20	0	51							No
Nov-02	1309:19	4841	0:16	0	213							No
Dec-02	1944:41	4366	0:27	0	568							No
Jan-03	1523:35	5126	0:18	0	303							No



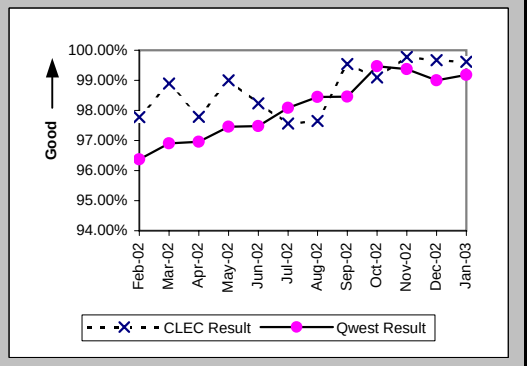
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	33722:35	9194	3:40	0	559							No
Mar-02	25220:25	8554	2:57	0	112							No
Apr-02	12724:14	10006	1:16	0	115							No
May-02	11842:23	10806	1:06	0	167							No
Jun-02	6087:05	10975	0:33	0	38							No
Jul-02	7478:11	9985	0:45	0	1371							No
Aug-02	15933:00	11187	1:25	0	49							No
Sep-02	13602:28	10678	1:16	0	56							No
Oct-02	7517:18	12587	0:36	0	51							No
Nov-02	2620:54	10530	0:15	0	213							No
Dec-02	3064:41	10998	0:17	0	568							No
Jan-03	2855:43	8599	0:20	0	303							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

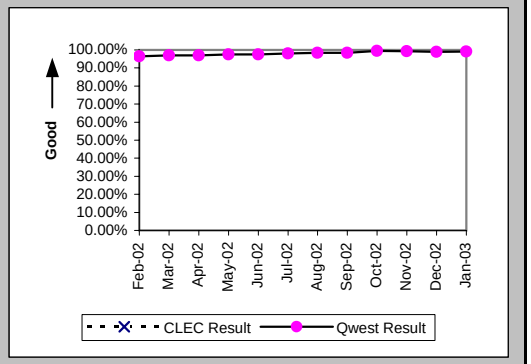
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8699	8897	97.77%	0	13	355400	368778	96.37%	18.70%	-6.99	-5.25	No
Mar-02	8193	8285	98.89%	0	25	404771	417720	96.90%	17.33%	-10.35	-7.29	No
Apr-02	7832	8009	97.79%	0	23	368754	380342	96.95%	17.19%	-4.31	-3.62	No
May-02	8644	8731	99.00%	0	16	381577	391517	97.46%	15.73%	-9.06	-6.51	No
Jun-02	9511	9682	98.23%	0	20	346978	355969	97.47%	15.69%	-4.7	-3.86	No
Jul-02	8254	8460	97.57%	0	9	383335	390798	98.09%	13.69%	3.49	1.12	Yes
Aug-02	8462	8666	97.65%	0	16	413035	419572	98.44%	12.38%	5.92	2.6	Yes
Sep-02	6704	6735	99.54%	0	6	351471	356987	98.45%	12.33%	-7.15	-5.35	No
Oct-02	6710	6771	99.10%	0	6	402867	405019	99.47%	7.27%	4.15	1.52	Yes
Nov-02	6201	6215	99.77%	0	6	293821	295672	99.37%	7.89%	-3.96	-3.41	No
Dec-02	5082	5099	99.67%	0	5	280288	283117	99.00%	9.95%	-4.74	-3.88	No
Jan-03	5745	5767	99.62%	0	9	338360	341140	99.19%	8.99%	-3.63	-3.21	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

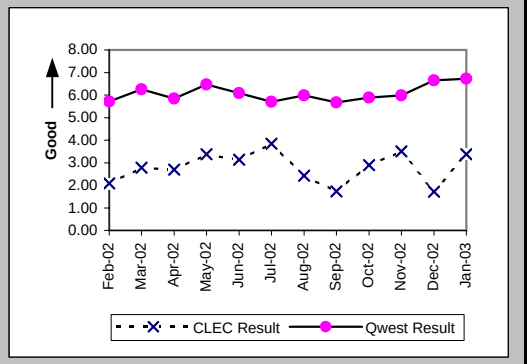
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						355400	368778	96.37%	18.70%			
Mar-02						404771	417720	96.90%	17.33%			
Apr-02						368754	380342	96.95%	17.19%			
May-02						381577	391517	97.46%	15.73%			
Jun-02						346978	355969	97.47%	15.69%			
Jul-02						383335	390798	98.09%	13.69%			
Aug-02						413035	419572	98.44%	12.38%			
Sep-02						351471	356987	98.45%	12.33%			
Oct-02						402867	405019	99.47%	7.27%			
Nov-02						293821	295672	99.37%	7.89%			
Dec-02						280288	283117	99.00%	9.95%			
Jan-03						338360	341140	99.19%	8.99%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

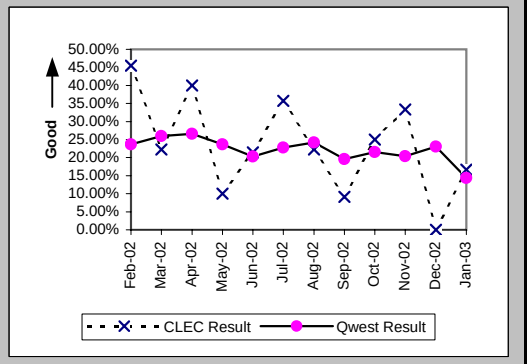
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	25	12	2.08	0	1	5735	1004	5.71	10.46	2.88	0.75	Yes
Mar-02	25	9	2.78	0	0	5974	955	6.26	11.71	1.51	-0.08	No
Apr-02	27	10	2.70	0	0	6326	1084	5.84	9.79	1.58	-0.04	No
May-02	27	8	3.38	0	0	6755	1044	6.47	11.39	1.03	-0.37	No
Jun-02	44	14	3.14	0	0	5679	934	6.08	7.76	1.81	0.1	Yes
Jul-02	77	20	3.85	0	0	5662	993	5.70	7.05	1.32	-0.2	No
Aug-02	17	7	2.43	0	0	7099	1185	5.99	7.71	1.64	-0.01	No
Sep-02	19	11	1.73	0	1	4973	876	5.68	7.93	3.72	1.26	Yes
Oct-02	26	9	2.89	0	0	5646	960	5.88	8.00	1.41	-0.15	No
Nov-02	28	8	3.50	0	0	5402	904	5.98	7.52	1.06	-0.36	No
Dec-02	12	7	1.71	0	0	5556	835	6.65	7.24	3.09	0.88	Yes
Jan-03	27	8	3.38	0	0	3527	525	6.72	7.79	1.44	-0.12	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

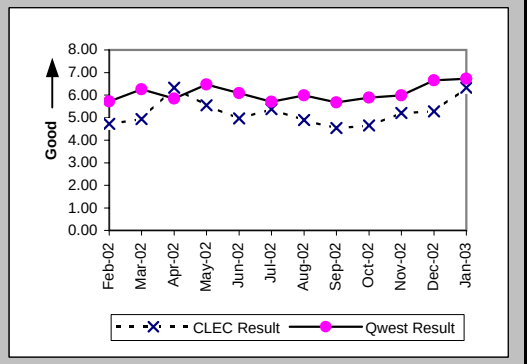
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	11	45.45%	48	1	274	1159	23.64%	42.49%	-1.69	-2.03	No
Mar-02	2	9	22.22%	45	0	268	1033	25.94%	43.83%	0.18	-0.89	No
Apr-02	2	5	40.00%	38	0	315	1183	26.63%	44.20%	-0.68	-1.41	No
May-02	1	10	10.00%	33	0	261	1101	23.71%	42.53%	0.97	-0.41	No
Jun-02	3	14	21.43%	57	0	215	1058	20.32%	40.24%	-0.1	-1.06	No
Jul-02	5	14	35.71%	35	0	215	943	22.80%	41.95%	-1.14	-1.7	No
Aug-02	2	9	22.22%	58	0	244	1007	24.23%	42.85%	0.07	-0.96	No
Sep-02	1	11	9.09%	33	1	170	867	19.61%	39.70%	0.81	-0.51	No
Oct-02	1	4	25.00%	22	0	169	783	21.58%	41.14%	-0.17	-1.1	No
Nov-02	1	3	33.33%	29	0	152	747	20.35%	40.26%	-0.56	-1.34	No
Dec-02	0	6	0.00%	29	0	127	551	23.05%	42.11%	1.3	-0.21	No
Jan-03	1	6	16.67%	36	0	90	625	14.40%	35.11%	-0.16	-1.1	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

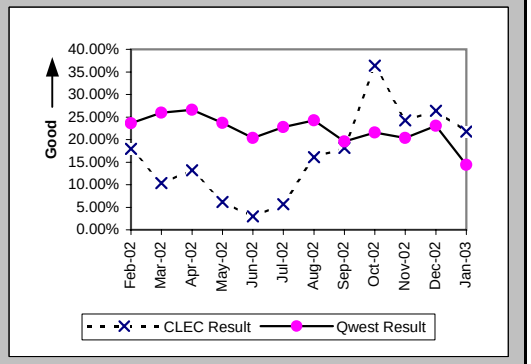
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	288	61	4.72	0	1	5735	1004	5.71	10.46	0.75	-0.54	No
Mar-02	252	51	4.94	0	0	5974	955	6.26	11.71	0.89	-0.46	No
Apr-02	398	63	6.32	0	0	6326	1084	5.84	9.79	-0.38	-1.23	No
May-02	216	39	5.54	0	0	6755	1044	6.47	11.39	0.54	-0.67	No
Jun-02	228	46	4.96	0	0	5679	934	6.08	7.76	0.97	-0.41	No
Jul-02	247	46	5.37	0	0	5662	993	5.70	7.05	0.26	-0.84	No
Aug-02	269	55	4.89	0	0	7099	1185	5.99	7.71	1.05	-0.36	No
Sep-02	663	146	4.54	0	1	4973	876	5.68	7.93	1.6	-0.03	No
Oct-02	656	141	4.65	0	0	5646	960	5.88	8.00	1.7	0.04	Yes
Nov-02	636	122	5.21	0	1	5402	904	5.98	7.52	1.05	-0.36	No
Dec-02	874	166	5.27	0	0	5556	835	6.65	7.24	2.26	0.37	Yes
Jan-03	817	129	6.33	0	1	3527	525	6.72	7.79	0.5	-0.69	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

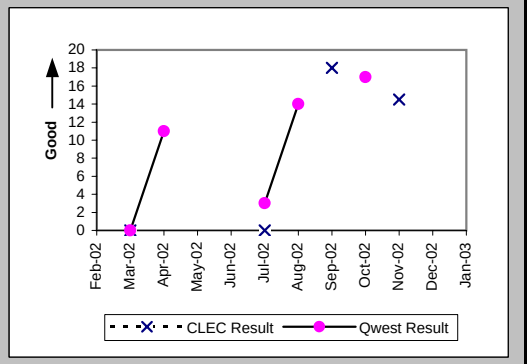
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12	67	17.91%	220	1	274	1159	23.64%	42.49%	1.08	-0.35	No
Mar-02	15	145	10.34%	155	0	268	1033	25.94%	43.83%	4.4	1.68	Yes
Apr-02	16	121	13.22%	219	0	315	1183	26.63%	44.20%	3.4	1.07	Yes
May-02	10	163	6.14%	178	0	261	1101	23.71%	42.53%	5.61	2.41	Yes
Jun-02	4	135	2.96%	144	0	215	1058	20.32%	40.24%	5.58	2.39	Yes
Jul-02	5	88	5.68%	174	0	215	943	22.80%	41.95%	4.16	1.53	Yes
Aug-02	5	31	16.13%	178	0	244	1007	24.23%	42.85%	1.03	-0.37	No
Sep-02	6	33	18.18%	168	1	170	867	19.61%	39.70%	0.15	-0.91	No
Oct-02	8	22	36.36%	127	0	169	783	21.58%	41.14%	-1.66	-2.01	No
Nov-02	8	33	24.24%	116	1	152	747	20.35%	40.26%	-0.54	-1.33	No
Dec-02	14	53	26.42%	179	0	127	551	23.05%	42.11%	-0.56	-1.34	No
Jan-03	10	46	21.74%	149	1	90	625	14.40%	35.11%	-1.37	-1.83	No



Checklist #2 - Jeopardy Notifications - LIS

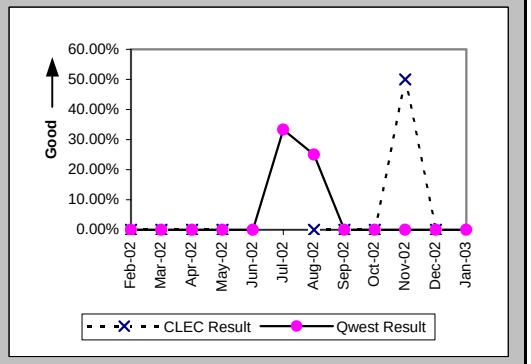
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	0	1	0.00	0	16	0	1	0.00				
Apr-02						11	1	11.00				
May-02												
Jun-02												
Jul-02	0	1	0.00	0	1	3	1	3.00				
Aug-02						14	1	14.00				
Sep-02	18	1	18.00	0	0							
Oct-02						17	1	17.00				
Nov-02	29	2	14.50	0	0							
Dec-02												
Jan-03												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

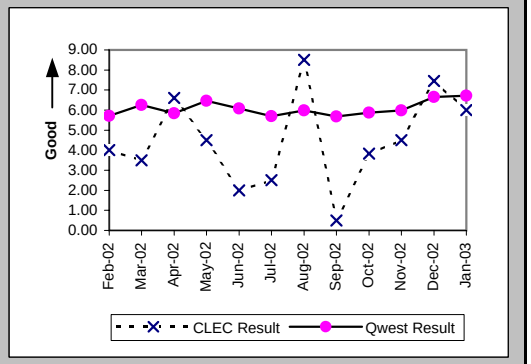
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	5	0.00%	15	4	0	4	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	48	16	0	1	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	14	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	4	0.00%	4	0	0	8	0.00%	N/A	N/A	N/A	
Jun-02						0	4	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02	0	1	0.00%	5	0	1	4	25.00%	43.30%	0.07	-0.96	No
Sep-02	0	1	0.00%	16	0	0	3	0.00%	N/A	N/A	N/A	
Oct-02	0	4	0.00%	15	1	0	15	0.00%	N/A	N/A	N/A	
Nov-02	2	4	50.00%	6	0	0	9	0.00%	N/A	N/A		
Dec-02	0	1	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03						0	7	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

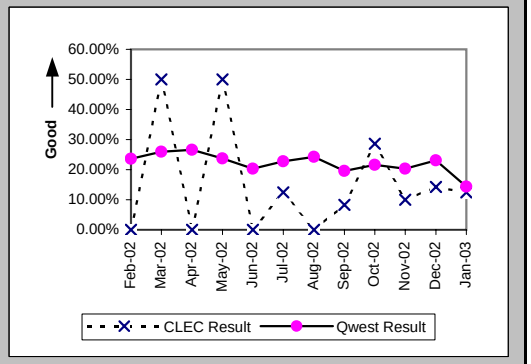
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	5	4.00	0	1	5735	1004	5.71	10.46	0.34	-0.79	No
Mar-02	7	2	3.50	0	0	5974	955	6.26	11.71	0.07	-0.96	No
Apr-02	33	5	6.60	0	0	6326	1084	5.84	9.79	-0.17	-1.11	No
May-02	9	2	4.50	0	0	6755	1044	6.47	11.39	-0.05	-1.03	No
Jun-02	2	1	2.00	0	0	5679	934	6.08	7.76	0.52	-0.69	No
Jul-02	5	2	2.50	0	0	5662	993	5.70	7.05	0.91	-0.45	No
Aug-02	17	2	8.50	0	0	7099	1185	5.99	7.71	-0.46	-1.28	No
Sep-02	1	2	0.50	0	0	4973	876	5.68	7.93	2.29	0.39	Yes
Oct-02	23	6	3.83	0	0	5646	960	5.88	8.00	0.42	-0.74	No
Nov-02	18	4	4.50	0	0	5402	904	5.98	7.52	0.18	-0.89	No
Dec-02	97	13	7.46	0	0	5556	835	6.65	7.24	-0.4	-1.24	No
Jan-03	24	4	6.00	0	1	3527	525	6.72	7.79	-0.01	-1	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

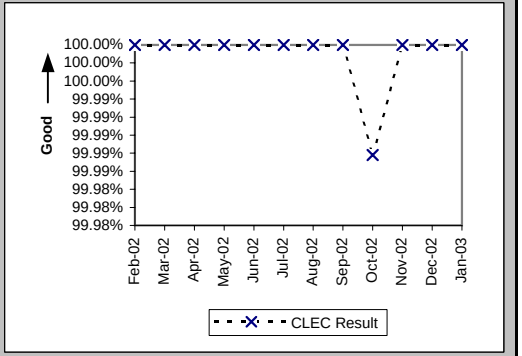
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	4	0.00%	14	1	274	1159	23.64%	42.49%	0.97	-0.41	No
Mar-02	2	4	50.00%	6	0	268	1033	25.94%	43.83%	-1.1	-1.67	No
Apr-02	0	8	0.00%	29	0	315	1183	26.63%	44.20%	1.76	0.07	Yes
May-02	2	4	50.00%	20	0	261	1101	23.71%	42.53%	-1.23	-1.75	No
Jun-02	0	10	0.00%	25	0	215	1058	20.32%	40.24%	1.67	0.01	Yes
Jul-02	1	8	12.50%	18	0	215	943	22.80%	41.95%	0.6	-0.63	No
Aug-02	0	4	0.00%	18	0	244	1007	24.23%	42.85%	0.99	-0.4	No
Sep-02	1	12	8.33%	16	0	170	867	19.61%	39.70%	0.93	-0.43	No
Oct-02	2	7	28.57%	22	0	169	783	21.58%	41.14%	-0.45	-1.27	No
Nov-02	1	10	10.00%	20	0	152	747	20.35%	40.26%	0.74	-0.55	No
Dec-02	1	7	14.29%	18	0	127	551	23.05%	42.11%	0.45	-0.73	No
Jan-03	1	8	12.50%	20	1	90	625	14.40%	35.11%	0.03	-0.98	No



Checklist #2 - LSR Accountability

PO10 (Percent) (PO-10) (Diagnostic)

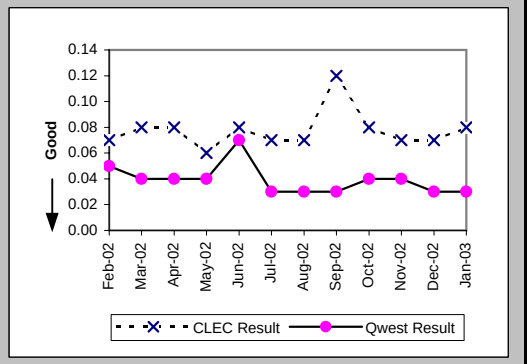
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		
Nov-02	91895	91895	100.00%		
Dec-02	82233	82233	100.00%		
Jan-03	15764	15764	100.00%	0	0



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

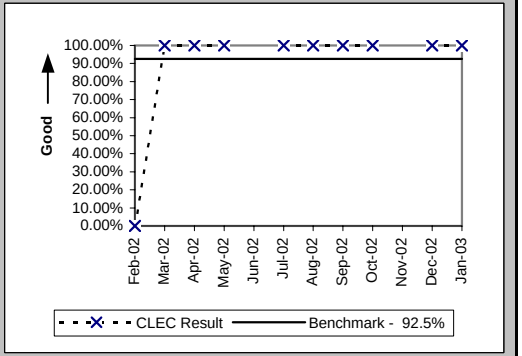
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	635	9202	0.07	0	86	2669	58009	0.05	0.25	8.09	3.92	Yes
Mar-02	707	8484	0.08	0	88	2379	61722	0.04	0.23	16.78	9.2	Yes
Apr-02	714	9256	0.08	0	88	2312	60382	0.04	0.23	15.01	8.12	Yes
May-02	755	11752	0.06	0	116	2886	66971	0.04	0.24	8.69	4.28	Yes
Jun-02	957	11335	0.08	0	147	4162	63718	0.07	0.37	5.01	2.04	Yes
Jul-02	741	10508	0.07	0	221	2382	68844	0.03	0.23	14.74	7.96	Yes
Aug-02	736	10764	0.07	0	447	1937	76004	0.03	0.19	21.61	12.14	Yes
Sep-02	892	7552	0.12	0	590	2104	60906	0.03	0.22	31.39	18.08	Yes
Oct-02	706	9242	0.08	0	479	2383	63238	0.04	0.23	15.05	8.15	Yes
Nov-02	719	10263	0.07	0	192	1935	52316	0.04	0.23	13.09	6.96	Yes
Dec-02	870	13358	0.07	0	239	1629	51041	0.03	0.22	15.52	8.44	Yes
Jan-03	732	9474	0.08	0	246	1669	54460	0.03	0.23	18.3	10.13	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		
Nov-02	0	0			
Dec-02	2	2	100.00%		
Jan-03	3	3	100.00%		

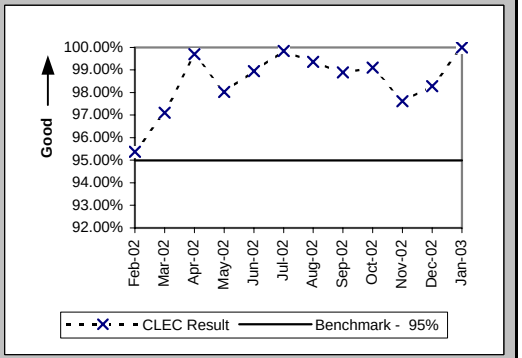


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

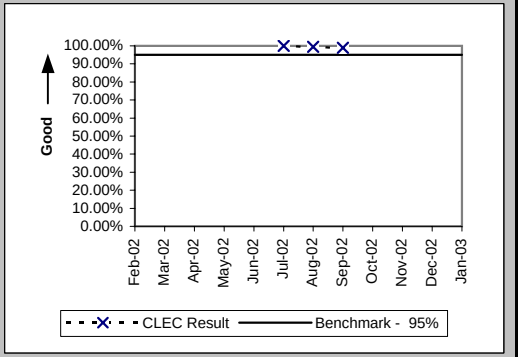
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		
Nov-02	695	712	97.61%		
Dec-02	515	524	98.28%		
Jan-03	524	524	100.00%		



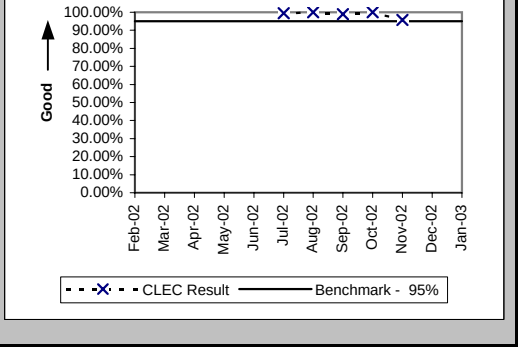
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					
Nov-02					
Dec-02					
Jan-03					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

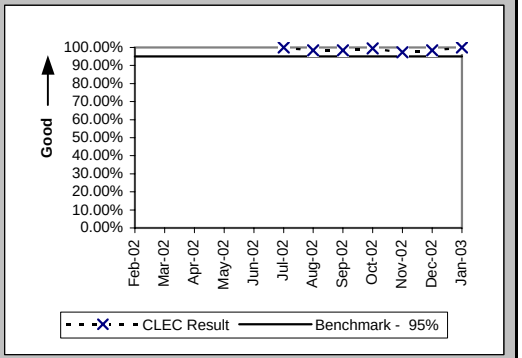
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		
Nov-02	181	189	95.77%		
Dec-02					
Jan-03					



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

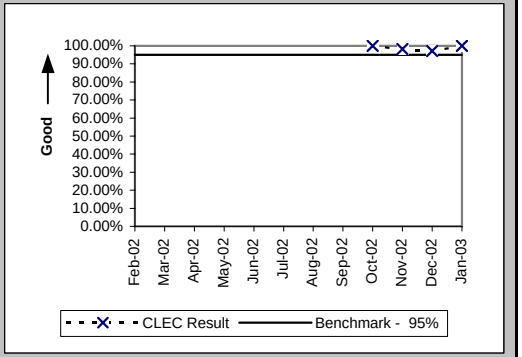
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		
Nov-02	189	194	97.42%		
Dec-02	192	195	98.46%		
Jan-03	195	195	100.00%		



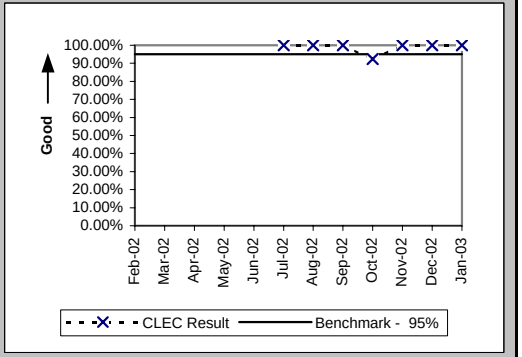
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		
Nov-02	214	218	98.17%		
Dec-02	212	218	97.25%		
Jan-03	218	218	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

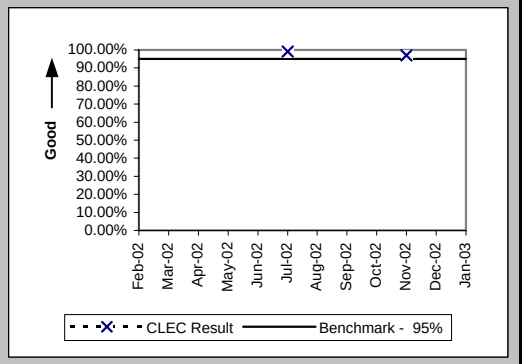
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		
Nov-02	111	111	100.00%		
Dec-02	111	111	100.00%		
Jan-03	111	111	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

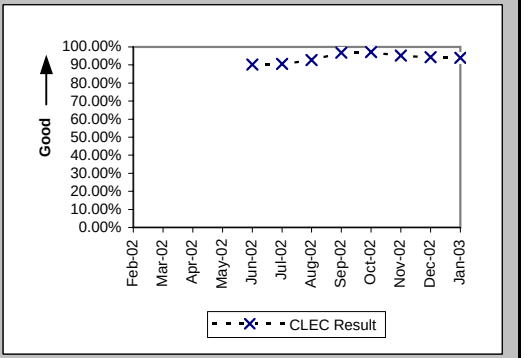
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					
Nov-02	165	170	97.06%		
Dec-02					
Jan-03					



Checklist #2 - Manual Service Order Accuracy

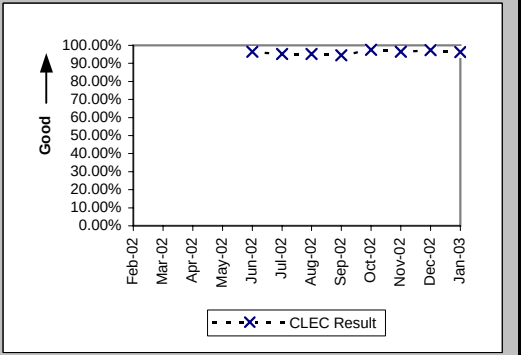
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%
Nov-02	476	500	95.20%
Dec-02	472	500	94.40%
Jan-03	484	515	93.98%



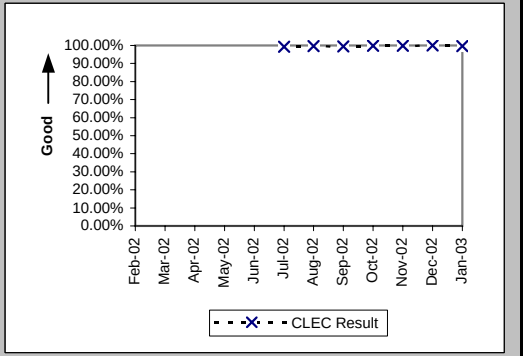
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%
Nov-02	383	397	96.47%
Dec-02	409	420	97.38%
Jan-03	424	440	96.36%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	10355	10426	99.32%
Aug-02	10309	10345	99.65%
Sep-02	9137	9185	99.48%
Oct-02	8220	8238	99.78%
Nov-02	9174	9197	99.75%
Dec-02	11228	11237	99.92%
Jan-03	11261	11311	99.56%

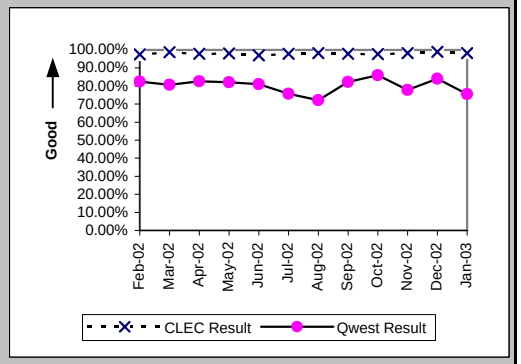


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

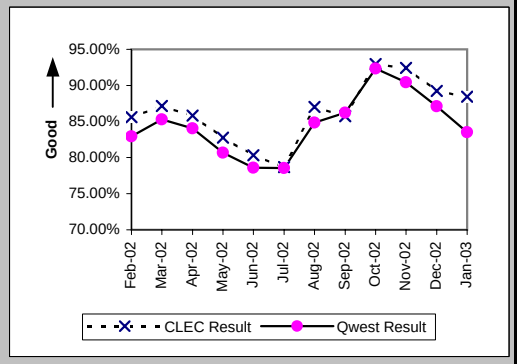
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%
Nov-02	25745	26219	98.19%			2036091	2616966	77.80%
Dec-02	23980	24241	98.92%			2165894	2577208	84.04%
Jan-03	23917	24362	98.17%			2238227	2964996	75.49%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

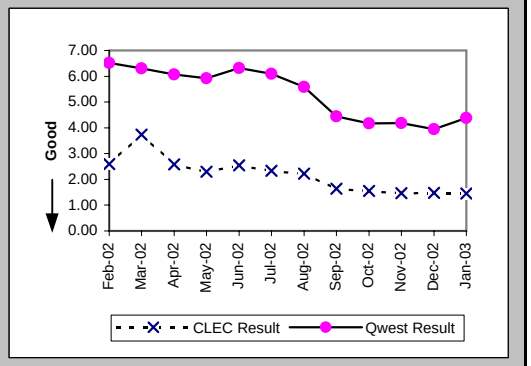
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%
Nov-02	13114	14188	92.43%			327560	362204	90.44%
Dec-02	11401	12774	89.25%			333048	382342	87.11%
Jan-03	11535	13040	88.46%			402243	481677	83.51%



Checklist #2 - Billing

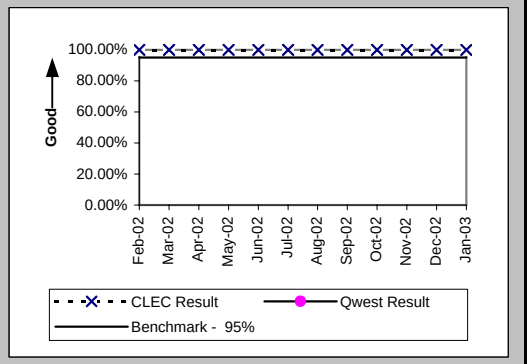
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2025541	778280	2.60	0	0	101647506	15582225	6.52	28.86	-116.96	-72.11	No
Mar-02	44553677	11913528	3.74	0	0	106696501	16901450	6.31	26.41	-257.55	-157.58	No
Apr-02	34040753	13217502	2.58	0	0	107473529	17710524	6.07	23.97	-400.87	-244.71	No
May-02	31838222	13893502	2.29	0	0	100885684	17047446	5.92	24.05	-417.14	-254.61	No
Jun-02	31674572	12488269	2.54	0	0	83992454	13293479	6.32	26.26	-365.52	-223.22	No
Jul-02	35994754	15426887	2.33	0	0	109273693	17906562	6.10	25.01	-433.9	-264.79	No
Aug-02	37222939	16760893	2.22	0	0	89161941	15947274	5.59	24.40	-394.92	-241.1	No
Sep-02	25293683	15397528	1.64	0	0	66106594	14894582	4.44	17.86	-430.64	-262.81	No
Oct-02	26161231	16894539	1.55	0	0	62093210	14907658	4.17	18.03	-408.35	-249.26	No
Nov-02	22253752	15111540	1.47	0	0	54968059	13135511	4.18	17.86	-402.56	-245.74	No
Dec-02	22752135	15367504	1.48	0	0	51519695	13038124	3.95	17.36	-378.07	-230.85	No
Jan-03	23574674	16256914	1.45	0	0	61060171	13934194	4.38	16.34	-491.35	-299.72	No



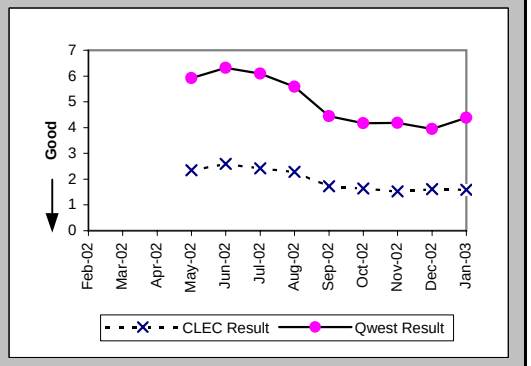
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1263028	1263104	99.99%	0	0							No
Mar-02	1398744	1398841	99.99%	0	0							No
Apr-02	1203954	1204110	99.99%	0	0							No
May-02	1749420	1749510	99.99%	0	0							No
Jun-02	1964386	1964436	100.00%	0	0							No
Jul-02	3004189	3004213	100.00%	0	0							No
Aug-02	2440140	2441893	99.93%	0	0							No
Sep-02	2251552	2252675	99.95%	0	0							No
Oct-02	2223178	2223188	100.00%	0	0							No
Nov-02	1928034	1928046	100.00%	0	0							No
Dec-02	1935756	1935773	100.00%	0	0							No
Jan-03	2098703	2099022	99.98%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02	27682645	11810649	2.34	0	0	100885684	17047446	5.92	24.05	-392.5	-239.62	No
Jun-02	26448618	10209608	2.59	0	0	83992454	13293479	6.32	26.26	-341.18	-208.42	No
Jul-02	29718681	12304555	2.42	0	0	109273693	17906562	6.10	25.01	-398.19	-243.08	No
Aug-02	30652060	13436951	2.28	0	0	89161941	15947274	5.59	24.40	-366.38	-223.75	No
Sep-02	20824851	12057440	1.73	0	0	66106594	14894582	4.44	17.86	-391.8	-239.2	No
Oct-02	21468314	13057297	1.64	0	0	62093210	14907658	4.17	18.03	-368.84	-225.24	No
Nov-02	17302474	11315874	1.53	0	0	54968059	13135511	4.18	17.86	-366.63	-223.89	No
Dec-02	18023966	11162354	1.61	0	0	51519695	13038124	3.95	17.36	-330.14	-201.71	No
Jan-03	18187191	11408529	1.59	0	0	61060171	13934194	4.38	16.34	-427.19	-260.71	No

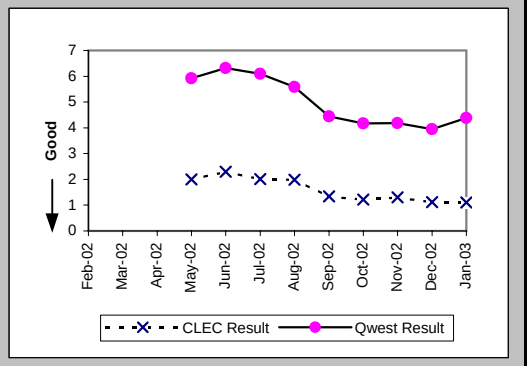


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02	4155577	2082853	2.00	0	0	100885684	17047446	5.92	24.05	-222.2	-136.09	No
Jun-02	5225954	2278661	2.29	0	0	83992454	13293479	6.32	26.26	-213.8	-130.98	No
Jul-02	6276073	3122332	2.01	0	0	109273693	17906562	6.10	25.01	-266.84	-163.23	No
Aug-02	6570879	3323942	1.98	0	0	89161941	15947274	5.59	24.40	-245.71	-150.38	No
Sep-02	4468832	3340088	1.34	0	0	66106594	14894582	4.44	17.86	-286.7	-175.3	No
Oct-02	4692917	3837242	1.22	0	0	62093210	14907658	4.17	18.03	-285.02	-174.28	No
Nov-02	4951278	3795666	1.30	0	0	54968059	13135511	4.18	17.86	-276.75	-169.25	No
Dec-02	4728169	4205150	1.12	0	0	51519695	13038124	3.95	17.36	-290.43	-177.57	No
Jan-03	5387483	4848385	1.11	0	0	61060171	13934194	4.38	16.34	-379.53	-231.73	No

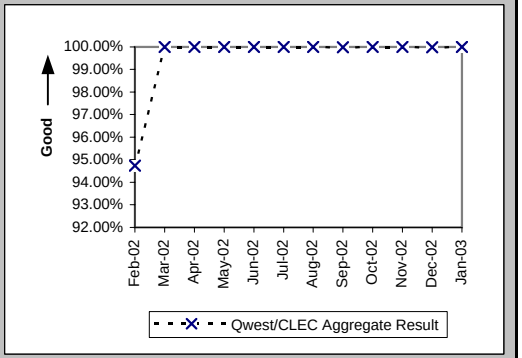


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

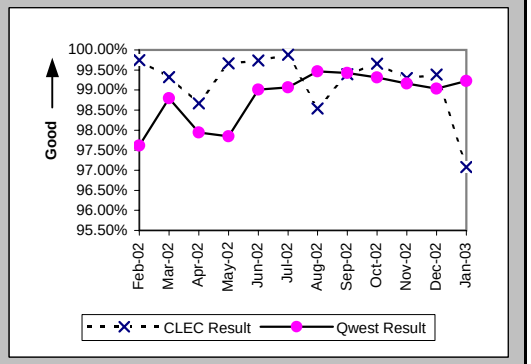
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Feb-02	16008	16896	94.74%	0	0
Mar-02	16643	16643	100.00%	0	0
Apr-02	16629	16629	100.00%	0	0
May-02	16721	16721	100.00%	0	0
Jun-02	15587	15587	100.00%	0	0
Jul-02	16750	16750	100.00%	0	0
Aug-02	16480	16481	99.99%	0	0
Sep-02	16637	16639	99.99%	0	0
Oct-02	16506	16506	100.00%	0	4
Nov-02	16257	16257	100.00%	0	0
Dec-02	16188	16191	99.98%	0	0
Jan-03	16464	16464	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

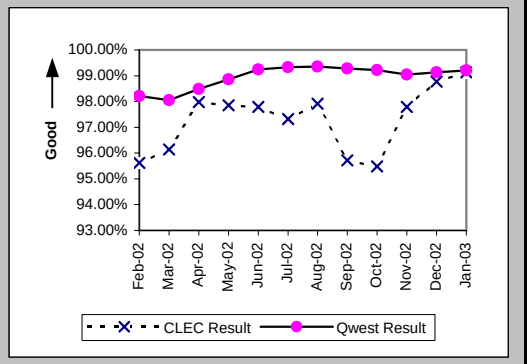
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6734245.29	6751628.59	99.74%	0	357	124982051.3	128033338.1	97.62%	15.25%	-352.95	-215.58	No
Mar-02	6414716.11	6458313.31	99.32%	0	359	127340402.1	128898023.3	98.79%	10.93%	-121.06	-74.6	No
Apr-02	6500873.49	6588603.47	98.67%	0	351	124011124.8	126618459.4	97.94%	14.20%	-128.23	-78.96	No
May-02	6686588.42	6709179.93	99.66%	0	436	123310587.5	126021980.9	97.85%	14.51%	-315.68	-192.92	No
Jun-02	6929912.71	6948405.51	99.73%	0	407	125474101.5	126728172.5	99.01%	9.90%	-187.58	-115.04	No
Jul-02	7009191.31	7017765.55	99.88%	0	337	132721520.8	133976532.5	99.06%	9.63%	-218.36	-133.75	No
Aug-02	6178976.95	6270604.76	98.54%	0	551	118486700.6	119125611.5	99.46%	7.30%	309.07	186.9	Yes
Sep-02	5852641.92	5888262	99.40%	0	448	123471564.8	124189383	99.42%	7.58%	8.42	4.12	Yes
Oct-02	5508426.7	5527283.76	99.66%	0	406	121515461	122356614.1	99.31%	8.26%	-96.38	-59.59	No
Nov-02	5491490.92	5530296.91	99.30%	0	448	122940049.1	123978237	99.16%	9.11%	-34.26	-21.83	No
Dec-02	5585543.72	5619978.69	99.39%	0	401	118794903.9	119955788.5	99.03%	9.79%	-84.03	-52.09	No
Jan-03	5463213.5	5627630.67	97.08%	0	365	118924897.9	119849009.7	99.23%	8.75%	570.01	345.54	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

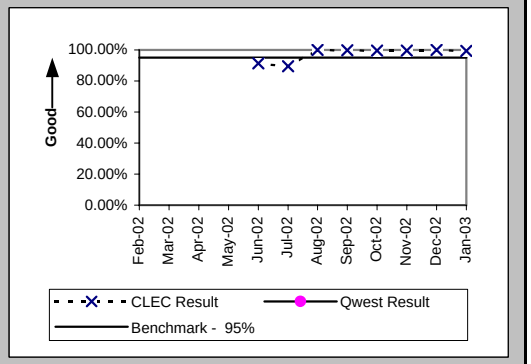
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23273	24339	95.62%	0	0	404699	412081	98.21%	13.26%	29.58	16.99	Yes
Mar-02	18917	19676	96.14%	0	0	407060	415153	98.05%	13.83%	18.92	10.5	Yes
Apr-02	19174	19569	97.98%	0	0	371598	377314	98.49%	12.21%	5.62	2.42	Yes
May-02	20514	20965	97.85%	0	0	390743	395239	98.86%	10.60%	13.49	7.2	Yes
Jun-02	25501	26076	97.79%	0	0	377128	379997	99.25%	8.66%	26.17	14.91	Yes
Jul-02	25673	26380	97.32%	0	0	359843	362267	99.33%	8.15%	38.68	22.52	Yes
Aug-02	24828	25357	97.91%	0	0	401479	404101	99.35%	8.03%	27.65	15.81	Yes
Sep-02	20345	21256	95.71%	0	0	390354	393166	99.28%	8.43%	60.17	35.58	Yes
Oct-02	17339	18159	95.48%	0	0	368094	371018	99.21%	8.84%	55.47	32.72	Yes
Nov-02	23523	24054	97.79%	0	0	362982	366470	99.05%	9.71%	19.43	10.81	Yes
Dec-02	23587	23881	98.77%	0	0	299786	302417	99.13%	9.29%	5.79	2.52	Yes
Jan-03	24961	25179	99.13%	0	0	286977	289263	99.21%	8.85%	1.3	-0.21	No



Checklist #2 - Billing

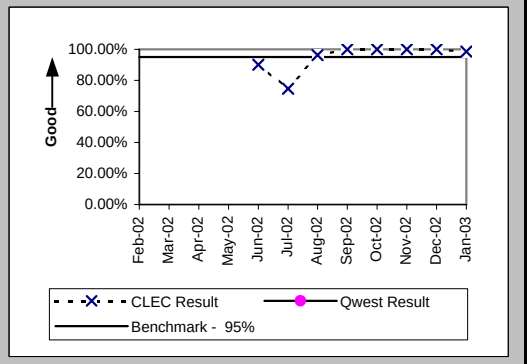
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No
Nov-02	251	252	99.60%	0	0							No
Dec-02	238	238	100.00%	0	0							No
Jan-03	312	314	99.36%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

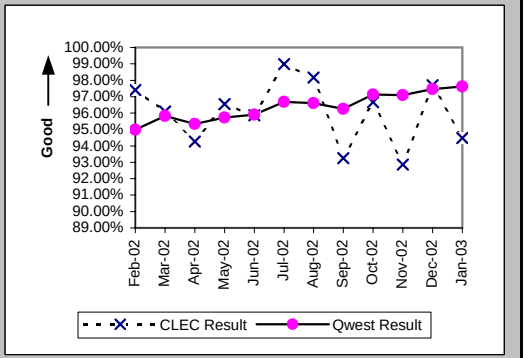
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No
Nov-02	155	155	100.00%	0	0							No
Dec-02	227	227	100.00%	0	0							No
Jan-03	203	206	98.54%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

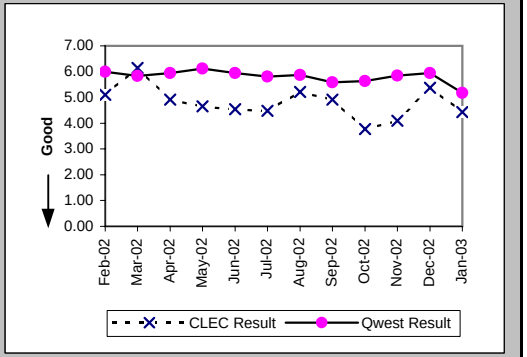
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	113	116	97.41%	0	0	14858	15641	94.99%	21.81%	-1.19	-1.72	No
Mar-02	74	77	96.10%	0	0	15698	16382	95.82%	20.00%	-0.12	-1.07	No
Apr-02	115	122	94.26%	2	0	15181	15922	95.35%	21.07%	0.6	-0.64	No
May-02	112	116	96.55%	1	3	15830	16535	95.74%	20.20%	-0.43	-1.26	No
Jun-02	116	121	95.87%	0	0	14681	15308	95.90%	19.82%	0.08	-0.95	No
Jul-02	98	99	98.99%	0	3	15841	16385	96.68%	17.92%	-1.28	-1.78	No
Aug-02	107	109	98.17%	0	1	17438	18051	96.60%	18.11%	-0.9	-1.55	No
Sep-02	83	89	93.26%	0	0	14067	14614	96.26%	18.98%	1.39	-0.16	No
Oct-02	116	120	96.67%	1	2	15364	15818	97.13%	16.70%	0.36	-0.78	No
Nov-02	91	98	92.86%	2	0	12935	13322	97.10%	16.79%	2.15	0.31	Yes
Dec-02	127	130	97.69%	3	0	12811	13143	97.47%	15.69%	-0.16	-1.1	No
Jan-03	154	163	94.48%	0	1	12913	13229	97.61%	15.27%	2.27	0.38	Yes



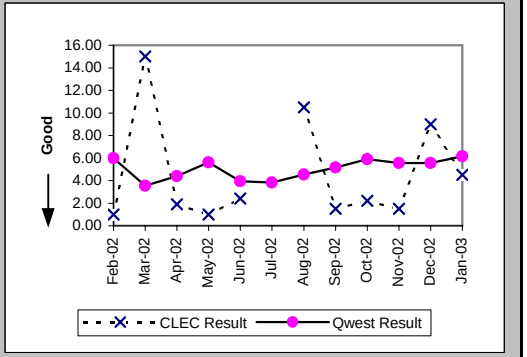
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	592	116	5.10	0	0	94002	15705	5.99	7.63	-1.24	-1.75	No
Mar-02	473	77	6.14	0	0	96078	16471	5.83	6.42	0.63	-0.62	No
Apr-02	610	124	4.92	0	0	95586	16066	5.95	6.65	-1.72	-2.05	No
May-02	545	117	4.66	0	3	101878	16646	6.12	7.72	-2.04	-2.24	No
Jun-02	549	121	4.54	0	0	92088	15482	5.95	6.17	-2.51	-2.52	No
Jul-02	435	97	4.48	2	3	95400	16418	5.81	6.14	-2.12	-2.29	No
Aug-02	552	106	5.21	3	1	106056	18081	5.87	6.44	-1.05	-1.64	No
Sep-02	437	89	4.91	0	0	81874	14679	5.58	6.57	-0.96	-1.58	No
Oct-02	449	119	3.77	2	2	89435	15893	5.63	6.10	-3.3	-3.01	No
Nov-02	410	100	4.10	0	0	78411	13426	5.84	5.94	-2.92	-2.77	No
Dec-02	710	132	5.38	1	0	78760	13257	5.94	5.76	-1.12	-1.68	No
Jan-03	718	162	4.43	1	1	68964	13322	5.18	5.14	-1.83	-2.11	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

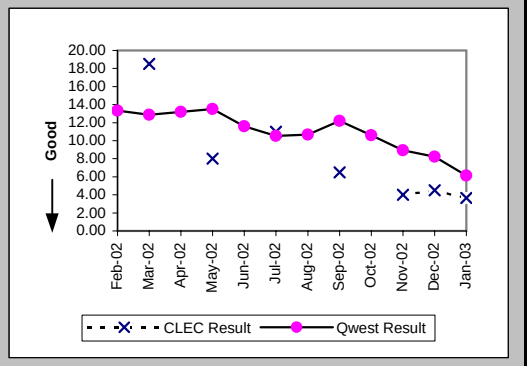
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	1.00	0	0	2231	373	5.98	20.08	-0.43	-1.26	No
Mar-02	15	1	15.00	0	0	1109	313	3.54	6.04	1.71	0.04	Yes
Apr-02	17	9	1.89	0	0	1571	356	4.41	7.76	-0.96	-1.59	No
May-02	3	3	1.00	1	0	1930	343	5.63	20.53	-0.39	-1.24	No
Jun-02	12	5	2.40	0	0	1540	392	3.93	6.43	-0.53	-1.32	No
Jul-02						1090	285	3.82	5.41			
Aug-02	21	2	10.50	0	0	1496	330	4.53	9.77	1.38	-0.16	No
Sep-02	6	4	1.50	0	0	2111	408	5.17	9.54	-0.77	-1.47	No
Oct-02	11	5	2.20	0	0	1955	331	5.91	10.83	-0.76	-1.46	No
Nov-02	9	6	1.50	2	0	1903	343	5.55	7.08	-1.39	-1.84	No
Dec-02	18	2	9.00	2	0	1558	280	5.56	7.07	0.93	-0.43	No
Jan-03	27	6	4.50	0	0	1734	281	6.17	10.39	-0.39	-1.24	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

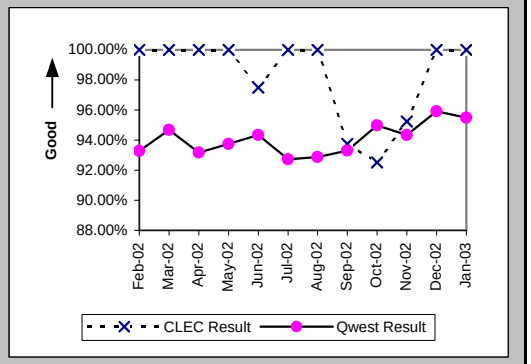
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5489	412	13.32	25.66			
Mar-02	37	2	18.50	0	0	4834	376	12.86	20.50	0.89	-0.46	No
Apr-02						5302	402	13.19	13.81			
May-02	8	1	8.00	0	0	5161	382	13.51	24.68	-0.22	-1.14	No
Jun-02						3011	260	11.58	12.93			
Jul-02	11	1	11.00	0	0	2857	271	10.54	15.07	0.47	-0.72	No
Aug-02						3106	291	10.67	15.83			
Sep-02	13	2	6.50	0	0	2354	193	12.20	26.73	-0.3	-1.18	No
Oct-02						1938	183	10.59	18.31			
Nov-02	4	1	4.00	0	0	1173	131	8.95	12.62	-0.39	-1.24	No
Dec-02	9	2	4.50	0	0	1178	143	8.24	10.13	-0.52	-1.32	No
Jan-03	11	3	3.67	0	0	687	112	6.13	6.96	-0.61	-1.37	No



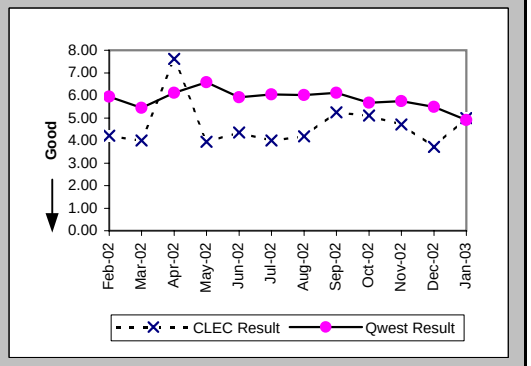
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	18	18	100.00%	1	1	2467	2645	93.27%	25.05%	-1.14	-1.69	No
Mar-02	23	23	100.00%	0	0	2757	2912	94.68%	22.45%	-1.13	-1.69	No
Apr-02	18	18	100.00%	0	0	2618	2810	93.17%	25.23%	-1.15	-1.7	No
May-02	19	19	100.00%	0	0	3386	3612	93.74%	24.22%	-1.12	-1.68	No
Jun-02	39	40	97.50%	0	0	3095	3281	94.33%	23.12%	-0.86	-1.52	No
Jul-02	21	21	100.00%	0	0	3054	3294	92.71%	25.99%	-1.28	-1.78	No
Aug-02	26	26	100.00%	0	0	3140	3381	92.87%	25.73%	-1.41	-1.86	No
Sep-02	15	16	93.75%	0	0	2905	3114	93.29%	25.02%	-0.07	-1.04	No
Oct-02	37	40	92.50%	0	0	3341	3518	94.97%	21.86%	0.72	-0.56	No
Nov-02	20	21	95.24%	0	0	2651	2810	94.34%	23.10%	-0.18	-1.11	No
Dec-02	40	40	100.00%	1	0	2800	2919	95.92%	19.78%	-1.29	-1.79	No
Jan-03	30	30	100.00%	0	0	2479	2596	95.49%	20.75%	-1.18	-1.72	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

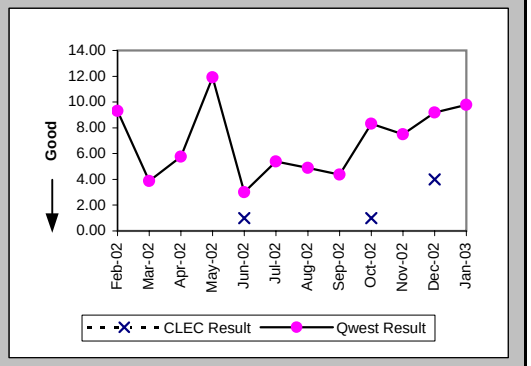
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	80	19	4.21	0	1	15859	2670	5.94	9.97	-0.75	-1.46	No
Mar-02	92	23	4.00	0	0	15986	2931	5.45	6.71	-1.04	-1.63	No
Apr-02	137	18	7.61	0	0	17286	2827	6.11	9.27	0.93	-0.43	No
May-02	75	19	3.95	0	0	23945	3640	6.58	10.83	-1.06	-1.64	No
Jun-02	174	40	4.35	0	0	19695	3327	5.92	6.57	-1.5	-1.91	No
Jul-02	84	21	4.00	0	0	19991	3308	6.04	7.48	-1.25	-1.76	No
Aug-02	109	26	4.19	0	0	20385	3392	6.01	7.38	-1.25	-1.76	No
Sep-02	84	16	5.25	0	0	19122	3130	6.11	6.54	-0.52	-1.32	No
Oct-02	204	40	5.10	0	0	20063	3534	5.68	8.19	-0.44	-1.27	No
Nov-02	99	21	4.71	0	0	16372	2845	5.75	6.71	-0.71	-1.43	No
Dec-02	152	41	3.71	0	0	16153	2944	5.49	6.20	-1.82	-2.11	No
Jan-03	150	30	5.00	0	0	12864	2622	4.91	5.43	0.35	-0.79	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

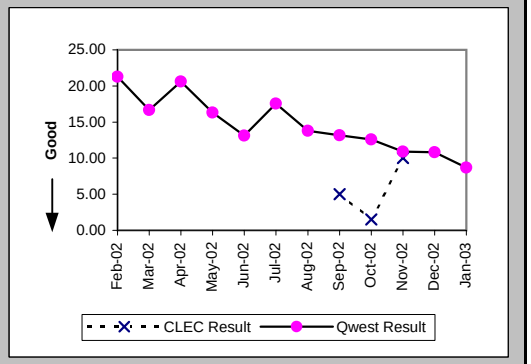
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						688	74	9.30	30.74			
Mar-02						201	52	3.87	3.43			
Apr-02						351	61	5.75	14.13			
May-02						1204	101	11.92	43.09			
Jun-02	1	1	1.00	0	0	228	76	3.00	4.34	-0.46	-1.28	No
Jul-02						603	112	5.38	8.96			
Aug-02						407	83	4.90	5.58			
Sep-02						397	91	4.36	4.18			
Oct-02	1	1	1.00	0	0	798	96	8.31	27.54	-0.26	-1.16	No
Nov-02						727	97	7.49	10.21			
Dec-02	4	1	4.00	0	0	753	82	9.18	13.74	-0.38	-1.23	No
Jan-03						861	88	9.78	12.11			



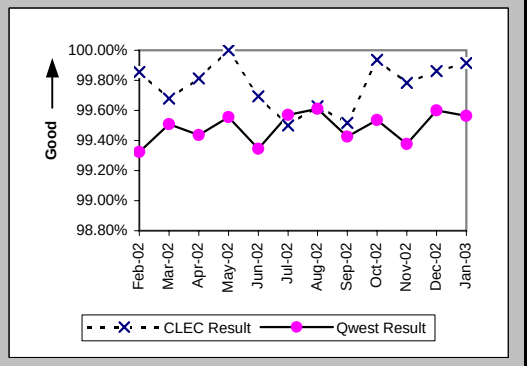
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			
Jun-02						1468	112	13.11	15.71			
Jul-02						2389	136	17.57	17.74			
Aug-02						2287	166	13.78	17.13			
Sep-02	5	1	5.00	0	0	1713	130	13.18	17.17	-0.47	-1.29	No
Oct-02	3	2	1.50	0	0	1172	93	12.60	27.88	-0.56	-1.34	No
Nov-02	10	1	10.00	0	0	980	90	10.89	9.29	-0.1	-1.06	No
Dec-02						639	59	10.83	12.77			
Jan-03						453	52	8.71	10.57			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

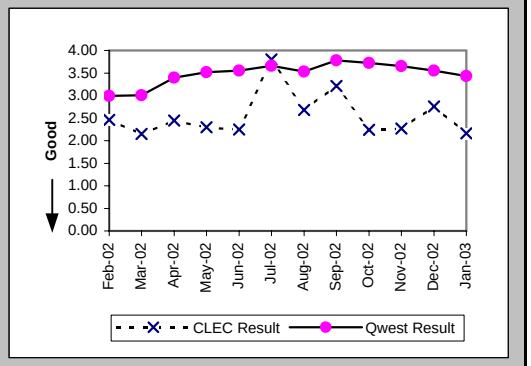
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	692	693	99.86%	0	2	22442	22595	99.32%	8.20%	-1.68	-2.02	No
Mar-02	622	624	99.68%	0	0	25543	25669	99.51%	6.99%	-0.6	-1.37	No
Apr-02	1071	1073	99.81%	0	3	24858	24999	99.44%	7.49%	-1.62	-1.98	No
May-02	1562	1562	100.00%	0	4	29817	29950	99.56%	6.65%	-2.57	-2.56	No
Jun-02	1958	1964	99.69%	0	1	28654	28843	99.34%	8.07%	-1.86	-2.13	No
Jul-02	1393	1400	99.50%	0	7	30184	30314	99.57%	6.53%	0.4	-0.76	No
Aug-02	1068	1072	99.63%	2	2	36635	36778	99.61%	6.22%	-0.08	-1.05	No
Sep-02	1029	1034	99.52%	0	5	27306	27464	99.42%	7.56%	-0.38	-1.23	No
Oct-02	1547	1548	99.94%	1	5	28359	28491	99.54%	6.79%	-2.25	-2.37	No
Nov-02	1381	1384	99.78%	1	9	23936	24086	99.38%	7.87%	-1.87	-2.14	No
Dec-02	2908	2912	99.86%	0	5	22656	22747	99.60%	6.31%	-2.11	-2.29	No
Jan-03	2367	2369	99.92%	0	4	25143	25253	99.56%	6.59%	-2.48	-2.51	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

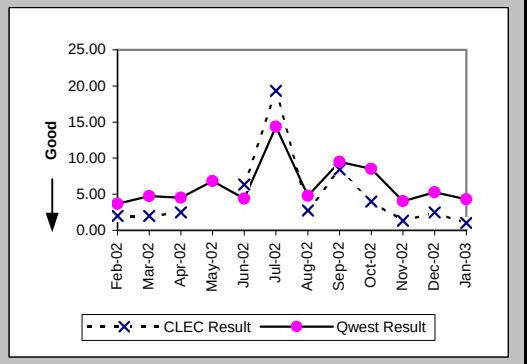
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	362	147	2.46	546	2	51610	17277	2.99	1.33	-4.75	-3.89	No
Mar-02	146	68	2.15	556	0	55201	18321	3.01	1.50	-4.76	-3.9	No
Apr-02	292	119	2.45	954	3	60124	17670	3.40	1.84	-5.61	-4.41	No
May-02	639	278	2.30	1284	4	73495	20892	3.52	2.74	-7.38	-5.49	No
Jun-02	533	237	2.25	1727	1	71403	20089	3.55	1.41	-14.15	-9.61	No
Jul-02	338	89	3.80	1311	7	78516	21465	3.66	4.33	1.16	-0.3	No
Aug-02	174	65	2.68	1009	2	95608	27085	3.53	1.64	-4.18	-3.54	No
Sep-02	170	53	3.21	981	5	82416	21784	3.78	3.88	-1.08	-1.66	No
Oct-02	710	317	2.24	1232	5	82540	22184	3.72	2.17	-12.04	-8.32	No
Nov-02	463	204	2.27	1181	9	66124	18118	3.65	2.05	-9.55	-6.81	No
Dec-02	408	148	2.76	2764	5	59760	16836	3.55	1.88	-5.12	-4.11	No
Jan-03	814	376	2.16	1993	4	66082	19266	3.43	1.38	-17.59	-11.69	No



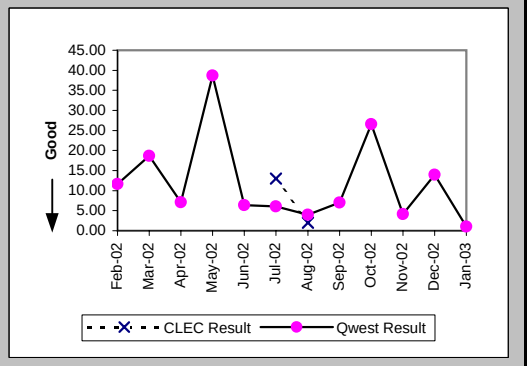
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	1	2.00	0	0	538	147	3.66	5.29	-0.31	-1.19	No
Mar-02	4	2	2.00	0	0	536	113	4.74	8.31	-0.46	-1.28	No
Apr-02	5	2	2.50	0	0	591	131	4.51	13.92	-0.2	-1.12	No
May-02						869	127	6.84	28.08			
Jun-02	38	6	6.33	0	0	753	171	4.40	4.94	1.06	-0.36	No
Jul-02	116	6	19.33	0	0	1807	126	14.34	52.38	0.78	-0.53	No
Aug-02	11	4	2.75	1	0	660	138	4.78	10.25	-0.39	-1.24	No
Sep-02	42	5	8.40	0	0	1621	171	9.48	39.37	-0.06	-1.04	No
Oct-02	4	1	4.00	1	0	1142	134	8.52	33.82	-0.13	-1.08	No
Nov-02	4	3	1.33	1	0	628	155	4.05	5.42	-0.86	-1.52	No
Dec-02	10	4	2.50	0	0	481	91	5.29	11.26	-0.48	-1.29	No
Jan-03	2	2	1.00	0	0	492	115	4.28	5.66	-0.81	-1.49	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

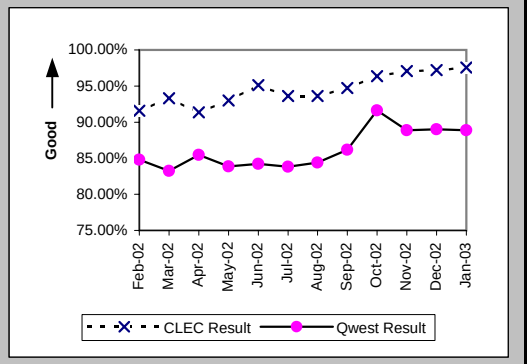
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						93	8	11.62	23.09			
Mar-02						262	14	18.71	24.64			
Apr-02						85	12	7.08	7.66			
May-02						426	11	38.73	99.15			
Jun-02						109	17	6.41	11.18			
Jul-02	13	1	13.00	0	0	67	11	6.09	4.32	1.1	-0.33	No
Aug-02	2	1	2.00	0	0	40	10	4.00	2.26	-0.84	-1.51	No
Sep-02						56	8	7.00	5.37			
Oct-02						292	11	26.55	44.89			
Nov-02						29	7	4.14	3.24			
Dec-02						56	4	14.00	15.03			
Jan-03						2	2	1.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

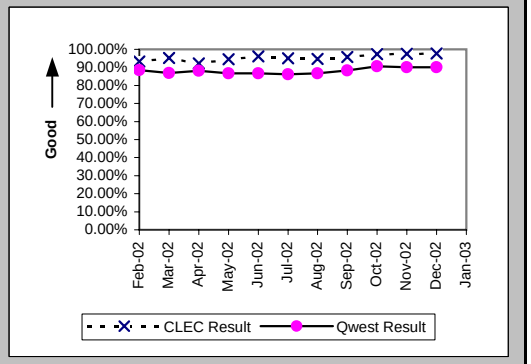
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	771	842	91.57%	0	0	36738	43330	84.79%	35.92%	-5.43	-4.3	No
Mar-02	724	776	93.30%	0	0	35823	43035	83.24%	37.35%	-7.43	-5.52	No
Apr-02	886	970	91.34%	0	0	38028	44498	85.46%	35.25%	-5.14	-4.12	No
May-02	1355	1457	93.00%	0	0	39481	47083	83.85%	36.80%	-9.34	-6.68	No
Jun-02	1819	1912	95.14%	0	0	41235	48960	84.22%	36.45%	-12.84	-8.81	No
Jul-02	1707	1823	93.64%	0	0	40954	48857	83.82%	36.82%	-11.17	-7.79	No
Aug-02	1278	1365	93.63%	0	0	45711	54159	84.40%	36.28%	-9.28	-6.64	No
Sep-02	1112	1174	94.72%	0	0	44632	51784	86.19%	34.50%	-8.38	-6.09	No
Oct-02	1373	1425	96.35%			42729	46625	91.64%	27.67%	-6.32	-4.85	No
Nov-02	1561	1608	97.08%			39251	44163	88.88%	31.44%	-10.27	-7.25	No
Dec-02	2232	2296	97.21%			35310	39670	89.01%	31.28%	-12.22	-8.43	No
Jan-03	2755	2824	97.56%			35626	40086	88.87%	31.45%	-14.18	-9.62	No



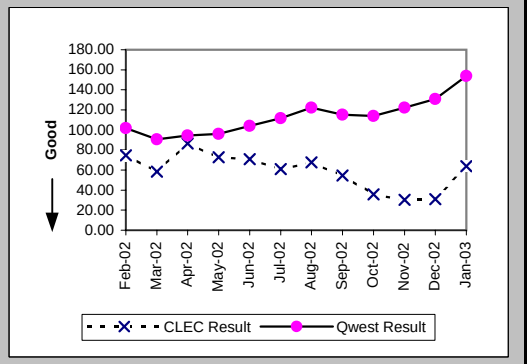
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	786	842	93.35%	0	0	38299	43330	88.39%	32.04%	-4.45	-3.71	No
Mar-02	739	776	95.23%	0	0	37352	43035	86.79%	33.86%	-6.88	-5.18	No
Apr-02	895	970	92.27%	0	0	39206	44498	88.11%	32.37%	-3.96	-3.41	No
May-02	1377	1457	94.51%	0	0	40815	47083	86.69%	33.97%	-8.66	-6.26	No
Jun-02	1836	1912	96.03%	0	0	42443	48960	86.69%	33.97%	-11.79	-8.17	No
Jul-02	1732	1823	95.01%	0	0	42122	48857	86.21%	34.47%	-10.69	-7.5	No
Aug-02	1293	1365	94.73%	0	0	46987	54159	86.76%	33.90%	-8.58	-6.21	No
Sep-02	1125	1174	95.83%	0	0	45709	51784	88.27%	32.18%	-7.96	-5.84	No
Oct-02	1386	1425	97.26%	0	0	42258	46625	90.63%	29.14%	-8.46	-6.14	No
Nov-02	1569	1608	97.57%	0	0	39796	44163	90.11%	29.85%	-9.85	-6.99	No
Dec-02	2244	2296	97.74%	0	1086	35727	39670	90.06%	29.92%	-11.95	-8.27	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

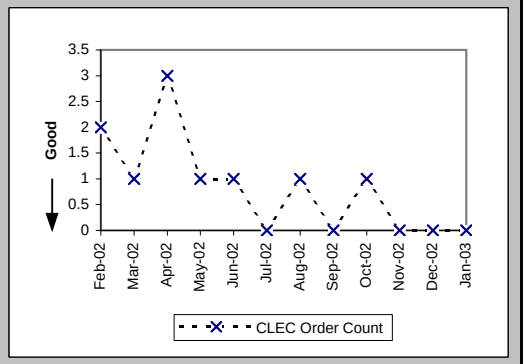
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	449	6	74.83	0	0	123791	1215	101.89	135.00	-0.49	-1.3	No
Mar-02	351	6	58.50	0	0	140689	1554	90.53	129.41	-0.61	-1.37	No
Apr-02	432	5	86.40	0	0	154303	1633	94.49	130.80	-0.14	-1.08	No
May-02	436	6	72.67	0	0	162250	1689	96.06	137.47	-0.42	-1.25	No
Jun-02	568	8	71.00	0	0	177533	1706	104.06	142.07	-0.66	-1.4	No
Jul-02	549	9	61.00	0	0	188827	1691	111.67	148.11	-1.02	-1.62	No
Aug-02	608	9	67.56	0	0	210717	1725	122.15	157.45	-1.04	-1.63	No
Sep-02	218	4	54.50	0	0	190089	1648	115.35	149.94	-0.81	-1.49	No
Oct-02	214	6	35.67	0	0	174078	1529	113.85	152.99	-1.25	-1.76	No
Nov-02	273	9	30.33	0	0	151786	1242	122.21	158.41	-1.73	-2.05	No
Dec-02	311	10	31.10	0	0	139098	1063	130.85	174.31	-1.8	-2.1	No
Jan-03	319	5	63.80	0	0	155811	1013	153.81	222.38	-0.9	-1.55	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

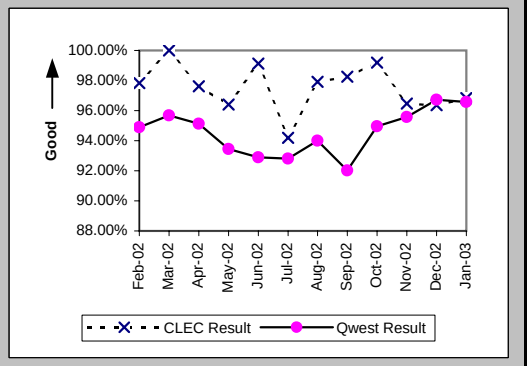
Date	CLEC Order Count
Feb-02	2
Mar-02	1
Apr-02	3
May-02	1
Jun-02	1
Jul-02	0
Aug-02	1
Sep-02	0
Oct-02	1
Nov-02	0
Dec-02	0
Jan-03	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

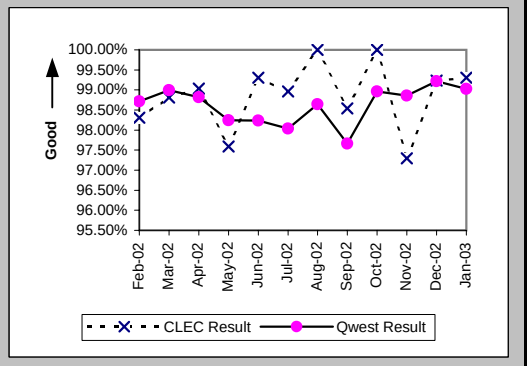
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	45	46	97.83%	68	0	10129	10675	94.89%	22.03%	-0.9	-1.55	No
Mar-02	71	71	100.00%	67	0	12697	13270	95.68%	20.33%	-1.79	-2.09	No
Apr-02	82	84	97.62%	81	0	12601	13246	95.13%	21.52%	-1.06	-1.64	No
May-02	134	139	96.40%	105	0	16379	17528	93.44%	24.75%	-1.4	-1.85	No
Jun-02	114	115	99.13%	80	0	16251	17495	92.89%	25.70%	-2.6	-2.58	No
Jul-02	146	155	94.19%	112	0	18794	20251	92.81%	25.84%	-0.67	-1.41	No
Aug-02	141	144	97.92%	112	0	17987	19133	94.01%	23.73%	-1.97	-2.2	No
Sep-02	113	115	98.26%	126	0	16342	17760	92.02%	27.10%	-2.46	-2.5	No
Oct-02	124	125	99.20%	99	0	14924	15716	94.96%	21.88%	-2.16	-2.31	No
Nov-02	82	85	96.47%	90	0	12129	12691	95.57%	20.57%	-0.4	-1.24	No
Dec-02	106	110	96.36%	90	0	10530	10886	96.73%	17.79%	0.28	-0.83	No
Jan-03	122	126	96.83%	123	0	11204	11601	96.58%	18.18%	-0.15	-1.09	No



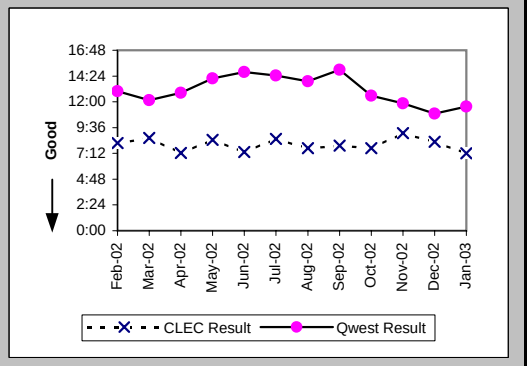
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	58	59	98.31%	68	0	14182	14367	98.71%	11.27%	0.36	-0.78	No
Mar-02	83	84	98.81%	67	0	17099	17272	99.00%	9.96%	0.27	-0.84	No
Apr-02	103	104	99.04%	81	0	17181	17387	98.82%	10.82%	-0.21	-1.13	No
May-02	162	166	97.59%	105	0	22380	22779	98.25%	13.12%	0.67	-0.59	No
Jun-02	143	144	99.31%	80	0	22014	22409	98.24%	13.16%	-0.97	-1.59	No
Jul-02	191	193	98.96%	112	0	24596	25089	98.04%	13.88%	-0.93	-1.56	No
Aug-02	169	169	100.00%	112	0	23388	23709	98.65%	11.56%	-1.52	-1.92	No
Sep-02	135	137	98.54%	126	0	22003	22529	97.67%	15.10%	-0.68	-1.41	No
Oct-02	151	151	100.00%	99	0	19737	19944	98.96%	10.13%	-1.25	-1.76	No
Nov-02	108	111	97.30%	90	0	15643	15823	98.86%	10.60%	1.37	-0.17	No
Dec-02	129	130	99.23%	90	0	13305	13410	99.22%	8.81%	-0.02	-1.01	No
Jan-03	143	144	99.31%	123	0	14178	14317	99.03%	9.81%	-0.34	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

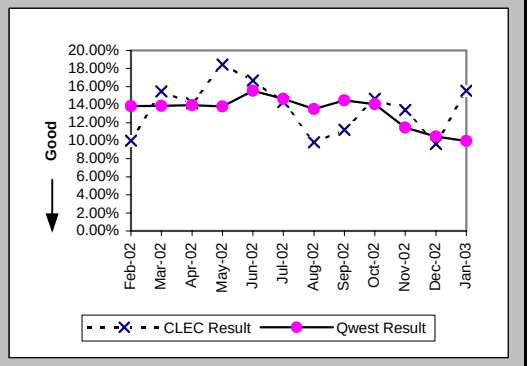
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	480:58	59	8:09	67	0	186550:50	14367	12:59	12:04	-3.07	-2.87	No
Mar-02	726:49	84	8:39	67	0	210085:16	17272	12:10	11:05	-2.9	-2.76	No
Apr-02	752:33	104	7:14	79	0	223523:44	17387	12:51	13:07	-4.36	-3.65	No
May-02	1404:06	166	8:28	103	0	323102:02	22779	14:11	12:38	-5.82	-4.54	No
Jun-02	1054:30	144	7:19	74	0	330966:04	22409	14:46	12:20	-7.22	-5.39	No
Jul-02	1650:38	193	8:33	109	0	362569:53	25089	14:27	13:34	-6.01	-4.66	No
Aug-02	1299:57	169	7:42	108	0	329976:20	23709	13:55	12:07	-6.66	-5.05	No
Sep-02	1085:49	137	7:56	120	0	337384:17	22529	14:59	25:17	-3.25	-2.98	No
Oct-02	1162:25	151	7:42	93	0	250738:02	19944	12:34	11:50	-5.04	-4.06	No
Nov-02	1009:31	111	9:06	89	0	187758:40	15823	11:52	12:23	-2.35	-2.43	No
Dec-02	1077:27	130	8:17	85	0	146324:07	13410	10:55	12:05	-2.46	-2.5	No
Jan-03	1040:14	144	7:13	119	0	165265:17	14317	11:33	12:31	-4.12	-3.51	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

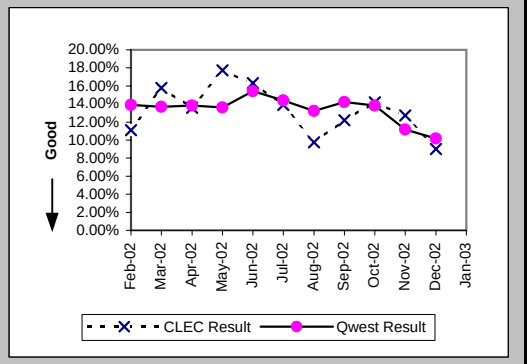
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	60	10.00%	67	0	2056	14852	13.84%	34.54%	-0.86	-1.52	No
Mar-02	13	84	15.48%	67	0	2457	17737	13.85%	34.54%	0.46	-0.72	No
Apr-02	15	106	14.15%	79	0	2464	17684	13.93%	34.63%	0.1	-0.94	No
May-02	31	168	18.45%	103	0	3229	23384	13.81%	34.50%	1.69	0.03	Yes
Jun-02	25	150	16.67%	74	0	3584	23052	15.55%	36.24%	0.4	-0.76	No
Jul-02	28	196	14.29%	109	0	3777	25788	14.65%	35.36%	-0.14	-1.09	No
Aug-02	17	173	9.83%	108	0	3319	24551	13.52%	34.19%	-1.42	-1.86	No
Sep-02	16	143	11.19%	120	0	3385	23375	14.48%	35.19%	-1.12	-1.68	No
Oct-02	23	157	14.65%	93	0	2898	20650	14.03%	34.73%	0.25	-0.85	No
Nov-02	15	112	13.39%	89	0	1873	16366	11.44%	31.84%	0.66	-0.6	No
Dec-02	13	135	9.63%	85	0	1442	13772	10.47%	30.62%	-0.32	-1.19	No
Jan-03	23	148	15.54%	119	0	1452	14574	9.96%	29.95%	2.13	0.29	Yes



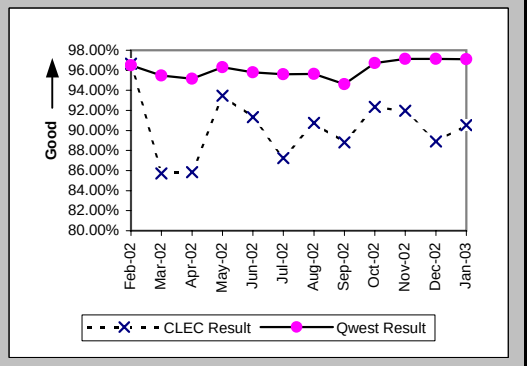
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	54	11.11%	67	0	1891	13605	13.90%	34.59%	-0.59	-1.36	No
Mar-02	12	76	15.79%	67	0	2274	16606	13.69%	34.38%	0.55	-0.66	No
Apr-02	14	103	13.59%	79	0	2328	16828	13.83%	34.53%	-0.07	-1.04	No
May-02	28	158	17.72%	103	0	3029	22270	13.60%	34.28%	1.47	-0.11	No
Jun-02	23	141	16.31%	74	0	3367	21851	15.41%	36.10%	0.32	-0.81	No
Jul-02	25	180	13.89%	109	0	3521	24429	14.41%	35.12%	-0.2	-1.12	No
Aug-02	16	164	9.76%	108	0	3039	23003	13.21%	33.86%	-1.3	-1.79	No
Sep-02	16	131	12.21%	120	0	3101	21808	14.22%	34.93%	-0.66	-1.4	No
Oct-02	21	148	14.19%	93	0	2669	19297	13.83%	34.52%	0.15	-0.91	No
Nov-02	13	102	12.75%	89	0	1714	15331	11.18%	31.51%	0.52	-0.68	No
Dec-02	11	122	9.02%	85	0	1309	12870	10.17%	30.23%	-0.42	-1.26	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

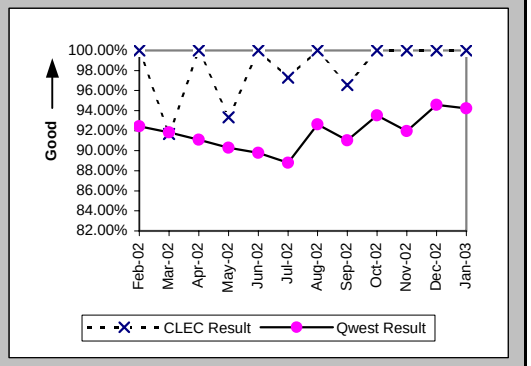
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	58	60	96.67%	67	0	14334	14852	96.51%	18.35%	-0.07	-1.04	No
Mar-02	72	84	85.71%	67	0	16935	17737	95.48%	20.78%	3.49	1.12	Yes
Apr-02	91	106	85.85%	79	0	16830	17684	95.17%	21.44%	3.69	1.24	Yes
May-02	157	168	93.45%	103	0	22519	23384	96.30%	18.87%	1.8	0.1	Yes
Jun-02	137	150	91.33%	74	0	22087	23052	95.81%	20.03%	2.43	0.48	Yes
Jul-02	171	196	87.24%	109	0	24651	25788	95.59%	20.53%	4.68	1.84	Yes
Aug-02	157	173	90.75%	108	0	23484	24551	95.65%	20.39%	2.79	0.69	Yes
Sep-02	127	143	88.81%	120	0	22120	23375	94.63%	22.54%	2.74	0.66	Yes
Oct-02	145	157	92.36%	93	0	19974	20650	96.73%	17.79%	2.66	0.62	Yes
Nov-02	103	112	91.96%	89	0	15896	16366	97.13%	16.70%	2.72	0.66	Yes
Dec-02	120	135	88.89%	85	0	13377	13772	97.13%	16.69%	4.4	1.67	Yes
Jan-03	134	148	90.54%	119	0	14152	14574	97.10%	16.77%	3.8	1.31	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

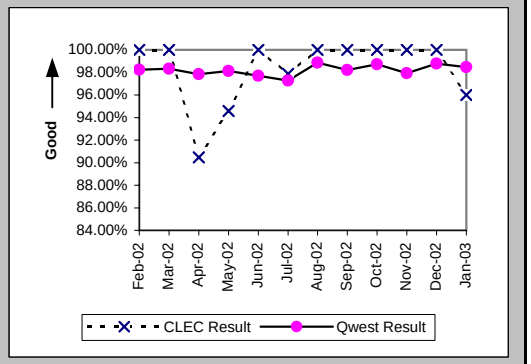
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	9	100.00%	8	0	1665	1801	92.45%	26.42%	-0.86	-1.52	No
Mar-02	11	12	91.67%	12	0	2054	2237	91.82%	27.41%	0.11	-0.93	No
Apr-02	14	14	100.00%	13	0	2048	2248	91.10%	28.47%	-1.17	-1.71	No
May-02	28	30	93.33%	11	0	2566	2842	90.29%	29.61%	-0.56	-1.34	No
Jun-02	25	25	100.00%	17	0	3421	3810	89.79%	30.28%	-1.68	-2.02	No
Jul-02	36	37	97.30%	23	0	3912	4405	88.81%	31.53%	-1.63	-1.99	No
Aug-02	27	27	100.00%	17	0	3850	4156	92.64%	26.12%	-1.46	-1.89	No
Sep-02	28	29	96.55%	16	0	3617	3973	91.04%	28.56%	-1.04	-1.63	No
Oct-02	25	25	100.00%	16	0	3097	3312	93.51%	24.64%	-1.31	-1.8	No
Nov-02	27	27	100.00%	12	0	2466	2682	91.95%	27.21%	-1.53	-1.93	No
Dec-02	20	20	100.00%	8	0	1986	2100	94.57%	22.66%	-1.07	-1.65	No
Jan-03	15	15	100.00%	14	0	1891	2007	94.22%	23.34%	-0.96	-1.58	No



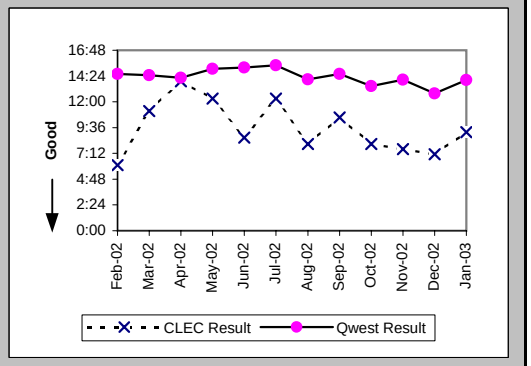
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12	12	100.00%	8	0	2507	2552	98.24%	13.16%	-0.46	-1.28	No
Mar-02	16	16	100.00%	12	0	3065	3117	98.33%	12.81%	-0.52	-1.32	No
Apr-02	19	21	90.48%	13	0	3038	3105	97.84%	14.53%	1.74	0.06	Yes
May-02	35	37	94.59%	11	0	3819	3892	98.12%	13.57%	1.33	-0.19	No
Jun-02	30	30	100.00%	17	0	4701	4812	97.69%	15.01%	-0.84	-1.51	No
Jul-02	46	47	97.87%	23	0	5330	5480	97.26%	16.32%	-0.26	-1.16	No
Aug-02	34	34	100.00%	17	0	5163	5222	98.87%	10.57%	-0.62	-1.38	No
Sep-02	34	34	100.00%	16	0	4895	4984	98.21%	13.24%	-0.78	-1.48	No
Oct-02	30	30	100.00%	16	0	4181	4235	98.72%	11.22%	-0.62	-1.38	No
Nov-02	36	36	100.00%	12	0	3365	3436	97.93%	14.23%	-0.87	-1.53	No
Dec-02	28	28	100.00%	8	0	2698	2731	98.79%	10.93%	-0.58	-1.35	No
Jan-03	24	25	96.00%	14	0	2507	2546	98.47%	12.28%	0.87	-0.47	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

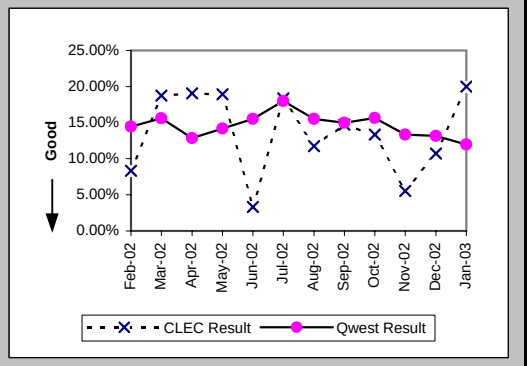
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	73:20	12	6:07	8	0	37205:03	2552	14:35	19:32	-1.5	-1.91	No
Mar-02	178:01	16	11:08	12	0	45151:13	3117	14:29	12:04	-1.11	-1.68	No
Apr-02	291:51	21	13:54	13	0	44219:56	3105	14:14	12:25	-0.13	-1.08	No
May-02	455:40	37	12:19	11	0	58707:07	3892	15:05	14:49	-1.13	-1.69	No
Jun-02	259:53	30	8:40	17	0	73057:20	4812	15:11	15:25	-2.31	-2.4	No
Jul-02	578:47	47	12:19	21	0	84360:39	5480	15:24	14:03	-1.5	-1.91	No
Aug-02	274:39	34	8:05	17	0	73570:57	5222	14:05	12:55	-2.7	-2.64	No
Sep-02	358:41	34	10:33	16	0	72726:36	4984	14:36	12:51	-1.83	-2.11	No
Oct-02	242:42	30	8:05	16	0	56933:04	4235	13:27	12:50	-2.28	-2.38	No
Nov-02	273:25	36	7:36	12	0	48273:59	3436	14:03	15:31	-2.48	-2.51	No
Dec-02	199:53	28	7:08	8	0	34926:19	2731	12:47	12:31	-2.38	-2.44	No
Jan-03	229:29	25	9:11	14	0	35744:53	2546	14:02	12:52	-1.88	-2.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

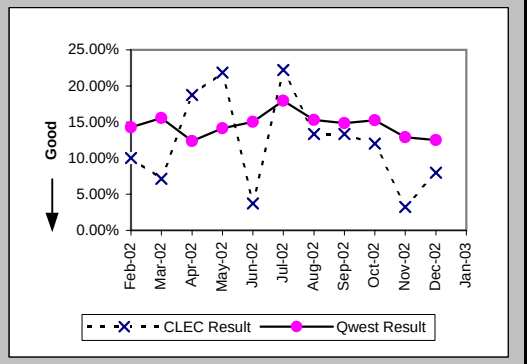
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	12	8.33%	8	0	376	2606	14.43%	35.14%	-0.6	-1.36	No
Mar-02	3	16	18.75%	12	0	497	3184	15.61%	36.29%	0.38	-0.77	No
Apr-02	4	21	19.05%	13	0	405	3146	12.87%	33.49%	0.83	-0.49	No
May-02	7	37	18.92%	11	0	563	3973	14.17%	34.87%	0.83	-0.5	No
Jun-02	1	30	3.33%	17	0	761	4900	15.53%	36.22%	-1.84	-2.12	No
Jul-02	9	49	18.37%	21	0	1011	5614	18.01%	38.43%	0.1	-0.94	No
Aug-02	4	34	11.76%	17	0	833	5366	15.52%	36.21%	-0.6	-1.37	No
Sep-02	5	34	14.71%	16	0	768	5130	14.97%	35.68%	-0.04	-1.03	No
Oct-02	4	30	13.33%	16	0	681	4354	15.64%	36.32%	-0.35	-1.21	No
Nov-02	2	36	5.56%	12	0	468	3512	13.33%	33.99%	-1.36	-1.83	No
Dec-02	3	28	10.71%	8	0	367	2787	13.17%	33.81%	-0.38	-1.23	No
Jan-03	5	25	20.00%	14	0	309	2583	11.96%	32.45%	1.17	-0.29	No



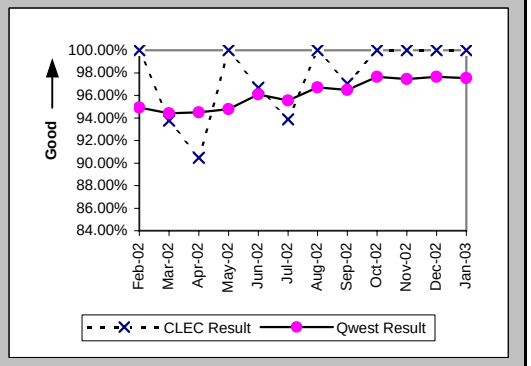
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	10	10.00%	8	0	322	2257	14.27%	34.97%	-0.38	-1.23	No
Mar-02	1	14	7.14%	12	0	436	2805	15.54%	36.23%	-0.87	-1.53	No
Apr-02	3	16	18.75%	13	0	356	2876	12.38%	32.93%	0.77	-0.53	No
May-02	7	32	21.88%	11	0	511	3617	14.13%	34.83%	1.21	-0.27	No
Jun-02	1	27	3.70%	17	0	684	4546	15.05%	35.75%	-1.64	-2	No
Jul-02	8	36	22.22%	21	0	930	5184	17.94%	38.37%	0.68	-0.59	No
Aug-02	4	30	13.33%	17	0	750	4903	15.30%	36.00%	-0.3	-1.18	No
Sep-02	4	30	13.33%	16	0	700	4715	14.85%	35.56%	-0.23	-1.14	No
Oct-02	3	25	12.00%	16	0	599	3924	15.27%	35.97%	-0.45	-1.28	No
Nov-02	1	31	3.23%	12	0	411	3190	12.88%	33.50%	-1.6	-1.97	No
Dec-02	2	25	8.00%	8	0	315	2518	12.51%	33.08%	-0.68	-1.41	No
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

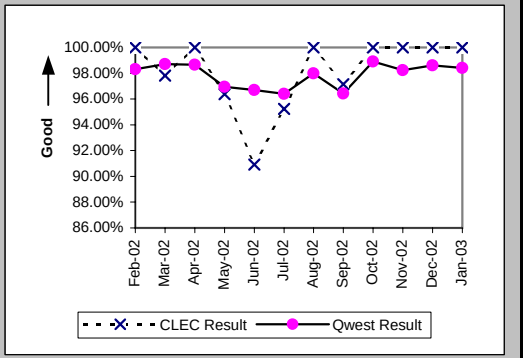
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12	12	100.00%	8	0	2474	2606	94.93%	21.93%	-0.8	-1.49	No
Mar-02	15	16	93.75%	12	0	3006	3184	94.41%	22.97%	0.2	-0.88	No
Apr-02	19	21	90.48%	13	0	2973	3146	94.50%	22.80%	0.79	-0.52	No
May-02	37	37	100.00%	11	0	3766	3973	94.79%	22.22%	-1.42	-1.86	No
Jun-02	29	30	96.67%	17	0	4708	4900	96.08%	19.40%	-0.16	-1.1	No
Jul-02	46	49	93.88%	21	0	5364	5614	95.55%	20.63%	0.6	-0.64	No
Aug-02	34	34	100.00%	17	0	5189	5366	96.70%	17.86%	-1.07	-1.65	No
Sep-02	33	34	97.06%	16	0	4950	5130	96.49%	18.40%	-0.18	-1.11	No
Oct-02	30	30	100.00%	16	0	4251	4354	97.63%	15.20%	-0.85	-1.52	No
Nov-02	36	36	100.00%	12	0	3422	3512	97.44%	15.80%	-0.97	-1.59	No
Dec-02	28	28	100.00%	8	0	2721	2787	97.63%	15.21%	-0.82	-1.5	No
Jan-03	25	25	100.00%	14	0	2519	2583	97.52%	15.54%	-0.79	-1.48	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

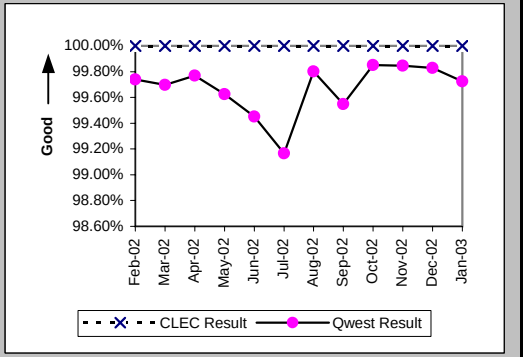
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	35	35	100.00%	50	0	4806	4888	98.32%	12.84%	-0.77	-1.47	No
Mar-02	45	46	97.83%	52	0	6896	6986	98.71%	11.28%	0.56	-0.66	No
Apr-02	51	51	100.00%	45	0	3828	3880	98.66%	11.50%	-0.83	-1.5	No
May-02	53	55	96.36%	46	0	4598	4743	96.94%	17.22%	0.32	-0.81	No
Jun-02	50	55	90.91%	37	0	4712	4873	96.70%	17.87%	2.02	0.23	Yes
Jul-02	60	63	95.24%	71	0	5005	5192	96.40%	18.63%	0.54	-0.67	No
Aug-02	59	59	100.00%	49	0	4147	4232	97.99%	14.03%	-1.09	-1.66	No
Sep-02	34	35	97.14%	38	0	3604	3738	96.42%	18.59%	-0.23	-1.14	No
Oct-02	49	49	100.00%	70	0	3356	3393	98.91%	10.39%	-0.73	-1.44	No
Nov-02	45	45	100.00%	35	0	2602	2649	98.23%	13.20%	-0.89	-1.54	No
Dec-02	21	21	100.00%	45	0	2405	2439	98.61%	11.72%	-0.54	-1.33	No
Jan-03	40	40	100.00%	59	0	2463	2503	98.40%	12.54%	-0.8	-1.49	No



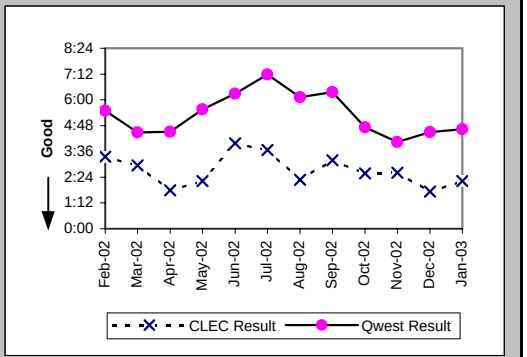
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	150	150	100.00%	50	0	9952	9978	99.74%	5.10%	-0.62	-1.38	No
Mar-02	110	110	100.00%	52	0	12138	12175	99.70%	5.50%	-0.58	-1.35	No
Apr-02	170	170	100.00%	45	0	8630	8650	99.77%	4.80%	-0.62	-1.38	No
May-02	176	176	100.00%	46	0	9566	9602	99.63%	6.11%	-0.81	-1.49	No
Jun-02	132	132	100.00%	37	0	9073	9123	99.45%	7.38%	-0.85	-1.51	No
Jul-02	168	168	100.00%	71	0	9262	9340	99.16%	9.10%	-1.18	-1.72	No
Aug-02	155	155	100.00%	49	0	7995	8011	99.80%	4.46%	-0.55	-1.34	No
Sep-02	105	105	100.00%	38	0	6838	6869	99.55%	6.70%	-0.68	-1.42	No
Oct-02	130	130	100.00%	70	0	6658	6668	99.85%	3.87%	-0.44	-1.27	No
Nov-02	101	101	100.00%	35	0	5157	5165	99.85%	3.93%	-0.39	-1.24	No
Dec-02	85	85	100.00%	45	0	4666	4674	99.83%	4.13%	-0.38	-1.23	No
Jan-03	94	94	100.00%	59	0	5047	5061	99.72%	5.25%	-0.51	-1.31	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

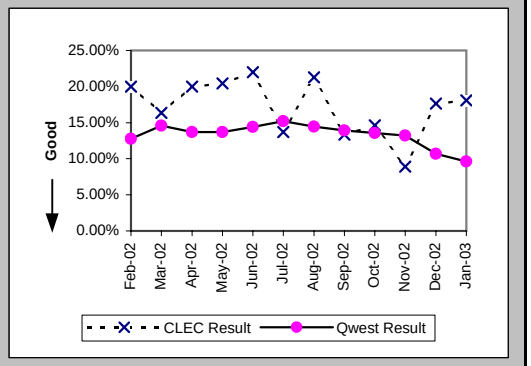
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	502:36	150	3:21	50	0	54903:57	9978	5:30	7:55	-3.3	-3.01	No
Mar-02	323:41	110	2:57	52	0	54491:49	12175	4:29	7:28	-2.14	-2.3	No
Apr-02	302:20	170	1:47	45	0	39088:05	8650	4:31	7:10	-4.94	-4	No
May-02	391:00	176	2:13	46	0	53286:25	9602	5:33	8:19	-5.26	-4.2	No
Jun-02	526:00	132	3:59	37	0	57332:54	9123	6:17	14:04	-1.86	-2.13	No
Jul-02	616:49	168	3:40	71	0	67092:54	9340	7:11	10:08	-4.45	-3.71	No
Aug-02	353:53	155	2:17	49	0	48955:55	8011	6:07	8:02	-5.88	-4.57	No
Sep-02	333:50	105	3:11	38	0	43703:50	6869	6:22	9:04	-3.57	-3.17	No
Oct-02	335:05	130	2:35	70	0	31500:43	6668	4:43	7:01	-3.46	-3.1	No
Nov-02	261:58	101	2:36	35	0	20869:29	5165	4:02	6:38	-2.17	-2.32	No
Dec-02	146:40	85	1:44	45	0	21005:55	4674	4:30	7:11	-3.52	-3.14	No
Jan-03	208:28	94	2:13	59	0	23423:18	5061	4:38	7:35	-3.05	-2.86	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

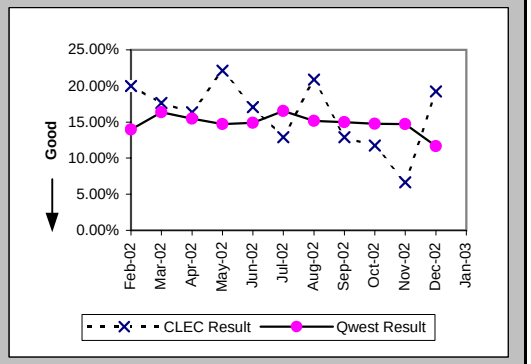
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	30	150	20.00%	50	0	1275	9978	12.78%	33.38%	2.48	0.51	Yes
Mar-02	18	110	16.36%	52	0	1778	12175	14.60%	35.31%	0.54	-0.67	No
Apr-02	34	170	20.00%	45	0	1184	8652	13.68%	34.37%	2.26	0.37	Yes
May-02	36	176	20.45%	46	0	1315	9602	13.70%	34.38%	2.45	0.49	Yes
Jun-02	29	132	21.97%	37	0	1314	9125	14.40%	35.11%	2.33	0.42	Yes
Jul-02	23	168	13.69%	71	0	1421	9341	15.21%	35.91%	-0.54	-1.33	No
Aug-02	33	155	21.29%	49	0	1159	8012	14.47%	35.18%	2.28	0.38	Yes
Sep-02	14	105	13.33%	38	0	955	6869	13.90%	34.60%	-0.17	-1.1	No
Oct-02	19	130	14.62%	70	0	905	6671	13.57%	34.24%	0.37	-0.78	No
Nov-02	9	101	8.91%	35	0	682	5167	13.20%	33.85%	-1.26	-1.77	No
Dec-02	15	85	17.65%	45	0	500	4675	10.70%	30.91%	1.93	0.17	Yes
Jan-03	17	94	18.09%	59	0	487	5064	9.62%	29.48%	2.51	0.53	Yes



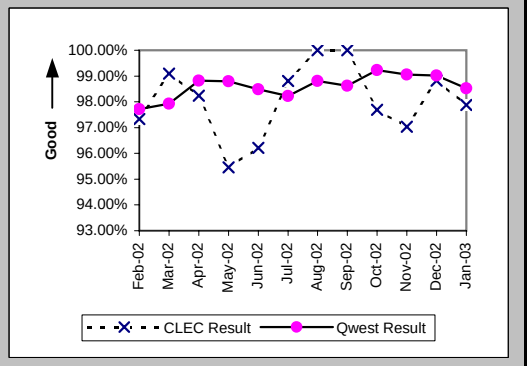
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	19	95	20.00%	50	0	597	4271	13.98%	34.68%	1.61	-0.02	No
Mar-02	12	68	17.65%	52	0	1051	6417	16.38%	37.01%	0.31	-0.81	No
Apr-02	18	110	16.36%	45	0	583	3766	15.48%	36.17%	0.28	-0.83	No
May-02	25	113	22.12%	46	0	665	4514	14.73%	35.44%	2.08	0.27	Yes
Jun-02	14	82	17.07%	37	0	694	4655	14.91%	35.62%	0.56	-0.66	No
Jul-02	12	93	12.90%	71	0	762	4612	16.52%	37.14%	-0.93	-1.57	No
Aug-02	19	91	20.88%	49	0	569	3748	15.18%	35.88%	1.45	-0.12	No
Sep-02	8	62	12.90%	38	0	484	3228	14.99%	35.70%	-0.46	-1.28	No
Oct-02	10	85	11.76%	70	0	456	3090	14.76%	35.47%	-0.77	-1.47	No
Nov-02	4	60	6.67%	35	0	369	2507	14.72%	35.43%	-1.74	-2.06	No
Dec-02	10	52	19.23%	45	0	277	2373	11.67%	32.11%	1.58	-0.04	No
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

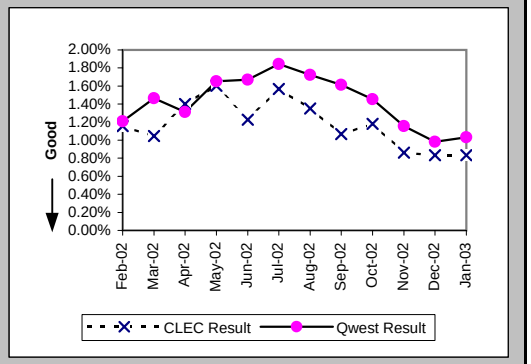
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	146	150	97.33%	50	0	9750	9978	97.72%	14.94%	0.37	-0.78	No
Mar-02	109	110	99.09%	52	0	11922	12175	97.92%	14.26%	-0.86	-1.52	No
Apr-02	167	170	98.24%	45	0	8550	8652	98.82%	10.79%	0.72	-0.56	No
May-02	168	176	95.45%	46	0	9486	9602	98.79%	10.92%	3.11	0.89	Yes
Jun-02	127	132	96.21%	37	0	8987	9125	98.49%	12.20%	1.84	0.12	Yes
Jul-02	166	168	98.81%	71	0	9175	9341	98.22%	13.21%	-0.57	-1.35	No
Aug-02	155	155	100.00%	49	0	7917	8012	98.81%	10.82%	-1.35	-1.82	No
Sep-02	105	105	100.00%	38	0	6774	6869	98.62%	11.68%	-1.2	-1.73	No
Oct-02	127	130	97.69%	70	0	6620	6671	99.24%	8.71%	1.66	0.01	Yes
Nov-02	98	101	97.03%	35	0	5118	5167	99.05%	9.69%	1.71	0.04	Yes
Dec-02	84	85	98.82%	45	0	4629	4675	99.02%	9.87%	0.26	-0.84	No
Jan-03	92	94	97.87%	59	0	4989	5064	98.52%	12.08%	0.56	-0.66	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

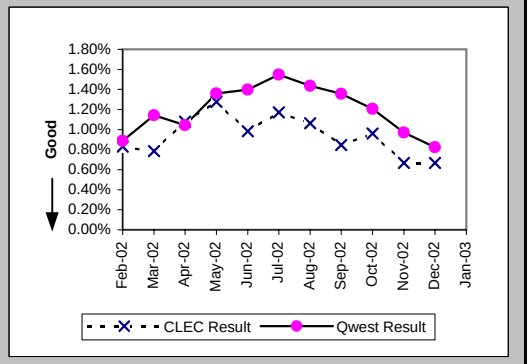
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	222	19184	1.16%	125	0	27436	2268894	1.21%	10.93%	-0.66	-1.4	No
Mar-02	210	20093	1.05%	131	0	33096	2260726	1.46%	12.01%	-4.92	-3.99	No
Apr-02	297	21230	1.40%	137	0	29482	2249424	1.31%	11.37%	1.13	-0.32	No
May-02	381	23751	1.60%	160	0	36959	2234958	1.65%	12.75%	-0.6	-1.36	No
Jun-02	312	25446	1.23%	128	0	37077	2221697	1.67%	12.81%	-5.48	-4.33	No
Jul-02	413	26352	1.57%	201	0	40743	2211433	1.84%	13.45%	-3.3	-3.01	No
Aug-02	362	26778	1.35%	174	0	37929	2202383	1.72%	13.01%	-4.63	-3.81	No
Sep-02	282	26411	1.07%	174	0	35374	2191706	1.61%	12.60%	-7	-5.26	No
Oct-02	317	26857	1.18%	179	0	31675	2180068	1.45%	11.97%	-3.71	-3.26	No
Nov-02	249	28920	0.86%	136	0	25045	2168527	1.15%	10.68%	-4.65	-3.83	No
Dec-02	248	29788	0.83%	138	0	21234	2159553	0.98%	9.87%	-2.62	-2.59	No
Jan-03	267	32085	0.83%	192	0	22221	2151013	1.03%	10.11%	-3.53	-3.15	No



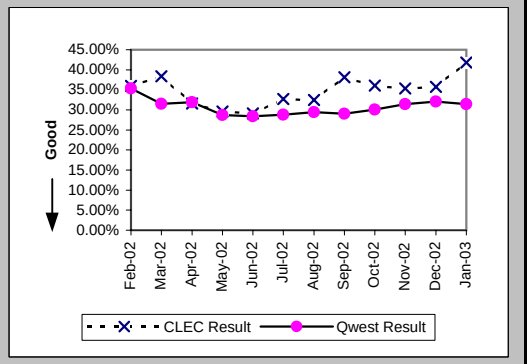
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	159	19184	0.83%	125	0	20133	2268894	0.89%	9.38%	-0.86	-1.52	No
Mar-02	158	20093	0.79%	131	0	25828	2260726	1.14%	10.63%	-4.73	-3.88	No
Apr-02	229	21230	1.08%	137	0	23470	2249424	1.04%	10.16%	0.5	-0.69	No
May-02	303	23751	1.28%	160	0	30401	2234958	1.36%	11.58%	-1.12	-1.68	No
Jun-02	250	25446	0.98%	128	0	31052	2221697	1.40%	11.74%	-5.61	-4.41	No
Jul-02	309	26352	1.17%	201	0	34225	2211433	1.55%	12.34%	-4.9	-3.98	No
Aug-02	285	26778	1.06%	174	0	31654	2202383	1.44%	11.90%	-5.1	-4.1	No
Sep-02	223	26411	0.84%	174	0	29751	2191706	1.36%	11.57%	-7.16	-5.35	No
Oct-02	258	26857	0.96%	179	0	26311	2180068	1.21%	10.92%	-3.67	-3.23	No
Nov-02	193	28920	0.67%	136	0	21028	2168527	0.97%	9.80%	-5.21	-4.17	No
Dec-02	199	29788	0.67%	138	0	17761	2159553	0.82%	9.03%	-2.93	-2.78	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

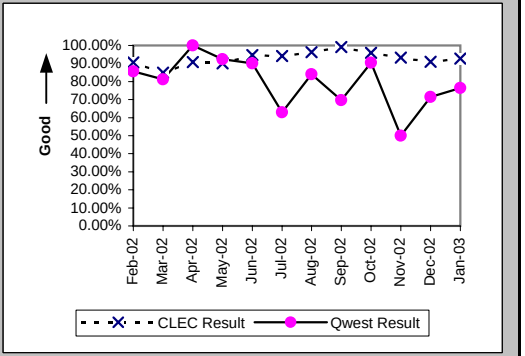
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	125	347	36.02%	0	0	15015	42451	35.37%	47.81%	0.26	-0.84	No
Mar-02	131	341	38.42%	0	0	15233	48329	31.52%	46.46%	2.69	0.63	Yes
Apr-02	137	434	31.57%	0	0	13831	43313	31.93%	46.62%	-0.16	-1.1	No
May-02	160	541	29.57%	0	0	14908	51867	28.74%	45.26%	0.43	-0.74	No
Jun-02	128	440	29.09%	0	0	14699	51776	28.39%	45.09%	0.33	-0.8	No
Jul-02	201	614	32.74%	0	0	16491	57234	28.81%	45.29%	2.13	0.3	Yes
Aug-02	174	536	32.46%	0	0	15821	53750	29.43%	45.57%	1.53	-0.07	No
Sep-02	174	456	38.16%	0	0	14494	49868	29.06%	45.41%	4.15	1.52	Yes
Oct-02	179	496	36.09%	0	0	13644	45319	30.11%	45.87%	2.84	0.73	Yes
Nov-02	136	385	35.32%	0	0	11479	36524	31.43%	46.42%	1.63	-0.01	No
Dec-02	138	386	35.75%	0	0	10028	31262	32.08%	46.68%	1.53	-0.07	No
Jan-03	192	459	41.83%	0	0	10170	32391	31.40%	46.41%	4.67	1.84	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

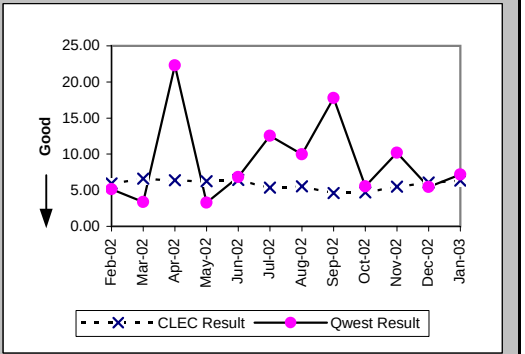
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	201	222	90.54%	1	4	12	14	85.71%	34.99%	-0.5	-1.3	No
Mar-02	175	206	84.95%	0	2	13	16	81.25%	39.03%	-0.37	-1.22	No
Apr-02	156	172	90.70%	3	10	13	13	100.00%	N/A	N/A	-0.31	No
May-02	174	193	90.16%	1	5	12	13	92.31%	26.65%	0.12	-0.93	No
Jun-02	176	186	94.62%	1	4	18	20	90.00%	30.00%	-0.65	-1.4	No
Jul-02	176	187	94.12%	1	7	17	27	62.96%	48.29%	-3.13	-2.91	No
Aug-02	177	184	96.20%	2	3	21	25	84.00%	36.66%	-1.56	-1.95	No
Sep-02	103	104	99.04%	0	6	23	33	69.70%	45.96%	-3.2	-2.94	No
Oct-02	143	149	95.97%	0	5	38	42	90.48%	29.35%	-1.07	-1.65	No
Nov-02	84	90	93.33%	1	4	4	8	50.00%	50.00%	-2.35	-2.43	No
Dec-02	90	99	90.91%	0	10	5	7	71.43%	45.18%	-1.1	-1.67	No
Jan-03	89	96	92.71%	0	8	13	17	76.47%	42.42%	-1.45	-1.88	No



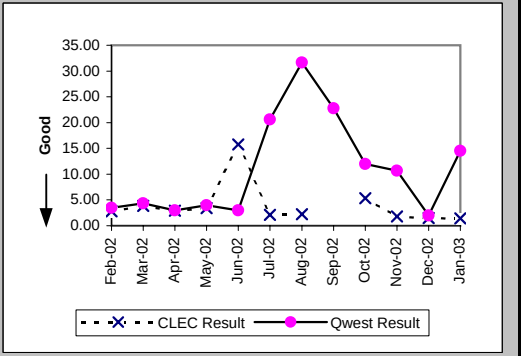
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1320	223	5.92	0	4	82	16	5.12	4.90	0.27	-0.84	No
Mar-02	1362	206	6.61	0	2	57	17	3.35	2.94	1.64	-0.01	No
Apr-02	1119	175	6.39	0	10	312	14	22.29	27.64	-2.07	-2.26	No
May-02	1208	194	6.23	0	5	46	14	3.29	3.27	1.28	-0.22	No
Jun-02	1205	187	6.44	0	4	171	25	6.84	6.36	-0.29	-1.18	No
Jul-02	1008	188	5.36	0	7	351	28	12.54	27.08	-1.31	-1.79	No
Aug-02	1028	186	5.53	0	3	259	26	9.96	14.52	-1.46	-1.89	No
Sep-02	479	104	4.61	0	6	586	33	17.76	16.67	-3.95	-3.4	No
Oct-02	699	149	4.69	0	5	232	42	5.52	8.03	-0.59	-1.36	No
Nov-02	499	91	5.48	0	4	102	10	10.20	11.49	-1.23	-1.75	No
Dec-02	601	99	6.07	0	10	38	7	5.43	2.64	-0.17	-1.11	No
Jan-03	609	96	6.34	0	8	122	17	7.18	11.95	-0.26	-1.16	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

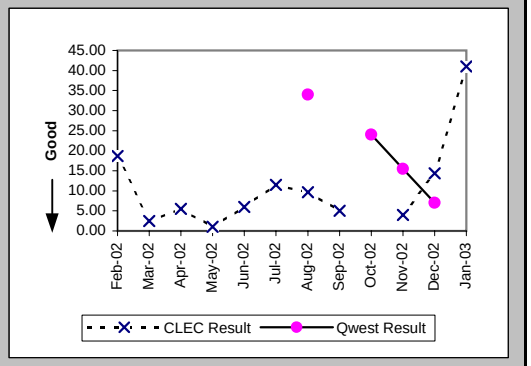
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	50	18	2.78	1	1	7	2	3.50	0.71	-1.37	-1.83	No
Mar-02	100	26	3.85	0	0	13	3	4.33	3.51	-0.23	-1.14	No
Apr-02	50	17	2.94	0	1	3	1	3.00				
May-02	58	17	3.41	1	1	4	1	4.00				
Jun-02	142	9	15.78	1	1	9	3	3.00	1.73	0.07	-0.96	No
Jul-02	15	7	2.14	1	0	206	10	20.60	37.35	-1	-1.61	No
Aug-02	9	4	2.25	2	0	95	3	31.67	2.08	-18.5	-12.25	No
Sep-02						228	10	22.80	17.04			
Oct-02	32	6	5.33	0	2	24	2	12.00	14.14	-0.58	-1.35	No
Nov-02	9	5	1.80	1	0	32	3	10.67	15.89	-0.76	-1.46	No
Dec-02	9	6	1.50	0	4	2	1	2.00				
Jan-03	7	5	1.40	0	3	58	4	14.50	25.00	-0.78	-1.47	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

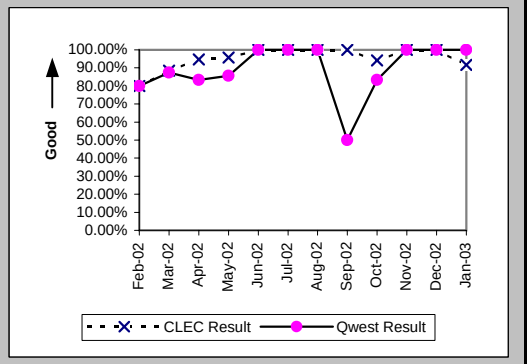
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	56	3	18.67	0	0							
Mar-02	10	4	2.50	1	0							
Apr-02	11	2	5.50	0	0							
May-02	2	2	1.00	0	0							
Jun-02	6	1	6.00	0	1							
Jul-02	46	4	11.50	0	0							
Aug-02	29	3	9.67	0	0	68	2	34.00	0.00			
Sep-02	5	1	5.00	0	1							
Oct-02						48	2	24.00	24.04			
Nov-02	4	1	4.00	0	0	31	2	15.50	10.61	-0.89	-1.54	No
Dec-02	43	3	14.33	0	0	7	1	7.00				
Jan-03	82	2	41.00	0	0							



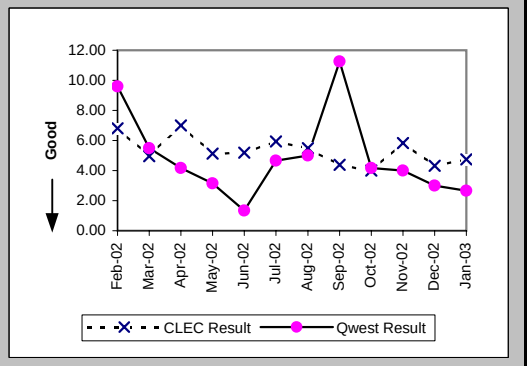
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	16	20	80.00%	0	1	8	10	80.00%	40.00%	0	-1	No
Mar-02	23	26	88.46%	0	0	7	8	87.50%	33.07%	-0.07	-1.04	No
Apr-02	18	19	94.74%	0	0	5	6	83.33%	37.27%	-0.65	-1.4	No
May-02	23	24	95.83%	0	1	6	7	85.71%	34.99%	-0.67	-1.41	No
Jun-02	21	21	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	28	28	100.00%	0	2	3	3	100.00%	N/A	N/A	N/A	
Aug-02	18	18	100.00%	0	1	4	4	100.00%	N/A	N/A	N/A	
Sep-02	13	13	100.00%	0	0	2	4	50.00%	50.00%	-1.75	-2.06	No
Oct-02	16	17	94.12%	0	0	5	6	83.33%	37.27%	-0.61	-1.37	No
Nov-02	12	12	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Jan-03	11	12	91.67%	0	1	6	6	100.00%	N/A	N/A	-0.78	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

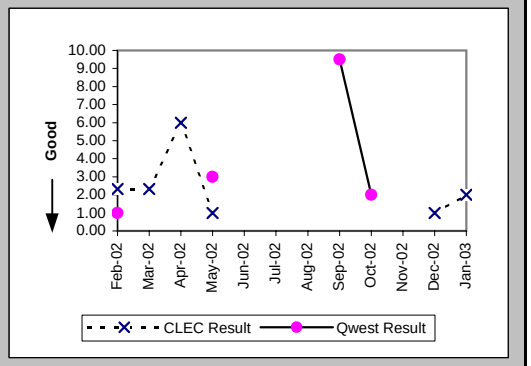
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	136	20	6.80	0	1	96	10	9.60	3.20	-2.26	-2.37	No
Mar-02	129	26	4.96	0	0	44	8	5.50	8.30	-0.16	-1.1	No
Apr-02	133	19	7.00	0	0	25	6	4.17	2.93	1.29	-0.22	No
May-02	123	24	5.12	0	1	22	7	3.14	2.85	1.83	0.11	Yes
Jun-02	109	21	5.19	0	0	4	3	1.33	1.53	2.63	0.6	Yes
Jul-02	166	28	5.93	0	2	14	3	4.67	2.31	0.06	-0.96	No
Aug-02	99	18	5.50	0	1	20	4	5.00	3.56	-0.29	-1.18	No
Sep-02	57	13	4.38	0	0	45	4	11.25	9.84	-1.22	-1.74	No
Oct-02	68	17	4.00	0	0	25	6	4.17	2.04	-0.17	-1.1	No
Nov-02	70	12	5.83	0	0	12	3	4.00	2.65	0.56	-0.66	No
Dec-02	56	13	4.31	0	0	3	1	3.00				
Jan-03	57	12	4.75	0	1	16	6	2.67	1.51	2.75	0.67	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

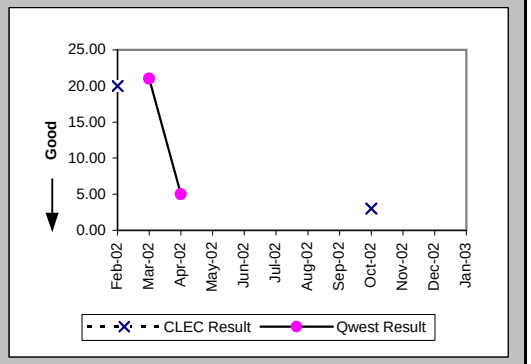
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	3	2.33	0	0	2	2	1.00	0.00			
Mar-02	7	3	2.33	0	0							
Apr-02	6	1	6.00	0	0							
May-02	1	1	1.00	0	0	3	1	3.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						19	2	9.50	7.78			
Oct-02						2	1	2.00				
Nov-02												
Dec-02	1	1	1.00	0	0							
Jan-03	2	1	2.00	0	1							



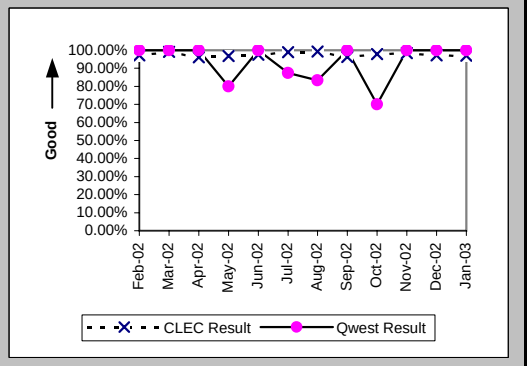
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	1	20.00	0	0							
Mar-02						21	1	21.00				
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02	3	1	3.00	0	0							
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

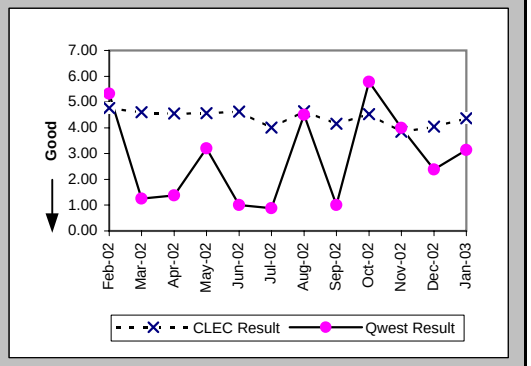
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	344	354	97.18%	1	6	3	3	100.00%	N/A	N/A	-0.98	No
Mar-02	225	227	99.12%	0	0	4	4	100.00%	N/A	N/A	-1.1	No
Apr-02	148	154	96.10%	0	1	8	8	100.00%	N/A	N/A	-0.81	No
May-02	121	125	96.80%	0	5	4	5	80.00%	40.00%	-0.92	-1.56	No
Jun-02	120	123	97.56%	0	6	11	11	100.00%	N/A	N/A	-0.86	No
Jul-02	90	91	98.90%	0	3	7	8	87.50%	33.07%	-0.93	-1.57	No
Aug-02	125	126	99.21%	0	1	5	6	83.33%	37.27%	-1.02	-1.62	No
Sep-02	76	79	96.20%	1	1	1	1	100.00%	N/A	N/A	-1.08	No
Oct-02	91	93	97.85%	0	6	7	10	70.00%	45.83%	-1.83	-2.11	No
Nov-02	61	62	98.39%	0	3	5	5	100.00%	N/A	N/A	-1.1	No
Dec-02	70	72	97.22%	0	0	14	14	100.00%	N/A	N/A	-0.78	No
Jan-03	63	65	96.92%	0	2	7	7	100.00%	N/A	N/A	-0.92	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

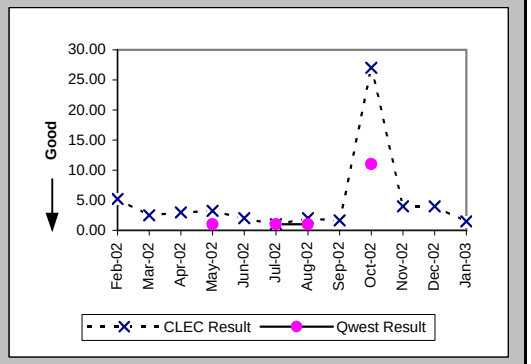
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1641	345	4.76	10	6	16	3	5.33	3.06	-0.33	-1.2	No
Mar-02	1029	223	4.61	4	0	5	4	1.25	0.96	3.72	1.26	Yes
Apr-02	684	150	4.56	4	1	11	8	1.38	1.30	3.72	1.26	Yes
May-02	530	116	4.57	9	5	16	5	3.20	0.45	3.72	1.26	Yes
Jun-02	556	120	4.63	3	6	11	11	1.00	1.00	3.72	1.26	Yes
Jul-02	365	91	4.01	0	3	7	8	0.88	0.35	3.72	1.26	Yes
Aug-02	585	126	4.64	0	1	27	6	4.50	2.88	0.15	-0.91	No
Sep-02	333	80	4.16	0	1	1	1	1.00				
Oct-02	417	92	4.53	1	6	52	9	5.78	10.26	-0.35	-1.21	No
Nov-02	239	62	3.85	0	3	20	5	4.00	2.24	-0.14	-1.08	No
Dec-02	291	72	4.04	0	0	31	13	2.38	0.87	3.72	1.26	Yes
Jan-03	275	63	4.37	2	2	22	7	3.14	0.38	3.72	1.26	Yes



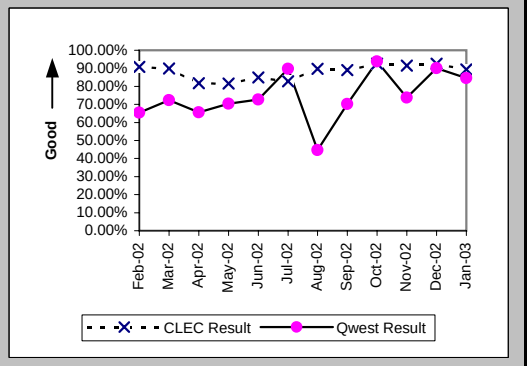
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	52	10	5.20	1	1							
Mar-02	5	2	2.50	0	0							
Apr-02	18	6	3.00	0	0							
May-02	13	4	3.25	0	0	1	1	1.00				
Jun-02	6	3	2.00	0	0							
Jul-02	1	1	1.00	0	0	1	1	1.00				
Aug-02	2	1	2.00	0	1	1	1	1.00				
Sep-02	5	3	1.67	1	0							
Oct-02	54	2	27.00	0	0	33	3	11.00	16.46	0.65	-0.6	No
Nov-02	4	1	4.00	0	0							
Dec-02	8	2	4.00	0	0							
Jan-03	3	2	1.50	0	1							



New Service Installation Quality (Percent) (OP-5) (Parity)

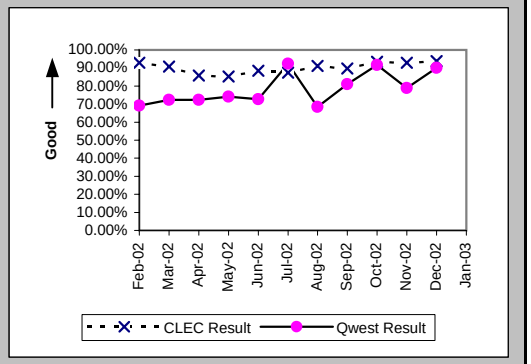
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	877	967	90.69%	0	0	17	26	65.38%	47.57%	-2.68	-2.63	No
Mar-02	476	529	89.98%	0	0	21	29	72.41%	44.69%	-2.06	-2.25	No
Apr-02	330	404	81.68%	0	0	19	29	65.52%	47.53%	-1.77	-2.08	No
May-02	282	346	81.50%	0	0	19	27	70.37%	45.66%	-1.22	-1.74	No
Jun-02	286	337	84.87%	0	0	24	33	72.73%	44.54%	-1.49	-1.91	No
Jul-02	264	319	82.76%	0	0	35	39	89.74%	30.34%	1.1	-0.33	No
Aug-02	286	319	89.66%	0	0	17	38	44.74%	49.72%	-5.26	-4.2	No
Sep-02	235	264	89.02%	0	0	26	37	70.27%	45.71%	-2.34	-2.42	No
Oct-02	211	228	92.54%			45	48	93.75%	24.21%	0.21	-0.87	No
Nov-02	194	212	91.51%			28	38	73.68%	44.03%	-2.3	-2.4	No
Dec-02	162	175	92.57%			18	20	90.00%	30.00%	-0.36	-1.22	No
Jan-03	160	179	89.39%			22	26	84.62%	36.08%	-0.63	-1.38	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

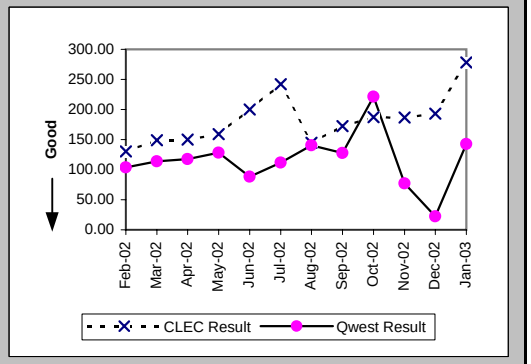
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	898	967	92.86%	0	0	18	26	69.23%	46.15%	-2.58	-2.57	No
Mar-02	480	529	90.74%	0	0	21	29	72.41%	44.69%	-2.15	-2.31	No
Apr-02	347	404	85.89%	0	0	21	29	72.41%	44.69%	-1.57	-1.95	No
May-02	295	346	85.26%	0	0	20	27	74.07%	43.82%	-1.28	-1.78	No
Jun-02	298	337	88.43%	0	0	24	33	72.73%	44.54%	-1.93	-2.17	No
Jul-02	279	319	87.46%	0	0	36	39	92.31%	26.65%	0.84	-0.49	No
Aug-02	291	319	91.22%	0	0	26	38	68.42%	46.48%	-2.86	-2.74	No
Sep-02	237	264	89.77%	0	0	30	37	81.08%	39.17%	-1.26	-1.77	No
Oct-02	213	228	93.42%	0	0	44	48	91.67%	27.64%	-0.4	-1.24	No
Nov-02	197	212	92.92%	0	0	30	38	78.95%	40.77%	-1.95	-2.18	No
Dec-02	164	175	93.71%	0	1308	18	20	90.00%	30.00%	-0.52	-1.32	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

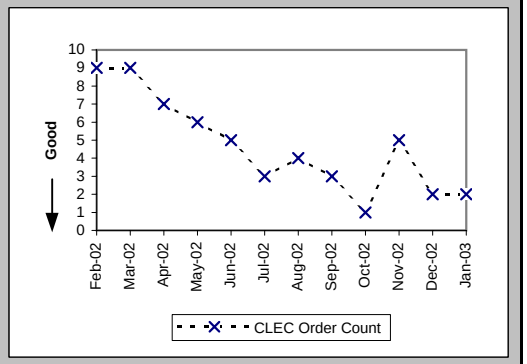
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12375	95	130.26	0	0	1345	13	103.46	93.06	0.86	-0.48	No
Mar-02	13405	90	148.94	0	0	1592	14	113.71	97.50	1.29	-0.22	No
Apr-02	13337	89	149.85	0	0	2120	18	117.78	92.79	1.29	-0.21	No
May-02	10502	66	159.12	0	0	2049	16	128.06	115.07	1.08	-0.34	No
Jun-02	9004	45	200.09	0	0	1410	16	88.12	104.64	2.65	0.61	Yes
Jul-02	8715	36	242.08	0	0	1454	13	111.85	116.28	2.88	0.75	Yes
Aug-02	2894	20	144.70	0	0	1966	14	140.43	130.33	-0.09	-1.05	No
Sep-02	2760	16	172.50	0	0	1913	15	127.53	145.59	0.85	-0.48	No
Oct-02	2624	14	187.43	0	0	1107	5	221.40	200.98	-0.32	-1.2	No
Nov-02	2804	15	186.93	0	0	386	5	77.20	136.11	1.55	-0.06	No
Dec-02	2122	11	192.91	0	1	158	7	22.57	20.57	1.96	0.19	Yes
Jan-03	2227	8	278.38	0	1	713	5	142.60	240.21	1.07	-0.35	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

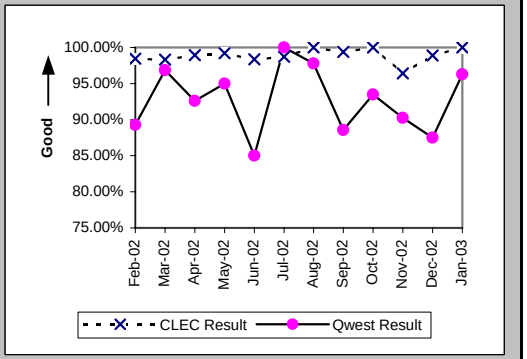
Date	CLEC Order Count
Feb-02	9
Mar-02	9
Apr-02	7
May-02	6
Jun-02	5
Jul-02	3
Aug-02	4
Sep-02	3
Oct-02	1
Nov-02	5
Dec-02	2
Jan-03	2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

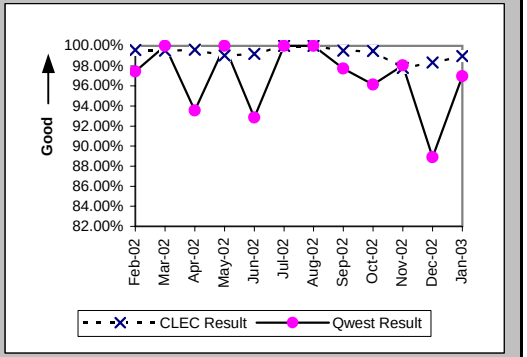
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	191	194	98.45%	161	0	25	28	89.29%	30.93%	-1.47	-1.89	No
Mar-02	174	177	98.31%	147	0	31	32	96.88%	17.40%	-0.43	-1.26	No
Apr-02	188	190	98.95%	143	0	25	27	92.59%	26.19%	-1.18	-1.72	No
May-02	253	255	99.22%	143	0	38	40	95.00%	21.79%	-1.14	-1.69	No
Jun-02	181	184	98.37%	135	0	34	40	85.00%	35.71%	-2.15	-2.3	No
Jul-02	234	237	98.73%	126	0	35	35	100.00%	N/A	N/A	-0.73	No
Aug-02	196	196	100.00%	114	0	44	45	97.78%	14.74%	-0.91	-1.55	No
Sep-02	155	156	99.36%	116	0	31	35	88.57%	31.82%	-1.81	-2.1	No
Oct-02	157	157	100.00%	96	0	43	46	93.48%	24.69%	-1.58	-1.96	No
Nov-02	108	112	96.43%	72	0	37	41	90.24%	29.67%	-1.14	-1.69	No
Dec-02	91	92	98.91%	55	0	21	24	87.50%	33.07%	-1.51	-1.92	No
Jan-03	73	73	100.00%	54	0	26	27	96.30%	18.89%	-0.87	-1.53	No



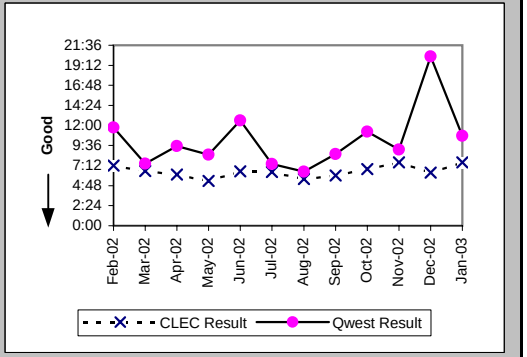
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	246	247	99.60%	161	0	38	39	97.44%	15.81%	-0.79	-1.48	No
Mar-02	213	214	99.53%	147	0	38	38	100.00%	N/A	N/A	-0.99	No
Apr-02	251	252	99.60%	143	0	29	31	93.55%	24.57%	-1.29	-1.79	No
May-02	315	318	99.06%	143	0	47	47	100.00%	N/A	N/A	-0.73	No
Jun-02	248	250	99.20%	135	0	52	56	92.86%	25.75%	-1.67	-2.01	No
Jul-02	278	278	100.00%	126	0	43	43	100.00%	N/A	N/A	N/A	
Aug-02	231	231	100.00%	114	0	51	51	100.00%	N/A	N/A	N/A	
Sep-02	206	207	99.52%	116	0	43	44	97.73%	14.90%	-0.72	-1.44	No
Oct-02	189	190	99.47%	96	0	50	52	96.15%	19.23%	-1.1	-1.67	No
Nov-02	134	137	97.81%	72	0	50	51	98.04%	13.86%	-0.1	-1.06	No
Dec-02	118	120	98.33%	55	0	24	27	88.89%	31.43%	-1.41	-1.86	No
Jan-03	98	99	98.99%	54	0	32	33	96.97%	17.14%	-0.59	-1.36	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

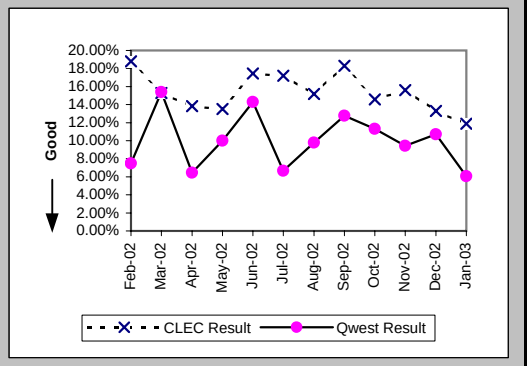
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1777:32	247	7:12	158	0	458:17	39	11:45	12:06	-2.18	-2.33	No
Mar-02	1404:50	214	6:34	145	0	281:45	38	7:25	7:12	-0.67	-1.41	No
Apr-02	1546:29	252	6:08	142	0	296:11	31	9:33	16:07	-1.11	-1.68	No
May-02	1707:34	318	5:22	135	0	398:59	47	8:29	7:53	-2.53	-2.54	No
Jun-02	1629:49	250	6:31	127	0	705:31	56	12:36	16:45	-2.46	-2.49	No
Jul-02	1786:47	278	6:26	119	0	317:16	43	7:23	7:10	-0.81	-1.49	No
Aug-02	1289:59	231	5:35	108	0	331:02	51	6:29	6:53	-0.85	-1.52	No
Sep-02	1244:36	207	6:01	110	0	377:29	44	8:35	12:13	-1.27	-1.77	No
Oct-02	1285:06	190	6:46	94	0	585:21	52	11:15	19:37	-1.46	-1.89	No
Nov-02	1040:28	137	7:36	68	0	465:26	51	9:08	10:58	-0.85	-1.52	No
Dec-02	763:51	120	6:22	47	0	547:10	27	20:16	37:18	-1.75	-2.06	No
Jan-03	749:39	99	7:34	52	0	354:46	33	10:45	24:24	-0.65	-1.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

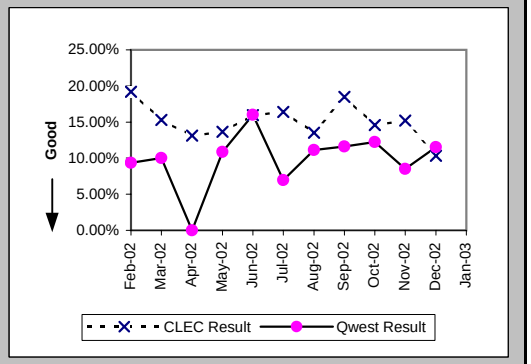
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	47	250	18.80%	158	0	3	40	7.50%	26.34%	1.83	0.11	Yes
Mar-02	33	216	15.28%	145	0	6	39	15.38%	36.08%	-0.02	-1.01	No
Apr-02	35	253	13.83%	142	0	2	31	6.45%	24.57%	1.15	-0.3	No
May-02	44	326	13.50%	135	0	5	50	10.00%	30.00%	0.64	-0.61	No
Jun-02	45	258	17.44%	127	0	8	56	14.29%	34.99%	0.54	-0.67	No
Jul-02	49	285	17.19%	119	0	3	45	6.67%	24.94%	1.89	0.15	Yes
Aug-02	36	237	15.19%	108	0	5	51	9.80%	29.74%	0.98	-0.4	No
Sep-02	39	213	18.31%	110	0	6	47	12.77%	33.37%	0.89	-0.46	No
Oct-02	28	192	14.58%	94	0	6	53	11.32%	31.68%	0.57	-0.65	No
Nov-02	22	141	15.60%	68	0	5	53	9.43%	29.23%	1.09	-0.34	No
Dec-02	17	128	13.28%	47	0	3	28	10.71%	30.93%	0.29	-0.82	No
Jan-03	12	101	11.88%	52	0	2	33	6.06%	23.86%	0.9	-0.45	No



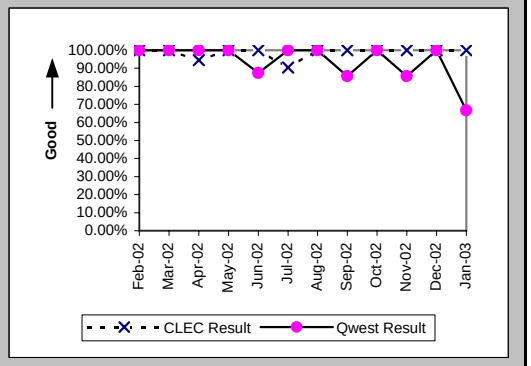
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	43	224	19.20%	158	0	3	32	9.38%	29.15%	1.35	-0.18	No
Mar-02	28	183	15.30%	145	0	3	30	10.00%	30.00%	0.71	-0.57	No
Apr-02	30	229	13.10%	142	0	0	25	0.00%	N/A	N/A	0.33	Yes
May-02	42	308	13.64%	135	0	5	46	10.87%	31.13%	0.47	-0.72	No
Jun-02	37	232	15.95%	127	0	8	50	16.00%	36.66%	-0.01	-1.01	No
Jul-02	44	268	16.42%	119	0	3	43	6.98%	25.48%	1.66	0.01	Yes
Aug-02	30	222	13.51%	108	0	5	45	11.11%	31.43%	0.38	-0.77	No
Sep-02	37	200	18.50%	110	0	5	43	11.63%	32.06%	1.07	-0.35	No
Oct-02	27	185	14.59%	94	0	6	49	12.24%	32.78%	0.38	-0.77	No
Nov-02	21	138	15.22%	68	0	4	47	8.51%	27.90%	1.15	-0.3	No
Dec-02	12	116	10.34%	47	0	3	26	11.54%	31.95%	-0.17	-1.1	No
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

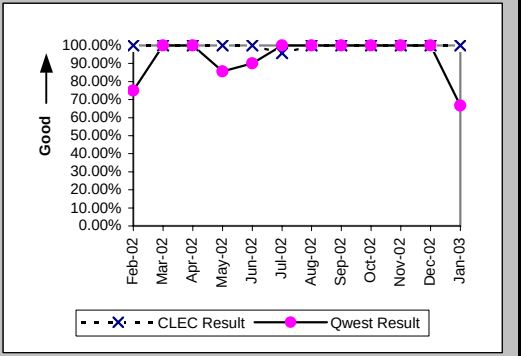
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	6	100.00%	10	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	5	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	17	18	94.44%	7	0	2	2	100.00%	N/A	N/A	-1.07	No
May-02	10	10	100.00%	4	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	18	18	100.00%	10	0	7	8	87.50%	33.07%	-0.89	-1.54	No
Jul-02	19	21	90.48%	6	0	4	4	100.00%	N/A	N/A	-0.79	No
Aug-02	19	19	100.00%	18	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02	17	17	100.00%	3	0	6	7	85.71%	34.99%	-0.91	-1.55	No
Oct-02	16	16	100.00%	14	0	4	4	100.00%	N/A	N/A	N/A	
Nov-02	8	8	100.00%	6	0	6	7	85.71%	34.99%	-0.79	-1.48	No
Dec-02	5	5	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Jan-03	10	10	100.00%	2	0	4	6	66.67%	47.14%	-1.37	-1.83	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

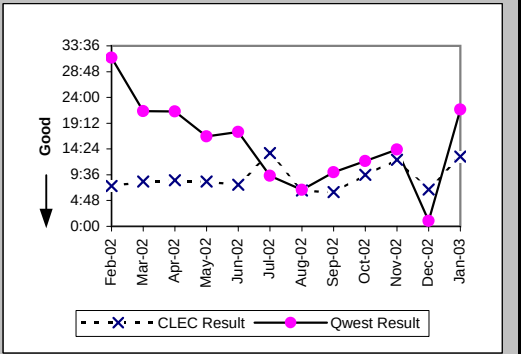
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	10	0	3	4	75.00%	43.30%	-0.98	-1.59	No
Mar-02	21	21	100.00%	5	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	7	0	2	2	100.00%	N/A	N/A	N/A	
May-02	14	14	100.00%	4	0	6	7	85.71%	34.99%	-0.88	-1.54	No
Jun-02	24	24	100.00%	10	0	9	10	90.00%	30.00%	-0.89	-1.54	No
Jul-02	23	24	95.83%	6	0	5	5	100.00%	N/A	N/A	-0.97	No
Aug-02	23	23	100.00%	18	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02	21	21	100.00%	3	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	18	18	100.00%	14	0	4	4	100.00%	N/A	N/A	N/A	
Nov-02	11	11	100.00%	6	0	7	7	100.00%	N/A	N/A	N/A	
Dec-02	6	6	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Jan-03	12	12	100.00%	2	0	4	6	66.67%	47.14%	-1.41	-1.86	No



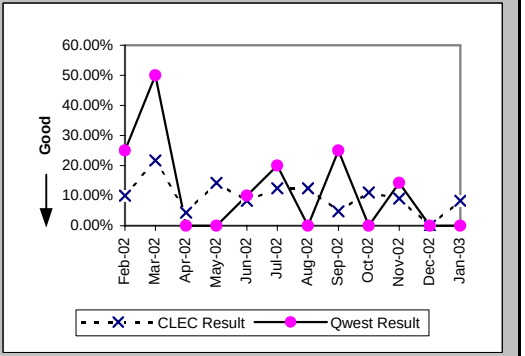
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	75:07	10	7:31	10	0	125:30	4	31:22	41:00	-0.98	-1.6	No
Mar-02	175:35	21	8:22	3	0	42:52	2	21:26	3:14	-5.47	-4.33	No
Apr-02	188:00	22	8:33	6	0	42:46	2	21:23	1:01	-17.15	-11.43	No
May-02	116:30	14	8:19	4	0	117:02	7	16:43	24:44	-0.73	-1.45	No
Jun-02	185:57	24	7:45	10	0	175:50	10	17:35	19:50	-1.32	-1.8	No
Jul-02	327:09	24	13:38	6	0	46:58	5	9:24	6:50	-0.1	-1.06	No
Aug-02	152:53	23	6:39	17	0	27:06	4	6:47	10:57	-0.02	-1.01	No
Sep-02	134:19	21	6:24	3	0	80:39	8	10:05	10:05	-0.88	-1.54	No
Oct-02	172:47	18	9:36	14	0	48:34	4	12:09	9:32	-0.48	-1.29	No
Nov-02	136:33	11	12:25	6	0	100:05	7	14:18	14:41	-0.27	-1.16	No
Dec-02	41:03	6	6:51	2	0	1:00	1	1:00				
Jan-03	156:14	12	13:01	2	0	130:39	6	21:46	23:01	-0.76	-1.46	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

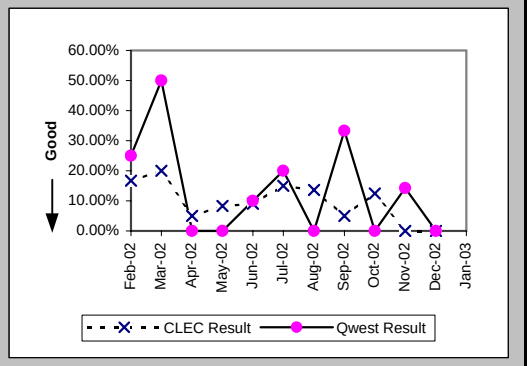
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	10	10.00%	10	0	1	4	25.00%	43.30%	-0.59	-1.36	No
Mar-02	5	23	21.74%	3	0	1	2	50.00%	50.00%	-0.77	-1.47	No
Apr-02	1	23	4.35%	6	0	0	2	0.00%	N/A	N/A	-1.09	No
May-02	2	14	14.29%	4	0	0	7	0.00%	N/A	N/A	-0.51	No
Jun-02	2	24	8.33%	10	0	1	10	10.00%	30.00%	-0.15	-1.09	No
Jul-02	3	24	12.50%	6	0	1	5	20.00%	40.00%	-0.38	-1.23	No
Aug-02	3	24	12.50%	17	0	0	4	0.00%	N/A	N/A	-0.69	No
Sep-02	1	21	4.76%	3	0	2	8	25.00%	43.30%	-1.12	-1.68	No
Oct-02	2	18	11.11%	14	0	0	4	0.00%	N/A	N/A	-0.75	No
Nov-02	1	11	9.09%	6	0	1	7	14.29%	34.99%	-0.31	-1.19	No
Dec-02	0	6	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03	1	12	8.33%	2	0	0	6	0.00%	N/A	N/A	-0.78	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

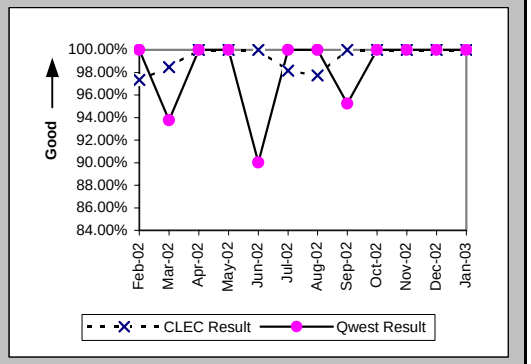
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	6	16.67%	10	0	1	4	25.00%	43.30%	-0.3	-1.18	No
Mar-02	4	20	20.00%	3	0	1	2	50.00%	50.00%	-0.81	-1.49	No
Apr-02	1	20	5.00%	6	0	0	2	0.00%	N/A	N/A	-1.08	No
May-02	1	12	8.33%	4	0	0	5	0.00%	N/A	N/A	-0.82	No
Jun-02	2	22	9.09%	10	0	1	10	10.00%	30.00%	-0.08	-1.05	No
Jul-02	3	20	15.00%	6	0	1	5	20.00%	40.00%	-0.25	-1.15	No
Aug-02	3	22	13.64%	17	0	0	1	0.00%	N/A	N/A	-0.98	No
Sep-02	1	20	5.00%	3	0	2	6	33.33%	47.14%	-1.29	-1.79	No
Oct-02	2	16	12.50%	14	0	0	3	0.00%	N/A	N/A	-0.8	No
Nov-02	0	10	0.00%	6	0	1	7	14.29%	34.99%	-0.83	-1.5	No
Dec-02	0	5	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03												



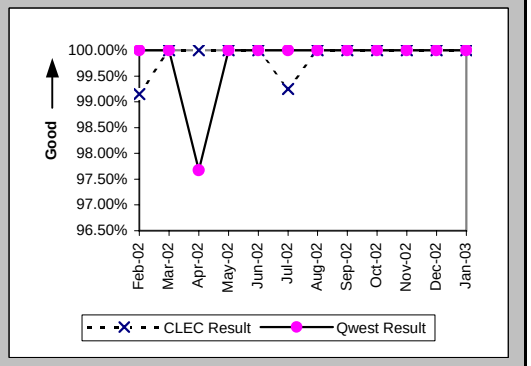
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	109	112	97.32%	108	0	14	14	100.00%	N/A	N/A	-0.78	No
Mar-02	64	65	98.46%	87	0	15	16	93.75%	24.21%	-0.7	-1.42	No
Apr-02	61	61	100.00%	62	0	22	22	100.00%	N/A	N/A	N/A	
May-02	59	59	100.00%	69	0	20	20	100.00%	N/A	N/A	N/A	
Jun-02	52	52	100.00%	68	0	9	10	90.00%	30.00%	-0.97	-1.59	No
Jul-02	53	54	98.15%	51	0	15	15	100.00%	N/A	N/A	-0.91	No
Aug-02	43	44	97.73%	46	0	10	10	100.00%	N/A	N/A	-0.95	No
Sep-02	40	40	100.00%	48	0	20	21	95.24%	21.30%	-0.83	-1.5	No
Oct-02	41	41	100.00%	60	0	23	23	100.00%	N/A	N/A	N/A	
Nov-02	28	28	100.00%	36	0	19	19	100.00%	N/A	N/A	N/A	
Dec-02	26	26	100.00%	46	0	9	9	100.00%	N/A	N/A	N/A	
Jan-03	27	27	100.00%	19	0	23	23	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

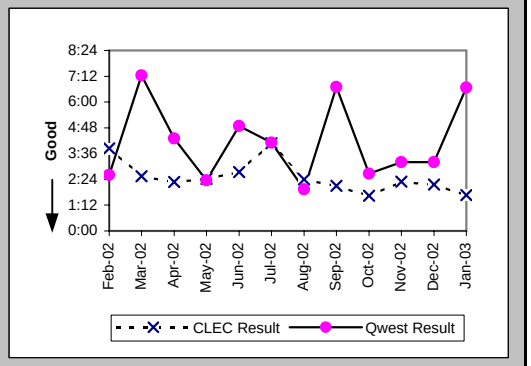
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	234	236	99.15%	108	0	29	29	100.00%	N/A	N/A	-0.89	No
Mar-02	183	183	100.00%	87	0	32	32	100.00%	N/A	N/A	N/A	
Apr-02	159	159	100.00%	62	0	42	43	97.67%	15.07%	-0.9	-1.55	No
May-02	161	161	100.00%	69	0	35	35	100.00%	N/A	N/A	N/A	
Jun-02	110	110	100.00%	68	0	29	29	100.00%	N/A	N/A	N/A	
Jul-02	132	133	99.25%	51	0	27	27	100.00%	N/A	N/A	-0.97	No
Aug-02	122	122	100.00%	46	0	22	22	100.00%	N/A	N/A	N/A	
Sep-02	100	100	100.00%	48	0	33	33	100.00%	N/A	N/A	N/A	
Oct-02	100	100	100.00%	60	0	35	35	100.00%	N/A	N/A	N/A	
Nov-02	56	56	100.00%	36	0	25	25	100.00%	N/A	N/A	N/A	
Dec-02	73	73	100.00%	46	0	17	17	100.00%	N/A	N/A	N/A	
Jan-03	57	57	100.00%	19	0	30	30	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

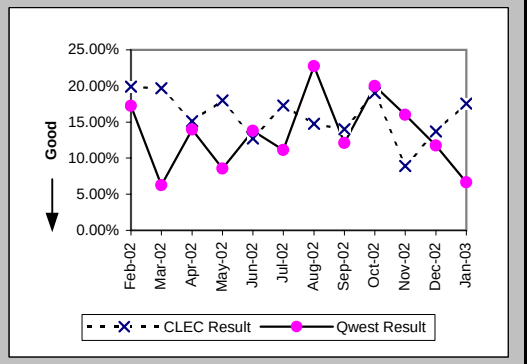
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	907:45	236	3:51	108	0	75:18	29	2:36	3:18	0.88	-0.46	No
Mar-02	467:40	183	2:33	87	0	231:34	32	7:14	9:22	-2.61	-2.59	No
Apr-02	363:45	159	2:17	62	0	184:33	43	4:18	11:15	-1.04	-1.63	No
May-02	391:22	161	2:26	69	0	82:19	35	2:21	3:03	-0.03	-1.02	No
Jun-02	300:12	110	2:44	68	0	141:30	29	4:53	7:13	-1.43	-1.87	No
Jul-02	542:34	133	4:05	51	0	110:56	27	4:07	5:03	-0.03	-1.02	No
Aug-02	292:21	122	2:24	46	0	42:39	22	1:56	1:47	0.56	-0.66	No
Sep-02	209:31	100	2:06	48	0	220:53	33	6:42	7:57	-2.88	-2.75	No
Oct-02	163:16	100	1:38	60	0	93:16	35	2:40	4:32	-1.16	-1.7	No
Nov-02	129:09	56	2:18	36	0	80:02	25	3:12	5:30	-0.68	-1.41	No
Dec-02	158:02	73	2:10	46	0	54:24	17	3:12	4:18	-0.9	-1.54	No
Jan-03	94:46	57	1:40	19	0	200:04	30	6:40	7:32	-2.94	-2.79	No



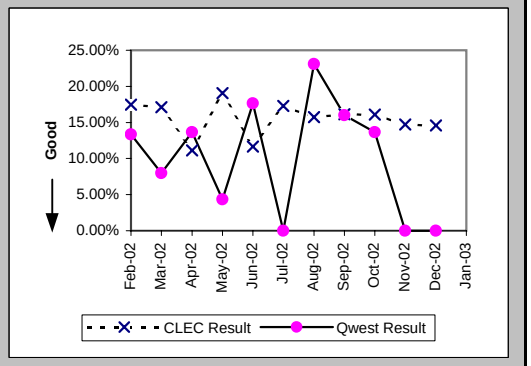
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	47	236	19.92%	108	0	5	29	17.24%	37.77%	0.29	-0.82	No
Mar-02	36	183	19.67%	87	0	2	32	6.25%	24.21%	1.93	0.17	Yes
Apr-02	24	159	15.09%	62	0	6	43	13.95%	34.65%	0.14	-0.92	No
May-02	29	161	18.01%	69	0	3	35	8.57%	27.99%	1.38	-0.16	No
Jun-02	14	110	12.73%	68	0	4	29	13.79%	34.48%	-0.15	-1.09	No
Jul-02	23	133	17.29%	51	0	3	27	11.11%	31.43%	0.75	-0.54	No
Aug-02	18	122	14.75%	46	0	5	22	22.73%	41.91%	-0.82	-1.5	No
Sep-02	14	100	14.00%	48	0	4	33	12.12%	32.64%	0.2	-0.88	No
Oct-02	19	100	19.00%	60	0	7	35	20.00%	40.00%	-0.13	-1.08	No
Nov-02	5	56	8.93%	36	0	4	25	16.00%	36.66%	-0.8	-1.49	No
Dec-02	10	73	13.70%	46	0	2	17	11.76%	32.22%	0.1	-0.94	No
Jan-03	10	57	17.54%	19	0	2	30	6.67%	24.94%	1.38	-0.16	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

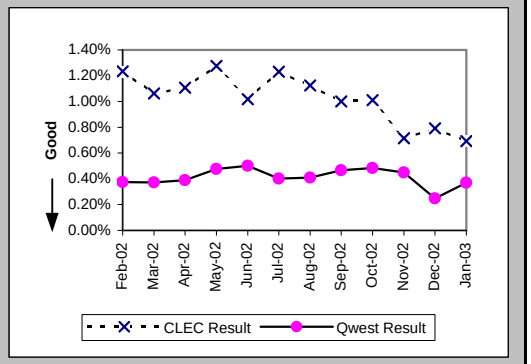
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	126	17.46%	108	0	2	15	13.33%	33.99%	0.31	-0.81	No
Mar-02	20	117	17.09%	87	0	2	25	8.00%	27.13%	1.12	-0.32	No
Apr-02	10	90	11.11%	62	0	3	22	13.64%	34.32%	-0.31	-1.19	No
May-02	16	84	19.05%	69	0	1	23	4.35%	20.39%	1.77	0.07	Yes
Jun-02	7	60	11.67%	68	0	3	17	17.65%	38.12%	-0.57	-1.35	No
Jul-02	14	81	17.28%	51	0	0	11	0.00%	N/A	N/A	-0.04	No
Aug-02	11	70	15.71%	46	0	3	13	23.08%	42.13%	-0.58	-1.35	No
Sep-02	10	62	16.13%	48	0	4	25	16.00%	36.66%	-0.05	-1.03	No
Oct-02	9	56	16.07%	60	0	3	22	13.64%	34.32%	0.19	-0.88	No
Nov-02	5	34	14.71%	36	0	0	7	0.00%	N/A	N/A	-0.4	No
Dec-02	7	48	14.58%	46	0	0	9	0.00%	N/A	N/A	-0.28	No
Jan-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

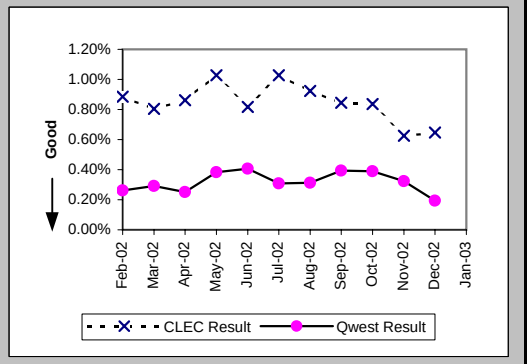
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	496	40236	1.23%	276	0	73	19427	0.38%	6.12%	16.03	8.75	Yes
Mar-02	422	39741	1.06%	235	0	73	19597	0.37%	6.09%	12.96	6.88	Yes
Apr-02	435	39325	1.11%	210	0	76	19469	0.39%	6.24%	13.1	6.96	Yes
May-02	501	39298	1.27%	208	0	92	19295	0.48%	6.89%	13.18	7.01	Yes
Jun-02	392	38474	1.02%	205	0	95	18957	0.50%	7.06%	8.26	4.02	Yes
Jul-02	442	35899	1.23%	176	0	77	19098	0.40%	6.34%	14.59	7.87	Yes
Aug-02	383	34041	1.13%	171	0	77	18836	0.41%	6.38%	12.36	6.52	Yes
Sep-02	334	33390	1.00%	161	0	88	18843	0.47%	6.82%	8.58	4.22	Yes
Oct-02	310	30703	1.01%	168	0	92	19008	0.48%	6.94%	8.21	3.99	Yes
Nov-02	208	29117	0.71%	110	0	85	18922	0.45%	6.69%	4.25	1.58	Yes
Dec-02	207	26128	0.79%	95	0	46	18588	0.25%	4.97%	11.43	5.95	Yes
Jan-03	170	24582	0.69%	73	0	69	18608	0.37%	6.08%	5.43	2.3	Yes



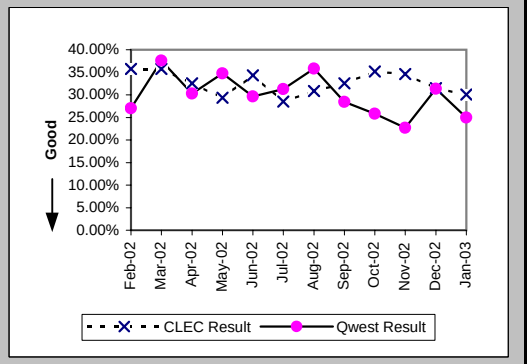
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	356	40236	0.88%	276	0	51	19427	0.26%	5.12%	13.92	7.46	Yes
Mar-02	320	39741	0.81%	235	0	57	19597	0.29%	5.39%	10.94	5.65	Yes
Apr-02	339	39325	0.86%	210	0	49	19469	0.25%	5.01%	13.9	7.45	Yes
May-02	404	39298	1.03%	208	0	74	19295	0.38%	6.18%	11.86	6.21	Yes
Jun-02	314	38474	0.82%	205	0	77	18957	0.41%	6.36%	7.26	3.42	Yes
Jul-02	369	35899	1.03%	176	0	59	19098	0.31%	5.55%	14.46	7.79	Yes
Aug-02	314	34041	0.92%	171	0	59	18836	0.31%	5.59%	12.01	6.3	Yes
Sep-02	282	33389	0.84%	161	0	74	18843	0.39%	6.25%	7.93	3.82	Yes
Oct-02	257	30703	0.84%	168	0	74	19008	0.39%	6.23%	7.79	3.74	Yes
Nov-02	182	29117	0.63%	110	0	61	18922	0.32%	5.67%	5.72	2.48	Yes
Dec-02	169	26128	0.65%	95	0	36	18588	0.19%	4.40%	10.74	5.53	Yes
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

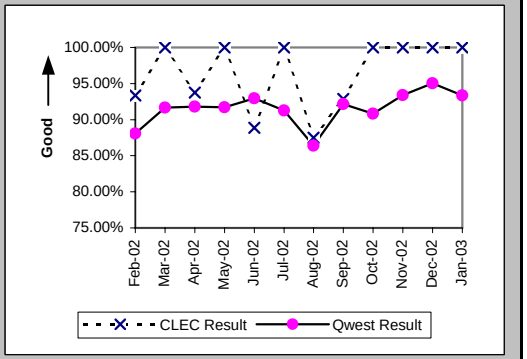
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	276	772	35.75%	0	0	27	100	27.00%	44.40%	1.74	0.06	Yes
Mar-02	235	657	35.77%	0	0	44	117	37.61%	48.44%	-0.38	-1.23	No
Apr-02	210	645	32.56%	0	0	33	109	30.28%	45.94%	0.46	-0.72	No
May-02	208	709	29.34%	0	0	49	141	34.75%	47.62%	-1.23	-1.75	No
Jun-02	205	597	34.34%	0	0	40	135	29.63%	45.66%	1.04	-0.37	No
Jul-02	176	618	28.48%	0	0	35	112	31.25%	46.35%	-0.58	-1.35	No
Aug-02	171	554	30.87%	0	0	43	120	35.83%	47.95%	-1.03	-1.63	No
Sep-02	161	495	32.53%	0	0	35	123	28.46%	45.12%	0.86	-0.48	No
Oct-02	168	478	35.15%	0	0	32	124	25.81%	43.76%	1.99	0.21	Yes
Nov-02	110	318	34.59%	0	0	25	110	22.73%	41.91%	2.34	0.42	Yes
Dec-02	95	302	31.46%	0	0	21	67	31.34%	46.39%	0	-1	No
Jan-03	73	243	30.04%	0	0	23	92	25.00%	43.30%	0.9	-0.45	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

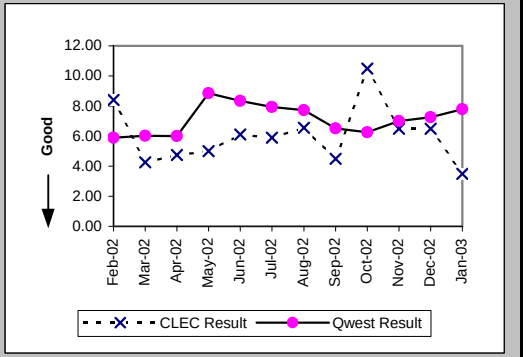
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	14	15	93.33%	0	0	244	277	88.09%	32.39%	-0.61	-1.37	No
Mar-02	8	8	100.00%	0	0	286	312	91.67%	27.64%	-0.84	-1.51	No
Apr-02	15	16	93.75%	0	0	291	317	91.80%	27.44%	-0.28	-1.17	No
May-02	12	12	100.00%	0	0	265	289	91.70%	27.60%	-1.02	-1.62	No
Jun-02	16	18	88.89%	0	0	263	283	92.93%	25.63%	0.64	-0.61	No
Jul-02	19	19	100.00%	0	0	262	287	91.29%	28.20%	-1.3	-1.79	No
Aug-02	7	8	87.50%	1	0	279	323	86.38%	34.30%	-0.09	-1.06	No
Sep-02	13	14	92.86%	0	0	258	280	92.14%	26.91%	-0.1	-1.06	No
Oct-02	4	4	100.00%	0	0	237	261	90.80%	28.90%	-0.63	-1.38	No
Nov-02	7	7	100.00%	1	0	240	257	93.39%	24.85%	-0.69	-1.42	No
Dec-02	8	8	100.00%	0	0	286	301	95.02%	21.76%	-0.64	-1.39	No
Jan-03	10	10	100.00%	0	0	281	301	93.36%	24.91%	-0.83	-1.5	No



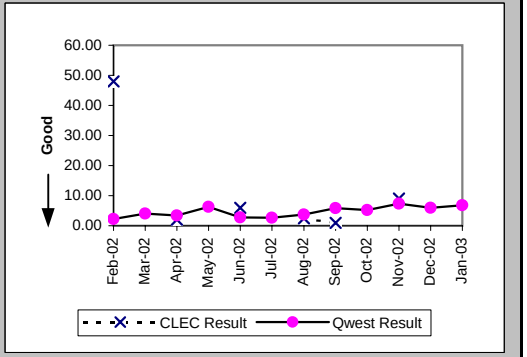
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	126	15	8.40	0	0	1647	279	5.90	7.00	1.17	-0.29	No
Mar-02	34	8	4.25	0	0	1907	316	6.03	6.42	-0.78	-1.47	No
Apr-02	76	16	4.75	0	0	1916	320	5.99	7.06	-0.68	-1.42	No
May-02	60	12	5.00	0	0	2611	295	8.85	11.05	-1.18	-1.72	No
Jun-02	110	18	6.11	0	0	2444	293	8.34	9.62	-0.95	-1.58	No
Jul-02	112	19	5.89	0	0	2293	289	7.93	11.10	-0.78	-1.47	No
Aug-02	59	9	6.56	0	0	2506	324	7.73	9.93	-0.35	-1.21	No
Sep-02	63	14	4.50	0	0	1839	282	6.52	6.97	-1.06	-1.64	No
Oct-02	42	4	10.50	0	0	1641	262	6.26	7.99	1.03	-0.37	No
Nov-02	52	8	6.50	0	0	1823	260	7.01	7.06	-0.2	-1.12	No
Dec-02	52	8	6.50	0	0	2213	305	7.26	7.15	-0.3	-1.18	No
Jan-03	35	10	3.50	0	0	2390	307	7.79	8.78	-1.52	-1.92	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

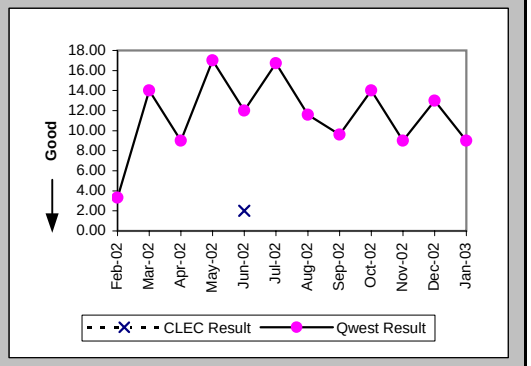
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	48	1	48.00	0	0	53	24	2.21	1.79	2.1	0.27	Yes
Mar-02						89	22	4.05	5.27			
Apr-02	2	1	2.00	0	0	78	23	3.39	5.21	-0.26	-1.16	No
May-02						120	19	6.32	10.19			
Jun-02	6	1	6.00	0	0	30	11	2.73	2.05	1.03	-0.37	No
Jul-02						47	18	2.61	2.38			
Aug-02	5	2	2.50	0	0	111	30	3.70	4.27	-0.38	-1.23	No
Sep-02	1	1	1.00	0	0	94	16	5.88	5.49	-0.86	-1.52	No
Oct-02						89	17	5.24	9.20			
Nov-02	9	1	9.00	0	0	81	11	7.36	11.27	0.89	-0.46	No
Dec-02						83	14	5.93	6.94			
Jan-03						137	20	6.85	9.73			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

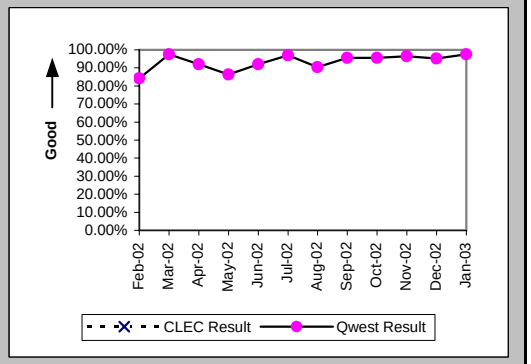
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						30	9	3.33	4.12			
Mar-02						56	4	14.00	16.15			
Apr-02						36	4	9.00	10.13			
May-02						102	6	17.00	9.78			
Jun-02	2	1	2.00	0	0	132	11	12.00	7.85	-1.22	-1.74	No
Jul-02						117	7	16.71	14.89			
Aug-02						162	14	11.57	18.57			
Sep-02						48	5	9.60	6.91			
Oct-02						98	7	14.00	20.19			
Nov-02						63	7	9.00	7.33			
Dec-02						39	3	13.00	7.21			
Jan-03						36	4	9.00	10.83			



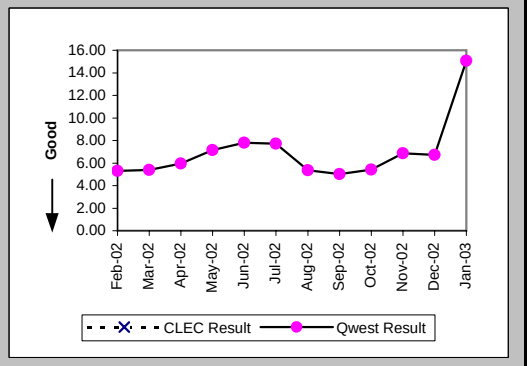
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						32	38	84.21%	36.46%			
Mar-02						39	40	97.50%	15.61%			
Apr-02						35	38	92.11%	26.97%			
May-02						38	44	86.36%	34.32%			
Jun-02						23	25	92.00%	27.13%			
Jul-02						33	34	97.06%	16.90%			
Aug-02						47	52	90.38%	29.48%			
Sep-02						43	45	95.56%	20.61%			
Oct-02						44	46	95.65%	20.39%			
Nov-02						27	28	96.43%	18.56%			
Dec-02						40	42	95.24%	21.30%			
Jan-03						38	39	97.44%	15.81%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

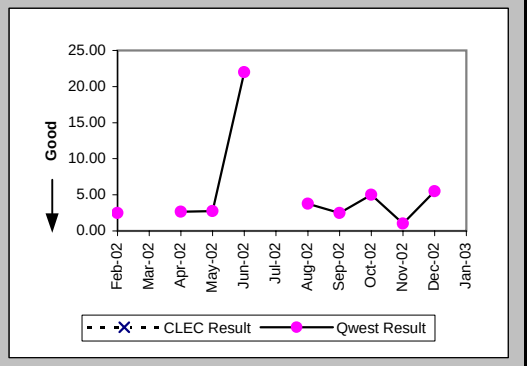
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						207	39	5.31	4.16			
Mar-02						215	40	5.38	8.22			
Apr-02						227	38	5.97	4.75			
May-02						314	44	7.14	9.09			
Jun-02						195	25	7.80	8.23			
Jul-02						262	34	7.71	9.82			
Aug-02						278	52	5.35	5.40			
Sep-02						226	45	5.02	3.63			
Oct-02						249	46	5.41	4.47			
Nov-02						192	28	6.86	6.69			
Dec-02						282	42	6.71	6.49			
Jan-03						587	39	15.05	14.10			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

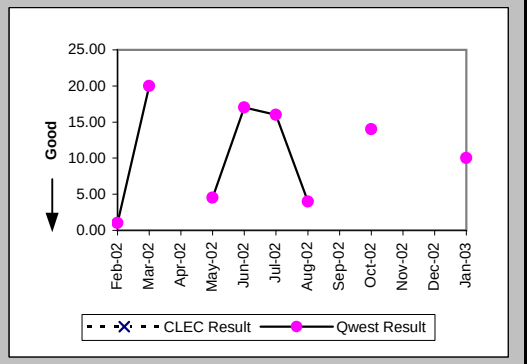
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15	6	2.50	2.26			
Mar-02												
Apr-02						8	3	2.67	2.89			
May-02						11	4	2.75	3.50			
Jun-02						22	1	22.00				
Jul-02												
Aug-02						15	4	3.75	1.26			
Sep-02						5	2	2.50	2.12			
Oct-02						5	1	5.00				
Nov-02						1	1	1.00				
Dec-02						11	2	5.50	2.12			
Jan-03												



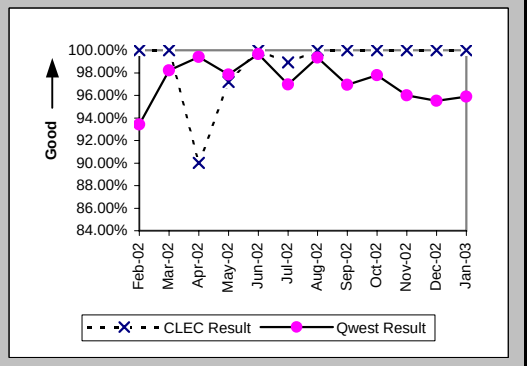
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	1	1.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						9	2	4.50	0.71			
Jun-02						17	1	17.00				
Jul-02						16	1	16.00				
Aug-02						4	1	4.00				
Sep-02												
Oct-02						14	1	14.00				
Nov-02												
Dec-02												
Jan-03						10	1	10.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

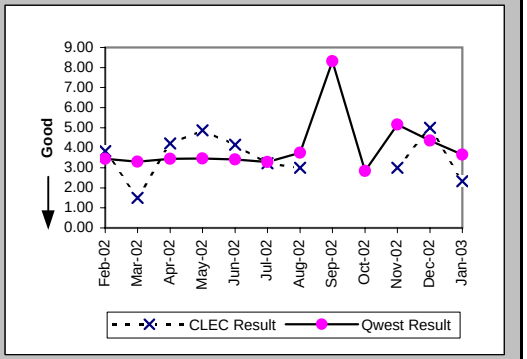
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	19	19	100.00%	0	0	256	274	93.43%	24.77%	-1.12	-1.68	No
Mar-02	2	2	100.00%	0	1	275	280	98.21%	13.24%	-0.19	-1.12	No
Apr-02	9	10	90.00%	0	0	166	167	99.40%	7.72%	1.65	0	Yes
May-02	69	71	97.18%	0	0	181	185	97.84%	14.54%	0.3	-0.82	No
Jun-02	113	113	100.00%	0	0	292	293	99.66%	5.83%	-0.53	-1.32	No
Jul-02	272	275	98.91%	0	1	159	164	96.95%	17.19%	-1.15	-1.7	No
Aug-02	16	16	100.00%	0	0	310	312	99.36%	7.98%	-0.31	-1.19	No
Sep-02	20	20	100.00%	0	0	221	228	96.93%	17.25%	-0.76	-1.46	No
Oct-02	12	12	100.00%	0	0	132	135	97.78%	14.74%	-0.5	-1.3	No
Nov-02	10	10	100.00%	0	0	144	150	96.00%	19.60%	-0.62	-1.38	No
Dec-02	6	6	100.00%	0	0	170	178	95.51%	20.72%	-0.52	-1.32	No
Jan-03	8	8	100.00%	0	0	187	195	95.90%	19.84%	-0.57	-1.35	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

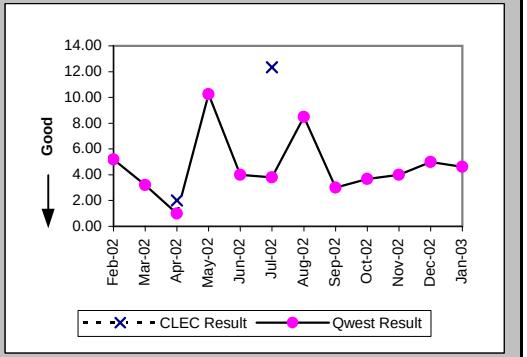
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23	6	3.83	13	0	653	190	3.44	2.37	0.6	-0.63	No
Mar-02	3	2	1.50	0	1	687	208	3.30	1.52	-1.67	-2.02	No
Apr-02	38	9	4.22	1	0	450	131	3.44	1.36	1.57	-0.04	No
May-02	307	63	4.87	8	0	370	107	3.46	3.90	1.35	-0.18	No
Jun-02	457	110	4.15	3	0	695	204	3.41	1.49	4.23	1.57	Yes
Jul-02	251	78	3.22	197	1	398	121	3.29	2.22	-0.22	-1.13	No
Aug-02	9	3	3.00	13	0	660	176	3.75	1.72	-0.75	-1.46	No
Sep-02						1464	176	8.32	7.24			
Oct-02						295	104	2.84	1.61			
Nov-02	3	1	3.00	9	0	592	115	5.15	6.31	-0.34	-1.21	No
Dec-02	5	1	5.00	5	0	519	119	4.36	4.06	1.35	-0.18	No
Jan-03	14	6	2.33	2	0	467	128	3.65	2.03	-1.55	-1.94	No



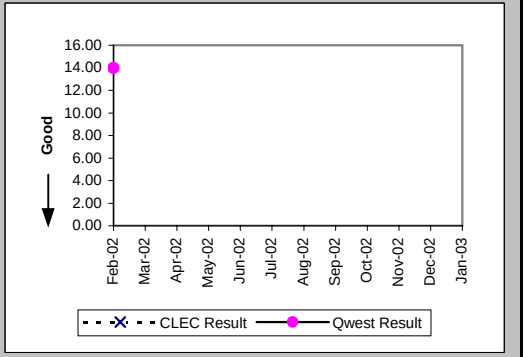
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						88	17	5.18	3.19			
Mar-02						16	5	3.20	3.35			
Apr-02	2	1	2.00	0	0	1	1	1.00				
May-02						41	4	10.25	14.77			
Jun-02						4	1	4.00				
Jul-02	37	3	12.33	0	0	19	5	3.80	3.03	2.03	0.24	Yes
Aug-02						17	2	8.50	4.95			
Sep-02						21	7	3.00	1.15			
Oct-02						11	3	3.67	3.79			
Nov-02						24	6	4.00	3.10			
Dec-02						40	8	5.00	3.02			
Jan-03						37	8	4.62	4.17			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

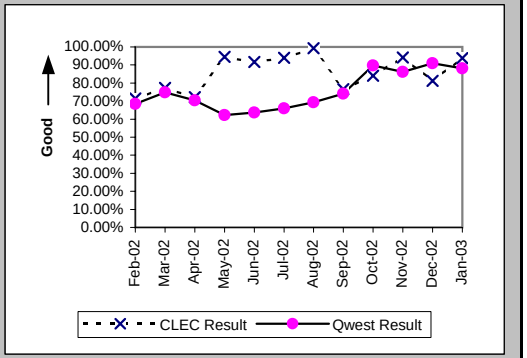
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	1	14.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

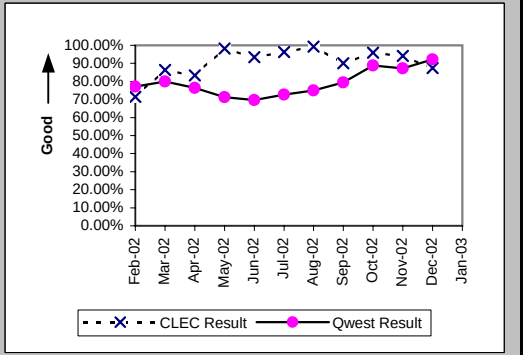
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	28	71.43%	0	0	366	535	68.41%	46.49%	-0.33	-1.2	No
Mar-02	17	22	77.27%	0	0	460	615	74.80%	43.42%	-0.26	-1.16	No
Apr-02	13	18	72.22%	0	0	410	582	70.45%	45.63%	-0.16	-1.1	No
May-02	52	55	94.55%	0	0	327	525	62.29%	48.47%	-4.7	-3.86	No
Jun-02	98	107	91.59%	0	0	362	568	63.73%	48.08%	-5.5	-4.34	No
Jul-02	200	213	93.90%	0	0	362	549	65.94%	47.39%	-7.31	-5.44	No
Aug-02	159	160	99.38%	0	0	408	588	69.39%	46.09%	-7.3	-5.44	No
Sep-02	23	30	76.67%	0	1	461	622	74.12%	43.80%	-0.31	-1.19	No
Oct-02	21	25	84.00%			448	499	89.78%	30.29%	0.9	-0.45	No
Nov-02	16	17	94.12%			380	441	86.17%	34.52%	-0.93	-1.57	No
Dec-02	13	16	81.25%			438	482	90.87%	28.80%	1.2	-0.27	No
Jan-03	15	16	93.75%			470	533	88.18%	32.28%	-0.68	-1.41	No



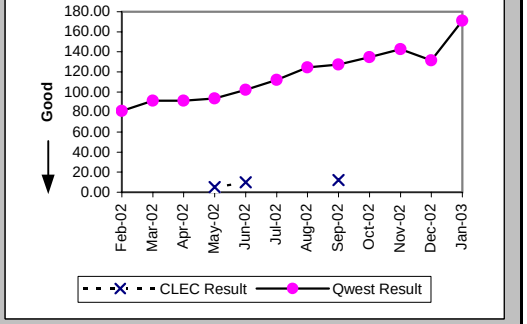
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	28	71.43%	0	0	413	535	77.20%	41.96%	0.71	-0.57	No
Mar-02	19	22	86.36%	0	0	492	615	80.00%	40.00%	-0.73	-1.45	No
Apr-02	15	18	83.33%	0	0	445	582	76.46%	42.42%	-0.68	-1.41	No
May-02	54	55	98.18%	0	0	374	525	71.24%	45.27%	-4.2	-3.55	No
Jun-02	100	107	93.46%	0	0	396	568	69.72%	45.95%	-4.9	-3.98	No
Jul-02	205	213	96.24%	0	0	399	549	72.68%	44.56%	-6.55	-4.98	No
Aug-02	159	160	99.38%	0	0	441	588	75.00%	43.30%	-6.31	-4.84	No
Sep-02	27	30	90.00%	0	1	494	622	79.42%	40.43%	-1.4	-1.85	No
Oct-02	24	25	96.00%	0	0	443	499	88.78%	31.56%	-1.12	-1.68	No
Nov-02	16	17	94.12%	0	0	385	441	87.30%	33.30%	-0.83	-1.5	No
Dec-02	14	16	87.50%	0	76	444	482	92.12%	26.95%	0.67	-0.59	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

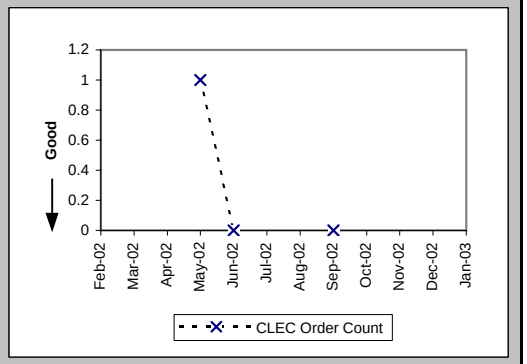
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4862	60	81.03	83.99			
Mar-02						5751	63	91.29	89.15			
Apr-02						6109	67	91.18	92.08			
May-02	15	3	5.00	0	0	7193	77	93.42	97.82	-1.54	-1.93	No
Jun-02	30	3	10.00	0	0	7665	75	102.20	101.63	-1.54	-1.94	No
Jul-02						8296	74	112.11	109.37			
Aug-02						9076	73	124.33	114.78			
Sep-02	12	1	12.00	0	0	8791	69	127.41	115.50	-0.99	-1.6	No
Oct-02						9022	67	134.66	129.57			
Nov-02						7421	52	142.71	143.21			
Dec-02						7762	59	131.56	146.15			
Jan-03						7182	42	171.00	148.97			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

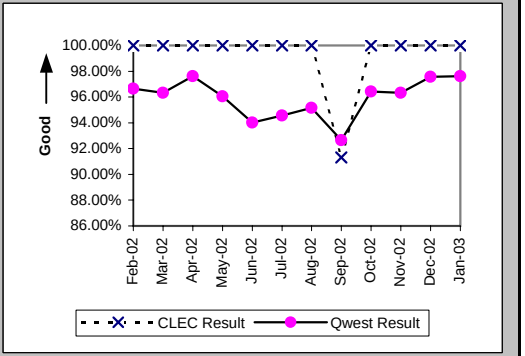
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	0
Jul-02	
Aug-02	
Sep-02	0
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

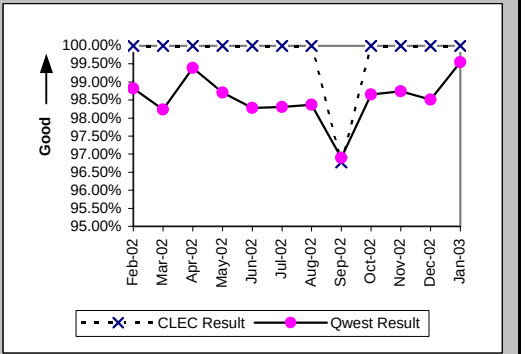
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15	15	100.00%	9	0	317	328	96.65%	18.00%	-0.71	-1.43	No
Mar-02	13	13	100.00%	14	0	342	355	96.34%	18.78%	-0.69	-1.42	No
Apr-02	11	11	100.00%	16	0	370	379	97.63%	15.23%	-0.51	-1.31	No
May-02	15	15	100.00%	15	0	437	455	96.04%	19.49%	-0.77	-1.47	No
Jun-02	13	13	100.00%	7	0	456	485	94.02%	23.71%	-0.9	-1.55	No
Jul-02	21	21	100.00%	11	0	488	516	94.57%	22.65%	-1.08	-1.65	No
Aug-02	11	11	100.00%	10	0	511	537	95.16%	21.46%	-0.74	-1.45	No
Sep-02	21	23	91.30%	20	1	491	530	92.64%	26.11%	0.29	-0.82	No
Oct-02	23	23	100.00%	12	0	485	503	96.42%	18.58%	-0.9	-1.55	No
Nov-02	8	8	100.00%	9	0	393	408	96.32%	18.82%	-0.55	-1.33	No
Dec-02	6	6	100.00%	3	0	320	328	97.56%	15.43%	-0.38	-1.23	No
Jan-03	6	6	100.00%	4	0	369	378	97.62%	15.25%	-0.38	-1.23	No



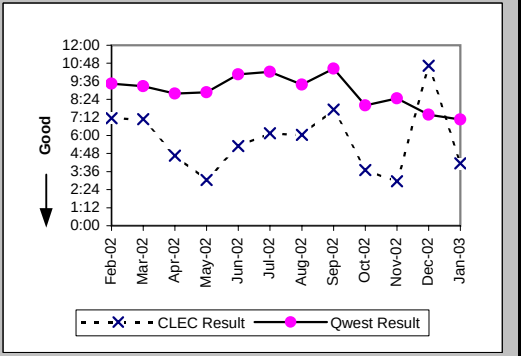
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	19	19	100.00%	9	0	418	423	98.82%	10.81%	-0.47	-1.28	No
Mar-02	17	17	100.00%	14	0	445	453	98.23%	13.17%	-0.54	-1.33	No
Apr-02	13	13	100.00%	16	0	491	494	99.39%	7.77%	-0.28	-1.17	No
May-02	18	18	100.00%	15	0	608	616	98.70%	11.32%	-0.48	-1.29	No
Jun-02	15	15	100.00%	7	0	629	640	98.28%	13.00%	-0.51	-1.31	No
Jul-02	21	21	100.00%	11	0	640	651	98.31%	12.89%	-0.59	-1.36	No
Aug-02	18	18	100.00%	10	0	663	674	98.37%	12.67%	-0.54	-1.33	No
Sep-02	30	31	96.77%	20	1	625	645	96.90%	17.33%	0.11	-0.94	No
Oct-02	27	27	100.00%	12	0	587	595	98.66%	11.52%	-0.59	-1.36	No
Nov-02	10	10	100.00%	9	0	469	475	98.74%	11.17%	-0.35	-1.22	No
Dec-02	9	9	100.00%	3	0	396	402	98.51%	12.13%	-0.37	-1.22	No
Jan-03	10	10	100.00%	4	0	438	440	99.55%	6.73%	-0.21	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

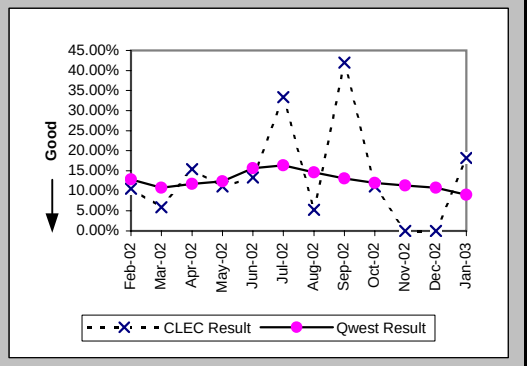
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	135:47	19	7:09	9	0	3999:06	423	9:27	11:29	-0.86	-1.52	No
Mar-02	120:28	17	7:05	14	0	4205:20	453	9:17	11:21	-0.78	-1.48	No
Apr-02	60:38	13	4:40	16	0	4339:42	494	8:47	8:55	-1.65	-2	No
May-02	54:41	18	3:02	15	0	5461:24	616	8:52	10:43	-2.27	-2.38	No
Jun-02	79:32	15	5:18	7	0	6438:32	640	10:04	11:44	-1.55	-1.94	No
Jul-02	129:17	21	6:09	11	0	6664:49	651	10:14	11:33	-1.59	-1.97	No
Aug-02	108:42	18	6:02	9	0	6326:36	674	9:23	11:15	-1.25	-1.76	No
Sep-02	239:50	31	7:44	20	1	6741:07	645	10:27	14:32	-1.02	-1.62	No
Oct-02	100:02	27	3:42	12	0	4761:13	595	8:00	11:43	-1.86	-2.13	No
Nov-02	29:36	10	2:58	8	0	4022:29	475	8:28	11:53	-1.45	-1.88	No
Dec-02	95:40	9	10:38	3	0	2967:11	402	7:23	11:21	1.06	-0.36	No
Jan-03	41:32	10	4:09	3	0	3107:34	440	7:04	8:58	-1.01	-1.62	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

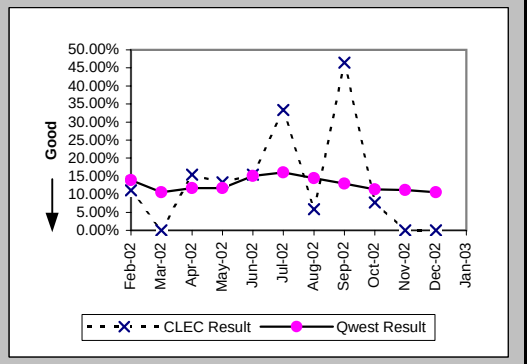
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	19	10.53%	9	0	55	428	12.85%	33.47%	-0.3	-1.18	No
Mar-02	1	17	5.88%	14	0	50	463	10.80%	31.04%	-0.64	-1.39	No
Apr-02	2	13	15.38%	16	0	59	504	11.71%	32.15%	0.44	-0.73	No
May-02	2	18	11.11%	15	0	78	632	12.34%	32.89%	-0.16	-1.1	No
Jun-02	2	15	13.33%	7	0	103	659	15.63%	36.31%	-0.24	-1.15	No
Jul-02	7	21	33.33%	11	0	109	665	16.39%	37.02%	1.88	0.14	Yes
Aug-02	1	19	5.26%	9	0	100	684	14.62%	35.33%	-1.14	-1.69	No
Sep-02	13	31	41.94%	20	1	88	671	13.11%	33.76%	3.84	1.33	Yes
Oct-02	3	27	11.11%	12	0	73	609	11.99%	32.48%	-0.14	-1.08	No
Nov-02	0	11	0.00%	8	0	54	478	11.30%	31.66%	-1.17	-1.71	No
Dec-02	0	9	0.00%	3	0	44	409	10.76%	30.98%	-1.03	-1.63	No
Jan-03	2	11	18.18%	3	0	41	455	9.01%	28.63%	0.96	-0.41	No



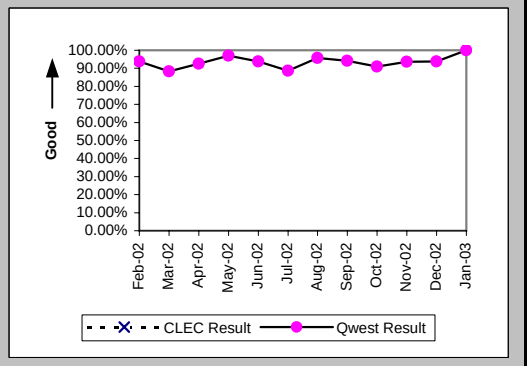
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	18	11.11%	9	0	54	388	13.92%	34.61%	-0.34	-1.2	No
Mar-02	0	16	0.00%	14	0	44	418	10.53%	30.69%	-1.35	-1.82	No
Apr-02	2	13	15.38%	16	0	55	470	11.70%	32.14%	0.44	-0.73	No
May-02	2	15	13.33%	15	0	69	590	11.69%	32.14%	0.25	-0.85	No
Jun-02	2	13	15.38%	7	0	93	618	15.05%	35.75%	0.09	-0.95	No
Jul-02	7	21	33.33%	11	0	100	624	16.03%	36.68%	1.93	0.17	Yes
Aug-02	1	17	5.88%	9	0	91	628	14.49%	35.20%	-0.99	-1.6	No
Sep-02	13	28	46.43%	20	1	81	624	12.98%	33.61%	4.16	1.53	Yes
Oct-02	2	26	7.69%	12	0	63	557	11.31%	31.67%	-0.57	-1.35	No
Nov-02	0	11	0.00%	8	0	50	449	11.14%	31.46%	-1.16	-1.71	No
Dec-02	0	9	0.00%	3	0	40	378	10.58%	30.76%	-1.02	-1.62	No
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

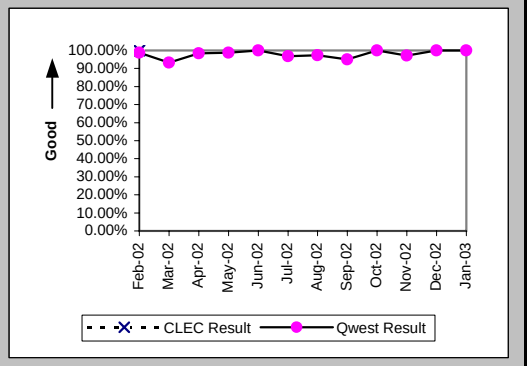
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						46	49	93.88%	23.97%			
Mar-02						45	51	88.24%	32.22%			
Apr-02						37	40	92.50%	26.34%			
May-02						64	66	96.97%	17.14%			
Jun-02						46	49	93.88%	23.97%			
Jul-02						70	79	88.61%	31.77%			
Aug-02						67	70	95.71%	20.25%			
Sep-02						80	85	94.12%	23.53%			
Oct-02						60	66	90.91%	28.75%			
Nov-02						59	63	93.65%	24.38%			
Dec-02						45	48	93.75%	24.21%			
Jan-03						54	54	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

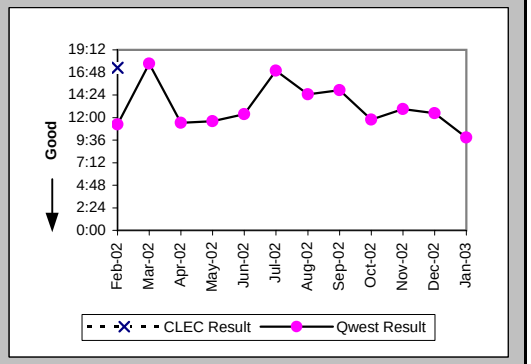
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	75	76	98.68%	11.40%	-0.11	-1.07	No
Mar-02						55	59	93.22%	25.14%			
Apr-02						59	60	98.33%	12.80%			
May-02						82	83	98.80%	10.91%			
Jun-02						62	62	100.00%	0.00%			
Jul-02						92	95	96.84%	17.49%			
Aug-02						75	77	97.40%	15.91%			
Sep-02						95	100	95.00%	21.79%			
Oct-02						82	82	100.00%	0.00%			
Nov-02						70	72	97.22%	16.43%			
Dec-02						52	52	100.00%	0.00%			
Jan-03						64	64	100.00%	0.00%			



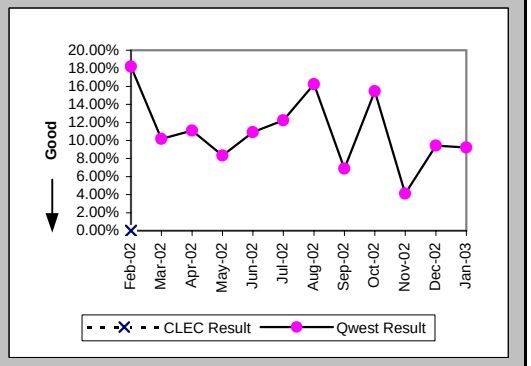
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	17:18	1	17:18	0	0	856:17	76	11:16	12:08	0.39	-0.76	No
Mar-02						1047:24	59	17:45	25:58			
Apr-02						686:00	60	11:26	9:24			
May-02						963:32	83	11:37	9:00			
Jun-02						766:26	62	12:22	8:50			
Jul-02						1613:15	95	16:59	18:34			
Aug-02						1113:47	77	14:28	13:59			
Sep-02						1489:15	100	14:54	20:30			
Oct-02						965:54	82	11:47	9:35			
Nov-02						929:58	72	12:55	16:14			
Dec-02						648:25	52	12:28	10:34			
Jan-03						631:37	64	9:52	8:33			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

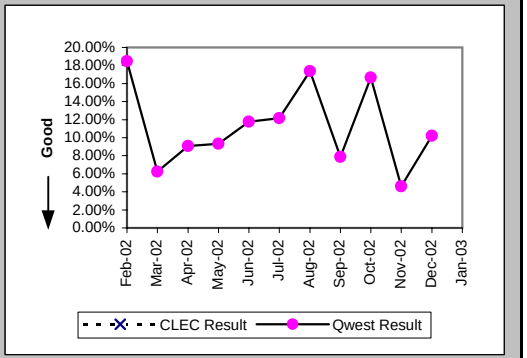
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	14	77	18.18%	38.57%	-0.47	-1.28	No
Mar-02						6	59	10.17%	30.22%			
Apr-02						7	63	11.11%	31.43%			
May-02						7	84	8.33%	27.64%			
Jun-02						7	64	10.94%	31.21%			
Jul-02						12	98	12.24%	32.78%			
Aug-02						13	80	16.25%	36.89%			
Sep-02						7	102	6.86%	25.28%			
Oct-02						13	84	15.48%	36.17%			
Nov-02						3	73	4.11%	19.85%			
Dec-02						5	53	9.43%	29.23%			
Jan-03						6	65	9.23%	28.95%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

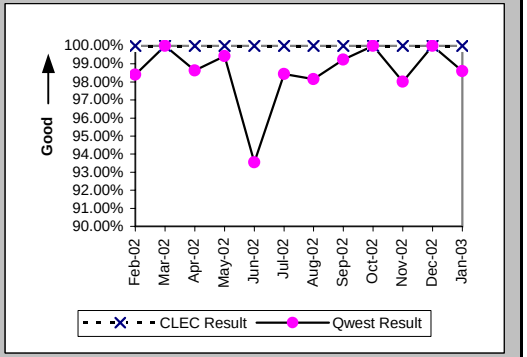
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	65	18.46%	38.80%			
Mar-02						3	48	6.25%	24.21%			
Apr-02						5	55	9.09%	28.75%			
May-02						7	75	9.33%	29.09%			
Jun-02						6	51	11.76%	32.22%			
Jul-02						9	74	12.16%	32.68%			
Aug-02						12	69	17.39%	37.90%			
Sep-02						7	89	7.87%	26.92%			
Oct-02						11	66	16.67%	37.27%			
Nov-02						3	65	4.62%	20.98%			
Dec-02						5	49	10.20%	30.27%			
Jan-03												



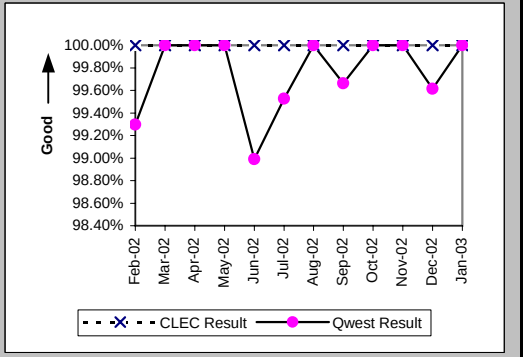
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	5	0	185	188	98.40%	12.53%	-0.18	-1.11	No
Mar-02	5	5	100.00%	14	0	190	190	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	6	0	144	146	98.63%	11.62%	-0.26	-1.16	No
May-02	5	5	100.00%	4	0	174	175	99.43%	7.54%	-0.17	-1.1	No
Jun-02	9	9	100.00%	4	0	203	217	93.55%	24.57%	-0.77	-1.47	No
Jul-02	3	3	100.00%	16	0	189	192	98.44%	12.40%	-0.22	-1.13	No
Aug-02	6	6	100.00%	10	0	160	163	98.16%	13.44%	-0.33	-1.2	No
Sep-02	10	10	100.00%	7	0	130	131	99.24%	8.70%	-0.27	-1.16	No
Oct-02	7	7	100.00%	9	0	155	155	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	6	0	99	101	98.02%	13.93%	-0.2	-1.12	No
Dec-02	1	1	100.00%	2	0	128	128	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%	12	0	140	142	98.59%	11.78%	-0.26	-1.16	No



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

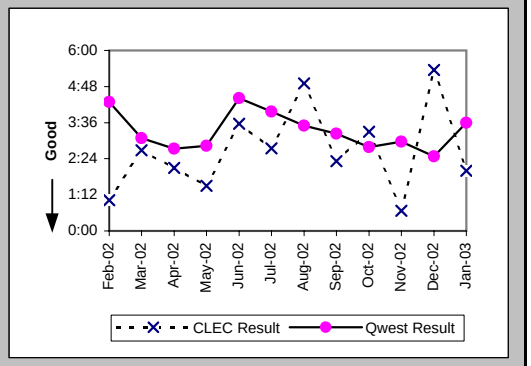
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12	12	100.00%	5	0	424	427	99.30%	8.35%	-0.29	-1.17	No
Mar-02	15	15	100.00%	14	0	378	378	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	6	0	342	342	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	4	0	375	375	100.00%	N/A	N/A	N/A	
Jun-02	15	15	100.00%	4	0	392	396	98.99%	10.00%	-0.38	-1.23	No
Jul-02	20	20	100.00%	16	0	420	422	99.53%	6.87%	-0.3	-1.18	No
Aug-02	19	19	100.00%	10	0	367	367	100.00%	N/A	N/A	N/A	
Sep-02	21	21	100.00%	7	0	296	297	99.66%	5.79%	-0.26	-1.16	No
Oct-02	13	13	100.00%	9	0	325	325	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%	6	0	232	232	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	2	0	259	260	99.62%	6.19%	-0.11	-1.07	No
Jan-03	7	7	100.00%	12	0	283	283	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

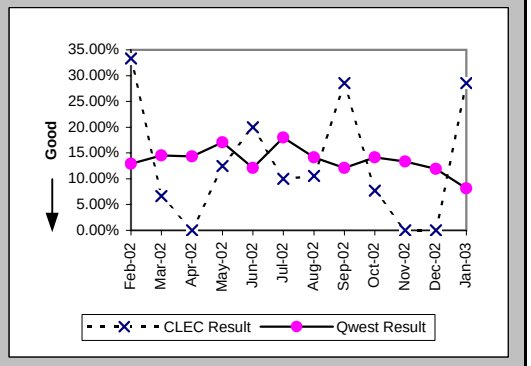
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	12:16	12	1:01	5	0	1826:40	427	4:17	13:51	-0.8	-1.49	No
Mar-02	40:18	15	2:41	14	0	1166:05	378	3:05	5:24	-0.28	-1.17	No
Apr-02	29:24	14	2:06	6	0	935:33	342	2:44	5:00	-0.47	-1.28	No
May-02	11:56	8	1:30	4	0	1060:08	375	2:50	4:57	-0.76	-1.46	No
Jun-02	53:24	15	3:34	4	0	1746:20	396	4:25	10:50	-0.3	-1.18	No
Jul-02	54:54	20	2:45	16	0	1674:00	422	3:58	7:02	-0.76	-1.46	No
Aug-02	93:02	19	4:54	10	0	1287:32	367	3:30	5:41	1	-0.39	No
Sep-02	48:49	21	2:19	7	0	957:54	297	3:14	6:09	-0.65	-1.39	No
Oct-02	42:49	13	3:18	9	0	905:30	325	2:47	4:29	0.53	-0.68	No
Nov-02	3:59	6	0:40	6	0	689:56	232	2:58	5:29	-1.02	-1.62	No
Dec-02	16:04	3	5:21	2	0	644:02	260	2:29	4:55	1.14	-0.31	No
Jan-03	14:03	7	2:00	12	0	1018:07	283	3:36	5:49	-0.71	-1.43	No



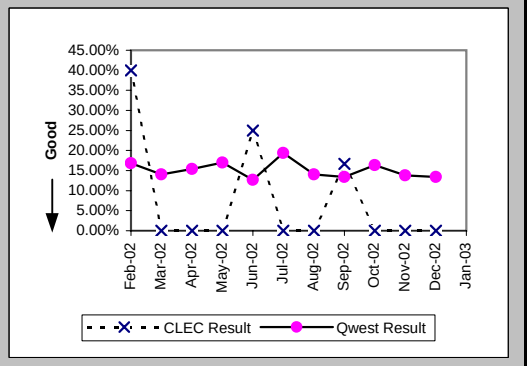
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	12	33.33%	5	0	55	427	12.88%	33.50%	1.8	0.1	Yes
Mar-02	1	15	6.67%	14	0	55	378	14.55%	35.26%	-0.85	-1.52	No
Apr-02	0	14	0.00%	6	0	49	342	14.33%	35.04%	-1.5	-1.91	No
May-02	1	8	12.50%	4	0	64	375	17.07%	37.62%	-0.34	-1.21	No
Jun-02	3	15	20.00%	4	0	48	396	12.12%	32.64%	0.88	-0.46	No
Jul-02	2	20	10.00%	16	0	76	422	18.01%	38.43%	-0.91	-1.55	No
Aug-02	2	19	10.53%	10	0	52	367	14.17%	34.87%	-0.44	-1.27	No
Sep-02	6	21	28.57%	7	0	36	297	12.12%	32.64%	1.94	0.18	Yes
Oct-02	1	13	7.69%	9	0	46	325	14.15%	34.86%	-0.66	-1.4	No
Nov-02	0	6	0.00%	6	0	31	232	13.36%	34.02%	-0.95	-1.58	No
Dec-02	0	3	0.00%	2	0	31	260	11.92%	32.41%	-0.63	-1.39	No
Jan-03	2	7	28.57%	12	0	23	283	8.13%	27.33%	1.55	-0.06	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

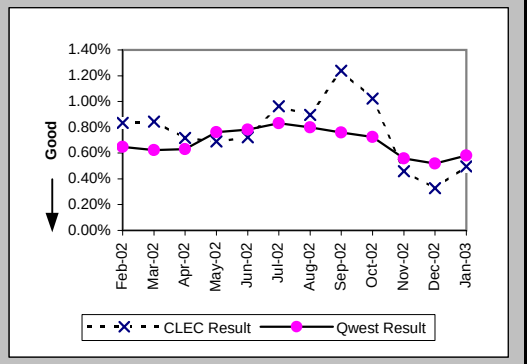
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	10	40.00%	5	0	37	220	16.82%	37.40%	1.69	0.03	Yes
Mar-02	0	7	0.00%	14	0	29	207	14.01%	34.71%	-1.05	-1.64	No
Apr-02	0	6	0.00%	6	0	27	175	15.43%	36.12%	-1.03	-1.63	No
May-02	0	2	0.00%	4	0	35	206	16.99%	37.55%	-0.64	-1.39	No
Jun-02	2	8	25.00%	4	0	29	229	12.66%	33.26%	0.94	-0.43	No
Jul-02	0	10	0.00%	16	0	45	232	19.40%	39.54%	-1.52	-1.92	No
Aug-02	0	10	0.00%	10	0	28	199	14.07%	34.77%	-1.25	-1.76	No
Sep-02	1	6	16.67%	7	0	23	172	13.37%	34.04%	0.25	-0.85	No
Oct-02	0	7	0.00%	9	0	29	177	16.38%	37.01%	-1.15	-1.7	No
Nov-02	0	2	0.00%	6	0	16	116	13.79%	34.48%	-0.56	-1.34	No
Dec-02	0	1	0.00%	2	0	19	142	13.38%	34.04%	-0.39	-1.24	No
Jan-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

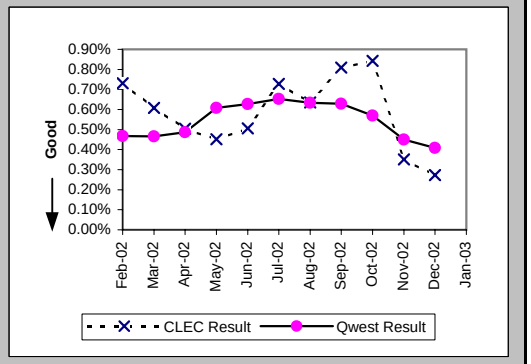
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	32	3835	0.83%	14	0	932	143777	0.65%	8.03%	1.42	-0.14	No
Mar-02	32	3788	0.84%	28	0	900	144568	0.62%	7.87%	1.72	0.04	Yes
Apr-02	27	3763	0.72%	22	0	909	143946	0.63%	7.92%	0.66	-0.6	No
May-02	26	3763	0.69%	19	0	1091	143365	0.76%	8.69%	-0.49	-1.3	No
Jun-02	30	4150	0.72%	11	0	1119	143092	0.78%	8.81%	-0.43	-1.26	No
Jul-02	41	4261	0.96%	27	0	1185	142422	0.83%	9.08%	0.92	-0.44	No
Aug-02	38	4246	0.90%	19	0	1131	141287	0.80%	8.91%	0.68	-0.59	No
Sep-02	52	4200	1.24%	27	1	1070	140662	0.76%	8.69%	3.51	1.13	Yes
Oct-02	40	3914	1.02%	21	0	1018	140523	0.72%	8.48%	2.17	0.32	Yes
Nov-02	17	3697	0.46%	14	0	783	139984	0.56%	7.46%	-0.8	-1.49	No
Dec-02	12	3666	0.33%	5	0	722	139205	0.52%	7.18%	-1.59	-1.97	No
Jan-03	18	3623	0.50%	15	0	803	138393	0.58%	7.60%	-0.65	-1.4	No



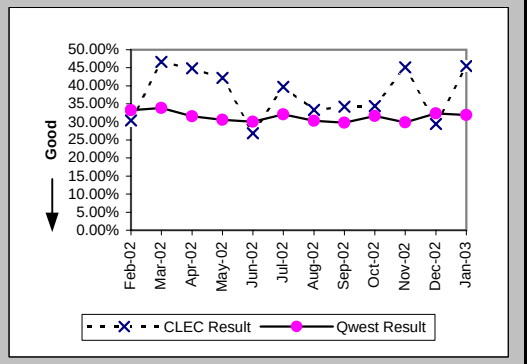
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	28	3835	0.73%	14	0	673	143777	0.47%	6.83%	2.35	0.43	Yes
Mar-02	23	3788	0.61%	28	0	673	144568	0.47%	6.81%	1.26	-0.23	No
Apr-02	19	3763	0.50%	22	0	700	143946	0.49%	6.96%	0.16	-0.9	No
May-02	17	3763	0.45%	19	0	871	143365	0.61%	7.77%	-1.21	-1.74	No
Jun-02	21	4150	0.51%	11	0	898	143092	0.63%	7.90%	-0.98	-1.59	No
Jul-02	31	4261	0.73%	27	0	930	142422	0.65%	8.05%	0.6	-0.64	No
Aug-02	27	4246	0.64%	19	0	896	141287	0.63%	7.94%	0.01	-0.99	No
Sep-02	34	4200	0.81%	27	1	885	140662	0.63%	7.91%	1.46	-0.11	No
Oct-02	33	3914	0.84%	21	0	800	140523	0.57%	7.52%	2.25	0.37	Yes
Nov-02	13	3697	0.35%	14	0	630	139984	0.45%	6.69%	-0.88	-1.54	No
Dec-02	10	3666	0.27%	5	0	569	139205	0.41%	6.38%	-1.27	-1.77	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

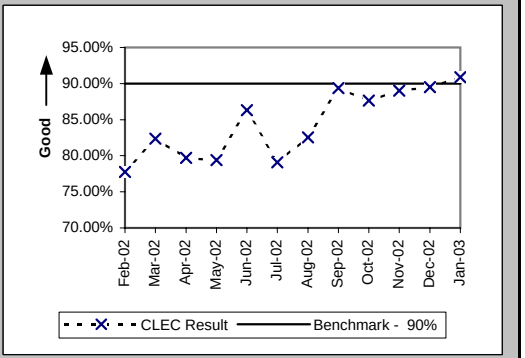
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	14	46	30.43%	0	0	465	1397	33.29%	47.12%	-0.4	-1.25	No
Mar-02	28	60	46.67%	0	0	461	1361	33.87%	47.33%	2	0.22	Yes
Apr-02	22	49	44.90%	0	0	420	1329	31.60%	46.49%	1.91	0.16	Yes
May-02	19	45	42.22%	0	0	481	1572	30.60%	46.08%	1.63	-0.01	No
Jun-02	11	41	26.83%	0	0	481	1600	30.06%	45.85%	-0.45	-1.27	No
Jul-02	27	68	39.71%	0	0	560	1745	32.09%	46.68%	1.3	-0.21	No
Aug-02	19	57	33.33%	0	0	493	1624	30.36%	45.98%	0.49	-0.7	No
Sep-02	27	79	34.18%	0	1	453	1523	29.74%	45.71%	0.84	-0.49	No
Oct-02	21	61	34.43%	0	0	471	1489	31.63%	46.50%	0.47	-0.72	No
Nov-02	14	31	45.16%	0	0	334	1117	29.90%	45.78%	1.77	0.07	Yes
Dec-02	5	17	29.41%	0	0	345	1067	32.33%	46.78%	-0.26	-1.16	No
Jan-03	15	33	45.45%	0	0	376	1179	31.89%	46.61%	1.6	-0.02	No



Checklist #2 - Enhanced Extended Loops (EELs) Installation

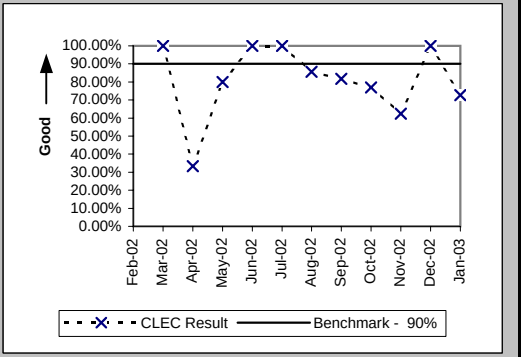
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	21	27	77.78%	11	0	41.57%
Mar-02	28	34	82.35%	4	0	38.12%
Apr-02	51	64	79.69%	5	0	40.23%
May-02	54	68	79.41%	10	0	40.43%
Jun-02	63	73	86.30%	17	3	34.38%
Jul-02	102	129	79.07%	51	0	40.68%
Aug-02	142	172	82.56%	20	0	37.95%
Sep-02	126	141	89.36%	6	0	30.83%
Oct-02	213	243	87.65%	7	0	32.90%
Nov-02	203	228	89.04%	4	3	31.25%
Dec-02	179	200	89.50%	5	0	30.66%
Jan-03	179	197	90.86%	5	0	28.81%



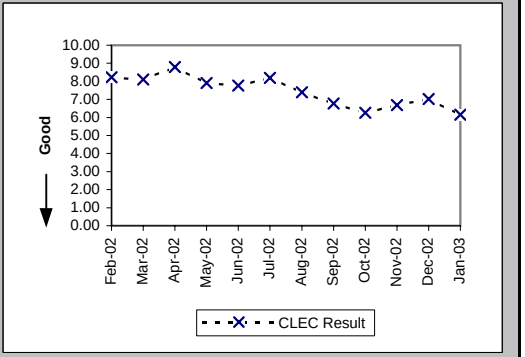
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02	1	3	33.33%	0	0	47.14%
May-02	4	5	80.00%	2	0	40.00%
Jun-02	6	6	100.00%	0	0	0.00%
Jul-02	7	7	100.00%	5	0	0.00%
Aug-02	18	21	85.71%	1	0	34.99%
Sep-02	9	11	81.82%	0	0	38.57%
Oct-02	10	13	76.92%	0	0	42.13%
Nov-02	5	8	62.50%	1	0	48.41%
Dec-02	10	10	100.00%	0	0	0.00%
Jan-03	8	11	72.73%	0	0	44.54%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	222	27	8.22	11	0	5.54
Mar-02	243	30	8.10	8	0	5.60
Apr-02	580	66	8.79	3	0	6.42
May-02	546	69	7.91	9	0	5.12
Jun-02	645	83	7.77	7	3	2.78
Jul-02	1386	169	8.20	11	0	4.37
Aug-02	1235	167	7.40	25	0	3.42
Sep-02	839	124	6.77	23	0	4.00
Oct-02	1389	222	6.26	28	0	4.25
Nov-02	1436	215	6.68	17	3	3.93
Dec-02	1231	175	7.03	30	0	4.70
Jan-03	1016	165	6.16	37	0	2.89

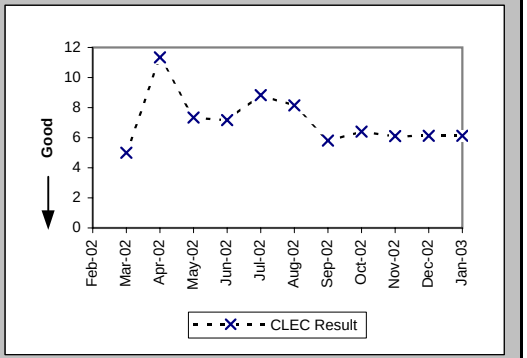


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

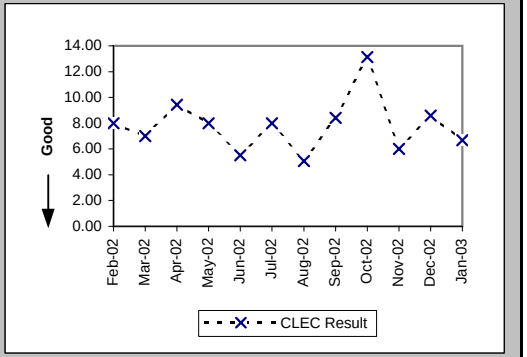
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02	34	3	11.33	0	0	4.62
May-02	44	6	7.33	1	0	2.94
Jun-02	43	6	7.17	0	0	0.98
Jul-02	106	12	8.83	0	0	5.11
Aug-02	171	21	8.14	1	0	5.06
Sep-02	58	10	5.80	1	0	1.87
Oct-02	64	10	6.40	3	0	3.57
Nov-02	55	9	6.11	0	0	1.69
Dec-02	49	8	6.12	2	0	0.64
Jan-03	49	8	6.12	3	0	2.53



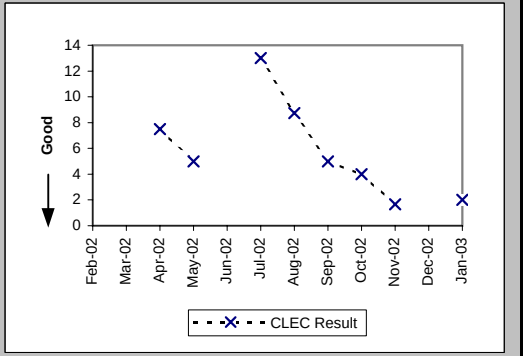
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	72	9	8.00	8	0	5.79
Mar-02	63	9	7.00	1	0	8.51
Apr-02	151	16	9.44	2	0	10.40
May-02	128	16	8.00	7	0	7.01
Jun-02	66	12	5.50	14	2	3.73
Jul-02	272	34	8.00	42	0	6.72
Aug-02	147	29	5.07	14	0	3.63
Sep-02	101	12	8.42	5	0	5.82
Oct-02	92	7	13.14	17	0	14.69
Nov-02	42	7	6.00	17	0	6.16
Dec-02	103	12	8.58	11	0	10.07
Jan-03	80	12	6.67	6	0	6.40



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02	15	2	7.50	0	0	0.71
May-02	10	2	5.00	1	0	1.41
Jun-02						
Jul-02	26	2	13.00	3	0	2.83
Aug-02	35	4	8.75	0	0	9.03
Sep-02	5	1	5.00	0	0	
Oct-02	4	1	4.00	1	0	
Nov-02	5	3	1.67	1	0	1.15
Dec-02						
Jan-03	4	2	2.00	0	0	1.41

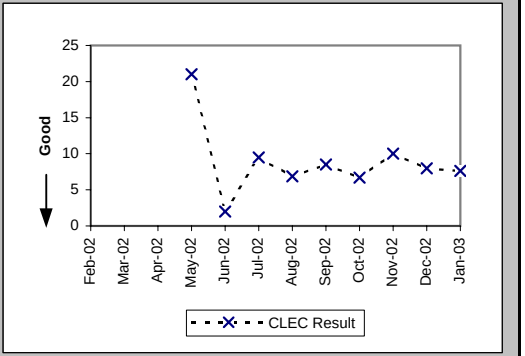


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

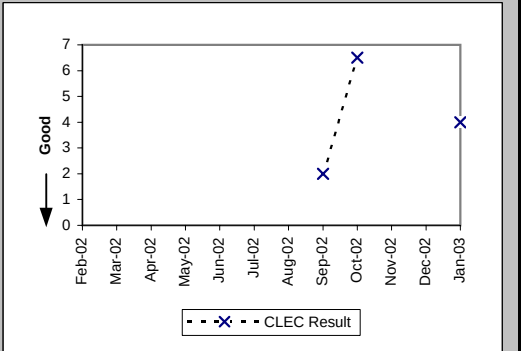
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02	21	1	21.00	0	0	
Jun-02	2	1	2.00	0	0	
Jul-02	19	2	9.50	0	0	7.78
Aug-02	48	7	6.86	0	0	6.01
Sep-02	34	4	8.50	0	0	9.88
Oct-02	161	24	6.71	0	0	5.41
Nov-02	180	18	10.00	0	0	7.04
Dec-02	80	10	8.00	0	0	5.89
Jan-03	61	8	7.62	0	0	11.41



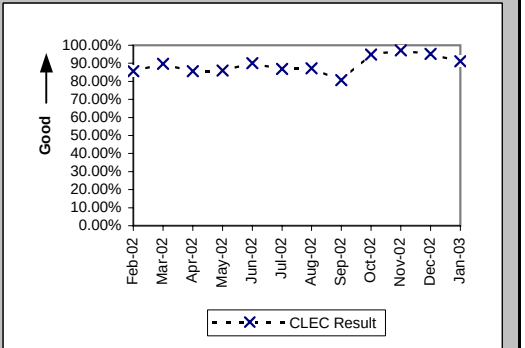
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	2	1	2.00	0	0	
Oct-02	13	2	6.50	0	0	3.54
Nov-02						
Dec-02						
Jan-03	4	1	4.00	0	0	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	24	28	85.71%	0	0	34.99%
Mar-02	35	39	89.74%	0	0	30.34%
Apr-02	48	56	85.71%	0	0	34.99%
May-02	68	79	86.08%	0	0	34.62%
Jun-02	82	91	90.11%	0	0	29.85%
Jul-02	125	144	86.81%	0	0	33.84%
Aug-02	177	203	87.19%	0	0	33.42%
Sep-02	150	186	80.65%	0	0	39.51%
Oct-02	200	211	94.79%			22.23%
Nov-02	245	252	97.22%			16.43%
Dec-02	217	228	95.18%			21.43%
Jan-03	195	214	91.12%			28.44%

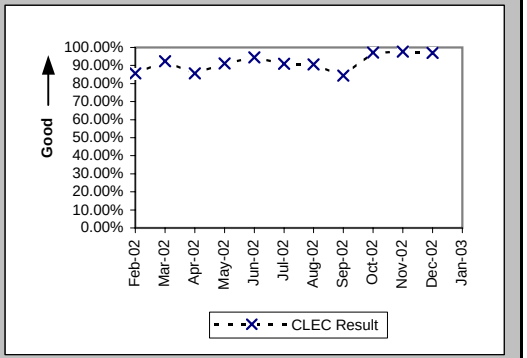


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

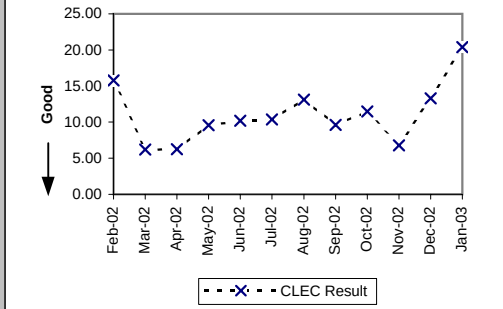
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	24	28	85.71%	0	0	34.99%
Mar-02	36	39	92.31%	0	0	26.65%
Apr-02	48	56	85.71%	0	0	34.99%
May-02	72	79	91.14%	0	0	28.42%
Jun-02	86	91	94.51%	0	0	22.79%
Jul-02	131	144	90.97%	0	0	28.66%
Aug-02	184	203	90.64%	0	0	29.13%
Sep-02	157	186	84.41%	0	0	36.28%
Oct-02	205	211	97.16%	0	0	16.62%
Nov-02	246	252	97.62%	0	0	15.25%
Dec-02	221	228	96.93%	0	77	17.25%
Jan-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	79	5	15.80	0	0	5.93
Mar-02	56	9	6.22	0	1	13.50
Apr-02	50	8	6.25	0	0	4.95
May-02	86	9	9.56	0	0	8.66
Jun-02	173	17	10.18	0	0	9.25
Jul-02	280	27	10.37	0	0	6.86
Aug-02	210	16	13.12	0	0	10.21
Sep-02	77	8	9.62	0	0	12.58
Oct-02	69	6	11.50	0	0	6.16
Nov-02	88	13	6.77	0	0	4.88
Dec-02	306	23	13.30	0	0	10.24
Jan-03	265	13	20.38	0	0	16.82

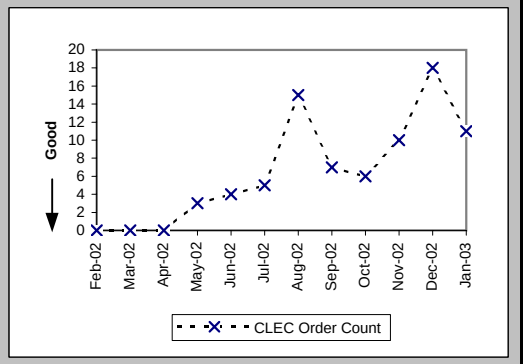


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

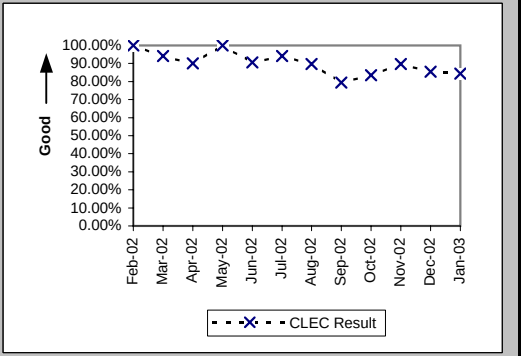
Date	CLEC Order Count
Feb-02	0
Mar-02	0
Apr-02	0
May-02	3
Jun-02	4
Jul-02	5
Aug-02	15
Sep-02	7
Oct-02	6
Nov-02	10
Dec-02	18
Jan-03	11



Checklist #2 - Enhanced Extended Loops (EELs) Repair

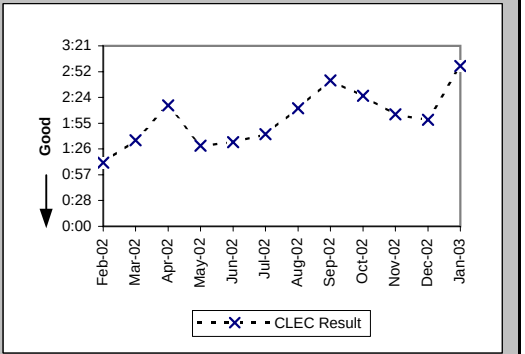
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	9	9	100.00%	0	0	0.00%
Mar-02	16	17	94.12%	1	0	23.53%
Apr-02	9	10	90.00%	1	0	30.00%
May-02	20	20	100.00%	3	0	0.00%
Jun-02	29	32	90.63%	2	0	29.15%
Jul-02	32	34	94.12%	5	0	23.53%
Aug-02	61	68	89.71%	15	0	30.39%
Sep-02	66	83	79.52%	6	0	40.36%
Oct-02	56	67	83.58%	16	0	37.04%
Nov-02	44	49	89.80%	10	0	30.27%
Dec-02	41	48	85.42%	9	0	35.29%
Jan-03	70	83	84.34%	9	0	36.34%



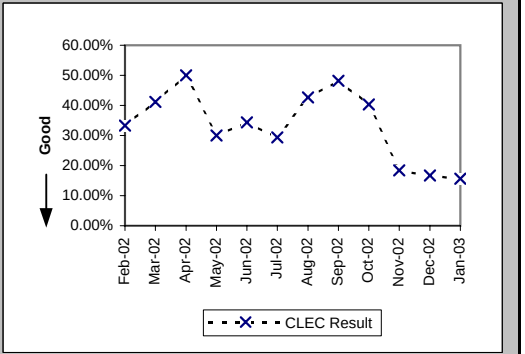
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	10:36	9	1:11	0	0	1:15
Mar-02	27:05	17	1:36	1	0	1:54
Apr-02	22:30	10	2:15	1	0	1:32
May-02	30:06	20	1:30	3	0	0:55
Jun-02	50:23	32	1:34	2	0	1:50
Jul-02	58:25	34	1:43	5	0	1:17
Aug-02	150:04	68	2:12	15	0	2:23
Sep-02	225:59	83	2:43	6	0	3:18
Oct-02	162:45	67	2:26	16	0	2:25
Nov-02	102:25	49	2:05	10	0	2:57
Dec-02	95:24	48	1:59	9	0	1:38
Jan-03	247:18	83	2:59	9	0	3:28



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

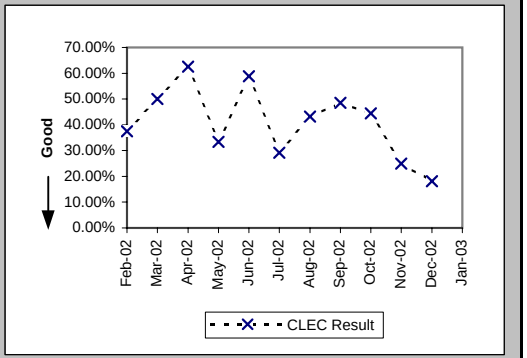
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	3	9	33.33%	0	0	47.14%
Mar-02	7	17	41.18%	1	0	49.22%
Apr-02	5	10	50.00%	1	0	50.00%
May-02	6	20	30.00%	3	0	45.83%
Jun-02	11	32	34.38%	2	0	47.50%
Jul-02	10	34	29.41%	5	0	45.56%
Aug-02	29	68	42.65%	15	0	49.46%
Sep-02	40	83	48.19%	6	0	49.97%
Oct-02	27	67	40.30%	16	0	49.05%
Nov-02	9	49	18.37%	10	0	38.72%
Dec-02	8	48	16.67%	9	0	37.27%
Jan-03	13	83	15.66%	9	0	36.34%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

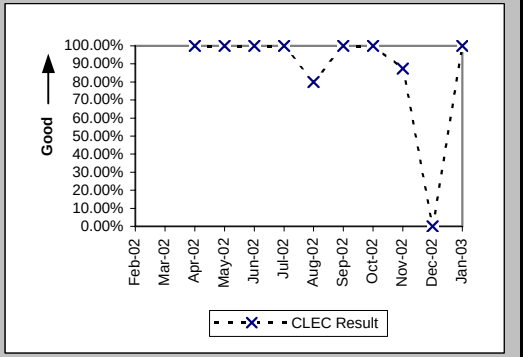
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	3	8	37.50%	0	0	48.41%
Mar-02	7	14	50.00%	1	0	50.00%
Apr-02	5	8	62.50%	1	0	48.41%
May-02	5	15	33.33%	3	0	47.14%
Jun-02	10	17	58.82%	2	0	49.22%
Jul-02	7	24	29.17%	5	0	45.45%
Aug-02	22	51	43.14%	15	0	49.53%
Sep-02	32	66	48.48%	6	0	49.98%
Oct-02	20	45	44.44%	16	0	49.69%
Nov-02	9	36	25.00%	10	0	43.30%
Dec-02	6	33	18.18%	9	0	38.57%
Jan-03						



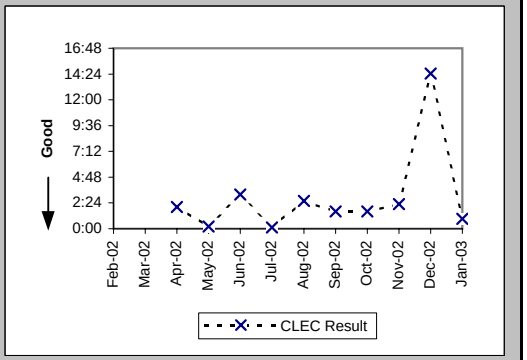
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02	2	2	100.00%	0	0	0.00%
Jun-02	2	2	100.00%	0	0	0.00%
Jul-02	2	2	100.00%	1	0	0.00%
Aug-02	12	15	80.00%	2	0	40.00%
Sep-02	3	3	100.00%	1	0	0.00%
Oct-02	13	13	100.00%	4	0	0.00%
Nov-02	7	8	87.50%	4	0	33.07%
Dec-02	0	7	0.00%	1	0	0.00%
Jan-03	9	9	100.00%	0	0	0.00%



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

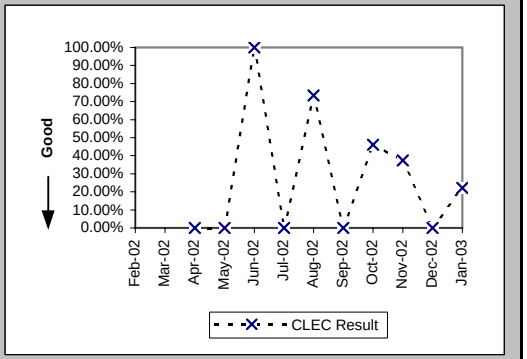
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02	2:01	1	2:01	0	0	
May-02	0:25	2	0:13	0	0	0:16
Jun-02	6:24	2	3:12	0	0	0:01
Jul-02	0:17	2	0:08	1	0	0:01
Aug-02	38:47	15	2:35	2	0	2:31
Sep-02	4:47	3	1:36	1	0	0:56
Oct-02	20:42	13	1:36	4	0	1:20
Nov-02	18:15	8	2:17	4	0	3:17
Dec-02	101:00	7	14:26	1	0	0:45
Jan-03	8:24	9	0:56	0	0	0:48



Checklist #2 - Enhanced Extended Loops (EELs) Repair

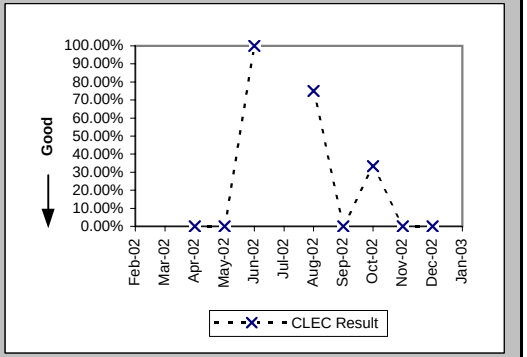
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%
Jun-02	2	2	100.00%	0	0	0.00%
Jul-02	0	2	0.00%	1	0	0.00%
Aug-02	11	15	73.33%	2	0	44.22%
Sep-02	0	3	0.00%	1	0	0.00%
Oct-02	6	13	46.15%	4	0	49.85%
Nov-02	3	8	37.50%	4	0	48.41%
Dec-02	0	7	0.00%	1	0	0.00%
Jan-03	2	9	22.22%	0	0	41.57%



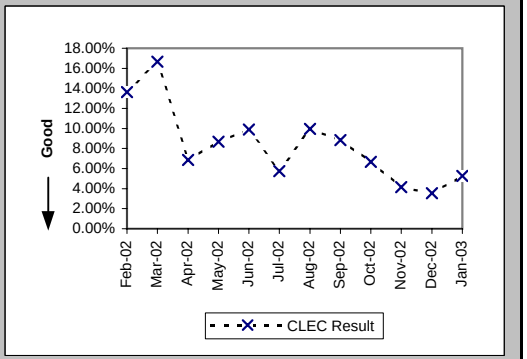
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02	0	1	0.00%	0	0	0.00%
Jun-02	2	2	100.00%	0	0	0.00%
Jul-02						
Aug-02	9	12	75.00%	2	0	43.30%
Sep-02	0	3	0.00%	1	0	0.00%
Oct-02	2	6	33.33%	4	0	47.14%
Nov-02	0	5	0.00%	4	0	0.00%
Dec-02	0	7	0.00%	1	0	0.00%
Jan-03						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

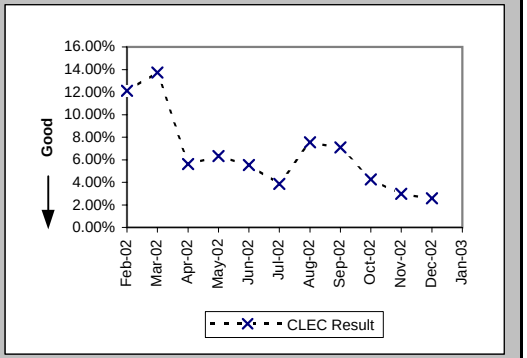
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	9	66	13.64%	0	0	34.32%
Mar-02	17	102	16.67%	1	0	37.27%
Apr-02	11	160	6.88%	1	0	25.30%
May-02	22	253	8.70%	3	0	28.18%
Jun-02	34	344	9.88%	2	0	29.84%
Jul-02	36	627	5.74%	6	0	23.26%
Aug-02	83	834	9.95%	17	0	29.94%
Sep-02	86	973	8.84%	7	0	28.39%
Oct-02	80	1198	6.68%	20	0	24.96%
Nov-02	57	1376	4.14%	14	0	19.93%
Dec-02	55	1547	3.56%	10	0	18.52%
Jan-03	92	1743	5.28%	9	0	22.36%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

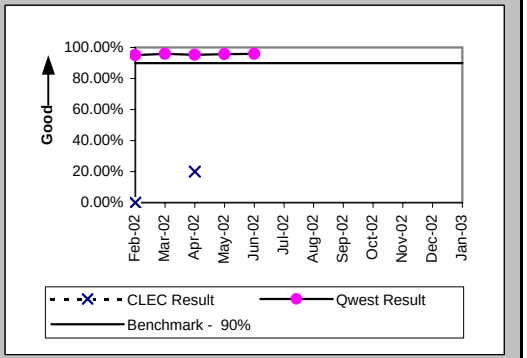
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	8	66	12.12%	0	0	32.64%
Mar-02	14	102	13.73%	1	0	34.41%
Apr-02	9	160	5.63%	1	0	23.04%
May-02	16	253	6.32%	3	0	24.34%
Jun-02	19	344	5.52%	2	0	22.84%
Jul-02	24	624	3.85%	6	0	19.23%
Aug-02	63	834	7.55%	17	0	26.43%
Sep-02	69	973	7.09%	7	0	25.67%
Oct-02	51	1198	4.26%	20	0	20.19%
Nov-02	41	1376	2.98%	14	0	17.00%
Dec-02	40	1547	2.59%	10	0	15.87%
Jan-03						



Checklist #4 - Unbundled Loop - Analog Installation

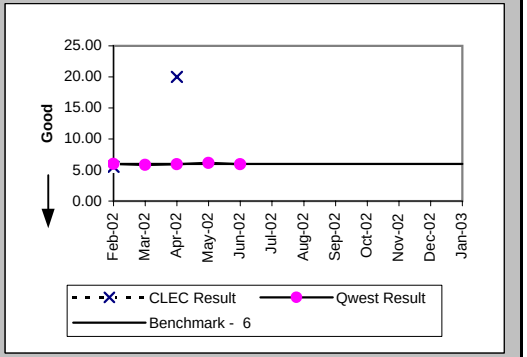
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	1	0	14858	15641	94.99%	21.81%	1.96	0.19	Yes
Mar-02						15698	16382	95.82%	20.00%			
Apr-02	1	5	20.00%	0	0	15181	15922	95.35%	21.07%	4.25	1.59	Yes
May-02						15830	16535	95.74%	20.20%			
Jun-02						14681	15308	95.90%	19.82%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



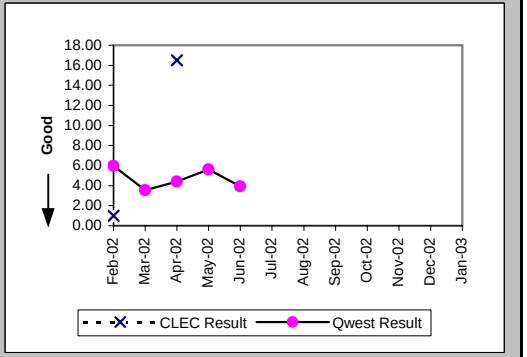
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	11	2	5.50	0	0	94002	15705	5.99	7.63	-0.09	-1.05	No
Mar-02						96078	16471	5.83	6.42			
Apr-02	100	5	20.00	0	0	95586	16066	5.95	6.65	2.65	0.61	Yes
May-02						101878	16646	6.12	7.72			
Jun-02						92088	15482	5.95	6.17			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

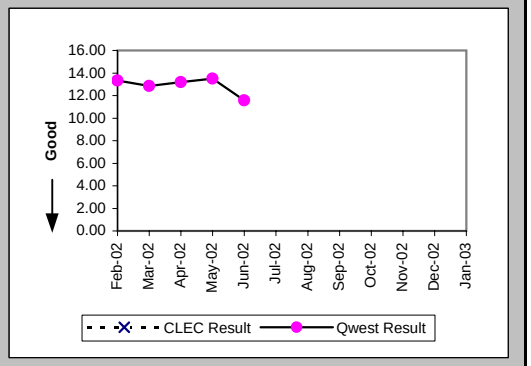
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	1.00	1	0	2231	373	5.98	20.08	-0.25	-1.15	No
Mar-02						1109	313	3.54	6.04			
Apr-02	66	4	16.50	0	0	1571	356	4.41	7.76	2.1	0.27	Yes
May-02						1930	343	5.63	20.53			
Jun-02						1540	392	3.93	6.43			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #4 - Unbundled Loop - Analog Installation

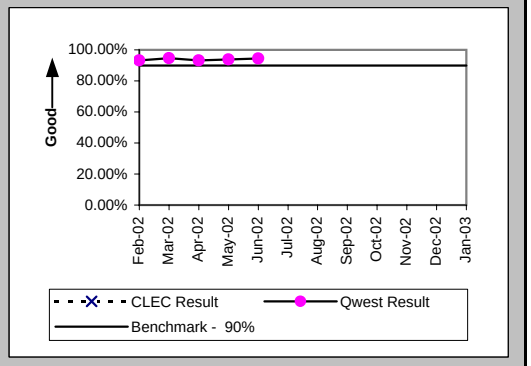
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5489	412	13.32	25.66			
Mar-02						4834	376	12.86	20.50			
Apr-02						5302	402	13.19	13.81			
May-02						5161	382	13.51	24.68			
Jun-02						3011	260	11.58	12.93			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



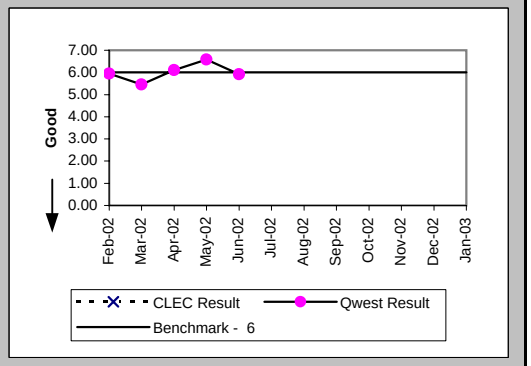
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2467	2645	93.27%	25.05%			
Mar-02						2757	2912	94.68%	22.45%			
Apr-02						2618	2810	93.17%	25.23%			
May-02						3386	3612	93.74%	24.22%			
Jun-02						3095	3281	94.33%	23.12%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

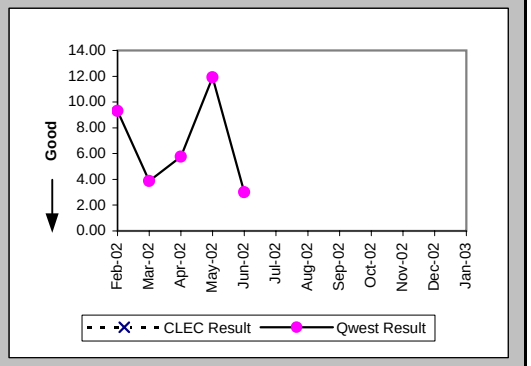
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15859	2670	5.94	9.97			
Mar-02						15986	2931	5.45	6.71			
Apr-02						17286	2827	6.11	9.27			
May-02						23945	3640	6.58	10.83			
Jun-02						19695	3327	5.92	6.57			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #4 - Unbundled Loop - Analog Installation

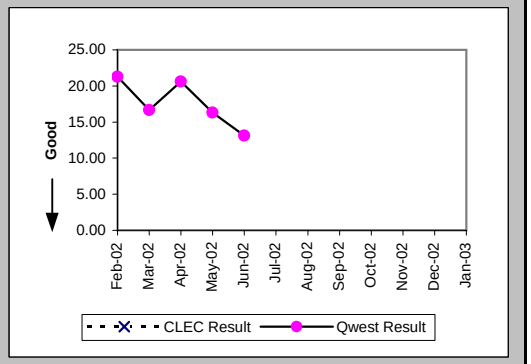
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						688	74	9.30	30.74			
Mar-02						201	52	3.87	3.43			
Apr-02						351	61	5.75	14.13			
May-02						1204	101	11.92	43.09			
Jun-02						228	76	3.00	4.34			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



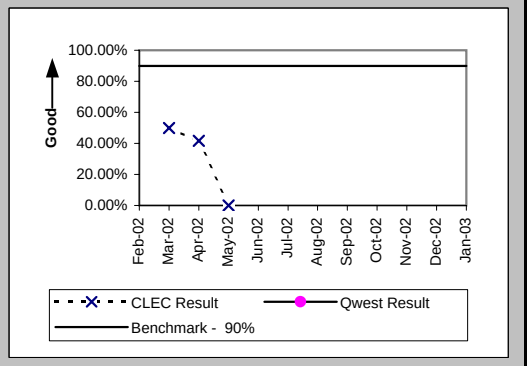
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			
Jun-02						1468	112	13.11	15.71			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

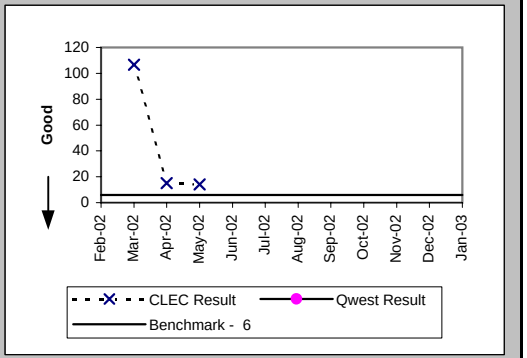
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	1	2	50.00%	1	3							Yes
Apr-02	5	12	41.67%	1	0							Yes
May-02	0	1	0.00%	0	3							Yes
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #4 - Unbundled Loop - Analog Installation

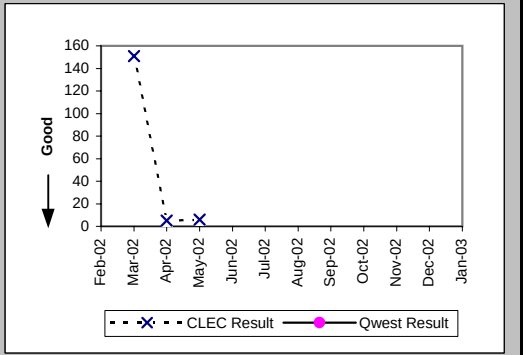
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	320	3	106.67	0	3							Yes
Apr-02	196	13	15.08	0	0							Yes
May-02	14	1	14.00	0	3							Yes
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



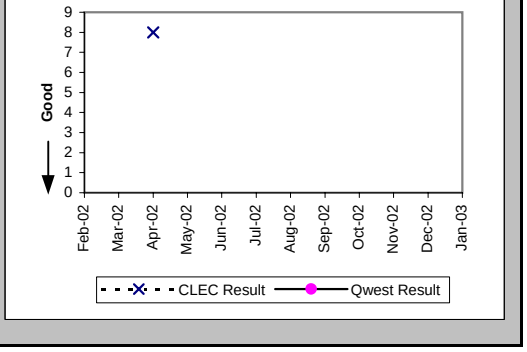
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	302	2	151.00	0	0							
Apr-02	31	6	5.17	0	0							
May-02	6	1	6.00	0	0							
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

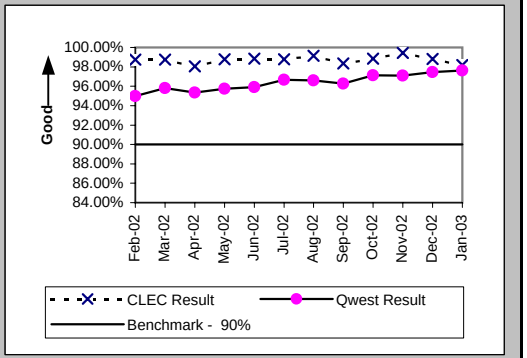
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02	16	2	8.00	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #4 - Unbundled Loop - Analog Installation

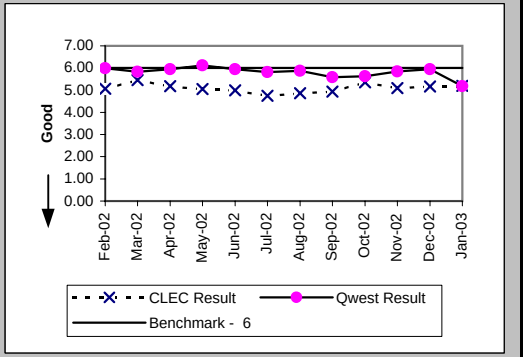
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2442	2473	98.75%	3	4	14858	15641	94.99%	21.81%	-7.95	-5.83	No
Mar-02	2030	2056	98.74%	0	3	15698	16382	95.82%	20.00%	-6.22	-4.78	No
Apr-02	2835	2891	98.06%	1	1	15181	15922	95.35%	21.07%	-6.38	-4.88	No
May-02	3795	3842	98.78%	1	1	15830	16535	95.74%	20.20%	-8.4	-6.11	No
Jun-02	3355	3394	98.85%	0	0	14681	15308	95.90%	19.82%	-7.84	-5.76	No
Jul-02	3202	3242	98.77%	0	2	15841	16385	96.68%	17.92%	-6.06	-4.68	No
Aug-02	3660	3692	99.13%	7	4	17438	18051	96.60%	18.11%	-7.73	-5.7	No
Sep-02	2338	2377	98.36%	2	2	14067	14614	96.26%	18.98%	-5.01	-4.04	No
Oct-02	2885	2919	98.84%	2	1	15364	15818	97.13%	16.70%	-5.07	-4.08	No
Nov-02	3191	3209	99.44%	1	4	12935	13322	97.10%	16.79%	-7.1	-5.32	No
Dec-02	4672	4728	98.82%	0	1	12811	13143	97.47%	15.69%	-5.04	-4.07	No
Jan-03	3380	3442	98.20%	1	1	12913	13229	97.61%	15.27%	-2.01	-2.22	No



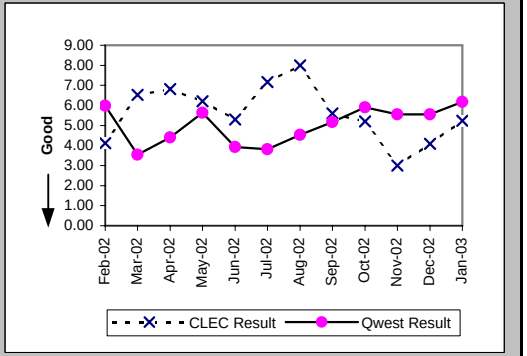
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5854	1154	5.07	1322	4	94002	15705	5.99	7.63	-3.92	-3.39	No
Mar-02	4647	852	5.45	1204	3	96078	16471	5.83	6.42	-1.68	-2.02	No
Apr-02	6331	1223	5.18	1669	1	95586	16066	5.95	6.65	-3.92	-3.38	No
May-02	6787	1343	5.05	2500	1	101878	16646	6.12	7.72	-4.87	-3.96	No
Jun-02	10566	2119	4.99	1275	0	92088	15482	5.95	6.17	-6.73	-5.09	No
Jul-02	9574	2016	4.75	1227	2	95400	16418	5.81	6.14	-7.32	-5.45	No
Aug-02	8547	1754	4.87	1945	4	106056	18081	5.87	6.44	-6.17	-4.75	No
Sep-02	7021	1424	4.93	957	2	81874	14679	5.58	6.57	-3.55	-3.16	No
Oct-02	7952	1485	5.35	1436	1	89435	15893	5.63	6.10	-1.65	-2	No
Nov-02	7169	1407	5.10	1803	4	78411	13426	5.84	5.94	-4.47	-3.72	No
Dec-02	11390	2205	5.17	2523	1	78760	13257	5.94	5.76	-5.86	-4.56	No
Jan-03	9090	1748	5.20	1695	1	68964	13322	5.18	5.14	0.18	-0.89	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

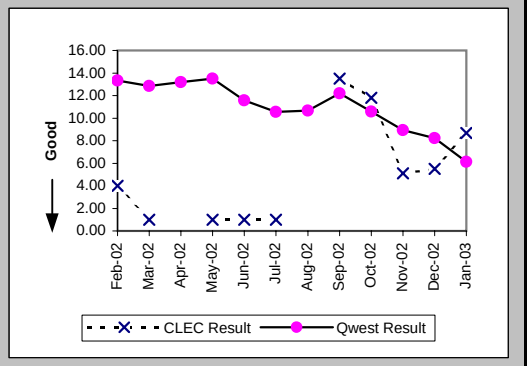
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	103	25	4.12	2	0	2231	373	5.98	20.08	-0.45	-1.27	No
Mar-02	163	25	6.52	0	0	1109	313	3.54	6.04	1.76	0.07	Yes
Apr-02	382	56	6.82	1	0	1571	356	4.41	7.76	1.84	0.12	Yes
May-02	273	44	6.20	1	1	1930	343	5.63	20.53	0.59	-0.64	No
Jun-02	164	31	5.29	0	0	1540	392	3.93	6.43	1.02	-0.38	No
Jul-02	258	36	7.17	4	0	1090	285	3.82	5.41	2.75	0.67	Yes
Aug-02	256	32	8.00	7	4	1496	330	4.53	9.77	1.63	-0.01	No
Sep-02	241	43	5.60	2	0	2111	408	5.17	9.54	0.39	-0.76	No
Oct-02	104	20	5.20	16	0	1955	331	5.91	10.83	-0.28	-1.17	No
Nov-02	36	12	3.00	7	0	1903	343	5.55	7.08	-1.23	-1.75	No
Dec-02	188	46	4.09	10	0	1558	280	5.56	7.07	-1.31	-1.8	No
Jan-03	309	59	5.24	4	0	1734	281	6.17	10.39	-0.63	-1.38	No



Checklist #4 - Unbundled Loop - Analog Installation

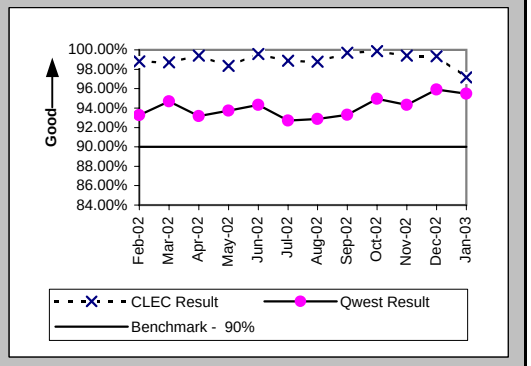
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	28	7	4.00	0	0	5489	412	13.32	25.66	-0.95	-1.58	No
Mar-02	1	1	1.00	0	0	4834	376	12.86	20.50	-0.58	-1.35	No
Apr-02						5302	402	13.19	13.81			
May-02	3	3	1.00	0	0	5161	382	13.51	24.68	-0.87	-1.53	No
Jun-02	8	8	1.00	0	0	3011	260	11.58	12.93	-2.28	-2.39	No
Jul-02	1	1	1.00	0	0	2857	271	10.54	15.07	-0.63	-1.38	No
Aug-02						3106	291	10.67	15.83			
Sep-02	27	2	13.50	0	0	2354	193	12.20	26.73	0.8	-0.51	No
Oct-02	177	15	11.80	0	0	1938	183	10.59	18.31	0.51	-0.69	No
Nov-02	46	9	5.11	0	0	1173	131	8.95	12.62	-0.88	-1.54	No
Dec-02	55	10	5.50	0	0	1178	143	8.24	10.13	-0.83	-1.5	No
Jan-03	26	3	8.67	0	0	687	112	6.13	6.96	0.86	-0.48	No



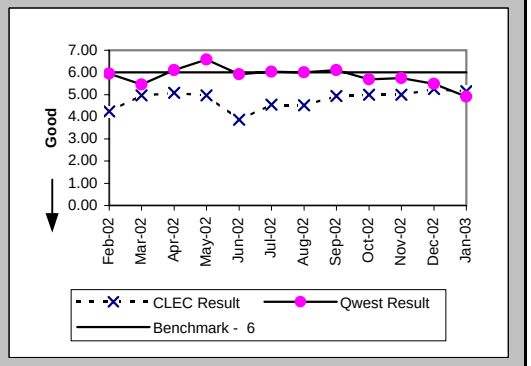
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	165	167	98.80%	0	0	2467	2645	93.27%	25.05%	-2.77	-2.68	No
Mar-02	612	620	98.71%	0	0	2757	2912	94.68%	22.45%	-4.06	-3.47	No
Apr-02	688	692	99.42%	1	0	2618	2810	93.17%	25.23%	-5.84	-4.55	No
May-02	358	364	98.35%	0	0	3386	3612	93.74%	24.22%	-3.46	-3.1	No
Jun-02	917	921	99.57%	1	0	3095	3281	94.33%	23.12%	-6.07	-4.69	No
Jul-02	708	716	98.88%	0	0	3054	3294	92.71%	25.99%	-5.76	-4.5	No
Aug-02	1300	1316	98.78%	0	0	3140	3381	92.87%	25.73%	-7.07	-5.3	No
Sep-02	325	326	99.69%	0	0	2905	3114	93.29%	25.02%	-4.4	-3.67	No
Oct-02	761	762	99.87%	0	0	3341	3518	94.97%	21.86%	-5.61	-4.41	No
Nov-02	1824	1835	99.40%	0	0	2651	2810	94.34%	23.10%	-7.3	-5.44	No
Dec-02	2433	2449	99.35%	1	0	2800	2919	95.92%	19.78%	-6.32	-4.84	No
Jan-03	413	425	97.18%	0	0	2479	2596	95.49%	20.75%	-1.55	-1.94	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

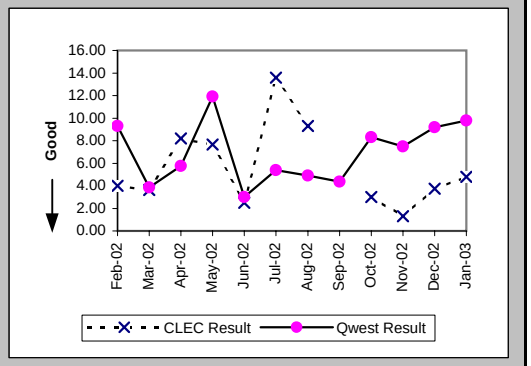
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	217	51	4.25	116	0	15859	2670	5.94	9.97	-1.2	-1.73	No
Mar-02	1086	219	4.96	401	0	15986	2931	5.45	6.71	-1.05	-1.64	No
Apr-02	539	106	5.08	587	0	17286	2827	6.11	9.27	-1.12	-1.68	No
May-02	679	137	4.96	227	0	23945	3640	6.58	10.83	-1.72	-2.05	No
Jun-02	2733	706	3.87	216	0	19695	3327	5.92	6.57	-7.52	-5.57	No
Jul-02	2040	449	4.54	267	0	19991	3308	6.04	7.48	-3.99	-3.43	No
Aug-02	2543	563	4.52	753	0	20385	3392	6.01	7.38	-4.44	-3.7	No
Sep-02	938	190	4.94	136	0	19122	3130	6.11	6.54	-2.4	-2.46	No
Oct-02	1523	305	4.99	457	0	20063	3534	5.68	8.19	-1.4	-1.85	No
Nov-02	2036	408	4.99	1427	0	16372	2845	5.75	6.71	-2.15	-2.31	No
Dec-02	2893	551	5.25	1899	0	16153	2944	5.49	6.20	-0.82	-1.5	No
Jan-03	1082	210	5.15	215	0	12864	2622	4.91	5.43	0.63	-0.62	No



Checklist #4 - Unbundled Loop - Analog Installation

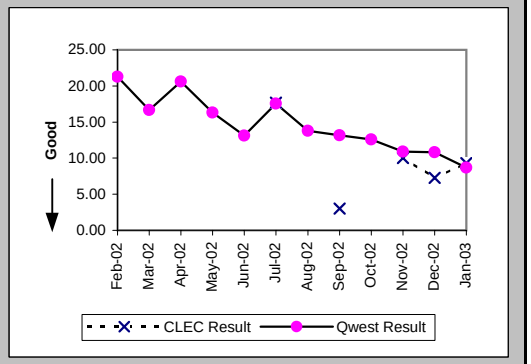
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8	2	4.00	0	0	688	74	9.30	30.74	-0.24	-1.15	No
Mar-02	29	8	3.62	0	0	201	52	3.87	3.43	-0.18	-1.11	No
Apr-02	41	5	8.20	0	0	351	61	5.75	14.13	0.97	-0.41	No
May-02	46	6	7.67	0	0	1204	101	11.92	43.09	-0.23	-1.14	No
Jun-02	10	4	2.50	1	0	228	76	3.00	4.34	-0.22	-1.14	No
Jul-02	68	5	13.60	0	0	603	112	5.38	8.96	1.57	-0.04	No
Aug-02	149	16	9.31	0	0	407	83	4.90	5.58	1.96	0.19	Yes
Sep-02						397	91	4.36	4.18			
Oct-02	3	1	3.00	0	0	798	96	8.31	27.54	-0.19	-1.12	No
Nov-02	13	10	1.30	1	0	727	97	7.49	10.21	-1.83	-2.11	No
Dec-02	45	12	3.75	5	0	753	82	9.18	13.74	-1.28	-1.78	No
Jan-03	24	5	4.80	7	0	861	88	9.78	12.11	-0.9	-1.54	No



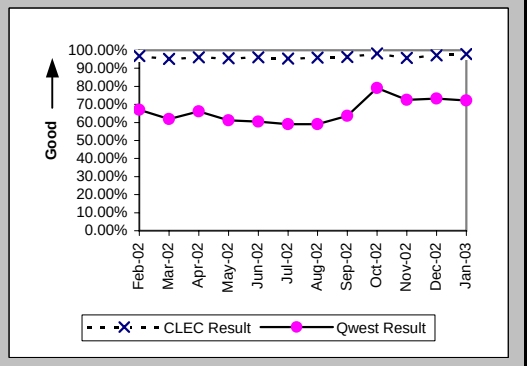
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2296	108	21.26	24.31			
Mar-02						1749	105	16.66	20.19			
Apr-02						2702	131	20.63	26.31			
May-02						2103	129	16.30	14.22			
Jun-02						1468	112	13.11	15.71			
Jul-02	53	3	17.67	0	0	2389	136	17.57	17.74	0.39	-0.76	No
Aug-02						2287	166	13.78	17.13			
Sep-02	3	1	3.00	0	0	1713	130	13.18	17.17	-0.59	-1.36	No
Oct-02						1172	93	12.60	27.88			
Nov-02	10	1	10.00	0	0	980	90	10.89	9.29	-0.1	-1.06	No
Dec-02	29	4	7.25	0	0	639	59	10.83	12.77	-0.54	-1.33	No
Jan-03	65	7	9.29	0	0	453	52	8.71	10.57	0.54	-0.67	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

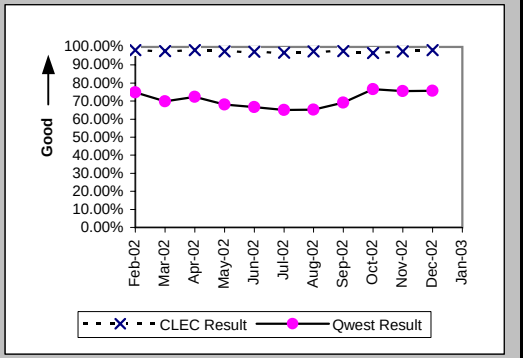
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2720	2808	96.87%	0	0	13372	19964	66.98%	47.03%	-31.53	-20.17	No
Mar-02	2533	2662	95.15%	0	0	11677	18889	61.82%	48.58%	-33.14	-21.15	No
Apr-02	3019	3141	96.12%	0	0	12678	19148	66.21%	47.30%	-32.84	-20.97	No
May-02	3732	3906	95.55%	0	0	11989	19591	61.20%	48.73%	-40.23	-25.46	No
Jun-02	4093	4262	96.03%	0	0	11824	19549	60.48%	48.89%	-43.02	-27.15	No
Jul-02	3950	4138	95.46%	0	0	11365	19268	58.98%	49.19%	-43.28	-27.31	No
Aug-02	4306	4488	95.94%	0	0	12152	20600	58.99%	49.19%	-45.61	-28.73	No
Sep-02	3720	3864	96.27%	0	0	12489	19641	63.59%	48.12%	-38.6	-24.47	No
Oct-02	3145	3199	98.31%			14724	18620	79.08%	40.68%	-24.71	-16.02	No
Nov-02	4181	4367	95.74%			12941	17853	72.49%	44.66%	-30.84	-19.75	No
Dec-02	5941	6114	97.17%			11878	16238	73.15%	44.32%	-36.12	-22.96	No
Jan-03	5407	5523	97.90%			11613	16073	72.25%	44.78%	-36.72	-23.33	No



Checklist #4 - Unbundled Loop - Analog Installation

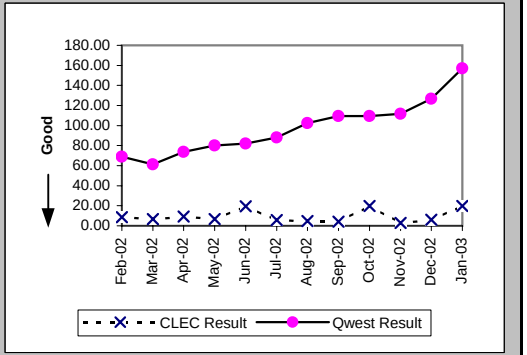
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2759	2808	98.26%	0	0	14933	19964	74.80%	43.42%	-26.8	-17.3	No
Mar-02	2603	2662	97.78%	0	0	13206	18889	69.91%	45.86%	-29.35	-18.85	No
Apr-02	3083	3141	98.15%	0	0	13856	19148	72.36%	44.72%	-29.96	-19.21	No
May-02	3809	3906	97.52%	0	0	13323	19591	68.01%	46.65%	-36.1	-22.95	No
Jun-02	4152	4262	97.42%	0	0	13032	19549	66.66%	47.14%	-38.59	-24.46	No
Jul-02	4008	4138	96.86%	0	0	12533	19268	65.05%	47.68%	-38.94	-24.67	No
Aug-02	4378	4488	97.55%	0	0	13428	20600	65.18%	47.64%	-41.24	-26.07	No
Sep-02	3776	3864	97.72%	0	0	13566	19641	69.07%	46.22%	-35.23	-22.42	No
Oct-02	3091	3199	96.62%	0	0	14253	18620	76.55%	42.37%	-24.76	-16.05	No
Nov-02	4259	4367	97.53%	0	0	13486	17853	75.54%	42.99%	-30.3	-19.42	No
Dec-02	6010	6114	98.30%	0	248	12295	16238	75.72%	42.88%	-35.1	-22.34	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

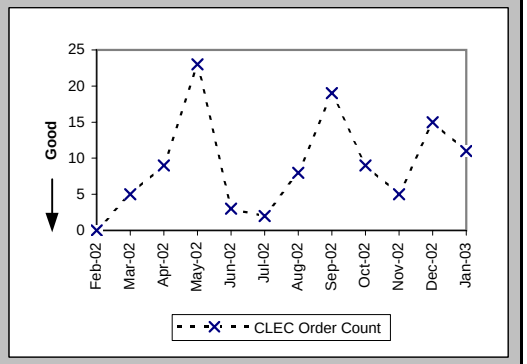
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	51	6	8.50	0	0	52182	756	69.02	79.07	-1.87	-2.14	No
Mar-02	118	18	6.56	0	0	60872	992	61.36	79.17	-2.91	-2.77	No
Apr-02	139	15	9.27	0	0	65250	885	73.73	86.68	-2.86	-2.74	No
May-02	266	39	6.82	0	0	64229	801	80.19	93.86	-4.77	-3.9	No
Jun-02	156	8	19.50	0	0	70908	866	81.88	97.68	-1.8	-2.09	No
Jul-02	152	27	5.63	0	0	74145	842	88.06	102.18	-4.13	-3.51	No
Aug-02	106	22	4.82	0	0	81088	792	102.38	110.18	-4.1	-3.49	No
Sep-02	87	21	4.14	0	0	84264	770	109.43	114.06	-4.17	-3.54	No
Oct-02	199	10	19.90	0	0	73071	668	109.39	117.87	-2.38	-2.45	No
Nov-02	51	18	2.83	0	0	63409	567	111.83	123.27	-3.69	-3.25	No
Dec-02	199	32	6.22	0	0	59717	471	126.79	133.87	-4.93	-4	No
Jan-03	297	15	19.80	0	0	60003	382	157.08	144.70	-3.6	-3.19	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

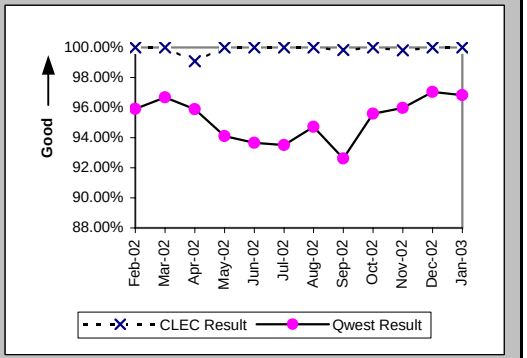
Date	CLEC Order Count
Feb-02	0
Mar-02	5
Apr-02	9
May-02	23
Jun-02	3
Jul-02	2
Aug-02	8
Sep-02	19
Oct-02	9
Nov-02	5
Dec-02	15
Jan-03	11



Checklist #4 - Unbundled Loop - Analog Repair

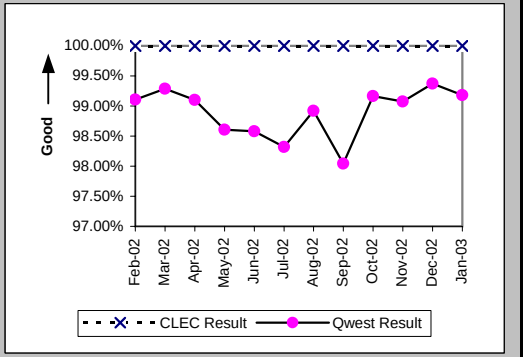
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	348	348	100.00%	79	0	14314	14922	95.93%	19.77%	-3.8	-3.31	No
Mar-02	473	473	100.00%	93	0	18876	19523	96.69%	17.90%	-3.98	-3.42	No
Apr-02	438	442	99.10%	79	0	16007	16694	95.88%	19.86%	-3.35	-3.04	No
May-02	515	515	100.00%	92	0	20403	21683	94.10%	23.57%	-5.62	-4.42	No
Jun-02	522	522	100.00%	131	0	20234	21603	93.66%	24.36%	-5.87	-4.57	No
Jul-02	556	556	100.00%	134	0	23255	24871	93.50%	24.65%	-6.15	-4.74	No
Aug-02	603	603	100.00%	172	0	21618	22824	94.72%	22.37%	-5.72	-4.48	No
Sep-02	586	587	99.83%	140	0	19277	20813	92.62%	26.14%	-6.59	-5.01	No
Oct-02	556	556	100.00%	112	0	17829	18650	95.60%	20.51%	-4.99	-4.03	No
Nov-02	508	509	99.80%	103	0	14402	15004	95.99%	19.62%	-4.31	-3.62	No
Dec-02	370	370	100.00%	109	0	12646	13030	97.05%	16.91%	-3.31	-3.01	No
Jan-03	351	351	100.00%	99	0	13235	13668	96.83%	17.51%	-3.35	-3.03	No



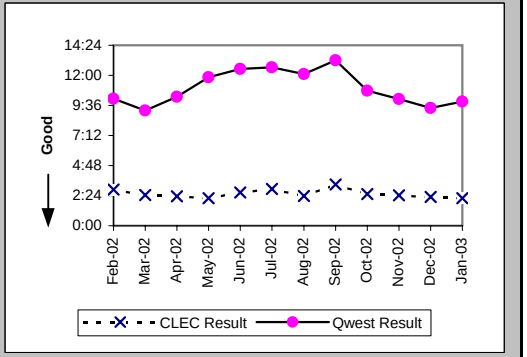
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	350	350	100.00%	79	0	22912	23119	99.10%	9.42%	-1.76	-2.07	No
Mar-02	478	478	100.00%	93	0	27864	28064	99.29%	8.41%	-1.84	-2.12	No
Apr-02	443	443	100.00%	79	0	24794	25019	99.10%	9.44%	-1.99	-2.21	No
May-02	521	521	100.00%	92	0	30738	31173	98.60%	11.73%	-2.69	-2.64	No
Jun-02	553	553	100.00%	131	0	29810	30240	98.58%	11.84%	-2.8	-2.7	No
Jul-02	600	600	100.00%	134	0	32710	33269	98.32%	12.85%	-3.17	-2.93	No
Aug-02	642	642	100.00%	172	0	30383	30714	98.92%	10.33%	-2.62	-2.59	No
Sep-02	664	664	100.00%	140	0	27722	28276	98.04%	13.86%	-3.6	-3.19	No
Oct-02	621	621	100.00%	112	0	25486	25701	99.16%	9.11%	-2.26	-2.37	No
Nov-02	588	588	100.00%	103	0	20141	20329	99.08%	9.57%	-2.31	-2.4	No
Dec-02	442	442	100.00%	109	0	17384	17494	99.37%	7.90%	-1.65	-2	No
Jan-03	452	452	100.00%	99	0	18423	18575	99.18%	9.01%	-1.91	-2.16	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

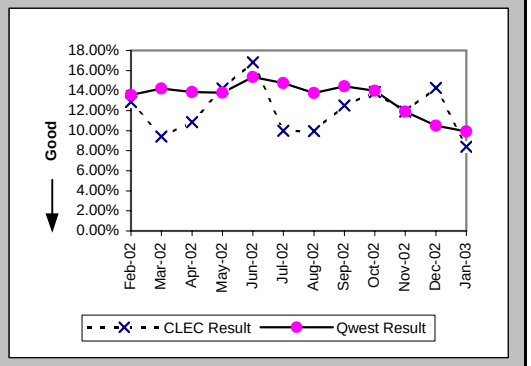
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1008:23	350	2:53	79	0	234259:34	23119	10:08	11:16	-11.94	-8.26	No
Mar-02	1172:55	478	2:27	93	0	257591:24	28064	9:11	10:30	-13.88	-9.44	No
Apr-02	1043:13	443	2:21	79	0	257727:40	25019	10:18	12:15	-13.54	-9.23	No
May-02	1140:24	521	2:11	92	0	369627:36	31173	11:51	12:16	-17.85	-11.85	No
Jun-02	1461:42	553	2:39	131	0	378295:48	30240	12:31	12:13	-18.82	-12.44	No
Jul-02	1756:45	600	2:56	134	0	420160:08	33269	12:38	13:10	-17.88	-11.87	No
Aug-02	1529:25	642	2:23	172	0	371472:33	30714	12:06	11:45	-20.72	-13.59	No
Sep-02	2190:16	664	3:18	140	0	373453:06	28276	13:12	23:12	-10.88	-7.61	No
Oct-02	1563:04	621	2:31	112	0	276866:54	25701	10:46	11:25	-17.81	-11.83	No
Nov-02	1428:13	588	2:26	103	0	205312:58	20329	10:06	11:50	-15.49	-10.42	No
Dec-02	1014:25	442	2:18	109	0	164269:07	17494	9:23	11:27	-12.86	-8.82	No
Jan-03	994:29	452	2:12	99	0	184285:43	18575	9:55	11:56	-13.58	-9.26	No



Checklist #4 - Unbundled Loop - Analog Repair

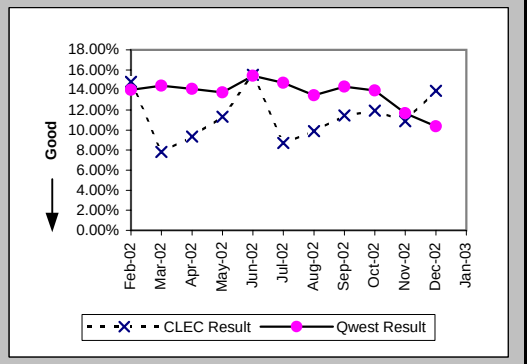
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	45	350	12.86%	79	0	3203	23604	13.57%	34.25%	-0.39	-1.23	No
Mar-02	45	478	9.41%	93	0	4050	28529	14.20%	34.90%	-2.97	-2.81	No
Apr-02	48	443	10.84%	79	0	3505	25318	13.84%	34.54%	-1.82	-2.11	No
May-02	74	521	14.20%	92	0	4377	31778	13.77%	34.46%	0.28	-0.83	No
Jun-02	93	553	16.82%	131	0	4737	30885	15.34%	36.03%	0.96	-0.42	No
Jul-02	60	600	10.00%	134	0	5005	33969	14.73%	35.44%	-3.24	-2.97	No
Aug-02	64	642	9.97%	172	0	4338	31556	13.75%	34.43%	-2.75	-2.67	No
Sep-02	83	664	12.50%	140	0	4199	29122	14.42%	35.13%	-1.39	-1.85	No
Oct-02	86	621	13.85%	112	0	3689	26410	13.97%	34.67%	-0.08	-1.05	No
Nov-02	70	588	11.90%	103	0	2483	20873	11.90%	32.37%	0.01	-1	No
Dec-02	63	442	14.25%	109	0	1877	17857	10.51%	30.67%	2.43	0.48	Yes
Jan-03	38	452	8.41%	99	0	1870	18835	9.93%	29.90%	-1.07	-1.65	No



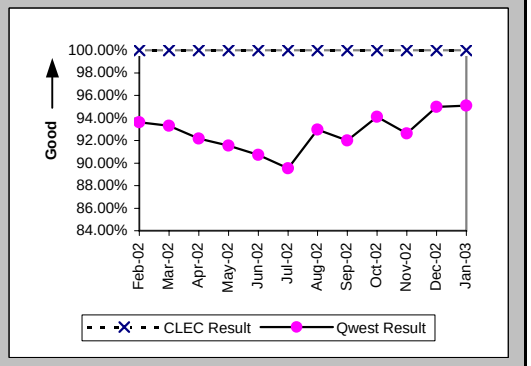
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	28	189	14.81%	79	0	2427	17342	13.99%	34.69%	0.34	-0.79	No
Mar-02	20	256	7.81%	93	0	3237	22417	14.44%	35.15%	-3	-2.82	No
Apr-02	23	246	9.35%	79	0	2845	20162	14.11%	34.81%	-2.13	-2.3	No
May-02	37	327	11.32%	92	0	3616	26271	13.76%	34.45%	-1.28	-1.78	No
Jun-02	60	387	15.50%	131	0	3978	25811	15.41%	36.11%	0.06	-0.96	No
Jul-02	33	379	8.71%	134	0	4199	28568	14.70%	35.41%	-3.27	-2.99	No
Aug-02	41	415	9.88%	172	0	3552	26360	13.48%	34.15%	-2.13	-2.29	No
Sep-02	50	436	11.47%	140	0	3508	24458	14.34%	35.05%	-1.7	-2.03	No
Oct-02	47	394	11.93%	112	0	3075	22037	13.95%	34.65%	-1.15	-1.7	No
Nov-02	40	368	10.87%	103	0	2054	17580	11.68%	32.12%	-0.48	-1.29	No
Dec-02	37	266	13.91%	109	0	1556	14991	10.38%	30.50%	1.81	0.1	Yes
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

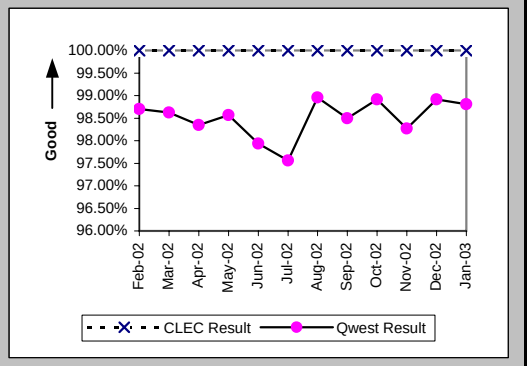
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	28	28	100.00%	3	0	2286	2442	93.61%	24.45%	-1.37	-1.84	No
Mar-02	37	37	100.00%	8	0	2771	2970	93.30%	25.00%	-1.62	-1.98	No
Apr-02	44	44	100.00%	4	0	2470	2680	92.16%	26.87%	-1.92	-2.17	No
May-02	54	54	100.00%	13	0	3140	3430	91.55%	27.82%	-2.22	-2.35	No
Jun-02	57	57	100.00%	11	0	4150	4575	90.71%	29.03%	-2.4	-2.46	No
Jul-02	69	69	100.00%	15	0	4456	4977	89.53%	30.61%	-2.82	-2.71	No
Aug-02	78	78	100.00%	22	0	4366	4697	92.95%	25.59%	-2.41	-2.47	No
Sep-02	60	60	100.00%	20	0	4286	4658	92.01%	27.11%	-2.27	-2.38	No
Oct-02	55	55	100.00%	17	0	3548	3771	94.09%	23.59%	-1.85	-2.12	No
Nov-02	96	96	100.00%	26	0	2795	3018	92.61%	26.16%	-2.72	-2.66	No
Dec-02	106	106	100.00%	35	0	2275	2395	94.99%	21.82%	-2.31	-2.41	No
Jan-03	59	59	100.00%	22	0	2323	2443	95.09%	21.61%	-1.73	-2.05	No



Checklist #4 - Unbundled Loop - Analog Repair

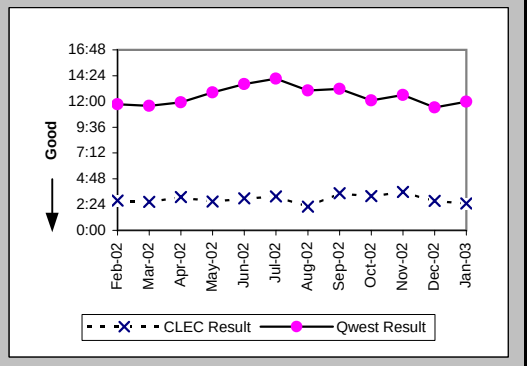
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	28	28	100.00%	3	0	3729	3778	98.70%	11.31%	-0.6	-1.37	No
Mar-02	37	37	100.00%	8	0	4438	4500	98.62%	11.66%	-0.72	-1.44	No
Apr-02	44	44	100.00%	4	0	4055	4123	98.35%	12.74%	-0.85	-1.52	No
May-02	58	58	100.00%	13	0	5027	5100	98.57%	11.88%	-0.91	-1.55	No
Jun-02	59	59	100.00%	11	0	5978	6104	97.94%	14.22%	-1.11	-1.67	No
Jul-02	75	75	100.00%	15	0	6478	6640	97.56%	15.43%	-1.36	-1.83	No
Aug-02	86	86	100.00%	22	0	6163	6228	98.96%	10.16%	-0.95	-1.58	No
Sep-02	75	75	100.00%	20	0	6014	6106	98.49%	12.18%	-1.06	-1.65	No
Oct-02	71	71	100.00%	17	0	5090	5146	98.91%	10.37%	-0.88	-1.53	No
Nov-02	110	110	100.00%	26	0	4024	4095	98.27%	13.05%	-1.37	-1.84	No
Dec-02	125	125	100.00%	35	0	3285	3321	98.92%	10.36%	-1.15	-1.7	No
Jan-03	89	89	100.00%	22	0	3309	3349	98.81%	10.86%	-1.02	-1.62	No



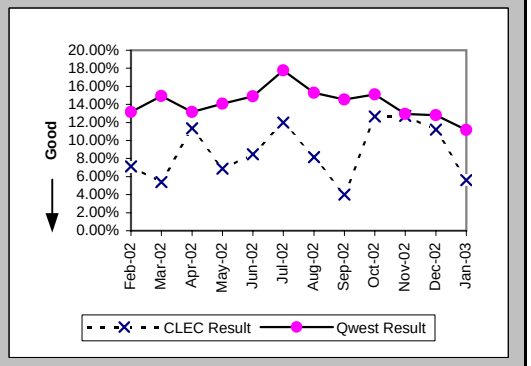
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	78:07	28	2:47	3	0	44400:16	3778	11:45	17:15	-2.74	-2.66	No
Mar-02	98:06	37	2:39	8	0	52136:54	4500	11:35	11:57	-4.53	-3.75	No
Apr-02	136:05	44	3:06	4	0	49104:05	4123	11:55	12:06	-4.8	-3.92	No
May-02	155:46	58	2:41	13	0	65467:58	5100	12:50	14:03	-5.47	-4.33	No
Jun-02	175:29	59	2:58	11	0	83060:30	6104	13:36	19:34	-4.16	-3.53	No
Jul-02	236:24	75	3:09	15	0	93863:18	6640	14:08	13:52	-6.82	-5.15	No
Aug-02	190:54	86	2:13	22	0	81030:39	6228	13:01	12:42	-7.83	-5.76	No
Sep-02	259:48	75	3:28	20	0	80361:37	6106	13:10	12:34	-6.64	-5.04	No
Oct-02	226:15	71	3:11	17	0	62304:55	5146	12:06	12:28	-5.99	-4.64	No
Nov-02	393:31	110	3:35	26	0	51589:10	4095	12:36	14:51	-6.29	-4.82	No
Dec-02	343:37	125	2:45	35	0	37987:14	3321	11:26	12:11	-7.83	-5.76	No
Jan-03	223:44	89	2:31	22	0	40147:45	3349	11:59	12:22	-7.13	-5.33	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

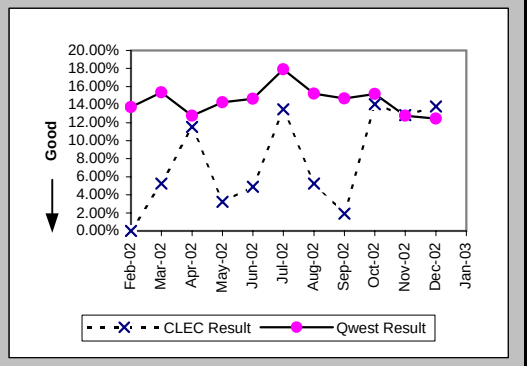
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	28	7.14%	3	0	504	3832	13.15%	33.80%	-0.94	-1.57	No
Mar-02	2	37	5.41%	8	0	682	4567	14.93%	35.64%	-1.62	-1.98	No
Apr-02	5	44	11.36%	4	0	548	4164	13.16%	33.81%	-0.35	-1.21	No
May-02	4	58	6.90%	13	0	730	5181	14.09%	34.79%	-1.57	-1.95	No
Jun-02	5	59	8.47%	11	0	922	6192	14.89%	35.60%	-1.38	-1.84	No
Jul-02	9	75	12.00%	15	0	1204	6774	17.77%	38.23%	-1.3	-1.79	No
Aug-02	7	86	8.14%	22	0	973	6373	15.27%	35.97%	-1.83	-2.11	No
Sep-02	3	75	4.00%	20	0	909	6252	14.54%	35.25%	-2.57	-2.56	No
Oct-02	9	71	12.68%	17	0	795	5265	15.10%	35.80%	-0.57	-1.34	No
Nov-02	14	110	12.73%	26	0	540	4172	12.94%	33.57%	-0.07	-1.04	No
Dec-02	14	125	11.20%	35	0	432	3377	12.79%	33.40%	-0.52	-1.32	No
Jan-03	5	89	5.62%	22	0	378	3386	11.16%	31.49%	-1.64	-2	No



Checklist #4 - Unbundled Loop - Analog Repair

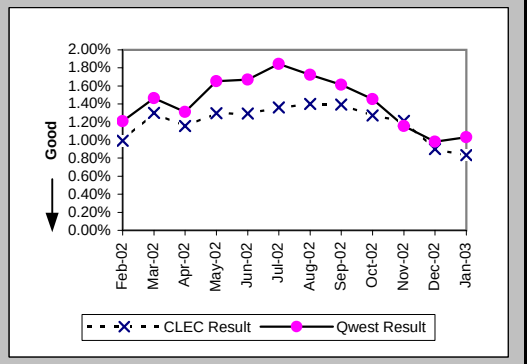
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	13	0.00%	3	0	383	2791	13.72%	34.41%	-1.43	-1.87	No
Mar-02	1	19	5.26%	8	0	524	3411	15.36%	36.06%	-1.22	-1.74	No
Apr-02	3	26	11.54%	4	0	422	3308	12.76%	33.36%	-0.19	-1.11	No
May-02	1	31	3.23%	13	0	589	4130	14.26%	34.97%	-1.75	-2.06	No
Jun-02	2	41	4.88%	11	0	767	5241	14.63%	35.35%	-1.76	-2.07	No
Jul-02	7	52	13.46%	15	0	1014	5657	17.92%	38.36%	-0.84	-1.51	No
Aug-02	3	57	5.26%	22	0	806	5294	15.22%	35.93%	-2.08	-2.27	No
Sep-02	1	52	1.92%	20	0	777	5293	14.68%	35.39%	-2.59	-2.57	No
Oct-02	8	57	14.04%	17	0	649	4274	15.18%	35.89%	-0.24	-1.15	No
Nov-02	10	78	12.82%	26	0	440	3448	12.76%	33.37%	0.05	-0.97	No
Dec-02	12	87	13.79%	35	0	345	2770	12.45%	33.02%	0.4	-0.76	No
Jan-03												



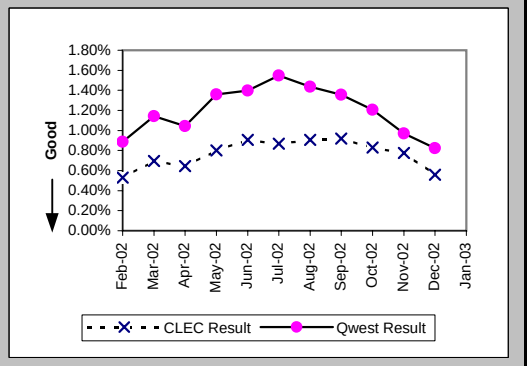
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	378	38053	0.99%	82	0	27436	2268894	1.21%	10.93%	-3.82	-3.32	No
Mar-02	515	39565	1.30%	101	0	33096	2260726	1.46%	12.01%	-2.66	-2.62	No
Apr-02	487	42133	1.16%	83	0	29482	2249424	1.31%	11.37%	-2.77	-2.68	No
May-02	579	44610	1.30%	105	0	36959	2234958	1.65%	12.75%	-5.83	-4.55	No
Jun-02	612	47290	1.29%	142	0	37077	2221697	1.67%	12.81%	-6.29	-4.83	No
Jul-02	675	49622	1.36%	149	0	40743	2211433	1.84%	13.45%	-7.9	-5.8	No
Aug-02	728	52039	1.40%	194	0	37929	2202383	1.72%	13.01%	-5.6	-4.41	No
Sep-02	739	53020	1.39%	160	0	35374	2191706	1.61%	12.60%	-3.98	-3.42	No
Oct-02	692	54406	1.27%	129	0	31675	2180068	1.45%	11.97%	-3.49	-3.12	No
Nov-02	698	57524	1.21%	129	0	25045	2168527	1.15%	10.68%	1.3	-0.21	No
Dec-02	567	63045	0.90%	144	0	21234	2159553	0.98%	9.87%	-2.1	-2.28	No
Jan-03	541	64780	0.84%	121	0	22221	2151013	1.03%	10.11%	-4.91	-3.98	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

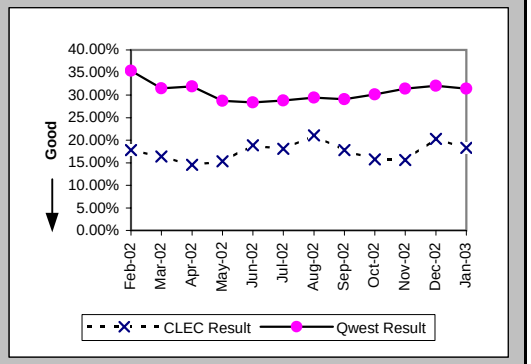
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	202	38053	0.53%	82	0	20133	2268894	0.89%	9.38%	-7.35	-5.47	No
Mar-02	275	39565	0.70%	101	0	25828	2260726	1.14%	10.63%	-8.3	-6.05	No
Apr-02	272	42133	0.65%	83	0	23470	2249424	1.04%	10.16%	-7.96	-5.84	No
May-02	358	44610	0.80%	105	0	30401	2234958	1.36%	11.58%	-10.07	-7.12	No
Jun-02	428	47290	0.91%	142	0	31052	2221697	1.40%	11.74%	-9.03	-6.49	No
Jul-02	431	49622	0.87%	149	0	34225	2211433	1.55%	12.34%	-12.12	-8.37	No
Aug-02	472	52039	0.91%	194	0	31654	2202383	1.44%	11.90%	-10.04	-7.11	No
Sep-02	488	53020	0.92%	160	0	29751	2191706	1.36%	11.57%	-8.59	-6.22	No
Oct-02	451	54406	0.83%	129	0	26311	2180068	1.21%	10.92%	-7.97	-5.85	No
Nov-02	446	57524	0.78%	129	0	21028	2168527	0.97%	9.80%	-4.7	-3.85	No
Dec-02	353	63045	0.56%	144	0	17761	2159553	0.82%	9.03%	-7.19	-5.37	No
Jan-03												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

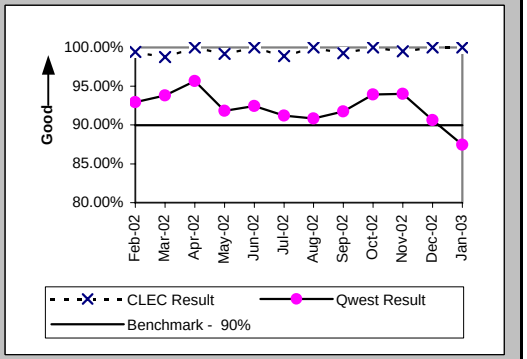
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	82	460	17.83%	0	0	15015	42451	35.37%	47.81%	-7.83	-5.76	No
Mar-02	101	616	16.40%	0	0	15233	48329	31.52%	46.46%	-8.03	-5.88	No
Apr-02	83	570	14.56%	0	0	13831	43313	31.93%	46.62%	-8.84	-6.37	No
May-02	105	684	15.35%	0	0	14908	51867	28.74%	45.26%	-7.69	-5.67	No
Jun-02	142	754	18.83%	0	0	14699	51776	28.39%	45.09%	-5.78	-4.51	No
Jul-02	149	824	18.08%	0	0	16491	57234	28.81%	45.29%	-6.75	-5.11	No
Aug-02	194	922	21.04%	0	0	15821	53750	29.43%	45.57%	-5.54	-4.37	No
Sep-02	160	899	17.80%	0	0	14494	49868	29.06%	45.41%	-7.37	-5.48	No
Oct-02	129	821	15.71%	0	0	13644	45319	30.11%	45.87%	-8.91	-6.42	No
Nov-02	129	827	15.60%	0	0	11479	36524	31.43%	46.42%	-9.7	-6.9	No
Dec-02	144	711	20.25%	0	0	10028	31262	32.08%	46.68%	-6.68	-5.06	No
Jan-03	121	662	18.28%	0	0	10170	32391	31.40%	46.41%	-7.2	-5.38	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

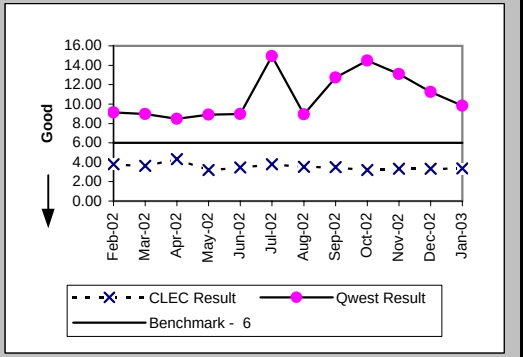
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	167	168	99.40%	1	2	290	312	92.95%	25.60%	-2.64	-2.6	No
Mar-02	162	164	98.78%	0	1	303	323	93.81%	24.10%	-2.15	-2.31	No
Apr-02	111	111	100.00%	1	0	287	300	95.67%	20.36%	-1.92	-2.16	No
May-02	122	123	99.19%	1	0	225	245	91.84%	27.38%	-2.43	-2.48	No
Jun-02	83	83	100.00%	0	0	257	278	92.45%	26.43%	-2.29	-2.39	No
Jul-02	89	90	98.89%	0	0	291	319	91.22%	28.30%	-2.27	-2.38	No
Aug-02	102	102	100.00%	0	0	208	229	90.83%	28.86%	-2.67	-2.62	No
Sep-02	132	133	99.25%	0	0	389	424	91.75%	27.52%	-2.74	-2.67	No
Oct-02	111	111	100.00%	2	0	371	395	93.92%	23.89%	-2.37	-2.44	No
Nov-02	206	207	99.52%	2	1	315	335	94.03%	23.69%	-2.62	-2.59	No
Dec-02	212	212	100.00%	1	0	252	278	90.65%	29.12%	-3.52	-3.14	No
Jan-03	181	181	100.00%	0	1	216	247	87.45%	33.13%	-3.87	-3.35	No



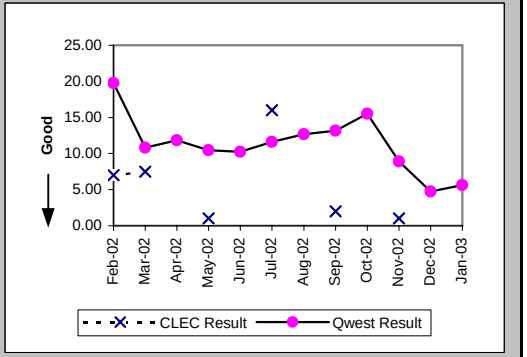
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	118	31	3.81	143	2	2770	303	9.14	10.88	-2.6	-2.58	No
Mar-02	127	35	3.63	130	1	2792	311	8.98	7.40	-4.05	-3.46	No
Apr-02	104	24	4.33	92	0	2420	285	8.49	7.06	-2.77	-2.68	No
May-02	208	65	3.20	64	0	1976	222	8.90	8.33	-4.85	-3.95	No
Jun-02	278	80	3.48	3	0	2418	270	8.96	6.46	-6.66	-5.05	No
Jul-02	330	87	3.79	3	0	4768	319	14.95	13.72	-6.72	-5.09	No
Aug-02	361	102	3.54	0	0	1977	221	8.95	7.93	-5.7	-4.46	No
Sep-02	438	125	3.50	8	0	5328	418	12.75	12.00	-7.55	-5.59	No
Oct-02	340	106	3.21	7	0	5508	380	14.49	14.02	-7.33	-5.46	No
Nov-02	649	195	3.33	14	1	4194	320	13.11	8.72	-12.35	-8.51	No
Dec-02	641	193	3.32	20	0	2978	265	11.24	7.82	-10.7	-7.51	No
Jan-03	430	128	3.36	53	1	2290	233	9.83	7.18	-8.19	-5.98	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

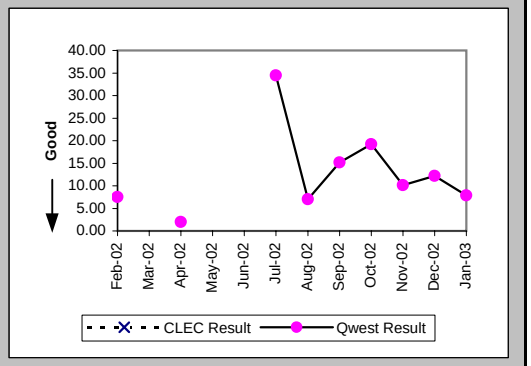
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	1	7.00	1	0	494	25	19.76	26.07	-0.48	-1.29	No
Mar-02	15	2	7.50	0	0	249	23	10.83	13.08	-0.34	-1.21	No
Apr-02						201	17	11.82	14.57			
May-02	1	1	1.00	1	0	220	21	10.48	12.44	-0.74	-1.45	No
Jun-02						236	23	10.26	8.57			
Jul-02	16	1	16.00	0	0	349	30	11.63	10.72	0.54	-0.67	No
Aug-02						279	22	12.68	11.13			
Sep-02	2	1	2.00	0	0	448	34	13.18	16.55	-0.67	-1.4	No
Oct-02						264	17	15.53	17.80			
Nov-02	1	1	1.00	2	0	107	12	8.92	12.52	-0.61	-1.37	No
Dec-02						71	15	4.73	3.51			
Jan-03						73	13	5.62	5.16			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

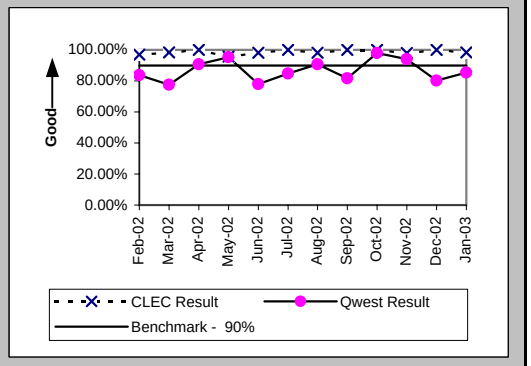
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15	2	7.50	7.78			
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02						69	2	34.50	26.16			
Aug-02						14	2	7.00	5.66			
Sep-02						76	5	15.20	16.57			
Oct-02						192	10	19.20	24.08			
Nov-02						91	9	10.11	10.96			
Dec-02						146	12	12.17	15.09			
Jan-03						134	17	7.88	8.93			



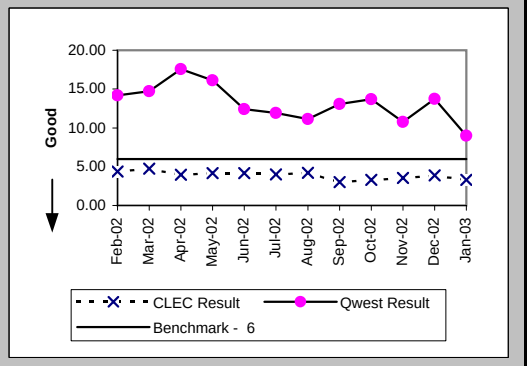
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	62	64	96.88%	2	0	67	80	83.75%	36.89%	-2.12	-2.29	No
Mar-02	58	59	98.31%	0	0	93	120	77.50%	41.76%	-3.13	-2.9	No
Apr-02	68	68	100.00%	0	0	116	128	90.63%	29.15%	-2.14	-2.3	No
May-02	65	68	95.59%	7	0	161	169	95.27%	21.24%	-0.11	-1.06	No
Jun-02	54	55	98.18%	0	0	53	68	77.94%	41.46%	-2.69	-2.64	No
Jul-02	59	59	100.00%	0	0	61	72	84.72%	35.98%	-2.42	-2.47	No
Aug-02	51	52	98.08%	2	0	79	87	90.80%	28.90%	-1.44	-1.87	No
Sep-02	74	74	100.00%	0	0	102	125	81.60%	38.75%	-3.24	-2.97	No
Oct-02	61	61	100.00%	1	0	186	190	97.89%	14.36%	-1	-1.61	No
Nov-02	48	49	97.96%	0	0	62	66	93.94%	23.86%	-0.89	-1.54	No
Dec-02	43	43	100.00%	0	0	85	106	80.19%	39.86%	-2.75	-2.67	No
Jan-03	61	62	98.39%	0	0	99	116	85.34%	35.37%	-2.34	-2.43	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

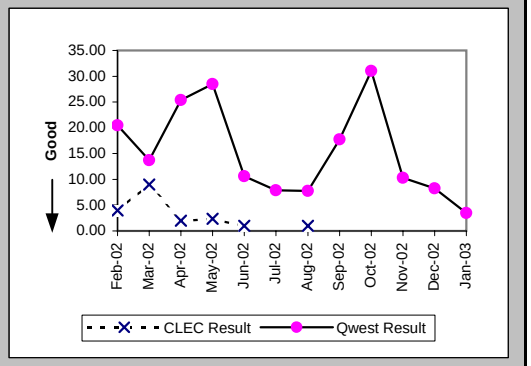
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	92	21	4.38	46	0	1149	81	14.19	13.01	-3.08	-2.87	No
Mar-02	176	37	4.76	25	0	1810	123	14.72	11.40	-4.66	-3.83	No
Apr-02	127	32	3.97	37	0	2281	130	17.55	20.49	-3.36	-3.04	No
May-02	253	61	4.15	15	0	2757	171	16.12	12.12	-6.63	-5.03	No
Jun-02	213	51	4.18	4	0	819	66	12.41	11.68	-3.78	-3.3	No
Jul-02	183	46	3.98	13	0	895	75	11.93	6.48	-6.55	-4.98	No
Aug-02	201	48	4.19	8	0	959	86	11.15	5.39	-7.17	-5.36	No
Sep-02	214	71	3.01	3	0	1660	127	13.07	22.00	-3.08	-2.88	No
Oct-02	194	59	3.29	3	0	2531	185	13.68	8.73	-7.97	-5.84	No
Nov-02	159	45	3.53	4	0	679	63	10.78	11.45	-3.24	-2.97	No
Dec-02	120	31	3.87	12	0	1443	105	13.74	13.06	-3.7	-3.25	No
Jan-03	179	54	3.31	8	0	1006	112	8.98	6.66	-5.14	-4.12	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

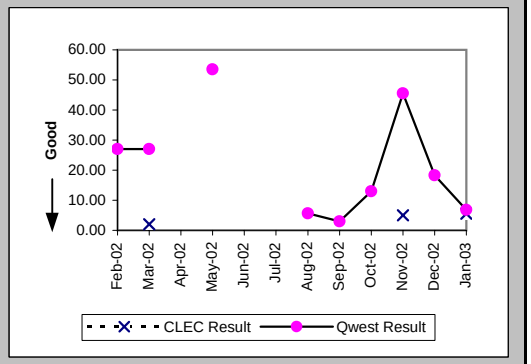
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	16	4	4.00	1	0	266	13	20.46	17.91	-1.61	-1.98	No
Mar-02	9	1	9.00	0	0	426	31	13.74	15.28	-0.31	-1.19	No
Apr-02	2	1	2.00	0	0	355	14	25.36	55.05	-0.41	-1.25	No
May-02	7	3	2.33	7	0	228	8	28.50	19.38	-1.99	-2.21	No
Jun-02	1	1	1.00	0	0	180	17	10.59	12.82	-0.73	-1.44	No
Jul-02						110	14	7.86	8.13			
Aug-02	1	1	1.00	2	0	62	8	7.75	4.95	-1.29	-1.78	No
Sep-02						462	26	17.77	43.73			
Oct-02						124	4	31.00	43.50			
Nov-02						31	3	10.33	14.47			
Dec-02						33	4	8.25	4.92			
Jan-03						7	2	3.50	2.12			



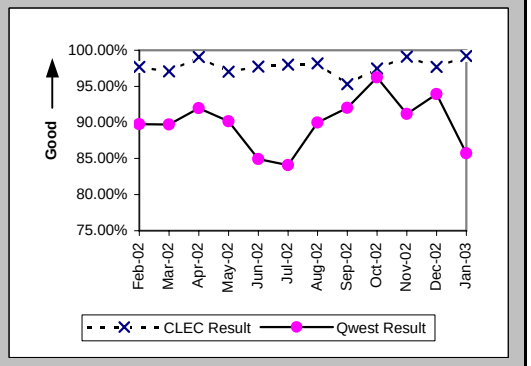
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						81	3	27.00	19.08			
Mar-02	2	1	2.00	0	0	27	1	27.00				
Apr-02												
May-02						107	2	53.50	72.83			
Jun-02												
Jul-02												
Aug-02						17	3	5.67	5.03			
Sep-02						6	2	3.00	1.41			
Oct-02						13	1	13.00				
Nov-02	5	1	5.00	0	0	91	2	45.50	34.65	-0.95	-1.58	No
Dec-02						292	16	18.25	23.48			
Jan-03	11	2	5.50	0	0	95	14	6.79	5.58	-0.3	-1.19	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

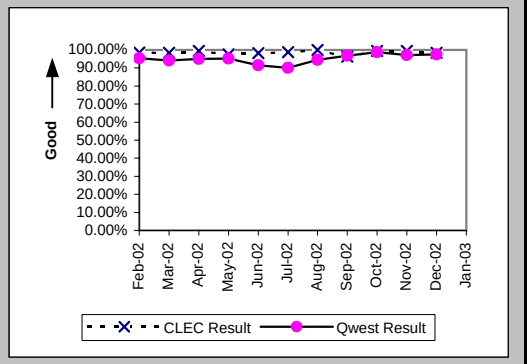
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	214	219	97.72%	0	0	385	429	89.74%	30.34%	-3.16	-2.92	No
Mar-02	231	238	97.06%	0	0	401	447	89.71%	30.38%	-3.01	-2.83	No
Apr-02	209	211	99.05%	0	0	424	461	91.97%	27.17%	-3.13	-2.91	No
May-02	196	202	97.03%	0	0	393	436	90.14%	29.82%	-2.72	-2.65	No
Jun-02	173	177	97.74%	0	0	332	391	84.91%	35.79%	-3.96	-3.41	No
Jul-02	149	152	98.03%	0	0	322	383	84.07%	36.59%	-3.98	-3.42	No
Aug-02	162	165	98.18%	0	0	332	369	89.97%	30.04%	-2.92	-2.77	No
Sep-02	182	191	95.29%	0	0	415	451	92.02%	27.10%	-1.4	-1.85	No
Oct-02	192	197	97.46%			563	585	96.24%	19.02%	-0.78	-1.47	No
Nov-02	220	222	99.10%			456	500	91.20%	28.33%	-3.46	-3.1	No
Dec-02	255	261	97.70%			372	396	93.94%	23.86%	-1.98	-2.2	No
Jan-03	252	254	99.21%			324	378	85.71%	34.99%	-4.75	-3.89	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

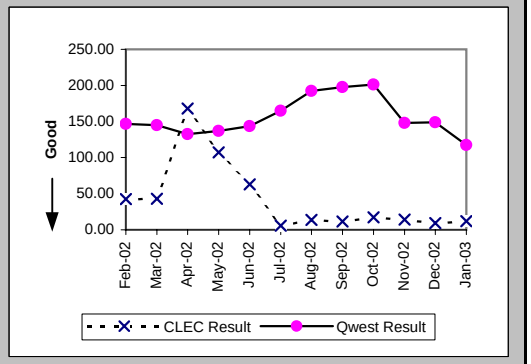
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	216	219	98.63%	0	0	409	429	95.34%	21.08%	-1.88	-2.14	No
Mar-02	234	238	98.32%	0	0	421	447	94.18%	23.41%	-2.2	-2.34	No
Apr-02	210	211	99.53%	0	0	438	461	95.01%	21.77%	-2.5	-2.52	No
May-02	197	202	97.52%	0	0	415	436	95.18%	21.41%	-1.28	-1.78	No
Jun-02	174	177	98.31%	0	0	358	391	91.56%	27.80%	-2.68	-2.63	No
Jul-02	150	152	98.68%	0	0	345	383	90.08%	29.90%	-3	-2.83	No
Aug-02	165	165	100.00%	0	0	349	369	94.58%	22.64%	-2.56	-2.55	No
Sep-02	184	191	96.34%	0	0	437	451	96.90%	17.34%	0.37	-0.77	No
Oct-02	196	197	99.49%	0	0	578	585	98.80%	10.87%	-0.77	-1.47	No
Nov-02	221	222	99.55%	0	0	486	500	97.20%	16.50%	-1.77	-2.07	No
Dec-02	257	261	98.47%	0	24	386	396	97.47%	15.69%	-0.79	-1.48	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

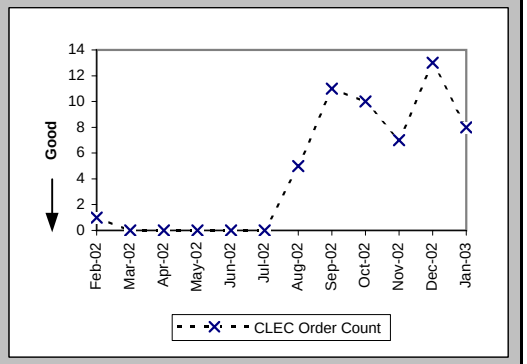
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	595	14	42.50	0	0	14223	97	146.63	144.18	-2.53	-2.54	No
Mar-02	558	13	42.92	0	0	13923	96	145.03	141.53	-2.44	-2.48	No
Apr-02	504	3	168.00	0	0	14837	112	132.47	144.49	0.42	-0.74	No
May-02	537	5	107.40	0	0	16455	120	137.12	148.66	-0.44	-1.27	No
Jun-02	631	10	63.10	0	0	17371	121	143.56	151.95	-1.61	-1.98	No
Jul-02	23	4	5.75	0	0	19291	117	164.88	157.28	-1.99	-2.21	No
Aug-02	83	6	13.83	0	0	19822	103	192.45	158.16	-2.69	-2.63	No
Sep-02	170	15	11.33	0	0	16596	84	197.57	178.56	-3.72	-3.26	No
Oct-02	207	12	17.25	0	0	15486	77	201.12	195.89	-3.02	-2.84	No
Nov-02	126	9	14.00	0	0	8889	60	148.15	179.64	-2.09	-2.27	No
Dec-02	143	15	9.53	0	0	9075	61	148.77	189.11	-2.55	-2.55	No
Jan-03	94	8	11.75	0	0	4700	40	117.50	165.11	-1.65	-2.01	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

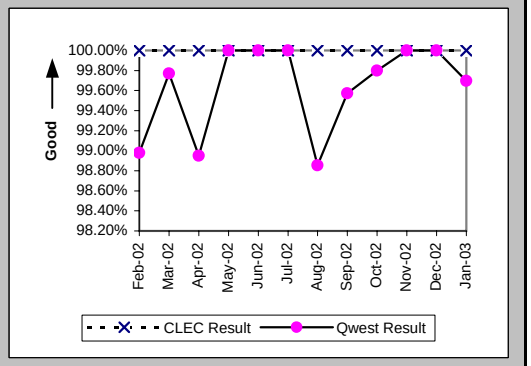
Date	CLEC Order Count
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	5
Sep-02	11
Oct-02	10
Nov-02	7
Dec-02	13
Jan-03	8



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

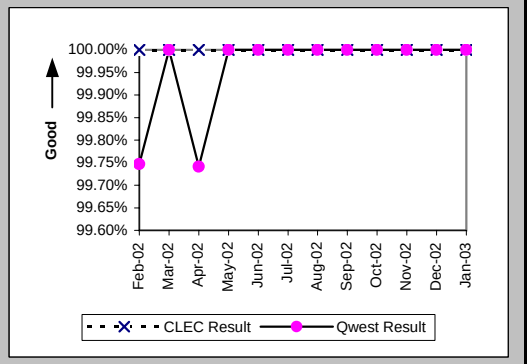
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	22	100.00%	3	0	388	392	98.98%	10.05%	-0.46	-1.28	No
Mar-02	22	22	100.00%	3	0	437	438	99.77%	4.77%	-0.22	-1.13	No
Apr-02	22	22	100.00%	2	0	377	381	98.95%	10.19%	-0.47	-1.29	No
May-02	18	18	100.00%	2	0	426	426	100.00%	N/A	N/A	N/A	
Jun-02	32	32	100.00%	2	0	418	418	100.00%	N/A	N/A	N/A	
Jul-02	30	30	100.00%	2	0	457	457	100.00%	N/A	N/A	N/A	
Aug-02	23	23	100.00%	11	0	518	524	98.86%	10.64%	-0.51	-1.31	No
Sep-02	26	26	100.00%	2	0	466	468	99.57%	6.52%	-0.33	-1.2	No
Oct-02	32	32	100.00%	6	0	493	494	99.80%	4.49%	-0.25	-1.15	No
Nov-02	18	18	100.00%	1	0	323	323	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	2	0	246	246	100.00%	N/A	N/A	N/A	
Jan-03	20	20	100.00%	6	0	329	330	99.70%	5.50%	-0.24	-1.15	No



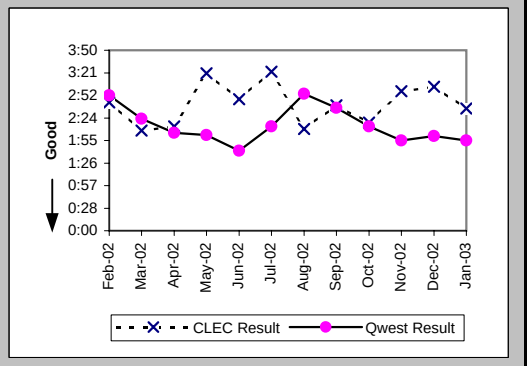
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	22	100.00%	3	0	394	395	99.75%	5.03%	-0.23	-1.14	No
Mar-02	22	22	100.00%	3	0	439	439	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	2	0	385	386	99.74%	5.08%	-0.23	-1.14	No
May-02	19	19	100.00%	2	0	429	429	100.00%	N/A	N/A	N/A	
Jun-02	33	33	100.00%	2	0	423	423	100.00%	N/A	N/A	N/A	
Jul-02	33	33	100.00%	2	0	465	465	100.00%	N/A	N/A	N/A	
Aug-02	27	27	100.00%	11	0	529	529	100.00%	N/A	N/A	N/A	
Sep-02	32	32	100.00%	2	0	479	479	100.00%	N/A	N/A	N/A	
Oct-02	43	43	100.00%	6	0	503	503	100.00%	N/A	N/A	N/A	
Nov-02	27	27	100.00%	1	0	324	324	100.00%	N/A	N/A	N/A	
Dec-02	23	23	100.00%	2	0	248	248	100.00%	N/A	N/A	N/A	
Jan-03	25	25	100.00%	6	0	333	333	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

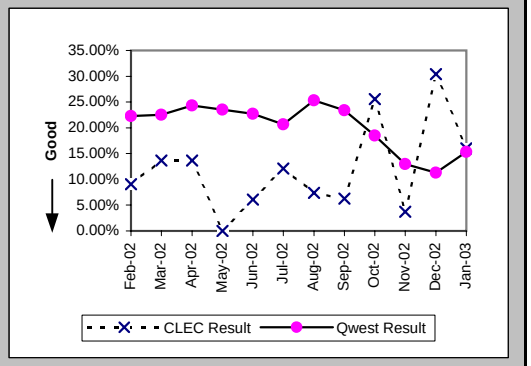
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	60:03	22	2:44	3	0	1141:48	395	2:53	5:57	-0.12	-1.08	No
Mar-02	46:47	22	2:08	3	0	1048:42	439	2:23	3:46	-0.32	-1.19	No
Apr-02	48:55	22	2:13	2	0	802:28	386	2:05	4:10	0.45	-0.73	No
May-02	63:36	19	3:21	2	0	872:27	429	2:02	3:01	1.72	0.04	Yes
Jun-02	92:13	33	2:48	2	0	722:23	423	1:42	2:10	2.29	0.39	Yes
Jul-02	111:34	33	3:23	2	0	1028:44	465	2:13	2:28	1.98	0.2	Yes
Aug-02	58:25	27	2:10	11	0	1546:11	529	2:55	4:17	-0.9	-1.55	No
Sep-02	85:15	32	2:40	2	0	1253:22	479	2:37	3:19	0.22	-0.87	No
Oct-02	98:59	43	2:18	6	0	1114:29	503	2:13	3:10	0.22	-0.87	No
Nov-02	80:13	27	2:58	1	0	623:23	324	1:55	3:09	1.5	-0.09	No
Dec-02	70:30	23	3:04	2	0	498:32	248	2:01	2:19	1.76	0.07	Yes
Jan-03	64:55	25	2:36	6	0	636:14	333	1:55	2:29	1.22	-0.26	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

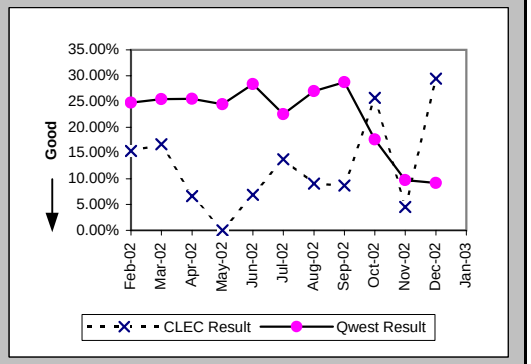
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	22	9.09%	3	0	88	395	22.28%	41.61%	-1.45	-1.88	No
Mar-02	3	22	13.64%	3	0	99	439	22.55%	41.79%	-0.98	-1.59	No
Apr-02	3	22	13.64%	2	0	94	386	24.35%	42.92%	-1.14	-1.69	No
May-02	0	19	0.00%	2	0	101	429	23.54%	42.43%	-2.37	-2.44	No
Jun-02	2	33	6.06%	2	0	96	423	22.70%	41.89%	-2.2	-2.34	No
Jul-02	4	33	12.12%	2	0	96	465	20.65%	40.48%	-1.17	-1.71	No
Aug-02	2	27	7.41%	11	0	134	529	25.33%	43.49%	-2.09	-2.27	No
Sep-02	2	32	6.25%	2	0	112	479	23.38%	42.33%	-2.22	-2.35	No
Oct-02	11	43	25.58%	6	0	93	503	18.49%	38.82%	1.12	-0.32	No
Nov-02	1	27	3.70%	1	0	42	324	12.96%	33.59%	-1.38	-1.84	No
Dec-02	7	23	30.43%	2	0	28	248	11.29%	31.65%	2.33	0.42	Yes
Jan-03	4	25	16.00%	6	0	51	333	15.32%	36.01%	0.13	-0.92	No



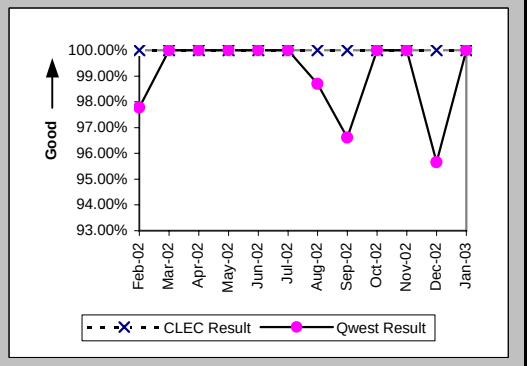
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	13	15.38%	3	0	49	198	24.75%	43.15%	-0.76	-1.46	No
Mar-02	2	12	16.67%	3	0	56	220	25.45%	43.56%	-0.68	-1.41	No
Apr-02	1	15	6.67%	2	0	51	200	25.50%	43.59%	-1.61	-1.98	No
May-02	0	16	0.00%	2	0	57	233	24.46%	42.99%	-2.2	-2.34	No
Jun-02	2	29	6.90%	2	0	65	229	28.38%	45.09%	-2.42	-2.47	No
Jul-02	4	29	13.79%	2	0	59	262	22.52%	41.77%	-1.07	-1.65	No
Aug-02	2	22	9.09%	11	0	77	285	27.02%	44.41%	-1.82	-2.11	No
Sep-02	2	23	8.70%	2	0	73	254	28.74%	45.26%	-2.03	-2.24	No
Oct-02	9	35	25.71%	6	0	45	255	17.65%	38.12%	1.12	-0.32	No
Nov-02	1	22	4.55%	1	0	14	144	9.72%	29.63%	-0.76	-1.46	No
Dec-02	5	17	29.41%	2	0	11	120	9.17%	28.86%	2.13	0.3	Yes
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

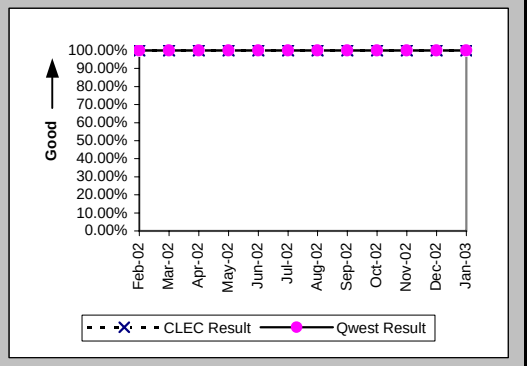
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	7	100.00%	1	0	44	45	97.78%	14.74%	-0.37	-1.23	No
Mar-02	4	4	100.00%	2	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	52	52	100.00%	N/A	N/A	N/A	
Jul-02	7	7	100.00%	1	0	70	70	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	3	0	76	77	98.70%	11.32%	-0.27	-1.16	No
Sep-02	14	14	100.00%	2	0	57	59	96.61%	18.10%	-0.63	-1.38	No
Oct-02	13	13	100.00%	1	0	50	50	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	2	0	22	23	95.65%	20.39%	-0.49	-1.3	No
Jan-03	5	5	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

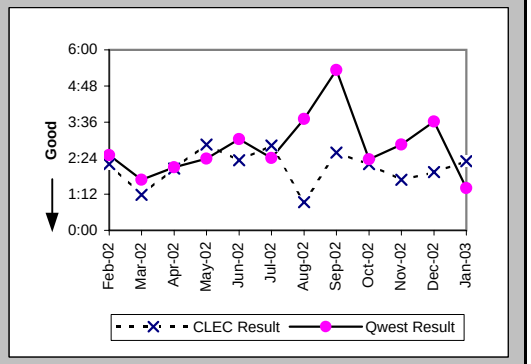
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	7	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	2	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	53	53	100.00%	N/A	N/A	N/A	
Jul-02	7	7	100.00%	1	0	73	73	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	3	0	79	79	100.00%	N/A	N/A	N/A	
Sep-02	14	14	100.00%	2	0	62	62	100.00%	N/A	N/A	N/A	
Oct-02	14	14	100.00%	1	0	51	51	100.00%	N/A	N/A	N/A	
Nov-02	7	7	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Dec-02	8	8	100.00%	2	0	23	23	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%	1	0	33	33	100.00%	N/A	N/A	N/A	



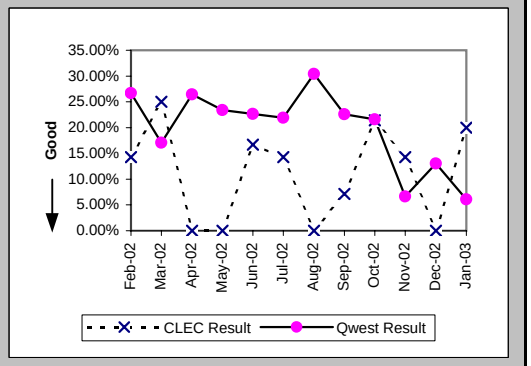
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15:24	7	2:12	1	0	112:20	45	2:30	5:02	-0.14	-1.09	No
Mar-02	4:43	4	1:11	2	0	69:17	41	1:41	1:26	-0.68	-1.41	No
Apr-02	12:18	6	2:03	0	0	111:17	53	2:06	2:43	-0.04	-1.03	No
May-02	11:22	4	2:51	1	0	112:24	47	2:23	3:45	0.54	-0.67	No
Jun-02	13:59	6	2:20	1	0	161:06	53	3:02	4:14	-0.39	-1.24	No
Jul-02	19:40	7	2:49	1	0	174:56	73	2:24	2:36	0.53	-0.68	No
Aug-02	5:34	6	0:56	3	0	292:19	79	3:42	4:57	-1.32	-1.8	No
Sep-02	36:14	14	2:35	2	0	330:46	62	5:20	7:08	-1.3	-1.79	No
Oct-02	30:52	14	2:12	1	0	120:38	51	2:22	3:08	-0.17	-1.1	No
Nov-02	11:47	7	1:41	0	0	85:18	30	2:51	3:58	-0.7	-1.42	No
Dec-02	15:25	8	1:56	2	0	83:11	23	3:37	5:59	-0.69	-1.42	No
Jan-03	11:29	5	2:18	1	0	46:25	33	1:24	1:10	1.26	-0.23	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

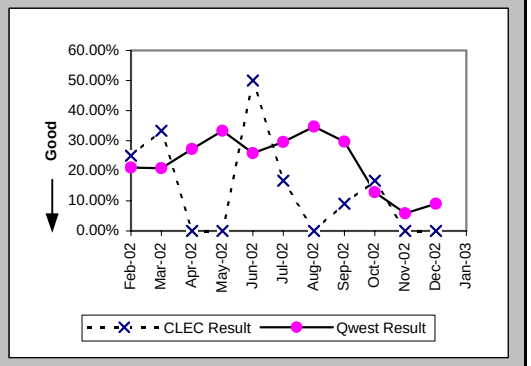
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	7	14.29%	1	0	12	45	26.67%	44.22%	-0.69	-1.42	No
Mar-02	1	4	25.00%	2	0	7	41	17.07%	37.63%	0.34	-0.79	No
Apr-02	0	6	0.00%	0	0	14	53	26.42%	44.09%	-1.39	-1.85	No
May-02	0	4	0.00%	1	0	11	47	23.40%	42.34%	-1.06	-1.65	No
Jun-02	1	6	16.67%	1	0	12	53	22.64%	41.85%	-0.33	-1.2	No
Jul-02	1	7	14.29%	1	0	16	73	21.92%	41.37%	-0.47	-1.28	No
Aug-02	0	6	0.00%	3	0	24	79	30.38%	45.99%	-1.56	-1.95	No
Sep-02	1	14	7.14%	2	0	14	62	22.58%	41.81%	-1.25	-1.76	No
Oct-02	3	14	21.43%	1	0	11	51	21.57%	41.13%	-0.01	-1.01	No
Nov-02	1	7	14.29%	0	0	2	30	6.67%	24.94%	0.54	-0.67	No
Dec-02	0	8	0.00%	2	0	3	23	13.04%	33.68%	-0.94	-1.57	No
Jan-03	1	5	20.00%	1	0	2	33	6.06%	23.86%	0.85	-0.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

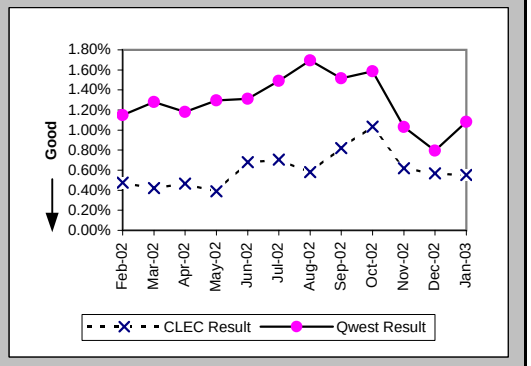
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	4	25.00%	1	0	4	19	21.05%	40.77%	0.11	-0.93	No
Mar-02	1	3	33.33%	2	0	5	24	20.83%	40.61%	0.39	-0.76	No
Apr-02	0	5	0.00%	0	0	9	33	27.27%	44.54%	-1.28	-1.78	No
May-02	0	4	0.00%	1	0	8	24	33.33%	47.14%	-1.31	-1.8	No
Jun-02	1	2	50.00%	1	0	8	31	25.81%	43.76%	0.58	-0.65	No
Jul-02	1	6	16.67%	1	0	13	44	29.55%	45.62%	-0.65	-1.39	No
Aug-02	0	3	0.00%	3	0	17	49	34.69%	47.60%	-1.23	-1.75	No
Sep-02	1	11	9.09%	2	0	11	37	29.73%	45.71%	-1.31	-1.8	No
Oct-02	1	6	16.67%	1	0	4	31	12.90%	33.52%	0.2	-0.88	No
Nov-02	0	4	0.00%	0	0	1	17	5.88%	23.53%	-0.45	-1.27	No
Dec-02	0	5	0.00%	2	0	1	11	9.09%	28.75%	-0.59	-1.36	No
Jan-03												



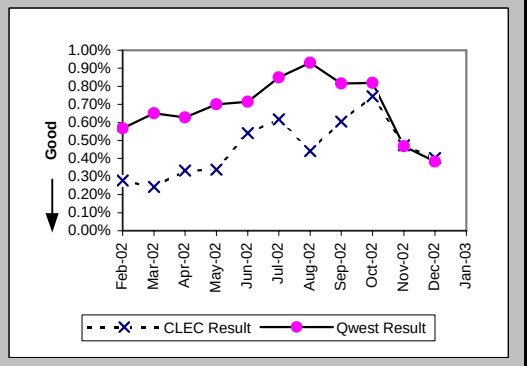
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	29	6111	0.47%	4	0	440	38295	1.15%	10.66%	-4.59	-3.79	No
Mar-02	26	6170	0.42%	5	0	480	37492	1.28%	11.24%	-5.56	-4.38	No
Apr-02	28	6012	0.47%	2	0	439	37134	1.18%	10.81%	-4.77	-3.9	No
May-02	23	5896	0.39%	3	0	476	36691	1.30%	11.32%	-5.71	-4.47	No
Jun-02	39	5741	0.68%	3	0	477	36384	1.31%	11.37%	-3.91	-3.38	No
Jul-02	40	5679	0.70%	3	0	538	36058	1.49%	12.12%	-4.55	-3.77	No
Aug-02	33	5669	0.58%	14	0	608	35903	1.69%	12.90%	-6.03	-4.66	No
Sep-02	46	5619	0.82%	4	0	541	35683	1.52%	12.22%	-3.98	-3.42	No
Oct-02	57	5508	1.03%	7	0	554	34904	1.59%	12.50%	-3.05	-2.85	No
Nov-02	34	5486	0.62%	1	0	354	34333	1.03%	10.10%	-2.8	-2.7	No
Dec-02	31	5455	0.57%	4	0	271	34150	0.79%	8.87%	-1.74	-2.06	No
Jan-03	30	5442	0.55%	7	0	366	33796	1.08%	10.35%	-3.52	-3.14	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

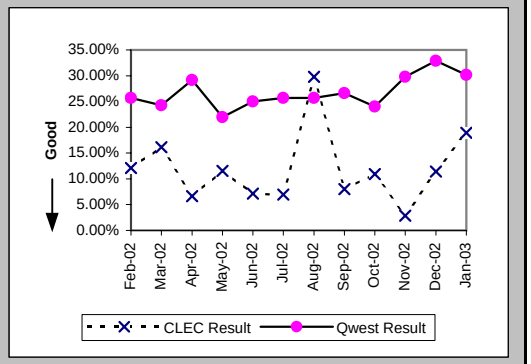
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	17	6111	0.28%	4	0	217	38295	0.57%	7.51%	-2.79	-2.7	No
Mar-02	15	6170	0.24%	5	0	244	37492	0.65%	8.04%	-3.69	-3.24	No
Apr-02	20	6012	0.33%	2	0	233	37134	0.63%	7.90%	-2.69	-2.63	No
May-02	20	5896	0.34%	3	0	257	36691	0.70%	8.34%	-3.09	-2.88	No
Jun-02	31	5741	0.54%	3	0	260	36384	0.71%	8.42%	-1.46	-1.89	No
Jul-02	35	5679	0.62%	3	0	306	36058	0.85%	9.17%	-1.77	-2.08	No
Aug-02	25	5669	0.44%	14	0	334	35903	0.93%	9.60%	-3.57	-3.17	No
Sep-02	34	5619	0.61%	4	0	291	35683	0.82%	8.99%	-1.63	-1.99	No
Oct-02	41	5508	0.74%	7	0	286	34904	0.82%	9.01%	-0.57	-1.35	No
Nov-02	26	5486	0.47%	1	0	161	34333	0.47%	6.83%	0.05	-0.97	No
Dec-02	22	5455	0.40%	4	0	131	34150	0.38%	6.18%	0.22	-0.87	No
Jan-03												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

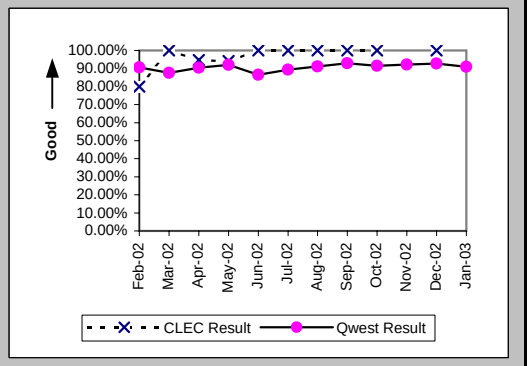
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	33	12.12%	0	0	152	592	25.68%	43.68%	-1.73	-2.05	No
Mar-02	5	31	16.13%	0	0	154	634	24.29%	42.88%	-1.03	-1.63	No
Apr-02	2	30	6.67%	0	0	181	620	29.19%	45.47%	-2.65	-2.61	No
May-02	3	26	11.54%	0	0	134	610	21.97%	41.40%	-1.26	-1.76	No
Jun-02	3	42	7.14%	0	0	159	635	25.04%	43.32%	-2.59	-2.58	No
Jul-02	3	43	6.98%	0	0	186	724	25.69%	43.69%	-2.73	-2.66	No
Aug-02	14	47	29.79%	0	0	210	818	25.67%	43.68%	0.63	-0.62	No
Sep-02	4	50	8.00%	0	0	196	737	26.59%	44.18%	-2.88	-2.75	No
Oct-02	7	64	10.94%	0	0	175	729	24.01%	42.71%	-2.35	-2.43	No
Nov-02	1	35	2.86%	0	0	150	504	29.76%	45.72%	-3.37	-3.05	No
Dec-02	4	35	11.43%	0	0	133	404	32.92%	46.99%	-2.6	-2.58	No
Jan-03	7	37	18.92%	0	0	158	524	30.15%	45.89%	-1.44	-1.87	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

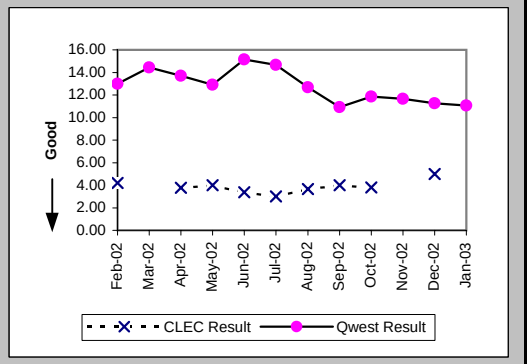
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	5	80.00%	0	0	570	629	90.62%	29.16%	0.72	-0.56	No
Mar-02	2	2	100.00%	0	0	455	519	87.67%	32.88%	-0.53	-1.32	No
Apr-02	18	19	94.74%	0	0	612	677	90.40%	29.46%	-0.63	-1.38	No
May-02	16	17	94.12%	0	0	619	673	91.98%	27.17%	-0.32	-1.2	No
Jun-02	15	15	100.00%	0	0	608	703	86.49%	34.19%	-1.51	-1.92	No
Jul-02	1	1	100.00%	0	0	694	776	89.43%	30.74%	-0.34	-1.21	No
Aug-02	26	26	100.00%	0	1	743	816	91.05%	28.54%	-1.57	-1.96	No
Sep-02	2	2	100.00%	0	0	803	865	92.83%	25.80%	-0.39	-1.24	No
Oct-02	5	5	100.00%	0	0	972	1063	91.44%	27.98%	-0.68	-1.41	No
Nov-02						662	718	92.20%	26.82%			
Dec-02	1	1	100.00%	0	0	683	736	92.80%	25.85%	-0.28	-1.17	No
Jan-03						687	756	90.87%	28.80%			



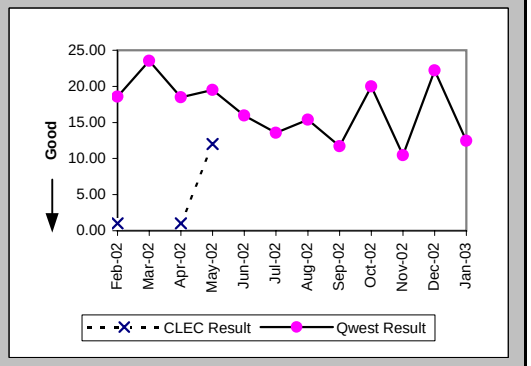
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	21	5	4.20	0	0	9711	748	12.98	11.00	-1.78	-2.08	No
Mar-02						8945	620	14.43	32.70			
Apr-02	34	9	3.78	10	0	11057	807	13.70	10.79	-2.74	-2.67	No
May-02	40	10	4.00	7	0	10166	787	12.92	10.19	-2.75	-2.67	No
Jun-02	27	8	3.38	7	0	12949	854	15.16	12.53	-2.65	-2.61	No
Jul-02	3	1	3.00	0	0	13516	921	14.68	12.03	-0.97	-1.59	No
Aug-02	44	12	3.67	14	1	11341	895	12.67	10.13	-3.06	-2.86	No
Sep-02	8	2	4.00	0	0	9889	906	10.92	7.94	-1.23	-1.75	No
Oct-02	19	5	3.80	0	0	12916	1090	11.85	9.46	-1.9	-2.15	No
Nov-02						8664	743	11.66	8.30			
Dec-02	5	1	5.00	0	0	8631	767	11.25	8.19	-0.76	-1.46	No
Jan-03						8577	775	11.07	8.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

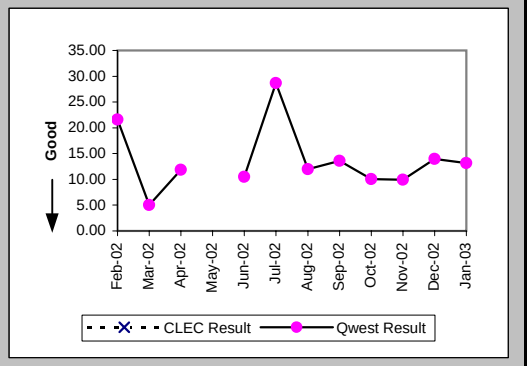
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	1.00	0	0	1543	83	18.59	22.14	-0.79	-1.48	No
Mar-02						2331	99	23.55	78.24			
Apr-02	1	1	1.00	0	0	1681	91	18.47	20.84	-0.83	-1.51	No
May-02	12	1	12.00	0	0	1404	72	19.50	17.57	-0.42	-1.26	No
Jun-02						2056	129	15.94	16.67			
Jul-02						1900	140	13.57	17.71			
Aug-02						1291	84	15.37	17.24			
Sep-02						794	68	11.68	16.03			
Oct-02						1400	70	20.00	19.91			
Nov-02						293	28	10.46	7.78			
Dec-02						533	24	22.21	29.52			
Jan-03						473	38	12.45	13.47			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

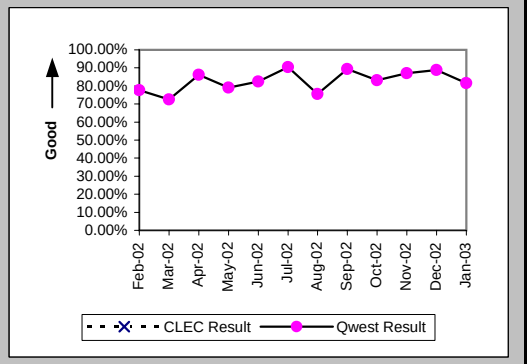
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												
Jun-02						63	6	10.50	5.13			
Jul-02						172	6	28.67	17.67			
Aug-02						120	10	12.00	15.51			
Sep-02						95	7	13.57	10.78			
Oct-02						483	48	10.06	8.30			
Nov-02						357	36	9.92	9.48			
Dec-02						488	35	13.94	20.29			
Jan-03						499	38	13.13	17.61			



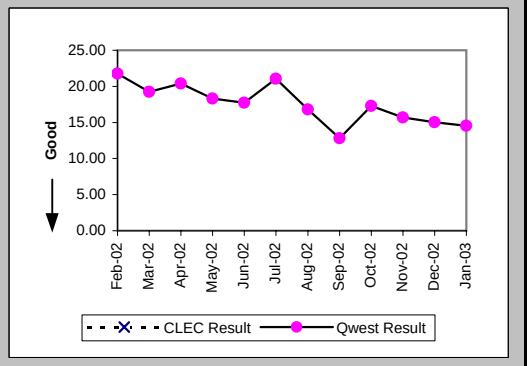
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						136	175	77.71%	41.62%			
Mar-02						148	204	72.55%	44.63%			
Apr-02						137	159	86.16%	34.53%			
May-02						136	172	79.07%	40.68%			
Jun-02						197	239	82.43%	38.06%			
Jul-02						294	325	90.46%	29.37%			
Aug-02						286	379	75.46%	43.03%			
Sep-02						362	405	89.38%	30.81%			
Oct-02						407	489	83.23%	37.36%			
Nov-02						247	284	86.97%	33.66%			
Dec-02						206	232	88.79%	31.55%			
Jan-03						218	267	81.65%	38.71%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

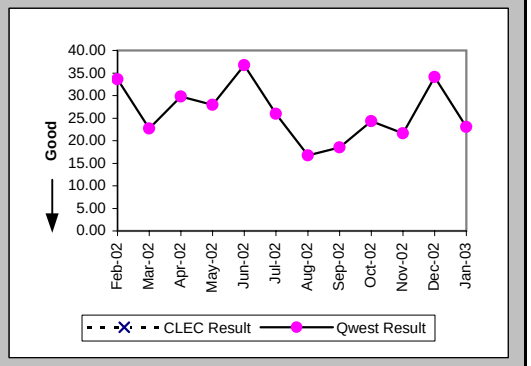
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5314	244	21.78	24.74			
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02						4080	223	18.30	21.07			
Jun-02						5113	288	17.75	29.24			
Jul-02						7960	378	21.06	13.99			
Aug-02						6828	406	16.82	15.25			
Sep-02						5537	433	12.79	11.31			
Oct-02						9213	533	17.29	16.81			
Nov-02						4650	296	15.71	15.05			
Dec-02						3700	246	15.04	11.31			
Jan-03						4001	275	14.55	14.51			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

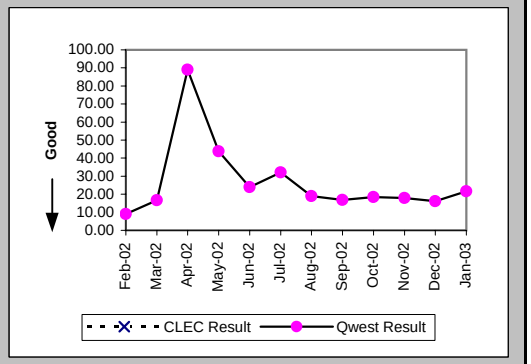
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			
Jun-02						2130	58	36.72	56.25			
Jul-02						1193	46	25.93	25.03			
Aug-02						1593	95	16.77	23.79			
Sep-02						888	48	18.50	23.73			
Oct-02						948	39	24.31	28.31			
Nov-02						411	19	21.63	39.05			
Dec-02						375	11	34.09	19.96			
Jan-03						715	31	23.06	28.13			



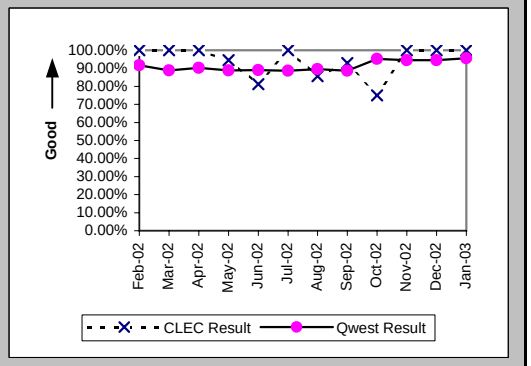
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			
Jun-02						72	3	24.00	4.36			
Jul-02						225	7	32.14	23.70			
Aug-02						209	11	19.00	21.01			
Sep-02						135	8	16.88	12.94			
Oct-02						1183	64	18.48	22.58			
Nov-02						484	27	17.93	17.77			
Dec-02						373	23	16.22	12.77			
Jan-03						496	23	21.57	19.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

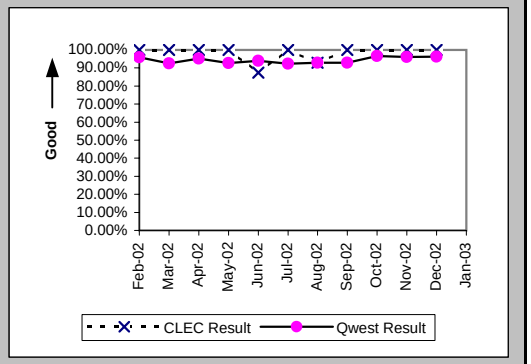
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	962	1050	91.62%	27.71%	-0.52	-1.32	No
Mar-02	4	4	100.00%	0	0	864	973	88.80%	31.54%	-0.71	-1.43	No
Apr-02	11	11	100.00%	0	0	900	998	90.18%	29.76%	-1.09	-1.66	No
May-02	17	18	94.44%	0	0	930	1047	88.83%	31.51%	-0.75	-1.46	No
Jun-02	13	16	81.25%	0	0	974	1094	89.03%	31.25%	0.95	-0.42	No
Jul-02	8	8	100.00%	0	0	1096	1237	88.60%	31.78%	-1.01	-1.61	No
Aug-02	12	14	85.71%	0	0	1184	1323	89.49%	30.66%	0.49	-0.7	No
Sep-02	13	14	92.86%	0	0	1198	1351	88.68%	31.69%	-0.49	-1.3	No
Oct-02	3	4	75.00%			1443	1516	95.18%	21.41%	1.31	-0.21	No
Nov-02	3	3	100.00%			1286	1362	94.42%	22.95%	-0.42	-1.26	No
Dec-02	1	1	100.00%			989	1046	94.55%	22.70%	-0.24	-1.15	No
Jan-03	1	1	100.00%			1003	1049	95.61%	20.48%	-0.21	-1.13	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

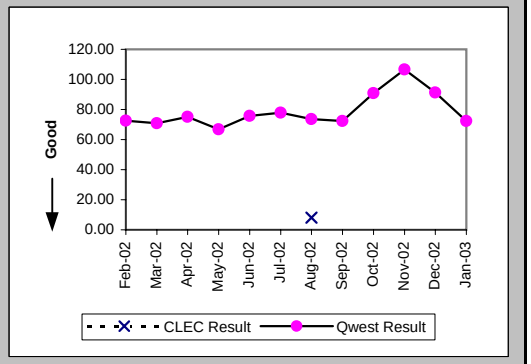
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	1007	1050	95.90%	19.82%	-0.36	-1.22	No
Mar-02	4	4	100.00%	0	0	901	973	92.60%	26.18%	-0.56	-1.34	No
Apr-02	11	11	100.00%	0	0	950	998	95.19%	21.40%	-0.74	-1.45	No
May-02	18	18	100.00%	0	0	971	1047	92.74%	25.95%	-1.18	-1.72	No
Jun-02	14	16	87.50%	0	0	1028	1094	93.97%	23.81%	0.99	-0.4	No
Jul-02	8	8	100.00%	0	0	1142	1237	92.32%	26.63%	-0.81	-1.49	No
Aug-02	13	14	92.86%	0	0	1230	1323	92.97%	25.56%	0.1	-0.94	No
Sep-02	14	14	100.00%	0	0	1256	1351	92.97%	25.57%	-1.02	-1.62	No
Oct-02	4	4	100.00%	0	0	1464	1516	96.57%	18.20%	-0.38	-1.23	No
Nov-02	3	3	100.00%	0	0	1310	1362	96.18%	19.16%	-0.34	-1.21	No
Dec-02	1	1	100.00%	0	0	1007	1046	96.27%	18.95%	-0.2	-1.12	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

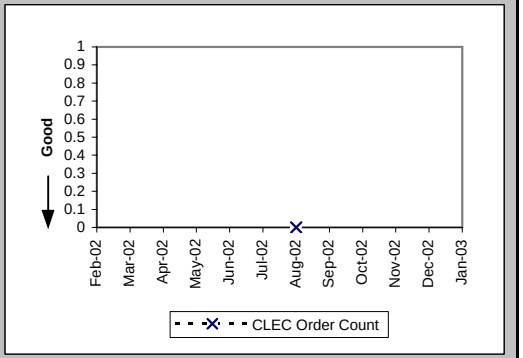
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12784	176	72.64	89.85			
Mar-02						12182	172	70.83	89.12			
Apr-02						13651	182	75.01	92.35			
May-02						13579	203	66.89	89.38			
Jun-02						13259	175	75.77	96.32			
Jul-02						13007	167	77.89	106.07			
Aug-02	8	1	8.00	0	0	13165	179	73.55	111.97	-0.58	-1.35	No
Sep-02						13471	186	72.42	114.24			
Oct-02						12271	135	90.90	129.83			
Nov-02						12909	121	106.69	139.67			
Dec-02						13139	144	91.24	134.40			
Jan-03						10286	142	72.44	120.58			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

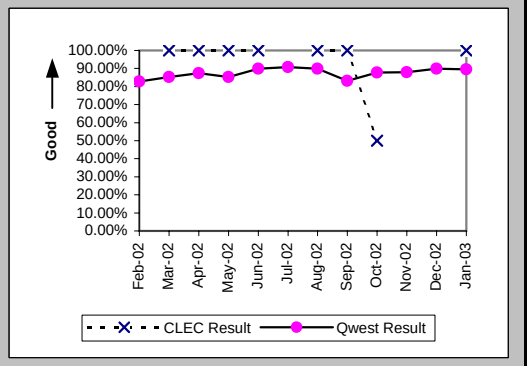
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	0
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

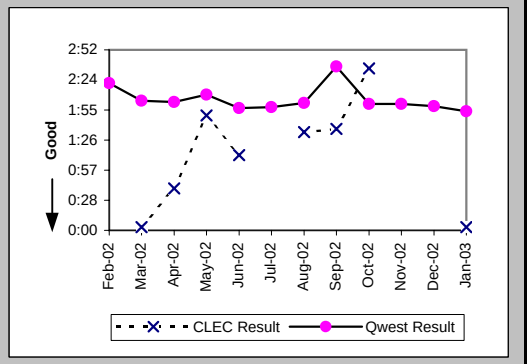
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						696	841	82.76%	37.77%			
Mar-02	1	1	100.00%	0	0	805	944	85.28%	35.44%	-0.42	-1.25	No
Apr-02	1	1	100.00%	0	0	823	942	87.37%	33.22%	-0.38	-1.23	No
May-02	1	1	100.00%	0	0	847	994	85.21%	35.50%	-0.42	-1.25	No
Jun-02	5	5	100.00%	2	0	876	974	89.94%	30.08%	-0.75	-1.45	No
Jul-02						973	1072	90.76%	28.95%			
Aug-02	3	3	100.00%	1	0	976	1086	89.87%	30.17%	-0.58	-1.35	No
Sep-02	3	3	100.00%	0	0	842	1013	83.12%	37.46%	-0.78	-1.47	No
Oct-02	1	2	50.00%	1	0	885	1009	87.71%	32.83%	1.16	-0.29	No
Nov-02						659	749	87.98%	32.51%			
Dec-02						582	647	89.95%	30.06%			
Jan-03	1	1	100.00%	1	0	586	655	89.47%	30.70%	-0.34	-1.21	No



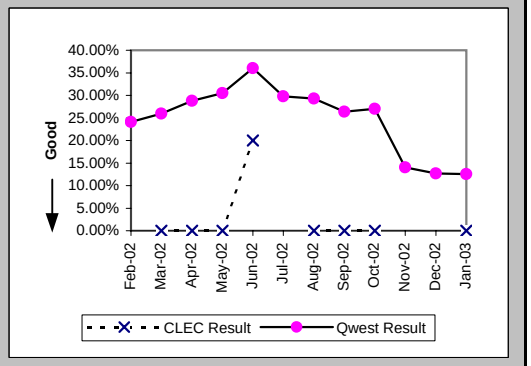
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1978:47	841	2:21	3:36			
Mar-02	0:03	1	0:03	0	0	1953:47	944	2:04	2:57	-0.68	-1.42	No
Apr-02	0:40	1	0:40	0	0	1926:06	942	2:03	5:00	-0.28	-1.17	No
May-02	1:50	1	1:50	0	0	2149:14	994	2:10	3:40	-0.09	-1.05	No
Jun-02	5:59	5	1:12	2	0	1895:16	974	1:57	2:27	-0.68	-1.42	No
Jul-02						2099:42	1072	1:58	2:10			
Aug-02	4:42	3	1:34	1	0	2203:06	1086	2:02	2:13	-0.36	-1.22	No
Sep-02	4:51	3	1:37	0	0	2653:36	1013	2:37	3:51	-0.45	-1.27	No
Oct-02	5:10	2	2:35	1	0	2029:08	1009	2:01	2:20	0.64	-0.61	No
Nov-02						1509:43	749	2:01	2:25			
Dec-02						1279:28	647	1:59	2:16			
Jan-03	0:03	1	0:03	1	0	1248:48	655	1:54	2:07	-0.87	-1.53	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

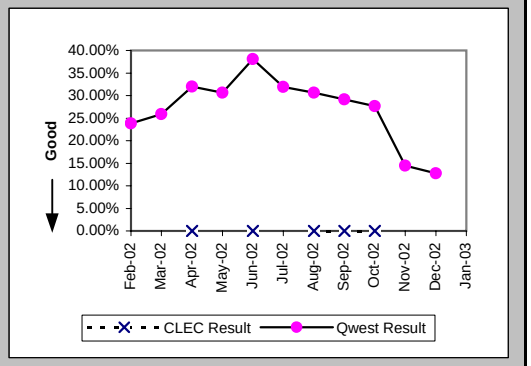
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						203	841	24.14%	42.79%			
Mar-02	0	1	0.00%	0	0	245	944	25.95%	43.84%	-0.59	-1.36	No
Apr-02	0	1	0.00%	0	0	271	942	28.77%	45.27%	-0.64	-1.39	No
May-02	0	1	0.00%	0	0	303	994	30.48%	46.03%	-0.66	-1.4	No
Jun-02	1	5	20.00%	2	0	351	974	36.04%	48.01%	-0.75	-1.45	No
Jul-02						319	1072	29.76%	45.72%			
Aug-02	0	3	0.00%	1	0	318	1086	29.28%	45.51%	-1.11	-1.68	No
Sep-02	0	3	0.00%	0	0	267	1013	26.36%	44.06%	-1.03	-1.63	No
Oct-02	0	2	0.00%	1	0	273	1009	27.06%	44.43%	-0.86	-1.52	No
Nov-02						105	749	14.02%	34.72%			
Dec-02						82	647	12.67%	33.27%			
Jan-03	0	1	0.00%	1	0	82	655	12.52%	33.09%	-0.38	-1.23	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

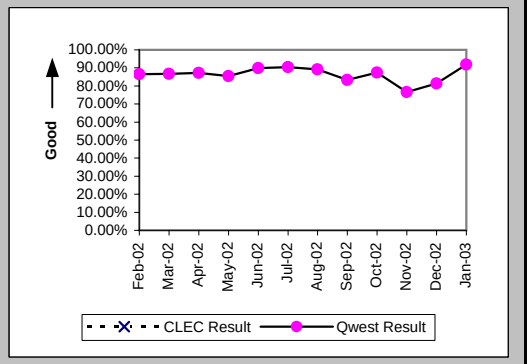
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						123	516	23.84%	42.61%			
Mar-02						151	584	25.86%	43.78%			
Apr-02	0	1	0.00%	0	0	179	560	31.96%	46.63%	-0.68	-1.42	No
May-02						207	676	30.62%	46.09%			
Jun-02	0	2	0.00%	2	0	236	620	38.06%	48.55%	-1.11	-1.67	No
Jul-02						221	692	31.94%	46.62%			
Aug-02	0	2	0.00%	1	0	222	724	30.66%	46.11%	-0.94	-1.57	No
Sep-02	0	1	0.00%	0	0	194	666	29.13%	45.44%	-0.64	-1.39	No
Oct-02	0	1	0.00%	1	0	176	636	27.67%	44.74%	-0.62	-1.38	No
Nov-02						72	498	14.46%	35.17%			
Dec-02						55	431	12.76%	33.37%			
Jan-03												



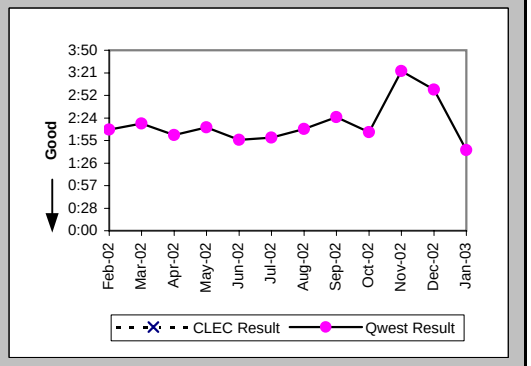
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						281	325	86.46%	34.21%			
Mar-02						294	339	86.73%	33.93%			
Apr-02						281	322	87.27%	33.33%			
May-02						266	311	85.53%	35.18%			
Jun-02						303	337	89.91%	30.12%			
Jul-02						400	442	90.50%	29.32%			
Aug-02						379	425	89.18%	31.07%			
Sep-02						301	361	83.38%	37.23%			
Oct-02						378	432	87.50%	33.07%			
Nov-02						339	443	76.52%	42.39%			
Dec-02						219	269	81.41%	38.90%			
Jan-03						280	305	91.80%	27.43%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

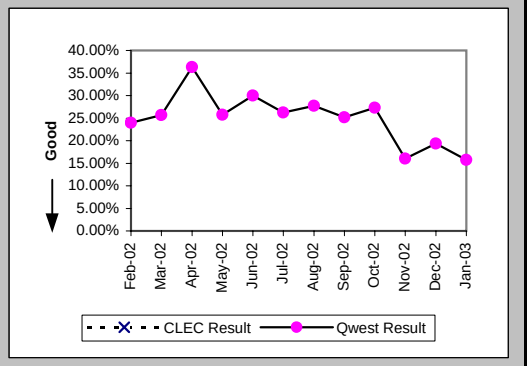
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						700:02	325	2:09	2:46			
Mar-02						771:35	339	2:17	3:29			
Apr-02						653:33	322	2:02	2:42			
May-02						683:40	311	2:12	2:41			
Jun-02						654:17	337	1:56	2:10			
Jul-02						873:33	442	1:59	2:03			
Aug-02						923:45	425	2:10	2:34			
Sep-02						872:39	361	2:25	2:14			
Oct-02						908:14	432	2:06	2:10			
Nov-02						1502:46	443	3:24	4:33			
Dec-02						808:08	269	3:00	3:32			
Jan-03						526:00	305	1:43	1:43			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

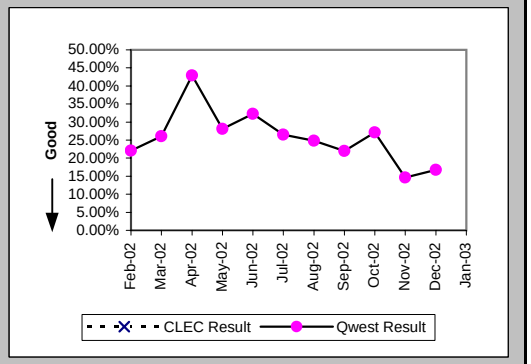
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						78	325	24.00%	42.71%			
Mar-02						87	339	25.66%	43.68%			
Apr-02						117	322	36.34%	48.10%			
May-02						80	311	25.72%	43.71%			
Jun-02						101	337	29.97%	45.81%			
Jul-02						116	442	26.24%	44.00%			
Aug-02						118	425	27.76%	44.78%			
Sep-02						91	361	25.21%	43.42%			
Oct-02						118	432	27.31%	44.56%			
Nov-02						71	443	16.03%	36.69%			
Dec-02						52	269	19.33%	39.49%			
Jan-03						48	305	15.74%	36.42%			



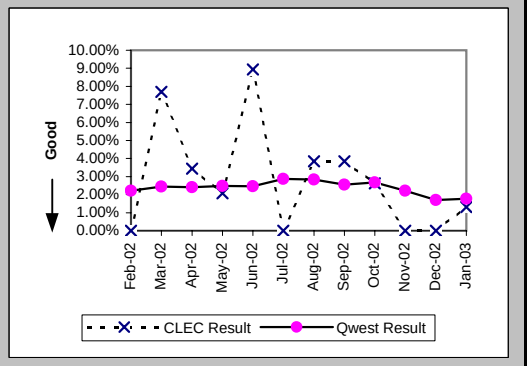
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						42	190	22.11%	41.50%			
Mar-02						55	211	26.07%	43.90%			
Apr-02						85	198	42.93%	49.50%			
May-02						54	192	28.13%	44.96%			
Jun-02						70	217	32.26%	46.75%			
Jul-02						74	279	26.52%	44.15%			
Aug-02						68	274	24.82%	43.20%			
Sep-02						55	250	22.00%	41.42%			
Oct-02						73	269	27.14%	44.47%			
Nov-02						46	315	14.60%	35.31%			
Dec-02						30	179	16.76%	37.35%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

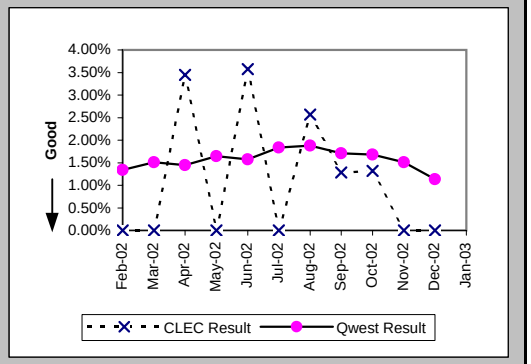
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	7	0.00%	0	0	1166	52621	2.22%	14.72%	-0.4	-1.24	No
Mar-02	1	13	7.69%	0	0	1283	52575	2.44%	15.43%	1.01	-0.39	No
Apr-02	1	29	3.45%	0	0	1264	52499	2.41%	15.33%	0.43	-0.74	No
May-02	1	48	2.08%	0	0	1305	52654	2.48%	15.55%	-0.18	-1.11	No
Jun-02	5	56	8.93%	2	0	1311	53107	2.47%	15.52%	2.45	0.49	Yes
Jul-02	0	54	0.00%	0	0	1514	52837	2.87%	16.68%	-1.26	-1.77	No
Aug-02	3	78	3.85%	1	0	1511	53139	2.84%	16.62%	0.58	-0.65	No
Sep-02	3	78	3.85%	0	0	1374	53688	2.56%	15.79%	0.74	-0.55	No
Oct-02	2	76	2.63%	1	0	1441	53918	2.67%	16.13%	-0.02	-1.01	No
Nov-02	0	77	0.00%	0	0	1192	53828	2.21%	14.72%	-1.32	-1.8	No
Dec-02	0	77	0.00%	0	0	916	53826	1.70%	12.93%	-1.15	-1.7	No
Jan-03	1	76	1.32%	1	0	960	54132	1.77%	13.20%	-0.3	-1.18	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

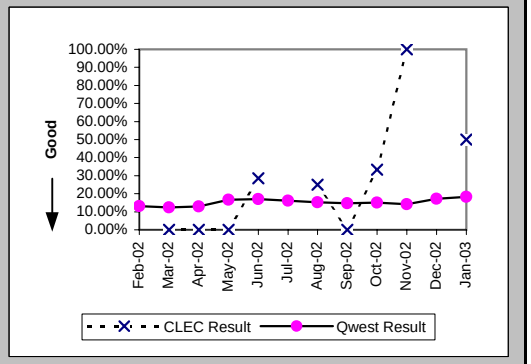
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	7	0.00%	0	0	706	52621	1.34%	11.51%	-0.31	-1.19	No
Mar-02	0	13	0.00%	0	0	795	52575	1.51%	12.20%	-0.45	-1.27	No
Apr-02	1	29	3.45%	0	0	758	52499	1.44%	11.93%	0.82	-0.5	No
May-02	0	48	0.00%	0	0	868	52654	1.65%	12.73%	-0.9	-1.55	No
Jun-02	2	56	3.57%	2	0	837	53107	1.58%	12.45%	1.08	-0.34	No
Jul-02	0	54	0.00%	0	0	971	52837	1.84%	13.43%	-1	-1.61	No
Aug-02	2	78	2.56%	1	0	998	53139	1.88%	13.58%	0.5	-0.69	No
Sep-02	1	78	1.28%	0	0	916	53688	1.71%	12.95%	-0.29	-1.18	No
Oct-02	1	76	1.32%	1	0	905	53918	1.68%	12.85%	-0.25	-1.15	No
Nov-02	0	77	0.00%	0	0	813	53828	1.51%	12.20%	-1.09	-1.66	No
Dec-02	0	77	0.00%	0	0	610	53826	1.13%	10.59%	-0.94	-1.57	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

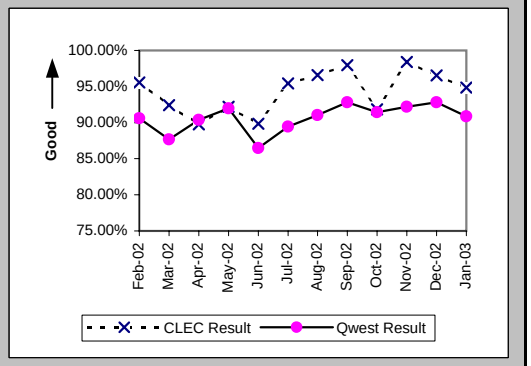
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						176	1342	13.11%	33.76%			
Mar-02	0	1	0.00%	0	0	182	1465	12.42%	32.98%	-0.38	-1.23	No
Apr-02	0	1	0.00%	0	0	188	1452	12.95%	33.57%	-0.39	-1.23	No
May-02	0	1	0.00%	0	0	262	1567	16.72%	37.32%	-0.45	-1.27	No
Jun-02	2	7	28.57%	0	0	270	1581	17.08%	37.63%	0.77	-0.53	No
Jul-02						290	1804	16.08%	36.73%			
Aug-02	1	4	25.00%	0	0	272	1783	15.26%	35.96%	0.52	-0.68	No
Sep-02	0	3	0.00%	0	0	237	1611	14.71%	35.42%	-0.72	-1.44	No
Oct-02	1	3	33.33%	0	0	255	1696	15.04%	35.74%	0.76	-0.54	No
Nov-02	1	1	100.00%	0	0	196	1388	14.12%	34.82%	1.48	-0.1	No
Dec-02						190	1106	17.18%	37.72%			
Jan-03	1	2	50.00%	0	0	214	1174	18.23%	38.61%	0.91	-0.45	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

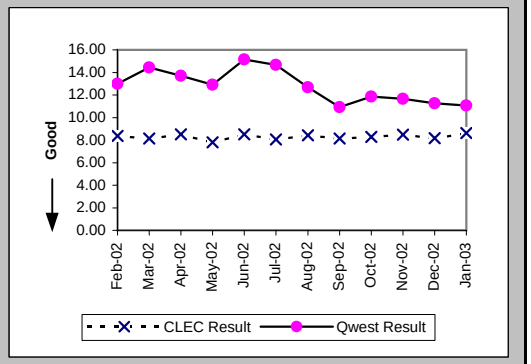
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	43	45	95.56%	34	0	570	629	90.62%	29.16%	-1.1	-1.67	No
Mar-02	61	66	92.42%	47	0	455	519	87.67%	32.88%	-1.11	-1.67	No
Apr-02	79	88	89.77%	50	0	612	677	90.40%	29.46%	0.22	-0.87	No
May-02	71	77	92.21%	40	0	619	673	91.98%	27.17%	-0.07	-1.04	No
Jun-02	62	69	89.86%	30	0	608	703	86.49%	34.19%	-0.78	-1.47	No
Jul-02	84	88	95.45%	29	0	694	776	89.43%	30.74%	-1.74	-2.06	No
Aug-02	85	88	96.59%	36	3	743	816	91.05%	28.54%	-1.73	-2.05	No
Sep-02	96	98	97.96%	29	1	803	865	92.83%	25.80%	-1.86	-2.13	No
Oct-02	79	86	91.86%	25	3	972	1063	91.44%	27.98%	-0.13	-1.08	No
Nov-02	61	62	98.39%	29	1	662	718	92.20%	26.82%	-1.74	-2.06	No
Dec-02	111	115	96.52%	21	1	683	736	92.80%	25.85%	-1.44	-1.87	No
Jan-03	111	117	94.87%	22	0	687	756	90.87%	28.80%	-1.4	-1.85	No



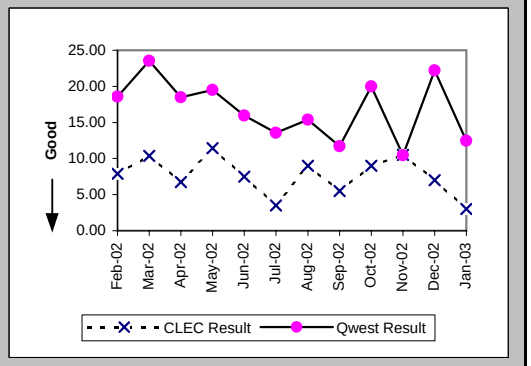
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	570	68	8.38	11	0	9711	748	12.98	11.00	-3.3	-3.01	No
Mar-02	815	100	8.15	13	0	8945	620	14.43	32.70	-1.78	-2.08	No
Apr-02	850	100	8.50	38	0	11057	807	13.70	10.79	-4.55	-3.76	No
May-02	624	80	7.80	37	0	10166	787	12.92	10.19	-4.28	-3.6	No
Jun-02	799	94	8.50	5	0	12949	854	15.16	12.53	-4.89	-3.97	No
Jul-02	920	114	8.07	3	0	13516	921	14.68	12.03	-5.53	-4.36	No
Aug-02	1029	122	8.43	2	3	11341	895	12.67	10.13	-4.34	-3.64	No
Sep-02	986	121	8.15	6	1	9889	906	10.92	7.94	-3.6	-3.19	No
Oct-02	844	102	8.27	9	3	12916	1090	11.85	9.46	-3.65	-3.22	No
Nov-02	713	84	8.49	7	1	8664	743	11.66	8.30	-3.32	-3.02	No
Dec-02	826	101	8.18	35	1	8631	767	11.25	8.19	-3.55	-3.16	No
Jan-03	1009	117	8.62	22	0	8577	775	11.07	8.10	-3.04	-2.85	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

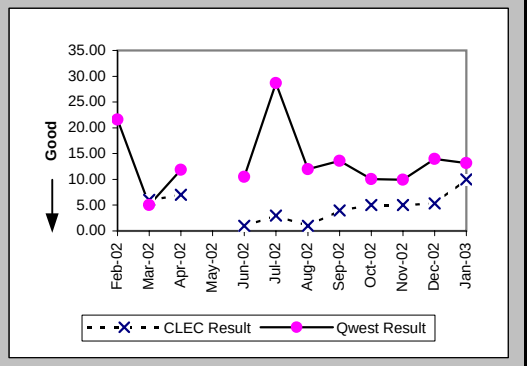
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	87	11	7.91	26	0	1543	83	18.59	22.14	-1.5	-1.91	No
Mar-02	83	8	10.38	42	0	2331	99	23.55	78.24	-0.46	-1.28	No
Apr-02	101	15	6.73	43	0	1681	91	18.47	20.84	-2.02	-2.23	No
May-02	103	9	11.44	37	0	1404	72	19.50	17.57	-1.3	-1.79	No
Jun-02	75	10	7.50	26	0	2056	129	15.94	16.67	-1.54	-1.94	No
Jul-02	14	4	3.50	28	0	1900	140	13.57	17.71	-1.12	-1.68	No
Aug-02	27	3	9.00	35	1	1291	84	15.37	17.24	-0.63	-1.38	No
Sep-02	11	2	5.50	28	1	794	68	11.68	16.03	-0.54	-1.33	No
Oct-02	9	1	9.00	30	0	1400	70	20.00	19.91	-0.55	-1.33	No
Nov-02	42	4	10.50	25	0	293	28	10.46	7.78	-0.04	-1.02	No
Dec-02	7	1	7.00	24	0	533	24	22.21	29.52	-0.5	-1.31	No
Jan-03	6	2	3.00	23	0	473	38	12.45	13.47	-0.97	-1.59	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

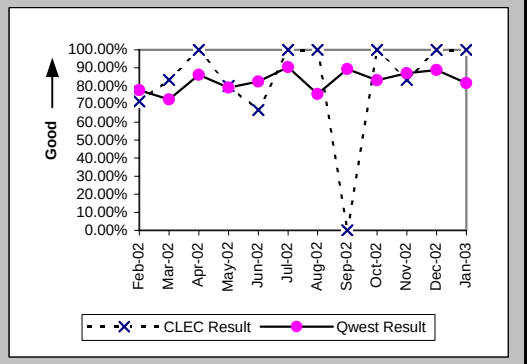
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						108	5	21.60	8.20			
Mar-02	12	2	6.00	0	0	5	1	5.00				
Apr-02	7	1	7.00	0	0	71	6	11.83	11.50	-0.39	-1.24	No
May-02												
Jun-02	1	1	1.00	0	0	63	6	10.50	5.13	-1.72	-2.04	No
Jul-02	3	1	3.00	0	0	172	6	28.67	17.67	-1.34	-1.82	No
Aug-02	1	1	1.00	0	0	120	10	12.00	15.51	-0.68	-1.41	No
Sep-02	4	1	4.00	0	0	95	7	13.57	10.78	-0.83	-1.5	No
Oct-02	30	6	5.00	1	0	483	48	10.06	8.30	-1.41	-1.86	No
Nov-02	5	1	5.00	0	0	357	36	9.92	9.48	-0.51	-1.31	No
Dec-02	16	3	5.33	0	0	488	35	13.94	20.29	-0.71	-1.43	No
Jan-03	50	5	10.00	0	0	499	38	13.13	17.61	-0.37	-1.23	No



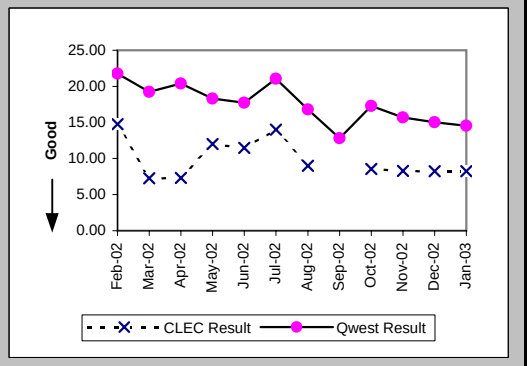
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	7	71.43%	1	0	136	175	77.71%	41.62%	0.39	-0.76	No
Mar-02	5	6	83.33%	1	0	148	204	72.55%	44.63%	-0.58	-1.35	No
Apr-02	3	3	100.00%	0	0	137	159	86.16%	34.53%	-0.69	-1.42	No
May-02	4	5	80.00%	0	0	136	172	79.07%	40.68%	-0.05	-1.03	No
Jun-02	2	3	66.67%	0	0	197	239	82.43%	38.06%	0.62	-0.62	No
Jul-02	4	4	100.00%	1	0	294	325	90.46%	29.37%	-0.65	-1.39	No
Aug-02	6	6	100.00%	3	0	286	379	75.46%	43.03%	-1.39	-1.84	No
Sep-02	0	1	0.00%	0	0	362	405	89.38%	30.81%	1.62	-0.01	No
Oct-02	7	7	100.00%	0	0	407	489	83.23%	37.36%	-1.18	-1.72	No
Nov-02	5	6	83.33%	1	0	247	284	86.97%	33.66%	0.29	-0.82	No
Dec-02	4	4	100.00%	1	0	206	232	88.79%	31.55%	-0.7	-1.43	No
Jan-03	7	7	100.00%	1	0	218	267	81.65%	38.71%	-1.24	-1.75	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

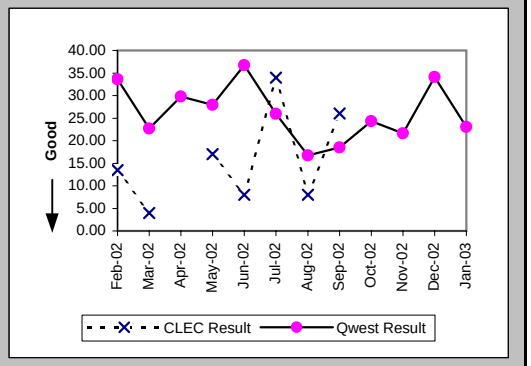
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	59	4	14.75	4	0	5314	244	21.78	24.74	-0.56	-1.34	No
Mar-02	29	4	7.25	3	0	5036	262	19.22	18.11	-1.31	-1.8	No
Apr-02	22	3	7.33	0	0	4732	232	20.40	21.50	-1.05	-1.64	No
May-02	36	3	12.00	2	0	4080	223	18.30	21.07	-0.51	-1.31	No
Jun-02	23	2	11.50	1	0	5113	288	17.75	29.24	-0.3	-1.18	No
Jul-02	70	5	14.00	0	0	7960	378	21.06	13.99	-1.12	-1.68	No
Aug-02	81	9	9.00	0	0	6828	406	16.82	15.25	-1.52	-1.92	No
Sep-02						5537	433	12.79	11.31			
Oct-02	60	7	8.57	0	0	9213	533	17.29	16.81	-1.36	-1.83	No
Nov-02	58	7	8.29	0	0	4650	296	15.71	15.05	-1.29	-1.78	No
Dec-02	33	4	8.25	1	0	3700	246	15.04	11.31	-1.19	-1.72	No
Jan-03	66	8	8.25	0	0	4001	275	14.55	14.51	-1.21	-1.74	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

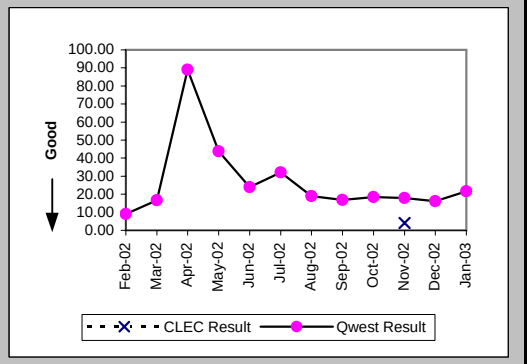
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	27	2	13.50	1	0	2692	80	33.65	33.01	-0.85	-1.52	No
Mar-02	4	1	4.00	1	0	1794	79	22.71	22.40	-0.83	-1.5	No
Apr-02						1609	54	29.80	31.50			
May-02	17	1	17.00	0	0	1479	53	27.91	31.20	-0.35	-1.21	No
Jun-02	8	1	8.00	0	0	2130	58	36.72	56.25	-0.51	-1.31	No
Jul-02	34	1	34.00	0	0	1193	46	25.93	25.03	0.89	-0.46	No
Aug-02	8	1	8.00	2	0	1593	95	16.77	23.79	-0.37	-1.22	No
Sep-02	26	1	26.00	0	0	888	48	18.50	23.73	0.7	-0.57	No
Oct-02						948	39	24.31	28.31			
Nov-02						411	19	21.63	39.05			
Dec-02						375	11	34.09	19.96			
Jan-03						715	31	23.06	28.13			



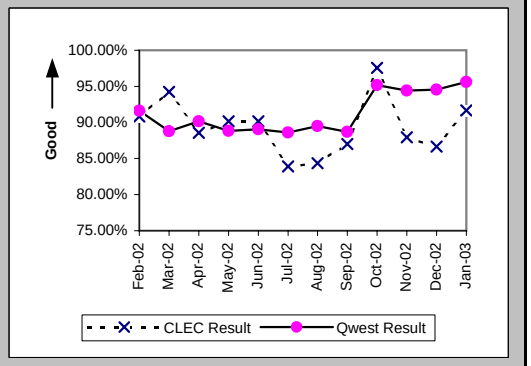
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			
Jun-02						72	3	24.00	4.36			
Jul-02						225	7	32.14	23.70			
Aug-02						209	11	19.00	21.01			
Sep-02						135	8	16.88	12.94			
Oct-02						1183	64	18.48	22.58			
Nov-02	4	1	4.00	0	0	484	27	17.93	17.77	-0.77	-1.47	No
Dec-02						373	23	16.22	12.77			
Jan-03						496	23	21.57	19.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

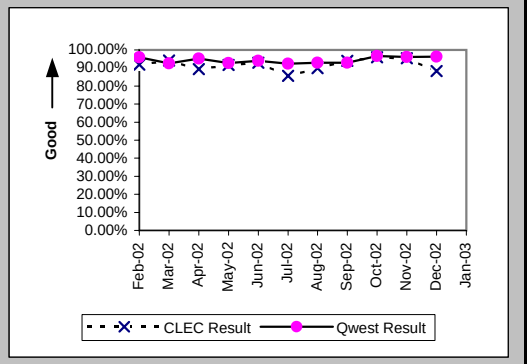
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	89	98	90.82%	0	0	962	1050	91.62%	27.71%	0.3	-0.82	No
Mar-02	98	104	94.23%	0	0	864	973	88.80%	31.54%	-1.67	-2.02	No
Apr-02	116	131	88.55%	0	0	900	998	90.18%	29.76%	0.6	-0.64	No
May-02	119	132	90.15%	0	0	930	1047	88.83%	31.51%	-0.46	-1.28	No
Jun-02	101	112	90.18%	0	0	974	1094	89.03%	31.25%	-0.37	-1.23	No
Jul-02	94	112	83.93%	0	0	1096	1237	88.60%	31.78%	1.43	-0.13	No
Aug-02	108	128	84.38%	0	0	1184	1323	89.49%	30.66%	1.71	0.04	Yes
Sep-02	114	131	87.02%	0	0	1198	1351	88.68%	31.69%	0.58	-0.65	No
Oct-02	120	123	97.56%			1443	1516	95.18%	21.41%	-1.18	-1.72	No
Nov-02	95	108	87.96%			1286	1362	94.42%	22.95%	2.45	0.49	Yes
Dec-02	104	120	86.67%			989	1046	94.55%	22.70%	3.02	0.84	Yes
Jan-03	132	144	91.67%			1003	1049	95.61%	20.48%	1.93	0.17	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

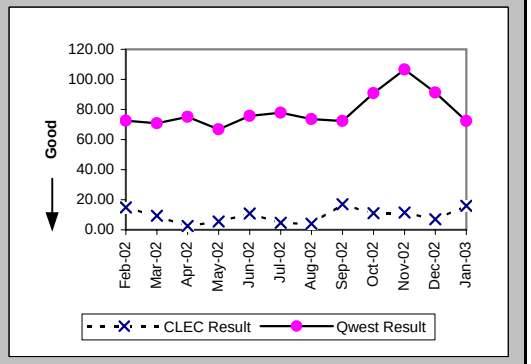
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	90	98	91.84%	0	0	1007	1050	95.90%	19.82%	1.73	0.05	Yes
Mar-02	98	104	94.23%	0	0	901	973	92.60%	26.18%	-0.6	-1.37	No
Apr-02	117	131	89.31%	0	0	950	998	95.19%	21.40%	2.53	0.54	Yes
May-02	121	132	91.67%	0	0	971	1047	92.74%	25.95%	0.47	-0.72	No
Jun-02	104	112	92.86%	0	0	1028	1094	93.97%	23.81%	0.49	-0.7	No
Jul-02	96	112	85.71%	0	0	1142	1237	92.32%	26.63%	2.26	0.38	Yes
Aug-02	115	128	89.84%	0	0	1230	1323	92.97%	25.56%	1.27	-0.23	No
Sep-02	123	131	93.89%	0	0	1256	1351	92.97%	25.57%	-0.4	-1.24	No
Oct-02	118	123	95.94%	0	0	1464	1516	96.57%	18.20%	0.41	-0.75	No
Nov-02	103	108	95.37%	0	0	1310	1362	96.18%	19.16%	0.46	-0.72	No
Dec-02	106	120	88.33%	0	118	1007	1046	96.27%	18.95%	3.4	1.07	Yes
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

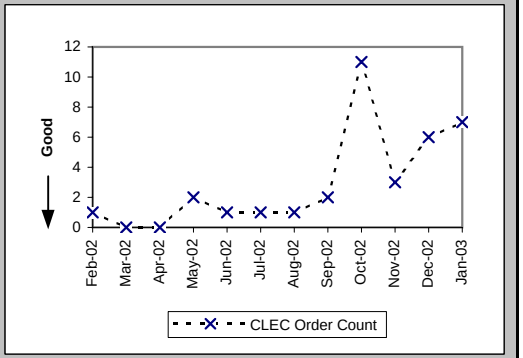
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	75	5	15.00	0	0	12784	176	72.64	89.85	-1.41	-1.86	No
Mar-02	56	6	9.33	0	0	12182	172	70.83	89.12	-1.66	-2.01	No
Apr-02	5	2	2.50	0	0	13651	182	75.01	92.35	-1.1	-1.67	No
May-02	61	11	5.55	0	0	13579	203	66.89	89.38	-2.22	-2.35	No
Jun-02	43	4	10.75	0	0	13259	175	75.77	96.32	-1.33	-1.81	No
Jul-02	23	5	4.60	0	0	13007	167	77.89	106.07	-1.52	-1.93	No
Aug-02	4	1	4.00	0	0	13165	179	73.55	111.97	-0.62	-1.38	No
Sep-02	34	2	17.00	0	0	13471	186	72.42	114.24	-0.68	-1.41	No
Oct-02	121	11	11.00	0	0	12271	135	90.90	129.83	-1.96	-2.19	No
Nov-02	46	4	11.50	0	0	12909	121	106.69	139.67	-1.34	-1.82	No
Dec-02	49	7	7.00	0	0	13139	144	91.24	134.40	-1.62	-1.98	No
Jan-03	112	7	16.00	0	0	10286	142	72.44	120.58	-1.21	-1.73	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

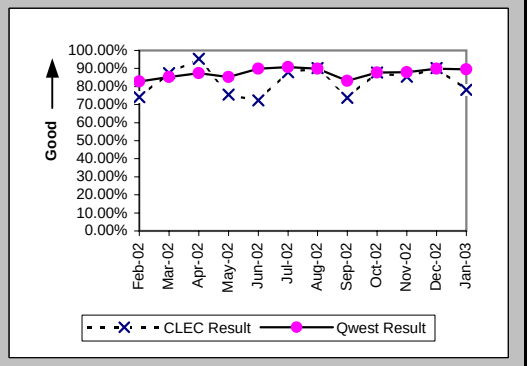
Date	CLEC Order Count
Feb-02	1
Mar-02	0
Apr-02	0
May-02	2
Jun-02	1
Jul-02	1
Aug-02	1
Sep-02	2
Oct-02	11
Nov-02	3
Dec-02	6
Jan-03	7



Checklist #4 - Unbundled Loop - DS1 Capable Repair

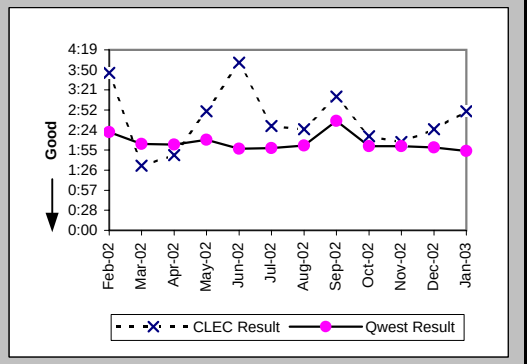
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	27	74.07%	4	0	696	841	82.76%	37.77%	1.14	-0.31	No
Mar-02	21	24	87.50%	4	0	805	944	85.28%	35.44%	-0.3	-1.18	No
Apr-02	42	44	95.45%	7	0	823	942	87.37%	33.22%	-1.58	-1.96	No
May-02	40	53	75.47%	7	0	847	994	85.21%	35.50%	1.82	0.11	Yes
Jun-02	34	47	72.34%	5	0	876	974	89.94%	30.08%	3.29	1	Yes
Jul-02	51	58	87.93%	13	0	973	1072	90.76%	28.95%	0.73	-0.55	No
Aug-02	56	62	90.32%	11	0	976	1086	89.87%	30.17%	-0.11	-1.07	No
Sep-02	42	57	73.68%	10	0	842	1013	83.12%	37.46%	1.75	0.07	Yes
Oct-02	50	57	87.72%	10	0	885	1009	87.71%	32.83%	0	-1	No
Nov-02	41	48	85.42%	9	0	659	749	87.98%	32.51%	0.55	-0.67	No
Dec-02	56	62	90.32%	13	0	582	647	89.95%	30.06%	-0.09	-1.06	No
Jan-03	36	46	78.26%	12	0	586	655	89.47%	30.70%	2.13	0.3	Yes



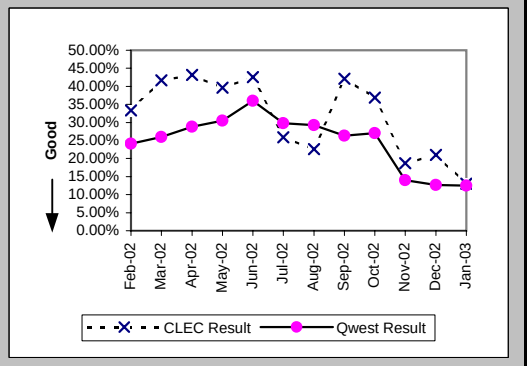
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	101:51	27	3:46	4	0	1978:47	841	2:21	3:36	1.8	0.09	Yes
Mar-02	37:02	24	1:33	4	0	1953:47	944	2:04	2:57	-0.86	-1.52	No
Apr-02	79:13	44	1:48	7	0	1926:06	942	2:03	5:00	-0.32	-1.19	No
May-02	150:54	53	2:51	7	0	2149:14	994	2:10	3:40	1.26	-0.23	No
Jun-02	188:43	47	4:01	5	0	1895:16	974	1:57	2:27	3.72	1.26	Yes
Jul-02	145:08	58	2:30	13	0	2099:42	1072	1:58	2:10	1.77	0.08	Yes
Aug-02	149:57	62	2:25	11	0	2203:06	1086	2:02	2:13	1.42	-0.14	No
Sep-02	181:56	57	3:12	10	0	2653:36	1013	2:37	3:51	1.19	-0.28	No
Oct-02	128:13	57	2:15	10	0	2029:08	1009	2:01	2:20	0.72	-0.56	No
Nov-02	101:31	48	2:07	9	0	1509:43	749	2:01	2:25	0.39	-0.76	No
Dec-02	150:15	62	2:25	13	0	1279:28	647	1:59	2:16	1.39	-0.15	No
Jan-03	130:43	46	2:51	12	0	1248:48	655	1:54	2:07	2.33	0.41	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

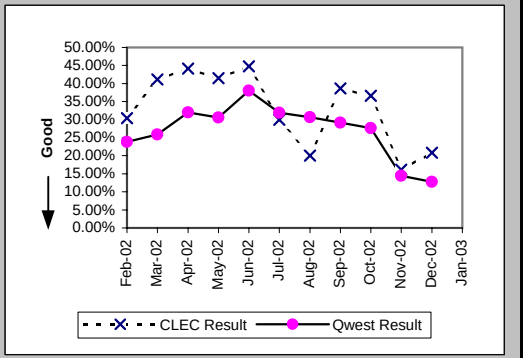
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	27	33.33%	4	0	203	841	24.14%	42.79%	1.08	-0.35	No
Mar-02	10	24	41.67%	4	0	245	944	25.95%	43.84%	1.66	0.01	Yes
Apr-02	19	44	43.18%	7	0	271	942	28.77%	45.27%	1.99	0.21	Yes
May-02	21	53	39.62%	7	0	303	994	30.48%	46.03%	1.38	-0.16	No
Jun-02	20	47	42.55%	5	0	351	974	36.04%	48.01%	0.9	-0.45	No
Jul-02	15	58	25.86%	13	0	319	1072	29.76%	45.72%	-0.63	-1.38	No
Aug-02	14	62	22.58%	11	0	318	1086	29.28%	45.51%	-1.13	-1.69	No
Sep-02	24	57	42.11%	10	0	267	1013	26.36%	44.06%	2.5	0.52	Yes
Oct-02	21	57	36.84%	10	0	273	1009	27.06%	44.43%	1.57	-0.04	No
Nov-02	9	48	18.75%	9	0	105	749	14.02%	34.72%	0.9	-0.45	No
Dec-02	13	62	20.97%	13	0	82	647	12.67%	33.27%	1.74	0.06	Yes
Jan-03	6	46	13.04%	12	0	82	655	12.52%	33.09%	0.14	-0.91	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

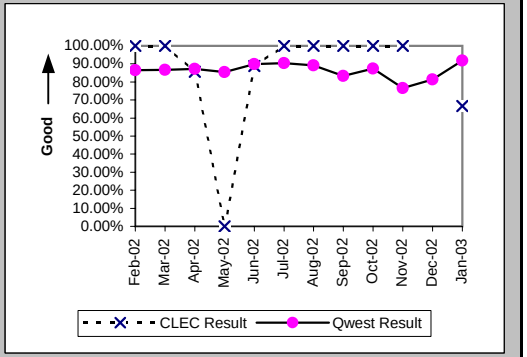
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	23	30.43%	4	0	123	516	23.84%	42.61%	0.73	-0.56	No
Mar-02	7	17	41.18%	4	0	151	584	25.86%	43.78%	1.36	-0.17	No
Apr-02	15	34	44.12%	7	0	179	560	31.96%	46.63%	1.44	-0.13	No
May-02	17	41	41.46%	7	0	207	676	30.62%	46.09%	1.43	-0.13	No
Jun-02	17	38	44.74%	5	0	236	620	38.06%	48.55%	0.82	-0.5	No
Jul-02	15	50	30.00%	13	0	221	692	31.94%	46.62%	-0.28	-1.17	No
Aug-02	8	40	20.00%	11	0	222	724	30.66%	46.11%	-1.42	-1.87	No
Sep-02	17	44	38.64%	10	0	194	666	29.13%	45.44%	1.31	-0.2	No
Oct-02	15	41	36.59%	10	0	176	636	27.67%	44.74%	1.21	-0.26	No
Nov-02	5	31	16.13%	9	0	72	498	14.46%	35.17%	0.29	-0.82	No
Dec-02	10	48	20.83%	13	0	55	431	12.76%	33.37%	1.49	-0.1	No
Jan-03												



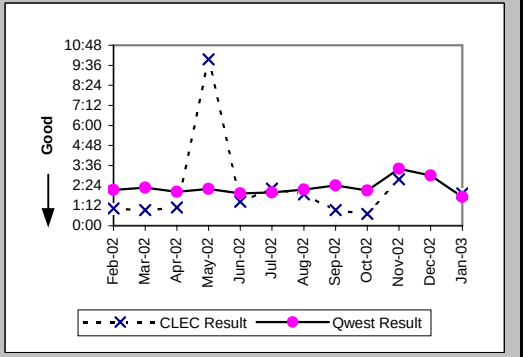
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	0	0	281	325	86.46%	34.21%	-0.79	-1.48	No
Mar-02	3	3	100.00%	0	0	294	339	86.73%	33.93%	-0.67	-1.41	No
Apr-02	6	7	85.71%	0	0	281	322	87.27%	33.33%	0.17	-0.9	No
May-02	0	2	0.00%	1	0	266	311	85.53%	35.18%	2.34	0.42	Yes
Jun-02	8	9	88.89%	0	0	303	337	89.91%	30.12%	0.16	-0.91	No
Jul-02	4	4	100.00%	1	0	400	442	90.50%	29.32%	-0.65	-1.39	No
Aug-02	8	8	100.00%	1	0	379	425	89.18%	31.07%	-0.98	-1.59	No
Sep-02	4	4	100.00%	2	0	301	361	83.38%	37.23%	-0.89	-1.54	No
Oct-02	6	6	100.00%	1	0	378	432	87.50%	33.07%	-0.92	-1.56	No
Nov-02	5	5	100.00%	1	0	339	443	76.52%	42.39%	-1.23	-1.75	No
Dec-02						219	269	81.41%	38.90%			
Jan-03	2	3	66.67%	1	0	280	305	91.80%	27.43%	1.15	-0.3	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

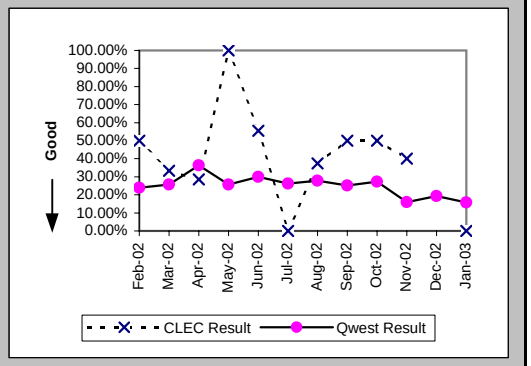
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4:09	4	1:02	0	0	700:02	325	2:09	2:46	-0.8	-1.49	No
Mar-02	2:47	3	0:56	0	0	771:35	339	2:17	3:29	-0.67	-1.41	No
Apr-02	7:36	7	1:05	0	0	653:33	322	2:02	2:42	-0.91	-1.56	No
May-02	19:54	2	9:57	1	0	683:40	311	2:12	2:41	2.46	0.49	Yes
Jun-02	12:52	9	1:26	0	0	654:17	337	1:56	2:10	-0.7	-1.43	No
Jul-02	8:53	4	2:13	1	0	873:33	442	1:59	2:03	0.45	-0.72	No
Aug-02	15:04	8	1:53	1	0	923:45	425	2:10	2:34	-0.32	-1.19	No
Sep-02	3:42	4	0:56	2	0	872:39	361	2:25	2:14	-1.33	-1.81	No
Oct-02	4:10	6	0:42	1	0	908:14	432	2:06	2:10	-1.58	-1.96	No
Nov-02	13:54	5	2:47	1	0	1502:46	443	3:24	4:33	-0.3	-1.18	No
Dec-02						808:08	269	3:00	3:32			
Jan-03	5:47	3	1:56	1	0	526:00	305	1:43	1:43	0.35	-0.79	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

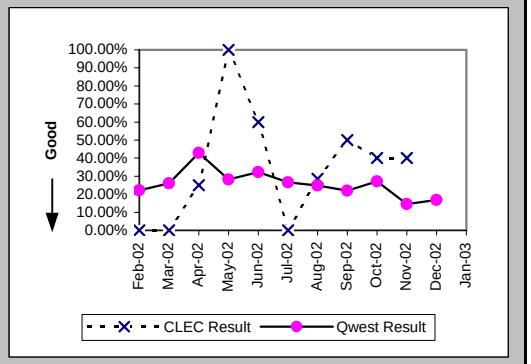
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	4	50.00%	0	0	78	325	24.00%	42.71%	1.06	-0.35	No
Mar-02	1	3	33.33%	0	0	87	339	25.66%	43.68%	0.29	-0.82	No
Apr-02	2	7	28.57%	0	0	117	322	36.34%	48.10%	-0.42	-1.26	No
May-02	2	2	100.00%	1	0	80	311	25.72%	43.71%	1.86	0.13	Yes
Jun-02	5	9	55.56%	0	0	101	337	29.97%	45.81%	1.54	-0.06	No
Jul-02	0	4	0.00%	1	0	116	442	26.24%	44.00%	-1.19	-1.72	No
Aug-02	3	8	37.50%	1	0	118	425	27.76%	44.78%	0.6	-0.64	No
Sep-02	2	4	50.00%	2	0	91	361	25.21%	43.42%	1	-0.39	No
Oct-02	3	6	50.00%	1	0	118	432	27.31%	44.56%	1.14	-0.31	No
Nov-02	2	5	40.00%	1	0	71	443	16.03%	36.69%	1.24	-0.24	No
Dec-02						52	269	19.33%	39.49%			
Jan-03	0	3	0.00%	1	0	48	305	15.74%	36.42%	-0.74	-1.45	No



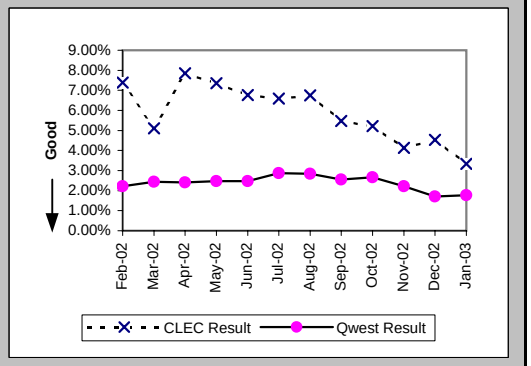
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	42	190	22.11%	41.50%	-0.53	-1.32	No
Mar-02	0	1	0.00%	0	0	55	211	26.07%	43.90%	-0.59	-1.36	No
Apr-02	1	4	25.00%	0	0	85	198	42.93%	49.50%	-0.72	-1.44	No
May-02	2	2	100.00%	1	0	54	192	28.13%	44.96%	1.78	0.08	Yes
Jun-02	3	5	60.00%	0	0	70	217	32.26%	46.75%	1.2	-0.27	No
Jul-02	0	3	0.00%	1	0	74	279	26.52%	44.15%	-1.04	-1.63	No
Aug-02	2	7	28.57%	1	0	68	274	24.82%	43.20%	0.25	-0.85	No
Sep-02	1	2	50.00%	2	0	55	250	22.00%	41.42%	0.76	-0.54	No
Oct-02	2	5	40.00%	1	0	73	269	27.14%	44.47%	0.6	-0.63	No
Nov-02	2	5	40.00%	1	0	46	315	14.60%	35.31%	1.34	-0.19	No
Dec-02						30	179	16.76%	37.35%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

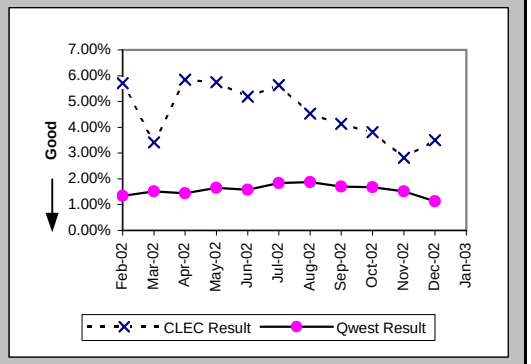
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	31	420	7.38%	4	0	1166	52621	2.22%	14.72%	5.68	2.45	Yes
Mar-02	27	528	5.11%	4	0	1283	52575	2.44%	15.43%	3.96	1.41	Yes
Apr-02	51	650	7.85%	7	0	1264	52499	2.41%	15.33%	8.99	4.47	Yes
May-02	55	748	7.35%	8	0	1305	52654	2.48%	15.55%	8.51	4.18	Yes
Jun-02	56	828	6.76%	5	0	1311	53107	2.47%	15.52%	7.9	3.8	Yes
Jul-02	62	940	6.60%	14	0	1514	52837	2.87%	16.68%	6.8	3.13	Yes
Aug-02	70	1038	6.74%	12	0	1511	53139	2.84%	16.62%	7.49	3.55	Yes
Sep-02	61	1113	5.48%	12	0	1374	53688	2.56%	15.79%	6.11	2.71	Yes
Oct-02	63	1207	5.22%	11	0	1441	53918	2.67%	16.13%	5.43	2.3	Yes
Nov-02	53	1280	4.14%	10	0	1192	53828	2.21%	14.72%	4.63	1.81	Yes
Dec-02	62	1369	4.53%	14	0	916	53826	1.70%	12.93%	7.99	3.86	Yes
Jan-03	49	1469	3.34%	13	0	960	54132	1.77%	13.20%	4.48	1.72	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

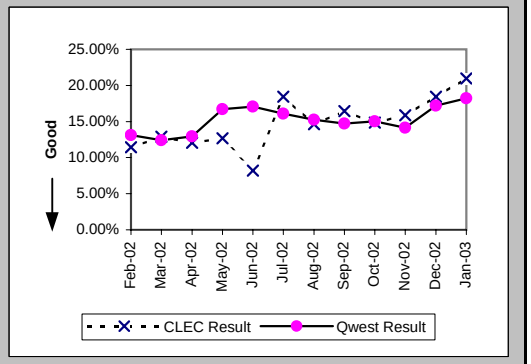
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	24	420	5.71%	4	0	706	52621	1.34%	11.51%	5.79	2.52	Yes
Mar-02	18	528	3.41%	4	0	795	52575	1.51%	12.20%	3.55	1.16	Yes
Apr-02	38	650	5.85%	7	0	758	52499	1.44%	11.93%	9.35	4.69	Yes
May-02	43	748	5.75%	8	0	868	52654	1.65%	12.73%	8.74	4.32	Yes
Jun-02	43	828	5.19%	5	0	837	53107	1.58%	12.45%	8.29	4.04	Yes
Jul-02	53	940	5.64%	14	0	971	52837	1.84%	13.43%	8.6	4.23	Yes
Aug-02	47	1038	4.53%	12	0	998	53139	1.88%	13.58%	6.23	2.79	Yes
Sep-02	46	1113	4.13%	12	0	916	53688	1.71%	12.95%	6.19	2.76	Yes
Oct-02	46	1207	3.81%	11	0	905	53918	1.68%	12.85%	5.7	2.47	Yes
Nov-02	36	1280	2.81%	10	0	813	53828	1.51%	12.20%	3.78	1.3	Yes
Dec-02	48	1369	3.51%	14	0	610	53826	1.13%	10.59%	8.19	3.98	Yes
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

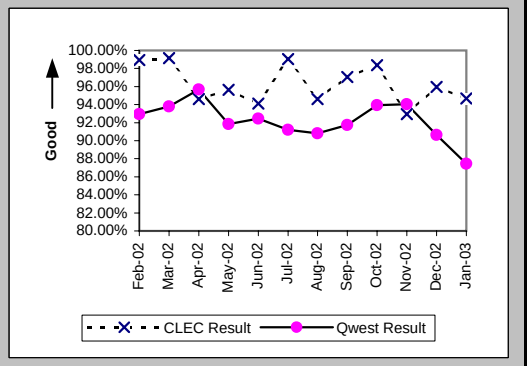
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	35	11.43%	0	0	176	1342	13.11%	33.76%	-0.29	-1.18	No
Mar-02	4	31	12.90%	0	0	182	1465	12.42%	32.98%	0.13	-0.92	No
Apr-02	7	58	12.07%	0	0	188	1452	12.95%	33.57%	-0.2	-1.12	No
May-02	8	63	12.70%	0	0	262	1567	16.72%	37.32%	-0.84	-1.51	No
Jun-02	5	61	8.20%	0	0	270	1581	17.08%	37.63%	-1.81	-2.1	No
Jul-02	14	76	18.42%	0	0	290	1804	16.08%	36.73%	0.56	-0.66	No
Aug-02	12	82	14.63%	0	0	272	1783	15.26%	35.96%	-0.15	-1.09	No
Sep-02	12	73	16.44%	0	0	237	1611	14.71%	35.42%	0.43	-0.74	No
Oct-02	11	74	14.86%	0	0	255	1696	15.04%	35.74%	-0.04	-1.02	No
Nov-02	10	63	15.87%	0	0	196	1388	14.12%	34.82%	0.42	-0.75	No
Dec-02	14	76	18.42%	0	0	190	1106	17.18%	37.72%	0.3	-0.82	No
Jan-03	13	62	20.97%	0	0	214	1174	18.23%	38.61%	0.56	-0.66	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

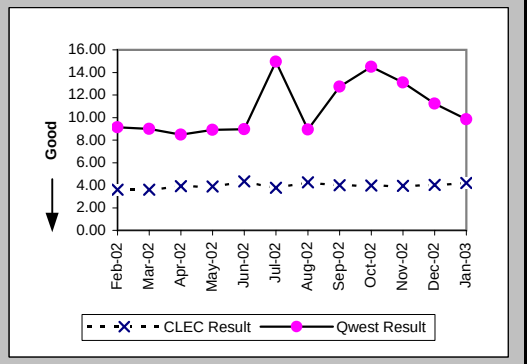
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	185	187	98.93%	1	0	290	312	92.95%	25.60%	-2.53	-2.54	No
Mar-02	115	116	99.14%	0	1	303	323	93.81%	24.10%	-2.04	-2.24	No
Apr-02	105	111	94.59%	0	0	287	300	95.67%	20.36%	0.46	-0.72	No
May-02	110	115	95.65%	0	0	225	245	91.84%	27.38%	-1.23	-1.75	No
Jun-02	80	85	94.12%	0	0	257	278	92.45%	26.43%	-0.51	-1.31	No
Jul-02	105	106	99.06%	0	0	291	319	91.22%	28.30%	-2.47	-2.5	No
Aug-02	88	93	94.62%	1	0	208	229	90.83%	28.86%	-1.07	-1.65	No
Sep-02	99	102	97.06%	0	0	389	424	91.75%	27.52%	-1.75	-2.06	No
Oct-02	120	122	98.36%	0	0	371	395	93.92%	23.89%	-1.79	-2.09	No
Nov-02	66	71	92.96%	0	2	315	335	94.03%	23.69%	0.36	-0.78	No
Dec-02	95	99	95.96%	2	0	252	278	90.65%	29.12%	-1.56	-1.95	No
Jan-03	107	113	94.69%	1	1	216	247	87.45%	33.13%	-1.92	-2.17	No



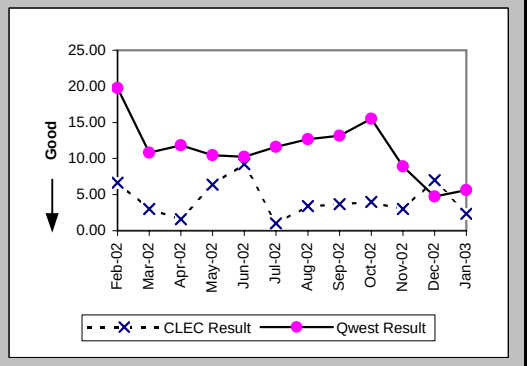
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	547	152	3.60	36	0	2770	303	9.14	10.88	-5.13	-4.12	No
Mar-02	335	93	3.60	24	1	2792	311	8.98	7.40	-6.14	-4.73	No
Apr-02	416	106	3.92	5	0	2420	285	8.49	7.06	-5.69	-4.46	No
May-02	425	109	3.90	6	0	1976	222	8.90	8.33	-5.13	-4.12	No
Jun-02	361	83	4.35	2	0	2418	270	8.96	6.46	-5.68	-4.45	No
Jul-02	392	104	3.77	2	0	4768	319	14.95	13.72	-7.22	-5.39	No
Aug-02	391	92	4.25	2	0	1977	221	8.95	7.93	-4.77	-3.9	No
Sep-02	405	101	4.01	1	0	5328	418	12.75	12.00	-6.57	-4.99	No
Oct-02	476	120	3.97	2	0	5508	380	14.49	14.02	-7.17	-5.36	No
Nov-02	268	68	3.94	3	2	4194	320	13.11	8.72	-7.87	-5.79	No
Dec-02	390	97	4.02	4	0	2978	265	11.24	7.82	-7.78	-5.73	No
Jan-03	470	112	4.20	2	1	2290	233	9.83	7.18	-6.83	-5.15	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

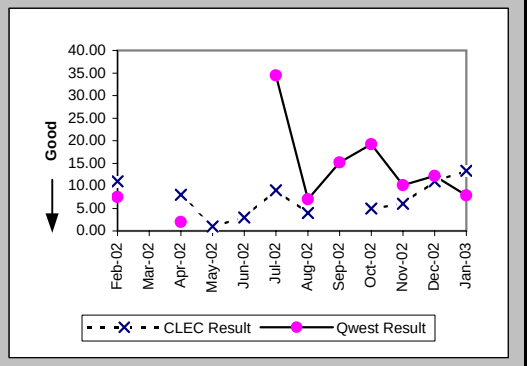
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	60	9	6.67	1	0	494	25	19.76	26.07	-1.29	-1.79	No
Mar-02	6	2	3.00	0	0	249	23	10.83	13.08	-0.81	-1.49	No
Apr-02	8	5	1.60	0	0	201	17	11.82	14.57	-1.38	-1.84	No
May-02	32	5	6.40	0	0	220	21	10.48	12.44	-0.66	-1.4	No
Jun-02	46	5	9.20	0	0	236	23	10.26	8.57	-0.25	-1.15	No
Jul-02	1	1	1.00	0	0	349	30	11.63	10.72	-0.98	-1.59	No
Aug-02	17	5	3.40	1	0	279	22	12.68	11.13	-1.68	-2.02	No
Sep-02	11	3	3.67	0	0	448	34	13.18	16.55	-0.95	-1.58	No
Oct-02	4	1	4.00	1	0	264	17	15.53	17.80	-0.63	-1.38	No
Nov-02	3	1	3.00	3	0	107	12	8.92	12.52	-0.45	-1.28	No
Dec-02	21	3	7.00	3	0	71	15	4.73	3.51	0.91	-0.45	No
Jan-03	7	3	2.33	1	0	73	13	5.62	5.16	-0.99	-1.6	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

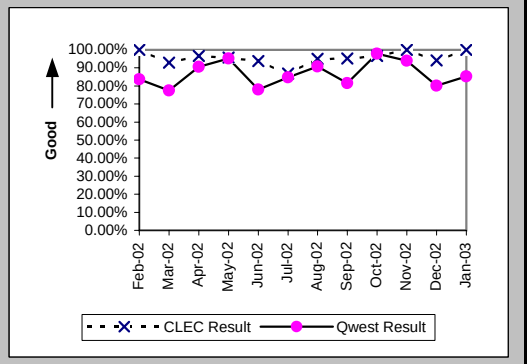
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	11	1	11.00	0	0	15	2	7.50	7.78	0.01	-0.99	No
Mar-02												
Apr-02	8	1	8.00	0	0	2	1	2.00				
May-02	1	1	1.00	0	0							
Jun-02	3	1	3.00	0	0							
Jul-02	9	1	9.00	0	0	69	2	34.50	26.16	-0.8	-1.48	No
Aug-02	4	1	4.00	0	0	14	2	7.00	5.66	-0.43	-1.26	No
Sep-02						76	5	15.20	16.57			
Oct-02	5	1	5.00	0	0	192	10	19.20	24.08	-0.56	-1.34	No
Nov-02	24	4	6.00	0	0	91	9	10.11	10.96	-0.62	-1.38	No
Dec-02	33	3	11.00	0	0	146	12	12.17	15.09	-0.12	-1.07	No
Jan-03	40	3	13.33	0	0	134	17	7.88	8.93	0.92	-0.44	No



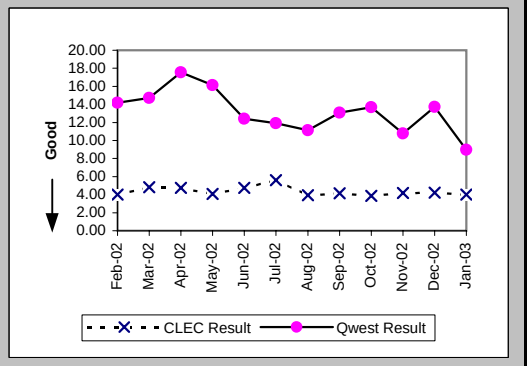
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15	15	100.00%	0	0	67	80	83.75%	36.89%	-1.57	-1.95	No
Mar-02	26	28	92.86%	0	1	93	120	77.50%	41.76%	-1.75	-2.07	No
Apr-02	29	30	96.67%	0	0	116	128	90.63%	29.15%	-1.02	-1.62	No
May-02	23	24	95.83%	0	0	161	169	95.27%	21.24%	-0.12	-1.07	No
Jun-02	15	16	93.75%	1	0	53	68	77.94%	41.46%	-1.37	-1.83	No
Jul-02	20	23	86.96%	0	0	61	72	84.72%	35.98%	-0.26	-1.16	No
Aug-02	19	20	95.00%	0	0	79	87	90.80%	28.90%	-0.59	-1.36	No
Sep-02	20	21	95.24%	1	0	102	125	81.60%	38.75%	-1.49	-1.91	No
Oct-02	29	30	96.67%	0	0	186	190	97.89%	14.36%	0.4	-0.76	No
Nov-02	25	25	100.00%	0	0	62	66	93.94%	23.86%	-1.08	-1.66	No
Dec-02	16	17	94.12%	0	0	85	106	80.19%	39.86%	-1.34	-1.81	No
Jan-03	29	29	100.00%	1	0	99	116	85.34%	35.37%	-2	-2.21	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

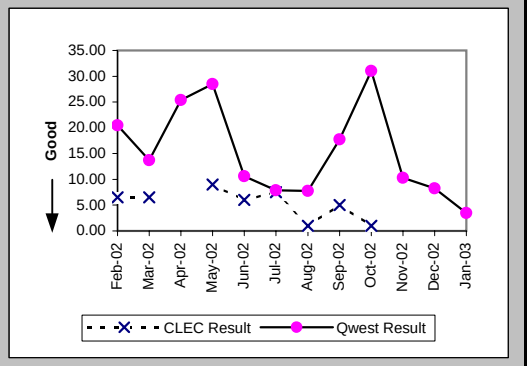
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	44	11	4.00	4	0	1149	81	14.19	13.01	-2.44	-2.48	No
Mar-02	125	26	4.81	3	1	1810	123	14.72	11.40	-4.03	-3.45	No
Apr-02	128	27	4.74	3	0	2281	130	17.55	20.49	-2.96	-2.8	No
May-02	94	23	4.09	1	0	2757	171	16.12	12.12	-4.47	-3.72	No
Jun-02	76	16	4.75	1	0	819	66	12.41	11.68	-2.35	-2.43	No
Jul-02	112	20	5.60	3	0	895	75	11.93	6.48	-3.88	-3.36	No
Aug-02	71	18	3.94	2	0	959	86	11.15	5.39	-5.16	-4.14	No
Sep-02	83	20	4.15	2	0	1660	127	13.07	22.00	-1.69	-2.02	No
Oct-02	116	30	3.87	0	0	2531	185	13.68	8.73	-5.71	-4.47	No
Nov-02	100	24	4.17	1	0	679	63	10.78	11.45	-2.41	-2.46	No
Dec-02	38	9	4.22	8	0	1443	105	13.74	13.06	-2.1	-2.28	No
Jan-03	92	23	4.00	7	0	1006	112	8.98	6.66	-3.27	-2.99	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

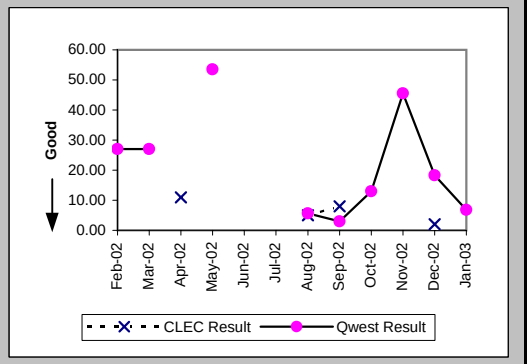
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	2	6.50	0	0	266	13	20.46	17.91	-1.03	-1.62	No
Mar-02	13	2	6.50	0	0	426	31	13.74	15.28	-0.65	-1.4	No
Apr-02						355	14	25.36	55.05			
May-02	9	1	9.00	0	0	228	8	28.50	19.38	-0.95	-1.58	No
Jun-02	6	1	6.00	1	0	180	17	10.59	12.82	-0.35	-1.21	No
Jul-02	30	4	7.50	0	0	110	14	7.86	8.13	-0.08	-1.05	No
Aug-02	1	1	1.00	0	0	62	8	7.75	4.95	-1.29	-1.78	No
Sep-02	5	1	5.00	0	0	462	26	17.77	43.73	-0.29	-1.17	No
Oct-02	1	1	1.00	0	0	124	4	31.00	43.50	-0.62	-1.37	No
Nov-02						31	3	10.33	14.47			
Dec-02						33	4	8.25	4.92			
Jan-03						7	2	3.50	2.12			



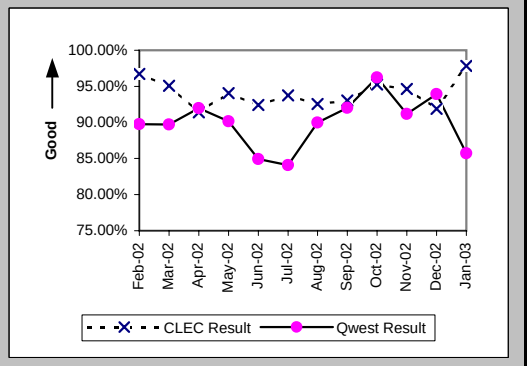
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						81	3	27.00	19.08			
Mar-02						27	1	27.00				
Apr-02	11	1	11.00	0	0							
May-02						107	2	53.50	72.83			
Jun-02												
Jul-02												
Aug-02	5	1	5.00	0	0	17	3	5.67	5.03	-0.11	-1.07	No
Sep-02	8	1	8.00	0	0	6	2	3.00	1.41	0.67	-0.59	No
Oct-02						13	1	13.00				
Nov-02						91	2	45.50	34.65			
Dec-02	2	1	2.00	0	0	292	16	18.25	23.48	-0.67	-1.41	No
Jan-03						95	14	6.79	5.58			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

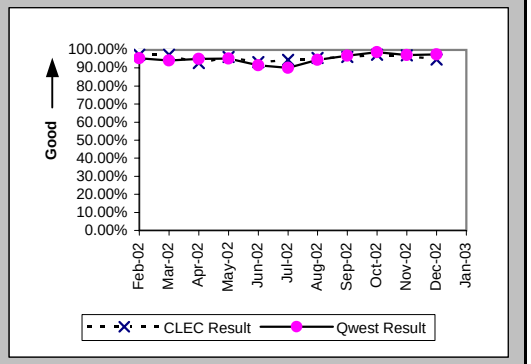
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	147	152	96.71%	0	0	385	429	89.74%	30.34%	-2.43	-2.48	No
Mar-02	174	183	95.08%	0	0	401	447	89.71%	30.38%	-2.01	-2.23	No
Apr-02	138	151	91.39%	0	0	424	461	91.97%	27.17%	0.24	-0.85	No
May-02	142	151	94.04%	0	0	393	436	90.14%	29.82%	-1.39	-1.84	No
Jun-02	122	132	92.42%	0	0	332	391	84.91%	35.79%	-2.09	-2.27	No
Jul-02	120	128	93.75%	0	0	322	383	84.07%	36.59%	-2.59	-2.57	No
Aug-02	124	134	92.54%	0	0	332	369	89.97%	30.04%	-0.85	-1.51	No
Sep-02	120	129	93.02%	0	0	415	451	92.02%	27.10%	-0.37	-1.23	No
Oct-02	141	148	95.27%			563	585	96.24%	19.02%	0.55	-0.66	No
Nov-02	124	131	94.66%			456	500	91.20%	28.33%	-1.24	-1.76	No
Dec-02	102	111	91.89%			372	396	93.94%	23.86%	0.77	-0.53	No
Jan-03	134	137	97.81%			324	378	85.71%	34.99%	-3.47	-3.11	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

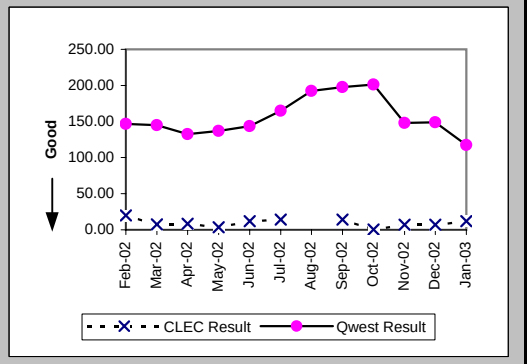
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	148	152	97.37%	0	0	409	429	95.34%	21.08%	-1.02	-1.62	No
Mar-02	178	183	97.27%	0	0	421	447	94.18%	23.41%	-1.5	-1.91	No
Apr-02	140	151	92.72%	0	0	438	461	95.01%	21.77%	1.05	-0.36	No
May-02	145	151	96.03%	0	0	415	436	95.18%	21.41%	-0.42	-1.25	No
Jun-02	123	132	93.18%	0	0	358	391	91.56%	27.80%	-0.58	-1.35	No
Jul-02	121	128	94.53%	0	0	345	383	90.08%	29.90%	-1.46	-1.89	No
Aug-02	128	134	95.52%	0	0	349	369	94.58%	22.64%	-0.41	-1.25	No
Sep-02	124	129	96.12%	0	0	437	451	96.90%	17.34%	0.45	-0.73	No
Oct-02	144	148	97.30%	0	0	578	585	98.80%	10.87%	1.26	-0.23	No
Nov-02	127	131	96.95%	0	0	486	500	97.20%	16.50%	0.18	-0.89	No
Dec-02	105	111	94.59%	0	20	386	396	97.47%	15.69%	1.45	-0.12	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

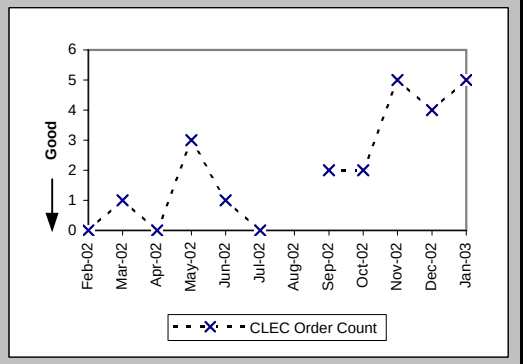
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	1	20.00	0	0	14223	97	146.63	144.18	-0.87	-1.53	No
Mar-02	31	4	7.75	0	0	13923	96	145.03	141.53	-1.9	-2.16	No
Apr-02	17	2	8.50	0	0	14837	112	132.47	144.49	-1.2	-1.73	No
May-02	20	6	3.33	0	0	16455	120	137.12	148.66	-2.15	-2.31	No
Jun-02	59	5	11.80	0	0	17371	121	143.56	151.95	-1.9	-2.16	No
Jul-02	14	1	14.00	0	0	19291	117	164.88	157.28	-0.96	-1.58	No
Aug-02						19822	103	192.45	158.16			
Sep-02	28	2	14.00	0	0	16596	84	197.57	178.56	-1.44	-1.87	No
Oct-02	1	2	0.50	0	0	15486	77	201.12	195.89	-1.43	-1.87	No
Nov-02	55	8	6.88	0	0	8889	60	148.15	179.64	-2.09	-2.27	No
Dec-02	43	6	7.17	0	0	9075	61	148.77	189.11	-1.75	-2.06	No
Jan-03	59	5	11.80	0	0	4700	40	117.50	165.11	-1.35	-1.82	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

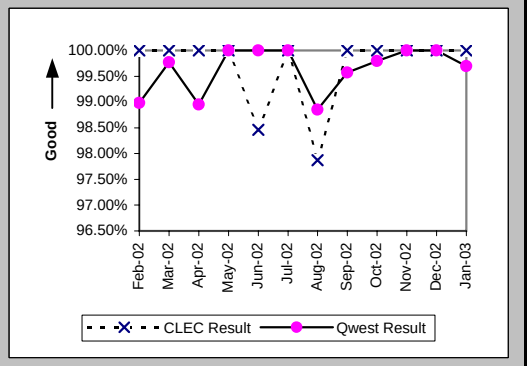
Date	CLEC Order Count
Feb-02	0
Mar-02	1
Apr-02	0
May-02	3
Jun-02	1
Jul-02	0
Aug-02	
Sep-02	2
Oct-02	2
Nov-02	5
Dec-02	4
Jan-03	5



Checklist #4 - Unbundled Loop - ISDN Capable Repair

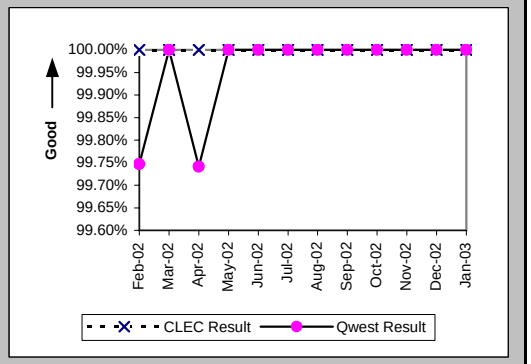
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	1	0	388	392	98.98%	10.05%	-0.32	-1.19	No
Mar-02	22	22	100.00%	1	0	437	438	99.77%	4.77%	-0.22	-1.13	No
Apr-02	29	29	100.00%	2	0	377	381	98.95%	10.19%	-0.53	-1.33	No
May-02	31	31	100.00%	1	0	426	426	100.00%	N/A	N/A	N/A	
Jun-02	64	65	98.46%	1	0	418	418	100.00%	N/A	N/A	-0.04	No
Jul-02	49	49	100.00%	4	0	457	457	100.00%	N/A	N/A	N/A	
Aug-02	46	47	97.87%	2	0	518	524	98.86%	10.64%	0.56	-0.66	No
Sep-02	33	33	100.00%	5	0	466	468	99.57%	6.52%	-0.36	-1.22	No
Oct-02	29	29	100.00%	6	0	493	494	99.80%	4.49%	-0.24	-1.14	No
Nov-02	16	16	100.00%	1	0	323	323	100.00%	N/A	N/A	N/A	
Dec-02	18	18	100.00%	1	0	246	246	100.00%	N/A	N/A	N/A	
Jan-03	23	23	100.00%	4	0	329	330	99.70%	5.50%	-0.26	-1.16	No



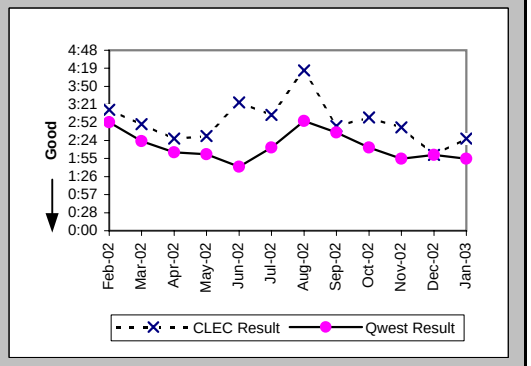
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	14	14	100.00%	1	0	394	395	99.75%	5.03%	-0.19	-1.11	No
Mar-02	22	22	100.00%	1	0	439	439	100.00%	N/A	N/A	N/A	
Apr-02	32	32	100.00%	2	0	385	386	99.74%	5.08%	-0.28	-1.17	No
May-02	33	33	100.00%	1	0	429	429	100.00%	N/A	N/A	N/A	
Jun-02	66	66	100.00%	1	0	423	423	100.00%	N/A	N/A	N/A	
Jul-02	51	51	100.00%	4	0	465	465	100.00%	N/A	N/A	N/A	
Aug-02	60	60	100.00%	2	0	529	529	100.00%	N/A	N/A	N/A	
Sep-02	43	43	100.00%	5	0	479	479	100.00%	N/A	N/A	N/A	
Oct-02	52	52	100.00%	6	0	503	503	100.00%	N/A	N/A	N/A	
Nov-02	31	31	100.00%	1	0	324	324	100.00%	N/A	N/A	N/A	
Dec-02	32	32	100.00%	1	0	248	248	100.00%	N/A	N/A	N/A	
Jan-03	33	33	100.00%	4	0	333	333	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

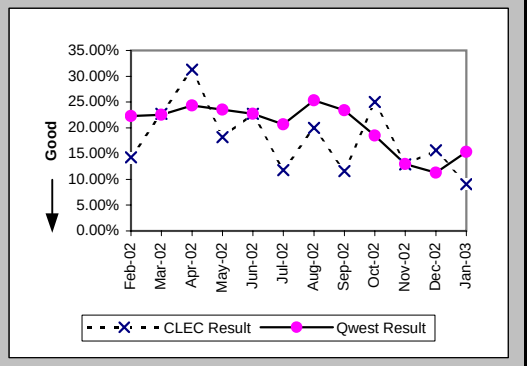
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	44:58	14	3:13	1	0	1141:48	395	2:53	5:57	0.64	-0.61	No
Mar-02	62:12	22	2:50	1	0	1048:42	439	2:23	3:46	0.7	-0.57	No
Apr-02	78:39	32	2:27	2	0	802:28	386	2:05	4:10	0.62	-0.62	No
May-02	83:09	33	2:31	1	0	872:27	429	2:02	3:01	0.88	-0.46	No
Jun-02	225:09	66	3:25	1	0	722:23	423	1:42	2:10	3.72	1.26	Yes
Jul-02	157:03	51	3:05	4	0	1028:44	465	2:13	2:28	2.12	0.29	Yes
Aug-02	256:28	60	4:16	2	0	1546:11	529	2:55	4:17	1.96	0.19	Yes
Sep-02	119:35	43	2:47	5	0	1253:22	479	2:37	3:19	0.41	-0.75	No
Oct-02	156:50	52	3:01	6	0	1114:29	503	2:13	3:10	1.59	-0.03	No
Nov-02	85:26	31	2:45	1	0	623:23	324	1:55	3:09	1.42	-0.14	No
Dec-02	64:16	32	2:01	1	0	498:32	248	2:01	2:19	0	-1	No
Jan-03	80:44	33	2:27	4	0	636:14	333	1:55	2:29	1.21	-0.27	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

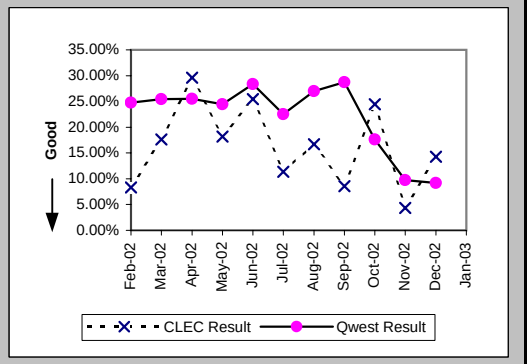
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	14	14.29%	1	0	88	395	22.28%	41.61%	-0.71	-1.43	No
Mar-02	5	22	22.73%	1	0	99	439	22.55%	41.79%	0.05	-0.97	No
Apr-02	10	32	31.25%	2	0	94	386	24.35%	42.92%	0.86	-0.48	No
May-02	6	33	18.18%	1	0	101	429	23.54%	42.43%	-0.7	-1.43	No
Jun-02	15	66	22.73%	1	0	96	423	22.70%	41.89%	0.02	-0.99	No
Jul-02	6	51	11.76%	4	0	96	465	20.65%	40.48%	-1.49	-1.9	No
Aug-02	12	60	20.00%	2	0	134	529	25.33%	43.49%	-0.9	-1.55	No
Sep-02	5	43	11.63%	5	0	112	479	23.38%	42.33%	-1.74	-2.06	No
Oct-02	13	52	25.00%	6	0	93	503	18.49%	38.82%	1.12	-0.32	No
Nov-02	4	31	12.90%	1	0	42	324	12.96%	33.59%	-0.01	-1.01	No
Dec-02	5	32	15.63%	1	0	28	248	11.29%	31.65%	0.72	-0.56	No
Jan-03	3	33	9.09%	4	0	51	333	15.32%	36.01%	-0.95	-1.58	No



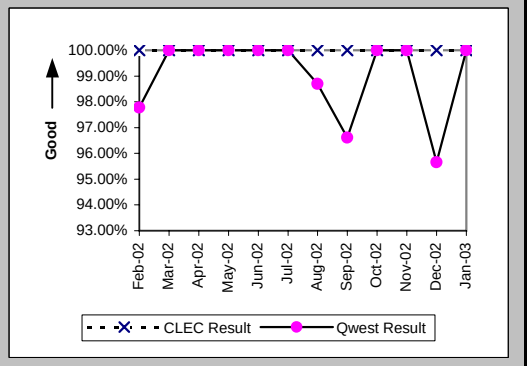
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	12	8.33%	1	0	49	198	24.75%	43.15%	-1.28	-1.78	No
Mar-02	3	17	17.65%	1	0	56	220	25.45%	43.56%	-0.71	-1.43	No
Apr-02	8	27	29.63%	2	0	51	200	25.50%	43.59%	0.46	-0.72	No
May-02	4	22	18.18%	1	0	57	233	24.46%	42.99%	-0.66	-1.4	No
Jun-02	14	55	25.45%	1	0	65	229	28.38%	45.09%	-0.43	-1.26	No
Jul-02	5	44	11.36%	4	0	59	262	22.52%	41.77%	-1.64	-2	No
Aug-02	8	48	16.67%	2	0	77	285	27.02%	44.41%	-1.49	-1.91	No
Sep-02	3	35	8.57%	5	0	73	254	28.74%	45.26%	-2.47	-2.5	No
Oct-02	11	45	24.44%	6	0	45	255	17.65%	38.12%	1.06	-0.36	No
Nov-02	1	23	4.35%	1	0	14	144	9.72%	29.63%	-0.81	-1.49	No
Dec-02	3	21	14.29%	1	0	11	120	9.17%	28.86%	0.71	-0.57	No
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

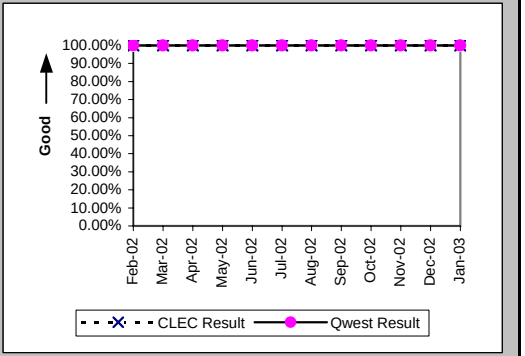
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	44	45	97.78%	14.74%	-0.25	-1.15	No
Mar-02	3	3	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	12	12	100.00%	4	0	47	47	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	0	0	52	52	100.00%	N/A	N/A	N/A	
Jul-02	8	8	100.00%	0	0	70	70	100.00%	N/A	N/A	N/A	
Aug-02	15	15	100.00%	0	0	76	77	98.70%	11.32%	-0.41	-1.25	No
Sep-02	12	12	100.00%	0	0	57	59	96.61%	18.10%	-0.59	-1.36	No
Oct-02	8	8	100.00%	2	0	50	50	100.00%	N/A	N/A	N/A	
Nov-02	8	8	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	1	0	22	23	95.65%	20.39%	-0.6	-1.36	No
Jan-03	7	7	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

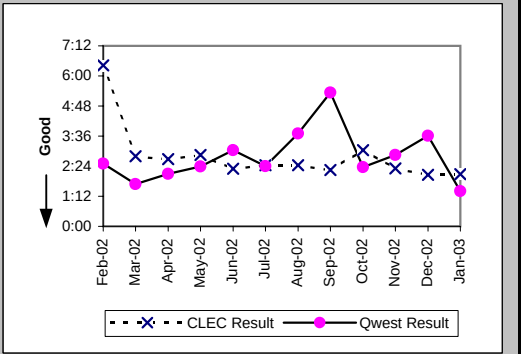
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	45	45	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
May-02	12	12	100.00%	4	0	47	47	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
Jul-02	8	8	100.00%	0	0	73	73	100.00%	N/A	N/A	N/A	
Aug-02	15	15	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	2	0	51	51	100.00%	N/A	N/A	N/A	
Nov-02	9	9	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	1	0	23	23	100.00%	N/A	N/A	N/A	
Jan-03	7	7	100.00%	1	0	33	33	100.00%	N/A	N/A	N/A	



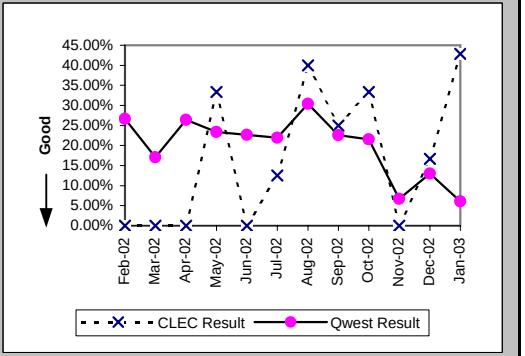
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	19:15	3	6:25	0	0	112:20	45	2:30	5:02	1.6	-0.03	No
Mar-02	8:23	3	2:48	0	0	69:17	41	1:41	1:26	1.18	-0.28	No
Apr-02	16:07	6	2:41	0	0	111:17	53	2:06	2:43	0.73	-0.56	No
May-02	34:16	12	2:51	4	0	112:24	47	2:23	3:45	0.56	-0.66	No
Jun-02	20:43	9	2:18	0	0	161:06	53	3:02	4:14	-0.48	-1.29	No
Jul-02	19:29	8	2:26	0	0	174:56	73	2:24	2:36	0.17	-0.9	No
Aug-02	36:26	15	2:26	0	0	292:19	79	3:42	4:57	-0.91	-1.55	No
Sep-02	26:59	12	2:15	0	0	330:46	62	5:20	7:08	-1.37	-1.83	No
Oct-02	27:15	9	3:02	2	0	120:38	51	2:22	3:08	0.72	-0.56	No
Nov-02	20:54	9	2:19	0	0	85:18	30	2:51	3:58	-0.35	-1.21	No
Dec-02	24:31	12	2:03	1	0	83:11	23	3:37	5:59	-0.74	-1.45	No
Jan-03	14:34	7	2:05	1	0	46:25	33	1:24	1:10	1.41	-0.15	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

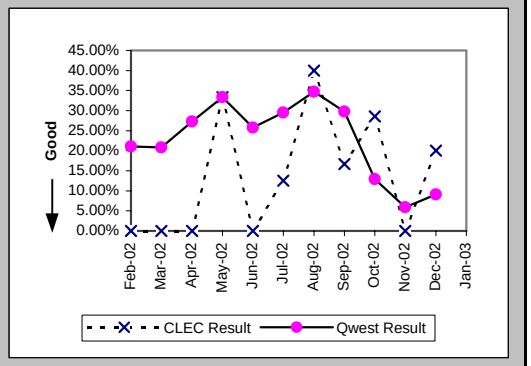
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	3	0.00%	0	0	12	45	26.67%	44.22%	-1.01	-1.61	No
Mar-02	0	3	0.00%	0	0	7	41	17.07%	37.63%	-0.76	-1.46	No
Apr-02	0	6	0.00%	0	0	14	53	26.42%	44.09%	-1.39	-1.85	No
May-02	4	12	33.33%	4	0	11	47	23.40%	42.34%	0.67	-0.59	No
Jun-02	0	9	0.00%	0	0	12	53	22.64%	41.85%	-1.5	-1.91	No
Jul-02	1	8	12.50%	0	0	16	73	21.92%	41.37%	-0.61	-1.37	No
Aug-02	6	15	40.00%	0	0	24	79	30.38%	45.99%	0.71	-0.57	No
Sep-02	3	12	25.00%	0	0	14	62	22.58%	41.81%	0.19	-0.89	No
Oct-02	3	9	33.33%	2	0	11	51	21.57%	41.13%	0.73	-0.56	No
Nov-02	0	9	0.00%	0	0	2	30	6.67%	24.94%	-0.7	-1.43	No
Dec-02	2	12	16.67%	1	0	3	23	13.04%	33.68%	0.22	-0.87	No
Jan-03	3	7	42.86%	1	0	2	33	6.06%	23.86%	2.21	0.34	Yes



Checklist #4 - Unbundled Loop - ISDN Capable Repair

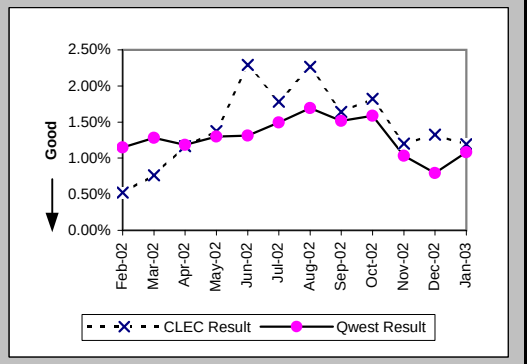
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	3	0.00%	0	0	4	19	21.05%	40.77%	-0.83	-1.51	No
Mar-02	0	1	0.00%	0	0	5	24	20.83%	40.61%	-0.5	-1.31	No
Apr-02	0	4	0.00%	0	0	9	33	27.27%	44.54%	-1.16	-1.7	No
May-02	4	12	33.33%	4	0	8	24	33.33%	47.14%	0	-1	No
Jun-02	0	5	0.00%	0	0	8	31	25.81%	43.76%	-1.22	-1.74	No
Jul-02	1	8	12.50%	0	0	13	44	29.55%	45.62%	-0.97	-1.59	No
Aug-02	4	10	40.00%	0	0	17	49	34.69%	47.60%	0.3	-0.82	No
Sep-02	1	6	16.67%	0	0	11	37	29.73%	45.71%	-0.65	-1.39	No
Oct-02	2	7	28.57%	2	0	4	31	12.90%	33.52%	0.92	-0.44	No
Nov-02	0	7	0.00%	0	0	1	17	5.88%	23.53%	-0.56	-1.34	No
Dec-02	2	10	20.00%	1	0	1	11	9.09%	28.75%	0.6	-0.64	No
Jan-03												



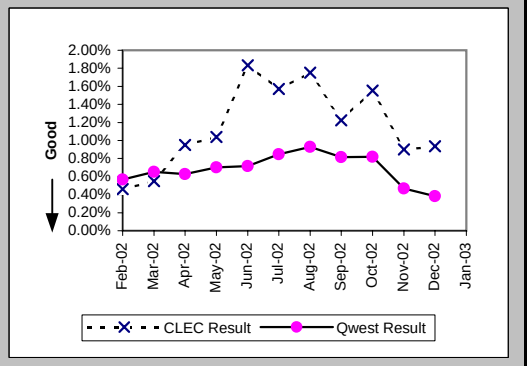
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	17	3248	0.52%	1	0	440	38295	1.15%	10.66%	-3.21	-2.95	No
Mar-02	25	3284	0.76%	1	0	480	37492	1.28%	11.24%	-2.54	-2.54	No
Apr-02	38	3264	1.16%	2	0	439	37134	1.18%	10.81%	-0.09	-1.06	No
May-02	45	3277	1.37%	5	0	476	36691	1.30%	11.32%	0.37	-0.78	No
Jun-02	75	3275	2.29%	1	0	477	36384	1.31%	11.37%	4.72	1.87	Yes
Jul-02	59	3311	1.78%	4	0	538	36058	1.49%	12.12%	1.32	-0.2	No
Aug-02	75	3312	2.26%	2	0	608	35903	1.69%	12.90%	2.44	0.48	Yes
Sep-02	55	3356	1.64%	5	0	541	35683	1.52%	12.22%	0.56	-0.66	No
Oct-02	61	3345	1.82%	8	0	554	34904	1.59%	12.50%	1.05	-0.36	No
Nov-02	40	3325	1.20%	1	0	354	34333	1.03%	10.10%	0.94	-0.43	No
Dec-02	44	3316	1.33%	2	0	271	34150	0.79%	8.87%	3.3	1.01	Yes
Jan-03	40	3350	1.19%	5	0	366	33796	1.08%	10.35%	0.59	-0.64	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

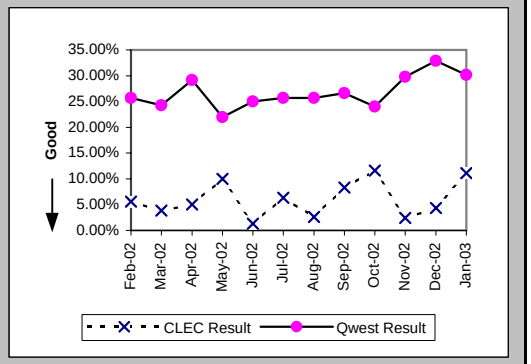
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15	3248	0.46%	1	0	217	38295	0.57%	7.51%	-0.76	-1.46	No
Mar-02	18	3284	0.55%	1	0	244	37492	0.65%	8.04%	-0.7	-1.43	No
Apr-02	31	3264	0.95%	2	0	233	37134	0.63%	7.90%	2.24	0.36	Yes
May-02	34	3277	1.04%	5	0	257	36691	0.70%	8.34%	2.22	0.35	Yes
Jun-02	60	3275	1.83%	1	0	260	36384	0.71%	8.42%	7.27	3.42	Yes
Jul-02	52	3311	1.57%	4	0	306	36058	0.85%	9.17%	4.33	1.63	Yes
Aug-02	58	3312	1.75%	2	0	334	35903	0.93%	9.60%	4.71	1.86	Yes
Sep-02	41	3356	1.22%	5	0	291	35683	0.82%	8.99%	2.5	0.52	Yes
Oct-02	52	3345	1.55%	8	0	286	34904	0.82%	9.01%	4.51	1.74	Yes
Nov-02	30	3325	0.90%	1	0	161	34333	0.47%	6.83%	3.49	1.12	Yes
Dec-02	31	3316	0.93%	2	0	131	34150	0.38%	6.18%	4.9	1.98	Yes
Jan-03												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

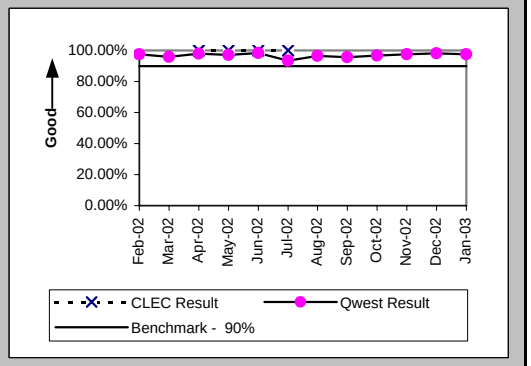
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	18	5.56%	0	0	152	592	25.68%	43.68%	-1.93	-2.17	No
Mar-02	1	26	3.85%	0	0	154	634	24.29%	42.88%	-2.38	-2.45	No
Apr-02	2	40	5.00%	0	0	181	620	29.19%	45.47%	-3.26	-2.98	No
May-02	5	50	10.00%	0	0	134	610	21.97%	41.40%	-1.96	-2.19	No
Jun-02	1	76	1.32%	0	0	159	635	25.04%	43.32%	-4.51	-3.74	No
Jul-02	4	63	6.35%	0	0	186	724	25.69%	43.69%	-3.37	-3.05	No
Aug-02	2	77	2.60%	0	0	210	818	25.67%	43.68%	-4.43	-3.69	No
Sep-02	5	60	8.33%	0	0	196	737	26.59%	44.18%	-3.08	-2.87	No
Oct-02	8	69	11.59%	0	0	175	729	24.01%	42.71%	-2.31	-2.4	No
Nov-02	1	41	2.44%	0	0	150	504	29.76%	45.72%	-3.68	-3.24	No
Dec-02	2	46	4.35%	0	0	133	404	32.92%	46.99%	-3.91	-3.38	No
Jan-03	5	45	11.11%	0	0	158	524	30.15%	45.89%	-2.67	-2.62	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

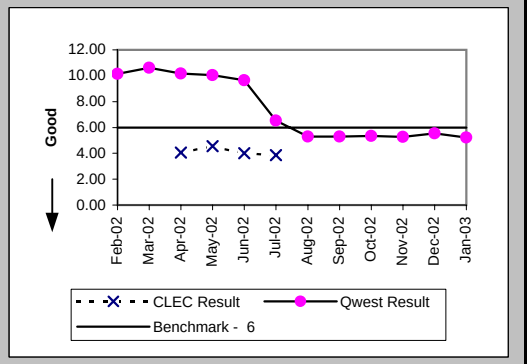
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2264	2322	97.50%	15.61%			
Mar-02						1993	2077	95.96%	19.70%			
Apr-02	22	22	100.00%	0	0	1865	1903	98.00%	13.99%	-0.67	-1.4	No
May-02	32	32	100.00%	0	0	1769	1821	97.14%	16.66%	-0.96	-1.58	No
Jun-02	18	18	100.00%	0	0	1683	1712	98.31%	12.90%	-0.55	-1.34	No
Jul-02	16	16	100.00%	0	0	2133	2282	93.47%	24.70%	-1.05	-1.64	No
Aug-02						1756	1821	96.43%	18.55%			
Sep-02						1399	1461	95.76%	20.16%			
Oct-02						1330	1376	96.66%	17.98%			
Nov-02						1258	1291	97.44%	15.78%			
Dec-02						1405	1431	98.18%	13.36%			
Jan-03						1756	1799	97.61%	15.27%			



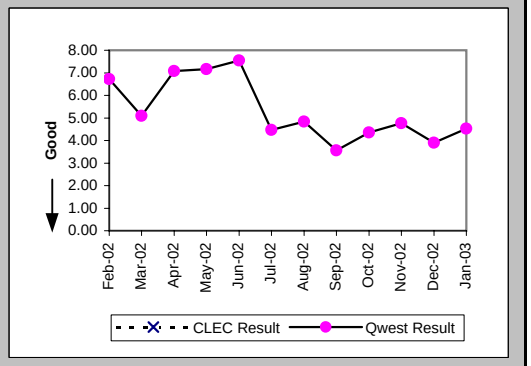
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						23591	2326	10.14	5.88			
Mar-02						22133	2084	10.62	6.85			
Apr-02	89	22	4.05	0	0	19412	1908	10.17	3.71	-7.69	-5.68	No
May-02	132	29	4.55	3	0	18299	1823	10.04	3.99	-7.34	-5.46	No
Jun-02	56	14	4.00	4	0	16518	1712	9.65	3.47	-6.07	-4.69	No
Jul-02	58	15	3.87	1	0	14903	2286	6.52	3.96	-2.59	-2.57	No
Aug-02						9662	1825	5.29	2.19			
Sep-02						7722	1461	5.29	1.77			
Oct-02						7364	1380	5.34	2.69			
Nov-02						6821	1292	5.28	2.46			
Dec-02						7977	1437	5.55	2.57			
Jan-03						9420	1801	5.23	2.02			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

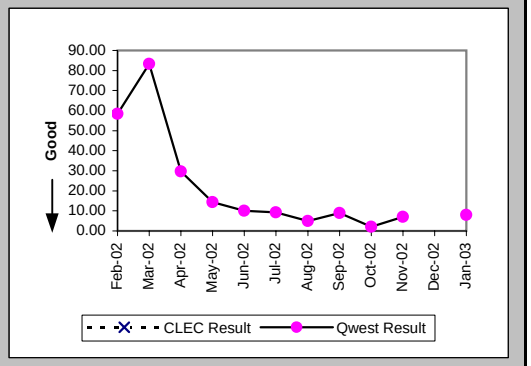
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						377	56	6.73	21.90			
Mar-02						387	76	5.09	10.37			
Apr-02						276	39	7.08	10.20			
May-02						344	48	7.17	12.22			
Jun-02						211	28	7.54	15.09			
Jul-02						621	139	4.47	9.71			
Aug-02						309	64	4.83	5.73			
Sep-02						192	54	3.56	4.03			
Oct-02						205	47	4.36	9.67			
Nov-02						143	30	4.77	8.69			
Dec-02						117	30	3.90	4.51			
Jan-03						163	36	4.53	6.65			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

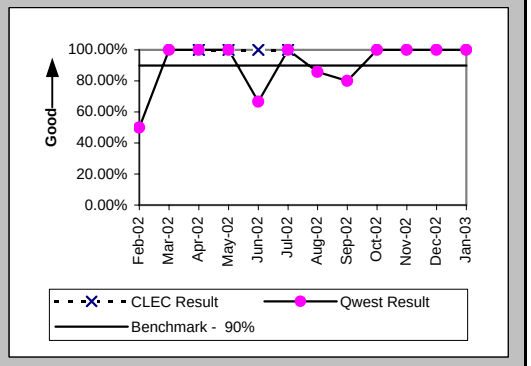
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						175	3	58.33	58.53			
Mar-02						583	7	83.29	59.98			
Apr-02						89	3	29.67	36.75			
May-02						43	3	14.33	18.93			
Jun-02						10	1	10.00				
Jul-02						65	7	9.29	4.68			
Aug-02						10	2	5.00	4.24			
Sep-02						9	1	9.00				
Oct-02						2	1	2.00				
Nov-02						7	1	7.00				
Dec-02												
Jan-03						24	3	8.00	2.65			



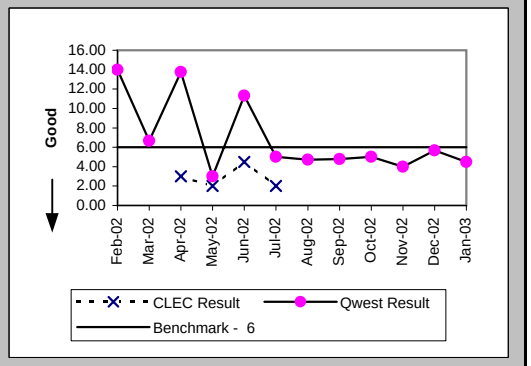
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	No
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	No
Jun-02	2	2	100.00%	0	0	2	3	66.67%	47.14%	-0.77	-1.47	No
Jul-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	No
Aug-02						6	7	85.71%	34.99%			
Sep-02						4	5	80.00%	40.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

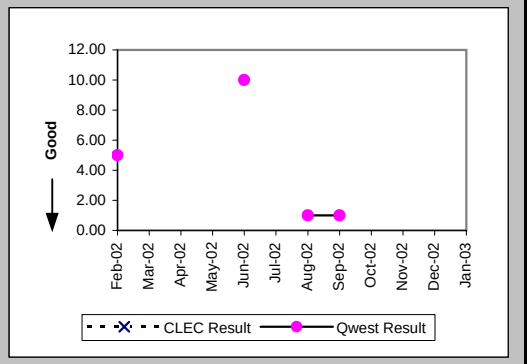
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						28	2	14.00	4.24			
Mar-02						20	3	6.67	3.51			
Apr-02	3	1	3.00	0	0	55	4	13.75	10.53	-0.91	-1.56	No
May-02	2	1	2.00	0	0	6	2	3.00	0.00			No
Jun-02	9	2	4.50	0	0	34	3	11.33	10.41	-0.72	-1.44	No
Jul-02	2	1	2.00	0	0	5	1	5.00				No
Aug-02						33	7	4.71	1.25			
Sep-02						24	5	4.80	0.45			
Oct-02						5	1	5.00				
Nov-02						8	2	4.00	1.41			
Dec-02						17	3	5.67	2.52			
Jan-03						9	2	4.50	0.71			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

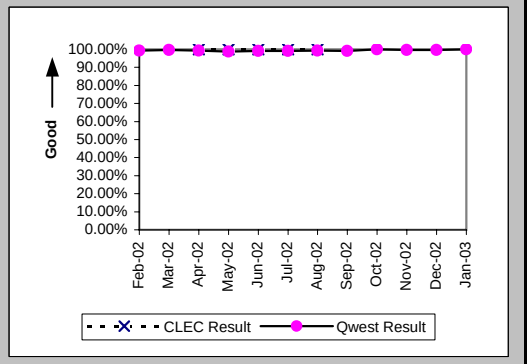
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												
Jun-02						10	1	10.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												



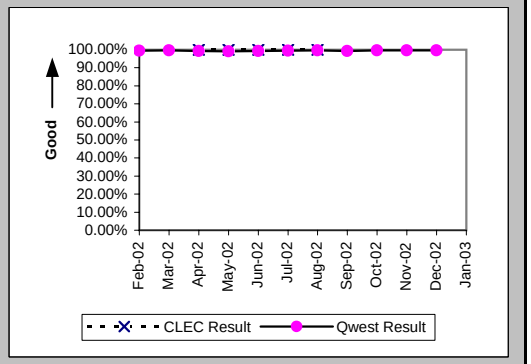
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2425	2442	99.30%	8.31%			
Mar-02						2199	2208	99.59%	6.37%			
Apr-02	12	12	100.00%	0	0	1986	2000	99.30%	8.34%	-0.29	-1.18	No
May-02	28	28	100.00%	0	0	1847	1869	98.82%	10.79%	-0.57	-1.35	No
Jun-02	27	27	100.00%	0	0	1755	1770	99.15%	9.17%	-0.48	-1.29	No
Jul-02	19	19	100.00%	0	0	1982	2001	99.05%	9.70%	-0.42	-1.26	No
Aug-02	9	9	100.00%	0	0	2047	2060	99.37%	7.92%	-0.24	-1.15	No
Sep-02						1635	1649	99.15%	9.17%			
Oct-02						1423	1424	99.93%	2.65%			
Nov-02						1333	1338	99.63%	6.10%			
Dec-02						1363	1367	99.71%	5.40%			
Jan-03						1622	1622	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

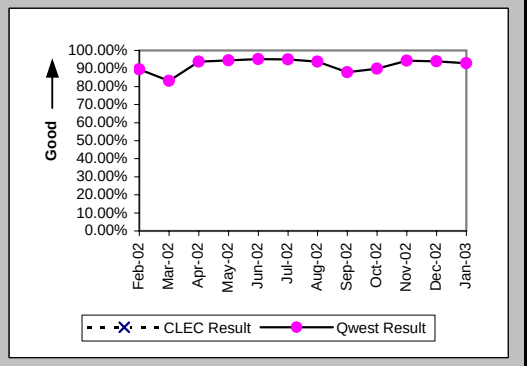
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2429	2442	99.47%	7.28%			
Mar-02						2202	2208	99.73%	5.21%			
Apr-02	12	12	100.00%	0	0	1987	2000	99.35%	8.04%	-0.28	-1.17	No
May-02	28	28	100.00%	0	0	1852	1869	99.09%	9.49%	-0.5	-1.31	No
Jun-02	27	27	100.00%	0	0	1758	1770	99.32%	8.21%	-0.43	-1.26	No
Jul-02	19	19	100.00%	0	0	1990	2001	99.45%	7.39%	-0.32	-1.2	No
Aug-02	9	9	100.00%	0	0	2052	2060	99.61%	6.22%	-0.19	-1.11	No
Sep-02						1637	1649	99.27%	8.50%			
Oct-02						1419	1424	99.65%	5.92%			
Nov-02						1333	1338	99.63%	6.10%			
Dec-02						1363	1367	99.71%	5.40%			
Jan-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

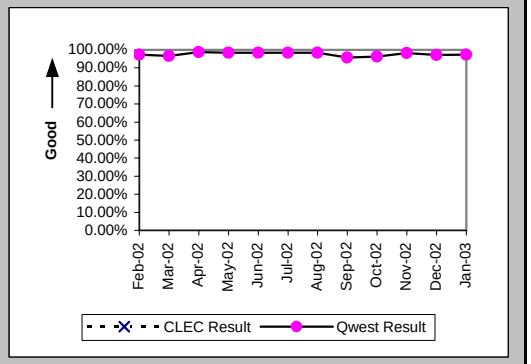
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						292	326	89.57%	30.56%			
Mar-02						346	416	83.17%	37.41%			
Apr-02						435	464	93.75%	24.21%			
May-02						520	550	94.55%	22.71%			
Jun-02						421	442	95.25%	21.27%			
Jul-02						633	666	95.05%	21.70%			
Aug-02						766	817	93.76%	24.19%			
Sep-02						492	560	87.86%	32.66%			
Oct-02						424	472	89.83%	30.22%			
Nov-02						421	446	94.39%	23.00%			
Dec-02						387	412	93.93%	23.87%			
Jan-03						317	341	92.96%	25.58%			



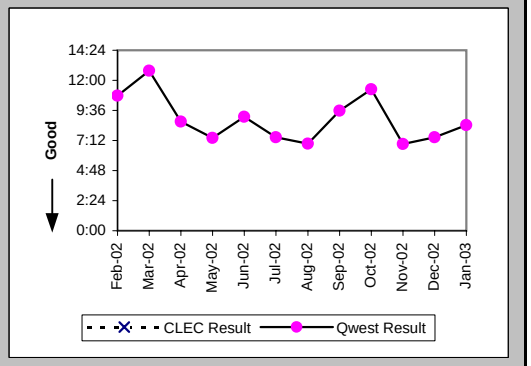
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						319	328	97.26%	16.34%			
Mar-02						404	418	96.65%	17.99%			
Apr-02						459	465	98.71%	11.29%			
May-02						541	550	98.36%	12.69%			
Jun-02						436	443	98.42%	12.47%			
Jul-02						658	669	98.36%	12.72%			
Aug-02						805	818	98.41%	12.51%			
Sep-02						538	562	95.73%	20.22%			
Oct-02						456	474	96.20%	19.11%			
Nov-02						438	446	98.21%	13.27%			
Dec-02						401	413	97.09%	16.80%			
Jan-03						333	342	97.37%	16.01%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

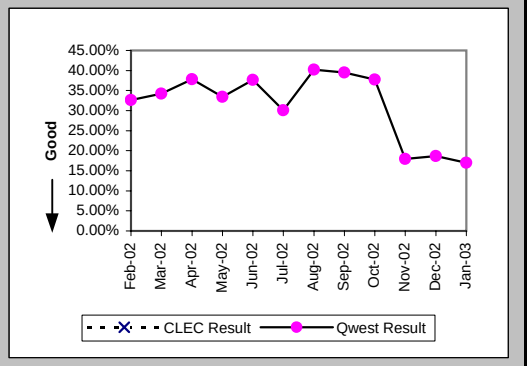
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3536:00	328	10:47	17:01			
Mar-02						5337:55	418	12:46	16:14			
Apr-02						4054:13	465	8:43	13:04			
May-02						4070:40	550	7:24	14:45			
Jun-02						4034:36	443	9:06	14:22			
Jul-02						4996:15	669	7:28	12:03			
Aug-02						5665:08	818	6:56	15:03			
Sep-02						5378:42	562	9:34	20:52			
Oct-02						5345:05	474	11:17	33:36			
Nov-02						3085:19	446	6:55	19:05			
Dec-02						3075:21	413	7:27	22:21			
Jan-03						2878:18	342	8:25	25:20			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

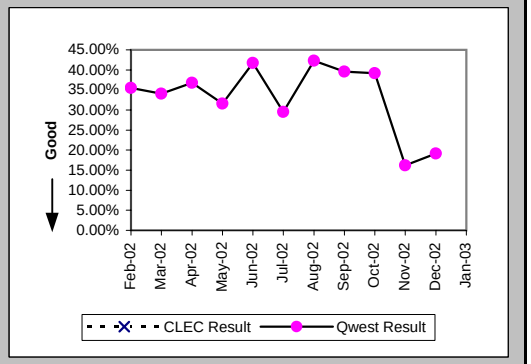
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						107	328	32.62%	46.88%			
Mar-02						143	418	34.21%	47.44%			
Apr-02						176	465	37.85%	48.50%			
May-02						184	550	33.45%	47.18%			
Jun-02						167	443	37.70%	48.46%			
Jul-02						201	669	30.04%	45.85%			
Aug-02						329	818	40.22%	49.03%			
Sep-02						222	562	39.50%	48.89%			
Oct-02						179	474	37.76%	48.48%			
Nov-02						80	446	17.94%	38.37%			
Dec-02						77	413	18.64%	38.95%			
Jan-03						58	342	16.96%	37.53%			



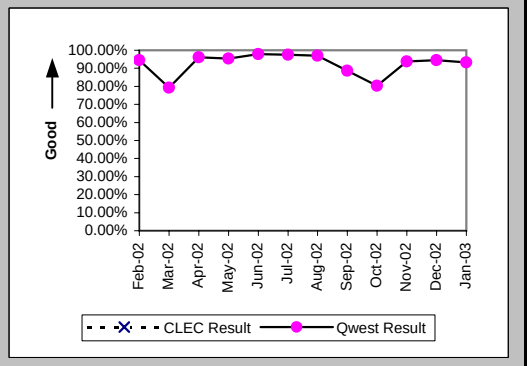
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						83	234	35.47%	47.84%			
Mar-02						104	305	34.10%	47.40%			
Apr-02						110	299	36.79%	48.22%			
May-02						117	370	31.62%	46.50%			
Jun-02						108	259	41.70%	49.31%			
Jul-02						101	342	29.53%	45.62%			
Aug-02						189	447	42.28%	49.40%			
Sep-02						110	278	39.57%	48.90%			
Oct-02						89	227	39.21%	48.82%			
Nov-02						37	228	16.23%	36.87%			
Dec-02						45	235	19.15%	39.35%			
Jan-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

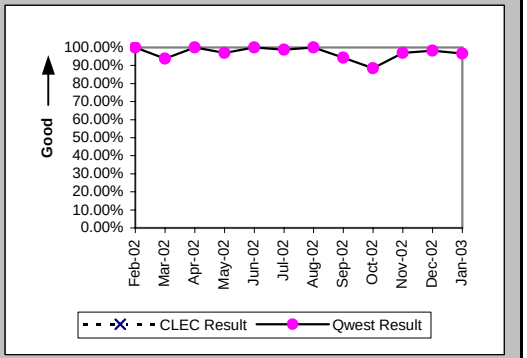
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						52	55	94.55%	22.71%			
Mar-02						38	48	79.17%	40.61%			
Apr-02						50	52	96.15%	19.23%			
May-02						62	65	95.38%	20.98%			
Jun-02						47	48	97.92%	14.28%			
Jul-02						76	78	97.44%	15.81%			
Aug-02						95	98	96.94%	17.23%			
Sep-02						47	53	88.68%	31.68%			
Oct-02						49	61	80.33%	39.75%			
Nov-02						60	64	93.75%	24.21%			
Dec-02						52	55	94.55%	22.71%			
Jan-03						56	60	93.33%	24.94%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

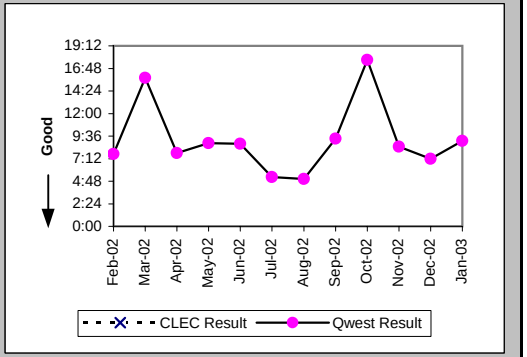
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						55	55	100.00%	0.00%			
Mar-02						46	49	93.88%	23.97%			
Apr-02						52	52	100.00%	0.00%			
May-02						64	66	96.97%	17.14%			
Jun-02						48	48	100.00%	0.00%			
Jul-02						77	78	98.72%	11.25%			
Aug-02						99	99	100.00%	0.00%			
Sep-02						50	53	94.34%	23.11%			
Oct-02						54	61	88.52%	31.87%			
Nov-02						63	65	96.92%	17.27%			
Dec-02						54	55	98.18%	13.36%			
Jan-03						58	60	96.67%	17.95%			



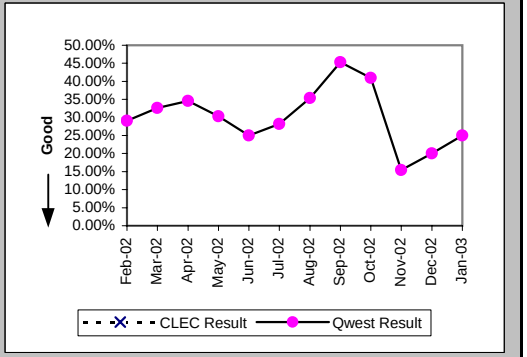
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						422:25	55	7:41	8:55			
Mar-02						773:06	49	15:47	19:06			
Apr-02						405:53	52	7:48	9:00			
May-02						584:02	66	8:51	15:00			
Jun-02						421:27	48	8:47	9:07			
Jul-02						409:26	78	5:15	10:24			
Aug-02						498:56	99	5:02	7:47			
Sep-02						494:00	53	9:19	22:20			
Oct-02						1079:13	61	17:42	30:02			
Nov-02						550:27	65	8:28	16:49			
Dec-02						394:18	55	7:10	12:21			
Jan-03						545:18	60	9:05	19:29			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

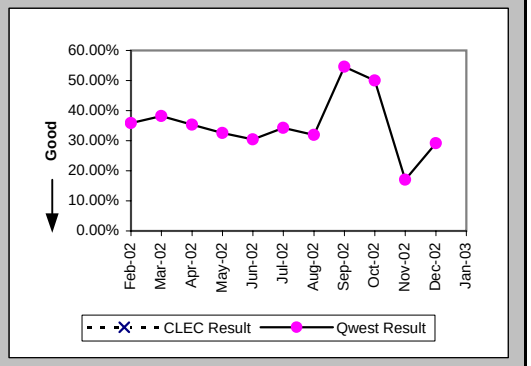
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						16	55	29.09%	45.42%			
Mar-02						16	49	32.65%	46.89%			
Apr-02						18	52	34.62%	47.57%			
May-02						20	66	30.30%	45.96%			
Jun-02						12	48	25.00%	43.30%			
Jul-02						22	78	28.21%	45.00%			
Aug-02						35	99	35.35%	47.81%			
Sep-02						24	53	45.28%	49.78%			
Oct-02						25	61	40.98%	49.18%			
Nov-02						10	65	15.38%	36.08%			
Dec-02						11	55	20.00%	40.00%			
Jan-03						15	60	25.00%	43.30%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

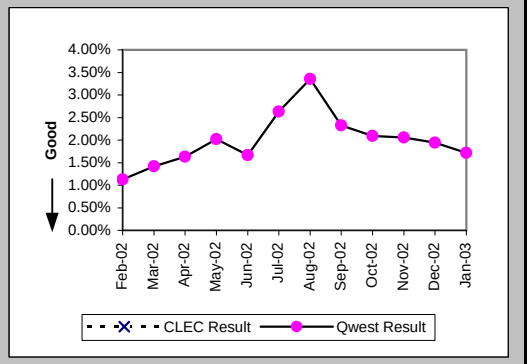
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	39	35.90%	47.97%			
Mar-02						13	34	38.24%	48.60%			
Apr-02						12	34	35.29%	47.79%			
May-02						14	43	32.56%	46.86%			
Jun-02						7	23	30.43%	46.01%			
Jul-02						12	35	34.29%	47.47%			
Aug-02						15	47	31.91%	46.61%			
Sep-02						12	22	54.55%	49.79%			
Oct-02						13	26	50.00%	50.00%			
Nov-02						7	41	17.07%	37.63%			
Dec-02						7	24	29.17%	45.45%			
Jan-03												



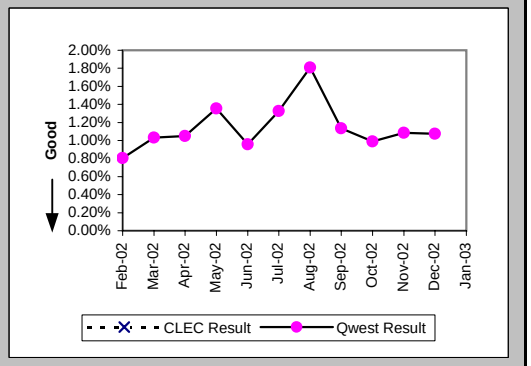
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						383	33954	1.13%	10.56%			
Mar-02						467	32869	1.42%	11.83%			
Apr-02						517	31759	1.63%	12.65%			
May-02						616	30454	2.02%	14.08%			
Jun-02						491	29435	1.67%	12.81%			
Jul-02						747	28409	2.63%	16.00%			
Aug-02						917	27319	3.36%	18.01%			
Sep-02						615	26467	2.32%	15.07%			
Oct-02						535	25581	2.09%	14.31%			
Nov-02						511	24810	2.06%	14.20%			
Dec-02						468	24126	1.94%	13.79%			
Jan-03						402	23395	1.72%	13.00%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

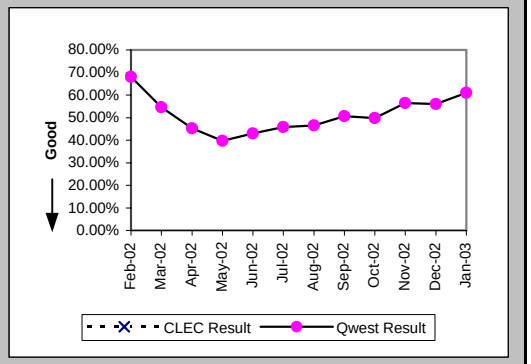
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						273	33954	0.80%	8.93%			
Mar-02						339	32869	1.03%	10.10%			
Apr-02						333	31759	1.05%	10.19%			
May-02						413	30454	1.36%	11.57%			
Jun-02						282	29435	0.96%	9.74%			
Jul-02						377	28409	1.33%	11.44%			
Aug-02						494	27319	1.81%	13.33%			
Sep-02						300	26467	1.13%	10.59%			
Oct-02						253	25581	0.99%	9.90%			
Nov-02						269	24810	1.08%	10.36%			
Dec-02						259	24126	1.07%	10.31%			
Jan-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

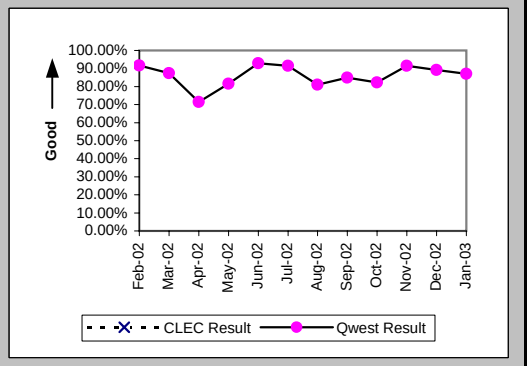
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						818	1201	68.11%	46.61%			
Mar-02						562	1029	54.62%	49.79%			
Apr-02						428	945	45.29%	49.78%			
May-02						405	1021	39.67%	48.92%			
Jun-02						371	862	43.04%	49.51%			
Jul-02						633	1380	45.87%	49.83%			
Aug-02						797	1714	46.50%	49.88%			
Sep-02						631	1246	50.64%	50.00%			
Oct-02						531	1066	49.81%	50.00%			
Nov-02						662	1173	56.44%	49.58%			
Dec-02						598	1066	56.10%	49.63%			
Jan-03						629	1031	61.01%	48.77%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

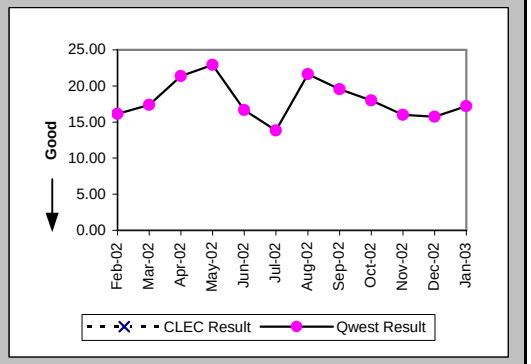
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02						31	38	81.58%	38.77%			
Jun-02						26	28	92.86%	25.75%			
Jul-02						43	47	91.49%	27.90%			
Aug-02						47	58	81.03%	39.20%			
Sep-02						56	66	84.85%	35.86%			
Oct-02						37	45	82.22%	38.23%			
Nov-02						32	35	91.43%	27.99%			
Dec-02						33	37	89.19%	31.05%			
Jan-03						47	54	87.04%	33.59%			



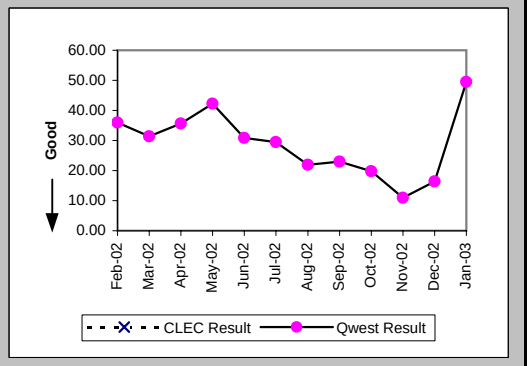
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						452	28	16.14	12.47			
Mar-02						973	56	17.38	21.34			
Apr-02						1345	63	21.35	25.28			
May-02						1626	71	22.90	25.08			
Jun-02						1001	60	16.68	15.21			
Jul-02						912	66	13.82	15.46			
Aug-02						1599	74	21.61	20.09			
Sep-02						1526	78	19.56	14.96			
Oct-02						917	51	17.98	21.73			
Nov-02						641	40	16.02	17.94			
Dec-02						708	45	15.73	17.49			
Jan-03						1050	61	17.21	22.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

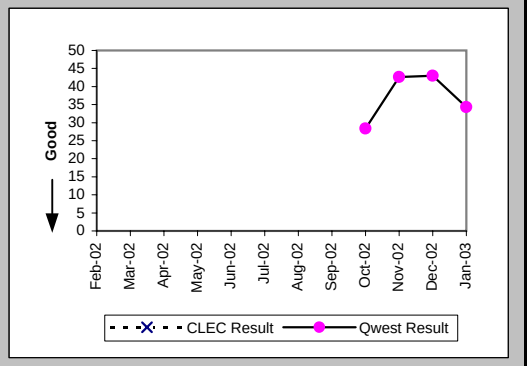
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			
Jun-02						154	5	30.80	19.15			
Jul-02						265	9	29.44	28.77			
Aug-02						350	16	21.88	27.09			
Sep-02						368	16	23.00	17.28			
Oct-02						119	6	19.83	28.08			
Nov-02						11	1	11.00				
Dec-02						49	3	16.33	14.57			
Jan-03						297	6	49.50	54.87			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

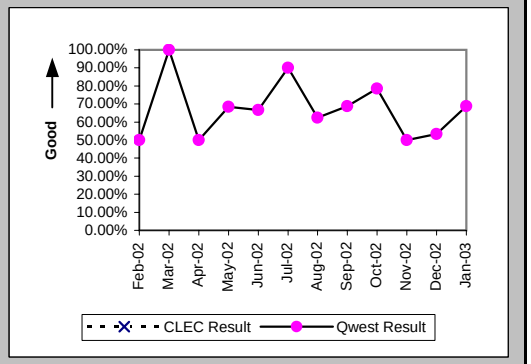
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						170	6	28.33	37.81			
Nov-02						128	3	42.67	41.19			
Dec-02						129	3	43.00	50.23			
Jan-03						103	3	34.33	24.83			



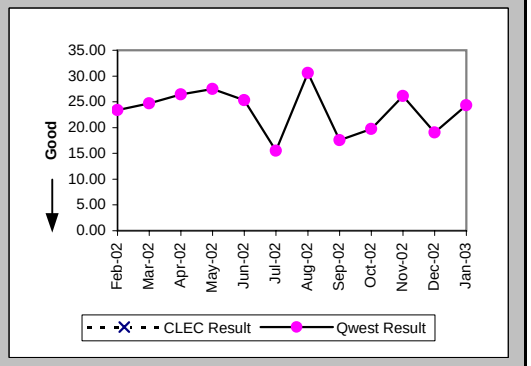
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						13	19	68.42%	46.48%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	16	62.50%	48.41%			
Sep-02						11	16	68.75%	46.35%			
Oct-02						11	14	78.57%	41.03%			
Nov-02						5	10	50.00%	50.00%			
Dec-02						8	15	53.33%	49.89%			
Jan-03						11	16	68.75%	46.35%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

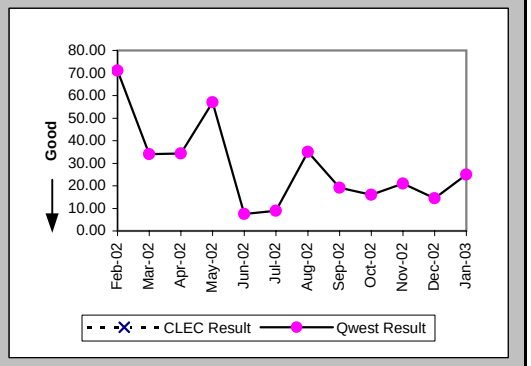
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			
Jun-02						304	12	25.33	14.73			
Jul-02						202	13	15.54	12.44			
Aug-02						734	24	30.58	28.61			
Sep-02						316	18	17.56	17.03			
Oct-02						355	18	19.72	16.15			
Nov-02						235	9	26.11	26.13			
Dec-02						286	15	19.07	10.53			
Jan-03						438	18	24.33	25.37			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

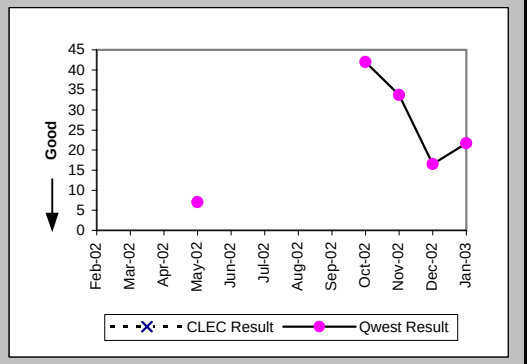
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			
Jun-02						15	2	7.50	7.78			
Jul-02						18	2	9.00	4.24			
Aug-02						386	11	35.09	35.11			
Sep-02						96	5	19.20	23.27			
Oct-02						48	3	16.00	10.54			
Nov-02						21	1	21.00				
Dec-02						72	5	14.40	6.39			
Jan-03						75	3	25.00	27.50			



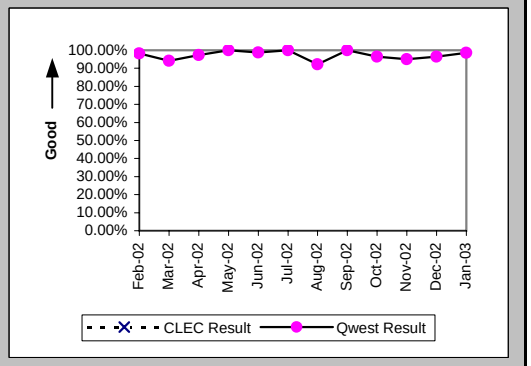
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						84	2	42.00	4.24			
Nov-02						135	4	33.75	32.05			
Dec-02						33	2	16.50	3.54			
Jan-03						65	3	21.67	26.84			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

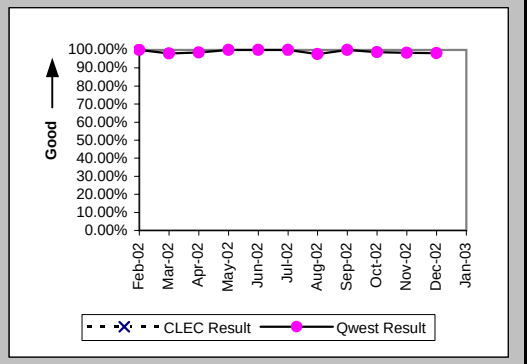
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						58	59	98.31%	12.91%			
Mar-02						49	52	94.23%	23.32%			
Apr-02						73	75	97.33%	16.11%			
May-02						90	90	100.00%	0.00%			
Jun-02						85	86	98.84%	10.72%			
Jul-02						77	77	100.00%	0.00%			
Aug-02						83	90	92.22%	26.78%			
Sep-02						98	98	100.00%	0.00%			
Oct-02						81	84	96.43%	18.56%			
Nov-02						57	60	95.00%	21.79%			
Dec-02						54	56	96.43%	18.56%			
Jan-03						70	71	98.59%	11.78%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

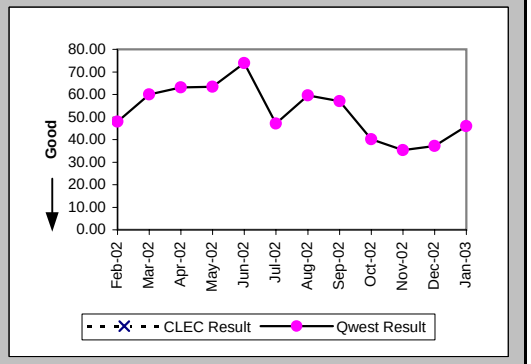
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						59	59	100.00%	0.00%			
Mar-02						51	52	98.08%	13.73%			
Apr-02						74	75	98.67%	11.47%			
May-02						90	90	100.00%	0.00%			
Jun-02						86	86	100.00%	0.00%			
Jul-02						77	77	100.00%	0.00%			
Aug-02						88	90	97.78%	14.74%			
Sep-02						98	98	100.00%	0.00%			
Oct-02						83	84	98.81%	10.85%			
Nov-02						59	60	98.33%	12.80%			
Dec-02						55	56	98.21%	13.24%			
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

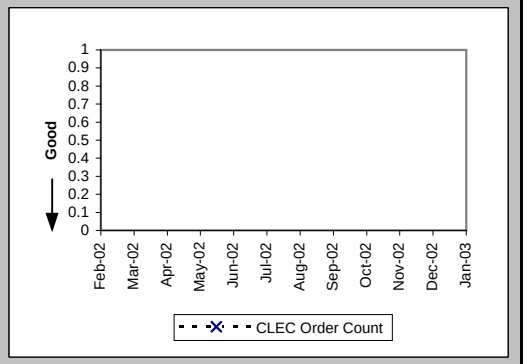
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			
Jun-02						2219	30	73.97	87.11			
Jul-02						1744	37	47.14	58.28			
Aug-02						1550	26	59.62	70.62			
Sep-02						1369	24	57.04	65.07			
Oct-02						922	23	40.09	55.36			
Nov-02						990	28	35.36	56.48			
Dec-02						966	26	37.15	60.13			
Jan-03						735	16	45.94	77.15			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

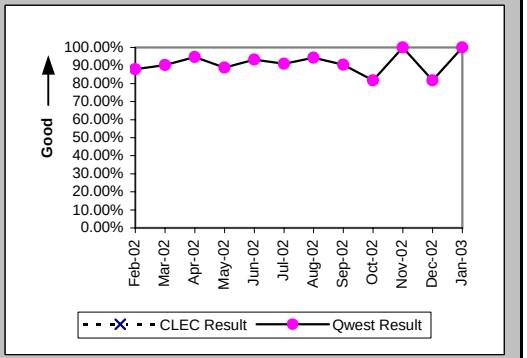
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

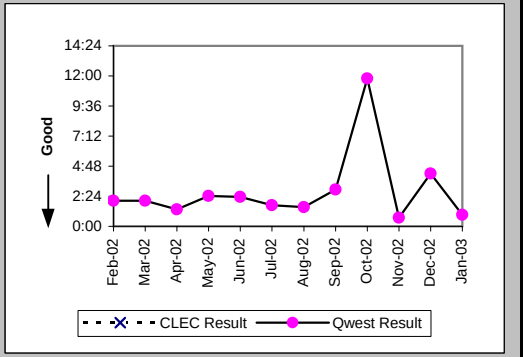
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						22	25	88.00%	32.50%			
Mar-02						28	31	90.32%	29.57%			
Apr-02						18	19	94.74%	22.33%			
May-02						24	27	88.89%	31.43%			
Jun-02						14	15	93.33%	24.94%			
Jul-02						20	22	90.91%	28.75%			
Aug-02						33	35	94.29%	23.21%			
Sep-02						19	21	90.48%	29.35%			
Oct-02						18	22	81.82%	38.57%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						9	11	81.82%	38.57%			
Jan-03						11	11	100.00%	0.00%			



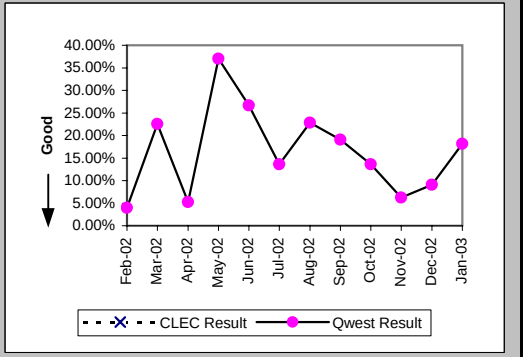
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						50:57	25	2:02	2:16			
Mar-02						63:44	31	2:03	3:11			
Apr-02						25:39	19	1:21	1:25			
May-02						65:25	27	2:25	5:16			
Jun-02						35:20	15	2:21	4:18			
Jul-02						36:52	22	1:41	1:33			
Aug-02						53:28	35	1:32	1:23			
Sep-02						61:39	21	2:56	5:44			
Oct-02						259:39	22	11:48	32:43			
Nov-02						11:04	16	0:42	0:37			
Dec-02						46:22	11	4:13	6:53			
Jan-03						10:09	11	0:55	0:50			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

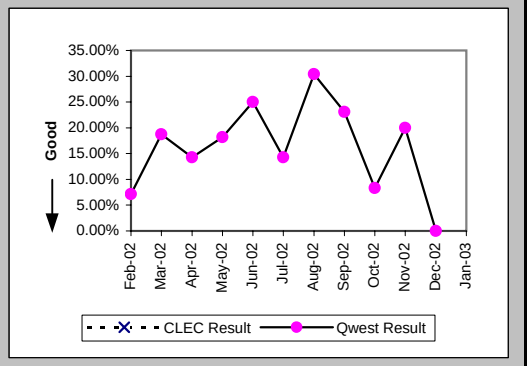
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	25	4.00%	19.60%			
Mar-02						7	31	22.58%	41.81%			
Apr-02						1	19	5.26%	22.33%			
May-02						10	27	37.04%	48.29%			
Jun-02						4	15	26.67%	44.22%			
Jul-02						3	22	13.64%	34.32%			
Aug-02						8	35	22.86%	41.99%			
Sep-02						4	21	19.05%	39.27%			
Oct-02						3	22	13.64%	34.32%			
Nov-02						1	16	6.25%	24.21%			
Dec-02						1	11	9.09%	28.75%			
Jan-03						2	11	18.18%	38.57%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

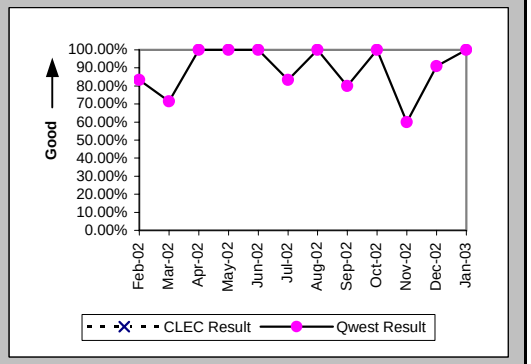
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	14	7.14%	25.75%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						1	7	14.29%	34.99%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	8	25.00%	43.30%			
Jul-02						2	14	14.29%	34.99%			
Aug-02						7	23	30.43%	46.01%			
Sep-02						3	13	23.08%	42.13%			
Oct-02						1	12	8.33%	27.64%			
Nov-02						1	5	20.00%	40.00%			
Dec-02						0	3	0.00%	0.00%			
Jan-03												



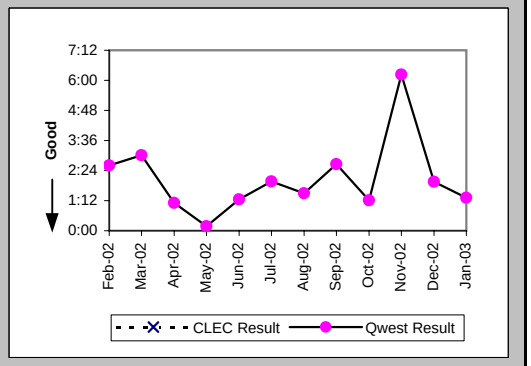
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						10	12	83.33%	37.27%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						4	5	80.00%	40.00%			
Oct-02						20	20	100.00%	0.00%			
Nov-02						9	15	60.00%	48.99%			
Dec-02						10	11	90.91%	28.75%			
Jan-03						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

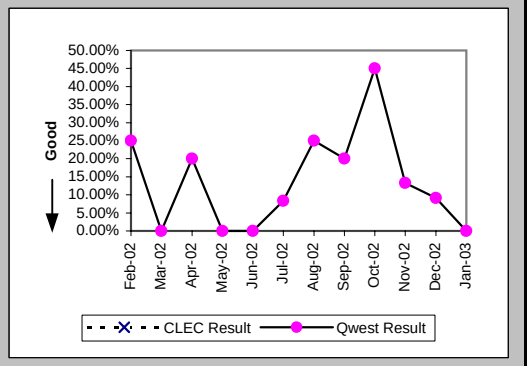
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						31:13	12	2:36	3:33			
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			
Jun-02						8:44	7	1:15	1:05			
Jul-02						23:42	12	1:58	2:19			
Aug-02						11:57	8	1:30	0:56			
Sep-02						13:13	5	2:39	1:53			
Oct-02						24:18	20	1:13	1:10			
Nov-02						93:26	15	6:14	6:58			
Dec-02						21:30	11	1:57	3:15			
Jan-03						9:14	7	1:19	1:09			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

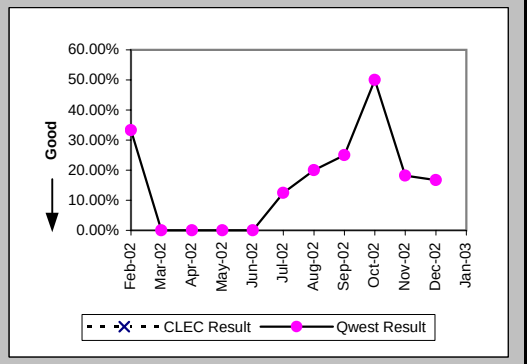
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	12	25.00%	43.30%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	7	0.00%	0.00%			
Jul-02						1	12	8.33%	27.64%			
Aug-02						2	8	25.00%	43.30%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						9	20	45.00%	49.75%			
Nov-02						2	15	13.33%	33.99%			
Dec-02						1	11	9.09%	28.75%			
Jan-03						0	7	0.00%	0.00%			



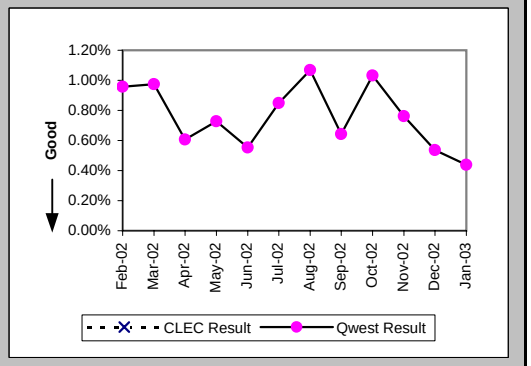
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	6	33.33%	47.14%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	8	12.50%	33.07%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						6	12	50.00%	50.00%			
Nov-02						2	11	18.18%	38.57%			
Dec-02						1	6	16.67%	37.27%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

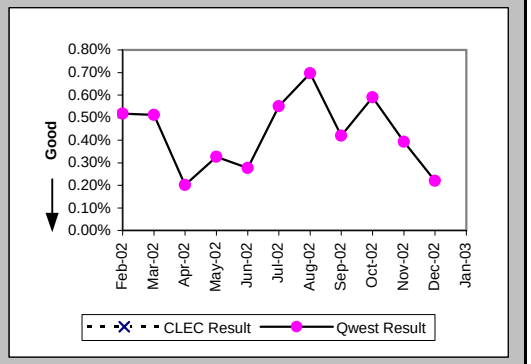
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						37	3868	0.96%	9.73%			
Mar-02						38	3902	0.97%	9.82%			
Apr-02						24	3964	0.61%	7.76%			
May-02						29	3984	0.73%	8.50%			
Jun-02						22	3975	0.55%	7.42%			
Jul-02						34	4002	0.85%	9.18%			
Aug-02						43	4022	1.07%	10.28%			
Sep-02						26	4043	0.64%	7.99%			
Oct-02						42	4071	1.03%	10.10%			
Nov-02						31	4075	0.76%	8.69%			
Dec-02						22	4097	0.54%	7.31%			
Jan-03						18	4106	0.44%	6.61%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

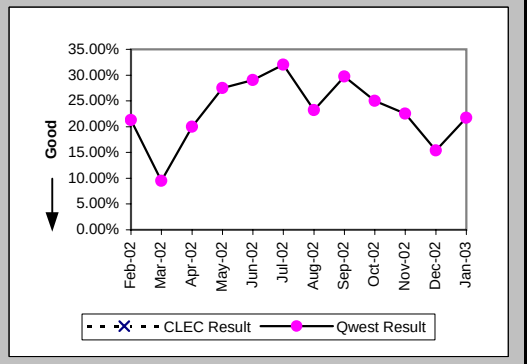
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						20	3868	0.52%	7.17%			
Mar-02						20	3902	0.51%	7.14%			
Apr-02						8	3964	0.20%	4.49%			
May-02						13	3984	0.33%	5.70%			
Jun-02						11	3975	0.28%	5.25%			
Jul-02						22	4002	0.55%	7.39%			
Aug-02						28	4022	0.70%	8.31%			
Sep-02						17	4043	0.42%	6.47%			
Oct-02						24	4071	0.59%	7.66%			
Nov-02						16	4075	0.39%	6.25%			
Dec-02						9	4097	0.22%	4.68%			
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

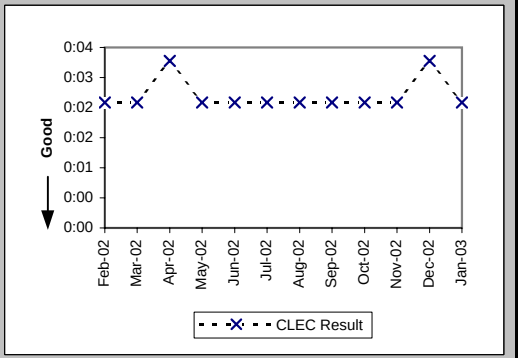
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						10	47	21.28%	40.93%			
Mar-02						4	42	9.52%	29.35%			
Apr-02						6	30	20.00%	40.00%			
May-02						11	40	27.50%	44.65%			
Jun-02						9	31	29.03%	45.39%			
Jul-02						16	50	32.00%	46.65%			
Aug-02						13	56	23.21%	42.22%			
Sep-02						11	37	29.73%	45.71%			
Oct-02						14	56	25.00%	43.30%			
Nov-02						9	40	22.50%	41.76%			
Dec-02						4	26	15.38%	36.08%			
Jan-03						5	23	21.74%	41.25%			



Checklist #4 - Unbundled Loop Cutovers

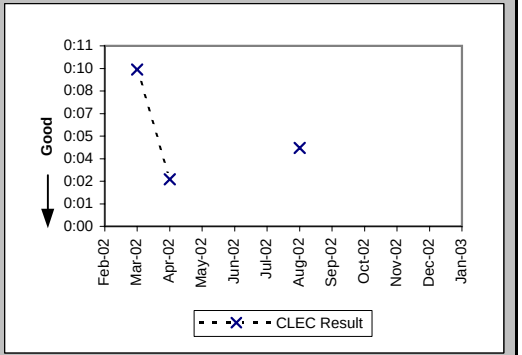
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	76:05	1534	0:03	0	0
Mar-02	68:20	1273	0:03	0	0
Apr-02	94:02	1605	0:04	0	4
May-02	69:46	1356	0:03	0	0
Jun-02	47:04	996	0:03	0	0
Jul-02	56:43	1038	0:03	0	0
Aug-02	63:59	1132	0:03	0	0
Sep-02	49:30	947	0:03	0	0
Oct-02	59:00	1081	0:03	0	0
Nov-02	66:22	1286	0:03	0	0
Dec-02	173:45	2887	0:04	0	0
Jan-03	75:24	1451	0:03	0	0



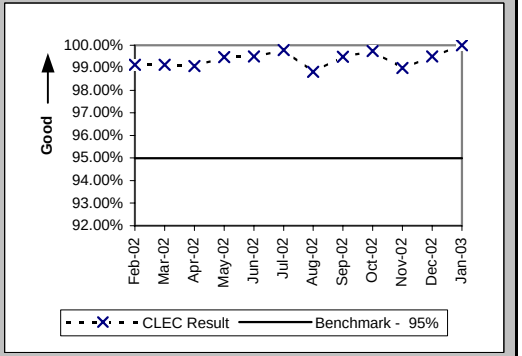
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02					
Mar-02	0:10	1	0:10	0	0
Apr-02	0:03	1	0:03	0	0
May-02					
Jun-02					
Jul-02					
Aug-02	0:05	1	0:05	0	0
Sep-02					
Oct-02					
Nov-02					
Dec-02					
Jan-03					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

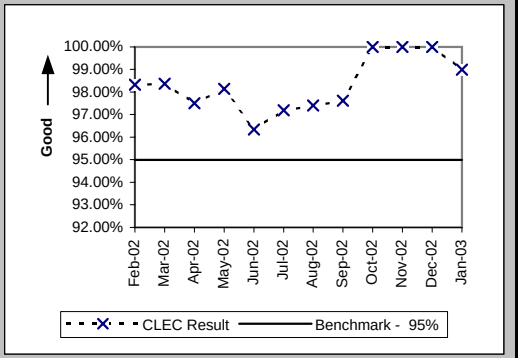
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	576	581	99.14%	0	0
Mar-02	455	459	99.13%	0	0
Apr-02	644	650	99.08%	30	4
May-02	573	576	99.48%	0	0
Jun-02	403	405	99.51%	0	0
Jul-02	458	459	99.78%	0	0
Aug-02	421	426	98.83%	0	0
Sep-02	395	397	99.50%	0	0
Oct-02	386	387	99.74%	55	0
Nov-02	391	395	98.99%	0	0
Dec-02	800	804	99.50%	34	0
Jan-03	468	468	100.00%	29	0



Checklist #4 - Unbundled Loop Cutovers

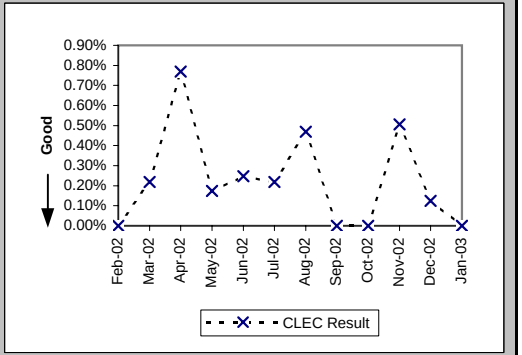
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	295	300	98.33%	0	0
Mar-02	241	245	98.37%	0	0
Apr-02	235	241	97.51%	0	0
May-02	264	269	98.14%	0	0
Jun-02	211	219	96.35%	0	0
Jul-02	208	214	97.20%	0	0
Aug-02	225	231	97.40%	0	0
Sep-02	123	126	97.62%	0	0
Oct-02	94	94	100.00%	0	0
Nov-02	96	96	100.00%	0	0
Dec-02	88	88	100.00%	0	0
Jan-03	98	99	98.99%	0	0



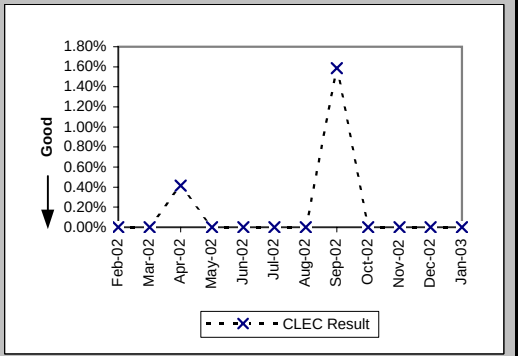
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	0	581	0.00%	67	0
Mar-02	1	459	0.22%	128	0
Apr-02	5	650	0.77%	30	4
May-02	1	576	0.17%	0	0
Jun-02	1	405	0.25%	0	0
Jul-02	1	459	0.22%	0	0
Aug-02	2	426	0.47%	0	0
Sep-02	0	397	0.00%	0	0
Oct-02	0	387	0.00%	55	0
Nov-02	2	395	0.51%	0	0
Dec-02	1	804	0.12%	34	0
Jan-03	0	468	0.00%	29	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

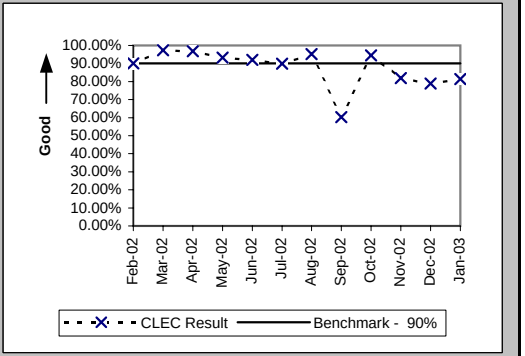
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	0	300	0.00%	0	0
Mar-02	0	245	0.00%	0	0
Apr-02	1	241	0.41%	0	0
May-02	0	269	0.00%	0	0
Jun-02	0	219	0.00%	0	0
Jul-02	0	214	0.00%	0	0
Aug-02	0	231	0.00%	0	0
Sep-02	2	126	1.59%	0	0
Oct-02	0	94	0.00%	0	0
Nov-02	0	96	0.00%	0	0
Dec-02	0	88	0.00%	0	0
Jan-03	0	99	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

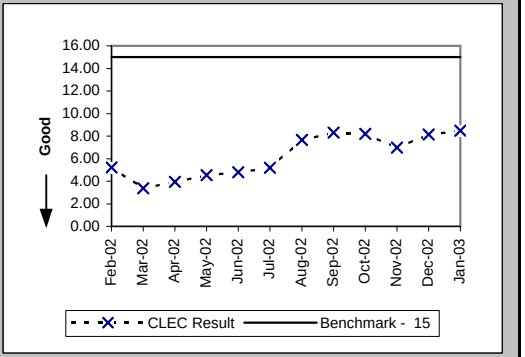
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	191	212	90.09%	0	0	29.87%
Mar-02	178	183	97.27%	0	0	16.30%
Apr-02	179	185	96.76%	0	0	17.71%
May-02	164	176	93.18%	0	0	25.21%
Jun-02	160	174	91.95%	0	0	27.20%
Jul-02	178	198	89.90%	0	0	30.13%
Aug-02	222	233	95.28%	0	0	21.21%
Sep-02	168	279	60.22%	0	0	48.95%
Oct-02	309	327	94.50%	0	0	22.81%
Nov-02	50	61	81.97%	0	0	38.45%
Dec-02	41	52	78.85%	0	0	40.84%
Jan-03	79	97	81.44%	0	0	38.88%



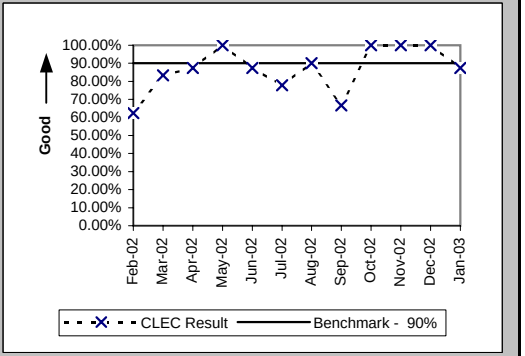
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	1037	199	5.21	0	0	3.50
Mar-02	602	178	3.38	0	0	1.43
Apr-02	696	177	3.93	0	0	2.08
May-02	746	164	4.55	0	0	2.99
Jun-02	811	169	4.80	0	0	3.35
Jul-02	1023	197	5.19	0	0	3.28
Aug-02	1764	230	7.67	0	0	4.59
Sep-02	2304	277	8.32	0	0	4.12
Oct-02	2652	323	8.21	0	0	3.85
Nov-02	412	59	6.98	0	0	3.62
Dec-02	391	48	8.15	0	0	5.99
Jan-03	790	93	8.49	0	0	4.66



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

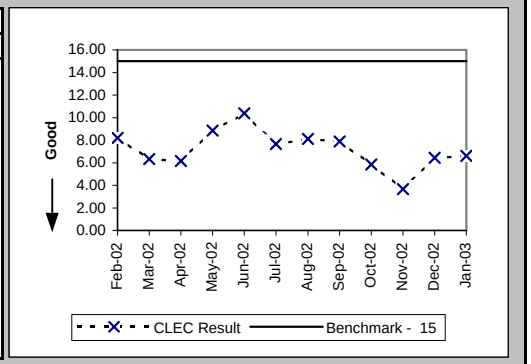
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	5	8	62.50%	0	0	48.41%
Mar-02	10	12	83.33%	0	0	37.27%
Apr-02	7	8	87.50%	0	0	33.07%
May-02	8	8	100.00%	0	0	0.00%
Jun-02	7	8	87.50%	0	0	33.07%
Jul-02	7	9	77.78%	0	0	41.57%
Aug-02	9	10	90.00%	0	0	30.00%
Sep-02	8	12	66.67%	0	0	47.14%
Oct-02	19	19	100.00%	0	0	0.00%
Nov-02	12	12	100.00%	0	0	0.00%
Dec-02	11	11	100.00%	0	0	0.00%
Jan-03	7	8	87.50%	0	0	33.07%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

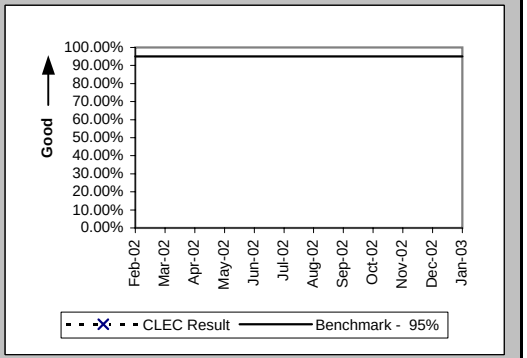
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Feb-02	41	5	8.20	0	0	4.09
Mar-02	38	6	6.33	0	0	4.46
Apr-02	37	6	6.17	0	0	2.64
May-02	62	7	8.86	0	0	3.85
Jun-02	83	8	10.38	0	0	4.81
Jul-02	69	9	7.67	0	0	4.18
Aug-02	65	8	8.12	0	0	4.32
Sep-02	71	9	7.89	0	0	4.04
Oct-02	70	12	5.83	0	0	3.04
Nov-02	33	9	3.67	0	0	1.12
Dec-02	45	7	6.43	0	0	3.51
Jan-03	33	5	6.60	0	0	3.91



Checklist #4 - Line Sharing Installation

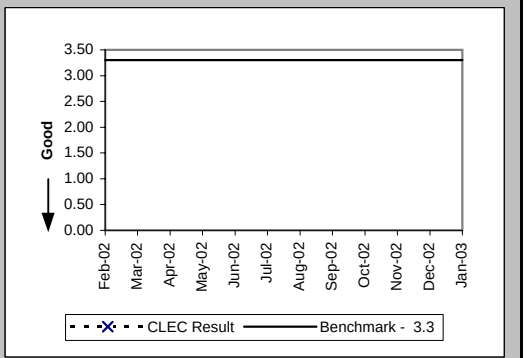
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



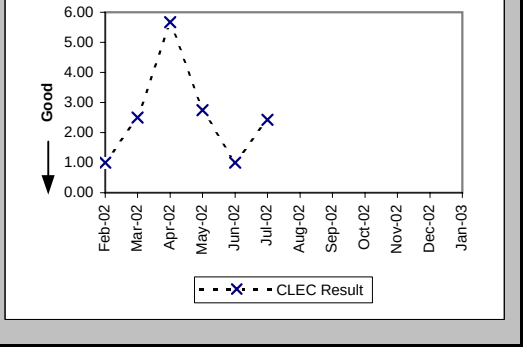
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

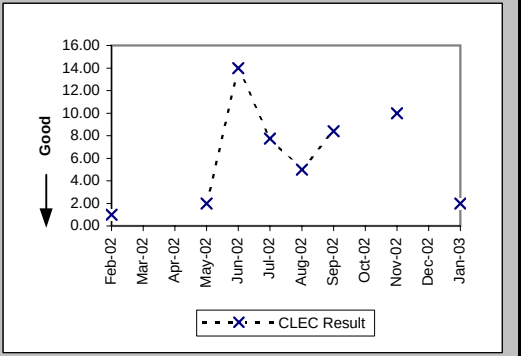
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	1	1	1.00	0	0	
Mar-02	5	2	2.50	0	0	0.71
Apr-02	17	3	5.67	0	0	4.04
May-02	11	4	2.75	0	0	2.87
Jun-02	4	4	1.00	0	0	0.00
Jul-02	17	7	2.43	0	0	2.57
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Line Sharing Installation

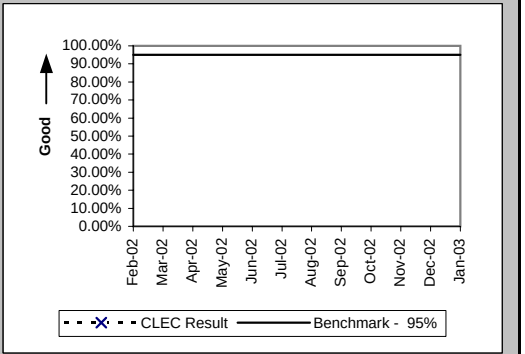
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	1	1	1.00	0	0	
Mar-02						
Apr-02						
May-02	2	1	2.00	0	0	
Jun-02	14	1	14.00	0	0	
Jul-02	31	4	7.75	0	0	4.35
Aug-02	15	3	5.00	0	0	6.08
Sep-02	42	5	8.40	0	0	3.91
Oct-02						
Nov-02	10	1	10.00	0	0	
Dec-02						
Jan-03	2	1	2.00	0	0	



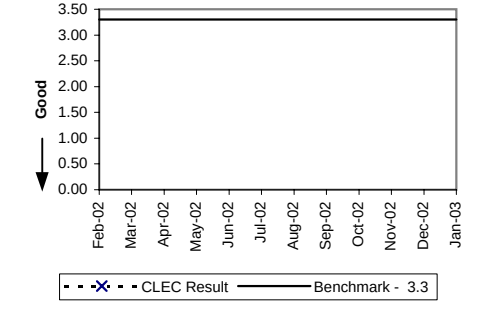
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

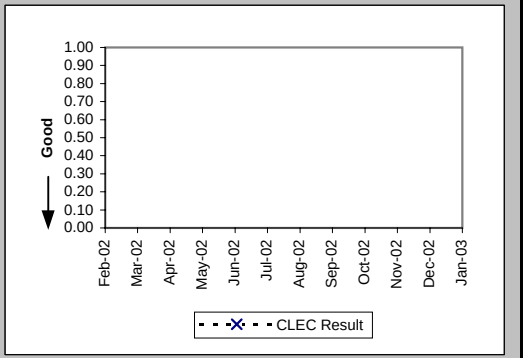
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Line Sharing Installation

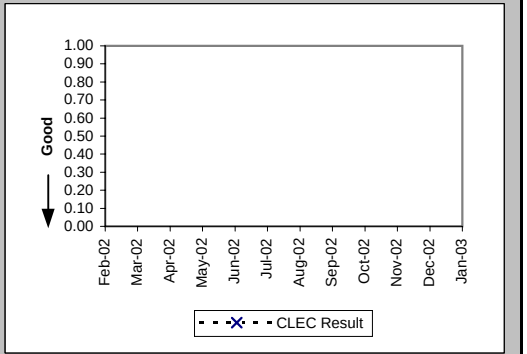
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



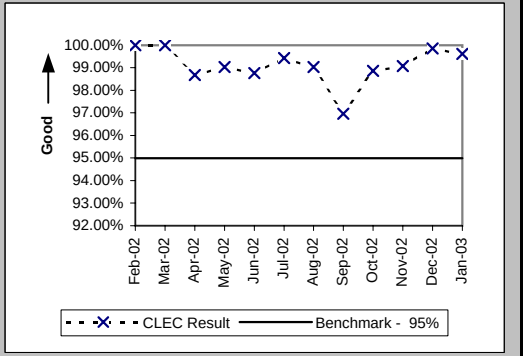
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

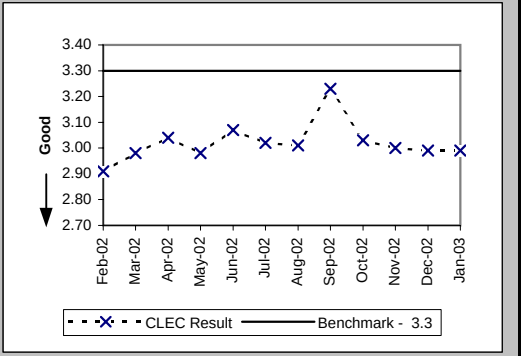
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	381	381	100.00%	1	1	0.00%
Mar-02	293	293	100.00%	2	1	0.00%
Apr-02	298	302	98.68%	0	1	11.43%
May-02	309	312	99.04%	1	2	9.76%
Jun-02	319	323	98.76%	1	0	11.06%
Jul-02	348	350	99.43%	0	0	7.54%
Aug-02	307	310	99.03%	1	0	9.79%
Sep-02	288	297	96.97%	3	1	17.14%
Oct-02	522	528	98.86%	0	0	10.60%
Nov-02	644	650	99.08%	0	0	9.56%
Dec-02	683	684	99.85%	0	0	3.82%
Jan-03	778	781	99.62%	0	1	6.19%



Checklist #4 - Line Sharing Installation

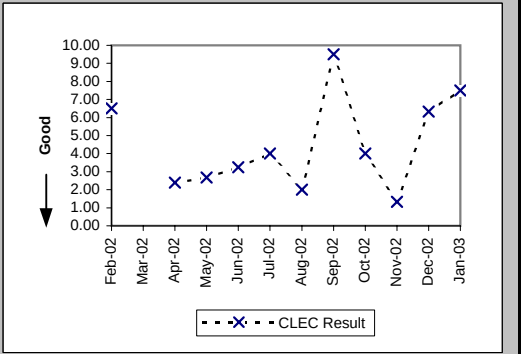
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	997	343	2.91	49	1	0.37
Mar-02	813	273	2.98	27	1	0.35
Apr-02	859	283	3.04	24	1	0.50
May-02	819	275	2.98	44	2	0.47
Jun-02	916	298	3.07	31	0	0.66
Jul-02	975	323	3.02	28	0	0.35
Aug-02	910	302	3.01	11	0	0.45
Sep-02	896	277	3.23	25	1	1.55
Oct-02	1523	502	3.03	26	0	0.62
Nov-02	1882	627	3.00	23	0	0.42
Dec-02	1972	660	2.99	24	0	0.21
Jan-03	2211	739	2.99	42	1	0.47



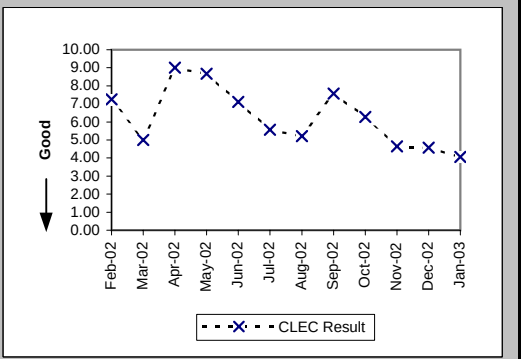
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	13	2	6.50	1	0	7.78
Mar-02						
Apr-02	12	5	2.40	0	0	1.14
May-02	8	3	2.67	1	0	1.15
Jun-02	13	4	3.25	1	0	1.89
Jul-02	16	4	4.00	0	0	2.58
Aug-02	2	1	2.00	1	0	
Sep-02	19	2	9.50	1	0	2.12
Oct-02	16	4	4.00	0	0	4.24
Nov-02	4	3	1.33	0	0	0.58
Dec-02	19	3	6.33	0	0	3.06
Jan-03	30	4	7.50	0	0	5.92



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

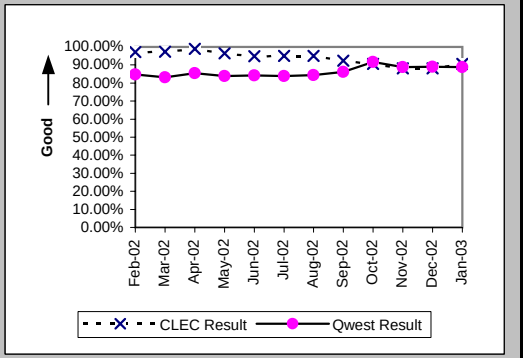
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	58	8	7.25	0	0	4.10
Mar-02	15	3	5.00	0	0	3.61
Apr-02	18	2	9.00	0	0	0.00
May-02	52	6	8.67	0	0	4.80
Jun-02	64	9	7.11	0	0	3.95
Jul-02	39	7	5.57	0	0	4.43
Aug-02	47	9	5.22	0	0	4.18
Sep-02	855	113	7.57	0	0	3.28
Oct-02	138	22	6.27	0	0	4.10
Nov-02	51	11	4.64	0	0	3.26
Dec-02	32	7	4.57	1	0	3.78
Jan-03	65	16	4.06	0	0	2.93



Checklist #4 - Line Sharing Installation

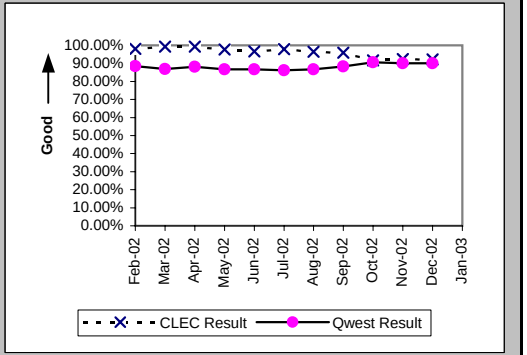
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	729	750	97.20%	0	0	36738	43330	84.79%	35.92%	-9.38	-6.71	No
Mar-02	513	527	97.34%	0	0	35823	43035	83.24%	37.35%	-8.61	-6.24	No
Apr-02	470	475	98.95%	0	0	38028	44498	85.46%	35.25%	-8.29	-6.04	No
May-02	456	473	96.41%	0	0	39481	47083	83.85%	36.80%	-7.38	-5.49	No
Jun-02	457	482	94.81%	0	0	41235	48960	84.22%	36.45%	-6.35	-4.86	No
Jul-02	485	510	95.10%	0	0	40954	48857	83.82%	36.82%	-6.88	-5.18	No
Aug-02	504	530	95.09%	0	0	45711	54159	84.40%	36.28%	-6.75	-5.1	No
Sep-02	507	549	92.35%	0	0	44632	51784	86.19%	34.50%	-4.16	-3.53	No
Oct-02	646	713	90.60%			42729	46625	91.64%	27.67%	1	-0.39	No
Nov-02	692	785	88.15%			39251	44163	88.88%	31.44%	0.64	-0.61	No
Dec-02	640	726	88.15%			35310	39670	89.01%	31.28%	0.73	-0.56	No
Jan-03	731	807	90.58%			35626	40086	88.87%	31.45%	-1.53	-1.93	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

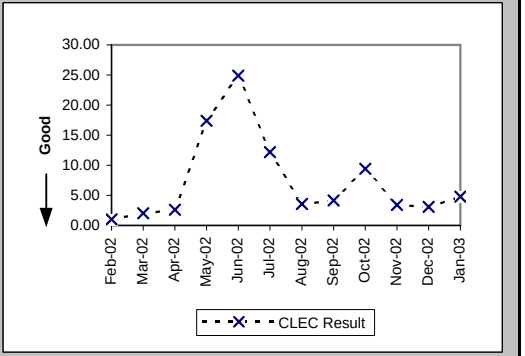
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	735	750	98.00%	0	0	38299	43330	88.39%	32.04%	-8.15	-5.95	No
Mar-02	523	527	99.24%	0	0	37352	43035	86.79%	33.86%	-8.39	-6.1	No
Apr-02	472	475	99.37%	0	0	39206	44498	88.11%	32.37%	-7.54	-5.59	No
May-02	462	473	97.67%	0	0	40815	47083	86.69%	33.97%	-7	-5.26	No
Jun-02	466	482	96.68%	0	0	42443	48960	86.69%	33.97%	-6.43	-4.91	No
Jul-02	499	510	97.84%	0	0	42122	48857	86.21%	34.47%	-7.58	-5.61	No
Aug-02	511	530	96.42%	0	0	46987	54159	86.76%	33.90%	-6.53	-4.97	No
Sep-02	527	549	95.99%	0	0	45709	51784	88.27%	32.18%	-5.59	-4.4	No
Oct-02	653	713	91.58%	0	0	42258	46625	90.63%	29.14%	-0.87	-1.53	No
Nov-02	725	785	92.36%	0	0	39796	44163	90.11%	29.85%	-2.09	-2.27	No
Dec-02	670	726	92.29%	0	458	35727	39670	90.06%	29.92%	-1.99	-2.21	No
Jan-03												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

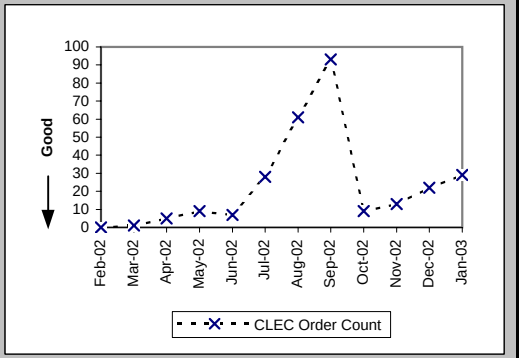
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	1	1	1.00	0	0	
Mar-02	4	2	2.00	0	0	2.83
Apr-02	13	5	2.60	0	0	3.71
May-02	226	13	17.38	0	0	51.09
Jun-02	224	9	24.89	0	0	68.37
Jul-02	353	29	12.17	0	0	41.81
Aug-02	225	63	3.57	0	0	4.68
Sep-02	392	95	4.13	0	0	5.72
Oct-02	94	10	9.40	0	0	22.40
Nov-02	44	13	3.38	0	0	2.63
Dec-02	71	23	3.09	0	0	2.76
Jan-03	144	30	4.80	0	0	5.90



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

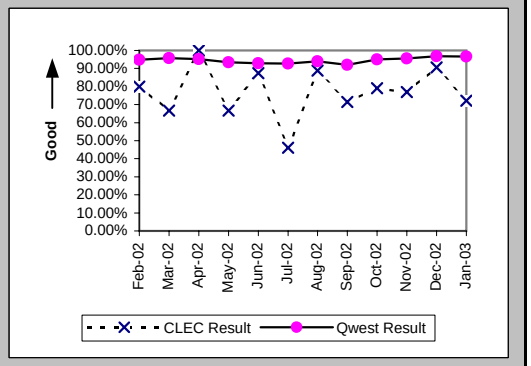
Date	CLEC Order Count
Feb-02	0
Mar-02	1
Apr-02	5
May-02	9
Jun-02	7
Jul-02	28
Aug-02	61
Sep-02	93
Oct-02	9
Nov-02	13
Dec-02	22
Jan-03	29



Checklist #4 - Line Sharing Repair

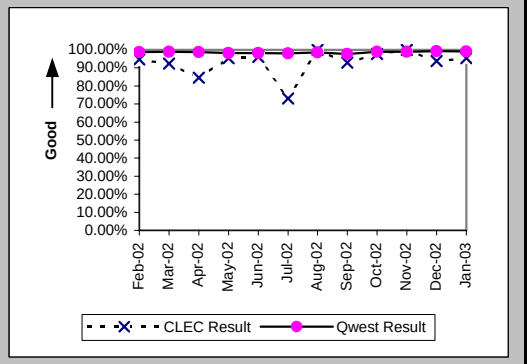
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	5	80.00%	13	0	10129	10675	94.89%	22.03%	1.14	-0.31	No
Mar-02	2	3	66.67%	10	0	12697	13270	95.68%	20.33%	1.52	-0.08	No
Apr-02	2	2	100.00%	12	0	12601	13246	95.13%	21.52%	-0.32	-1.19	No
May-02	4	6	66.67%	27	0	16379	17528	93.44%	24.75%	1.9	0.15	Yes
Jun-02	7	8	87.50%	26	0	16251	17495	92.89%	25.70%	0.59	-0.64	No
Jul-02	6	13	46.15%	22	0	18794	20251	92.81%	25.84%	4.39	1.67	Yes
Aug-02	16	18	88.89%	8	0	17987	19133	94.01%	23.73%	0.87	-0.47	No
Sep-02	20	28	71.43%	15	0	16342	17760	92.02%	27.10%	3.21	0.95	Yes
Oct-02	34	43	79.07%	27	0	14924	15716	94.96%	21.88%	3.64	1.21	Yes
Nov-02	30	39	76.92%	28	0	12129	12691	95.57%	20.57%	4.09	1.49	Yes
Dec-02	29	32	90.63%	48	0	10530	10886	96.73%	17.79%	1.63	-0.01	No
Jan-03	31	43	72.09%	43	0	11204	11601	96.58%	18.18%	5.67	2.45	Yes



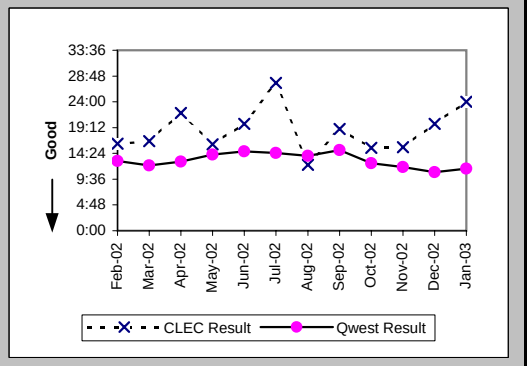
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	18	19	94.74%	13	0	14182	14367	98.71%	11.27%	1.17	-0.29	No
Mar-02	12	13	92.31%	10	0	17099	17272	99.00%	9.96%	1.52	-0.08	No
Apr-02	11	13	84.62%	12	0	17181	17387	98.82%	10.82%	2.58	0.57	Yes
May-02	21	22	95.45%	27	0	22380	22779	98.25%	13.12%	0.88	-0.47	No
Jun-02	25	26	96.15%	26	0	22014	22409	98.24%	13.16%	0.76	-0.54	No
Jul-02	19	26	73.08%	22	0	24596	25089	98.04%	13.88%	5.03	2.06	Yes
Aug-02	18	18	100.00%	8	0	23388	23709	98.65%	11.56%	-0.5	-1.3	No
Sep-02	26	28	92.86%	15	0	22003	22529	97.67%	15.10%	1.39	-0.15	No
Oct-02	42	43	97.67%	27	0	19737	19944	98.96%	10.13%	0.78	-0.53	No
Nov-02	39	39	100.00%	28	0	15643	15823	98.86%	10.60%	-0.67	-1.41	No
Dec-02	30	32	93.75%	48	0	13305	13410	99.22%	8.81%	2.21	0.35	Yes
Jan-03	42	44	95.45%	43	0	14178	14317	99.03%	9.81%	1.78	0.08	Yes



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

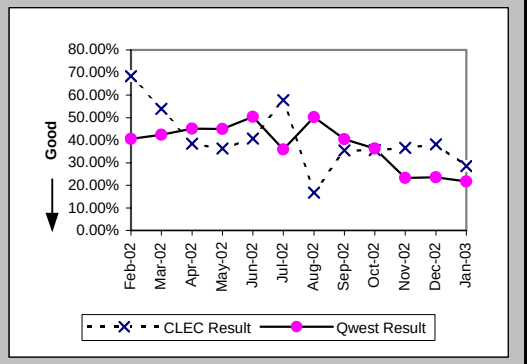
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	307:21	19	16:11	13	0	186550:50	14367	12:59	12:04	1.25	-0.24	No
Mar-02	216:51	13	16:41	10	0	210085:16	17272	12:10	11:05	1.44	-0.12	No
Apr-02	284:40	13	21:54	12	0	223523:44	17387	12:51	13:07	2.07	0.26	Yes
May-02	353:24	22	16:04	27	0	323102:02	22779	14:11	12:38	0.86	-0.48	No
Jun-02	517:46	26	19:55	25	0	330966:04	22409	14:46	12:20	1.76	0.07	Yes
Jul-02	715:40	26	27:32	22	0	362569:53	25089	14:27	13:34	2.65	0.61	Yes
Aug-02	220:21	18	12:15	8	0	329976:20	23709	13:55	12:07	-0.59	-1.36	No
Sep-02	529:34	28	18:55	12	0	337384:17	22529	14:59	25:17	1.55	-0.05	No
Oct-02	663:57	43	15:26	25	0	250738:02	19944	12:34	11:50	1.48	-0.1	No
Nov-02	607:03	39	15:34	26	0	187758:40	15823	11:52	12:23	1.76	0.07	Yes
Dec-02	636:07	32	19:53	38	0	146324:07	13410	10:55	12:05	2.58	0.57	Yes
Jan-03	1056:19	44	24:00	38	0	165265:17	14317	11:33	12:31	2.58	0.57	Yes



Checklist #4 - Line Sharing Repair

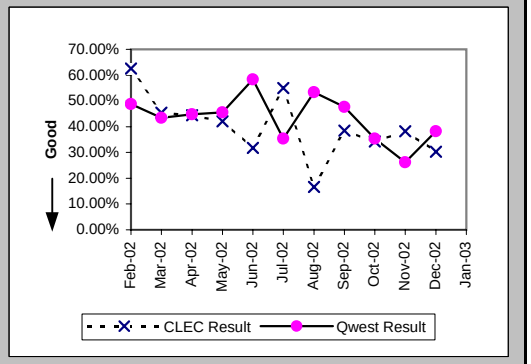
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	19	68.42%	13	0	47	116	40.52%	49.09%	2.24	0.36	Yes
Mar-02	7	13	53.85%	10	0	70	165	42.42%	49.42%	0.78	-0.53	No
Apr-02	5	13	38.46%	12	0	82	182	45.05%	49.75%	-0.46	-1.28	No
May-02	8	22	36.36%	27	0	66	147	44.90%	49.74%	-0.75	-1.46	No
Jun-02	11	27	40.74%	25	0	79	157	50.32%	50.00%	-0.92	-1.56	No
Jul-02	15	26	57.69%	22	0	69	192	35.94%	47.98%	2.09	0.27	Yes
Aug-02	3	18	16.67%	8	0	100	199	50.25%	50.00%	-2.73	-2.66	No
Sep-02	11	31	35.48%	12	0	57	141	40.43%	49.07%	-0.51	-1.31	No
Oct-02	16	45	35.56%	25	0	48	132	36.36%	48.10%	-0.1	-1.06	No
Nov-02	15	41	36.59%	26	0	24	103	23.30%	42.27%	1.58	-0.04	No
Dec-02	16	42	38.10%	38	0	21	89	23.60%	42.46%	1.68	0.02	Yes
Jan-03	14	49	28.57%	38	0	15	69	21.74%	41.25%	0.83	-0.49	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

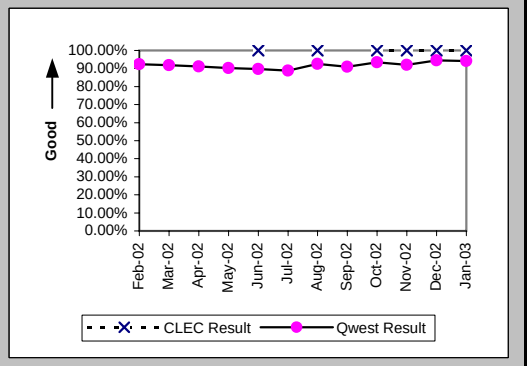
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	16	62.50%	13	0	39	80	48.75%	49.98%	0.95	-0.42	No
Mar-02	5	11	45.45%	10	0	46	106	43.40%	49.56%	0.12	-0.93	No
Apr-02	4	9	44.44%	12	0	43	96	44.79%	49.73%	-0.02	-1.01	No
May-02	8	19	42.11%	27	0	36	79	45.57%	49.80%	-0.27	-1.17	No
Jun-02	7	22	31.82%	25	0	49	84	58.33%	49.30%	-2.25	-2.37	No
Jul-02	11	20	55.00%	22	0	35	99	35.35%	47.81%	1.6	-0.02	No
Aug-02	3	18	16.67%	8	0	55	103	53.40%	49.88%	-2.88	-2.75	No
Sep-02	10	26	38.46%	12	0	30	63	47.62%	49.94%	-0.79	-1.48	No
Oct-02	12	35	34.29%	25	0	23	65	35.38%	47.82%	-0.11	-1.07	No
Nov-02	13	34	38.24%	26	0	11	42	26.19%	43.97%	1.1	-0.33	No
Dec-02	10	33	30.30%	38	0	13	34	38.24%	48.60%	-0.67	-1.41	No
Jan-03												



Checklist #4 - Line Sharing Repair

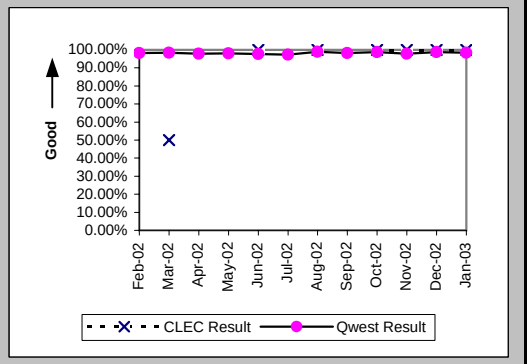
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1665	1801	92.45%	26.42%			
Mar-02						2054	2237	91.82%	27.41%			
Apr-02						2048	2248	91.10%	28.47%			
May-02						2566	2842	90.29%	29.61%			
Jun-02	1	1	100.00%	3	0	3421	3810	89.79%	30.28%	-0.34	-1.2	No
Jul-02						3912	4405	88.81%	31.53%			
Aug-02	3	3	100.00%	2	0	3850	4156	92.64%	26.12%	-0.49	-1.3	No
Sep-02						3617	3973	91.04%	28.56%			
Oct-02	1	1	100.00%	1	0	3097	3312	93.51%	24.64%	-0.26	-1.16	No
Nov-02	3	3	100.00%	1	0	2466	2682	91.95%	27.21%	-0.51	-1.31	No
Dec-02	2	2	100.00%	0	0	1986	2100	94.57%	22.66%	-0.34	-1.21	No
Jan-03	1	1	100.00%	0	0	1891	2007	94.22%	23.34%	-0.25	-1.15	No



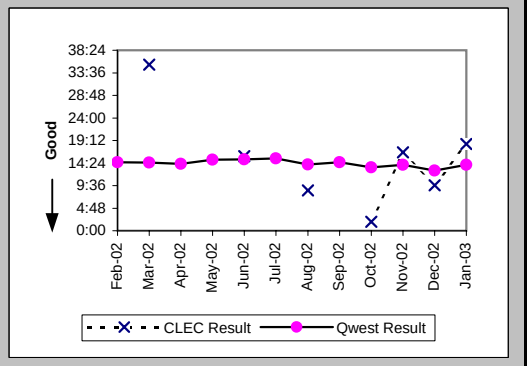
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2507	2552	98.24%	13.16%			
Mar-02	1	2	50.00%	0	0	3065	3117	98.33%	12.81%	2.13	0.3	Yes
Apr-02						3038	3105	97.84%	14.53%			
May-02						3819	3892	98.12%	13.57%			
Jun-02	1	1	100.00%	3	0	4701	4812	97.69%	15.01%	-0.15	-1.09	No
Jul-02						5330	5480	97.26%	16.32%			
Aug-02	3	3	100.00%	2	0	5163	5222	98.87%	10.57%	-0.19	-1.11	No
Sep-02						4895	4984	98.21%	13.24%			
Oct-02	1	1	100.00%	1	0	4181	4235	98.72%	11.22%	-0.11	-1.07	No
Nov-02	3	3	100.00%	1	0	3365	3436	97.93%	14.23%	-0.25	-1.15	No
Dec-02	2	2	100.00%	0	0	2698	2731	98.79%	10.93%	-0.16	-1.1	No
Jan-03	1	1	100.00%	0	0	2507	2546	98.47%	12.28%	-0.12	-1.08	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

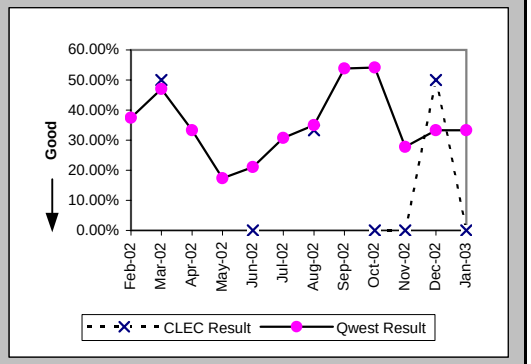
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						37205:03	2552	14:35	19:32			
Mar-02	70:40	2	35:20	0	0	45151:13	3117	14:29	12:04	1.93	0.17	Yes
Apr-02						44219:56	3105	14:14	12:25			
May-02						58707:07	3892	15:05	14:49			
Jun-02	15:52	1	15:52	3	0	73057:20	4812	15:11	15:25	0.02	-0.99	No
Jul-02						84360:39	5480	15:24	14:03			
Aug-02	25:43	3	8:34	2	0	73570:57	5222	14:05	12:55	-0.74	-1.45	No
Sep-02						72726:36	4984	14:36	12:51			
Oct-02	1:53	1	1:53	1	0	56933:04	4235	13:27	12:50	-0.9	-1.55	No
Nov-02	50:02	3	16:41	1	0	48273:59	3436	14:03	15:31	0.61	-0.63	No
Dec-02	19:21	2	9:41	0	0	34926:19	2731	12:47	12:31	-0.35	-1.21	No
Jan-03	18:27	1	18:27	0	0	35744:53	2546	14:02	12:52	0.33	-0.8	No



Checklist #4 - Line Sharing Repair

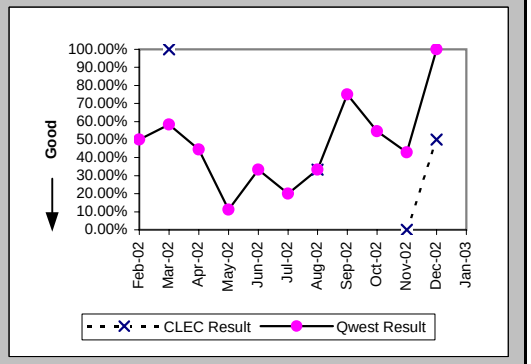
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						6	16	37.50%	48.41%			
Mar-02	1	2	50.00%	0	0	8	17	47.06%	49.91%	-0.04	-1.03	No
Apr-02						6	18	33.33%	47.14%			
May-02						4	23	17.39%	37.90%			
Jun-02	0	1	0.00%	3	0	4	19	21.05%	40.77%	-0.5	-1.31	No
Jul-02						4	13	30.77%	46.15%			
Aug-02	1	3	33.33%	2	0	7	20	35.00%	47.70%	-0.06	-1.03	No
Sep-02						7	13	53.85%	49.85%			
Oct-02	0	1	0.00%	1	0	13	24	54.17%	49.83%	-1.07	-1.65	No
Nov-02	0	3	0.00%	1	0	5	18	27.78%	44.79%	-0.99	-1.6	No
Dec-02	1	2	50.00%	0	0	4	12	33.33%	47.14%	0.29	-0.82	No
Jan-03	0	1	0.00%	0	0	4	12	33.33%	47.14%	-0.68	-1.41	No



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

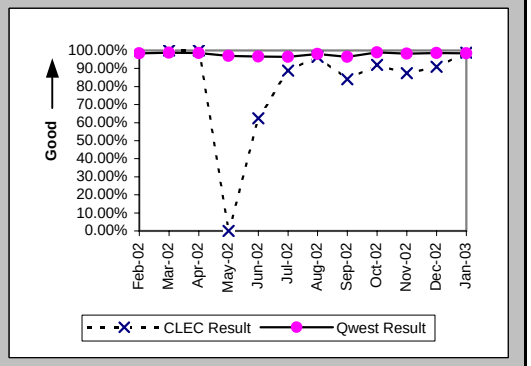
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	10	50.00%	50.00%			
Mar-02	1	1	100.00%	0	0	7	12	58.33%	49.30%	0.47	-0.71	No
Apr-02						4	9	44.44%	49.69%			
May-02						1	9	11.11%	31.43%			
Jun-02						3	9	33.33%	47.14%			
Jul-02						1	5	20.00%	40.00%			
Aug-02	1	3	33.33%	2	0	2	6	33.33%	47.14%	0	-1	No
Sep-02						3	4	75.00%	43.30%			
Oct-02						6	11	54.55%	49.79%			
Nov-02	0	2	0.00%	1	0	3	7	42.86%	49.49%	-1.08	-1.66	No
Dec-02	1	2	50.00%	0	0	3	3	100.00%	N/A	N/A		
Jan-03												



Checklist #4 - Line Sharing Repair

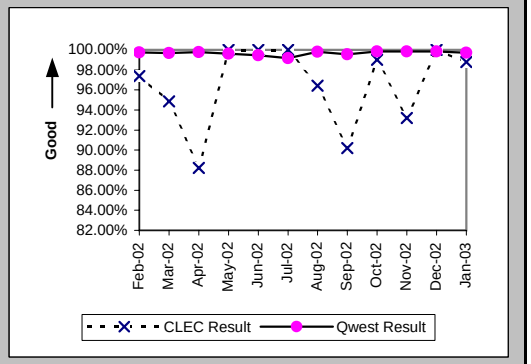
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4806	4888	98.32%	12.84%			
Mar-02	1	1	100.00%	11	0	6896	6986	98.71%	11.28%	-0.11	-1.07	No
Apr-02	2	2	100.00%	4	0	3828	3880	98.66%	11.50%	-0.16	-1.1	No
May-02	0	2	0.00%	8	0	4598	4743	96.94%	17.22%	3.33	1.02	Yes
Jun-02	5	8	62.50%	6	0	4712	4873	96.70%	17.87%	3.14	0.91	Yes
Jul-02	16	18	88.89%	8	0	5005	5192	96.40%	18.63%	1.41	-0.14	No
Aug-02	27	28	96.43%	1	0	4147	4232	97.99%	14.03%	0.6	-0.64	No
Sep-02	42	50	84.00%	6	0	3604	3738	96.42%	18.59%	3.51	1.13	Yes
Oct-02	92	100	92.00%	24	0	3356	3393	98.91%	10.39%	4.19	1.55	Yes
Nov-02	90	103	87.38%	20	0	2602	2649	98.23%	13.20%	5.22	2.17	Yes
Dec-02	81	89	91.01%	35	0	2405	2439	98.61%	11.72%	3.97	1.41	Yes
Jan-03	79	80	98.75%	32	0	2463	2503	98.40%	12.54%	-0.24	-1.15	No



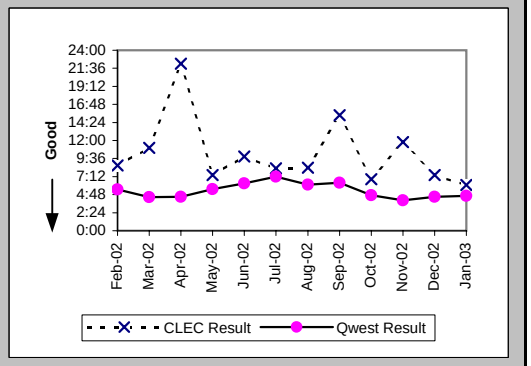
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	37	38	97.37%	17	0	9952	9978	99.74%	5.10%	1.65	0	Yes
Mar-02	37	39	94.87%	11	0	12138	12175	99.70%	5.50%	2.74	0.66	Yes
Apr-02	15	17	88.24%	4	0	8630	8650	99.77%	4.80%	3.4	1.07	Yes
May-02	33	33	100.00%	8	0	9566	9602	99.63%	6.11%	-0.35	-1.21	No
Jun-02	30	30	100.00%	6	0	9073	9123	99.45%	7.38%	-0.41	-1.25	No
Jul-02	32	32	100.00%	8	0	9262	9340	99.16%	9.10%	-0.52	-1.32	No
Aug-02	27	28	96.43%	1	0	7995	8011	99.80%	4.46%	1.91	0.16	Yes
Sep-02	46	51	90.20%	6	0	6838	6869	99.55%	6.70%	4.61	1.8	Yes
Oct-02	100	101	99.01%	24	0	6658	6668	99.85%	3.87%	1.41	-0.14	No
Nov-02	96	103	93.20%	20	0	5157	5165	99.85%	3.93%	5.9	2.59	Yes
Dec-02	90	90	100.00%	35	0	4666	4674	99.83%	4.13%	-0.39	-1.24	No
Jan-03	81	82	98.78%	32	0	5047	5061	99.72%	5.25%	1.19	-0.28	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

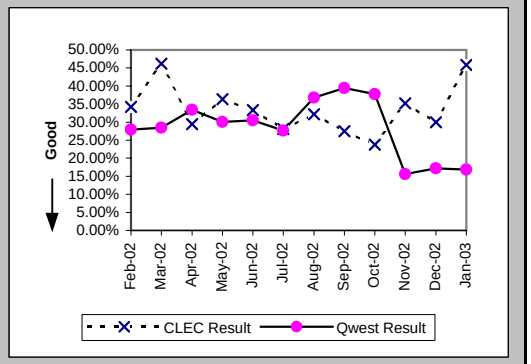
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	330:54	38	8:42	17	0	54903:57	9978	5:30	7:55	2.12	0.29	Yes
Mar-02	429:44	39	11:01	11	0	54491:49	12175	4:29	7:28	3.72	1.26	Yes
Apr-02	377:27	17	22:12	4	0	39088:05	8650	4:31	7:10	3.72	1.26	Yes
May-02	243:59	33	7:24	8	0	53286:25	9602	5:33	8:19	1.22	-0.26	No
Jun-02	296:41	30	9:53	6	0	57332:54	9123	6:17	14:04	1.67	0.02	Yes
Jul-02	265:50	32	8:18	8	0	67092:54	9340	7:11	10:08	0.63	-0.62	No
Aug-02	234:58	28	8:24	1	0	48955:55	8011	6:07	8:02	1.44	-0.12	No
Sep-02	783:02	51	15:21	6	0	43703:50	6869	6:22	9:04	3.72	1.26	Yes
Oct-02	693:43	101	6:52	24	0	31500:43	6668	4:43	7:01	3.05	0.85	Yes
Nov-02	1211:09	103	11:46	18	0	20869:29	5165	4:02	6:38	11.68	6.1	Yes
Dec-02	666:31	90	7:24	25	0	21005:55	4674	4:30	7:11	2.88	0.75	Yes
Jan-03	497:01	82	6:04	18	0	23423:18	5061	4:38	7:35	1.64	0	Yes



Checklist #4 - Line Sharing Repair

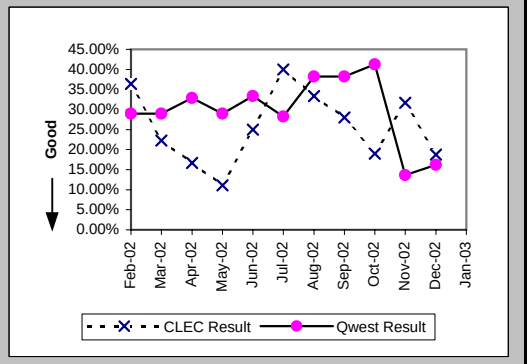
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	38	34.21%	17	0	70	251	27.89%	44.85%	0.8	-0.52	No
Mar-02	18	39	46.15%	11	0	81	285	28.42%	45.10%	2.18	0.33	Yes
Apr-02	5	17	29.41%	4	0	106	317	33.44%	47.18%	-0.34	-1.21	No
May-02	12	33	36.36%	8	0	134	446	30.04%	45.85%	0.76	-0.54	No
Jun-02	10	30	33.33%	6	0	96	315	30.48%	46.03%	0.33	-0.8	No
Jul-02	9	32	28.13%	8	0	150	542	27.68%	44.74%	0.07	-0.96	No
Aug-02	9	28	32.14%	1	0	257	698	36.82%	48.23%	-0.5	-1.31	No
Sep-02	14	51	27.45%	6	0	182	461	39.48%	48.88%	-1.67	-2.01	No
Oct-02	24	101	23.76%	24	0	143	379	37.73%	48.47%	-2.57	-2.56	No
Nov-02	37	105	35.24%	18	0	61	390	15.64%	36.32%	4.23	1.57	Yes
Dec-02	30	100	30.00%	25	0	63	367	17.17%	37.71%	2.74	0.67	Yes
Jan-03	44	96	45.83%	18	0	54	321	16.82%	37.41%	5.56	2.38	Yes



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

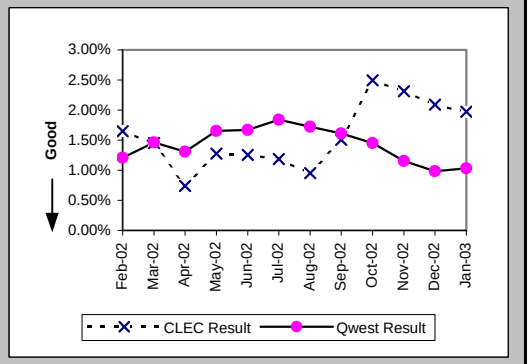
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8	22	36.36%	17	0	53	183	28.96%	45.36%	0.71	-0.57	No
Mar-02	2	9	22.22%	11	0	64	221	28.96%	45.36%	-0.44	-1.27	No
Apr-02	1	6	16.67%	4	0	75	228	32.89%	46.98%	-0.84	-1.51	No
May-02	1	9	11.11%	8	0	94	325	28.92%	45.34%	-1.16	-1.71	No
Jun-02	3	12	25.00%	6	0	63	189	33.33%	47.14%	-0.59	-1.36	No
Jul-02	6	15	40.00%	8	0	77	273	28.21%	45.00%	0.96	-0.42	No
Aug-02	5	15	33.33%	1	0	147	385	38.18%	48.58%	-0.38	-1.23	No
Sep-02	7	25	28.00%	6	0	89	233	38.20%	48.59%	-1	-1.61	No
Oct-02	11	58	18.97%	24	0	73	177	41.24%	49.23%	-2.99	-2.82	No
Nov-02	19	60	31.67%	18	0	30	220	13.64%	34.32%	3.06	0.86	Yes
Dec-02	9	48	18.75%	25	0	36	222	16.22%	36.86%	0.44	-0.73	No
Jan-03												



Checklist #4 - Line Sharing Repair

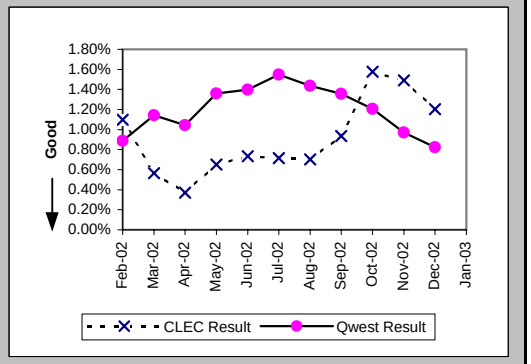
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	57	3458	1.65%	30	0	27436	2268894	1.21%	10.93%	2.36	0.44	Yes
Mar-02	54	3715	1.45%	21	0	33096	2260726	1.46%	12.01%	-0.05	-1.03	No
Apr-02	30	4057	0.74%	18	0	29482	2249424	1.31%	11.37%	-3.2	-2.94	No
May-02	55	4305	1.28%	35	0	36959	2234958	1.65%	12.75%	-1.93	-2.18	No
Jun-02	58	4630	1.25%	34	0	37077	2221697	1.67%	12.81%	-2.21	-2.34	No
Jul-02	58	4894	1.19%	31	0	40743	2211433	1.84%	13.45%	-3.42	-3.08	No
Aug-02	49	5138	0.95%	11	0	37929	2202383	1.72%	13.01%	-4.23	-3.57	No
Sep-02	82	5456	1.50%	18	0	35374	2191706	1.61%	12.60%	-0.65	-1.4	No
Oct-02	147	5895	2.49%	50	0	31675	2180068	1.45%	11.97%	6.67	3.05	Yes
Nov-02	149	6442	2.31%	45	0	25045	2168527	1.15%	10.68%	8.69	4.28	Yes
Dec-02	144	6890	2.09%	63	0	21234	2159553	0.98%	9.87%	9.3	4.65	Yes
Jan-03	146	7403	1.97%	56	0	22221	2151013	1.03%	10.11%	7.98	3.85	Yes



Trouble Rate (Percent) (MR-8*) (Parity)

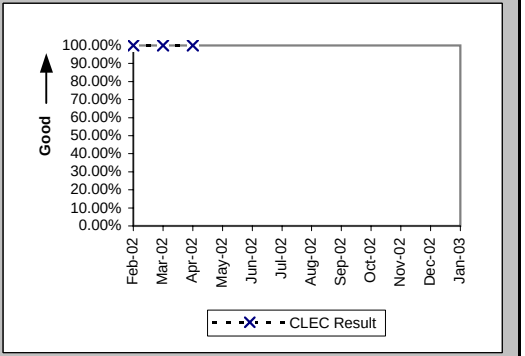
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	38	3458	1.10%	30	0	20133	2268894	0.89%	9.38%	1.33	-0.19	No
Mar-02	21	3715	0.57%	21	0	25828	2260726	1.14%	10.63%	-3.31	-3.01	No
Apr-02	15	4057	0.37%	18	0	23470	2249424	1.04%	10.16%	-4.22	-3.56	No
May-02	28	4305	0.65%	35	0	30401	2234958	1.36%	11.58%	-4.02	-3.44	No
Jun-02	34	4630	0.73%	34	0	31052	2221697	1.40%	11.74%	-3.84	-3.34	No
Jul-02	35	4894	0.72%	31	0	34225	2211433	1.55%	12.34%	-4.71	-3.87	No
Aug-02	36	5138	0.70%	11	0	31654	2202383	1.44%	11.90%	-4.43	-3.69	No
Sep-02	51	5456	0.93%	18	0	29751	2191706	1.36%	11.57%	-2.69	-2.64	No
Oct-02	93	5895	1.58%	50	0	26311	2180068	1.21%	10.92%	2.6	0.58	Yes
Nov-02	96	6442	1.49%	45	0	21028	2168527	0.97%	9.80%	4.26	1.59	Yes
Dec-02	83	6890	1.20%	63	0	17761	2159553	0.82%	9.03%	3.51	1.13	Yes
Jan-03												



Checklist #4 - Sub-Loop Unbundling Installation

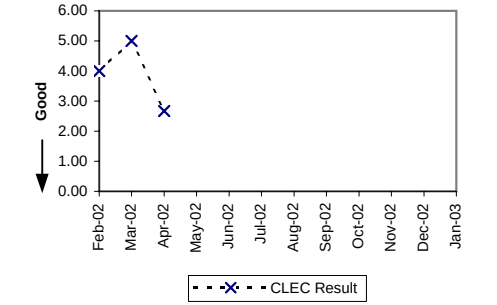
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02	3	3	100.00%	0	0	0.00%
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



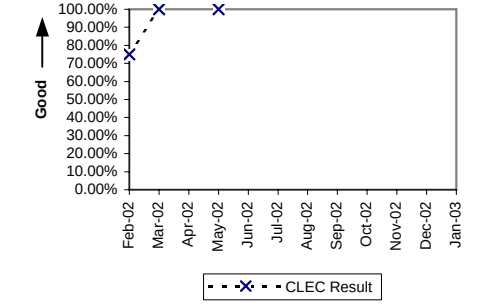
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	4	1	4.00	0	0	
Mar-02	10	2	5.00	0	0	0.00
Apr-02	8	3	2.67	0	0	2.08
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs

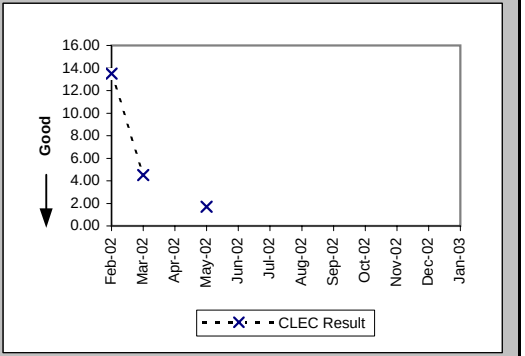
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	3	4	75.00%	0	0	43.30%
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02						
May-02	13	13	100.00%	0	0	0.00%
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Sub-Loop Unbundling Installation

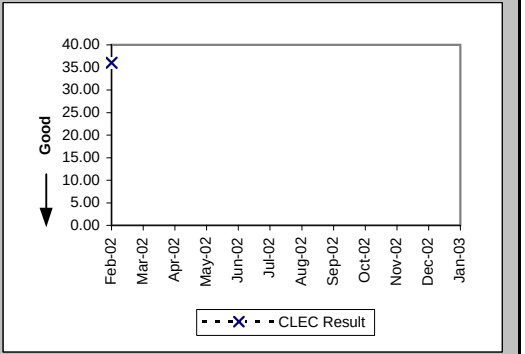
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	54	4	13.50	0	0	20.34
Mar-02	9	2	4.50	0	0	2.12
Apr-02						
May-02	22	13	1.69	0	0	0.48
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



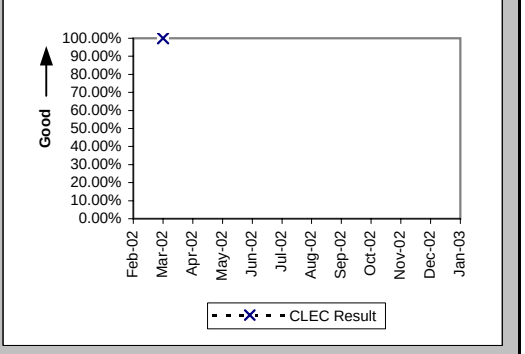
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	36	1	36.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches

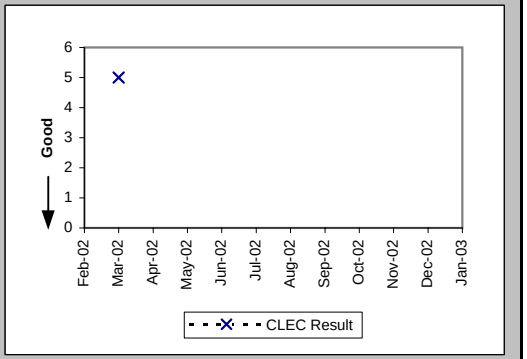
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02	1	1	100.00%	0	0	0.00%
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Sub-Loop Unbundling Installation

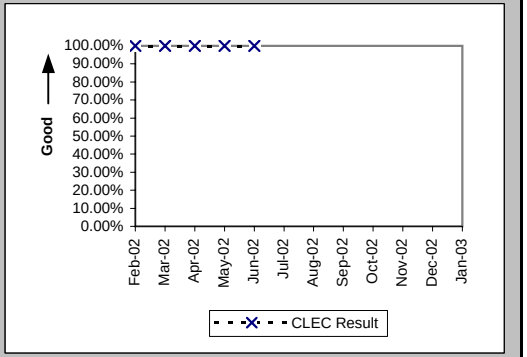
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02	5	1	5.00	0	0	
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



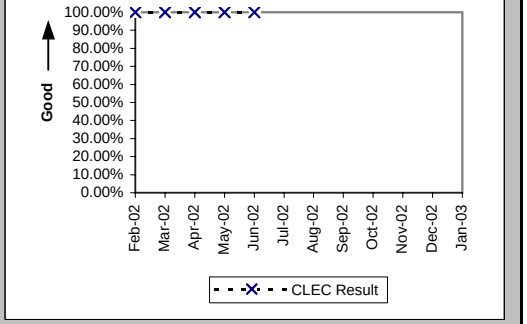
New Service Installation Quality (Percent) (OP-5) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	8	8	100.00%	0	0	0.00%
Jun-02	7	7	100.00%	0	0	0.00%
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)

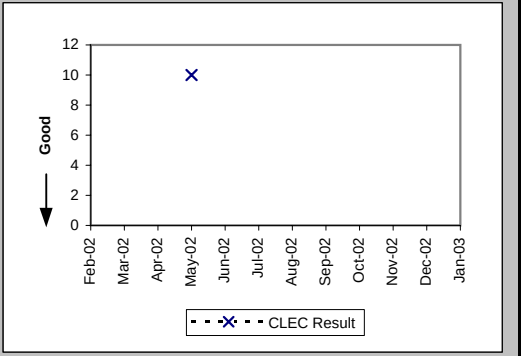
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	5	5	100.00%	0	0	0.00%
Mar-02	5	5	100.00%	0	0	0.00%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	8	8	100.00%	0	0	0.00%
Jun-02	7	7	100.00%	0	0	0.00%
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Sub-Loop Unbundling Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

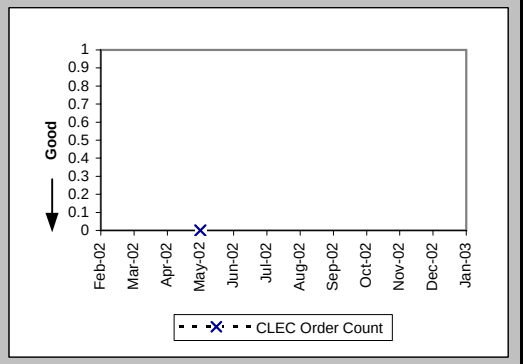
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02	10	1	10.00	0	0	
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)

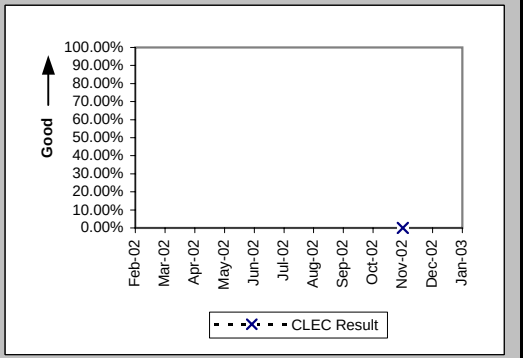
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #4 - Dark Fiber - Loop Installation

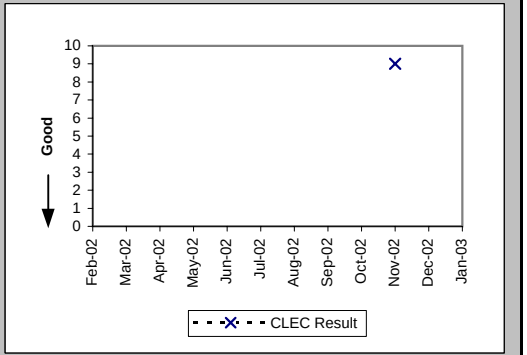
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	0	1	0.00%	0	0	0.00%
Dec-02						
Jan-03						



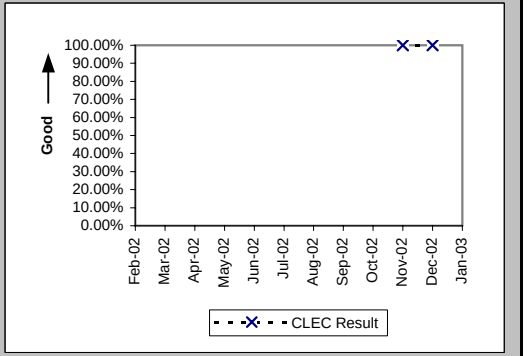
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	9	1	9.00	0	0	
Dec-02						
Jan-03						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

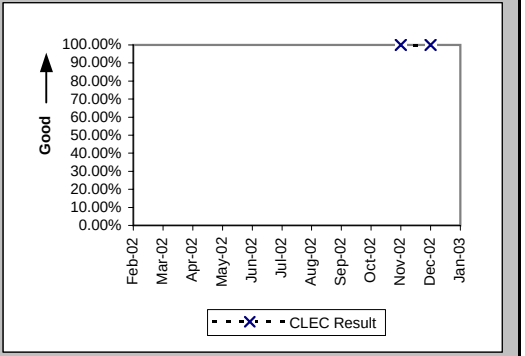
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	1	1	100.00%			0.00%
Dec-02	1	1	100.00%			0.00%
Jan-03						



Checklist #4 - Dark Fiber - Loop Installation

New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

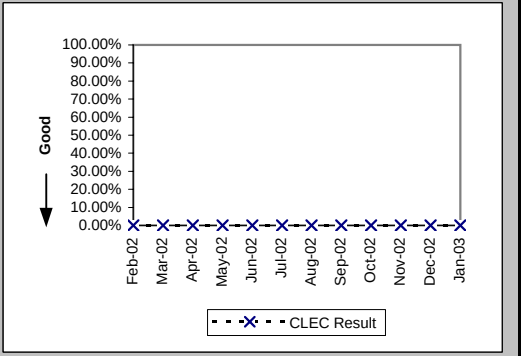
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03						



Checklist #4 - Dark Fiber - Loop Repair

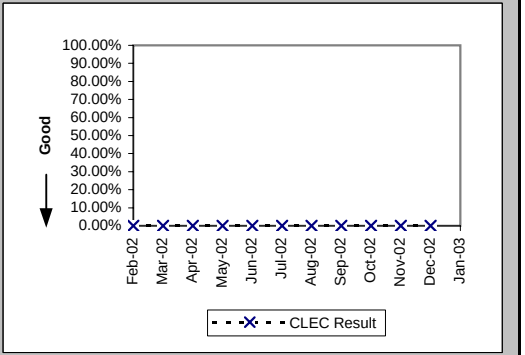
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	0	4	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%
Jun-02	0	3	0.00%	0	0	0.00%
Jul-02	0	3	0.00%	0	0	0.00%
Aug-02	0	3	0.00%	0	0	0.00%
Sep-02	0	3	0.00%	0	0	0.00%
Oct-02	0	4	0.00%	0	0	0.00%
Nov-02	0	4	0.00%	0	0	0.00%
Dec-02	0	4	0.00%	0	0	0.00%
Jan-03	0	4	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

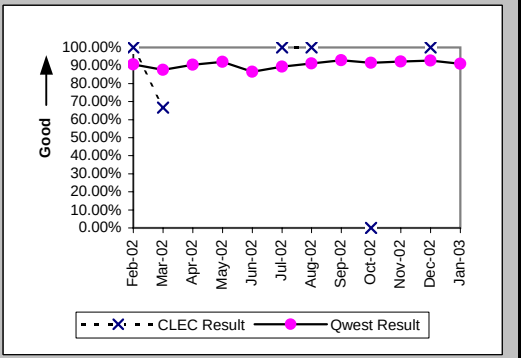
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02	0	4	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%
Jun-02	0	3	0.00%	0	0	0.00%
Jul-02	0	3	0.00%	0	0	0.00%
Aug-02	0	3	0.00%	0	0	0.00%
Sep-02	0	3	0.00%	0	0	0.00%
Oct-02	0	4	0.00%	0	0	0.00%
Nov-02	0	4	0.00%	0	0	0.00%
Dec-02	0	4	0.00%	0	0	0.00%
Jan-03						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

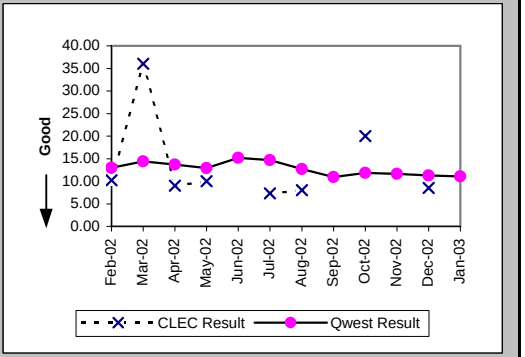
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	14	0	570	629	90.62%	29.16%	-0.56	-1.34	No
Mar-02	2	3	66.67%	0	0	455	519	87.67%	32.88%	0.89	-0.46	No
Apr-02						612	677	90.40%	29.46%			
May-02						619	673	91.98%	27.17%			
Jun-02						608	703	86.49%	34.19%			
Jul-02	3	3	100.00%	0	0	694	776	89.43%	30.74%	-0.59	-1.36	No
Aug-02	4	4	100.00%	1	0	743	816	91.05%	28.54%	-0.63	-1.38	No
Sep-02						803	865	92.83%	25.80%			
Oct-02	0	28	0.00%	0	0	972	1063	91.44%	27.98%	7.94	3.83	Yes
Nov-02						662	718	92.20%	26.82%			
Dec-02	2	2	100.00%	2	0	683	736	92.80%	25.85%	-0.39	-1.24	No
Jan-03						687	756	90.87%	28.80%			



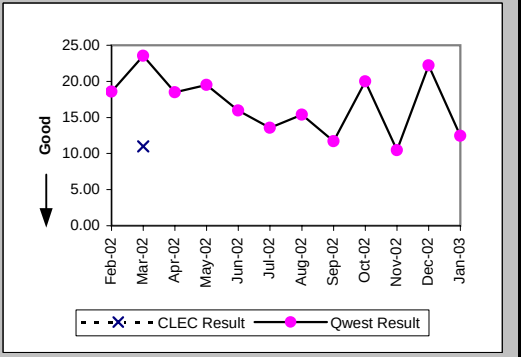
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	174	17	10.24	0	0	9711	748	12.98	11.00	-1.02	-1.62	No
Mar-02	108	3	36.00	0	0	8945	620	14.43	32.70	2.07	0.26	Yes
Apr-02	9	1	9.00	0	0	11057	807	13.70	10.79	-0.44	-1.26	No
May-02	10	1	10.00	0	0	10166	787	12.92	10.19	-0.29	-1.17	No
Jun-02						12949	854	15.16	12.53			
Jul-02	22	3	7.33	0	0	13516	921	14.68	12.03	-1.06	-1.64	No
Aug-02	40	5	8.00	0	0	11341	895	12.67	10.13	-1.03	-1.63	No
Sep-02						9889	906	10.92	7.94			
Oct-02	560	28	20.00	0	0	12916	1090	11.85	9.46	3.72	1.26	Yes
Nov-02						8664	743	11.66	8.30			
Dec-02	34	4	8.50	0	0	8631	767	11.25	8.19	-0.67	-1.41	No
Jan-03						8577	775	11.07	8.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

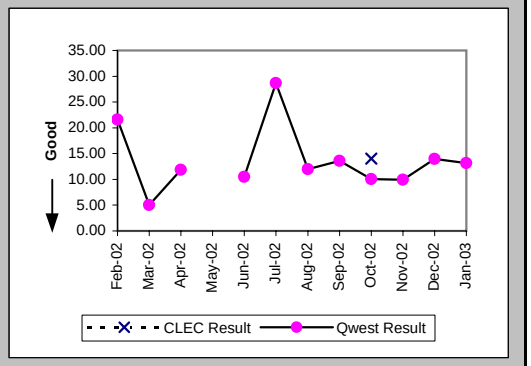
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1543	83	18.59	22.14			
Mar-02	11	1	11.00	0	0	2331	99	23.55	78.24	-0.16	-1.1	No
Apr-02						1681	91	18.47	20.84			
May-02						1404	72	19.50	17.57			
Jun-02						2056	129	15.94	16.67			
Jul-02						1900	140	13.57	17.71			
Aug-02						1291	84	15.37	17.24			
Sep-02						794	68	11.68	16.03			
Oct-02						1400	70	20.00	19.91			
Nov-02						293	28	10.46	7.78			
Dec-02						533	24	22.21	29.52			
Jan-03						473	38	12.45	13.47			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

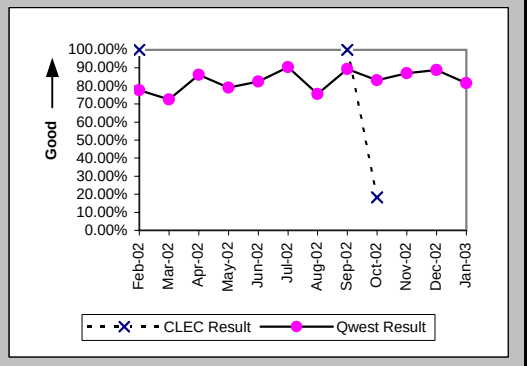
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												
Jun-02						63	6	10.50	5.13			
Jul-02						172	6	28.67	17.67			
Aug-02						120	10	12.00	15.51			
Sep-02						95	7	13.57	10.78			
Oct-02	392	28	14.00	0	0	483	48	10.06	8.30	1.7	0.03	Yes
Nov-02						357	36	9.92	9.48			
Dec-02						488	35	13.94	20.29			
Jan-03						499	38	13.13	17.61			



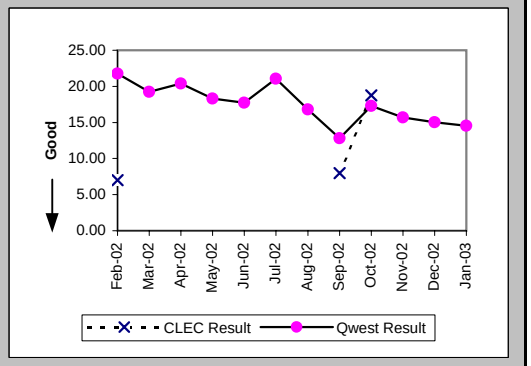
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0	136	175	77.71%	41.62%	-0.75	-1.46	No
Mar-02						148	204	72.55%	44.63%			
Apr-02						137	159	86.16%	34.53%			
May-02						136	172	79.07%	40.68%			
Jun-02						197	239	82.43%	38.06%			
Jul-02						294	325	90.46%	29.37%			
Aug-02						286	379	75.46%	43.03%			
Sep-02	3	3	100.00%	0	0	362	405	89.38%	30.81%	-0.59	-1.36	No
Oct-02	2	11	18.18%	1	0	407	489	83.23%	37.36%	4.59	1.79	Yes
Nov-02						247	284	86.97%	33.66%			
Dec-02						206	232	88.79%	31.55%			
Jan-03						218	267	81.65%	38.71%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

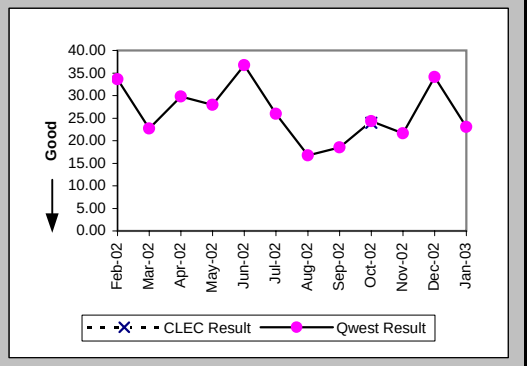
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	14	2	7.00	0	0	5314	244	21.78	24.74	-0.84	-1.51	No
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02						4080	223	18.30	21.07			
Jun-02						5113	288	17.75	29.24			
Jul-02						7960	378	21.06	13.99			
Aug-02						6828	406	16.82	15.25			
Sep-02	24	3	8.00	0	0	5537	433	12.79	11.31	-0.73	-1.44	No
Oct-02	225	12	18.75	0	0	9213	533	17.29	16.81	0.52	-0.68	No
Nov-02						4650	296	15.71	15.05			
Dec-02						3700	246	15.04	11.31			
Jan-03						4001	275	14.55	14.51			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

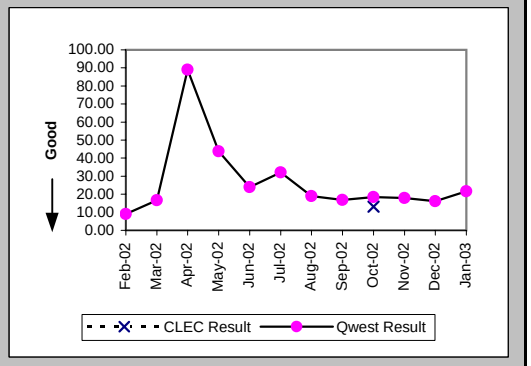
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			
Jun-02						2130	58	36.72	56.25			
Jul-02						1193	46	25.93	25.03			
Aug-02						1593	95	16.77	23.79			
Sep-02						888	48	18.50	23.73			
Oct-02	24	1	24.00	1	0	948	39	24.31	28.31	-0.01	-1.01	No
Nov-02						411	19	21.63	39.05			
Dec-02						375	11	34.09	19.96			
Jan-03						715	31	23.06	28.13			



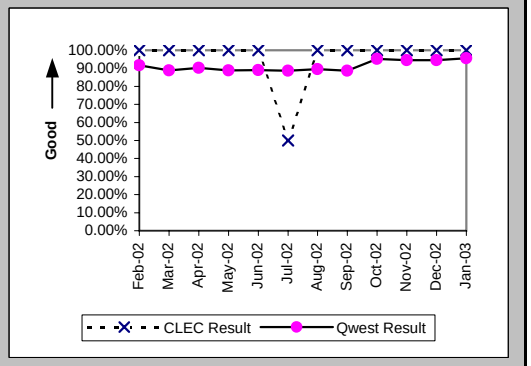
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			
Jun-02						72	3	24.00	4.36			
Jul-02						225	7	32.14	23.70			
Aug-02						209	11	19.00	21.01			
Sep-02						135	8	16.88	12.94			
Oct-02	105	8	13.12	0	0	1183	64	18.48	22.58	-0.63	-1.38	No
Nov-02						484	27	17.93	17.77			
Dec-02						373	23	16.22	12.77			
Jan-03						496	23	21.57	19.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

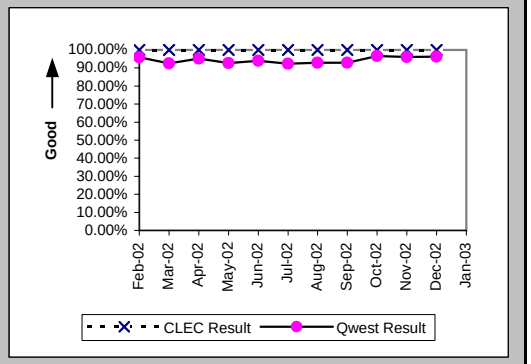
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	0	0	962	1050	91.62%	27.71%	-0.95	-1.58	No
Mar-02	11	11	100.00%	0	0	864	973	88.80%	31.54%	-1.17	-1.71	No
Apr-02	2	2	100.00%	0	0	900	998	90.18%	29.76%	-0.47	-1.28	No
May-02	1	1	100.00%	0	0	930	1047	88.83%	31.51%	-0.35	-1.22	No
Jun-02	1	1	100.00%	0	0	974	1094	89.03%	31.25%	-0.35	-1.21	No
Jul-02	1	2	50.00%	0	0	1096	1237	88.60%	31.78%	1.21	-0.27	No
Aug-02	4	4	100.00%	0	0	1184	1323	89.49%	30.66%	-0.68	-1.42	No
Sep-02	4	4	100.00%	0	0	1198	1351	88.68%	31.69%	-0.71	-1.43	No
Oct-02	22	22	100.00%			1443	1516	95.18%	21.41%	-1.05	-1.64	No
Nov-02	20	20	100.00%			1286	1362	94.42%	22.95%	-1.08	-1.66	No
Dec-02	2	2	100.00%			989	1046	94.55%	22.70%	-0.34	-1.21	No
Jan-03	2	2	100.00%			1003	1049	95.61%	20.48%	-0.3	-1.18	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

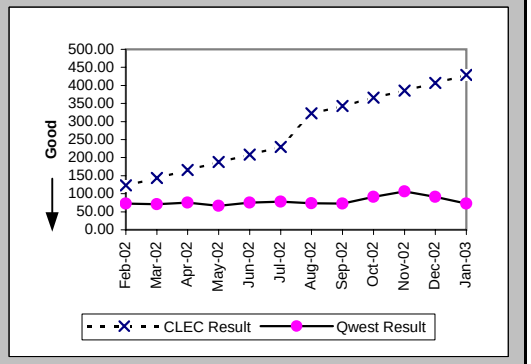
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	0	0	1007	1050	95.90%	19.82%	-0.65	-1.4	No
Mar-02	11	11	100.00%	0	0	901	973	92.60%	26.18%	-0.93	-1.57	No
Apr-02	2	2	100.00%	0	0	950	998	95.19%	21.40%	-0.32	-1.19	No
May-02	1	1	100.00%	0	0	971	1047	92.74%	25.95%	-0.28	-1.17	No
Jun-02	1	1	100.00%	0	0	1028	1094	93.97%	23.81%	-0.25	-1.15	No
Jul-02	2	2	100.00%	0	0	1142	1237	92.32%	26.63%	-0.41	-1.25	No
Aug-02	4	4	100.00%	0	0	1230	1323	92.97%	25.56%	-0.55	-1.33	No
Sep-02	4	4	100.00%	0	0	1256	1351	92.97%	25.57%	-0.55	-1.33	No
Oct-02	22	22	100.00%	0	0	1464	1516	96.57%	18.20%	-0.88	-1.53	No
Nov-02	20	20	100.00%	0	0	1310	1362	96.18%	19.16%	-0.88	-1.54	No
Dec-02	2	2	100.00%	0	0	1007	1046	96.27%	18.95%	-0.28	-1.17	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

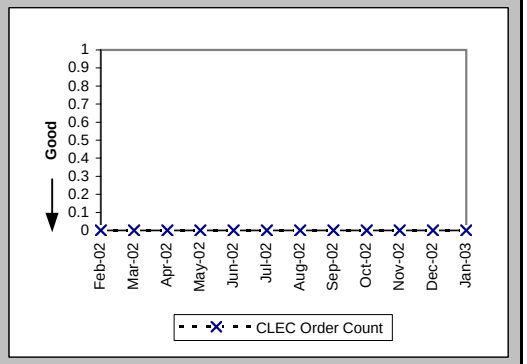
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	246	2	123.00	0	0	12784	176	72.64	89.85	0.9	-0.45	No
Mar-02	288	2	144.00	0	0	12182	172	70.83	89.12	1.02	-0.38	No
Apr-02	332	2	166.00	0	0	13651	182	75.01	92.35	1.23	-0.25	No
May-02	376	2	188.00	0	0	13579	203	66.89	89.38	1.45	-0.12	No
Jun-02	416	2	208.00	0	0	13259	175	75.77	96.32	1.53	-0.07	No
Jul-02	460	2	230.00	0	0	13007	167	77.89	106.07	1.62	-0.02	No
Aug-02	323	1	323.00	0	0	13165	179	73.55	111.97	1.87	0.13	Yes
Sep-02	343	1	343.00	0	0	13471	186	72.42	114.24	1.74	0.06	Yes
Oct-02	366	1	366.00	0	0	12271	135	90.90	129.83	1.64	-0.01	No
Nov-02	386	1	386.00	0	0	12909	121	106.69	139.67	1.61	-0.02	No
Dec-02	407	1	407.00	0	0	13139	144	91.24	134.40	1.84	0.12	Yes
Jan-03	429	1	429.00	0	0	10286	142	72.44	120.58	2.2	0.34	Yes



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

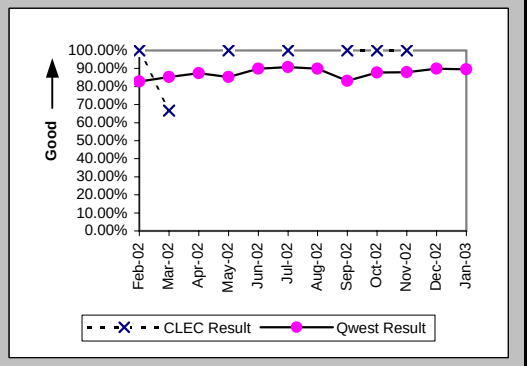
Date	CLEC Order Count
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	0
Nov-02	0
Dec-02	0
Jan-03	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

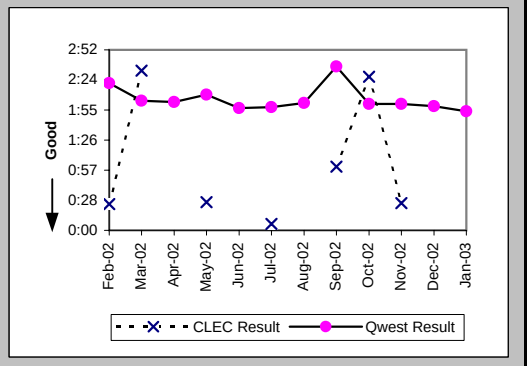
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0	696	841	82.76%	37.77%	-0.64	-1.39	No
Mar-02	2	3	66.67%	0	0	805	944	85.28%	35.44%	0.77	-0.53	No
Apr-02						823	942	87.37%	33.22%			
May-02	2	2	100.00%	0	0	847	994	85.21%	35.50%	-0.59	-1.36	No
Jun-02						876	974	89.94%	30.08%			
Jul-02	1	1	100.00%	0	0	973	1072	90.76%	28.95%	-0.32	-1.19	No
Aug-02						976	1086	89.87%	30.17%			
Sep-02	3	3	100.00%	0	0	842	1013	83.12%	37.46%	-0.78	-1.47	No
Oct-02	1	1	100.00%	0	0	885	1009	87.71%	32.83%	-0.37	-1.23	No
Nov-02	1	1	100.00%	0	0	659	749	87.98%	32.51%	-0.37	-1.22	No
Dec-02						582	647	89.95%	30.06%			
Jan-03						586	655	89.47%	30.70%			



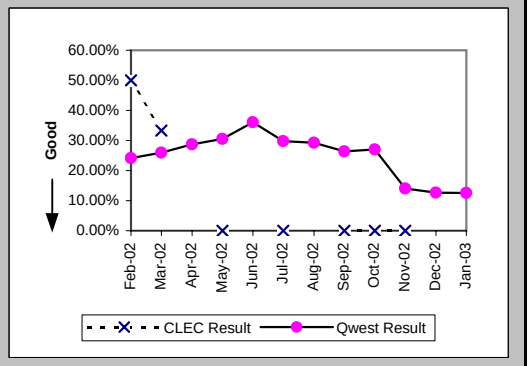
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0:50	2	0:25	0	0	1978:47	841	2:21	3:36	-0.76	-1.46	No
Mar-02	7:40	3	2:33	0	0	1953:47	944	2:04	2:57	0.51	-0.69	No
Apr-02						1926:06	942	2:03	5:00			
May-02	0:55	2	0:27	0	0	2149:14	994	2:10	3:40	-0.66	-1.4	No
Jun-02						1895:16	974	1:57	2:27			
Jul-02	0:06	1	0:06	0	0	2099:42	1072	1:58	2:10	-0.86	-1.52	No
Aug-02						2203:06	1086	2:02	2:13			
Sep-02	3:03	3	1:01	0	0	2653:36	1013	2:37	3:51	-0.72	-1.44	No
Oct-02	2:27	1	2:27	0	0	2029:08	1009	2:01	2:20	0.62	-0.62	No
Nov-02	0:26	1	0:26	0	0	1509:43	749	2:01	2:25	-0.65	-1.4	No
Dec-02						1279:28	647	1:59	2:16			
Jan-03						1248:48	655	1:54	2:07			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

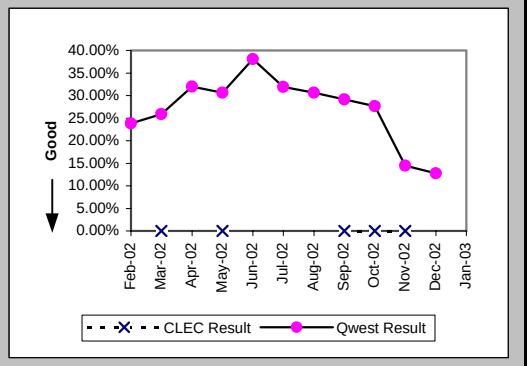
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	2	50.00%	0	0	203	841	24.14%	42.79%	0.7	-0.58	No
Mar-02	1	3	33.33%	0	0	245	944	25.95%	43.84%	0.29	-0.82	No
Apr-02						271	942	28.77%	45.27%			
May-02	0	2	0.00%	0	0	303	994	30.48%	46.03%	-0.94	-1.57	No
Jun-02						351	974	36.04%	48.01%			
Jul-02	0	1	0.00%	0	0	319	1072	29.76%	45.72%	-0.65	-1.4	No
Aug-02						318	1086	29.28%	45.51%			
Sep-02	0	3	0.00%	0	0	267	1013	26.36%	44.06%	-1.03	-1.63	No
Oct-02	0	1	0.00%	0	0	273	1009	27.06%	44.43%	-0.61	-1.37	No
Nov-02	0	1	0.00%	0	0	105	749	14.02%	34.72%	-0.4	-1.25	No
Dec-02						82	647	12.67%	33.27%			
Jan-03						82	655	12.52%	33.09%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

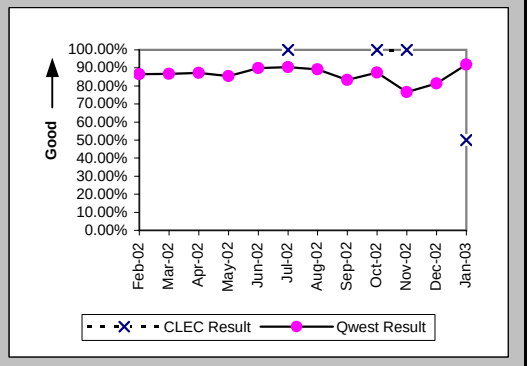
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						123	516	23.84%	42.61%			
Mar-02	0	2	0.00%	0	0	151	584	25.86%	43.78%	-0.83	-1.51	No
Apr-02						179	560	31.96%	46.63%			
May-02	0	1	0.00%	0	0	207	676	30.62%	46.09%	-0.66	-1.4	No
Jun-02						236	620	38.06%	48.55%			
Jul-02						221	692	31.94%	46.62%			
Aug-02						222	724	30.66%	46.11%			
Sep-02	0	1	0.00%	0	0	194	666	29.13%	45.44%	-0.64	-1.39	No
Oct-02	0	1	0.00%	0	0	176	636	27.67%	44.74%	-0.62	-1.38	No
Nov-02	0	1	0.00%	0	0	72	498	14.46%	35.17%	-0.41	-1.25	No
Dec-02						55	431	12.76%	33.37%			
Jan-03												



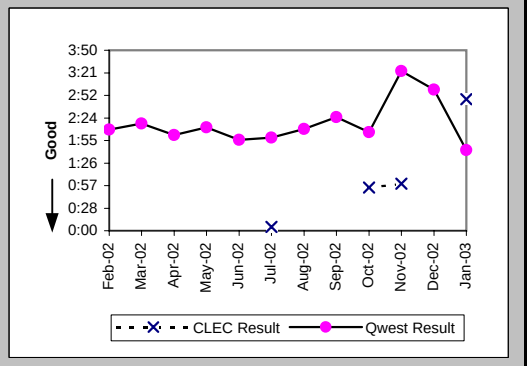
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						281	325	86.46%	34.21%			
Mar-02						294	339	86.73%	33.93%			
Apr-02						281	322	87.27%	33.33%			
May-02						266	311	85.53%	35.18%			
Jun-02						303	337	89.91%	30.12%			
Jul-02	1	1	100.00%	2	0	400	442	90.50%	29.32%	-0.32	-1.2	No
Aug-02						379	425	89.18%	31.07%			
Sep-02						301	361	83.38%	37.23%			
Oct-02	1	1	100.00%	0	0	378	432	87.50%	33.07%	-0.38	-1.23	No
Nov-02	1	1	100.00%	0	0	339	443	76.52%	42.39%	-0.55	-1.34	No
Dec-02						219	269	81.41%	38.90%			
Jan-03	1	2	50.00%	0	0	280	305	91.80%	27.43%	1.39	-0.15	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

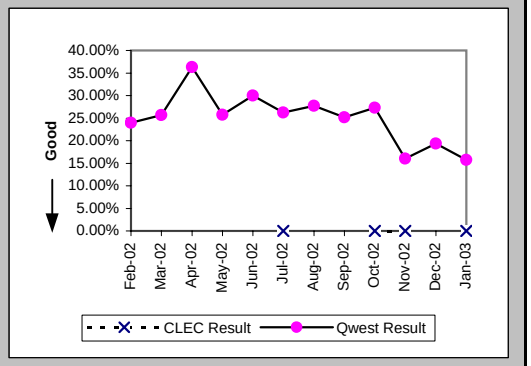
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						700:02	325	2:09	2:46			
Mar-02						771:35	339	2:17	3:29			
Apr-02						653:33	322	2:02	2:42			
May-02						683:40	311	2:12	2:41			
Jun-02						654:17	337	1:56	2:10			
Jul-02	0:05	1	0:05	2	0	873:33	442	1:59	2:03	-0.92	-1.56	No
Aug-02						923:45	425	2:10	2:34			
Sep-02						872:39	361	2:25	2:14			
Oct-02	0:55	1	0:55	0	0	908:14	432	2:06	2:10	-0.55	-1.33	No
Nov-02	1:00	1	1:00	0	0	1502:46	443	3:24	4:33	-0.53	-1.32	No
Dec-02						808:08	269	3:00	3:32			
Jan-03	5:36	2	2:48	0	0	526:00	305	1:43	1:43	1.04	-0.37	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

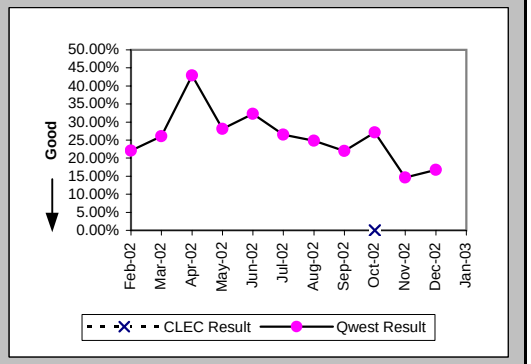
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						78	325	24.00%	42.71%			
Mar-02						87	339	25.66%	43.68%			
Apr-02						117	322	36.34%	48.10%			
May-02						80	311	25.72%	43.71%			
Jun-02						101	337	29.97%	45.81%			
Jul-02	0	1	0.00%	2	0	116	442	26.24%	44.00%	-0.6	-1.36	No
Aug-02						118	425	27.76%	44.78%			
Sep-02						91	361	25.21%	43.42%			
Oct-02	0	1	0.00%	0	0	118	432	27.31%	44.56%	-0.61	-1.37	No
Nov-02	0	1	0.00%	0	0	71	443	16.03%	36.69%	-0.44	-1.27	No
Dec-02						52	269	19.33%	39.49%			
Jan-03	0	2	0.00%	0	0	48	305	15.74%	36.42%	-0.61	-1.37	No



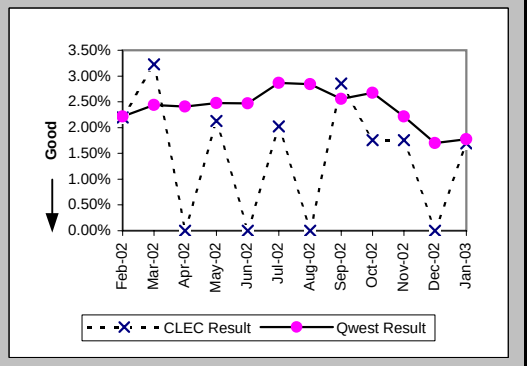
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						42	190	22.11%	41.50%			
Mar-02						55	211	26.07%	43.90%			
Apr-02						85	198	42.93%	49.50%			
May-02						54	192	28.13%	44.96%			
Jun-02						70	217	32.26%	46.75%			
Jul-02						74	279	26.52%	44.15%			
Aug-02						68	274	24.82%	43.20%			
Sep-02						55	250	22.00%	41.42%			
Oct-02	0	1	0.00%	0	0	73	269	27.14%	44.47%	-0.61	-1.37	No
Nov-02						46	315	14.60%	35.31%			
Dec-02						30	179	16.76%	37.35%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

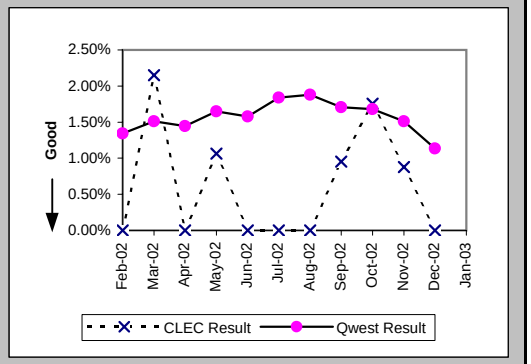
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	91	2.20%	0	0	1166	52621	2.22%	14.72%	-0.01	-1.01	No
Mar-02	3	93	3.23%	0	0	1283	52575	2.44%	15.43%	0.54	-0.67	No
Apr-02	0	95	0.00%	0	0	1264	52499	2.41%	15.33%	-1.53	-1.93	No
May-02	2	94	2.13%	0	0	1305	52654	2.48%	15.55%	-0.22	-1.13	No
Jun-02	0	94	0.00%	0	0	1311	53107	2.47%	15.52%	-1.54	-1.94	No
Jul-02	2	99	2.02%	2	0	1514	52837	2.87%	16.68%	-0.5	-1.31	No
Aug-02	0	102	0.00%	0	0	1511	53139	2.84%	16.62%	-1.73	-2.05	No
Sep-02	3	105	2.86%	3	0	1374	53688	2.56%	15.79%	0.27	-0.84	No
Oct-02	2	114	1.75%	0	0	1441	53918	2.67%	16.13%	-0.61	-1.37	No
Nov-02	2	114	1.75%	0	0	1192	53828	2.21%	14.72%	-0.33	-1.2	No
Dec-02	0	118	0.00%	0	0	916	53826	1.70%	12.93%	-1.43	-1.87	No
Jan-03	2	118	1.69%	0	0	960	54132	1.77%	13.20%	-0.06	-1.04	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

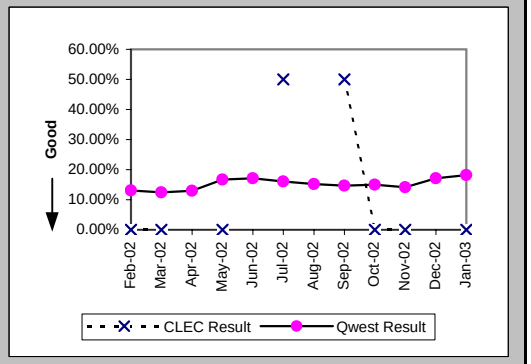
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	91	0.00%	0	0	706	52621	1.34%	11.51%	-1.11	-1.68	No
Mar-02	2	93	2.15%	0	0	795	52575	1.51%	12.20%	0.55	-0.66	No
Apr-02	0	95	0.00%	0	0	758	52499	1.44%	11.93%	-1.18	-1.72	No
May-02	1	94	1.06%	0	0	868	52654	1.65%	12.73%	-0.44	-1.27	No
Jun-02	0	94	0.00%	0	0	837	53107	1.58%	12.45%	-1.23	-1.75	No
Jul-02	0	99	0.00%	0	0	971	52837	1.84%	13.43%	-1.36	-1.83	No
Aug-02	0	102	0.00%	0	0	998	53139	1.88%	13.58%	-1.4	-1.85	No
Sep-02	1	105	0.95%	3	0	916	53688	1.71%	12.95%	-0.6	-1.36	No
Oct-02	2	114	1.75%	0	0	905	53918	1.68%	12.85%	0.16	-0.91	No
Nov-02	1	114	0.88%	0	0	813	53828	1.51%	12.20%	-0.55	-1.34	No
Dec-02	0	118	0.00%	0	0	610	53826	1.13%	10.59%	-1.16	-1.71	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

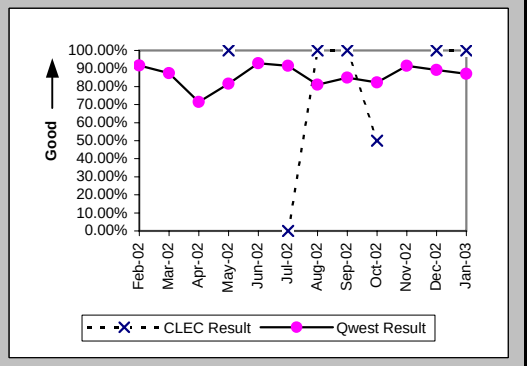
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0	176	1342	13.11%	33.76%	-0.55	-1.33	No
Mar-02	0	3	0.00%	0	0	182	1465	12.42%	32.98%	-0.65	-1.4	No
Apr-02						188	1452	12.95%	33.57%			
May-02	0	2	0.00%	0	0	262	1567	16.72%	37.32%	-0.63	-1.38	No
Jun-02						270	1581	17.08%	37.63%			
Jul-02	2	4	50.00%	0	0	290	1804	16.08%	36.73%	1.49	-0.09	No
Aug-02						272	1783	15.26%	35.96%			
Sep-02	3	6	50.00%	0	0	237	1611	14.71%	35.42%	1.97	0.2	Yes
Oct-02	0	2	0.00%	0	0	255	1696	15.04%	35.74%	-0.59	-1.36	No
Nov-02	0	2	0.00%	0	0	196	1388	14.12%	34.82%	-0.57	-1.35	No
Dec-02						190	1106	17.18%	37.72%			
Jan-03	0	2	0.00%	0	0	214	1174	18.23%	38.61%	-0.67	-1.41	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

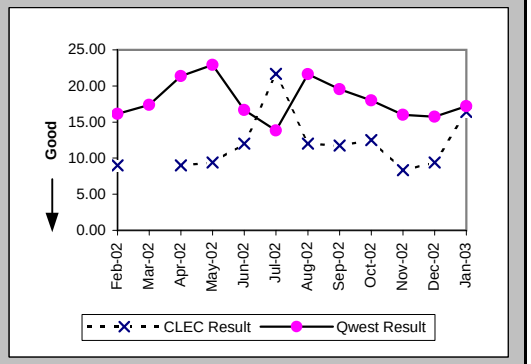
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02	2	2	100.00%	3	0	31	38	81.58%	38.77%	-0.66	-1.4	No
Jun-02						26	28	92.86%	25.75%			
Jul-02	0	2	0.00%	1	0	43	47	91.49%	27.90%	2.61	0.59	Yes
Aug-02	1	1	100.00%	0	0	47	58	81.03%	39.20%	-0.48	-1.29	No
Sep-02	4	4	100.00%	0	0	56	66	84.85%	35.86%	-0.82	-1.5	No
Oct-02	3	6	50.00%	4	0	37	45	82.22%	38.23%	1.6	-0.03	No
Nov-02						32	35	91.43%	27.99%			
Dec-02	3	3	100.00%	5	0	33	37	89.19%	31.05%	-0.58	-1.35	No
Jan-03	9	9	100.00%	6	0	47	54	87.04%	33.59%	-1.07	-1.65	No



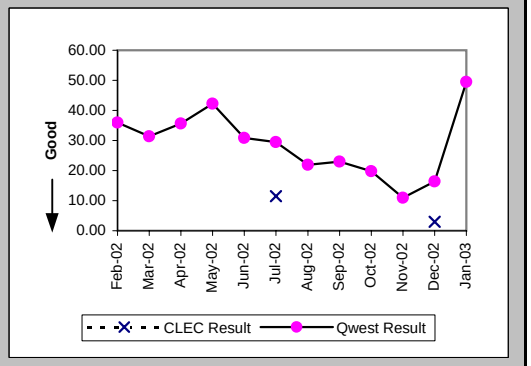
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	1	9.00	0	0	452	28	16.14	12.47	-0.56	-1.34	No
Mar-02						973	56	17.38	21.34			
Apr-02	18	2	9.00	0	0	1345	63	21.35	25.28	-0.68	-1.41	No
May-02	47	5	9.40	0	0	1626	71	22.90	25.08	-1.16	-1.71	No
Jun-02	24	2	12.00	0	0	1001	60	16.68	15.21	-0.43	-1.26	No
Jul-02	65	3	21.67	0	0	912	66	13.82	15.46	0.92	-0.44	No
Aug-02	12	1	12.00	0	0	1599	74	21.61	20.09	-0.48	-1.29	No
Sep-02	47	4	11.75	0	0	1526	78	19.56	14.96	-1.02	-1.62	No
Oct-02	125	10	12.50	0	0	917	51	17.98	21.73	-0.73	-1.44	No
Nov-02	25	3	8.33	0	0	641	40	16.02	17.94	-0.72	-1.44	No
Dec-02	75	8	9.38	0	0	708	45	15.73	17.49	-0.95	-1.58	No
Jan-03	246	15	16.40	0	0	1050	61	17.21	22.83	-0.12	-1.08	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

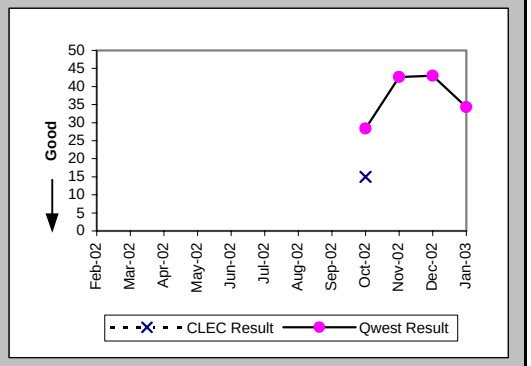
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			
Jun-02						154	5	30.80	19.15			
Jul-02	23	2	11.50	1	0	265	9	29.44	28.77	-0.8	-1.49	No
Aug-02						350	16	21.88	27.09			
Sep-02						368	16	23.00	17.28			
Oct-02						119	6	19.83	28.08			
Nov-02						11	1	11.00				
Dec-02	3	1	3.00	4	0	49	3	16.33	14.57	-0.79	-1.48	No
Jan-03						297	6	49.50	54.87			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

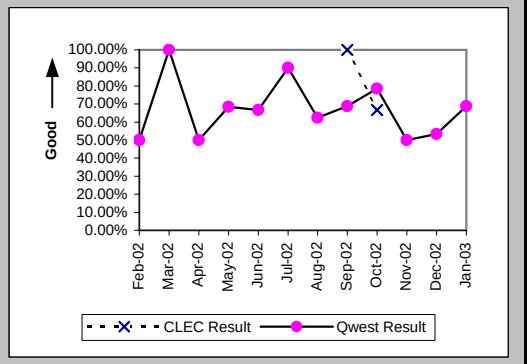
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02	45	3	15.00	0	0	170	6	28.33	37.81	-0.5	-1.3	No
Nov-02						128	3	42.67	41.19			
Dec-02						129	3	43.00	50.23			
Jan-03						103	3	34.33	24.83			



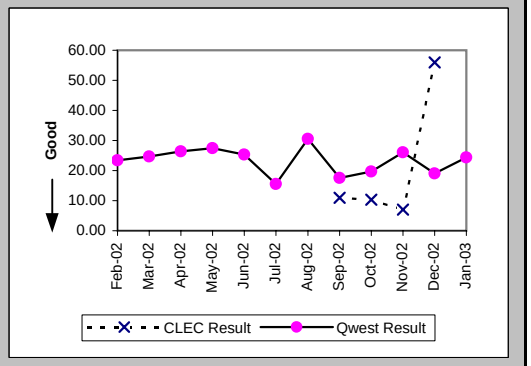
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						13	19	68.42%	46.48%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	16	62.50%	48.41%			
Sep-02	1	1	100.00%	0	0	11	16	68.75%	46.35%	-0.65	-1.4	No
Oct-02	2	3	66.67%	0	0	11	14	78.57%	41.03%	0.32	-0.81	No
Nov-02						5	10	50.00%	50.00%			
Dec-02						8	15	53.33%	49.89%			
Jan-03						11	16	68.75%	46.35%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

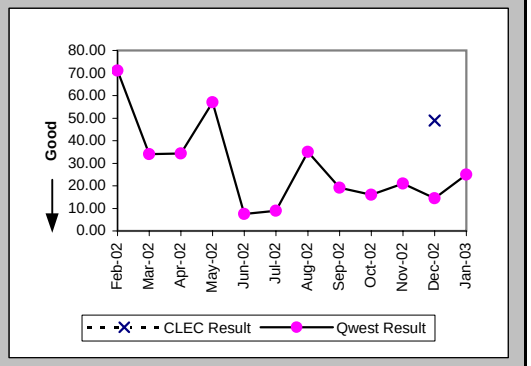
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			
Jun-02						304	12	25.33	14.73			
Jul-02						202	13	15.54	12.44			
Aug-02						734	24	30.58	28.61			
Sep-02	11	1	11.00	0	0	316	18	17.56	17.03	-0.37	-1.23	No
Oct-02	31	3	10.33	0	0	355	18	19.72	16.15	-0.93	-1.57	No
Nov-02	7	1	7.00	0	0	235	9	26.11	26.13	-0.69	-1.42	No
Dec-02	56	1	56.00	0	0	286	15	19.07	10.53	3.72	1.26	Yes
Jan-03						438	18	24.33	25.37			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

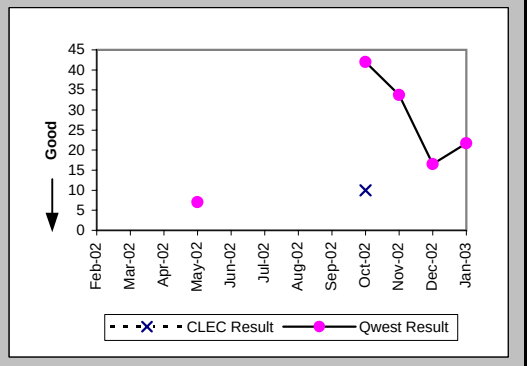
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			
Jun-02						15	2	7.50	7.78			
Jul-02						18	2	9.00	4.24			
Aug-02						386	11	35.09	35.11			
Sep-02						96	5	19.20	23.27			
Oct-02						48	3	16.00	10.54			
Nov-02						21	1	21.00				
Dec-02	49	1	49.00	0	0	72	5	14.40	6.39	1.31	-0.2	No
Jan-03						75	3	25.00	27.50			



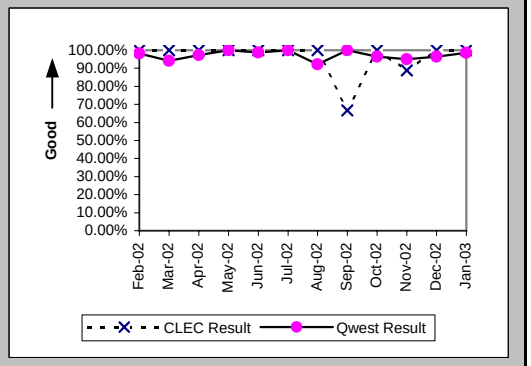
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02	10	1	10.00	0	0	84	2	42.00	4.24	-6.16	-4.74	No
Nov-02						135	4	33.75	32.05			
Dec-02						33	2	16.50	3.54			
Jan-03						65	3	21.67	26.84			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

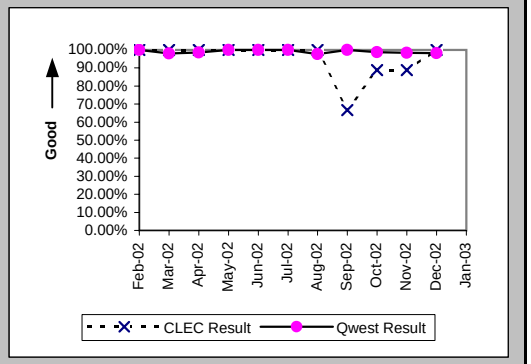
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	58	59	98.31%	12.91%	-0.22	-1.13	No
Mar-02	1	1	100.00%	0	0	49	52	94.23%	23.32%	-0.25	-1.15	No
Apr-02	1	1	100.00%	0	0	73	75	97.33%	16.11%	-0.16	-1.1	No
May-02	4	4	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0	85	86	98.84%	10.72%	-0.21	-1.13	No
Jul-02	3	3	100.00%	0	0	77	77	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	83	90	92.22%	26.78%	-0.41	-1.25	No
Sep-02	2	3	66.67%	0	0	98	98	100.00%	N/A	N/A	0.39	Yes
Oct-02	9	9	100.00%			81	84	96.43%	18.56%	-0.55	-1.33	No
Nov-02	8	9	88.89%			57	60	95.00%	21.79%	0.62	-0.62	No
Dec-02	7	7	100.00%			54	56	96.43%	18.56%	-0.48	-1.29	No
Jan-03	12	12	100.00%			70	71	98.59%	11.78%	-0.38	-1.23	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

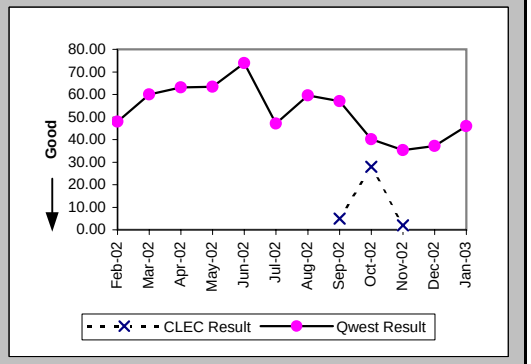
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	59	59	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	51	52	98.08%	13.73%	-0.14	-1.08	No
Apr-02	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
May-02	4	4	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0	86	86	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	77	77	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	88	90	97.78%	14.74%	-0.21	-1.13	No
Sep-02	2	3	66.67%	0	0	98	98	100.00%	N/A	N/A	0.39	Yes
Oct-02	8	9	88.89%	0	0	83	84	98.81%	10.85%	1.34	-0.18	No
Nov-02	8	9	88.89%	0	0	59	60	98.33%	12.80%	1.15	-0.3	No
Dec-02	7	7	100.00%	0	6	55	56	98.21%	13.24%	-0.34	-1.2	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

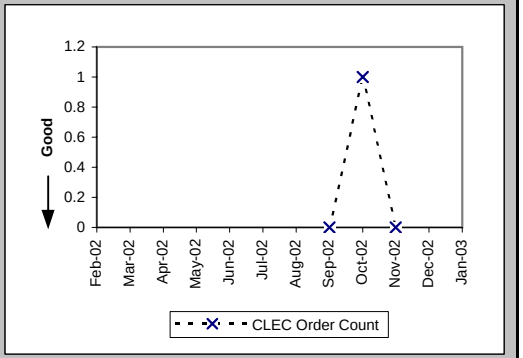
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			
Jun-02						2219	30	73.97	87.11			
Jul-02						1744	37	47.14	58.28			
Aug-02						1550	26	59.62	70.62			
Sep-02	5	1	5.00	0	0	1369	24	57.04	65.07	-0.78	-1.48	No
Oct-02	28	1	28.00	0	0	922	23	40.09	55.36	-0.21	-1.13	No
Nov-02	2	1	2.00	0	0	990	28	35.36	56.48	-0.58	-1.35	No
Dec-02						966	26	37.15	60.13			
Jan-03						735	16	45.94	77.15			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

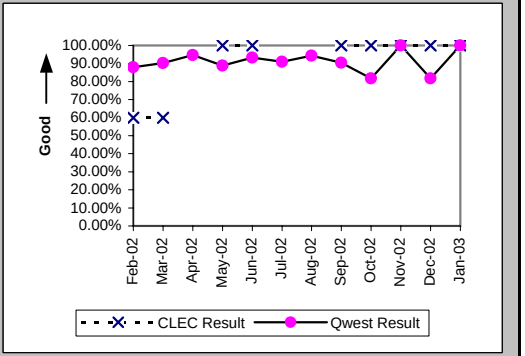
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0
Oct-02	1
Nov-02	0
Dec-02	
Jan-03	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

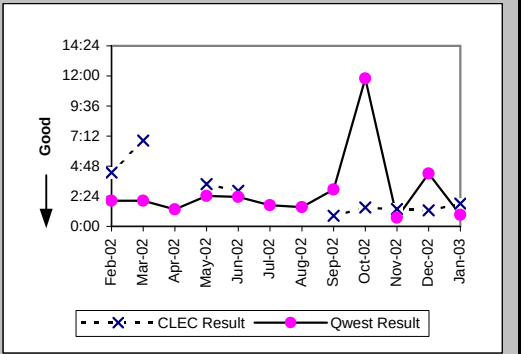
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	5	60.00%	1	0	22	25	88.00%	32.50%	1.3	-0.21	No
Mar-02	3	5	60.00%	0	0	28	31	90.32%	29.57%	1.51	-0.08	No
Apr-02						18	19	94.74%	22.33%			
May-02	1	1	100.00%	1	0	24	27	88.89%	31.43%	-0.35	-1.21	No
Jun-02	1	1	100.00%	1	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Jul-02						20	22	90.91%	28.75%			
Aug-02						33	35	94.29%	23.21%			
Sep-02	2	2	100.00%	0	0	19	21	90.48%	29.35%	-0.44	-1.27	No
Oct-02	3	3	100.00%	0	0	18	22	81.82%	38.57%	-0.77	-1.47	No
Nov-02	5	5	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	9	11	81.82%	38.57%	-0.72	-1.44	No
Jan-03	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



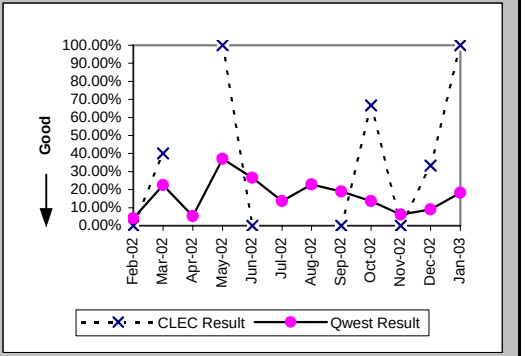
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	21:23	5	4:17	1	0	50:57	25	2:02	2:16	1.74	0.06	Yes
Mar-02	34:08	5	6:50	0	0	63:44	31	2:03	3:11	2.23	0.35	Yes
Apr-02						25:39	19	1:21	1:25			
May-02	3:22	1	3:22	1	0	65:25	27	2:25	5:16	1.23	-0.25	No
Jun-02	2:50	1	2:50	1	0	35:20	15	2:21	4:18	1.09	-0.33	No
Jul-02						36:52	22	1:41	1:33			
Aug-02						53:28	35	1:32	1:23			
Sep-02	1:40	2	0:50	0	0	61:39	21	2:56	5:44	-0.5	-1.3	No
Oct-02	4:29	3	1:30	0	0	259:39	22	11:48	32:43	-0.51	-1.31	No
Nov-02	6:50	5	1:22	0	0	11:04	16	0:42	0:37	1.33	-0.19	No
Dec-02	3:49	3	1:16	0	0	46:22	11	4:13	6:53	-0.66	-1.4	No
Jan-03	1:49	1	1:49	0	0	10:09	11	0:55	0:50	0.69	-0.58	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

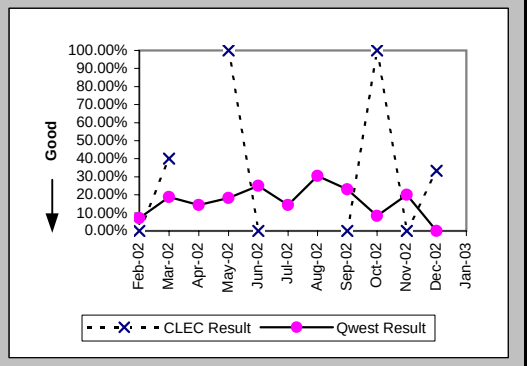
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	5	0.00%	1	0	1	25	4.00%	19.60%	-0.42	-1.25	No
Mar-02	2	5	40.00%	0	0	7	31	22.58%	41.81%	0.75	-0.55	No
Apr-02						1	19	5.26%	22.33%			
May-02	1	1	100.00%	1	0	10	27	37.04%	48.29%	0.87	-0.47	No
Jun-02	0	1	0.00%	1	0	4	15	26.67%	44.22%	-0.58	-1.35	No
Jul-02						3	22	13.64%	34.32%			
Aug-02						8	35	22.86%	41.99%			
Sep-02	0	2	0.00%	0	0	4	21	19.05%	39.27%	-0.66	-1.4	No
Oct-02	2	3	66.67%	0	0	3	22	13.64%	34.32%	1.75	0.07	Yes
Nov-02	0	5	0.00%	0	0	1	16	6.25%	24.21%	-0.5	-1.31	No
Dec-02	1	3	33.33%	0	0	1	11	9.09%	28.75%	0.78	-0.53	No
Jan-03	1	1	100.00%	0	0	2	11	18.18%	38.57%	1.21	-0.27	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

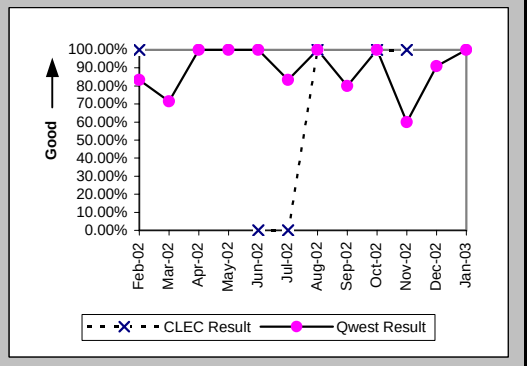
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	5	0.00%	1	0	1	14	7.14%	25.75%	-0.53	-1.32	No
Mar-02	2	5	40.00%	0	0	3	16	18.75%	39.03%	0.85	-0.49	No
Apr-02						1	7	14.29%	34.99%			
May-02	1	1	100.00%	1	0	2	11	18.18%	38.57%	1.21	-0.27	No
Jun-02	0	1	0.00%	1	0	2	8	25.00%	43.30%	-0.54	-1.33	No
Jul-02						2	14	14.29%	34.99%			
Aug-02						7	23	30.43%	46.01%			
Sep-02	0	1	0.00%	0	0	3	13	23.08%	42.13%	-0.53	-1.32	No
Oct-02	1	1	100.00%	0	0	1	12	8.33%	27.64%	1.51	-0.08	No
Nov-02	0	3	0.00%	0	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Dec-02	1	3	33.33%	0	0	0	3	0.00%	N/A	N/A	-0.63	No
Jan-03												



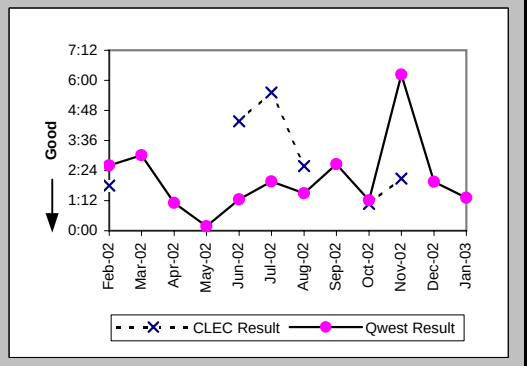
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	10	12	83.33%	37.27%	-0.43	-1.26	No
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02	0	1	0.00%	0	0	7	7	100.00%	N/A	N/A	0.01	Yes
Jul-02	0	1	0.00%	0	0	10	12	83.33%	37.27%	1.26	-0.24	No
Aug-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Sep-02						4	5	80.00%	40.00%			
Oct-02	1	1	100.00%	1	0	20	20	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	9	15	60.00%	48.99%	-0.79	-1.48	No
Dec-02						10	11	90.91%	28.75%			
Jan-03						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

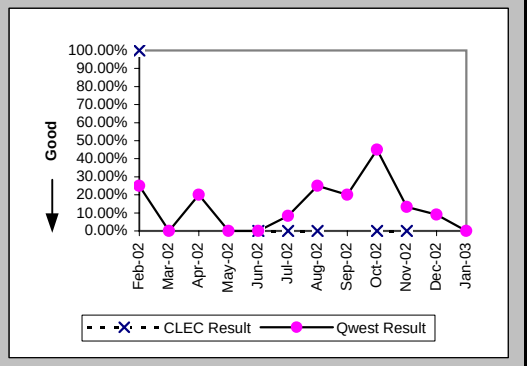
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1:48	1	1:48	0	0	31:13	12	2:36	3:33	-0.22	-1.13	No
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			
Jun-02	4:22	1	4:22	0	0	8:44	7	1:15	1:05	3.72	1.26	Yes
Jul-02	5:31	1	5:31	0	0	23:42	12	1:58	2:19	1.1	-0.33	No
Aug-02	2:35	1	2:35	0	0	11:57	8	1:30	0:56	1.19	-0.28	No
Sep-02						13:13	5	2:39	1:53			
Oct-02	1:04	1	1:04	1	0	24:18	20	1:13	1:10	-0.12	-1.08	No
Nov-02	2:05	1	2:05	0	0	93:26	15	6:14	6:58	-0.58	-1.35	No
Dec-02						21:30	11	1:57	3:15			
Jan-03						9:14	7	1:19	1:09			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

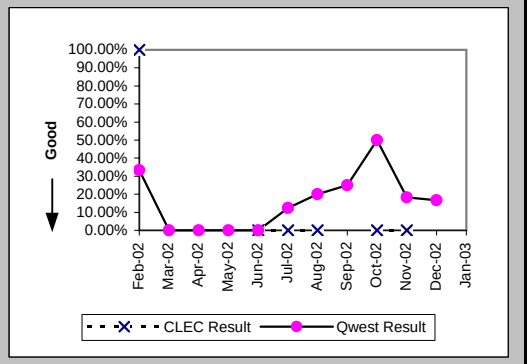
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	3	12	25.00%	43.30%	1.06	-0.35	No
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	0	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Aug-02	0	1	0.00%	0	0	2	8	25.00%	43.30%	-0.54	-1.33	No
Sep-02						1	5	20.00%	40.00%			
Oct-02	0	1	0.00%	1	0	9	20	45.00%	49.75%	-0.88	-1.54	No
Nov-02	0	1	0.00%	0	0	2	15	13.33%	33.99%	-0.38	-1.23	No
Dec-02						1	11	9.09%	28.75%			
Jan-03						0	7	0.00%	0.00%			



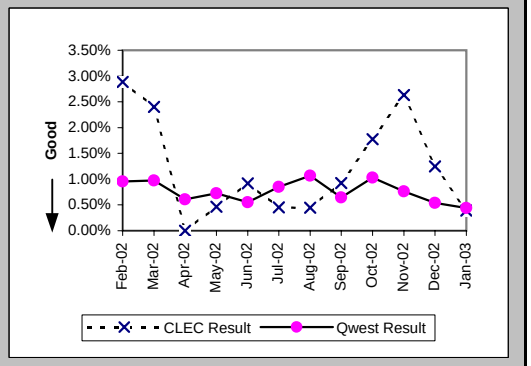
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	2	6	33.33%	47.14%	0.81	-0.51	No
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Aug-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Sep-02						1	4	25.00%	43.30%			
Oct-02	0	1	0.00%	1	0	6	12	50.00%	50.00%	-0.96	-1.58	No
Nov-02	0	1	0.00%	0	0	2	11	18.18%	38.57%	-0.45	-1.27	No
Dec-02						1	6	16.67%	37.27%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

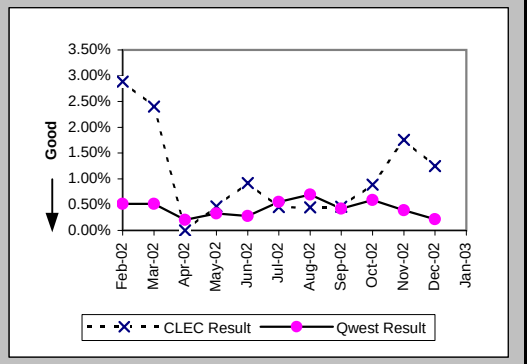
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	208	2.88%	1	0	37	3868	0.96%	9.73%	2.25	0.37	Yes
Mar-02	5	208	2.40%	0	0	38	3902	0.97%	9.82%	1.75	0.07	Yes
Apr-02	0	210	0.00%	0	0	24	3964	0.61%	7.76%	-1.1	-1.67	No
May-02	1	215	0.47%	2	0	29	3984	0.73%	8.50%	-0.44	-1.27	No
Jun-02	2	218	0.92%	1	0	22	3975	0.55%	7.42%	0.7	-0.57	No
Jul-02	1	222	0.45%	2	0	34	4002	0.85%	9.18%	-0.63	-1.38	No
Aug-02	1	223	0.45%	0	0	43	4022	1.07%	10.28%	-0.88	-1.53	No
Sep-02	2	217	0.92%	0	0	26	4043	0.64%	7.99%	0.53	-0.68	No
Oct-02	4	225	1.78%	1	0	42	4071	1.03%	10.10%	1.03	-0.37	No
Nov-02	6	228	2.63%	0	0	31	4075	0.76%	8.69%	2.46	0.5	Yes
Dec-02	3	240	1.25%	0	0	22	4097	0.54%	7.31%	1.29	-0.21	No
Jan-03	1	255	0.39%	0	0	18	4106	0.44%	6.61%	-0.11	-1.07	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

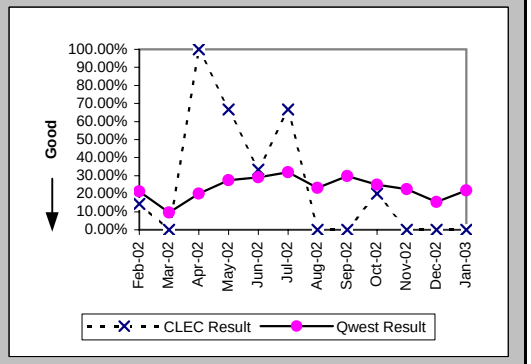
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	208	2.88%	1	0	20	3868	0.52%	7.17%	3.15	0.92	Yes
Mar-02	5	208	2.40%	0	0	20	3902	0.51%	7.14%	2.67	0.62	Yes
Apr-02	0	210	0.00%	0	0	8	3964	0.20%	4.49%	-0.64	-1.39	No
May-02	1	215	0.47%	2	0	13	3984	0.33%	5.70%	0.38	-0.77	No
Jun-02	2	218	0.92%	1	0	11	3975	0.28%	5.25%	1.4	-0.15	No
Jul-02	1	222	0.45%	2	0	22	4002	0.55%	7.39%	-0.19	-1.12	No
Aug-02	1	223	0.45%	0	0	28	4022	0.70%	8.31%	-0.43	-1.26	No
Sep-02	1	217	0.46%	0	0	17	4043	0.42%	6.47%	0.16	-0.9	No
Oct-02	2	225	0.89%	1	0	24	4071	0.59%	7.66%	0.59	-0.64	No
Nov-02	4	228	1.75%	0	0	16	4075	0.39%	6.25%	2.33	0.42	Yes
Dec-02	3	240	1.25%	0	0	9	4097	0.22%	4.68%	2.25	0.37	Yes
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

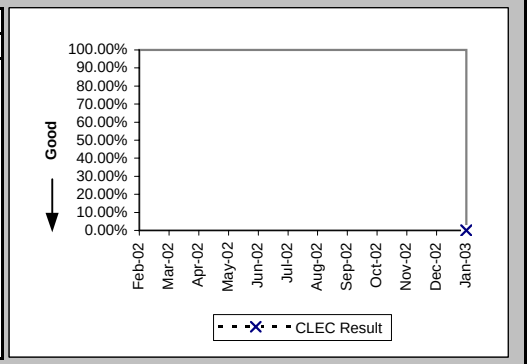
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	7	14.29%	0	0	10	47	21.28%	40.93%	-0.42	-1.26	No
Mar-02	0	5	0.00%	0	0	4	42	9.52%	29.35%	-0.69	-1.42	No
Apr-02	1	1	100.00%	0	0	6	30	20.00%	40.00%	1.25	-0.24	No
May-02	2	3	66.67%	0	0	11	40	27.50%	44.65%	1.23	-0.25	No
Jun-02	1	3	33.33%	0	0	9	31	29.03%	45.39%	0.1	-0.94	No
Jul-02	2	3	66.67%	0	0	16	50	32.00%	46.65%	1.07	-0.35	No
Aug-02	0	1	0.00%	0	0	13	56	23.21%	42.22%	-0.54	-1.33	No
Sep-02	0	2	0.00%	0	0	11	37	29.73%	45.71%	-0.9	-1.54	No
Oct-02	1	5	20.00%	0	0	14	56	25.00%	43.30%	-0.25	-1.15	No
Nov-02	0	6	0.00%	0	0	9	40	22.50%	41.76%	-1.23	-1.75	No
Dec-02	0	3	0.00%	0	0	4	26	15.38%	36.08%	-0.7	-1.43	No
Jan-03	0	1	0.00%	0	0	5	23	21.74%	41.25%	-0.52	-1.31	No



Checklist #5 - Dark Fiber - IOF Repair

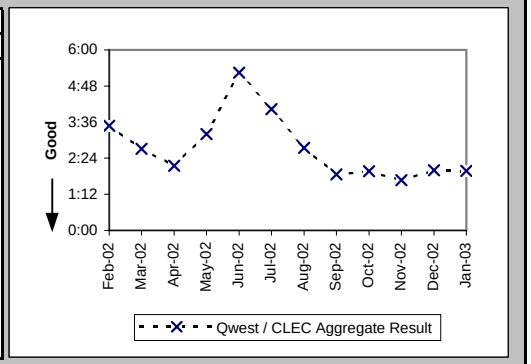
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	0	2	0.00%	0	0	0.00%



Checklist #7 - E911

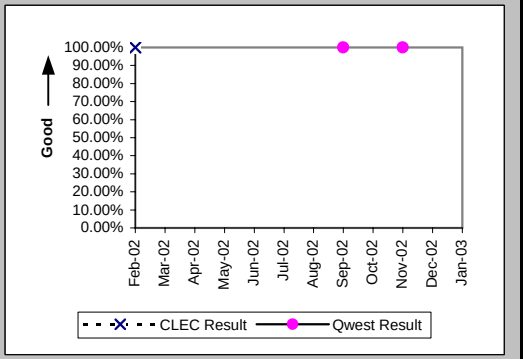
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Feb-02	3:29	0	0
Mar-02	2:43	0	0
Apr-02	2:09	0	0
May-02	3:12	0	0
Jun-02	5:15	0	0
Jul-02	4:02	0	0
Aug-02	2:45	0	0
Sep-02	1:52	0	0
Oct-02	1:58	0	0
Nov-02	1:40	0	0
Dec-02	2:00	0	0
Jan-03	1:59	0	0



Checklist #7 - E911/911 Trunk Installation

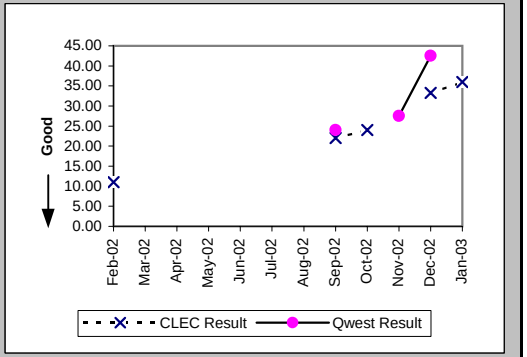
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	14	14	100.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02						2	2	100.00%	0.00%			
Dec-02												
Jan-03												



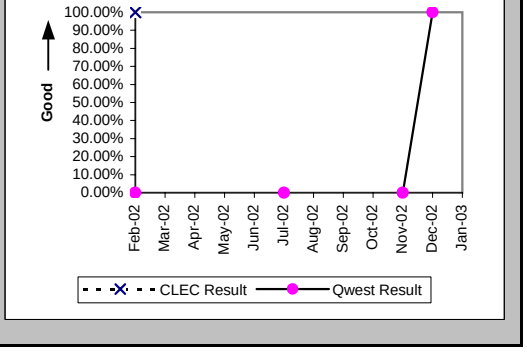
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	154	14	11.00	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	88	4	22.00	0	0	48	2	24.00	18.38	-0.13	-1.08	No
Oct-02	24	1	24.00	0	0							
Nov-02						110	4	27.50	20.21			
Dec-02	266	8	33.25	0	0	85	2	42.50	4.95	-2.36	-2.44	No
Jan-03	36	1	36.00	0	0							



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

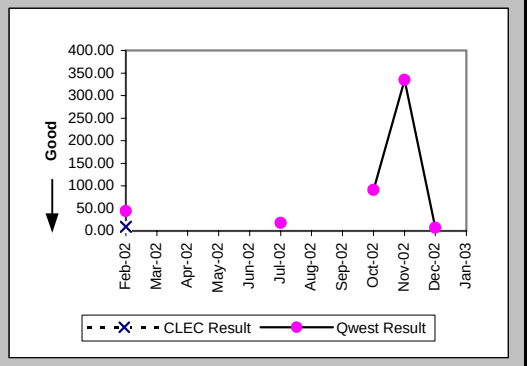
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	0	1	0.00%	N/A	N/A		
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												
Nov-02						0	4	0.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			
Jan-03												



Checklist #7 - E911/911 Trunk Installation

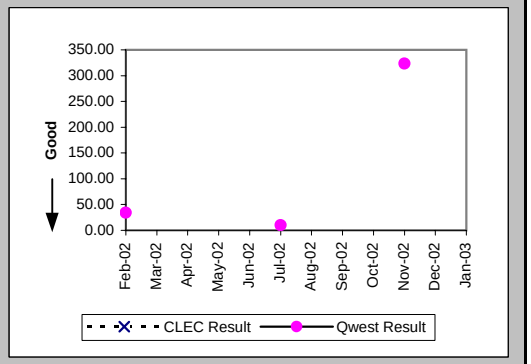
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	1	9.00	0	0	44	1	44.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						18	1	18.00				
Aug-02												
Sep-02												
Oct-02						91	1	91.00				
Nov-02						1339	4	334.75	595.50			
Dec-02						56	8	7.00	0.00			
Jan-03												



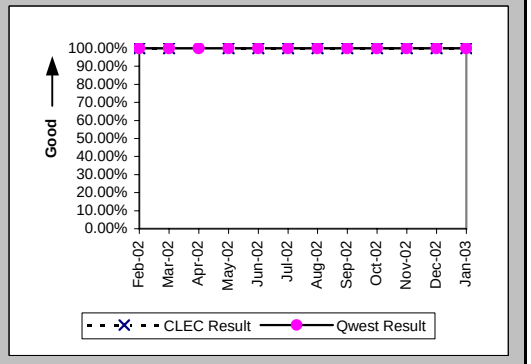
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						34	1	34.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						10	1	10.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02						1293	4	323.25	596.50			
Dec-02												
Jan-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

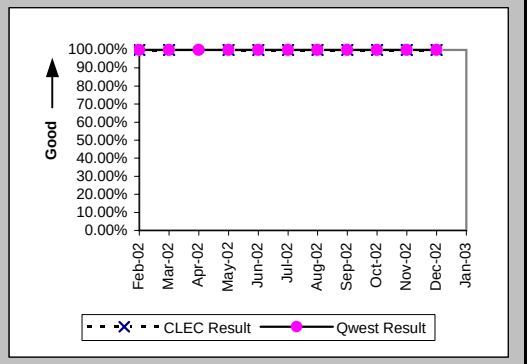
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%			2	2	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%			5	5	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%			9	9	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%			5	5	100.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Installation

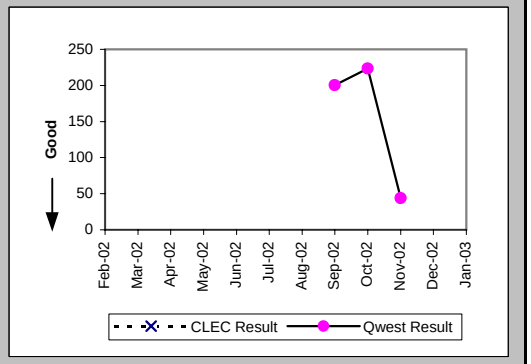
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	10	10	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jan-03												



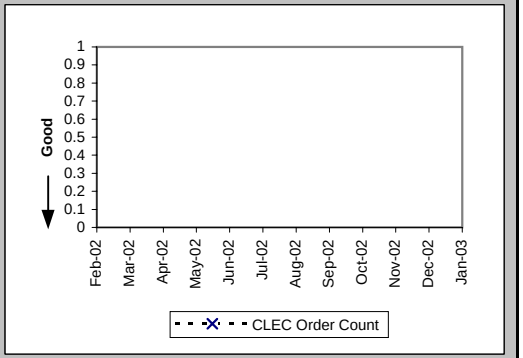
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1203	6	200.50	488.67			
Oct-02						1341	6	223.50	488.67			
Nov-02						88	2	44.00	0.00			
Dec-02												
Jan-03												



Checklist #7 - E911/911 Trunk Installation

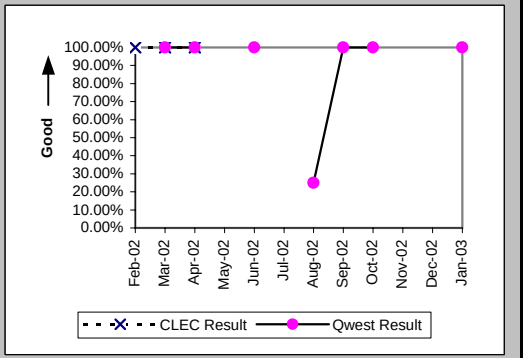
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #7 - E911/911 Trunk Repair

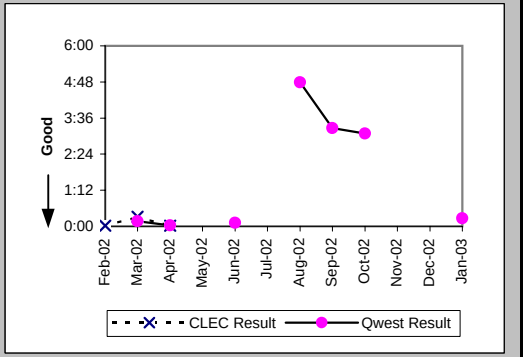
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0							
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						1	4	25.00%	43.30%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03						1	1	100.00%	0.00%			



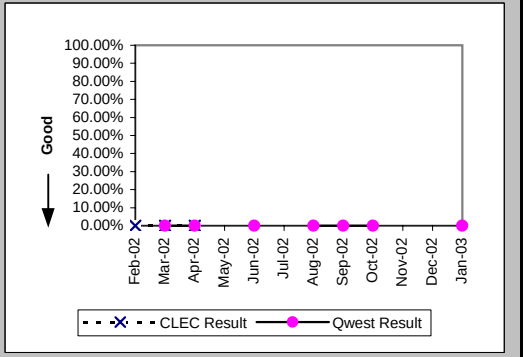
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0:02	2	0:01	0	0							
Mar-02	0:19	1	0:19	0	0	0:29	3	0:10	0:12	-0.05	-1.03	No
Apr-02	0:01	1	0:01	2	0	0:02	1	0:02				
May-02												
Jun-02						0:07	1	0:07				
Jul-02												
Aug-02						19:06	4	4:47	2:50			
Sep-02						6:33	2	3:16	0:02			
Oct-02						3:05	1	3:05				
Nov-02												
Dec-02												
Jan-03						0:16	1	0:16				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

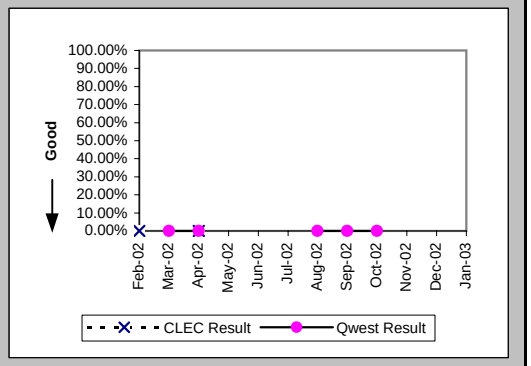
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0							
Mar-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02						0	4	0.00%	0.00%			
Sep-02						0	2	0.00%	0.00%			
Oct-02						0	1	0.00%	0.00%			
Nov-02												
Dec-02												
Jan-03						0	1	0.00%	0.00%			



Checklist #7 - E911/911 Trunk Repair

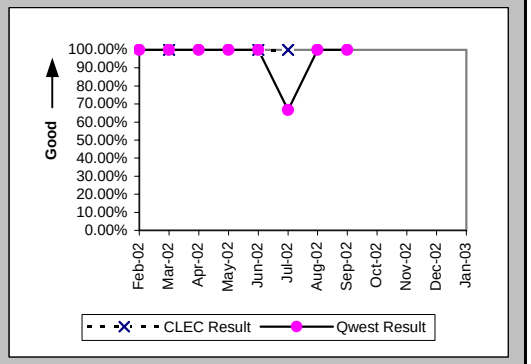
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0							
Mar-02						0	3	0.00%	0.00%			
Apr-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02												
Jun-02												
Jul-02												
Aug-02						0	3	0.00%	0.00%			
Sep-02						0	2	0.00%	0.00%			
Oct-02						0	1	0.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												



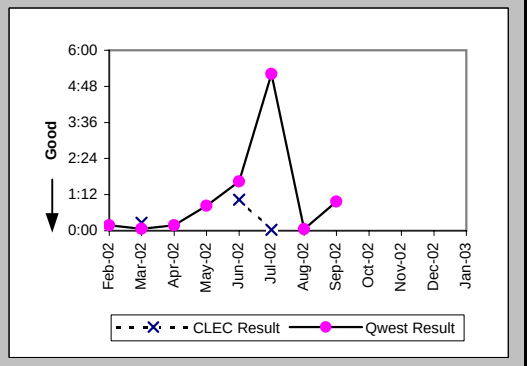
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	2	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	2	3	66.67%	47.14%	-0.77	-1.47	No
Aug-02						1	1	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

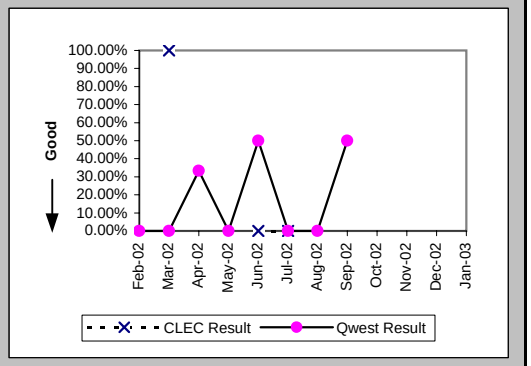
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						0:23	2	0:11	0:12			
Mar-02	0:16	1	0:16	0	0	0:21	5	0:04	0:05	1.3	-0.21	No
Apr-02						0:34	3	0:11	0:11			
May-02						1:39	2	0:50	1:06			
Jun-02	1:02	1	1:02	0	0	3:16	2	1:38	2:07	-0.23	-1.14	No
Jul-02	0:03	2	0:02	0	0	15:39	3	5:13	5:36	-1.01	-1.62	No
Aug-02						0:03	1	0:03				
Sep-02						3:51	4	0:58	0:33			
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #7 - E911/911 Trunk Repair

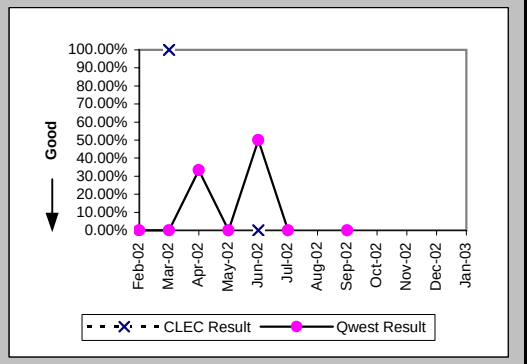
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						0	2	0.00%	0.00%			
Mar-02	1	1	100.00%	0	0	0	5	0.00%	N/A	N/A	-0.09	No
Apr-02						1	3	33.33%	47.14%			
May-02						0	2	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jul-02	0	2	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Aug-02						0	1	0.00%	0.00%			
Sep-02						2	4	50.00%	50.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												



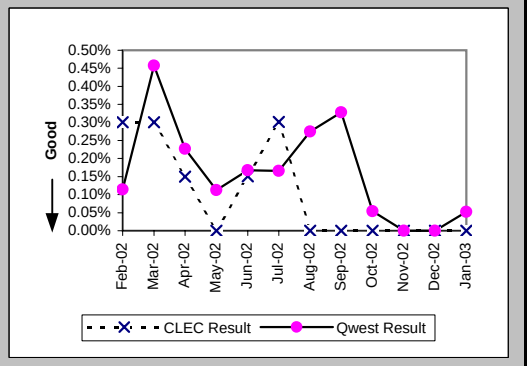
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						0	1	0.00%	0.00%			
Mar-02	1	1	100.00%	0	0	0	5	0.00%	N/A	N/A	-0.09	No
Apr-02						1	3	33.33%	47.14%			
May-02						0	2	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jul-02						0	3	0.00%	0.00%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

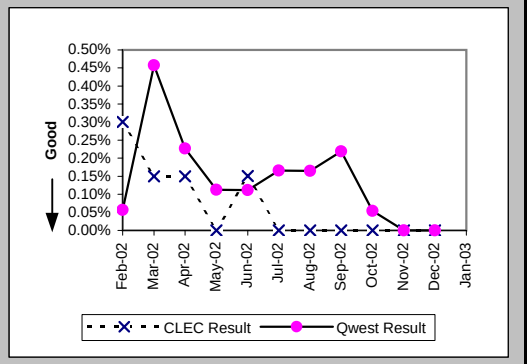
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	666	0.30%	0	0	2	1750	0.11%	3.38%	1.21	-0.26	No
Mar-02	2	666	0.30%	0	0	8	1750	0.46%	6.75%	-0.51	-1.31	No
Apr-02	1	666	0.15%	2	0	4	1761	0.23%	4.76%	-0.36	-1.22	No
May-02	0	654	0.00%	0	0	2	1782	0.11%	3.35%	-0.73	-1.45	No
Jun-02	1	662	0.15%	0	0	3	1793	0.17%	4.09%	-0.09	-1.05	No
Jul-02	2	664	0.30%	1	0	3	1807	0.17%	4.07%	0.73	-0.56	No
Aug-02	0	665	0.00%	0	0	5	1821	0.27%	5.23%	-1.16	-1.7	No
Sep-02	0	672	0.00%	0	0	6	1829	0.33%	5.72%	-1.27	-1.77	No
Oct-02	0	674	0.00%	0	0	1	1839	0.05%	2.33%	-0.52	-1.31	No
Nov-02	0	674	0.00%	0	0	0	1876	0.00%	N/A	N/A	N/A	
Dec-02	0	692	0.00%	0	0	0	1903	0.00%	N/A	N/A	N/A	
Jan-03	0	696	0.00%	0	0	1	1899	0.05%	2.29%	-0.52	-1.31	No



Checklist #7 - E911/911 Trunk Repair

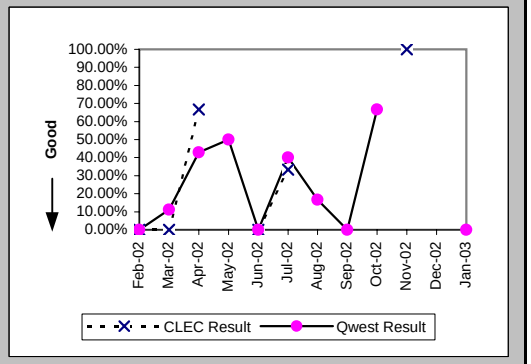
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	666	0.30%	0	0	1	1750	0.06%	2.39%	2.23	0.36	Yes
Mar-02	1	666	0.15%	0	0	8	1750	0.46%	6.75%	-1	-1.61	No
Apr-02	1	666	0.15%	2	0	4	1761	0.23%	4.76%	-0.36	-1.22	No
May-02	0	654	0.00%	0	0	2	1782	0.11%	3.35%	-0.73	-1.45	No
Jun-02	1	662	0.15%	0	0	2	1793	0.11%	3.34%	0.26	-0.84	No
Jul-02	0	664	0.00%	0	0	3	1807	0.17%	4.07%	-0.9	-1.55	No
Aug-02	0	665	0.00%	0	0	3	1821	0.16%	4.06%	-0.9	-1.55	No
Sep-02	0	672	0.00%	0	0	4	1829	0.22%	4.67%	-1.04	-1.63	No
Oct-02	0	674	0.00%	0	0	1	1839	0.05%	2.33%	-0.52	-1.31	No
Nov-02	0	674	0.00%	0	0	0	1876	0.00%	N/A	N/A	N/A	
Dec-02	0	692	0.00%	0	0	0	1903	0.00%	N/A	N/A	N/A	
Jan-03												



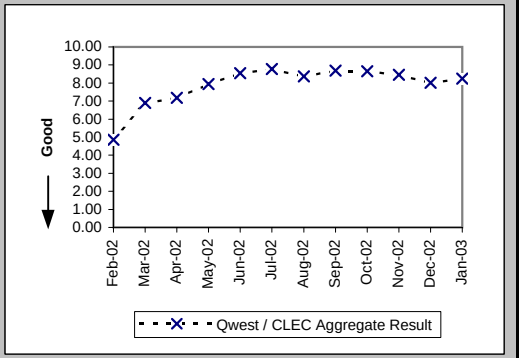
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Apr-02	2	3	66.67%	0	0	3	7	42.86%	49.49%	0.5	-0.69	No
May-02						2	4	50.00%	50.00%			
Jun-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jul-02	1	3	33.33%	0	0	2	5	40.00%	48.99%	-0.19	-1.11	No
Aug-02						1	6	16.67%	37.27%			
Sep-02						0	6	0.00%	0.00%			
Oct-02						2	3	66.67%	47.14%			
Nov-02	1	1	100.00%	0	0							
Dec-02												
Jan-03						0	1	0.00%	0.00%			

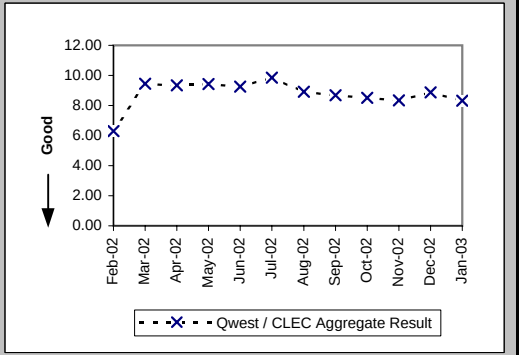


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68
Oct-02	8.66
Nov-02	8.45
Dec-02	8.01
Jan-03	8.24

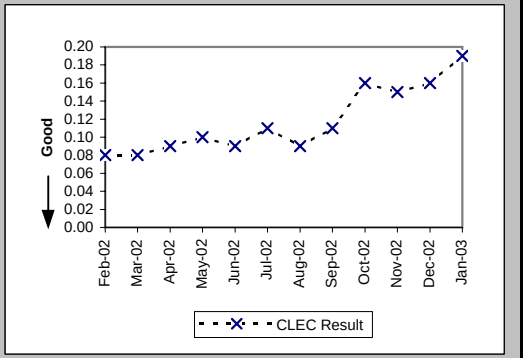


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26
Jul-02	9.86
Aug-02	8.92
Sep-02	8.69
Oct-02	8.52
Nov-02	8.33
Dec-02	8.88
Jan-03	8.32

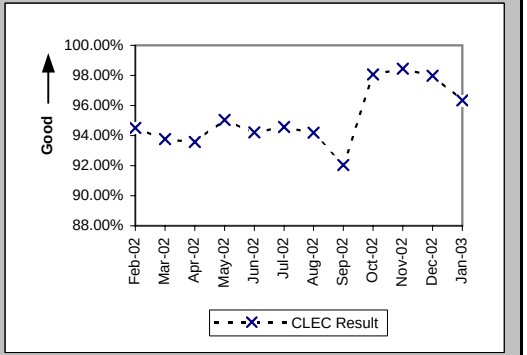


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0
Oct-02	0.16	0	0
Nov-02	0.15	0	0
Dec-02	0.16	0	0
Jan-03	0.19	0	0



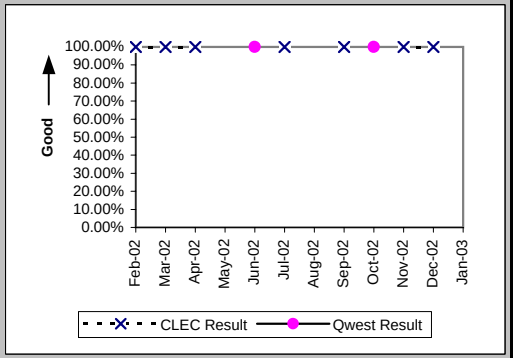
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Feb-02	94.52%	0	0
Mar-02	93.77%	0	0
Apr-02	93.57%	0	0
May-02	95.05%	0	0
Jun-02	94.21%	0	0
Jul-02	94.57%	0	0
Aug-02	94.19%	0	0
Sep-02	92.04%	0	0
Oct-02	98.07%	0	0
Nov-02	98.45%	0	0
Dec-02	97.98%	0	0
Jan-03	96.33%	0	0



Checklist #9 - NXX Code Activation

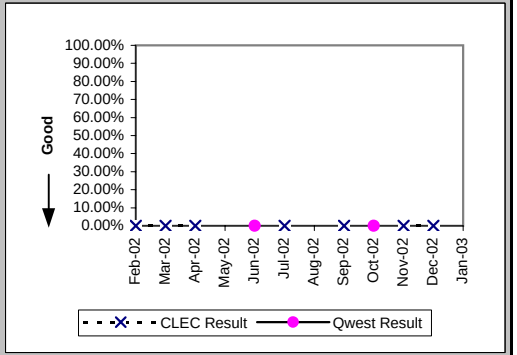
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Feb-02	2	2	100.00%	82	0			
Mar-02	3	3	100.00%	20	0			
Apr-02	2	2	100.00%	0	1			
May-02								
Jun-02						1	1	100.00%
Jul-02	2	2	100.00%	0	0			
Aug-02								
Sep-02	1	1	100.00%	0	1			
Oct-02						1	1	100.00%
Nov-02	2	2	100.00%	0	0			
Dec-02	2	2	100.00%	0	0			
Jan-03								



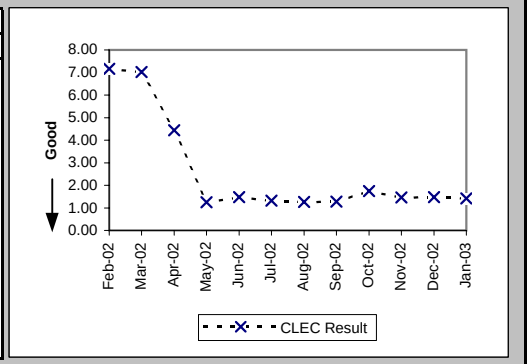
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Feb-02	0	2	0.00%	82	0			
Mar-02	0	3	0.00%	20	0			
Apr-02	0	2	0.00%	0	1			
May-02								
Jun-02						0	1	0.00%
Jul-02	0	2	0.00%	0	0			
Aug-02								
Sep-02	0	1	0.00%	0	1			
Oct-02						0	1	0.00%
Nov-02	0	2	0.00%	0	0			
Dec-02	0	2	0.00%	0	0			
Jan-03								



Checklist #10 - Databases and Signaling

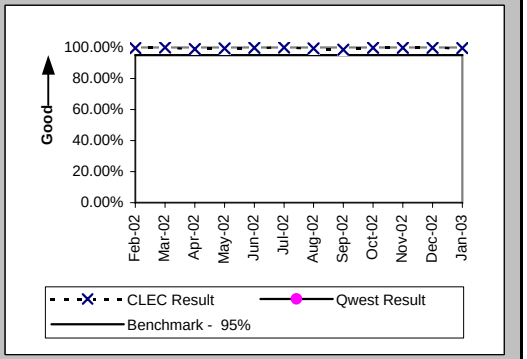
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0
Nov-02	1.46	0	0
Dec-02	1.47	0	0
Jan-03	1.42	0	0



Checklist #11 - Number Portability**

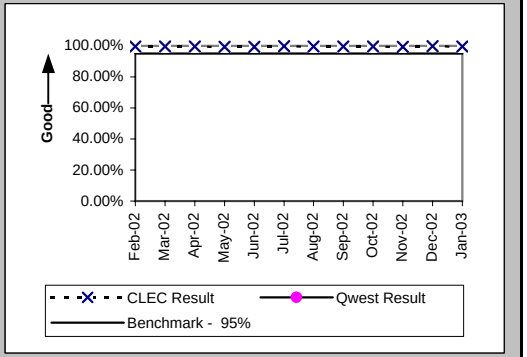
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1374	1380	99.57%	0	0							No
Mar-02	1162	1163	99.91%	0	0							No
Apr-02	1657	1675	98.93%	0	0							No
May-02	1332	1341	99.33%	0	0							No
Jun-02	934	935	99.89%	0	0							No
Jul-02	899	899	100.00%	0	0							No
Aug-02	1024	1031	99.32%	0	0							No
Sep-02	902	916	98.47%	0	0							No
Oct-02	988	990	99.80%	0	0							No
Nov-02	1240	1243	99.76%	0	0							No
Dec-02	2789	2793	99.86%	0	0							No
Jan-03	1346	1351	99.63%	0	0							No



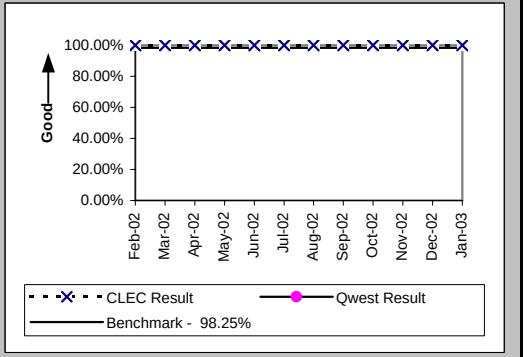
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6279	6299	99.68%	0	0							No
Mar-02	6309	6338	99.54%	0	0							No
Apr-02	7391	7419	99.62%	0	0							No
May-02	8437	8496	99.31%	0	0							No
Jun-02	8732	8791	99.33%	0	0							No
Jul-02	9865	9890	99.75%	0	0							No
Aug-02	10658	10700	99.61%	0	0							No
Sep-02	7827	7867	99.49%	0	0							No
Oct-02	10364	10398	99.67%	0	0							No
Nov-02	9607	9661	99.44%	0	0							No
Dec-02	8137	8149	99.85%	0	0							No
Jan-03	5227	5246	99.64%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

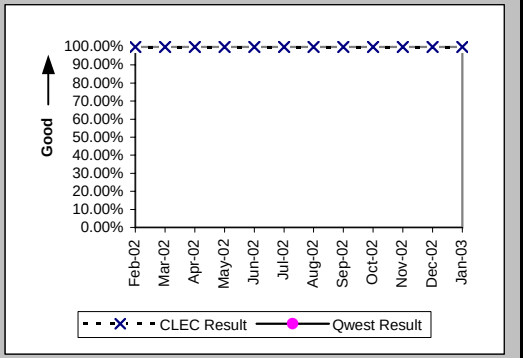
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7680	7680	100.00%	0	0							No
Mar-02	7506	7506	100.00%	0	0							No
Apr-02	8972	8972	100.00%	0	0							No
May-02	9952	9955	99.97%	0	0							No
Jun-02	9929	9933	99.96%	0	0							No
Jul-02	11526	11527	99.99%	0	0							No
Aug-02	12036	12036	100.00%	0	0							No
Sep-02	8913	8913	100.00%	0	0							No
Oct-02	11611	11611	100.00%	0	0							No
Nov-02	11069	11079	99.91%	0	0							No
Dec-02	11141	11142	99.99%	0	0							No
Jan-03	7034	7034	100.00%	0	0							No



Checklist #11 - Number Portability**

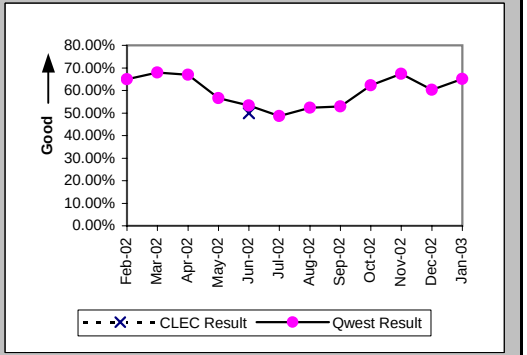
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7680	7680	100.00%	0	0							
Mar-02	7506	7506	100.00%	0	0							
Apr-02	8972	8972	100.00%	0	0							
May-02	9955	9955	100.00%	0	0							
Jun-02	9933	9933	100.00%	0	0							
Jul-02	11527	11527	100.00%	0	0							
Aug-02	12036	12036	100.00%	0	0							
Sep-02	8913	8913	100.00%	0	0							
Oct-02	11611	11611	100.00%	0	0							
Nov-02	11079	11079	100.00%	0	0							
Dec-02	11142	11142	100.00%	0	0							
Jan-03	7034	7034	100.00%	0	0							



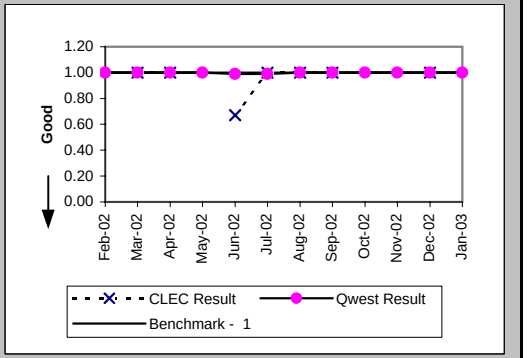
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3174	4888	64.93%	47.72%			
Mar-02						4750	6986	67.99%	46.65%			
Apr-02						2595	3880	66.88%	47.06%			
May-02						2685	4743	56.61%	49.56%			
Jun-02	1	2	50.00%	0	0	2597	4873	53.29%	49.89%	0.08	-0.95	No
Jul-02						2529	5192	48.71%	49.98%			
Aug-02						2217	4232	52.39%	49.94%			
Sep-02						1980	3738	52.97%	49.91%			
Oct-02						2114	3393	62.30%	48.46%			
Nov-02						1785	2649	67.38%	46.88%			
Dec-02						1472	2439	60.35%	48.92%			
Jan-03						1630	2503	65.12%	47.66%			



LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)

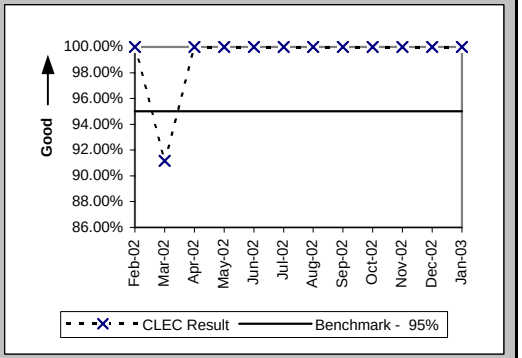
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						9952	9978	1.00	0.05			
Mar-02	1	1	1.00	0	0	12138	12175	1.00	0.06	-0.06	-1.03	No
Apr-02	1	1	1.00	0	2	8630	8650	1.00	0.05	-0.05	-1.03	No
May-02						9566	9602	1.00	0.06			
Jun-02	2	3	0.67	0	0	9073	9123	0.99	0.07	2.4	0.46	Yes
Jul-02	2	2	1.00	0	0	9262	9340	0.99	0.09	-0.13	-1.08	No
Aug-02	1	1	1.00	0	0	7995	8011	1.00	0.04	0.04	-0.97	No
Sep-02	2	2	1.00	0	1	6838	6869	1.00	0.07	-0.1	-1.06	No
Oct-02						6658	6668	1.00	0.04			
Nov-02						5157	5165	1.00	0.04			
Dec-02	3	3	1.00	0	0	4666	4674	1.00	0.04	0.07	-0.96	No
Jan-03						5047	5061	1.00	0.05			



Checklist #13 - Reciprocal Compensation

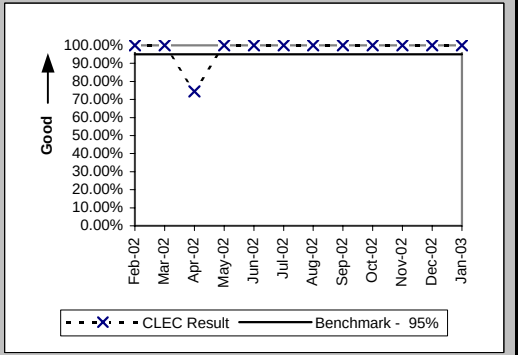
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	324668.53	324668.53	100.00%	0	0
Mar-02	265816.31	291619.19	91.15%	0	0
Apr-02	409782.21	409782.21	100.00%	0	0
May-02	281932.11	281932.12	100.00%	0	0
Jun-02	162524.69	162524.69	100.00%	0	0
Jul-02	149737.46	149737.46	100.00%	0	0
Aug-02	162112.37	162112.37	100.00%	0	0
Sep-02	159930.02	159930.02	100.00%	0	0
Oct-02	152482.01	152482.01	100.00%	0	0
Nov-02	163122.88	163122.88	100.00%	0	0
Dec-02	158611.84	158611.84	100.00%	0	0
Jan-03	159293.48	159293.48	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

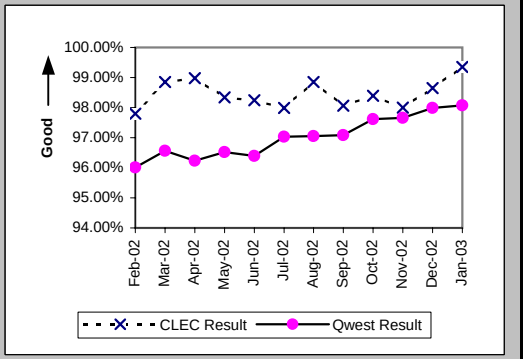
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Feb-02	324668.53	324668.53	100.00%	0	0
Mar-02	291619.19	291619.19	100.00%	0	0
Apr-02	304995.74	409782.21	74.43%	0	0
May-02	281932.12	281932.12	100.00%	0	0
Jun-02	162524.69	162524.69	100.00%	0	0
Jul-02	149737.46	149737.46	100.00%	0	0
Aug-02	162112.37	162112.37	100.00%	0	0
Sep-02	159930.02	159930.02	100.00%	0	0
Oct-02	152482.01	152482.01	100.00%	0	0
Nov-02	163122.88	163122.88	100.00%	0	0
Dec-02	158611.84	158611.84	100.00%	0	0
Jan-03	159293.48	159293.48	100.00%	0	0



Checklist #14 - Resale - Residence Installation

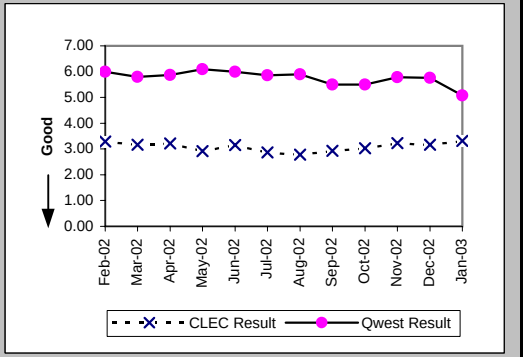
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	445	455	97.80%	2	0	12069	12570	96.01%	19.56%	-1.92	-2.16	No
Mar-02	429	434	98.85%	0	1	12725	13178	96.56%	18.22%	-2.57	-2.56	No
Apr-02	291	294	98.98%	1	0	11997	12466	96.24%	19.03%	-2.44	-2.48	No
May-02	237	241	98.34%	0	2	12720	13179	96.52%	18.33%	-1.53	-1.93	No
Jun-02	391	398	98.24%	0	0	11830	12272	96.40%	18.63%	-1.94	-2.18	No
Jul-02	389	397	97.98%	0	0	12798	13189	97.04%	16.96%	-1.1	-1.67	No
Aug-02	431	436	98.85%	0	0	14109	14538	97.05%	16.92%	-2.19	-2.33	No
Sep-02	406	414	98.07%	0	1	11070	11402	97.09%	16.81%	-1.16	-1.71	No
Oct-02	184	187	98.40%	1	0	11992	12285	97.62%	15.26%	-0.69	-1.42	No
Nov-02	147	150	98.00%	1	1	10245	10491	97.66%	15.13%	-0.28	-1.17	No
Dec-02	219	222	98.65%	0	0	10071	10278	97.99%	14.05%	-0.7	-1.42	No
Jan-03	459	462	99.35%	1	0	9936	10131	98.08%	13.74%	-1.95	-2.19	No



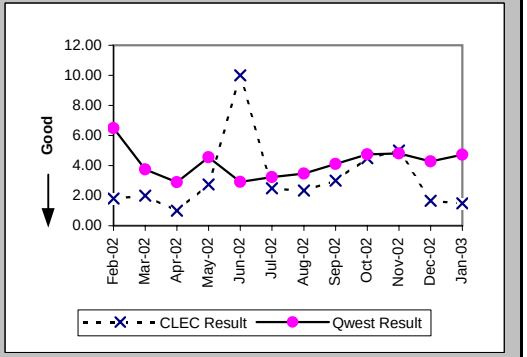
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1502	457	3.29	0	0	75683	12611	6.00	7.48	-7.62	-5.63	No
Mar-02	1376	434	3.17	0	1	76796	13233	5.80	5.85	-9.23	-6.61	No
Apr-02	947	295	3.21	0	0	73643	12542	5.87	6.09	-7.41	-5.51	No
May-02	704	241	2.92	0	2	80668	13244	6.09	7.35	-6.64	-5.04	No
Jun-02	1252	398	3.15	0	0	73982	12355	5.99	5.95	-9.38	-6.7	No
Jul-02	1139	397	2.87	0	0	77445	13206	5.86	5.83	-10.09	-7.14	No
Aug-02	1212	436	2.78	0	0	85839	14554	5.90	6.00	-10.69	-7.5	No
Sep-02	1215	414	2.93	0	1	62987	11443	5.50	5.45	-9.42	-6.73	No
Oct-02	569	188	3.03	0	0	67823	12335	5.50	5.34	-6.3	-4.83	No
Nov-02	487	151	3.23	0	1	61066	10566	5.78	5.58	-5.58	-4.39	No
Dec-02	702	222	3.16	0	0	59647	10349	5.76	5.12	-7.49	-5.55	No
Jan-03	1536	463	3.32	0	0	51659	10178	5.08	4.51	-8.2	-5.99	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

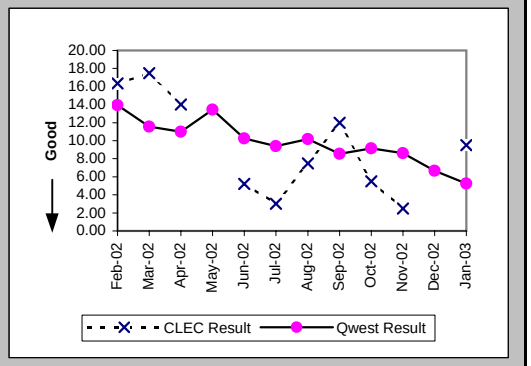
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	5	1.80	1	0	1379	212	6.50	19.74	-0.53	-1.32	No
Mar-02	6	3	2.00	0	0	714	191	3.74	7.15	-0.42	-1.25	No
Apr-02	1	1	1.00	1	0	566	195	2.90	4.54	-0.42	-1.25	No
May-02	11	4	2.75	0	0	959	211	4.55	18.07	-0.2	-1.12	No
Jun-02	20	2	10.00	0	0	763	262	2.91	2.82	2.41	0.46	Yes
Jul-02	15	6	2.50	0	0	613	190	3.23	3.52	-0.5	-1.3	No
Aug-02	7	3	2.33	0	0	673	194	3.47	5.33	-0.37	-1.22	No
Sep-02	21	7	3.00	0	0	952	232	4.10	5.80	-0.5	-1.3	No
Oct-02	9	2	4.50	0	0	941	198	4.75	8.91	-0.04	-1.02	No
Nov-02	10	2	5.00	0	0	1053	219	4.81	6.22	0.42	-0.75	No
Dec-02	5	3	1.67	0	0	727	170	4.28	4.64	-0.96	-1.59	No
Jan-03	3	2	1.50	0	0	780	165	4.73	7.74	-0.59	-1.36	No



Checklist #14 - Resale - Residence Installation

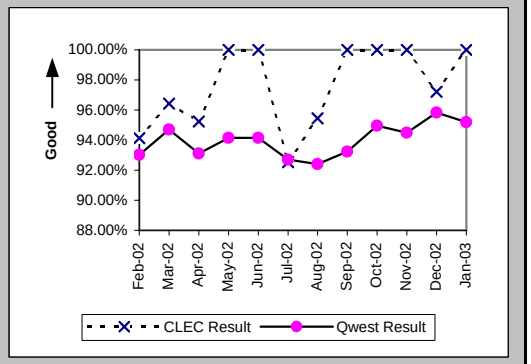
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	98	6	16.33	0	0	4039	290	13.93	29.64	0.69	-0.58	No
Mar-02	35	2	17.50	0	0	3083	267	11.55	16.13	0.94	-0.43	No
Apr-02	28	2	14.00	0	0	3094	281	11.01	10.35	0.61	-0.63	No
May-02						3484	259	13.45	28.49			
Jun-02	26	5	5.20	0	0	1976	193	10.24	9.36	-1.19	-1.72	No
Jul-02	6	2	3.00	0	0	1914	204	9.38	13.05	-0.69	-1.42	No
Aug-02	15	2	7.50	0	0	2410	237	10.17	14.29	-0.26	-1.16	No
Sep-02	12	1	12.00	0	0	1136	133	8.54	12.62	0.85	-0.48	No
Oct-02	11	2	5.50	0	0	1252	137	9.14	15.75	-0.32	-1.2	No
Nov-02	5	2	2.50	0	0	794	92	8.63	12.51	-0.69	-1.42	No
Dec-02						641	96	6.68	6.76			
Jan-03	19	2	9.50	0	0	372	71	5.24	4.91	1.13	-0.31	No



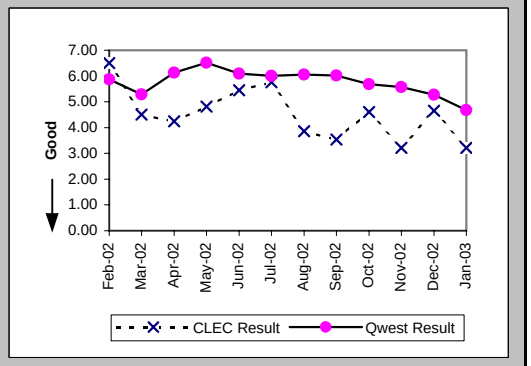
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	32	34	94.12%	0	0	1975	2123	93.03%	25.47%	-0.25	-1.15	No
Mar-02	27	28	96.43%	0	0	2236	2361	94.71%	22.39%	-0.4	-1.25	No
Apr-02	20	21	95.24%	0	0	2039	2190	93.11%	25.34%	-0.38	-1.23	No
May-02	16	16	100.00%	0	0	2621	2784	94.15%	23.48%	-0.99	-1.6	No
Jun-02	67	67	100.00%	0	0	2414	2564	94.15%	23.47%	-2.01	-2.22	No
Jul-02	62	67	92.54%	0	0	2442	2634	92.71%	26.00%	0.11	-0.93	No
Aug-02	42	44	95.45%	0	0	2546	2755	92.41%	26.48%	-0.76	-1.46	No
Sep-02	52	52	100.00%	0	0	2354	2525	93.23%	25.13%	-1.92	-2.17	No
Oct-02	39	39	100.00%	1	0	2707	2851	94.95%	21.90%	-1.43	-1.87	No
Nov-02	29	29	100.00%	0	0	2126	2250	94.49%	22.82%	-1.29	-1.79	No
Dec-02	35	36	97.22%	1	0	2234	2331	95.84%	19.97%	-0.41	-1.25	No
Jan-03	22	22	100.00%	1	0	1921	2018	95.19%	21.39%	-1.05	-1.64	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

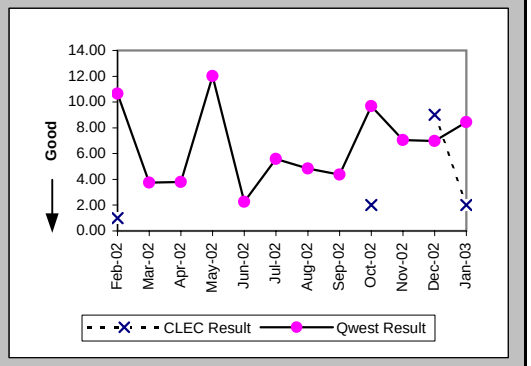
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	221	34	6.50	0	0	12560	2140	5.87	10.14	0.7	-0.57	No
Mar-02	126	28	4.50	0	0	12551	2372	5.29	6.24	-0.67	-1.41	No
Apr-02	89	21	4.24	0	0	13489	2201	6.13	8.88	-0.97	-1.59	No
May-02	77	16	4.81	0	0	18217	2800	6.51	10.29	-0.66	-1.4	No
Jun-02	365	67	5.45	0	0	15828	2601	6.09	6.95	-0.74	-1.45	No
Jul-02	386	67	5.76	0	0	15887	2643	6.01	7.34	-0.27	-1.17	No
Aug-02	170	44	3.86	0	0	16743	2764	6.06	7.53	-1.92	-2.17	No
Sep-02	184	52	3.54	0	0	15268	2538	6.02	6.64	-2.66	-2.62	No
Oct-02	184	40	4.60	0	0	16281	2862	5.69	8.65	-0.79	-1.48	No
Nov-02	93	29	3.21	0	0	12681	2278	5.57	6.17	-2.05	-2.24	No
Dec-02	172	37	4.65	0	0	12391	2348	5.28	5.68	-0.67	-1.41	No
Jan-03	74	23	3.22	0	0	9533	2035	4.68	4.95	-1.41	-1.86	No



Checklist #14 - Resale - Residence Installation

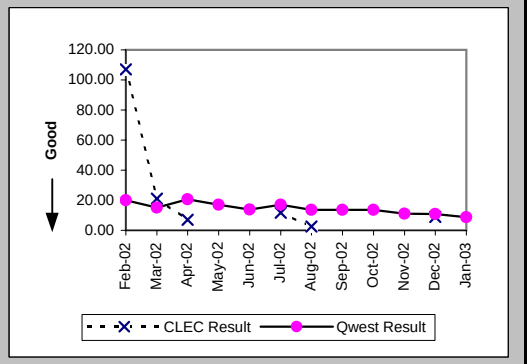
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	1.00	0	0	639	60	10.65	33.96	-0.28	-1.17	No
Mar-02						146	39	3.74	3.32			
Apr-02						137	36	3.81	4.22			
May-02						745	62	12.02	44.88			
Jun-02						120	53	2.26	2.22			
Jul-02						458	82	5.59	9.59			
Aug-02						304	63	4.83	5.60			
Sep-02						285	65	4.38	4.30			
Oct-02	2	1	2.00	0	0	727	75	9.69	30.99	-0.25	-1.15	No
Nov-02						493	70	7.04	8.75			
Dec-02	9	1	9.00	0	0	425	61	6.97	8.94	0.54	-0.67	No
Jan-03	2	1	2.00	0	0	549	65	8.45	9.98	-0.64	-1.39	No



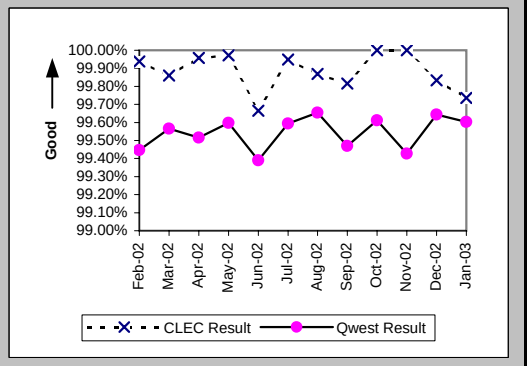
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	107	1	107.00	0	0	1856	93	19.96	21.90	2.05	0.25	Yes
Mar-02	21	1	21.00	0	0	1330	88	15.11	17.41	0.9	-0.45	No
Apr-02	7	1	7.00	0	0	2382	115	20.71	26.63	-0.51	-1.31	No
May-02						1781	104	17.12	14.77			
Jun-02						1359	98	13.87	16.42			
Jul-02	58	5	11.60	0	0	1959	115	17.03	18.31	-0.65	-1.39	No
Aug-02	5	2	2.50	0	0	2094	154	13.60	16.05	-0.97	-1.59	No
Sep-02						1572	115	13.67	17.80			
Oct-02						1061	78	13.60	29.99			
Nov-02						856	78	10.97	9.44			
Dec-02	9	1	9.00	0	0	540	50	10.80	13.39	-0.13	-1.08	No
Jan-03						408	47	8.68	11.08			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

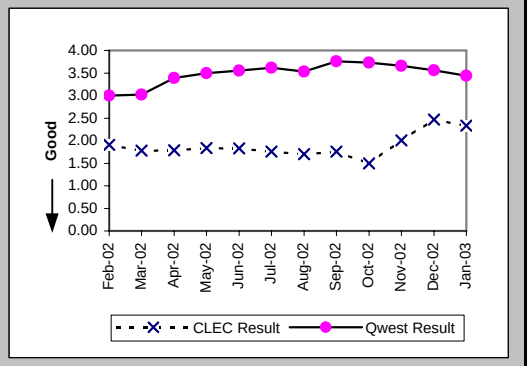
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3228	3230	99.94%	0	1	21585	21705	99.45%	7.41%	-3.51	-3.13	No
Mar-02	2835	2839	99.86%	0	2	24558	24665	99.57%	6.57%	-2.25	-2.37	No
Apr-02	2309	2310	99.96%	0	0	23830	23946	99.52%	6.94%	-2.92	-2.77	No
May-02	3421	3422	99.97%	1	3	28724	28840	99.60%	6.33%	-3.26	-2.98	No
Jun-02	2377	2385	99.66%	0	2	27680	27850	99.39%	7.79%	-1.65	-2.01	No
Jul-02	1965	1966	99.95%	1	10	29190	29309	99.59%	6.36%	-2.4	-2.46	No
Aug-02	2286	2289	99.87%	0	3	35745	35869	99.65%	5.87%	-1.7	-2.03	No
Sep-02	1617	1620	99.81%	0	1	26465	26606	99.47%	7.26%	-1.86	-2.13	No
Oct-02	1193	1193	100.00%	0	1	27191	27297	99.61%	6.22%	-2.11	-2.28	No
Nov-02	973	973	100.00%	0	0	23111	23244	99.43%	7.54%	-2.32	-2.41	No
Dec-02	597	598	99.83%	0	1	21853	21931	99.64%	5.95%	-0.76	-1.46	No
Jan-03	756	758	99.74%	1	1	24063	24159	99.60%	6.29%	-0.58	-1.35	No



Checklist #14 - Resale - Residence Installation

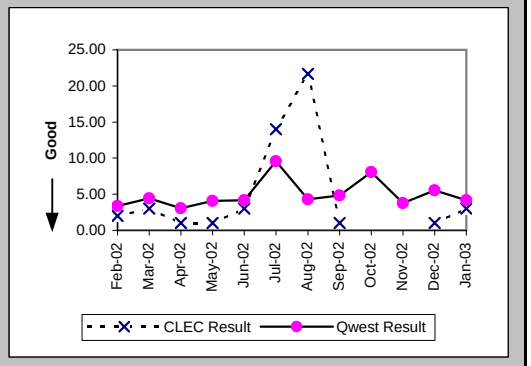
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4274	2236	1.91	994	1	49895	16655	3.00	1.30	-37.05	-23.52	No
Mar-02	3822	2147	1.78	692	2	53400	17670	3.02	1.45	-37.55	-23.83	No
Apr-02	2517	1408	1.79	902	0	57595	16993	3.39	1.20	-48.3	-30.36	No
May-02	2626	1429	1.84	1994	3	70638	20160	3.50	1.37	-44.43	-28.01	No
Jun-02	3106	1695	1.83	690	2	69143	19457	3.55	1.34	-50.73	-31.84	No
Jul-02	2523	1435	1.76	532	10	75339	20795	3.62	2.76	-24.76	-16.05	No
Aug-02	3011	1776	1.70	513	3	93415	26487	3.53	1.56	-48.01	-30.19	No
Sep-02	1863	1060	1.76	560	1	79776	21228	3.76	1.77	-35.89	-22.82	No
Oct-02	447	298	1.50	895	1	80210	21489	3.73	2.13	-17.93	-11.9	No
Nov-02	1121	559	2.01	414	0	64436	17625	3.66	1.97	-19.51	-12.86	No
Dec-02	900	365	2.47	233	1	58398	16396	3.56	1.87	-11.08	-7.73	No
Jan-03	931	399	2.33	360	1	64244	18700	3.44	1.34	-16.31	-10.91	No



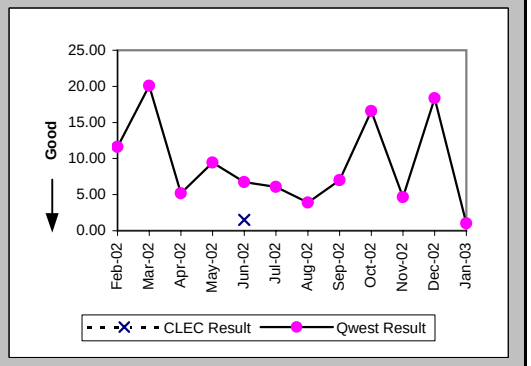
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	2	2.00	0	0	382	113	3.38	4.95	-0.39	-1.24	No
Mar-02	12	4	3.00	0	0	426	96	4.44	8.33	-0.34	-1.21	No
Apr-02	1	1	1.00	0	0	322	106	3.04	4.07	-0.5	-1.3	No
May-02	2	2	1.00	0	0	447	109	4.10	7.96	-0.55	-1.33	No
Jun-02	18	6	3.00	0	0	636	153	4.16	4.56	-0.61	-1.37	No
Jul-02	14	1	14.00	1	0	1084	113	9.59	32.91	1.39	-0.15	No
Aug-02	65	3	21.67	0	0	513	120	4.28	10.23	1.84	0.12	Yes
Sep-02	3	3	1.00	0	0	733	152	4.82	8.50	-0.77	-1.47	No
Oct-02						889	110	8.08	36.99			
Nov-02						517	138	3.75	4.12			
Dec-02	1	1	1.00	0	0	438	79	5.54	11.94	-0.38	-1.23	No
Jan-03	9	3	3.00	0	0	416	100	4.16	5.64	-0.35	-1.21	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

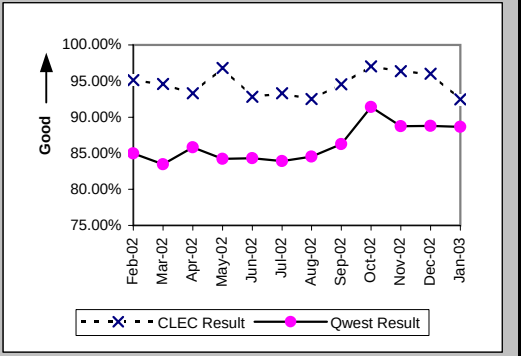
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						93	8	11.62	23.09			
Mar-02						261	13	20.08	25.09			
Apr-02						57	11	5.18	4.09			
May-02						85	9	9.44	11.67			
Jun-02	3	2	1.50	0	0	108	16	6.75	11.45	-0.61	-1.37	No
Jul-02						67	11	6.09	4.32			
Aug-02						35	9	3.89	2.37			
Sep-02						56	8	7.00	5.37			
Oct-02						149	9	16.56	30.91			
Nov-02						28	6	4.67	3.20			
Dec-02						55	3	18.33	15.04			
Jan-03						2	2	1.00	0.00			



Checklist #14 - Resale - Residence Installation

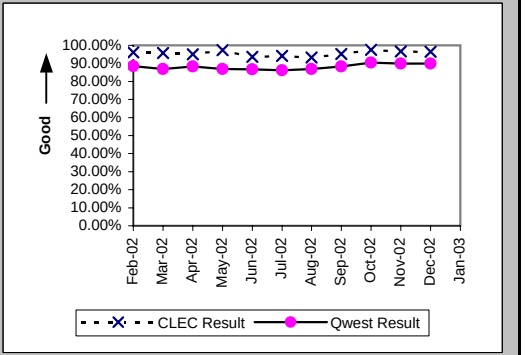
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4126	4337	95.13%	0	0	32807	38607	84.98%	35.73%	-17.75	-11.79	No
Mar-02	3321	3511	94.59%	0	0	32036	38374	83.48%	37.13%	-16.96	-11.31	No
Apr-02	2766	2964	93.32%	0	0	33888	39492	85.81%	34.90%	-11.3	-7.87	No
May-02	3052	3153	96.80%	0	0	35199	41801	84.21%	36.47%	-18.69	-12.37	No
Jun-02	3031	3265	92.83%	0	0	36984	43857	84.33%	36.35%	-12.9	-8.84	No
Jul-02	2464	2641	93.30%	0	0	36918	43990	83.92%	36.73%	-12.74	-8.74	No
Aug-02	2405	2600	92.50%	0	0	41581	49183	84.54%	36.15%	-10.94	-7.65	No
Sep-02	2296	2428	94.56%	0	0	40453	46906	86.24%	34.45%	-11.61	-8.06	No
Oct-02	1702	1754	97.04%			37990	41565	91.40%	28.04%	-8.25	-6.01	No
Nov-02	1240	1287	96.35%			34887	39313	88.74%	31.61%	-8.5	-6.16	No
Dec-02	965	1005	96.02%			31412	35374	88.80%	31.54%	-7.16	-5.35	No
Jan-03	972	1051	92.48%			31490	35512	88.67%	31.69%	-3.84	-3.33	No



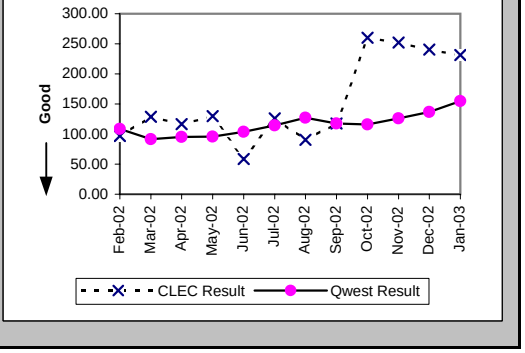
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4167	4337	96.08%	0	0	34164	38607	88.49%	31.91%	-14.85	-10.03	No
Mar-02	3360	3511	95.70%	0	0	33373	38374	86.97%	33.67%	-14.71	-9.94	No
Apr-02	2816	2964	95.01%	0	0	34899	39492	88.37%	32.06%	-10.87	-7.61	No
May-02	3070	3153	97.37%	0	0	36342	41801	86.94%	33.70%	-16.76	-11.19	No
Jun-02	3058	3265	93.66%	0	0	38045	43857	86.75%	33.91%	-11.24	-7.83	No
Jul-02	2488	2641	94.21%	0	0	37944	43990	86.26%	34.43%	-11.53	-8.01	No
Aug-02	2423	2600	93.19%	0	0	42689	49183	86.80%	33.85%	-9.39	-6.71	No
Sep-02	2311	2428	95.18%	0	0	41421	46906	88.31%	32.13%	-10.28	-7.25	No
Oct-02	1711	1754	97.55%	0	0	37600	41565	90.46%	29.38%	-9.9	-7.02	No
Nov-02	1244	1287	96.66%	0	0	35348	39313	89.91%	30.11%	-7.91	-5.81	No
Dec-02	970	1005	96.52%	0	773	31772	35374	89.82%	30.24%	-6.93	-5.21	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

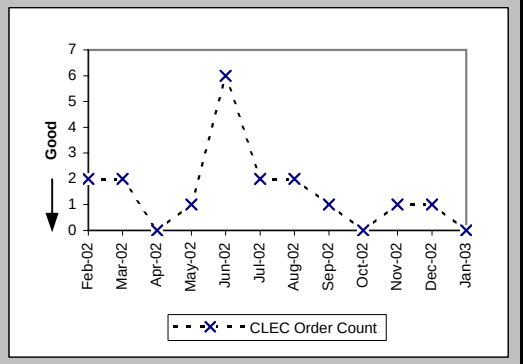
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2033	21	96.81	0	0	86993	802	108.47	144.16	-0.37	-1.22	No
Mar-02	2448	19	128.84	0	0	98710	1080	91.40	134.90	1.23	-0.25	No
Apr-02	2908	25	116.32	0	0	107182	1126	95.19	134.68	0.73	-0.56	No
May-02	2729	21	129.95	0	0	113456	1183	95.91	141.46	1.08	-0.35	No
Jun-02	2174	37	58.76	0	0	125649	1210	103.84	145.71	-1.85	-2.13	No
Jul-02	2139	17	125.82	0	0	132902	1163	114.28	152.76	0.42	-0.74	No
Aug-02	2164	24	90.17	0	0	148457	1170	126.89	164.26	-1.08	-1.66	No
Sep-02	2582	22	117.36	0	0	132687	1130	117.42	154.38	0	-1	No
Oct-02	2081	8	260.12	0	0	127943	1101	116.21	156.06	2.29	0.39	Yes
Nov-02	2268	9	252.00	0	0	112176	890	126.04	162.13	1.96	0.19	Yes
Dec-02	2404	10	240.40	0	0	97479	712	136.91	182.96	1.7	0.03	Yes
Jan-03	2547	11	231.55	0	0	114360	740	154.54	230.33	1.05	-0.36	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

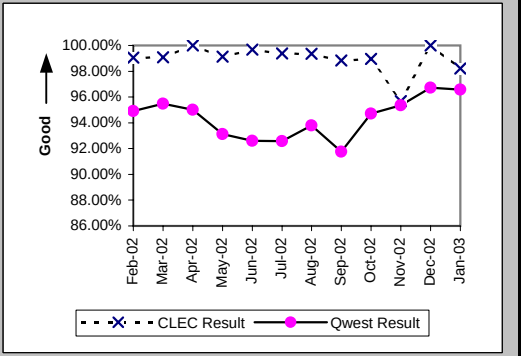
Date	CLEC Order Count
Feb-02	2
Mar-02	2
Apr-02	0
May-02	1
Jun-02	6
Jul-02	2
Aug-02	2
Sep-02	1
Oct-02	0
Nov-02	1
Dec-02	1
Jan-03	0



Checklist #14 - Resale - Residence Repair

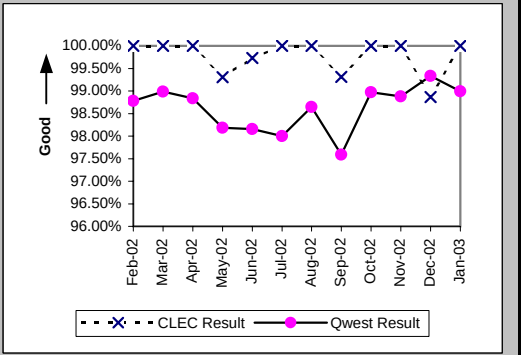
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	212	214	99.07%	156	0	8933	9411	94.92%	21.96%	-2.73	-2.66	No
Mar-02	216	218	99.08%	184	0	11163	11690	95.49%	20.75%	-2.53	-2.54	No
Apr-02	243	243	100.00%	197	0	11040	11621	95.00%	21.79%	-3.54	-3.15	No
May-02	231	233	99.14%	138	0	14379	15440	93.13%	25.30%	-3.6	-3.19	No
Jun-02	319	320	99.69%	183	0	14473	15629	92.60%	26.17%	-4.79	-3.91	No
Jul-02	320	322	99.38%	207	0	16791	18136	92.58%	26.20%	-4.61	-3.8	No
Aug-02	303	305	99.34%	184	0	16007	17064	93.81%	24.11%	-3.98	-3.42	No
Sep-02	254	257	98.83%	139	0	14447	15743	91.77%	27.49%	-4.09	-3.48	No
Oct-02	188	190	98.95%	108	0	13052	13780	94.72%	22.37%	-2.59	-2.57	No
Nov-02	111	116	95.69%	83	0	10584	11098	95.37%	21.02%	-0.16	-1.1	No
Dec-02	76	76	100.00%	51	0	9212	9525	96.71%	17.83%	-1.6	-1.97	No
Jan-03	110	112	98.21%	70	0	9827	10176	96.57%	18.20%	-0.95	-1.58	No



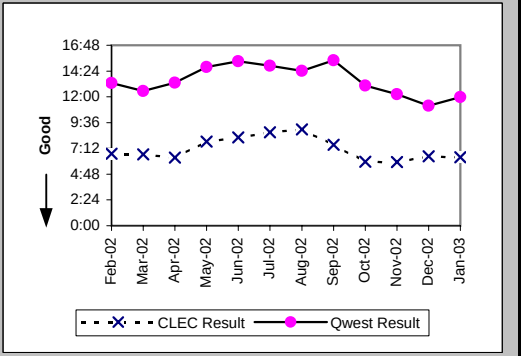
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	240	240	100.00%	156	0	12533	12688	98.78%	10.99%	-1.71	-2.04	No
Mar-02	258	258	100.00%	184	0	15088	15243	98.98%	10.03%	-1.61	-1.98	No
Apr-02	306	306	100.00%	197	0	15121	15299	98.84%	10.72%	-1.88	-2.14	No
May-02	286	288	99.31%	138	0	19755	20120	98.19%	13.35%	-1.41	-1.86	No
Jun-02	373	374	99.73%	183	0	19675	20045	98.15%	13.46%	-2.25	-2.37	No
Jul-02	358	358	100.00%	207	0	22116	22568	98.00%	14.01%	-2.68	-2.63	No
Aug-02	345	345	100.00%	184	0	20930	21217	98.65%	11.55%	-2.16	-2.31	No
Sep-02	289	291	99.31%	139	0	19641	20126	97.59%	15.34%	-1.9	-2.16	No
Oct-02	213	213	100.00%	108	0	17455	17636	98.97%	10.08%	-1.48	-1.9	No
Nov-02	135	135	100.00%	83	0	13795	13951	98.88%	10.52%	-1.23	-1.75	No
Dec-02	87	88	98.86%	51	0	11728	11807	99.33%	8.15%	0.56	-0.66	No
Jan-03	131	131	100.00%	70	0	12507	12634	98.99%	9.98%	-1.15	-1.7	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

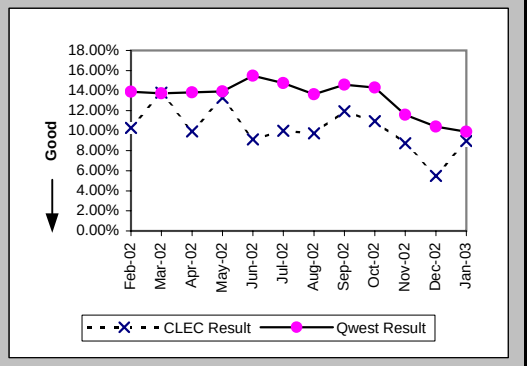
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1613:49	240	6:43	153	0	168634:14	12688	13:17	12:04	-8.36	-6.08	No
Mar-02	1714:19	258	6:39	181	0	191229:33	15243	12:33	11:08	-8.45	-6.13	No
Apr-02	1942:50	306	6:21	191	0	203630:26	15299	13:19	13:16	-9.09	-6.53	No
May-02	2256:10	288	7:50	132	0	297277:52	20120	14:47	12:41	-9.22	-6.6	No
Jun-02	3078:10	374	8:14	174	0	306775:24	20045	15:18	12:18	-11.02	-7.7	No
Jul-02	3115:00	358	8:42	205	0	336238:49	22568	14:54	13:36	-8.56	-6.2	No
Aug-02	3096:15	345	8:58	180	0	305823:19	21217	14:25	12:09	-8.25	-6.01	No
Sep-02	2196:24	291	7:33	137	0	309827:31	20126	15:24	13:56	-9.54	-6.8	No
Oct-02	1270:18	213	5:58	102	0	230010:30	17636	13:03	11:40	-8.8	-6.35	No
Nov-02	798:21	135	5:55	81	0	170669:38	13951	12:14	12:02	-6.08	-4.69	No
Dec-02	566:59	88	6:27	48	0	132035:49	11807	11:11	11:59	-3.7	-3.25	No
Jan-03	837:09	131	6:23	67	0	151290:23	12634	11:58	12:41	-5.01	-4.05	No



Checklist #14 - Resale - Residence Repair

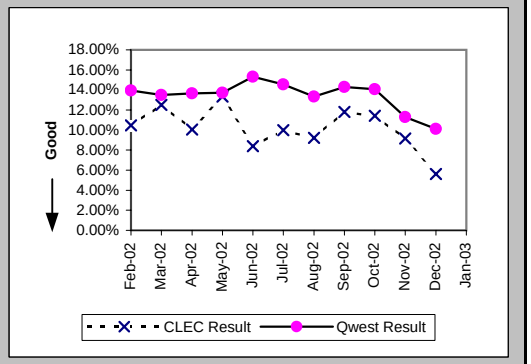
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	25	243	10.29%	153	0	1825	13137	13.89%	34.59%	-1.61	-1.98	No
Mar-02	36	261	13.79%	181	0	2150	15658	13.73%	34.42%	0.05	-0.97	No
Apr-02	31	312	9.94%	191	0	2149	15567	13.80%	34.50%	-1.96	-2.19	No
May-02	39	294	13.27%	132	0	2877	20653	13.93%	34.63%	-0.33	-1.2	No
Jun-02	35	383	9.14%	174	0	3195	20623	15.49%	36.18%	-3.41	-3.07	No
Jul-02	36	360	10.00%	205	0	3424	23201	14.76%	35.47%	-2.53	-2.54	No
Aug-02	34	349	9.74%	180	0	2997	21991	13.63%	34.31%	-2.1	-2.28	No
Sep-02	35	293	11.95%	137	0	3048	20894	14.59%	35.30%	-1.27	-1.77	No
Oct-02	24	219	10.96%	102	0	2613	18295	14.28%	34.99%	-1.4	-1.85	No
Nov-02	12	137	8.76%	81	0	1674	14448	11.59%	32.01%	-1.03	-1.63	No
Dec-02	5	91	5.49%	48	0	1263	12132	10.41%	30.54%	-1.53	-1.93	No
Jan-03	12	134	8.96%	67	0	1273	12863	9.90%	29.86%	-0.36	-1.22	No



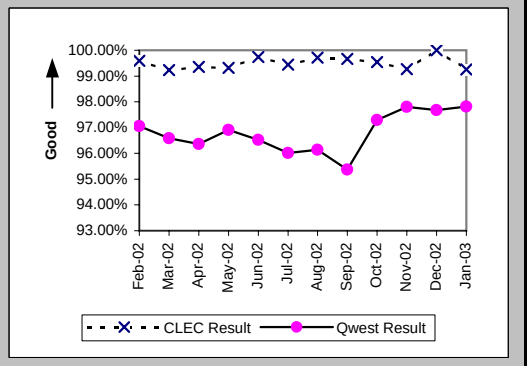
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	24	229	10.48%	153	0	1682	12056	13.95%	34.65%	-1.5	-1.91	No
Mar-02	31	248	12.50%	181	0	1978	14659	13.49%	34.17%	-0.45	-1.28	No
Apr-02	30	298	10.07%	191	0	2026	14831	13.66%	34.34%	-1.79	-2.09	No
May-02	38	285	13.33%	132	0	2698	19681	13.71%	34.39%	-0.18	-1.11	No
Jun-02	31	369	8.40%	174	0	2999	19579	15.32%	36.02%	-3.65	-3.22	No
Jul-02	35	350	10.00%	205	0	3204	22010	14.56%	35.27%	-2.4	-2.46	No
Aug-02	31	336	9.23%	180	0	2758	20656	13.35%	34.01%	-2.21	-2.34	No
Sep-02	34	288	11.81%	137	0	2791	19517	14.30%	35.01%	-1.2	-1.73	No
Oct-02	24	210	11.43%	102	0	2407	17106	14.07%	34.77%	-1.09	-1.67	No
Nov-02	12	131	9.16%	81	0	1533	13568	11.30%	31.66%	-0.77	-1.47	No
Dec-02	5	89	5.62%	48	0	1148	11365	10.10%	30.13%	-1.4	-1.85	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

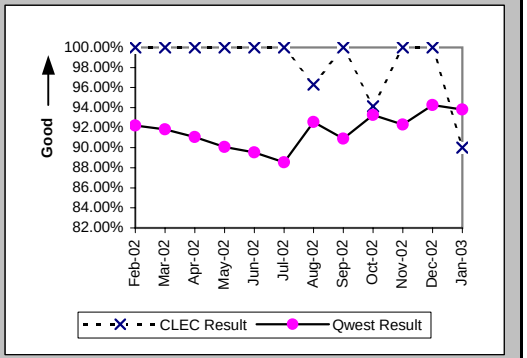
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	242	243	99.59%	153	0	12751	13137	97.06%	16.89%	-2.31	-2.41	No
Mar-02	259	261	99.23%	181	0	15124	15658	96.59%	18.15%	-2.33	-2.42	No
Apr-02	310	312	99.36%	191	0	15000	15567	96.36%	18.73%	-2.8	-2.7	No
May-02	292	294	99.32%	132	0	20016	20653	96.92%	17.29%	-2.37	-2.44	No
Jun-02	382	383	99.74%	174	0	19906	20623	96.52%	18.32%	-3.4	-3.07	No
Jul-02	358	360	99.44%	205	0	22276	23201	96.01%	19.57%	-3.3	-3.01	No
Aug-02	348	349	99.71%	180	0	21143	21991	96.14%	19.25%	-3.44	-3.09	No
Sep-02	292	293	99.66%	137	0	19926	20894	95.37%	21.02%	-3.47	-3.11	No
Oct-02	218	219	99.54%	102	0	17800	18295	97.29%	16.22%	-2.04	-2.24	No
Nov-02	136	137	99.27%	81	0	14130	14448	97.80%	14.67%	-1.17	-1.71	No
Dec-02	91	91	100.00%	48	0	11850	12132	97.68%	15.07%	-1.47	-1.89	No
Jan-03	133	134	99.25%	67	0	12582	12863	97.82%	14.62%	-1.13	-1.69	No



Checklist #14 - Resale - Residence Repair

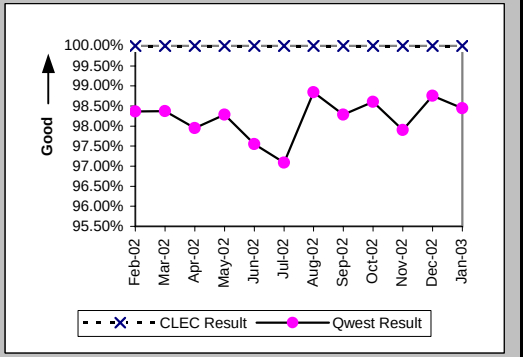
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8	8	100.00%	6	0	1431	1552	92.20%	26.81%	-0.82	-1.5	No
Mar-02	12	12	100.00%	20	0	1773	1931	91.82%	27.41%	-1.03	-1.63	No
Apr-02	11	11	100.00%	20	0	1735	1905	91.08%	28.51%	-1.04	-1.63	No
May-02	17	17	100.00%	14	0	2181	2421	90.09%	29.88%	-1.36	-1.83	No
Jun-02	28	28	100.00%	18	0	2973	3321	89.52%	30.63%	-1.8	-2.1	No
Jul-02	19	19	100.00%	20	0	3416	3858	88.54%	31.85%	-1.56	-1.95	No
Aug-02	26	27	96.30%	19	0	3379	3650	92.58%	26.22%	-0.73	-1.45	No
Sep-02	23	23	100.00%	19	0	3131	3444	90.91%	28.74%	-1.51	-1.92	No
Oct-02	16	17	94.12%	10	0	2586	2773	93.26%	25.08%	-0.14	-1.09	No
Nov-02	18	18	100.00%	11	0	2111	2287	92.30%	26.65%	-1.22	-1.74	No
Dec-02	9	9	100.00%	8	0	1672	1774	94.25%	23.28%	-0.74	-1.45	No
Jan-03	9	10	90.00%	6	0	1603	1709	93.80%	24.12%	0.51	-0.69	No



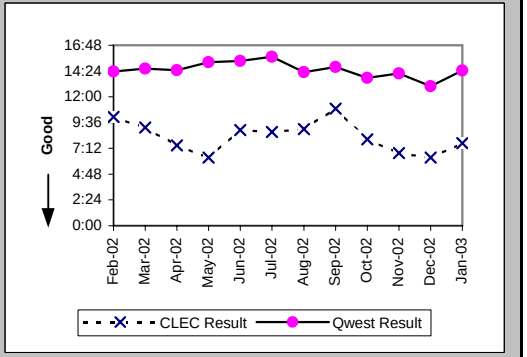
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	9	100.00%	6	0	2168	2204	98.37%	12.68%	-0.39	-1.23	No
Mar-02	18	18	100.00%	20	0	2653	2697	98.37%	12.67%	-0.54	-1.33	No
Apr-02	21	21	100.00%	20	0	2582	2636	97.95%	14.17%	-0.66	-1.4	No
May-02	23	23	100.00%	14	0	3267	3324	98.29%	12.98%	-0.63	-1.38	No
Jun-02	32	32	100.00%	18	0	4103	4206	97.55%	15.46%	-0.89	-1.54	No
Jul-02	22	22	100.00%	20	0	4670	4810	97.09%	16.81%	-0.81	-1.49	No
Aug-02	35	35	100.00%	19	0	4528	4581	98.84%	10.69%	-0.64	-1.39	No
Sep-02	27	27	100.00%	19	0	4294	4369	98.28%	12.99%	-0.68	-1.42	No
Oct-02	22	22	100.00%	10	0	3530	3580	98.60%	11.74%	-0.56	-1.34	No
Nov-02	21	21	100.00%	11	0	2892	2954	97.90%	14.33%	-0.67	-1.41	No
Dec-02	12	12	100.00%	8	0	2307	2336	98.76%	11.07%	-0.39	-1.24	No
Jan-03	14	14	100.00%	6	0	2155	2189	98.45%	12.37%	-0.47	-1.28	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

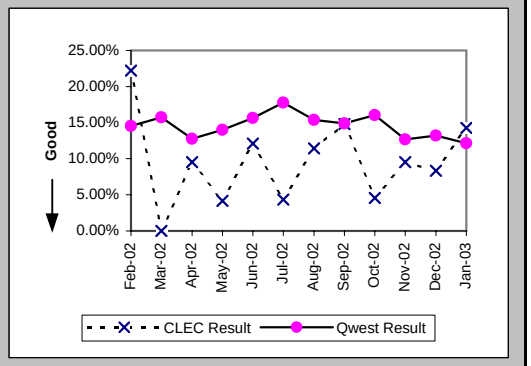
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	91:06	9	10:07	6	0	31642:35	2204	14:21	12:27	-1.02	-1.62	No
Mar-02	164:21	18	9:08	20	0	39441:13	2697	14:37	11:56	-1.95	-2.18	No
Apr-02	156:40	21	7:28	20	0	38126:54	2636	14:28	12:11	-2.62	-2.59	No
May-02	145:33	23	6:20	13	0	50597:17	3324	15:13	15:03	-2.82	-2.72	No
Jun-02	285:34	32	8:55	17	0	64543:29	4206	15:21	15:49	-2.29	-2.39	No
Jul-02	192:06	22	8:44	19	0	75560:30	4810	15:43	14:22	-2.27	-2.38	No
Aug-02	314:27	35	8:59	19	0	65539:02	4581	14:18	13:12	-2.38	-2.45	No
Sep-02	294:51	27	10:55	19	0	64623:17	4369	14:47	12:27	-1.61	-1.98	No
Oct-02	176:35	22	8:02	10	0	49289:58	3580	13:46	13:14	-2.03	-2.23	No
Nov-02	142:03	21	6:46	11	0	41881:01	2954	14:11	15:31	-2.18	-2.33	No
Dec-02	76:17	12	6:21	8	0	30326:17	2336	12:59	11:52	-1.93	-2.17	No
Jan-03	107:34	14	7:41	6	0	31609:01	2189	14:26	12:54	-1.95	-2.19	No



Checklist #14 - Resale - Residence Repair

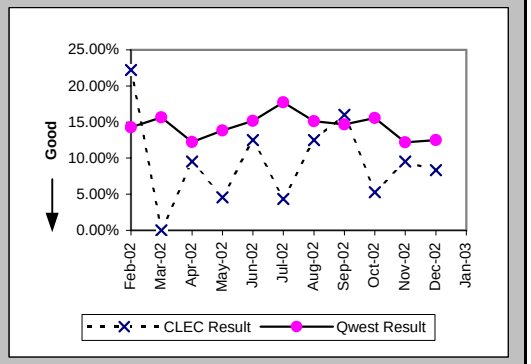
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	9	22.22%	6	0	328	2255	14.55%	35.26%	0.65	-0.61	No
Mar-02	0	18	0.00%	20	0	433	2754	15.72%	36.40%	-1.83	-2.11	No
Apr-02	2	21	9.52%	20	0	341	2673	12.76%	33.36%	-0.44	-1.27	No
May-02	1	24	4.17%	13	0	476	3396	14.02%	34.72%	-1.39	-1.84	No
Jun-02	4	33	12.12%	17	0	669	4274	15.65%	36.34%	-0.56	-1.34	No
Jul-02	1	23	4.35%	19	0	875	4928	17.76%	38.21%	-1.68	-2.02	No
Aug-02	4	35	11.43%	19	0	725	4712	15.39%	36.08%	-0.65	-1.39	No
Sep-02	4	27	14.81%	19	0	670	4504	14.88%	35.58%	-0.01	-1.01	No
Oct-02	1	22	4.55%	10	0	591	3687	16.03%	36.69%	-1.46	-1.89	No
Nov-02	2	21	9.52%	11	0	383	3018	12.69%	33.29%	-0.43	-1.26	No
Dec-02	1	12	8.33%	8	0	315	2387	13.20%	33.85%	-0.5	-1.3	No
Jan-03	2	14	14.29%	6	0	270	2220	12.16%	32.68%	0.3	-0.82	No



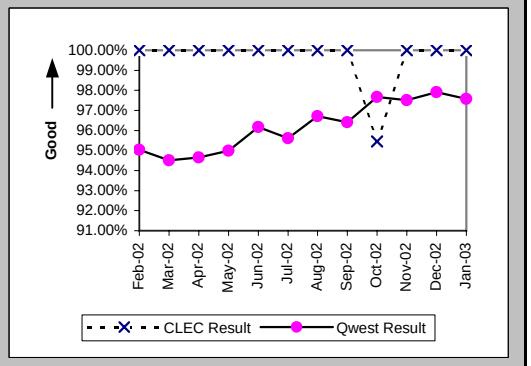
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	9	22.22%	6	0	281	1968	14.28%	34.99%	0.67	-0.59	No
Mar-02	0	16	0.00%	20	0	381	2435	15.65%	36.33%	-1.72	-2.04	No
Apr-02	2	21	9.52%	20	0	301	2461	12.23%	32.76%	-0.38	-1.23	No
May-02	1	22	4.55%	13	0	430	3112	13.82%	34.51%	-1.26	-1.76	No
Jun-02	4	32	12.50%	17	0	604	3986	15.15%	35.86%	-0.42	-1.25	No
Jul-02	1	23	4.35%	19	0	810	4567	17.74%	38.20%	-1.68	-2.02	No
Aug-02	4	32	12.50%	19	0	655	4329	15.13%	35.83%	-0.41	-1.25	No
Sep-02	4	25	16.00%	19	0	608	4149	14.65%	35.36%	0.24	-0.86	No
Oct-02	1	19	5.26%	10	0	516	3318	15.55%	36.24%	-1.23	-1.75	No
Nov-02	2	21	9.52%	11	0	336	2759	12.18%	32.70%	-0.37	-1.23	No
Dec-02	1	12	8.33%	8	0	270	2163	12.48%	33.05%	-0.43	-1.26	No
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

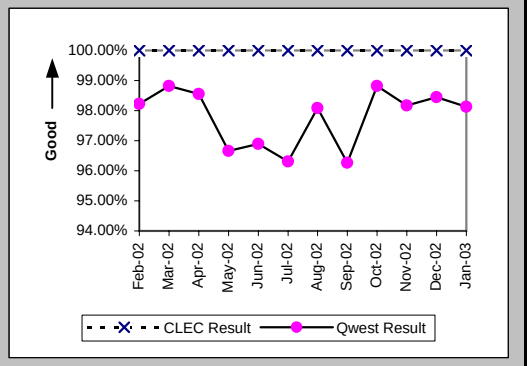
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	9	100.00%	6	0	2143	2255	95.03%	21.73%	-0.68	-1.42	No
Mar-02	18	18	100.00%	20	0	2603	2754	94.52%	22.76%	-1.02	-1.62	No
Apr-02	21	21	100.00%	20	0	2530	2673	94.65%	22.50%	-1.09	-1.66	No
May-02	24	24	100.00%	13	0	3226	3396	94.99%	21.81%	-1.12	-1.68	No
Jun-02	33	33	100.00%	17	0	4110	4274	96.16%	19.21%	-1.14	-1.69	No
Jul-02	23	23	100.00%	19	0	4712	4928	95.62%	20.47%	-1.02	-1.62	No
Aug-02	35	35	100.00%	19	0	4557	4712	96.71%	17.84%	-1.09	-1.66	No
Sep-02	27	27	100.00%	19	0	4342	4504	96.40%	18.62%	-1	-1.61	No
Oct-02	21	22	95.45%	10	0	3601	3687	97.67%	15.09%	0.67	-0.59	No
Nov-02	21	21	100.00%	11	0	2943	3018	97.51%	15.57%	-0.73	-1.44	No
Dec-02	12	12	100.00%	8	0	2337	2387	97.91%	14.32%	-0.51	-1.31	No
Jan-03	14	14	100.00%	6	0	2166	2220	97.57%	15.41%	-0.59	-1.36	No



Checklist #14 - Resale - Residence Repair

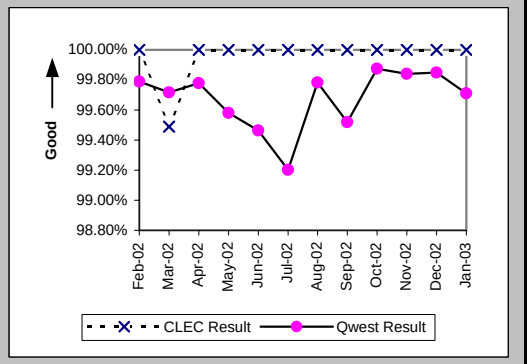
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	69	69	100.00%	122	0	4147	4222	98.22%	13.21%	-1.11	-1.67	No
Mar-02	79	79	100.00%	69	0	6108	6181	98.82%	10.80%	-0.97	-1.59	No
Apr-02	43	43	100.00%	62	0	3265	3313	98.55%	11.95%	-0.79	-1.48	No
May-02	41	41	100.00%	46	0	3940	4076	96.66%	17.96%	-1.18	-1.72	No
Jun-02	70	70	100.00%	64	0	4086	4217	96.89%	17.35%	-1.49	-1.9	No
Jul-02	56	56	100.00%	50	0	4413	4582	96.31%	18.85%	-1.46	-1.88	No
Aug-02	41	41	100.00%	44	0	3647	3718	98.09%	13.69%	-0.89	-1.54	No
Sep-02	42	42	100.00%	31	0	3124	3245	96.27%	18.95%	-1.27	-1.77	No
Oct-02	31	31	100.00%	43	0	2849	2883	98.82%	10.80%	-0.6	-1.37	No
Nov-02	25	25	100.00%	17	0	2254	2296	98.17%	13.40%	-0.68	-1.41	No
Dec-02	24	24	100.00%	17	0	2089	2122	98.44%	12.37%	-0.61	-1.37	No
Jan-03	20	20	100.00%	9	0	2040	2079	98.12%	13.57%	-0.62	-1.37	No



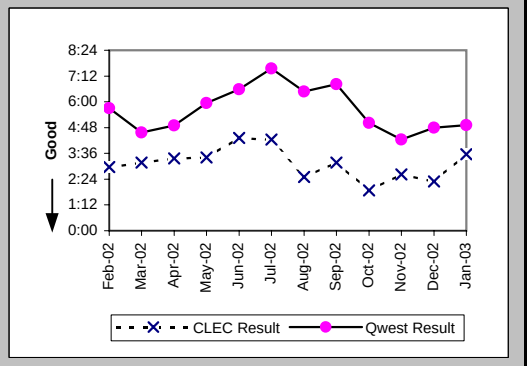
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	159	159	100.00%	122	0	8552	8570	99.79%	4.58%	-0.57	-1.35	No
Mar-02	195	196	99.49%	69	0	10565	10595	99.72%	5.31%	0.6	-0.64	No
Apr-02	143	143	100.00%	62	0	7220	7236	99.78%	4.70%	-0.56	-1.34	No
May-02	98	98	100.00%	46	0	8094	8128	99.58%	6.45%	-0.64	-1.39	No
Jun-02	146	146	100.00%	64	0	7780	7822	99.46%	7.31%	-0.88	-1.53	No
Jul-02	119	119	100.00%	50	0	7961	8025	99.20%	8.89%	-0.97	-1.59	No
Aug-02	92	92	100.00%	44	0	6896	6911	99.78%	4.65%	-0.44	-1.27	No
Sep-02	85	85	100.00%	31	0	5802	5830	99.52%	6.91%	-0.64	-1.39	No
Oct-02	65	65	100.00%	43	0	5597	5604	99.88%	3.53%	-0.28	-1.17	No
Nov-02	43	43	100.00%	17	0	4376	4383	99.84%	3.99%	-0.26	-1.16	No
Dec-02	49	49	100.00%	17	0	3955	3961	99.85%	3.89%	-0.27	-1.16	No
Jan-03	40	40	100.00%	9	0	4138	4150	99.71%	5.37%	-0.34	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

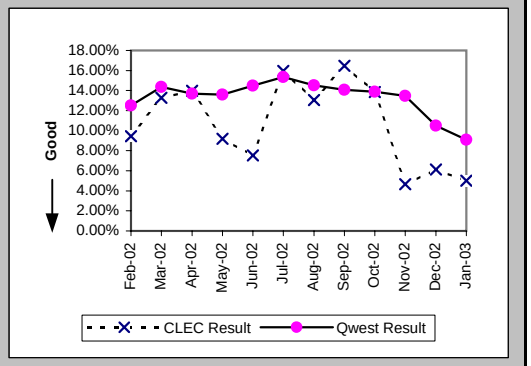
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	470:26	159	2:58	122	0	48918:53	8570	5:42	7:56	-4.33	-3.63	No
Mar-02	621:39	196	3:10	69	0	48375:26	10595	4:34	7:11	-2.7	-2.64	No
Apr-02	480:59	143	3:22	62	0	35470:52	7236	4:54	7:24	-2.46	-2.5	No
May-02	335:13	98	3:25	46	0	48407:35	8128	5:57	8:34	-2.91	-2.77	No
Jun-02	630:27	146	4:19	64	0	51448:54	7822	6:35	14:41	-1.84	-2.12	No
Jul-02	506:35	119	4:15	50	0	60634:33	8025	7:33	9:57	-3.59	-3.18	No
Aug-02	229:47	92	2:30	44	0	44839:00	6911	6:29	8:11	-4.64	-3.82	No
Sep-02	268:55	85	3:10	31	0	39736:58	5830	6:49	9:16	-3.61	-3.19	No
Oct-02	121:59	65	1:53	43	0	28123:27	5604	5:01	7:03	-3.57	-3.17	No
Nov-02	112:44	43	2:37	17	0	18646:36	4383	4:15	6:48	-1.57	-1.95	No
Dec-02	112:39	49	2:18	17	0	19006:34	3961	4:48	7:07	-2.44	-2.49	No
Jan-03	142:57	40	3:34	9	0	20412:53	4150	4:55	7:53	-1.07	-1.65	No



Checklist #14 - Resale - Residence Repair

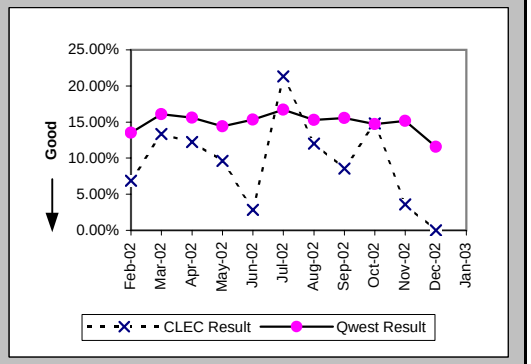
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15	159	9.43%	122	0	1073	8570	12.52%	33.10%	-1.17	-1.71	No
Mar-02	26	196	13.27%	69	0	1520	10595	14.35%	35.05%	-0.43	-1.26	No
Apr-02	20	143	13.99%	62	0	990	7238	13.68%	34.36%	0.13	-0.92	No
May-02	9	98	9.18%	46	0	1104	8128	13.58%	34.26%	-1.26	-1.77	No
Jun-02	11	146	7.53%	64	0	1133	7824	14.48%	35.19%	-2.36	-2.44	No
Jul-02	19	119	15.97%	50	0	1231	8026	15.34%	36.04%	0.21	-0.87	No
Aug-02	12	92	13.04%	44	0	1004	6912	14.53%	35.24%	-0.4	-1.24	No
Sep-02	14	85	16.47%	31	0	821	5830	14.08%	34.78%	0.64	-0.61	No
Oct-02	9	65	13.85%	43	0	779	5607	13.89%	34.59%	-0.01	-1.01	No
Nov-02	2	43	4.65%	17	0	590	4385	13.46%	34.12%	-1.68	-2.02	No
Dec-02	3	49	6.12%	17	0	416	3962	10.50%	30.66%	-0.99	-1.6	No
Jan-03	2	40	5.00%	9	0	378	4153	9.10%	28.76%	-0.9	-1.55	No



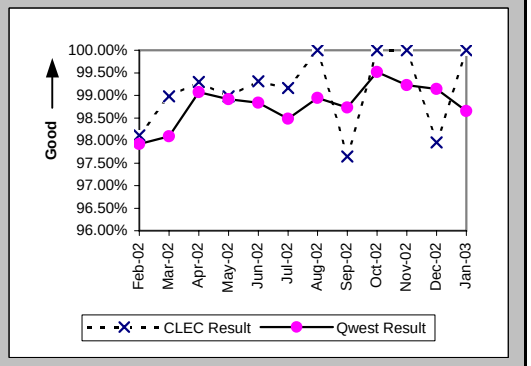
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	73	6.85%	122	0	478	3532	13.53%	34.21%	-1.65	-2	No
Mar-02	12	90	13.33%	69	0	891	5536	16.09%	36.75%	-0.71	-1.43	No
Apr-02	6	49	12.24%	62	0	470	3014	15.59%	36.28%	-0.64	-1.39	No
May-02	5	52	9.62%	46	0	529	3667	14.43%	35.14%	-0.98	-1.6	No
Jun-02	2	71	2.82%	64	0	597	3897	15.32%	36.02%	-2.9	-2.76	No
Jul-02	13	61	21.31%	50	0	645	3864	16.69%	37.29%	0.96	-0.42	No
Aug-02	6	50	12.00%	44	0	479	3136	15.27%	35.97%	-0.64	-1.39	No
Sep-02	3	35	8.57%	31	0	417	2684	15.54%	36.23%	-1.13	-1.69	No
Oct-02	4	27	14.81%	43	0	372	2531	14.70%	35.41%	0.07	-0.96	No
Nov-02	1	28	3.57%	17	0	313	2065	15.16%	35.86%	-1.7	-2.03	No
Dec-02	0	28	0.00%	17	0	224	1939	11.55%	31.97%	-1.9	-2.15	No
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

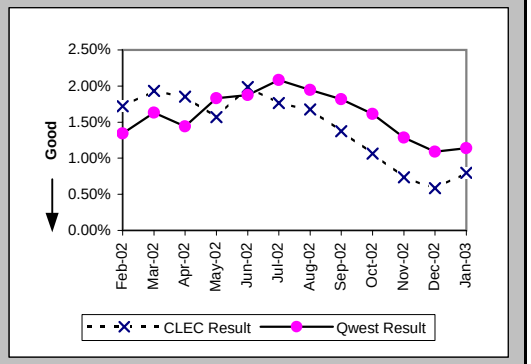
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	156	159	98.11%	122	0	8392	8570	97.92%	14.26%	-0.17	-1.1	No
Mar-02	194	196	98.98%	69	0	10393	10595	98.09%	13.68%	-0.9	-1.55	No
Apr-02	142	143	99.30%	62	0	7171	7238	99.07%	9.58%	-0.28	-1.17	No
May-02	97	98	98.98%	46	0	8040	8128	98.92%	10.35%	-0.06	-1.04	No
Jun-02	145	146	99.32%	64	0	7733	7824	98.84%	10.72%	-0.53	-1.32	No
Jul-02	118	119	99.16%	50	0	7904	8026	98.48%	12.24%	-0.6	-1.37	No
Aug-02	92	92	100.00%	44	0	6839	6912	98.94%	10.22%	-0.98	-1.6	No
Sep-02	83	85	97.65%	31	0	5756	5830	98.73%	11.19%	0.86	-0.48	No
Oct-02	65	65	100.00%	43	0	5580	5607	99.52%	6.92%	-0.56	-1.34	No
Nov-02	43	43	100.00%	17	0	4351	4385	99.22%	8.77%	-0.58	-1.35	No
Dec-02	48	49	97.96%	17	0	3928	3962	99.14%	9.22%	0.8	-0.51	No
Jan-03	40	40	100.00%	9	0	4097	4153	98.65%	11.53%	-0.74	-1.45	No



Checklist #14 - Resale - Residence Repair

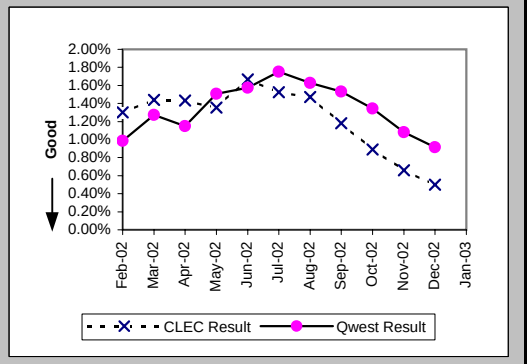
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	411	23880	1.72%	281	0	23962	1783015	1.34%	11.51%	5.03	2.06	Yes
Mar-02	475	24578	1.93%	270	0	29007	1778117	1.63%	12.67%	3.7	1.25	Yes
Apr-02	476	25696	1.85%	273	0	25478	1768920	1.44%	11.91%	5.5	2.35	Yes
May-02	416	26493	1.57%	191	0	32177	1756352	1.83%	13.41%	-3.15	-2.92	No
Jun-02	562	28304	1.99%	255	0	32721	1745154	1.88%	13.56%	1.36	-0.17	No
Jul-02	502	28476	1.76%	274	0	36155	1736403	2.08%	14.28%	-3.74	-3.28	No
Aug-02	476	28378	1.68%	243	0	33615	1728046	1.95%	13.81%	-3.24	-2.97	No
Sep-02	405	29475	1.37%	187	0	31228	1719127	1.82%	13.35%	-5.64	-4.43	No
Oct-02	306	28783	1.06%	155	0	27589	1708650	1.61%	12.60%	-7.36	-5.48	No
Nov-02	201	27325	0.74%	109	0	21851	1698944	1.29%	11.27%	-8.01	-5.87	No
Dec-02	152	25889	0.59%	73	0	18481	1692234	1.09%	10.39%	-7.76	-5.72	No
Jan-03	188	23546	0.80%	82	0	19236	1685898	1.14%	10.62%	-4.92	-3.99	No



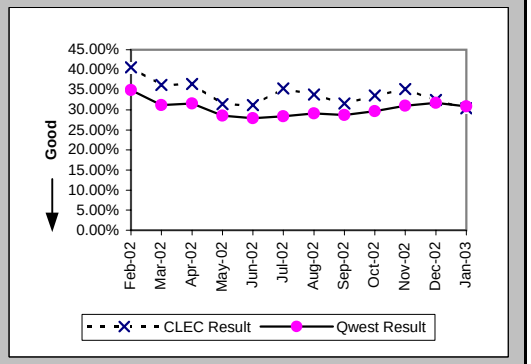
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	311	23880	1.30%	281	0	17556	1783015	0.98%	9.87%	4.94	2	Yes
Mar-02	354	24578	1.44%	270	0	22630	1778117	1.27%	11.21%	2.33	0.42	Yes
Apr-02	368	25696	1.43%	273	0	20306	1768920	1.15%	10.65%	4.25	1.58	Yes
May-02	359	26493	1.36%	191	0	26460	1756352	1.51%	12.18%	-2.01	-2.22	No
Jun-02	472	28304	1.67%	255	0	27462	1745154	1.57%	12.45%	1.26	-0.23	No
Jul-02	434	28476	1.52%	274	0	30441	1736403	1.75%	13.12%	-2.92	-2.78	No
Aug-02	418	28378	1.47%	243	0	28121	1728046	1.63%	12.65%	-2.04	-2.24	No
Sep-02	348	29475	1.18%	187	0	26350	1719127	1.53%	12.29%	-4.88	-3.97	No
Oct-02	256	28783	0.89%	155	0	22955	1708650	1.34%	11.51%	-6.64	-5.03	No
Nov-02	180	27325	0.66%	109	0	18392	1698944	1.08%	10.35%	-6.72	-5.08	No
Dec-02	129	25889	0.50%	73	0	15467	1692234	0.91%	9.52%	-6.98	-5.24	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

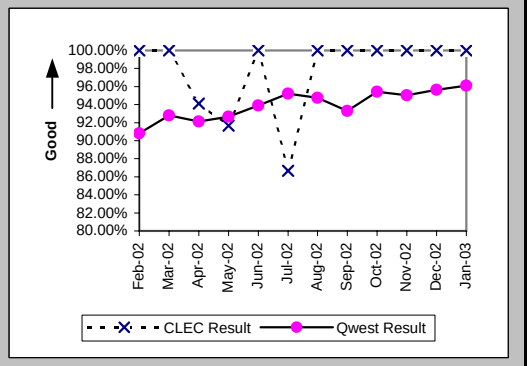
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	281	692	40.61%	0	0	12888	36850	34.97%	47.69%	3.08	0.87	Yes
Mar-02	270	745	36.24%	0	0	13173	42180	31.23%	46.34%	2.93	0.78	Yes
Apr-02	273	749	36.45%	0	0	11787	37265	31.63%	46.50%	2.81	0.71	Yes
May-02	191	607	31.47%	0	0	12886	45063	28.60%	45.19%	1.55	-0.05	No
Jun-02	255	817	31.21%	0	0	12682	45403	27.93%	44.87%	2.07	0.26	Yes
Jul-02	274	776	35.31%	0	0	14330	50485	28.38%	45.09%	4.25	1.58	Yes
Aug-02	243	719	33.80%	0	0	13826	47441	29.14%	45.44%	2.73	0.66	Yes
Sep-02	187	592	31.59%	0	0	12603	43831	28.75%	45.26%	1.51	-0.08	No
Oct-02	155	461	33.62%	0	0	11654	39243	29.70%	45.69%	1.82	0.1	Yes
Nov-02	109	310	35.16%	0	0	9828	31679	31.02%	46.26%	1.56	-0.05	No
Dec-02	73	225	32.44%	0	0	8599	27080	31.75%	46.55%	0.23	-0.86	No
Jan-03	82	270	30.37%	0	0	8591	27827	30.87%	46.20%	-0.18	-1.11	No



Checklist #14 - Resale - Business Installation

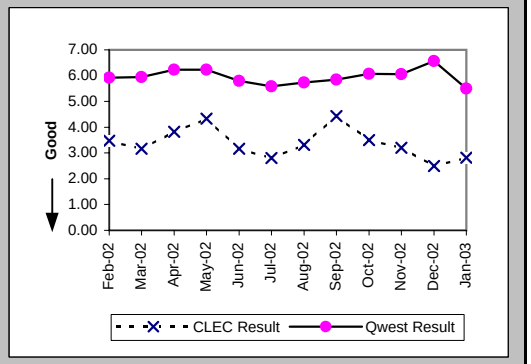
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23	23	100.00%	0	0	2789	3071	90.82%	28.88%	-1.52	-1.92	No
Mar-02	24	24	100.00%	0	0	2973	3204	92.79%	25.86%	-1.36	-1.83	No
Apr-02	16	17	94.12%	0	0	3184	3456	92.13%	26.93%	-0.3	-1.18	No
May-02	11	12	91.67%	0	0	3110	3356	92.67%	26.06%	0.22	-0.87	No
Jun-02	19	19	100.00%	0	0	2851	3036	93.91%	23.92%	-1.11	-1.67	No
Jul-02	13	15	86.67%	0	0	3043	3196	95.21%	21.35%	1.31	-0.2	No
Aug-02	13	13	100.00%	0	0	3329	3513	94.76%	22.28%	-0.85	-1.51	No
Sep-02	14	14	100.00%	0	0	2997	3212	93.31%	24.99%	-1	-1.61	No
Oct-02	4	4	100.00%	0	0	3372	3533	95.44%	20.86%	-0.44	-1.27	No
Nov-02	5	5	100.00%	0	0	2690	2831	95.02%	21.75%	-0.51	-1.31	No
Dec-02	4	4	100.00%	0	0	2740	2865	95.64%	20.43%	-0.43	-1.26	No
Jan-03	11	11	100.00%	0	0	2977	3098	96.09%	19.37%	-0.67	-1.41	No



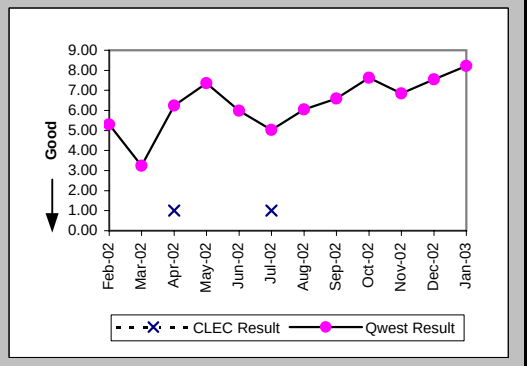
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	80	23	3.48	0	0	18319	3094	5.92	8.20	-1.42	-1.86	No
Mar-02	76	24	3.17	0	0	19282	3238	5.95	8.36	-1.63	-1.99	No
Apr-02	65	17	3.82	0	0	21943	3524	6.23	8.31	-1.19	-1.72	No
May-02	52	12	4.33	0	0	21210	3402	6.23	9.01	-0.73	-1.44	No
Jun-02	60	19	3.16	0	0	18106	3127	5.79	6.96	-1.64	-2	No
Jul-02	42	15	2.80	0	0	17955	3212	5.59	7.29	-1.48	-1.9	No
Aug-02	43	13	3.31	0	0	20217	3527	5.73	7.99	-1.09	-1.66	No
Sep-02	62	14	4.43	0	0	18887	3236	5.84	9.53	-0.55	-1.34	No
Oct-02	14	4	3.50	0	0	21612	3558	6.07	8.18	-0.63	-1.38	No
Nov-02	16	5	3.20	0	0	17345	2860	6.06	7.11	-0.9	-1.55	No
Dec-02	10	4	2.50	0	0	19113	2908	6.57	7.56	-1.08	-1.65	No
Jan-03	31	11	2.82	0	0	17305	3144	5.50	6.78	-1.31	-1.8	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

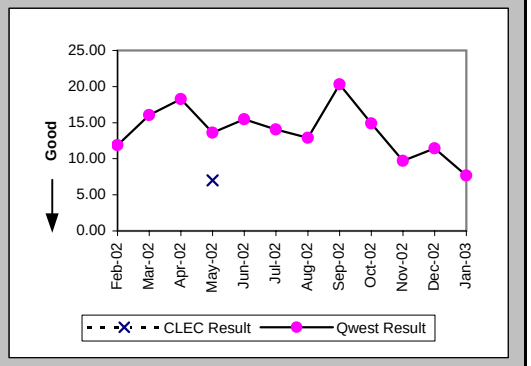
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						852	161	5.29	20.56			
Mar-02						395	122	3.24	3.67			
Apr-02	1	1	1.00	0	0	1005	161	6.24	10.13	-0.52	-1.31	No
May-02						971	132	7.36	23.91			
Jun-02						777	130	5.98	10.14			
Jul-02	2	2	1.00	0	0	477	95	5.02	7.84	-0.72	-1.44	No
Aug-02						823	136	6.05	13.70			
Sep-02						1159	176	6.59	12.79			
Oct-02						1014	133	7.62	13.04			
Nov-02						850	124	6.85	8.25			
Dec-02						831	110	7.55	9.37			
Jan-03						954	116	8.22	13.05			



Checklist #14 - Resale - Business Installation

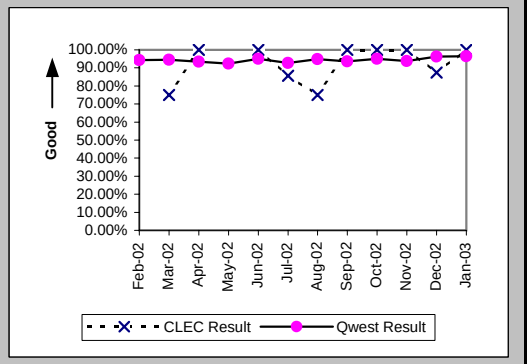
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1450	122	11.89	11.64			
Mar-02						1751	109	16.06	28.36			
Apr-02						2208	121	18.25	18.73			
May-02	7	1	7.00	0	0	1677	123	13.63	13.59	-0.49	-1.3	No
Jun-02						1035	67	15.45	19.53			
Jul-02						943	67	14.07	19.71			
Aug-02						696	54	12.89	21.37			
Sep-02						1218	60	20.30	43.27			
Oct-02						686	46	14.91	24.11			
Nov-02						379	39	9.72	13.01			
Dec-02						537	47	11.43	14.39			
Jan-03						315	41	7.68	9.41			



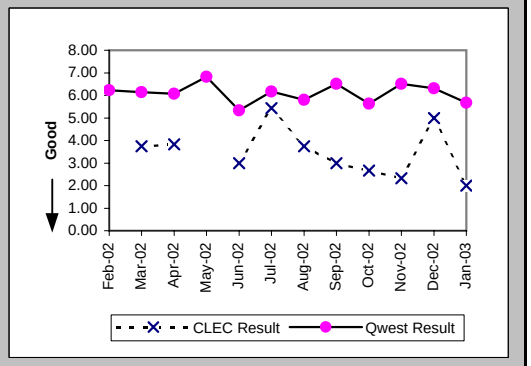
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						492	522	94.25%	23.27%			
Mar-02	3	4	75.00%	0	0	521	551	94.56%	22.69%	1.23	-0.25	No
Apr-02	6	6	100.00%	0	0	579	620	93.39%	24.85%	-0.65	-1.39	No
May-02						765	828	92.39%	26.51%			
Jun-02	2	2	100.00%	0	0	681	717	94.98%	21.84%	-0.32	-1.2	No
Jul-02	6	7	85.71%	0	0	612	660	92.73%	25.97%	0.66	-0.6	No
Aug-02	3	4	75.00%	0	0	594	626	94.89%	22.02%	1.27	-0.23	No
Sep-02	2	2	100.00%	0	0	551	589	93.55%	24.57%	-0.37	-1.23	No
Oct-02	3	3	100.00%	0	0	634	667	95.05%	21.69%	-0.39	-1.24	No
Nov-02	6	6	100.00%	0	0	525	560	93.75%	24.21%	-0.63	-1.38	No
Dec-02	7	8	87.50%	0	0	566	588	96.26%	18.98%	1.03	-0.38	No
Jan-03	2	2	100.00%	0	0	558	578	96.54%	18.28%	-0.27	-1.16	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

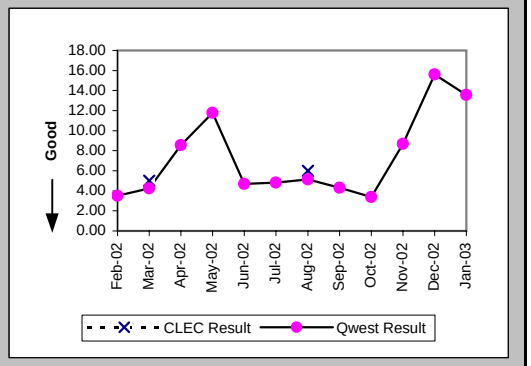
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3299	530	6.22	9.26			
Mar-02	15	4	3.75	0	0	3435	559	6.14	8.38	-0.57	-1.35	No
Apr-02	23	6	3.83	0	0	3797	626	6.07	10.56	-0.52	-1.31	No
May-02						5728	840	6.82	12.46			
Jun-02	6	2	3.00	0	0	3867	726	5.33	4.98	-0.66	-1.4	No
Jul-02	38	7	5.43	0	0	4104	665	6.17	7.98	-0.24	-1.15	No
Aug-02	15	4	3.75	0	0	3642	628	5.80	6.69	-0.61	-1.37	No
Sep-02	6	2	3.00	0	0	3854	592	6.51	6.10	-0.81	-1.49	No
Oct-02	8	3	2.67	0	0	3782	672	5.63	5.78	-0.88	-1.54	No
Nov-02	14	6	2.33	0	0	3691	567	6.51	8.50	-1.2	-1.73	No
Dec-02	40	8	5.00	0	0	3762	596	6.31	7.88	-0.47	-1.28	No
Jan-03	4	2	2.00	0	0	3331	587	5.67	6.80	-0.76	-1.46	No



Checklist #14 - Resale - Business Installation

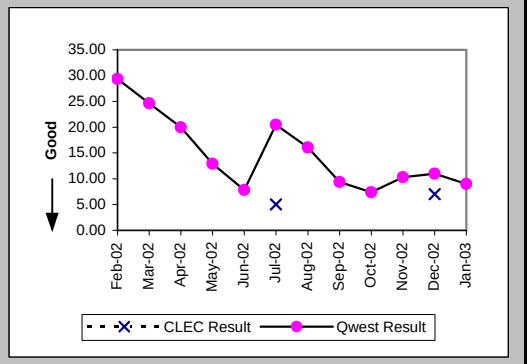
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						49	14	3.50	5.10			
Mar-02	5	1	5.00	0	0	55	13	4.23	3.85	0.22	-0.86	No
Apr-02						214	25	8.56	21.43			
May-02						459	39	11.77	40.65			
Jun-02						108	23	4.70	6.94			
Jul-02						145	30	4.83	7.08			
Aug-02	6	1	6.00	0	0	103	20	5.15	5.66	0.49	-0.7	No
Sep-02						112	26	4.31	3.94			
Oct-02						71	21	3.38	4.25			
Nov-02						234	27	8.67	13.42			
Dec-02						328	21	15.62	21.59			
Jan-03						312	23	13.57	16.42			



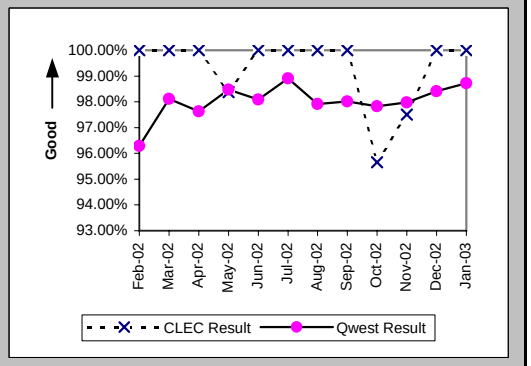
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						440	15	29.33	35.82			
Mar-02						419	17	24.65	30.34			
Apr-02						320	16	20.00	24.67			
May-02						322	25	12.88	11.30			
Jun-02						109	14	7.79	7.72			
Jul-02	5	1	5.00	0	0	430	21	20.48	14.20	-1.06	-1.65	No
Aug-02						193	12	16.08	28.54			
Sep-02						141	15	9.40	11.00			
Oct-02						111	15	7.40	11.26			
Nov-02						124	12	10.33	8.66			
Dec-02	7	1	7.00	0	0	99	9	11.00	9.17	-0.41	-1.25	No
Jan-03						45	5	9.00	3.39			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

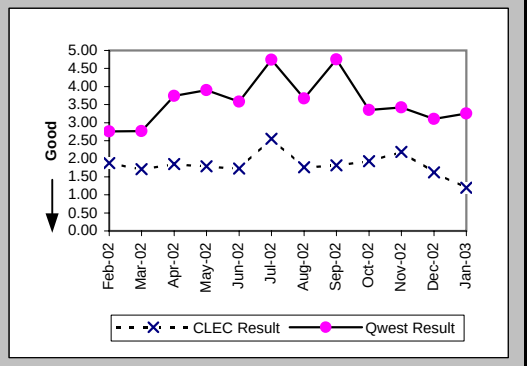
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	97	97	100.00%	0	0	857	890	96.29%	18.90%	-1.84	-2.12	No
Mar-02	92	92	100.00%	0	0	985	1004	98.11%	13.63%	-1.28	-1.78	No
Apr-02	99	99	100.00%	0	0	1028	1053	97.63%	15.22%	-1.48	-1.9	No
May-02	121	123	98.37%	0	0	1093	1110	98.47%	12.28%	0.14	-0.91	No
Jun-02	77	77	100.00%	0	0	974	993	98.09%	13.70%	-1.18	-1.72	No
Jul-02	59	59	100.00%	0	1	994	1005	98.91%	10.40%	-0.79	-1.48	No
Aug-02	48	48	100.00%	0	0	890	909	97.91%	14.31%	-0.99	-1.6	No
Sep-02	40	40	100.00%	0	0	841	858	98.02%	13.94%	-0.88	-1.53	No
Oct-02	22	23	95.65%	0	0	1168	1194	97.82%	14.60%	0.67	-0.59	No
Nov-02	39	40	97.50%	0	0	825	842	97.98%	14.07%	0.26	-0.84	No
Dec-02	20	20	100.00%	0	1	803	816	98.41%	12.52%	-0.56	-1.34	No
Jan-03	32	32	100.00%	0	0	1080	1094	98.72%	11.24%	-0.63	-1.39	No



Checklist #14 - Resale - Business Installation

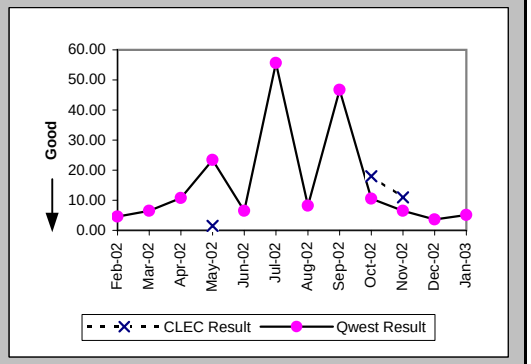
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	162	86	1.88	11	0	1715	622	2.76	2.01	-3.78	-3.3	No
Mar-02	133	78	1.71	14	0	1801	651	2.77	2.47	-3.59	-3.18	No
Apr-02	135	73	1.85	26	0	2529	677	3.74	7.23	-2.12	-2.29	No
May-02	172	96	1.79	27	0	2857	732	3.90	12.72	-1.53	-1.93	No
Jun-02	104	60	1.73	17	0	2260	632	3.58	2.84	-4.8	-3.92	No
Jul-02	107	42	2.55	17	1	3177	670	4.74	19.08	-0.72	-1.44	No
Aug-02	67	38	1.76	10	0	2193	598	3.67	3.90	-2.92	-2.77	No
Sep-02	62	34	1.82	6	0	2640	556	4.75	21.66	-0.76	-1.46	No
Oct-02	29	15	1.93	8	0	2330	695	3.35	3.13	-1.73	-2.05	No
Nov-02	46	21	2.19	19	0	1688	493	3.42	4.01	-1.38	-1.84	No
Dec-02	13	8	1.62	12	1	1362	440	3.10	2.04	-2.02	-2.23	No
Jan-03	18	15	1.20	17	0	1838	566	3.25	2.44	-3.21	-2.95	No



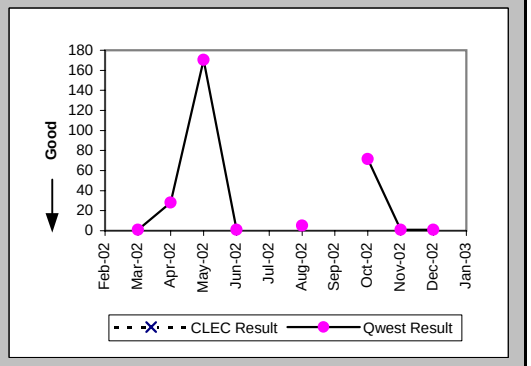
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						156	34	4.59	6.30			
Mar-02						110	17	6.47	8.25			
Apr-02						269	25	10.76	30.46			
May-02	3	2	1.50	0	0	422	18	23.44	71.44	-0.41	-1.25	No
Jun-02						117	18	6.50	7.27			
Jul-02						723	13	55.62	128.10			
Aug-02						147	18	8.17	9.98			
Sep-02						888	19	46.74	111.29			
Oct-02	18	1	18.00	0	0	253	24	10.54	11.26	0.53	-0.68	No
Nov-02	11	1	11.00	0	0	111	17	6.53	11.38	0.99	-0.4	No
Dec-02						43	12	3.58	4.83			
Jan-03						76	15	5.07	5.96			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

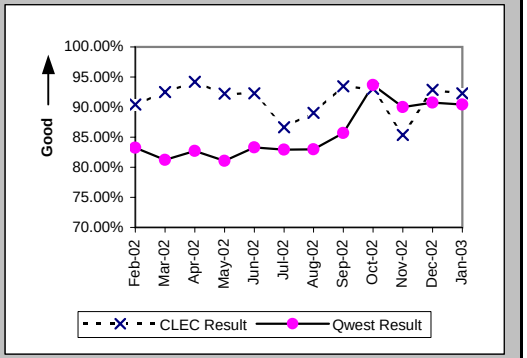
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02						1	1	1.00				
Apr-02						28	1	28.00				
May-02						341	2	170.50	234.05			
Jun-02						1	1	1.00				
Jul-02												
Aug-02						5	1	5.00				
Sep-02												
Oct-02						143	2	71.50	86.97			
Nov-02						1	1	1.00				
Dec-02						1	1	1.00				
Jan-03												



Checklist #14 - Resale - Business Installation

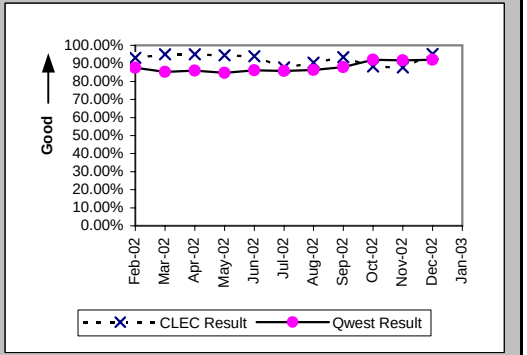
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	132	146	90.41%	0	0	3932	4724	83.23%	37.36%	-2.29	-2.39	No
Mar-02	111	120	92.50%	0	0	3787	4661	81.25%	39.03%	-3.12	-2.9	No
Apr-02	114	121	94.21%	0	0	4140	5006	82.70%	37.82%	-3.31	-3.01	No
May-02	119	129	92.25%	0	0	4282	5282	81.07%	39.18%	-3.2	-2.95	No
Jun-02	108	117	92.31%	0	0	4252	5104	83.31%	37.29%	-2.58	-2.57	No
Jul-02	78	90	86.67%	0	0	4036	4867	82.93%	37.63%	-0.93	-1.57	No
Aug-02	65	73	89.04%	0	0	4130	4976	83.00%	37.56%	-1.36	-1.83	No
Sep-02	57	61	93.44%	0	0	4179	4878	85.67%	35.04%	-1.72	-2.05	No
Oct-02	40	43	93.02%			4739	5060	93.66%	24.38%	0.24	-0.86	No
Nov-02	35	41	85.37%			4364	4850	89.98%	30.03%	0.97	-0.41	No
Dec-02	39	42	92.86%			3898	4296	90.74%	28.99%	-0.47	-1.29	No
Jan-03	36	39	92.31%			4136	4574	90.42%	29.43%	-0.4	-1.24	No



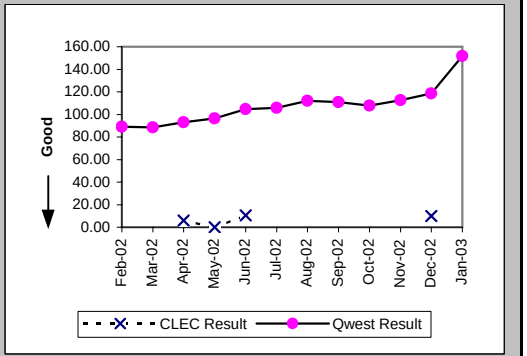
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	136	146	93.15%	0	0	4136	4724	87.55%	33.01%	-2.02	-2.23	No
Mar-02	114	120	95.00%	0	0	3979	4661	85.37%	35.34%	-2.95	-2.79	No
Apr-02	115	121	95.04%	0	0	4307	5006	86.04%	34.66%	-2.82	-2.72	No
May-02	122	129	94.57%	0	0	4473	5282	84.68%	36.01%	-3.08	-2.87	No
Jun-02	110	117	94.02%	0	0	4399	5104	86.19%	34.50%	-2.43	-2.48	No
Jul-02	79	90	87.78%	0	0	4178	4867	85.84%	34.86%	-0.52	-1.32	No
Aug-02	66	73	90.41%	0	0	4298	4976	86.37%	34.31%	-1	-1.61	No
Sep-02	57	61	93.44%	0	0	4288	4878	87.90%	32.61%	-1.32	-1.8	No
Oct-02	38	43	88.37%	0	0	4658	5060	92.06%	27.04%	0.88	-0.46	No
Nov-02	36	41	87.80%	0	0	4448	4850	91.71%	27.57%	0.9	-0.45	No
Dec-02	40	42	95.24%	0	99	3955	4296	92.06%	27.03%	-0.76	-1.46	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

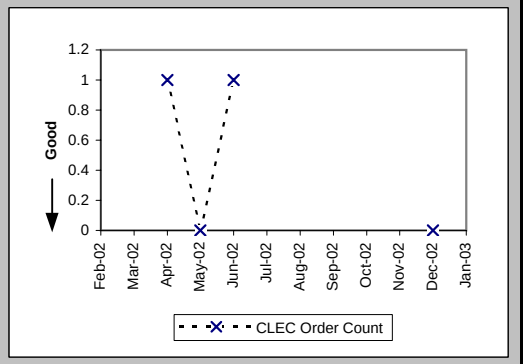
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						36798	413	89.10	114.22			
Mar-02						41979	474	88.56	116.06			
Apr-02	6	1	6.00	0	0	47121	507	92.94	121.84	-0.71	-1.43	No
May-02	0	1	0.00	0	0	48794	506	96.43	127.80	-0.75	-1.46	No
Jun-02	21	2	10.50	0	0	51884	496	104.60	132.91	-1	-1.61	No
Jul-02						55925	528	105.92	137.29			
Aug-02						62260	555	112.18	141.66			
Sep-02						57402	518	110.81	139.79			
Oct-02						46135	428	107.79	144.79			
Nov-02						39610	352	112.53	148.37			
Dec-02	10	1	10.00	0	0	41619	351	118.57	154.80	-0.7	-1.43	No
Jan-03						41451	273	151.84	199.62			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

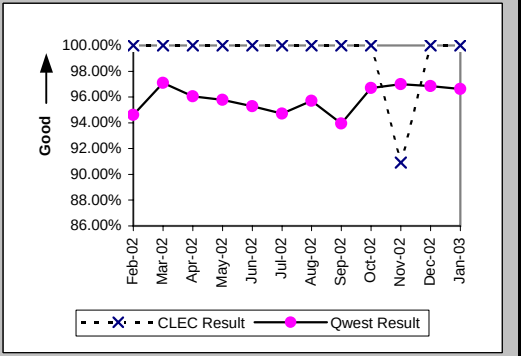
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	1
May-02	0
Jun-02	1
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	0
Jan-03	



Checklist #14 - Resale - Business Repair

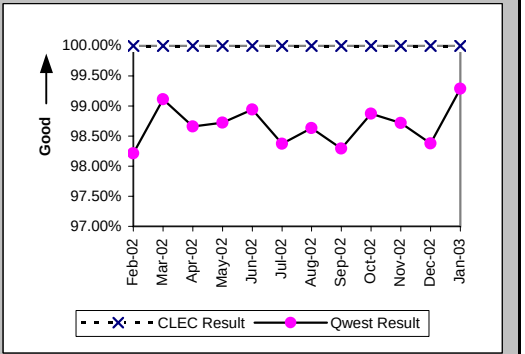
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	20	20	100.00%	16	0	1196	1264	94.62%	22.56%	-1.06	-1.64	No
Mar-02	19	19	100.00%	15	0	1534	1580	97.09%	16.81%	-0.75	-1.46	No
Apr-02	25	25	100.00%	21	0	1561	1625	96.06%	19.45%	-1	-1.61	No
May-02	14	14	100.00%	16	0	2000	2088	95.79%	20.09%	-0.78	-1.48	No
Jun-02	20	20	100.00%	12	0	1778	1866	95.28%	21.20%	-0.99	-1.6	No
Jul-02	25	25	100.00%	15	0	2003	2115	94.70%	22.39%	-1.18	-1.71	No
Aug-02	15	15	100.00%	7	0	1980	2069	95.70%	20.29%	-0.82	-1.5	No
Sep-02	15	15	100.00%	18	0	1895	2017	93.95%	23.84%	-0.98	-1.6	No
Oct-02	23	23	100.00%	9	0	1872	1936	96.69%	17.88%	-0.88	-1.54	No
Nov-02	10	11	90.91%	8	0	1545	1593	96.99%	17.10%	0.97	-0.41	No
Dec-02	9	9	100.00%	4	0	1318	1361	96.84%	17.49%	-0.54	-1.33	No
Jan-03	14	14	100.00%	6	0	1377	1425	96.63%	18.04%	-0.7	-1.42	No



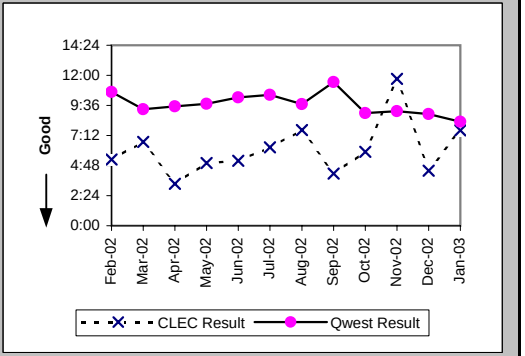
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	24	24	100.00%	16	0	1649	1679	98.21%	13.25%	-0.66	-1.4	No
Mar-02	26	26	100.00%	15	0	2011	2029	99.11%	9.38%	-0.48	-1.29	No
Apr-02	29	29	100.00%	21	0	2060	2088	98.66%	11.50%	-0.62	-1.38	No
May-02	21	21	100.00%	16	0	2625	2659	98.72%	11.24%	-0.52	-1.32	No
Jun-02	23	23	100.00%	12	0	2339	2364	98.94%	10.23%	-0.49	-1.3	No
Jul-02	31	31	100.00%	15	0	2480	2521	98.37%	12.65%	-0.71	-1.43	No
Aug-02	18	18	100.00%	7	0	2458	2492	98.64%	11.60%	-0.5	-1.3	No
Sep-02	20	20	100.00%	18	0	2362	2403	98.29%	12.95%	-0.59	-1.36	No
Oct-02	25	25	100.00%	9	0	2282	2308	98.87%	10.55%	-0.53	-1.32	No
Nov-02	11	11	100.00%	8	0	1848	1872	98.72%	11.25%	-0.38	-1.23	No
Dec-02	9	9	100.00%	4	0	1577	1603	98.38%	12.63%	-0.38	-1.23	No
Jan-03	17	17	100.00%	6	0	1671	1683	99.29%	8.41%	-0.35	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

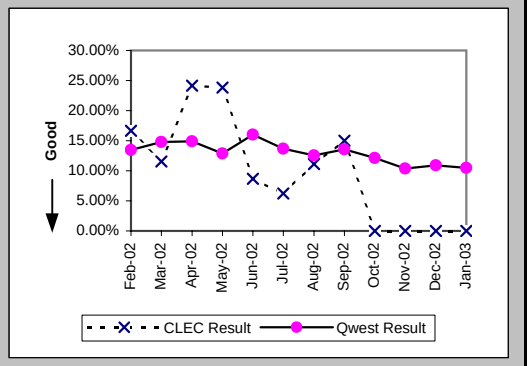
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	126:52	24	5:17	16	0	17916:36	1679	10:40	11:54	-2.2	-2.34	No
Mar-02	174:04	26	6:42	15	0	18855:43	2029	9:18	10:16	-1.28	-1.78	No
Apr-02	97:08	29	3:21	21	0	19893:18	2088	9:32	11:29	-2.88	-2.75	No
May-02	105:05	21	5:00	16	0	25824:10	2659	9:43	11:13	-1.92	-2.16	No
Jun-02	119:24	23	5:11	12	0	24190:40	2364	10:14	11:39	-2.06	-2.26	No
Jul-02	193:41	31	6:15	14	0	26331:04	2521	10:27	12:39	-1.83	-2.12	No
Aug-02	137:33	18	7:38	7	0	24153:01	2492	9:42	10:56	-0.79	-1.48	No
Sep-02	83:05	20	4:09	18	0	27556:46	2403	11:28	65:59	-0.49	-1.3	No
Oct-02	147:20	25	5:54	9	0	20727:32	2308	8:59	12:28	-1.23	-1.75	No
Nov-02	128:53	11	11:43	8	0	17089:02	1872	9:08	14:31	0.97	-0.41	No
Dec-02	39:24	9	4:23	3	0	14288:18	1603	8:55	12:42	-1.07	-1.65	No
Jan-03	129:22	17	7:37	6	0	13974:54	1683	8:18	10:32	-0.27	-1.16	No



Checklist #14 - Resale - Business Repair

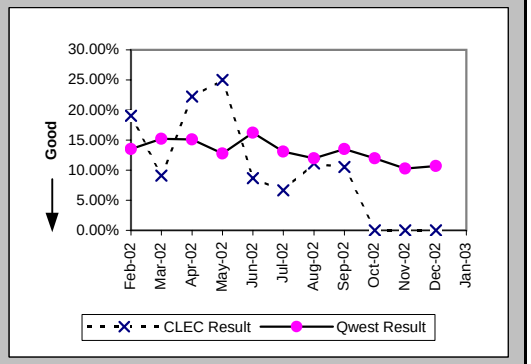
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	24	16.67%	16	0	231	1715	13.47%	34.14%	0.49	-0.7	No
Mar-02	3	26	11.54%	15	0	307	2079	14.77%	35.48%	-0.46	-1.28	No
Apr-02	7	29	24.14%	21	0	315	2117	14.88%	35.59%	1.33	-0.19	No
May-02	5	21	23.81%	16	0	352	2731	12.89%	33.51%	1.38	-0.16	No
Jun-02	2	23	8.70%	12	0	389	2429	16.01%	36.67%	-0.95	-1.58	No
Jul-02	2	32	6.25%	14	0	353	2587	13.65%	34.33%	-1.21	-1.74	No
Aug-02	2	18	11.11%	7	0	322	2560	12.58%	33.16%	-0.19	-1.11	No
Sep-02	3	20	15.00%	18	0	337	2481	13.58%	34.26%	0.24	-0.86	No
Oct-02	0	25	0.00%	9	0	285	2355	12.10%	32.61%	-1.85	-2.12	No
Nov-02	0	11	0.00%	8	0	199	1918	10.38%	30.49%	-1.13	-1.68	No
Dec-02	0	10	0.00%	3	0	179	1640	10.91%	31.18%	-1.1	-1.67	No
Jan-03	0	17	0.00%	6	0	179	1711	10.46%	30.61%	-1.4	-1.85	No



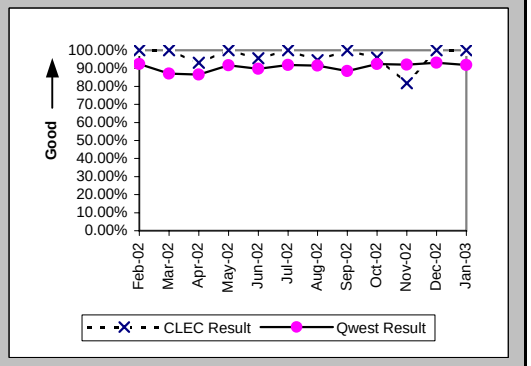
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	21	19.05%	16	0	209	1549	13.49%	34.16%	0.74	-0.55	No
Mar-02	2	22	9.09%	15	0	296	1947	15.20%	35.90%	-0.79	-1.48	No
Apr-02	6	27	22.22%	21	0	302	1997	15.12%	35.83%	1	-0.39	No
May-02	5	20	25.00%	16	0	331	2589	12.78%	33.39%	1.5	-0.09	No
Jun-02	2	23	8.70%	12	0	368	2272	16.20%	36.84%	-0.97	-1.59	No
Jul-02	2	30	6.67%	14	0	317	2419	13.10%	33.75%	-1.04	-1.63	No
Aug-02	2	18	11.11%	7	0	281	2347	11.97%	32.46%	-0.11	-1.07	No
Sep-02	2	19	10.53%	18	0	310	2291	13.53%	34.21%	-0.38	-1.23	No
Oct-02	0	25	0.00%	9	0	262	2191	11.96%	32.45%	-1.83	-2.11	No
Nov-02	0	10	0.00%	8	0	181	1763	10.27%	30.35%	-1.07	-1.65	No
Dec-02	0	9	0.00%	3	0	161	1505	10.70%	30.91%	-1.04	-1.63	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

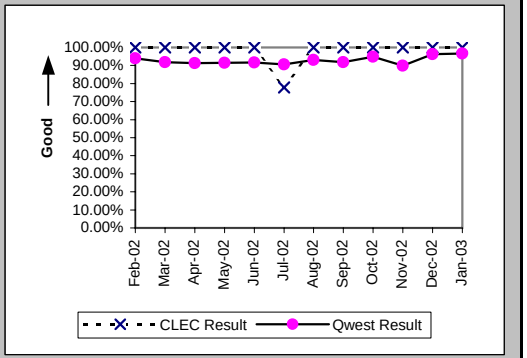
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	24	24	100.00%	16	0	1583	1715	92.30%	26.65%	-1.4	-1.85	No
Mar-02	26	26	100.00%	15	0	1811	2079	87.11%	33.51%	-1.95	-2.19	No
Apr-02	27	29	93.10%	21	0	1830	2117	86.44%	34.23%	-1.04	-1.63	No
May-02	21	21	100.00%	16	0	2503	2731	91.65%	27.66%	-1.38	-1.84	No
Jun-02	22	23	95.65%	12	0	2181	2429	89.79%	30.28%	-0.92	-1.56	No
Jul-02	32	32	100.00%	14	0	2375	2587	91.81%	27.43%	-1.68	-2.02	No
Aug-02	17	18	94.44%	7	0	2341	2560	91.45%	27.97%	-0.45	-1.28	No
Sep-02	20	20	100.00%	18	0	2194	2481	88.43%	31.98%	-1.61	-1.98	No
Oct-02	24	25	96.00%	9	0	2174	2355	92.31%	26.64%	-0.69	-1.42	No
Nov-02	9	11	81.82%	8	0	1766	1918	92.08%	27.01%	1.12	-0.32	No
Dec-02	10	10	100.00%	3	0	1527	1640	93.11%	25.33%	-0.86	-1.52	No
Jan-03	17	17	100.00%	6	0	1570	1711	91.76%	27.50%	-1.23	-1.75	No



Checklist #14 - Resale - Business Repair

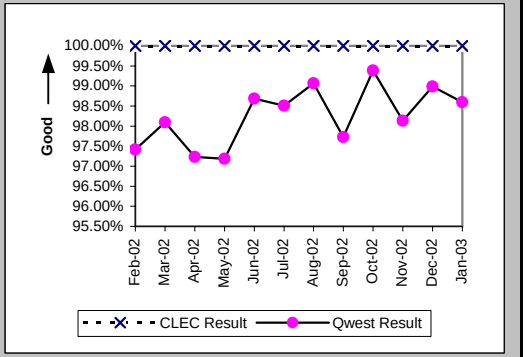
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	3	0	234	249	93.98%	23.79%	-0.44	-1.27	No
Mar-02	4	4	100.00%	5	0	281	306	91.83%	27.39%	-0.59	-1.36	No
Apr-02	1	1	100.00%	3	0	313	343	91.25%	28.25%	-0.31	-1.19	No
May-02	7	7	100.00%	1	0	385	421	91.45%	27.96%	-0.8	-1.49	No
Jun-02	2	2	100.00%	4	0	448	489	91.62%	27.72%	-0.43	-1.26	No
Jul-02	7	9	77.78%	4	0	496	547	90.68%	29.08%	1.16	-0.3	No
Aug-02	8	8	100.00%	6	0	471	506	93.08%	25.37%	-0.77	-1.47	No
Sep-02	3	3	100.00%	2	0	486	529	91.87%	27.33%	-0.51	-1.31	No
Oct-02	3	3	100.00%	3	0	511	539	94.81%	22.19%	-0.4	-1.25	No
Nov-02	5	5	100.00%	2	0	355	395	89.87%	30.17%	-0.75	-1.45	No
Dec-02	3	3	100.00%	2	0	314	326	96.32%	18.83%	-0.34	-1.2	No
Jan-03	3	3	100.00%	2	0	288	298	96.64%	18.01%	-0.32	-1.2	No



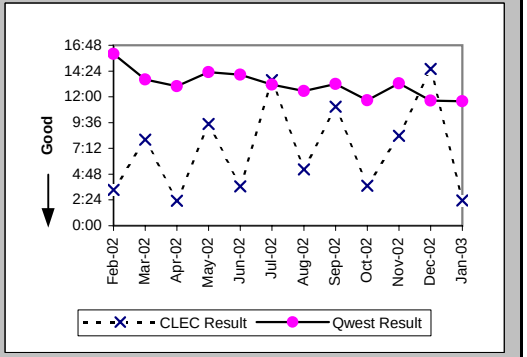
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	3	0	339	348	97.41%	15.87%	-0.32	-1.2	No
Mar-02	5	5	100.00%	5	0	412	420	98.10%	13.67%	-0.31	-1.19	No
Apr-02	1	1	100.00%	3	0	456	469	97.23%	16.42%	-0.17	-1.1	No
May-02	10	10	100.00%	1	0	552	568	97.18%	16.55%	-0.53	-1.32	No
Jun-02	4	4	100.00%	4	0	598	606	98.68%	11.41%	-0.23	-1.14	No
Jul-02	9	9	100.00%	4	0	660	670	98.51%	12.13%	-0.37	-1.22	No
Aug-02	9	9	100.00%	6	0	635	641	99.06%	9.63%	-0.29	-1.18	No
Sep-02	4	4	100.00%	2	0	601	615	97.72%	14.92%	-0.3	-1.18	No
Oct-02	5	5	100.00%	3	0	651	655	99.39%	7.79%	-0.17	-1.11	No
Nov-02	6	6	100.00%	2	0	473	482	98.13%	13.54%	-0.34	-1.2	No
Dec-02	3	3	100.00%	2	0	391	395	98.99%	10.01%	-0.17	-1.11	No
Jan-03	4	4	100.00%	2	0	352	357	98.60%	11.75%	-0.24	-1.14	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

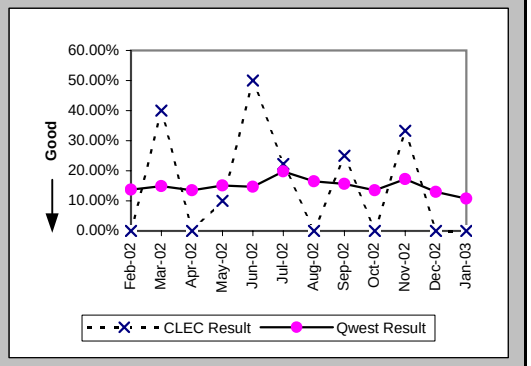
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13:23	4	3:21	3	0	5562:28	348	15:59	42:38	-0.59	-1.36	No
Mar-02	40:03	5	8:01	5	0	5710:00	420	13:36	12:56	-0.96	-1.58	No
Apr-02	2:19	1	2:19	3	0	6093:02	469	12:59	13:32	-0.79	-1.48	No
May-02	94:41	10	9:28	1	0	8109:50	568	14:17	13:24	-1.13	-1.68	No
Jun-02	14:39	4	3:40	4	0	8513:51	606	14:03	12:13	-1.7	-2.03	No
Jul-02	122:02	9	13:34	4	0	8800:09	670	13:08	11:19	0.24	-0.86	No
Aug-02	47:03	9	5:14	5	0	8031:55	641	12:32	10:42	-2.03	-2.24	No
Sep-02	44:14	4	11:04	2	0	8103:19	615	13:11	15:16	-0.28	-1.17	No
Oct-02	18:34	5	3:43	3	0	7643:06	655	11:40	10:11	-1.74	-2.06	No
Nov-02	50:20	6	8:23	2	0	6392:58	482	13:16	15:35	-0.76	-1.46	No
Dec-02	43:47	3	14:36	2	0	4600:02	395	11:39	15:49	0.77	-0.53	No
Jan-03	9:23	4	2:21	2	0	4135:52	357	11:35	12:22	-1.49	-1.9	No



Checklist #14 - Resale - Business Repair

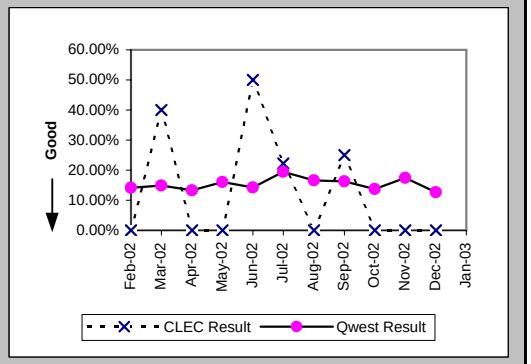
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	4	0.00%	3	0	48	351	13.68%	34.36%	-0.79	-1.48	No
Mar-02	2	5	40.00%	5	0	64	430	14.88%	35.59%	1.32	-0.2	No
Apr-02	0	1	0.00%	3	0	64	473	13.53%	34.21%	-0.4	-1.24	No
May-02	1	10	10.00%	1	0	87	577	15.08%	35.78%	-0.44	-1.27	No
Jun-02	2	4	50.00%	4	0	92	626	14.70%	35.41%	1.58	-0.04	No
Jul-02	2	9	22.22%	4	0	136	686	19.83%	39.87%	0.22	-0.87	No
Aug-02	0	10	0.00%	5	0	108	654	16.51%	37.13%	-1.4	-1.85	No
Sep-02	1	4	25.00%	2	0	98	626	15.66%	36.34%	0.49	-0.7	No
Oct-02	0	5	0.00%	3	0	90	667	13.49%	34.17%	-0.88	-1.53	No
Nov-02	2	6	33.33%	2	0	85	494	17.21%	37.74%	0.95	-0.42	No
Dec-02	0	3	0.00%	2	0	52	400	13.00%	33.63%	-0.67	-1.41	No
Jan-03	0	4	0.00%	2	0	39	363	10.74%	30.97%	-0.69	-1.42	No



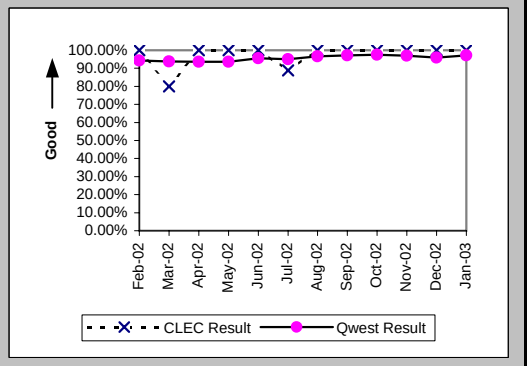
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	4	0.00%	3	0	41	289	14.19%	34.89%	-0.81	-1.49	No
Mar-02	2	5	40.00%	5	0	55	370	14.86%	35.57%	1.32	-0.2	No
Apr-02	0	1	0.00%	3	0	55	415	13.25%	33.91%	-0.39	-1.24	No
May-02	0	8	0.00%	1	0	81	505	16.04%	36.70%	-1.23	-1.75	No
Jun-02	2	4	50.00%	4	0	80	560	14.29%	34.99%	1.61	-0.02	No
Jul-02	2	9	22.22%	4	0	120	617	19.45%	39.58%	0.25	-0.85	No
Aug-02	0	9	0.00%	5	0	95	574	16.55%	37.16%	-1.33	-1.81	No
Sep-02	1	4	25.00%	2	0	92	566	16.25%	36.89%	0.46	-0.72	No
Oct-02	0	5	0.00%	3	0	83	606	13.70%	34.38%	-0.89	-1.54	No
Nov-02	0	3	0.00%	2	0	75	431	17.40%	37.91%	-0.79	-1.48	No
Dec-02	0	3	0.00%	2	0	45	355	12.68%	33.27%	-0.66	-1.4	No
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

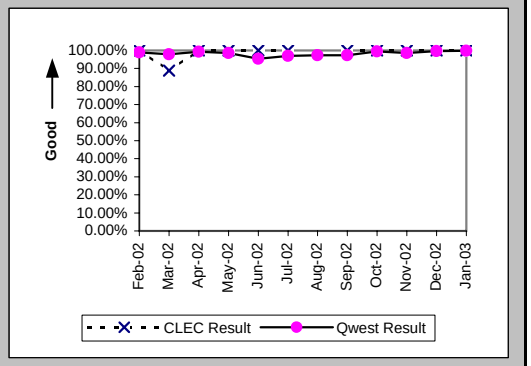
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	3	0	331	351	94.30%	23.18%	-0.49	-1.3	No
Mar-02	4	5	80.00%	5	0	403	430	93.72%	24.26%	1	-0.39	No
Apr-02	1	1	100.00%	3	0	443	473	93.66%	24.37%	-0.26	-1.16	No
May-02	10	10	100.00%	1	0	540	577	93.59%	24.50%	-0.82	-1.5	No
Jun-02	4	4	100.00%	4	0	598	626	95.53%	20.67%	-0.43	-1.26	No
Jul-02	8	9	88.89%	4	0	652	686	95.04%	21.70%	0.76	-0.54	No
Aug-02	10	10	100.00%	5	0	632	654	96.64%	18.03%	-0.59	-1.36	No
Sep-02	4	4	100.00%	2	0	608	626	97.12%	16.71%	-0.34	-1.21	No
Oct-02	5	5	100.00%	3	0	650	667	97.45%	15.76%	-0.36	-1.22	No
Nov-02	6	6	100.00%	2	0	479	494	96.96%	17.16%	-0.43	-1.26	No
Dec-02	3	3	100.00%	2	0	384	400	96.00%	19.60%	-0.35	-1.21	No
Jan-03	4	4	100.00%	2	0	353	363	97.25%	16.37%	-0.33	-1.2	No



Checklist #14 - Resale - Business Repair

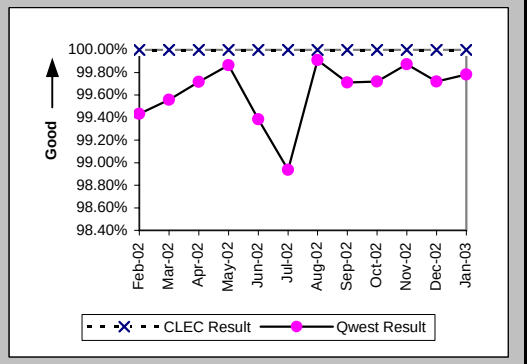
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	7	100.00%	12	0	659	666	98.95%	10.20%	-0.27	-1.16	No
Mar-02	8	9	88.89%	17	0	788	805	97.89%	14.38%	1.3	-0.21	No
Apr-02	7	7	100.00%	9	0	563	567	99.29%	8.37%	-0.22	-1.13	No
May-02	8	8	100.00%	8	0	658	667	98.65%	11.54%	-0.33	-1.2	No
Jun-02	4	4	100.00%	5	0	626	656	95.43%	20.89%	-0.44	-1.27	No
Jul-02	3	3	100.00%	6	0	592	610	97.05%	16.92%	-0.3	-1.18	No
Aug-02						500	514	97.28%	16.28%			
Sep-02	6	6	100.00%	6	0	480	493	97.36%	16.02%	-0.4	-1.24	No
Oct-02	2	2	100.00%	8	0	507	510	99.41%	7.65%	-0.11	-1.07	No
Nov-02	4	4	100.00%	8	0	348	353	98.58%	11.82%	-0.24	-1.14	No
Dec-02	3	3	100.00%	1	0	316	317	99.68%	5.61%	-0.1	-1.06	No
Jan-03	4	4	100.00%	5	0	423	424	99.76%	4.85%	-0.1	-1.06	No



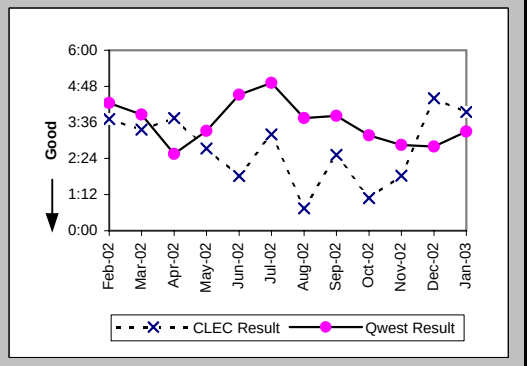
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23	23	100.00%	12	0	1400	1408	99.43%	7.52%	-0.36	-1.22	No
Mar-02	24	24	100.00%	17	0	1573	1580	99.56%	6.64%	-0.32	-1.2	No
Apr-02	17	17	100.00%	9	0	1410	1414	99.72%	5.31%	-0.22	-1.13	No
May-02	20	20	100.00%	8	0	1472	1474	99.86%	3.68%	-0.16	-1.1	No
Jun-02	19	19	100.00%	5	0	1293	1301	99.39%	7.82%	-0.34	-1.21	No
Jul-02	12	12	100.00%	6	0	1301	1315	98.94%	10.26%	-0.36	-1.22	No
Aug-02	7	7	100.00%	2	0	1099	1100	99.91%	3.01%	-0.08	-1.05	No
Sep-02	9	9	100.00%	6	0	1036	1039	99.71%	5.37%	-0.16	-1.1	No
Oct-02	6	6	100.00%	8	0	1061	1064	99.72%	5.30%	-0.13	-1.08	No
Nov-02	16	16	100.00%	8	0	781	782	99.87%	3.57%	-0.14	-1.09	No
Dec-02	7	7	100.00%	1	0	711	713	99.72%	5.29%	-0.14	-1.08	No
Jan-03	7	7	100.00%	5	0	909	911	99.78%	4.68%	-0.12	-1.08	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

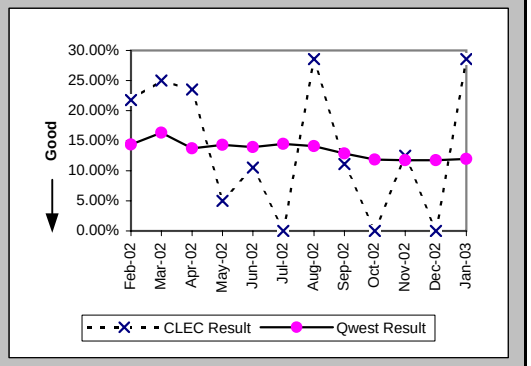
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	85:32	23	3:43	12	0	5985:04	1408	4:15	7:43	-0.33	-1.2	No
Mar-02	80:37	24	3:22	17	0	6116:23	1580	3:52	9:10	-0.27	-1.17	No
Apr-02	63:49	17	3:45	9	0	3617:13	1414	2:33	5:27	1.03	-0.37	No
May-02	54:50	20	2:44	8	0	4878:50	1474	3:19	6:16	-0.4	-1.24	No
Jun-02	34:40	19	1:49	5	0	5884:00	1301	4:31	9:22	-1.25	-1.76	No
Jul-02	38:18	12	3:12	6	0	6458:21	1315	4:55	10:57	-0.54	-1.33	No
Aug-02	5:18	7	0:45	2	0	4116:55	1100	3:45	6:29	-1.21	-1.74	No
Sep-02	22:36	9	2:31	6	0	3966:52	1039	3:49	7:21	-0.53	-1.32	No
Oct-02	6:32	6	1:05	8	0	3377:16	1064	3:10	6:33	-0.78	-1.47	No
Nov-02	29:17	16	1:50	8	0	2222:53	782	2:51	5:29	-0.73	-1.44	No
Dec-02	30:46	7	4:24	1	0	1999:21	713	2:48	7:23	0.99	-0.4	No
Jan-03	27:42	7	3:57	5	0	3010:25	911	3:18	5:49	0.44	-0.73	No



Checklist #14 - Resale - Business Repair

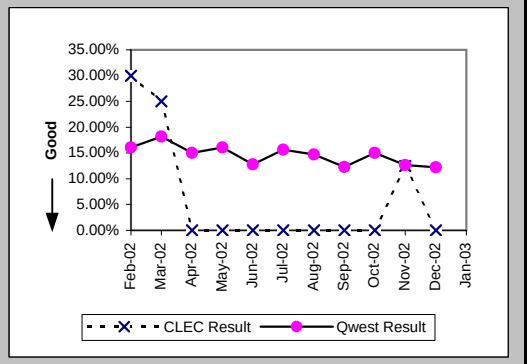
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	23	21.74%	12	0	202	1408	14.35%	35.05%	0.98	-0.4	No
Mar-02	6	24	25.00%	17	0	258	1580	16.33%	36.96%	1.1	-0.33	No
Apr-02	4	17	23.53%	9	0	194	1414	13.72%	34.41%	1.11	-0.33	No
May-02	1	20	5.00%	8	0	211	1474	14.31%	35.02%	-1.18	-1.72	No
Jun-02	2	19	10.53%	5	0	181	1301	13.91%	34.61%	-0.42	-1.26	No
Jul-02	0	12	0.00%	6	0	190	1315	14.45%	35.16%	-1.42	-1.86	No
Aug-02	2	7	28.57%	2	0	155	1100	14.09%	34.79%	1	-0.39	No
Sep-02	1	9	11.11%	6	0	134	1039	12.90%	33.52%	-0.16	-1.1	No
Oct-02	0	6	0.00%	8	0	126	1064	11.84%	32.31%	-0.9	-1.54	No
Nov-02	2	16	12.50%	8	0	92	782	11.76%	32.22%	0.15	-0.91	No
Dec-02	0	7	0.00%	1	0	84	713	11.78%	32.24%	-0.96	-1.58	No
Jan-03	2	7	28.57%	5	0	109	911	11.96%	32.46%	1.18	-0.28	No



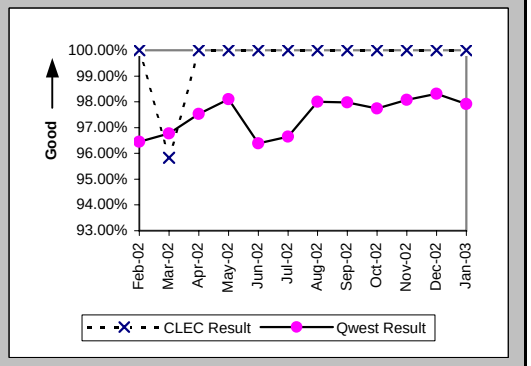
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	10	30.00%	12	0	119	739	16.10%	36.76%	1.1	-0.33	No
Mar-02	3	12	25.00%	17	0	160	881	18.16%	38.55%	0.62	-0.63	No
Apr-02	0	6	0.00%	9	0	113	752	15.03%	35.73%	-1.03	-1.62	No
May-02	0	9	0.00%	8	0	136	847	16.06%	36.71%	-1.31	-1.79	No
Jun-02	0	10	0.00%	5	0	97	758	12.80%	33.41%	-1.2	-1.73	No
Jul-02	0	7	0.00%	6	0	117	748	15.64%	36.33%	-1.13	-1.69	No
Aug-02	0	2	0.00%	2	0	90	612	14.71%	35.42%	-0.59	-1.36	No
Sep-02	0	4	0.00%	6	0	67	544	12.32%	32.86%	-0.75	-1.45	No
Oct-02	0	3	0.00%	8	0	84	559	15.03%	35.73%	-0.73	-1.44	No
Nov-02	1	8	12.50%	8	0	56	442	12.67%	33.26%	-0.01	-1.01	No
Dec-02	0	3	0.00%	1	0	53	434	12.21%	32.74%	-0.64	-1.39	No
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

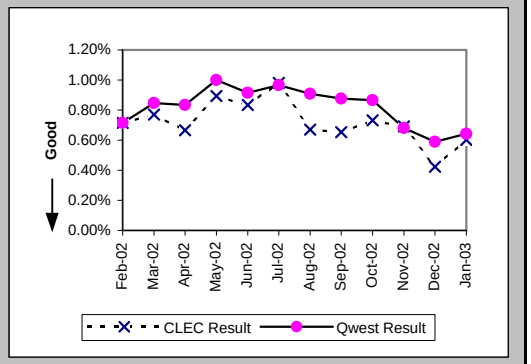
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23	23	100.00%	12	0	1358	1408	96.45%	18.51%	-0.91	-1.55	No
Mar-02	23	24	95.83%	17	0	1529	1580	96.77%	17.67%	0.32	-0.8	No
Apr-02	17	17	100.00%	9	0	1379	1414	97.52%	15.54%	-0.65	-1.4	No
May-02	20	20	100.00%	8	0	1446	1474	98.10%	13.65%	-0.62	-1.38	No
Jun-02	19	19	100.00%	5	0	1254	1301	96.39%	18.66%	-0.84	-1.51	No
Jul-02	12	12	100.00%	6	0	1271	1315	96.65%	17.98%	-0.64	-1.39	No
Aug-02	7	7	100.00%	2	0	1078	1100	98.00%	14.00%	-0.38	-1.23	No
Sep-02	9	9	100.00%	6	0	1018	1039	97.98%	14.07%	-0.43	-1.26	No
Oct-02	6	6	100.00%	8	0	1040	1064	97.74%	14.85%	-0.37	-1.23	No
Nov-02	16	16	100.00%	8	0	767	782	98.08%	13.72%	-0.55	-1.34	No
Dec-02	7	7	100.00%	1	0	701	713	98.32%	12.86%	-0.34	-1.21	No
Jan-03	7	7	100.00%	5	0	892	911	97.91%	14.29%	-0.38	-1.23	No



Checklist #14 - Resale - Business Repair

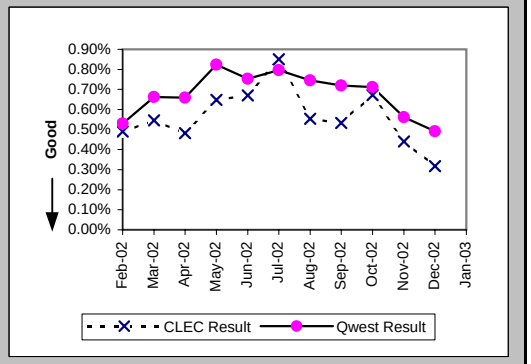
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	51	7140	0.71%	31	0	3474	485879	0.72%	8.43%	-0.01	-1	No
Mar-02	55	7142	0.77%	37	0	4089	482609	0.85%	9.17%	-0.71	-1.43	No
Apr-02	47	7054	0.67%	33	0	4004	480504	0.83%	9.09%	-1.53	-1.93	No
May-02	51	5711	0.89%	25	0	4782	478606	1.00%	9.95%	-0.8	-1.49	No
Jun-02	46	5521	0.83%	21	0	4356	476543	0.91%	9.52%	-0.63	-1.38	No
Jul-02	53	5407	0.98%	24	0	4588	475030	0.97%	9.78%	0.11	-0.93	No
Aug-02	35	5230	0.67%	14	0	4314	474337	0.91%	9.49%	-1.82	-2.11	No
Sep-02	33	5060	0.65%	26	0	4146	472579	0.88%	9.33%	-1.71	-2.04	No
Oct-02	36	4912	0.73%	20	0	4086	471418	0.87%	9.27%	-1.01	-1.61	No
Nov-02	33	4770	0.69%	18	0	3194	469583	0.68%	8.22%	0.1	-0.94	No
Dec-02	20	4713	0.42%	6	0	2753	467319	0.59%	7.65%	-1.47	-1.89	No
Jan-03	28	4649	0.60%	13	0	2985	465115	0.64%	7.99%	-0.34	-1.2	No



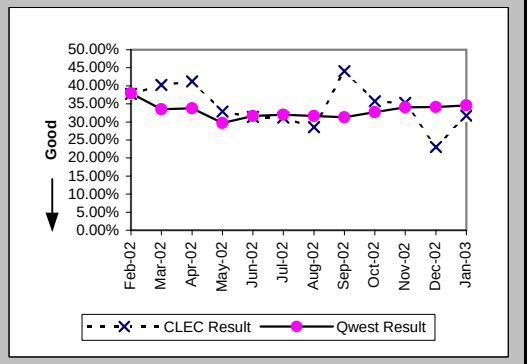
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	35	7140	0.49%	31	0	2577	485879	0.53%	7.26%	-0.46	-1.28	No
Mar-02	39	7142	0.55%	37	0	3198	482609	0.66%	8.11%	-1.21	-1.73	No
Apr-02	34	7054	0.48%	33	0	3164	480504	0.66%	8.09%	-1.82	-2.11	No
May-02	37	5711	0.65%	25	0	3941	478606	0.82%	9.04%	-1.46	-1.89	No
Jun-02	37	5521	0.67%	21	0	3590	476543	0.75%	8.65%	-0.71	-1.43	No
Jul-02	46	5407	0.85%	24	0	3784	475030	0.80%	8.89%	0.45	-0.73	No
Aug-02	29	5230	0.55%	14	0	3533	474337	0.74%	8.60%	-1.59	-1.97	No
Sep-02	27	5060	0.53%	26	0	3401	472579	0.72%	8.45%	-1.56	-1.95	No
Oct-02	33	4912	0.67%	20	0	3356	471418	0.71%	8.41%	-0.33	-1.2	No
Nov-02	21	4770	0.44%	18	0	2636	469583	0.56%	7.47%	-1.11	-1.68	No
Dec-02	15	4713	0.32%	6	0	2294	467319	0.49%	6.99%	-1.69	-2.03	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

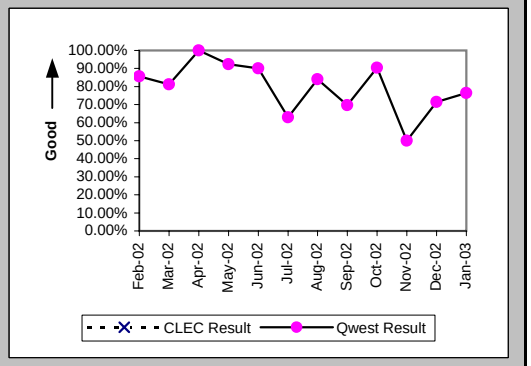
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	31	82	37.80%	0	0	2127	5601	37.98%	48.53%	-0.03	-1.02	No
Mar-02	37	92	40.22%	0	0	2060	6149	33.50%	47.20%	1.34	-0.18	No
Apr-02	33	80	41.25%	0	0	2044	6048	33.80%	47.30%	1.39	-0.16	No
May-02	25	76	32.89%	0	0	2022	6804	29.72%	45.70%	0.61	-0.63	No
Jun-02	21	67	31.34%	0	0	2017	6373	31.65%	46.51%	-0.05	-1.03	No
Jul-02	24	77	31.17%	0	0	2161	6749	32.02%	46.66%	-0.16	-1.1	No
Aug-02	14	49	28.57%	0	0	1995	6309	31.62%	46.50%	-0.46	-1.28	No
Sep-02	26	59	44.07%	0	0	1891	6037	31.32%	46.38%	2.05	0.24	Yes
Oct-02	20	56	35.71%	0	0	1990	6076	32.75%	46.93%	0.48	-0.71	No
Nov-02	18	51	35.29%	0	0	1651	4845	34.08%	47.40%	0.19	-0.88	No
Dec-02	6	26	23.08%	0	0	1429	4182	34.17%	47.43%	-1.19	-1.72	No
Jan-03	13	41	31.71%	0	0	1579	4564	34.60%	47.57%	-0.39	-1.24	No



Checklist #14 - Resale - Centrex Installation

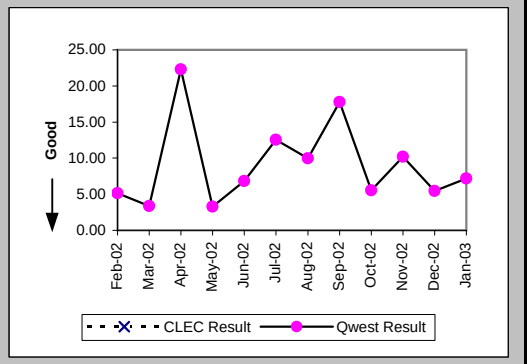
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	14	85.71%	34.99%			
Mar-02						13	16	81.25%	39.03%			
Apr-02						13	13	100.00%	0.00%			
May-02						12	13	92.31%	26.65%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						17	27	62.96%	48.29%			
Aug-02						21	25	84.00%	36.66%			
Sep-02						23	33	69.70%	45.96%			
Oct-02						38	42	90.48%	29.35%			
Nov-02						4	8	50.00%	50.00%			
Dec-02						5	7	71.43%	45.18%			
Jan-03						13	17	76.47%	42.42%			



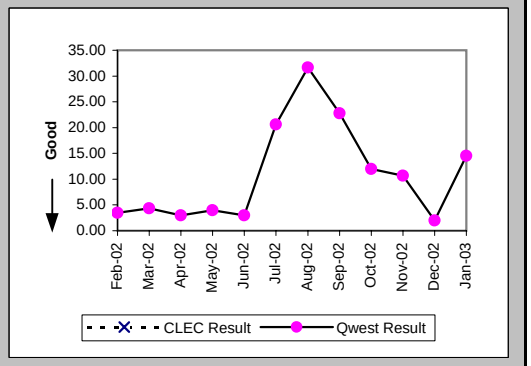
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						82	16	5.12	4.90			
Mar-02						57	17	3.35	2.94			
Apr-02						312	14	22.29	27.64			
May-02						46	14	3.29	3.27			
Jun-02						171	25	6.84	6.36			
Jul-02						351	28	12.54	27.08			
Aug-02						259	26	9.96	14.52			
Sep-02						586	33	17.76	16.67			
Oct-02						232	42	5.52	8.03			
Nov-02						102	10	10.20	11.49			
Dec-02						38	7	5.43	2.64			
Jan-03						122	17	7.18	11.95			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

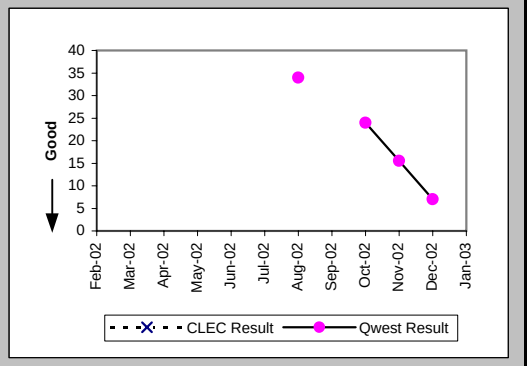
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						7	2	3.50	0.71			
Mar-02						13	3	4.33	3.51			
Apr-02						3	1	3.00				
May-02						4	1	4.00				
Jun-02						9	3	3.00	1.73			
Jul-02						206	10	20.60	37.35			
Aug-02						95	3	31.67	2.08			
Sep-02						228	10	22.80	17.04			
Oct-02						24	2	12.00	14.14			
Nov-02						32	3	10.67	15.89			
Dec-02						2	1	2.00				
Jan-03						58	4	14.50	25.00			



Checklist #14 - Resale - Centrex Installation

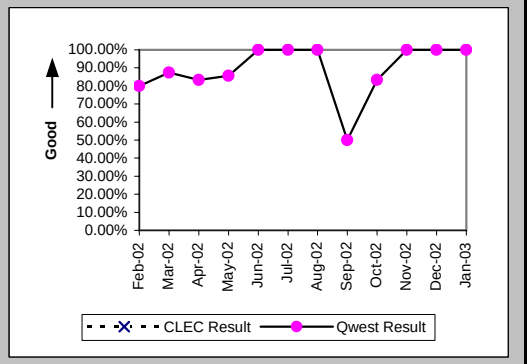
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						68	2	34.00	0.00			
Sep-02												
Oct-02						48	2	24.00	24.04			
Nov-02						31	2	15.50	10.61			
Dec-02						7	1	7.00				
Jan-03												



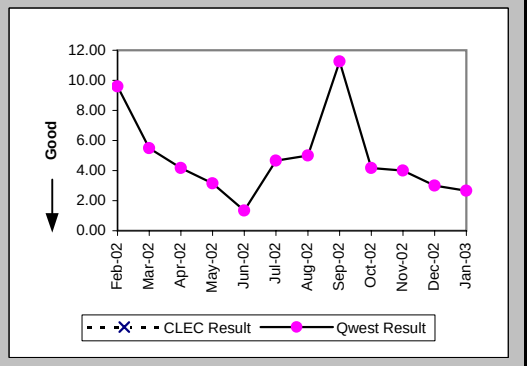
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						8	10	80.00%	40.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						5	6	83.33%	37.27%			
May-02						6	7	85.71%	34.99%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						2	4	50.00%	50.00%			
Oct-02						5	6	83.33%	37.27%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

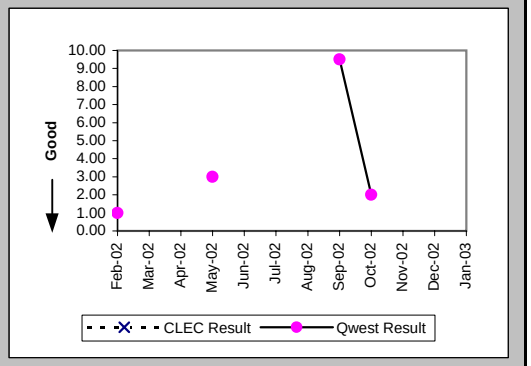
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						96	10	9.60	3.20			
Mar-02						44	8	5.50	8.30			
Apr-02						25	6	4.17	2.93			
May-02						22	7	3.14	2.85			
Jun-02						4	3	1.33	1.53			
Jul-02						14	3	4.67	2.31			
Aug-02						20	4	5.00	3.56			
Sep-02						45	4	11.25	9.84			
Oct-02						25	6	4.17	2.04			
Nov-02						12	3	4.00	2.65			
Dec-02						3	1	3.00				
Jan-03						16	6	2.67	1.51			



Checklist #14 - Resale - Centrex Installation

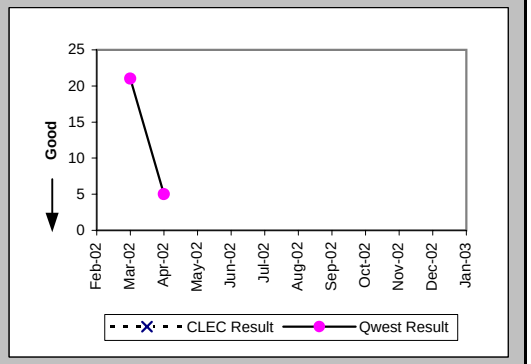
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	2	1.00	0.00			
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02						19	2	9.50	7.78			
Oct-02						2	1	2.00				
Nov-02												
Dec-02												
Jan-03												



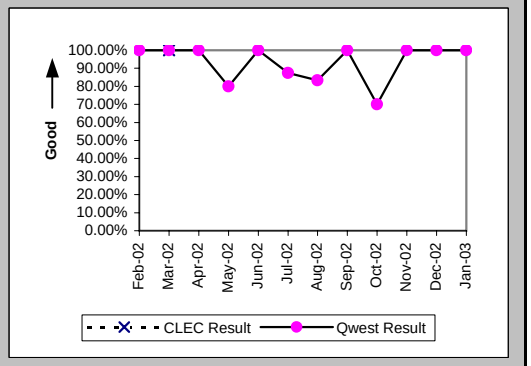
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02						21	1	21.00				
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

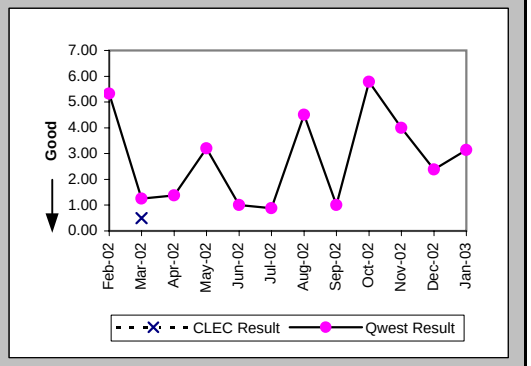
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	3	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						8	8	100.00%	0.00%			
May-02						4	5	80.00%	40.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						5	6	83.33%	37.27%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						7	10	70.00%	45.83%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						14	14	100.00%	0.00%			
Jan-03						7	7	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

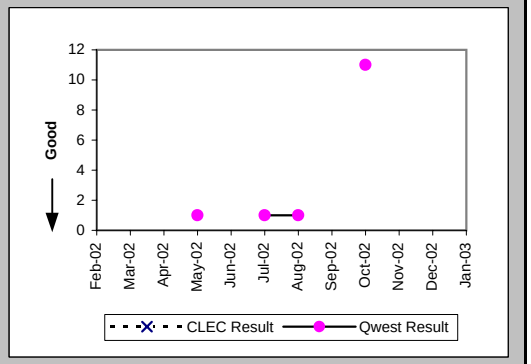
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						16	3	5.33	3.06			
Mar-02	1	2	0.50	0	0	5	4	1.25	0.96	-0.9	-1.55	No
Apr-02						11	8	1.38	1.30			
May-02						16	5	3.20	0.45			
Jun-02						11	11	1.00	1.00			
Jul-02						7	8	0.88	0.35			
Aug-02						27	6	4.50	2.88			
Sep-02						1	1	1.00				
Oct-02						52	9	5.78	10.26			
Nov-02						20	5	4.00	2.24			
Dec-02						31	13	2.38	0.87			
Jan-03						22	7	3.14	0.38			



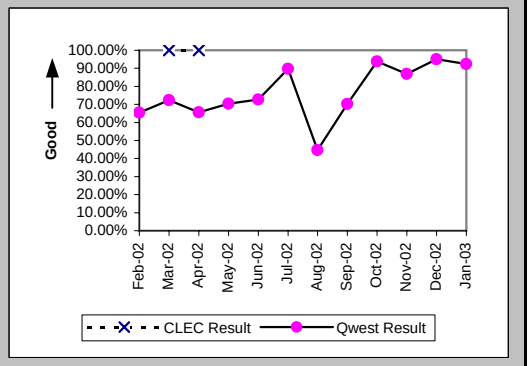
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02						1	1	1.00				
Sep-02												
Oct-02						33	3	11.00	16.46			
Nov-02												
Dec-02												
Jan-03												



New Service Installation Quality (Percent) (OP-5) (Parity)

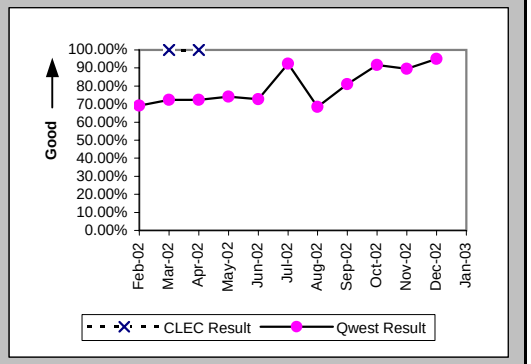
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						17	26	65.38%	47.57%			
Mar-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
Apr-02	1	1	100.00%	0	0	19	29	65.52%	47.53%	-0.71	-1.43	No
May-02						19	27	70.37%	45.66%			
Jun-02						24	33	72.73%	44.54%			
Jul-02						35	39	89.74%	30.34%			
Aug-02						17	38	44.74%	49.72%			
Sep-02						26	37	70.27%	45.71%			
Oct-02						45	48	93.75%	24.21%			
Nov-02						33	38	86.84%	33.80%			
Dec-02						19	20	95.00%	21.79%			
Jan-03						24	26	92.31%	26.65%			



Checklist #14 - Resale - Centrex Installation

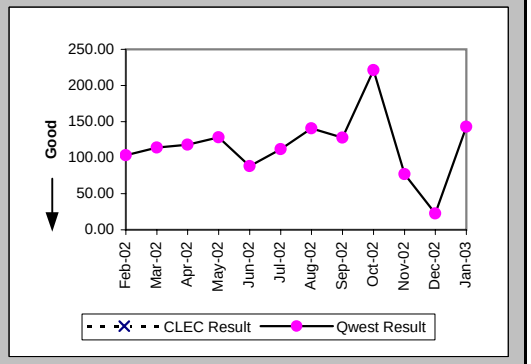
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						18	26	69.23%	46.15%			
Mar-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
Apr-02	1	1	100.00%	0	0	21	29	72.41%	44.69%	-0.61	-1.37	No
May-02						20	27	74.07%	43.82%			
Jun-02						24	33	72.73%	44.54%			
Jul-02						36	39	92.31%	26.65%			
Aug-02						26	38	68.42%	46.48%			
Sep-02						30	37	81.08%	39.17%			
Oct-02						44	48	91.67%	27.64%			
Nov-02						34	38	89.47%	30.69%			
Dec-02						19	20	95.00%	21.79%			
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

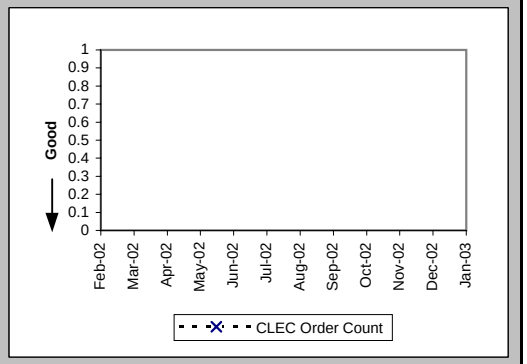
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1345	13	103.46	93.06			
Mar-02						1592	14	113.71	97.50			
Apr-02						2120	18	117.78	92.79			
May-02						2049	16	128.06	115.07			
Jun-02						1410	16	88.12	104.64			
Jul-02						1454	13	111.85	116.28			
Aug-02						1966	14	140.43	130.33			
Sep-02						1913	15	127.53	145.59			
Oct-02						1107	5	221.40	200.98			
Nov-02						386	5	77.20	136.11			
Dec-02						158	7	22.57	20.57			
Jan-03						713	5	142.60	240.21			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

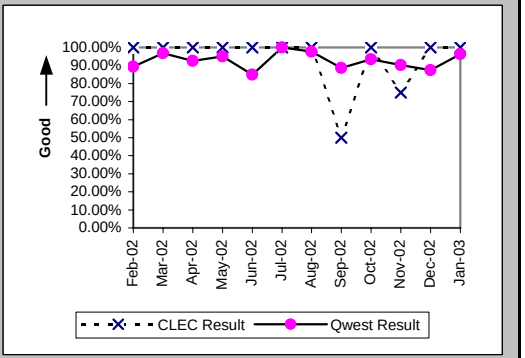
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Centrex Repair

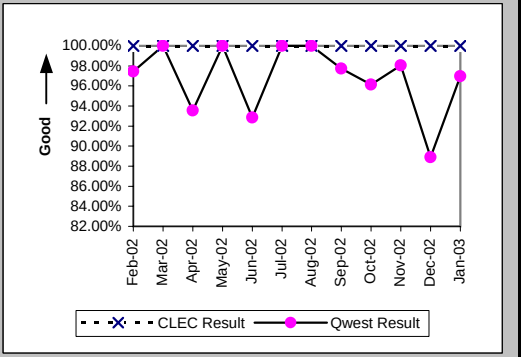
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	3	0	25	28	89.29%	30.93%	-0.34	-1.21	No
Mar-02	2	2	100.00%	7	0	31	32	96.88%	17.40%	-0.25	-1.15	No
Apr-02	1	1	100.00%	3	0	25	27	92.59%	26.19%	-0.28	-1.17	No
May-02	1	1	100.00%	1	0	38	40	95.00%	21.79%	-0.23	-1.14	No
Jun-02	2	2	100.00%	1	0	34	40	85.00%	35.71%	-0.58	-1.35	No
Jul-02	1	1	100.00%	1	0	35	35	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	44	45	97.78%	14.74%	-0.15	-1.09	No
Sep-02	1	2	50.00%	0	0	31	35	88.57%	31.82%	1.12	-0.32	No
Oct-02	7	7	100.00%	3	0	43	46	93.48%	24.69%	-0.65	-1.4	No
Nov-02	3	4	75.00%	4	0	37	41	90.24%	29.67%	0.76	-0.54	No
Dec-02	2	2	100.00%	4	0	21	24	87.50%	33.07%	-0.51	-1.31	No
Jan-03	3	3	100.00%	1	0	26	27	96.30%	18.89%	-0.32	-1.2	No



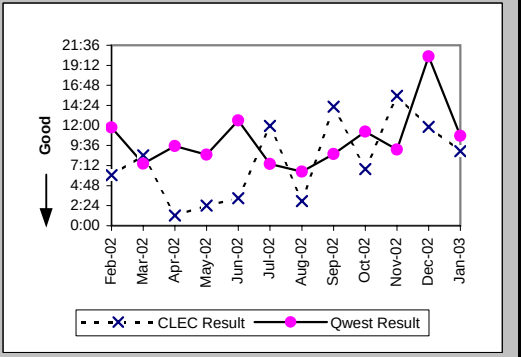
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	3	0	38	39	97.44%	15.81%	-0.27	-1.16	No
Mar-02	3	3	100.00%	7	0	38	38	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	29	31	93.55%	24.57%	-0.36	-1.22	No
May-02	1	1	100.00%	1	0	47	47	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	1	0	52	56	92.86%	25.75%	-0.39	-1.23	No
Jul-02	2	2	100.00%	1	0	43	43	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	43	44	97.73%	14.90%	-0.21	-1.13	No
Oct-02	10	10	100.00%	3	0	50	52	96.15%	19.23%	-0.58	-1.35	No
Nov-02	5	5	100.00%	4	0	50	51	98.04%	13.86%	-0.3	-1.18	No
Dec-02	2	2	100.00%	4	0	24	27	88.89%	31.43%	-0.48	-1.29	No
Jan-03	3	3	100.00%	1	0	32	33	96.97%	17.14%	-0.29	-1.18	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

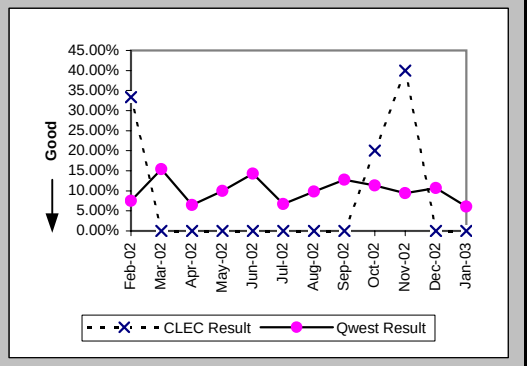
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	18:05	3	6:02	3	0	458:17	39	11:45	12:06	-0.79	-1.48	No
Mar-02	25:18	3	8:26	7	0	281:45	38	7:25	7:12	0.29	-0.83	No
Apr-02	2:28	2	1:14	3	0	296:11	31	9:33	16:07	-0.71	-1.43	No
May-02	2:25	1	2:25	1	0	398:59	47	8:29	7:53	-0.76	-1.46	No
Jun-02	6:36	2	3:18	1	0	705:31	56	12:36	16:45	-0.77	-1.47	No
Jul-02	23:57	2	11:58	1	0	317:16	43	7:23	7:10	0.77	-0.53	No
Aug-02	5:55	2	2:58	0	0	331:02	51	6:29	6:53	-0.71	-1.43	No
Sep-02	28:30	2	14:15	0	0	377:29	44	8:35	12:13	1.03	-0.38	No
Oct-02	67:51	10	6:47	3	0	585:21	52	11:15	19:37	-0.66	-1.4	No
Nov-02	77:38	5	15:32	4	0	465:26	51	9:08	10:58	1.16	-0.29	No
Dec-02	23:39	2	11:49	4	0	547:10	27	20:16	37:18	-0.31	-1.19	No
Jan-03	26:48	3	8:56	1	0	354:46	33	10:45	24:24	-0.12	-1.08	No



Checklist #14 - Resale - Centrex Repair

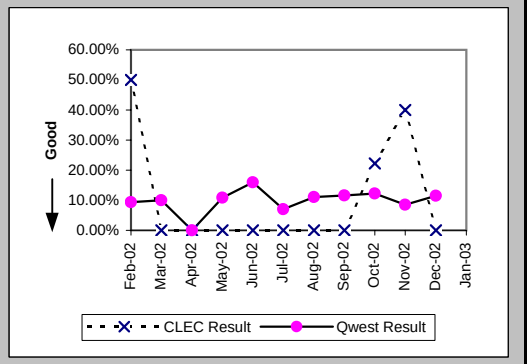
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	3	33.33%	3	0	3	40	7.50%	26.34%	1.1	-0.33	No
Mar-02	0	3	0.00%	7	0	6	39	15.38%	36.08%	-0.71	-1.43	No
Apr-02	0	2	0.00%	3	0	2	31	6.45%	24.57%	-0.36	-1.22	No
May-02	0	1	0.00%	1	0	5	50	10.00%	30.00%	-0.33	-1.2	No
Jun-02	0	2	0.00%	1	0	8	56	14.29%	34.99%	-0.57	-1.34	No
Jul-02	0	2	0.00%	1	0	3	45	6.67%	24.94%	-0.37	-1.22	No
Aug-02	0	2	0.00%	0	0	5	51	9.80%	29.74%	-0.46	-1.28	No
Sep-02	0	2	0.00%	0	0	6	47	12.77%	33.37%	-0.53	-1.32	No
Oct-02	2	10	20.00%	3	0	6	53	11.32%	31.68%	0.71	-0.57	No
Nov-02	2	5	40.00%	4	0	5	53	9.43%	29.23%	1.63	-0.01	No
Dec-02	0	2	0.00%	4	0	3	28	10.71%	30.93%	-0.47	-1.29	No
Jan-03	0	3	0.00%	1	0	2	33	6.06%	23.86%	-0.42	-1.26	No



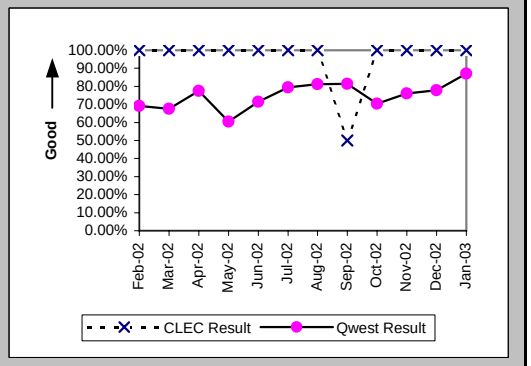
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	2	50.00%	3	0	3	32	9.38%	29.15%	1.22	-0.26	No
Mar-02	0	3	0.00%	7	0	3	30	10.00%	30.00%	-0.55	-1.33	No
Apr-02	0	1	0.00%	3	0	0	25	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	1	0	5	46	10.87%	31.13%	-0.35	-1.21	No
Jun-02	0	2	0.00%	1	0	8	50	16.00%	36.66%	-0.61	-1.37	No
Jul-02	0	2	0.00%	1	0	3	43	6.98%	25.48%	-0.38	-1.23	No
Aug-02	0	2	0.00%	0	0	5	45	11.11%	31.43%	-0.49	-1.3	No
Sep-02	0	2	0.00%	0	0	5	43	11.63%	32.06%	-0.5	-1.3	No
Oct-02	2	9	22.22%	3	0	6	49	12.24%	32.78%	0.74	-0.55	No
Nov-02	2	5	40.00%	4	0	4	47	8.51%	27.90%	1.69	0.03	Yes
Dec-02	0	2	0.00%	4	0	3	26	11.54%	31.95%	-0.49	-1.3	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

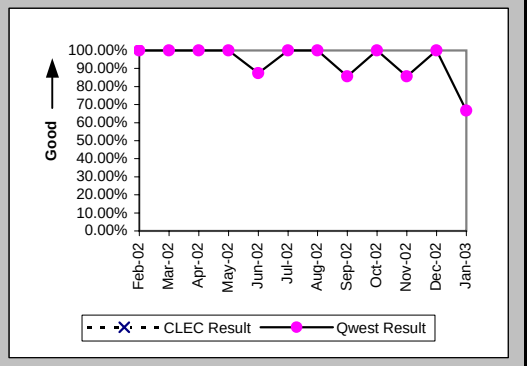
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	3	0	27	39	69.23%	46.15%	-1.11	-1.68	No
Mar-02	3	3	100.00%	7	0	25	37	67.57%	46.81%	-1.15	-1.7	No
Apr-02	2	2	100.00%	3	0	24	31	77.42%	41.81%	-0.74	-1.45	No
May-02	1	1	100.00%	1	0	26	43	60.47%	48.89%	-0.8	-1.49	No
Jun-02	2	2	100.00%	1	0	40	56	71.43%	45.18%	-0.88	-1.53	No
Jul-02	2	2	100.00%	1	0	31	39	79.49%	40.38%	-0.7	-1.43	No
Aug-02	2	2	100.00%	0	0	39	48	81.25%	39.03%	-0.67	-1.4	No
Sep-02	1	2	50.00%	0	0	35	43	81.40%	38.91%	0.84	-0.49	No
Oct-02	10	10	100.00%	3	0	31	44	70.45%	45.62%	-1.85	-2.12	No
Nov-02	5	5	100.00%	4	0	35	46	76.09%	42.66%	-1.19	-1.72	No
Dec-02	2	2	100.00%	4	0	21	27	77.78%	41.57%	-0.73	-1.44	No
Jan-03	3	3	100.00%	1	0	27	31	87.10%	33.52%	-0.64	-1.39	No



Checklist #14 - Resale - Centrex Repair

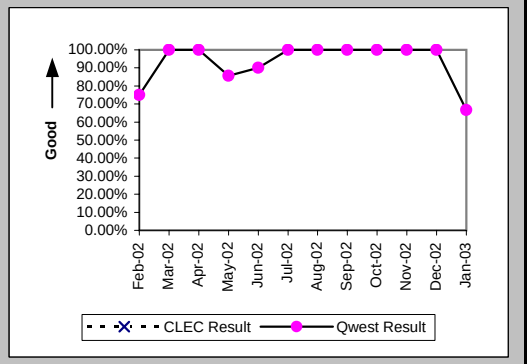
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						7	8	87.50%	33.07%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						6	7	85.71%	34.99%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						6	7	85.71%	34.99%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						4	6	66.67%	47.14%			



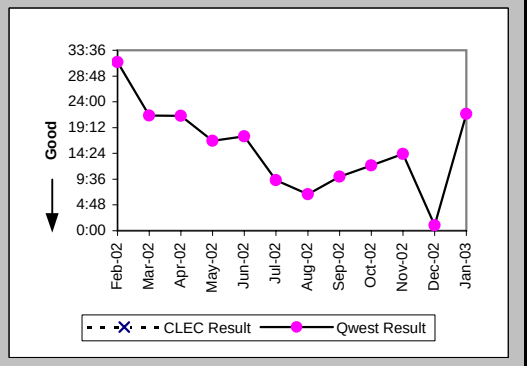
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	4	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						6	7	85.71%	34.99%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						4	6	66.67%	47.14%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

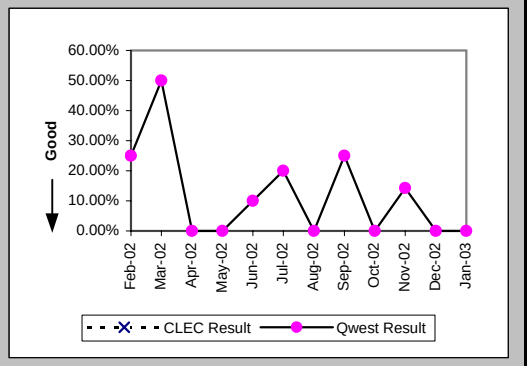
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						125:30	4	31:22	41:00			
Mar-02						42:52	2	21:26	3:14			
Apr-02						42:46	2	21:23	1:01			
May-02						117:02	7	16:43	24:44			
Jun-02						175:50	10	17:35	19:50			
Jul-02						46:58	5	9:24	6:50			
Aug-02						27:06	4	6:47	10:57			
Sep-02						80:39	8	10:05	10:05			
Oct-02						48:34	4	12:09	9:32			
Nov-02						100:05	7	14:18	14:41			
Dec-02						1:00	1	1:00				
Jan-03						130:39	6	21:46	23:01			



Checklist #14 - Resale - Centrex Repair

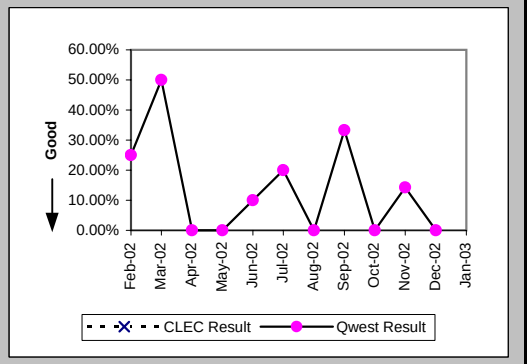
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	7	0.00%	0.00%			
Jun-02						1	10	10.00%	30.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						2	8	25.00%	43.30%			
Oct-02						0	4	0.00%	0.00%			
Nov-02						1	7	14.29%	34.99%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	6	0.00%	0.00%			



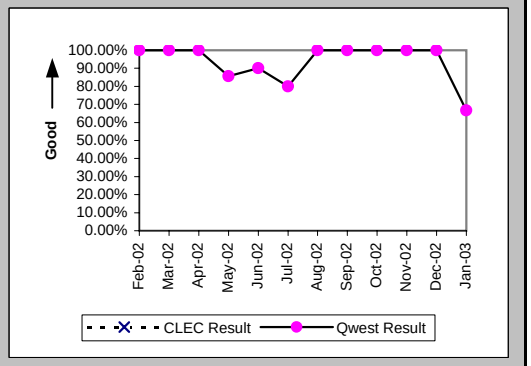
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						1	10	10.00%	30.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						2	6	33.33%	47.14%			
Oct-02						0	3	0.00%	0.00%			
Nov-02						1	7	14.29%	34.99%			
Dec-02						0	1	0.00%	0.00%			
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

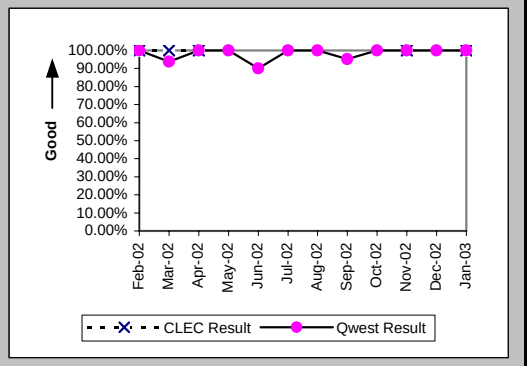
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						6	7	85.71%	34.99%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						4	5	80.00%	40.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						4	6	66.67%	47.14%			



Checklist #14 - Resale - Centrex Repair

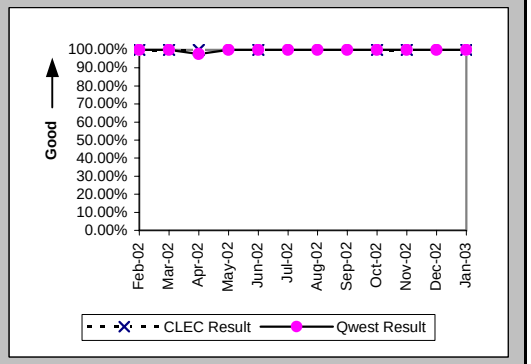
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	1	0	15	16	93.75%	24.21%	-0.25	-1.15	No
Apr-02	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
May-02						20	20	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						20	21	95.24%	21.30%			
Oct-02						23	23	100.00%	0.00%			
Nov-02	4	4	100.00%	2	0	19	19	100.00%	N/A	N/A	N/A	
Dec-02						9	9	100.00%	0.00%			
Jan-03	1	1	100.00%	1	0	23	23	100.00%	N/A	N/A	N/A	



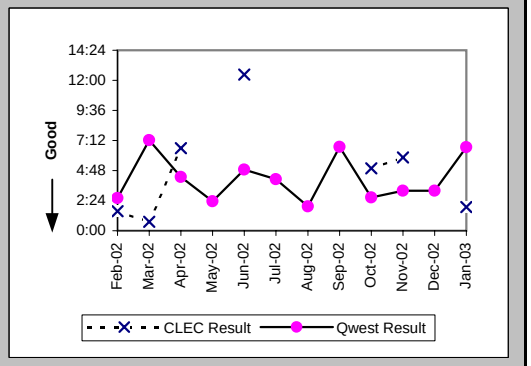
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	42	43	97.67%	15.07%	-0.21	-1.13	No
May-02						35	35	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Jul-02						27	27	100.00%	0.00%			
Aug-02						22	22	100.00%	0.00%			
Sep-02						33	33	100.00%	0.00%			
Oct-02	2	2	100.00%	2	0	35	35	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%	2	0	25	25	100.00%	N/A	N/A	N/A	
Dec-02						17	17	100.00%	0.00%			
Jan-03	1	1	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

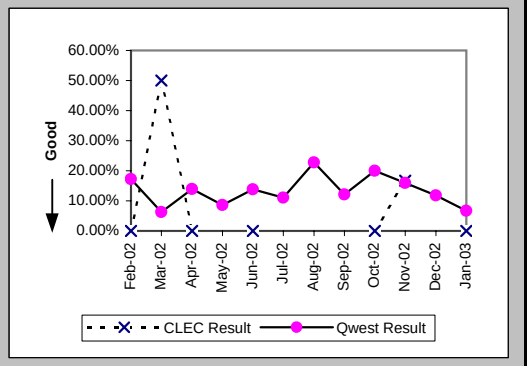
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3:05	2	1:33	0	0	75:18	29	2:36	3:18	-0.44	-1.27	No
Mar-02	1:26	2	0:43	1	0	231:34	32	7:14	9:22	-0.96	-1.58	No
Apr-02	13:10	2	6:35	0	0	184:33	43	4:18	11:15	1.39	-0.15	No
May-02						82:19	35	2:21	3:03			
Jun-02	12:28	1	12:28	0	0	141:30	29	4:53	7:13	1.24	-0.25	No
Jul-02						110:56	27	4:07	5:03			
Aug-02						42:39	22	1:56	1:47			
Sep-02						220:53	33	6:42	7:57			
Oct-02	9:58	2	4:59	2	0	93:16	35	2:40	4:32	0.98	-0.4	No
Nov-02	35:06	6	5:51	2	0	80:02	25	3:12	5:30	1	-0.39	No
Dec-02						54:24	17	3:12	4:18			
Jan-03	1:53	1	1:53	1	0	200:04	30	6:40	7:32	-0.62	-1.38	No



Checklist #14 - Resale - Centrex Repair

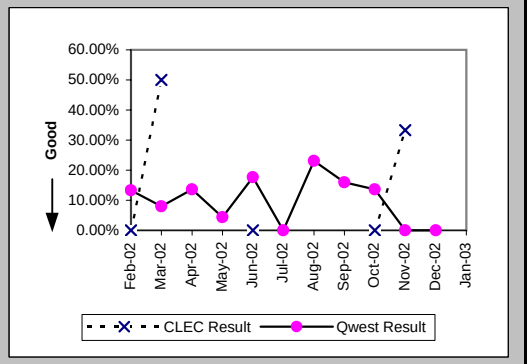
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0	5	29	17.24%	37.77%	-0.62	-1.38	No
Mar-02	1	2	50.00%	1	0	2	32	6.25%	24.21%	1.4	-0.15	No
Apr-02	0	2	0.00%	0	0	6	43	13.95%	34.65%	-0.56	-1.34	No
May-02						3	35	8.57%	27.99%			
Jun-02	0	1	0.00%	0	0	4	29	13.79%	34.48%	-0.39	-1.24	No
Jul-02						3	27	11.11%	31.43%			
Aug-02						5	22	22.73%	41.91%			
Sep-02						4	33	12.12%	32.64%			
Oct-02	0	2	0.00%	2	0	7	35	20.00%	40.00%	-0.69	-1.42	No
Nov-02	1	6	16.67%	2	0	4	25	16.00%	36.66%	0.01	-1	No
Dec-02						2	17	11.76%	32.22%			
Jan-03	0	1	0.00%	1	0	2	30	6.67%	24.94%	-0.26	-1.16	No



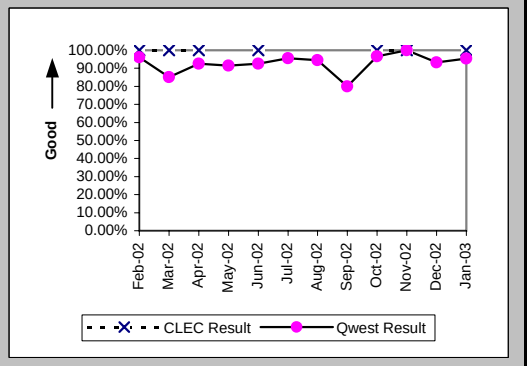
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	2	15	13.33%	33.99%	-0.38	-1.23	No
Mar-02	1	2	50.00%	1	0	2	25	8.00%	27.13%	1.26	-0.23	No
Apr-02						3	22	13.64%	34.32%			
May-02						1	23	4.35%	20.39%			
Jun-02	0	1	0.00%	0	0	3	17	17.65%	38.12%	-0.45	-1.27	No
Jul-02						0	11	0.00%	0.00%			
Aug-02						3	13	23.08%	42.13%			
Sep-02						4	25	16.00%	36.66%			
Oct-02	0	2	0.00%	2	0	3	22	13.64%	34.32%	-0.54	-1.33	No
Nov-02	1	3	33.33%	2	0	0	7	0.00%	N/A	N/A	-0.35	No
Dec-02						0	9	0.00%	0.00%			
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

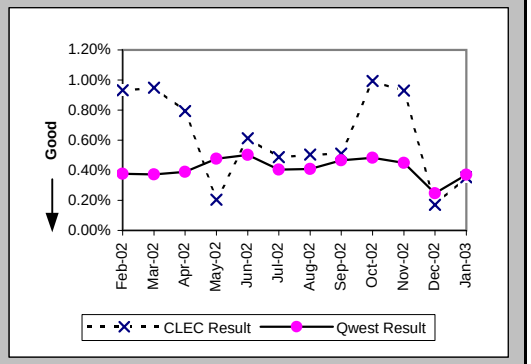
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	0	0	25	26	96.15%	19.23%	-0.27	-1.17	No
Mar-02	2	2	100.00%	1	0	23	27	85.19%	35.52%	-0.57	-1.35	No
Apr-02	2	2	100.00%	0	0	37	40	92.50%	26.34%	-0.39	-1.24	No
May-02						32	35	91.43%	27.99%			
Jun-02	1	1	100.00%	0	0	25	27	92.59%	26.19%	-0.28	-1.17	No
Jul-02						22	23	95.65%	20.39%			
Aug-02						17	18	94.44%	22.91%			
Sep-02						20	25	80.00%	40.00%			
Oct-02	2	2	100.00%	2	0	28	29	96.55%	18.25%	-0.26	-1.16	No
Nov-02	6	6	100.00%	2	0	19	19	100.00%	N/A	N/A	N/A	
Dec-02						14	15	93.33%	24.94%			
Jan-03	1	1	100.00%	1	0	21	22	95.45%	20.83%	-0.21	-1.13	No



Checklist #14 - Resale - Centrex Repair

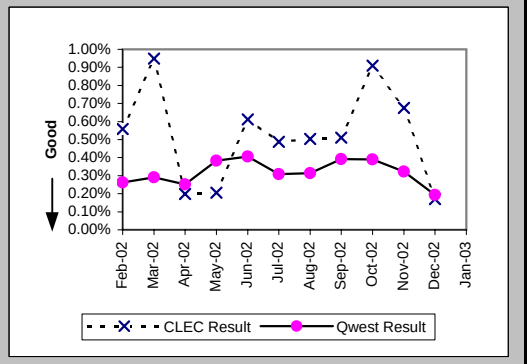
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	537	0.93%	3	0	73	19427	0.38%	6.12%	2.07	0.26	Yes
Mar-02	5	527	0.95%	8	0	73	19597	0.37%	6.09%	2.14	0.3	Yes
Apr-02	4	504	0.79%	3	0	76	19469	0.39%	6.24%	1.43	-0.13	No
May-02	1	488	0.20%	2	0	92	19295	0.48%	6.89%	-0.86	-1.52	No
Jun-02	3	490	0.61%	1	0	95	18957	0.50%	7.06%	0.4	-0.75	No
Jul-02	2	410	0.49%	1	0	77	19098	0.40%	6.34%	0.34	-0.79	No
Aug-02	2	397	0.50%	0	0	77	18836	0.41%	6.38%	0.36	-0.78	No
Sep-02	2	391	0.51%	0	0	88	18843	0.47%	6.82%	0.21	-0.87	No
Oct-02	12	1209	0.99%	5	0	92	19008	0.48%	6.94%	2.47	0.5	Yes
Nov-02	11	1184	0.93%	6	0	85	18922	0.45%	6.69%	2.4	0.46	Yes
Dec-02	2	1170	0.17%	4	0	46	18588	0.25%	4.97%	-0.51	-1.31	No
Jan-03	4	1133	0.35%	2	0	69	18608	0.37%	6.08%	-0.1	-1.06	No



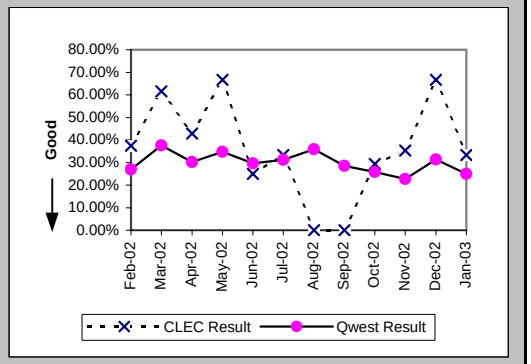
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	537	0.56%	3	0	51	19427	0.26%	5.12%	1.32	-0.2	No
Mar-02	5	527	0.95%	8	0	57	19597	0.29%	5.39%	2.77	0.68	Yes
Apr-02	1	504	0.20%	3	0	49	19469	0.25%	5.01%	-0.24	-1.14	No
May-02	1	488	0.20%	2	0	74	19295	0.38%	6.18%	-0.63	-1.38	No
Jun-02	3	490	0.61%	1	0	77	18957	0.41%	6.36%	0.73	-0.56	No
Jul-02	2	410	0.49%	1	0	59	19098	0.31%	5.55%	0.67	-0.59	No
Aug-02	2	397	0.50%	0	0	59	18836	0.31%	5.59%	0.69	-0.58	No
Sep-02	2	391	0.51%	0	0	74	18843	0.39%	6.25%	0.43	-0.74	No
Oct-02	11	1209	0.91%	5	0	74	19008	0.39%	6.23%	2.82	0.71	Yes
Nov-02	8	1184	0.68%	6	0	61	18922	0.32%	5.67%	2.08	0.26	Yes
Dec-02	2	1170	0.17%	4	0	36	18588	0.19%	4.40%	-0.17	-1.1	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

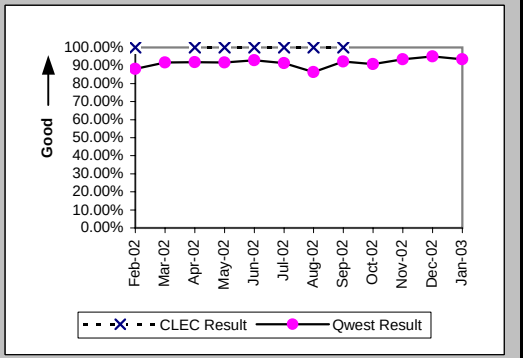
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	8	37.50%	0	0	27	100	27.00%	44.40%	0.62	-0.63	No
Mar-02	8	13	61.54%	0	0	44	117	37.61%	48.44%	1.61	-0.02	No
Apr-02	3	7	42.86%	0	0	33	109	30.28%	45.94%	0.67	-0.6	No
May-02	2	3	66.67%	0	0	49	141	34.75%	47.62%	1	-0.39	No
Jun-02	1	4	25.00%	0	0	40	135	29.63%	45.66%	-0.2	-1.12	No
Jul-02	1	3	33.33%	0	0	35	112	31.25%	46.35%	0.07	-0.96	No
Aug-02	0	2	0.00%	0	0	43	120	35.83%	47.95%	-1.05	-1.64	No
Sep-02	0	2	0.00%	0	0	35	123	28.46%	45.12%	-0.88	-1.54	No
Oct-02	5	17	29.41%	0	0	32	124	25.81%	43.76%	0.32	-0.8	No
Nov-02	6	17	35.29%	0	0	25	110	22.73%	41.91%	1.08	-0.34	No
Dec-02	4	6	66.67%	0	0	21	67	31.34%	46.39%	1.62	-0.01	No
Jan-03	2	6	33.33%	0	0	23	92	25.00%	43.30%	0.44	-0.73	No



Checklist #14 - Resale - Centrex 21 Installation

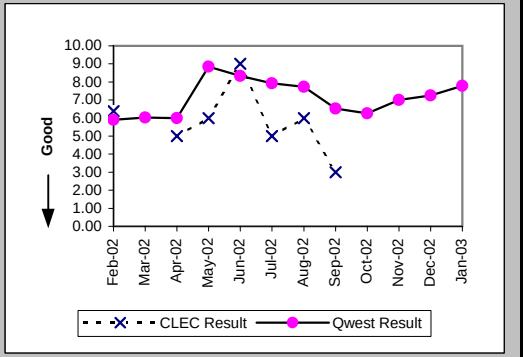
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8	8	100.00%	0	0	244	277	88.09%	32.39%	-1.03	-1.62	No
Mar-02						286	312	91.67%	27.64%			
Apr-02	1	1	100.00%	0	0	291	317	91.80%	27.44%	-0.3	-1.18	No
May-02	1	1	100.00%	0	0	265	289	91.70%	27.60%	-0.3	-1.18	No
Jun-02	5	5	100.00%	0	0	263	283	92.93%	25.63%	-0.61	-1.37	No
Jul-02	2	2	100.00%	0	0	262	287	91.29%	28.20%	-0.44	-1.26	No
Aug-02	3	3	100.00%	0	0	279	323	86.38%	34.30%	-0.68	-1.42	No
Sep-02	3	3	100.00%	0	0	258	280	92.14%	26.91%	-0.5	-1.31	No
Oct-02						237	261	90.80%	28.90%			
Nov-02						240	257	93.39%	24.85%			
Dec-02						286	301	95.02%	21.76%			
Jan-03						281	301	93.36%	24.91%			



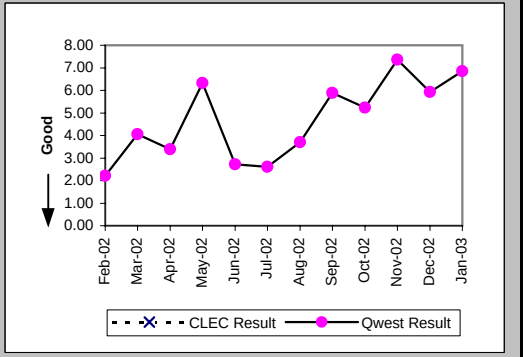
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	51	8	6.38	0	0	1647	279	5.90	7.00	0.45	-0.73	No
Mar-02						1907	316	6.03	6.42			
Apr-02	5	1	5.00	0	0	1916	320	5.99	7.06	-0.14	-1.08	No
May-02	6	1	6.00	0	0	2611	295	8.85	11.05	-0.26	-1.16	No
Jun-02	45	5	9.00	0	0	2444	293	8.34	9.62	0.38	-0.77	No
Jul-02	10	2	5.00	0	0	2293	289	7.93	11.10	-0.37	-1.23	No
Aug-02	18	3	6.00	0	0	2506	324	7.73	9.93	-0.3	-1.18	No
Sep-02	9	3	3.00	0	0	1839	282	6.52	6.97	-0.87	-1.53	No
Oct-02						1641	262	6.26	7.99			
Nov-02						1823	260	7.01	7.06			
Dec-02						2213	305	7.26	7.15			
Jan-03						2390	307	7.79	8.78			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

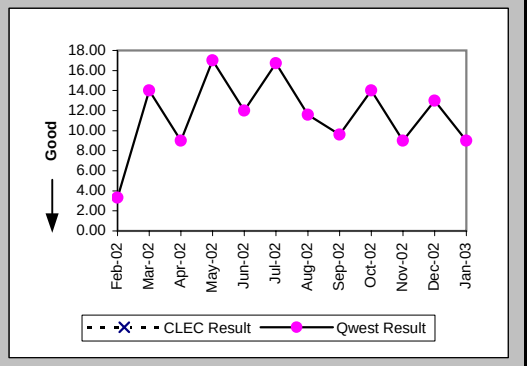
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						53	24	2.21	1.79			
Mar-02						89	22	4.05	5.27			
Apr-02						78	23	3.39	5.21			
May-02						120	19	6.32	10.19			
Jun-02						30	11	2.73	2.05			
Jul-02						47	18	2.61	2.38			
Aug-02						111	30	3.70	4.27			
Sep-02						94	16	5.88	5.49			
Oct-02						89	17	5.24	9.20			
Nov-02						81	11	7.36	11.27			
Dec-02						83	14	5.93	6.94			
Jan-03						137	20	6.85	9.73			



Checklist #14 - Resale - Centrex 21 Installation

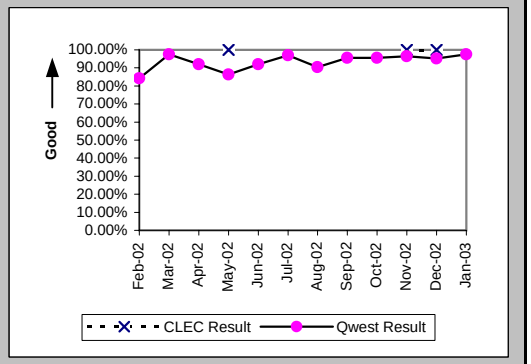
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						30	9	3.33	4.12			
Mar-02						56	4	14.00	16.15			
Apr-02						36	4	9.00	10.13			
May-02						102	6	17.00	9.78			
Jun-02						132	11	12.00	7.85			
Jul-02						117	7	16.71	14.89			
Aug-02						162	14	11.57	18.57			
Sep-02						48	5	9.60	6.91			
Oct-02						98	7	14.00	20.19			
Nov-02						63	7	9.00	7.33			
Dec-02						39	3	13.00	7.21			
Jan-03						36	4	9.00	10.83			



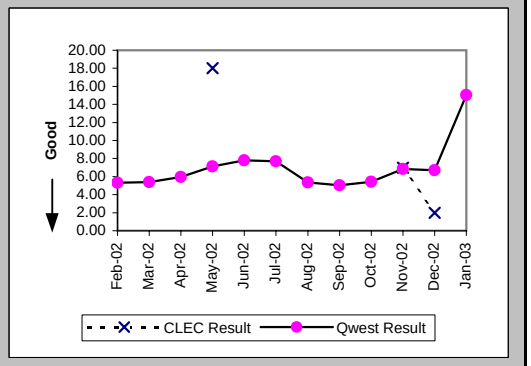
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						32	38	84.21%	36.46%			
Mar-02						39	40	97.50%	15.61%			
Apr-02						35	38	92.11%	26.97%			
May-02	1	1	100.00%	0	0	38	44	86.36%	34.32%	-0.39	-1.24	No
Jun-02						23	25	92.00%	27.13%			
Jul-02						33	34	97.06%	16.90%			
Aug-02						47	52	90.38%	29.48%			
Sep-02						43	45	95.56%	20.61%			
Oct-02						44	46	95.65%	20.39%			
Nov-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Dec-02	1	1	100.00%	0	0	40	42	95.24%	21.30%	-0.22	-1.13	No
Jan-03						38	39	97.44%	15.81%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

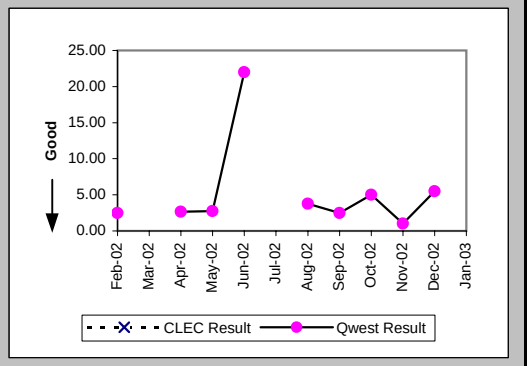
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						207	39	5.31	4.16			
Mar-02						215	40	5.38	8.22			
Apr-02						227	38	5.97	4.75			
May-02	18	1	18.00	0	0	314	44	7.14	9.09	1.58	-0.04	No
Jun-02						195	25	7.80	8.23			
Jul-02						262	34	7.71	9.82			
Aug-02						278	52	5.35	5.40			
Sep-02						226	45	5.02	3.63			
Oct-02						249	46	5.41	4.47			
Nov-02	7	1	7.00	0	0	192	28	6.86	6.69	0.72	-0.56	No
Dec-02	2	1	2.00	0	0	282	42	6.71	6.49	-0.72	-1.44	No
Jan-03						587	39	15.05	14.10			



Checklist #14 - Resale - Centrex 21 Installation

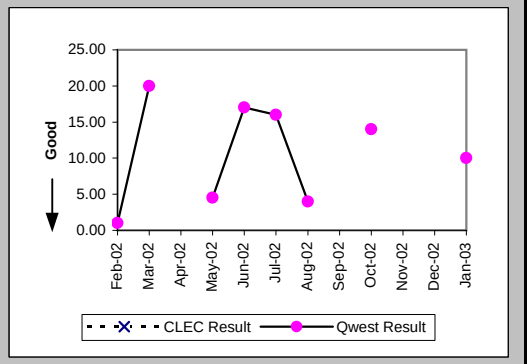
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15	6	2.50	2.26			
Mar-02												
Apr-02						8	3	2.67	2.89			
May-02						11	4	2.75	3.50			
Jun-02						22	1	22.00				
Jul-02												
Aug-02						15	4	3.75	1.26			
Sep-02						5	2	2.50	2.12			
Oct-02						5	1	5.00				
Nov-02						1	1	1.00				
Dec-02						11	2	5.50	2.12			
Jan-03												



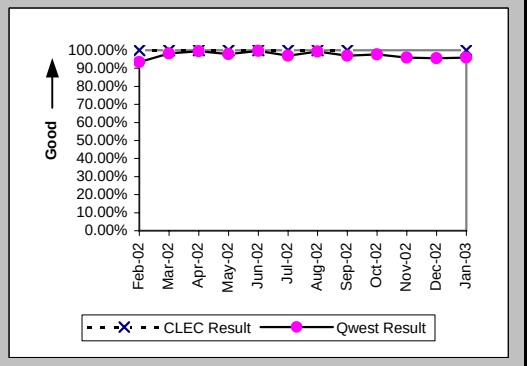
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	1	1.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						9	2	4.50	0.71			
Jun-02						17	1	17.00				
Jul-02						16	1	16.00				
Aug-02						4	1	4.00				
Sep-02												
Oct-02						14	1	14.00				
Nov-02												
Dec-02												
Jan-03						10	1	10.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

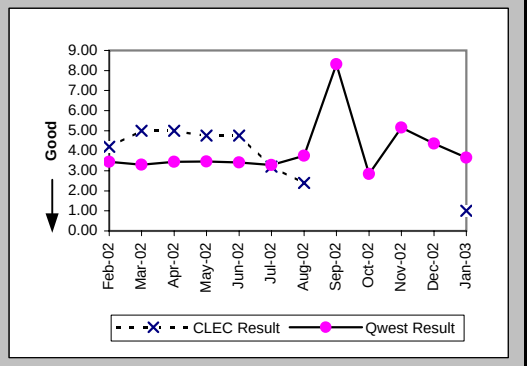
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	5	100.00%	0	0	256	274	93.43%	24.77%	-0.59	-1.36	No
Mar-02	3	3	100.00%	0	0	275	280	98.21%	13.24%	-0.23	-1.14	No
Apr-02	6	6	100.00%	0	0	166	167	99.40%	7.72%	-0.19	-1.11	No
May-02	28	28	100.00%	0	0	181	185	97.84%	14.54%	-0.73	-1.45	No
Jun-02	21	21	100.00%	0	0	292	293	99.66%	5.83%	-0.26	-1.16	No
Jul-02	8	8	100.00%	0	1	159	164	96.95%	17.19%	-0.49	-1.3	No
Aug-02	35	35	100.00%	0	0	310	312	99.36%	7.98%	-0.45	-1.27	No
Sep-02	2	2	100.00%	0	0	221	228	96.93%	17.25%	-0.25	-1.15	No
Oct-02						132	135	97.78%	14.74%			
Nov-02						144	150	96.00%	19.60%			
Dec-02						170	178	95.51%	20.72%			
Jan-03	1	1	100.00%	0	0	187	195	95.90%	19.84%	-0.21	-1.13	No



Checklist #14 - Resale - Centrex 21 Installation

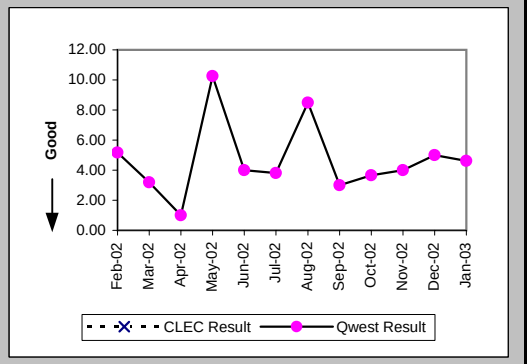
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	21	5	4.20	0	0	653	190	3.44	2.37	0.79	-0.52	No
Mar-02	15	3	5.00	0	0	687	208	3.30	1.52	2.33	0.41	Yes
Apr-02	25	5	5.00	1	0	450	131	3.44	1.36	2.03	0.24	Yes
May-02	114	24	4.75	4	0	370	107	3.46	3.90	1	-0.39	No
Jun-02	100	21	4.76	0	0	695	204	3.41	1.49	3.09	0.88	Yes
Jul-02	16	5	3.20	3	1	398	121	3.29	2.22	-0.09	-1.05	No
Aug-02	12	5	2.40	30	0	660	176	3.75	1.72	-1.73	-2.05	No
Sep-02						1464	176	8.32	7.24			
Oct-02						295	104	2.84	1.61			
Nov-02						592	115	5.15	6.31			
Dec-02						519	119	4.36	4.06			
Jan-03	1	1	1.00	0	0	467	128	3.65	2.03	-1.3	-1.79	No



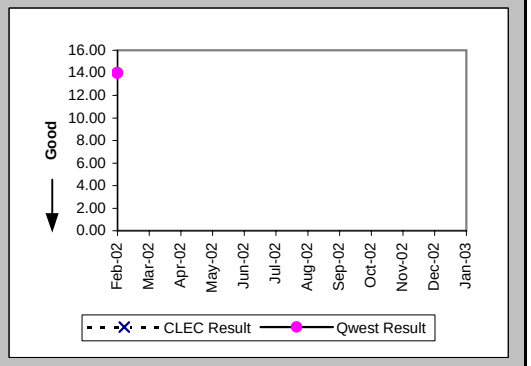
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						88	17	5.18	3.19			
Mar-02						16	5	3.20	3.35			
Apr-02						1	1	1.00				
May-02						41	4	10.25	14.77			
Jun-02						4	1	4.00				
Jul-02						19	5	3.80	3.03			
Aug-02						17	2	8.50	4.95			
Sep-02						21	7	3.00	1.15			
Oct-02						11	3	3.67	3.79			
Nov-02						24	6	4.00	3.10			
Dec-02						40	8	5.00	3.02			
Jan-03						37	8	4.62	4.17			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

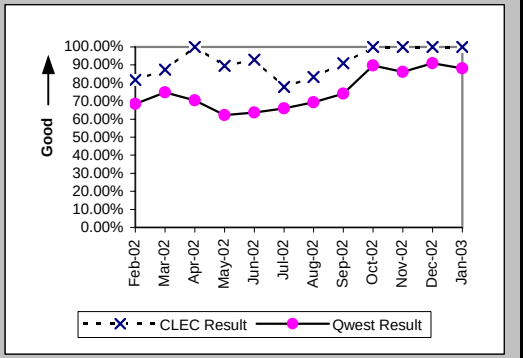
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	1	14.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #14 - Resale - Centrex 21 Installation

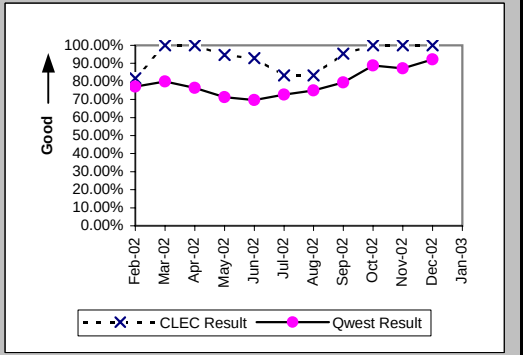
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	11	81.82%	0	0	366	535	68.41%	46.49%	-0.95	-1.58	No
Mar-02	7	8	87.50%	0	0	460	615	74.80%	43.42%	-0.82	-1.5	No
Apr-02	5	5	100.00%	0	0	410	582	70.45%	45.63%	-1.44	-1.88	No
May-02	17	19	89.47%	0	0	327	525	62.29%	48.47%	-2.4	-2.46	No
Jun-02	26	28	92.86%	0	0	362	568	63.73%	48.08%	-3.13	-2.9	No
Jul-02	14	18	77.78%	0	0	362	549	65.94%	47.39%	-1.04	-1.63	No
Aug-02	20	24	83.33%	0	0	408	588	69.39%	46.09%	-1.45	-1.88	No
Sep-02	20	22	90.91%	0	0	461	622	74.12%	43.80%	-1.77	-2.07	No
Oct-02	3	3	100.00%			448	499	89.78%	30.29%	-0.58	-1.35	No
Nov-02	1	1	100.00%			380	441	86.17%	34.52%	-0.4	-1.24	No
Dec-02	1	1	100.00%			438	482	90.87%	28.80%	-0.32	-1.19	No
Jan-03	1	1	100.00%			470	533	88.18%	32.28%	-0.37	-1.22	No



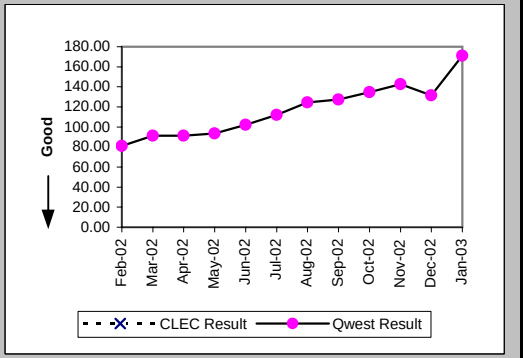
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	11	81.82%	0	0	413	535	77.20%	41.96%	-0.36	-1.22	No
Mar-02	8	8	100.00%	0	0	492	615	80.00%	40.00%	-1.41	-1.85	No
Apr-02	5	5	100.00%	0	0	445	582	76.46%	42.42%	-1.24	-1.75	No
May-02	18	19	94.74%	0	0	374	525	71.24%	45.27%	-2.22	-2.35	No
Jun-02	26	28	92.86%	0	0	396	568	69.72%	45.95%	-2.6	-2.58	No
Jul-02	15	18	83.33%	0	0	399	549	72.68%	44.56%	-1	-1.61	No
Aug-02	20	24	83.33%	0	0	441	588	75.00%	43.30%	-0.92	-1.56	No
Sep-02	21	22	95.45%	0	0	494	622	79.42%	40.43%	-1.83	-2.11	No
Oct-02	3	3	100.00%	0	0	443	499	88.78%	31.56%	-0.61	-1.37	No
Nov-02	1	1	100.00%	0	0	385	441	87.30%	33.30%	-0.38	-1.23	No
Dec-02	1	1	100.00%	0	21	444	482	92.12%	26.95%	-0.29	-1.18	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

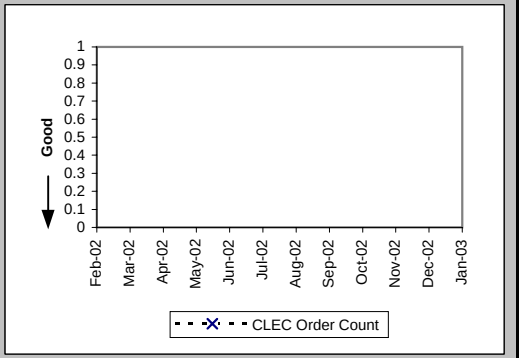
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4862	60	81.03	83.99			
Mar-02						5751	63	91.29	89.15			
Apr-02						6109	67	91.18	92.08			
May-02						7193	77	93.42	97.82			
Jun-02						7665	75	102.20	101.63			
Jul-02						8296	74	112.11	109.37			
Aug-02						9076	73	124.33	114.78			
Sep-02						8791	69	127.41	115.50			
Oct-02						9022	67	134.66	129.57			
Nov-02						7421	52	142.71	143.21			
Dec-02						7762	59	131.56	146.15			
Jan-03						7182	42	171.00	148.97			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

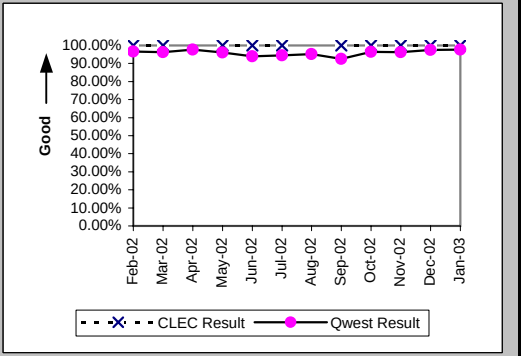
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Centrex 21 Repair

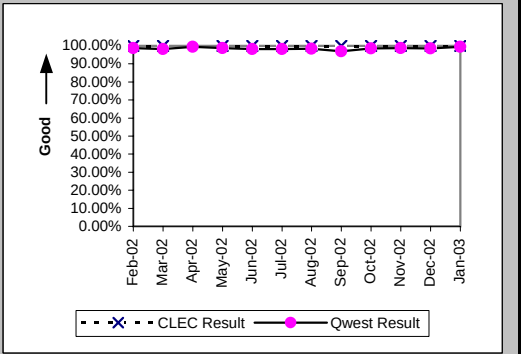
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	2	0	317	328	96.65%	18.00%	-0.32	-1.2	No
Mar-02	1	1	100.00%	2	0	342	355	96.34%	18.78%	-0.19	-1.12	No
Apr-02						370	379	97.63%	15.23%			
May-02	1	1	100.00%	2	0	437	455	96.04%	19.49%	-0.2	-1.12	No
Jun-02	4	4	100.00%	1	0	456	485	94.02%	23.71%	-0.5	-1.31	No
Jul-02	6	6	100.00%	1	0	488	516	94.57%	22.65%	-0.58	-1.35	No
Aug-02						511	537	95.16%	21.46%			
Sep-02	4	4	100.00%	2	0	491	530	92.64%	26.11%	-0.56	-1.34	No
Oct-02	3	3	100.00%	3	0	485	503	96.42%	18.58%	-0.33	-1.2	No
Nov-02	2	2	100.00%	2	0	393	408	96.32%	18.82%	-0.28	-1.17	No
Dec-02	2	2	100.00%	3	0	320	328	97.56%	15.43%	-0.22	-1.14	No
Jan-03	3	3	100.00%	0	0	369	378	97.62%	15.25%	-0.27	-1.16	No



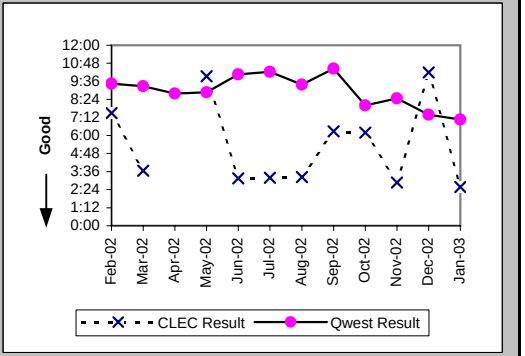
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	2	0	418	423	98.82%	10.81%	-0.22	-1.13	No
Mar-02	3	3	100.00%	2	0	445	453	98.23%	13.17%	-0.23	-1.14	No
Apr-02						491	494	99.39%	7.77%			
May-02	2	2	100.00%	2	0	608	616	98.70%	11.32%	-0.16	-1.1	No
Jun-02	5	5	100.00%	1	0	629	640	98.28%	13.00%	-0.29	-1.18	No
Jul-02	6	6	100.00%	1	0	640	651	98.31%	12.89%	-0.32	-1.19	No
Aug-02	2	2	100.00%	1	0	663	674	98.37%	12.67%	-0.18	-1.11	No
Sep-02	6	6	100.00%	2	0	625	645	96.90%	17.33%	-0.44	-1.27	No
Oct-02	4	4	100.00%	3	0	587	595	98.66%	11.52%	-0.23	-1.14	No
Nov-02	2	2	100.00%	2	0	469	475	98.74%	11.17%	-0.16	-1.1	No
Dec-02	2	2	100.00%	3	0	396	402	98.51%	12.13%	-0.17	-1.11	No
Jan-03	3	3	100.00%	0	0	438	440	99.55%	6.73%	-0.12	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

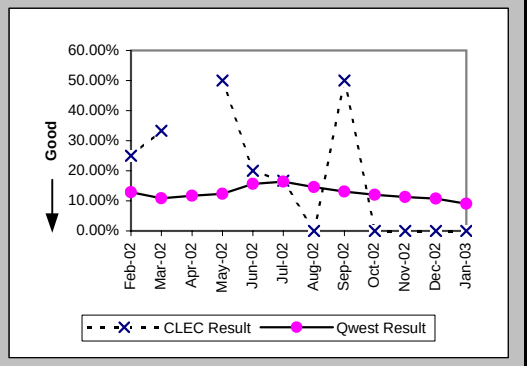
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	29:58	4	7:29	2	0	3999:06	423	9:27	11:29	-0.34	-1.21	No
Mar-02	10:56	3	3:39	2	0	4205:20	453	9:17	11:21	-0.86	-1.52	No
Apr-02						4339:42	494	8:47	8:55			
May-02	19:53	2	9:56	2	0	5461:24	616	8:52	10:43	0.14	-0.92	No
Jun-02	15:46	5	3:09	1	0	6438:32	640	10:04	11:44	-1.31	-1.8	No
Jul-02	19:06	6	3:11	1	0	6664:49	651	10:14	11:33	-1.49	-1.91	No
Aug-02	6:27	2	3:14	1	0	6326:36	674	9:23	11:15	-0.77	-1.47	No
Sep-02	37:43	6	6:17	2	0	6741:07	645	10:27	14:32	-0.7	-1.42	No
Oct-02	24:47	4	6:12	2	0	4761:13	595	8:00	11:43	-0.31	-1.19	No
Nov-02	5:45	2	2:52	2	0	4022:29	475	8:28	11:53	-0.66	-1.4	No
Dec-02	20:22	2	10:11	3	0	2967:11	402	7:23	11:21	0.61	-0.63	No
Jan-03	7:46	3	2:35	0	0	3107:34	440	7:04	8:58	-0.86	-1.52	No



Checklist #14 - Resale - Centrex 21 Repair

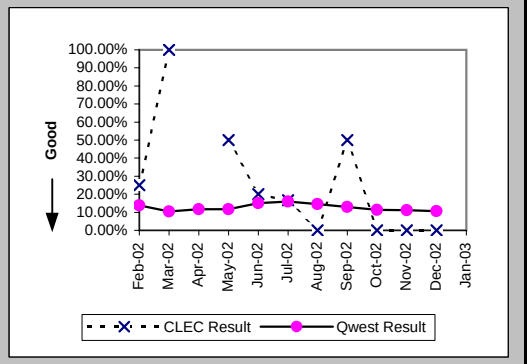
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	4	25.00%	2	0	55	428	12.85%	33.47%	0.65	-0.61	No
Mar-02	1	3	33.33%	2	0	50	463	10.80%	31.04%	0.98	-0.4	No
Apr-02						59	504	11.71%	32.15%			
May-02	1	2	50.00%	2	0	78	632	12.34%	32.89%	1.16	-0.3	No
Jun-02	1	5	20.00%	1	0	103	659	15.63%	36.31%	0.3	-0.82	No
Jul-02	1	6	16.67%	1	0	109	665	16.39%	37.02%	0.08	-0.95	No
Aug-02	0	2	0.00%	1	0	100	684	14.62%	35.33%	-0.58	-1.36	No
Sep-02	3	6	50.00%	2	0	88	671	13.11%	33.76%	2.11	0.28	Yes
Oct-02	0	5	0.00%	2	0	73	609	11.99%	32.48%	-0.82	-1.5	No
Nov-02	0	2	0.00%	2	0	54	478	11.30%	31.66%	-0.5	-1.31	No
Dec-02	0	2	0.00%	3	0	44	409	10.76%	30.98%	-0.49	-1.3	No
Jan-03	0	3	0.00%	0	0	41	455	9.01%	28.63%	-0.54	-1.33	No



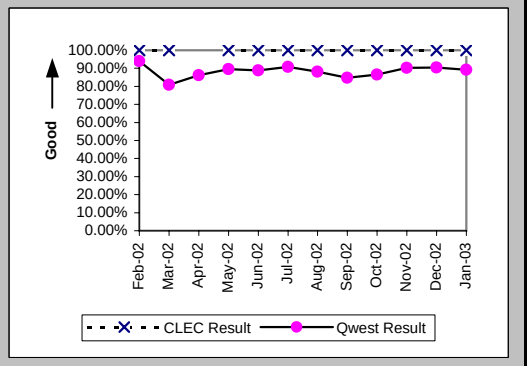
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	4	25.00%	2	0	54	388	13.92%	34.61%	0.59	-0.64	No
Mar-02	1	1	100.00%	2	0	44	418	10.53%	30.69%	1.63	-0.01	No
Apr-02						55	470	11.70%	32.14%			
May-02	1	2	50.00%	2	0	69	590	11.69%	32.14%	1.19	-0.28	No
Jun-02	1	5	20.00%	1	0	93	618	15.05%	35.75%	0.33	-0.8	No
Jul-02	1	6	16.67%	1	0	100	624	16.03%	36.68%	0.1	-0.94	No
Aug-02	0	2	0.00%	1	0	91	628	14.49%	35.20%	-0.58	-1.35	No
Sep-02	3	6	50.00%	2	0	81	624	12.98%	33.61%	2.12	0.29	Yes
Oct-02	0	5	0.00%	2	0	63	557	11.31%	31.67%	-0.79	-1.48	No
Nov-02	0	2	0.00%	2	0	50	449	11.14%	31.46%	-0.5	-1.3	No
Dec-02	0	2	0.00%	3	0	40	378	10.58%	30.76%	-0.49	-1.29	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

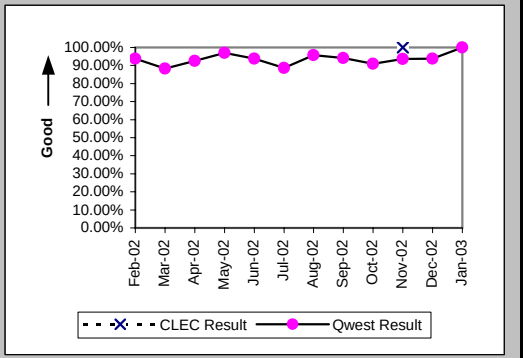
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	2	0	402	428	93.93%	23.89%	-0.51	-1.31	No
Mar-02	3	3	100.00%	2	0	374	463	80.78%	39.40%	-0.84	-1.51	No
Apr-02						434	504	86.11%	34.58%			
May-02	2	2	100.00%	2	0	566	632	89.56%	30.58%	-0.48	-1.29	No
Jun-02	5	5	100.00%	1	0	585	659	88.77%	31.57%	-0.79	-1.48	No
Jul-02	6	6	100.00%	1	0	604	665	90.83%	28.86%	-0.77	-1.47	No
Aug-02	2	2	100.00%	1	0	603	684	88.16%	32.31%	-0.52	-1.31	No
Sep-02	6	6	100.00%	2	0	569	671	84.80%	35.90%	-1.03	-1.63	No
Oct-02	5	5	100.00%	2	0	527	609	86.54%	34.13%	-0.88	-1.53	No
Nov-02	2	2	100.00%	2	0	431	478	90.17%	29.78%	-0.47	-1.28	No
Dec-02	2	2	100.00%	3	0	370	409	90.46%	29.37%	-0.46	-1.28	No
Jan-03	3	3	100.00%	0	0	406	455	89.23%	31.00%	-0.6	-1.36	No



Checklist #14 - Resale - Centrex 21 Repair

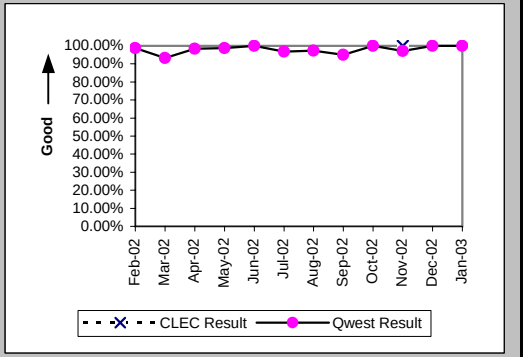
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						46	49	93.88%	23.97%			
Mar-02						45	51	88.24%	32.22%			
Apr-02						37	40	92.50%	26.34%			
May-02						64	66	96.97%	17.14%			
Jun-02						46	49	93.88%	23.97%			
Jul-02						70	79	88.61%	31.77%			
Aug-02						67	70	95.71%	20.25%			
Sep-02						80	85	94.12%	23.53%			
Oct-02						60	66	90.91%	28.75%			
Nov-02	2	2	100.00%	0	0	59	63	93.65%	24.38%	-0.36	-1.22	No
Dec-02						45	48	93.75%	24.21%			
Jan-03						54	54	100.00%	0.00%			



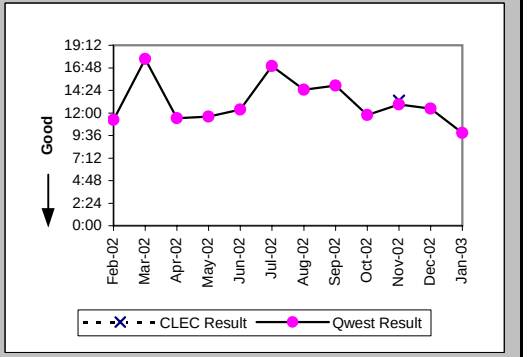
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						75	76	98.68%	11.40%			
Mar-02						55	59	93.22%	25.14%			
Apr-02						59	60	98.33%	12.80%			
May-02						82	83	98.80%	10.91%			
Jun-02						62	62	100.00%	0.00%			
Jul-02						92	95	96.84%	17.49%			
Aug-02						75	77	97.40%	15.91%			
Sep-02						95	100	95.00%	21.79%			
Oct-02						82	82	100.00%	0.00%			
Nov-02	2	2	100.00%	0	0	70	72	97.22%	16.43%	-0.24	-1.14	No
Dec-02						52	52	100.00%	0.00%			
Jan-03						64	64	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

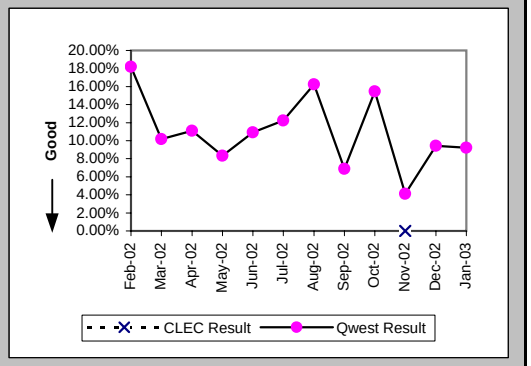
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						856:17	76	11:16	12:08			
Mar-02						1047:24	59	17:45	25:58			
Apr-02						686:00	60	11:26	9:24			
May-02						963:32	83	11:37	9:00			
Jun-02						766:26	62	12:22	8:50			
Jul-02						1613:15	95	16:59	18:34			
Aug-02						1113:47	77	14:28	13:59			
Sep-02						1489:15	100	14:54	20:30			
Oct-02						965:54	82	11:47	9:35			
Nov-02	26:36	2	13:18	0	0	929:58	72	12:55	16:14	0.56	-0.66	No
Dec-02						648:25	52	12:28	10:34			
Jan-03						631:37	64	9:52	8:33			



Checklist #14 - Resale - Centrex 21 Repair

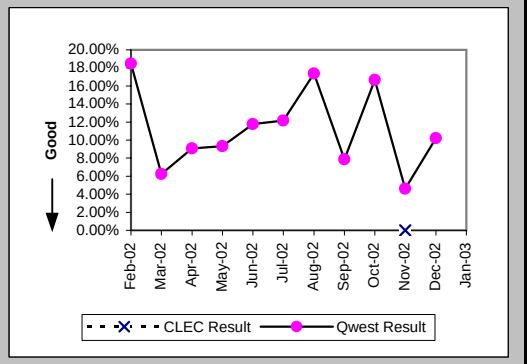
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	77	18.18%	38.57%			
Mar-02						6	59	10.17%	30.22%			
Apr-02						7	63	11.11%	31.43%			
May-02						7	84	8.33%	27.64%			
Jun-02						7	64	10.94%	31.21%			
Jul-02						12	98	12.24%	32.78%			
Aug-02						13	80	16.25%	36.89%			
Sep-02						7	102	6.86%	25.28%			
Oct-02						13	84	15.48%	36.17%			
Nov-02	0	2	0.00%	0	0	3	73	4.11%	19.85%	-0.29	-1.18	No
Dec-02						5	53	9.43%	29.23%			
Jan-03						6	65	9.23%	28.95%			



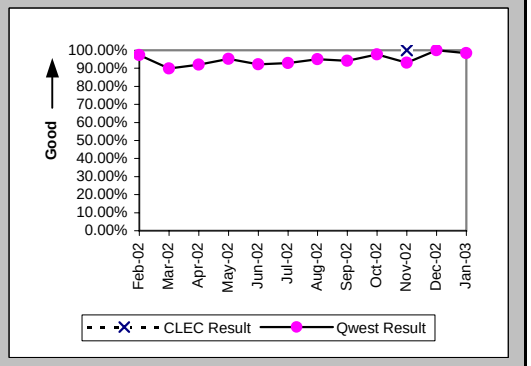
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	65	18.46%	38.80%			
Mar-02						3	48	6.25%	24.21%			
Apr-02						5	55	9.09%	28.75%			
May-02						7	75	9.33%	29.09%			
Jun-02						6	51	11.76%	32.22%			
Jul-02						9	74	12.16%	32.68%			
Aug-02						12	69	17.39%	37.90%			
Sep-02						7	89	7.87%	26.92%			
Oct-02						11	66	16.67%	37.27%			
Nov-02	0	2	0.00%	0	0	3	65	4.62%	20.98%	-0.31	-1.19	No
Dec-02						5	49	10.20%	30.27%			
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

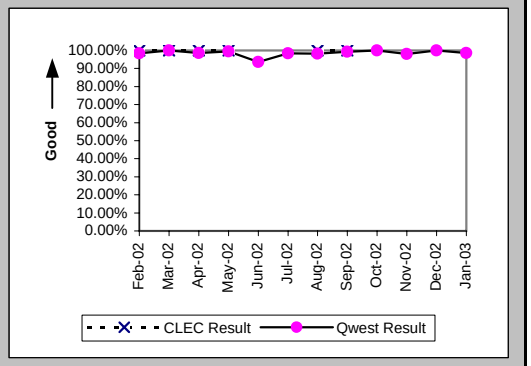
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						75	77	97.40%	15.91%			
Mar-02						53	59	89.83%	30.22%			
Apr-02						58	63	92.06%	27.03%			
May-02						80	84	95.24%	21.30%			
Jun-02						59	64	92.19%	26.84%			
Jul-02						91	98	92.86%	25.75%			
Aug-02						76	80	95.00%	21.79%			
Sep-02						96	102	94.12%	23.53%			
Oct-02						82	84	97.62%	15.25%			
Nov-02	2	2	100.00%	0	0	68	73	93.15%	25.26%	-0.38	-1.23	No
Dec-02						53	53	100.00%	0.00%			
Jan-03						64	65	98.46%	12.31%			



Checklist #14 - Resale - Centrex 21 Repair

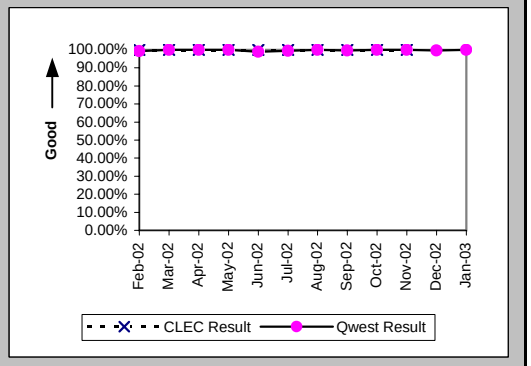
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	1	0	185	188	98.40%	12.53%	-0.18	-1.11	No
Mar-02	2	2	100.00%	2	0	190	190	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	144	146	98.63%	11.62%	-0.12	-1.07	No
May-02	2	2	100.00%	2	0	174	175	99.43%	7.54%	-0.11	-1.06	No
Jun-02						203	217	93.55%	24.57%			
Jul-02						189	192	98.44%	12.40%			
Aug-02	2	2	100.00%	1	0	160	163	98.16%	13.44%	-0.19	-1.12	No
Sep-02	3	3	100.00%	3	0	130	131	99.24%	8.70%	-0.15	-1.09	No
Oct-02						155	155	100.00%	0.00%			
Nov-02						99	101	98.02%	13.93%			
Dec-02						128	128	100.00%	0.00%			
Jan-03						140	142	98.59%	11.78%			



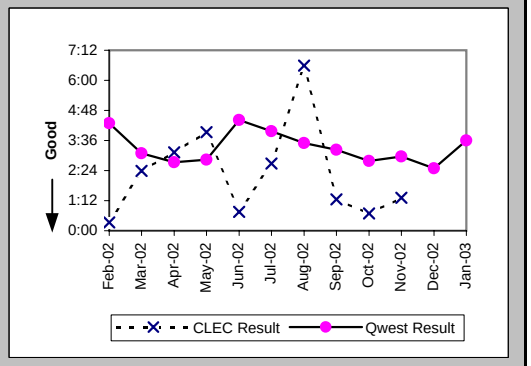
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	1	0	424	427	99.30%	8.35%	-0.12	-1.07	No
Mar-02	4	4	100.00%	2	0	378	378	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	342	342	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	2	0	375	375	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	1	0	392	396	98.99%	10.00%	-0.17	-1.11	No
Jul-02	4	4	100.00%	0	0	420	422	99.53%	6.87%	-0.14	-1.08	No
Aug-02	6	6	100.00%	1	0	367	367	100.00%	N/A	N/A	N/A	
Sep-02	6	6	100.00%	3	0	296	297	99.66%	5.79%	-0.14	-1.09	No
Oct-02	1	1	100.00%	2	0	325	325	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	2	0	232	232	100.00%	N/A	N/A	N/A	
Dec-02						259	260	99.62%	6.19%			
Jan-03						283	283	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

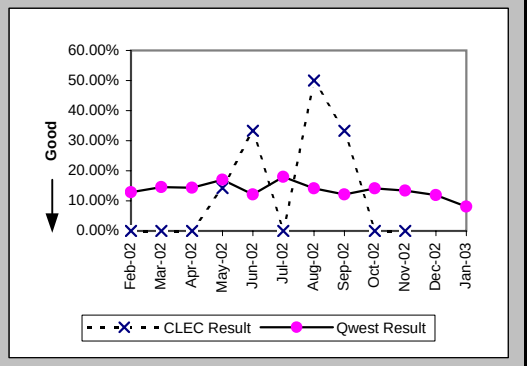
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0:41	2	0:20	1	0	1826:40	427	4:17	13:51	-0.4	-1.24	No
Mar-02	9:34	4	2:23	2	0	1166:05	378	3:05	5:24	-0.26	-1.16	No
Apr-02	3:08	1	3:08	0	0	935:33	342	2:44	5:00	0.93	-0.43	No
May-02	27:29	7	3:56	2	0	1060:08	375	2:50	4:57	0.74	-0.55	No
Jun-02	2:15	3	0:45	1	0	1746:20	396	4:25	10:50	-0.58	-1.35	No
Jul-02	10:44	4	2:41	0	0	1674:00	422	3:58	7:02	-0.36	-1.22	No
Aug-02	39:31	6	6:35	1	0	1287:32	367	3:30	5:41	1.17	-0.29	No
Sep-02	7:33	6	1:15	3	0	957:54	297	3:14	6:09	-0.78	-1.47	No
Oct-02	0:41	1	0:41	2	0	905:30	325	2:47	4:29	-0.47	-1.28	No
Nov-02	1:19	1	1:19	2	0	689:56	232	2:58	5:29	-0.3	-1.18	No
Dec-02						644:02	260	2:29	4:55			
Jan-03						1018:07	283	3:36	5:49			



Checklist #14 - Resale - Centrex 21 Repair

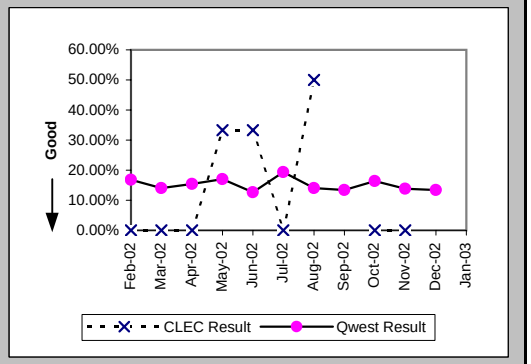
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	1	0	55	427	12.88%	33.50%	-0.54	-1.33	No
Mar-02	0	4	0.00%	2	0	55	378	14.55%	35.26%	-0.82	-1.5	No
Apr-02	0	1	0.00%	0	0	49	342	14.33%	35.04%	-0.41	-1.25	No
May-02	1	7	14.29%	2	0	64	375	17.07%	37.62%	-0.19	-1.12	No
Jun-02	1	3	33.33%	1	0	48	396	12.12%	32.64%	0.9	-0.45	No
Jul-02	0	4	0.00%	0	0	76	422	18.01%	38.43%	-0.93	-1.57	No
Aug-02	3	6	50.00%	1	0	52	367	14.17%	34.87%	2.02	0.23	Yes
Sep-02	2	6	33.33%	3	0	36	297	12.12%	32.64%	1.33	-0.19	No
Oct-02	0	1	0.00%	2	0	46	325	14.15%	34.86%	-0.41	-1.25	No
Nov-02	0	1	0.00%	2	0	31	232	13.36%	34.02%	-0.39	-1.24	No
Dec-02						31	260	11.92%	32.41%			
Jan-03						23	283	8.13%	27.33%			



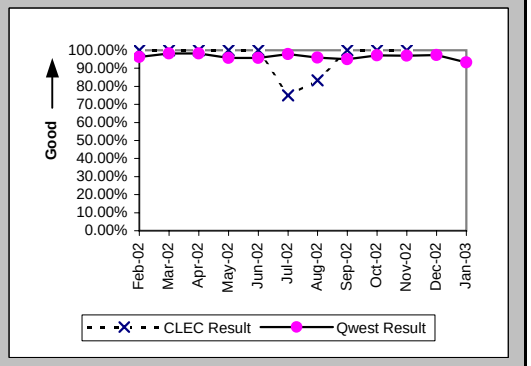
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	1	0	37	220	16.82%	37.40%	-0.45	-1.27	No
Mar-02	0	1	0.00%	2	0	29	207	14.01%	34.71%	-0.4	-1.24	No
Apr-02	0	1	0.00%	0	0	27	175	15.43%	36.12%	-0.43	-1.26	No
May-02	1	3	33.33%	2	0	35	206	16.99%	37.55%	0.65	-0.61	No
Jun-02	1	3	33.33%	1	0	29	229	12.66%	33.26%	0.87	-0.47	No
Jul-02	0	1	0.00%	0	0	45	232	19.40%	39.54%	-0.49	-1.3	No
Aug-02	3	6	50.00%	1	0	28	199	14.07%	34.77%	2.01	0.22	Yes
Sep-02						23	172	13.37%	34.04%			
Oct-02	0	1	0.00%	2	0	29	177	16.38%	37.01%	-0.44	-1.27	No
Nov-02	0	1	0.00%	2	0	16	116	13.79%	34.48%	-0.4	-1.24	No
Dec-02						19	142	13.38%	34.04%			
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

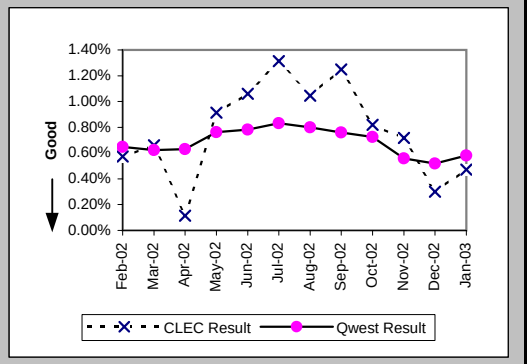
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	1	0	411	427	96.25%	18.99%	-0.28	-1.17	No
Mar-02	4	4	100.00%	2	0	371	378	98.15%	13.48%	-0.27	-1.17	No
Apr-02	1	1	100.00%	0	0	336	342	98.25%	13.13%	-0.13	-1.08	No
May-02	7	7	100.00%	2	0	359	375	95.73%	20.21%	-0.55	-1.34	No
Jun-02	3	3	100.00%	1	0	379	396	95.71%	20.27%	-0.37	-1.22	No
Jul-02	3	4	75.00%	0	0	413	422	97.87%	14.45%	1.7	0.04	Yes
Aug-02	5	6	83.33%	1	0	352	367	95.91%	19.80%	1.15	-0.3	No
Sep-02	6	6	100.00%	3	0	282	297	94.95%	21.90%	-0.56	-1.34	No
Oct-02	1	1	100.00%	2	0	316	325	97.23%	16.41%	-0.17	-1.1	No
Nov-02	1	1	100.00%	2	0	225	232	96.98%	17.11%	-0.18	-1.11	No
Dec-02						253	260	97.31%	16.19%			
Jan-03						264	283	93.29%	25.03%			



Checklist #14 - Resale - Centrex 21 Repair

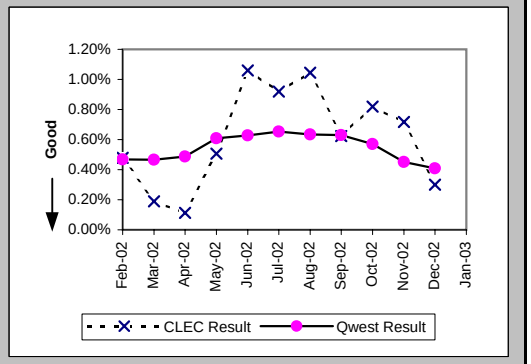
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	1045	0.57%	3	0	932	143777	0.65%	8.03%	-0.3	-1.18	No
Mar-02	7	1062	0.66%	4	0	900	144568	0.62%	7.87%	0.15	-0.91	No
Apr-02	1	881	0.11%	1	0	909	143946	0.63%	7.92%	-1.93	-2.18	No
May-02	9	986	0.91%	4	0	1091	143365	0.76%	8.69%	0.55	-0.67	No
Jun-02	8	755	1.06%	2	0	1119	143092	0.78%	8.81%	0.86	-0.47	No
Jul-02	10	762	1.31%	1	0	1185	142422	0.83%	9.08%	1.46	-0.11	No
Aug-02	8	766	1.04%	2	0	1131	141287	0.80%	8.91%	0.76	-0.54	No
Sep-02	12	962	1.25%	6	0	1070	140662	0.76%	8.69%	1.73	0.05	Yes
Oct-02	6	732	0.82%	4	0	1018	140523	0.72%	8.48%	0.3	-0.82	No
Nov-02	5	698	0.72%	4	0	783	139984	0.56%	7.46%	0.55	-0.66	No
Dec-02	2	666	0.30%	5	0	722	139205	0.52%	7.18%	-0.78	-1.48	No
Jan-03	3	636	0.47%	1	0	803	138393	0.58%	7.60%	-0.36	-1.22	No



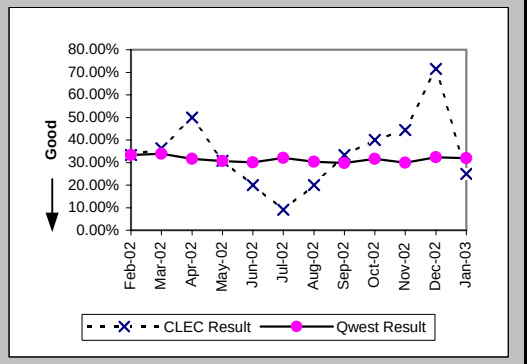
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	1045	0.48%	3	0	673	143777	0.47%	6.83%	0.05	-0.97	No
Mar-02	2	1062	0.19%	4	0	673	144568	0.47%	6.81%	-1.32	-1.8	No
Apr-02	1	881	0.11%	1	0	700	143946	0.49%	6.96%	-1.59	-1.96	No
May-02	5	986	0.51%	4	0	871	143365	0.61%	7.77%	-0.4	-1.25	No
Jun-02	8	755	1.06%	2	0	898	143092	0.63%	7.90%	1.5	-0.09	No
Jul-02	7	762	0.92%	1	0	930	142422	0.65%	8.05%	0.91	-0.45	No
Aug-02	8	766	1.04%	2	0	896	141287	0.63%	7.94%	1.43	-0.13	No
Sep-02	6	962	0.62%	6	0	885	140662	0.63%	7.91%	-0.02	-1.01	No
Oct-02	6	732	0.82%	4	0	800	140523	0.57%	7.52%	0.9	-0.45	No
Nov-02	5	698	0.72%	4	0	630	139984	0.45%	6.69%	1.05	-0.36	No
Dec-02	2	666	0.30%	5	0	569	139205	0.41%	6.38%	-0.44	-1.27	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

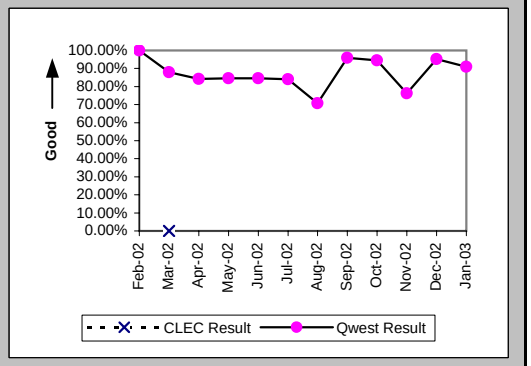
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	9	33.33%	0	0	465	1397	33.29%	47.12%	0.03	-0.98	No
Mar-02	4	11	36.36%	0	0	461	1361	33.87%	47.33%	0.19	-0.88	No
Apr-02	1	2	50.00%	0	0	420	1329	31.60%	46.49%	0.47	-0.71	No
May-02	4	13	30.77%	0	0	481	1572	30.60%	46.08%	0.04	-0.98	No
Jun-02	2	10	20.00%	0	0	481	1600	30.06%	45.85%	-0.69	-1.42	No
Jul-02	1	11	9.09%	0	0	560	1745	32.09%	46.68%	-1.63	-1.99	No
Aug-02	2	10	20.00%	0	0	493	1624	30.36%	45.98%	-0.71	-1.43	No
Sep-02	6	18	33.33%	0	0	453	1523	29.74%	45.71%	0.35	-0.79	No
Oct-02	4	10	40.00%	0	0	471	1489	31.63%	46.50%	0.56	-0.66	No
Nov-02	4	9	44.44%	0	0	334	1117	29.90%	45.78%	0.91	-0.45	No
Dec-02	5	7	71.43%	0	0	345	1067	32.33%	46.78%	2.02	0.23	Yes
Jan-03	1	4	25.00%	0	0	376	1179	31.89%	46.61%	-0.3	-1.18	No



Checklist #14 - Resale - PBX Installation

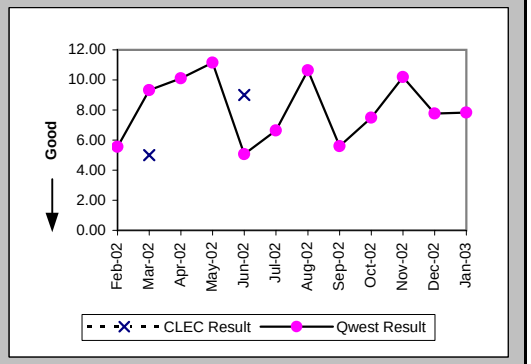
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						16	16	100.00%	0.00%			
Mar-02	0	1	0.00%	0	0	22	25	88.00%	32.50%	1.48	-0.1	No
Apr-02						16	19	84.21%	36.46%			
May-02						22	26	84.62%	36.08%			
Jun-02						22	26	84.62%	36.08%			
Jul-02						21	25	84.00%	36.66%			
Aug-02						17	24	70.83%	45.45%			
Sep-02						24	25	96.00%	19.60%			
Oct-02						17	18	94.44%	22.91%			
Nov-02						16	21	76.19%	42.59%			
Dec-02						20	21	95.24%	21.30%			
Jan-03						10	11	90.91%	28.75%			



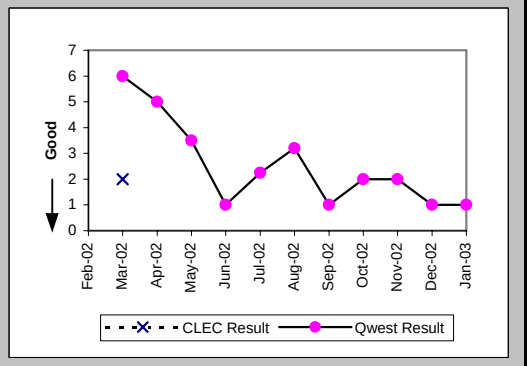
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						89	16	5.56	9.08			
Mar-02	5	1	5.00	0	0	233	25	9.32	14.76	-0.29	-1.17	No
Apr-02						202	20	10.10	12.76			
May-02						290	26	11.15	14.91			
Jun-02	9	1	9.00	0	0	142	28	5.07	6.23	1.13	-0.31	No
Jul-02						166	25	6.64	11.03			
Aug-02						266	25	10.64	15.22			
Sep-02						140	25	5.60	6.28			
Oct-02						135	18	7.50	12.84			
Nov-02						214	21	10.19	13.73			
Dec-02						163	21	7.76	12.69			
Jan-03						86	11	7.82	8.13			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

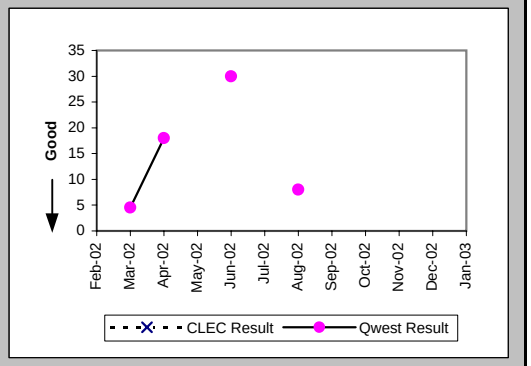
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	2	1	2.00	0	0	6	1	6.00				
Apr-02						15	3	5.00	2.65			
May-02						14	4	3.50	3.79			
Jun-02						3	3	1.00	0.00			
Jul-02						9	4	2.25	1.26			
Aug-02						16	5	3.20	2.17			
Sep-02						1	1	1.00				
Oct-02						2	1	2.00				
Nov-02						10	5	2.00	2.24			
Dec-02						1	1	1.00				
Jan-03						1	1	1.00				



Checklist #14 - Resale - PBX Installation

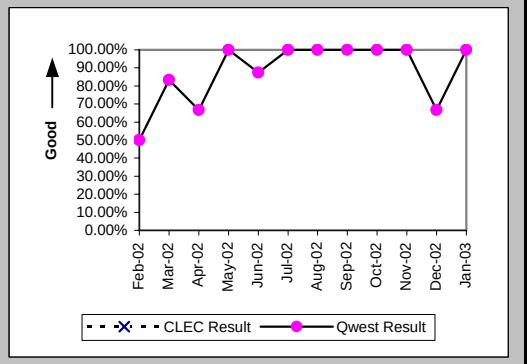
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02						9	2	4.50	2.12			
Apr-02						18	1	18.00				
May-02												
Jun-02						30	1	30.00				
Jul-02												
Aug-02						16	2	8.00	1.41			
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



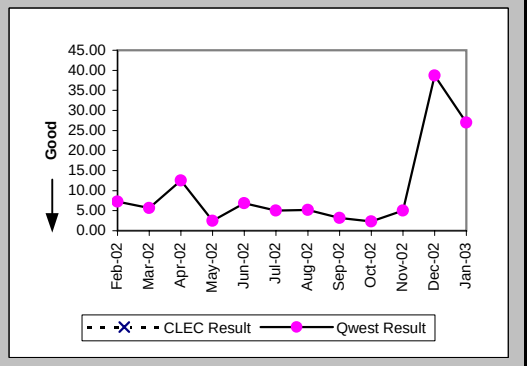
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	4	50.00%	50.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	2	100.00%	0.00%			
Jun-02						7	8	87.50%	33.07%			
Jul-02						9	9	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						6	6	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			
Jan-03						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

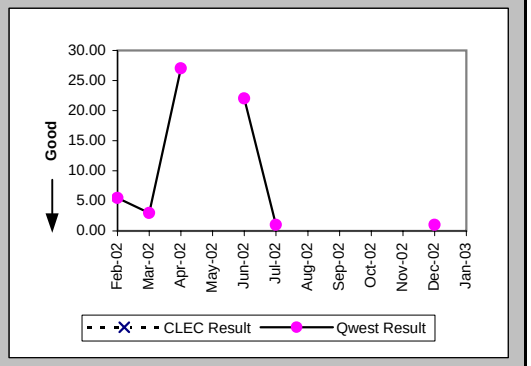
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						29	4	7.25	4.27			
Mar-02						34	6	5.67	2.88			
Apr-02						50	4	12.50	17.67			
May-02						5	2	2.50	0.71			
Jun-02						55	8	6.88	8.15			
Jul-02						50	10	5.00	2.00			
Aug-02						26	5	5.20	2.28			
Sep-02						16	5	3.20	0.45			
Oct-02						14	6	2.33	1.03			
Nov-02						5	1	5.00				
Dec-02						116	3	38.67	30.99			
Jan-03						54	2	27.00	32.53			



Checklist #14 - Resale - PBX Installation

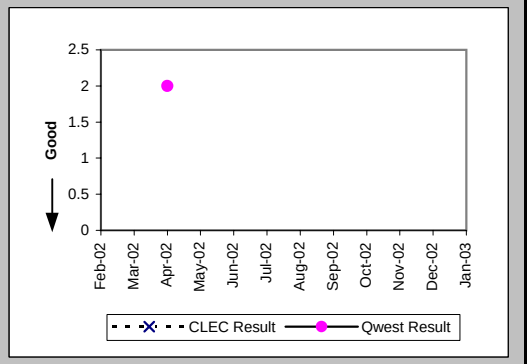
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						11	2	5.50	6.36			
Mar-02						3	1	3.00				
Apr-02						27	1	27.00				
May-02												
Jun-02						22	1	22.00				
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	1.00				
Jan-03												



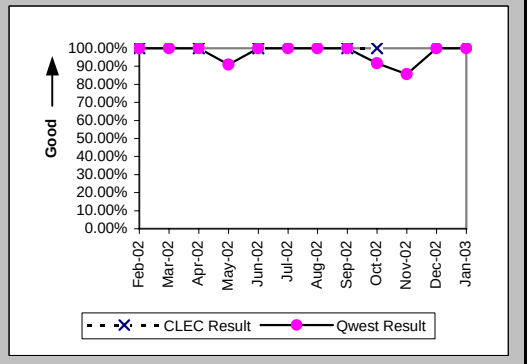
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

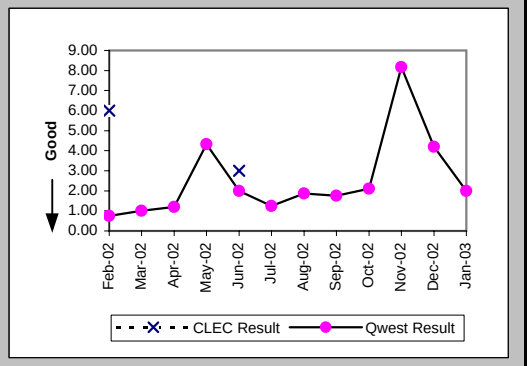
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02						8	8	100.00%	0.00%			
Apr-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
May-02						10	11	90.91%	28.75%			
Jun-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02						4	4	100.00%	0.00%			
Aug-02						7	7	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Nov-02						6	7	85.71%	34.99%			
Dec-02						8	8	100.00%	0.00%			
Jan-03						5	5	100.00%	0.00%			



Checklist #14 - Resale - PBX Installation

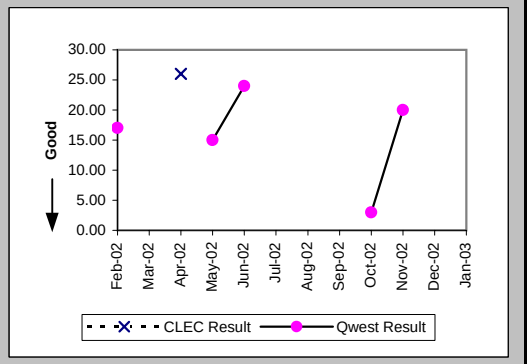
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	18	3	6.00	0	0	3	4	0.75	1.50	2.1	0.27	Yes
Mar-02						7	7	1.00	1.15			
Apr-02						6	5	1.20	1.64			
May-02						39	9	4.33	6.32			
Jun-02	3	1	3.00	0	0	12	6	2.00	1.90	-0.01	-1.01	No
Jul-02						5	4	1.25	1.50			
Aug-02						13	7	1.86	1.46			
Sep-02						14	8	1.75	1.58			
Oct-02						21	10	2.10	1.60			
Nov-02						49	6	8.17	8.52			
Dec-02						21	5	4.20	4.55			
Jan-03						10	5	2.00	1.41			



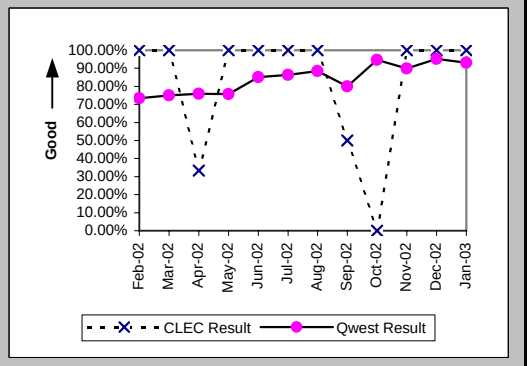
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						17	1	17.00				
Mar-02												
Apr-02	52	2	26.00	0	0							
May-02						15	1	15.00				
Jun-02						24	1	24.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						3	1	3.00				
Nov-02						20	1	20.00				
Dec-02												
Jan-03												



New Service Installation Quality (Percent) (OP-5) (Parity)

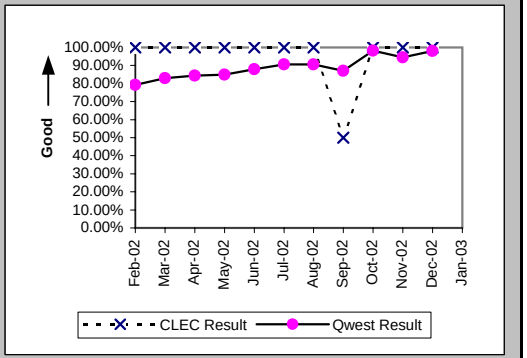
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	88	120	73.33%	44.22%	-1.03	-1.63	No
Mar-02	3	3	100.00%	0	0	84	112	75.00%	43.30%	-0.99	-1.6	No
Apr-02	1	3	33.33%	0	0	88	116	75.86%	42.79%	1.41	-0.14	No
May-02	3	3	100.00%	0	0	90	119	75.63%	42.93%	-0.97	-1.59	No
Jun-02	3	3	100.00%	0	0	120	141	85.11%	35.60%	-0.72	-1.44	No
Jul-02	2	2	100.00%	0	0	120	139	86.33%	34.35%	-0.56	-1.34	No
Aug-02	2	2	100.00%	0	0	122	138	88.41%	32.02%	-0.51	-1.31	No
Sep-02	1	2	50.00%	0	0	112	140	80.00%	40.00%	0.83	-0.5	No
Oct-02	0	1	0.00%			108	114	94.74%	22.33%	1.92	0.17	Yes
Nov-02	2	2	100.00%			98	109	89.91%	30.12%	-0.47	-1.29	No
Dec-02	2	2	100.00%			99	104	95.19%	21.39%	-0.31	-1.19	No
Jan-03	1	1	100.00%			93	100	93.00%	25.51%	-0.27	-1.17	No



Checklist #14 - Resale - PBX Installation

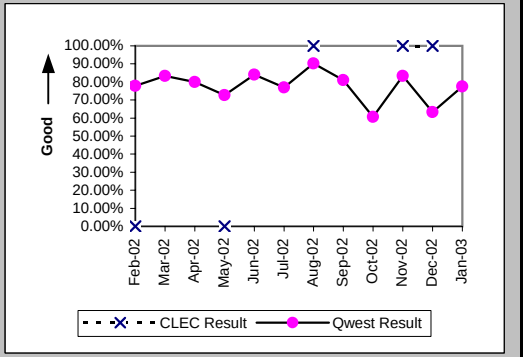
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	3	3	100.00%	0	0	95	120	79.17%	40.61%	-0.88	-1.53	No
Mar-02	3	3	100.00%	0	0	93	112	83.04%	37.53%	-0.77	-1.47	No
Apr-02	3	3	100.00%	0	0	98	116	84.48%	36.21%	-0.73	-1.45	No
May-02	3	3	100.00%	0	0	101	119	84.87%	35.83%	-0.72	-1.44	No
Jun-02	3	3	100.00%	0	0	124	141	87.94%	32.56%	-0.63	-1.39	No
Jul-02	2	2	100.00%	0	0	126	139	90.65%	29.12%	-0.45	-1.27	No
Aug-02	2	2	100.00%	0	0	125	138	90.58%	29.21%	-0.45	-1.28	No
Sep-02	1	2	50.00%	0	0	122	140	87.14%	33.47%	1.12	-0.32	No
Oct-02	1	1	100.00%	0	0	112	114	98.25%	13.13%	-0.13	-1.08	No
Nov-02	2	2	100.00%	0	0	103	109	94.50%	22.81%	-0.34	-1.21	No
Dec-02	2	2	100.00%	0	4	102	104	98.08%	13.73%	-0.2	-1.12	No
Jan-03												



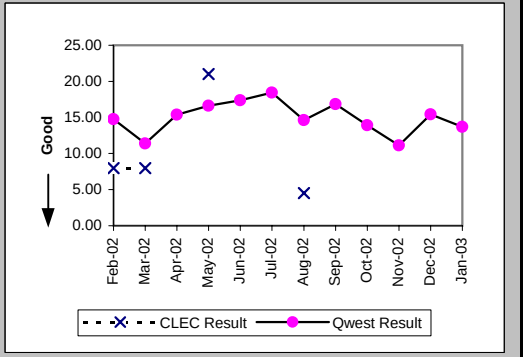
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	14	18	77.78%	41.57%	1.16	-0.29	No
Mar-02						15	18	83.33%	37.27%			
Apr-02						12	15	80.00%	40.00%			
May-02	0	1	0.00%	0	0	16	22	72.73%	44.54%	1.06	-0.36	No
Jun-02						21	25	84.00%	36.66%			
Jul-02						10	13	76.92%	42.13%			
Aug-02	1	1	100.00%	1	0	28	31	90.32%	29.57%	-0.32	-1.2	No
Sep-02						17	21	80.95%	39.27%			
Oct-02						20	33	60.61%	48.86%			
Nov-02	1	1	100.00%	0	0	35	42	83.33%	37.27%	-0.44	-1.27	No
Dec-02	1	1	100.00%	0	0	19	30	63.33%	48.19%	-0.75	-1.46	No
Jan-03						24	31	77.42%	41.81%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

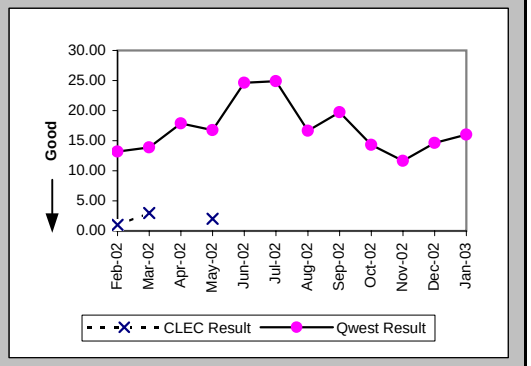
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	8	1	8.00	0	0	665	45	14.78	14.11	-0.48	-1.29	No
Mar-02	8	1	8.00	0	0	502	44	11.41	8.74	-0.39	-1.23	No
Apr-02						630	41	15.37	15.55			
May-02	21	1	21.00	0	0	815	49	16.63	13.81	0.51	-0.69	No
Jun-02						869	50	17.38	19.33			
Jul-02						756	41	18.44	19.54			
Aug-02	9	2	4.50	0	0	820	56	14.64	11.09	-1.27	-1.77	No
Sep-02						472	28	16.86	14.38			
Oct-02						613	44	13.93	13.26			
Nov-02						456	41	11.12	11.52			
Dec-02						509	33	15.42	18.16			
Jan-03						356	26	13.69	11.55			



Checklist #14 - Resale - PBX Installation

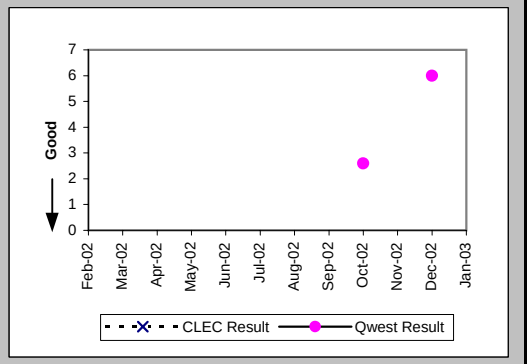
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	1.00	0	0	145	11	13.18	17.35	-0.67	-1.41	No
Mar-02	3	1	3.00	0	0	125	9	13.89	12.29	-0.84	-1.51	No
Apr-02						268	15	17.87	12.25			
May-02	2	1	2.00	0	0	352	21	16.76	14.00	-1.03	-1.63	No
Jun-02						345	14	24.64	30.68			
Jul-02						299	12	24.92	30.09			
Aug-02						300	18	16.67	12.87			
Sep-02						237	12	19.75	15.67			
Oct-02						186	13	14.31	15.82			
Nov-02						105	9	11.67	19.75			
Dec-02						190	13	14.62	22.19			
Jan-03						128	8	16.00	16.19			



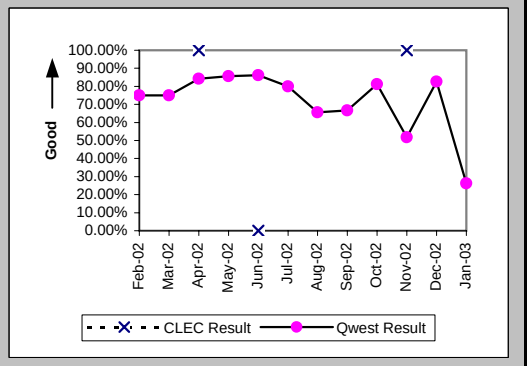
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						13	5	2.60	1.34			
Nov-02												
Dec-02						18	3	6.00	6.93			
Jan-03												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

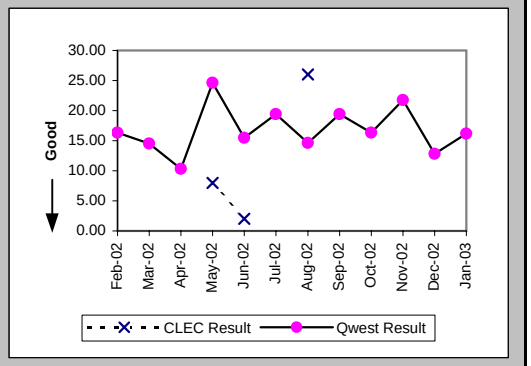
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						9	12	75.00%	43.30%			
Mar-02						3	4	75.00%	43.30%			
Apr-02	1	1	100.00%	0	0	16	19	84.21%	36.46%	-0.42	-1.26	No
May-02						6	7	85.71%	34.99%			
Jun-02	0	1	0.00%	0	0	31	36	86.11%	34.58%	1.44	-0.12	No
Jul-02						4	5	80.00%	40.00%			
Aug-02						19	29	65.52%	47.53%			
Sep-02						12	18	66.67%	47.14%			
Oct-02						13	16	81.25%	39.03%			
Nov-02	1	1	100.00%	0	0	14	27	51.85%	49.97%	-0.95	-1.58	No
Dec-02						19	23	82.61%	37.90%			
Jan-03						11	42	26.19%	43.97%			



Checklist #14 - Resale - PBX Installation

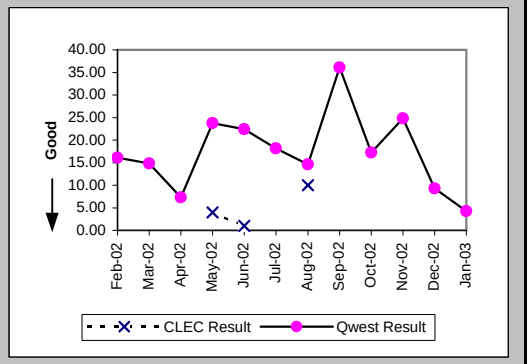
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						556	34	16.35	14.11			
Mar-02						305	21	14.52	11.02			
Apr-02						330	32	10.31	6.28			
May-02	8	1	8.00	0	0	542	22	24.64	24.56	-0.66	-1.4	No
Jun-02	2	1	2.00	0	0	882	57	15.47	12.81	-1.04	-1.63	No
Jul-02						602	31	19.42	12.76			
Aug-02	26	1	26.00	0	1	746	51	14.63	12.10	1.51	-0.08	No
Sep-02						718	37	19.41	20.43			
Oct-02						425	26	16.35	13.66			
Nov-02						588	27	21.78	20.62			
Dec-02						384	30	12.80	10.32			
Jan-03						760	47	16.17	7.60			



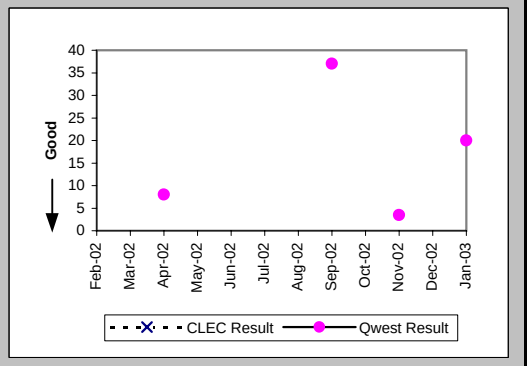
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						209	13	16.08	12.98			
Mar-02						178	12	14.83	8.34			
Apr-02						22	3	7.33	6.66			
May-02	4	1	4.00	0	0	261	11	23.73	19.21	-0.98	-1.6	No
Jun-02	1	1	1.00	0	0	291	13	22.38	23.16	-0.89	-1.54	No
Jul-02						345	19	18.16	10.90			
Aug-02	10	1	10.00	0	0	205	14	14.64	16.80	-0.27	-1.16	No
Sep-02						722	20	36.10	60.51			
Oct-02						138	8	17.25	12.28			
Nov-02						323	13	24.85	23.50			
Dec-02						65	7	9.29	14.24			
Jan-03						141	33	4.27	6.50			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

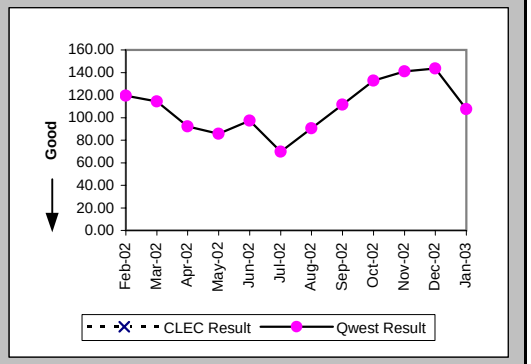
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02						8	1	8.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						37	1	37.00				
Oct-02												
Nov-02						7	2	3.50	0.71			
Dec-02												
Jan-03						40	2	20.00	21.21			



Checklist #14 - Resale - PBX Installation

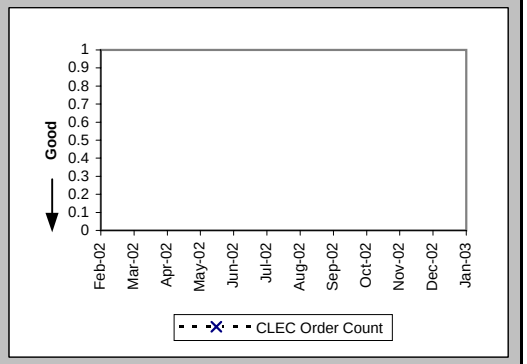
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1551	13	119.31	113.08			
Mar-02						1488	13	114.46	122.44			
Apr-02						1845	20	92.25	116.34			
May-02						2225	26	85.58	113.61			
Jun-02						2332	24	97.17	124.73			
Jul-02						2439	35	69.69	113.80			
Aug-02						2627	29	90.59	129.59			
Sep-02						2899	26	111.50	140.08			
Oct-02						2923	22	132.86	158.42			
Nov-02						3102	22	141.00	167.67			
Dec-02						3299	23	143.43	175.71			
Jan-03						1504	14	107.43	126.59			



Checklist #14 - Resale - PBX Installation

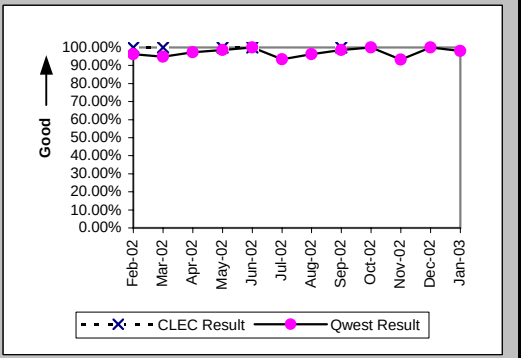
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - PBX Repair

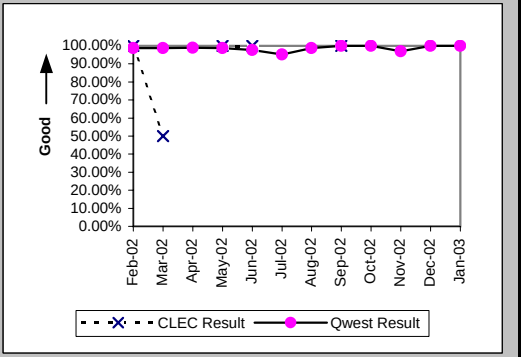
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	76	79	96.20%	19.11%	-0.2	-1.12	No
Mar-02	1	1	100.00%	1	0	74	78	94.87%	22.06%	-0.23	-1.14	No
Apr-02						73	75	97.33%	16.11%			
May-02	1	1	100.00%	0	0	68	69	98.55%	11.95%	-0.12	-1.07	No
Jun-02	3	3	100.00%	0	0	80	80	100.00%	N/A	N/A	N/A	
Jul-02						86	92	93.48%	24.69%			
Aug-02						76	79	96.20%	19.11%			
Sep-02	1	1	100.00%	0	0	68	69	98.55%	11.95%	-0.12	-1.07	No
Oct-02						107	107	100.00%	0.00%			
Nov-02						56	60	93.33%	24.94%			
Dec-02						42	42	100.00%	0.00%			
Jan-03						49	50	98.00%	14.00%			



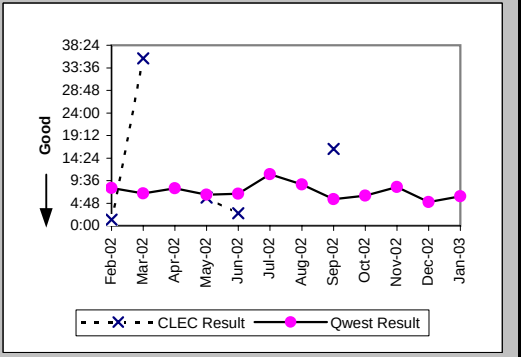
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	83	84	98.81%	10.85%	-0.11	-1.07	No
Mar-02	1	2	50.00%	1	0	84	85	98.82%	10.78%	2.07	0.26	Yes
Apr-02						87	88	98.86%	10.60%			
May-02	1	1	100.00%	0	0	81	82	98.78%	10.98%	-0.11	-1.07	No
Jun-02	3	3	100.00%	0	0	88	90	97.78%	14.74%	-0.26	-1.16	No
Jul-02						101	106	95.28%	21.20%			
Aug-02						84	85	98.82%	10.78%			
Sep-02	1	1	100.00%	0	0	75	75	100.00%	N/A	N/A	N/A	
Oct-02						116	116	100.00%	0.00%			
Nov-02						64	66	96.97%	17.14%			
Dec-02						43	43	100.00%	0.00%			
Jan-03						56	56	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

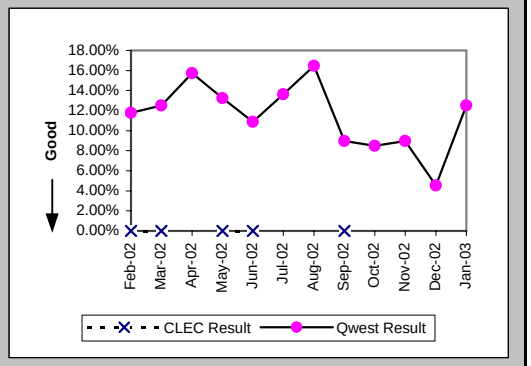
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1:16	1	1:16	0	0	678:05	84	8:04	14:07	-0.48	-1.29	No
Mar-02	71:13	2	35:37	1	0	585:03	85	6:53	8:37	2.2	0.34	Yes
Apr-02						703:37	88	8:00	9:41			
May-02	5:59	1	5:59	0	0	543:11	82	6:37	9:20	-0.07	-1.04	No
Jun-02	8:03	3	2:41	0	0	613:41	90	6:49	10:16	-0.69	-1.42	No
Jul-02						1158:03	106	10:56	19:04			
Aug-02						744:00	85	8:45	10:32			
Sep-02	16:19	1	16:19	0	0	422:13	75	5:38	6:32	1.1	-0.33	No
Oct-02						740:51	116	6:23	7:19			
Nov-02						542:59	66	8:14	15:33			
Dec-02						217:34	43	5:04	5:55			
Jan-03						352:19	56	6:17	7:14			



Checklist #14 - Resale - PBX Repair

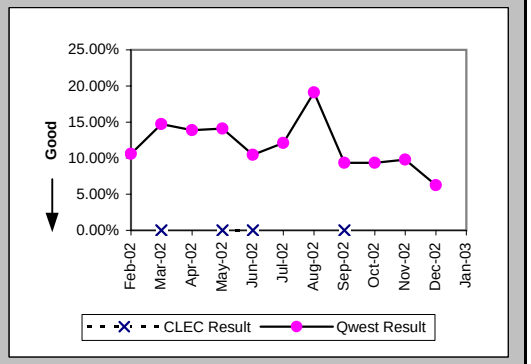
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	10	85	11.76%	32.22%	-0.36	-1.22	No
Mar-02	0	2	0.00%	1	0	11	88	12.50%	33.07%	-0.53	-1.32	No
Apr-02						14	89	15.73%	36.41%			
May-02	0	1	0.00%	0	0	11	83	13.25%	33.91%	-0.39	-1.24	No
Jun-02	0	3	0.00%	0	0	10	92	10.87%	31.13%	-0.6	-1.36	No
Jul-02						15	110	13.64%	34.32%			
Aug-02						14	85	16.47%	37.09%			
Sep-02	0	1	0.00%	0	0	7	78	8.97%	28.58%	-0.31	-1.19	No
Oct-02						10	118	8.47%	27.85%			
Nov-02						6	67	8.96%	28.55%			
Dec-02						2	44	4.55%	20.83%			
Jan-03						7	56	12.50%	33.07%			



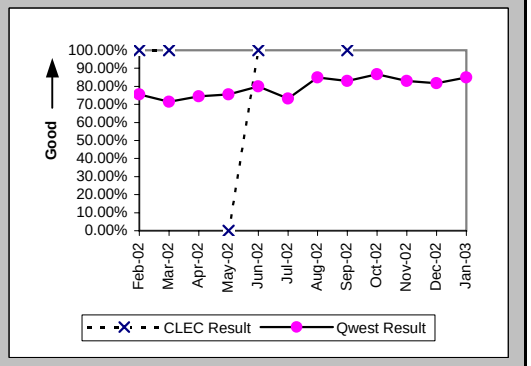
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						7	66	10.61%	30.79%			
Mar-02	0	2	0.00%	1	0	10	68	14.71%	35.42%	-0.58	-1.35	No
Apr-02						10	72	13.89%	34.58%			
May-02	0	1	0.00%	0	0	10	71	14.08%	34.79%	-0.4	-1.24	No
Jun-02	0	3	0.00%	0	0	9	86	10.47%	30.61%	-0.58	-1.35	No
Jul-02						12	99	12.12%	32.64%			
Aug-02						13	68	19.12%	39.32%			
Sep-02	0	1	0.00%	0	0	6	64	9.38%	29.15%	-0.32	-1.19	No
Oct-02						9	96	9.38%	29.15%			
Nov-02						5	51	9.80%	29.74%			
Dec-02						2	32	6.25%	24.21%			
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

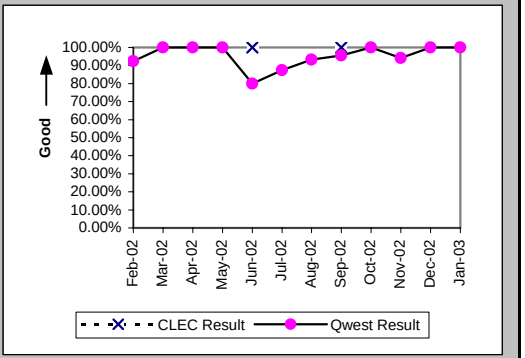
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	34	45	75.56%	42.98%	-0.56	-1.34	No
Mar-02	1	1	100.00%	1	0	35	49	71.43%	45.18%	-0.63	-1.38	No
Apr-02						41	55	74.55%	43.56%			
May-02	0	1	0.00%	0	0	40	53	75.47%	43.03%	1.15	-0.3	No
Jun-02	1	1	100.00%	0	0	36	45	80.00%	40.00%	-0.49	-1.3	No
Jul-02						52	71	73.24%	44.27%			
Aug-02						45	53	84.91%	35.80%			
Sep-02	1	1	100.00%	0	0	34	41	82.93%	37.63%	-0.45	-1.27	No
Oct-02						52	60	86.67%	33.99%			
Nov-02						34	41	82.93%	37.63%			
Dec-02						18	22	81.82%	38.57%			
Jan-03						28	33	84.85%	35.86%			



Checklist #14 - Resale - PBX Repair

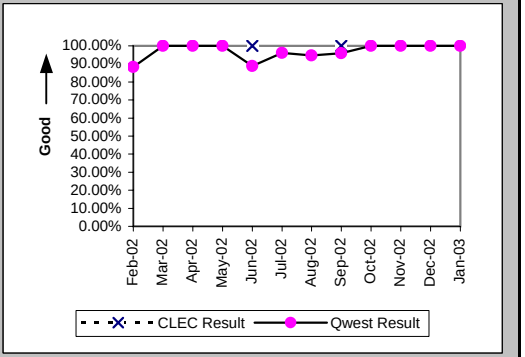
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	13	92.31%	26.65%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	12	15	80.00%	40.00%	-0.48	-1.29	No
Jul-02						21	24	87.50%	33.07%			
Aug-02						14	15	93.33%	24.94%			
Sep-02	1	1	100.00%	1	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Oct-02						14	14	100.00%	0.00%			
Nov-02						16	17	94.12%	23.53%			
Dec-02						15	15	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			



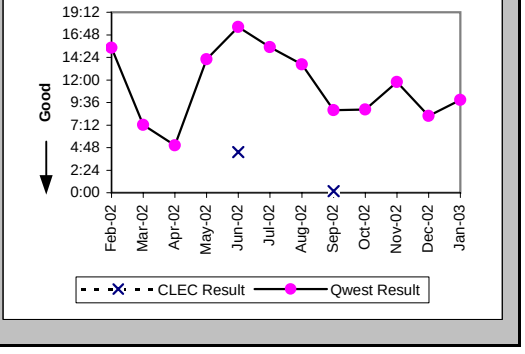
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15	17	88.24%	32.22%			
Mar-02						23	23	100.00%	0.00%			
Apr-02						15	15	100.00%	0.00%			
May-02						15	15	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
Jul-02						25	26	96.15%	19.23%			
Aug-02						18	19	94.74%	22.33%			
Sep-02	1	1	100.00%	1	0	24	25	96.00%	19.60%	-0.2	-1.12	No
Oct-02						14	14	100.00%	0.00%			
Nov-02						18	18	100.00%	0.00%			
Dec-02						16	16	100.00%	0.00%			
Jan-03						17	17	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

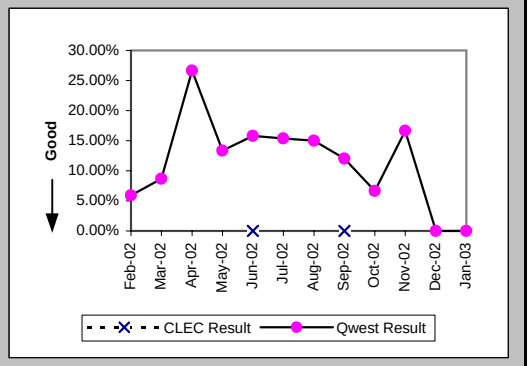
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						262:14	17	15:26	18:03			
Mar-02						166:25	23	7:14	7:56			
Apr-02						75:42	15	5:03	6:27			
May-02						213:04	15	14:12	8:36			
Jun-02	4:19	1	4:19	0	0	317:49	18	17:39	21:40	-0.6	-1.36	No
Jul-02						402:37	26	15:29	26:34			
Aug-02						259:29	19	13:39	20:28			
Sep-02	0:11	1	0:11	1	0	219:56	25	8:48	11:51	-0.71	-1.43	No
Oct-02						123:56	14	8:51	6:40			
Nov-02						211:43	18	11:46	8:37			
Dec-02						130:53	16	8:11	7:38			
Jan-03						167:46	17	9:52	8:53			



Checklist #14 - Resale - PBX Repair

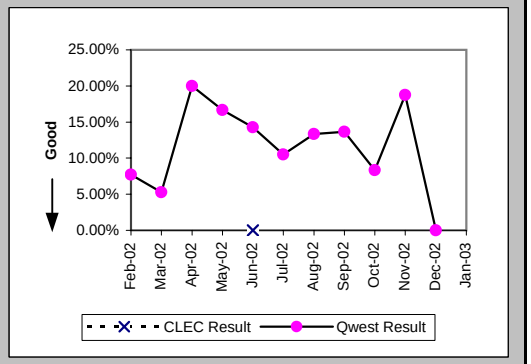
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	17	5.88%	23.53%			
Mar-02						2	23	8.70%	28.18%			
Apr-02						4	15	26.67%	44.22%			
May-02						2	15	13.33%	33.99%			
Jun-02	0	1	0.00%	0	0	3	19	15.79%	36.46%	-0.42	-1.26	No
Jul-02						4	26	15.38%	36.08%			
Aug-02						3	20	15.00%	35.71%			
Sep-02	0	1	0.00%	1	0	3	25	12.00%	32.50%	-0.36	-1.22	No
Oct-02						1	15	6.67%	24.94%			
Nov-02						3	18	16.67%	37.27%			
Dec-02						0	16	0.00%	0.00%			
Jan-03						0	17	0.00%	0.00%			



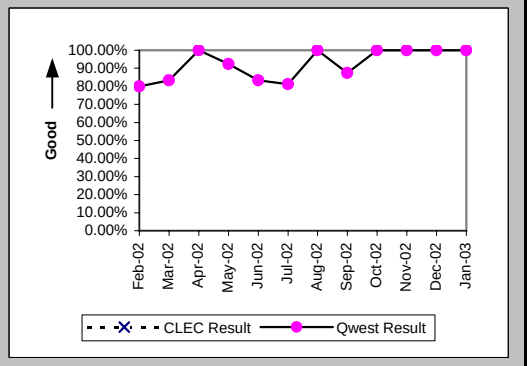
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	13	7.69%	26.65%			
Mar-02						1	19	5.26%	22.33%			
Apr-02						2	10	20.00%	40.00%			
May-02						2	12	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	2	14	14.29%	34.99%	-0.39	-1.24	No
Jul-02						2	19	10.53%	30.69%			
Aug-02						2	15	13.33%	33.99%			
Sep-02						3	22	13.64%	34.32%			
Oct-02						1	12	8.33%	27.64%			
Nov-02						3	16	18.75%	39.03%			
Dec-02						0	12	0.00%	0.00%			
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

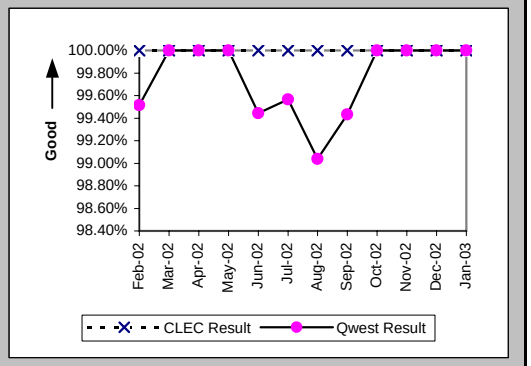
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						8	10	80.00%	40.00%			
Mar-02						10	12	83.33%	37.27%			
Apr-02						8	8	100.00%	0.00%			
May-02						12	13	92.31%	26.65%			
Jun-02						10	12	83.33%	37.27%			
Jul-02						13	16	81.25%	39.03%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						14	16	87.50%	33.07%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						13	13	100.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			
Jan-03						16	16	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

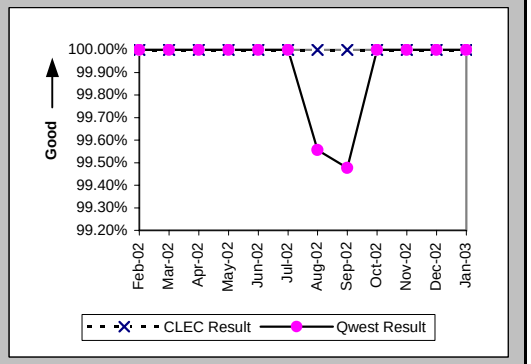
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	2	0	205	206	99.51%	6.95%	-0.14	-1.08	No
Mar-02	16	16	100.00%	3	0	197	197	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	1	0	181	181	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	200	200	100.00%	N/A	N/A	N/A	
Jun-02	8	8	100.00%	2	0	179	180	99.44%	7.43%	-0.21	-1.13	No
Jul-02	4	4	100.00%	3	0	229	230	99.57%	6.58%	-0.13	-1.08	No
Aug-02	5	5	100.00%	0	0	206	208	99.04%	9.76%	-0.22	-1.13	No
Sep-02	3	3	100.00%	1	0	175	176	99.43%	7.52%	-0.13	-1.08	No
Oct-02	7	7	100.00%	1	0	184	184	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	3	0	134	134	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	125	125	100.00%	N/A	N/A	N/A	
Jan-03	7	7	100.00%	2	0	123	123	100.00%	N/A	N/A	N/A	



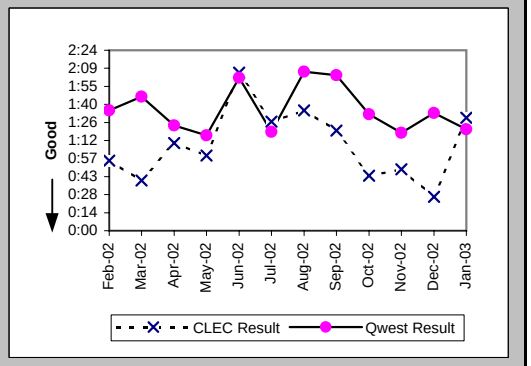
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	6	100.00%	2	0	223	223	100.00%	N/A	N/A	N/A	
Mar-02	16	16	100.00%	3	0	215	215	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	1	0	207	207	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	225	225	100.00%	N/A	N/A	N/A	
Jun-02	8	8	100.00%	2	0	197	197	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	3	0	248	248	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	0	0	224	225	99.56%	6.65%	-0.17	-1.11	No
Sep-02	3	3	100.00%	1	0	190	191	99.48%	7.22%	-0.12	-1.08	No
Oct-02	8	8	100.00%	1	0	206	206	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	3	0	147	147	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	130	130	100.00%	N/A	N/A	N/A	
Jan-03	7	7	100.00%	2	0	129	129	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

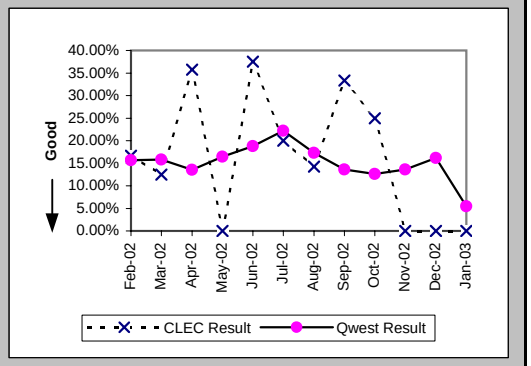
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5:38	6	0:56	2	0	357:17	223	1:36	3:24	-0.47	-1.29	No
Mar-02	10:34	16	0:40	3	0	382:38	215	1:47	3:06	-1.4	-1.85	No
Apr-02	16:21	14	1:10	1	0	288:28	207	1:24	2:05	-0.39	-1.24	No
May-02	2:59	3	1:00	0	0	286:30	225	1:16	2:37	-0.18	-1.11	No
Jun-02	16:50	8	2:06	2	0	399:32	197	2:02	4:41	0.53	-0.68	No
Jul-02	7:15	5	1:27	3	0	327:51	248	1:19	3:18	0.67	-0.6	No
Aug-02	11:13	7	1:36	0	0	475:36	225	2:07	7:30	-0.18	-1.11	No
Sep-02	4:01	3	1:20	1	0	394:47	191	2:04	4:37	-0.27	-1.16	No
Oct-02	5:49	8	0:44	1	0	318:16	206	1:33	2:32	-0.89	-1.54	No
Nov-02	3:15	4	0:49	3	0	189:55	147	1:18	2:34	-0.37	-1.22	No
Dec-02	0:27	1	0:27	0	0	203:24	130	1:34	3:01	-0.37	-1.22	No
Jan-03	10:29	7	1:30	2	0	173:38	129	1:21	2:33	0.76	-0.54	No



Checklist #14 - Resale - PBX Repair

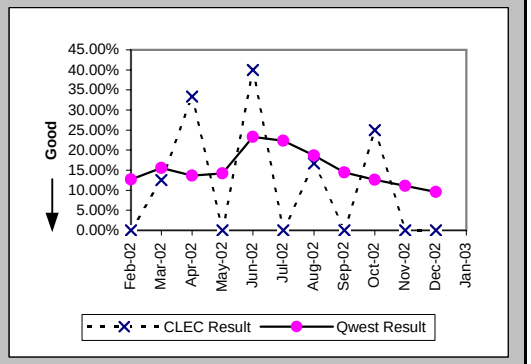
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	6	16.67%	2	0	35	223	15.70%	36.38%	0.11	-0.94	No
Mar-02	2	16	12.50%	3	0	34	215	15.81%	36.49%	-0.35	-1.21	No
Apr-02	5	14	35.71%	1	0	28	207	13.53%	34.20%	2.01	0.22	Yes
May-02	0	3	0.00%	0	0	37	225	16.44%	37.07%	-0.76	-1.46	No
Jun-02	3	8	37.50%	2	0	37	197	18.78%	39.06%	1.21	-0.27	No
Jul-02	1	5	20.00%	3	0	55	248	22.18%	41.54%	-0.12	-1.07	No
Aug-02	1	7	14.29%	0	0	39	225	17.33%	37.85%	-0.21	-1.13	No
Sep-02	1	3	33.33%	1	0	26	191	13.61%	34.29%	0.81	-0.51	No
Oct-02	2	8	25.00%	1	0	26	206	12.62%	33.21%	0.94	-0.43	No
Nov-02	0	4	0.00%	3	0	20	147	13.61%	34.28%	-0.78	-1.48	No
Dec-02	0	1	0.00%	0	0	21	130	16.15%	36.80%	-0.44	-1.27	No
Jan-03	0	7	0.00%	2	0	7	129	5.43%	22.65%	-0.62	-1.38	No



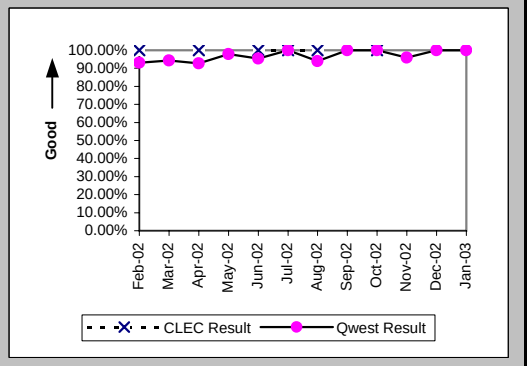
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	2	0	15	118	12.71%	33.31%	-0.54	-1.33	No
Mar-02	1	8	12.50%	3	0	19	122	15.57%	36.26%	-0.23	-1.14	No
Apr-02	2	6	33.33%	1	0	16	117	13.68%	34.36%	1.17	-0.29	No
May-02	0	1	0.00%	0	0	17	120	14.17%	34.87%	-0.4	-1.25	No
Jun-02	2	5	40.00%	2	0	24	103	23.30%	42.27%	0.79	-0.52	No
Jul-02	0	2	0.00%	3	0	27	121	22.31%	41.64%	-0.75	-1.46	No
Aug-02	1	6	16.67%	0	0	22	118	18.64%	38.95%	-0.12	-1.07	No
Sep-02	0	2	0.00%	1	0	16	111	14.41%	35.12%	-0.58	-1.35	No
Oct-02	1	4	25.00%	1	0	14	111	12.61%	33.20%	0.64	-0.61	No
Nov-02	0	1	0.00%	3	0	9	81	11.11%	31.43%	-0.35	-1.21	No
Dec-02	0	1	0.00%	0	0	7	73	9.59%	29.44%	-0.32	-1.2	No
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

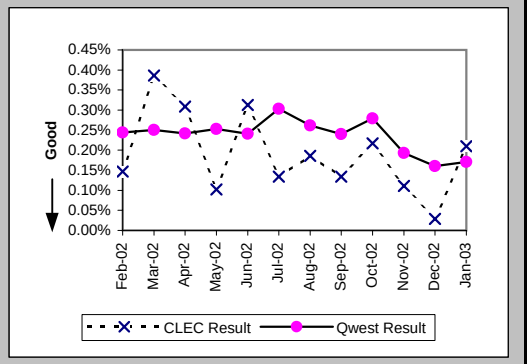
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	2	100.00%	2	0	27	29	93.10%	25.34%	-0.37	-1.23	No
Mar-02						33	35	94.29%	23.21%			
Apr-02	1	1	100.00%	1	0	38	41	92.68%	26.04%	-0.28	-1.17	No
May-02						46	47	97.87%	14.43%			
Jun-02	1	1	100.00%	2	0	41	43	95.35%	21.06%	-0.22	-1.13	No
Jul-02	1	1	100.00%	3	0	33	33	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	31	33	93.94%	23.86%	-0.48	-1.29	No
Sep-02						39	39	100.00%	0.00%			
Oct-02	1	1	100.00%	1	0	34	34	100.00%	N/A	N/A	N/A	
Nov-02						24	25	96.00%	19.60%			
Dec-02						15	15	100.00%	0.00%			
Jan-03						16	16	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

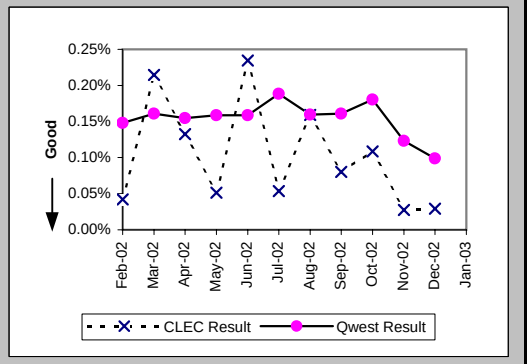
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	4758	0.15%	2	0	325	132901	0.24%	4.94%	-1.34	-1.81	No
Mar-02	18	4665	0.39%	4	0	326	130080	0.25%	5.00%	1.82	0.1	Yes
Apr-02	14	4533	0.31%	1	0	311	128535	0.24%	4.91%	0.9	-0.45	No
May-02	4	3907	0.10%	0	0	323	127767	0.25%	5.02%	-1.84	-2.12	No
Jun-02	12	3834	0.31%	2	0	308	127960	0.24%	4.90%	0.9	-0.45	No
Jul-02	5	3737	0.13%	5	0	384	126830	0.30%	5.49%	-1.85	-2.13	No
Aug-02	7	3768	0.19%	0	0	330	125894	0.26%	5.11%	-0.9	-1.55	No
Sep-02	5	3739	0.13%	2	0	294	122437	0.24%	4.89%	-1.31	-1.8	No
Oct-02	8	3689	0.22%	1	0	339	121395	0.28%	5.28%	-0.71	-1.43	No
Nov-02	4	3617	0.11%	4	0	232	120165	0.19%	4.39%	-1.11	-1.68	No
Dec-02	1	3431	0.03%	1	0	190	118365	0.16%	4.00%	-1.89	-2.15	No
Jan-03	7	3336	0.21%	2	0	202	118463	0.17%	4.13%	0.54	-0.67	No



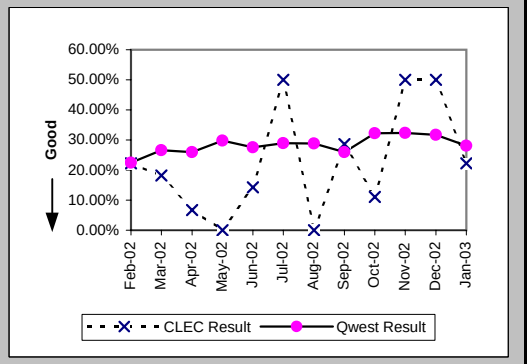
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	4758	0.04%	2	0	197	132901	0.15%	3.85%	-1.87	-2.14	No
Mar-02	10	4665	0.21%	4	0	209	130080	0.16%	4.01%	0.9	-0.45	No
Apr-02	6	4533	0.13%	1	0	199	128535	0.15%	3.93%	-0.38	-1.23	No
May-02	2	3907	0.05%	0	0	203	127767	0.16%	3.98%	-1.66	-2.01	No
Jun-02	9	3834	0.23%	2	0	203	127960	0.16%	3.98%	1.17	-0.29	No
Jul-02	2	3737	0.05%	5	0	239	126830	0.19%	4.34%	-1.87	-2.14	No
Aug-02	6	3768	0.16%	0	0	201	125894	0.16%	3.99%	-0.01	-1	No
Sep-02	3	3739	0.08%	2	0	197	122437	0.16%	4.01%	-1.21	-1.74	No
Oct-02	4	3689	0.11%	1	0	219	121395	0.18%	4.24%	-1.01	-1.62	No
Nov-02	1	3617	0.03%	4	0	148	120165	0.12%	3.51%	-1.61	-1.98	No
Dec-02	1	3431	0.03%	1	0	117	118365	0.10%	3.14%	-1.28	-1.78	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

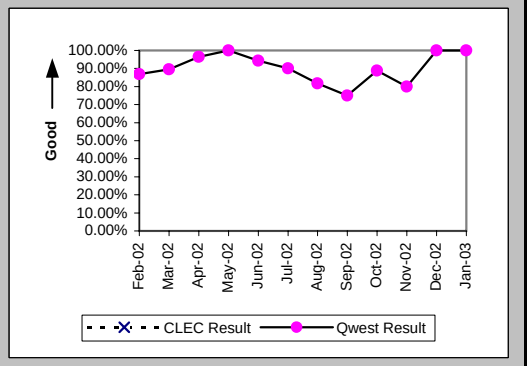
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	9	22.22%	0	0	94	419	22.43%	41.71%	-0.02	-1.01	No
Mar-02	4	22	18.18%	0	0	118	444	26.58%	44.17%	-0.87	-1.53	No
Apr-02	1	15	6.67%	0	0	109	420	25.95%	43.84%	-1.67	-2.02	No
May-02	0	4	0.00%	0	0	137	460	29.78%	45.73%	-1.3	-1.79	No
Jun-02	2	14	14.29%	0	0	117	425	27.53%	44.67%	-1.09	-1.66	No
Jul-02	5	10	50.00%	0	0	156	540	28.89%	45.32%	1.37	-0.16	No
Aug-02	0	7	0.00%	0	0	134	464	28.88%	45.32%	-1.67	-2.02	No
Sep-02	2	7	28.57%	0	0	103	397	25.94%	43.83%	0.18	-0.89	No
Oct-02	1	9	11.11%	0	0	161	500	32.20%	46.72%	-1.34	-1.82	No
Nov-02	4	8	50.00%	0	0	111	343	32.36%	46.79%	1	-0.39	No
Dec-02	1	2	50.00%	0	0	88	278	31.65%	46.51%	0.46	-0.72	No
Jan-03	2	9	22.22%	0	0	79	281	28.11%	44.96%	-0.39	-1.24	No



Checklist #14 - Resale - Basic ISDN Installation

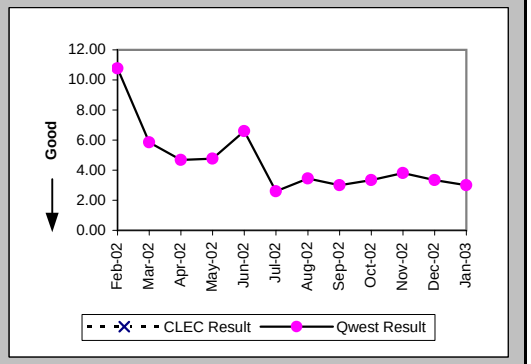
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						20	23	86.96%	33.68%			
Mar-02						17	19	89.47%	30.69%			
Apr-02						27	28	96.43%	18.56%			
May-02						21	21	100.00%	0.00%			
Jun-02						33	35	94.29%	23.21%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						6	8	75.00%	43.30%			
Oct-02						8	9	88.89%	31.43%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						2	2	100.00%	0.00%			



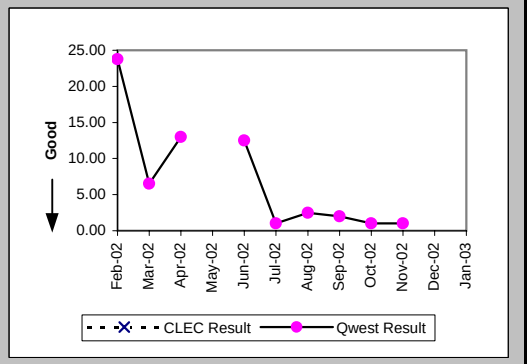
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						269	25	10.76	16.51			
Mar-02						117	20	5.85	4.40			
Apr-02						131	28	4.68	3.68			
May-02						100	21	4.76	8.89			
Jun-02						231	35	6.60	8.30			
Jul-02						26	10	2.60	0.84			
Aug-02						38	11	3.45	2.62			
Sep-02						24	8	3.00	1.85			
Oct-02						30	9	3.33	3.77			
Nov-02						19	5	3.80	1.30			
Dec-02						10	3	3.33	0.58			
Jan-03						6	2	3.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

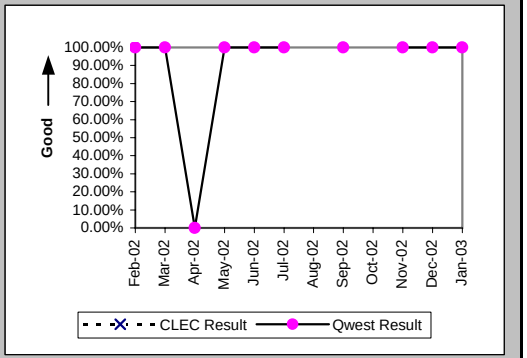
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						95	4	23.75	31.28			
Mar-02						13	2	6.50	2.12			
Apr-02						13	1	13.00				
May-02												
Jun-02						25	2	12.50	10.61			
Jul-02						1	1	1.00				
Aug-02						5	2	2.50	2.12			
Sep-02						4	2	2.00	1.41			
Oct-02						1	1	1.00				
Nov-02						1	1	1.00				
Dec-02												
Jan-03												



Checklist #14 - Resale - Basic ISDN Installation

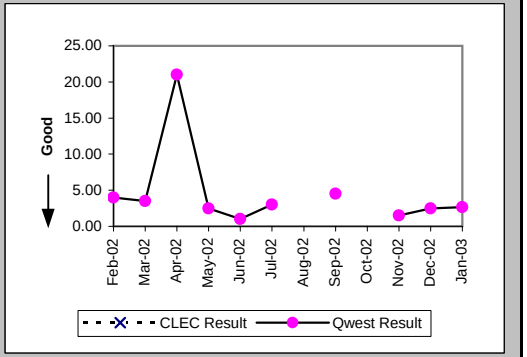
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												
Nov-02						2	2	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						3	3	100.00%	0.00%			



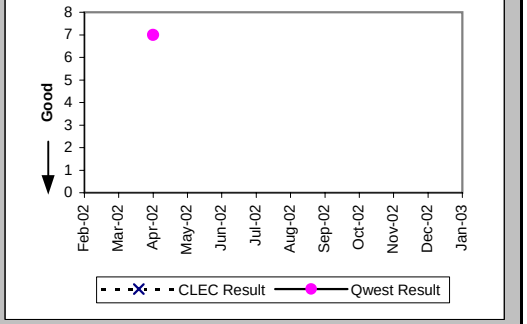
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						8	2	4.00	0.00			
Mar-02						7	2	3.50	0.71			
Apr-02						21	1	21.00				
May-02						5	2	2.50	3.54			
Jun-02						1	1	1.00				
Jul-02						3	1	3.00				
Aug-02												
Sep-02						9	2	4.50	0.71			
Oct-02												
Nov-02						3	2	1.50	0.71			
Dec-02						5	2	2.50	0.71			
Jan-03						8	3	2.67	0.58			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

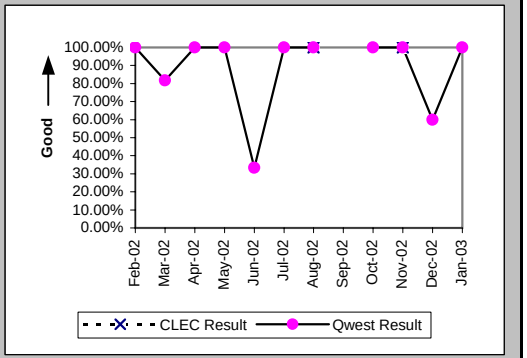
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02						7	1	7.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #14 - Resale - Basic ISDN Installation

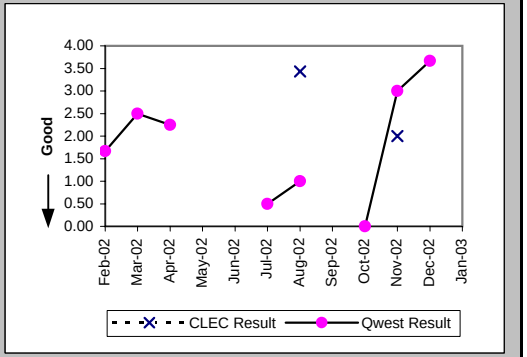
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4	4	100.00%	0.00%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						15	15	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						5	5	100.00%	0.00%			
Aug-02	7	7	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02												
Oct-02						1	1	100.00%	0.00%			
Nov-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02						3	5	60.00%	48.99%			
Jan-03						1	1	100.00%	0.00%			



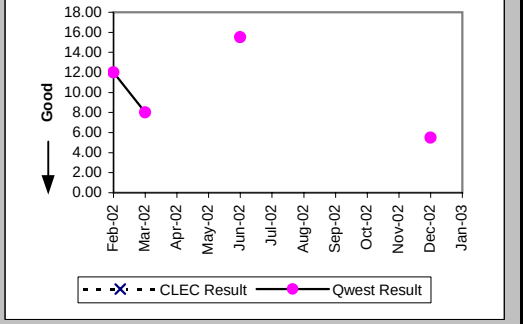
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	3	1.67	1.53			
Mar-02						20	8	2.50	1.51			
Apr-02						18	8	2.25	0.71			
May-02												
Jun-02												
Jul-02						2	4	0.50	1.00			
Aug-02	24	7	3.43	0	0	1	1	1.00				
Sep-02												
Oct-02						0	1	0.00				
Nov-02	2	1	2.00	0	0	3	1	3.00				
Dec-02						11	3	3.67	3.79			
Jan-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

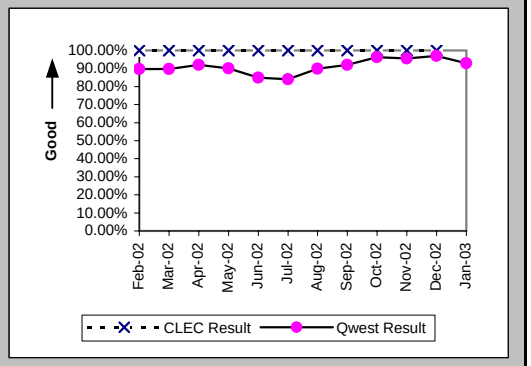
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	1	12.00				
Mar-02						24	3	8.00	9.54			
Apr-02												
May-02												
Jun-02						31	2	15.50	0.71			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						11	2	5.50	0.71			
Jan-03												



Checklist #14 - Resale - Basic ISDN Installation

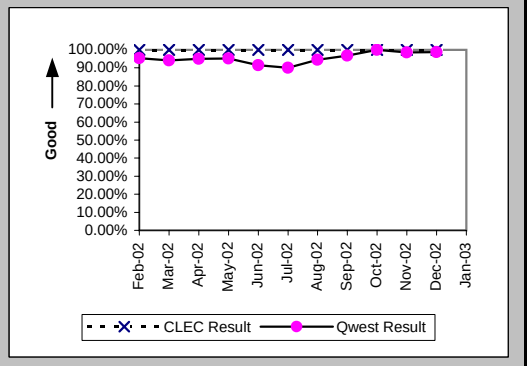
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	385	429	89.74%	30.34%	-0.34	-1.21	No
Mar-02	1	1	100.00%	0	0	401	447	89.71%	30.38%	-0.34	-1.21	No
Apr-02	1	1	100.00%	0	0	424	461	91.97%	27.17%	-0.3	-1.18	No
May-02	1	1	100.00%	0	0	393	436	90.14%	29.82%	-0.33	-1.2	No
Jun-02	1	1	100.00%	0	0	332	391	84.91%	35.79%	-0.42	-1.26	No
Jul-02	1	1	100.00%	0	0	322	383	84.07%	36.59%	-0.43	-1.26	No
Aug-02	4	4	100.00%	0	0	332	369	89.97%	30.04%	-0.66	-1.4	No
Sep-02	5	5	100.00%	0	0	415	451	92.02%	27.10%	-0.65	-1.4	No
Oct-02	3	3	100.00%			563	585	96.24%	19.02%	-0.34	-1.21	No
Nov-02	3	3	100.00%			478	500	95.60%	20.51%	-0.37	-1.23	No
Dec-02	1	1	100.00%			384	396	96.97%	17.14%	-0.18	-1.11	No
Jan-03						351	378	92.86%	25.75%			



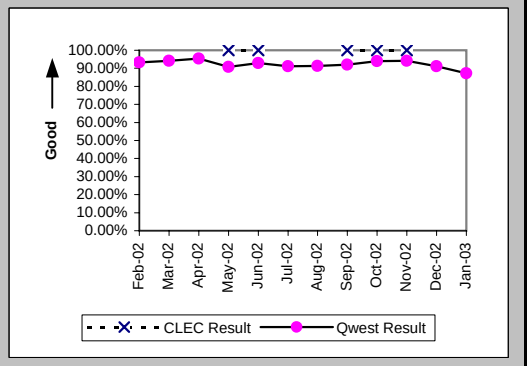
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	409	429	95.34%	21.08%	-0.22	-1.13	No
Mar-02	1	1	100.00%	0	0	421	447	94.18%	23.41%	-0.25	-1.15	No
Apr-02	1	1	100.00%	0	0	438	461	95.01%	21.77%	-0.23	-1.14	No
May-02	1	1	100.00%	0	0	415	436	95.18%	21.41%	-0.22	-1.14	No
Jun-02	1	1	100.00%	0	0	358	391	91.56%	27.80%	-0.3	-1.18	No
Jul-02	1	1	100.00%	0	0	345	383	90.08%	29.90%	-0.33	-1.2	No
Aug-02	4	4	100.00%	0	0	349	369	94.58%	22.64%	-0.48	-1.29	No
Sep-02	5	5	100.00%	0	0	437	451	96.90%	17.34%	-0.4	-1.24	No
Oct-02	3	3	100.00%	0	0	585	585	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	493	500	98.60%	11.75%	-0.21	-1.13	No
Dec-02	1	1	100.00%	0	6	391	396	98.74%	11.17%	-0.11	-1.07	No
Jan-03												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

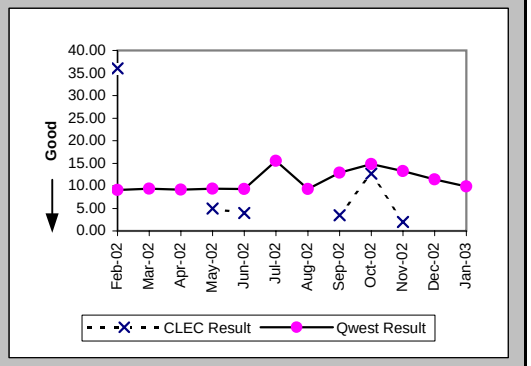
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						266	285	93.33%	24.94%			
Mar-02						277	294	94.22%	23.34%			
Apr-02						245	257	95.33%	21.10%			
May-02	1	1	100.00%	0	0	197	217	90.78%	28.93%	-0.32	-1.19	No
Jun-02	1	1	100.00%	0	0	223	240	92.92%	25.65%	-0.28	-1.17	No
Jul-02						277	304	91.12%	28.45%			
Aug-02						198	217	91.24%	28.27%			
Sep-02	2	2	100.00%	0	0	383	416	92.07%	27.02%	-0.41	-1.25	No
Oct-02	3	3	100.00%	0	0	362	385	94.03%	23.70%	-0.43	-1.26	No
Nov-02	1	1	100.00%	0	0	309	328	94.21%	23.36%	-0.25	-1.15	No
Dec-02						246	270	91.11%	28.46%			
Jan-03						213	244	87.30%	33.30%			



Checklist #14 - Resale - Basic ISDN Installation

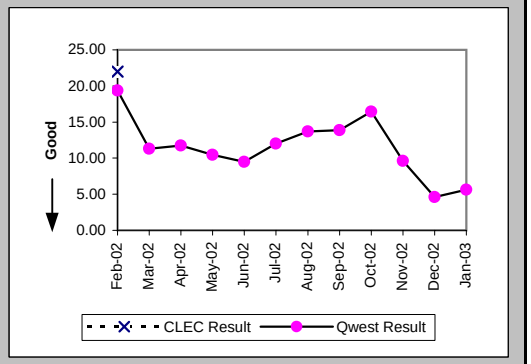
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	36	1	36.00	0	0	2496	275	9.08	10.28	2.07	0.26	Yes
Mar-02						2655	283	9.38	7.54			
Apr-02						2271	249	9.12	7.23			
May-02	5	1	5.00	0	0	1876	201	9.33	8.17	-0.53	-1.32	No
Jun-02	4	1	4.00	0	0	2187	235	9.31	6.09	-0.87	-1.53	No
Jul-02						4740	305	15.54	13.74			
Aug-02						1938	209	9.27	8.01			
Sep-02	7	2	3.50	0	0	5304	410	12.94	12.04	-1.11	-1.67	No
Oct-02	38	3	12.67	0	0	5478	370	14.81	14.07	-0.26	-1.16	No
Nov-02	2	1	2.00	0	0	4172	314	13.29	8.70	-1.3	-1.79	No
Dec-02						2957	259	11.42	7.81			
Jan-03						2284	231	9.89	7.18			



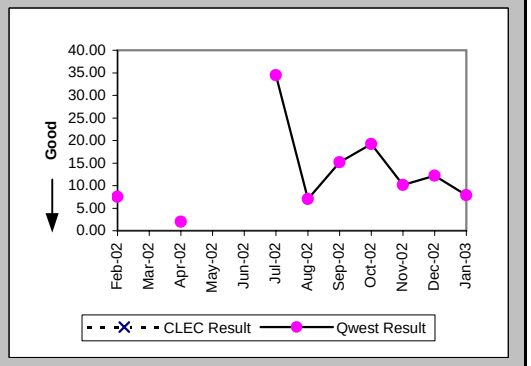
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	1	22.00	0	0	387	20	19.35	26.40	0.3	-0.82	No
Mar-02						215	19	11.32	14.09			
Apr-02						188	16	11.75	15.04			
May-02						220	21	10.48	12.44			
Jun-02						180	19	9.47	8.90			
Jul-02						348	29	12.00	10.72			
Aug-02						274	20	13.70	11.16			
Sep-02						444	32	13.88	16.83			
Oct-02						263	16	16.44	17.97			
Nov-02						106	11	9.64	12.87			
Dec-02						60	13	4.62	3.78			
Jan-03						73	13	5.62	5.16			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

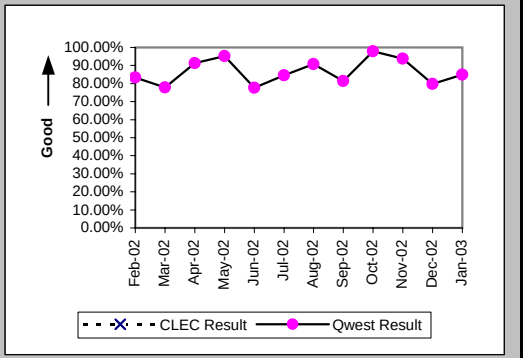
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						15	2	7.50	7.78			
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02						69	2	34.50	26.16			
Aug-02						14	2	7.00	5.66			
Sep-02						76	5	15.20	16.57			
Oct-02						192	10	19.20	24.08			
Nov-02						91	9	10.11	10.96			
Dec-02						146	12	12.17	15.09			
Jan-03						134	17	7.88	8.93			



Checklist #14 - Resale - Basic ISDN Installation

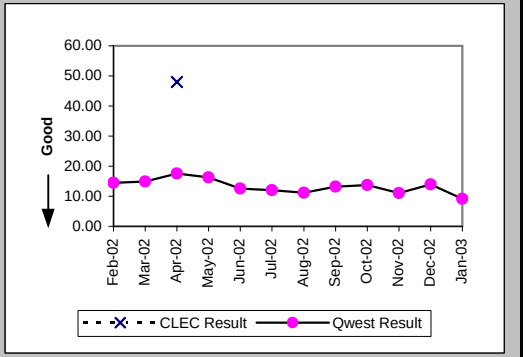
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						65	78	83.33%	37.27%			
Mar-02						91	117	77.78%	41.57%			
Apr-02						116	127	91.34%	28.13%			
May-02						159	167	95.21%	21.36%			
Jun-02						52	67	77.61%	41.68%			
Jul-02						60	71	84.51%	36.18%			
Aug-02						79	87	90.80%	28.90%			
Sep-02						100	123	81.30%	38.99%			
Oct-02						186	190	97.89%	14.36%			
Nov-02						60	64	93.75%	24.21%			
Dec-02						83	104	79.81%	40.14%			
Jan-03						96	113	84.96%	35.75%			



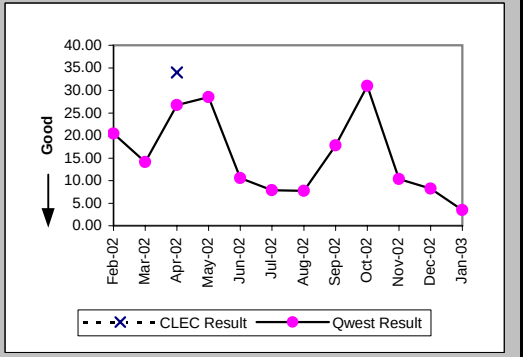
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1141	79	14.44	13.08			
Mar-02						1803	121	14.90	11.40			
Apr-02	48	1	48.00	0	0	2260	129	17.52	20.56	2.29	0.39	Yes
May-02						2752	169	16.28	12.10			
Jun-02						818	65	12.58	11.68			
Jul-02						892	74	12.05	6.44			
Aug-02						959	86	11.15	5.39			
Sep-02						1651	125	13.21	22.15			
Oct-02						2531	185	13.68	8.73			
Nov-02						676	61	11.08	11.51			
Dec-02						1438	103	13.96	13.09			
Jan-03						998	109	9.16	6.67			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

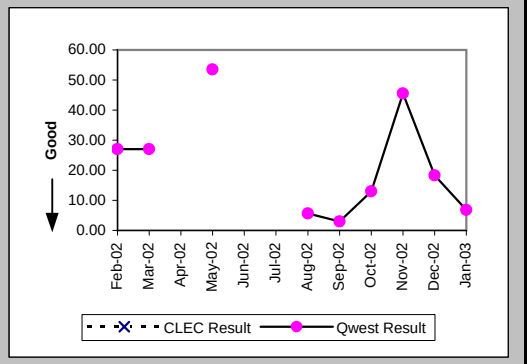
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						266	13	20.46	17.91			
Mar-02						423	30	14.10	15.40			
Apr-02	34	1	34.00	0	0	348	13	26.77	57.03	1.19	-0.28	No
May-02						228	8	28.50	19.38			
Jun-02						180	17	10.59	12.82			
Jul-02						110	14	7.86	8.13			
Aug-02						62	8	7.75	4.95			
Sep-02						462	26	17.77	43.73			
Oct-02						124	4	31.00	43.50			
Nov-02						31	3	10.33	14.47			
Dec-02						33	4	8.25	4.92			
Jan-03						7	2	3.50	2.12			



Checklist #14 - Resale - Basic ISDN Installation

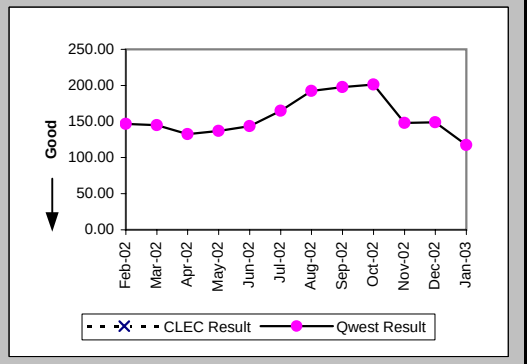
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						81	3	27.00	19.08			
Mar-02						27	1	27.00				
Apr-02												
May-02						107	2	53.50	72.83			
Jun-02												
Jul-02												
Aug-02						17	3	5.67	5.03			
Sep-02						6	2	3.00	1.41			
Oct-02						13	1	13.00				
Nov-02						91	2	45.50	34.65			
Dec-02						292	16	18.25	23.48			
Jan-03						95	14	6.79	5.58			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

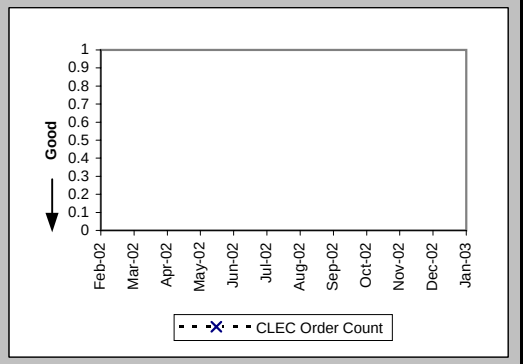
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14223	97	146.63	144.18			
Mar-02						13923	96	145.03	141.53			
Apr-02						14837	112	132.47	144.49			
May-02						16455	120	137.12	148.66			
Jun-02						17371	121	143.56	151.95			
Jul-02						19291	117	164.88	157.28			
Aug-02						19822	103	192.45	158.16			
Sep-02						16596	84	197.57	178.56			
Oct-02						15486	77	201.12	195.89			
Nov-02						8889	60	148.15	179.64			
Dec-02						9075	61	148.77	189.11			
Jan-03						4700	40	117.50	165.11			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

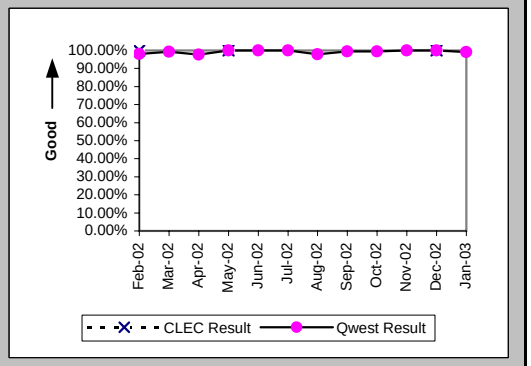
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Basic ISDN Repair

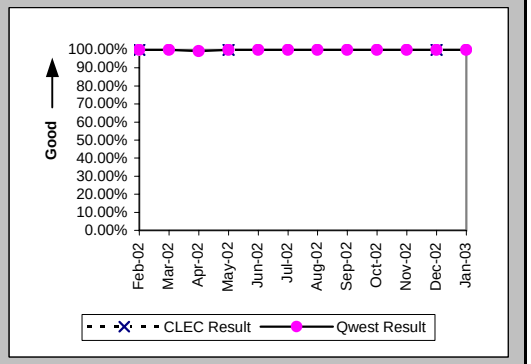
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	157	160	98.13%	13.56%	-0.14	-1.08	No
Mar-02						151	152	99.34%	8.08%			
Apr-02						131	134	97.76%	14.79%			
May-02	2	2	100.00%	0	0	184	184	100.00%	N/A	N/A	N/A	
Jun-02						153	153	100.00%	0.00%			
Jul-02						225	225	100.00%	0.00%			
Aug-02						223	228	97.81%	14.65%			
Sep-02						206	207	99.52%	6.93%			
Oct-02						187	188	99.47%	7.27%			
Nov-02						99	99	100.00%	0.00%			
Dec-02	2	2	100.00%	0	0	100	100	100.00%	N/A	N/A	N/A	
Jan-03						117	118	99.15%	9.17%			



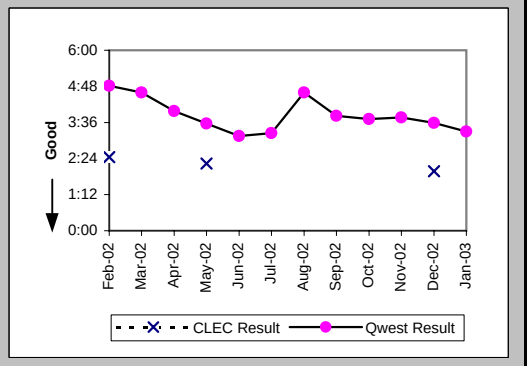
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	160	160	100.00%	N/A	N/A	N/A	
Mar-02						152	152	100.00%	0.00%			
Apr-02						134	135	99.26%	8.57%			
May-02	2	2	100.00%	0	0	186	186	100.00%	N/A	N/A	N/A	
Jun-02						153	153	100.00%	0.00%			
Jul-02						229	229	100.00%	0.00%			
Aug-02						228	228	100.00%	0.00%			
Sep-02						209	209	100.00%	0.00%			
Oct-02						188	188	100.00%	0.00%			
Nov-02						99	99	100.00%	0.00%			
Dec-02	2	2	100.00%	0	0	100	100	100.00%	N/A	N/A	N/A	
Jan-03						118	118	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

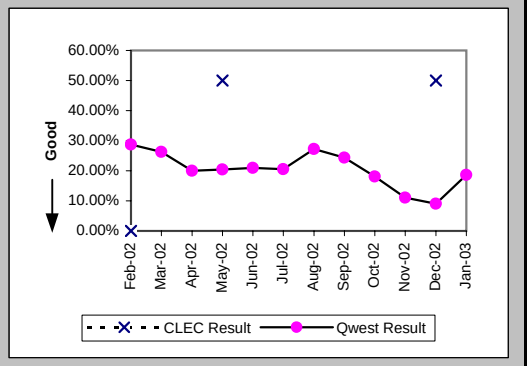
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2:27	1	2:27	0	0	771:39	160	4:49	6:03	-0.39	-1.24	No
Mar-02						698:03	152	4:36	4:58			
Apr-02						538:19	135	3:59	6:03			
May-02	4:29	2	2:14	0	0	663:59	186	3:34	3:57	-0.47	-1.29	No
Jun-02						482:22	153	3:09	2:47			
Jul-02						744:08	229	3:15	2:52			
Aug-02						1047:02	228	4:36	5:31			
Sep-02						796:42	209	3:49	3:44			
Oct-02						699:37	188	3:43	4:11			
Nov-02						372:16	99	3:46	4:15			
Dec-02	3:59	2	1:59	0	0	358:11	100	3:35	2:36	-0.86	-1.52	No
Jan-03						390:04	118	3:18	3:24			



Checklist #14 - Resale - Basic ISDN Repair

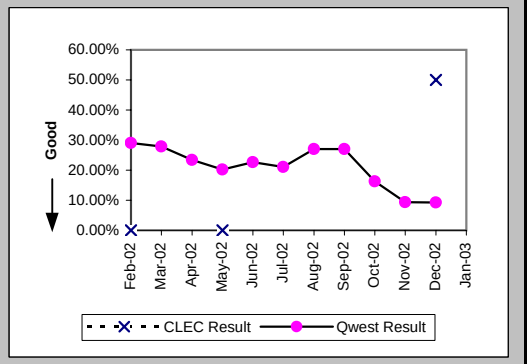
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	46	160	28.75%	45.26%	-0.63	-1.38	No
Mar-02						40	152	26.32%	44.03%			
Apr-02						27	135	20.00%	40.00%			
May-02	1	2	50.00%	0	0	38	186	20.43%	40.32%	0.81	-0.5	No
Jun-02						32	153	20.92%	40.67%			
Jul-02						47	229	20.52%	40.39%			
Aug-02						62	228	27.19%	44.50%			
Sep-02						51	209	24.40%	42.95%			
Oct-02						34	188	18.09%	38.49%			
Nov-02						11	99	11.11%	31.43%			
Dec-02	1	2	50.00%	0	0	9	100	9.00%	28.62%	1.32	-0.2	No
Jan-03						22	118	18.64%	38.95%			



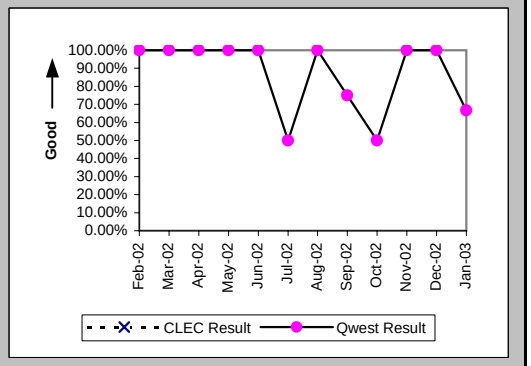
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	36	124	29.03%	45.39%	-0.64	-1.39	No
Mar-02						32	115	27.83%	44.81%			
Apr-02						25	107	23.36%	42.31%			
May-02	0	1	0.00%	0	0	31	153	20.26%	40.19%	-0.5	-1.31	No
Jun-02						29	128	22.66%	41.86%			
Jul-02						37	176	21.02%	40.75%			
Aug-02						49	181	27.07%	44.43%			
Sep-02						44	163	26.99%	44.39%			
Oct-02						25	154	16.23%	36.88%			
Nov-02						8	85	9.41%	29.20%			
Dec-02	1	2	50.00%	0	0	8	86	9.30%	29.05%	1.29	-0.21	No
Jan-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

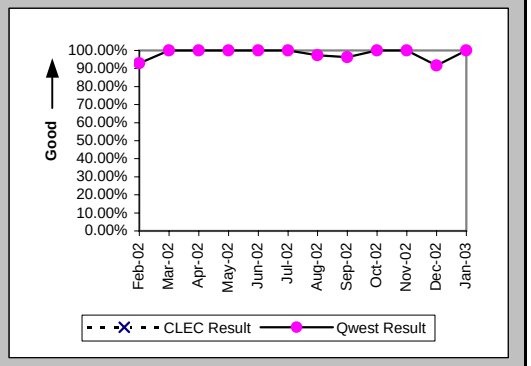
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						2	4	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						1	2	50.00%	50.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						2	3	66.67%	47.14%			



Checklist #14 - Resale - Basic ISDN Repair

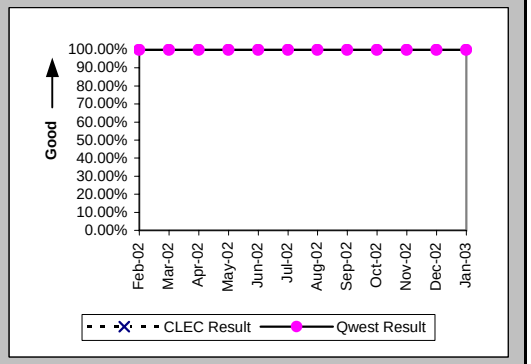
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						13	14	92.86%	25.75%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						26	26	100.00%	0.00%			
Jul-02						30	30	100.00%	0.00%			
Aug-02						36	37	97.30%	16.22%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						22	22	100.00%	0.00%			
Nov-02						12	12	100.00%	0.00%			
Dec-02						11	12	91.67%	27.64%			
Jan-03						6	6	100.00%	0.00%			



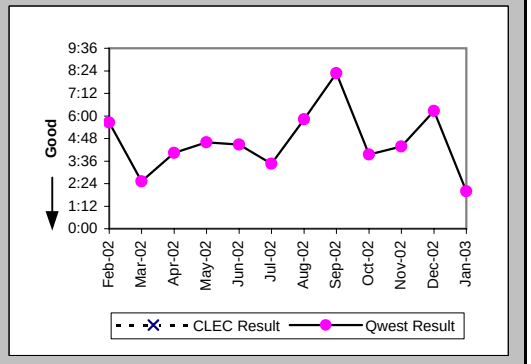
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	14	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						20	20	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						26	26	100.00%	0.00%			
Jul-02						30	30	100.00%	0.00%			
Aug-02						37	37	100.00%	0.00%			
Sep-02						27	27	100.00%	0.00%			
Oct-02						23	23	100.00%	0.00%			
Nov-02						12	12	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

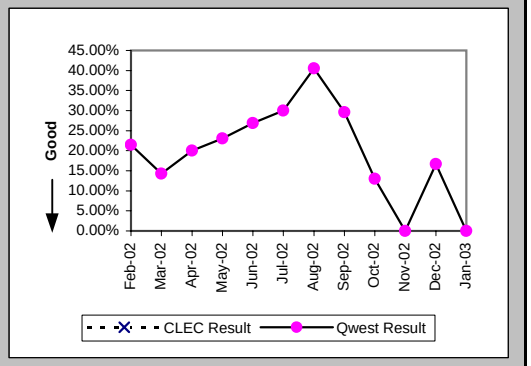
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						79:04	14	5:39	8:14			
Mar-02						17:34	7	2:31	1:15			
Apr-02						80:40	20	4:02	3:31			
May-02						59:47	13	4:36	2:59			
Jun-02						116:32	26	4:29	4:49			
Jul-02						103:18	30	3:27	2:32			
Aug-02						215:05	37	5:49	6:17			
Sep-02						223:20	27	8:16	8:26			
Oct-02						90:41	23	3:57	4:03			
Nov-02						52:20	12	4:22	3:50			
Dec-02						75:08	12	6:16	7:26			
Jan-03						12:01	6	2:00	0:35			



Checklist #14 - Resale - Basic ISDN Repair

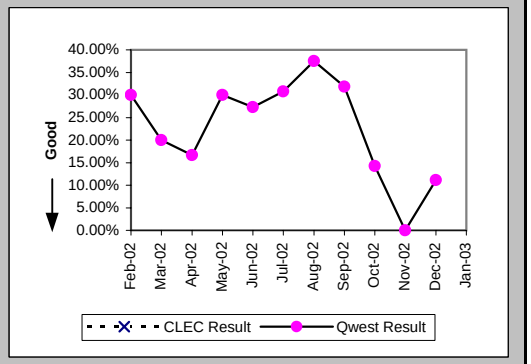
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	14	21.43%	41.03%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						4	20	20.00%	40.00%			
May-02						3	13	23.08%	42.13%			
Jun-02						7	26	26.92%	44.36%			
Jul-02						9	30	30.00%	45.83%			
Aug-02						15	37	40.54%	49.10%			
Sep-02						8	27	29.63%	45.66%			
Oct-02						3	23	13.04%	33.68%			
Nov-02						0	12	0.00%	0.00%			
Dec-02						2	12	16.67%	37.27%			
Jan-03						0	6	0.00%	0.00%			



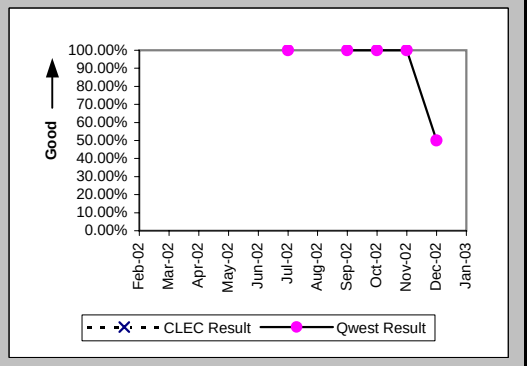
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	10	30.00%	45.83%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						3	18	16.67%	37.27%			
May-02						3	10	30.00%	45.83%			
Jun-02						6	22	27.27%	44.54%			
Jul-02						8	26	30.77%	46.15%			
Aug-02						12	32	37.50%	48.41%			
Sep-02						7	22	31.82%	46.58%			
Oct-02						3	21	14.29%	34.99%			
Nov-02						0	11	0.00%	0.00%			
Dec-02						1	9	11.11%	31.43%			
Jan-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

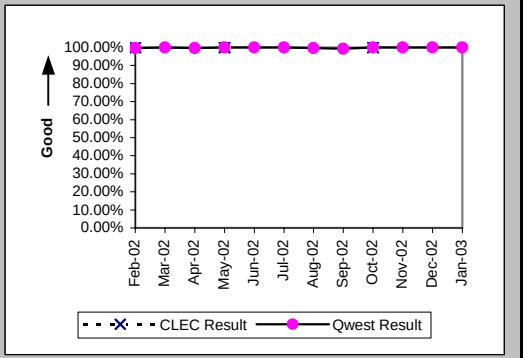
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	2	50.00%	50.00%			
Jan-03												



Checklist #14 - Resale - Basic ISDN Repair

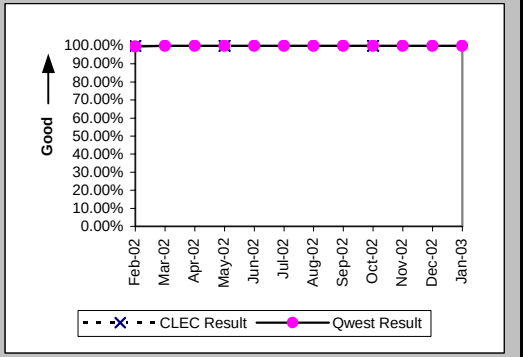
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	262	263	99.62%	6.15%	-0.06	-1.04	No
Mar-02						320	320	100.00%	0.00%			
Apr-02						279	280	99.64%	5.97%			
May-02	1	1	100.00%	0	0	276	276	100.00%	N/A	N/A	N/A	
Jun-02						291	291	100.00%	0.00%			
Jul-02						272	272	100.00%	0.00%			
Aug-02						335	336	99.70%	5.45%			
Sep-02						291	293	99.32%	8.23%			
Oct-02	1	1	100.00%	1	0	334	334	100.00%	N/A	N/A	N/A	
Nov-02						242	242	100.00%	0.00%			
Dec-02						157	157	100.00%	0.00%			
Jan-03						238	238	100.00%	0.00%			



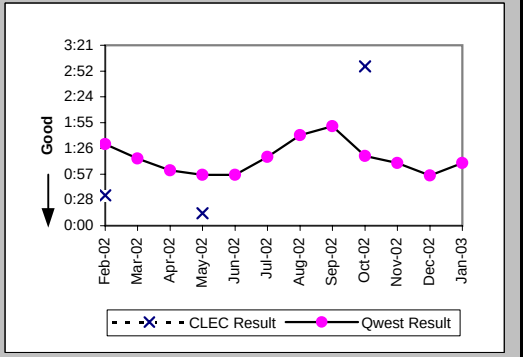
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	265	266	99.62%	6.12%	-0.06	-1.04	No
Mar-02						321	321	100.00%	0.00%			
Apr-02						284	284	100.00%	0.00%			
May-02	1	1	100.00%	0	0	277	277	100.00%	N/A	N/A	N/A	
Jun-02						297	297	100.00%	0.00%			
Jul-02						279	279	100.00%	0.00%			
Aug-02						343	343	100.00%	0.00%			
Sep-02						305	305	100.00%	0.00%			
Oct-02	1	1	100.00%	1	0	343	343	100.00%	N/A	N/A	N/A	
Nov-02						243	243	100.00%	0.00%			
Dec-02						159	159	100.00%	0.00%			
Jan-03						242	242	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

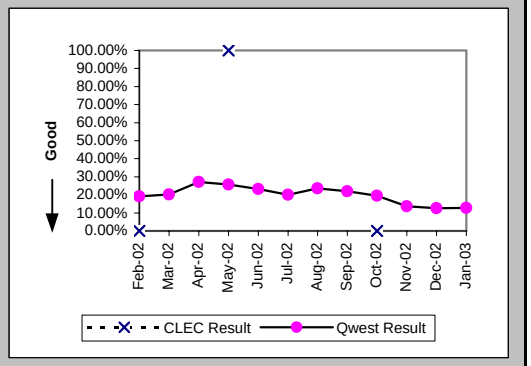
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0:34	1	0:34	0	0	403:25	266	1:31	5:12	-0.18	-1.11	No
Mar-02						402:22	321	1:15	2:07			
Apr-02						294:46	284	1:02	1:57			
May-02	0:14	1	0:14	0	0	261:05	277	0:57	1:36	-0.44	-1.27	No
Jun-02						284:35	297	0:57	1:23			
Jul-02						356:14	279	1:17	1:37			
Aug-02						576:23	343	1:41	2:20			
Sep-02						564:06	305	1:51	3:00			
Oct-02	2:58	1	2:58	1	0	444:49	343	1:18	1:49	1.43	-0.13	No
Nov-02						284:05	243	1:10	2:14			
Dec-02						148:24	159	0:56	1:14			
Jan-03						280:34	242	1:10	1:15			



Checklist #14 - Resale - Basic ISDN Repair

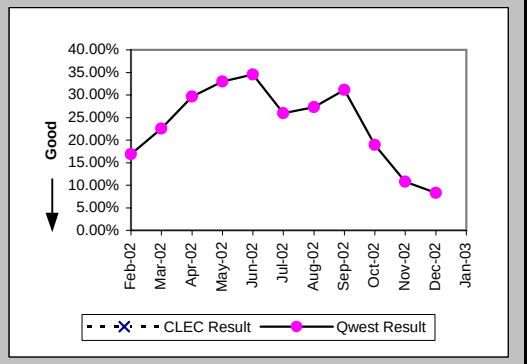
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	51	266	19.17%	39.37%	-0.49	-1.3	No
Mar-02						65	321	20.25%	40.19%			
Apr-02						77	284	27.11%	44.45%			
May-02	1	1	100.00%	0	0	71	277	25.63%	43.66%	1.14	-0.31	No
Jun-02						69	297	23.23%	42.23%			
Jul-02						56	279	20.07%	40.05%			
Aug-02						81	343	23.62%	42.47%			
Sep-02						67	305	21.97%	41.40%			
Oct-02	0	1	0.00%	1	0	67	343	19.53%	39.65%	-0.49	-1.3	No
Nov-02						33	243	13.58%	34.26%			
Dec-02						20	159	12.58%	33.16%			
Jan-03						31	242	12.81%	33.42%			



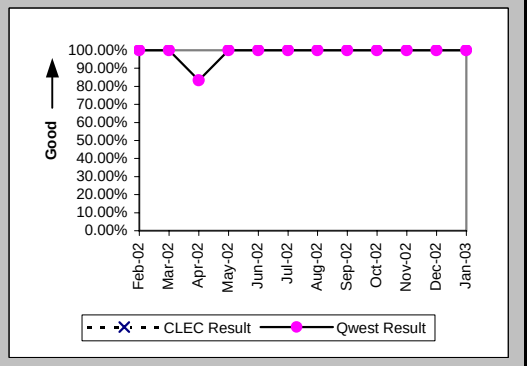
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	83	16.87%	37.45%			
Mar-02						28	124	22.58%	41.81%			
Apr-02						32	108	29.63%	45.66%			
May-02						31	94	32.98%	47.01%			
Jun-02						38	110	34.55%	47.55%			
Jul-02						27	104	25.96%	43.84%			
Aug-02						33	121	27.27%	44.54%			
Sep-02						33	106	31.13%	46.30%			
Oct-02						21	111	18.92%	39.17%			
Nov-02						7	65	10.77%	31.00%			
Dec-02						3	36	8.33%	27.64%			
Jan-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

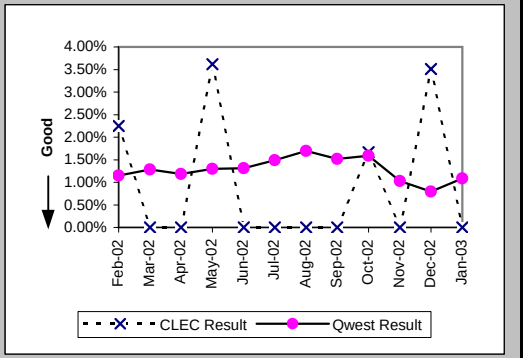
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	3	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	6	83.33%	37.27%			
May-02						1	1	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						12	12	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						14	14	100.00%	0.00%			
Oct-02						10	10	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

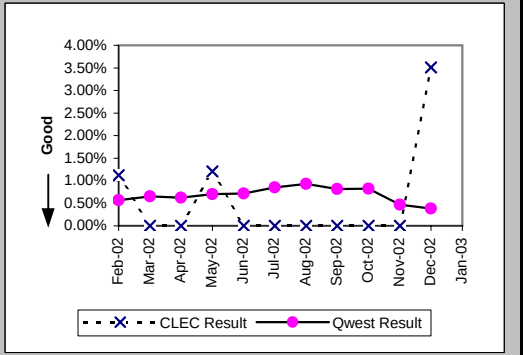
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	89	2.25%	0	0	440	38295	1.15%	10.66%	0.92	-0.44	No
Mar-02	0	86	0.00%	0	0	480	37492	1.28%	11.24%	-1.05	-1.64	No
Apr-02	0	84	0.00%	0	0	439	37134	1.18%	10.81%	-1	-1.61	No
May-02	3	83	3.61%	0	0	476	36691	1.30%	11.32%	1.58	-0.04	No
Jun-02	0	83	0.00%	0	0	477	36384	1.31%	11.37%	-1.05	-1.64	No
Jul-02	0	79	0.00%	0	0	538	36058	1.49%	12.12%	-1.09	-1.66	No
Aug-02	0	78	0.00%	0	0	608	35903	1.69%	12.90%	-1.16	-1.7	No
Sep-02	0	81	0.00%	0	0	541	35683	1.52%	12.22%	-1.12	-1.68	No
Oct-02	1	60	1.67%	1	0	554	34904	1.59%	12.50%	0.16	-0.9	No
Nov-02	0	60	0.00%	0	0	354	34333	1.03%	10.10%	-0.79	-1.48	No
Dec-02	2	57	3.51%	1	0	271	34150	0.79%	8.87%	1.73	0.05	Yes
Jan-03	0	55	0.00%	0	0	366	33796	1.08%	10.35%	-0.78	-1.47	No



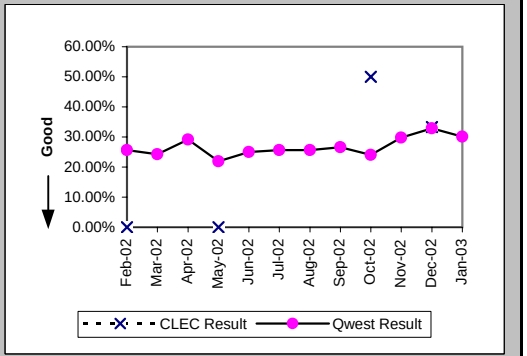
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	89	1.12%	0	0	217	38295	0.57%	7.51%	0.69	-0.58	No
Mar-02	0	86	0.00%	0	0	244	37492	0.65%	8.04%	-0.75	-1.46	No
Apr-02	0	84	0.00%	0	0	233	37134	0.63%	7.90%	-0.73	-1.44	No
May-02	1	83	1.20%	0	0	257	36691	0.70%	8.34%	0.58	-0.65	No
Jun-02	0	83	0.00%	0	0	260	36384	0.71%	8.42%	-0.77	-1.47	No
Jul-02	0	79	0.00%	0	0	306	36058	0.85%	9.17%	-0.82	-1.5	No
Aug-02	0	78	0.00%	0	0	334	35903	0.93%	9.60%	-0.85	-1.52	No
Sep-02	0	81	0.00%	0	0	291	35683	0.82%	8.99%	-0.82	-1.5	No
Oct-02	0	60	0.00%	0	0	286	34904	0.82%	9.01%	-0.7	-1.43	No
Nov-02	0	60	0.00%	0	0	161	34333	0.47%	6.83%	-0.53	-1.32	No
Dec-02	2	57	3.51%	1	0	131	34150	0.38%	6.18%	2.31	0.4	Yes
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

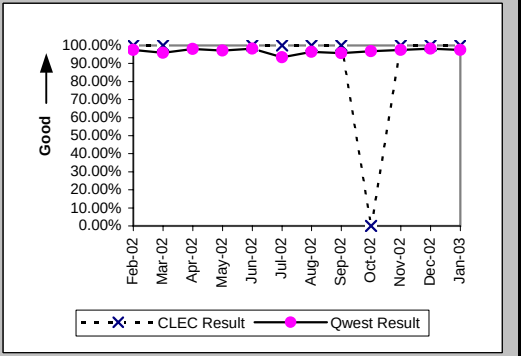
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	2	0.00%	0	0	152	592	25.68%	43.68%	-0.83	-1.5	No
Mar-02						154	634	24.29%	42.88%			
Apr-02						181	620	29.19%	45.47%			
May-02	0	3	0.00%	0	0	134	610	21.97%	41.40%	-0.92	-1.56	No
Jun-02						159	635	25.04%	43.32%			
Jul-02						186	724	25.69%	43.69%			
Aug-02						210	818	25.67%	43.68%			
Sep-02						196	737	26.59%	44.18%			
Oct-02	1	2	50.00%	0	0	175	729	24.01%	42.71%	0.7	-0.57	No
Nov-02						150	504	29.76%	45.72%			
Dec-02	1	3	33.33%	0	0	133	404	32.92%	46.99%	0.03	-0.98	No
Jan-03						158	524	30.15%	45.89%			



Checklist #14 - Resale - Qwest DSL Installation

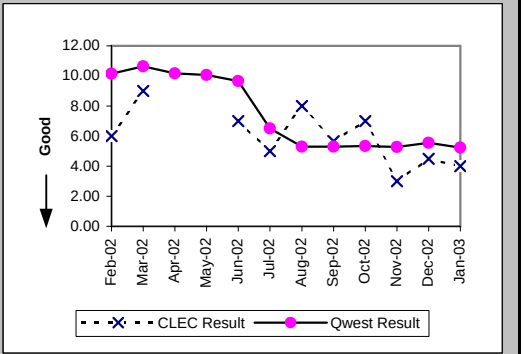
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	1	100.00%	0	0	2260	2318	97.50%	15.62%	-0.16	-1.1	No
Mar-02	1	1	100.00%	0	0	1989	2073	95.95%	19.72%	-0.21	-1.12	No
Apr-02						1859	1896	98.05%	13.83%			
May-02						1762	1814	97.13%	16.69%			
Jun-02	3	3	100.00%	0	0	1678	1707	98.30%	12.92%	-0.23	-1.14	No
Jul-02	3	3	100.00%	0	0	2132	2281	93.47%	24.71%	-0.46	-1.28	No
Aug-02	1	1	100.00%	0	0	1754	1819	96.43%	18.56%	-0.19	-1.12	No
Sep-02	3	3	100.00%	0	0	1398	1459	95.82%	20.02%	-0.36	-1.22	No
Oct-02	0	1	0.00%	0	0	1320	1364	96.77%	17.67%	2.15	0.31	Yes
Nov-02	2	2	100.00%	0	0	1256	1289	97.44%	15.79%	-0.23	-1.14	No
Dec-02	2	2	100.00%	0	0	1399	1423	98.31%	12.88%	-0.19	-1.11	No
Jan-03	2	2	100.00%	0	0	1747	1790	97.60%	15.31%	-0.22	-1.13	No



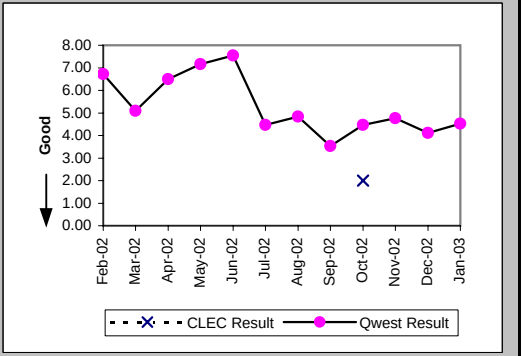
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	1	6.00	0	0	23573	2322	10.15	5.88	-0.71	-1.43	No
Mar-02	9	1	9.00	0	0	22111	2080	10.63	6.86	-0.24	-1.14	No
Apr-02						19328	1901	10.17	3.60			
May-02						18269	1816	10.06	3.98			
Jun-02	21	3	7.00	0	0	16490	1707	9.66	3.46	-1.33	-1.81	No
Jul-02	15	3	5.00	0	0	14899	2285	6.52	3.96	-0.66	-1.4	No
Aug-02	8	1	8.00	0	0	9652	1823	5.29	2.20	1.8	0.09	Yes
Sep-02	17	3	5.67	0	0	7711	1459	5.29	1.77	1.03	-0.38	No
Oct-02	7	1	7.00	0	0	7311	1368	5.34	2.70	1.54	-0.06	No
Nov-02	6	2	3.00	0	0	6810	1290	5.28	2.46	-1.31	-1.8	No
Dec-02	9	2	4.50	0	0	7944	1429	5.56	2.57	-0.58	-1.35	No
Jan-03	8	2	4.00	0	0	9379	1792	5.23	2.02	-0.86	-1.53	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

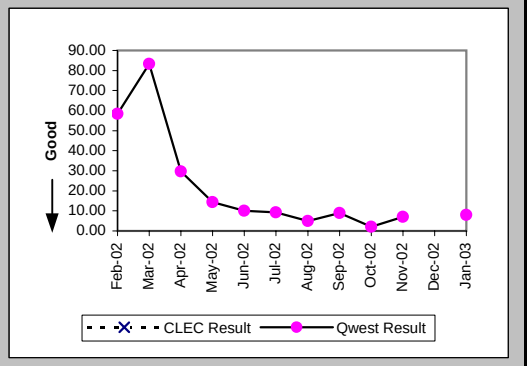
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						377	56	6.73	21.90			
Mar-02						387	76	5.09	10.37			
Apr-02						247	38	6.50	9.67			
May-02						344	48	7.17	12.22			
Jun-02						211	28	7.54	15.09			
Jul-02						621	139	4.47	9.71			
Aug-02						309	64	4.83	5.73			
Sep-02						187	53	3.53	4.06			
Oct-02	2	1	2.00	0	0	201	45	4.47	9.87	-0.25	-1.15	No
Nov-02						143	30	4.77	8.69			
Dec-02						115	28	4.11	4.61			
Jan-03						163	36	4.53	6.65			



Checklist #14 - Resale - Qwest DSL Installation

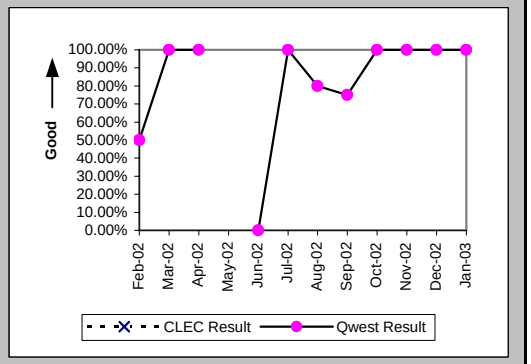
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						175	3	58.33	58.53			
Mar-02						583	7	83.29	59.98			
Apr-02						89	3	29.67	36.75			
May-02						43	3	14.33	18.93			
Jun-02						10	1	10.00				
Jul-02						65	7	9.29	4.68			
Aug-02						10	2	5.00	4.24			
Sep-02						9	1	9.00				
Oct-02						2	1	2.00				
Nov-02						7	1	7.00				
Dec-02												
Jan-03						24	3	8.00	2.65			



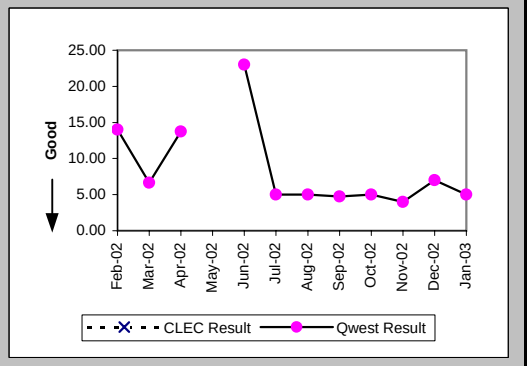
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	5	80.00%	40.00%			
Sep-02						3	4	75.00%	43.30%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

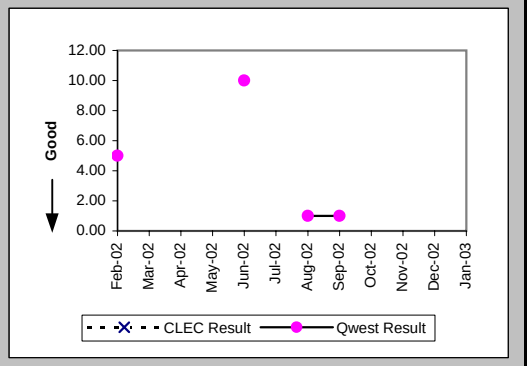
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						28	2	14.00	4.24			
Mar-02						20	3	6.67	3.51			
Apr-02						55	4	13.75	10.53			
May-02												
Jun-02						23	1	23.00				
Jul-02						5	1	5.00				
Aug-02						25	5	5.00	1.22			
Sep-02						19	4	4.75	0.50			
Oct-02						5	1	5.00				
Nov-02						8	2	4.00	1.41			
Dec-02						14	2	7.00	1.41			
Jan-03						5	1	5.00				



Checklist #14 - Resale - Qwest DSL Installation

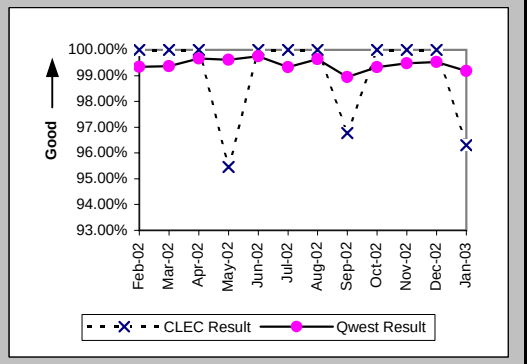
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												
Jun-02						10	1	10.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												



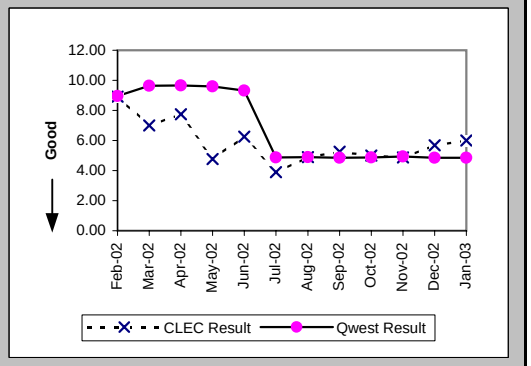
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	23	23	100.00%	0	0	5712	5750	99.34%	8.10%	-0.39	-1.24	No
Mar-02	25	25	100.00%	0	0	4985	5017	99.36%	7.96%	-0.4	-1.24	No
Apr-02	9	9	100.00%	0	0	5344	5362	99.66%	5.78%	-0.17	-1.11	No
May-02	21	22	95.45%	0	0	4651	4669	99.61%	6.20%	1.72	0.05	Yes
Jun-02	30	30	100.00%	0	0	4778	4790	99.75%	5.00%	-0.27	-1.17	No
Jul-02	53	53	100.00%	0	0	6399	6442	99.33%	8.14%	-0.59	-1.36	No
Aug-02	52	52	100.00%	0	0	5304	5323	99.64%	5.96%	-0.43	-1.26	No
Sep-02	30	31	96.77%	0	1	5185	5240	98.95%	10.19%	0.99	-0.4	No
Oct-02	18	18	100.00%	0	1	4326	4355	99.33%	8.13%	-0.35	-1.21	No
Nov-02	18	18	100.00%	0	0	3457	3475	99.48%	7.18%	-0.31	-1.19	No
Dec-02	23	23	100.00%	0	0	4019	4038	99.53%	6.84%	-0.33	-1.2	No
Jan-03	26	27	96.30%	0	0	4606	4644	99.18%	9.01%	1.22	-0.26	No



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

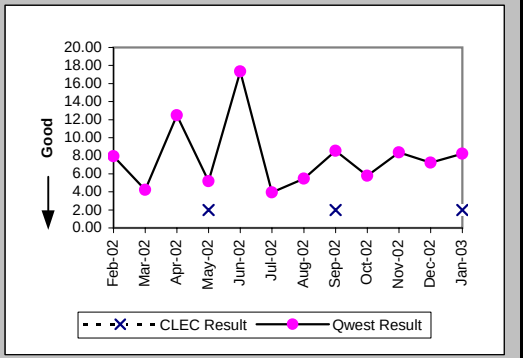
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	98	11	8.91	12	0	37924	4238	8.95	2.50	-0.05	-1.03	No
Mar-02	56	8	7.00	17	0	33881	3518	9.63	2.96	-2.51	-2.53	No
Apr-02	62	8	7.75	1	0	37113	3844	9.65	1.41	-3.83	-3.33	No
May-02	62	13	4.77	9	0	32171	3351	9.60	1.58	-11.01	-7.7	No
Jun-02	125	20	6.25	10	0	30815	3309	9.31	1.82	-7.51	-5.57	No
Jul-02	160	41	3.90	12	0	17814	3656	4.87	0.64	-9.71	-6.9	No
Aug-02	225	46	4.89	6	0	20459	4188	4.89	0.67	0.19	-0.89	No
Sep-02	126	24	5.25	7	1	19461	4015	4.85	0.75	2.23	0.35	Yes
Oct-02	65	13	5.00	5	1	16463	3372	4.88	1.16	1.22	-0.26	No
Nov-02	78	16	4.88	2	0	12997	2634	4.93	1.43	-0.17	-1.1	No
Dec-02	108	19	5.68	4	0	12710	2613	4.86	0.74	3.72	1.26	Yes
Jan-03	90	15	6.00	12	0	18489	3802	4.86	1.10	2.23	0.35	Yes



Checklist #14 - Resale - Qwest DSL Installation

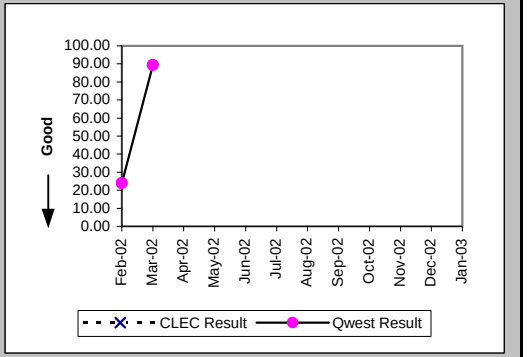
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						294	37	7.95	8.10			
Mar-02						131	31	4.23	4.93			
Apr-02						225	18	12.50	20.53			
May-02	2	1	2.00	0	0	88	17	5.18	6.02	-0.51	-1.31	No
Jun-02						208	12	17.33	34.26			
Jul-02						94	24	3.92	3.28			
Aug-02						109	20	5.45	6.05			
Sep-02	2	1	2.00	0	0	273	32	8.53	20.06	-0.32	-1.19	No
Oct-02						168	29	5.79	8.30			
Nov-02						134	16	8.38	10.39			
Dec-02						130	18	7.22	15.26			
Jan-03	2	1	2.00	0	0	230	28	8.21	14.61	-0.42	-1.25	No



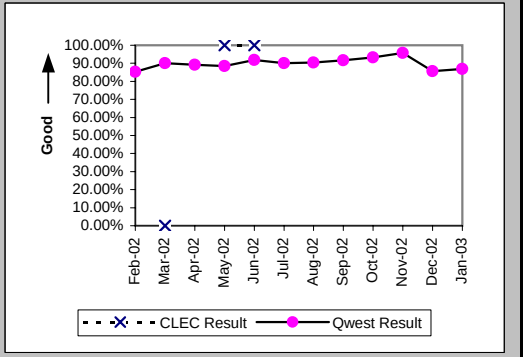
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						24	1	24.00				
Mar-02						268	3	89.33	21.94			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

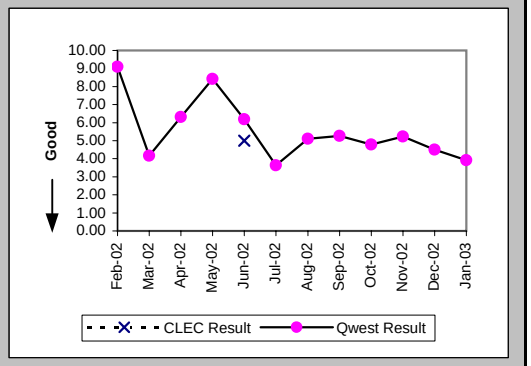
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						29	34	85.29%	35.42%			
Mar-02	0	1	0.00%	0	0	27	30	90.00%	30.00%	1.57	-0.04	No
Apr-02						58	65	89.23%	31.00%			
May-02	1	1	100.00%	0	0	46	52	88.46%	31.95%	-0.36	-1.22	No
Jun-02	1	1	100.00%	0	0	45	49	91.84%	27.38%	-0.3	-1.18	No
Jul-02						27	30	90.00%	30.00%			
Aug-02						19	21	90.48%	29.35%			
Sep-02						22	24	91.67%	27.64%			
Oct-02						42	45	93.33%	24.94%			
Nov-02						23	24	95.83%	19.98%			
Dec-02						30	35	85.71%	34.99%			
Jan-03						20	23	86.96%	33.68%			



Checklist #14 - Resale - Qwest DSL Installation

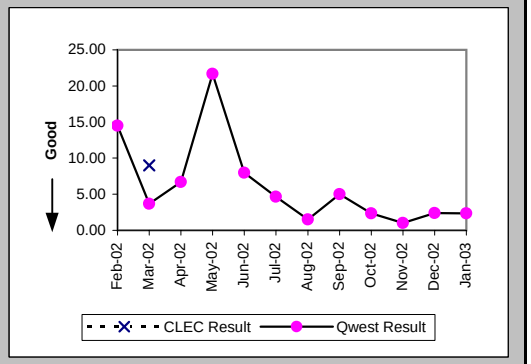
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						318	35	9.09	13.65			
Mar-02						125	30	4.17	3.64			
Apr-02						398	63	6.32	7.00			
May-02						447	53	8.43	14.83			
Jun-02	5	1	5.00	0	0	303	49	6.18	5.91	-0.2	-1.12	No
Jul-02						98	27	3.63	2.76			
Aug-02						102	20	5.10	4.53			
Sep-02						121	23	5.26	5.13			
Oct-02						201	42	4.79	4.35			
Nov-02						115	22	5.23	5.05			
Dec-02						158	35	4.51	2.27			
Jan-03						90	23	3.91	2.50			



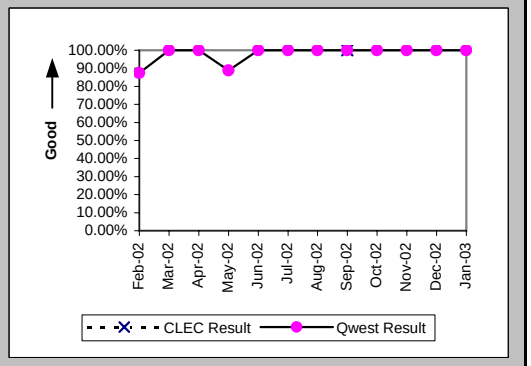
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						87	6	14.50	23.41			
Mar-02	9	1	9.00	0	0	11	3	3.67	4.62	-0.05	-1.03	No
Apr-02						47	7	6.71	10.24			
May-02						195	9	21.67	23.51			
Jun-02						32	4	8.00	12.68			
Jul-02						14	3	4.67	2.89			
Aug-02						3	2	1.50	0.71			
Sep-02						10	2	5.00	0.00			
Oct-02						7	3	2.33	0.58			
Nov-02						1	1	1.00				
Dec-02						12	5	2.40	1.67			
Jan-03						7	3	2.33	1.53			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

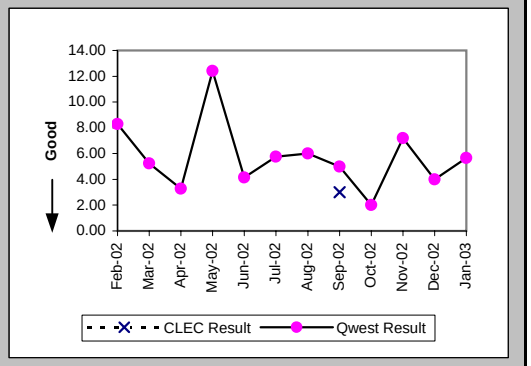
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						7	8	87.50%	33.07%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						8	9	88.89%	31.43%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02						2	2	100.00%	0.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						3	3	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Installation

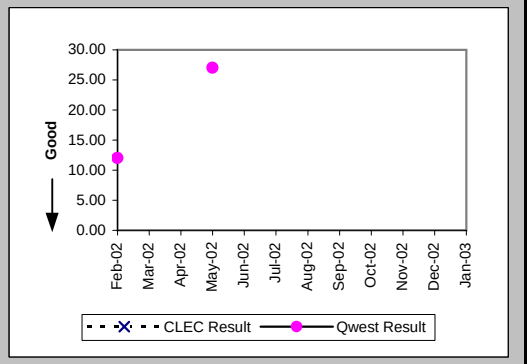
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						58	7	8.29	10.50			
Mar-02						21	4	5.25	3.10			
Apr-02						36	11	3.27	3.69			
May-02						124	10	12.40	19.65			
Jun-02						29	7	4.14	3.53			
Jul-02						23	4	5.75	2.06			
Aug-02						30	5	6.00	2.45			
Sep-02	3	1	3.00	0	0	5	1	5.00				
Oct-02						4	2	2.00	1.41			
Nov-02						36	5	7.20	3.27			
Dec-02						8	2	4.00	1.41			
Jan-03						17	3	5.67	2.08			



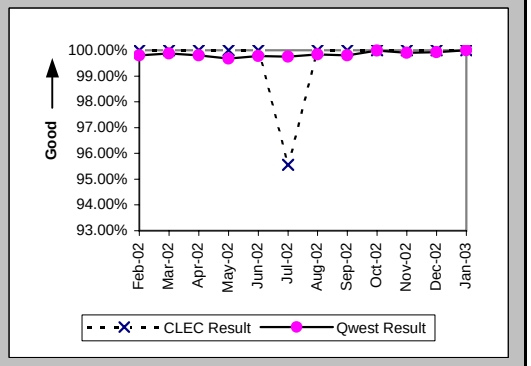
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12	1	12.00				
Mar-02												
Apr-02												
May-02						54	2	27.00	36.77			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

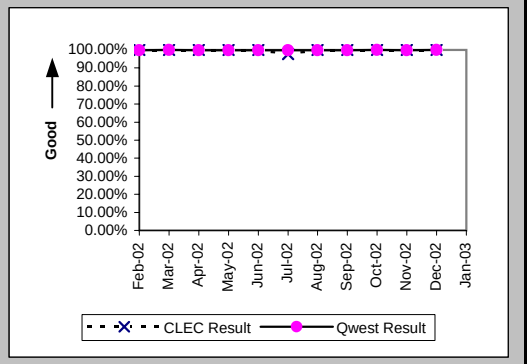
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	22	100.00%	0	0	8557	8574	99.80%	4.45%	-0.21	-1.13	No
Mar-02	26	26	100.00%	0	0	7620	7629	99.88%	3.43%	-0.17	-1.11	No
Apr-02	18	18	100.00%	0	0	7227	7241	99.81%	4.39%	-0.19	-1.11	No
May-02	16	16	100.00%	0	0	6925	6947	99.68%	5.62%	-0.23	-1.14	No
Jun-02	29	29	100.00%	0	0	6537	6552	99.77%	4.78%	-0.26	-1.16	No
Jul-02	43	45	95.56%	0	0	7639	7658	99.75%	4.97%	2.77	0.68	Yes
Aug-02	55	55	100.00%	0	0	7958	7971	99.84%	4.04%	-0.3	-1.18	No
Sep-02	44	44	100.00%	0	0	6944	6958	99.80%	4.48%	-0.3	-1.18	No
Oct-02	27	27	100.00%			6253	6254	99.98%	1.26%	-0.07	-1.04	No
Nov-02	20	20	100.00%			5279	5284	99.91%	3.07%	-0.14	-1.08	No
Dec-02	23	23	100.00%			5148	5152	99.92%	2.79%	-0.13	-1.08	No
Jan-03	27	27	100.00%			5986	5986	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

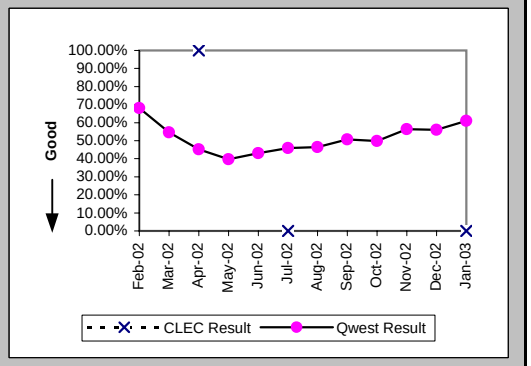
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	22	22	100.00%	0	0	8561	8574	99.85%	3.89%	-0.18	-1.11	No
Mar-02	26	26	100.00%	0	0	7623	7629	99.92%	2.80%	-0.14	-1.09	No
Apr-02	18	18	100.00%	0	0	7228	7241	99.82%	4.23%	-0.18	-1.11	No
May-02	16	16	100.00%	0	0	6930	6947	99.76%	4.94%	-0.2	-1.12	No
Jun-02	29	29	100.00%	0	0	6540	6552	99.82%	4.28%	-0.23	-1.14	No
Jul-02	44	45	97.78%	0	0	7647	7658	99.86%	3.79%	1.84	0.12	Yes
Aug-02	55	55	100.00%	0	0	7963	7971	99.90%	3.17%	-0.23	-1.14	No
Sep-02	44	44	100.00%	0	0	6946	6958	99.83%	4.15%	-0.27	-1.17	No
Oct-02	27	27	100.00%	0	0	6249	6254	99.92%	2.83%	-0.15	-1.09	No
Nov-02	20	20	100.00%	0	0	5279	5284	99.91%	3.07%	-0.14	-1.08	No
Dec-02	23	23	100.00%	0	0	5148	5152	99.92%	2.79%	-0.13	-1.08	No
Jan-03												



Checklist #14 - Resale - Qwest DSL Repair

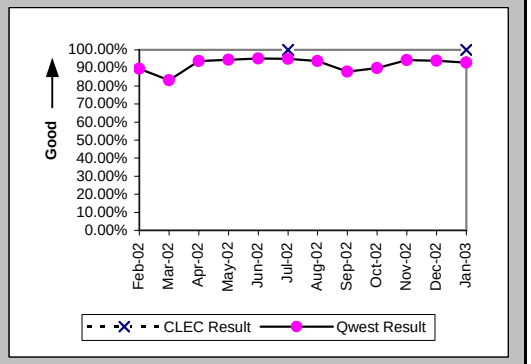
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						818	1201	68.11%	46.61%			
Mar-02						562	1029	54.62%	49.79%			
Apr-02	1	1	100.00%	0	0	428	945	45.29%	49.78%	0.75	-0.54	No
May-02						405	1021	39.67%	48.92%			
Jun-02						371	862	43.04%	49.51%			
Jul-02	0	3	0.00%	0	0	633	1380	45.87%	49.83%	-1.59	-1.97	No
Aug-02						797	1714	46.50%	49.88%			
Sep-02						631	1246	50.64%	50.00%			
Oct-02						531	1066	49.81%	50.00%			
Nov-02						662	1173	56.44%	49.58%			
Dec-02						598	1066	56.10%	49.63%			
Jan-03	0	1	0.00%	0	0	629	1031	61.01%	48.77%	-1.25	-1.76	No



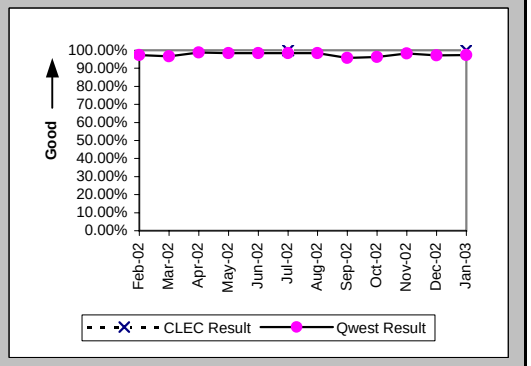
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						292	326	89.57%	30.56%			
Mar-02						346	416	83.17%	37.41%			
Apr-02						435	464	93.75%	24.21%			
May-02						520	550	94.55%	22.71%			
Jun-02						421	442	95.25%	21.27%			
Jul-02	2	2	100.00%	0	0	633	666	95.05%	21.70%	-0.32	-1.2	No
Aug-02						766	817	93.76%	24.19%			
Sep-02						492	560	87.86%	32.66%			
Oct-02						424	472	89.83%	30.22%			
Nov-02						421	446	94.39%	23.00%			
Dec-02						387	412	93.93%	23.87%			
Jan-03	1	1	100.00%	0	0	317	341	92.96%	25.58%	-0.27	-1.17	No



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

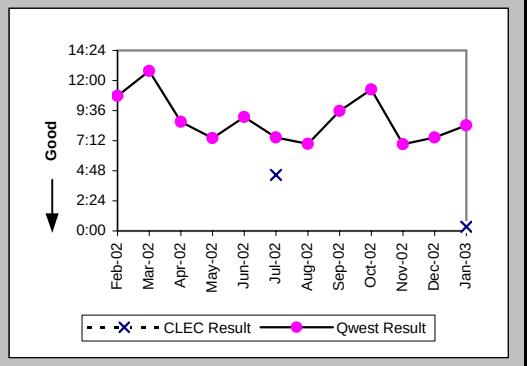
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						319	328	97.26%	16.34%			
Mar-02						404	418	96.65%	17.99%			
Apr-02						459	465	98.71%	11.29%			
May-02						541	550	98.36%	12.69%			
Jun-02						436	443	98.42%	12.47%			
Jul-02	2	2	100.00%	0	0	658	669	98.36%	12.72%	-0.18	-1.11	No
Aug-02						805	818	98.41%	12.51%			
Sep-02						538	562	95.73%	20.22%			
Oct-02						456	474	96.20%	19.11%			
Nov-02						438	446	98.21%	13.27%			
Dec-02						401	413	97.09%	16.80%			
Jan-03	1	1	100.00%	0	0	333	342	97.37%	16.01%	-0.16	-1.1	No



Checklist #14 - Resale - Qwest DSL Repair

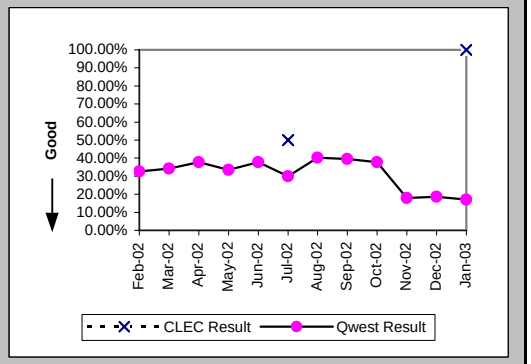
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3536:00	328	10:47	17:01			
Mar-02						5337:55	418	12:46	16:14			
Apr-02						4054:13	465	8:43	13:04			
May-02						4070:40	550	7:24	14:45			
Jun-02						4034:36	443	9:06	14:22			
Jul-02	8:55	2	4:28	0	0	4996:15	669	7:28	12:03	-0.35	-1.21	No
Aug-02						5665:08	818	6:56	15:03			
Sep-02						5378:42	562	9:34	20:52			
Oct-02						5345:05	474	11:17	33:36			
Nov-02						3085:19	446	6:55	19:05			
Dec-02						3075:21	413	7:27	22:21			
Jan-03	0:20	1	0:20	0	0	2878:18	342	8:25	25:20	-0.32	-1.19	No



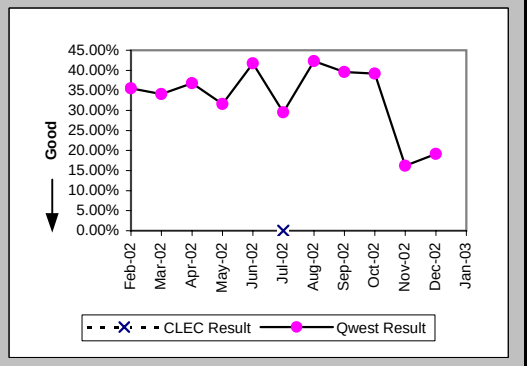
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						107	328	32.62%	46.88%			
Mar-02						143	418	34.21%	47.44%			
Apr-02						176	465	37.85%	48.50%			
May-02						184	550	33.45%	47.18%			
Jun-02						167	443	37.70%	48.46%			
Jul-02	1	2	50.00%	0	0	201	669	30.04%	45.85%	0.51	-0.69	No
Aug-02						329	818	40.22%	49.03%			
Sep-02						222	562	39.50%	48.89%			
Oct-02						179	474	37.76%	48.48%			
Nov-02						80	446	17.94%	38.37%			
Dec-02						77	413	18.64%	38.95%			
Jan-03	1	1	100.00%	0	0	58	342	16.96%	37.53%	1.38	-0.16	No



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

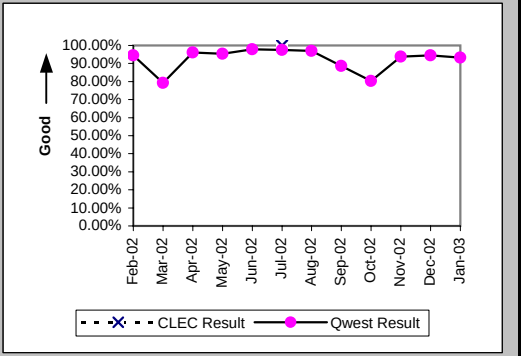
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						83	234	35.47%	47.84%			
Mar-02						104	305	34.10%	47.40%			
Apr-02						110	299	36.79%	48.22%			
May-02						117	370	31.62%	46.50%			
Jun-02						108	259	41.70%	49.31%			
Jul-02	0	1	0.00%	0	0	101	342	29.53%	45.62%	-0.65	-1.39	No
Aug-02						189	447	42.28%	49.40%			
Sep-02						110	278	39.57%	48.90%			
Oct-02						89	227	39.21%	48.82%			
Nov-02						37	228	16.23%	36.87%			
Dec-02						45	235	19.15%	39.35%			
Jan-03												



Checklist #14 - Resale - Qwest DSL Repair

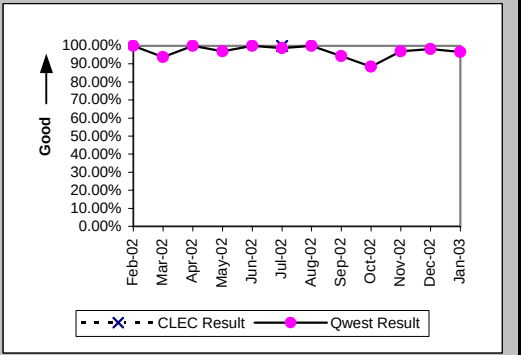
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						52	55	94.55%	22.71%			
Mar-02						38	48	79.17%	40.61%			
Apr-02						50	52	96.15%	19.23%			
May-02						62	65	95.38%	20.98%			
Jun-02						47	48	97.92%	14.28%			
Jul-02	1	1	100.00%	0	0	76	78	97.44%	15.81%	-0.16	-1.1	No
Aug-02						95	98	96.94%	17.23%			
Sep-02						47	53	88.68%	31.68%			
Oct-02						49	61	80.33%	39.75%			
Nov-02						60	64	93.75%	24.21%			
Dec-02						52	55	94.55%	22.71%			
Jan-03						56	60	93.33%	24.94%			



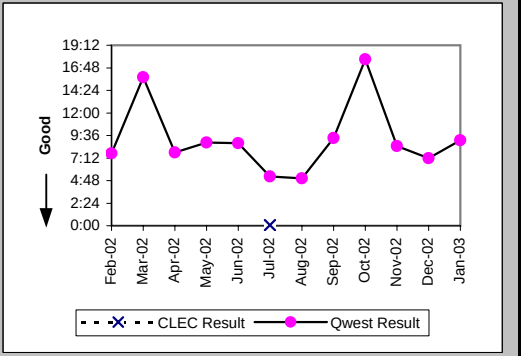
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						55	55	100.00%	0.00%			
Mar-02						46	49	93.88%	23.97%			
Apr-02						52	52	100.00%	0.00%			
May-02						64	66	96.97%	17.14%			
Jun-02						48	48	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	77	78	98.72%	11.25%	-0.11	-1.07	No
Aug-02						99	99	100.00%	0.00%			
Sep-02						50	53	94.34%	23.11%			
Oct-02						54	61	88.52%	31.87%			
Nov-02						63	65	96.92%	17.27%			
Dec-02						54	55	98.18%	13.36%			
Jan-03						58	60	96.67%	17.95%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

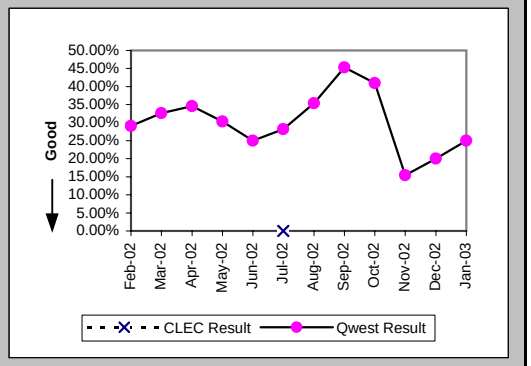
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						422:25	55	7:41	8:55			
Mar-02						773:06	49	15:47	19:06			
Apr-02						405:53	52	7:48	9:00			
May-02						584:02	66	8:51	15:00			
Jun-02						421:27	48	8:47	9:07			
Jul-02	0:04	1	0:04	0	0	409:26	78	5:15	10:24	-0.5	-1.3	No
Aug-02						498:56	99	5:02	7:47			
Sep-02						494:00	53	9:19	22:20			
Oct-02						1079:13	61	17:42	30:02			
Nov-02						550:27	65	8:28	16:49			
Dec-02						394:18	55	7:10	12:21			
Jan-03						545:18	60	9:05	19:29			



Checklist #14 - Resale - Qwest DSL Repair

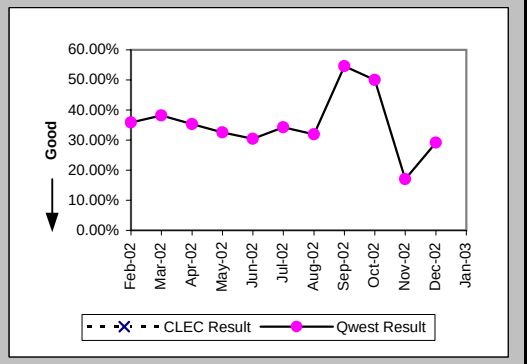
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						16	55	29.09%	45.42%			
Mar-02						16	49	32.65%	46.89%			
Apr-02						18	52	34.62%	47.57%			
May-02						20	66	30.30%	45.96%			
Jun-02						12	48	25.00%	43.30%			
Jul-02	0	1	0.00%	0	0	22	78	28.21%	45.00%	-0.62	-1.38	No
Aug-02						35	99	35.35%	47.81%			
Sep-02						24	53	45.28%	49.78%			
Oct-02						25	61	40.98%	49.18%			
Nov-02						10	65	15.38%	36.08%			
Dec-02						11	55	20.00%	40.00%			
Jan-03						15	60	25.00%	43.30%			



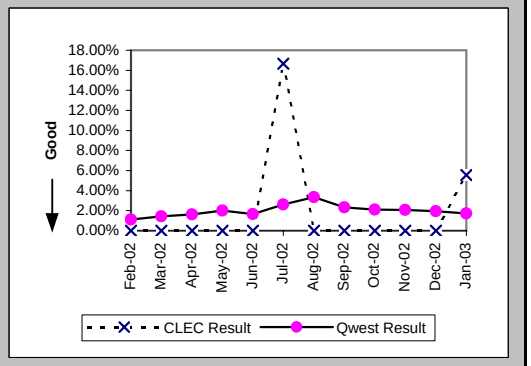
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						14	39	35.90%	47.97%			
Mar-02						13	34	38.24%	48.60%			
Apr-02						12	34	35.29%	47.79%			
May-02						14	43	32.56%	46.86%			
Jun-02						7	23	30.43%	46.01%			
Jul-02						12	35	34.29%	47.47%			
Aug-02						15	47	31.91%	46.61%			
Sep-02						12	22	54.55%	49.79%			
Oct-02						13	26	50.00%	50.00%			
Nov-02						7	41	17.07%	37.63%			
Dec-02						7	24	29.17%	45.45%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

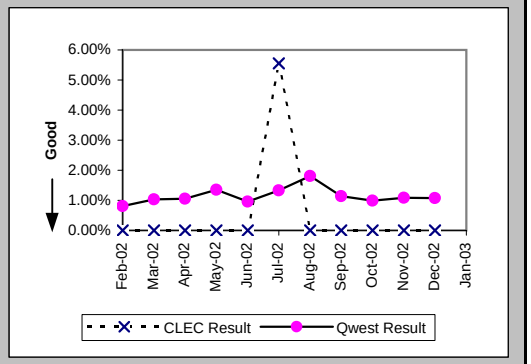
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	19	0.00%	0	0	383	33954	1.13%	10.56%	-0.47	-1.28	No
Mar-02	0	19	0.00%	0	0	467	32869	1.42%	11.83%	-0.52	-1.32	No
Apr-02	0	19	0.00%	0	0	517	31759	1.63%	12.65%	-0.56	-1.34	No
May-02	0	18	0.00%	0	0	616	30454	2.02%	14.08%	-0.61	-1.37	No
Jun-02	0	18	0.00%	0	0	491	29435	1.67%	12.81%	-0.55	-1.34	No
Jul-02	3	18	16.67%	0	0	747	28409	2.63%	16.00%	2.52	0.53	Yes
Aug-02	0	19	0.00%	0	0	917	27319	3.36%	18.01%	-0.81	-1.49	No
Sep-02	0	19	0.00%	0	0	615	26467	2.32%	15.07%	-0.67	-1.41	No
Oct-02	0	19	0.00%	0	0	535	25581	2.09%	14.31%	-0.64	-1.39	No
Nov-02	0	19	0.00%	0	0	511	24810	2.06%	14.20%	-0.63	-1.38	No
Dec-02	0	19	0.00%	0	0	468	24126	1.94%	13.79%	-0.61	-1.37	No
Jan-03	1	18	5.56%	0	0	402	23395	1.72%	13.00%	1.02	-0.38	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

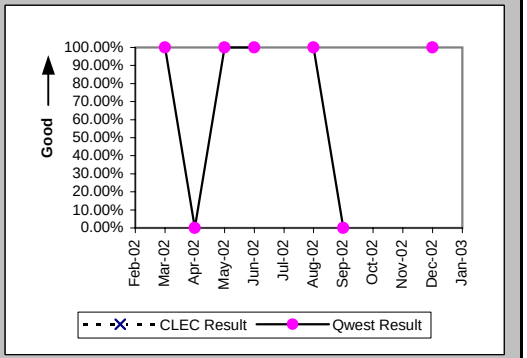
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	19	0.00%	0	0	273	33954	0.80%	8.93%	-0.39	-1.24	No
Mar-02	0	19	0.00%	0	0	339	32869	1.03%	10.10%	-0.44	-1.27	No
Apr-02	0	19	0.00%	0	0	333	31759	1.05%	10.19%	-0.45	-1.27	No
May-02	0	18	0.00%	0	0	413	30454	1.36%	11.57%	-0.5	-1.3	No
Jun-02	0	18	0.00%	0	0	282	29435	0.96%	9.74%	-0.42	-1.25	No
Jul-02	1	18	5.56%	0	0	377	28409	1.33%	11.44%	1.18	-0.28	No
Aug-02	0	19	0.00%	0	0	494	27319	1.81%	13.33%	-0.59	-1.36	No
Sep-02	0	19	0.00%	0	0	300	26467	1.13%	10.59%	-0.47	-1.28	No
Oct-02	0	19	0.00%	0	0	253	25581	0.99%	9.90%	-0.44	-1.26	No
Nov-02	0	19	0.00%	0	0	269	24810	1.08%	10.36%	-0.46	-1.28	No
Dec-02	0	19	0.00%	0	0	259	24126	1.07%	10.31%	-0.45	-1.28	No
Jan-03												



Checklist #14 - Resale - Primary ISDN Installation

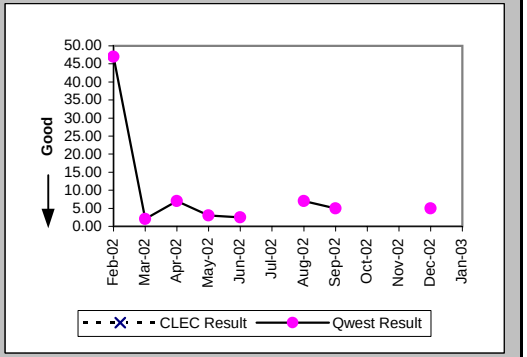
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03												



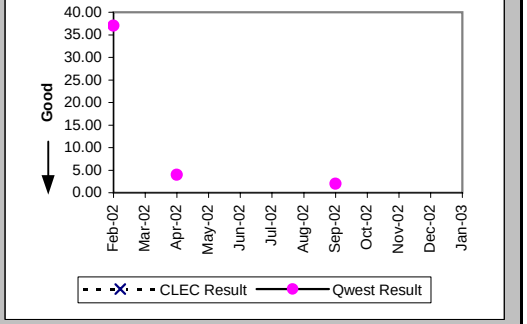
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						47	1	47.00				
Mar-02						2	1	2.00				
Apr-02						14	2	7.00	0.00			
May-02						3	1	3.00				
Jun-02						5	2	2.50	0.71			
Jul-02												
Aug-02						7	1	7.00				
Sep-02						5	1	5.00				
Oct-02												
Nov-02												
Dec-02						5	1	5.00				
Jan-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

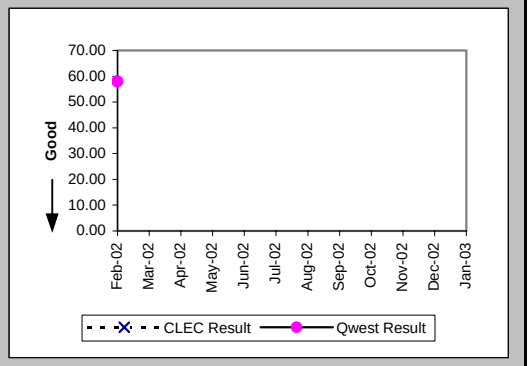
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						37	1	37.00				
Mar-02												
Apr-02						4	1	4.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						2	1	2.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #14 - Resale - Primary ISDN Installation

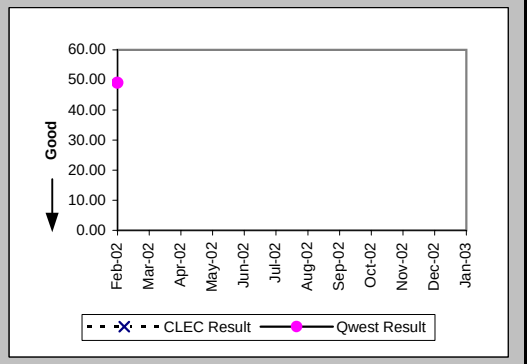
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						58	1	58.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



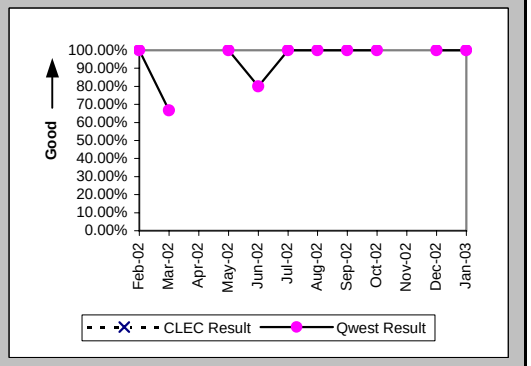
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						49	1	49.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

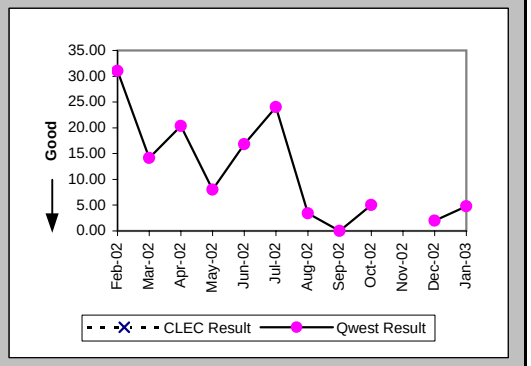
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	2	100.00%	0.00%			
Mar-02						4	6	66.67%	47.14%			
Apr-02												
May-02						8	8	100.00%	0.00%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Installation

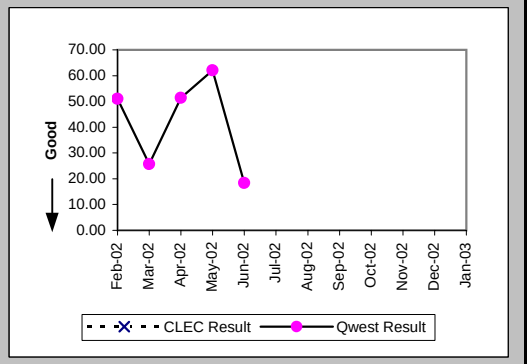
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						155	5	31.00	31.29			
Mar-02						198	14	14.14	16.75			
Apr-02						652	32	20.38	26.60			
May-02						88	11	8.00	2.45			
Jun-02						168	10	16.80	13.98			
Jul-02						72	3	24.00	33.96			
Aug-02						17	5	3.40	1.67			
Sep-02						0	1	0.00				
Oct-02						5	1	5.00				
Nov-02												
Dec-02						2	1	2.00				
Jan-03						19	4	4.75	3.59			



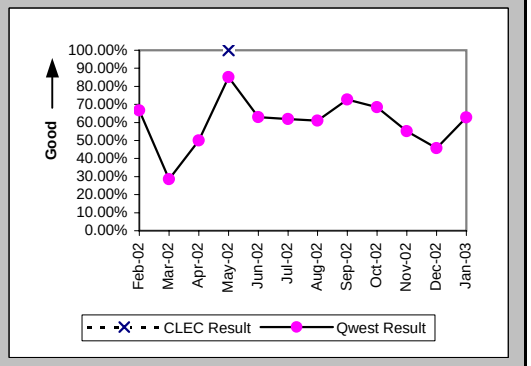
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						102	2	51.00	31.11			
Mar-02						103	4	25.75	20.29			
Apr-02						514	10	51.40	29.36			
May-02						124	2	62.00	84.85			
Jun-02						92	5	18.40	12.92			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

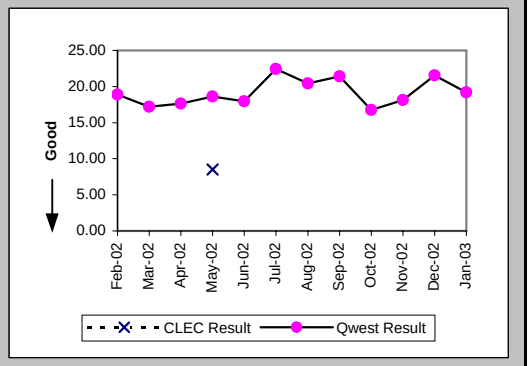
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						10	15	66.67%	47.14%			
Mar-02						6	21	28.57%	45.18%			
Apr-02						9	18	50.00%	50.00%			
May-02	2	2	100.00%	0	0	40	47	85.11%	35.60%	-0.58	-1.35	No
Jun-02						17	27	62.96%	48.29%			
Jul-02						26	42	61.90%	48.56%			
Aug-02						36	59	61.02%	48.77%			
Sep-02						40	55	72.73%	44.54%			
Oct-02						65	95	68.42%	46.48%			
Nov-02						43	78	55.13%	49.74%			
Dec-02						37	81	45.68%	49.81%			
Jan-03						59	94	62.77%	48.34%			



Checklist #14 - Resale - Primary ISDN Installation

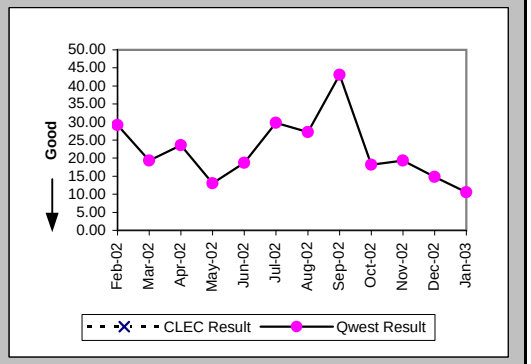
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1588	84	18.90	18.67			
Mar-02						1460	85	17.18	13.16			
Apr-02						1728	98	17.63	13.99			
May-02	17	2	8.50	0	0	2158	116	18.60	11.73	-1.21	-1.73	No
Jun-02						2030	113	17.96	10.63			
Jul-02						2667	119	22.41	24.33			
Aug-02						2843	139	20.45	20.61			
Sep-02						2250	105	21.43	22.94			
Oct-02						1960	117	16.75	15.03			
Nov-02						2102	116	18.12	22.08			
Dec-02						2391	111	21.54	14.99			
Jan-03						2054	107	19.20	12.13			



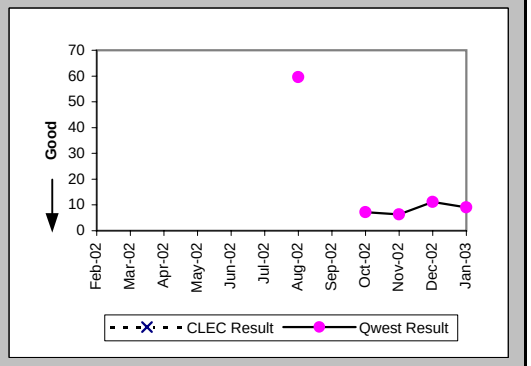
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						788	27	29.19	21.95			
Mar-02						580	30	19.33	22.26			
Apr-02						614	26	23.62	16.62			
May-02						507	39	13.00	11.52			
Jun-02						656	35	18.74	9.58			
Jul-02						1400	47	29.79	29.30			
Aug-02						1416	52	27.23	22.18			
Sep-02						1552	36	43.11	32.77			
Oct-02						816	45	18.13	21.07			
Nov-02						891	46	19.37	31.61			
Dec-02						873	59	14.80	13.13			
Jan-03						347	33	10.52	8.69			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

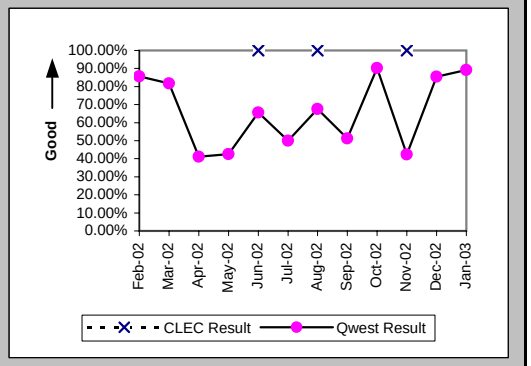
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						298	5	59.60	35.83			
Sep-02												
Oct-02						43	6	7.17	2.64			
Nov-02						19	3	6.33	3.79			
Dec-02						67	6	11.17	11.14			
Jan-03						118	13	9.08	3.09			



Checklist #14 - Resale - Primary ISDN Installation

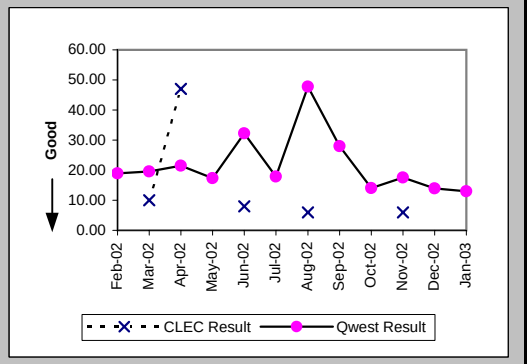
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						6	7	85.71%	34.99%			
Mar-02						18	22	81.82%	38.57%			
Apr-02						14	34	41.18%	49.22%			
May-02						17	40	42.50%	49.43%			
Jun-02	1	1	100.00%	0	0	107	163	65.64%	47.49%	-0.72	-1.44	No
Jul-02						21	42	50.00%	50.00%			
Aug-02	1	1	100.00%	0	0	75	111	67.57%	46.81%	-0.69	-1.42	No
Sep-02						21	41	51.22%	49.99%			
Oct-02						148	164	90.24%	29.67%			
Nov-02	1	1	100.00%	0	0	28	66	42.42%	49.42%	-1.16	-1.7	No
Dec-02						195	228	85.53%	35.18%			
Jan-03						288	323	89.16%	31.08%			



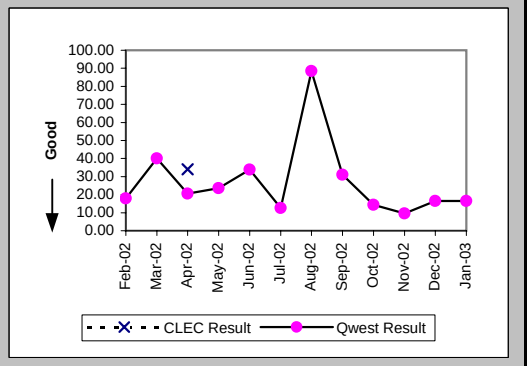
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1172	62	18.90	17.01			
Mar-02	10	1	10.00	0	0	3022	154	19.62	19.12	-0.5	-1.31	No
Apr-02	94	2	47.00	0	0	1400	65	21.54	14.11	2.29	0.39	Yes
May-02						1321	76	17.38	13.64			
Jun-02	8	1	8.00	0	0	6961	216	32.23	26.99	-0.9	-1.54	No
Jul-02						1846	103	17.92	11.56			
Aug-02	6	1	6.00	0	0	6164	129	47.78	73.37	-0.57	-1.34	No
Sep-02						2074	74	28.03	27.90			
Oct-02						2619	187	14.01	14.07			
Nov-02	6	1	6.00	0	0	1230	70	17.57	9.37	-1.23	-1.75	No
Dec-02						2972	214	13.89	14.21			
Jan-03						4172	322	12.96	7.79			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

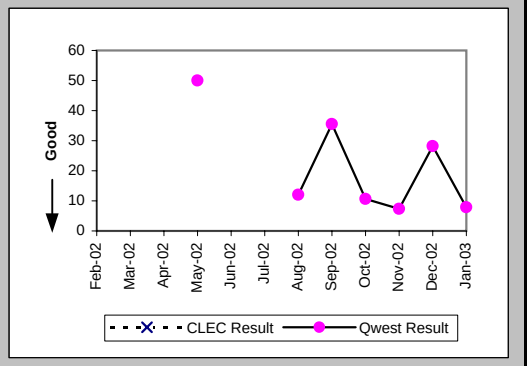
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						592	33	17.94	18.99			
Mar-02						1124	28	40.14	27.37			
Apr-02	68	2	34.00	0	0	721	35	20.60	11.18	1.41	-0.14	No
May-02						1088	46	23.65	15.58			
Jun-02						3903	115	33.94	15.61			
Jul-02						781	62	12.60	10.78			
Aug-02						4427	50	88.54	80.81			
Sep-02						1146	37	30.97	27.48			
Oct-02						346	24	14.42	16.48			
Nov-02						410	43	9.53	1.74			
Dec-02						463	28	16.54	22.60			
Jan-03						580	35	16.57	15.75			



Checklist #14 - Resale - Primary ISDN Installation

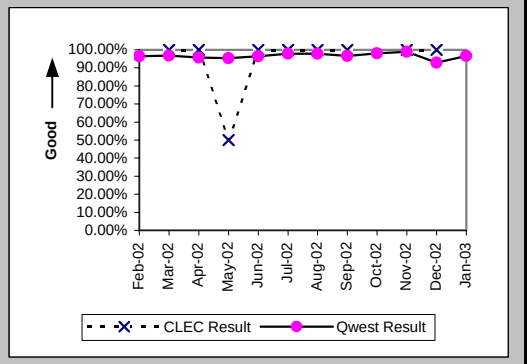
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						50	1	50.00				
Jun-02												
Jul-02												
Aug-02						48	4	12.00	18.00			
Sep-02						71	2	35.50	27.58			
Oct-02						32	3	10.67	13.43			
Nov-02						22	3	7.33	1.15			
Dec-02						169	6	28.17	43.61			
Jan-03						79	10	7.90	5.30			



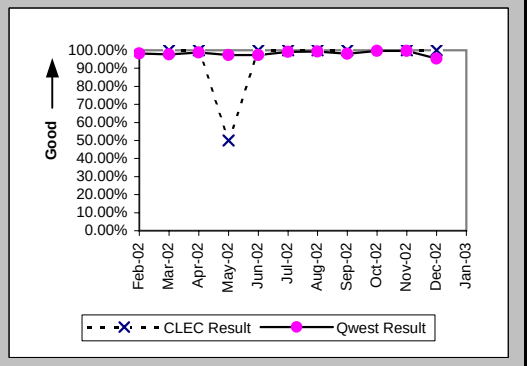
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						219	227	96.48%	18.44%			
Mar-02	1	1	100.00%	0	0	211	218	96.79%	17.63%	-0.18	-1.11	No
Apr-02	2	2	100.00%	0	0	223	233	95.71%	20.27%	-0.3	-1.18	No
May-02	1	2	50.00%	0	0	211	221	95.48%	20.78%	1.68	0.02	Yes
Jun-02	2	2	100.00%	0	0	328	340	96.47%	18.45%	-0.27	-1.16	No
Jul-02	1	1	100.00%	0	0	360	368	97.83%	14.58%	-0.15	-1.09	No
Aug-02	1	1	100.00%	0	0	311	318	97.80%	14.67%	-0.15	-1.09	No
Sep-02	1	1	100.00%	0	0	258	267	96.63%	18.05%	-0.19	-1.11	No
Oct-02						255	260	98.08%	13.73%			
Nov-02	1	1	100.00%			264	267	98.88%	10.54%	-0.11	-1.06	No
Dec-02	1	1	100.00%			263	283	92.93%	25.63%	-0.28	-1.17	No
Jan-03						396	410	96.59%	18.16%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

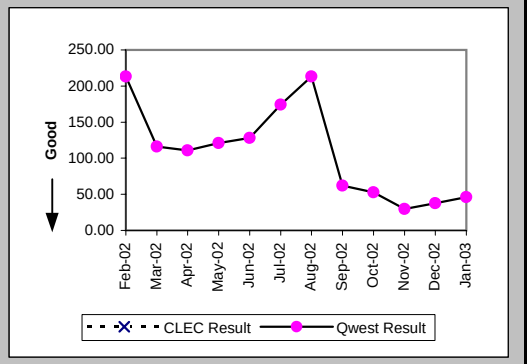
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						223	227	98.24%	13.16%			
Mar-02	1	1	100.00%	0	0	213	218	97.71%	14.97%	-0.15	-1.09	No
Apr-02	2	2	100.00%	0	0	230	233	98.71%	11.27%	-0.16	-1.1	No
May-02	1	2	50.00%	0	0	215	221	97.29%	16.25%	1.9	0.15	Yes
Jun-02	2	2	100.00%	0	0	331	340	97.35%	16.05%	-0.23	-1.14	No
Jul-02	1	1	100.00%	0	0	365	368	99.18%	8.99%	-0.09	-1.06	No
Aug-02	1	1	100.00%	0	0	316	318	99.37%	7.91%	-0.08	-1.05	No
Sep-02	1	1	100.00%	0	0	262	267	98.13%	13.56%	-0.14	-1.08	No
Oct-02						259	260	99.62%	6.19%			
Nov-02	1	1	100.00%	0	0	266	267	99.63%	6.11%	-0.06	-1.04	No
Dec-02	1	1	100.00%	0	2	270	283	95.41%	20.93%	-0.22	-1.13	No
Jan-03												



Checklist #14 - Resale - Primary ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

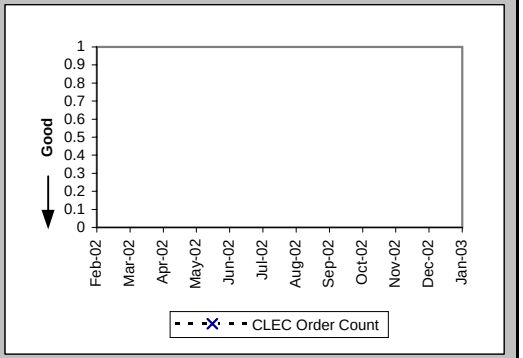
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						42224	198	213.25	124.54			
Mar-02						21826	188	116.10	84.09			
Apr-02						25858	233	110.98	93.29			
May-02						30698	254	120.86	97.71			
Jun-02						32688	255	128.19	109.84			
Jul-02						37976	218	174.20	103.79			
Aug-02						31340	147	213.20	103.34			
Sep-02						1363	22	61.95	135.62			
Oct-02						1420	27	52.59	131.39			
Nov-02						1547	52	29.75	99.75			
Dec-02						1468	39	37.64	119.81			
Jan-03						1575	34	46.32	133.31			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

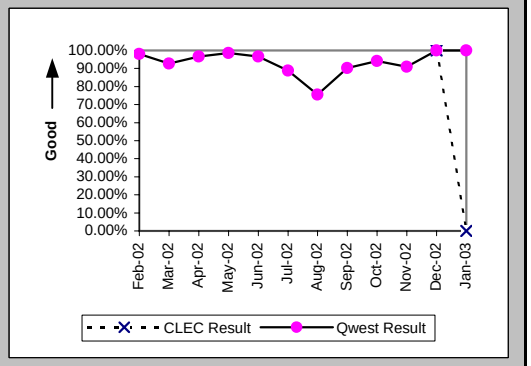
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Primary ISDN Repair

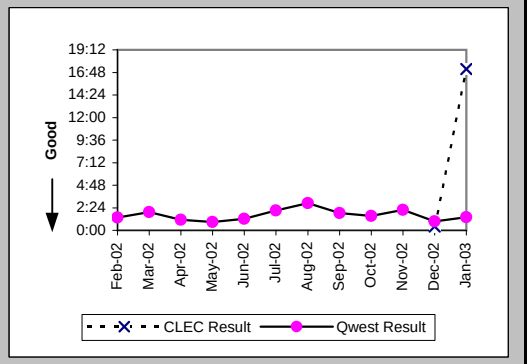
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						51	52	98.08%	13.73%			
Mar-02						51	55	92.73%	25.97%			
Apr-02						58	60	96.67%	17.95%			
May-02						66	67	98.51%	12.13%			
Jun-02						57	59	96.61%	18.10%			
Jul-02						40	45	88.89%	31.43%			
Aug-02						40	53	75.47%	43.03%			
Sep-02						55	61	90.16%	29.78%			
Oct-02						48	51	94.12%	23.53%			
Nov-02						40	44	90.91%	28.75%			
Dec-02	2	2	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Jan-03	0	1	0.00%	0	0	39	39	100.00%	N/A	N/A	0.43	Yes



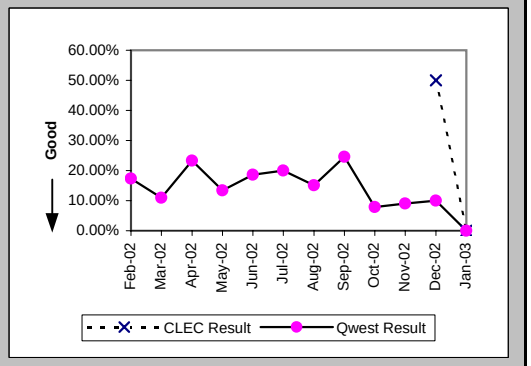
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						71:22	52	1:22	1:29			
Mar-02						106:30	55	1:56	4:25			
Apr-02						67:46	60	1:08	1:59			
May-02						59:15	67	0:53	0:59			
Jun-02						73:06	59	1:14	1:50			
Jul-02						94:10	45	2:06	4:04			
Aug-02						153:25	53	2:54	3:38			
Sep-02						113:20	61	1:51	2:40			
Oct-02						77:22	51	1:31	1:38			
Nov-02						96:20	44	2:11	4:13			
Dec-02	0:50	2	0:25	0	0	28:41	30	0:57	0:51	-0.88	-1.53	No
Jan-03	17:09	1	17:09	0	0	54:24	39	1:24	0:57	2.26	0.37	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

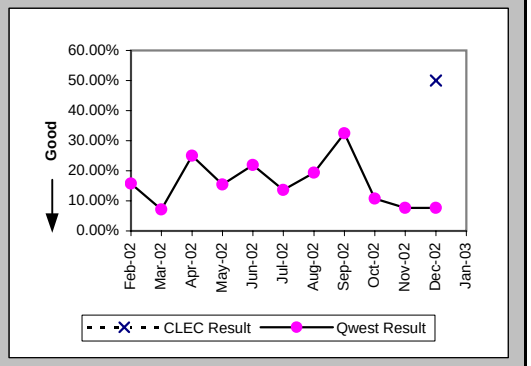
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						9	52	17.31%	37.83%			
Mar-02						6	55	10.91%	31.18%			
Apr-02						14	60	23.33%	42.30%			
May-02						9	67	13.43%	34.10%			
Jun-02						11	59	18.64%	38.95%			
Jul-02						9	45	20.00%	40.00%			
Aug-02						8	53	15.09%	35.80%			
Sep-02						15	61	24.59%	43.06%			
Oct-02						4	51	7.84%	26.88%			
Nov-02						4	44	9.09%	28.75%			
Dec-02	1	2	50.00%	0	0	3	30	10.00%	30.00%	1.18	-0.28	No
Jan-03	0	1	0.00%	0	0	0	39	0.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Primary ISDN Repair

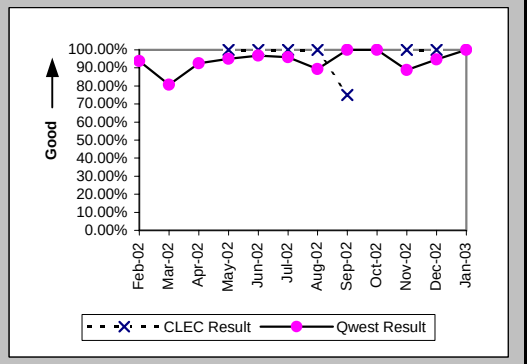
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	19	15.79%	36.46%			
Mar-02						2	28	7.14%	25.75%			
Apr-02						9	36	25.00%	43.30%			
May-02						6	39	15.38%	36.08%			
Jun-02						7	32	21.88%	41.34%			
Jul-02						3	22	13.64%	34.32%			
Aug-02						6	31	19.35%	39.51%			
Sep-02						13	40	32.50%	46.84%			
Oct-02						3	28	10.71%	30.93%			
Nov-02						2	26	7.69%	26.65%			
Dec-02	1	2	50.00%	0	0	1	13	7.69%	26.65%	1.15	-0.3	No
Jan-03												



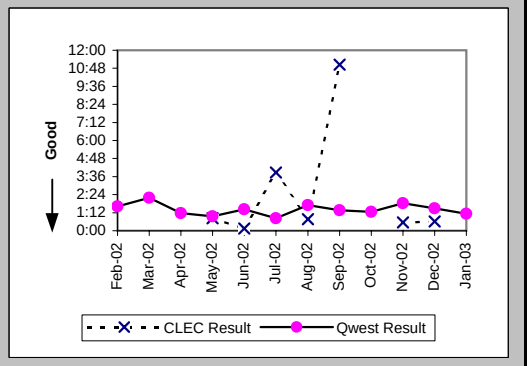
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						30	32	93.75%	24.21%			
Mar-02						25	31	80.65%	39.51%			
Apr-02						25	27	92.59%	26.19%			
May-02	2	2	100.00%	0	0	19	20	95.00%	21.79%	-0.31	-1.19	No
Jun-02	1	1	100.00%	0	0	30	31	96.77%	17.67%	-0.18	-1.11	No
Jul-02	1	1	100.00%	0	0	24	25	96.00%	19.60%	-0.2	-1.12	No
Aug-02	1	1	100.00%	0	0	25	28	89.29%	30.93%	-0.34	-1.21	No
Sep-02	3	4	75.00%	1	0	20	20	100.00%	N/A	N/A	-0.11	No
Oct-02						25	25	100.00%	0.00%			
Nov-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
Dec-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Jan-03						27	27	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

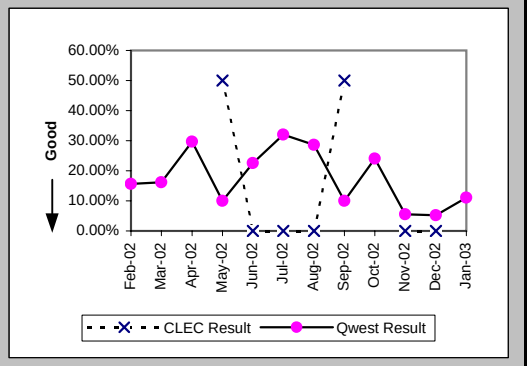
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						51:51	32	1:37	2:27			
Mar-02						68:00	31	2:12	2:04			
Apr-02						31:39	27	1:10	1:21			
May-02	1:40	2	0:50	0	0	19:10	20	0:58	1:15	-0.13	-1.08	No
Jun-02	0:09	1	0:09	0	0	44:12	31	1:26	1:29	-0.84	-1.51	No
Jul-02	3:52	1	3:52	0	0	20:46	25	0:50	1:02	1.56	-0.05	No
Aug-02	0:46	1	0:46	0	0	47:48	28	1:42	2:36	-0.36	-1.22	No
Sep-02	44:09	4	11:02	1	0	27:17	20	1:22	1:06	2.07	0.26	Yes
Oct-02						31:16	25	1:15	1:00			
Nov-02	0:33	1	0:33	0	0	33:07	18	1:50	1:37	-0.77	-1.47	No
Dec-02	0:37	1	0:37	0	0	28:38	19	1:30	2:27	-0.35	-1.22	No
Jan-03						30:42	27	1:08	0:54			



Checklist #14 - Resale - Primary ISDN Repair

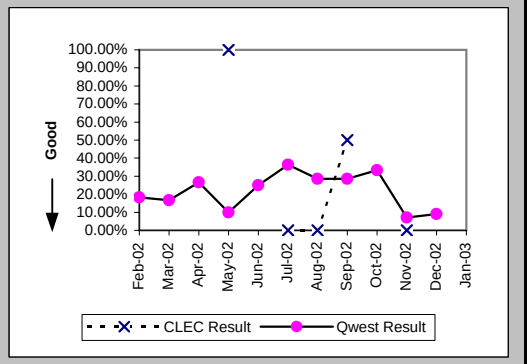
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	32	15.63%	36.31%			
Mar-02						5	31	16.13%	36.78%			
Apr-02						8	27	29.63%	45.66%			
May-02	1	2	50.00%	0	0	2	20	10.00%	30.00%	1.13	-0.32	No
Jun-02	0	1	0.00%	0	0	7	31	22.58%	41.81%	-0.53	-1.32	No
Jul-02	0	1	0.00%	0	0	8	25	32.00%	46.65%	-0.67	-1.41	No
Aug-02	0	1	0.00%	0	0	8	28	28.57%	45.18%	-0.62	-1.38	No
Sep-02	2	4	50.00%	1	0	2	20	10.00%	30.00%	1.61	-0.02	No
Oct-02						6	25	24.00%	42.71%			
Nov-02	0	1	0.00%	0	0	1	18	5.56%	22.91%	-0.24	-1.14	No
Dec-02	0	1	0.00%	0	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Jan-03						3	27	11.11%	31.43%			



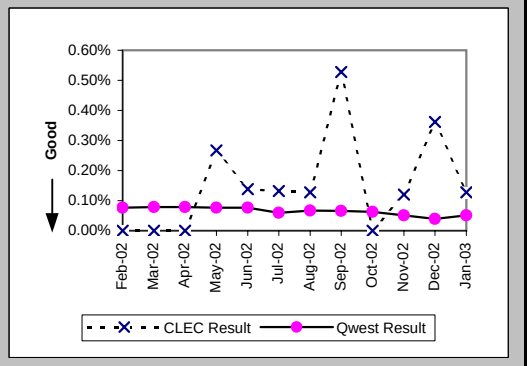
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4	22	18.18%	38.57%			
Mar-02						3	18	16.67%	37.27%			
Apr-02						4	15	26.67%	44.22%			
May-02	1	1	100.00%	0	0	1	10	10.00%	30.00%	1.41	-0.14	No
Jun-02						5	20	25.00%	43.30%			
Jul-02	0	1	0.00%	0	0	4	11	36.36%	48.10%	-0.72	-1.44	No
Aug-02	0	1	0.00%	0	0	4	14	28.57%	45.18%	-0.61	-1.37	No
Sep-02	2	4	50.00%	1	0	2	7	28.57%	45.18%	0.56	-0.66	No
Oct-02						3	9	33.33%	47.14%			
Nov-02	0	1	0.00%	0	0	1	14	7.14%	25.75%	-0.27	-1.16	No
Dec-02						1	11	9.09%	28.75%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

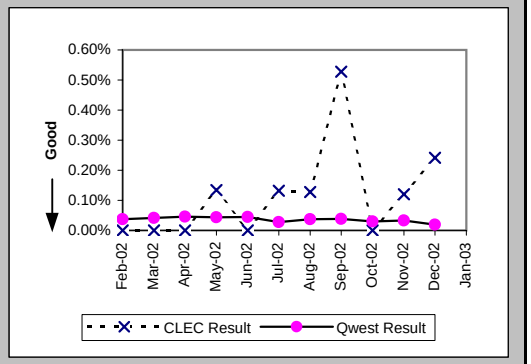
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	959	0.00%	0	0	84	108936	0.08%	2.78%	-0.86	-1.52	No
Mar-02	0	922	0.00%	0	0	86	109663	0.08%	2.80%	-0.85	-1.52	No
Apr-02	0	796	0.00%	0	0	87	110688	0.08%	2.80%	-0.79	-1.48	No
May-02	2	748	0.27%	0	0	87	112780	0.08%	2.78%	1.87	0.14	Yes
Jun-02	1	725	0.14%	0	0	90	116727	0.08%	2.78%	0.59	-0.64	No
Jul-02	1	759	0.13%	0	0	70	117662	0.06%	2.44%	0.81	-0.51	No
Aug-02	1	783	0.13%	0	0	81	120927	0.07%	2.59%	0.65	-0.6	No
Sep-02	4	758	0.53%	1	0	81	121969	0.07%	2.58%	4.91	1.99	Yes
Oct-02	0	771	0.00%	0	0	76	122012	0.06%	2.50%	-0.69	-1.42	No
Nov-02	1	829	0.12%	0	0	62	122442	0.05%	2.25%	0.89	-0.46	No
Dec-02	3	829	0.36%	0	0	49	125192	0.04%	1.98%	4.68	1.85	Yes
Jan-03	1	784	0.13%	0	0	66	128957	0.05%	2.26%	0.94	-0.43	No



Checklist #14 - Resale - Primary ISDN Repair

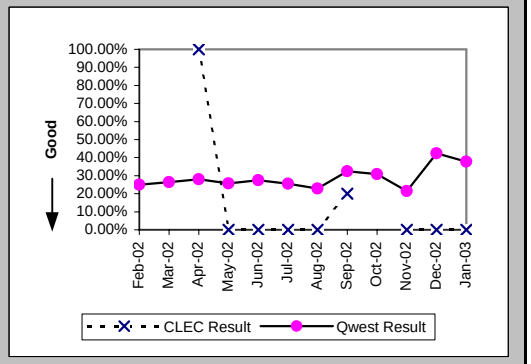
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	959	0.00%	0	0	41	108936	0.04%	1.94%	-0.6	-1.36	No
Mar-02	0	922	0.00%	0	0	46	109663	0.04%	2.05%	-0.62	-1.38	No
Apr-02	0	796	0.00%	0	0	51	110688	0.05%	2.15%	-0.6	-1.37	No
May-02	1	748	0.13%	0	0	49	112780	0.04%	2.08%	1.18	-0.28	No
Jun-02	0	725	0.00%	0	0	52	116727	0.04%	2.11%	-0.57	-1.34	No
Jul-02	1	759	0.13%	0	0	33	117662	0.03%	1.67%	1.7	0.03	Yes
Aug-02	1	783	0.13%	0	0	45	120927	0.04%	1.93%	1.31	-0.2	No
Sep-02	4	758	0.53%	1	0	47	121969	0.04%	1.96%	6.84	3.16	Yes
Oct-02	0	771	0.00%	0	0	37	122012	0.03%	1.74%	-0.48	-1.29	No
Nov-02	1	829	0.12%	0	0	40	122442	0.03%	1.81%	1.4	-0.15	No
Dec-02	2	829	0.24%	0	0	24	125192	0.02%	1.38%	4.6	1.8	Yes
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

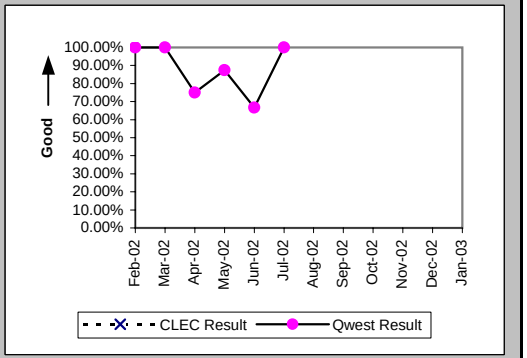
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						28	112	25.00%	43.30%			
Mar-02						31	117	26.50%	44.13%			
Apr-02	1	1	100.00%	0	0	34	121	28.10%	44.95%	1.08	-0.34	No
May-02	0	2	0.00%	0	0	30	117	25.64%	43.67%	-0.82	-1.5	No
Jun-02	0	1	0.00%	0	0	34	124	27.42%	44.61%	-0.61	-1.37	No
Jul-02	0	1	0.00%	0	0	24	94	25.53%	43.60%	-0.58	-1.35	No
Aug-02	0	1	0.00%	0	0	24	105	22.86%	41.99%	-0.54	-1.33	No
Sep-02	1	5	20.00%	0	0	39	120	32.50%	46.84%	-0.58	-1.36	No
Oct-02						34	110	30.91%	46.21%			
Nov-02	0	1	0.00%	0	0	17	79	21.52%	41.10%	-0.52	-1.32	No
Dec-02	0	3	0.00%	0	0	36	85	42.35%	49.41%	-1.46	-1.89	No
Jan-03	0	1	0.00%	0	0	40	106	37.74%	48.47%	-0.77	-1.47	No



Checklist #14 - Resale - DS0 Installation

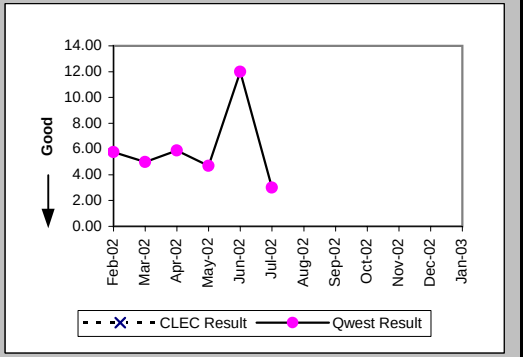
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	3	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						7	8	87.50%	33.07%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



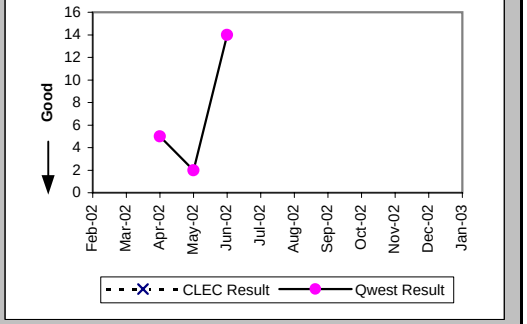
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						23	4	5.75	1.50			
Mar-02						45	9	5.00	1.50			
Apr-02						53	9	5.89	2.42			
May-02						47	10	4.70	1.06			
Jun-02						72	6	12.00	8.83			
Jul-02						6	2	3.00	2.83			
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

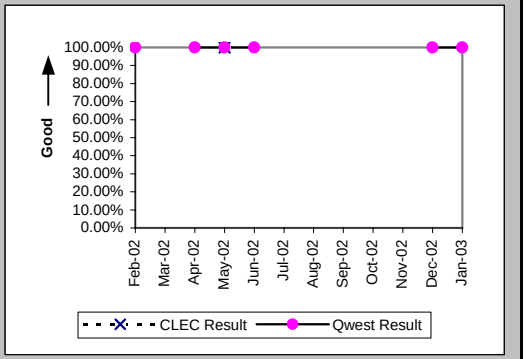
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02						5	1	5.00				
May-02						2	1	2.00				
Jun-02						28	2	14.00	1.41			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #14 - Resale - DS0 Installation

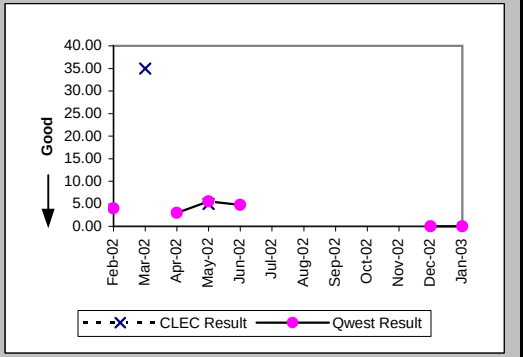
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02						4	4	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			



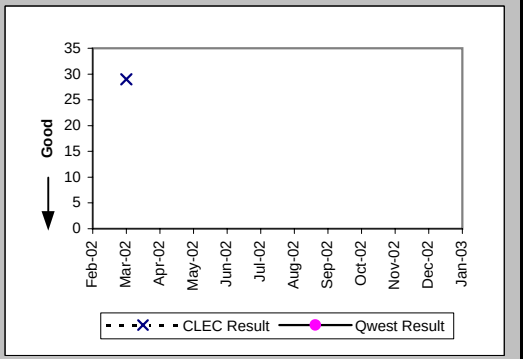
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						4	1	4.00				
Mar-02	35	1	35.00	0	0							
Apr-02						3	1	3.00				
May-02	5	1	5.00	0	0	11	2	5.50	0.71	-0.58	-1.35	No
Jun-02						19	4	4.75	0.96			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						0	1	0.00				
Jan-03						0	1	0.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

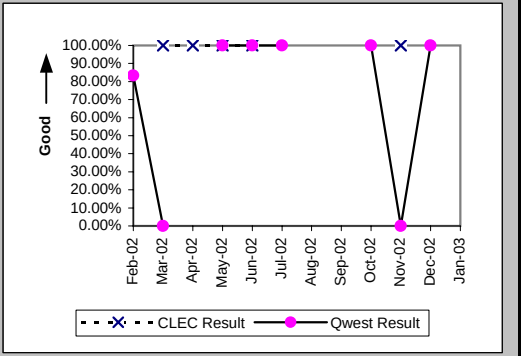
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02	29	1	29.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												



Checklist #14 - Resale - DS0 Installation

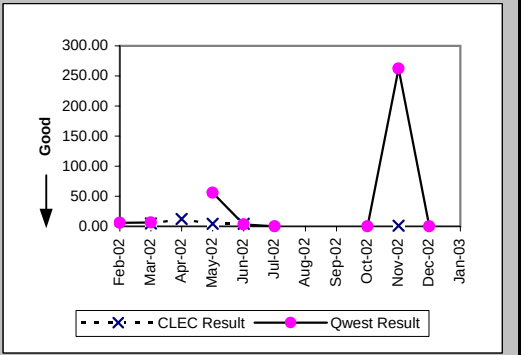
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5	6	83.33%	37.27%			
Mar-02	3	3	100.00%	0	1	0	2	0.00%	N/A	N/A		
Apr-02	1	1	100.00%	1	0							
May-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	1	100.00%	0.00%			
Nov-02	1	1	100.00%	0	0	0	1	0.00%	N/A	N/A		
Dec-02						1	1	100.00%	0.00%			
Jan-03												



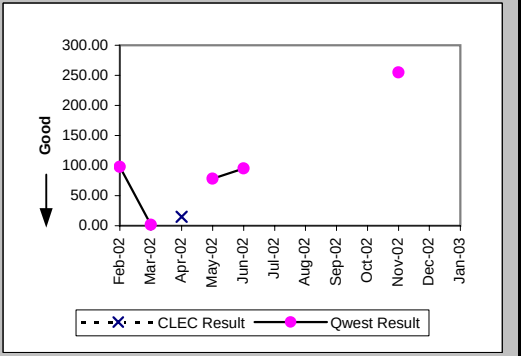
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						23	4	5.75	1.50			
Mar-02	14	3	4.67	0	1	25	4	6.25	1.26	-1.65	-2	No
Apr-02	25	2	12.50	0	0							
May-02	8	2	4.00	0	0	167	3	55.67	77.36	-0.73	-1.44	No
Jun-02	4	1	4.00	0	0	17	5	3.40	3.13	-0.51	-1.31	No
Jul-02						0	1	0.00				
Aug-02												
Sep-02												
Oct-02						0	1	0.00				
Nov-02	1	1	1.00	0	0	262	1	262.00				
Dec-02						0	1	0.00				
Jan-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

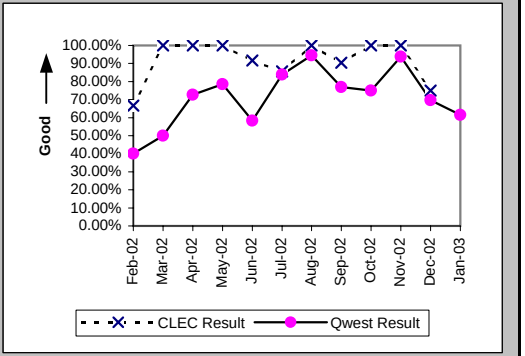
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						98	1	98.00				
Mar-02						3	2	1.50	0.71			
Apr-02	15	1	15.00	0	0							
May-02						156	2	78.00	86.27			
Jun-02						95	1	95.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						255	1	255.00				
Dec-02												
Jan-03												



Checklist #14 - Resale - DS0 Installation

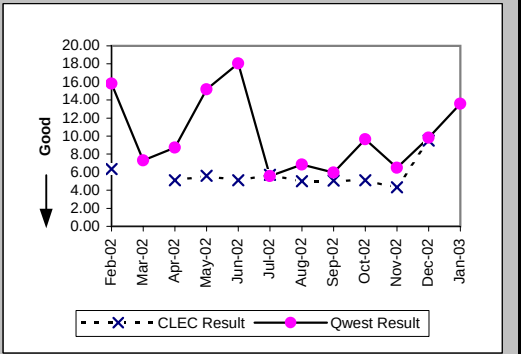
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	6	66.67%	0	0	8	20	40.00%	48.99%	-1.17	-1.71	No
Mar-02	3	3	100.00%	0	0	4	8	50.00%	50.00%	-1.48	-1.9	No
Apr-02	18	18	100.00%	0	0	8	11	72.73%	44.54%	-1.6	-1.97	No
May-02	13	13	100.00%	0	0	22	28	78.57%	41.03%	-1.56	-1.95	No
Jun-02	11	12	91.67%	0	0	7	12	58.33%	49.30%	-1.66	-2.01	No
Jul-02	6	7	85.71%	3	0	31	37	83.78%	36.86%	-0.13	-1.08	No
Aug-02	15	15	100.00%	0	0	17	18	94.44%	22.91%	-0.69	-1.42	No
Sep-02	19	21	90.48%	0	0	10	13	76.92%	42.13%	-0.91	-1.55	No
Oct-02	11	11	100.00%	0	0	18	24	75.00%	43.30%	-1.59	-1.96	No
Nov-02	4	4	100.00%	0	0	45	48	93.75%	24.21%	-0.5	-1.3	No
Dec-02	9	12	75.00%	0	0	30	43	69.77%	45.93%	-0.35	-1.21	No
Jan-03						16	26	61.54%	48.65%			



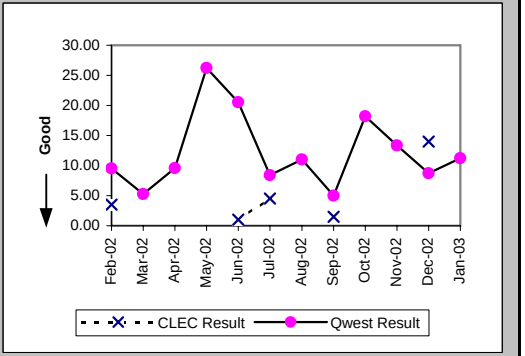
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	19	3	6.33	3	0	553	35	15.80	9.51	-1.65	-2.01	No
Mar-02						95	13	7.31	4.44			
Apr-02	46	9	5.11	9	0	148	17	8.71	5.79	-1.51	-1.92	No
May-02	28	5	5.60	8	0	471	31	15.19	21.61	-0.92	-1.56	No
Jun-02	41	8	5.12	4	0	361	20	18.05	25.89	-1.19	-1.73	No
Jul-02	57	10	5.70	0	0	206	37	5.57	5.63	0.19	-0.89	No
Aug-02	55	11	5.00	4	0	137	20	6.85	5.48	-0.9	-1.55	No
Sep-02	91	18	5.06	3	0	95	16	5.94	3.19	-0.8	-1.49	No
Oct-02	46	9	5.11	2	0	280	29	9.66	9.56	-1.25	-1.76	No
Nov-02	13	3	4.33	1	0	363	56	6.48	6.51	-0.56	-1.34	No
Dec-02	95	10	9.50	2	0	443	45	9.84	15.19	-0.06	-1.04	No
Jan-03						407	30	13.57	20.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

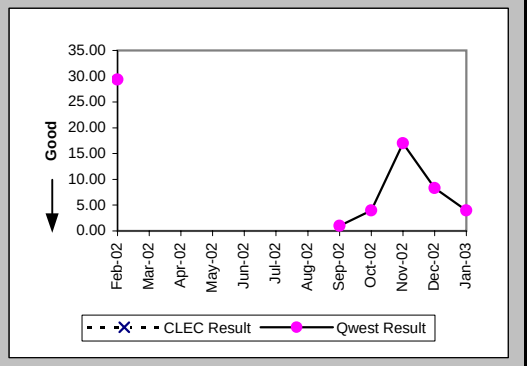
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7	2	3.50	0	0	228	24	9.50	4.88	-1.67	-2.02	No
Mar-02						21	4	5.25	3.95			
Apr-02						48	5	9.60	5.50			
May-02						236	9	26.22	23.55			
Jun-02	1	1	1.00	0	0	267	13	20.54	26.26	-0.72	-1.44	No
Jul-02	9	2	4.50	2	0	59	7	8.43	9.73	-0.5	-1.31	No
Aug-02						33	3	11.00	9.17			
Sep-02	3	2	1.50	0	0	20	4	5.00	3.56	-1.14	-1.69	No
Oct-02						91	5	18.20	12.91			
Nov-02						40	3	13.33	18.01			
Dec-02	42	3	14.00	0	0	96	11	8.73	20.03	1.2	-0.27	No
Jan-03						135	12	11.25	13.81			



Checklist #14 - Resale - DS0 Installation

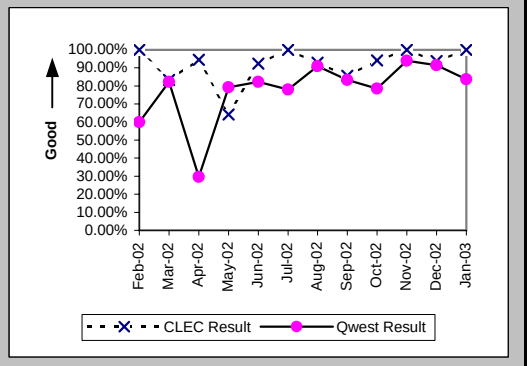
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						88	3	29.33	12.22			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						2	2	1.00	0.00			
Oct-02						8	2	4.00	1.41			
Nov-02						34	2	17.00	19.80			
Dec-02						25	3	8.33	6.35			
Jan-03						4	1	4.00				



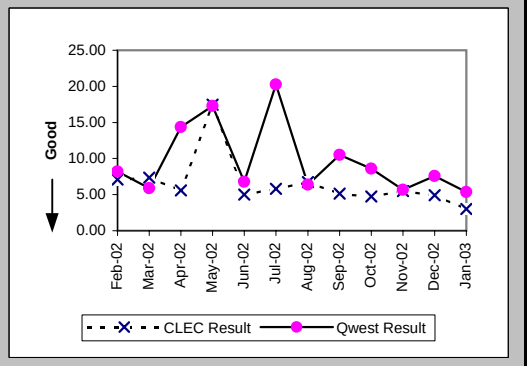
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	13	100.00%	2	0	9	15	60.00%	48.99%	-2.15	-2.31	No
Mar-02	10	12	83.33%	3	1	14	17	82.35%	38.12%	-0.07	-1.04	No
Apr-02	34	36	94.44%	1	0	8	27	29.63%	45.66%	-5.58	-4.39	No
May-02	25	39	64.10%	0	0	19	24	79.17%	40.61%	1.24	-0.25	No
Jun-02	12	13	92.31%	1	0	37	45	82.22%	38.23%	-0.84	-1.51	No
Jul-02	11	11	100.00%	1	0	32	41	78.05%	41.39%	-1.56	-1.95	No
Aug-02	13	14	92.86%	2	1	30	33	90.91%	28.75%	-0.21	-1.13	No
Sep-02	18	21	85.71%	0	0	25	30	83.33%	37.27%	-0.22	-1.14	No
Oct-02	16	17	94.12%	0	0	33	42	78.57%	41.03%	-1.32	-1.8	No
Nov-02	7	7	100.00%	1	0	31	33	93.94%	23.86%	-0.61	-1.37	No
Dec-02	15	16	93.75%	0	0	32	35	91.43%	27.99%	-0.27	-1.17	No
Jan-03	2	2	100.00%	0	0	36	43	83.72%	36.92%	-0.61	-1.37	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

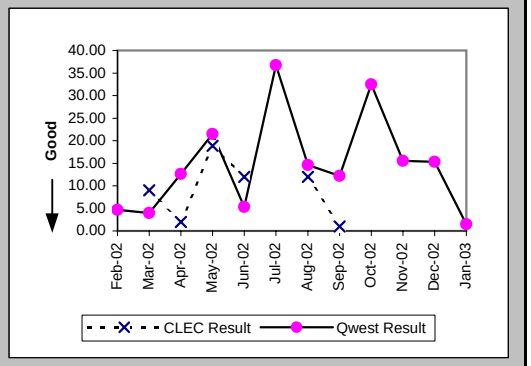
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	85	12	7.08	3	0	131	16	8.19	4.35	-0.66	-1.4	No
Mar-02	81	11	7.36	4	1	124	21	5.90	2.12	1.27	-0.23	No
Apr-02	151	27	5.59	10	0	459	32	14.34	23.31	-1.44	-1.87	No
May-02	384	22	17.45	17	0	398	23	17.30	32.34	-0.02	-1.01	No
Jun-02	10	2	5.00	12	0	278	41	6.78	3.92	-0.63	-1.38	No
Jul-02	29	5	5.80	7	0	911	45	20.24	31.84	-0.96	-1.59	No
Aug-02	27	4	6.75	12	1	255	40	6.38	3.13	0.42	-0.74	No
Sep-02	36	7	5.14	14	0	326	31	10.52	9.56	-1.34	-1.82	No
Oct-02	19	4	4.75	13	0	344	40	8.60	10.74	-0.68	-1.42	No
Nov-02	11	2	5.50	6	0	204	36	5.67	4.64	-0.05	-1.03	No
Dec-02	69	14	4.93	2	0	295	39	7.56	8.08	-1.05	-1.64	No
Jan-03	6	2	3.00	0	0	231	43	5.37	5.87	-0.56	-1.34	No



Checklist #14 - Resale - DS0 Installation

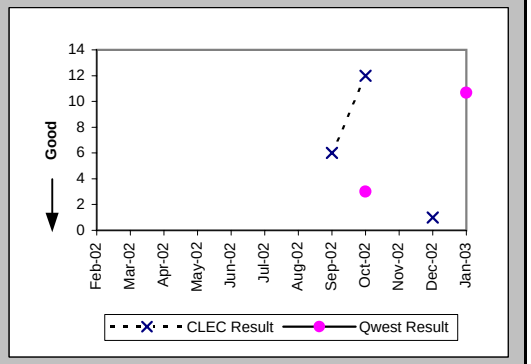
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						28	6	4.67	4.97			
Mar-02	18	2	9.00	3	0	16	4	4.00	1.41	1.37	-0.17	No
Apr-02	4	2	2.00	1	0	278	22	12.64	27.35	-0.53	-1.32	No
May-02	264	14	18.86	0	0	279	13	21.46	36.96	-0.18	-1.11	No
Jun-02	12	1	12.00	1	0	64	12	5.33	3.28	1.08	-0.34	No
Jul-02						661	18	36.72	36.71			
Aug-02	12	1	12.00	2	0	73	5	14.60	11.19	-0.21	-1.13	No
Sep-02	2	2	1.00	0	0	61	5	12.20	4.02	-3.33	-3.02	No
Oct-02						325	10	32.50	29.01			
Nov-02						31	2	15.50	13.44			
Dec-02						92	6	15.33	13.59			
Jan-03						6	4	1.50	0.58			



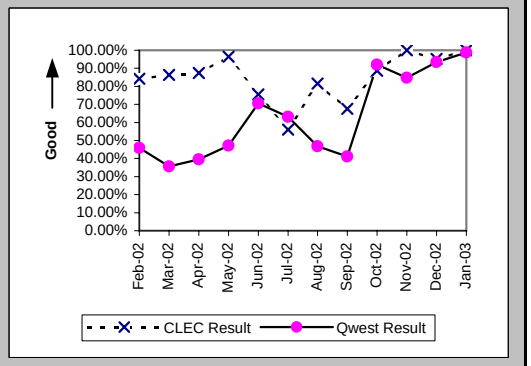
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	6	1	6.00	0	0							
Oct-02	12	1	12.00	0	0	3	1	3.00				
Nov-02												
Dec-02	1	1	1.00	0	0							
Jan-03						32	3	10.67	16.74			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

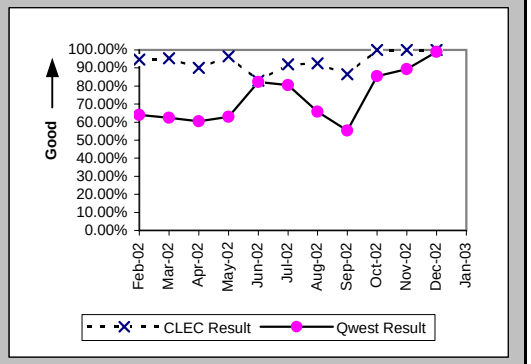
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	16	19	84.21%	0	0	28	61	45.90%	49.83%	-2.93	-2.78	No
Mar-02	19	22	86.36%	0	0	20	56	35.71%	47.92%	-4.2	-3.55	No
Apr-02	35	40	87.50%	0	0	21	53	39.62%	48.91%	-4.67	-3.84	No
May-02	54	56	96.43%	0	0	33	70	47.14%	49.92%	-5.51	-4.35	No
Jun-02	31	41	75.61%	0	0	60	85	70.59%	45.56%	-0.58	-1.35	No
Jul-02	14	25	56.00%	0	0	58	92	63.04%	48.27%	0.63	-0.62	No
Aug-02	22	27	81.48%	0	0	37	79	46.84%	49.90%	-3.11	-2.89	No
Sep-02	25	37	67.57%	0	0	23	56	41.07%	49.20%	-2.54	-2.55	No
Oct-02	31	35	88.57%			57	62	91.94%	27.23%	0.52	-0.69	No
Nov-02	21	21	100.00%			72	85	84.71%	35.99%	-1.74	-2.06	No
Dec-02	20	21	95.24%			85	91	93.41%	24.82%	-0.3	-1.19	No
Jan-03	15	15	100.00%			81	82	98.78%	10.98%	-0.4	-1.24	No



Checklist #14 - Resale - DS0 Installation

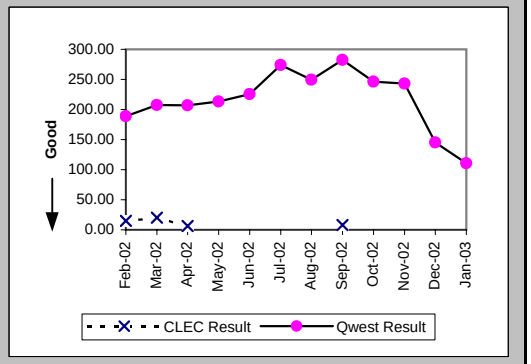
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	18	19	94.74%	0	0	39	61	63.93%	48.02%	-2.44	-2.48	No
Mar-02	21	22	95.45%	0	0	35	56	62.50%	48.41%	-2.71	-2.64	No
Apr-02	36	40	90.00%	0	0	32	53	60.38%	48.91%	-2.89	-2.76	No
May-02	54	56	96.43%	0	0	44	70	62.86%	48.32%	-3.88	-3.36	No
Jun-02	34	41	82.93%	0	0	70	85	82.35%	38.12%	-0.08	-1.05	No
Jul-02	23	25	92.00%	0	0	74	92	80.43%	39.67%	-1.29	-1.79	No
Aug-02	25	27	92.59%	0	0	52	79	65.82%	47.43%	-2.53	-2.54	No
Sep-02	32	37	86.49%	0	0	31	56	55.36%	49.71%	-2.96	-2.8	No
Oct-02	35	35	100.00%	0	0	53	62	85.48%	35.23%	-1.95	-2.18	No
Nov-02	21	21	100.00%	0	0	76	85	89.41%	30.77%	-1.41	-1.86	No
Dec-02	21	21	100.00%	0	3	90	91	98.90%	10.43%	-0.44	-1.26	No
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

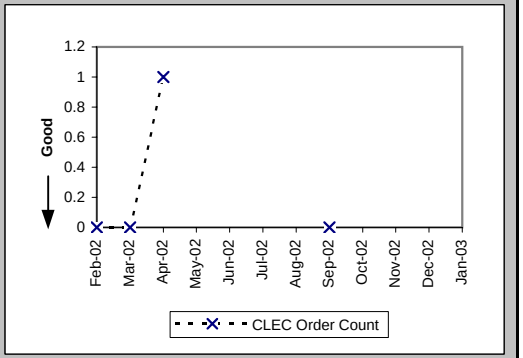
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	15	1	15.00	0	0	6794	36	188.72	104.45	-1.64	-2	No
Mar-02	40	2	20.00	0	0	7460	36	207.22	108.96	-2.37	-2.44	No
Apr-02	13	2	6.50	0	0	8269	40	206.72	123.77	-2.23	-2.36	No
May-02						8956	42	213.24	136.82			
Jun-02						9470	42	225.48	147.35			
Jul-02						10136	37	273.95	136.60			
Aug-02						10970	44	249.32	165.45			
Sep-02	8	1	8.00	0	0	10449	37	282.41	173.90	-1.56	-1.95	No
Oct-02						3937	16	246.06	210.66			
Nov-02						4379	18	243.28	222.21			
Dec-02						2466	17	145.06	210.79			
Jan-03						1108	10	110.80	170.24			



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)

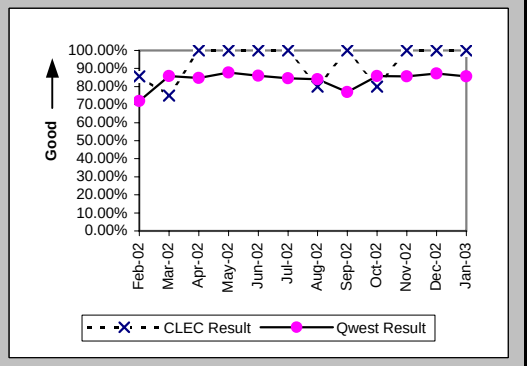
Date	CLEC Order Count
Feb-02	0
Mar-02	0
Apr-02	1
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - DS0 Repair

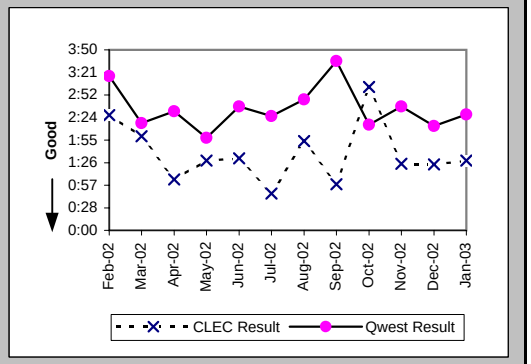
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	6	7	85.71%	0	0	408	567	71.96%	44.92%	-0.81	-1.49	No
Mar-02	3	4	75.00%	2	0	423	493	85.80%	34.90%	0.57	-0.65	No
Apr-02	9	9	100.00%	1	0	459	542	84.69%	36.01%	-1.27	-1.77	No
May-02	5	5	100.00%	2	0	450	513	87.72%	32.82%	-0.83	-1.51	No
Jun-02	9	9	100.00%	3	0	427	497	85.92%	34.79%	-1.2	-1.73	No
Jul-02	17	17	100.00%	3	0	568	672	84.52%	36.17%	-1.74	-2.06	No
Aug-02	12	15	80.00%	1	0	475	565	84.07%	36.59%	0.45	-0.73	No
Sep-02	13	13	100.00%	4	0	393	511	76.91%	42.14%	-1.95	-2.19	No
Oct-02	12	15	80.00%	1	0	481	560	85.89%	34.81%	0.65	-0.6	No
Nov-02	4	4	100.00%	1	0	358	418	85.65%	35.06%	-0.81	-1.5	No
Dec-02	4	4	100.00%	1	0	265	304	87.17%	33.44%	-0.76	-1.46	No
Jan-03	4	4	100.00%	2	0	298	348	85.63%	35.08%	-0.81	-1.5	No



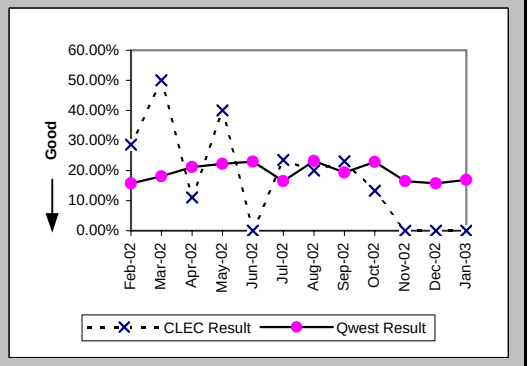
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	17:12	7	2:27	0	0	1863:58	567	3:17	3:58	-0.55	-1.34	No
Mar-02	8:01	4	2:00	2	0	1127:36	493	2:17	3:54	-0.14	-1.09	No
Apr-02	9:41	9	1:05	1	0	1373:08	542	2:32	6:59	-0.62	-1.38	No
May-02	7:26	5	1:29	2	0	1005:23	513	1:58	2:54	-0.36	-1.22	No
Jun-02	13:44	9	1:32	3	0	1311:07	497	2:38	10:05	-0.33	-1.2	No
Jul-02	13:12	17	0:47	3	0	1635:56	672	2:26	3:12	-2.11	-2.28	No
Aug-02	28:37	15	1:54	1	0	1576:21	565	2:47	5:01	-0.67	-1.41	No
Sep-02	12:45	13	0:59	4	0	1842:26	511	3:36	5:37	-1.67	-2.01	No
Oct-02	45:39	15	3:03	1	0	1263:09	560	2:15	2:49	1.09	-0.34	No
Nov-02	5:41	4	1:25	1	0	1101:14	418	2:38	4:23	-0.55	-1.34	No
Dec-02	5:35	4	1:24	1	0	676:13	304	2:13	2:33	-0.65	-1.39	No
Jan-03	5:55	4	1:29	2	0	858:18	348	2:28	2:54	-0.68	-1.41	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

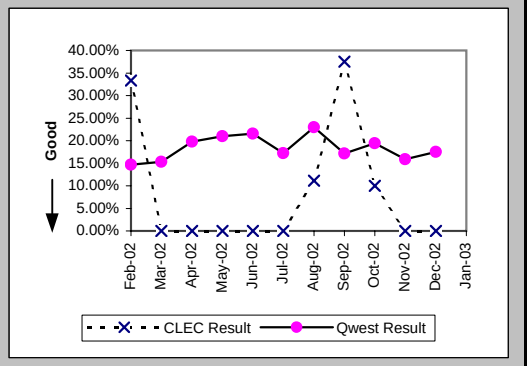
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	7	28.57%	0	0	89	567	15.70%	36.38%	0.87	-0.47	No
Mar-02	2	4	50.00%	2	0	89	493	18.05%	38.46%	1.38	-0.16	No
Apr-02	1	9	11.11%	1	0	115	542	21.22%	40.89%	-0.74	-1.45	No
May-02	2	5	40.00%	2	0	114	513	22.22%	41.57%	0.87	-0.47	No
Jun-02	0	9	0.00%	3	0	114	497	22.94%	42.04%	-1.62	-1.99	No
Jul-02	4	17	23.53%	3	0	111	672	16.52%	37.13%	0.76	-0.54	No
Aug-02	3	15	20.00%	1	0	131	565	23.19%	42.20%	-0.29	-1.18	No
Sep-02	3	13	23.08%	4	0	99	511	19.37%	39.52%	0.36	-0.78	No
Oct-02	2	15	13.33%	1	0	128	560	22.86%	41.99%	-0.87	-1.53	No
Nov-02	0	4	0.00%	1	0	69	418	16.51%	37.12%	-0.89	-1.54	No
Dec-02	0	4	0.00%	1	0	48	304	15.79%	36.46%	-0.86	-1.52	No
Jan-03	0	4	0.00%	2	0	59	348	16.95%	37.52%	-0.9	-1.55	No



Checklist #14 - Resale - DS0 Repair

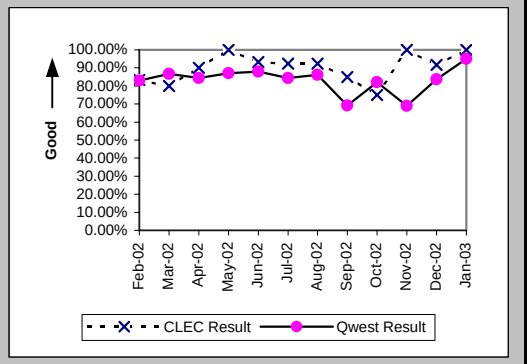
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	3	33.33%	0	0	62	423	14.66%	35.37%	0.77	-0.53	No
Mar-02	0	2	0.00%	2	0	50	327	15.29%	35.99%	-0.6	-1.36	No
Apr-02	0	3	0.00%	1	0	66	333	19.82%	39.86%	-0.86	-1.52	No
May-02	0	3	0.00%	2	0	67	319	21.00%	40.73%	-0.89	-1.54	No
Jun-02	0	6	0.00%	3	0	74	343	21.57%	41.13%	-1.27	-1.77	No
Jul-02	0	4	0.00%	3	0	77	447	17.23%	37.76%	-0.91	-1.55	No
Aug-02	1	9	11.11%	1	0	85	370	22.97%	42.07%	-0.84	-1.51	No
Sep-02	3	8	37.50%	4	0	60	349	17.19%	37.73%	1.35	-0.18	No
Oct-02	1	10	10.00%	1	0	71	365	19.45%	39.58%	-0.74	-1.45	No
Nov-02	0	1	0.00%	1	0	48	302	15.89%	36.56%	-0.43	-1.26	No
Dec-02	0	3	0.00%	1	0	38	217	17.51%	38.01%	-0.79	-1.48	No
Jan-03												



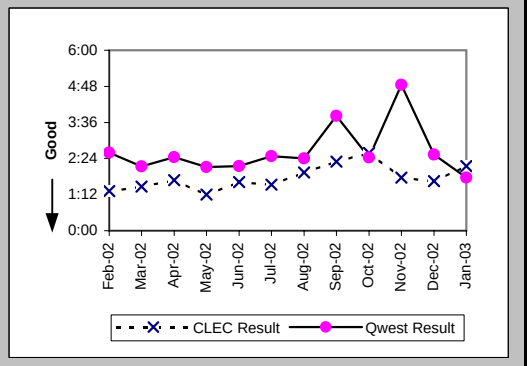
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	6	83.33%	2	0	272	328	82.93%	37.63%	-0.03	-1.02	No
Mar-02	4	5	80.00%	3	0	347	400	86.75%	33.90%	0.44	-0.73	No
Apr-02	9	10	90.00%	3	0	248	294	84.35%	36.33%	-0.48	-1.29	No
May-02	12	12	100.00%	2	0	289	332	87.05%	33.58%	-1.31	-1.8	No
Jun-02	14	15	93.33%	7	0	320	364	87.91%	32.60%	-0.63	-1.38	No
Jul-02	12	13	92.31%	5	0	331	392	84.44%	36.25%	-0.77	-1.47	No
Aug-02	12	13	92.31%	1	0	263	305	86.23%	34.46%	-0.62	-1.38	No
Sep-02	17	20	85.00%	3	0	254	367	69.21%	46.16%	-1.49	-1.91	No
Oct-02	3	4	75.00%	3	0	252	307	82.08%	38.35%	0.37	-0.78	No
Nov-02	4	4	100.00%	2	0	229	332	68.98%	46.26%	-1.33	-1.81	No
Dec-02	11	12	91.67%	0	0	194	232	83.62%	37.01%	-0.73	-1.45	No
Jan-03	4	4	100.00%	2	0	231	243	95.06%	21.67%	-0.45	-1.27	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

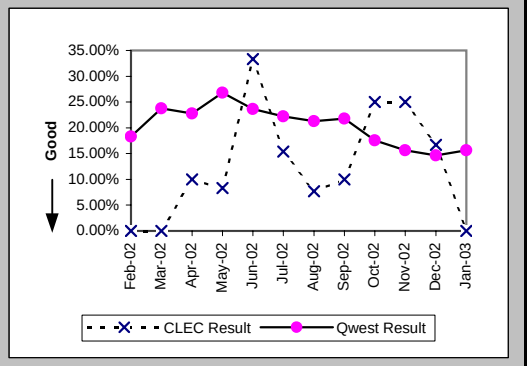
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	7:54	6	1:19	2	0	851:30	328	2:36	3:34	-0.87	-1.53	No
Mar-02	7:22	5	1:28	3	0	854:41	400	2:08	2:53	-0.51	-1.31	No
Apr-02	16:50	10	1:41	3	0	721:35	294	2:27	3:03	-0.79	-1.48	No
May-02	14:24	12	1:12	2	0	705:24	332	2:07	3:12	-0.98	-1.6	No
Jun-02	24:09	15	1:37	7	0	782:25	364	2:09	2:34	-0.8	-1.48	No
Jul-02	20:01	13	1:32	5	0	971:58	392	2:29	3:09	-1.06	-1.64	No
Aug-02	25:08	13	1:56	1	0	733:36	305	2:24	4:59	-0.33	-1.2	No
Sep-02	46:10	20	2:18	3	0	1403:18	367	3:49	5:06	-1.29	-1.79	No
Oct-02	10:20	4	2:35	3	0	744:44	307	2:26	2:47	0.36	-0.78	No
Nov-02	7:03	4	1:46	2	0	1607:49	332	4:51	7:10	-0.86	-1.52	No
Dec-02	19:45	12	1:39	0	0	589:18	232	2:32	2:55	-1.04	-1.63	No
Jan-03	8:34	4	2:09	2	0	428:31	243	1:46	1:41	0.59	-0.64	No



Checklist #14 - Resale - DS0 Repair

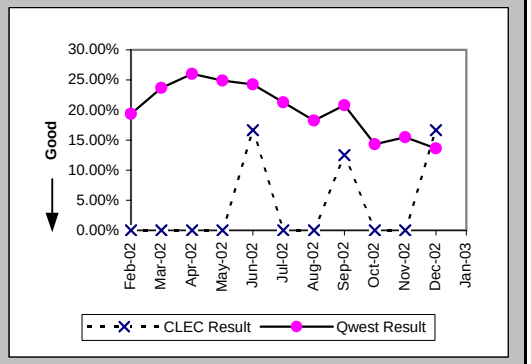
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	6	0.00%	2	0	60	328	18.29%	38.66%	-1.15	-1.7	No
Mar-02	0	5	0.00%	3	0	95	400	23.75%	42.56%	-1.24	-1.75	No
Apr-02	1	10	10.00%	3	0	67	294	22.79%	41.95%	-0.95	-1.58	No
May-02	1	12	8.33%	2	0	89	332	26.81%	44.30%	-1.42	-1.86	No
Jun-02	5	15	33.33%	7	0	86	364	23.63%	42.48%	0.85	-0.48	No
Jul-02	2	13	15.38%	5	0	87	392	22.19%	41.56%	-0.58	-1.35	No
Aug-02	1	13	7.69%	1	0	65	305	21.31%	40.95%	-1.17	-1.71	No
Sep-02	2	20	10.00%	3	0	80	367	21.80%	41.29%	-1.24	-1.76	No
Oct-02	1	4	25.00%	3	0	54	307	17.59%	38.07%	0.38	-0.77	No
Nov-02	1	4	25.00%	2	0	52	332	15.66%	36.34%	0.49	-0.71	No
Dec-02	2	12	16.67%	0	0	34	232	14.66%	35.37%	0.23	-0.86	No
Jan-03	0	4	0.00%	2	0	38	243	15.64%	36.32%	-0.85	-1.52	No



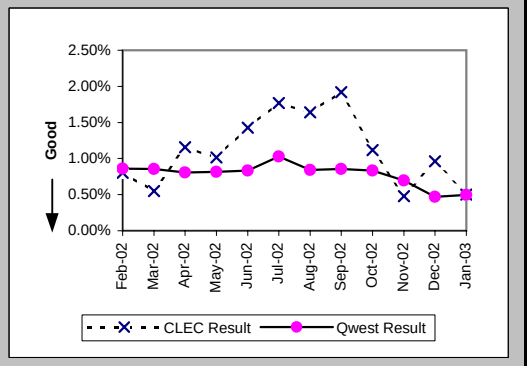
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	2	0	43	222	19.37%	39.52%	-0.49	-1.3	No
Mar-02	0	3	0.00%	3	0	63	266	23.68%	42.51%	-0.96	-1.58	No
Apr-02	0	6	0.00%	3	0	52	200	26.00%	43.86%	-1.43	-1.87	No
May-02	0	3	0.00%	2	0	51	205	24.88%	43.23%	-0.99	-1.6	No
Jun-02	1	6	16.67%	7	0	59	243	24.28%	42.88%	-0.43	-1.26	No
Jul-02	0	4	0.00%	5	0	54	254	21.26%	40.91%	-1.03	-1.63	No
Aug-02	0	6	0.00%	1	0	38	208	18.27%	38.64%	-1.14	-1.69	No
Sep-02	1	8	12.50%	3	0	57	274	20.80%	40.59%	-0.57	-1.35	No
Oct-02	0	2	0.00%	3	0	30	210	14.29%	34.99%	-0.57	-1.35	No
Nov-02	0	2	0.00%	2	0	41	265	15.47%	36.16%	-0.6	-1.37	No
Dec-02	1	6	16.67%	0	0	21	154	13.64%	34.32%	0.23	-0.86	No
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

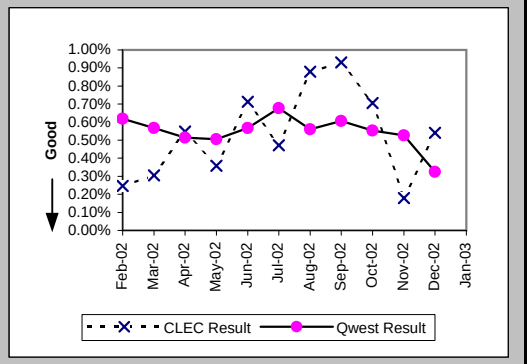
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	13	1623	0.80%	2	0	895	104168	0.86%	9.23%	-0.25	-1.15	No
Mar-02	9	1637	0.55%	5	0	893	104582	0.85%	9.20%	-1.33	-1.81	No
Apr-02	19	1641	1.16%	4	0	836	103609	0.81%	8.95%	1.58	-0.04	No
May-02	17	1674	1.02%	4	0	845	103664	0.82%	8.99%	0.9	-0.45	No
Jun-02	24	1683	1.43%	10	0	861	103450	0.83%	9.08%	2.66	0.62	Yes
Jul-02	30	1697	1.77%	8	0	1064	103515	1.03%	10.09%	3	0.82	Yes
Aug-02	28	1705	1.64%	2	0	870	103056	0.84%	9.15%	3.57	1.17	Yes
Sep-02	33	1720	1.92%	7	0	878	102876	0.85%	9.20%	4.76	1.9	Yes
Oct-02	19	1702	1.12%	4	0	867	103958	0.83%	9.09%	1.27	-0.23	No
Nov-02	8	1671	0.48%	3	0	750	107724	0.70%	8.31%	-1.06	-1.64	No
Dec-02	16	1665	0.96%	1	0	536	114273	0.47%	6.83%	2.92	0.77	Yes
Jan-03	8	1604	0.50%	4	0	591	118689	0.50%	7.04%	0	-1	No



Checklist #14 - Resale - DS0 Repair

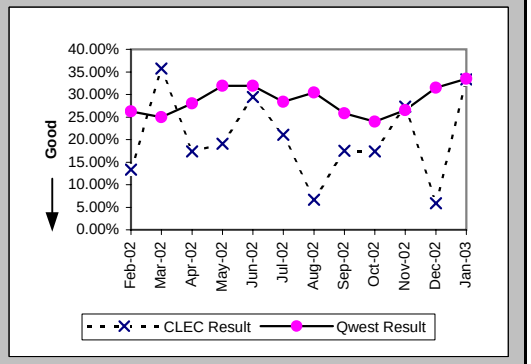
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	1623	0.25%	2	0	645	104168	0.62%	7.84%	-1.9	-2.15	No
Mar-02	5	1637	0.31%	5	0	593	104582	0.57%	7.51%	-1.4	-1.85	No
Apr-02	9	1641	0.55%	4	0	533	103609	0.51%	7.15%	0.19	-0.88	No
May-02	6	1674	0.36%	4	0	524	103664	0.51%	7.09%	-0.84	-1.51	No
Jun-02	12	1683	0.71%	10	0	586	103450	0.57%	7.51%	0.79	-0.52	No
Jul-02	8	1697	0.47%	8	0	701	103515	0.68%	8.20%	-1.03	-1.62	No
Aug-02	15	1705	0.88%	2	0	578	103056	0.56%	7.47%	1.75	0.06	Yes
Sep-02	16	1720	0.93%	7	0	623	102876	0.61%	7.76%	1.72	0.05	Yes
Oct-02	12	1702	0.71%	4	0	575	103958	0.55%	7.42%	0.84	-0.49	No
Nov-02	3	1671	0.18%	3	0	567	107724	0.53%	7.24%	-1.94	-2.18	No
Dec-02	9	1665	0.54%	1	0	371	114273	0.32%	5.69%	1.54	-0.07	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

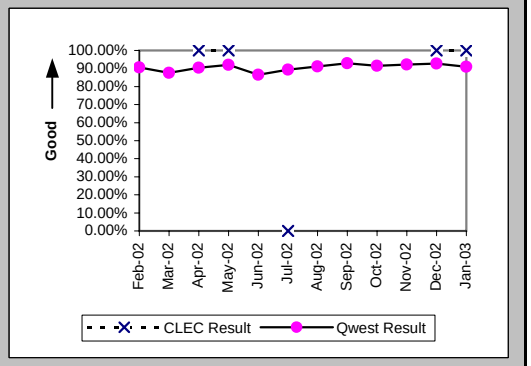
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2	15	13.33%	0	0	318	1213	26.22%	43.98%	-1.13	-1.69	No
Mar-02	5	14	35.71%	0	0	297	1190	24.96%	43.28%	0.9	-0.45	No
Apr-02	4	23	17.39%	0	0	325	1161	27.99%	44.90%	-1.12	-1.68	No
May-02	4	21	19.05%	0	0	396	1241	31.91%	46.61%	-1.25	-1.76	No
Jun-02	10	34	29.41%	0	0	403	1264	31.88%	46.60%	-0.31	-1.19	No
Jul-02	8	38	21.05%	0	0	422	1486	28.40%	45.09%	-0.99	-1.6	No
Aug-02	2	30	6.67%	0	0	380	1250	30.40%	46.00%	-2.79	-2.7	No
Sep-02	7	40	17.50%	0	0	305	1183	25.78%	43.74%	-1.18	-1.72	No
Oct-02	4	23	17.39%	0	0	273	1140	23.95%	42.68%	-0.73	-1.44	No
Nov-02	3	11	27.27%	0	0	271	1021	26.54%	44.16%	0.09	-0.95	No
Dec-02	1	17	5.88%	0	0	246	782	31.46%	46.43%	-2.25	-2.37	No
Jan-03	4	12	33.33%	0	0	297	888	33.45%	47.18%	-0.01	-1	No



Checklist #14 - Resale - DS1 Installation

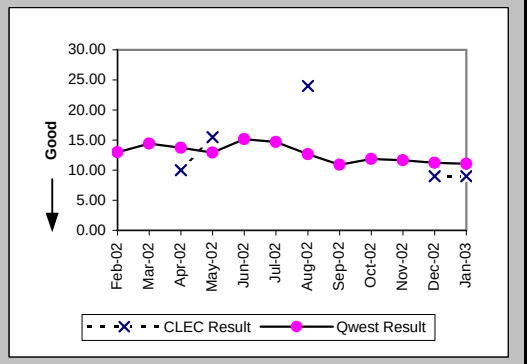
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						570	629	90.62%	29.16%			
Mar-02						455	519	87.67%	32.88%			
Apr-02	1	1	100.00%	0	1	612	677	90.40%	29.46%	-0.33	-1.2	No
May-02	1	1	100.00%	1	0	619	673	91.98%	27.17%	-0.3	-1.18	No
Jun-02						608	703	86.49%	34.19%			
Jul-02	0	1	0.00%	0	0	694	776	89.43%	30.74%	1.62	-0.01	No
Aug-02						743	816	91.05%	28.54%			
Sep-02						803	865	92.83%	25.80%			
Oct-02						972	1063	91.44%	27.98%			
Nov-02						662	718	92.20%	26.82%			
Dec-02	1	1	100.00%	0	0	683	736	92.80%	25.85%	-0.28	-1.17	No
Jan-03	1	1	100.00%	0	0	687	756	90.87%	28.80%	-0.32	-1.19	No



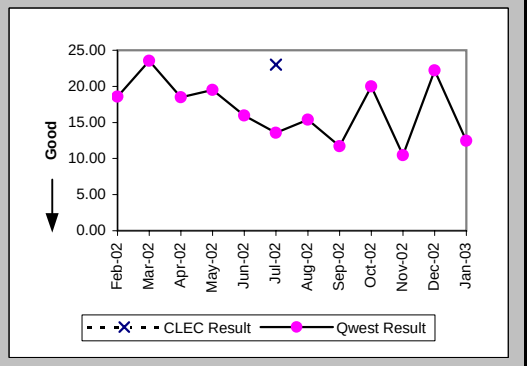
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						9711	748	12.98	11.00			
Mar-02						8945	620	14.43	32.70			
Apr-02	10	1	10.00	0	1	11057	807	13.70	10.79	-0.34	-1.21	No
May-02	31	2	15.50	0	0	10166	787	12.92	10.19	0.77	-0.53	No
Jun-02						12949	854	15.16	12.53			
Jul-02						13516	921	14.68	12.03			
Aug-02	24	1	24.00	0	0	11341	895	12.67	10.13	1.18	-0.28	No
Sep-02						9889	906	10.92	7.94			
Oct-02						12916	1090	11.85	9.46			
Nov-02						8664	743	11.66	8.30			
Dec-02	9	1	9.00	0	0	8631	767	11.25	8.19	-0.27	-1.17	No
Jan-03	9	1	9.00	0	0	8577	775	11.07	8.10	-0.26	-1.16	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

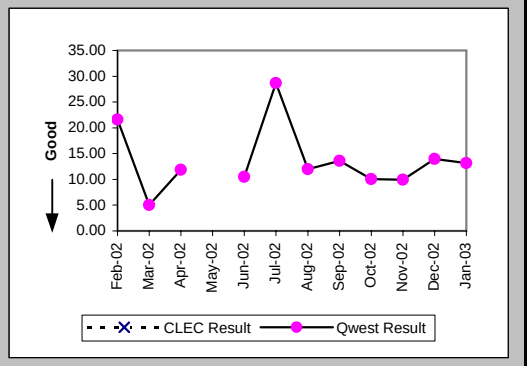
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1543	83	18.59	22.14			
Mar-02						2331	99	23.55	78.24			
Apr-02						1681	91	18.47	20.84			
May-02						1404	72	19.50	17.57			
Jun-02						2056	129	15.94	16.67			
Jul-02	23	1	23.00	0	0	1900	140	13.57	17.71	1.13	-0.31	No
Aug-02						1291	84	15.37	17.24			
Sep-02						794	68	11.68	16.03			
Oct-02						1400	70	20.00	19.91			
Nov-02						293	28	10.46	7.78			
Dec-02						533	24	22.21	29.52			
Jan-03						473	38	12.45	13.47			



Checklist #14 - Resale - DS1 Installation

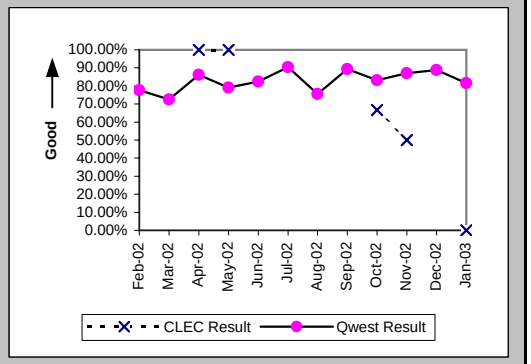
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						108	5	21.60	8.20			
Mar-02						5	1	5.00				
Apr-02						71	6	11.83	11.50			
May-02												
Jun-02						63	6	10.50	5.13			
Jul-02						172	6	28.67	17.67			
Aug-02						120	10	12.00	15.51			
Sep-02						95	7	13.57	10.78			
Oct-02						483	48	10.06	8.30			
Nov-02						357	36	9.92	9.48			
Dec-02						488	35	13.94	20.29			
Jan-03						499	38	13.13	17.61			



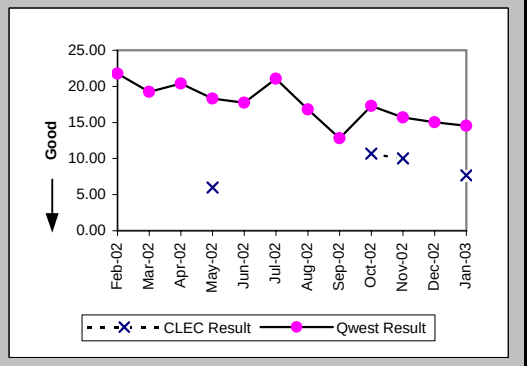
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						136	175	77.71%	41.62%			
Mar-02						148	204	72.55%	44.63%			
Apr-02	2	2	100.00%	0	0	137	159	86.16%	34.53%	-0.56	-1.34	No
May-02	1	1	100.00%	0	0	136	172	79.07%	40.68%	-0.51	-1.31	No
Jun-02						197	239	82.43%	38.06%			
Jul-02						294	325	90.46%	29.37%			
Aug-02						286	379	75.46%	43.03%			
Sep-02						362	405	89.38%	30.81%			
Oct-02	2	3	66.67%	0	0	407	489	83.23%	37.36%	0.67	-0.59	No
Nov-02	1	2	50.00%	0	0	247	284	86.97%	33.66%	1.12	-0.32	No
Dec-02						206	232	88.79%	31.55%			
Jan-03	0	1	0.00%	2	0	218	267	81.65%	38.71%	1.34	-0.19	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

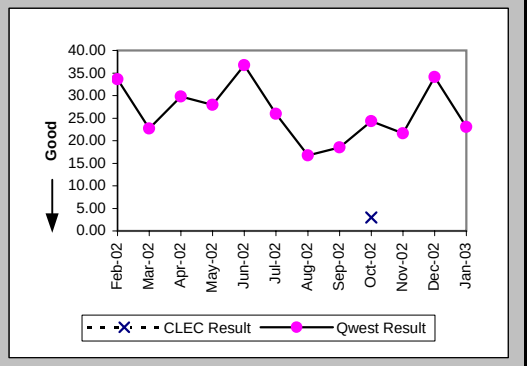
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5314	244	21.78	24.74			
Mar-02						5036	262	19.22	18.11			
Apr-02						4732	232	20.40	21.50			
May-02	6	1	6.00	0	0	4080	223	18.30	21.07	-0.58	-1.35	No
Jun-02						5113	288	17.75	29.24			
Jul-02						7960	378	21.06	13.99			
Aug-02						6828	406	16.82	15.25			
Sep-02						5537	433	12.79	11.31			
Oct-02	32	3	10.67	0	0	9213	533	17.29	16.81	-0.68	-1.41	No
Nov-02	10	1	10.00	1	0	4650	296	15.71	15.05	-0.38	-1.23	No
Dec-02						3700	246	15.04	11.31			
Jan-03	23	3	7.67	0	0	4001	275	14.55	14.51	-0.82	-1.5	No



Checklist #14 - Resale - DS1 Installation

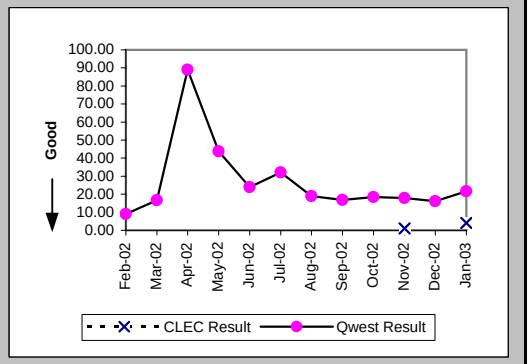
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2692	80	33.65	33.01			
Mar-02						1794	79	22.71	22.40			
Apr-02						1609	54	29.80	31.50			
May-02						1479	53	27.91	31.20			
Jun-02						2130	58	36.72	56.25			
Jul-02						1193	46	25.93	25.03			
Aug-02						1593	95	16.77	23.79			
Sep-02						888	48	18.50	23.73			
Oct-02	3	1	3.00	0	0	948	39	24.31	28.31	-0.74	-1.45	No
Nov-02						411	19	21.63	39.05			
Dec-02						375	11	34.09	19.96			
Jan-03						715	31	23.06	28.13			



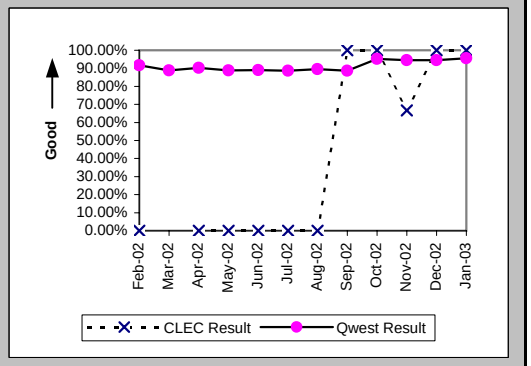
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						18	2	9.00	5.66			
Mar-02						50	3	16.67	13.05			
Apr-02						89	1	89.00				
May-02						175	4	43.75	46.49			
Jun-02						72	3	24.00	4.36			
Jul-02						225	7	32.14	23.70			
Aug-02						209	11	19.00	21.01			
Sep-02						135	8	16.88	12.94			
Oct-02						1183	64	18.48	22.58			
Nov-02	1	1	1.00	0	0	484	27	17.93	17.77	-0.94	-1.57	No
Dec-02						373	23	16.22	12.77			
Jan-03	4	1	4.00	0	0	496	23	21.57	19.62	-0.88	-1.53	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

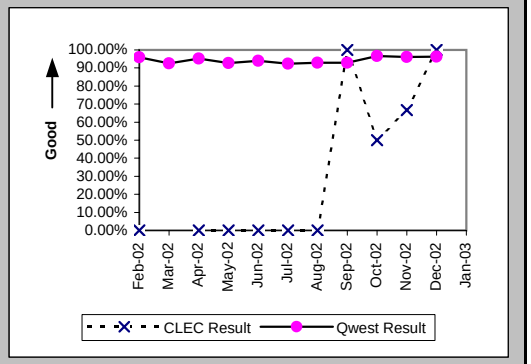
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	962	1050	91.62%	27.71%	1.74	0.06	Yes
Mar-02						864	973	88.80%	31.54%			
Apr-02	0	2	0.00%	0	0	900	998	90.18%	29.76%	2.61	0.59	Yes
May-02	0	3	0.00%	0	0	930	1047	88.83%	31.51%	3.23	0.96	Yes
Jun-02	0	2	0.00%	0	0	974	1094	89.03%	31.25%	2.53	0.54	Yes
Jul-02	0	1	0.00%	0	0	1096	1237	88.60%	31.78%	1.59	-0.04	No
Aug-02	0	2	0.00%	0	0	1184	1323	89.49%	30.66%	2.56	0.56	Yes
Sep-02	1	1	100.00%	0	0	1198	1351	88.68%	31.69%	-0.36	-1.22	No
Oct-02	2	2	100.00%			1443	1516	95.18%	21.41%	-0.32	-1.19	No
Nov-02	2	3	66.67%			1286	1362	94.42%	22.95%	1.38	-0.16	No
Dec-02	2	2	100.00%			989	1046	94.55%	22.70%	-0.34	-1.21	No
Jan-03	3	3	100.00%			1003	1049	95.61%	20.48%	-0.37	-1.23	No



Checklist #14 - Resale - DS1 Installation

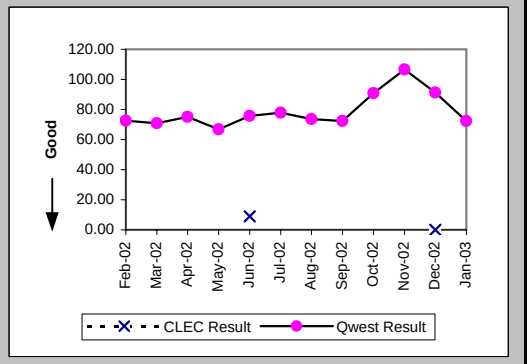
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	1007	1050	95.90%	19.82%	2.05	0.25	Yes
Mar-02						901	973	92.60%	26.18%			
Apr-02	0	2	0.00%	0	0	950	998	95.19%	21.40%	3.07	0.87	Yes
May-02	0	3	0.00%	0	0	971	1047	92.74%	25.95%	3.58	1.18	Yes
Jun-02	0	2	0.00%	0	0	1028	1094	93.97%	23.81%	2.93	0.78	Yes
Jul-02	0	1	0.00%	0	0	1142	1237	92.32%	26.63%	1.78	0.08	Yes
Aug-02	0	2	0.00%	0	0	1230	1323	92.97%	25.56%	2.83	0.72	Yes
Sep-02	1	1	100.00%	0	0	1256	1351	92.97%	25.57%	-0.27	-1.17	No
Oct-02	1	2	50.00%	0	0	1464	1516	96.57%	18.20%	1.83	0.11	Yes
Nov-02	2	3	66.67%	0	0	1310	1362	96.18%	19.16%	1.58	-0.04	No
Dec-02	2	2	100.00%	0	0	1007	1046	96.27%	18.95%	-0.28	-1.17	No
Jan-03												



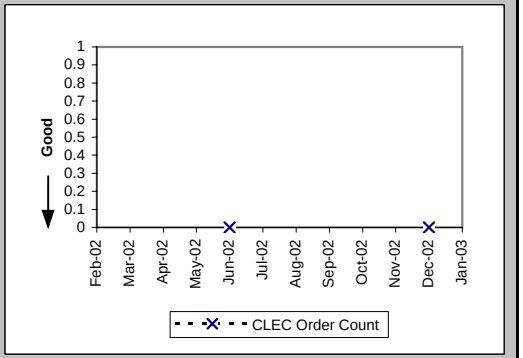
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						12784	176	72.64	89.85			
Mar-02						12182	172	70.83	89.12			
Apr-02						13651	182	75.01	92.35			
May-02						13579	203	66.89	89.38			
Jun-02	9	1	9.00	0	0	13259	175	75.77	96.32	-0.69	-1.42	No
Jul-02						13007	167	77.89	106.07			
Aug-02						13165	179	73.55	111.97			
Sep-02						13471	186	72.42	114.24			
Oct-02						12271	135	90.90	129.83			
Nov-02						12909	121	106.69	139.67			
Dec-02	0	1	0.00	0	0	13139	144	91.24	134.40	-0.68	-1.41	No
Jan-03						10286	142	72.44	120.58			



Checklist #14 - Resale - DS1 Installation

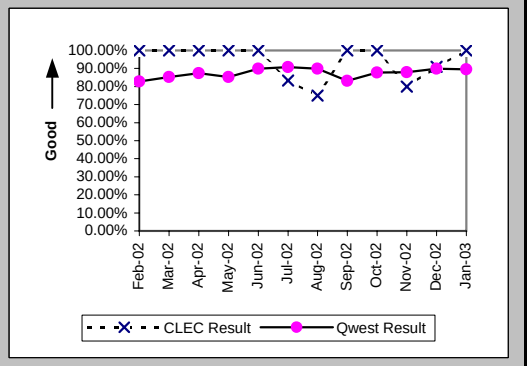
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	0
Jan-03	



Checklist #14 - Resale - DS1 Repair

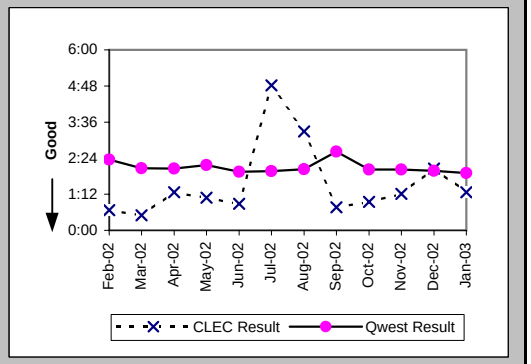
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	4	100.00%	0	0	696	841	82.76%	37.77%	-0.91	-1.55	No
Mar-02	10	10	100.00%	0	0	805	944	85.28%	35.44%	-1.31	-1.79	No
Apr-02	10	10	100.00%	2	0	823	942	87.37%	33.22%	-1.2	-1.73	No
May-02	12	12	100.00%	1	0	847	994	85.21%	35.50%	-1.43	-1.87	No
Jun-02	13	13	100.00%	5	0	876	974	89.94%	30.08%	-1.2	-1.73	No
Jul-02	5	6	83.33%	4	0	973	1072	90.76%	28.95%	0.6	-0.63	No
Aug-02	6	8	75.00%	3	0	976	1086	89.87%	30.17%	1.21	-0.27	No
Sep-02	2	2	100.00%	0	0	842	1013	83.12%	37.46%	-0.64	-1.39	No
Oct-02	6	6	100.00%	1	0	885	1009	87.71%	32.83%	-0.91	-1.56	No
Nov-02	4	5	80.00%	1	0	659	749	87.98%	32.51%	0.53	-0.68	No
Dec-02	10	11	90.91%	3	0	582	647	89.95%	30.06%	-0.1	-1.06	No
Jan-03	3	3	100.00%	0	0	586	655	89.47%	30.70%	-0.59	-1.36	No



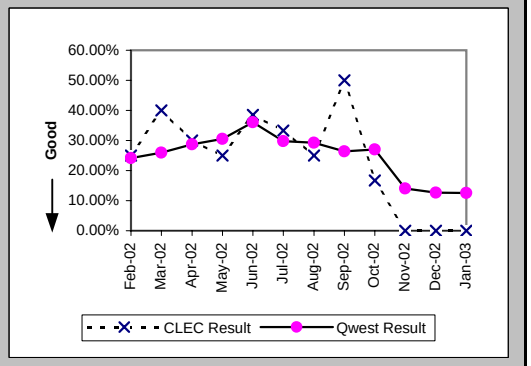
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	2:39	4	0:40	0	0	1978:47	841	2:21	3:36	-0.94	-1.57	No
Mar-02	5:00	10	0:30	0	0	1953:47	944	2:04	2:57	-1.67	-2.02	No
Apr-02	12:39	10	1:16	2	0	1926:06	942	2:03	5:00	-0.49	-1.3	No
May-02	12:59	12	1:05	1	0	2149:14	994	2:10	3:40	-1.02	-1.62	No
Jun-02	11:28	13	0:53	5	0	1895:16	974	1:57	2:27	-1.56	-1.95	No
Jul-02	28:56	6	4:49	4	0	2099:42	1072	1:58	2:10	2.26	0.37	Yes
Aug-02	26:12	8	3:17	3	0	2203:06	1086	2:02	2:13	1.43	-0.13	No
Sep-02	1:33	2	0:46	0	0	2653:36	1013	2:37	3:51	-0.68	-1.41	No
Oct-02	5:41	6	0:57	1	0	2029:08	1009	2:01	2:20	-1.12	-1.68	No
Nov-02	6:05	5	1:13	1	0	1509:43	749	2:01	2:25	-0.74	-1.45	No
Dec-02	22:29	11	2:03	3	0	1279:28	647	1:59	2:16	0.25	-0.85	No
Jan-03	3:48	3	1:16	0	0	1248:48	655	1:54	2:07	-0.52	-1.32	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

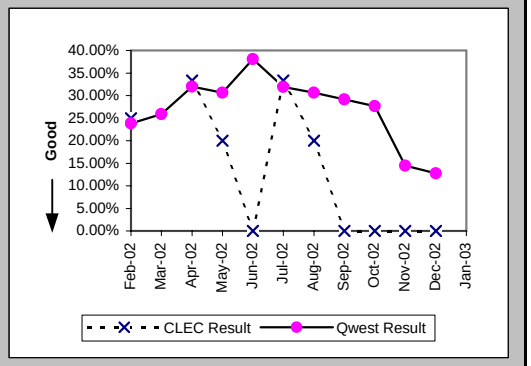
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	4	25.00%	0	0	203	841	24.14%	42.79%	0.09	-0.95	No
Mar-02	4	10	40.00%	0	0	245	944	25.95%	43.84%	0.97	-0.41	No
Apr-02	3	10	30.00%	2	0	271	942	28.77%	45.27%	0.11	-0.93	No
May-02	3	12	25.00%	1	0	303	994	30.48%	46.03%	-0.41	-1.25	No
Jun-02	5	13	38.46%	5	0	351	974	36.04%	48.01%	0.19	-0.88	No
Jul-02	2	6	33.33%	4	0	319	1072	29.76%	45.72%	0.21	-0.87	No
Aug-02	2	8	25.00%	3	0	318	1086	29.28%	45.51%	-0.27	-1.16	No
Sep-02	1	2	50.00%	0	0	267	1013	26.36%	44.06%	0.63	-0.62	No
Oct-02	1	6	16.67%	1	0	273	1009	27.06%	44.43%	-0.57	-1.35	No
Nov-02	0	5	0.00%	1	0	105	749	14.02%	34.72%	-0.9	-1.55	No
Dec-02	0	11	0.00%	3	0	82	647	12.67%	33.27%	-1.25	-1.76	No
Jan-03	0	3	0.00%	0	0	82	655	12.52%	33.09%	-0.65	-1.4	No



Checklist #14 - Resale - DS1 Repair

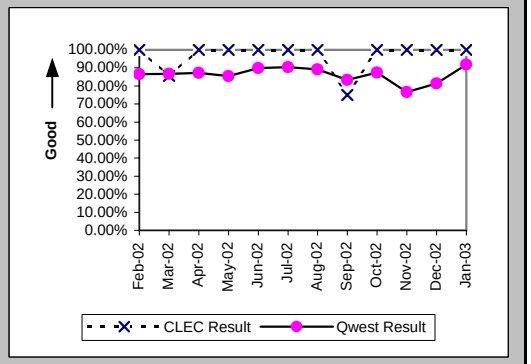
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	4	25.00%	0	0	123	516	23.84%	42.61%	0.09	-0.94	No
Mar-02						151	584	25.86%	43.78%			
Apr-02	2	6	33.33%	2	0	179	560	31.96%	46.63%	0.09	-0.94	No
May-02	1	5	20.00%	1	0	207	676	30.62%	46.09%	-0.51	-1.31	No
Jun-02	0	5	0.00%	5	0	236	620	38.06%	48.55%	-1.75	-2.06	No
Jul-02	1	3	33.33%	4	0	221	692	31.94%	46.62%	0.07	-0.95	No
Aug-02	1	5	20.00%	3	0	222	724	30.66%	46.11%	-0.52	-1.31	No
Sep-02	0	1	0.00%	0	0	194	666	29.13%	45.44%	-0.64	-1.39	No
Oct-02	0	1	0.00%	1	0	176	636	27.67%	44.74%	-0.62	-1.38	No
Nov-02	0	1	0.00%	1	0	72	498	14.46%	35.17%	-0.41	-1.25	No
Dec-02	0	6	0.00%	3	0	55	431	12.76%	33.37%	-0.93	-1.57	No
Jan-03												



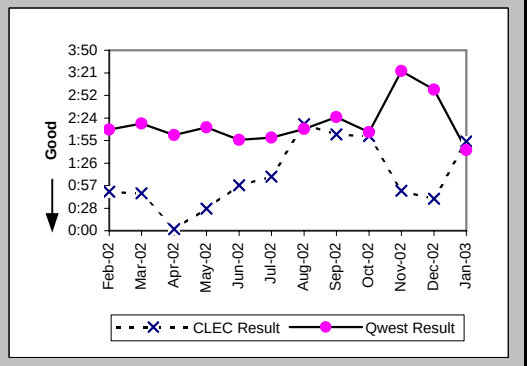
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	5	5	100.00%	0	0	281	325	86.46%	34.21%	-0.88	-1.53	No
Mar-02	6	7	85.71%	0	0	294	339	86.73%	33.93%	0.13	-0.92	No
Apr-02	3	3	100.00%	1	0	281	322	87.27%	33.33%	-0.66	-1.4	No
May-02	4	4	100.00%	1	0	266	311	85.53%	35.18%	-0.82	-1.5	No
Jun-02	7	7	100.00%	4	0	303	337	89.91%	30.12%	-0.88	-1.53	No
Jul-02	5	5	100.00%	0	0	400	442	90.50%	29.32%	-0.72	-1.44	No
Aug-02	4	4	100.00%	0	0	379	425	89.18%	31.07%	-0.69	-1.42	No
Sep-02	3	4	75.00%	1	0	301	361	83.38%	37.23%	0.44	-0.74	No
Oct-02	4	4	100.00%	0	0	378	432	87.50%	33.07%	-0.75	-1.46	No
Nov-02	9	9	100.00%	1	0	339	443	76.52%	42.39%	-1.65	-2	No
Dec-02	3	3	100.00%	0	0	219	269	81.41%	38.90%	-0.82	-1.5	No
Jan-03	3	3	100.00%	0	0	280	305	91.80%	27.43%	-0.52	-1.31	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

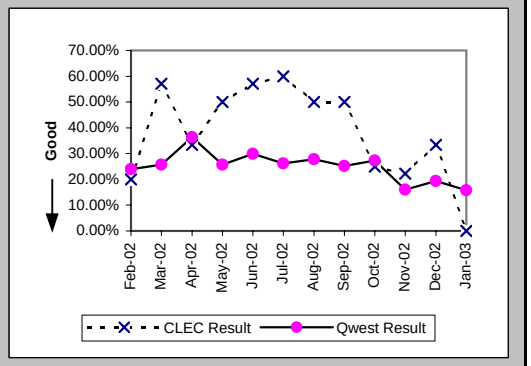
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4:08	5	0:50	0	0	700:02	325	2:09	2:46	-1.07	-1.65	No
Mar-02	5:35	7	0:48	0	0	771:35	339	2:17	3:29	-1.11	-1.68	No
Apr-02	0:05	3	0:02	1	0	653:33	322	2:02	2:42	-1.28	-1.78	No
May-02	1:51	4	0:28	1	0	683:40	311	2:12	2:41	-1.29	-1.78	No
Jun-02	6:45	7	0:58	4	0	654:17	337	1:56	2:10	-1.18	-1.72	No
Jul-02	5:46	5	1:09	0	0	873:33	442	1:59	2:03	-0.89	-1.54	No
Aug-02	9:04	4	2:16	0	0	923:45	425	2:10	2:34	0.35	-0.79	No
Sep-02	8:12	4	2:03	1	0	872:39	361	2:25	2:14	-0.33	-1.2	No
Oct-02	8:05	4	2:01	0	0	908:14	432	2:06	2:10	-0.08	-1.05	No
Nov-02	7:35	9	0:51	1	0	1502:46	443	3:24	4:33	-1.67	-2.01	No
Dec-02	2:02	3	0:41	0	0	808:08	269	3:00	3:32	-1.14	-1.69	No
Jan-03	5:43	3	1:54	0	0	526:00	305	1:43	1:43	0.41	-0.75	No



Checklist #14 - Resale - DS1 Repair

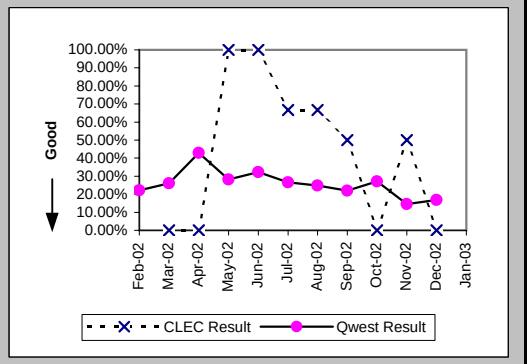
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	1	5	20.00%	0	0	78	325	24.00%	42.71%	-0.21	-1.13	No
Mar-02	4	7	57.14%	0	0	87	339	25.66%	43.68%	1.7	0.03	Yes
Apr-02	1	3	33.33%	1	0	117	322	36.34%	48.10%	-0.11	-1.07	No
May-02	2	4	50.00%	1	0	80	311	25.72%	43.71%	0.98	-0.4	No
Jun-02	4	7	57.14%	4	0	101	337	29.97%	45.81%	1.43	-0.13	No
Jul-02	3	5	60.00%	0	0	116	442	26.24%	44.00%	1.51	-0.08	No
Aug-02	2	4	50.00%	0	0	118	425	27.76%	44.78%	0.89	-0.46	No
Sep-02	2	4	50.00%	1	0	91	361	25.21%	43.42%	1	-0.39	No
Oct-02	1	4	25.00%	0	0	118	432	27.31%	44.56%	-0.1	-1.06	No
Nov-02	2	9	22.22%	1	0	71	443	16.03%	36.69%	0.51	-0.69	No
Dec-02	1	3	33.33%	0	0	52	269	19.33%	39.49%	0.54	-0.67	No
Jan-03	0	3	0.00%	0	0	48	305	15.74%	36.42%	-0.74	-1.45	No



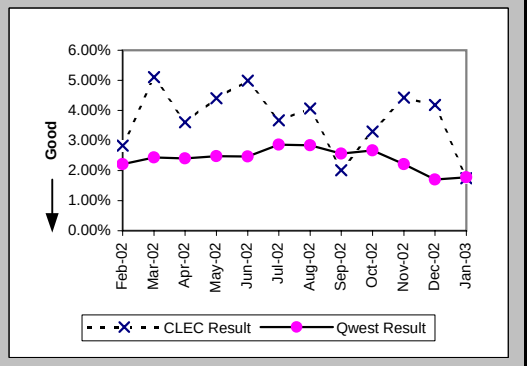
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						42	190	22.11%	41.50%			
Mar-02	0	2	0.00%	0	0	55	211	26.07%	43.90%	-0.84	-1.51	No
Apr-02	0	1	0.00%	1	0	85	198	42.93%	49.50%	-0.87	-1.53	No
May-02	1	1	100.00%	1	0	54	192	28.13%	44.96%	1.08	-0.34	No
Jun-02	2	2	100.00%	4	0	70	217	32.26%	46.75%	1.65	0	Yes
Jul-02	2	3	66.67%	0	0	74	279	26.52%	44.15%	1.32	-0.2	No
Aug-02	2	3	66.67%	0	0	68	274	24.82%	43.20%	1.39	-0.16	No
Sep-02	1	2	50.00%	1	0	55	250	22.00%	41.42%	0.76	-0.54	No
Oct-02	0	2	0.00%	0	0	73	269	27.14%	44.47%	-0.86	-1.52	No
Nov-02	2	4	50.00%	1	0	46	315	14.60%	35.31%	1.59	-0.04	No
Dec-02	0	1	0.00%	0	0	30	179	16.76%	37.35%	-0.45	-1.27	No
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

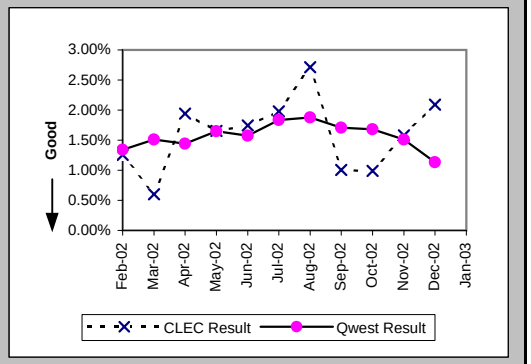
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	9	318	2.83%	0	0	1166	52621	2.22%	14.72%	0.76	-0.54	No
Mar-02	17	333	5.11%	0	0	1283	52575	2.44%	15.43%	2.78	0.69	Yes
Apr-02	13	361	3.60%	3	0	1264	52499	2.41%	15.33%	1.42	-0.14	No
May-02	16	363	4.41%	2	0	1305	52654	2.48%	15.55%	2.16	0.31	Yes
Jun-02	20	401	4.99%	9	0	1311	53107	2.47%	15.52%	2.88	0.75	Yes
Jul-02	11	300	3.67%	4	0	1514	52837	2.87%	16.68%	0.84	-0.49	No
Aug-02	12	295	4.07%	3	0	1511	53139	2.84%	16.62%	1.23	-0.25	No
Sep-02	6	299	2.01%	1	0	1374	53688	2.56%	15.79%	-0.6	-1.37	No
Oct-02	10	303	3.30%	1	0	1441	53918	2.67%	16.13%	0.7	-0.58	No
Nov-02	14	316	4.43%	2	0	1192	53828	2.21%	14.72%	2.39	0.45	Yes
Dec-02	14	335	4.18%	3	0	916	53826	1.70%	12.93%	2.99	0.82	Yes
Jan-03	6	344	1.74%	0	0	960	54132	1.77%	13.20%	-0.04	-1.02	No



Checklist #14 - Resale - DS1 Repair

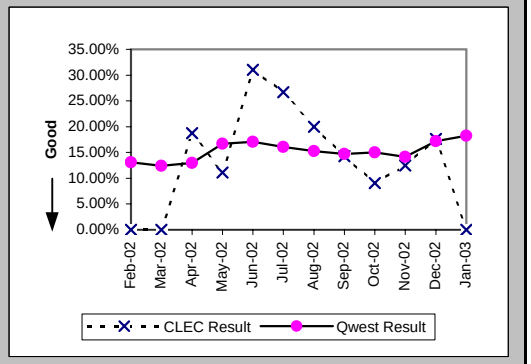
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	4	318	1.26%	0	0	706	52621	1.34%	11.51%	-0.13	-1.08	No
Mar-02	2	333	0.60%	0	0	795	52575	1.51%	12.20%	-1.36	-1.83	No
Apr-02	7	361	1.94%	3	0	758	52499	1.44%	11.93%	0.8	-0.51	No
May-02	6	363	1.65%	2	0	868	52654	1.65%	12.73%	0.07	-0.96	No
Jun-02	7	401	1.75%	9	0	837	53107	1.58%	12.45%	0.32	-0.8	No
Jul-02	6	303	1.98%	4	0	971	52837	1.84%	13.43%	0.24	-0.85	No
Aug-02	8	295	2.71%	3	0	998	53139	1.88%	13.58%	1.04	-0.37	No
Sep-02	3	299	1.00%	1	0	916	53688	1.71%	12.95%	-0.94	-1.57	No
Oct-02	3	303	0.99%	1	0	905	53918	1.68%	12.85%	-0.93	-1.57	No
Nov-02	5	316	1.58%	2	0	813	53828	1.51%	12.20%	0.17	-0.9	No
Dec-02	7	335	2.09%	3	0	610	53826	1.13%	10.59%	1.53	-0.07	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

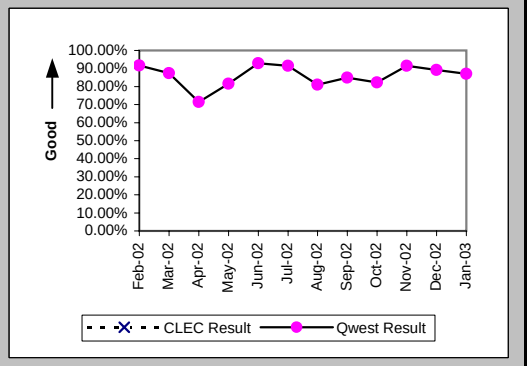
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	9	0.00%	0	0	176	1342	13.11%	33.76%	-1.16	-1.71	No
Mar-02	0	17	0.00%	0	0	182	1465	12.42%	32.98%	-1.54	-1.94	No
Apr-02	3	16	18.75%	0	0	188	1452	12.95%	33.57%	0.69	-0.58	No
May-02	2	18	11.11%	0	0	262	1567	16.72%	37.32%	-0.63	-1.39	No
Jun-02	9	29	31.03%	0	0	270	1581	17.08%	37.63%	1.84	0.12	Yes
Jul-02	4	15	26.67%	0	0	290	1804	16.08%	36.73%	1.06	-0.35	No
Aug-02	3	15	20.00%	0	0	272	1783	15.26%	35.96%	0.53	-0.68	No
Sep-02	1	7	14.29%	0	0	237	1611	14.71%	35.42%	-0.03	-1.02	No
Oct-02	1	11	9.09%	0	0	255	1696	15.04%	35.74%	-0.55	-1.33	No
Nov-02	2	16	12.50%	0	0	196	1388	14.12%	34.82%	-0.19	-1.11	No
Dec-02	3	17	17.65%	0	0	190	1106	17.18%	37.72%	0.1	-0.94	No
Jan-03	0	6	0.00%	0	0	214	1174	18.23%	38.61%	-1.15	-1.7	No



Checklist #14 - Resale - Installation for DS3 and Higher

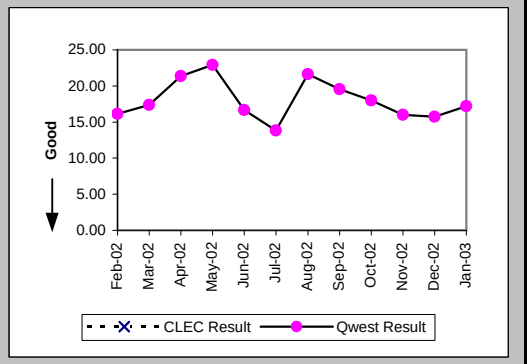
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						11	12	91.67%	27.64%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						20	28	71.43%	45.18%			
May-02						31	38	81.58%	38.77%			
Jun-02						26	28	92.86%	25.75%			
Jul-02						43	47	91.49%	27.90%			
Aug-02						47	58	81.03%	39.20%			
Sep-02						56	66	84.85%	35.86%			
Oct-02						37	45	82.22%	38.23%			
Nov-02						32	35	91.43%	27.99%			
Dec-02						33	37	89.19%	31.05%			
Jan-03						47	54	87.04%	33.59%			



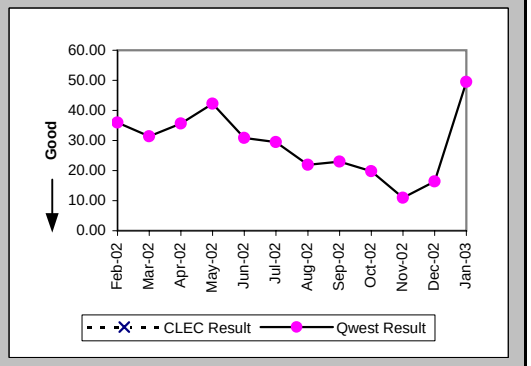
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						452	28	16.14	12.47			
Mar-02						973	56	17.38	21.34			
Apr-02						1345	63	21.35	25.28			
May-02						1626	71	22.90	25.08			
Jun-02						1001	60	16.68	15.21			
Jul-02						912	66	13.82	15.46			
Aug-02						1599	74	21.61	20.09			
Sep-02						1526	78	19.56	14.96			
Oct-02						917	51	17.98	21.73			
Nov-02						641	40	16.02	17.94			
Dec-02						708	45	15.73	17.49			
Jan-03						1050	61	17.21	22.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

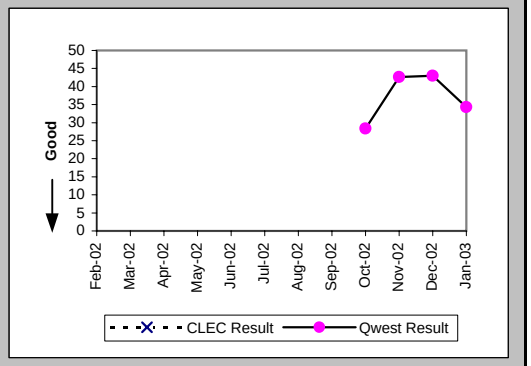
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						72	2	36.00	7.07			
Mar-02						220	7	31.43	38.39			
Apr-02						428	12	35.67	43.69			
May-02						549	13	42.23	44.88			
Jun-02						154	5	30.80	19.15			
Jul-02						265	9	29.44	28.77			
Aug-02						350	16	21.88	27.09			
Sep-02						368	16	23.00	17.28			
Oct-02						119	6	19.83	28.08			
Nov-02						11	1	11.00				
Dec-02						49	3	16.33	14.57			
Jan-03						297	6	49.50	54.87			



Checklist #14 - Resale - Installation for DS3 and Higher

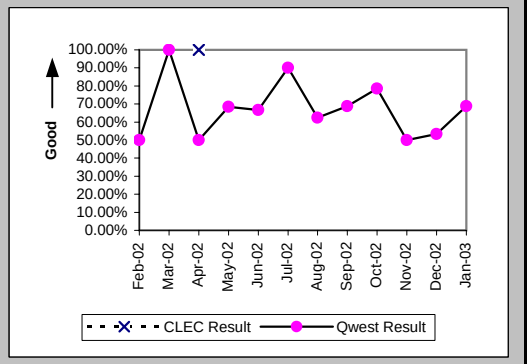
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						170	6	28.33	37.81			
Nov-02						128	3	42.67	41.19			
Dec-02						129	3	43.00	50.23			
Jan-03						103	3	34.33	24.83			



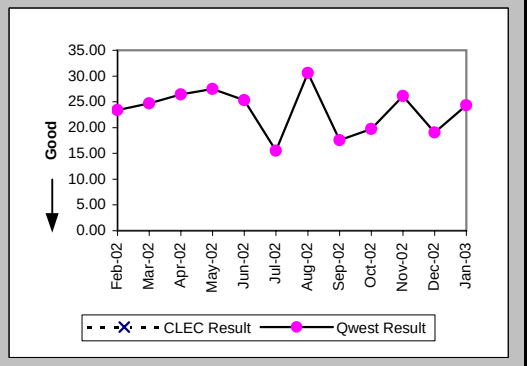
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
May-02						13	19	68.42%	46.48%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						9	10	90.00%	30.00%			
Aug-02						10	16	62.50%	48.41%			
Sep-02						11	16	68.75%	46.35%			
Oct-02						11	14	78.57%	41.03%			
Nov-02						5	10	50.00%	50.00%			
Dec-02						8	15	53.33%	49.89%			
Jan-03						11	16	68.75%	46.35%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

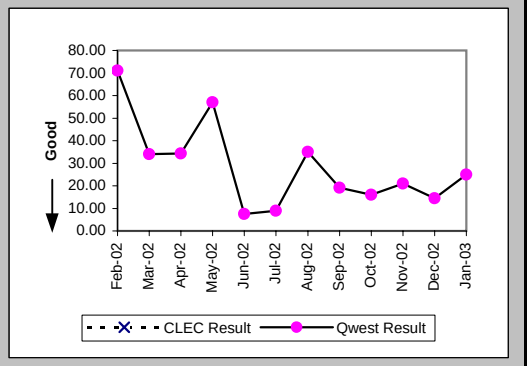
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						117	5	23.40	29.47			
Mar-02						247	10	24.70	31.86			
Apr-02						502	19	26.42	27.66			
May-02						715	26	27.50	34.94			
Jun-02						304	12	25.33	14.73			
Jul-02						202	13	15.54	12.44			
Aug-02						734	24	30.58	28.61			
Sep-02						316	18	17.56	17.03			
Oct-02						355	18	19.72	16.15			
Nov-02						235	9	26.11	26.13			
Dec-02						286	15	19.07	10.53			
Jan-03						438	18	24.33	25.37			



Checklist #14 - Resale - Installation for DS3 and Higher

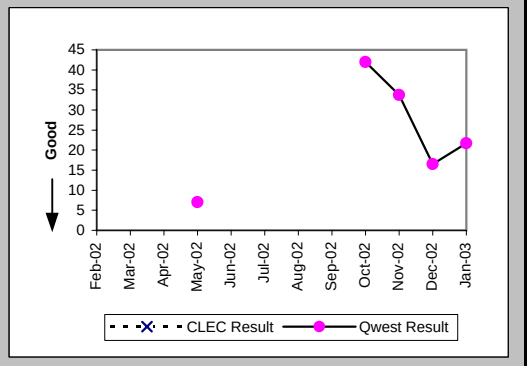
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						71	1	71.00				
Mar-02						238	7	34.00	28.71			
Apr-02						309	9	34.33	31.20			
May-02						342	6	57.00	59.04			
Jun-02						15	2	7.50	7.78			
Jul-02						18	2	9.00	4.24			
Aug-02						386	11	35.09	35.11			
Sep-02						96	5	19.20	23.27			
Oct-02						48	3	16.00	10.54			
Nov-02						21	1	21.00				
Dec-02						72	5	14.40	6.39			
Jan-03						75	3	25.00	27.50			



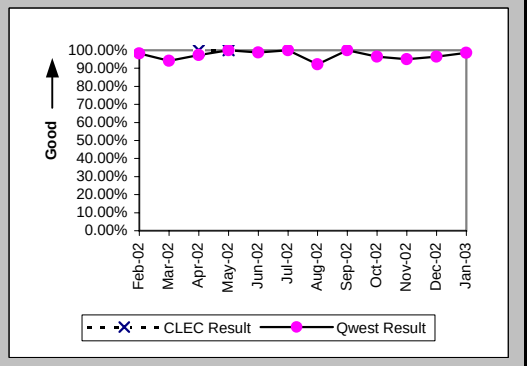
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						7	1	7.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						84	2	42.00	4.24			
Nov-02						135	4	33.75	32.05			
Dec-02						33	2	16.50	3.54			
Jan-03						65	3	21.67	26.84			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

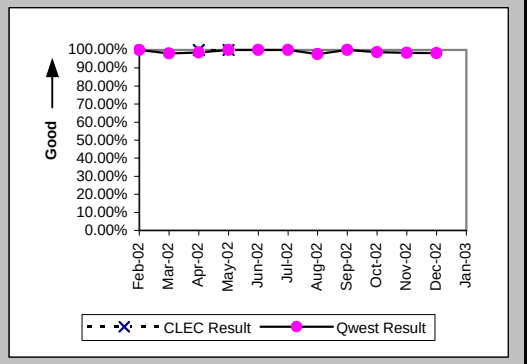
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						58	59	98.31%	12.91%			
Mar-02						49	52	94.23%	23.32%			
Apr-02	1	1	100.00%	0	0	73	75	97.33%	16.11%	-0.16	-1.1	No
May-02	1	1	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	
Jun-02						85	86	98.84%	10.72%			
Jul-02						77	77	100.00%	0.00%			
Aug-02						83	90	92.22%	26.78%			
Sep-02						98	98	100.00%	0.00%			
Oct-02						81	84	96.43%	18.56%			
Nov-02						57	60	95.00%	21.79%			
Dec-02						54	56	96.43%	18.56%			
Jan-03						70	71	98.59%	11.78%			



Checklist #14 - Resale - Installation for DS3 and Higher

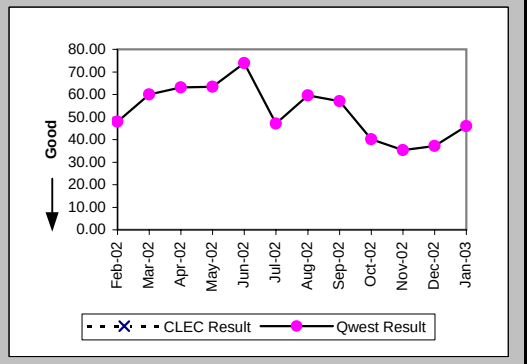
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						59	59	100.00%	0.00%			
Mar-02						51	52	98.08%	13.73%			
Apr-02	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
May-02	1	1	100.00%	0	0	90	90	100.00%	N/A	N/A	N/A	
Jun-02						86	86	100.00%	0.00%			
Jul-02						77	77	100.00%	0.00%			
Aug-02						88	90	97.78%	14.74%			
Sep-02						98	98	100.00%	0.00%			
Oct-02						83	84	98.81%	10.85%			
Nov-02						59	60	98.33%	12.80%			
Dec-02						55	56	98.21%	13.24%			
Jan-03												



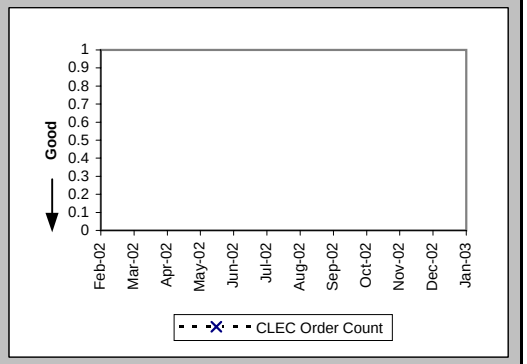
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1246	26	47.92	44.92			
Mar-02						1321	22	60.05	55.86			
Apr-02						1453	23	63.17	60.26			
May-02						1647	26	63.35	69.89			
Jun-02						2219	30	73.97	87.11			
Jul-02						1744	37	47.14	58.28			
Aug-02						1550	26	59.62	70.62			
Sep-02						1369	24	57.04	65.07			
Oct-02						922	23	40.09	55.36			
Nov-02						990	28	35.36	56.48			
Dec-02						966	26	37.15	60.13			
Jan-03						735	16	45.94	77.15			



Checklist #14 - Resale - Installation for DS3 and Higher

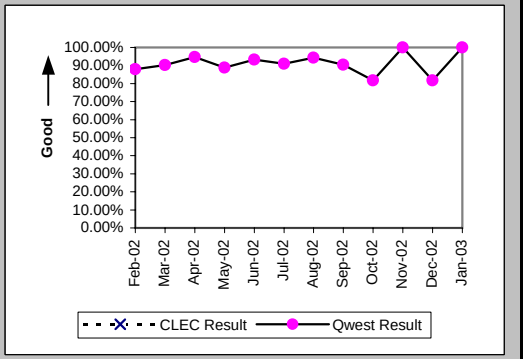
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Repair for DS3 and Higher

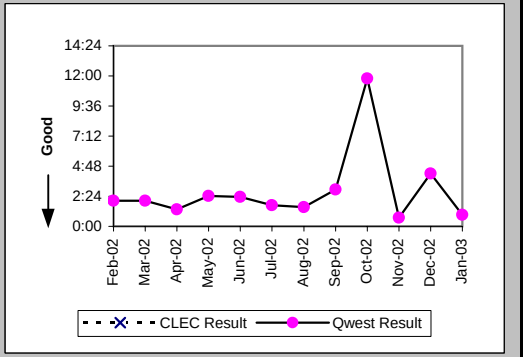
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						22	25	88.00%	32.50%			
Mar-02						28	31	90.32%	29.57%			
Apr-02						18	19	94.74%	22.33%			
May-02						24	27	88.89%	31.43%			
Jun-02						14	15	93.33%	24.94%			
Jul-02						20	22	90.91%	28.75%			
Aug-02						33	35	94.29%	23.21%			
Sep-02						19	21	90.48%	29.35%			
Oct-02						18	22	81.82%	38.57%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						9	11	81.82%	38.57%			
Jan-03						11	11	100.00%	0.00%			



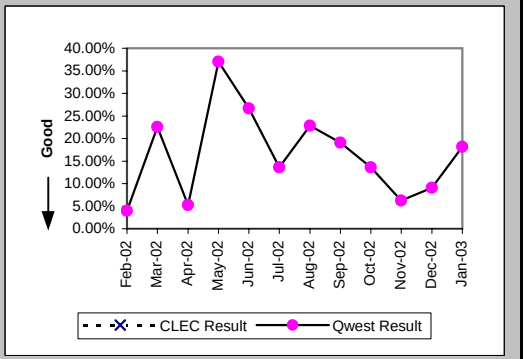
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						50:57	25	2:02	2:16			
Mar-02						63:44	31	2:03	3:11			
Apr-02						25:39	19	1:21	1:25			
May-02						65:25	27	2:25	5:16			
Jun-02						35:20	15	2:21	4:18			
Jul-02						36:52	22	1:41	1:33			
Aug-02						53:28	35	1:32	1:23			
Sep-02						61:39	21	2:56	5:44			
Oct-02						259:39	22	11:48	32:43			
Nov-02						11:04	16	0:42	0:37			
Dec-02						46:22	11	4:13	6:53			
Jan-03						10:09	11	0:55	0:50			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

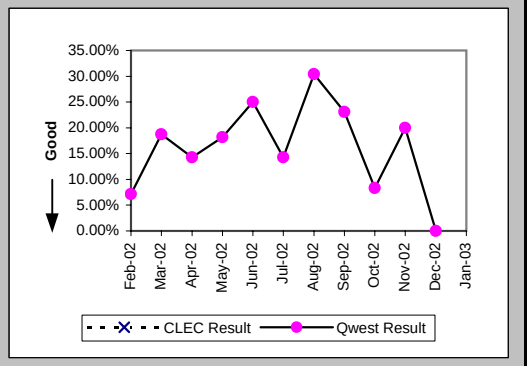
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	25	4.00%	19.60%			
Mar-02						7	31	22.58%	41.81%			
Apr-02						1	19	5.26%	22.33%			
May-02						10	27	37.04%	48.29%			
Jun-02						4	15	26.67%	44.22%			
Jul-02						3	22	13.64%	34.32%			
Aug-02						8	35	22.86%	41.99%			
Sep-02						4	21	19.05%	39.27%			
Oct-02						3	22	13.64%	34.32%			
Nov-02						1	16	6.25%	24.21%			
Dec-02						1	11	9.09%	28.75%			
Jan-03						2	11	18.18%	38.57%			



Checklist #14 - Resale - Repair for DS3 and Higher

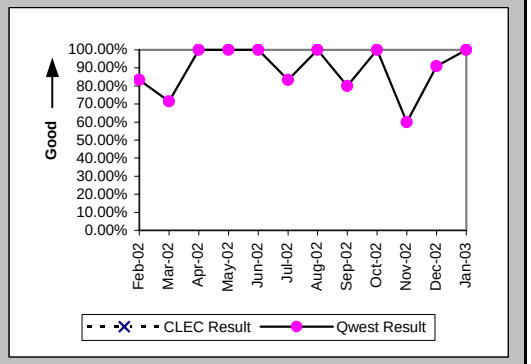
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						1	14	7.14%	25.75%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						1	7	14.29%	34.99%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	8	25.00%	43.30%			
Jul-02						2	14	14.29%	34.99%			
Aug-02						7	23	30.43%	46.01%			
Sep-02						3	13	23.08%	42.13%			
Oct-02						1	12	8.33%	27.64%			
Nov-02						1	5	20.00%	40.00%			
Dec-02						0	3	0.00%	0.00%			
Jan-03												



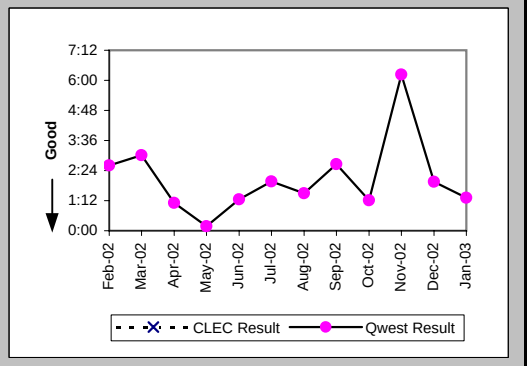
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						10	12	83.33%	37.27%			
Mar-02						5	7	71.43%	45.18%			
Apr-02						5	5	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						10	12	83.33%	37.27%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						4	5	80.00%	40.00%			
Oct-02						20	20	100.00%	0.00%			
Nov-02						9	15	60.00%	48.99%			
Dec-02						10	11	90.91%	28.75%			
Jan-03						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

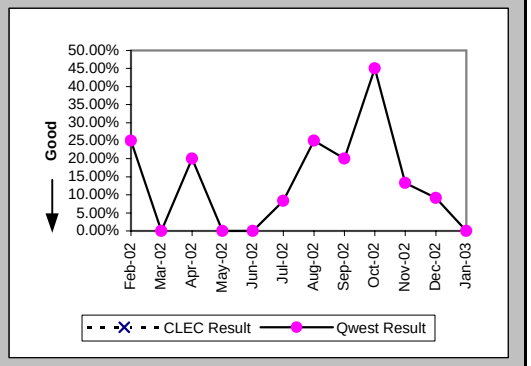
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						31:13	12	2:36	3:33			
Mar-02						21:06	7	3:01	2:46			
Apr-02						5:37	5	1:07	1:25			
May-02						0:23	2	0:11	0:12			
Jun-02						8:44	7	1:15	1:05			
Jul-02						23:42	12	1:58	2:19			
Aug-02						11:57	8	1:30	0:56			
Sep-02						13:13	5	2:39	1:53			
Oct-02						24:18	20	1:13	1:10			
Nov-02						93:26	15	6:14	6:58			
Dec-02						21:30	11	1:57	3:15			
Jan-03						9:14	7	1:19	1:09			



Checklist #14 - Resale - Repair for DS3 and Higher

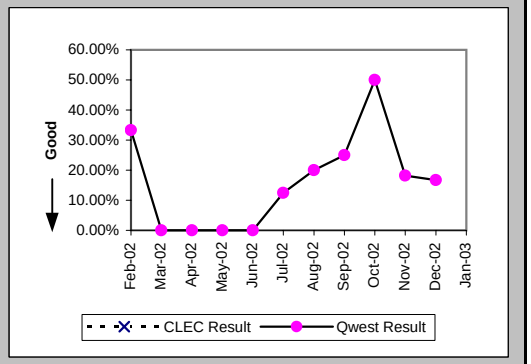
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						3	12	25.00%	43.30%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	7	0.00%	0.00%			
Jul-02						1	12	8.33%	27.64%			
Aug-02						2	8	25.00%	43.30%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						9	20	45.00%	49.75%			
Nov-02						2	15	13.33%	33.99%			
Dec-02						1	11	9.09%	28.75%			
Jan-03						0	7	0.00%	0.00%			



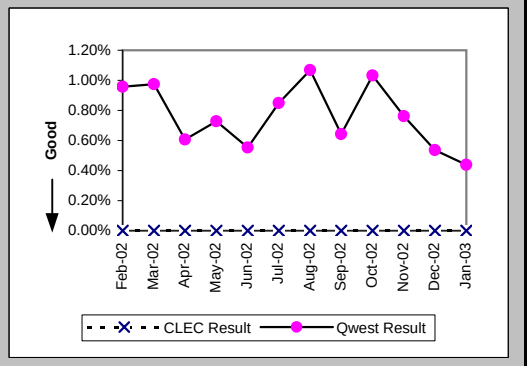
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						2	6	33.33%	47.14%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						1	8	12.50%	33.07%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						6	12	50.00%	50.00%			
Nov-02						2	11	18.18%	38.57%			
Dec-02						1	6	16.67%	37.27%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

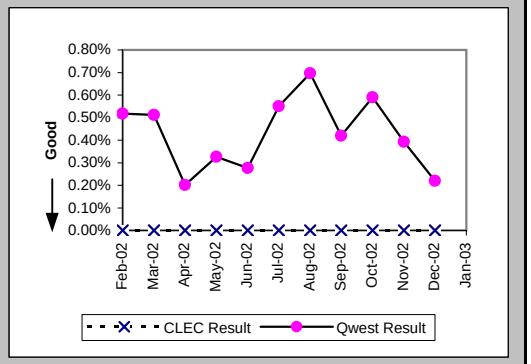
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	37	3868	0.96%	9.73%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	38	3902	0.97%	9.82%	-0.17	-1.1	No
Apr-02	0	5	0.00%	0	0	24	3964	0.61%	7.76%	-0.17	-1.11	No
May-02	0	5	0.00%	0	0	29	3984	0.73%	8.50%	-0.19	-1.12	No
Jun-02	0	6	0.00%	0	0	22	3975	0.55%	7.42%	-0.18	-1.11	No
Jul-02	0	3	0.00%	0	0	34	4002	0.85%	9.18%	-0.16	-1.1	No
Aug-02	0	3	0.00%	0	0	43	4022	1.07%	10.28%	-0.18	-1.11	No
Sep-02	0	3	0.00%	0	0	26	4043	0.64%	7.99%	-0.14	-1.08	No
Oct-02	0	3	0.00%	0	0	42	4071	1.03%	10.10%	-0.18	-1.11	No
Nov-02	0	3	0.00%	0	0	31	4075	0.76%	8.69%	-0.15	-1.09	No
Dec-02	0	4	0.00%	0	0	22	4097	0.54%	7.31%	-0.15	-1.09	No
Jan-03	0	4	0.00%	0	0	18	4106	0.44%	6.61%	-0.13	-1.08	No



Checklist #14 - Resale - Repair for DS3 and Higher

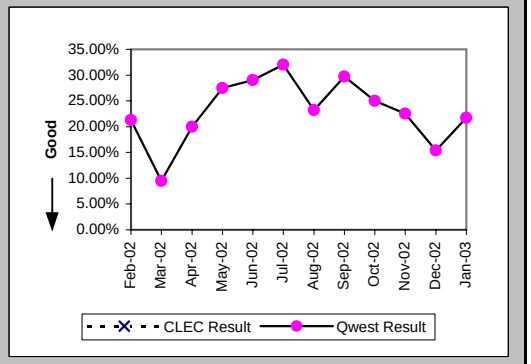
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	1	0.00%	0	0	20	3868	0.52%	7.17%	-0.07	-1.04	No
Mar-02	0	3	0.00%	0	0	20	3902	0.51%	7.14%	-0.12	-1.08	No
Apr-02	0	5	0.00%	0	0	8	3964	0.20%	4.49%	-0.1	-1.06	No
May-02	0	5	0.00%	0	0	13	3984	0.33%	5.70%	-0.13	-1.08	No
Jun-02	0	6	0.00%	0	0	11	3975	0.28%	5.25%	-0.13	-1.08	No
Jul-02	0	3	0.00%	0	0	22	4002	0.55%	7.39%	-0.13	-1.08	No
Aug-02	0	3	0.00%	0	0	28	4022	0.70%	8.31%	-0.14	-1.09	No
Sep-02	0	3	0.00%	0	0	17	4043	0.42%	6.47%	-0.11	-1.07	No
Oct-02	0	3	0.00%	0	0	24	4071	0.59%	7.66%	-0.13	-1.08	No
Nov-02	0	3	0.00%	0	0	16	4075	0.39%	6.25%	-0.11	-1.07	No
Dec-02	0	4	0.00%	0	0	9	4097	0.22%	4.68%	-0.09	-1.06	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

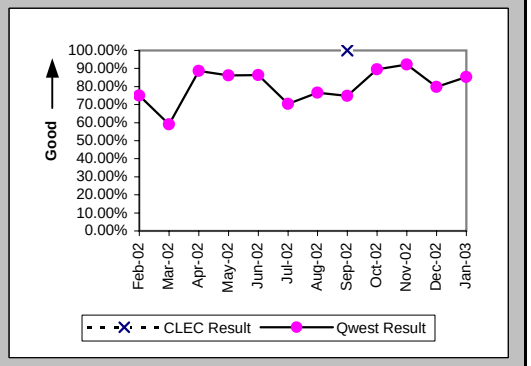
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						10	47	21.28%	40.93%			
Mar-02						4	42	9.52%	29.35%			
Apr-02						6	30	20.00%	40.00%			
May-02						11	40	27.50%	44.65%			
Jun-02						9	31	29.03%	45.39%			
Jul-02						16	50	32.00%	46.65%			
Aug-02						13	56	23.21%	42.22%			
Sep-02						11	37	29.73%	45.71%			
Oct-02						14	56	25.00%	43.30%			
Nov-02						9	40	22.50%	41.76%			
Dec-02						4	26	15.38%	36.08%			
Jan-03						5	23	21.74%	41.25%			



Checklist #14 - Resale - Frame Relay Installation

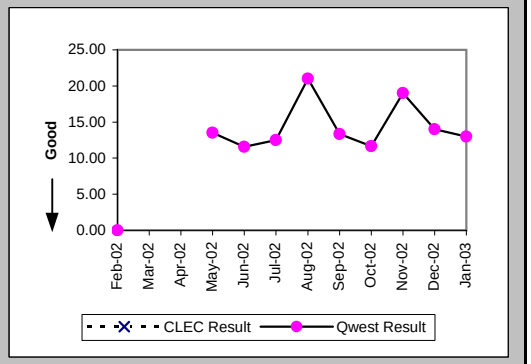
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						90	120	75.00%	43.30%			
Mar-02						52	88	59.09%	49.17%			
Apr-02						86	97	88.66%	31.71%			
May-02						106	123	86.18%	34.51%			
Jun-02						88	102	86.27%	34.41%			
Jul-02						81	115	70.43%	45.63%			
Aug-02						75	98	76.53%	42.38%			
Sep-02	1	1	100.00%	0	0	77	103	74.76%	43.44%	-0.58	-1.35	No
Oct-02						77	86	89.53%	30.61%			
Nov-02						83	90	92.22%	26.78%			
Dec-02						79	99	79.80%	40.15%			
Jan-03						93	109	85.32%	35.39%			



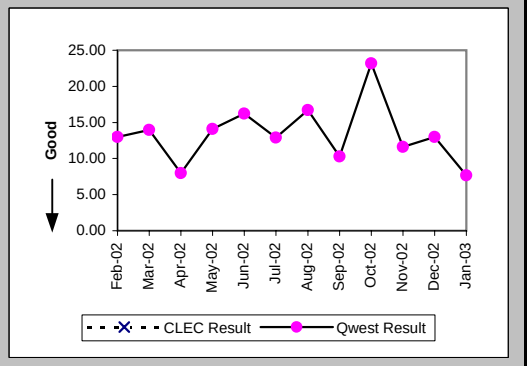
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						0	1	0.00				
Mar-02												
Apr-02												
May-02						81	6	13.50	4.28			
Jun-02						81	7	11.57	0.98			
Jul-02						25	2	12.50	2.12			
Aug-02						84	4	21.00	15.23			
Sep-02						40	3	13.33	2.89			
Oct-02						35	3	11.67	1.15			
Nov-02						57	3	19.00	5.20			
Dec-02						14	1	14.00				
Jan-03						13	1	13.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

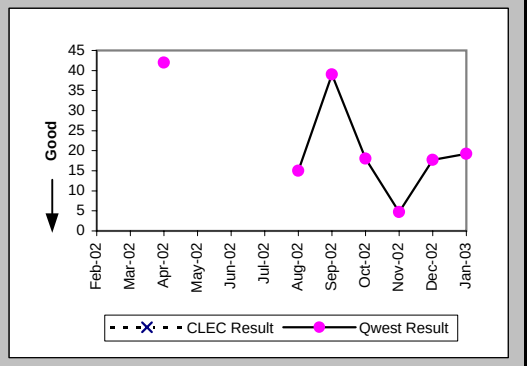
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						468	36	13.00	12.99			
Mar-02						545	39	13.97	12.80			
Apr-02						96	12	8.00	3.86			
May-02						352	25	14.08	13.86			
Jun-02						308	19	16.21	22.09			
Jul-02						529	41	12.90	9.28			
Aug-02						418	25	16.72	15.28			
Sep-02						278	27	10.30	8.10			
Oct-02						116	5	23.20	30.10			
Nov-02						58	5	11.60	14.43			
Dec-02						182	14	13.00	16.14			
Jan-03						100	13	7.69	10.77			



Checklist #14 - Resale - Frame Relay Installation

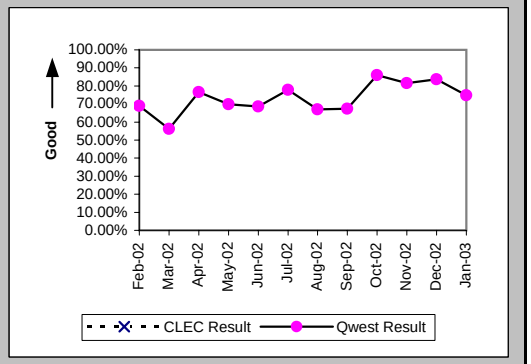
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02						42	1	42.00				
May-02												
Jun-02												
Jul-02												
Aug-02						45	3	15.00	9.64			
Sep-02						39	1	39.00				
Oct-02						72	4	18.00	21.02			
Nov-02						14	3	4.67	2.89			
Dec-02						124	7	17.71	32.82			
Jan-03						96	5	19.20	22.50			



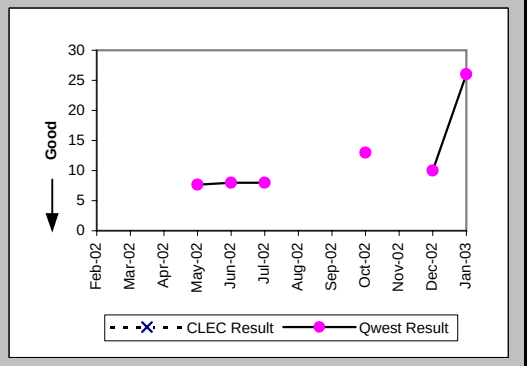
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						51	74	68.92%	46.28%			
Mar-02						36	64	56.25%	49.61%			
Apr-02						62	81	76.54%	42.37%			
May-02						67	96	69.79%	45.92%			
Jun-02						72	105	68.57%	46.42%			
Jul-02						81	104	77.88%	41.50%			
Aug-02						69	103	66.99%	47.02%			
Sep-02						35	52	67.31%	46.91%			
Oct-02						68	79	86.08%	34.62%			
Nov-02						66	81	81.48%	38.84%			
Dec-02						67	80	83.75%	36.89%			
Jan-03						77	103	74.76%	43.44%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

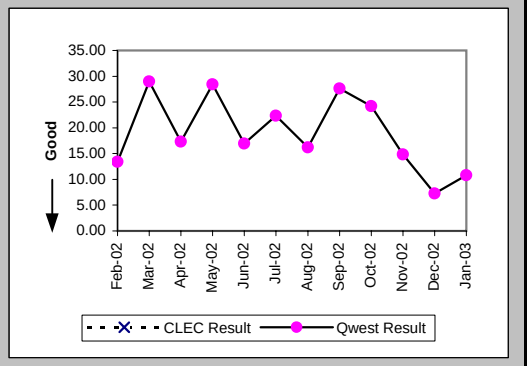
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02												
Mar-02												
Apr-02												
May-02						23	3	7.67	4.73			
Jun-02						16	2	8.00	4.24			
Jul-02						16	2	8.00	1.41			
Aug-02												
Sep-02												
Oct-02						13	1	13.00				
Nov-02												
Dec-02						20	2	10.00	5.66			
Jan-03						26	1	26.00				



Checklist #14 - Resale - Frame Relay Installation

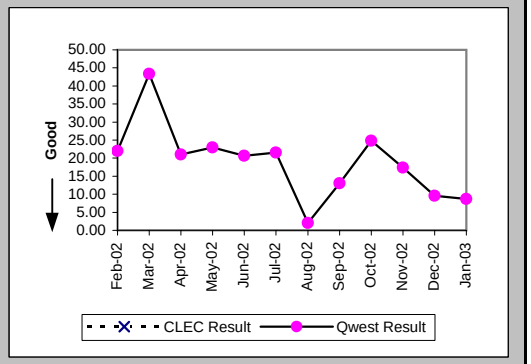
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						348	26	13.38	10.91			
Mar-02						928	32	29.00	33.55			
Apr-02						415	24	17.29	16.37			
May-02						881	31	28.42	31.12			
Jun-02						526	31	16.97	13.86			
Jul-02						559	25	22.36	19.84			
Aug-02						616	38	16.21	22.55			
Sep-02						497	18	27.61	32.57			
Oct-02						218	9	24.22	24.24			
Nov-02						178	12	14.83	23.65			
Dec-02						29	4	7.25	5.56			
Jan-03						238	22	10.82	16.78			



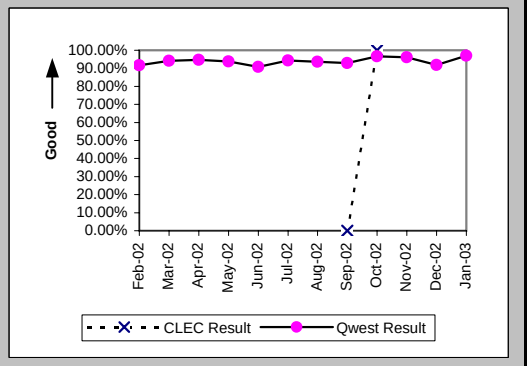
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						22	1	22.00				
Mar-02						130	3	43.33	16.26			
Apr-02						21	1	21.00				
May-02						23	1	23.00				
Jun-02						62	3	20.67	6.81			
Jul-02						43	2	21.50	20.51			
Aug-02						6	3	2.00	1.00			
Sep-02						13	1	13.00				
Oct-02						149	6	24.83	25.65			
Nov-02						87	5	17.40	7.70			
Dec-02						86	9	9.56	7.60			
Jan-03						52	6	8.67	11.57			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

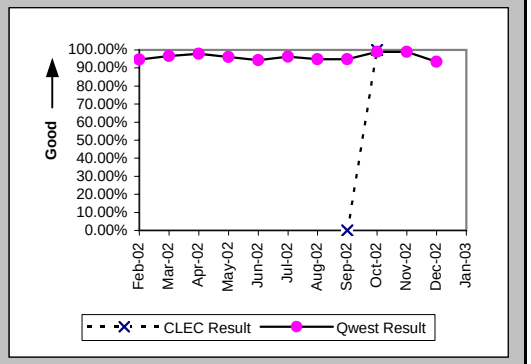
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						187	204	91.67%	27.64%			
Mar-02						192	204	94.12%	23.53%			
Apr-02						180	190	94.74%	22.33%			
May-02						213	227	93.83%	24.06%			
Jun-02						226	249	90.76%	28.95%			
Jul-02						230	244	94.26%	23.26%			
Aug-02						218	233	93.56%	24.54%			
Sep-02	0	1	0.00%	0	0	181	195	92.82%	25.81%	1.8	0.09	Yes
Oct-02	1	1	100.00%			168	174	96.55%	18.25%	-0.19	-1.11	No
Nov-02						176	183	96.17%	19.18%			
Dec-02						170	185	91.89%	27.30%			
Jan-03						198	204	97.06%	16.90%			



Checklist #14 - Resale - Frame Relay Installation

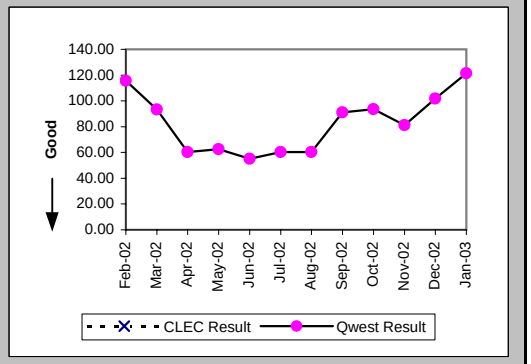
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						193	204	94.61%	22.59%			
Mar-02						197	204	96.57%	18.20%			
Apr-02						186	190	97.89%	14.36%			
May-02						218	227	96.04%	19.51%			
Jun-02						235	249	94.38%	23.04%			
Jul-02						235	244	96.31%	18.85%			
Aug-02						221	233	94.85%	22.10%			
Sep-02	0	1	0.00%	0	0	185	195	94.87%	22.06%	1.94	0.18	Yes
Oct-02	1	1	100.00%	0	0	172	174	98.85%	10.66%	-0.11	-1.07	No
Nov-02						181	183	98.91%	10.40%			
Dec-02						173	185	93.51%	24.63%			
Jan-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

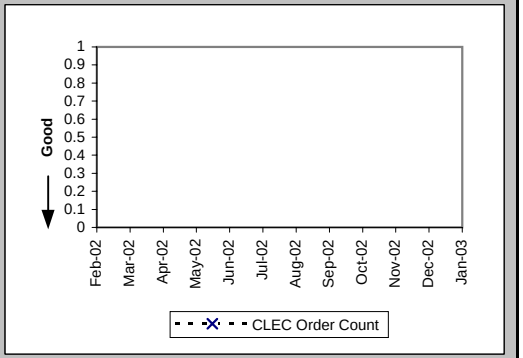
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						5664	49	115.59	121.61			
Mar-02						3921	42	93.36	105.36			
Apr-02						3922	65	60.34	86.01			
May-02						3259	52	62.67	98.65			
Jun-02						3364	61	55.15	97.84			
Jul-02						3194	53	60.26	99.58			
Aug-02						3133	52	60.25	82.77			
Sep-02						3005	33	91.06	102.43			
Oct-02						3279	35	93.69	110.86			
Nov-02						3811	47	81.09	109.07			
Dec-02						3762	37	101.68	127.24			
Jan-03						3398	28	121.36	143.61			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

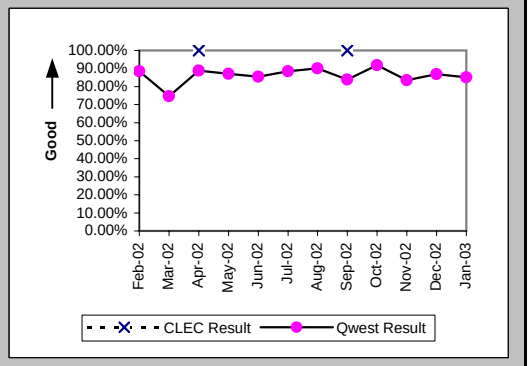
Date	CLEC Order Count
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	



Checklist #14 - Resale - Frame Relay Repair

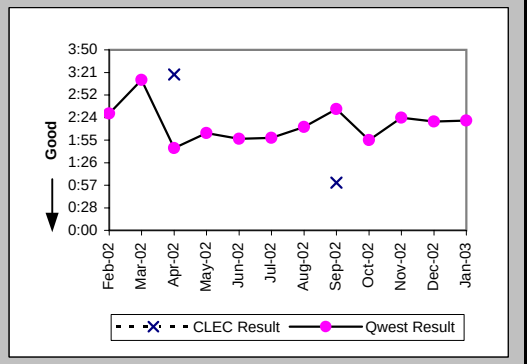
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						138	156	88.46%	31.95%			
Mar-02						130	174	74.71%	43.47%			
Apr-02	1	1	100.00%	0	0	142	160	88.75%	31.60%	-0.35	-1.22	No
May-02						134	154	87.01%	33.62%			
Jun-02						176	206	85.44%	35.27%			
Jul-02						178	201	88.56%	31.83%			
Aug-02						180	200	90.00%	30.00%			
Sep-02	1	1	100.00%	0	0	146	174	83.91%	36.75%	-0.44	-1.27	No
Oct-02						134	146	91.78%	27.47%			
Nov-02						91	109	83.49%	37.13%			
Dec-02						93	107	86.92%	33.72%			
Jan-03						92	108	85.19%	35.52%			



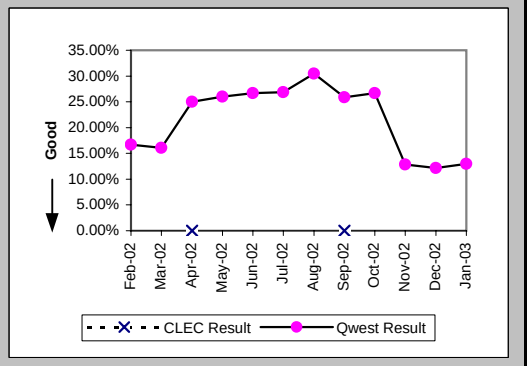
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						387:09	156	2:29	7:01			
Mar-02						557:59	174	3:12	5:15			
Apr-02	3:19	1	3:19	0	0	280:44	160	1:45	2:28	1.17	-0.29	No
May-02						319:25	154	2:04	3:26			
Jun-02						400:21	206	1:57	2:13			
Jul-02						396:11	201	1:58	2:03			
Aug-02						438:26	200	2:12	2:41			
Sep-02	1:01	1	1:01	0	0	449:18	174	2:35	4:12	-0.37	-1.23	No
Oct-02						279:13	146	1:55	2:38			
Nov-02						261:07	109	2:24	3:32			
Dec-02						248:31	107	2:19	2:58			
Jan-03						251:31	108	2:20	2:55			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

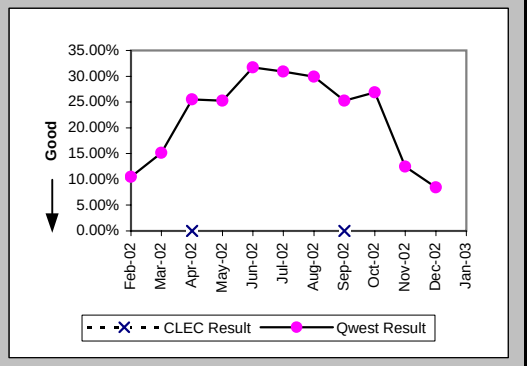
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						26	156	16.67%	37.27%			
Mar-02						28	174	16.09%	36.75%			
Apr-02	0	1	0.00%	0	0	40	160	25.00%	43.30%	-0.58	-1.35	No
May-02						40	154	25.97%	43.85%			
Jun-02						55	206	26.70%	44.24%			
Jul-02						54	201	26.87%	44.33%			
Aug-02						61	200	30.50%	46.04%			
Sep-02	0	1	0.00%	0	0	45	174	25.86%	43.79%	-0.59	-1.36	No
Oct-02						39	146	26.71%	44.25%			
Nov-02						14	109	12.84%	33.46%			
Dec-02						13	107	12.15%	32.67%			
Jan-03						14	108	12.96%	33.59%			



Checklist #14 - Resale - Frame Relay Repair

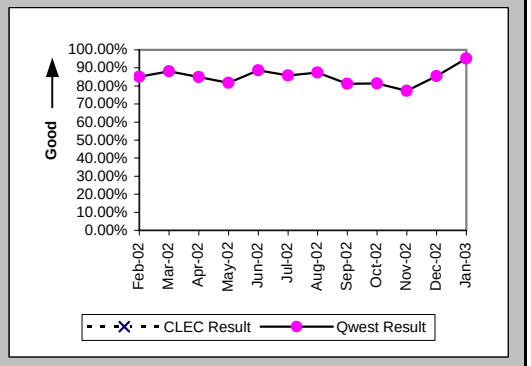
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						9	86	10.47%	30.61%			
Mar-02						18	119	15.13%	35.83%			
Apr-02	0	1	0.00%	0	0	24	94	25.53%	43.60%	-0.58	-1.35	No
May-02						26	103	25.24%	43.44%			
Jun-02						39	123	31.71%	46.53%			
Jul-02						38	123	30.89%	46.21%			
Aug-02						38	127	29.92%	45.79%			
Sep-02	0	1	0.00%	0	0	25	99	25.25%	43.45%	-0.58	-1.35	No
Oct-02						25	93	26.88%	44.33%			
Nov-02						8	64	12.50%	33.07%			
Dec-02						6	71	8.45%	27.81%			
Jan-03												



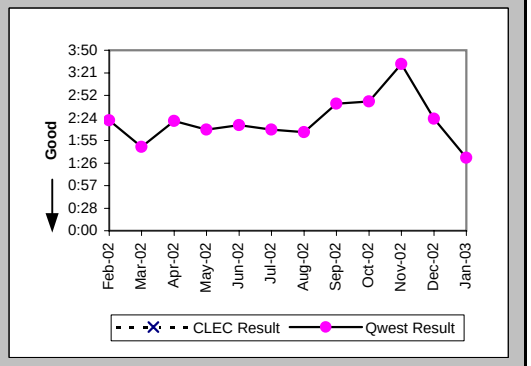
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						86	101	85.15%	35.56%			
Mar-02						103	117	88.03%	32.46%			
Apr-02						90	106	84.91%	35.80%			
May-02						85	104	81.73%	38.64%			
Jun-02						124	140	88.57%	31.82%			
Jul-02						133	155	85.81%	34.90%			
Aug-02						112	128	87.50%	33.07%			
Sep-02						121	149	81.21%	39.06%			
Oct-02						96	118	81.36%	38.95%			
Nov-02						95	123	77.24%	41.93%			
Dec-02						88	103	85.44%	35.27%			
Jan-03						100	105	95.24%	21.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

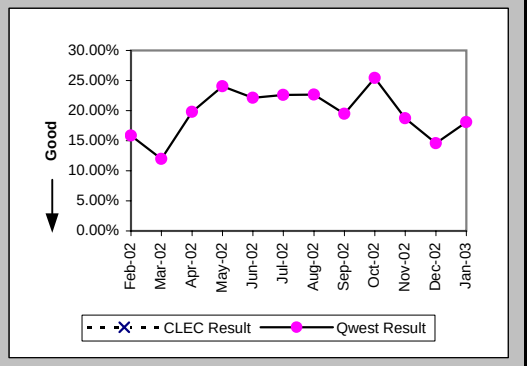
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						237:15	101	2:21	4:36			
Mar-02						209:31	117	1:47	2:13			
Apr-02						247:48	106	2:20	2:52			
May-02						223:23	104	2:09	2:06			
Jun-02						314:50	140	2:15	4:20			
Jul-02						332:59	155	2:09	2:18			
Aug-02						267:55	128	2:06	2:26			
Sep-02						403:18	149	2:42	3:02			
Oct-02						323:43	118	2:45	3:03			
Nov-02						436:37	123	3:33	4:43			
Dec-02						245:57	103	2:23	2:54			
Jan-03						162:19	105	1:33	1:30			



Checklist #14 - Resale - Frame Relay Repair

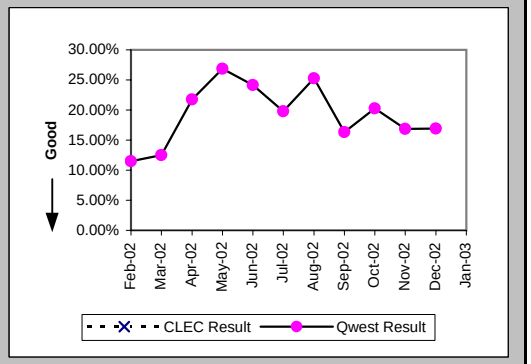
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						16	101	15.84%	36.51%			
Mar-02						14	117	11.97%	32.46%			
Apr-02						21	106	19.81%	39.86%			
May-02						25	104	24.04%	42.73%			
Jun-02						31	140	22.14%	41.52%			
Jul-02						35	155	22.58%	41.81%			
Aug-02						29	128	22.66%	41.86%			
Sep-02						29	149	19.46%	39.59%			
Oct-02						30	118	25.42%	43.54%			
Nov-02						23	123	18.70%	38.99%			
Dec-02						15	103	14.56%	35.27%			
Jan-03						19	105	18.10%	38.50%			



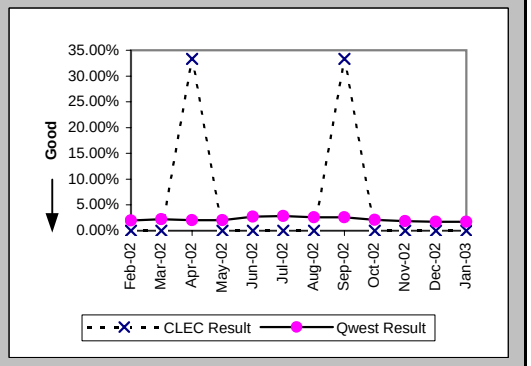
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						7	61	11.48%	31.87%			
Mar-02						8	64	12.50%	33.07%			
Apr-02						15	69	21.74%	41.25%			
May-02						18	67	26.87%	44.33%			
Jun-02						21	87	24.14%	42.79%			
Jul-02						20	101	19.80%	39.85%			
Aug-02						22	87	25.29%	43.47%			
Sep-02						16	98	16.33%	36.96%			
Oct-02						16	79	20.25%	40.19%			
Nov-02						13	77	16.88%	37.46%			
Dec-02						12	71	16.90%	37.48%			
Jan-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

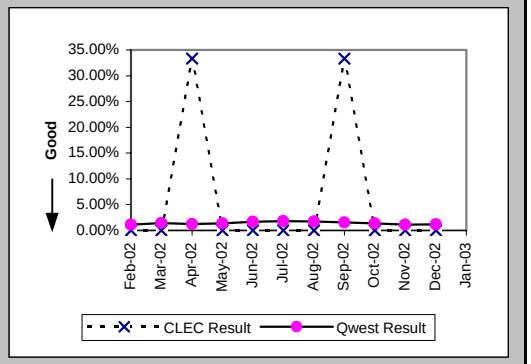
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	3	0.00%	0	0	257	13003	1.98%	13.92%	-0.25	-1.15	No
Mar-02	0	3	0.00%	0	0	291	12904	2.26%	14.85%	-0.26	-1.16	No
Apr-02	1	3	33.33%	0	0	266	12883	2.06%	14.22%	1.87	0.14	Yes
May-02	0	3	0.00%	0	0	258	12735	2.03%	14.09%	-0.25	-1.15	No
Jun-02	0	3	0.00%	0	0	346	12723	2.72%	16.27%	-0.29	-1.18	No
Jul-02	0	3	0.00%	0	0	356	12467	2.86%	16.66%	-0.3	-1.18	No
Aug-02	0	2	0.00%	0	0	328	12523	2.62%	15.97%	-0.23	-1.14	No
Sep-02	1	3	33.33%	0	0	323	12509	2.58%	15.86%	1.77	0.08	Yes
Oct-02	0	2	0.00%	0	0	264	12387	2.13%	14.44%	-0.21	-1.13	No
Nov-02	0	2	0.00%	0	0	232	12345	1.88%	13.58%	-0.2	-1.12	No
Dec-02	0	2	0.00%	0	0	210	12268	1.71%	12.97%	-0.19	-1.11	No
Jan-03	0	2	0.00%	0	0	213	12279	1.73%	13.06%	-0.19	-1.11	No

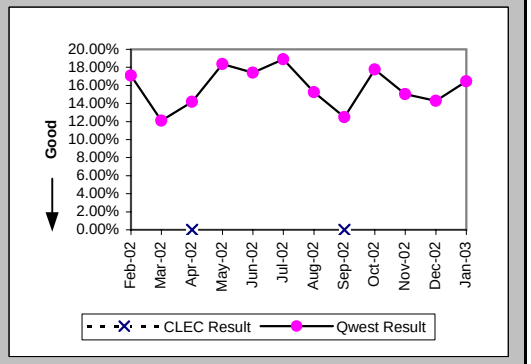


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02	0	3	0.00%	0	0	147	13003	1.13%	10.57%	-0.19	-1.11	No
Mar-02	0	3	0.00%	0	0	183	12904	1.42%	11.82%	-0.21	-1.13	No
Apr-02	1	3	33.33%	0	0	163	12883	1.27%	11.18%	2.08	0.26	Yes
May-02	0	3	0.00%	0	0	170	12735	1.33%	11.48%	-0.2	-1.12	No
Jun-02	0	3	0.00%	0	0	210	12723	1.65%	12.74%	-0.22	-1.14	No
Jul-02	0	3	0.00%	0	0	224	12467	1.80%	13.28%	-0.23	-1.14	No
Aug-02	0	2	0.00%	0	0	214	12523	1.71%	12.96%	-0.19	-1.11	No
Sep-02	1	3	33.33%	0	0	197	12509	1.57%	12.45%	1.99	0.21	Yes
Oct-02	0	2	0.00%	0	0	172	12387	1.39%	11.70%	-0.17	-1.1	No
Nov-02	0	2	0.00%	0	0	141	12345	1.14%	10.63%	-0.15	-1.09	No
Dec-02	0	2	0.00%	0	0	142	12268	1.16%	10.70%	-0.15	-1.09	No
Jan-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Feb-02						53	310	17.10%	37.65%			
Mar-02						40	331	12.08%	32.59%			
Apr-02	0	1	0.00%	0	0	44	310	14.19%	34.90%	-0.41	-1.25	No
May-02						58	316	18.35%	38.71%			
Jun-02						73	419	17.42%	37.93%			
Jul-02						83	439	18.91%	39.16%			
Aug-02						59	387	15.25%	35.95%			
Sep-02	0	1	0.00%	0	0	46	369	12.47%	33.03%	-0.38	-1.23	No
Oct-02						57	321	17.76%	38.22%			
Nov-02						41	273	15.02%	35.73%			
Dec-02						35	245	14.29%	34.99%			
Jan-03						42	255	16.47%	37.09%