

Outside Connection is providing families of inmates in New York State the opportunity to speak to their loved ones via telephone at a cheaper rate than what is charged by MCI. The families, up until recently, were not given a choice as to which carrier they could use, thereby, required to pay the much higher rates that are charged by MCI. These rates are unreasonably high and has put an undo burden on families, who for the most part, can least afford it.

Please allow phone companies to compete to provide this service so that the phone rates for these families are reasonable and competitive.