

Summary of Notes for Qwest Regional Performance Results Report March 2002 through February 2003 – Dated March 26, 2003

March 31, 2003

General Comments:

- Notes are based on 14-State 271 PID Version 5.0 (which is definitionally the same as ROC 271 Working PID Version 5.0).
- The display of N/As and blanks in statistical results may not appear as outlined in the “Explanation for Display of Statistics” at the bottom of this document. Programming refinements are pending.
- Instances where no CLEC and/or Qwest results are reported for a particular month, and instances where no measurement is reported, are due to no activity.

| Notes/Comments on the Qwest Report of January 2003 – February 2003 Regional Performance Results | | | | | | | | | | | | | | |
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| PID Numbers | Products (if applicable) | Description of Note/Comment | M | A | M | J | J | A | S | O | N | D | J | F |
| All | All Applicable Products | Implemented programming to change the statistical sampling logic for permutation tests in order to improve run times. | | | | | | | | | | | > | |
| All | All Applicable Products | Implemented programming to update hard-coded dates for 2003 holidays. | | | | | | | | | | | > | |
| PO-1B-9 PO-1B-10 | N/A | Corrected the reporting graphical display of the EDI “Connecting Facility Assignment” and “Meet Point Inquiry” transaction types to show the standard as “benchmark,” instead of “diagnostic.” | | | | | | | | | | | > | |
| PO-2 | Local Number Portability | Implemented programming to recognize that LNP LSRs associated with due date change (Supp2 LSRs) are now flow-through eligible. | | | | | | | | | | | > | |
| PO-2 | All Applicable Products | Updated the “checklist” report template to remove aggregated PO-2A and PO-2B PIDs, which only apply to the Colorado PAP. | | | | | | | | | | | > | |
| PO-2B | All Applicable Products | Implemented programming to accommodate new benchmarks for ROC states effective with Jan 03 results. | | | | | | | | | | | > | |
| PO-2B | Resale | Implemented programming to include Centrex in the Resale category, consistent with its becoming flow-through eligible. | | | | | | | | | | | > | |
| PO-2B | Resale | Jan 03 Results inadvertently omitted from AZ reports only. Will be corrected on Apr 02 – Mar 03 report. | | | | | | | | | | | | X |
| PO-2B, PO-5B, PO-5C | Resale | Implemented programming to provide the ability to identify and exclude from reporting DSL LSRs that have incomplete information. | | | | | | | | | | | > | |
| PO-5D | LIS Trunks | Implemented exclusion of ACNA “UWI” for Qwest originated one-way trunks. | | | | | | | | | | | > | |
| PO-5D | LIS Trunks | Implemented programming to provide additional information in the process of identifying projects for exclusion. | | | | | | | | | | | > | |
| PO-8, PO-9 | All Applicable | Implemented programming to identify and exclude orders for inside | | | | | | | | | | | > | |

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| | Products | wiring using the USOC "VT6NC." | | | | | | | | | | | | |
| PO-8, PO-9 | All Applicable Products | A file contributing to the production of results was inadvertently omitted from reporting for a portion of January 2003 results. Recovered the file and re-ran results. | | | | | | | | | | | R | |
| PO-8, PO-9 OP-3, OP-4, OP-5, OP-6 | All Applicable Products | Corrected the file used to avoid counting duplicate orders, which was found to have incorrectly permitted duplicate orders to be included in results. Implemented rerun using the corrected file. | | | | | | | | | | R | R | |
| PO-8, PO-9 OP-3, OP-4, OP-5, OP-6, OP-15 | All Applicable Products | Implemented programming to identify and exclude orders that are now identifiable because of the development of a new billing consolidation FID. | | | | | | | | | | | | > |
| PO-10 | N/A | Implemented programming to mechanize this measurement. | | | | | | | | | | | > | |
| OP-3, OP-4, OP-6, OP-15 | LIS Trunks | Implemented exclusion of ACNA "UWI" for Qwest originated one-way trunks. | | | | | | | | | | | > | |
| OP-3, OP-4, OP-6, OP-15 | UDIT, Unbundled Loops, EEL | Implemented programming to identify the duration time for orders held pending facility availability and permit adjustment of the timeframe for orders that are ultimately provisioned. | | | | | | | | | | | | > |
| OP-3, OP-4, OP-5, OP-6, OP-15 | All Applicable Products | Implemented programming to identify and exclude orders for inside wiring using the USOC "VT6NC." | | | | | | | | | | | > | |
| OP-3, OP-4, OP-5, OP-6, OP-15 | ISDN-capable Loop | Implemented programming to ensure that the ISDN BRI retail comparative includes only orders for designed applications, to correspond with the designed nature of ISDN-capable Loops. | | | | | | | | | | | | > |
| OP-4 | All Applicable Products | As a result of extended Retail hours, updated programming to allow the application date to take into account the new closing time. | | | | | | | | | | | > | |
| OP-4 | UNE-P (Centrex) | Changed USOC table to identify "RHBXX" as UNE-P (Centrex) instead of Centron. | | | | | | | | | | | | > |
| OP-4C, OP-4D, OP-4E | All Applicable Products | Implemented programming to identify and exclude orders with customer-requested longer-than-standard intervals with invalid due dates, i.e. Saturdays (depending on product), Sundays or Holidays. | | | | | | | | | | | | > |
| OP-5 | Zone-type Reported Products | Identified that, during the Nov 02 improvements to OP-5, some trouble tickets for Zone-type reported products were not captured. Corrected the programming, updated necessary files, and re-ran Nov & Dec 02 results. | | | | | | | | | R | R | > | |

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| OP-5, MR-3, MR-4, MR-6, MR-7, MR-8, MR-10 | Qwest DSL | A potential situation has been discovered that may have resulted in some error in reporting DSL results for these measurements. This situation is under review and, to the extent reported results were affected, they will be restated when available. | | | | | | | | | | | X | |
| OP-5 | All Applicable Products | Implemented programming to report exclusion volumes that were inadvertently left off of FCC-formatted reports only from Nov 02 – Jan 03. | | | | | | | | | | | | > |
| OP-5, MR-3, MR-4, MR-6, MR-7, MR-8, MR-10 | Qwest DSL | Identified that some DSL trouble tickets going through a designed process were not being captured. Corrected programming. | | | | | | | | | | | | > |
| MR-3, MR-4, MR-6, MR-7, MR-8 | Sub-Loop Unbundling | Implemented programming to use a new table created to identify sub-loops by circuit ID. | | | | | | | | | | | | > |
| MR-3, MR-4, MR-5, MR-6, MR-7, MR-8, MR-9, MR-10 | UNE-P (Centrex) | Implemented programming to identify USOC "RHBXX" as UNE-P (Centrex) instead of Centron. | | | | | | | | | | | | > |
| MR-8 | All Applicable Products | Updated the CLEC-specific report template to include Retail results. | | | | | | | | | | | > | |
| OP-17 | LNP | Because the Call Center Database has moved from a web-based tool to CRM, implemented programming to pull data from CRM instead of the web-based tool. | | | | | | | | | | | > | |
| BI-2 | UNEs and Resale | Implemented programming to accept mechanized delivery of BOS/CABS formatted bill detail effective February 20, 2003. | | | | | | | | | | | | > |
| BI-3A | UNEs and Resale | Updated programming to recode certain adjustment reasons to be directly included as adjustments for error, rather than indirectly included as adjustments for error through a default mechanism. | | | | | | | | | | | > | |
| BI-3A | UNEs and Resale | Identified instances affecting results in OR and WA in which RCC codes (return check charges) were being counted erroneously as adjustments for error. Implemented programming to not count these as adjustments for error. | | | | | | | | | | | > | |
| BI-3A | UNEs and Resale | Identified and removed duplicate adjustments that were inadvertently included when data for one day was loaded twice in the measurement process. | | | | | | | | | | | R | |
| BI-4A | UNEs and Resale | Identified and removed duplicate records that were inadvertently | | | | | | | | | | | R | |

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| | | included in reporting of Washington results. | | | | | | | | | | | | |

Explanation for Display of Statistics:

Percentage-type Measurements

- N/A is displayed when the statistic is not defined and cannot be calculated; i.e., there is no variance.
 - Z-score - N/A is displayed when all Qwest observations have the same value. Note that the Qwest standard deviation is not displayed on the report.
 - Parity score - N/A is displayed when all observations from both the CLEC and Qwest samples have the same value, e.g., both results are 100% or 0%. Note that this is a parity condition, however a parity score can't be calculated.
- A Blank is displayed when there are no data available on which to calculate the statistic.
 - If there are no CLEC data, the CLEC fields are blank, and the z-score and parity fields are blank.
 - If there are no Qwest data, the Qwest fields are blank, and the z-score and parity fields are blank.

Interval-type Measurements

- A blank is displayed when the statistic is not defined and cannot be calculated; i.e., there is no variance, or when there are no data available on which to calculate the statistic.
 - Z-score – A blank is displayed when all Qwest observations have the same value. Note that the Qwest standard deviation is not displayed on the report.
 - Parity score – A blank is displayed when all observations from both the CLEC and Qwest samples have the same value, e.g., both results are 100% or 0%. (Note that this is a parity condition, however a parity score can't be calculated.)
 - If there are no CLEC data, the CLEC fields are blank, and the z-score and parity fields are blank.
 - If there are no Qwest data, the Qwest fields are blank, and the z-score and parity fields are blank.

Please see also the document, “Reading Reports,” also on Qwest’s Wholesale 271 Performance Results reporting website (<http://www.qwest.com/wholesale/results/readreports.html>).