Performance Results

New Mexico

March 2002 - February 2003

Qwest's Performance Assurance Plans (PAPs)

PAP specific statistical parameters are unique in some cases. For example, some PAPs apply a range of critical values dependent on the type of product and volume of orders. Accordingly, the critical z-values and resulting parity scores reflected in this report may differ from critical z-values and resulting parity values used to calculate PAP payments. For CLECs who have opted into a QPAP, the critical z-values and parity values applicable under the PAP will be applied and reflected in the CLEC payment summaries provided with any payments made. The numerator and denominator of each performance result will be the same in both instances.

March 26, 2003

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	36
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	36
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	36
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	36
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	37
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	37
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	37
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	38
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	38
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	38
Checklist #1 - Local Interconnection - LIS Repair	39
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	39
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	39
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	39
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	40
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	40
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	40
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	41
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	41
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	41
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	42
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	42
Checklist #1 - Collocation	43
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)	43
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	43
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)	43
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	44
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	44
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	44
Checklist #1 - Trunk Blocking	45
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	45

Table of Contents

Section	Page Number
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	45
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	46
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	46
Checklist #2 - Gateway Availability	47
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	47
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	47
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	47
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	48
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)	48
Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)	48
System Availability - EXACT (Percent) (GA-4) (Benchmark)	49
Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)	49
Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)	50
Checklist #2 - Preorder Response Times - IMA	51
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)	51
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)	51
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)	51
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)	52
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)	52
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)	52
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)	53
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)	53
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)	53
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)	54
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)	54
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)	54
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)	55
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)	55
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)	55
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)	56
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)	56
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)	56

Table of Contents

Section **Page Number**

Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 57
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 57
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark) 57
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic) 58
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 58
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark) 58
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic) 59
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 59
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 59
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 60
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 60
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 60
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 61
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 61
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 61

Checklist #2 - Preorder Response Times - EDI 62
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 62
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 62
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 62
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 63
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 63
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 63
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 64
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 64
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark) 64
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark) 65
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 65
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 65

Checklist #2 - Electronic Flow-through - Resale 66
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 66
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 66
Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark) 66

Table of Contents

Section	Page Number
Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)	67
Checklist #2 - Electronic Flow-through - Unbundled Loops	68
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	68
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	68
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	68
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	69
Checklist #2 - Electronic Flow-through - LNP	70
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)	70
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)	70
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)	70
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)	71
Checklist #2 - Electronic Flow-through - UNE-P-POTS	72
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	72
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	72
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	72
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	73
Checklist #2 - LSR Rejections	74
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)	74
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)	74
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)	74
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)	75
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)	75
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)	75
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)	76
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)	76
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)	76
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)	77
Checklist #2 - Firm Order Confirmations - Resale	78
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	78

Table of Contents

Section	Page Number
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	78
(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	78
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	79
(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual	79
Checklist #2 - Firm Order Confirmations - Unbundled Loops	80
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	80
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	80
(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	80
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	81
(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual	81
Checklist #2 - Firm Order Confirmations - LNP	82
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	82
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	82
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	82
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	83
(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual	83
Checklist #2 - Firm Order Confirmations - LIS	84
(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time	84
Checklist #2 - Completion Notifications	85
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)	85
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)	85
Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)	85
Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)	86
Checklist #2 - Jeopardy Notifications - Non-Designed Services	87
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)	87
Timely Jeopardy Notices (Percent) (PO-9A) (Parity)	87
Checklist #2 - Jeopardy Notifications - Unbundled Loops	88
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)	88

Table of Contents

Section	Page Number
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)	88
Checklist #2 - Jeopardy Notifications - LIS	89
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)	89
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)	89
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	90
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)	90
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)	90
Checklist #2 - LSR Accountability	91
PO10 (Percent) (PO-10) (Diagnostic)	91
Checklist #2 - Due Date Changes	92
Number of Due Date Changes per Order (PO-15) (Diagnostic)	92
Checklist #2 - Timely Release Notifications	93
(PO-16) Timely Release Notifications (Percent) (Benchmark)	93
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	94
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)	94
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)	94
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)	94
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)	95
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)	95
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)	95
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)	96
Checklist #2 - Manual Service Order Accuracy	97
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)	97
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)	97
Checklist #2 - Order Accuracy	98
(Diagnostic)	98

Table of Contents

Section	Page Number
Checklist #2 - Access To Centers	99
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)	99
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)	99
Checklist #2 - Billing	100
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)	100
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)	100
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)	100
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)	101
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)	102
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)	103
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)	104
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)	105
Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)	105
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation	106
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	106
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	106
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	106
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	107
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	107
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	107
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	108
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	108
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	108
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	109
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	109
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	109
New Service Installation Quality (Percent) (OP-5) (Parity)	110
New Service Installation Quality (Percent) (OP-5*) (Parity)	110
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	110
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)	111

Table of Contents

Section	Page Number
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair	112
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	112
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	112
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	112
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	113
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	113
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	113
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	114
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	114
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	114
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	115
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	115
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	115
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	116
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	116
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	116
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	117
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	117
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	117
Trouble Rate (Percent) (MR-8) (Parity)	118
Trouble Rate (Percent) (MR-8*) (Parity)	118
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	118
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation	119
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	119
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	119
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	119
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	120
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	120
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	120
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	121
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	121
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	121
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	122

Table of Contents

Section	Page Number
New Service Installation Quality (Percent) (OP-5) (Parity)	122
New Service Installation Quality (Percent) (OP-5*) (Parity)	122
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	123
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)	124
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair	125
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	125
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	125
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	125
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	126
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	126
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	126
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	127
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	127
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	127
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	128
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	128
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	128
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	129
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	129
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	129
Trouble Rate (Percent) (MR-8) (Parity)	130
Trouble Rate (Percent) (MR-8*) (Parity)	130
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	130
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation	131
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	131
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	131
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	131
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	132
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	132
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	132
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	133
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	133

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 133
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 134
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 134
New Service Installation Quality (Percent) (OP-5) (Parity) 134
New Service Installation Quality (Percent) (OP-5*) (Parity) 135
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 135
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex 21) (OP-15B) (Diagnostic) 136

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 137
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 137
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 137
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 137
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 138
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 138
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 138
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 139
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 139
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 139
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 140
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 140
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 140
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 141
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 141
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 141
Trouble Rate (Percent) (MR-8) (Parity) 142
Trouble Rate (Percent) (MR-8*) (Parity) 142
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 142

Checklist #2 - Enhanced Extended Loops (EELs) Installation 143
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 143
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 143
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two 143

Checklist #2 - Enhanced Extended Loops (EELs) Repair 144

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	144
Checklist #4 - Unbundled Loop - Analog Installation	145
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	145
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	145
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	145
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	146
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	146
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	146
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	147
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	147
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches	147
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches	148
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	148
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	148
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	149
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	149
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	149
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	150
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	150
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	150
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	151
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	151
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	151
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)	152
Checklist #4 - Unbundled Loop - Analog Repair	153
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	153
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	153
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	153
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	154
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	154
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two	154
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two	155

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 155
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 155
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 156
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 156
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 156
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 157

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 158
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 158
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 158
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 158
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 159
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 159
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 159
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 160
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 160
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 160
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 161
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 161
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 162

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 163
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 163
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 163
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 163
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 164
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 164
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 164
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 165
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 166
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 166
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 166

Table of Contents

Section	Page Number
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	167
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation	168
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	168
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	168
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	168
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	169
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	169
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	169
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	170
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	170
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	170
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	171
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	171
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)	172
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair	173
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	173
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	173
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	173
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	174
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	174
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	174
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	175
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	175
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	175
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	176
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	176
Checklist #4 - Unbundled Loop - DS1 Capable Installation	177
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	177
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	177
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	177
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	178

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 178
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 178
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 179
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 179
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 179
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 180
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 180
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 181

Checklist #4 - Unbundled Loop - DS1 Capable Repair 182
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 182
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 182
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 182
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 183
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 183
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 183
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 184
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 184
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 184
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 185
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 185

Checklist #4 - Unbundled Loop - ISDN Capable Installation 186
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 186
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 186
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 186
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 187
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 187
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 187
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 188
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 188
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 188
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 189
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 189

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)	190
Checklist #4 - Unbundled Loop - ISDN Capable Repair	191
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	191
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	191
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	191
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	192
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	192
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two	192
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two	193
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	193
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	193
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	194
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	194
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	194
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	195
Checklist #4 - Unbundled Loop - ADSL Qualified Installation	196
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	196
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	196
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	196
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	197
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	197
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	197
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	198
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	198
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	198
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	199
Checklist #4 - Unbundled Loop - ADSL Qualified Repair	200
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	200
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	200
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	200
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	201

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 201
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 201
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 202
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 202
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 202
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 203
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 203
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 203
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 204

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 205
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 205
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 205
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 205
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 206
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 206
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 206
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 207
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 207
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 207
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 208
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 208
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 209

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 210
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 210
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 210
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 210
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 211
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 211
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 211
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 212
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 212
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 212

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	213
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	213
Checklist #4 - Unbundled Loop Cutovers	214
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)	214
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)	214
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)	214
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)	215
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)	215
Checklist #4 - Unbundled Loop - Conditioned	216
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	216
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	216
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	216
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	217
Checklist #4 - Line Sharing Installation	218
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	218
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	218
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs	218
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs	219
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	219
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	219
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs	220
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs	220
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches	220
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches	221
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches	221
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches	221
New Service Installation Quality (Percent) (OP-5) (Parity)	222
New Service Installation Quality (Percent) (OP-5*) (Parity)	222
(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date	223
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	224

Table of Contents

Section	Page Number
Checklist #4 - Line Sharing Repair	225
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	225
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	225
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	225
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs	226
Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs	226
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	227
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	227
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	227
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs	228
Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs	228
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	229
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	229
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	229
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches	230
Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches	230
Trouble Rate (Percent) (MR-8) (Parity)	231
Trouble Rate (Percent) (MR-8*) (Parity)	231
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation	232
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	232
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	232
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	233
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	233
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	233
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	234
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	234
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	234
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	235
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	235
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)	236
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair	237

Table of Contents

Section **Page Number**

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 237
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 237
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 237
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 238
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 238
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 238
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 239
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 239
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 239
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 240
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 240

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 241
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 241
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 241
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 241
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 242
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 242
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 242
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 243
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 243
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 243
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 244
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 244
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 245

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 246
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 246
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 246
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 246
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 247
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 247
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 247
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 248

Table of Contents

Section	Page Number
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	248
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	248
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	249
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	249
Checklist #7 - E911	250
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	250
Checklist #7 - E911/911 Trunk Installation	251
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	251
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	251
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	251
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	252
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	252
Checklist #7 - E911/911 Trunk Repair	253
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	253
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	253
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	253
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	254
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	254
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	254
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	255
Checklist #7 - Operator Services - Directory Assistance	256
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	256
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	256
Checklist #8 - Directory Listings	257
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	257
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	257
Checklist #9 - NXX Code Activation	258
NXX Code Activation (Percent) (NP-1A) (Parity)	258

Table of Contents

Section	Page Number
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)	258
Checklist #10 - Databases and Signaling	259
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	259
Checklist #11 - Number Portability**	260
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)	260
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)	260
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)	260
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)	261
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)	261
LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)	261
Checklist #13 - Reciprocal Compensation	262
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)	262
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)	262
Checklist #14 - Resale - Residence Installation	263
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	263
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	263
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	263
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	264
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	264
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	264
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	265
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	265
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	265
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	266
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	266
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	266
New Service Installation Quality (Percent) (OP-5) (Parity)	267
New Service Installation Quality (Percent) (OP-5*) (Parity)	267
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	267
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)	268

Table of Contents

Section	Page Number
Checklist #14 - Resale - Residence Repair	269
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	269
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	269
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	269
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	270
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	270
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	270
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	271
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	271
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	271
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	272
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	272
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	272
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	273
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	273
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	273
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	274
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	274
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	274
Trouble Rate (Percent) (MR-8) (Parity)	275
Trouble Rate (Percent) (MR-8*) (Parity)	275
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	275
Checklist #14 - Resale - Business Installation	276
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	276
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	276
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	276
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	277
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	277
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	277
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	278
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	278
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	278

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 279
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 279
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 279
New Service Installation Quality (Percent) (OP-5) (Parity) 280
New Service Installation Quality (Percent) (OP-5*) (Parity) 280
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 280
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 281

Checklist #14 - Resale - Business Repair 282
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 282
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 282
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 282
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 283
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 283
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 283
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 284
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 284
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 284
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 285
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 285
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 285
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 286
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 286
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 286
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 287
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 287
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 287
Trouble Rate (Percent) (MR-8) (Parity) 288
Trouble Rate (Percent) (MR-8*) (Parity) 288
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 288

Checklist #14 - Resale - Centrex Installation 289
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 289
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 289

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 289
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 290
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 290
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 290
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 291
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 291
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 291
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 292
New Service Installation Quality (Percent) (OP-5) (Parity) 292
New Service Installation Quality (Percent) (OP-5*) (Parity) 292
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 293
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 294

Checklist #14 - Resale - Centrex Repair 295
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 295
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 295
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 295
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 296
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 296
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 296
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 297
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 297
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 297
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 298
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 298
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 298
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 299
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 299
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 299
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 300
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 300
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 300
Trouble Rate (Percent) (MR-8) (Parity) 301
Trouble Rate (Percent) (MR-8*) (Parity) 301

Table of Contents

Section	Page Number
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	301
Checklist #14 - Resale - Centrex 21 Installation	302
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	302
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	302
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	302
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	303
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	303
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	303
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	304
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	304
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	304
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	305
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	305
New Service Installation Quality (Percent) (OP-5) (Parity)	305
New Service Installation Quality (Percent) (OP-5*) (Parity)	306
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	306
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	307
Checklist #14 - Resale - Centrex 21 Repair	308
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	308
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	308
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	308
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	309
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	309
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	309
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	310
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	310
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	310
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	311
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	311
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	311
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	312
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	312

Table of Contents

Section	Page Number
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	312
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	313
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	313
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	313
Trouble Rate (Percent) (MR-8) (Parity)	314
Trouble Rate (Percent) (MR-8*) (Parity)	314
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	314
Checklist #14 - Resale - PBX Installation	315
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	315
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	315
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	315
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	316
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	316
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	316
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	317
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	317
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	317
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	318
New Service Installation Quality (Percent) (OP-5) (Parity)	318
New Service Installation Quality (Percent) (OP-5*) (Parity)	318
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	319
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	319
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	319
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	320
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	320
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	321
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	321
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	322
Checklist #14 - Resale - PBX Repair	323
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	323
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	323

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs *323*
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs *324*
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs *324*
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs *324*
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs *325*
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs *325*
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs *325*
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs *326*
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs *326*
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs *326*
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches *327*
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches *327*
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches *327*
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches *328*
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches *328*
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches *328*
Trouble Rate (Percent) (MR-8) (Parity) *329*
Trouble Rate (Percent) (MR-8*) (Parity) *329*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) *329*

Checklist #14 - Resale - Basic ISDN Installation 330
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs *330*
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs *330*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs *330*
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs *331*
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs *331*
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs *331*
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches *332*
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches *332*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches *332*
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches *333*
New Service Installation Quality (Percent) (OP-5) (Parity) *333*
New Service Installation Quality (Percent) (OP-5*) (Parity) *333*
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *334*

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 334
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 334
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 335
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 335
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 335
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 336
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 336
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 336
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 337

Checklist #14 - Resale - Basic ISDN Repair 338
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 338
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 338
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 338
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 339
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 339
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 339
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 340
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 340
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 340
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 341
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 341
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 341
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 342
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 342
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 342
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 343
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 343
Trouble Rate (Percent) (MR-8) (Parity) 343
Trouble Rate (Percent) (MR-8*) (Parity) 344
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 344

Checklist #14 - Resale - Qwest DSL Installation 345
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 345

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 345
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 345
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 346
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 346
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 346
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 347
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 347
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 347
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 348
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 348
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 348
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 349
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 349
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 349
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 350
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 350
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 350
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 351
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 351

Checklist #14 - Resale - Qwest DSL Repair 352
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 352
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 352
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 352
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 353
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 353
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 353
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 354
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 354
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 354
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 355
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 355
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 355
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 356

Table of Contents

Section	Page Number
Checklist #14 - Resale - Primary ISDN Installation	357
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	357
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	357
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	357
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	358
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	358
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	358
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	359
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	359
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	359
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	360
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	360
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	360
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	361
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	361
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	361
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	362
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	362
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	362
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	363
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	363
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)	364
Checklist #14 - Resale - Primary ISDN Repair	365
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	365
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	365
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	365
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	366
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	366
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	366
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	367
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	367
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	367

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	368
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	368
Checklist #14 - Resale - DS0 Installation	369
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	369
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	369
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	369
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	370
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	370
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	370
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	371
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	371
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	371
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	372
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	372
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	372
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	373
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	373
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	373
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	374
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	374
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	374
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	375
Checklist #14 - Resale - DS0 Repair	376
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	376
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	376
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	376
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	377
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	377
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	377
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	378
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	378
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	378

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	379
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	379
Checklist #14 - Resale - DS1 Installation	380
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	380
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	380
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	380
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	381
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	381
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	381
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	382
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	382
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	382
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	383
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	383
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	384
Checklist #14 - Resale - DS1 Repair	385
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	385
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	385
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	385
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	386
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	386
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	386
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	387
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	387
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	387
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	388
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	388
Checklist #14 - Resale - Installation for DS3 and Higher	389
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	389
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	389
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	389

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 390
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 390
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 390
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 391
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 391
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 391
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 392
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 392
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 393

Checklist #14 - Resale - Repair for DS3 and Higher 394
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 394
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 394
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 394
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 395
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 395
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 395
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 396
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 396
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 396
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 397
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 397

Checklist #14 - Resale - Frame Relay Installation 398
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 398
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 398
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 398
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 399
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 399
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 399
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 400
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 400
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 400
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 401

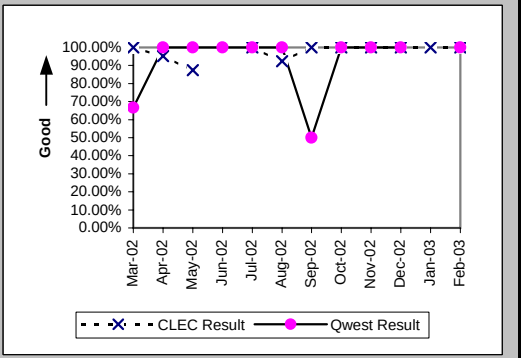
Table of Contents

Section	Page Number
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	*401*
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	*402*
Checklist #14 - Resale - Frame Relay Repair	403
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	*403*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	*403*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	*403*
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	*404*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	*404*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	*404*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	*405*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	*405*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	*405*
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	*406*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	*406*

Checklist #1 - Local Interconnection - LIS Installation

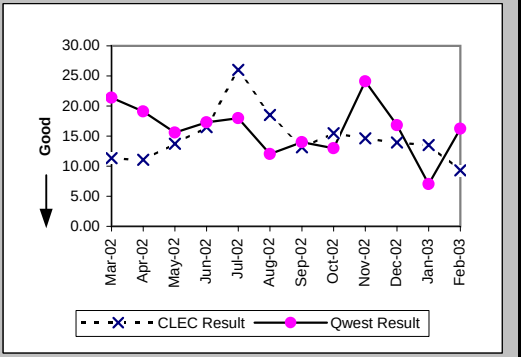
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	11	11	100.00%	1	0	2	3	66.67%	47.14%	-1.09	-1.66	No
Apr-02	20	21	95.24%	2	0	6	6	100.00%	N/A	N/A	-0.9	No
May-02	7	8	87.50%	0	0	5	5	100.00%	N/A	N/A	-0.72	No
Jun-02						12	12	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Aug-02	12	13	92.31%	3	1	2	2	100.00%	N/A	N/A	-1.02	No
Sep-02	5	5	100.00%	2	1	1	2	50.00%	50.00%	-1.2	-1.73	No
Oct-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02	7	7	100.00%	1	0	12	12	100.00%	N/A	N/A	N/A	
Dec-02	14	14	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-03	2	2	100.00%	0	0							
Feb-03	9	9	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	



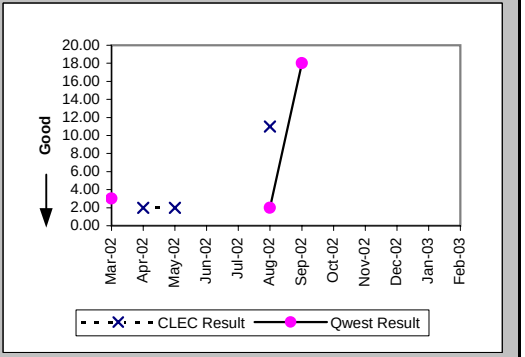
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	136	12	11.33	0	0	107	5	21.40	4.67	-4.05	-3.46	No
Apr-02	255	23	11.09	0	0	210	11	19.09	3.21	-6.81	-5.14	No
May-02	110	8	13.75	0	0	109	7	15.57	6.00	-0.59	-1.36	No
Jun-02	33	2	16.50	0	0	225	13	17.31	2.84	-0.37	-1.23	No
Jul-02	52	2	26.00	0	0	90	5	18.00	8.25	0.78	-0.52	No
Aug-02	296	16	18.50	0	1	36	3	12.00	6.08	1.32	-0.2	No
Sep-02	92	7	13.14	0	1	42	3	14.00	13.53	-0.09	-1.06	No
Oct-02	62	4	15.50	0	0	39	3	13.00	6.24	0.76	-0.54	No
Nov-02	117	8	14.62	0	0	289	12	24.08	6.88	-3.01	-2.83	No
Dec-02	195	14	13.93	0	0	84	5	16.80	5.72	-0.96	-1.59	No
Jan-03	27	2	13.50	0	0	7	1	7.00				
Feb-03	93	10	9.30	0	0	146	9	16.22	5.70	-2.64	-2.61	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

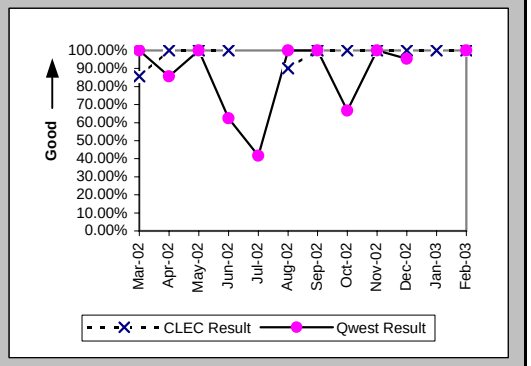
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	1	3.00				
Apr-02	2	1	2.00	2	0							
May-02	2	1	2.00	0	0							
Jun-02												
Jul-02												
Aug-02	11	1	11.00	3	0	2	1	2.00				
Sep-02						18	1	18.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #1 - Local Interconnection - LIS Installation

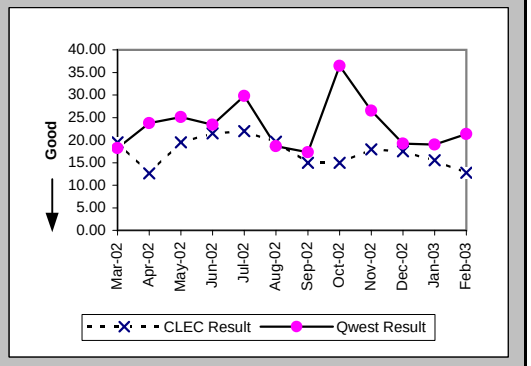
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	7	85.71%	7	0	5	5	100.00%	N/A	N/A	-0.68	No
Apr-02	4	4	100.00%	1	0	6	7	85.71%	34.99%	-0.65	-1.4	No
May-02	5	5	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	1	5	8	62.50%	48.41%	-0.98	-1.6	No
Jul-02						5	12	41.67%	49.30%			
Aug-02	9	10	90.00%	2	1	2	2	100.00%	N/A	N/A	-0.98	No
Sep-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	4	6	66.67%	47.14%	-1.22	-1.74	No
Nov-02	13	13	100.00%	2	0	34	34	100.00%	N/A	N/A	N/A	
Dec-02	10	10	100.00%	0	0	21	22	95.45%	20.83%	-0.57	-1.35	No
Jan-03	2	2	100.00%	0	0							
Feb-03	5	5	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	



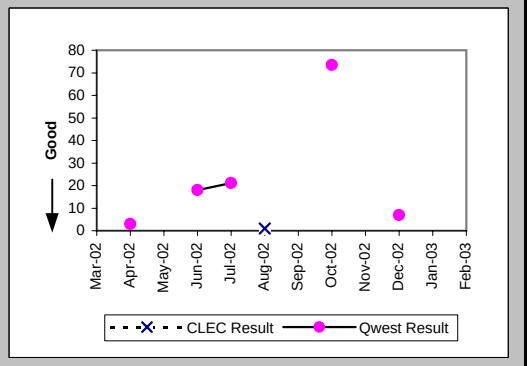
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	273	14	19.50	0	0	310	17	18.24	2.11	0.6	-0.63	No
Apr-02	63	5	12.60	0	0	878	37	23.73	5.25	-4.45	-3.71	No
May-02	117	6	19.50	0	0	301	12	25.08	4.27	-2.61	-2.59	No
Jun-02	43	2	21.50	0	1	281	12	23.42	14.32	-0.18	-1.11	No
Jul-02	22	1	22.00	0	0	477	16	29.81	19.75	-0.38	-1.23	No
Aug-02	236	12	19.67	0	1	56	3	18.67	3.51	0.27	-0.83	No
Sep-02	15	1	15.00	0	0	156	9	17.33	2.06	-1.07	-1.65	No
Oct-02	90	6	15.00	0	0	328	9	36.44	42.78	-0.95	-1.58	No
Nov-02	269	15	17.93	0	0	903	34	26.56	4.99	-5.57	-4.39	No
Dec-02	175	10	17.50	0	0	480	25	19.20	4.67	-0.97	-1.59	No
Jan-03	31	2	15.50	0	0	19	1	19.00				
Feb-03	64	5	12.80	0	0	192	9	21.33	1.41	-10.82	-7.58	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

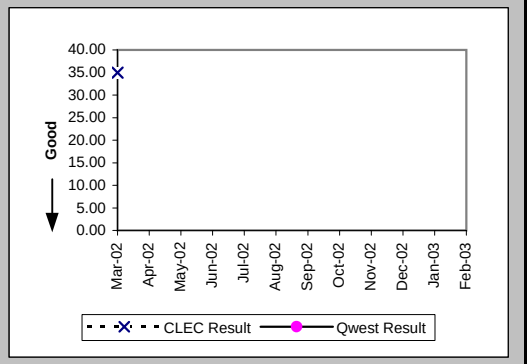
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						6	2	3.00	1.41			
May-02												
Jun-02						54	3	18.00	27.73			
Jul-02						190	9	21.11	19.73			
Aug-02	1	1	1.00	2	0							
Sep-02												
Oct-02						147	2	73.50	75.66			
Nov-02												
Dec-02						7	1	7.00				
Jan-03												
Feb-03												



Checklist #1 - Local Interconnection - LIS Installation

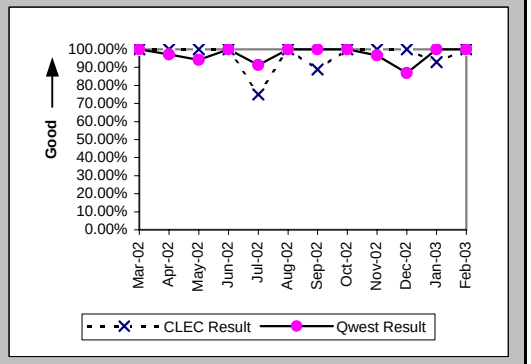
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	35	1	35.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



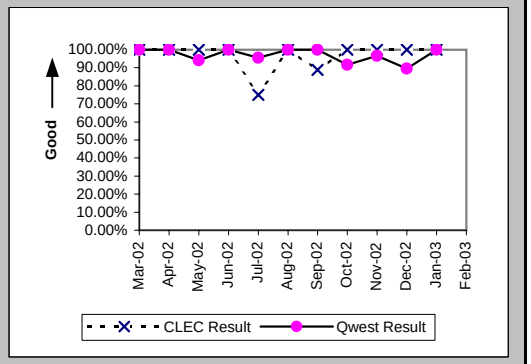
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	17	17	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	34	35	97.14%	16.66%	-0.67	-1.41	No
May-02	21	21	100.00%	0	0	32	34	94.12%	23.53%	-0.9	-1.55	No
Jun-02	9	9	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Jul-02	3	4	75.00%	0	0	21	23	91.30%	28.18%	0.75	-0.54	No
Aug-02	16	16	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Sep-02	16	18	88.89%	0	0	9	9	100.00%	N/A	N/A	-0.51	No
Oct-02	9	9	100.00%			12	12	100.00%	N/A	N/A	N/A	
Nov-02	17	17	100.00%			28	29	96.55%	18.25%	-0.62	-1.38	No
Dec-02	24	24	100.00%			33	38	86.84%	33.80%	-1.49	-1.91	No
Jan-03	13	14	92.86%			16	16	100.00%	N/A	N/A	-0.58	No
Feb-03	10	10	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

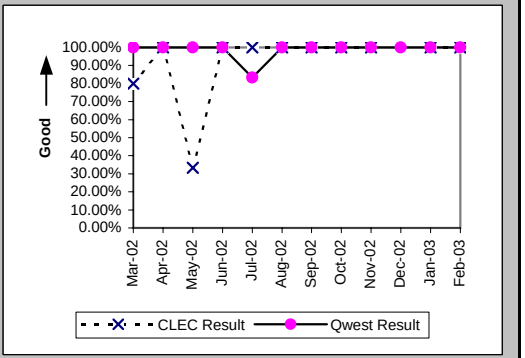
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	17	17	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
May-02	21	21	100.00%	0	0	32	34	94.12%	23.53%	-0.9	-1.55	No
Jun-02	9	9	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Jul-02	3	4	75.00%	0	0	22	23	95.65%	20.39%	1.06	-0.35	No
Aug-02	16	16	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Sep-02	16	18	88.89%	0	0	9	9	100.00%	N/A	N/A	-0.51	No
Oct-02	9	9	100.00%	0	0	11	12	91.67%	27.64%	-0.68	-1.42	No
Nov-02	17	17	100.00%	0	0	28	29	96.55%	18.25%	-0.62	-1.38	No
Dec-02	24	24	100.00%	0	0	34	38	89.47%	30.69%	-1.32	-1.8	No
Jan-03	14	14	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Feb-03												



Checklist #1 - Local Interconnection - LIS Repair

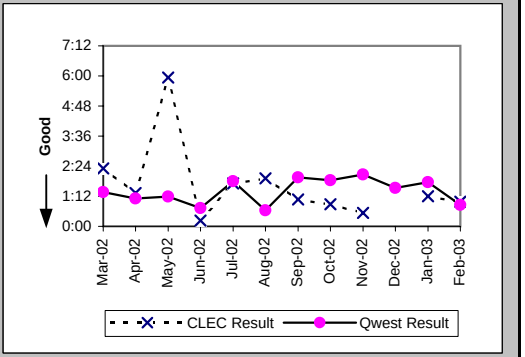
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	5	80.00%	1	0	4	4	100.00%	N/A	N/A	-0.65	No
Apr-02	3	3	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
May-02	1	3	33.33%	0	0	5	5	100.00%	N/A	N/A	0.04	Yes
Jun-02	1	1	100.00%	4	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	0	0	5	6	83.33%	37.27%	-0.63	-1.38	No
Aug-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	2	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02						3	3	100.00%	0.00%			
Jan-03	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	



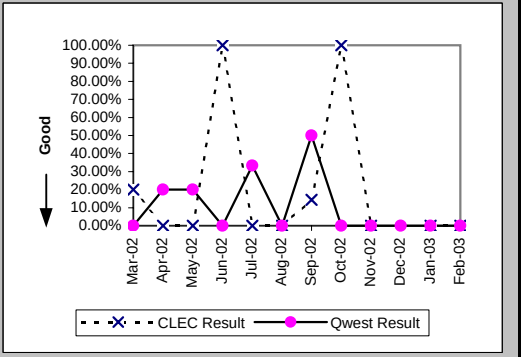
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	11:37	5	2:19	1	0	5:30	4	1:22	1:47	0.86	-0.48	No
Apr-02	3:59	3	1:20	2	0	5:37	5	1:07	1:23	0.04	-0.98	No
May-02	17:49	3	5:56	0	0	5:53	5	1:11	0:30	3.72	1.26	Yes
Jun-02	0:14	1	0:14	4	0	2:11	3	0:44	0:39	-0.66	-1.4	No
Jul-02	5:09	3	1:43	0	0	10:49	6	1:48	1:35	-0.08	-1.05	No
Aug-02	1:55	1	1:55	0	0	1:17	2	0:38	0:26	3.72	1.26	Yes
Sep-02	7:26	7	1:04	0	0	3:53	2	1:57	2:18	-0.48	-1.29	No
Oct-02	0:53	1	0:53	2	0	5:31	3	1:50	1:59	-0.42	-1.25	No
Nov-02	1:04	2	0:32	0	0	4:07	2	2:04	1:33	-0.99	-1.6	No
Dec-02						4:36	3	1:32	1:34			
Jan-03	2:24	2	1:12	0	0	3:32	2	1:46	0:01	-24.04	-15.62	No
Feb-03	0:59	1	0:59	1	0	1:43	2	0:51	0:11	3.72	1.26	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

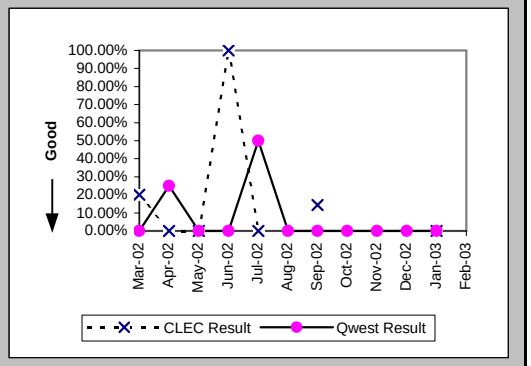
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	5	20.00%	1	0	0	4	0.00%	N/A	N/A	-0.65	No
Apr-02	0	3	0.00%	2	0	1	5	20.00%	40.00%	-0.68	-1.42	No
May-02	0	3	0.00%	0	0	1	5	20.00%	40.00%	-0.68	-1.42	No
Jun-02	1	1	100.00%	4	0	0	3	0.00%	N/A	N/A	-0.24	No
Jul-02	0	3	0.00%	0	0	2	6	33.33%	47.14%	-1	-1.61	No
Aug-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Sep-02	1	7	14.29%	0	0	1	2	50.00%	50.00%	-0.89	-1.54	No
Oct-02	1	1	100.00%	2	0	0	3	0.00%	N/A	N/A	-0.24	No
Nov-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02						0	3	0.00%	0.00%			
Jan-03	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Feb-03	0	1	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	



Checklist #1 - Local Interconnection - LIS Repair

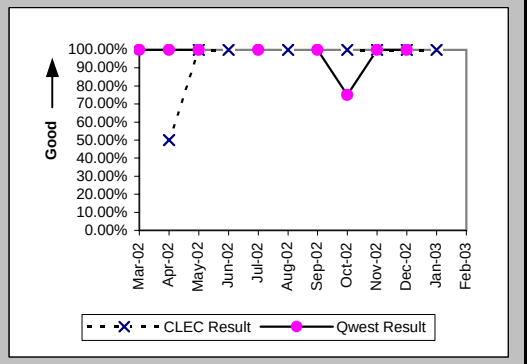
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	5	20.00%	1	0	0	2	0.00%	N/A	N/A	-0.84	No
Apr-02	0	2	0.00%	2	0	1	4	25.00%	43.30%	-0.67	-1.41	No
May-02	0	3	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	4	0	0	1	0.00%	N/A	N/A	-0.59	No
Jul-02	0	3	0.00%	0	0	2	4	50.00%	50.00%	-1.31	-1.8	No
Aug-02						0	1	0.00%	0.00%			
Sep-02	1	7	14.29%	0	0	0	1	0.00%	N/A	N/A	-1.05	No
Oct-02						0	2	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	3	0.00%	0.00%			
Jan-03	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-03												



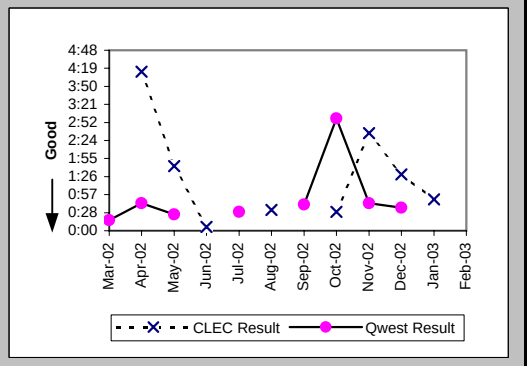
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	2	100.00%	0.00%			
Apr-02	1	2	50.00%	0	0	4	4	100.00%	N/A	N/A	-0.4	No
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	4	0							
Jul-02						5	5	100.00%	0.00%			
Aug-02	1	1	100.00%	1	0							
Sep-02						3	3	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Nov-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jan-03	4	4	100.00%	1	0							
Feb-03												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

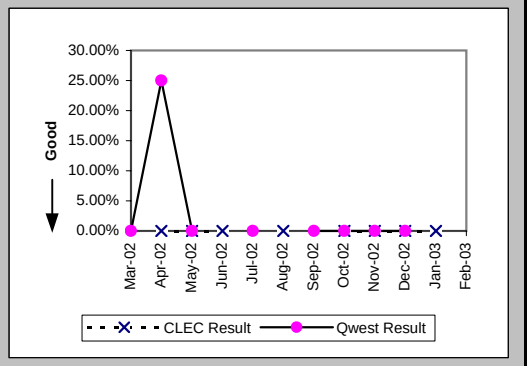
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0:34	2	0:17	0:04			
Apr-02	8:29	2	4:14	0	0	2:54	4	0:44	0:48	0.36	-0.78	No
May-02	1:43	1	1:43	0	0	0:52	2	0:26	0:01	3.72	1.26	Yes
Jun-02	0:06	1	0:06	4	0							
Jul-02						2:30	5	0:30	0:38			
Aug-02	0:33	1	0:33	1	0							
Sep-02						2:07	3	0:42	0:20			
Oct-02	0:30	1	0:30	0	0	11:56	4	2:59	2:38	-0.84	-1.51	No
Nov-02	5:13	2	2:36	0	0	1:28	2	0:44	0:48	1.08	-0.35	No
Dec-02	1:30	1	1:30	2	0	3:43	6	0:37	0:33	0.64	-0.61	No
Jan-03	3:18	4	0:50	1	0							
Feb-03												



Checklist #1 - Local Interconnection - LIS Repair

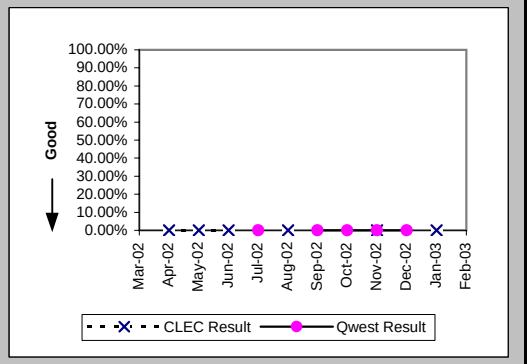
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02	0	2	0.00%	0	0	1	4	25.00%	43.30%	-0.67	-1.41	No
May-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	4	0							
Jul-02						0	5	0.00%	0.00%			
Aug-02	0	1	0.00%	1	0							
Sep-02						0	3	0.00%	0.00%			
Oct-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Nov-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02	0	1	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	
Jan-03	0	4	0.00%	1	0							
Feb-03												



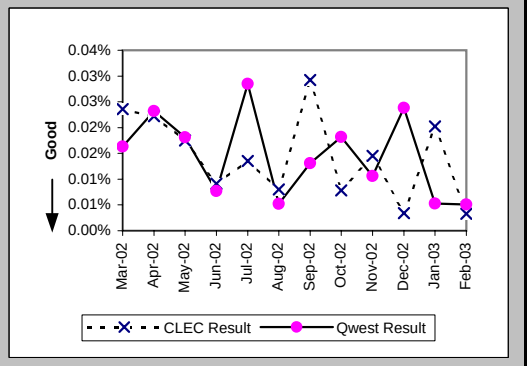
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02	0	1	0.00%	0	0							
May-02	0	1	0.00%	0	0							
Jun-02	0	1	0.00%	4	0							
Jul-02						0	3	0.00%	0.00%			
Aug-02	0	1	0.00%	1	0							
Sep-02						0	2	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02						0	5	0.00%	0.00%			
Jan-03	0	2	0.00%	1	0							
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

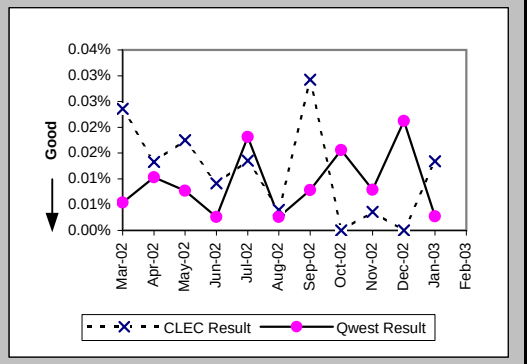
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	21192	0.02%	1	0	6	36816	0.02%	1.28%	0.66	-0.6	No
Apr-02	5	22512	0.02%	2	0	9	38832	0.02%	1.52%	-0.08	-1.05	No
May-02	4	22895	0.02%	0	0	7	38716	0.02%	1.34%	-0.05	-1.03	No
Jun-02	2	22046	0.01%	8	0	3	38740	0.01%	0.88%	0.18	-0.89	No
Jul-02	3	22262	0.01%	0	0	11	38575	0.03%	1.69%	-1.06	-1.64	No
Aug-02	2	25090	0.01%	1	0	2	38479	0.01%	0.72%	0.47	-0.71	No
Sep-02	7	24012	0.03%	0	0	5	38217	0.01%	1.14%	1.71	0.04	Yes
Oct-02	2	25764	0.01%	2	0	7	38407	0.02%	1.35%	-0.96	-1.59	No
Nov-02	4	27636	0.01%	0	0	4	37879	0.01%	1.03%	0.48	-0.71	No
Dec-02	1	29532	0.00%	3	0	9	37783	0.02%	1.54%	-1.7	-2.04	No
Jan-03	6	29748	0.02%	1	0	2	37683	0.01%	0.73%	2.63	0.6	Yes
Feb-03	1	30612	0.00%	1	0	2	39135	0.01%	0.71%	-0.34	-1.21	No



Checklist #1 - Local Interconnection - LIS Repair

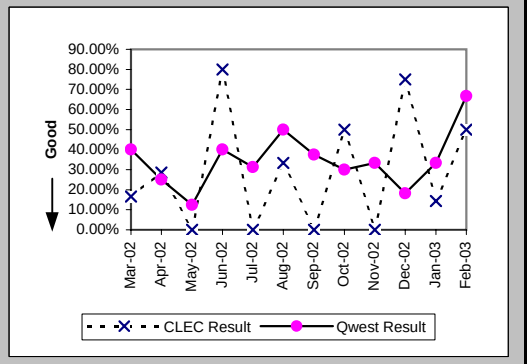
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	21192	0.02%	1	0	2	36816	0.01%	0.74%	2.86	0.74	Yes
Apr-02	3	22512	0.01%	2	0	4	38832	0.01%	1.01%	0.36	-0.78	No
May-02	4	22895	0.02%	0	0	3	38716	0.01%	0.88%	1.32	-0.19	No
Jun-02	2	22046	0.01%	8	0	1	38740	0.00%	0.51%	1.51	-0.08	No
Jul-02	3	22262	0.01%	0	0	7	38575	0.02%	1.35%	-0.41	-1.25	No
Aug-02	1	25090	0.00%	1	0	1	38479	0.00%	0.51%	0.34	-0.8	No
Sep-02	7	24012	0.03%	0	0	3	38217	0.01%	0.89%	2.92	0.78	Yes
Oct-02	0	25764	0.00%	0	0	6	38407	0.02%	1.25%	-1.55	-1.94	No
Nov-02	1	27636	0.00%	0	0	3	37879	0.01%	0.89%	-0.61	-1.37	No
Dec-02	0	29532	0.00%	0	0	8	37783	0.02%	1.46%	-1.87	-2.14	No
Jan-03	4	29748	0.01%	1	0	1	37683	0.00%	0.52%	2.7	0.64	Yes
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

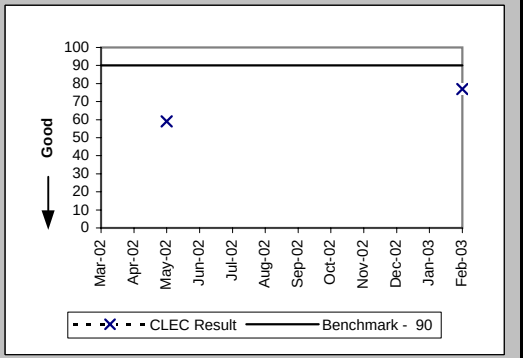
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	6	16.67%	0	0	4	10	40.00%	48.99%	-0.92	-1.56	No
Apr-02	2	7	28.57%	0	0	3	12	25.00%	43.30%	0.08	-0.95	No
May-02	0	4	0.00%	0	0	1	8	12.50%	33.07%	-0.62	-1.38	No
Jun-02	8	10	80.00%	0	0	2	5	40.00%	48.99%	1.33	-0.19	No
Jul-02	0	3	0.00%	0	0	5	16	31.25%	46.35%	-1.07	-1.65	No
Aug-02	1	3	33.33%	0	0	2	4	50.00%	50.00%	-0.44	-1.27	No
Sep-02	0	7	0.00%	0	0	3	8	37.50%	48.41%	-1.5	-1.91	No
Oct-02	2	4	50.00%	0	0	3	10	30.00%	45.83%	0.58	-0.65	No
Nov-02	0	4	0.00%	0	0	2	6	33.33%	47.14%	-1.1	-1.67	No
Dec-02	3	4	75.00%	0	0	2	11	18.18%	38.57%	1.85	0.13	Yes
Jan-03	1	7	14.29%	0	0	1	3	33.33%	47.14%	-0.59	-1.36	No
Feb-03	1	2	50.00%	0	0	4	6	66.67%	47.14%	-0.43	-1.26	No



Checklist #1 - Collocation

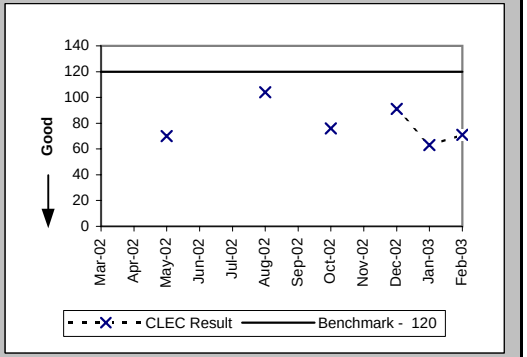
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02	118	2	59.00			
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	77	1	77.00	0	0	



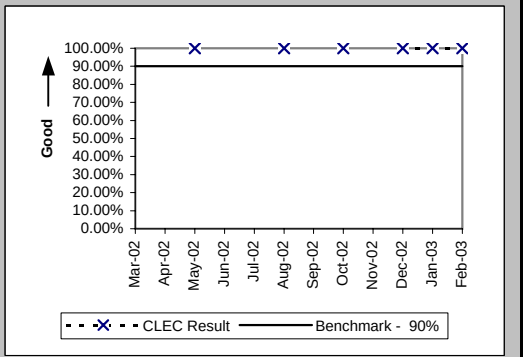
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02	70	1	70.00			
Jun-02						
Jul-02						
Aug-02	104	1	104.00			
Sep-02						
Oct-02	76	1	76.00	0	0	
Nov-02						
Dec-02	91	1	91.00	0	0	
Jan-03	63	1	63.00	0	0	
Feb-03	71	1	71.00	0	0	



Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

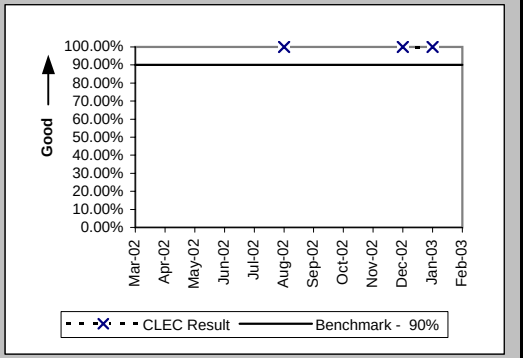
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02	3	3	100.00%			
Jun-02						
Jul-02						
Aug-02	1	1	100.00%			
Sep-02						
Oct-02	1	1	100.00%	0	0	0.00%
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	1	1	100.00%	0	0	0.00%
Feb-03	2	2	100.00%	0	0	0.00%



Checklist #1 - Collocation

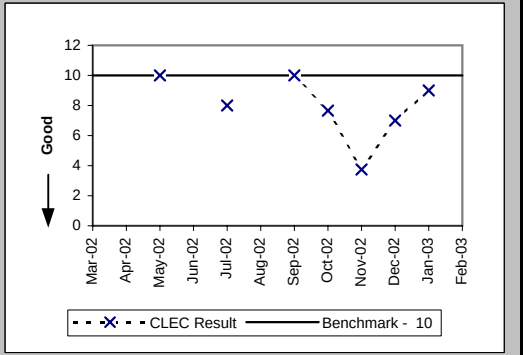
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	1	1	100.00%			
Sep-02						
Oct-02						
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	1	1	100.00%	0	0	0.00%
Feb-03						



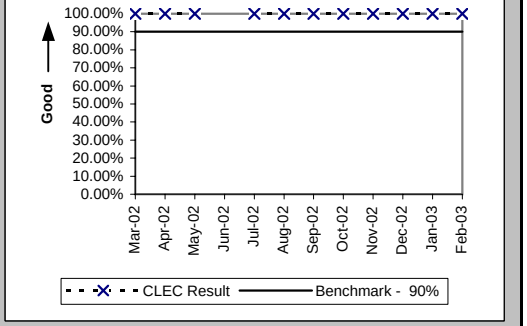
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02	10	1	10.00			
Jun-02						
Jul-02	8	1	8.00			
Aug-02						
Sep-02	10	1	10.00			
Oct-02	23	3	7.67	0	0	1.15
Nov-02	15	4	3.75	0	0	1.89
Dec-02	7	1	7.00	0	0	
Jan-03	18	2	9.00	0	0	0.00
Feb-03						



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

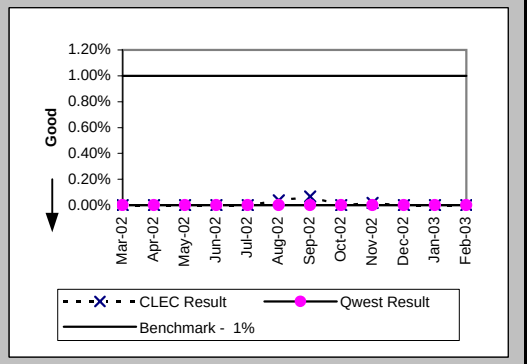
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	2	2	100.00%			
Apr-02	1	1	100.00%			
May-02	2	2	100.00%			
Jun-02						
Jul-02	1	1	100.00%			
Aug-02	1	1	100.00%			
Sep-02	1	1	100.00%			
Oct-02	4	4	100.00%	0	0	0.00%
Nov-02	5	5	100.00%	0	0	0.00%
Dec-02	3	3	100.00%	0	0	0.00%
Jan-03	2	2	100.00%	0	0	0.00%
Feb-03	3	3	100.00%	0	0	0.00%



Checklist #1 - Trunk Blocking

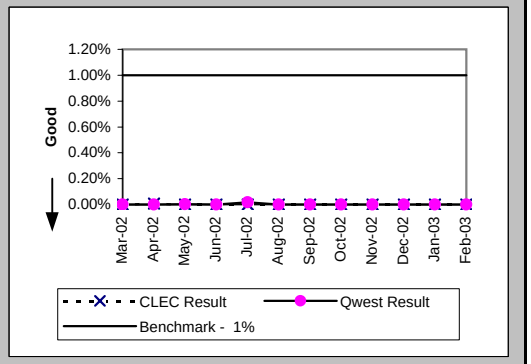
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	3480	0.00%	0	0	0	4222	0.00%	0.00%			No
Apr-02	0	3288	0.00%	0	0	0	4222	0.00%	0.00%			No
May-02	0	3744	0.00%	0	0	0	4126	0.00%	0.00%			No
Jun-02	0	3792	0.00%	0	0	0	4030	0.00%	0.00%			No
Jul-02	0	3480	0.00%	0	0	0	4030	0.00%	0.00%			No
Aug-02	1.4	3720	0.04%	0	0	0	3910	0.00%	0.00%			No
Sep-02	2.49	3720	0.07%	0	0	0	3910	0.00%	0.00%			No
Oct-02	0	3768	0.00%	0	0	0	3910	0.00%	0.00%			No
Nov-02	0.67	3768	0.02%	0	0	0	3910	0.00%	0.00%			No
Dec-02	0	3720	0.00%	0	0	0	3910	0.00%	0.00%			No
Jan-03	0	3720	0.00%	0	0	0	3910	0.00%	0.00%			No
Feb-03	0	3120	0.00%	0	0	0	3910	0.00%	0.00%			No



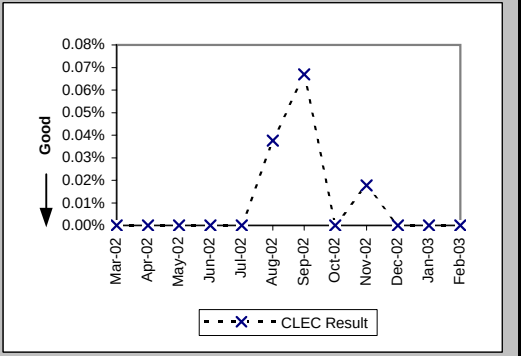
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1152	0.00%	0	0	0	7560	0.00%	0.00%			No
Apr-02	0.11	1368	0.01%	0	0	0	7560	0.00%	0.00%			No
May-02	0	1368	0.00%	0	0	0.22	7200	0.00%	0.01%	-8.57	-6.21	No
Jun-02	0	1368	0.00%	0	0	0	7152	0.00%	0.00%			No
Jul-02	0	1608	0.00%	0	0	1.18	7152	0.02%	0.08%	-7.42	-5.51	No
Aug-02	0	1872	0.00%	0	0	0	7128	0.00%	0.00%			No
Sep-02	0	1968	0.00%	0	0	0	7128	0.00%	0.00%			No
Oct-02	0	1176	0.00%	0	0	0	7128	0.00%	0.00%			No
Nov-02	0	1440	0.00%	0	0	0	7128	0.00%	0.00%			No
Dec-02	0	1560	0.00%	0	0	0	17149	0.00%	0.00%			No
Jan-03	0	1752	0.00%	0	0	0	17341	0.00%	0.00%			No
Feb-03	0	1680	0.00%	0	0	0.14	17461	0.00%	0.00%	-8.48	-6.16	No

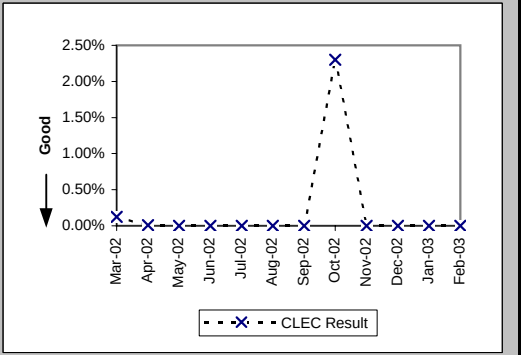


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	0	3480	0.00%	0	0	0.00%
Apr-02	0	3288	0.00%	0	0	0.00%
May-02	0	3744	0.00%	0	0	0.00%
Jun-02	0	3792	0.00%	0	0	0.00%
Jul-02	0	3480	0.00%	0	0	0.00%
Aug-02	1.4	3720	0.04%	0	0	0.14%
Sep-02	2.49	3720	0.07%	0	0	0.19%
Oct-02	0	3768	0.00%	0	0	0.00%
Nov-02	0.67	3768	0.02%	0	0	0.04%
Dec-02	0	3720	0.00%	0	0	0.00%
Jan-03	0	3720	0.00%	0	0	0.00%
Feb-03	0	3120	0.00%	0	0	0.00%



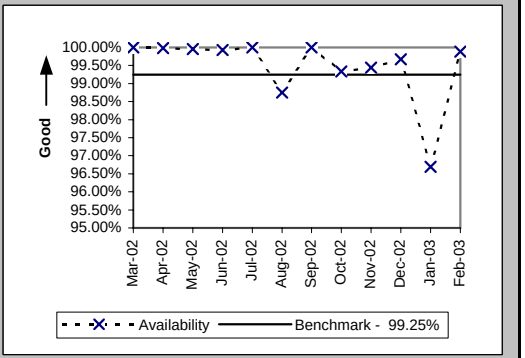
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	1.45	1176	0.12%	0	0	0.86%
Apr-02	0.11	1368	0.01%	0	0	0.01%
May-02	0	1368	0.00%	0	0	0.00%
Jun-02	0	1368	0.00%	0	0	0.00%
Jul-02	0	1608	0.00%	0	0	0.00%
Aug-02	0	1872	0.00%	0	0	0.00%
Sep-02	0	1968	0.00%	0	0	0.00%
Oct-02	36.99	1608	2.30%	0	0	7.77%
Nov-02	0	1440	0.00%	0	0	0.00%
Dec-02	0	1560	0.00%	0	0	0.00%
Jan-03	0	1752	0.00%	0	0	0.00%
Feb-03	0	1680	0.00%	0	0	0.00%



Checklist #2 - Gateway Availability

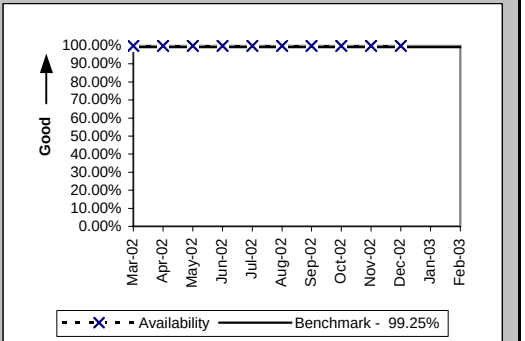
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		
Nov-02	99.44%		
Dec-02	99.67%		
Jan-03	96.69%		
Feb-03	99.89%		



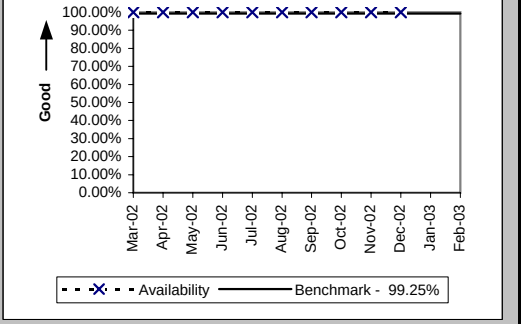
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			

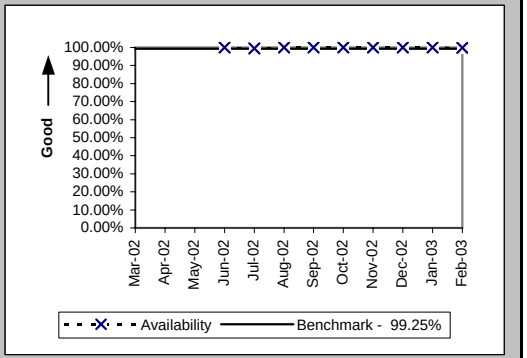


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

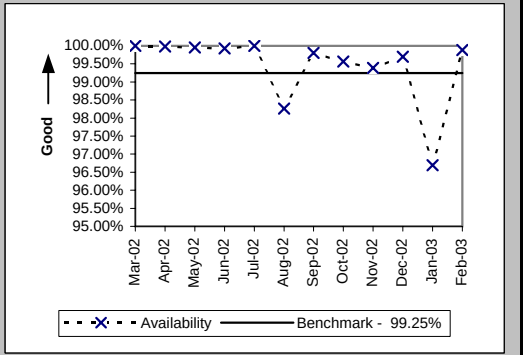
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	99.91%		



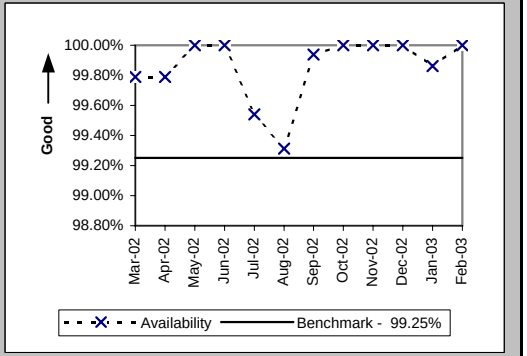
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		
Nov-02	99.39%		
Dec-02	99.69%		
Jan-03	96.69%		
Feb-03	99.89%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

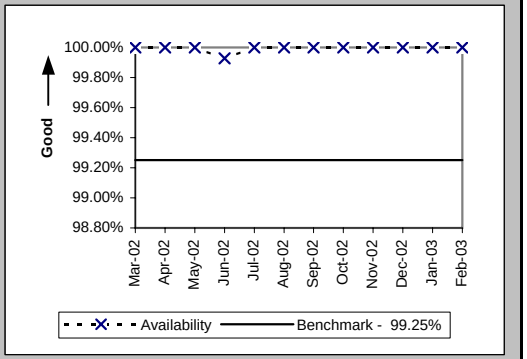
Date	Availability	PID Exc	Data Exc
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	99.86%		
Feb-03	100.00%		



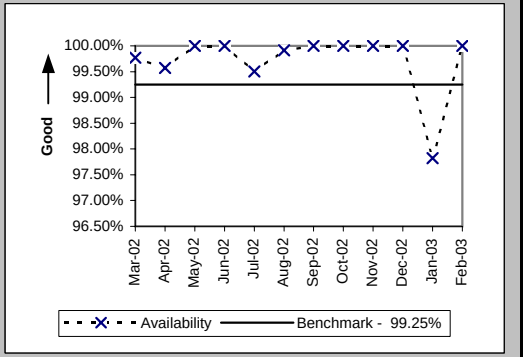
CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

System Availability - EXACT (Percent) (GA-4) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	97.82%		
Feb-03	100.00%		

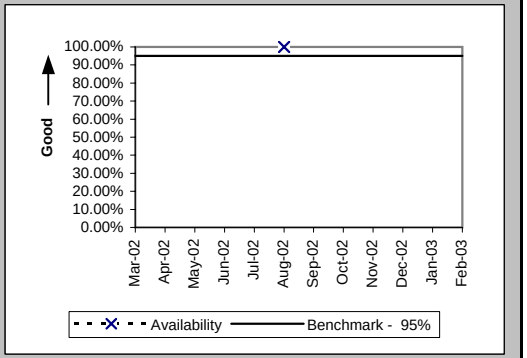


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

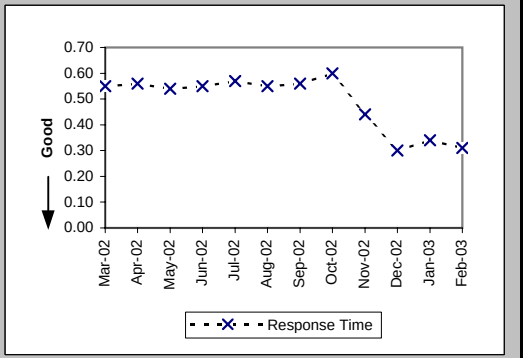
Date	Availability	PID Exc	Data Exc
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			
Nov-02			
Dec-02			
Jan-03			
Feb-03			



Checklist #2 - Preorder Response Times - IMA

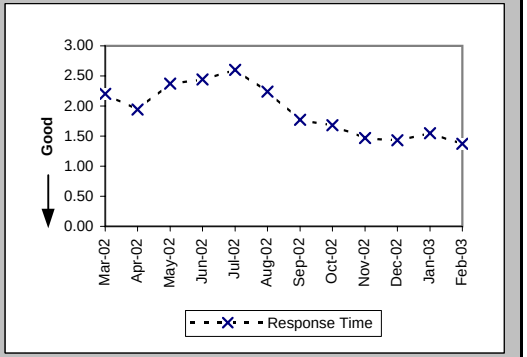
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23
Nov-02	909.48	2067	0.44			0.33
Dec-02	715.5	2385	0.30			0.28
Jan-03	794.92	2338	0.34			0.62
Feb-03	667.74	2154	0.31			0.46



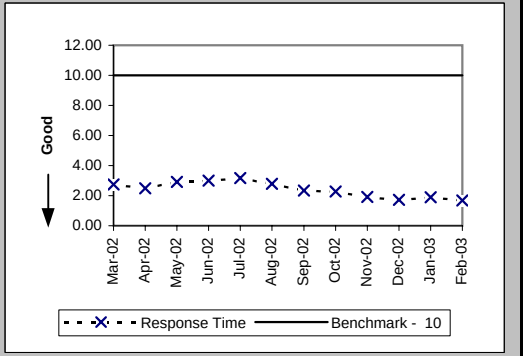
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99
Nov-02	3038.49	2067	1.47			0.99
Dec-02	3410.55	2385	1.43			1.63
Jan-03	3623.9	2338	1.55			2.37
Feb-03	2950.98	2154	1.37			0.92



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

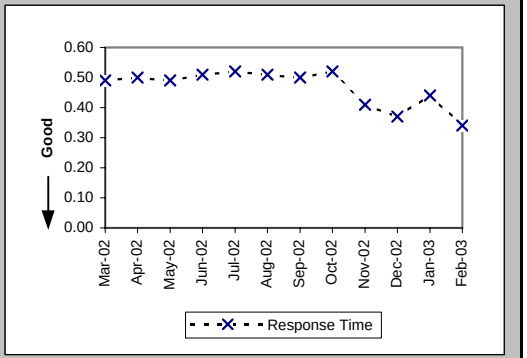
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			
Nov-02	3947.97	2067	1.91			
Dec-02	4126.05	2385	1.73			
Jan-03	4418.82	2338	1.89			
Feb-03	3618.72	2154	1.68			



Checklist #2 - Preorder Response Times - IMA

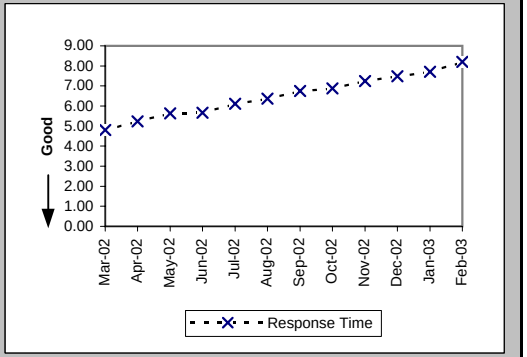
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26
Nov-02	1552.83	3762	0.41			1.08
Dec-02	1560.65	4271	0.37			0.90
Jan-03	1870.28	4265	0.44			1.51
Feb-03	1374.12	4095	0.34			0.87



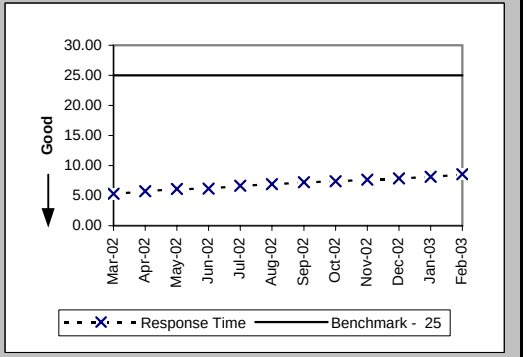
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82
Nov-02	27276.78	3762	7.25			7.24
Dec-02	32005.77	4271	7.49			7.60
Jan-03	32867.53	4265	7.71			7.68
Feb-03	33638.36	4095	8.21			7.60



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

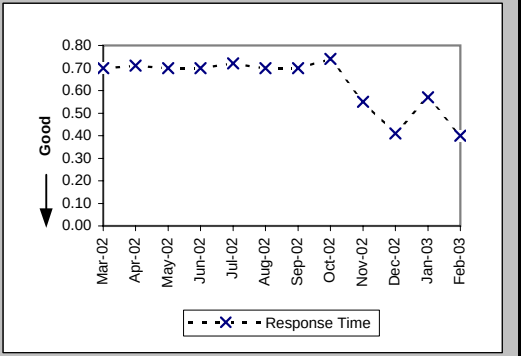
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			
Nov-02	28829.61	3762	7.66			
Dec-02	33566.42	4271	7.86			
Jan-03	34737.81	4265	8.14			
Feb-03	35012.48	4095	8.55			



Checklist #2 - Preorder Response Times - IMA

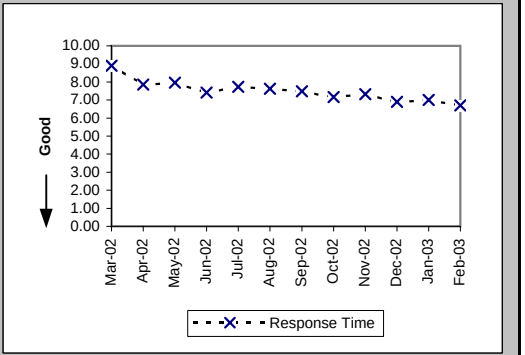
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15
Nov-02	399.85	727	0.55			1.23
Dec-02	351.37	857	0.41			1.01
Jan-03	497.61	873	0.57			1.96
Feb-03	337.6	844	0.40			2.13



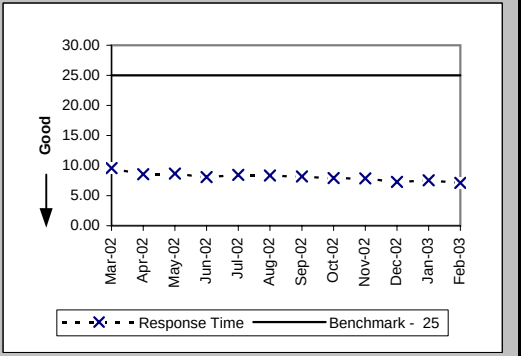
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85
Nov-02	5328.91	727	7.33			5.28
Dec-02	5904.73	857	6.89			3.87
Jan-03	6111	873	7.00			3.73
Feb-03	5663.24	844	6.71			3.01



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

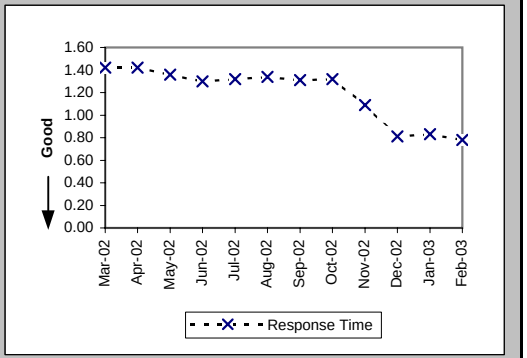
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			
Nov-02	5728.76	727	7.88			
Dec-02	6256.1	857	7.30			
Jan-03	6608.61	873	7.57			
Feb-03	6000.84	844	7.11			



Checklist #2 - Preorder Response Times - IMA

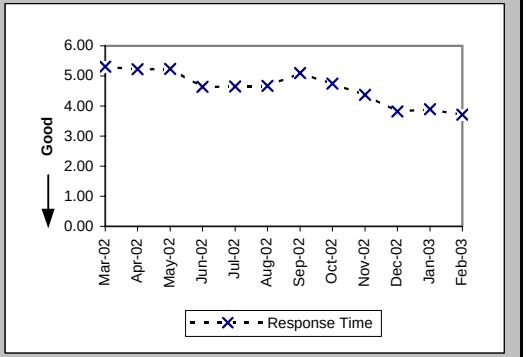
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41
Nov-02	9215.81	8442	1.09			1.41
Dec-02	7974.72	9793	0.81			1.59
Jan-03	8073.03	9726	0.83			2.26
Feb-03	6549.7	8364	0.78			1.75



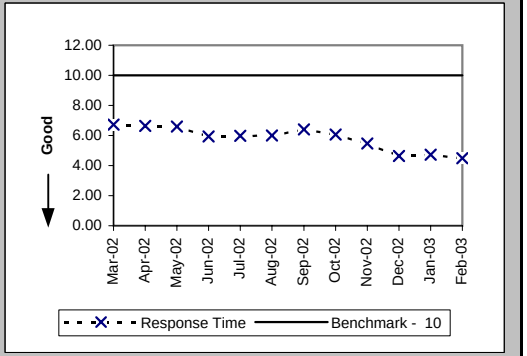
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85
Nov-02	36933.66	8442	4.37			2.96
Dec-02	37442.08	9793	3.82			2.78
Jan-03	37834.67	9726	3.89			3.61
Feb-03	30988.98	8364	3.71			2.45



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

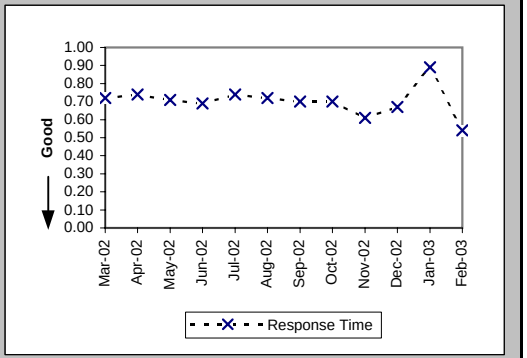
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			
Nov-02	46149.47	8442	5.47			
Dec-02	45416.8	9793	4.64			
Jan-03	45907.7	9726	4.72			
Feb-03	37538.68	8364	4.49			



Checklist #2 - Preorder Response Times - IMA

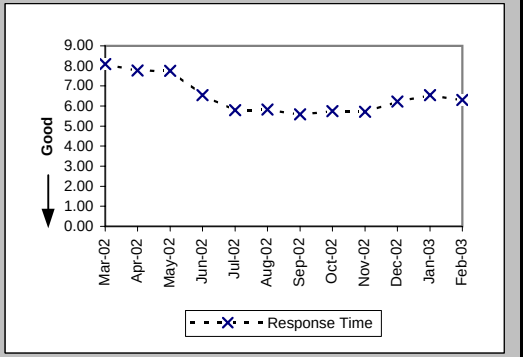
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19
Nov-02	651.62	1069	0.61			1.37
Dec-02	764.17	1134	0.67			1.68
Jan-03	1030.38	1162	0.89			2.53
Feb-03	687.86	1268	0.54			1.85



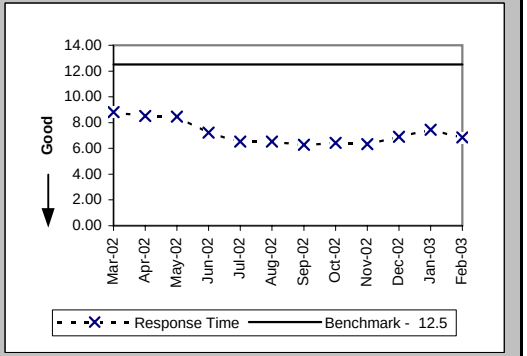
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08
Nov-02	6107.13	1069	5.71			2.45
Dec-02	7050.23	1134	6.22			2.36
Jan-03	7609.42	1162	6.55			3.29
Feb-03	7997.41	1268	6.31			2.94



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

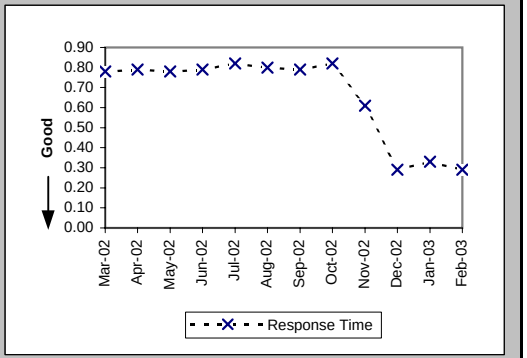
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			
Nov-02	6758.75	1069	6.32			
Dec-02	7814.4	1134	6.89			
Jan-03	8639.8	1162	7.44			
Feb-03	8685.27	1268	6.85			



Checklist #2 - Preorder Response Times - IMA

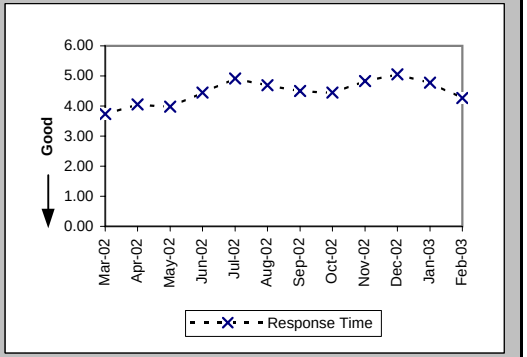
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22
Nov-02	775.33	1266	0.61			0.41
Dec-02	396.92	1370	0.29			0.10
Jan-03	417.65	1276	0.33			0.51
Feb-03	405.8	1392	0.29			0.03



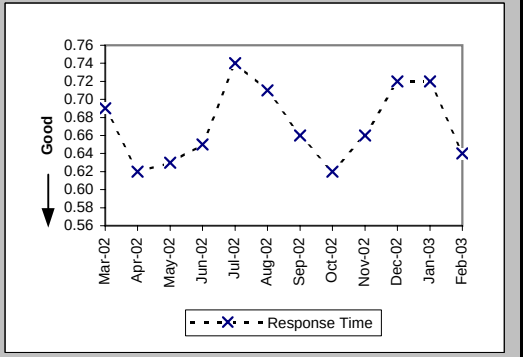
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62
Nov-02	6119.71	1266	4.83			2.78
Dec-02	6922.34	1370	5.05			2.59
Jan-03	6101.12	1276	4.78			2.00
Feb-03	5939.29	1392	4.27			1.70



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

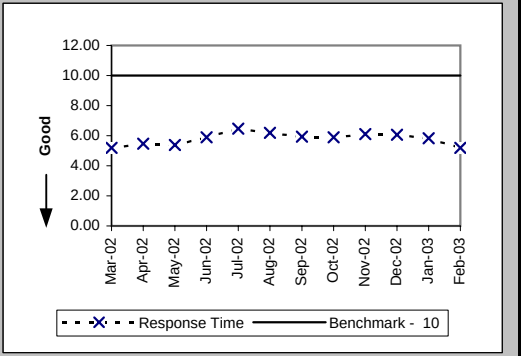
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23
Nov-02	837.3	1266	0.66			0.28
Dec-02	984.95	1370	0.72			0.16
Jan-03	915.01	1276	0.72			0.24
Feb-03	886.44	1392	0.64			0.17



Checklist #2 - Preorder Response Times - IMA

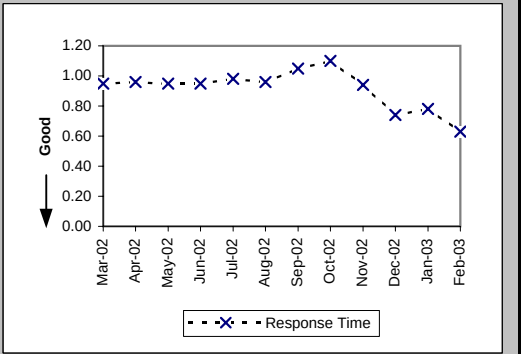
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			
Nov-02	7732.34	1266	6.11			
Dec-02	8304.21	1370	6.06			
Jan-03	7433.78	1276	5.83			
Feb-03	7231.53	1392	5.20			



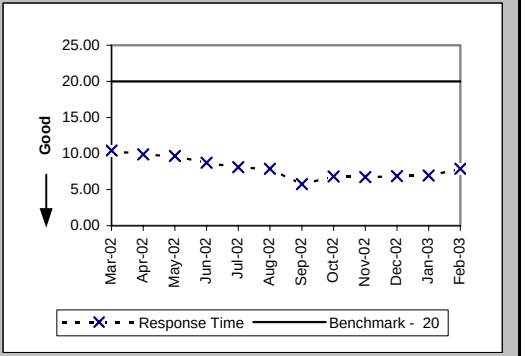
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20
Nov-02	3048.64	3255	0.94			0.71
Dec-02	2794.57	3777	0.74			0.80
Jan-03	2964.43	3816	0.78			1.29
Feb-03	2315.97	3669	0.63			0.60



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

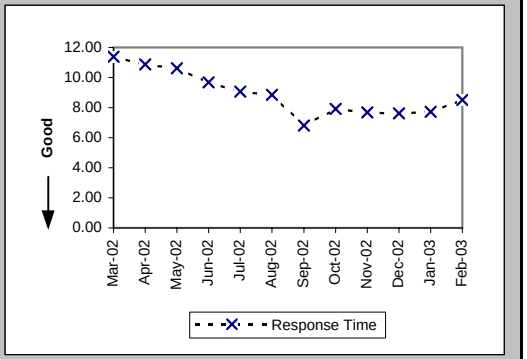
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31
Nov-02	21933.43	3255	6.74			9.02
Dec-02	25981.04	3777	6.88			7.68
Jan-03	26480.49	3816	6.94			7.43
Feb-03	28921.84	3669	7.88			7.10



Checklist #2 - Preorder Response Times - IMA

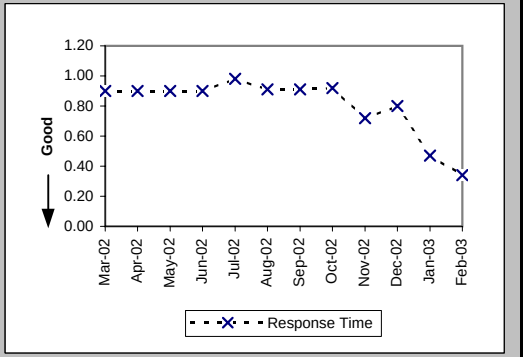
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			
Nov-02	24982.07	3255	7.68			
Dec-02	28775.61	3777	7.62			
Jan-03	29444.92	3816	7.72			
Feb-03	31237.81	3669	8.51			



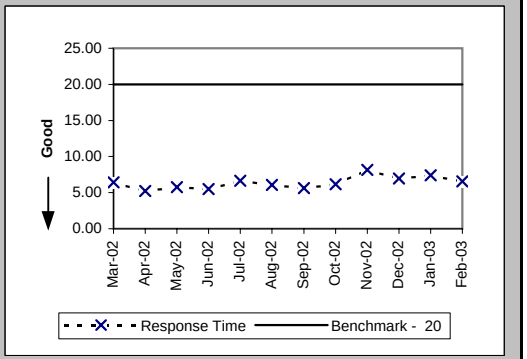
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09
Nov-02	280.8	390	0.72			0.95
Dec-02	389.6	487	0.80			2.14
Jan-03	225.6	480	0.47			1.66
Feb-03	151.64	446	0.34			1.48



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

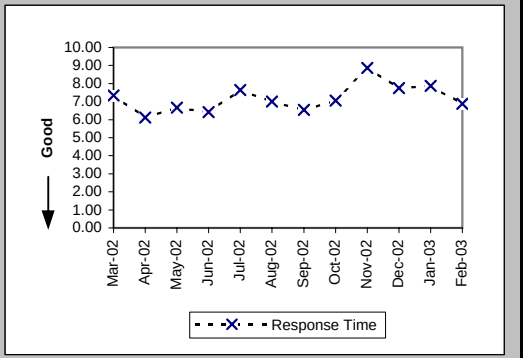
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93
Nov-02	3174.6	390	8.14			15.63
Dec-02	3379.78	487	6.94			7.35
Jan-03	3552	480	7.40			10.25
Feb-03	2916.84	446	6.54			7.30



Checklist #2 - Preorder Response Times - IMA

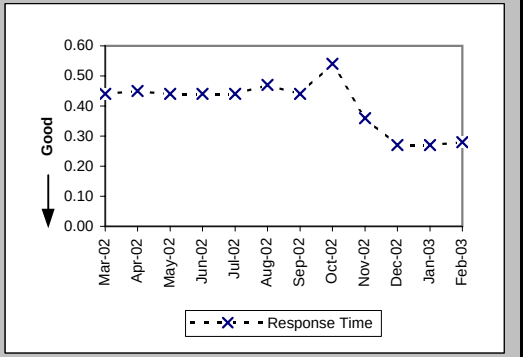
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			
Nov-02	3455.4	390	8.86			
Dec-02	3769.38	487	7.74			
Jan-03	3777.6	480	7.87			
Feb-03	3068.48	446	6.88			



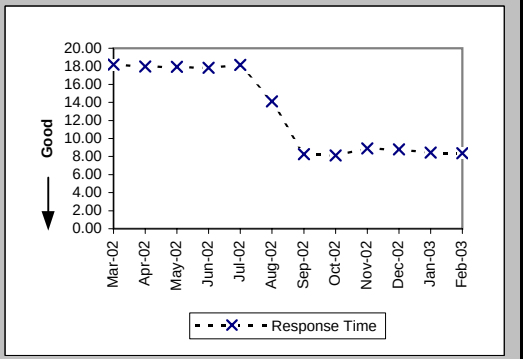
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34
Nov-02	326.16	898	0.36			0.18
Dec-02	271.36	1007	0.27			0.04
Jan-03	270.2	983	0.27			0.04
Feb-03	262.92	938	0.28			0.05



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

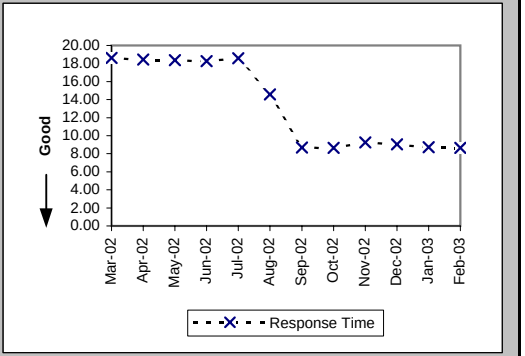
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62
Nov-02	7983.31	898	8.89			3.80
Dec-02	8856.22	1007	8.79			3.63
Jan-03	8310.19	983	8.45			4.21
Feb-03	7859.64	938	8.38			3.87



Checklist #2 - Preorder Response Times - IMA

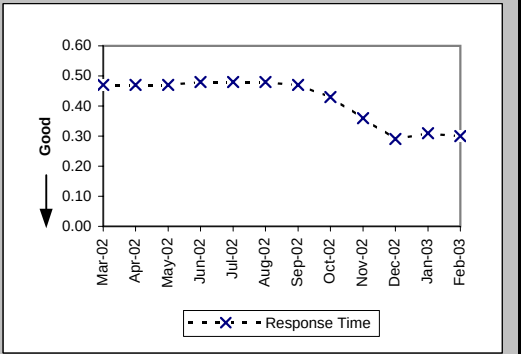
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			
Nov-02	8309.47	898	9.25			
Dec-02	9127.58	1007	9.06			
Jan-03	8580.39	983	8.73			
Feb-03	8122.56	938	8.66			



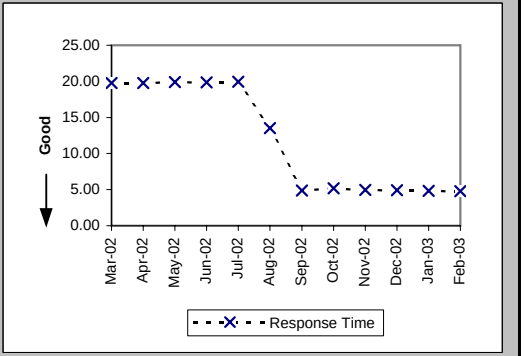
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10
Nov-02	195.07	539	0.36			0.23
Dec-02	175.27	614	0.29			0.24
Jan-03	193.3	624	0.31			0.35
Feb-03	176.79	580	0.30			0.21



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

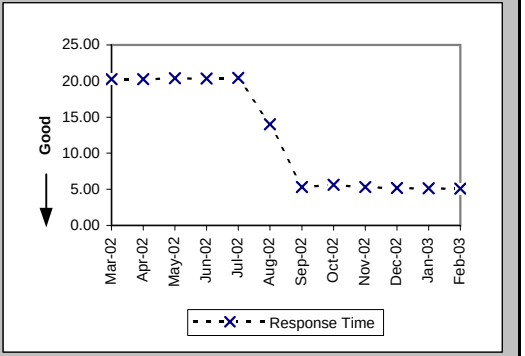
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36
Nov-02	2673.13	539	4.96			1.08
Dec-02	3014.89	614	4.91			2.25
Jan-03	3002.9	624	4.81			1.03
Feb-03	2770.45	580	4.78			1.36



Checklist #2 - Preorder Response Times - IMA

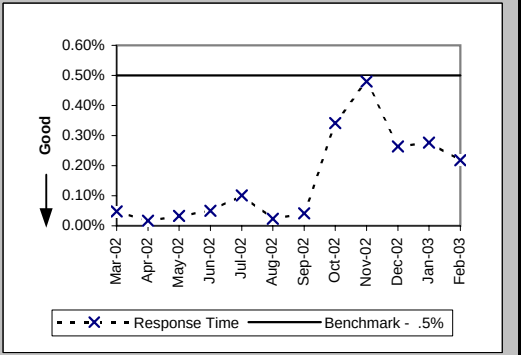
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			
Nov-02	2868.2	539	5.32			
Dec-02	3190.16	614	5.20			
Jan-03	3196.2	624	5.12			
Feb-03	2947.24	580	5.08			



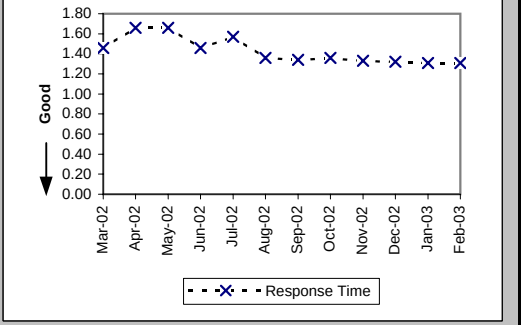
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%
Nov-02	108	22523	0.48%			6.91%
Dec-02	68	25763	0.26%			5.13%
Jan-03	71	25614	0.28%			5.26%
Feb-03	52	23802	0.22%			4.67%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

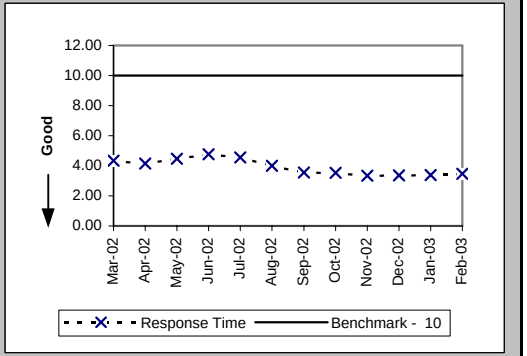
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74
Nov-02	11348.89	8533	1.33			1.31
Dec-02	11844.36	8973	1.32			1.24
Jan-03	11699.61	8931	1.31			1.27
Feb-03	11155.96	8516	1.31			1.26



Checklist #2 - Preorder Response Times - EDI

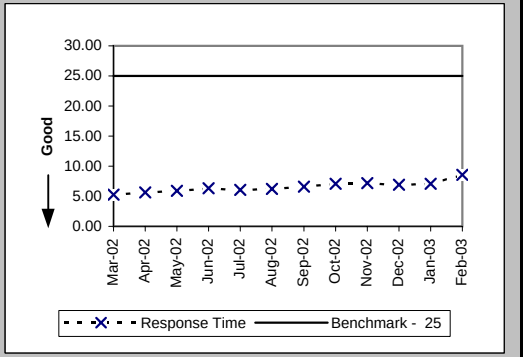
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24
Nov-02	17578.42	5263	3.34			0.86
Dec-02	19034.4	5665	3.36			0.90
Jan-03	18126.33	5347	3.39			0.75
Feb-03	14390.09	4147	3.47			0.93



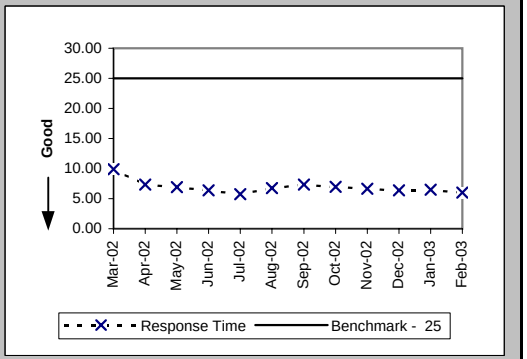
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77
Nov-02	35892.88	4986	7.20			7.90
Dec-02	37076.72	5372	6.90			7.94
Jan-03	36889.02	5200	7.09			8.15
Feb-03	36168.16	4223	8.56			8.85



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

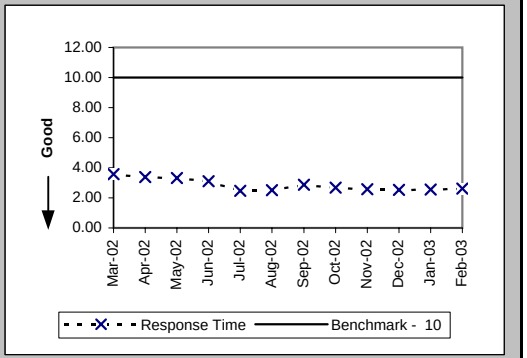
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49
Nov-02	2945.95	443	6.65			2.54
Dec-02	3051.23	479	6.37			4.83
Jan-03	3016	464	6.50			3.58
Feb-03	2277.79	379	6.01			2.65



Checklist #2 - Preorder Response Times - EDI

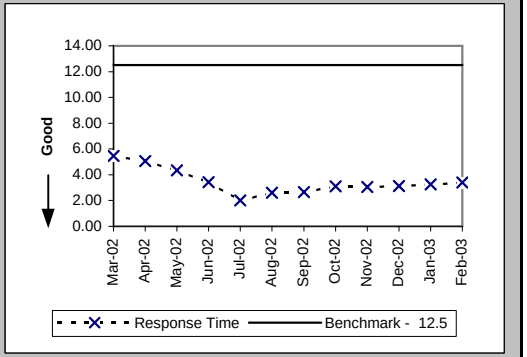
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56
Nov-02	21808.48	8470	2.57			1.01
Dec-02	23247.19	9145	2.54			0.87
Jan-03	22346.26	8736	2.56			1.38
Feb-03	17850.21	6832	2.61			1.43



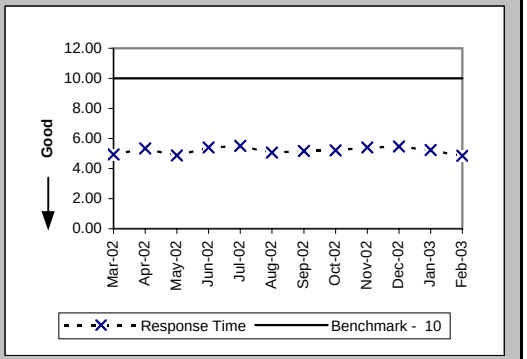
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43
Nov-02	6679.11	2192	3.05			0.85
Dec-02	7307.72	2329	3.14			1.11
Jan-03	7358.7	2261	3.25			1.42
Feb-03	6296.96	1844	3.41			2.16



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

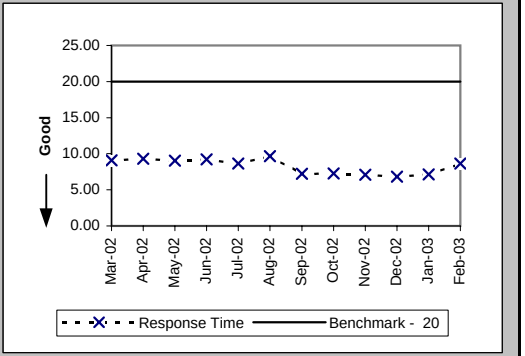
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68
Nov-02	14190.93	2622	5.41			2.71
Dec-02	15630.38	2865	5.46			2.37
Jan-03	14404.45	2747	5.24			2.18
Feb-03	10803.68	2225	4.86			1.90



Checklist #2 - Preorder Response Times - EDI

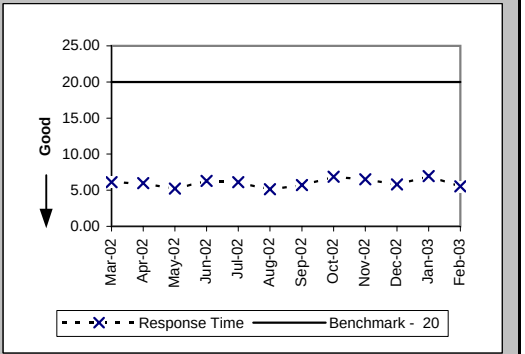
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08
Nov-02	19412.29	2739	7.09			14.00
Dec-02	20578.47	3007	6.84			12.75
Jan-03	20739.06	2912	7.12			13.21
Feb-03	20513.51	2374	8.64			12.43



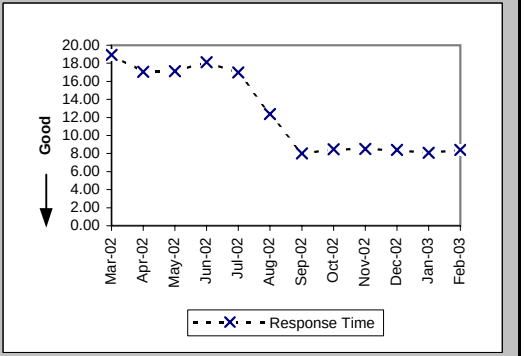
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52
Nov-02	5819.94	894	6.51			14.15
Dec-02	5627.88	972	5.79			7.26
Jan-03	6521.52	937	6.96			10.79
Feb-03	4253.4	765	5.56			6.82



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark)

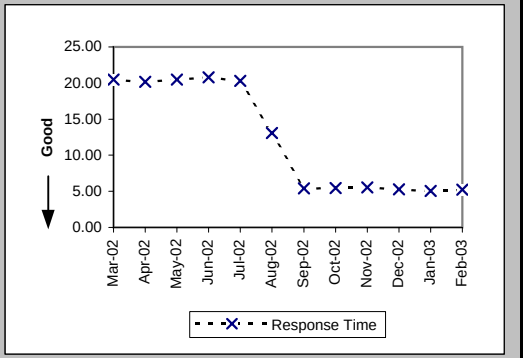
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41
Nov-02	7223.89	849	8.51			5.41
Dec-02	7805.47	929	8.40			3.98
Jan-03	7226.84	892	8.10			3.29
Feb-03	6119.66	728	8.41			5.06



Checklist #2 - Preorder Response Times - EDI

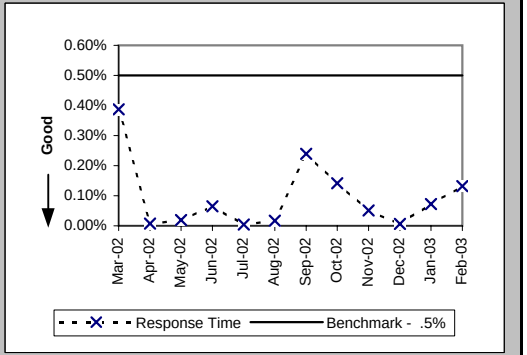
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39
Nov-02	4867.08	879	5.54			2.17
Dec-02	5099.78	965	5.28			1.85
Jan-03	4740.59	937	5.06			0.74
Feb-03	3964.69	758	5.23			2.01



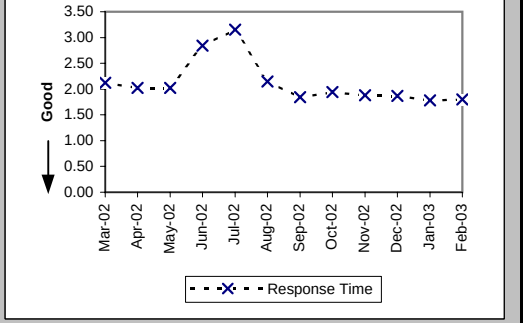
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%
Nov-02	15	29352	0.05%			2.26%
Dec-02	2	31730	0.01%			0.79%
Jan-03	22	30455	0.07%			2.69%
Feb-03	32	24307	0.13%			3.63%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

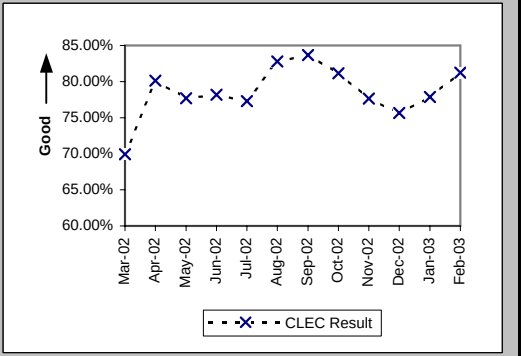
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58
Nov-02	14601.96	7767	1.88			2.41
Dec-02	15739.79	8417	1.87			3.28
Jan-03	14435.8	8110	1.78			1.86
Feb-03	11863.8	6591	1.80			1.42



Checklist #2 - Electronic Flow-through - Resale

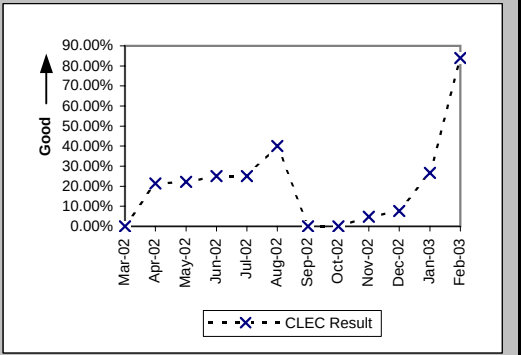
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	100	143	69.93%	90	0	45.86%
Apr-02	121	151	80.13%	86	0	39.90%
May-02	122	157	77.71%	83	0	41.62%
Jun-02	104	133	78.20%	47	0	41.29%
Jul-02	153	198	77.27%	63	0	41.91%
Aug-02	207	250	82.80%	87	0	37.74%
Sep-02	210	251	83.67%	71	0	36.97%
Oct-02	301	371	81.13%	104	0	39.13%
Nov-02	170	219	77.63%	122	0	41.68%
Dec-02	270	357	75.63%	91	0	42.93%
Jan-03	246	316	77.85%	136	0	41.53%
Feb-03	247	304	81.25%	107	0	39.03%



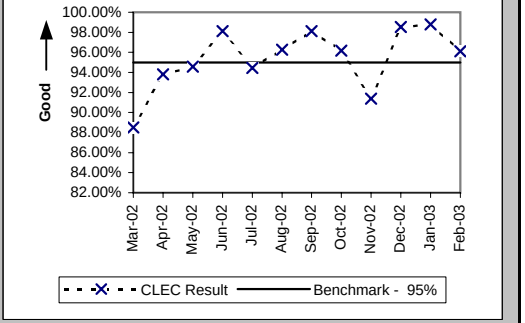
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	0	5	0.00%	90	0	0.00%
Apr-02	3	14	21.43%	86	0	41.03%
May-02	2	9	22.22%	83	0	41.57%
Jun-02	1	4	25.00%	47	0	43.30%
Jul-02	1	4	25.00%	63	0	43.30%
Aug-02	2	5	40.00%	87	0	48.99%
Sep-02	0	6	0.00%	71	0	0.00%
Oct-02	0	20	0.00%	104	0	0.00%
Nov-02	1	21	4.76%	122	0	21.30%
Dec-02	1	13	7.69%	91	0	26.65%
Jan-03	4	15	26.67%	136	0	44.22%
Feb-03	21	25	84.00%	107	0	36.66%



Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	100	113	88.50%	89	0	31.91%
Apr-02	121	129	93.80%	83	0	24.12%
May-02	122	129	94.57%	80	0	22.65%
Jun-02	104	106	98.11%	44	0	13.61%
Jul-02	153	162	94.44%	60	0	22.91%
Aug-02	207	215	96.28%	79	0	18.93%
Sep-02	210	214	98.13%	58	0	13.54%
Oct-02	301	313	96.17%	97	0	19.20%
Nov-02	170	186	91.40%	112	0	28.04%
Dec-02	270	274	98.54%	89	0	11.99%
Jan-03	246	249	98.80%	136	0	10.91%
Feb-03	247	257	96.11%	107	0	19.34%

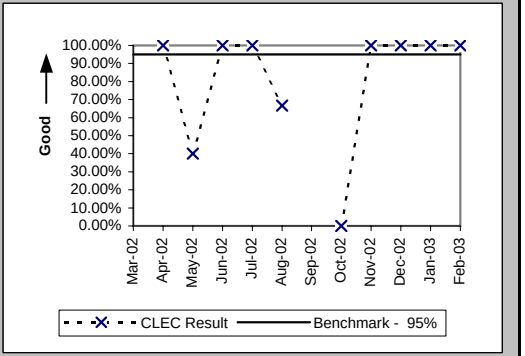


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02	3	3	100.00%	83	0	0.00%
May-02	2	5	40.00%	80	0	48.99%
Jun-02	1	1	100.00%	44	0	0.00%
Jul-02	1	1	100.00%	60	0	0.00%
Aug-02	2	3	66.67%	79	0	47.14%
Sep-02						
Oct-02	0	1	0.00%	97	0	0.00%
Nov-02	1	1	100.00%	112	0	0.00%
Dec-02	1	1	100.00%	89	0	0.00%
Jan-03	4	4	100.00%	136	0	0.00%
Feb-03	21	21	100.00%	107	0	0.00%

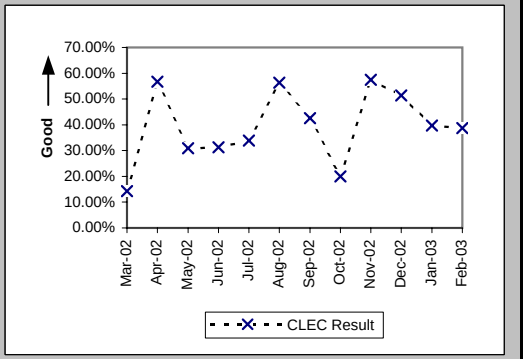


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Unbundled Loops

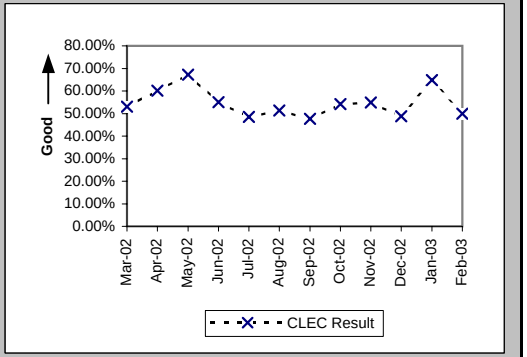
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	11	77	14.29%	33	0	34.99%
Apr-02	21	37	56.76%	15	0	49.54%
May-02	13	42	30.95%	22	0	46.23%
Jun-02	15	48	31.25%	37	0	46.35%
Jul-02	19	56	33.93%	30	0	47.35%
Aug-02	31	55	56.36%	19	0	49.59%
Sep-02	26	61	42.62%	53	0	49.45%
Oct-02	13	65	20.00%	36	0	40.00%
Nov-02	23	40	57.50%	29	0	49.43%
Dec-02	56	109	51.38%	33	0	49.98%
Jan-03	27	68	39.71%	22	0	48.93%
Feb-03	19	49	38.78%	31	0	48.72%



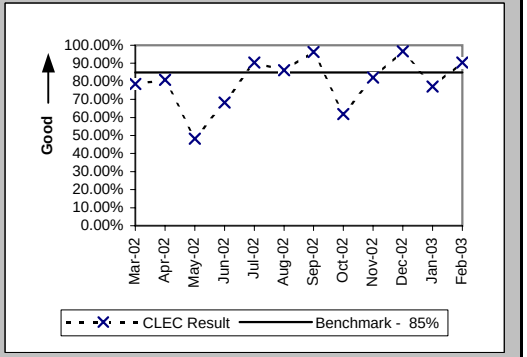
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	112	211	53.08%	33	0	49.91%
Apr-02	119	198	60.10%	15	0	48.97%
May-02	156	232	67.24%	22	0	46.93%
Jun-02	126	229	55.02%	37	0	49.75%
Jul-02	127	262	48.47%	30	0	49.98%
Aug-02	133	259	51.35%	19	0	49.98%
Sep-02	125	262	47.71%	53	0	49.95%
Oct-02	136	251	54.18%	36	0	49.82%
Nov-02	170	310	54.84%	29	0	49.77%
Dec-02	134	275	48.73%	33	0	49.98%
Jan-03	194	299	64.88%	22	0	47.73%
Feb-03	110	220	50.00%	31	0	50.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	11	14	78.57%	33	0	41.03%
Apr-02	21	26	80.77%	15	0	39.41%
May-02	13	27	48.15%	22	0	49.97%
Jun-02	15	22	68.18%	37	0	46.58%
Jul-02	19	21	90.48%	30	0	29.35%
Aug-02	31	36	86.11%	19	0	34.58%
Sep-02	26	27	96.30%	53	0	18.89%
Oct-02	13	21	61.90%	36	0	48.56%
Nov-02	23	28	82.14%	29	0	38.30%
Dec-02	56	58	96.55%	33	0	18.25%
Jan-03	27	35	77.14%	22	0	41.99%
Feb-03	19	21	90.48%	31	0	29.35%

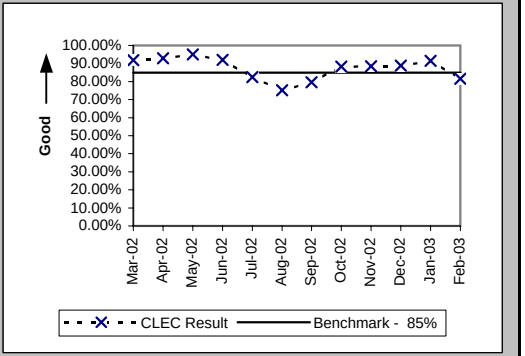


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	112	122	91.80%	33	0	27.43%
Apr-02	119	128	92.97%	15	0	25.57%
May-02	156	164	95.12%	22	0	21.54%
Jun-02	126	137	91.97%	37	0	27.17%
Jul-02	127	154	82.47%	30	0	38.02%
Aug-02	133	177	75.14%	19	0	43.22%
Sep-02	125	157	79.62%	53	0	40.28%
Oct-02	136	154	88.31%	36	0	32.13%
Nov-02	170	192	88.54%	29	0	31.85%
Dec-02	134	151	88.74%	33	0	31.61%
Jan-03	194	212	91.51%	22	0	27.87%
Feb-03	110	135	81.48%	31	0	38.84%

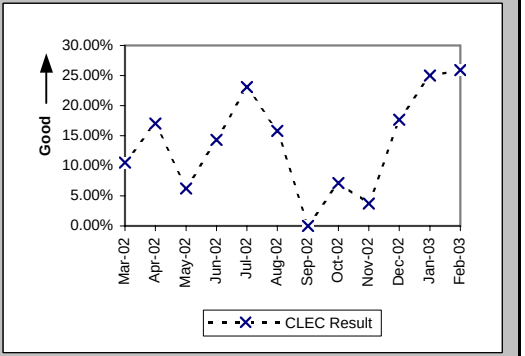


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - LNP

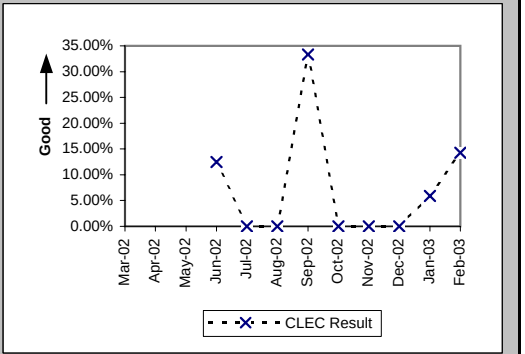
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	2	19	10.53%	4	0	30.69%
Apr-02	8	47	17.02%	1	0	37.58%
May-02	2	32	6.25%	2	0	24.21%
Jun-02	1	7	14.29%	3	0	34.99%
Jul-02	6	26	23.08%	9	0	42.13%
Aug-02	3	19	15.79%	2	0	36.46%
Sep-02	0	7	0.00%	2	0	0.00%
Oct-02	1	14	7.14%	26	0	25.75%
Nov-02	1	27	3.70%	5	0	18.89%
Dec-02	6	34	17.65%	8	0	38.12%
Jan-03	9	36	25.00%	5	0	43.30%
Feb-03	7	27	25.93%	9	0	43.82%



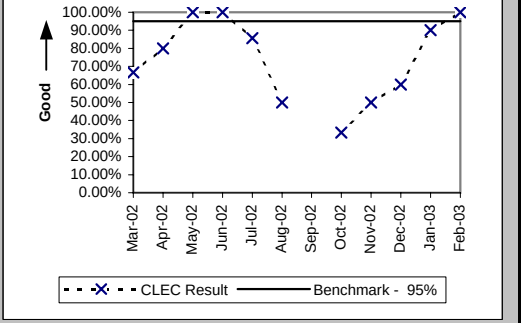
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02	2	16	12.50%	3	0	33.07%
Jul-02	0	5	0.00%	9	0	0.00%
Aug-02	0	1	0.00%	2	0	0.00%
Sep-02	1	3	33.33%	2	0	47.14%
Oct-02	0	25	0.00%	26	0	0.00%
Nov-02	0	6	0.00%	5	0	0.00%
Dec-02	0	5	0.00%	8	0	0.00%
Jan-03	1	17	5.88%	5	0	23.53%
Feb-03	1	7	14.29%	9	0	34.99%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	2	3	66.67%	4	0	47.14%
Apr-02	8	10	80.00%	1	0	40.00%
May-02	2	2	100.00%	2	0	0.00%
Jun-02	1	1	100.00%	3	0	0.00%
Jul-02	6	7	85.71%	9	0	34.99%
Aug-02	3	6	50.00%	2	0	50.00%
Sep-02						
Oct-02	1	3	33.33%	26	0	47.14%
Nov-02	1	2	50.00%	5	0	50.00%
Dec-02	6	10	60.00%	8	0	48.99%
Jan-03	9	10	90.00%	5	0	30.00%
Feb-03	7	7	100.00%	9	0	0.00%

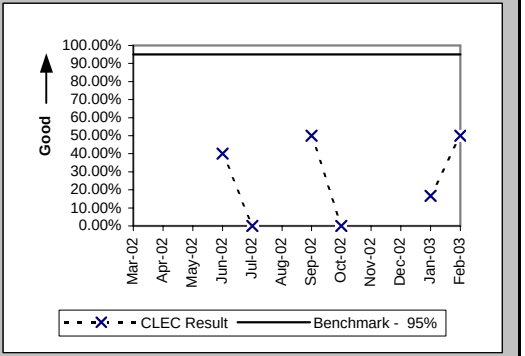


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02	2	5	40.00%	3	0	48.99%
Jul-02	0	1	0.00%	9	0	0.00%
Aug-02						
Sep-02	1	2	50.00%	2	0	50.00%
Oct-02	0	2	0.00%	26	0	0.00%
Nov-02						
Dec-02						
Jan-03	1	6	16.67%	5	0	37.27%
Feb-03	1	2	50.00%	9	0	50.00%

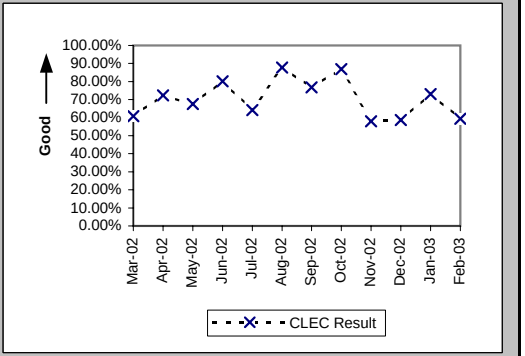


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

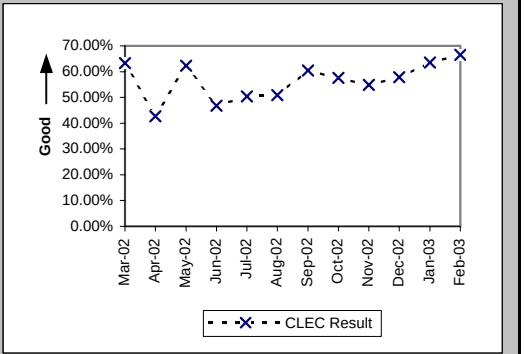
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	42	69	60.87%	0	0	48.80%
Apr-02	47	65	72.31%	6	0	44.75%
May-02	48	71	67.61%	9	0	46.80%
Jun-02	113	141	80.14%	8	0	39.89%
Jul-02	43	67	64.18%	9	0	47.95%
Aug-02	36	41	87.80%	4	0	32.72%
Sep-02	43	56	76.79%	3	0	42.22%
Oct-02	100	115	86.96%	6	0	33.68%
Nov-02	29	50	58.00%	19	0	49.36%
Dec-02	17	29	58.62%	7	0	49.25%
Jan-03	38	52	73.08%	24	0	44.36%
Feb-03	22	37	59.46%	50	0	49.10%



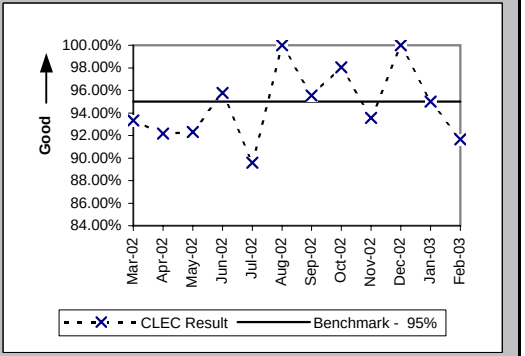
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	131	207	63.29%	0	0	48.20%
Apr-02	99	232	42.67%	6	0	49.46%
May-02	119	191	62.30%	9	0	48.46%
Jun-02	65	139	46.76%	8	0	49.90%
Jul-02	124	246	50.41%	9	0	50.00%
Aug-02	83	163	50.92%	4	0	49.99%
Sep-02	78	129	60.47%	3	0	48.89%
Oct-02	171	297	57.58%	6	0	49.42%
Nov-02	140	255	54.90%	19	0	49.76%
Dec-02	141	244	57.79%	7	0	49.39%
Jan-03	159	250	63.60%	24	0	48.11%
Feb-03	250	376	66.49%	50	0	47.20%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	42	45	93.33%	0	0	24.94%
Apr-02	47	51	92.16%	6	0	26.88%
May-02	48	52	92.31%	9	0	26.65%
Jun-02	113	118	95.76%	8	0	20.14%
Jul-02	43	48	89.58%	9	0	30.55%
Aug-02	36	36	100.00%	4	0	0.00%
Sep-02	43	45	95.56%	3	0	20.61%
Oct-02	100	102	98.04%	6	0	13.86%
Nov-02	29	31	93.55%	19	0	24.57%
Dec-02	17	17	100.00%	7	0	0.00%
Jan-03	38	40	95.00%	24	0	21.79%
Feb-03	22	24	91.67%	50	0	27.64%

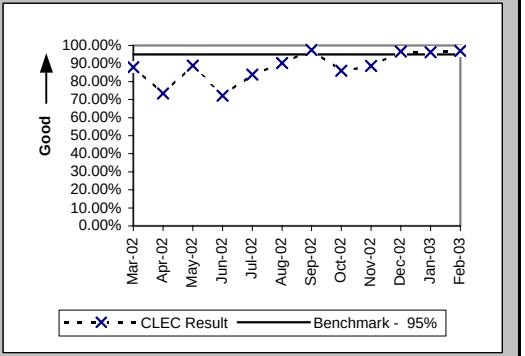


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	131	149	87.92%	0	0	32.59%
Apr-02	99	135	73.33%	6	0	44.22%
May-02	119	134	88.81%	9	0	31.53%
Jun-02	65	90	72.22%	8	0	44.79%
Jul-02	124	148	83.78%	9	0	36.86%
Aug-02	83	92	90.22%	4	0	29.71%
Sep-02	78	80	97.50%	3	0	15.61%
Oct-02	171	199	85.93%	6	0	34.77%
Nov-02	140	158	88.61%	19	0	31.77%
Dec-02	141	146	96.58%	7	0	18.19%
Jan-03	159	165	96.36%	24	0	18.72%
Feb-03	250	258	96.90%	50	0	17.33%

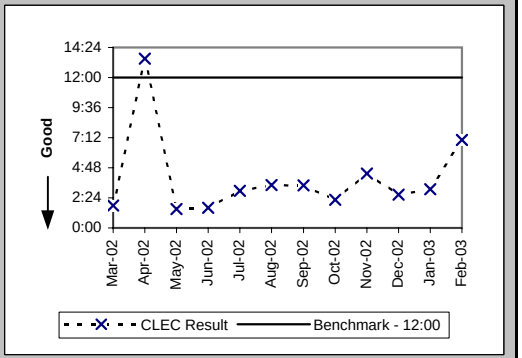


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - LSR Rejections

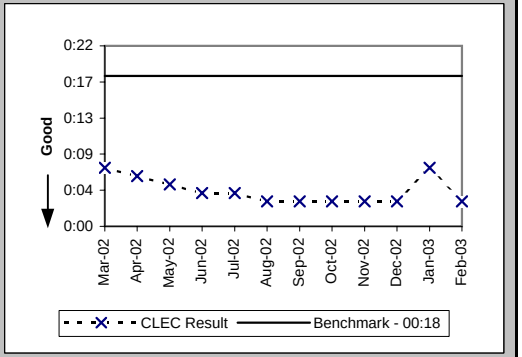
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	58:42	33	1:47	0	0
Apr-02	364:37	27	13:30	0	0
May-02	45:00	30	1:30	0	0
Jun-02	49:31	31	1:36	0	0
Jul-02	47:14	16	2:57	0	0
Aug-02	71:56	21	3:26	0	0
Sep-02	54:27	16	3:24	0	0
Oct-02	38:23	17	2:15	0	0
Nov-02	117:04	27	4:20	0	0
Dec-02	63:56	24	2:40	0	0
Jan-03	71:20	23	3:06	0	0
Feb-03	161:32	23	7:01	0	0



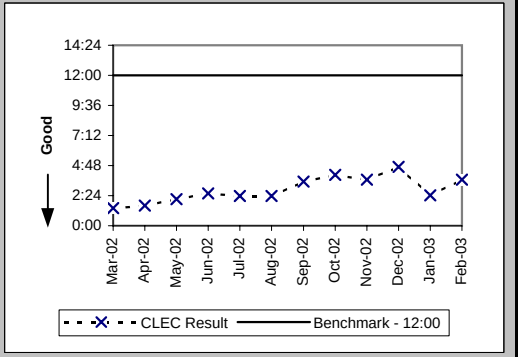
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302
Nov-02	1388:20	26497	0:03	0	16
Dec-02	1129:15	24373	0:03	0	13
Jan-03	3181:50	28442	0:07	0	6
Feb-03	1273:27	27043	0:03	0	19



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

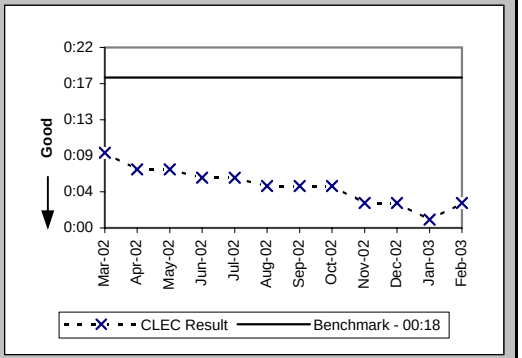
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	55:27	39	1:25	0	0
Apr-02	91:40	57	1:36	0	0
May-02	109:39	52	2:07	0	0
Jun-02	98:07	38	2:35	0	0
Jul-02	85:41	36	2:23	0	0
Aug-02	64:19	27	2:23	0	0
Sep-02	116:38	33	3:32	0	0
Oct-02	141:30	35	4:03	0	0
Nov-02	99:20	27	3:41	0	0
Dec-02	155:13	33	4:42	0	0
Jan-03	184:09	76	2:25	0	0
Feb-03	176:25	48	3:41	0	0



Checklist #2 - LSR Rejections

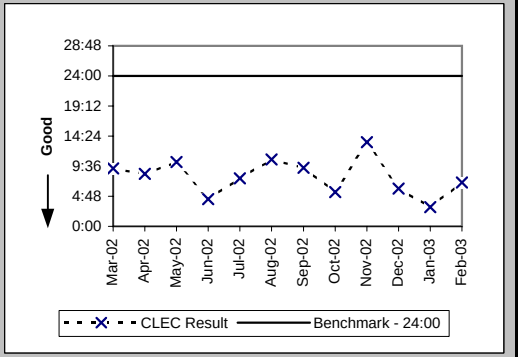
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302
Nov-02	1264:51	22881	0:03	0	16
Dec-02	1093:00	20060	0:03	0	13
Jan-03	959:47	42708	0:01	0	6
Feb-03	1516:55	33356	0:03	0	19



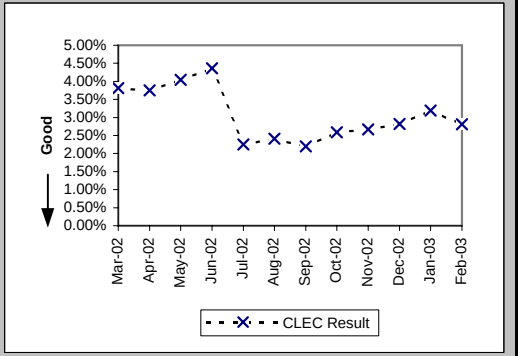
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	333:42	36	9:16	0	0
Apr-02	100:10	12	8:21	0	0
May-02	164:34	16	10:17	0	0
Jun-02	56:06	13	4:19	0	0
Jul-02	99:47	13	7:41	0	0
Aug-02	288:39	27	10:41	0	0
Sep-02	187:10	20	9:21	0	0
Oct-02	268:46	49	5:29	0	0
Nov-02	470:21	35	13:26	0	0
Dec-02	174:58	29	6:02	0	0
Jan-03	61:43	20	3:05	0	0
Feb-03	181:58	26	7:00	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

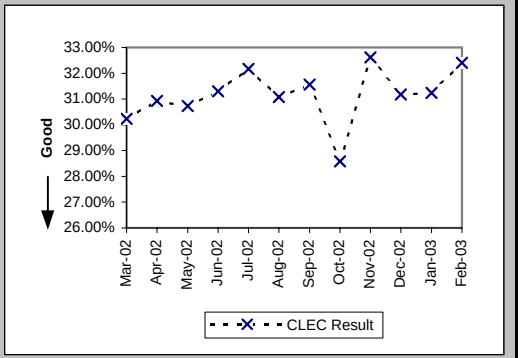
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302
Nov-02	2167	81249	2.67%	0	16
Dec-02	2202	78172	2.82%	0	13
Jan-03	2907	91062	3.19%	0	6
Feb-03	2342	83449	2.81%	0	19



Checklist #2 - LSR Rejections

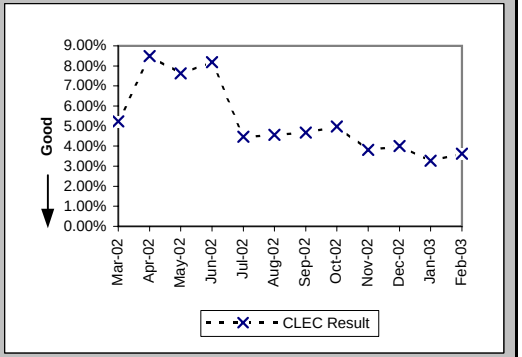
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302
Nov-02	26497	81249	32.61%	0	16
Dec-02	24373	78172	31.18%	0	13
Jan-03	28442	91062	31.23%	0	6
Feb-03	27043	83449	32.41%	0	19



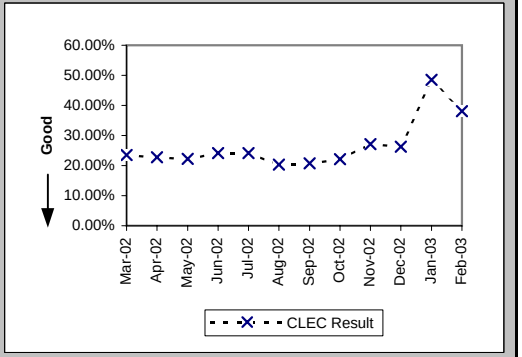
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302
Nov-02	3209	84314	3.81%	0	16
Dec-02	3055	76194	4.01%	0	13
Jan-03	2880	88038	3.27%	0	6
Feb-03	3168	87625	3.62%	0	19



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

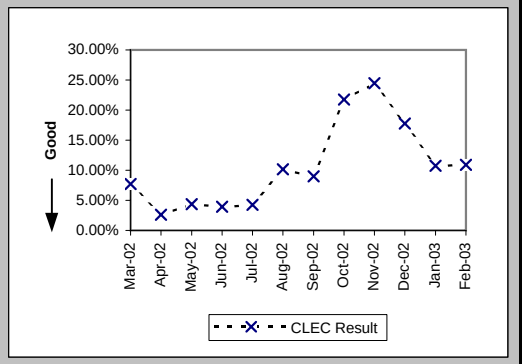
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302
Nov-02	22881	84314	27.14%	0	16
Dec-02	20060	76194	26.33%	0	13
Jan-03	42708	88038	48.51%	0	6
Feb-03	33356	87625	38.07%	0	19



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

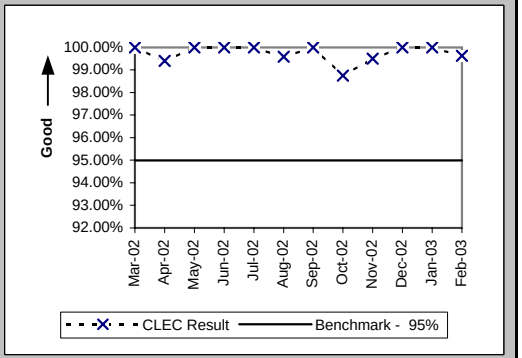
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	36	466	7.73%	0	0
Apr-02	12	465	2.58%	0	0
May-02	16	367	4.36%	0	0
Jun-02	13	331	3.93%	0	0
Jul-02	13	304	4.28%	0	0
Aug-02	27	266	10.15%	0	0
Sep-02	20	222	9.01%	0	0
Oct-02	49	225	21.78%	0	0
Nov-02	35	143	24.48%	0	0
Dec-02	29	163	17.79%	0	0
Jan-03	20	186	10.75%	0	0
Feb-03	26	239	10.88%	0	0



Checklist #2 - Firm Order Confirmations - Resale

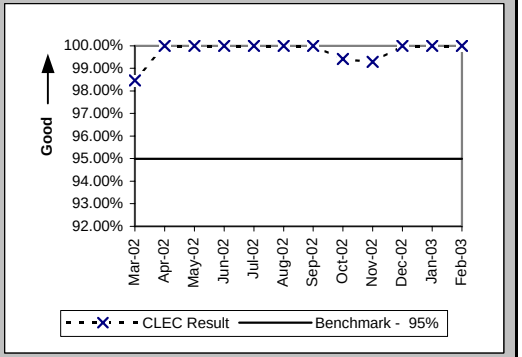
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	142	142	100.00%	2	0
Apr-02	167	168	99.40%	0	0
May-02	170	170	100.00%	6	0
Jun-02	217	217	100.00%	0	0
Jul-02	194	194	100.00%	2	0
Aug-02	240	241	99.59%	0	0
Sep-02	253	253	100.00%	5	0
Oct-02	395	400	98.75%	1	0
Nov-02	198	199	99.50%	0	0
Dec-02	287	287	100.00%	0	0
Jan-03	284	284	100.00%	2	0
Feb-03	268	269	99.63%	1	0



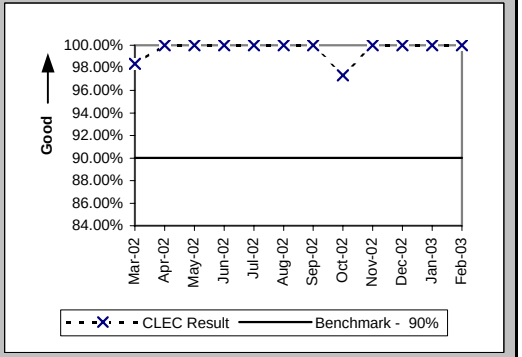
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	129	131	98.47%	2	0
Apr-02	99	99	100.00%	0	0
May-02	119	119	100.00%	6	0
Jun-02	66	66	100.00%	0	0
Jul-02	124	124	100.00%	2	0
Aug-02	84	84	100.00%	0	0
Sep-02	78	78	100.00%	5	0
Oct-02	169	170	99.41%	1	0
Nov-02	139	140	99.29%	0	0
Dec-02	141	141	100.00%	0	0
Jan-03	156	156	100.00%	2	0
Feb-03	237	237	100.00%	1	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

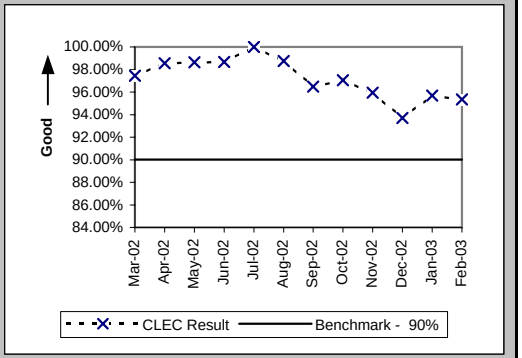
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	60	61	98.36%	2	0
Apr-02	42	42	100.00%	0	0
May-02	53	53	100.00%	6	0
Jun-02	56	56	100.00%	0	0
Jul-02	66	66	100.00%	2	0
Aug-02	43	43	100.00%	0	0
Sep-02	47	47	100.00%	5	0
Oct-02	73	75	97.33%	1	0
Nov-02	62	62	100.00%	0	0
Dec-02	87	87	100.00%	0	0
Jan-03	78	78	100.00%	2	0
Feb-03	74	74	100.00%	1	0



Checklist #2 - Firm Order Confirmations - Resale

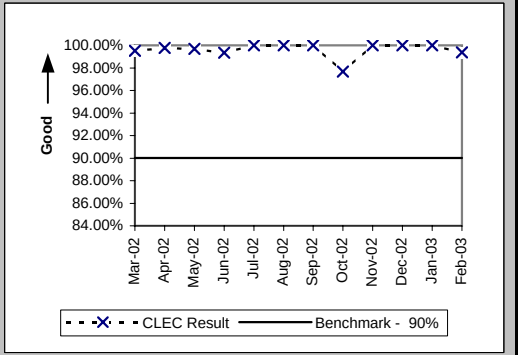
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	76	78	97.44%	2	0
Apr-02	137	139	98.56%	0	0
May-02	73	74	98.65%	6	0
Jun-02	74	75	98.67%	0	0
Jul-02	123	123	100.00%	2	0
Aug-02	80	81	98.77%	0	0
Sep-02	55	57	96.49%	5	0
Oct-02	131	135	97.04%	1	0
Nov-02	118	123	95.94%	0	0
Dec-02	104	111	93.69%	0	0
Jan-03	89	93	95.70%	2	0
Feb-03	123	129	95.35%	1	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

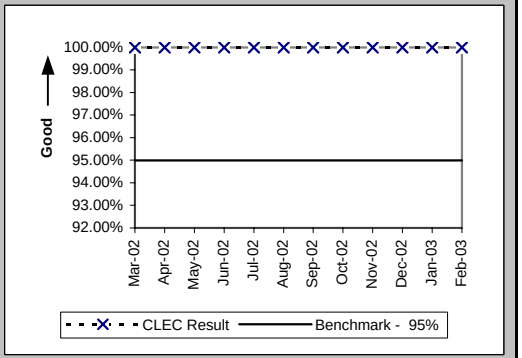
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	416	418	99.52%	2	0
Apr-02	447	448	99.78%	0	0
May-02	322	323	99.69%	6	0
Jun-02	306	308	99.35%	0	0
Jul-02	256	256	100.00%	2	0
Aug-02	210	210	100.00%	0	0
Sep-02	166	166	100.00%	5	0
Oct-02	126	129	97.67%	1	0
Nov-02	64	64	100.00%	0	0
Dec-02	109	109	100.00%	0	0
Jan-03	144	144	100.00%	2	0
Feb-03	160	161	99.38%	1	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

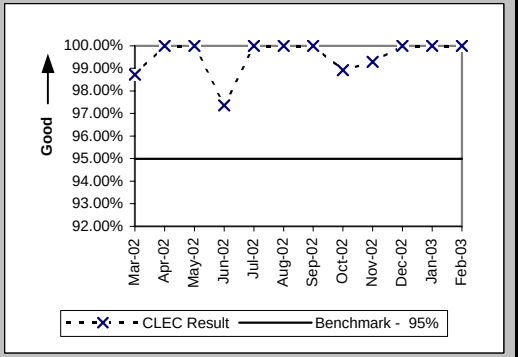
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	11	11	100.00%	0	0
Apr-02	21	21	100.00%	0	0
May-02	12	12	100.00%	0	0
Jun-02	13	13	100.00%	0	0
Jul-02	17	17	100.00%	0	0
Aug-02	28	28	100.00%	0	0
Sep-02	24	24	100.00%	0	0
Oct-02	12	12	100.00%	0	0
Nov-02	20	20	100.00%	0	0
Dec-02	53	53	100.00%	0	0
Jan-03	21	21	100.00%	0	0
Feb-03	17	17	100.00%	1	0



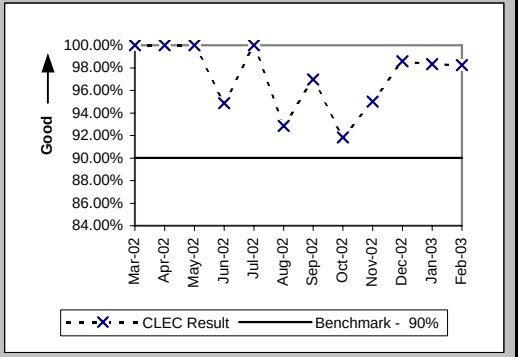
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	77	78	98.72%	0	0
Apr-02	77	77	100.00%	0	0
May-02	109	109	100.00%	0	0
Jun-02	74	76	97.37%	0	0
Jul-02	90	90	100.00%	0	0
Aug-02	81	81	100.00%	0	0
Sep-02	87	87	100.00%	0	0
Oct-02	92	93	98.92%	0	0
Nov-02	139	140	99.29%	0	0
Dec-02	98	98	100.00%	0	0
Jan-03	161	161	100.00%	0	0
Feb-03	87	87	100.00%	1	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

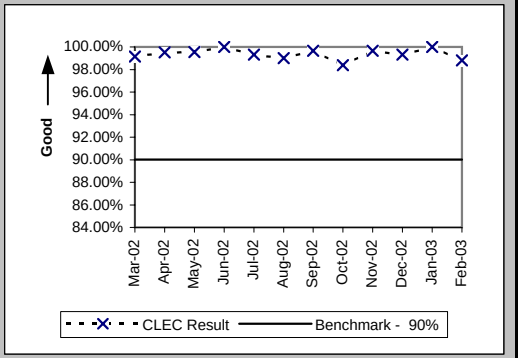
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	79	79	100.00%	0	0
Apr-02	22	22	100.00%	0	0
May-02	32	32	100.00%	0	0
Jun-02	37	39	94.87%	0	0
Jul-02	37	37	100.00%	0	0
Aug-02	26	28	92.86%	0	0
Sep-02	32	33	96.97%	0	0
Oct-02	45	49	91.84%	0	0
Nov-02	19	20	95.00%	0	0
Dec-02	70	71	98.59%	0	0
Jan-03	59	60	98.33%	0	0
Feb-03	56	57	98.25%	1	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

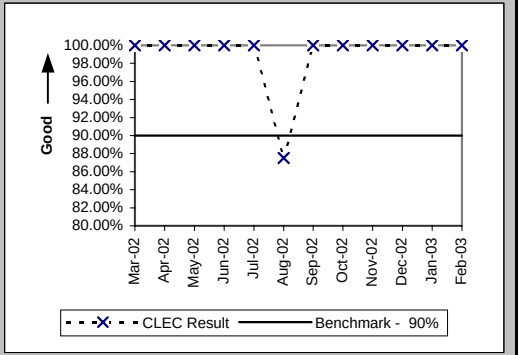
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	233	235	99.15%	0	0
Apr-02	209	210	99.52%	0	0
May-02	215	216	99.54%	0	0
Jun-02	249	249	100.00%	0	0
Jul-02	286	288	99.31%	0	0
Aug-02	295	298	98.99%	0	0
Sep-02	301	302	99.67%	0	0
Oct-02	305	310	98.39%	0	0
Nov-02	294	295	99.66%	0	0
Dec-02	287	289	99.31%	0	0
Jan-03	330	330	100.00%	0	0
Feb-03	247	250	98.80%	1	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

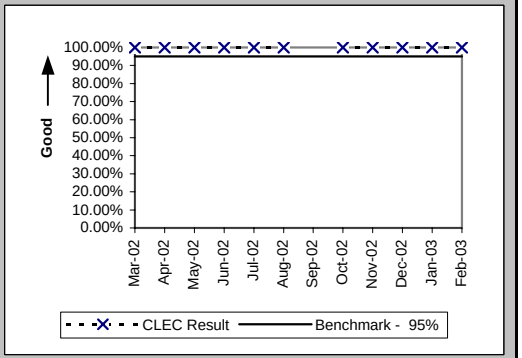
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	5	5	100.00%	0	0
Apr-02	4	4	100.00%	0	0
May-02	6	6	100.00%	0	0
Jun-02	7	7	100.00%	0	0
Jul-02	9	9	100.00%	0	0
Aug-02	7	8	87.50%	0	0
Sep-02	9	9	100.00%	0	0
Oct-02	9	9	100.00%	0	0
Nov-02	16	16	100.00%	0	0
Dec-02	3	3	100.00%	0	0
Jan-03	3	3	100.00%	0	0
Feb-03	4	4	100.00%	1	0



Checklist #2 - Firm Order Confirmations - LNP

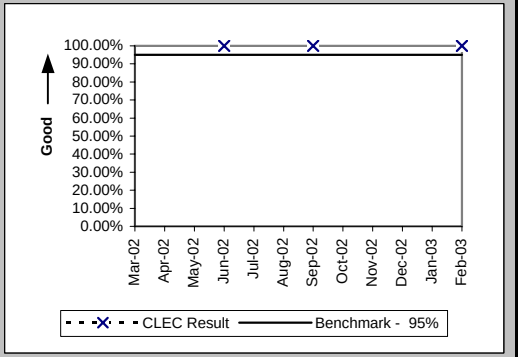
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	2	2	100.00%	2	0
Apr-02	6	6	100.00%	0	0
May-02	1	1	100.00%	0	0
Jun-02	1	1	100.00%	4	0
Jul-02	4	4	100.00%	12	0
Aug-02	3	3	100.00%	4	0
Sep-02					
Oct-02	1	1	100.00%	5	0
Nov-02	1	1	100.00%	7	0
Dec-02	5	5	100.00%	1	0
Jan-03	8	8	100.00%	12	0
Feb-03	7	7	100.00%	4	0



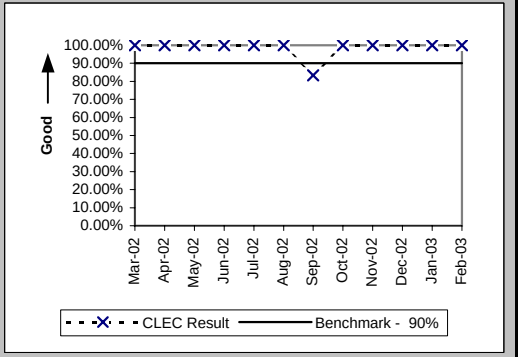
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02	2	2	100.00%	4	0
Jul-02					
Aug-02					
Sep-02	1	1	100.00%	6	0
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03	1	1	100.00%	4	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

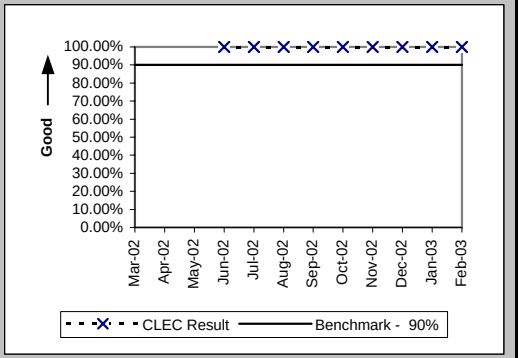
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	16	16	100.00%	2	0
Apr-02	37	37	100.00%	0	0
May-02	28	28	100.00%	0	0
Jun-02	5	5	100.00%	4	0
Jul-02	15	15	100.00%	12	0
Aug-02	13	13	100.00%	4	0
Sep-02	5	6	83.33%	6	0
Oct-02	12	12	100.00%	5	0
Nov-02	18	18	100.00%	7	0
Dec-02	24	24	100.00%	1	0
Jan-03	22	22	100.00%	12	0
Feb-03	18	18	100.00%	4	0



Checklist #2 - Firm Order Confirmations - LNP

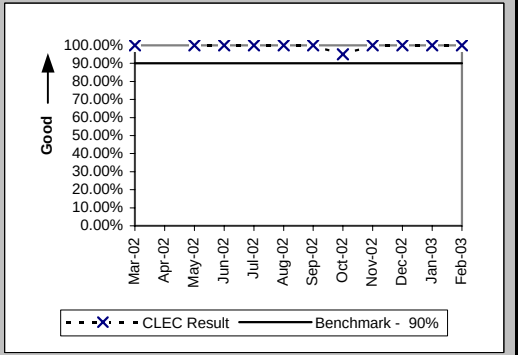
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02	9	9	100.00%	4	0
Jul-02	4	4	100.00%	12	0
Aug-02	1	1	100.00%	4	0
Sep-02	2	2	100.00%	6	0
Oct-02	25	25	100.00%	5	0
Nov-02	5	5	100.00%	7	0
Dec-02	4	4	100.00%	1	0
Jan-03	12	12	100.00%	12	0
Feb-03	2	2	100.00%	4	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

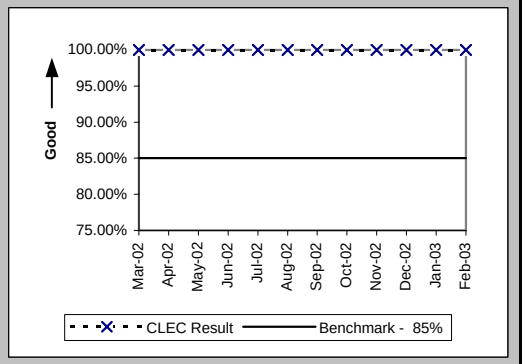
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	3	3	100.00%	2	0
Apr-02					
May-02	16	16	100.00%	0	0
Jun-02	3	3	100.00%	4	0
Jul-02	17	17	100.00%	12	0
Aug-02	10	10	100.00%	4	0
Sep-02	11	11	100.00%	6	0
Oct-02	19	20	95.00%	5	0
Nov-02	19	19	100.00%	7	0
Dec-02	19	19	100.00%	1	0
Jan-03	16	16	100.00%	12	0
Feb-03	47	47	100.00%	4	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

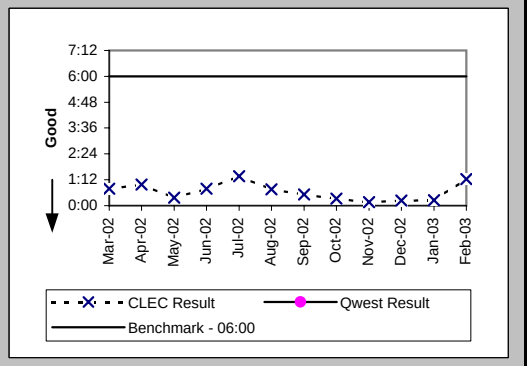
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	15	15	100.00%	16	0
Apr-02	28	28	100.00%	0	0
May-02	13	13	100.00%	2	0
Jun-02	12	12	100.00%	5	0
Jul-02	7	7	100.00%	16	0
Aug-02	2	2	100.00%	14	0
Sep-02	34	34	100.00%	0	0
Oct-02	20	20	100.00%	3	0
Nov-02	5	5	100.00%	21	0
Dec-02	13	13	100.00%	1	0
Jan-03	6	6	100.00%	0	0
Feb-03	16	16	100.00%	4	0



Checklist #2 - Completion Notifications

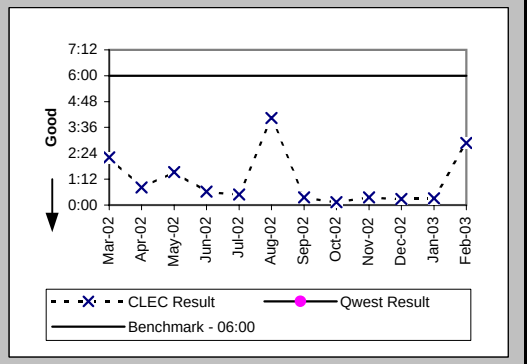
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	229:05	293	0:47	0	6							No
Apr-02	272:33	279	0:59	0	4							No
May-02	106:24	293	0:22	0	3							No
Jun-02	227:09	293	0:47	0	2							No
Jul-02	383:13	282	1:22	0	89							No
Aug-02	240:37	319	0:45	0	2							No
Sep-02	176:08	346	0:31	0	3							No
Oct-02	186:40	555	0:20	0	1							No
Nov-02	46:05	277	0:10	0	18							No
Dec-02	111:32	486	0:14	0	39							No
Jan-03	100:38	411	0:15	0	26							No
Feb-03	533:29	431	1:14	0	28							No



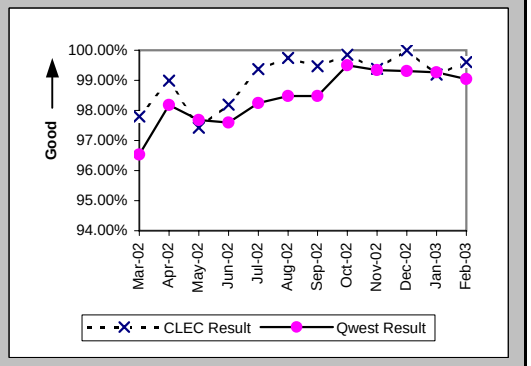
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	858:22	387	2:13	0	6							No
Apr-02	416:41	508	0:49	0	4							No
May-02	729:11	474	1:32	0	3							No
Jun-02	245:42	398	0:37	0	2							No
Jul-02	241:19	492	0:29	0	89							No
Aug-02	1840:24	456	4:02	0	2							No
Sep-02	156:04	440	0:21	0	3							No
Oct-02	88:04	665	0:08	0	1							No
Nov-02	190:39	548	0:21	0	18							No
Dec-02	177:02	611	0:17	0	39							No
Jan-03	193:53	620	0:19	0	26							No
Feb-03	1734:23	600	2:53	0	28							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

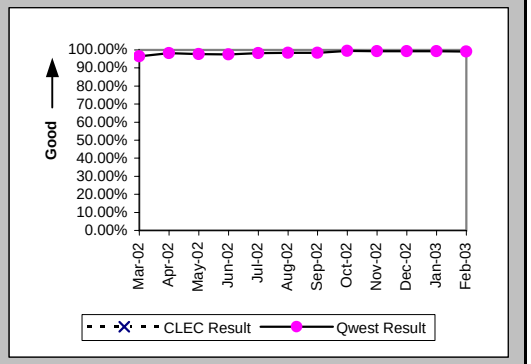
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	399	408	97.79%	0	0	116689	120876	96.54%	18.29%	-1.39	-1.84	No
Apr-02	295	298	98.99%	0	2	169260	172397	98.18%	13.37%	-1.05	-1.64	No
May-02	303	311	97.43%	0	0	119329	122156	97.69%	15.04%	0.35	-0.79	No
Jun-02	326	332	98.19%	0	0	115098	117936	97.59%	15.32%	-0.71	-1.43	No
Jul-02	319	321	99.38%	0	0	123130	125330	98.24%	13.13%	-1.54	-1.94	No
Aug-02	385	386	99.74%	0	0	138248	140379	98.48%	12.23%	-2.02	-2.23	No
Sep-02	373	375	99.47%	0	0	116432	118225	98.48%	12.22%	-1.56	-1.95	No
Oct-02	658	659	99.85%	0	0	129240	129891	99.50%	7.06%	-1.27	-1.77	No
Nov-02	323	325	99.38%	0	0	101943	102624	99.34%	8.12%	-0.11	-1.06	No
Dec-02	522	522	100.00%	0	0	98226	98910	99.31%	8.29%	-1.9	-2.16	No
Jan-03	491	495	99.19%	0	0	108611	109419	99.26%	8.56%	0.25	-0.85	No
Feb-03	501	503	99.60%	0	0	99945	100915	99.04%	9.76%	-1.29	-1.79	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

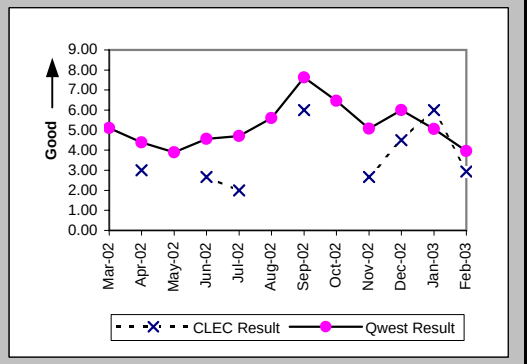
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						116689	120876	96.54%	18.29%			
Apr-02						169260	172397	98.18%	13.37%			
May-02						119329	122156	97.69%	15.04%			
Jun-02						115098	117936	97.59%	15.32%			
Jul-02						123130	125330	98.24%	13.13%			
Aug-02						138248	140379	98.48%	12.23%			
Sep-02						116432	118225	98.48%	12.22%			
Oct-02						129240	129891	99.50%	7.06%			
Nov-02						101943	102624	99.34%	8.12%			
Dec-02						98226	98910	99.31%	8.29%			
Jan-03						108611	109419	99.26%	8.56%			
Feb-03						99945	100915	99.04%	9.76%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

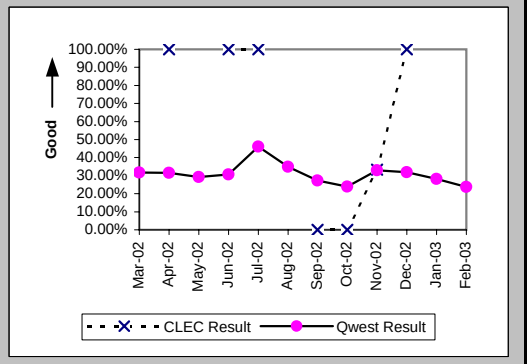
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1866	366	5.10	19.01			
Apr-02	3	1	3.00	0	0	1454	331	4.39	6.09	-0.29	-1.18	No
May-02						1240	319	3.89	5.17			
Jun-02	8	3	2.67	0	0	1829	400	4.57	6.38	0.38	-0.77	No
Jul-02	2	1	2.00	0	0	2578	549	4.70	11.43	0.49	-0.7	No
Aug-02						2664	476	5.60	8.35			
Sep-02	12	2	6.00	0	0	3096	406	7.63	37.74	-0.77	-1.47	No
Oct-02						2908	450	6.46	19.62			
Nov-02	8	3	2.67	0	0	2060	406	5.07	6.37	0.96	-0.42	No
Dec-02	9	2	4.50	0	0	2328	388	6.00	17.80	-0.26	-1.16	No
Jan-03	6	1	6.00	0	0	2126	420	5.06	6.61	-0.14	-1.09	No
Feb-03	41	14	2.93	0	0	1188	301	3.95	5.02	0.64	-0.61	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

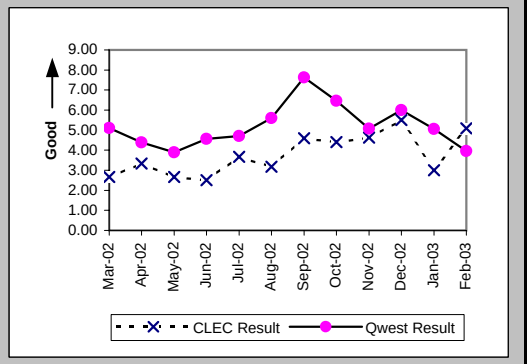
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						171	540	31.67%	46.52%			
Apr-02	1	1	100.00%	0	0	159	504	31.55%	46.47%	-1.47	-1.89	No
May-02						122	416	29.33%	45.53%			
Jun-02	1	1	100.00%	0	0	150	488	30.74%	46.14%	-1.5	-1.91	No
Jul-02	1	1	100.00%	2	0	306	664	46.08%	49.85%	-1.08	-1.66	No
Aug-02						206	591	34.86%	47.65%			
Sep-02	0	1	0.00%	3	0	147	538	27.32%	44.56%	0.34	-0.79	No
Oct-02	0	1	0.00%	4	0	139	579	24.01%	42.71%	0.29	-0.82	No
Nov-02	1	3	33.33%	2	0	149	453	32.89%	46.98%	-0.02	-1.01	No
Dec-02	2	2	100.00%	2	0	136	427	31.85%	46.59%	-2.06	-2.25	No
Jan-03						137	486	28.19%	44.99%			
Feb-03						80	337	23.74%	42.55%			



Checklist #2 - Jeopardy Notifications - Unbundled Loops

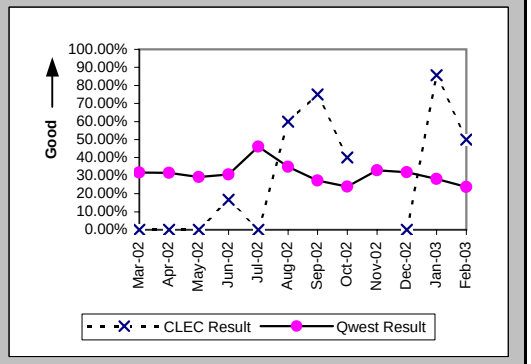
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	8	3	2.67	0	0	1866	366	5.10	19.01	0.32	-0.8	No
Apr-02	10	3	3.33	0	0	1454	331	4.39	6.09	-0.05	-1.03	No
May-02	8	3	2.67	0	0	1240	319	3.89	5.17	0.2	-0.88	No
Jun-02	5	2	2.50	0	0	1829	400	4.57	6.38	0.25	-0.85	No
Jul-02	11	3	3.67	0	0	2578	549	4.70	11.43	0.07	-0.96	No
Aug-02	19	6	3.17	0	0	2664	476	5.60	8.35	0.88	-0.46	No
Sep-02	69	15	4.60	0	0	3096	406	7.63	37.74	-0.08	-1.05	No
Oct-02	75	17	4.41	0	0	2908	450	6.46	19.62	0.34	-0.8	No
Nov-02	37	8	4.62	0	0	2060	406	5.07	6.37	-0.05	-1.03	No
Dec-02	77	14	5.50	0	0	2328	388	6.00	17.80	-0.37	-1.22	No
Jan-03	30	10	3.00	0	0	2126	420	5.06	6.61	1.61	-0.02	No
Feb-03	56	11	5.09	0	0	1188	301	3.95	5.02	-0.74	-1.45	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

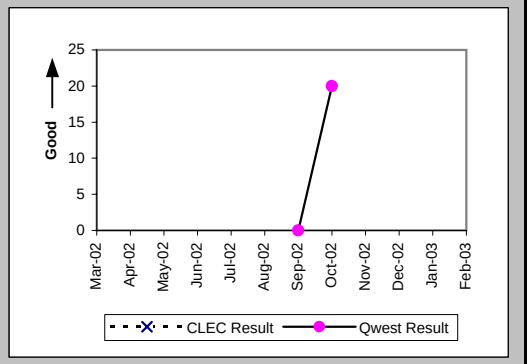
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	7	0.00%	20	0	171	540	31.67%	46.52%	1.86	0.13	Yes
Apr-02	0	13	0.00%	13	0	159	504	31.55%	46.47%	2.74	0.67	Yes
May-02	0	7	0.00%	22	0	122	416	29.33%	45.53%	1.75	0.07	Yes
Jun-02	1	6	16.67%	6	0	150	488	30.74%	46.14%	0.66	-0.6	No
Jul-02	0	11	0.00%	17	0	306	664	46.08%	49.85%	3.31	1.01	Yes
Aug-02	3	5	60.00%	29	0	206	591	34.86%	47.65%	-1.17	-1.71	No
Sep-02	3	4	75.00%	2	0	147	538	27.32%	44.56%	-2.13	-2.3	No
Oct-02	2	5	40.00%	11	0	139	579	24.01%	42.71%	-0.83	-1.51	No
Nov-02						149	453	32.89%	46.98%			
Dec-02	0	21	0.00%	15	0	136	427	31.85%	46.59%	3.62	1.2	Yes
Jan-03	6	7	85.71%	30	0	137	486	28.19%	44.99%	-3.36	-3.04	No
Feb-03	1	2	50.00%	11	0	80	337	23.74%	42.55%	-0.87	-1.53	No



Checklist #2 - Jeopardy Notifications - LIS

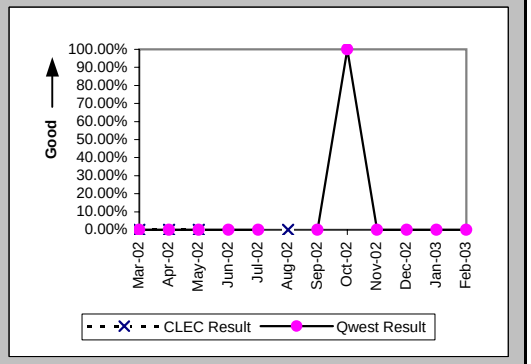
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						0	1	0.00				
Oct-02						20	1	20.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

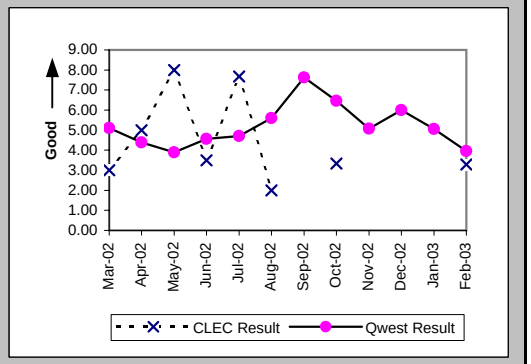
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	8	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	5	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	3	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02						0	6	0.00%	0.00%			
Jul-02						0	7	0.00%	0.00%			
Aug-02	0	1	0.00%	4	2							
Sep-02						0	1	0.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

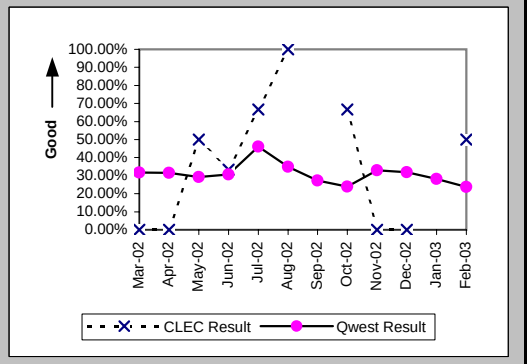
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	2	3.00	0	0	1866	366	5.10	19.01	-0.15	-1.09	No
Apr-02	5	1	5.00	0	0	1454	331	4.39	6.09	-0.1	-1.06	No
May-02	8	1	8.00	0	0	1240	319	3.89	5.17	-0.79	-1.48	No
Jun-02	7	2	3.50	0	0	1829	400	4.57	6.38	-0.33	-1.2	No
Jul-02	23	3	7.67	0	0	2578	549	4.70	11.43	-0.45	-1.27	No
Aug-02	4	2	2.00	0	0	2664	476	5.60	8.35	1.07	-0.35	No
Sep-02						3096	406	7.63	37.74			
Oct-02	10	3	3.33	0	0	2908	450	6.46	19.62	0.37	-0.77	No
Nov-02						2060	406	5.07	6.37			
Dec-02						2328	388	6.00	17.80			
Jan-03						2126	420	5.06	6.61			
Feb-03	23	7	3.29	0	0	1188	301	3.95	5.02	0.08	-0.95	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

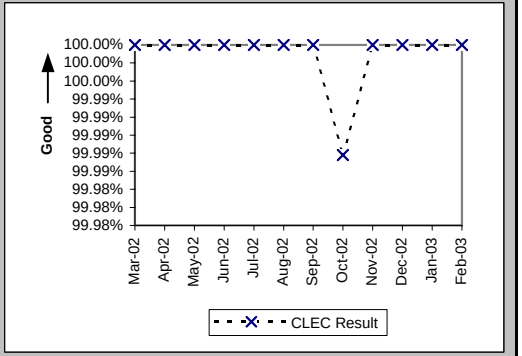
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	2	0.00%	9	0	171	540	31.67%	46.52%	0.74	-0.55	No
Apr-02	0	1	0.00%	4	0	159	504	31.55%	46.47%	0.4	-0.76	No
May-02	1	2	50.00%	3	0	122	416	29.33%	45.53%	-0.64	-1.39	No
Jun-02	1	3	33.33%	1	0	150	488	30.74%	46.14%	-0.1	-1.06	No
Jul-02	2	3	66.67%	1	0	306	664	46.08%	49.85%	-0.71	-1.43	No
Aug-02	1	1	100.00%	1	0	206	591	34.86%	47.65%	-1.37	-1.83	No
Sep-02						147	538	27.32%	44.56%			
Oct-02	2	3	66.67%	0	0	139	579	24.01%	42.71%	-1.73	-2.05	No
Nov-02	0	3	0.00%	13	0	149	453	32.89%	46.98%	1.05	-0.36	No
Dec-02	0	2	0.00%	2	0	136	427	31.85%	46.59%	0.74	-0.55	No
Jan-03						137	486	28.19%	44.99%			
Feb-03	1	2	50.00%	6	0	80	337	23.74%	42.55%	-0.87	-1.53	No



Checklist #2 - LSR Accountability

PO10 (Percent) (PO-10) (Diagnostic)

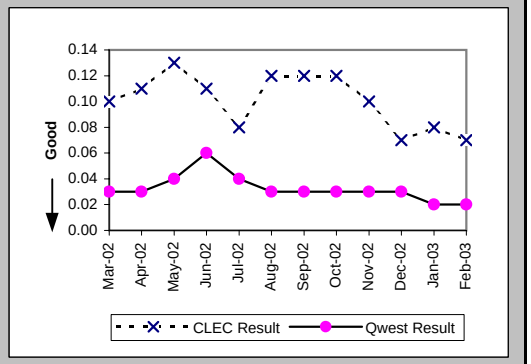
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		
Nov-02	91895	91895	100.00%		
Dec-02	82233	82233	100.00%		
Jan-03	1245	1245	100.00%	0	0
Feb-03	1154	1154	100.00%	0	0



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

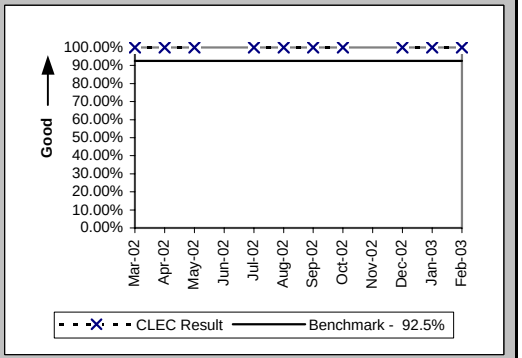
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	65	633	0.10	0	18	613	18984	0.03	0.21	8.32	4.06	Yes
Apr-02	59	541	0.11	0	15	639	18903	0.03	0.21	8.15	3.96	Yes
May-02	82	654	0.13	0	6	703	19779	0.04	0.21	10.56	5.42	Yes
Jun-02	66	608	0.11	0	3	1258	19426	0.06	0.38	2.82	0.72	Yes
Jul-02	67	887	0.08	0	10	736	20470	0.04	0.27	4.32	1.62	Yes
Aug-02	82	670	0.12	0	23	610	22754	0.03	0.21	11.85	6.2	Yes
Sep-02	82	691	0.12	0	35	585	19744	0.03	0.20	11.58	6.04	Yes
Oct-02	104	891	0.12	0	31	626	20233	0.03	0.22	11.54	6.01	Yes
Nov-02	77	756	0.10	0	8	489	16472	0.03	0.22	8.83	4.37	Yes
Dec-02	67	905	0.07	0	8	485	15703	0.03	0.23	5.5	2.35	Yes
Jan-03	66	789	0.08	0	6	417	18829	0.02	0.18	9.21	4.6	Yes
Feb-03	65	947	0.07	0	23	389	16568	0.02	0.18	7.41	3.5	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		
Nov-02	0	0			
Dec-02	2	2	100.00%		
Jan-03	3	3	100.00%		
Feb-03	3	3	100.00%		

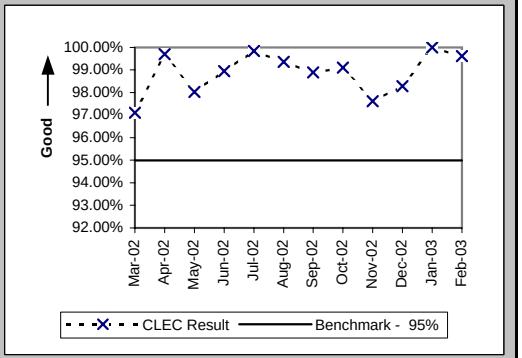


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

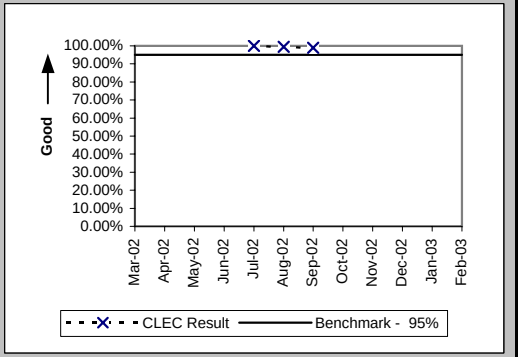
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		
Nov-02	695	712	97.61%		
Dec-02	515	524	98.28%		
Jan-03	524	524	100.00%		
Feb-03	526	528	99.62%		



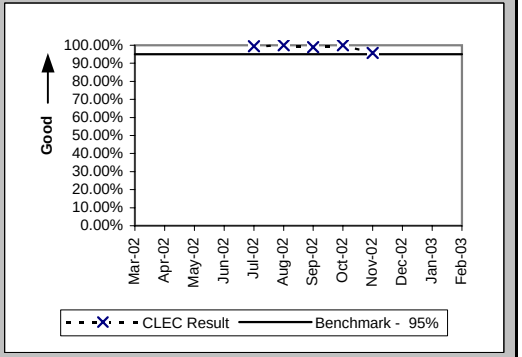
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

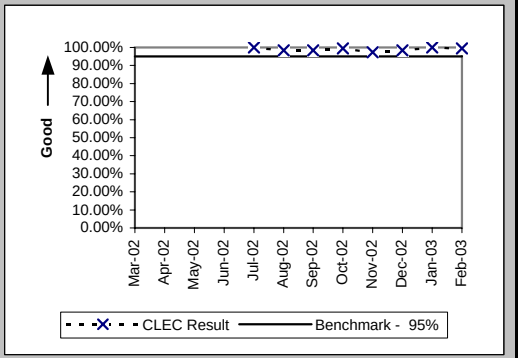
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		
Nov-02	181	189	95.77%		
Dec-02					
Jan-03					
Feb-03					



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

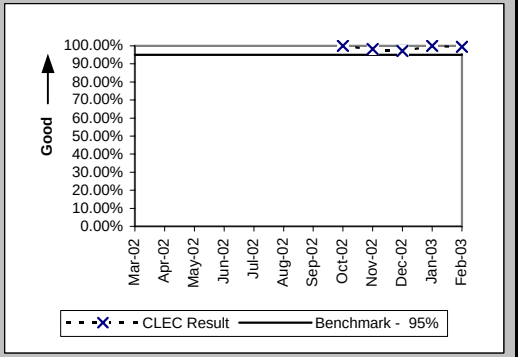
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		
Nov-02	189	194	97.42%		
Dec-02	192	195	98.46%		
Jan-03	195	195	100.00%		
Feb-03	196	197	99.49%		



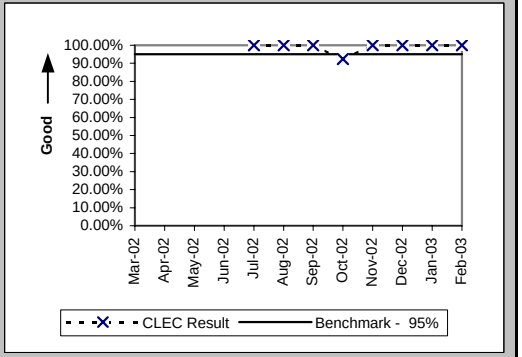
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		
Nov-02	214	218	98.17%		
Dec-02	212	218	97.25%		
Jan-03	218	218	100.00%		
Feb-03	219	220	99.55%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

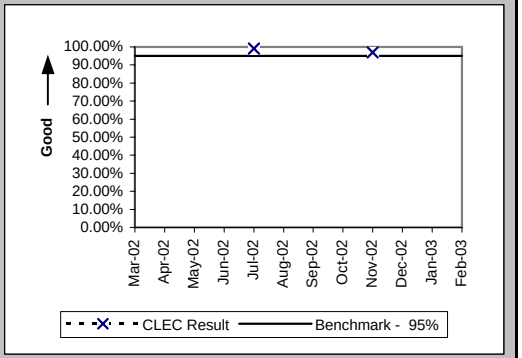
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		
Nov-02	111	111	100.00%		
Dec-02	111	111	100.00%		
Jan-03	111	111	100.00%		
Feb-03	111	111	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

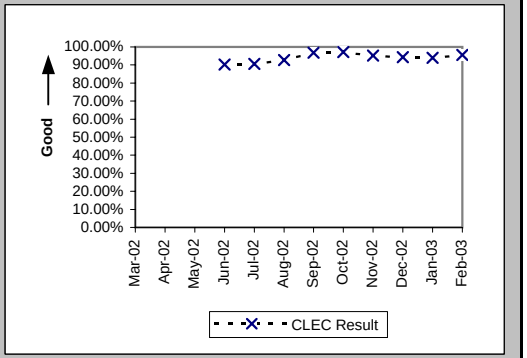
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					
Nov-02	165	170	97.06%		
Dec-02					
Jan-03					
Feb-03					



Checklist #2 - Manual Service Order Accuracy

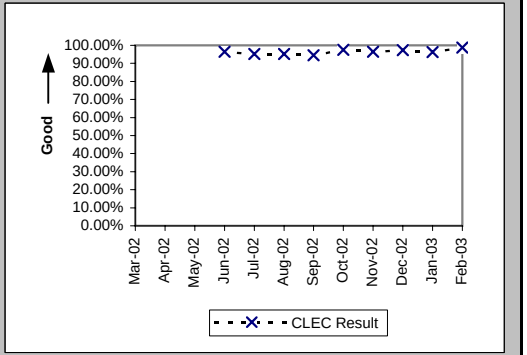
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%
Nov-02	476	500	95.20%
Dec-02	472	500	94.40%
Jan-03	484	515	93.98%
Feb-03	459	480	95.63%



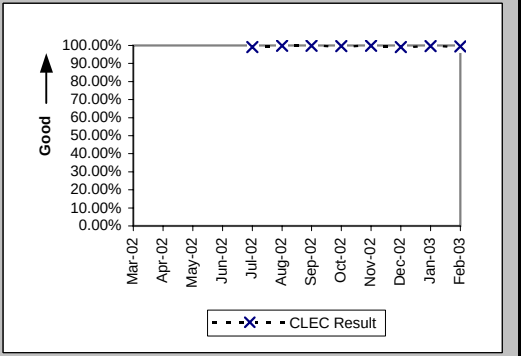
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%
Nov-02	383	397	96.47%
Dec-02	409	420	97.38%
Jan-03	424	440	96.36%
Feb-03	395	400	98.75%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	727	733	99.18%
Aug-02	790	792	99.75%
Sep-02	710	711	99.86%
Oct-02	794	797	99.62%
Nov-02	820	821	99.88%
Dec-02	826	833	99.16%
Jan-03	862	865	99.65%
Feb-03	884	888	99.55%

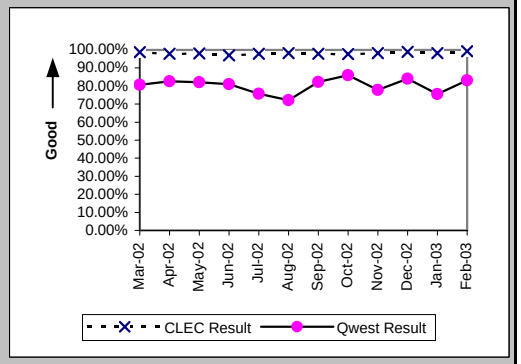


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

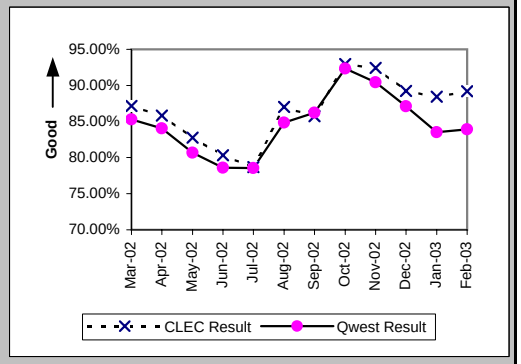
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%
Nov-02	25745	26219	98.19%			2036091	2616966	77.80%
Dec-02	23980	24241	98.92%			2165894	2577208	84.04%
Jan-03	23917	24362	98.17%			2238227	2964996	75.49%
Feb-03	20899	21046	99.30%			2128566	2559622	83.16%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

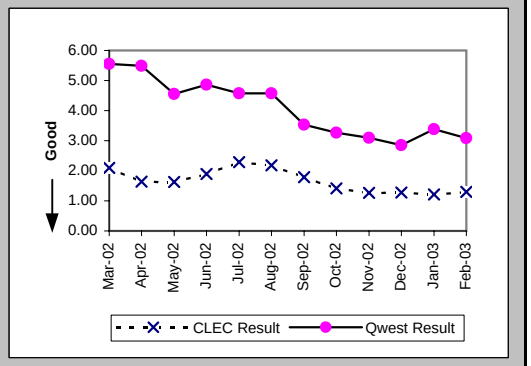
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%
Nov-02	13114	14188	92.43%			327560	362204	90.44%
Dec-02	11401	12774	89.25%			333048	382342	87.11%
Jan-03	11535	13040	88.46%			402243	481677	83.51%
Feb-03	11140	12487	89.21%			394969	470777	83.90%



Checklist #2 - Billing

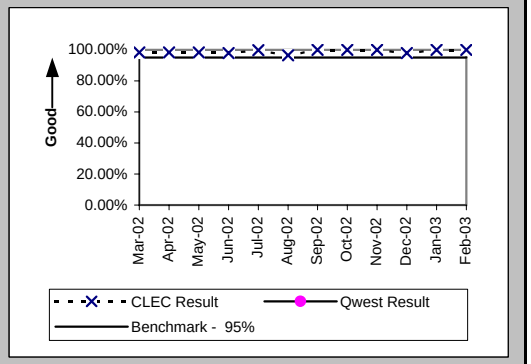
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2873809	1368128	2.10	0	0	37451092	6751668	5.55	29.96	-122.71	-75.6	No
Apr-02	2449797	1498244	1.64	0	0	40256403	7330204	5.49	22.49	-191.24	-117.27	No
May-02	2572219	1578976	1.63	0	0	32698495	7182681	4.55	13.32	-249.62	-152.76	No
Jun-02	2338363	1238551	1.89	0	0	27010489	5554990	4.86	15.40	-194.35	-119.16	No
Jul-02	3826059	1669907	2.29	0	0	33009408	7218046	4.57	13.93	-190.74	-116.96	No
Aug-02	3448980	1581976	2.18	0	0	32318019	7071530	4.57	13.59	-200.02	-122.6	No
Sep-02	2463019	1379627	1.79	0	0	22398263	6354030	3.53	10.33	-179.37	-110.05	No
Oct-02	2154185	1526388	1.41	0	0	21802612	6667805	3.27	7.88	-262.78	-160.76	No
Nov-02	1625075	1274824	1.27	0	0	17871998	5769565	3.10	7.37	-252.88	-154.74	No
Dec-02	1664060	1303545	1.28	0	0	17104365	5997488	2.85	7.61	-214.33	-131.3	No
Jan-03	1632582	1353124	1.21	0	0	21302360	6294830	3.38	8.35	-275.3	-168.37	No
Feb-03	1714848	1317815	1.30	0	0	16778085	5444878	3.08	8.82	-207.81	-127.34	No



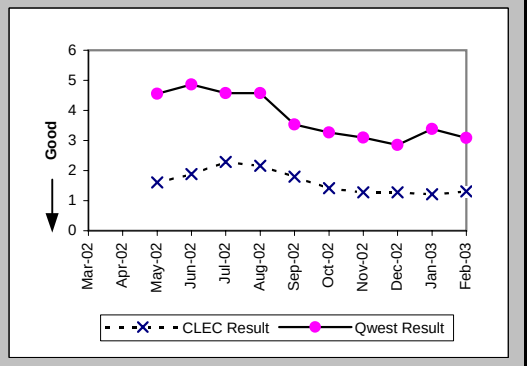
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1278043	1299466	98.35%	0	0							No
Apr-02	1141110	1159330	98.43%	0	0							No
May-02	1188529	1207348	98.44%	0	0							No
Jun-02	1011856	1032806	97.97%	0	0							No
Jul-02	1343329	1347409	99.70%	0	0							No
Aug-02	1145144	1186455	96.52%	0	0							No
Sep-02	1149621	1149621	100.00%	0	0							No
Oct-02	1145046	1145226	99.98%	0	0							No
Nov-02	1077136	1077137	100.00%	0	0							No
Dec-02	1189359	1215070	97.88%	0	0							No
Jan-03	1232177	1232182	100.00%	0	0							No
Feb-03	1118746	1118746	100.00%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02	2516541	1559715	1.61	0	0	32698495	7182681	4.55	13.32	-249.69	-152.8	No
Jun-02	2301026	1220804	1.88	0	0	27010489	5554990	4.86	15.40	-193.41	-118.58	No
Jul-02	3665436	1597650	2.29	0	0	33009408	7218046	4.57	13.93	-187.07	-114.73	No
Aug-02	3280814	1518414	2.16	0	0	32318019	7071530	4.57	13.59	-198.28	-121.55	No
Sep-02	2378728	1317942	1.80	0	0	22398263	6354030	3.53	10.33	-174.03	-106.8	No
Oct-02	2064479	1460025	1.41	0	0	21802612	6667805	3.27	7.88	-257.67	-157.65	No
Nov-02	1557029	1215372	1.28	0	0	17871998	5769565	3.10	7.37	-247.09	-151.22	No
Dec-02	1592034	1239705	1.28	0	0	17104365	5997488	2.85	7.61	-208.92	-128.01	No
Jan-03	1549601	1282006	1.21	0	0	21302360	6294830	3.38	8.35	-268.95	-164.51	No
Feb-03	1614671	1236917	1.31	0	0	16778085	5444878	3.08	8.82	-202.08	-123.85	No

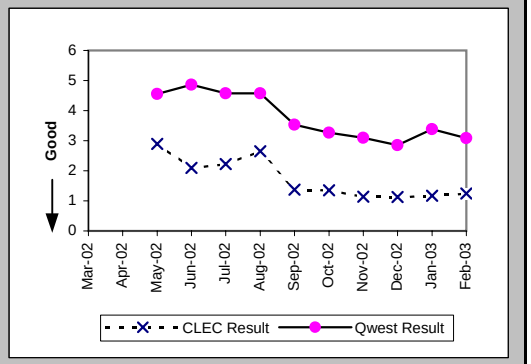


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02	55678	19261	2.89	0	0	32698495	7182681	4.55	13.32	-17.28	-11.51	No
Jun-02	37337	17747	2.10	0	0	27010489	5554990	4.86	15.40	-23.82	-15.48	No
Jul-02	160623	72257	2.22	0	0	33009408	7218046	4.57	13.93	-45.12	-28.43	No
Aug-02	168166	63562	2.65	0	0	32318019	7071530	4.57	13.59	-35.55	-22.61	No
Sep-02	84291	61685	1.37	0	0	22398263	6354030	3.53	10.33	-51.67	-32.41	No
Oct-02	89706	66363	1.35	0	0	21802612	6667805	3.27	7.88	-62.38	-38.92	No
Nov-02	68046	59452	1.14	0	0	17871998	5769565	3.10	7.37	-64.32	-40.1	No
Dec-02	72026	63840	1.13	0	0	17104365	5997488	2.85	7.61	-56.96	-35.63	No
Jan-03	82981	71118	1.17	0	0	21302360	6294830	3.38	8.35	-70.44	-43.82	No
Feb-03	100177	80898	1.24	0	0	16778085	5444878	3.08	8.82	-58.98	-36.85	No

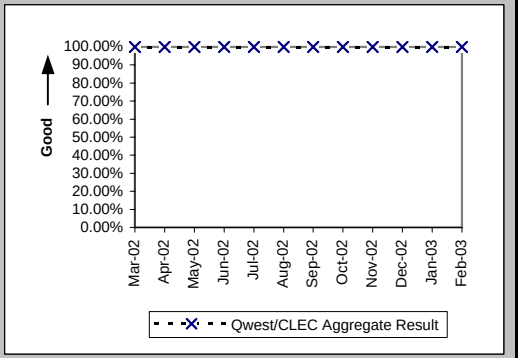


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

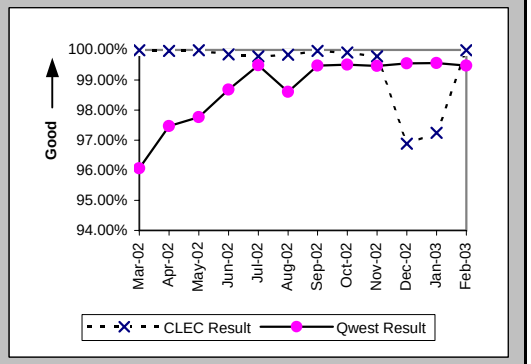
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Mar-02	6481	6481	100.00%	0	0
Apr-02	6489	6489	100.00%	0	0
May-02	6387	6387	100.00%	0	0
Jun-02	6066	6066	100.00%	0	0
Jul-02	6125	6125	100.00%	0	0
Aug-02	6323	6323	100.00%	0	0
Sep-02	6447	6447	100.00%	0	0
Oct-02	6449	6449	100.00%	0	0
Nov-02	6401	6401	100.00%	0	0
Dec-02	6229	6229	100.00%	0	0
Jan-03	6135	6135	100.00%	0	0
Feb-03	6195	6195	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

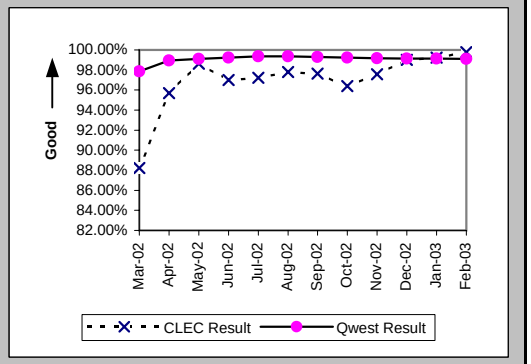
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	387883.18	387923.75	99.99%	0	101	36177057.42	37658746.47	96.07%	19.44%	-125.07	-77.04	No
Apr-02	527809.32	527962.45	99.97%	0	92	36760676.23	37714200.25	97.47%	15.70%	-114.88	-70.84	No
May-02	532359.61	532406.2	99.99%	0	102	36104815.97	36928619.73	97.77%	14.77%	-109	-67.27	No
Jun-02	547110.55	547939.43	99.85%	0	120	36143111.25	36625706.15	98.68%	11.40%	-75.16	-46.69	No
Jul-02	431526.42	432461.84	99.78%	0	132	39099383.97	39300487.39	99.49%	7.14%	-27.08	-17.46	No
Aug-02	462482.55	463207.55	99.84%	0	170	35433451.94	35932715.09	98.61%	11.71%	-71.23	-44.3	No
Sep-02	445791.78	445932.9	99.97%	0	162	37692926.63	37889553.48	99.48%	7.19%	-45.03	-28.37	No
Oct-02	467821.95	468210.24	99.92%	0	121	38172698.23	38358658.49	99.52%	6.95%	-39.35	-24.92	No
Nov-02	476874.64	477904.2	99.78%	0	155	37082901.47	37280188.53	99.47%	7.26%	-29.71	-19.06	No
Dec-02	488295.26	503986.69	96.89%	0	115	36767240.98	36933754.53	99.55%	6.70%	280.25	169.38	Yes
Jan-03	543731.67	559139.8	97.24%	0	98	37456346.33	37619230.36	99.57%	6.57%	262.58	158.64	Yes
Feb-03	538447.17	538524.98	99.99%	0	110	38301488.91	38501244.02	99.48%	7.18%	-51.16	-32.11	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

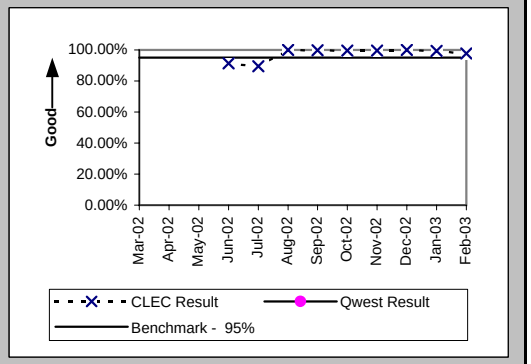
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1506	1707	88.23%	0	0	129134	131971	97.85%	14.50%	27.24	15.56	Yes
Apr-02	1401	1464	95.70%	0	0	150714	152318	98.95%	10.21%	12.12	6.37	Yes
May-02	1659	1682	98.63%	0	0	135540	136774	99.10%	9.46%	2.01	0.22	Yes
Jun-02	1428	1472	97.01%	0	0	119603	120532	99.23%	8.75%	9.67	4.88	Yes
Jul-02	1430	1471	97.21%	0	0	119417	120172	99.37%	7.90%	10.42	5.33	Yes
Aug-02	1606	1642	97.81%	0	0	127346	128158	99.37%	7.93%	7.91	3.81	Yes
Sep-02	1327	1359	97.65%	0	0	129344	130269	99.29%	8.40%	7.18	3.37	Yes
Oct-02	1629	1690	96.39%	0	0	122438	123381	99.24%	8.71%	13.34	7.11	Yes
Nov-02	1454	1490	97.58%	0	0	115957	116940	99.16%	9.13%	6.62	3.02	Yes
Dec-02	1388	1402	99.00%	0	0	103493	104385	99.15%	9.20%	0.58	-0.65	No
Jan-03	1694	1707	99.24%	0	0	97273	98131	99.13%	9.31%	-0.5	-1.3	No
Feb-03	1821	1825	99.78%	0	0	108036	109014	99.10%	9.43%	-3.05	-2.85	No



Checklist #2 - Billing

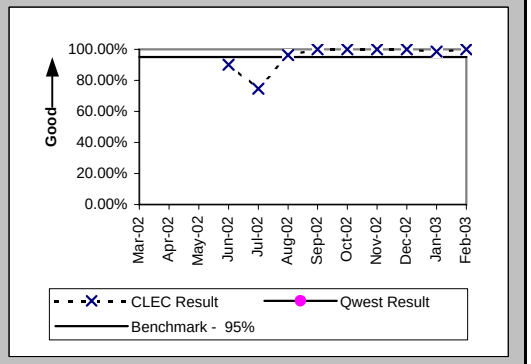
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No
Nov-02	251	252	99.60%	0	0							No
Dec-02	238	238	100.00%	0	0							No
Jan-03	312	314	99.36%	0	0							No
Feb-03	209	214	97.66%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

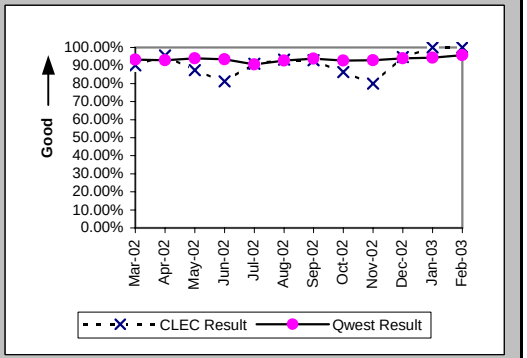
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No
Nov-02	155	155	100.00%	0	0							No
Dec-02	227	227	100.00%	0	0							No
Jan-03	203	206	98.54%	0	0							No
Feb-03	206	206	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

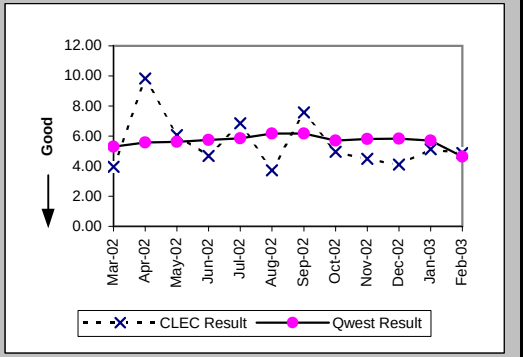
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	18	20	90.00%	0	0	4188	4492	93.23%	25.12%	0.6	-0.63	No
Apr-02	22	23	95.65%	0	0	3991	4295	92.92%	25.65%	-0.51	-1.31	No
May-02	14	16	87.50%	0	1	3997	4253	93.98%	23.78%	1	-0.39	No
Jun-02	13	16	81.25%	0	0	3804	4072	93.42%	24.80%	1.65	0	Yes
Jul-02	20	22	90.91%	0	0	3918	4323	90.63%	29.14%	-0.04	-1.03	No
Aug-02	14	15	93.33%	0	0	4244	4575	92.77%	25.91%	-0.08	-1.05	No
Sep-02	13	14	92.86%	0	0	3869	4128	93.73%	24.25%	0.22	-0.87	No
Oct-02	19	22	86.36%	0	0	4083	4400	92.80%	25.86%	1.09	-0.34	No
Nov-02	16	20	80.00%	0	0	3304	3555	92.94%	25.62%	1.9	0.15	Yes
Dec-02	18	19	94.74%	0	0	3288	3499	93.97%	23.80%	-0.14	-1.09	No
Jan-03	15	15	100.00%	0	0	3944	4178	94.40%	22.99%	-0.94	-1.57	No
Feb-03	22	22	100.00%	1	0	3418	3573	95.66%	20.37%	-1	-1.61	No



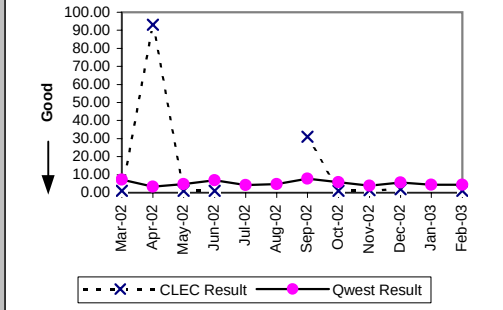
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	79	20	3.95	0	0	23917	4510	5.30	6.58	-0.92	-1.56	No
Apr-02	226	23	9.83	0	0	24088	4317	5.58	6.41	2.41	0.46	Yes
May-02	97	16	6.06	0	1	24018	4273	5.62	6.97	0.51	-0.69	No
Jun-02	75	16	4.69	0	0	23496	4085	5.75	14.36	-0.3	-1.18	No
Jul-02	151	22	6.86	0	0	25301	4328	5.85	6.56	0.87	-0.47	No
Aug-02	56	15	3.73	0	0	28279	4580	6.17	6.92	-1.36	-1.83	No
Sep-02	106	14	7.57	0	0	25610	4156	6.16	7.09	1.05	-0.36	No
Oct-02	109	22	4.95	0	0	25159	4413	5.70	10.87	-0.32	-1.2	No
Nov-02	90	20	4.50	0	0	20714	3570	5.80	6.29	-0.92	-1.56	No
Dec-02	78	19	4.11	0	0	20402	3503	5.82	5.29	-1.41	-1.86	No
Jan-03	77	15	5.13	0	0	23850	4187	5.70	5.53	-0.39	-1.24	No
Feb-03	112	23	4.87	0	0	16636	3582	4.64	4.18	0.43	-0.74	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

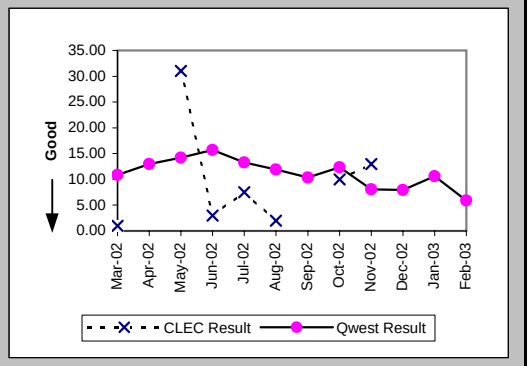
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	1.00	0	0	668	91	7.34	27.26	-0.23	-1.14	No
Apr-02	93	1	93.00	0	0	201	60	3.35	3.29	2.46	0.49	Yes
May-02	1	1	1.00	0	0	383	81	4.73	8.06	-0.46	-1.28	No
Jun-02	1	1	1.00	0	0	542	78	6.95	29.23	-0.2	-1.12	No
Jul-02						385	91	4.23	5.02			
Aug-02						462	96	4.81	5.77			
Sep-02	31	1	31.00	0	0	930	120	7.75	23.88	1.88	0.14	Yes
Oct-02	1	1	1.00	0	0	705	121	5.83	7.78	-0.62	-1.38	No
Nov-02	4	3	1.33	0	0	353	91	3.88	5.50	-0.79	-1.48	No
Dec-02	2	1	2.00	0	0	510	90	5.67	8.62	-0.42	-1.26	No
Jan-03						360	82	4.39	8.09			
Feb-03	1	1	1.00	0	0	285	65	4.38	5.57	-0.6	-1.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

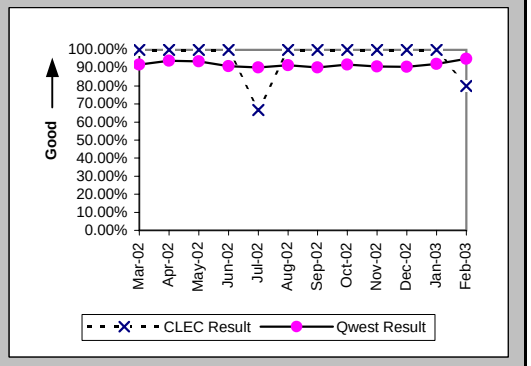
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	1.00	0	0	2397	221	10.85	9.05	-1.09	-1.66	No
Apr-02						3222	248	12.99	15.83			
May-02	31	1	31.00	0	0	2541	179	14.20	17.82	1.37	-0.17	No
Jun-02	6	2	3.00	0	0	3041	194	15.68	57.02	-0.31	-1.19	No
Jul-02	15	2	7.50	0	0	4160	314	13.25	13.52	-0.6	-1.36	No
Aug-02	2	1	2.00	0	0	2807	236	11.89	19.83	-0.5	-1.3	No
Sep-02						1703	164	10.38	16.34			
Oct-02	20	2	10.00	0	0	2496	202	12.36	45.03	-0.07	-1.04	No
Nov-02	13	1	13.00	0	0	1323	164	8.07	10.20	0.79	-0.52	No
Dec-02						954	120	7.95	11.53			
Jan-03						1685	159	10.60	14.46			
Feb-03						568	96	5.92	6.03			



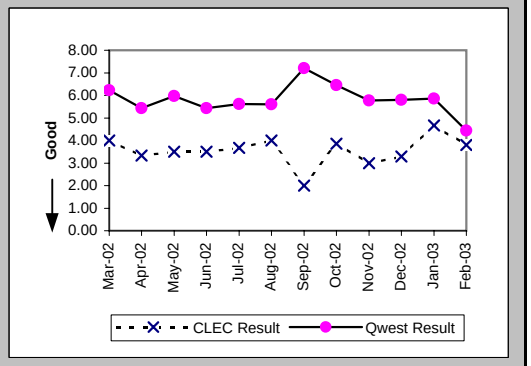
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	5	100.00%	0	0	2279	2483	91.78%	27.46%	-0.67	-1.41	No
Apr-02	3	3	100.00%	0	0	2340	2492	93.90%	23.93%	-0.44	-1.27	No
May-02	4	4	100.00%	0	0	2090	2232	93.64%	24.41%	-0.52	-1.32	No
Jun-02	2	2	100.00%	0	0	1890	2079	90.91%	28.75%	-0.45	-1.27	No
Jul-02	2	3	66.67%	0	0	1987	2201	90.28%	29.63%	1.06	-0.36	No
Aug-02	4	4	100.00%	0	0	2152	2351	91.54%	27.84%	-0.61	-1.37	No
Sep-02	1	1	100.00%	0	0	1929	2138	90.22%	29.70%	-0.33	-1.2	No
Oct-02	7	7	100.00%	0	0	2197	2392	91.85%	27.36%	-0.79	-1.48	No
Nov-02	4	4	100.00%	0	0	1668	1839	90.70%	29.04%	-0.64	-1.39	No
Dec-02	7	7	100.00%	0	0	1588	1754	90.54%	29.27%	-0.85	-1.52	No
Jan-03	3	3	100.00%	0	0	2047	2220	92.21%	26.81%	-0.5	-1.31	No
Feb-03	4	5	80.00%	0	0	1883	1983	94.96%	21.88%	1.15	-0.3	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

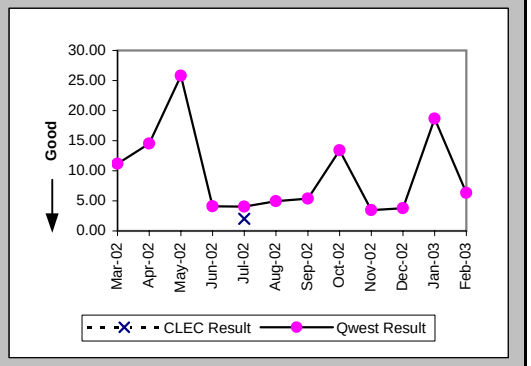
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	20	5	4.00	0	0	15492	2492	6.22	26.82	-0.18	-1.11	No
Apr-02	10	3	3.33	0	0	13605	2507	5.43	11.77	-0.31	-1.19	No
May-02	14	4	3.50	0	0	13413	2247	5.97	30.06	-0.16	-1.1	No
Jun-02	7	2	3.50	0	0	11353	2092	5.43	11.04	-0.25	-1.15	No
Jul-02	11	3	3.67	0	0	12352	2203	5.61	8.43	-0.4	-1.24	No
Aug-02	16	4	4.00	0	0	13173	2352	5.60	8.70	-0.37	-1.22	No
Sep-02	2	1	2.00	0	0	15473	2149	7.20	25.18	-0.21	-1.13	No
Oct-02	27	7	3.86	0	0	15475	2398	6.45	20.57	-0.33	-1.2	No
Nov-02	12	4	3.00	0	0	10633	1841	5.78	9.93	-0.56	-1.34	No
Dec-02	23	7	3.29	0	0	10210	1760	5.80	7.52	-0.88	-1.54	No
Jan-03	14	3	4.67	0	0	13034	2223	5.86	19.20	-0.11	-1.07	No
Feb-03	19	5	3.80	0	0	8815	1985	4.44	4.81	-0.3	-1.18	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

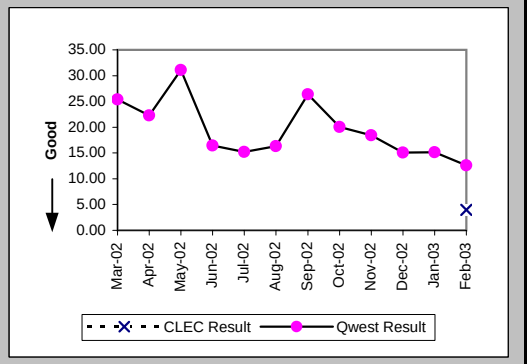
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02	2	1	2.00	0	0	241	60	4.02	3.59	-0.56	-1.34	No
Aug-02						328	66	4.97	4.33			
Sep-02						419	78	5.37	5.29			
Oct-02						803	60	13.38	65.52			
Nov-02						203	59	3.44	3.57			
Dec-02						192	51	3.76	4.46			
Jan-03						1196	64	18.69	103.30			
Feb-03						203	32	6.34	8.28			



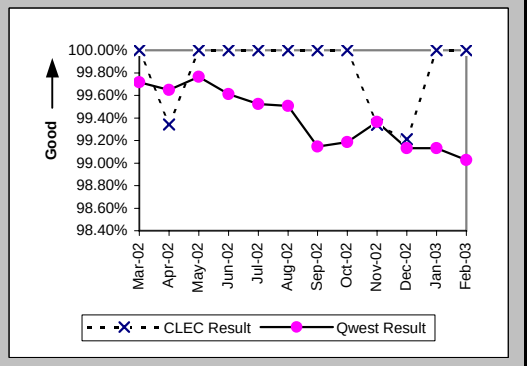
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02						2353	155	15.18	21.43			
Aug-02						2175	133	16.35	28.51			
Sep-02						3611	137	26.36	96.01			
Oct-02						2748	137	20.06	70.18			
Nov-02						2085	113	18.45	30.91			
Dec-02						1781	118	15.09	19.74			
Jan-03						1668	110	15.16	26.99			
Feb-03	4	1	4.00	0	0	843	67	12.58	13.39	-0.64	-1.39	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

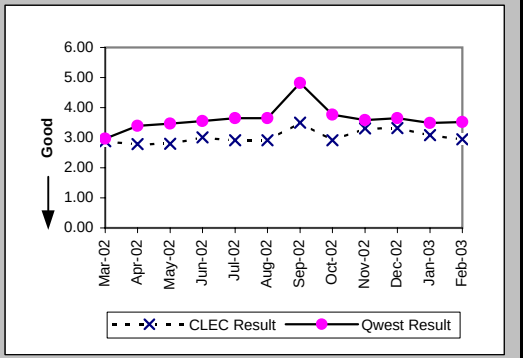
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	107	107	100.00%	0	0	8777	8802	99.72%	5.32%	-0.55	-1.33	No
Apr-02	151	152	99.34%	0	0	8515	8545	99.65%	5.91%	0.63	-0.62	No
May-02	65	65	100.00%	0	0	9699	9722	99.76%	4.86%	-0.39	-1.24	No
Jun-02	127	127	100.00%	0	0	9482	9519	99.61%	6.22%	-0.7	-1.43	No
Jul-02	136	136	100.00%	0	2	9832	9879	99.52%	6.88%	-0.8	-1.49	No
Aug-02	64	64	100.00%	0	0	12099	12159	99.51%	7.01%	-0.56	-1.34	No
Sep-02	35	35	100.00%	0	0	9513	9595	99.15%	9.20%	-0.55	-1.33	No
Oct-02	171	171	100.00%	0	0	9518	9596	99.19%	8.98%	-1.17	-1.71	No
Nov-02	150	151	99.34%	0	0	8455	8509	99.37%	7.94%	0.14	-0.92	No
Dec-02	126	127	99.21%	0	0	7533	7599	99.13%	9.28%	-0.1	-1.06	No
Jan-03	69	69	100.00%	0	1	9491	9574	99.13%	9.27%	-0.77	-1.47	No
Feb-03	230	230	100.00%	0	0	8253	8334	99.03%	9.81%	-1.48	-1.9	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

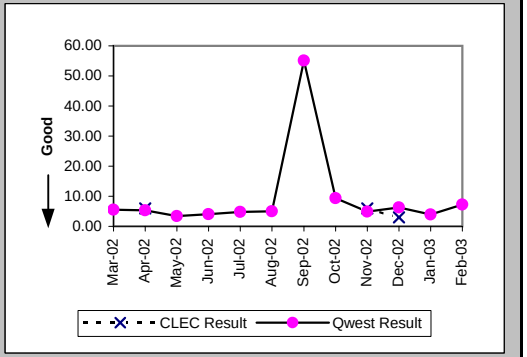
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	118	41	2.88	66	0	21145	7121	2.97	1.81	-0.32	-1.2	No
Apr-02	131	47	2.79	105	0	23087	6805	3.39	1.35	-3.07	-2.86	No
May-02	70	25	2.80	40	0	26702	7689	3.47	1.09	-3.08	-2.87	No
Jun-02	277	92	3.01	35	0	26228	7385	3.55	1.86	-2.78	-2.69	No
Jul-02	149	51	2.92	85	2	27945	7654	3.65	5.16	-1.01	-1.61	No
Aug-02	125	43	2.91	21	0	35528	9747	3.65	7.57	-0.64	-1.39	No
Sep-02	49	14	3.50	21	0	38914	8080	4.82	34.01	-0.14	-1.09	No
Oct-02	193	66	2.92	105	0	30523	8086	3.77	5.10	-1.35	-1.82	No
Nov-02	235	71	3.31	80	0	25749	7169	3.59	1.62	-1.45	-1.88	No
Dec-02	176	53	3.32	74	0	22899	6277	3.65	1.90	-1.25	-1.76	No
Jan-03	68	22	3.09	47	1	27671	7929	3.49	1.43	-1.31	-1.79	No
Feb-03	277	94	2.95	136	0	24051	6837	3.52	1.74	-3.16	-2.92	No



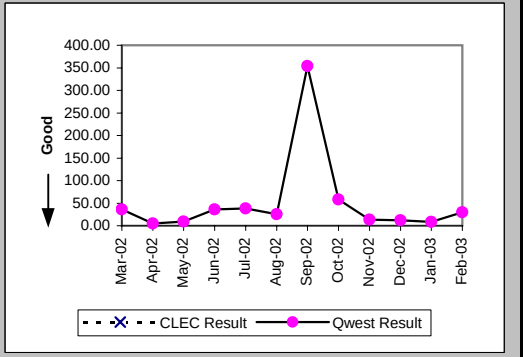
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						116	21	5.52	11.98			
Apr-02	6	1	6.00	0	0	158	30	5.27	9.78	0.85	-0.49	No
May-02						69	20	3.45	3.15			
Jun-02						124	31	4.00	5.09			
Jul-02						164	34	4.82	7.85			
Aug-02						139	28	4.96	6.71			
Sep-02						2977	54	55.13	278.30			
Oct-02						611	65	9.40	38.32			
Nov-02	6	1	6.00	0	0	254	52	4.88	6.97	0.83	-0.5	No
Dec-02	3	1	3.00	0	0	375	60	6.25	11.67	-0.28	-1.17	No
Jan-03						280	72	3.89	6.27			
Feb-03						500	69	7.25	6.79			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

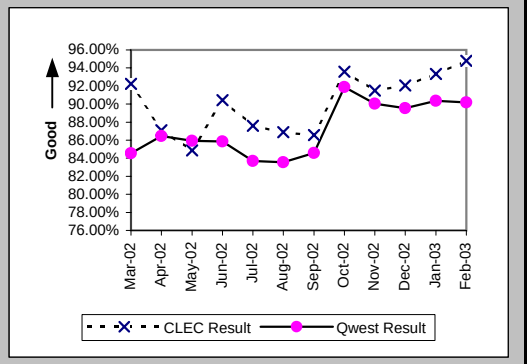
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	4	36.00	58.21			
Apr-02						10	2	5.00	0.00			
May-02						38	4	9.50	15.70			
Jun-02						215	6	35.83	45.52			
Jul-02						575	15	38.33	109.51			
Aug-02						931	36	25.86	121.41			
Sep-02						14150	40	353.75	455.05			
Oct-02						1051	18	58.39	127.93			
Nov-02						79	6	13.17	9.87			
Dec-02						109	9	12.11	10.95			
Jan-03						133	16	8.31	12.07			
Feb-03						383	13	29.46	44.76			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

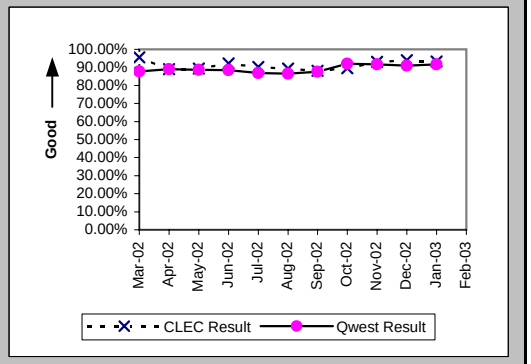
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	143	155	92.26%	0	0	13073	15460	84.56%	36.13%	-2.64	-2.6	No
Apr-02	135	155	87.10%	0	0	13476	15589	86.45%	34.23%	-0.24	-1.14	No
May-02	112	132	84.85%	0	0	13584	15810	85.92%	34.78%	0.38	-0.77	No
Jun-02	104	115	90.43%	0	0	13716	15974	85.86%	34.84%	-1.4	-1.85	No
Jul-02	134	153	87.58%	0	0	13442	16060	83.70%	36.94%	-1.29	-1.79	No
Aug-02	106	122	86.89%	0	0	14838	17760	83.55%	37.08%	-0.99	-1.6	No
Sep-02	58	67	86.57%	0	0	14808	17508	84.58%	36.12%	-0.45	-1.27	No
Oct-02	117	125	93.60%			14855	16168	91.88%	27.32%	-0.7	-1.43	No
Nov-02	172	188	91.49%			13663	15172	90.05%	29.93%	-0.65	-1.4	No
Dec-02	151	164	92.07%			11997	13396	89.56%	30.58%	-1.05	-1.64	No
Jan-03	112	120	93.33%			13037	14430	90.35%	29.53%	-1.1	-1.67	No
Feb-03	164	173	94.80%	0	169	13484	14951	90.19%	29.75%	-2.03	-2.23	No



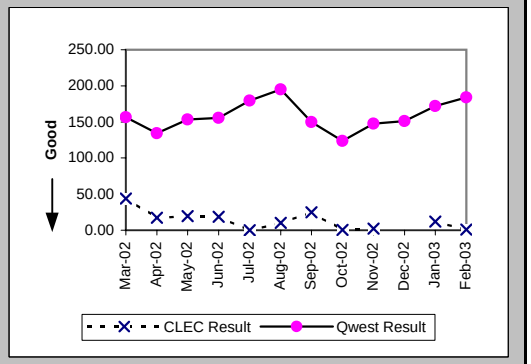
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	148	155	95.48%	0	0	13581	15460	87.85%	32.68%	-2.9	-2.76	No
Apr-02	138	155	89.03%	0	0	13874	15589	89.00%	31.29%	-0.01	-1.01	No
May-02	118	132	89.39%	0	0	14002	15810	88.56%	31.82%	-0.3	-1.18	No
Jun-02	106	115	92.17%	0	0	14138	15974	88.51%	31.89%	-1.23	-1.75	No
Jul-02	138	153	90.20%	0	0	13959	16060	86.92%	33.72%	-1.2	-1.73	No
Aug-02	109	122	89.34%	0	0	15363	17760	86.50%	34.17%	-0.92	-1.56	No
Sep-02	59	67	88.06%	0	0	15340	17508	87.62%	32.94%	-0.11	-1.07	No
Oct-02	112	125	89.60%	0	0	14891	16168	92.10%	26.97%	1.02	-0.38	No
Nov-02	175	188	93.09%	0	0	13895	15172	91.58%	27.76%	-0.74	-1.45	No
Dec-02	154	164	93.90%	0	286	12185	13396	90.96%	28.68%	-1.31	-1.79	No
Jan-03	112	120	93.33%	0	345	13240	14430	91.75%	27.51%	-0.63	-1.38	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

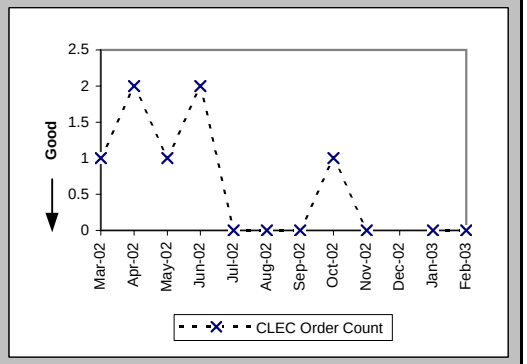
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	88	2	44.00	0	0	174692	1116	156.53	193.89	-0.82	-1.5	No
Apr-02	35	2	17.50	0	0	140208	1044	134.30	176.36	-0.94	-1.57	No
May-02	39	2	19.50	0	0	163032	1063	153.37	202.33	-0.93	-1.57	No
Jun-02	75	4	18.75	0	0	188403	1210	155.70	215.68	-1.27	-1.77	No
Jul-02	0	1	0.00	0	0	207405	1156	179.42	232.63	-0.77	-1.47	No
Aug-02	20	2	10.00	0	0	216331	1110	194.89	244.90	-1.07	-1.65	No
Sep-02	25	1	25.00	0	0	203421	1358	149.79	233.61	-0.53	-1.32	No
Oct-02	1	3	0.33	0	0	205268	1662	123.51	217.87	-0.98	-1.59	No
Nov-02	2	1	2.00	0	0	214027	1451	147.50	235.39	-0.62	-1.38	No
Dec-02						227379	1506	150.98	240.24			
Jan-03	12	1	12.00	0	0	229120	1332	172.01	259.37	-0.62	-1.37	No
Feb-03	2	2	1.00	0	0	235337	1279	184.00	265.30	-0.97	-1.59	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

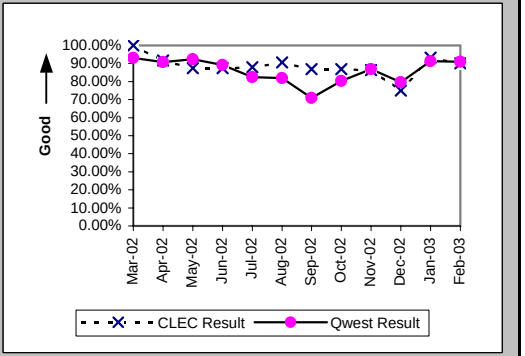
Date	CLEC Order Count
Mar-02	1
Apr-02	2
May-02	1
Jun-02	2
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	1
Nov-02	0
Dec-02	
Jan-03	0
Feb-03	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

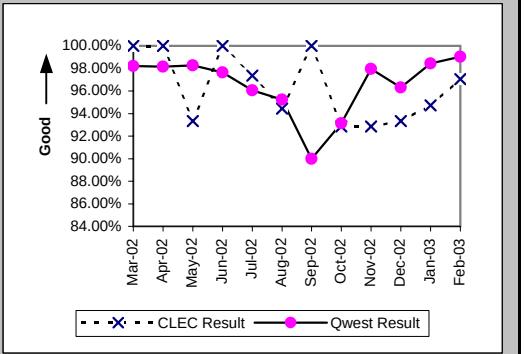
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	29	29	100.00%	15	0	4321	4645	93.02%	25.47%	-1.47	-1.89	No
Apr-02	22	24	91.67%	16	0	3968	4373	90.74%	28.99%	-0.16	-1.1	No
May-02	21	24	87.50%	8	0	3922	4248	92.33%	26.62%	0.87	-0.47	No
Jun-02	21	24	87.50%	15	0	4699	5271	89.15%	31.10%	0.31	-0.81	No
Jul-02	29	33	87.88%	17	0	6320	7663	82.47%	38.02%	-0.81	-1.5	No
Aug-02	29	32	90.63%	12	0	6600	8057	81.92%	38.49%	-1.28	-1.78	No
Sep-02	33	38	86.84%	11	0	4758	6703	70.98%	45.38%	-2.15	-2.31	No
Oct-02	20	23	86.96%	7	0	4662	5809	80.25%	39.81%	-0.81	-1.49	No
Nov-02	19	22	86.36%	7	0	3889	4479	86.83%	33.82%	0.12	-0.92	No
Dec-02	18	24	75.00%	11	0	3511	4414	79.54%	40.34%	0.57	-0.66	No
Jan-03	14	15	93.33%	13	0	3841	4204	91.37%	28.09%	-0.27	-1.16	No
Feb-03	27	30	90.00%	6	0	5708	6270	91.04%	28.57%	0.26	-0.84	No



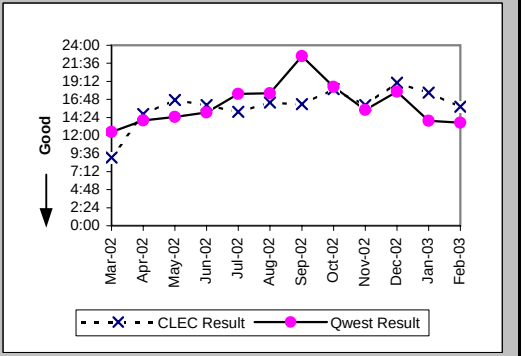
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	31	31	100.00%	15	0	5784	5889	98.22%	13.23%	-0.75	-1.45	No
Apr-02	37	37	100.00%	16	0	5730	5837	98.17%	13.41%	-0.83	-1.5	No
May-02	28	30	93.33%	8	0	5690	5790	98.27%	13.03%	1.61	-0.02	No
Jun-02	32	32	100.00%	15	0	6648	6808	97.65%	15.15%	-0.88	-1.53	No
Jul-02	37	38	97.37%	17	0	8901	9267	96.05%	19.48%	-0.42	-1.25	No
Aug-02	34	36	94.44%	12	0	9197	9657	95.24%	21.30%	0.3	-0.82	No
Sep-02	42	42	100.00%	11	0	7477	8310	89.98%	30.03%	-2.16	-2.31	No
Oct-02	26	28	92.86%	7	0	6757	7256	93.12%	25.31%	0.14	-0.92	No
Nov-02	26	28	92.86%	7	0	5504	5619	97.95%	14.16%	1.52	-0.08	No
Dec-02	28	30	93.33%	11	0	5415	5622	96.32%	18.83%	0.84	-0.49	No
Jan-03	18	19	94.74%	13	0	5140	5221	98.45%	12.36%	1.05	-0.36	No
Feb-03	33	34	97.06%	6	0	7367	7439	99.03%	9.79%	0.98	-0.4	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

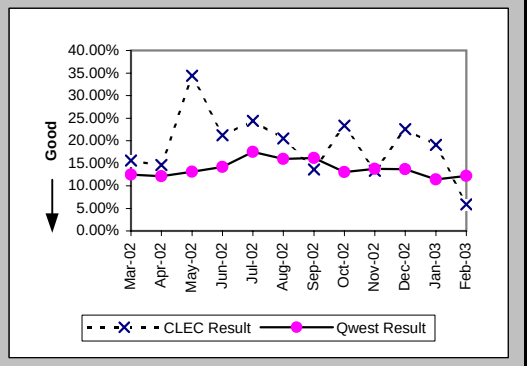
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	280:44	31	9:03	14	0	73464:34	5889	12:28	15:36	-1.22	-1.74	No
Apr-02	548:35	37	14:50	12	0	81834:17	5837	14:01	13:20	0.45	-0.73	No
May-02	502:02	30	16:44	6	0	83617:54	5790	14:27	15:20	1.01	-0.39	No
Jun-02	513:19	32	16:02	14	0	102629:55	6808	15:04	14:26	0.54	-0.67	No
Jul-02	575:11	38	15:08	14	0	162287:49	9267	17:31	16:47	-0.87	-1.53	No
Aug-02	589:52	36	16:23	9	0	170307:03	9657	17:38	19:41	-0.38	-1.23	No
Sep-02	679:36	42	16:11	9	0	187452:18	8310	22:33	20:33	-2.01	-2.22	No
Oct-02	509:08	28	18:11	5	0	134090:23	7256	18:29	18:44	-0.08	-1.05	No
Nov-02	449:05	28	16:02	5	0	86580:09	5619	15:25	37:01	0.58	-0.65	No
Dec-02	570:24	30	19:01	10	0	100355:38	5622	17:51	15:48	0.48	-0.71	No
Jan-03	336:00	19	17:41	11	0	72811:31	5221	13:57	42:05	1.4	-0.15	No
Feb-03	538:04	34	15:50	6	0	101799:14	7439	13:41	12:38	1.14	-0.31	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

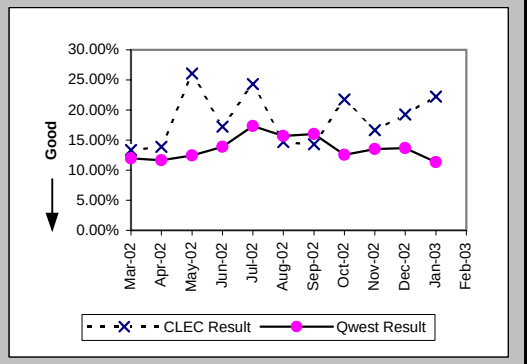
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	32	15.63%	14	0	752	6041	12.45%	33.01%	0.57	-0.65	No
Apr-02	6	41	14.63%	12	0	729	6000	12.15%	32.67%	0.52	-0.69	No
May-02	11	32	34.38%	6	0	779	5953	13.09%	33.72%	3.08	0.87	Yes
Jun-02	7	33	21.21%	14	0	990	6992	14.16%	34.86%	1.12	-0.32	No
Jul-02	10	41	24.39%	14	0	1665	9514	17.50%	38.00%	1.13	-0.31	No
Aug-02	8	39	20.51%	9	0	1587	9932	15.98%	36.64%	0.78	-0.53	No
Sep-02	6	44	13.64%	9	0	1390	8603	16.16%	36.81%	-0.45	-1.28	No
Oct-02	7	30	23.33%	5	0	973	7456	13.05%	33.69%	1.55	-0.05	No
Nov-02	4	30	13.33%	5	0	794	5764	13.78%	34.46%	-0.07	-1.04	No
Dec-02	7	31	22.58%	10	0	796	5823	13.67%	34.35%	1.37	-0.17	No
Jan-03	4	21	19.05%	11	0	617	5400	11.43%	31.81%	1.05	-0.36	No
Feb-03	2	34	5.88%	6	0	921	7565	12.17%	32.70%	-1.12	-1.68	No



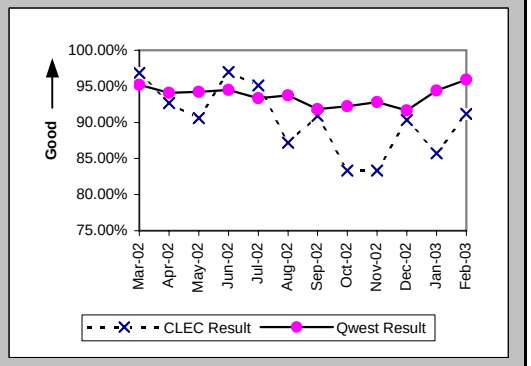
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	30	13.33%	14	0	652	5458	11.95%	32.43%	0.28	-0.83	No
Apr-02	5	36	13.89%	12	0	624	5364	11.63%	32.06%	0.46	-0.72	No
May-02	6	23	26.09%	6	0	665	5333	12.47%	33.04%	1.78	0.08	Yes
Jun-02	5	29	17.24%	14	0	877	6329	13.86%	34.55%	0.55	-0.66	No
Jul-02	9	37	24.32%	14	0	1488	8577	17.35%	37.87%	1.09	-0.33	No
Aug-02	5	34	14.71%	9	0	1412	9001	15.69%	36.37%	-0.16	-1.1	No
Sep-02	6	42	14.29%	9	0	1211	7558	16.02%	36.68%	-0.31	-1.19	No
Oct-02	5	23	21.74%	5	0	823	6569	12.53%	33.10%	1.25	-0.24	No
Nov-02	4	24	16.67%	5	0	688	5096	13.50%	34.17%	0.49	-0.7	No
Dec-02	5	26	19.23%	10	0	703	5151	13.65%	34.33%	0.83	-0.5	No
Jan-03	4	18	22.22%	11	0	546	4825	11.32%	31.68%	1.34	-0.19	No
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

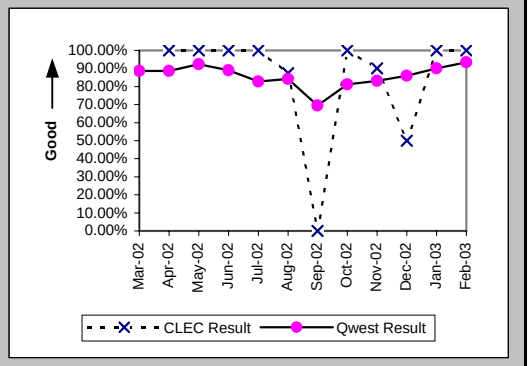
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	31	32	96.88%	14	0	5752	6041	95.22%	21.34%	-0.44	-1.27	No
Apr-02	38	41	92.68%	12	0	5646	6000	94.10%	23.56%	0.44	-0.73	No
May-02	29	32	90.63%	6	0	5609	5953	94.22%	23.33%	0.86	-0.48	No
Jun-02	32	33	96.97%	14	0	6609	6992	94.52%	22.75%	-0.62	-1.37	No
Jul-02	39	41	95.12%	14	0	8883	9514	93.37%	24.88%	-0.45	-1.27	No
Aug-02	34	39	87.18%	9	0	9313	9932	93.77%	24.17%	1.54	-0.06	No
Sep-02	40	44	90.91%	9	0	7903	8603	91.86%	27.34%	0.29	-0.83	No
Oct-02	25	30	83.33%	5	0	6879	7456	92.26%	26.72%	1.64	0	No
Nov-02	25	30	83.33%	5	0	5349	5764	92.80%	25.85%	1.76	0.07	Yes
Dec-02	28	31	90.32%	10	0	5337	5823	91.65%	27.66%	0.33	-0.8	No
Jan-03	18	21	85.71%	11	0	5099	5400	94.43%	22.94%	1.5	-0.09	No
Feb-03	31	34	91.18%	6	0	7258	7565	95.94%	19.73%	1.27	-0.23	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

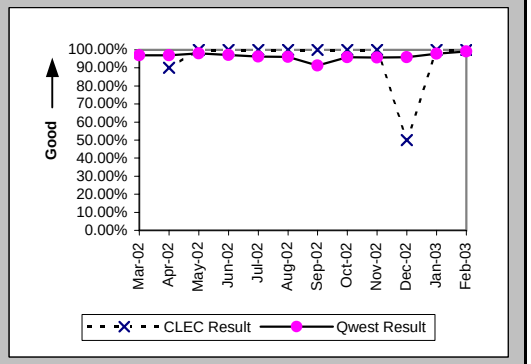
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1835	2070	88.65%	31.72%			
Apr-02	4	4	100.00%	1	0	1898	2143	88.57%	31.82%	-0.72	-1.44	No
May-02	1	1	100.00%	2	0	2010	2177	92.33%	26.61%	-0.29	-1.18	No
Jun-02	4	4	100.00%	3	0	2439	2739	89.05%	31.23%	-0.7	-1.43	No
Jul-02	8	8	100.00%	0	0	3201	3864	82.84%	37.70%	-1.29	-1.78	No
Aug-02	7	8	87.50%	2	0	2913	3462	84.14%	36.53%	-0.26	-1.16	No
Sep-02	0	2	0.00%	4	0	2782	3999	69.57%	46.01%	1.69	0.03	Yes
Oct-02	5	5	100.00%	2	0	2820	3474	81.17%	39.09%	-1.08	-1.65	No
Nov-02	9	10	90.00%	3	0	2350	2827	83.13%	37.45%	-0.58	-1.35	No
Dec-02	1	2	50.00%	2	0	2214	2575	85.98%	34.72%	1.08	-0.34	No
Jan-03	2	2	100.00%	3	0	1615	1793	90.07%	29.90%	-0.47	-1.29	No
Feb-03	6	6	100.00%	3	0	1944	2081	93.42%	24.80%	-0.65	-1.39	No



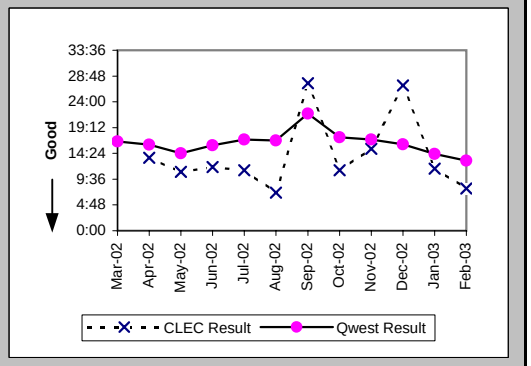
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2723	2807	97.01%	17.04%			
Apr-02	9	10	90.00%	1	0	2875	2966	96.93%	17.25%	1.03	-0.38	No
May-02	4	4	100.00%	2	0	2962	3022	98.01%	13.95%	-0.28	-1.17	No
Jun-02	4	4	100.00%	3	0	3494	3594	97.22%	16.45%	-0.34	-1.21	No
Jul-02	8	8	100.00%	0	0	4638	4818	96.26%	18.96%	-0.56	-1.34	No
Aug-02	10	10	100.00%	2	0	4201	4374	96.04%	19.49%	-0.64	-1.39	No
Sep-02	2	2	100.00%	4	0	4524	4959	91.23%	28.29%	-0.44	-1.27	No
Oct-02	5	5	100.00%	2	0	4164	4344	95.86%	19.93%	-0.46	-1.28	No
Nov-02	10	10	100.00%	3	0	3430	3581	95.78%	20.10%	-0.66	-1.4	No
Dec-02	1	2	50.00%	2	0	3194	3327	96.00%	19.59%	1.76	0.07	Yes
Jan-03	7	7	100.00%	3	0	2363	2414	97.89%	14.38%	-0.39	-1.24	No
Feb-03	8	8	100.00%	3	0	2598	2622	99.08%	9.52%	-0.27	-1.17	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

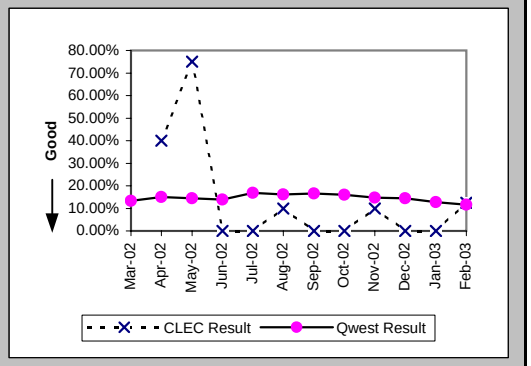
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						46745:24	2807	16:39	52:54			
Apr-02	135:43	10	13:34	1	0	47533:42	2966	16:02	24:22	-0.32	-1.19	No
May-02	43:53	4	10:58	2	0	43636:06	3022	14:26	19:29	-0.36	-1.22	No
Jun-02	47:29	4	11:52	2	0	57218:49	3594	15:55	17:01	-0.48	-1.29	No
Jul-02	90:02	8	11:15	0	0	81923:41	4818	17:00	16:18	-1	-1.61	No
Aug-02	71:10	10	7:07	2	0	73488:24	4374	16:48	16:29	-1.86	-2.13	No
Sep-02	54:57	2	27:29	4	0	108220:55	4959	21:49	20:10	0.7	-0.57	No
Oct-02	56:20	5	11:16	2	0	75539:11	4344	17:23	14:57	-0.91	-1.56	No
Nov-02	152:17	10	15:14	3	0	60725:05	3581	16:57	14:49	-0.37	-1.22	No
Dec-02	54:04	2	27:02	1	0	53505:26	3327	16:05	15:58	1.23	-0.25	No
Jan-03	81:01	7	11:34	3	0	34524:25	2414	14:18	13:23	-0.54	-1.33	No
Feb-03	62:59	8	7:52	3	0	34163:40	2622	13:02	11:07	-1.31	-1.8	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

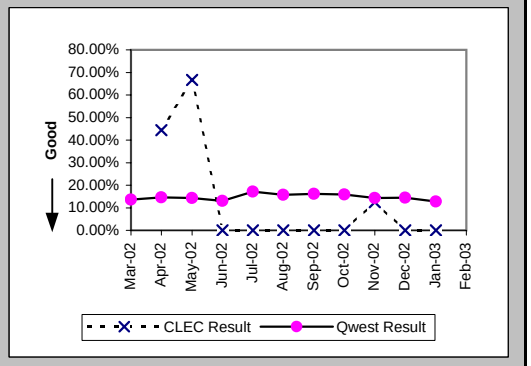
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						385	2873	13.40%	34.07%			
Apr-02	4	10	40.00%	1	0	454	3024	15.01%	35.72%	1.9	0.15	Yes
May-02	3	4	75.00%	2	0	446	3079	14.49%	35.20%	2.55	0.55	Yes
Jun-02	0	5	0.00%	2	0	509	3670	13.87%	34.56%	-0.9	-1.55	No
Jul-02	0	8	0.00%	0	0	832	4919	16.91%	37.49%	-1.28	-1.78	No
Aug-02	1	10	10.00%	2	0	724	4474	16.18%	36.83%	-0.53	-1.32	No
Sep-02	0	2	0.00%	4	0	842	5062	16.63%	37.24%	-0.63	-1.38	No
Oct-02	0	5	0.00%	2	0	709	4426	16.02%	36.68%	-0.98	-1.59	No
Nov-02	1	10	10.00%	3	0	538	3655	14.72%	35.43%	-0.42	-1.26	No
Dec-02	0	3	0.00%	1	0	491	3402	14.43%	35.14%	-0.71	-1.43	No
Jan-03	0	7	0.00%	3	0	319	2492	12.80%	33.41%	-1.01	-1.62	No
Feb-03	1	8	12.50%	3	0	309	2668	11.58%	32.00%	0.16	-0.9	No



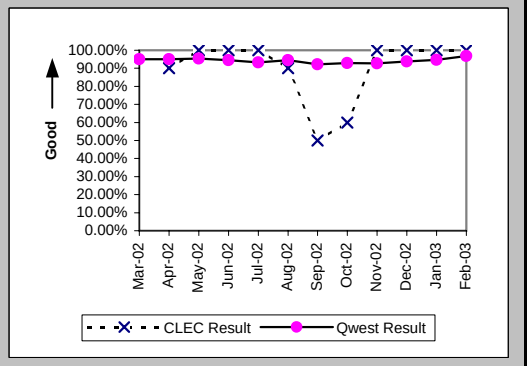
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						343	2517	13.63%	34.31%			
Apr-02	4	9	44.44%	1	0	389	2665	14.60%	35.31%	2.11	0.29	Yes
May-02	2	3	66.67%	2	0	393	2733	14.38%	35.09%	1.9	0.16	Yes
Jun-02	0	4	0.00%	2	0	420	3226	13.02%	33.65%	-0.77	-1.47	No
Jul-02	0	8	0.00%	0	0	734	4285	17.13%	37.68%	-1.28	-1.78	No
Aug-02	0	7	0.00%	2	0	623	3943	15.80%	36.47%	-1.15	-1.7	No
Sep-02	0	2	0.00%	4	0	726	4489	16.17%	36.82%	-0.62	-1.38	No
Oct-02	0	4	0.00%	2	0	619	3910	15.83%	36.50%	-0.87	-1.53	No
Nov-02	1	8	12.50%	3	0	465	3235	14.37%	35.08%	-0.15	-1.09	No
Dec-02	0	3	0.00%	1	0	435	2992	14.54%	35.25%	-0.71	-1.43	No
Jan-03	0	7	0.00%	3	0	280	2196	12.75%	33.35%	-1.01	-1.61	No
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

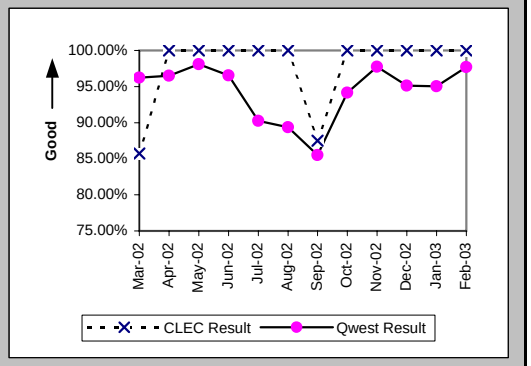
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2732	2873	95.09%	21.60%			
Apr-02	9	10	90.00%	1	0	2875	3024	95.07%	21.64%	0.7	-0.58	No
May-02	4	4	100.00%	2	0	2937	3079	95.39%	20.97%	-0.44	-1.27	No
Jun-02	5	5	100.00%	2	0	3469	3670	94.52%	22.75%	-0.54	-1.33	No
Jul-02	8	8	100.00%	0	0	4586	4919	93.23%	25.12%	-0.76	-1.46	No
Aug-02	9	10	90.00%	2	0	4225	4474	94.43%	22.93%	0.61	-0.63	No
Sep-02	1	2	50.00%	4	0	4670	5062	92.26%	26.73%	1.43	-0.13	No
Oct-02	3	5	60.00%	2	0	4109	4426	92.84%	25.79%	1.99	0.21	Yes
Nov-02	10	10	100.00%	3	0	3389	3655	92.72%	25.98%	-0.88	-1.54	No
Dec-02	3	3	100.00%	1	0	3192	3402	93.83%	24.07%	-0.44	-1.27	No
Jan-03	7	7	100.00%	3	0	2361	2492	94.74%	22.32%	-0.62	-1.38	No
Feb-03	8	8	100.00%	3	0	2585	2668	96.89%	17.36%	-0.51	-1.31	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

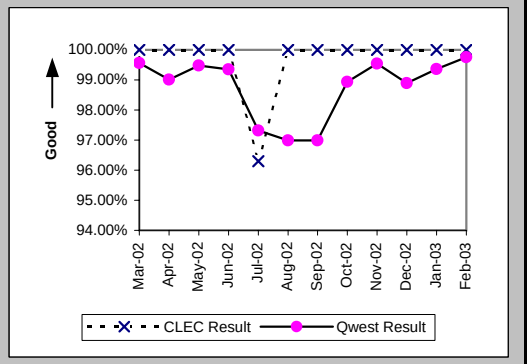
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	7	85.71%	12	0	1204	1251	96.24%	19.02%	1.12	-0.32	No
Apr-02	8	8	100.00%	14	0	1179	1222	96.48%	18.43%	-0.54	-1.33	No
May-02	5	5	100.00%	15	0	1593	1624	98.09%	13.68%	-0.31	-1.19	No
Jun-02	9	9	100.00%	10	0	1059	1097	96.54%	18.29%	-0.57	-1.34	No
Jul-02	8	8	100.00%	5	0	1471	1630	90.25%	29.67%	-0.93	-1.56	No
Aug-02	8	8	100.00%	6	0	1515	1695	89.38%	30.81%	-0.97	-1.59	No
Sep-02	7	8	87.50%	5	0	1240	1450	85.52%	35.19%	-0.16	-1.1	No
Oct-02	11	11	100.00%	4	0	1419	1507	94.16%	23.45%	-0.82	-1.5	No
Nov-02	7	7	100.00%	13	0	868	888	97.75%	14.84%	-0.4	-1.24	No
Dec-02	6	6	100.00%	13	0	839	882	95.12%	21.54%	-0.55	-1.34	No
Jan-03	8	8	100.00%	11	0	692	728	95.05%	21.68%	-0.64	-1.39	No
Feb-03	3	3	100.00%	8	0	845	865	97.69%	15.03%	-0.27	-1.16	No



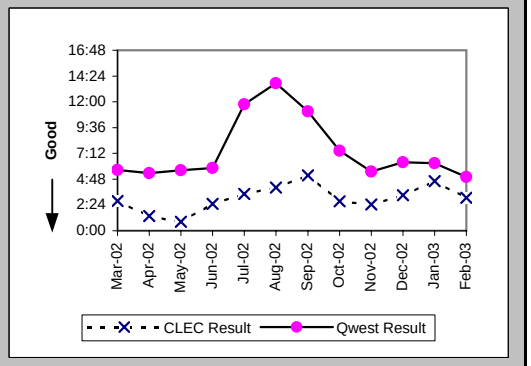
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	31	31	100.00%	12	0	2739	2751	99.56%	6.59%	-0.37	-1.22	No
Apr-02	36	36	100.00%	14	0	2588	2614	99.01%	9.92%	-0.6	-1.36	No
May-02	35	35	100.00%	15	0	3024	3040	99.47%	7.24%	-0.43	-1.26	No
Jun-02	24	24	100.00%	10	0	2443	2459	99.35%	8.04%	-0.39	-1.24	No
Jul-02	26	27	96.30%	5	0	2833	2911	97.32%	16.15%	0.39	-0.76	No
Aug-02	20	20	100.00%	6	0	2863	2952	96.99%	17.10%	-0.79	-1.48	No
Sep-02	20	20	100.00%	5	0	2581	2661	96.99%	17.08%	-0.78	-1.48	No
Oct-02	31	31	100.00%	4	0	2598	2626	98.93%	10.27%	-0.57	-1.35	No
Nov-02	38	38	100.00%	13	0	1738	1746	99.54%	6.75%	-0.41	-1.25	No
Dec-02	27	27	100.00%	13	0	1612	1630	98.90%	10.45%	-0.54	-1.33	No
Jan-03	21	21	100.00%	11	0	1565	1575	99.37%	7.94%	-0.36	-1.22	No
Feb-03	11	11	100.00%	8	0	1656	1660	99.76%	4.90%	-0.16	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

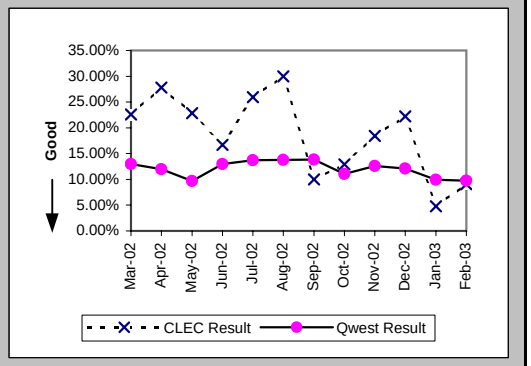
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	85:32	31	2:46	12	0	15540:38	2751	5:39	8:43	-1.83	-2.12	No
Apr-02	49:16	36	1:22	14	0	13987:42	2614	5:21	9:04	-2.62	-2.59	No
May-02	29:05	35	0:50	15	0	17091:04	3040	5:37	9:05	-3.1	-2.89	No
Jun-02	59:53	24	2:30	10	0	14333:42	2459	5:50	8:56	-1.82	-2.11	No
Jul-02	92:26	27	3:25	5	0	34265:45	2911	11:46	27:07	-1.59	-1.97	No
Aug-02	80:20	20	4:01	6	0	40556:28	2952	13:44	43:02	-1.01	-1.61	No
Sep-02	103:04	20	5:09	5	0	29545:39	2661	11:06	17:59	-1.47	-1.9	No
Oct-02	84:54	31	2:44	4	0	19527:00	2626	7:26	10:50	-2.4	-2.46	No
Nov-02	92:29	38	2:26	13	0	9622:59	1746	5:31	8:06	-2.32	-2.41	No
Dec-02	89:22	27	3:19	13	0	10398:38	1630	6:23	10:27	-1.51	-1.92	No
Jan-03	96:50	21	4:37	11	0	9896:14	1575	6:17	9:22	-0.81	-1.49	No
Feb-03	33:48	11	3:04	8	0	8335:35	1660	5:01	7:30	-0.86	-1.52	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

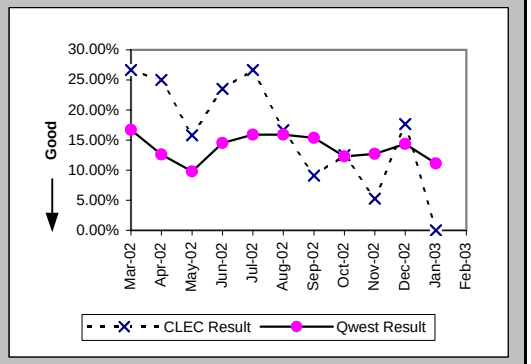
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	7	31	22.58%	12	0	356	2751	12.94%	33.57%	1.49	-0.09	No
Apr-02	10	36	27.78%	14	0	313	2614	11.97%	32.47%	2.56	0.56	Yes
May-02	8	35	22.86%	15	0	294	3040	9.67%	29.56%	2.3	0.4	Yes
Jun-02	4	24	16.67%	10	0	319	2459	12.97%	33.60%	0.56	-0.66	No
Jul-02	7	27	25.93%	5	0	399	2911	13.71%	34.39%	1.7	0.03	Yes
Aug-02	6	20	30.00%	6	0	407	2952	13.79%	34.48%	1.88	0.14	Yes
Sep-02	2	20	10.00%	5	0	369	2661	13.87%	34.56%	-0.5	-1.3	No
Oct-02	4	31	12.90%	4	0	290	2626	11.04%	31.34%	0.37	-0.77	No
Nov-02	7	38	18.42%	13	0	220	1746	12.60%	33.19%	1.05	-0.36	No
Dec-02	6	27	22.22%	13	0	197	1631	12.08%	32.59%	1.49	-0.09	No
Jan-03	1	21	4.76%	11	0	156	1576	9.90%	29.86%	-0.78	-1.48	No
Feb-03	1	11	9.09%	8	0	162	1662	9.75%	29.66%	-0.07	-1.04	No



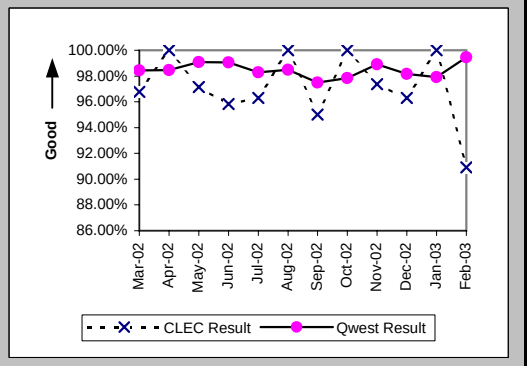
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	15	26.67%	12	0	189	1131	16.71%	37.31%	0.99	-0.4	No
Apr-02	7	28	25.00%	14	0	148	1174	12.61%	33.19%	1.78	0.08	Yes
May-02	3	19	15.79%	15	0	169	1729	9.77%	29.70%	0.86	-0.48	No
Jun-02	4	17	23.53%	10	0	167	1148	14.55%	35.26%	1	-0.39	No
Jul-02	4	15	26.67%	5	0	185	1165	15.88%	36.55%	1.08	-0.34	No
Aug-02	2	12	16.67%	6	0	190	1193	15.93%	36.59%	0.13	-0.92	No
Sep-02	1	11	9.09%	5	0	150	975	15.38%	36.08%	-0.58	-1.35	No
Oct-02	3	24	12.50%	4	0	132	1073	12.30%	32.85%	0.09	-0.95	No
Nov-02	1	19	5.26%	13	0	90	708	12.71%	33.31%	-0.96	-1.58	No
Dec-02	3	17	17.65%	13	0	96	668	14.37%	35.08%	0.41	-0.75	No
Jan-03	0	10	0.00%	11	0	81	730	11.10%	31.41%	-1.11	-1.67	No
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

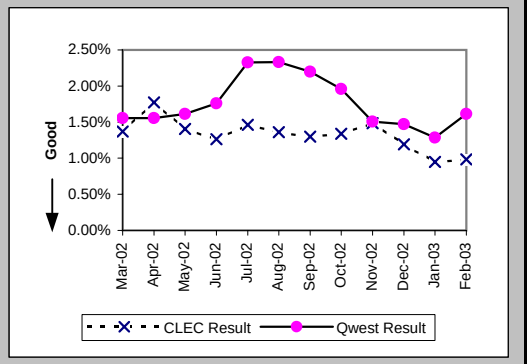
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	30	31	96.77%	12	0	2708	2751	98.44%	12.40%	0.7	-0.57	No
Apr-02	36	36	100.00%	14	0	2574	2614	98.47%	12.28%	-0.74	-1.45	No
May-02	34	35	97.14%	15	0	3012	3040	99.08%	9.55%	0.98	-0.4	No
Jun-02	23	24	95.83%	10	0	2436	2459	99.06%	9.63%	1.21	-0.27	No
Jul-02	26	27	96.30%	5	0	2861	2911	98.28%	12.99%	0.74	-0.55	No
Aug-02	20	20	100.00%	6	0	2907	2952	98.48%	12.25%	-0.55	-1.34	No
Sep-02	19	20	95.00%	5	0	2594	2661	97.48%	15.67%	0.68	-0.59	No
Oct-02	31	31	100.00%	4	0	2569	2626	97.83%	14.57%	-0.82	-1.5	No
Nov-02	37	38	97.37%	13	0	1727	1746	98.91%	10.37%	0.81	-0.51	No
Dec-02	26	27	96.30%	13	0	1601	1631	98.16%	13.44%	0.68	-0.59	No
Jan-03	21	21	100.00%	11	0	1543	1576	97.91%	14.32%	-0.67	-1.4	No
Feb-03	10	11	90.91%	8	0	1653	1662	99.46%	7.34%	1.87	0.14	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

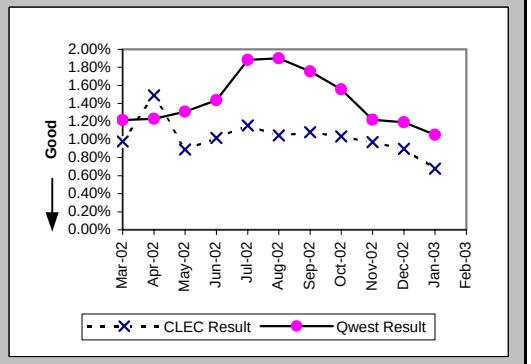
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	63	4597	1.37%	26	0	11665	749360	1.56%	12.38%	-1.02	-1.62	No
Apr-02	87	4907	1.77%	27	0	11638	748472	1.55%	12.37%	1.23	-0.25	No
May-02	71	5055	1.40%	23	0	12072	747618	1.61%	12.60%	-1.18	-1.72	No
Jun-02	62	4908	1.26%	26	0	13121	745932	1.76%	13.15%	-2.63	-2.6	No
Jul-02	76	5195	1.46%	19	0	17344	744726	2.33%	15.08%	-4.12	-3.51	No
Aug-02	69	5068	1.36%	17	0	17358	744183	2.33%	15.09%	-4.56	-3.77	No
Sep-02	66	5090	1.30%	18	0	16326	741930	2.20%	14.67%	-4.38	-3.66	No
Oct-02	66	4927	1.34%	11	0	14508	741289	1.96%	13.85%	-3.12	-2.9	No
Nov-02	78	5255	1.48%	21	0	11165	740439	1.51%	12.19%	-0.14	-1.09	No
Dec-02	61	5125	1.19%	24	0	10856	738483	1.47%	12.04%	-1.66	-2.01	No
Jan-03	49	5162	0.95%	25	0	9468	735929	1.29%	11.27%	-2.14	-2.3	No
Feb-03	53	5395	0.98%	17	0	11895	736643	1.61%	12.60%	-3.67	-3.23	No



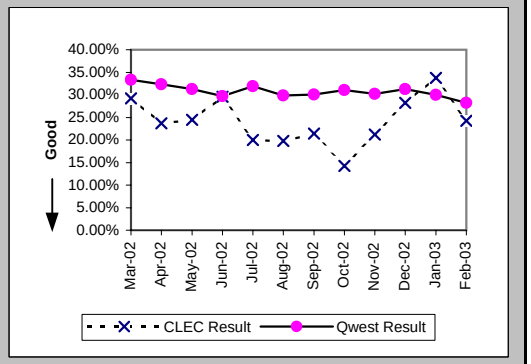
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	45	4597	0.98%	26	0	9106	749360	1.22%	10.96%	-1.46	-1.89	No
Apr-02	73	4907	1.49%	27	0	9203	748472	1.23%	11.02%	1.64	-0.01	No
May-02	45	5055	0.89%	23	0	9795	747618	1.31%	11.37%	-2.62	-2.59	No
Jun-02	50	4908	1.02%	26	0	10703	745932	1.43%	11.89%	-2.44	-2.49	No
Jul-02	60	5195	1.16%	19	0	14027	744726	1.88%	13.59%	-3.85	-3.34	No
Aug-02	53	5068	1.05%	17	0	14137	744183	1.90%	13.65%	-4.44	-3.7	No
Sep-02	55	5090	1.08%	18	0	13022	741930	1.76%	13.13%	-3.65	-3.22	No
Oct-02	51	4927	1.04%	11	0	11552	741289	1.56%	12.39%	-2.96	-2.8	No
Nov-02	51	5255	0.97%	21	0	9039	740439	1.22%	10.98%	-1.65	-2	No
Dec-02	46	5125	0.90%	24	0	8811	738483	1.19%	10.86%	-1.94	-2.18	No
Jan-03	35	5162	0.68%	25	0	7751	735929	1.05%	10.21%	-2.63	-2.6	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

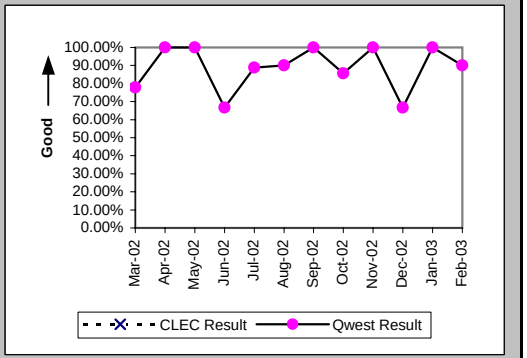
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	26	89	29.21%	0	0	5837	17502	33.35%	47.15%	-0.83	-1.5	No
Apr-02	27	114	23.68%	0	0	5565	17203	32.35%	46.78%	-1.97	-2.2	No
May-02	23	94	24.47%	0	0	5503	17575	31.31%	46.38%	-1.43	-1.87	No
Jun-02	26	88	29.55%	0	0	5544	18665	29.70%	45.69%	-0.03	-1.02	No
Jul-02	19	95	20.00%	0	0	8124	25468	31.90%	46.61%	-2.48	-2.51	No
Aug-02	17	86	19.77%	0	0	7399	24757	29.89%	45.78%	-2.05	-2.24	No
Sep-02	18	84	21.43%	0	0	7031	23357	30.10%	45.87%	-1.73	-2.05	No
Oct-02	11	77	14.29%	0	0	6548	21056	31.10%	46.29%	-3.18	-2.93	No
Nov-02	21	99	21.21%	0	0	4839	16004	30.24%	45.93%	-1.95	-2.18	No
Dec-02	24	85	28.24%	0	0	4948	15804	31.31%	46.37%	-0.61	-1.37	No
Jan-03	25	74	33.78%	0	0	4058	13526	30.00%	45.83%	0.71	-0.57	No
Feb-03	17	70	24.29%	0	0	4670	16565	28.19%	44.99%	-0.72	-1.44	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

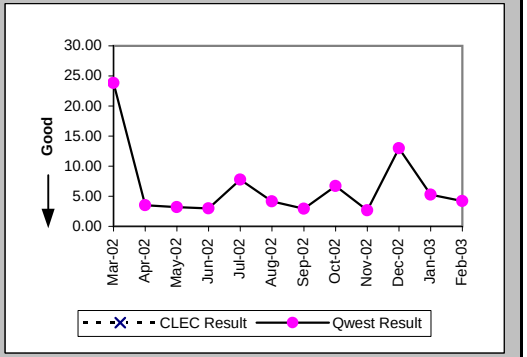
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7	9	77.78%	41.57%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						18	20	90.00%	30.00%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						6	9	66.67%	47.14%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						9	10	90.00%	30.00%			



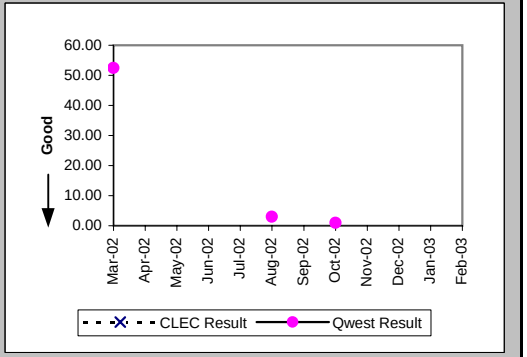
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						262	11	23.82	34.11			
Apr-02						14	4	3.50	1.29			
May-02						16	5	3.20	1.30			
Jun-02						9	3	3.00	2.00			
Jul-02						70	9	7.78	8.00			
Aug-02						83	20	4.15	3.20			
Sep-02						32	11	2.91	1.92			
Oct-02						47	7	6.71	6.58			
Nov-02						8	3	2.67	1.53			
Dec-02						117	9	13.00	17.11			
Jan-03						21	4	5.25	2.06			
Feb-03						42	10	4.20	1.87			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

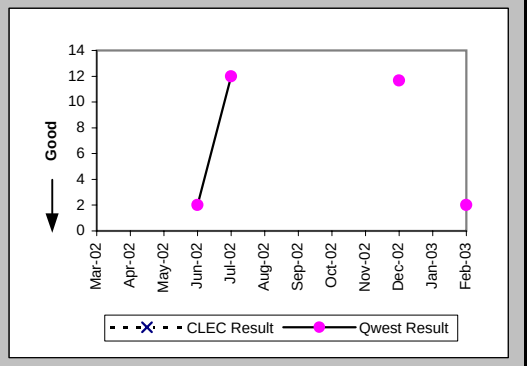
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						105	2	52.50	72.83			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						6	2	3.00	2.83			
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

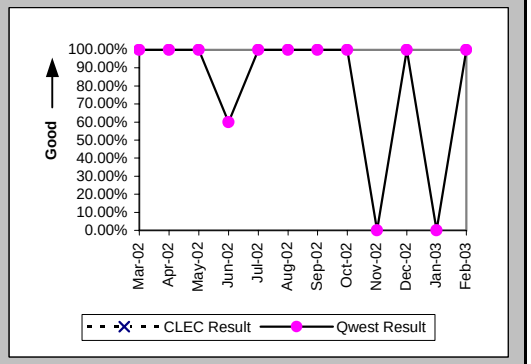
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						12	1	12.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						35	3	11.67	9.71			
Jan-03												
Feb-03						2	1	2.00				



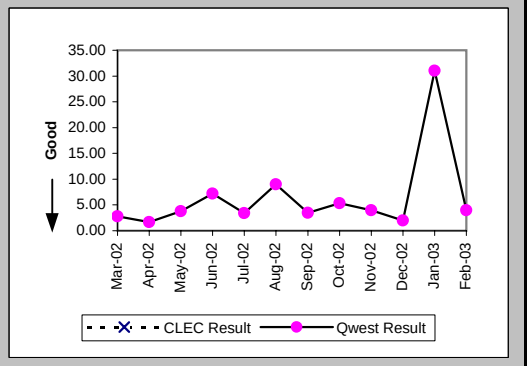
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						17	17	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						12	12	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

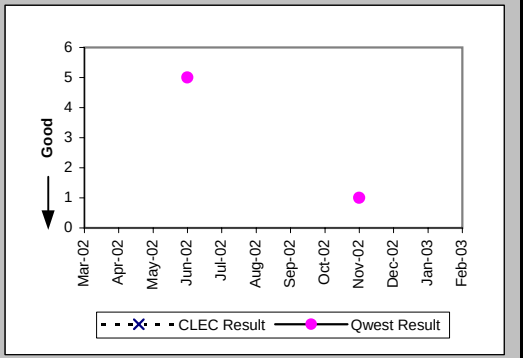
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						48	17	2.82	1.24			
Apr-02						5	3	1.67	0.58			
May-02						19	5	3.80	3.11			
Jun-02						36	5	7.20	5.31			
Jul-02						41	12	3.42	1.68			
Aug-02						45	5	9.00	9.70			
Sep-02						7	2	3.50	0.71			
Oct-02						16	3	5.33	0.58			
Nov-02						8	2	4.00	0.00			
Dec-02						2	1	2.00				
Jan-03						31	1	31.00				
Feb-03						4	1	4.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

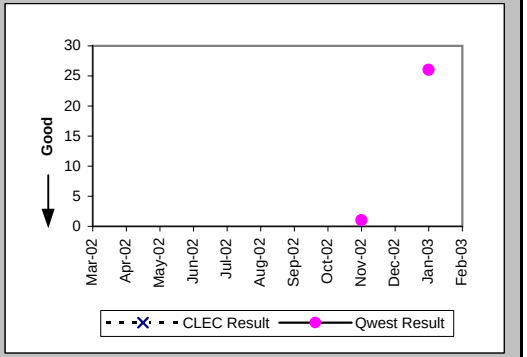
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02						10	2	5.00	4.24			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03												
Feb-03												



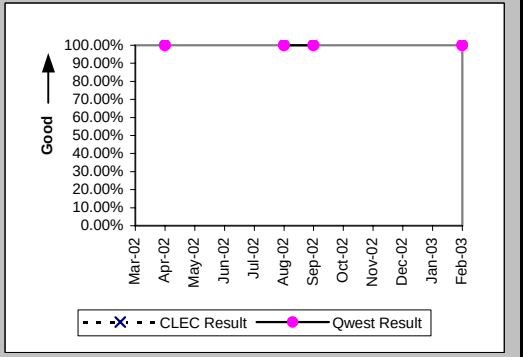
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03						26	1	26.00				
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

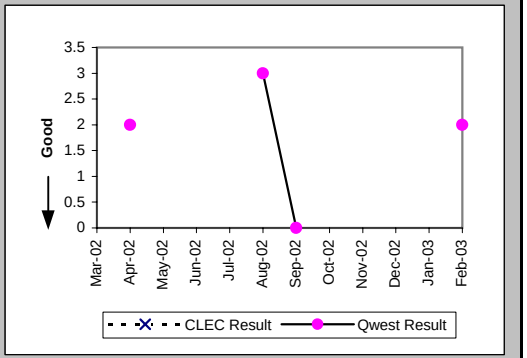
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						2	2	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

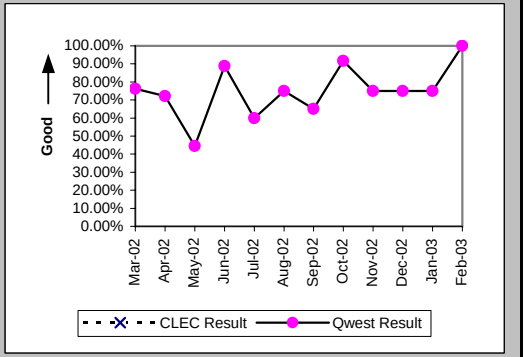
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02						0	1	0.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						4	2	2.00	2.83			



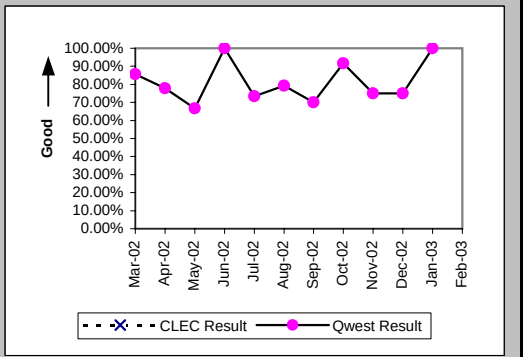
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	21	76.19%	42.59%			
Apr-02						13	18	72.22%	44.79%			
May-02						4	9	44.44%	49.69%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						9	15	60.00%	48.99%			
Aug-02						18	24	75.00%	43.30%			
Sep-02						13	20	65.00%	47.70%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						6	8	75.00%	43.30%			
Dec-02						6	8	75.00%	43.30%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						9	9	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

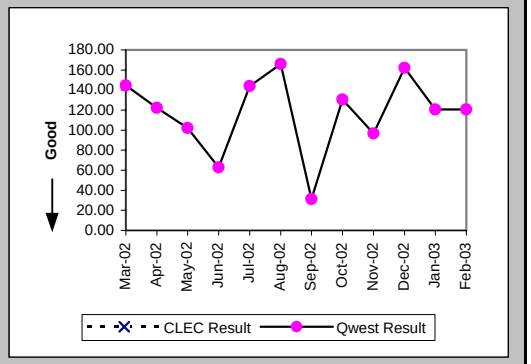
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						18	21	85.71%	34.99%			
Apr-02						14	18	77.78%	41.57%			
May-02						6	9	66.67%	47.14%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						11	15	73.33%	44.22%			
Aug-02						19	24	79.17%	40.61%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						6	8	75.00%	43.30%			
Dec-02						6	8	75.00%	43.30%			
Jan-03						8	8	100.00%	0.00%			
Feb-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

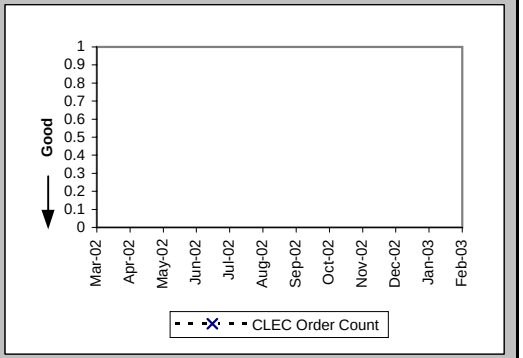
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						289	2	144.50	122.33			
Apr-02						367	3	122.33	115.47			
May-02						102	1	102.00				
Jun-02						126	2	63.00	83.44			
Jul-02						144	1	144.00				
Aug-02						166	1	166.00				
Sep-02						281	9	31.22	77.56			
Oct-02						261	2	130.50	184.55			
Nov-02						290	3	96.67	159.68			
Dec-02						324	2	162.00	197.99			
Jan-03						362	3	120.67	176.09			
Feb-03						362	3	120.67	193.62			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

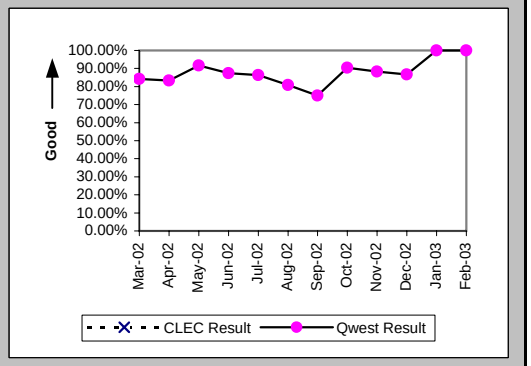
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

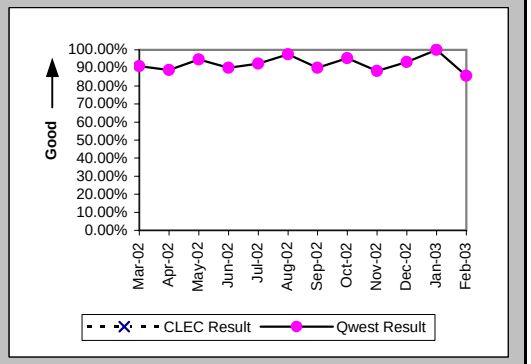
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	19	84.21%	36.46%			
Apr-02						10	12	83.33%	37.27%			
May-02						11	12	91.67%	27.64%			
Jun-02						14	16	87.50%	33.07%			
Jul-02						19	22	86.36%	34.32%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						18	24	75.00%	43.30%			
Oct-02						19	21	90.48%	29.35%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						13	15	86.67%	33.99%			
Jan-03						15	15	100.00%	0.00%			
Feb-03						12	12	100.00%	0.00%			



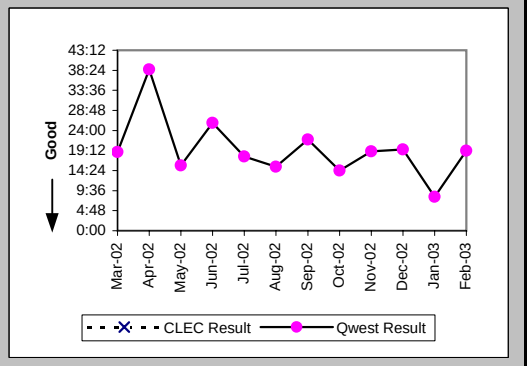
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						20	22	90.91%	28.75%			
Apr-02						16	18	88.89%	31.43%			
May-02						18	19	94.74%	22.33%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						24	26	92.31%	26.65%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						27	30	90.00%	30.00%			
Oct-02						21	22	95.45%	20.83%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						14	15	93.33%	24.94%			
Jan-03						16	16	100.00%	0.00%			
Feb-03						12	14	85.71%	34.99%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

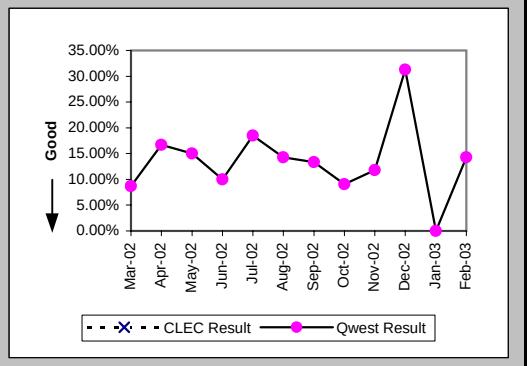
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						414:11	22	18:50	27:01			
Apr-02						695:06	18	38:37	99:28			
May-02						296:38	19	15:37	17:28			
Jun-02						516:20	20	25:49	35:46			
Jul-02						462:50	26	17:48	25:07			
Aug-02						626:30	41	15:17	13:38			
Sep-02						655:06	30	21:50	18:59			
Oct-02						317:24	22	14:26	14:38			
Nov-02						323:13	17	19:01	20:21			
Dec-02						291:36	15	19:26	28:58			
Jan-03						130:10	16	8:08	7:56			
Feb-03						268:11	14	19:09	18:19			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

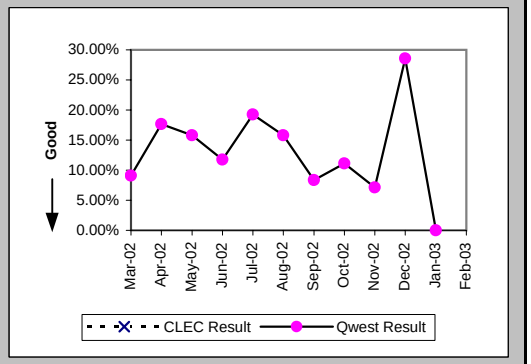
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	23	8.70%	28.18%			
Apr-02						3	18	16.67%	37.27%			
May-02						3	20	15.00%	35.71%			
Jun-02						2	20	10.00%	30.00%			
Jul-02						5	27	18.52%	38.84%			
Aug-02						6	42	14.29%	34.99%			
Sep-02						4	30	13.33%	33.99%			
Oct-02						2	22	9.09%	28.75%			
Nov-02						2	17	11.76%	32.22%			
Dec-02						5	16	31.25%	46.35%			
Jan-03						0	17	0.00%	0.00%			
Feb-03						2	14	14.29%	34.99%			



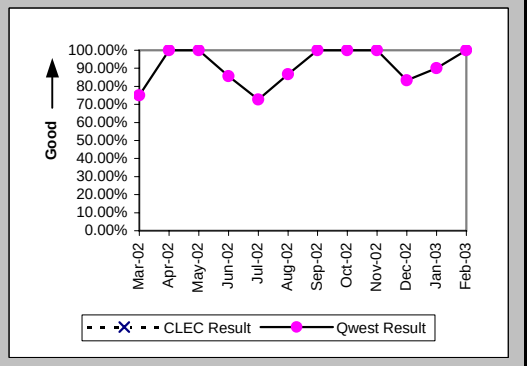
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	22	9.09%	28.75%			
Apr-02						3	17	17.65%	38.12%			
May-02						3	19	15.79%	36.46%			
Jun-02						2	17	11.76%	32.22%			
Jul-02						5	26	19.23%	39.41%			
Aug-02						6	38	15.79%	36.46%			
Sep-02						2	24	8.33%	27.64%			
Oct-02						2	18	11.11%	31.43%			
Nov-02						1	14	7.14%	25.75%			
Dec-02						4	14	28.57%	45.18%			
Jan-03						0	12	0.00%	0.00%			
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

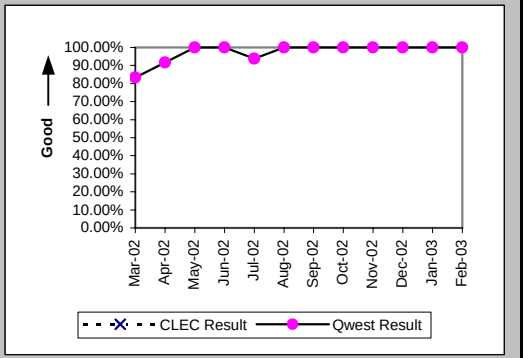
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						8	11	72.73%	44.54%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						2	2	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

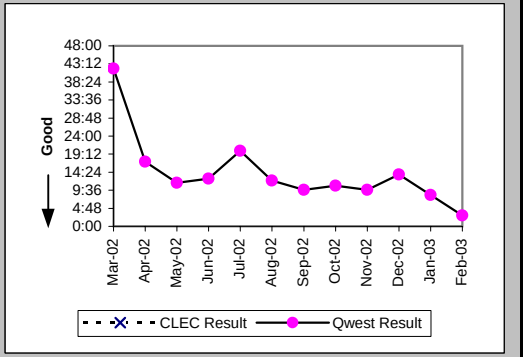
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	6	83.33%	37.27%			
Apr-02						11	12	91.67%	27.64%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						15	16	93.75%	24.21%			
Aug-02						18	18	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			



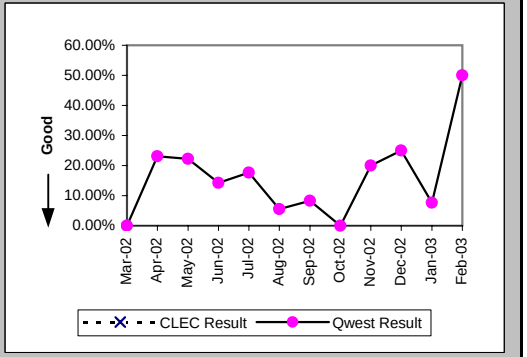
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						251:32	6	41:55	66:30			
Apr-02						206:44	12	17:14	19:51			
May-02						104:33	9	11:37	8:50			
Jun-02						88:48	7	12:41	9:53			
Jul-02						320:41	16	20:03	18:58			
Aug-02						218:27	18	12:08	10:16			
Sep-02						115:57	12	9:40	8:04			
Oct-02						75:47	7	10:50	9:10			
Nov-02						87:11	9	9:41	7:54			
Dec-02						110:06	8	13:46	14:29			
Jan-03						108:44	13	8:22	8:35			
Feb-03						5:45	2	2:52	1:03			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

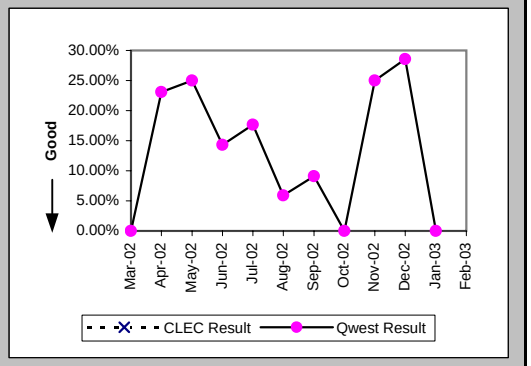
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	6	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	9	22.22%	41.57%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	18	5.56%	22.91%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						2	10	20.00%	40.00%			
Dec-02						2	8	25.00%	43.30%			
Jan-03						1	13	7.69%	26.65%			
Feb-03						1	2	50.00%	50.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

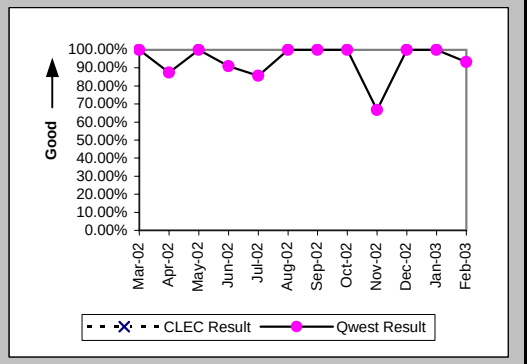
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	5	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						1	11	9.09%	28.75%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						2	8	25.00%	43.30%			
Dec-02						2	7	28.57%	45.18%			
Jan-03						0	7	0.00%	0.00%			
Feb-03												



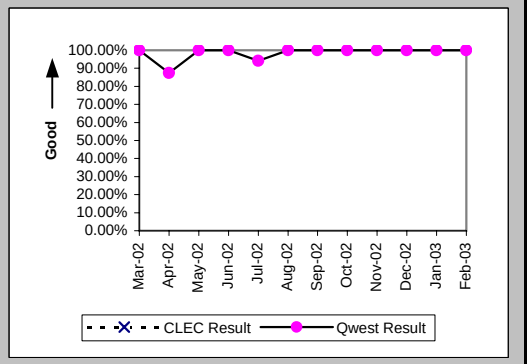
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	13	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						23	23	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						14	15	93.33%	24.94%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

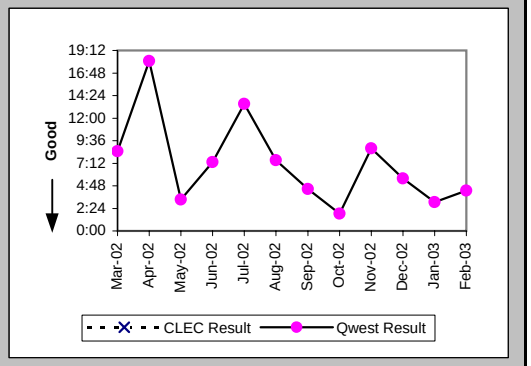
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	19	100.00%	0.00%			
Apr-02						14	16	87.50%	33.07%			
May-02						35	35	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	17	94.12%	23.53%			
Aug-02						21	21	100.00%	0.00%			
Sep-02						16	16	100.00%	0.00%			
Oct-02						14	14	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						6	6	100.00%	0.00%			
Jan-03						9	9	100.00%	0.00%			
Feb-03						18	18	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

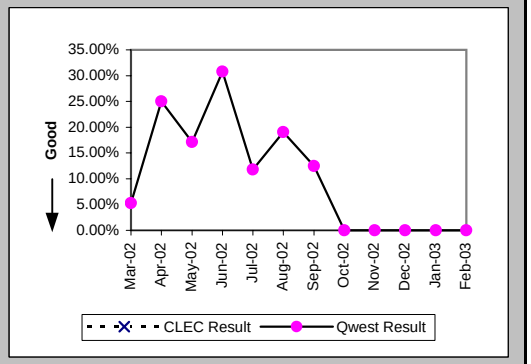
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						161:10	19	8:29	9:47			
Apr-02						289:23	16	18:05	37:06			
May-02						117:14	35	3:21	4:30			
Jun-02						95:12	13	7:19	11:26			
Jul-02						229:27	17	13:30	18:01			
Aug-02						158:08	21	7:32	8:36			
Sep-02						71:32	16	4:28	5:25			
Oct-02						25:56	14	1:51	1:07			
Nov-02						52:38	6	8:46	17:14			
Dec-02						33:35	6	5:36	6:19			
Jan-03						27:40	9	3:04	5:22			
Feb-03						77:05	18	4:17	6:33			



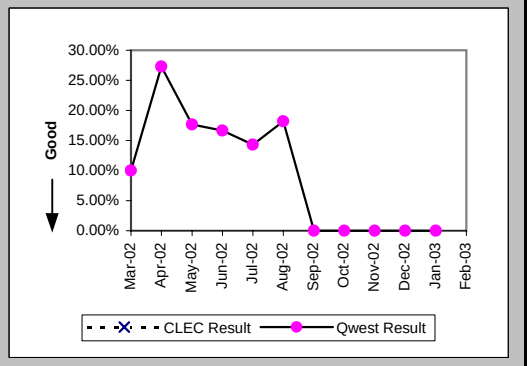
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	19	5.26%	22.33%			
Apr-02						4	16	25.00%	43.30%			
May-02						6	35	17.14%	37.69%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						4	21	19.05%	39.27%			
Sep-02						2	16	12.50%	33.07%			
Oct-02						0	14	0.00%	0.00%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	6	0.00%	0.00%			
Jan-03						0	9	0.00%	0.00%			
Feb-03						0	18	0.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

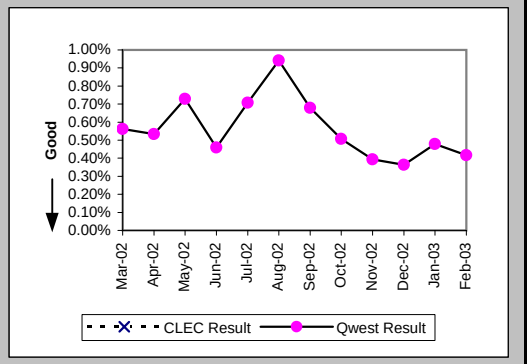
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	10	10.00%	30.00%			
Apr-02						3	11	27.27%	44.54%			
May-02						3	17	17.65%	38.12%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						2	11	18.18%	38.57%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	8	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	7	0.00%	0.00%			
Feb-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

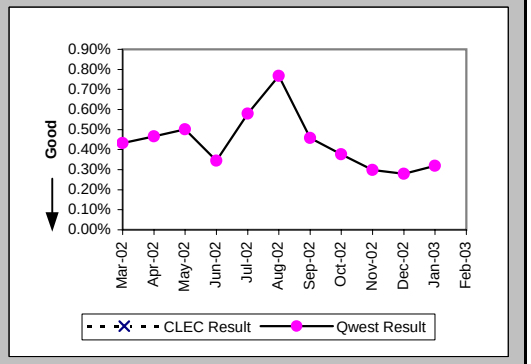
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						48	8551	0.56%	7.47%			
Apr-02						47	8793	0.53%	7.29%			
May-02						64	8775	0.73%	8.51%			
Jun-02						40	8696	0.46%	6.77%			
Jul-02						61	8623	0.71%	8.38%			
Aug-02						81	8596	0.94%	9.66%			
Sep-02						58	8531	0.68%	8.22%			
Oct-02						43	8491	0.51%	7.10%			
Nov-02						33	8372	0.39%	6.27%			
Dec-02						30	8246	0.36%	6.02%			
Jan-03						39	8133	0.48%	6.91%			
Feb-03						34	8171	0.42%	6.44%			



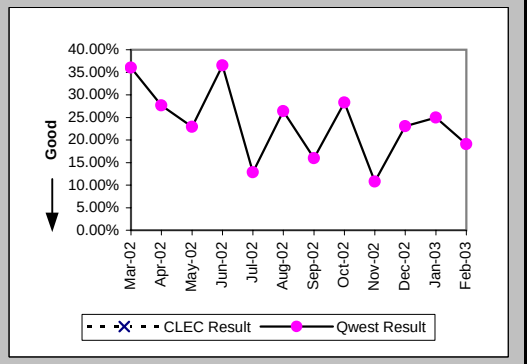
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						37	8551	0.43%	6.56%			
Apr-02						41	8793	0.47%	6.81%			
May-02						44	8775	0.50%	7.06%			
Jun-02						30	8696	0.35%	5.86%			
Jul-02						50	8623	0.58%	7.59%			
Aug-02						66	8596	0.77%	8.73%			
Sep-02						39	8531	0.46%	6.75%			
Oct-02						32	8491	0.38%	6.13%			
Nov-02						25	8372	0.30%	5.46%			
Dec-02						23	8246	0.28%	5.27%			
Jan-03						26	8133	0.32%	5.65%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

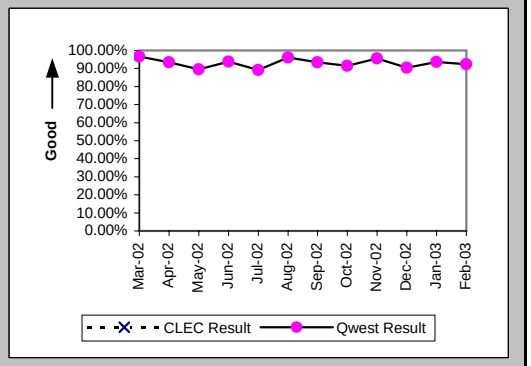
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						27	75	36.00%	48.00%			
Apr-02						18	65	27.69%	44.75%			
May-02						19	83	22.89%	42.01%			
Jun-02						23	63	36.51%	48.15%			
Jul-02						9	70	12.86%	33.47%			
Aug-02						29	110	26.36%	44.06%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						17	60	28.33%	45.06%			
Nov-02						4	37	10.81%	31.05%			
Dec-02						9	39	23.08%	42.13%			
Jan-03						13	52	25.00%	43.30%			
Feb-03						8	42	19.05%	39.27%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

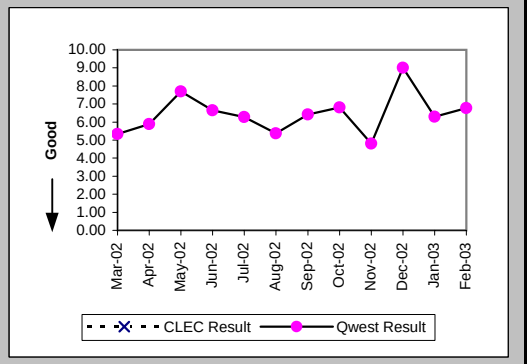
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						56	58	96.55%	18.25%			
Apr-02						72	77	93.51%	24.64%			
May-02						60	67	89.55%	30.59%			
Jun-02						61	65	93.85%	24.03%			
Jul-02						41	46	89.13%	31.13%			
Aug-02						73	76	96.05%	19.47%			
Sep-02						57	61	93.44%	24.75%			
Oct-02						64	70	91.43%	27.99%			
Nov-02						66	69	95.65%	20.39%			
Dec-02						47	52	90.38%	29.48%			
Jan-03						74	79	93.67%	24.35%			
Feb-03						60	65	92.31%	26.65%			



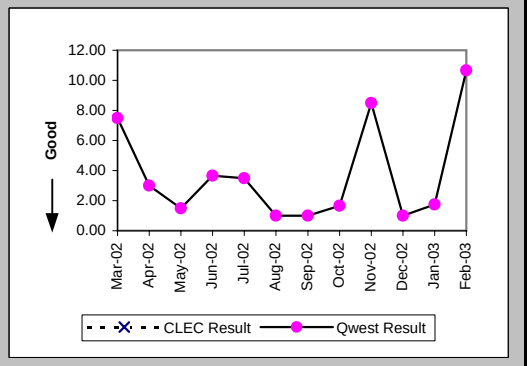
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						310	58	5.34	5.09			
Apr-02						459	78	5.88	6.17			
May-02						515	67	7.69	12.29			
Jun-02						432	65	6.65	6.09			
Jul-02						289	46	6.28	6.75			
Aug-02						409	76	5.38	3.13			
Sep-02						391	61	6.41	5.59			
Oct-02						490	72	6.81	6.01			
Nov-02						336	70	4.80	4.79			
Dec-02						477	53	9.00	8.50			
Jan-03						504	80	6.30	6.74			
Feb-03						441	65	6.78	8.78			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

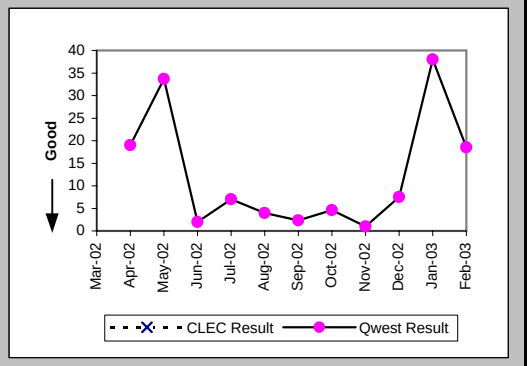
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						15	2	7.50	7.78			
Apr-02						12	4	3.00	2.45			
May-02						6	4	1.50	1.00			
Jun-02						11	3	3.67	3.79			
Jul-02						14	4	3.50	5.00			
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02						5	3	1.67	1.15			
Nov-02						17	2	8.50	10.61			
Dec-02						2	2	1.00	0.00			
Jan-03						7	4	1.75	0.50			
Feb-03						32	3	10.67	10.02			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

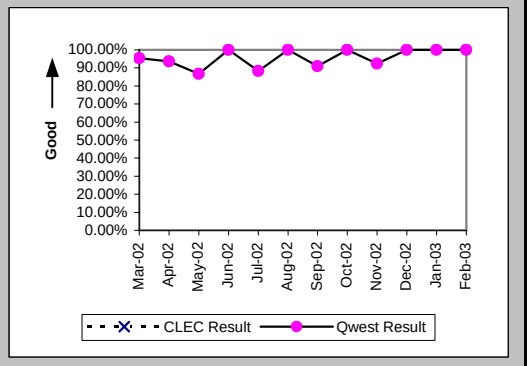
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						38	2	19.00	25.46			
May-02						101	3	33.67	25.54			
Jun-02						2	1	2.00				
Jul-02						7	1	7.00				
Aug-02						8	2	4.00	1.41			
Sep-02						7	3	2.33	2.31			
Oct-02						23	5	4.60	2.70			
Nov-02						2	2	1.00	0.00			
Dec-02						30	4	7.50	4.43			
Jan-03						38	1	38.00				
Feb-03						37	2	18.50	24.75			



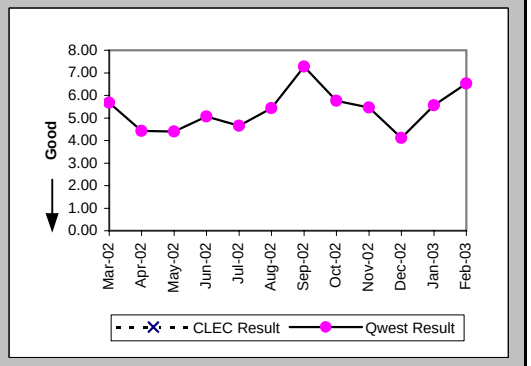
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	22	95.45%	20.83%			
Apr-02						29	31	93.55%	24.57%			
May-02						13	15	86.67%	33.99%			
Jun-02						15	15	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						20	22	90.91%	28.75%			
Oct-02						29	29	100.00%	0.00%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						17	17	100.00%	0.00%			
Jan-03						8	8	100.00%	0.00%			
Feb-03						15	15	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

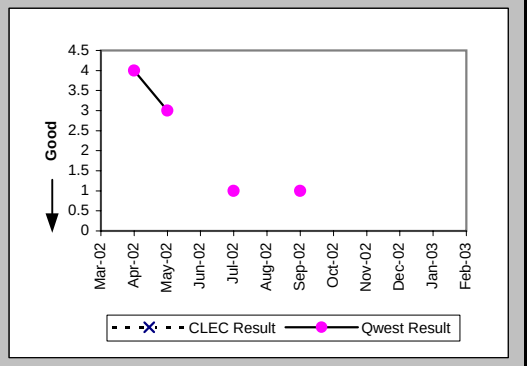
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						125	22	5.68	4.50			
Apr-02						137	31	4.42	3.95			
May-02						66	15	4.40	2.75			
Jun-02						76	15	5.07	5.12			
Jul-02						79	17	4.65	2.45			
Aug-02						76	14	5.43	4.48			
Sep-02						160	22	7.27	6.14			
Oct-02						167	29	5.76	3.40			
Nov-02						71	13	5.46	5.65			
Dec-02						70	17	4.12	2.39			
Jan-03						50	9	5.56	4.53			
Feb-03						98	15	6.53	9.49			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

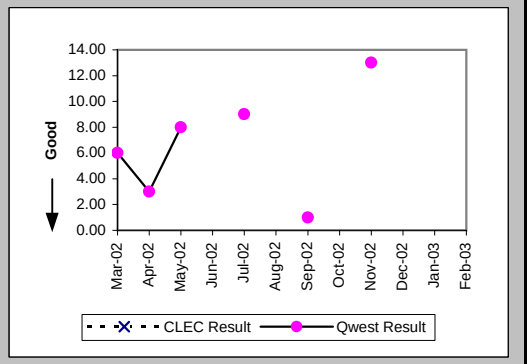
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						4	1	4.00				
May-02						3	1	3.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



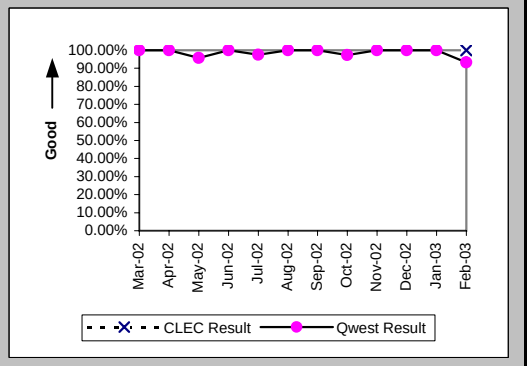
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	1	6.00				
Apr-02						3	1	3.00				
May-02						8	1	8.00				
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02						13	1	13.00				
Dec-02												
Jan-03												
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

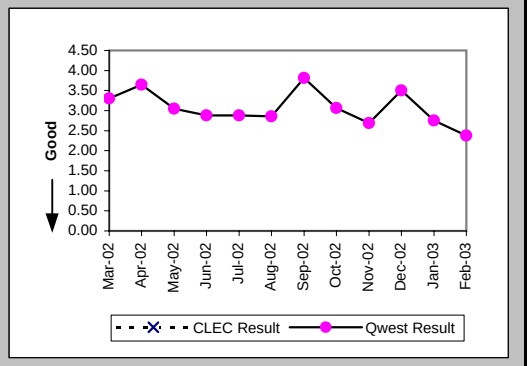
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						26	26	100.00%	0.00%			
Apr-02						21	21	100.00%	0.00%			
May-02						23	24	95.83%	19.98%			
Jun-02						19	19	100.00%	0.00%			
Jul-02						39	40	97.50%	15.61%			
Aug-02						23	23	100.00%	0.00%			
Sep-02						40	40	100.00%	0.00%			
Oct-02						37	38	97.37%	16.01%			
Nov-02						15	15	100.00%	0.00%			
Dec-02						21	21	100.00%	0.00%			
Jan-03						16	16	100.00%	0.00%			
Feb-03	2	2	100.00%	0	0	14	15	93.33%	24.94%	-0.36	-1.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

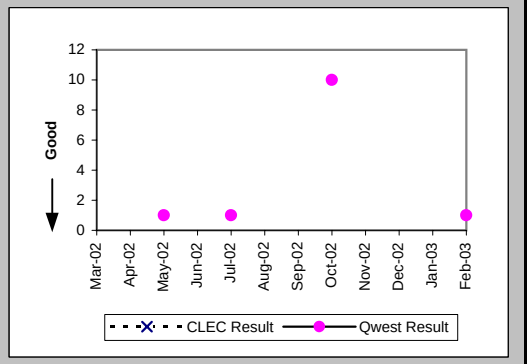
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						66	20	3.30	1.38			
Apr-02						62	17	3.65	2.37			
May-02						67	22	3.05	2.10			
Jun-02						46	16	2.88	1.36			
Jul-02						92	32	2.88	1.34			
Aug-02						60	21	2.86	1.06			
Sep-02						141	37	3.81	1.29			
Oct-02						101	33	3.06	2.22			
Nov-02						35	13	2.69	1.32			
Dec-02						63	18	3.50	1.38			
Jan-03						33	12	2.75	1.54			
Feb-03						31	13	2.38	1.61			



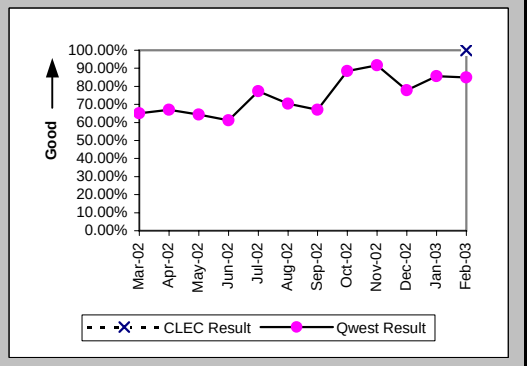
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02						10	1	10.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

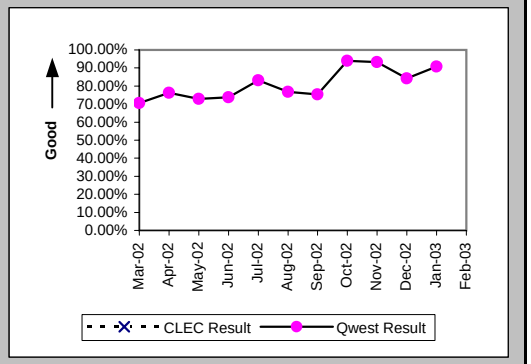
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						71	109	65.14%	47.65%			
Apr-02						79	118	66.95%	47.04%			
May-02						76	118	64.41%	47.88%			
Jun-02						63	103	61.17%	48.74%			
Jul-02						78	101	77.23%	41.94%			
Aug-02						76	108	70.37%	45.66%			
Sep-02						79	118	66.95%	47.04%			
Oct-02						116	131	88.55%	31.84%			
Nov-02						109	119	91.60%	27.74%			
Dec-02						74	95	77.89%	41.50%			
Jan-03						84	98	85.71%	34.99%			
Feb-03	1	1	100.00%	0	0	85	100	85.00%	35.71%	-0.42	-1.25	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

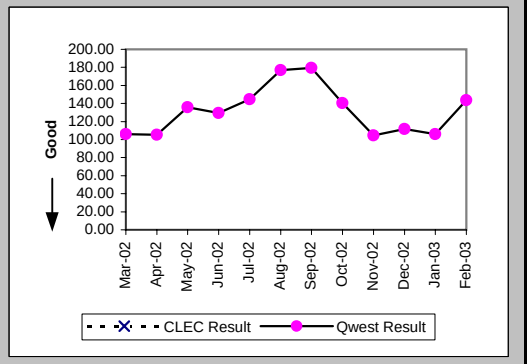
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						77	109	70.64%	45.54%			
Apr-02						90	118	76.27%	42.54%			
May-02						86	118	72.88%	44.46%			
Jun-02						76	103	73.79%	43.98%			
Jul-02						84	101	83.17%	37.41%			
Aug-02						83	108	76.85%	42.18%			
Sep-02						89	118	75.42%	43.05%			
Oct-02						123	131	93.89%	23.95%			
Nov-02						111	119	93.28%	25.04%			
Dec-02						80	95	84.21%	36.46%			
Jan-03						89	98	90.82%	28.88%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

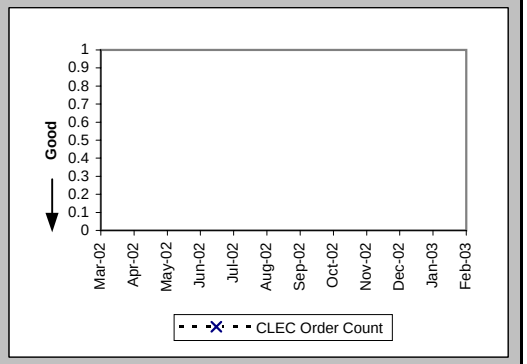
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1909	18	106.06	110.64			
Apr-02						2214	21	105.43	114.68			
May-02						2172	16	135.75	132.87			
Jun-02						2460	19	129.47	135.92			
Jul-02						2171	15	144.73	139.68			
Aug-02						1594	9	177.11	170.84			
Sep-02						1614	9	179.33	188.23			
Oct-02						1404	10	140.40	183.95			
Nov-02						943	9	104.78	161.70			
Dec-02						1118	10	111.80	158.38			
Jan-03						1061	10	106.10	165.59			
Feb-03						1149	8	143.62	183.17			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex 21) (OP-15B) (Diagnostic)

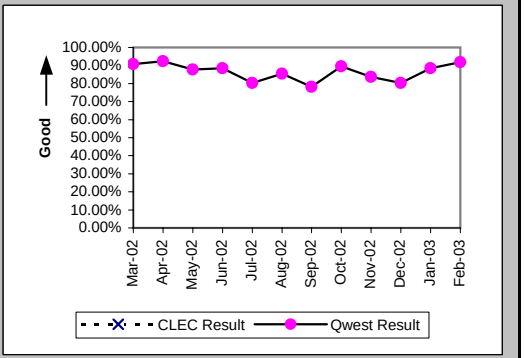
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

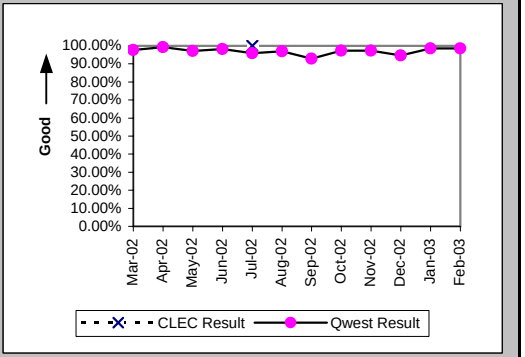
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						98	108	90.74%	28.99%			
Apr-02						85	92	92.39%	26.51%			
May-02						93	106	87.74%	32.80%			
Jun-02						115	130	88.46%	31.95%			
Jul-02						126	157	80.25%	39.81%			
Aug-02						123	144	85.42%	35.29%			
Sep-02						118	151	78.15%	41.33%			
Oct-02						155	173	89.60%	30.53%			
Nov-02						77	92	83.70%	36.94%			
Dec-02						94	117	80.34%	39.74%			
Jan-03						99	112	88.39%	32.03%			
Feb-03						113	123	91.87%	27.33%			



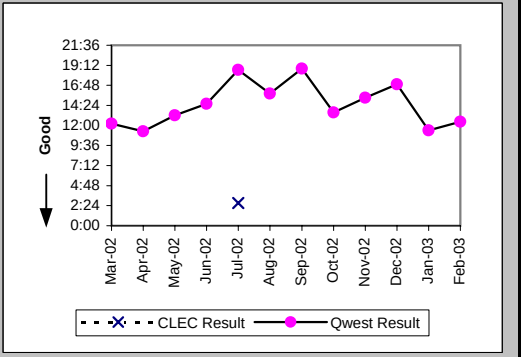
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						130	133	97.74%	14.85%			
Apr-02						135	136	99.26%	8.54%			
May-02						133	137	97.08%	16.84%			
Jun-02						167	170	98.24%	13.17%			
Jul-02	1	1	100.00%	1	0	186	194	95.88%	19.88%	-0.21	-1.13	No
Aug-02						163	168	97.02%	16.99%			
Sep-02						172	185	92.97%	25.56%			
Oct-02						186	191	97.38%	15.97%			
Nov-02						111	114	97.37%	16.01%			
Dec-02						123	130	94.62%	22.57%			
Jan-03						136	138	98.55%	11.95%			
Feb-03						147	149	98.66%	11.51%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

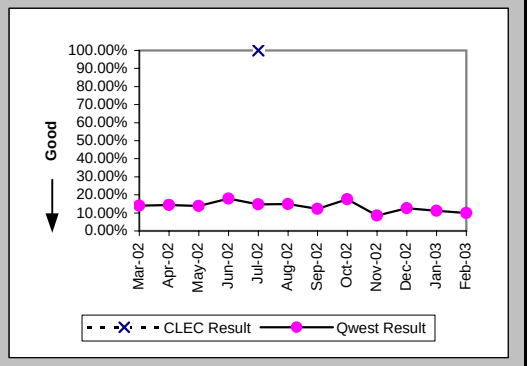
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1621:56	133	12:12	12:06			
Apr-02						1536:32	136	11:18	11:33			
May-02						1810:46	137	13:13	12:22			
Jun-02						2479:41	170	14:35	12:42			
Jul-02	2:43	1	2:43	1	0	3617:04	194	18:39	18:35	-0.85	-1.52	No
Aug-02						2660:16	168	15:50	14:39			
Sep-02						3479:48	185	18:49	18:25			
Oct-02						2587:39	191	13:33	13:37			
Nov-02						1745:35	114	15:19	13:02			
Dec-02						2198:53	130	16:55	16:39			
Jan-03						1576:02	138	11:25	11:21			
Feb-03						1854:10	149	12:27	10:40			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

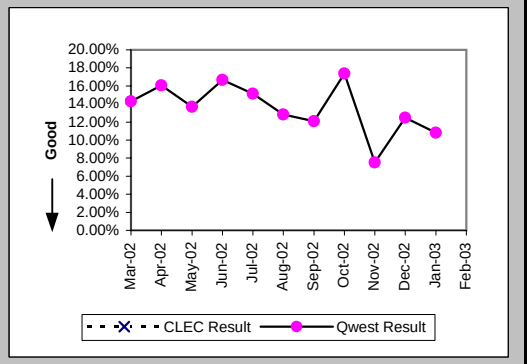
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	135	14.07%	34.78%			
Apr-02						20	139	14.39%	35.10%			
May-02						19	138	13.77%	34.46%			
Jun-02						31	173	17.92%	38.35%			
Jul-02	1	1	100.00%	1	0	29	198	14.65%	35.36%	1.46	-0.11	No
Aug-02						26	174	14.94%	35.65%			
Sep-02						23	187	12.30%	32.84%			
Oct-02						34	193	17.62%	38.10%			
Nov-02						10	118	8.47%	27.85%			
Dec-02						17	135	12.59%	33.18%			
Jan-03						16	143	11.19%	31.52%			
Feb-03						15	151	9.93%	29.91%			



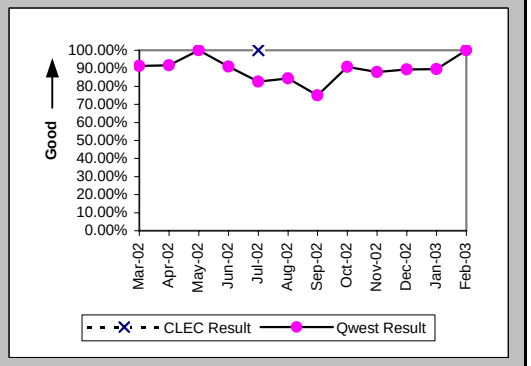
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						17	119	14.29%	34.99%			
Apr-02						18	112	16.07%	36.73%			
May-02						16	117	13.68%	34.36%			
Jun-02						24	144	16.67%	37.27%			
Jul-02						23	152	15.13%	35.84%			
Aug-02						19	148	12.84%	33.45%			
Sep-02						18	149	12.08%	32.59%			
Oct-02						28	161	17.39%	37.90%			
Nov-02						7	93	7.53%	26.38%			
Dec-02						13	104	12.50%	33.07%			
Jan-03						12	111	10.81%	31.05%			
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

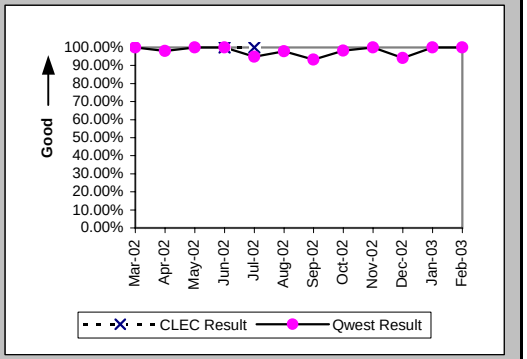
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	23	91.30%	28.18%			
Apr-02						33	36	91.67%	27.64%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	22	90.91%	28.75%			
Jul-02	1	1	100.00%	0	0	52	63	82.54%	37.96%	-0.46	-1.28	No
Aug-02						27	32	84.38%	36.31%			
Sep-02						36	48	75.00%	43.30%			
Oct-02						49	54	90.74%	28.99%			
Nov-02						22	25	88.00%	32.50%			
Dec-02						25	28	89.29%	30.93%			
Jan-03						17	19	89.47%	30.69%			
Feb-03						31	31	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

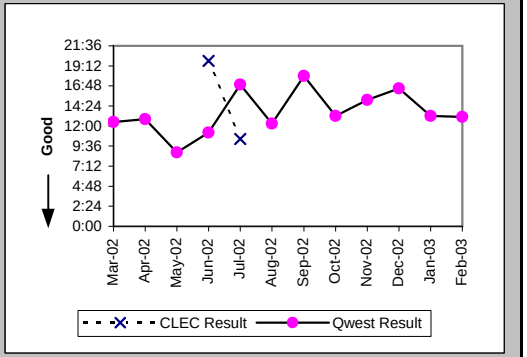
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						38	38	100.00%	0.00%			
Apr-02						50	51	98.04%	13.86%			
May-02						36	36	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	75	79	94.94%	21.92%	-0.23	-1.14	No
Aug-02						47	48	97.92%	14.28%			
Sep-02						55	59	93.22%	25.14%			
Oct-02						58	59	98.31%	12.91%			
Nov-02						34	34	100.00%	0.00%			
Dec-02						32	34	94.12%	23.53%			
Jan-03						26	26	100.00%	0.00%			
Feb-03						43	43	100.00%	0.00%			



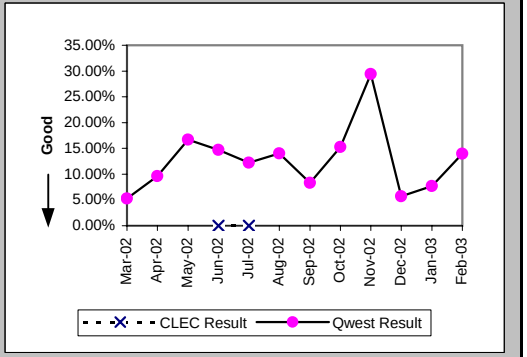
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						474:30	38	12:29	11:24			
Apr-02						653:31	51	12:49	12:41			
May-02						317:43	36	8:50	7:11			
Jun-02	19:48	1	19:48	0	0	381:50	34	11:14	8:07	0.66	-0.6	No
Jul-02	10:27	1	10:27	0	0	1338:51	79	16:57	14:18	-0.45	-1.27	No
Aug-02						589:53	48	12:17	15:39			
Sep-02						1062:01	59	18:00	15:41			
Oct-02						778:25	59	13:12	12:31			
Nov-02						514:46	34	15:08	11:54			
Dec-02						561:32	34	16:31	15:55			
Jan-03						343:35	26	13:13	9:07			
Feb-03						564:20	43	13:07	8:33			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

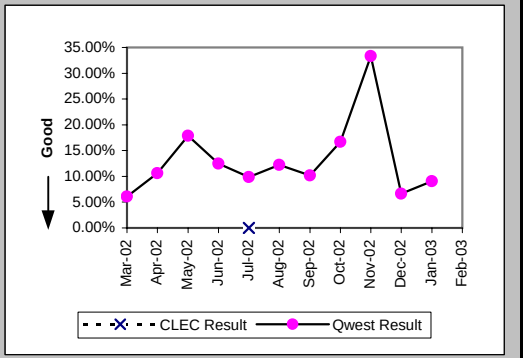
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	38	5.26%	22.33%			
Apr-02						5	52	9.62%	29.48%			
May-02						6	36	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	5	34	14.71%	35.42%	-0.41	-1.25	No
Jul-02	0	1	0.00%	0	0	10	82	12.20%	32.72%	-0.37	-1.23	No
Aug-02						7	50	14.00%	34.70%			
Sep-02						5	60	8.33%	27.64%			
Oct-02						9	59	15.25%	35.95%			
Nov-02						10	34	29.41%	45.56%			
Dec-02						2	35	5.71%	23.21%			
Jan-03						2	26	7.69%	26.65%			
Feb-03						6	43	13.95%	34.65%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

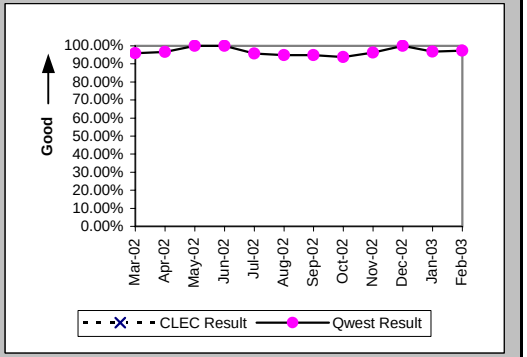
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	33	6.06%	23.86%			
Apr-02						5	47	10.64%	30.83%			
May-02						5	28	17.86%	38.30%			
Jun-02						3	24	12.50%	33.07%			
Jul-02	0	1	0.00%	0	0	6	61	9.84%	29.78%	-0.33	-1.2	No
Aug-02						5	41	12.20%	32.72%			
Sep-02						5	49	10.20%	30.27%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						9	27	33.33%	47.14%			
Dec-02						2	30	6.67%	24.94%			
Jan-03						2	22	9.09%	28.75%			
Feb-03												



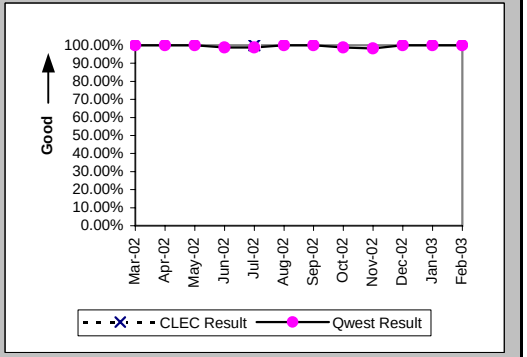
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						47	49	95.92%	19.79%			
Apr-02						56	58	96.55%	18.25%			
May-02						44	44	100.00%	0.00%			
Jun-02						41	41	100.00%	0.00%			
Jul-02						45	47	95.74%	20.18%			
Aug-02						37	39	94.87%	22.06%			
Sep-02						37	39	94.87%	22.06%			
Oct-02						45	48	93.75%	24.21%			
Nov-02						26	27	96.30%	18.89%			
Dec-02						36	36	100.00%	0.00%			
Jan-03						30	31	96.77%	17.67%			
Feb-03						37	38	97.37%	16.01%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

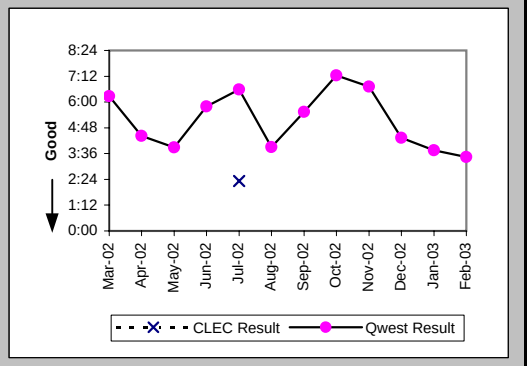
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						95	95	100.00%	0.00%			
Apr-02						101	101	100.00%	0.00%			
May-02						98	98	100.00%	0.00%			
Jun-02						77	78	98.72%	11.25%			
Jul-02	1	1	100.00%	0	0	75	76	98.68%	11.40%	-0.11	-1.07	No
Aug-02						80	80	100.00%	0.00%			
Sep-02						69	69	100.00%	0.00%			
Oct-02						80	81	98.77%	11.04%			
Nov-02						55	56	98.21%	13.24%			
Dec-02						51	51	100.00%	0.00%			
Jan-03						66	66	100.00%	0.00%			
Feb-03						63	63	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

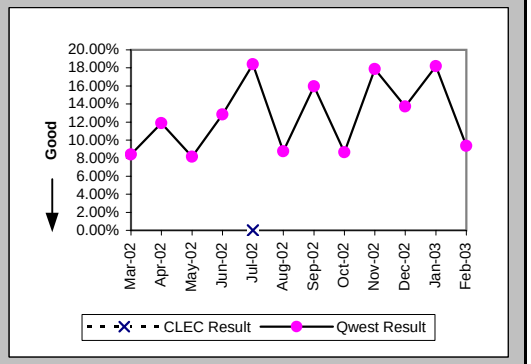
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						595:55	95	6:16	9:26			
Apr-02						445:20	101	4:25	7:45			
May-02						380:03	98	3:53	4:47			
Jun-02						452:16	78	5:48	11:19			
Jul-02	2:19	1	2:19	0	0	499:56	76	6:35	13:18	-0.32	-1.19	No
Aug-02						312:33	80	3:54	6:49			
Sep-02						381:17	69	5:32	8:00			
Oct-02						585:59	81	7:14	11:03			
Nov-02						376:20	56	6:43	16:46			
Dec-02						221:02	51	4:20	6:39			
Jan-03						247:17	66	3:45	6:00			
Feb-03						216:35	63	3:26	5:46			



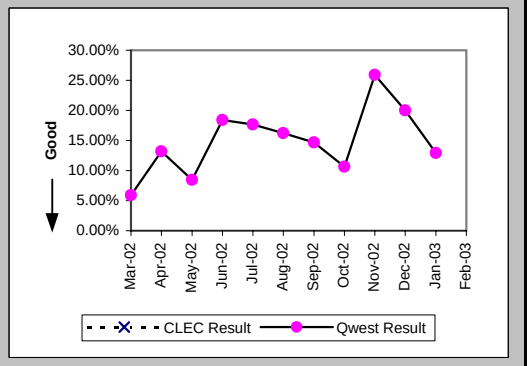
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						8	95	8.42%	27.77%			
Apr-02						12	101	11.88%	32.36%			
May-02						8	98	8.16%	27.38%			
Jun-02						10	78	12.82%	33.43%			
Jul-02	0	1	0.00%	0	0	14	76	18.42%	38.77%	-0.47	-1.29	No
Aug-02						7	80	8.75%	28.26%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						7	81	8.64%	28.10%			
Nov-02						10	56	17.86%	38.30%			
Dec-02						7	51	13.73%	34.41%			
Jan-03						12	66	18.18%	38.57%			
Feb-03						6	64	9.38%	29.15%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

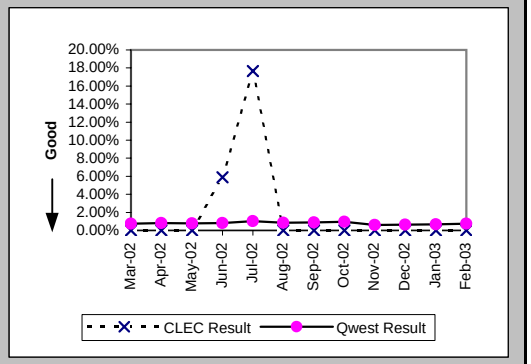
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	51	5.88%	23.53%			
Apr-02						7	53	13.21%	33.86%			
May-02						5	59	8.47%	27.85%			
Jun-02						7	38	18.42%	38.77%			
Jul-02						6	34	17.65%	38.12%			
Aug-02						6	37	16.22%	36.86%			
Sep-02						5	34	14.71%	35.42%			
Oct-02						5	47	10.64%	30.83%			
Nov-02						7	27	25.93%	43.82%			
Dec-02						5	25	20.00%	40.00%			
Jan-03						4	31	12.90%	33.52%			
Feb-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

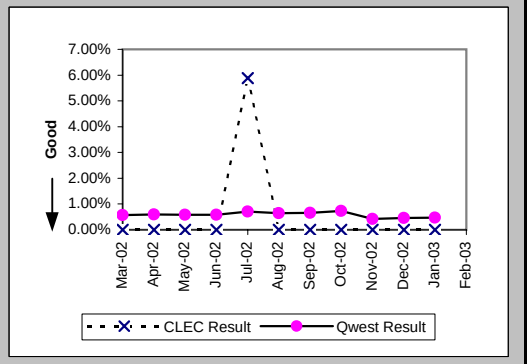
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	16	0.00%	0	0	268	35361	0.76%	8.67%	-0.35	-1.21	No
Apr-02	0	16	0.00%	0	0	292	35233	0.83%	9.07%	-0.37	-1.22	No
May-02	0	16	0.00%	0	0	272	35178	0.77%	8.76%	-0.35	-1.21	No
Jun-02	1	17	5.88%	0	0	285	35217	0.81%	8.96%	1.49	-0.09	No
Jul-02	3	17	17.65%	1	0	356	35173	1.01%	10.01%	3.43	1.08	Yes
Aug-02	0	18	0.00%	0	0	304	35120	0.87%	9.26%	-0.4	-1.24	No
Sep-02	0	18	0.00%	0	0	316	35033	0.90%	9.45%	-0.4	-1.25	No
Oct-02	0	18	0.00%	0	0	333	35105	0.95%	9.69%	-0.42	-1.25	No
Nov-02	0	18	0.00%	0	0	208	34894	0.60%	7.70%	-0.33	-1.2	No
Dec-02	0	12	0.00%	0	0	221	34883	0.63%	7.93%	-0.28	-1.17	No
Jan-03	0	14	0.00%	0	0	235	34655	0.68%	8.21%	-0.31	-1.19	No
Feb-03	0	42	0.00%	0	0	258	34321	0.75%	8.64%	-0.56	-1.34	No



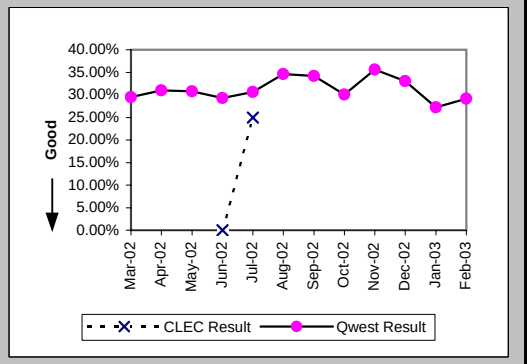
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	16	0.00%	0	0	203	35361	0.57%	7.56%	-0.3	-1.18	No
Apr-02	0	16	0.00%	0	0	212	35233	0.60%	7.73%	-0.31	-1.19	No
May-02	0	16	0.00%	0	0	204	35178	0.58%	7.59%	-0.31	-1.19	No
Jun-02	0	17	0.00%	0	0	206	35217	0.58%	7.63%	-0.32	-1.19	No
Jul-02	1	17	5.88%	1	0	247	35173	0.70%	8.35%	1.56	-0.05	No
Aug-02	0	18	0.00%	0	0	226	35120	0.64%	8.00%	-0.34	-1.21	No
Sep-02	0	18	0.00%	0	0	232	35033	0.66%	8.11%	-0.35	-1.21	No
Oct-02	0	18	0.00%	0	0	256	35105	0.73%	8.51%	-0.36	-1.22	No
Nov-02	0	18	0.00%	0	0	147	34894	0.42%	6.48%	-0.28	-1.17	No
Dec-02	0	12	0.00%	0	0	159	34883	0.46%	6.74%	-0.23	-1.14	No
Jan-03	0	14	0.00%	0	0	164	34655	0.47%	6.86%	-0.26	-1.16	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

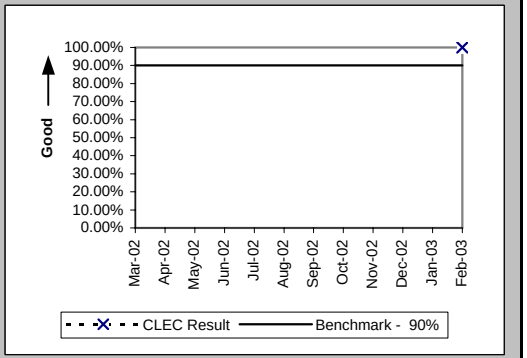
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						112	380	29.47%	45.59%			
Apr-02						131	423	30.97%	46.24%			
May-02						121	393	30.79%	46.16%			
Jun-02	0	1	0.00%	0	0	118	403	29.28%	45.50%	-0.64	-1.39	No
Jul-02	1	4	25.00%	0	0	157	513	30.60%	46.08%	-0.24	-1.15	No
Aug-02						161	465	34.62%	47.58%			
Sep-02						164	480	34.17%	47.43%			
Oct-02						143	476	30.04%	45.84%			
Nov-02						115	323	35.60%	47.88%			
Dec-02						109	330	33.03%	47.03%			
Jan-03						88	323	27.24%	44.52%			
Feb-03						106	364	29.12%	45.43%			



Checklist #2 - Enhanced Extended Loops (EELs) Installation

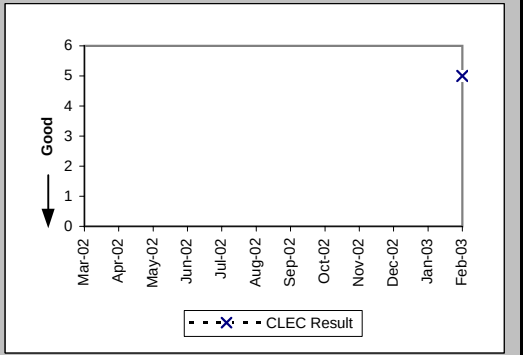
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	3	3	100.00%	0	0	0.00%



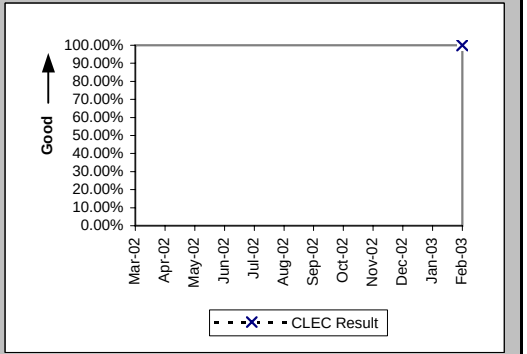
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	5	1	5.00	2	0	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	2	2	100.00%	0	0	0.00%

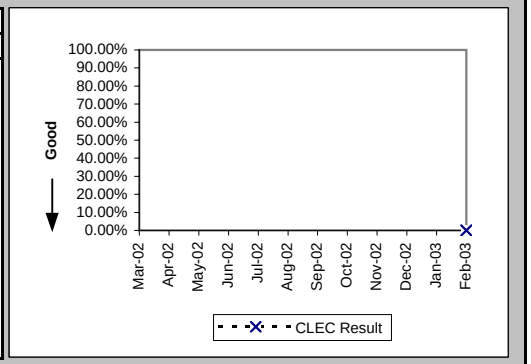


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

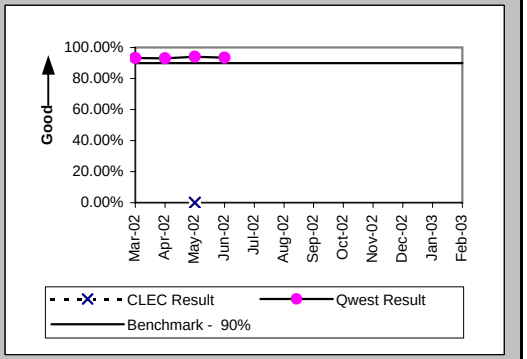
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0	3	0.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Analog Installation

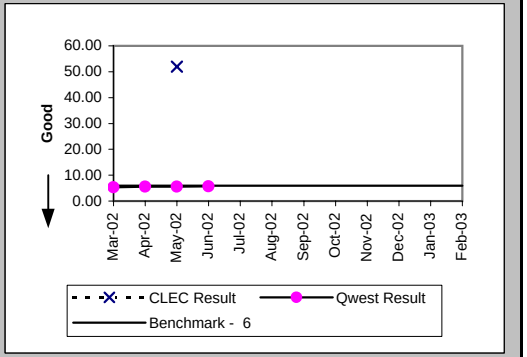
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4188	4492	93.23%	25.12%			
Apr-02						3991	4295	92.92%	25.65%			
May-02	0	1	0.00%	0	0	3997	4253	93.98%	23.78%	1.88	0.15	Yes
Jun-02						3804	4072	93.42%	24.80%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



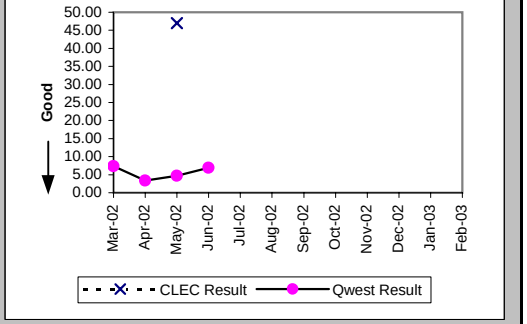
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						23917	4510	5.30	6.58			
Apr-02						24088	4317	5.58	6.41			
May-02	52	1	52.00	0	0	24018	4273	5.62	6.97	2.51	0.53	Yes
Jun-02						23496	4085	5.75	14.36			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

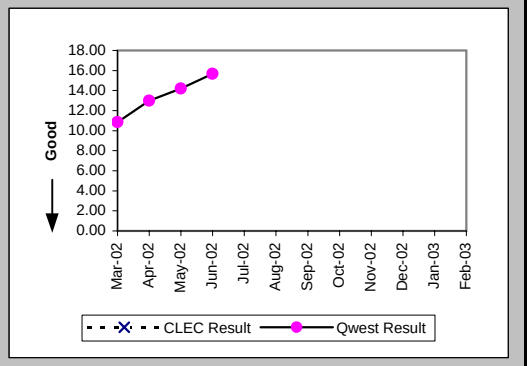
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						668	91	7.34	27.26			
Apr-02						201	60	3.35	3.29			
May-02	47	1	47.00	0	0	383	81	4.73	8.06	2.1	0.27	Yes
Jun-02						542	78	6.95	29.23			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #4 - Unbundled Loop - Analog Installation

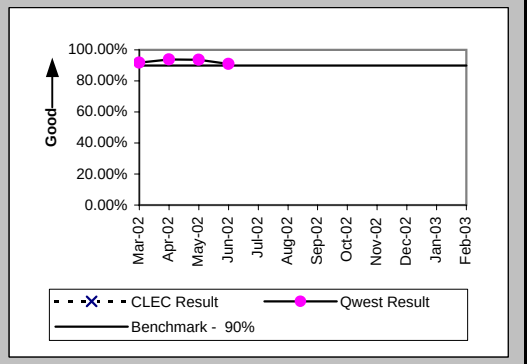
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2397	221	10.85	9.05			
Apr-02						3222	248	12.99	15.83			
May-02						2541	179	14.20	17.82			
Jun-02						3041	194	15.68	57.02			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



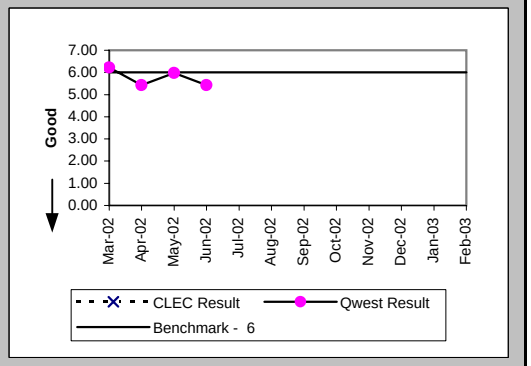
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2279	2483	91.78%	27.46%			
Apr-02						2340	2492	93.90%	23.93%			
May-02						2090	2232	93.64%	24.41%			
Jun-02						1890	2079	90.91%	28.75%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

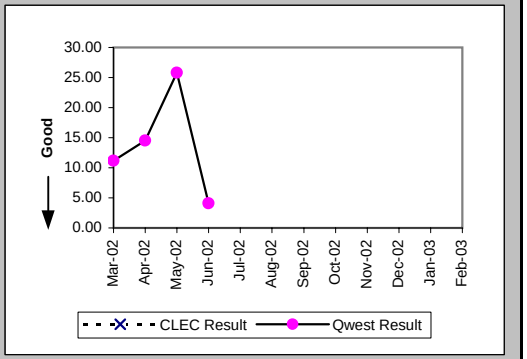
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						15492	2492	6.22	26.82			
Apr-02						13605	2507	5.43	11.77			
May-02						13413	2247	5.97	30.06			
Jun-02						11353	2092	5.43	11.04			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #4 - Unbundled Loop - Analog Installation

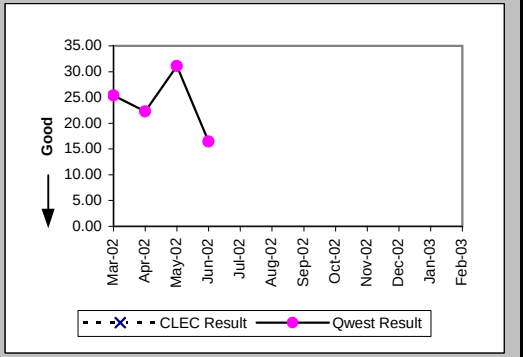
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



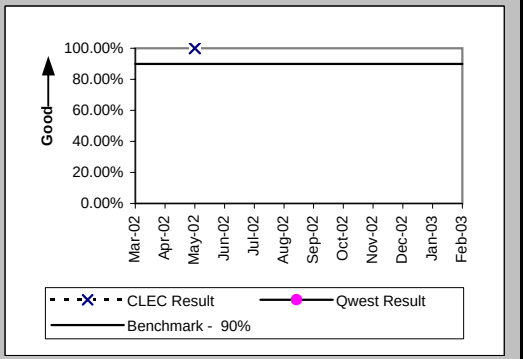
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

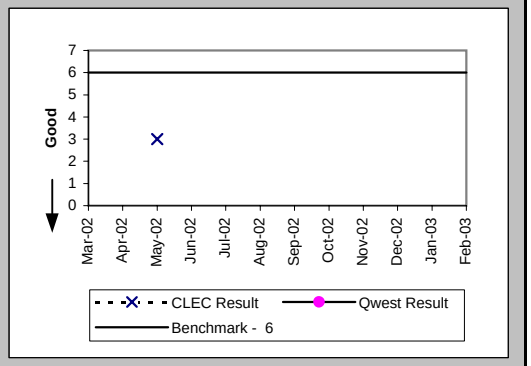
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02	1	1	100.00%	0	0							No
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #4 - Unbundled Loop - Analog Installation

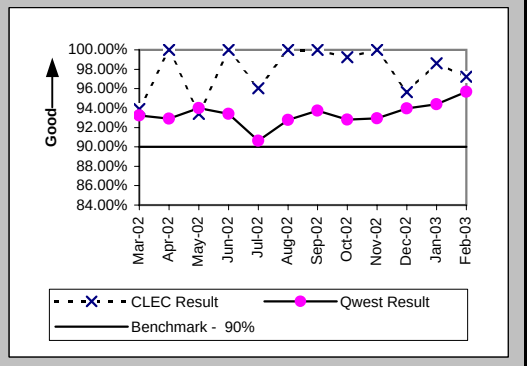
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02	3	1	3.00	0	0							No
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



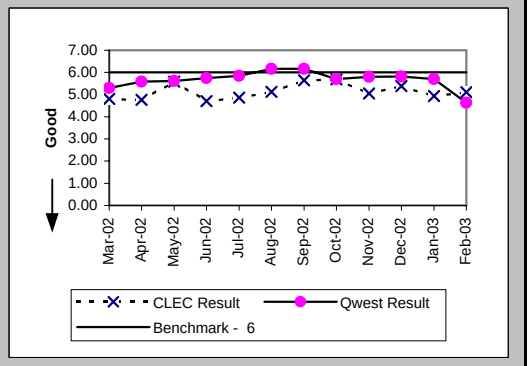
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	108	115	93.91%	0	0	4188	4492	93.23%	25.12%	-0.29	-1.17	No
Apr-02	93	93	100.00%	0	0	3991	4295	92.92%	25.65%	-2.63	-2.6	No
May-02	170	182	93.41%	0	0	3997	4253	93.98%	23.78%	0.35	-0.79	No
Jun-02	188	188	100.00%	0	0	3804	4072	93.42%	24.80%	-3.56	-3.16	No
Jul-02	315	328	96.04%	0	0	3918	4323	90.63%	29.14%	-3.24	-2.97	No
Aug-02	174	174	100.00%	0	0	4244	4575	92.77%	25.91%	-3.62	-3.2	No
Sep-02	241	241	100.00%	0	1	3869	4128	93.73%	24.25%	-3.9	-3.37	No
Oct-02	258	260	99.23%	0	0	4083	4400	92.80%	25.86%	-3.9	-3.37	No
Nov-02	192	192	100.00%	0	0	3304	3555	92.94%	25.62%	-3.72	-3.26	No
Dec-02	351	367	95.64%	0	3	3288	3499	93.97%	23.80%	-1.28	-1.78	No
Jan-03	283	287	98.61%	0	0	3944	4178	94.40%	22.99%	-3	-2.82	No
Feb-03	282	290	97.24%	0	0	3418	3573	95.66%	20.37%	-1.27	-1.77	No



Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

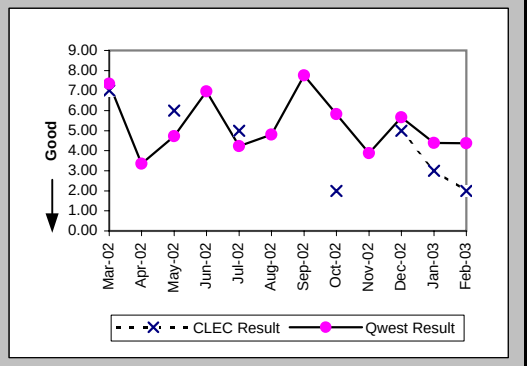
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	178	37	4.81	78	0	23917	4510	5.30	6.58	-0.45	-1.28	No
Apr-02	257	54	4.76	39	0	24088	4317	5.58	6.41	-0.93	-1.57	No
May-02	591	106	5.58	76	0	24018	4273	5.62	6.97	-0.07	-1.04	No
Jun-02	245	52	4.71	136	0	23496	4085	5.75	14.36	-0.52	-1.32	No
Jul-02	987	203	4.86	125	0	25301	4328	5.85	6.56	-2.09	-2.27	No
Aug-02	486	95	5.12	79	0	28279	4580	6.17	6.92	-1.48	-1.9	No
Sep-02	836	148	5.65	93	1	25610	4156	6.16	7.09	-0.87	-1.53	No
Oct-02	823	145	5.68	115	0	25159	4413	5.70	10.87	-0.03	-1.02	No
Nov-02	753	149	5.05	43	0	20714	3570	5.80	6.29	-1.42	-1.87	No
Dec-02	931	173	5.38	194	3	20402	3503	5.82	5.29	-1.07	-1.65	No
Jan-03	578	117	4.94	170	0	23850	4187	5.70	5.53	-1.46	-1.89	No
Feb-03	889	174	5.11	116	0	16636	3582	4.64	4.18	1.43	-0.13	No



Checklist #4 - Unbundled Loop - Analog Installation

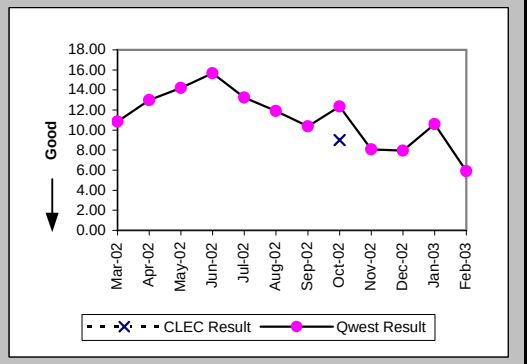
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	49	7	7.00	0	0	668	91	7.34	27.26	-0.03	-1.02	No
Apr-02						201	60	3.35	3.29			
May-02	72	12	6.00	0	0	383	81	4.73	8.06	0.64	-0.61	No
Jun-02						542	78	6.95	29.23			
Jul-02	65	13	5.00	0	0	385	91	4.23	5.02	0.56	-0.66	No
Aug-02						462	96	4.81	5.77			
Sep-02						930	120	7.75	23.88			
Oct-02	2	1	2.00	1	0	705	121	5.83	7.78	-0.49	-1.3	No
Nov-02						353	91	3.88	5.50			
Dec-02	80	16	5.00	0	0	510	90	5.67	8.62	-0.29	-1.17	No
Jan-03	12	4	3.00	0	0	360	82	4.39	8.09	-0.34	-1.2	No
Feb-03	2	1	2.00	7	0	285	65	4.38	5.57	-0.42	-1.26	No



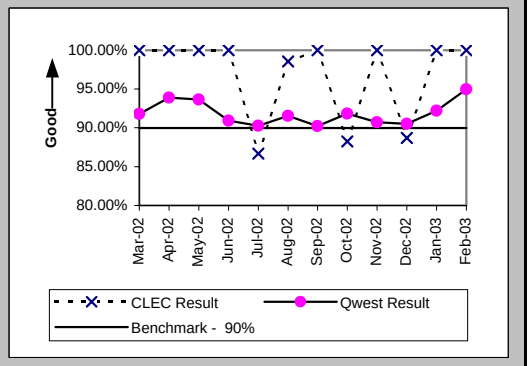
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2397	221	10.85	9.05			
Apr-02						3222	248	12.99	15.83			
May-02						2541	179	14.20	17.82			
Jun-02						3041	194	15.68	57.02			
Jul-02						4160	314	13.25	13.52			
Aug-02						2807	236	11.89	19.83			
Sep-02						1703	164	10.38	16.34			
Oct-02	9	1	9.00	0	0	2496	202	12.36	45.03	-0.07	-1.05	No
Nov-02						1323	164	8.07	10.20			
Dec-02						954	120	7.95	11.53			
Jan-03						1685	159	10.60	14.46			
Feb-03						568	96	5.92	6.03			



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

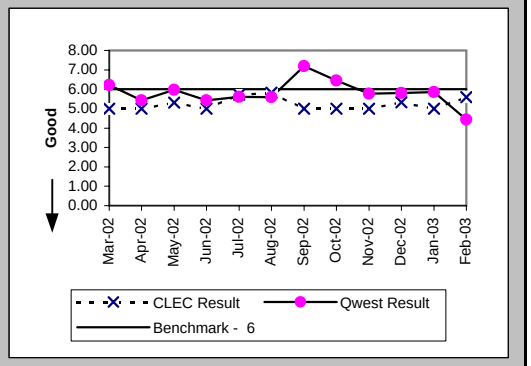
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	4	100.00%	0	0	2279	2483	91.78%	27.46%	-0.6	-1.36	No
Apr-02	24	24	100.00%	0	0	2340	2492	93.90%	23.93%	-1.24	-1.76	No
May-02	108	108	100.00%	0	0	2090	2232	93.64%	24.41%	-2.65	-2.61	No
Jun-02	25	25	100.00%	0	0	1890	2079	90.91%	28.75%	-1.57	-1.96	No
Jul-02	13	15	86.67%	0	0	1987	2201	90.28%	29.63%	0.51	-0.69	Yes
Aug-02	69	70	98.57%	0	0	2152	2351	91.54%	27.84%	-2.08	-2.27	No
Sep-02	16	16	100.00%	0	0	1929	2138	90.22%	29.70%	-1.31	-1.8	No
Oct-02	15	17	88.24%	0	0	2197	2392	91.85%	27.36%	0.57	-0.65	Yes
Nov-02	39	39	100.00%	0	0	1668	1839	90.70%	29.04%	-1.98	-2.2	No
Dec-02	55	62	88.71%	0	0	1588	1754	90.54%	29.27%	0.51	-0.69	Yes
Jan-03	13	13	100.00%	0	0	2047	2220	92.21%	26.81%	-1.05	-1.64	No
Feb-03	28	28	100.00%	0	0	1883	1983	94.96%	21.88%	-1.21	-1.74	No



Checklist #4 - Unbundled Loop - Analog Installation

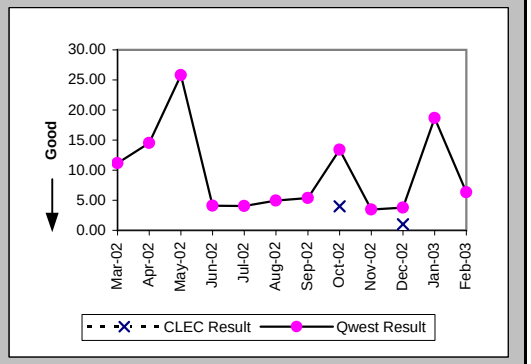
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	20	4	5.00	0	0	15492	2492	6.22	26.82	-0.09	-1.06	No
Apr-02	90	18	5.00	6	0	13605	2507	5.43	11.77	-0.15	-1.09	No
May-02	191	36	5.31	72	0	13413	2247	5.97	30.06	-0.13	-1.08	No
Jun-02	100	20	5.00	5	0	11353	2092	5.43	11.04	-0.17	-1.1	No
Jul-02	86	15	5.73	0	0	12352	2203	5.61	8.43	0.44	-0.73	No
Aug-02	105	18	5.83	52	0	13173	2352	5.60	8.70	0.5	-0.7	No
Sep-02	30	6	5.00	10	0	15473	2149	7.20	25.18	-0.21	-1.13	No
Oct-02	45	9	5.00	8	0	15475	2398	6.45	20.57	-0.21	-1.13	No
Nov-02	115	23	5.00	16	0	10633	1841	5.78	9.93	-0.37	-1.23	No
Dec-02	266	50	5.32	12	0	10210	1760	5.80	7.52	-0.45	-1.27	No
Jan-03	60	12	5.00	1	0	13034	2223	5.86	19.20	-0.16	-1.09	No
Feb-03	84	15	5.60	13	0	8815	1985	4.44	4.81	0.88	-0.47	No



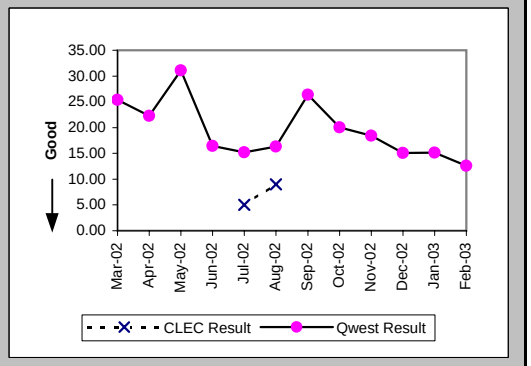
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						537	48	11.19	37.75			
Apr-02						669	46	14.54	51.96			
May-02						1291	50	25.82	144.86			
Jun-02						202	49	4.12	4.40			
Jul-02						241	60	4.02	3.59			
Aug-02						328	66	4.97	4.33			
Sep-02						419	78	5.37	5.29			
Oct-02	8	2	4.00	0	0	803	60	13.38	65.52	-0.2	-1.12	No
Nov-02						203	59	3.44	3.57			
Dec-02	7	7	1.00	0	0	192	51	3.76	4.46	-1.54	-1.94	No
Jan-03						1196	64	18.69	103.30			
Feb-03						203	32	6.34	8.28			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

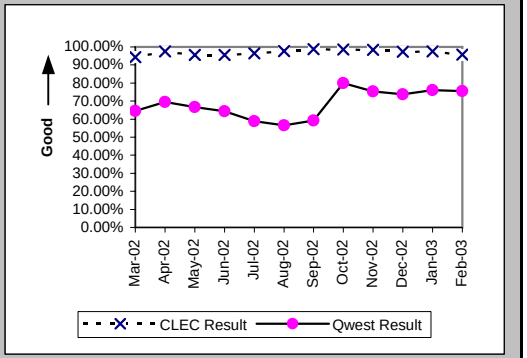
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4034	159	25.37	100.42			
Apr-02						2428	109	22.28	34.70			
May-02						2987	96	31.11	95.13			
Jun-02						2315	141	16.42	35.12			
Jul-02	10	2	5.00	0	0	2353	155	15.18	21.43	-0.67	-1.41	No
Aug-02	9	1	9.00	0	0	2175	133	16.35	28.51	-0.26	-1.16	No
Sep-02						3611	137	26.36	96.01			
Oct-02						2748	137	20.06	70.18			
Nov-02						2085	113	18.45	30.91			
Dec-02						1781	118	15.09	19.74			
Jan-03						1668	110	15.16	26.99			
Feb-03						843	67	12.58	13.39			



Checklist #4 - Unbundled Loop - Analog Installation

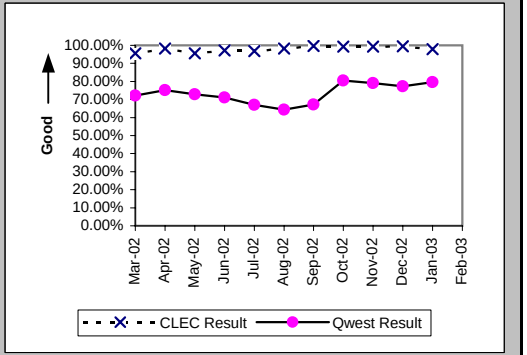
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	84	89	94.38%	0	0	4344	6731	64.54%	47.84%	-5.85	-4.55	No
Apr-02	115	118	97.46%	0	0	4800	6913	69.43%	46.07%	-6.55	-4.98	No
May-02	196	205	95.61%	0	0	4446	6672	66.64%	47.15%	-8.67	-6.27	No
Jun-02	242	253	95.65%	0	0	4091	6349	64.44%	47.87%	-10.17	-7.18	No
Jul-02	268	278	96.40%	0	0	3736	6354	58.80%	49.22%	-12.47	-8.58	No
Aug-02	287	294	97.62%	0	0	3810	6732	56.60%	49.56%	-13.89	-9.45	No
Sep-02	248	251	98.80%	0	0	3919	6619	59.21%	49.14%	-12.53	-8.62	No
Oct-02	263	267	98.50%			5246	6559	79.98%	40.01%	-7.41	-5.51	No
Nov-02	250	254	98.43%			4603	6112	75.31%	43.12%	-8.37	-6.09	No
Dec-02	321	330	97.27%			3938	5337	73.79%	43.98%	-9.41	-6.72	No
Jan-03	356	365	97.53%			4444	5837	76.14%	42.63%	-9.3	-6.66	No
Feb-03	296	309	95.79%	0	15	4522	5989	75.51%	43.01%	-8.09	-5.92	No



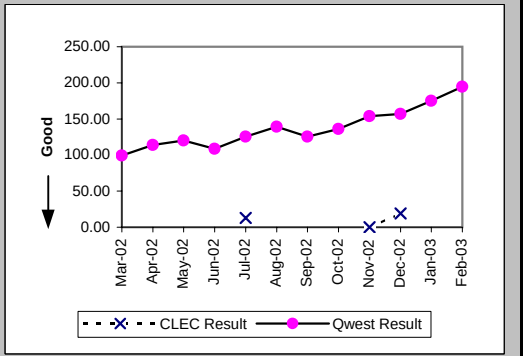
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	85	89	95.51%	0	0	4852	6731	72.08%	44.86%	-4.89	-3.97	No
Apr-02	116	118	98.31%	0	0	5198	6913	75.19%	43.19%	-5.76	-4.5	No
May-02	196	205	95.61%	0	0	4864	6672	72.90%	44.45%	-7.21	-5.38	No
Jun-02	246	253	97.23%	0	0	4513	6349	71.08%	45.34%	-9	-6.47	No
Jul-02	269	278	96.76%	0	0	4253	6354	66.93%	47.05%	-10.35	-7.29	No
Aug-02	289	294	98.30%	0	0	4335	6732	64.39%	47.88%	-11.88	-8.23	No
Sep-02	250	251	99.60%	0	0	4451	6619	67.25%	46.93%	-10.72	-7.52	No
Oct-02	265	267	99.25%	0	0	5282	6559	80.53%	39.60%	-7.57	-5.6	No
Nov-02	252	254	99.21%	0	0	4835	6112	79.11%	40.65%	-7.72	-5.7	No
Dec-02	328	330	99.39%	0	9	4126	5337	77.31%	41.88%	-9.3	-6.65	No
Jan-03	357	365	97.81%	0	15	4647	5837	79.61%	40.29%	-8.37	-6.09	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

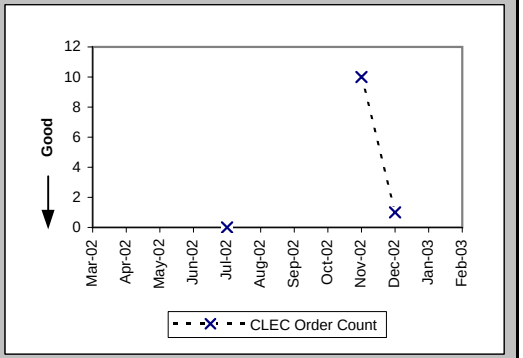
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						76928	776	99.13	101.71			
Apr-02						71180	626	113.71	113.19			
May-02						70417	587	119.96	121.78			
Jun-02						73340	674	108.81	124.57			
Jul-02	13	1	13.00	0	0	77271	616	125.44	133.89	-0.84	-1.51	No
Aug-02						77642	557	139.39	140.63			
Sep-02						75188	600	125.31	140.44			
Oct-02						74434	547	136.08	146.28			
Nov-02	0	10	0.00	0	0	77888	506	153.93	150.91	-3.19	-2.94	No
Dec-02	19	1	19.00	0	0	84970	541	157.06	156.35	-0.88	-1.54	No
Jan-03						86200	492	175.20	160.46			
Feb-03						90612	466	194.45	165.79			



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

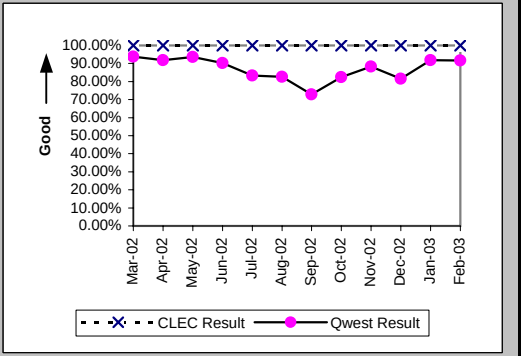
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	
Sep-02	
Oct-02	
Nov-02	10
Dec-02	1
Jan-03	
Feb-03	



Checklist #4 - Unbundled Loop - Analog Repair

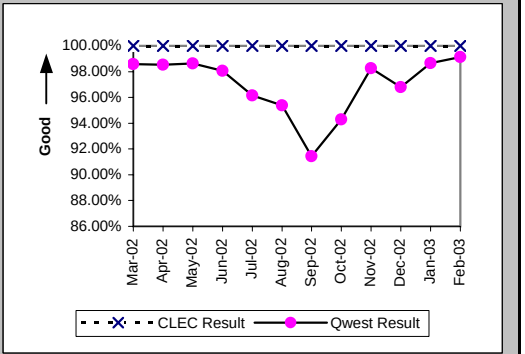
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	15	15	100.00%	3	0	5152	5493	93.79%	24.13%	-1	-1.6	No
Apr-02	6	6	100.00%	3	0	4812	5237	91.88%	27.31%	-0.73	-1.44	No
May-02	8	8	100.00%	6	0	5037	5379	93.64%	24.40%	-0.74	-1.45	No
Jun-02	18	18	100.00%	4	0	5476	6066	90.27%	29.63%	-1.39	-1.85	No
Jul-02	13	13	100.00%	3	0	7339	8810	83.30%	37.29%	-1.61	-1.98	No
Aug-02	28	28	100.00%	7	0	7682	9291	82.68%	37.84%	-2.42	-2.47	No
Sep-02	17	17	100.00%	1	0	5605	7683	72.95%	44.42%	-2.51	-2.52	No
Oct-02	15	15	100.00%	5	0	5669	6874	82.47%	38.02%	-1.78	-2.08	No
Nov-02	11	11	100.00%	13	0	4498	5099	88.21%	32.25%	-1.21	-1.74	No
Dec-02	12	12	100.00%	7	0	4110	5041	81.53%	38.80%	-1.65	-2	No
Jan-03	23	23	100.00%	6	0	4343	4731	91.80%	27.44%	-1.43	-1.87	No
Feb-03	25	25	100.00%	12	0	6378	6959	91.65%	27.66%	-1.51	-1.92	No



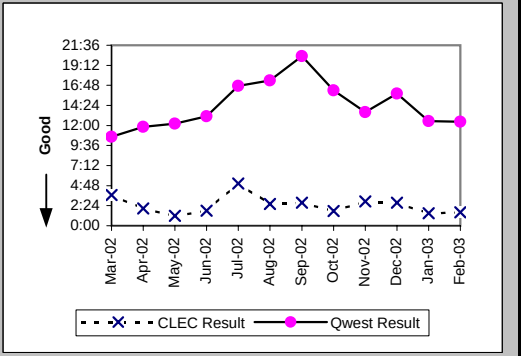
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	25	25	100.00%	3	0	7714	7824	98.59%	11.77%	-0.6	-1.36	No
Apr-02	11	11	100.00%	3	0	7582	7695	98.53%	12.03%	-0.4	-1.25	No
May-02	15	15	100.00%	6	0	7804	7913	98.62%	11.66%	-0.46	-1.28	No
Jun-02	22	22	100.00%	4	0	8454	8622	98.05%	13.82%	-0.66	-1.4	No
Jul-02	17	17	100.00%	3	0	10894	11330	96.15%	19.24%	-0.82	-1.5	No
Aug-02	42	42	100.00%	7	0	11237	11781	95.38%	20.99%	-1.42	-1.87	No
Sep-02	26	26	100.00%	1	0	9259	10127	91.43%	27.99%	-1.56	-1.95	No
Oct-02	20	20	100.00%	5	0	8590	9110	94.29%	23.20%	-1.1	-1.67	No
Nov-02	21	21	100.00%	13	0	6729	6848	98.26%	13.07%	-0.61	-1.37	No
Dec-02	18	18	100.00%	7	0	6550	6767	96.79%	17.62%	-0.77	-1.47	No
Jan-03	34	34	100.00%	6	0	6296	6381	98.67%	11.46%	-0.68	-1.41	No
Feb-03	34	34	100.00%	12	0	8631	8706	99.14%	9.24%	-0.54	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

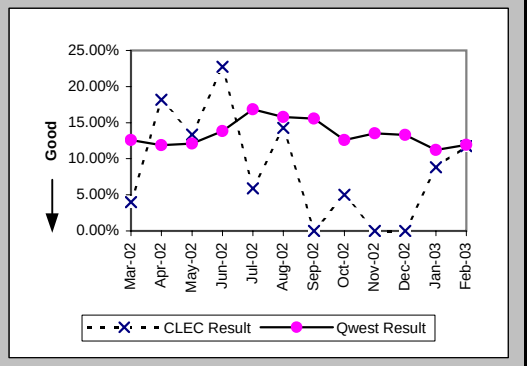
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	92:09	25	3:41	3	0	83390:17	7824	10:39	14:27	-2.41	-2.46	No
Apr-02	22:52	11	2:05	3	0	91087:34	7695	11:50	12:48	-2.53	-2.54	No
May-02	18:01	15	1:12	6	0	96528:05	7913	12:12	14:27	-2.95	-2.79	No
Jun-02	39:19	22	1:47	4	0	112955:34	8622	13:06	13:56	-3.81	-3.31	No
Jul-02	85:59	17	5:03	3	0	189547:16	11330	16:44	20:15	-2.38	-2.44	No
Aug-02	108:59	42	2:36	7	0	204836:42	11781	17:23	27:47	-3.44	-3.09	No
Sep-02	71:59	26	2:46	1	0	205527:31	10127	20:18	20:04	-4.45	-3.7	No
Oct-02	35:17	20	1:46	5	0	147707:35	9110	16:13	17:58	-3.59	-3.18	No
Nov-02	60:49	21	2:54	13	0	93121:11	6848	13:36	33:54	-1.44	-1.88	No
Dec-02	49:39	18	2:46	7	0	107180:01	6767	15:50	15:36	-3.55	-3.16	No
Jan-03	50:22	34	1:29	6	0	79817:53	6381	12:31	38:22	-1.67	-2.02	No
Feb-03	54:59	34	1:37	12	0	108339:31	8706	12:27	12:24	-5.08	-4.09	No



Checklist #4 - Unbundled Loop - Analog Repair

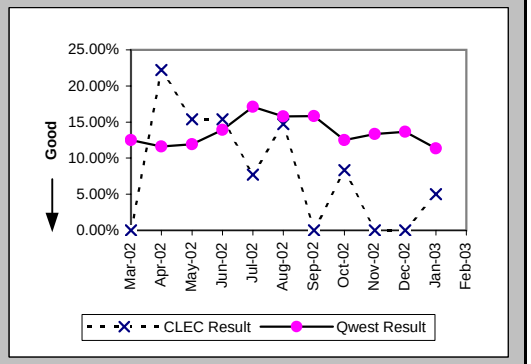
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	25	4.00%	3	0	1004	7976	12.59%	33.17%	-1.29	-1.79	No
Apr-02	2	11	18.18%	3	0	934	7858	11.89%	32.36%	0.65	-0.61	No
May-02	2	15	13.33%	6	0	979	8076	12.12%	32.64%	0.21	-0.87	No
Jun-02	5	22	22.73%	4	0	1218	8806	13.83%	34.52%	1.15	-0.3	No
Jul-02	1	17	5.88%	3	0	1952	11577	16.86%	37.44%	-1.21	-1.73	No
Aug-02	6	42	14.29%	7	0	1903	12056	15.78%	36.46%	-0.27	-1.16	No
Sep-02	0	26	0.00%	1	0	1622	10420	15.57%	36.25%	-2.19	-2.33	No
Oct-02	1	20	5.00%	5	0	1171	9310	12.58%	33.16%	-1.02	-1.62	No
Nov-02	0	21	0.00%	13	0	945	6993	13.51%	34.19%	-1.81	-2.1	No
Dec-02	0	18	0.00%	7	0	927	6969	13.30%	33.96%	-1.66	-2.01	No
Jan-03	3	34	8.82%	6	0	735	6561	11.20%	31.54%	-0.44	-1.27	No
Feb-03	4	34	11.76%	12	0	1053	8834	11.92%	32.40%	-0.03	-1.02	No



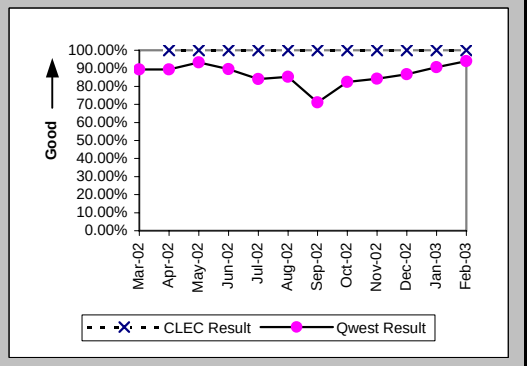
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	18	0.00%	3	0	784	6262	12.52%	33.09%	-1.6	-1.97	No
Apr-02	2	9	22.22%	3	0	724	6243	11.60%	32.02%	0.92	-0.44	No
May-02	2	13	15.38%	6	0	782	6565	11.91%	32.39%	0.43	-0.74	No
Jun-02	2	13	15.38%	4	0	1006	7218	13.94%	34.63%	0.21	-0.87	No
Jul-02	1	13	7.69%	3	0	1614	9433	17.11%	37.66%	-0.9	-1.55	No
Aug-02	5	34	14.71%	7	0	1559	9891	15.76%	36.44%	-0.17	-1.1	No
Sep-02	0	17	0.00%	1	0	1301	8225	15.82%	36.49%	-1.79	-2.09	No
Oct-02	1	12	8.33%	5	0	918	7355	12.48%	33.05%	-0.43	-1.26	No
Nov-02	0	15	0.00%	13	0	747	5595	13.35%	34.01%	-1.52	-1.92	No
Dec-02	0	12	0.00%	7	0	768	5620	13.67%	34.35%	-1.38	-1.84	No
Jan-03	1	20	5.00%	6	0	608	5368	11.33%	31.69%	-0.89	-1.54	No
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

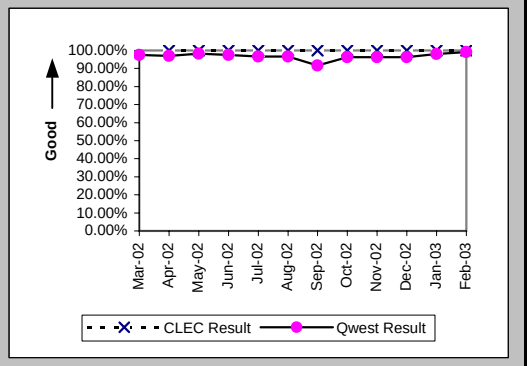
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2208	2473	89.28%	30.93%			
Apr-02	6	6	100.00%	0	0	2233	2501	89.28%	30.93%	-0.85	-1.52	No
May-02	9	9	100.00%	0	0	2488	2670	93.18%	25.20%	-0.81	-1.49	No
Jun-02	6	6	100.00%	1	0	2721	3041	89.48%	30.68%	-0.84	-1.51	No
Jul-02	3	3	100.00%	1	0	3653	4347	84.04%	36.63%	-0.75	-1.46	No
Aug-02	8	8	100.00%	0	0	3346	3923	85.29%	35.42%	-1.17	-1.71	No
Sep-02	2	2	100.00%	1	0	3175	4469	71.05%	45.36%	-0.9	-1.55	No
Oct-02	5	5	100.00%	1	0	3232	3916	82.53%	37.97%	-1.03	-1.62	No
Nov-02	3	3	100.00%	3	0	2609	3095	84.30%	36.38%	-0.75	-1.45	No
Dec-02	6	6	100.00%	0	0	2454	2830	86.71%	33.94%	-0.96	-1.58	No
Jan-03	2	2	100.00%	1	0	1805	1994	90.52%	29.29%	-0.46	-1.28	No
Feb-03	15	15	100.00%	0	0	2119	2257	93.89%	23.96%	-0.99	-1.6	No



Checklist #4 - Unbundled Loop - Analog Repair

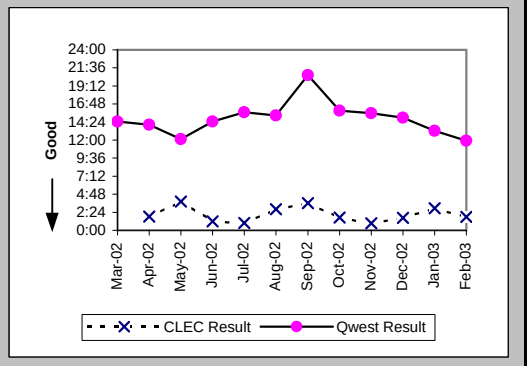
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3532	3623	97.49%	15.65%			
Apr-02	6	6	100.00%	0	0	3611	3722	97.02%	17.01%	-0.43	-1.26	No
May-02	9	9	100.00%	0	0	3872	3939	98.30%	12.93%	-0.39	-1.24	No
Jun-02	6	6	100.00%	1	0	4131	4239	97.45%	15.76%	-0.4	-1.24	No
Jul-02	3	3	100.00%	1	0	5478	5666	96.68%	17.91%	-0.32	-1.2	No
Aug-02	8	8	100.00%	0	0	5024	5202	96.58%	18.18%	-0.53	-1.32	No
Sep-02	2	2	100.00%	1	0	5323	5803	91.73%	27.55%	-0.42	-1.26	No
Oct-02	5	5	100.00%	1	0	4929	5116	96.34%	18.77%	-0.44	-1.26	No
Nov-02	4	4	100.00%	3	0	3943	4098	96.22%	19.08%	-0.4	-1.24	No
Dec-02	6	6	100.00%	0	0	3671	3812	96.30%	18.87%	-0.48	-1.29	No
Jan-03	2	2	100.00%	1	0	2772	2829	97.99%	14.05%	-0.2	-1.12	No
Feb-03	16	16	100.00%	0	0	2990	3015	99.17%	9.07%	-0.36	-1.22	No



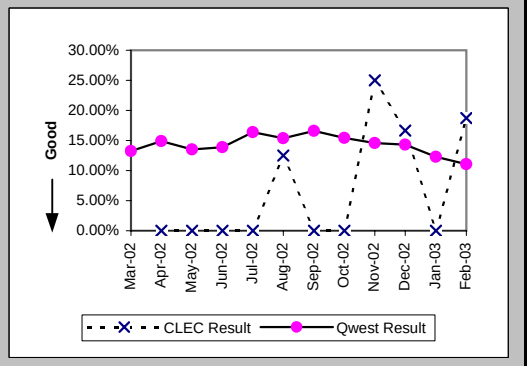
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						52360:19	3623	14:27	46:59			
Apr-02	10:55	6	1:49	0	0	52268:07	3722	14:03	22:44	-1.32	-1.8	No
May-02	34:28	9	3:50	0	0	47816:59	3939	12:08	18:03	-1.38	-1.84	No
Jun-02	7:03	6	1:11	1	0	61226:52	4239	14:27	16:32	-1.97	-2.19	No
Jul-02	2:54	3	0:58	1	0	88929:59	5666	15:42	16:02	-1.59	-1.97	No
Aug-02	22:32	8	2:49	0	0	79515:13	5202	15:17	15:56	-2.21	-2.34	No
Sep-02	7:12	2	3:36	1	0	119691:21	5803	20:38	21:07	-1.14	-1.69	No
Oct-02	8:30	5	1:42	1	0	81448:59	5116	15:55	14:52	-2.14	-2.3	No
Nov-02	3:42	4	0:56	3	0	63807:02	4098	15:34	14:41	-1.99	-2.21	No
Dec-02	10:00	6	1:40	0	0	57079:41	3812	14:58	15:46	-2.07	-2.26	No
Jan-03	5:52	2	2:56	1	0	37414:17	2829	13:14	13:17	-1.1	-1.67	No
Feb-03	28:12	16	1:46	0	0	35958:58	3015	11:56	11:03	-3.67	-3.23	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

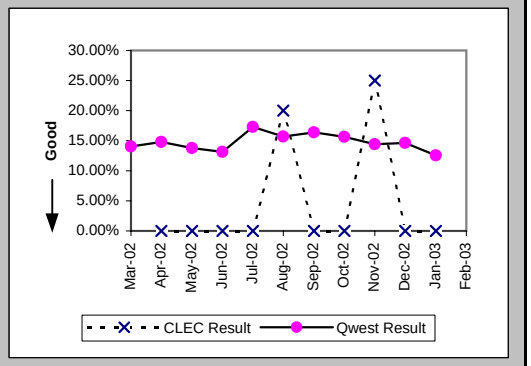
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						489	3689	13.26%	33.91%			
Apr-02	0	6	0.00%	0	0	562	3780	14.87%	35.58%	-1.02	-1.62	No
May-02	0	9	0.00%	0	0	540	3996	13.51%	34.19%	-1.18	-1.72	No
Jun-02	0	6	0.00%	1	0	600	4315	13.91%	34.60%	-0.98	-1.6	No
Jul-02	0	3	0.00%	1	0	944	5767	16.37%	37.00%	-0.77	-1.47	No
Aug-02	1	8	12.50%	0	0	815	5302	15.37%	36.07%	-0.23	-1.14	No
Sep-02	0	2	0.00%	1	0	979	5906	16.58%	37.19%	-0.63	-1.38	No
Oct-02	0	5	0.00%	1	0	801	5198	15.41%	36.10%	-0.95	-1.58	No
Nov-02	1	4	25.00%	3	0	607	4172	14.55%	35.26%	0.56	-0.66	No
Dec-02	1	6	16.67%	0	0	557	3887	14.33%	35.04%	0.23	-0.86	No
Jan-03	0	2	0.00%	1	0	357	2907	12.28%	32.82%	-0.53	-1.32	No
Feb-03	3	16	18.75%	0	0	339	3061	11.07%	31.38%	0.94	-0.43	No



Checklist #4 - Unbundled Loop - Analog Repair

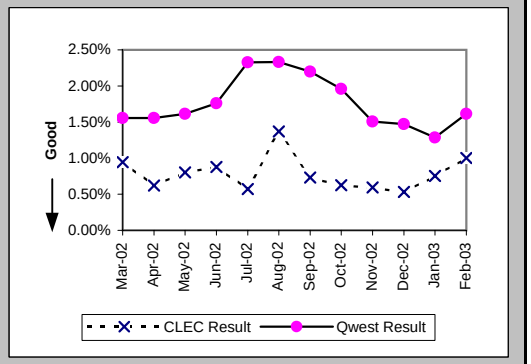
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						400	2844	14.06%	34.77%			
Apr-02	0	3	0.00%	0	0	437	2960	14.76%	35.47%	-0.72	-1.44	No
May-02	0	9	0.00%	0	0	445	3230	13.78%	34.47%	-1.2	-1.73	No
Jun-02	0	5	0.00%	1	0	458	3485	13.14%	33.79%	-0.87	-1.53	No
Jul-02	0	2	0.00%	1	0	793	4594	17.26%	37.79%	-0.65	-1.39	No
Aug-02	1	5	20.00%	0	0	666	4246	15.69%	36.37%	0.31	-0.81	No
Sep-02	0	2	0.00%	1	0	786	4797	16.39%	37.01%	-0.63	-1.38	No
Oct-02	0	4	0.00%	1	0	656	4197	15.63%	36.31%	-0.86	-1.52	No
Nov-02	1	4	25.00%	3	0	496	3444	14.40%	35.11%	0.57	-0.65	No
Dec-02	0	2	0.00%	0	0	466	3191	14.60%	35.31%	-0.58	-1.36	No
Jan-03	0	2	0.00%	1	0	299	2383	12.55%	33.13%	-0.54	-1.33	No
Feb-03												



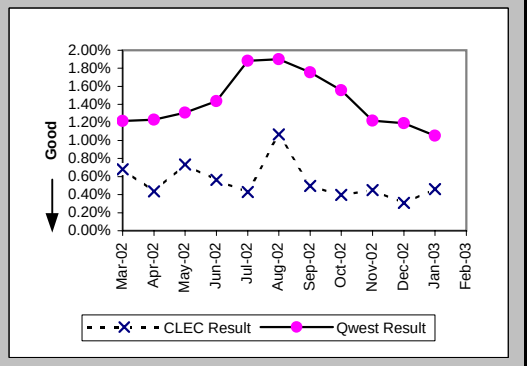
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	25	2650	0.94%	3	0	11665	749360	1.56%	12.38%	-2.55	-2.55	No
Apr-02	17	2742	0.62%	3	0	11638	748472	1.55%	12.37%	-3.95	-3.4	No
May-02	24	2993	0.80%	6	0	12072	747618	1.61%	12.60%	-3.52	-3.14	No
Jun-02	28	3185	0.88%	5	0	13121	745932	1.76%	13.15%	-3.77	-3.29	No
Jul-02	20	3504	0.57%	4	0	17344	744726	2.33%	15.08%	-6.88	-5.19	No
Aug-02	50	3654	1.37%	7	0	17358	744183	2.33%	15.09%	-3.85	-3.34	No
Sep-02	28	3820	0.73%	2	0	16326	741930	2.20%	14.67%	-6.17	-4.75	No
Oct-02	25	4011	0.62%	6	0	14508	741289	1.96%	13.85%	-6.08	-4.7	No
Nov-02	25	4218	0.59%	16	0	11165	740439	1.51%	12.19%	-4.86	-3.96	No
Dec-02	24	4531	0.53%	7	0	10856	738483	1.47%	12.04%	-5.24	-4.19	No
Jan-03	36	4767	0.76%	7	0	9468	735929	1.29%	11.27%	-3.24	-2.97	No
Feb-03	50	4985	1.00%	12	0	11895	736643	1.61%	12.60%	-3.42	-3.08	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

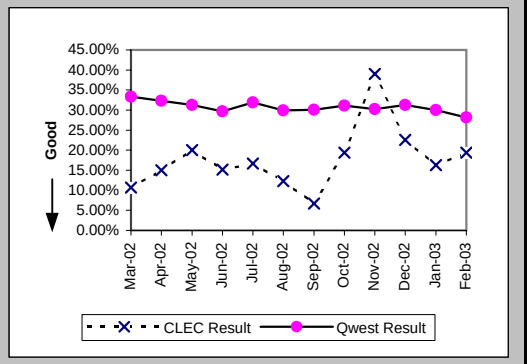
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	18	2650	0.68%	3	0	9106	749360	1.22%	10.96%	-2.51	-2.53	No
Apr-02	12	2742	0.44%	3	0	9203	748472	1.23%	11.02%	-3.76	-3.28	No
May-02	22	2993	0.74%	6	0	9795	747618	1.31%	11.37%	-2.76	-2.68	No
Jun-02	18	3185	0.57%	5	0	10703	745932	1.43%	11.89%	-4.12	-3.5	No
Jul-02	15	3504	0.43%	4	0	14027	744726	1.88%	13.59%	-6.32	-4.84	No
Aug-02	39	3654	1.07%	7	0	14137	744183	1.90%	13.65%	-3.68	-3.24	No
Sep-02	19	3820	0.50%	2	0	13022	741930	1.76%	13.13%	-5.9	-4.59	No
Oct-02	16	4011	0.40%	6	0	11552	741289	1.56%	12.39%	-5.91	-4.59	No
Nov-02	19	4218	0.45%	16	0	9039	740439	1.22%	10.98%	-4.54	-3.76	No
Dec-02	14	4531	0.31%	7	0	8811	738483	1.19%	10.86%	-5.46	-4.32	No
Jan-03	22	4767	0.46%	7	0	7751	735929	1.05%	10.21%	-3.99	-3.43	No
Feb-03												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

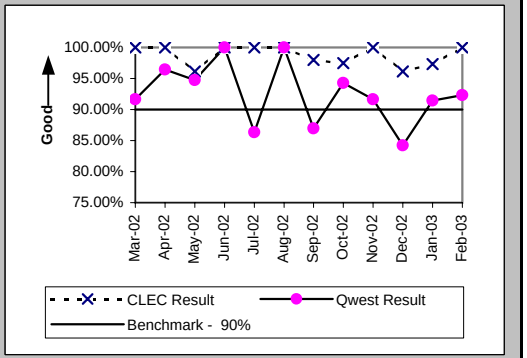
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	28	10.71%	0	0	5837	17502	33.35%	47.15%	-2.54	-2.54	No
Apr-02	3	20	15.00%	0	0	5565	17203	32.35%	46.78%	-1.66	-2.01	No
May-02	6	30	20.00%	0	0	5503	17575	31.31%	46.38%	-1.33	-1.81	No
Jun-02	5	33	15.15%	0	0	5544	18665	29.70%	45.69%	-1.83	-2.11	No
Jul-02	4	24	16.67%	0	0	8124	25468	31.90%	46.61%	-1.6	-1.97	No
Aug-02	7	57	12.28%	0	0	7399	24757	29.89%	45.78%	-2.9	-2.76	No
Sep-02	2	30	6.67%	0	0	7031	23357	30.10%	45.87%	-2.8	-2.7	No
Oct-02	6	31	19.35%	0	0	6548	21056	31.10%	46.29%	-1.41	-1.86	No
Nov-02	16	41	39.02%	0	0	4839	16004	30.24%	45.93%	1.2	-0.27	No
Dec-02	7	31	22.58%	0	0	4948	15804	31.31%	46.37%	-1.05	-1.64	No
Jan-03	7	43	16.28%	0	0	4058	13526	30.00%	45.83%	-1.96	-2.19	No
Feb-03	12	62	19.35%	0	0	4670	16565	28.19%	44.99%	-1.54	-1.94	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

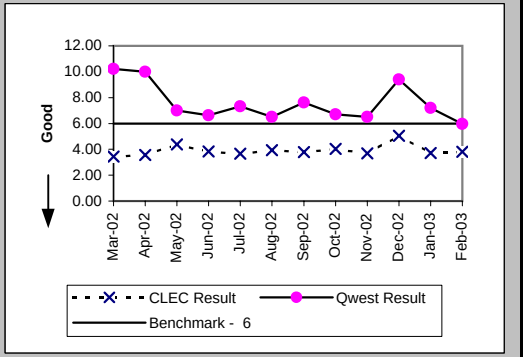
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	21	21	100.00%	1	1	33	36	91.67%	27.64%	-1.1	-1.67	No
Apr-02	30	30	100.00%	0	0	27	28	96.43%	18.56%	-0.73	-1.45	No
May-02	25	26	96.15%	0	0	36	38	94.74%	22.33%	-0.25	-1.15	No
Jun-02	35	35	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	No
Jul-02	49	49	100.00%	0	0	19	22	86.36%	34.32%	-1.55	-1.94	No
Aug-02	32	32	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	No
Sep-02	49	50	98.00%	0	0	40	46	86.96%	33.68%	-1.61	-1.98	No
Oct-02	39	40	97.50%	0	0	33	35	94.29%	23.21%	-0.6	-1.36	No
Nov-02	31	31	100.00%	0	0	22	24	91.67%	27.64%	-1.11	-1.67	No
Dec-02	25	26	96.15%	0	0	32	38	84.21%	36.46%	-1.29	-1.78	No
Jan-03	36	37	97.30%	0	0	32	35	91.43%	27.99%	-0.89	-1.54	No
Feb-03	27	27	100.00%	1	0	24	26	92.31%	26.65%	-1.05	-1.64	No



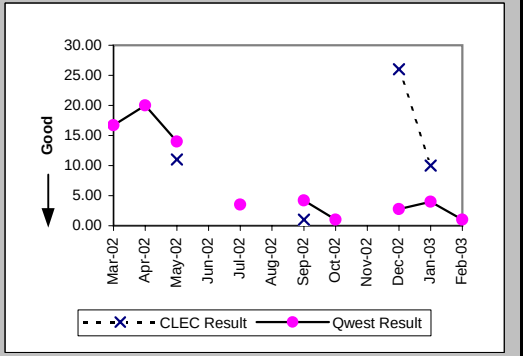
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	69	20	3.45	2	1	398	39	10.21	13.33	-1.84	-2.12	No
Apr-02	100	28	3.57	2	0	260	26	10.00	8.31	-2.84	-2.73	No
May-02	114	26	4.38	1	0	252	36	7.00	5.05	-2.01	-2.22	No
Jun-02	119	31	3.84	4	0	199	30	6.63	2.71	-4.03	-3.45	No
Jul-02	158	43	3.67	6	0	154	21	7.33	4.27	-3.22	-2.96	No
Aug-02	118	30	3.93	2	0	182	28	6.50	5.05	-1.93	-2.18	No
Sep-02	185	49	3.78	1	0	351	46	7.63	5.36	-3.5	-3.13	No
Oct-02	153	38	4.03	2	0	208	31	6.71	7.34	-1.51	-1.92	No
Nov-02	107	29	3.69	2	0	143	22	6.50	4.15	-2.4	-2.46	No
Dec-02	96	19	5.05	7	0	329	35	9.40	5.11	-2.98	-2.81	No
Jan-03	134	36	3.72	1	0	252	35	7.20	4.40	-3.33	-3.02	No
Feb-03	103	27	3.81	1	0	149	25	5.96	3.82	-2.02	-2.23	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

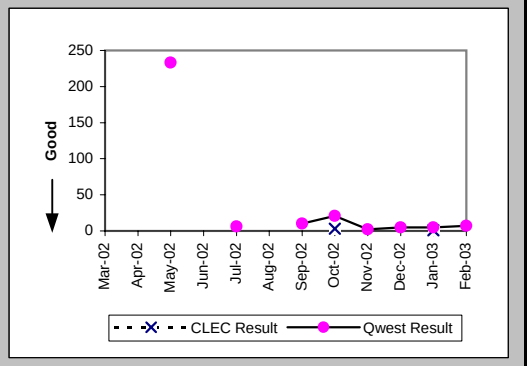
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						117	7	16.71	22.77			
Apr-02						20	1	20.00				
May-02	11	1	11.00	0	0	14	1	14.00				
Jun-02												
Jul-02						7	2	3.50	2.12			
Aug-02												
Sep-02	1	1	1.00	0	0	21	5	4.20	2.17	-1.35	-1.82	No
Oct-02						1	1	1.00				
Nov-02												
Dec-02	26	1	26.00	0	0	11	4	2.75	1.71	1.14	-0.31	No
Jan-03	10	1	10.00	0	0	8	2	4.00	2.83	0.67	-0.59	No
Feb-03						1	1	1.00				



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

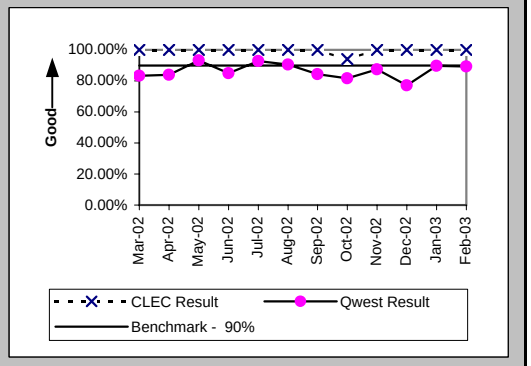
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02						10	1	10.00				
Oct-02	3	1	3.00	0	0	21	1	21.00				
Nov-02						4	2	2.00	1.41			
Dec-02						10	2	5.00	4.24			
Jan-03	1	1	1.00	0	0	5	1	5.00				
Feb-03						7	1	7.00				



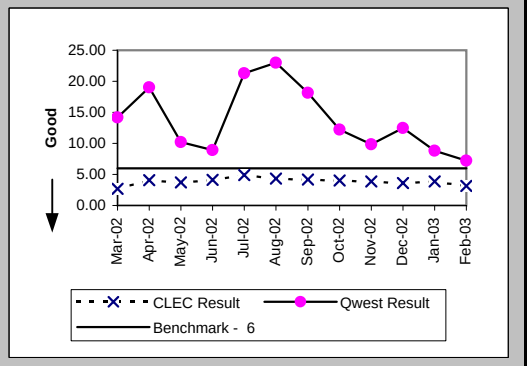
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	4	100.00%	0	0	25	30	83.33%	37.27%	-0.84	-1.51	No
Apr-02	12	12	100.00%	0	0	26	31	83.87%	36.78%	-1.29	-1.78	No
May-02	15	15	100.00%	0	0	41	44	93.18%	25.21%	-0.9	-1.55	No
Jun-02	14	14	100.00%	0	0	34	40	85.00%	35.71%	-1.35	-1.82	No
Jul-02	10	10	100.00%	0	0	26	28	92.86%	25.75%	-0.75	-1.46	No
Aug-02	15	15	100.00%	0	0	38	42	90.48%	29.35%	-1.08	-1.66	No
Sep-02	15	15	100.00%	0	0	43	51	84.31%	36.37%	-1.47	-1.89	No
Oct-02	16	17	94.12%	0	1	49	60	81.67%	38.69%	-1.17	-1.71	No
Nov-02	11	11	100.00%	0	0	28	32	87.50%	33.07%	-1.08	-1.66	No
Dec-02	9	9	100.00%	0	0	37	48	77.08%	42.03%	-1.5	-1.91	No
Jan-03	17	17	100.00%	0	0	35	39	89.74%	30.34%	-1.16	-1.71	No
Feb-03	12	12	100.00%	0	0	33	37	89.19%	31.05%	-1.05	-1.64	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

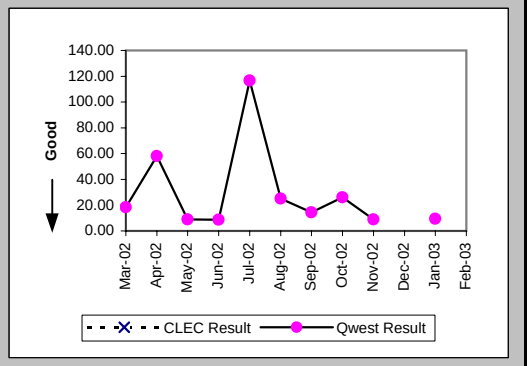
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	8	3	2.67	1	0	411	29	14.17	19.84	-0.96	-1.58	No
Apr-02	49	12	4.08	0	0	552	29	19.03	47.65	-0.91	-1.56	No
May-02	48	13	3.69	2	0	440	43	10.23	13.56	-1.52	-1.93	No
Jun-02	58	14	4.14	0	0	347	39	8.90	8.26	-1.85	-2.12	No
Jul-02	39	8	4.88	2	0	618	29	21.31	58.03	-0.71	-1.43	No
Aug-02	65	15	4.33	0	0	965	42	22.98	75.85	-0.82	-1.5	No
Sep-02	63	15	4.20	0	0	907	50	18.14	70.23	-0.67	-1.41	No
Oct-02	68	17	4.00	0	1	710	58	12.24	13.85	-2.16	-2.31	No
Nov-02	35	9	3.89	2	0	305	31	9.84	8.49	-1.85	-2.13	No
Dec-02	29	8	3.62	1	0	586	47	12.47	13.90	-1.66	-2.01	No
Jan-03	58	15	3.87	2	0	309	35	8.83	7.43	-2.16	-2.32	No
Feb-03	38	12	3.17	0	0	267	37	7.22	6.90	-1.77	-2.07	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

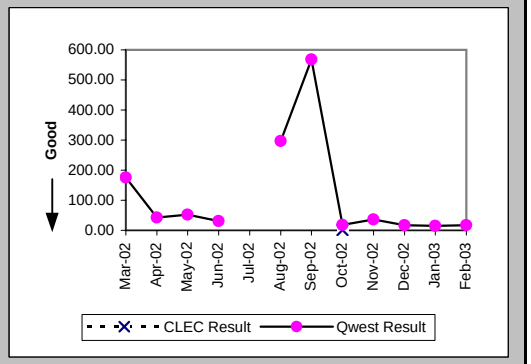
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						92	5	18.40	15.57			
Apr-02						290	5	58.00	104.67			
May-02						18	2	9.00	1.41			
Jun-02						43	5	8.60	4.16			
Jul-02						350	3	116.67	145.64			
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												
Jan-03						19	2	9.50	9.19			
Feb-03												



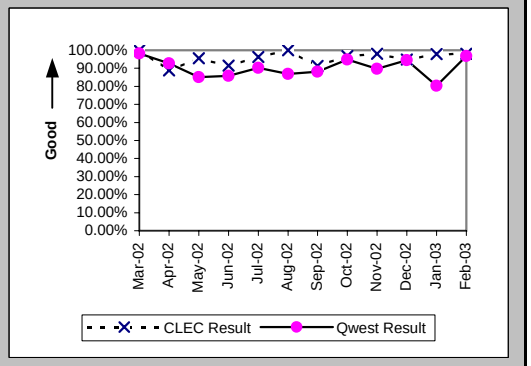
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02	1	1	1.00	0	0	177	10	17.70	8.88	-1.79	-2.09	No
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			
Jan-03						30	2	15.00	16.97			
Feb-03						68	4	17.00	5.10			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

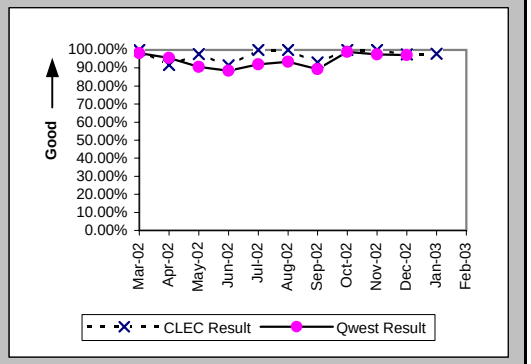
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	35	35	100.00%	0	0	113	115	98.26%	13.07%	-0.69	-1.42	No
Apr-02	32	36	88.89%	0	0	63	68	92.65%	26.10%	0.61	-0.63	No
May-02	43	45	95.56%	0	0	63	74	85.14%	35.57%	-1.55	-1.94	No
Jun-02	43	47	91.49%	0	0	67	78	85.90%	34.80%	-0.87	-1.53	No
Jul-02	53	55	96.36%	0	0	56	62	90.32%	29.57%	-1.1	-1.67	No
Aug-02	54	54	100.00%	0	0	53	61	86.89%	33.76%	-2.08	-2.26	No
Sep-02	53	58	91.38%	0	0	74	84	88.10%	32.38%	-0.59	-1.36	No
Oct-02	60	62	96.77%			93	98	94.90%	22.00%	-0.53	-1.32	No
Nov-02	49	50	98.00%			70	78	89.74%	30.34%	-1.5	-1.91	No
Dec-02	37	39	94.87%			68	72	94.44%	22.91%	-0.09	-1.06	No
Jan-03	45	46	97.83%			65	81	80.25%	39.81%	-2.39	-2.45	No
Feb-03	49	50	98.00%	0	0	31	32	96.88%	17.40%	-0.29	-1.17	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

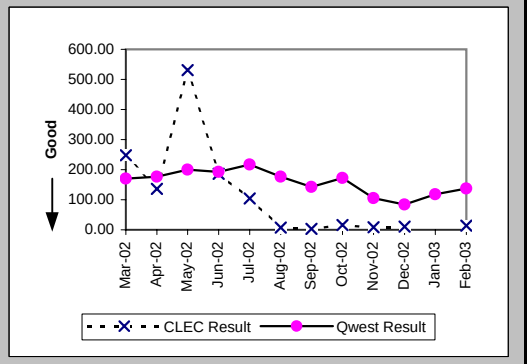
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	35	35	100.00%	0	0	113	115	98.26%	13.07%	-0.69	-1.42	No
Apr-02	33	36	91.67%	0	0	65	68	95.59%	20.54%	0.76	-0.54	No
May-02	44	45	97.78%	0	0	67	74	90.54%	29.27%	-1.31	-1.8	No
Jun-02	43	47	91.49%	0	0	69	78	88.46%	31.95%	-0.51	-1.31	No
Jul-02	55	55	100.00%	0	0	57	62	91.94%	27.23%	-1.6	-1.97	No
Aug-02	54	54	100.00%	0	0	57	61	93.44%	24.75%	-1.42	-1.86	No
Sep-02	54	58	93.10%	0	0	75	84	89.29%	30.93%	-0.72	-1.44	No
Oct-02	62	62	100.00%	0	0	97	98	98.98%	10.05%	-0.63	-1.38	No
Nov-02	50	50	100.00%	0	0	76	78	97.44%	15.81%	-0.9	-1.54	No
Dec-02	38	39	97.44%	0	1	70	72	97.22%	16.43%	-0.07	-1.04	No
Jan-03	45	46	97.83%	0	3							
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

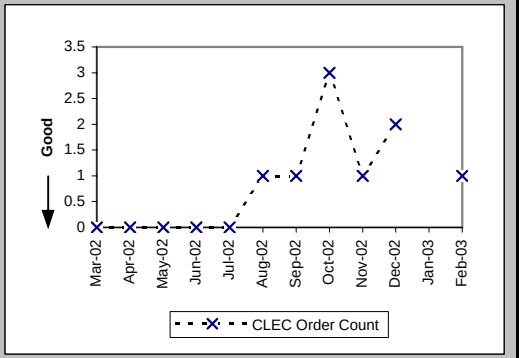
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	495	2	247.50	0	0	7810	46	169.78	163.14	0.63	-0.62	No
Apr-02	545	4	136.25	0	0	8302	47	176.64	162.59	-0.48	-1.29	No
May-02	531	1	531.00	0	0	7808	39	200.21	171.77	1.41	-0.14	No
Jun-02	558	3	186.00	0	0	7321	38	192.66	173.86	-0.06	-1.04	No
Jul-02	627	6	104.50	0	0	6928	32	216.50	177.51	-1.42	-1.86	No
Aug-02	7	1	7.00	0	0	7605	43	176.86	193.10	-0.87	-1.53	No
Sep-02	3	1	3.00	0	0	3980	28	142.14	178.20	-0.77	-1.47	No
Oct-02	47	3	15.67	0	0	3789	22	172.23	189.45	-1.34	-1.82	No
Nov-02	9	1	9.00	0	0	2204	21	104.95	100.61	-0.93	-1.57	No
Dec-02	21	2	10.50	0	0	1427	17	83.94	83.77	-1.17	-1.71	No
Jan-03						1651	14	117.93	88.99			
Feb-03	14	1	14.00	0	0	1790	13	137.69	98.53	-1.21	-1.74	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

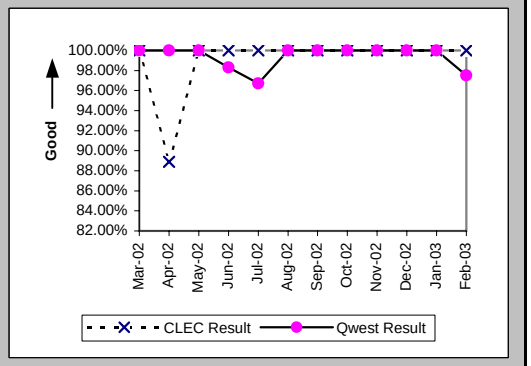
Date	CLEC Order Count
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	1
Oct-02	3
Nov-02	1
Dec-02	2
Jan-03	
Feb-03	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

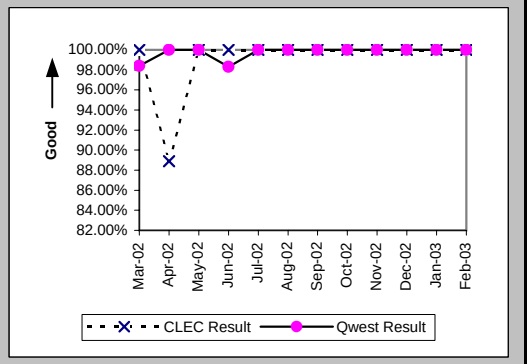
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	4	100.00%	0	0	61	61	100.00%	N/A	N/A	N/A	
Apr-02	8	9	88.89%	3	0	47	47	100.00%	N/A	N/A	-0.1	No
May-02	11	11	100.00%	4	0	67	67	100.00%	N/A	N/A	N/A	
Jun-02	11	11	100.00%	1	0	58	59	98.31%	12.91%	-0.4	-1.24	No
Jul-02	8	8	100.00%	1	0	59	61	96.72%	17.81%	-0.49	-1.3	No
Aug-02	5	5	100.00%	3	0	67	67	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	4	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	3	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	5	5	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Jan-03	9	9	100.00%	4	0	44	44	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	39	40	97.50%	15.61%	-0.16	-1.1	No



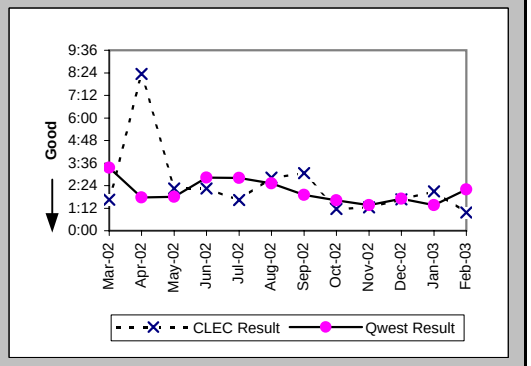
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	4	100.00%	0	0	62	63	98.41%	12.50%	-0.25	-1.15	No
Apr-02	8	9	88.89%	3	0	49	49	100.00%	N/A	N/A	-0.09	No
May-02	11	11	100.00%	4	0	68	68	100.00%	N/A	N/A	N/A	
Jun-02	11	11	100.00%	1	0	58	59	98.31%	12.91%	-0.4	-1.24	No
Jul-02	8	8	100.00%	1	0	62	62	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	3	0	69	69	100.00%	N/A	N/A	N/A	
Sep-02	13	13	100.00%	4	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	3	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	5	5	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Jan-03	9	9	100.00%	4	0	45	45	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	41	41	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

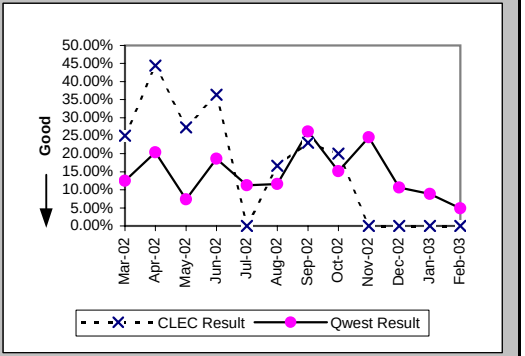
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6:38	4	1:39	0	0	210:39	63	3:21	14:16	-0.23	-1.14	No
Apr-02	75:04	9	8:20	3	0	86:54	49	1:46	3:36	1.17	-0.29	No
May-02	24:40	11	2:15	4	0	121:57	68	1:48	2:33	0.53	-0.68	No
Jun-02	24:45	11	2:15	1	0	167:37	59	2:50	7:01	-0.26	-1.16	No
Jul-02	13:08	8	1:38	1	0	174:33	62	2:49	5:09	-0.61	-1.37	No
Aug-02	16:58	6	2:50	3	0	173:39	69	2:31	4:22	0.67	-0.59	No
Sep-02	39:48	13	3:04	4	0	123:05	65	1:54	2:15	1.63	-0.01	No
Oct-02	5:43	5	1:09	3	0	106:18	66	1:37	2:49	-0.36	-1.22	No
Nov-02	6:14	5	1:15	0	0	78:22	57	1:22	2:50	-0.1	-1.06	No
Dec-02	11:43	7	1:40	0	0	79:36	47	1:42	2:25	-0.02	-1.01	No
Jan-03	18:51	9	2:06	4	0	61:45	45	1:22	1:41	0.99	-0.4	No
Feb-03	0:58	1	0:58	1	0	90:21	41	2:12	3:55	-0.31	-1.19	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

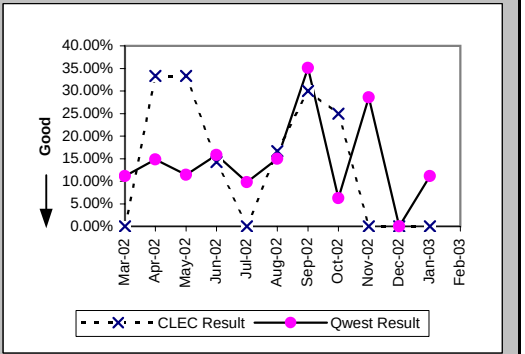
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	4	25.00%	0	0	8	64	12.50%	33.07%	0.62	-0.62	No
Apr-02	4	9	44.44%	3	0	10	49	20.41%	40.30%	1.43	-0.13	No
May-02	3	11	27.27%	4	0	5	68	7.35%	26.10%	1.74	0.06	Yes
Jun-02	4	11	36.36%	1	0	11	59	18.64%	38.95%	1.23	-0.25	No
Jul-02	0	8	0.00%	1	0	7	62	11.29%	31.65%	-0.95	-1.58	No
Aug-02	1	6	16.67%	3	0	8	69	11.59%	32.02%	0.35	-0.79	No
Sep-02	3	13	23.08%	4	0	17	65	26.15%	43.95%	-0.23	-1.14	No
Oct-02	1	5	20.00%	3	0	10	66	15.15%	35.86%	0.27	-0.83	No
Nov-02	0	5	0.00%	0	0	14	57	24.56%	43.05%	-1.22	-1.74	No
Dec-02	0	7	0.00%	0	0	5	47	10.64%	30.83%	-0.85	-1.52	No
Jan-03	0	9	0.00%	4	0	4	45	8.89%	28.46%	-0.86	-1.52	No
Feb-03	0	1	0.00%	1	0	2	41	4.88%	21.54%	-0.22	-1.14	No



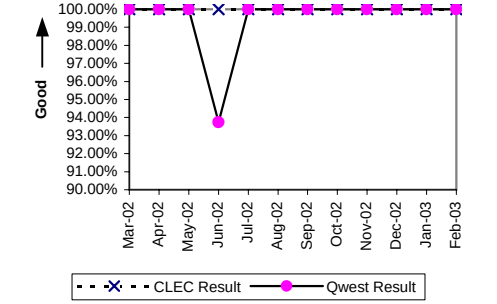
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	2	0.00%	0	0	3	27	11.11%	31.43%	-0.48	-1.29	No
Apr-02	2	6	33.33%	3	0	4	27	14.81%	35.52%	0.94	-0.43	No
May-02	1	3	33.33%	4	0	4	35	11.43%	31.82%	0.85	-0.48	No
Jun-02	1	7	14.29%	1	0	6	38	15.79%	36.46%	-0.1	-1.06	No
Jul-02	0	4	0.00%	1	0	4	41	9.76%	29.67%	-0.63	-1.38	No
Aug-02	1	6	16.67%	3	0	6	40	15.00%	35.71%	0.09	-0.95	No
Sep-02	3	10	30.00%	4	0	13	37	35.14%	47.74%	-0.3	-1.18	No
Oct-02	1	4	25.00%	3	0	2	32	6.25%	24.21%	0.98	-0.41	No
Nov-02	0	3	0.00%	0	0	6	21	28.57%	45.18%	-1.02	-1.62	No
Dec-02	0	6	0.00%	0	0	0	24	0.00%	N/A	N/A	N/A	
Jan-03	0	5	0.00%	4	0	3	27	11.11%	31.43%	-0.73	-1.44	No
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

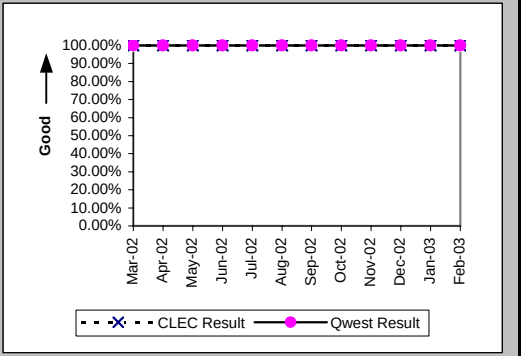
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	6	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	15	16	93.75%	24.21%	-0.41	-1.25	No
Jul-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	11	11	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jan-03	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Feb-03	5	5	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

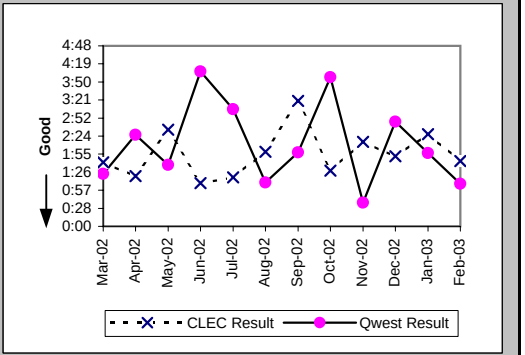
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	6	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Sep-02	12	12	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Feb-03	5	5	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



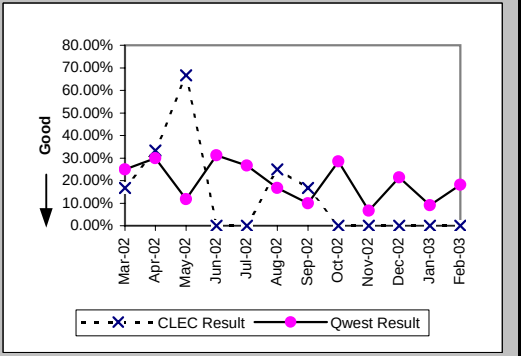
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	10:13	6	1:42	0	0	16:52	12	1:24	1:14	0.59	-0.64	No
Apr-02	8:01	6	1:20	2	0	24:23	10	2:26	5:45	-0.37	-1.23	No
May-02	7:43	3	2:34	0	0	27:39	17	1:38	3:03	0.81	-0.51	No
Jun-02	3:28	3	1:09	0	0	65:51	16	4:07	6:35	-0.71	-1.43	No
Jul-02	1:18	1	1:18	1	0	46:49	15	3:07	4:47	-0.37	-1.22	No
Aug-02	7:57	4	1:59	0	0	21:01	18	1:10	1:13	1.06	-0.36	No
Sep-02	39:54	12	3:20	2	0	19:45	10	1:58	2:27	0.45	-0.73	No
Oct-02	1:29	1	1:29	1	0	27:45	7	3:58	3:44	-0.62	-1.38	No
Nov-02	4:30	2	2:15	0	0	9:25	15	0:38	0:51	1.88	0.14	Yes
Dec-02	5:35	3	1:52	0	0	39:02	14	2:47	3:01	-0.48	-1.29	No
Jan-03	7:20	3	2:27	0	0	21:31	11	1:57	2:53	0.32	-0.8	No
Feb-03	8:38	5	1:44	0	0	12:23	11	1:08	0:58	1.49	-0.09	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

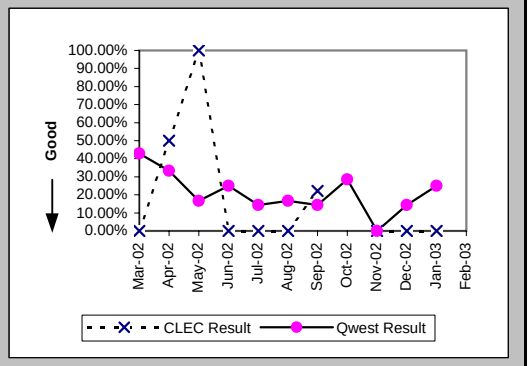
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	6	16.67%	0	0	3	12	25.00%	43.30%	-0.38	-1.23	No
Apr-02	2	6	33.33%	2	0	3	10	30.00%	45.83%	0.04	-0.97	No
May-02	2	3	66.67%	0	0	2	17	11.76%	32.22%	1.78	0.08	Yes
Jun-02	0	3	0.00%	0	0	5	16	31.25%	46.35%	-1.07	-1.65	No
Jul-02	0	1	0.00%	1	0	4	15	26.67%	44.22%	-0.58	-1.35	No
Aug-02	1	4	25.00%	0	0	3	18	16.67%	37.27%	0.3	-0.82	No
Sep-02	2	12	16.67%	2	0	1	10	10.00%	30.00%	0.27	-0.84	No
Oct-02	0	1	0.00%	1	0	2	7	28.57%	45.18%	-0.59	-1.36	No
Nov-02	0	2	0.00%	0	0	1	15	6.67%	24.94%	-0.36	-1.22	No
Dec-02	0	3	0.00%	0	0	3	14	21.43%	41.03%	-0.82	-1.5	No
Jan-03	0	3	0.00%	0	0	1	11	9.09%	28.75%	-0.49	-1.3	No
Feb-03	0	5	0.00%	0	0	2	11	18.18%	38.57%	-0.87	-1.53	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

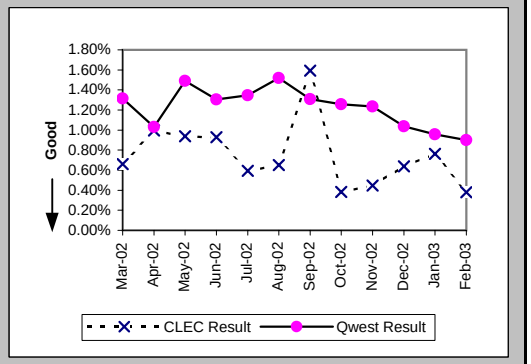
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	4	0.00%	0	0	3	7	42.86%	49.49%	-1.38	-1.84	No
Apr-02	2	4	50.00%	2	0	2	6	33.33%	47.14%	0.37	-0.78	No
May-02	1	1	100.00%	0	0	1	6	16.67%	37.27%	1.13	-0.31	No
Jun-02	0	2	0.00%	0	0	3	12	25.00%	43.30%	-0.76	-1.46	No
Jul-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Aug-02	0	3	0.00%	0	0	2	12	16.67%	37.27%	-0.69	-1.42	No
Sep-02	2	9	22.22%	2	0	1	7	14.29%	34.99%	0.21	-0.87	No
Oct-02						2	7	28.57%	45.18%			
Nov-02	0	2	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Dec-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jan-03	0	2	0.00%	0	0	1	4	25.00%	43.30%	-0.67	-1.41	No
Feb-03												



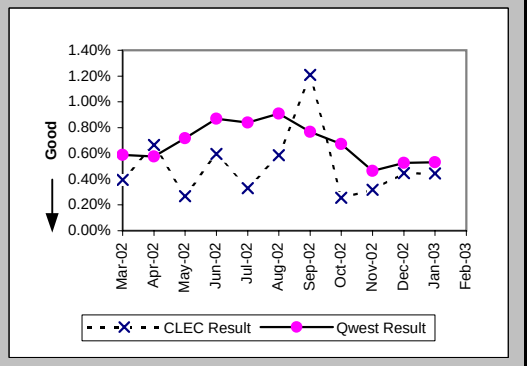
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	10	1516	0.66%	0	0	76	5783	1.31%	11.39%	-1.99	-2.21	No
Apr-02	15	1504	1.00%	5	0	59	5724	1.03%	10.10%	-0.11	-1.07	No
May-02	14	1492	0.94%	4	0	85	5708	1.49%	12.11%	-1.56	-1.95	No
Jun-02	14	1509	0.93%	1	0	75	5747	1.31%	11.35%	-1.15	-1.7	No
Jul-02	9	1518	0.59%	2	0	77	5723	1.35%	11.52%	-2.26	-2.38	No
Aug-02	10	1536	0.65%	3	0	87	5730	1.52%	12.23%	-2.47	-2.5	No
Sep-02	25	1571	1.59%	6	0	75	5734	1.31%	11.36%	0.88	-0.47	No
Oct-02	6	1566	0.38%	4	0	73	5804	1.26%	11.14%	-2.76	-2.68	No
Nov-02	7	1571	0.45%	0	0	72	5824	1.24%	11.05%	-2.52	-2.53	No
Dec-02	10	1566	0.64%	0	0	61	5880	1.04%	10.13%	-1.38	-1.84	No
Jan-03	12	1573	0.76%	4	0	56	5848	0.96%	9.74%	-0.7	-1.43	No
Feb-03	6	1586	0.38%	1	0	52	5778	0.90%	9.44%	-1.95	-2.18	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

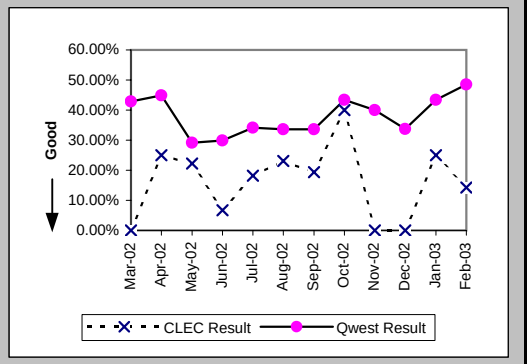
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	1516	0.40%	0	0	34	5783	0.59%	7.65%	-0.87	-1.53	No
Apr-02	10	1504	0.66%	5	0	33	5724	0.58%	7.57%	0.4	-0.76	No
May-02	4	1492	0.27%	4	0	41	5708	0.72%	8.44%	-1.83	-2.11	No
Jun-02	9	1509	0.60%	1	0	50	5747	0.87%	9.29%	-1.02	-1.62	No
Jul-02	5	1518	0.33%	2	0	48	5723	0.84%	9.12%	-1.93	-2.18	No
Aug-02	9	1536	0.59%	3	0	52	5730	0.91%	9.48%	-1.18	-1.72	No
Sep-02	19	1571	1.21%	6	0	44	5734	0.77%	8.73%	1.78	0.08	Yes
Oct-02	4	1566	0.26%	4	0	39	5804	0.67%	8.17%	-1.79	-2.09	No
Nov-02	5	1571	0.32%	0	0	27	5824	0.46%	6.79%	-0.75	-1.46	No
Dec-02	7	1566	0.45%	0	0	31	5880	0.53%	7.24%	-0.39	-1.24	No
Jan-03	7	1573	0.45%	4	0	31	5848	0.53%	7.26%	-0.41	-1.25	No
Feb-03												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

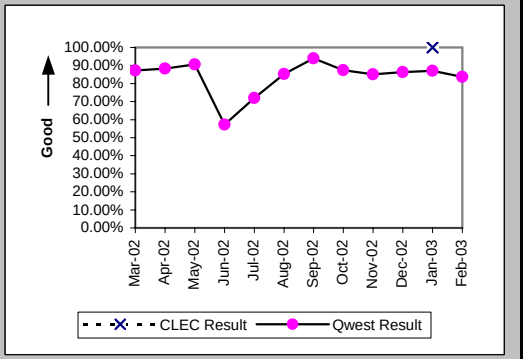
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	10	0.00%	0	0	57	133	42.86%	49.49%	-2.64	-2.61	No
Apr-02	5	20	25.00%	0	0	48	107	44.86%	49.74%	-1.64	-2	No
May-02	4	18	22.22%	0	0	35	120	29.17%	45.45%	-0.6	-1.37	No
Jun-02	1	15	6.67%	0	0	32	107	29.91%	45.78%	-1.84	-2.12	No
Jul-02	2	11	18.18%	0	0	40	117	34.19%	47.43%	-1.07	-1.65	No
Aug-02	3	13	23.08%	0	0	44	131	33.59%	47.23%	-0.77	-1.47	No
Sep-02	6	31	19.35%	0	0	38	113	33.63%	47.24%	-1.49	-1.91	No
Oct-02	4	10	40.00%	0	0	56	129	43.41%	49.56%	-0.21	-1.13	No
Nov-02	0	7	0.00%	0	0	48	120	40.00%	48.99%	-2.1	-2.28	No
Dec-02	0	10	0.00%	0	0	31	92	33.70%	47.27%	-2.14	-2.3	No
Jan-03	4	16	25.00%	0	0	43	99	43.43%	49.57%	-1.38	-1.84	No
Feb-03	1	7	14.29%	0	0	49	101	48.51%	49.98%	-1.75	-2.07	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

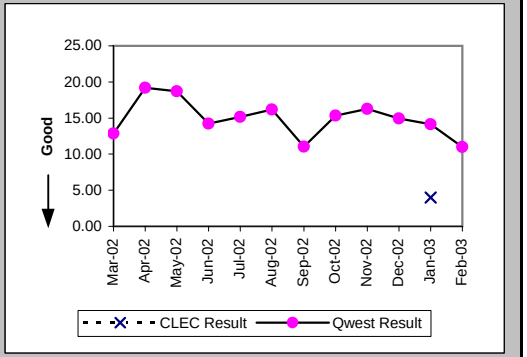
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02						99	116	85.34%	35.37%			
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						82	95	86.32%	34.37%			
Jan-03	1	1	100.00%	0	0	114	131	87.02%	33.61%	-0.38	-1.23	No
Feb-03						97	116	83.62%	37.01%			



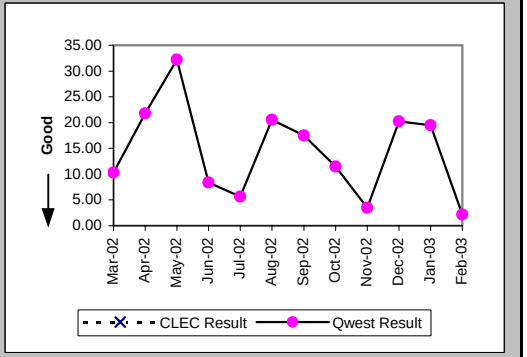
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02						2375	147	16.16	15.15			
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1597	107	14.93	13.70			
Jan-03	4	1	4.00	0	0	2063	146	14.13	11.08	-0.91	-1.55	No
Feb-03						1209	110	10.99	11.24			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

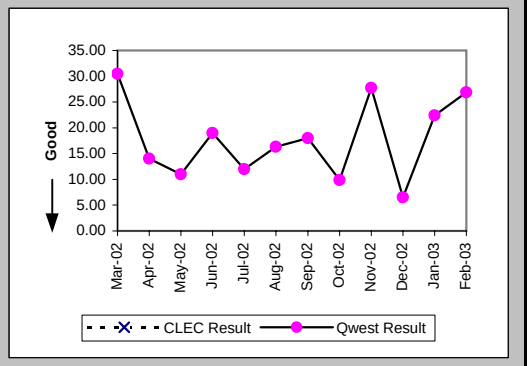
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			
Jan-03						156	8	19.50	10.41			
Feb-03						11	5	2.20	0.84			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

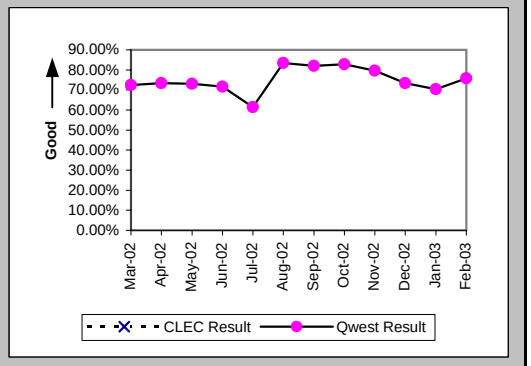
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			
Jan-03						314	14	22.43	23.55			
Feb-03						376	14	26.86	33.51			



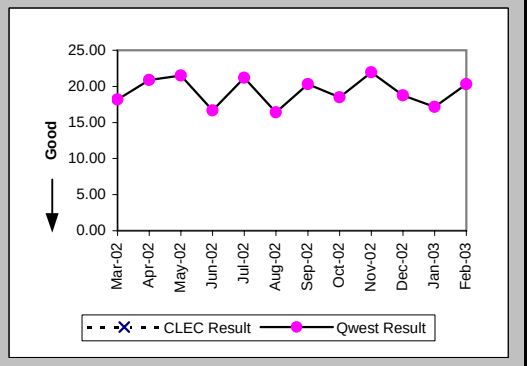
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02						141	169	83.43%	37.18%			
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02						157	197	79.70%	40.23%			
Dec-02						110	150	73.33%	44.22%			
Jan-03						90	128	70.31%	45.69%			
Feb-03						110	145	75.86%	42.79%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

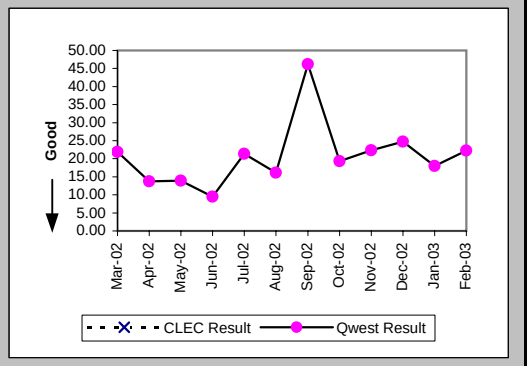
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02						3974	185	21.48	16.67			
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02						3448	210	16.42	10.85			
Sep-02						3287	162	20.29	40.58			
Oct-02						4512	244	18.49	12.05			
Nov-02						4675	213	21.95	22.06			
Dec-02						2922	156	18.73	14.67			
Jan-03						2232	130	17.17	14.70			
Feb-03						3005	148	20.30	13.16			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

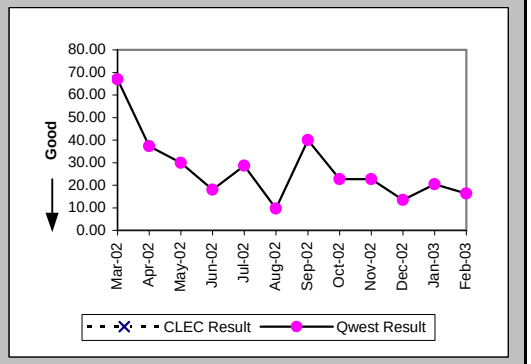
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						421	17	24.76	32.43			
Jan-03						342	19	18.00	15.01			
Feb-03						289	13	22.23	17.60			



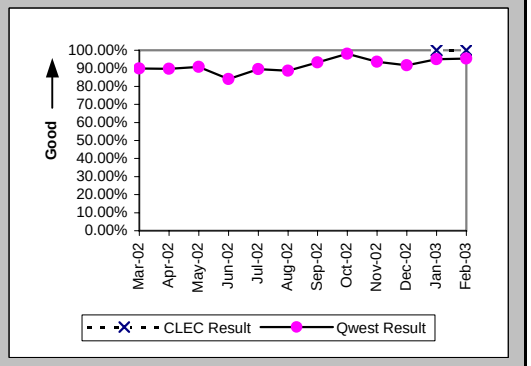
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						324	24	13.50	8.25			
Jan-03						573	28	20.46	22.08			
Feb-03						393	24	16.38	11.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

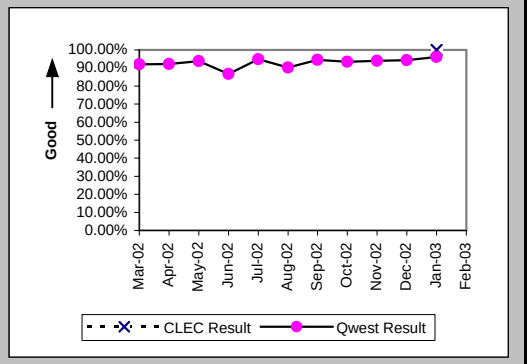
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02						304	335	90.75%	28.98%			
Jun-02						253	301	84.05%	36.61%			
Jul-02						258	288	89.58%	30.55%			
Aug-02						289	326	88.65%	31.72%			
Sep-02						302	324	93.21%	25.16%			
Oct-02						360	367	98.09%	13.68%			
Nov-02						378	404	93.56%	24.54%			
Dec-02						288	314	91.72%	27.56%			
Jan-03	1	1	100.00%			269	283	95.05%	21.68%	-0.23	-1.14	No
Feb-03	1	1	100.00%	0	0	267	280	95.36%	21.04%	-0.22	-1.13	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

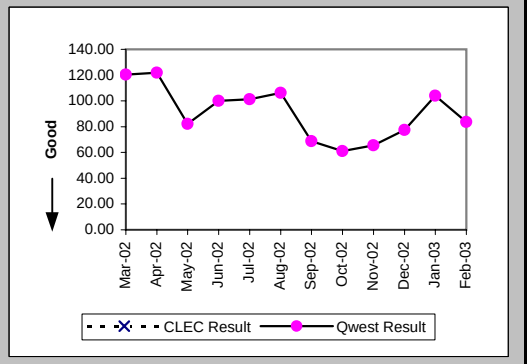
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02						314	335	93.73%	24.24%			
Jun-02						261	301	86.71%	33.95%			
Jul-02						273	288	94.79%	22.22%			
Aug-02						294	326	90.18%	29.75%			
Sep-02						306	324	94.44%	22.91%			
Oct-02						343	367	93.46%	24.72%			
Nov-02						380	404	94.06%	23.64%			
Dec-02						296	314	94.27%	23.25%			
Jan-03	1	1	100.00%	0	0	272	283	96.11%	19.33%	-0.2	-1.12	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

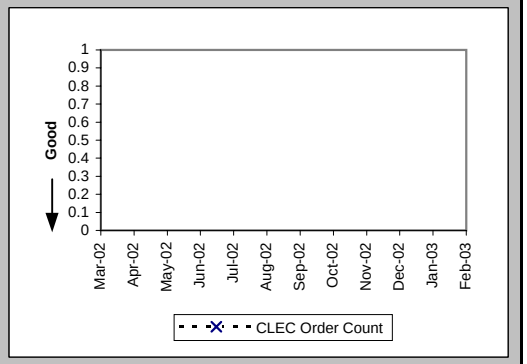
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			
Jan-03						3846	37	103.95	203.17			
Feb-03						3926	47	83.53	189.47			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

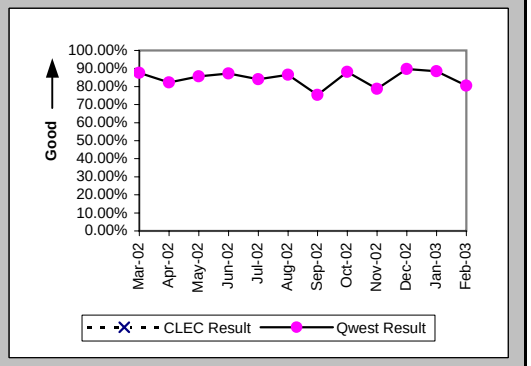
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

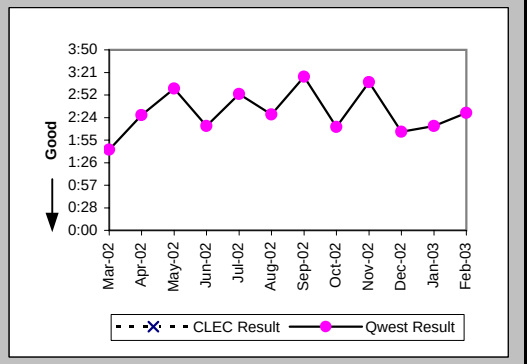
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						106	121	87.60%	32.95%			
Apr-02						126	153	82.35%	38.12%			
May-02						120	140	85.71%	34.99%			
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02						134	152	88.16%	32.31%			
Nov-02						81	103	78.64%	40.98%			
Dec-02						114	127	89.76%	30.31%			
Jan-03						107	121	88.43%	31.99%			
Feb-03						95	118	80.51%	39.61%			



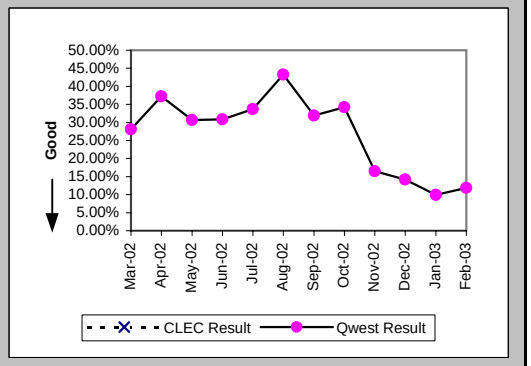
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						207:52	121	1:43	2:05			
Apr-02						373:39	153	2:27	2:55			
May-02						421:50	140	3:01	13:58			
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02						333:15	152	2:12	2:17			
Nov-02						324:07	103	3:09	6:35			
Dec-02						266:29	127	2:06	1:49			
Jan-03						268:19	121	2:13	2:06			
Feb-03						295:48	118	2:30	2:22			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

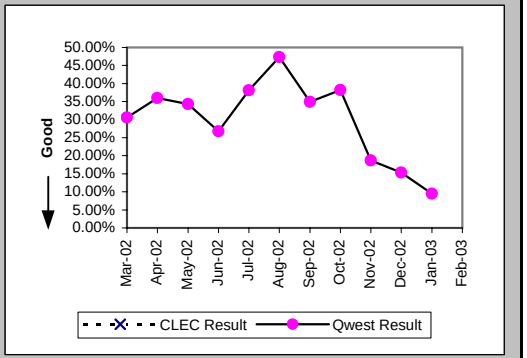
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						34	121	28.10%	44.95%			
Apr-02						57	153	37.25%	48.35%			
May-02						43	140	30.71%	46.13%			
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02						52	152	34.21%	47.44%			
Nov-02						17	103	16.50%	37.12%			
Dec-02						18	127	14.17%	34.88%			
Jan-03						12	121	9.92%	29.89%			
Feb-03						14	118	11.86%	32.34%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

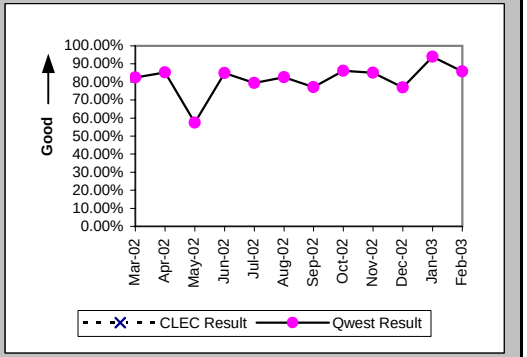
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						26	85	30.59%	46.08%			
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02						42	110	38.18%	48.58%			
Nov-02						14	75	18.67%	38.96%			
Dec-02						15	98	15.31%	36.00%			
Jan-03						9	95	9.47%	29.29%			
Feb-03												



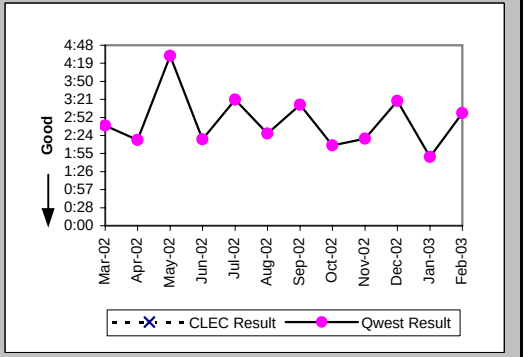
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						127	154	82.47%	38.02%			
Apr-02						133	156	85.26%	35.45%			
May-02						136	237	57.38%	49.45%			
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02						166	201	82.59%	37.92%			
Sep-02						145	188	77.13%	42.00%			
Oct-02						168	195	86.15%	34.54%			
Nov-02						114	134	85.07%	35.63%			
Dec-02						110	143	76.92%	42.13%			
Jan-03						109	116	93.97%	23.81%			
Feb-03						145	169	85.80%	34.91%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

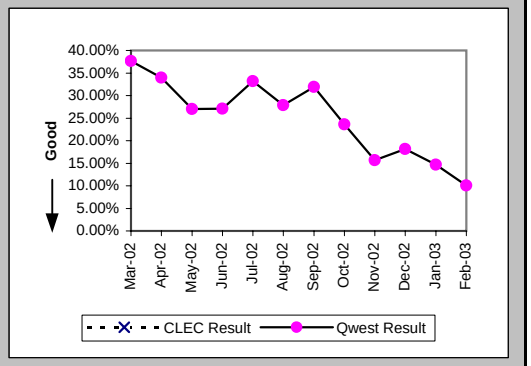
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						411:37	154	2:40	3:39			
Apr-02						356:30	156	2:17	3:06			
May-02						1069:43	237	4:31	3:57			
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02						491:21	201	2:27	2:33			
Sep-02						605:15	188	3:13	3:52			
Oct-02						417:23	195	2:08	2:13			
Nov-02						309:43	134	2:19	2:20			
Dec-02						474:52	143	3:19	4:09			
Jan-03						212:58	116	1:50	1:49			
Feb-03						507:58	169	3:00	5:37			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

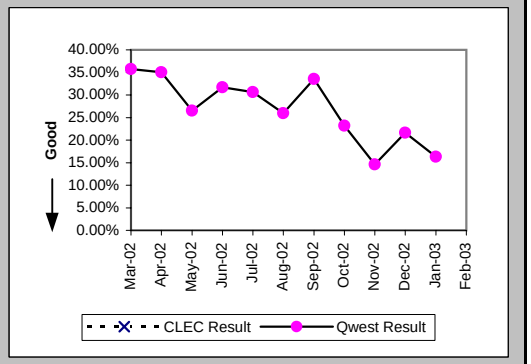
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						58	154	37.66%	48.45%			
Apr-02						53	156	33.97%	47.36%			
May-02						64	237	27.00%	44.40%			
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02						56	201	27.86%	44.83%			
Sep-02						60	188	31.91%	46.61%			
Oct-02						46	195	23.59%	42.46%			
Nov-02						21	134	15.67%	36.35%			
Dec-02						26	143	18.18%	38.57%			
Jan-03						17	116	14.66%	35.37%			
Feb-03						17	169	10.06%	30.08%			



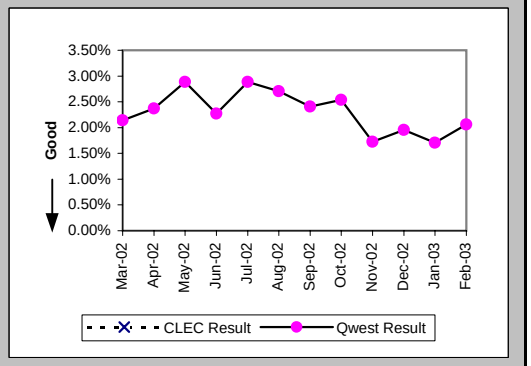
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						40	112	35.71%	47.92%			
Apr-02						41	117	35.04%	47.71%			
May-02						53	200	26.50%	44.13%			
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02						32	138	23.19%	42.20%			
Nov-02						14	96	14.58%	35.29%			
Dec-02						24	111	21.62%	41.17%			
Jan-03						14	86	16.28%	36.92%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

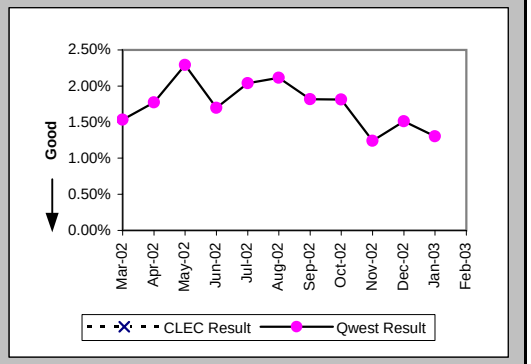
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						275	12850	2.14%	14.47%			
Apr-02						309	13036	2.37%	15.21%			
May-02						377	13055	2.89%	16.75%			
Jun-02						299	13179	2.27%	14.89%			
Jul-02						386	13375	2.89%	16.74%			
Aug-02						365	13487	2.71%	16.23%			
Sep-02						326	13527	2.41%	15.34%			
Oct-02						347	13686	2.54%	15.72%			
Nov-02						237	13754	1.72%	13.01%			
Dec-02						270	13822	1.95%	13.84%			
Jan-03						237	13877	1.71%	12.96%			
Feb-03						287	13916	2.06%	14.21%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

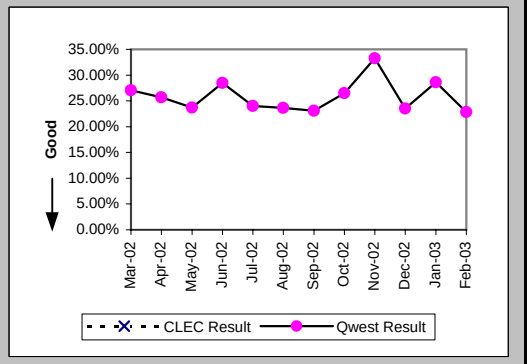
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						197	12850	1.53%	12.29%			
Apr-02						231	13036	1.77%	13.19%			
May-02						299	13055	2.29%	14.96%			
Jun-02						224	13179	1.70%	12.93%			
Jul-02						273	13375	2.04%	14.14%			
Aug-02						285	13487	2.11%	14.38%			
Sep-02						246	13527	1.82%	13.36%			
Oct-02						248	13686	1.81%	13.34%			
Nov-02						171	13754	1.24%	11.08%			
Dec-02						209	13822	1.51%	12.20%			
Jan-03						181	13877	1.30%	11.35%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

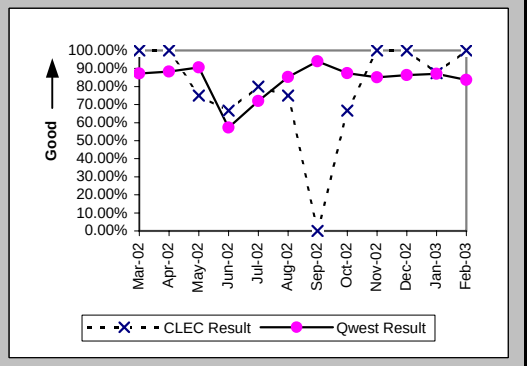
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						102	377	27.06%	44.42%			
Apr-02						107	416	25.72%	43.71%			
May-02						117	494	23.68%	42.51%			
Jun-02						119	418	28.47%	45.13%			
Jul-02						122	508	24.02%	42.72%			
Aug-02						113	478	23.64%	42.49%			
Sep-02						98	424	23.11%	42.16%			
Oct-02						125	472	26.48%	44.12%			
Nov-02						118	355	33.24%	47.11%			
Dec-02						83	353	23.51%	42.41%			
Jan-03						95	332	28.61%	45.20%			
Feb-03						85	372	22.85%	41.99%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

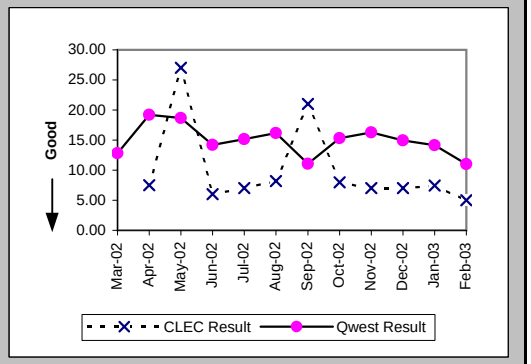
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	2	100.00%	1	0	82	94	87.23%	33.37%	-0.54	-1.33	No
Apr-02	2	2	100.00%	0	0	113	128	88.28%	32.16%	-0.51	-1.31	No
May-02	3	4	75.00%	1	0	67	74	90.54%	29.27%	0.82	-0.5	No
Jun-02	2	3	66.67%	0	0	47	82	57.32%	49.46%	-0.32	-1.2	No
Jul-02	4	5	80.00%	0	0	87	121	71.90%	44.95%	-0.39	-1.24	No
Aug-02	3	4	75.00%	1	0	99	116	85.34%	35.37%	0.52	-0.68	No
Sep-02	0	1	0.00%	0	0	93	99	93.94%	23.86%	1.85	0.13	Yes
Oct-02	2	3	66.67%	1	0	167	191	87.43%	33.15%	0.87	-0.47	No
Nov-02	2	2	100.00%	0	0	103	121	85.12%	35.59%	-0.59	-1.36	No
Dec-02	2	2	100.00%	0	0	82	95	86.32%	34.37%	-0.56	-1.34	No
Jan-03	7	8	87.50%	0	0	114	131	87.02%	33.61%	-0.04	-1.02	No
Feb-03	5	5	100.00%	0	0	97	116	83.62%	37.01%	-0.97	-1.59	No



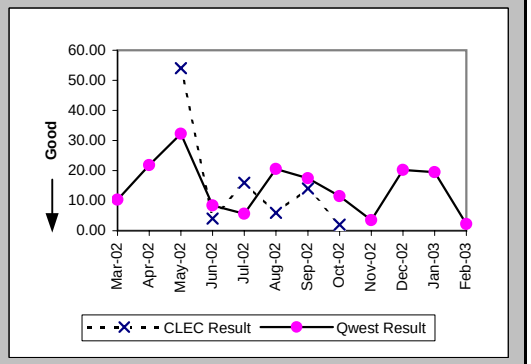
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1643	128	12.84	7.33			
Apr-02	15	2	7.50	0	0	3168	165	19.20	16.57	-0.99	-1.6	No
May-02	81	3	27.00	2	0	2373	127	18.69	21.36	0.91	-0.45	No
Jun-02	6	1	6.00	2	0	1507	106	14.22	8.66	-0.94	-1.57	No
Jul-02	21	3	7.00	2	0	2288	151	15.15	9.05	-1.55	-1.94	No
Aug-02	41	5	8.20	0	0	2375	147	16.16	15.15	-1.15	-1.7	No
Sep-02	21	1	21.00	0	0	1237	112	11.04	6.54	1.37	-0.17	No
Oct-02	16	2	8.00	2	0	3109	203	15.32	9.32	-1.11	-1.67	No
Nov-02	7	1	7.00	1	0	2149	132	16.28	10.77	-0.86	-1.52	No
Dec-02	14	2	7.00	0	0	1597	107	14.93	13.70	-0.81	-1.49	No
Jan-03	52	7	7.43	1	0	2063	146	14.13	11.08	-1.56	-1.95	No
Feb-03	10	2	5.00	3	0	1209	110	10.99	11.24	-0.75	-1.45	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

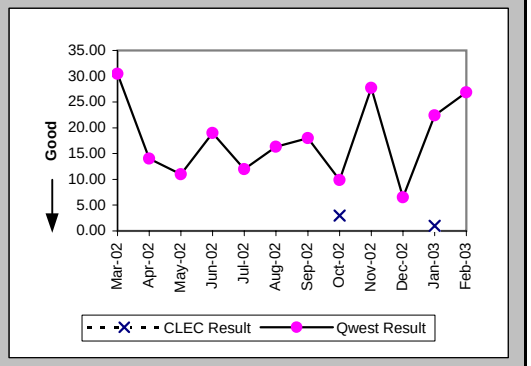
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02	54	1	54.00	1	0	837	26	32.19	27.09	0.8	-0.51	No
Jun-02	4	1	4.00	0	0	301	36	8.36	9.07	-0.47	-1.29	No
Jul-02	16	1	16.00	0	0	226	40	5.65	11.88	1.43	-0.13	No
Aug-02	6	1	6.00	1	0	514	25	20.56	24.74	-0.58	-1.35	No
Sep-02	14	1	14.00	0	0	175	10	17.50	9.03	-0.37	-1.22	No
Oct-02	2	1	2.00	1	0	46	4	11.50	17.23	-0.49	-1.3	No
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			
Jan-03						156	8	19.50	10.41			
Feb-03						11	5	2.20	0.84			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

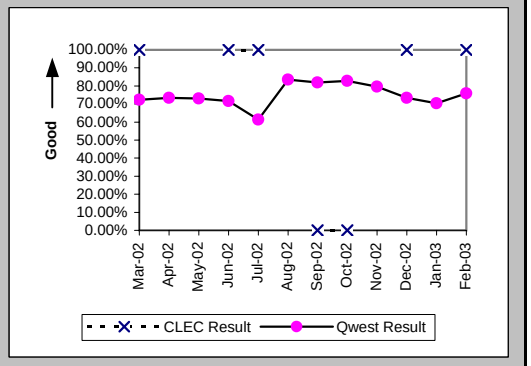
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02	3	1	3.00	0	0	217	22	9.86	7.15	-0.94	-1.57	No
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			
Jan-03	1	1	1.00	0	0	314	14	22.43	23.55	-0.88	-1.53	No
Feb-03						376	14	26.86	33.51			



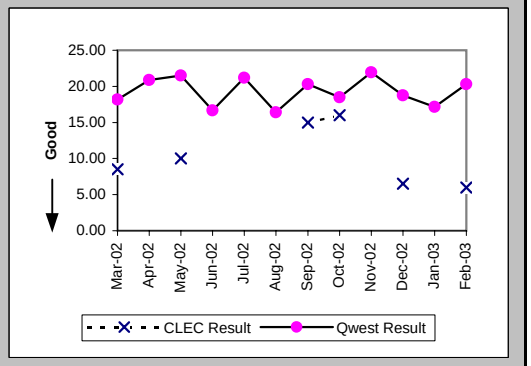
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	2	100.00%	1	0	84	116	72.41%	44.69%	-0.87	-1.53	No
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02	2	2	100.00%	0	0	96	134	71.64%	45.07%	-0.88	-1.54	No
Jul-02	1	1	100.00%	0	0	62	101	61.39%	48.69%	-0.79	-1.48	No
Aug-02						141	169	83.43%	37.18%			
Sep-02	0	1	0.00%	0	0	109	133	81.95%	38.46%	1.34	-0.18	No
Oct-02	0	1	0.00%	0	0	183	221	82.81%	37.73%	1.37	-0.17	No
Nov-02						157	197	79.70%	40.23%			
Dec-02	3	3	100.00%	0	0	110	150	73.33%	44.22%	-1.03	-1.63	No
Jan-03						90	128	70.31%	45.69%			
Feb-03	2	2	100.00%	2	0	110	145	75.86%	42.79%	-0.79	-1.48	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

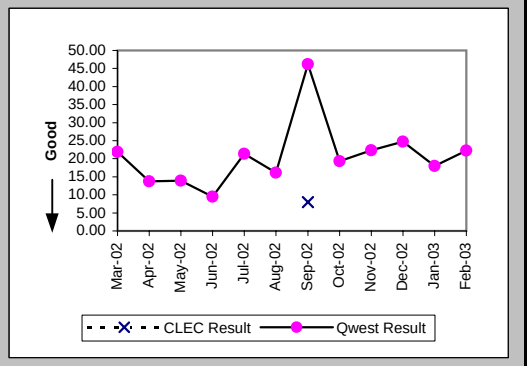
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	17	2	8.50	1	0	3160	174	18.16	18.67	-0.73	-1.44	No
Apr-02						3985	191	20.86	13.97			
May-02	10	1	10.00	0	0	3974	185	21.48	16.67	-0.69	-1.42	No
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02						3448	210	16.42	10.85			
Sep-02	15	1	15.00	0	0	3287	162	20.29	40.58	-0.13	-1.08	No
Oct-02	16	1	16.00	0	0	4512	244	18.49	12.05	-0.21	-1.13	No
Nov-02						4675	213	21.95	22.06			
Dec-02	13	2	6.50	1	0	2922	156	18.73	14.67	-1.17	-1.71	No
Jan-03						2232	130	17.17	14.70			
Feb-03	12	2	6.00	2	0	3005	148	20.30	13.16	-1.53	-1.93	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

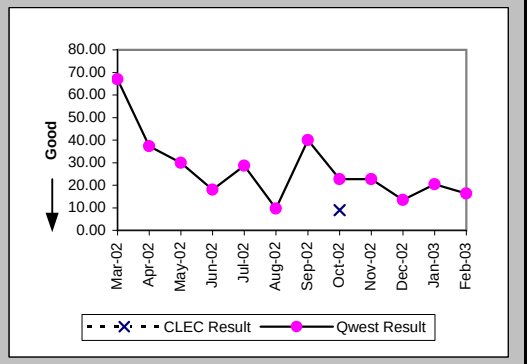
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02	8	1	8.00	0	0	1017	22	46.23	99.07	-0.38	-1.23	No
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						421	17	24.76	32.43			
Jan-03						342	19	18.00	15.01			
Feb-03						289	13	22.23	17.60			



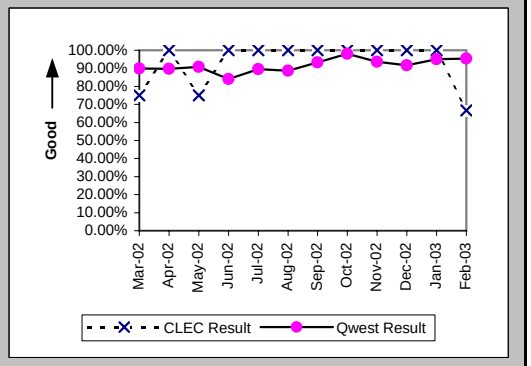
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02	9	1	9.00	0	0	455	20	22.75	25.21	-0.53	-1.32	No
Nov-02						544	24	22.67	16.46			
Dec-02						324	24	13.50	8.25			
Jan-03						573	28	20.46	22.08			
Feb-03						393	24	16.38	11.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

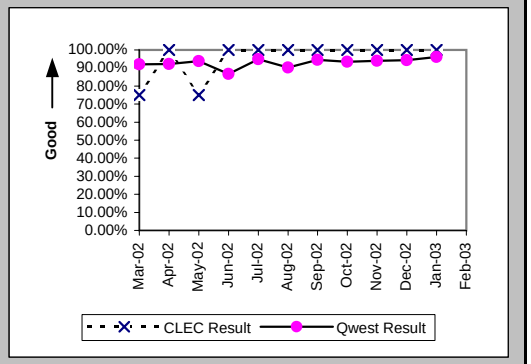
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	4	75.00%	0	0	293	326	89.88%	30.16%	0.82	-0.5	No
Apr-02	4	4	100.00%	0	0	298	332	89.76%	30.32%	-0.67	-1.41	No
May-02	3	4	75.00%	0	0	304	335	90.75%	28.98%	0.89	-0.46	No
Jun-02	6	6	100.00%	0	0	253	301	84.05%	36.61%	-1.06	-1.64	No
Jul-02	6	6	100.00%	0	0	258	288	89.58%	30.55%	-0.83	-1.5	No
Aug-02	6	6	100.00%	0	0	289	326	88.65%	31.72%	-0.87	-1.53	No
Sep-02	4	4	100.00%	0	0	302	324	93.21%	25.16%	-0.54	-1.33	No
Oct-02	4	4	100.00%			360	367	98.09%	13.68%	-0.28	-1.17	No
Nov-02	4	4	100.00%			378	404	93.56%	24.54%	-0.52	-1.32	No
Dec-02	4	4	100.00%			288	314	91.72%	27.56%	-0.6	-1.36	No
Jan-03	7	7	100.00%			269	283	95.05%	21.68%	-0.6	-1.36	No
Feb-03	6	9	66.67%	0	10	267	280	95.36%	21.04%	2.64	0.61	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

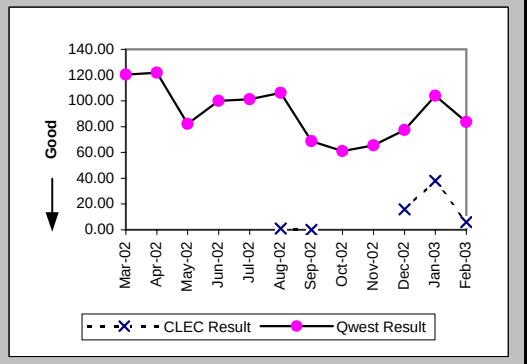
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	4	75.00%	0	0	300	326	92.02%	27.09%	0.99	-0.4	No
Apr-02	4	4	100.00%	0	0	306	332	92.17%	26.87%	-0.58	-1.35	No
May-02	3	4	75.00%	0	0	314	335	93.73%	24.24%	1.14	-0.31	No
Jun-02	6	6	100.00%	0	0	261	301	86.71%	33.95%	-0.95	-1.58	No
Jul-02	6	6	100.00%	0	0	273	288	94.79%	22.22%	-0.57	-1.35	No
Aug-02	6	6	100.00%	0	0	294	326	90.18%	29.75%	-0.8	-1.49	No
Sep-02	4	4	100.00%	0	0	306	324	94.44%	22.91%	-0.48	-1.29	No
Oct-02	4	4	100.00%	0	0	343	367	93.46%	24.72%	-0.53	-1.32	No
Nov-02	4	4	100.00%	0	0	380	404	94.06%	23.64%	-0.5	-1.3	No
Dec-02	4	4	100.00%	0	1	296	314	94.27%	23.25%	-0.49	-1.3	No
Jan-03	7	7	100.00%	0	1	272	283	96.11%	19.33%	-0.53	-1.32	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

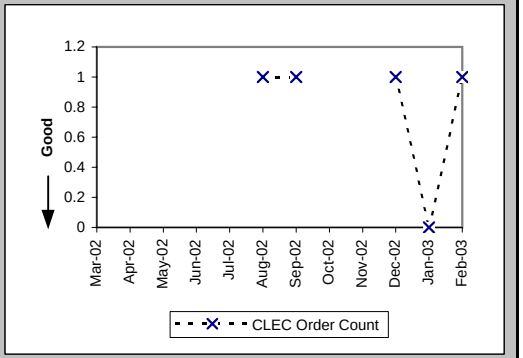
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02	3	3	1.00	0	0	8186	77	106.31	169.70	-1.05	-1.64	No
Sep-02	0	1	0.00	0	0	4679	68	68.81	148.27	-0.46	-1.28	No
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02	16	1	16.00	0	0	4953	64	77.39	162.12	-0.38	-1.23	No
Jan-03	38	1	38.00	0	0	3846	37	103.95	203.17	-0.32	-1.19	No
Feb-03	6	1	6.00	0	0	3926	47	83.53	189.47	-0.4	-1.25	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

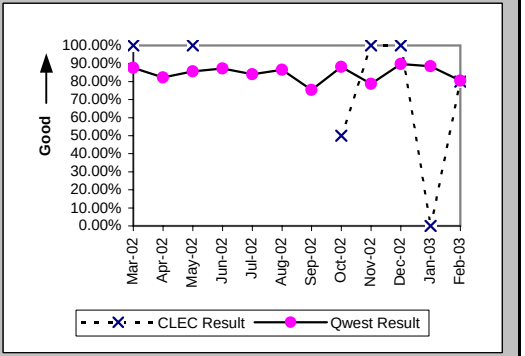
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	1
Sep-02	1
Oct-02	
Nov-02	
Dec-02	1
Jan-03	0
Feb-03	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

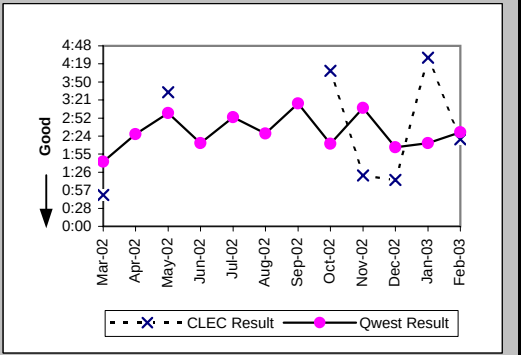
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	3	100.00%	0	0	106	121	87.60%	32.95%	-0.64	-1.39	No
Apr-02						126	153	82.35%	38.12%			
May-02	1	1	100.00%	0	0	120	140	85.71%	34.99%	-0.41	-1.25	No
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02	1	2	50.00%	0	0	134	152	88.16%	32.31%	1.17	-0.29	No
Nov-02	1	1	100.00%	0	0	81	103	78.64%	40.98%	-0.52	-1.32	No
Dec-02	2	2	100.00%	1	0	114	127	89.76%	30.31%	-0.47	-1.29	No
Jan-03	0	1	0.00%	0	0	107	121	88.43%	31.99%	1.57	-0.04	No
Feb-03	4	5	80.00%	4	0	95	118	80.51%	39.61%	0.05	-0.97	No



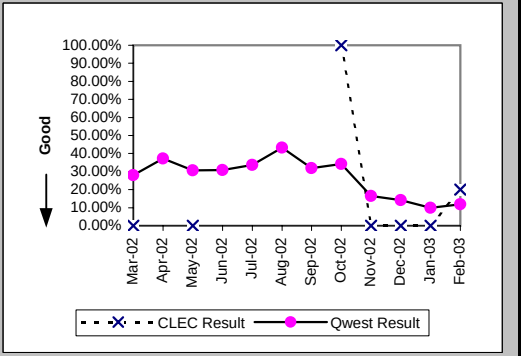
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2:29	3	0:50	0	0	207:52	121	1:43	2:05	-0.73	-1.44	No
Apr-02						373:39	153	2:27	2:55			
May-02	3:34	1	3:34	0	0	421:50	140	3:01	13:58	1.03	-0.37	No
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02	8:16	2	4:08	0	0	333:15	152	2:12	2:17	1.24	-0.24	No
Nov-02	1:21	1	1:21	0	0	324:07	103	3:09	6:35	-0.27	-1.17	No
Dec-02	2:29	2	1:14	1	0	266:29	127	2:06	1:49	-0.66	-1.4	No
Jan-03	4:29	1	4:29	0	0	268:19	121	2:13	2:06	1.11	-0.32	No
Feb-03	11:34	5	2:19	4	0	295:48	118	2:30	2:22	-0.18	-1.11	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

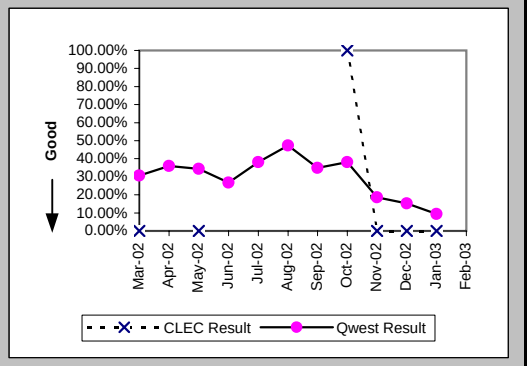
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	3	0.00%	0	0	34	121	28.10%	44.95%	-1.07	-1.65	No
Apr-02						57	153	37.25%	48.35%			
May-02	0	1	0.00%	0	0	43	140	30.71%	46.13%	-0.66	-1.4	No
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02	2	2	100.00%	0	0	52	152	34.21%	47.44%	1.6	-0.03	No
Nov-02	0	1	0.00%	0	0	17	103	16.50%	37.12%	-0.44	-1.27	No
Dec-02	0	2	0.00%	1	0	18	127	14.17%	34.88%	-0.57	-1.35	No
Jan-03	0	1	0.00%	0	0	12	121	9.92%	29.89%	-0.33	-1.2	No
Feb-03	1	5	20.00%	4	0	14	118	11.86%	32.34%	0.51	-0.69	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

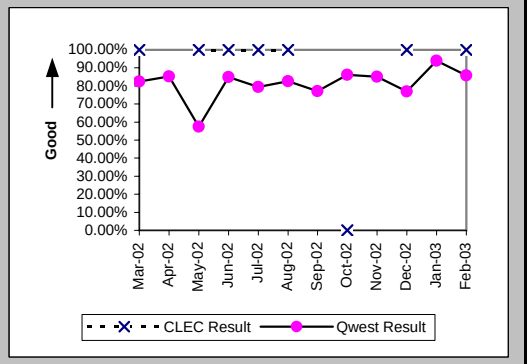
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	26	85	30.59%	46.08%	-0.66	-1.4	No
Apr-02						41	114	35.96%	47.99%			
May-02	0	1	0.00%	0	0	34	99	34.34%	47.49%	-0.72	-1.44	No
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02	2	2	100.00%	0	0	42	110	38.18%	48.58%	1.48	-0.1	No
Nov-02	0	1	0.00%	0	0	14	75	18.67%	38.96%	-0.48	-1.29	No
Dec-02	0	1	0.00%	1	0	15	98	15.31%	36.00%	-0.42	-1.26	No
Jan-03	0	1	0.00%	0	0	9	95	9.47%	29.29%	-0.32	-1.2	No
Feb-03												



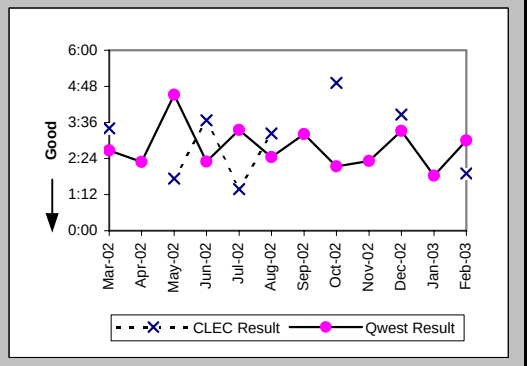
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	127	154	82.47%	38.02%	-0.46	-1.28	No
Apr-02						133	156	85.26%	35.45%			
May-02	1	1	100.00%	0	0	136	237	57.38%	49.45%	-0.86	-1.52	No
Jun-02	1	1	100.00%	0	0	141	166	84.94%	35.77%	-0.42	-1.26	No
Jul-02	1	1	100.00%	0	0	163	205	79.51%	40.36%	-0.51	-1.31	No
Aug-02	2	2	100.00%	0	0	166	201	82.59%	37.92%	-0.65	-1.39	No
Sep-02						145	188	77.13%	42.00%			
Oct-02	0	1	0.00%	0	0	168	195	86.15%	34.54%	1.49	-0.1	No
Nov-02						114	134	85.07%	35.63%			
Dec-02	1	1	100.00%	0	0	110	143	76.92%	42.13%	-0.55	-1.33	No
Jan-03						109	116	93.97%	23.81%			
Feb-03	1	1	100.00%	0	0	145	169	85.80%	34.91%	-0.41	-1.25	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

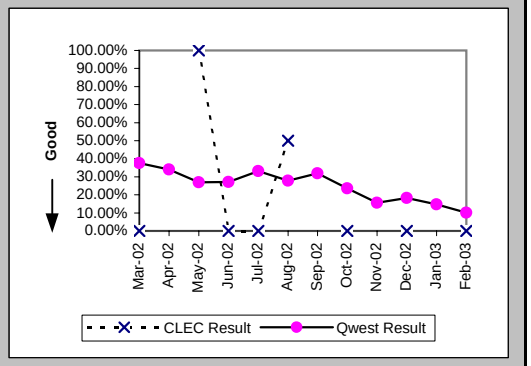
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3:24	1	3:24	0	0	411:37	154	2:40	3:39	0.64	-0.61	No
Apr-02						356:30	156	2:17	3:06			
May-02	1:44	1	1:44	0	0	1069:43	237	4:31	3:57	-0.7	-1.43	No
Jun-02	3:40	1	3:40	0	0	382:15	166	2:18	2:37	1.03	-0.37	No
Jul-02	1:23	1	1:23	0	0	685:22	205	3:21	10:32	-0.19	-1.11	No
Aug-02	6:29	2	3:14	0	0	491:21	201	2:27	2:33	0.64	-0.61	No
Sep-02						605:15	188	3:13	3:52			
Oct-02	4:55	1	4:55	0	0	417:23	195	2:08	2:13	1.28	-0.22	No
Nov-02						309:43	134	2:19	2:20			
Dec-02	3:52	1	3:52	0	0	474:52	143	3:19	4:09	0.66	-0.6	No
Jan-03						212:58	116	1:50	1:49			
Feb-03	1:54	1	1:54	0	0	507:58	169	3:00	5:37	-0.2	-1.12	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

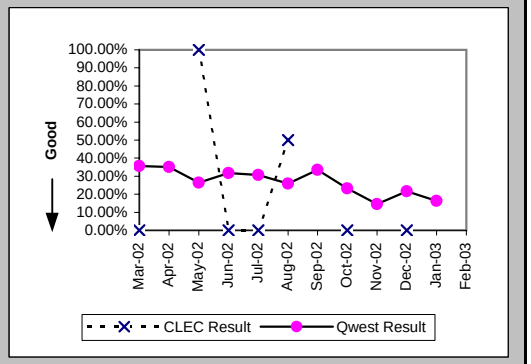
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	58	154	37.66%	48.45%	-0.77	-1.47	No
Apr-02						53	156	33.97%	47.36%			
May-02	1	1	100.00%	0	0	64	237	27.00%	44.40%	1.11	-0.33	No
Jun-02	0	1	0.00%	0	0	45	166	27.11%	44.45%	-0.61	-1.37	No
Jul-02	0	1	0.00%	0	0	68	205	33.17%	47.08%	-0.7	-1.43	No
Aug-02	1	2	50.00%	0	0	56	201	27.86%	44.83%	0.57	-0.65	No
Sep-02						60	188	31.91%	46.61%			
Oct-02	0	1	0.00%	0	0	46	195	23.59%	42.46%	-0.55	-1.34	No
Nov-02						21	134	15.67%	36.35%			
Dec-02	0	1	0.00%	0	0	26	143	18.18%	38.57%	-0.47	-1.29	No
Jan-03						17	116	14.66%	35.37%			
Feb-03	0	1	0.00%	0	0	17	169	10.06%	30.08%	-0.33	-1.2	No



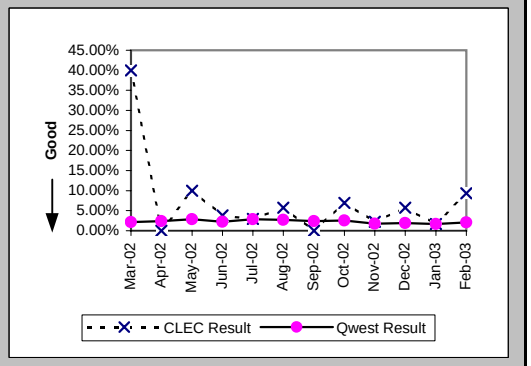
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	40	112	35.71%	47.92%	-0.74	-1.45	No
Apr-02						41	117	35.04%	47.71%			
May-02	1	1	100.00%	0	0	53	200	26.50%	44.13%	1.12	-0.32	No
Jun-02	0	1	0.00%	0	0	39	123	31.71%	46.53%	-0.68	-1.41	No
Jul-02	0	1	0.00%	0	0	45	147	30.61%	46.09%	-0.66	-1.4	No
Aug-02	1	2	50.00%	0	0	40	154	25.97%	43.85%	0.63	-0.62	No
Sep-02						48	143	33.57%	47.22%			
Oct-02	0	1	0.00%	0	0	32	138	23.19%	42.20%	-0.55	-1.33	No
Nov-02						14	96	14.58%	35.29%			
Dec-02	0	1	0.00%	0	0	24	111	21.62%	41.17%	-0.52	-1.32	No
Jan-03						14	86	16.28%	36.92%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

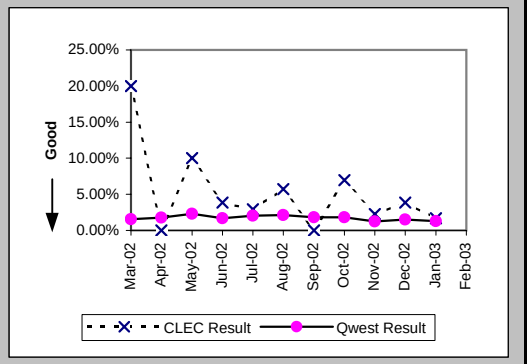
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	10	40.00%	0	0	275	12850	2.14%	14.47%	4.13	1.51	Yes
Apr-02	0	14	0.00%	0	0	309	13036	2.37%	15.21%	-0.58	-1.35	No
May-02	2	20	10.00%	0	0	377	13055	2.89%	16.75%	1.52	-0.08	No
Jun-02	1	26	3.85%	0	0	299	13179	2.27%	14.89%	0.57	-0.66	No
Jul-02	1	34	2.94%	0	0	386	13375	2.89%	16.74%	0.13	-0.92	No
Aug-02	2	35	5.71%	2	0	365	13487	2.71%	16.23%	1.01	-0.38	No
Sep-02	0	37	0.00%	0	0	326	13527	2.41%	15.34%	-0.95	-1.58	No
Oct-02	3	43	6.98%	0	0	347	13686	2.54%	15.72%	1.57	-0.04	No
Nov-02	1	44	2.27%	0	0	237	13754	1.72%	13.01%	0.36	-0.78	No
Dec-02	3	52	5.77%	1	0	270	13822	1.95%	13.84%	1.66	0.01	Yes
Jan-03	1	59	1.69%	0	0	237	13877	1.71%	12.96%	-0.01	-1	No
Feb-03	6	64	9.38%	4	0	287	13916	2.06%	14.21%	3.05	0.85	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

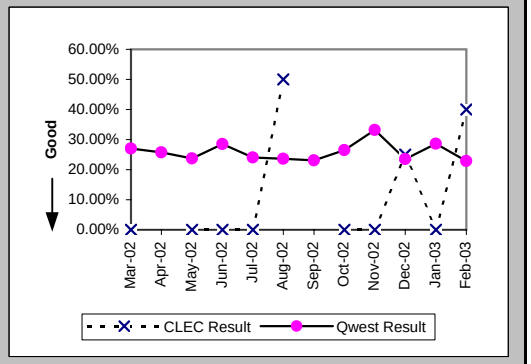
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	10	20.00%	0	0	197	12850	1.53%	12.29%	2.59	0.57	Yes
Apr-02	0	14	0.00%	0	0	231	13036	1.77%	13.19%	-0.5	-1.31	No
May-02	2	20	10.00%	0	0	299	13055	2.29%	14.96%	1.73	0.05	Yes
Jun-02	1	26	3.85%	0	0	224	13179	1.70%	12.93%	0.78	-0.52	No
Jul-02	1	34	2.94%	0	0	273	13375	2.04%	14.14%	0.44	-0.74	No
Aug-02	2	35	5.71%	2	0	285	13487	2.11%	14.38%	1.27	-0.23	No
Sep-02	0	37	0.00%	0	0	246	13527	1.82%	13.36%	-0.83	-1.5	No
Oct-02	3	43	6.98%	0	0	248	13686	1.81%	13.34%	1.97	0.2	Yes
Nov-02	1	44	2.27%	0	0	171	13754	1.24%	11.08%	0.62	-0.62	No
Dec-02	2	52	3.85%	1	0	209	13822	1.51%	12.20%	1.21	-0.27	No
Jan-03	1	59	1.69%	0	0	181	13877	1.30%	11.35%	0.35	-0.79	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

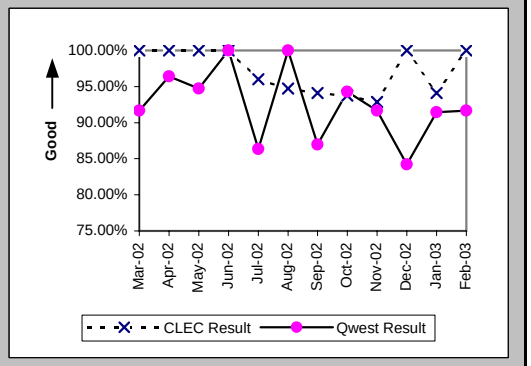
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	4	0.00%	0	0	102	377	27.06%	44.42%	-1.21	-1.74	No
Apr-02						107	416	25.72%	43.71%			
May-02	0	2	0.00%	0	0	117	494	23.68%	42.51%	-0.79	-1.48	No
Jun-02	0	1	0.00%	0	0	119	418	28.47%	45.13%	-0.63	-1.38	No
Jul-02	0	1	0.00%	0	0	122	508	24.02%	42.72%	-0.56	-1.34	No
Aug-02	2	4	50.00%	0	0	113	478	23.64%	42.49%	1.08	-0.34	No
Sep-02						98	424	23.11%	42.16%			
Oct-02	0	3	0.00%	0	0	125	472	26.48%	44.12%	-1.04	-1.63	No
Nov-02	0	1	0.00%	0	0	118	355	33.24%	47.11%	-0.7	-1.43	No
Dec-02	1	4	25.00%	0	0	83	353	23.51%	42.41%	0.1	-0.94	No
Jan-03	0	1	0.00%	0	0	95	332	28.61%	45.20%	-0.63	-1.38	No
Feb-03	4	10	40.00%	0	0	85	372	22.85%	41.99%	1.19	-0.27	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

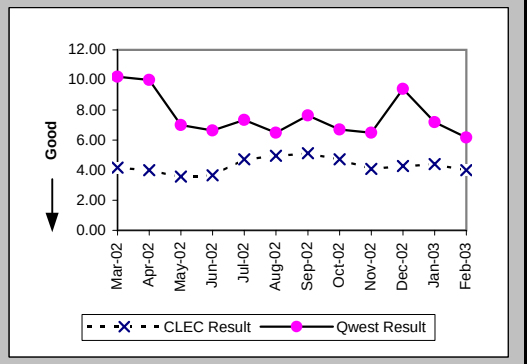
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	15	15	100.00%	0	0	33	36	91.67%	27.64%	-0.98	-1.6	No
Apr-02	20	20	100.00%	0	0	27	28	96.43%	18.56%	-0.66	-1.4	No
May-02	7	7	100.00%	0	0	36	38	94.74%	22.33%	-0.57	-1.35	No
Jun-02	12	12	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
Jul-02	24	25	96.00%	0	0	19	22	86.36%	34.32%	-0.96	-1.58	No
Aug-02	18	19	94.74%	0	0	28	28	100.00%	N/A	N/A	-0.5	No
Sep-02	16	17	94.12%	0	0	40	46	86.96%	33.68%	-0.75	-1.46	No
Oct-02	15	16	93.75%	0	0	33	35	94.29%	23.21%	0.04	-0.97	No
Nov-02	13	14	92.86%	0	0	22	24	91.67%	27.64%	-0.13	-1.08	No
Dec-02	20	20	100.00%	0	0	32	38	84.21%	36.46%	-1.57	-1.95	No
Jan-03	16	17	94.12%	0	0	32	35	91.43%	27.99%	-0.32	-1.2	No
Feb-03	12	12	100.00%	0	0	22	24	91.67%	27.64%	-0.85	-1.52	No



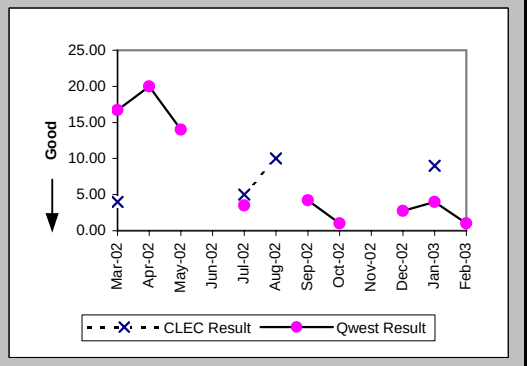
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	46	11	4.18	4	0	398	39	10.21	13.33	-1.32	-1.8	No
Apr-02	72	18	4.00	3	0	260	26	10.00	8.31	-2.36	-2.43	No
May-02	25	7	3.57	0	0	252	36	7.00	5.05	-1.64	-2	No
Jun-02	33	9	3.67	3	0	199	30	6.63	2.71	-2.88	-2.75	No
Jul-02	104	22	4.73	3	0	154	21	7.33	4.27	-2	-2.22	No
Aug-02	94	19	4.95	0	0	182	28	6.50	5.05	-1.03	-1.63	No
Sep-02	87	17	5.12	0	0	351	46	7.63	5.36	-1.65	-2	No
Oct-02	71	15	4.73	1	0	208	31	6.71	7.34	-0.86	-1.52	No
Nov-02	49	12	4.08	2	0	143	22	6.50	4.15	-1.62	-1.99	No
Dec-02	64	15	4.27	5	0	329	35	9.40	5.11	-3.25	-2.98	No
Jan-03	75	17	4.41	0	0	252	35	7.20	4.40	-2.14	-2.3	No
Feb-03	44	11	4.00	1	0	142	23	6.17	3.92	-1.51	-1.92	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

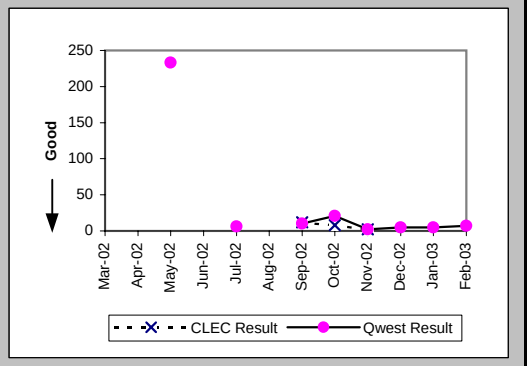
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	1	4.00	0	0	117	7	16.71	22.77	-0.52	-1.32	No
Apr-02						20	1	20.00				
May-02						14	1	14.00				
Jun-02												
Jul-02	10	2	5.00	0	0	7	2	3.50	2.12	0.82	-0.5	No
Aug-02	20	2	10.00	0	0							
Sep-02						21	5	4.20	2.17			
Oct-02						1	1	1.00				
Nov-02												
Dec-02						11	4	2.75	1.71			
Jan-03	9	1	9.00	0	0	8	2	4.00	2.83	0.68	-0.58	No
Feb-03						1	1	1.00				



Checklist #4 - Unbundled Loop - ISDN Capable Installation

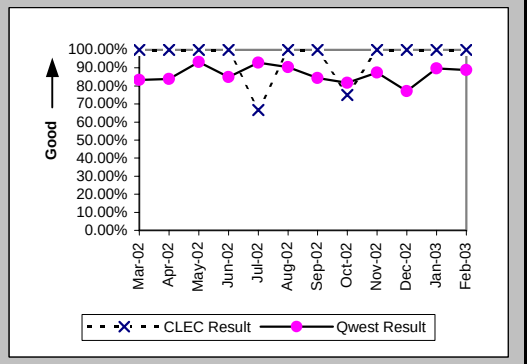
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02	12	1	12.00	0	0	10	1	10.00				
Oct-02	8	1	8.00	0	0	21	1	21.00				
Nov-02	2	1	2.00	0	0	4	2	2.00	1.41	0	-1	No
Dec-02						10	2	5.00	4.24			
Jan-03						5	1	5.00				
Feb-03						7	1	7.00				



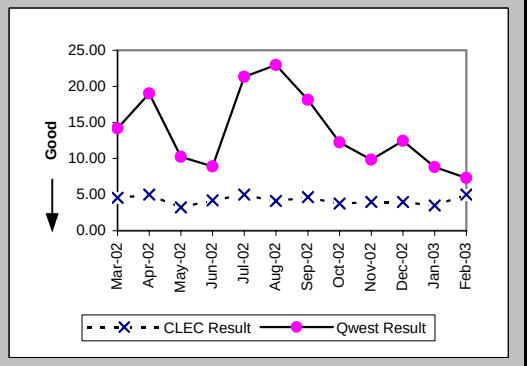
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	7	7	100.00%	0	0	25	30	83.33%	37.27%	-1.07	-1.65	No
Apr-02	2	2	100.00%	0	0	26	31	83.87%	36.78%	-0.6	-1.37	No
May-02	5	5	100.00%	0	0	41	44	93.18%	25.21%	-0.57	-1.35	No
Jun-02	6	6	100.00%	0	0	34	40	85.00%	35.71%	-0.96	-1.58	No
Jul-02	2	3	66.67%	0	0	26	28	92.86%	25.75%	1.08	-0.34	No
Aug-02	7	7	100.00%	0	0	38	42	90.48%	29.35%	-0.79	-1.48	No
Sep-02	3	3	100.00%	0	0	43	51	84.31%	36.37%	-0.73	-1.44	No
Oct-02	3	4	75.00%	0	0	49	60	81.67%	38.69%	0.3	-0.82	No
Nov-02	4	4	100.00%	0	0	28	32	87.50%	33.07%	-0.71	-1.43	No
Dec-02	2	2	100.00%	0	0	37	48	77.08%	42.03%	-0.76	-1.46	No
Jan-03	5	5	100.00%	0	0	35	39	89.74%	30.34%	-0.71	-1.43	No
Feb-03	2	2	100.00%	0	0	32	36	88.89%	31.43%	-0.49	-1.3	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

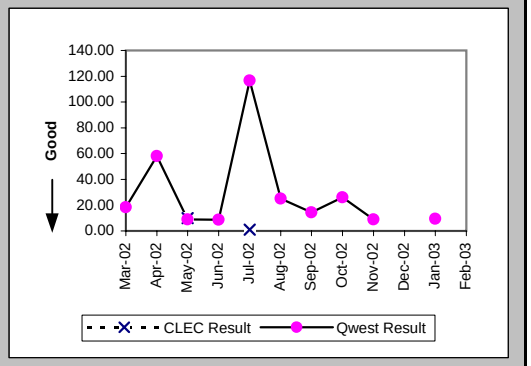
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	32	7	4.57	0	0	411	29	14.17	19.84	-1.15	-1.7	No
Apr-02	10	2	5.00	0	0	552	29	19.03	47.65	-0.4	-1.24	No
May-02	13	4	3.25	1	0	440	43	10.23	13.56	-0.99	-1.6	No
Jun-02	21	5	4.20	1	0	347	39	8.90	8.26	-1.2	-1.73	No
Jul-02	10	2	5.00	1	0	618	29	21.31	58.03	-0.38	-1.23	No
Aug-02	29	7	4.14	0	0	965	42	22.98	75.85	-0.61	-1.37	No
Sep-02	14	3	4.67	0	0	907	50	18.14	70.23	-0.32	-1.2	No
Oct-02	15	4	3.75	0	0	710	58	12.24	13.85	-1.19	-1.72	No
Nov-02	12	3	4.00	1	0	305	31	9.84	8.49	-1.14	-1.69	No
Dec-02	8	2	4.00	0	0	586	47	12.47	13.90	-0.84	-1.51	No
Jan-03	14	4	3.50	1	0	309	35	8.83	7.43	-1.36	-1.83	No
Feb-03	10	2	5.00	0	0	264	36	7.33	6.96	-0.46	-1.28	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

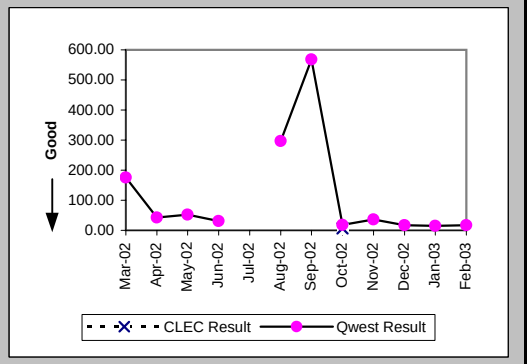
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						92	5	18.40	15.57			
Apr-02						290	5	58.00	104.67			
May-02	10	1	10.00	0	0	18	2	9.00	1.41	-3.72	-3.26	No
Jun-02						43	5	8.60	4.16			
Jul-02	1	1	1.00	0	0	350	3	116.67	145.64	-0.69	-1.42	No
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												
Jan-03						19	2	9.50	9.19			
Feb-03												



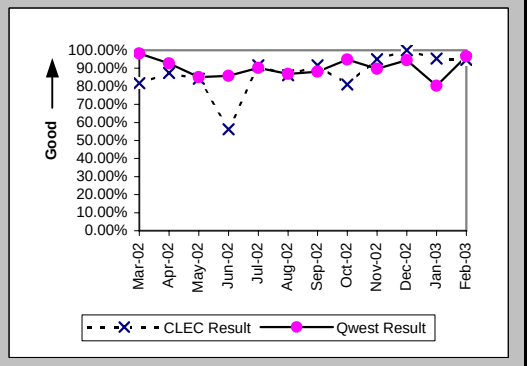
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02	12	2	6.00	0	0	177	10	17.70	8.88	-1.7	-2.03	No
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			
Jan-03						30	2	15.00	16.97			
Feb-03						68	4	17.00	5.10			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

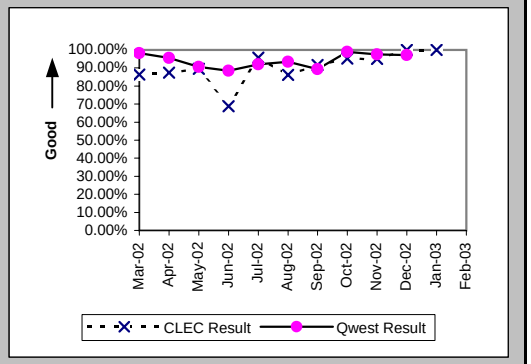
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	18	22	81.82%	0	0	113	115	98.26%	13.07%	2.71	0.65	Yes
Apr-02	21	24	87.50%	0	0	63	68	92.65%	26.10%	0.73	-0.55	No
May-02	16	19	84.21%	0	0	63	74	85.14%	35.57%	0.11	-0.94	No
Jun-02	9	16	56.25%	0	0	67	78	85.90%	34.80%	2.5	0.52	Yes
Jul-02	22	24	91.67%	0	0	56	62	90.32%	29.57%	-0.19	-1.11	No
Aug-02	25	29	86.21%	0	0	53	61	86.89%	33.76%	0.09	-0.95	No
Sep-02	22	24	91.67%	0	0	74	84	88.10%	32.38%	-0.48	-1.29	No
Oct-02	17	21	80.95%			93	98	94.90%	22.00%	1.92	0.17	Yes
Nov-02	19	20	95.00%			70	78	89.74%	30.34%	-0.69	-1.42	No
Dec-02	20	20	100.00%			68	72	94.44%	22.91%	-0.96	-1.58	No
Jan-03	21	22	95.45%			65	81	80.25%	39.81%	-1.59	-1.97	No
Feb-03	18	19	94.74%	0	2	29	30	96.67%	17.95%	0.25	-0.85	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

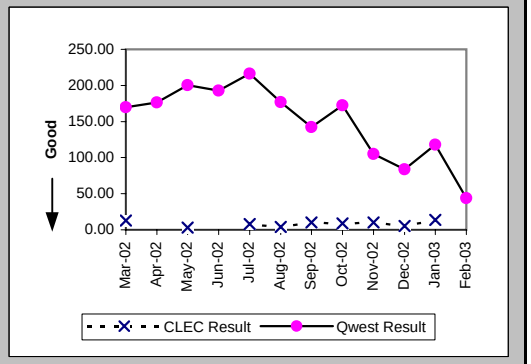
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	19	22	86.36%	0	0	113	115	98.26%	13.07%	2.17	0.32	Yes
Apr-02	21	24	87.50%	0	0	65	68	95.59%	20.54%	1.27	-0.23	No
May-02	17	19	89.47%	0	0	67	74	90.54%	29.27%	0.15	-0.91	No
Jun-02	11	16	68.75%	0	0	69	78	88.46%	31.95%	1.84	0.12	Yes
Jul-02	23	24	95.83%	0	0	57	62	91.94%	27.23%	-0.6	-1.36	No
Aug-02	25	29	86.21%	0	0	57	61	93.44%	24.75%	1.06	-0.35	No
Sep-02	22	24	91.67%	0	0	75	84	89.29%	30.93%	-0.33	-1.2	No
Oct-02	20	21	95.24%	0	0	97	98	98.98%	10.05%	0.93	-0.43	No
Nov-02	19	20	95.00%	0	0	76	78	97.44%	15.81%	0.48	-0.71	No
Dec-02	20	20	100.00%	0	4	70	72	97.22%	16.43%	-0.67	-1.41	No
Jan-03	22	22	100.00%	0	4							
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

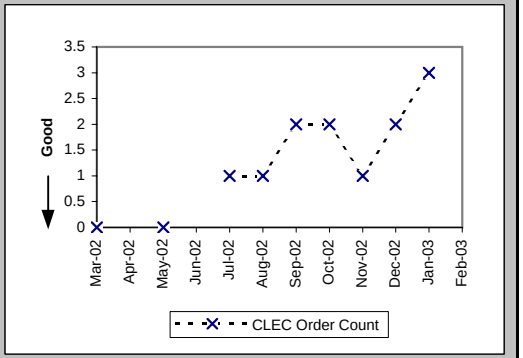
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	13	1	13.00	0	0	7810	46	169.78	163.14	-0.95	-1.58	No
Apr-02						8302	47	176.64	162.59			
May-02	3	1	3.00	0	0	7808	39	200.21	171.77	-1.13	-1.69	No
Jun-02						7321	38	192.66	173.86			
Jul-02	8	1	8.00	0	0	6928	32	216.50	177.51	-1.16	-1.7	No
Aug-02	4	1	4.00	0	0	7605	43	176.86	193.10	-0.88	-1.54	No
Sep-02	20	2	10.00	0	0	3980	28	142.14	178.20	-1.01	-1.62	No
Oct-02	18	2	9.00	0	0	3789	22	172.23	189.45	-1.17	-1.71	No
Nov-02	10	1	10.00	0	0	2204	21	104.95	100.61	-0.92	-1.56	No
Dec-02	11	2	5.50	0	0	1427	17	83.94	83.77	-1.25	-1.76	No
Jan-03	41	3	13.67	0	0	1651	14	117.93	88.99	-1.84	-2.12	No
Feb-03						220	5	44.00	73.49			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

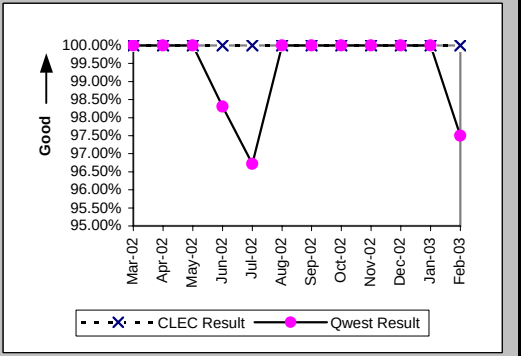
Date	CLEC Order Count
Mar-02	0
Apr-02	
May-02	0
Jun-02	
Jul-02	1
Aug-02	1
Sep-02	2
Oct-02	2
Nov-02	1
Dec-02	2
Jan-03	3
Feb-03	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

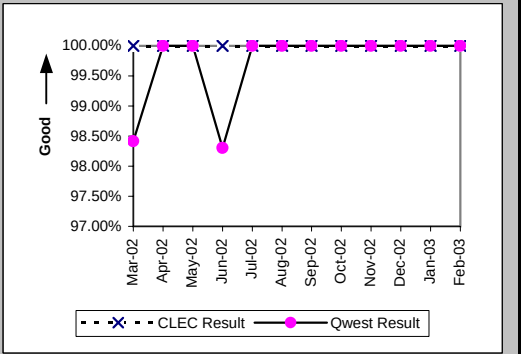
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	11	11	100.00%	1	0	61	61	100.00%	N/A	N/A	N/A	
Apr-02	10	10	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	67	67	100.00%	N/A	N/A	N/A	
Jun-02	12	12	100.00%	3	0	58	59	98.31%	12.91%	-0.41	-1.25	No
Jul-02	13	13	100.00%	0	0	59	61	96.72%	17.81%	-0.6	-1.37	No
Aug-02	21	21	100.00%	1	0	67	67	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	10	10	100.00%	1	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	3	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	3	0	44	44	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	2	0	39	40	97.50%	15.61%	-0.22	-1.13	No



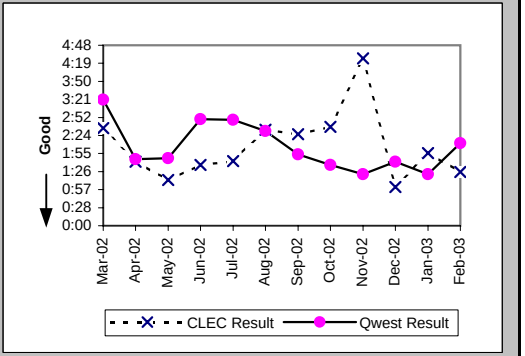
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	11	11	100.00%	1	0	62	63	98.41%	12.50%	-0.39	-1.24	No
Apr-02	11	11	100.00%	2	0	49	49	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	68	68	100.00%	N/A	N/A	N/A	
Jun-02	12	12	100.00%	3	0	58	59	98.31%	12.91%	-0.41	-1.25	No
Jul-02	14	14	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Aug-02	21	21	100.00%	1	0	69	69	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	65	65	100.00%	N/A	N/A	N/A	
Oct-02	14	14	100.00%	1	0	66	66	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	3	0	57	57	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	2	0	47	47	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	3	0	45	45	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	2	0	41	41	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

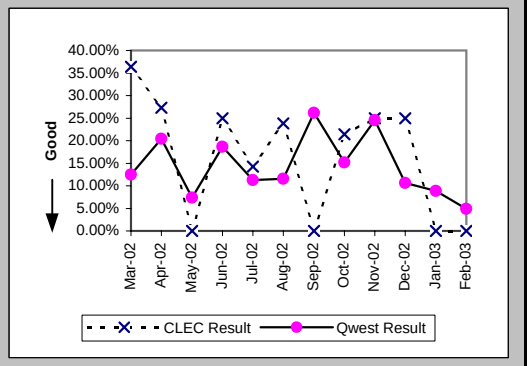
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	28:36	11	2:36	1	0	210:39	63	3:21	14:16	-0.16	-1.1	No
Apr-02	18:37	11	1:42	2	0	86:54	49	1:46	3:36	-0.07	-1.04	No
May-02	3:38	3	1:13	1	0	121:57	68	1:48	2:33	-0.39	-1.24	No
Jun-02	19:22	12	1:37	3	0	167:37	59	2:50	7:01	-0.55	-1.34	No
Jul-02	24:01	14	1:43	0	0	174:33	62	2:49	5:09	-0.72	-1.44	No
Aug-02	53:38	21	2:33	1	0	173:39	69	2:31	4:22	0.18	-0.89	No
Sep-02	7:18	3	2:26	2	0	123:05	65	1:54	2:15	0.65	-0.6	No
Oct-02	36:45	14	2:38	1	0	106:18	66	1:37	2:49	0.93	-0.44	No
Nov-02	17:48	4	4:27	3	0	78:22	57	1:22	2:50	1.48	-0.1	No
Dec-02	4:09	4	1:02	2	0	79:36	47	1:42	2:25	-0.52	-1.32	No
Jan-03	5:48	3	1:56	3	0	61:45	45	1:22	1:41	0.72	-0.56	No
Feb-03	2:52	2	1:26	2	0	90:21	41	2:12	3:55	-0.27	-1.17	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

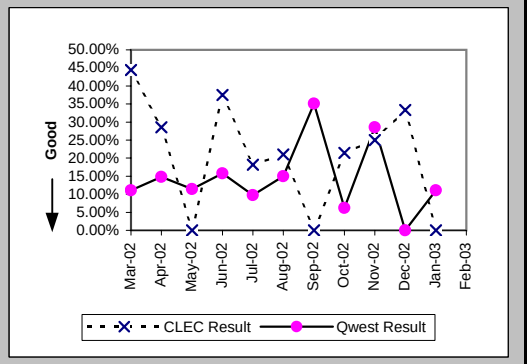
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	11	36.36%	1	0	8	64	12.50%	33.07%	1.79	0.09	Yes
Apr-02	3	11	27.27%	2	0	10	49	20.41%	40.30%	0.48	-0.71	No
May-02	0	3	0.00%	1	0	5	68	7.35%	26.10%	-0.48	-1.29	No
Jun-02	3	12	25.00%	3	0	11	59	18.64%	38.95%	0.49	-0.7	No
Jul-02	2	14	14.29%	0	0	7	62	11.29%	31.65%	0.32	-0.81	No
Aug-02	5	21	23.81%	1	0	8	69	11.59%	32.02%	1.32	-0.2	No
Sep-02	0	3	0.00%	2	0	17	65	26.15%	43.95%	-1.01	-1.61	No
Oct-02	3	14	21.43%	1	0	10	66	15.15%	35.86%	0.57	-0.66	No
Nov-02	1	4	25.00%	3	0	14	57	24.56%	43.05%	0.01	-0.99	No
Dec-02	1	4	25.00%	2	0	5	47	10.64%	30.83%	0.71	-0.57	No
Jan-03	0	3	0.00%	3	0	4	45	8.89%	28.46%	-0.52	-1.32	No
Feb-03	0	2	0.00%	2	0	2	41	4.88%	21.54%	-0.31	-1.19	No



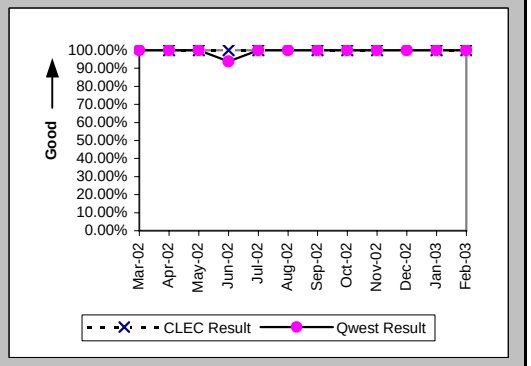
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	9	44.44%	1	0	3	27	11.11%	31.43%	1.94	0.18	Yes
Apr-02	2	7	28.57%	2	0	4	27	14.81%	35.52%	0.77	-0.53	No
May-02	0	2	0.00%	1	0	4	35	11.43%	31.82%	-0.49	-1.3	No
Jun-02	3	8	37.50%	3	0	6	38	15.79%	36.46%	1.28	-0.22	No
Jul-02	2	11	18.18%	0	0	4	41	9.76%	29.67%	0.72	-0.56	No
Aug-02	4	19	21.05%	1	0	6	40	15.00%	35.71%	0.55	-0.66	No
Sep-02	0	3	0.00%	2	0	13	37	35.14%	47.74%	-1.23	-1.75	No
Oct-02	3	14	21.43%	1	0	2	32	6.25%	24.21%	1.37	-0.17	No
Nov-02	1	4	25.00%	3	0	6	21	28.57%	45.18%	-0.14	-1.09	No
Dec-02	1	3	33.33%	2	0	0	24	0.00%	N/A	N/A	0.03	Yes
Jan-03	0	2	0.00%	3	0	3	27	11.11%	31.43%	-0.48	-1.29	No
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

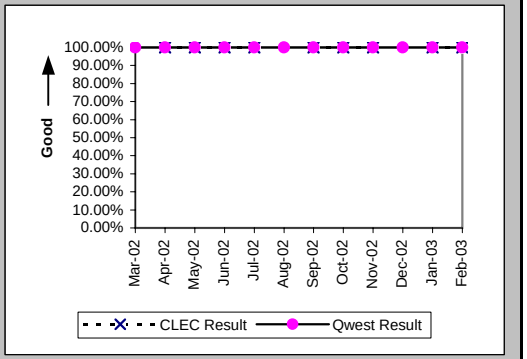
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	15	16	93.75%	24.21%	-0.54	-1.33	No
Jul-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						18	18	100.00%	0.00%			
Sep-02	3	3	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Dec-02						14	14	100.00%	0.00%			
Jan-03	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Feb-03	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

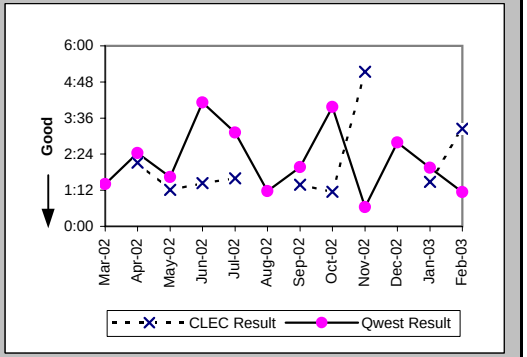
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						18	18	100.00%	0.00%			
Sep-02	3	3	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Dec-02						14	14	100.00%	0.00%			
Jan-03	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Feb-03	3	3	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



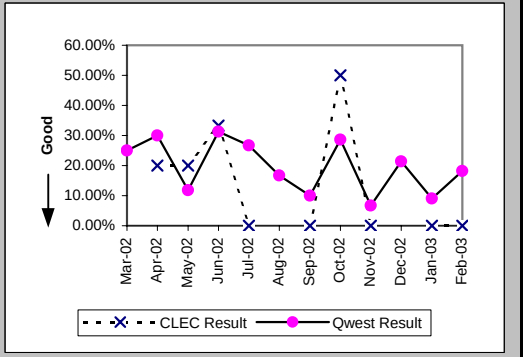
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16:52	12	1:24	1:14			
Apr-02	10:36	5	2:07	0	0	24:23	10	2:26	5:45	-0.1	-1.06	No
May-02	6:03	5	1:13	0	0	27:39	17	1:38	3:03	-0.27	-1.16	No
Jun-02	8:33	6	1:26	1	0	65:51	16	4:07	6:35	-0.85	-1.52	No
Jul-02	6:24	4	1:36	0	0	46:49	15	3:07	4:47	-0.57	-1.34	No
Aug-02						21:01	18	1:10	1:13			
Sep-02	4:08	3	1:23	2	0	19:45	10	1:58	2:27	-0.37	-1.23	No
Oct-02	6:54	6	1:09	0	0	27:45	7	3:58	3:44	-1.36	-1.82	No
Nov-02	20:32	4	5:08	0	0	9:25	15	0:38	0:51	3.72	1.26	Yes
Dec-02						39:02	14	2:47	3:01			
Jan-03	2:58	2	1:29	0	0	21:31	11	1:57	2:53	-0.21	-1.13	No
Feb-03	9:45	3	3:15	0	0	12:23	11	1:08	0:58	2.03	0.24	Yes



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

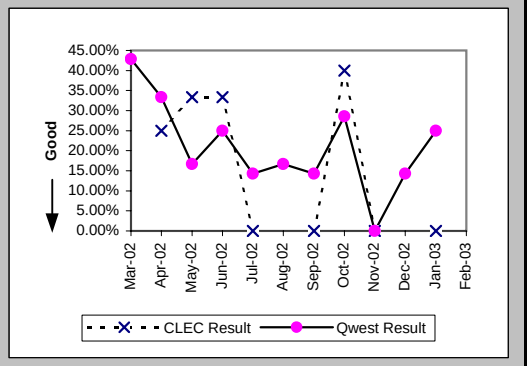
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	12	25.00%	43.30%			
Apr-02	1	5	20.00%	0	0	3	10	30.00%	45.83%	-0.4	-1.24	No
May-02	1	5	20.00%	0	0	2	17	11.76%	32.22%	0.36	-0.78	No
Jun-02	2	6	33.33%	1	0	5	16	31.25%	46.35%	0.03	-0.98	No
Jul-02	0	4	0.00%	0	0	4	15	26.67%	44.22%	-1.07	-1.65	No
Aug-02						3	18	16.67%	37.27%			
Sep-02	0	3	0.00%	2	0	1	10	10.00%	30.00%	-0.51	-1.31	No
Oct-02	3	6	50.00%	0	0	2	7	28.57%	45.18%	0.66	-0.6	No
Nov-02	0	4	0.00%	0	0	1	15	6.67%	24.94%	-0.47	-1.29	No
Dec-02						3	14	21.43%	41.03%			
Jan-03	0	2	0.00%	0	0	1	11	9.09%	28.75%	-0.41	-1.25	No
Feb-03	0	3	0.00%	0	0	2	11	18.18%	38.57%	-0.72	-1.44	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

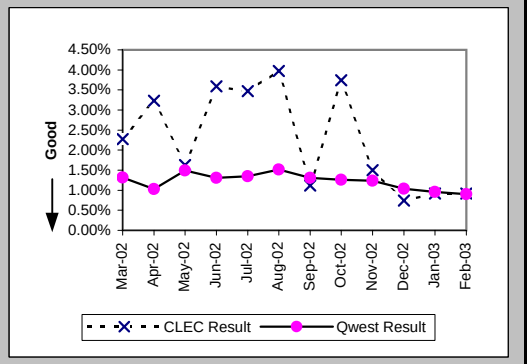
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	7	42.86%	49.49%			
Apr-02	1	4	25.00%	0	0	2	6	33.33%	47.14%	-0.27	-1.17	No
May-02	1	3	33.33%	0	0	1	6	16.67%	37.27%	0.34	-0.79	No
Jun-02	2	6	33.33%	1	0	3	12	25.00%	43.30%	0.21	-0.87	No
Jul-02	0	2	0.00%	0	0	1	7	14.29%	34.99%	-0.51	-1.31	No
Aug-02						2	12	16.67%	37.27%			
Sep-02	0	1	0.00%	2	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02	2	5	40.00%	0	0	2	7	28.57%	45.18%	0.29	-0.82	No
Nov-02	0	3	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Dec-02						1	7	14.29%	34.99%			
Jan-03	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Feb-03												



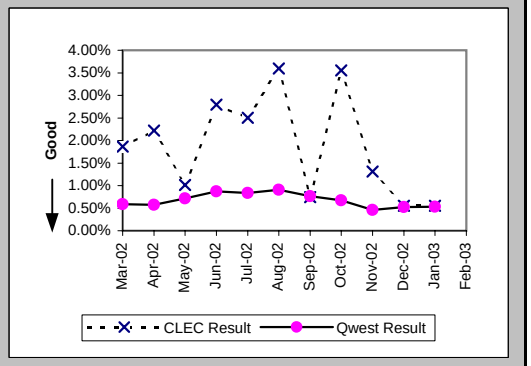
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	11	483	2.28%	1	0	76	5783	1.31%	11.39%	1.64	0	No
Apr-02	16	495	3.23%	2	0	59	5724	1.03%	10.10%	3.63	1.21	Yes
May-02	8	492	1.63%	1	0	85	5708	1.49%	12.11%	0.28	-0.83	No
Jun-02	18	501	3.59%	4	0	75	5747	1.31%	11.35%	4.33	1.63	Yes
Jul-02	18	519	3.47%	0	0	77	5723	1.35%	11.52%	4.02	1.44	Yes
Aug-02	21	528	3.98%	1	0	87	5730	1.52%	12.23%	4.42	1.69	Yes
Sep-02	6	538	1.12%	4	0	75	5734	1.31%	11.36%	-0.38	-1.23	No
Oct-02	20	535	3.74%	1	0	73	5804	1.26%	11.14%	4.93	2	Yes
Nov-02	8	534	1.50%	3	0	72	5824	1.24%	11.05%	0.52	-0.68	No
Dec-02	4	539	0.74%	3	0	61	5880	1.04%	10.13%	-0.65	-1.39	No
Jan-03	5	544	0.92%	3	0	56	5848	0.96%	9.74%	-0.09	-1.05	No
Feb-03	5	544	0.92%	2	0	52	5778	0.90%	9.44%	0.05	-0.97	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

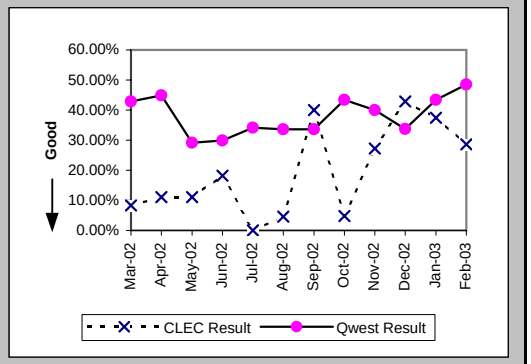
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	9	483	1.86%	1	0	34	5783	0.59%	7.65%	2.76	0.68	Yes
Apr-02	11	495	2.22%	2	0	33	5724	0.58%	7.57%	3.42	1.08	Yes
May-02	5	492	1.02%	1	0	41	5708	0.72%	8.44%	0.76	-0.54	No
Jun-02	14	501	2.79%	4	0	50	5747	0.87%	9.29%	4.45	1.7	Yes
Jul-02	13	519	2.50%	0	0	48	5723	0.84%	9.12%	3.99	1.42	Yes
Aug-02	19	528	3.60%	1	0	52	5730	0.91%	9.48%	6.24	2.79	Yes
Sep-02	4	538	0.74%	4	0	44	5734	0.77%	8.73%	-0.06	-1.04	No
Oct-02	19	535	3.55%	1	0	39	5804	0.67%	8.17%	7.8	3.74	Yes
Nov-02	7	534	1.31%	3	0	27	5824	0.46%	6.79%	2.76	0.68	Yes
Dec-02	3	539	0.56%	3	0	31	5880	0.53%	7.24%	0.09	-0.95	No
Jan-03	3	544	0.55%	3	0	31	5848	0.53%	7.26%	0.07	-0.96	No
Feb-03												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

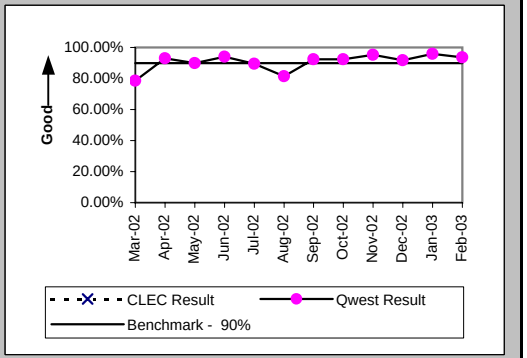
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	12	8.33%	0	0	57	133	42.86%	49.49%	-2.31	-2.41	No
Apr-02	2	18	11.11%	0	0	48	107	44.86%	49.74%	-2.66	-2.62	No
May-02	1	9	11.11%	0	0	35	120	29.17%	45.45%	-1.15	-1.7	No
Jun-02	4	22	18.18%	0	0	32	107	29.91%	45.78%	-1.09	-1.67	No
Jul-02	0	18	0.00%	0	0	40	117	34.19%	47.43%	-2.85	-2.73	No
Aug-02	1	22	4.55%	0	0	44	131	33.59%	47.23%	-2.67	-2.62	No
Sep-02	4	10	40.00%	0	0	38	113	33.63%	47.24%	0.4	-0.76	No
Oct-02	1	21	4.76%	0	0	56	129	43.41%	49.56%	-3.31	-3.01	No
Nov-02	3	11	27.27%	0	0	48	120	40.00%	48.99%	-0.82	-1.5	No
Dec-02	3	7	42.86%	0	0	31	92	33.70%	47.27%	0.47	-0.72	No
Jan-03	3	8	37.50%	0	0	43	99	43.43%	49.57%	-0.33	-1.2	No
Feb-03	2	7	28.57%	0	0	49	101	48.51%	49.98%	-1.02	-1.62	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

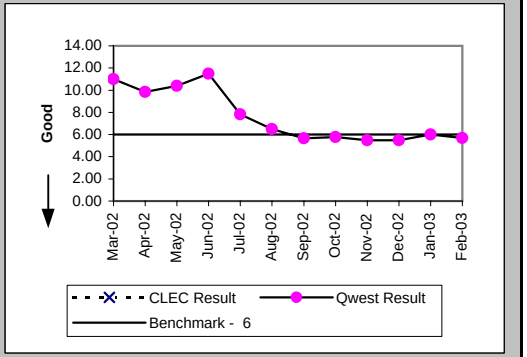
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	56	78.57%	41.03%			
Apr-02						67	72	93.06%	25.42%			
May-02						72	80	90.00%	30.00%			
Jun-02						62	66	93.94%	23.86%			
Jul-02						85	95	89.47%	30.69%			
Aug-02						66	81	81.48%	38.84%			
Sep-02						73	79	92.41%	26.49%			
Oct-02						72	78	92.31%	26.65%			
Nov-02						60	63	95.24%	21.30%			
Dec-02						45	49	91.84%	27.38%			
Jan-03						47	49	95.92%	19.79%			
Feb-03						44	47	93.62%	24.44%			



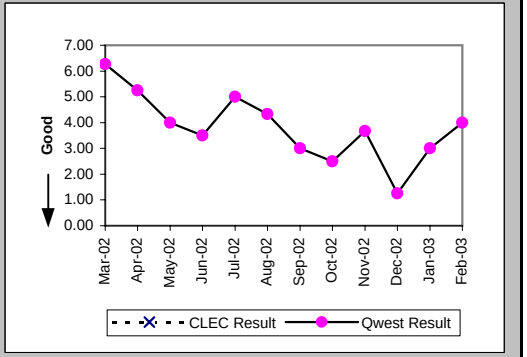
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						616	56	11.00	5.69			
Apr-02						709	72	9.85	3.79			
May-02						831	80	10.39	3.42			
Jun-02						758	66	11.48	4.43			
Jul-02						744	95	7.83	4.38			
Aug-02						526	81	6.49	3.26			
Sep-02						448	79	5.67	2.04			
Oct-02						450	78	5.77	2.54			
Nov-02						345	63	5.48	2.25			
Dec-02						274	50	5.48	2.29			
Jan-03						306	51	6.00	2.32			
Feb-03						268	47	5.70	3.36			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

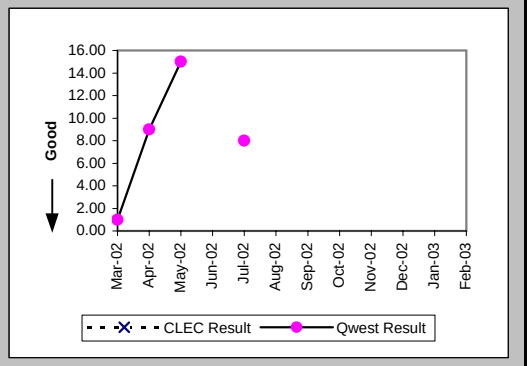
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						69	11	6.27	7.54			
Apr-02						21	4	5.25	4.19			
May-02						28	7	4.00	3.16			
Jun-02						14	4	3.50	1.73			
Jul-02						45	9	5.00	2.96			
Aug-02						65	15	4.33	5.74			
Sep-02						18	6	3.00	2.76			
Oct-02						15	6	2.50	1.76			
Nov-02						11	3	3.67	4.62			
Dec-02						5	4	1.25	0.50			
Jan-03						9	3	3.00	2.65			
Feb-03						12	3	4.00	5.20			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

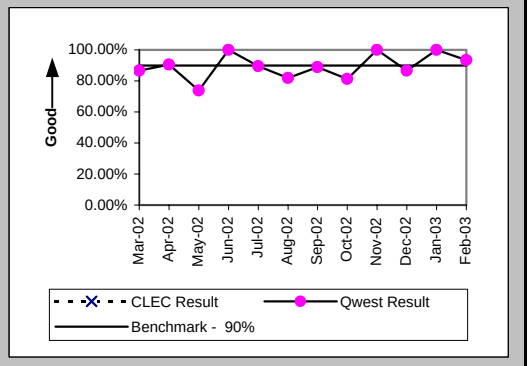
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	1.00				
Apr-02						9	1	9.00				
May-02						15	1	15.00				
Jun-02												
Jul-02						8	1	8.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



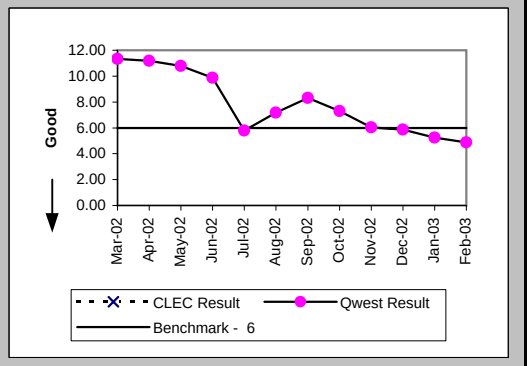
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	15	86.67%	33.99%			
Apr-02						19	21	90.48%	29.35%			
May-02						17	23	73.91%	43.91%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						17	19	89.47%	30.69%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						13	16	81.25%	39.03%			
Nov-02						23	23	100.00%	0.00%			
Dec-02						13	15	86.67%	33.99%			
Jan-03						7	7	100.00%	0.00%			
Feb-03						14	15	93.33%	24.94%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

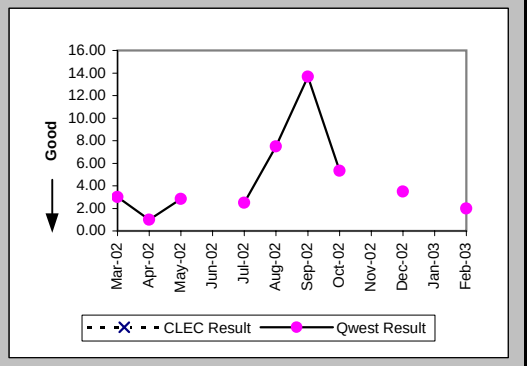
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						170	15	11.33	1.54			
Apr-02						235	21	11.19	3.11			
May-02						248	23	10.78	4.19			
Jun-02						207	21	9.86	3.69			
Jul-02						110	19	5.79	1.99			
Aug-02						79	11	7.18	5.72			
Sep-02						158	19	8.32	9.59			
Oct-02						117	16	7.31	2.96			
Nov-02						139	23	6.04	1.58			
Dec-02						88	15	5.87	1.46			
Jan-03						42	8	5.25	0.46			
Feb-03						73	15	4.87	1.30			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

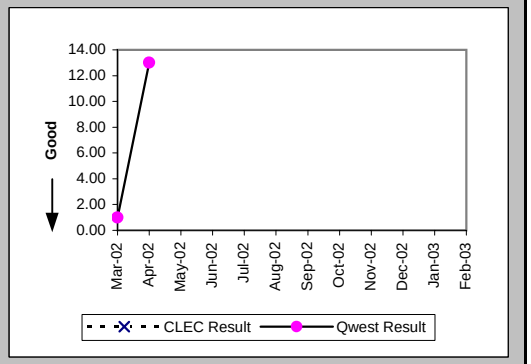
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						17	6	2.83	1.47			
Jun-02												
Jul-02						5	2	2.50	2.12			
Aug-02						15	2	7.50	9.19			
Sep-02						41	3	13.67	20.21			
Oct-02						16	3	5.33	4.04			
Nov-02												
Dec-02						7	2	3.50	0.71			
Jan-03												
Feb-03						2	1	2.00				



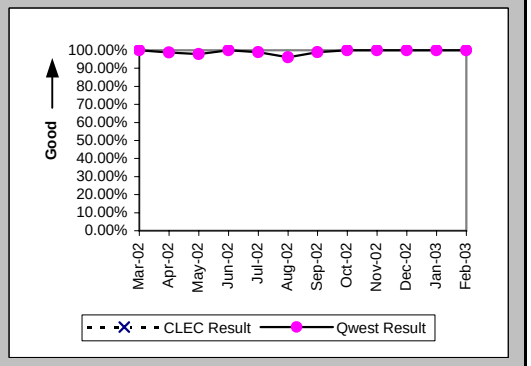
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	1.00				
Apr-02						13	1	13.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

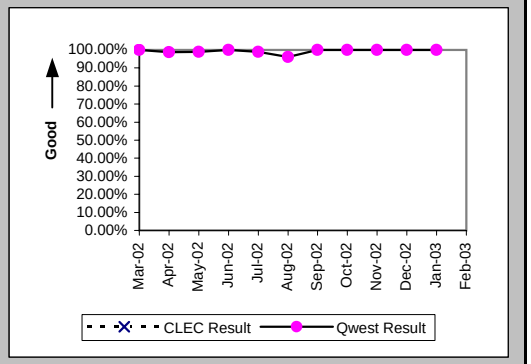
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						71	71	100.00%	0.00%			
Apr-02						81	82	98.78%	10.98%			
May-02						96	98	97.96%	14.14%			
Jun-02						95	95	100.00%	0.00%			
Jul-02						100	101	99.01%	9.90%			
Aug-02						99	103	96.12%	19.32%			
Sep-02						94	95	98.95%	10.21%			
Oct-02						96	96	100.00%	0.00%			
Nov-02						90	90	100.00%	0.00%			
Dec-02						76	76	100.00%	0.00%			
Jan-03						62	62	100.00%	0.00%			
Feb-03						61	61	100.00%	0.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

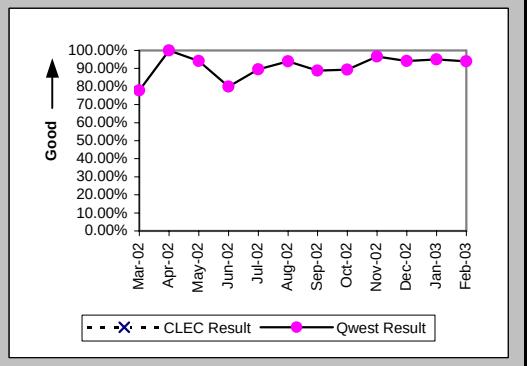
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						71	71	100.00%	0.00%			
Apr-02						81	82	98.78%	10.98%			
May-02						97	98	98.98%	10.05%			
Jun-02						95	95	100.00%	0.00%			
Jul-02						100	101	99.01%	9.90%			
Aug-02						99	103	96.12%	19.32%			
Sep-02						95	95	100.00%	0.00%			
Oct-02						96	96	100.00%	0.00%			
Nov-02						90	90	100.00%	0.00%			
Dec-02						76	76	100.00%	0.00%			
Jan-03						62	62	100.00%	0.00%			
Feb-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

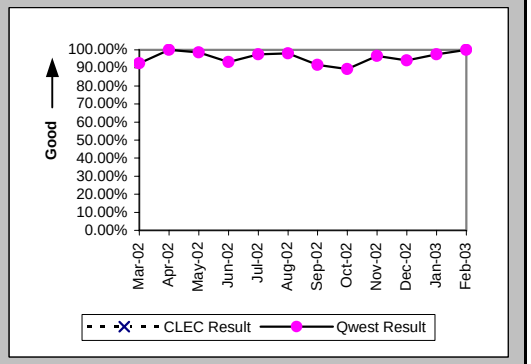
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	27	77.78%	41.57%			
Apr-02						24	24	100.00%	0.00%			
May-02						65	69	94.20%	23.37%			
Jun-02						24	30	80.00%	40.00%			
Jul-02						34	38	89.47%	30.69%			
Aug-02						47	50	94.00%	23.75%			
Sep-02						32	36	88.89%	31.43%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			
Jan-03						38	40	95.00%	21.79%			
Feb-03						31	33	93.94%	23.86%			



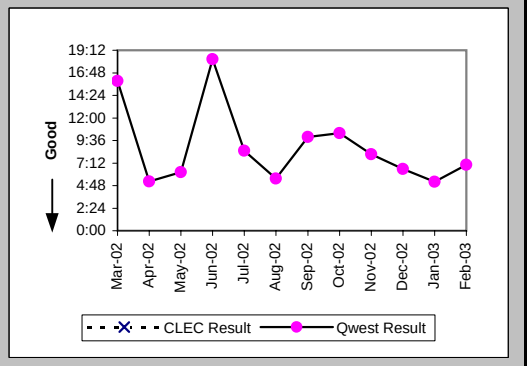
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						25	27	92.59%	26.19%			
Apr-02						24	24	100.00%	0.00%			
May-02						68	69	98.55%	11.95%			
Jun-02						28	30	93.33%	24.94%			
Jul-02						38	39	97.44%	15.81%			
Aug-02						49	50	98.00%	14.00%			
Sep-02						33	36	91.67%	27.64%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			
Jan-03						40	41	97.56%	15.43%			
Feb-03						33	33	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

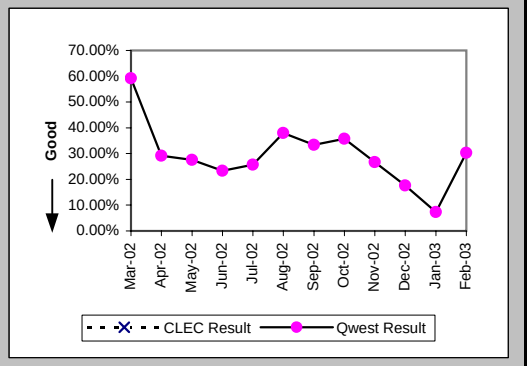
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						429:58	27	15:55	16:18			
Apr-02						125:39	24	5:14	7:13			
May-02						429:49	69	6:14	11:16			
Jun-02						547:11	30	18:14	34:08			
Jul-02						331:59	39	8:31	17:36			
Aug-02						277:38	50	5:33	9:50			
Sep-02						358:49	36	9:58	16:47			
Oct-02						290:58	28	10:24	18:26			
Nov-02						244:07	30	8:08	16:36			
Dec-02						111:59	17	6:35	14:02			
Jan-03						213:28	41	5:12	10:40			
Feb-03						231:19	33	7:01	10:03			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

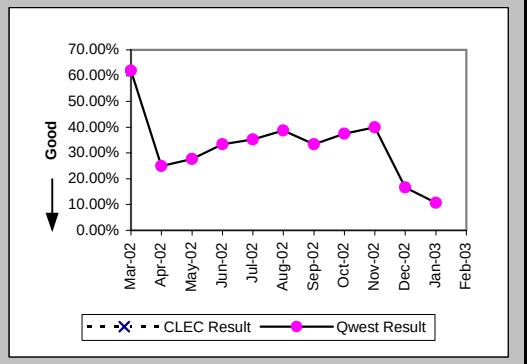
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	27	59.26%	49.14%			
Apr-02						7	24	29.17%	45.45%			
May-02						19	69	27.54%	44.67%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	39	25.64%	43.67%			
Aug-02						19	50	38.00%	48.54%			
Sep-02						12	36	33.33%	47.14%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						8	30	26.67%	44.22%			
Dec-02						3	17	17.65%	38.12%			
Jan-03						3	41	7.32%	26.04%			
Feb-03						10	33	30.30%	45.96%			



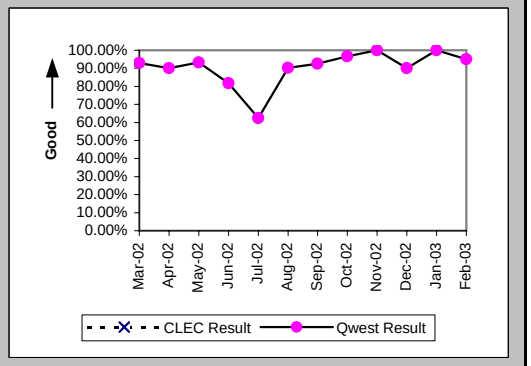
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	21	61.90%	48.56%			
Apr-02						3	12	25.00%	43.30%			
May-02						13	47	27.66%	44.73%			
Jun-02						6	18	33.33%	47.14%			
Jul-02						6	17	35.29%	47.79%			
Aug-02						12	31	38.71%	48.71%			
Sep-02						5	15	33.33%	47.14%			
Oct-02						6	16	37.50%	48.41%			
Nov-02						8	20	40.00%	48.99%			
Dec-02						1	6	16.67%	37.27%			
Jan-03						3	28	10.71%	30.93%			
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

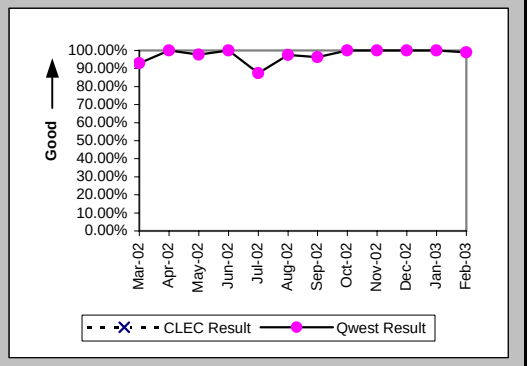
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	14	92.86%	25.75%			
Apr-02						9	10	90.00%	30.00%			
May-02						42	45	93.33%	24.94%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	16	62.50%	48.41%			
Aug-02						37	41	90.24%	29.67%			
Sep-02						25	27	92.59%	26.19%			
Oct-02						29	30	96.67%	17.95%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						9	10	90.00%	30.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						19	20	95.00%	21.79%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

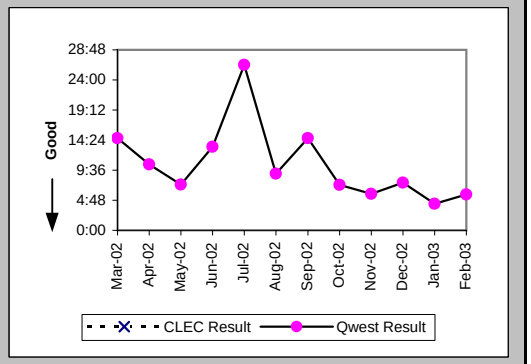
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	14	92.86%	25.75%			
Apr-02						10	10	100.00%	0.00%			
May-02						44	45	97.78%	14.74%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						14	16	87.50%	33.07%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						30	30	100.00%	0.00%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						507	512	99.02%	9.83%			



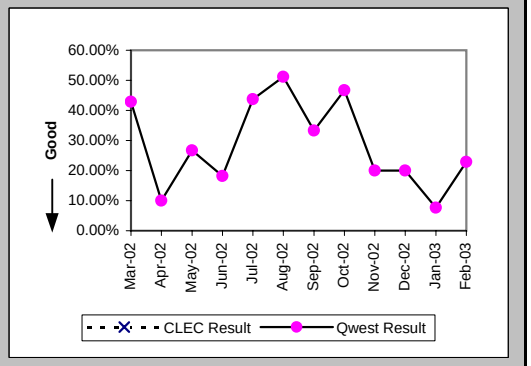
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						206:03	14	14:43	18:36			
Apr-02						105:05	10	10:30	10:35			
May-02						329:15	45	7:19	13:34			
Jun-02						146:33	11	13:19	11:33			
Jul-02						422:48	16	26:25	29:23			
Aug-02						371:17	41	9:03	17:40			
Sep-02						397:14	27	14:43	26:37			
Oct-02						217:51	30	7:16	9:02			
Nov-02						116:36	20	5:50	8:06			
Dec-02						76:17	10	7:38	12:37			
Jan-03						54:58	13	4:14	6:06			
Feb-03						2938:49	512	5:44	10:40			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

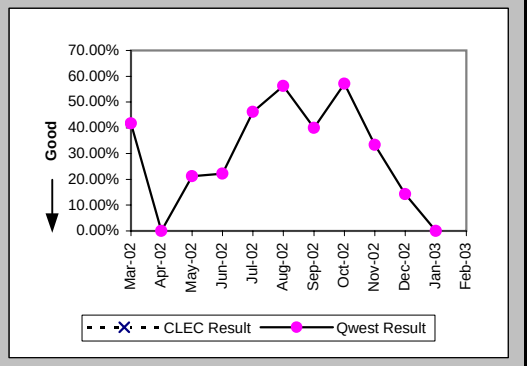
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	14	42.86%	49.49%			
Apr-02						1	10	10.00%	30.00%			
May-02						12	45	26.67%	44.22%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						7	16	43.75%	49.61%			
Aug-02						21	41	51.22%	49.99%			
Sep-02						9	27	33.33%	47.14%			
Oct-02						14	30	46.67%	49.89%			
Nov-02						4	20	20.00%	40.00%			
Dec-02						2	10	20.00%	40.00%			
Jan-03						1	13	7.69%	26.65%			
Feb-03						117	512	22.85%	41.99%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

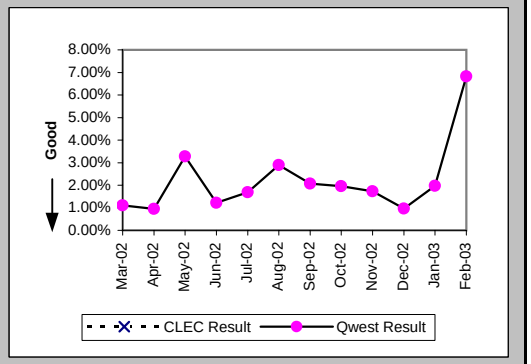
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	12	41.67%	49.30%			
Apr-02						0	6	0.00%	0.00%			
May-02						7	33	21.21%	40.88%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						6	13	46.15%	49.85%			
Aug-02						9	16	56.25%	49.61%			
Sep-02						6	15	40.00%	48.99%			
Oct-02						8	14	57.14%	49.49%			
Nov-02						3	9	33.33%	47.14%			
Dec-02						1	7	14.29%	34.99%			
Jan-03						0	6	0.00%	0.00%			
Feb-03												



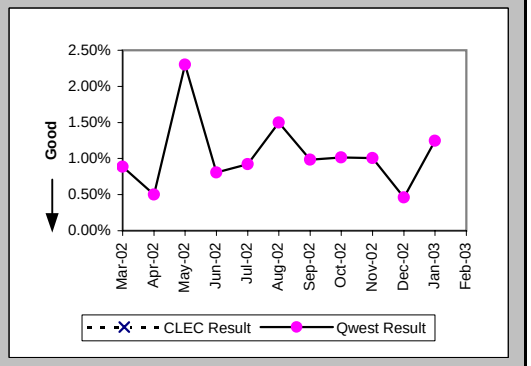
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						41	3714	1.10%	10.45%			
Apr-02						34	3603	0.94%	9.67%			
May-02						114	3476	3.28%	17.81%			
Jun-02						41	3355	1.22%	10.99%			
Jul-02						55	3248	1.69%	12.90%			
Aug-02						91	3139	2.90%	16.78%			
Sep-02						63	3043	2.07%	14.24%			
Oct-02						58	2956	1.96%	13.87%			
Nov-02						50	2878	1.74%	13.07%			
Dec-02						27	2816	0.96%	9.74%			
Jan-03						54	2730	1.98%	13.92%			
Feb-03						545	7986	6.82%	25.22%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

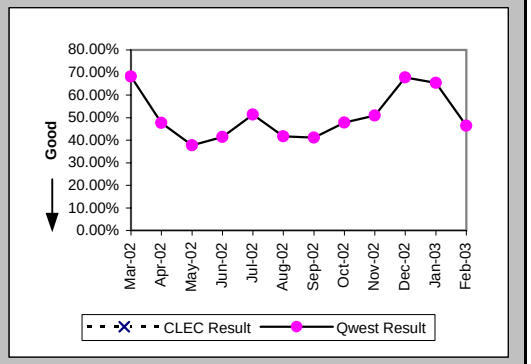
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						33	3714	0.89%	9.38%			
Apr-02						18	3603	0.50%	7.05%			
May-02						80	3476	2.30%	15.00%			
Jun-02						27	3355	0.80%	8.93%			
Jul-02						30	3248	0.92%	9.57%			
Aug-02						47	3139	1.50%	12.14%			
Sep-02						30	3043	0.99%	9.88%			
Oct-02						30	2956	1.01%	10.02%			
Nov-02						29	2878	1.01%	9.99%			
Dec-02						13	2816	0.46%	6.78%			
Jan-03						34	2730	1.25%	11.09%			
Feb-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

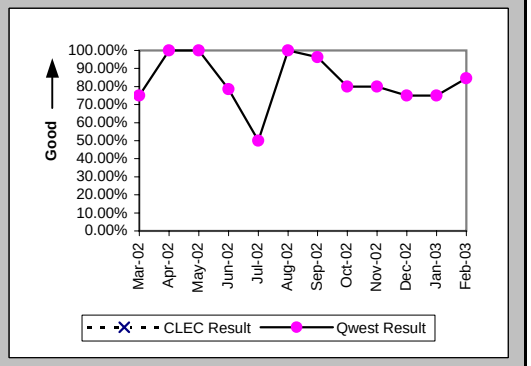
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						88	129	68.22%	46.56%			
Apr-02						31	65	47.69%	49.95%			
May-02						69	183	37.70%	48.46%			
Jun-02						29	70	41.43%	49.26%			
Jul-02						58	113	51.33%	49.98%			
Aug-02						65	156	41.67%	49.30%			
Sep-02						44	107	41.12%	49.21%			
Oct-02						53	111	47.75%	49.95%			
Nov-02						52	102	50.98%	49.99%			
Dec-02						57	84	67.86%	46.70%			
Jan-03						102	156	65.38%	47.57%			
Feb-03						477	1029	46.36%	49.87%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

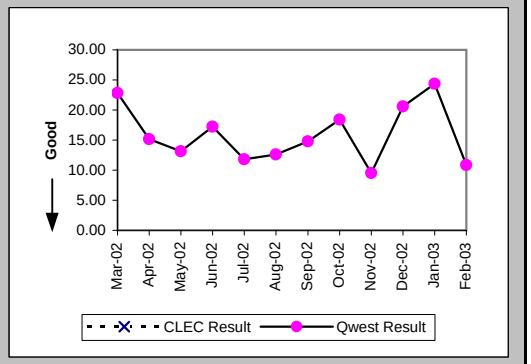
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						11	13	84.62%	36.08%			



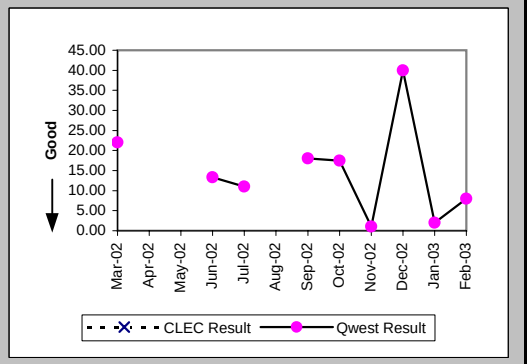
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02						414	28	14.79	3.33			
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			
Jan-03						195	8	24.38	23.36			
Feb-03						141	13	10.85	5.89			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

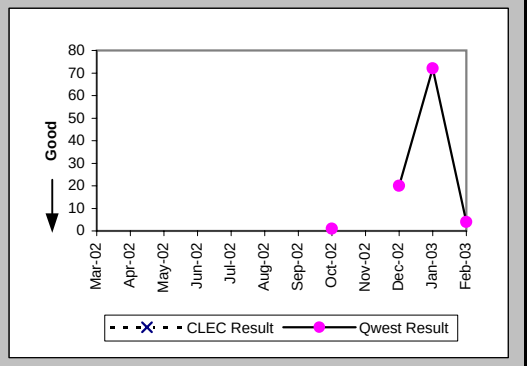
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				
Jan-03						2	1	2.00				
Feb-03						8	1	8.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

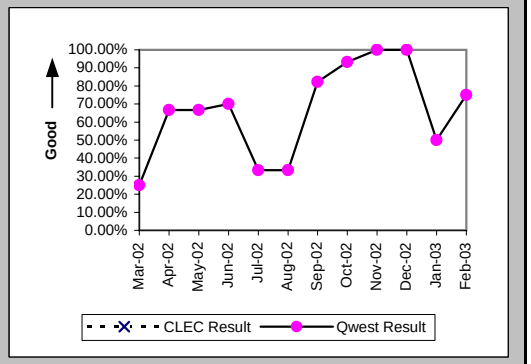
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			
Jan-03						72	1	72.00				
Feb-03						4	1	4.00				



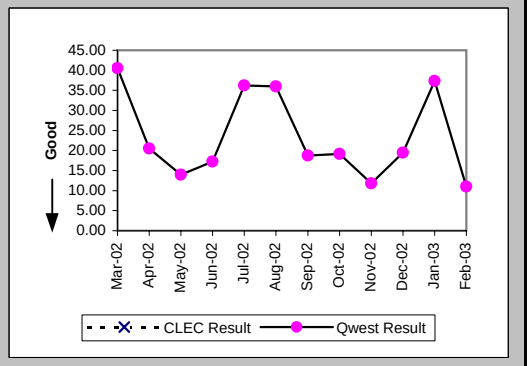
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						14	17	82.35%	38.12%			
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			
Jan-03						3	6	50.00%	50.00%			
Feb-03						3	4	75.00%	43.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

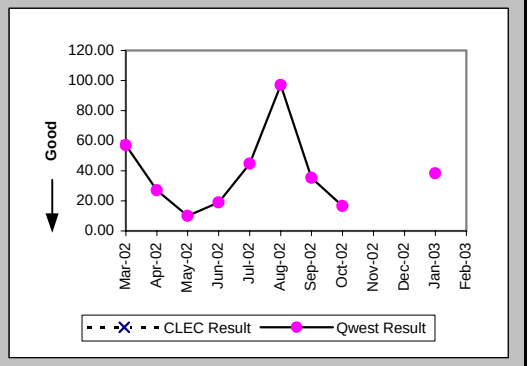
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						284	7	40.57	35.96			
Apr-02						164	8	20.50	12.28			
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02						288	8	36.00	40.67			
Sep-02						432	23	18.78	25.56			
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			
Jan-03						299	8	37.38	38.01			
Feb-03						33	3	11.00	4.58			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

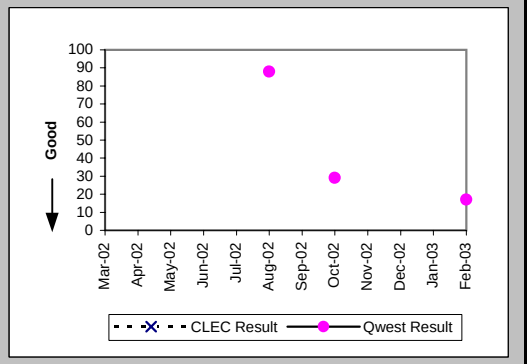
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												
Jan-03						153	4	38.25	47.73			
Feb-03												



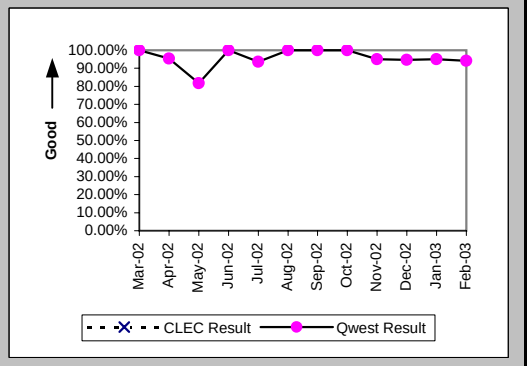
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						17	1	17.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

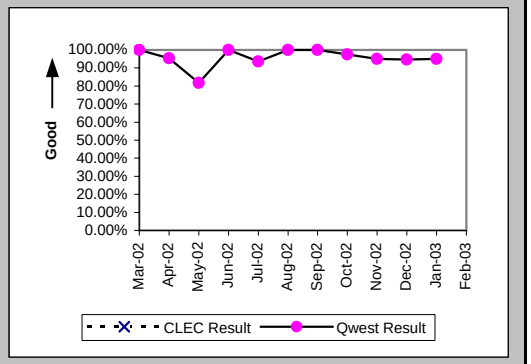
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						39	39	100.00%	0.00%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03						16	17	94.12%	23.53%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

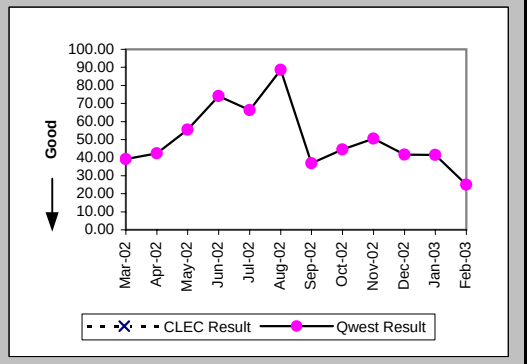
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

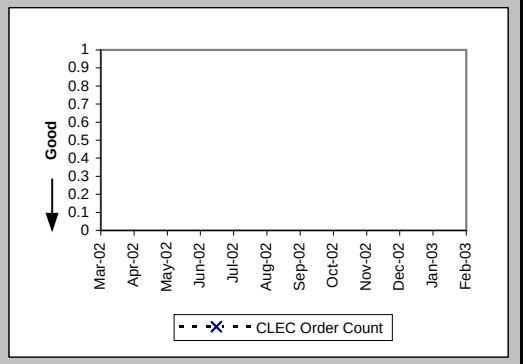
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02						597	9	66.33	37.86			
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			
Jan-03						83	2	41.50	20.51			
Feb-03						25	1	25.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

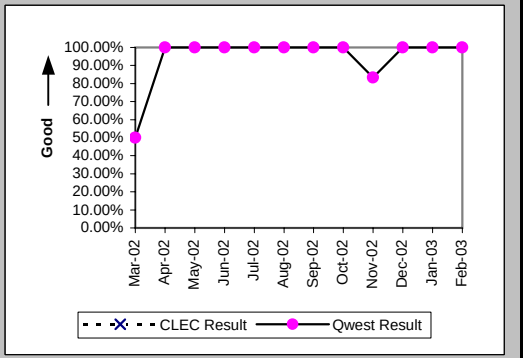
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

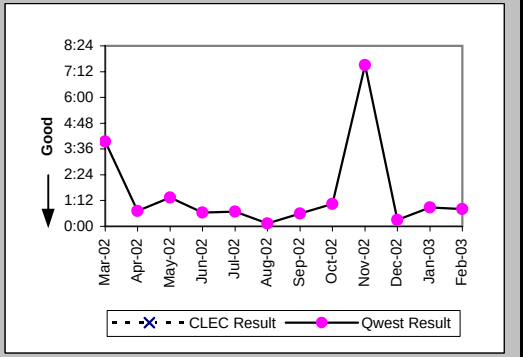
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



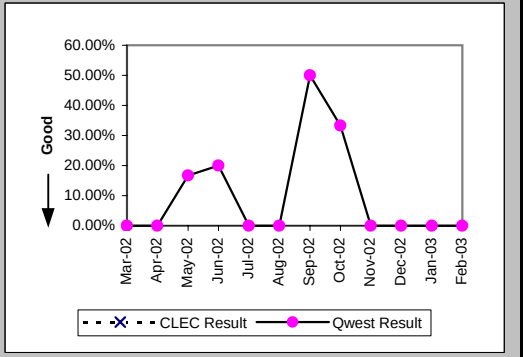
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02						3:09	3	1:03	0:43			
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				
Jan-03						5:16	6	0:53	1:13			
Feb-03						0:48	1	0:48				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

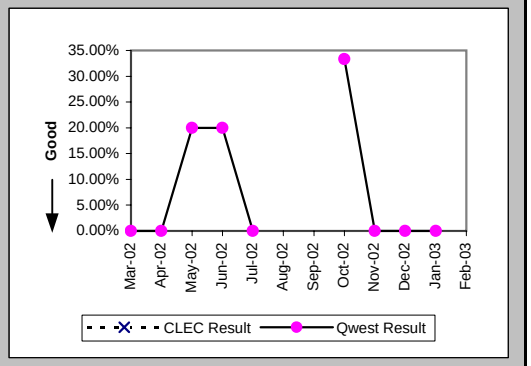
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	6	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

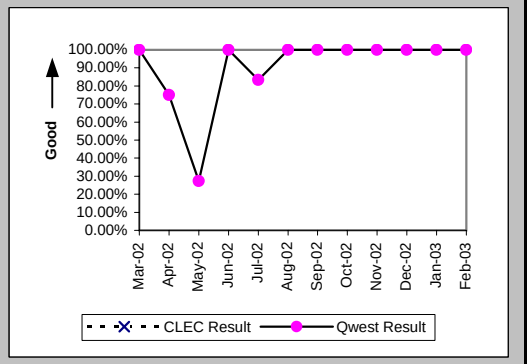
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



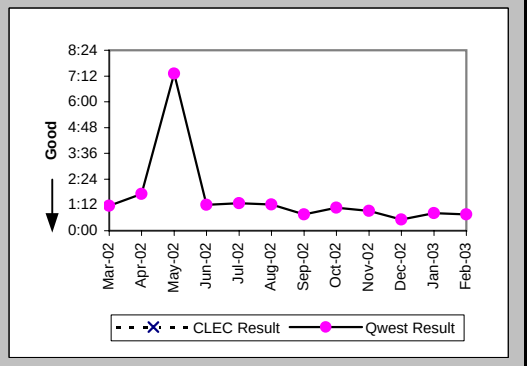
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

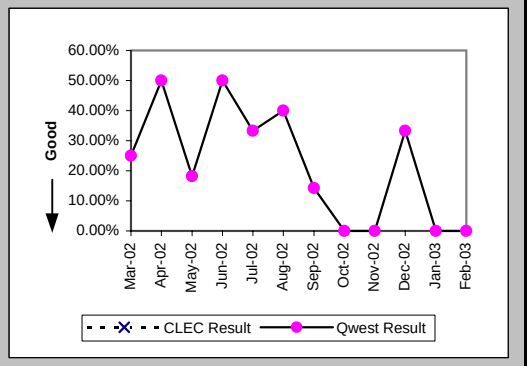
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4:38	4	1:10	1:38			
Apr-02						6:51	4	1:43	2:07			
May-02						80:30	11	7:19	4:03			
Jun-02						4:48	4	1:12	0:48			
Jul-02						7:44	6	1:17	1:56			
Aug-02						6:05	5	1:13	1:35			
Sep-02						5:23	7	0:46	0:49			
Oct-02						5:20	5	1:04	1:05			
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			
Jan-03						3:15	4	0:49	0:32			
Feb-03						4:35	6	0:46	0:31			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

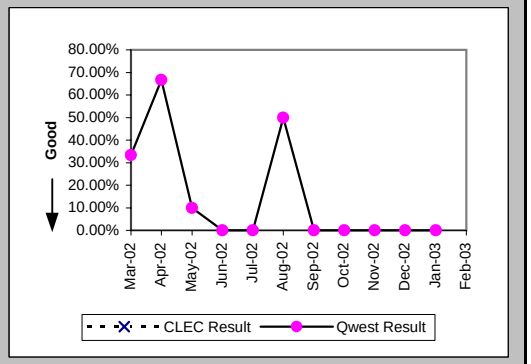
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	4	50.00%	50.00%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						2	6	33.33%	47.14%			
Aug-02						2	5	40.00%	48.99%			
Sep-02						1	7	14.29%	34.99%			
Oct-02						0	5	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			
Jan-03						0	4	0.00%	0.00%			
Feb-03						0	6	0.00%	0.00%			



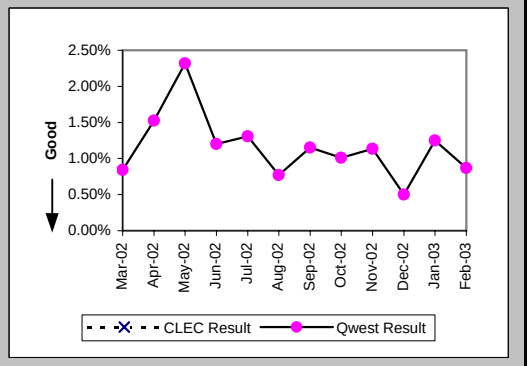
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	3	33.33%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	10	10.00%	30.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

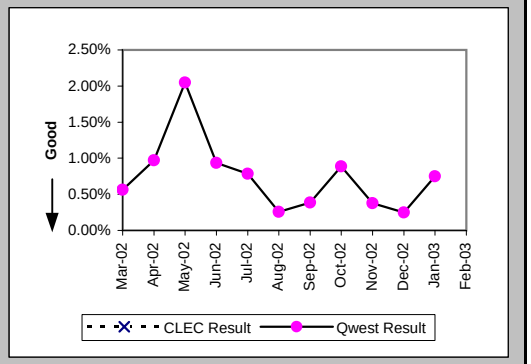
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	713	0.84%	9.13%			
Apr-02						11	722	1.52%	12.25%			
May-02						17	733	2.32%	15.05%			
Jun-02						9	750	1.20%	10.89%			
Jul-02						10	764	1.31%	11.37%			
Aug-02						6	779	0.77%	8.74%			
Sep-02						9	782	1.15%	10.67%			
Oct-02						8	790	1.01%	10.01%			
Nov-02						9	792	1.14%	10.60%			
Dec-02						4	800	0.50%	7.05%			
Jan-03						10	801	1.25%	11.10%			
Feb-03						7	807	0.87%	9.27%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

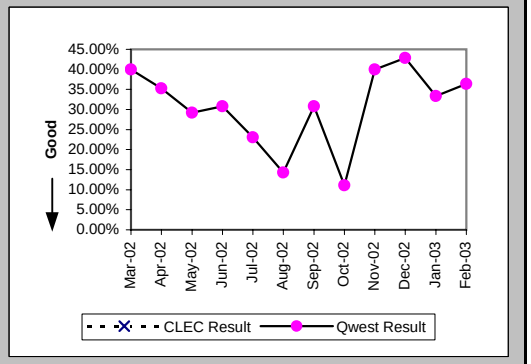
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	713	0.56%	7.47%			
Apr-02						7	722	0.97%	9.80%			
May-02						15	733	2.05%	14.16%			
Jun-02						7	750	0.93%	9.62%			
Jul-02						6	764	0.79%	8.83%			
Aug-02						2	779	0.26%	5.06%			
Sep-02						3	782	0.38%	6.18%			
Oct-02						7	790	0.89%	9.37%			
Nov-02						3	792	0.38%	6.14%			
Dec-02						2	800	0.25%	4.99%			
Jan-03						6	801	0.75%	8.62%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

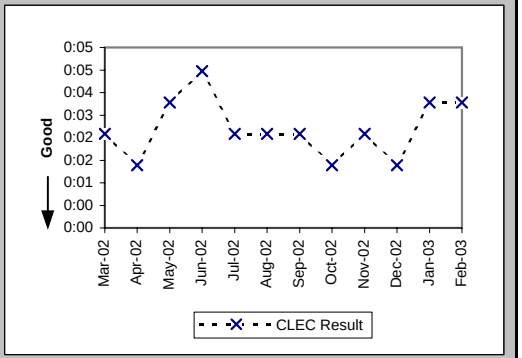
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	10	40.00%	48.99%			
Apr-02						6	17	35.29%	47.79%			
May-02						7	24	29.17%	45.45%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	13	23.08%	42.13%			
Aug-02						1	7	14.29%	34.99%			
Sep-02						4	13	30.77%	46.15%			
Oct-02						1	9	11.11%	31.43%			
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			
Jan-03						5	15	33.33%	47.14%			
Feb-03						4	11	36.36%	48.10%			



Checklist #4 - Unbundled Loop Cutovers

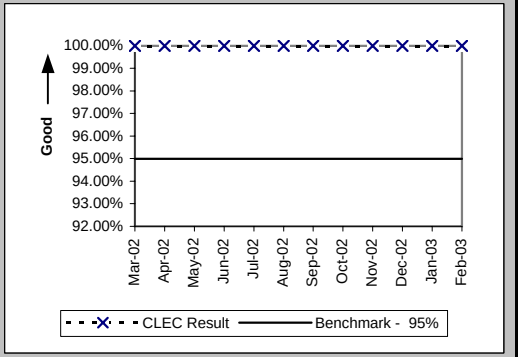
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	4:32	97	0:03	0	0
Apr-02	3:35	105	0:02	0	0
May-02	11:13	187	0:04	0	0
Jun-02	4:37	55	0:05	0	0
Jul-02	9:09	165	0:03	0	0
Aug-02	3:37	85	0:03	0	0
Sep-02	9:06	213	0:03	0	0
Oct-02	6:28	190	0:02	0	0
Nov-02	11:08	209	0:03	0	0
Dec-02	15:01	370	0:02	0	0
Jan-03	5:33	94	0:04	0	0
Feb-03	15:22	257	0:04	0	0



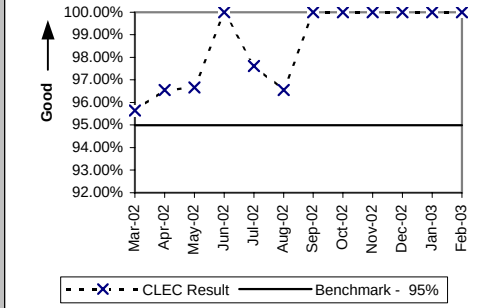
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	26	26	100.00%	0	0
Apr-02	44	44	100.00%	0	0
May-02	34	34	100.00%	0	0
Jun-02	24	24	100.00%	0	0
Jul-02	33	33	100.00%	0	0
Aug-02	18	18	100.00%	0	0
Sep-02	37	37	100.00%	0	0
Oct-02	33	33	100.00%	0	0
Nov-02	67	67	100.00%	0	0
Dec-02	104	104	100.00%	0	0
Jan-03	34	34	100.00%	0	0
Feb-03	53	53	100.00%	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

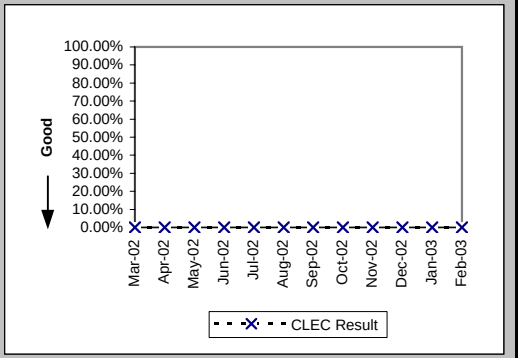
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	22	23	95.65%	0	0
Apr-02	28	29	96.55%	0	0
May-02	29	30	96.67%	0	0
Jun-02	39	39	100.00%	0	0
Jul-02	41	42	97.62%	0	0
Aug-02	28	29	96.55%	0	0
Sep-02	34	34	100.00%	0	0
Oct-02	29	29	100.00%	0	0
Nov-02	16	16	100.00%	0	0
Dec-02	25	25	100.00%	0	0
Jan-03	35	35	100.00%	0	0
Feb-03	22	22	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

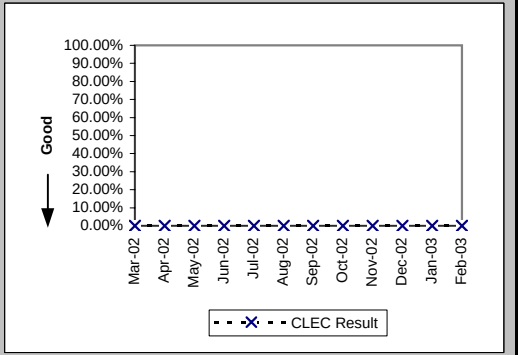
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	0	26	0.00%	0	0
Apr-02	0	44	0.00%	0	0
May-02	0	34	0.00%	0	0
Jun-02	0	24	0.00%	0	0
Jul-02	0	33	0.00%	0	0
Aug-02	0	18	0.00%	0	0
Sep-02	0	37	0.00%	0	0
Oct-02	0	33	0.00%	0	0
Nov-02	0	67	0.00%	0	0
Dec-02	0	104	0.00%	0	0
Jan-03	0	34	0.00%	0	0
Feb-03	0	53	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

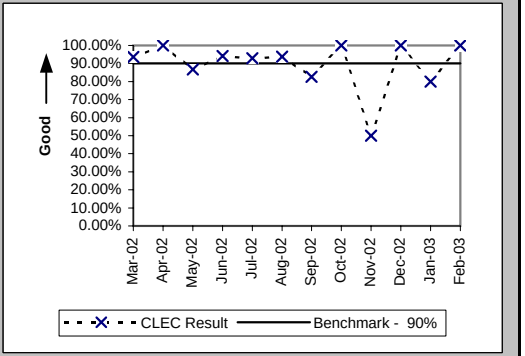
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	0	23	0.00%	0	0
Apr-02	0	29	0.00%	0	0
May-02	0	30	0.00%	0	0
Jun-02	0	39	0.00%	0	0
Jul-02	0	42	0.00%	0	0
Aug-02	0	29	0.00%	0	0
Sep-02	0	34	0.00%	0	0
Oct-02	0	29	0.00%	0	0
Nov-02	0	16	0.00%	0	0
Dec-02	0	25	0.00%	0	0
Jan-03	0	35	0.00%	0	0
Feb-03	0	22	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

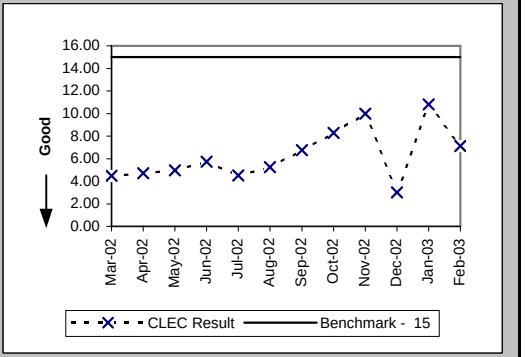
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	29	31	93.55%	0	0	24.57%
Apr-02	29	29	100.00%	0	0	0.00%
May-02	26	30	86.67%	0	0	33.99%
Jun-02	16	17	94.12%	0	0	23.53%
Jul-02	26	28	92.86%	0	0	25.75%
Aug-02	15	16	93.75%	0	0	24.21%
Sep-02	19	23	82.61%	0	0	37.90%
Oct-02	18	18	100.00%	0	0	0.00%
Nov-02	1	2	50.00%	0	0	50.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	4	5	80.00%	0	0	40.00%
Feb-03	9	9	100.00%	0	0	0.00%



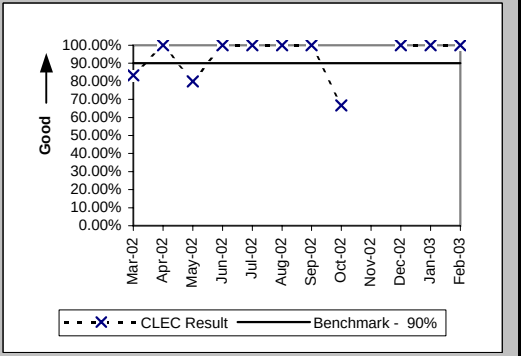
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	130	29	4.48	0	0	2.95
Apr-02	127	27	4.70	0	0	3.11
May-02	139	28	4.96	0	0	3.91
Jun-02	86	15	5.73	0	0	5.13
Jul-02	126	28	4.50	0	0	3.81
Aug-02	84	16	5.25	0	0	4.68
Sep-02	155	23	6.74	0	0	4.95
Oct-02	149	18	8.28	0	0	4.94
Nov-02	20	2	10.00	0	0	2.83
Dec-02	3	1	3.00	0	0	
Jan-03	54	5	10.80	0	0	5.85
Feb-03	57	8	7.12	0	0	4.16



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

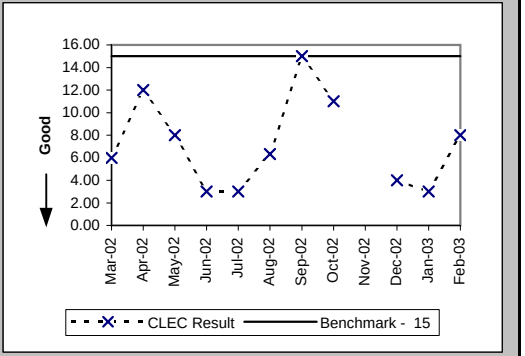
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	5	6	83.33%	0	0	37.27%
Apr-02	3	3	100.00%	0	0	0.00%
May-02	4	5	80.00%	0	0	40.00%
Jun-02	1	1	100.00%	0	0	0.00%
Jul-02	5	5	100.00%	0	0	0.00%
Aug-02	3	3	100.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02	2	3	66.67%	0	0	47.14%
Nov-02						
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	1	1	100.00%	0	0	0.00%
Feb-03	3	3	100.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

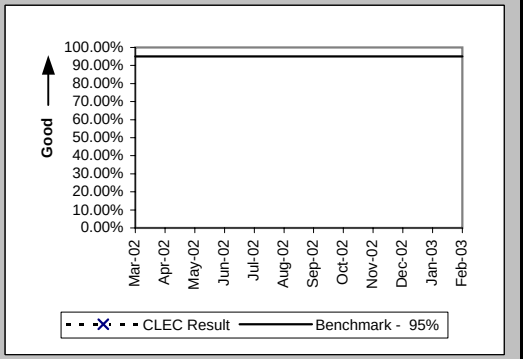
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Mar-02	36	6	6.00	0	0	5.06
Apr-02	36	3	12.00	0	0	1.73
May-02	40	5	8.00	0	0	4.58
Jun-02	3	1	3.00	0	0	
Jul-02	15	5	3.00	0	0	0.00
Aug-02	19	3	6.33	0	0	5.77
Sep-02	15	1	15.00	0	0	
Oct-02	33	3	11.00	0	0	7.00
Nov-02						
Dec-02	4	1	4.00	0	0	
Jan-03	3	1	3.00	0	0	
Feb-03	24	3	8.00	0	0	5.29



Checklist #4 - Line Sharing Installation

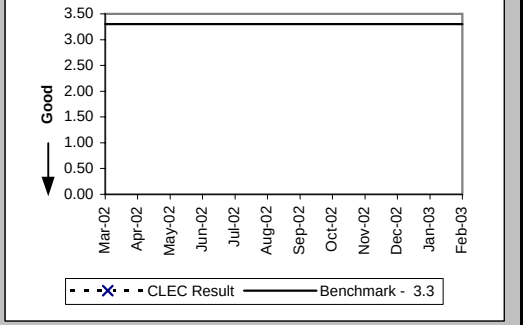
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



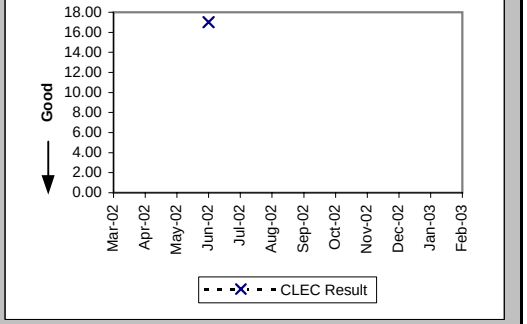
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

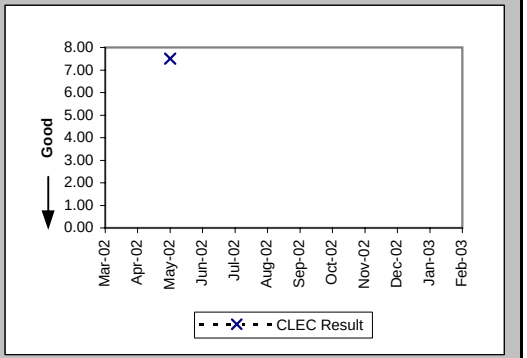
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02	17	1	17.00	0	0	
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



Checklist #4 - Line Sharing Installation

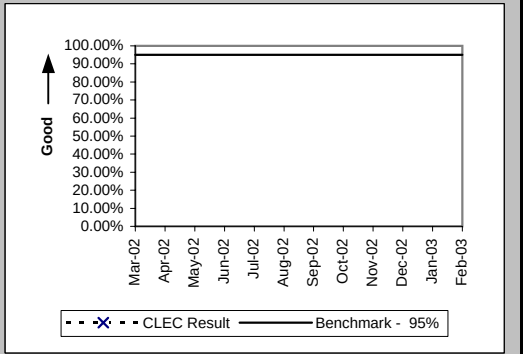
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02	15	2	7.50	0	0	6.36
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



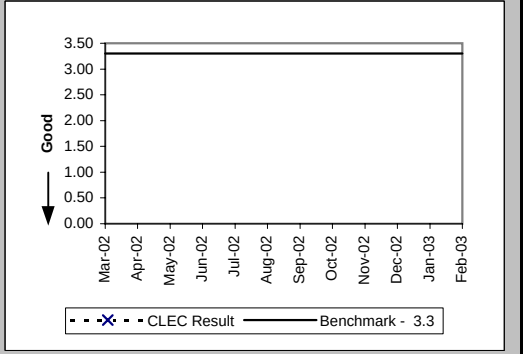
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

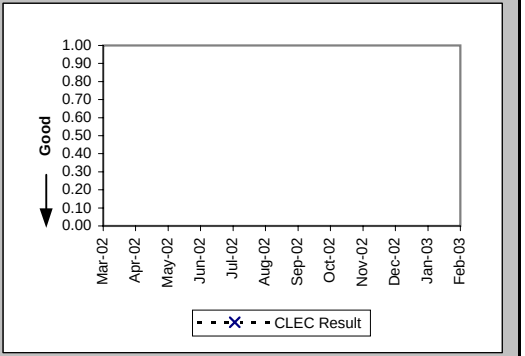
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



Checklist #4 - Line Sharing Installation

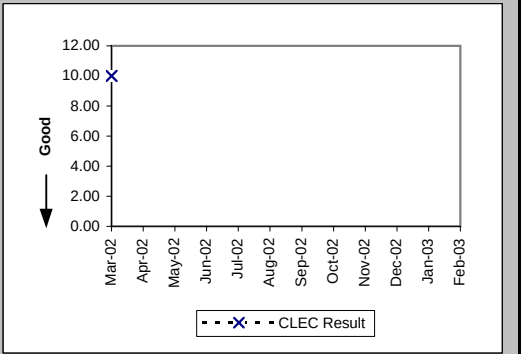
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



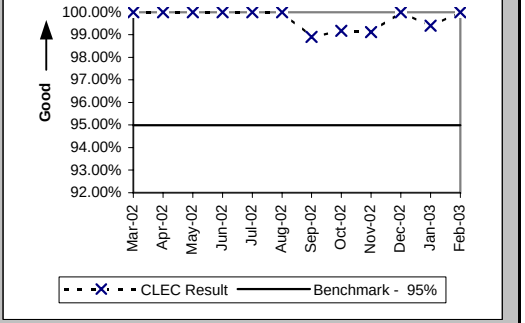
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	10	1	10.00	0	0	
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

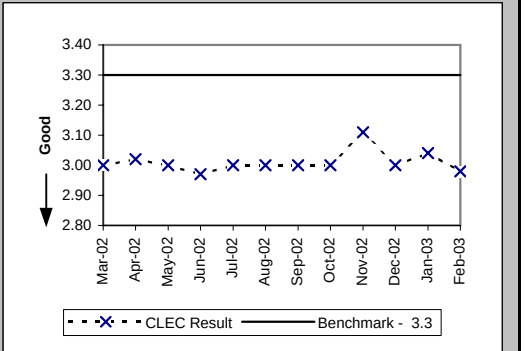
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	73	73	100.00%	0	0	0.00%
Apr-02	55	55	100.00%	0	0	0.00%
May-02	56	56	100.00%	0	0	0.00%
Jun-02	66	66	100.00%	0	0	0.00%
Jul-02	86	86	100.00%	0	0	0.00%
Aug-02	97	97	100.00%	0	0	0.00%
Sep-02	91	92	98.91%	0	1	10.37%
Oct-02	120	121	99.17%	1	0	9.05%
Nov-02	113	114	99.12%	1	0	9.32%
Dec-02	121	121	100.00%	0	0	0.00%
Jan-03	167	168	99.40%	0	0	7.69%
Feb-03	123	123	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

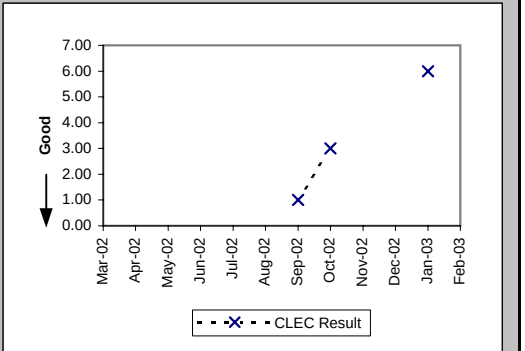
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	204	68	3.00	7	0	0.00
Apr-02	145	48	3.02	8	0	0.14
May-02	147	49	3.00	8	0	0.00
Jun-02	175	59	2.97	9	0	0.49
Jul-02	243	81	3.00	5	0	0.00
Aug-02	279	93	3.00	4	0	0.00
Sep-02	261	87	3.00	5	1	0.00
Oct-02	363	121	3.00	1	0	0.39
Nov-02	354	114	3.11	1	0	1.13
Dec-02	363	121	3.00	0	0	0.00
Jan-03	510	168	3.04	0	0	0.46
Feb-03	349	117	2.98	6	0	0.18



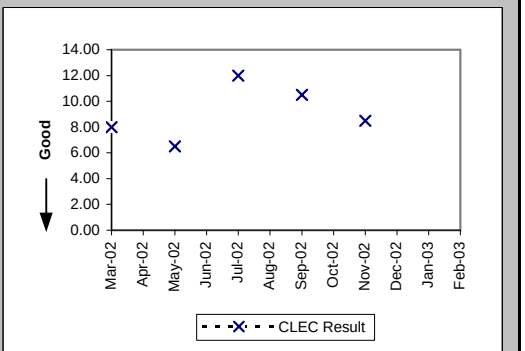
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	1	1	1.00	0	0	
Oct-02	3	1	3.00	1	0	
Nov-02						
Dec-02						
Jan-03	6	1	6.00	0	0	
Feb-03						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

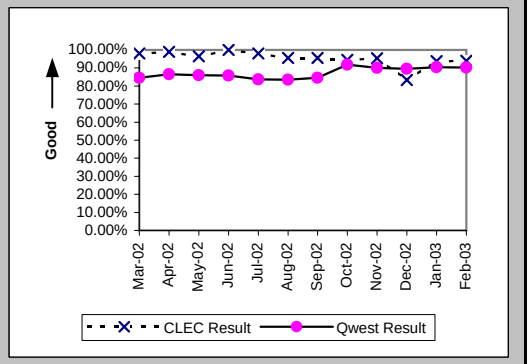
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02	8	1	8.00	0	0	
Apr-02						
May-02	13	2	6.50	0	0	7.78
Jun-02						
Jul-02	12	1	12.00	0	0	
Aug-02						
Sep-02	42	4	10.50	0	0	1.91
Oct-02						
Nov-02	17	2	8.50	0	0	4.95
Dec-02						
Jan-03						
Feb-03						



Checklist #4 - Line Sharing Installation

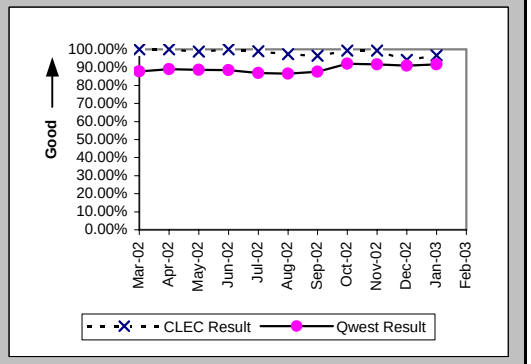
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	98	100	98.00%	0	0	13073	15460	84.56%	36.13%	-3.71	-3.25	No
Apr-02	94	95	98.95%	0	0	13476	15589	86.45%	34.23%	-3.55	-3.16	No
May-02	81	84	96.43%	0	0	13584	15810	85.92%	34.78%	-2.76	-2.68	No
Jun-02	85	85	100.00%	0	0	13716	15974	85.86%	34.84%	-3.73	-3.27	No
Jul-02	99	101	98.02%	0	0	13442	16060	83.70%	36.94%	-3.88	-3.36	No
Aug-02	110	115	95.65%	0	0	14838	17760	83.55%	37.08%	-3.49	-3.12	No
Sep-02	108	113	95.58%	0	0	14808	17508	84.58%	36.12%	-3.23	-2.96	No
Oct-02	121	128	94.53%			14855	16168	91.88%	27.32%	-1.09	-1.67	No
Nov-02	123	129	95.35%			13663	15172	90.05%	29.93%	-2	-2.22	No
Dec-02	100	120	83.33%			11997	13396	89.56%	30.58%	2.09	0.27	Yes
Jan-03	138	147	93.88%			13037	14430	90.35%	29.53%	-1.44	-1.88	No
Feb-03	142	151	94.04%	0	74	13484	14951	90.19%	29.75%	-1.58	-1.96	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

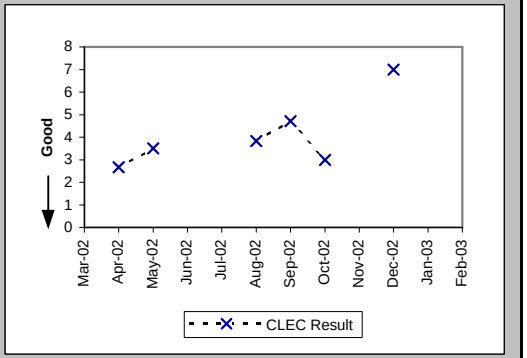
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	100	100	100.00%	0	0	13581	15460	87.85%	32.68%	-3.71	-3.25	No
Apr-02	95	95	100.00%	0	0	13874	15589	89.00%	31.29%	-3.42	-3.08	No
May-02	83	84	98.81%	0	0	14002	15810	88.56%	31.82%	-2.94	-2.79	No
Jun-02	85	85	100.00%	0	0	14138	15974	88.51%	31.89%	-3.31	-3.01	No
Jul-02	100	101	99.01%	0	0	13959	16060	86.92%	33.72%	-3.59	-3.18	No
Aug-02	112	115	97.39%	0	0	15363	17760	86.50%	34.17%	-3.41	-3.07	No
Sep-02	109	113	96.46%	0	0	15340	17508	87.62%	32.94%	-2.84	-2.73	No
Oct-02	127	128	99.22%	0	0	14891	16168	92.10%	26.97%	-2.97	-2.81	No
Nov-02	128	129	99.22%	0	0	13895	15172	91.58%	27.76%	-3.11	-2.89	No
Dec-02	113	120	94.17%	0	87	12185	13396	90.96%	28.68%	-1.22	-1.74	No
Jan-03	142	147	96.60%	0	61	13240	14430	91.75%	27.51%	-2.12	-2.29	No
Feb-03												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

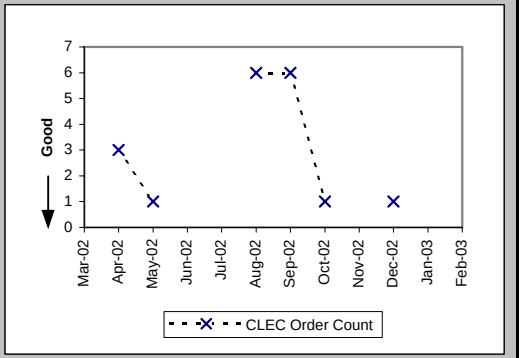
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Mar-02						
Apr-02	8	3	2.67	0	0	4.62
May-02	7	2	3.50	0	0	0.71
Jun-02						
Jul-02						
Aug-02	23	6	3.83	0	0	3.76
Sep-02	33	7	4.71	0	0	4.42
Oct-02	3	1	3.00	0	0	
Nov-02						
Dec-02	7	1	7.00	0	0	
Jan-03						
Feb-03						



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

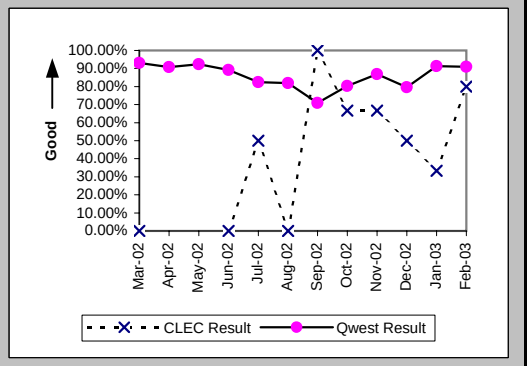
Date	CLEC Order Count
Mar-02	
Apr-02	3
May-02	1
Jun-02	
Jul-02	
Aug-02	6
Sep-02	6
Oct-02	1
Nov-02	
Dec-02	1
Jan-03	
Feb-03	



Checklist #4 - Line Sharing Repair

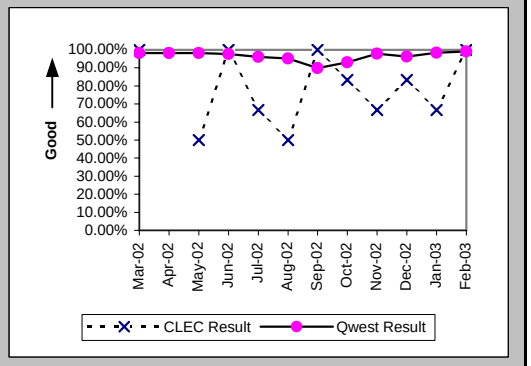
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	1	0	4321	4645	93.02%	25.47%	1.82	0.11	Yes
Apr-02						3968	4373	90.74%	28.99%			
May-02						3922	4248	92.33%	26.62%			
Jun-02	0	1	0.00%	1	0	4699	5271	89.15%	31.10%	1.61	-0.02	No
Jul-02	1	2	50.00%	2	0	6320	7663	82.47%	38.02%	0.93	-0.43	No
Aug-02	0	2	0.00%	2	0	6600	8057	81.92%	38.49%	2.14	0.3	Yes
Sep-02	4	4	100.00%	4	0	4758	6703	70.98%	45.38%	-1.28	-1.78	No
Oct-02	8	12	66.67%	7	0	4662	5809	80.25%	39.81%	1.11	-0.32	No
Nov-02	2	3	66.67%	1	0	3889	4479	86.83%	33.82%	0.85	-0.48	No
Dec-02	3	6	50.00%	3	0	3511	4414	79.54%	40.34%	1.55	-0.06	No
Jan-03	1	3	33.33%	3	0	3841	4204	91.37%	28.09%	2.31	0.4	Yes
Feb-03	4	5	80.00%	1	0	5708	6270	91.04%	28.57%	0.77	-0.53	No



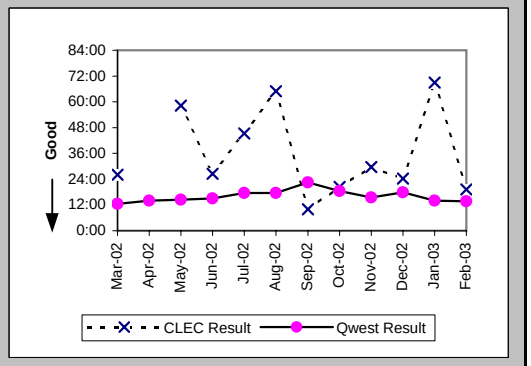
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	1	0	5784	5889	98.22%	13.23%	-0.13	-1.08	No
Apr-02						5730	5837	98.17%	13.41%			
May-02	1	2	50.00%	2	0	5690	5790	98.27%	13.03%	2.12	0.29	Yes
Jun-02	7	7	100.00%	1	0	6648	6808	97.65%	15.15%	-0.41	-1.25	No
Jul-02	2	3	66.67%	2	0	8901	9267	96.05%	19.48%	1.56	-0.05	No
Aug-02	1	2	50.00%	2	0	9197	9657	95.24%	21.30%	1.67	0.02	Yes
Sep-02	4	4	100.00%	4	0	7477	8310	89.98%	30.03%	-0.67	-1.41	No
Oct-02	10	12	83.33%	7	0	6757	7256	93.12%	25.31%	1.17	-0.29	No
Nov-02	2	3	66.67%	1	0	5504	5619	97.95%	14.16%	1.88	0.14	Yes
Dec-02	5	6	83.33%	3	0	5415	5622	96.32%	18.83%	1.23	-0.25	No
Jan-03	2	3	66.67%	3	0	5140	5221	98.45%	12.36%	2	0.21	Yes
Feb-03	5	5	100.00%	1	0	7367	7439	99.03%	9.79%	-0.22	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

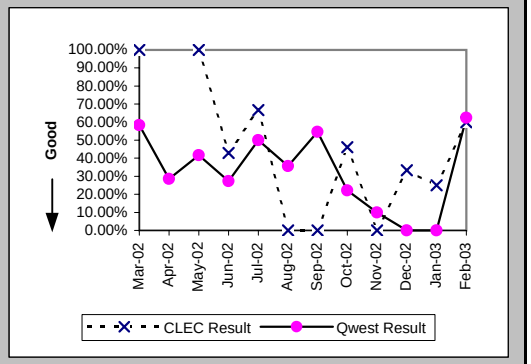
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	26:03	1	26:03	1	0	73464:34	5889	12:28	15:36	1.57	-0.04	No
Apr-02						81834:17	5837	14:01	13:20			
May-02	116:35	2	58:17	2	0	83617:54	5790	14:27	15:20	2.58	0.57	Yes
Jun-02	185:59	7	26:34	1	0	102629:55	6808	15:04	14:26	1.84	0.12	Yes
Jul-02	136:01	3	45:20	2	0	162287:49	9267	17:31	16:47	2.17	0.32	Yes
Aug-02	129:46	2	64:53	2	0	170307:03	9657	17:38	19:41	2.2	0.34	Yes
Sep-02	39:45	4	9:56	2	0	187452:18	8310	22:33	20:33	-1.23	-1.75	No
Oct-02	244:03	12	20:20	6	0	134090:23	7256	18:29	18:44	0.44	-0.73	No
Nov-02	88:53	3	29:38	1	0	86580:09	5619	15:25	37:01	1.74	0.06	Yes
Dec-02	145:19	6	24:13	3	0	100355:38	5622	17:51	15:48	1.12	-0.32	No
Jan-03	206:39	3	68:53	2	0	72811:31	5221	13:57	42:05	2.75	0.67	Yes
Feb-03	95:57	5	19:11	1	0	101799:14	7439	13:41	12:38	1.2	-0.27	No



Checklist #4 - Line Sharing Repair

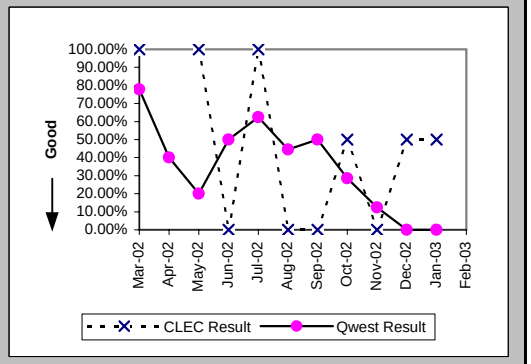
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	1	0	7	12	58.33%	49.30%	0.47	-0.71	No
Apr-02						2	7	28.57%	45.18%			
May-02	2	2	100.00%	2	0	5	12	41.67%	49.30%	1.3	-0.21	No
Jun-02	3	7	42.86%	1	0	3	11	27.27%	44.54%	0.59	-0.64	No
Jul-02	2	3	66.67%	2	0	6	12	50.00%	50.00%	0.35	-0.78	No
Aug-02	0	2	0.00%	2	0	5	14	35.71%	47.92%	-0.99	-1.6	No
Sep-02	0	6	0.00%	2	0	6	11	54.55%	49.79%	-2.16	-2.31	No
Oct-02	6	13	46.15%	6	0	2	9	22.22%	41.57%	1.06	-0.36	No
Nov-02	0	3	0.00%	1	0	1	10	10.00%	30.00%	-0.51	-1.31	No
Dec-02	2	6	33.33%	3	0	0	3	0.00%	N/A	N/A	-0.48	No
Jan-03	1	4	25.00%	2	0	0	10	0.00%	N/A	N/A	-0.33	No
Feb-03	3	5	60.00%	1	0	5	8	62.50%	48.41%	-0.09	-1.06	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

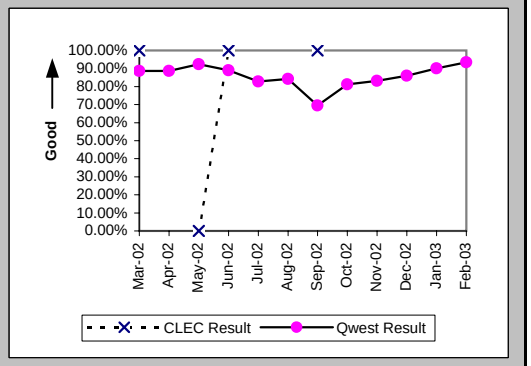
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	1	0	7	9	77.78%	41.57%	0.12	-0.93	No
Apr-02						2	5	40.00%	48.99%			
May-02	2	2	100.00%	2	0	1	5	20.00%	40.00%	1.61	-0.02	No
Jun-02	0	4	0.00%	1	0	3	6	50.00%	50.00%	-1.55	-1.94	No
Jul-02	1	1	100.00%	2	0	5	8	62.50%	48.41%	0.37	-0.77	No
Aug-02	0	1	0.00%	2	0	4	9	44.44%	49.69%	-0.85	-1.52	No
Sep-02	0	3	0.00%	2	0	2	4	50.00%	50.00%	-1.31	-1.8	No
Oct-02	5	10	50.00%	6	0	2	7	28.57%	45.18%	0.77	-0.53	No
Nov-02	0	1	0.00%	1	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Dec-02	2	4	50.00%	3	0	0	1	0.00%	N/A	N/A	-0.71	No
Jan-03	1	2	50.00%	2	0	0	6	0.00%	N/A	N/A	-0.27	No
Feb-03												



Checklist #4 - Line Sharing Repair

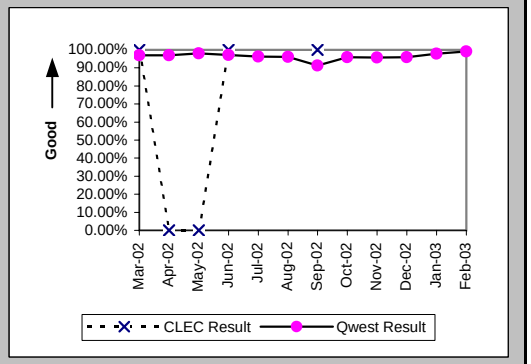
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	1835	2070	88.65%	31.72%	-0.36	-1.22	No
Apr-02						1898	2143	88.57%	31.82%			
May-02	0	1	0.00%	0	0	2010	2177	92.33%	26.61%	1.78	0.08	Yes
Jun-02	1	1	100.00%	1	0	2439	2739	89.05%	31.23%	-0.35	-1.21	No
Jul-02						3201	3864	82.84%	37.70%			
Aug-02						2913	3462	84.14%	36.53%			
Sep-02	1	1	100.00%	0	0	2782	3999	69.57%	46.01%	-0.66	-1.4	No
Oct-02						2820	3474	81.17%	39.09%			
Nov-02						2350	2827	83.13%	37.45%			
Dec-02						2214	2575	85.98%	34.72%			
Jan-03						1615	1793	90.07%	29.90%			
Feb-03						1944	2081	93.42%	24.80%			



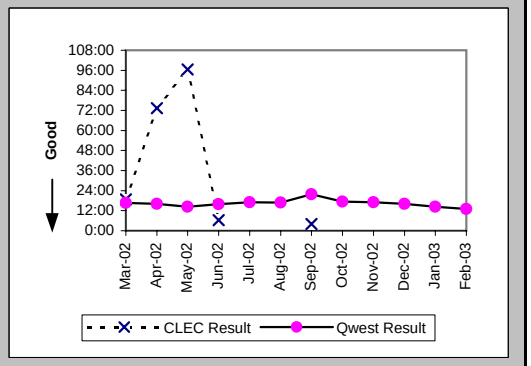
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	2723	2807	97.01%	17.04%	-0.18	-1.11	No
Apr-02	0	1	0.00%	0	0	2875	2966	96.93%	17.25%	2.17	0.32	Yes
May-02	0	1	0.00%	0	0	2962	3022	98.01%	13.95%	2.34	0.42	Yes
Jun-02	1	1	100.00%	1	0	3494	3594	97.22%	16.45%	-0.17	-1.1	No
Jul-02						4638	4818	96.26%	18.96%			
Aug-02						4201	4374	96.04%	19.49%			
Sep-02	1	1	100.00%	0	0	4524	4959	91.23%	28.29%	-0.31	-1.19	No
Oct-02						4164	4344	95.86%	19.93%			
Nov-02						3430	3581	95.78%	20.10%			
Dec-02						3194	3327	96.00%	19.59%			
Jan-03						2363	2414	97.89%	14.38%			
Feb-03						2598	2622	99.08%	9.52%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

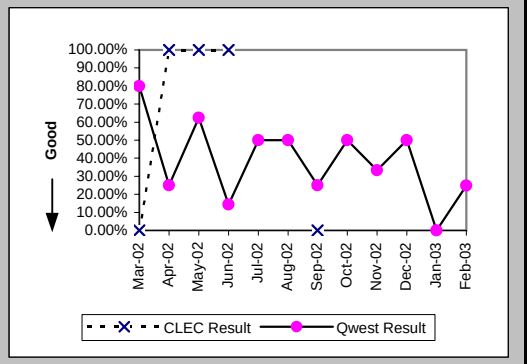
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	18:43	1	18:43	0	0	46745:24	2807	16:39	52:54	0.27	-0.83	No
Apr-02	73:19	1	73:19	0	0	47533:42	2966	16:02	24:22	2.37	0.44	Yes
May-02	96:28	1	96:28	0	0	43636:06	3022	14:26	19:29	2.88	0.75	Yes
Jun-02	6:20	1	6:20	1	0	57218:49	3594	15:55	17:01	-0.56	-1.34	No
Jul-02						81923:41	4818	17:00	16:18			
Aug-02						73488:24	4374	16:48	16:29			
Sep-02	4:00	1	4:00	0	0	108220:55	4959	21:49	20:10	-0.88	-1.54	No
Oct-02						75539:11	4344	17:23	14:57			
Nov-02						60725:05	3581	16:57	14:49			
Dec-02						53505:26	3327	16:05	15:58			
Jan-03						34524:25	2414	14:18	13:23			
Feb-03						34163:40	2622	13:02	11:07			



Checklist #4 - Line Sharing Repair

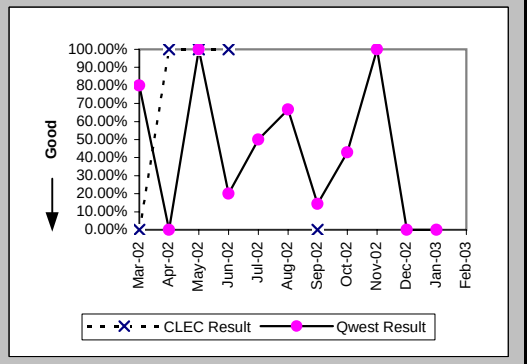
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	4	5	80.00%	40.00%	-1.83	-2.11	No
Apr-02	1	1	100.00%	0	0	1	4	25.00%	43.30%	0.88	-0.47	No
May-02	1	1	100.00%	0	0	5	8	62.50%	48.41%	0.37	-0.77	No
Jun-02	1	1	100.00%	1	0	1	7	14.29%	34.99%	1.22	-0.26	No
Jul-02						5	10	50.00%	50.00%			
Aug-02						6	12	50.00%	50.00%			
Sep-02	0	1	0.00%	0	0	3	12	25.00%	43.30%	-0.55	-1.34	No
Oct-02						6	12	50.00%	50.00%			
Nov-02						2	6	33.33%	47.14%			
Dec-02						1	2	50.00%	50.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03						27	109	24.77%	43.17%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

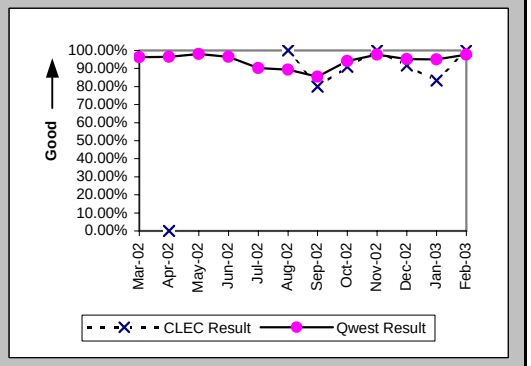
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	4	5	80.00%	40.00%	-1.83	-2.11	No
Apr-02	1	1	100.00%	0	0	0	2	0.00%	N/A	N/A	-0.37	No
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	1	5	20.00%	40.00%	1.02	-0.38	No
Jul-02						4	8	50.00%	50.00%			
Aug-02						2	3	66.67%	47.14%			
Sep-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02						3	7	42.86%	49.49%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03												



Checklist #4 - Line Sharing Repair

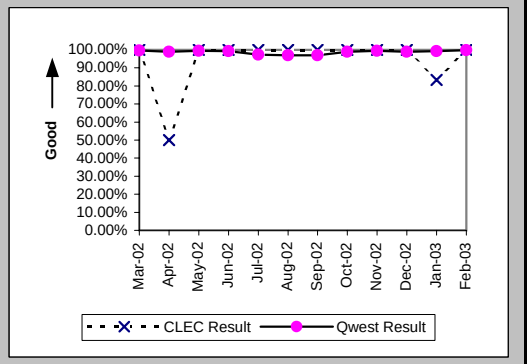
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1204	1251	96.24%	19.02%			
Apr-02	0	1	0.00%	0	0	1179	1222	96.48%	18.43%	2.11	0.28	Yes
May-02						1593	1624	98.09%	13.68%			
Jun-02						1059	1097	96.54%	18.29%			
Jul-02						1471	1630	90.25%	29.67%			
Aug-02	4	4	100.00%	0	0	1515	1695	89.38%	30.81%	-0.69	-1.42	No
Sep-02	4	5	80.00%	1	0	1240	1450	85.52%	35.19%	0.38	-0.77	No
Oct-02	10	11	90.91%	3	0	1419	1507	94.16%	23.45%	0.49	-0.71	No
Nov-02	7	7	100.00%	3	0	868	888	97.75%	14.84%	-0.4	-1.24	No
Dec-02	22	24	91.67%	5	0	839	882	95.12%	21.54%	0.76	-0.54	No
Jan-03	5	6	83.33%	1	0	692	728	95.05%	21.68%	1.04	-0.37	No
Feb-03	9	9	100.00%	0	0	845	865	97.69%	15.03%	-0.46	-1.28	No



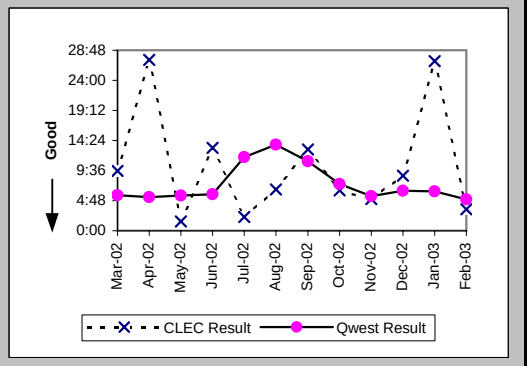
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	5	100.00%	1	0	2739	2751	99.56%	6.59%	-0.15	-1.09	No
Apr-02	1	2	50.00%	0	0	2588	2614	99.01%	9.92%	2.33	0.42	Yes
May-02	6	6	100.00%	2	0	3024	3040	99.47%	7.24%	-0.18	-1.11	No
Jun-02	7	7	100.00%	0	0	2443	2459	99.35%	8.04%	-0.21	-1.13	No
Jul-02	2	2	100.00%	1	0	2833	2911	97.32%	16.15%	-0.23	-1.14	No
Aug-02	4	4	100.00%	0	0	2863	2952	96.99%	17.10%	-0.35	-1.21	No
Sep-02	5	5	100.00%	1	0	2581	2661	96.99%	17.08%	-0.39	-1.24	No
Oct-02	11	11	100.00%	3	0	2598	2626	98.93%	10.27%	-0.34	-1.21	No
Nov-02	7	7	100.00%	3	0	1738	1746	99.54%	6.75%	-0.18	-1.11	No
Dec-02	24	24	100.00%	5	0	1612	1630	98.90%	10.45%	-0.51	-1.31	No
Jan-03	5	6	83.33%	1	0	1565	1575	99.37%	7.94%	2.07	0.26	Yes
Feb-03	9	9	100.00%	0	0	1656	1660	99.76%	4.90%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

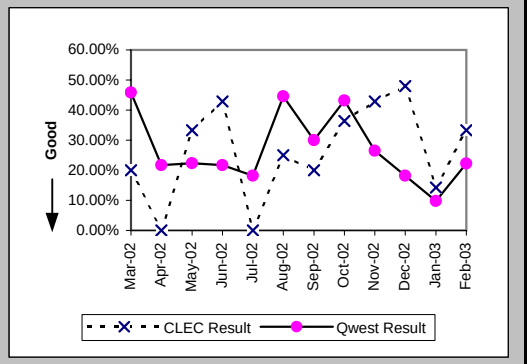
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	47:47	5	9:33	1	0	15540:38	2751	5:39	8:43	1.12	-0.32	No
Apr-02	54:29	2	27:15	0	0	13987:42	2614	5:21	9:04	2.12	0.29	Yes
May-02	8:46	6	1:28	2	0	17091:04	3040	5:37	9:05	-1.12	-1.68	No
Jun-02	92:44	7	13:15	0	0	14333:42	2459	5:50	8:56	1.91	0.16	Yes
Jul-02	4:25	2	2:13	1	0	34265:45	2911	11:46	27:07	-0.5	-1.3	No
Aug-02	26:26	4	6:36	0	0	40556:28	2952	13:44	43:02	-0.33	-1.2	No
Sep-02	64:57	5	12:59	1	0	29545:39	2661	11:06	17:59	0.51	-0.69	No
Oct-02	70:53	11	6:27	3	0	19527:00	2626	7:26	10:50	-0.3	-1.18	No
Nov-02	35:19	7	5:03	3	0	9622:59	1746	5:31	8:06	-0.15	-1.09	No
Dec-02	210:53	24	8:47	4	0	10398:38	1630	6:23	10:27	1.14	-0.31	No
Jan-03	162:32	6	27:05	0	0	9896:14	1575	6:17	9:22	2.88	0.75	Yes
Feb-03	30:43	9	3:25	0	0	8335:35	1660	5:01	7:30	-0.64	-1.39	No



Checklist #4 - Line Sharing Repair

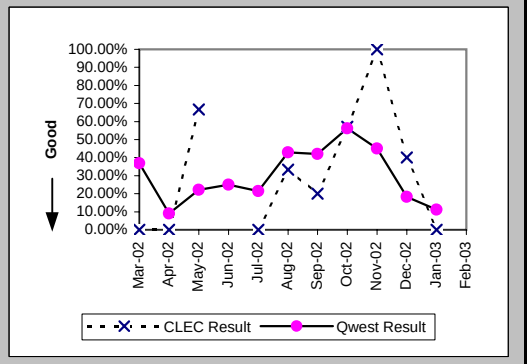
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	5	20.00%	1	0	11	24	45.83%	49.83%	-1.05	-1.64	No
Apr-02	0	2	0.00%	0	0	5	23	21.74%	41.25%	-0.71	-1.43	No
May-02	2	6	33.33%	2	0	21	94	22.34%	41.65%	0.59	-0.64	No
Jun-02	3	7	42.86%	0	0	5	23	21.74%	41.25%	1.01	-0.39	No
Jul-02	0	2	0.00%	1	0	6	33	18.18%	38.57%	-0.65	-1.39	No
Aug-02	1	4	25.00%	0	0	29	65	44.62%	49.71%	-0.77	-1.47	No
Sep-02	1	5	20.00%	1	0	12	40	30.00%	45.83%	-0.46	-1.28	No
Oct-02	4	11	36.36%	3	0	16	37	43.24%	49.54%	-0.4	-1.25	No
Nov-02	3	7	42.86%	3	0	9	34	26.47%	44.12%	0.81	-0.51	No
Dec-02	12	25	48.00%	4	0	4	22	18.18%	38.57%	2.13	0.29	Yes
Jan-03	1	7	14.29%	0	0	4	41	9.76%	29.67%	0.32	-0.81	No
Feb-03	3	9	33.33%	0	0	95	428	22.20%	41.56%	0.77	-0.53	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

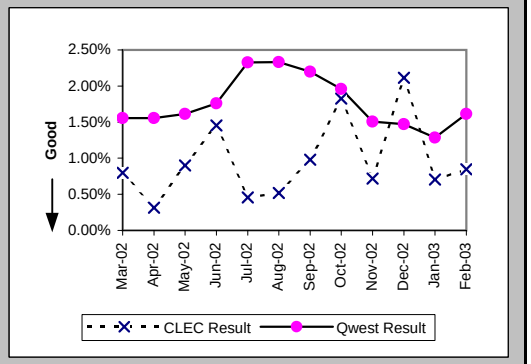
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	2	0.00%	1	0	7	19	36.84%	48.24%	-1.03	-1.62	No
Apr-02	0	1	0.00%	0	0	1	11	9.09%	28.75%	-0.3	-1.18	No
May-02	2	3	66.67%	2	0	16	72	22.22%	41.57%	1.48	-0.1	No
Jun-02						4	16	25.00%	43.30%			
Jul-02	0	1	0.00%	1	0	3	14	21.43%	41.03%	-0.5	-1.31	No
Aug-02	1	3	33.33%	0	0	15	35	42.86%	49.49%	-0.32	-1.19	No
Sep-02	1	5	20.00%	1	0	8	19	42.11%	49.37%	-0.89	-1.54	No
Oct-02	4	7	57.14%	3	0	9	16	56.25%	49.61%	-0.04	-1.03	No
Nov-02	1	1	100.00%	3	0	9	20	45.00%	49.75%	0.72	-0.56	No
Dec-02	2	5	40.00%	4	0	2	11	18.18%	38.57%	0.79	-0.52	No
Jan-03	0	4	0.00%	0	0	3	27	11.11%	31.43%	-0.66	-1.4	No
Feb-03												



Checklist #4 - Line Sharing Repair

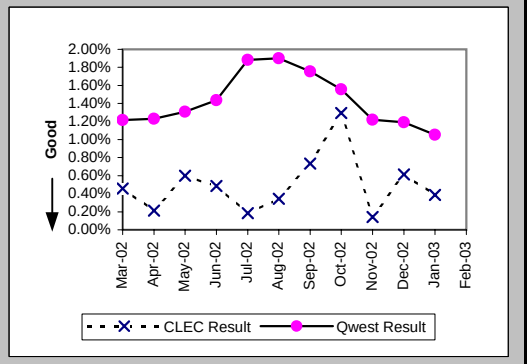
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	7	877	0.80%	2	0	11665	749360	1.56%	12.38%	-1.81	-2.1	No
Apr-02	3	947	0.32%	0	0	11638	748472	1.55%	12.37%	-3.08	-2.87	No
May-02	9	1001	0.90%	4	0	12072	747618	1.61%	12.60%	-1.8	-2.09	No
Jun-02	15	1031	1.45%	2	0	13121	745932	1.76%	13.15%	-0.74	-1.45	No
Jul-02	5	1090	0.46%	3	0	17344	744726	2.33%	15.08%	-4.09	-3.49	No
Aug-02	6	1160	0.52%	2	0	17358	744183	2.33%	15.09%	-4.09	-3.49	No
Sep-02	12	1227	0.98%	3	0	16326	741930	2.20%	14.67%	-2.92	-2.77	No
Oct-02	24	1314	1.83%	9	0	14508	741289	1.96%	13.85%	-0.34	-1.21	No
Nov-02	10	1396	0.72%	4	0	11165	740439	1.51%	12.19%	-2.42	-2.47	No
Dec-02	31	1467	2.11%	7	0	10856	738483	1.47%	12.04%	2.04	0.24	Yes
Jan-03	11	1558	0.71%	2	0	9468	735929	1.29%	11.27%	-2.03	-2.23	No
Feb-03	14	1656	0.85%	1	0	11895	736643	1.61%	12.60%	-2.48	-2.51	No



Trouble Rate (Percent) (MR-8*) (Parity)

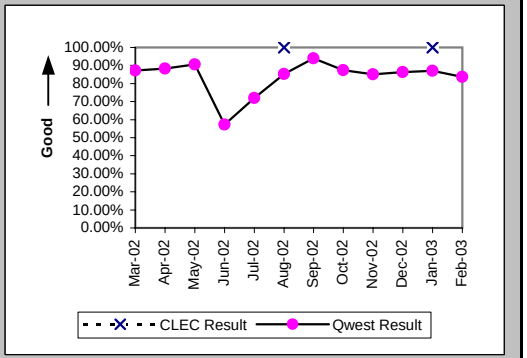
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	877	0.46%	2	0	9106	749360	1.22%	10.96%	-2.05	-2.25	No
Apr-02	2	947	0.21%	0	0	9203	748472	1.23%	11.02%	-2.84	-2.73	No
May-02	6	1001	0.60%	4	0	9795	747618	1.31%	11.37%	-1.98	-2.2	No
Jun-02	5	1031	0.49%	2	0	10703	745932	1.43%	11.89%	-2.56	-2.56	No
Jul-02	2	1090	0.18%	3	0	14027	744726	1.88%	13.59%	-4.13	-3.51	No
Aug-02	4	1160	0.34%	2	0	14137	744183	1.90%	13.65%	-3.88	-3.36	No
Sep-02	9	1227	0.73%	3	0	13022	741930	1.76%	13.13%	-2.72	-2.66	No
Oct-02	17	1314	1.29%	9	0	11552	741289	1.56%	12.39%	-0.77	-1.47	No
Nov-02	2	1396	0.14%	4	0	9039	740439	1.22%	10.98%	-3.66	-3.23	No
Dec-02	9	1467	0.61%	7	0	8811	738483	1.19%	10.86%	-2.04	-2.24	No
Jan-03	6	1558	0.39%	2	0	7751	735929	1.05%	10.21%	-2.58	-2.57	No
Feb-03												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

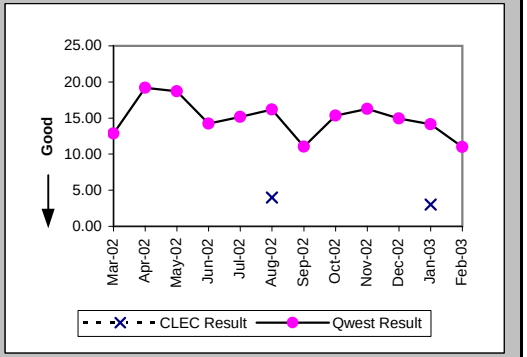
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02	1	1	100.00%	0	0	99	116	85.34%	35.37%	-0.41	-1.25	No
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						82	95	86.32%	34.37%			
Jan-03	1	1	100.00%	0	0	114	131	87.02%	33.61%	-0.38	-1.23	No
Feb-03						97	116	83.62%	37.01%			



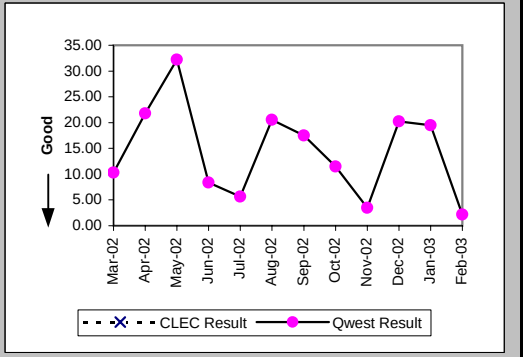
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02	4	1	4.00	0	0	2375	147	16.16	15.15	-0.8	-1.49	No
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1597	107	14.93	13.70			
Jan-03	3	1	3.00	0	0	2063	146	14.13	11.08	-1	-1.61	No
Feb-03						1209	110	10.99	11.24			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

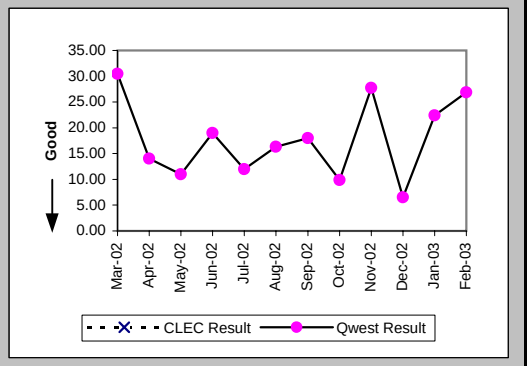
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			
Jan-03						156	8	19.50	10.41			
Feb-03						11	5	2.20	0.84			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

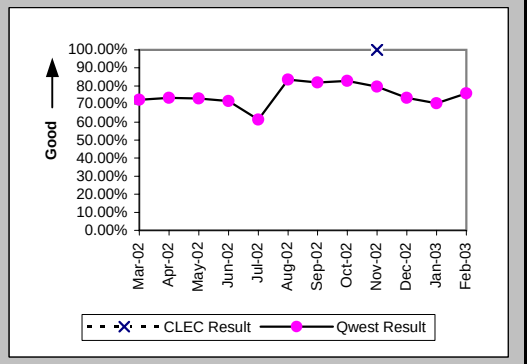
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			
Jan-03						314	14	22.43	23.55			
Feb-03						376	14	26.86	33.51			



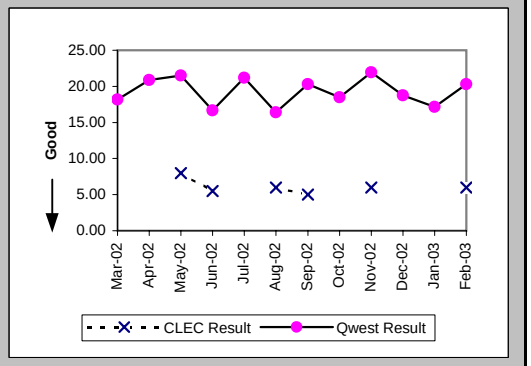
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02						141	169	83.43%	37.18%			
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02	1	1	100.00%	2	0	157	197	79.70%	40.23%	-0.5	-1.31	No
Dec-02						110	150	73.33%	44.22%			
Jan-03						90	128	70.31%	45.69%			
Feb-03						110	145	75.86%	42.79%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

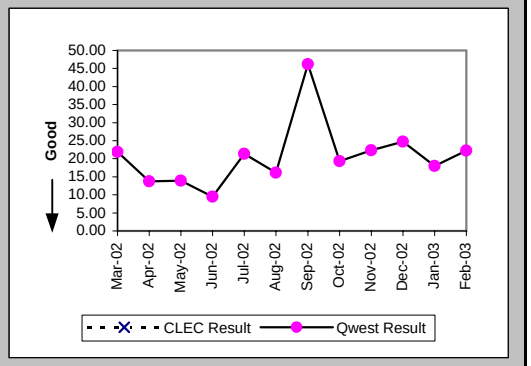
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02	16	2	8.00	0	0	3974	185	21.48	16.67	-1.14	-1.69	No
Jun-02	11	2	5.50	0	0	2980	179	16.65	11.19	-1.4	-1.85	No
Jul-02						2753	130	21.18	21.53			
Aug-02	6	1	6.00	0	0	3448	210	16.42	10.85	-0.96	-1.58	No
Sep-02	5	1	5.00	0	0	3287	162	20.29	40.58	-0.38	-1.23	No
Oct-02						4512	244	18.49	12.05			
Nov-02	18	3	6.00	0	0	4675	213	21.95	22.06	-1.24	-1.76	No
Dec-02						2922	156	18.73	14.67			
Jan-03						2232	130	17.17	14.70			
Feb-03	18	3	6.00	0	0	3005	148	20.30	13.16	-1.86	-2.13	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

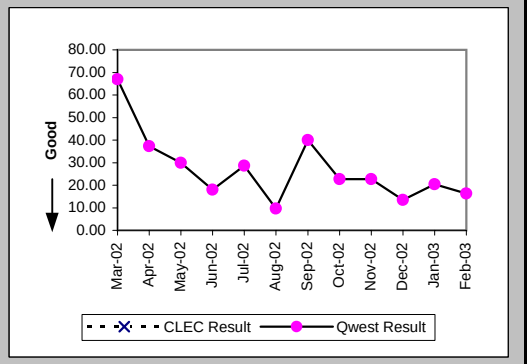
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						421	17	24.76	32.43			
Jan-03						342	19	18.00	15.01			
Feb-03						289	13	22.23	17.60			



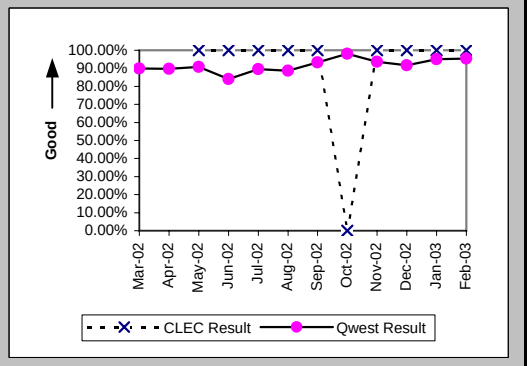
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						324	24	13.50	8.25			
Jan-03						573	28	20.46	22.08			
Feb-03						393	24	16.38	11.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

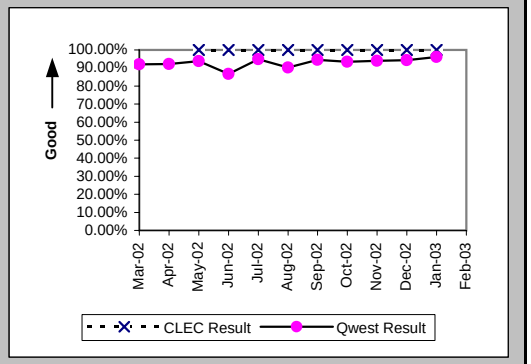
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02	1	1	100.00%	0	0	304	335	90.75%	28.98%	-0.32	-1.19	No
Jun-02	2	2	100.00%	0	0	253	301	84.05%	36.61%	-0.61	-1.37	No
Jul-02	1	1	100.00%	0	0	258	288	89.58%	30.55%	-0.34	-1.21	No
Aug-02	1	1	100.00%	0	0	289	326	88.65%	31.72%	-0.36	-1.22	No
Sep-02	2	2	100.00%	0	0	302	324	93.21%	25.16%	-0.38	-1.23	No
Oct-02	0	1	0.00%			360	367	98.09%	13.68%	2.33	0.42	Yes
Nov-02	2	2	100.00%			378	404	93.56%	24.54%	-0.37	-1.22	No
Dec-02	2	2	100.00%			288	314	91.72%	27.56%	-0.42	-1.26	No
Jan-03	1	1	100.00%			269	283	95.05%	21.68%	-0.23	-1.14	No
Feb-03	2	2	100.00%	0	0	267	280	95.36%	21.04%	-0.31	-1.19	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

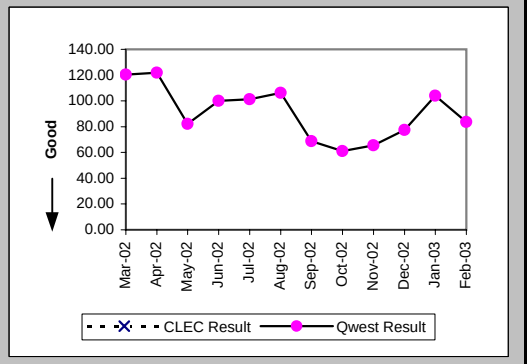
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02	1	1	100.00%	0	0	314	335	93.73%	24.24%	-0.26	-1.16	No
Jun-02	2	2	100.00%	0	0	261	301	86.71%	33.95%	-0.55	-1.34	No
Jul-02	1	1	100.00%	0	0	273	288	94.79%	22.22%	-0.23	-1.14	No
Aug-02	1	1	100.00%	0	0	294	326	90.18%	29.75%	-0.33	-1.2	No
Sep-02	2	2	100.00%	0	0	306	324	94.44%	22.91%	-0.34	-1.21	No
Oct-02	1	1	100.00%	0	0	343	367	93.46%	24.72%	-0.26	-1.16	No
Nov-02	2	2	100.00%	0	0	380	404	94.06%	23.64%	-0.35	-1.22	No
Dec-02	2	2	100.00%	0	3	296	314	94.27%	23.25%	-0.35	-1.21	No
Jan-03	1	1	100.00%	0	0	272	283	96.11%	19.33%	-0.2	-1.12	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

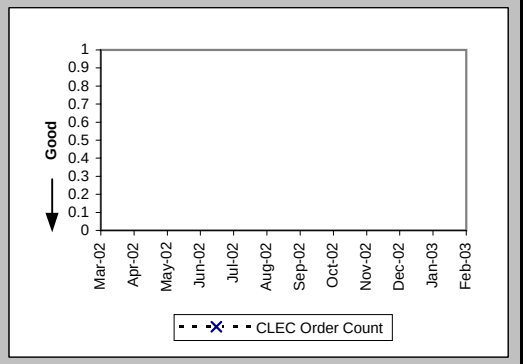
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			
Jan-03						3846	37	103.95	203.17			
Feb-03						3926	47	83.53	189.47			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

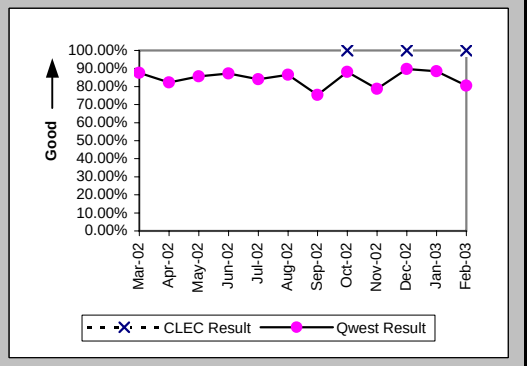
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

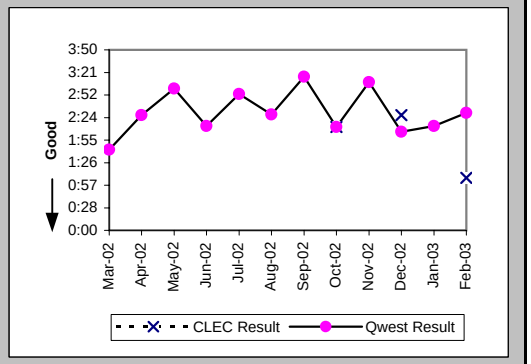
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						106	121	87.60%	32.95%			
Apr-02						126	153	82.35%	38.12%			
May-02						120	140	85.71%	34.99%			
Jun-02						116	133	87.22%	33.39%			
Jul-02						152	181	83.98%	36.68%			
Aug-02						142	164	86.59%	34.08%			
Sep-02						104	138	75.36%	43.09%			
Oct-02	1	1	100.00%	0	0	134	152	88.16%	32.31%	-0.37	-1.22	No
Nov-02						81	103	78.64%	40.98%			
Dec-02	2	2	100.00%	0	0	114	127	89.76%	30.31%	-0.47	-1.29	No
Jan-03						107	121	88.43%	31.99%			
Feb-03	1	1	100.00%	0	0	95	118	80.51%	39.61%	-0.49	-1.3	No



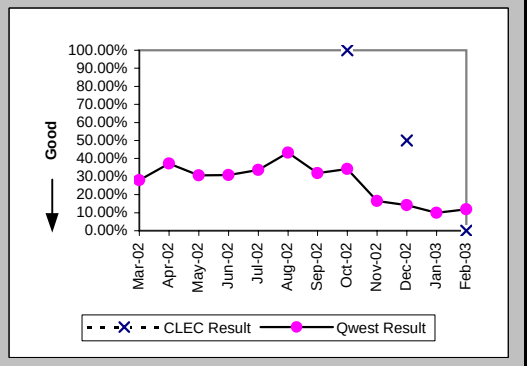
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						207:52	121	1:43	2:05			
Apr-02						373:39	153	2:27	2:55			
May-02						421:50	140	3:01	13:58			
Jun-02						293:54	133	2:13	1:49			
Jul-02						525:50	181	2:54	4:10			
Aug-02						405:25	164	2:28	2:43			
Sep-02						451:54	138	3:16	3:47			
Oct-02	2:12	1	2:12	0	0	333:15	152	2:12	2:17	0.34	-0.8	No
Nov-02						324:07	103	3:09	6:35			
Dec-02	4:54	2	2:27	0	0	266:29	127	2:06	1:49	0.5	-0.7	No
Jan-03						268:19	121	2:13	2:06			
Feb-03	1:07	1	1:07	0	0	295:48	118	2:30	2:22	-0.58	-1.36	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

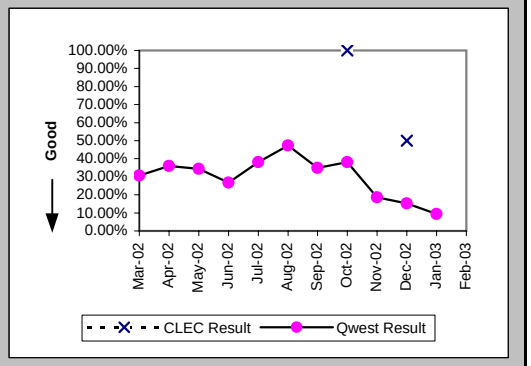
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						34	121	28.10%	44.95%			
Apr-02						57	153	37.25%	48.35%			
May-02						43	140	30.71%	46.13%			
Jun-02						41	133	30.83%	46.18%			
Jul-02						61	181	33.70%	47.27%			
Aug-02						71	164	43.29%	49.55%			
Sep-02						44	138	31.88%	46.60%			
Oct-02	1	1	100.00%	0	0	52	152	34.21%	47.44%	0.95	-0.42	No
Nov-02						17	103	16.50%	37.12%			
Dec-02	1	2	50.00%	0	0	18	127	14.17%	34.88%	1.06	-0.36	No
Jan-03						12	121	9.92%	29.89%			
Feb-03	0	1	0.00%	0	0	14	118	11.86%	32.34%	-0.37	-1.22	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

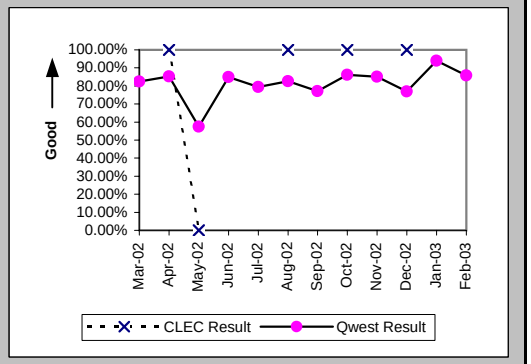
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						26	85	30.59%	46.08%			
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02						36	103	34.95%	47.68%			
Oct-02	1	1	100.00%	0	0	42	110	38.18%	48.58%	0.87	-0.47	No
Nov-02						14	75	18.67%	38.96%			
Dec-02	1	2	50.00%	0	0	15	98	15.31%	36.00%	1	-0.39	No
Jan-03						9	95	9.47%	29.29%			
Feb-03												



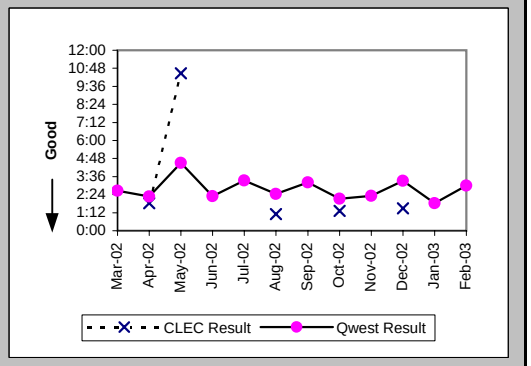
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						127	154	82.47%	38.02%			
Apr-02	1	1	100.00%	0	0	133	156	85.26%	35.45%	-0.41	-1.25	No
May-02	0	3	0.00%	0	0	136	237	57.38%	49.45%	1.8	0.1	Yes
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02	1	1	100.00%	0	0	166	201	82.59%	37.92%	-0.46	-1.28	No
Sep-02						145	188	77.13%	42.00%			
Oct-02	2	2	100.00%	0	0	168	195	86.15%	34.54%	-0.56	-1.34	No
Nov-02						114	134	85.07%	35.63%			
Dec-02	3	3	100.00%	0	0	110	143	76.92%	42.13%	-0.94	-1.57	No
Jan-03						109	116	93.97%	23.81%			
Feb-03						145	169	85.80%	34.91%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

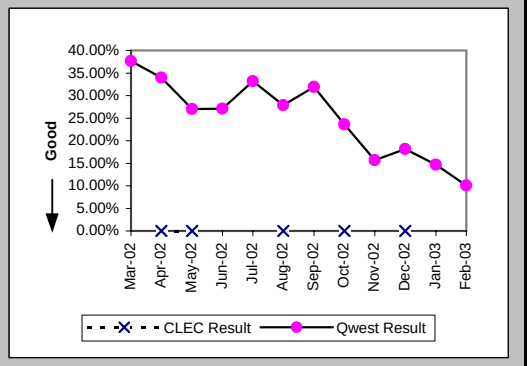
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						411:37	154	2:40	3:39			
Apr-02	1:50	1	1:50	0	0	356:30	156	2:17	3:06	-0.15	-1.09	No
May-02	31:23	3	10:28	0	0	1069:43	237	4:31	3:57	2.75	0.67	Yes
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02	1:06	1	1:06	0	0	491:21	201	2:27	2:33	-0.53	-1.32	No
Sep-02						605:15	188	3:13	3:52			
Oct-02	2:38	2	1:19	0	0	417:23	195	2:08	2:13	-0.52	-1.32	No
Nov-02						309:43	134	2:19	2:20			
Dec-02	4:30	3	1:30	0	0	474:52	143	3:19	4:09	-0.75	-1.46	No
Jan-03						212:58	116	1:50	1:49			
Feb-03						507:58	169	3:00	5:37			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

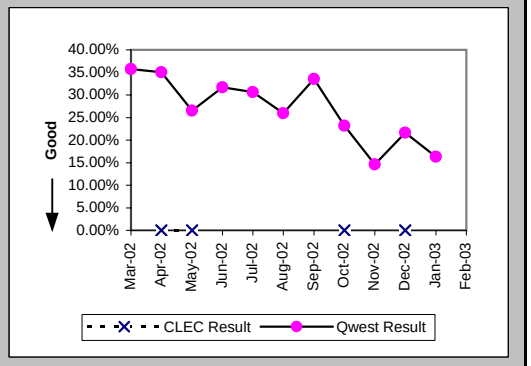
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						58	154	37.66%	48.45%			
Apr-02	0	1	0.00%	0	0	53	156	33.97%	47.36%	-0.72	-1.43	No
May-02	0	3	0.00%	0	0	64	237	27.00%	44.40%	-1.05	-1.64	No
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02	0	1	0.00%	0	0	56	201	27.86%	44.83%	-0.62	-1.38	No
Sep-02						60	188	31.91%	46.61%			
Oct-02	0	2	0.00%	0	0	46	195	23.59%	42.46%	-0.78	-1.48	No
Nov-02						21	134	15.67%	36.35%			
Dec-02	0	3	0.00%	0	0	26	143	18.18%	38.57%	-0.81	-1.49	No
Jan-03						17	116	14.66%	35.37%			
Feb-03						17	169	10.06%	30.08%			



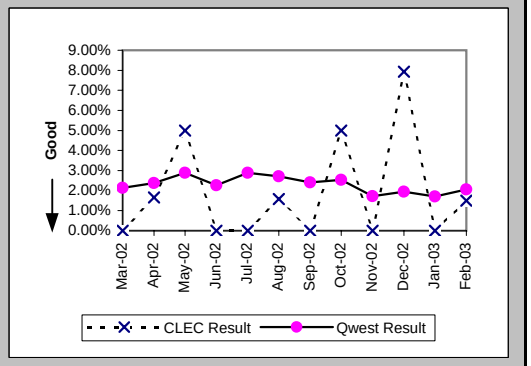
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						40	112	35.71%	47.92%			
Apr-02	0	1	0.00%	0	0	41	117	35.04%	47.71%	-0.73	-1.44	No
May-02	0	3	0.00%	0	0	53	200	26.50%	44.13%	-1.03	-1.63	No
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02	0	2	0.00%	0	0	32	138	23.19%	42.20%	-0.77	-1.47	No
Nov-02						14	96	14.58%	35.29%			
Dec-02	0	2	0.00%	0	0	24	111	21.62%	41.17%	-0.74	-1.45	No
Jan-03						14	86	16.28%	36.92%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

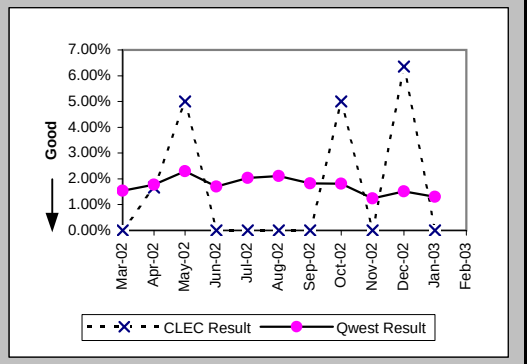
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	59	0.00%	0	0	275	12850	2.14%	14.47%	-1.13	-1.69	No
Apr-02	1	60	1.67%	0	0	309	13036	2.37%	15.21%	-0.36	-1.22	No
May-02	3	60	5.00%	0	0	377	13055	2.89%	16.75%	0.95	-0.42	No
Jun-02	0	62	0.00%	0	0	299	13179	2.27%	14.89%	-1.2	-1.73	No
Jul-02	0	62	0.00%	0	0	386	13375	2.89%	16.74%	-1.35	-1.82	No
Aug-02	1	63	1.59%	0	0	365	13487	2.71%	16.23%	-0.55	-1.33	No
Sep-02	0	64	0.00%	0	0	326	13527	2.41%	15.34%	-1.25	-1.76	No
Oct-02	3	60	5.00%	0	0	347	13686	2.54%	15.72%	1.13	-0.31	No
Nov-02	0	63	0.00%	0	0	237	13754	1.72%	13.01%	-1.05	-1.64	No
Dec-02	5	63	7.94%	0	0	270	13822	1.95%	13.84%	2.62	0.59	Yes
Jan-03	0	67	0.00%	0	0	237	13877	1.71%	12.96%	-1.08	-1.65	No
Feb-03	1	67	1.49%	0	0	287	13916	2.06%	14.21%	-0.33	-1.2	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

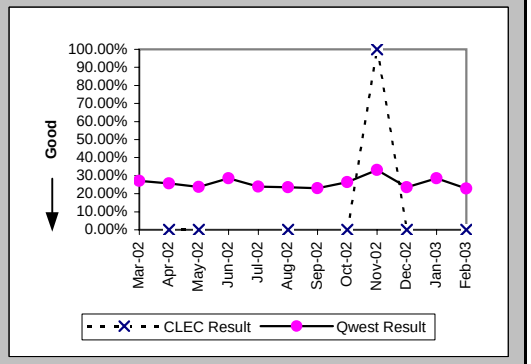
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	59	0.00%	0	0	197	12850	1.53%	12.29%	-0.96	-1.58	No
Apr-02	1	60	1.67%	0	0	231	13036	1.77%	13.19%	-0.06	-1.04	No
May-02	3	60	5.00%	0	0	299	13055	2.29%	14.96%	1.27	-0.23	No
Jun-02	0	62	0.00%	0	0	224	13179	1.70%	12.93%	-1.03	-1.63	No
Jul-02	0	62	0.00%	0	0	273	13375	2.04%	14.14%	-1.13	-1.69	No
Aug-02	0	63	0.00%	0	0	285	13487	2.11%	14.38%	-1.16	-1.71	No
Sep-02	0	64	0.00%	0	0	246	13527	1.82%	13.36%	-1.09	-1.66	No
Oct-02	3	60	5.00%	0	0	248	13686	1.81%	13.34%	1.57	-0.05	No
Nov-02	0	63	0.00%	0	0	171	13754	1.24%	11.08%	-0.89	-1.54	No
Dec-02	4	63	6.35%	0	0	209	13822	1.51%	12.20%	2.38	0.45	Yes
Jan-03	0	67	0.00%	0	0	181	13877	1.30%	11.35%	-0.94	-1.57	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

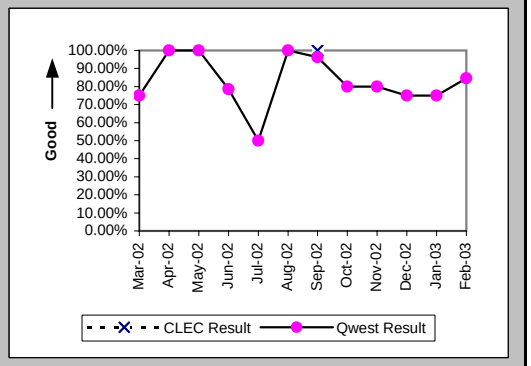
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						102	377	27.06%	44.42%			
Apr-02	0	1	0.00%	0	0	107	416	25.72%	43.71%	-0.59	-1.36	No
May-02	0	3	0.00%	0	0	117	494	23.68%	42.51%	-0.96	-1.58	No
Jun-02						119	418	28.47%	45.13%			
Jul-02						122	508	24.02%	42.72%			
Aug-02	0	1	0.00%	0	0	113	478	23.64%	42.49%	-0.56	-1.34	No
Sep-02						98	424	23.11%	42.16%			
Oct-02	0	3	0.00%	0	0	125	472	26.48%	44.12%	-1.04	-1.63	No
Nov-02	2	2	100.00%	0	0	118	355	33.24%	47.11%	1.62	-0.01	No
Dec-02	0	5	0.00%	0	0	83	353	23.51%	42.41%	-1.23	-1.75	No
Jan-03						95	332	28.61%	45.20%			
Feb-03	0	1	0.00%	0	0	85	372	22.85%	41.99%	-0.54	-1.33	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

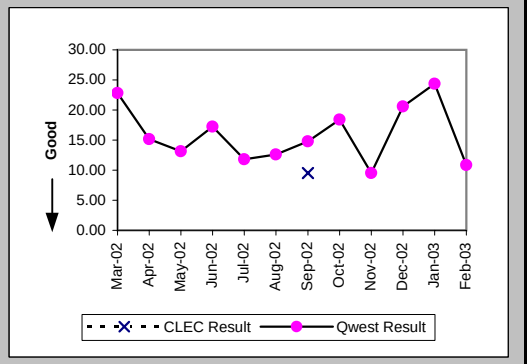
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02	2	2	100.00%	0	0	26	27	96.30%	18.89%	-0.27	-1.16	No
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						11	13	84.62%	36.08%			



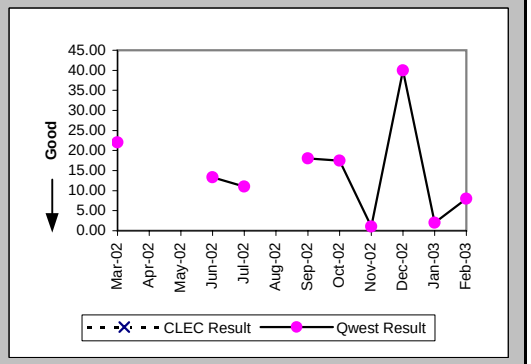
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02	19	2	9.50	0	0	414	28	14.79	3.33	-2.17	-2.32	No
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			
Jan-03						195	8	24.38	23.36			
Feb-03						141	13	10.85	5.89			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

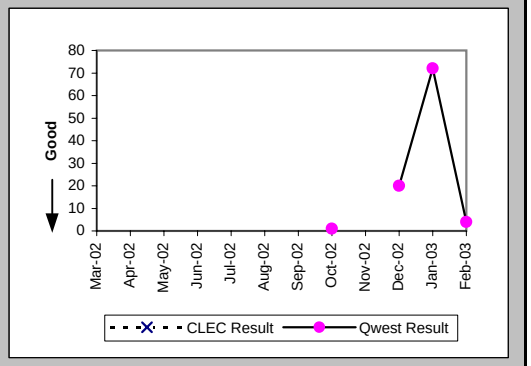
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				
Jan-03						2	1	2.00				
Feb-03						8	1	8.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

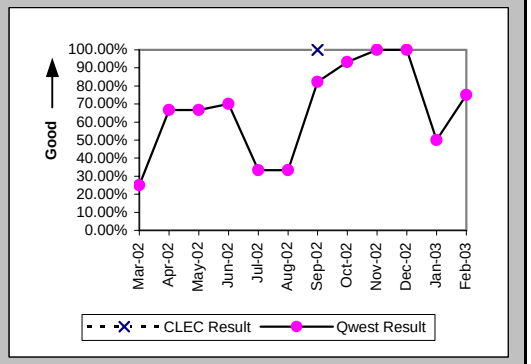
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			
Jan-03						72	1	72.00				
Feb-03						4	1	4.00				



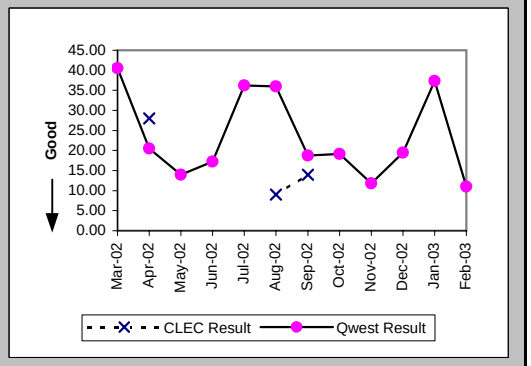
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02	1	1	100.00%	0	0	14	17	82.35%	38.12%	-0.45	-1.27	No
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			
Jan-03						3	6	50.00%	50.00%			
Feb-03						3	4	75.00%	43.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

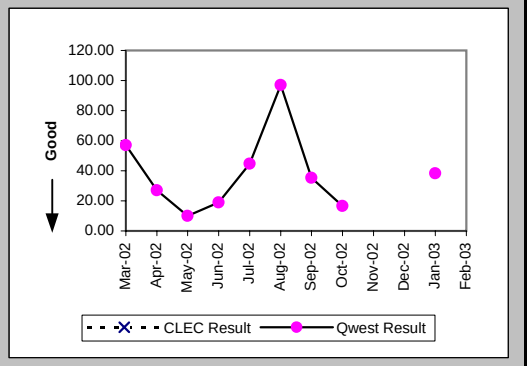
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						284	7	40.57	35.96			
Apr-02	28	1	28.00	0	0	164	8	20.50	12.28	0.93	-0.43	No
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02	9	1	9.00	0	0	288	8	36.00	40.67	-0.63	-1.38	No
Sep-02	14	1	14.00	0	0	432	23	18.78	25.56	-0.18	-1.11	No
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			
Jan-03						299	8	37.38	38.01			
Feb-03						33	3	11.00	4.58			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

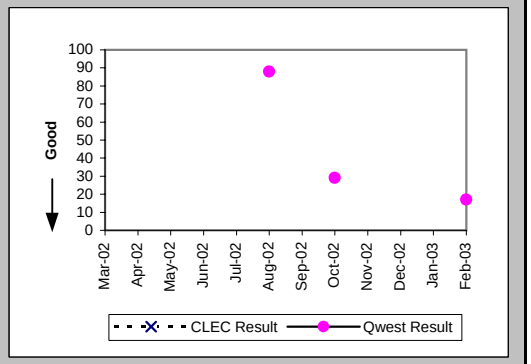
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												
Jan-03						153	4	38.25	47.73			
Feb-03												



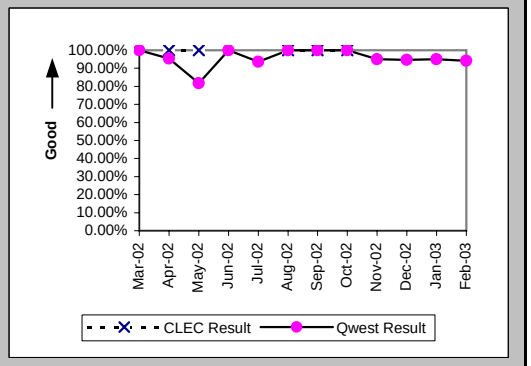
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						17	1	17.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

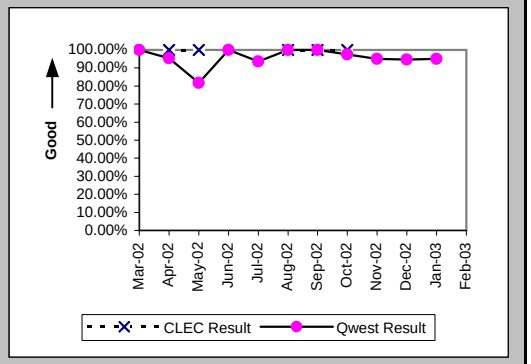
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	21	22	95.45%	20.83%	-0.21	-1.13	No
May-02	1	1	100.00%	0	0	18	22	81.82%	38.57%	-0.46	-1.28	No
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%			39	39	100.00%	N/A	N/A	N/A	
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03						16	17	94.12%	23.53%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

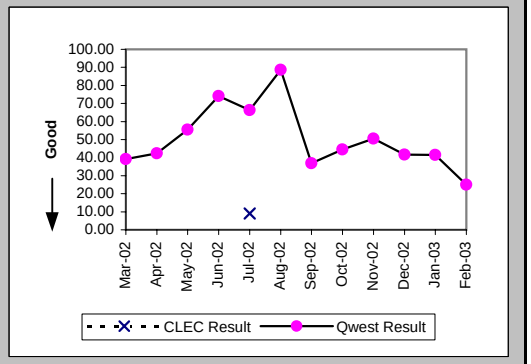
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	21	22	95.45%	20.83%	-0.21	-1.13	No
May-02	1	1	100.00%	0	0	18	22	81.82%	38.57%	-0.46	-1.28	No
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	38	39	97.44%	15.81%	-0.22	-1.14	No
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

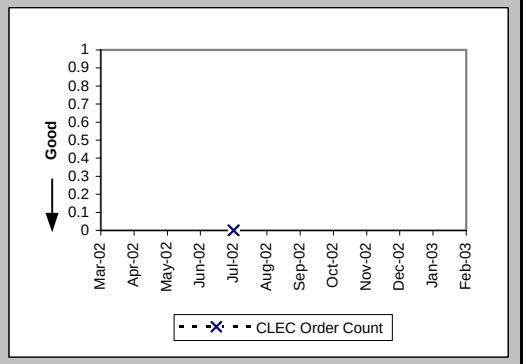
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02	9	1	9.00	0	0	597	9	66.33	37.86	-1.44	-1.87	No
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			
Jan-03						83	2	41.50	20.51			
Feb-03						25	1	25.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

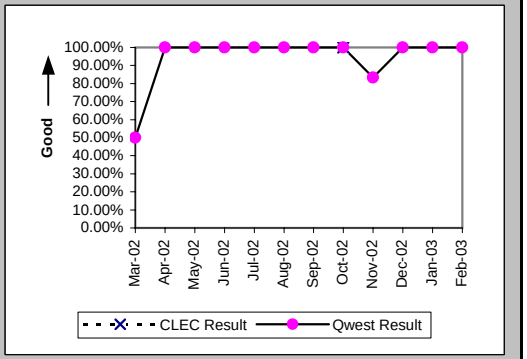
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

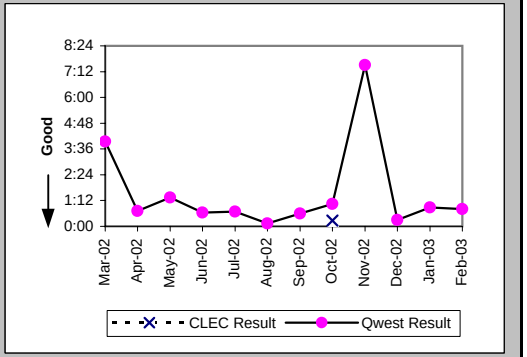
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



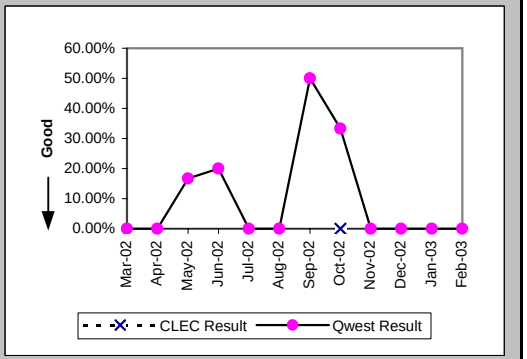
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02	0:16	1	0:16	0	0	3:09	3	1:03	0:43	-0.95	-1.58	No
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				
Jan-03						5:16	6	0:53	1:13			
Feb-03						0:48	1	0:48				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

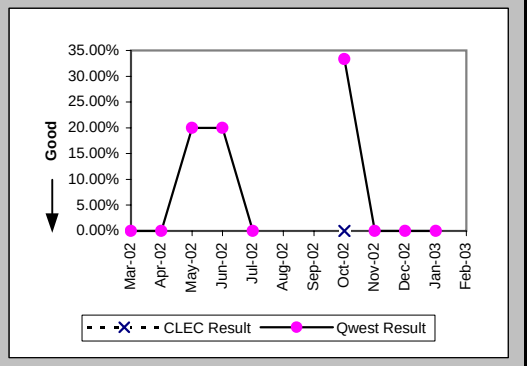
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	6	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

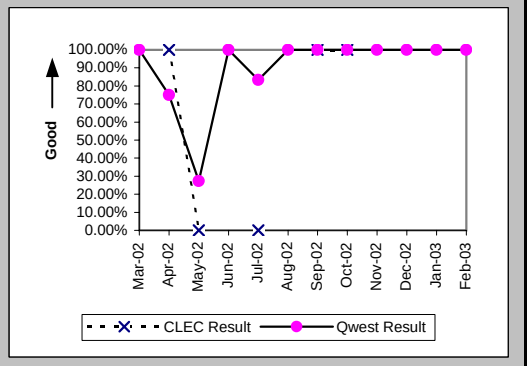
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Nov-02						0	2	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



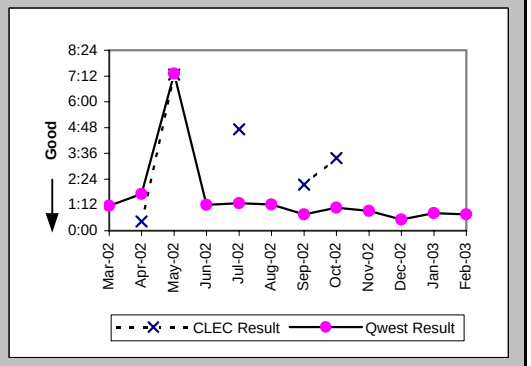
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	4	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
May-02	0	1	0.00%	0	0	3	11	27.27%	44.54%	0.23	-0.86	No
Jun-02						4	4	100.00%	0.00%			
Jul-02	0	1	0.00%	0	0	5	6	83.33%	37.27%	1.13	-0.31	No
Aug-02						5	5	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

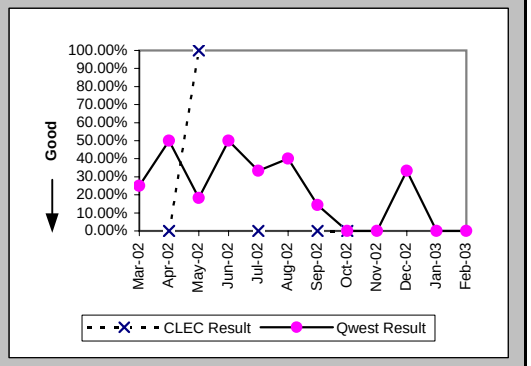
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4:38	4	1:10	1:38			
Apr-02	0:26	1	0:26	0	0	6:51	4	1:43	2:07	-0.54	-1.33	No
May-02	7:16	1	7:16	0	0	80:30	11	7:19	4:03	-0.01	-1.01	No
Jun-02						4:48	4	1:12	0:48			
Jul-02	4:43	1	4:43	0	0	7:44	6	1:17	1:56	0.69	-0.58	No
Aug-02						6:05	5	1:13	1:35			
Sep-02	2:09	1	2:09	0	0	5:23	7	0:46	0:49	1.41	-0.14	No
Oct-02	3:23	1	3:23	0	0	5:20	5	1:04	1:05	1.3	-0.21	No
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			
Jan-03						3:15	4	0:49	0:32			
Feb-03						4:35	6	0:46	0:31			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

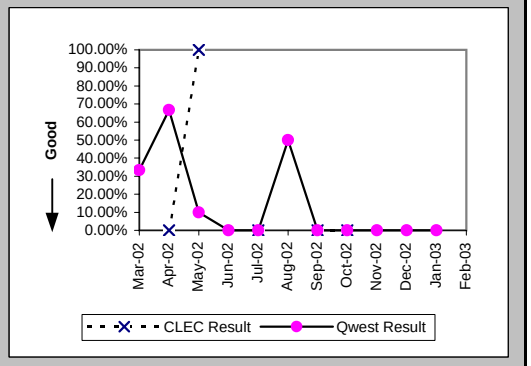
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
May-02	1	1	100.00%	0	0	2	11	18.18%	38.57%	1.21	-0.27	No
Jun-02						2	4	50.00%	50.00%			
Jul-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Aug-02						2	5	40.00%	48.99%			
Sep-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Oct-02	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			
Jan-03						0	4	0.00%	0.00%			
Feb-03						0	6	0.00%	0.00%			



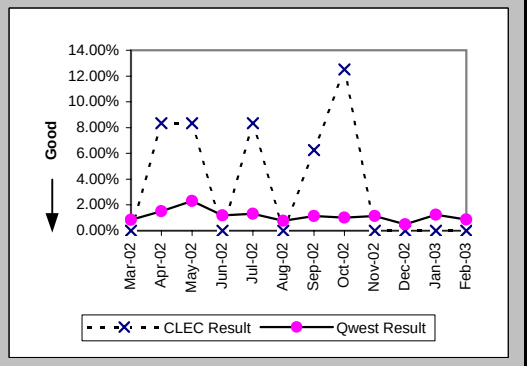
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	3	33.33%	47.14%			
Apr-02	0	1	0.00%	0	0	2	3	66.67%	47.14%	-1.22	-1.74	No
May-02	1	1	100.00%	0	0	1	10	10.00%	30.00%	1.41	-0.14	No
Jun-02						0	2	0.00%	0.00%			
Jul-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02						1	2	50.00%	50.00%			
Sep-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Oct-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

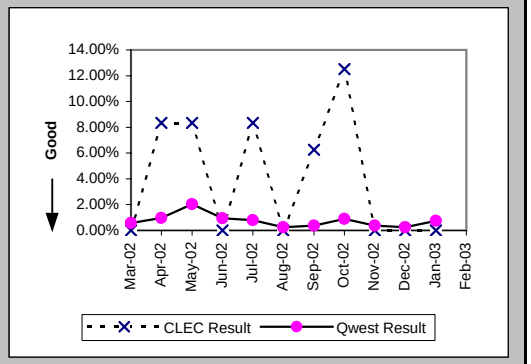
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	11	0.00%	0	0	6	713	0.84%	9.13%	-0.3	-1.18	No
Apr-02	1	12	8.33%	0	0	11	722	1.52%	12.25%	1.31	-0.2	No
May-02	1	12	8.33%	0	0	17	733	2.32%	15.05%	1.07	-0.35	No
Jun-02	0	12	0.00%	0	0	9	750	1.20%	10.89%	-0.38	-1.23	No
Jul-02	1	12	8.33%	0	0	10	764	1.31%	11.37%	1.39	-0.15	No
Aug-02	0	13	0.00%	0	0	6	779	0.77%	8.74%	-0.32	-1.19	No
Sep-02	1	16	6.25%	0	0	9	782	1.15%	10.67%	1.3	-0.21	No
Oct-02	2	16	12.50%	0	0	8	790	1.01%	10.01%	2.49	0.51	Yes
Nov-02	0	17	0.00%	0	0	9	792	1.14%	10.60%	-0.44	-1.27	No
Dec-02	0	17	0.00%	0	0	4	800	0.50%	7.05%	-0.29	-1.18	No
Jan-03	0	17	0.00%	0	0	10	801	1.25%	11.10%	-0.46	-1.28	No
Feb-03	0	17	0.00%	0	0	7	807	0.87%	9.27%	-0.38	-1.23	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

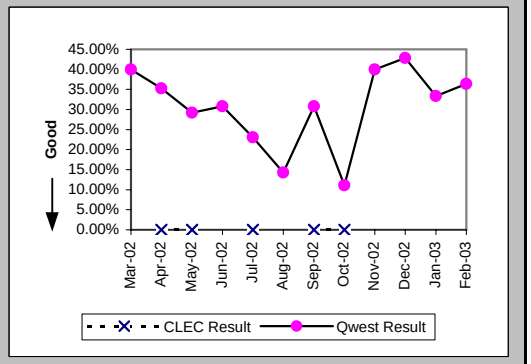
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	11	0.00%	0	0	4	713	0.56%	7.47%	-0.25	-1.15	No
Apr-02	1	12	8.33%	0	0	7	722	0.97%	9.80%	1.54	-0.06	No
May-02	1	12	8.33%	0	0	15	733	2.05%	14.16%	1.14	-0.3	No
Jun-02	0	12	0.00%	0	0	7	750	0.93%	9.62%	-0.33	-1.2	No
Jul-02	1	12	8.33%	0	0	6	764	0.79%	8.83%	1.64	0	No
Aug-02	0	13	0.00%	0	0	2	779	0.26%	5.06%	-0.18	-1.11	No
Sep-02	1	16	6.25%	0	0	3	782	0.38%	6.18%	1.8	0.09	Yes
Oct-02	2	16	12.50%	0	0	7	790	0.89%	9.37%	2.57	0.56	Yes
Nov-02	0	17	0.00%	0	0	3	792	0.38%	6.14%	-0.25	-1.15	No
Dec-02	0	17	0.00%	0	0	2	800	0.25%	4.99%	-0.2	-1.12	No
Jan-03	0	17	0.00%	0	0	6	801	0.75%	8.62%	-0.35	-1.22	No
Feb-03												



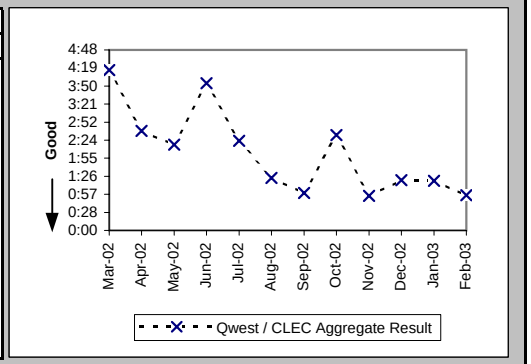
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	10	40.00%	48.99%			
Apr-02	0	1	0.00%	0	0	6	17	35.29%	47.79%	-0.72	-1.44	No
May-02	0	1	0.00%	0	0	7	24	29.17%	45.45%	-0.63	-1.38	No
Jun-02						4	13	30.77%	46.15%			
Jul-02	0	1	0.00%	0	0	3	13	23.08%	42.13%	-0.53	-1.32	No
Aug-02						1	7	14.29%	34.99%			
Sep-02	0	1	0.00%	0	0	4	13	30.77%	46.15%	-0.64	-1.39	No
Oct-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			
Jan-03						5	15	33.33%	47.14%			
Feb-03						4	11	36.36%	48.10%			



Checklist #7 - E911

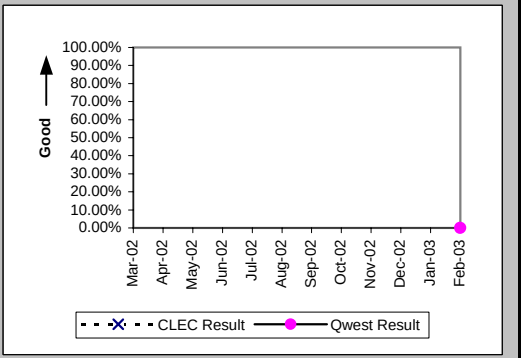
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Mar-02	4:16	0	0
Apr-02	2:39	0	0
May-02	2:17	0	0
Jun-02	3:55	0	0
Jul-02	2:23	0	0
Aug-02	1:24	0	0
Sep-02	1:00	0	0
Oct-02	2:32	0	0
Nov-02	0:55	0	0
Dec-02	1:20	0	0
Jan-03	1:19	0	0
Feb-03	0:56	0	0



Checklist #7 - E911/911 Trunk Installation

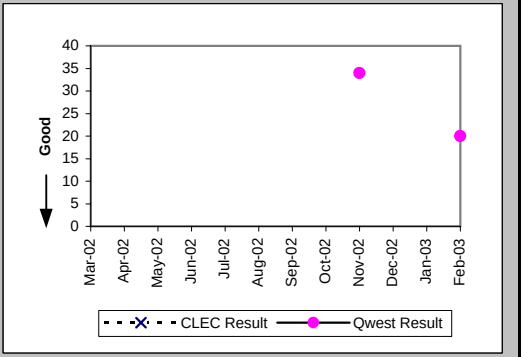
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						0	3	0.00%	0.00%			



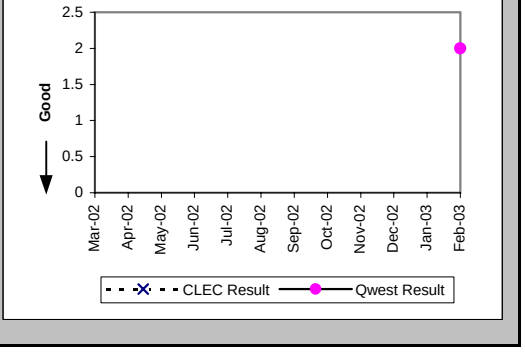
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						34	1	34.00				
Dec-02												
Jan-03												
Feb-03						60	3	20.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

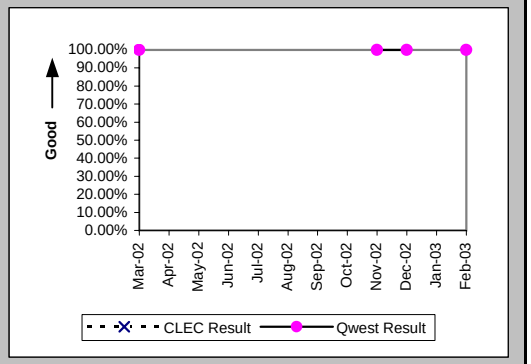
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						6	3	2.00	0.00			



Checklist #7 - E911/911 Trunk Installation

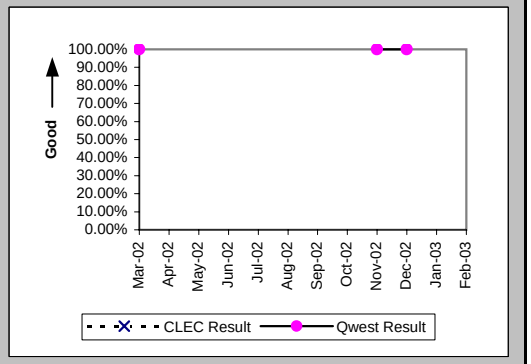
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03						2	2	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

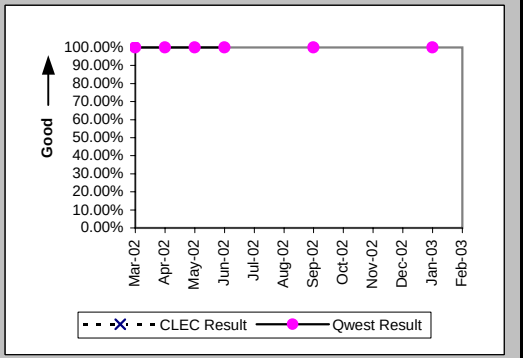
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03												



Checklist #7 - E911/911 Trunk Repair

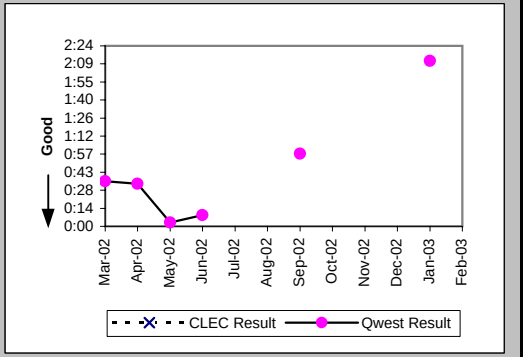
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03												



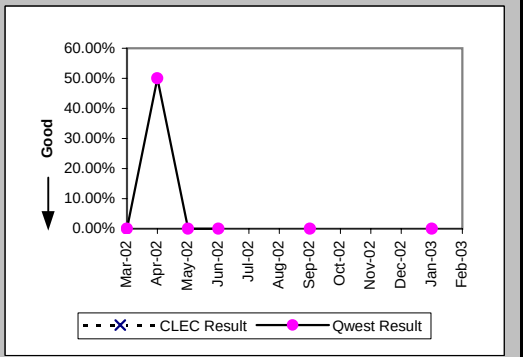
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0:36	1	0:36				
Apr-02						1:09	2	0:34	0:25			
May-02						0:05	2	0:03	0:02			
Jun-02						0:09	1	0:09				
Jul-02												
Aug-02												
Sep-02						0:58	1	0:58				
Oct-02												
Nov-02												
Dec-02												
Jan-03						2:12	1	2:12				
Feb-03												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

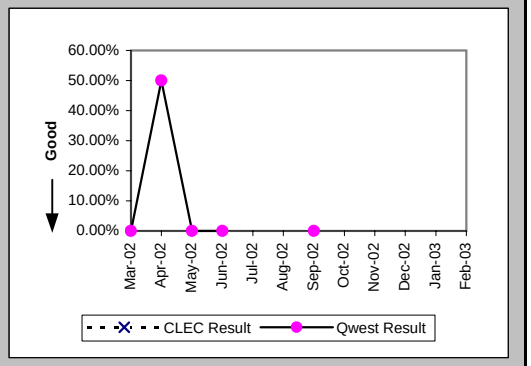
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03						0	1	0.00%	0.00%			
Feb-03												



Checklist #7 - E911/911 Trunk Repair

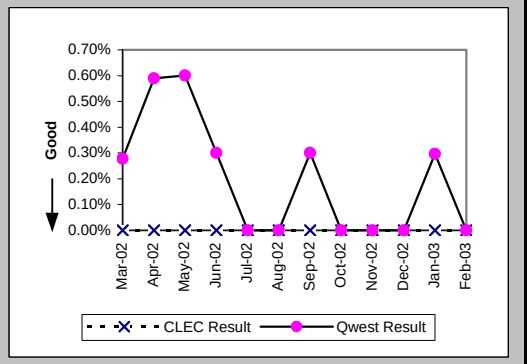
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



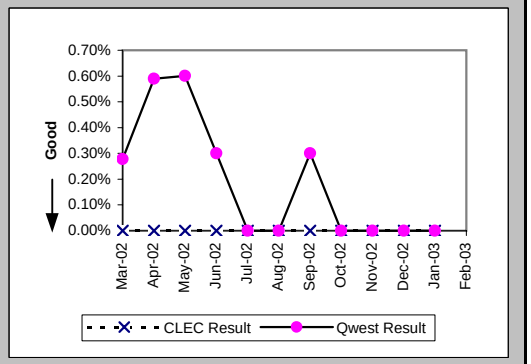
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	22	0.00%	0	0	1	359	0.28%	5.27%	-0.24	-1.15	No
Apr-02	0	18	0.00%	0	0	2	339	0.59%	7.66%	-0.32	-1.19	No
May-02	0	18	0.00%	0	0	2	333	0.60%	7.73%	-0.32	-1.2	No
Jun-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Jul-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Aug-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Sep-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Oct-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Nov-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Dec-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Jan-03	0	18	0.00%	0	0	1	337	0.30%	5.44%	-0.23	-1.14	No
Feb-03	0	18	0.00%	0	0	0	345	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

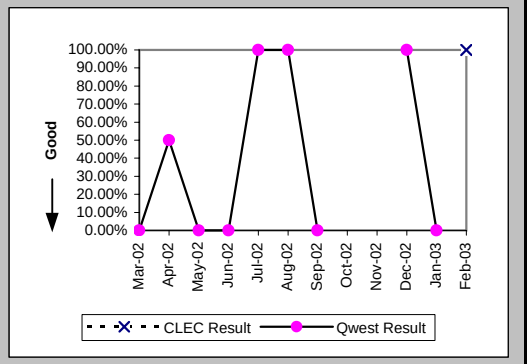
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	22	0.00%	0	0	1	359	0.28%	5.27%	-0.24	-1.15	No
Apr-02	0	18	0.00%	0	0	2	339	0.59%	7.66%	-0.32	-1.19	No
May-02	0	18	0.00%	0	0	2	333	0.60%	7.73%	-0.32	-1.2	No
Jun-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Jul-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Aug-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Sep-02	0	18	0.00%	0	0	1	333	0.30%	5.47%	-0.23	-1.14	No
Oct-02	0	18	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Nov-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Dec-02	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Jan-03	0	18	0.00%	0	0	0	337	0.00%	N/A	N/A	N/A	
Feb-03												



Checklist #7 - E911/911 Trunk Repair

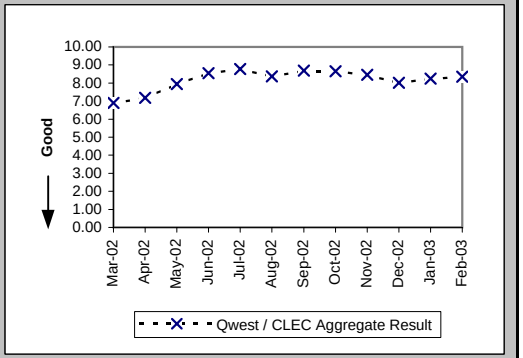
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02												
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03	1	1	100.00%	0	0							

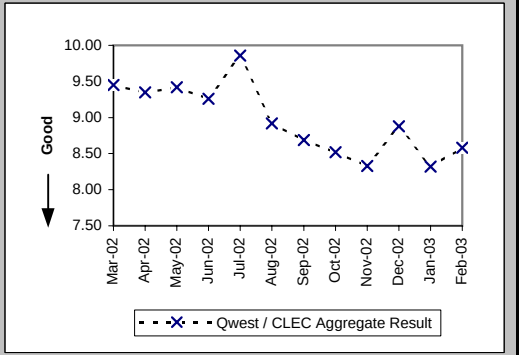


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68
Oct-02	8.66
Nov-02	8.45
Dec-02	8.01
Jan-03	8.24
Feb-03	8.35

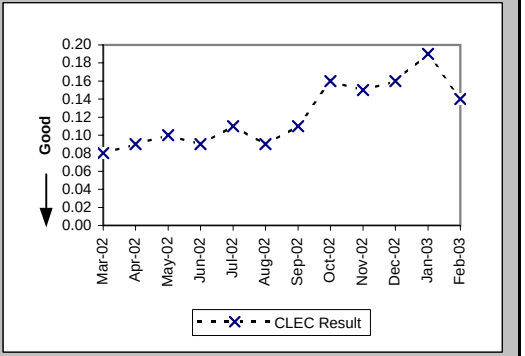


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26
Jul-02	9.86
Aug-02	8.92
Sep-02	8.69
Oct-02	8.52
Nov-02	8.33
Dec-02	8.88
Jan-03	8.32
Feb-03	8.58

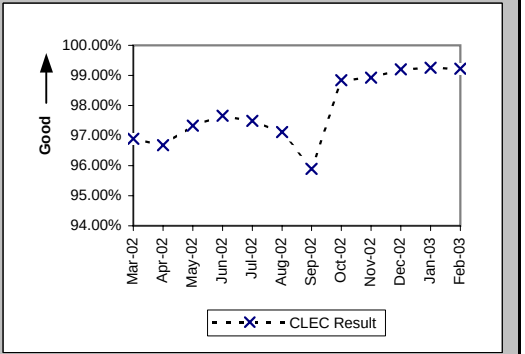


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0
Oct-02	0.16	0	0
Nov-02	0.15	0	0
Dec-02	0.16	0	0
Jan-03	0.19	0	0
Feb-03	0.14	0	0



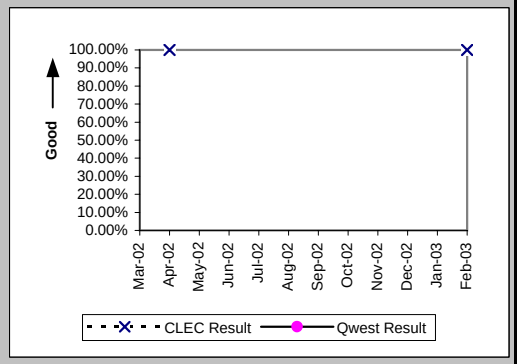
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Mar-02	96.89%	0	0
Apr-02	96.68%	0	0
May-02	97.33%	0	0
Jun-02	97.66%	0	0
Jul-02	97.49%	0	0
Aug-02	97.11%	0	0
Sep-02	95.89%	0	0
Oct-02	98.84%	0	0
Nov-02	98.93%	0	0
Dec-02	99.20%	0	0
Jan-03	99.26%	0	0
Feb-03	99.23%	0	0



Checklist #9 - NXX Code Activation

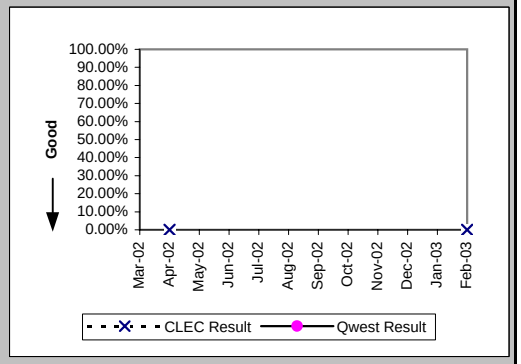
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Mar-02								
Apr-02	2	2	100.00%	0	0			
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								
Nov-02								
Dec-02								
Jan-03								
Feb-03	1	1	100.00%	0	0			



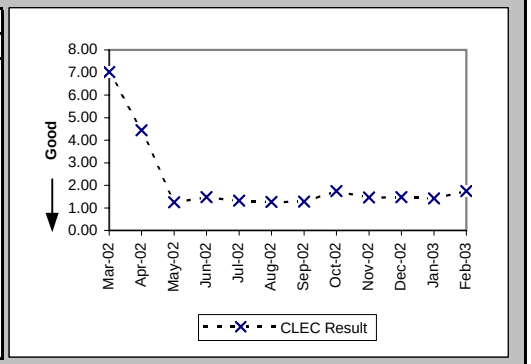
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Mar-02								
Apr-02	0	2	0.00%	0	0			
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								
Oct-02								
Nov-02								
Dec-02								
Jan-03								
Feb-03	0	1	0.00%	0	0			



Checklist #10 - Databases and Signaling

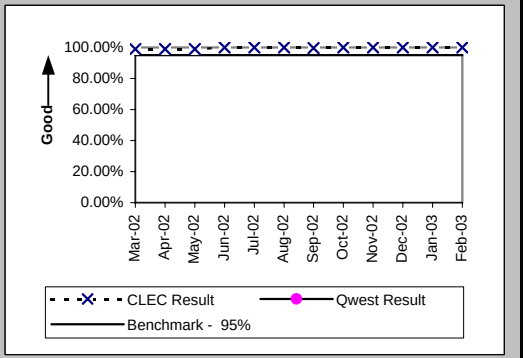
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0
Nov-02	1.46	0	0
Dec-02	1.47	0	0
Jan-03	1.42	0	0
Feb-03	1.74	0	0



Checklist #11 - Number Portability**

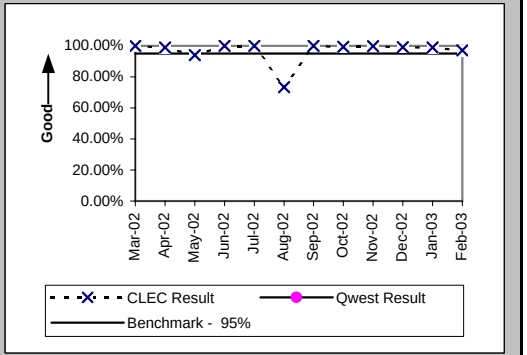
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	90	91	98.90%	0	0							No
Apr-02	105	106	99.06%	0	0							No
May-02	183	185	98.92%	0	0							No
Jun-02	55	55	100.00%	0	0							No
Jul-02	137	137	100.00%	0	0							No
Aug-02	84	84	100.00%	0	0							No
Sep-02	212	213	99.53%	0	0							No
Oct-02	190	190	100.00%	0	0							No
Nov-02	208	208	100.00%	0	0							No
Dec-02	364	364	100.00%	0	0							No
Jan-03	91	91	100.00%	0	0							No
Feb-03	257	257	100.00%	0	0							No



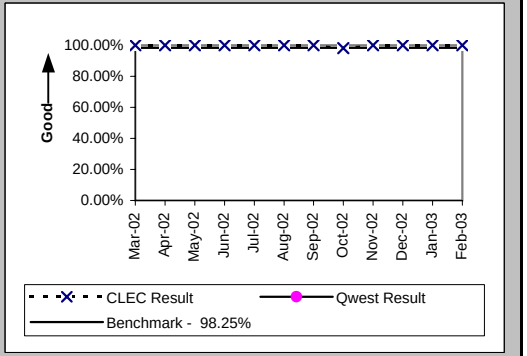
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	20	20	100.00%	0	0							No
Apr-02	96	97	98.97%	0	0							No
May-02	222	236	94.07%	0	0							Yes
Jun-02	383	383	100.00%	0	0							No
Jul-02	384	384	100.00%	0	0							No
Aug-02	305	415	73.49%	0	0							Yes
Sep-02	87	87	100.00%	0	0							No
Oct-02	278	280	99.29%	0	0							No
Nov-02	408	409	99.76%	0	0							No
Dec-02	119	120	99.17%	0	0							No
Jan-03	526	531	99.06%	0	0							No
Feb-03	198	204	97.06%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

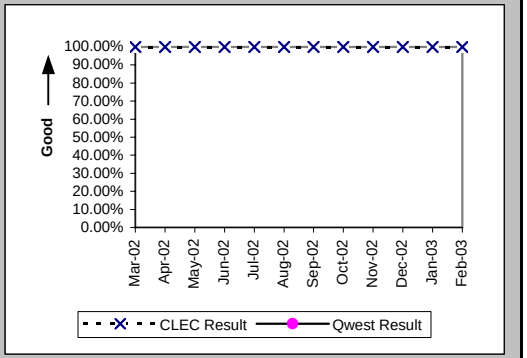
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	111	111	100.00%	0	0							No
Apr-02	197	197	100.00%	0	0							No
May-02	544	544	100.00%	0	0							No
Jun-02	462	462	100.00%	0	0							No
Jul-02	553	553	100.00%	0	0							No
Aug-02	526	526	100.00%	0	0							No
Sep-02	307	307	100.00%	0	0							No
Oct-02	537	547	98.17%	0	0							Yes
Nov-02	638	638	100.00%	0	0							No
Dec-02	484	484	100.00%	0	0							No
Jan-03	640	640	100.00%	0	0							No
Feb-03	487	487	100.00%	0	0							No



Checklist #11 - Number Portability**

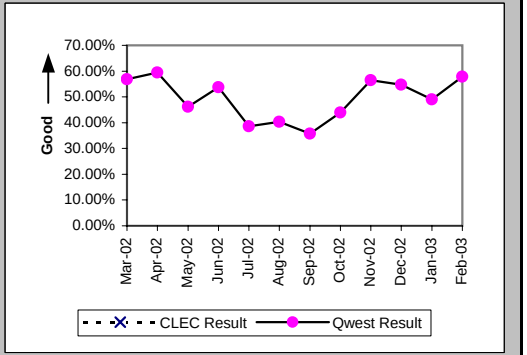
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	111	111	100.00%	0	0							
Apr-02	197	197	100.00%	0	0							
May-02	544	544	100.00%	0	0							
Jun-02	462	462	100.00%	0	0							
Jul-02	553	553	100.00%	0	0							
Aug-02	526	526	100.00%	0	0							
Sep-02	307	307	100.00%	0	0							
Oct-02	547	547	100.00%	0	0							
Nov-02	638	638	100.00%	0	0							
Dec-02	484	484	100.00%	0	0							
Jan-03	640	640	100.00%	0	0							
Feb-03	487	487	100.00%	0	0							



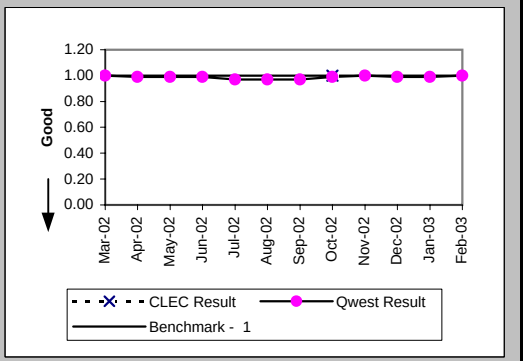
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						711	1251	56.83%	49.53%			
Apr-02						726	1222	59.41%	49.11%			
May-02						749	1624	46.12%	49.85%			
Jun-02						589	1097	53.69%	49.86%			
Jul-02						630	1630	38.65%	48.69%			
Aug-02						683	1695	40.30%	49.05%			
Sep-02						518	1450	35.72%	47.92%			
Oct-02						663	1507	43.99%	49.64%			
Nov-02						501	888	56.42%	49.59%			
Dec-02						483	882	54.76%	49.77%			
Jan-03						357	728	49.04%	49.99%			
Feb-03						500	865	57.80%	49.39%			



LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)

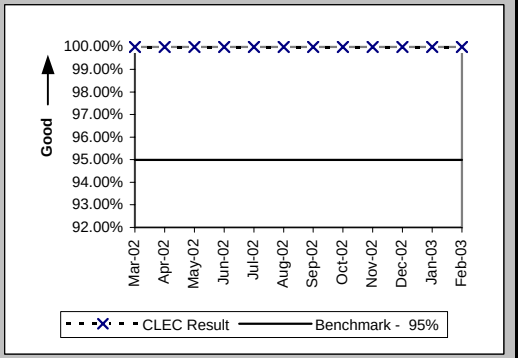
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2739	2751	1.00	0.07			
Apr-02						2588	2614	0.99	0.10			
May-02						3024	3040	0.99	0.07			
Jun-02						2443	2459	0.99	0.08			
Jul-02						2833	2911	0.97	0.16			
Aug-02						2863	2952	0.97	0.17			
Sep-02						2581	2661	0.97	0.17			
Oct-02	3	3	1.00	0	0	2598	2626	0.99	0.10	-0.18	-1.11	No
Nov-02						1738	1746	1.00	0.07			
Dec-02						1612	1630	0.99	0.10			
Jan-03						1565	1575	0.99	0.08			
Feb-03						1656	1660	1.00	0.05			



Checklist #13 - Reciprocal Compensation

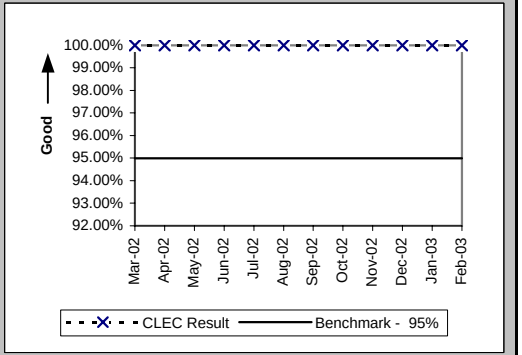
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	2517.05	2517.05	100.00%	0	0
Apr-02	2683.01	2683.01	100.00%	0	0
May-02	2504.92	2504.92	100.00%	0	0
Jun-02	2766.28	2766.28	100.00%	0	0
Jul-02	2640.77	2640.77	100.00%	0	0
Aug-02	2791.21	2791.21	100.00%	0	0
Sep-02	2891.64	2891.64	100.00%	0	0
Oct-02	2908.78	2908.78	100.00%	0	0
Nov-02	2689.13	2689.13	100.00%	0	0
Dec-02	2754.12	2754.12	100.00%	0	0
Jan-03	3893.52	3893.52	100.00%	0	0
Feb-03	3912.05	3912.05	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

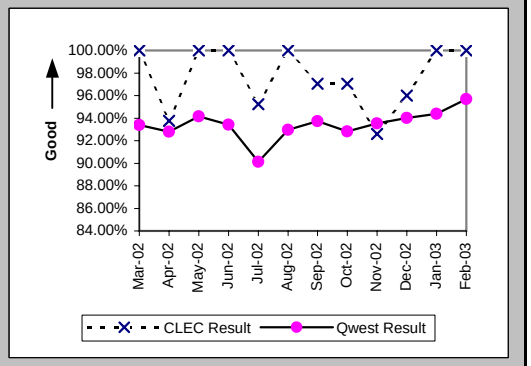
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Mar-02	2517.05	2517.05	100.00%	0	0
Apr-02	2683.01	2683.01	100.00%	0	0
May-02	2504.92	2504.92	100.00%	0	0
Jun-02	2766.28	2766.28	100.00%	0	0
Jul-02	2640.77	2640.77	100.00%	0	0
Aug-02	2791.21	2791.21	100.00%	0	0
Sep-02	2891.64	2891.64	100.00%	0	0
Oct-02	2908.78	2908.78	100.00%	0	0
Nov-02	2689.13	2689.13	100.00%	0	0
Dec-02	2754.12	2754.12	100.00%	0	0
Jan-03	3893.52	3893.52	100.00%	0	0
Feb-03	3912.05	3912.05	100.00%	0	0



Checklist #14 - Resale - Residence Installation

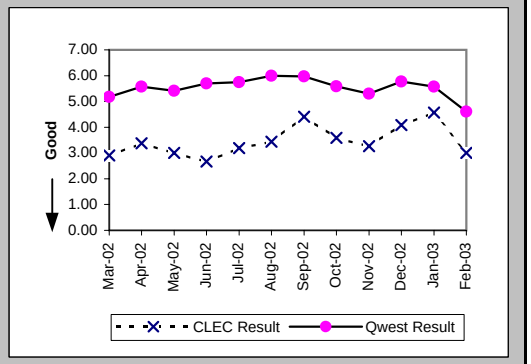
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	29	29	100.00%	0	0	3467	3712	93.40%	24.83%	-1.43	-1.87	No
Apr-02	15	16	93.75%	0	0	3283	3538	92.79%	25.86%	-0.15	-1.09	No
May-02	5	5	100.00%	0	0	3239	3440	94.16%	23.46%	-0.56	-1.34	No
Jun-02	6	6	100.00%	0	0	3147	3369	93.41%	24.81%	-0.65	-1.4	No
Jul-02	20	21	95.24%	0	0	3176	3524	90.12%	29.83%	-0.78	-1.48	No
Aug-02	27	27	100.00%	0	0	3495	3760	92.95%	25.60%	-1.43	-1.87	No
Sep-02	33	34	97.06%	0	0	3062	3267	93.73%	24.25%	-0.8	-1.48	No
Oct-02	33	34	97.06%	0	0	3251	3502	92.83%	25.79%	-0.95	-1.58	No
Nov-02	25	27	92.59%	0	0	2685	2871	93.52%	24.61%	0.27	-0.84	No
Dec-02	24	25	96.00%	0	0	2689	2860	94.02%	23.71%	-0.42	-1.25	No
Jan-03	30	30	100.00%	0	0	3175	3364	94.38%	23.03%	-1.33	-1.81	No
Feb-03	36	36	100.00%	0	0	2801	2927	95.70%	20.30%	-1.26	-1.77	No



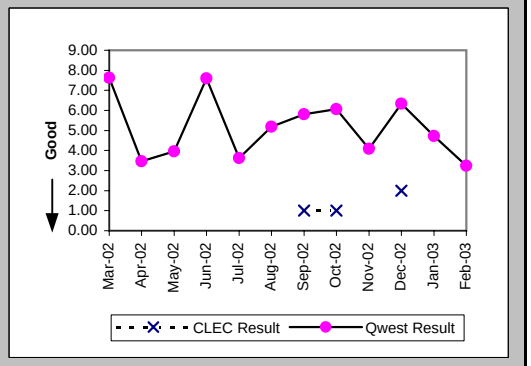
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	84	29	2.90	0	0	19241	3723	5.17	6.51	-1.87	-2.14	No
Apr-02	54	16	3.38	0	0	19783	3553	5.57	6.37	-1.37	-1.83	No
May-02	15	5	3.00	0	0	18664	3451	5.41	6.14	-0.88	-1.53	No
Jun-02	16	6	2.67	0	0	19232	3376	5.70	15.36	-0.48	-1.29	No
Jul-02	67	21	3.19	0	0	20278	3527	5.75	6.28	-1.86	-2.13	No
Aug-02	93	27	3.44	0	0	22544	3763	5.99	6.11	-2.16	-2.31	No
Sep-02	150	34	4.41	0	0	19628	3287	5.97	5.47	-1.66	-2.01	No
Oct-02	122	34	3.59	0	0	19578	3510	5.58	11.51	-1	-1.61	No
Nov-02	88	27	3.26	0	0	15226	2875	5.30	5.10	-2.07	-2.26	No
Dec-02	102	25	4.08	0	0	16527	2863	5.77	5.11	-1.65	-2	No
Jan-03	137	30	4.57	0	0	18747	3368	5.57	5.59	-0.98	-1.59	No
Feb-03	108	36	3.00	0	0	13509	2933	4.61	4.06	-2.36	-2.43	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

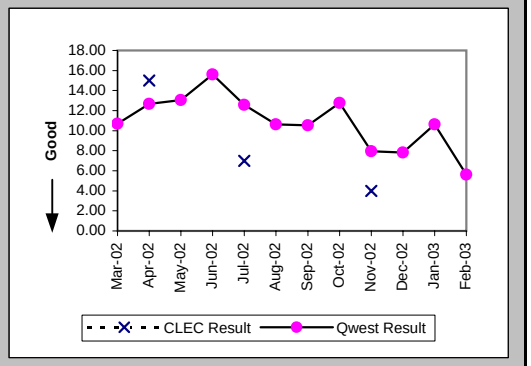
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						519	68	7.63	30.94			
Apr-02						149	43	3.47	3.16			
May-02						222	56	3.96	7.20			
Jun-02						471	62	7.60	32.58			
Jul-02						228	63	3.62	4.16			
Aug-02						342	66	5.18	6.11			
Sep-02	1	1	1.00	0	0	494	85	5.81	6.03	-0.79	-1.48	No
Oct-02	1	1	1.00	0	0	558	92	6.07	7.64	-0.66	-1.4	No
Nov-02						257	63	4.08	6.29			
Dec-02	2	1	2.00	0	0	437	69	6.33	9.25	-0.47	-1.28	No
Jan-03						293	62	4.73	9.03			
Feb-03						165	51	3.24	2.29			



Checklist #14 - Resale - Residence Installation

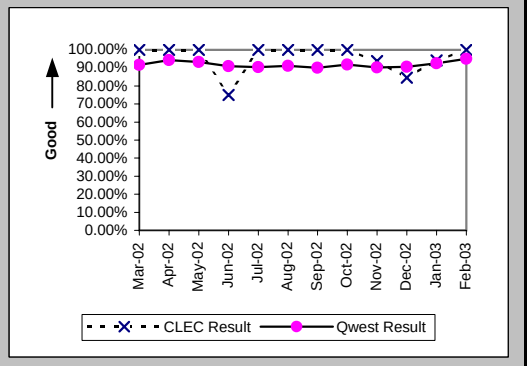
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1947	182	10.70	8.62			
Apr-02	15	1	15.00	0	0	2727	215	12.68	15.76	0.49	-0.7	No
May-02						1907	146	13.06	14.12			
Jun-02						2559	164	15.60	61.31			
Jul-02	7	1	7.00	0	0	3580	285	12.56	12.34	-0.45	-1.27	No
Aug-02						2125	200	10.62	15.84			
Sep-02						1434	136	10.54	16.26			
Oct-02						2081	163	12.77	48.85			
Nov-02	8	2	4.00	0	0	995	125	7.96	10.49	-0.53	-1.32	No
Dec-02						791	101	7.83	12.17			
Jan-03						1383	130	10.64	15.18			
Feb-03						443	79	5.61	5.95			



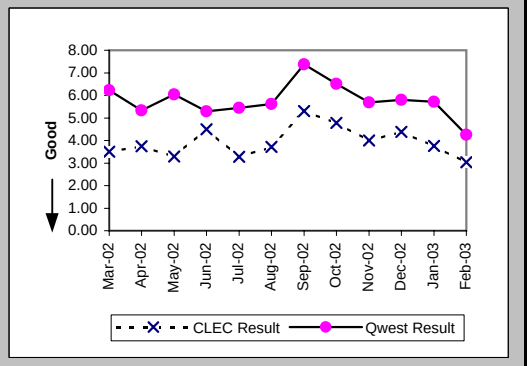
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	8	8	100.00%	0	0	1954	2130	91.74%	27.53%	-0.85	-1.52	No
Apr-02	4	4	100.00%	0	0	2040	2164	94.27%	23.24%	-0.49	-1.3	No
May-02	7	7	100.00%	0	0	1732	1857	93.27%	25.06%	-0.71	-1.43	No
Jun-02	3	4	75.00%	0	0	1632	1794	90.97%	28.66%	0.92	-0.44	No
Jul-02	11	11	100.00%	0	0	1645	1820	90.38%	29.48%	-1.08	-1.66	No
Aug-02	14	14	100.00%	0	0	1858	2039	91.12%	28.44%	-1.16	-1.71	No
Sep-02	27	27	100.00%	0	0	1621	1801	90.01%	29.99%	-1.72	-2.04	No
Oct-02	31	31	100.00%	1	0	1846	2011	91.80%	27.44%	-1.65	-2	No
Nov-02	15	16	93.75%	0	0	1391	1541	90.27%	29.64%	-0.47	-1.28	No
Dec-02	11	13	84.62%	0	0	1351	1491	90.61%	29.17%	0.73	-0.56	No
Jan-03	16	17	94.12%	0	0	1714	1852	92.55%	26.26%	-0.25	-1.15	No
Feb-03	33	33	100.00%	0	0	1599	1683	95.01%	21.78%	-1.3	-1.79	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

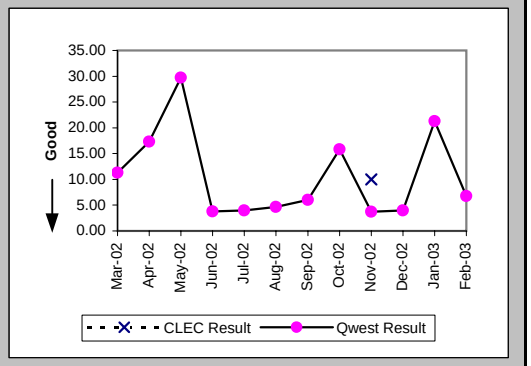
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	28	8	3.50	0	0	13283	2135	6.22	28.75	-0.27	-1.16	No
Apr-02	15	4	3.75	0	0	11595	2175	5.33	12.00	-0.26	-1.16	No
May-02	23	7	3.29	0	0	11270	1866	6.04	32.83	-0.22	-1.13	No
Jun-02	18	4	4.50	0	0	9558	1807	5.29	11.00	-0.14	-1.09	No
Jul-02	36	11	3.27	0	0	9908	1822	5.44	8.36	-0.86	-1.52	No
Aug-02	52	14	3.71	0	0	11471	2040	5.62	9.07	-0.78	-1.48	No
Sep-02	143	27	5.30	0	0	13336	1806	7.38	27.40	-0.39	-1.24	No
Oct-02	153	32	4.78	0	0	13108	2012	6.51	22.33	-0.44	-1.26	No
Nov-02	64	16	4.00	0	0	8781	1543	5.69	10.40	-0.65	-1.39	No
Dec-02	57	13	4.38	0	0	8673	1495	5.80	7.82	-0.65	-1.4	No
Jan-03	64	17	3.76	0	0	10619	1855	5.72	20.76	-0.39	-1.24	No
Feb-03	100	33	3.03	0	0	7176	1685	4.26	4.26	-1.64	-2	No



Checklist #14 - Resale - Residence Installation

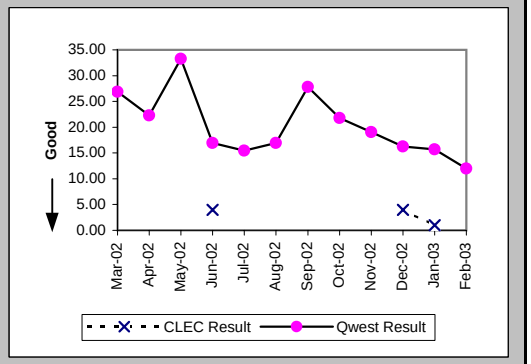
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						430	38	11.32	41.09			
Apr-02						640	37	17.30	57.72			
May-02						1277	43	29.70	156.11			
Jun-02						158	42	3.76	3.64			
Jul-02						166	42	3.95	3.08			
Aug-02						264	57	4.63	3.46			
Sep-02						337	56	6.02	5.91			
Oct-02						744	47	15.83	73.95			
Nov-02	10	1	10.00	0	0	191	51	3.75	3.74	1.38	-0.16	No
Dec-02						156	39	4.00	4.88			
Jan-03						1129	53	21.30	113.49			
Feb-03						182	27	6.74	8.92			



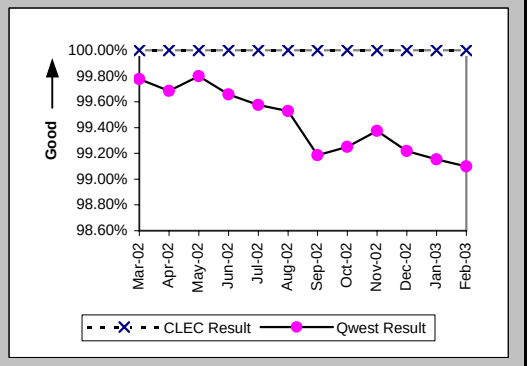
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3734	139	26.86	107.27			
Apr-02						2007	90	22.30	35.93			
May-02						2792	84	33.24	101.50			
Jun-02	4	1	4.00	0	0	2048	121	16.93	37.03	-0.35	-1.21	No
Jul-02						2074	134	15.48	22.12			
Aug-02						2100	124	16.94	29.35			
Sep-02						3532	127	27.81	99.55			
Oct-02						2589	119	21.76	75.09			
Nov-02						1906	100	19.06	32.55			
Dec-02	8	2	4.00	0	0	1673	103	16.24	20.72	-0.83	-1.5	No
Jan-03	1	1	1.00	0	0	1350	86	15.70	29.56	-0.49	-1.3	No
Feb-03						670	56	11.96	11.91			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

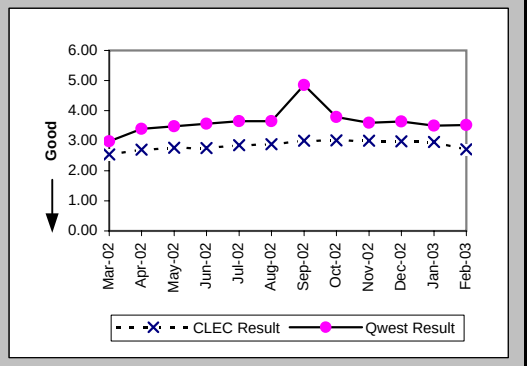
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	104	104	100.00%	0	0	8506	8525	99.78%	4.72%	-0.48	-1.29	No
Apr-02	62	62	100.00%	0	0	8233	8259	99.69%	5.60%	-0.44	-1.27	No
May-02	63	63	100.00%	0	0	9430	9449	99.80%	4.48%	-0.36	-1.22	No
Jun-02	52	52	100.00%	0	0	9284	9316	99.66%	5.85%	-0.42	-1.26	No
Jul-02	77	77	100.00%	0	0	9600	9641	99.57%	6.51%	-0.57	-1.35	No
Aug-02	107	107	100.00%	0	0	11846	11902	99.53%	6.84%	-0.71	-1.43	No
Sep-02	87	87	100.00%	0	0	9269	9345	99.19%	8.98%	-0.84	-1.51	No
Oct-02	115	115	100.00%	0	0	9277	9347	99.25%	8.62%	-0.93	-1.56	No
Nov-02	76	76	100.00%	0	0	8255	8307	99.37%	7.89%	-0.69	-1.42	No
Dec-02	90	90	100.00%	0	0	7363	7421	99.22%	8.81%	-0.84	-1.51	No
Jan-03	89	89	100.00%	0	0	9262	9341	99.15%	9.16%	-0.87	-1.53	No
Feb-03	88	88	100.00%	0	0	8023	8096	99.10%	9.45%	-0.89	-1.54	No



Checklist #14 - Resale - Residence Installation

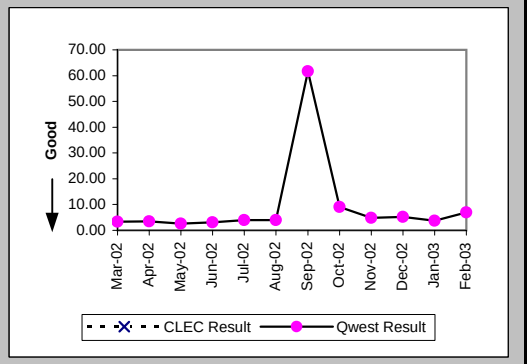
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	241	95	2.54	9	0	20604	6918	2.98	1.82	-2.35	-2.43	No
Apr-02	151	56	2.70	6	0	22335	6594	3.39	1.09	-4.72	-3.87	No
May-02	133	48	2.77	15	0	25999	7474	3.48	1.07	-4.58	-3.78	No
Jun-02	116	42	2.76	10	0	25792	7253	3.56	1.84	-2.78	-2.69	No
Jul-02	154	54	2.85	23	0	27280	7465	3.65	5.19	-1.13	-1.69	No
Aug-02	210	73	2.88	34	0	34987	9577	3.65	7.62	-0.87	-1.53	No
Sep-02	150	50	3.00	37	0	38379	7913	4.85	34.37	-0.38	-1.23	No
Oct-02	223	74	3.01	41	0	29929	7907	3.79	5.15	-1.28	-1.78	No
Nov-02	123	41	3.00	35	0	25328	7030	3.60	1.62	-2.37	-2.44	No
Dec-02	122	41	2.98	49	0	22388	6147	3.64	1.64	-2.6	-2.58	No
Jan-03	148	50	2.96	39	0	27226	7784	3.50	1.42	-2.67	-2.62	No
Feb-03	130	48	2.71	40	0	23451	6671	3.52	1.70	-3.28	-2.99	No



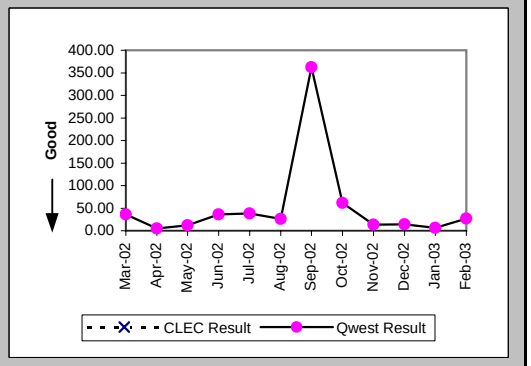
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						50	15	3.33	3.60			
Apr-02						88	25	3.52	3.57			
May-02						44	17	2.59	2.32			
Jun-02						77	25	3.08	3.28			
Jul-02						110	28	3.93	3.08			
Aug-02						102	26	3.92	3.32			
Sep-02						2963	48	61.73	294.85			
Oct-02						513	57	9.00	40.34			
Nov-02						241	50	4.82	7.06			
Dec-02						279	54	5.17	8.41			
Jan-03						254	69	3.68	6.20			
Feb-03						438	63	6.95	6.44			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

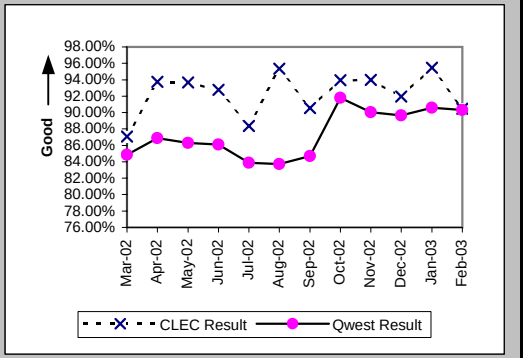
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	4	36.00	58.21			
Apr-02						10	2	5.00	0.00			
May-02						37	3	12.33	17.93			
Jun-02						215	6	35.83	45.52			
Jul-02						575	15	38.33	109.51			
Aug-02						893	34	26.26	124.95			
Sep-02						14141	39	362.59	457.51			
Oct-02						1050	17	61.76	131.03			
Nov-02						79	6	13.17	9.87			
Dec-02						101	7	14.43	11.34			
Jan-03						98	15	6.53	10.09			
Feb-03						299	11	27.18	48.55			



Checklist #14 - Resale - Residence Installation

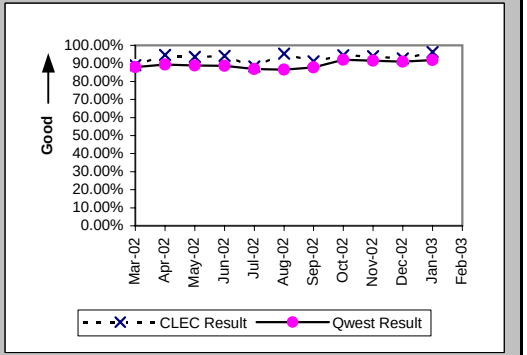
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	135	155	87.10%	0	0	11949	14083	84.85%	35.86%	-0.78	-1.47	No
Apr-02	105	112	93.75%	0	0	12327	14187	86.89%	33.75%	-2.14	-2.3	No
May-02	74	79	93.67%	0	0	12408	14380	86.29%	34.40%	-1.9	-2.16	No
Jun-02	64	69	92.75%	0	0	12602	14636	86.10%	34.59%	-1.59	-1.97	No
Jul-02	76	86	88.37%	0	0	12374	14750	83.89%	36.76%	-1.13	-1.69	No
Aug-02	123	129	95.35%	0	0	13692	16356	83.71%	36.93%	-3.57	-3.17	No
Sep-02	134	148	90.54%	0	0	13624	16083	84.71%	35.99%	-1.96	-2.19	No
Oct-02	155	165	93.94%			13459	14664	91.78%	27.46%	-1	-1.61	No
Nov-02	141	150	94.00%			12428	13804	90.03%	29.96%	-1.61	-1.98	No
Dec-02	114	124	91.94%			10991	12257	89.67%	30.43%	-0.82	-1.5	No
Jan-03	126	132	95.45%			11936	13178	90.58%	29.22%	-1.91	-2.16	No
Feb-03	133	147	90.48%	0	47	12324	13647	90.31%	29.59%	-0.07	-1.04	No



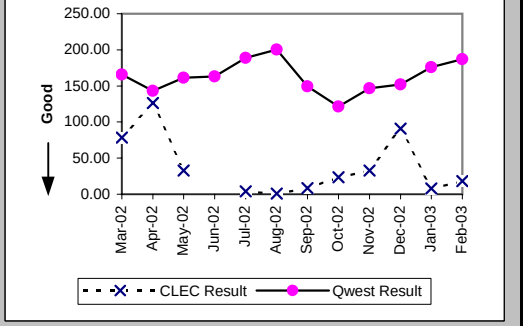
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	138	155	89.03%	0	0	12394	14083	88.01%	32.49%	-0.39	-1.24	No
Apr-02	106	112	94.64%	0	0	12675	14187	89.34%	30.86%	-1.81	-2.1	No
May-02	74	79	93.67%	0	0	12774	14380	88.83%	31.50%	-1.36	-1.83	No
Jun-02	65	69	94.20%	0	0	12970	14636	88.62%	31.76%	-1.46	-1.89	No
Jul-02	76	86	88.37%	0	0	12827	14750	86.96%	33.67%	-0.39	-1.24	No
Aug-02	123	129	95.35%	0	0	14145	16356	86.48%	34.19%	-2.93	-2.78	No
Sep-02	135	148	91.22%	0	0	14106	16083	87.71%	32.84%	-1.29	-1.79	No
Oct-02	156	165	94.55%	0	0	13485	14664	91.96%	27.19%	-1.21	-1.74	No
Nov-02	141	150	94.00%	0	0	12625	13804	91.46%	27.95%	-1.11	-1.67	No
Dec-02	115	124	92.74%	0	33	11151	12257	90.98%	28.65%	-0.68	-1.42	No
Jan-03	127	132	96.21%	0	16	12107	13178	91.87%	27.33%	-1.82	-2.1	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

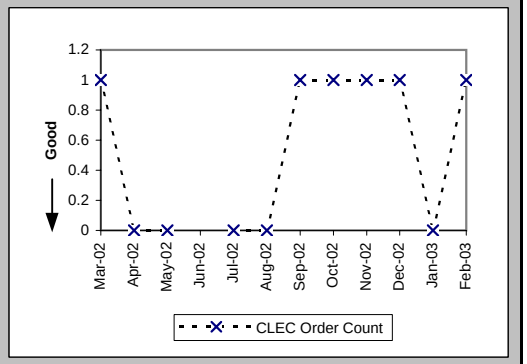
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	471	6	78.50	0	0	156282	942	165.90	204.86	-1.04	-1.63	No
Apr-02	505	4	126.25	0	0	121589	850	143.05	188.04	-0.18	-1.11	No
May-02	66	2	33.00	0	0	143321	888	161.40	213.05	-0.85	-1.52	No
Jun-02						166375	1020	163.11	225.61			
Jul-02	4	1	4.00	0	0	183720	974	188.62	243.07	-0.76	-1.46	No
Aug-02	1	1	1.00	0	0	192893	962	200.51	253.58	-0.79	-1.48	No
Sep-02	17	2	8.50	0	0	179912	1204	149.43	238.43	-0.84	-1.51	No
Oct-02	47	2	23.50	0	0	184488	1519	121.45	219.84	-0.63	-1.38	No
Nov-02	66	2	33.00	0	0	193334	1319	146.58	238.34	-0.67	-1.41	No
Dec-02	91	1	91.00	0	0	206281	1357	152.01	244.98	-0.25	-1.15	No
Jan-03	8	1	8.00	0	0	210653	1197	175.98	265.97	-0.63	-1.38	No
Feb-03	36	2	18.00	0	0	218874	1170	187.07	273.06	-0.87	-1.53	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

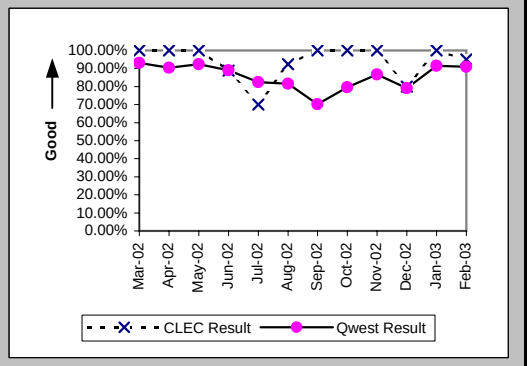
Date	CLEC Order Count
Mar-02	1
Apr-02	0
May-02	0
Jun-02	
Jul-02	0
Aug-02	0
Sep-02	1
Oct-02	1
Nov-02	1
Dec-02	1
Jan-03	0
Feb-03	1



Checklist #14 - Resale - Residence Repair

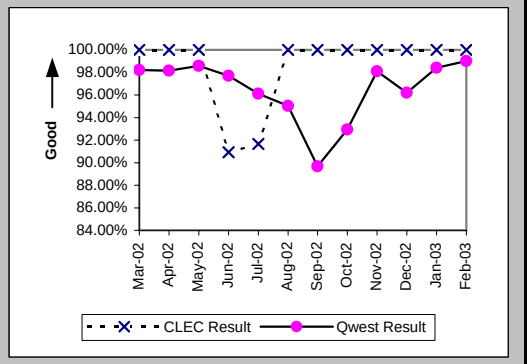
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	20	20	100.00%	4	0	3842	4125	93.14%	25.28%	-1.21	-1.74	No
Apr-02	15	15	100.00%	2	0	3513	3888	90.35%	29.52%	-1.26	-1.77	No
May-02	5	5	100.00%	0	0	3497	3782	92.46%	26.40%	-0.64	-1.39	No
Jun-02	8	9	88.89%	3	0	4174	4687	89.05%	31.22%	0.11	-0.93	No
Jul-02	7	10	70.00%	3	0	5726	6950	82.39%	38.09%	0.97	-0.41	No
Aug-02	12	13	92.31%	6	0	5944	7286	81.58%	38.76%	-1	-1.61	No
Sep-02	16	16	100.00%	4	0	4160	5925	70.21%	45.73%	-2.6	-2.58	No
Oct-02	7	7	100.00%	5	0	4132	5187	79.66%	40.25%	-1.34	-1.81	No
Nov-02	5	5	100.00%	7	0	3491	4029	86.65%	34.01%	-0.88	-1.53	No
Dec-02	8	10	80.00%	4	0	3087	3900	79.15%	40.62%	-0.07	-1.04	No
Jan-03	7	7	100.00%	2	0	3438	3757	91.51%	27.87%	-0.81	-1.49	No
Feb-03	19	20	95.00%	3	0	5107	5618	90.90%	28.75%	-0.64	-1.39	No



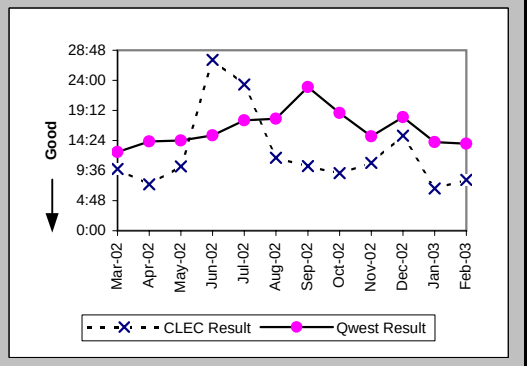
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	20	20	100.00%	4	0	5145	5239	98.21%	13.27%	-0.6	-1.37	No
Apr-02	17	17	100.00%	2	0	5081	5177	98.15%	13.49%	-0.57	-1.34	No
May-02	7	7	100.00%	0	0	5089	5162	98.59%	11.81%	-0.32	-1.19	No
Jun-02	10	11	90.91%	3	0	5929	6069	97.69%	15.01%	1.15	-0.3	No
Jul-02	11	12	91.67%	3	0	8089	8416	96.11%	19.32%	0.74	-0.55	No
Aug-02	13	13	100.00%	6	0	8303	8738	95.02%	21.75%	-0.82	-1.5	No
Sep-02	17	17	100.00%	4	0	6605	7365	89.68%	30.42%	-1.4	-1.85	No
Oct-02	7	7	100.00%	5	0	6030	6489	92.93%	25.64%	-0.73	-1.44	No
Nov-02	5	5	100.00%	7	0	4984	5081	98.09%	13.68%	-0.31	-1.19	No
Dec-02	10	10	100.00%	4	0	4827	5018	96.19%	19.13%	-0.63	-1.38	No
Jan-03	7	7	100.00%	2	0	4604	4678	98.42%	12.48%	-0.34	-1.2	No
Feb-03	20	20	100.00%	3	0	6594	6661	98.99%	9.98%	-0.45	-1.27	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

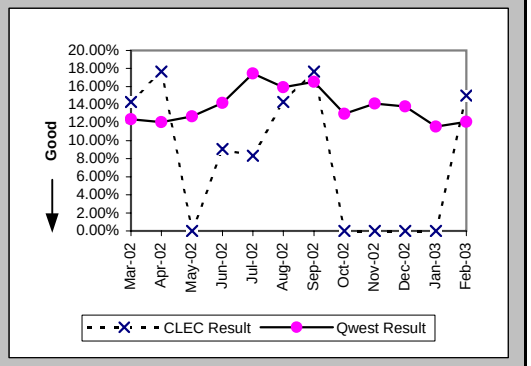
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	197:26	20	9:52	3	0	65743:14	5239	12:33	14:13	-0.84	-1.51	No
Apr-02	125:27	17	7:23	2	0	73779:55	5177	14:15	13:22	-2.12	-2.29	No
May-02	71:56	7	10:17	0	0	74229:40	5162	14:23	14:14	-0.76	-1.46	No
Jun-02	300:07	11	27:17	3	0	92260:33	6069	15:12	14:33	2.07	0.26	Yes
Jul-02	279:49	12	23:19	3	0	148427:55	8416	17:38	16:44	1.4	-0.15	No
Aug-02	151:45	13	11:40	5	0	156160:41	8738	17:52	20:10	-1.11	-1.67	No
Sep-02	175:37	17	10:20	4	0	168903:25	7365	22:56	20:31	-2.53	-2.54	No
Oct-02	64:31	7	9:13	5	0	122152:24	6489	18:49	18:58	-1.34	-1.81	No
Nov-02	54:14	5	10:51	6	0	76566:29	5081	15:04	19:08	-0.49	-1.3	No
Dec-02	151:48	10	15:11	4	0	90872:08	5018	18:07	16:02	-0.58	-1.35	No
Jan-03	46:58	7	6:43	2	0	66082:50	4678	14:08	44:15	-0.44	-1.27	No
Feb-03	162:15	20	8:07	3	0	92621:15	6661	13:54	12:53	-2.01	-2.22	No



Checklist #14 - Resale - Residence Repair

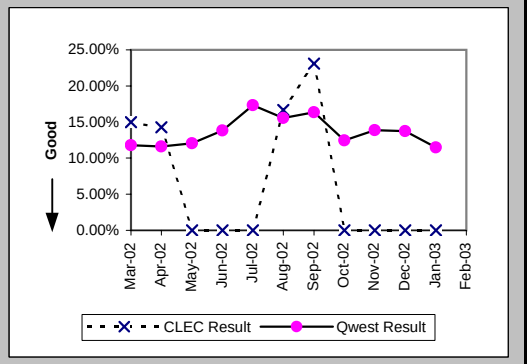
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	21	14.29%	3	0	666	5382	12.37%	32.93%	0.32	-0.81	No
Apr-02	3	17	17.65%	2	0	643	5327	12.07%	32.58%	0.71	-0.57	No
May-02	0	7	0.00%	0	0	673	5308	12.68%	33.27%	-1.01	-1.61	No
Jun-02	1	11	9.09%	3	0	886	6239	14.20%	34.91%	-0.49	-1.29	No
Jul-02	1	12	8.33%	3	0	1507	8636	17.45%	37.95%	-0.83	-1.51	No
Aug-02	2	14	14.29%	5	0	1431	8985	15.93%	36.59%	-0.17	-1.1	No
Sep-02	3	17	17.65%	4	0	1261	7636	16.51%	37.13%	0.18	-0.89	No
Oct-02	0	7	0.00%	5	0	865	6671	12.97%	33.59%	-1.02	-1.62	No
Nov-02	0	6	0.00%	6	0	736	5212	14.12%	34.82%	-0.99	-1.6	No
Dec-02	0	10	0.00%	4	0	716	5195	13.78%	34.47%	-1.26	-1.77	No
Jan-03	0	7	0.00%	2	0	558	4827	11.56%	31.97%	-0.96	-1.58	No
Feb-03	3	20	15.00%	3	0	819	6769	12.10%	32.61%	0.44	-0.73	No



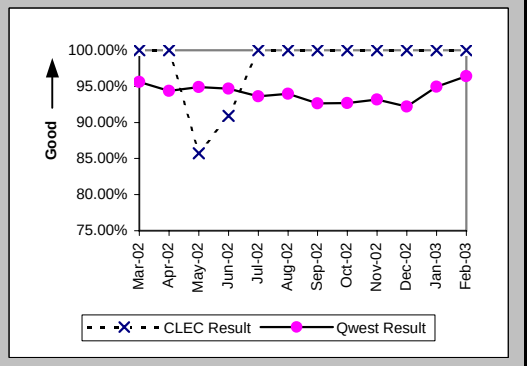
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	20	15.00%	3	0	576	4890	11.78%	32.24%	0.48	-0.71	No
Apr-02	2	14	14.29%	2	0	558	4800	11.63%	32.05%	0.36	-0.78	No
May-02	0	7	0.00%	0	0	576	4776	12.06%	32.57%	-0.98	-1.6	No
Jun-02	0	8	0.00%	3	0	785	5670	13.84%	34.54%	-1.13	-1.69	No
Jul-02	0	10	0.00%	3	0	1357	7832	17.33%	37.85%	-1.45	-1.88	No
Aug-02	2	12	16.67%	5	0	1274	8186	15.56%	36.25%	0.17	-0.9	No
Sep-02	3	13	23.08%	4	0	1102	6733	16.37%	37.00%	0.66	-0.6	No
Oct-02	0	6	0.00%	5	0	737	5918	12.45%	33.02%	-0.92	-1.56	No
Nov-02	0	6	0.00%	6	0	641	4614	13.89%	34.59%	-0.98	-1.6	No
Dec-02	0	9	0.00%	4	0	635	4616	13.76%	34.44%	-1.2	-1.73	No
Jan-03	0	6	0.00%	2	0	500	4355	11.48%	31.88%	-0.88	-1.54	No
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

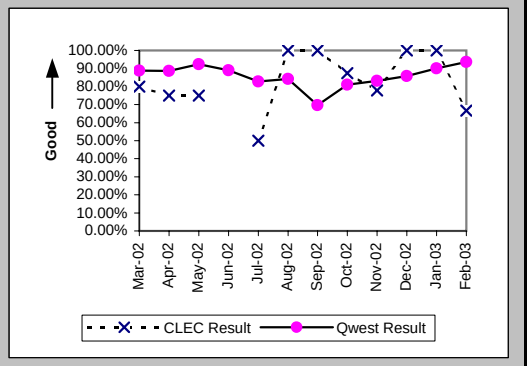
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	21	21	100.00%	3	0	5147	5382	95.63%	20.43%	-0.98	-1.59	No
Apr-02	17	17	100.00%	2	0	5026	5327	94.35%	23.09%	-1.01	-1.61	No
May-02	6	7	85.71%	0	0	5038	5308	94.91%	21.97%	0.93	-0.44	No
Jun-02	10	11	90.91%	3	0	5906	6239	94.66%	22.48%	0.57	-0.66	No
Jul-02	12	12	100.00%	3	0	8084	8636	93.61%	24.46%	-0.9	-1.55	No
Aug-02	14	14	100.00%	5	0	8445	8985	93.99%	23.77%	-0.95	-1.57	No
Sep-02	17	17	100.00%	4	0	7075	7636	92.65%	26.09%	-1.16	-1.71	No
Oct-02	7	7	100.00%	5	0	6184	6671	92.70%	26.01%	-0.74	-1.45	No
Nov-02	6	6	100.00%	6	0	4857	5212	93.19%	25.19%	-0.66	-1.4	No
Dec-02	10	10	100.00%	4	0	4789	5195	92.18%	26.84%	-0.92	-1.56	No
Jan-03	7	7	100.00%	2	0	4583	4827	94.95%	21.91%	-0.61	-1.37	No
Feb-03	20	20	100.00%	3	0	6527	6769	96.42%	18.57%	-0.86	-1.52	No



Checklist #14 - Resale - Residence Repair

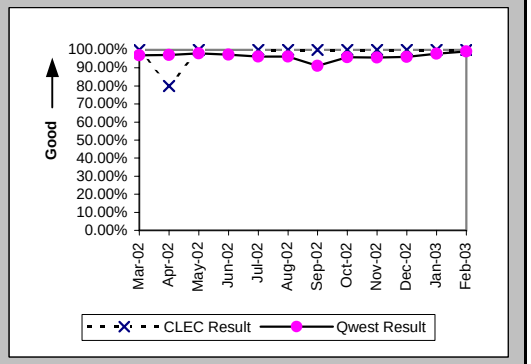
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	4	5	80.00%	3	0	1603	1806	88.76%	31.59%	0.59	-0.64	No
Apr-02	3	4	75.00%	1	0	1665	1879	88.61%	31.77%	0.75	-0.54	No
May-02	3	4	75.00%	3	0	1780	1926	92.42%	26.47%	1.03	-0.37	No
Jun-02						2168	2437	88.96%	31.34%			
Jul-02	2	4	50.00%	4	0	2795	3375	82.81%	37.73%	1.42	-0.13	No
Aug-02	3	3	100.00%	5	0	2539	3014	84.24%	36.44%	-0.75	-1.46	No
Sep-02	6	6	100.00%	2	0	2411	3462	69.64%	45.98%	-1.62	-1.98	No
Oct-02	7	8	87.50%	0	0	2437	3006	81.07%	39.17%	-0.46	-1.28	No
Nov-02	7	9	77.78%	3	0	2066	2487	83.07%	37.50%	0.45	-0.73	No
Dec-02	5	5	100.00%	2	0	1912	2228	85.82%	34.89%	-0.91	-1.55	No
Jan-03	3	3	100.00%	3	0	1384	1537	90.05%	29.94%	-0.58	-1.35	No
Feb-03	4	6	66.67%	1	0	1687	1803	93.57%	24.54%	1.92	0.17	Yes



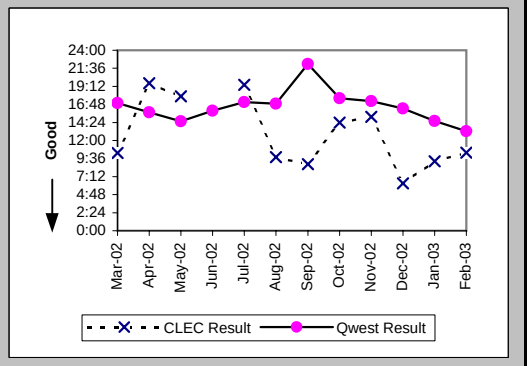
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	6	100.00%	3	0	2385	2458	97.03%	16.98%	-0.43	-1.26	No
Apr-02	4	5	80.00%	1	0	2521	2595	97.15%	16.64%	1.47	-0.11	No
May-02	4	4	100.00%	3	0	2614	2666	98.05%	13.83%	-0.28	-1.17	No
Jun-02						3118	3201	97.41%	15.89%			
Jul-02	5	5	100.00%	4	0	4061	4217	96.30%	18.87%	-0.44	-1.27	No
Aug-02	3	3	100.00%	5	0	3692	3834	96.30%	18.89%	-0.34	-1.21	No
Sep-02	8	8	100.00%	2	0	3936	4322	91.07%	28.52%	-0.88	-1.54	No
Oct-02	8	8	100.00%	0	0	3629	3782	95.95%	19.70%	-0.58	-1.35	No
Nov-02	11	11	100.00%	3	0	3036	3171	95.74%	20.19%	-0.7	-1.42	No
Dec-02	7	7	100.00%	2	0	2795	2909	96.08%	19.40%	-0.53	-1.32	No
Jan-03	3	3	100.00%	3	0	2050	2093	97.95%	14.19%	-0.25	-1.15	No
Feb-03	6	6	100.00%	1	0	2271	2290	99.17%	9.07%	-0.22	-1.14	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

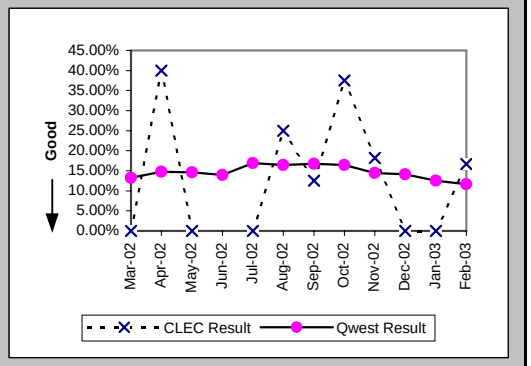
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	62:04	6	10:21	3	0	41728:25	2458	16:59	56:14	-0.29	-1.18	No
Apr-02	98:00	5	19:36	1	0	40822:05	2595	15:44	14:06	0.92	-0.44	No
May-02	71:26	4	17:52	3	0	38781:03	2666	14:33	18:01	0.81	-0.51	No
Jun-02						51105:57	3201	15:58	16:59			
Jul-02	97:07	5	19:25	4	0	72174:33	4217	17:07	16:20	0.58	-0.65	No
Aug-02	29:20	3	9:47	4	0	64736:02	3834	16:53	16:12	-0.76	-1.46	No
Sep-02	70:57	8	8:52	2	0	95825:20	4322	22:10	20:13	-1.86	-2.13	No
Oct-02	114:54	8	14:22	0	0	66552:00	3782	17:36	14:51	-0.62	-1.37	No
Nov-02	166:35	11	15:09	3	0	54601:53	3171	17:13	14:49	-0.46	-1.28	No
Dec-02	43:58	7	6:17	2	0	47250:43	2909	16:15	15:31	-1.7	-2.03	No
Jan-03	27:40	3	9:13	3	0	30527:56	2093	14:35	13:21	-0.7	-1.42	No
Feb-03	62:23	6	10:24	1	0	30259:44	2290	13:13	11:02	-0.62	-1.38	No



Checklist #14 - Resale - Residence Repair

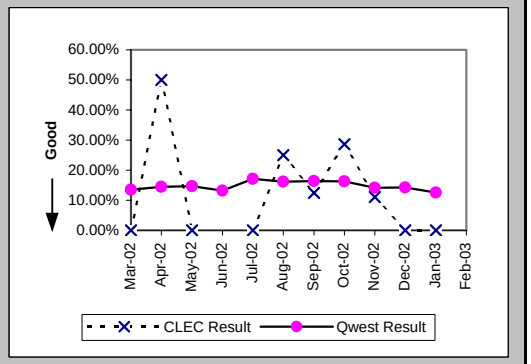
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	6	0.00%	3	0	333	2516	13.24%	33.89%	-0.96	-1.58	No
Apr-02	2	5	40.00%	1	0	391	2649	14.76%	35.47%	1.33	-0.19	No
May-02	0	4	0.00%	3	0	397	2717	14.61%	35.32%	-0.83	-1.5	No
Jun-02						457	3270	13.98%	34.67%			
Jul-02	0	5	0.00%	4	0	728	4306	16.91%	37.48%	-1.01	-1.61	No
Aug-02	1	4	25.00%	4	0	645	3922	16.45%	37.07%	0.46	-0.72	No
Sep-02	1	8	12.50%	2	0	741	4412	16.80%	37.38%	-0.32	-1.2	No
Oct-02	3	8	37.50%	0	0	634	3859	16.43%	37.05%	1.42	-0.14	No
Nov-02	2	11	18.18%	3	0	468	3241	14.44%	35.15%	0.39	-0.76	No
Dec-02	0	7	0.00%	2	0	421	2974	14.16%	34.86%	-1.07	-1.65	No
Jan-03	0	3	0.00%	3	0	271	2159	12.55%	33.13%	-0.66	-1.4	No
Feb-03	1	6	16.67%	1	0	271	2331	11.63%	32.05%	0.41	-0.75	No



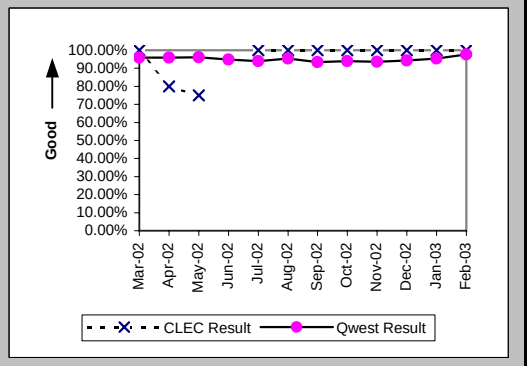
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	5	0.00%	3	0	299	2206	13.55%	34.23%	-0.88	-1.54	No
Apr-02	2	4	50.00%	1	0	340	2348	14.48%	35.19%	1.59	-0.03	No
May-02	0	3	0.00%	3	0	357	2438	14.64%	35.35%	-0.72	-1.44	No
Jun-02						381	2899	13.14%	33.79%			
Jul-02	0	4	0.00%	4	0	647	3786	17.09%	37.64%	-0.91	-1.55	No
Aug-02	1	4	25.00%	4	0	563	3482	16.17%	36.82%	0.47	-0.71	No
Sep-02	1	8	12.50%	2	0	641	3925	16.33%	36.97%	-0.29	-1.18	No
Oct-02	2	7	28.57%	0	0	559	3438	16.26%	36.90%	0.83	-0.5	No
Nov-02	1	9	11.11%	3	0	407	2884	14.11%	34.81%	-0.26	-1.16	No
Dec-02	0	7	0.00%	2	0	374	2633	14.20%	34.91%	-1.08	-1.65	No
Jan-03	0	1	0.00%	3	0	243	1928	12.60%	33.19%	-0.38	-1.23	No
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

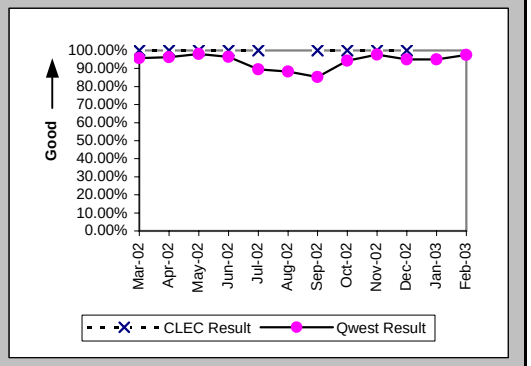
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	6	100.00%	3	0	2414	2516	95.95%	19.72%	-0.5	-1.31	No
Apr-02	4	5	80.00%	1	0	2539	2649	95.85%	19.95%	1.26	-0.23	No
May-02	3	4	75.00%	3	0	2610	2717	96.06%	19.45%	1.42	-0.14	No
Jun-02						3101	3270	94.83%	22.14%			
Jul-02	5	5	100.00%	4	0	4049	4306	94.03%	23.69%	-0.56	-1.34	No
Aug-02	4	4	100.00%	4	0	3738	3922	95.31%	21.15%	-0.44	-1.27	No
Sep-02	8	8	100.00%	2	0	4119	4412	93.36%	24.90%	-0.75	-1.46	No
Oct-02	8	8	100.00%	0	0	3626	3859	93.96%	23.82%	-0.72	-1.44	No
Nov-02	11	11	100.00%	3	0	3033	3241	93.58%	24.51%	-0.87	-1.53	No
Dec-02	7	7	100.00%	2	0	2804	2974	94.28%	23.22%	-0.65	-1.4	No
Jan-03	3	3	100.00%	3	0	2059	2159	95.37%	21.02%	-0.38	-1.23	No
Feb-03	6	6	100.00%	1	0	2278	2331	97.73%	14.91%	-0.37	-1.23	No



Checklist #14 - Resale - Residence Repair

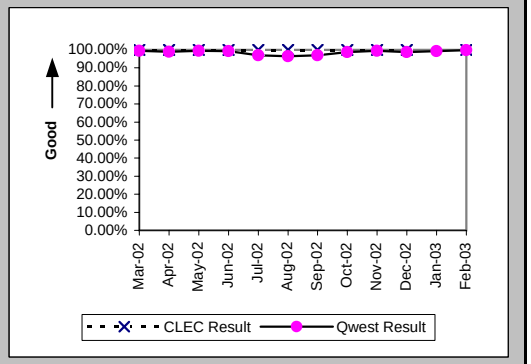
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	3	100.00%	0	0	1013	1058	95.75%	20.18%	-0.36	-1.22	No
Apr-02	1	1	100.00%	2	0	976	1013	96.35%	18.76%	-0.19	-1.12	No
May-02	1	1	100.00%	1	0	1310	1336	98.05%	13.81%	-0.14	-1.09	No
Jun-02	1	1	100.00%	0	0	903	936	96.47%	18.44%	-0.19	-1.12	No
Jul-02	2	2	100.00%	0	0	1264	1411	89.58%	30.55%	-0.48	-1.29	No
Aug-02						1280	1451	88.22%	32.24%			
Sep-02	2	2	100.00%	2	0	1099	1289	85.26%	35.45%	-0.59	-1.36	No
Oct-02	1	1	100.00%	1	0	1238	1313	94.29%	23.21%	-0.25	-1.15	No
Nov-02	1	1	100.00%	1	0	736	754	97.61%	15.27%	-0.16	-1.1	No
Dec-02	1	1	100.00%	0	0	727	765	95.03%	21.73%	-0.23	-1.14	No
Jan-03						572	602	95.02%	21.76%			
Feb-03						702	720	97.50%	15.61%			



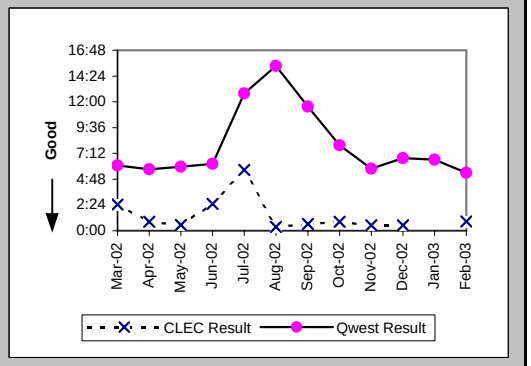
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	5	100.00%	0	0	2331	2342	99.53%	6.84%	-0.15	-1.09	No
Apr-02	1	1	100.00%	2	0	2145	2167	98.98%	10.02%	-0.1	-1.06	No
May-02	2	2	100.00%	1	0	2499	2513	99.44%	7.44%	-0.11	-1.06	No
Jun-02	1	1	100.00%	0	0	2089	2103	99.33%	8.13%	-0.08	-1.05	No
Jul-02	4	4	100.00%	0	0	2419	2495	96.95%	17.19%	-0.35	-1.22	No
Aug-02	2	2	100.00%	1	0	2413	2501	96.48%	18.42%	-0.27	-1.16	No
Sep-02	3	3	100.00%	2	0	2263	2335	96.92%	17.29%	-0.31	-1.19	No
Oct-02	2	2	100.00%	1	0	2212	2238	98.84%	10.72%	-0.15	-1.09	No
Nov-02	1	1	100.00%	1	0	1482	1489	99.53%	6.84%	-0.07	-1.04	No
Dec-02	1	1	100.00%	0	0	1377	1394	98.78%	10.98%	-0.11	-1.07	No
Jan-03						1275	1285	99.22%	8.79%			
Feb-03	1	1	100.00%	1	0	1365	1367	99.85%	3.82%	-0.04	-1.02	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

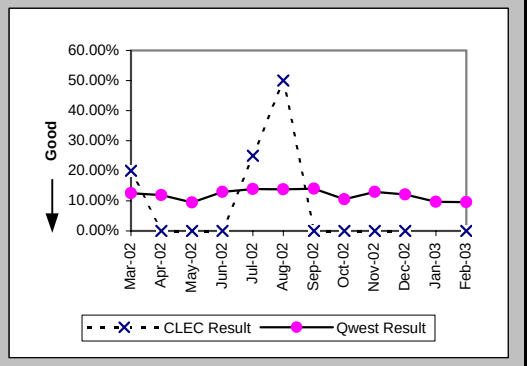
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	12:11	5	2:26	0	0	14213:19	2342	6:04	9:01	-0.9	-1.55	No
Apr-02	0:50	1	0:50	2	0	12431:31	2167	5:44	9:15	-0.53	-1.32	No
May-02	1:05	2	0:32	1	0	14938:42	2513	5:57	9:13	-0.83	-1.5	No
Jun-02	2:30	1	2:30	0	0	13083:31	2103	6:13	9:07	-0.41	-1.25	No
Jul-02	22:38	4	5:39	0	0	31899:02	2495	12:47	28:35	-0.5	-1.3	No
Aug-02	0:43	2	0:22	1	0	38371:20	2501	15:21	46:28	-0.46	-1.28	No
Sep-02	1:51	3	0:37	2	0	27014:59	2335	11:34	18:25	-1.03	-1.63	No
Oct-02	1:41	2	0:50	1	0	17790:49	2238	7:57	11:11	-0.9	-1.55	No
Nov-02	0:30	1	0:30	1	0	8600:23	1489	5:47	8:13	-0.64	-1.39	No
Dec-02	0:31	1	0:31	0	0	9433:26	1394	6:46	10:43	-0.58	-1.35	No
Jan-03						8509:44	1285	6:37	9:41			
Feb-03	0:51	1	0:51	1	0	7357:54	1367	5:23	7:28	-0.61	-1.37	No



Checklist #14 - Resale - Residence Repair

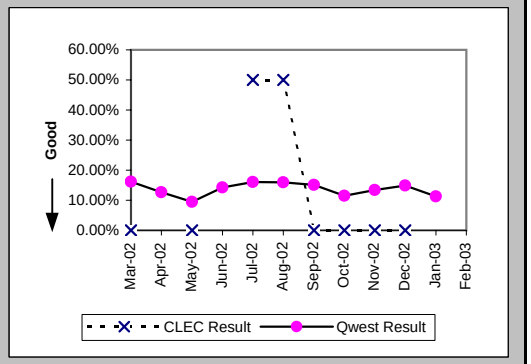
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	5	20.00%	0	0	295	2342	12.60%	33.18%	0.5	-0.7	No
Apr-02	0	1	0.00%	2	0	258	2167	11.91%	32.39%	-0.37	-1.22	No
May-02	0	2	0.00%	1	0	237	2513	9.43%	29.23%	-0.46	-1.28	No
Jun-02	0	1	0.00%	0	0	272	2103	12.93%	33.56%	-0.39	-1.23	No
Jul-02	1	4	25.00%	0	0	349	2495	13.99%	34.69%	0.59	-0.64	No
Aug-02	1	2	50.00%	1	0	347	2501	13.87%	34.57%	1.09	-0.34	No
Sep-02	0	3	0.00%	2	0	327	2335	14.00%	34.70%	-0.7	-1.42	No
Oct-02	0	2	0.00%	1	0	235	2238	10.50%	30.66%	-0.48	-1.29	No
Nov-02	0	1	0.00%	1	0	193	1489	12.96%	33.59%	-0.39	-1.23	No
Dec-02	0	1	0.00%	0	0	169	1394	12.12%	32.64%	-0.37	-1.23	No
Jan-03						125	1285	9.73%	29.63%			
Feb-03	0	1	0.00%	1	0	131	1368	9.58%	29.43%	-0.33	-1.2	No



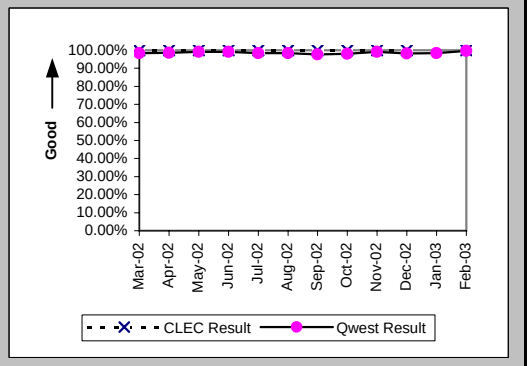
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	150	930	16.13%	36.78%	-0.44	-1.27	No
Apr-02						119	942	12.63%	33.22%			
May-02	0	2	0.00%	1	0	134	1412	9.49%	29.31%	-0.46	-1.28	No
Jun-02						136	955	14.24%	34.95%			
Jul-02	1	2	50.00%	0	0	157	976	16.09%	36.74%	0.99	-0.4	No
Aug-02	1	2	50.00%	1	0	156	977	15.97%	36.63%	1	-0.39	No
Sep-02	0	3	0.00%	2	0	127	838	15.16%	35.86%	-0.73	-1.44	No
Oct-02	0	1	0.00%	1	0	102	886	11.51%	31.92%	-0.36	-1.22	No
Nov-02	0	1	0.00%	1	0	79	591	13.37%	34.03%	-0.39	-1.24	No
Dec-02	0	1	0.00%	0	0	81	542	14.94%	35.65%	-0.42	-1.25	No
Jan-03						64	570	11.23%	31.57%			
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

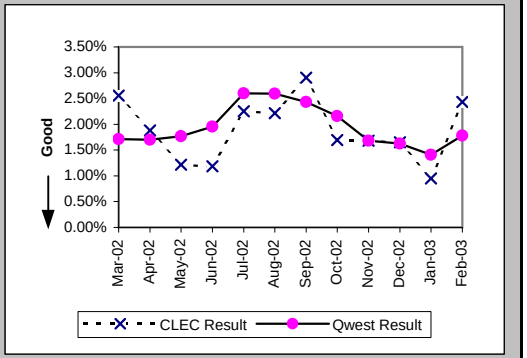
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	5	100.00%	0	0	2303	2342	98.33%	12.80%	-0.29	-1.18	No
Apr-02	1	1	100.00%	2	0	2136	2167	98.57%	11.87%	-0.12	-1.07	No
May-02	2	2	100.00%	1	0	2491	2513	99.12%	9.32%	-0.13	-1.08	No
Jun-02	1	1	100.00%	0	0	2085	2103	99.14%	9.21%	-0.09	-1.06	No
Jul-02	4	4	100.00%	0	0	2453	2495	98.32%	12.86%	-0.26	-1.16	No
Aug-02	2	2	100.00%	1	0	2461	2501	98.40%	12.55%	-0.18	-1.11	No
Sep-02	3	3	100.00%	2	0	2280	2335	97.64%	15.17%	-0.27	-1.16	No
Oct-02	2	2	100.00%	1	0	2193	2238	97.99%	14.04%	-0.2	-1.12	No
Nov-02	1	1	100.00%	1	0	1475	1489	99.06%	9.65%	-0.1	-1.06	No
Dec-02	1	1	100.00%	0	0	1370	1394	98.28%	13.01%	-0.13	-1.08	No
Jan-03						1265	1285	98.44%	12.38%			
Feb-03	1	1	100.00%	1	0	1362	1368	99.56%	6.61%	-0.07	-1.04	No



Checklist #14 - Resale - Residence Repair

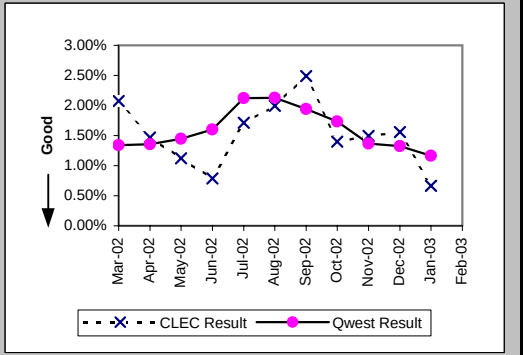
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	32	1253	2.55%	6	0	10240	597943	1.71%	12.97%	2.29	0.39	Yes
Apr-02	23	1224	1.88%	5	0	10143	597564	1.70%	12.92%	0.49	-0.7	No
May-02	13	1070	1.22%	4	0	10538	596681	1.77%	13.17%	-1.37	-1.83	No
Jun-02	12	1014	1.18%	5	0	11612	594896	1.95%	13.83%	-1.77	-2.07	No
Jul-02	21	933	2.25%	7	0	15437	593986	2.60%	15.91%	-0.67	-1.41	No
Aug-02	20	902	2.22%	10	0	15408	593955	2.59%	15.90%	-0.71	-1.43	No
Sep-02	28	965	2.90%	8	0	14383	591914	2.43%	15.40%	0.95	-0.42	No
Oct-02	17	1002	1.70%	6	0	12768	591168	2.16%	14.54%	-1.01	-1.61	No
Nov-02	18	1069	1.68%	10	0	9942	590777	1.68%	12.86%	0	-1	No
Dec-02	18	1089	1.65%	6	0	9563	589238	1.62%	12.64%	0.08	-0.95	No
Jan-03	10	1052	0.95%	5	0	8271	587377	1.41%	11.78%	-1.26	-1.77	No
Feb-03	27	1110	2.43%	5	0	10468	588262	1.78%	13.22%	1.64	0	No



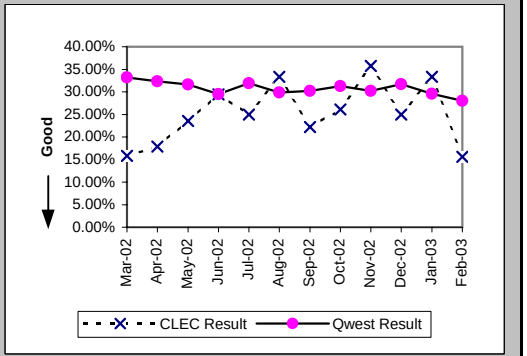
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	26	1253	2.08%	6	0	8026	597943	1.34%	11.51%	2.25	0.37	Yes
Apr-02	18	1224	1.47%	5	0	8090	597564	1.35%	11.56%	0.35	-0.79	No
May-02	12	1070	1.12%	4	0	8626	596681	1.45%	11.94%	-0.89	-1.54	No
Jun-02	8	1014	0.79%	5	0	9524	594896	1.60%	12.55%	-2.06	-2.25	No
Jul-02	16	933	1.71%	7	0	12594	593986	2.12%	14.41%	-0.86	-1.52	No
Aug-02	18	902	2.00%	10	0	12645	593955	2.13%	14.43%	-0.28	-1.17	No
Sep-02	24	965	2.49%	8	0	11496	591914	1.94%	13.80%	1.23	-0.25	No
Oct-02	14	1002	1.40%	6	0	10242	591168	1.73%	13.05%	-0.81	-1.49	No
Nov-02	16	1069	1.50%	10	0	8089	590777	1.37%	11.62%	0.36	-0.78	No
Dec-02	17	1089	1.56%	6	0	7791	589238	1.32%	11.42%	0.69	-0.58	No
Jan-03	7	1052	0.67%	5	0	6853	587377	1.17%	10.74%	-1.51	-1.92	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

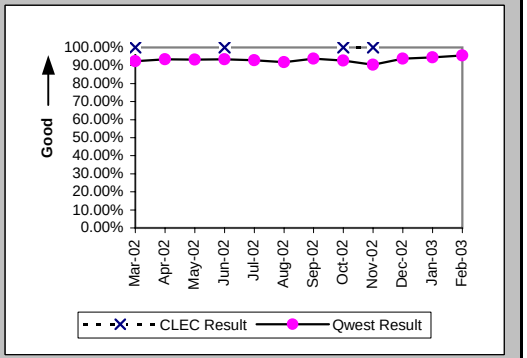
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	38	15.79%	0	0	5091	15331	33.21%	47.10%	-2.28	-2.38	No
Apr-02	5	28	17.86%	0	0	4847	14990	32.33%	46.78%	-1.64	-1.99	No
May-02	4	17	23.53%	0	0	4875	15413	31.63%	46.50%	-0.72	-1.44	No
Jun-02	5	17	29.41%	0	0	4860	16472	29.50%	45.61%	-0.01	-1.01	No
Jul-02	7	28	25.00%	0	0	7236	22673	31.91%	46.61%	-0.78	-1.48	No
Aug-02	10	30	33.33%	0	0	6554	21962	29.84%	45.76%	0.43	-0.74	No
Sep-02	8	36	22.22%	0	0	6234	20617	30.24%	45.93%	-1.05	-1.64	No
Oct-02	6	23	26.09%	0	0	5811	18579	31.28%	46.36%	-0.54	-1.33	No
Nov-02	10	28	35.71%	0	0	4300	14242	30.19%	45.91%	0.64	-0.61	No
Dec-02	6	24	25.00%	0	0	4436	13999	31.69%	46.53%	-0.7	-1.43	No
Jan-03	5	15	33.33%	0	0	3477	11748	29.60%	45.65%	0.34	-0.8	No
Feb-03	5	32	15.63%	0	0	4069	14537	27.99%	44.90%	-1.56	-1.95	No



Checklist #14 - Resale - Business Installation

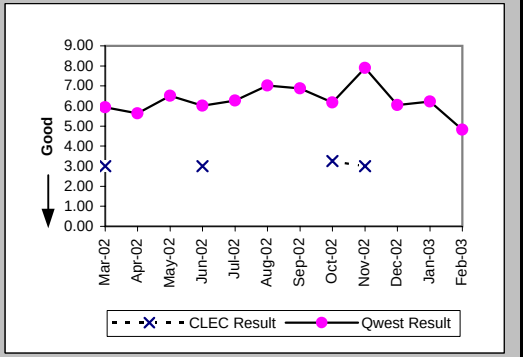
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	2	100.00%	0	0	721	780	92.44%	26.44%	-0.4	-1.25	No
Apr-02						708	757	93.53%	24.60%			
May-02						758	813	93.23%	25.11%			
Jun-02	1	1	100.00%	0	0	657	703	93.46%	24.73%	-0.26	-1.16	No
Jul-02						742	799	92.87%	25.74%			
Aug-02						749	815	91.90%	27.28%			
Sep-02						807	861	93.73%	24.25%			
Oct-02	4	4	100.00%	0	0	832	898	92.65%	26.10%	-0.56	-1.34	No
Nov-02	1	1	100.00%	0	0	619	684	90.50%	29.33%	-0.32	-1.2	No
Dec-02						599	639	93.74%	24.22%			
Jan-03						769	814	94.47%	22.85%			
Feb-03						617	646	95.51%	20.71%			



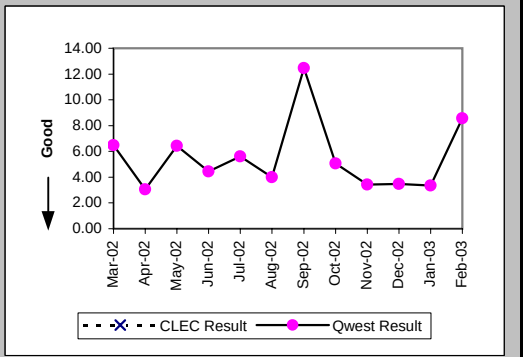
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	6	2	3.00	0	0	4676	787	5.94	6.88	-0.6	-1.37	No
Apr-02						4305	764	5.63	6.61			
May-02						5354	822	6.51	9.67			
Jun-02	3	1	3.00	0	0	4264	709	6.01	8.00	-0.38	-1.23	No
Jul-02						5023	801	6.27	7.67			
Aug-02						5735	817	7.02	9.80			
Sep-02						5982	869	6.88	11.26			
Oct-02	13	4	3.25	0	0	5581	903	6.18	7.89	-0.74	-1.45	No
Nov-02	3	1	3.00	0	0	5488	695	7.90	9.50	-0.52	-1.31	No
Dec-02						3875	640	6.05	6.01			
Jan-03						5103	819	6.23	5.27			
Feb-03						3127	649	4.82	4.66			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

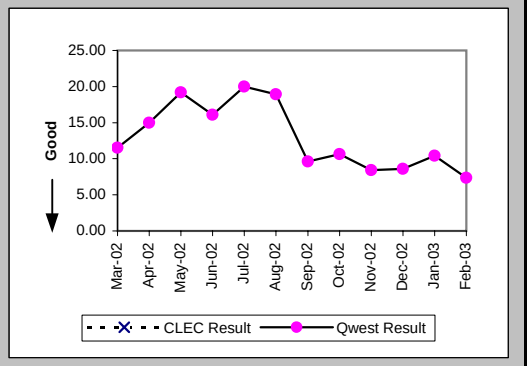
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						149	23	6.48	11.12			
Apr-02						52	17	3.06	3.67			
May-02						161	25	6.44	9.66			
Jun-02						71	16	4.44	7.83			
Jul-02						157	28	5.61	6.45			
Aug-02						120	30	4.00	4.92			
Sep-02						436	35	12.46	43.30			
Oct-02						147	29	5.07	8.28			
Nov-02						96	28	3.43	3.10			
Dec-02						73	21	3.48	5.74			
Jan-03						67	20	3.35	3.98			
Feb-03						120	14	8.57	10.43			



Checklist #14 - Resale - Business Installation

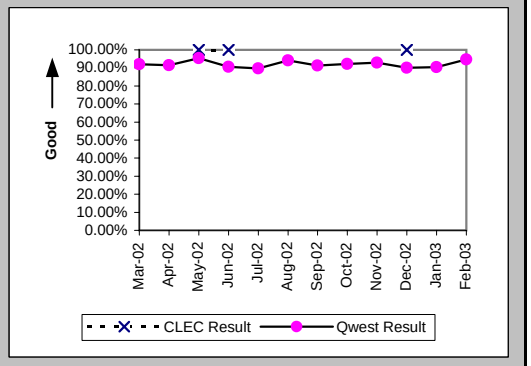
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						450	39	11.54	10.93			
Apr-02						495	33	15.00	16.41			
May-02						634	33	19.21	28.82			
Jun-02						482	30	16.07	22.59			
Jul-02						580	29	20.00	21.17			
Aug-02						682	36	18.94	33.94			
Sep-02						269	28	9.61	16.98			
Oct-02						415	39	10.64	23.37			
Nov-02						328	39	8.41	9.34			
Dec-02						163	19	8.58	7.50			
Jan-03						302	29	10.41	10.85			
Feb-03						125	17	7.35	6.39			



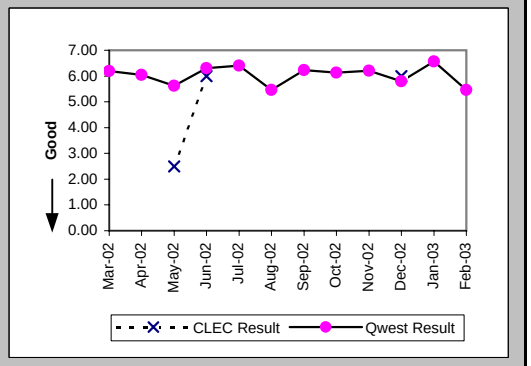
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						325	353	92.07%	27.02%			
Apr-02						300	328	91.46%	27.94%			
May-02	2	2	100.00%	0	0	358	375	95.47%	20.80%	-0.31	-1.19	No
Jun-02	1	1	100.00%	0	0	258	285	90.53%	29.29%	-0.32	-1.2	No
Jul-02						342	381	89.76%	30.31%			
Aug-02						294	312	94.23%	23.32%			
Sep-02						308	337	91.39%	28.04%			
Oct-02						351	381	92.13%	26.93%			
Nov-02						277	298	92.95%	25.59%			
Dec-02	1	1	100.00%	0	0	237	263	90.11%	29.85%	-0.33	-1.2	No
Jan-03						333	368	90.49%	29.34%			
Feb-03						284	300	94.67%	22.47%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

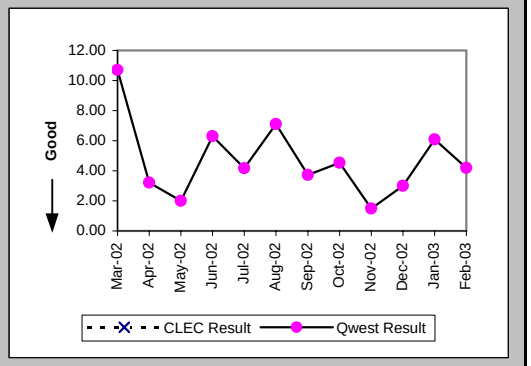
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2209	357	6.19	8.89			
Apr-02						2010	332	6.05	10.10			
May-02	5	2	2.50	0	0	2143	381	5.62	7.26	-0.61	-1.37	No
Jun-02	6	1	6.00	0	0	1795	285	6.30	11.28	-0.03	-1.02	No
Jul-02						2444	381	6.41	8.75			
Aug-02						1702	312	5.46	5.71			
Sep-02						2137	343	6.23	4.28			
Oct-02						2367	386	6.13	5.31			
Nov-02						1852	298	6.21	6.93			
Dec-02	6	1	6.00	0	0	1537	265	5.80	5.52	0.51	-0.69	No
Jan-03						2415	368	6.56	7.31			
Feb-03						1639	300	5.46	7.09			



Checklist #14 - Resale - Business Installation

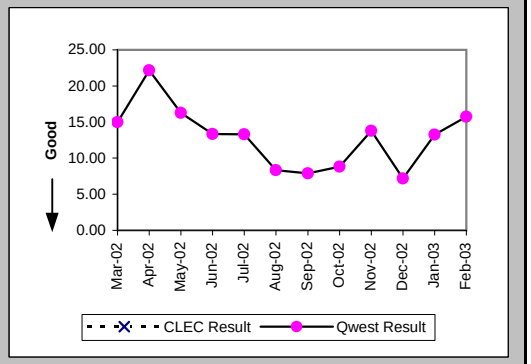
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						107	10	10.70	22.37			
Apr-02						29	9	3.22	4.21			
May-02						14	7	2.00	2.24			
Jun-02						44	7	6.29	7.61			
Jul-02						75	18	4.17	4.67			
Aug-02						64	9	7.11	7.90			
Sep-02						82	22	3.73	2.71			
Oct-02						59	13	4.54	5.72			
Nov-02						12	8	1.50	0.76			
Dec-02						36	12	3.00	2.66			
Jan-03						67	11	6.09	6.22			
Feb-03						21	5	4.20	2.86			



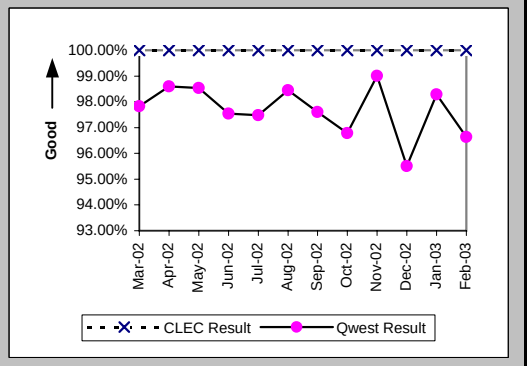
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						300	20	15.00	11.96			
Apr-02						421	19	22.16	29.04			
May-02						195	12	16.25	11.72			
Jun-02						267	20	13.35	20.41			
Jul-02						279	21	13.29	16.69			
Aug-02						75	9	8.33	9.42			
Sep-02						79	10	7.90	11.88			
Oct-02						159	18	8.83	10.46			
Nov-02						179	13	13.77	12.09			
Dec-02						108	15	7.20	7.12			
Jan-03						318	24	13.25	14.82			
Feb-03						173	11	15.73	19.73			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

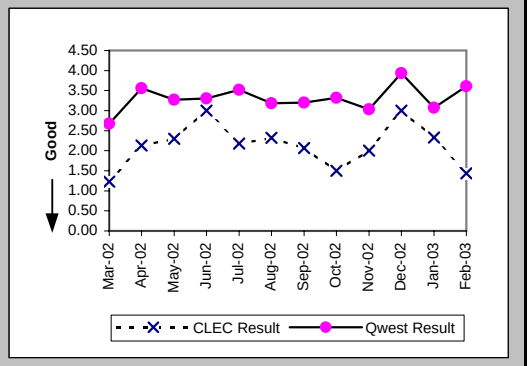
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	24	24	100.00%	0	0	271	277	97.83%	14.56%	-0.7	-1.43	No
Apr-02	25	25	100.00%	0	0	282	286	98.60%	11.74%	-0.57	-1.35	No
May-02	24	24	100.00%	0	0	269	273	98.53%	12.02%	-0.57	-1.35	No
Jun-02	22	22	100.00%	0	0	198	203	97.54%	15.50%	-0.71	-1.43	No
Jul-02	17	17	100.00%	0	0	232	238	97.48%	15.68%	-0.64	-1.39	No
Aug-02	26	26	100.00%	0	0	253	257	98.44%	12.38%	-0.61	-1.37	No
Sep-02	16	16	100.00%	0	0	244	250	97.60%	15.30%	-0.61	-1.37	No
Oct-02	2	2	100.00%	0	0	241	249	96.79%	17.63%	-0.26	-1.16	No
Nov-02	4	4	100.00%	0	0	200	202	99.01%	9.90%	-0.2	-1.12	No
Dec-02	6	6	100.00%	0	0	170	178	95.51%	20.72%	-0.52	-1.32	No
Jan-03	13	13	100.00%	0	0	229	233	98.28%	12.99%	-0.46	-1.28	No
Feb-03	12	12	100.00%	0	0	230	238	96.64%	18.02%	-0.63	-1.38	No



Checklist #14 - Resale - Business Installation

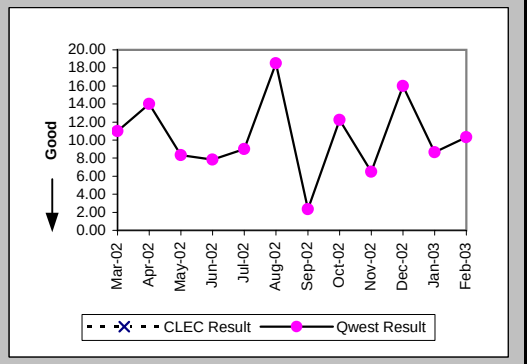
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	27	22	1.23	2	0	541	203	2.67	1.49	-4.3	-3.61	No
Apr-02	49	23	2.13	2	0	752	211	3.56	4.65	-1.4	-1.85	No
May-02	46	20	2.30	4	0	703	215	3.27	1.65	-2.51	-2.53	No
Jun-02	57	19	3.00	3	0	436	132	3.30	2.43	-0.51	-1.31	No
Jul-02	37	17	2.18	0	0	665	189	3.52	4.02	-1.32	-1.8	No
Aug-02	58	25	2.32	1	0	541	170	3.18	3.14	-1.28	-1.78	No
Sep-02	29	14	2.07	2	0	535	167	3.20	1.35	-3.01	-2.83	No
Oct-02	3	2	1.50	0	0	594	179	3.32	2.43	-1.05	-1.64	No
Nov-02	8	4	2.00	0	0	421	139	3.03	1.53	-1.33	-1.81	No
Dec-02	3	1	3.00	5	0	511	130	3.93	6.92	-0.13	-1.08	No
Jan-03	28	12	2.33	1	0	445	145	3.07	1.82	-1.34	-1.82	No
Feb-03	13	9	1.44	3	0	600	166	3.61	2.87	-2.21	-2.34	No



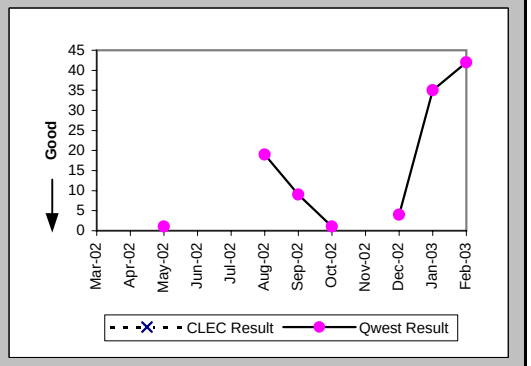
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						66	6	11.00	22.07			
Apr-02						70	5	14.00	22.41			
May-02						25	3	8.33	3.06			
Jun-02						47	6	7.83	9.06			
Jul-02						54	6	9.00	18.17			
Aug-02						37	2	18.50	23.33			
Sep-02						14	6	2.33	1.51			
Oct-02						98	8	12.25	19.91			
Nov-02						13	2	6.50	4.95			
Dec-02						96	6	16.00	27.00			
Jan-03						26	3	8.67	7.09			
Feb-03						62	6	10.33	10.05			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

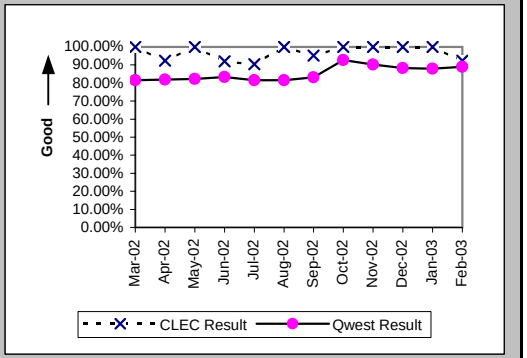
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02						38	2	19.00	24.04			
Sep-02						9	1	9.00				
Oct-02						1	1	1.00				
Nov-02												
Dec-02						8	2	4.00	4.24			
Jan-03						35	1	35.00				
Feb-03						84	2	42.00	9.90			



Checklist #14 - Resale - Business Installation

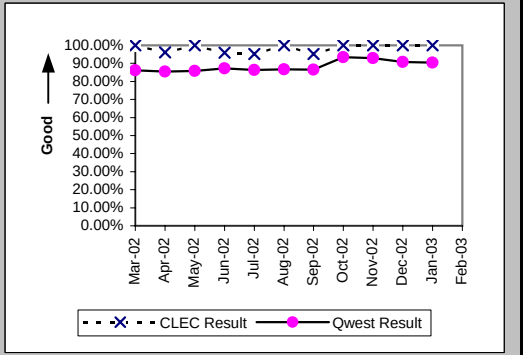
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	25	25	100.00%	0	0	1124	1377	81.63%	38.73%	-2.35	-2.43	No
Apr-02	24	26	92.31%	0	0	1150	1403	81.97%	38.45%	-1.36	-1.83	No
May-02	26	26	100.00%	0	0	1176	1430	82.24%	38.22%	-2.35	-2.43	No
Jun-02	23	25	92.00%	0	0	1114	1338	83.26%	37.33%	-1.16	-1.71	No
Jul-02	19	21	90.48%	0	0	1068	1310	81.53%	38.81%	-1.05	-1.64	No
Aug-02	22	22	100.00%	0	0	1146	1404	81.62%	38.73%	-2.21	-2.34	No
Sep-02	20	21	95.24%	0	0	1185	1426	83.10%	37.48%	-1.47	-1.9	No
Oct-02	11	11	100.00%			1396	1504	92.82%	25.82%	-0.92	-1.56	No
Nov-02	6	6	100.00%			1236	1369	90.28%	29.62%	-0.8	-1.49	No
Dec-02	6	6	100.00%			1006	1139	88.32%	32.11%	-0.89	-1.54	No
Jan-03	10	10	100.00%			1101	1252	87.94%	32.57%	-1.17	-1.71	No
Feb-03	12	13	92.31%	0	3	1160	1304	88.96%	31.34%	-0.38	-1.23	No



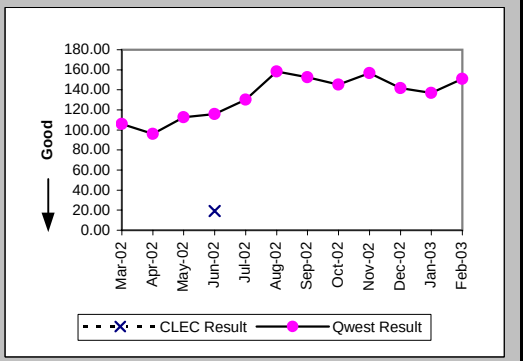
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	25	25	100.00%	0	0	1187	1377	86.20%	34.49%	-1.98	-2.21	No
Apr-02	25	26	96.15%	0	0	1200	1403	85.53%	35.18%	-1.53	-1.93	No
May-02	26	26	100.00%	0	0	1228	1430	85.87%	34.83%	-2.05	-2.25	No
Jun-02	24	25	96.00%	0	0	1168	1338	87.29%	33.30%	-1.29	-1.79	No
Jul-02	20	21	95.24%	0	0	1132	1310	86.41%	34.27%	-1.17	-1.71	No
Aug-02	22	22	100.00%	0	0	1218	1404	86.75%	33.90%	-1.82	-2.11	No
Sep-02	20	21	95.24%	0	0	1235	1426	86.61%	34.06%	-1.15	-1.7	No
Oct-02	11	11	100.00%	0	0	1406	1504	93.48%	24.68%	-0.87	-1.53	No
Nov-02	6	6	100.00%	0	0	1271	1369	92.84%	25.78%	-0.68	-1.41	No
Dec-02	6	6	100.00%	0	13	1034	1139	90.78%	28.93%	-0.78	-1.47	No
Jan-03	10	10	100.00%	0	10	1133	1252	90.50%	29.33%	-1.02	-1.62	No
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

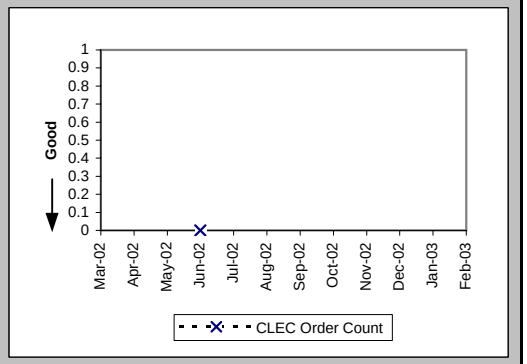
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						18410	174	105.80	104.65			
Apr-02						18619	194	95.97	103.56			
May-02						19711	175	112.63	128.30			
Jun-02	19	1	19.00	0	0	22028	190	115.94	145.79	-0.66	-1.4	No
Jul-02						23685	182	130.14	157.59			
Aug-02						23438	148	158.36	174.74			
Sep-02						23509	154	152.66	192.41			
Oct-02						20780	143	145.31	195.00			
Nov-02						20693	132	156.77	204.03			
Dec-02						21098	149	141.60	192.15			
Jan-03						18467	135	136.79	188.29			
Feb-03						16463	109	151.04	156.80			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

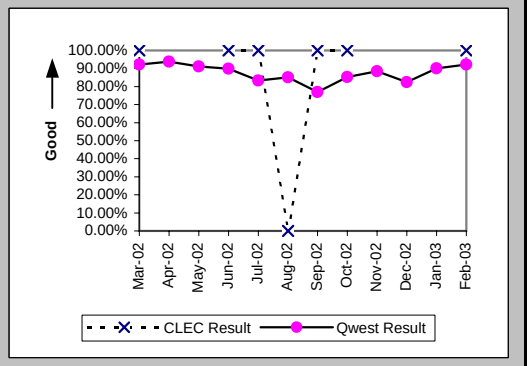
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Business Repair

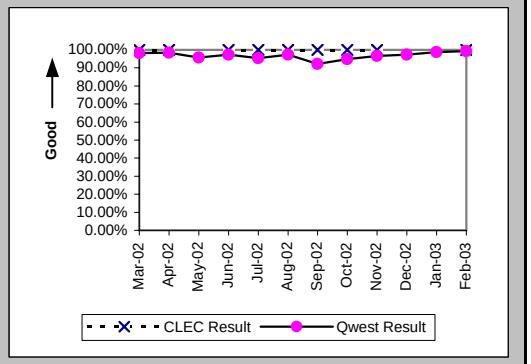
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	479	520	92.12%	26.95%	-0.29	-1.18	No
Apr-02						455	485	93.81%	24.09%			
May-02						425	466	91.20%	28.33%			
Jun-02	2	2	100.00%	1	0	525	584	89.90%	30.14%	-0.47	-1.29	No
Jul-02	4	4	100.00%	2	0	594	713	83.31%	37.29%	-0.89	-1.54	No
Aug-02	0	1	0.00%	1	0	656	771	85.08%	35.62%	1.45	-0.12	No
Sep-02	1	1	100.00%	0	0	598	778	76.86%	42.17%	-0.55	-1.33	No
Oct-02	1	1	100.00%	0	0	530	622	85.21%	35.50%	-0.42	-1.25	No
Nov-02						398	450	88.44%	31.97%			
Dec-02						424	514	82.49%	38.01%			
Jan-03						403	447	90.16%	29.79%			
Feb-03	1	1	100.00%	0	0	601	652	92.18%	26.85%	-0.29	-1.18	No



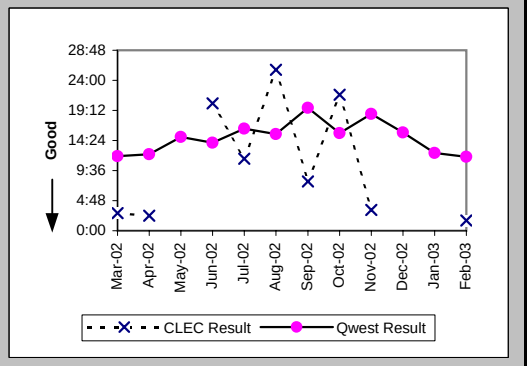
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	639	650	98.31%	12.90%	-0.13	-1.08	No
Apr-02	1	1	100.00%	0	0	649	660	98.33%	12.80%	-0.13	-1.08	No
May-02						601	628	95.70%	20.28%			
Jun-02	3	3	100.00%	1	0	719	739	97.29%	16.23%	-0.29	-1.18	No
Jul-02	4	4	100.00%	2	0	812	851	95.42%	20.91%	-0.44	-1.27	No
Aug-02	1	1	100.00%	1	0	894	919	97.28%	16.27%	-0.17	-1.1	No
Sep-02	1	1	100.00%	0	0	872	945	92.28%	26.70%	-0.29	-1.18	No
Oct-02	1	1	100.00%	0	0	727	767	94.78%	22.23%	-0.23	-1.14	No
Nov-02	1	1	100.00%	0	0	520	538	96.65%	17.98%	-0.19	-1.11	No
Dec-02						588	604	97.35%	16.06%			
Jan-03						536	543	98.71%	11.28%			
Feb-03	1	1	100.00%	0	0	773	778	99.36%	7.99%	-0.08	-1.05	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

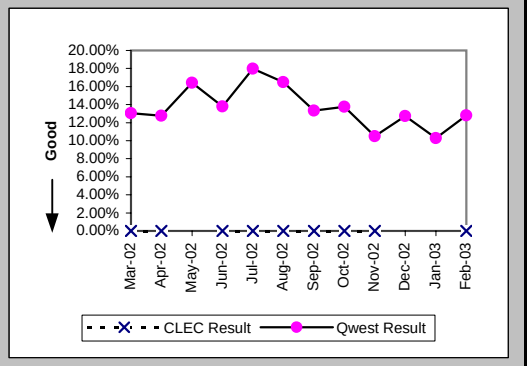
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2:50	1	2:50	0	0	7721:20	650	11:53	24:02	-0.38	-1.23	No
Apr-02	2:25	1	2:25	0	0	8054:22	660	12:12	12:58	-0.75	-1.46	No
May-02						9388:14	628	14:57	22:29			
Jun-02	60:53	3	20:18	1	0	10369:22	739	14:02	13:19	1.02	-0.38	No
Jul-02	46:02	4	11:30	2	0	13859:54	851	16:17	17:05	-0.56	-1.34	No
Aug-02	25:41	1	25:41	1	0	14146:22	919	15:24	13:59	1.05	-0.36	No
Sep-02	7:53	1	7:53	0	0	18548:53	945	19:38	20:34	-0.57	-1.35	No
Oct-02	21:41	1	21:41	0	0	11937:59	767	15:34	16:24	0.59	-0.64	No
Nov-02	3:18	1	3:18	0	0	10013:40	538	18:37	104:11	-0.15	-1.09	No
Dec-02						9483:30	604	15:42	13:27			
Jan-03						6728:41	543	12:24	12:35			
Feb-03	1:37	1	1:37	0	0	9177:59	778	11:48	10:03	-1.01	-1.62	No



Checklist #14 - Resale - Business Repair

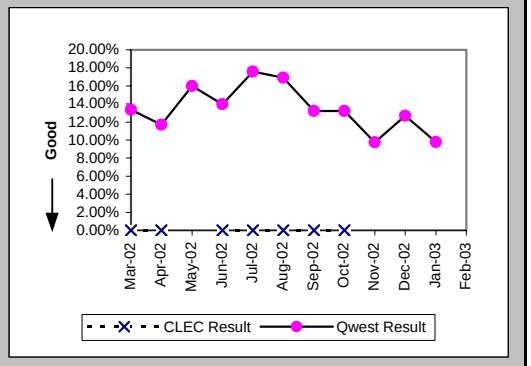
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	86	659	13.05%	33.69%	-0.39	-1.24	No
Apr-02	0	1	0.00%	0	0	86	673	12.78%	33.39%	-0.38	-1.23	No
May-02						106	645	16.43%	37.06%			
Jun-02	0	3	0.00%	1	0	104	753	13.81%	34.50%	-0.69	-1.42	No
Jul-02	0	4	0.00%	2	0	158	878	18.00%	38.42%	-0.93	-1.57	No
Aug-02	0	1	0.00%	1	0	156	947	16.47%	37.09%	-0.44	-1.27	No
Sep-02	0	1	0.00%	0	0	129	967	13.34%	34.00%	-0.39	-1.24	No
Oct-02	0	1	0.00%	0	0	108	785	13.76%	34.45%	-0.4	-1.24	No
Nov-02	0	1	0.00%	0	0	58	552	10.51%	30.66%	-0.34	-1.21	No
Dec-02						80	628	12.74%	33.34%			
Jan-03						59	573	10.30%	30.39%			
Feb-03	0	1	0.00%	0	0	102	796	12.81%	33.42%	-0.38	-1.23	No



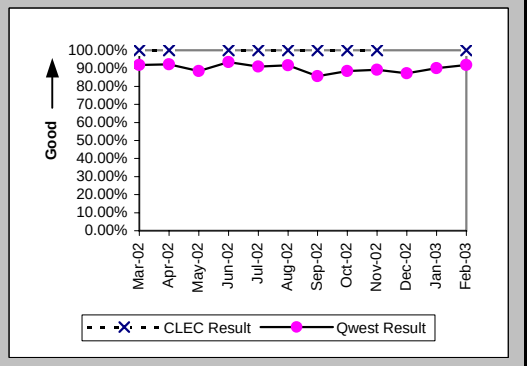
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	76	568	13.38%	34.04%	-0.39	-1.24	No
Apr-02	0	1	0.00%	0	0	66	564	11.70%	32.14%	-0.36	-1.22	No
May-02						89	557	15.98%	36.64%			
Jun-02	0	2	0.00%	1	0	92	659	13.96%	34.66%	-0.57	-1.35	No
Jul-02	0	4	0.00%	2	0	131	745	17.58%	38.07%	-0.92	-1.56	No
Aug-02	0	1	0.00%	1	0	138	815	16.93%	37.50%	-0.45	-1.27	No
Sep-02	0	1	0.00%	0	0	109	825	13.21%	33.86%	-0.39	-1.24	No
Oct-02	0	1	0.00%	0	0	86	651	13.21%	33.86%	-0.39	-1.24	No
Nov-02						47	482	9.75%	29.67%			
Dec-02						68	535	12.71%	33.31%			
Jan-03						46	470	9.79%	29.71%			
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

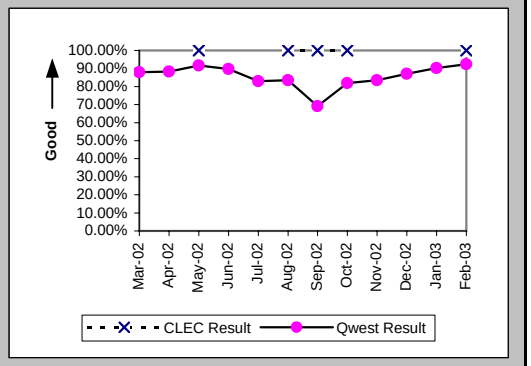
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	605	659	91.81%	27.43%	-0.3	-1.18	No
Apr-02	1	1	100.00%	0	0	620	673	92.12%	26.94%	-0.29	-1.18	No
May-02						571	645	88.53%	31.87%			
Jun-02	3	3	100.00%	1	0	703	753	93.36%	24.90%	-0.46	-1.28	No
Jul-02	4	4	100.00%	2	0	799	878	91.00%	28.61%	-0.63	-1.38	No
Aug-02	1	1	100.00%	1	0	868	947	91.66%	27.65%	-0.3	-1.18	No
Sep-02	1	1	100.00%	0	0	828	967	85.63%	35.08%	-0.41	-1.25	No
Oct-02	1	1	100.00%	0	0	695	785	88.54%	31.86%	-0.36	-1.22	No
Nov-02	1	1	100.00%	0	0	492	552	89.13%	31.13%	-0.35	-1.21	No
Dec-02						548	628	87.26%	33.34%			
Jan-03						516	573	90.05%	29.93%			
Feb-03	1	1	100.00%	0	0	731	796	91.83%	27.38%	-0.3	-1.18	No



Checklist #14 - Resale - Business Repair

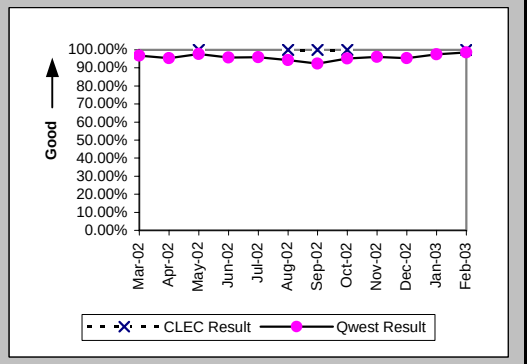
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						232	264	87.88%	32.64%			
Apr-02						233	264	88.26%	32.19%			
May-02	1	1	100.00%	1	0	230	251	91.63%	27.69%	-0.3	-1.18	No
Jun-02						271	302	89.74%	30.35%			
Jul-02						406	489	83.03%	37.54%			
Aug-02	1	1	100.00%	1	0	374	448	83.48%	37.13%	-0.44	-1.27	No
Sep-02	1	1	100.00%	1	0	371	537	69.09%	46.21%	-0.67	-1.41	No
Oct-02	1	1	100.00%	1	0	383	468	81.84%	38.55%	-0.47	-1.29	No
Nov-02						284	340	83.53%	37.09%			
Dec-02						302	347	87.03%	33.60%			
Jan-03						231	256	90.23%	29.68%			
Feb-03	1	1	100.00%	0	0	257	278	92.45%	26.43%	-0.29	-1.17	No



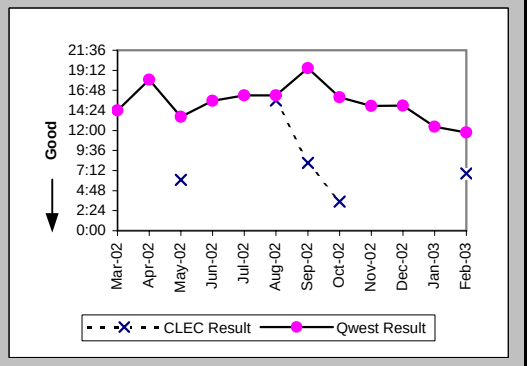
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						338	349	96.85%	17.47%			
Apr-02						354	371	95.42%	20.91%			
May-02	2	2	100.00%	1	0	348	356	97.75%	14.82%	-0.21	-1.13	No
Jun-02						376	393	95.67%	20.34%			
Jul-02						577	601	96.01%	19.58%			
Aug-02	3	3	100.00%	1	0	509	540	94.26%	23.26%	-0.43	-1.26	No
Sep-02	1	1	100.00%	1	0	588	637	92.31%	26.65%	-0.29	-1.18	No
Oct-02	1	1	100.00%	1	0	535	562	95.20%	21.39%	-0.22	-1.14	No
Nov-02						394	410	96.10%	19.37%			
Dec-02						399	418	95.45%	20.83%			
Jan-03						313	321	97.51%	15.59%			
Feb-03	1	1	100.00%	0	0	327	332	98.49%	12.18%	-0.12	-1.08	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

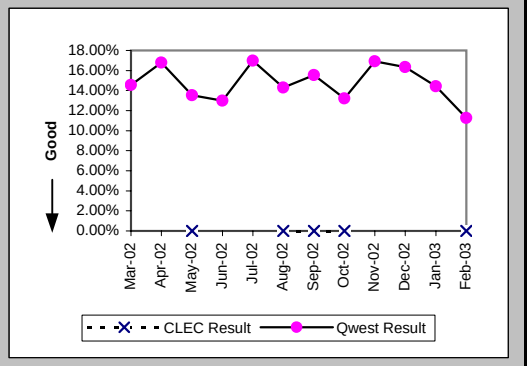
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5016:59	349	14:23	14:59			
Apr-02						6711:37	371	18:05	57:57			
May-02	12:10	2	6:05	1	0	4855:03	356	13:38	28:06	-0.38	-1.23	No
Jun-02						6112:52	393	15:33	17:12			
Jul-02						9749:08	601	16:13	16:02			
Aug-02	46:47	3	15:36	1	0	8752:22	540	16:12	18:22	-0.06	-1.04	No
Sep-02	8:07	1	8:07	1	0	12395:35	637	19:28	19:44	-0.57	-1.35	No
Oct-02	3:28	1	3:28	1	0	8987:11	562	15:59	15:33	-0.8	-1.49	No
Nov-02						6123:12	410	14:56	14:41			
Dec-02						6254:43	418	14:58	18:48			
Jan-03						3996:29	321	12:27	13:34			
Feb-03	6:52	1	6:52	0	0	3903:56	332	11:46	11:30	-0.42	-1.26	No



Checklist #14 - Resale - Business Repair

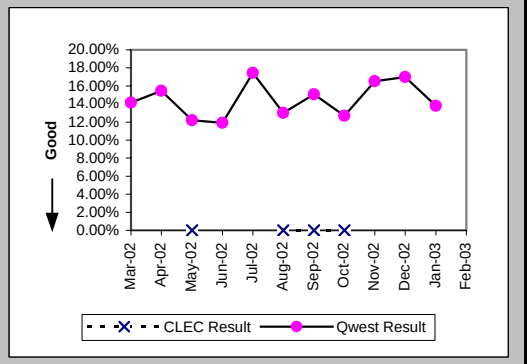
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						52	357	14.57%	35.28%			
Apr-02						63	375	16.80%	37.39%			
May-02	0	2	0.00%	1	0	49	362	13.54%	34.21%	-0.56	-1.34	No
Jun-02						52	400	13.00%	33.63%			
Jul-02						104	613	16.97%	37.53%			
Aug-02	0	3	0.00%	1	0	79	552	14.31%	35.02%	-0.71	-1.43	No
Sep-02	0	1	0.00%	1	0	101	650	15.54%	36.23%	-0.43	-1.26	No
Oct-02	0	1	0.00%	1	0	75	567	13.23%	33.88%	-0.39	-1.24	No
Nov-02						70	414	16.91%	37.48%			
Dec-02						70	428	16.36%	36.99%			
Jan-03						48	333	14.41%	35.12%			
Feb-03	0	1	0.00%	0	0	38	337	11.28%	31.63%	-0.36	-1.22	No



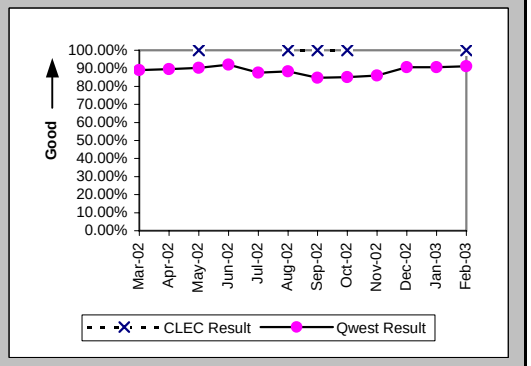
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	311	14.15%	34.85%			
Apr-02						49	317	15.46%	36.15%			
May-02	0	2	0.00%	1	0	36	295	12.20%	32.73%	-0.53	-1.32	No
Jun-02						39	327	11.93%	32.41%			
Jul-02						87	499	17.43%	37.94%			
Aug-02	0	3	0.00%	1	0	60	461	13.02%	33.65%	-0.67	-1.41	No
Sep-02	0	1	0.00%	1	0	85	564	15.07%	35.78%	-0.42	-1.26	No
Oct-02	0	1	0.00%	1	0	60	472	12.71%	33.31%	-0.38	-1.23	No
Nov-02						58	351	16.52%	37.14%			
Dec-02						61	359	16.99%	37.56%			
Jan-03						37	268	13.81%	34.50%			
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

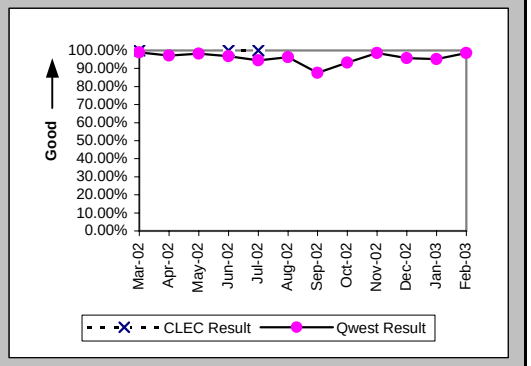
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						318	357	89.08%	31.19%			
Apr-02						336	375	89.60%	30.53%			
May-02	2	2	100.00%	1	0	327	362	90.33%	29.55%	-0.46	-1.28	No
Jun-02						368	400	92.00%	27.13%			
Jul-02						537	613	87.60%	32.96%			
Aug-02	3	3	100.00%	1	0	487	552	88.22%	32.23%	-0.63	-1.38	No
Sep-02	1	1	100.00%	1	0	551	650	84.77%	35.93%	-0.42	-1.26	No
Oct-02	1	1	100.00%	1	0	483	567	85.19%	35.52%	-0.42	-1.25	No
Nov-02						356	414	85.99%	34.71%			
Dec-02						388	428	90.65%	29.11%			
Jan-03						302	333	90.69%	29.06%			
Feb-03	1	1	100.00%	0	0	307	337	91.10%	28.48%	-0.31	-1.19	No



Checklist #14 - Resale - Business Repair

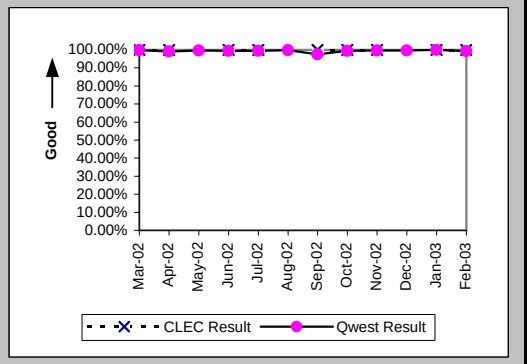
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	2	0	191	193	98.96%	10.13%	-0.1	-1.06	No
Apr-02						203	209	97.13%	16.70%			
May-02						283	288	98.26%	13.06%			
Jun-02	1	1	100.00%	0	0	156	161	96.89%	17.35%	-0.18	-1.11	No
Jul-02	3	3	100.00%	0	0	207	219	94.52%	22.76%	-0.41	-1.25	No
Aug-02						235	244	96.31%	18.85%			
Sep-02						141	161	87.58%	32.98%			
Oct-02						181	194	93.30%	25.00%			
Nov-02						132	134	98.51%	12.13%			
Dec-02						112	117	95.73%	20.23%			
Jan-03						120	126	95.24%	21.30%			
Feb-03						143	145	98.62%	11.66%			



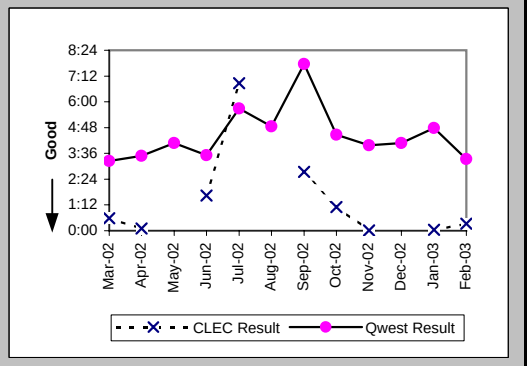
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	2	100.00%	2	0	408	409	99.76%	4.94%	-0.07	-1.04	No
Apr-02	2	2	100.00%	1	0	443	447	99.11%	9.42%	-0.13	-1.08	No
May-02						525	527	99.62%	6.15%			
Jun-02	1	1	100.00%	0	0	354	356	99.44%	7.47%	-0.08	-1.05	No
Jul-02	4	4	100.00%	0	0	414	416	99.52%	6.92%	-0.14	-1.08	No
Aug-02						450	451	99.78%	4.70%			
Sep-02	1	1	100.00%	0	0	318	326	97.55%	15.47%	-0.16	-1.1	No
Oct-02	1	1	100.00%	0	0	386	388	99.48%	7.16%	-0.07	-1.04	No
Nov-02	1	1	100.00%	0	0	256	257	99.61%	6.23%	-0.06	-1.04	No
Dec-02						235	236	99.58%	6.50%			
Jan-03	1	1	100.00%	1	0	290	290	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	291	293	99.32%	8.23%	-0.12	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

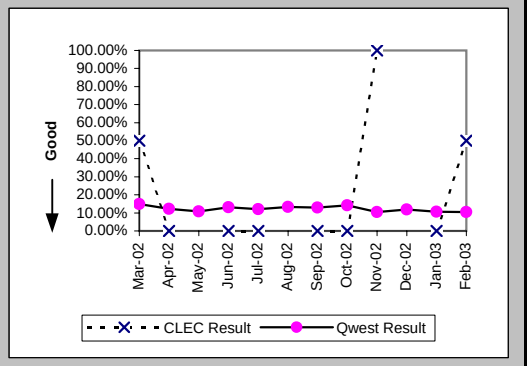
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1:10	2	0:35	2	0	1327:19	409	3:15	6:17	-0.6	-1.36	No
Apr-02	0:13	2	0:06	1	0	1556:11	447	3:29	7:55	-0.6	-1.37	No
May-02						2152:22	527	4:05	8:12			
Jun-02	1:38	1	1:38	0	0	1250:11	356	3:31	7:25	-0.25	-1.15	No
Jul-02	27:29	4	6:52	0	0	2366:43	416	5:41	14:13	0.56	-0.66	No
Aug-02						2185:08	451	4:51	7:49			
Sep-02	2:44	1	2:44	0	0	2530:40	326	7:46	14:00	-0.36	-1.22	No
Oct-02	1:06	1	1:06	0	0	1736:11	388	4:28	7:58	-0.42	-1.26	No
Nov-02	0:01	1	0:01	0	0	1022:36	257	3:59	7:12	-0.55	-1.33	No
Dec-02						965:12	236	4:05	8:20			
Jan-03	0:03	1	0:03	1	0	1386:30	290	4:47	7:42	-0.61	-1.37	No
Feb-03	0:40	2	0:20	1	0	977:41	293	3:20	7:23	-0.57	-1.35	No



Checklist #14 - Resale - Business Repair

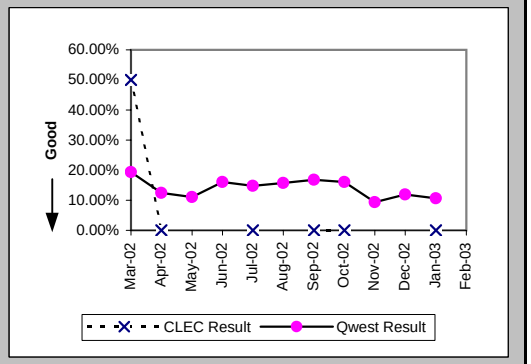
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	2	50.00%	2	0	61	409	14.91%	35.62%	1.04	-0.37	No
Apr-02	0	2	0.00%	1	0	55	447	12.30%	32.85%	-0.53	-1.32	No
May-02						57	527	10.82%	31.06%			
Jun-02	0	1	0.00%	0	0	47	356	13.20%	33.85%	-0.39	-1.24	No
Jul-02	0	4	0.00%	0	0	50	416	12.02%	32.52%	-0.74	-1.45	No
Aug-02						60	451	13.30%	33.96%			
Sep-02	0	1	0.00%	0	0	42	326	12.88%	33.50%	-0.38	-1.23	No
Oct-02	0	1	0.00%	0	0	55	388	14.18%	34.88%	-0.41	-1.25	No
Nov-02	1	1	100.00%	0	0	27	257	10.51%	30.66%	1.63	-0.01	No
Dec-02						28	237	11.81%	32.28%			
Jan-03	0	1	0.00%	1	0	31	291	10.65%	30.85%	-0.34	-1.21	No
Feb-03	1	2	50.00%	1	0	31	294	10.54%	30.71%	1.25	-0.24	No



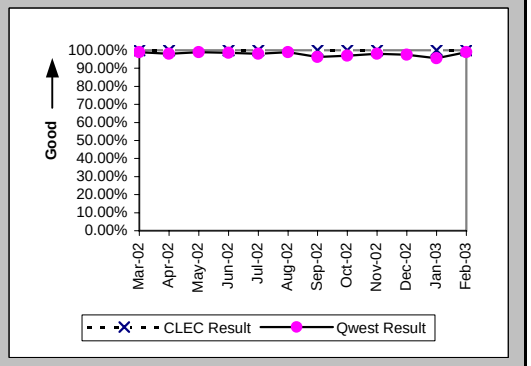
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	2	50.00%	2	0	39	201	19.40%	39.55%	0.85	-0.48	No
Apr-02	0	1	0.00%	1	0	29	232	12.50%	33.07%	-0.38	-1.23	No
May-02						35	317	11.04%	31.34%			
Jun-02						31	193	16.06%	36.72%			
Jul-02	0	1	0.00%	0	0	28	189	14.81%	35.52%	-0.42	-1.25	No
Aug-02						34	216	15.74%	36.42%			
Sep-02	0	1	0.00%	0	0	23	137	16.79%	37.38%	-0.45	-1.27	No
Oct-02	0	1	0.00%	0	0	30	187	16.04%	36.70%	-0.44	-1.27	No
Nov-02						11	117	9.40%	29.19%			
Dec-02						15	126	11.90%	32.38%			
Jan-03	0	1	0.00%	1	0	17	160	10.63%	30.82%	-0.34	-1.21	No
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

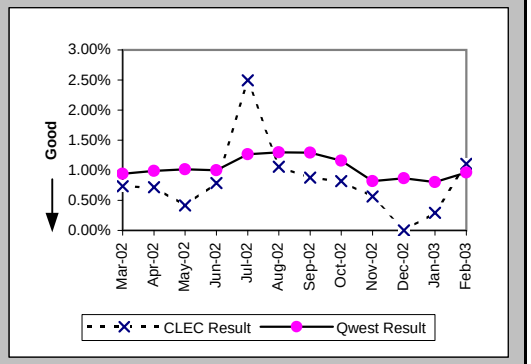
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	2	100.00%	2	0	405	409	99.02%	9.84%	-0.14	-1.09	No
Apr-02	2	2	100.00%	1	0	438	447	97.99%	14.05%	-0.2	-1.12	No
May-02						521	527	98.86%	10.61%			
Jun-02	1	1	100.00%	0	0	351	356	98.60%	11.77%	-0.12	-1.07	No
Jul-02	4	4	100.00%	0	0	408	416	98.08%	13.73%	-0.28	-1.17	No
Aug-02						446	451	98.89%	10.47%			
Sep-02	1	1	100.00%	0	0	314	326	96.32%	18.83%	-0.2	-1.12	No
Oct-02	1	1	100.00%	0	0	376	388	96.91%	17.31%	-0.18	-1.11	No
Nov-02	1	1	100.00%	0	0	252	257	98.05%	13.81%	-0.14	-1.09	No
Dec-02						231	237	97.47%	15.71%			
Jan-03	1	1	100.00%	1	0	278	291	95.53%	20.66%	-0.22	-1.13	No
Feb-03	2	2	100.00%	1	0	291	294	98.98%	10.05%	-0.14	-1.09	No



Checklist #14 - Resale - Business Repair

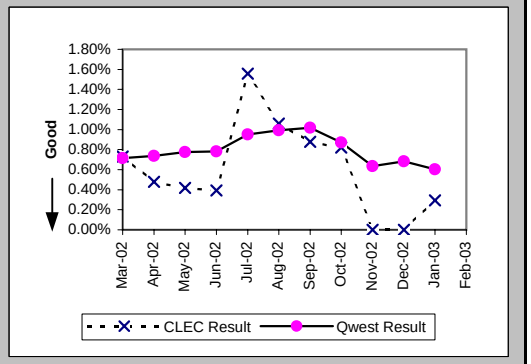
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	410	0.73%	2	0	1425	151417	0.94%	9.66%	-0.44	-1.27	No
Apr-02	3	419	0.72%	1	0	1495	150908	0.99%	9.90%	-0.57	-1.34	No
May-02	2	480	0.42%	2	0	1534	150937	1.02%	10.03%	-1.31	-1.8	No
Jun-02	4	509	0.79%	2	0	1509	151036	1.00%	9.95%	-0.48	-1.29	No
Jul-02	8	321	2.49%	4	0	1907	150740	1.27%	11.18%	1.78	0.08	Yes
Aug-02	4	378	1.06%	2	0	1950	150228	1.30%	11.32%	-0.41	-1.25	No
Sep-02	3	342	0.88%	1	0	1943	150016	1.30%	11.31%	-0.68	-1.42	No
Oct-02	3	366	0.82%	1	0	1740	150121	1.16%	10.70%	-0.61	-1.37	No
Nov-02	2	354	0.57%	1	0	1223	149662	0.82%	9.00%	-0.53	-1.32	No
Dec-02	0	350	0.00%	0	0	1293	149245	0.87%	9.27%	-1.75	-2.06	No
Jan-03	1	341	0.29%	2	0	1197	148552	0.81%	8.94%	-1.06	-1.64	No
Feb-03	4	362	1.11%	1	0	1427	148381	0.96%	9.76%	0.34	-0.79	No



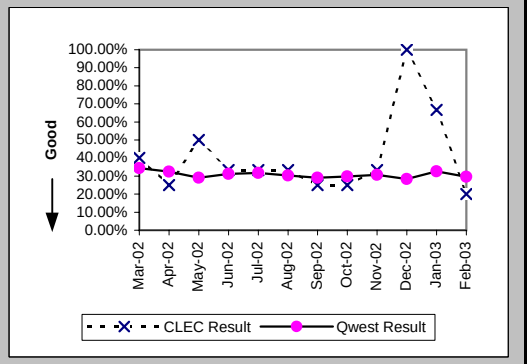
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	410	0.73%	2	0	1080	151417	0.71%	8.42%	0.13	-0.92	No
Apr-02	2	419	0.48%	1	0	1113	150908	0.74%	8.56%	-0.62	-1.38	No
May-02	2	480	0.42%	2	0	1169	150937	0.77%	8.77%	-0.89	-1.54	No
Jun-02	2	509	0.39%	2	0	1179	151036	0.78%	8.80%	-0.99	-1.6	No
Jul-02	5	321	1.56%	4	0	1433	150740	0.95%	9.70%	1.08	-0.34	No
Aug-02	4	378	1.06%	2	0	1492	150228	0.99%	9.92%	0.2	-0.88	No
Sep-02	3	342	0.88%	1	0	1526	150016	1.02%	10.03%	-0.26	-1.16	No
Oct-02	3	366	0.82%	1	0	1310	150121	0.87%	9.30%	-0.11	-1.07	No
Nov-02	0	354	0.00%	0	0	950	149662	0.63%	7.94%	-1.5	-1.91	No
Dec-02	0	350	0.00%	0	0	1020	149245	0.68%	8.24%	-1.55	-1.94	No
Jan-03	1	341	0.29%	2	0	898	148552	0.60%	7.75%	-0.74	-1.45	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

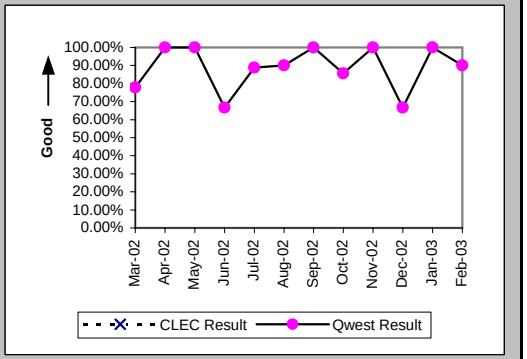
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	2	5	40.00%	0	0	746	2171	34.36%	47.49%	0.27	-0.84	No
Apr-02	1	4	25.00%	0	0	718	2213	32.44%	46.82%	-0.32	-1.19	No
May-02	2	4	50.00%	0	0	628	2162	29.05%	45.40%	0.83	-0.5	No
Jun-02	2	6	33.33%	0	0	684	2193	31.19%	46.33%	0.14	-0.91	No
Jul-02	4	12	33.33%	0	0	888	2795	31.77%	46.56%	0.14	-0.92	No
Aug-02	2	6	33.33%	0	0	845	2795	30.23%	45.93%	0.19	-0.88	No
Sep-02	1	4	25.00%	0	0	797	2740	29.09%	45.42%	-0.18	-1.11	No
Oct-02	1	4	25.00%	0	0	737	2477	29.75%	45.72%	-0.21	-1.13	No
Nov-02	1	3	33.33%	0	0	539	1762	30.59%	46.08%	0.13	-0.92	No
Dec-02	1	1	100.00%	0	0	512	1805	28.37%	45.08%	1.08	-0.35	No
Jan-03	2	3	66.67%	0	0	581	1778	32.68%	46.90%	1.08	-0.35	No
Feb-03	1	5	20.00%	0	0	601	2028	29.64%	45.66%	-0.47	-1.29	No



Checklist #14 - Resale - Centrex Installation

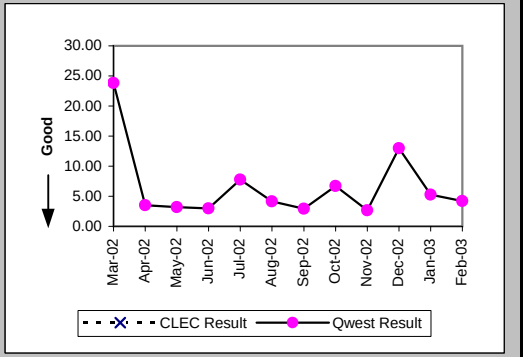
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7	9	77.78%	41.57%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						18	20	90.00%	30.00%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						6	7	85.71%	34.99%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						6	9	66.67%	47.14%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						9	10	90.00%	30.00%			



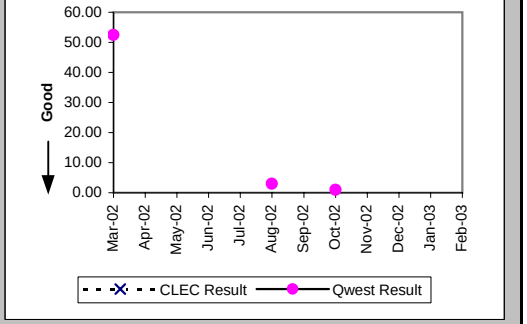
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						262	11	23.82	34.11			
Apr-02						14	4	3.50	1.29			
May-02						16	5	3.20	1.30			
Jun-02						9	3	3.00	2.00			
Jul-02						70	9	7.78	8.00			
Aug-02						83	20	4.15	3.20			
Sep-02						32	11	2.91	1.92			
Oct-02						47	7	6.71	6.58			
Nov-02						8	3	2.67	1.53			
Dec-02						117	9	13.00	17.11			
Jan-03						21	4	5.25	2.06			
Feb-03						42	10	4.20	1.87			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

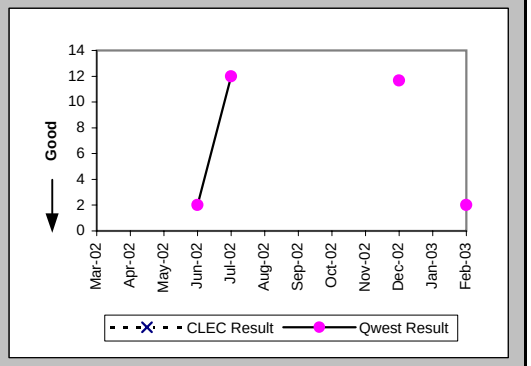
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						105	2	52.50	72.83			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						6	2	3.00	2.83			
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Centrex Installation

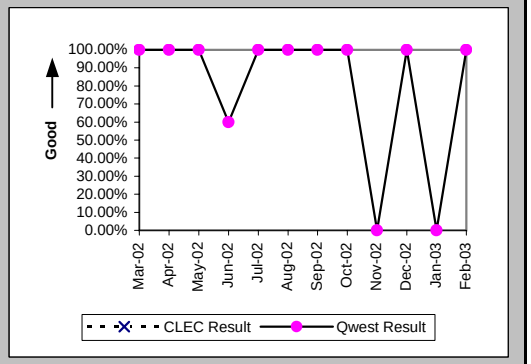
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02						12	1	12.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						35	3	11.67	9.71			
Jan-03												
Feb-03						2	1	2.00				



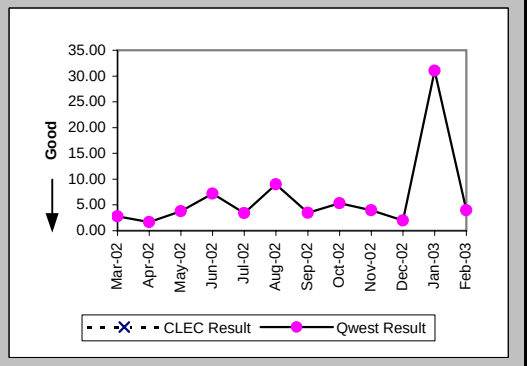
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						17	17	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						12	12	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

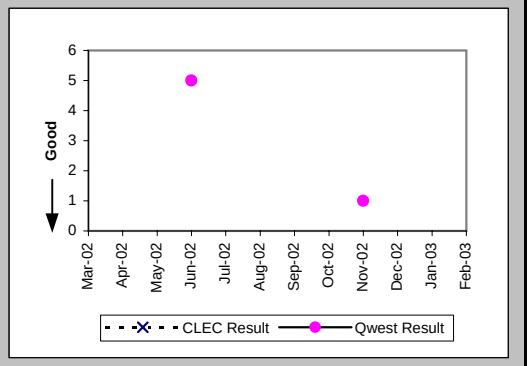
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						48	17	2.82	1.24			
Apr-02						5	3	1.67	0.58			
May-02						19	5	3.80	3.11			
Jun-02						36	5	7.20	5.31			
Jul-02						41	12	3.42	1.68			
Aug-02						45	5	9.00	9.70			
Sep-02						7	2	3.50	0.71			
Oct-02						16	3	5.33	0.58			
Nov-02						8	2	4.00	0.00			
Dec-02						2	1	2.00				
Jan-03						31	1	31.00				
Feb-03						4	1	4.00				



Checklist #14 - Resale - Centrex Installation

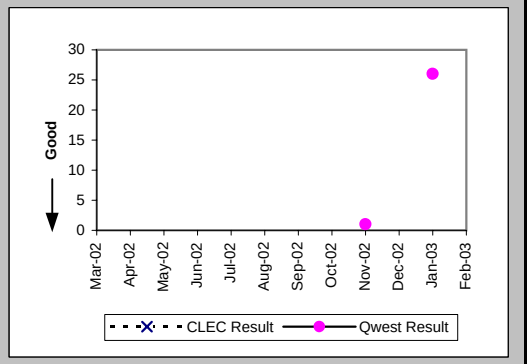
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02						10	2	5.00	4.24			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03												
Feb-03												



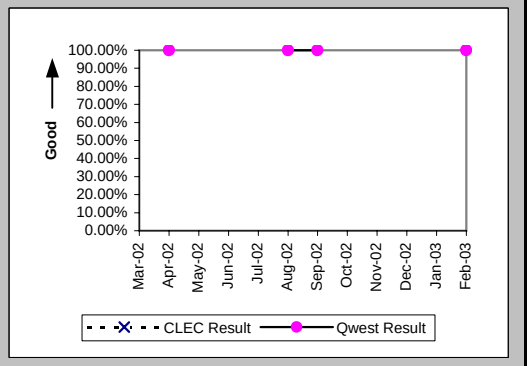
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03						26	1	26.00				
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

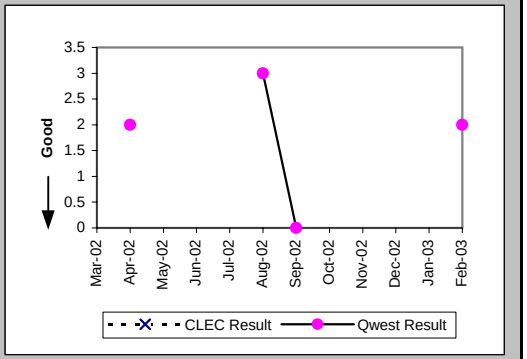
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						2	2	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

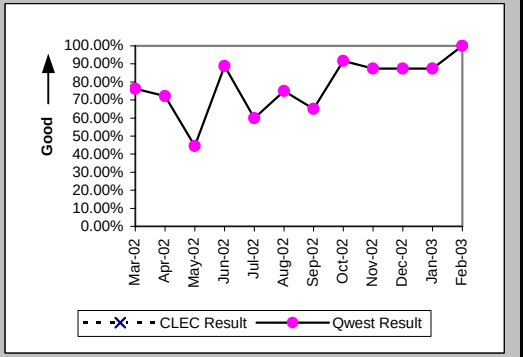
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02						0	1	0.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						4	2	2.00	2.83			



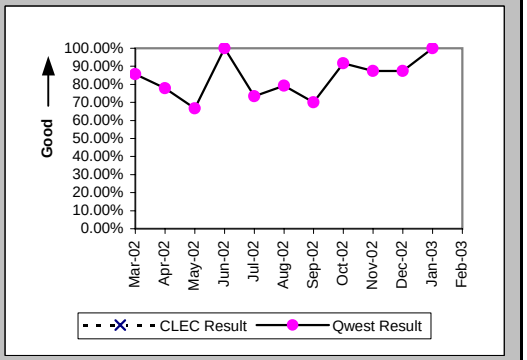
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	21	76.19%	42.59%			
Apr-02						13	18	72.22%	44.79%			
May-02						4	9	44.44%	49.69%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						9	15	60.00%	48.99%			
Aug-02						18	24	75.00%	43.30%			
Sep-02						13	20	65.00%	47.70%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						7	8	87.50%	33.07%			
Dec-02						7	8	87.50%	33.07%			
Jan-03						7	8	87.50%	33.07%			
Feb-03						9	9	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

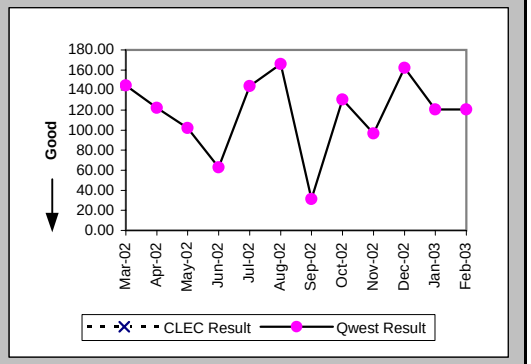
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						18	21	85.71%	34.99%			
Apr-02						14	18	77.78%	41.57%			
May-02						6	9	66.67%	47.14%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						11	15	73.33%	44.22%			
Aug-02						19	24	79.17%	40.61%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						7	8	87.50%	33.07%			
Dec-02						7	8	87.50%	33.07%			
Jan-03						8	8	100.00%	0.00%			
Feb-03												



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

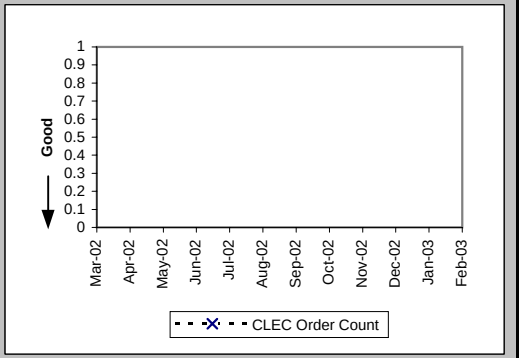
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						289	2	144.50	122.33			
Apr-02						367	3	122.33	115.47			
May-02						102	1	102.00				
Jun-02						126	2	63.00	83.44			
Jul-02						144	1	144.00				
Aug-02						166	1	166.00				
Sep-02						281	9	31.22	77.56			
Oct-02						261	2	130.50	184.55			
Nov-02						290	3	96.67	159.68			
Dec-02						324	2	162.00	197.99			
Jan-03						362	3	120.67	176.09			
Feb-03						362	3	120.67	193.62			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

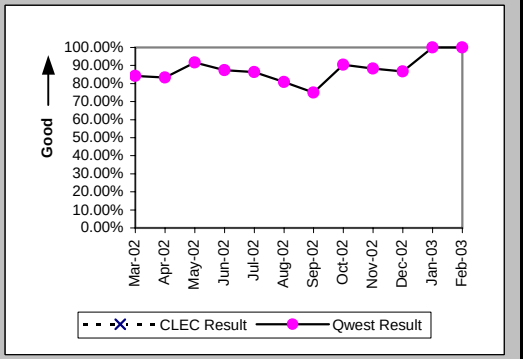
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Centrex Repair

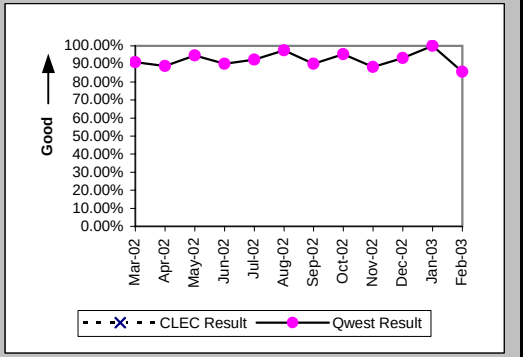
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	19	84.21%	36.46%			
Apr-02						10	12	83.33%	37.27%			
May-02						11	12	91.67%	27.64%			
Jun-02						14	16	87.50%	33.07%			
Jul-02						19	22	86.36%	34.32%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						18	24	75.00%	43.30%			
Oct-02						19	21	90.48%	29.35%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						13	15	86.67%	33.99%			
Jan-03						15	15	100.00%	0.00%			
Feb-03						12	12	100.00%	0.00%			



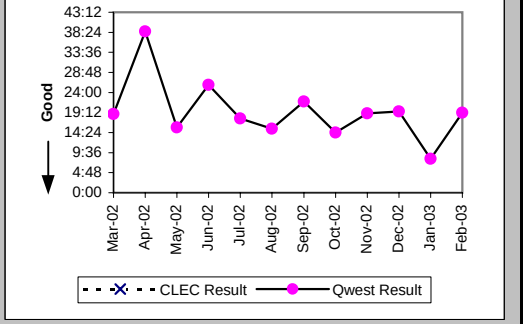
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						20	22	90.91%	28.75%			
Apr-02						16	18	88.89%	31.43%			
May-02						18	19	94.74%	22.33%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						24	26	92.31%	26.65%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						27	30	90.00%	30.00%			
Oct-02						21	22	95.45%	20.83%			
Nov-02						15	17	88.24%	32.22%			
Dec-02						14	15	93.33%	24.94%			
Jan-03						16	16	100.00%	0.00%			
Feb-03						12	14	85.71%	34.99%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

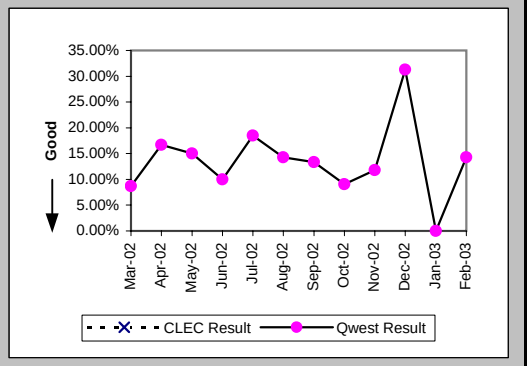
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						414:11	22	18:50	27:01			
Apr-02						695:06	18	38:37	99:28			
May-02						296:38	19	15:37	17:28			
Jun-02						516:20	20	25:49	35:46			
Jul-02						462:50	26	17:48	25:07			
Aug-02						626:30	41	15:17	13:38			
Sep-02						655:06	30	21:50	18:59			
Oct-02						317:24	22	14:26	14:38			
Nov-02						323:13	17	19:01	20:21			
Dec-02						291:36	15	19:26	28:58			
Jan-03						130:10	16	8:08	7:56			
Feb-03						268:11	14	19:09	18:19			



Checklist #14 - Resale - Centrex Repair

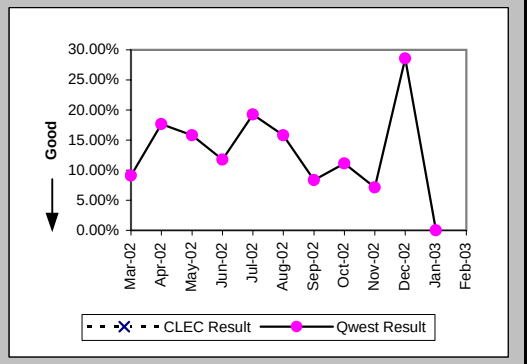
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	23	8.70%	28.18%			
Apr-02						3	18	16.67%	37.27%			
May-02						3	20	15.00%	35.71%			
Jun-02						2	20	10.00%	30.00%			
Jul-02						5	27	18.52%	38.84%			
Aug-02						6	42	14.29%	34.99%			
Sep-02						4	30	13.33%	33.99%			
Oct-02						2	22	9.09%	28.75%			
Nov-02						2	17	11.76%	32.22%			
Dec-02						5	16	31.25%	46.35%			
Jan-03						0	17	0.00%	0.00%			
Feb-03						2	14	14.29%	34.99%			



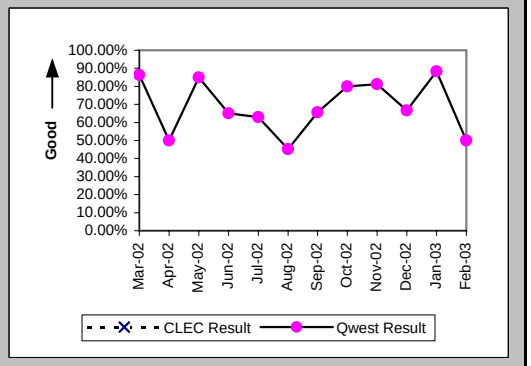
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	22	9.09%	28.75%			
Apr-02						3	17	17.65%	38.12%			
May-02						3	19	15.79%	36.46%			
Jun-02						2	17	11.76%	32.22%			
Jul-02						5	26	19.23%	39.41%			
Aug-02						6	38	15.79%	36.46%			
Sep-02						2	24	8.33%	27.64%			
Oct-02						2	18	11.11%	31.43%			
Nov-02						1	14	7.14%	25.75%			
Dec-02						4	14	28.57%	45.18%			
Jan-03						0	12	0.00%	0.00%			
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

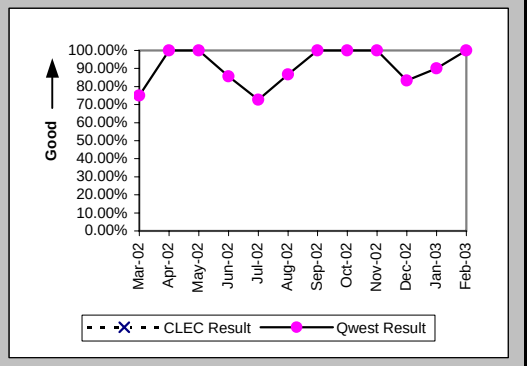
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	22	86.36%	34.32%			
Apr-02						8	16	50.00%	50.00%			
May-02						17	20	85.00%	35.71%			
Jun-02						13	20	65.00%	47.70%			
Jul-02						17	27	62.96%	48.29%			
Aug-02						19	42	45.24%	49.77%			
Sep-02						19	29	65.52%	47.53%			
Oct-02						16	20	80.00%	40.00%			
Nov-02						13	16	81.25%	39.03%			
Dec-02						10	15	66.67%	47.14%			
Jan-03						15	17	88.24%	32.22%			
Feb-03						7	14	50.00%	50.00%			



Checklist #14 - Resale - Centrex Repair

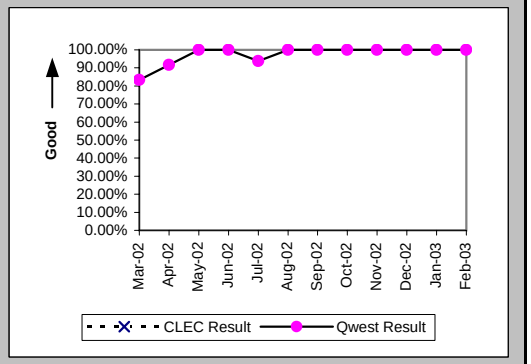
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						8	11	72.73%	44.54%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						2	2	100.00%	0.00%			



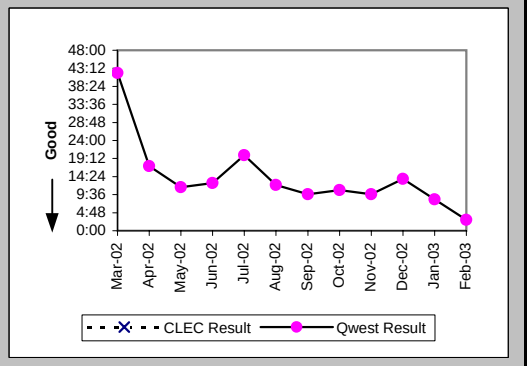
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	6	83.33%	37.27%			
Apr-02						11	12	91.67%	27.64%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						15	16	93.75%	24.21%			
Aug-02						18	18	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						8	8	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

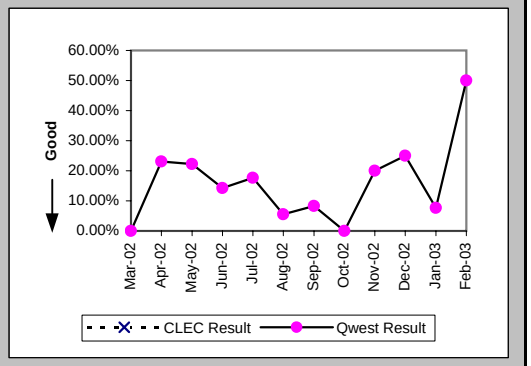
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						251:32	6	41:55	66:30			
Apr-02						206:44	12	17:14	19:51			
May-02						104:33	9	11:37	8:50			
Jun-02						88:48	7	12:41	9:53			
Jul-02						320:41	16	20:03	18:58			
Aug-02						218:27	18	12:08	10:16			
Sep-02						115:57	12	9:40	8:04			
Oct-02						75:47	7	10:50	9:10			
Nov-02						87:11	9	9:41	7:54			
Dec-02						110:06	8	13:46	14:29			
Jan-03						108:44	13	8:22	8:35			
Feb-03						5:45	2	2:52	1:03			



Checklist #14 - Resale - Centrex Repair

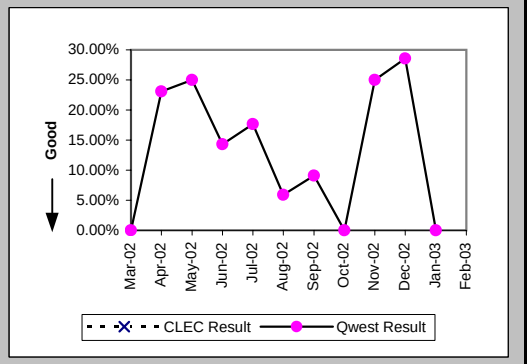
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	6	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	9	22.22%	41.57%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	18	5.56%	22.91%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						2	10	20.00%	40.00%			
Dec-02						2	8	25.00%	43.30%			
Jan-03						1	13	7.69%	26.65%			
Feb-03						1	2	50.00%	50.00%			



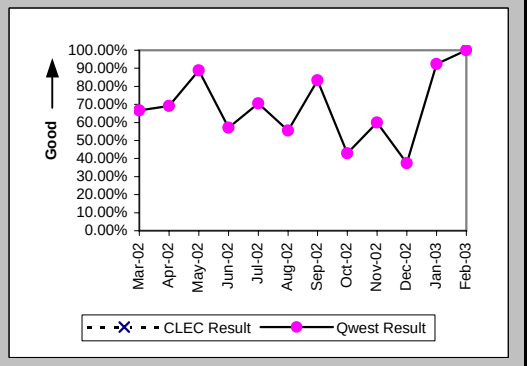
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	5	0.00%	0.00%			
Apr-02						3	13	23.08%	42.13%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						3	17	17.65%	38.12%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						1	11	9.09%	28.75%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						2	8	25.00%	43.30%			
Dec-02						2	7	28.57%	45.18%			
Jan-03						0	7	0.00%	0.00%			
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

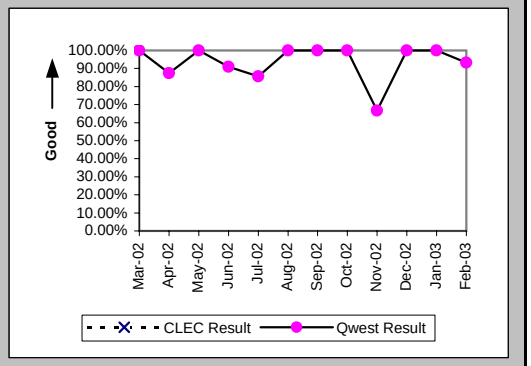
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	6	66.67%	47.14%			
Apr-02						9	13	69.23%	46.15%			
May-02						8	9	88.89%	31.43%			
Jun-02						4	7	57.14%	49.49%			
Jul-02						12	17	70.59%	45.56%			
Aug-02						10	18	55.56%	49.69%			
Sep-02						10	12	83.33%	37.27%			
Oct-02						3	7	42.86%	49.49%			
Nov-02						6	10	60.00%	48.99%			
Dec-02						3	8	37.50%	48.41%			
Jan-03						12	13	92.31%	26.65%			
Feb-03						2	2	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

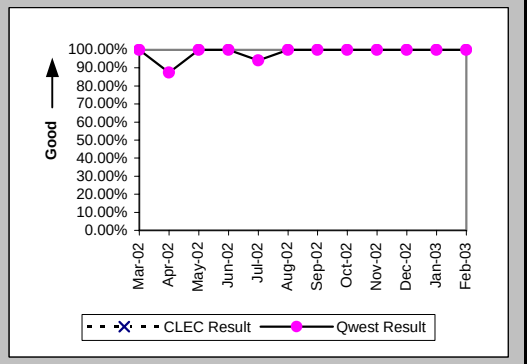
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	13	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						23	23	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						14	15	93.33%	24.94%			



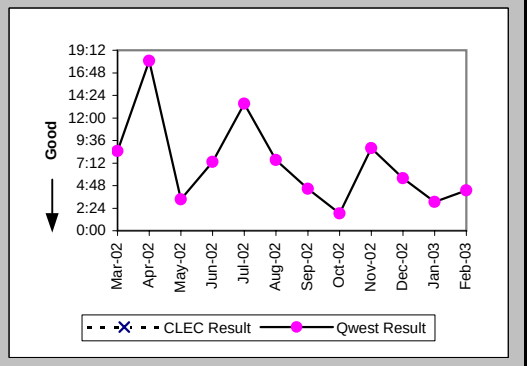
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	19	100.00%	0.00%			
Apr-02						14	16	87.50%	33.07%			
May-02						35	35	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						16	17	94.12%	23.53%			
Aug-02						21	21	100.00%	0.00%			
Sep-02						16	16	100.00%	0.00%			
Oct-02						14	14	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						6	6	100.00%	0.00%			
Jan-03						9	9	100.00%	0.00%			
Feb-03						18	18	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

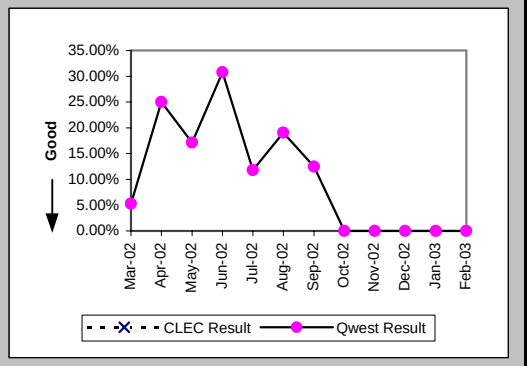
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						161:10	19	8:29	9:47			
Apr-02						289:23	16	18:05	37:06			
May-02						117:14	35	3:21	4:30			
Jun-02						95:12	13	7:19	11:26			
Jul-02						229:27	17	13:30	18:01			
Aug-02						158:08	21	7:32	8:36			
Sep-02						71:32	16	4:28	5:25			
Oct-02						25:56	14	1:51	1:07			
Nov-02						52:38	6	8:46	17:14			
Dec-02						33:35	6	5:36	6:19			
Jan-03						27:40	9	3:04	5:22			
Feb-03						77:05	18	4:17	6:33			



Checklist #14 - Resale - Centrex Repair

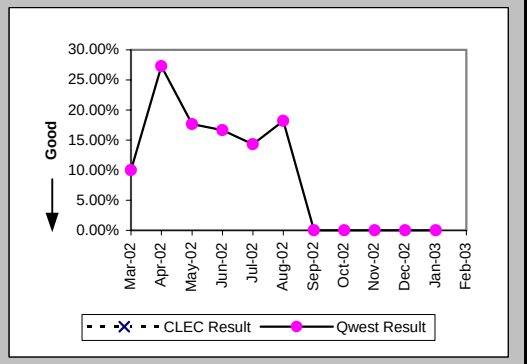
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	19	5.26%	22.33%			
Apr-02						4	16	25.00%	43.30%			
May-02						6	35	17.14%	37.69%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						4	21	19.05%	39.27%			
Sep-02						2	16	12.50%	33.07%			
Oct-02						0	14	0.00%	0.00%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	6	0.00%	0.00%			
Jan-03						0	9	0.00%	0.00%			
Feb-03						0	18	0.00%	0.00%			



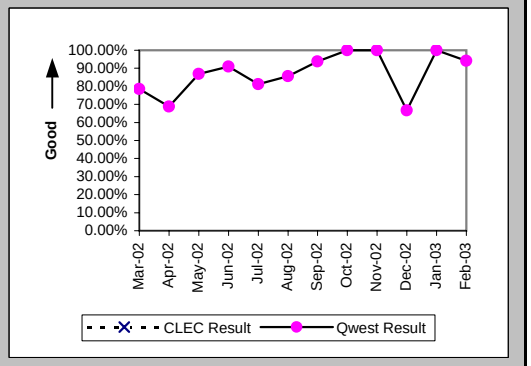
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	10	10.00%	30.00%			
Apr-02						3	11	27.27%	44.54%			
May-02						3	17	17.65%	38.12%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	7	14.29%	34.99%			
Aug-02						2	11	18.18%	38.57%			
Sep-02						0	4	0.00%	0.00%			
Oct-02						0	8	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	7	0.00%	0.00%			
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

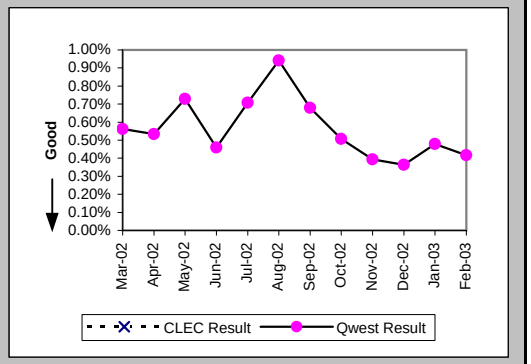
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						11	14	78.57%	41.03%			
Apr-02						11	16	68.75%	46.35%			
May-02						20	23	86.96%	33.68%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						13	16	81.25%	39.03%			
Aug-02						18	21	85.71%	34.99%			
Sep-02						15	16	93.75%	24.21%			
Oct-02						13	13	100.00%	0.00%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						4	6	66.67%	47.14%			
Jan-03						7	7	100.00%	0.00%			
Feb-03						16	17	94.12%	23.53%			



Checklist #14 - Resale - Centrex Repair

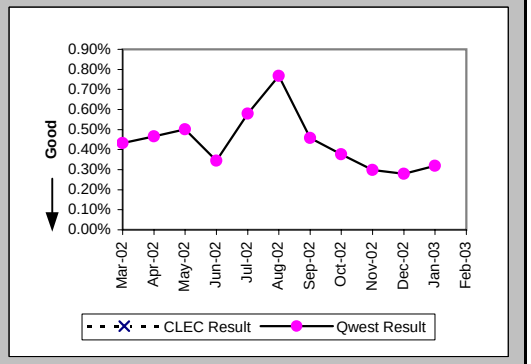
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						48	8551	0.56%	7.47%			
Apr-02						47	8793	0.53%	7.29%			
May-02						64	8775	0.73%	8.51%			
Jun-02						40	8696	0.46%	6.77%			
Jul-02						61	8623	0.71%	8.38%			
Aug-02						81	8596	0.94%	9.66%			
Sep-02						58	8531	0.68%	8.22%			
Oct-02						43	8491	0.51%	7.10%			
Nov-02						33	8372	0.39%	6.27%			
Dec-02						30	8246	0.36%	6.02%			
Jan-03						39	8133	0.48%	6.91%			
Feb-03						34	8171	0.42%	6.44%			



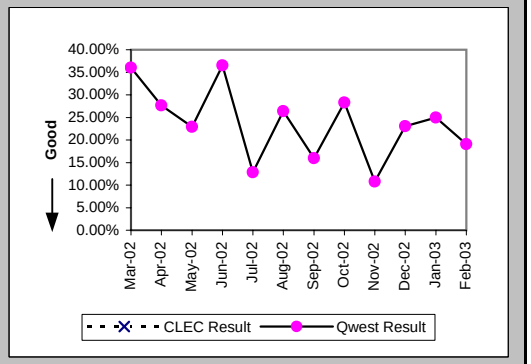
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						37	8551	0.43%	6.56%			
Apr-02						41	8793	0.47%	6.81%			
May-02						44	8775	0.50%	7.06%			
Jun-02						30	8696	0.35%	5.86%			
Jul-02						50	8623	0.58%	7.59%			
Aug-02						66	8596	0.77%	8.73%			
Sep-02						39	8531	0.46%	6.75%			
Oct-02						32	8491	0.38%	6.13%			
Nov-02						25	8372	0.30%	5.46%			
Dec-02						23	8246	0.28%	5.27%			
Jan-03						26	8133	0.32%	5.65%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

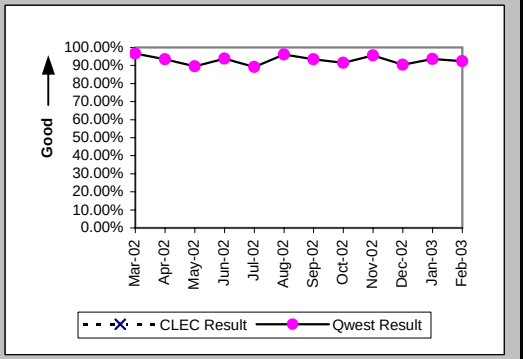
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						27	75	36.00%	48.00%			
Apr-02						18	65	27.69%	44.75%			
May-02						19	83	22.89%	42.01%			
Jun-02						23	63	36.51%	48.15%			
Jul-02						9	70	12.86%	33.47%			
Aug-02						29	110	26.36%	44.06%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						17	60	28.33%	45.06%			
Nov-02						4	37	10.81%	31.05%			
Dec-02						9	39	23.08%	42.13%			
Jan-03						13	52	25.00%	43.30%			
Feb-03						8	42	19.05%	39.27%			



Checklist #14 - Resale - Centrex 21 Installation

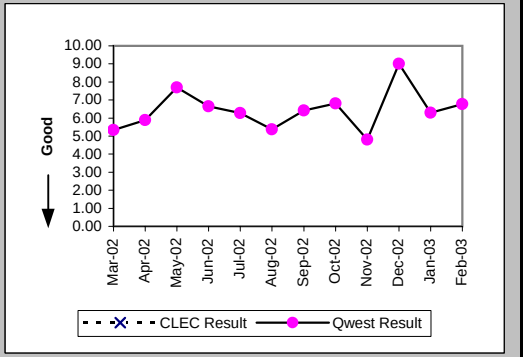
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						56	58	96.55%	18.25%			
Apr-02						72	77	93.51%	24.64%			
May-02						60	67	89.55%	30.59%			
Jun-02						61	65	93.85%	24.03%			
Jul-02						41	46	89.13%	31.13%			
Aug-02						73	76	96.05%	19.47%			
Sep-02						57	61	93.44%	24.75%			
Oct-02						64	70	91.43%	27.99%			
Nov-02						66	69	95.65%	20.39%			
Dec-02						47	52	90.38%	29.48%			
Jan-03						74	79	93.67%	24.35%			
Feb-03						60	65	92.31%	26.65%			



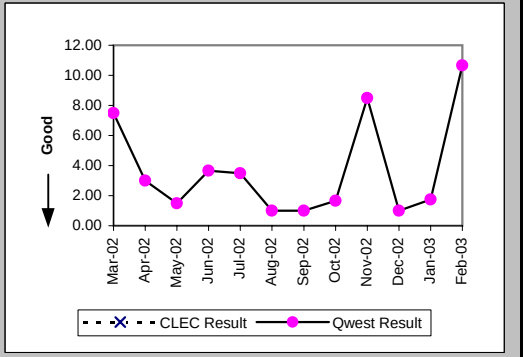
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						310	58	5.34	5.09			
Apr-02						459	78	5.88	6.17			
May-02						515	67	7.69	12.29			
Jun-02						432	65	6.65	6.09			
Jul-02						289	46	6.28	6.75			
Aug-02						409	76	5.38	3.13			
Sep-02						391	61	6.41	5.59			
Oct-02						490	72	6.81	6.01			
Nov-02						336	70	4.80	4.79			
Dec-02						477	53	9.00	8.50			
Jan-03						504	80	6.30	6.74			
Feb-03						441	65	6.78	8.78			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

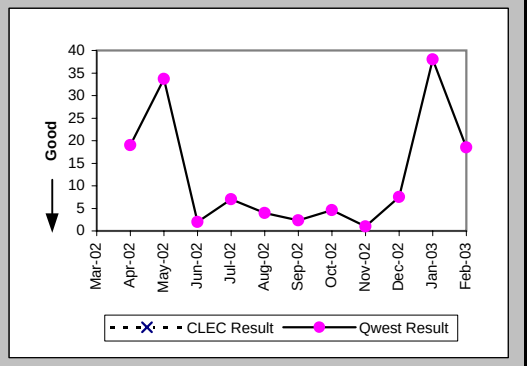
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						15	2	7.50	7.78			
Apr-02						12	4	3.00	2.45			
May-02						6	4	1.50	1.00			
Jun-02						11	3	3.67	3.79			
Jul-02						14	4	3.50	5.00			
Aug-02						1	1	1.00				
Sep-02						1	1	1.00				
Oct-02						5	3	1.67	1.15			
Nov-02						17	2	8.50	10.61			
Dec-02						2	2	1.00	0.00			
Jan-03						7	4	1.75	0.50			
Feb-03						32	3	10.67	10.02			



Checklist #14 - Resale - Centrex 21 Installation

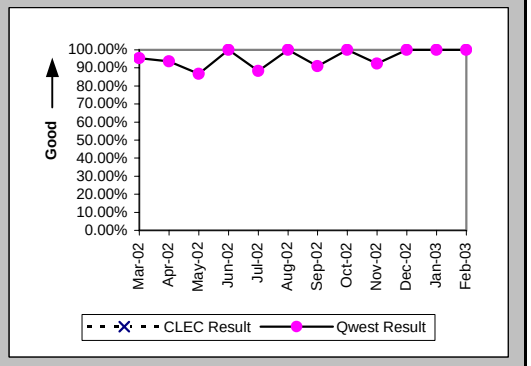
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						38	2	19.00	25.46			
May-02						101	3	33.67	25.54			
Jun-02						2	1	2.00				
Jul-02						7	1	7.00				
Aug-02						8	2	4.00	1.41			
Sep-02						7	3	2.33	2.31			
Oct-02						23	5	4.60	2.70			
Nov-02						2	2	1.00	0.00			
Dec-02						30	4	7.50	4.43			
Jan-03						38	1	38.00				
Feb-03						37	2	18.50	24.75			



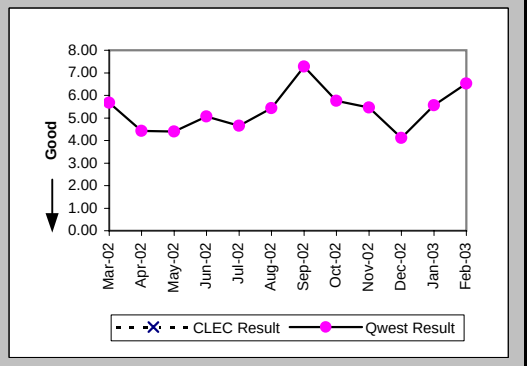
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	22	95.45%	20.83%			
Apr-02						29	31	93.55%	24.57%			
May-02						13	15	86.67%	33.99%			
Jun-02						15	15	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						14	14	100.00%	0.00%			
Sep-02						20	22	90.91%	28.75%			
Oct-02						29	29	100.00%	0.00%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						17	17	100.00%	0.00%			
Jan-03						8	8	100.00%	0.00%			
Feb-03						15	15	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

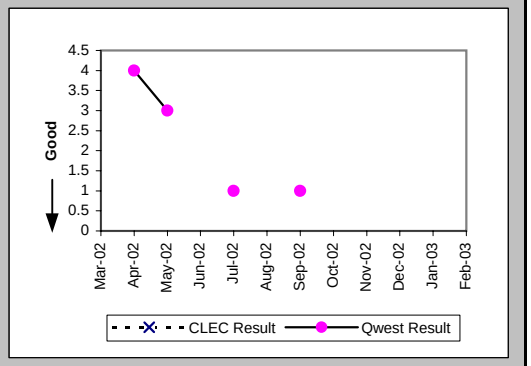
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						125	22	5.68	4.50			
Apr-02						137	31	4.42	3.95			
May-02						66	15	4.40	2.75			
Jun-02						76	15	5.07	5.12			
Jul-02						79	17	4.65	2.45			
Aug-02						76	14	5.43	4.48			
Sep-02						160	22	7.27	6.14			
Oct-02						167	29	5.76	3.40			
Nov-02						71	13	5.46	5.65			
Dec-02						70	17	4.12	2.39			
Jan-03						50	9	5.56	4.53			
Feb-03						98	15	6.53	9.49			



Checklist #14 - Resale - Centrex 21 Installation

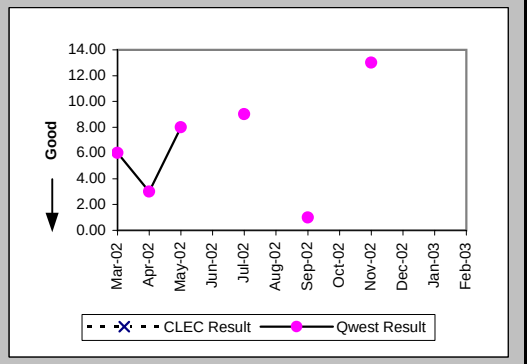
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						4	1	4.00				
May-02						3	1	3.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



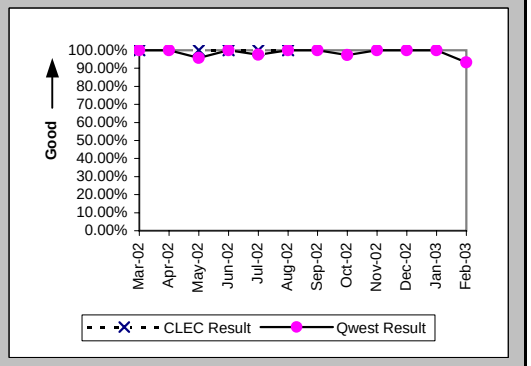
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	1	6.00				
Apr-02						3	1	3.00				
May-02						8	1	8.00				
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02						13	1	13.00				
Dec-02												
Jan-03												
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

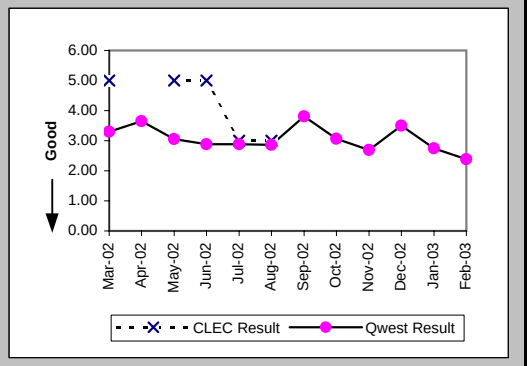
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Apr-02						21	21	100.00%	0.00%			
May-02	2	2	100.00%	0	0	23	24	95.83%	19.98%	-0.28	-1.17	No
Jun-02	2	2	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	39	40	97.50%	15.61%	-0.16	-1.1	No
Aug-02	1	1	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Sep-02						40	40	100.00%	0.00%			
Oct-02						37	38	97.37%	16.01%			
Nov-02						15	15	100.00%	0.00%			
Dec-02						21	21	100.00%	0.00%			
Jan-03						16	16	100.00%	0.00%			
Feb-03						14	15	93.33%	24.94%			



Checklist #14 - Resale - Centrex 21 Installation

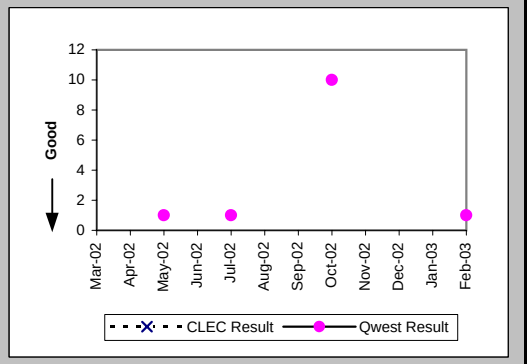
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	5	1	5.00	0	0	66	20	3.30	1.38	0.77	-0.53	No
Apr-02						62	17	3.65	2.37			
May-02	5	1	5.00	1	0	67	22	3.05	2.10	0.95	-0.42	No
Jun-02	10	2	5.00	0	0	46	16	2.88	1.36	2.14	0.3	Yes
Jul-02	3	1	3.00	0	0	92	32	2.88	1.34	-0.42	-1.26	No
Aug-02	3	1	3.00	0	0	60	21	2.86	1.06	-0.86	-1.52	No
Sep-02						141	37	3.81	1.29			
Oct-02						101	33	3.06	2.22			
Nov-02						35	13	2.69	1.32			
Dec-02						63	18	3.50	1.38			
Jan-03						33	12	2.75	1.54			
Feb-03						31	13	2.38	1.61			



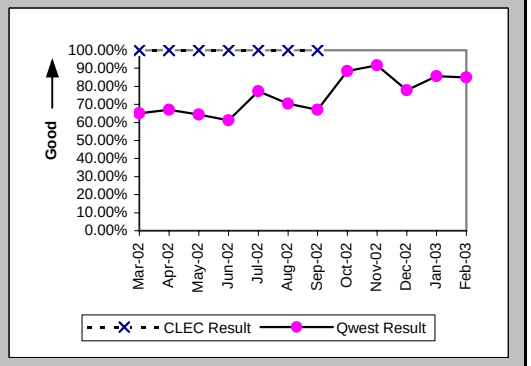
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02												
Oct-02						10	1	10.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

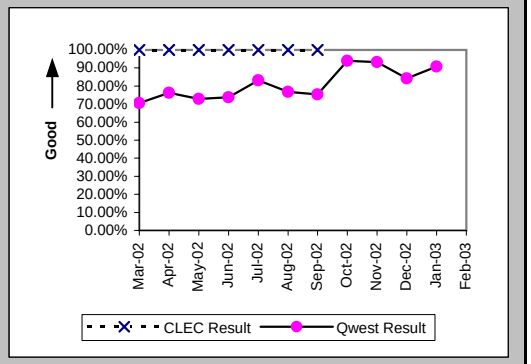
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	71	109	65.14%	47.65%	-0.73	-1.44	No
Apr-02	1	1	100.00%	0	0	79	118	66.95%	47.04%	-0.7	-1.43	No
May-02	1	1	100.00%	0	0	76	118	64.41%	47.88%	-0.74	-1.45	No
Jun-02	2	2	100.00%	0	0	63	103	61.17%	48.74%	-1.12	-1.68	No
Jul-02	2	2	100.00%	0	0	78	101	77.23%	41.94%	-0.76	-1.46	No
Aug-02	1	1	100.00%	0	0	76	108	70.37%	45.66%	-0.65	-1.39	No
Sep-02	1	1	100.00%	0	0	79	118	66.95%	47.04%	-0.7	-1.43	No
Oct-02						116	131	88.55%	31.84%			
Nov-02						109	119	91.60%	27.74%			
Dec-02						74	95	77.89%	41.50%			
Jan-03						84	98	85.71%	34.99%			
Feb-03						85	100	85.00%	35.71%			



Checklist #14 - Resale - Centrex 21 Installation

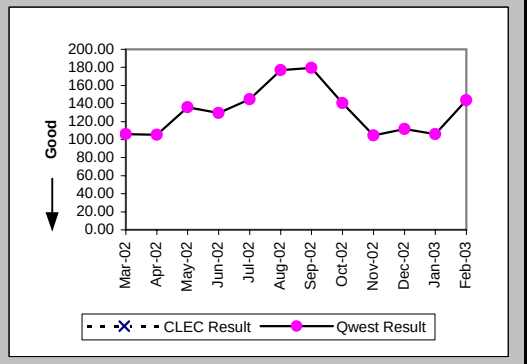
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	77	109	70.64%	45.54%	-0.64	-1.39	No
Apr-02	1	1	100.00%	0	0	90	118	76.27%	42.54%	-0.56	-1.34	No
May-02	1	1	100.00%	0	0	86	118	72.88%	44.46%	-0.61	-1.37	No
Jun-02	2	2	100.00%	0	0	76	103	73.79%	43.98%	-0.83	-1.51	No
Jul-02	2	2	100.00%	0	0	84	101	83.17%	37.41%	-0.63	-1.38	No
Aug-02	1	1	100.00%	0	0	83	108	76.85%	42.18%	-0.55	-1.33	No
Sep-02	1	1	100.00%	0	0	89	118	75.42%	43.05%	-0.57	-1.35	No
Oct-02						123	131	93.89%	23.95%			
Nov-02						111	119	93.28%	25.04%			
Dec-02						80	95	84.21%	36.46%			
Jan-03						89	98	90.82%	28.88%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

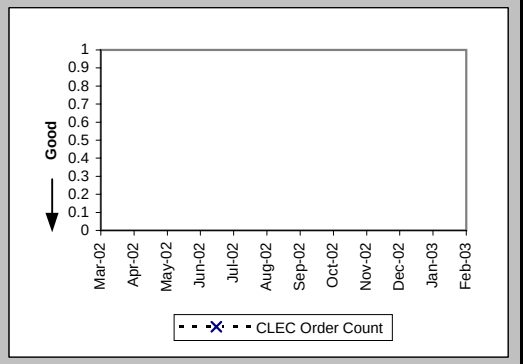
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1909	18	106.06	110.64			
Apr-02						2214	21	105.43	114.68			
May-02						2172	16	135.75	132.87			
Jun-02						2460	19	129.47	135.92			
Jul-02						2171	15	144.73	139.68			
Aug-02						1594	9	177.11	170.84			
Sep-02						1614	9	179.33	188.23			
Oct-02						1404	10	140.40	183.95			
Nov-02						943	9	104.78	161.70			
Dec-02						1118	10	111.80	158.38			
Jan-03						1061	10	106.10	165.59			
Feb-03						1149	8	143.62	183.17			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

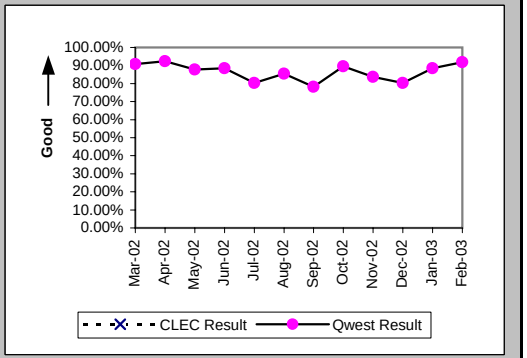
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Centrex 21 Repair

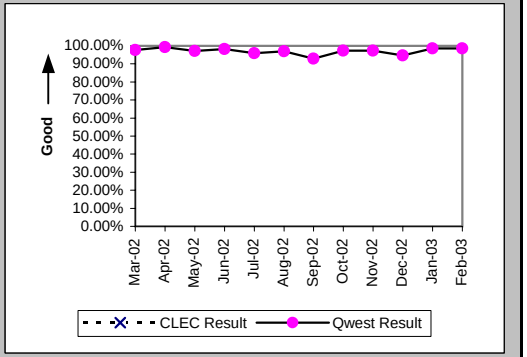
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						98	108	90.74%	28.99%			
Apr-02						85	92	92.39%	26.51%			
May-02						93	106	87.74%	32.80%			
Jun-02						115	130	88.46%	31.95%			
Jul-02						126	157	80.25%	39.81%			
Aug-02						123	144	85.42%	35.29%			
Sep-02						118	151	78.15%	41.33%			
Oct-02						155	173	89.60%	30.53%			
Nov-02						77	92	83.70%	36.94%			
Dec-02						94	117	80.34%	39.74%			
Jan-03						99	112	88.39%	32.03%			
Feb-03						113	123	91.87%	27.33%			



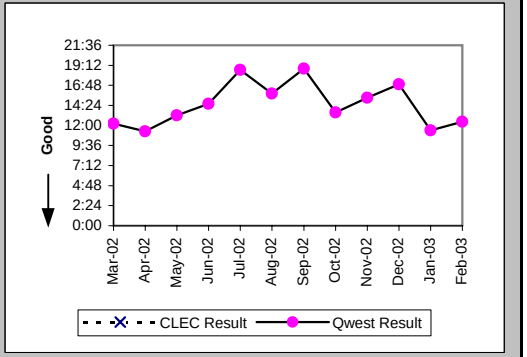
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						130	133	97.74%	14.85%			
Apr-02						135	136	99.26%	8.54%			
May-02						133	137	97.08%	16.84%			
Jun-02						167	170	98.24%	13.17%			
Jul-02						186	194	95.88%	19.88%			
Aug-02						163	168	97.02%	16.99%			
Sep-02						172	185	92.97%	25.56%			
Oct-02						186	191	97.38%	15.97%			
Nov-02						111	114	97.37%	16.01%			
Dec-02						123	130	94.62%	22.57%			
Jan-03						136	138	98.55%	11.95%			
Feb-03						147	149	98.66%	11.51%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

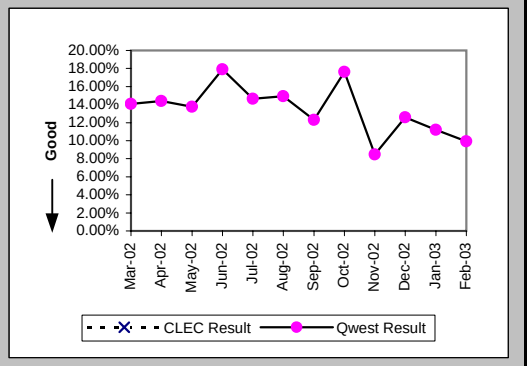
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1621:56	133	12:12	12:06			
Apr-02						1536:32	136	11:18	11:33			
May-02						1810:46	137	13:13	12:22			
Jun-02						2479:41	170	14:35	12:42			
Jul-02						3617:04	194	18:39	18:35			
Aug-02						2660:16	168	15:50	14:39			
Sep-02						3479:48	185	18:49	18:25			
Oct-02						2587:39	191	13:33	13:37			
Nov-02						1745:35	114	15:19	13:02			
Dec-02						2198:53	130	16:55	16:39			
Jan-03						1576:02	138	11:25	11:21			
Feb-03						1854:10	149	12:27	10:40			



Checklist #14 - Resale - Centrex 21 Repair

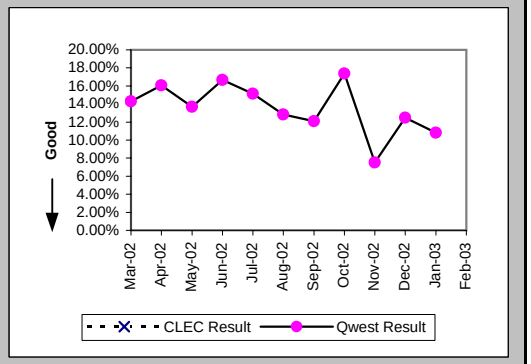
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	135	14.07%	34.78%			
Apr-02						20	139	14.39%	35.10%			
May-02						19	138	13.77%	34.46%			
Jun-02						31	173	17.92%	38.35%			
Jul-02						29	198	14.65%	35.36%			
Aug-02						26	174	14.94%	35.65%			
Sep-02						23	187	12.30%	32.84%			
Oct-02						34	193	17.62%	38.10%			
Nov-02						10	118	8.47%	27.85%			
Dec-02						17	135	12.59%	33.18%			
Jan-03						16	143	11.19%	31.52%			
Feb-03						15	151	9.93%	29.91%			



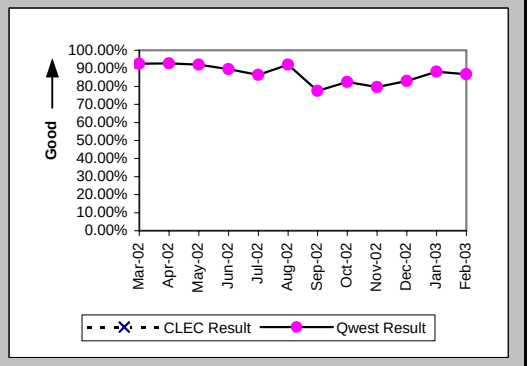
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						17	119	14.29%	34.99%			
Apr-02						18	112	16.07%	36.73%			
May-02						16	117	13.68%	34.36%			
Jun-02						24	144	16.67%	37.27%			
Jul-02						23	152	15.13%	35.84%			
Aug-02						19	148	12.84%	33.45%			
Sep-02						18	149	12.08%	32.59%			
Oct-02						28	161	17.39%	37.90%			
Nov-02						7	93	7.53%	26.38%			
Dec-02						13	104	12.50%	33.07%			
Jan-03						12	111	10.81%	31.05%			
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

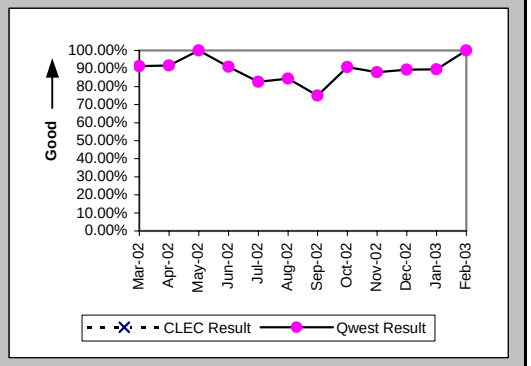
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						125	135	92.59%	26.19%			
Apr-02						129	139	92.81%	25.84%			
May-02						127	138	92.03%	27.08%			
Jun-02						155	173	89.60%	30.53%			
Jul-02						171	198	86.36%	34.32%			
Aug-02						160	174	91.95%	27.20%			
Sep-02						145	187	77.54%	41.73%			
Oct-02						159	193	82.38%	38.10%			
Nov-02						94	118	79.66%	40.25%			
Dec-02						112	135	82.96%	37.60%			
Jan-03						126	143	88.11%	32.36%			
Feb-03						131	151	86.76%	33.90%			



Checklist #14 - Resale - Centrex 21 Repair

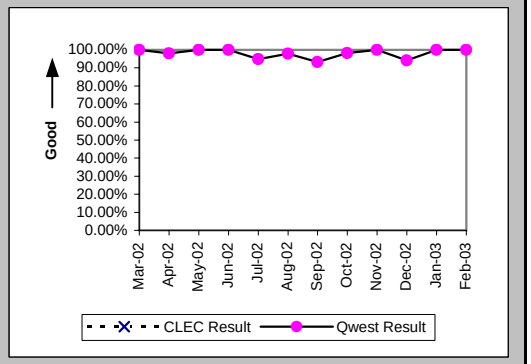
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	23	91.30%	28.18%			
Apr-02						33	36	91.67%	27.64%			
May-02						32	32	100.00%	0.00%			
Jun-02						20	22	90.91%	28.75%			
Jul-02						52	63	82.54%	37.96%			
Aug-02						27	32	84.38%	36.31%			
Sep-02						36	48	75.00%	43.30%			
Oct-02						49	54	90.74%	28.99%			
Nov-02						22	25	88.00%	32.50%			
Dec-02						25	28	89.29%	30.93%			
Jan-03						17	19	89.47%	30.69%			
Feb-03						31	31	100.00%	0.00%			



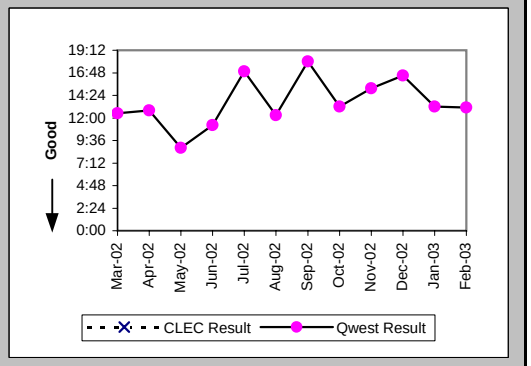
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						38	38	100.00%	0.00%			
Apr-02						50	51	98.04%	13.86%			
May-02						36	36	100.00%	0.00%			
Jun-02						34	34	100.00%	0.00%			
Jul-02						75	79	94.94%	21.92%			
Aug-02						47	48	97.92%	14.28%			
Sep-02						55	59	93.22%	25.14%			
Oct-02						58	59	98.31%	12.91%			
Nov-02						34	34	100.00%	0.00%			
Dec-02						32	34	94.12%	23.53%			
Jan-03						26	26	100.00%	0.00%			
Feb-03						43	43	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

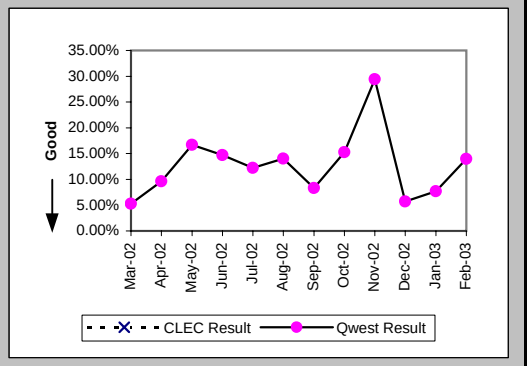
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						474:30	38	12:29	11:24			
Apr-02						653:31	51	12:49	12:41			
May-02						317:43	36	8:50	7:11			
Jun-02						381:50	34	11:14	8:07			
Jul-02						1338:51	79	16:57	14:18			
Aug-02						589:53	48	12:17	15:39			
Sep-02						1062:01	59	18:00	15:41			
Oct-02						778:25	59	13:12	12:31			
Nov-02						514:46	34	15:08	11:54			
Dec-02						561:32	34	16:31	15:55			
Jan-03						343:35	26	13:13	9:07			
Feb-03						564:20	43	13:07	8:33			



Checklist #14 - Resale - Centrex 21 Repair

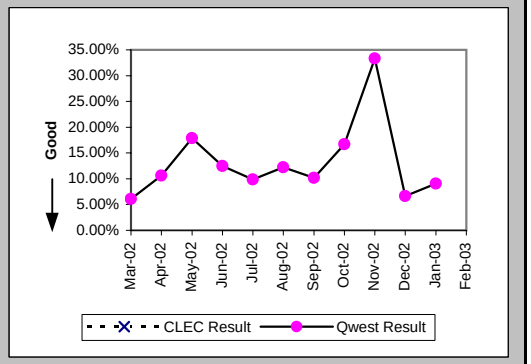
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	38	5.26%	22.33%			
Apr-02						5	52	9.62%	29.48%			
May-02						6	36	16.67%	37.27%			
Jun-02						5	34	14.71%	35.42%			
Jul-02						10	82	12.20%	32.72%			
Aug-02						7	50	14.00%	34.70%			
Sep-02						5	60	8.33%	27.64%			
Oct-02						9	59	15.25%	35.95%			
Nov-02						10	34	29.41%	45.56%			
Dec-02						2	35	5.71%	23.21%			
Jan-03						2	26	7.69%	26.65%			
Feb-03						6	43	13.95%	34.65%			



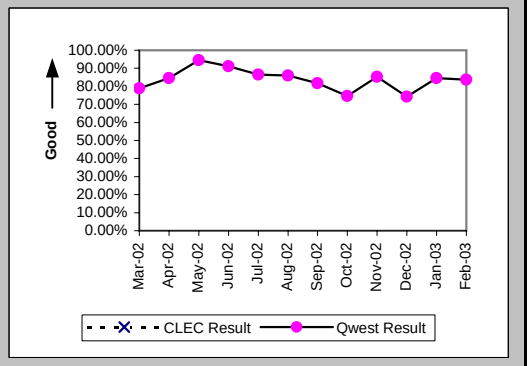
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	33	6.06%	23.86%			
Apr-02						5	47	10.64%	30.83%			
May-02						5	28	17.86%	38.30%			
Jun-02						3	24	12.50%	33.07%			
Jul-02						6	61	9.84%	29.78%			
Aug-02						5	41	12.20%	32.72%			
Sep-02						5	49	10.20%	30.27%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						9	27	33.33%	47.14%			
Dec-02						2	30	6.67%	24.94%			
Jan-03						2	22	9.09%	28.75%			
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

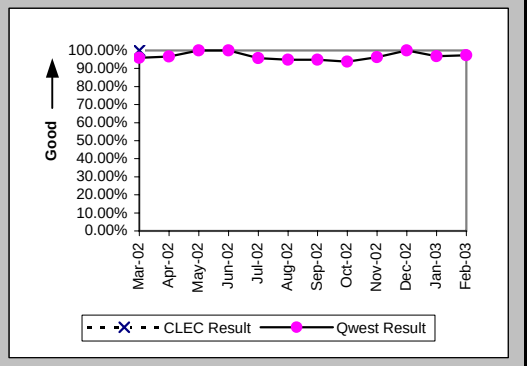
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						30	38	78.95%	40.77%			
Apr-02						44	52	84.62%	36.08%			
May-02						34	36	94.44%	22.91%			
Jun-02						31	34	91.18%	28.36%			
Jul-02						71	82	86.59%	34.08%			
Aug-02						43	50	86.00%	34.70%			
Sep-02						49	60	81.67%	38.69%			
Oct-02						44	59	74.58%	43.54%			
Nov-02						29	34	85.29%	35.42%			
Dec-02						26	35	74.29%	43.71%			
Jan-03						22	26	84.62%	36.08%			
Feb-03						36	43	83.72%	36.92%			



Checklist #14 - Resale - Centrex 21 Repair

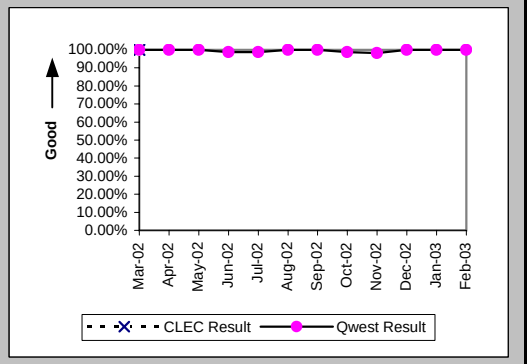
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	47	49	95.92%	19.79%	-0.2	-1.12	No
Apr-02						56	58	96.55%	18.25%			
May-02						44	44	100.00%	0.00%			
Jun-02						41	41	100.00%	0.00%			
Jul-02						45	47	95.74%	20.18%			
Aug-02						37	39	94.87%	22.06%			
Sep-02						37	39	94.87%	22.06%			
Oct-02						45	48	93.75%	24.21%			
Nov-02						26	27	96.30%	18.89%			
Dec-02						36	36	100.00%	0.00%			
Jan-03						30	31	96.77%	17.67%			
Feb-03						37	38	97.37%	16.01%			



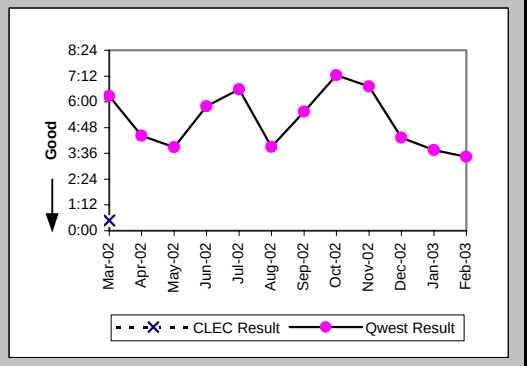
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	95	95	100.00%	N/A	N/A	N/A	
Apr-02						101	101	100.00%	0.00%			
May-02						98	98	100.00%	0.00%			
Jun-02						77	78	98.72%	11.25%			
Jul-02						75	76	98.68%	11.40%			
Aug-02						80	80	100.00%	0.00%			
Sep-02						69	69	100.00%	0.00%			
Oct-02						80	81	98.77%	11.04%			
Nov-02						55	56	98.21%	13.24%			
Dec-02						51	51	100.00%	0.00%			
Jan-03						66	66	100.00%	0.00%			
Feb-03						63	63	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

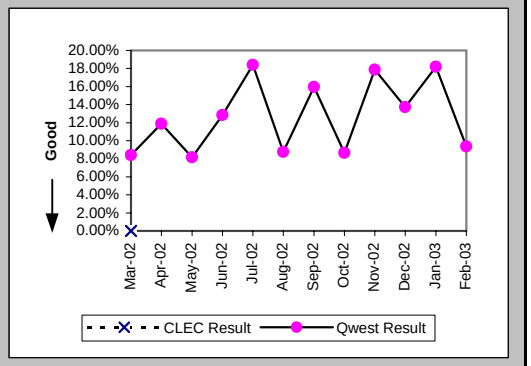
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0:29	1	0:29	0	0	595:55	95	6:16	9:26	-0.61	-1.37	No
Apr-02						445:20	101	4:25	7:45			
May-02						380:03	98	3:53	4:47			
Jun-02						452:16	78	5:48	11:19			
Jul-02						499:56	76	6:35	13:18			
Aug-02						312:33	80	3:54	6:49			
Sep-02						381:17	69	5:32	8:00			
Oct-02						585:59	81	7:14	11:03			
Nov-02						376:20	56	6:43	16:46			
Dec-02						221:02	51	4:20	6:39			
Jan-03						247:17	66	3:45	6:00			
Feb-03						216:35	63	3:26	5:46			



Checklist #14 - Resale - Centrex 21 Repair

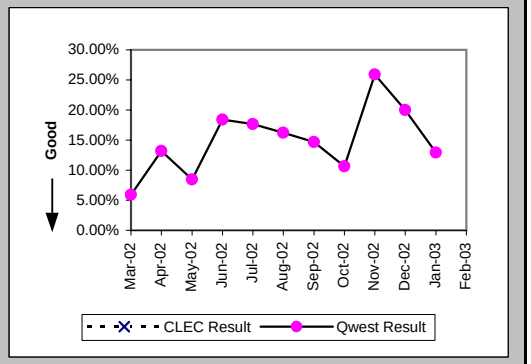
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	8	95	8.42%	27.77%	-0.3	-1.18	No
Apr-02						12	101	11.88%	32.36%			
May-02						8	98	8.16%	27.38%			
Jun-02						10	78	12.82%	33.43%			
Jul-02						14	76	18.42%	38.77%			
Aug-02						7	80	8.75%	28.26%			
Sep-02						11	69	15.94%	36.61%			
Oct-02						7	81	8.64%	28.10%			
Nov-02						10	56	17.86%	38.30%			
Dec-02						7	51	13.73%	34.41%			
Jan-03						12	66	18.18%	38.57%			
Feb-03						6	64	9.38%	29.15%			



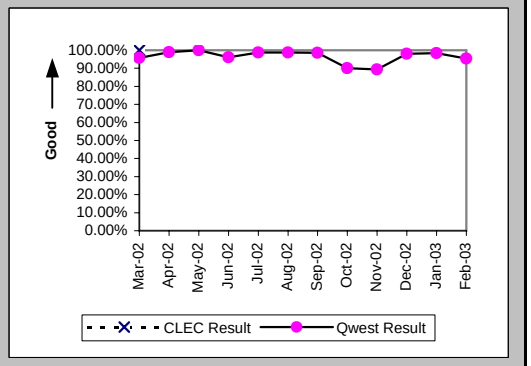
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	51	5.88%	23.53%			
Apr-02						7	53	13.21%	33.86%			
May-02						5	59	8.47%	27.85%			
Jun-02						7	38	18.42%	38.77%			
Jul-02						6	34	17.65%	38.12%			
Aug-02						6	37	16.22%	36.86%			
Sep-02						5	34	14.71%	35.42%			
Oct-02						5	47	10.64%	30.83%			
Nov-02						7	27	25.93%	43.82%			
Dec-02						5	25	20.00%	40.00%			
Jan-03						4	31	12.90%	33.52%			
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

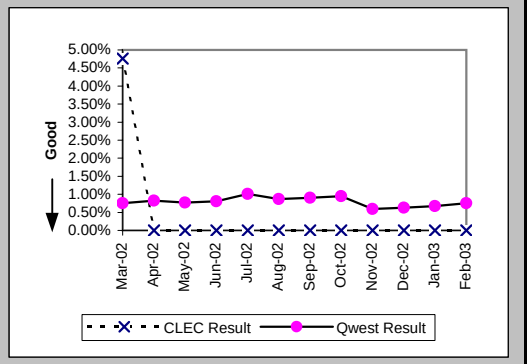
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	91	95	95.79%	20.08%	-0.21	-1.13	No
Apr-02						100	101	99.01%	9.90%			
May-02						98	98	100.00%	0.00%			
Jun-02						75	78	96.15%	19.23%			
Jul-02						75	76	98.68%	11.40%			
Aug-02						79	80	98.75%	11.11%			
Sep-02						68	69	98.55%	11.95%			
Oct-02						73	81	90.12%	29.83%			
Nov-02						50	56	89.29%	30.93%			
Dec-02						50	51	98.04%	13.86%			
Jan-03						65	66	98.48%	12.22%			
Feb-03						61	64	95.31%	21.14%			



Checklist #14 - Resale - Centrex 21 Repair

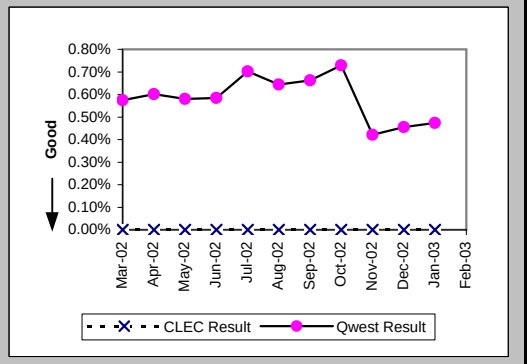
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	21	4.76%	0	0	268	35361	0.76%	8.67%	1.41	-0.14	No
Apr-02	0	12	0.00%	0	0	292	35233	0.83%	9.07%	-0.32	-1.19	No
May-02	0	29	0.00%	0	0	272	35178	0.77%	8.76%	-0.48	-1.29	No
Jun-02	0	31	0.00%	0	0	285	35217	0.81%	8.96%	-0.5	-1.31	No
Jul-02	0	19	0.00%	0	0	356	35173	1.01%	10.01%	-0.44	-1.27	No
Aug-02	0	19	0.00%	0	0	304	35120	0.87%	9.26%	-0.41	-1.25	No
Sep-02	0	19	0.00%	0	0	316	35033	0.90%	9.45%	-0.42	-1.25	No
Oct-02	0	18	0.00%	0	0	333	35105	0.95%	9.69%	-0.42	-1.25	No
Nov-02	0	18	0.00%	0	0	208	34894	0.60%	7.70%	-0.33	-1.2	No
Dec-02	0	18	0.00%	0	0	221	34883	0.63%	7.93%	-0.34	-1.21	No
Jan-03	0	15	0.00%	0	0	235	34655	0.68%	8.21%	-0.32	-1.19	No
Feb-03	0	15	0.00%	0	0	258	34321	0.75%	8.64%	-0.34	-1.2	No



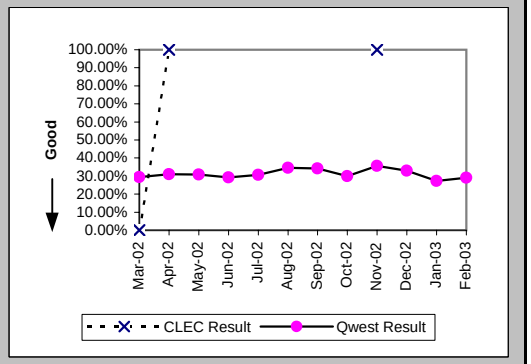
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	21	0.00%	0	0	203	35361	0.57%	7.56%	-0.35	-1.21	No
Apr-02	0	12	0.00%	0	0	212	35233	0.60%	7.73%	-0.27	-1.16	No
May-02	0	29	0.00%	0	0	204	35178	0.58%	7.59%	-0.41	-1.25	No
Jun-02	0	31	0.00%	0	0	206	35217	0.58%	7.63%	-0.43	-1.26	No
Jul-02	0	19	0.00%	0	0	247	35173	0.70%	8.35%	-0.37	-1.22	No
Aug-02	0	19	0.00%	0	0	226	35120	0.64%	8.00%	-0.35	-1.21	No
Sep-02	0	19	0.00%	0	0	232	35033	0.66%	8.11%	-0.36	-1.22	No
Oct-02	0	18	0.00%	0	0	256	35105	0.73%	8.51%	-0.36	-1.22	No
Nov-02	0	18	0.00%	0	0	147	34894	0.42%	6.48%	-0.28	-1.17	No
Dec-02	0	18	0.00%	0	0	159	34883	0.46%	6.74%	-0.29	-1.17	No
Jan-03	0	15	0.00%	0	0	164	34655	0.47%	6.86%	-0.27	-1.16	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

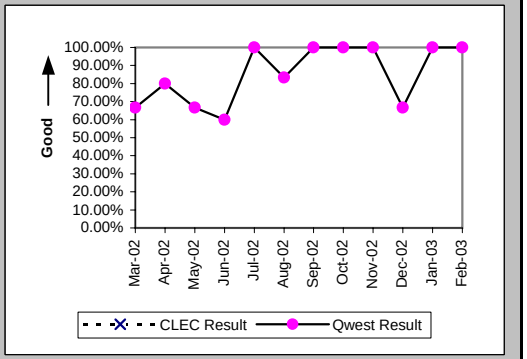
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	112	380	29.47%	45.59%	-0.65	-1.39	No
Apr-02	1	1	100.00%	0	0	131	423	30.97%	46.24%	1.02	-0.38	No
May-02						121	393	30.79%	46.16%			
Jun-02						118	403	29.28%	45.50%			
Jul-02						157	513	30.60%	46.08%			
Aug-02						161	465	34.62%	47.58%			
Sep-02						164	480	34.17%	47.43%			
Oct-02						143	476	30.04%	45.84%			
Nov-02	1	1	100.00%	0	0	115	323	35.60%	47.88%	0.93	-0.44	No
Dec-02						109	330	33.03%	47.03%			
Jan-03						88	323	27.24%	44.52%			
Feb-03						106	364	29.12%	45.43%			



Checklist #14 - Resale - PBX Installation

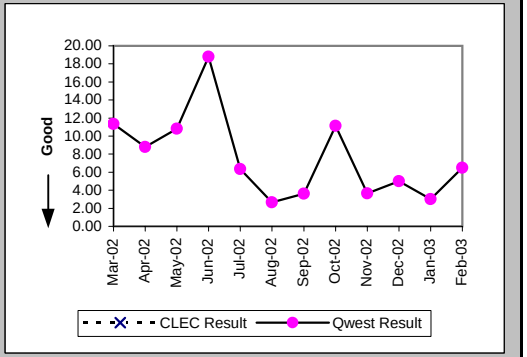
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	3	66.67%	47.14%			
Apr-02						4	5	80.00%	40.00%			
May-02						4	6	66.67%	47.14%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	6	83.33%	37.27%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						6	6	100.00%	0.00%			



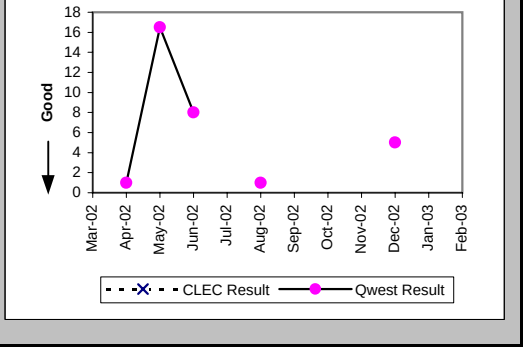
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						34	3	11.33	11.15			
Apr-02						44	5	8.80	7.05			
May-02						65	6	10.83	17.74			
Jun-02						94	5	18.80	15.59			
Jul-02						38	6	6.33	5.89			
Aug-02						16	6	2.67	1.03			
Sep-02						18	5	3.60	1.82			
Oct-02						78	7	11.14	20.67			
Nov-02						11	3	3.67	1.15			
Dec-02						15	3	5.00	3.61			
Jan-03						3	1	3.00				
Feb-03						39	6	6.50	4.72			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

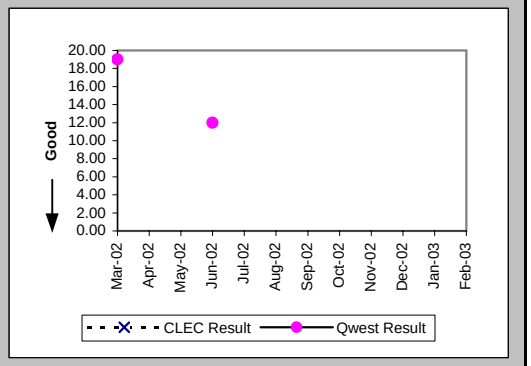
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						1	1	1.00				
May-02						33	2	16.50	20.51			
Jun-02						8	1	8.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02						5	1	5.00				
Jan-03												
Feb-03												



Checklist #14 - Resale - PBX Installation

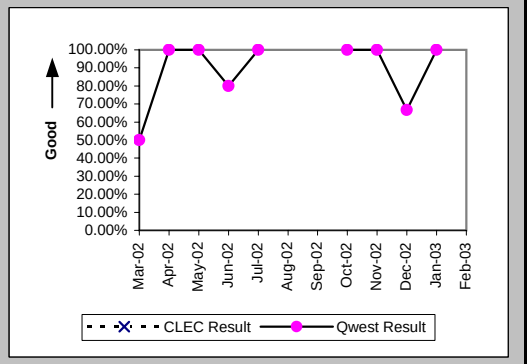
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						19	1	19.00				
Apr-02												
May-02												
Jun-02						12	1	12.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



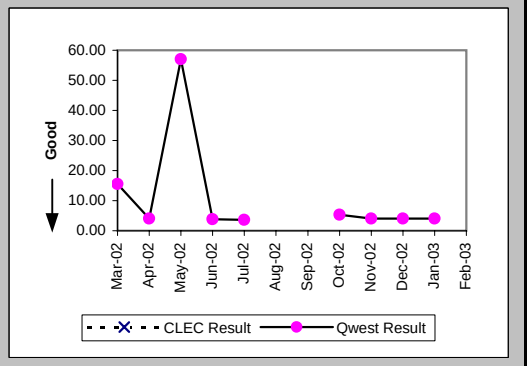
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	4	50.00%	50.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						3	3	100.00%	0.00%			
Nov-02						4	4	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			
Jan-03						3	3	100.00%	0.00%			
Feb-03												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

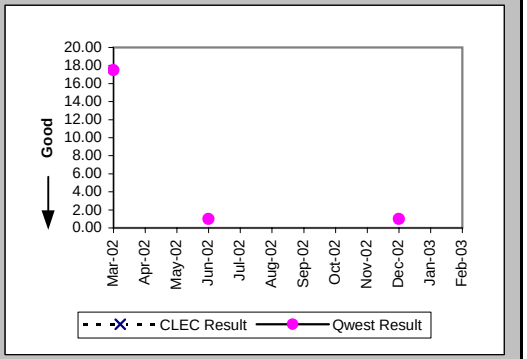
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						62	4	15.50	12.26			
Apr-02						8	2	4.00	0.00			
May-02						57	1	57.00				
Jun-02						19	5	3.80	1.30			
Jul-02						11	3	3.67	2.89			
Aug-02												
Sep-02												
Oct-02						16	3	5.33	2.52			
Nov-02						16	4	4.00	1.15			
Dec-02						12	3	4.00	1.00			
Jan-03						12	3	4.00	1.00			
Feb-03												



Checklist #14 - Resale - PBX Installation

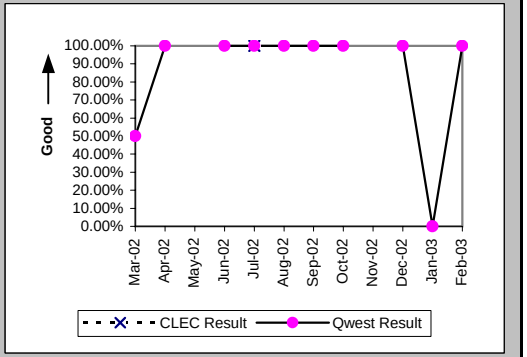
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						35	2	17.50	6.36			
Apr-02												
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	1.00				
Jan-03												
Feb-03												



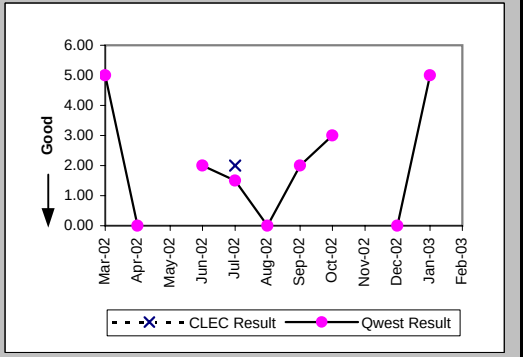
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						3	3	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02						3	3	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02						2	2	100.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

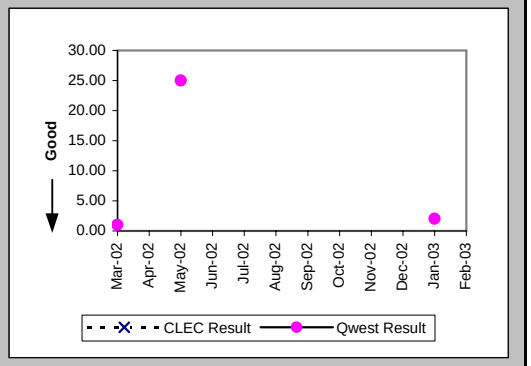
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	1	5.00				
Apr-02						0	1	0.00				
May-02												
Jun-02						2	1	2.00				
Jul-02	2	1	2.00	0	0	3	2	1.50	2.12	0.1	-0.94	No
Aug-02						0	1	0.00				
Sep-02						4	2	2.00	2.83			
Oct-02						3	1	3.00				
Nov-02												
Dec-02						0	2	0.00	0.00			
Jan-03						5	1	5.00				
Feb-03												



Checklist #14 - Resale - PBX Installation

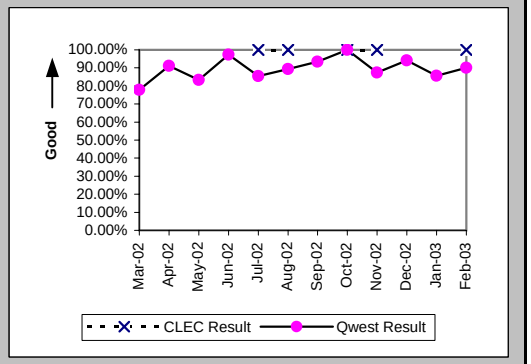
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	1.00				
Apr-02												
May-02						25	1	25.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						2	1	2.00				
Feb-03												



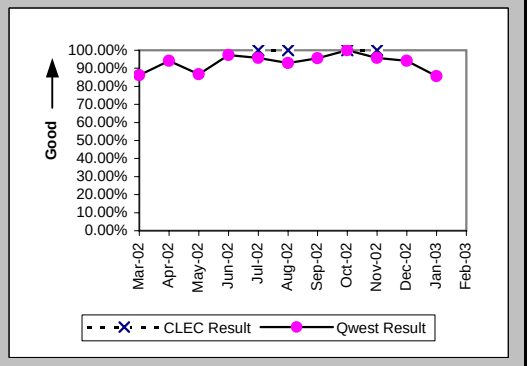
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						28	36	77.78%	41.57%			
Apr-02						31	34	91.18%	28.36%			
May-02						25	30	83.33%	37.27%			
Jun-02						36	37	97.30%	16.22%			
Jul-02	1	1	100.00%	0	0	41	48	85.42%	35.29%	-0.41	-1.25	No
Aug-02	1	1	100.00%	0	0	50	56	89.29%	30.93%	-0.34	-1.21	No
Sep-02						43	46	93.48%	24.69%			
Oct-02	1	1	100.00%			33	33	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%			21	24	87.50%	33.07%	-0.37	-1.23	No
Dec-02						16	17	94.12%	23.53%			
Jan-03						18	21	85.71%	34.99%			
Feb-03	1	1	100.00%	0	0	18	20	90.00%	30.00%	-0.33	-1.2	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

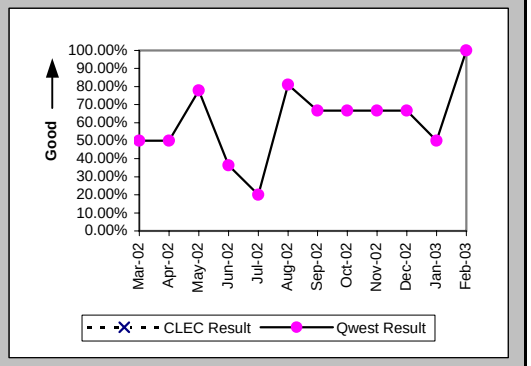
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						31	36	86.11%	34.58%			
Apr-02						32	34	94.12%	23.53%			
May-02						26	30	86.67%	33.99%			
Jun-02						36	37	97.30%	16.22%			
Jul-02	1	1	100.00%	0	0	46	48	95.83%	19.98%	-0.21	-1.13	No
Aug-02	1	1	100.00%	0	0	52	56	92.86%	25.75%	-0.27	-1.17	No
Sep-02						44	46	95.65%	20.39%			
Oct-02	1	1	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Dec-02						16	17	94.12%	23.53%			
Jan-03						18	21	85.71%	34.99%			
Feb-03												



Checklist #14 - Resale - PBX Installation

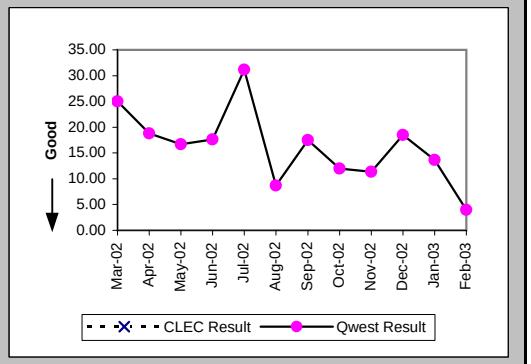
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	8	50.00%	50.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						7	9	77.78%	41.57%			
Jun-02						4	11	36.36%	48.10%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						17	21	80.95%	39.27%			
Sep-02						2	3	66.67%	47.14%			
Oct-02						2	3	66.67%	47.14%			
Nov-02						2	3	66.67%	47.14%			
Dec-02						2	3	66.67%	47.14%			
Jan-03						2	4	50.00%	50.00%			
Feb-03						3	3	100.00%	0.00%			



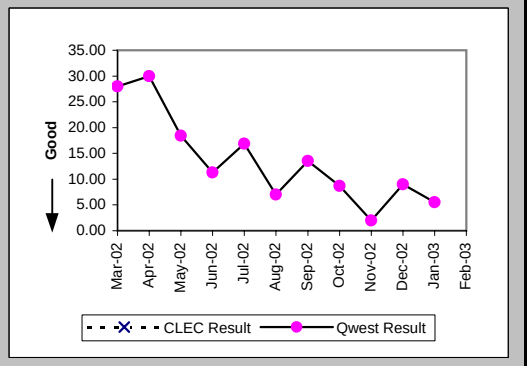
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						200	8	25.00	23.86			
Apr-02						169	9	18.78	20.20			
May-02						217	13	16.69	14.94			
Jun-02						282	16	17.62	11.40			
Jul-02						218	7	31.14	9.60			
Aug-02						183	21	8.71	7.60			
Sep-02						105	6	17.50	15.88			
Oct-02						108	9	12.00	7.23			
Nov-02						34	3	11.33	1.53			
Dec-02						74	4	18.50	5.07			
Jan-03						41	3	13.67	4.62			
Feb-03						12	3	4.00	5.20			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

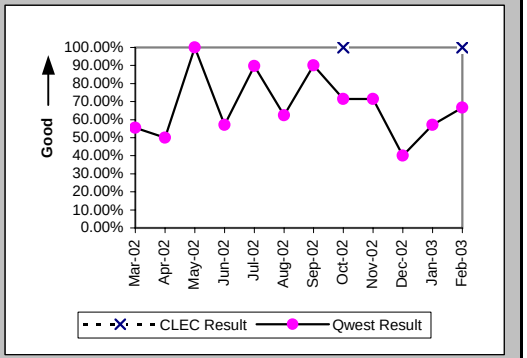
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						112	4	28.00	29.59			
Apr-02						90	3	30.00	27.00			
May-02						92	5	18.40	11.99			
Jun-02						113	10	11.30	7.39			
Jul-02						135	8	16.88	7.24			
Aug-02						35	5	7.00	7.97			
Sep-02						54	4	13.50	16.86			
Oct-02						26	3	8.67	7.37			
Nov-02						2	1	2.00				
Dec-02						9	1	9.00				
Jan-03						11	2	5.50	3.54			
Feb-03												



Checklist #14 - Resale - PBX Installation

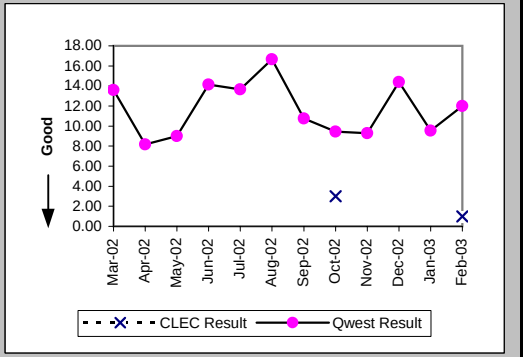
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						10	18	55.56%	49.69%			
Apr-02						2	4	50.00%	50.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						4	7	57.14%	49.49%			
Jul-02						26	29	89.66%	30.45%			
Aug-02						15	24	62.50%	48.41%			
Sep-02						18	20	90.00%	30.00%			
Oct-02	1	1	100.00%	0	0	5	7	71.43%	45.18%	-0.59	-1.36	No
Nov-02						5	7	71.43%	45.18%			
Dec-02						2	5	40.00%	48.99%			
Jan-03						8	14	57.14%	49.49%			
Feb-03	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No



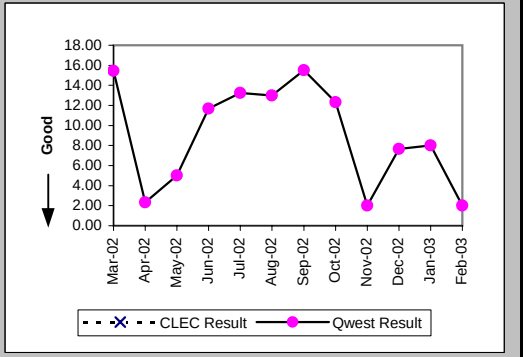
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						272	20	13.60	11.15			
Apr-02						49	6	8.17	3.60			
May-02						90	10	9.00	5.87			
Jun-02						99	7	14.14	11.81			
Jul-02						437	32	13.66	10.38			
Aug-02						400	24	16.67	16.79			
Sep-02						226	21	10.76	6.96			
Oct-02	3	1	3.00	0	0	104	11	9.45	6.73	-0.92	-1.56	No
Nov-02						65	7	9.29	3.35			
Dec-02						72	5	14.40	12.52			
Jan-03						143	15	9.53	7.66			
Feb-03	1	1	1.00	0	0	72	6	12.00	5.62	-1.81	-2.1	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

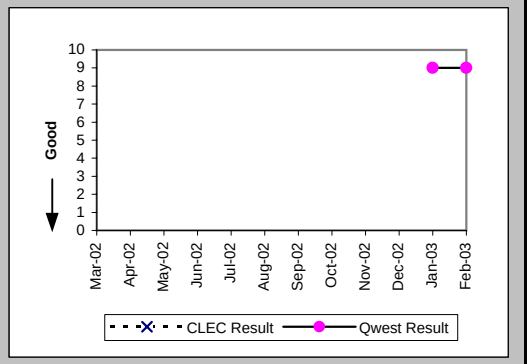
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						139	9	15.44	11.02			
Apr-02						7	3	2.33	2.31			
May-02						5	1	5.00				
Jun-02						35	3	11.67	10.02			
Jul-02						53	4	13.25	13.67			
Aug-02						130	10	13.00	10.72			
Sep-02						31	2	15.50	17.68			
Oct-02						37	3	12.33	4.04			
Nov-02						4	2	2.00	1.41			
Dec-02						23	3	7.67	10.69			
Jan-03						32	4	8.00	8.08			
Feb-03						2	1	2.00				



Checklist #14 - Resale - PBX Installation

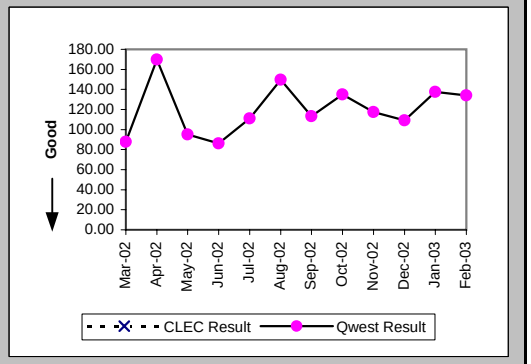
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						18	2	9.00	0.00			
Feb-03						9	1	9.00				



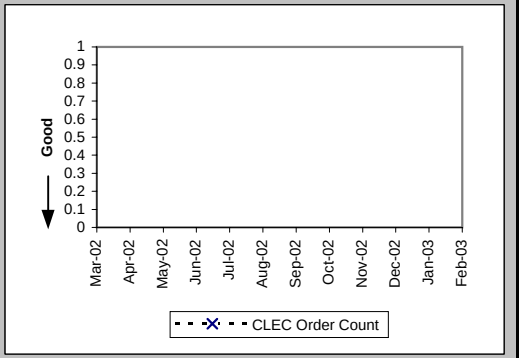
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1315	15	87.67	105.73			
Apr-02						1359	8	169.88	112.92			
May-02						761	8	95.12	105.92			
Jun-02						862	10	86.20	109.74			
Jul-02						1000	9	111.11	117.96			
Aug-02						1047	7	149.57	133.72			
Sep-02						680	6	113.33	162.29			
Oct-02						810	6	135.00	163.44			
Nov-02						940	8	117.50	154.61			
Dec-02						1093	10	109.30	149.38			
Jan-03						688	5	137.60	164.52			
Feb-03						670	5	134.00	181.98			



Checklist #14 - Resale - PBX Installation

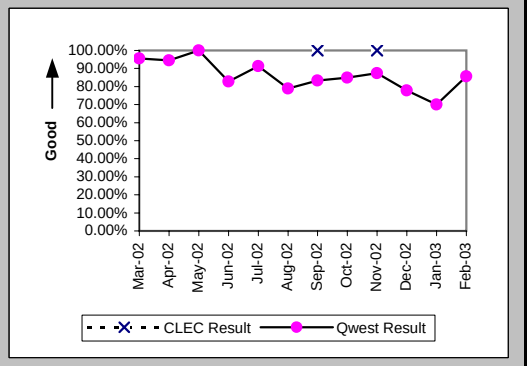
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - PBX Repair

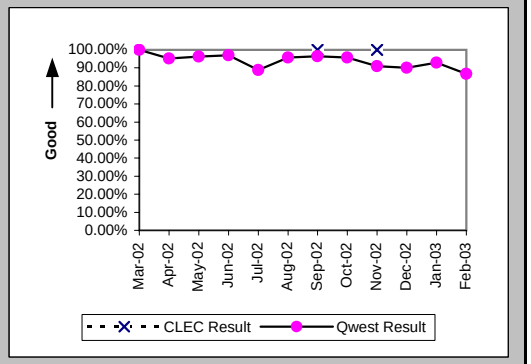
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						22	23	95.65%	20.39%			
Apr-02						17	18	94.44%	22.91%			
May-02						23	23	100.00%	0.00%			
Jun-02						24	29	82.76%	37.77%			
Jul-02						21	23	91.30%	28.18%			
Aug-02						15	19	78.95%	40.77%			
Sep-02	1	1	100.00%	0	0	20	24	83.33%	37.27%	-0.44	-1.27	No
Oct-02						17	20	85.00%	35.71%			
Nov-02	1	1	100.00%	1	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Dec-02						7	9	77.78%	41.57%			
Jan-03						7	10	70.00%	45.83%			
Feb-03						12	14	85.71%	34.99%			



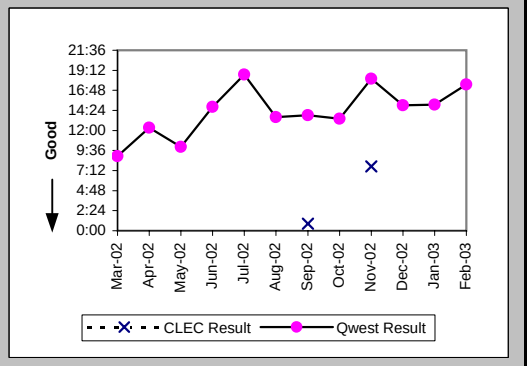
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						24	24	100.00%	0.00%			
Apr-02						20	21	95.24%	21.30%			
May-02						26	27	96.30%	18.89%			
Jun-02						33	34	97.06%	16.90%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						23	24	95.83%	19.98%			
Sep-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Oct-02						23	24	95.83%	19.98%			
Nov-02	1	1	100.00%	1	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Dec-02						9	10	90.00%	30.00%			
Jan-03						13	14	92.86%	25.75%			
Feb-03						13	15	86.67%	33.99%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

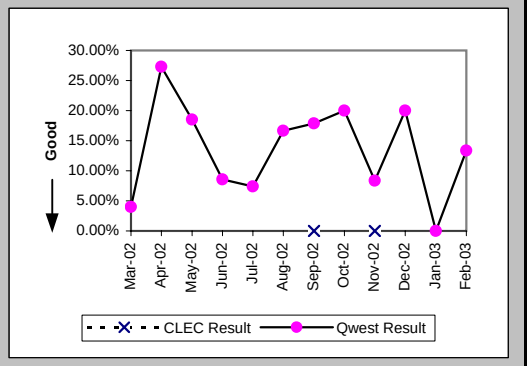
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						213:56	24	8:55	8:33			
Apr-02						259:11	21	12:21	20:57			
May-02						270:38	27	10:01	22:40			
Jun-02						503:57	34	14:49	11:37			
Jul-02						504:17	27	18:41	38:08			
Aug-02						325:49	24	13:35	15:44			
Sep-02	0:51	1	0:51	0	0	387:09	28	13:50	11:55	-1.07	-1.65	No
Oct-02						322:06	24	13:25	15:53			
Nov-02	7:41	1	7:41	1	0	200:06	11	18:11	21:25	-0.47	-1.29	No
Dec-02						149:55	10	15:00	14:44			
Jan-03						211:12	14	15:05	19:34			
Feb-03						262:12	15	17:29	27:21			



Checklist #14 - Resale - PBX Repair

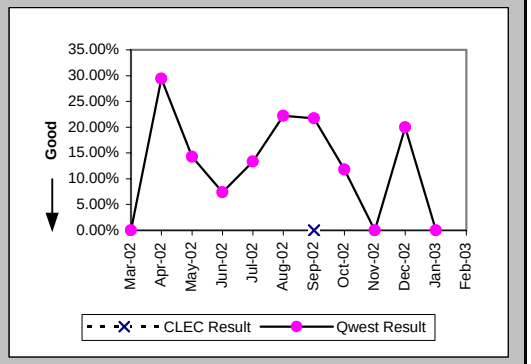
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	25	4.00%	19.60%			
Apr-02						6	22	27.27%	44.54%			
May-02						5	27	18.52%	38.84%			
Jun-02						3	35	8.57%	27.99%			
Jul-02						2	27	7.41%	26.19%			
Aug-02						4	24	16.67%	37.27%			
Sep-02	0	1	0.00%	0	0	5	28	17.86%	38.30%	-0.46	-1.28	No
Oct-02						5	25	20.00%	40.00%			
Nov-02	0	1	0.00%	1	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Dec-02						2	10	20.00%	40.00%			
Jan-03						0	14	0.00%	0.00%			
Feb-03						2	15	13.33%	33.99%			



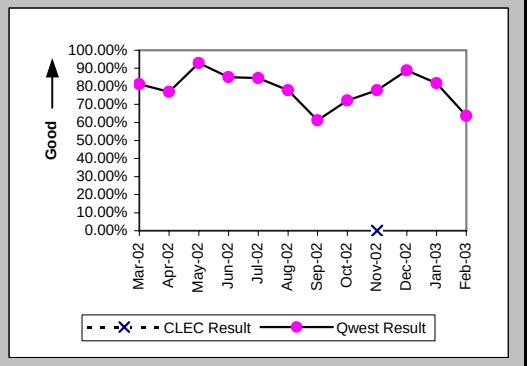
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	22	0.00%	0.00%			
Apr-02						5	17	29.41%	45.56%			
May-02						3	21	14.29%	34.99%			
Jun-02						2	27	7.41%	26.19%			
Jul-02						2	15	13.33%	33.99%			
Aug-02						4	18	22.22%	41.57%			
Sep-02	0	1	0.00%	0	0	5	23	21.74%	41.25%	-0.52	-1.31	No
Oct-02						2	17	11.76%	32.22%			
Nov-02						0	9	0.00%	0.00%			
Dec-02						1	5	20.00%	40.00%			
Jan-03						0	11	0.00%	0.00%			
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

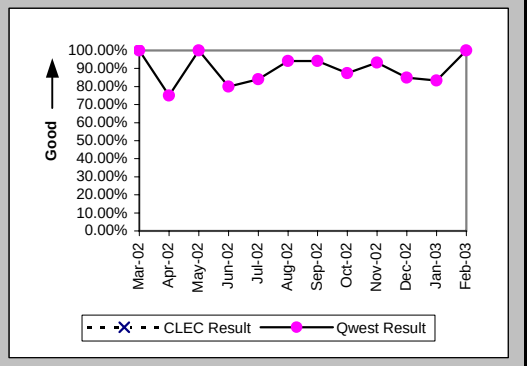
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	16	81.25%	39.03%			
Apr-02						10	13	76.92%	42.13%			
May-02						13	14	92.86%	25.75%			
Jun-02						23	27	85.19%	35.52%			
Jul-02						11	13	84.62%	36.08%			
Aug-02						14	18	77.78%	41.57%			
Sep-02						11	18	61.11%	48.75%			
Oct-02						13	18	72.22%	44.79%			
Nov-02	0	1	0.00%	1	0	7	9	77.78%	41.57%	1.09	-0.34	No
Dec-02						8	9	88.89%	31.43%			
Jan-03						9	11	81.82%	38.57%			
Feb-03						7	11	63.64%	48.10%			



Checklist #14 - Resale - PBX Repair

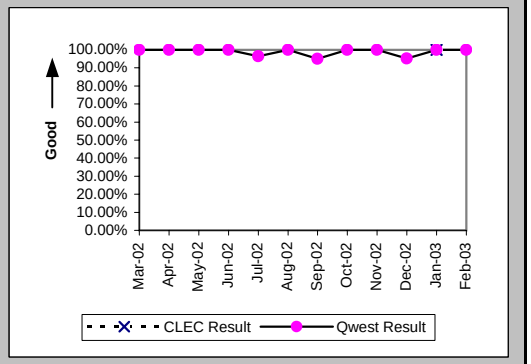
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						11	11	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						6	6	100.00%	0.00%			
Jun-02						8	10	80.00%	40.00%			
Jul-02						21	25	84.00%	36.66%			
Aug-02						16	17	94.12%	23.53%			
Sep-02						16	17	94.12%	23.53%			
Oct-02						14	16	87.50%	33.07%			
Nov-02						14	15	93.33%	24.94%			
Dec-02						17	20	85.00%	35.71%			
Jan-03						10	12	83.33%	37.27%			
Feb-03						10	10	100.00%	0.00%			



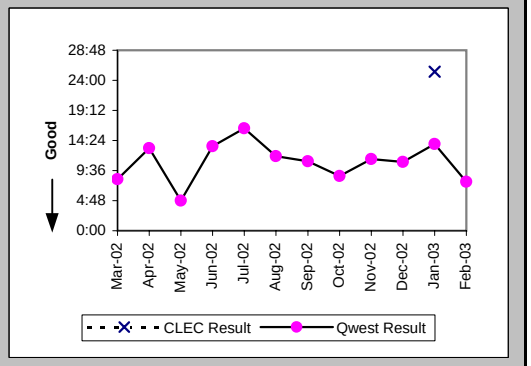
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						14	14	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						27	28	96.43%	18.56%			
Aug-02						19	19	100.00%	0.00%			
Sep-02						19	20	95.00%	21.79%			
Oct-02						19	19	100.00%	0.00%			
Nov-02						18	18	100.00%	0.00%			
Dec-02						20	21	95.24%	21.30%			
Jan-03	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Feb-03						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

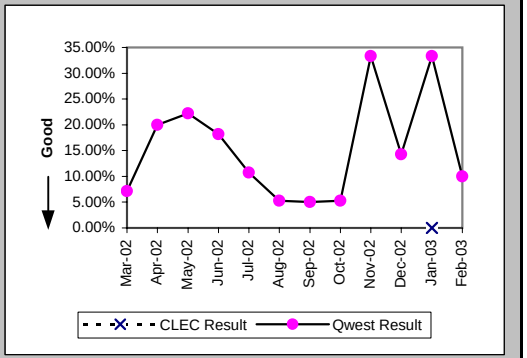
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						115:01	14	8:13	9:16			
Apr-02						65:58	5	13:12	11:13			
May-02						43:01	9	4:47	5:26			
Jun-02						148:19	11	13:29	11:12			
Jul-02						457:25	28	16:20	26:49			
Aug-02						225:38	19	11:53	11:59			
Sep-02						221:45	20	11:05	16:55			
Oct-02						166:17	19	8:45	8:59			
Nov-02						205:54	18	11:26	11:48			
Dec-02						230:38	21	10:59	12:20			
Jan-03	25:23	1	25:23	0	0	207:22	15	13:49	13:38	1.03	-0.38	No
Feb-03						78:06	10	7:49	7:57			



Checklist #14 - Resale - PBX Repair

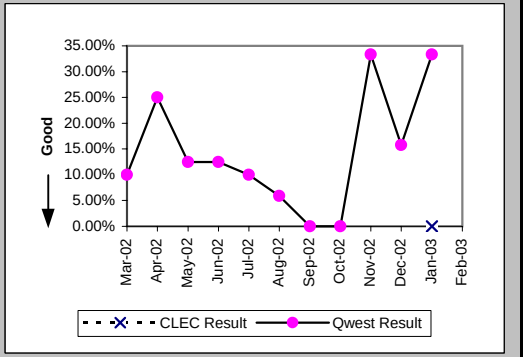
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	14	7.14%	25.75%			
Apr-02						1	5	20.00%	40.00%			
May-02						2	9	22.22%	41.57%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						3	28	10.71%	30.93%			
Aug-02						1	19	5.26%	22.33%			
Sep-02						1	20	5.00%	21.79%			
Oct-02						1	19	5.26%	22.33%			
Nov-02						6	18	33.33%	47.14%			
Dec-02						3	21	14.29%	34.99%			
Jan-03	0	1	0.00%	0	0	5	15	33.33%	47.14%	-0.68	-1.42	No
Feb-03						1	10	10.00%	30.00%			



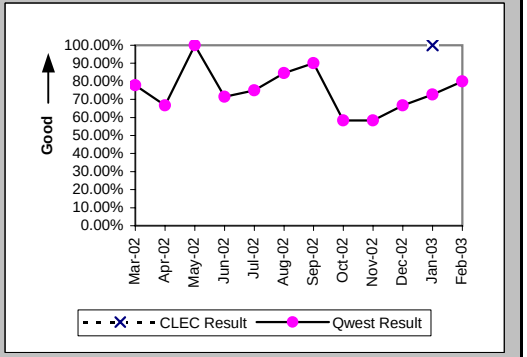
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	10	10.00%	30.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	8	12.50%	33.07%			
Jun-02						1	8	12.50%	33.07%			
Jul-02						2	20	10.00%	30.00%			
Aug-02						1	17	5.88%	23.53%			
Sep-02						0	18	0.00%	0.00%			
Oct-02						0	15	0.00%	0.00%			
Nov-02						6	18	33.33%	47.14%			
Dec-02						3	19	15.79%	36.46%			
Jan-03	0	1	0.00%	0	0	3	9	33.33%	47.14%	-0.67	-1.41	No
Feb-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

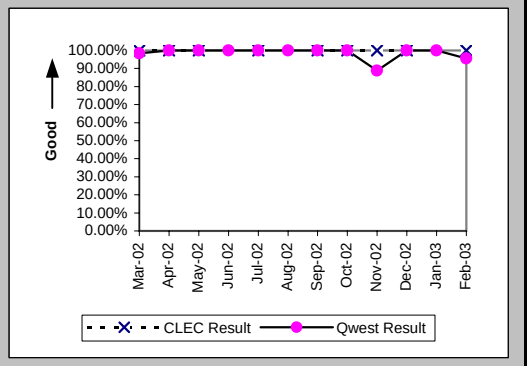
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7	9	77.78%	41.57%			
Apr-02						2	3	66.67%	47.14%			
May-02						7	7	100.00%	0.00%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						12	16	75.00%	43.30%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						9	10	90.00%	30.00%			
Oct-02						7	12	58.33%	49.30%			
Nov-02						7	12	58.33%	49.30%			
Dec-02						8	12	66.67%	47.14%			
Jan-03	1	1	100.00%	0	0	8	11	72.73%	44.54%	-0.59	-1.36	No
Feb-03						4	5	80.00%	40.00%			



Checklist #14 - Resale - PBX Repair

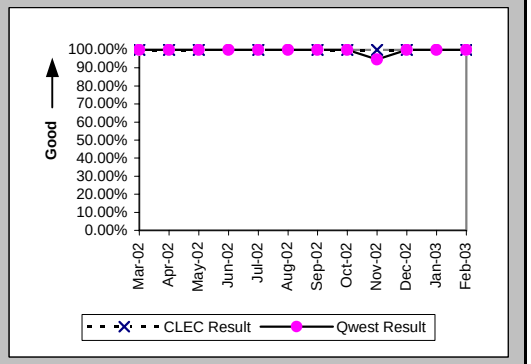
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	3	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Apr-02	4	4	100.00%	0	0	74	74	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	59	59	100.00%	N/A	N/A	N/A	
Jun-02						48	48	100.00%	0.00%			
Jul-02	4	4	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Aug-02						58	58	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	68	68	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
Dec-02	1	1	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	
Jan-03						32	32	100.00%	0.00%			
Feb-03	2	2	100.00%	1	0	22	23	95.65%	20.39%	-0.29	-1.18	No



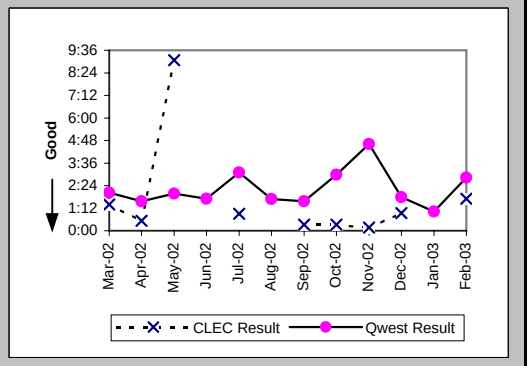
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	3	0	69	69	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	78	78	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02						49	49	100.00%	0.00%			
Jul-02	4	4	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Aug-02						61	61	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Dec-02	1	1	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	
Jan-03						34	34	100.00%	0.00%			
Feb-03	2	2	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

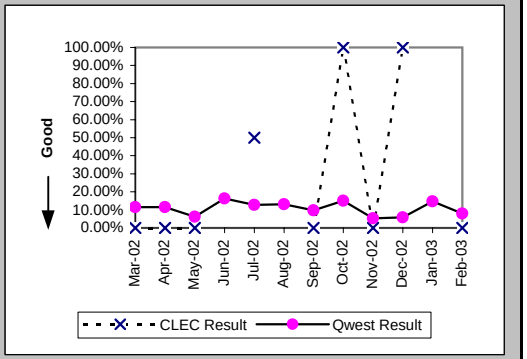
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1:24	1	1:24	3	0	139:59	69	2:02	5:28	-0.11	-1.07	No
Apr-02	2:08	4	0:32	0	0	122:02	78	1:34	3:23	-0.6	-1.36	No
May-02	9:04	1	9:04	0	0	126:08	64	1:58	2:55	1.43	-0.13	No
Jun-02						83:24	49	1:42	3:09			
Jul-02	3:35	4	0:54	0	0	145:36	47	3:06	5:40	-0.75	-1.45	No
Aug-02						102:40	61	1:41	2:51			
Sep-02	0:19	1	0:19	0	0	112:15	72	1:34	3:01	-0.41	-1.25	No
Oct-02	0:19	1	0:19	0	0	119:23	40	2:59	8:04	-0.33	-1.2	No
Nov-02	0:10	1	0:10	0	0	87:44	19	4:37	12:05	-0.36	-1.22	No
Dec-02	0:56	1	0:56	0	0	60:55	34	1:47	2:45	-0.31	-1.19	No
Jan-03						34:38	34	1:01	0:42			
Feb-03	3:24	2	1:42	1	0	70:50	25	2:50	7:36	-0.2	-1.12	No



Checklist #14 - Resale - PBX Repair

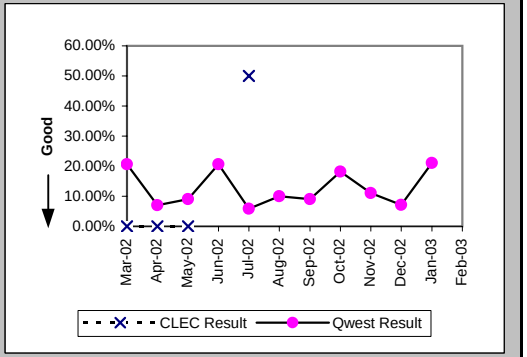
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	3	0	8	69	11.59%	32.02%	-0.36	-1.22	No
Apr-02	0	4	0.00%	0	0	9	78	11.54%	31.95%	-0.7	-1.43	No
May-02	0	1	0.00%	0	0	4	64	6.25%	24.21%	-0.26	-1.16	No
Jun-02						8	49	16.33%	36.96%			
Jul-02	2	4	50.00%	0	0	6	47	12.77%	33.37%	1.61	-0.02	No
Aug-02						8	61	13.11%	33.76%			
Sep-02	0	1	0.00%	0	0	7	72	9.72%	29.63%	-0.33	-1.2	No
Oct-02	1	1	100.00%	0	0	6	40	15.00%	35.71%	1.41	-0.14	No
Nov-02	0	1	0.00%	0	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Dec-02	1	1	100.00%	0	0	2	34	5.88%	23.53%	1.78	0.09	Yes
Jan-03						5	34	14.71%	35.42%			
Feb-03	0	2	0.00%	1	0	2	25	8.00%	27.13%	-0.4	-1.24	No



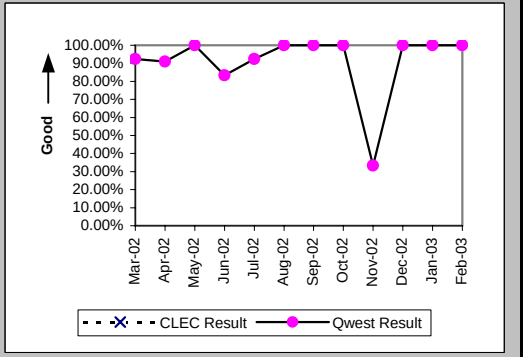
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	3	0	6	29	20.69%	40.51%	-0.5	-1.31	No
Apr-02	0	3	0.00%	0	0	3	43	6.98%	25.48%	-0.46	-1.28	No
May-02	0	1	0.00%	0	0	4	44	9.09%	28.75%	-0.31	-1.19	No
Jun-02						6	29	20.69%	40.51%			
Jul-02	2	4	50.00%	0	0	1	17	5.88%	23.53%	1.81	0.1	Yes
Aug-02						3	30	10.00%	30.00%			
Sep-02						5	55	9.09%	28.75%			
Oct-02						4	22	18.18%	38.57%			
Nov-02						1	9	11.11%	31.43%			
Dec-02						1	14	7.14%	25.75%			
Jan-03						4	19	21.05%	40.77%			
Feb-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

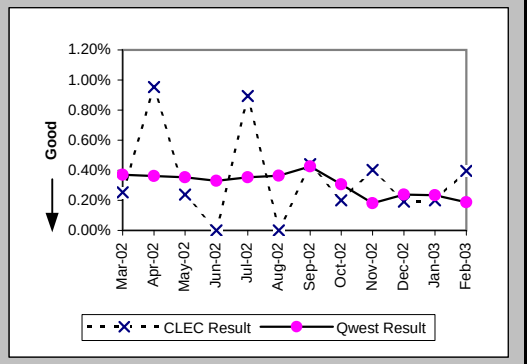
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	13	92.31%	26.65%			
Apr-02						10	11	90.91%	28.75%			
May-02						14	14	100.00%	0.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						12	13	92.31%	26.65%			
Aug-02						7	7	100.00%	0.00%			
Sep-02						9	9	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						1	3	33.33%	47.14%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	8	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

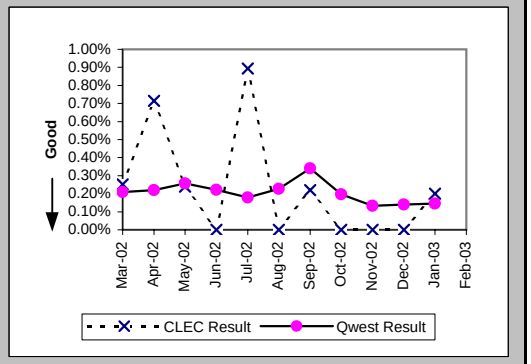
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	396	0.25%	3	0	108	29240	0.37%	6.07%	-0.38	-1.23	No
Apr-02	4	420	0.95%	0	0	105	29089	0.36%	6.00%	1.72	0.04	Yes
May-02	1	419	0.24%	0	0	100	28385	0.35%	5.93%	-0.39	-1.24	No
Jun-02	0	419	0.00%	0	0	95	28801	0.33%	5.73%	-1.17	-1.71	No
Jul-02	4	448	0.89%	0	0	102	28907	0.35%	5.93%	1.66	0.01	Yes
Aug-02	0	468	0.00%	0	0	104	28567	0.36%	6.02%	-1.3	-1.79	No
Sep-02	2	454	0.44%	0	0	120	28148	0.43%	6.52%	0.13	-0.92	No
Oct-02	1	498	0.20%	0	0	84	27433	0.31%	5.53%	-0.42	-1.26	No
Nov-02	2	498	0.40%	1	0	49	27218	0.18%	4.24%	1.06	-0.36	No
Dec-02	1	522	0.19%	0	0	65	27160	0.24%	4.89%	-0.22	-1.13	No
Jan-03	1	500	0.20%	0	0	63	26836	0.23%	4.84%	-0.16	-1.1	No
Feb-03	2	504	0.40%	1	0	50	26634	0.19%	4.33%	1.07	-0.35	No



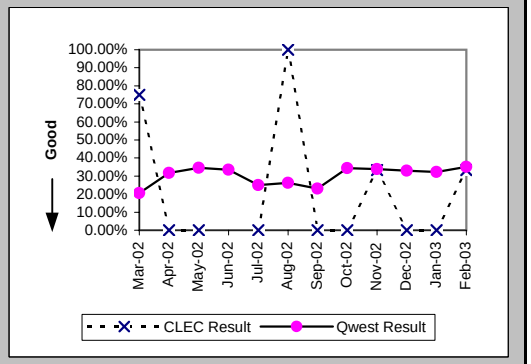
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	396	0.25%	3	0	61	29240	0.21%	4.56%	0.27	-0.83	No
Apr-02	3	420	0.71%	0	0	64	29089	0.22%	4.69%	1.75	0.06	Yes
May-02	1	419	0.24%	0	0	73	28385	0.26%	5.06%	-0.07	-1.05	No
Jun-02	0	419	0.00%	0	0	64	28801	0.22%	4.71%	-0.96	-1.58	No
Jul-02	4	448	0.89%	0	0	52	28907	0.18%	4.24%	2.56	0.55	Yes
Aug-02	0	468	0.00%	0	0	65	28567	0.23%	4.76%	-1.02	-1.62	No
Sep-02	1	454	0.22%	0	0	96	28148	0.34%	5.83%	-0.44	-1.27	No
Oct-02	0	498	0.00%	0	0	54	27433	0.20%	4.43%	-0.98	-1.6	No
Nov-02	0	498	0.00%	0	0	36	27218	0.13%	3.63%	-0.8	-1.49	No
Dec-02	0	522	0.00%	0	0	38	27160	0.14%	3.74%	-0.85	-1.51	No
Jan-03	1	500	0.20%	0	0	39	26836	0.15%	3.81%	0.38	-0.77	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

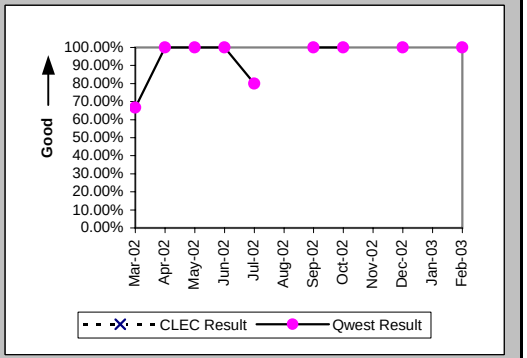
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	3	4	75.00%	0	0	28	136	20.59%	40.43%	2.17	0.32	Yes
Apr-02	0	4	0.00%	0	0	49	154	31.82%	46.58%	-1.35	-1.82	No
May-02	0	1	0.00%	0	0	53	153	34.64%	47.58%	-0.73	-1.44	No
Jun-02						48	143	33.57%	47.22%			
Jul-02	0	4	0.00%	0	0	34	136	25.00%	43.30%	-1.14	-1.69	No
Aug-02	1	1	100.00%	0	0	37	141	26.24%	43.99%	1.12	-0.32	No
Sep-02	0	2	0.00%	0	0	36	156	23.08%	42.13%	-0.77	-1.47	No
Oct-02	0	1	0.00%	0	0	44	128	34.38%	47.50%	-0.72	-1.44	No
Nov-02	1	3	33.33%	0	0	25	74	33.78%	47.30%	-0.02	-1.01	No
Dec-02	0	1	0.00%	0	0	32	97	32.99%	47.02%	-0.7	-1.42	No
Jan-03	0	1	0.00%	0	0	30	93	32.26%	46.75%	-0.69	-1.42	No
Feb-03	1	3	33.33%	0	0	27	77	35.06%	47.72%	-0.06	-1.04	No



Checklist #14 - Resale - Basic ISDN Installation

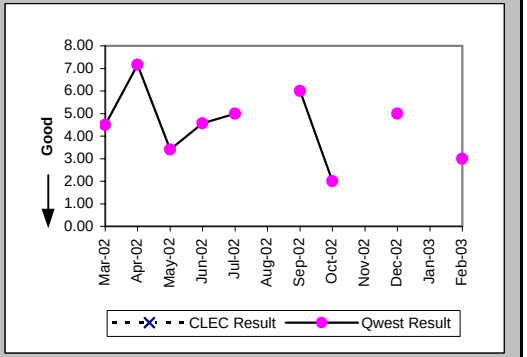
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	6	66.67%	47.14%			
Apr-02						6	6	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						4	5	80.00%	40.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03						1	1	100.00%	0.00%			



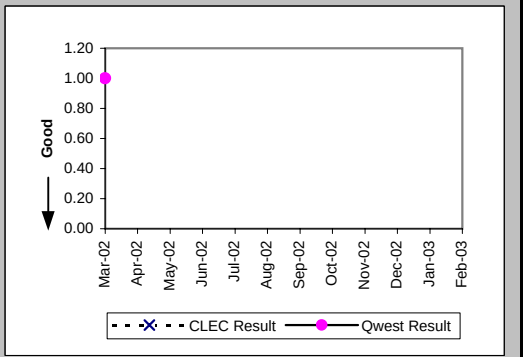
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						27	6	4.50	3.45			
Apr-02						43	6	7.17	7.31			
May-02						34	10	3.40	1.65			
Jun-02						32	7	4.57	0.79			
Jul-02						25	5	5.00	2.74			
Aug-02												
Sep-02						6	1	6.00				
Oct-02						4	2	2.00	2.83			
Nov-02												
Dec-02						5	1	5.00				
Jan-03												
Feb-03						3	1	3.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

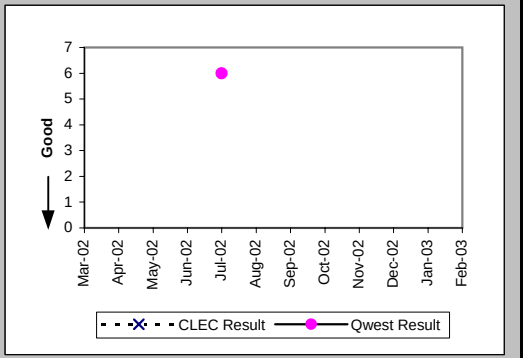
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	2	1.00	0.00			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Basic ISDN Installation

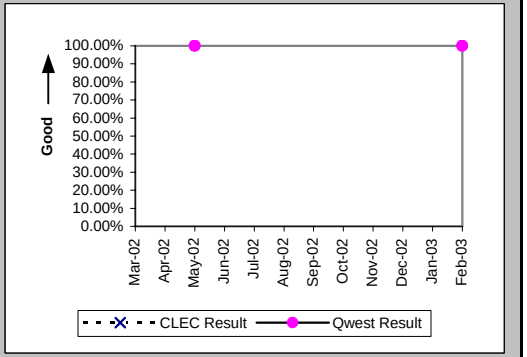
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						6	1	6.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



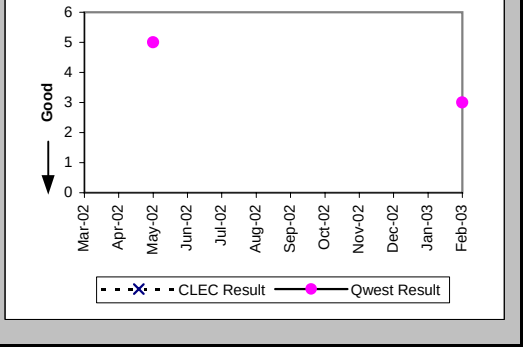
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						3	3	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

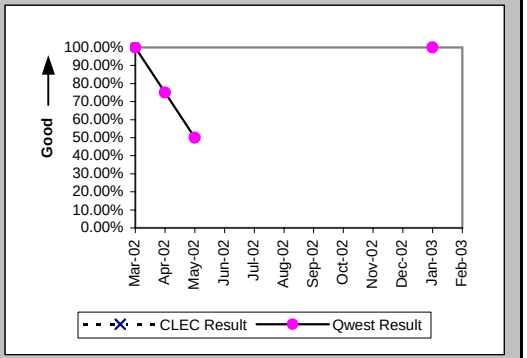
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						15	3	5.00	2.00			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						3	1	3.00				



Checklist #14 - Resale - Basic ISDN Installation

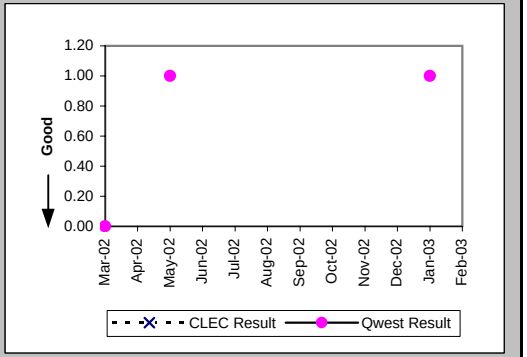
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03												



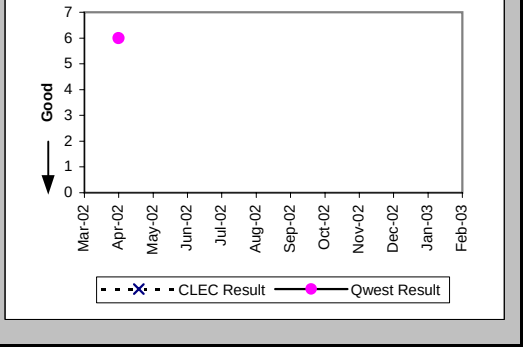
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00	0.00			
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	1.00				
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

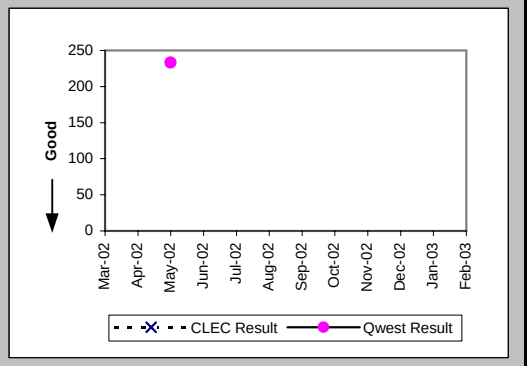
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						6	1	6.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Basic ISDN Installation

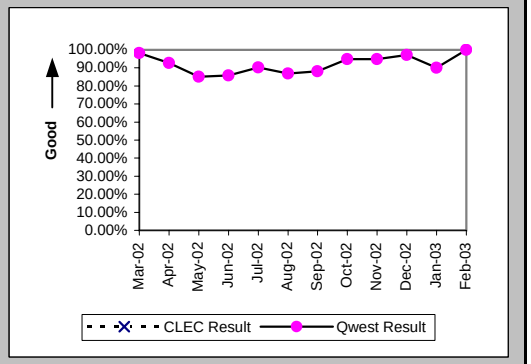
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						233	1	233.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



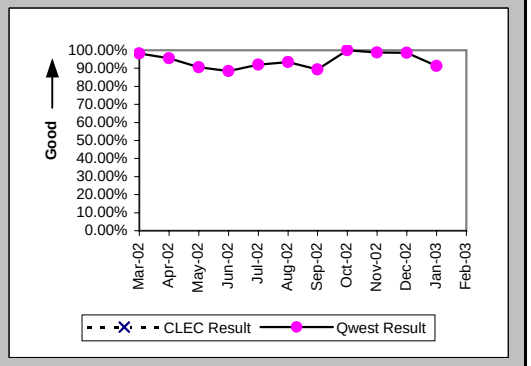
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						113	115	98.26%	13.07%			
Apr-02						63	68	92.65%	26.10%			
May-02						63	74	85.14%	35.57%			
Jun-02						67	78	85.90%	34.80%			
Jul-02						56	62	90.32%	29.57%			
Aug-02						53	61	86.89%	33.76%			
Sep-02						74	84	88.10%	32.38%			
Oct-02						93	98	94.90%	22.00%			
Nov-02						74	78	94.87%	22.06%			
Dec-02						70	72	97.22%	16.43%			
Jan-03						73	81	90.12%	29.83%			
Feb-03						39	39	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

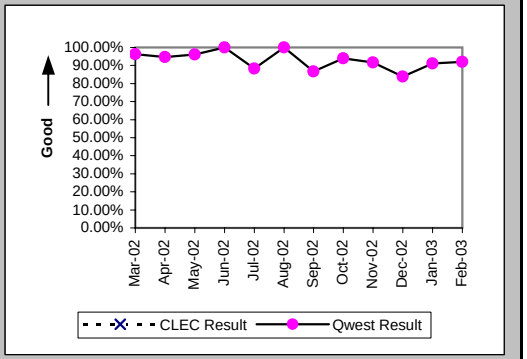
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						113	115	98.26%	13.07%			
Apr-02						65	68	95.59%	20.54%			
May-02						67	74	90.54%	29.27%			
Jun-02						69	78	88.46%	31.95%			
Jul-02						57	62	91.94%	27.23%			
Aug-02						57	61	93.44%	24.75%			
Sep-02						75	84	89.29%	30.93%			
Oct-02						98	98	100.00%	0.00%			
Nov-02						77	78	98.72%	11.25%			
Dec-02						71	72	98.61%	11.70%			
Jan-03						74	81	91.36%	28.10%			
Feb-03												



Checklist #14 - Resale - Basic ISDN Installation

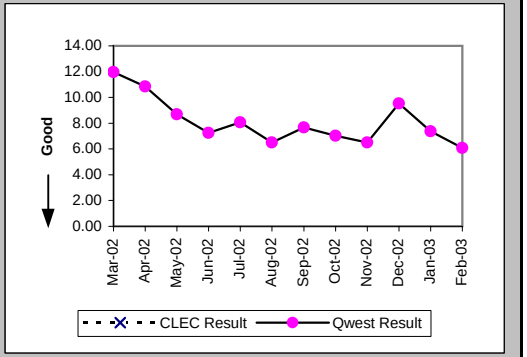
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						26	27	96.30%	18.89%			
Apr-02						18	19	94.74%	22.33%			
May-02						25	26	96.15%	19.23%			
Jun-02						24	24	100.00%	0.00%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						28	28	100.00%	0.00%			
Sep-02						39	45	86.67%	33.99%			
Oct-02						31	33	93.94%	23.86%			
Nov-02						22	24	91.67%	27.64%			
Dec-02						31	37	83.78%	36.86%			
Jan-03						31	34	91.18%	28.36%			
Feb-03						23	25	92.00%	27.13%			



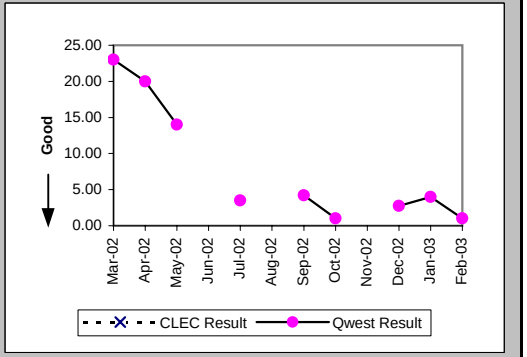
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						371	31	11.97	14.37			
Apr-02						217	20	10.85	8.57			
May-02						217	25	8.68	5.13			
Jun-02						167	23	7.26	2.78			
Jul-02						129	16	8.06	4.46			
Aug-02						182	28	6.50	5.05			
Sep-02						345	45	7.67	5.41			
Oct-02						204	29	7.03	7.46			
Nov-02						143	22	6.50	4.15			
Dec-02						324	34	9.53	5.13			
Jan-03						251	34	7.38	4.33			
Feb-03						146	24	6.08	3.86			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

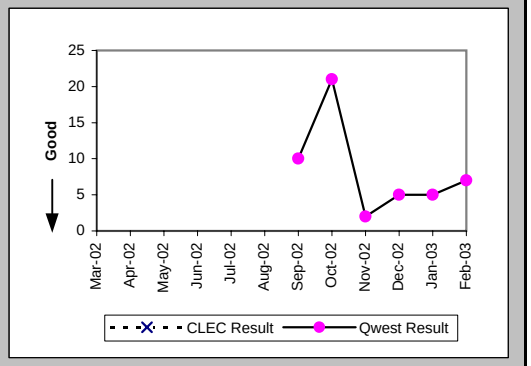
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						115	5	23.00	24.60			
Apr-02						20	1	20.00				
May-02						14	1	14.00				
Jun-02												
Jul-02						7	2	3.50	2.12			
Aug-02												
Sep-02						21	5	4.20	2.17			
Oct-02						1	1	1.00				
Nov-02												
Dec-02						11	4	2.75	1.71			
Jan-03						8	2	4.00	2.83			
Feb-03						1	1	1.00				



Checklist #14 - Resale - Basic ISDN Installation

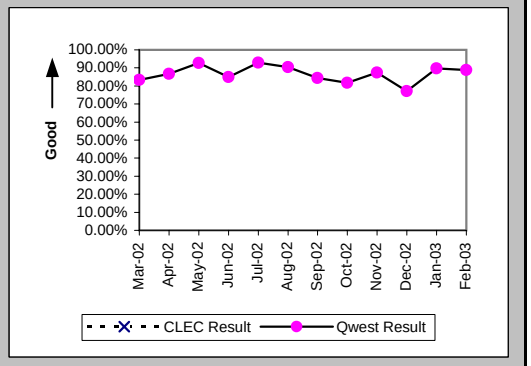
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						10	1	10.00				
Oct-02						21	1	21.00				
Nov-02						4	2	2.00	1.41			
Dec-02						10	2	5.00	4.24			
Jan-03						5	1	5.00				
Feb-03						7	1	7.00				



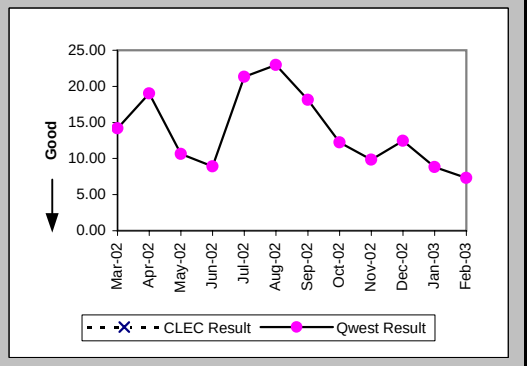
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						25	30	83.33%	37.27%			
Apr-02						26	30	86.67%	33.99%			
May-02						38	41	92.68%	26.04%			
Jun-02						34	40	85.00%	35.71%			
Jul-02						26	28	92.86%	25.75%			
Aug-02						38	42	90.48%	29.35%			
Sep-02						43	51	84.31%	36.37%			
Oct-02						49	60	81.67%	38.69%			
Nov-02						28	32	87.50%	33.07%			
Dec-02						37	48	77.08%	42.03%			
Jan-03						35	39	89.74%	30.34%			
Feb-03						32	36	88.89%	31.43%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

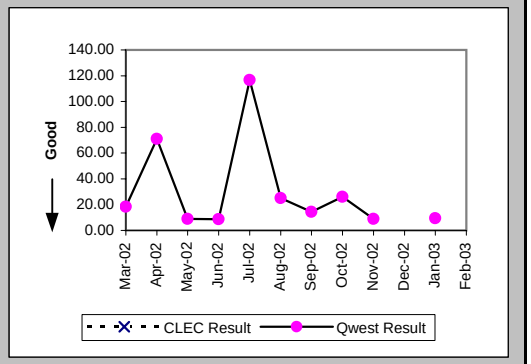
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						411	29	14.17	19.84			
Apr-02						552	29	19.03	47.65			
May-02						425	40	10.62	13.98			
Jun-02						347	39	8.90	8.26			
Jul-02						618	29	21.31	58.03			
Aug-02						965	42	22.98	75.85			
Sep-02						907	50	18.14	70.23			
Oct-02						710	58	12.24	13.85			
Nov-02						305	31	9.84	8.49			
Dec-02						586	47	12.47	13.90			
Jan-03						309	35	8.83	7.43			
Feb-03						264	36	7.33	6.96			



Checklist #14 - Resale - Basic ISDN Installation

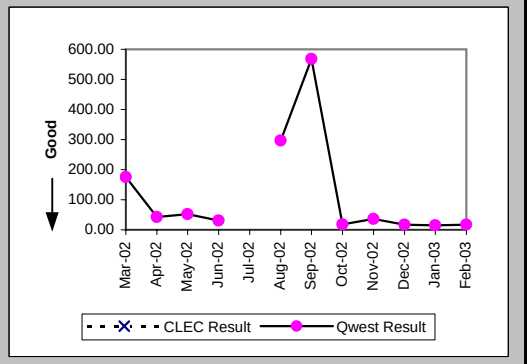
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						92	5	18.40	15.57			
Apr-02						284	4	71.00	116.11			
May-02						18	2	9.00	1.41			
Jun-02						43	5	8.60	4.16			
Jul-02						350	3	116.67	145.64			
Aug-02						50	2	25.00	7.07			
Sep-02						86	6	14.33	3.14			
Oct-02						104	4	26.00	16.12			
Nov-02						9	1	9.00				
Dec-02												
Jan-03						19	2	9.50	9.19			
Feb-03												



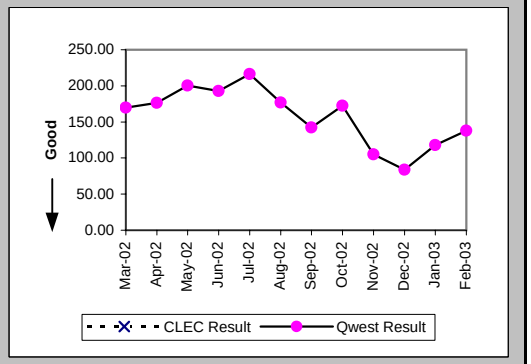
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						352	2	176.00	134.35			
Apr-02						43	1	43.00				
May-02						52	1	52.00				
Jun-02						31	1	31.00				
Jul-02												
Aug-02						594	2	297.00	246.07			
Sep-02						1136	2	568.00	111.72			
Oct-02						177	10	17.70	8.88			
Nov-02						146	4	36.50	51.32			
Dec-02						187	11	17.00	18.02			
Jan-03						30	2	15.00	16.97			
Feb-03						68	4	17.00	5.10			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

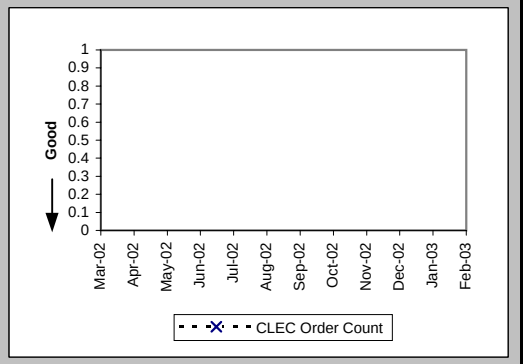
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7810	46	169.78	163.14			
Apr-02						8302	47	176.64	162.59			
May-02						7808	39	200.21	171.77			
Jun-02						7321	38	192.66	173.86			
Jul-02						6928	32	216.50	177.51			
Aug-02						7605	43	176.86	193.10			
Sep-02						3980	28	142.14	178.20			
Oct-02						3789	22	172.23	189.45			
Nov-02						2204	21	104.95	100.61			
Dec-02						1427	17	83.94	83.77			
Jan-03						1651	14	117.93	88.99			
Feb-03						1790	13	137.69	98.53			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

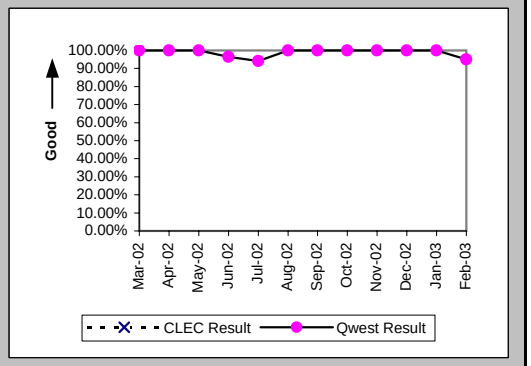
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Basic ISDN Repair

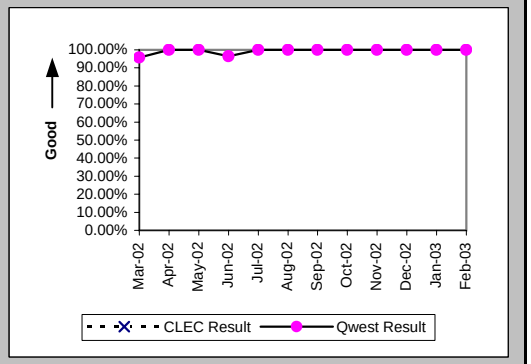
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						23	23	100.00%	0.00%			
Apr-02						19	19	100.00%	0.00%			
May-02						21	21	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						32	34	94.12%	23.53%			
Aug-02						37	37	100.00%	0.00%			
Sep-02						33	33	100.00%	0.00%			
Oct-02						21	21	100.00%	0.00%			
Nov-02						21	21	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			
Jan-03						19	19	100.00%	0.00%			
Feb-03						19	20	95.00%	21.79%			



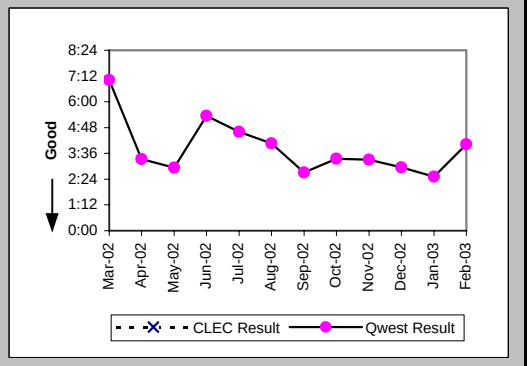
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						23	24	95.83%	19.98%			
Apr-02						20	20	100.00%	0.00%			
May-02						22	22	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						34	34	100.00%	0.00%			
Aug-02						38	38	100.00%	0.00%			
Sep-02						33	33	100.00%	0.00%			
Oct-02						21	21	100.00%	0.00%			
Nov-02						21	21	100.00%	0.00%			
Dec-02						23	23	100.00%	0.00%			
Jan-03						19	19	100.00%	0.00%			
Feb-03						20	20	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

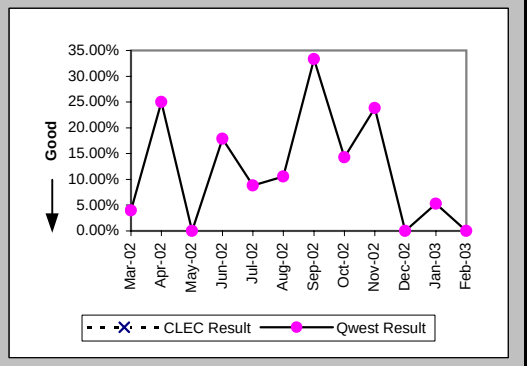
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						168:25	24	7:01	22:35			
Apr-02						66:38	20	3:20	5:14			
May-02						64:23	22	2:56	2:34			
Jun-02						149:38	28	5:21	9:38			
Jul-02						156:24	34	4:36	6:25			
Aug-02						154:20	38	4:04	5:24			
Sep-02						89:36	33	2:43	2:13			
Oct-02						70:12	21	3:21	4:07			
Nov-02						69:15	21	3:18	4:01			
Dec-02						67:45	23	2:57	2:58			
Jan-03						47:41	19	2:31	2:03			
Feb-03						80:16	20	4:01	5:02			



Checklist #14 - Resale - Basic ISDN Repair

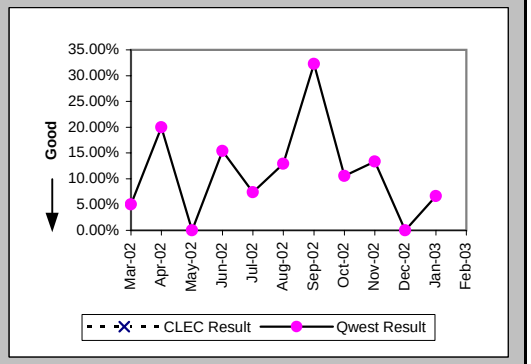
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	25	4.00%	19.60%			
Apr-02						5	20	25.00%	43.30%			
May-02						0	22	0.00%	0.00%			
Jun-02						5	28	17.86%	38.30%			
Jul-02						3	34	8.82%	28.36%			
Aug-02						4	38	10.53%	30.69%			
Sep-02						11	33	33.33%	47.14%			
Oct-02						3	21	14.29%	34.99%			
Nov-02						5	21	23.81%	42.59%			
Dec-02						0	23	0.00%	0.00%			
Jan-03						1	19	5.26%	22.33%			
Feb-03						0	20	0.00%	0.00%			



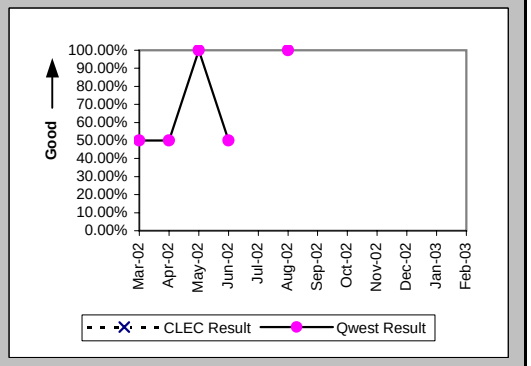
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	20	5.00%	21.79%			
Apr-02						3	15	20.00%	40.00%			
May-02						0	18	0.00%	0.00%			
Jun-02						4	26	15.38%	36.08%			
Jul-02						2	27	7.41%	26.19%			
Aug-02						4	31	12.90%	33.52%			
Sep-02						10	31	32.26%	46.75%			
Oct-02						2	19	10.53%	30.69%			
Nov-02						2	15	13.33%	33.99%			
Dec-02						0	19	0.00%	0.00%			
Jan-03						1	15	6.67%	24.94%			
Feb-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

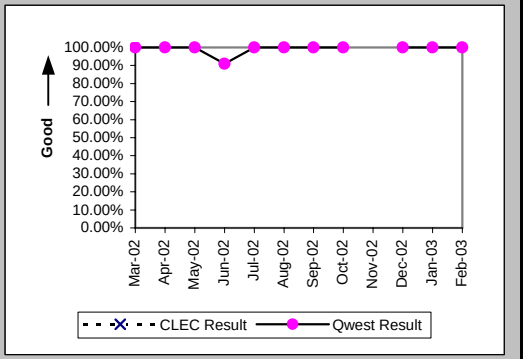
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Basic ISDN Repair

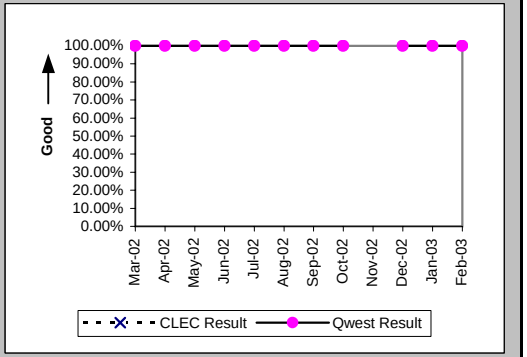
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02												
Dec-02						8	8	100.00%	0.00%			
Jan-03						5	5	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			



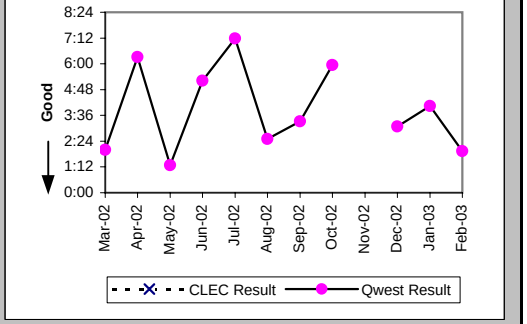
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02												
Dec-02						8	8	100.00%	0.00%			
Jan-03						5	5	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

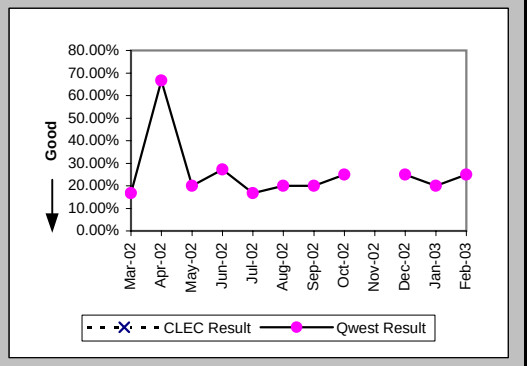
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12:02	6	2:00	1:13			
Apr-02						18:58	3	6:19	10:29			
May-02						12:55	10	1:17	1:38			
Jun-02						57:20	11	5:13	7:42			
Jul-02						43:04	6	7:11	5:31			
Aug-02						12:28	5	2:30	1:35			
Sep-02						16:37	5	3:19	2:54			
Oct-02						23:49	4	5:57	3:54			
Nov-02												
Dec-02						24:42	8	3:05	2:56			
Jan-03						20:10	5	4:02	3:18			
Feb-03						7:43	4	1:56	0:54			



Checklist #14 - Resale - Basic ISDN Repair

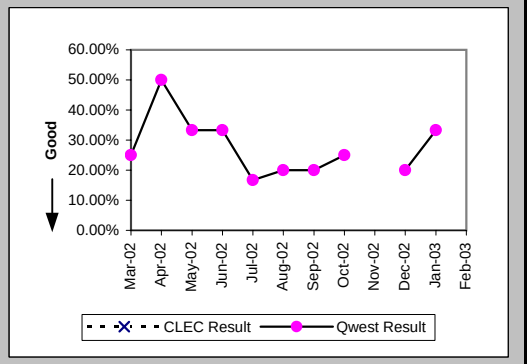
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	6	16.67%	37.27%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	10	20.00%	40.00%			
Jun-02						3	11	27.27%	44.54%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02												
Dec-02						2	8	25.00%	43.30%			
Jan-03						1	5	20.00%	40.00%			
Feb-03						1	4	25.00%	43.30%			



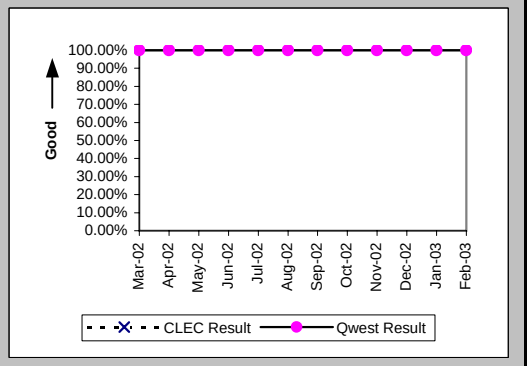
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						3	9	33.33%	47.14%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	5	20.00%	40.00%			
Sep-02						1	5	20.00%	40.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02												
Dec-02						1	5	20.00%	40.00%			
Jan-03						1	3	33.33%	47.14%			
Feb-03												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

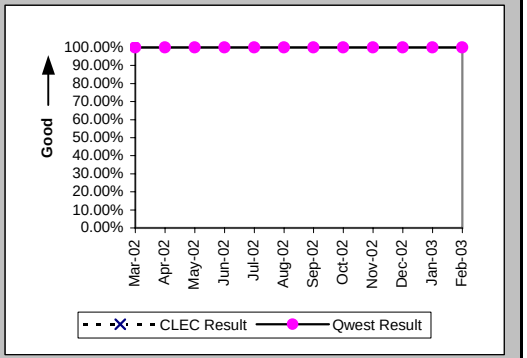
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	44	100.00%	0.00%			
Apr-02						35	35	100.00%	0.00%			
May-02						53	53	100.00%	0.00%			
Jun-02						36	36	100.00%	0.00%			
Jul-02						36	36	100.00%	0.00%			
Aug-02						43	43	100.00%	0.00%			
Sep-02						37	37	100.00%	0.00%			
Oct-02						48	48	100.00%	0.00%			
Nov-02						50	50	100.00%	0.00%			
Dec-02						30	30	100.00%	0.00%			
Jan-03						31	31	100.00%	0.00%			
Feb-03						27	27	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

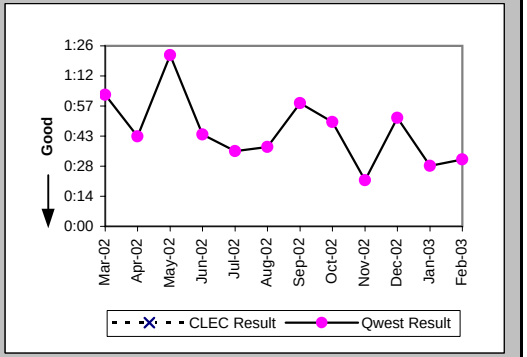
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						45	45	100.00%	0.00%			
Apr-02						36	36	100.00%	0.00%			
May-02						53	53	100.00%	0.00%			
Jun-02						36	36	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						44	44	100.00%	0.00%			
Sep-02						37	37	100.00%	0.00%			
Oct-02						48	48	100.00%	0.00%			
Nov-02						51	51	100.00%	0.00%			
Dec-02						30	30	100.00%	0.00%			
Jan-03						32	32	100.00%	0.00%			
Feb-03						28	28	100.00%	0.00%			



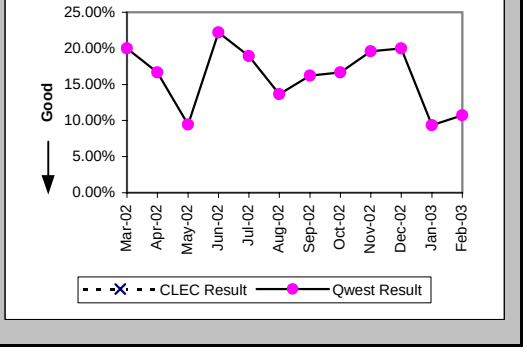
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						47:04	45	1:03	2:52			
Apr-02						25:41	36	0:43	0:59			
May-02						72:18	53	1:22	2:43			
Jun-02						26:30	36	0:44	0:57			
Jul-02						21:54	37	0:36	0:48			
Aug-02						27:52	44	0:38	0:39			
Sep-02						36:37	37	0:59	1:52			
Oct-02						40:02	48	0:50	1:21			
Nov-02						18:32	51	0:22	0:34			
Dec-02						26:11	30	0:52	1:40			
Jan-03						15:25	32	0:29	0:30			
Feb-03						14:45	28	0:32	0:28			



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

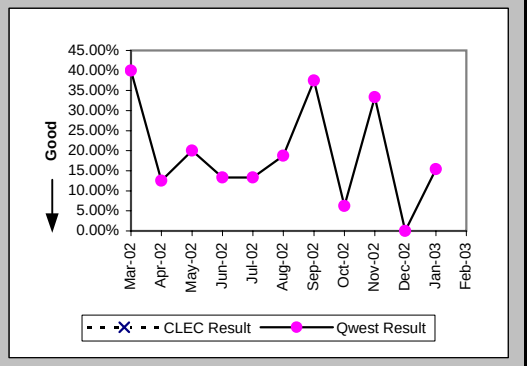
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						9	45	20.00%	40.00%			
Apr-02						6	36	16.67%	37.27%			
May-02						5	53	9.43%	29.23%			
Jun-02						8	36	22.22%	41.57%			
Jul-02						7	37	18.92%	39.17%			
Aug-02						6	44	13.64%	34.32%			
Sep-02						6	37	16.22%	36.86%			
Oct-02						8	48	16.67%	37.27%			
Nov-02						10	51	19.61%	39.70%			
Dec-02						6	30	20.00%	40.00%			
Jan-03						3	32	9.38%	29.15%			
Feb-03						3	28	10.71%	30.93%			



Checklist #14 - Resale - Basic ISDN Repair

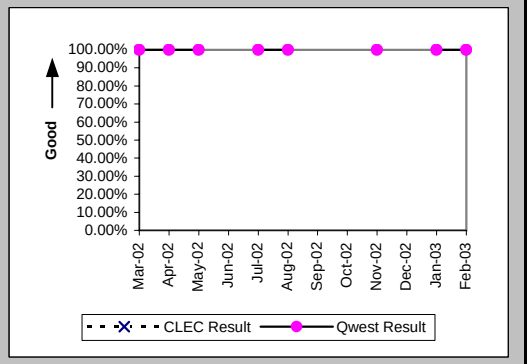
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	10	40.00%	48.99%			
Apr-02						2	16	12.50%	33.07%			
May-02						4	20	20.00%	40.00%			
Jun-02						2	15	13.33%	33.99%			
Jul-02						2	15	13.33%	33.99%			
Aug-02						3	16	18.75%	39.03%			
Sep-02						3	8	37.50%	48.41%			
Oct-02						1	16	6.25%	24.21%			
Nov-02						4	12	33.33%	47.14%			
Dec-02						0	7	0.00%	0.00%			
Jan-03						2	13	15.38%	36.08%			
Feb-03												



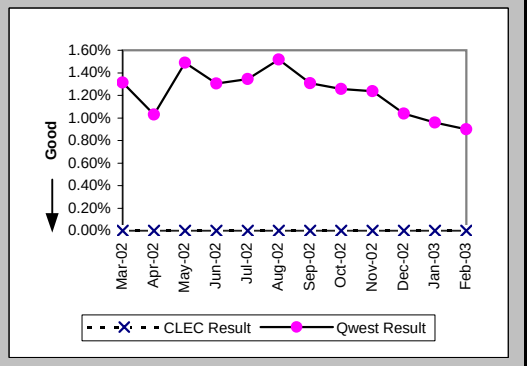
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



Trouble Rate (Percent) (MR-8) (Parity)

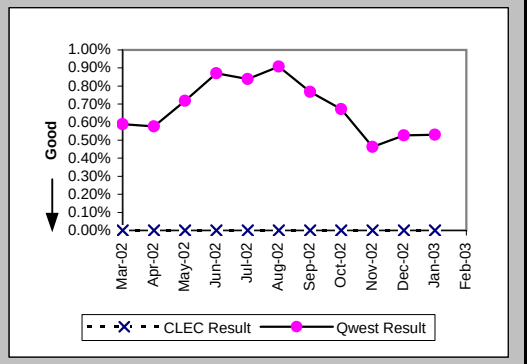
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	5	0.00%	0	0	76	5783	1.31%	11.39%	-0.26	-1.16	No
Apr-02	0	5	0.00%	0	0	59	5724	1.03%	10.10%	-0.23	-1.14	No
May-02	0	5	0.00%	0	0	85	5708	1.49%	12.11%	-0.27	-1.17	No
Jun-02	0	4	0.00%	0	0	75	5747	1.31%	11.35%	-0.23	-1.14	No
Jul-02	0	4	0.00%	0	0	77	5723	1.35%	11.52%	-0.23	-1.14	No
Aug-02	0	4	0.00%	0	0	87	5730	1.52%	12.23%	-0.25	-1.15	No
Sep-02	0	4	0.00%	0	0	75	5734	1.31%	11.36%	-0.23	-1.14	No
Oct-02	0	1	0.00%	0	0	73	5804	1.26%	11.14%	-0.11	-1.07	No
Nov-02	0	1	0.00%	0	0	72	5824	1.24%	11.05%	-0.11	-1.07	No
Dec-02	0	1	0.00%	0	0	61	5880	1.04%	10.13%	-0.1	-1.06	No
Jan-03	0	1	0.00%	0	0	56	5848	0.96%	9.74%	-0.1	-1.06	No
Feb-03	0	1	0.00%	0	0	52	5778	0.90%	9.44%	-0.1	-1.06	No



Checklist #14 - Resale - Basic ISDN Repair

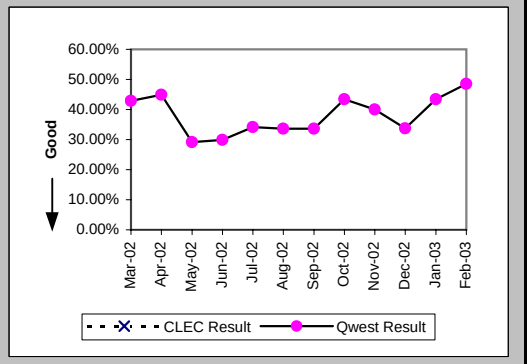
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	5	0.00%	0	0	34	5783	0.59%	7.65%	-0.17	-1.1	No
Apr-02	0	5	0.00%	0	0	33	5724	0.58%	7.57%	-0.17	-1.1	No
May-02	0	5	0.00%	0	0	41	5708	0.72%	8.44%	-0.19	-1.12	No
Jun-02	0	4	0.00%	0	0	50	5747	0.87%	9.29%	-0.19	-1.11	No
Jul-02	0	4	0.00%	0	0	48	5723	0.84%	9.12%	-0.18	-1.11	No
Aug-02	0	4	0.00%	0	0	52	5730	0.91%	9.48%	-0.19	-1.12	No
Sep-02	0	4	0.00%	0	0	44	5734	0.77%	8.73%	-0.18	-1.11	No
Oct-02	0	1	0.00%	0	0	39	5804	0.67%	8.17%	-0.08	-1.05	No
Nov-02	0	1	0.00%	0	0	27	5824	0.46%	6.79%	-0.07	-1.04	No
Dec-02	0	1	0.00%	0	0	31	5880	0.53%	7.24%	-0.07	-1.04	No
Jan-03	0	1	0.00%	0	0	31	5848	0.53%	7.26%	-0.07	-1.04	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

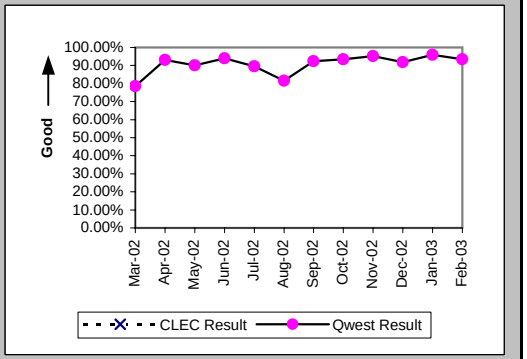
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						57	133	42.86%	49.49%			
Apr-02						48	107	44.86%	49.74%			
May-02						35	120	29.17%	45.45%			
Jun-02						32	107	29.91%	45.78%			
Jul-02						40	117	34.19%	47.43%			
Aug-02						44	131	33.59%	47.23%			
Sep-02						38	113	33.63%	47.24%			
Oct-02						56	129	43.41%	49.56%			
Nov-02						48	120	40.00%	48.99%			
Dec-02						31	92	33.70%	47.27%			
Jan-03						43	99	43.43%	49.57%			
Feb-03						49	101	48.51%	49.98%			



Checklist #14 - Resale - Qwest DSL Installation

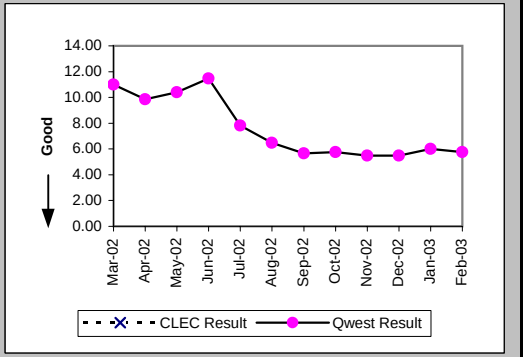
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	56	78.57%	41.03%			
Apr-02						67	72	93.06%	25.42%			
May-02						72	80	90.00%	30.00%			
Jun-02						62	66	93.94%	23.86%			
Jul-02						85	95	89.47%	30.69%			
Aug-02						66	81	81.48%	38.84%			
Sep-02						73	79	92.41%	26.49%			
Oct-02						72	77	93.51%	24.64%			
Nov-02						60	63	95.24%	21.30%			
Dec-02						45	49	91.84%	27.38%			
Jan-03						47	49	95.92%	19.79%			
Feb-03						43	46	93.48%	24.69%			



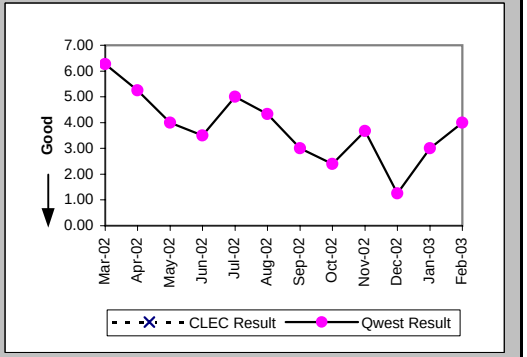
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						616	56	11.00	5.69			
Apr-02						709	72	9.85	3.79			
May-02						831	80	10.39	3.42			
Jun-02						758	66	11.48	4.43			
Jul-02						744	95	7.83	4.38			
Aug-02						526	81	6.49	3.26			
Sep-02						448	79	5.67	2.04			
Oct-02						444	77	5.77	2.56			
Nov-02						345	63	5.48	2.25			
Dec-02						274	50	5.48	2.29			
Jan-03						306	51	6.00	2.32			
Feb-03						265	46	5.76	3.37			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

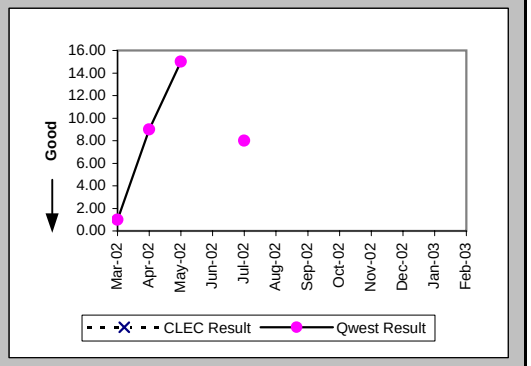
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						69	11	6.27	7.54			
Apr-02						21	4	5.25	4.19			
May-02						28	7	4.00	3.16			
Jun-02						14	4	3.50	1.73			
Jul-02						45	9	5.00	2.96			
Aug-02						65	15	4.33	5.74			
Sep-02						18	6	3.00	2.76			
Oct-02						12	5	2.40	1.95			
Nov-02						11	3	3.67	4.62			
Dec-02						5	4	1.25	0.50			
Jan-03						9	3	3.00	2.65			
Feb-03						12	3	4.00	5.20			



Checklist #14 - Resale - Qwest DSL Installation

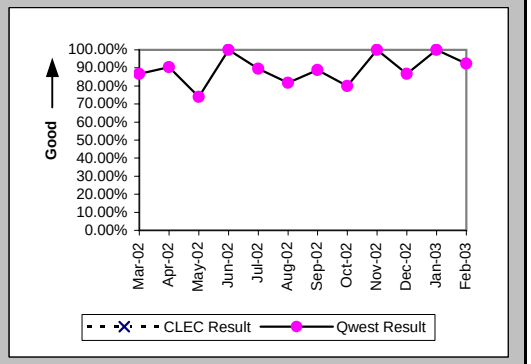
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	1.00				
Apr-02						9	1	9.00				
May-02						15	1	15.00				
Jun-02												
Jul-02						8	1	8.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



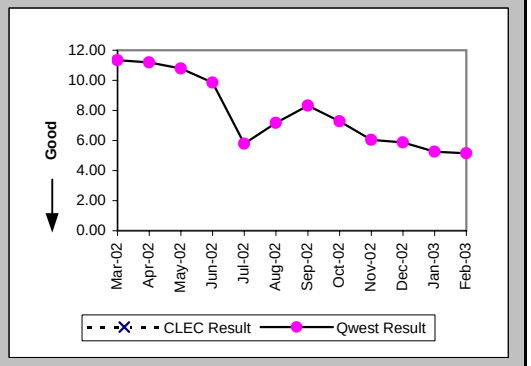
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	15	86.67%	33.99%			
Apr-02						19	21	90.48%	29.35%			
May-02						17	23	73.91%	43.91%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						17	19	89.47%	30.69%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						16	18	88.89%	31.43%			
Oct-02						12	15	80.00%	40.00%			
Nov-02						23	23	100.00%	0.00%			
Dec-02						13	15	86.67%	33.99%			
Jan-03						7	7	100.00%	0.00%			
Feb-03						12	13	92.31%	26.65%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

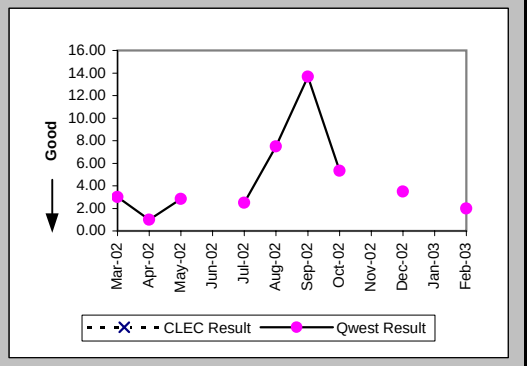
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						170	15	11.33	1.54			
Apr-02						235	21	11.19	3.11			
May-02						248	23	10.78	4.19			
Jun-02						207	21	9.86	3.69			
Jul-02						110	19	5.79	1.99			
Aug-02						79	11	7.18	5.72			
Sep-02						158	19	8.32	9.59			
Oct-02						109	15	7.27	3.06			
Nov-02						139	23	6.04	1.58			
Dec-02						88	15	5.87	1.46			
Jan-03						42	8	5.25	0.46			
Feb-03						67	13	5.15	1.14			



Checklist #14 - Resale - Qwest DSL Installation

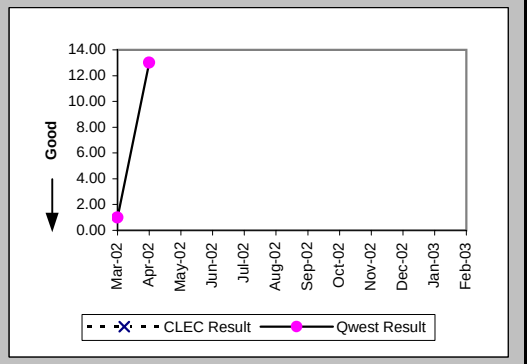
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						17	6	2.83	1.47			
Jun-02												
Jul-02						5	2	2.50	2.12			
Aug-02						15	2	7.50	9.19			
Sep-02						41	3	13.67	20.21			
Oct-02						16	3	5.33	4.04			
Nov-02												
Dec-02						7	2	3.50	0.71			
Jan-03												
Feb-03						2	1	2.00				



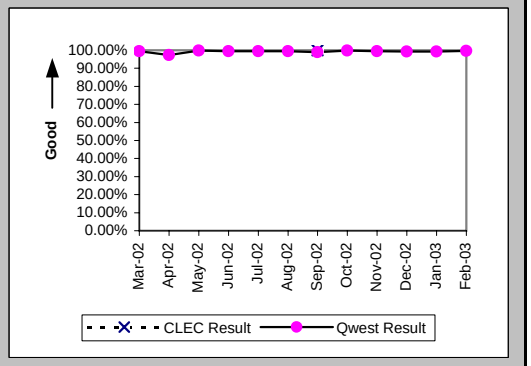
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	1.00				
Apr-02						13	1	13.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

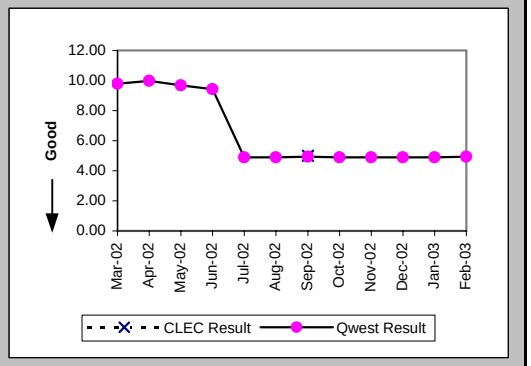
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1506	1515	99.41%	7.68%			
Apr-02						1657	1703	97.30%	16.21%			
May-02						1543	1545	99.87%	3.60%			
Jun-02						1608	1617	99.44%	7.44%			
Jul-02						2028	2038	99.51%	6.99%			
Aug-02						1472	1480	99.46%	7.33%			
Sep-02	1	1	100.00%	0	0	1258	1271	98.98%	10.06%	-0.1	-1.06	No
Oct-02						1235	1238	99.76%	4.92%			
Nov-02						935	940	99.47%	7.27%			
Dec-02						1254	1262	99.37%	7.94%			
Jan-03						1465	1475	99.32%	8.21%			
Feb-03						1129	1133	99.65%	5.93%			



Checklist #14 - Resale - Qwest DSL Installation

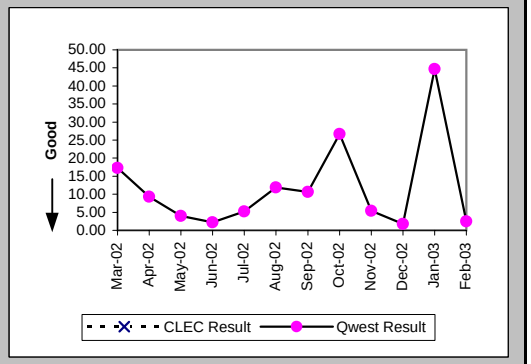
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						9376	958	9.79	2.10			
Apr-02						11695	1172	9.98	1.94			
May-02						10373	1072	9.68	1.26			
Jun-02						9467	1005	9.42	1.60			
Jul-02						5339	1089	4.90	0.48			
Aug-02						5512	1127	4.89	0.68			
Sep-02	5	1	5.00	0	0	4690	951	4.93	1.63	-1.35	-1.82	No
Oct-02						4630	947	4.89	0.73			
Nov-02						3630	743	4.89	0.94			
Dec-02						3747	766	4.89	0.61			
Jan-03						5682	1163	4.89	0.45			
Feb-03						4569	926	4.93	0.58			



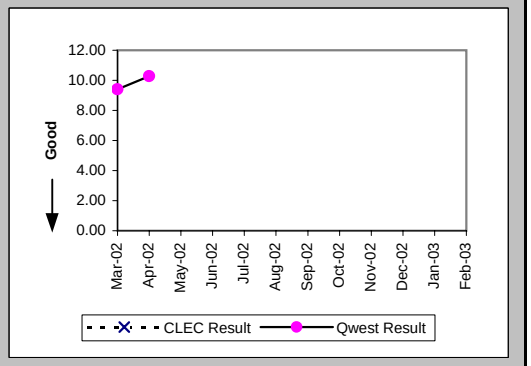
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						69	4	17.25	21.99			
Apr-02						65	7	9.29	6.13			
May-02						8	2	4.00	0.00			
Jun-02						20	9	2.22	1.20			
Jul-02						21	4	5.25	3.40			
Aug-02						95	8	11.88	20.31			
Sep-02						85	8	10.62	13.62			
Oct-02						80	3	26.67	38.40			
Nov-02						27	5	5.40	7.06			
Dec-02						14	8	1.75	0.89			
Jan-03						134	3	44.67	73.05			
Feb-03						10	4	2.50	1.73			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

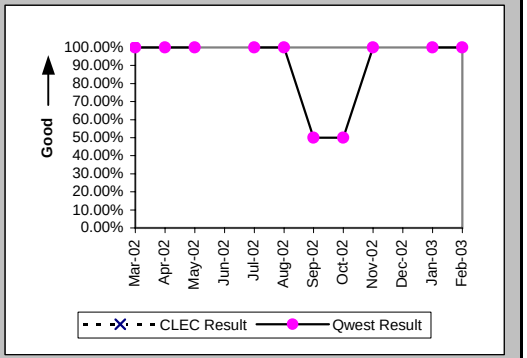
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						47	5	9.40	5.50			
Apr-02						401	39	10.28	3.19			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Qwest DSL Installation

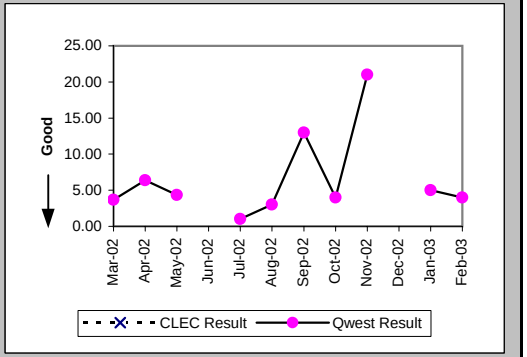
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	3	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	2	50.00%	50.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03						3	3	100.00%	0.00%			



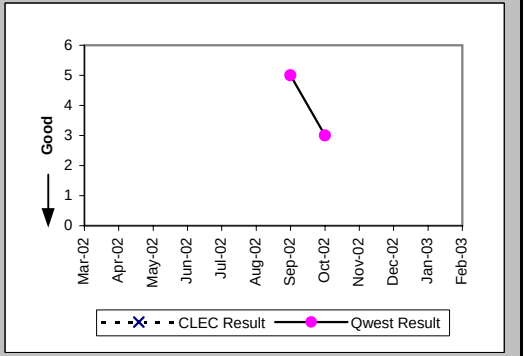
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						11	3	3.67	3.21			
Apr-02						32	5	6.40	8.17			
May-02						13	3	4.33	4.51			
Jun-02												
Jul-02						1	1	1.00				
Aug-02						3	1	3.00				
Sep-02						26	2	13.00	12.73			
Oct-02						8	2	4.00	2.83			
Nov-02						21	1	21.00				
Dec-02												
Jan-03						5	1	5.00				
Feb-03						8	2	4.00	1.41			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

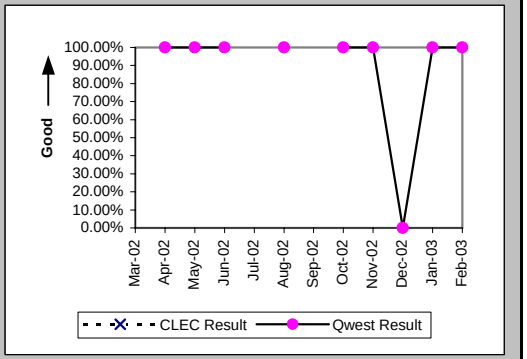
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						5	1	5.00				
Oct-02						3	1	3.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Qwest DSL Installation

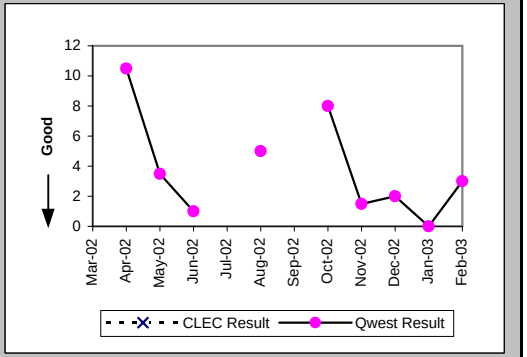
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						3	3	100.00%	0.00%			



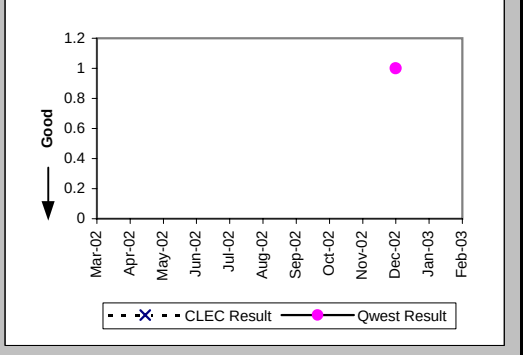
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						42	4	10.50	10.41			
May-02						7	2	3.50	3.54			
Jun-02						1	1	1.00				
Jul-02												
Aug-02						5	1	5.00				
Sep-02												
Oct-02						8	1	8.00				
Nov-02						3	2	1.50	0.71			
Dec-02						2	1	2.00				
Jan-03						0	1	0.00				
Feb-03						6	2	3.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

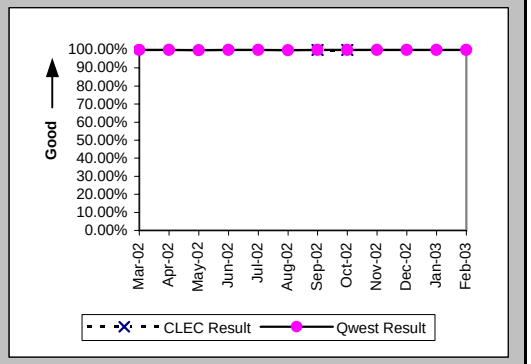
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	1.00				
Jan-03												
Feb-03												



Checklist #14 - Resale - Qwest DSL Installation

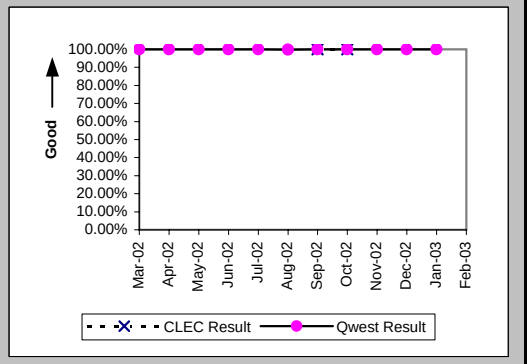
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1567	1567	100.00%	0.00%			
Apr-02						1697	1698	99.94%	2.43%			
May-02						1729	1731	99.88%	3.40%			
Jun-02						1680	1680	100.00%	0.00%			
Jul-02						1928	1929	99.95%	2.28%			
Aug-02						1860	1864	99.79%	4.63%			
Sep-02	1	1	100.00%	0	0	1472	1473	99.93%	2.60%	-0.03	-1.02	No
Oct-02	1	1	100.00%			1352	1352	100.00%	N/A	N/A	N/A	
Nov-02						1181	1181	100.00%	0.00%			
Dec-02						1179	1179	100.00%	0.00%			
Jan-03						1432	1432	100.00%	0.00%			
Feb-03						1367	1367	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

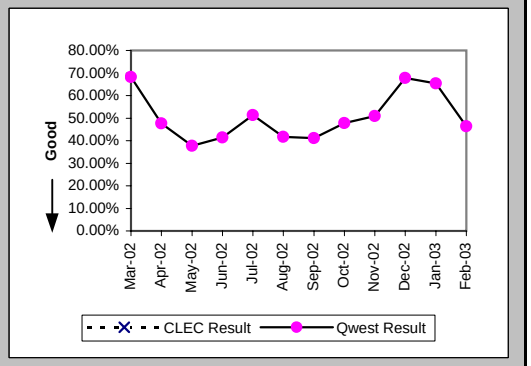
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1567	1567	100.00%	0.00%			
Apr-02						1697	1698	99.94%	2.43%			
May-02						1730	1731	99.94%	2.40%			
Jun-02						1680	1680	100.00%	0.00%			
Jul-02						1928	1929	99.95%	2.28%			
Aug-02						1860	1864	99.79%	4.63%			
Sep-02	1	1	100.00%	0	0	1473	1473	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	1352	1352	100.00%	N/A	N/A	N/A	
Nov-02						1181	1181	100.00%	0.00%			
Dec-02						1179	1179	100.00%	0.00%			
Jan-03						1432	1432	100.00%	0.00%			
Feb-03												



Checklist #14 - Resale - Qwest DSL Repair

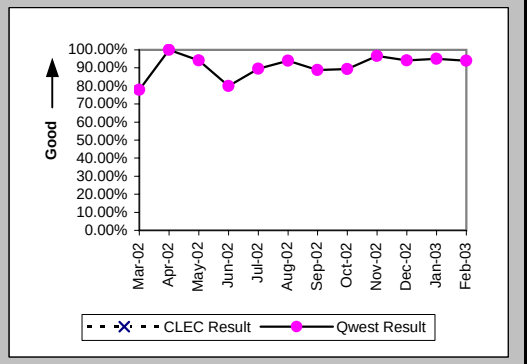
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						88	129	68.22%	46.56%			
Apr-02						31	65	47.69%	49.95%			
May-02						69	183	37.70%	48.46%			
Jun-02						29	70	41.43%	49.26%			
Jul-02						58	113	51.33%	49.98%			
Aug-02						65	156	41.67%	49.30%			
Sep-02						44	107	41.12%	49.21%			
Oct-02						53	111	47.75%	49.95%			
Nov-02						52	102	50.98%	49.99%			
Dec-02						57	84	67.86%	46.70%			
Jan-03						102	156	65.38%	47.57%			
Feb-03						477	1029	46.36%	49.87%			



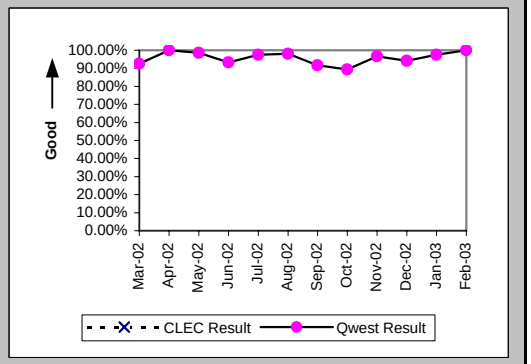
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						21	27	77.78%	41.57%			
Apr-02						24	24	100.00%	0.00%			
May-02						65	69	94.20%	23.37%			
Jun-02						24	30	80.00%	40.00%			
Jul-02						34	38	89.47%	30.69%			
Aug-02						47	50	94.00%	23.75%			
Sep-02						32	36	88.89%	31.43%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			
Jan-03						38	40	95.00%	21.79%			
Feb-03						31	33	93.94%	23.86%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

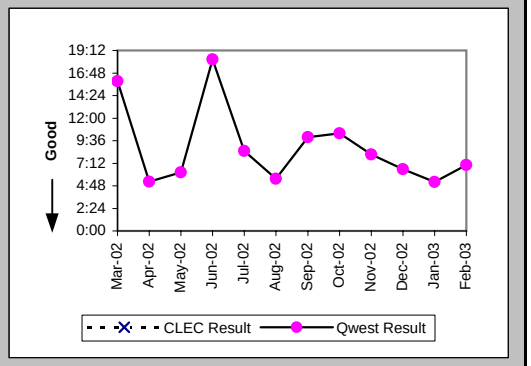
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						25	27	92.59%	26.19%			
Apr-02						24	24	100.00%	0.00%			
May-02						68	69	98.55%	11.95%			
Jun-02						28	30	93.33%	24.94%			
Jul-02						38	39	97.44%	15.81%			
Aug-02						49	50	98.00%	14.00%			
Sep-02						33	36	91.67%	27.64%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						29	30	96.67%	17.95%			
Dec-02						16	17	94.12%	23.53%			
Jan-03						40	41	97.56%	15.43%			
Feb-03						33	33	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Repair

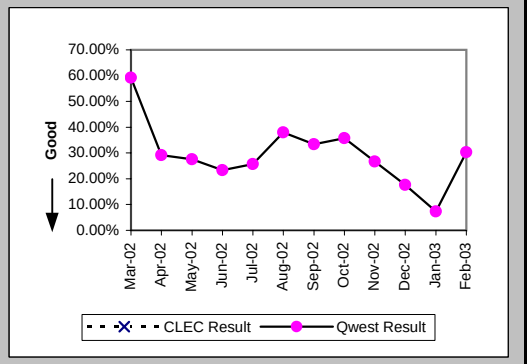
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						429:58	27	15:55	16:18			
Apr-02						125:39	24	5:14	7:13			
May-02						429:49	69	6:14	11:16			
Jun-02						547:11	30	18:14	34:08			
Jul-02						331:59	39	8:31	17:36			
Aug-02						277:38	50	5:33	9:50			
Sep-02						358:49	36	9:58	16:47			
Oct-02						290:58	28	10:24	18:26			
Nov-02						244:07	30	8:08	16:36			
Dec-02						111:59	17	6:35	14:02			
Jan-03						213:28	41	5:12	10:40			
Feb-03						231:19	33	7:01	10:03			



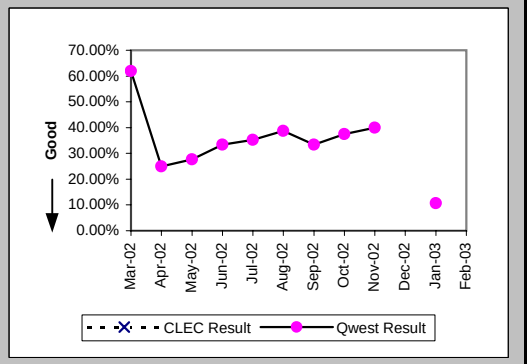
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	27	59.26%	49.14%			
Apr-02						7	24	29.17%	45.45%			
May-02						19	69	27.54%	44.67%			
Jun-02						7	30	23.33%	42.30%			
Jul-02						10	39	25.64%	43.67%			
Aug-02						19	50	38.00%	48.54%			
Sep-02						12	36	33.33%	47.14%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						8	30	26.67%	44.22%			
Dec-02						3	17	17.65%	38.12%			
Jan-03						3	41	7.32%	26.04%			
Feb-03						10	33	30.30%	45.96%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

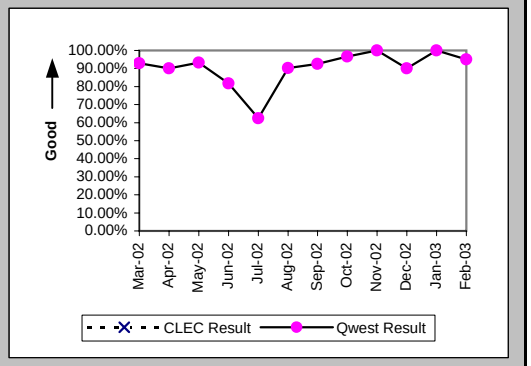
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	21	61.90%	48.56%			
Apr-02						3	12	25.00%	43.30%			
May-02						13	47	27.66%	44.73%			
Jun-02						6	18	33.33%	47.14%			
Jul-02						6	17	35.29%	47.79%			
Aug-02						12	31	38.71%	48.71%			
Sep-02						5	15	33.33%	47.14%			
Oct-02						6	16	37.50%	48.41%			
Nov-02						8	20	40.00%	48.99%			
Dec-02												
Jan-03						3	28	10.71%	30.93%			
Feb-03												



Checklist #14 - Resale - Qwest DSL Repair

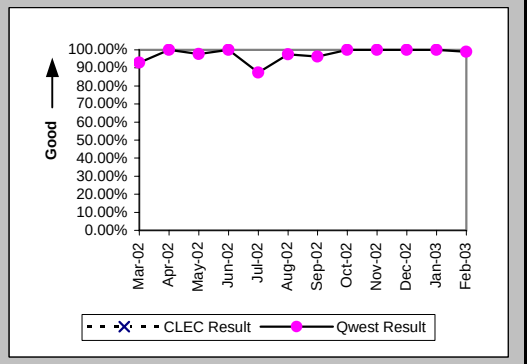
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	14	92.86%	25.75%			
Apr-02						9	10	90.00%	30.00%			
May-02						42	45	93.33%	24.94%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	16	62.50%	48.41%			
Aug-02						37	41	90.24%	29.67%			
Sep-02						25	27	92.59%	26.19%			
Oct-02						29	30	96.67%	17.95%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						9	10	90.00%	30.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						19	20	95.00%	21.79%			



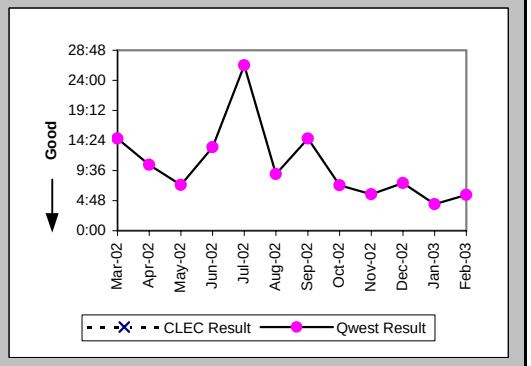
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	14	92.86%	25.75%			
Apr-02						10	10	100.00%	0.00%			
May-02						44	45	97.78%	14.74%			
Jun-02						11	11	100.00%	0.00%			
Jul-02						14	16	87.50%	33.07%			
Aug-02						40	41	97.56%	15.43%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						30	30	100.00%	0.00%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						507	512	99.02%	9.83%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

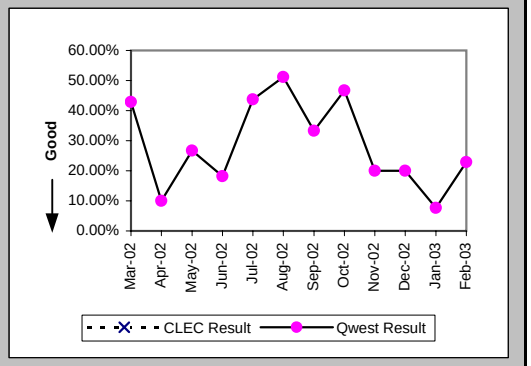
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						206:03	14	14:43	18:36			
Apr-02						105:05	10	10:30	10:35			
May-02						329:15	45	7:19	13:34			
Jun-02						146:33	11	13:19	11:33			
Jul-02						422:48	16	26:25	29:23			
Aug-02						371:17	41	9:03	17:40			
Sep-02						397:14	27	14:43	26:37			
Oct-02						217:51	30	7:16	9:02			
Nov-02						116:36	20	5:50	8:06			
Dec-02						76:17	10	7:38	12:37			
Jan-03						54:58	13	4:14	6:06			
Feb-03						2938:49	512	5:44	10:40			



Checklist #14 - Resale - Qwest DSL Repair

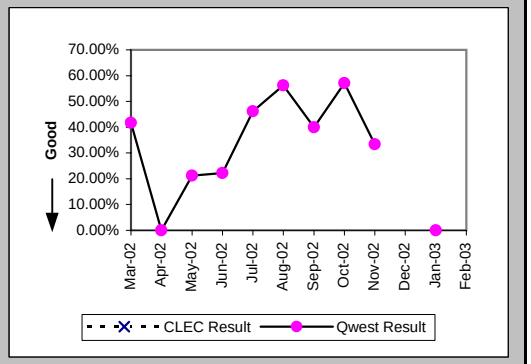
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	14	42.86%	49.49%			
Apr-02						1	10	10.00%	30.00%			
May-02						12	45	26.67%	44.22%			
Jun-02						2	11	18.18%	38.57%			
Jul-02						7	16	43.75%	49.61%			
Aug-02						21	41	51.22%	49.99%			
Sep-02						9	27	33.33%	47.14%			
Oct-02						14	30	46.67%	49.89%			
Nov-02						4	20	20.00%	40.00%			
Dec-02						2	10	20.00%	40.00%			
Jan-03						1	13	7.69%	26.65%			
Feb-03						117	512	22.85%	41.99%			



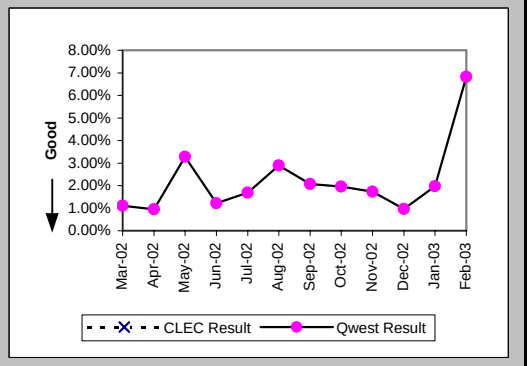
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	12	41.67%	49.30%			
Apr-02						0	6	0.00%	0.00%			
May-02						7	33	21.21%	40.88%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						6	13	46.15%	49.85%			
Aug-02						9	16	56.25%	49.61%			
Sep-02						6	15	40.00%	48.99%			
Oct-02						8	14	57.14%	49.49%			
Nov-02						3	9	33.33%	47.14%			
Dec-02												
Jan-03						0	6	0.00%	0.00%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

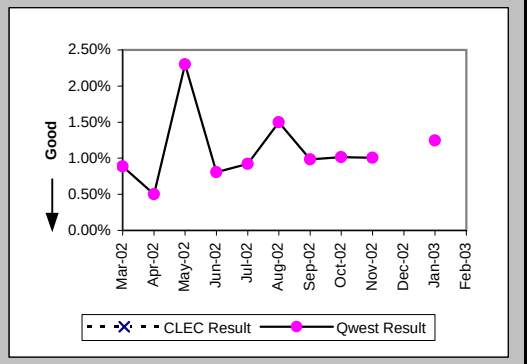
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						41	3714	1.10%	10.45%			
Apr-02						34	3603	0.94%	9.67%			
May-02						114	3476	3.28%	17.81%			
Jun-02						41	3355	1.22%	10.99%			
Jul-02						55	3248	1.69%	12.90%			
Aug-02						91	3139	2.90%	16.78%			
Sep-02						63	3043	2.07%	14.24%			
Oct-02						58	2956	1.96%	13.87%			
Nov-02						50	2878	1.74%	13.07%			
Dec-02						27	2816	0.96%	9.74%			
Jan-03						54	2730	1.98%	13.92%			
Feb-03						545	7986	6.82%	25.22%			



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

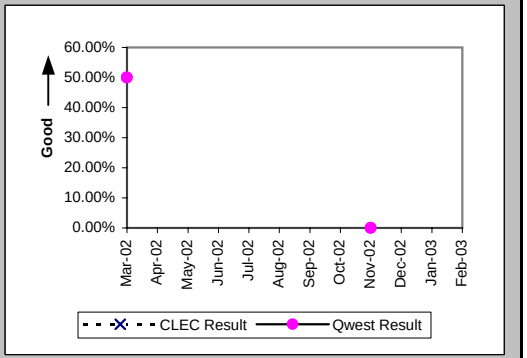
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						33	3714	0.89%	9.38%			
Apr-02						18	3603	0.50%	7.05%			
May-02						80	3476	2.30%	15.00%			
Jun-02						27	3355	0.80%	8.93%			
Jul-02						30	3248	0.92%	9.57%			
Aug-02						47	3139	1.50%	12.14%			
Sep-02						30	3043	0.99%	9.88%			
Oct-02						30	2956	1.01%	10.02%			
Nov-02						29	2878	1.01%	9.99%			
Dec-02												
Jan-03						34	2730	1.25%	11.09%			
Feb-03												



Checklist #14 - Resale - Primary ISDN Installation

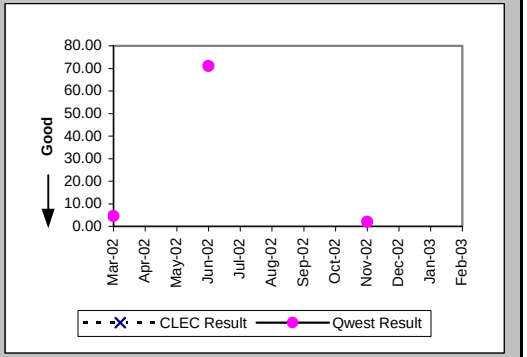
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						0	1	0.00%	0.00%			
Dec-02												
Jan-03												
Feb-03												



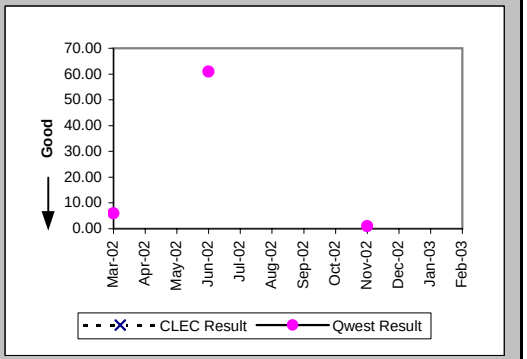
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						9	2	4.50	4.95			
Apr-02												
May-02												
Jun-02						71	1	71.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						2	1	2.00				
Dec-02												
Jan-03												
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

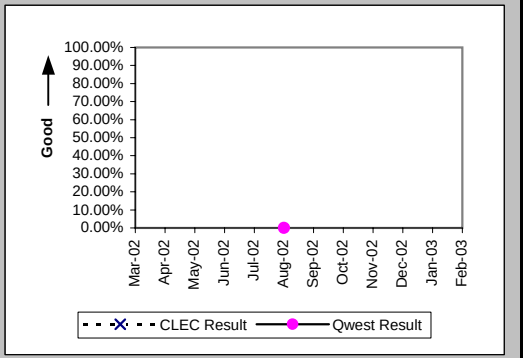
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	1	6.00				
Apr-02												
May-02												
Jun-02						61	1	61.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Primary ISDN Installation

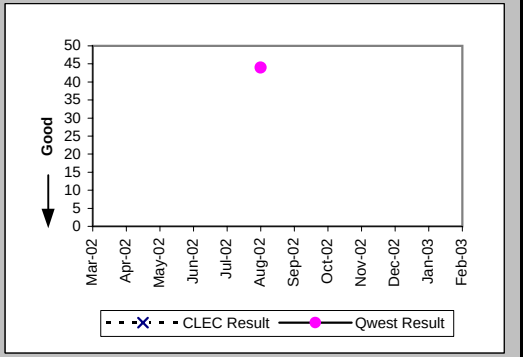
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



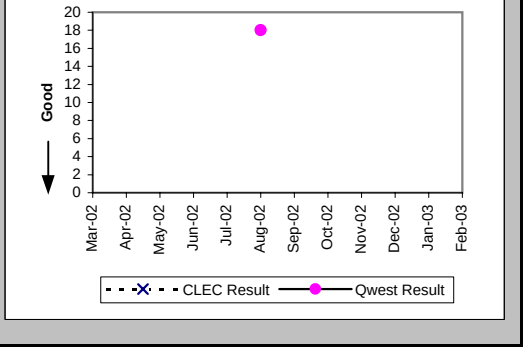
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						44	1	44.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

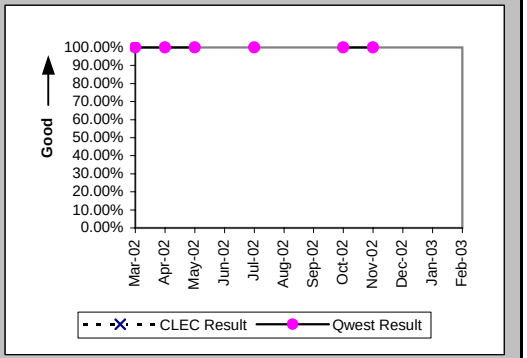
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						18	1	18.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Primary ISDN Installation

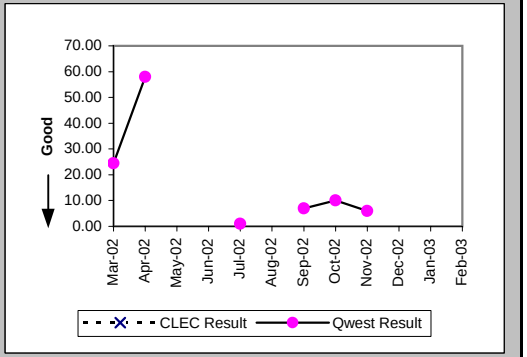
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	1	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03												
Feb-03												



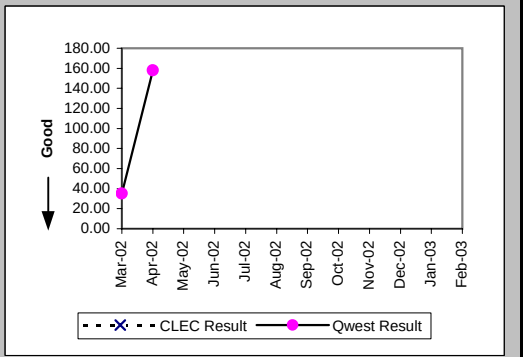
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						49	2	24.50	28.99			
Apr-02						174	3	58.00	98.73			
May-02												
Jun-02												
Jul-02						1	1	1.00				
Aug-02												
Sep-02						7	1	7.00				
Oct-02						10	1	10.00				
Nov-02						6	1	6.00				
Dec-02												
Jan-03												
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

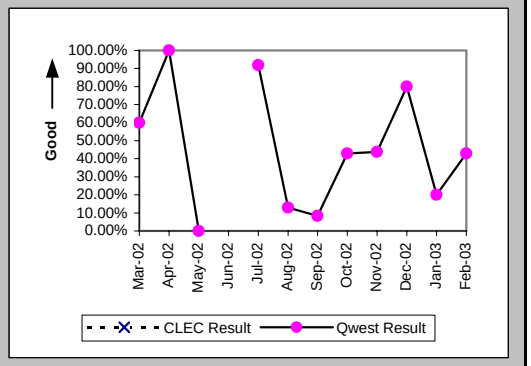
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						35	1	35.00				
Apr-02						158	1	158.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Primary ISDN Installation

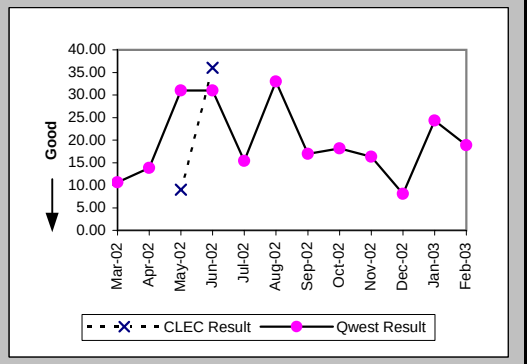
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	5	60.00%	48.99%			
Apr-02						4	4	100.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02						56	61	91.80%	27.43%			
Aug-02						4	31	12.90%	33.52%			
Sep-02						1	12	8.33%	27.64%			
Oct-02						3	7	42.86%	49.49%			
Nov-02						7	16	43.75%	49.61%			
Dec-02						8	10	80.00%	40.00%			
Jan-03						6	30	20.00%	40.00%			
Feb-03						6	14	42.86%	49.49%			



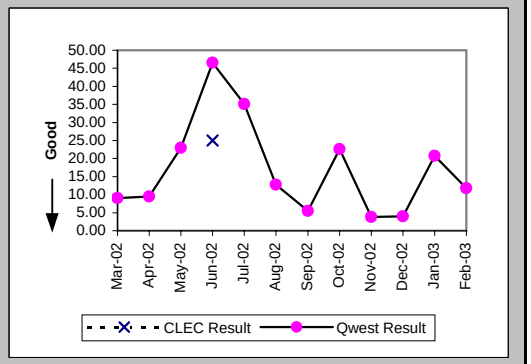
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						160	15	10.67	5.37			
Apr-02						360	26	13.85	5.22			
May-02	9	1	9.00	0	0	31	1	31.00				
Jun-02	36	1	36.00	0	0	186	6	31.00	30.05	0.16	-0.9	No
Jul-02						617	40	15.42	20.51			
Aug-02						990	30	33.00	21.75			
Sep-02						203	12	16.92	8.28			
Oct-02						345	19	18.16	12.03			
Nov-02						326	20	16.30	16.04			
Dec-02						65	8	8.12	5.17			
Jan-03						730	30	24.33	15.84			
Feb-03						358	19	18.84	9.93			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

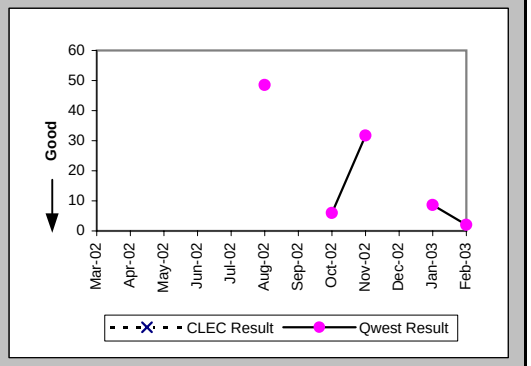
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						18	2	9.00	1.41			
Apr-02						19	2	9.50	7.78			
May-02						23	1	23.00				
Jun-02	25	1	25.00	0	0	93	2	46.50	43.13	-0.41	-1.25	No
Jul-02						386	11	35.09	20.35			
Aug-02						307	24	12.79	17.02			
Sep-02						72	13	5.54	3.91			
Oct-02						113	5	22.60	16.85			
Nov-02						23	6	3.83	1.72			
Dec-02						8	2	4.00	0.00			
Jan-03						332	16	20.75	18.40			
Feb-03						142	12	11.83	10.78			



Checklist #14 - Resale - Primary ISDN Installation

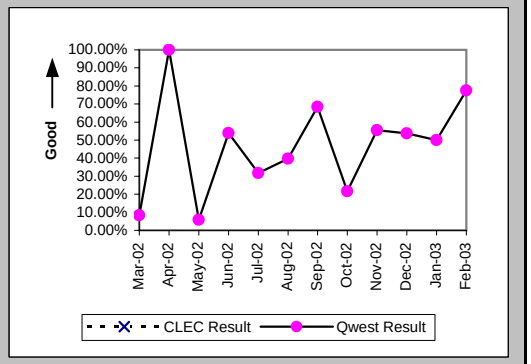
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						388	8	48.50	1.60			
Sep-02												
Oct-02						6	1	6.00				
Nov-02						127	4	31.75	21.12			
Dec-02												
Jan-03						69	8	8.62	4.47			
Feb-03						2	1	2.00				



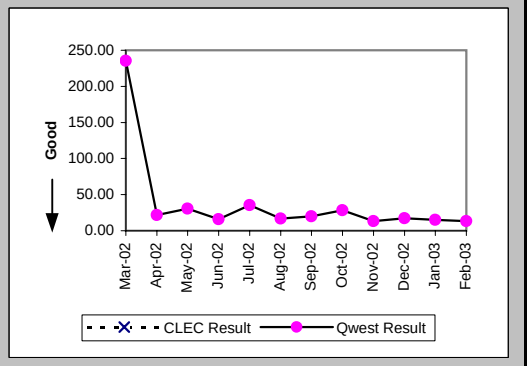
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	60	8.33%	27.64%			
Apr-02						1	1	100.00%	0.00%			
May-02						3	52	5.77%	23.32%			
Jun-02						7	13	53.85%	49.85%			
Jul-02						41	129	31.78%	46.56%			
Aug-02						37	93	39.78%	48.95%			
Sep-02						50	73	68.49%	46.45%			
Oct-02						11	51	21.57%	41.13%			
Nov-02						56	101	55.45%	49.70%			
Dec-02						22	41	53.66%	49.87%			
Jan-03						27	54	50.00%	50.00%			
Feb-03						31	40	77.50%	41.76%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

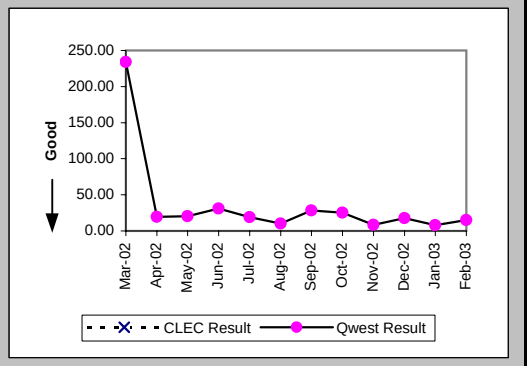
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						14353	61	235.30	141.03			
Apr-02						87	4	21.75	7.37			
May-02						2217	72	30.79	20.93			
Jun-02						720	45	16.00	13.68			
Jul-02						4725	133	35.53	32.49			
Aug-02						1255	74	16.96	13.67			
Sep-02						1528	76	20.11	30.56			
Oct-02						1496	53	28.23	21.44			
Nov-02						1094	82	13.34	6.82			
Dec-02						875	50	17.50	11.54			
Jan-03						803	54	14.87	9.95			
Feb-03						499	38	13.13	10.31			



Checklist #14 - Resale - Primary ISDN Installation

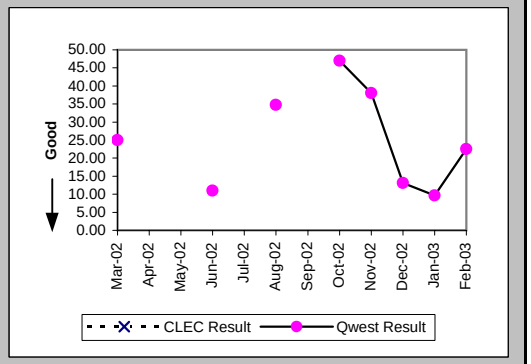
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12634	54	233.96	110.60			
Apr-02						39	2	19.50	0.71			
May-02						1071	52	20.60	14.18			
Jun-02						218	7	31.14	19.57			
Jul-02						1841	97	18.98	12.47			
Aug-02						563	55	10.24	10.24			
Sep-02						968	34	28.47	38.16			
Oct-02						964	38	25.37	19.42			
Nov-02						389	46	8.46	7.42			
Dec-02						286	16	17.88	12.09			
Jan-03						188	24	7.83	12.37			
Feb-03						122	8	15.25	10.95			



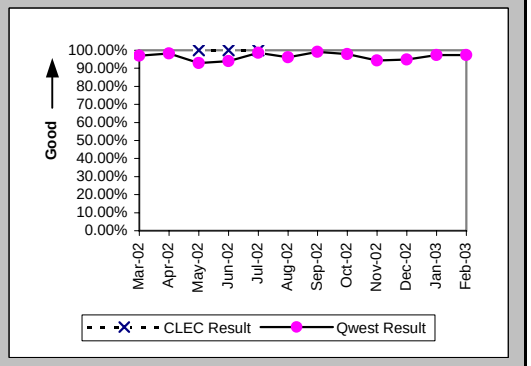
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						25	1	25.00				
Apr-02												
May-02												
Jun-02						11	1	11.00				
Jul-02												
Aug-02						139	4	34.75	33.38			
Sep-02												
Oct-02						282	6	47.00	0.00			
Nov-02						38	1	38.00				
Dec-02						105	8	13.12	9.25			
Jan-03						58	6	9.67	15.53			
Feb-03						45	2	22.50	26.16			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

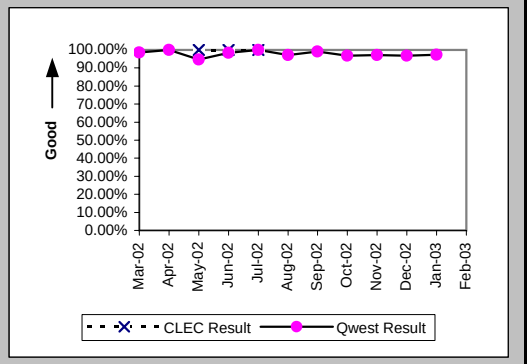
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						65	67	97.01%	17.02%			
Apr-02						58	59	98.31%	12.91%			
May-02	1	1	100.00%	0	0	53	57	92.98%	25.54%	-0.27	-1.17	No
Jun-02	1	1	100.00%	0	0	62	66	93.94%	23.86%	-0.25	-1.15	No
Jul-02	1	1	100.00%	0	0	136	138	98.55%	11.95%	-0.12	-1.07	No
Aug-02						172	179	96.09%	19.38%			
Sep-02						119	120	99.17%	9.09%			
Oct-02						93	95	97.89%	14.36%			
Nov-02						101	107	94.39%	23.01%			
Dec-02						91	96	94.79%	22.22%			
Jan-03						73	75	97.33%	16.11%			
Feb-03						72	74	97.30%	16.22%			



Checklist #14 - Resale - Primary ISDN Installation

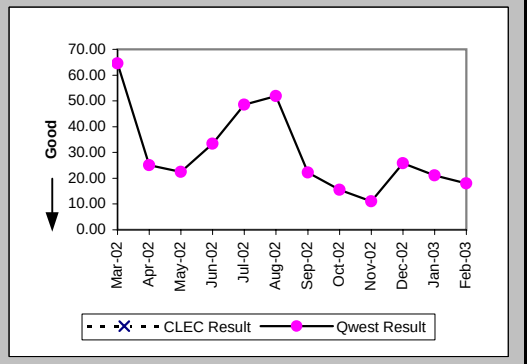
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						66	67	98.51%	12.13%			
Apr-02						59	59	100.00%	0.00%			
May-02	1	1	100.00%	0	0	54	57	94.74%	22.33%	-0.23	-1.14	No
Jun-02	1	1	100.00%	0	0	65	66	98.48%	12.22%	-0.12	-1.07	No
Jul-02	1	1	100.00%	0	0	138	138	100.00%	N/A	N/A	N/A	
Aug-02						174	179	97.21%	16.48%			
Sep-02						119	120	99.17%	9.09%			
Oct-02						92	95	96.84%	17.49%			
Nov-02						104	107	97.20%	16.51%			
Dec-02						93	96	96.88%	17.40%			
Jan-03						73	75	97.33%	16.11%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

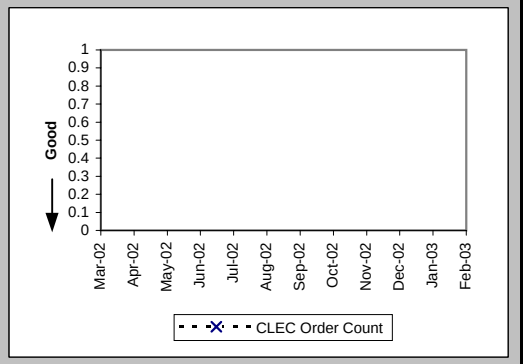
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1032	16	64.50	60.20			
Apr-02						1858	74	25.11	42.80			
May-02						2175	97	22.42	40.65			
Jun-02						3034	91	33.34	34.18			
Jul-02						3058	63	48.54	47.95			
Aug-02						3011	58	51.91	56.91			
Sep-02						909	41	22.17	19.54			
Oct-02						372	24	15.50	24.90			
Nov-02						166	15	11.07	33.02			
Dec-02						232	9	25.78	47.22			
Jan-03						232	11	21.09	50.33			
Feb-03						630	35	18.00	30.90			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

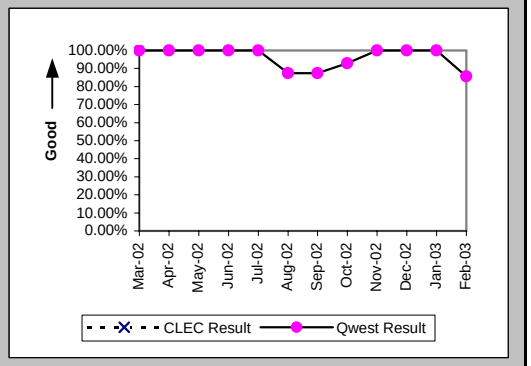
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Primary ISDN Repair

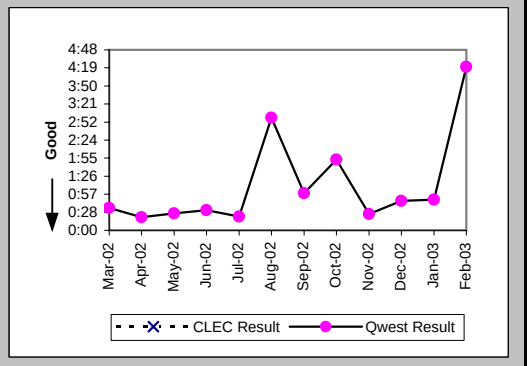
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	4	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02						7	8	87.50%	33.07%			
Oct-02						13	14	92.86%	25.75%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						9	9	100.00%	0.00%			
Jan-03						5	5	100.00%	0.00%			
Feb-03						6	7	85.71%	34.99%			



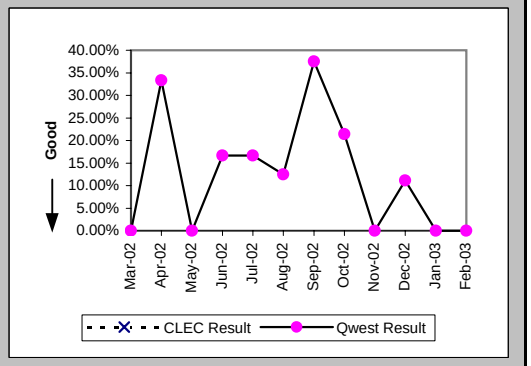
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2:25	4	0:36	0:30			
Apr-02						4:10	12	0:21	0:30			
May-02						2:39	6	0:27	0:21			
Jun-02						3:09	6	0:32	0:30			
Jul-02						2:09	6	0:22	0:16			
Aug-02						24:03	8	3:00	6:01			
Sep-02						7:55	8	0:59	1:38			
Oct-02						26:23	14	1:53	4:56			
Nov-02						2:35	6	0:26	0:24			
Dec-02						7:02	9	0:47	0:48			
Jan-03						4:05	5	0:49	0:41			
Feb-03						30:30	7	4:21	8:40			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

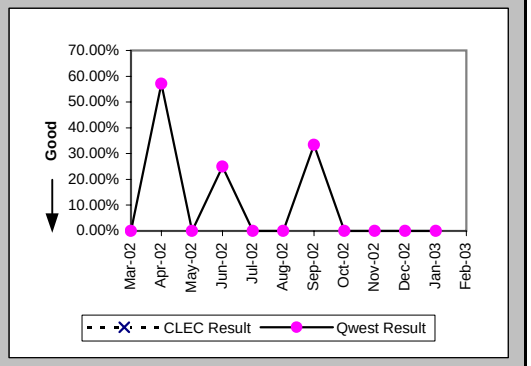
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	4	0.00%	0.00%			
Apr-02						4	12	33.33%	47.14%			
May-02						0	6	0.00%	0.00%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						1	6	16.67%	37.27%			
Aug-02						1	8	12.50%	33.07%			
Sep-02						3	8	37.50%	48.41%			
Oct-02						3	14	21.43%	41.03%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						1	9	11.11%	31.43%			
Jan-03						0	5	0.00%	0.00%			
Feb-03						0	7	0.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Repair

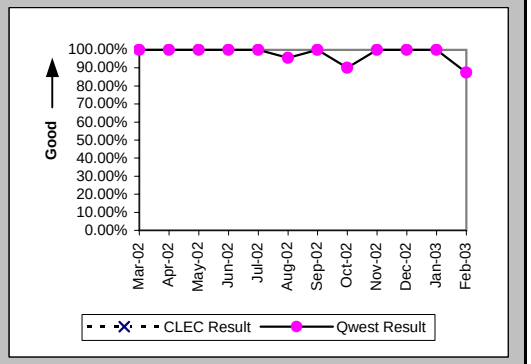
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02						4	7	57.14%	49.49%			
May-02						0	3	0.00%	0.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			
Oct-02						0	2	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						0	3	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



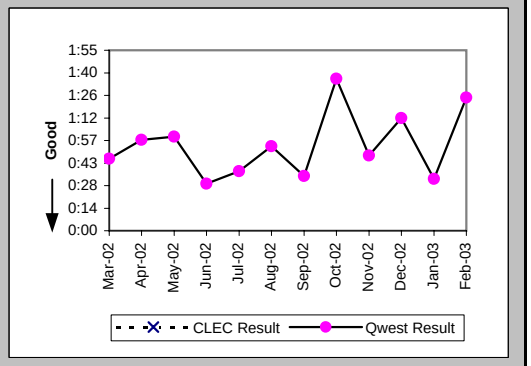
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	6	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						22	23	95.65%	20.39%			
Sep-02						11	11	100.00%	0.00%			
Oct-02						9	10	90.00%	30.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						5	5	100.00%	0.00%			
Jan-03						8	8	100.00%	0.00%			
Feb-03						7	8	87.50%	33.07%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

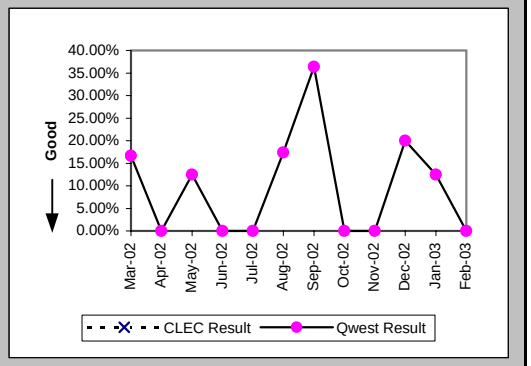
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4:37	6	0:46	0:36			
Apr-02						7:47	8	0:58	0:37			
May-02						15:58	16	1:00	1:01			
Jun-02						6:31	13	0:30	0:29			
Jul-02						6:17	10	0:38	0:48			
Aug-02						20:40	23	0:54	1:47			
Sep-02						6:20	11	0:35	0:37			
Oct-02						16:08	10	1:37	3:22			
Nov-02						7:14	9	0:48	0:43			
Dec-02						6:02	5	1:12	1:29			
Jan-03						4:24	8	0:33	0:26			
Feb-03						11:17	8	1:25	2:19			



Checklist #14 - Resale - Primary ISDN Repair

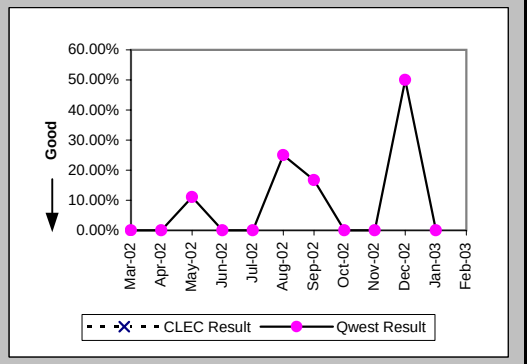
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	6	16.67%	37.27%			
Apr-02						0	8	0.00%	0.00%			
May-02						2	16	12.50%	33.07%			
Jun-02						0	13	0.00%	0.00%			
Jul-02						0	10	0.00%	0.00%			
Aug-02						4	23	17.39%	37.90%			
Sep-02						4	11	36.36%	48.10%			
Oct-02						0	10	0.00%	0.00%			
Nov-02						0	9	0.00%	0.00%			
Dec-02						1	5	20.00%	40.00%			
Jan-03						1	8	12.50%	33.07%			
Feb-03						0	8	0.00%	0.00%			



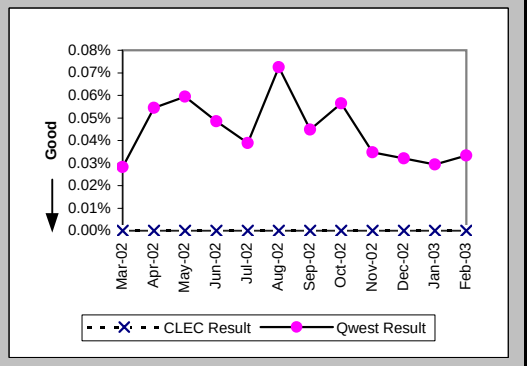
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						1	9	11.11%	31.43%			
Jun-02						0	5	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						4	16	25.00%	43.30%			
Sep-02						1	6	16.67%	37.27%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	2	50.00%	50.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

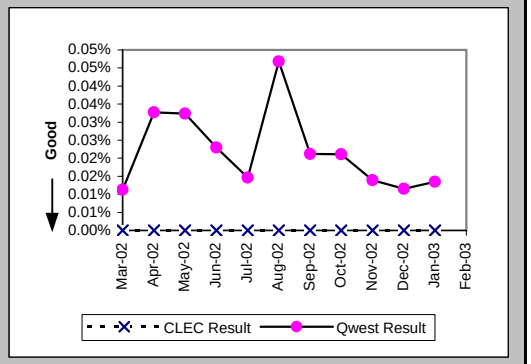
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	39	0.00%	0	0	10	35485	0.03%	1.68%	-0.1	-1.06	No
Apr-02	0	39	0.00%	0	0	20	36753	0.05%	2.33%	-0.15	-1.09	No
May-02	0	63	0.00%	0	0	22	37032	0.06%	2.44%	-0.19	-1.12	No
Jun-02	0	87	0.00%	0	0	19	39142	0.05%	2.20%	-0.21	-1.12	No
Jul-02	0	87	0.00%	0	0	16	41145	0.04%	1.97%	-0.18	-1.11	No
Aug-02	0	87	0.00%	0	0	31	42747	0.07%	2.69%	-0.25	-1.15	No
Sep-02	0	87	0.00%	0	0	19	42382	0.04%	2.12%	-0.2	-1.12	No
Oct-02	0	111	0.00%	0	0	24	42582	0.06%	2.37%	-0.25	-1.15	No
Nov-02	0	111	0.00%	0	0	15	43191	0.03%	1.86%	-0.2	-1.12	No
Dec-02	0	111	0.00%	0	0	14	43654	0.03%	1.79%	-0.19	-1.11	No
Jan-03	0	111	0.00%	0	0	13	44437	0.03%	1.71%	-0.18	-1.11	No
Feb-03	0	111	0.00%	0	0	15	44869	0.03%	1.83%	-0.19	-1.12	No



Checklist #14 - Resale - Primary ISDN Repair

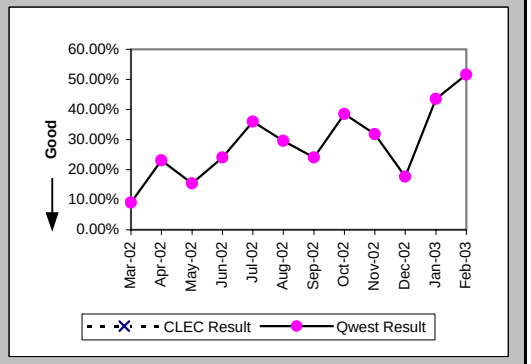
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	39	0.00%	0	0	4	35485	0.01%	1.06%	-0.07	-1.04	No
Apr-02	0	39	0.00%	0	0	12	36753	0.03%	1.81%	-0.11	-1.07	No
May-02	0	63	0.00%	0	0	12	37032	0.03%	1.80%	-0.14	-1.09	No
Jun-02	0	87	0.00%	0	0	9	39142	0.02%	1.52%	-0.14	-1.09	No
Jul-02	0	87	0.00%	0	0	6	41145	0.01%	1.21%	-0.11	-1.07	No
Aug-02	0	87	0.00%	0	0	20	42747	0.05%	2.16%	-0.2	-1.12	No
Sep-02	0	87	0.00%	0	0	9	42382	0.02%	1.46%	-0.14	-1.08	No
Oct-02	0	111	0.00%	0	0	9	42582	0.02%	1.45%	-0.15	-1.09	No
Nov-02	0	111	0.00%	0	0	6	43191	0.01%	1.18%	-0.12	-1.08	No
Dec-02	0	111	0.00%	0	0	5	43654	0.01%	1.07%	-0.11	-1.07	No
Jan-03	0	111	0.00%	0	0	6	44437	0.01%	1.16%	-0.12	-1.07	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

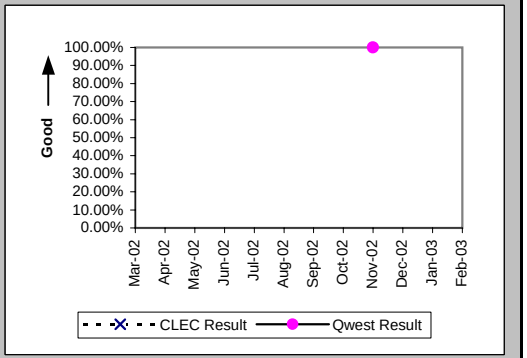
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	11	9.09%	28.75%			
Apr-02						6	26	23.08%	42.13%			
May-02						4	26	15.38%	36.08%			
Jun-02						6	25	24.00%	42.71%			
Jul-02						9	25	36.00%	48.00%			
Aug-02						13	44	29.55%	45.62%			
Sep-02						6	25	24.00%	42.71%			
Oct-02						15	39	38.46%	48.65%			
Nov-02						7	22	31.82%	46.58%			
Dec-02						3	17	17.65%	38.12%			
Jan-03						10	23	43.48%	49.57%			
Feb-03						16	31	51.61%	49.97%			



Checklist #14 - Resale - DS0 Installation

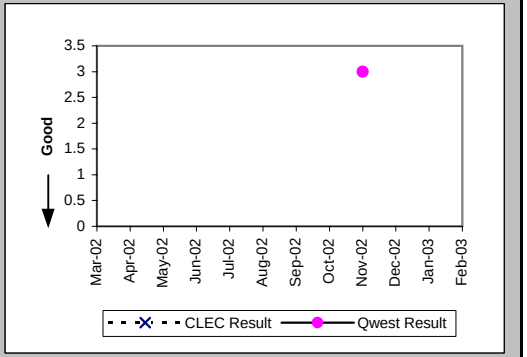
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03												
Feb-03												



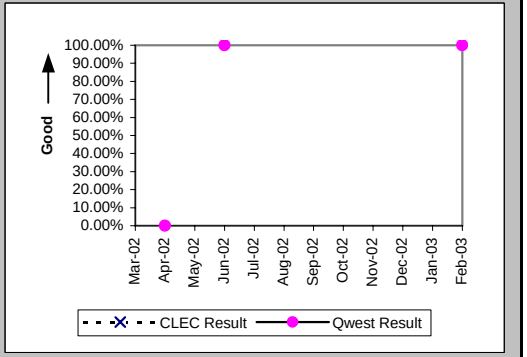
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						3	1	3.00				
Dec-02												
Jan-03												
Feb-03												



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

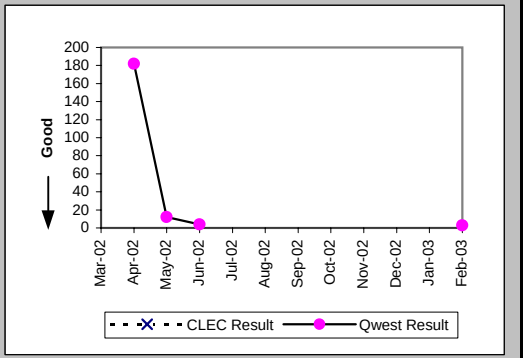
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	100.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

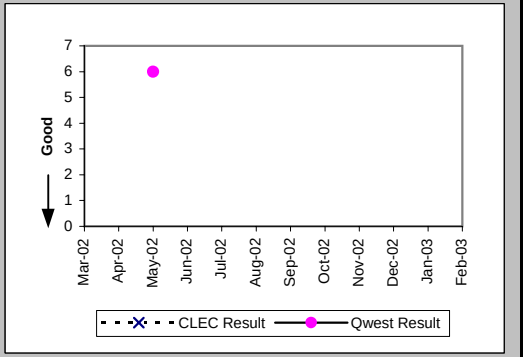
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						182	1	182.00				
May-02						12	1	12.00				
Jun-02						4	1	4.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						3	1	3.00				



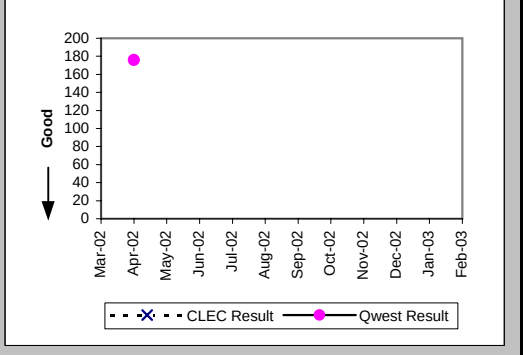
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						6	1	6.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

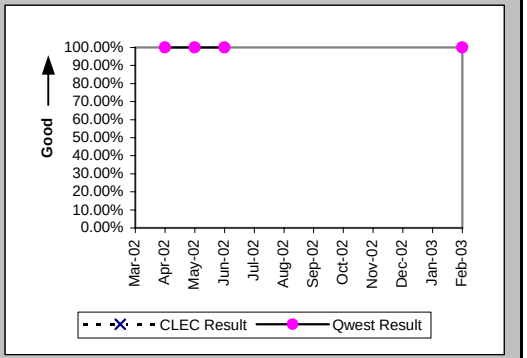
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						176	1	176.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - DS0 Installation

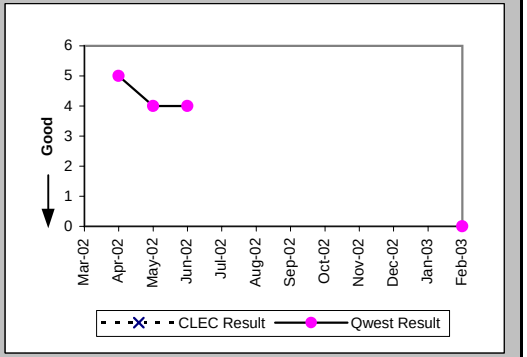
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	100.00%	0.00%			



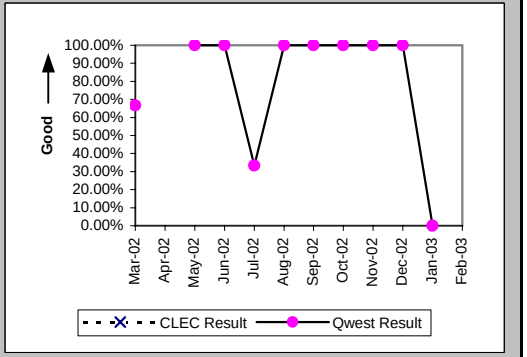
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02						5	1	5.00				
May-02						8	2	4.00	0.00			
Jun-02						4	1	4.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						0	1	0.00				



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

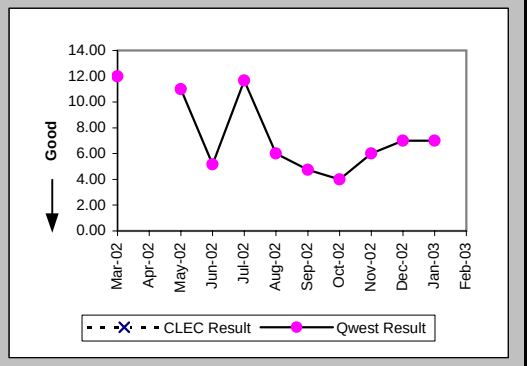
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	3	66.67%	47.14%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03												



Checklist #14 - Resale - DS0 Installation

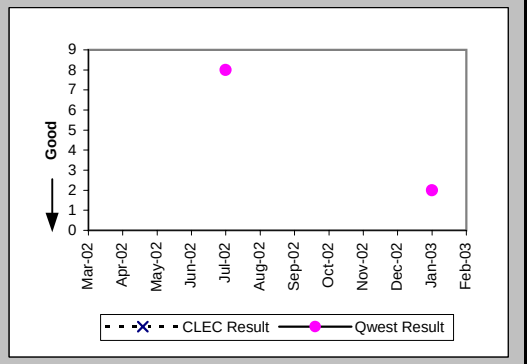
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						36	3	12.00	10.44			
Apr-02												
May-02						11	1	11.00				
Jun-02						31	6	5.17	0.41			
Jul-02						35	3	11.67	2.31			
Aug-02						18	3	6.00	1.00			
Sep-02						19	4	4.75	0.50			
Oct-02						4	1	4.00				
Nov-02						6	1	6.00				
Dec-02						7	1	7.00				
Jan-03						7	1	7.00				
Feb-03												



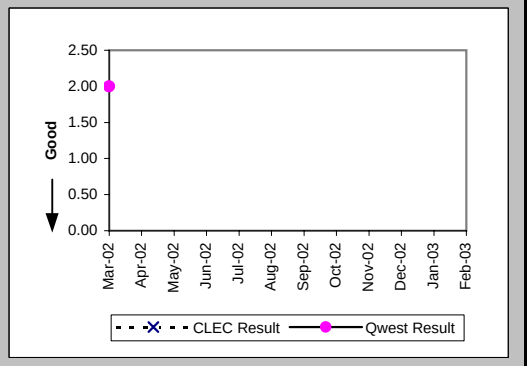
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						16	2	8.00	0.00			
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						2	1	2.00				
Feb-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

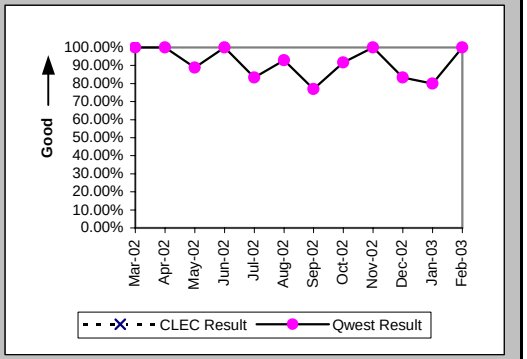
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2	1	2.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - DS0 Installation

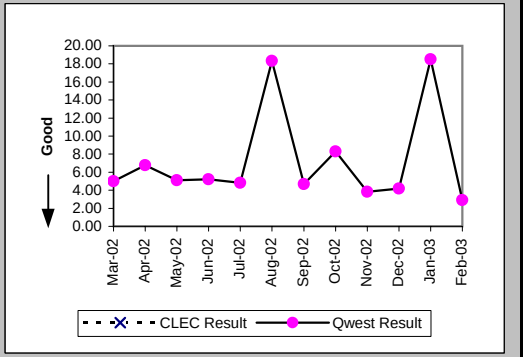
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	4	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						16	18	88.89%	31.43%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						10	12	83.33%	37.27%			
Aug-02						13	14	92.86%	25.75%			
Sep-02						10	13	76.92%	42.13%			
Oct-02						11	12	91.67%	27.64%			
Nov-02						11	11	100.00%	0.00%			
Dec-02						5	6	83.33%	37.27%			
Jan-03						4	5	80.00%	40.00%			
Feb-03						13	13	100.00%	0.00%			



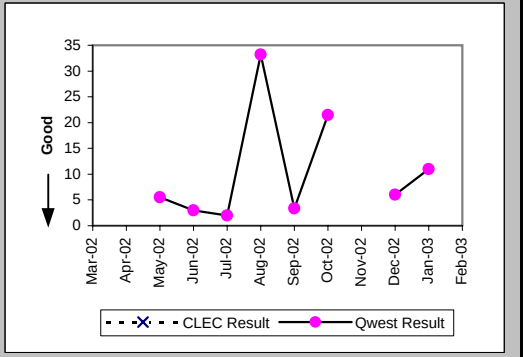
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						20	4	5.00	2.71			
Apr-02						115	17	6.76	0.97			
May-02						92	18	5.11	2.49			
Jun-02						52	10	5.20	1.62			
Jul-02						58	12	4.83	1.19			
Aug-02						422	23	18.35	20.11			
Sep-02						61	13	4.69	2.59			
Oct-02						116	14	8.29	13.09			
Nov-02						42	11	3.82	1.83			
Dec-02						21	5	4.20	1.30			
Jan-03						74	4	18.50	17.90			
Feb-03						38	13	2.92	1.19			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

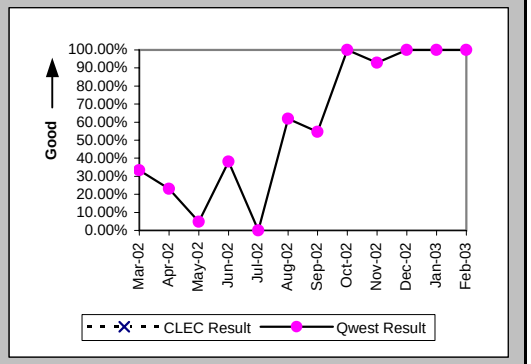
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						11	2	5.50	2.12			
Jun-02						3	1	3.00				
Jul-02						4	2	2.00	0.00			
Aug-02						299	9	33.22	17.43			
Sep-02						10	3	3.33	2.31			
Oct-02						43	2	21.50	28.99			
Nov-02												
Dec-02						6	1	6.00				
Jan-03						11	1	11.00				
Feb-03												



Checklist #14 - Resale - DS0 Installation

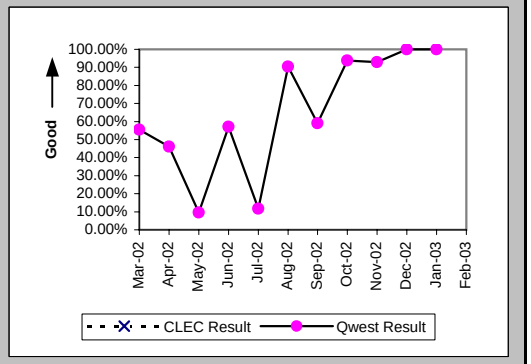
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	9	33.33%	47.14%			
Apr-02						3	13	23.08%	42.13%			
May-02						1	21	4.76%	21.30%			
Jun-02						8	21	38.10%	48.56%			
Jul-02						0	17	0.00%	0.00%			
Aug-02						13	21	61.90%	48.56%			
Sep-02						12	22	54.55%	49.79%			
Oct-02						16	16	100.00%	0.00%			
Nov-02						13	14	92.86%	25.75%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						7	7	100.00%	0.00%			
Feb-03						11	11	100.00%	0.00%			



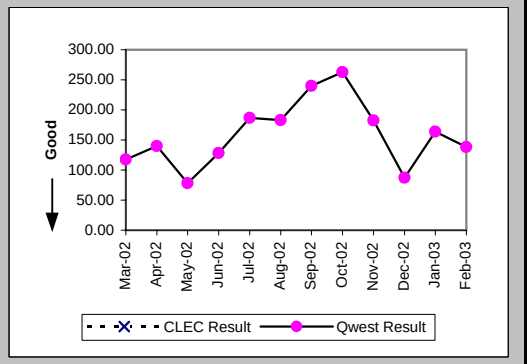
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						5	9	55.56%	49.69%			
Apr-02						6	13	46.15%	49.85%			
May-02						2	21	9.52%	29.35%			
Jun-02						12	21	57.14%	49.49%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						19	21	90.48%	29.35%			
Sep-02						13	22	59.09%	49.17%			
Oct-02						15	16	93.75%	24.21%			
Nov-02						13	14	92.86%	25.75%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						7	7	100.00%	0.00%			
Feb-03												



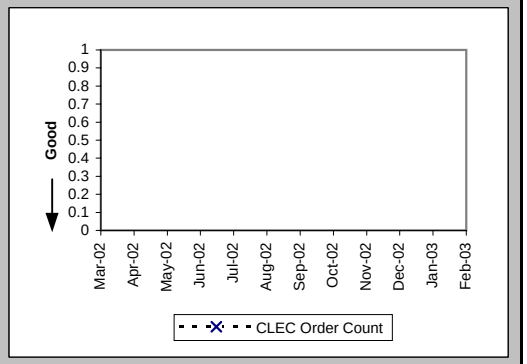
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						706	6	117.67	41.97			
Apr-02						838	6	139.67	41.97			
May-02						1173	15	78.20	75.33			
Jun-02						1156	9	128.44	88.17			
Jul-02						1306	7	186.57	59.27			
Aug-02						1465	8	183.12	90.51			
Sep-02						719	3	239.67	100.16			
Oct-02						788	3	262.67	100.16			
Nov-02						365	2	182.50	248.19			
Dec-02						436	5	87.20	163.44			
Jan-03						492	3	164.00	205.30			
Feb-03						554	4	138.50	190.73			



Checklist #14 - Resale - DS0 Installation

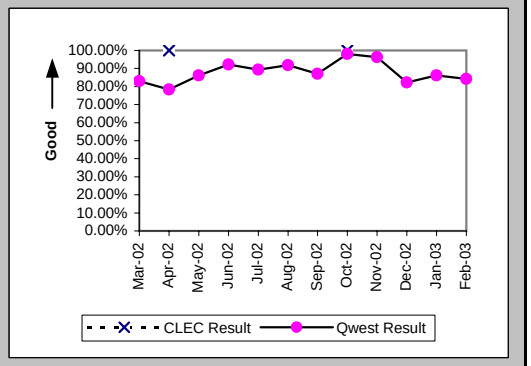
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - DS0 Repair

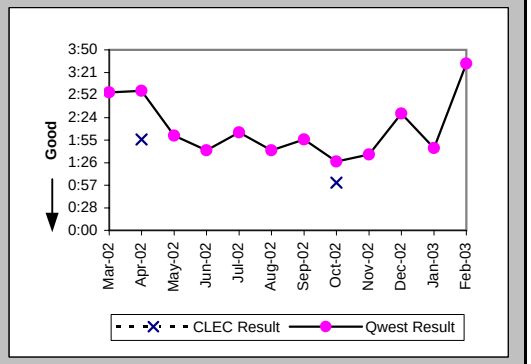
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						39	47	82.98%	37.58%			
Apr-02	4	4	100.00%	0	0	65	83	78.31%	41.21%	-1.03	-1.62	No
May-02						56	65	86.15%	34.54%			
Jun-02						106	115	92.17%	26.86%			
Jul-02						76	85	89.41%	30.77%			
Aug-02						112	122	91.80%	27.43%			
Sep-02						47	54	87.04%	33.59%			
Oct-02	3	3	100.00%	0	0	49	50	98.00%	14.00%	-0.24	-1.15	No
Nov-02						26	27	96.30%	18.89%			
Dec-02						28	34	82.35%	38.12%			
Jan-03						25	29	86.21%	34.48%			
Feb-03						59	70	84.29%	36.39%			



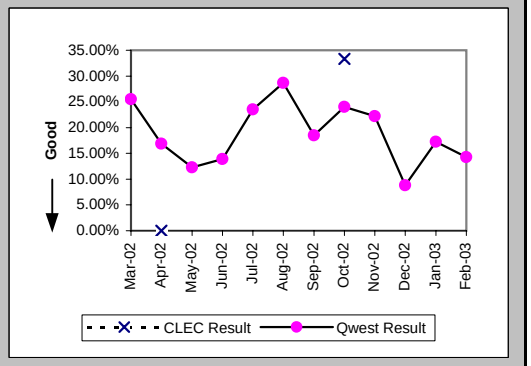
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						138:10	47	2:56	5:48			
Apr-02	7:44	4	1:56	0	0	246:09	83	2:58	4:22	-0.46	-1.28	No
May-02						131:08	65	2:01	2:38			
Jun-02						195:47	115	1:42	2:27			
Jul-02						177:41	85	2:05	3:14			
Aug-02						208:09	122	1:42	2:37			
Sep-02						104:37	54	1:56	2:56			
Oct-02	3:02	3	1:01	0	0	72:58	50	1:28	1:05	-0.7	-1.42	No
Nov-02						43:38	27	1:37	1:17			
Dec-02						84:22	34	2:29	4:12			
Jan-03						50:34	29	1:45	1:45			
Feb-03						248:22	70	3:33	8:55			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

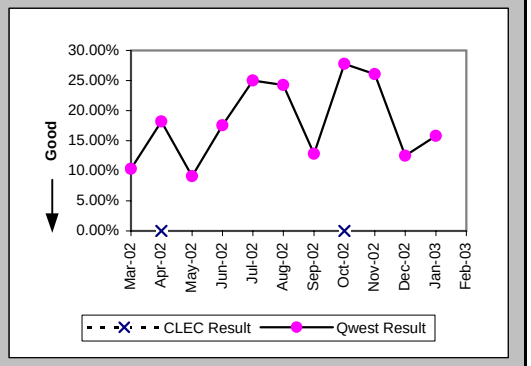
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	47	25.53%	43.60%			
Apr-02	0	4	0.00%	0	0	14	83	16.87%	37.45%	-0.88	-1.53	No
May-02						8	65	12.31%	32.85%			
Jun-02						16	115	13.91%	34.61%			
Jul-02						20	85	23.53%	42.42%			
Aug-02						35	122	28.69%	45.23%			
Sep-02						10	54	18.52%	38.84%			
Oct-02	1	3	33.33%	0	0	12	50	24.00%	42.71%	0.31	-0.81	No
Nov-02						6	27	22.22%	41.57%			
Dec-02						3	34	8.82%	28.36%			
Jan-03						5	29	17.24%	37.77%			
Feb-03						10	70	14.29%	34.99%			



Checklist #14 - Resale - DS0 Repair

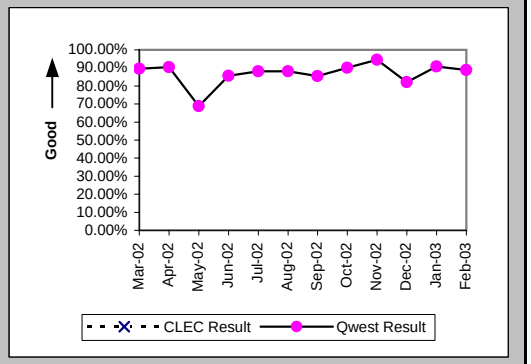
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	29	10.34%	30.45%			
Apr-02	0	4	0.00%	0	0	12	66	18.18%	38.57%	-0.92	-1.56	No
May-02						4	44	9.09%	28.75%			
Jun-02						13	74	17.57%	38.05%			
Jul-02						15	60	25.00%	43.30%			
Aug-02						16	66	24.24%	42.86%			
Sep-02						5	39	12.82%	33.43%			
Oct-02	0	1	0.00%	0	0	10	36	27.78%	44.79%	-0.61	-1.37	No
Nov-02						6	23	26.09%	43.91%			
Dec-02						3	24	12.50%	33.07%			
Jan-03						3	19	15.79%	36.46%			
Feb-03												



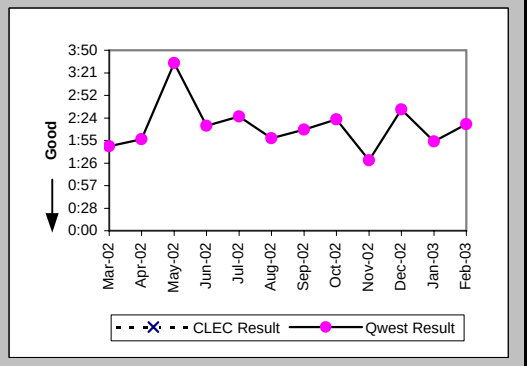
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						137	153	89.54%	30.60%			
Apr-02						122	135	90.37%	29.50%			
May-02						159	231	68.83%	46.32%			
Jun-02						154	180	85.56%	35.15%			
Jul-02						157	178	88.20%	32.26%			
Aug-02						200	227	88.11%	32.37%			
Sep-02						148	173	85.55%	35.16%			
Oct-02						144	160	90.00%	30.00%			
Nov-02						120	127	94.49%	22.82%			
Dec-02						73	89	82.02%	38.40%			
Jan-03						79	87	90.80%	28.90%			
Feb-03						95	107	88.79%	31.56%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

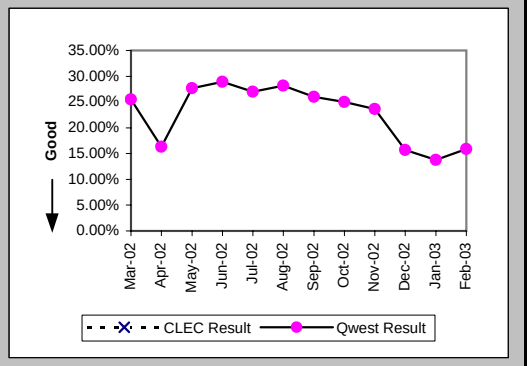
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						274:25	153	1:48	2:19			
Apr-02						263:37	135	1:57	2:35			
May-02						825:15	231	3:34	3:41			
Jun-02						401:56	180	2:14	2:52			
Jul-02						432:08	178	2:26	4:08			
Aug-02						445:28	227	1:58	2:46			
Sep-02						371:09	173	2:09	2:58			
Oct-02						378:57	160	2:22	3:20			
Nov-02						190:40	127	1:30	1:29			
Dec-02						230:33	89	2:35	3:23			
Jan-03						165:08	87	1:54	2:09			
Feb-03						242:36	107	2:16	5:39			



Checklist #14 - Resale - DS0 Repair

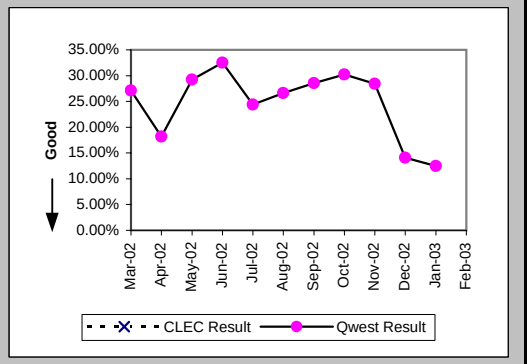
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						39	153	25.49%	43.58%			
Apr-02						22	135	16.30%	36.93%			
May-02						64	231	27.71%	44.75%			
Jun-02						52	180	28.89%	45.32%			
Jul-02						48	178	26.97%	44.38%			
Aug-02						64	227	28.19%	44.99%			
Sep-02						45	173	26.01%	43.87%			
Oct-02						40	160	25.00%	43.30%			
Nov-02						30	127	23.62%	42.48%			
Dec-02						14	89	15.73%	36.41%			
Jan-03						12	87	13.79%	34.48%			
Feb-03						17	107	15.89%	36.56%			



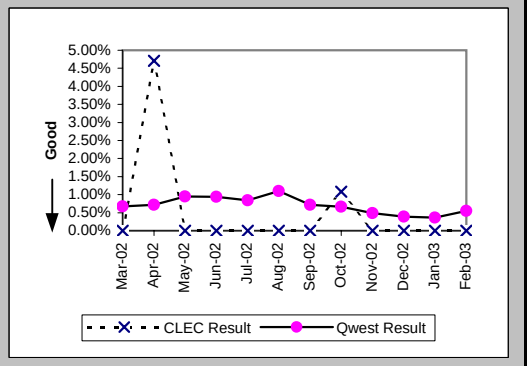
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						29	107	27.10%	44.45%			
Apr-02						18	99	18.18%	38.57%			
May-02						57	195	29.23%	45.48%			
Jun-02						41	126	32.54%	46.85%			
Jul-02						30	123	24.39%	42.94%			
Aug-02						41	154	26.62%	44.20%			
Sep-02						38	133	28.57%	45.18%			
Oct-02						36	119	30.25%	45.94%			
Nov-02						25	88	28.41%	45.10%			
Dec-02						9	64	14.06%	34.76%			
Jan-03						7	56	12.50%	33.07%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

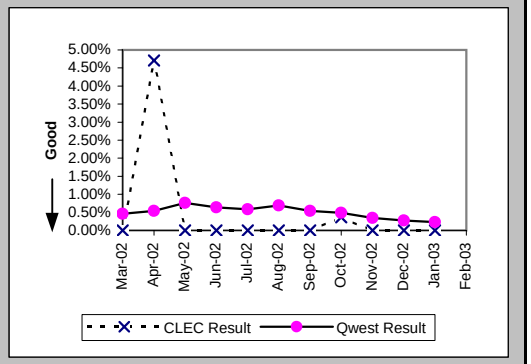
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	92	0.00%	0	0	200	29666	0.67%	8.18%	-0.79	-1.48	No
Apr-02	4	85	4.71%	0	0	218	30311	0.72%	8.45%	2.91	0.77	Yes
May-02	0	86	0.00%	0	0	296	31283	0.95%	9.68%	-0.91	-1.55	No
Jun-02	0	86	0.00%	0	0	295	31327	0.94%	9.66%	-0.9	-1.55	No
Jul-02	0	86	0.00%	0	0	263	31258	0.84%	9.13%	-0.85	-1.52	No
Aug-02	0	86	0.00%	0	0	349	31682	1.10%	10.44%	-0.98	-1.59	No
Sep-02	0	278	0.00%	0	0	227	31785	0.71%	8.42%	-1.41	-1.86	No
Oct-02	3	278	1.08%	0	0	210	31691	0.66%	8.11%	0.85	-0.48	No
Nov-02	0	270	0.00%	0	0	154	31850	0.48%	6.94%	-1.14	-1.69	No
Dec-02	0	270	0.00%	0	0	123	31660	0.39%	6.22%	-1.02	-1.62	No
Jan-03	0	229	0.00%	0	0	116	32084	0.36%	6.00%	-0.91	-1.55	No
Feb-03	0	231	0.00%	0	0	177	32203	0.55%	7.39%	-1.13	-1.68	No



Checklist #14 - Resale - DS0 Repair

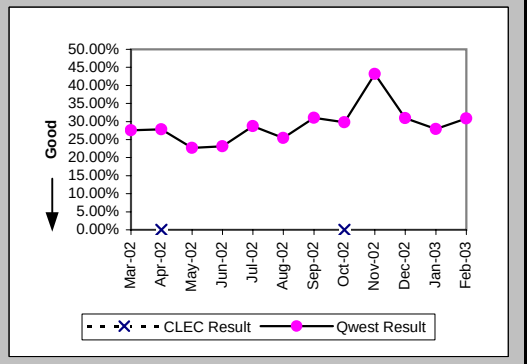
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	92	0.00%	0	0	136	29666	0.46%	6.76%	-0.65	-1.4	No
Apr-02	4	85	4.71%	0	0	165	30311	0.54%	7.36%	3.23	0.96	Yes
May-02	0	86	0.00%	0	0	239	31283	0.76%	8.71%	-0.81	-1.49	No
Jun-02	0	86	0.00%	0	0	200	31327	0.64%	7.96%	-0.74	-1.45	No
Jul-02	0	86	0.00%	0	0	183	31258	0.59%	7.63%	-0.71	-1.43	No
Aug-02	0	86	0.00%	0	0	220	31682	0.69%	8.30%	-0.77	-1.47	No
Sep-02	0	278	0.00%	0	0	172	31785	0.54%	7.34%	-1.22	-1.74	No
Oct-02	1	278	0.36%	0	0	155	31691	0.49%	6.98%	-0.31	-1.19	No
Nov-02	0	270	0.00%	0	0	111	31850	0.35%	5.89%	-0.97	-1.59	No
Dec-02	0	270	0.00%	0	0	88	31660	0.28%	5.26%	-0.86	-1.53	No
Jan-03	0	229	0.00%	0	0	75	32084	0.23%	4.83%	-0.73	-1.44	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

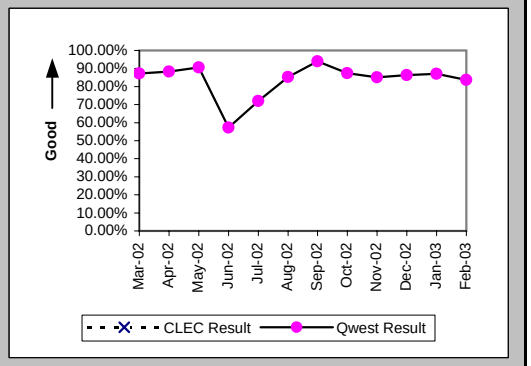
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						76	276	27.54%	44.67%			
Apr-02	0	4	0.00%	0	0	84	302	27.81%	44.81%	-1.23	-1.75	No
May-02						87	383	22.72%	41.90%			
Jun-02						89	384	23.18%	42.20%			
Jul-02						106	369	28.73%	45.25%			
Aug-02						119	468	25.43%	43.55%			
Sep-02						102	329	31.00%	46.25%			
Oct-02	0	3	0.00%	0	0	89	299	29.77%	45.72%	-1.12	-1.68	No
Nov-02						117	271	43.17%	49.53%			
Dec-02						55	178	30.90%	46.21%			
Jan-03						45	161	27.95%	44.88%			
Feb-03						79	256	30.86%	46.19%			



Checklist #14 - Resale - DS1 Installation

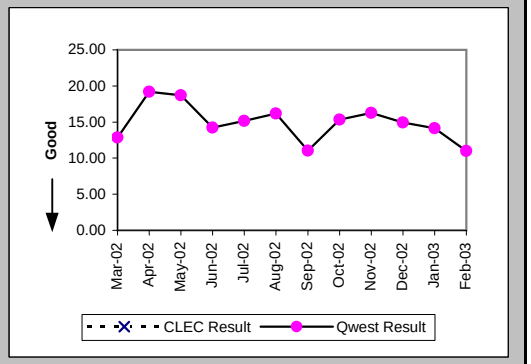
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						82	94	87.23%	33.37%			
Apr-02						113	128	88.28%	32.16%			
May-02						67	74	90.54%	29.27%			
Jun-02						47	82	57.32%	49.46%			
Jul-02						87	121	71.90%	44.95%			
Aug-02						99	116	85.34%	35.37%			
Sep-02						93	99	93.94%	23.86%			
Oct-02						167	191	87.43%	33.15%			
Nov-02						103	121	85.12%	35.59%			
Dec-02						82	95	86.32%	34.37%			
Jan-03						114	131	87.02%	33.61%			
Feb-03						97	116	83.62%	37.01%			



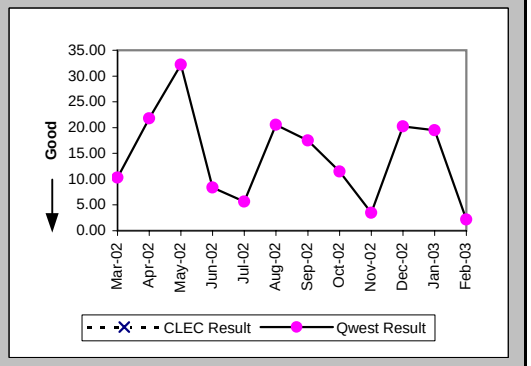
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1643	128	12.84	7.33			
Apr-02						3168	165	19.20	16.57			
May-02						2373	127	18.69	21.36			
Jun-02						1507	106	14.22	8.66			
Jul-02						2288	151	15.15	9.05			
Aug-02						2375	147	16.16	15.15			
Sep-02						1237	112	11.04	6.54			
Oct-02						3109	203	15.32	9.32			
Nov-02						2149	132	16.28	10.77			
Dec-02						1597	107	14.93	13.70			
Jan-03						2063	146	14.13	11.08			
Feb-03						1209	110	10.99	11.24			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

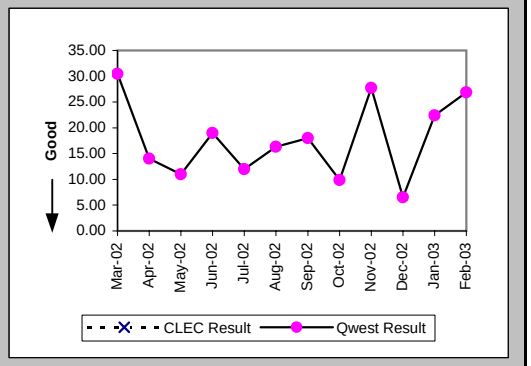
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						144	14	10.29	11.08			
Apr-02						414	19	21.79	17.89			
May-02						837	26	32.19	27.09			
Jun-02						301	36	8.36	9.07			
Jul-02						226	40	5.65	11.88			
Aug-02						514	25	20.56	24.74			
Sep-02						175	10	17.50	9.03			
Oct-02						46	4	11.50	17.23			
Nov-02						7	2	3.50	3.54			
Dec-02						263	13	20.23	26.37			
Jan-03						156	8	19.50	10.41			
Feb-03						11	5	2.20	0.84			



Checklist #14 - Resale - DS1 Installation

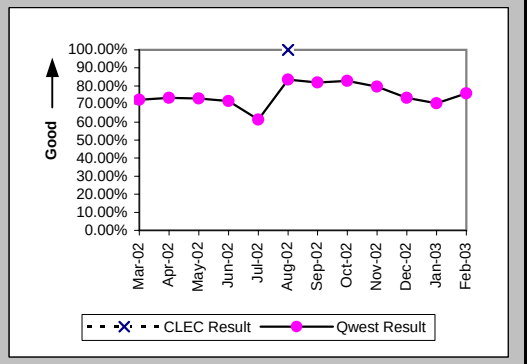
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						61	2	30.50	38.89			
Apr-02						14	1	14.00				
May-02						22	2	11.00	1.41			
Jun-02						19	1	19.00				
Jul-02						12	1	12.00				
Aug-02						147	9	16.33	10.81			
Sep-02						18	1	18.00				
Oct-02						217	22	9.86	7.15			
Nov-02						472	17	27.76	23.23			
Dec-02						26	4	6.50	7.14			
Jan-03						314	14	22.43	23.55			
Feb-03						376	14	26.86	33.51			



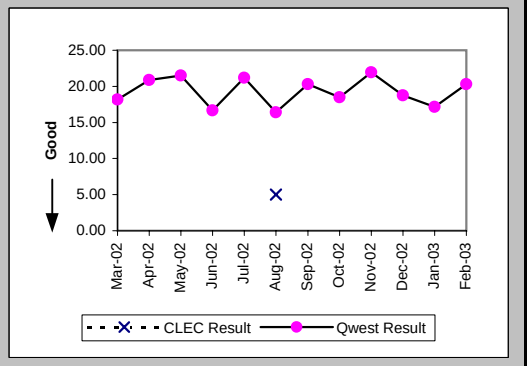
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						84	116	72.41%	44.69%			
Apr-02						88	120	73.33%	44.22%			
May-02						106	145	73.10%	44.34%			
Jun-02						96	134	71.64%	45.07%			
Jul-02						62	101	61.39%	48.69%			
Aug-02	2	2	100.00%	0	0	141	169	83.43%	37.18%	-0.63	-1.38	No
Sep-02						109	133	81.95%	38.46%			
Oct-02						183	221	82.81%	37.73%			
Nov-02						157	197	79.70%	40.23%			
Dec-02						110	150	73.33%	44.22%			
Jan-03						90	128	70.31%	45.69%			
Feb-03						110	145	75.86%	42.79%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

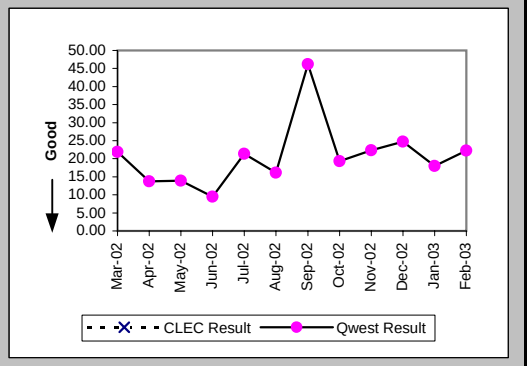
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3160	174	18.16	18.67			
Apr-02						3985	191	20.86	13.97			
May-02						3974	185	21.48	16.67			
Jun-02						2980	179	16.65	11.19			
Jul-02						2753	130	21.18	21.53			
Aug-02	10	2	5.00	0	0	3448	210	16.42	10.85	-1.48	-1.9	No
Sep-02						3287	162	20.29	40.58			
Oct-02						4512	244	18.49	12.05			
Nov-02						4675	213	21.95	22.06			
Dec-02						2922	156	18.73	14.67			
Jan-03						2232	130	17.17	14.70			
Feb-03						3005	148	20.30	13.16			



Checklist #14 - Resale - DS1 Installation

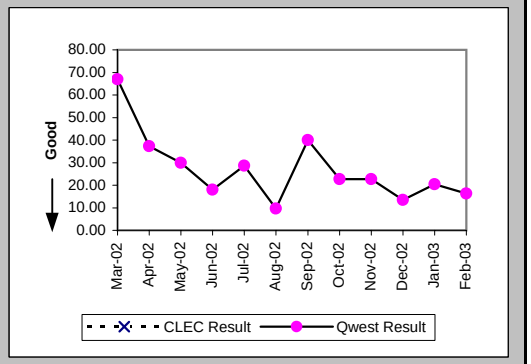
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						678	31	21.87	25.03			
Apr-02						481	35	13.74	13.58			
May-02						556	40	13.90	15.07			
Jun-02						409	43	9.51	12.39			
Jul-02						1089	51	21.35	22.13			
Aug-02						629	39	16.13	13.51			
Sep-02						1017	22	46.23	99.07			
Oct-02						406	21	19.33	13.40			
Nov-02						469	21	22.33	18.58			
Dec-02						421	17	24.76	32.43			
Jan-03						342	19	18.00	15.01			
Feb-03						289	13	22.23	17.60			



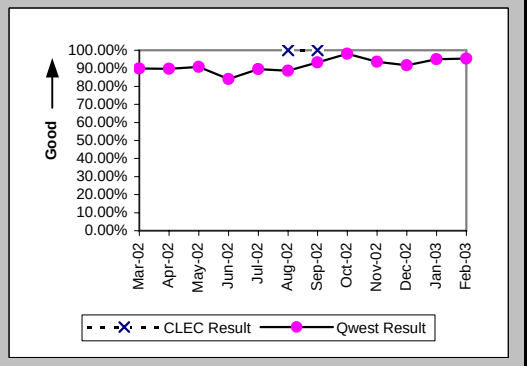
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						268	4	67.00	32.42			
Apr-02						149	4	37.25	25.59			
May-02						90	3	30.00	29.10			
Jun-02						36	2	18.00	24.04			
Jul-02						86	3	28.67	26.01			
Aug-02						29	3	9.67	6.66			
Sep-02						360	9	40.00	32.08			
Oct-02						455	20	22.75	25.21			
Nov-02						544	24	22.67	16.46			
Dec-02						324	24	13.50	8.25			
Jan-03						573	28	20.46	22.08			
Feb-03						393	24	16.38	11.82			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

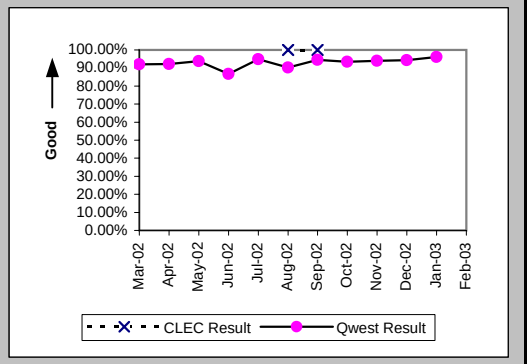
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						293	326	89.88%	30.16%			
Apr-02						298	332	89.76%	30.32%			
May-02						304	335	90.75%	28.98%			
Jun-02						253	301	84.05%	36.61%			
Jul-02						258	288	89.58%	30.55%			
Aug-02	1	1	100.00%	0	0	289	326	88.65%	31.72%	-0.36	-1.22	No
Sep-02	1	1	100.00%	0	0	302	324	93.21%	25.16%	-0.27	-1.16	No
Oct-02						360	367	98.09%	13.68%			
Nov-02						378	404	93.56%	24.54%			
Dec-02						288	314	91.72%	27.56%			
Jan-03						269	283	95.05%	21.68%			
Feb-03						267	280	95.36%	21.04%			



Checklist #14 - Resale - DS1 Installation

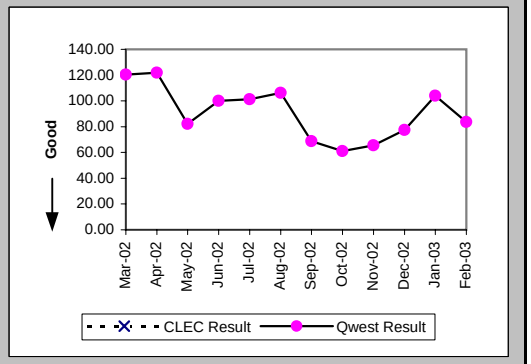
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						300	326	92.02%	27.09%			
Apr-02						306	332	92.17%	26.87%			
May-02						314	335	93.73%	24.24%			
Jun-02						261	301	86.71%	33.95%			
Jul-02						273	288	94.79%	22.22%			
Aug-02	1	1	100.00%	0	0	294	326	90.18%	29.75%	-0.33	-1.2	No
Sep-02	1	1	100.00%	0	0	306	324	94.44%	22.91%	-0.24	-1.15	No
Oct-02						343	367	93.46%	24.72%			
Nov-02						380	404	94.06%	23.64%			
Dec-02						296	314	94.27%	23.25%			
Jan-03						272	283	96.11%	19.33%			
Feb-03												



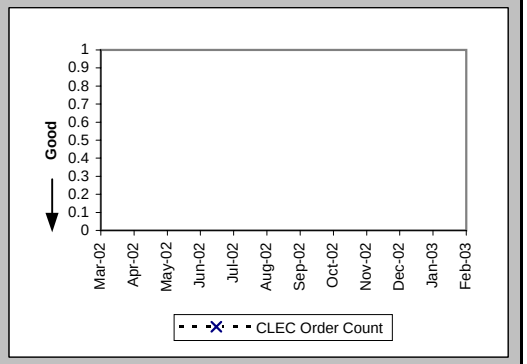
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6620	55	120.36	180.50			
Apr-02						7197	59	121.98	183.29			
May-02						6571	80	82.14	151.38			
Jun-02						7301	73	100.01	161.56			
Jul-02						7500	74	101.35	167.16			
Aug-02						8186	77	106.31	169.70			
Sep-02						4679	68	68.81	148.27			
Oct-02						4825	79	61.08	140.35			
Nov-02						4325	66	65.53	156.65			
Dec-02						4953	64	77.39	162.12			
Jan-03						3846	37	103.95	203.17			
Feb-03						3926	47	83.53	189.47			



Checklist #14 - Resale - DS1 Installation

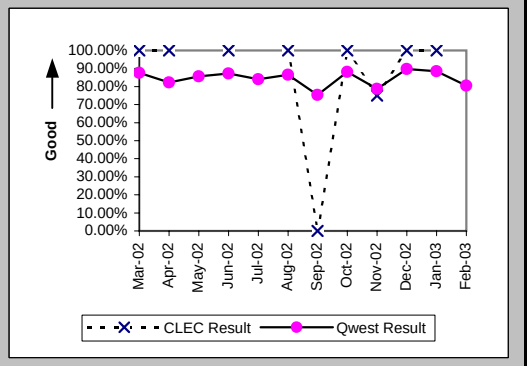
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - DS1 Repair

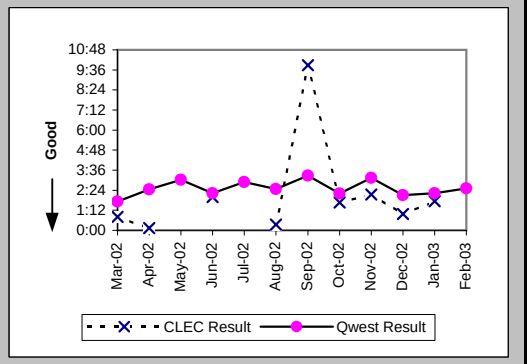
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	1	100.00%	0	0	106	121	87.60%	32.95%	-0.37	-1.23	No
Apr-02	1	1	100.00%	0	0	126	153	82.35%	38.12%	-0.46	-1.28	No
May-02						120	140	85.71%	34.99%			
Jun-02	1	1	100.00%	0	0	116	133	87.22%	33.39%	-0.38	-1.23	No
Jul-02						152	181	83.98%	36.68%			
Aug-02	2	2	100.00%	0	0	142	164	86.59%	34.08%	-0.55	-1.34	No
Sep-02	0	1	0.00%	0	0	104	138	75.36%	43.09%	1.16	-0.29	No
Oct-02	2	2	100.00%	0	0	134	152	88.16%	32.31%	-0.51	-1.31	No
Nov-02	3	4	75.00%	0	0	81	103	78.64%	40.98%	0.18	-0.89	No
Dec-02	1	1	100.00%	0	0	114	127	89.76%	30.31%	-0.34	-1.2	No
Jan-03	1	1	100.00%	2	0	107	121	88.43%	31.99%	-0.36	-1.22	No
Feb-03						95	118	80.51%	39.61%			



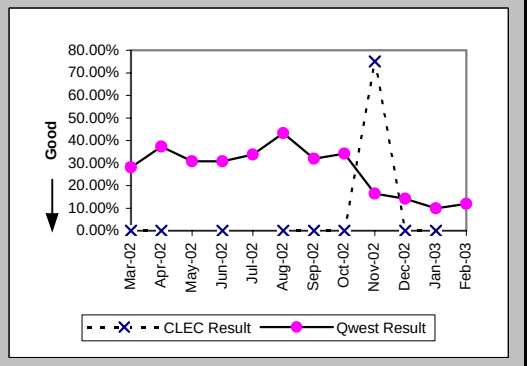
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0:48	1	0:48	0	0	207:52	121	1:43	2:05	-0.44	-1.27	No
Apr-02	0:08	1	0:08	0	0	373:39	153	2:27	2:55	-0.79	-1.48	No
May-02						421:50	140	3:01	13:58			
Jun-02	2:00	1	2:00	0	0	293:54	133	2:13	1:49	-0.12	-1.07	No
Jul-02						525:50	181	2:54	4:10			
Aug-02	0:41	2	0:21	0	0	405:25	164	2:28	2:43	-1.1	-1.67	No
Sep-02	9:53	1	9:53	0	0	451:54	138	3:16	3:47	1.45	-0.12	No
Oct-02	3:21	2	1:40	0	0	333:15	152	2:12	2:17	-0.32	-1.19	No
Nov-02	8:38	4	2:09	0	0	324:07	103	3:09	6:35	-0.29	-1.18	No
Dec-02	0:59	1	0:59	0	0	266:29	127	2:06	1:49	-0.61	-1.37	No
Jan-03	1:45	1	1:45	2	0	268:19	121	2:13	2:06	-0.22	-1.13	No
Feb-03						295:48	118	2:30	2:22			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

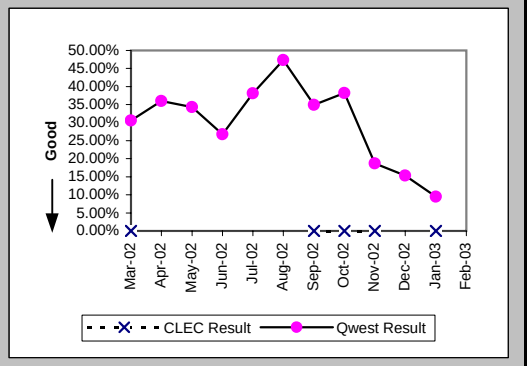
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	34	121	28.10%	44.95%	-0.62	-1.38	No
Apr-02	0	1	0.00%	0	0	57	153	37.25%	48.35%	-0.77	-1.47	No
May-02						43	140	30.71%	46.13%			
Jun-02	0	1	0.00%	0	0	41	133	30.83%	46.18%	-0.67	-1.4	No
Jul-02						61	181	33.70%	47.27%			
Aug-02	0	2	0.00%	0	0	71	164	43.29%	49.55%	-1.23	-1.75	No
Sep-02	0	1	0.00%	0	0	44	138	31.88%	46.60%	-0.68	-1.41	No
Oct-02	0	2	0.00%	0	0	52	152	34.21%	47.44%	-1.01	-1.62	No
Nov-02	3	4	75.00%	0	0	17	103	16.50%	37.12%	2.39	0.45	Yes
Dec-02	0	1	0.00%	0	0	18	127	14.17%	34.88%	-0.4	-1.25	No
Jan-03	0	1	0.00%	2	0	12	121	9.92%	29.89%	-0.33	-1.2	No
Feb-03						14	118	11.86%	32.34%			



Checklist #14 - Resale - DS1 Repair

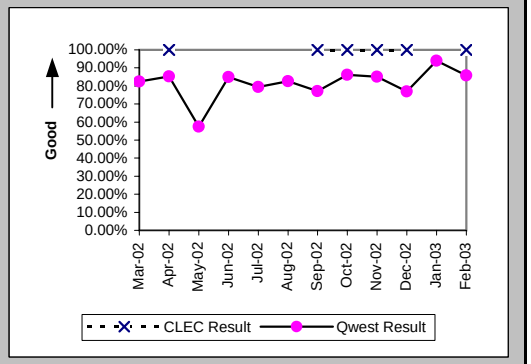
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	26	85	30.59%	46.08%	-0.66	-1.4	No
Apr-02						41	114	35.96%	47.99%			
May-02						34	99	34.34%	47.49%			
Jun-02						27	101	26.73%	44.26%			
Jul-02						48	126	38.10%	48.56%			
Aug-02						62	131	47.33%	49.93%			
Sep-02	0	1	0.00%	0	0	36	103	34.95%	47.68%	-0.73	-1.44	No
Oct-02	0	1	0.00%	0	0	42	110	38.18%	48.58%	-0.78	-1.48	No
Nov-02	0	1	0.00%	0	0	14	75	18.67%	38.96%	-0.48	-1.29	No
Dec-02						15	98	15.31%	36.00%			
Jan-03	0	1	0.00%	2	0	9	95	9.47%	29.29%	-0.32	-1.2	No
Feb-03												



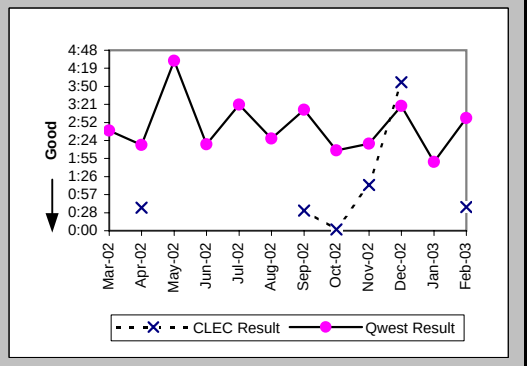
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						127	154	82.47%	38.02%			
Apr-02	1	1	100.00%	1	0	133	156	85.26%	35.45%	-0.41	-1.25	No
May-02						136	237	57.38%	49.45%			
Jun-02						141	166	84.94%	35.77%			
Jul-02						163	205	79.51%	40.36%			
Aug-02						166	201	82.59%	37.92%			
Sep-02	1	1	100.00%	0	0	145	188	77.13%	42.00%	-0.54	-1.33	No
Oct-02	1	1	100.00%	1	0	168	195	86.15%	34.54%	-0.4	-1.24	No
Nov-02	1	1	100.00%	0	0	114	134	85.07%	35.63%	-0.42	-1.25	No
Dec-02	1	1	100.00%	1	0	110	143	76.92%	42.13%	-0.55	-1.33	No
Jan-03						109	116	93.97%	23.81%			
Feb-03	1	1	100.00%	0	0	145	169	85.80%	34.91%	-0.41	-1.25	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

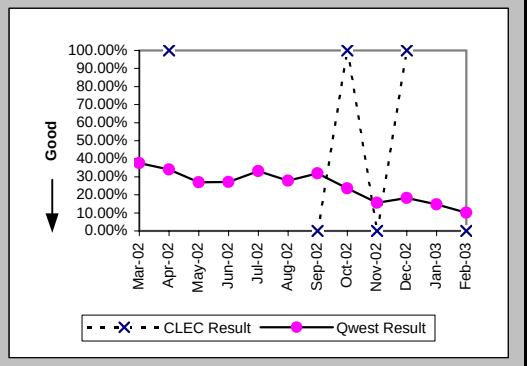
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						411:37	154	2:40	3:39			
Apr-02	0:37	1	0:37	1	0	356:30	156	2:17	3:06	-0.54	-1.33	No
May-02						1069:43	237	4:31	3:57			
Jun-02						382:15	166	2:18	2:37			
Jul-02						685:22	205	3:21	10:32			
Aug-02						491:21	201	2:27	2:33			
Sep-02	0:32	1	0:32	0	0	605:15	188	3:13	3:52	-0.69	-1.42	No
Oct-02	0:02	1	0:02	1	0	417:23	195	2:08	2:13	-0.95	-1.57	No
Nov-02	1:13	1	1:13	0	0	309:43	134	2:19	2:20	-0.47	-1.29	No
Dec-02	3:57	1	3:57	1	0	474:52	143	3:19	4:09	0.7	-0.57	No
Jan-03						212:58	116	1:50	1:49			
Feb-03	0:38	1	0:38	0	0	507:58	169	3:00	5:37	-0.42	-1.26	No



Checklist #14 - Resale - DS1 Repair

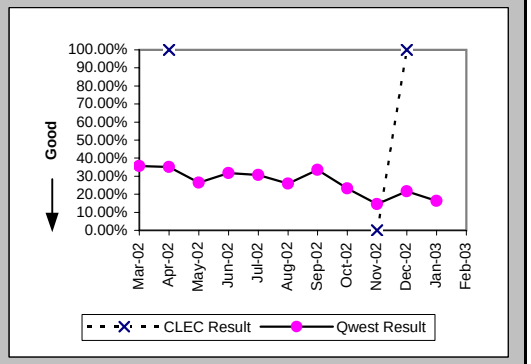
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						58	154	37.66%	48.45%			
Apr-02	1	1	100.00%	1	0	53	156	33.97%	47.36%	0.96	-0.42	No
May-02						64	237	27.00%	44.40%			
Jun-02						45	166	27.11%	44.45%			
Jul-02						68	205	33.17%	47.08%			
Aug-02						56	201	27.86%	44.83%			
Sep-02	0	1	0.00%	0	0	60	188	31.91%	46.61%	-0.68	-1.42	No
Oct-02	1	1	100.00%	1	0	46	195	23.59%	42.46%	1.19	-0.28	No
Nov-02	0	1	0.00%	0	0	21	134	15.67%	36.35%	-0.43	-1.26	No
Dec-02	1	1	100.00%	1	0	26	143	18.18%	38.57%	1.34	-0.19	No
Jan-03						17	116	14.66%	35.37%			
Feb-03	0	1	0.00%	0	0	17	169	10.06%	30.08%	-0.33	-1.2	No



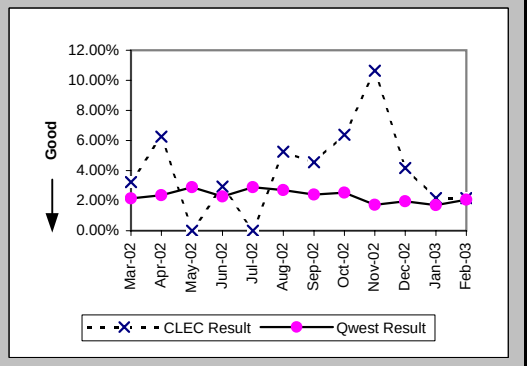
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						40	112	35.71%	47.92%			
Apr-02	1	1	100.00%	1	0	41	117	35.04%	47.71%	0.93	-0.43	No
May-02						53	200	26.50%	44.13%			
Jun-02						39	123	31.71%	46.53%			
Jul-02						45	147	30.61%	46.09%			
Aug-02						40	154	25.97%	43.85%			
Sep-02						48	143	33.57%	47.22%			
Oct-02						32	138	23.19%	42.20%			
Nov-02	0	1	0.00%	0	0	14	96	14.58%	35.29%	-0.41	-1.25	No
Dec-02	1	1	100.00%	1	0	24	111	21.62%	41.17%	1.24	-0.25	No
Jan-03						14	86	16.28%	36.92%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

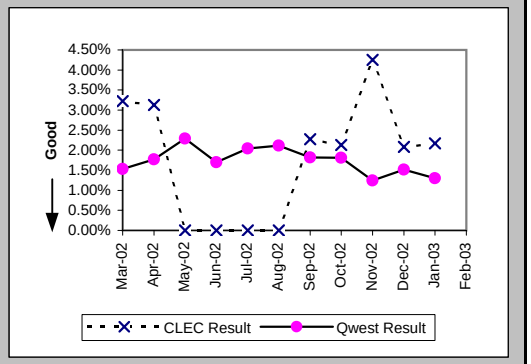
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	31	3.23%	0	0	275	12850	2.14%	14.47%	0.47	-0.71	No
Apr-02	2	32	6.25%	1	0	309	13036	2.37%	15.21%	1.25	-0.24	No
May-02	0	33	0.00%	0	0	377	13055	2.89%	16.75%	-0.99	-1.6	No
Jun-02	1	34	2.94%	0	0	299	13179	2.27%	14.89%	0.35	-0.79	No
Jul-02	0	35	0.00%	0	0	386	13375	2.89%	16.74%	-1.02	-1.62	No
Aug-02	2	38	5.26%	0	0	365	13487	2.71%	16.23%	0.92	-0.44	No
Sep-02	2	44	4.55%	0	0	326	13527	2.41%	15.34%	0.89	-0.46	No
Oct-02	3	47	6.38%	1	0	347	13686	2.54%	15.72%	1.46	-0.11	No
Nov-02	5	47	10.64%	0	0	237	13754	1.72%	13.01%	3.21	0.95	Yes
Dec-02	2	48	4.17%	1	0	270	13822	1.95%	13.84%	1.02	-0.38	No
Jan-03	1	46	2.17%	2	0	237	13877	1.71%	12.96%	0.33	-0.8	No
Feb-03	1	46	2.17%	0	0	287	13916	2.06%	14.21%	0.16	-0.9	No



Checklist #14 - Resale - DS1 Repair

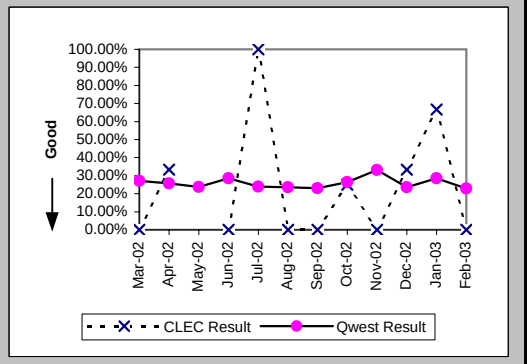
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	1	31	3.23%	0	0	197	12850	1.53%	12.29%	0.73	-0.56	No
Apr-02	1	32	3.13%	1	0	231	13036	1.77%	13.19%	0.6	-0.64	No
May-02	0	33	0.00%	0	0	299	13055	2.29%	14.96%	-0.88	-1.53	No
Jun-02	0	34	0.00%	0	0	224	13179	1.70%	12.93%	-0.77	-1.47	No
Jul-02	0	35	0.00%	0	0	273	13375	2.04%	14.14%	-0.85	-1.52	No
Aug-02	0	38	0.00%	0	0	285	13487	2.11%	14.38%	-0.9	-1.55	No
Sep-02	1	44	2.27%	0	0	246	13527	1.82%	13.36%	0.31	-0.81	No
Oct-02	1	47	2.13%	1	0	248	13686	1.81%	13.34%	0.26	-0.84	No
Nov-02	2	47	4.26%	0	0	171	13754	1.24%	11.08%	1.5	-0.09	No
Dec-02	1	48	2.08%	1	0	209	13822	1.51%	12.20%	0.4	-0.76	No
Jan-03	1	46	2.17%	2	0	181	13877	1.30%	11.35%	0.55	-0.66	No
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

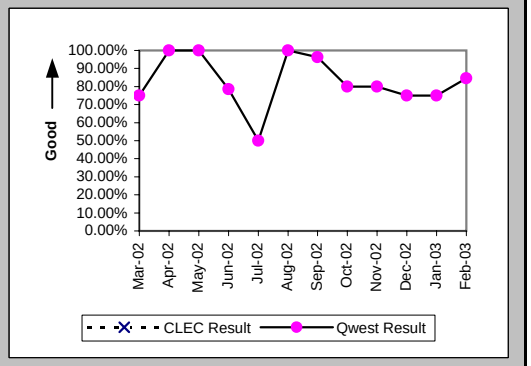
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02	0	1	0.00%	0	0	102	377	27.06%	44.42%	-0.61	-1.37	No
Apr-02	1	3	33.33%	0	0	107	416	25.72%	43.71%	0.29	-0.82	No
May-02						117	494	23.68%	42.51%			
Jun-02	0	1	0.00%	0	0	119	418	28.47%	45.13%	-0.63	-1.38	No
Jul-02	1	1	100.00%	0	0	122	508	24.02%	42.72%	1.18	-0.28	No
Aug-02	0	2	0.00%	0	0	113	478	23.64%	42.49%	-0.79	-1.48	No
Sep-02	0	2	0.00%	0	0	98	424	23.11%	42.16%	-0.77	-1.47	No
Oct-02	1	4	25.00%	0	0	125	472	26.48%	44.12%	-0.07	-1.04	No
Nov-02	0	5	0.00%	0	0	118	355	33.24%	47.11%	-1.57	-1.95	No
Dec-02	1	3	33.33%	0	0	83	353	23.51%	42.41%	0.38	-0.77	No
Jan-03	2	3	66.67%	0	0	95	332	28.61%	45.20%	1.23	-0.25	No
Feb-03	0	1	0.00%	0	0	85	372	22.85%	41.99%	-0.54	-1.33	No



Checklist #14 - Resale - Installation for DS3 and Higher

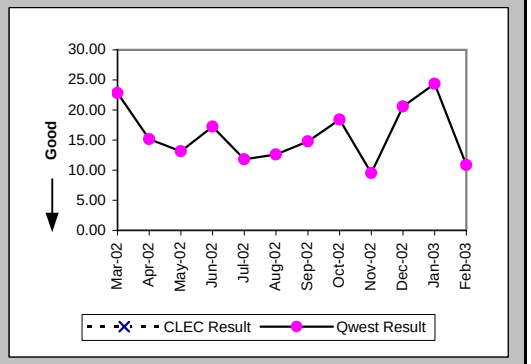
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						3	4	75.00%	43.30%			
Apr-02						8	8	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						26	27	96.30%	18.89%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						4	5	80.00%	40.00%			
Dec-02						6	8	75.00%	43.30%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						11	13	84.62%	36.08%			



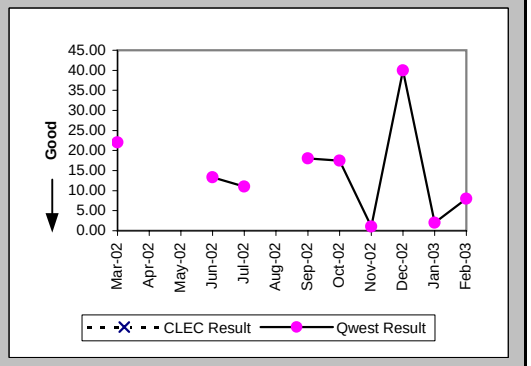
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						137	6	22.83	12.56			
Apr-02						318	21	15.14	6.56			
May-02						92	7	13.14	8.53			
Jun-02						293	17	17.24	10.08			
Jul-02						283	24	11.79	7.06			
Aug-02						126	10	12.60	5.23			
Sep-02						414	28	14.79	3.33			
Oct-02						147	8	18.38	13.63			
Nov-02						76	8	9.50	1.85			
Dec-02						185	9	20.56	17.33			
Jan-03						195	8	24.38	23.36			
Feb-03						141	13	10.85	5.89			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

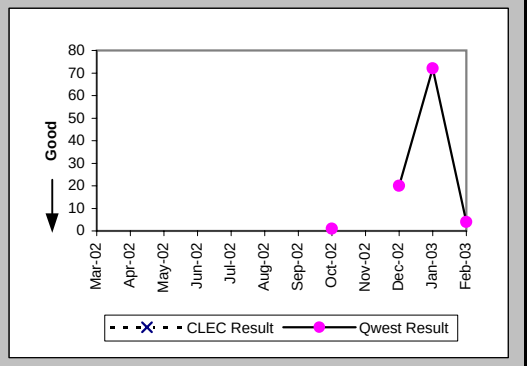
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						44	2	22.00	2.83			
Apr-02												
May-02												
Jun-02						40	3	13.33	6.35			
Jul-02						22	2	11.00	0.00			
Aug-02												
Sep-02						18	1	18.00				
Oct-02						35	2	17.50	10.61			
Nov-02						1	1	1.00				
Dec-02						40	1	40.00				
Jan-03						2	1	2.00				
Feb-03						8	1	8.00				



Checklist #14 - Resale - Installation for DS3 and Higher

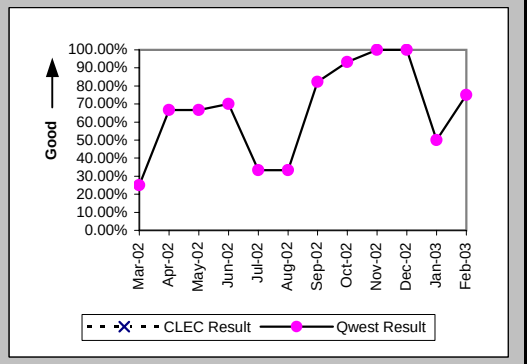
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02						40	2	20.00	24.04			
Jan-03						72	1	72.00				
Feb-03						4	1	4.00				



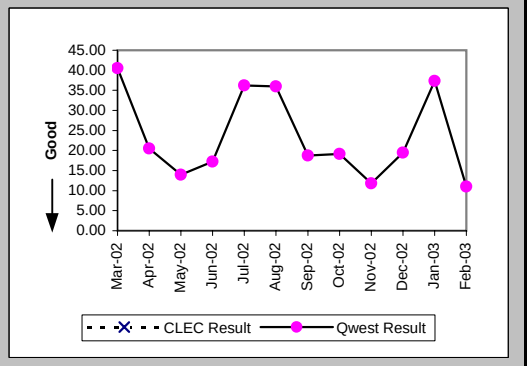
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	3	66.67%	47.14%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						14	17	82.35%	38.12%			
Oct-02						14	15	93.33%	24.94%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						12	12	100.00%	0.00%			
Jan-03						3	6	50.00%	50.00%			
Feb-03						3	4	75.00%	43.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

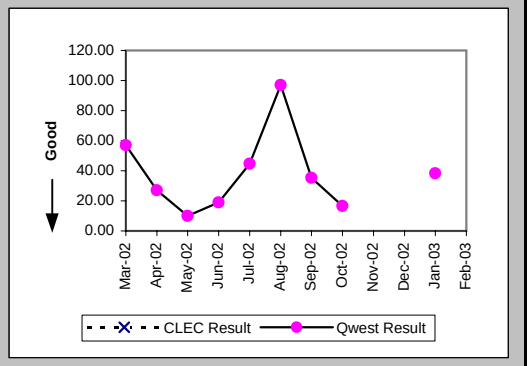
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						284	7	40.57	35.96			
Apr-02						164	8	20.50	12.28			
May-02						84	6	14.00	7.35			
Jun-02						190	11	17.27	19.81			
Jul-02						362	10	36.20	41.45			
Aug-02						288	8	36.00	40.67			
Sep-02						432	23	18.78	25.56			
Oct-02						326	17	19.18	9.13			
Nov-02						59	5	11.80	2.68			
Dec-02						273	14	19.50	9.82			
Jan-03						299	8	37.38	38.01			
Feb-03						33	3	11.00	4.58			



Checklist #14 - Resale - Installation for DS3 and Higher

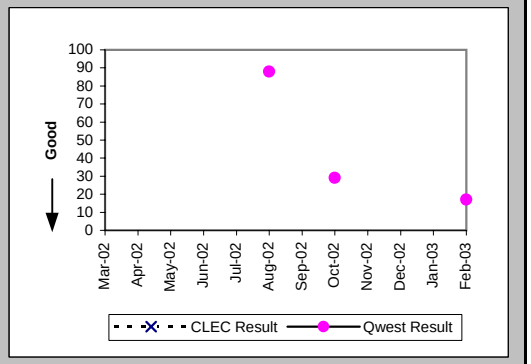
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						171	3	57.00	28.69			
Apr-02						27	1	27.00				
May-02						10	1	10.00				
Jun-02						76	4	19.00	16.99			
Jul-02						179	4	44.75	45.16			
Aug-02						97	1	97.00				
Sep-02						141	4	35.25	41.73			
Oct-02						33	2	16.50	2.12			
Nov-02												
Dec-02												
Jan-03						153	4	38.25	47.73			
Feb-03												



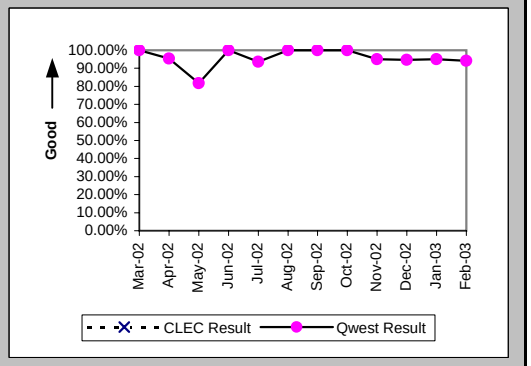
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						88	1	88.00				
Sep-02												
Oct-02						29	1	29.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						17	1	17.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

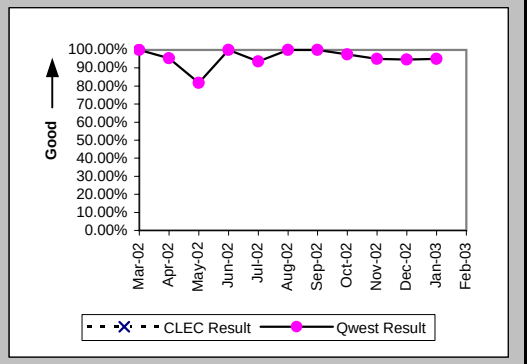
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						39	39	100.00%	0.00%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03						16	17	94.12%	23.53%			



Checklist #14 - Resale - Installation for DS3 and Higher

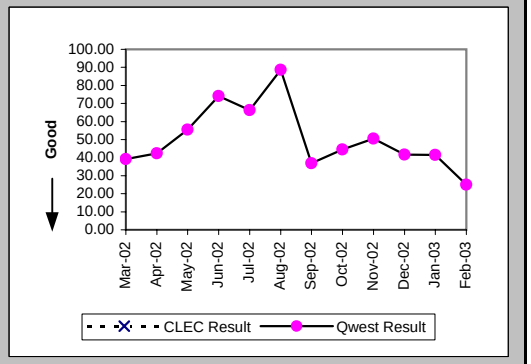
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						12	12	100.00%	0.00%			
Apr-02						21	22	95.45%	20.83%			
May-02						18	22	81.82%	38.57%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						29	31	93.55%	24.57%			
Aug-02						26	26	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			
Oct-02						38	39	97.44%	15.81%			
Nov-02						19	20	95.00%	21.79%			
Dec-02						18	19	94.74%	22.33%			
Jan-03						19	20	95.00%	21.79%			
Feb-03												



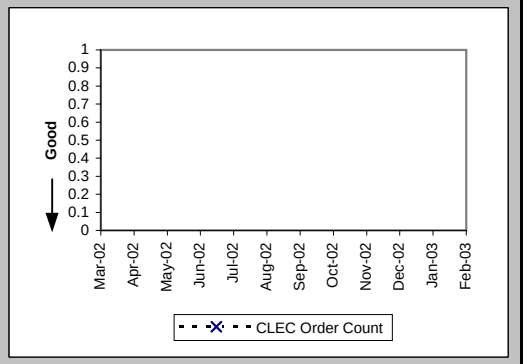
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						353	9	39.22	51.55			
Apr-02						762	18	42.33	47.73			
May-02						666	12	55.50	35.88			
Jun-02						742	10	74.20	38.01			
Jul-02						597	9	66.33	37.86			
Aug-02						266	3	88.67	55.64			
Sep-02						221	6	36.83	48.96			
Oct-02						267	6	44.50	58.69			
Nov-02						354	7	50.57	61.11			
Dec-02						208	5	41.60	40.53			
Jan-03						83	2	41.50	20.51			
Feb-03						25	1	25.00				



Checklist #14 - Resale - Installation for DS3 and Higher

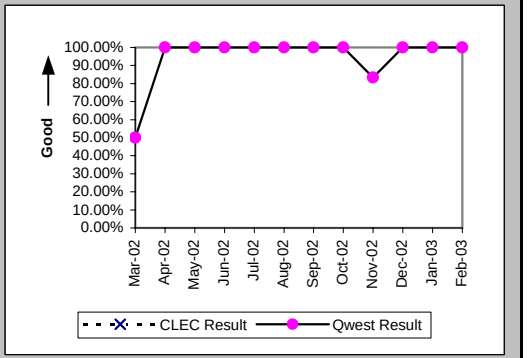
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Repair for DS3 and Higher

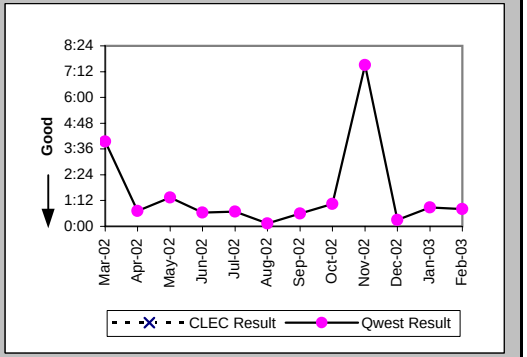
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	2	50.00%	50.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						5	6	83.33%	37.27%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			



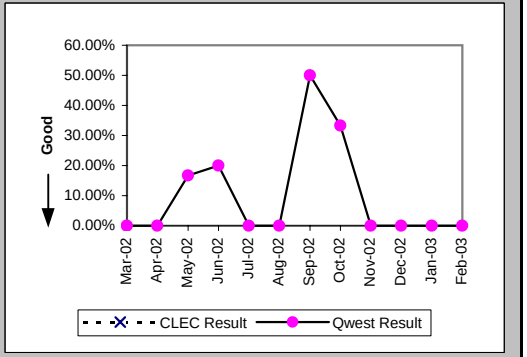
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						7:55	2	3:57	5:12			
Apr-02						5:00	7	0:43	0:47			
May-02						7:58	6	1:20	0:43			
Jun-02						3:12	5	0:38	0:27			
Jul-02						2:45	4	0:41	0:24			
Aug-02						0:08	1	0:08				
Sep-02						1:12	2	0:36	0:48			
Oct-02						3:09	3	1:03	0:43			
Nov-02						44:58	6	7:30	15:10			
Dec-02						0:18	1	0:18				
Jan-03						5:16	6	0:53	1:13			
Feb-03						0:48	1	0:48				



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

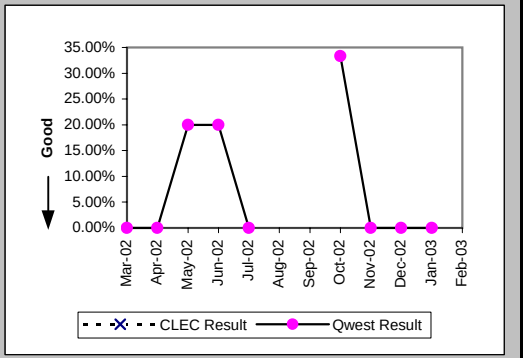
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	6	16.67%	37.27%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	6	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	6	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			



Checklist #14 - Resale - Repair for DS3 and Higher

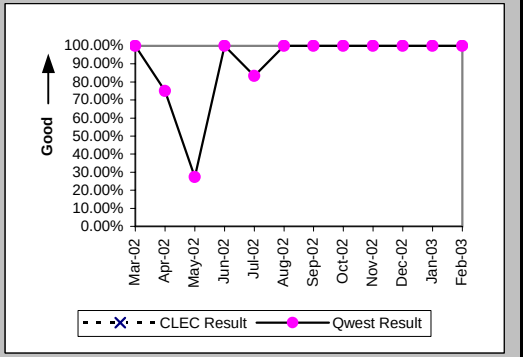
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	4	0.00%	0.00%			
Aug-02												
Sep-02												
Oct-02						1	3	33.33%	47.14%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



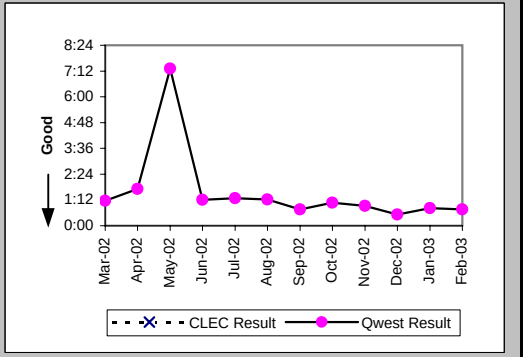
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

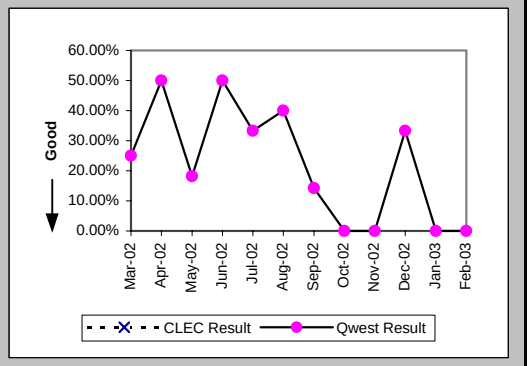
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4:38	4	1:10	1:38			
Apr-02						6:51	4	1:43	2:07			
May-02						80:30	11	7:19	4:03			
Jun-02						4:48	4	1:12	0:48			
Jul-02						7:44	6	1:17	1:56			
Aug-02						6:05	5	1:13	1:35			
Sep-02						5:23	7	0:46	0:49			
Oct-02						5:20	5	1:04	1:05			
Nov-02						2:46	3	0:55	1:26			
Dec-02						1:34	3	0:31	0:42			
Jan-03						3:15	4	0:49	0:32			
Feb-03						4:35	6	0:46	0:31			



Checklist #14 - Resale - Repair for DS3 and Higher

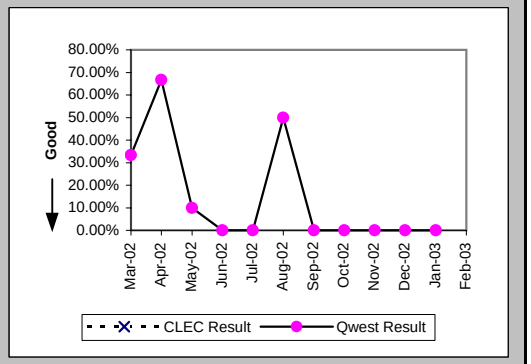
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	4	50.00%	50.00%			
May-02						2	11	18.18%	38.57%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						2	6	33.33%	47.14%			
Aug-02						2	5	40.00%	48.99%			
Sep-02						1	7	14.29%	34.99%			
Oct-02						0	5	0.00%	0.00%			
Nov-02						0	3	0.00%	0.00%			
Dec-02						1	3	33.33%	47.14%			
Jan-03						0	4	0.00%	0.00%			
Feb-03						0	6	0.00%	0.00%			



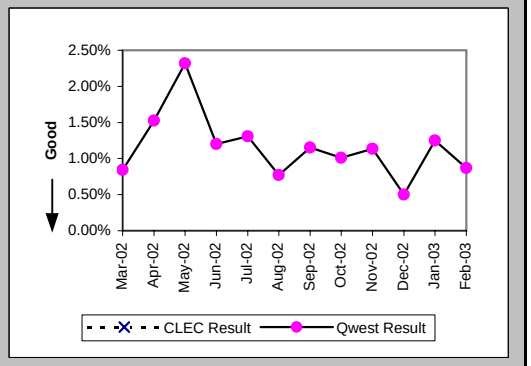
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						1	3	33.33%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	10	10.00%	30.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						0	3	0.00%	0.00%			
Oct-02						0	4	0.00%	0.00%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	3	0.00%	0.00%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

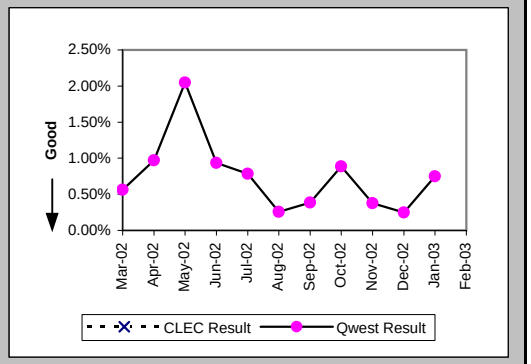
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	713	0.84%	9.13%			
Apr-02						11	722	1.52%	12.25%			
May-02						17	733	2.32%	15.05%			
Jun-02						9	750	1.20%	10.89%			
Jul-02						10	764	1.31%	11.37%			
Aug-02						6	779	0.77%	8.74%			
Sep-02						9	782	1.15%	10.67%			
Oct-02						8	790	1.01%	10.01%			
Nov-02						9	792	1.14%	10.60%			
Dec-02						4	800	0.50%	7.05%			
Jan-03						10	801	1.25%	11.10%			
Feb-03						7	807	0.87%	9.27%			



Checklist #14 - Resale - Repair for DS3 and Higher

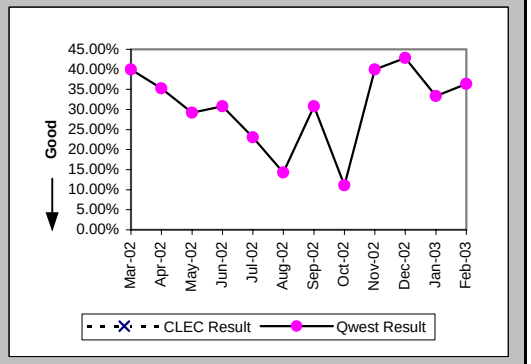
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	713	0.56%	7.47%			
Apr-02						7	722	0.97%	9.80%			
May-02						15	733	2.05%	14.16%			
Jun-02						7	750	0.93%	9.62%			
Jul-02						6	764	0.79%	8.83%			
Aug-02						2	779	0.26%	5.06%			
Sep-02						3	782	0.38%	6.18%			
Oct-02						7	790	0.89%	9.37%			
Nov-02						3	792	0.38%	6.14%			
Dec-02						2	800	0.25%	4.99%			
Jan-03						6	801	0.75%	8.62%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

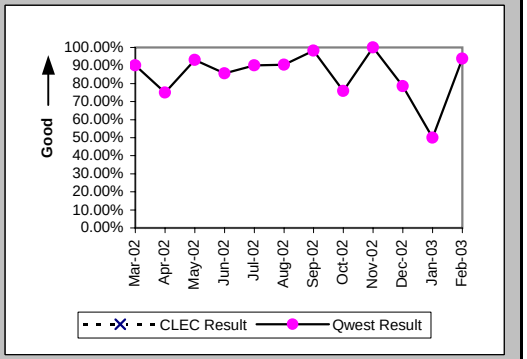
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						4	10	40.00%	48.99%			
Apr-02						6	17	35.29%	47.79%			
May-02						7	24	29.17%	45.45%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	13	23.08%	42.13%			
Aug-02						1	7	14.29%	34.99%			
Sep-02						4	13	30.77%	46.15%			
Oct-02						1	9	11.11%	31.43%			
Nov-02						6	15	40.00%	48.99%			
Dec-02						3	7	42.86%	49.49%			
Jan-03						5	15	33.33%	47.14%			
Feb-03						4	11	36.36%	48.10%			



Checklist #14 - Resale - Frame Relay Installation

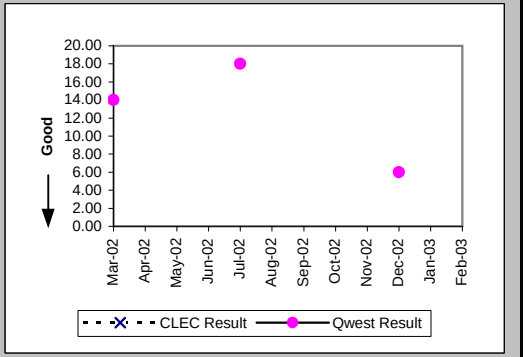
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						9	10	90.00%	30.00%			
Apr-02						12	16	75.00%	43.30%			
May-02						27	29	93.10%	25.34%			
Jun-02						12	14	85.71%	34.99%			
Jul-02						18	20	90.00%	30.00%			
Aug-02						19	21	90.48%	29.35%			
Sep-02						54	55	98.18%	13.36%			
Oct-02						22	29	75.86%	42.79%			
Nov-02						24	24	100.00%	0.00%			
Dec-02						11	14	78.57%	41.03%			
Jan-03						3	6	50.00%	50.00%			
Feb-03						15	16	93.75%	24.21%			



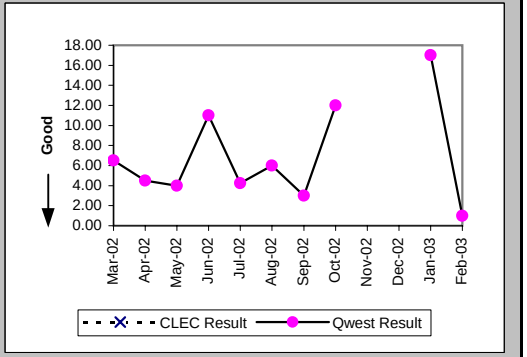
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						14	1	14.00				
Apr-02												
May-02												
Jun-02												
Jul-02						18	1	18.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						6	1	6.00				
Jan-03												
Feb-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

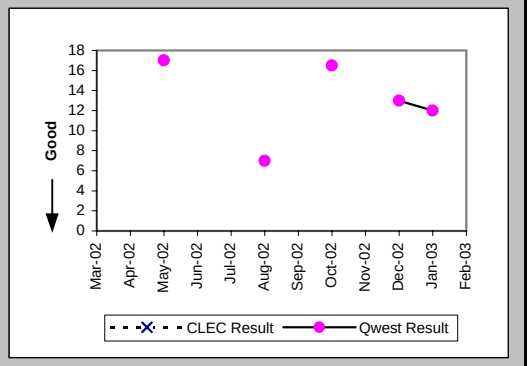
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	2	6.50	6.36			
Apr-02						18	4	4.50	3.11			
May-02						4	1	4.00				
Jun-02						22	2	11.00	8.49			
Jul-02						17	4	4.25	2.87			
Aug-02						6	1	6.00				
Sep-02						3	1	3.00				
Oct-02						60	5	12.00	0.00			
Nov-02												
Dec-02												
Jan-03						17	1	17.00				
Feb-03						1	1	1.00				



Checklist #14 - Resale - Frame Relay Installation

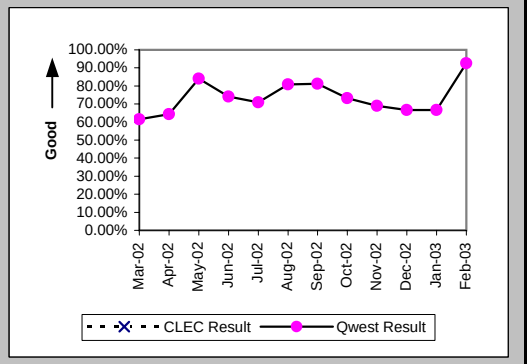
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02												
Apr-02												
May-02						17	1	17.00				
Jun-02												
Jul-02												
Aug-02						7	1	7.00				
Sep-02												
Oct-02						33	2	16.50	4.95			
Nov-02												
Dec-02						39	3	13.00	4.36			
Jan-03						24	2	12.00	2.83			
Feb-03												



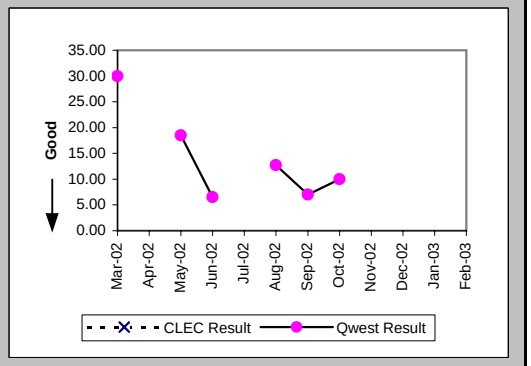
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						16	26	61.54%	48.65%			
Apr-02						18	28	64.29%	47.92%			
May-02						21	25	84.00%	36.66%			
Jun-02						23	31	74.19%	43.76%			
Jul-02						22	31	70.97%	45.39%			
Aug-02						21	26	80.77%	39.41%			
Sep-02						69	85	81.18%	39.09%			
Oct-02						30	41	73.17%	44.31%			
Nov-02						20	29	68.97%	46.26%			
Dec-02						26	39	66.67%	47.14%			
Jan-03						10	15	66.67%	47.14%			
Feb-03						25	27	92.59%	26.19%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

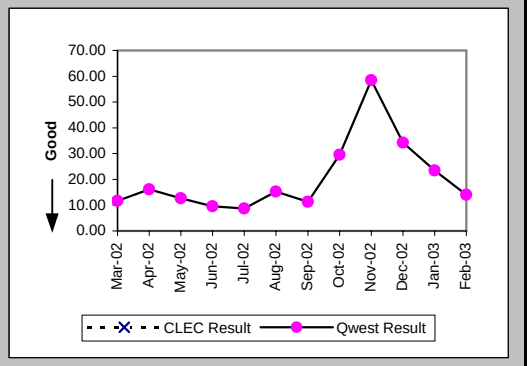
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						120	4	30.00	13.49			
Apr-02												
May-02						37	2	18.50	16.26			
Jun-02						13	2	6.50	0.71			
Jul-02												
Aug-02						51	4	12.75	10.84			
Sep-02						7	1	7.00				
Oct-02						10	1	10.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												



Checklist #14 - Resale - Frame Relay Installation

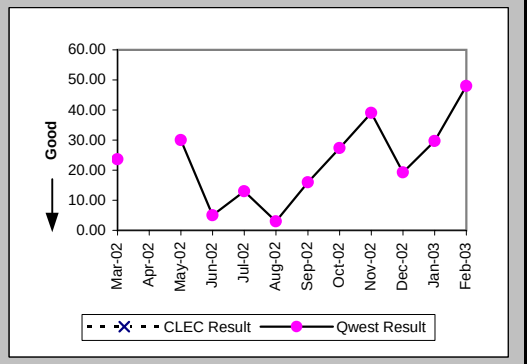
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						82	7	11.71	6.52			
Apr-02						161	10	16.10	11.25			
May-02						38	3	12.67	5.51			
Jun-02						67	7	9.57	7.87			
Jul-02						61	7	8.71	6.58			
Aug-02						61	4	15.25	19.26			
Sep-02						170	15	11.33	12.40			
Oct-02						266	9	29.56	30.30			
Nov-02						409	7	58.43	42.26			
Dec-02						308	9	34.22	48.98			
Jan-03						47	2	23.50	9.19			
Feb-03						14	1	14.00				



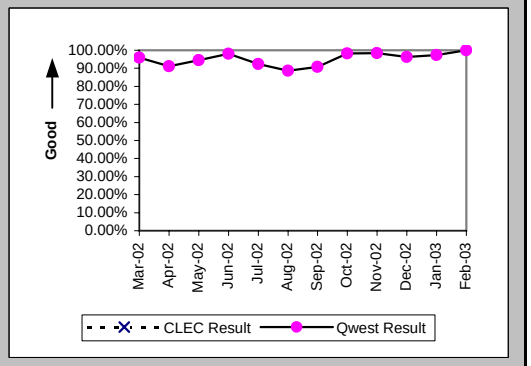
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						71	3	23.67	6.03			
Apr-02												
May-02						30	1	30.00				
Jun-02						5	1	5.00				
Jul-02						26	2	13.00	5.66			
Aug-02						3	1	3.00				
Sep-02						32	2	16.00	1.41			
Oct-02						82	3	27.33	29.02			
Nov-02						117	3	39.00	51.39			
Dec-02						77	4	19.25	18.48			
Jan-03						89	3	29.67	28.88			
Feb-03						48	1	48.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

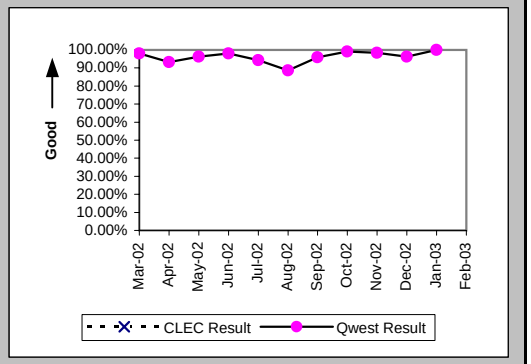
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						48	50	96.00%	19.60%			
Apr-02						41	45	91.11%	28.46%			
May-02						51	54	94.44%	22.91%			
Jun-02						52	53	98.11%	13.61%			
Jul-02						49	53	92.45%	26.42%			
Aug-02						47	53	88.68%	31.68%			
Sep-02						89	98	90.82%	28.88%			
Oct-02						109	111	98.20%	13.30%			
Nov-02						65	66	98.48%	12.22%			
Dec-02						53	55	96.36%	18.72%			
Jan-03						37	38	97.37%	16.01%			
Feb-03						33	33	100.00%	0.00%			



Checklist #14 - Resale - Frame Relay Installation

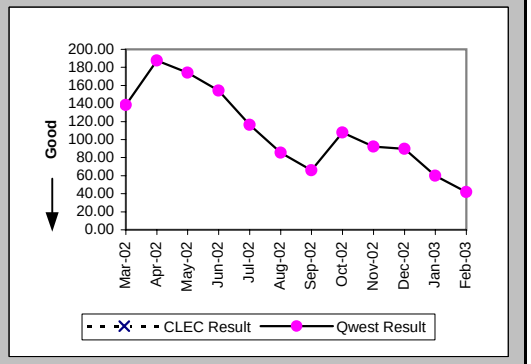
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						49	50	98.00%	14.00%			
Apr-02						42	45	93.33%	24.94%			
May-02						52	54	96.30%	18.89%			
Jun-02						52	53	98.11%	13.61%			
Jul-02						50	53	94.34%	23.11%			
Aug-02						47	53	88.68%	31.68%			
Sep-02						94	98	95.92%	19.79%			
Oct-02						110	111	99.10%	9.45%			
Nov-02						65	66	98.48%	12.22%			
Dec-02						53	55	96.36%	18.72%			
Jan-03						38	38	100.00%	0.00%			
Feb-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

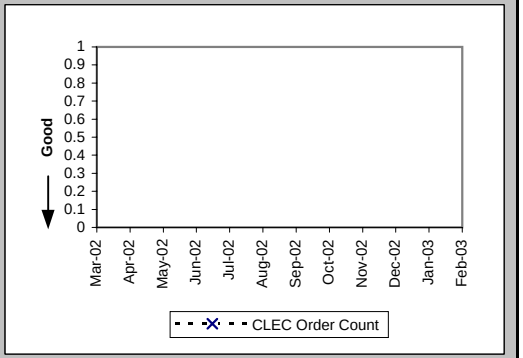
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						2349	17	138.18	132.98			
Apr-02						2252	12	187.67	133.29			
May-02						2440	14	174.29	150.31			
Jun-02						2468	16	154.25	165.96			
Jul-02						2209	19	116.26	156.69			
Aug-02						2140	25	85.60	130.65			
Sep-02						1646	25	65.84	107.08			
Oct-02						1724	16	107.75	131.65			
Nov-02						1383	15	92.20	142.20			
Dec-02						896	10	89.60	159.08			
Jan-03						479	8	59.88	54.51			
Feb-03						585	14	41.79	57.16			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

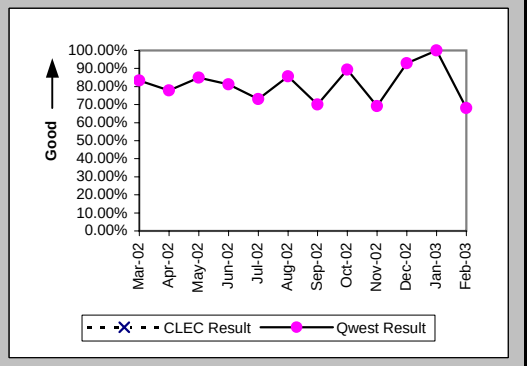
Date	CLEC Order Count
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	



Checklist #14 - Resale - Frame Relay Repair

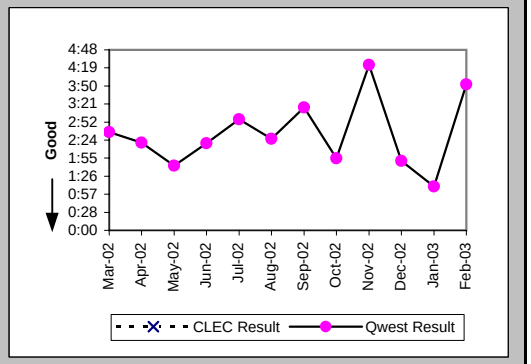
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						20	24	83.33%	37.27%			
Apr-02						21	27	77.78%	41.57%			
May-02						28	33	84.85%	35.86%			
Jun-02						26	32	81.25%	39.03%			
Jul-02						19	26	73.08%	44.36%			
Aug-02						30	35	85.71%	34.99%			
Sep-02						14	20	70.00%	45.83%			
Oct-02						25	28	89.29%	30.93%			
Nov-02						9	13	69.23%	46.15%			
Dec-02						13	14	92.86%	25.75%			
Jan-03						26	26	100.00%	0.00%			
Feb-03						17	25	68.00%	46.65%			



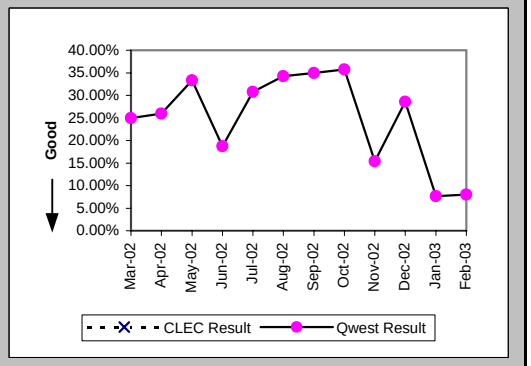
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						62:58	24	2:37	3:22			
Apr-02						63:05	27	2:20	1:59			
May-02						56:42	33	1:43	2:17			
Jun-02						74:01	32	2:19	1:43			
Jul-02						76:34	26	2:57	2:47			
Aug-02						85:12	35	2:26	2:04			
Sep-02						65:26	20	3:16	3:11			
Oct-02						53:42	28	1:55	1:39			
Nov-02						57:17	13	4:24	7:52			
Dec-02						26:01	14	1:51	1:30			
Jan-03						30:19	26	1:10	0:49			
Feb-03						97:00	25	3:53	4:24			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

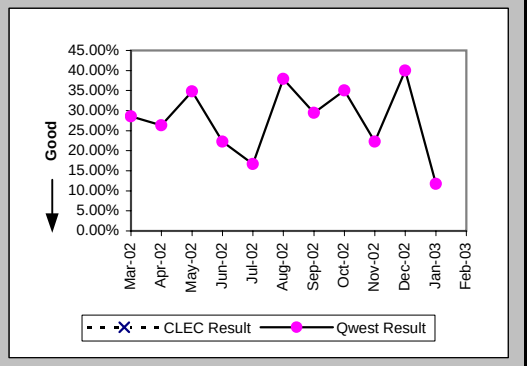
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	24	25.00%	43.30%			
Apr-02						7	27	25.93%	43.82%			
May-02						11	33	33.33%	47.14%			
Jun-02						6	32	18.75%	39.03%			
Jul-02						8	26	30.77%	46.15%			
Aug-02						12	35	34.29%	47.47%			
Sep-02						7	20	35.00%	47.70%			
Oct-02						10	28	35.71%	47.92%			
Nov-02						2	13	15.38%	36.08%			
Dec-02						4	14	28.57%	45.18%			
Jan-03						2	26	7.69%	26.65%			
Feb-03						2	25	8.00%	27.13%			



Checklist #14 - Resale - Frame Relay Repair

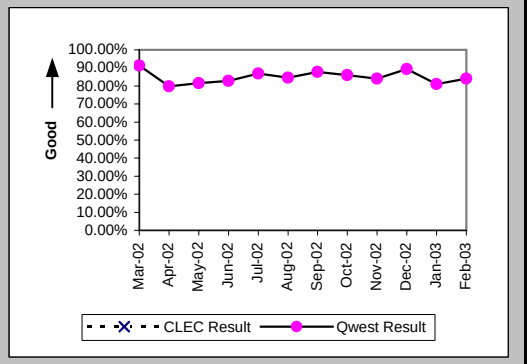
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						6	21	28.57%	45.18%			
Apr-02						5	19	26.32%	44.03%			
May-02						8	23	34.78%	47.63%			
Jun-02						6	27	22.22%	41.57%			
Jul-02						3	18	16.67%	37.27%			
Aug-02						11	29	37.93%	48.52%			
Sep-02						5	17	29.41%	45.56%			
Oct-02						7	20	35.00%	47.70%			
Nov-02						2	9	22.22%	41.57%			
Dec-02						4	10	40.00%	48.99%			
Jan-03						2	17	11.76%	32.22%			
Feb-03												



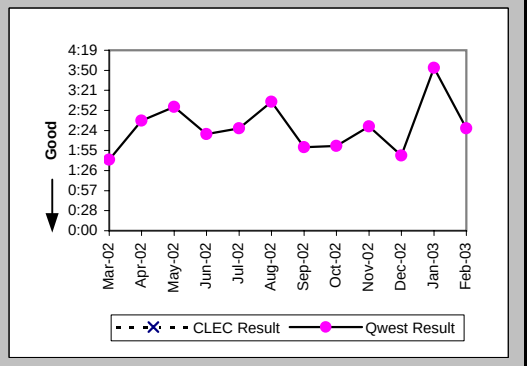
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						53	58	91.38%	28.07%			
Apr-02						55	69	79.71%	40.22%			
May-02						62	76	81.58%	38.77%			
Jun-02						48	58	82.76%	37.77%			
Jul-02						60	69	86.96%	33.68%			
Aug-02						71	84	84.52%	36.17%			
Sep-02						65	74	87.84%	32.68%			
Oct-02						49	57	85.96%	34.74%			
Nov-02						37	44	84.09%	36.58%			
Dec-02						42	47	89.36%	30.83%			
Jan-03						34	42	80.95%	39.27%			
Feb-03						37	44	84.09%	36.58%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

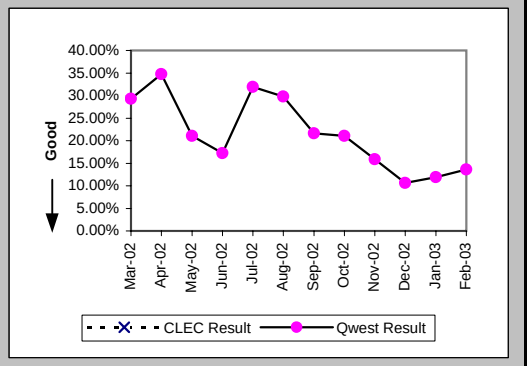
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						98:29	58	1:42	2:06			
Apr-02						182:04	69	2:38	2:54			
May-02						225:57	76	2:58	3:03			
Jun-02						134:11	58	2:19	2:51			
Jul-02						168:43	69	2:27	2:42			
Aug-02						258:49	84	3:05	5:19			
Sep-02						148:00	74	2:00	2:26			
Oct-02						115:58	57	2:02	2:16			
Nov-02						109:50	44	2:30	2:51			
Dec-02						84:35	47	1:48	1:50			
Jan-03						164:04	42	3:54	7:56			
Feb-03						108:09	44	2:27	2:20			



Checklist #14 - Resale - Frame Relay Repair

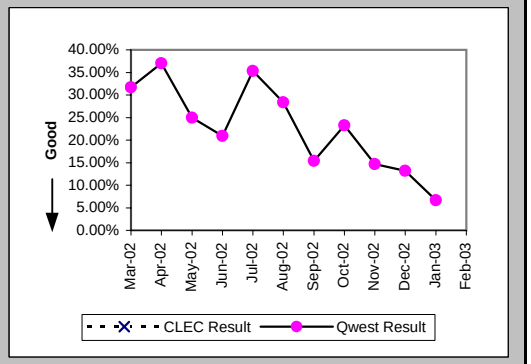
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						17	58	29.31%	45.52%			
Apr-02						24	69	34.78%	47.63%			
May-02						16	76	21.05%	40.77%			
Jun-02						10	58	17.24%	37.77%			
Jul-02						22	69	31.88%	46.60%			
Aug-02						25	84	29.76%	45.72%			
Sep-02						16	74	21.62%	41.17%			
Oct-02						12	57	21.05%	40.77%			
Nov-02						7	44	15.91%	36.58%			
Dec-02						5	47	10.64%	30.83%			
Jan-03						5	42	11.90%	32.38%			
Feb-03						6	44	13.64%	34.32%			



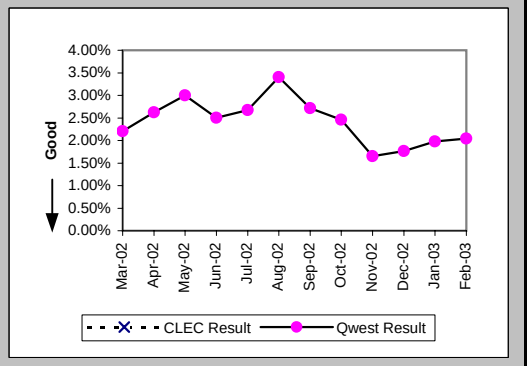
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						13	41	31.71%	46.53%			
Apr-02						20	54	37.04%	48.29%			
May-02						16	64	25.00%	43.30%			
Jun-02						9	43	20.93%	40.68%			
Jul-02						18	51	35.29%	47.79%			
Aug-02						21	74	28.38%	45.08%			
Sep-02						8	52	15.38%	36.08%			
Oct-02						10	43	23.26%	42.25%			
Nov-02						5	34	14.71%	35.42%			
Dec-02						5	38	13.16%	33.80%			
Jan-03						2	30	6.67%	24.94%			
Feb-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

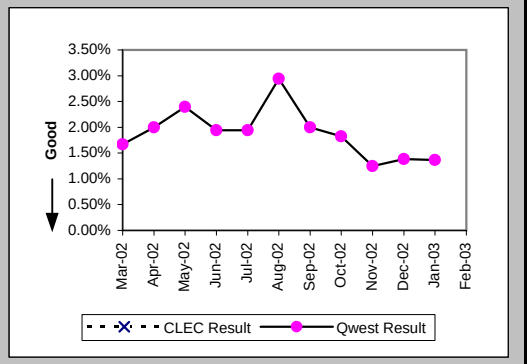
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						82	3716	2.21%	14.69%			
Apr-02						96	3657	2.63%	15.99%			
May-02						109	3634	3.00%	17.06%			
Jun-02						90	3599	2.50%	15.61%			
Jul-02						95	3552	2.67%	16.13%			
Aug-02						119	3499	3.40%	18.13%			
Sep-02						94	3457	2.72%	16.26%			
Oct-02						85	3452	2.46%	15.50%			
Nov-02						57	3455	1.65%	12.74%			
Dec-02						61	3461	1.76%	13.16%			
Jan-03						68	3439	1.98%	13.92%			
Feb-03						69	3377	2.04%	14.15%			

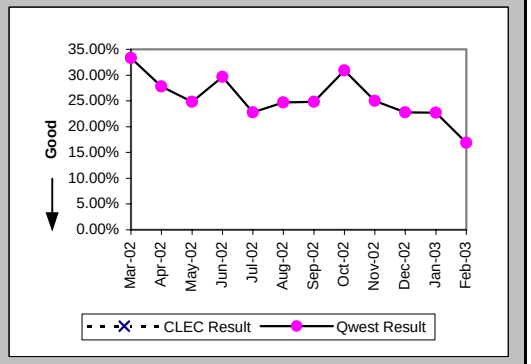


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						62	3716	1.67%	12.81%			
Apr-02						73	3657	2.00%	13.99%			
May-02						87	3634	2.39%	15.29%			
Jun-02						70	3599	1.95%	13.81%			
Jul-02						69	3552	1.94%	13.80%			
Aug-02						103	3499	2.94%	16.90%			
Sep-02						69	3457	2.00%	13.99%			
Oct-02						63	3452	1.83%	13.39%			
Nov-02						43	3455	1.24%	11.09%			
Dec-02						48	3461	1.39%	11.69%			
Jan-03						47	3439	1.37%	11.61%			
Feb-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Mar-02						41	123	33.33%	47.14%			
Apr-02						37	133	27.82%	44.81%			
May-02						36	145	24.83%	43.20%			
Jun-02						38	128	29.69%	45.69%			
Jul-02						28	123	22.76%	41.93%			
Aug-02						39	158	24.68%	43.12%			
Sep-02						31	125	24.80%	43.19%			
Oct-02						38	123	30.89%	46.21%			
Nov-02						19	76	25.00%	43.30%			
Dec-02						18	79	22.78%	41.94%			
Jan-03						20	88	22.73%	41.91%			
Feb-03						14	83	16.87%	37.45%