Performance Results

Minnesota
April 2002 - March 2003

Qwest's Performance Assurance Plans (PAPs)

PAP specific statistical parameters are unique in some cases. For example, some PAPs apply a range of critical values dependent on the type of product and volume of orders. Accordingly, the critical z-values and resulting parity scores reflected in this report may differ from critical z-values and resulting parity values used to calculate PAP payments. For CLECs who have opted into a QPAP, the critical z-values and parity values applicable under the PAP will be applied and reflected in the CLEC payment summaries provided with any payments made. The numerator and denominator of each performance result will be the same in both instances.

April 22, 2003

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	38
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	38
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	38
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	38
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	39
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	39
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	39
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	40
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	40
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	40
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	41
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	41
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	42
Checklist #1 - Local Interconnection - LIS Repair	43
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	43
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	43
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	43
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	44
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	44
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	44
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	45
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	45
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	45
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	46
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	46
Checklist #1 - Collocation	47
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)	47
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	47
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)	47
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)	48
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	48
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	48

Table of Contents

Section	Page Number
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	49
Checklist #1 - Trunk Blocking	50
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	50
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	50
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	51
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	51
Checklist #2 - Gateway Availability	52
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	52
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	52
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	52
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	53
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)	53
Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)	53
System Availability - EXACT (Percent) (GA-4) (Benchmark)	54
Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)	54
Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)	55
Checklist #2 - Preorder Response Times - IMA	56
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)	56
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)	56
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)	56
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)	57
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)	57
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)	57
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)	58
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)	58
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)	58
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)	59
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)	59
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)	59
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)	60
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)	60

Table of Contents

Section **Page Number**

Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 60
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 61
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 61
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 61
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 62
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 62
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark) 62
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic) 63
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 63
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark) 63
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic) 64
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 64
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 64
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 65
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 65
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 65
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 66
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 66
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 66

Checklist #2 - Preorder Response Times - EDI 67
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 67
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 67
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 67
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 68
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 68
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 68
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 69
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 69
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark) 69
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark) 70
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 70
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 70

Table of Contents

Section	Page Number
Checklist #2 - Electronic Flow-through - Resale	71
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)	71
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)	71
Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark)	71
Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)	72
Checklist #2 - Electronic Flow-through - Unbundled Loops	73
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	73
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	73
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	73
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	74
Checklist #2 - Electronic Flow-through - LNP	75
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)	75
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)	75
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)	75
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)	76
Checklist #2 - Electronic Flow-through - UNE-P-POTS	77
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	77
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	77
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	77
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	78
Checklist #2 - LSR Rejections	79
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)	79
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)	79
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)	79
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)	80
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)	80
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)	80
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)	81
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)	81
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)	81

Table of Contents

Section	Page Number
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)	82
Checklist #2 - Firm Order Confirmations - Resale	83
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	83
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	83
(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	83
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	84
(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual	84
Checklist #2 - Firm Order Confirmations - Unbundled Loops	85
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	85
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	85
(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	85
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	86
(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual	86
Checklist #2 - Firm Order Confirmations - LNP	87
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	87
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	87
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	87
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	88
(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual	88
Checklist #2 - Firm Order Confirmations - LIS	89
(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time	89
Checklist #2 - Completion Notifications	90
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)	90
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)	90
Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)	90
Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)	91
Checklist #2 - Jeopardy Notifications - Non-Designed Services	92
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)	92

Table of Contents

Section	Page Number
Timely Jeopardy Notices (Percent) (PO-9A) (Parity)	*92*
Checklist #2 - Jeopardy Notifications - Unbundled Loops	93
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)	*93*
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)	*93*
Checklist #2 - Jeopardy Notifications - LIS	94
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)	*94*
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)	*94*
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	95
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)	*95*
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)	*95*
Checklist #2 - LSR Accountability	96
PO10 (Percent) (PO-10) (Diagnostic)	*96*
Checklist #2 - Due Date Changes	97
Number of Due Date Changes per Order (PO-15) (Diagnostic)	*97*
Checklist #2 - Timely Release Notifications	98
(PO-16) Timely Release Notifications (Percent) (Benchmark)	*98*
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	99
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)	*99*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)	*99*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)	*99*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)	*100*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)	*100*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 12.0 (Percent) (Benchmark)	*100*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)	*101*
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)	*101*
Checklist #2 - Manual Service Order Accuracy	102

Table of Contents

Section	Page Number
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Benchmark)	102
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Benchmark)	102
Checklist #2 - Order Accuracy	103
(Diagnostic)	103
Checklist #2 - Access To Centers	104
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)	104
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)	104
Checklist #2 - Billing	105
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)	105
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)	105
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)	105
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)	106
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)	107
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)	108
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)	109
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)	110
Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)	110
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation	111
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	111
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	111
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	111
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	112
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	112
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	112
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	113
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	113
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	113
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	114
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	114
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	114

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity) 115
New Service Installation Quality (Percent) (OP-5*) (Parity) 115
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 115
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 116

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 117
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 117
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 117
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 117
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 118
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 118
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 118
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 119
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 119
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 119
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 120
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 120
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 120
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 121
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 121
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 121
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 122
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 122
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 122
Trouble Rate (Percent) (MR-8) (Parity) 123
Trouble Rate (Percent) (MR-8*) (Parity) 123
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 123

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 124
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 124
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 125
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 125

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 125
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 126
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 126
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 126
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 127
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 127
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 127
New Service Installation Quality (Percent) (OP-5) (Parity) 128
New Service Installation Quality (Percent) (OP-5*) (Parity) 128
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 128
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 129

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 130
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 130
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 130
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 130
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 131
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 131
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 131
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 132
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 132
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 132
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 133
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 133
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 133
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 134
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 134
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 134
Trouble Rate (Percent) (MR-8) (Parity) 135
Trouble Rate (Percent) (MR-8*) (Parity) 135
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 135

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 136
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 136

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 136
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 136
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 137
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 137
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 137
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 138
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 138
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 138
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 139
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 139
New Service Installation Quality (Percent) (OP-5) (Parity) 139
New Service Installation Quality (Percent) (OP-5*) (Parity) 140
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 140
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex 21) (OP-15B) (Diagnostic) 141

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 142
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 142
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 142
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 142
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 143
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 143
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 143
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 144
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 144
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 144
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 145
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 145
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 145
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 146
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 146
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 146
Trouble Rate (Percent) (MR-8) (Parity) 147
Trouble Rate (Percent) (MR-8*) (Parity) 147
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 147

Table of Contents

Section	Page Number
Checklist #2 - Enhanced Extended Loops (EELs) Installation	148
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	148
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	148
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One	148
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two	149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One	149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two	149
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One	150
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two	150
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two	150
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two	151
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	151
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)	152
Checklist #2 - Enhanced Extended Loops (EELs) Repair	153
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One	153
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One	153
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One	153
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One	154
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two	154
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two	154
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two	155
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two	155
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	155
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	156
Checklist #4 - Unbundled Loop - Analog Installation	157
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	157
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	157
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	157
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	158
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	158
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	158

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 159
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 159
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 159
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 160
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 160
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 160
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 161
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 161
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 161
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 162
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 162
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 162
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 163
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 163
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 163
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 164
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 165

Checklist #4 - Unbundled Loop - Analog Repair 166
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 166
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 166
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 166
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 167
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 167
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 167
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 168
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 169
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 169
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 169
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 170

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 171

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 171
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 171
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 171
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 172
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 172
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 172
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 173
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 173
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 173
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 174
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 174
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 175

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 176
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 176
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 176
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 176
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 177
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 177
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 177
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 178
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 178
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 178
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 179
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 179
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 179
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 180

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 181
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 181
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 181
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 181
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 182
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 182

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 182
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 183
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 183
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 183
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 184
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 184
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 185

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 186
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 186
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 186
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 186
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 187
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 187
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 187
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 188
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 188
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 188
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 189
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 189

Checklist #4 - Unbundled Loop - DS1 Capable Installation 190
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 190
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 190
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 190
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 191
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 191
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 191
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 192
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 192
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 192
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 193
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 193
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 194

Table of Contents

Section **Page Number**

Checklist #4 - Unbundled Loop - DS1 Capable Repair 195
- All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One *195*
- Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *195*
- Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *195*
- Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One *196*
- All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two *196*
- Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two *196*
- Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two *197*
- Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two *197*
- Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two *197*
- Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two *198*
- Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two *198*

Checklist #4 - Unbundled Loop - ISDN Capable Installation 199
- Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *199*
- Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One *199*
- Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *199*
- Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *200*
- Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two *200*
- Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two *200*
- Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *201*
- Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two *201*
- New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two *201*
- New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two *202*
- Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *202*
- Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) *203*

Checklist #4 - Unbundled Loop - ISDN Capable Repair 204
- Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One *204*
- All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One *204*
- Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *204*
- Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *205*
- Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One *205*

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 205
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 206
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 206
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 206
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 207
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 207
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 207
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 208

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 209
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 209
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 209
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 209
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 210
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 210
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 210
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 211
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 211
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 211
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 212

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 213
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 213
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 213
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 213
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 214
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 214
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 214
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 215
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 215
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 215
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 216
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 216
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 216

Table of Contents

Section	Page Number
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	217
Checklist #4 - Unbundled Loop - Installation for DS3 and Higher	218
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	218
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	218
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	218
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	219
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	219
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	219
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	220
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	220
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	220
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	221
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	221
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)	222
Checklist #4 - Unbundled Loop - Repair for DS3 and Higher	223
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	223
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	223
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	223
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	224
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	224
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	224
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	225
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	225
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	225
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	226
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	226
Checklist #4 - Unbundled Loop Cutovers	227
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)	227
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)	227
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)	227
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)	228

Table of Contents

Section	Page Number
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)	228
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)	228
Checklist #4 - Unbundled Loop - Conditioned	229
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	229
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	229
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	229
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	230
Checklist #4 - Line Sharing Installation	231
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	231
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	231
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs	231
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs	232
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	232
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs	233
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs	233
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches	233
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches	234
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches	234
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches	234
New Service Installation Quality (Percent) (OP-5) (Parity)	235
New Service Installation Quality (Percent) (OP-5*) (Parity)	235
(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date	236
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	237
Checklist #4 - Line Sharing Repair	238
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	238
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	238
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	238
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs	239
Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs	239
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	240

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 240
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 240
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 241
Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs 241
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 242
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 242
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 242
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 243
Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches 243
Trouble Rate (Percent) (MR-8) (Parity) 244
Trouble Rate (Percent) (MR-8*) (Parity) 244

Checklist #4 - Dark Fiber - Loop Installation 245
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One 245
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 245
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two 245
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two 246
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two 246
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two 246
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two 247
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 247
Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - Loop (OP-15B) (Diagnostic) 248

Checklist #4 - Dark Fiber - Loop Repair 249
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One 249
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One 249
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 249
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two 250

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 251
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 251
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 251
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 251
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 252

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 252
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 252
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 253
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 253
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 253
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 254
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 254
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 255

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 256
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 256
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 256
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 256
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 257
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 257
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 257
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 258
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 258
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 258
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 259
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 259

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 260
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 260
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 260
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 260
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 261
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 261
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 261
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 262
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 262
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 262
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 263
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 263

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)	264
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair	265
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	265
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	265
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	265
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	266
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	266
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	266
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	267
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	267
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	267
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	268
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	268
Checklist #5 - Dark Fiber - IOF Installation	269
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One	269
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two	269
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two	269
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two	270
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two	270
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	270
Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - IOF (OP-15B) (Diagnostic)	271
Checklist #5 - Dark Fiber - IOF Repair	272
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two	272
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two	272
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two	272
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	273
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	273
Checklist #7 - E911	274
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	274

Table of Contents

Section	Page Number
Checklist #7 - E911/911 Trunk Installation	275
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	275
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	275
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	275
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	276
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	276
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	276
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	277
Checklist #7 - E911/911 Trunk Repair	278
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	278
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	278
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	278
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	279
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	279
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	279
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	280
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	280
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	280
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	281
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	281
Checklist #7 - Operator Services - Directory Assistance	282
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	282
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	282
Checklist #8 - Directory Listings	283
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	283
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	283
Checklist #9 - NXX Code Activation	284
NXX Code Activation (Percent) (NP-1A) (Parity)	284
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)	284

Table of Contents

Section	Page Number
Checklist #10 - Databases and Signaling	285
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	285
Checklist #11 - Number Portability**	286
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)	286
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)	286
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)	286
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)	287
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)	287
LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)	287
Checklist #13 - Reciprocal Compensation	288
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)	288
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)	288
Checklist #14 - Resale - Residence Installation	289
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	289
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	289
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	289
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	290
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	290
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	290
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	291
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	291
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	291
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	292
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	292
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	292
New Service Installation Quality (Percent) (OP-5) (Parity)	293
New Service Installation Quality (Percent) (OP-5*) (Parity)	293
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	293
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)	294
Checklist #14 - Resale - Residence Repair	295

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 295
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 295
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 295
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 296
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 296
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 296
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 297
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 297
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 297
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 298
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 298
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 298
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 299
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 299
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 299
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 300
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 300
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 300
Trouble Rate (Percent) (MR-8) (Parity) 301
Trouble Rate (Percent) (MR-8*) (Parity) 301
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 301

Checklist #14 - Resale - Business Installation 302
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 302
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 302
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 302
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 303
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 303
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 303
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 304
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 304
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 304
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 305
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 305

Table of Contents

Section	Page Number
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	305
New Service Installation Quality (Percent) (OP-5) (Parity)	306
New Service Installation Quality (Percent) (OP-5*) (Parity)	306
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	306
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)	307
Checklist #14 - Resale - Business Repair	308
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	308
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	308
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	308
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	309
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	309
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	309
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	310
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	310
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	310
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	311
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	311
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	311
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	312
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	312
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	312
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	313
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	313
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	313
Trouble Rate (Percent) (MR-8) (Parity)	314
Trouble Rate (Percent) (MR-8*) (Parity)	314
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	314
Checklist #14 - Resale - Centrex Installation	315
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	315
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	315
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	315
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	316

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 316
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 316
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 317
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 317
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 317
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 318
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 318
New Service Installation Quality (Percent) (OP-5) (Parity) 318
New Service Installation Quality (Percent) (OP-5*) (Parity) 319
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 319
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 320

Checklist #14 - Resale - Centrex Repair 321
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 321
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 321
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 321
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 322
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 322
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 322
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 323
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 323
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 323
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 324
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 324
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 324
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 325
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 325
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 325
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 326
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 326
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 326
Trouble Rate (Percent) (MR-8) (Parity) 327
Trouble Rate (Percent) (MR-8*) (Parity) 327
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 327

Table of Contents

Section	Page Number
Checklist #14 - Resale - Centrex 21 Installation	328
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	328
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	328
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	328
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	329
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	329
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	329
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	330
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	330
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	330
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	331
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	331
New Service Installation Quality (Percent) (OP-5) (Parity)	331
New Service Installation Quality (Percent) (OP-5*) (Parity)	332
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	332
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	333
Checklist #14 - Resale - Centrex 21 Repair	334
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	334
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	334
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	334
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	335
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	335
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	335
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	336
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	336
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	336
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	337
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	337
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	337
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	338
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	338
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	338

Table of Contents

Section	Page Number
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	339
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	339
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	339
Trouble Rate (Percent) (MR-8) (Parity)	340
Trouble Rate (Percent) (MR-8*) (Parity)	340
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	340
Checklist #14 - Resale - PBX Installation	341
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	341
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	341
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	341
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	342
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	342
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	342
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	343
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	343
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	343
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	344
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	344
New Service Installation Quality (Percent) (OP-5) (Parity)	344
New Service Installation Quality (Percent) (OP-5*) (Parity)	345
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	345
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	345
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	346
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	346
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	346
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	347
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	347
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	347
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	348
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	349
Checklist #14 - Resale - PBX Repair	350
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	350

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 350
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 350
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 351
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 351
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 351
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 352
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 352
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 352
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 353
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 353
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 353
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 354
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 354
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 354
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 355
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 355
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 355
Trouble Rate (Percent) (MR-8) (Parity) 356
Trouble Rate (Percent) (MR-8*) (Parity) 356
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 356

Checklist #14 - Resale - Basic ISDN Installation 357
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 357
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 357
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 357
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 358
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 358
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 358
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 359
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 359
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 359
New Service Installation Quality (Percent) (OP-5) (Parity) 360
New Service Installation Quality (Percent) (OP-5*) (Parity) 360
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 360

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 361
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 361
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 361
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 362
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 362
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 362
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 363
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 363
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 364

Checklist #14 - Resale - Basic ISDN Repair 365
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 365
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 365
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 365
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 366
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 366
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 366
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 367
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 367
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 367
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 368
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 368
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 368
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 369
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 369
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 369
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 370
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 370
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 370
Trouble Rate (Percent) (MR-8) (Parity) 371
Trouble Rate (Percent) (MR-8*) (Parity) 371
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 371

Checklist #14 - Resale - Qwest DSL Installation 372

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 372
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 372
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 372
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 373
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 373
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 373
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 374
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 374
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 374
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 375
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 375
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 375
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 376
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 376
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 376
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 377
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 377
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 377
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 378

Checklist #14 - Resale - Qwest DSL Repair 379
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 379
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 379
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 379
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 380
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 380
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 380
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 381
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 381
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 381
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 382
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 382
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 382
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 383

Table of Contents

Section **Page Number**

Checklist #14 - Resale - Primary ISDN Installation 384

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs *384*
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs *384*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs *384*
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs *385*
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs *385*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs *385*
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches *386*
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches *386*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches *386*
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *387*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One *387*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *387*
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *388*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two *388*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two *388*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *389*
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two *389*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two *389*
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two *390*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *390*
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) *391*

Checklist #14 - Resale - Primary ISDN Repair 392

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One *392*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *392*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *392*
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One *393*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two *393*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two *393*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two *394*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two *394*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two *394*

Table of Contents

Section	Page Number
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	395
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	395
Checklist #14 - Resale - DS0 Installation	396
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	396
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	396
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	396
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	397
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	397
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	397
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	398
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	398
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	398
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	399
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	399
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	399
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	400
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	400
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	400
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	401
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	401
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	401
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	402
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	402
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	403
Checklist #14 - Resale - DS0 Repair	404
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	404
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	404
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	404
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	405
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	405
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	405
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	406

Table of Contents

Section	Page Number
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	406
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	406
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	407
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	407
Checklist #14 - Resale - DS1 Installation	408
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	408
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	408
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	408
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	409
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	409
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	409
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	410
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	410
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	410
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	411
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	411
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	412
Checklist #14 - Resale - DS1 Repair	413
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	413
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	413
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	413
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	414
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	414
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	414
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	415
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	415
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	415
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	416
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	416
Checklist #14 - Resale - Installation for DS3 and Higher	417
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	417

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 417
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 417
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 418
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 418
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 418
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 419
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 419
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 419
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 420
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 420
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 421

Checklist #14 - Resale - Repair for DS3 and Higher 422
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 422
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 422
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 422
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 423
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 423
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 423
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 424
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 424
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 424
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 425
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 425

Checklist #14 - Resale - Frame Relay Installation 426
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 426
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 426
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 426
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 427
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 427
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 427
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 428
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 428

Table of Contents

Section **Page Number**

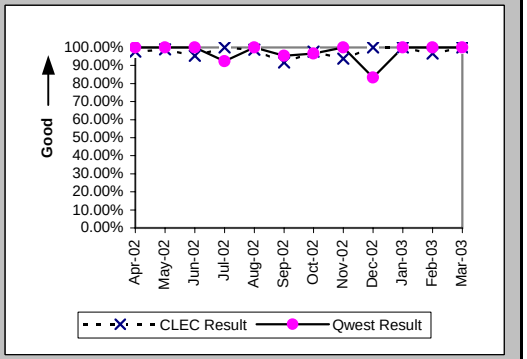
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 428
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 429
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 429
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 430

Checklist #14 - Resale - Frame Relay Repair 431
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 431
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 431
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 431
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 432
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 432
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 432
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 433
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 433
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 433
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 434
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 434

Checklist #1 - Local Interconnection - LIS Installation

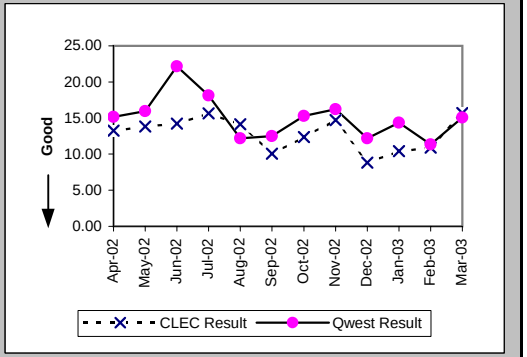
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	87	89	97.75%	12	0	4	4	100.00%	N/A	N/A	-1.04	No
May-02	89	90	98.89%	13	1	13	13	100.00%	N/A	N/A	-1.02	No
Jun-02	21	22	95.45%	1	0	22	22	100.00%	N/A	N/A	-0.62	No
Jul-02	41	41	100.00%	8	0	12	13	92.31%	26.65%	-0.91	-1.55	No
Aug-02	79	80	98.75%	5	1	21	21	100.00%	N/A	N/A	-0.92	No
Sep-02	33	36	91.67%	2	2	21	22	95.45%	20.83%	0.44	-0.73	No
Oct-02	41	42	97.62%	4	0	29	30	96.67%	17.95%	-0.22	-1.13	No
Nov-02	45	48	93.75%	9	0	18	18	100.00%	N/A	N/A	-0.42	No
Dec-02	121	121	100.00%	7	0	5	6	83.33%	37.27%	-1.07	-1.65	No
Jan-03	59	59	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Feb-03	87	90	96.67%	4	10	16	16	100.00%	N/A	N/A	-0.68	No
Mar-03	118	118	100.00%	11	0	11	11	100.00%	N/A	N/A	N/A	



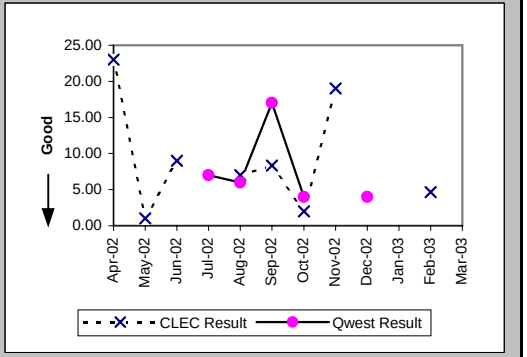
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1340	101	13.27	0	0	91	6	15.17	4.79	-0.94	-1.57	No
May-02	1424	103	13.83	0	1	255	16	15.94	7.00	-1.12	-1.68	No
Jun-02	327	23	14.22	0	0	554	25	22.16	3.94	-6.97	-5.24	No
Jul-02	767	49	15.65	0	0	272	15	18.13	7.94	-1.06	-1.64	No
Aug-02	1202	85	14.14	0	1	305	25	12.20	9.69	0.67	-0.6	No
Sep-02	382	38	10.05	0	2	300	24	12.50	6.34	-1.48	-1.9	No
Oct-02	569	46	12.37	0	0	505	33	15.30	5.32	-2.42	-2.47	No
Nov-02	838	57	14.70	0	0	357	22	16.23	6.68	-0.91	-1.55	No
Dec-02	1132	128	8.84	0	0	73	6	12.17	3.97	-2	-2.22	No
Jan-03	626	60	10.43	0	0	273	19	14.37	6.34	-2.36	-2.43	No
Feb-03	1025	94	10.90	0	10	193	17	11.35	6.75	-0.25	-1.15	No
Mar-03	2026	129	15.71	0	0	166	11	15.09	3.42	0.59	-0.64	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

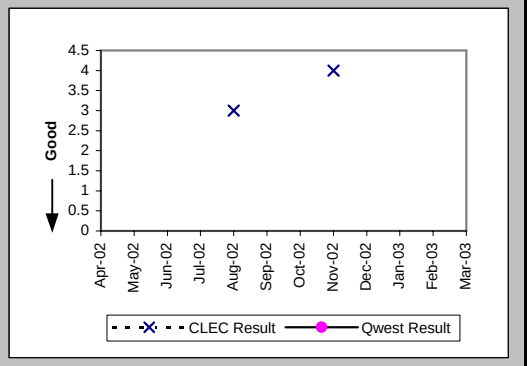
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	46	2	23.00	12	0							
May-02	1	1	1.00	13	0							
Jun-02	9	1	9.00	1	0							
Jul-02						7	1	7.00				
Aug-02	7	1	7.00	4	0	6	1	6.00				
Sep-02	25	3	8.33	2	0	17	1	17.00				
Oct-02	2	1	2.00	4	0	4	1	4.00				
Nov-02	38	2	19.00	9	0							
Dec-02						4	1	4.00				
Jan-03												
Feb-03	14	3	4.67	4	0							
Mar-03												



Checklist #1 - Local Interconnection - LIS Installation

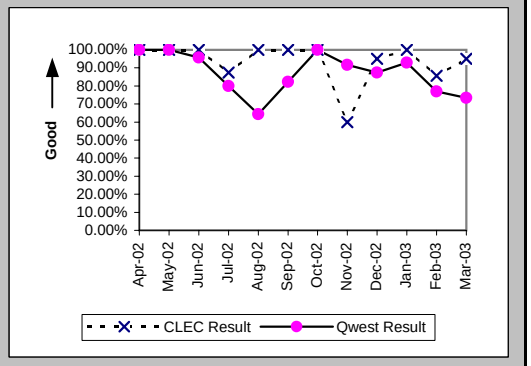
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	3	1	3.00	0	0							
Sep-02												
Oct-02												
Nov-02	4	1	4.00	0	0							
Dec-02												
Jan-03												
Feb-03												
Mar-03												



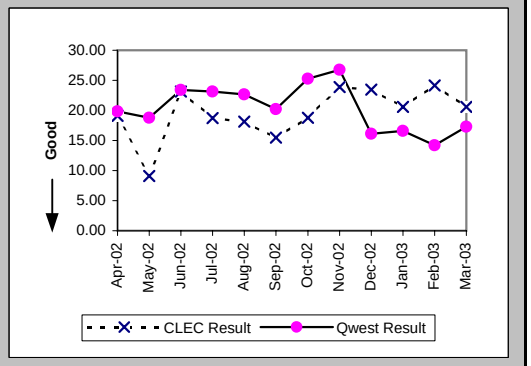
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	9	100.00%	4	0	6	6	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	2	1	12	12	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	9	1	23	24	95.83%	19.98%	-0.39	-1.23	No
Jul-02	7	8	87.50%	3	0	8	10	80.00%	40.00%	-0.4	-1.24	No
Aug-02	7	7	100.00%	1	1	9	14	64.29%	47.92%	-1.61	-1.98	No
Sep-02	2	2	100.00%	0	0	14	17	82.35%	38.12%	-0.62	-1.38	No
Oct-02	9	9	100.00%	0	2	17	17	100.00%	N/A	N/A	N/A	
Nov-02	6	10	60.00%	5	1	11	12	91.67%	27.64%	1.61	-0.02	No
Dec-02	19	20	95.00%	0	1	7	8	87.50%	33.07%	-0.54	-1.33	No
Jan-03	6	6	100.00%	1	0	13	14	92.86%	25.75%	-0.57	-1.35	No
Feb-03	6	7	85.71%	0	2	10	13	76.92%	42.13%	-0.45	-1.27	No
Mar-03	57	60	95.00%	3	3	11	15	73.33%	44.22%	-1.7	-2.03	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

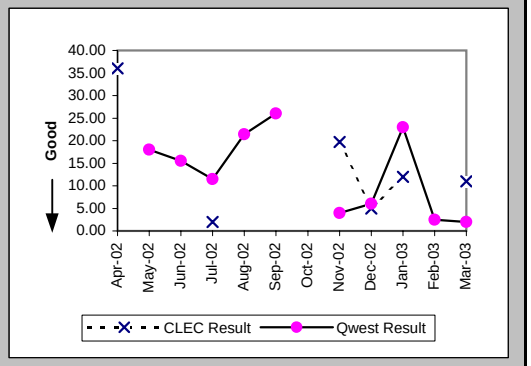
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	248	13	19.08	0	0	218	11	19.82	4.02	-0.45	-1.27	No
May-02	73	8	9.12	0	1	282	15	18.80	6.68	-3.31	-3.01	No
Jun-02	301	13	23.15	0	1	820	35	23.43	7.08	-0.12	-1.07	No
Jul-02	206	11	18.73	0	0	301	13	23.15	8.48	-1.27	-1.77	No
Aug-02	145	8	18.12	0	1	340	15	22.67	19.73	-0.53	-1.32	No
Sep-02	31	2	15.50	0	0	364	18	20.22	17.28	-0.37	-1.22	No
Oct-02	169	9	18.78	0	2	530	21	25.24	20.57	-0.79	-1.48	No
Nov-02	358	15	23.87	0	1	428	16	26.75	18.20	-0.44	-1.27	No
Dec-02	469	20	23.45	0	1	129	8	16.12	6.31	2.75	0.67	Yes
Jan-03	144	7	20.57	0	0	249	15	16.60	8.85	0.69	-0.58	No
Feb-03	169	7	24.14	0	2	199	14	14.21	6.22	2.12	0.29	Yes
Mar-03	1297	63	20.59	0	3	311	18	17.28	4.21	2.75	0.67	Yes



Checklist #1 - Local Interconnection - LIS Installation

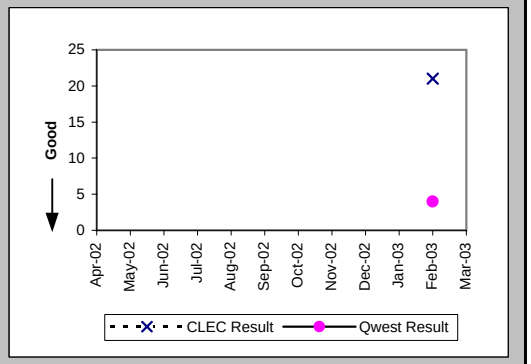
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	36	1	36.00	3	0							
May-02						18	1	18.00				
Jun-02						93	6	15.50	4.04			
Jul-02	2	1	2.00	3	0	23	2	11.50	12.02	-0.65	-1.39	No
Aug-02						107	5	21.40	20.77			
Sep-02						78	3	26.00	32.70			
Oct-02												
Nov-02	79	4	19.75	5	0	4	1	4.00				
Dec-02	5	1	5.00	0	0	6	1	6.00				
Jan-03	12	1	12.00	0	0	23	1	23.00				
Feb-03						5	2	2.50	2.12			
Mar-03	44	4	11.00	2	0	8	4	2.00	1.41	2.23	0.35	Yes



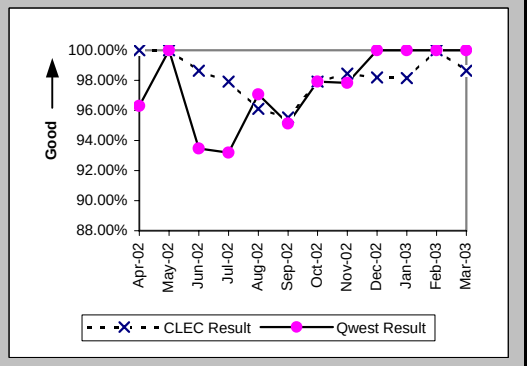
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03	21	1	21.00	0	0	4	1	4.00				
Mar-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

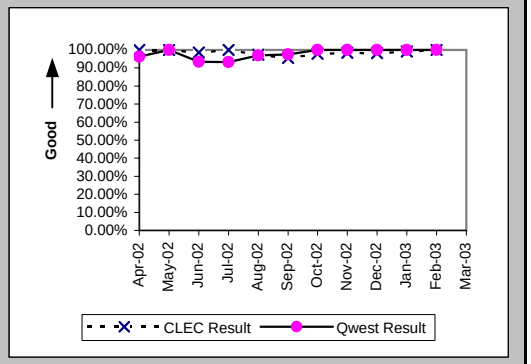
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	99	99	100.00%	0	0	26	27	96.30%	18.89%	-0.9	-1.55	No
May-02	113	113	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02	73	74	98.65%	0	0	43	46	93.48%	24.69%	-1.12	-1.68	No
Jul-02	47	48	97.92%	0	0	41	44	93.18%	25.21%	-0.9	-1.55	No
Aug-02	74	77	96.10%	0	0	33	34	97.06%	16.90%	0.06	-0.96	No
Sep-02	64	67	95.52%	0	0	39	41	95.12%	21.54%	-0.09	-1.06	No
Oct-02	47	48	97.92%			47	48	97.92%	14.28%	0	-1	No
Nov-02	63	64	98.44%			45	46	97.83%	14.58%	-0.22	-1.13	No
Dec-02	108	110	98.18%			26	26	100.00%	N/A	N/A	-0.73	No
Jan-03	106	108	98.15%			24	24	100.00%	N/A	N/A	-0.75	No
Feb-03	84	84	100.00%			33	33	100.00%	N/A	N/A	N/A	
Mar-03	145	147	98.64%			30	30	100.00%	N/A	N/A	-0.77	No



Checklist #1 - Local Interconnection - LIS Installation

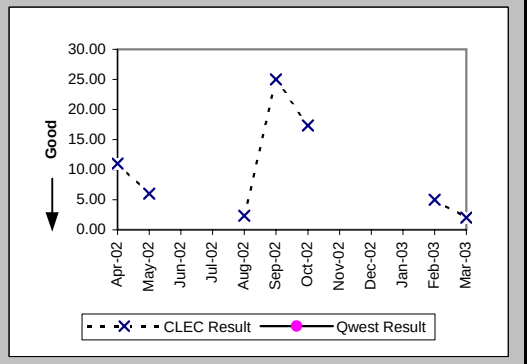
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	99	99	100.00%	0	0	26	27	96.30%	18.89%	-0.9	-1.55	No
May-02	113	113	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02	73	74	98.65%	0	0	43	46	93.48%	24.69%	-1.12	-1.68	No
Jul-02	48	48	100.00%	0	0	41	44	93.18%	25.21%	-1.3	-1.79	No
Aug-02	75	77	97.40%	0	0	33	34	97.06%	16.90%	-0.1	-1.06	No
Sep-02	64	67	95.52%	0	0	40	41	97.56%	15.43%	0.43	-0.74	No
Oct-02	47	48	97.92%	0	0	48	48	100.00%	N/A	N/A	-0.62	No
Nov-02	63	64	98.44%	0	0	46	46	100.00%	N/A	N/A	-0.68	No
Dec-02	108	110	98.18%	0	0	26	26	100.00%	N/A	N/A	-0.73	No
Jan-03	107	108	99.07%	0	0	24	24	100.00%	N/A	N/A	-0.95	No
Feb-03	84	84	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

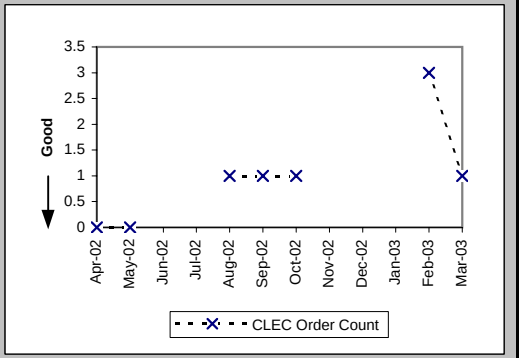
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	1	11.00	0	0							
May-02	6	1	6.00	0	0							
Jun-02												
Jul-02												
Aug-02	7	3	2.33	0	0							
Sep-02	25	1	25.00	0	0							
Oct-02	52	3	17.33	0	0							
Nov-02												
Dec-02												
Jan-03												
Feb-03	20	4	5.00	0	0							
Mar-03	2	1	2.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

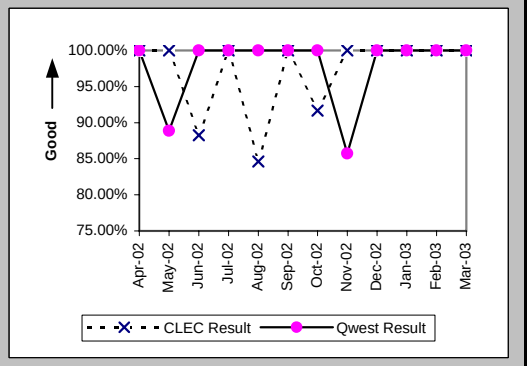
Date	CLEC Order Count
Apr-02	0
May-02	0
Jun-02	
Jul-02	
Aug-02	1
Sep-02	1
Oct-02	1
Nov-02	
Dec-02	
Jan-03	
Feb-03	3
Mar-03	1



Checklist #1 - Local Interconnection - LIS Repair

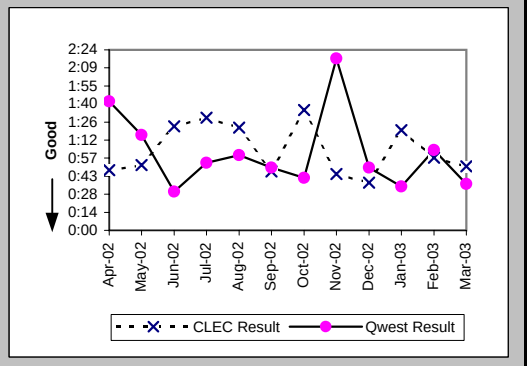
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	10	100.00%	5	0	6	6	100.00%	N/A	N/A	N/A	
May-02	10	10	100.00%	3	0	8	9	88.89%	31.43%	-0.77	-1.47	No
Jun-02	15	17	88.24%	9	0	6	6	100.00%	N/A	N/A	-0.61	No
Jul-02	14	14	100.00%	13	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	11	13	84.62%	4	0	9	9	100.00%	N/A	N/A	-0.37	No
Sep-02	14	14	100.00%	5	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02	11	12	91.67%	3	0	22	22	100.00%	N/A	N/A	-0.43	No
Nov-02	19	19	100.00%	3	0	12	14	85.71%	34.99%	-1.16	-1.7	No
Dec-02	7	7	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Feb-03	7	7	100.00%	16	0	6	6	100.00%	N/A	N/A	N/A	
Mar-03	10	10	100.00%	4	0	7	7	100.00%	N/A	N/A	N/A	



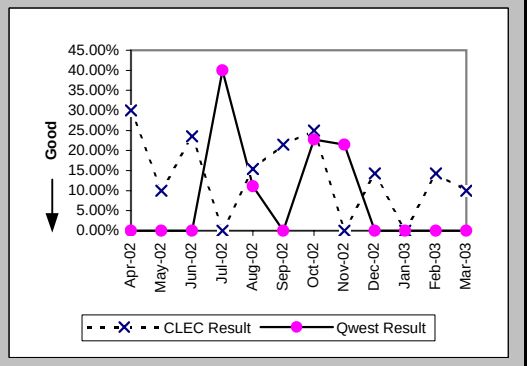
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8:02	10	0:48	5	0	10:20	6	1:43	0:34	-3.18	-2.94	No
May-02	8:40	10	0:52	3	0	11:23	9	1:16	1:38	-0.53	-1.32	No
Jun-02	23:29	17	1:23	9	0	3:09	6	0:31	0:25	0.85	-0.48	No
Jul-02	21:04	14	1:30	13	0	8:58	10	0:54	0:52	1.59	-0.03	No
Aug-02	17:48	13	1:22	4	0	9:03	9	1:00	0:35	0.36	-0.78	No
Sep-02	10:52	14	0:47	5	0	6:43	8	0:50	0:30	-0.28	-1.17	No
Oct-02	19:13	12	1:36	3	0	15:28	22	0:42	0:36	2.65	0.61	Yes
Nov-02	14:13	19	0:45	3	0	32:04	14	2:17	3:24	-1.29	-1.78	No
Dec-02	4:28	7	0:38	1	0	5:52	7	0:50	0:37	-0.61	-1.37	No
Jan-03	6:42	5	1:20	2	0	2:20	4	0:35	0:26	1.13	-0.32	No
Feb-03	6:45	7	0:58	16	0	6:27	6	1:04	0:29	-0.41	-1.25	No
Mar-03	8:29	10	0:51	4	0	4:21	7	0:37	0:24	0.95	-0.42	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

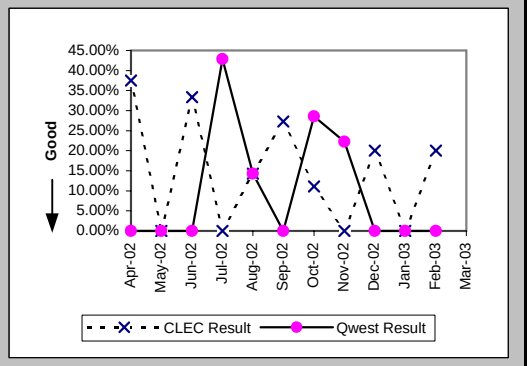
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	10	30.00%	5	0	0	6	0.00%	N/A	N/A	-0.19	No
May-02	1	10	10.00%	3	0	0	9	0.00%	N/A	N/A	-0.61	No
Jun-02	4	17	23.53%	9	0	0	6	0.00%	N/A	N/A	-0.27	No
Jul-02	0	14	0.00%	13	0	4	10	40.00%	48.99%	-1.97	-2.2	No
Aug-02	2	13	15.38%	4	0	1	9	11.11%	31.43%	0.1	-0.94	No
Sep-02	3	14	21.43%	5	0	0	8	0.00%	N/A	N/A	-0.24	No
Oct-02	3	12	25.00%	3	0	5	22	22.73%	41.91%	0.1	-0.94	No
Nov-02	0	19	0.00%	3	0	3	14	21.43%	41.03%	-1.48	-1.9	No
Dec-02	1	7	14.29%	1	0	0	7	0.00%	N/A	N/A	-0.63	No
Jan-03	0	5	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Feb-03	1	7	14.29%	16	0	0	6	0.00%	N/A	N/A	-0.63	No
Mar-03	1	10	10.00%	4	0	0	7	0.00%	N/A	N/A	-0.69	No



Checklist #1 - Local Interconnection - LIS Repair

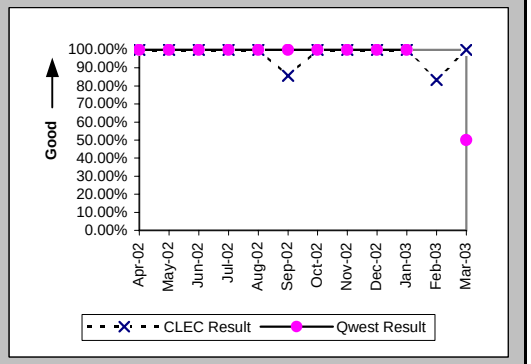
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	8	37.50%	5	0	0	6	0.00%	N/A	N/A	-0.06	No
May-02	0	6	0.00%	3	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	4	12	33.33%	9	0	0	4	0.00%	N/A	N/A	-0.28	No
Jul-02	0	11	0.00%	13	0	3	7	42.86%	49.49%	-1.79	-2.09	No
Aug-02	1	7	14.29%	4	0	1	7	14.29%	34.99%	0	-1	No
Sep-02	3	11	27.27%	5	0	0	6	0.00%	N/A	N/A	-0.25	No
Oct-02	1	9	11.11%	3	0	4	14	28.57%	45.18%	-0.9	-1.55	No
Nov-02	0	14	0.00%	3	0	2	9	22.22%	41.57%	-1.25	-1.76	No
Dec-02	1	5	20.00%	1	0	0	7	0.00%	N/A	N/A	-0.52	No
Jan-03	0	3	0.00%	2	0	0	2	0.00%	N/A	N/A	N/A	
Feb-03	1	5	20.00%	16	0	0	4	0.00%	N/A	N/A	-0.65	No
Mar-03												



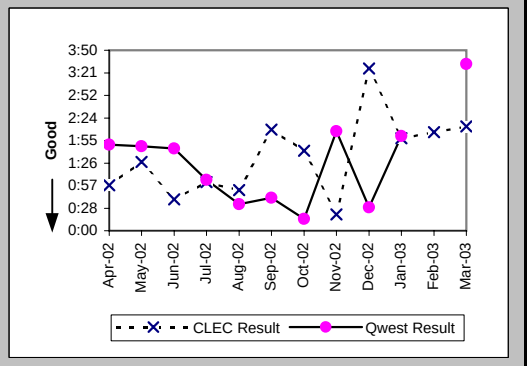
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02	6	7	85.71%	0	0	5	5	100.00%	N/A	N/A	-0.68	No
Oct-02	3	3	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	2	0	3	3	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	3	0	2	2	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-03	5	6	83.33%	1	0							
Mar-03	4	4	100.00%	3	0	1	2	50.00%	50.00%	-1.15	-1.7	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

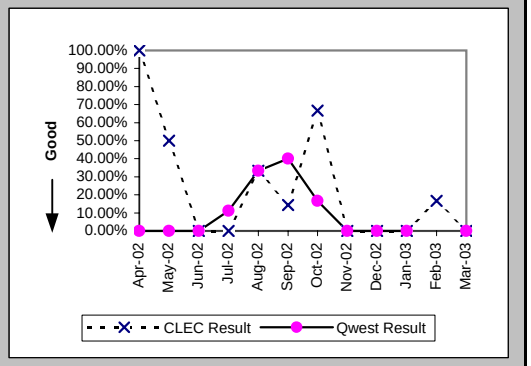
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0:58	1	0:58	1	0	5:29	3	1:50	0:57	-0.79	-1.48	No
May-02	2:55	2	1:28	0	0	10:48	6	1:48	1:38	-0.26	-1.16	No
Jun-02	0:40	1	0:40	1	0	7:02	4	1:45	1:19	-0.74	-1.45	No
Jul-02	5:12	5	1:02	1	0	9:49	9	1:05	0:58	-0.09	-1.06	No
Aug-02	2:37	3	0:52	1	0	1:41	3	0:34	0:27	0.46	-0.72	No
Sep-02	15:00	7	2:09	0	0	3:30	5	0:42	0:44	1.43	-0.13	No
Oct-02	5:07	3	1:42	2	0	1:30	6	0:15	0:14	2.37	0.44	Yes
Nov-02	0:41	2	0:21	2	0	6:21	3	2:07	1:09	-1.68	-2.02	No
Dec-02	3:27	1	3:27	3	0	1:00	2	0:30	0:08	0.61	-0.63	No
Jan-03	9:49	5	1:58	0	0	2:01	1	2:01				
Feb-03	12:38	6	2:06	1	0							
Mar-03	8:52	4	2:13	3	0	7:05	2	3:33	4:21	-0.35	-1.21	No



Checklist #1 - Local Interconnection - LIS Repair

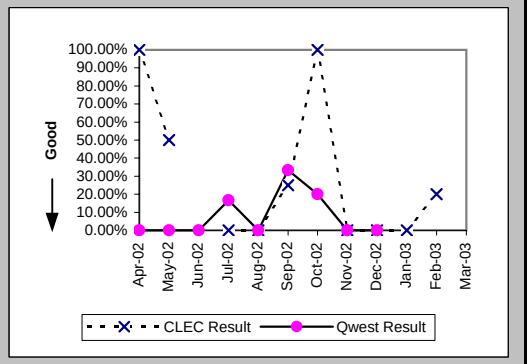
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	0	3	0.00%	N/A	N/A	-0.24	No
May-02	1	2	50.00%	0	0	0	6	0.00%	N/A	N/A	-0.27	No
Jun-02	0	1	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jul-02	0	5	0.00%	1	0	1	9	11.11%	31.43%	-0.63	-1.39	No
Aug-02	1	3	33.33%	1	0	1	3	33.33%	47.14%	0	-1	No
Sep-02	1	7	14.29%	0	0	2	5	40.00%	48.99%	-0.9	-1.54	No
Oct-02	2	3	66.67%	2	0	1	6	16.67%	37.27%	1.22	-0.26	No
Nov-02	0	2	0.00%	2	0	0	3	0.00%	N/A	N/A	N/A	
Dec-02	0	1	0.00%	3	0	0	2	0.00%	N/A	N/A	N/A	
Jan-03	0	5	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-03	1	6	16.67%	1	0							
Mar-03	0	4	0.00%	3	0	0	2	0.00%	N/A	N/A	N/A	



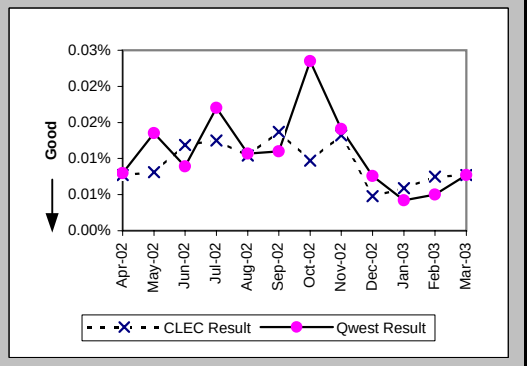
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	0	2	0.00%	N/A	N/A	-0.37	No
May-02	1	2	50.00%	0	0	0	5	0.00%	N/A	N/A	-0.32	No
Jun-02						0	3	0.00%	0.00%			
Jul-02	0	3	0.00%	1	0	1	6	16.67%	37.27%	-0.63	-1.38	No
Aug-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Sep-02	1	4	25.00%	0	0	1	3	33.33%	47.14%	-0.23	-1.14	No
Oct-02	2	2	100.00%	2	0	1	5	20.00%	40.00%	1.61	-0.02	No
Nov-02	0	1	0.00%	2	0	0	3	0.00%	N/A	N/A	N/A	
Dec-02	0	1	0.00%	3	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03	0	5	0.00%	0	0							
Feb-03	1	5	20.00%	1	0							
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

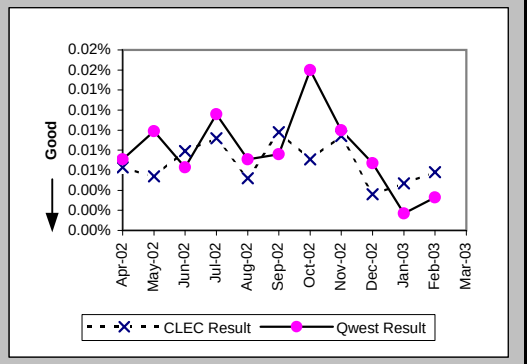
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	141946	0.01%	6	0	9	112057	0.01%	0.90%	-0.08	-1.05	No
May-02	12	148334	0.01%	3	0	15	111466	0.01%	1.16%	-1.17	-1.71	No
Jun-02	18	151782	0.01%	10	0	10	111881	0.01%	0.95%	0.78	-0.52	No
Jul-02	19	152302	0.01%	14	0	19	111945	0.02%	1.30%	-0.88	-1.53	No
Aug-02	16	153583	0.01%	5	0	12	112536	0.01%	1.03%	-0.06	-1.04	No
Sep-02	21	153651	0.01%	5	0	13	118439	0.01%	1.05%	0.66	-0.6	No
Oct-02	15	155222	0.01%	5	0	28	119076	0.02%	1.53%	-2.34	-2.43	No
Nov-02	21	159608	0.01%	5	0	17	120324	0.01%	1.19%	-0.21	-1.13	No
Dec-02	8	167960	0.00%	4	0	9	119016	0.01%	0.87%	-0.85	-1.52	No
Jan-03	10	168656	0.01%	2	0	5	119736	0.00%	0.65%	0.72	-0.56	No
Feb-03	13	172232	0.01%	17	0	6	120256	0.01%	0.71%	0.96	-0.41	No
Mar-03	14	180748	0.01%	7	0	9	117643	0.01%	0.87%	0.03	-0.98	No



Checklist #1 - Local Interconnection - LIS Repair

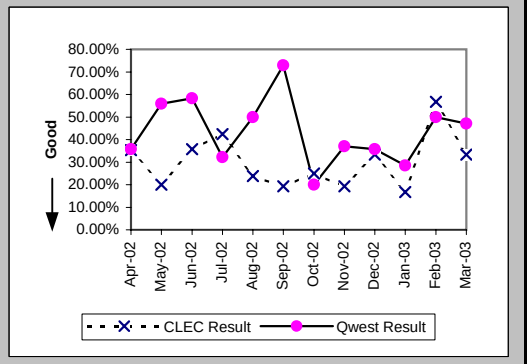
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	141946	0.01%	6	0	8	112057	0.01%	0.84%	-0.24	-1.14	No
May-02	8	148334	0.01%	3	0	11	111466	0.01%	0.99%	-1.14	-1.69	No
Jun-02	12	151782	0.01%	10	0	7	111881	0.01%	0.79%	0.53	-0.68	No
Jul-02	14	152302	0.01%	14	0	13	111945	0.01%	1.08%	-0.57	-1.35	No
Aug-02	8	153583	0.01%	5	0	8	112536	0.01%	0.84%	-0.57	-1.35	No
Sep-02	15	153651	0.01%	5	0	9	118439	0.01%	0.87%	0.64	-0.61	No
Oct-02	11	155222	0.01%	5	0	19	119076	0.02%	1.26%	-1.82	-2.11	No
Nov-02	15	159608	0.01%	5	0	12	120324	0.01%	1.00%	-0.15	-1.09	No
Dec-02	6	167960	0.00%	4	0	8	119016	0.01%	0.82%	-1.01	-1.62	No
Jan-03	8	168656	0.00%	2	0	2	119736	0.00%	0.41%	1.99	0.21	Yes
Feb-03	10	172232	0.01%	17	0	4	120256	0.00%	0.58%	1.14	-0.3	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

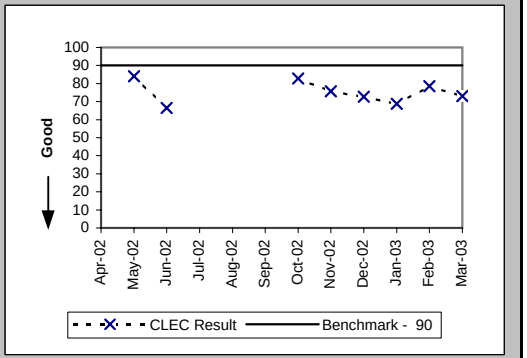
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	17	35.29%	0	0	5	14	35.71%	47.92%	-0.02	-1.01	No
May-02	3	15	20.00%	0	0	19	34	55.88%	49.65%	-2.33	-2.42	No
Jun-02	10	28	35.71%	0	0	14	24	58.33%	49.30%	-1.65	-2	No
Jul-02	14	33	42.42%	0	0	9	28	32.14%	46.70%	0.79	-0.52	No
Aug-02	5	21	23.81%	0	0	12	24	50.00%	50.00%	-1.75	-2.07	No
Sep-02	5	26	19.23%	0	0	35	48	72.92%	44.44%	-4.96	-4.02	No
Oct-02	5	20	25.00%	0	0	7	35	20.00%	40.00%	0.4	-0.76	No
Nov-02	5	26	19.23%	0	0	10	27	37.04%	48.29%	-1.34	-1.82	No
Dec-02	4	12	33.33%	0	0	5	14	35.71%	47.92%	-0.13	-1.08	No
Jan-03	2	12	16.67%	0	0	2	7	28.57%	45.18%	-0.55	-1.34	No
Feb-03	17	30	56.67%	0	0	6	12	50.00%	50.00%	0.34	-0.79	No
Mar-03	7	21	33.33%	0	0	8	17	47.06%	49.91%	-0.84	-1.51	No



Checklist #1 - Collocation

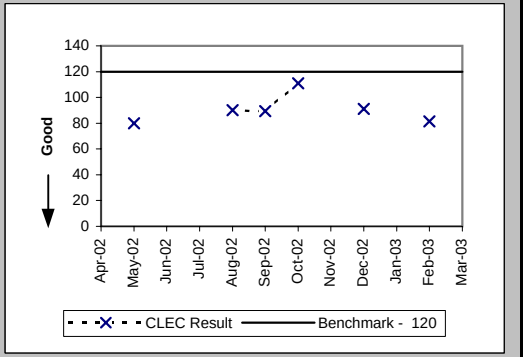
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02						
May-02	84	1	84.00			
Jun-02	133	2	66.50			
Jul-02						
Aug-02						
Sep-02						
Oct-02	911	11	82.82	0	0	8.77
Nov-02	303	4	75.75	0	0	7.93
Dec-02	582	8	72.75	0	0	11.82
Jan-03	413	6	68.83	0	0	16.69
Feb-03	157	2	78.50	0	0	9.19
Mar-03	292	4	73.00	0	0	14.76



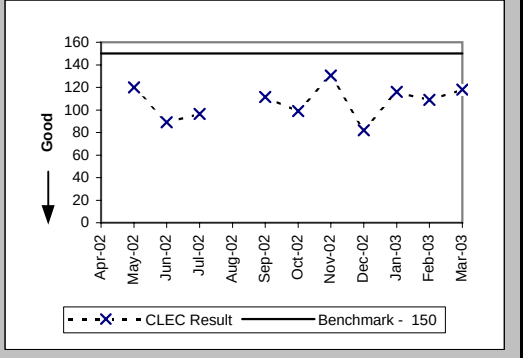
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02						
May-02	240	3	80.00			
Jun-02						
Jul-02						
Aug-02	90	1	90.00			
Sep-02	357	4	89.25			
Oct-02	111	1	111.00	0	0	
Nov-02						
Dec-02	182	2	91.00	0	0	28.28
Jan-03						
Feb-03	163	2	81.50	0	0	24.75
Mar-03						



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

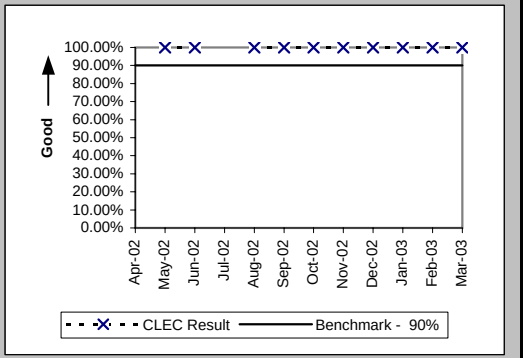
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02						
May-02	1080	9	120.00			
Jun-02	89	1	89.00			
Jul-02	289	3	96.33			
Aug-02						
Sep-02	223	2	111.50			
Oct-02	99	1	99.00	0	0	
Nov-02	1695	13	130.38	0	0	9.83
Dec-02	82	1	82.00	0	0	
Jan-03	464	4	116.00	0	0	15.36
Feb-03	109	1	109.00	0	0	
Mar-03	118	1	118.00	0	0	



Checklist #1 - Collocation

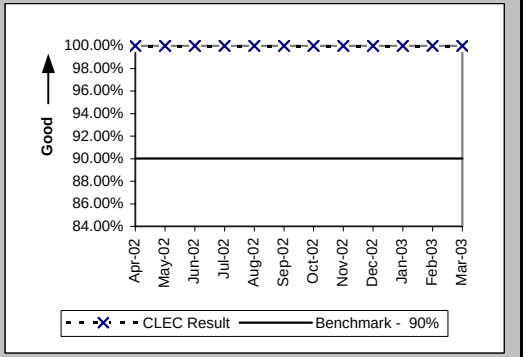
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02						
May-02	4	4	100.00%			
Jun-02	2	2	100.00%			
Jul-02						
Aug-02	1	1	100.00%			
Sep-02	4	4	100.00%			
Oct-02	12	12	100.00%	0	0	0.00%
Nov-02	4	4	100.00%	0	0	0.00%
Dec-02	10	10	100.00%	0	0	0.00%
Jan-03	6	6	100.00%	0	0	0.00%
Feb-03	4	4	100.00%	0	0	0.00%
Mar-03	4	4	100.00%	0	0	0.00%



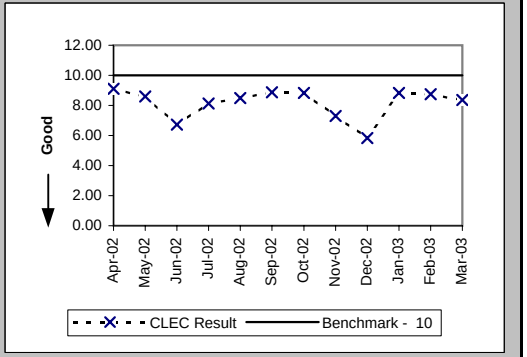
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	2	2	100.00%			
May-02	12	12	100.00%			
Jun-02	3	3	100.00%			
Jul-02	3	3	100.00%			
Aug-02	3	3	100.00%			
Sep-02	3	3	100.00%			
Oct-02	2	2	100.00%	0	0	0.00%
Nov-02	13	13	100.00%	0	0	0.00%
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03	4	4	100.00%	0	0	0.00%
Feb-03	1	1	100.00%	0	0	0.00%
Mar-03	1	1	100.00%	0	0	0.00%



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

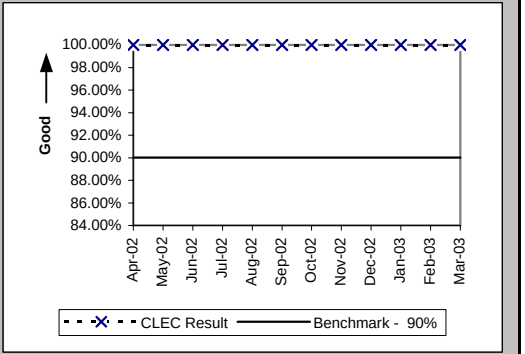
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	82	9	9.11			
May-02	129	15	8.60			
Jun-02	74	11	6.73			
Jul-02	187	23	8.13			
Aug-02	68	8	8.50			
Sep-02	71	8	8.88			
Oct-02	106	12	8.83	0	0	0.72
Nov-02	51	7	7.29	0	0	1.11
Dec-02	35	6	5.83	0	0	3.06
Jan-03	53	6	8.83	0	0	1.47
Feb-03	297	34	8.74	0	0	0.86
Mar-03	92	11	8.36	0	0	1.12



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

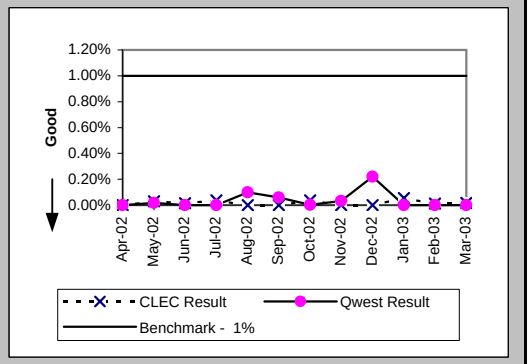
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	9	9	100.00%			
May-02	15	15	100.00%			
Jun-02	11	11	100.00%			
Jul-02	23	23	100.00%			
Aug-02	8	8	100.00%			
Sep-02	8	8	100.00%			
Oct-02	14	14	100.00%	0	0	0.00%
Nov-02	7	7	100.00%	0	0	0.00%
Dec-02	6	6	100.00%	0	0	0.00%
Jan-03	6	6	100.00%	0	0	0.00%
Feb-03	35	35	100.00%	0	0	0.00%
Mar-03	11	11	100.00%	0	0	0.00%



Checklist #1 - Trunk Blocking

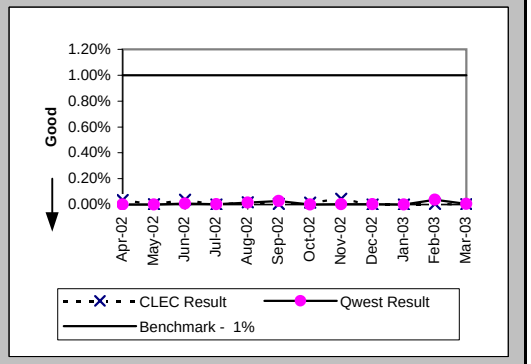
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0.02	17156	0.00%	0	0	0	30456	0.00%	0.00%			No
May-02	7.32	23756	0.03%	0	0	5.17	30360	0.02%	0.37%	4.29	1.61	No
Jun-02	3.72	27020	0.01%	0	0	0	30384	0.00%	0.00%			No
Jul-02	9.29	25268	0.04%	0	0	0	30816	0.00%	0.00%			No
Aug-02	0	22800	0.00%	0	0	30.79	31080	0.10%	0.85%	-13.35	-9.12	No
Sep-02	0	22776	0.00%	0	0	18.08	30888	0.06%	0.76%	-8.81	-6.36	No
Oct-02	9.18	24072	0.04%	0	0	0.48	29904	0.00%	0.02%	215.66	130.11	No
Nov-02	0	20136	0.00%	0	0	9.63	29472	0.03%	0.43%	-8.37	-6.09	No
Dec-02	0	22944	0.00%	0	0	65.46	29568	0.22%	1.85%	-13.58	-9.26	No
Jan-03	12.75	23352	0.05%	0	0	0	29616	0.00%	0.00%			No
Feb-03	2.9	25848	0.01%	0	0	0.23	29616	0.00%	0.01%	211.32	127.47	No
Mar-03	5.18	28464	0.02%	0	0	0	29616	0.00%	0.00%			No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

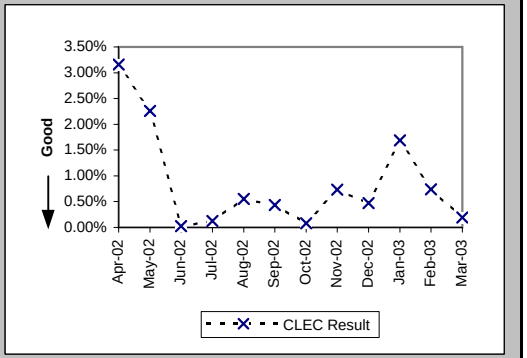
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2.62	7584	0.03%	0	0	0.46	53106	0.00%	0.02%	145.1	87.22	No
May-02	0.26	7680	0.00%	0	0	0.14	51537	0.00%	0.01%	41.51	24.23	No
Jun-02	2.99	7848	0.04%	0	0	3.5	50841	0.01%	0.11%	24.33	13.79	No
Jul-02	0.05	7896	0.00%	0	0	1.57	51609	0.00%	0.03%	-7.26	-5.41	No
Aug-02	1.47	9048	0.02%	0	0	7.83	52161	0.02%	0.17%	0.63	-0.61	No
Sep-02	0.49	9024	0.01%	0	0	14.37	51081	0.03%	0.27%	-7.48	-5.55	No
Oct-02	1.27	8664	0.01%	0	0	0.24	50505	0.00%	0.01%	131.54	78.97	No
Nov-02	4.32	9888	0.04%	0	0	1.5	51459	0.00%	0.06%	65.52	38.83	No
Dec-02	0.09	10032	0.00%	0	0	1.21	57262	0.00%	0.03%	-3.14	-2.91	No
Jan-03	0.06	9624	0.00%	0	0	0.57	74557	0.00%	0.02%	-1	-1.61	No
Feb-03	0.56	9528	0.01%	0	0	26.29	73301	0.04%	0.27%	-10.3	-7.26	No
Mar-03	0.19	9960	0.00%	0	0	3.22	72091	0.00%	0.13%	-1.89	-2.15	No



Checklist #1 - Trunk Blocking

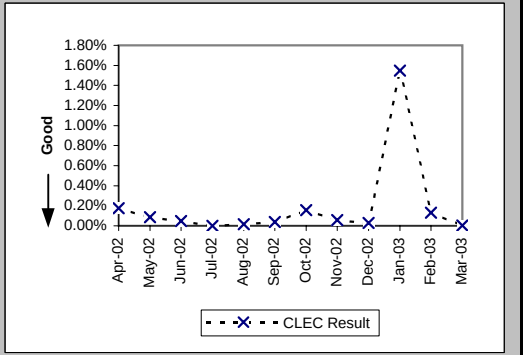
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	675.91	21380	3.16%	0	0	8.01%
May-02	602.26	26660	2.26%	0	0	7.00%
Jun-02	6.15	27092	0.02%	0	0	0.18%
Jul-02	31.28	25604	0.12%	0	0	1.05%
Aug-02	132.39	23880	0.55%	0	0	3.46%
Sep-02	104.99	24192	0.43%	0	0	2.81%
Oct-02	19.97	24384	0.08%	0	0	0.42%
Nov-02	175.5	23880	0.73%	0	0	2.32%
Dec-02	114.31	24384	0.47%	0	0	2.03%
Jan-03	446.59	26472	1.69%	0	0	5.10%
Feb-03	206.07	27816	0.74%	0	0	3.77%
Mar-03	55.88	28992	0.19%	0	0	1.29%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

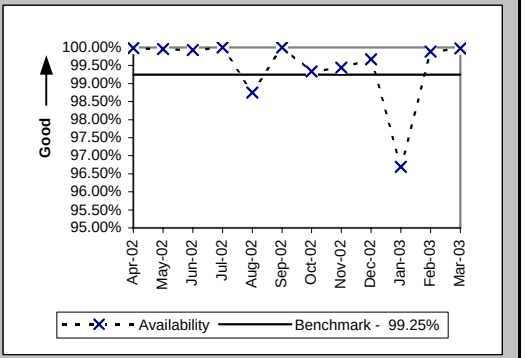
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	13.42	7680	0.17%	0	0	1.25%
May-02	6.82	7776	0.09%	0	0	0.75%
Jun-02	3.68	7872	0.05%	0	0	0.20%
Jul-02	0.05	7896	0.00%	0	0	0.01%
Aug-02	1.47	9048	0.02%	0	0	0.09%
Sep-02	3.62	9096	0.04%	0	0	0.39%
Oct-02	14.28	9096	0.16%	0	0	0.79%
Nov-02	5.8	9960	0.06%	0	0	0.24%
Dec-02	3.07	10224	0.03%	0	0	0.21%
Jan-03	160.8	10392	1.55%	0	0	8.62%
Feb-03	12.53	9576	0.13%	0	0	1.76%
Mar-03	0.19	9960	0.00%	0	0	0.02%



Checklist #2 - Gateway Availability

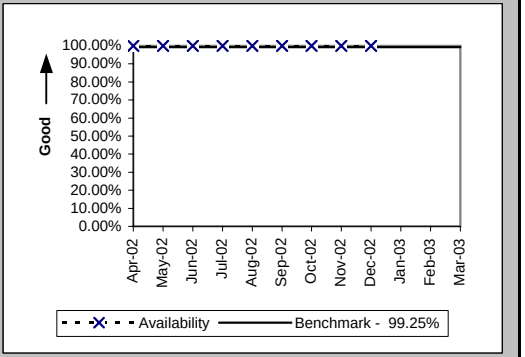
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		
Oct-02	99.33%		
Nov-02	99.44%		
Dec-02	99.67%		
Jan-03	96.69%		
Feb-03	99.89%		
Mar-03	99.98%		



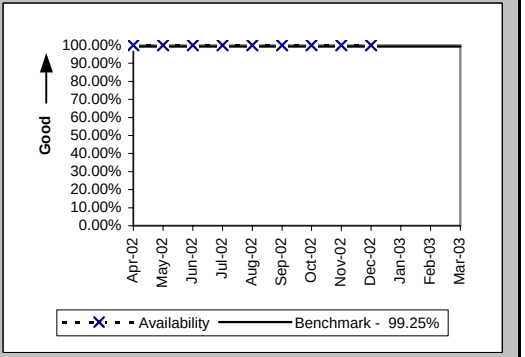
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			
Mar-03			



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			
Mar-03			

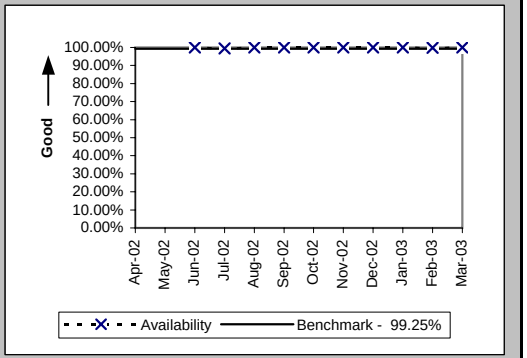


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

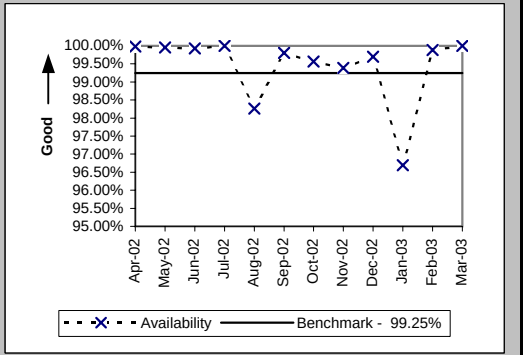
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	99.91%		
Mar-03	100.00%		



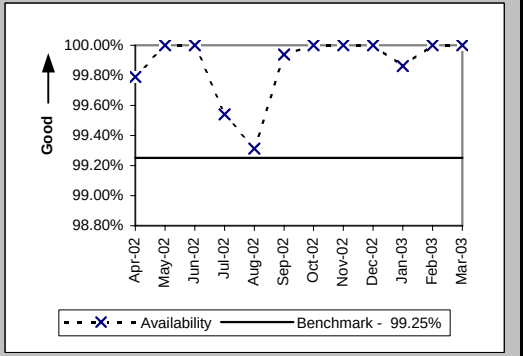
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		
Oct-02	99.56%		
Nov-02	99.39%		
Dec-02	99.69%		
Jan-03	96.69%		
Feb-03	99.89%		
Mar-03	100.00%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	99.86%		
Feb-03	100.00%		
Mar-03	100.00%		

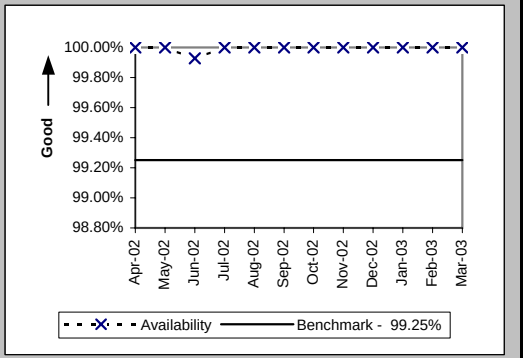


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

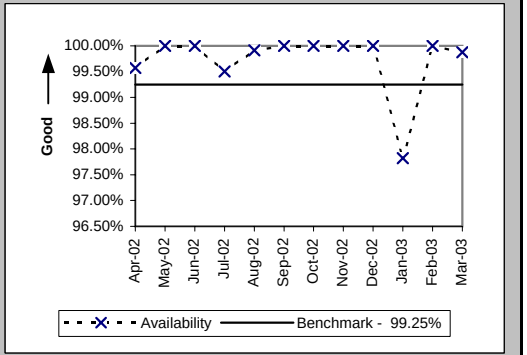
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	100.00%		
Mar-03	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	97.82%		
Feb-03	100.00%		
Mar-03	99.88%		

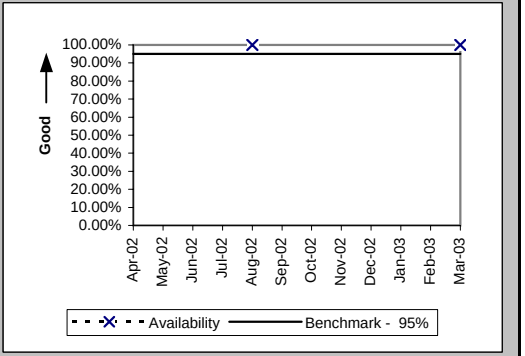


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

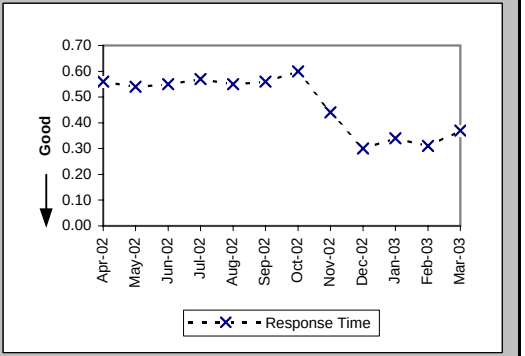
Date	Availability	PID Exc	Data Exc
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			
Oct-02			
Nov-02			
Dec-02			
Jan-03			
Feb-03			
Mar-03	100.00%		



Checklist #2 - Preorder Response Times - IMA

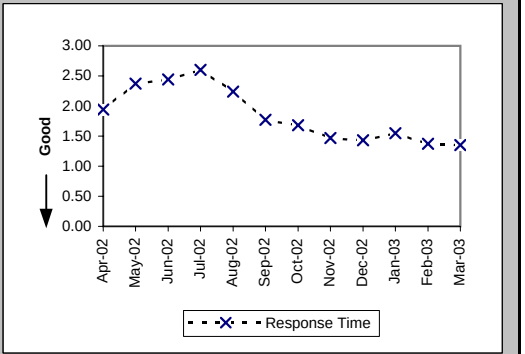
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23
Nov-02	909.48	2067	0.44			0.33
Dec-02	715.5	2385	0.30			0.28
Jan-03	794.92	2338	0.34			0.62
Feb-03	667.74	2154	0.31			0.46
Mar-03	917.6	2480	0.37			0.72



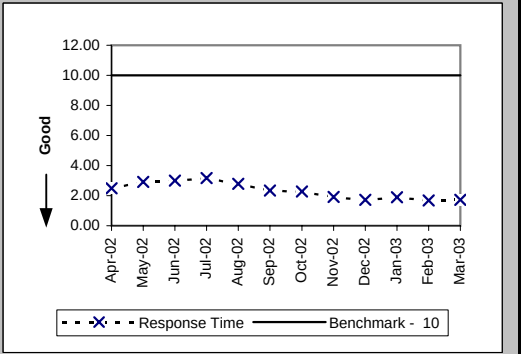
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99
Nov-02	3038.49	2067	1.47			0.99
Dec-02	3410.55	2385	1.43			1.63
Jan-03	3623.9	2338	1.55			2.37
Feb-03	2950.98	2154	1.37			0.92
Mar-03	3348	2480	1.35			0.80



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

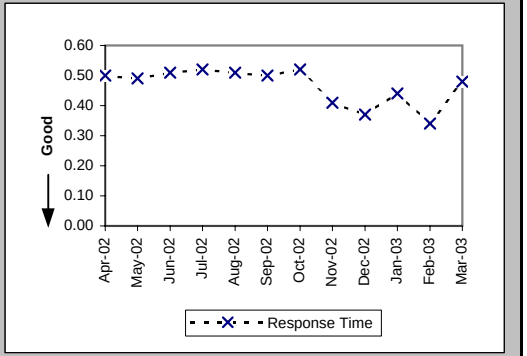
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			
Nov-02	3947.97	2067	1.91			
Dec-02	4126.05	2385	1.73			
Jan-03	4418.82	2338	1.89			
Feb-03	3618.72	2154	1.68			
Mar-03	4265.6	2480	1.72			



Checklist #2 - Preorder Response Times - IMA

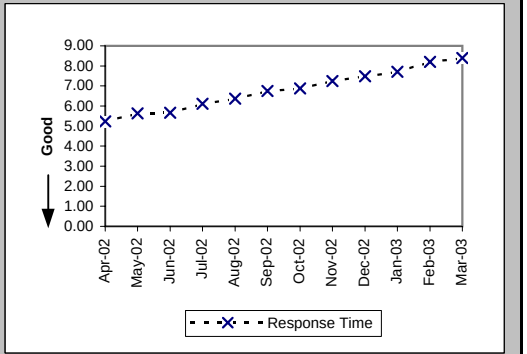
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26
Nov-02	1552.83	3762	0.41			1.08
Dec-02	1560.65	4271	0.37			0.90
Jan-03	1870.28	4265	0.44			1.51
Feb-03	1374.12	4095	0.34			0.87
Mar-03	2163.78	4504	0.48			1.38



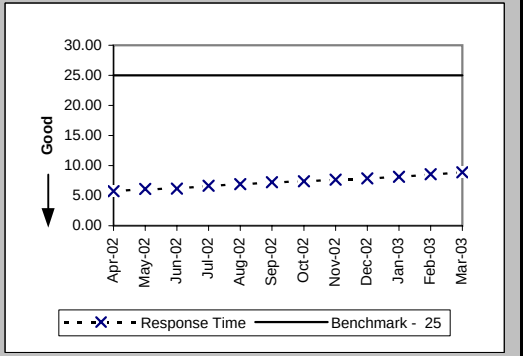
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82
Nov-02	27276.78	3762	7.25			7.24
Dec-02	32005.77	4271	7.49			7.60
Jan-03	32867.53	4265	7.71			7.68
Feb-03	33638.36	4095	8.21			7.60
Mar-03	37811.82	4504	8.40			7.74



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

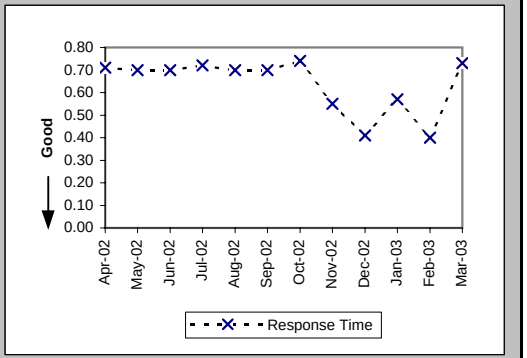
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			
Nov-02	28829.61	3762	7.66			
Dec-02	33566.42	4271	7.86			
Jan-03	34737.81	4265	8.14			
Feb-03	35012.48	4095	8.55			
Mar-03	39975.6	4504	8.88			



Checklist #2 - Preorder Response Times - IMA

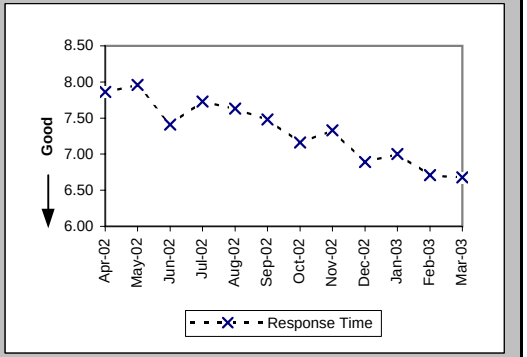
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15
Nov-02	399.85	727	0.55			1.23
Dec-02	351.37	857	0.41			1.01
Jan-03	497.61	873	0.57			1.96
Feb-03	337.6	844	0.40			2.13
Mar-03	629.99	863	0.73			1.94



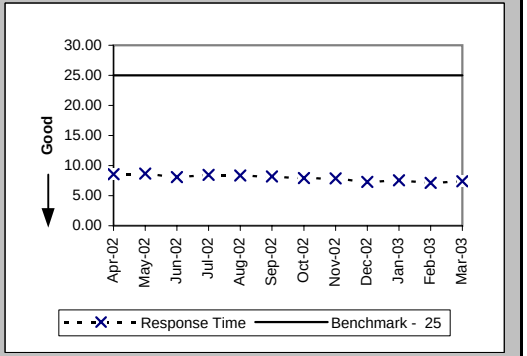
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85
Nov-02	5328.91	727	7.33			5.28
Dec-02	5904.73	857	6.89			3.87
Jan-03	6111	873	7.00			3.73
Feb-03	5663.24	844	6.71			3.01
Mar-03	5764.84	863	6.68			2.83



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

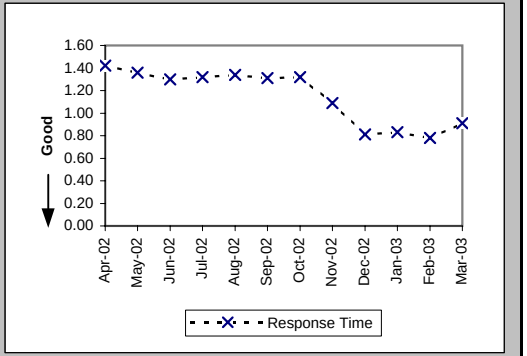
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			
Nov-02	5728.76	727	7.88			
Dec-02	6256.1	857	7.30			
Jan-03	6608.61	873	7.57			
Feb-03	6000.84	844	7.11			
Mar-03	6394.83	863	7.41			



Checklist #2 - Preorder Response Times - IMA

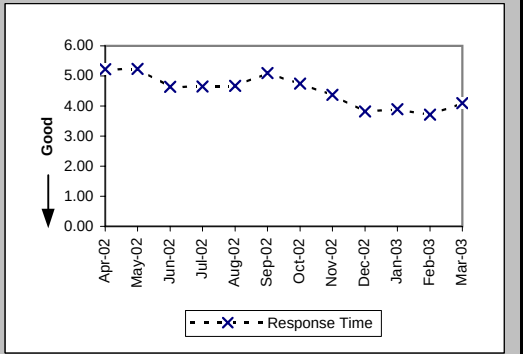
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41
Nov-02	9215.81	8442	1.09			1.41
Dec-02	7974.72	9793	0.81			1.59
Jan-03	8073.03	9726	0.83			2.26
Feb-03	6549.7	8364	0.78			1.75
Mar-03	8271.13	9122	0.91			2.09



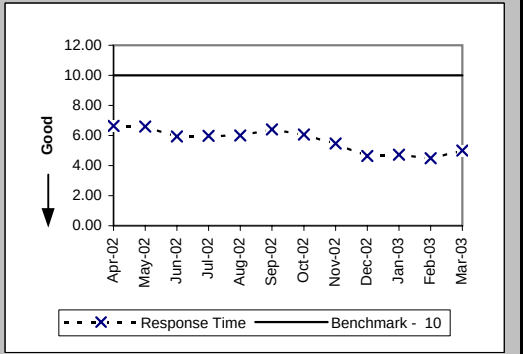
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85
Nov-02	36933.66	8442	4.37			2.96
Dec-02	37442.08	9793	3.82			2.78
Jan-03	37834.67	9726	3.89			3.61
Feb-03	30988.98	8364	3.71			2.45
Mar-03	37426.15	9122	4.10			3.89



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

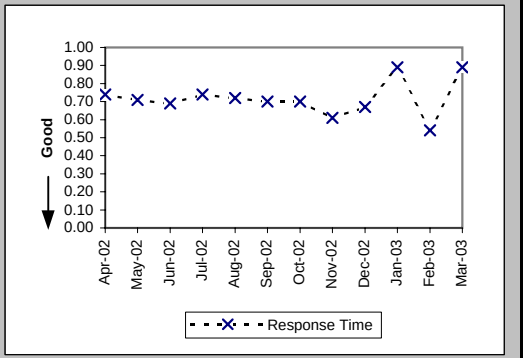
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			
Nov-02	46149.47	8442	5.47			
Dec-02	45416.8	9793	4.64			
Jan-03	45907.7	9726	4.72			
Feb-03	37538.68	8364	4.49			
Mar-03	45697.28	9122	5.01			



Checklist #2 - Preorder Response Times - IMA

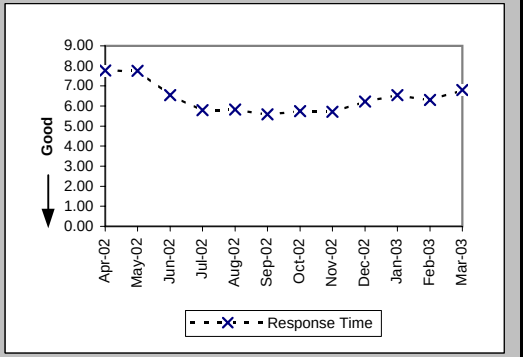
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19
Nov-02	651.62	1069	0.61			1.37
Dec-02	764.17	1134	0.67			1.68
Jan-03	1030.38	1162	0.89			2.53
Feb-03	687.86	1268	0.54			1.85
Mar-03	1211.62	1354	0.89			2.06



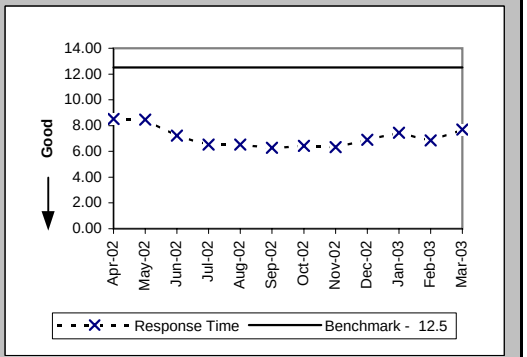
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08
Nov-02	6107.13	1069	5.71			2.45
Dec-02	7050.23	1134	6.22			2.36
Jan-03	7609.42	1162	6.55			3.29
Feb-03	7997.41	1268	6.31			2.94
Mar-03	9202.32	1354	6.80			3.36



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

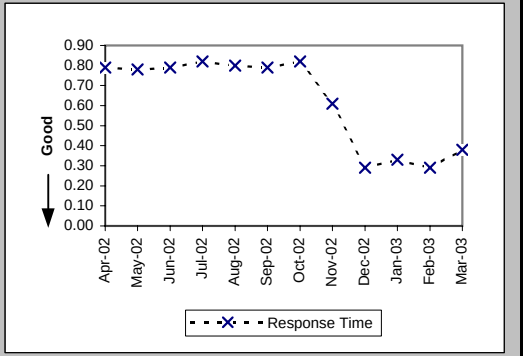
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			
Nov-02	6758.75	1069	6.32			
Dec-02	7814.4	1134	6.89			
Jan-03	8639.8	1162	7.44			
Feb-03	8685.27	1268	6.85			
Mar-03	10413.94	1354	7.69			



Checklist #2 - Preorder Response Times - IMA

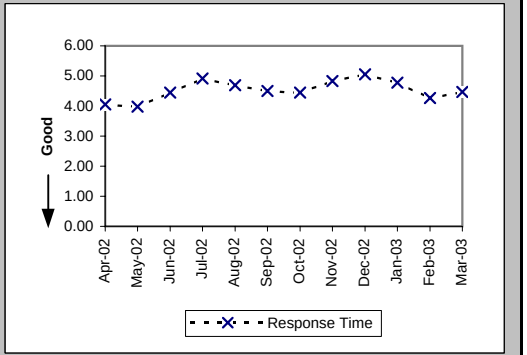
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22
Nov-02	775.33	1266	0.61			0.41
Dec-02	396.92	1370	0.29			0.10
Jan-03	417.65	1276	0.33			0.51
Feb-03	405.8	1392	0.29			0.03
Mar-03	521.47	1377	0.38			0.74



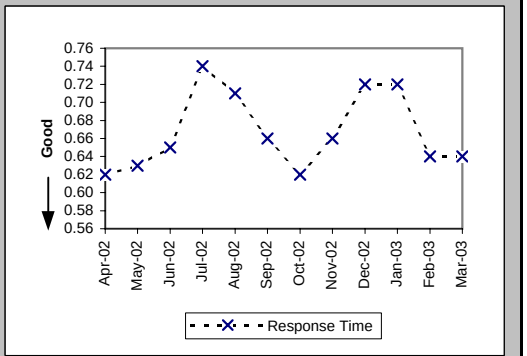
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62
Nov-02	6119.71	1266	4.83			2.78
Dec-02	6922.34	1370	5.05			2.59
Jan-03	6101.12	1276	4.78			2.00
Feb-03	5939.29	1392	4.27			1.70
Mar-03	6151.51	1377	4.47			2.43



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

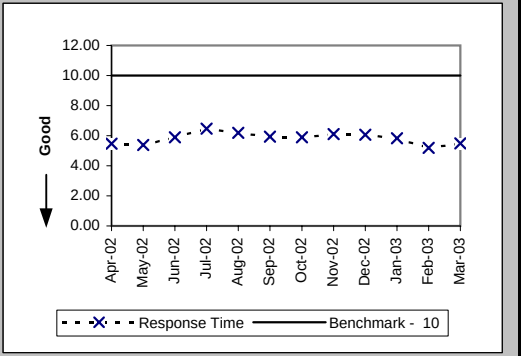
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23
Nov-02	837.3	1266	0.66			0.28
Dec-02	984.95	1370	0.72			0.16
Jan-03	915.01	1276	0.72			0.24
Feb-03	886.44	1392	0.64			0.17
Mar-03	881.7	1377	0.64			0.24



Checklist #2 - Preorder Response Times - IMA

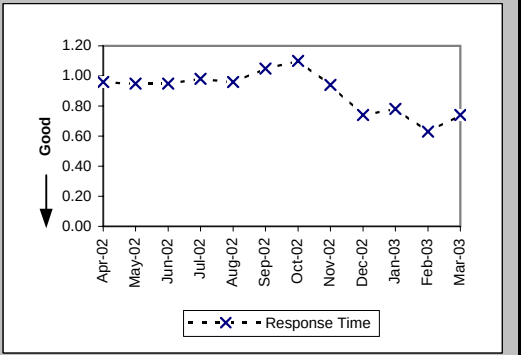
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			
Nov-02	7732.34	1266	6.11			
Dec-02	8304.21	1370	6.06			
Jan-03	7433.78	1276	5.83			
Feb-03	7231.53	1392	5.20			
Mar-03	7554.68	1377	5.49			



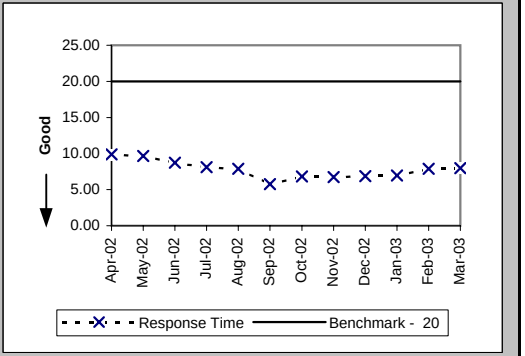
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20
Nov-02	3048.64	3255	0.94			0.71
Dec-02	2794.57	3777	0.74			0.80
Jan-03	2964.43	3816	0.78			1.29
Feb-03	2315.97	3669	0.63			0.60
Mar-03	2923.8	3949	0.74			1.25



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

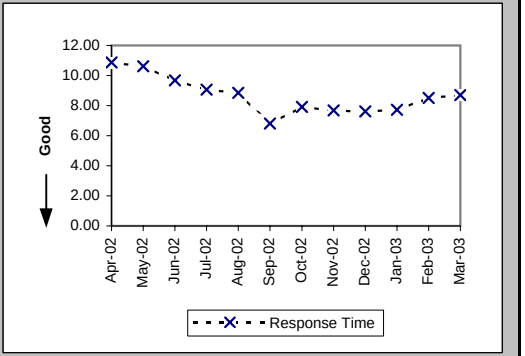
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31
Nov-02	21933.43	3255	6.74			9.02
Dec-02	25981.04	3777	6.88			7.68
Jan-03	26480.49	3816	6.94			7.43
Feb-03	28921.84	3669	7.88			7.10
Mar-03	31458.32	3949	7.97			7.50



Checklist #2 - Preorder Response Times - IMA

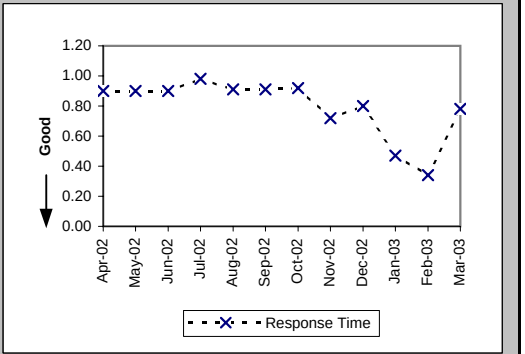
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			
Nov-02	24982.07	3255	7.68			
Dec-02	28775.61	3777	7.62			
Jan-03	29444.92	3816	7.72			
Feb-03	31237.81	3669	8.51			
Mar-03	34382.12	3949	8.71			



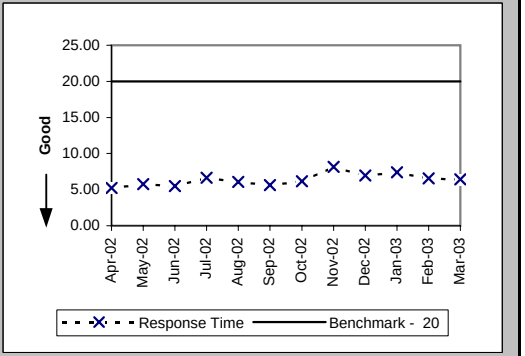
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09
Nov-02	280.8	390	0.72			0.95
Dec-02	389.6	487	0.80			2.14
Jan-03	225.6	480	0.47			1.66
Feb-03	151.64	446	0.34			1.48
Mar-03	387.66	497	0.78			2.28



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

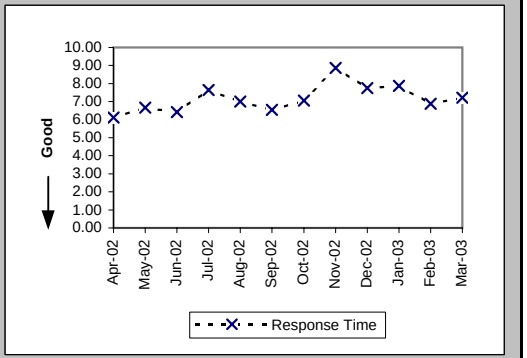
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93
Nov-02	3174.6	390	8.14			15.63
Dec-02	3379.78	487	6.94			7.35
Jan-03	3552	480	7.40			10.25
Feb-03	2916.84	446	6.54			7.30
Mar-03	3200.68	497	6.44			7.22



Checklist #2 - Preorder Response Times - IMA

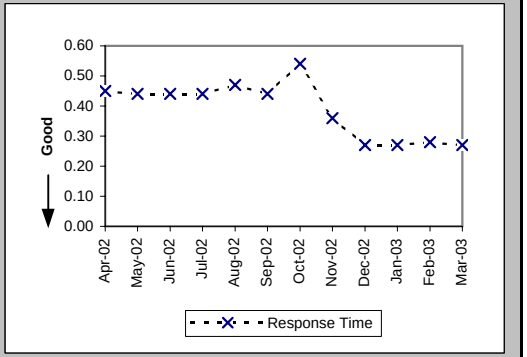
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			
Nov-02	3455.4	390	8.86			
Dec-02	3769.38	487	7.74			
Jan-03	3777.6	480	7.87			
Feb-03	3068.48	446	6.88			
Mar-03	3588.34	497	7.22			



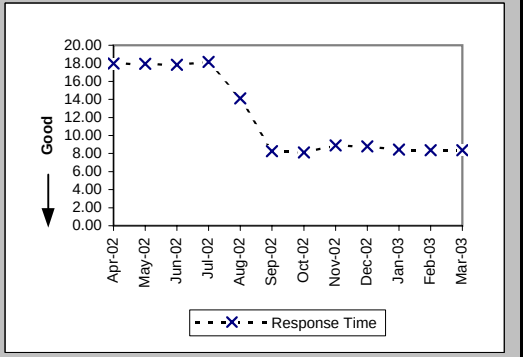
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34
Nov-02	326.16	898	0.36			0.18
Dec-02	271.36	1007	0.27			0.04
Jan-03	270.2	983	0.27			0.04
Feb-03	262.92	938	0.28			0.05
Mar-03	292.81	1067	0.27			0.05



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

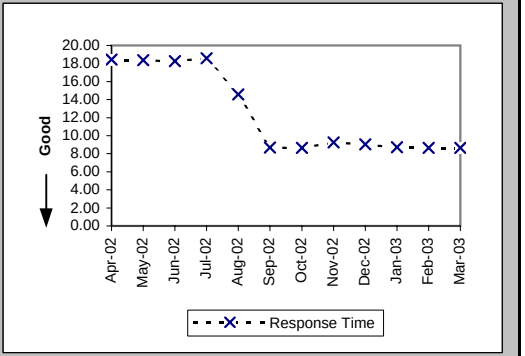
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62
Nov-02	7983.31	898	8.89			3.80
Dec-02	8856.22	1007	8.79			3.63
Jan-03	8310.19	983	8.45			4.21
Feb-03	7859.64	938	8.38			3.87
Mar-03	8946.76	1067	8.38			4.42



Checklist #2 - Preorder Response Times - IMA

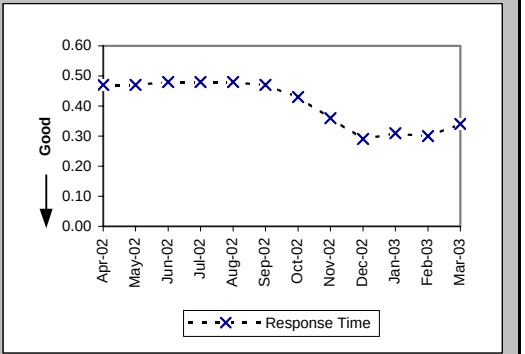
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			
Nov-02	8309.47	898	9.25			
Dec-02	9127.58	1007	9.06			
Jan-03	8580.39	983	8.73			
Feb-03	8122.56	938	8.66			
Mar-03	9239.57	1067	8.66			



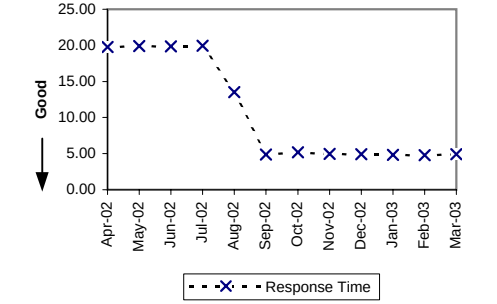
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10
Nov-02	195.07	539	0.36			0.23
Dec-02	175.27	614	0.29			0.24
Jan-03	193.3	624	0.31			0.35
Feb-03	176.79	580	0.30			0.21
Mar-03	222.91	659	0.34			0.40



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

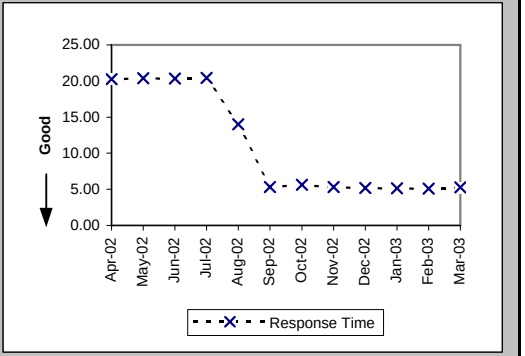
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36
Nov-02	2673.13	539	4.96			1.08
Dec-02	3014.89	614	4.91			2.25
Jan-03	3002.9	624	4.81			1.03
Feb-03	2770.45	580	4.78			1.36
Mar-03	3255.34	659	4.94			1.68



Checklist #2 - Preorder Response Times - IMA

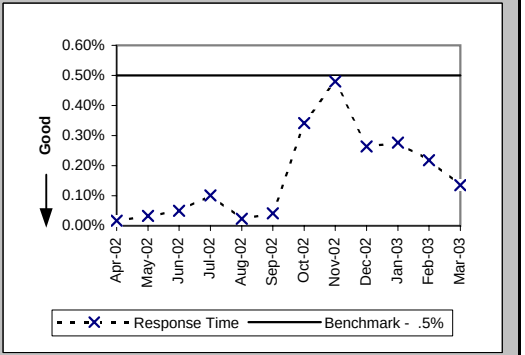
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			
Nov-02	2868.2	539	5.32			
Dec-02	3190.16	614	5.20			
Jan-03	3196.2	624	5.12			
Feb-03	2947.24	580	5.08			
Mar-03	3478.25	659	5.28			



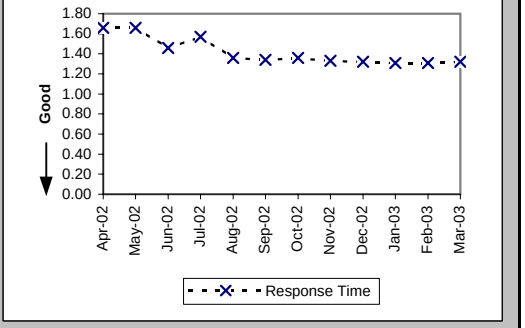
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%
Nov-02	108	22523	0.48%			6.91%
Dec-02	68	25763	0.26%			5.13%
Jan-03	71	25614	0.28%			5.26%
Feb-03	52	23802	0.22%			4.67%
Mar-03	35	25907	0.14%			3.67%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

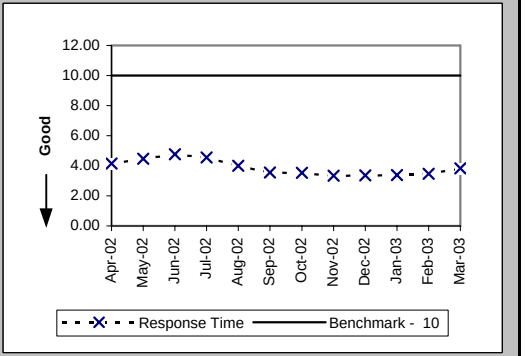
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74
Nov-02	11348.89	8533	1.33			1.31
Dec-02	11844.36	8973	1.32			1.24
Jan-03	11699.61	8931	1.31			1.27
Feb-03	11155.96	8516	1.31			1.26
Mar-03	12558.48	9514	1.32			1.26



Checklist #2 - Preorder Response Times - EDI

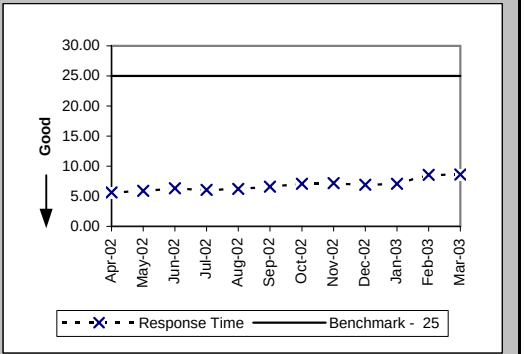
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24
Nov-02	17578.42	5263	3.34			0.86
Dec-02	19034.4	5665	3.36			0.90
Jan-03	18126.33	5347	3.39			0.75
Feb-03	14390.09	4147	3.47			0.93
Mar-03	20226.23	5281	3.83			3.52



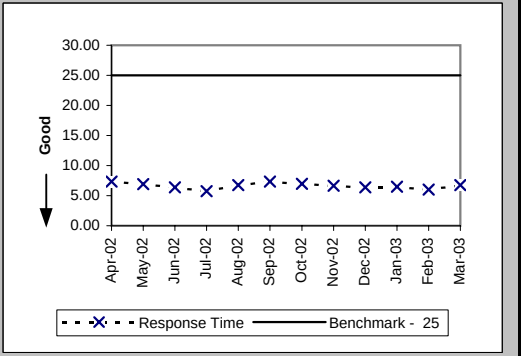
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77
Nov-02	35892.88	4986	7.20			7.90
Dec-02	37076.72	5372	6.90			7.94
Jan-03	36889.02	5200	7.09			8.15
Feb-03	36168.16	4223	8.56			8.85
Mar-03	42543.29	4939	8.61			9.10



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

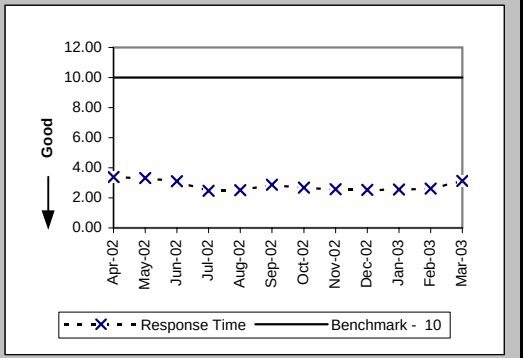
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49
Nov-02	2945.95	443	6.65			2.54
Dec-02	3051.23	479	6.37			4.83
Jan-03	3016	464	6.50			3.58
Feb-03	2277.79	379	6.01			2.65
Mar-03	2717.52	402	6.76			4.68



Checklist #2 - Preorder Response Times - EDI

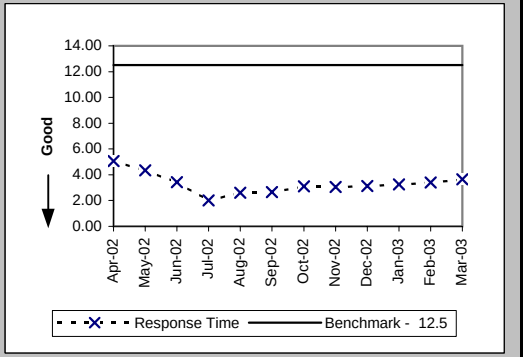
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56
Nov-02	21808.48	8470	2.57			1.01
Dec-02	23247.19	9145	2.54			0.87
Jan-03	22346.26	8736	2.56			1.38
Feb-03	17850.21	6832	2.61			1.43
Mar-03	24797.56	7930	3.13			4.93



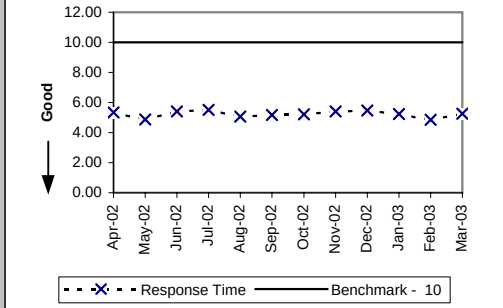
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43
Nov-02	6679.11	2192	3.05			0.85
Dec-02	7307.72	2329	3.14			1.11
Jan-03	7358.7	2261	3.25			1.42
Feb-03	6296.96	1844	3.41			2.16
Mar-03	6991.14	1914	3.65			5.16



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

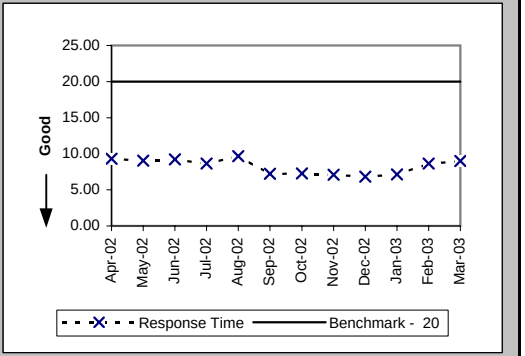
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68
Nov-02	14190.93	2622	5.41			2.71
Dec-02	15630.38	2865	5.46			2.37
Jan-03	14404.45	2747	5.24			2.18
Feb-03	10803.68	2225	4.86			1.90
Mar-03	14354.86	2735	5.25			3.18



Checklist #2 - Preorder Response Times - EDI

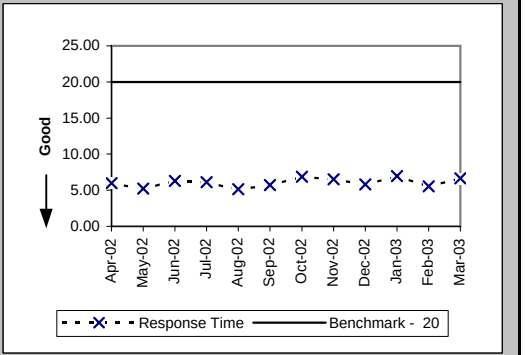
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08
Nov-02	19412.29	2739	7.09			14.00
Dec-02	20578.47	3007	6.84			12.75
Jan-03	20739.06	2912	7.12			13.21
Feb-03	20513.51	2374	8.64			12.43
Mar-03	22912.09	2551	8.98			13.04



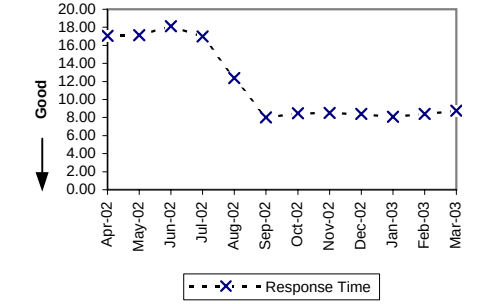
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52
Nov-02	5819.94	894	6.51			14.15
Dec-02	5627.88	972	5.79			7.26
Jan-03	6521.52	937	6.96			10.79
Feb-03	4253.4	765	5.56			6.82
Mar-03	5329.33	799	6.67			9.99



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark)

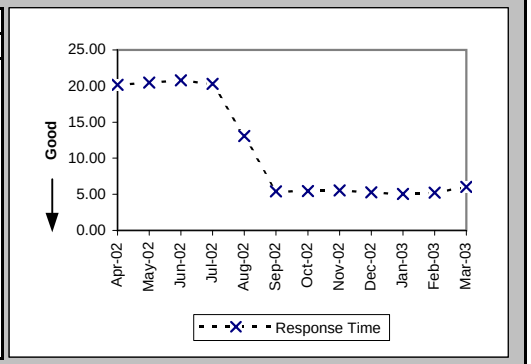
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41
Nov-02	7223.89	849	8.51			5.41
Dec-02	7805.47	929	8.40			3.98
Jan-03	7226.84	892	8.10			3.29
Feb-03	6119.66	728	8.41			5.06
Mar-03	6655.08	759	8.77			5.97



Checklist #2 - Preorder Response Times - EDI

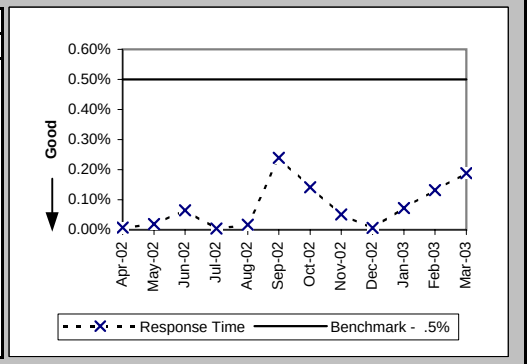
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39
Nov-02	4867.08	879	5.54			2.17
Dec-02	5099.78	965	5.28			1.85
Jan-03	4740.59	937	5.06			0.74
Feb-03	3964.69	758	5.23			2.01
Mar-03	4754.37	787	6.04			6.98



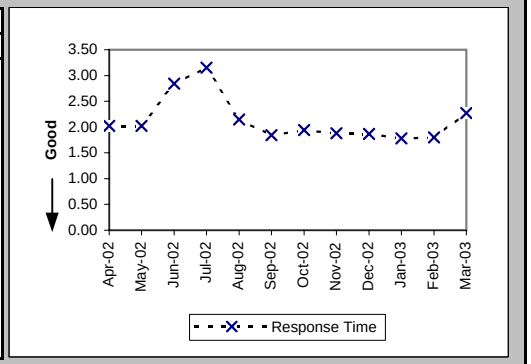
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%
Nov-02	15	29352	0.05%			2.26%
Dec-02	2	31730	0.01%			0.79%
Jan-03	22	30455	0.07%			2.69%
Feb-03	32	24307	0.13%			3.63%
Mar-03	53	28150	0.19%			4.34%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

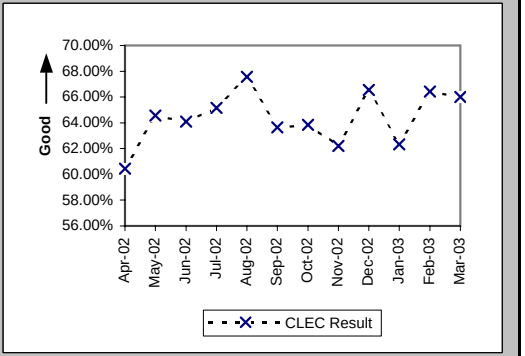
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58
Nov-02	14601.96	7767	1.88			2.41
Dec-02	15739.79	8417	1.87			3.28
Jan-03	14435.8	8110	1.78			1.86
Feb-03	11863.8	6591	1.80			1.42
Mar-03	15215.81	6703	2.27			5.67



Checklist #2 - Electronic Flow-through - Resale

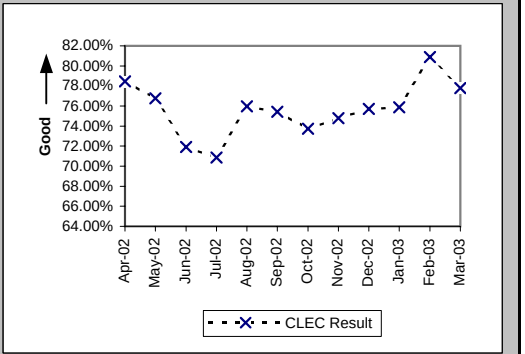
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	3333	5514	60.45%	1255	0	48.90%
May-02	3588	5557	64.57%	778	0	47.83%
Jun-02	3138	4897	64.08%	808	0	47.98%
Jul-02	3281	5036	65.15%	797	0	47.65%
Aug-02	3629	5370	67.58%	1141	0	46.81%
Sep-02	2839	4461	63.64%	821	0	48.10%
Oct-02	2812	4404	63.85%	948	0	48.04%
Nov-02	2181	3506	62.21%	860	0	48.49%
Dec-02	2204	3312	66.55%	719	0	47.18%
Jan-03	2356	3780	62.33%	807	0	48.46%
Feb-03	2244	3378	66.43%	668	0	47.22%
Mar-03	2385	3614	65.99%	772	0	47.37%



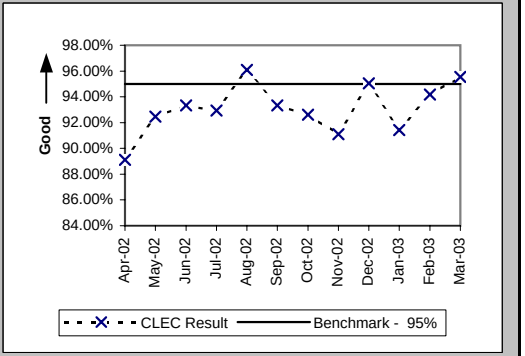
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	2219	2828	78.47%	1255	0	41.11%
May-02	988	1287	76.77%	778	0	42.23%
Jun-02	986	1371	71.92%	808	0	44.94%
Jul-02	1016	1434	70.85%	797	0	45.45%
Aug-02	1252	1648	75.97%	1141	0	42.73%
Sep-02	1561	2070	75.41%	821	0	43.06%
Oct-02	1379	1870	73.74%	948	0	44.00%
Nov-02	1416	1893	74.80%	860	0	43.42%
Dec-02	1315	1737	75.71%	719	0	42.89%
Jan-03	962	1268	75.87%	807	0	42.79%
Feb-03	1190	1471	80.90%	668	0	39.31%
Mar-03	889	1143	77.78%	772	0	41.57%



Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	3333	3740	89.12%	391	0	31.14%
May-02	3588	3880	92.47%	397	0	26.38%
Jun-02	3137	3361	93.34%	376	0	24.94%
Jul-02	3281	3530	92.95%	445	0	25.61%
Aug-02	3629	3777	96.08%	625	0	19.40%
Sep-02	2839	3042	93.33%	405	0	24.96%
Oct-02	2812	3036	92.62%	528	0	26.14%
Nov-02	2180	2393	91.10%	466	0	28.48%
Dec-02	2204	2319	95.04%	418	0	21.71%
Jan-03	2356	2577	91.42%	807	0	28.00%
Feb-03	2244	2383	94.17%	668	0	23.44%
Mar-03	2385	2496	95.55%	772	0	20.61%

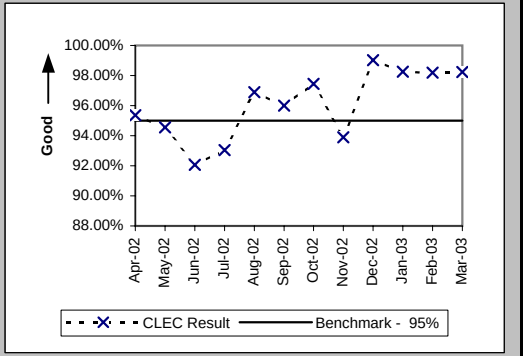


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	2219	2327	95.36%	391	0	21.04%
May-02	988	1045	94.55%	397	0	22.71%
Jun-02	986	1071	92.06%	376	0	27.03%
Jul-02	1017	1093	93.05%	445	0	25.44%
Aug-02	1252	1292	96.90%	625	0	17.32%
Sep-02	1561	1626	96.00%	405	0	19.59%
Oct-02	1379	1415	97.46%	528	0	15.75%
Nov-02	1416	1508	93.90%	466	0	23.93%
Dec-02	1315	1328	99.02%	418	0	9.85%
Jan-03	962	979	98.26%	807	0	13.06%
Feb-03	1190	1212	98.18%	668	0	13.35%
Mar-03	889	905	98.23%	772	0	13.18%

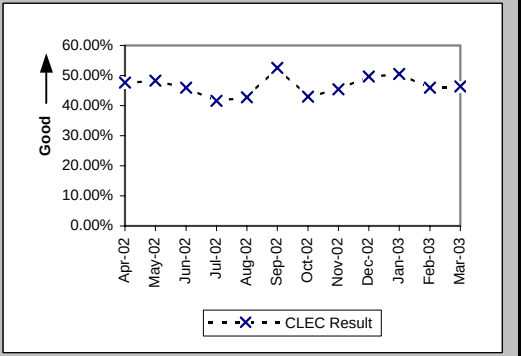


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Unbundled Loops

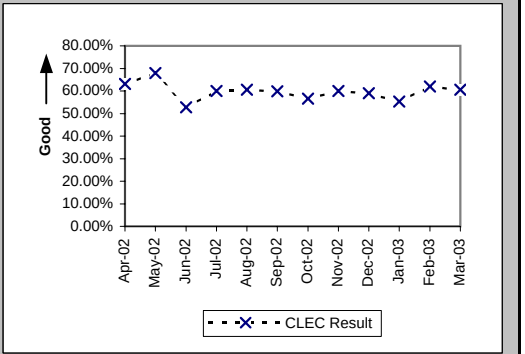
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	1168	2450	47.67%	384	0	49.95%
May-02	1228	2545	48.25%	476	0	49.97%
Jun-02	1021	2222	45.95%	371	0	49.84%
Jul-02	834	2004	41.62%	327	0	49.29%
Aug-02	948	2216	42.78%	308	0	49.48%
Sep-02	1389	2644	52.53%	331	0	49.94%
Oct-02	970	2255	43.02%	416	0	49.51%
Nov-02	902	1984	45.46%	282	0	49.79%
Dec-02	1039	2093	49.64%	237	0	50.00%
Jan-03	1173	2321	50.54%	220	0	50.00%
Feb-03	857	1865	45.95%	186	0	49.84%
Mar-03	989	2130	46.43%	241	0	49.87%



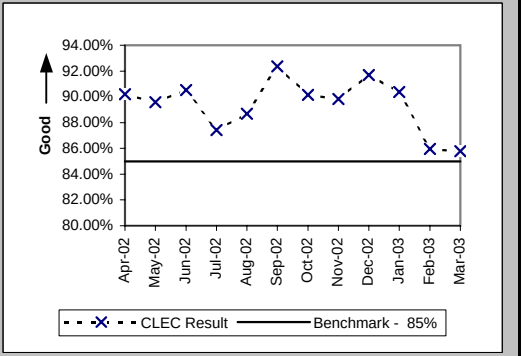
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	1086	1722	63.07%	384	0	48.26%
May-02	1992	2929	68.01%	476	0	46.64%
Jun-02	1603	3035	52.82%	371	0	49.92%
Jul-02	1622	2705	59.96%	327	0	49.00%
Aug-02	1550	2559	60.57%	308	0	48.87%
Sep-02	1851	3092	59.86%	331	0	49.02%
Oct-02	2745	4856	56.53%	416	0	49.57%
Nov-02	2509	4186	59.94%	282	0	49.00%
Dec-02	1230	2087	58.94%	237	0	49.19%
Jan-03	920	1662	55.36%	220	0	49.71%
Feb-03	1555	2507	62.03%	186	0	48.53%
Mar-03	1403	2315	60.60%	241	0	48.86%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	1168	1295	90.19%	384	0	29.74%
May-02	1228	1371	89.57%	476	0	30.57%
Jun-02	1021	1128	90.51%	371	0	29.30%
Jul-02	834	954	87.42%	327	0	33.16%
Aug-02	948	1069	88.68%	308	0	31.68%
Sep-02	1389	1504	92.35%	331	0	26.57%
Oct-02	970	1076	90.15%	416	0	29.80%
Nov-02	902	1004	89.84%	282	0	30.21%
Dec-02	1039	1133	91.70%	237	0	27.58%
Jan-03	1173	1298	90.37%	220	0	29.50%
Feb-03	857	997	85.96%	186	0	34.74%
Mar-03	989	1153	85.78%	241	0	34.93%

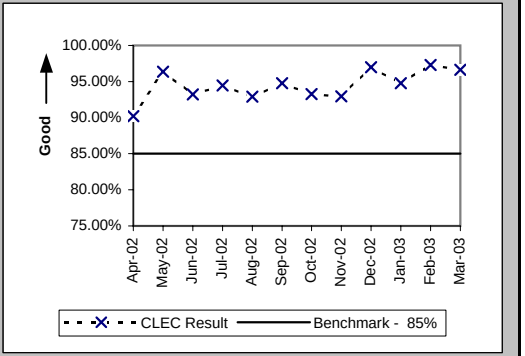


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	1086	1204	90.20%	384	0	29.73%
May-02	1992	2067	96.37%	476	0	18.70%
Jun-02	1603	1720	93.20%	371	0	25.18%
Jul-02	1622	1717	94.47%	327	0	22.86%
Aug-02	1550	1668	92.93%	308	0	25.64%
Sep-02	1851	1953	94.78%	331	0	22.25%
Oct-02	2745	2944	93.24%	416	0	25.11%
Nov-02	2509	2699	92.96%	282	0	25.58%
Dec-02	1230	1268	97.00%	237	0	17.05%
Jan-03	920	971	94.75%	220	0	22.31%
Feb-03	1555	1598	97.31%	186	0	16.18%
Mar-03	1403	1452	96.63%	241	0	18.06%

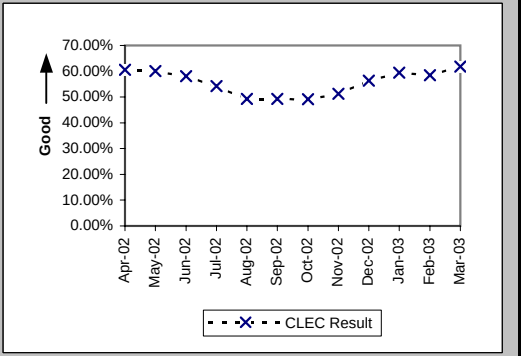


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - LNP

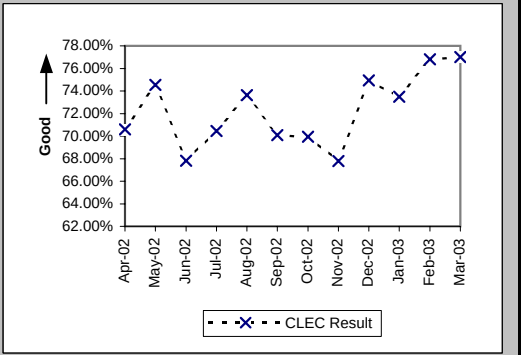
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	812	1342	60.51%	199	0	48.88%
May-02	841	1399	60.11%	190	0	48.97%
Jun-02	680	1171	58.07%	158	0	49.34%
Jul-02	793	1463	54.20%	157	0	49.82%
Aug-02	806	1637	49.24%	230	0	49.99%
Sep-02	753	1527	49.31%	177	0	50.00%
Oct-02	953	1937	49.20%	344	0	49.99%
Nov-02	940	1833	51.28%	303	0	49.98%
Dec-02	700	1243	56.32%	98	0	49.60%
Jan-03	620	1042	59.50%	76	0	49.09%
Feb-03	456	780	58.46%	49	0	49.28%
Mar-03	597	966	61.80%	73	0	48.59%



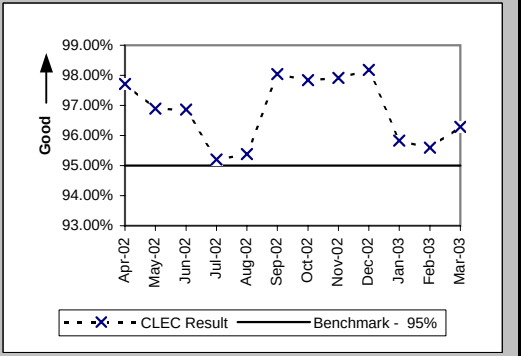
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	2616	3706	70.59%	199	0	45.56%
May-02	4036	5415	74.53%	190	0	43.57%
Jun-02	3790	5588	67.82%	158	0	46.72%
Jul-02	4628	6570	70.44%	157	0	45.63%
Aug-02	5850	7945	73.63%	230	0	44.06%
Sep-02	4463	6369	70.07%	177	0	45.79%
Oct-02	4894	6998	69.93%	344	0	45.85%
Nov-02	4493	6629	67.78%	303	0	46.73%
Dec-02	3900	5205	74.93%	98	0	43.34%
Jan-03	2061	2805	73.48%	76	0	44.15%
Feb-03	1602	2086	76.80%	49	0	42.21%
Mar-03	1697	2204	77.00%	73	0	42.09%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	812	831	97.71%	199	0	14.95%
May-02	841	868	96.89%	190	0	17.36%
Jun-02	680	702	96.87%	158	0	17.42%
Jul-02	793	833	95.20%	157	0	21.38%
Aug-02	806	845	95.38%	230	0	20.98%
Sep-02	753	768	98.05%	177	0	13.84%
Oct-02	953	974	97.84%	344	0	14.52%
Nov-02	940	960	97.92%	303	0	14.28%
Dec-02	700	713	98.18%	98	0	13.38%
Jan-03	620	647	95.83%	76	0	20.00%
Feb-03	456	477	95.60%	49	0	20.52%
Mar-03	597	620	96.29%	73	0	18.90%

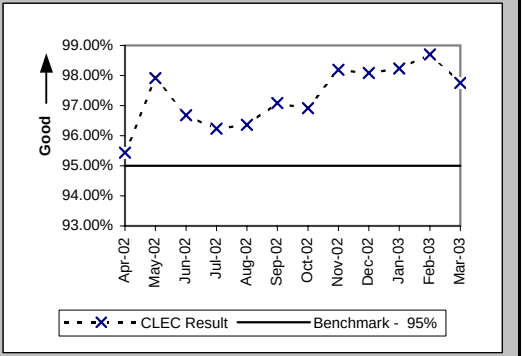


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	2616	2741	95.44%	199	0	20.86%
May-02	4036	4122	97.91%	190	0	14.29%
Jun-02	3790	3920	96.68%	158	0	17.91%
Jul-02	4628	4809	96.24%	157	0	19.03%
Aug-02	5850	6071	96.36%	230	0	18.73%
Sep-02	4463	4597	97.09%	177	0	16.82%
Oct-02	4894	5050	96.91%	344	0	17.30%
Nov-02	4493	4576	98.19%	303	0	13.35%
Dec-02	3900	3976	98.09%	98	0	13.69%
Jan-03	2061	2098	98.24%	76	0	13.16%
Feb-03	1602	1623	98.71%	49	0	11.30%
Mar-03	1697	1736	97.75%	73	0	14.82%

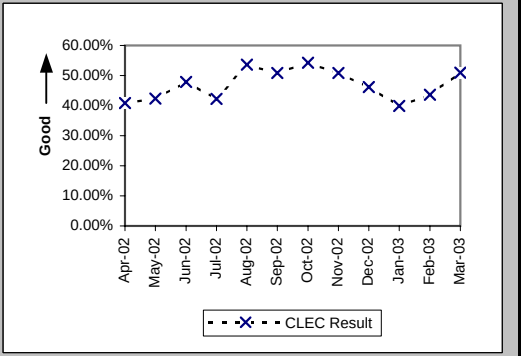


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

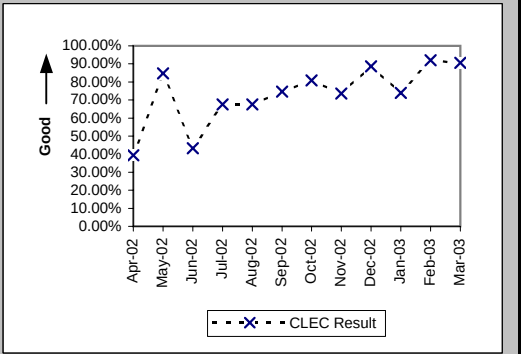
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	467	1144	40.82%	129	0	49.15%
May-02	638	1505	42.39%	296	0	49.42%
Jun-02	606	1266	47.87%	286	0	49.95%
Jul-02	502	1190	42.18%	374	0	49.39%
Aug-02	953	1776	53.66%	336	0	49.87%
Sep-02	885	1739	50.89%	266	0	49.99%
Oct-02	1204	2218	54.28%	352	0	49.82%
Nov-02	1073	2110	50.85%	417	0	49.99%
Dec-02	824	1785	46.16%	406	0	49.85%
Jan-03	823	2061	39.93%	436	0	48.98%
Feb-03	807	1850	43.62%	497	0	49.59%
Mar-03	1067	2095	50.93%	824	0	49.99%



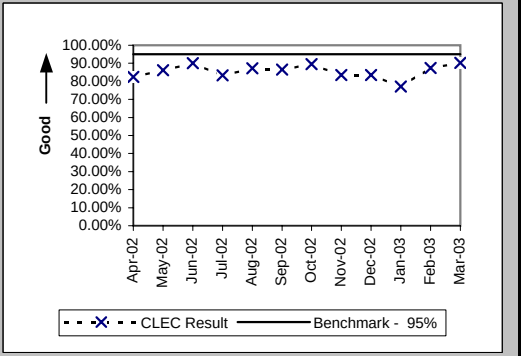
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	22	56	39.29%	129	0	48.84%
May-02	630	744	84.68%	296	0	36.02%
Jun-02	264	610	43.28%	286	0	49.55%
Jul-02	324	480	67.50%	374	0	46.84%
Aug-02	241	357	67.51%	336	0	46.83%
Sep-02	224	300	74.67%	266	0	43.49%
Oct-02	246	304	80.92%	352	0	39.29%
Nov-02	203	276	73.55%	417	0	44.11%
Dec-02	556	627	88.68%	406	0	31.69%
Jan-03	265	358	74.02%	436	0	43.85%
Feb-03	1216	1321	92.05%	497	0	27.05%
Mar-03	3054	3373	90.54%	824	0	29.26%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	467	567	82.36%	129	0	38.11%
May-02	638	740	86.22%	296	0	34.47%
Jun-02	606	673	90.04%	286	0	29.94%
Jul-02	502	603	83.25%	374	0	37.34%
Aug-02	953	1093	87.19%	336	0	33.42%
Sep-02	885	1023	86.51%	266	0	34.16%
Oct-02	1204	1345	89.52%	352	0	30.63%
Nov-02	1073	1284	83.57%	417	0	37.06%
Dec-02	824	987	83.49%	406	0	37.13%
Jan-03	823	1068	77.06%	436	0	42.04%
Feb-03	807	923	87.43%	497	0	33.15%
Mar-03	1067	1183	90.19%	824	0	29.74%

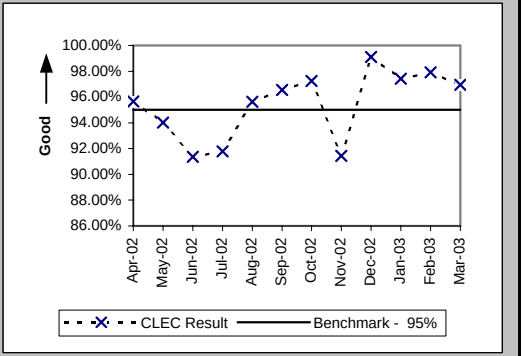


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	22	23	95.65%	129	0	20.39%
May-02	630	670	94.03%	296	0	23.69%
Jun-02	264	289	91.35%	286	0	28.11%
Jul-02	324	353	91.78%	374	0	27.46%
Aug-02	241	252	95.63%	336	0	20.43%
Sep-02	224	232	96.55%	266	0	18.25%
Oct-02	246	253	97.23%	352	0	16.40%
Nov-02	203	222	91.44%	417	0	27.98%
Dec-02	556	561	99.11%	406	0	9.40%
Jan-03	265	272	97.43%	436	0	15.83%
Feb-03	1216	1242	97.91%	497	0	14.32%
Mar-03	3054	3150	96.95%	824	0	17.19%

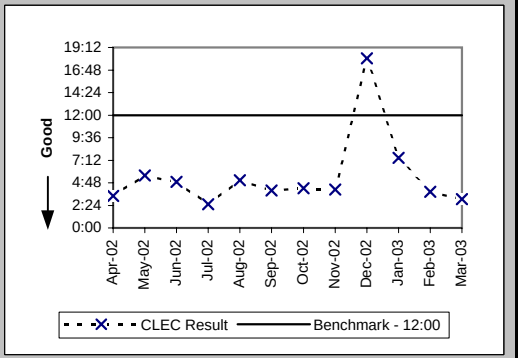


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - LSR Rejections

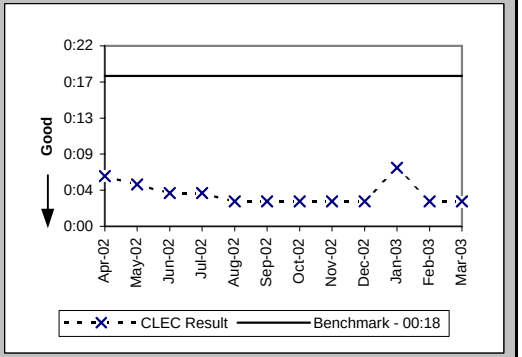
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2865:38	838	3:25	0	0
May-02	5176:06	931	5:34	0	0
Jun-02	3651:15	746	4:54	0	0
Jul-02	1272:39	505	2:31	0	0
Aug-02	3282:50	645	5:05	0	0
Sep-02	1762:15	442	3:59	0	0
Oct-02	2187:26	519	4:13	0	0
Nov-02	2058:32	505	4:05	0	0
Dec-02	8424:42	467	18:02	0	0
Jan-03	4602:08	618	7:27	0	0
Feb-03	1936:22	502	3:51	0	0
Mar-03	1526:25	500	3:03	0	0



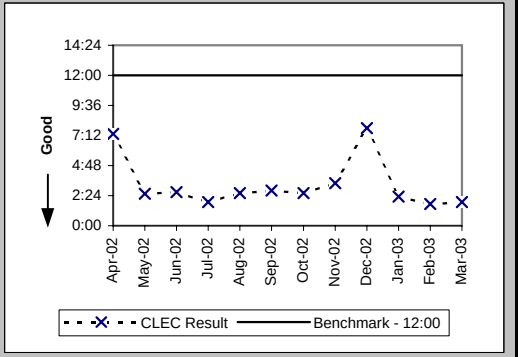
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302
Nov-02	1388:20	26497	0:03	0	16
Dec-02	1129:15	24373	0:03	0	13
Jan-03	3181:50	28442	0:07	0	6
Feb-03	1273:27	27043	0:03	0	19
Mar-03	1400:40	29150	0:03	0	41



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

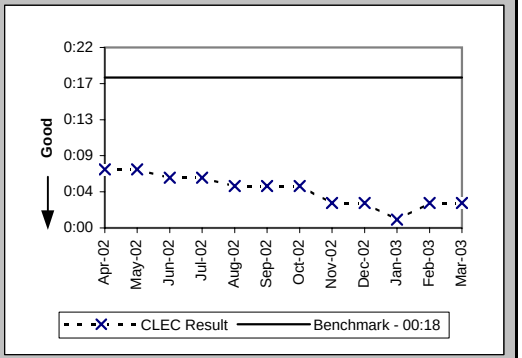
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	7875:16	1076	7:19	0	0
May-02	1903:34	745	2:33	0	0
Jun-02	2197:55	818	2:41	0	0
Jul-02	982:21	516	1:54	0	0
Aug-02	1364:48	524	2:36	0	0
Sep-02	1279:06	458	2:48	0	0
Oct-02	1738:50	670	2:36	0	0
Nov-02	1816:24	533	3:24	0	0
Dec-02	3100:52	398	7:47	0	0
Jan-03	974:25	418	2:20	0	0
Feb-03	656:18	379	1:44	0	0
Mar-03	1022:16	545	1:53	0	0



Checklist #2 - LSR Rejections

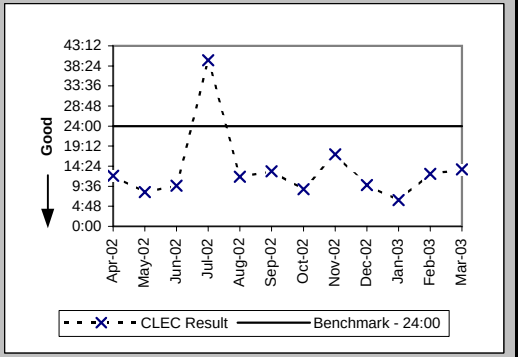
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302
Nov-02	1264:51	22881	0:03	0	16
Dec-02	1093:00	20060	0:03	0	13
Jan-03	959:47	42708	0:01	0	6
Feb-03	1516:55	33356	0:03	0	19
Mar-03	3367:45	75612	0:03	0	41



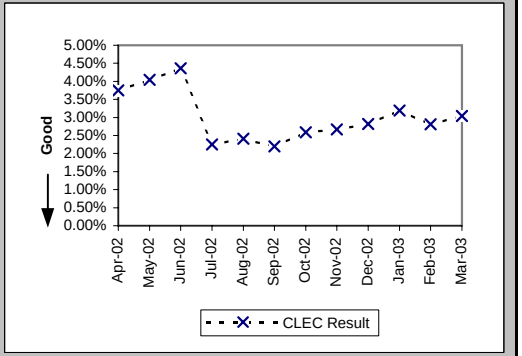
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	760:14	63	12:04	0	0
May-02	612:08	75	8:10	0	0
Jun-02	681:01	70	9:44	0	0
Jul-02	3216:29	81	39:43	0	0
Aug-02	797:10	67	11:54	0	0
Sep-02	831:23	63	13:12	0	0
Oct-02	928:11	104	8:55	0	0
Nov-02	1360:01	79	17:13	0	0
Dec-02	564:46	57	9:54	0	0
Jan-03	226:13	36	6:17	0	0
Feb-03	542:01	43	12:36	0	0
Mar-03	1023:01	75	13:38	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

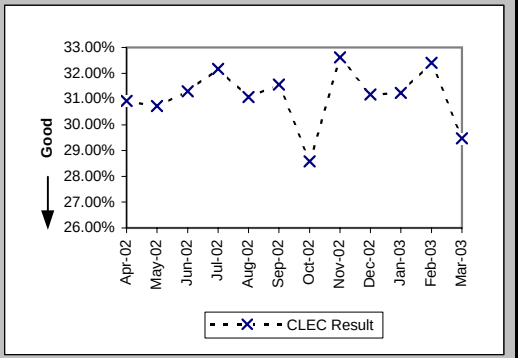
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302
Nov-02	2167	81249	2.67%	0	16
Dec-02	2202	78172	2.82%	0	13
Jan-03	2907	91062	3.19%	0	6
Feb-03	2342	83449	2.81%	0	19
Mar-03	3008	98912	3.04%	0	41



Checklist #2 - LSR Rejections

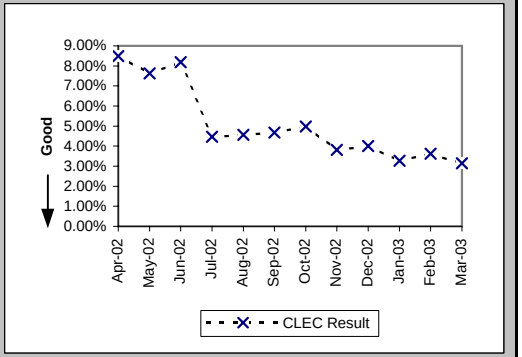
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302
Nov-02	26497	81249	32.61%	0	16
Dec-02	24373	78172	31.18%	0	13
Jan-03	28442	91062	31.23%	0	6
Feb-03	27043	83449	32.41%	0	19
Mar-03	29150	98912	29.47%	0	41



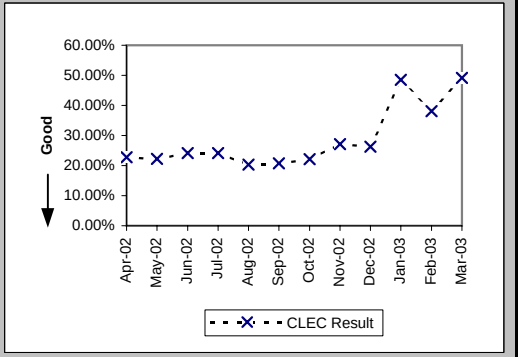
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302
Nov-02	3209	84314	3.81%	0	16
Dec-02	3055	76194	4.01%	0	13
Jan-03	2880	88038	3.27%	0	6
Feb-03	3168	87625	3.62%	0	19
Mar-03	4842	153816	3.15%	0	41



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

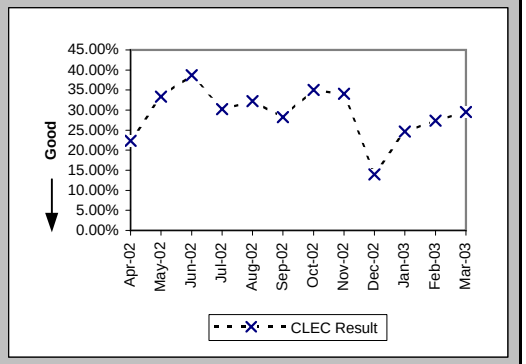
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302
Nov-02	22881	84314	27.14%	0	16
Dec-02	20060	76194	26.33%	0	13
Jan-03	42708	88038	48.51%	0	6
Feb-03	33356	87625	38.07%	0	19
Mar-03	75612	153816	49.16%	0	41



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

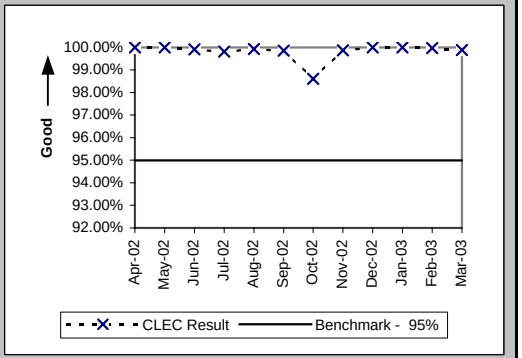
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	63	282	22.34%	0	0
May-02	75	225	33.33%	0	0
Jun-02	70	181	38.67%	0	0
Jul-02	81	268	30.22%	0	0
Aug-02	67	208	32.21%	0	0
Sep-02	63	223	28.25%	0	0
Oct-02	104	297	35.02%	0	0
Nov-02	79	232	34.05%	0	0
Dec-02	57	409	13.94%	0	0
Jan-03	36	146	24.66%	0	0
Feb-03	43	157	27.39%	0	0
Mar-03	75	254	29.53%	0	0



Checklist #2 - Firm Order Confirmations - Resale

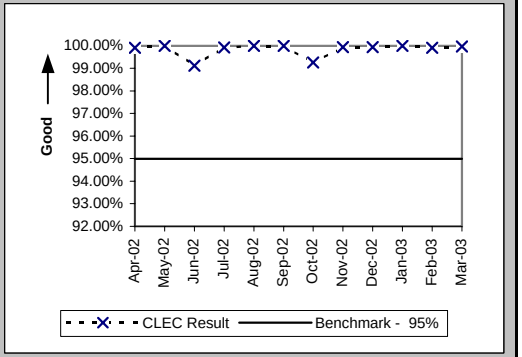
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	3766	3766	100.00%	264	0
May-02	4175	4175	100.00%	203	0
Jun-02	3697	3700	99.92%	84	0
Jul-02	3743	3750	99.81%	106	0
Aug-02	4532	4535	99.93%	459	0
Sep-02	3680	3685	99.86%	110	0
Oct-02	3909	3964	98.61%	154	0
Nov-02	3202	3206	99.88%	145	0
Dec-02	2986	2986	100.00%	117	0
Jan-03	3137	3137	100.00%	190	0
Feb-03	3001	3002	99.97%	157	0
Mar-03	3410	3414	99.88%	177	0



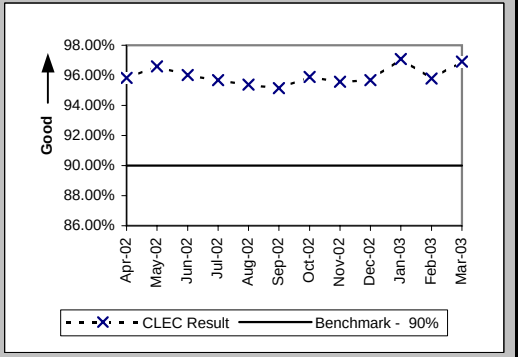
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2220	2222	99.91%	264	0
May-02	1612	1612	100.00%	203	0
Jun-02	1231	1242	99.11%	84	0
Jul-02	1335	1336	99.93%	106	0
Aug-02	1488	1488	100.00%	459	0
Sep-02	1763	1763	100.00%	110	0
Oct-02	1602	1614	99.26%	154	0
Nov-02	1592	1593	99.94%	145	0
Dec-02	1859	1860	99.95%	117	0
Jan-03	1209	1209	100.00%	190	0
Feb-03	2315	2317	99.91%	157	0
Mar-03	3877	3878	99.97%	177	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

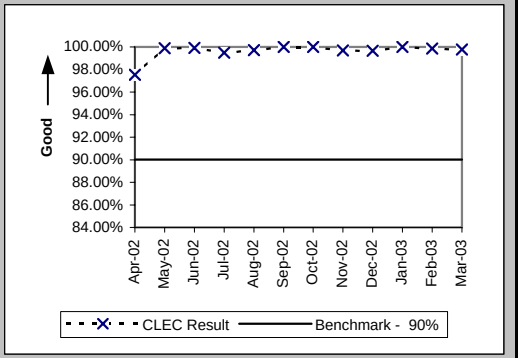
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2660	2776	95.82%	264	0
May-02	2696	2791	96.60%	203	0
Jun-02	2193	2284	96.02%	84	0
Jul-02	2261	2363	95.68%	106	0
Aug-02	2392	2508	95.37%	459	0
Sep-02	2507	2635	95.14%	110	0
Oct-02	2424	2528	95.89%	154	0
Nov-02	2186	2287	95.58%	145	0
Dec-02	1923	2010	95.67%	117	0
Jan-03	2498	2573	97.09%	190	0
Feb-03	1935	2020	95.79%	157	0
Mar-03	2006	2070	96.91%	177	0



Checklist #2 - Firm Order Confirmations - Resale

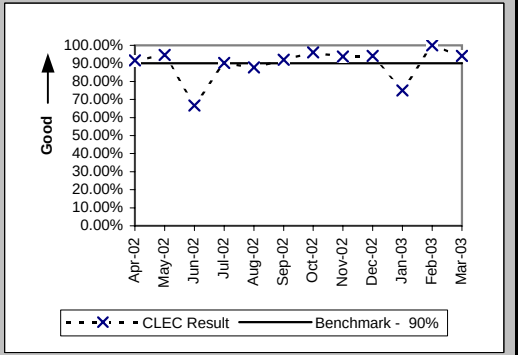
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	1377	1412	97.52%	264	0
May-02	907	908	99.89%	203	0
Jun-02	1222	1223	99.92%	84	0
Jul-02	1140	1146	99.48%	106	0
Aug-02	1042	1045	99.71%	459	0
Sep-02	934	934	100.00%	110	0
Oct-02	1082	1082	100.00%	154	0
Nov-02	967	970	99.69%	145	0
Dec-02	892	895	99.66%	117	0
Jan-03	868	868	100.00%	190	0
Feb-03	693	694	99.86%	157	0
Mar-03	909	911	99.78%	177	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

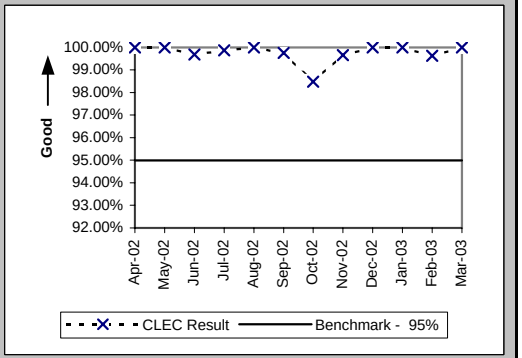
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	77	84	91.67%	264	0
May-02	36	38	94.74%	203	0
Jun-02	24	36	66.67%	84	0
Jul-02	56	62	90.32%	106	0
Aug-02	43	49	87.76%	459	0
Sep-02	46	50	92.00%	110	0
Oct-02	50	52	96.15%	154	0
Nov-02	30	32	93.75%	145	0
Dec-02	16	17	94.12%	117	0
Jan-03	12	16	75.00%	190	0
Feb-03	10	10	100.00%	157	0
Mar-03	32	34	94.12%	177	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

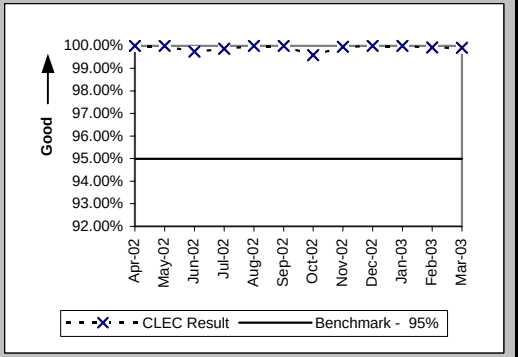
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	1101	1101	100.00%	0	0
May-02	1168	1168	100.00%	0	0
Jun-02	972	975	99.69%	0	0
Jul-02	795	796	99.87%	3	0
Aug-02	905	905	100.00%	2	0
Sep-02	1275	1278	99.77%	2	0
Oct-02	906	920	98.48%	2	0
Nov-02	865	868	99.65%	0	0
Dec-02	1003	1003	100.00%	2	0
Jan-03	1130	1130	100.00%	0	0
Feb-03	800	803	99.63%	1	0
Mar-03	942	942	100.00%	2	0



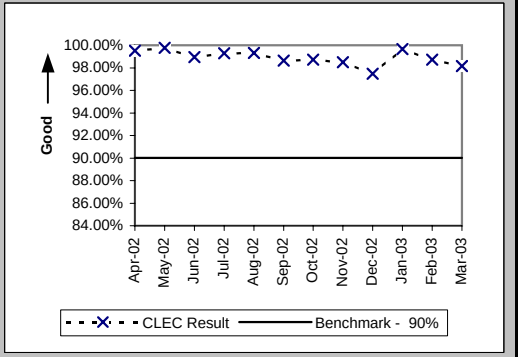
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	1043	1043	100.00%	0	0
May-02	1919	1919	100.00%	0	0
Jun-02	1528	1532	99.74%	0	0
Jul-02	1559	1561	99.87%	3	0
Aug-02	1497	1497	100.00%	2	0
Sep-02	1764	1764	100.00%	2	0
Oct-02	2661	2672	99.59%	2	0
Nov-02	2424	2425	99.96%	0	0
Dec-02	1163	1163	100.00%	2	0
Jan-03	878	878	100.00%	0	0
Feb-03	1519	1520	99.93%	1	0
Mar-03	1270	1271	99.92%	2	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

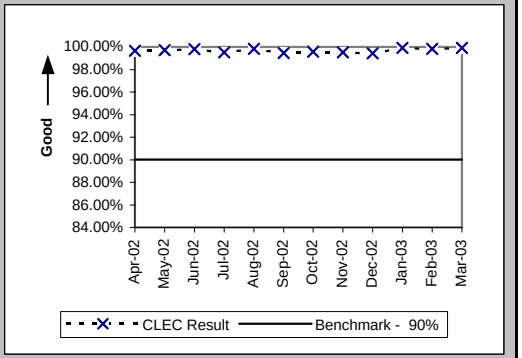
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	1218	1224	99.51%	0	0
May-02	1298	1301	99.77%	0	0
Jun-02	1143	1155	98.96%	0	0
Jul-02	1115	1123	99.29%	3	0
Aug-02	1192	1200	99.33%	2	0
Sep-02	1171	1187	98.65%	2	0
Oct-02	1245	1261	98.73%	2	0
Nov-02	1055	1071	98.51%	0	0
Dec-02	1001	1027	97.47%	2	0
Jan-03	1139	1143	99.65%	0	0
Feb-03	1003	1016	98.72%	1	0
Mar-03	1118	1139	98.16%	2	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

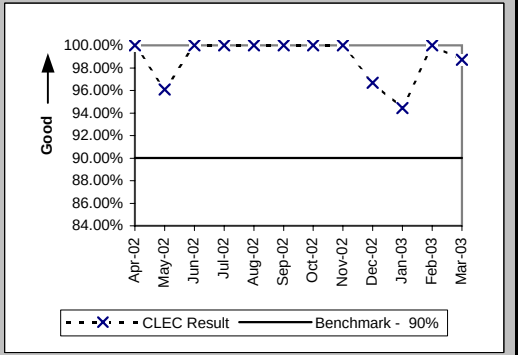
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	845	848	99.65%	0	0
May-02	1064	1067	99.72%	0	0
Jun-02	1525	1528	99.80%	0	0
Jul-02	1203	1209	99.50%	3	0
Aug-02	1133	1135	99.82%	2	0
Sep-02	1451	1459	99.45%	2	0
Oct-02	2287	2297	99.56%	2	0
Nov-02	1847	1856	99.52%	0	0
Dec-02	1058	1064	99.44%	2	0
Jan-03	1054	1055	99.91%	0	0
Feb-03	1219	1221	99.84%	1	0
Mar-03	1297	1298	99.92%	2	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

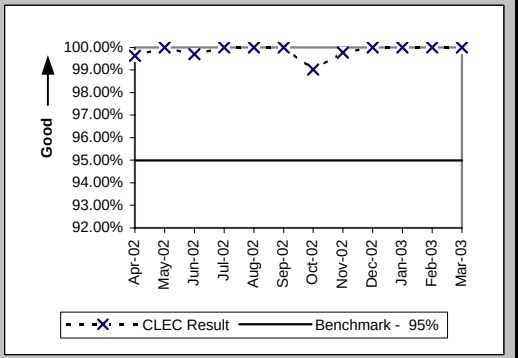
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	100	100	100.00%	0	0
May-02	49	51	96.08%	0	0
Jun-02	44	44	100.00%	0	0
Jul-02	38	38	100.00%	3	0
Aug-02	33	33	100.00%	2	0
Sep-02	25	25	100.00%	2	0
Oct-02	45	45	100.00%	2	0
Nov-02	29	29	100.00%	0	0
Dec-02	29	30	96.67%	2	0
Jan-03	17	18	94.44%	0	0
Feb-03	46	46	100.00%	1	0
Mar-03	77	78	98.72%	2	0



Checklist #2 - Firm Order Confirmations - LNP

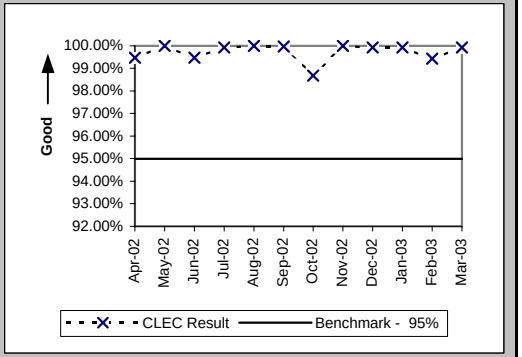
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	797	800	99.63%	43	0
May-02	825	825	100.00%	53	0
Jun-02	664	666	99.70%	55	0
Jul-02	778	778	100.00%	60	0
Aug-02	788	788	100.00%	47	0
Sep-02	734	734	100.00%	53	0
Oct-02	914	923	99.02%	64	0
Nov-02	902	904	99.78%	65	0
Dec-02	678	678	100.00%	47	0
Jan-03	594	594	100.00%	48	0
Feb-03	443	443	100.00%	67	0
Mar-03	576	576	100.00%	59	0



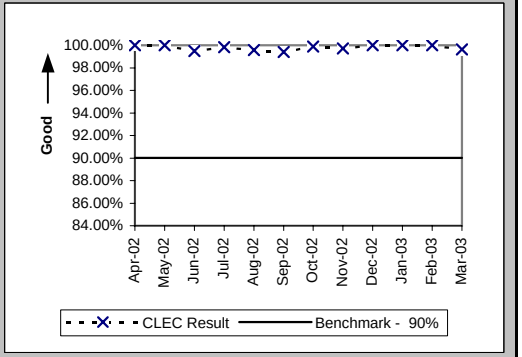
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2290	2302	99.48%	43	0
May-02	3424	3424	100.00%	53	0
Jun-02	3066	3082	99.48%	55	0
Jul-02	3896	3899	99.92%	60	0
Aug-02	4987	4987	100.00%	47	0
Sep-02	3817	3818	99.97%	53	0
Oct-02	4119	4174	98.68%	64	0
Nov-02	3744	3744	100.00%	65	0
Dec-02	3007	3009	99.93%	47	0
Jan-03	1561	1562	99.94%	48	0
Feb-03	1216	1223	99.43%	67	0
Mar-03	1312	1313	99.92%	59	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

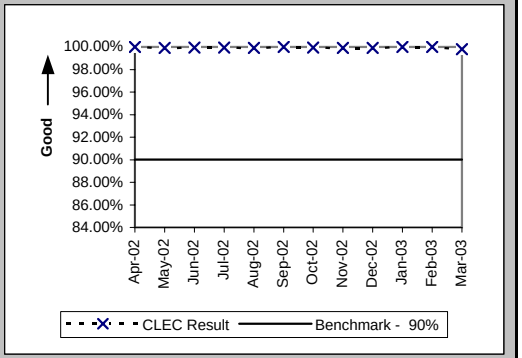
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	448	448	100.00%	43	0
May-02	446	446	100.00%	53	0
Jun-02	394	396	99.49%	55	0
Jul-02	558	559	99.82%	60	0
Aug-02	709	712	99.58%	47	0
Sep-02	652	656	99.39%	53	0
Oct-02	859	860	99.88%	64	0
Nov-02	732	734	99.73%	65	0
Dec-02	422	422	100.00%	47	0
Jan-03	329	329	100.00%	48	0
Feb-03	238	238	100.00%	67	0
Mar-03	273	274	99.64%	59	0



Checklist #2 - Firm Order Confirmations - LNP

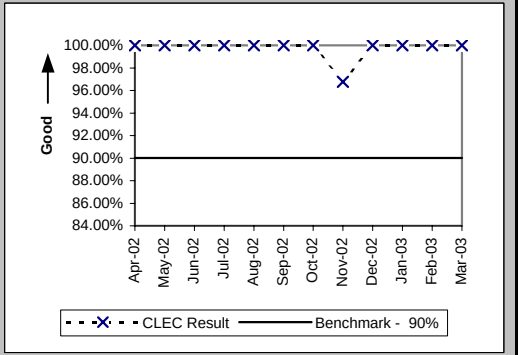
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	994	994	100.00%	43	0
May-02	1357	1358	99.93%	53	0
Jun-02	1743	1744	99.94%	55	0
Jul-02	1860	1861	99.95%	60	0
Aug-02	2017	2019	99.90%	47	0
Sep-02	1798	1798	100.00%	53	0
Oct-02	2024	2025	99.95%	64	0
Nov-02	2106	2108	99.91%	65	0
Dec-02	1253	1254	99.92%	47	0
Jan-03	710	710	100.00%	48	0
Feb-03	470	470	100.00%	67	0
Mar-03	495	496	99.80%	59	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

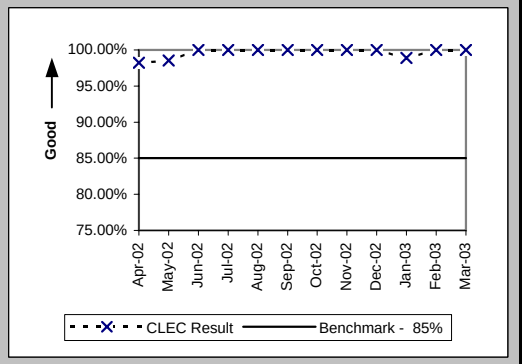
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	19	19	100.00%	43	0
May-02	15	15	100.00%	53	0
Jun-02	24	24	100.00%	55	0
Jul-02	33	33	100.00%	60	0
Aug-02	34	34	100.00%	47	0
Sep-02	55	55	100.00%	53	0
Oct-02	71	71	100.00%	64	0
Nov-02	60	62	96.77%	65	0
Dec-02	83	83	100.00%	47	0
Jan-03	28	28	100.00%	48	0
Feb-03	28	28	100.00%	67	0
Mar-03	25	25	100.00%	59	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

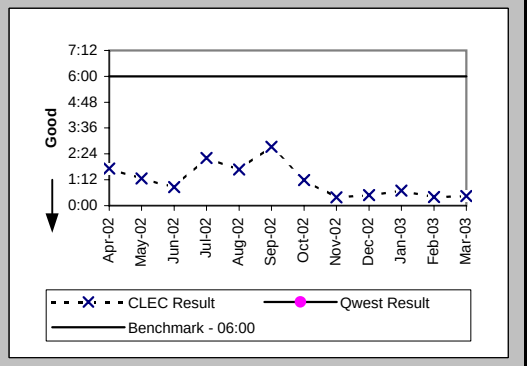
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	111	113	98.23%	5	0
May-02	67	68	98.53%	17	0
Jun-02	51	51	100.00%	18	0
Jul-02	89	89	100.00%	38	0
Aug-02	73	73	100.00%	80	0
Sep-02	41	41	100.00%	16	0
Oct-02	58	58	100.00%	19	0
Nov-02	73	73	100.00%	35	0
Dec-02	130	130	100.00%	13	0
Jan-03	88	89	98.88%	24	0
Feb-03	132	132	100.00%	153	0
Mar-03	65	65	100.00%	8	0



Checklist #2 - Completion Notifications

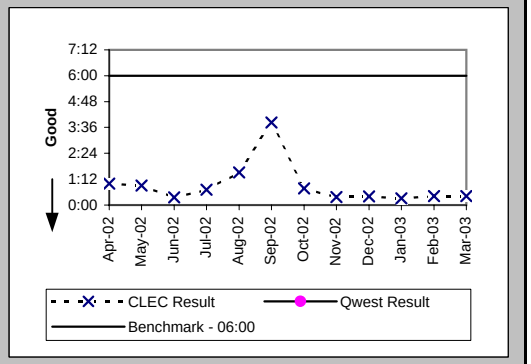
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	16250:48	9479	1:43	0	252							No
May-02	12811:55	10085	1:16	0	189							No
Jun-02	7513:43	8718	0:52	0	157							No
Jul-02	18536:42	8344	2:13	0	1188							No
Aug-02	17349:48	10284	1:41	0	91							No
Sep-02	26157:36	9580	2:44	0	136							No
Oct-02	11966:40	10046	1:11	0	52							No
Nov-02	3282:38	8687	0:23	0	180							No
Dec-02	3963:15	8191	0:29	0	531							No
Jan-03	6118:56	8655	0:42	0	219							No
Feb-03	2950:22	7415	0:24	0	305							No
Mar-03	3750:35	8307	0:27	0	866							No



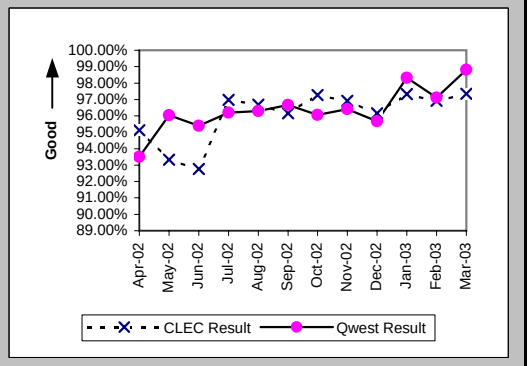
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7054:10	7043	1:00	0	252							No
May-02	6329:30	7024	0:54	0	189							No
Jun-02	2916:09	8350	0:21	0	157							No
Jul-02	4970:35	6938	0:43	0	1188							No
Aug-02	13938:15	9171	1:31	0	91							No
Sep-02	32818:58	8572	3:50	0	136							No
Oct-02	7926:35	10379	0:46	0	52							No
Nov-02	3638:44	9864	0:22	0	180							No
Dec-02	3492:57	8633	0:24	0	531							No
Jan-03	1587:45	4950	0:19	0	219							No
Feb-03	2502:11	6113	0:25	0	305							No
Mar-03	2953:11	6984	0:25	0	866							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

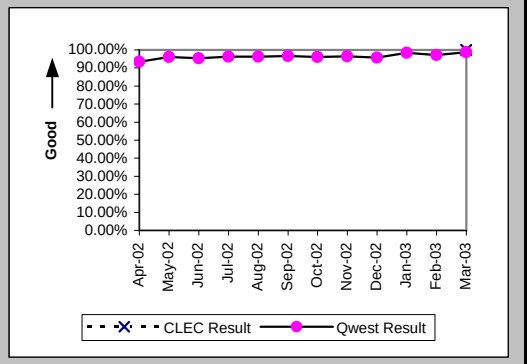
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9089	9555	95.12%	0	1279	262618	280887	93.50%	24.66%	-6.34	-4.86	No
May-02	9187	9843	93.34%	0	1127	282875	294526	96.04%	19.49%	13.56	7.25	Yes
Jun-02	8536	9201	92.77%	0	1079	244058	255848	95.39%	20.97%	11.77	6.16	Yes
Jul-02	8106	8358	96.98%	0	769	297356	309109	96.20%	19.13%	-3.71	-3.26	No
Aug-02	10482	10841	96.69%	0	1098	274253	284827	96.29%	18.91%	-2.17	-2.32	No
Sep-02	9233	9602	96.16%	0	711	251080	259764	96.66%	17.98%	2.68	0.63	Yes
Oct-02	10100	10384	97.27%	0	640	259960	270638	96.05%	19.47%	-6.22	-4.78	No
Nov-02	9562	9867	96.91%	0	606	212167	220058	96.41%	18.59%	-2.59	-2.57	No
Dec-02	8723	9072	96.15%	0	517	198739	207718	95.68%	20.34%	-2.18	-2.33	No
Jan-03	9113	9363	97.33%	0	714	228340	232251	98.32%	12.87%	7.27	3.42	Yes
Feb-03	7742	7988	96.92%	0	542	199713	205633	97.12%	16.72%	1.05	-0.36	No
Mar-03	8848	9089	97.35%	0	535	240407	243296	98.81%	10.83%	12.65	6.69	Yes



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

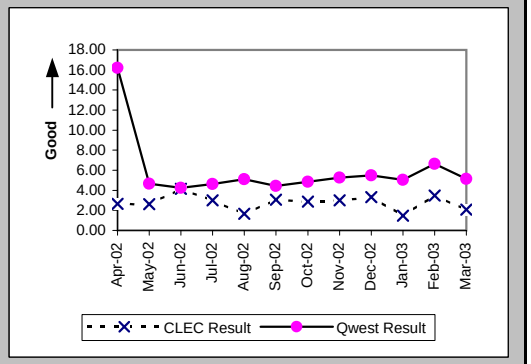
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						262618	280887	93.50%	24.66%			
May-02						282875	294526	96.04%	19.49%			
Jun-02						244058	255848	95.39%	20.97%			
Jul-02						297356	309109	96.20%	19.13%			
Aug-02						274253	284827	96.29%	18.91%			
Sep-02						251080	259764	96.66%	17.98%			
Oct-02						259960	270638	96.05%	19.47%			
Nov-02						212167	220058	96.41%	18.59%			
Dec-02						198739	207718	95.68%	20.34%			
Jan-03						228340	232251	98.32%	12.87%			
Feb-03						199713	205633	97.12%	16.72%			
Mar-03	2	2	100.00%	0	535	240407	243296	98.81%	10.83%	-0.16	-1.09	No



Checklist #2 - Jeopardy Notifications - Non-Designed Services

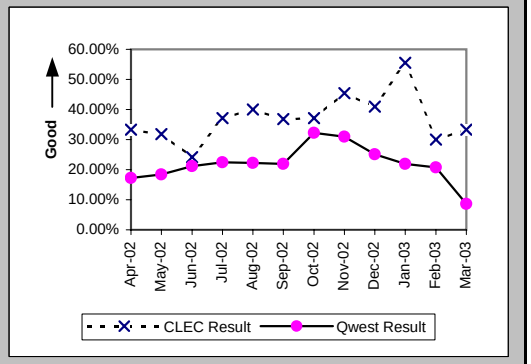
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	58	22	2.64	0	1	8413	519	16.21	272.47	1.48	-0.1	No
May-02	47	18	2.61	0	0	2924	629	4.65	9.24	1.22	-0.26	No
Jun-02	91	22	4.14	0	0	2370	559	4.24	5.17	0.01	-0.99	No
Jul-02	90	30	3.00	0	1	2816	607	4.64	8.58	1.61	-0.02	No
Aug-02	30	18	1.67	0	0	3159	619	5.10	10.78	2.58	0.57	Yes
Sep-02	110	36	3.06	0	1	2638	594	4.44	6.37	1.45	-0.12	No
Oct-02	86	30	2.87	0	1	4592	948	4.84	6.19	1.88	0.14	Yes
Nov-02	72	24	3.00	0	1	3905	739	5.28	7.33	1.58	-0.04	No
Dec-02	63	19	3.32	0	0	3276	597	5.49	7.04	1.59	-0.03	No
Jan-03	34	23	1.48	0	4	2546	505	5.04	6.73	3.72	1.26	Yes
Feb-03	52	15	3.47	0	2	2521	379	6.65	14.11	1.23	-0.25	No
Mar-03	25	12	2.08	0	2	1622	315	5.15	7.05	1.84	0.12	Yes



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

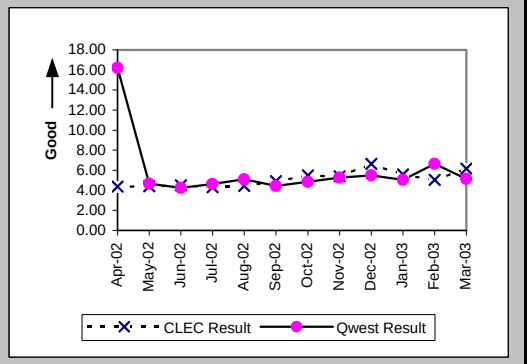
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	30	33.33%	96	1	115	666	17.27%	37.80%	-2.28	-2.38	No
May-02	7	22	31.82%	93	0	173	939	18.42%	38.77%	-1.6	-1.97	No
Jun-02	7	29	24.14%	67	0	195	922	21.15%	40.84%	-0.39	-1.24	No
Jul-02	13	35	37.14%	94	1	228	1015	22.46%	41.73%	-2.05	-2.24	No
Aug-02	12	30	40.00%	93	0	242	1089	22.22%	41.57%	-2.31	-2.4	No
Sep-02	14	38	36.84%	87	1	215	983	21.87%	41.34%	-2.19	-2.33	No
Oct-02	13	35	37.14%	88	1	335	1038	32.27%	46.75%	-0.61	-1.37	No
Nov-02	10	22	45.45%	71	1	244	787	31.00%	46.25%	-1.45	-1.88	No
Dec-02	9	22	40.91%	55	0	175	696	25.14%	43.38%	-1.68	-2.02	No
Jan-03	10	18	55.56%	46	4	133	608	21.88%	41.34%	-3.41	-3.07	No
Feb-03	3	10	30.00%	38	2	77	371	20.75%	40.56%	-0.71	-1.43	No
Mar-03	3	9	33.33%	57	2	22	255	8.63%	28.08%	-2.59	-2.58	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

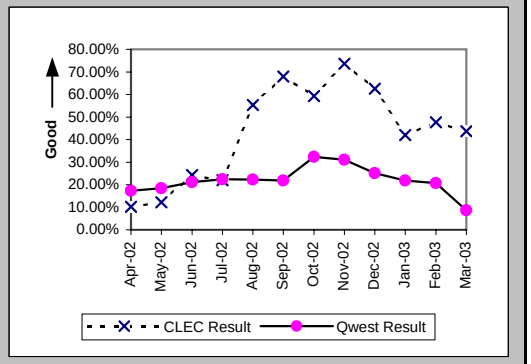
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	214	49	4.37	0	1	8413	519	16.21	272.47	-0.1	-1.06	No
May-02	290	66	4.39	0	1	2924	629	4.65	9.24	0.03	-0.98	No
Jun-02	257	57	4.51	0	1	2370	559	4.24	5.17	-0.37	-1.23	No
Jul-02	177	41	4.32	0	0	2816	607	4.64	8.58	0.02	-0.99	No
Aug-02	310	70	4.43	0	1	3159	619	5.10	10.78	0.44	-0.73	No
Sep-02	716	146	4.90	0	1	2638	594	4.44	6.37	-0.79	-1.48	No
Oct-02	1247	227	5.49	0	4	4592	948	4.84	6.19	-1.42	-1.86	No
Nov-02	1423	264	5.39	0	0	3905	739	5.28	7.33	-0.2	-1.12	No
Dec-02	1322	199	6.64	0	0	3276	597	5.49	7.04	-2.01	-2.22	No
Jan-03	719	129	5.57	0	1	2546	505	5.04	6.73	-0.8	-1.49	No
Feb-03	745	148	5.03	0	1	2521	379	6.65	14.11	1.18	-0.28	No
Mar-03	1254	204	6.15	0	0	1622	315	5.15	7.05	-1.58	-1.96	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

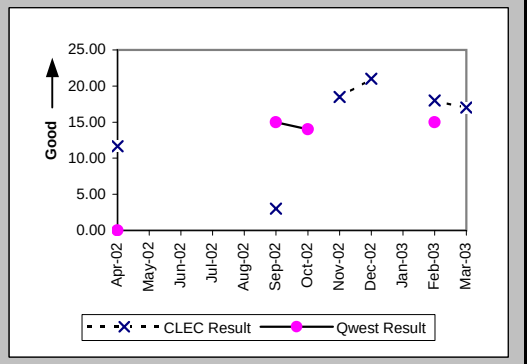
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	23	225	10.22%	78	1	115	666	17.27%	37.80%	2.59	0.57	Yes
May-02	27	222	12.16%	89	1	173	939	18.42%	38.77%	2.28	0.38	Yes
Jun-02	26	107	24.30%	179	1	195	922	21.15%	40.84%	-0.76	-1.46	No
Jul-02	11	50	22.00%	236	0	228	1015	22.46%	41.73%	0.04	-0.97	No
Aug-02	21	38	55.26%	232	1	242	1089	22.22%	41.57%	-4.82	-3.93	No
Sep-02	36	53	67.92%	231	1	215	983	21.87%	41.34%	-7.9	-5.8	No
Oct-02	54	91	59.34%	234	4	335	1038	32.27%	46.75%	-5.3	-4.22	No
Nov-02	56	76	73.68%	196	0	244	787	31.00%	46.25%	-7.68	-5.67	No
Dec-02	20	32	62.50%	299	0	175	696	25.14%	43.38%	-4.76	-3.9	No
Jan-03	13	31	41.94%	148	1	133	608	21.88%	41.34%	-2.64	-2.6	No
Feb-03	21	44	47.73%	163	1	77	371	20.75%	40.56%	-4.17	-3.54	No
Mar-03	7	16	43.75%	193	0	22	255	8.63%	28.08%	-4.85	-3.95	No



Checklist #2 - Jeopardy Notifications - LIS

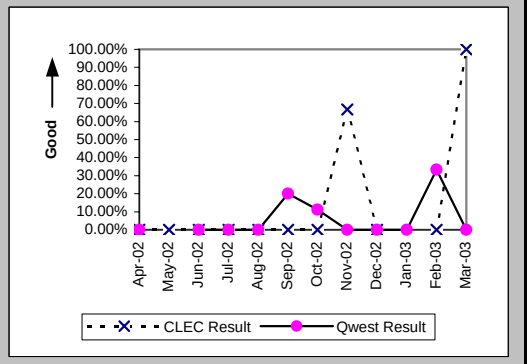
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	70	6	11.67	0	0	0	1	0.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	3	1	3.00	0	1	15	1	15.00				
Oct-02						14	1	14.00				
Nov-02	37	2	18.50	0	1							
Dec-02	42	2	21.00	0	0							
Jan-03												
Feb-03	18	1	18.00	0	1	15	1	15.00				
Mar-03	51	3	17.00	0	0							



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

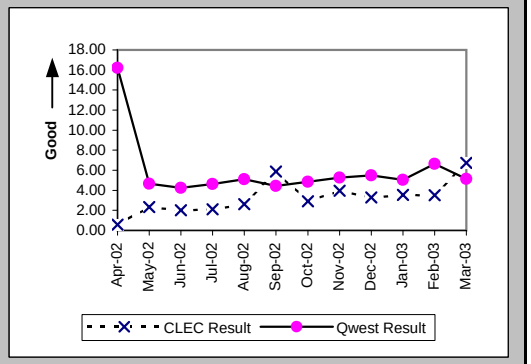
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	17	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	15	0							
Jun-02	0	1	0.00%	11	1	0	2	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	12	0	0	8	0.00%	N/A	N/A	N/A	
Aug-02	0	1	0.00%	7	0	0	6	0.00%	N/A	N/A	N/A	
Sep-02	0	1	0.00%	4	1	1	5	20.00%	40.00%	0	-1	No
Oct-02	0	1	0.00%	5	0	1	9	11.11%	31.43%	-0.13	-1.08	No
Nov-02	2	3	66.67%	14	1	0	1	0.00%	N/A	N/A		
Dec-02	0	1	0.00%	6	0	0	2	0.00%	N/A	N/A	N/A	
Jan-03						0	1	0.00%	0.00%			
Feb-03	0	1	0.00%	5	1	1	3	33.33%	47.14%	0.17	-0.9	No
Mar-03	3	3	100.00%	18	0	0	4	0.00%	N/A	N/A		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

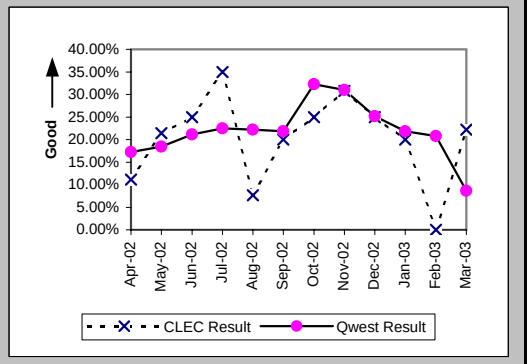
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	7	0.57	0	0	8413	519	16.21	272.47	3.09	0.88	Yes
May-02	21	9	2.33	0	0	2924	629	4.65	9.24	1.07	-0.35	No
Jun-02	16	8	2.00	0	0	2370	559	4.24	5.17	1.48	-0.1	No
Jul-02	21	10	2.10	0	2	2816	607	4.64	8.58	1.53	-0.07	No
Aug-02	21	8	2.62	0	0	3159	619	5.10	10.78	0.87	-0.47	No
Sep-02	47	8	5.88	0	1	2638	594	4.44	6.37	-0.63	-1.38	No
Oct-02	29	10	2.90	0	1	4592	948	4.84	6.19	1.07	-0.35	No
Nov-02	83	21	3.95	0	0	3905	739	5.28	7.33	0.82	-0.5	No
Dec-02	56	17	3.29	0	2	3276	597	5.49	7.04	1.37	-0.17	No
Jan-03	39	11	3.55	0	1	2546	505	5.04	6.73	0.62	-0.62	No
Feb-03	35	10	3.50	0	1	2521	379	6.65	14.11	0.92	-0.44	No
Mar-03	101	15	6.73	0	1	1622	315	5.15	7.05	-0.85	-1.52	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

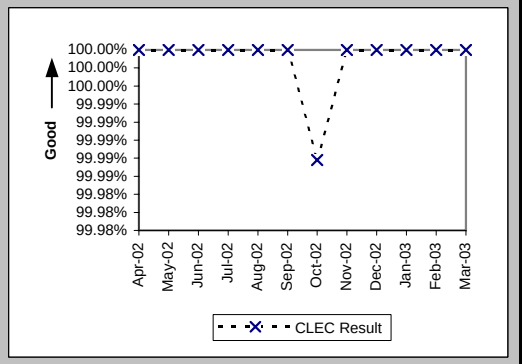
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	9	11.11%	18	0	115	666	17.27%	37.80%	0.38	-0.77	No
May-02	3	14	21.43%	36	0	173	939	18.42%	38.77%	-0.29	-1.18	No
Jun-02	4	16	25.00%	25	0	195	922	21.15%	40.84%	-0.37	-1.23	No
Jul-02	7	20	35.00%	36	2	228	1015	22.46%	41.73%	-1.33	-1.81	No
Aug-02	1	13	7.69%	31	0	242	1089	22.22%	41.57%	1.25	-0.24	No
Sep-02	3	15	20.00%	36	1	215	983	21.87%	41.34%	0.11	-0.93	No
Oct-02	3	12	25.00%	20	1	335	1038	32.27%	46.75%	0.49	-0.7	No
Nov-02	4	13	30.77%	34	0	244	787	31.00%	46.25%	-0.02	-1.02	No
Dec-02	5	20	25.00%	34	2	175	696	25.14%	43.38%	-0.03	-1.02	No
Jan-03	2	10	20.00%	47	1	133	608	21.88%	41.34%	0.06	-0.96	No
Feb-03	0	10	0.00%	45	1	77	371	20.75%	40.56%	1.71	0.04	Yes
Mar-03	2	9	22.22%	39	1	22	255	8.63%	28.08%	-1.43	-1.87	No



Checklist #2 - LSR Accountability

PO10 (Percent) (PO-10) (Diagnostic)

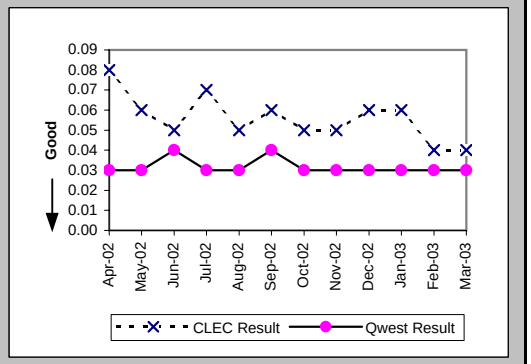
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		
Nov-02	91895	91895	100.00%		
Dec-02	82233	82233	100.00%		
Jan-03	15335	15335	100.00%	0	0
Feb-03	15239	15239	100.00%	0	0
Mar-03	18107	18107	100.00%	0	0



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

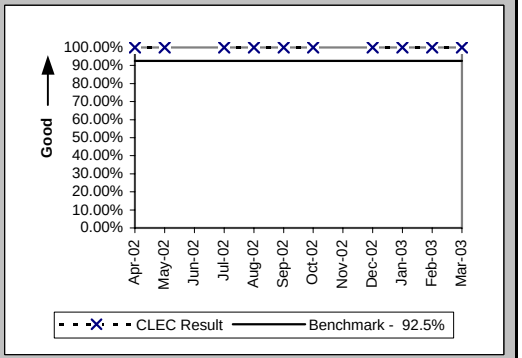
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	672	8668	0.08	0	39	1186	40010	0.03	0.21	19.34	10.76	Yes
May-02	574	8837	0.06	0	48	1372	44014	0.03	0.21	13.86	7.42	Yes
Jun-02	554	10433	0.05	0	91	1553	41106	0.04	0.25	5.56	2.38	Yes
Jul-02	540	8299	0.07	0	75	1276	42109	0.03	0.21	13.98	7.5	Yes
Aug-02	502	9264	0.05	0	50	1547	45096	0.03	0.22	7.84	3.76	Yes
Sep-02	582	9328	0.06	0	70	1785	40752	0.04	0.25	6.59	3.01	Yes
Oct-02	594	11379	0.05	0	54	1342	39685	0.03	0.22	7.76	3.72	Yes
Nov-02	560	11132	0.05	0	47	1113	31916	0.03	0.22	6.47	2.93	Yes
Dec-02	542	9004	0.06	0	29	826	29197	0.03	0.19	13.82	7.4	Yes
Jan-03	379	6700	0.06	0	34	869	30768	0.03	0.19	10.91	5.63	Yes
Feb-03	382	9199	0.04	0	33	778	27194	0.03	0.19	5.56	2.38	Yes
Mar-03	471	10986	0.04	0	31	822	29871	0.03	0.19	7.23	3.4	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		
Nov-02	0	0			
Dec-02	2	2	100.00%		
Jan-03	3	3	100.00%		
Feb-03	3	3	100.00%		
Mar-03	4	4	100.00%		

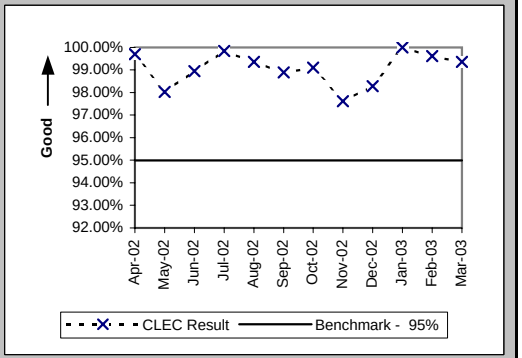


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

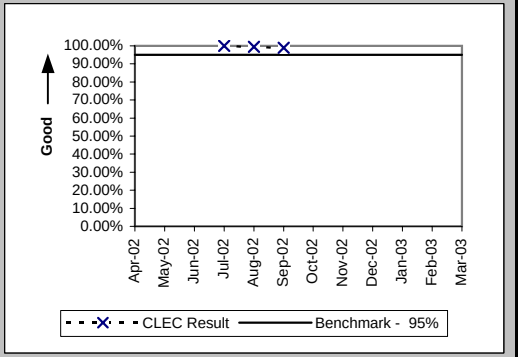
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02	623	624	99.84%		
Aug-02	628	632	99.37%		
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		
Nov-02	695	712	97.61%		
Dec-02	515	524	98.28%		
Jan-03	524	524	100.00%		
Feb-03	526	528	99.62%		
Mar-03	775	780	99.36%		



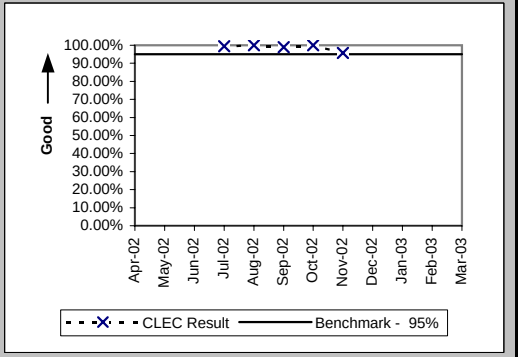
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03					
Mar-03					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

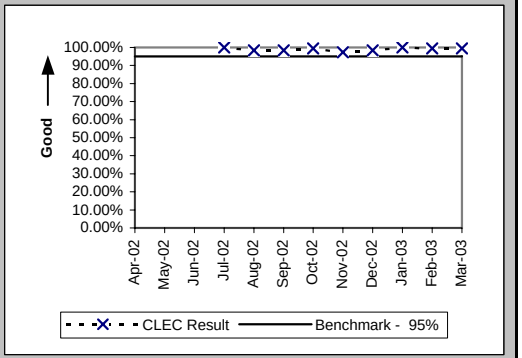
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		
Nov-02	181	189	95.77%		
Dec-02					
Jan-03					
Feb-03					
Mar-03					



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

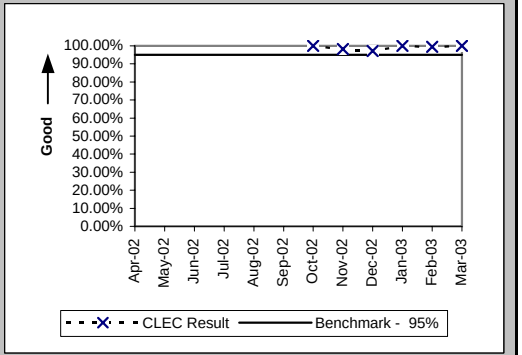
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		
Nov-02	189	194	97.42%		
Dec-02	192	195	98.46%		
Jan-03	195	195	100.00%		
Feb-03	196	197	99.49%		
Mar-03	196	197	99.49%		



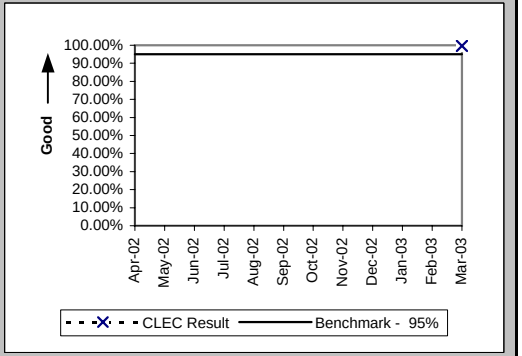
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02	224	224	100.00%		
Nov-02	214	218	98.17%		
Dec-02	212	218	97.25%		
Jan-03	218	218	100.00%		
Feb-03	219	220	99.55%		
Mar-03	221	221	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 12.0 (Percent) (Benchmark)

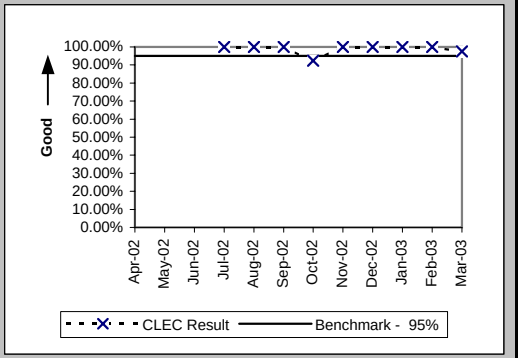
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03					
Mar-03	239	240	99.58%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

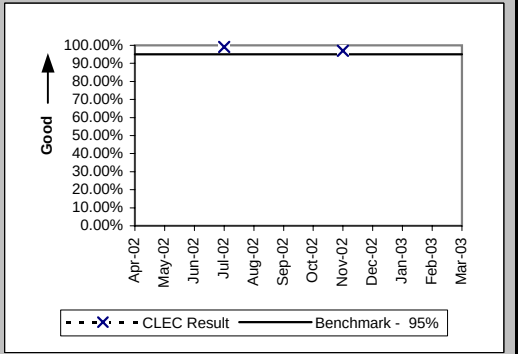
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		
Nov-02	111	111	100.00%		
Dec-02	111	111	100.00%		
Jan-03	111	111	100.00%		
Feb-03	111	111	100.00%		
Mar-03	119	122	97.54%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

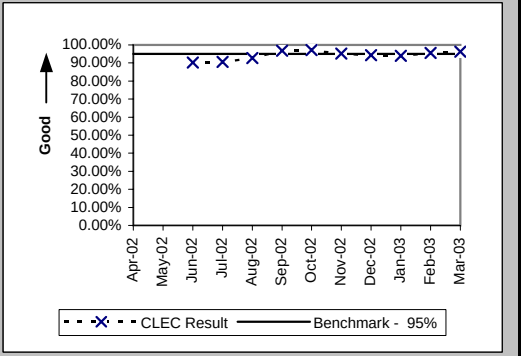
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					
Oct-02					
Nov-02	165	170	97.06%		
Dec-02					
Jan-03					
Feb-03					
Mar-03					



Checklist #2 - Manual Service Order Accuracy

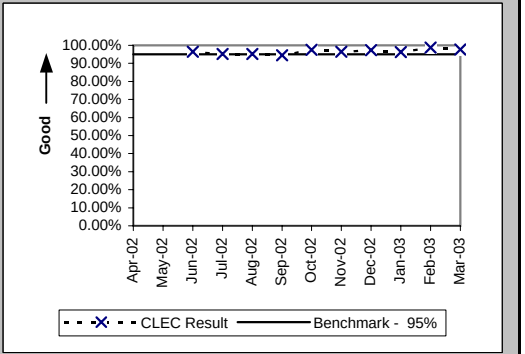
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%
Nov-02	476	500	95.20%
Dec-02	472	500	94.40%
Jan-03	484	515	93.98%
Feb-03	459	480	95.63%
Mar-03	457	475	96.21%



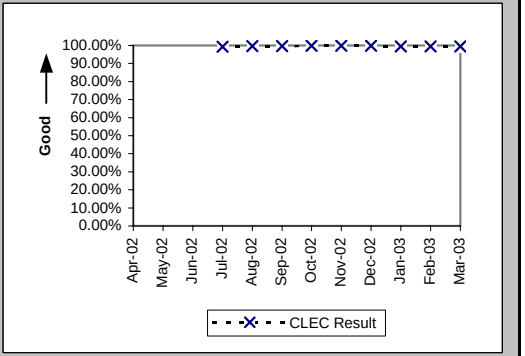
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%
Nov-02	383	397	96.47%
Dec-02	409	420	97.38%
Jan-03	424	440	96.36%
Feb-03	395	400	98.75%
Mar-03	410	420	97.62%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Apr-02			
May-02			
Jun-02			
Jul-02	8887	8958	99.21%
Aug-02	8550	8583	99.62%
Sep-02	9182	9222	99.57%
Oct-02	10142	10163	99.79%
Nov-02	11040	11068	99.75%
Dec-02	9926	9936	99.90%
Jan-03	7715	7750	99.55%
Feb-03	7728	7772	99.43%
Mar-03	9751	9807	99.43%

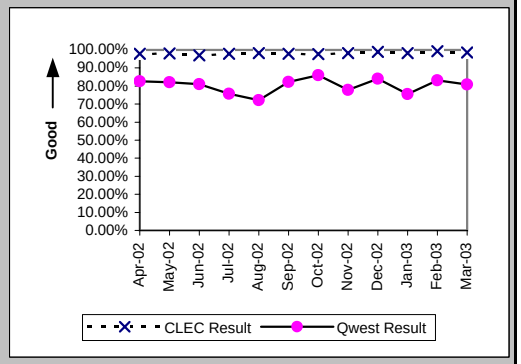


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

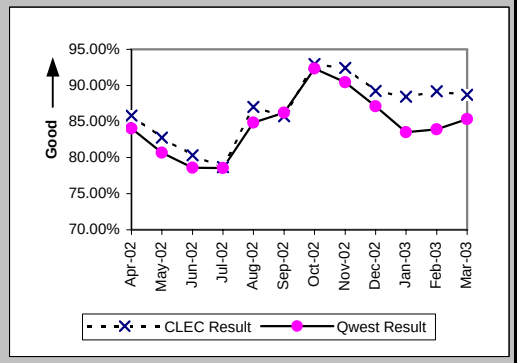
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%
Nov-02	25745	26219	98.19%			2036091	2616966	77.80%
Dec-02	23980	24241	98.92%			2165894	2577208	84.04%
Jan-03	23917	24362	98.17%			2238227	2964996	75.49%
Feb-03	20899	21046	99.30%			2128566	2559622	83.16%
Mar-03	23866	24212	98.57%			2248592	2781661	80.84%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

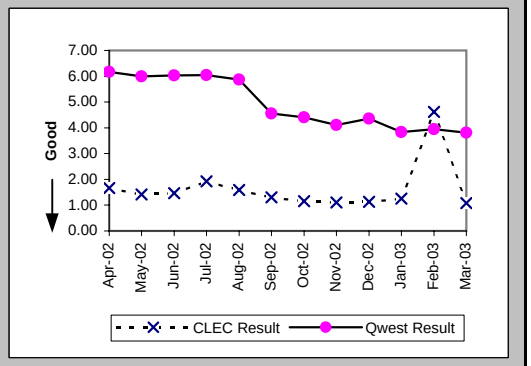
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%
Nov-02	13114	14188	92.43%			327560	362204	90.44%
Dec-02	11401	12774	89.25%			333048	382342	87.11%
Jan-03	11535	13040	88.46%			402243	481677	83.51%
Feb-03	11140	12487	89.21%			394969	470777	83.90%
Mar-03	12328	13899	88.70%			447315	524058	85.36%



Checklist #2 - Billing

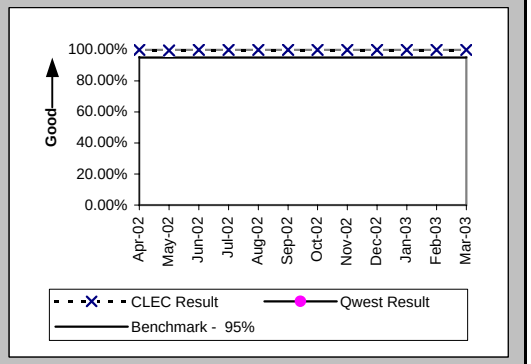
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20334569	12283343	1.66	0	0	42884445	6946421	6.17	9.81	-969.71	-590.54	No
May-02	34676256	24416915	1.42	0	0	48077684	8011059	6.00	9.42	-1194.19	-727.02	No
Jun-02	26724427	18139103	1.47	0	0	30987808	5140872	6.03	9.78	-932.4	-567.86	No
Jul-02	38055592	19849779	1.92	0	0	44595049	7366460	6.05	9.91	-967.74	-589.34	No
Aug-02	32451462	20429309	1.59	0	0	38354545	6532944	5.87	12.65	-753.4	-459.03	No
Sep-02	27682735	21370791	1.30	0	0	27344721	5998007	4.56	8.79	-803.65	-489.58	No
Oct-02	27755953	24093063	1.15	0	0	26825020	6095445	4.40	8.56	-836.78	-509.73	No
Nov-02	22320495	20203802	1.10	0	0	22393871	5442501	4.11	7.97	-781.81	-476.31	No
Dec-02	20362770	17950875	1.13	0	0	25626482	5879203	4.36	8.06	-841.4	-512.54	No
Jan-03	25350650	20275073	1.25	0	0	21891358	5698472	3.84	5.99	-912.05	-555.49	No
Feb-03	139317322	30183772	4.62	0	0	19466016	4929708	3.95	6.98	196.66	118.56	Yes
Mar-03	27943845	25898569	1.08	0	0	19866103	5214846	3.81	5.84	-973.73	-592.98	No



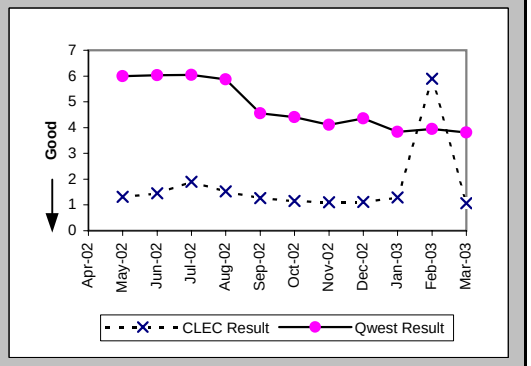
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3032862	3033675	99.97%	0	0							No
May-02	2873487	2884676	99.61%	0	0							No
Jun-02	2468555	2468914	99.99%	0	0							No
Jul-02	3133869	3134139	99.99%	0	0							No
Aug-02	2943028	2943236	99.99%	0	0							No
Sep-02	2941595	2941745	99.99%	0	0							No
Oct-02	3101142	3101827	99.98%	0	0							No
Nov-02	2873361	2873724	99.99%	0	0							No
Dec-02	2811702	2811929	99.99%	0	0							No
Jan-03	2999190	2999530	99.99%	0	0							No
Feb-03	2759984	2760194	99.99%	0	0							No
Mar-03	2964405	2964606	99.99%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	24514366	18590526	1.32	0	0	48077684	8011059	6.00	9.42	-1175.98	-715.95	No
Jun-02	21505964	14870337	1.45	0	0	30987808	5140872	6.03	9.78	-915.97	-557.87	No
Jul-02	30088918	15877921	1.90	0	0	44595049	7366460	6.05	9.91	-941.57	-573.44	No
Aug-02	23992846	15686794	1.53	0	0	38354545	6532944	5.87	12.65	-737.25	-449.21	No
Sep-02	20193762	15921639	1.27	0	0	27344721	5998007	4.56	8.79	-781.52	-476.13	No
Oct-02	20084883	17526657	1.15	0	0	26825020	6095445	4.40	8.56	-808.33	-492.43	No
Nov-02	15996585	14557723	1.10	0	0	22393871	5442501	4.11	7.97	-752.98	-458.78	No
Dec-02	14363013	12847214	1.12	0	0	25626482	5879203	4.36	8.06	-807.05	-491.65	No
Jan-03	18453971	14314836	1.29	0	0	21891358	5698472	3.84	5.99	-859.97	-523.83	No
Feb-03	130713546	22200272	5.89	0	0	19466016	4929708	3.95	6.98	557.92	338.19	Yes
Mar-03	18886549	17727046	1.07	0	0	19866103	5214846	3.81	5.84	-942.82	-574.19	No

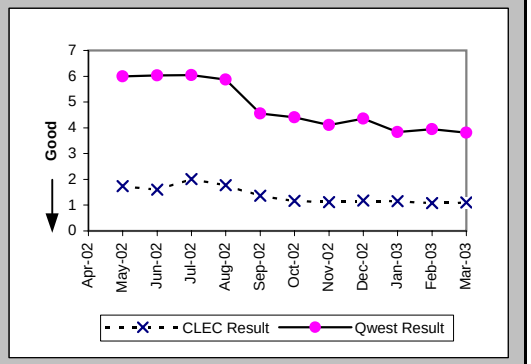


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	10161890	5826389	1.74	0	0	48077684	8011059	6.00	9.42	-829.87	-505.53	No
Jun-02	5218463	3268766	1.60	0	0	30987808	5140872	6.03	9.78	-640.74	-390.54	No
Jul-02	7966674	3971858	2.01	0	0	44595049	7366460	6.05	9.91	-656.32	-400.01	No
Aug-02	8458616	4742515	1.78	0	0	38354545	6532944	5.87	12.65	-535.75	-326.71	No
Sep-02	7488973	5449152	1.37	0	0	27344721	5998007	4.56	8.79	-612.29	-373.25	No
Oct-02	7671070	6566406	1.17	0	0	26825020	6095445	4.40	8.56	-671.17	-409.04	No
Nov-02	6323910	5646079	1.12	0	0	22393871	5442501	4.11	7.97	-625.35	-381.18	No
Dec-02	5999757	5103661	1.18	0	0	25626482	5879203	4.36	8.06	-652.41	-397.64	No
Jan-03	6896679	5960237	1.16	0	0	21891358	5698472	3.84	5.99	-764.65	-465.87	No
Feb-03	8603776	7983500	1.08	0	0	19466016	4929708	3.95	6.98	-717.98	-437.5	No
Mar-03	9057296	8171523	1.11	0	0	19866103	5214846	3.81	5.84	-824.87	-502.49	No

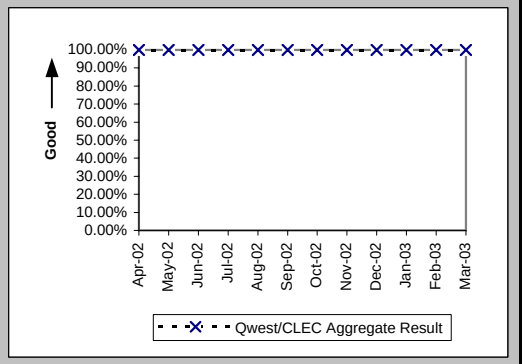


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

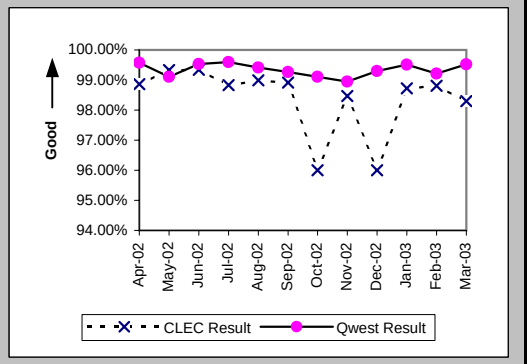
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Apr-02	13076	13076	100.00%	0	0
May-02	13009	13009	100.00%	0	0
Jun-02	12754	12754	100.00%	0	1
Jul-02	13012	13012	100.00%	0	0
Aug-02	12914	12914	100.00%	0	0
Sep-02	12737	12737	100.00%	0	0
Oct-02	12967	12967	100.00%	0	0
Nov-02	12966	12966	100.00%	0	0
Dec-02	12956	12956	100.00%	0	0
Jan-03	12821	12821	100.00%	0	0
Feb-03	12829	12829	100.00%	0	0
Mar-03	12835	12835	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

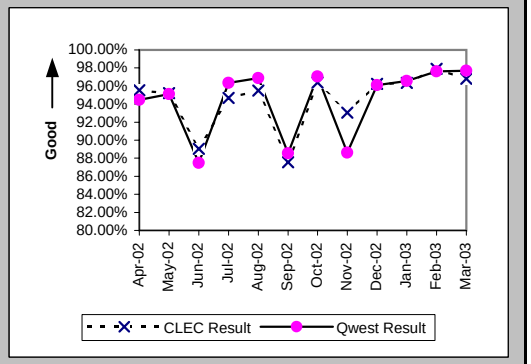
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8090633.02	8183632.58	98.86%	0	343	84647261.71	85009127.15	99.57%	6.51%	298.27	180.33	Yes
May-02	8150053.26	8204853.65	99.33%	0	410	84662521.29	85422354.76	99.11%	9.39%	-64.57	-40.26	No
Jun-02	8603801.68	8661233.12	99.34%	0	381	82944213.92	83337877.52	99.53%	6.86%	77.91	46.37	Yes
Jul-02	9186627.6	9295852.15	98.83%	0	357	87911709.2	88270254.59	99.59%	6.36%	350.53	212.11	Yes
Aug-02	7568984.85	7646133.55	98.99%	0	638	76119433.21	76564030.46	99.42%	7.60%	148.63	89.36	Yes
Sep-02	7742405.57	7827442.94	98.91%	0	512	81227032.32	81823391.96	99.27%	8.51%	112.36	67.31	Yes
Oct-02	7719537.18	8041041.22	96.00%	0	411	80130273.15	80849059.1	99.11%	9.39%	895.77	543.59	Yes
Nov-02	7488844.64	7605337.85	98.47%	0	466	80686673.76	81544580.94	98.95%	10.20%	123.99	74.38	Yes
Dec-02	7392279.75	7700061.63	96.00%	0	382	80313517.58	80879659.78	99.30%	8.34%	1048.63	636.52	Yes
Jan-03	7516264.67	7613492.29	98.72%	0	328	78699835.52	79089322.38	99.51%	7.00%	295.36	178.57	Yes
Feb-03	7640555.92	7732879.15	98.81%	0	326	77948558.43	78571093.06	99.21%	8.87%	120.18	72.07	Yes
Mar-03	7910550.85	8047416.5	98.30%	0	357	82145957.14	82540311.14	99.52%	6.90%	480.25	290.97	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

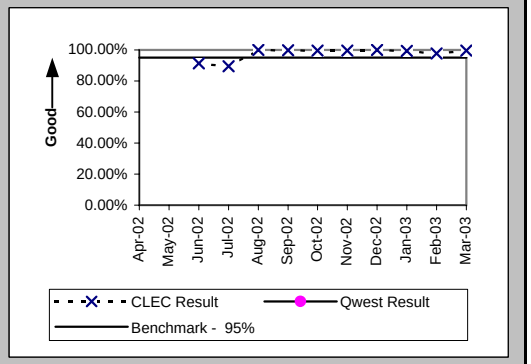
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	21048	22034	95.53%	0	0	270138	285995	94.46%	22.88%	-6.69	-5.06	No
May-02	17831	18730	95.20%	0	0	272724	286767	95.10%	21.58%	-0.6	-1.36	No
Jun-02	20217	22701	89.06%	0	0	249731	285442	87.49%	33.08%	-6.88	-5.18	No
Jul-02	20538	21695	94.67%	0	0	261096	270975	96.35%	18.74%	12.76	6.76	Yes
Aug-02	20644	21621	95.48%	0	0	289568	298918	96.87%	17.41%	11.35	5.9	Yes
Sep-02	18350	20961	87.54%	0	0	243533	275073	88.53%	31.86%	4.34	1.64	Yes
Oct-02	21273	22072	96.38%	0	0	248110	255636	97.06%	16.90%	5.7	2.47	Yes
Nov-02	23248	24986	93.04%	0	0	228835	258240	88.61%	31.77%	-21.05	-13.8	No
Dec-02	21057	21879	96.24%	0	0	215011	223708	96.11%	19.33%	-0.95	-1.58	No
Jan-03	16297	16917	96.34%	0	0	202772	210014	96.55%	18.25%	1.49	-0.1	No
Feb-03	17334	17705	97.90%	0	0	234755	240490	97.62%	15.26%	-2.43	-2.48	No
Mar-03	20432	21105	96.81%	0	0	214441	219505	97.69%	15.01%	8.15	3.96	Yes



Checklist #2 - Billing

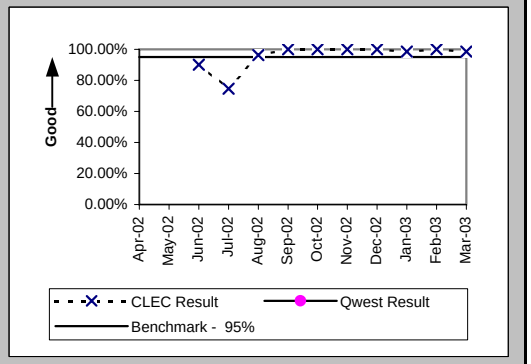
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No
Nov-02	251	252	99.60%	0	0							No
Dec-02	238	238	100.00%	0	0							No
Jan-03	312	314	99.36%	0	0							No
Feb-03	209	214	97.66%	0	0							No
Mar-03	293	294	99.66%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

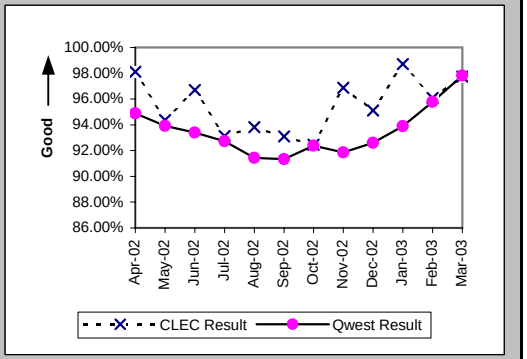
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No
Nov-02	155	155	100.00%	0	0							No
Dec-02	227	227	100.00%	0	0							No
Jan-03	203	206	98.54%	0	0							No
Feb-03	206	206	100.00%	0	0							No
Mar-03	211	214	98.60%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

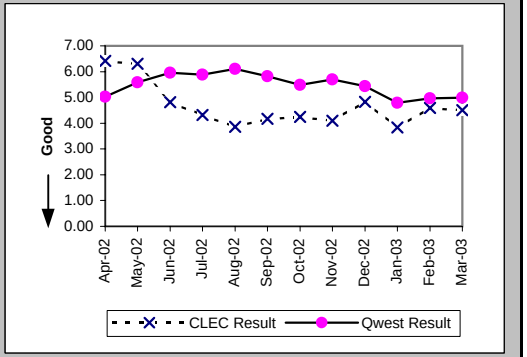
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	156	159	98.11%	2	0	7164	7550	94.89%	22.03%	-1.83	-2.11	No
May-02	151	160	94.38%	2	1	7342	7818	93.91%	23.91%	-0.24	-1.15	No
Jun-02	117	121	96.69%	0	3	6828	7311	93.39%	24.84%	-1.45	-1.88	No
Jul-02	149	160	93.13%	1	9	6636	7156	92.73%	25.96%	-0.19	-1.11	No
Aug-02	152	162	93.83%	0	2	6996	7652	91.43%	28.00%	-1.08	-1.66	No
Sep-02	135	145	93.10%	1	9	6325	6925	91.34%	28.13%	-0.75	-1.46	No
Oct-02	147	159	92.45%	1	9	6980	7555	92.39%	26.52%	-0.03	-1.02	No
Nov-02	186	192	96.88%	1	5	5748	6257	91.87%	27.34%	-2.5	-2.52	No
Dec-02	195	205	95.12%	4	8	5172	5585	92.61%	26.17%	-1.35	-1.82	No
Jan-03	230	233	98.71%	3	1	5338	5685	93.90%	23.94%	-3.01	-2.83	No
Feb-03	196	204	96.08%	3	2	4795	5006	95.79%	20.09%	-0.2	-1.12	No
Mar-03	217	222	97.75%	2	3	5393	5514	97.81%	14.65%	0.12	-0.93	No



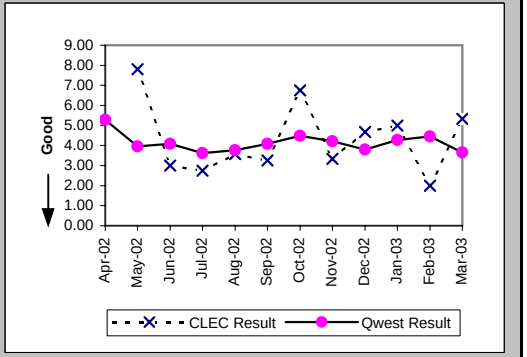
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1034	161	6.42	0	0	38085	7569	5.03	5.72	3.05	0.86	Yes
May-02	1022	162	6.31	0	1	43896	7853	5.59	6.30	1.44	-0.13	No
Jun-02	583	121	4.82	0	3	44017	7382	5.96	6.30	-1.98	-2.2	No
Jul-02	692	160	4.32	1	9	42393	7209	5.88	6.32	-3.08	-2.87	No
Aug-02	625	162	3.86	0	2	47304	7747	6.11	6.70	-4.23	-3.57	No
Sep-02	609	146	4.17	0	9	41019	7045	5.82	6.28	-3.14	-2.91	No
Oct-02	679	160	4.24	0	9	41731	7617	5.48	6.21	-2.49	-2.51	No
Nov-02	789	193	4.09	0	5	35905	6298	5.70	6.79	-3.25	-2.98	No
Dec-02	1009	209	4.83	0	8	30535	5628	5.43	5.91	-1.44	-1.87	No
Jan-03	904	236	3.83	0	1	27475	5730	4.79	5.61	-2.59	-2.57	No
Feb-03	945	206	4.59	1	2	24991	5040	4.96	5.40	-0.97	-1.59	No
Mar-03	1010	224	4.51	0	3	27563	5528	4.99	5.57	-1.26	-1.76	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

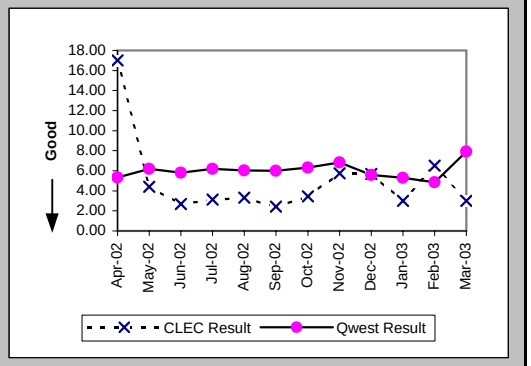
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						971	184	5.28	19.62			
May-02	39	5	7.80	1	0	841	213	3.95	5.54	1.28	-0.22	No
Jun-02	3	1	3.00	0	1	879	215	4.09	5.80	-0.19	-1.11	No
Jul-02	11	4	2.75	1	1	799	220	3.63	5.58	-0.31	-1.19	No
Aug-02	25	7	3.57	0	0	1039	276	3.76	7.47	-0.07	-1.04	No
Sep-02	13	4	3.25	0	1	1322	323	4.09	6.08	-0.28	-1.17	No
Oct-02	27	4	6.75	0	0	1034	231	4.48	6.99	1.07	-0.35	No
Nov-02	10	3	3.33	0	0	808	192	4.21	10.95	-0.14	-1.08	No
Dec-02	28	6	4.67	2	0	706	186	3.80	6.21	0.77	-0.53	No
Jan-03	5	1	5.00	2	0	674	158	4.27	6.82	0.89	-0.46	No
Feb-03	12	6	2.00	3	0	450	101	4.46	6.65	-0.88	-1.53	No
Mar-03	32	6	5.33	0	0	381	104	3.66	7.40	0.86	-0.48	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

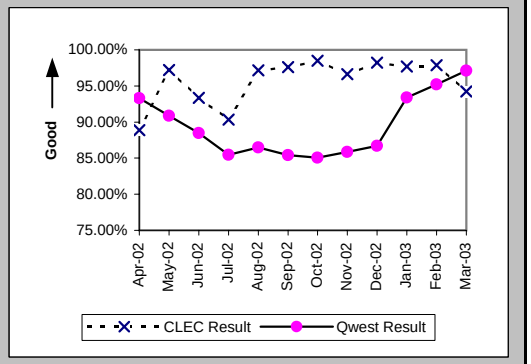
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	51	3	17.00	0	0	1092	205	5.33	7.55	1.76	0.07	Yes
May-02	22	5	4.40	0	0	1631	264	6.18	11.07	-0.36	-1.22	No
Jun-02	8	3	2.67	0	0	1623	279	5.82	8.85	-0.61	-1.37	No
Jul-02	22	7	3.14	0	0	1857	300	6.19	9.13	-0.87	-1.53	No
Aug-02	10	3	3.33	0	0	2339	388	6.03	7.87	-0.59	-1.36	No
Sep-02	17	7	2.43	0	0	1928	321	6.01	8.86	-1.06	-1.64	No
Oct-02	31	9	3.44	0	0	2305	365	6.32	11.78	-0.72	-1.44	No
Nov-02	23	4	5.75	0	0	2230	326	6.84	9.26	-0.23	-1.14	No
Dec-02	34	6	5.67	0	1	1325	237	5.59	7.39	0.34	-0.79	No
Jan-03	9	3	3.00	0	1	1071	202	5.30	8.49	-0.47	-1.28	No
Feb-03	13	2	6.50	0	0	530	109	4.86	7.99	0.98	-0.4	No
Mar-03	3	1	3.00	0	0	166	21	7.90	10.53	-0.46	-1.28	No



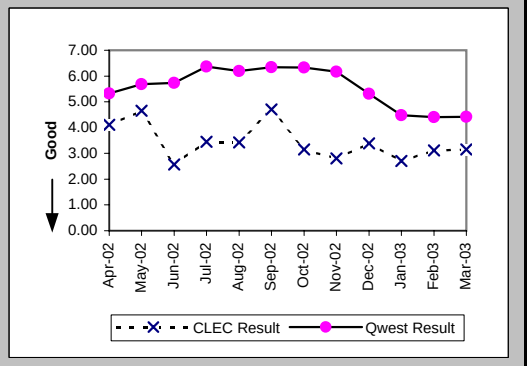
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	27	88.89%	0	0	1323	1418	93.30%	25.00%	0.89	-0.46	No
May-02	35	36	97.22%	1	0	1675	1843	90.88%	28.78%	-1.31	-1.8	No
Jun-02	28	30	93.33%	0	0	1454	1643	88.50%	31.91%	-0.82	-1.5	No
Jul-02	28	31	90.32%	0	2	1376	1610	85.47%	35.24%	-0.76	-1.46	No
Aug-02	34	35	97.14%	2	0	1505	1740	86.49%	34.18%	-1.82	-2.11	No
Sep-02	41	42	97.62%	0	1	1347	1577	85.42%	35.30%	-2.21	-2.34	No
Oct-02	65	66	98.48%	0	0	1431	1682	85.08%	35.63%	-3	-2.82	No
Nov-02	57	59	96.61%	0	4	1159	1350	85.85%	34.85%	-2.32	-2.41	No
Dec-02	55	56	98.21%	0	0	927	1069	86.72%	33.94%	-2.47	-2.5	No
Jan-03	84	86	97.67%	0	0	1004	1075	93.40%	24.84%	-1.54	-1.93	No
Feb-03	46	47	97.87%	0	2	871	915	95.19%	21.40%	-0.84	-1.51	No
Mar-03	49	52	94.23%	0	0	1010	1040	97.12%	16.74%	1.12	-0.32	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

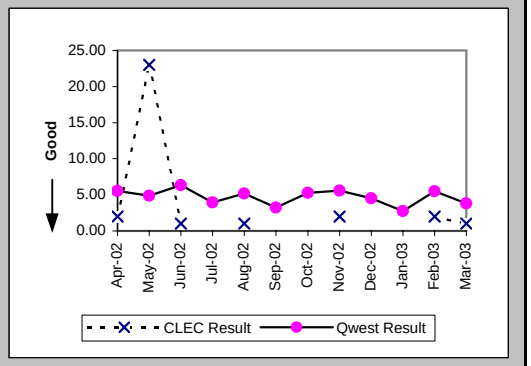
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	111	27	4.11	0	0	7559	1421	5.32	8.77	-0.71	-1.43	No
May-02	172	37	4.65	0	0	10529	1854	5.68	7.85	-0.79	-1.48	No
Jun-02	77	30	2.57	0	0	9459	1651	5.73	8.44	-2.03	-2.24	No
Jul-02	107	31	3.45	0	2	10310	1619	6.37	8.47	-1.9	-2.16	No
Aug-02	127	37	3.43	0	0	10908	1761	6.19	7.53	-2.21	-2.34	No
Sep-02	198	42	4.71	0	1	10057	1587	6.34	8.58	-1.21	-1.74	No
Oct-02	208	66	3.15	0	0	10754	1699	6.33	8.60	-2.95	-2.79	No
Nov-02	165	59	2.80	0	4	8432	1366	6.17	8.18	-3.1	-2.89	No
Dec-02	190	56	3.39	0	0	5710	1075	5.31	6.75	-2.07	-2.26	No
Jan-03	232	86	2.70	0	0	4847	1081	4.48	6.06	-2.63	-2.6	No
Feb-03	146	47	3.11	0	2	4044	918	4.41	5.55	-1.56	-1.95	No
Mar-03	164	52	3.15	0	0	4620	1046	4.42	5.38	-1.65	-2	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

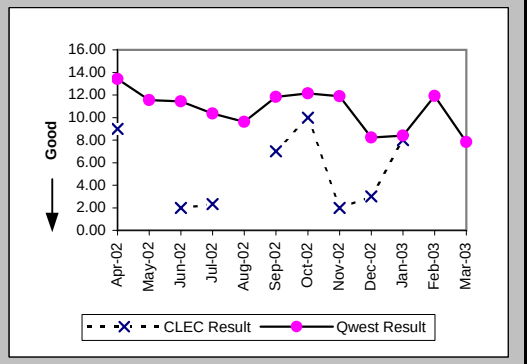
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	1	2.00	0	0	166	30	5.53	7.76	-0.45	-1.27	No
May-02	23	1	23.00	1	0	258	53	4.87	6.01	1.51	-0.08	No
Jun-02	1	1	1.00	0	0	456	72	6.33	16.69	-0.32	-1.19	No
Jul-02						222	56	3.96	4.40			
Aug-02	1	1	1.00	2	0	260	50	5.20	10.39	-0.4	-1.24	No
Sep-02						221	68	3.25	3.31			
Oct-02						275	52	5.29	6.72			
Nov-02	2	1	2.00	0	1	263	47	5.60	8.85	-0.4	-1.24	No
Dec-02						240	53	4.53	9.08			
Jan-03						63	23	2.74	4.01			
Feb-03	2	1	2.00	0	0	126	23	5.48	6.22	-0.55	-1.33	No
Mar-03	3	3	1.00	0	0	65	17	3.82	3.19	-1.41	-1.86	No



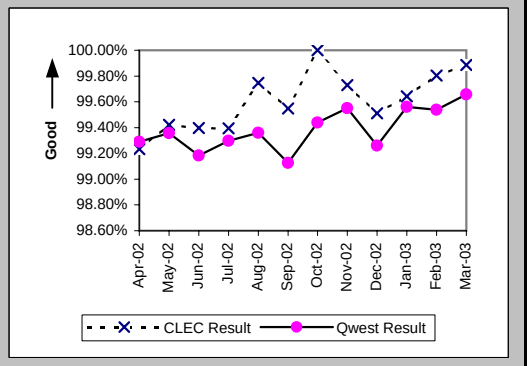
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	2	9.00	0	0	899	67	13.42	26.24	-0.23	-1.14	No
May-02						1340	116	11.55	17.79			
Jun-02	2	1	2.00	0	0	1360	119	11.43	19.69	-0.48	-1.29	No
Jul-02	7	3	2.33	0	1	1844	178	10.36	13.72	-1	-1.61	No
Aug-02						1768	184	9.61	11.71			
Sep-02	7	1	7.00	0	0	1926	163	11.82	14.40	-0.33	-1.2	No
Oct-02	10	1	10.00	0	0	2464	203	12.14	15.11	-0.14	-1.09	No
Nov-02	2	1	2.00	0	1	1725	145	11.90	12.66	-0.78	-1.47	No
Dec-02	3	1	3.00	0	0	733	89	8.24	9.03	-0.58	-1.35	No
Jan-03	16	2	8.00	0	0	412	49	8.41	9.54	-0.06	-1.04	No
Feb-03						262	22	11.91	14.63			
Mar-03						133	17	7.82	9.26			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

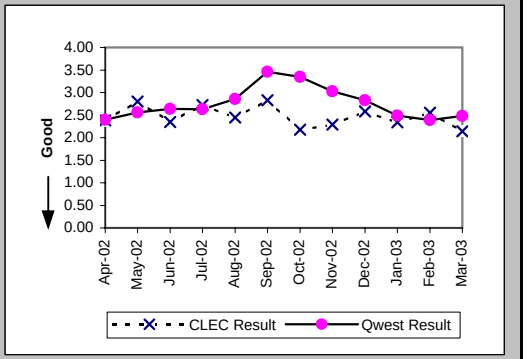
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	388	391	99.23%	0	3	17499	17624	99.29%	8.39%	0.21	-0.87	No
May-02	689	693	99.42%	3	3	20523	20656	99.36%	8.00%	-0.22	-1.13	No
Jun-02	1152	1159	99.40%	0	8	20048	20213	99.18%	9.00%	-0.78	-1.47	No
Jul-02	821	826	99.39%	2	29	20186	20329	99.30%	8.36%	-0.33	-1.2	No
Aug-02	790	792	99.75%	1	15	23873	24027	99.36%	7.98%	-1.35	-1.82	No
Sep-02	879	883	99.55%	1	15	20870	21054	99.13%	9.31%	-1.32	-1.8	No
Oct-02	1039	1039	100.00%	1	17	18967	19074	99.44%	7.47%	-2.36	-2.43	No
Nov-02	1103	1106	99.73%	0	13	15750	15821	99.55%	6.68%	-0.85	-1.52	No
Dec-02	1223	1229	99.51%	1	11	13825	13928	99.26%	8.57%	-0.99	-1.6	No
Jan-03	836	839	99.64%	2	8	14697	14762	99.56%	6.62%	-0.35	-1.21	No
Feb-03	1532	1535	99.80%	1	22	12917	12977	99.54%	6.78%	-1.46	-1.89	No
Mar-03	3522	3526	99.89%	1	15	13674	13721	99.66%	5.84%	-2.08	-2.26	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

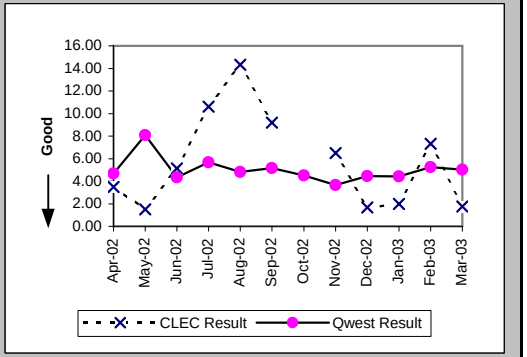
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	359	151	2.38	240	3	12111	5051	2.40	2.18	-0.11	-1.07	No
May-02	724	259	2.80	437	3	12946	5059	2.56	2.32	1.6	-0.03	No
Jun-02	753	320	2.35	839	8	13430	5093	2.64	2.21	-2.23	-2.36	No
Jul-02	448	165	2.72	663	29	15370	5838	2.63	2.33	0.45	-0.73	No
Aug-02	467	191	2.45	602	15	18337	6417	2.86	2.88	-1.95	-2.18	No
Sep-02	532	188	2.83	696	15	21732	6283	3.46	3.58	-2.37	-2.44	No
Oct-02	690	316	2.18	724	17	20156	6021	3.35	3.66	-5.5	-4.35	No
Nov-02	729	319	2.29	787	13	14278	4712	3.03	3.57	-3.61	-3.19	No
Dec-02	441	171	2.58	1059	11	11707	4132	2.83	2.91	-1.12	-1.68	No
Jan-03	593	253	2.34	588	8	11283	4527	2.49	2.32	-0.99	-1.6	No
Feb-03	889	348	2.55	1188	22	8877	3713	2.39	2.28	1.28	-0.22	No
Mar-03	1671	781	2.14	2746	15	10698	4316	2.48	2.36	-3.7	-3.25	No



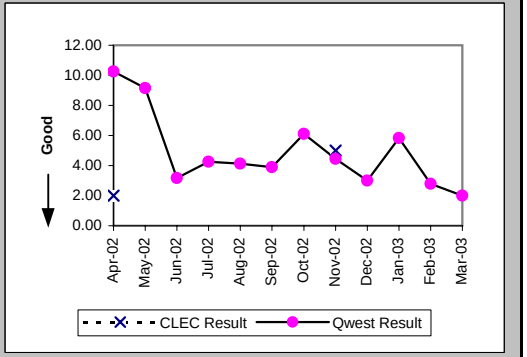
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	2	3.50	0	0	563	120	4.69	8.89	-0.19	-1.11	No
May-02	6	4	1.50	3	0	970	120	8.08	15.12	-0.86	-1.52	No
Jun-02	36	7	5.14	0	0	623	144	4.33	5.26	0.56	-0.66	No
Jul-02	53	5	10.60	2	0	686	121	5.67	12.52	1.05	-0.36	No
Aug-02	43	3	14.33	0	0	593	123	4.82	8.95	1.44	-0.12	No
Sep-02	46	5	9.20	0	1	855	166	5.15	15.09	1.49	-0.09	No
Oct-02						396	88	4.50	4.89			
Nov-02	13	2	6.50	0	0	230	63	3.65	3.80	1.03	-0.37	No
Dec-02	10	6	1.67	1	0	424	95	4.46	17.50	-0.38	-1.23	No
Jan-03	6	3	2.00	2	1	234	53	4.42	5.70	-0.71	-1.43	No
Feb-03	22	3	7.33	1	1	273	52	5.25	8.51	0.57	-0.65	No
Mar-03	7	4	1.75	1	1	246	49	5.02	10.64	-0.59	-1.36	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

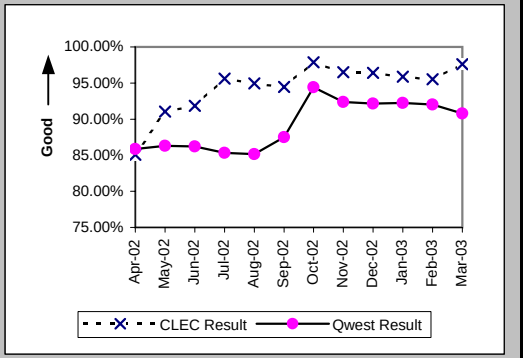
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	1	2.00	0	0	82	8	10.25	14.42	-0.54	-1.33	No
May-02						128	14	9.14	23.62			
Jun-02						70	22	3.18	1.99			
Jul-02						98	23	4.26	4.60			
Aug-02						140	34	4.12	5.93			
Sep-02						113	29	3.90	4.45			
Oct-02						122	20	6.10	6.35			
Nov-02	5	1	5.00	0	0	49	11	4.45	2.91	0.22	-0.86	No
Dec-02						30	10	3.00	2.26			
Jan-03						64	11	5.82	5.72			
Feb-03						25	9	2.78	2.17			
Mar-03						2	1	2.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

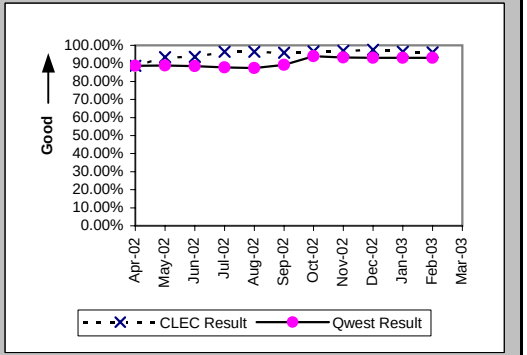
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	479	563	85.08%	0	0	22738	26487	85.85%	34.86%	0.52	-0.69	No
May-02	671	737	91.04%	0	0	24597	28498	86.31%	34.37%	-3.69	-3.24	No
Jun-02	1013	1103	91.84%	0	0	25703	29815	86.21%	34.48%	-5.33	-4.24	No
Jul-02	1114	1165	95.62%	0	0	24923	29212	85.32%	35.39%	-9.75	-6.92	No
Aug-02	955	1006	94.93%	0	0	26705	31360	85.16%	35.55%	-8.58	-6.22	No
Sep-02	975	1032	94.48%	0	0	27669	31628	87.48%	33.09%	-6.68	-5.06	No
Oct-02	1144	1169	97.86%			27435	29052	94.43%	22.93%	-5.01	-4.05	No
Nov-02	1266	1312	96.49%			23976	25949	92.40%	26.51%	-5.46	-4.32	No
Dec-02	1376	1427	96.43%			20340	22069	92.17%	26.87%	-5.8	-4.53	No
Jan-03	1274	1329	95.86%			19470	21108	92.24%	26.75%	-4.79	-3.91	No
Feb-03	1411	1477	95.53%			18645	20258	92.04%	27.07%	-4.79	-3.91	No
Mar-03	2730	2797	97.60%			17810	19621	90.77%	28.94%	-11.68	-8.1	No



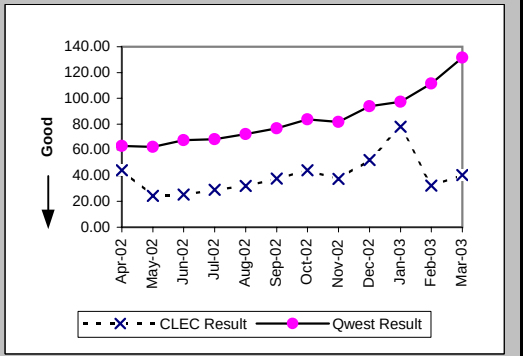
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	499	563	88.63%	0	0	23476	26487	88.63%	31.74%	0	-1	No
May-02	688	737	93.35%	0	0	25311	28498	88.82%	31.52%	-3.86	-3.34	No
Jun-02	1032	1103	93.56%	0	0	26381	29815	88.48%	31.92%	-5.19	-4.16	No
Jul-02	1123	1165	96.39%	0	0	25643	29212	87.78%	32.75%	-8.8	-6.35	No
Aug-02	970	1006	96.42%	0	0	27402	31360	87.38%	33.21%	-8.5	-6.17	No
Sep-02	990	1032	95.93%	0	0	28205	31628	89.18%	31.07%	-6.87	-5.18	No
Oct-02	1130	1169	96.66%	0	0	27286	29052	93.92%	23.89%	-3.85	-3.34	No
Nov-02	1273	1312	97.03%	0	0	24183	25949	93.19%	25.18%	-5.38	-4.27	No
Dec-02	1392	1427	97.55%	0	768	20532	22069	93.04%	25.45%	-6.49	-4.95	No
Jan-03	1283	1329	96.54%	0	0	19641	21108	93.05%	25.43%	-4.85	-3.95	No
Feb-03	1419	1477	96.07%	0	0	18849	20258	93.04%	25.44%	-4.42	-3.69	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

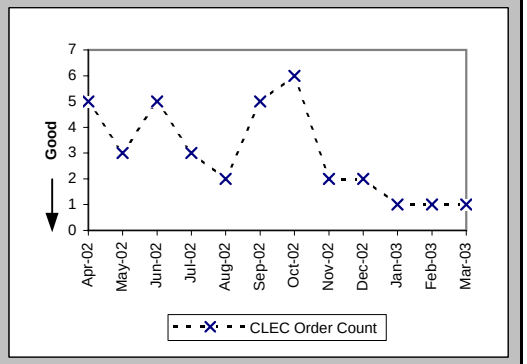
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	661	15	44.07	0	0	71820	1141	62.94	70.97	-1.02	-1.62	No
May-02	535	22	24.32	0	0	68023	1093	62.24	80.78	-2.18	-2.33	No
Jun-02	788	31	25.42	0	0	77342	1144	67.61	86.41	-2.68	-2.63	No
Jul-02	694	24	28.92	0	0	82944	1213	68.38	89.85	-2.13	-2.3	No
Aug-02	577	18	32.06	0	0	94040	1301	72.28	96.17	-1.76	-2.07	No
Sep-02	716	19	37.68	0	1	95173	1240	76.75	96.95	-1.74	-2.06	No
Oct-02	573	13	44.08	0	2	88175	1053	83.74	107.69	-1.32	-1.8	No
Nov-02	450	12	37.50	0	0	60700	743	81.70	112.20	-1.35	-1.82	No
Dec-02	469	9	52.11	0	0	62698	669	93.72	124.48	-1	-1.61	No
Jan-03	468	6	78.00	0	0	55081	566	97.32	134.17	-0.35	-1.21	No
Feb-03	613	19	32.26	0	1	55012	494	111.36	144.12	-2.35	-2.43	No
Mar-03	974	24	40.58	0	1	55526	422	131.58	157.14	-2.76	-2.68	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

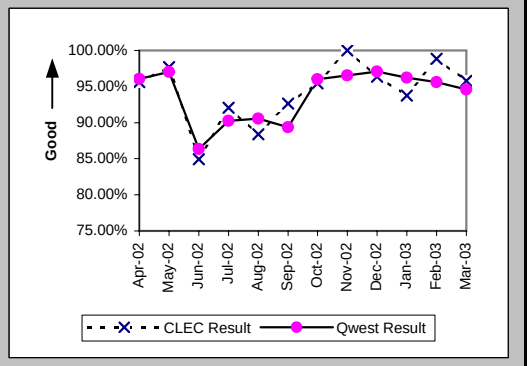
Date	CLEC Order Count
Apr-02	5
May-02	3
Jun-02	5
Jul-02	3
Aug-02	2
Sep-02	5
Oct-02	6
Nov-02	2
Dec-02	2
Jan-03	1
Feb-03	1
Mar-03	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

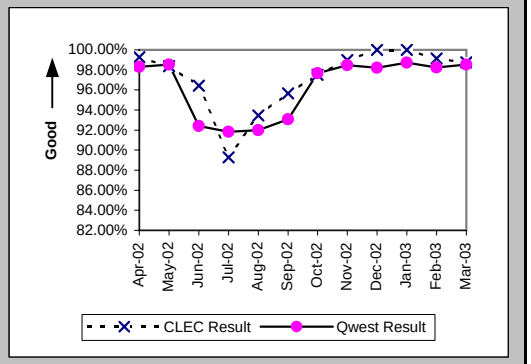
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	87	91	95.60%	74	0	8750	9108	96.07%	19.43%	0.29	-0.83	No
May-02	84	86	97.67%	94	0	8847	9117	97.04%	16.95%	-0.35	-1.21	No
Jun-02	107	126	84.92%	137	0	10305	11932	86.36%	34.32%	0.49	-0.7	No
Jul-02	93	101	92.08%	143	0	12285	13612	90.25%	29.66%	-0.62	-1.38	No
Aug-02	122	138	88.41%	161	0	12660	13979	90.56%	29.23%	0.87	-0.47	No
Sep-02	101	109	92.66%	122	0	10259	11480	89.36%	30.83%	-1.11	-1.68	No
Oct-02	84	88	95.45%	113	0	8902	9272	96.01%	19.57%	0.32	-0.8	No
Nov-02	80	80	100.00%	84	0	5425	5619	96.55%	18.26%	-1.68	-2.02	No
Dec-02	53	55	96.36%	94	0	5037	5188	97.09%	16.81%	0.38	-0.77	No
Jan-03	60	64	93.75%	103	0	4514	4690	96.25%	19.00%	1.01	-0.38	No
Feb-03	85	86	98.84%	97	0	5029	5259	95.63%	20.45%	-1.44	-1.88	No
Mar-03	114	119	95.80%	117	0	8059	8520	94.59%	22.62%	-0.58	-1.35	No



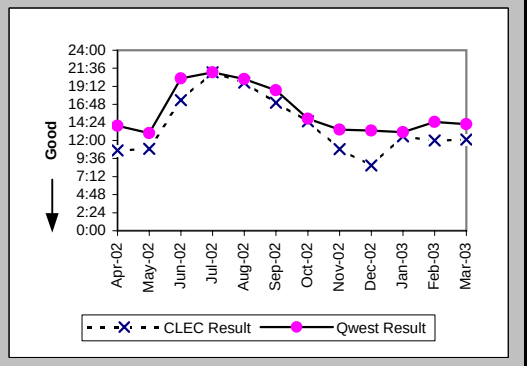
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	134	135	99.26%	74	0	13251	13481	98.29%	12.95%	-0.86	-1.52	No
May-02	122	124	98.39%	94	0	13182	13377	98.54%	11.99%	0.23	-0.86	No
Jun-02	162	168	96.43%	137	0	15187	16435	92.41%	26.49%	-1.96	-2.19	No
Jul-02	125	140	89.29%	143	0	16648	18127	91.84%	27.37%	1.09	-0.34	No
Aug-02	171	183	93.44%	161	0	17215	18712	92.00%	27.13%	-0.72	-1.44	No
Sep-02	132	138	95.65%	122	0	14456	15530	93.08%	25.37%	-1.18	-1.72	No
Oct-02	117	120	97.50%	113	0	12971	13279	97.68%	15.05%	0.2	-0.88	No
Nov-02	98	99	98.99%	84	0	7610	7729	98.46%	12.31%	-0.43	-1.26	No
Dec-02	76	76	100.00%	94	0	6900	7025	98.22%	13.22%	-1.17	-1.71	No
Jan-03	80	80	100.00%	103	0	6061	6140	98.71%	11.27%	-1.01	-1.62	No
Feb-03	114	115	99.13%	97	0	6946	7071	98.23%	13.18%	-0.73	-1.44	No
Mar-03	160	162	98.77%	117	0	10878	11041	98.52%	12.06%	-0.25	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

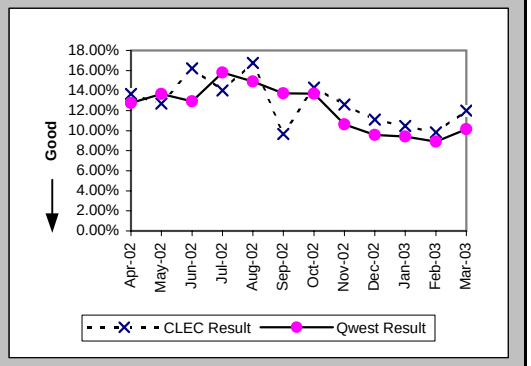
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1445:35	135	10:42	70	0	188326:31	13481	13:58	12:33	-3.01	-2.83	No
May-02	1351:30	124	10:54	92	0	173795:53	13377	13:00	14:49	-1.56	-1.95	No
Jun-02	2917:48	168	17:22	126	0	333050:05	16435	20:16	17:51	-2.09	-2.27	No
Jul-02	2952:39	140	21:05	133	0	381627:54	18127	21:03	21:19	0.02	-0.99	No
Aug-02	3603:40	183	19:42	153	0	377361:50	18712	20:10	18:35	-0.34	-1.21	No
Sep-02	2349:03	138	17:01	115	0	289821:17	15530	18:40	21:06	-0.91	-1.55	No
Oct-02	1749:00	120	14:34	107	0	197731:57	13279	14:53	14:06	-0.24	-1.15	No
Nov-02	1075:49	99	10:52	80	0	103863:15	7729	13:26	18:28	-1.38	-1.84	No
Dec-02	660:34	76	8:41	89	0	93502:23	7025	13:19	12:39	-3.17	-2.93	No
Jan-03	1002:41	80	12:32	97	0	80387:07	6140	13:06	12:13	-0.41	-1.25	No
Feb-03	1378:17	115	11:59	90	0	102438:27	7071	14:29	12:32	-2.12	-2.29	No
Mar-03	1962:55	162	12:07	104	0	156399:47	11041	14:10	11:56	-2.17	-2.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

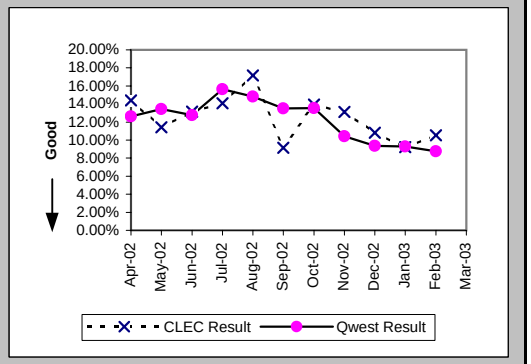
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	19	139	13.67%	70	0	1814	14200	12.77%	33.38%	0.34	-0.79	No
May-02	16	126	12.70%	92	0	1924	14074	13.67%	34.35%	-0.32	-1.19	No
Jun-02	29	179	16.20%	126	0	2241	17333	12.93%	33.55%	1.28	-0.22	No
Jul-02	21	150	14.00%	133	0	3045	19262	15.81%	36.48%	-0.6	-1.37	No
Aug-02	32	191	16.75%	153	0	2952	19798	14.91%	35.62%	0.72	-0.56	No
Sep-02	14	145	9.66%	115	0	2262	16481	13.72%	34.41%	-1.42	-1.86	No
Oct-02	18	126	14.29%	107	0	1927	14078	13.69%	34.37%	0.22	-0.87	No
Nov-02	13	103	12.62%	80	0	874	8216	10.64%	30.83%	0.67	-0.59	No
Dec-02	9	81	11.11%	89	0	711	7423	9.58%	29.43%	0.5	-0.7	No
Jan-03	9	86	10.47%	97	0	621	6592	9.42%	29.21%	0.37	-0.78	No
Feb-03	12	122	9.84%	90	0	670	7512	8.92%	28.50%	0.38	-0.77	No
Mar-03	21	175	12.00%	104	0	1169	11526	10.14%	30.19%	0.82	-0.5	No



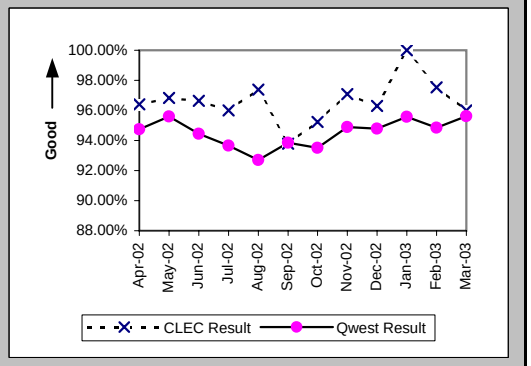
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	125	14.40%	70	0	1707	13517	12.63%	33.22%	0.61	-0.63	No
May-02	13	114	11.40%	92	0	1810	13457	13.45%	34.12%	-0.64	-1.39	No
Jun-02	20	152	13.16%	126	0	2106	16498	12.77%	33.37%	0.17	-0.9	No
Jul-02	20	142	14.08%	133	0	2868	18360	15.62%	36.31%	-0.5	-1.31	No
Aug-02	29	169	17.16%	153	0	2799	18864	14.84%	35.55%	0.85	-0.48	No
Sep-02	12	131	9.16%	115	0	2124	15725	13.51%	34.18%	-1.45	-1.88	No
Oct-02	17	122	13.93%	107	0	1823	13472	13.53%	34.21%	0.16	-0.9	No
Nov-02	13	99	13.13%	80	0	809	7760	10.43%	30.56%	0.88	-0.47	No
Dec-02	8	74	10.81%	89	0	649	6939	9.35%	29.12%	0.46	-0.72	No
Jan-03	7	76	9.21%	97	0	567	6112	9.28%	29.01%	-0.02	-1.01	No
Feb-03	12	114	10.53%	90	0	616	7045	8.74%	28.25%	0.69	-0.58	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

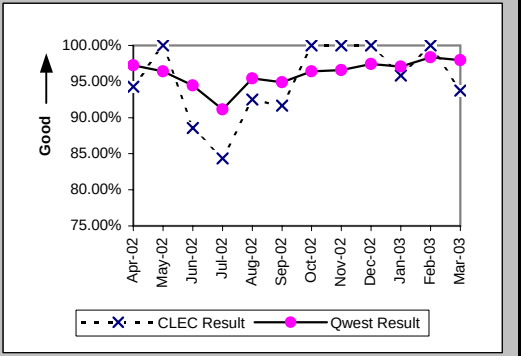
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	134	139	96.40%	70	0	13453	14200	94.74%	22.32%	-0.87	-1.53	No
May-02	122	126	96.83%	92	0	13455	14074	95.60%	20.51%	-0.67	-1.41	No
Jun-02	173	179	96.65%	126	0	16372	17333	94.46%	22.88%	-1.28	-1.78	No
Jul-02	144	150	96.00%	133	0	18040	19262	93.66%	24.38%	-1.17	-1.71	No
Aug-02	186	191	97.38%	153	0	18352	19798	92.70%	26.02%	-2.48	-2.51	No
Sep-02	136	145	93.79%	115	0	15467	16481	93.85%	24.03%	0.07	-0.96	No
Oct-02	120	126	95.24%	107	0	13165	14078	93.51%	24.63%	-0.78	-1.48	No
Nov-02	100	103	97.09%	80	0	7797	8216	94.90%	22.00%	-1	-1.61	No
Dec-02	78	81	96.30%	89	0	7036	7423	94.79%	22.23%	-0.61	-1.37	No
Jan-03	86	86	100.00%	97	0	6300	6592	95.57%	20.58%	-1.98	-2.21	No
Feb-03	119	122	97.54%	90	0	7125	7512	94.85%	22.11%	-1.33	-1.81	No
Mar-03	168	175	96.00%	104	0	11021	11526	95.62%	20.47%	-0.24	-1.15	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

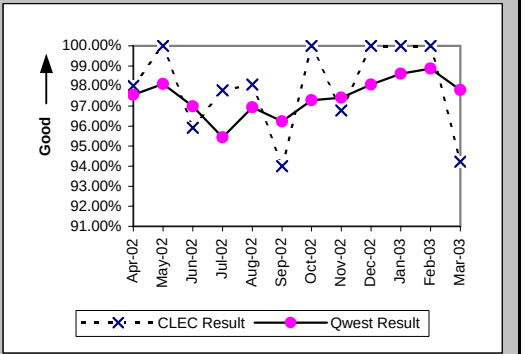
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	33	35	94.29%	28	0	1815	1866	97.27%	16.30%	0.99	-0.4	No
May-02	23	23	100.00%	9	0	2104	2182	96.43%	18.57%	-0.92	-1.56	No
Jun-02	31	35	88.57%	26	0	3011	3187	94.48%	22.84%	1.39	-0.16	No
Jul-02	27	32	84.38%	34	0	3015	3308	91.14%	28.41%	1.26	-0.23	No
Aug-02	37	40	92.50%	30	0	3106	3255	95.42%	20.90%	0.87	-0.47	No
Sep-02	33	36	91.67%	27	0	2240	2360	94.92%	21.97%	0.87	-0.47	No
Oct-02	19	19	100.00%	19	0	1966	2039	96.42%	18.58%	-0.84	-1.51	No
Nov-02	23	23	100.00%	26	0	1410	1460	96.58%	18.19%	-0.9	-1.54	No
Dec-02	20	20	100.00%	25	0	1091	1120	97.41%	15.88%	-0.72	-1.44	No
Jan-03	23	24	95.83%	17	0	1094	1127	97.07%	16.86%	0.4	-0.76	No
Feb-03	34	34	100.00%	19	0	1212	1232	98.38%	12.64%	-0.74	-1.45	No
Mar-03	30	32	93.75%	19	0	1577	1610	97.95%	14.17%	1.38	-0.16	No



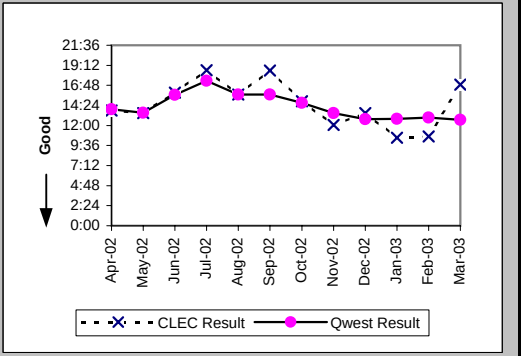
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	49	50	98.00%	28	0	2715	2783	97.56%	15.44%	-0.2	-1.12	No
May-02	30	30	100.00%	9	0	3005	3063	98.11%	13.63%	-0.76	-1.46	No
Jun-02	47	49	95.92%	26	0	4122	4250	96.99%	17.09%	0.49	-0.7	No
Jul-02	44	45	97.78%	34	0	4167	4366	95.44%	20.86%	-0.75	-1.45	No
Aug-02	51	52	98.08%	30	0	4324	4461	96.93%	17.25%	-0.48	-1.29	No
Sep-02	47	50	94.00%	27	0	3123	3245	96.24%	19.02%	0.82	-0.5	No
Oct-02	31	31	100.00%	19	0	2866	2946	97.28%	16.25%	-0.93	-1.56	No
Nov-02	30	31	96.77%	26	0	1960	2012	97.42%	15.87%	0.3	-0.82	No
Dec-02	31	31	100.00%	25	0	1575	1606	98.07%	13.76%	-0.77	-1.47	No
Jan-03	36	36	100.00%	17	0	1425	1445	98.62%	11.68%	-0.7	-1.43	No
Feb-03	41	41	100.00%	19	0	1566	1584	98.86%	10.60%	-0.68	-1.41	No
Mar-03	49	52	94.23%	19	0	2095	2142	97.81%	14.65%	1.5	-0.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

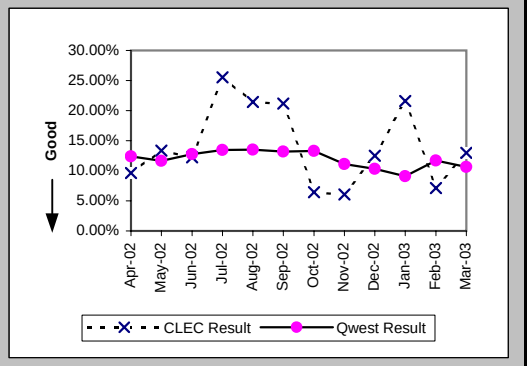
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	689:09	50	13:47	26	0	38782:41	2783	13:56	14:58	-0.07	-1.04	No
May-02	403:48	30	13:28	9	0	41386:15	3063	13:31	13:43	-0.02	-1.01	No
Jun-02	779:58	49	15:55	26	0	66509:07	4250	15:39	12:56	0.28	-0.83	No
Jul-02	837:02	45	18:36	32	0	75771:39	4366	17:21	16:05	0.61	-0.63	No
Aug-02	815:18	52	15:41	26	0	69983:06	4461	15:41	16:01	0	-1	No
Sep-02	928:48	50	18:35	25	0	50972:55	3245	15:42	16:59	1.17	-0.29	No
Oct-02	462:21	31	14:55	19	0	43283:51	2946	14:42	13:18	0.24	-0.85	No
Nov-02	373:24	31	12:03	24	0	27095:23	2012	13:28	15:16	-0.51	-1.31	No
Dec-02	417:54	31	13:29	24	0	20503:20	1606	12:46	11:32	0.46	-0.72	No
Jan-03	378:44	36	10:31	16	0	18468:08	1445	12:47	11:02	-1.21	-1.74	No
Feb-03	437:56	41	10:41	18	0	20519:33	1584	12:57	11:22	-1.26	-1.77	No
Mar-03	877:40	52	16:53	17	0	27169:35	2142	12:41	11:53	2.03	0.24	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

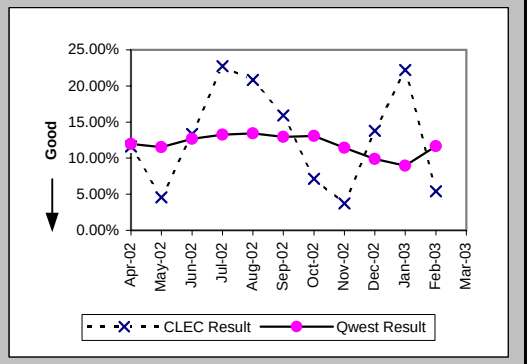
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	52	9.62%	26	0	352	2842	12.39%	32.94%	-0.6	-1.37	No
May-02	4	30	13.33%	9	0	364	3126	11.64%	32.08%	0.33	-0.8	No
Jun-02	6	49	12.24%	26	0	555	4344	12.78%	33.38%	-0.11	-1.07	No
Jul-02	12	47	25.53%	32	0	601	4468	13.45%	34.12%	2.22	0.35	Yes
Aug-02	12	56	21.43%	26	0	617	4572	13.50%	34.17%	1.64	0	No
Sep-02	11	52	21.15%	25	0	439	3332	13.18%	33.82%	1.6	-0.03	No
Oct-02	2	31	6.45%	19	0	401	3016	13.30%	33.95%	-1.12	-1.68	No
Nov-02	2	33	6.06%	24	0	230	2064	11.14%	31.47%	-0.92	-1.56	No
Dec-02	4	32	12.50%	24	0	170	1651	10.30%	30.39%	0.45	-0.73	No
Jan-03	8	37	21.62%	16	0	136	1498	9.08%	28.73%	2.29	0.39	Yes
Feb-03	3	42	7.14%	18	0	191	1634	11.69%	32.13%	-0.91	-1.55	No
Mar-03	7	54	12.96%	17	0	233	2188	10.65%	30.85%	0.57	-0.65	No



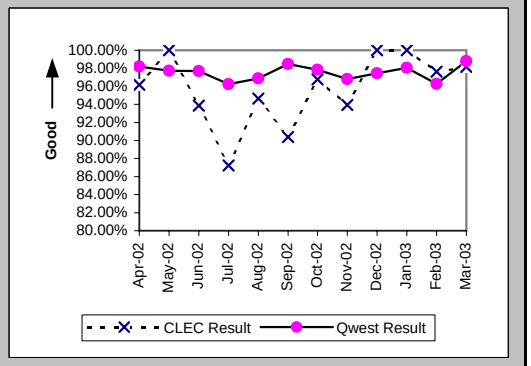
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	43	11.63%	26	0	319	2663	11.98%	32.47%	-0.07	-1.04	No
May-02	1	22	4.55%	9	0	340	2955	11.51%	31.91%	-1.02	-1.62	No
Jun-02	6	45	13.33%	26	0	519	4100	12.66%	33.25%	0.18	-0.89	No
Jul-02	10	44	22.73%	32	0	556	4191	13.27%	33.92%	1.73	0.05	Yes
Aug-02	10	48	20.83%	26	0	581	4322	13.44%	34.11%	1.43	-0.13	No
Sep-02	7	44	15.91%	25	0	406	3132	12.96%	33.59%	0.6	-0.63	No
Oct-02	2	28	7.14%	19	0	367	2811	13.06%	33.69%	-0.92	-1.56	No
Nov-02	1	27	3.70%	24	0	221	1936	11.42%	31.80%	-1.25	-1.76	No
Dec-02	4	29	13.79%	24	0	150	1519	9.87%	29.83%	0.71	-0.57	No
Jan-03	6	27	22.22%	16	0	124	1385	8.95%	28.55%	2.08	0.26	Yes
Feb-03	2	37	5.41%	18	0	175	1499	11.67%	32.11%	-1.17	-1.71	No
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

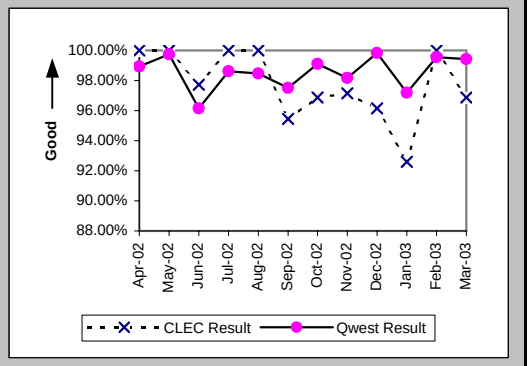
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	50	52	96.15%	26	0	2791	2842	98.21%	13.28%	1.02	-0.38	No
May-02	30	30	100.00%	9	0	3055	3126	97.73%	14.90%	-0.83	-1.51	No
Jun-02	46	49	93.88%	26	0	4244	4344	97.70%	15.00%	1.52	-0.07	No
Jul-02	41	47	87.23%	32	0	4300	4468	96.24%	19.02%	2.59	0.57	Yes
Aug-02	53	56	94.64%	26	0	4429	4572	96.87%	17.41%	0.93	-0.44	No
Sep-02	47	52	90.38%	25	0	3281	3332	98.47%	12.28%	3.2	0.95	Yes
Oct-02	30	31	96.77%	19	0	2951	3016	97.84%	14.52%	0.46	-0.72	No
Nov-02	31	33	93.94%	24	0	1998	2064	96.80%	17.59%	0.89	-0.46	No
Dec-02	32	32	100.00%	24	0	1609	1651	97.46%	15.75%	-0.91	-1.55	No
Jan-03	37	37	100.00%	16	0	1469	1498	98.06%	13.78%	-0.84	-1.51	No
Feb-03	41	42	97.62%	18	0	1573	1634	96.27%	18.96%	-0.46	-1.28	No
Mar-03	53	54	98.15%	17	0	2162	2188	98.81%	10.84%	0.47	-0.71	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

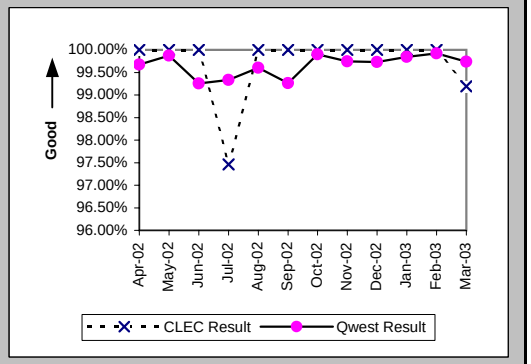
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	41	41	100.00%	48	0	2522	2549	98.94%	10.24%	-0.66	-1.4	No
May-02	30	30	100.00%	58	0	2383	2389	99.75%	5.01%	-0.27	-1.17	No
Jun-02	43	44	97.73%	71	0	2678	2785	96.16%	19.22%	-0.54	-1.33	No
Jul-02	43	43	100.00%	81	0	3259	3305	98.61%	11.72%	-0.77	-1.47	No
Aug-02	31	31	100.00%	70	0	2648	2689	98.48%	12.25%	-0.69	-1.42	No
Sep-02	21	22	95.45%	60	0	2265	2323	97.50%	15.60%	0.61	-0.63	No
Oct-02	31	32	96.88%	59	0	1871	1888	99.10%	9.45%	1.05	-0.36	No
Nov-02	34	35	97.14%	41	0	1392	1418	98.17%	13.42%	0.47	-0.71	No
Dec-02	25	26	96.15%	46	0	1172	1174	99.83%	4.12%	1.9	0.16	Yes
Jan-03	25	27	92.59%	59	0	1005	1034	97.20%	16.51%	1.23	-0.25	No
Feb-03	30	30	100.00%	43	0	1128	1133	99.56%	6.63%	-0.36	-1.22	No
Mar-03	31	32	96.88%	40	0	1197	1204	99.42%	7.60%	1.28	-0.22	No



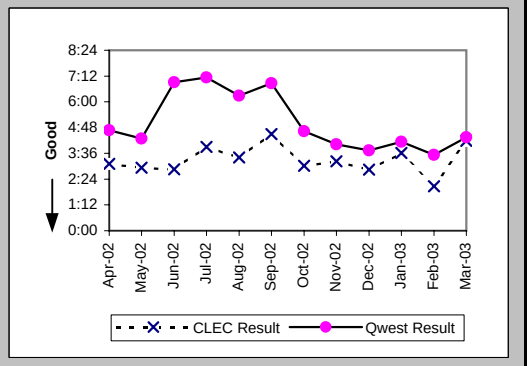
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	136	136	100.00%	48	0	6070	6090	99.67%	5.72%	-0.66	-1.4	No
May-02	111	111	100.00%	58	0	5454	5461	99.87%	3.58%	-0.37	-1.23	No
Jun-02	125	125	100.00%	71	0	5607	5649	99.26%	8.59%	-0.96	-1.58	No
Jul-02	115	118	97.46%	81	0	6117	6158	99.33%	8.13%	1.93	0.18	Yes
Aug-02	99	99	100.00%	70	0	5271	5292	99.60%	6.29%	-0.62	-1.38	No
Sep-02	90	90	100.00%	60	0	4700	4735	99.26%	8.57%	-0.81	-1.49	No
Oct-02	125	125	100.00%	59	0	3903	3907	99.90%	3.20%	-0.35	-1.21	No
Nov-02	98	98	100.00%	41	0	3095	3103	99.74%	5.07%	-0.5	-1.3	No
Dec-02	90	90	100.00%	46	0	2593	2600	99.73%	5.18%	-0.48	-1.29	No
Jan-03	88	88	100.00%	59	0	2614	2618	99.85%	3.91%	-0.36	-1.22	No
Feb-03	116	116	100.00%	43	0	2496	2498	99.92%	2.83%	-0.3	-1.18	No
Mar-03	123	124	99.19%	40	0	2676	2683	99.74%	5.10%	0.94	-0.43	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

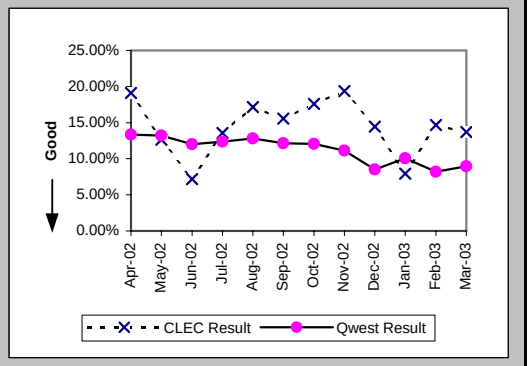
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	424:42	136	3:07	48	0	28550:28	6090	4:41	7:44	-2.33	-2.42	No
May-02	326:31	111	2:56	58	0	23427:22	5461	4:17	6:34	-2.14	-2.3	No
Jun-02	357:42	125	2:52	71	0	39100:29	5649	6:55	10:18	-4.36	-3.65	No
Jul-02	461:09	118	3:54	81	0	43917:04	6158	7:08	10:41	-3.25	-2.97	No
Aug-02	338:19	99	3:25	70	0	33294:28	5292	6:17	8:45	-3.24	-2.97	No
Sep-02	404:36	90	4:30	60	0	32533:34	4735	6:52	9:52	-2.26	-2.38	No
Oct-02	377:19	125	3:01	59	0	18083:06	3907	4:38	6:47	-2.61	-2.59	No
Nov-02	317:35	98	3:14	41	0	12443:16	3103	4:01	6:52	-1.09	-1.66	No
Dec-02	256:31	90	2:51	46	0	9723:02	2600	3:44	6:20	-1.31	-1.8	No
Jan-03	317:39	88	3:37	59	0	10839:27	2618	4:08	7:05	-0.69	-1.42	No
Feb-03	239:55	116	2:04	43	0	8814:55	2498	3:32	5:58	-2.58	-2.57	No
Mar-03	518:06	124	4:11	40	0	11660:41	2683	4:21	9:10	-0.2	-1.12	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

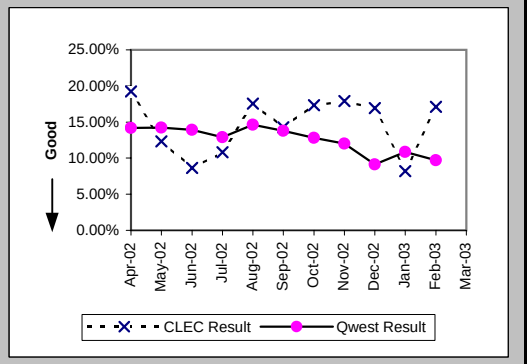
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	26	136	19.12%	48	0	812	6090	13.33%	33.99%	1.88	0.14	Yes
May-02	14	111	12.61%	58	0	722	5461	13.22%	33.87%	-0.19	-1.11	No
Jun-02	9	125	7.20%	71	0	679	5650	12.02%	32.52%	-1.64	-2	No
Jul-02	16	118	13.56%	81	0	762	6158	12.37%	32.93%	0.41	-0.75	No
Aug-02	17	99	17.17%	70	0	678	5292	12.81%	33.42%	1.26	-0.24	No
Sep-02	14	90	15.56%	60	0	575	4735	12.14%	32.66%	0.98	-0.41	No
Oct-02	22	125	17.60%	59	0	471	3907	12.06%	32.56%	1.79	0.09	Yes
Nov-02	19	98	19.39%	41	0	345	3103	11.12%	31.44%	2.37	0.44	Yes
Dec-02	13	90	14.44%	46	0	221	2602	8.49%	27.88%	1.85	0.13	Yes
Jan-03	7	88	7.95%	59	0	263	2619	10.04%	30.06%	-0.64	-1.39	No
Feb-03	17	116	14.66%	43	0	206	2506	8.22%	27.47%	2.26	0.37	Yes
Mar-03	17	124	13.71%	40	0	241	2691	8.96%	28.55%	1.72	0.04	Yes



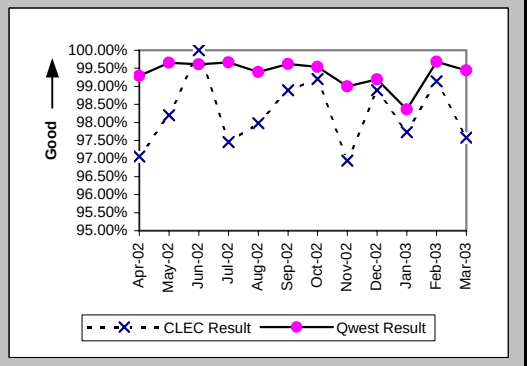
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	15	78	19.23%	48	0	387	2726	14.20%	34.90%	1.23	-0.25	No
May-02	9	73	12.33%	58	0	345	2428	14.21%	34.91%	-0.45	-1.28	No
Jun-02	7	81	8.64%	71	0	334	2398	13.93%	34.62%	-1.35	-1.82	No
Jul-02	8	74	10.81%	81	0	379	2941	12.89%	33.51%	-0.53	-1.32	No
Aug-02	10	57	17.54%	70	0	335	2287	14.65%	35.36%	0.63	-0.62	No
Sep-02	7	49	14.29%	60	0	303	2199	13.78%	34.47%	0.14	-0.91	No
Oct-02	13	75	17.33%	59	0	237	1852	12.80%	33.41%	1.13	-0.31	No
Nov-02	12	67	17.91%	41	0	171	1426	11.99%	32.49%	1.4	-0.15	No
Dec-02	10	59	16.95%	46	0	111	1218	9.11%	28.78%	1.87	0.13	Yes
Jan-03	5	61	8.20%	59	0	135	1243	10.86%	31.11%	-0.65	-1.4	No
Feb-03	13	76	17.11%	43	0	111	1141	9.73%	29.63%	1.93	0.17	Yes
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

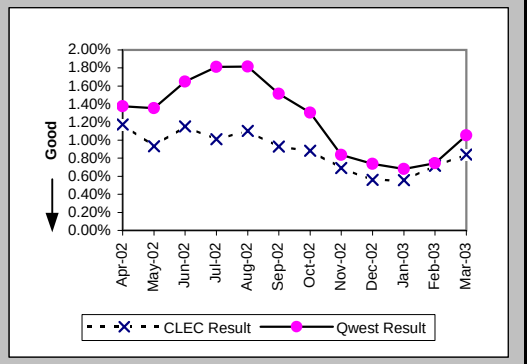
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	132	136	97.06%	48	0	6047	6090	99.29%	8.37%	2.33	0.42	Yes
May-02	109	111	98.20%	58	0	5442	5461	99.65%	5.89%	1.84	0.12	Yes
Jun-02	125	125	100.00%	71	0	5628	5650	99.61%	6.23%	-0.69	-1.42	No
Jul-02	115	118	97.46%	81	0	6137	6158	99.66%	5.83%	2.61	0.59	Yes
Aug-02	97	99	97.98%	70	0	5260	5292	99.40%	7.75%	1.46	-0.11	No
Sep-02	89	90	98.89%	60	0	4717	4735	99.62%	6.15%	0.94	-0.43	No
Oct-02	124	125	99.20%	59	0	3889	3907	99.54%	6.77%	0.55	-0.66	No
Nov-02	95	98	96.94%	41	0	3072	3103	99.00%	9.95%	1.66	0.01	Yes
Dec-02	89	90	98.89%	46	0	2581	2602	99.19%	8.95%	0.37	-0.78	No
Jan-03	86	88	97.73%	59	0	2576	2619	98.36%	12.71%	0.5	-0.69	No
Feb-03	115	116	99.14%	43	0	2498	2506	99.68%	5.64%	0.85	-0.48	No
Mar-03	121	124	97.58%	40	0	2676	2691	99.44%	7.45%	2.02	0.23	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

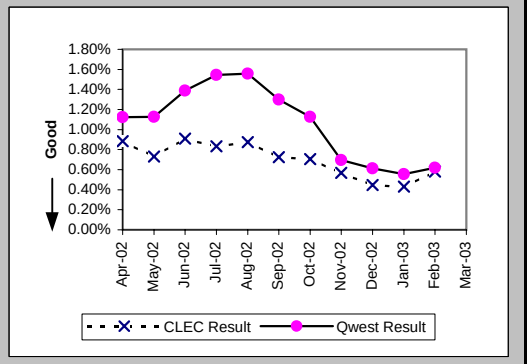
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	327	27823	1.18%	144	0	23132	1683225	1.37%	11.64%	-2.83	-2.72	No
May-02	267	28592	0.93%	159	0	22661	1671859	1.36%	11.56%	-6.11	-4.72	No
Jun-02	353	30603	1.15%	223	0	27327	1657821	1.65%	12.73%	-6.74	-5.1	No
Jul-02	315	31203	1.01%	246	0	29888	1648962	1.81%	13.34%	-10.53	-7.4	No
Aug-02	346	31331	1.10%	249	0	29662	1633885	1.82%	13.35%	-9.34	-6.68	No
Sep-02	287	30933	0.93%	200	0	24548	1621601	1.51%	12.21%	-8.36	-6.08	No
Oct-02	282	31903	0.88%	185	0	21001	1610236	1.30%	11.35%	-6.55	-4.98	No
Nov-02	234	33925	0.69%	145	0	13383	1596648	0.84%	9.12%	-2.97	-2.8	No
Dec-02	203	36238	0.56%	159	0	11676	1582777	0.74%	8.56%	-3.9	-3.37	No
Jan-03	211	38001	0.56%	172	0	10709	1573009	0.68%	8.22%	-2.94	-2.79	No
Feb-03	280	39160	0.72%	151	0	11652	1564479	0.74%	8.60%	-0.68	-1.41	No
Mar-03	353	42080	0.84%	161	0	16405	1555548	1.05%	10.22%	-4.27	-3.6	No



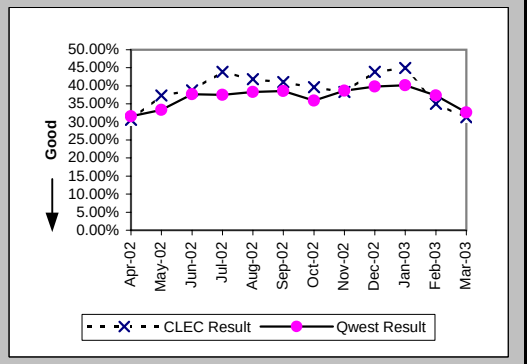
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	246	27823	0.88%	144	0	18906	1683225	1.12%	10.54%	-3.75	-3.28	No
May-02	209	28592	0.73%	159	0	18840	1671859	1.13%	10.56%	-6.29	-4.82	No
Jun-02	278	30603	0.91%	223	0	22996	1657821	1.39%	11.70%	-7.1	-5.31	No
Jul-02	260	31203	0.83%	246	0	25492	1648962	1.55%	12.34%	-10.11	-7.15	No
Aug-02	274	31331	0.87%	249	0	25473	1633885	1.56%	12.39%	-9.69	-6.89	No
Sep-02	224	30933	0.72%	200	0	21056	1621601	1.30%	11.32%	-8.84	-6.37	No
Oct-02	225	31903	0.71%	185	0	18135	1610236	1.13%	10.55%	-7.06	-5.29	No
Nov-02	193	33925	0.57%	145	0	11122	1596648	0.70%	8.32%	-2.8	-2.7	No
Dec-02	162	36238	0.45%	159	0	9676	1582777	0.61%	7.79%	-3.97	-3.41	No
Jan-03	164	38001	0.43%	172	0	8740	1573009	0.56%	7.43%	-3.21	-2.95	No
Feb-03	227	39160	0.58%	151	0	9685	1564479	0.62%	7.84%	-0.98	-1.6	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

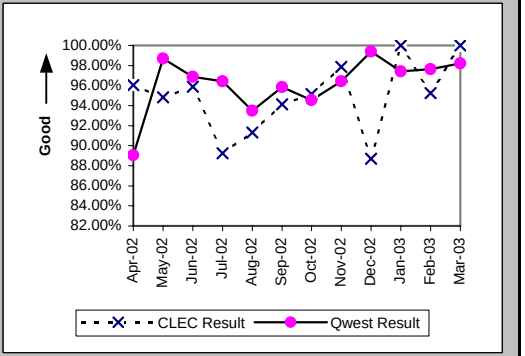
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	144	471	30.57%	0	0	10687	33819	31.60%	46.49%	-0.48	-1.29	No
May-02	159	426	37.32%	0	0	11342	34003	33.36%	47.15%	1.71	0.04	Yes
Jun-02	223	576	38.72%	0	0	16509	43836	37.66%	48.45%	0.52	-0.68	No
Jul-02	246	561	43.85%	0	0	17899	47787	37.46%	48.40%	3.11	0.89	Yes
Aug-02	249	595	41.85%	0	0	18379	48041	38.26%	48.60%	1.79	0.09	Yes
Sep-02	200	487	41.07%	0	0	15417	39965	38.58%	48.68%	1.12	-0.32	No
Oct-02	185	467	39.61%	0	0	11776	32777	35.93%	47.98%	1.64	0	No
Nov-02	145	379	38.26%	0	0	8428	21811	38.64%	48.69%	-0.15	-1.09	No
Dec-02	159	362	43.92%	0	0	7734	19410	39.85%	48.96%	1.56	-0.05	No
Jan-03	172	383	44.91%	0	0	7181	17890	40.14%	49.02%	1.87	0.14	Yes
Feb-03	151	431	35.03%	0	0	6926	18578	37.28%	48.36%	-0.95	-1.58	No
Mar-03	161	514	31.32%	0	0	7935	24340	32.60%	46.88%	-0.61	-1.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

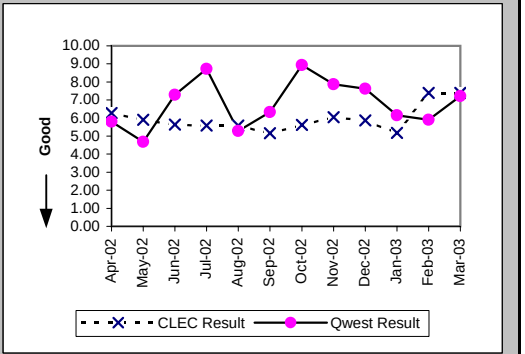
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	73	76	96.05%	0	4	57	64	89.06%	31.21%	-1.32	-1.8	No
May-02	92	97	94.85%	0	3	75	76	98.68%	11.40%	1.31	-0.2	No
Jun-02	93	97	95.88%	0	6	62	64	96.88%	17.40%	0.24	-0.86	No
Jul-02	58	65	89.23%	0	6	135	140	96.43%	18.56%	1.9	0.16	Yes
Aug-02	63	69	91.30%	1	5	244	261	93.49%	24.68%	0.64	-0.61	No
Sep-02	48	51	94.12%	0	3	254	265	95.85%	19.95%	0.57	-0.66	No
Oct-02	59	62	95.16%	1	3	363	384	94.53%	22.74%	-0.2	-1.12	No
Nov-02	46	47	97.87%	0	8	162	168	96.43%	18.56%	-0.47	-1.29	No
Dec-02	55	62	88.71%	1	2	160	161	99.38%	7.86%	3.26	0.98	Yes
Jan-03	40	40	100.00%	0	4	189	194	97.42%	15.85%	-0.94	-1.57	No
Feb-03	40	42	95.24%	0	9	124	127	97.64%	15.19%	0.74	-0.55	No
Mar-03	37	37	100.00%	1	5	164	167	98.20%	13.28%	-0.74	-1.45	No



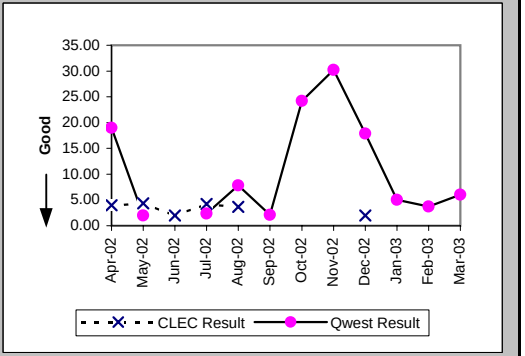
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	477	76	6.28	0	4	371	64	5.80	7.52	0.36	-0.78	No
May-02	572	97	5.90	0	3	332	71	4.68	3.64	1.55	-0.05	No
Jun-02	547	97	5.64	0	6	452	62	7.29	5.44	-1.87	-2.14	No
Jul-02	363	65	5.58	0	6	1221	140	8.72	10.64	-1.96	-2.19	No
Aug-02	391	70	5.59	0	5	1317	249	5.29	4.12	0.53	-0.68	No
Sep-02	263	51	5.16	0	3	1664	263	6.33	4.01	-1.91	-2.16	No
Oct-02	354	63	5.62	0	3	3530	395	8.94	8.29	-2.95	-2.79	No
Nov-02	284	47	6.04	0	8	1355	172	7.88	6.52	-1.71	-2.04	No
Dec-02	370	63	5.87	0	2	1290	169	7.63	6.73	-1.77	-2.08	No
Jan-03	207	40	5.18	0	4	1237	201	6.15	3.44	-1.64	-2	No
Feb-03	303	41	7.39	1	9	756	128	5.91	2.66	2.23	0.35	Yes
Mar-03	281	38	7.39	0	5	1206	167	7.22	3.88	0.24	-0.85	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

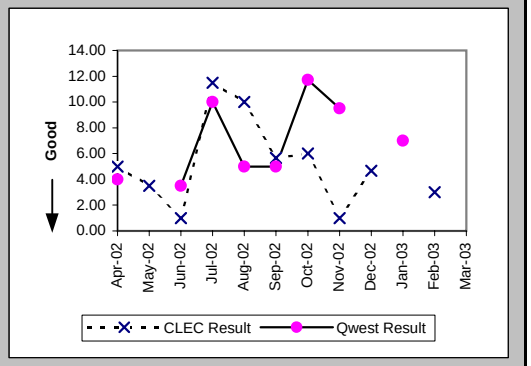
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	1	4.00	0	1	95	5	19.00	8.94	-1.53	-1.93	No
May-02	13	3	4.33	0	0	2	1	2.00				
Jun-02	6	3	2.00	0	1							
Jul-02	21	5	4.20	0	0	7	3	2.33	2.31	0.96	-0.42	No
Aug-02	22	6	3.67	0	1	117	15	7.80	3.30	-2.59	-2.58	No
Sep-02						19	9	2.11	1.54			
Oct-02						533	22	24.23	15.11			
Nov-02						121	4	30.25	18.84			
Dec-02	8	4	2.00	1	0	161	9	17.89	6.33	-4.17	-3.54	No
Jan-03						10	2	5.00	0.00			
Feb-03						15	4	3.75	3.59			
Mar-03						18	3	6.00	3.46			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

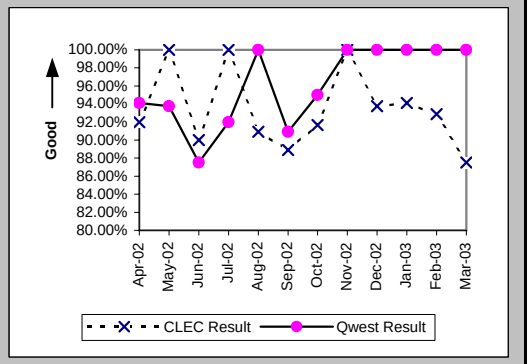
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	2	5.00	0	0	8	2	4.00	4.24	-0.64	-1.39	No
May-02	7	2	3.50	0	0							
Jun-02	1	1	1.00	0	0	7	2	3.50	2.12	-0.96	-1.59	No
Jul-02	23	2	11.50	0	0	20	2	10.00	11.31	0.53	-0.68	No
Aug-02	10	1	10.00	0	0	10	2	5.00	1.41	0.66	-0.6	No
Sep-02	17	3	5.67	0	0	10	2	5.00	2.83	0.09	-0.95	No
Oct-02	18	3	6.00	0	0	82	7	11.71	5.59	-1.48	-1.9	No
Nov-02	1	1	1.00	0	1	19	2	9.50	7.78	-0.89	-1.54	No
Dec-02	14	3	4.67	0	0							
Jan-03						21	3	7.00	6.93			
Feb-03	6	2	3.00	0	0							
Mar-03												



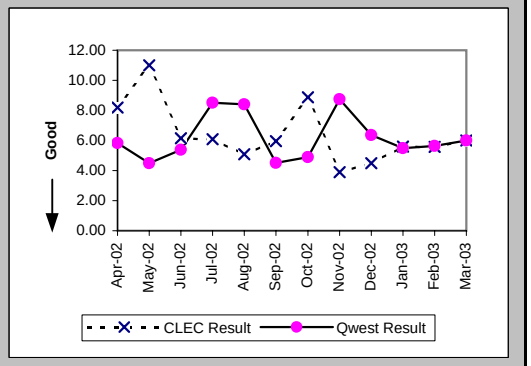
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	23	25	92.00%	0	0	16	17	94.12%	23.53%	0.09	-0.95	No
May-02	15	15	100.00%	0	0	15	16	93.75%	24.21%	-0.72	-1.44	No
Jun-02	18	20	90.00%	0	0	7	8	87.50%	33.07%	-0.18	-1.11	No
Jul-02	11	11	100.00%	1	0	23	25	92.00%	27.13%	-0.82	-1.5	No
Aug-02	10	11	90.91%	1	1	17	17	100.00%	N/A	N/A	-0.48	No
Sep-02	16	18	88.89%	1	2	20	22	90.91%	28.75%	0.16	-0.9	No
Oct-02	22	24	91.67%	0	0	19	20	95.00%	21.79%	0.26	-0.84	No
Nov-02	10	10	100.00%	0	3	19	19	100.00%	N/A	N/A	N/A	
Dec-02	15	16	93.75%	0	0	14	14	100.00%	N/A	N/A	-0.62	No
Jan-03	16	17	94.12%	0	1	14	14	100.00%	N/A	N/A	-0.64	No
Feb-03	13	14	92.86%	0	0	11	11	100.00%	N/A	N/A	-0.65	No
Mar-03	7	8	87.50%	0	2	4	4	100.00%	N/A	N/A	-0.78	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

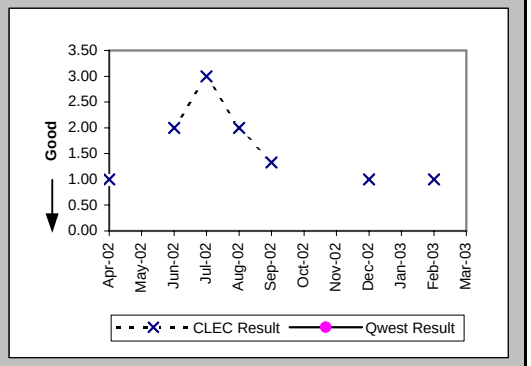
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	205	25	8.20	0	0	99	17	5.82	8.64	0.65	-0.6	No
May-02	165	15	11.00	0	0	72	16	4.50	3.60	1.38	-0.16	No
Jun-02	123	20	6.15	0	0	43	8	5.38	6.41	-0.02	-1.01	No
Jul-02	73	12	6.08	0	0	213	25	8.52	12.13	-0.57	-1.35	No
Aug-02	61	12	5.08	0	1	143	17	8.41	10.91	-0.81	-1.49	No
Sep-02	113	19	5.95	0	2	104	23	4.52	2.27	1.01	-0.39	No
Oct-02	213	24	8.88	0	0	103	21	4.90	2.62	1.05	-0.36	No
Nov-02	39	10	3.90	0	3	166	19	8.74	7.96	-1.56	-1.95	No
Dec-02	72	16	4.50	0	0	89	14	6.36	2.47	-2.06	-2.25	No
Jan-03	95	17	5.59	0	1	77	14	5.50	1.02	0.17	-0.9	No
Feb-03	78	14	5.57	0	0	62	11	5.64	0.67	-0.24	-1.15	No
Mar-03	48	8	6.00	0	2	24	4	6.00	0.82	0	-1	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

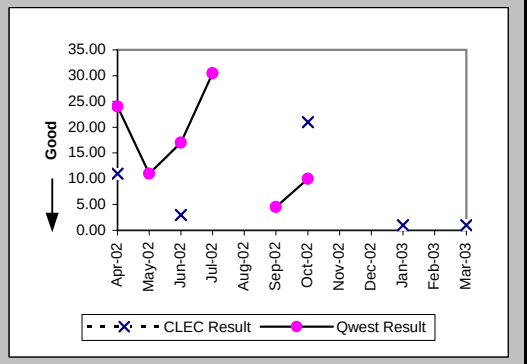
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0							
May-02												
Jun-02	2	1	2.00	0	0							
Jul-02	3	1	3.00	0	0							
Aug-02	2	1	2.00	1	1							
Sep-02	4	3	1.33	0	0							
Oct-02												
Nov-02												
Dec-02	1	1	1.00	0	0							
Jan-03												
Feb-03	1	1	1.00	0	0							
Mar-03												



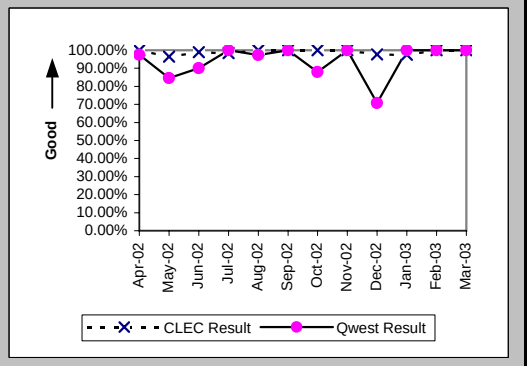
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	1	11.00	0	0	24	1	24.00				
May-02						11	1	11.00				
Jun-02	3	1	3.00	0	0	17	1	17.00				
Jul-02						61	2	30.50	34.65			
Aug-02												
Sep-02						9	2	4.50	4.95			
Oct-02	42	2	21.00	0	0	10	1	10.00				
Nov-02												
Dec-02												
Jan-03	1	1	1.00	0	0							
Feb-03												
Mar-03	1	1	1.00	0	0							



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

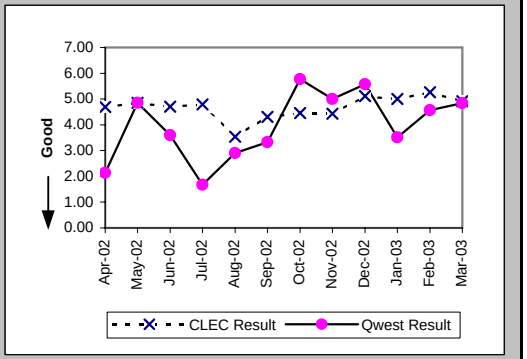
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	98	98	100.00%	0	1	38	39	97.44%	15.81%	-0.86	-1.52	No
May-02	83	86	96.51%	0	3	11	13	84.62%	36.08%	-1.11	-1.67	No
Jun-02	91	92	98.91%	0	3	9	10	90.00%	30.00%	-0.89	-1.54	No
Jul-02	61	62	98.39%	0	2	7	7	100.00%	N/A	N/A	-1.06	No
Aug-02	46	46	100.00%	0	0	37	38	97.37%	16.01%	-0.75	-1.46	No
Sep-02	35	35	100.00%	0	2	22	22	100.00%	N/A	N/A	N/A	
Oct-02	46	46	100.00%	0	1	51	58	87.93%	32.58%	-1.88	-2.14	No
Nov-02	57	57	100.00%	0	1	28	28	100.00%	N/A	N/A	N/A	
Dec-02	44	45	97.78%	0	3	17	24	70.83%	45.45%	-2.35	-2.43	No
Jan-03	39	40	97.50%	1	0	57	57	100.00%	N/A	N/A	-0.51	No
Feb-03	45	45	100.00%	1	0	21	21	100.00%	N/A	N/A	N/A	
Mar-03	25	25	100.00%	1	1	38	38	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

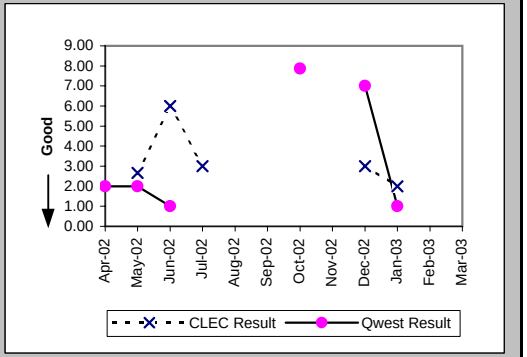
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	460	98	4.69	0	1	83	39	2.13	1.03	3.72	1.26	Yes
May-02	417	86	4.85	0	3	63	13	4.85	2.97	-0.24	-1.14	No
Jun-02	429	91	4.71	1	3	36	10	3.60	1.35	3.72	1.26	Yes
Jul-02	292	61	4.79	1	2	10	6	1.67	1.37	3.72	1.26	Yes
Aug-02	163	46	3.54	0	0	102	35	2.91	2.08	1.38	-0.16	No
Sep-02	151	35	4.31	0	2	70	21	3.33	2.06	1.59	-0.03	No
Oct-02	205	46	4.46	0	1	323	56	5.77	4.74	-1.39	-1.85	No
Nov-02	248	56	4.43	1	1	135	27	5.00	1.07	-2.27	-2.38	No
Dec-02	230	45	5.11	0	3	128	23	5.57	3.55	-0.5	-1.3	No
Jan-03	200	40	5.00	1	0	207	59	3.51	2.20	2.88	0.75	Yes
Feb-03	226	43	5.26	3	0	96	21	4.57	1.16	2.46	0.49	Yes
Mar-03	113	23	4.91	3	1	179	37	4.84	2.17	0.14	-0.91	No



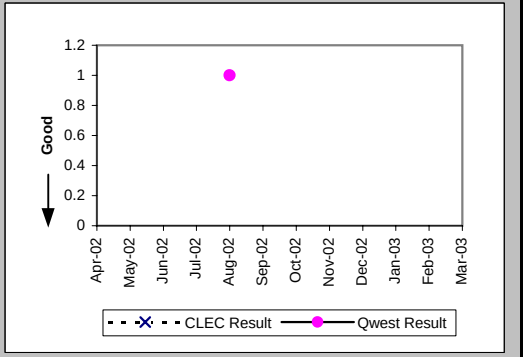
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	1	2.00				
May-02	8	3	2.67	0	0	2	1	2.00				
Jun-02	6	1	6.00	0	1	1	1	1.00				
Jul-02	3	1	3.00	0	1							
Aug-02												
Sep-02												
Oct-02						55	7	7.86	7.65			
Nov-02												
Dec-02	3	1	3.00	0	0	49	7	7.00	0.00			
Jan-03	4	2	2.00	0	0	1	1	1.00				
Feb-03												
Mar-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

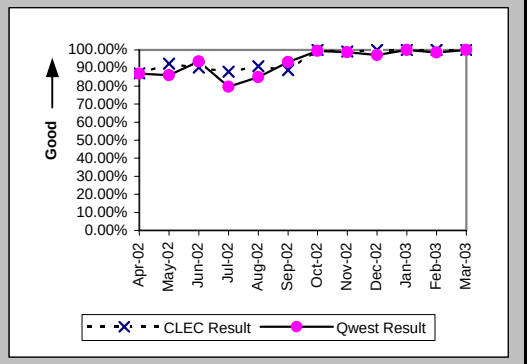
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

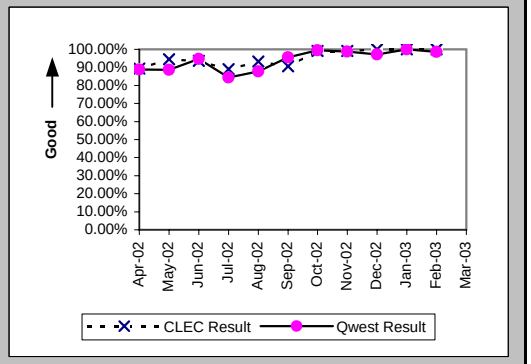
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	181	208	87.02%	0	0	86	99	86.87%	33.77%	-0.04	-1.02	No
May-02	184	199	92.46%	0	0	98	114	85.96%	34.74%	-1.59	-1.97	No
Jun-02	184	204	90.20%	0	0	88	94	93.62%	24.44%	0.95	-0.42	No
Jul-02	153	174	87.93%	0	0	102	128	79.69%	40.23%	-1.76	-2.07	No
Aug-02	122	134	91.04%	0	0	208	245	84.90%	35.81%	-1.6	-1.97	No
Sep-02	104	117	88.89%	0	0	294	315	93.33%	24.94%	1.48	-0.1	No
Oct-02	119	119	100.00%			391	393	99.49%	7.12%	-0.68	-1.42	No
Nov-02	123	124	99.19%			343	347	98.85%	10.67%	-0.31	-1.19	No
Dec-02	119	119	100.00%			207	213	97.18%	16.55%	-1.49	-1.9	No
Jan-03	111	111	100.00%			241	241	100.00%	N/A	N/A	N/A	
Feb-03	100	100	100.00%			215	218	98.62%	11.65%	-0.98	-1.59	No
Mar-03	87	87	100.00%			185	185	100.00%	N/A	N/A	N/A	



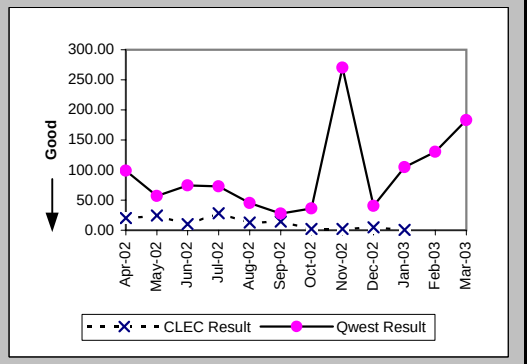
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	186	208	89.42%	0	0	88	99	88.89%	31.43%	-0.14	-1.08	No
May-02	188	199	94.47%	0	0	101	114	88.60%	31.79%	-1.57	-1.96	No
Jun-02	191	204	93.63%	0	0	89	94	94.68%	22.44%	0.3	-0.82	No
Jul-02	155	174	89.08%	0	0	108	128	84.38%	36.31%	-1.11	-1.68	No
Aug-02	125	134	93.28%	0	0	215	245	87.76%	32.78%	-1.57	-1.95	No
Sep-02	106	117	90.60%	0	0	301	315	95.56%	20.61%	1.86	0.13	Yes
Oct-02	118	119	99.16%	0	0	391	393	99.49%	7.12%	0.36	-0.78	No
Nov-02	123	124	99.19%	0	0	343	347	98.85%	10.67%	-0.31	-1.19	No
Dec-02	119	119	100.00%	0	65	207	213	97.18%	16.55%	-1.49	-1.9	No
Jan-03	111	111	100.00%	0	0	241	241	100.00%	N/A	N/A	N/A	
Feb-03	100	100	100.00%	0	0	215	218	98.62%	11.65%	-0.98	-1.59	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

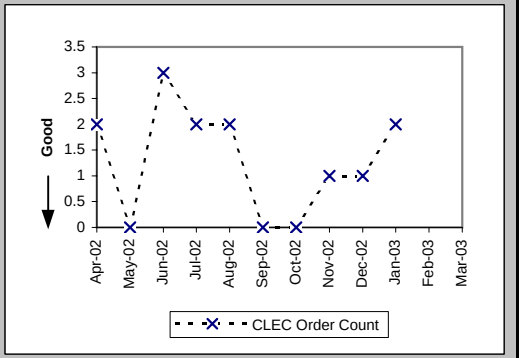
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	241	12	20.08	0	0	396	4	99.00	167.58	-0.82	-1.5	No
May-02	148	6	24.67	0	0	510	9	56.67	118.22	-0.51	-1.31	No
Jun-02	124	12	10.33	0	0	668	9	74.22	119.57	-1.21	-1.74	No
Jul-02	112	4	28.00	0	0	728	10	72.80	123.57	-0.61	-1.37	No
Aug-02	65	5	13.00	0	0	908	20	45.40	98.64	-0.66	-1.4	No
Sep-02	43	3	14.33	0	0	740	27	27.41	85.84	-0.25	-1.15	No
Oct-02	4	2	2.00	0	0	651	18	36.17	111.04	-0.41	-1.25	No
Nov-02	8	4	2.00	0	0	540	2	270.00	322.44	-0.96	-1.58	No
Dec-02	5	1	5.00	0	2	646	16	40.38	128.53	-0.27	-1.16	No
Jan-03	1	3	0.33	0	0	628	6	104.67	214.22	-0.69	-1.42	No
Feb-03						652	5	130.40	241.66			
Mar-03						731	4	182.75	267.05			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

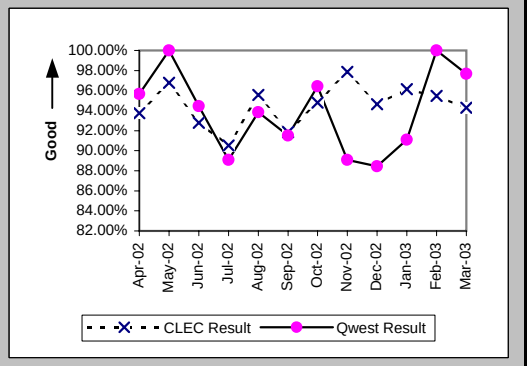
Date	CLEC Order Count
Apr-02	2
May-02	0
Jun-02	3
Jul-02	2
Aug-02	2
Sep-02	0
Oct-02	0
Nov-02	1
Dec-02	1
Jan-03	2
Feb-03	
Mar-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

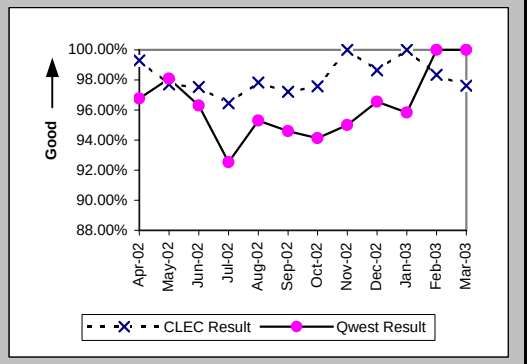
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	90	96	93.75%	111	0	44	46	95.65%	20.39%	0.36	-0.78	No
May-02	90	93	96.77%	87	0	37	37	100.00%	N/A	N/A	-0.4	No
Jun-02	116	125	92.80%	136	0	34	36	94.44%	22.91%	0.24	-0.85	No
Jul-02	105	116	90.52%	116	0	49	55	89.09%	31.18%	-0.28	-1.17	No
Aug-02	108	113	95.58%	112	0	61	65	93.85%	24.03%	-0.46	-1.28	No
Sep-02	79	86	91.86%	80	0	54	59	91.53%	27.85%	-0.07	-1.04	No
Oct-02	91	96	94.79%	81	0	54	56	96.43%	18.56%	0.39	-0.76	No
Nov-02	46	47	97.87%	50	0	49	55	89.09%	31.18%	-1.42	-1.86	No
Dec-02	53	56	94.64%	42	0	23	26	88.46%	31.95%	-0.82	-1.5	No
Jan-03	50	52	96.15%	48	0	41	45	91.11%	28.46%	-0.87	-1.53	No
Feb-03	42	44	95.45%	37	0	31	31	100.00%	N/A	N/A	-0.38	No
Mar-03	33	35	94.29%	31	0	42	43	97.67%	15.07%	0.69	-0.58	No



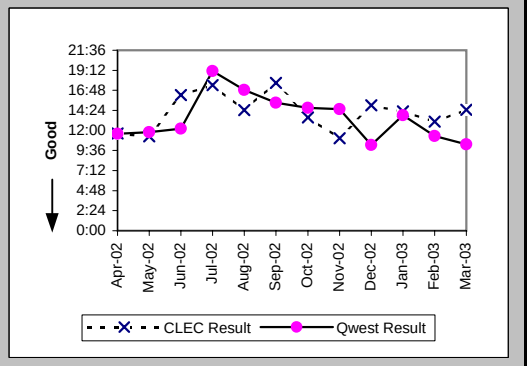
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	142	143	99.30%	111	0	60	62	96.77%	17.67%	-0.94	-1.57	No
May-02	128	131	97.71%	87	0	51	52	98.08%	13.73%	-0.04	-1.02	No
Jun-02	158	162	97.53%	136	0	52	54	96.30%	18.89%	-0.42	-1.25	No
Jul-02	136	141	96.45%	116	0	62	67	92.54%	26.28%	-1	-1.61	No
Aug-02	135	138	97.83%	112	0	81	85	95.29%	21.18%	-0.87	-1.53	No
Sep-02	105	108	97.22%	80	0	70	74	94.59%	22.61%	-0.77	-1.47	No
Oct-02	121	124	97.58%	81	0	64	68	94.12%	23.53%	-0.98	-1.59	No
Nov-02	57	57	100.00%	50	0	57	60	95.00%	21.79%	-1.24	-1.75	No
Dec-02	72	73	98.63%	42	0	28	29	96.55%	18.25%	-0.52	-1.32	No
Jan-03	63	63	100.00%	48	0	46	48	95.83%	19.98%	-1.09	-1.66	No
Feb-03	59	60	98.33%	37	0	34	34	100.00%	N/A	N/A	-0.74	No
Mar-03	41	42	97.62%	31	0	48	48	100.00%	N/A	N/A	-0.58	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

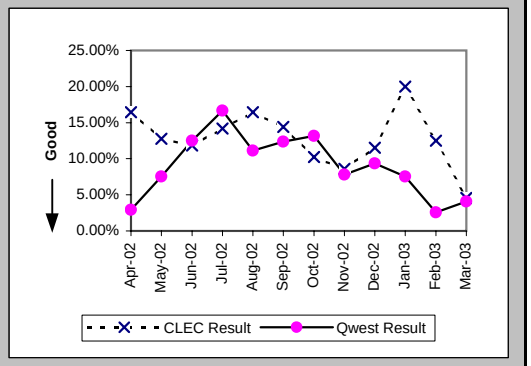
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1663:41	143	11:38	108	0	719:40	62	11:36	14:01	-0.04	-1.02	No
May-02	1477:26	131	11:17	85	0	613:42	52	11:48	10:56	-0.29	-1.18	No
Jun-02	2631:22	162	16:15	129	0	658:56	54	12:12	14:01	1.54	-0.06	No
Jul-02	2456:21	141	17:25	102	0	1280:37	67	19:07	30:02	-0.38	-1.23	No
Aug-02	1991:29	138	14:26	110	0	1430:54	85	16:50	17:30	-1	-1.61	No
Sep-02	1910:37	108	17:41	77	0	1132:54	74	15:19	14:24	0.95	-0.42	No
Oct-02	1680:13	124	13:33	78	0	1000:56	68	14:43	21:14	-0.36	-1.22	No
Nov-02	630:32	57	11:04	49	0	873:55	60	14:34	23:25	-0.81	-1.49	No
Dec-02	1096:48	73	15:01	37	0	297:14	29	10:15	11:46	1.19	-0.28	No
Jan-03	901:19	63	14:18	46	0	662:53	48	13:49	13:31	0.21	-0.87	No
Feb-03	782:44	60	13:03	33	0	385:30	34	11:20	8:33	0.77	-0.53	No
Mar-03	607:52	42	14:28	29	0	495:41	48	10:20	9:46	1.8	0.09	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

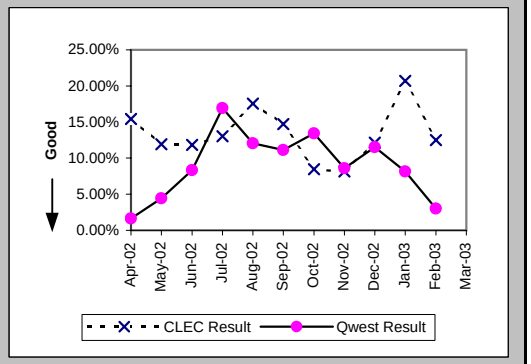
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	146	16.44%	108	0	2	68	2.94%	16.90%	2.97	0.8	Yes
May-02	17	133	12.78%	85	0	4	53	7.55%	26.42%	1	-0.39	No
Jun-02	20	169	11.83%	129	0	7	56	12.50%	33.07%	-0.13	-1.08	No
Jul-02	22	155	14.19%	102	0	12	72	16.67%	37.27%	-0.47	-1.28	No
Aug-02	23	140	16.43%	110	0	10	90	11.11%	31.43%	1.11	-0.32	No
Sep-02	16	111	14.41%	77	0	10	81	12.35%	32.90%	0.39	-0.76	No
Oct-02	13	127	10.24%	78	0	10	76	13.16%	33.80%	-0.6	-1.36	No
Nov-02	5	58	8.62%	49	0	5	64	7.81%	26.84%	0.14	-0.91	No
Dec-02	9	78	11.54%	37	0	3	32	9.38%	29.15%	0.26	-0.84	No
Jan-03	13	65	20.00%	46	0	4	53	7.55%	26.42%	1.9	0.16	Yes
Feb-03	8	64	12.50%	33	0	1	39	2.56%	15.81%	1.73	0.05	Yes
Mar-03	2	44	4.55%	29	0	2	49	4.08%	19.79%	0.07	-0.96	No



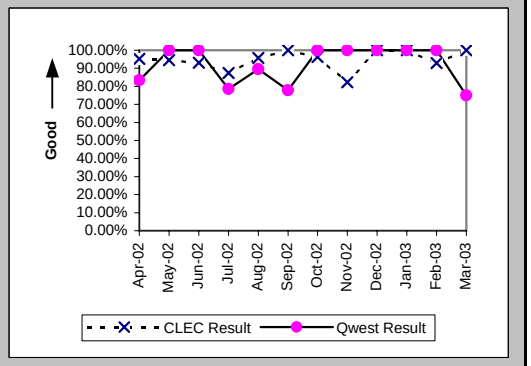
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	21	136	15.44%	108	0	1	61	1.64%	12.70%	3.02	0.84	Yes
May-02	15	126	11.90%	85	0	2	45	4.44%	20.61%	1.45	-0.12	No
Jun-02	18	152	11.84%	129	0	4	48	8.33%	27.64%	0.63	-0.62	No
Jul-02	18	138	13.04%	102	0	11	65	16.92%	37.50%	-0.69	-1.42	No
Aug-02	23	131	17.56%	110	0	10	83	12.05%	32.55%	1.07	-0.35	No
Sep-02	15	102	14.71%	77	0	8	72	11.11%	31.43%	0.67	-0.6	No
Oct-02	10	118	8.47%	78	0	9	67	13.43%	34.10%	-0.95	-1.58	No
Nov-02	4	49	8.16%	49	0	5	58	8.62%	28.07%	-0.08	-1.05	No
Dec-02	9	74	12.16%	37	0	3	26	11.54%	31.95%	0	-1	No
Jan-03	12	58	20.69%	46	0	4	49	8.16%	27.38%	1.79	0.09	Yes
Feb-03	8	64	12.50%	33	0	1	33	3.03%	17.14%	1.5	-0.09	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

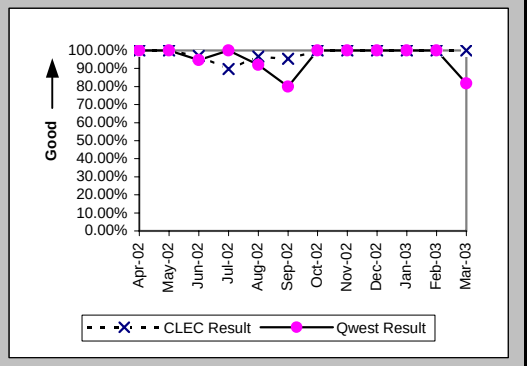
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	21	95.24%	20	0	5	6	83.33%	37.27%	-0.69	-1.42	No
May-02	17	18	94.44%	19	0	7	7	100.00%	N/A	N/A	-0.83	No
Jun-02	27	29	93.10%	25	0	17	17	100.00%	N/A	N/A	-0.45	No
Jul-02	21	24	87.50%	17	0	11	14	78.57%	41.03%	-0.65	-1.39	No
Aug-02	23	24	95.83%	18	0	17	19	89.47%	30.69%	-0.67	-1.41	No
Sep-02	34	34	100.00%	14	0	7	9	77.78%	41.57%	-1.43	-1.87	No
Oct-02	26	27	96.30%	12	0	10	10	100.00%	N/A	N/A	-0.84	No
Nov-02	14	17	82.35%	8	0	8	8	100.00%	N/A	N/A	-0.3	No
Dec-02	7	7	100.00%	8	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03	11	11	100.00%	8	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	13	14	92.86%	9	0	8	8	100.00%	N/A	N/A	-0.74	No
Mar-03	13	13	100.00%	5	0	6	8	75.00%	43.30%	-1.28	-1.78	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

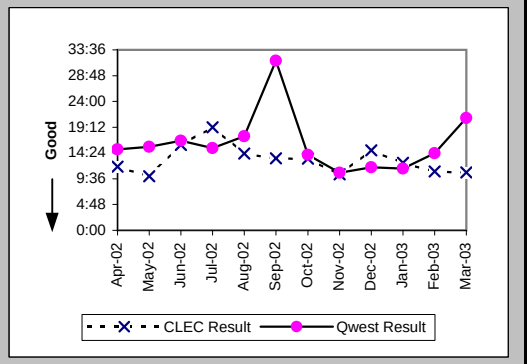
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	37	37	100.00%	20	0	11	11	100.00%	N/A	N/A	N/A	
May-02	22	22	100.00%	19	0	9	9	100.00%	N/A	N/A	N/A	
Jun-02	33	34	97.06%	25	0	18	19	94.74%	22.33%	-0.36	-1.22	No
Jul-02	26	29	89.66%	17	0	17	17	100.00%	N/A	N/A	-0.25	No
Aug-02	28	29	96.55%	18	0	23	25	92.00%	27.13%	-0.61	-1.37	No
Sep-02	42	44	95.45%	14	0	8	10	80.00%	40.00%	-1.1	-1.67	No
Oct-02	34	34	100.00%	12	0	11	11	100.00%	N/A	N/A	N/A	
Nov-02	22	22	100.00%	8	0	8	8	100.00%	N/A	N/A	N/A	
Dec-02	10	10	100.00%	8	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03	16	16	100.00%	8	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	14	14	100.00%	9	0	8	8	100.00%	N/A	N/A	N/A	
Mar-03	16	16	100.00%	5	0	9	11	81.82%	38.57%	-1.2	-1.73	No



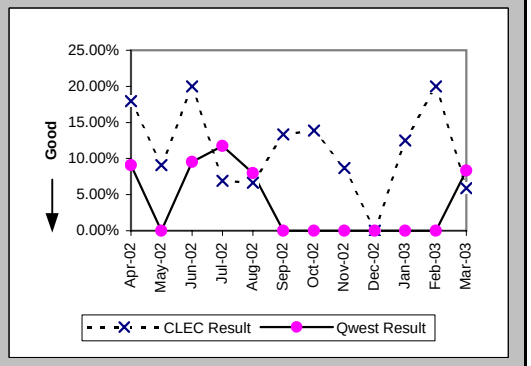
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	437:51	37	11:50	18	0	165:42	11	15:04	9:18	-1.01	-1.61	No
May-02	221:19	22	10:04	19	0	140:00	9	15:33	6:21	-2.18	-2.33	No
Jun-02	541:20	34	15:55	24	0	316:54	19	16:41	15:25	-0.17	-1.1	No
Jul-02	555:43	29	19:10	17	0	260:26	17	15:19	12:30	0.81	-0.51	No
Aug-02	415:03	29	14:19	17	0	437:21	25	17:30	16:36	-0.7	-1.43	No
Sep-02	590:21	44	13:25	13	0	315:56	10	31:36	36:44	-1.41	-1.86	No
Oct-02	453:15	34	13:20	10	0	154:41	11	14:04	10:01	-0.21	-1.13	No
Nov-02	229:58	22	10:27	7	0	85:35	8	10:42	10:11	-0.06	-1.04	No
Dec-02	148:38	10	14:52	8	0	47:02	4	11:45	10:31	0.72	-0.56	No
Jan-03	201:26	16	12:35	8	0	68:57	6	11:30	9:26	0.1	-0.94	No
Feb-03	153:32	14	10:58	8	0	115:03	8	14:23	8:52	-0.87	-1.53	No
Mar-03	172:31	16	10:47	4	0	229:48	11	20:53	24:19	-1.06	-1.65	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

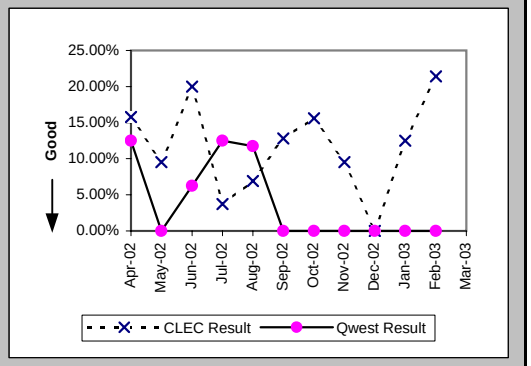
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	39	17.95%	18	0	1	11	9.09%	28.75%	0.59	-0.64	No
May-02	2	22	9.09%	19	0	0	9	0.00%	N/A	N/A	-0.56	No
Jun-02	7	35	20.00%	24	0	2	21	9.52%	29.35%	0.98	-0.4	No
Jul-02	2	29	6.90%	17	0	2	17	11.76%	32.22%	-0.49	-1.3	No
Aug-02	2	30	6.67%	17	0	2	25	8.00%	27.13%	-0.18	-1.11	No
Sep-02	6	45	13.33%	13	0	0	11	0.00%	N/A	N/A	-0.23	No
Oct-02	5	36	13.89%	10	0	0	12	0.00%	N/A	N/A	-0.21	No
Nov-02	2	23	8.70%	7	0	0	10	0.00%	N/A	N/A	-0.54	No
Dec-02	0	10	0.00%	8	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03	2	16	12.50%	8	0	0	6	0.00%	N/A	N/A	-0.59	No
Feb-03	3	15	20.00%	8	0	0	9	0.00%	N/A	N/A	-0.22	No
Mar-03	1	17	5.88%	4	0	1	12	8.33%	27.64%	-0.24	-1.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

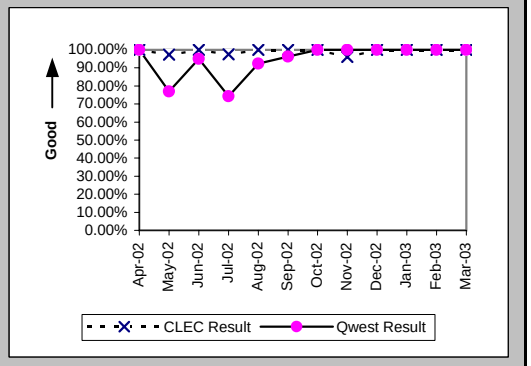
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	38	15.79%	18	0	1	8	12.50%	33.07%	0.07	-0.96	No
May-02	2	21	9.52%	19	0	0	8	0.00%	N/A	N/A	-0.58	No
Jun-02	7	35	20.00%	24	0	1	16	6.25%	24.21%	1.21	-0.27	No
Jul-02	1	27	3.70%	17	0	2	16	12.50%	33.07%	-0.84	-1.51	No
Aug-02	2	29	6.90%	17	0	2	17	11.76%	32.22%	-0.49	-1.3	No
Sep-02	5	39	12.82%	13	0	0	10	0.00%	N/A	N/A	-0.32	No
Oct-02	5	32	15.63%	10	0	0	10	0.00%	N/A	N/A	-0.21	No
Nov-02	2	21	9.52%	7	0	0	7	0.00%	N/A	N/A	-0.63	No
Dec-02	0	9	0.00%	8	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03	2	16	12.50%	8	0	0	5	0.00%	N/A	N/A	-0.64	No
Feb-03	3	14	21.43%	8	0	0	7	0.00%	N/A	N/A	-0.3	No
Mar-03												



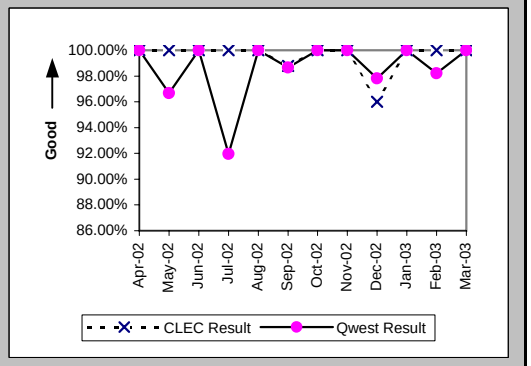
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	55	55	100.00%	37	0	23	23	100.00%	N/A	N/A	N/A	
May-02	37	38	97.37%	34	0	10	13	76.92%	42.13%	-1.51	-1.92	No
Jun-02	48	48	100.00%	45	0	19	20	95.00%	21.79%	-0.86	-1.52	No
Jul-02	39	40	97.50%	34	0	26	35	74.29%	43.71%	-2.29	-2.4	No
Aug-02	26	26	100.00%	53	0	36	39	92.31%	26.65%	-1.14	-1.69	No
Sep-02	36	36	100.00%	60	0	26	27	96.30%	18.89%	-0.77	-1.47	No
Oct-02	26	26	100.00%	20	0	37	37	100.00%	N/A	N/A	N/A	
Nov-02	25	26	96.15%	31	0	35	35	100.00%	N/A	N/A	-0.53	No
Dec-02	30	30	100.00%	28	0	22	22	100.00%	N/A	N/A	N/A	
Jan-03	18	18	100.00%	21	0	26	26	100.00%	N/A	N/A	N/A	
Feb-03	7	7	100.00%	20	0	23	23	100.00%	N/A	N/A	N/A	
Mar-03	10	10	100.00%	18	0	17	17	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

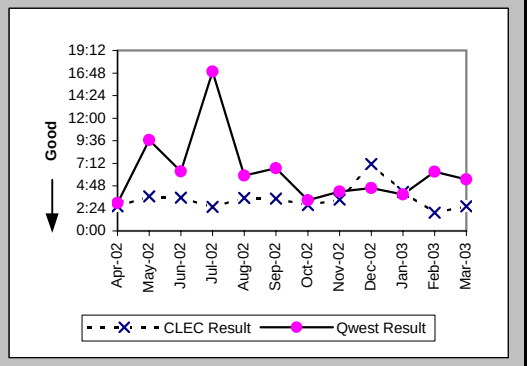
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	106	106	100.00%	37	0	52	52	100.00%	N/A	N/A	N/A	
May-02	94	94	100.00%	34	0	29	30	96.67%	17.95%	-0.89	-1.54	No
Jun-02	90	90	100.00%	45	0	37	37	100.00%	N/A	N/A	N/A	
Jul-02	79	79	100.00%	34	0	80	87	91.95%	27.20%	-1.9	-2.16	No
Aug-02	65	65	100.00%	53	0	71	71	100.00%	N/A	N/A	N/A	
Sep-02	82	83	98.80%	60	0	74	75	98.67%	11.47%	-0.07	-1.04	No
Oct-02	68	68	100.00%	20	0	67	67	100.00%	N/A	N/A	N/A	
Nov-02	58	58	100.00%	31	0	60	60	100.00%	N/A	N/A	N/A	
Dec-02	48	50	96.00%	28	0	45	46	97.83%	14.58%	0.34	-0.79	No
Jan-03	31	31	100.00%	21	0	54	54	100.00%	N/A	N/A	N/A	
Feb-03	21	21	100.00%	20	0	55	56	98.21%	13.24%	-0.53	-1.32	No
Mar-03	25	25	100.00%	18	0	46	46	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

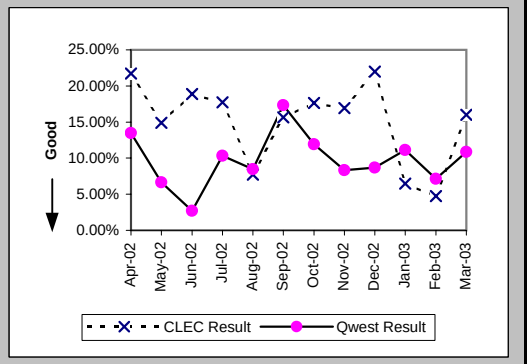
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	278:59	106	2:38	37	0	153:04	52	2:57	4:02	-0.46	-1.28	No
May-02	344:56	94	3:40	34	0	290:06	30	9:40	18:52	-1.52	-1.92	No
Jun-02	317:33	90	3:32	45	0	234:35	37	6:20	9:25	-1.53	-1.93	No
Jul-02	202:17	79	2:34	34	0	1475:26	87	16:58	39:02	-2.37	-2.44	No
Aug-02	226:59	65	3:30	53	0	417:29	71	5:53	7:57	-1.75	-2.06	No
Sep-02	284:43	83	3:26	60	0	499:48	75	6:40	13:11	-1.54	-1.94	No
Oct-02	188:29	68	2:46	20	0	219:19	67	3:16	4:56	-0.59	-1.36	No
Nov-02	193:04	58	3:20	30	0	251:16	60	4:11	6:03	-0.77	-1.47	No
Dec-02	355:12	50	7:06	28	0	209:41	46	4:34	8:37	0.37	-0.78	No
Jan-03	128:27	31	4:09	21	0	209:26	54	3:53	7:09	0.15	-0.91	No
Feb-03	40:31	21	1:56	20	0	353:11	56	6:18	13:37	-1.26	-1.76	No
Mar-03	65:40	25	2:38	18	0	252:16	46	5:29	7:04	-1.63	-1.99	No



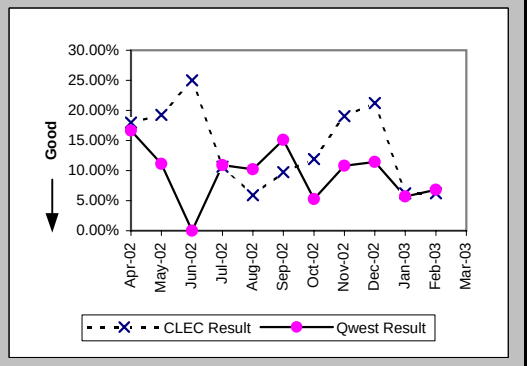
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	23	106	21.70%	37	0	7	52	13.46%	34.13%	1.23	-0.25	No
May-02	14	94	14.89%	34	0	2	30	6.67%	24.94%	1.15	-0.3	No
Jun-02	17	90	18.89%	45	0	1	37	2.70%	16.22%	2.49	0.51	Yes
Jul-02	14	79	17.72%	34	0	9	87	10.34%	30.45%	1.35	-0.18	No
Aug-02	5	65	7.69%	53	0	6	71	8.45%	27.81%	-0.16	-1.1	No
Sep-02	13	83	15.66%	60	0	13	75	17.33%	37.85%	-0.28	-1.17	No
Oct-02	12	68	17.65%	20	0	8	67	11.94%	32.43%	0.9	-0.45	No
Nov-02	10	59	16.95%	30	0	5	60	8.33%	27.64%	1.37	-0.17	No
Dec-02	11	50	22.00%	28	0	4	46	8.70%	28.18%	1.77	0.08	Yes
Jan-03	2	31	6.45%	21	0	6	54	11.11%	31.43%	-0.66	-1.4	No
Feb-03	1	21	4.76%	20	0	4	56	7.14%	25.75%	-0.36	-1.22	No
Mar-03	4	25	16.00%	18	0	5	46	10.87%	31.13%	0.58	-0.65	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

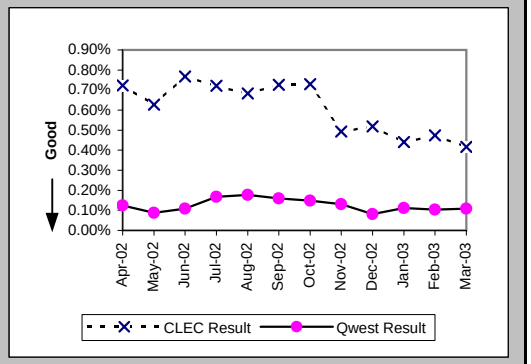
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	50	18.00%	37	0	6	36	16.67%	37.27%	0.12	-0.93	No
May-02	10	52	19.23%	34	0	2	18	11.11%	31.43%	0.73	-0.56	No
Jun-02	9	36	25.00%	45	0	0	23	0.00%	N/A	N/A	0.62	Yes
Jul-02	5	47	10.64%	34	0	6	55	10.91%	31.18%	-0.04	-1.03	No
Aug-02	2	34	5.88%	53	0	5	49	10.20%	30.27%	-0.64	-1.39	No
Sep-02	4	41	9.76%	60	0	8	53	15.09%	35.80%	-0.72	-1.44	No
Oct-02	5	42	11.90%	20	0	2	38	5.26%	22.33%	0.98	-0.4	No
Nov-02	8	42	19.05%	30	0	4	37	10.81%	31.05%	0.97	-0.41	No
Dec-02	7	33	21.21%	28	0	4	35	11.43%	31.82%	1.05	-0.36	No
Jan-03	1	16	6.25%	21	0	2	35	5.71%	23.21%	0.04	-0.97	No
Feb-03	1	16	6.25%	20	0	3	44	6.82%	25.21%	-0.08	-1.05	No
Mar-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

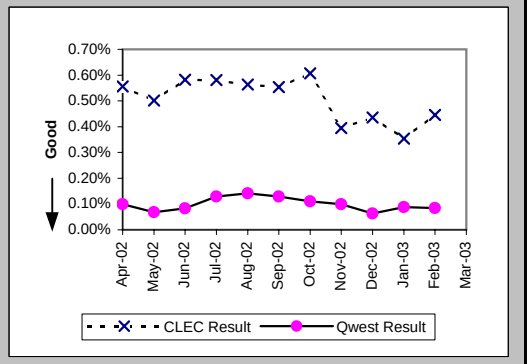
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	291	40276	0.72%	163	0	131	105142	0.12%	3.53%	28.92	16.58	Yes
May-02	249	39660	0.63%	138	0	92	104689	0.09%	2.96%	30.9	17.79	Yes
Jun-02	294	38268	0.77%	198	0	114	104554	0.11%	3.30%	33.43	19.33	Yes
Jul-02	263	36466	0.72%	153	0	176	105194	0.17%	4.09%	22.3	12.56	Yes
Aug-02	235	34446	0.68%	180	0	186	105408	0.18%	4.20%	19.42	10.8	Yes
Sep-02	239	32902	0.73%	150	0	167	104724	0.16%	3.99%	22.48	12.67	Yes
Oct-02	231	31653	0.73%	108	0	155	104020	0.15%	3.86%	23.46	13.26	Yes
Nov-02	140	28419	0.49%	86	0	134	102106	0.13%	3.62%	14.88	8.05	Yes
Dec-02	138	26631	0.52%	73	0	82	101742	0.08%	2.84%	22.4	12.62	Yes
Jan-03	112	25470	0.44%	75	0	113	101144	0.11%	3.34%	14.01	7.51	Yes
Feb-03	100	21094	0.47%	61	0	104	99773	0.10%	3.23%	15.12	8.19	Yes
Mar-03	86	20673	0.42%	51	0	107	98762	0.11%	3.29%	12.23	6.43	Yes



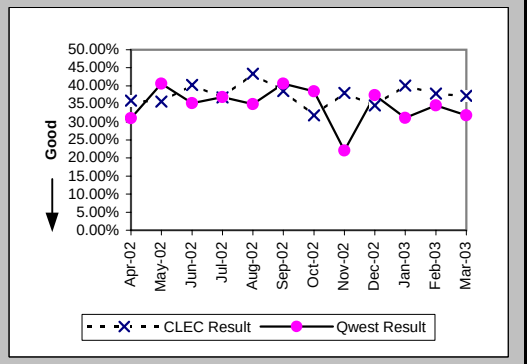
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	224	40276	0.56%	163	0	105	105142	0.10%	3.16%	24.65	13.99	Yes
May-02	199	39660	0.50%	138	0	71	104689	0.07%	2.60%	28.27	16.19	Yes
Jun-02	223	38268	0.58%	198	0	87	104554	0.08%	2.88%	29	16.63	Yes
Jul-02	212	36466	0.58%	153	0	136	105194	0.13%	3.59%	20.7	11.59	Yes
Aug-02	194	34446	0.56%	180	0	149	105408	0.14%	3.76%	18.09	10	Yes
Sep-02	182	32876	0.55%	150	0	135	104724	0.13%	3.59%	18.72	10.38	Yes
Oct-02	192	31653	0.61%	108	0	115	104020	0.11%	3.32%	23.25	13.14	Yes
Nov-02	112	28419	0.39%	86	0	102	102106	0.10%	3.16%	13.89	7.44	Yes
Dec-02	116	26631	0.44%	73	0	65	101742	0.06%	2.53%	21.37	11.99	Yes
Jan-03	90	25470	0.35%	75	0	89	101144	0.09%	2.97%	12.77	6.76	Yes
Feb-03	94	21094	0.45%	61	0	84	99773	0.08%	2.90%	16.44	9	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

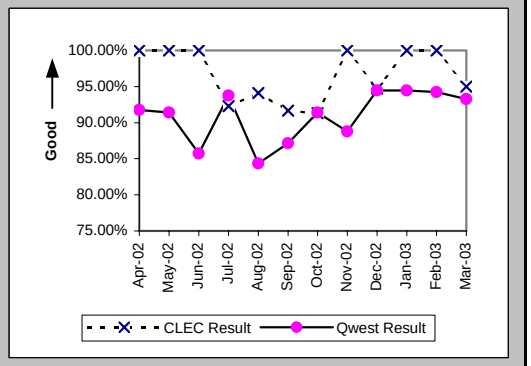
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	163	454	35.90%	0	0	59	190	31.05%	46.27%	1.18	-0.28	No
May-02	138	387	35.66%	0	0	63	155	40.65%	49.12%	-1.07	-1.65	No
Jun-02	198	492	40.24%	0	0	62	176	35.23%	47.77%	1.17	-0.29	No
Jul-02	153	416	36.78%	0	0	103	279	36.92%	48.26%	-0.04	-1.02	No
Aug-02	180	415	43.37%	0	0	100	286	34.97%	47.69%	2.24	0.36	Yes
Sep-02	150	389	38.56%	0	0	114	281	40.57%	49.10%	-0.52	-1.32	No
Oct-02	108	339	31.86%	0	0	97	252	38.49%	48.66%	-1.64	-2	No
Nov-02	86	226	38.05%	0	0	38	172	22.09%	41.49%	3.42	1.08	Yes
Dec-02	73	211	34.60%	0	0	49	131	37.40%	48.39%	-0.52	-1.32	No
Jan-03	75	187	40.11%	0	0	51	164	31.10%	46.29%	1.75	0.07	Yes
Feb-03	61	161	37.89%	0	0	55	159	34.59%	47.57%	0.61	-0.63	No
Mar-03	51	137	37.23%	0	0	50	157	31.85%	46.59%	0.96	-0.41	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

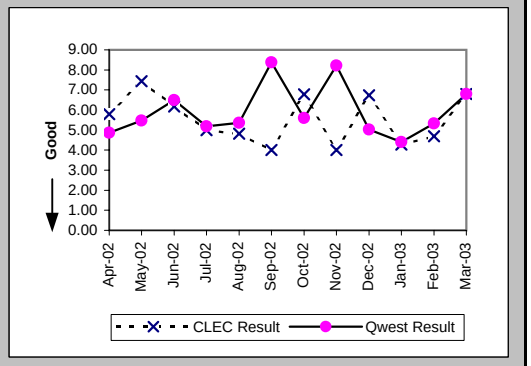
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	29	29	100.00%	0	1	78	85	91.76%	27.49%	-1.39	-1.85	No
May-02	16	16	100.00%	0	1	106	116	91.38%	28.07%	-1.15	-1.7	No
Jun-02	12	12	100.00%	0	0	90	105	85.71%	34.99%	-1.34	-1.81	No
Jul-02	12	13	92.31%	0	2	105	112	93.75%	24.21%	0.21	-0.87	No
Aug-02	16	17	94.12%	0	0	81	96	84.38%	36.31%	-1.02	-1.62	No
Sep-02	22	24	91.67%	0	0	88	101	87.13%	33.49%	-0.6	-1.36	No
Oct-02	21	23	91.30%	0	0	106	116	91.38%	28.07%	0.04	-0.97	No
Nov-02	18	18	100.00%	0	0	79	89	88.76%	31.58%	-1.38	-1.84	No
Dec-02	18	19	94.74%	0	1	85	90	94.44%	22.91%	-0.05	-1.03	No
Jan-03	22	22	100.00%	0	0	85	90	94.44%	22.91%	-1.02	-1.62	No
Feb-03	16	16	100.00%	0	0	82	87	94.25%	23.27%	-0.91	-1.55	No
Mar-03	19	20	95.00%	0	1	69	74	93.24%	25.10%	-0.28	-1.17	No



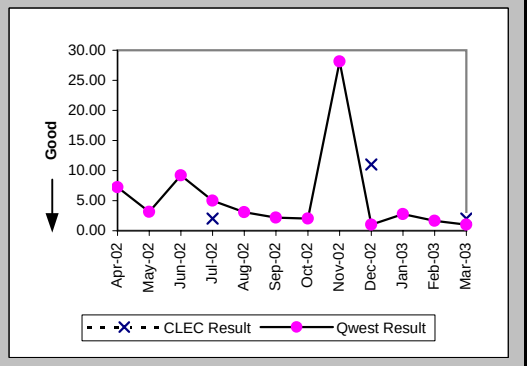
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	168	29	5.79	0	1	424	87	4.87	6.59	0.62	-0.62	No
May-02	119	16	7.44	0	1	636	116	5.48	6.60	1.08	-0.35	No
Jun-02	74	12	6.17	0	0	696	107	6.50	10.50	-0.11	-1.06	No
Jul-02	65	13	5.00	0	2	590	114	5.18	5.21	-0.11	-1.07	No
Aug-02	82	17	4.82	0	0	515	96	5.36	9.45	-0.22	-1.13	No
Sep-02	96	24	4.00	0	0	854	102	8.37	13.01	-1.48	-1.9	No
Oct-02	156	23	6.78	0	0	666	119	5.60	7.02	0.73	-0.56	No
Nov-02	72	18	4.00	0	0	756	92	8.22	13.59	-1.2	-1.73	No
Dec-02	128	19	6.74	0	1	463	92	5.03	6.33	0.93	-0.43	No
Jan-03	94	22	4.27	0	0	397	90	4.41	4.24	-0.14	-1.08	No
Feb-03	75	16	4.69	0	0	469	88	5.33	4.61	-0.51	-1.31	No
Mar-03	136	20	6.80	0	1	509	75	6.79	9.39	0.01	-0.99	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

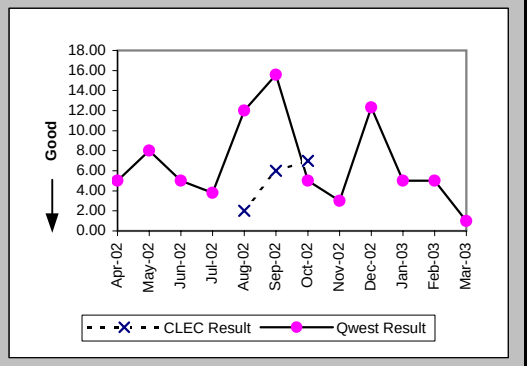
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						29	4	7.25	8.66			
May-02						25	8	3.12	1.73			
Jun-02						92	10	9.20	18.75			
Jul-02	2	1	2.00	0	0	20	4	5.00	7.35	-0.37	-1.22	No
Aug-02						28	9	3.11	3.95			
Sep-02						13	6	2.17	0.75			
Oct-02						22	11	2.00	1.41			
Nov-02						197	7	28.14	35.41			
Dec-02	11	1	11.00	0	0	2	2	1.00	0.00			
Jan-03						11	4	2.75	1.50			
Feb-03						5	3	1.67	1.15			
Mar-03	2	1	2.00	0	1	4	4	1.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

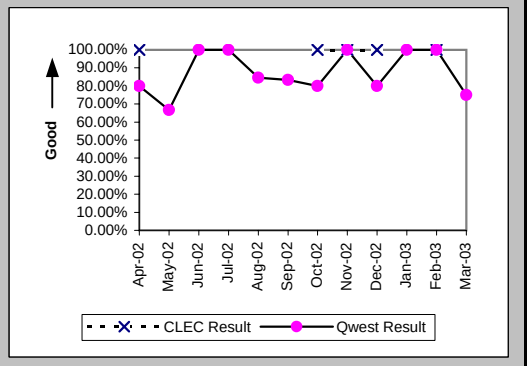
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						15	3	5.00	1.00			
May-02						16	2	8.00	2.83			
Jun-02						30	6	5.00	5.02			
Jul-02						19	5	3.80	1.92			
Aug-02	2	1	2.00	0	0	72	6	12.00	12.49	-0.74	-1.45	No
Sep-02	12	2	6.00	0	0	109	7	15.57	27.16	-0.44	-1.27	No
Oct-02	14	2	7.00	0	0	5	1	5.00				
Nov-02						12	4	3.00	2.16			
Dec-02						37	3	12.33	13.32			
Jan-03						5	1	5.00				
Feb-03						10	2	5.00	4.24			
Mar-03						1	1	1.00				



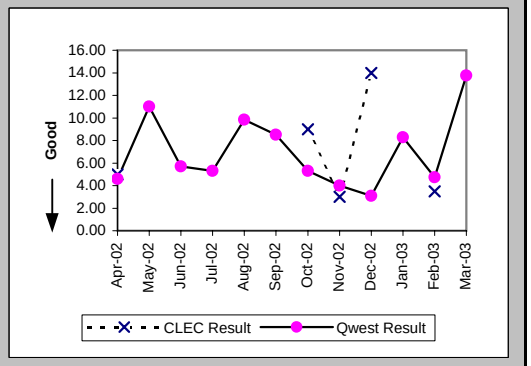
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
May-02						4	6	66.67%	47.14%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						5	6	83.33%	37.27%			
Oct-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
Nov-02	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
Jan-03						14	14	100.00%	0.00%			
Feb-03	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-03						3	4	75.00%	43.30%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

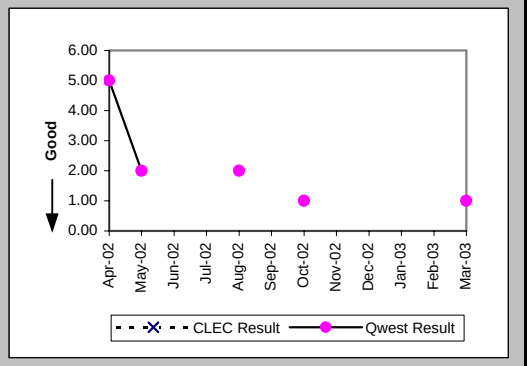
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	1	5.00	0	0	46	10	4.60	6.48	0.71	-0.57	No
May-02						66	6	11.00	17.24			
Jun-02						40	7	5.71	5.59			
Jul-02						53	10	5.30	6.09			
Aug-02						128	13	9.85	10.95			
Sep-02						51	6	8.50	10.97			
Oct-02	9	1	9.00	0	0	53	10	5.30	5.58	1.03	-0.38	No
Nov-02	9	3	3.00	0	0	40	10	4.00	2.94	-0.52	-1.31	No
Dec-02	14	1	14.00	0	0	31	10	3.10	1.79	1.64	0	Yes
Jan-03						116	14	8.29	6.58			
Feb-03	7	2	3.50	0	0	19	4	4.75	3.30	-0.44	-1.27	No
Mar-03						55	4	13.75	14.93			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

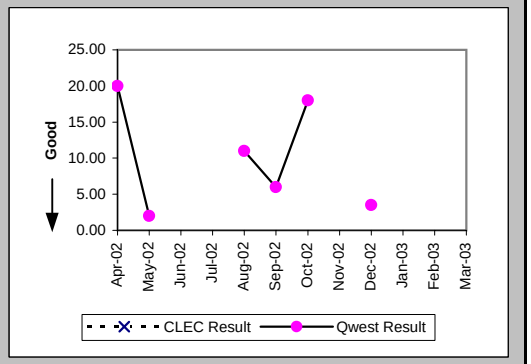
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02						2	1	2.00				
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						1	1	1.00				



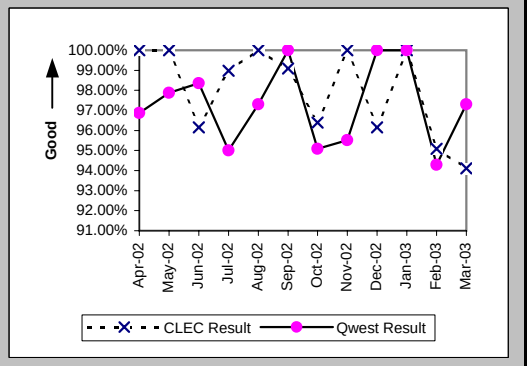
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						20	1	20.00				
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02						11	1	11.00				
Sep-02						6	1	6.00				
Oct-02						18	1	18.00				
Nov-02												
Dec-02						7	2	3.50	3.54			
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

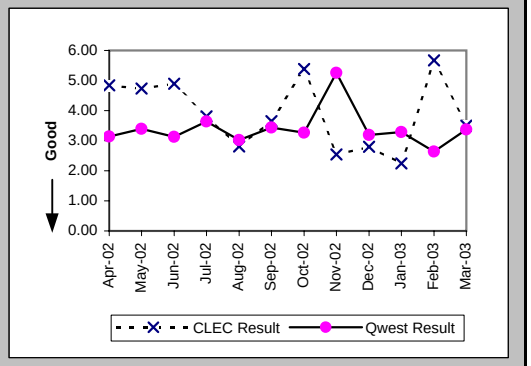
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	110	110	100.00%	0	3	62	64	96.88%	17.40%	-1.14	-1.69	No
May-02	136	136	100.00%	0	4	92	94	97.87%	14.43%	-1.1	-1.67	No
Jun-02	75	78	96.15%	0	4	60	61	98.36%	12.70%	0.66	-0.6	No
Jul-02	97	98	98.98%	0	2	76	80	95.00%	21.79%	-1.21	-1.74	No
Aug-02	141	141	100.00%	0	0	72	74	97.30%	16.22%	-1.16	-1.71	No
Sep-02	326	329	99.09%	0	3	56	56	100.00%	N/A	N/A	-0.69	No
Oct-02	107	111	96.40%	0	0	58	61	95.08%	21.62%	-0.38	-1.23	No
Nov-02	75	75	100.00%	0	1	64	67	95.52%	20.68%	-1.29	-1.78	No
Dec-02	50	52	96.15%	0	0	62	62	100.00%	N/A	N/A	-0.23	No
Jan-03	112	112	100.00%	0	2	37	37	100.00%	N/A	N/A	N/A	
Feb-03	58	61	95.08%	0	1	33	35	94.29%	23.21%	-0.16	-1.1	No
Mar-03	32	34	94.12%	0	0	36	37	97.30%	16.22%	0.59	-0.64	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

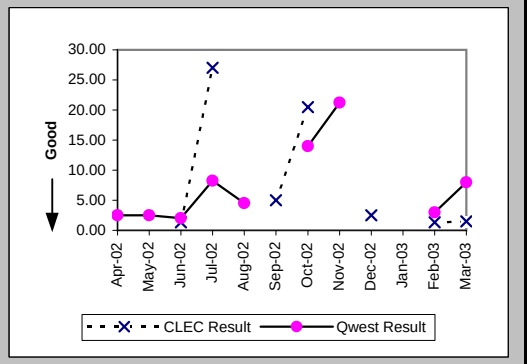
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	508	105	4.84	5	3	138	44	3.14	2.41	3.72	1.26	Yes
May-02	563	119	4.73	17	4	217	64	3.39	1.32	3.72	1.26	Yes
Jun-02	357	73	4.89	5	4	94	30	3.13	1.11	3.72	1.26	Yes
Jul-02	61	16	3.81	82	2	164	45	3.64	3.66	0.42	-0.74	No
Aug-02	45	16	2.81	125	0	151	50	3.02	1.22	-0.59	-1.36	No
Sep-02	168	46	3.65	283	3	134	39	3.44	1.52	0.42	-0.74	No
Oct-02	140	26	5.38	85	0	167	51	3.27	2.26	1.21	-0.26	No
Nov-02	94	37	2.54	38	1	247	47	5.26	7.81	-1.58	-1.96	No
Dec-02	28	10	2.80	42	0	83	26	3.19	1.36	-0.78	-1.47	No
Jan-03	9	4	2.25	108	2	92	28	3.29	1.46	-1.33	-1.81	No
Feb-03	102	18	5.67	43	1	58	22	2.64	1.47	2.46	0.49	Yes
Mar-03	14	4	3.50	30	0	91	27	3.37	1.42	-0.13	-1.08	No



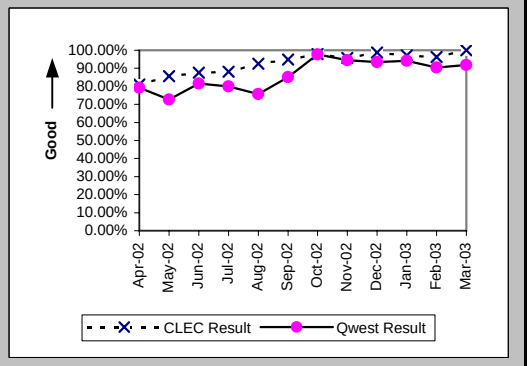
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	2	2.50	0.71			
May-02						5	2	2.50	2.12			
Jun-02	4	3	1.33	0	0	2	1	2.00				
Jul-02	27	1	27.00	0	0	33	4	8.25	9.98	1.21	-0.26	No
Aug-02						9	2	4.50	4.95			
Sep-02	15	3	5.00	0	0							
Oct-02	82	4	20.50	0	0	42	3	14.00	7.94	0.06	-0.96	No
Nov-02						85	4	21.25	18.87			
Dec-02	5	2	2.50	0	0							
Jan-03												
Feb-03	4	3	1.33	0	0	6	2	3.00	1.41	-1.29	-1.78	No
Mar-03	3	2	1.50	0	0	16	2	8.00	7.07	-0.92	-1.56	No



New Service Installation Quality (Percent) (OP-5) (Parity)

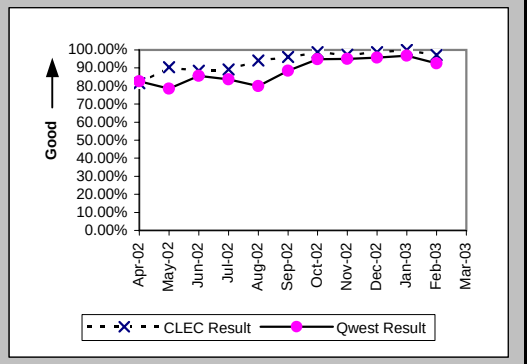
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	145	179	81.01%	0	0	137	173	79.19%	40.59%	-0.42	-1.25	No
May-02	125	146	85.62%	0	0	139	191	72.77%	44.51%	-2.62	-2.6	No
Jun-02	106	121	87.60%	0	0	160	196	81.63%	38.72%	-1.33	-1.81	No
Jul-02	89	101	88.12%	0	0	152	190	80.00%	40.00%	-1.65	-2	No
Aug-02	125	135	92.59%	0	0	147	194	75.77%	42.85%	-3.5	-3.13	No
Sep-02	243	256	94.92%	0	0	148	174	85.06%	35.65%	-2.82	-2.71	No
Oct-02	239	244	97.95%			174	178	97.75%	14.82%	-0.14	-1.08	No
Nov-02	111	116	95.69%			171	181	94.48%	22.85%	-0.45	-1.27	No
Dec-02	83	84	98.81%			157	168	93.45%	24.74%	-1.62	-1.99	No
Jan-03	100	103	97.09%			145	154	94.16%	23.46%	-0.98	-1.6	No
Feb-03	103	107	96.26%			122	135	90.37%	29.50%	-1.54	-1.94	No
Mar-03	67	67	100.00%			113	123	91.87%	27.33%	-1.96	-2.19	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

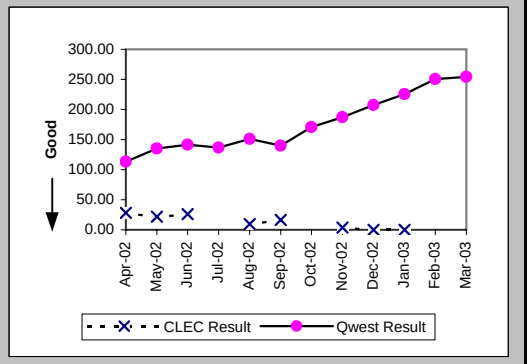
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	146	179	81.56%	0	0	143	173	82.66%	37.86%	0.26	-0.84	No
May-02	132	146	90.41%	0	0	150	191	78.53%	41.06%	-2.63	-2.6	No
Jun-02	107	121	88.43%	0	0	168	196	85.71%	34.99%	-0.67	-1.41	No
Jul-02	90	101	89.11%	0	0	159	190	83.68%	36.95%	-1.19	-1.72	No
Aug-02	127	135	94.07%	0	0	155	194	79.90%	40.08%	-3.16	-2.92	No
Sep-02	246	256	96.09%	0	0	154	174	88.51%	31.90%	-2.42	-2.47	No
Oct-02	241	244	98.77%	0	0	169	178	94.94%	21.91%	-1.77	-2.08	No
Nov-02	113	116	97.41%	0	0	172	181	95.03%	21.74%	-0.92	-1.56	No
Dec-02	83	84	98.81%	0	150	161	168	95.83%	19.98%	-1.11	-1.68	No
Jan-03	103	103	100.00%	0	0	149	154	96.75%	17.72%	-1.44	-1.87	No
Feb-03	104	107	97.20%	0	0	125	135	92.59%	26.19%	-1.36	-1.83	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

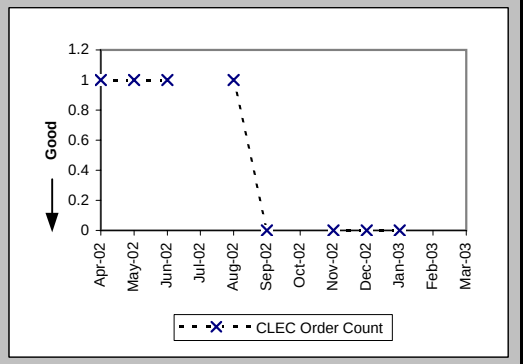
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	28	1	28.00	0	0	7693	68	113.13	93.76	-0.9	-1.55	No
May-02	66	3	22.00	0	0	8383	62	135.21	102.52	-1.87	-2.14	No
Jun-02	105	4	26.25	0	0	8928	63	141.71	114.17	-1.96	-2.19	No
Jul-02						9842	72	136.69	124.33			
Aug-02	39	4	9.75	0	0	10730	71	151.13	131.74	-2.09	-2.27	No
Sep-02	67	4	16.75	0	0	11749	84	139.87	140.01	-1.72	-2.04	No
Oct-02						12459	73	170.67	150.31			
Nov-02	7	2	3.50	0	0	12366	66	187.36	166.24	-1.54	-1.94	No
Dec-02	0	1	0.00	0	0	13280	64	207.50	172.59	-1.19	-1.73	No
Jan-03	0	1	0.00	0	0	14421	64	225.33	177.44	-1.26	-1.77	No
Feb-03						14533	58	250.57	187.87			
Mar-03						15511	61	254.28	196.93			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex 21) (OP-15B) (Diagnostic)

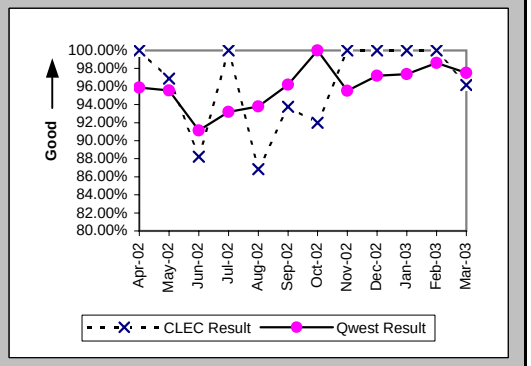
Date	CLEC Order Count
Apr-02	1
May-02	1
Jun-02	1
Jul-02	
Aug-02	1
Sep-02	0
Oct-02	
Nov-02	0
Dec-02	0
Jan-03	0
Feb-03	
Mar-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

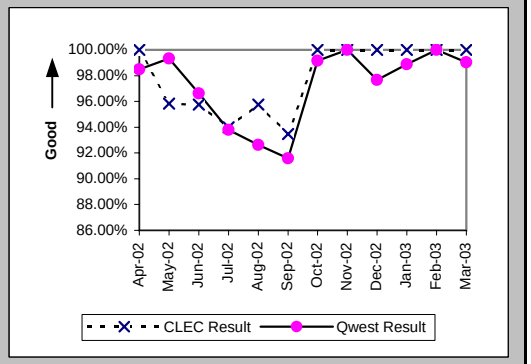
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	25	25	100.00%	29	0	93	97	95.88%	19.88%	-0.92	-1.56	No
May-02	31	32	96.88%	25	0	108	113	95.58%	20.56%	-0.32	-1.19	No
Jun-02	30	34	88.24%	39	0	103	113	91.15%	28.40%	0.51	-0.69	No
Jul-02	35	35	100.00%	38	0	123	132	93.18%	25.21%	-1.42	-1.86	No
Aug-02	33	38	86.84%	33	0	106	113	93.81%	24.11%	1.3	-0.21	No
Sep-02	30	32	93.75%	38	0	76	79	96.20%	19.11%	0.54	-0.67	No
Oct-02	23	25	92.00%	33	0	93	93	100.00%	N/A	N/A	0.25	Yes
Nov-02	10	10	100.00%	31	0	64	67	95.52%	20.68%	-0.64	-1.39	No
Dec-02	19	19	100.00%	13	0	69	71	97.18%	16.55%	-0.66	-1.4	No
Jan-03	17	17	100.00%	19	0	74	76	97.37%	16.01%	-0.61	-1.37	No
Feb-03	20	20	100.00%	30	0	71	72	98.61%	11.70%	-0.47	-1.29	No
Mar-03	25	26	96.15%	31	0	79	81	97.53%	15.52%	0.31	-0.81	No



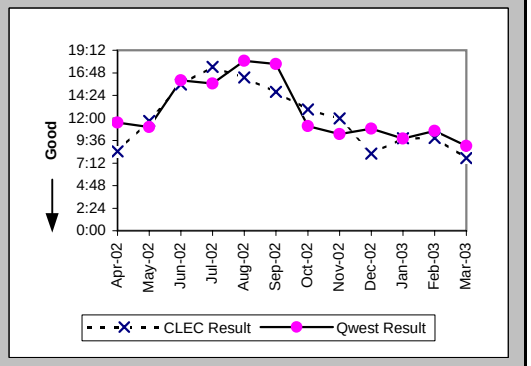
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	45	45	100.00%	29	0	131	133	98.50%	12.17%	-0.72	-1.44	No
May-02	46	48	95.83%	25	0	150	151	99.34%	8.11%	1.43	-0.13	No
Jun-02	45	47	95.74%	39	0	143	148	96.62%	18.07%	0.29	-0.82	No
Jul-02	47	50	94.00%	38	0	151	161	93.79%	24.14%	-0.05	-1.03	No
Aug-02	45	47	95.74%	33	0	138	149	92.62%	26.15%	-0.71	-1.43	No
Sep-02	43	46	93.48%	38	0	98	107	91.59%	27.76%	-0.39	-1.23	No
Oct-02	33	33	100.00%	33	0	117	118	99.15%	9.17%	-0.47	-1.29	No
Nov-02	13	13	100.00%	31	0	76	76	100.00%	N/A	N/A	N/A	
Dec-02	25	25	100.00%	13	0	84	86	97.67%	15.07%	-0.68	-1.41	No
Jan-03	23	23	100.00%	19	0	88	89	98.88%	10.54%	-0.46	-1.28	No
Feb-03	26	26	100.00%	30	0	88	88	100.00%	N/A	N/A	N/A	
Mar-03	36	36	100.00%	31	0	101	102	99.02%	9.85%	-0.51	-1.31	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

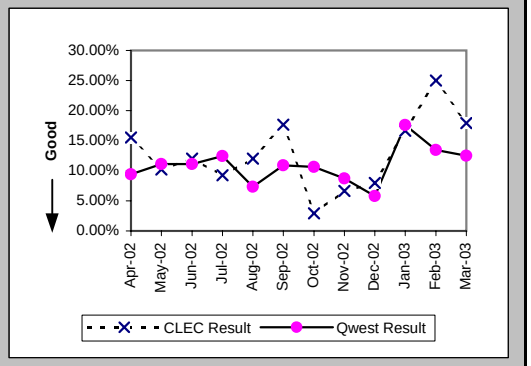
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	379:41	45	8:26	29	0	1529:01	133	11:30	13:05	-1.36	-1.82	No
May-02	560:31	48	11:41	24	0	1663:33	151	11:01	11:12	0.29	-0.82	No
Jun-02	730:53	47	15:33	36	0	2368:25	148	16:00	17:18	-0.16	-1.09	No
Jul-02	870:58	50	17:25	34	0	2523:11	161	15:40	15:48	0.62	-0.62	No
Aug-02	767:10	47	16:19	30	0	2694:14	149	18:05	18:25	-0.57	-1.35	No
Sep-02	679:42	46	14:47	33	0	1897:06	107	17:44	23:14	-0.72	-1.44	No
Oct-02	426:23	33	12:55	32	0	1314:22	118	11:08	9:33	1	-0.39	No
Nov-02	155:19	13	11:57	29	0	780:02	76	10:16	8:47	0.61	-0.63	No
Dec-02	204:51	25	8:12	13	0	932:34	86	10:51	12:28	-0.94	-1.57	No
Jan-03	226:33	23	9:51	18	0	873:01	89	9:49	10:07	0.22	-0.86	No
Feb-03	256:39	26	9:52	28	0	935:01	88	10:38	9:10	-0.37	-1.22	No
Mar-03	278:37	36	7:44	28	0	921:54	102	9:02	10:21	-0.65	-1.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

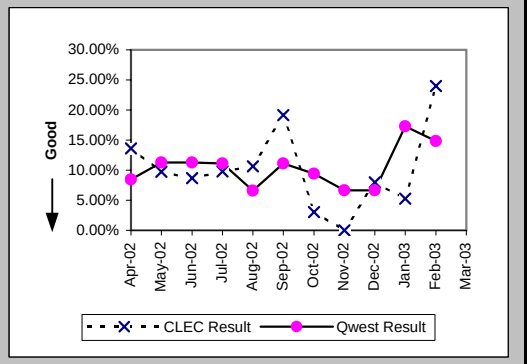
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	45	15.56%	29	0	13	138	9.42%	29.21%	1.11	-0.33	No
May-02	5	49	10.20%	24	0	17	153	11.11%	31.43%	-0.18	-1.11	No
Jun-02	6	50	12.00%	36	0	17	153	11.11%	31.43%	0.19	-0.89	No
Jul-02	5	54	9.26%	34	0	21	169	12.43%	32.99%	-0.61	-1.37	No
Aug-02	6	50	12.00%	30	0	11	150	7.33%	26.07%	0.96	-0.42	No
Sep-02	9	51	17.65%	33	0	12	110	10.91%	31.18%	1.15	-0.3	No
Oct-02	1	34	2.94%	32	0	13	122	10.66%	30.86%	-1.29	-1.78	No
Nov-02	1	15	6.67%	29	0	7	80	8.75%	28.26%	-0.26	-1.16	No
Dec-02	2	25	8.00%	13	0	5	86	5.81%	23.40%	0.4	-0.76	No
Jan-03	4	24	16.67%	18	0	16	91	17.58%	38.07%	-0.1	-1.06	No
Feb-03	7	28	25.00%	28	0	12	89	13.48%	34.15%	1.38	-0.16	No
Mar-03	7	39	17.95%	28	0	13	104	12.50%	33.07%	0.82	-0.5	No



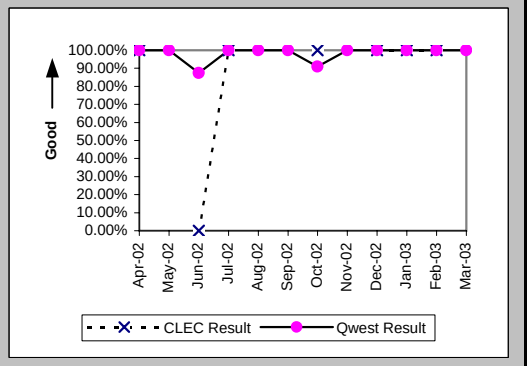
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	44	13.64%	29	0	11	130	8.46%	27.83%	0.97	-0.41	No
May-02	4	41	9.76%	24	0	16	142	11.27%	31.62%	-0.27	-1.16	No
Jun-02	4	46	8.70%	36	0	16	142	11.27%	31.62%	-0.48	-1.29	No
Jul-02	5	51	9.80%	34	0	17	153	11.11%	31.43%	-0.26	-1.16	No
Aug-02	5	47	10.64%	30	0	9	136	6.62%	24.86%	0.87	-0.47	No
Sep-02	9	47	19.15%	33	0	11	99	11.11%	31.43%	1.28	-0.22	No
Oct-02	1	33	3.03%	32	0	11	117	9.40%	29.19%	-1.11	-1.67	No
Nov-02	0	13	0.00%	29	0	5	75	6.67%	24.94%	-0.89	-1.54	No
Dec-02	2	25	8.00%	13	0	5	75	6.67%	24.94%	0.18	-0.89	No
Jan-03	1	19	5.26%	18	0	14	81	17.28%	37.81%	-1.25	-1.76	No
Feb-03	6	25	24.00%	28	0	12	81	14.81%	35.52%	1.03	-0.37	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

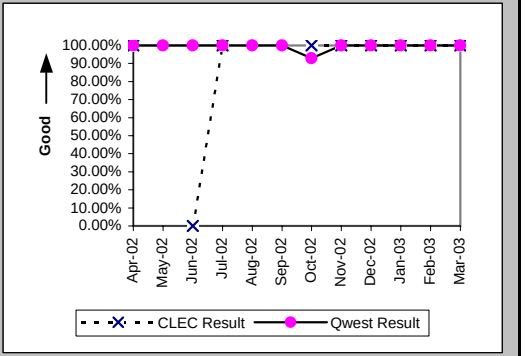
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
May-02						10	10	100.00%	0.00%			
Jun-02	0	1	0.00%	1	0	7	8	87.50%	33.07%	1.29	-0.21	No
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02						15	15	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			
Oct-02	2	2	100.00%	1	0	10	11	90.91%	28.75%	-0.41	-1.25	No
Nov-02						11	11	100.00%	0.00%			
Dec-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-03	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-03						8	8	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

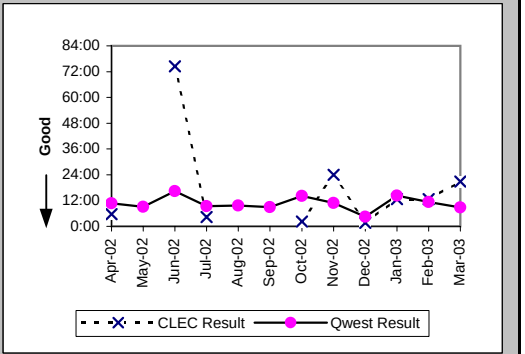
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	12	12	100.00%	N/A	N/A	N/A	
May-02						10	10	100.00%	0.00%			
Jun-02	0	2	0.00%	1	0	11	11	100.00%	N/A	N/A	0.62	Yes
Jul-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02						19	19	100.00%	0.00%			
Sep-02						15	15	100.00%	0.00%			
Oct-02	2	2	100.00%	1	0	13	14	92.86%	25.75%	-0.37	-1.22	No
Nov-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Jan-03	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



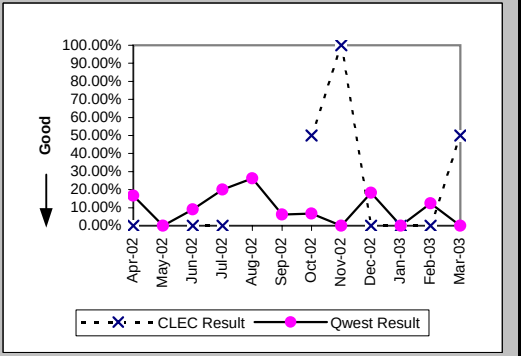
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5:36	1	5:36	1	0	128:06	12	10:41	8:38	-0.56	-1.34	No
May-02						91:25	10	9:09	8:33			
Jun-02	148:53	2	74:26	0	0	180:32	11	16:25	8:25	2.33	0.41	Yes
Jul-02	4:22	1	4:22	0	0	94:17	10	9:26	8:58	-0.54	-1.33	No
Aug-02						184:02	19	9:41	8:19			
Sep-02						135:04	15	9:00	7:59			
Oct-02	4:34	2	2:17	1	0	197:31	14	14:06	18:05	-0.87	-1.53	No
Nov-02	23:57	1	23:57	0	0	130:46	12	10:54	7:49	1.66	0.01	Yes
Dec-02	1:42	1	1:42	0	0	49:19	11	4:29	4:58	-0.54	-1.33	No
Jan-03	25:17	2	12:39	0	0	43:01	3	14:20	10:29	-0.18	-1.11	No
Feb-03	25:11	2	12:36	0	0	90:54	8	11:22	10:11	-0.04	-1.02	No
Mar-03	41:49	2	20:55	0	0	97:17	11	8:51	7:23	2.1	0.27	Yes



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

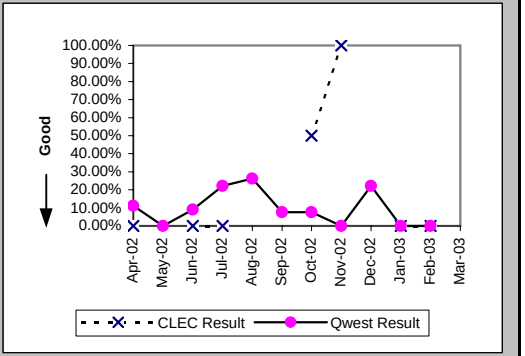
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	1	0	2	12	16.67%	37.27%	-0.43	-1.26	No
May-02						0	10	0.00%	0.00%			
Jun-02	0	3	0.00%	0	0	1	11	9.09%	28.75%	-0.49	-1.3	No
Jul-02	0	1	0.00%	0	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Aug-02						5	19	26.32%	44.03%			
Sep-02						1	16	6.25%	24.21%			
Oct-02	1	2	50.00%	1	0	1	15	6.67%	24.94%	1.23	-0.25	No
Nov-02	1	1	100.00%	0	0	0	12	0.00%	N/A	N/A	0.15	Yes
Dec-02	0	1	0.00%	0	0	2	11	18.18%	38.57%	-0.45	-1.27	No
Jan-03	0	2	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Feb-03	0	2	0.00%	0	0	1	8	12.50%	33.07%	-0.48	-1.29	No
Mar-03	1	2	50.00%	0	0	0	11	0.00%	N/A	N/A	-0.08	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

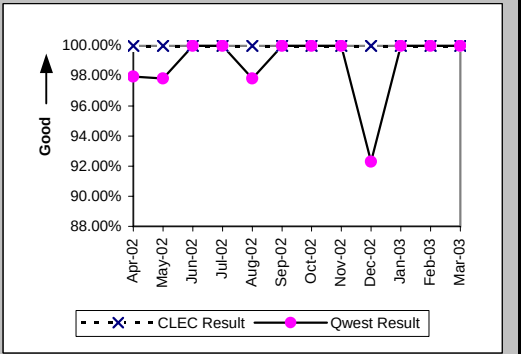
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	1	0	1	9	11.11%	31.43%	-0.34	-1.2	No
May-02						0	9	0.00%	0.00%			
Jun-02	0	3	0.00%	0	0	1	11	9.09%	28.75%	-0.49	-1.3	No
Jul-02	0	1	0.00%	0	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Aug-02						5	19	26.32%	44.03%			
Sep-02						1	13	7.69%	26.65%			
Oct-02	1	2	50.00%	1	0	1	13	7.69%	26.65%	1.15	-0.3	No
Nov-02	1	1	100.00%	0	0	0	10	0.00%	N/A	N/A	0.1	Yes
Dec-02						2	9	22.22%	41.57%			
Jan-03	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Feb-03	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Mar-03												



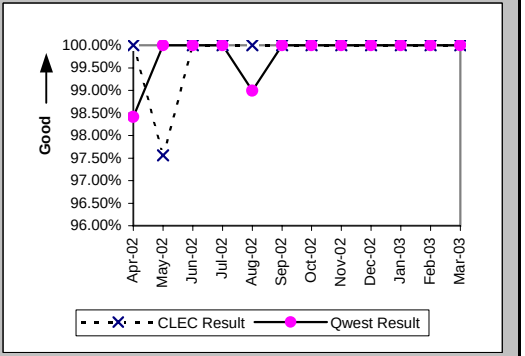
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	12	12	100.00%	11	0	48	49	97.96%	14.14%	-0.45	-1.27	No
May-02	4	4	100.00%	19	0	45	46	97.83%	14.58%	-0.29	-1.17	No
Jun-02	8	8	100.00%	22	0	29	29	100.00%	N/A	N/A	N/A	
Jul-02	12	12	100.00%	13	0	57	57	100.00%	N/A	N/A	N/A	
Aug-02	7	7	100.00%	21	0	45	46	97.83%	14.58%	-0.37	-1.22	No
Sep-02	8	8	100.00%	13	0	21	21	100.00%	N/A	N/A	N/A	
Oct-02	13	13	100.00%	7	0	32	32	100.00%	N/A	N/A	N/A	
Nov-02	7	7	100.00%	10	0	27	27	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	9	0	24	26	92.31%	26.65%	-0.47	-1.29	No
Jan-03	4	4	100.00%	17	0	23	23	100.00%	N/A	N/A	N/A	
Feb-03	9	9	100.00%	11	0	40	40	100.00%	N/A	N/A	N/A	
Mar-03	7	7	100.00%	14	0	22	22	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

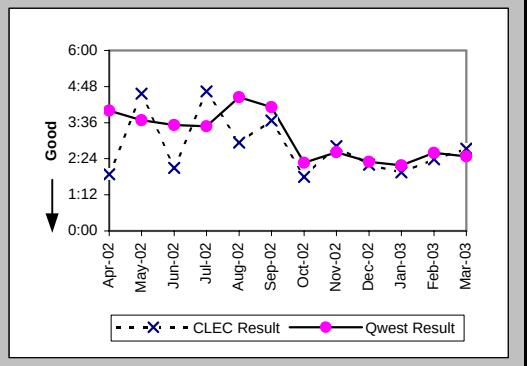
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	50	50	100.00%	11	0	124	126	98.41%	12.50%	-0.76	-1.46	No
May-02	40	41	97.56%	19	0	109	109	100.00%	N/A	N/A	-0.32	No
Jun-02	31	31	100.00%	22	0	95	95	100.00%	N/A	N/A	N/A	
Jul-02	29	29	100.00%	13	0	124	124	100.00%	N/A	N/A	N/A	
Aug-02	30	30	100.00%	21	0	98	99	98.99%	10.00%	-0.48	-1.29	No
Sep-02	23	23	100.00%	13	0	76	76	100.00%	N/A	N/A	N/A	
Oct-02	37	37	100.00%	7	0	99	99	100.00%	N/A	N/A	N/A	
Nov-02	31	31	100.00%	10	0	74	74	100.00%	N/A	N/A	N/A	
Dec-02	18	18	100.00%	9	0	78	78	100.00%	N/A	N/A	N/A	
Jan-03	22	22	100.00%	17	0	68	68	100.00%	N/A	N/A	N/A	
Feb-03	29	29	100.00%	11	0	91	91	100.00%	N/A	N/A	N/A	
Mar-03	22	22	100.00%	14	0	67	67	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

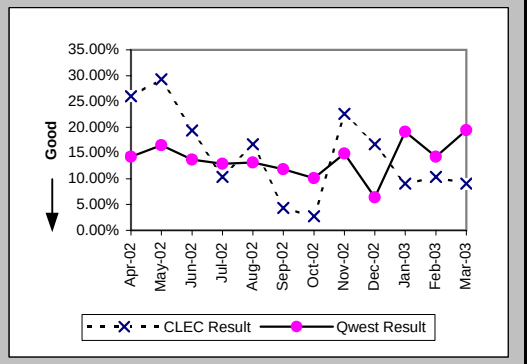
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	94:14	50	1:53	11	0	502:59	126	4:00	8:41	-1.45	-1.88	No
May-02	187:21	41	4:34	19	0	401:29	109	3:41	6:08	0.68	-0.59	No
Jun-02	64:58	31	2:06	22	0	333:23	95	3:31	5:28	-1.25	-1.76	No
Jul-02	134:27	29	4:38	13	0	432:41	124	3:29	4:36	1.08	-0.34	No
Aug-02	87:57	30	2:56	21	0	440:44	99	4:27	9:05	-0.8	-1.49	No
Sep-02	84:31	23	3:40	13	0	313:21	76	4:07	6:55	-0.27	-1.17	No
Oct-02	66:37	37	1:48	7	0	223:39	99	2:16	3:37	-0.66	-1.4	No
Nov-02	87:08	31	2:49	10	0	193:38	74	2:37	3:27	0.32	-0.8	No
Dec-02	39:42	18	2:12	9	0	179:51	78	2:18	5:11	-0.07	-1.04	No
Jan-03	42:53	22	1:57	17	0	148:35	68	2:11	3:48	-0.25	-1.15	No
Feb-03	69:21	29	2:23	11	0	236:06	91	2:36	5:49	-0.16	-1.1	No
Mar-03	60:08	22	2:44	14	0	166:22	67	2:29	3:39	0.28	-0.83	No



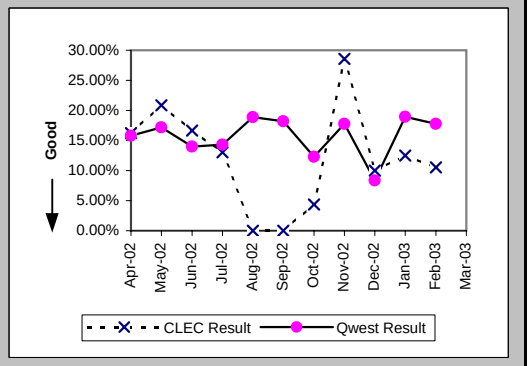
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	50	26.00%	11	0	18	126	14.29%	34.99%	1.78	0.08	Yes
May-02	12	41	29.27%	19	0	18	109	16.51%	37.13%	1.68	0.02	Yes
Jun-02	6	31	19.35%	22	0	13	95	13.68%	34.37%	0.75	-0.54	No
Jul-02	3	29	10.34%	13	0	16	124	12.90%	33.52%	-0.37	-1.22	No
Aug-02	5	30	16.67%	21	0	13	99	13.13%	33.77%	0.49	-0.7	No
Sep-02	1	23	4.35%	13	0	9	76	11.84%	32.31%	-0.97	-1.59	No
Oct-02	1	37	2.70%	7	0	10	99	10.10%	30.13%	-1.27	-1.77	No
Nov-02	7	31	22.58%	10	0	11	74	14.86%	35.57%	0.93	-0.43	No
Dec-02	3	18	16.67%	9	0	5	78	6.41%	24.49%	1.29	-0.22	No
Jan-03	2	22	9.09%	17	0	13	68	19.12%	39.32%	-1.04	-1.63	No
Feb-03	3	29	10.34%	11	0	13	91	14.29%	34.99%	-0.53	-1.32	No
Mar-03	2	22	9.09%	14	0	13	67	19.40%	39.55%	-1.06	-1.65	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

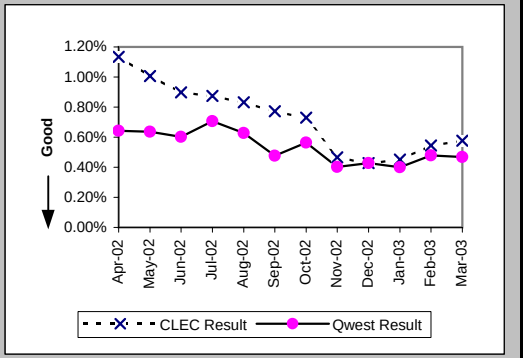
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	37	16.22%	11	0	12	76	15.79%	36.46%	0.06	-0.96	No
May-02	5	24	20.83%	19	0	11	64	17.19%	37.73%	0.38	-0.77	No
Jun-02	3	18	16.67%	22	0	7	50	14.00%	34.70%	0.26	-0.84	No
Jul-02	3	23	13.04%	13	0	11	77	14.29%	34.99%	-0.15	-1.09	No
Aug-02	0	8	0.00%	21	0	10	53	18.87%	39.13%	-1.27	-1.77	No
Sep-02	0	15	0.00%	13	0	8	44	18.18%	38.57%	-1.58	-1.96	No
Oct-02	1	23	4.35%	7	0	7	57	12.28%	32.82%	-0.98	-1.59	No
Nov-02	6	21	28.57%	10	0	8	45	17.78%	38.23%	0.96	-0.42	No
Dec-02	1	10	10.00%	9	0	4	48	8.33%	27.64%	0.16	-0.9	No
Jan-03	2	16	12.50%	17	0	7	37	18.92%	39.17%	-0.55	-1.33	No
Feb-03	2	19	10.53%	11	0	11	62	17.74%	38.20%	-0.72	-1.44	No
Mar-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

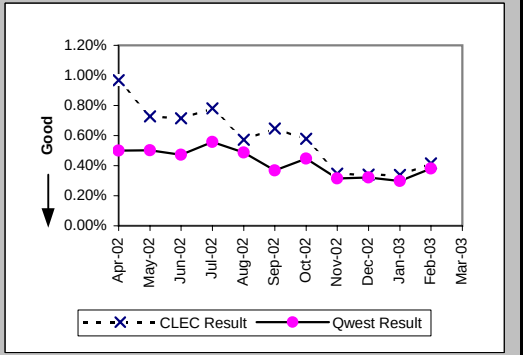
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	96	8471	1.13%	41	0	276	42986	0.64%	7.99%	5.17	2.15	Yes
May-02	90	8944	1.01%	43	0	272	42793	0.64%	7.95%	4.01	1.44	Yes
Jun-02	84	9360	0.90%	58	0	259	42953	0.60%	7.74%	3.33	1.03	Yes
Jul-02	84	9612	0.87%	47	0	303	42849	0.71%	8.38%	1.76	0.07	Yes
Aug-02	80	9626	0.83%	52	0	268	42772	0.63%	7.89%	2.3	0.4	Yes
Sep-02	74	9581	0.77%	48	0	202	42401	0.48%	6.89%	3.8	1.31	Yes
Oct-02	73	10015	0.73%	40	0	236	41812	0.56%	7.49%	1.97	0.2	Yes
Nov-02	47	10097	0.47%	39	0	166	41339	0.40%	6.32%	0.91	-0.45	No
Dec-02	44	10305	0.43%	22	0	175	40976	0.43%	6.52%	0	-1	No
Jan-03	48	10657	0.45%	35	0	162	40415	0.40%	6.32%	0.72	-0.56	No
Feb-03	59	10838	0.54%	39	0	188	39346	0.48%	6.90%	0.89	-0.46	No
Mar-03	63	10944	0.58%	42	0	182	38902	0.47%	6.82%	1.46	-0.11	No



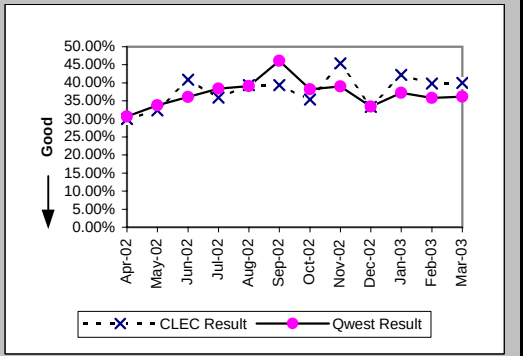
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	82	8471	0.97%	41	0	215	42986	0.50%	7.05%	5.58	2.39	Yes
May-02	65	8944	0.73%	43	0	215	42793	0.50%	7.07%	2.73	0.66	Yes
Jun-02	67	9360	0.72%	58	0	203	42953	0.47%	6.86%	3.11	0.89	Yes
Jul-02	75	9612	0.78%	47	0	239	42849	0.56%	7.45%	2.65	0.61	Yes
Aug-02	55	9626	0.57%	52	0	208	42772	0.49%	6.96%	1.08	-0.34	No
Sep-02	62	9581	0.65%	48	0	156	42401	0.37%	6.05%	4.08	1.48	Yes
Oct-02	58	10015	0.58%	40	0	187	41812	0.45%	6.67%	1.78	0.08	Yes
Nov-02	35	10097	0.35%	39	0	130	41339	0.31%	5.60%	0.52	-0.69	No
Dec-02	35	10305	0.34%	22	0	132	40976	0.32%	5.67%	0.28	-0.83	No
Jan-03	36	10657	0.34%	35	0	120	40415	0.30%	5.44%	0.69	-0.58	No
Feb-03	45	10838	0.42%	39	0	150	39346	0.38%	6.16%	0.51	-0.69	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

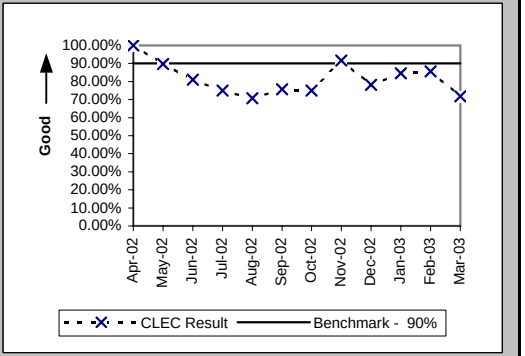
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	41	137	29.93%	0	0	122	398	30.65%	46.11%	-0.16	-1.1	No
May-02	43	133	32.33%	0	0	139	411	33.82%	47.31%	-0.32	-1.19	No
Jun-02	58	142	40.85%	0	0	146	405	36.05%	48.01%	1.01	-0.38	No
Jul-02	47	131	35.88%	0	0	189	492	38.41%	48.64%	-0.53	-1.32	No
Aug-02	52	132	39.39%	0	0	172	440	39.09%	48.80%	0.06	-0.96	No
Sep-02	48	122	39.34%	0	0	173	375	46.13%	49.85%	-1.31	-1.79	No
Oct-02	40	113	35.40%	0	0	146	382	38.22%	48.59%	-0.54	-1.33	No
Nov-02	39	86	45.35%	0	0	106	272	38.97%	48.77%	1.04	-0.37	No
Dec-02	22	66	33.33%	0	0	88	263	33.46%	47.19%	-0.02	-1.01	No
Jan-03	35	83	42.17%	0	0	96	258	37.21%	48.34%	0.8	-0.51	No
Feb-03	39	98	39.80%	0	0	105	293	35.84%	47.95%	0.7	-0.57	No
Mar-03	42	105	40.00%	0	0	103	285	36.14%	48.04%	0.7	-0.58	No



Checklist #2 - Enhanced Extended Loops (EELs) Installation

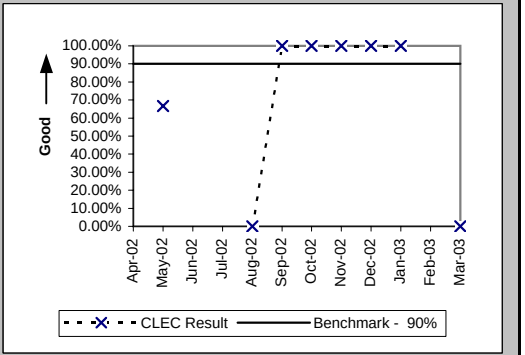
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	74	74	100.00%	8	1	0.00%
May-02	26	29	89.66%	9	0	30.45%
Jun-02	17	21	80.95%	8	1	39.27%
Jul-02	9	12	75.00%	10	0	43.30%
Aug-02	17	24	70.83%	8	0	45.45%
Sep-02	25	33	75.76%	2	0	42.86%
Oct-02	15	20	75.00%	9	0	43.30%
Nov-02	22	24	91.67%	7	0	27.64%
Dec-02	25	32	78.13%	9	1	41.34%
Jan-03	33	39	84.62%	5	0	36.08%
Feb-03	48	56	85.71%	7	0	34.99%
Mar-03	33	46	71.74%	5	0	45.03%



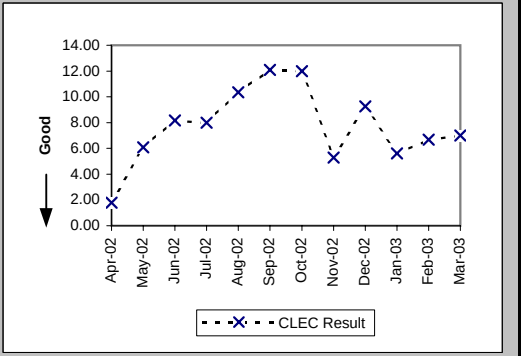
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02	2	3	66.67%	0	0	47.14%
Jun-02						
Jul-02						
Aug-02	0	1	0.00%	0	0	0.00%
Sep-02	2	2	100.00%	0	0	0.00%
Oct-02	1	1	100.00%	0	0	0.00%
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03	1	1	100.00%	0	0	0.00%
Feb-03						
Mar-03	0	1	0.00%	0	0	0.00%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	129	72	1.79	10	1	1.63
May-02	134	22	6.09	16	0	6.00
Jun-02	98	12	8.17	17	1	2.79
Jul-02	88	11	8.00	11	0	6.26
Aug-02	176	17	10.35	15	0	7.45
Sep-02	145	12	12.08	23	0	9.39
Oct-02	132	11	12.00	18	0	15.82
Nov-02	37	7	5.29	24	0	0.95
Dec-02	74	8	9.25	33	1	5.06
Jan-03	73	13	5.62	31	0	1.39
Feb-03	60	9	6.67	54	0	2.45
Mar-03	56	8	7.00	43	0	2.51

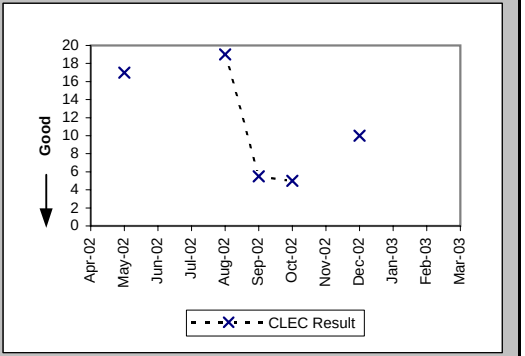


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

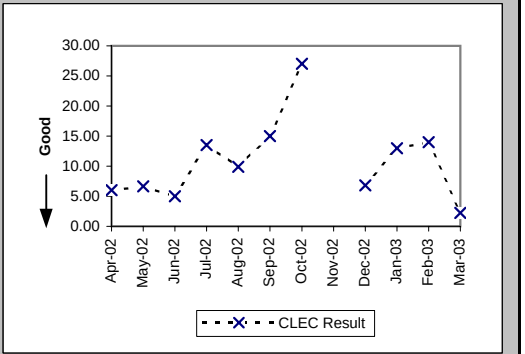
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02	17	1	17.00	2	0	
Jun-02						
Jul-02						
Aug-02	19	1	19.00	0	0	
Sep-02	11	2	5.50	0	0	0.71
Oct-02	5	1	5.00	0	0	
Nov-02						
Dec-02	10	1	10.00	1	0	
Jan-03						
Feb-03						
Mar-03						



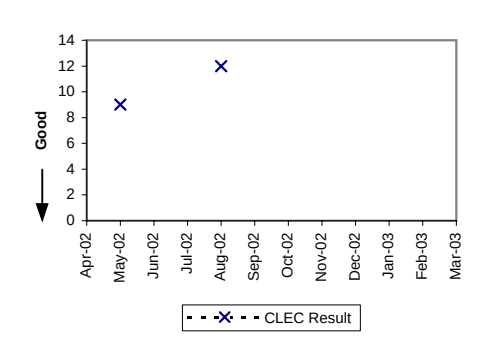
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	6	1	6.00	7	0	
May-02	40	6	6.67	6	0	6.59
Jun-02	20	4	5.00	8	0	3.65
Jul-02	81	6	13.50	7	0	11.98
Aug-02	79	8	9.88	5	0	5.59
Sep-02	105	7	15.00	0	0	21.36
Oct-02	54	2	27.00	10	0	35.36
Nov-02						
Dec-02	34	5	6.80	8	0	5.12
Jan-03	26	2	13.00	7	0	5.66
Feb-03	42	3	14.00	9	0	1.73
Mar-03	9	4	2.25	11	0	1.26



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02	9	1	9.00	0	0	
Jun-02						
Jul-02						
Aug-02	12	1	12.00	0	0	
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						

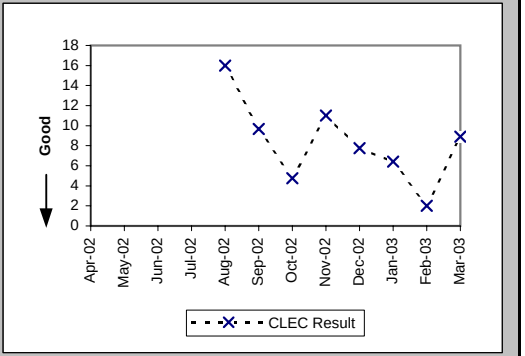


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

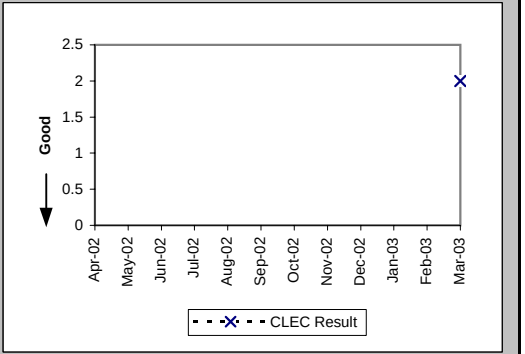
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	32	2	16.00	0	0	11.31
Sep-02	29	3	9.67	0	0	7.51
Oct-02	19	4	4.75	0	0	3.10
Nov-02	22	2	11.00	0	0	5.66
Dec-02	31	4	7.75	0	0	7.27
Jan-03	32	5	6.40	0	0	4.51
Feb-03	14	7	2.00	0	0	1.91
Mar-03	80	9	8.89	0	0	6.47



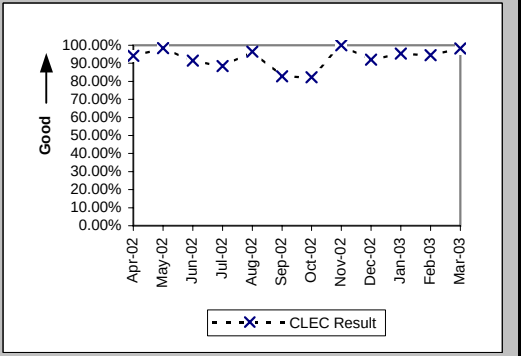
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03	2	1	2.00	0	0	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	48	51	94.12%	0	0	23.53%
May-02	61	62	98.39%	0	0	12.60%
Jun-02	32	35	91.43%	0	0	27.99%
Jul-02	23	26	88.46%	0	0	31.95%
Aug-02	27	28	96.43%	0	0	18.56%
Sep-02	29	35	82.86%	0	0	37.69%
Oct-02	28	34	82.35%			38.12%
Nov-02	31	31	100.00%			0.00%
Dec-02	35	38	92.11%			26.97%
Jan-03	42	44	95.45%			20.83%
Feb-03	51	54	94.44%			22.91%
Mar-03	57	58	98.28%			13.02%

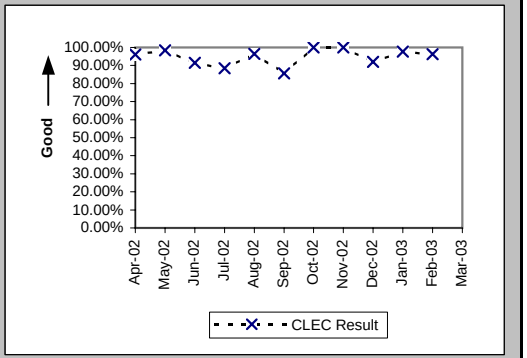


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

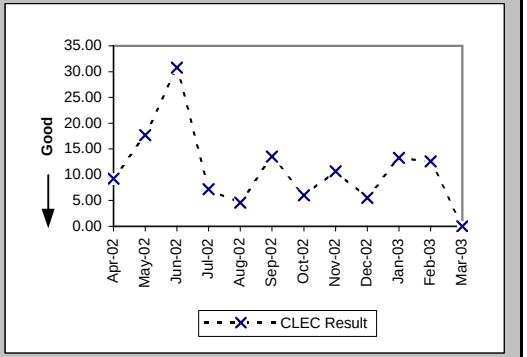
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	49	51	96.08%	0	0	19.41%
May-02	61	62	98.39%	0	0	12.60%
Jun-02	32	35	91.43%	0	0	27.99%
Jul-02	23	26	88.46%	0	0	31.95%
Aug-02	27	28	96.43%	0	0	18.56%
Sep-02	30	35	85.71%	0	0	34.99%
Oct-02	34	34	100.00%	0	0	0.00%
Nov-02	31	31	100.00%	0	0	0.00%
Dec-02	35	38	92.11%	0	36	26.97%
Jan-03	43	44	97.73%	0	0	14.90%
Feb-03	52	54	96.30%	0	0	18.89%
Mar-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	37	4	9.25	0	0	6.29
May-02	106	6	17.67	0	0	17.85
Jun-02	154	5	30.80	0	0	24.37
Jul-02	36	5	7.20	0	0	4.49
Aug-02	32	7	4.57	0	0	3.51
Sep-02	27	2	13.50	0	0	19.09
Oct-02	6	1	6.00	0	0	
Nov-02	32	3	10.67	0	0	2.52
Dec-02	11	2	5.50	0	0	0.71
Jan-03	53	4	13.25	0	0	5.68
Feb-03	101	8	12.62	0	0	9.80
Mar-03	0	1	0.00	0	0	

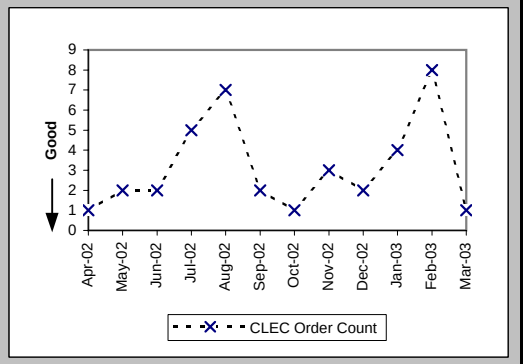


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

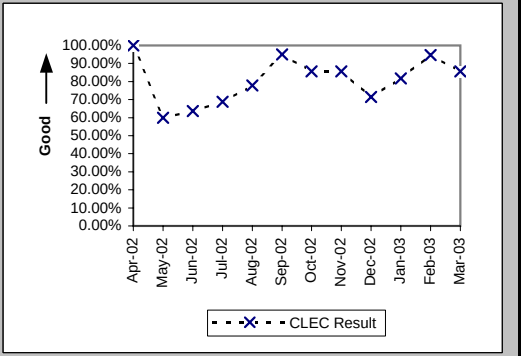
Date	CLEC Order Count
Apr-02	1
May-02	2
Jun-02	2
Jul-02	5
Aug-02	7
Sep-02	2
Oct-02	1
Nov-02	3
Dec-02	2
Jan-03	4
Feb-03	8
Mar-03	1



Checklist #2 - Enhanced Extended Loops (EELs) Repair

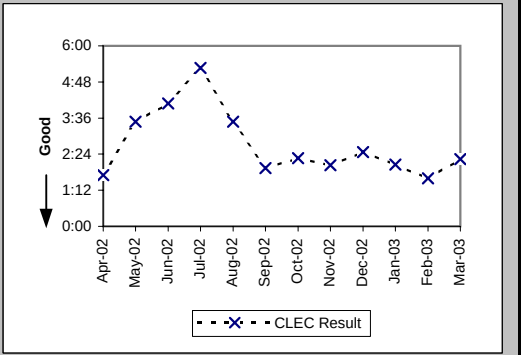
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	8	8	100.00%	2	0	0.00%
May-02	3	5	60.00%	0	0	48.99%
Jun-02	7	11	63.64%	3	0	48.10%
Jul-02	11	16	68.75%	1	0	46.35%
Aug-02	7	9	77.78%	1	0	41.57%
Sep-02	19	20	95.00%	3	0	21.79%
Oct-02	12	14	85.71%	0	0	34.99%
Nov-02	6	7	85.71%	2	0	34.99%
Dec-02	5	7	71.43%	1	0	45.18%
Jan-03	9	11	81.82%	0	0	38.57%
Feb-03	18	19	94.74%	1	0	22.33%
Mar-03	12	14	85.71%	2	0	34.99%



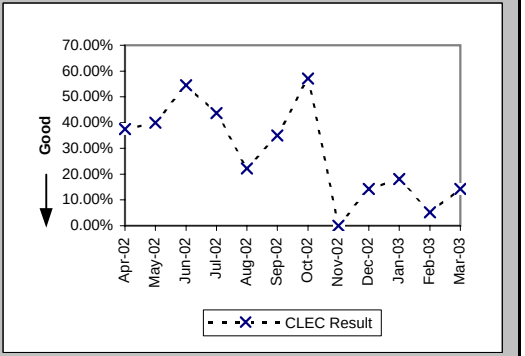
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	13:39	8	1:42	2	0	0:56
May-02	17:24	5	3:29	0	0	4:12
Jun-02	44:56	11	4:05	3	0	3:05
Jul-02	84:10	16	5:16	1	0	8:23
Aug-02	31:17	9	3:29	1	0	3:05
Sep-02	38:46	20	1:56	3	0	1:11
Oct-02	31:48	14	2:16	0	0	1:55
Nov-02	14:13	7	2:02	2	0	1:33
Dec-02	17:13	7	2:28	1	0	2:12
Jan-03	22:28	11	2:03	0	0	1:42
Feb-03	30:26	19	1:36	1	0	1:31
Mar-03	31:16	14	2:14	2	0	1:39



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

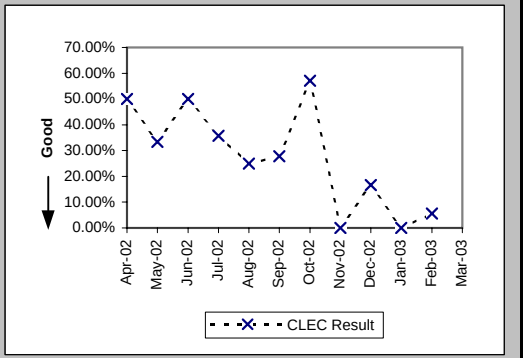
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	3	8	37.50%	2	0	48.41%
May-02	2	5	40.00%	0	0	48.99%
Jun-02	6	11	54.55%	3	0	49.79%
Jul-02	7	16	43.75%	1	0	49.61%
Aug-02	2	9	22.22%	1	0	41.57%
Sep-02	7	20	35.00%	3	0	47.70%
Oct-02	8	14	57.14%	0	0	49.49%
Nov-02	0	7	0.00%	2	0	0.00%
Dec-02	1	7	14.29%	1	0	34.99%
Jan-03	2	11	18.18%	0	0	38.57%
Feb-03	1	19	5.26%	1	0	22.33%
Mar-03	2	14	14.29%	2	0	34.99%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

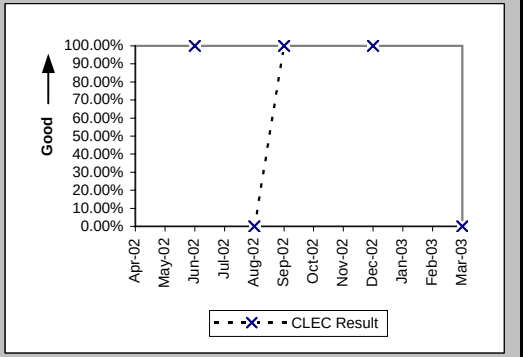
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	3	6	50.00%	2	0	50.00%
May-02	1	3	33.33%	0	0	47.14%
Jun-02	5	10	50.00%	3	0	50.00%
Jul-02	5	14	35.71%	1	0	47.92%
Aug-02	2	8	25.00%	1	0	43.30%
Sep-02	5	18	27.78%	3	0	44.79%
Oct-02	8	14	57.14%	0	0	49.49%
Nov-02	0	4	0.00%	2	0	0.00%
Dec-02	1	6	16.67%	1	0	37.27%
Jan-03	0	7	0.00%	0	0	0.00%
Feb-03	1	18	5.56%	1	0	22.91%
Mar-03						



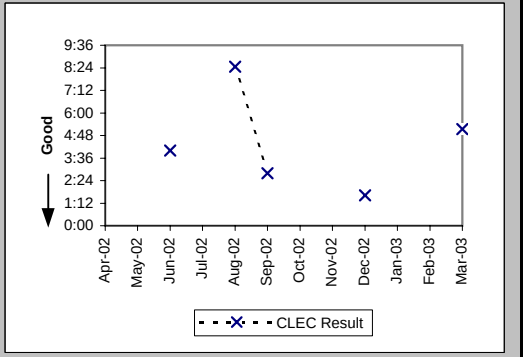
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02	1	1	100.00%	0	0	0.00%
Jul-02						
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						
Nov-02						
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03						
Feb-03						
Mar-03	0	1	0.00%	0	0	0.00%



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

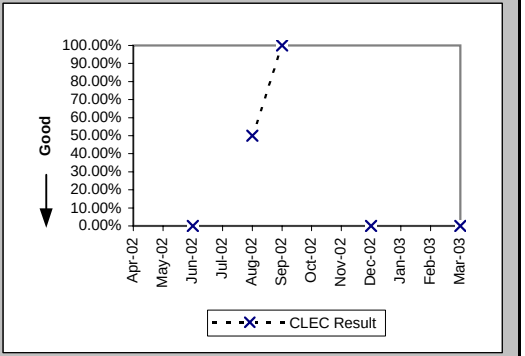
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02	4:00	1	4:00	0	0	
Jul-02						
Aug-02	16:56	2	8:28	0	0	4:46
Sep-02	2:48	1	2:48	0	0	
Oct-02						
Nov-02						
Dec-02	3:13	2	1:37	0	0	1:03
Jan-03						
Feb-03						
Mar-03	5:08	1	5:08	0	0	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

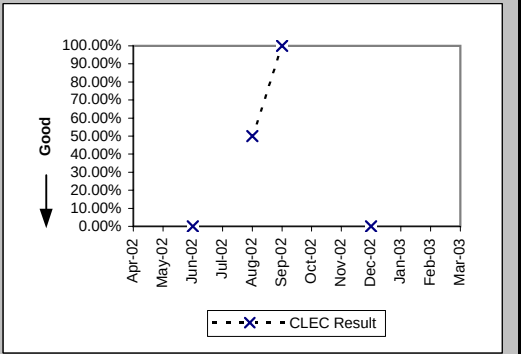
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02	0	1	0.00%	0	0	0.00%
Jul-02						
Aug-02	1	2	50.00%	0	0	50.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						
Nov-02						
Dec-02	0	2	0.00%	0	0	0.00%
Jan-03						
Feb-03						
Mar-03	0	1	0.00%	0	0	0.00%



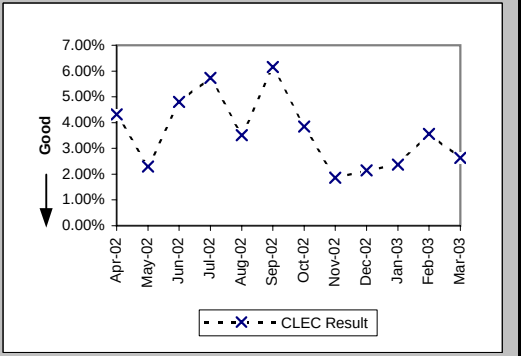
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02	0	1	0.00%	0	0	0.00%
Jul-02						
Aug-02	1	2	50.00%	0	0	50.00%
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						
Nov-02						
Dec-02	0	1	0.00%	0	0	0.00%
Jan-03						
Feb-03						
Mar-03						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

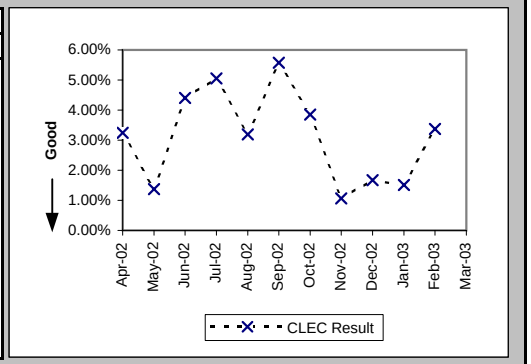
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	8	185	4.32%	2	0	20.34%
May-02	5	218	2.29%	0	0	14.97%
Jun-02	12	250	4.80%	3	0	21.38%
Jul-02	16	279	5.73%	1	0	23.25%
Aug-02	11	313	3.51%	1	0	18.41%
Sep-02	21	341	6.16%	3	0	24.04%
Oct-02	14	364	3.85%	0	0	19.23%
Nov-02	7	376	1.86%	2	0	13.52%
Dec-02	9	418	2.15%	1	0	14.51%
Jan-03	11	465	2.37%	0	0	15.20%
Feb-03	19	533	3.56%	1	0	18.54%
Mar-03	15	571	2.63%	2	0	15.99%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

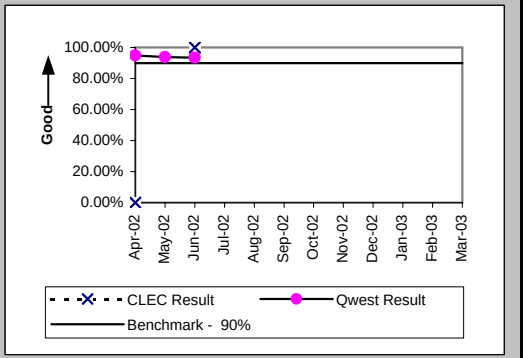
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	6	185	3.24%	2	0	17.71%
May-02	3	218	1.38%	0	0	11.65%
Jun-02	11	250	4.40%	3	0	20.51%
Jul-02	14	277	5.05%	1	0	21.91%
Aug-02	10	313	3.19%	1	0	17.59%
Sep-02	19	341	5.57%	3	0	22.94%
Oct-02	14	364	3.85%	0	0	19.23%
Nov-02	4	376	1.06%	2	0	10.26%
Dec-02	7	418	1.67%	1	0	12.83%
Jan-03	7	465	1.51%	0	0	12.18%
Feb-03	18	533	3.38%	1	0	18.06%
Mar-03						



Checklist #4 - Unbundled Loop - Analog Installation

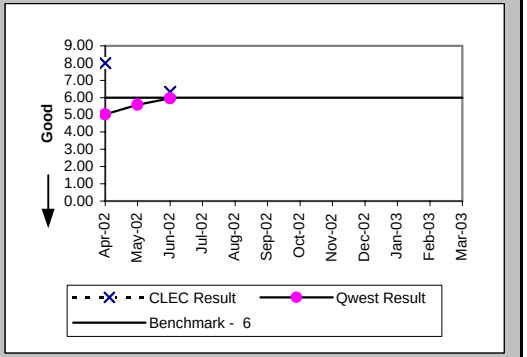
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	0	0	7164	7550	94.89%	22.03%	1.95	0.19	Yes
May-02						7342	7818	93.91%	23.91%			
Jun-02	2	2	100.00%	1	0	6828	7311	93.39%	24.84%	-0.38	-1.23	No
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



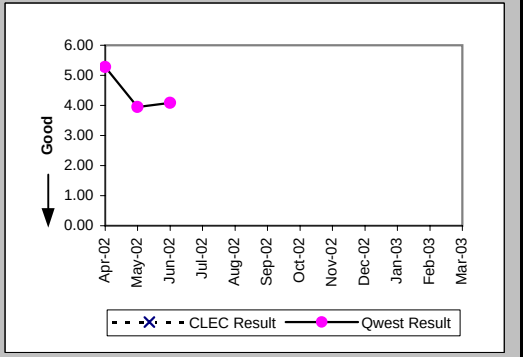
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	1	8.00	0	0	38085	7569	5.03	5.72	0.92	-0.44	Yes
May-02						43896	7853	5.59	6.30			
Jun-02	19	3	6.33	0	0	44017	7382	5.96	6.30	0.25	-0.85	Yes
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

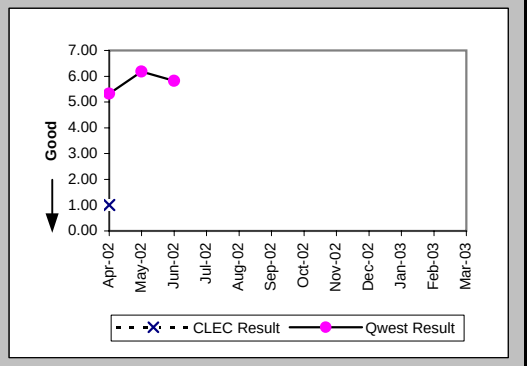
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						971	184	5.28	19.62			
May-02						841	213	3.95	5.54			
Jun-02						879	215	4.09	5.80			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #4 - Unbundled Loop - Analog Installation

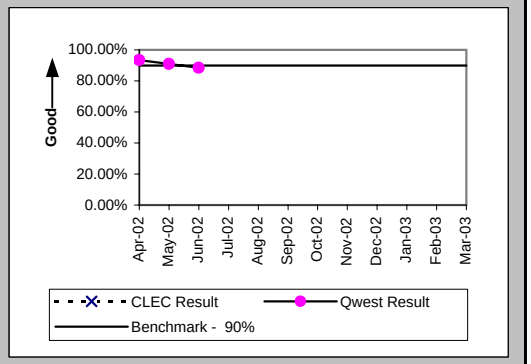
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0	1092	205	5.33	7.55	-0.57	-1.35	No
May-02						1631	264	6.18	11.07			
Jun-02						1623	279	5.82	8.85			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



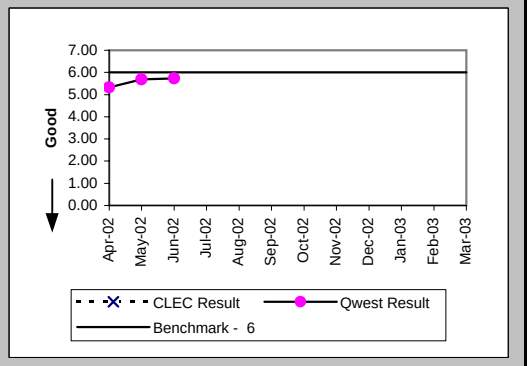
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1323	1418	93.30%	25.00%			
May-02						1675	1843	90.88%	28.78%			
Jun-02						1454	1643	88.50%	31.91%			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

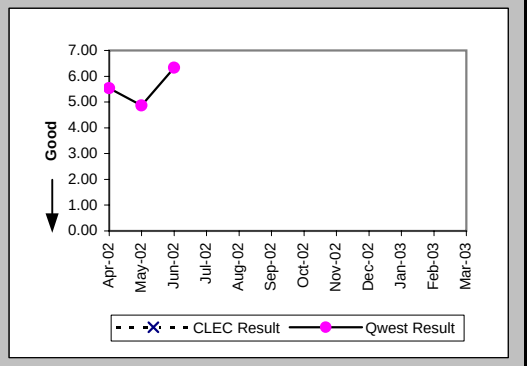
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						7559	1421	5.32	8.77			
May-02						10529	1854	5.68	7.85			
Jun-02						9459	1651	5.73	8.44			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #4 - Unbundled Loop - Analog Installation

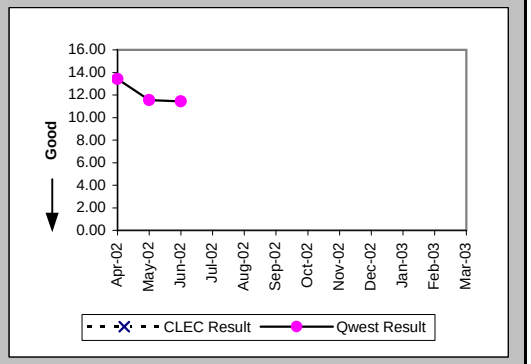
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						166	30	5.53	7.76			
May-02						258	53	4.87	6.01			
Jun-02						456	72	6.33	16.69			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



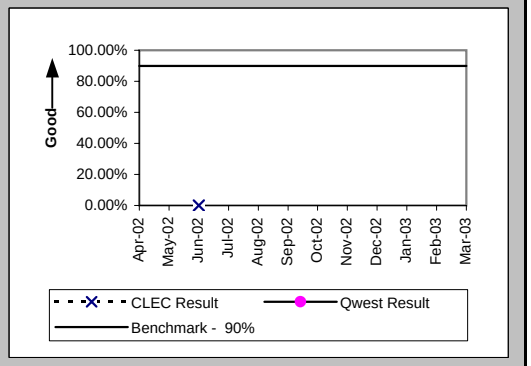
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						899	67	13.42	26.24			
May-02						1340	116	11.55	17.79			
Jun-02						1360	119	11.43	19.69			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

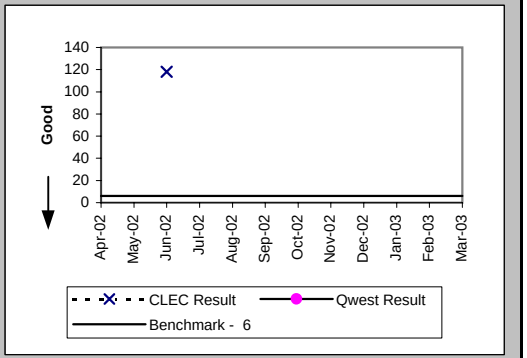
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							Yes
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #4 - Unbundled Loop - Analog Installation

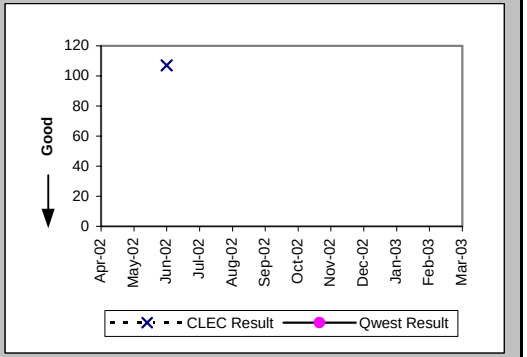
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	118	1	118.00	0	0							Yes
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



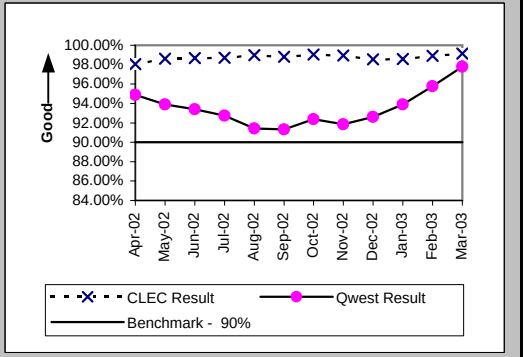
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	107	1	107.00	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

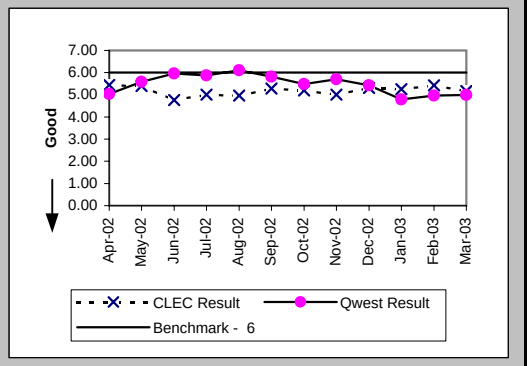
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2329	2375	98.06%	1	3	7164	7550	94.89%	22.03%	-6.13	-4.73	No
May-02	2943	2984	98.63%	4	5	7342	7818	93.91%	23.91%	-9.16	-6.57	No
Jun-02	4960	5027	98.67%	2	3	6828	7311	93.39%	24.84%	-11.59	-8.04	No
Jul-02	3123	3164	98.70%	0	8	6636	7156	92.73%	25.96%	-10.77	-7.55	No
Aug-02	4122	4164	98.99%	6	12	6996	7652	91.43%	28.00%	-14.03	-9.53	No
Sep-02	3597	3640	98.82%	0	5	6325	6925	91.34%	28.13%	-12.99	-8.9	No
Oct-02	5713	5769	99.03%	1	8	6980	7555	92.39%	26.52%	-14.32	-9.71	No
Nov-02	5689	5749	98.96%	0	5	5748	6257	91.87%	27.34%	-14.2	-9.63	No
Dec-02	4101	4162	98.53%	0	8	5172	5585	92.61%	26.17%	-11.06	-7.73	No
Jan-03	2524	2560	98.59%	5	13	5338	5685	93.90%	23.94%	-8.24	-6.01	No
Feb-03	4265	4312	98.91%	0	4	4795	5006	95.79%	20.09%	-7.49	-5.55	No
Mar-03	3289	3318	99.13%	12	7	5393	5514	97.81%	14.65%	-4.1	-3.49	No



Checklist #4 - Unbundled Loop - Analog Installation

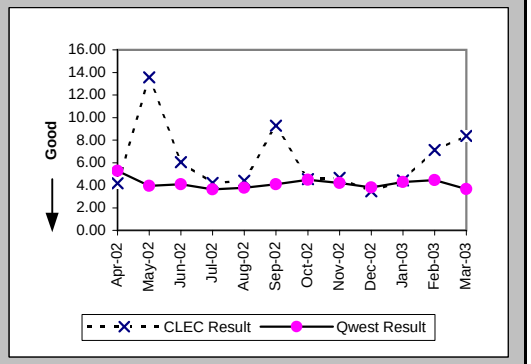
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6151	1130	5.44	1246	3	38085	7569	5.03	5.72	2.26	0.37	No
May-02	6138	1137	5.40	1851	5	43896	7853	5.59	6.30	-0.96	-1.58	No
Jun-02	10702	2244	4.77	2785	3	44017	7382	5.96	6.30	-7.86	-5.78	No
Jul-02	8509	1698	5.01	1466	8	42393	7209	5.88	6.32	-5.1	-4.1	No
Aug-02	8324	1675	4.97	2496	12	47304	7747	6.11	6.70	-6.3	-4.83	No
Sep-02	7652	1450	5.28	2190	5	41019	7045	5.82	6.28	-3.01	-2.83	No
Oct-02	10105	1943	5.20	3827	8	41731	7617	5.48	6.21	-1.76	-2.07	No
Nov-02	8008	1597	5.01	4152	5	35905	6298	5.70	6.79	-3.61	-3.19	No
Dec-02	7454	1403	5.31	2759	8	30535	5628	5.43	5.91	-0.64	-1.39	No
Jan-03	6286	1194	5.26	1371	13	27475	5730	4.79	5.61	2.63	0.6	No
Feb-03	7749	1426	5.43	2886	4	24991	5040	4.96	5.40	2.94	0.79	No
Mar-03	7106	1378	5.16	1952	7	27563	5528	4.99	5.57	1.02	-0.38	No



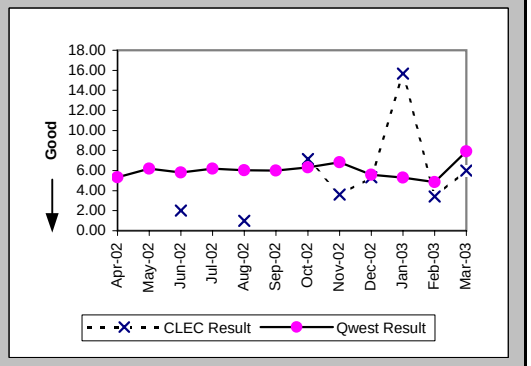
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	196	47	4.17	0	1	971	184	5.28	19.62	-0.35	-1.21	No
May-02	502	37	13.57	8	1	841	213	3.95	5.54	3.72	1.26	Yes
Jun-02	399	66	6.05	2	1	879	215	4.09	5.80	1.9	0.15	Yes
Jul-02	176	42	4.19	0	0	799	220	3.63	5.58	0.67	-0.6	No
Aug-02	185	42	4.40	6	0	1039	276	3.76	7.47	0.74	-0.55	No
Sep-02	445	48	9.27	0	0	1322	323	4.09	6.08	3.72	1.26	Yes
Oct-02	168	37	4.54	18	4	1034	231	4.48	6.99	0.2	-0.88	No
Nov-02	149	32	4.66	25	0	808	192	4.21	10.95	0.75	-0.55	No
Dec-02	205	59	3.47	1	1	706	186	3.80	6.21	-0.35	-1.21	No
Jan-03	164	37	4.43	2	1	674	158	4.27	6.82	0.24	-0.86	No
Feb-03	228	32	7.12	12	0	450	101	4.46	6.65	1.39	-0.15	No
Mar-03	209	25	8.36	16	0	381	104	3.66	7.40	1.64	-0.01	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

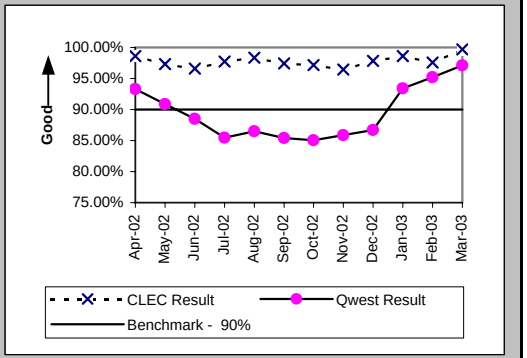
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1092	205	5.33	7.55			
May-02						1631	264	6.18	11.07			
Jun-02	2	1	2.00	0	0	1623	279	5.82	8.85	-0.43	-1.26	No
Jul-02						1857	300	6.19	9.13			
Aug-02	1	1	1.00	0	0	2339	388	6.03	7.87	-0.64	-1.39	No
Sep-02						1928	321	6.01	8.86			
Oct-02	136	19	7.16	0	0	2305	365	6.32	11.78	0.57	-0.66	No
Nov-02	126	35	3.60	0	0	2230	326	6.84	9.26	-1.97	-2.2	No
Dec-02	16	3	5.33	0	0	1325	237	5.59	7.39	-0.06	-1.04	No
Jan-03	47	3	15.67	0	0	1071	202	5.30	8.49	1.67	0.02	Yes
Feb-03	51	15	3.40	0	0	530	109	4.86	7.99	-0.66	-1.4	No
Mar-03	24	4	6.00	0	0	166	21	7.90	10.53	-0.33	-1.2	No



Checklist #4 - Unbundled Loop - Analog Installation

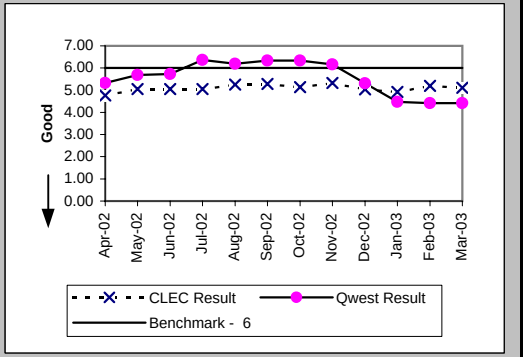
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	911	924	98.59%	1	0	1323	1418	93.30%	25.00%	-5.01	-4.04	No
May-02	1187	1220	97.30%	2	0	1675	1843	90.88%	28.78%	-6.03	-4.67	No
Jun-02	680	704	96.59%	0	0	1454	1643	88.50%	31.91%	-5.63	-4.42	No
Jul-02	685	701	97.72%	0	0	1376	1610	85.47%	35.24%	-7.68	-5.67	No
Aug-02	940	956	98.33%	0	1	1505	1740	86.49%	34.18%	-8.6	-6.23	No
Sep-02	790	811	97.41%	0	0	1347	1577	85.42%	35.30%	-7.87	-5.78	No
Oct-02	1029	1059	97.17%	0	0	1431	1682	85.08%	35.63%	-8.65	-6.26	No
Nov-02	922	956	96.44%	1	1	1159	1350	85.85%	34.85%	-7.19	-5.37	No
Dec-02	636	650	97.85%	1	0	927	1069	86.72%	33.94%	-6.59	-5.01	No
Jan-03	574	582	98.63%	0	1	1004	1075	93.40%	24.84%	-4.09	-3.49	No
Feb-03	562	576	97.57%	1	2	871	915	95.19%	21.40%	-2.09	-2.27	No
Mar-03	677	679	99.71%	0	0	1010	1040	97.12%	16.74%	-3.14	-2.91	No



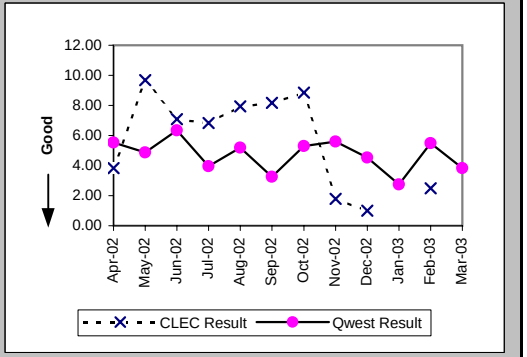
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2046	429	4.77	498	0	7559	1421	5.32	8.77	-1.14	-1.69	No
May-02	2589	513	5.05	709	0	10529	1854	5.68	7.85	-1.61	-1.98	No
Jun-02	1855	367	5.05	337	0	9459	1651	5.73	8.44	-1.38	-1.84	No
Jul-02	1847	366	5.05	335	0	10310	1619	6.37	8.47	-2.7	-2.64	No
Aug-02	2283	435	5.25	521	1	10908	1761	6.19	7.53	-2.34	-2.43	No
Sep-02	2386	452	5.28	359	0	10057	1587	6.34	8.58	-2.31	-2.41	No
Oct-02	2294	446	5.14	613	0	10754	1699	6.33	8.60	-2.59	-2.58	No
Nov-02	2500	469	5.33	488	1	8432	1366	6.17	8.18	-1.92	-2.17	No
Dec-02	1745	347	5.03	304	0	5710	1075	5.31	6.75	-0.68	-1.41	No
Jan-03	1637	333	4.92	249	1	4847	1081	4.48	6.06	1.14	-0.31	No
Feb-03	1873	360	5.20	217	2	4044	918	4.41	5.55	2.31	0.41	No
Mar-03	2129	417	5.11	262	0	4620	1046	4.42	5.38	2.21	0.34	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

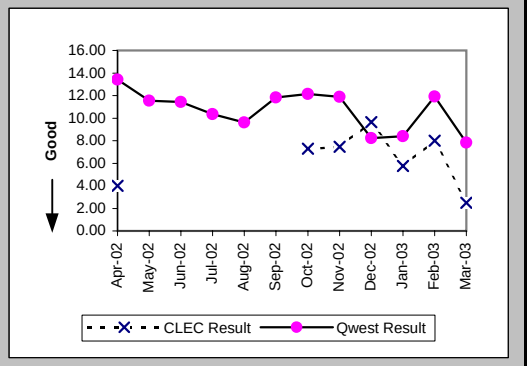
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	42	11	3.82	1	0	166	30	5.53	7.76	-0.63	-1.38	No
May-02	329	34	9.68	1	0	258	53	4.87	6.01	2.65	0.61	Yes
Jun-02	170	24	7.08	0	0	456	72	6.33	16.69	0.64	-0.61	No
Jul-02	164	24	6.83	0	0	222	56	3.96	4.40	2.14	0.3	Yes
Aug-02	127	16	7.94	0	1	260	50	5.20	10.39	0.76	-0.54	No
Sep-02	188	23	8.17	0	0	221	68	3.25	3.31	2.51	0.53	Yes
Oct-02	124	14	8.86	31	0	275	52	5.29	6.72	1.43	-0.13	No
Nov-02	41	23	1.78	22	0	263	47	5.60	8.85	-1.69	-2.03	No
Dec-02	2	2	1.00	11	0	240	53	4.53	9.08	-0.54	-1.33	No
Jan-03						63	23	2.74	4.01			
Feb-03	20	8	2.50	7	1	126	23	5.48	6.22	-1.17	-1.71	No
Mar-03						65	17	3.82	3.19			



Checklist #4 - Unbundled Loop - Analog Installation

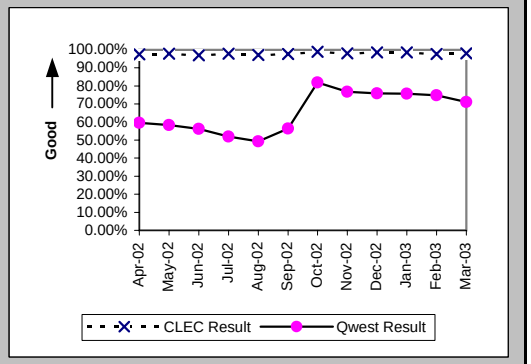
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	2	4.00	0	0	899	67	13.42	26.24	-0.5	-1.3	No
May-02						1340	116	11.55	17.79			
Jun-02						1360	119	11.43	19.69			
Jul-02						1844	178	10.36	13.72			
Aug-02						1768	184	9.61	11.71			
Sep-02						1926	163	11.82	14.40			
Oct-02	248	34	7.29	0	0	2464	203	12.14	15.11	-1.73	-2.05	No
Nov-02	164	22	7.45	0	0	1725	145	11.90	12.66	-1.53	-1.93	No
Dec-02	135	14	9.64	0	0	733	89	8.24	9.03	0.51	-0.69	No
Jan-03	46	8	5.75	0	0	412	49	8.41	9.54	-0.73	-1.44	No
Feb-03	48	6	8.00	0	0	262	22	11.91	14.63	-0.58	-1.35	No
Mar-03	5	2	2.50	0	0	133	17	7.82	9.26	-0.77	-1.47	No



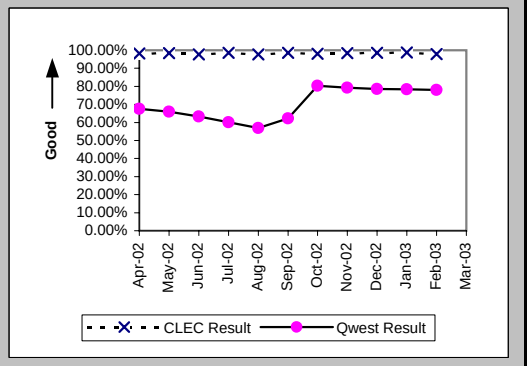
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3259	3343	97.49%	0	0	5517	9266	59.54%	49.08%	-38.32	-24.3	No
May-02	3676	3759	97.79%	0	0	5448	9349	58.27%	49.31%	-41.5	-26.23	No
Jun-02	4820	4974	96.90%	0	0	5259	9371	56.12%	49.62%	-46.85	-29.48	No
Jul-02	4703	4806	97.86%	0	0	4643	8932	51.98%	49.96%	-51.33	-32.21	No
Aug-02	4372	4501	97.13%	0	0	4514	9169	49.23%	49.99%	-52.65	-33.01	No
Sep-02	4683	4793	97.71%	0	0	5111	9070	56.35%	49.60%	-46.69	-29.39	No
Oct-02	5594	5653	98.96%			7357	8974	81.98%	38.43%	-26.01	-16.81	No
Nov-02	6653	6788	98.01%			6518	8491	76.76%	42.23%	-30.9	-19.79	No
Dec-02	5689	5774	98.53%			5455	7184	75.93%	42.75%	-29.9	-19.18	No
Jan-03	3929	3985	98.59%			5119	6757	75.76%	42.85%	-26.68	-17.22	No
Feb-03	3923	4019	97.61%			4772	6385	74.74%	43.45%	-26.14	-16.89	No
Mar-03	4366	4450	98.11%			4456	6267	71.10%	45.33%	-30.4	-19.48	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

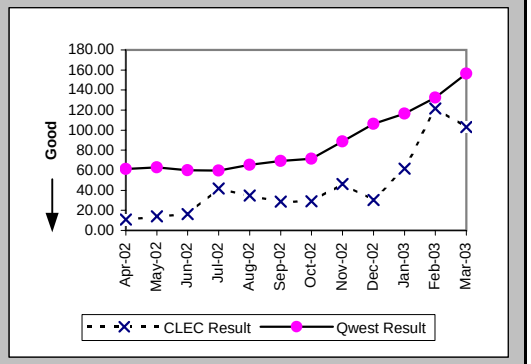
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3281	3343	98.15%	0	0	6255	9266	67.50%	46.84%	-32.43	-20.71	No
May-02	3697	3759	98.35%	0	0	6162	9349	65.91%	47.40%	-35.44	-22.54	No
Jun-02	4860	4974	97.71%	0	0	5937	9371	63.36%	48.18%	-40.64	-25.71	No
Jul-02	4740	4806	98.63%	0	0	5363	8932	60.04%	48.98%	-44.03	-27.77	No
Aug-02	4400	4501	97.76%	0	0	5211	9169	56.83%	49.53%	-45.4	-28.6	No
Sep-02	4723	4793	98.54%	0	0	5647	9070	62.26%	48.47%	-41.91	-26.48	No
Oct-02	5540	5653	98.00%	0	0	7208	8974	80.32%	39.76%	-26.19	-16.92	No
Nov-02	6675	6788	98.34%	0	0	6725	8491	79.20%	40.59%	-28.95	-18.6	No
Dec-02	5696	5774	98.65%	0	214	5647	7184	78.61%	41.01%	-27.65	-17.81	No
Jan-03	3939	3985	98.85%	0	0	5290	6757	78.29%	41.23%	-24.96	-16.18	No
Feb-03	3933	4019	97.86%	0	0	4976	6385	77.93%	41.47%	-23.86	-15.51	No
Mar-03												



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

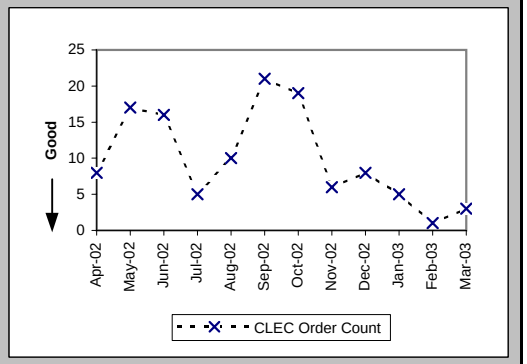
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	241	22	10.95	0	1	25277	412	61.35	69.41	-3.32	-3.02	No
May-02	339	24	14.12	0	1	24120	384	62.81	79.35	-2.92	-2.77	No
Jun-02	389	24	16.21	0	0	26718	445	60.04	82.49	-2.54	-2.54	No
Jul-02	460	11	41.82	0	0	28064	471	59.58	84.13	-0.69	-1.42	No
Aug-02	695	20	34.75	0	0	30347	464	65.40	91.32	-1.47	-1.89	No
Sep-02	720	25	28.80	0	0	32588	470	69.34	97.67	-2.02	-2.23	No
Oct-02	755	26	29.04	0	0	29310	410	71.49	108.03	-1.94	-2.18	No
Nov-02	693	15	46.20	0	2	27108	305	88.88	125.91	-1.28	-1.78	No
Dec-02	877	29	30.24	0	1	28736	270	106.43	137.99	-2.83	-2.72	No
Jan-03	984	16	61.50	0	0	22264	191	116.57	150.69	-1.4	-1.85	No
Feb-03	851	7	121.57	0	0	21467	162	132.51	160.88	-0.18	-1.11	No
Mar-03	928	9	103.11	0	1	21263	136	156.35	174.77	-0.88	-1.54	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

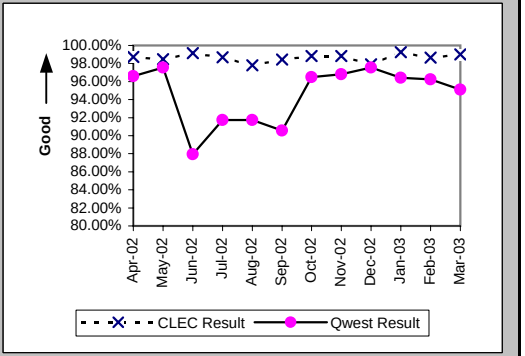
Date	CLEC Order Count
Apr-02	8
May-02	17
Jun-02	16
Jul-02	5
Aug-02	10
Sep-02	21
Oct-02	19
Nov-02	6
Dec-02	8
Jan-03	5
Feb-03	1
Mar-03	3



Checklist #4 - Unbundled Loop - Analog Repair

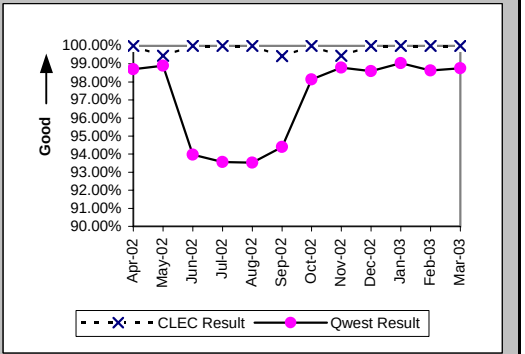
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	390	395	98.73%	123	0	10915	11298	96.61%	18.10%	-2.29	-2.39	No
May-02	323	328	98.48%	95	0	10863	11136	97.55%	15.46%	-1.07	-1.65	No
Jun-02	472	476	99.16%	199	0	12594	14323	87.93%	32.58%	-7.4	-5.5	No
Jul-02	452	458	98.69%	199	0	15161	16529	91.72%	27.55%	-5.34	-4.24	No
Aug-02	531	543	97.79%	173	0	14987	16339	91.73%	27.55%	-5.05	-4.07	No
Sep-02	440	447	98.43%	197	0	12256	13531	90.58%	29.21%	-5.59	-4.4	No
Oct-02	507	513	98.83%	148	0	10546	10931	96.48%	18.43%	-2.82	-2.72	No
Nov-02	341	345	98.84%	199	0	6653	6873	96.80%	17.60%	-2.1	-2.28	No
Dec-02	279	285	97.89%	169	0	6078	6231	97.54%	15.48%	-0.37	-1.23	No
Jan-03	267	269	99.26%	164	0	5433	5635	96.42%	18.59%	-2.45	-2.49	No
Feb-03	292	296	98.65%	209	0	5991	6226	96.23%	19.06%	-2.14	-2.3	No
Mar-03	392	396	98.99%	242	0	9117	9585	95.12%	21.55%	-3.5	-3.13	No



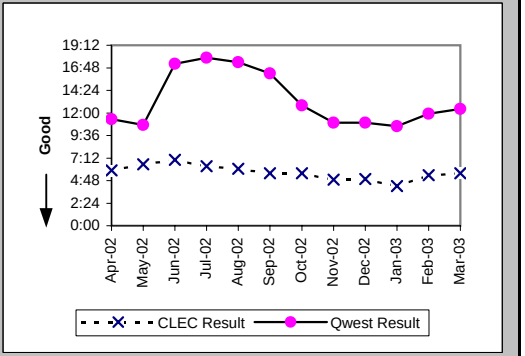
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	419	419	100.00%	123	0	18576	18821	98.70%	11.33%	-2.33	-2.41	No
May-02	365	367	99.46%	95	0	17886	18084	98.91%	10.41%	-1	-1.61	No
Jun-02	549	549	100.00%	199	0	20088	21375	93.98%	23.79%	-5.86	-4.56	No
Jul-02	515	515	100.00%	199	0	22073	23591	93.57%	24.54%	-5.89	-4.58	No
Aug-02	593	593	100.00%	173	0	21886	23399	93.53%	24.59%	-6.32	-4.84	No
Sep-02	521	524	99.43%	197	0	18621	19726	94.40%	23.00%	-4.94	-4	No
Oct-02	569	569	100.00%	148	0	16411	16721	98.15%	13.49%	-3.22	-2.96	No
Nov-02	367	369	99.46%	199	0	10355	10481	98.80%	10.90%	-1.14	-1.7	No
Dec-02	318	318	100.00%	169	0	9194	9325	98.60%	11.77%	-2.09	-2.27	No
Jan-03	310	310	100.00%	164	0	8419	8501	99.04%	9.77%	-1.71	-2.04	No
Feb-03	333	333	100.00%	209	0	9118	9244	98.64%	11.60%	-2.11	-2.28	No
Mar-03	491	491	100.00%	242	0	13261	13428	98.76%	11.08%	-2.44	-2.48	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

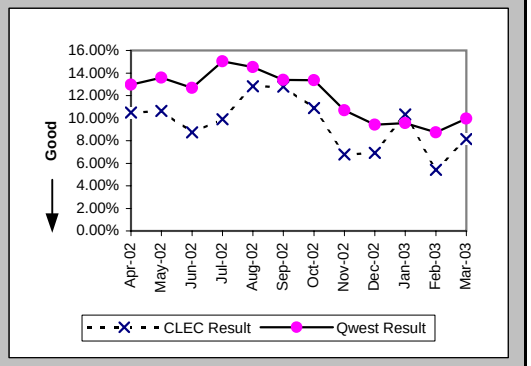
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2468:26	419	5:53	123	0	213279:04	18821	11:20	12:08	-9.08	-6.52	No
May-02	2402:31	367	6:33	95	0	193769:09	18084	10:43	13:42	-5.77	-4.51	No
Jun-02	3839:38	549	7:00	199	0	368371:05	21375	17:14	17:21	-13.65	-9.3	No
Jul-02	3260:29	515	6:20	199	0	421635:13	23591	17:52	20:16	-12.79	-8.77	No
Aug-02	3593:45	593	6:04	173	0	407281:40	23399	17:24	17:57	-15.2	-10.24	No
Sep-02	2928:39	524	5:35	197	0	319431:47	19726	16:12	19:51	-12.07	-8.34	No
Oct-02	3176:08	569	5:35	148	0	213649:06	16721	12:47	13:34	-12.43	-8.56	No
Nov-02	1807:40	369	4:54	199	0	114846:40	10481	10:57	16:46	-6.83	-5.15	No
Dec-02	1583:24	318	4:59	169	0	102243:53	9325	10:58	12:08	-8.65	-6.26	No
Jan-03	1312:26	310	4:14	164	0	90054:31	8501	10:36	11:43	-9.39	-6.71	No
Feb-03	1790:57	333	5:23	209	0	109952:08	9244	11:54	12:16	-9.53	-6.79	No
Mar-03	2748:14	491	5:36	242	0	166873:53	13428	12:26	12:07	-12.26	-8.45	No



Checklist #4 - Unbundled Loop - Analog Repair

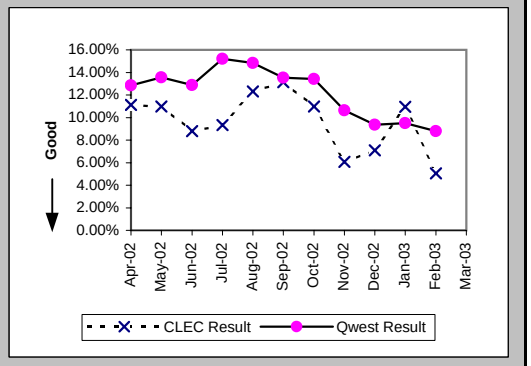
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	44	419	10.50%	123	0	2534	19540	12.97%	33.60%	-1.49	-1.9	No
May-02	39	367	10.63%	95	0	2554	18781	13.60%	34.28%	-1.65	-2	No
Jun-02	48	549	8.74%	199	0	2827	22274	12.69%	33.29%	-2.75	-2.67	No
Jul-02	51	515	9.90%	199	0	3717	24726	15.03%	35.74%	-3.22	-2.96	No
Aug-02	76	593	12.82%	173	0	3553	24485	14.51%	35.22%	-1.16	-1.7	No
Sep-02	67	524	12.79%	197	0	2769	20677	13.39%	34.06%	-0.4	-1.24	No
Oct-02	62	569	10.90%	148	0	2340	17520	13.36%	34.02%	-1.7	-2.03	No
Nov-02	25	369	6.78%	199	0	1173	10968	10.69%	30.90%	-2.4	-2.46	No
Dec-02	22	318	6.92%	169	0	917	9725	9.43%	29.22%	-1.51	-1.92	No
Jan-03	32	310	10.32%	164	0	855	8954	9.55%	29.39%	0.47	-0.71	No
Feb-03	18	333	5.41%	209	0	846	9693	8.73%	28.22%	-2.11	-2.28	No
Mar-03	40	491	8.15%	242	0	1385	13921	9.95%	29.93%	-1.31	-1.8	No



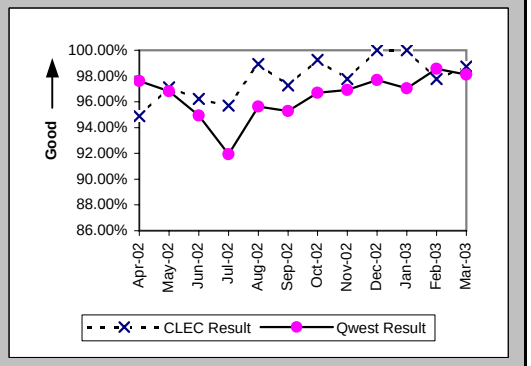
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	35	315	11.11%	123	0	2049	15930	12.86%	33.48%	-0.92	-1.56	No
May-02	30	273	10.99%	95	0	2111	15571	13.56%	34.23%	-1.23	-1.75	No
Jun-02	36	410	8.78%	199	0	2400	18636	12.88%	33.50%	-2.45	-2.49	No
Jul-02	34	364	9.34%	199	0	3202	21046	15.21%	35.92%	-3.09	-2.88	No
Aug-02	52	422	12.32%	173	0	3100	20909	14.83%	35.54%	-1.43	-1.87	No
Sep-02	47	358	13.13%	197	0	2395	17702	13.53%	34.20%	-0.22	-1.13	No
Oct-02	46	419	10.98%	148	0	2033	15137	13.43%	34.10%	-1.45	-1.88	No
Nov-02	19	313	6.07%	199	0	962	9037	10.65%	30.84%	-2.58	-2.57	No
Dec-02	19	268	7.09%	169	0	753	8032	9.38%	29.15%	-1.26	-1.77	No
Jan-03	29	265	10.94%	164	0	689	7244	9.51%	29.34%	0.79	-0.52	No
Feb-03	15	297	5.05%	209	0	709	8050	8.81%	28.34%	-2.24	-2.36	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

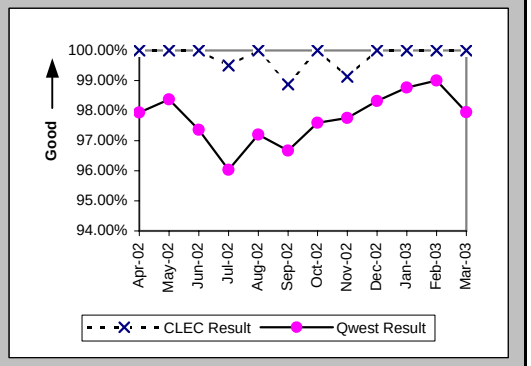
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	93	98	94.90%	14	0	2172	2225	97.62%	15.25%	1.54	-0.06	No
May-02	101	104	97.12%	15	0	2471	2552	96.83%	17.53%	-0.17	-1.1	No
Jun-02	178	185	96.22%	39	0	3400	3581	94.95%	21.91%	-0.77	-1.47	No
Jul-02	156	163	95.71%	29	0	3398	3696	91.94%	27.23%	-1.73	-2.05	No
Aug-02	184	186	98.92%	32	0	3427	3584	95.62%	20.47%	-2.15	-2.31	No
Sep-02	143	147	97.28%	35	0	2508	2632	95.29%	21.19%	-1.11	-1.67	No
Oct-02	135	136	99.26%	22	0	2193	2268	96.69%	17.88%	-1.63	-1.99	No
Nov-02	88	90	97.78%	26	0	1574	1624	96.92%	17.27%	-0.46	-1.28	No
Dec-02	62	62	100.00%	23	0	1222	1251	97.68%	15.05%	-1.18	-1.72	No
Jan-03	54	54	100.00%	33	0	1180	1216	97.04%	16.95%	-1.26	-1.76	No
Feb-03	44	45	97.78%	26	0	1378	1398	98.57%	11.88%	0.47	-0.72	No
Mar-03	78	79	98.73%	41	0	1716	1749	98.11%	13.61%	-0.4	-1.24	No



Checklist #4 - Unbundled Loop - Analog Repair

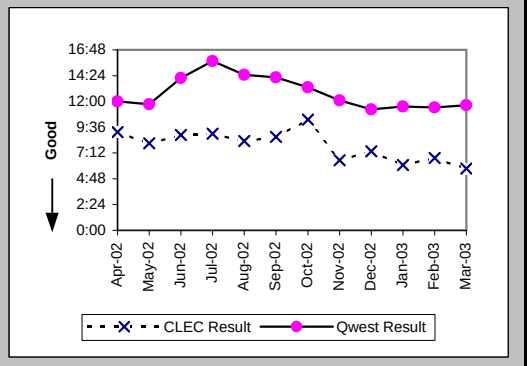
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	114	114	100.00%	14	0	3460	3533	97.93%	14.23%	-1.53	-1.93	No
May-02	127	127	100.00%	15	0	3755	3817	98.38%	12.64%	-1.42	-1.87	No
Jun-02	218	218	100.00%	39	0	4828	4959	97.36%	16.04%	-2.38	-2.45	No
Jul-02	199	200	99.50%	29	0	4859	5060	96.03%	19.53%	-2.47	-2.5	No
Aug-02	205	205	100.00%	32	0	4924	5066	97.20%	16.51%	-2.38	-2.45	No
Sep-02	176	178	98.88%	35	0	3658	3784	96.67%	17.94%	-1.6	-1.97	No
Oct-02	169	169	100.00%	22	0	3329	3411	97.60%	15.32%	-1.99	-2.21	No
Nov-02	113	114	99.12%	26	0	2310	2363	97.76%	14.81%	-0.96	-1.58	No
Dec-02	83	83	100.00%	23	0	1874	1906	98.32%	12.85%	-1.17	-1.71	No
Jan-03	73	73	100.00%	33	0	1681	1702	98.77%	11.04%	-0.94	-1.57	No
Feb-03	79	79	100.00%	26	0	1890	1909	99.00%	9.93%	-0.87	-1.53	No
Mar-03	124	124	100.00%	41	0	2388	2438	97.95%	14.17%	-1.57	-1.96	No



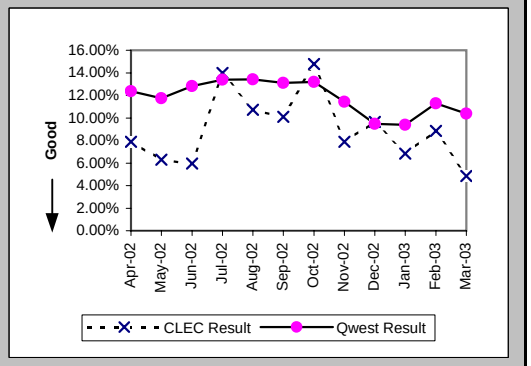
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1043:25	114	9:09	14	0	42380:36	3533	12:00	14:18	-2.09	-2.27	No
May-02	1030:16	127	8:07	15	0	44840:21	3817	11:45	13:14	-3.05	-2.85	No
Jun-02	1934:29	218	8:52	39	0	70288:36	4959	14:10	12:52	-5.95	-4.62	No
Jul-02	1797:21	200	8:59	29	0	79681:24	5060	15:45	15:46	-5.95	-4.62	No
Aug-02	1704:11	205	8:19	32	0	73357:44	5066	14:29	15:40	-5.52	-4.36	No
Sep-02	1544:35	178	8:41	35	0	53895:59	3784	14:15	16:29	-4.4	-3.68	No
Oct-02	1744:34	169	10:19	22	0	45449:48	3411	13:19	13:09	-2.9	-2.76	No
Nov-02	744:52	114	6:32	26	0	28555:14	2363	12:05	14:44	-3.93	-3.39	No
Dec-02	611:00	83	7:22	23	0	21484:52	1906	11:16	11:24	-3.06	-2.86	No
Jan-03	443:58	73	6:05	33	0	19640:11	1702	11:32	11:03	-4.13	-3.51	No
Feb-03	531:47	79	6:44	26	0	21820:47	1909	11:26	11:13	-3.65	-3.22	No
Mar-03	712:13	124	5:45	41	0	28356:10	2438	11:38	11:44	-5.45	-4.31	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

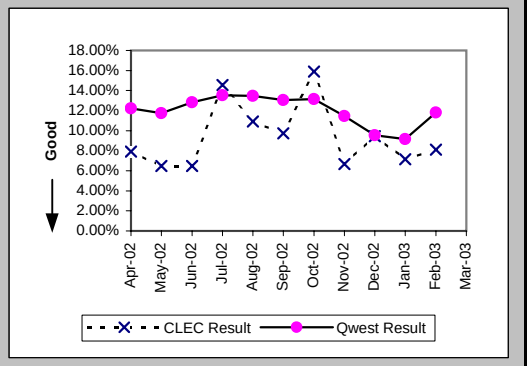
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	114	7.89%	14	0	444	3592	12.36%	32.91%	-1.43	-1.87	No
May-02	8	127	6.30%	15	0	456	3880	11.75%	32.20%	-1.88	-2.14	No
Jun-02	13	218	5.96%	39	0	648	5053	12.82%	33.44%	-2.97	-2.8	No
Jul-02	28	200	14.00%	29	0	691	5162	13.39%	34.05%	0.27	-0.84	No
Aug-02	22	205	10.73%	32	0	694	5177	13.41%	34.07%	-1.1	-1.67	No
Sep-02	18	178	10.11%	35	0	507	3871	13.10%	33.74%	-1.15	-1.7	No
Oct-02	25	169	14.79%	22	0	459	3481	13.19%	33.83%	0.61	-0.63	No
Nov-02	9	114	7.89%	26	0	276	2415	11.43%	31.82%	-1.16	-1.7	No
Dec-02	8	83	9.64%	23	0	185	1951	9.48%	29.30%	0.09	-0.95	No
Jan-03	5	73	6.85%	33	0	165	1755	9.40%	29.19%	-0.73	-1.45	No
Feb-03	7	79	8.86%	26	0	221	1959	11.28%	31.64%	-0.67	-1.41	No
Mar-03	6	124	4.84%	41	0	258	2484	10.39%	30.51%	-1.98	-2.2	No



Checklist #4 - Unbundled Loop - Analog Repair

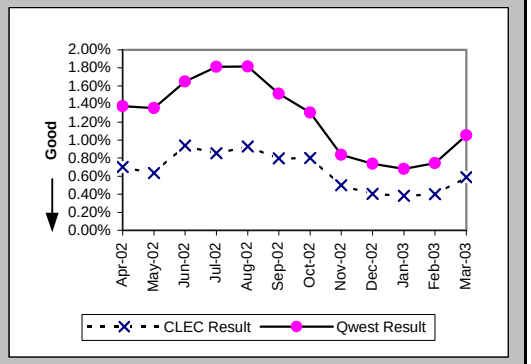
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	101	7.92%	14	0	364	2976	12.23%	32.76%	-1.3	-1.79	No
May-02	7	108	6.48%	15	0	384	3269	11.75%	32.20%	-1.67	-2.02	No
Jun-02	12	185	6.49%	39	0	559	4360	12.82%	33.43%	-2.52	-2.53	No
Jul-02	24	165	14.55%	29	0	601	4446	13.52%	34.19%	0.4	-0.76	No
Aug-02	19	174	10.92%	32	0	615	4564	13.48%	34.15%	-0.97	-1.59	No
Sep-02	15	154	9.74%	35	0	438	3354	13.06%	33.70%	-1.2	-1.73	No
Oct-02	24	151	15.89%	22	0	394	2998	13.14%	33.79%	0.97	-0.41	No
Nov-02	7	105	6.67%	26	0	239	2085	11.46%	31.86%	-1.51	-1.92	No
Dec-02	7	74	9.46%	23	0	157	1644	9.55%	29.39%	-0.03	-1.02	No
Jan-03	5	70	7.14%	33	0	137	1496	9.16%	28.84%	-0.57	-1.35	No
Feb-03	6	74	8.11%	26	0	193	1635	11.80%	32.27%	-0.96	-1.59	No
Mar-03												



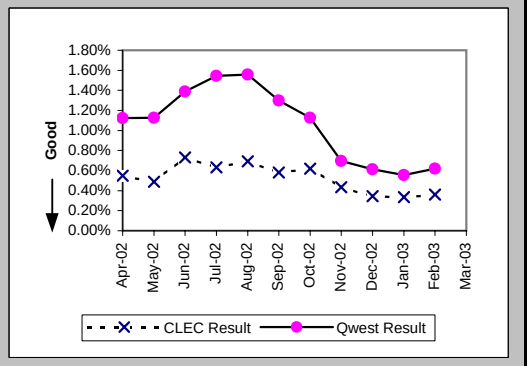
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	533	75748	0.70%	137	0	23132	1683225	1.37%	11.64%	-15.51	-10.43	No
May-02	494	77815	0.63%	110	0	22661	1671859	1.36%	11.56%	-16.99	-11.33	No
Jun-02	767	81510	0.94%	238	0	27327	1657821	1.65%	12.73%	-15.49	-10.41	No
Jul-02	715	83577	0.86%	228	0	29888	1648962	1.81%	13.34%	-20.23	-13.3	No
Aug-02	798	86017	0.93%	205	0	29662	1633885	1.82%	13.35%	-19.01	-12.56	No
Sep-02	702	87953	0.80%	232	0	24548	1621601	1.51%	12.21%	-16.93	-11.29	No
Oct-02	738	92124	0.80%	170	0	21001	1610236	1.30%	11.35%	-13.09	-8.96	No
Nov-02	483	96598	0.50%	225	0	13383	1596648	0.84%	9.12%	-11.2	-7.81	No
Dec-02	401	99029	0.40%	192	0	11676	1582777	0.74%	8.56%	-11.87	-8.22	No
Jan-03	383	99963	0.38%	197	0	10709	1573009	0.68%	8.22%	-11.1	-7.75	No
Feb-03	412	102646	0.40%	235	0	11652	1564479	0.74%	8.60%	-12.4	-8.54	No
Mar-03	615	104751	0.59%	283	0	16405	1555548	1.05%	10.22%	-14.34	-9.72	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

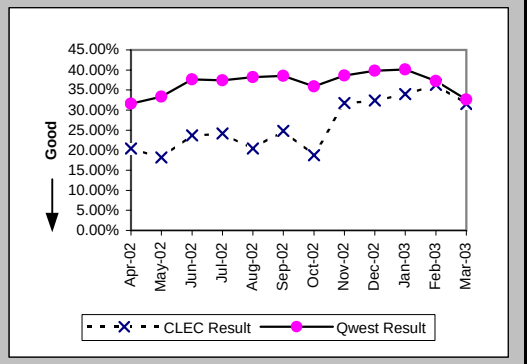
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	416	75748	0.55%	137	0	18906	1683225	1.12%	10.54%	-14.66	-9.92	No
May-02	381	77815	0.49%	110	0	18840	1671859	1.13%	10.56%	-16.46	-11.01	No
Jun-02	595	81510	0.73%	238	0	22996	1657821	1.39%	11.70%	-15.66	-10.52	No
Jul-02	529	83577	0.63%	228	0	25492	1648962	1.55%	12.34%	-20.87	-13.69	No
Aug-02	596	86017	0.69%	205	0	25473	1633885	1.56%	12.39%	-19.99	-13.15	No
Sep-02	512	87953	0.58%	232	0	21056	1621601	1.30%	11.32%	-18.28	-12.11	No
Oct-02	570	92124	0.62%	170	0	18135	1610236	1.13%	10.55%	-14.2	-9.63	No
Nov-02	418	96598	0.43%	225	0	11122	1596648	0.70%	8.32%	-9.57	-6.82	No
Dec-02	342	99029	0.35%	192	0	9676	1582777	0.61%	7.79%	-10.42	-7.33	No
Jan-03	335	99963	0.34%	197	0	8740	1573009	0.56%	7.43%	-9.09	-6.53	No
Feb-03	371	102646	0.36%	235	0	9685	1564479	0.62%	7.84%	-10.19	-7.2	No
Mar-03												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

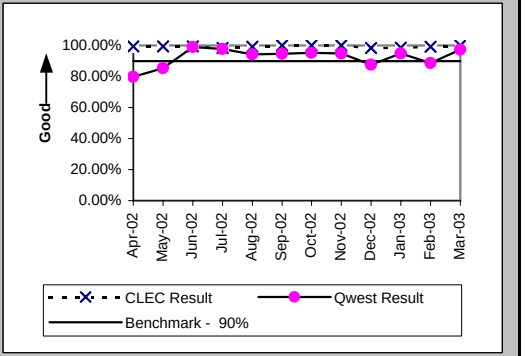
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	137	670	20.45%	0	0	10687	33819	31.60%	46.49%	-6.15	-4.74	No
May-02	110	604	18.21%	0	0	11342	34003	33.36%	47.15%	-7.82	-5.76	No
Jun-02	238	1005	23.68%	0	0	16509	43836	37.66%	48.45%	-9.04	-6.5	No
Jul-02	228	943	24.18%	0	0	17899	47787	37.46%	48.40%	-8.34	-6.07	No
Aug-02	205	1003	20.44%	0	0	18379	48041	38.26%	48.60%	-11.49	-7.99	No
Sep-02	232	934	24.84%	0	0	15417	39965	38.58%	48.68%	-8.53	-6.18	No
Oct-02	170	908	18.72%	0	0	11776	32777	35.93%	47.98%	-10.66	-7.48	No
Nov-02	225	708	31.78%	0	0	8428	21811	38.64%	48.69%	-3.69	-3.24	No
Dec-02	192	593	32.38%	0	0	7734	19410	39.85%	48.96%	-3.66	-3.22	No
Jan-03	197	580	33.97%	0	0	7181	17890	40.14%	49.02%	-2.99	-2.82	No
Feb-03	235	647	36.32%	0	0	6926	18578	37.28%	48.36%	-0.5	-1.3	No
Mar-03	283	898	31.51%	0	0	7935	24340	32.60%	46.88%	-0.68	-1.41	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

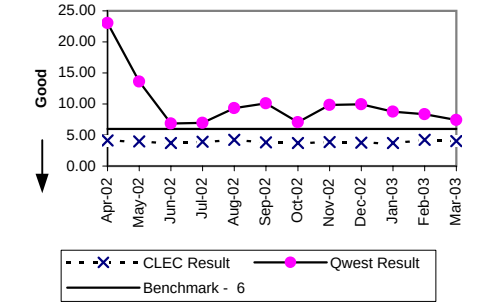
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	153	154	99.35%	0	0	376	471	79.83%	40.13%	-5.24	-4.19	No
May-02	143	144	99.31%	0	0	380	445	85.39%	35.32%	-4.11	-3.5	No
Jun-02	149	150	99.33%	1	0	363	367	98.91%	10.38%	-0.42	-1.26	No
Jul-02	114	116	98.28%	0	1	352	360	97.78%	14.74%	-0.32	-1.19	No
Aug-02	120	121	99.17%	0	1	146	155	94.19%	23.39%	-1.76	-2.07	No
Sep-02	133	133	100.00%	1	1	124	131	94.66%	22.49%	-1.93	-2.17	No
Oct-02	151	151	100.00%	1	0	123	129	95.35%	21.06%	-1.84	-2.12	No
Nov-02	152	152	100.00%	0	0	307	324	94.75%	22.30%	-2.39	-2.46	No
Dec-02	122	124	98.39%	0	2	261	298	87.58%	32.98%	-3.07	-2.86	No
Jan-03	145	147	98.64%	0	0	206	217	94.93%	21.94%	-1.58	-1.96	No
Feb-03	120	121	99.17%	1	0	228	257	88.72%	31.64%	-3	-2.82	No
Mar-03	341	341	100.00%	3	0	223	229	97.38%	15.97%	-1.92	-2.17	No



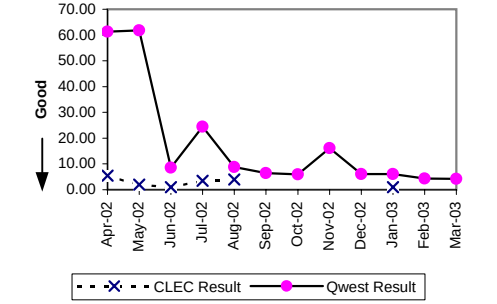
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	494	120	4.12	35	0	9334	405	23.05	36.53	-4.99	-4.03	No
May-02	414	104	3.98	40	0	5551	408	13.61	24.74	-3.54	-3.15	No
Jun-02	395	107	3.69	44	0	2442	357	6.84	5.37	-5.32	-4.24	No
Jul-02	331	84	3.94	32	1	2350	338	6.95	8.73	-2.83	-2.72	No
Aug-02	339	80	4.24	41	1	1347	144	9.35	8.77	-4.18	-3.54	No
Sep-02	343	90	3.81	44	1	1291	128	10.09	8.56	-5.33	-4.24	No
Oct-02	363	98	3.70	54	0	860	122	7.05	5.94	-4.15	-3.52	No
Nov-02	432	111	3.89	41	0	2727	277	9.84	12.21	-4.34	-3.64	No
Dec-02	255	68	3.75	56	2	2661	268	9.93	6.08	-7.48	-5.55	No
Jan-03	307	83	3.70	64	0	1827	209	8.74	5.97	-6.51	-4.96	No
Feb-03	282	67	4.21	55	0	2102	252	8.34	10.43	-2.88	-2.75	No
Mar-03	992	248	4.00	96	0	1621	219	7.40	5.26	-6.97	-5.24	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

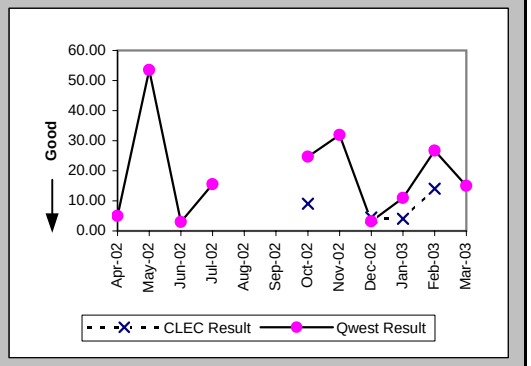
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	2	5.50	0	0	6010	98	61.33	23.88	-3.27	-2.99	No
May-02	2	1	2.00	0	0	4021	65	61.86	27.08	-2.19	-2.33	No
Jun-02	2	2	1.00	1	0	43	5	8.60	5.37	-1.69	-2.03	No
Jul-02	7	2	3.50	0	0	171	7	24.43	38.57	-0.68	-1.41	No
Aug-02	4	1	4.00	0	0	79	9	8.78	5.47	-0.83	-1.5	No
Sep-02						45	7	6.43	5.22			
Oct-02						18	3	6.00	7.81			
Nov-02						210	13	16.15	13.42			
Dec-02						251	41	6.12	5.21			
Jan-03	1	1	1.00	1	0	55	9	6.11	6.85	-0.71	-1.43	No
Feb-03						104	24	4.33	5.65			
Mar-03						17	4	4.25	4.57			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

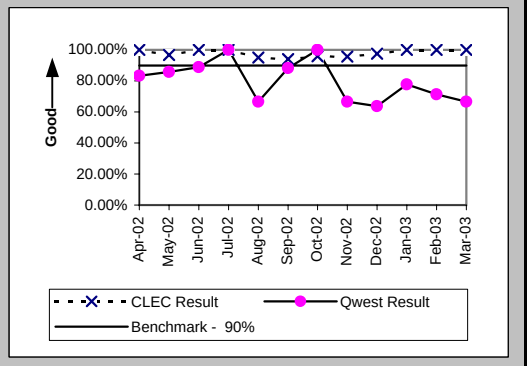
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02						107	2	53.50	67.18			
Jun-02						3	1	3.00				
Jul-02						31	2	15.50	20.51			
Aug-02												
Sep-02												
Oct-02	9	1	9.00	0	0	74	3	24.67	7.23	-1.88	-2.14	No
Nov-02						255	8	31.88	42.62			
Dec-02	9	2	4.50	0	0	16	5	3.20	3.03	0.29	-0.82	No
Jan-03	4	1	4.00	0	0	44	4	11.00	8.37	-0.75	-1.45	No
Feb-03	14	1	14.00	0	0	160	6	26.67	57.04	-0.21	-1.12	No
Mar-03						30	2	15.00	19.80			



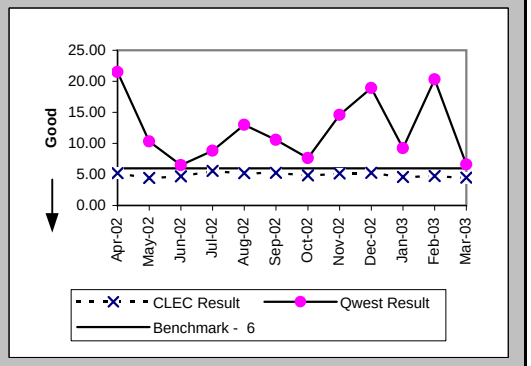
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	35	35	100.00%	0	0	5	6	83.33%	37.27%	-1.01	-1.62	No
May-02	30	31	96.77%	0	0	6	7	85.71%	34.99%	-0.76	-1.46	No
Jun-02	35	35	100.00%	1	0	8	9	88.89%	31.43%	-0.95	-1.58	No
Jul-02	27	27	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	No
Aug-02	38	40	95.00%	0	0	4	6	66.67%	47.14%	-1.37	-1.83	No
Sep-02	32	34	94.12%	0	0	15	17	88.24%	32.22%	-0.61	-1.37	No
Oct-02	23	24	95.83%	0	0	8	8	100.00%	N/A	N/A	-0.87	No
Nov-02	22	23	95.65%	0	0	8	12	66.67%	47.14%	-1.73	-2.05	No
Dec-02	38	39	97.44%	0	0	7	11	63.64%	48.10%	-2.06	-2.25	No
Jan-03	29	29	100.00%	0	0	7	9	77.78%	41.57%	-1.4	-1.85	No
Feb-03	38	38	100.00%	0	0	5	7	71.43%	45.18%	-1.54	-1.93	No
Mar-03	44	44	100.00%	0	0	8	12	66.67%	47.14%	-2.17	-2.32	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

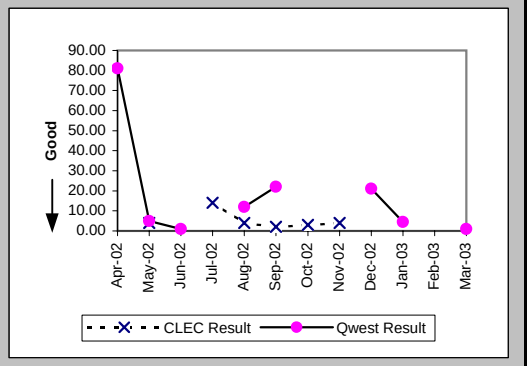
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	136	26	5.23	11	0	129	6	21.50	36.18	-0.99	-1.6	No
May-02	106	24	4.42	8	0	93	9	10.33	6.89	-2.2	-2.34	No
Jun-02	132	28	4.71	9	0	52	8	6.50	3.25	-1.37	-1.83	No
Jul-02	117	21	5.57	9	0	44	5	8.80	4.09	-1.59	-1.97	No
Aug-02	141	27	5.22	16	0	39	3	13.00	10.82	-1.18	-1.72	No
Sep-02	131	25	5.24	12	0	190	18	10.56	8.38	-2.05	-2.25	No
Oct-02	106	22	4.82	2	0	61	8	7.62	3.29	-2.06	-2.26	No
Nov-02	77	15	5.13	8	0	175	12	14.58	9.87	-2.47	-2.5	No
Dec-02	131	25	5.24	14	0	208	11	18.91	19.47	-1.94	-2.18	No
Jan-03	64	14	4.57	15	0	83	9	9.22	4.99	-2.18	-2.33	No
Feb-03	95	20	4.75	18	0	142	7	20.29	25.81	-1.37	-1.83	No
Mar-03	125	28	4.46	16	0	79	12	6.58	5.50	-1.12	-1.68	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

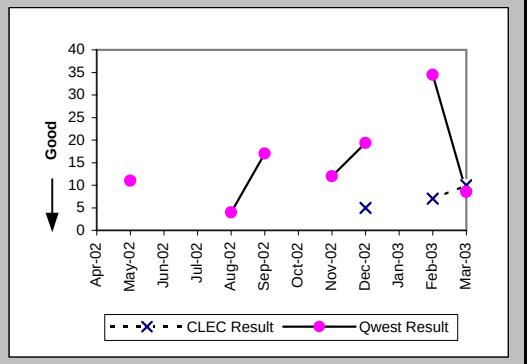
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						81	1	81.00				
May-02	4	1	4.00	0	0	5	1	5.00				
Jun-02						1	1	1.00				
Jul-02	14	1	14.00	0	0							
Aug-02	8	2	4.00	0	0	12	1	12.00				
Sep-02	4	2	2.00	0	0	22	1	22.00				
Oct-02	3	1	3.00	0	0							
Nov-02	4	1	4.00	0	0							
Dec-02						42	2	21.00	16.97			
Jan-03						9	2	4.50	4.95			
Feb-03												
Mar-03						2	2	1.00	0.00			



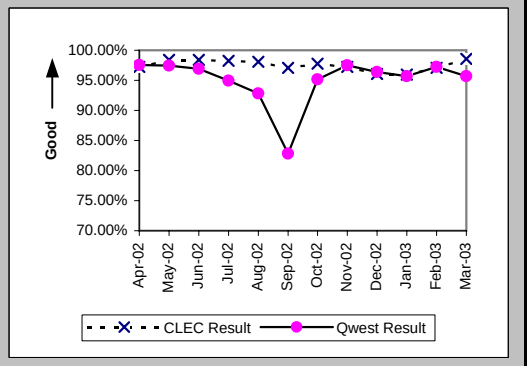
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						11	1	11.00				
Jun-02												
Jul-02												
Aug-02						4	1	4.00				
Sep-02						17	1	17.00				
Oct-02												
Nov-02						48	4	12.00	9.31			
Dec-02	5	1	5.00	0	0	58	3	19.33	25.81	-0.48	-1.29	No
Jan-03												
Feb-03	7	1	7.00	0	0	69	2	34.50	38.89	-0.58	-1.35	No
Mar-03	10	1	10.00	0	0	17	2	8.50	4.95	-0.03	-1.02	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

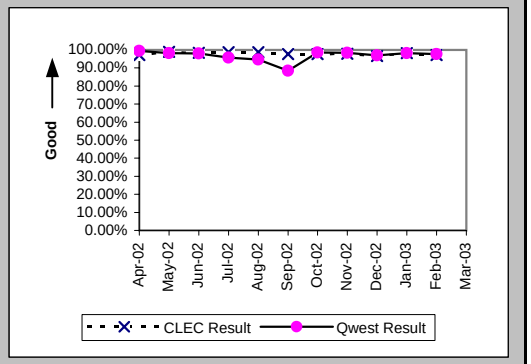
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	212	218	97.25%	0	0	401	411	97.57%	15.41%	0.24	-0.86	No
May-02	186	189	98.41%	0	0	459	471	97.45%	15.76%	-0.71	-1.43	No
Jun-02	184	187	98.40%	0	0	407	420	96.90%	17.32%	-0.98	-1.6	No
Jul-02	167	170	98.24%	0	0	356	375	94.93%	21.93%	-1.63	-1.99	No
Aug-02	155	158	98.10%	0	0	246	265	92.83%	25.80%	-2.03	-2.24	No
Sep-02	167	172	97.09%	0	0	130	157	82.80%	37.74%	-3.43	-3.09	No
Oct-02	174	178	97.75%			138	145	95.17%	21.43%	-1.08	-1.65	No
Nov-02	177	182	97.25%			235	241	97.51%	15.58%	0.14	-0.91	No
Dec-02	170	177	96.05%			319	331	96.37%	18.69%	0.18	-0.89	No
Jan-03	167	174	95.98%			265	277	95.67%	20.36%	-0.16	-1.1	No
Feb-03	166	171	97.08%			244	251	97.21%	16.47%	0.06	-0.96	No
Mar-03	279	283	98.59%			244	255	95.69%	20.32%	-1.65	-2.01	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

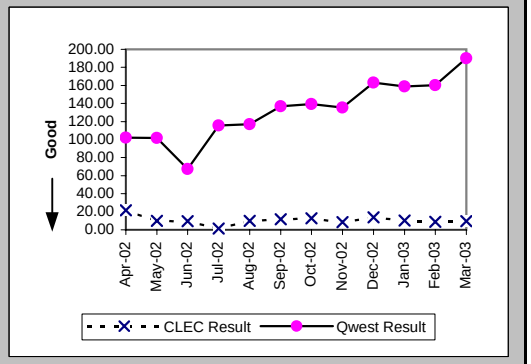
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	212	218	97.25%	0	0	409	411	99.51%	6.96%	2.23	0.35	Yes
May-02	187	189	98.94%	0	0	463	471	98.30%	12.92%	-0.58	-1.35	No
Jun-02	184	187	98.40%	0	0	412	420	98.10%	13.67%	-0.25	-1.15	No
Jul-02	168	170	98.82%	0	0	359	375	95.73%	20.21%	-1.65	-2.01	No
Aug-02	156	158	98.73%	0	0	251	265	94.72%	22.37%	-1.79	-2.09	No
Sep-02	168	172	97.67%	0	0	139	157	88.54%	31.86%	-2.6	-2.58	No
Oct-02	174	178	97.75%	0	0	143	145	98.62%	11.66%	0.49	-0.7	No
Nov-02	178	182	97.80%	0	0	237	241	98.34%	12.78%	0.38	-0.77	No
Dec-02	171	177	96.61%	0	12	321	331	96.98%	17.12%	0.22	-0.87	No
Jan-03	171	174	98.28%	0	0	272	277	98.19%	13.31%	-0.06	-1.04	No
Feb-03	166	171	97.08%	0	0	245	251	97.61%	15.28%	0.32	-0.81	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

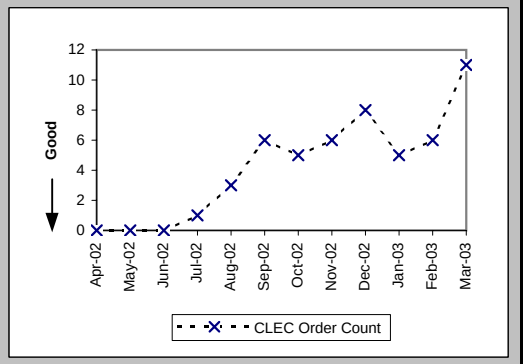
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	109	5	21.80	0	0	4498	44	102.23	120.54	-1.41	-1.86	No
May-02	20	2	10.00	0	0	4381	43	101.88	105.28	-1.21	-1.73	No
Jun-02	38	4	9.50	0	0	4439	66	67.26	103.58	-1.08	-1.66	No
Jul-02	4	3	1.33	0	0	4969	43	115.56	117.37	-1.63	-1.99	No
Aug-02	30	3	10.00	0	0	5146	44	116.95	125.61	-1.43	-1.87	No
Sep-02	71	6	11.83	0	0	5202	38	136.89	137.56	-2.07	-2.26	No
Oct-02	63	5	12.60	0	0	5435	39	139.36	146.90	-1.82	-2.1	No
Nov-02	60	7	8.57	0	0	5821	43	135.37	152.69	-2.04	-2.24	No
Dec-02	111	8	13.88	0	0	6530	40	163.25	156.18	-2.47	-2.5	No
Jan-03	52	5	10.40	0	0	6359	40	158.98	166.54	-1.88	-2.14	No
Feb-03	53	6	8.83	0	0	6727	42	160.17	168.50	-2.06	-2.25	No
Mar-03	107	11	9.73	0	0	7407	39	189.92	172.09	-3.07	-2.86	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

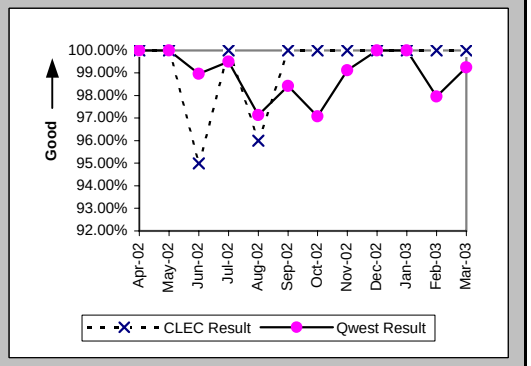
Date	CLEC Order Count
Apr-02	0
May-02	0
Jun-02	0
Jul-02	1
Aug-02	3
Sep-02	6
Oct-02	5
Nov-02	6
Dec-02	8
Jan-03	5
Feb-03	6
Mar-03	11



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

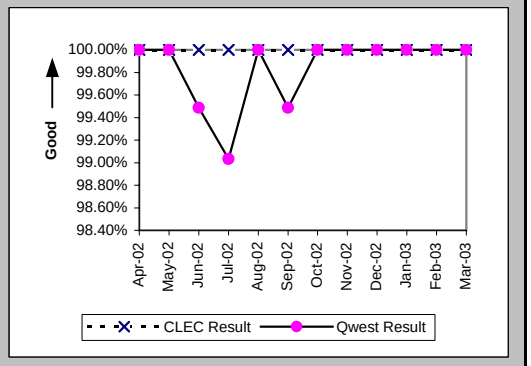
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	19	19	100.00%	2	0	190	190	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	2	0	177	177	100.00%	N/A	N/A	N/A	
Jun-02	19	20	95.00%	3	0	191	193	98.96%	10.13%	1.09	-0.33	No
Jul-02	13	13	100.00%	4	0	200	201	99.50%	7.04%	-0.25	-1.15	No
Aug-02	24	25	96.00%	4	0	203	209	97.13%	16.70%	0.32	-0.81	No
Sep-02	28	28	100.00%	7	0	188	191	98.43%	12.43%	-0.62	-1.38	No
Oct-02	15	15	100.00%	6	0	166	171	97.08%	16.85%	-0.64	-1.39	No
Nov-02	9	9	100.00%	2	0	112	113	99.12%	9.37%	-0.27	-1.17	No
Dec-02	10	10	100.00%	1	0	95	95	100.00%	N/A	N/A	N/A	
Jan-03	13	13	100.00%	8	0	108	108	100.00%	N/A	N/A	N/A	
Feb-03	7	7	100.00%	6	0	96	98	97.96%	14.14%	-0.37	-1.22	No
Mar-03	8	8	100.00%	7	0	132	133	99.25%	8.64%	-0.24	-1.15	No



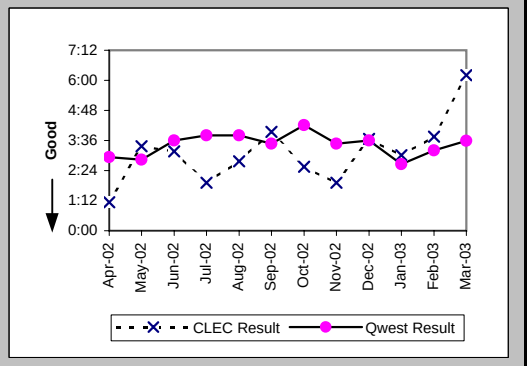
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	24	100.00%	2	0	195	195	100.00%	N/A	N/A	N/A	
May-02	13	13	100.00%	2	0	182	182	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	194	195	99.49%	7.14%	-0.31	-1.19	No
Jul-02	18	18	100.00%	4	0	205	207	99.03%	9.78%	-0.4	-1.24	No
Aug-02	29	29	100.00%	4	0	219	219	100.00%	N/A	N/A	N/A	
Sep-02	36	36	100.00%	7	0	194	195	99.49%	7.14%	-0.4	-1.24	No
Oct-02	21	21	100.00%	6	0	173	173	100.00%	N/A	N/A	N/A	
Nov-02	10	10	100.00%	2	0	120	120	100.00%	N/A	N/A	N/A	
Dec-02	14	14	100.00%	1	0	98	98	100.00%	N/A	N/A	N/A	
Jan-03	15	15	100.00%	8	0	110	110	100.00%	N/A	N/A	N/A	
Feb-03	9	9	100.00%	6	0	105	105	100.00%	N/A	N/A	N/A	
Mar-03	12	12	100.00%	7	0	134	134	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

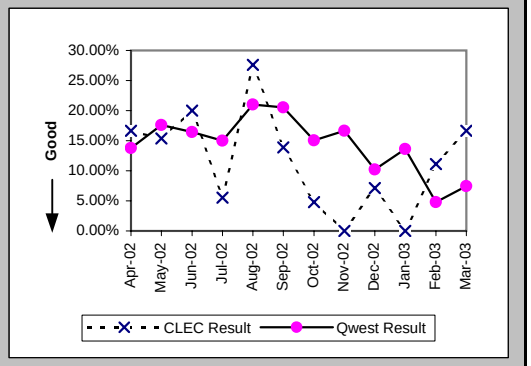
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	27:19	24	1:08	2	0	571:20	195	2:56	3:35	-2.32	-2.41	No
May-02	43:43	13	3:22	2	0	514:56	182	2:50	3:35	0.63	-0.62	No
Jun-02	63:27	20	3:10	3	0	702:27	195	3:36	7:24	-0.25	-1.15	No
Jul-02	34:29	18	1:55	4	0	787:48	207	3:48	11:42	-0.66	-1.4	No
Aug-02	80:28	29	2:46	4	0	832:12	219	3:48	5:48	-0.89	-1.54	No
Sep-02	141:55	36	3:57	7	0	675:52	195	3:28	5:43	0.57	-0.66	No
Oct-02	53:26	21	2:33	6	0	729:06	173	4:13	5:54	-1.23	-1.75	No
Nov-02	19:08	10	1:55	2	0	415:36	120	3:28	4:56	-0.95	-1.58	No
Dec-02	51:21	14	3:40	1	0	352:55	98	3:36	5:32	0.18	-0.89	No
Jan-03	45:22	15	3:01	8	0	290:47	110	2:39	3:12	0.53	-0.68	No
Feb-03	33:45	9	3:45	6	0	335:20	105	3:12	6:01	0.59	-0.64	No
Mar-03	74:21	12	6:12	7	0	481:13	134	3:35	3:57	1.73	0.05	Yes



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

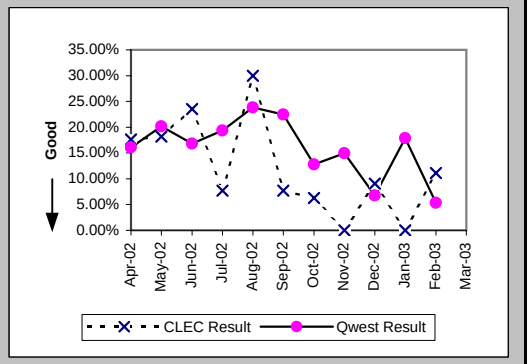
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	24	16.67%	2	0	27	196	13.78%	34.46%	0.41	-0.75	No
May-02	2	13	15.38%	2	0	32	182	17.58%	38.07%	-0.2	-1.12	No
Jun-02	4	20	20.00%	3	0	32	195	16.41%	37.04%	0.43	-0.74	No
Jul-02	1	18	5.56%	4	0	31	207	14.98%	35.68%	-1.07	-1.65	No
Aug-02	8	29	27.59%	4	0	46	219	21.00%	40.73%	0.8	-0.51	No
Sep-02	5	36	13.89%	7	0	40	195	20.51%	40.38%	-0.9	-1.55	No
Oct-02	1	21	4.76%	6	0	26	173	15.03%	35.74%	-1.24	-1.76	No
Nov-02	0	10	0.00%	2	0	20	120	16.67%	37.27%	-1.36	-1.83	No
Dec-02	1	14	7.14%	1	0	10	98	10.20%	30.27%	-0.35	-1.22	No
Jan-03	0	15	0.00%	8	0	15	110	13.64%	34.32%	-1.44	-1.88	No
Feb-03	1	9	11.11%	6	0	5	105	4.76%	21.30%	0.71	-0.57	No
Mar-03	2	12	16.67%	7	0	10	134	7.46%	26.28%	1.01	-0.38	No



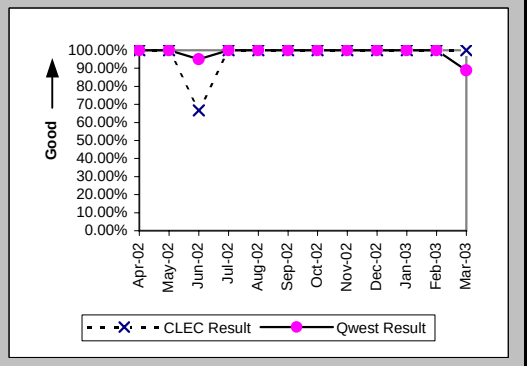
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	17	17.65%	2	0	18	112	16.07%	36.73%	0.19	-0.89	No
May-02	2	11	18.18%	2	0	22	109	20.18%	40.14%	-0.16	-1.1	No
Jun-02	4	17	23.53%	3	0	21	125	16.80%	37.39%	0.68	-0.59	No
Jul-02	1	13	7.69%	4	0	25	129	19.38%	39.53%	-1.02	-1.62	No
Aug-02	6	20	30.00%	4	0	30	126	23.81%	42.59%	0.59	-0.64	No
Sep-02	2	26	7.69%	7	0	29	129	22.48%	41.75%	-1.65	-2	No
Oct-02	1	16	6.25%	6	0	17	133	12.78%	33.39%	-0.74	-1.45	No
Nov-02	0	8	0.00%	2	0	13	87	14.94%	35.65%	-1.13	-1.69	No
Dec-02	1	11	9.09%	1	0	5	74	6.76%	25.10%	0.27	-0.84	No
Jan-03	0	12	0.00%	8	0	15	84	17.86%	38.30%	-1.51	-1.92	No
Feb-03	1	9	11.11%	6	0	4	75	5.33%	22.47%	0.61	-0.63	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

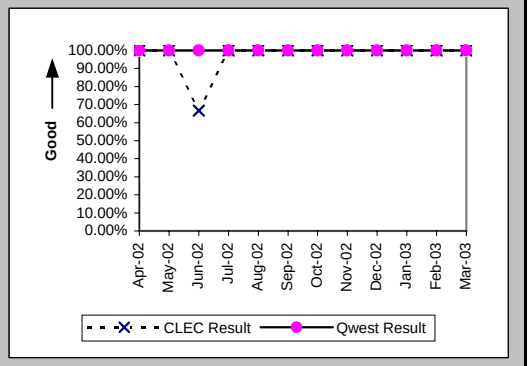
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	5	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02	2	3	66.67%	1	0	19	20	95.00%	21.79%	1.16	-0.3	No
Jul-02	4	4	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03	4	4	100.00%	3	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	5	5	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-03	3	3	100.00%	5	0	8	9	88.89%	31.43%	-0.53	-1.32	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

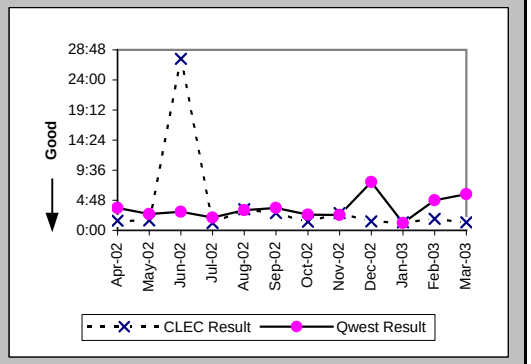
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	5	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Jun-02	2	3	66.67%	1	0	20	20	100.00%	N/A	N/A	-0.03	No
Jul-02	4	4	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03	4	4	100.00%	3	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	5	5	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-03	3	3	100.00%	5	0	9	9	100.00%	N/A	N/A	N/A	



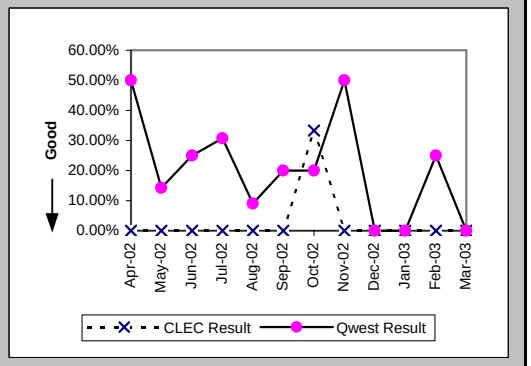
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7:41	5	1:32	0	0	56:42	16	3:33	5:08	-0.76	-1.46	No
May-02	6:17	4	1:34	1	0	36:29	14	2:36	3:43	-0.49	-1.3	No
Jun-02	82:07	3	27:22	1	0	59:03	20	2:57	5:32	1.74	0.06	Yes
Jul-02	4:45	4	1:11	0	0	26:33	13	2:03	1:59	-0.76	-1.46	No
Aug-02	16:49	5	3:22	0	0	35:38	11	3:14	3:15	0.02	-0.99	No
Sep-02	13:41	5	2:44	1	0	35:41	10	3:34	5:13	-0.29	-1.18	No
Oct-02	4:09	3	1:23	0	0	24:47	10	2:29	2:02	-0.82	-1.5	No
Nov-02	5:28	2	2:44	0	0	9:49	4	2:27	1:35	0.12	-0.93	No
Dec-02	5:50	4	1:27	1	0	30:57	4	7:44	10:41	-0.83	-1.51	No
Jan-03	5:09	4	1:17	3	0	7:09	6	1:12	0:23	0.75	-0.54	No
Feb-03	9:08	5	1:50	0	0	38:34	8	4:49	4:49	-1.09	-1.66	No
Mar-03	3:50	3	1:17	5	0	51:50	9	5:46	10:47	-0.62	-1.38	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

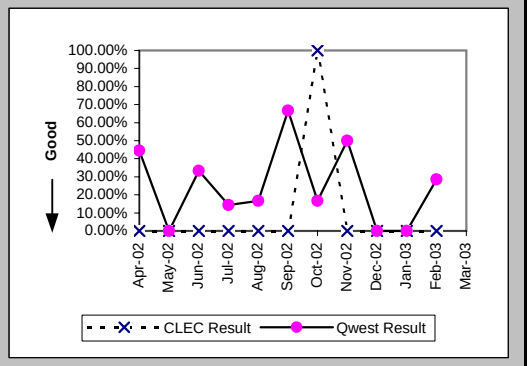
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	5	0.00%	0	0	8	16	50.00%	50.00%	-1.95	-2.19	No
May-02	0	4	0.00%	1	0	2	14	14.29%	34.99%	-0.72	-1.44	No
Jun-02	0	3	0.00%	1	0	5	20	25.00%	43.30%	-0.93	-1.57	No
Jul-02	0	4	0.00%	0	0	4	13	30.77%	46.15%	-1.17	-1.71	No
Aug-02	0	5	0.00%	0	0	1	11	9.09%	28.75%	-0.59	-1.36	No
Sep-02	0	5	0.00%	1	0	2	10	20.00%	40.00%	-0.91	-1.55	No
Oct-02	1	3	33.33%	0	0	2	10	20.00%	40.00%	0.32	-0.8	No
Nov-02	0	2	0.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Dec-02	0	4	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03	0	4	0.00%	3	0	0	6	0.00%	N/A	N/A	N/A	
Feb-03	0	5	0.00%	0	0	2	8	25.00%	43.30%	-1.01	-1.62	No
Mar-03	0	3	0.00%	5	0	0	9	0.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

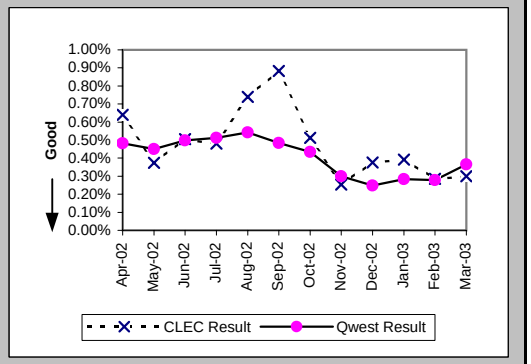
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	5	0.00%	0	0	4	9	44.44%	49.69%	-1.6	-1.97	No
May-02	0	2	0.00%	1	0	0	9	0.00%	N/A	N/A	N/A	
Jun-02	0	3	0.00%	1	0	2	6	33.33%	47.14%	-1	-1.61	No
Jul-02	0	3	0.00%	0	0	1	7	14.29%	34.99%	-0.59	-1.36	No
Aug-02	0	5	0.00%	0	0	1	6	16.67%	37.27%	-0.74	-1.45	No
Sep-02	0	5	0.00%	1	0	2	3	66.67%	47.14%	-1.94	-2.18	No
Oct-02	1	1	100.00%	0	0	1	6	16.67%	37.27%	1.13	-0.31	No
Nov-02	0	2	0.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Dec-02	0	4	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03	0	3	0.00%	3	0	0	6	0.00%	N/A	N/A	N/A	
Feb-03	0	4	0.00%	0	0	2	7	28.57%	45.18%	-1.01	-1.61	No
Mar-03												



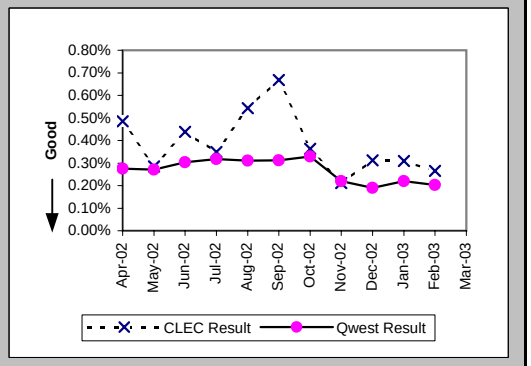
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	29	4529	0.64%	2	0	212	43945	0.48%	6.93%	1.46	-0.11	No
May-02	17	4554	0.37%	3	0	196	43577	0.45%	6.69%	-0.73	-1.45	No
Jun-02	23	4557	0.50%	4	0	215	43187	0.50%	7.04%	0.06	-0.96	No
Jul-02	22	4584	0.48%	4	0	220	42877	0.51%	7.14%	-0.3	-1.18	No
Aug-02	34	4601	0.74%	4	0	230	42447	0.54%	7.34%	1.73	0.05	Yes
Sep-02	41	4641	0.88%	8	0	205	42346	0.48%	6.94%	3.72	1.26	Yes
Oct-02	24	4684	0.51%	6	0	183	42175	0.43%	6.57%	0.78	-0.53	No
Nov-02	12	4740	0.25%	2	0	124	41398	0.30%	5.46%	-0.55	-1.34	No
Dec-02	18	4797	0.38%	2	0	102	41064	0.25%	4.98%	1.67	0.02	Yes
Jan-03	19	4852	0.39%	11	0	116	40825	0.28%	5.32%	1.33	-0.19	No
Feb-03	14	4902	0.29%	6	0	113	40501	0.28%	5.27%	0.08	-0.95	No
Mar-03	15	5012	0.30%	12	0	143	39068	0.37%	6.04%	-0.74	-1.45	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

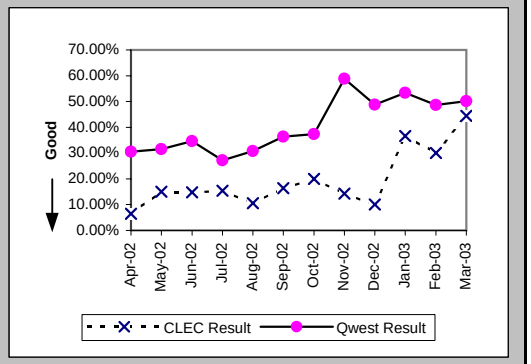
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	22	4529	0.49%	2	0	121	43945	0.28%	5.24%	2.57	0.56	Yes
May-02	13	4554	0.29%	3	0	118	43577	0.27%	5.20%	0.18	-0.89	No
Jun-02	20	4557	0.44%	4	0	131	43187	0.30%	5.50%	1.58	-0.04	No
Jul-02	16	4584	0.35%	4	0	136	42877	0.32%	5.62%	0.36	-0.78	No
Aug-02	25	4601	0.54%	4	0	132	42447	0.31%	5.57%	2.69	0.63	Yes
Sep-02	31	4641	0.67%	8	0	132	42346	0.31%	5.57%	4.13	1.51	Yes
Oct-02	17	4684	0.36%	6	0	139	42175	0.33%	5.73%	0.38	-0.77	No
Nov-02	10	4740	0.21%	2	0	91	41398	0.22%	4.68%	-0.12	-1.07	No
Dec-02	15	4797	0.31%	2	0	78	41064	0.19%	4.35%	1.85	0.12	Yes
Jan-03	15	4852	0.31%	11	0	90	40825	0.22%	4.69%	1.25	-0.24	No
Feb-03	13	4902	0.27%	6	0	82	40501	0.20%	4.50%	0.92	-0.44	No
Mar-03												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

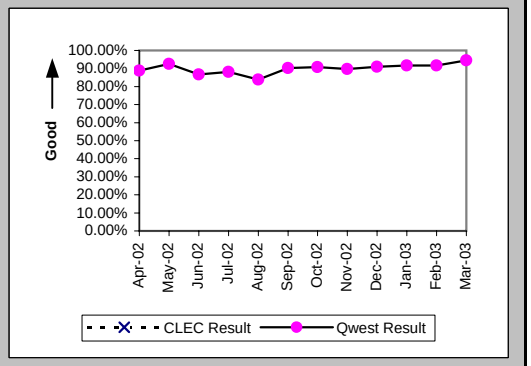
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	31	6.45%	0	0	93	305	30.49%	46.04%	-2.77	-2.68	No
May-02	3	20	15.00%	0	0	90	286	31.47%	46.44%	-1.53	-1.93	No
Jun-02	4	27	14.81%	0	0	114	329	34.65%	47.59%	-2.08	-2.27	No
Jul-02	4	26	15.38%	0	0	82	302	27.15%	44.47%	-1.29	-1.79	No
Aug-02	4	38	10.53%	0	0	102	332	30.72%	46.13%	-2.56	-2.55	No
Sep-02	8	49	16.33%	0	0	117	322	36.34%	48.10%	-2.71	-2.65	No
Oct-02	6	30	20.00%	0	0	109	292	37.33%	48.37%	-1.87	-2.14	No
Nov-02	2	14	14.29%	0	0	177	301	58.80%	49.22%	-3.31	-3.01	No
Dec-02	2	20	10.00%	0	0	97	199	48.74%	49.98%	-3.3	-3.01	No
Jan-03	11	30	36.67%	0	0	133	249	53.41%	49.88%	-1.74	-2.06	No
Feb-03	6	20	30.00%	0	0	107	220	48.64%	49.98%	-1.6	-1.97	No
Mar-03	12	27	44.44%	0	0	144	287	50.17%	50.00%	-0.57	-1.35	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

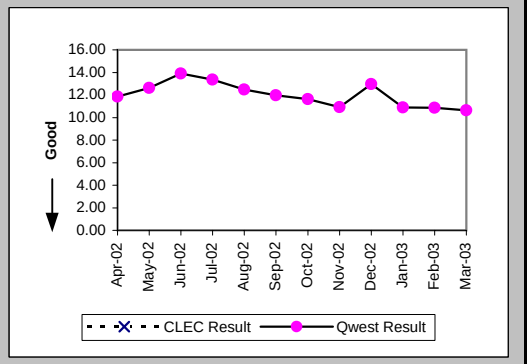
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						504	567	88.89%	31.43%			
May-02						565	611	92.47%	26.39%			
Jun-02						480	554	86.64%	34.02%			
Jul-02						598	678	88.20%	32.26%			
Aug-02						644	768	83.85%	36.80%			
Sep-02						625	693	90.19%	29.75%			
Oct-02						750	826	90.80%	28.90%			
Nov-02						603	672	89.73%	30.35%			
Dec-02						512	563	90.94%	28.70%			
Jan-03						461	503	91.65%	27.66%			
Feb-03						539	588	91.67%	27.64%			
Mar-03						681	720	94.58%	22.63%			



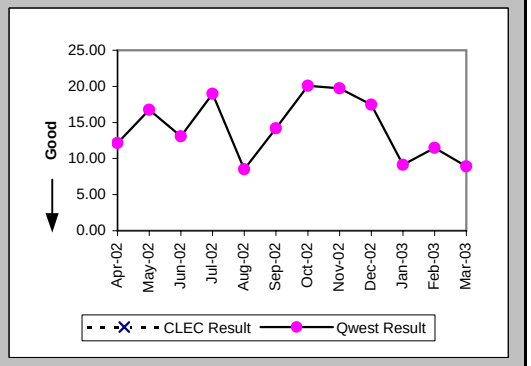
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						8024	677	11.85	7.46			
May-02						9233	732	12.61	9.59			
Jun-02						9350	672	13.91	9.79			
Jul-02						10576	791	13.37	10.96			
Aug-02						10952	878	12.47	8.84			
Sep-02						9590	802	11.96	8.43			
Oct-02						10765	925	11.64	8.72			
Nov-02						8263	757	10.92	7.26			
Dec-02						7898	609	12.97	9.34			
Jan-03						6243	573	10.90	6.94			
Feb-03						6905	636	10.86	6.56			
Mar-03						8108	761	10.65	5.46			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

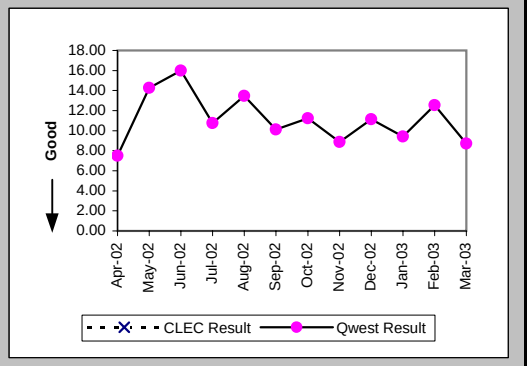
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1069	88	12.15	8.38			
May-02						1040	62	16.77	12.07			
Jun-02						1281	98	13.07	9.80			
Jul-02						1783	94	18.97	14.07			
Aug-02						1071	126	8.50	8.45			
Sep-02						894	63	14.19	14.32			
Oct-02						702	35	20.06	21.93			
Nov-02						552	28	19.71	17.77			
Dec-02						437	25	17.48	13.65			
Jan-03						155	17	9.12	7.11			
Feb-03						333	29	11.48	12.92			
Mar-03						160	18	8.89	7.84			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

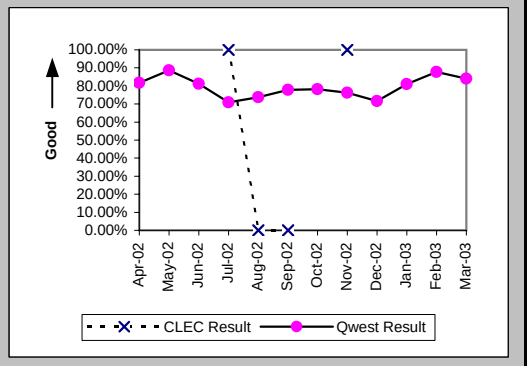
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	4	7.50	3.32			
May-02						157	11	14.27	13.12			
Jun-02						96	6	16.00	23.23			
Jul-02						86	8	10.75	6.63			
Aug-02						202	15	13.47	17.94			
Sep-02						172	17	10.12	10.34			
Oct-02						652	58	11.24	8.55			
Nov-02						515	58	8.88	7.08			
Dec-02						446	40	11.15	9.64			
Jan-03						329	35	9.40	6.20			
Feb-03						364	29	12.55	10.37			
Mar-03						218	25	8.72	7.38			



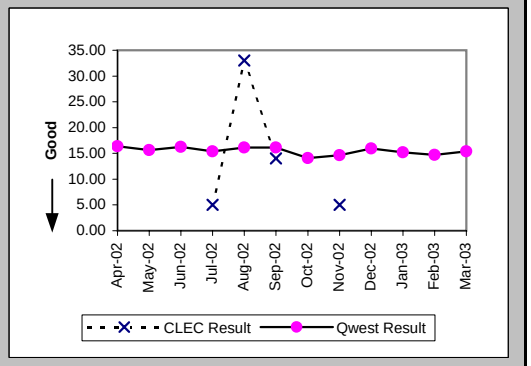
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						161	197	81.73%	38.65%			
May-02						256	289	88.58%	31.80%			
Jun-02						204	251	81.27%	39.01%			
Jul-02	1	1	100.00%	0	0	142	200	71.00%	45.38%	-0.64	-1.39	No
Aug-02	0	1	0.00%	0	0	188	255	73.73%	44.01%	1.12	-0.32	No
Sep-02	0	1	0.00%	0	0	180	231	77.92%	41.48%	1.23	-0.25	No
Oct-02						187	239	78.24%	41.26%			
Nov-02	1	1	100.00%	0	0	180	236	76.27%	42.54%	-0.56	-1.34	No
Dec-02						156	218	71.56%	45.11%			
Jan-03						162	200	81.00%	39.23%			
Feb-03						179	204	87.75%	32.79%			
Mar-03						195	232	84.05%	36.61%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

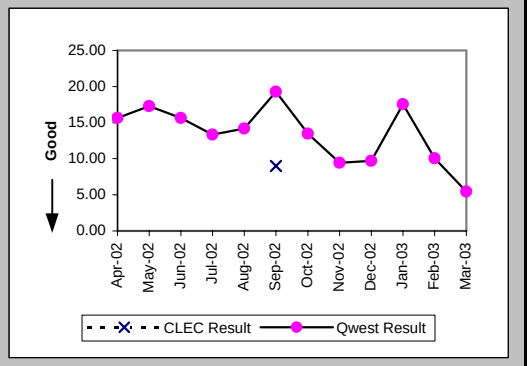
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3947	241	16.38	13.44			
May-02						5297	339	15.63	12.24			
Jun-02						4734	291	16.27	12.77			
Jul-02	5	1	5.00	0	0	3701	240	15.42	10.14	-1.03	-1.62	No
Aug-02	33	1	33.00	0	0	5048	313	16.13	14.46	1.44	-0.12	No
Sep-02	14	1	14.00	0	0	4448	276	16.12	12.79	-0.17	-1.1	No
Oct-02						3855	274	14.07	11.04			
Nov-02	5	1	5.00	0	0	3744	256	14.62	10.41	-0.92	-1.56	No
Dec-02						3977	249	15.97	10.89			
Jan-03						3492	230	15.18	11.79			
Feb-03						3394	231	14.69	10.71			
Mar-03						4071	264	15.42	18.80			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

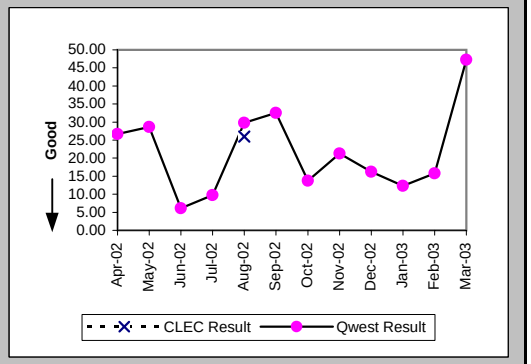
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						610	39	15.64	22.10			
May-02						778	45	17.29	18.51			
Jun-02						845	54	15.65	16.97			
Jul-02						774	58	13.34	9.80			
Aug-02						808	57	14.18	15.16			
Sep-02	9	1	9.00	0	0	1080	56	19.29	19.82	-0.51	-1.31	No
Oct-02						620	46	13.48	17.13			
Nov-02						331	35	9.46	11.21			
Dec-02						388	40	9.70	11.85			
Jan-03						579	33	17.55	16.05			
Feb-03						201	20	10.05	11.07			
Mar-03						142	26	5.46	4.92			



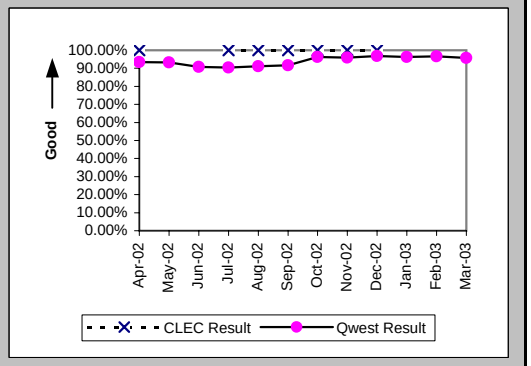
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						80	3	26.67	23.46			
May-02						86	3	28.67	38.55			
Jun-02						43	7	6.14	5.27			
Jul-02						88	9	9.78	5.40			
Aug-02	26	1	26.00	0	0	357	12	29.75	26.09	-0.14	-1.08	No
Sep-02						130	4	32.50	33.64			
Oct-02						179	13	13.77	9.14			
Nov-02						574	27	21.26	13.74			
Dec-02						437	27	16.19	11.26			
Jan-03						160	13	12.31	8.38			
Feb-03						158	10	15.80	28.64			
Mar-03						614	13	47.23	72.68			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

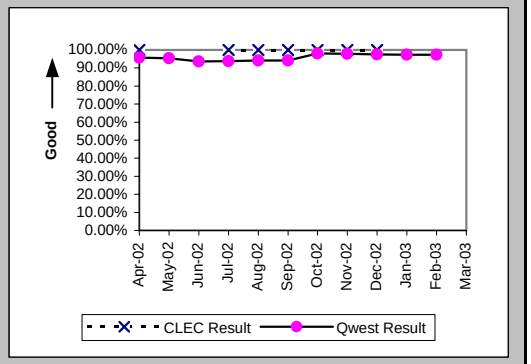
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	866	927	93.42%	24.79%	-0.27	-1.16	No
May-02						943	1012	93.18%	25.21%			
Jun-02						945	1040	90.87%	28.81%			
Jul-02	1	1	100.00%	0	0	923	1021	90.40%	29.46%	-0.33	-1.2	No
Aug-02	1	1	100.00%	0	0	1031	1132	91.08%	28.51%	-0.31	-1.19	No
Sep-02	1	1	100.00%	0	0	1058	1154	91.68%	27.62%	-0.3	-1.18	No
Oct-02	1	1	100.00%			1110	1153	96.27%	18.95%	-0.2	-1.12	No
Nov-02	1	1	100.00%			1076	1121	95.99%	19.63%	-0.2	-1.12	No
Dec-02	1	1	100.00%			920	951	96.74%	17.76%	-0.18	-1.11	No
Jan-03						812	843	96.32%	18.82%			
Feb-03						818	847	96.58%	18.18%			
Mar-03						919	959	95.83%	19.99%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

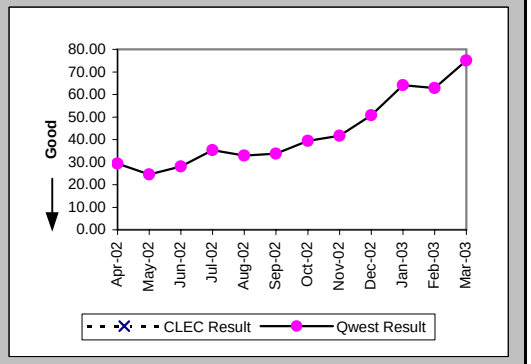
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	887	927	95.69%	20.32%	-0.21	-1.13	No
May-02						966	1012	95.45%	20.83%			
Jun-02						974	1040	93.65%	24.38%			
Jul-02	1	1	100.00%	0	0	958	1021	93.83%	24.06%	-0.26	-1.16	No
Aug-02	1	1	100.00%	0	0	1065	1132	94.08%	23.60%	-0.25	-1.15	No
Sep-02	1	1	100.00%	0	0	1086	1154	94.11%	23.55%	-0.25	-1.15	No
Oct-02	1	1	100.00%	0	0	1130	1153	98.01%	13.98%	-0.14	-1.09	No
Nov-02	1	1	100.00%	0	0	1098	1121	97.95%	14.18%	-0.14	-1.09	No
Dec-02	1	1	100.00%	0	0	928	951	97.58%	15.36%	-0.16	-1.1	No
Jan-03						821	843	97.39%	15.94%			
Feb-03						824	847	97.28%	16.25%			
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

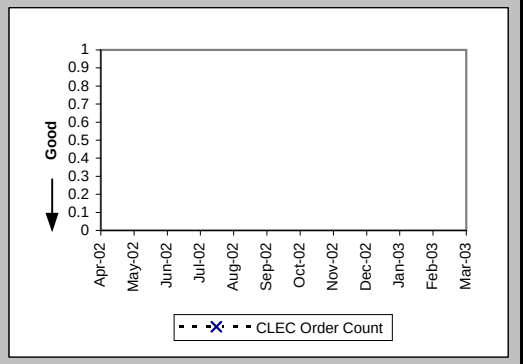
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2292	78	29.38	46.84			
May-02						2848	116	24.55	47.10			
Jun-02						3819	136	28.08	48.18			
Jul-02						4208	119	35.36	55.69			
Aug-02						3944	120	32.87	59.12			
Sep-02						3909	116	33.70	64.27			
Oct-02						4064	103	39.46	74.01			
Nov-02						4213	101	41.71	77.55			
Dec-02						4368	86	50.79	90.30			
Jan-03						3076	48	64.08	107.25			
Feb-03						3831	61	62.80	102.80			
Mar-03						3600	48	75.00	119.93			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

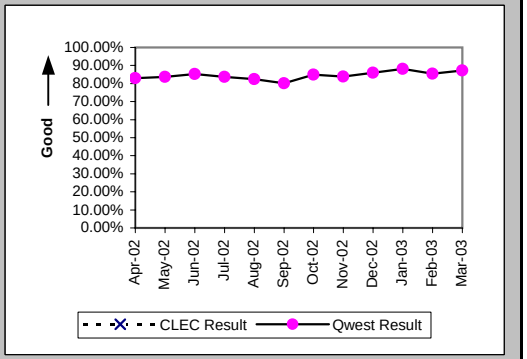
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

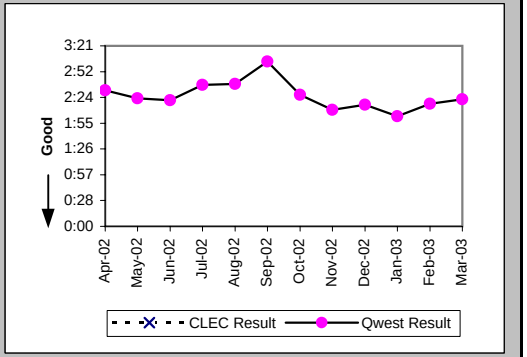
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						422	509	82.91%	37.64%			
May-02						466	557	83.66%	36.97%			
Jun-02						662	777	85.20%	35.51%			
Jul-02						602	720	83.61%	37.02%			
Aug-02						709	860	82.44%	38.05%			
Sep-02						607	758	80.08%	39.94%			
Oct-02						558	657	84.93%	35.77%			
Nov-02						383	457	83.81%	36.84%			
Dec-02						401	466	86.05%	34.65%			
Jan-03						428	486	88.07%	32.42%			
Feb-03						413	483	85.51%	35.20%			
Mar-03						411	471	87.26%	33.34%			



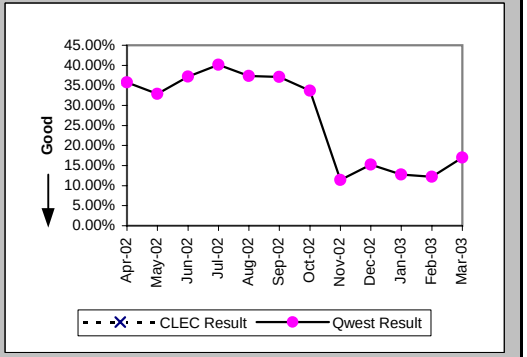
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1288:05	509	2:32	3:17			
May-02						1329:46	557	2:23	3:24			
Jun-02						1819:41	777	2:21	2:37			
Jul-02						1900:39	720	2:38	3:54			
Aug-02						2274:58	860	2:39	3:59			
Sep-02						2327:36	758	3:04	5:11			
Oct-02						1608:32	657	2:27	3:49			
Nov-02						988:15	457	2:10	2:32			
Dec-02						1058:59	466	2:16	3:21			
Jan-03						996:29	486	2:03	2:19			
Feb-03						1103:24	483	2:17	3:00			
Mar-03						1116:58	471	2:22	3:13			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

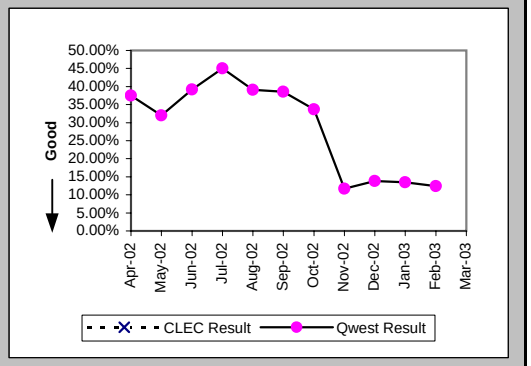
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						182	509	35.76%	47.93%			
May-02						183	557	32.85%	46.97%			
Jun-02						289	777	37.19%	48.33%			
Jul-02						289	720	40.14%	49.02%			
Aug-02						321	860	37.33%	48.37%			
Sep-02						281	758	37.07%	48.30%			
Oct-02						221	657	33.64%	47.25%			
Nov-02						52	457	11.38%	31.76%			
Dec-02						71	466	15.24%	35.94%			
Jan-03						62	486	12.76%	33.36%			
Feb-03						59	483	12.22%	32.75%			
Mar-03						80	471	16.99%	37.55%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

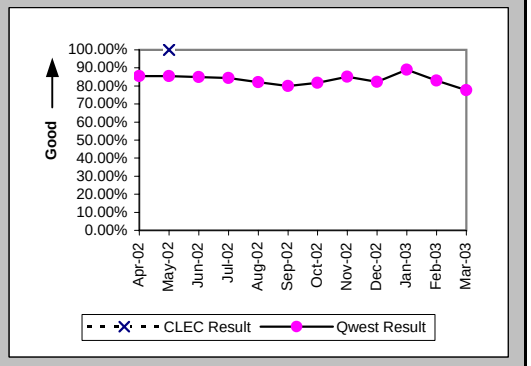
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						134	357	37.54%	48.42%			
May-02						117	366	31.97%	46.64%			
Jun-02						202	516	39.15%	48.81%			
Jul-02						214	475	45.05%	49.75%			
Aug-02						226	578	39.10%	48.80%			
Sep-02						205	532	38.53%	48.67%			
Oct-02						152	451	33.70%	47.27%			
Nov-02						36	308	11.69%	32.13%			
Dec-02						45	325	13.85%	34.54%			
Jan-03						46	341	13.49%	34.16%			
Feb-03						46	370	12.43%	33.00%			
Mar-03												



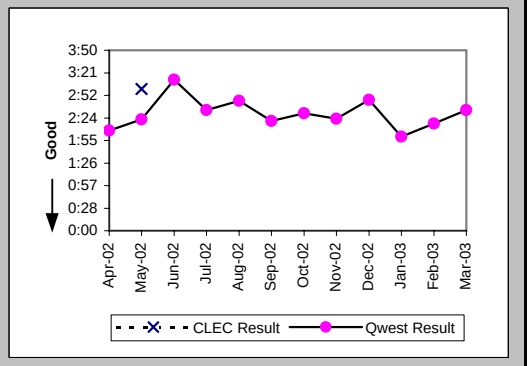
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						181	212	85.38%	35.33%			
May-02	1	1	100.00%	0	0	205	240	85.42%	35.29%	-0.41	-1.25	No
Jun-02						261	307	85.02%	35.69%			
Jul-02						233	276	84.42%	36.27%			
Aug-02						206	251	82.07%	38.36%			
Sep-02						172	215	80.00%	40.00%			
Oct-02						152	186	81.72%	38.65%			
Nov-02						126	148	85.14%	35.57%			
Dec-02						125	152	82.24%	38.22%			
Jan-03						138	155	89.03%	31.25%			
Feb-03						146	176	82.95%	37.60%			
Mar-03						135	174	77.59%	41.70%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

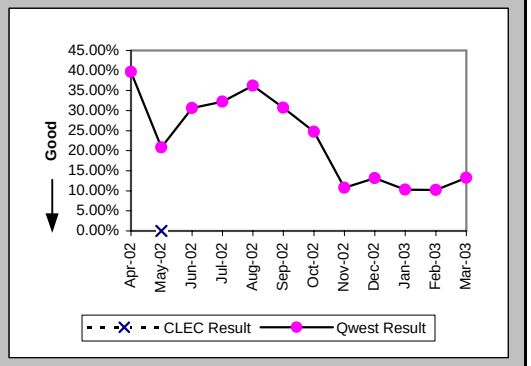
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						451:12	212	2:08	2:32			
May-02	3:01	1	3:01	0	0	567:31	240	2:22	2:48	0.73	-0.56	No
Jun-02						988:59	307	3:13	10:22			
Jul-02						710:14	276	2:34	4:12			
Aug-02						694:21	251	2:46	5:09			
Sep-02						503:16	215	2:20	2:14			
Oct-02						463:43	186	2:30	3:46			
Nov-02						351:34	148	2:23	4:00			
Dec-02						422:39	152	2:47	6:37			
Jan-03						310:35	155	2:00	1:56			
Feb-03						402:26	176	2:17	2:57			
Mar-03						447:12	174	2:34	2:54			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

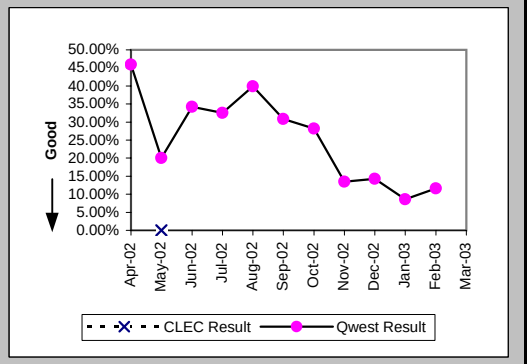
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						84	212	39.62%	48.91%			
May-02	0	1	0.00%	0	0	50	240	20.83%	40.61%	-0.51	-1.31	No
Jun-02						94	307	30.62%	46.09%			
Jul-02						89	276	32.25%	46.74%			
Aug-02						91	251	36.26%	48.07%			
Sep-02						66	215	30.70%	46.12%			
Oct-02						46	186	24.73%	43.15%			
Nov-02						16	148	10.81%	31.05%			
Dec-02						20	152	13.16%	33.80%			
Jan-03						16	155	10.32%	30.43%			
Feb-03						18	176	10.23%	30.30%			
Mar-03						23	174	13.22%	33.87%			



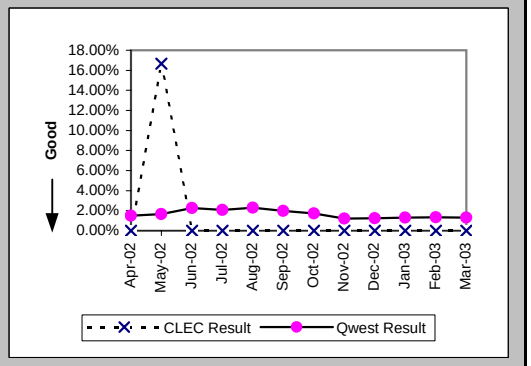
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						67	146	45.89%	49.83%			
May-02	0	1	0.00%	0	0	35	175	20.00%	40.00%	-0.5	-1.3	No
Jun-02						64	187	34.22%	47.45%			
Jul-02						55	169	32.54%	46.85%			
Aug-02						61	153	39.87%	48.96%			
Sep-02						41	133	30.83%	46.18%			
Oct-02						35	124	28.23%	45.01%			
Nov-02						14	104	13.46%	34.13%			
Dec-02						13	91	14.29%	34.99%			
Jan-03						9	105	8.57%	27.99%			
Feb-03						14	121	11.57%	31.99%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

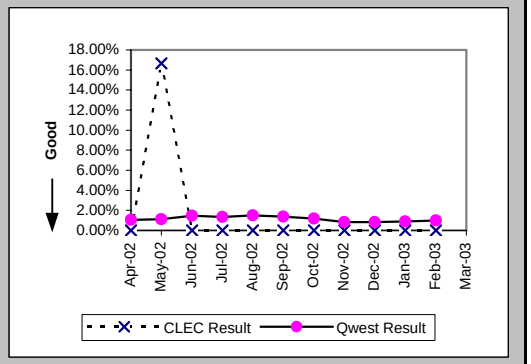
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	6	0.00%	0	0	721	47867	1.51%	12.18%	-0.3	-1.18	No
May-02	1	6	16.67%	0	0	797	47925	1.66%	12.79%	1.65	0	Yes
Jun-02	0	6	0.00%	0	0	1084	48161	2.25%	14.83%	-0.37	-1.23	No
Jul-02	0	7	0.00%	0	0	996	48301	2.06%	14.21%	-0.38	-1.23	No
Aug-02	0	6	0.00%	0	0	1111	48497	2.29%	14.96%	-0.38	-1.23	No
Sep-02	0	7	0.00%	0	0	973	48908	1.99%	13.96%	-0.38	-1.23	No
Oct-02	0	6	0.00%	0	0	843	49294	1.71%	12.97%	-0.32	-1.2	No
Nov-02	0	7	0.00%	0	0	605	49402	1.22%	11.00%	-0.29	-1.18	No
Dec-02	0	7	0.00%	0	0	618	49270	1.25%	11.13%	-0.3	-1.18	No
Jan-03	0	7	0.00%	0	0	641	49226	1.30%	11.34%	-0.3	-1.18	No
Feb-03	0	7	0.00%	0	0	659	49095	1.34%	11.51%	-0.31	-1.19	No
Mar-03	0	6	0.00%	0	0	645	48924	1.32%	11.41%	-0.28	-1.17	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

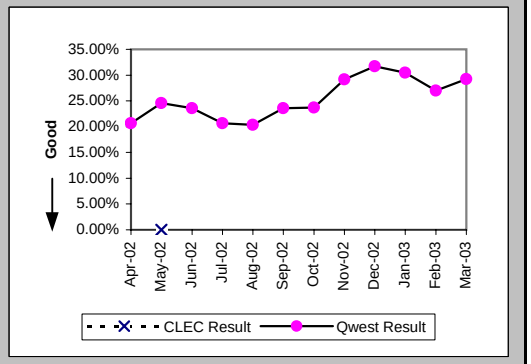
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	6	0.00%	0	0	503	47867	1.05%	10.20%	-0.25	-1.15	No
May-02	1	6	16.67%	0	0	541	47925	1.13%	10.56%	1.83	0.11	Yes
Jun-02	0	6	0.00%	0	0	703	48161	1.46%	11.99%	-0.3	-1.18	No
Jul-02	0	7	0.00%	0	0	644	48301	1.33%	11.47%	-0.31	-1.19	No
Aug-02	0	6	0.00%	0	0	731	48497	1.51%	12.18%	-0.3	-1.18	No
Sep-02	0	7	0.00%	0	0	665	48908	1.36%	11.58%	-0.31	-1.19	No
Oct-02	0	6	0.00%	0	0	575	49294	1.17%	10.74%	-0.27	-1.16	No
Nov-02	0	7	0.00%	0	0	412	49402	0.83%	9.09%	-0.24	-1.15	No
Dec-02	0	7	0.00%	0	0	416	49270	0.84%	9.15%	-0.24	-1.15	No
Jan-03	0	7	0.00%	0	0	446	49226	0.91%	9.48%	-0.25	-1.15	No
Feb-03	0	7	0.00%	0	0	491	49095	1.00%	9.95%	-0.27	-1.16	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

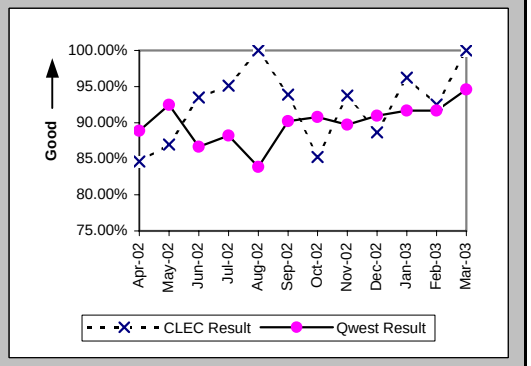
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						188	909	20.68%	40.50%			
May-02	0	1	0.00%	0	0	260	1057	24.60%	43.07%	-0.57	-1.35	No
Jun-02						335	1419	23.61%	42.47%			
Jul-02						259	1255	20.64%	40.47%			
Aug-02						284	1395	20.36%	40.27%			
Sep-02						300	1273	23.57%	42.44%			
Oct-02						262	1105	23.71%	42.53%			
Nov-02						249	854	29.16%	45.45%			
Dec-02						287	905	31.71%	46.54%			
Jan-03						281	922	30.48%	46.03%			
Feb-03						244	903	27.02%	44.41%			
Mar-03						266	911	29.20%	45.47%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

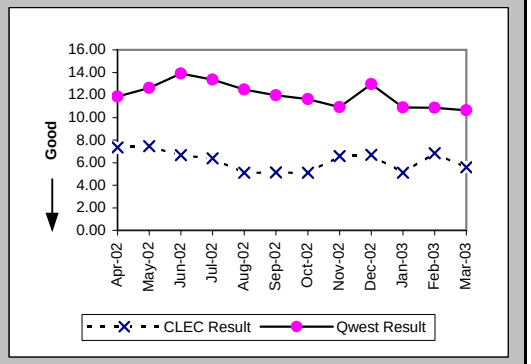
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	33	39	84.62%	20	0	504	567	88.89%	31.43%	0.82	-0.5	No
May-02	40	46	86.96%	26	0	565	611	92.47%	26.39%	1.28	-0.22	No
Jun-02	43	46	93.48%	19	0	480	554	86.64%	34.02%	-1.31	-1.8	No
Jul-02	39	41	95.12%	12	1	598	678	88.20%	32.26%	-1.33	-1.81	No
Aug-02	36	36	100.00%	17	0	644	768	83.85%	36.80%	-2.57	-2.56	No
Sep-02	46	49	93.88%	12	0	625	693	90.19%	29.75%	-0.84	-1.51	No
Oct-02	52	61	85.25%	26	0	750	826	90.80%	28.90%	1.37	-0.17	No
Nov-02	45	48	93.75%	7	0	603	672	89.73%	30.35%	-0.89	-1.54	No
Dec-02	39	44	88.64%	13	0	512	563	90.94%	28.70%	0.54	-0.67	No
Jan-03	51	53	96.23%	10	0	461	503	91.65%	27.66%	-1.15	-1.7	No
Feb-03	37	40	92.50%	11	0	539	588	91.67%	27.64%	-0.18	-1.11	No
Mar-03	47	47	100.00%	14	0	681	720	94.58%	22.63%	-1.59	-1.97	No



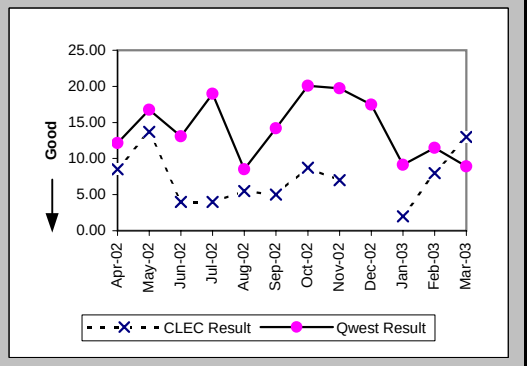
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	206	28	7.36	30	0	8024	677	11.85	7.46	-3.12	-2.9	No
May-02	164	22	7.45	50	0	9233	732	12.61	9.59	-2.49	-2.51	No
Jun-02	120	18	6.67	47	0	9350	672	13.91	9.79	-3.1	-2.88	No
Jul-02	243	38	6.39	15	1	10576	791	13.37	10.96	-3.83	-3.33	No
Aug-02	92	18	5.11	35	0	10952	878	12.47	8.84	-3.5	-3.13	No
Sep-02	77	15	5.13	46	0	9590	802	11.96	8.43	-3.11	-2.89	No
Oct-02	158	31	5.10	56	0	10765	925	11.64	8.72	-4.11	-3.5	No
Nov-02	112	17	6.59	38	0	8263	757	10.92	7.26	-2.43	-2.48	No
Dec-02	107	16	6.69	41	0	7898	609	12.97	9.34	-2.66	-2.61	No
Jan-03	82	16	5.12	47	0	6243	573	10.90	6.94	-3.28	-2.99	No
Feb-03	89	13	6.85	38	0	6905	636	10.86	6.56	-2.18	-2.33	No
Mar-03	106	19	5.58	42	0	8108	761	10.65	5.46	-4.01	-3.44	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

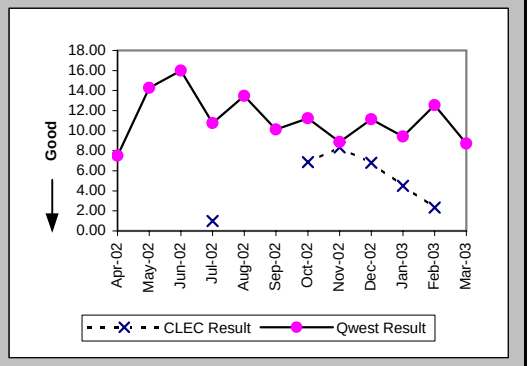
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	68	8	8.50	18	0	1069	88	12.15	8.38	-1.18	-1.72	No
May-02	96	7	13.71	25	0	1040	62	16.77	12.07	-0.64	-1.39	No
Jun-02	12	3	4.00	19	0	1281	98	13.07	9.80	-1.58	-1.96	No
Jul-02	8	2	4.00	11	0	1783	94	18.97	14.07	-1.49	-1.91	No
Aug-02	11	2	5.50	15	0	1071	126	8.50	8.45	-0.5	-1.3	No
Sep-02	15	3	5.00	12	0	894	63	14.19	14.32	-1.09	-1.66	No
Oct-02	35	4	8.75	29	0	702	35	20.06	21.93	-0.98	-1.59	No
Nov-02	7	1	7.00	7	0	552	28	19.71	17.77	-0.7	-1.43	No
Dec-02						437	25	17.48	13.65			
Jan-03	2	1	2.00	11	0	155	17	9.12	7.11	-0.97	-1.59	No
Feb-03	8	1	8.00	12	0	333	29	11.48	12.92	-0.26	-1.16	No
Mar-03	13	1	13.00	13	0	160	18	8.89	7.84	1.33	-0.19	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

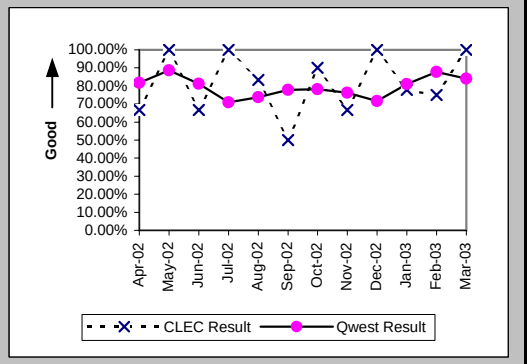
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	4	7.50	3.32			
May-02						157	11	14.27	13.12			
Jun-02						96	6	16.00	23.23			
Jul-02	1	1	1.00	0	0	86	8	10.75	6.63	-1.39	-1.84	No
Aug-02						202	15	13.47	17.94			
Sep-02						172	17	10.12	10.34			
Oct-02	48	7	6.86	0	0	652	58	11.24	8.55	-1.28	-1.78	No
Nov-02	25	3	8.33	0	0	515	58	8.88	7.08	-0.13	-1.08	No
Dec-02	34	5	6.80	0	0	446	40	11.15	9.64	-0.95	-1.58	No
Jan-03	9	2	4.50	0	0	329	35	9.40	6.20	-1.09	-1.66	No
Feb-03	7	3	2.33	0	0	364	29	12.55	10.37	-1.62	-1.99	No
Mar-03						218	25	8.72	7.38			



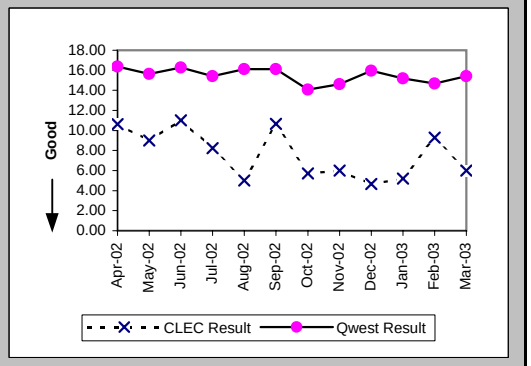
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	3	66.67%	9	0	161	197	81.73%	38.65%	0.59	-0.64	No
May-02	1	1	100.00%	1	0	256	289	88.58%	31.80%	-0.36	-1.22	No
Jun-02	2	3	66.67%	0	0	204	251	81.27%	39.01%	0.57	-0.65	No
Jul-02	3	3	100.00%	1	0	142	200	71.00%	45.38%	-1.1	-1.67	No
Aug-02	5	6	83.33%	1	0	188	255	73.73%	44.01%	-0.53	-1.32	No
Sep-02	2	4	50.00%	1	0	180	231	77.92%	41.48%	1.16	-0.3	No
Oct-02	9	10	90.00%	4	0	187	239	78.24%	41.26%	-0.88	-1.54	No
Nov-02	2	3	66.67%	3	0	180	236	76.27%	42.54%	0.36	-0.78	No
Dec-02	4	4	100.00%	1	0	156	218	71.56%	45.11%	-1.25	-1.76	No
Jan-03	7	9	77.78%	1	0	162	200	81.00%	39.23%	0.27	-0.84	No
Feb-03	6	8	75.00%	4	0	179	204	87.75%	32.79%	0.97	-0.41	No
Mar-03	14	14	100.00%	1	0	195	232	84.05%	36.61%	-1.58	-1.96	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

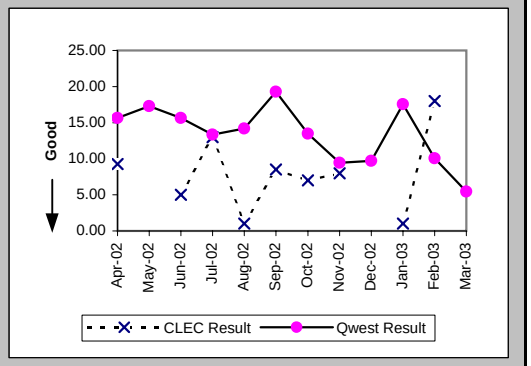
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	85	8	10.62	4	0	3947	241	16.38	13.44	-1.19	-1.72	No
May-02	18	2	9.00	0	0	5297	339	15.63	12.24	-0.76	-1.46	No
Jun-02	22	2	11.00	1	0	4734	291	16.27	12.77	-0.58	-1.35	No
Jul-02	33	4	8.25	0	0	3701	240	15.42	10.14	-1.4	-1.85	No
Aug-02	20	4	5.00	3	0	5048	313	16.13	14.46	-1.53	-1.93	No
Sep-02	32	3	10.67	2	0	4448	276	16.12	12.79	-0.73	-1.45	No
Oct-02	40	7	5.71	7	0	3855	274	14.07	11.04	-1.98	-2.2	No
Nov-02	18	3	6.00	3	0	3744	256	14.62	10.41	-1.43	-1.87	No
Dec-02	14	3	4.67	2	0	3977	249	15.97	10.89	-1.79	-2.09	No
Jan-03	26	5	5.20	5	0	3492	230	15.18	11.79	-1.87	-2.14	No
Feb-03	93	10	9.30	2	0	3394	231	14.69	10.71	-1.56	-1.95	No
Mar-03	36	6	6.00	9	0	4071	264	15.42	18.80	-1.21	-1.74	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

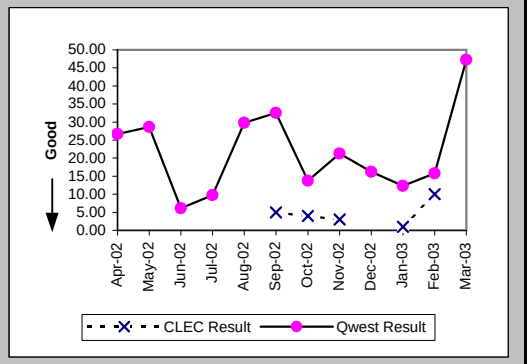
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	37	4	9.25	6	0	610	39	15.64	22.10	-0.55	-1.33	No
May-02						778	45	17.29	18.51			
Jun-02	5	1	5.00	0	0	845	54	15.65	16.97	-0.62	-1.38	No
Jul-02	13	1	13.00	0	0	774	58	13.34	9.80	-0.03	-1.02	No
Aug-02	1	1	1.00	1	0	808	57	14.18	15.16	-0.86	-1.52	No
Sep-02	17	2	8.50	0	0	1080	56	19.29	19.82	-0.76	-1.46	No
Oct-02	7	1	7.00	4	0	620	46	13.48	17.13	-0.37	-1.23	No
Nov-02	16	2	8.00	2	0	331	35	9.46	11.21	-0.18	-1.11	No
Dec-02						388	40	9.70	11.85			
Jan-03	1	1	1.00	0	0	579	33	17.55	16.05	-1.02	-1.62	No
Feb-03	18	1	18.00	5	0	201	20	10.05	11.07	0.88	-0.46	No
Mar-03						142	26	5.46	4.92			



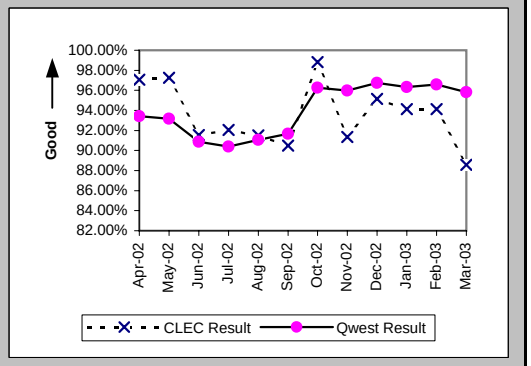
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						80	3	26.67	23.46			
May-02						86	3	28.67	38.55			
Jun-02						43	7	6.14	5.27			
Jul-02						88	9	9.78	5.40			
Aug-02						357	12	29.75	26.09			
Sep-02	5	1	5.00	0	0	130	4	32.50	33.64	-0.73	-1.44	No
Oct-02	4	1	4.00	0	0	179	13	13.77	9.14	-1.03	-1.63	No
Nov-02	3	1	3.00	0	0	574	27	21.26	13.74	-1.3	-1.79	No
Dec-02						437	27	16.19	11.26			
Jan-03	2	2	1.00	0	0	160	13	12.31	8.38	-1.78	-2.08	No
Feb-03	20	2	10.00	0	0	158	10	15.80	28.64	-0.26	-1.16	No
Mar-03						614	13	47.23	72.68			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

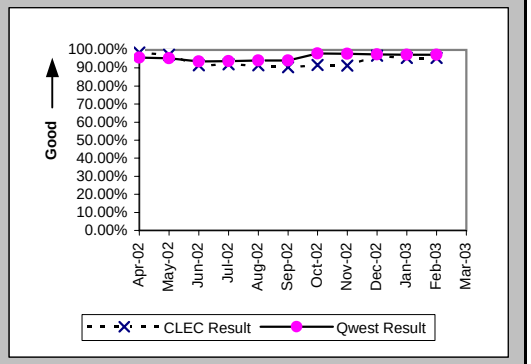
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	66	68	97.06%	0	0	866	927	93.42%	24.79%	-1.17	-1.71	No
May-02	71	73	97.26%	0	0	943	1012	93.18%	25.21%	-1.34	-1.81	No
Jun-02	65	71	91.55%	0	0	945	1040	90.87%	28.81%	-0.19	-1.12	No
Jul-02	58	63	92.06%	0	0	923	1021	90.40%	29.46%	-0.43	-1.26	No
Aug-02	54	59	91.53%	0	0	1031	1132	91.08%	28.51%	-0.12	-1.07	No
Sep-02	57	63	90.48%	0	0	1058	1154	91.68%	27.62%	0.37	-0.77	No
Oct-02	83	84	98.81%			1110	1153	96.27%	18.95%	-1.19	-1.72	No
Nov-02	74	81	91.36%			1076	1121	95.99%	19.63%	1.8	0.1	Yes
Dec-02	59	62	95.16%			920	951	96.74%	17.76%	0.69	-0.58	No
Jan-03	64	68	94.12%			812	843	96.32%	18.82%	0.9	-0.45	No
Feb-03	64	68	94.12%			818	847	96.58%	18.18%	1.02	-0.38	No
Mar-03	62	70	88.57%			919	959	95.83%	19.99%	2.42	0.47	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

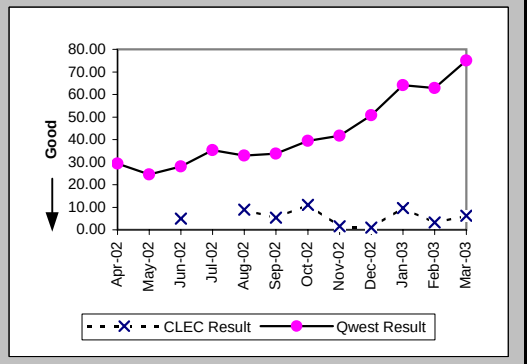
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	67	68	98.53%	0	0	887	927	95.69%	20.32%	-1.11	-1.68	No
May-02	71	73	97.26%	0	0	966	1012	95.45%	20.83%	-0.72	-1.43	No
Jun-02	65	71	91.55%	0	0	974	1040	93.65%	24.38%	0.71	-0.57	No
Jul-02	58	63	92.06%	0	0	958	1021	93.83%	24.06%	0.59	-0.64	No
Aug-02	54	59	91.53%	0	0	1065	1132	94.08%	23.60%	0.81	-0.51	No
Sep-02	57	63	90.48%	0	0	1086	1154	94.11%	23.55%	1.14	-0.31	No
Oct-02	77	84	91.67%	0	0	1130	1153	98.01%	13.98%	2.94	0.79	Yes
Nov-02	74	81	91.36%	0	0	1098	1121	97.95%	14.18%	2.96	0.8	Yes
Dec-02	60	62	96.77%	0	85	928	951	97.58%	15.36%	0.44	-0.73	No
Jan-03	65	68	95.59%	0	0	821	843	97.39%	15.94%	0.86	-0.48	No
Feb-03	65	68	95.59%	0	0	824	847	97.28%	16.25%	0.81	-0.51	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

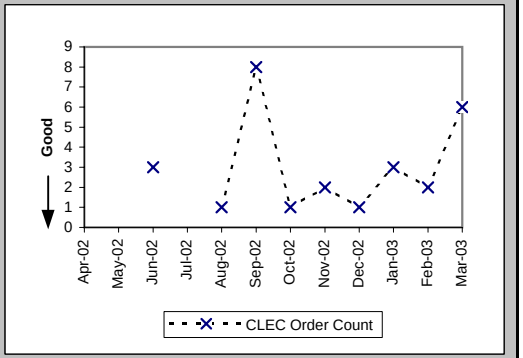
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2292	78	29.38	46.84			
May-02						2848	116	24.55	47.10			
Jun-02	15	3	5.00	0	0	3819	136	28.08	48.18	-0.82	-1.5	No
Jul-02						4208	119	35.36	55.69			
Aug-02	9	1	9.00	0	0	3944	120	32.87	59.12	-0.4	-1.24	No
Sep-02	43	8	5.38	0	0	3909	116	33.70	64.27	-1.21	-1.73	No
Oct-02	11	1	11.00	0	0	4064	103	39.46	74.01	-0.38	-1.23	No
Nov-02	3	2	1.50	0	0	4213	101	41.71	77.55	-0.73	-1.44	No
Dec-02	1	1	1.00	0	0	4368	86	50.79	90.30	-0.55	-1.33	No
Jan-03	29	3	9.67	0	0	3076	48	64.08	107.25	-0.85	-1.52	No
Feb-03	10	3	3.33	0	0	3831	61	62.80	102.80	-0.98	-1.59	No
Mar-03	44	7	6.29	0	0	3600	48	75.00	119.93	-1.42	-1.86	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

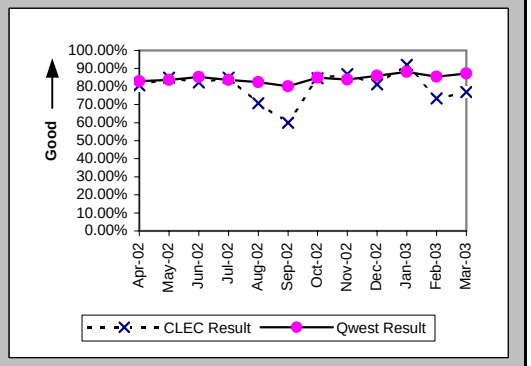
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	3
Jul-02	
Aug-02	1
Sep-02	8
Oct-02	1
Nov-02	2
Dec-02	1
Jan-03	3
Feb-03	2
Mar-03	6



Checklist #4 - Unbundled Loop - DS1 Capable Repair

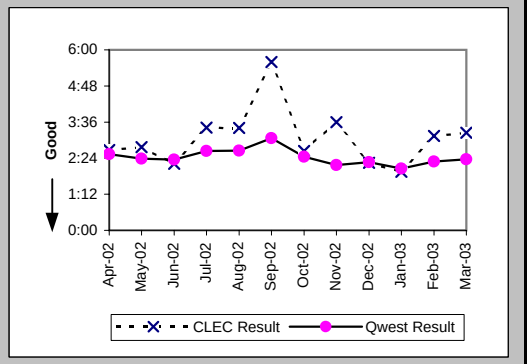
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	25	31	80.65%	6	0	422	509	82.91%	37.64%	0.35	-0.79	No
May-02	17	20	85.00%	2	0	466	557	83.66%	36.97%	-0.16	-1.1	No
Jun-02	42	51	82.35%	3	0	662	777	85.20%	35.51%	0.57	-0.65	No
Jul-02	34	40	85.00%	2	0	602	720	83.61%	37.02%	-0.23	-1.14	No
Aug-02	29	41	70.73%	6	0	709	860	82.44%	38.05%	1.81	0.1	Yes
Sep-02	18	30	60.00%	3	0	607	758	80.08%	39.94%	2.47	0.5	Yes
Oct-02	22	26	84.62%	3	0	558	657	84.93%	35.77%	0.09	-0.95	No
Nov-02	20	23	86.96%	5	0	383	457	83.81%	36.84%	-0.4	-1.24	No
Dec-02	13	16	81.25%	2	0	401	466	86.05%	34.65%	0.56	-0.66	No
Jan-03	23	25	92.00%	4	0	428	486	88.07%	32.42%	-0.59	-1.36	No
Feb-03	11	15	73.33%	5	0	413	483	85.51%	35.20%	1.23	-0.25	No
Mar-03	20	26	76.92%	3	0	411	471	87.26%	33.34%	1.43	-0.13	No



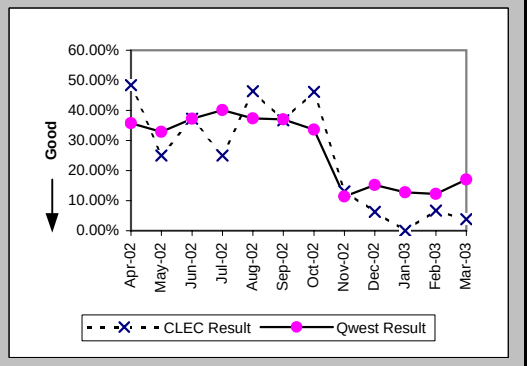
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	82:52	31	2:40	6	0	1288:05	509	2:32	3:17	0.32	-0.8	No
May-02	55:15	20	2:46	2	0	1329:46	557	2:23	3:24	0.68	-0.59	No
Jun-02	113:08	51	2:13	3	0	1819:41	777	2:21	2:37	-0.33	-1.2	No
Jul-02	136:30	40	3:25	2	0	1900:39	720	2:38	3:54	1.2	-0.27	No
Aug-02	139:22	41	3:24	6	0	2274:58	860	2:39	3:59	1.25	-0.24	No
Sep-02	168:08	30	5:36	3	0	2327:36	758	3:04	5:11	1.96	0.19	Yes
Oct-02	68:29	26	2:38	3	0	1608:32	657	2:27	3:49	0.38	-0.77	No
Nov-02	82:46	23	3:36	5	0	988:15	457	2:10	2:32	2.03	0.24	Yes
Dec-02	36:07	16	2:15	2	0	1058:59	466	2:16	3:21	-0.02	-1.01	No
Jan-03	48:47	25	1:57	4	0	996:29	486	2:03	2:19	-0.21	-1.13	No
Feb-03	46:59	15	3:08	5	0	1103:24	483	2:17	3:00	1.12	-0.32	No
Mar-03	84:22	26	3:15	3	0	1116:58	471	2:22	3:13	1.23	-0.25	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

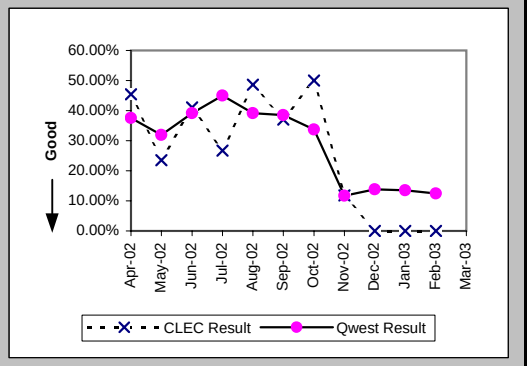
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	15	31	48.39%	6	0	182	509	35.76%	47.93%	1.39	-0.15	No
May-02	5	20	25.00%	2	0	183	557	32.85%	46.97%	-0.73	-1.45	No
Jun-02	19	51	37.25%	3	0	289	777	37.19%	48.33%	0.02	-0.99	No
Jul-02	10	40	25.00%	2	0	289	720	40.14%	49.02%	-1.9	-2.16	No
Aug-02	19	41	46.34%	6	0	321	860	37.33%	48.37%	1.15	-0.3	No
Sep-02	11	30	36.67%	3	0	281	758	37.07%	48.30%	-0.04	-1.03	No
Oct-02	12	26	46.15%	3	0	221	657	33.64%	47.25%	1.29	-0.21	No
Nov-02	3	23	13.04%	5	0	52	457	11.38%	31.76%	0.29	-0.82	No
Dec-02	1	16	6.25%	2	0	71	466	15.24%	35.94%	-0.98	-1.6	No
Jan-03	0	25	0.00%	4	0	62	486	12.76%	33.36%	-1.86	-2.13	No
Feb-03	1	15	6.67%	5	0	59	483	12.22%	32.75%	-0.65	-1.39	No
Mar-03	1	26	3.85%	3	0	80	471	16.99%	37.55%	-1.74	-2.06	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

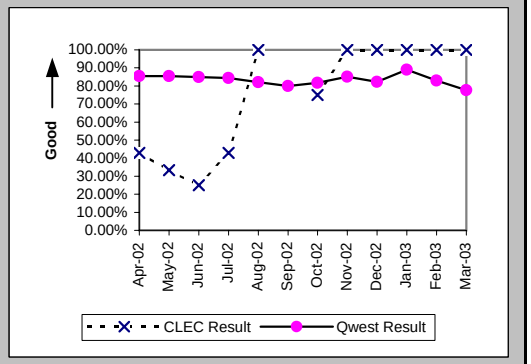
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	22	45.45%	6	0	134	357	37.54%	48.42%	0.73	-0.55	No
May-02	4	17	23.53%	2	0	117	366	31.97%	46.64%	-0.73	-1.44	No
Jun-02	16	39	41.03%	3	0	202	516	39.15%	48.81%	0.23	-0.86	No
Jul-02	8	30	26.67%	2	0	214	475	45.05%	49.75%	-1.96	-2.19	No
Aug-02	18	37	48.65%	6	0	226	578	39.10%	48.80%	1.14	-0.31	No
Sep-02	10	27	37.04%	3	0	205	532	38.53%	48.67%	-0.16	-1.09	No
Oct-02	12	24	50.00%	3	0	152	451	33.70%	47.27%	1.59	-0.03	No
Nov-02	2	17	11.76%	5	0	36	308	11.69%	32.13%	0.06	-0.96	No
Dec-02	0	12	0.00%	2	0	45	325	13.85%	34.54%	-1.36	-1.83	No
Jan-03	0	22	0.00%	4	0	46	341	13.49%	34.16%	-1.8	-2.09	No
Feb-03	0	11	0.00%	5	0	46	370	12.43%	33.00%	-1.23	-1.75	No
Mar-03												



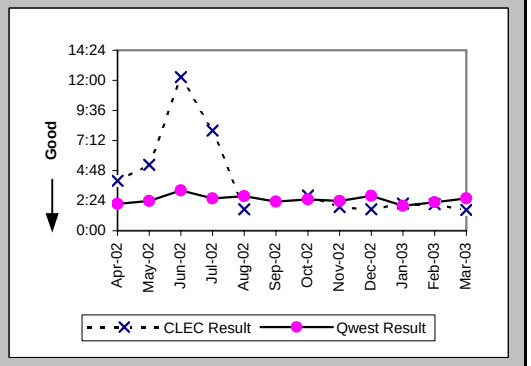
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	7	42.86%	1	0	181	212	85.38%	35.33%	2.5	0.52	Yes
May-02	1	3	33.33%	1	0	205	240	85.42%	35.29%	1.89	0.15	Yes
Jun-02	1	4	25.00%	0	0	261	307	85.02%	35.69%	2.53	0.54	Yes
Jul-02	3	7	42.86%	0	0	233	276	84.42%	36.27%	2.43	0.48	Yes
Aug-02	3	3	100.00%	0	0	206	251	82.07%	38.36%	-0.8	-1.49	No
Sep-02						172	215	80.00%	40.00%			
Oct-02	3	4	75.00%	0	0	152	186	81.72%	38.65%	0.34	-0.79	No
Nov-02	8	8	100.00%	0	0	126	148	85.14%	35.57%	-1.15	-1.7	No
Dec-02	2	2	100.00%	2	0	125	152	82.24%	38.22%	-0.65	-1.4	No
Jan-03	7	7	100.00%	0	0	138	155	89.03%	31.25%	-0.91	-1.55	No
Feb-03	5	5	100.00%	1	0	146	176	82.95%	37.60%	-1	-1.61	No
Mar-03	5	5	100.00%	0	0	135	174	77.59%	41.70%	-1.18	-1.72	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

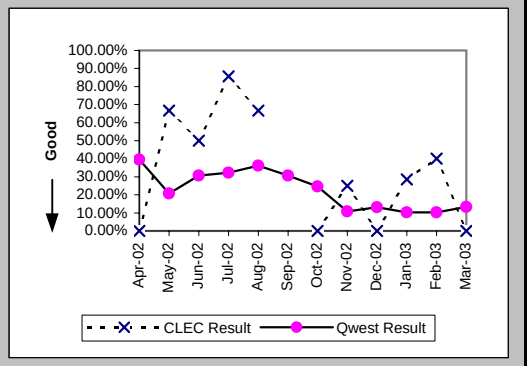
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	27:56	7	3:59	1	0	451:12	212	2:08	2:32	1.7	0.03	Yes
May-02	15:44	3	5:15	1	0	567:31	240	2:22	2:48	1.61	-0.02	No
Jun-02	49:02	4	12:15	0	0	988:59	307	3:13	10:22	2.01	0.22	Yes
Jul-02	55:59	7	8:00	0	0	710:14	276	2:34	4:12	1.84	0.12	Yes
Aug-02	5:10	3	1:43	0	0	694:21	251	2:46	5:09	-0.35	-1.21	No
Sep-02						503:16	215	2:20	2:14			
Oct-02	11:13	4	2:48	0	0	463:43	186	2:30	3:46	0.6	-0.64	No
Nov-02	15:13	8	1:54	0	0	351:34	148	2:23	4:00	-0.33	-1.2	No
Dec-02	3:23	2	1:42	2	0	422:39	152	2:47	6:37	-0.23	-1.14	No
Jan-03	15:08	7	2:10	0	0	310:35	155	2:00	1:56	0.3	-0.82	No
Feb-03	10:33	5	2:07	1	0	402:26	176	2:17	2:57	-0.13	-1.08	No
Mar-03	8:17	5	1:39	0	0	447:12	174	2:34	2:54	-0.69	-1.42	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

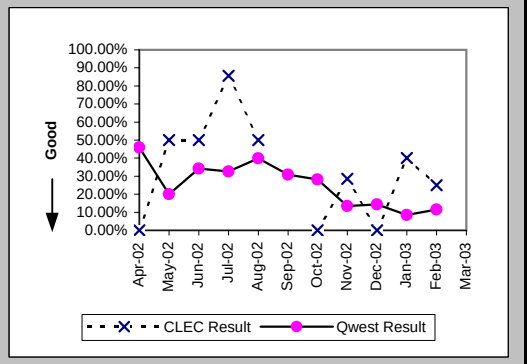
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	1	0	84	212	39.62%	48.91%	-2.11	-2.28	No
May-02	2	3	66.67%	1	0	50	240	20.83%	40.61%	1.57	-0.05	No
Jun-02	2	4	50.00%	0	0	94	307	30.62%	46.09%	0.76	-0.54	No
Jul-02	6	7	85.71%	0	0	89	276	32.25%	46.74%	2.77	0.69	Yes
Aug-02	2	3	66.67%	0	0	91	251	36.26%	48.07%	0.95	-0.42	No
Sep-02						66	215	30.70%	46.12%			
Oct-02	0	4	0.00%	0	0	46	186	24.73%	43.15%	-1.13	-1.69	No
Nov-02	2	8	25.00%	0	0	16	148	10.81%	31.05%	1.1	-0.33	No
Dec-02	0	2	0.00%	2	0	20	152	13.16%	33.80%	-0.55	-1.33	No
Jan-03	2	7	28.57%	0	0	16	155	10.32%	30.43%	1.3	-0.21	No
Feb-03	2	5	40.00%	1	0	18	176	10.23%	30.30%	1.67	0.01	Yes
Mar-03	0	5	0.00%	0	0	23	174	13.22%	33.87%	-0.86	-1.52	No



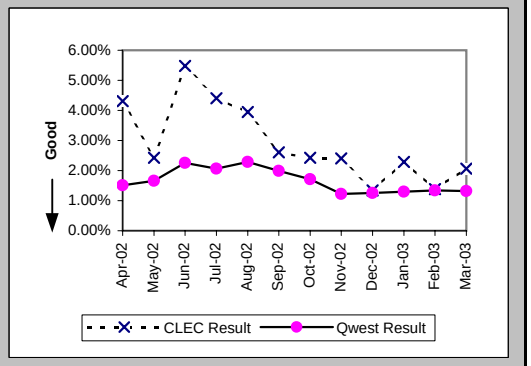
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	5	0.00%	1	0	67	146	45.89%	49.83%	-2.02	-2.23	No
May-02	1	2	50.00%	1	0	35	175	20.00%	40.00%	0.83	-0.5	No
Jun-02	2	4	50.00%	0	0	64	187	34.22%	47.45%	0.6	-0.64	No
Jul-02	6	7	85.71%	0	0	55	169	32.54%	46.85%	2.74	0.67	Yes
Aug-02	1	2	50.00%	0	0	61	153	39.87%	48.96%	0.23	-0.86	No
Sep-02						41	133	30.83%	46.18%			
Oct-02	0	3	0.00%	0	0	35	124	28.23%	45.01%	-1.07	-1.65	No
Nov-02	2	7	28.57%	0	0	14	104	13.46%	34.13%	1	-0.39	No
Dec-02	0	2	0.00%	2	0	13	91	14.29%	34.99%	-0.57	-1.35	No
Jan-03	2	5	40.00%	0	0	9	105	8.57%	27.99%	1.79	0.09	Yes
Feb-03	1	4	25.00%	1	0	14	121	11.57%	31.99%	0.7	-0.57	No
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

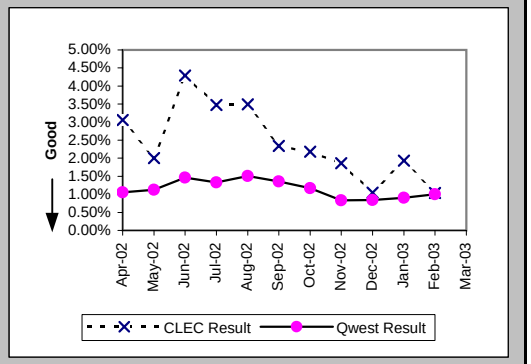
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	38	883	4.30%	7	0	721	47867	1.51%	12.18%	6.76	3.11	Yes
May-02	23	948	2.43%	3	0	797	47925	1.66%	12.79%	1.82	0.11	Yes
Jun-02	55	1003	5.48%	3	0	1084	48161	2.25%	14.83%	6.83	3.15	Yes
Jul-02	47	1066	4.41%	2	0	996	48301	2.06%	14.21%	5.33	2.24	Yes
Aug-02	44	1116	3.94%	6	0	1111	48497	2.29%	14.96%	3.65	1.22	Yes
Sep-02	30	1152	2.60%	5	0	973	48908	1.99%	13.96%	1.48	-0.1	No
Oct-02	30	1239	2.42%	3	0	843	49294	1.71%	12.97%	1.91	0.16	Yes
Nov-02	31	1287	2.41%	5	0	605	49402	1.22%	11.00%	3.81	1.32	Yes
Dec-02	18	1340	1.34%	4	0	618	49270	1.25%	11.13%	0.29	-0.82	No
Jan-03	32	1397	2.29%	4	0	641	49226	1.30%	11.34%	3.21	0.95	Yes
Feb-03	20	1449	1.38%	6	0	659	49095	1.34%	11.51%	0.12	-0.92	No
Mar-03	31	1501	2.07%	3	0	645	48924	1.32%	11.41%	2.5	0.52	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

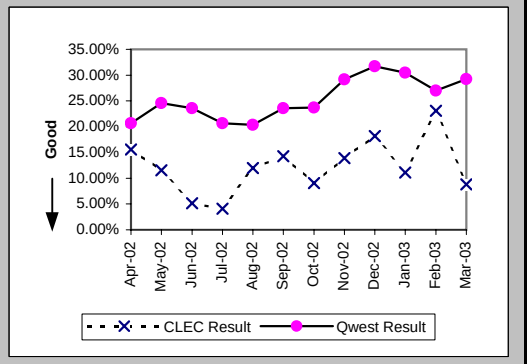
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	27	883	3.06%	7	0	503	47867	1.05%	10.20%	5.8	2.52	Yes
May-02	19	948	2.00%	3	0	541	47925	1.13%	10.56%	2.53	0.54	Yes
Jun-02	43	1003	4.29%	3	0	703	48161	1.46%	11.99%	7.39	3.49	Yes
Jul-02	37	1066	3.47%	2	0	644	48301	1.33%	11.47%	6.02	2.66	Yes
Aug-02	39	1116	3.49%	6	0	731	48497	1.51%	12.18%	5.39	2.28	Yes
Sep-02	27	1152	2.34%	5	0	665	48908	1.36%	11.58%	2.85	0.73	Yes
Oct-02	27	1239	2.18%	3	0	575	49294	1.17%	10.74%	3.28	0.99	Yes
Nov-02	24	1287	1.86%	5	0	412	49402	0.83%	9.09%	4.01	1.44	Yes
Dec-02	14	1340	1.04%	4	0	416	49270	0.84%	9.15%	0.79	-0.52	No
Jan-03	27	1397	1.93%	4	0	446	49226	0.91%	9.48%	3.99	1.43	Yes
Feb-03	15	1449	1.04%	6	0	491	49095	1.00%	9.95%	0.13	-0.92	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

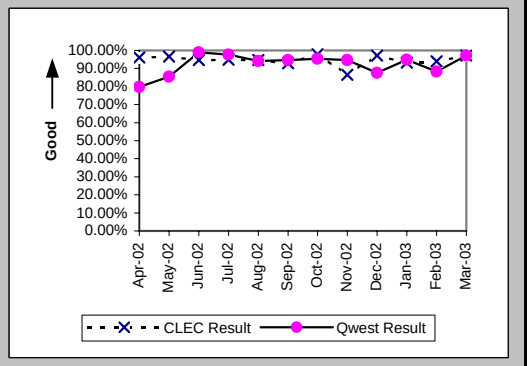
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	45	15.56%	0	0	188	909	20.68%	40.50%	-0.83	-1.5	No
May-02	3	26	11.54%	0	0	260	1057	24.60%	43.07%	-1.53	-1.93	No
Jun-02	3	58	5.17%	0	0	335	1419	23.61%	42.47%	-3.24	-2.97	No
Jul-02	2	49	4.08%	0	0	259	1255	20.64%	40.47%	-2.81	-2.71	No
Aug-02	6	50	12.00%	0	0	284	1395	20.36%	40.27%	-1.44	-1.88	No
Sep-02	5	35	14.29%	0	0	300	1273	23.57%	42.44%	-1.28	-1.78	No
Oct-02	3	33	9.09%	0	0	262	1105	23.71%	42.53%	-1.95	-2.18	No
Nov-02	5	36	13.89%	0	0	249	854	29.16%	45.45%	-1.97	-2.2	No
Dec-02	4	22	18.18%	0	0	287	905	31.71%	46.54%	-1.35	-1.82	No
Jan-03	4	36	11.11%	0	0	281	922	30.48%	46.03%	-2.48	-2.51	No
Feb-03	6	26	23.08%	0	0	244	903	27.02%	44.41%	-0.45	-1.27	No
Mar-03	3	34	8.82%	0	0	266	911	29.20%	45.47%	-2.57	-2.56	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

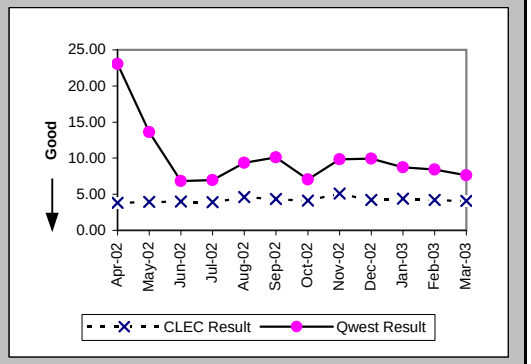
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	50	52	96.15%	0	0	376	471	79.83%	40.13%	-2.78	-2.69	No
May-02	58	60	96.67%	0	0	380	445	85.39%	35.32%	-2.32	-2.41	No
Jun-02	36	38	94.74%	0	0	363	367	98.91%	10.38%	1.63	-0.01	No
Jul-02	37	39	94.87%	0	1	352	360	97.78%	14.74%	1.01	-0.38	No
Aug-02	35	37	94.59%	0	1	146	155	94.19%	23.39%	-0.09	-1.06	No
Sep-02	53	57	92.98%	2	4	124	131	94.66%	22.49%	0.45	-0.73	No
Oct-02	48	49	97.96%	2	0	123	129	95.35%	21.06%	-0.74	-1.45	No
Nov-02	32	37	86.49%	0	0	307	324	94.75%	22.30%	1.79	0.09	Yes
Dec-02	35	36	97.22%	0	0	261	298	87.58%	32.98%	-1.66	-2.01	No
Jan-03	28	30	93.33%	0	0	206	217	94.93%	21.94%	0.4	-0.76	No
Feb-03	31	33	93.94%	0	0	220	249	88.35%	32.08%	-0.94	-1.57	No
Mar-03	34	35	97.14%	0	0	208	214	97.20%	16.51%	0.05	-0.97	No



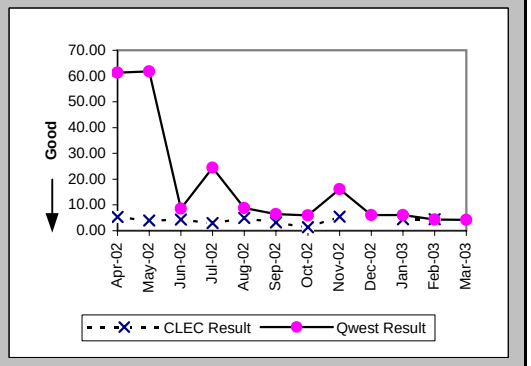
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	199	52	3.83	0	0	9334	405	23.05	36.53	-3.57	-3.17	No
May-02	229	58	3.95	2	0	5551	408	13.61	24.74	-2.78	-2.69	No
Jun-02	152	38	4.00	0	0	2442	357	6.84	5.37	-3.1	-2.89	No
Jul-02	141	36	3.92	3	1	2350	338	6.95	8.73	-1.98	-2.21	No
Aug-02	170	37	4.59	0	1	1347	144	9.35	8.77	-2.94	-2.79	No
Sep-02	252	58	4.34	1	4	1291	128	10.09	8.56	-4.24	-3.58	No
Oct-02	211	51	4.14	0	0	860	122	7.05	5.94	-2.94	-2.79	No
Nov-02	168	33	5.09	4	0	2727	277	9.84	12.21	-2.11	-2.29	No
Dec-02	143	34	4.21	2	0	2661	268	9.93	6.08	-5.17	-4.14	No
Jan-03	128	29	4.41	1	0	1827	209	8.74	5.97	-3.66	-3.22	No
Feb-03	131	31	4.23	2	0	2097	249	8.42	10.47	-2.11	-2.28	No
Mar-03	142	35	4.06	0	0	1590	208	7.64	5.29	-3.71	-3.26	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

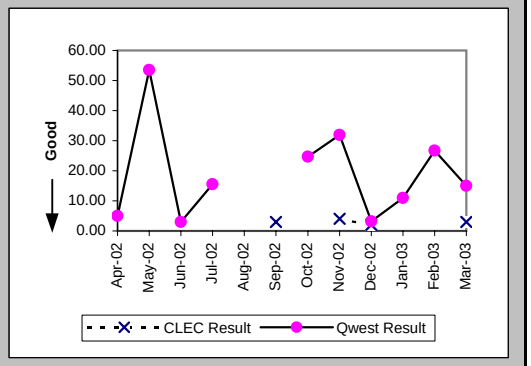
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	16	3	5.33	0	0	6010	98	61.33	23.88	-4	-3.43	No
May-02	12	3	4.00	0	0	4021	65	61.86	27.08	-3.62	-3.2	No
Jun-02	13	3	4.33	0	0	43	5	8.60	5.37	-1.09	-1.66	No
Jul-02	6	2	3.00	0	0	171	7	24.43	38.57	-0.69	-1.42	No
Aug-02	10	2	5.00	0	0	79	9	8.78	5.47	-0.88	-1.54	No
Sep-02	13	4	3.25	1	1	45	7	6.43	5.22	-0.97	-1.59	No
Oct-02	4	3	1.33	0	0	18	3	6.00	7.81	-0.73	-1.44	No
Nov-02	11	2	5.50	2	0	210	13	16.15	13.42	-1.05	-1.64	No
Dec-02						251	41	6.12	5.21			
Jan-03	9	2	4.50	0	0	55	9	6.11	6.85	-0.3	-1.18	No
Feb-03	9	2	4.50	0	0	104	24	4.33	5.65	0.46	-0.72	No
Mar-03						17	4	4.25	4.57			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

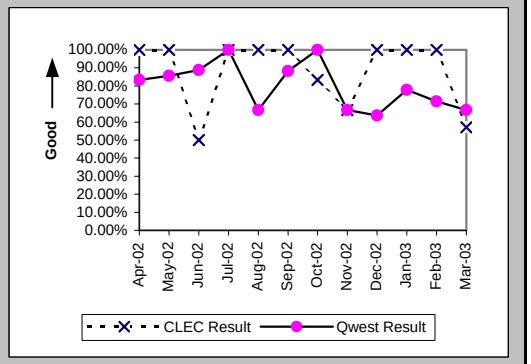
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02						107	2	53.50	67.18			
Jun-02						3	1	3.00				
Jul-02						31	2	15.50	20.51			
Aug-02												
Sep-02	3	1	3.00	0	0							
Oct-02						74	3	24.67	7.23			
Nov-02	12	3	4.00	0	0	255	8	31.88	42.62	-0.97	-1.59	No
Dec-02	2	1	2.00	0	0	16	5	3.20	3.03	-0.36	-1.22	No
Jan-03						44	4	11.00	8.37			
Feb-03						160	6	26.67	57.04			
Mar-03	3	1	3.00	0	0	30	2	15.00	19.80	-0.49	-1.3	No



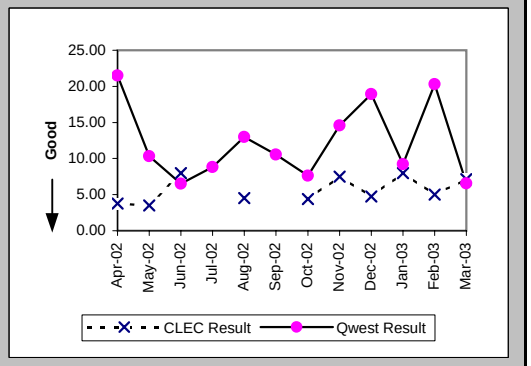
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	4	100.00%	0	0	5	6	83.33%	37.27%	-0.69	-1.42	No
May-02	2	2	100.00%	0	0	6	7	85.71%	34.99%	-0.51	-1.31	No
Jun-02	1	2	50.00%	0	0	8	9	88.89%	31.43%	0.92	-0.44	No
Jul-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	1	0	4	6	66.67%	47.14%	-1.1	-1.67	No
Sep-02	1	1	100.00%	0	0	15	17	88.24%	32.22%	-0.35	-1.22	No
Oct-02	5	6	83.33%	1	0	8	8	100.00%	N/A	N/A	-0.53	No
Nov-02	2	3	66.67%	0	0	8	12	66.67%	47.14%	0	-1	No
Dec-02	5	5	100.00%	0	0	7	11	63.64%	48.10%	-1.4	-1.85	No
Jan-03	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Feb-03	1	1	100.00%	0	0	5	7	71.43%	45.18%	-0.59	-1.36	No
Mar-03	4	7	57.14%	0	0	8	12	66.67%	47.14%	0.33	-0.8	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

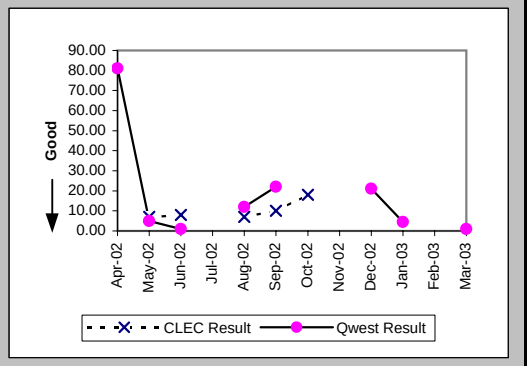
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	15	4	3.75	0	0	129	6	21.50	36.18	-0.76	-1.46	No
May-02	7	2	3.50	0	0	93	9	10.33	6.89	-1.27	-1.77	No
Jun-02	16	2	8.00	0	0	52	8	6.50	3.25	0.47	-0.71	No
Jul-02						44	5	8.80	4.09			
Aug-02	9	2	4.50	3	0	39	3	13.00	10.82	-0.86	-1.52	No
Sep-02						190	18	10.56	8.38			
Oct-02	22	5	4.40	2	0	61	8	7.62	3.29	-1.72	-2.04	No
Nov-02	15	2	7.50	1	0	175	12	14.58	9.87	-0.94	-1.57	No
Dec-02	19	4	4.75	1	0	208	11	18.91	19.47	-1.25	-1.76	No
Jan-03	8	1	8.00	0	0	83	9	9.22	4.99	-0.23	-1.14	No
Feb-03	5	1	5.00	0	0	142	7	20.29	25.81	-0.55	-1.34	No
Mar-03	50	7	7.14	0	0	79	12	6.58	5.50	0.27	-0.83	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

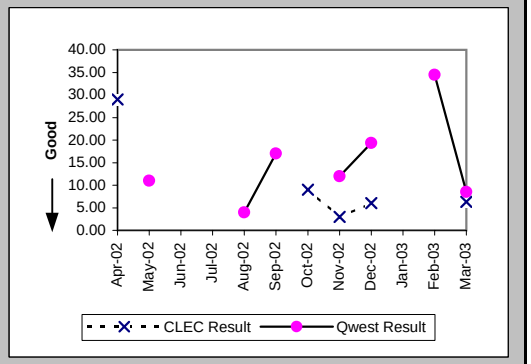
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						81	1	81.00				
May-02	7	1	7.00	0	0	5	1	5.00				
Jun-02	8	1	8.00	0	0	1	1	1.00				
Jul-02												
Aug-02	7	1	7.00	0	0	12	1	12.00				
Sep-02	10	1	10.00	0	0	22	1	22.00				
Oct-02	18	1	18.00	1	0							
Nov-02												
Dec-02						42	2	21.00	16.97			
Jan-03						9	2	4.50	4.95			
Feb-03												
Mar-03						2	2	1.00	0.00			



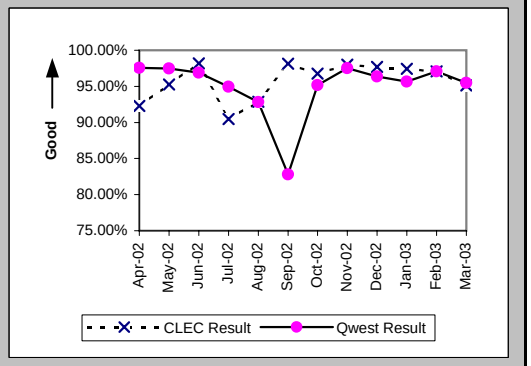
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	29	1	29.00	0	0							
May-02						11	1	11.00				
Jun-02												
Jul-02												
Aug-02						4	1	4.00				
Sep-02						17	1	17.00				
Oct-02	9	1	9.00	0	0							
Nov-02	3	1	3.00	0	0	48	4	12.00	9.31	-0.86	-1.53	No
Dec-02	6	1	6.00	0	0	58	3	19.33	25.81	-0.45	-1.27	No
Jan-03												
Feb-03						69	2	34.50	38.89			
Mar-03	19	3	6.33	0	0	17	2	8.50	4.95	-0.48	-1.29	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

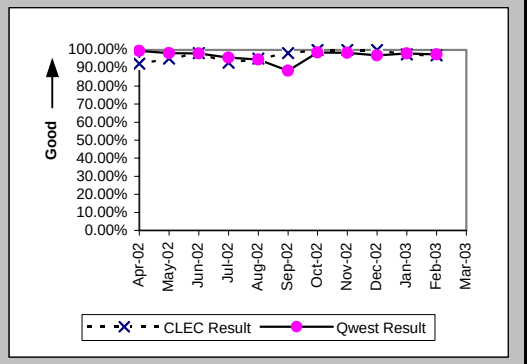
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	48	52	92.31%	0	0	401	411	97.57%	15.41%	1.82	0.1	Yes
May-02	60	63	95.24%	0	0	459	471	97.45%	15.76%	0.96	-0.42	No
Jun-02	54	55	98.18%	0	0	407	420	96.90%	17.32%	-0.51	-1.31	No
Jul-02	38	42	90.48%	0	0	356	375	94.93%	21.93%	1.14	-0.31	No
Aug-02	39	42	92.86%	0	0	246	265	92.83%	25.80%	-0.01	-1	No
Sep-02	53	54	98.15%	0	0	130	157	82.80%	37.74%	-2.58	-2.57	No
Oct-02	60	62	96.77%			138	145	95.17%	21.43%	-0.49	-1.3	No
Nov-02	49	50	98.00%			235	241	97.51%	15.58%	-0.2	-1.12	No
Dec-02	42	43	97.67%			319	331	96.37%	18.69%	-0.43	-1.26	No
Jan-03	38	39	97.44%			265	277	95.67%	20.36%	-0.51	-1.31	No
Feb-03	33	34	97.06%			233	240	97.08%	16.83%	0.04	-0.98	No
Mar-03	39	41	95.12%			232	243	95.47%	20.79%	0.14	-0.92	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

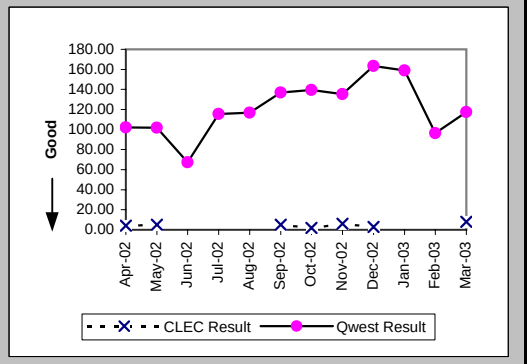
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	48	52	92.31%	0	0	409	411	99.51%	6.96%	3.11	0.89	Yes
May-02	60	63	95.24%	0	0	463	471	98.30%	12.92%	1.43	-0.13	No
Jun-02	54	55	98.18%	0	0	412	420	98.10%	13.67%	-0.04	-1.03	No
Jul-02	39	42	92.86%	0	0	359	375	95.73%	20.21%	0.84	-0.49	No
Aug-02	40	42	95.24%	0	0	251	265	94.72%	22.37%	-0.14	-1.09	No
Sep-02	53	54	98.15%	0	0	139	157	88.54%	31.86%	-1.91	-2.16	No
Oct-02	62	62	100.00%	0	0	143	145	98.62%	11.66%	-0.78	-1.47	No
Nov-02	50	50	100.00%	0	0	237	241	98.34%	12.78%	-0.84	-1.51	No
Dec-02	43	43	100.00%	0	8	321	331	96.98%	17.12%	-1.09	-1.66	No
Jan-03	38	39	97.44%	0	0	243	248	97.98%	14.06%	0.23	-0.86	No
Feb-03	33	34	97.06%	0	0	234	240	97.50%	15.61%	0.17	-0.89	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

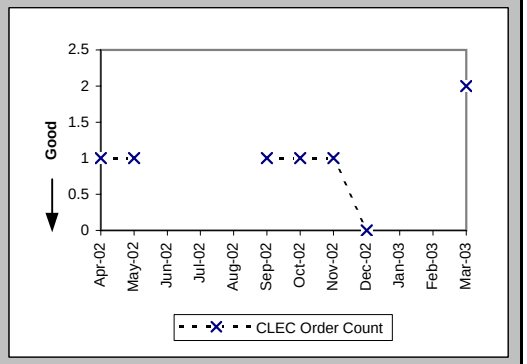
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	1	4.00	0	0	4498	44	102.23	120.54	-0.81	-1.49	No
May-02	5	1	5.00	0	0	4381	43	101.88	105.28	-0.91	-1.55	No
Jun-02						4439	66	67.26	103.58			
Jul-02						4969	43	115.56	117.37			
Aug-02						5146	44	116.95	125.61			
Sep-02	5	1	5.00	0	0	5202	38	136.89	137.56	-0.95	-1.58	No
Oct-02	2	1	2.00	0	0	5435	39	139.36	146.90	-0.92	-1.56	No
Nov-02	6	1	6.00	0	0	5821	43	135.37	152.69	-0.84	-1.51	No
Dec-02	3	1	3.00	0	0	6530	40	163.25	156.18	-1.01	-1.62	No
Jan-03						6359	40	158.98	166.54			
Feb-03						2021	21	96.24	105.39			
Mar-03	16	2	8.00	0	0	2351	20	117.55	109.60	-1.35	-1.82	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

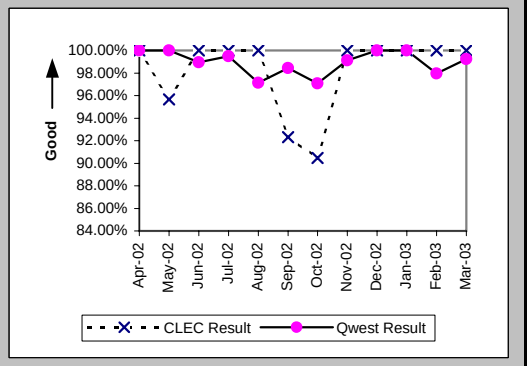
Date	CLEC Order Count
Apr-02	1
May-02	1
Jun-02	
Jul-02	
Aug-02	
Sep-02	1
Oct-02	1
Nov-02	1
Dec-02	0
Jan-03	
Feb-03	
Mar-03	2



Checklist #4 - Unbundled Loop - ISDN Capable Repair

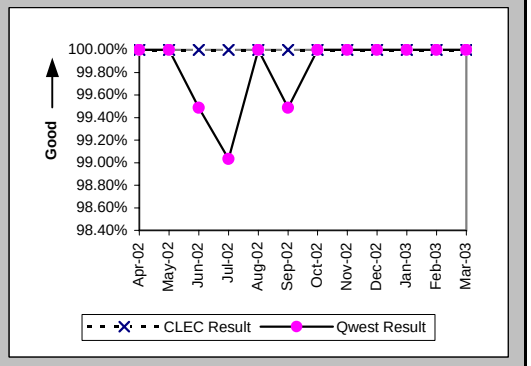
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	17	17	100.00%	1	0	190	190	100.00%	N/A	N/A	N/A	
May-02	22	23	95.65%	1	0	177	177	100.00%	N/A	N/A	0.01	Yes
Jun-02	23	23	100.00%	2	0	191	193	98.96%	10.13%	-0.46	-1.28	No
Jul-02	25	25	100.00%	2	0	200	201	99.50%	7.04%	-0.33	-1.2	No
Aug-02	39	39	100.00%	3	0	203	209	97.13%	16.70%	-0.99	-1.6	No
Sep-02	12	13	92.31%	4	0	188	191	98.43%	12.43%	1.16	-0.3	No
Oct-02	19	21	90.48%	1	0	166	171	97.08%	16.85%	1.31	-0.2	No
Nov-02	10	10	100.00%	4	0	112	113	99.12%	9.37%	-0.29	-1.17	No
Dec-02	10	10	100.00%	1	0	95	95	100.00%	N/A	N/A	N/A	
Jan-03	7	7	100.00%	4	0	108	108	100.00%	N/A	N/A	N/A	
Feb-03	8	8	100.00%	2	0	96	98	97.96%	14.14%	-0.39	-1.24	No
Mar-03	14	14	100.00%	2	0	132	133	99.25%	8.64%	-0.31	-1.19	No



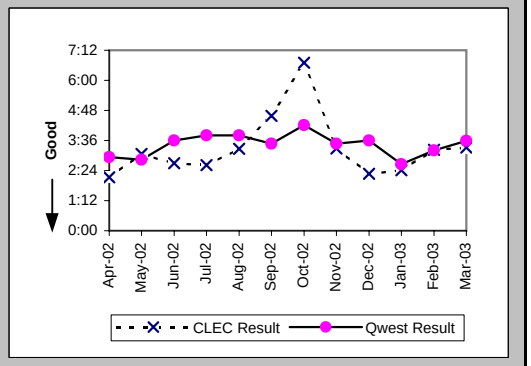
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	18	100.00%	1	0	195	195	100.00%	N/A	N/A	N/A	
May-02	24	24	100.00%	1	0	182	182	100.00%	N/A	N/A	N/A	
Jun-02	23	23	100.00%	2	0	194	195	99.49%	7.14%	-0.33	-1.2	No
Jul-02	27	27	100.00%	2	0	205	207	99.03%	9.78%	-0.48	-1.29	No
Aug-02	42	42	100.00%	3	0	219	219	100.00%	N/A	N/A	N/A	
Sep-02	17	17	100.00%	4	0	194	195	99.49%	7.14%	-0.28	-1.17	No
Oct-02	30	30	100.00%	1	0	173	173	100.00%	N/A	N/A	N/A	
Nov-02	12	12	100.00%	4	0	120	120	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	1	0	98	98	100.00%	N/A	N/A	N/A	
Jan-03	10	10	100.00%	4	0	110	110	100.00%	N/A	N/A	N/A	
Feb-03	10	10	100.00%	2	0	105	105	100.00%	N/A	N/A	N/A	
Mar-03	18	18	100.00%	2	0	134	134	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

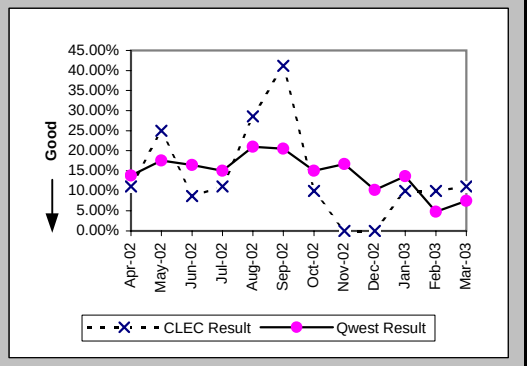
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	38:16	18	2:08	1	0	571:20	195	2:56	3:35	-0.91	-1.55	No
May-02	73:30	24	3:04	1	0	514:56	182	2:50	3:35	0.48	-0.71	No
Jun-02	62:00	23	2:42	2	0	702:27	195	3:36	7:24	-0.56	-1.34	No
Jul-02	70:30	27	2:37	2	0	787:48	207	3:48	11:42	-0.5	-1.3	No
Aug-02	137:29	42	3:16	3	0	832:12	219	3:48	5:48	-0.54	-1.33	No
Sep-02	77:53	17	4:35	4	0	675:52	195	3:28	5:43	0.78	-0.52	No
Oct-02	201:11	30	6:42	1	0	729:06	173	4:13	5:54	1.81	0.1	Yes
Nov-02	39:30	12	3:17	4	0	415:36	120	3:28	4:56	-0.11	-1.07	No
Dec-02	27:14	12	2:16	1	0	352:55	98	3:36	5:32	-0.79	-1.48	No
Jan-03	24:15	10	2:25	4	0	290:47	110	2:39	3:12	-0.21	-1.13	No
Feb-03	32:22	10	3:14	2	0	335:20	105	3:12	6:01	0.37	-0.77	No
Mar-03	59:39	18	3:19	2	0	481:13	134	3:35	3:57	-0.28	-1.17	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

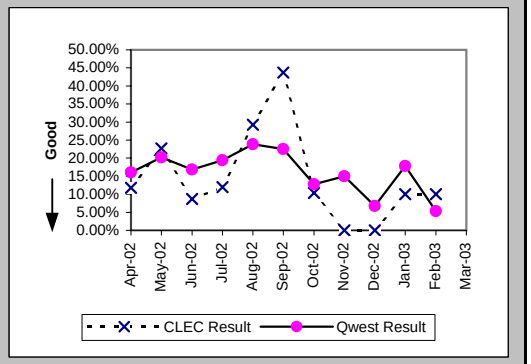
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	18	11.11%	1	0	27	196	13.78%	34.46%	-0.31	-1.19	No
May-02	6	24	25.00%	1	0	32	182	17.58%	38.07%	0.87	-0.47	No
Jun-02	2	23	8.70%	2	0	32	195	16.41%	37.04%	-0.94	-1.57	No
Jul-02	3	27	11.11%	2	0	31	207	14.98%	35.68%	-0.53	-1.32	No
Aug-02	12	42	28.57%	3	0	46	219	21.00%	40.73%	1.06	-0.35	No
Sep-02	7	17	41.18%	4	0	40	195	20.51%	40.38%	1.84	0.12	Yes
Oct-02	3	30	10.00%	1	0	26	173	15.03%	35.74%	-0.71	-1.43	No
Nov-02	0	12	0.00%	4	0	20	120	16.67%	37.27%	-1.48	-1.9	No
Dec-02	0	12	0.00%	1	0	10	98	10.20%	30.27%	-1.1	-1.67	No
Jan-03	1	10	10.00%	4	0	15	110	13.64%	34.32%	-0.32	-1.2	No
Feb-03	1	10	10.00%	2	0	5	105	4.76%	21.30%	0.63	-0.62	No
Mar-03	2	18	11.11%	2	0	10	134	7.46%	26.28%	0.54	-0.67	No



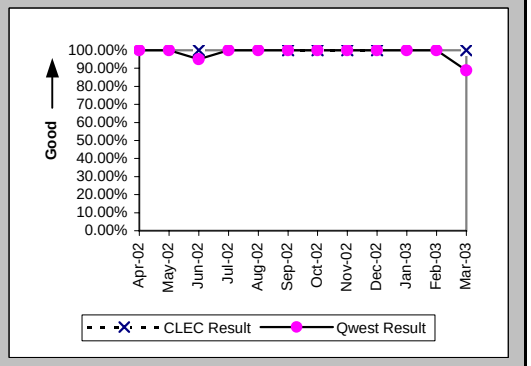
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	17	11.76%	1	0	18	112	16.07%	36.73%	-0.45	-1.27	No
May-02	5	22	22.73%	1	0	22	109	20.18%	40.14%	0.28	-0.83	No
Jun-02	2	23	8.70%	2	0	21	125	16.80%	37.39%	-0.96	-1.58	No
Jul-02	3	25	12.00%	2	0	25	129	19.38%	39.53%	-0.85	-1.52	No
Aug-02	12	41	29.27%	3	0	30	126	23.81%	42.59%	0.69	-0.58	No
Sep-02	7	16	43.75%	4	0	29	129	22.48%	41.75%	1.75	0.06	Yes
Oct-02	3	29	10.34%	1	0	17	133	12.78%	33.39%	-0.36	-1.22	No
Nov-02	0	11	0.00%	4	0	13	87	14.94%	35.65%	-1.31	-1.8	No
Dec-02	0	11	0.00%	1	0	5	74	6.76%	25.10%	-0.83	-1.51	No
Jan-03	1	10	10.00%	4	0	15	84	17.86%	38.30%	-0.61	-1.37	No
Feb-03	1	10	10.00%	2	0	4	75	5.33%	22.47%	0.52	-0.68	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

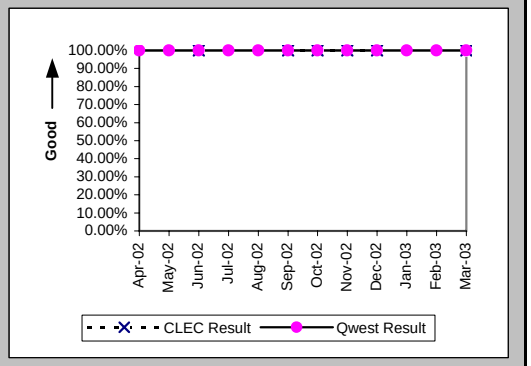
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						16	16	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02	3	3	100.00%	0	0	19	20	95.00%	21.79%	-0.37	-1.23	No
Jul-02						13	13	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02	1	1	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	8	100.00%	0.00%			
Mar-03	1	1	100.00%	3	0	8	9	88.89%	31.43%	-0.34	-1.2	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

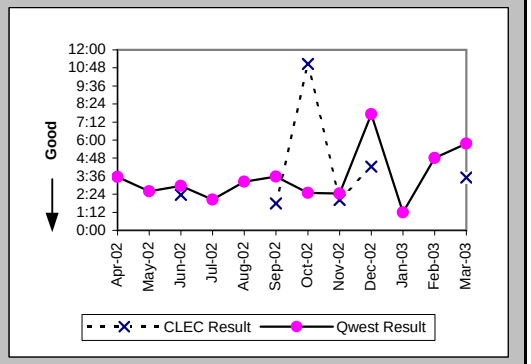
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						16	16	100.00%	0.00%			
May-02						14	14	100.00%	0.00%			
Jun-02	3	3	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Jul-02						13	13	100.00%	0.00%			
Aug-02						11	11	100.00%	0.00%			
Sep-02	2	2	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	8	100.00%	0.00%			
Mar-03	1	1	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	



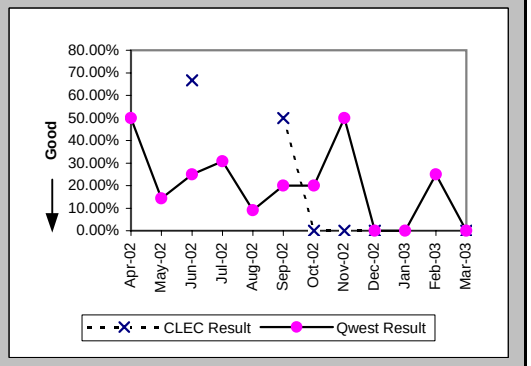
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						56:42	16	3:33	5:08			
May-02						36:29	14	2:36	3:43			
Jun-02	7:06	3	2:22	0	0	59:03	20	2:57	5:32	-0.17	-1.1	No
Jul-02						26:33	13	2:03	1:59			
Aug-02						35:38	11	3:14	3:15			
Sep-02	3:35	2	1:47	1	0	35:41	10	3:34	5:13	-0.44	-1.27	No
Oct-02	22:08	2	11:04	2	0	24:47	10	2:29	2:02	1.6	-0.03	No
Nov-02	4:02	2	2:01	0	0	9:49	4	2:27	1:35	-0.32	-1.19	No
Dec-02	4:14	1	4:14	2	0	30:57	4	7:44	10:41	-0.29	-1.18	No
Jan-03						7:09	6	1:12	0:23			
Feb-03						38:34	8	4:49	4:49			
Mar-03	3:31	1	3:31	3	0	51:50	9	5:46	10:47	-0.2	-1.12	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

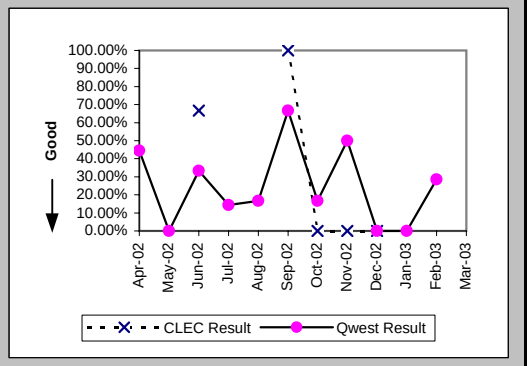
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						8	16	50.00%	50.00%			
May-02						2	14	14.29%	34.99%			
Jun-02	2	3	66.67%	0	0	5	20	25.00%	43.30%	1.25	-0.24	No
Jul-02						4	13	30.77%	46.15%			
Aug-02						1	11	9.09%	28.75%			
Sep-02	1	2	50.00%	1	0	2	10	20.00%	40.00%	0.64	-0.61	No
Oct-02	0	2	0.00%	2	0	2	10	20.00%	40.00%	-0.65	-1.39	No
Nov-02	0	2	0.00%	0	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Dec-02	0	1	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03						0	6	0.00%	0.00%			
Feb-03						2	8	25.00%	43.30%			
Mar-03	0	1	0.00%	3	0	0	9	0.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

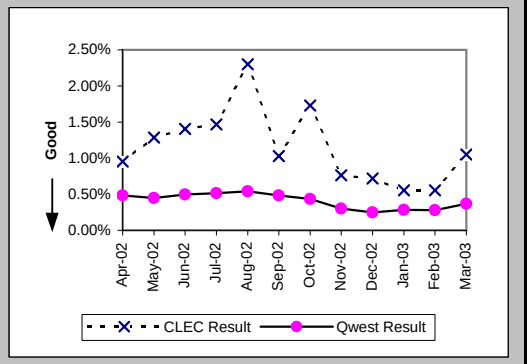
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4	9	44.44%	49.69%			
May-02						0	9	0.00%	0.00%			
Jun-02	2	3	66.67%	0	0	2	6	33.33%	47.14%	0.7	-0.58	No
Jul-02						1	7	14.29%	34.99%			
Aug-02						1	6	16.67%	37.27%			
Sep-02	1	1	100.00%	1	0	2	3	66.67%	47.14%	0.17	-0.9	No
Oct-02	0	1	0.00%	2	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Nov-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	-0.89	-1.54	No
Dec-02	0	1	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
Jan-03						0	6	0.00%	0.00%			
Feb-03						2	7	28.57%	45.18%			
Mar-03												



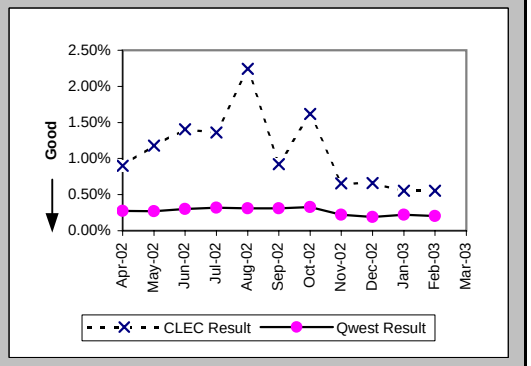
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	1885	0.95%	2	0	212	43945	0.48%	6.93%	2.9	0.76	Yes
May-02	24	1866	1.29%	2	0	196	43577	0.45%	6.69%	5.29	2.21	Yes
Jun-02	26	1851	1.40%	2	0	215	43187	0.50%	7.04%	5.43	2.3	Yes
Jul-02	27	1838	1.47%	2	0	220	42877	0.51%	7.14%	5.62	2.41	Yes
Aug-02	42	1827	2.30%	3	0	230	42447	0.54%	7.34%	10.02	5.09	Yes
Sep-02	19	1848	1.03%	5	0	205	42346	0.48%	6.94%	3.3	1.01	Yes
Oct-02	32	1853	1.73%	3	0	183	42175	0.43%	6.57%	8.29	4.04	Yes
Nov-02	14	1832	0.76%	4	0	124	41398	0.30%	5.46%	3.56	1.17	Yes
Dec-02	13	1812	0.72%	3	0	102	41064	0.25%	4.98%	3.93	1.39	Yes
Jan-03	10	1798	0.56%	4	0	116	40825	0.28%	5.32%	2.12	0.29	Yes
Feb-03	10	1807	0.55%	2	0	113	40501	0.28%	5.27%	2.16	0.32	Yes
Mar-03	19	1807	1.05%	5	0	143	39068	0.37%	6.04%	4.72	1.87	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

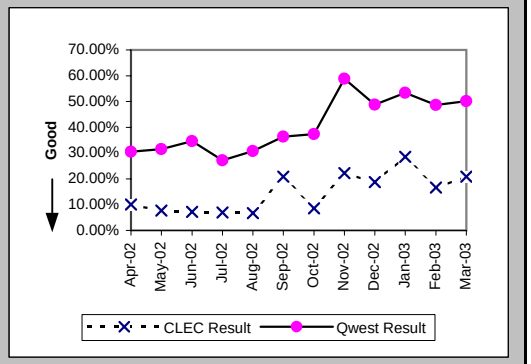
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	17	1885	0.90%	2	0	121	43945	0.28%	5.24%	5.08	2.09	Yes
May-02	22	1866	1.18%	2	0	118	43577	0.27%	5.20%	7.39	3.49	Yes
Jun-02	26	1851	1.40%	2	0	131	43187	0.30%	5.50%	8.44	4.13	Yes
Jul-02	25	1838	1.36%	2	0	136	42877	0.32%	5.62%	7.79	3.73	Yes
Aug-02	41	1827	2.24%	3	0	132	42447	0.31%	5.57%	14.53	7.83	Yes
Sep-02	17	1848	0.92%	5	0	132	42346	0.31%	5.57%	4.59	1.79	Yes
Oct-02	30	1853	1.62%	3	0	139	42175	0.33%	5.73%	9.48	4.76	Yes
Nov-02	12	1832	0.66%	4	0	91	41398	0.22%	4.68%	3.89	1.37	Yes
Dec-02	12	1812	0.66%	3	0	78	41064	0.19%	4.35%	4.52	1.75	Yes
Jan-03	10	1798	0.56%	4	0	90	40825	0.22%	4.69%	2.97	0.81	Yes
Feb-03	10	1807	0.55%	2	0	82	40501	0.20%	4.50%	3.25	0.97	Yes
Mar-03												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

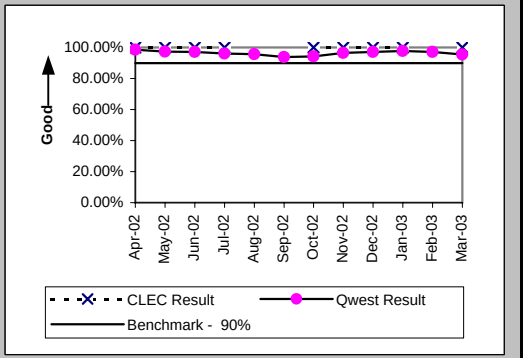
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	20	10.00%	0	0	93	305	30.49%	46.04%	-1.93	-2.17	No
May-02	2	26	7.69%	0	0	90	286	31.47%	46.44%	-2.5	-2.52	No
Jun-02	2	28	7.14%	0	0	114	329	34.65%	47.59%	-2.94	-2.79	No
Jul-02	2	29	6.90%	0	0	82	302	27.15%	44.47%	-2.34	-2.42	No
Aug-02	3	45	6.67%	0	0	102	332	30.72%	46.13%	-3.28	-3	No
Sep-02	5	24	20.83%	0	0	117	322	36.34%	48.10%	-1.52	-1.93	No
Oct-02	3	35	8.57%	0	0	109	292	37.33%	48.37%	-3.32	-3.02	No
Nov-02	4	18	22.22%	0	0	177	301	58.80%	49.22%	-3.06	-2.86	No
Dec-02	3	16	18.75%	0	0	97	199	48.74%	49.98%	-2.31	-2.4	No
Jan-03	4	14	28.57%	0	0	133	249	53.41%	49.88%	-1.81	-2.1	No
Feb-03	2	12	16.67%	0	0	107	220	48.64%	49.98%	-2.16	-2.31	No
Mar-03	5	24	20.83%	0	0	144	287	50.17%	50.00%	-2.76	-2.68	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

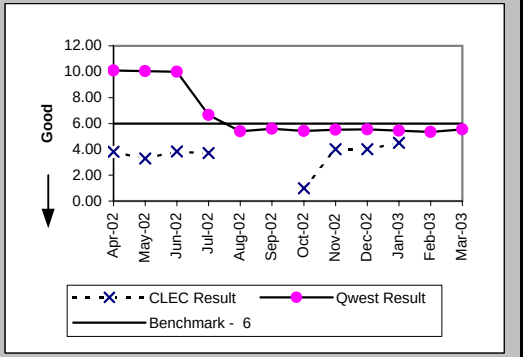
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	21	21	100.00%	0	0	852	864	98.61%	11.70%	-0.54	-1.33	No
May-02	15	15	100.00%	0	0	790	812	97.29%	16.24%	-0.64	-1.39	No
Jun-02	20	20	100.00%	0	0	714	736	97.01%	17.03%	-0.77	-1.47	No
Jul-02	18	18	100.00%	0	0	780	811	96.18%	19.17%	-0.84	-1.51	No
Aug-02						618	646	95.67%	20.36%			
Sep-02						598	637	93.88%	23.97%			
Oct-02	1	1	100.00%	0	0	614	651	94.32%	23.15%	-0.25	-1.15	No
Nov-02	4	4	100.00%	0	0	452	468	96.58%	18.17%	-0.37	-1.23	No
Dec-02	2	2	100.00%	0	0	530	546	97.07%	16.87%	-0.25	-1.15	No
Jan-03	2	2	100.00%	0	0	604	618	97.73%	14.88%	-0.21	-1.13	No
Feb-03						466	480	97.08%	16.83%			
Mar-03	2	2	100.00%	0	0	460	482	95.44%	20.87%	-0.31	-1.19	No



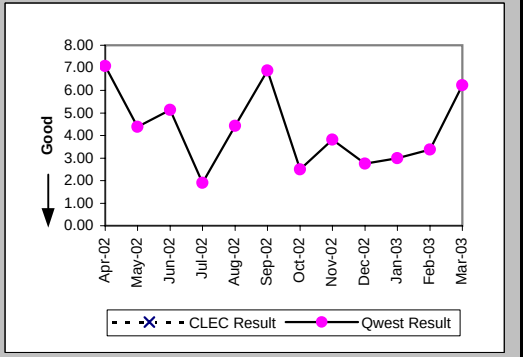
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	76	20	3.80	1	0	8831	874	10.10	2.39	-11.69	-8.1	No
May-02	46	14	3.29	1	0	8216	818	10.04	2.53	-9.92	-7.03	No
Jun-02	69	18	3.83	2	0	7457	746	10.00	2.68	-9.62	-6.85	No
Jul-02	67	18	3.72	0	0	5437	817	6.65	2.78	-4.42	-3.69	No
Aug-02						3523	654	5.39	2.41			
Sep-02						3597	645	5.58	3.40			
Oct-02	1	1	1.00	0	0	3548	654	5.43	2.01	-2.2	-2.34	No
Nov-02	16	4	4.00	0	0	2612	473	5.52	1.92	-1.58	-1.96	No
Dec-02	8	2	4.00	0	0	3051	551	5.54	1.54	-1.41	-1.86	No
Jan-03	9	2	4.50	0	0	3390	623	5.44	1.55	-0.86	-1.52	No
Feb-03						2594	485	5.35	3.07			
Mar-03						2687	485	5.54	3.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

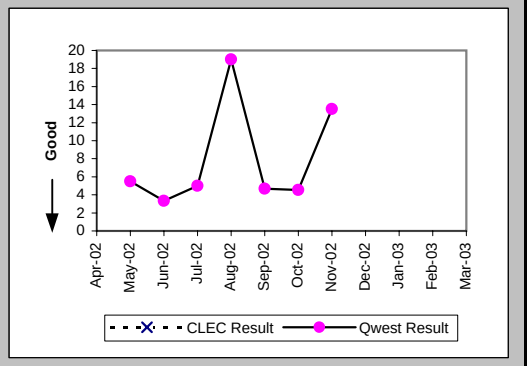
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						92	13	7.08	6.93			
May-02						92	21	4.38	3.64			
Jun-02						113	22	5.14	4.70			
Jul-02						55	29	1.90	1.26			
Aug-02						146	33	4.42	6.56			
Sep-02						220	32	6.88	11.12			
Oct-02						65	26	2.50	2.21			
Nov-02						61	16	3.81	4.13			
Dec-02						44	16	2.75	1.98			
Jan-03						36	12	3.00	2.63			
Feb-03						44	13	3.38	3.23			
Mar-03						137	22	6.23	11.89			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

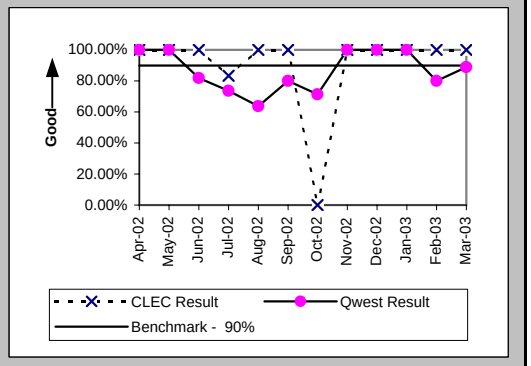
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						11	2	5.50	6.36			
Jun-02						10	3	3.33	2.52			
Jul-02						10	2	5.00	1.41			
Aug-02						19	1	19.00				
Sep-02						14	3	4.67	3.21			
Oct-02						50	11	4.55	2.07			
Nov-02						27	2	13.50	6.36			
Dec-02												
Jan-03												
Feb-03												
Mar-03												



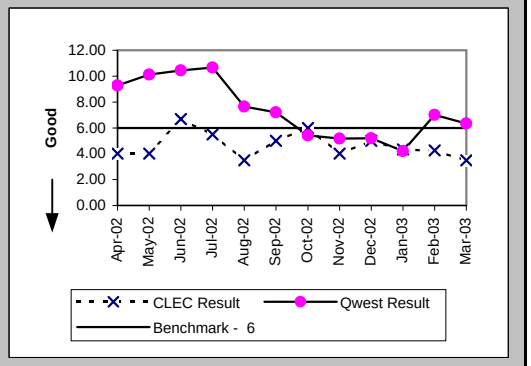
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	6	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
May-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Jun-02	3	3	100.00%	0	0	9	11	81.82%	38.57%	-0.72	-1.44	No
Jul-02	5	6	83.33%	0	0	14	19	73.68%	44.03%	-0.47	-1.28	Yes
Aug-02	5	5	100.00%	0	0	7	11	63.64%	48.10%	-1.4	-1.85	No
Sep-02	10	10	100.00%	0	0	12	15	80.00%	40.00%	-1.22	-1.74	No
Oct-02	0	1	0.00%	0	0	5	7	71.43%	45.18%	0.92	-0.44	Yes
Nov-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Dec-02	9	9	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	No
Jan-03	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	No
Feb-03	4	4	100.00%	0	0	4	5	80.00%	40.00%	-0.75	-1.45	No
Mar-03	2	2	100.00%	0	0	8	9	88.89%	31.43%	-0.45	-1.27	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

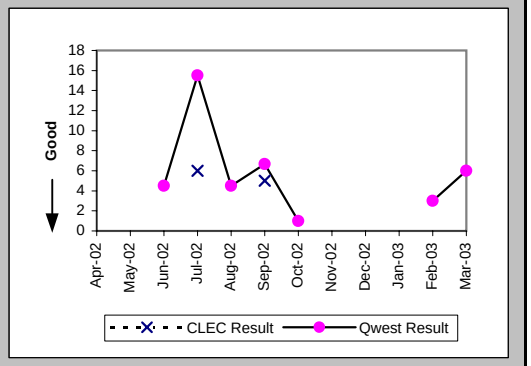
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	5	4.00	1	0	65	7	9.29	1.11	-8.11	-5.93	No
May-02	4	1	4.00	1	0	81	8	10.12	1.36	-4.26	-3.59	No
Jun-02	20	3	6.67	0	0	146	14	10.43	3.18	-1.86	-2.13	Yes
Jul-02	33	6	5.50	0	0	224	21	10.67	10.14	-1.1	-1.67	No
Aug-02	14	4	3.50	1	0	84	11	7.64	4.52	-1.57	-1.95	No
Sep-02	50	10	5.00	0	0	108	15	7.20	4.39	-1.23	-1.75	No
Oct-02	6	1	6.00	0	0	38	7	5.43	0.53	-0.02	-1.01	No
Nov-02	12	3	4.00	0	0	31	6	5.17	0.41	-4.04	-3.46	No
Dec-02	35	7	5.00	2	0	26	5	5.20	0.84	-0.41	-1.25	No
Jan-03	26	6	4.33	1	0	21	5	4.20	2.39	-0.18	-1.11	No
Feb-03	17	4	4.25	0	0	35	5	7.00	2.12	-1.93	-2.17	No
Mar-03	7	2	3.50	0	0	57	9	6.33	2.18	-1.66	-2.01	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

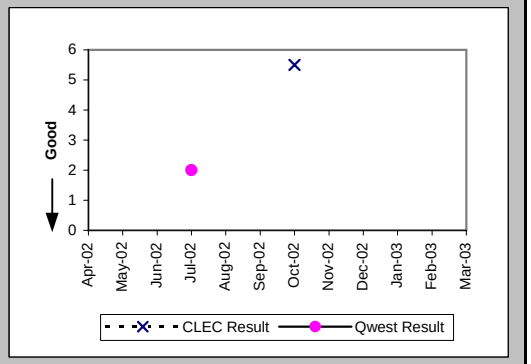
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						9	2	4.50	2.12			
Jul-02	6	1	6.00	0	0	62	4	15.50	15.09	-0.56	-1.34	No
Aug-02						18	4	4.50	5.74			
Sep-02	5	1	5.00	0	0	20	3	6.67	3.79	-0.38	-1.23	No
Oct-02						2	2	1.00	0.00			
Nov-02												
Dec-02												
Jan-03												
Feb-03						3	1	3.00				
Mar-03						6	1	6.00				



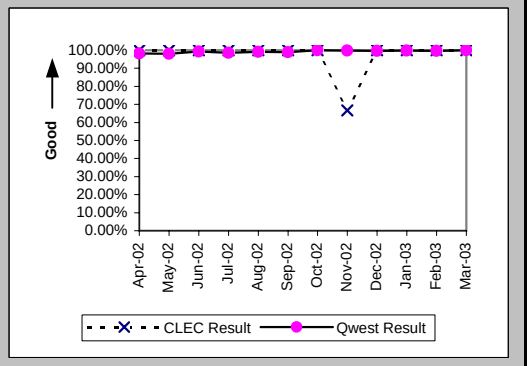
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02						2	1	2.00				
Aug-02												
Sep-02												
Oct-02	11	2	5.50	0	0							
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

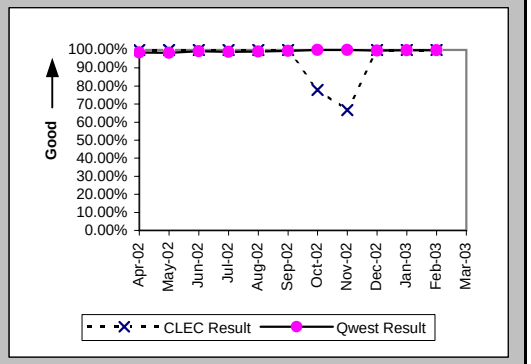
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	18	100.00%	0	0	829	844	98.22%	13.21%	-0.56	-1.34	No
May-02	22	22	100.00%	0	0	837	854	98.01%	13.97%	-0.66	-1.4	No
Jun-02	20	20	100.00%	0	0	787	793	99.24%	8.67%	-0.39	-1.23	No
Jul-02	24	24	100.00%	0	0	787	799	98.50%	12.16%	-0.6	-1.36	No
Aug-02	15	15	100.00%	0	0	745	752	99.07%	9.60%	-0.37	-1.23	No
Sep-02	9	9	100.00%	0	0	656	663	98.94%	10.22%	-0.31	-1.19	No
Oct-02	9	9	100.00%			661	661	100.00%	N/A	N/A	N/A	
Nov-02	4	6	66.67%			569	570	99.82%	4.18%	3.76	1.29	Yes
Dec-02	9	9	100.00%			516	518	99.61%	6.20%	-0.19	-1.11	No
Jan-03	10	10	100.00%			591	592	99.83%	4.11%	-0.13	-1.08	No
Feb-03	7	7	100.00%			557	559	99.64%	5.97%	-0.16	-1.1	No
Mar-03	4	4	100.00%			492	492	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

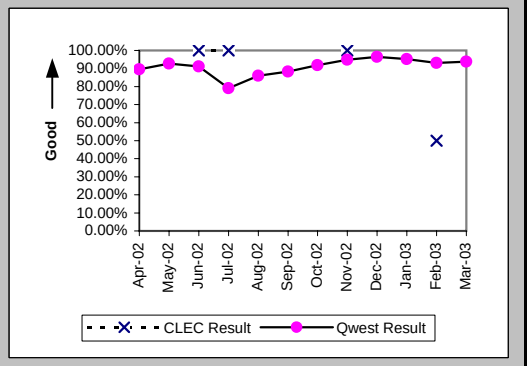
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	18	100.00%	0	0	832	844	98.58%	11.84%	-0.5	-1.31	No
May-02	22	22	100.00%	0	0	840	854	98.36%	12.70%	-0.6	-1.36	No
Jun-02	20	20	100.00%	0	0	788	793	99.37%	7.92%	-0.35	-1.21	No
Jul-02	24	24	100.00%	0	0	790	799	98.87%	10.55%	-0.52	-1.31	No
Aug-02	15	15	100.00%	0	0	746	752	99.20%	8.90%	-0.34	-1.21	No
Sep-02	9	9	100.00%	0	0	659	663	99.40%	7.74%	-0.23	-1.14	No
Oct-02	7	9	77.78%	0	0	661	661	100.00%	N/A	N/A	1.38	Yes
Nov-02	4	6	66.67%	0	0	570	570	100.00%	N/A	N/A	1.46	Yes
Dec-02	9	9	100.00%	0	0	516	518	99.61%	6.20%	-0.19	-1.11	No
Jan-03	10	10	100.00%	0	0	591	592	99.83%	4.11%	-0.13	-1.08	No
Feb-03	7	7	100.00%	0	0	558	559	99.82%	4.23%	-0.11	-1.07	No
Mar-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

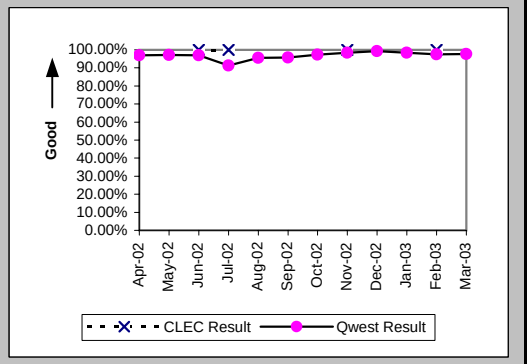
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						383	428	89.49%	30.67%			
May-02						462	498	92.77%	25.90%			
Jun-02	1	1	100.00%	0	0	455	499	91.18%	28.36%	-0.31	-1.19	No
Jul-02	1	1	100.00%	0	0	486	614	79.15%	40.62%	-0.51	-1.31	No
Aug-02						648	753	86.06%	34.64%			
Sep-02						509	576	88.37%	32.06%			
Oct-02						376	409	91.93%	27.24%			
Nov-02	1	1	100.00%	0	0	238	251	94.82%	22.16%	-0.23	-1.14	No
Dec-02						268	278	96.40%	18.62%			
Jan-03						297	312	95.19%	21.39%			
Feb-03	1	2	50.00%	0	0	228	245	93.06%	25.41%	1.48	-0.1	No
Mar-03						242	258	93.80%	24.12%			



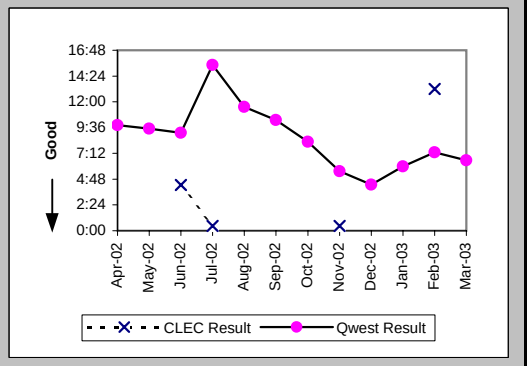
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						415	428	96.96%	17.16%			
May-02						485	499	97.19%	16.51%			
Jun-02	1	1	100.00%	0	0	486	501	97.01%	17.04%	-0.18	-1.11	No
Jul-02	1	1	100.00%	0	0	562	616	91.23%	28.28%	-0.31	-1.19	No
Aug-02						720	753	95.62%	20.47%			
Sep-02						551	576	95.66%	20.38%			
Oct-02						399	410	97.32%	16.16%			
Nov-02	1	1	100.00%	0	0	248	252	98.41%	12.50%	-0.13	-1.08	No
Dec-02						276	278	99.28%	8.45%			
Jan-03						307	312	98.40%	12.56%			
Feb-03	2	2	100.00%	0	0	239	245	97.55%	15.46%	-0.22	-1.14	No
Mar-03						253	259	97.68%	15.04%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

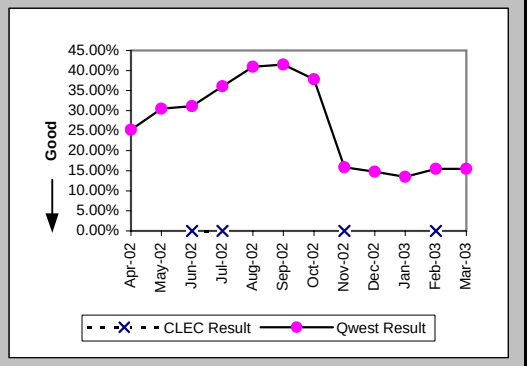
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4211:35	428	9:50	17:04			
May-02						4751:59	499	9:31	21:16			
Jun-02	4:15	1	4:15	0	0	4569:06	501	9:07	16:08	-0.3	-1.18	No
Jul-02	0:27	1	0:27	0	0	9502:13	616	15:26	26:18	-0.57	-1.35	No
Aug-02						8687:44	753	11:32	20:36			
Sep-02						5940:23	576	10:19	18:30			
Oct-02						3397:55	410	8:17	14:27			
Nov-02	0:26	1	0:26	0	0	1397:12	252	5:33	11:16	-0.45	-1.28	No
Dec-02						1194:23	278	4:18	9:00			
Jan-03						1870:36	312	6:00	19:16			
Feb-03	26:24	2	13:12	0	0	1788:05	245	7:18	16:21	0.9	-0.45	No
Mar-03						1700:47	259	6:34	12:22			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

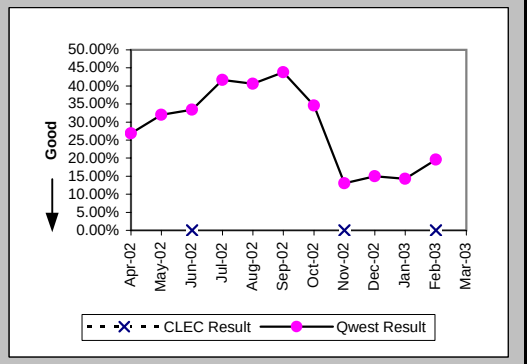
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						108	428	25.23%	43.44%			
May-02						152	499	30.46%	46.02%			
Jun-02	0	1	0.00%	0	0	156	501	31.14%	46.31%	-0.67	-1.41	No
Jul-02	0	1	0.00%	0	0	222	616	36.04%	48.01%	-0.75	-1.46	No
Aug-02						308	753	40.90%	49.17%			
Sep-02						239	576	41.49%	49.27%			
Oct-02						155	410	37.80%	48.49%			
Nov-02	0	1	0.00%	0	0	40	252	15.87%	36.54%	-0.43	-1.26	No
Dec-02						41	278	14.75%	35.46%			
Jan-03						42	312	13.46%	34.13%			
Feb-03	0	2	0.00%	0	0	38	245	15.51%	36.20%	-0.6	-1.37	No
Mar-03						40	259	15.44%	36.14%			



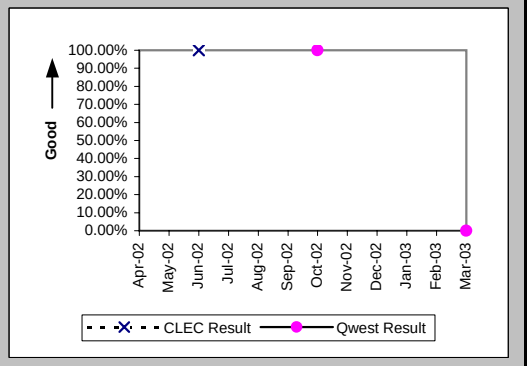
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						80	298	26.85%	44.32%			
May-02						108	337	32.05%	46.67%			
Jun-02	0	1	0.00%	0	0	99	296	33.45%	47.18%	-0.71	-1.43	No
Jul-02						142	341	41.64%	49.30%			
Aug-02						175	431	40.60%	49.11%			
Sep-02						130	297	43.77%	49.61%			
Oct-02						65	188	34.57%	47.56%			
Nov-02	0	1	0.00%	0	0	19	146	13.01%	33.65%	-0.39	-1.23	No
Dec-02						27	180	15.00%	35.71%			
Jan-03						26	182	14.29%	34.99%			
Feb-03	0	2	0.00%	0	0	30	153	19.61%	39.70%	-0.69	-1.42	No
Mar-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

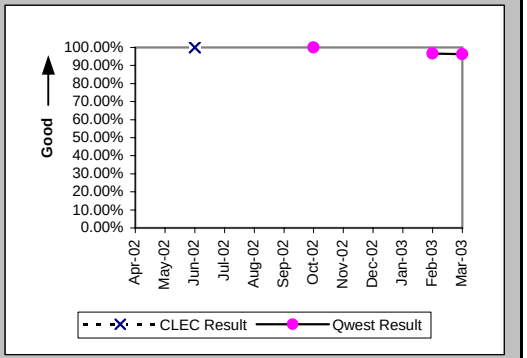
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	1	1	100.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						0	1	0.00%	0.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

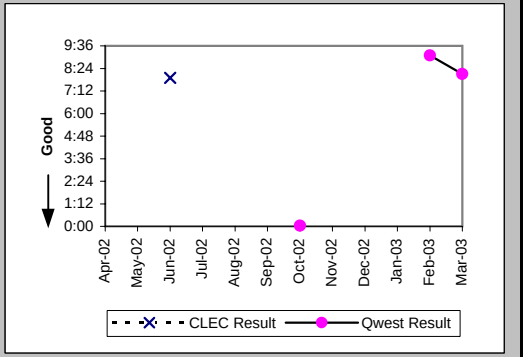
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	1	1	100.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						978	1013	96.54%	18.26%			
Mar-03						920	956	96.23%	19.04%			



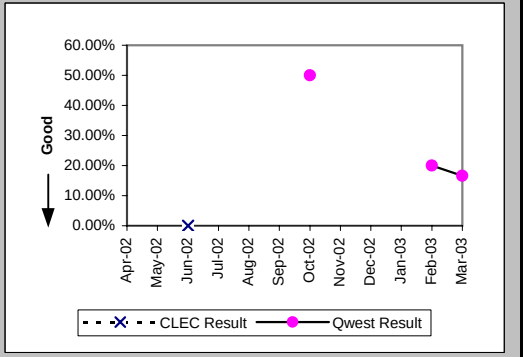
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	7:54	1	7:54	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02						0:03	2	0:02	0:01			
Nov-02												
Dec-02												
Jan-03												
Feb-03						9196:39	1013	9:05	17:58			
Mar-03						7740:07	956	8:06	21:56			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

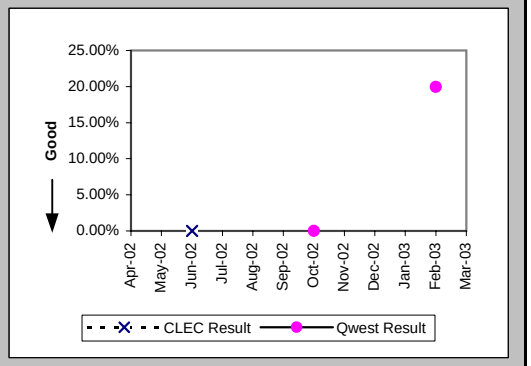
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	2	50.00%	50.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						203	1013	20.04%	40.03%			
Mar-03						159	956	16.63%	37.24%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

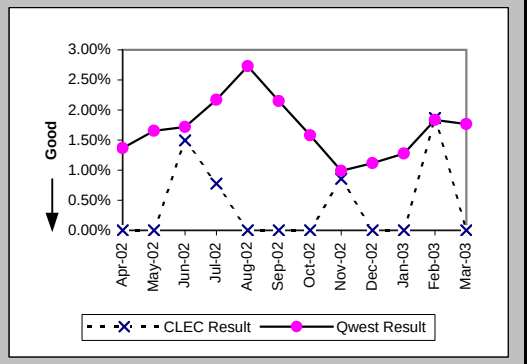
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						122	611	19.97%	39.98%			
Mar-03												



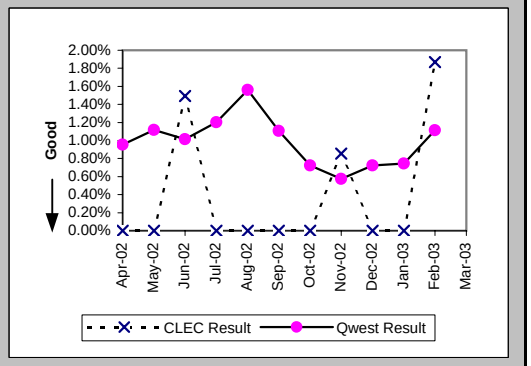
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	138	0.00%	0	0	428	31261	1.37%	11.62%	-1.38	-1.84	No
May-02	0	135	0.00%	0	0	499	30185	1.65%	12.75%	-1.5	-1.91	No
Jun-02	2	134	1.49%	0	0	501	29162	1.72%	12.99%	-0.2	-1.12	No
Jul-02	1	129	0.78%	0	0	616	28396	2.17%	14.57%	-1.08	-1.66	No
Aug-02	0	126	0.00%	0	0	753	27614	2.73%	16.29%	-1.88	-2.14	No
Sep-02	0	124	0.00%	0	0	576	26827	2.15%	14.49%	-1.65	-2	No
Oct-02	0	120	0.00%	0	0	412	26110	1.58%	12.46%	-1.38	-1.84	No
Nov-02	1	117	0.85%	0	0	252	25488	0.99%	9.89%	-0.15	-1.09	No
Dec-02	0	116	0.00%	0	0	278	24920	1.12%	10.50%	-1.14	-1.69	No
Jan-03	0	116	0.00%	0	0	312	24421	1.28%	11.23%	-1.22	-1.74	No
Feb-03	2	107	1.87%	0	0	1258	68553	1.84%	13.42%	0.12	-0.93	No
Mar-03	0	108	0.00%	0	0	1215	68701	1.77%	13.18%	-1.39	-1.85	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

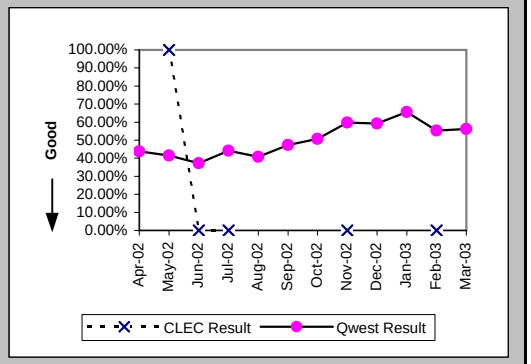
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	138	0.00%	0	0	298	31261	0.95%	9.72%	-1.15	-1.7	No
May-02	0	135	0.00%	0	0	337	30185	1.12%	10.51%	-1.23	-1.75	No
Jun-02	2	134	1.49%	0	0	296	29162	1.02%	10.02%	0.59	-0.64	No
Jul-02	0	129	0.00%	0	0	341	28396	1.20%	10.89%	-1.25	-1.76	No
Aug-02	0	126	0.00%	0	0	431	27614	1.56%	12.40%	-1.41	-1.86	No
Sep-02	0	124	0.00%	0	0	297	26827	1.11%	10.46%	-1.18	-1.71	No
Oct-02	0	120	0.00%	0	0	189	26110	0.72%	8.48%	-0.93	-1.57	No
Nov-02	1	117	0.85%	0	0	146	25488	0.57%	7.55%	0.46	-0.72	No
Dec-02	0	116	0.00%	0	0	180	24920	0.72%	8.47%	-0.92	-1.56	No
Jan-03	0	116	0.00%	0	0	182	24421	0.75%	8.60%	-0.93	-1.57	No
Feb-03	2	107	1.87%	0	0	764	68553	1.11%	10.50%	0.75	-0.54	No
Mar-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

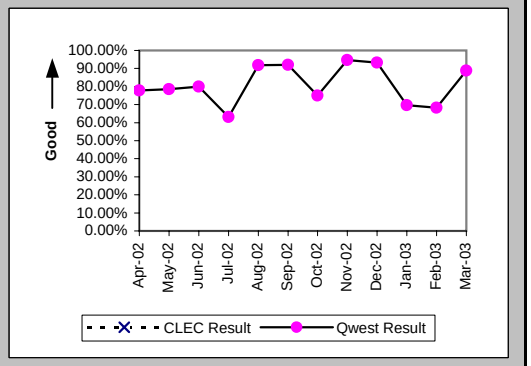
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						333	761	43.76%	49.61%			
May-02	2	2	100.00%	0	0	353	852	41.43%	49.26%	1.38	-0.16	No
Jun-02	0	2	0.00%	0	0	297	798	37.22%	48.34%	-1.09	-1.66	No
Jul-02	0	1	0.00%	0	0	488	1104	44.20%	49.66%	-0.89	-1.54	No
Aug-02						520	1273	40.85%	49.16%			
Sep-02						516	1092	47.25%	49.92%			
Oct-02						424	836	50.72%	49.99%			
Nov-02	0	1	0.00%	0	0	373	625	59.68%	49.05%	-1.22	-1.74	No
Dec-02						405	683	59.30%	49.13%			
Jan-03						596	908	65.64%	47.49%			
Feb-03	0	2	0.00%	0	0	1571	2838	55.36%	49.71%	-1.57	-1.96	No
Mar-03						1564	2784	56.18%	49.62%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

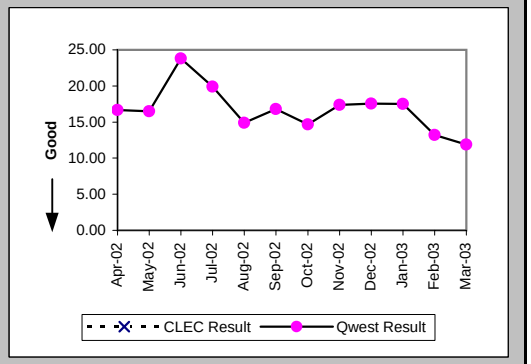
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						14	18	77.78%	41.57%			
May-02						22	28	78.57%	41.03%			
Jun-02						40	50	80.00%	40.00%			
Jul-02						12	19	63.16%	48.24%			
Aug-02						56	61	91.80%	27.43%			
Sep-02						35	38	92.11%	26.97%			
Oct-02						24	32	75.00%	43.30%			
Nov-02						18	19	94.74%	22.33%			
Dec-02						14	15	93.33%	24.94%			
Jan-03						30	43	69.77%	45.93%			
Feb-03						28	41	68.29%	46.53%			
Mar-03						64	72	88.89%	31.43%			



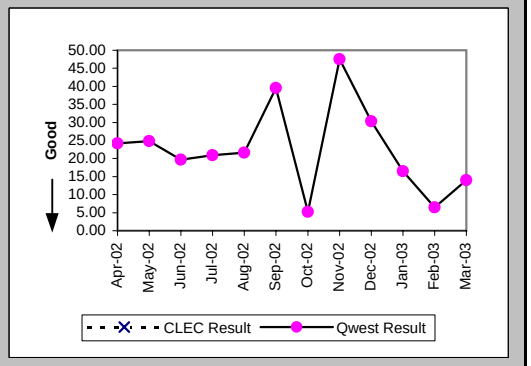
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						533	32	16.66	13.17			
May-02						693	42	16.50	14.38			
Jun-02						1570	66	23.79	16.15			
Jul-02						916	46	19.91	17.47			
Aug-02						1281	86	14.90	11.00			
Sep-02						1126	67	16.81	14.37			
Oct-02						807	55	14.67	8.10			
Nov-02						521	30	17.37	27.58			
Dec-02						474	27	17.56	20.50			
Jan-03						1278	73	17.51	23.09			
Feb-03						753	57	13.21	7.78			
Mar-03						963	81	11.89	12.34			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

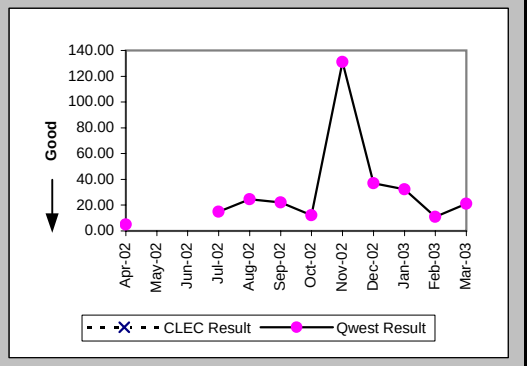
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	5	24.20	19.78			
May-02						174	7	24.86	23.77			
Jun-02						216	11	19.64	14.51			
Jul-02						188	9	20.89	17.56			
Aug-02						65	3	21.67	18.90			
Sep-02						237	6	39.50	17.69			
Oct-02						26	5	5.20	5.50			
Nov-02						95	2	47.50	43.13			
Dec-02						91	3	30.33	26.27			
Jan-03						33	2	16.50	21.92			
Feb-03						71	11	6.45	7.99			
Mar-03						98	7	14.00	20.69			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

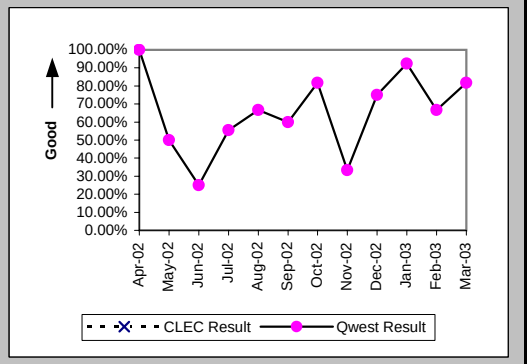
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02						15	1	15.00				
Aug-02						98	4	24.50	12.48			
Sep-02						22	1	22.00				
Oct-02						61	5	12.20	8.41			
Nov-02						131	1	131.00				
Dec-02						37	1	37.00				
Jan-03						388	12	32.33	33.89			
Feb-03						33	3	11.00	9.00			
Mar-03						42	2	21.00	19.80			



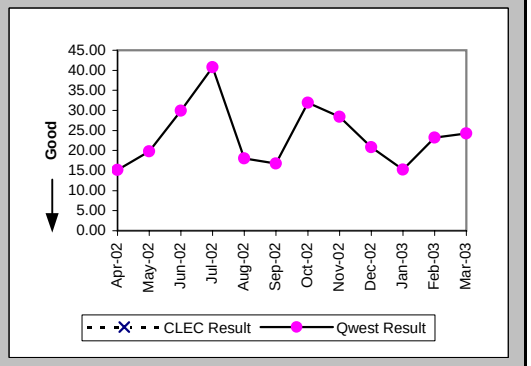
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						5	9	55.56%	49.69%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						9	11	81.82%	38.57%			
Nov-02						1	3	33.33%	47.14%			
Dec-02						3	4	75.00%	43.30%			
Jan-03						12	13	92.31%	26.65%			
Feb-03						4	6	66.67%	47.14%			
Mar-03						9	11	81.82%	38.57%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

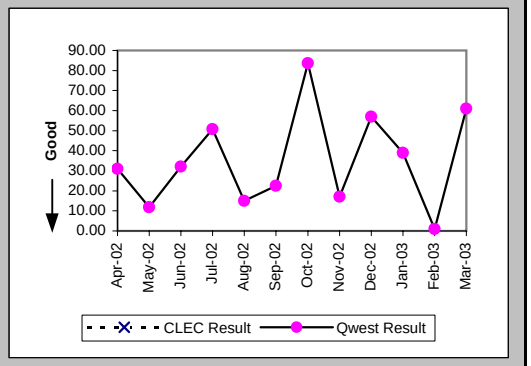
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	8	15.12	12.94			
May-02						198	10	19.80	10.05			
Jun-02						299	10	29.90	25.83			
Jul-02						571	14	40.79	41.15			
Aug-02						90	5	18.00	13.29			
Sep-02						151	9	16.78	15.08			
Oct-02						574	18	31.89	49.61			
Nov-02						142	5	28.40	24.48			
Dec-02						104	5	20.80	25.79			
Jan-03						228	15	15.20	20.91			
Feb-03						209	9	23.22	35.32			
Mar-03						315	13	24.23	32.16			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

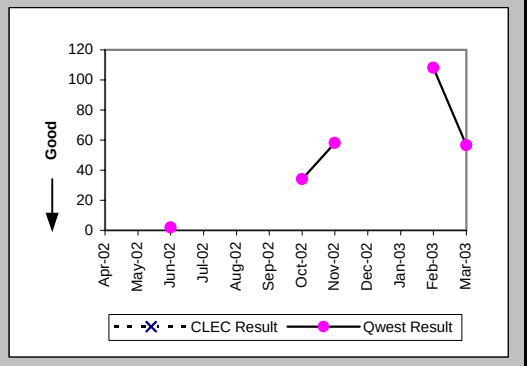
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						31	1	31.00				
May-02						47	4	11.75	6.08			
Jun-02						128	4	32.00	30.75			
Jul-02						304	6	50.67	13.91			
Aug-02						30	2	15.00	16.97			
Sep-02						45	2	22.50	24.75			
Oct-02						251	3	83.67	101.85			
Nov-02						34	2	17.00	7.07			
Dec-02						57	1	57.00				
Jan-03						39	1	39.00				
Feb-03						1	1	1.00				
Mar-03						61	1	61.00				



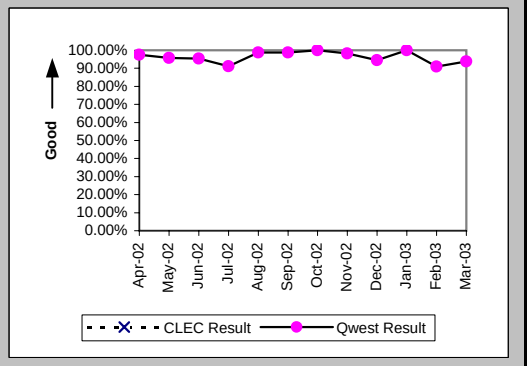
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						68	2	34.00	45.25			
Nov-02						58	1	58.00				
Dec-02												
Jan-03												
Feb-03						108	1	108.00				
Mar-03						113	2	56.50	51.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

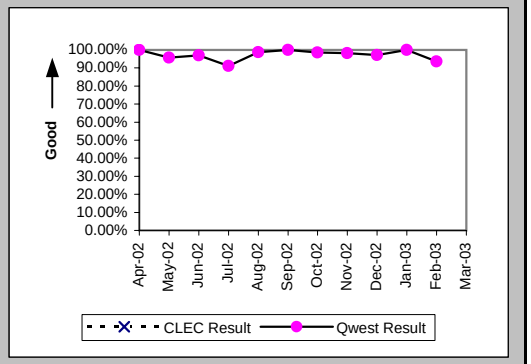
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						40	41	97.56%	15.43%			
May-02						45	47	95.74%	20.18%			
Jun-02						62	65	95.38%	20.98%			
Jul-02						62	68	91.18%	28.36%			
Aug-02						76	77	98.70%	11.32%			
Sep-02						84	85	98.82%	10.78%			
Oct-02						75	75	100.00%	0.00%			
Nov-02						54	55	98.18%	13.36%			
Dec-02						34	36	94.44%	22.91%			
Jan-03						62	62	100.00%	0.00%			
Feb-03						71	78	91.03%	28.58%			
Mar-03						76	81	93.83%	24.07%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

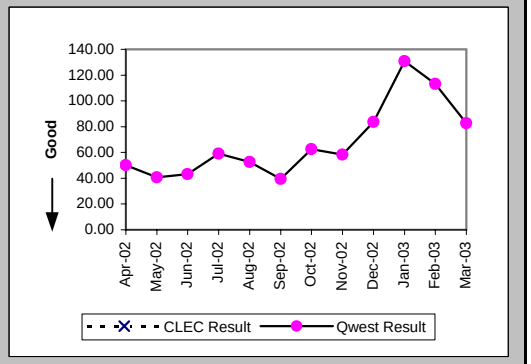
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						41	41	100.00%	0.00%			
May-02						45	47	95.74%	20.18%			
Jun-02						63	65	96.92%	17.27%			
Jul-02						62	68	91.18%	28.36%			
Aug-02						76	77	98.70%	11.32%			
Sep-02						85	85	100.00%	0.00%			
Oct-02						74	75	98.67%	11.47%			
Nov-02						54	55	98.18%	13.36%			
Dec-02						35	36	97.22%	16.43%			
Jan-03						62	62	100.00%	0.00%			
Feb-03						73	78	93.59%	24.49%			
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

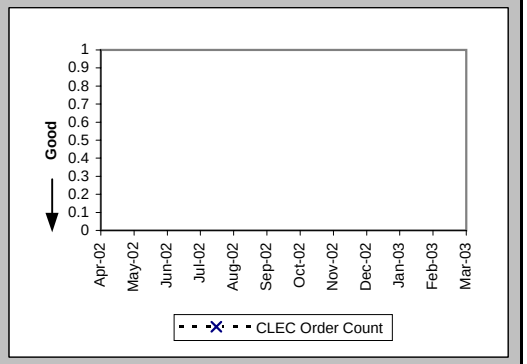
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						854	17	50.24	119.20			
May-02						938	23	40.78	108.75			
Jun-02						866	20	43.30	121.60			
Jul-02						769	13	59.15	155.56			
Aug-02						999	19	52.58	132.79			
Sep-02						1186	30	39.53	111.46			
Oct-02						1065	17	62.65	150.24			
Nov-02						1223	21	58.24	139.47			
Dec-02						1253	15	83.53	168.23			
Jan-03						1047	8	130.88	232.91			
Feb-03						1131	10	113.10	216.47			
Mar-03						1073	13	82.54	201.95			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

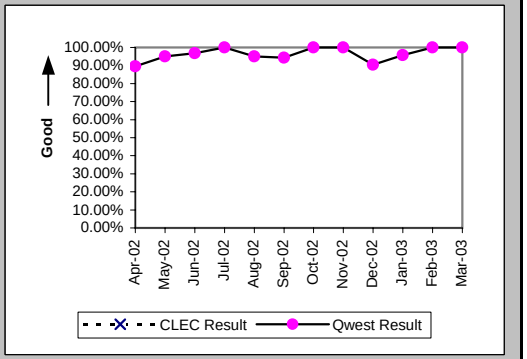
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

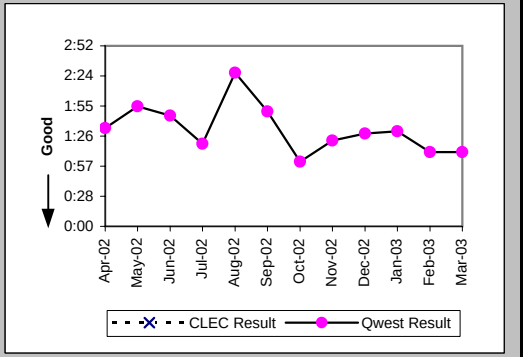
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						17	19	89.47%	30.69%			
May-02						19	20	95.00%	21.79%			
Jun-02						30	31	96.77%	17.67%			
Jul-02						29	29	100.00%	0.00%			
Aug-02						19	20	95.00%	21.79%			
Sep-02						33	35	94.29%	23.21%			
Oct-02						25	25	100.00%	0.00%			
Nov-02						31	31	100.00%	0.00%			
Dec-02						19	21	90.48%	29.35%			
Jan-03						23	24	95.83%	19.98%			
Feb-03						26	26	100.00%	0.00%			
Mar-03						21	21	100.00%	0.00%			



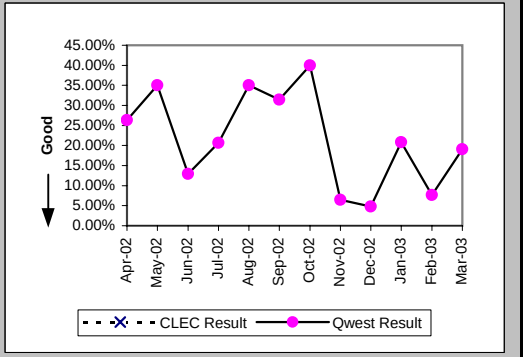
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						29:50	19	1:34	2:40			
May-02						38:20	20	1:55	2:31			
Jun-02						54:42	31	1:46	3:07			
Jul-02						38:20	29	1:19	1:02			
Aug-02						49:08	20	2:27	5:49			
Sep-02						64:25	35	1:50	3:37			
Oct-02						25:47	25	1:02	0:57			
Nov-02						42:20	31	1:22	0:54			
Dec-02						31:08	21	1:29	1:36			
Jan-03						36:35	24	1:31	1:45			
Feb-03						30:36	26	1:11	0:59			
Mar-03						24:56	21	1:11	0:50			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

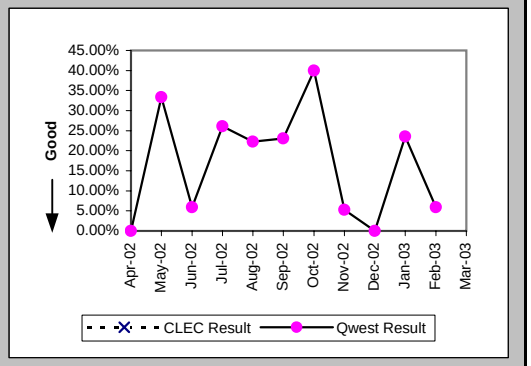
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	19	26.32%	44.03%			
May-02						7	20	35.00%	47.70%			
Jun-02						4	31	12.90%	33.52%			
Jul-02						6	29	20.69%	40.51%			
Aug-02						7	20	35.00%	47.70%			
Sep-02						11	35	31.43%	46.42%			
Oct-02						10	25	40.00%	48.99%			
Nov-02						2	31	6.45%	24.57%			
Dec-02						1	21	4.76%	21.30%			
Jan-03						5	24	20.83%	40.61%			
Feb-03						2	26	7.69%	26.65%			
Mar-03						4	21	19.05%	39.27%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

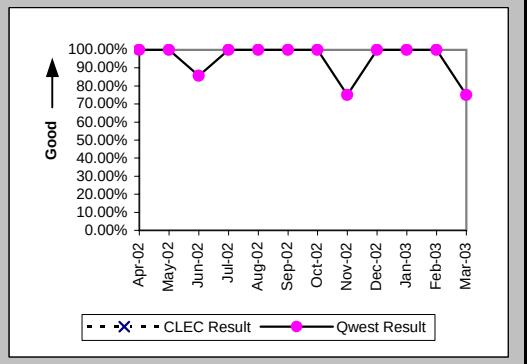
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	4	0.00%	0.00%			
May-02						3	9	33.33%	47.14%			
Jun-02						1	17	5.88%	23.53%			
Jul-02						6	23	26.09%	43.91%			
Aug-02						2	9	22.22%	41.57%			
Sep-02						3	13	23.08%	42.13%			
Oct-02						6	15	40.00%	48.99%			
Nov-02						1	19	5.26%	22.33%			
Dec-02						0	14	0.00%	0.00%			
Jan-03						4	17	23.53%	42.42%			
Feb-03						1	17	5.88%	23.53%			
Mar-03												



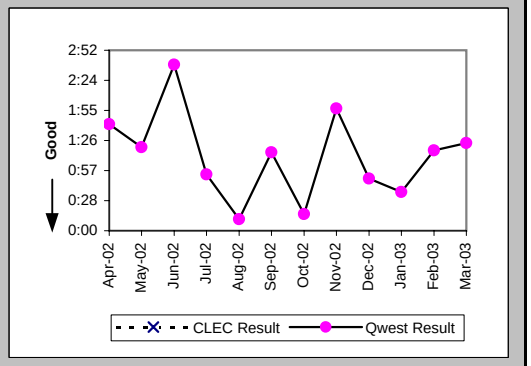
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						3	4	75.00%	43.30%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			
Mar-03						3	4	75.00%	43.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

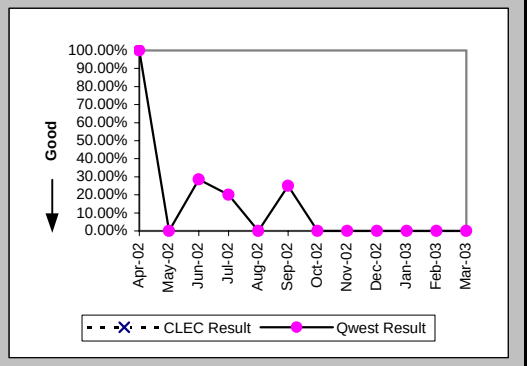
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5:05	3	1:42	1:30			
May-02						6:41	5	1:20	1:05			
Jun-02						18:34	7	2:39	2:25			
Jul-02						4:30	5	0:54	0:55			
Aug-02						0:11	1	0:11				
Sep-02						5:02	4	1:15	1:01			
Oct-02						0:16	1	0:16				
Nov-02						7:50	4	1:57	2:10			
Dec-02						1:39	2	0:50	0:02			
Jan-03						0:37	1	0:37				
Feb-03						2:35	2	1:17	0:09			
Mar-03						5:34	4	1:24	2:35			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

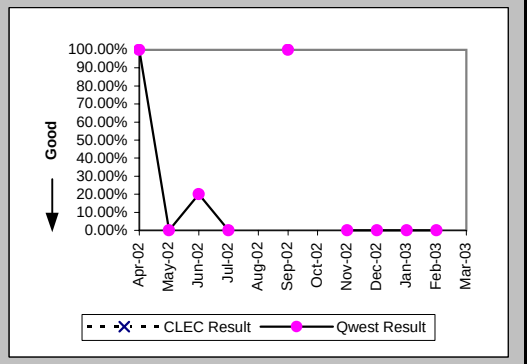
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						0	1	0.00%	0.00%			
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	4	0.00%	0.00%			



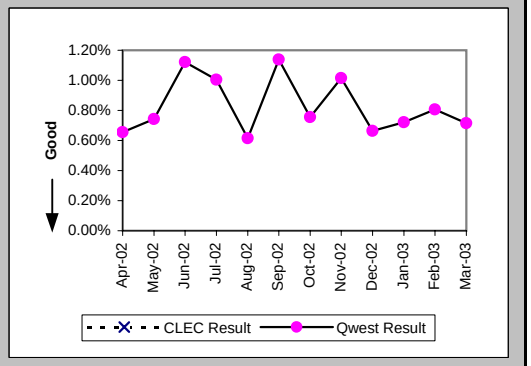
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

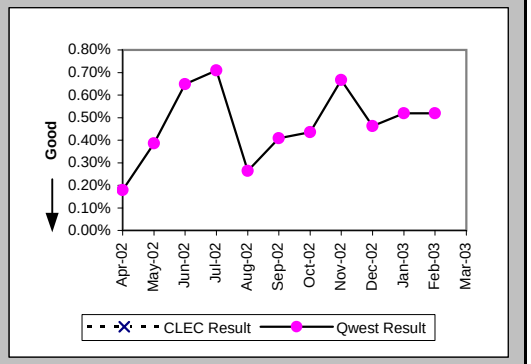
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						22	3355	0.66%	8.07%			
May-02						25	3367	0.74%	8.58%			
Jun-02						38	3392	1.12%	10.52%			
Jul-02						34	3383	1.01%	9.97%			
Aug-02						21	3414	0.62%	7.82%			
Sep-02						39	3424	1.14%	10.61%			
Oct-02						26	3442	0.76%	8.66%			
Nov-02						35	3451	1.01%	10.02%			
Dec-02						23	3462	0.66%	8.12%			
Jan-03						25	3469	0.72%	8.46%			
Feb-03						28	3470	0.81%	8.95%			
Mar-03						25	3496	0.72%	8.43%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

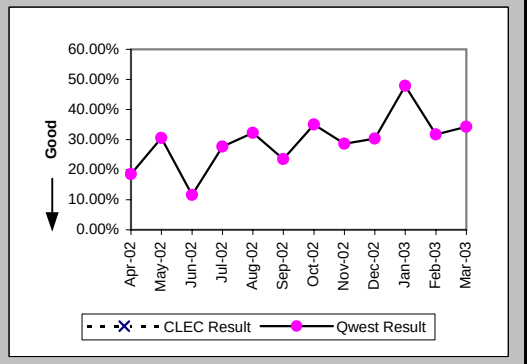
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						6	3355	0.18%	4.23%			
May-02						13	3367	0.39%	6.20%			
Jun-02						22	3392	0.65%	8.03%			
Jul-02						24	3383	0.71%	8.39%			
Aug-02						9	3414	0.26%	5.13%			
Sep-02						14	3424	0.41%	6.38%			
Oct-02						15	3442	0.44%	6.59%			
Nov-02						23	3451	0.67%	8.14%			
Dec-02						16	3462	0.46%	6.78%			
Jan-03						18	3469	0.52%	7.18%			
Feb-03						18	3470	0.52%	7.18%			
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

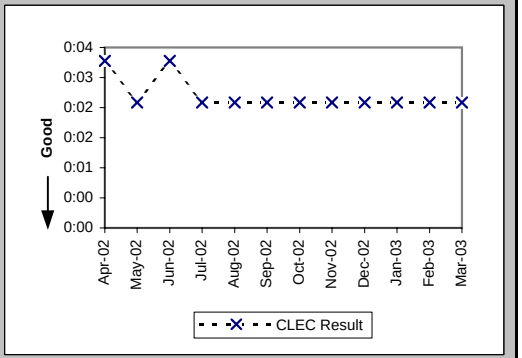
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	27	18.52%	38.84%			
May-02						11	36	30.56%	46.06%			
Jun-02						5	43	11.63%	32.06%			
Jul-02						13	47	27.66%	44.73%			
Aug-02						10	31	32.26%	46.75%			
Sep-02						12	51	23.53%	42.42%			
Oct-02						14	40	35.00%	47.70%			
Nov-02						14	49	28.57%	45.18%			
Dec-02						10	33	30.30%	45.96%			
Jan-03						23	48	47.92%	49.96%			
Feb-03						13	41	31.71%	46.53%			
Mar-03						13	38	34.21%	47.44%			



Checklist #4 - Unbundled Loop Cutovers

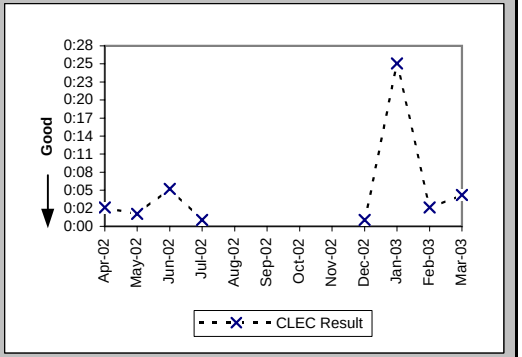
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	85:12	1367	0:04	0	9
May-02	76:47	1429	0:03	0	0
Jun-02	85:44	1268	0:04	0	6
Jul-02	55:58	1233	0:03	0	0
Aug-02	64:03	1287	0:03	0	0
Sep-02	63:39	1271	0:03	0	0
Oct-02	94:29	1827	0:03	0	0
Nov-02	81:44	1602	0:03	0	0
Dec-02	100:07	2106	0:03	0	0
Jan-03	63:04	1121	0:03	0	0
Feb-03	71:45	1493	0:03	0	0
Mar-03	71:52	1424	0:03	0	0



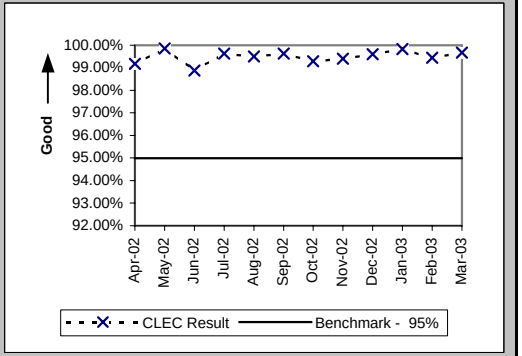
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	0:23	9	0:03	0	1
May-02	0:03	2	0:02	0	0
Jun-02	0:32	5	0:06	0	0
Jul-02	0:04	3	0:01	0	0
Aug-02					
Sep-02					
Oct-02					
Nov-02					
Dec-02	0:01	1	0:01	0	0
Jan-03	0:51	2	0:26	0	0
Feb-03	0:10	3	0:03	0	0
Mar-03	1:19	15	0:05	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

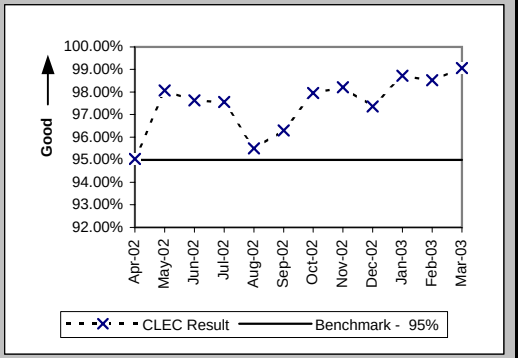
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	727	733	99.18%	0	9
May-02	703	704	99.86%	0	0
Jun-02	614	621	98.87%	0	6
Jul-02	544	546	99.63%	55	0
Aug-02	603	606	99.51%	0	0
Sep-02	543	545	99.63%	32	0
Oct-02	701	706	99.29%	32	0
Nov-02	670	674	99.41%	30	0
Dec-02	751	754	99.60%	28	0
Jan-03	597	598	99.83%	0	0
Feb-03	534	537	99.44%	0	0
Mar-03	617	619	99.68%	0	0



Checklist #4 - Unbundled Loop Cutovers

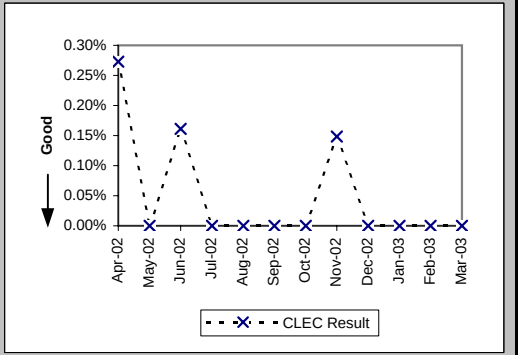
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	134	141	95.04%	0	1
May-02	153	156	98.08%	0	0
Jun-02	124	127	97.64%	0	0
Jul-02	120	123	97.56%	0	0
Aug-02	85	89	95.51%	0	0
Sep-02	78	81	96.30%	0	0
Oct-02	96	98	97.96%	0	0
Nov-02	110	112	98.21%	0	0
Dec-02	74	76	97.37%	0	0
Jan-03	77	78	98.72%	0	0
Feb-03	67	68	98.53%	0	0
Mar-03	106	107	99.07%	0	0



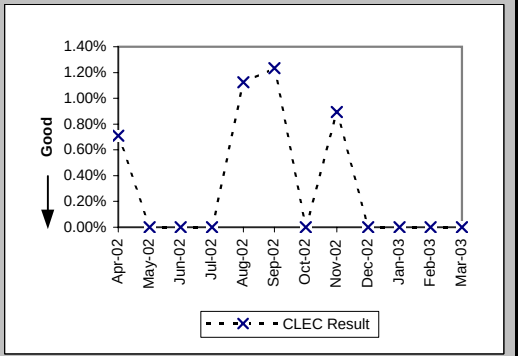
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	2	733	0.27%	0	9
May-02	0	704	0.00%	0	0
Jun-02	1	621	0.16%	0	6
Jul-02	0	546	0.00%	55	0
Aug-02	0	606	0.00%	0	0
Sep-02	0	545	0.00%	32	0
Oct-02	0	706	0.00%	32	0
Nov-02	1	674	0.15%	30	0
Dec-02	0	754	0.00%	28	0
Jan-03	0	598	0.00%	0	0
Feb-03	0	537	0.00%	0	0
Mar-03	0	619	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

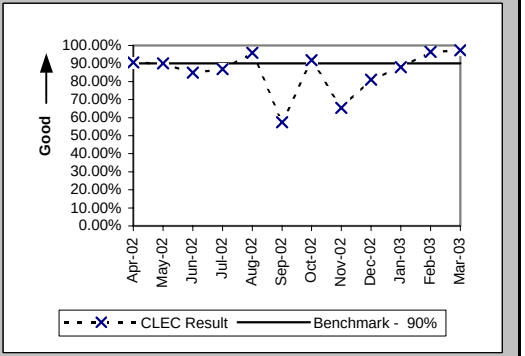
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	1	141	0.71%	0	1
May-02	0	156	0.00%	0	0
Jun-02	0	127	0.00%	0	0
Jul-02	0	123	0.00%	0	0
Aug-02	1	89	1.12%	0	0
Sep-02	1	81	1.23%	0	0
Oct-02	0	98	0.00%	0	0
Nov-02	1	112	0.89%	0	0
Dec-02	0	76	0.00%	0	0
Jan-03	0	78	0.00%	0	0
Feb-03	0	68	0.00%	0	0
Mar-03	0	107	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

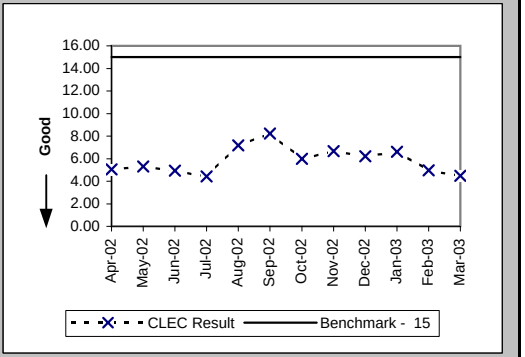
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	48	53	90.57%	0	0	29.23%
May-02	36	40	90.00%	0	0	30.00%
Jun-02	17	20	85.00%	0	0	35.71%
Jul-02	20	23	86.96%	0	0	33.68%
Aug-02	24	25	96.00%	0	0	19.60%
Sep-02	23	40	57.50%	0	0	49.43%
Oct-02	34	37	91.89%	0	0	27.30%
Nov-02	17	26	65.38%	0	0	47.57%
Dec-02	17	21	80.95%	0	0	39.27%
Jan-03	22	25	88.00%	0	0	32.50%
Feb-03	27	28	96.43%	0	0	18.56%
Mar-03	36	37	97.30%	0	0	16.22%



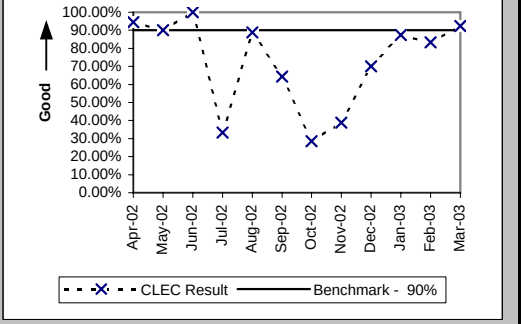
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	258	51	5.06	0	0	3.20
May-02	196	37	5.30	0	0	3.82
Jun-02	99	20	4.95	0	0	3.14
Jul-02	102	23	4.43	0	0	3.06
Aug-02	158	22	7.18	0	0	4.18
Sep-02	338	41	8.24	0	0	6.14
Oct-02	210	35	6.00	0	0	3.51
Nov-02	127	19	6.68	0	0	3.22
Dec-02	87	14	6.21	0	0	3.36
Jan-03	165	25	6.60	0	0	3.70
Feb-03	139	28	4.96	0	0	3.35
Mar-03	143	32	4.47	0	0	2.94



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

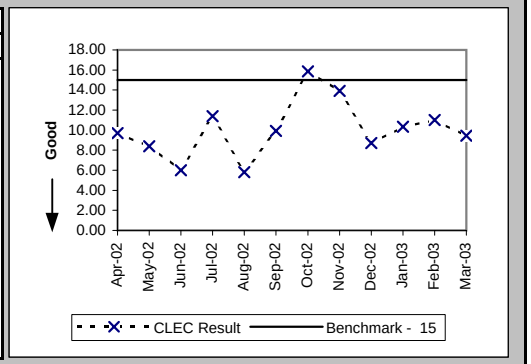
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	17	18	94.44%	0	0	22.91%
May-02	9	10	90.00%	0	0	30.00%
Jun-02	6	6	100.00%	0	0	0.00%
Jul-02	4	12	33.33%	0	0	47.14%
Aug-02	8	9	88.89%	0	0	31.43%
Sep-02	9	14	64.29%	0	0	47.92%
Oct-02	6	21	28.57%	0	0	45.18%
Nov-02	7	18	38.89%	0	0	48.75%
Dec-02	7	10	70.00%	0	0	45.83%
Jan-03	7	8	87.50%	0	0	33.07%
Feb-03	5	6	83.33%	0	0	37.27%
Mar-03	12	13	92.31%	0	0	26.65%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

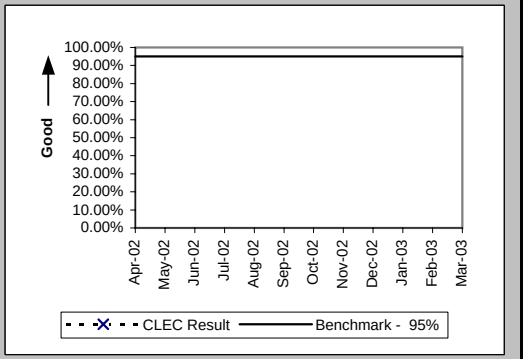
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Apr-02	126	13	9.69	0	0	7.95
May-02	67	8	8.38	0	0	4.63
Jun-02	30	5	6.00	0	0	1.58
Jul-02	114	10	11.40	0	0	5.15
Aug-02	29	5	5.80	0	0	5.22
Sep-02	109	11	9.91	0	0	4.41
Oct-02	317	20	15.85	0	0	5.41
Nov-02	195	14	13.93	0	0	2.79
Dec-02	61	7	8.71	0	0	3.77
Jan-03	62	6	10.33	0	0	5.79
Feb-03	44	4	11.00	0	0	4.83
Mar-03	85	9	9.44	0	0	5.27



Checklist #4 - Line Sharing Installation

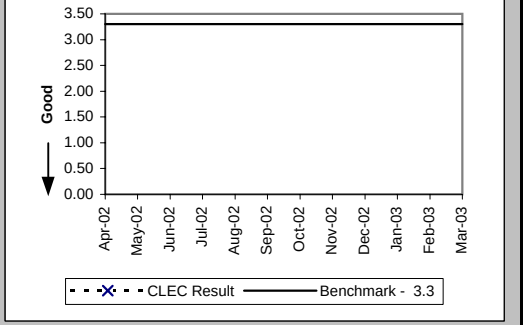
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



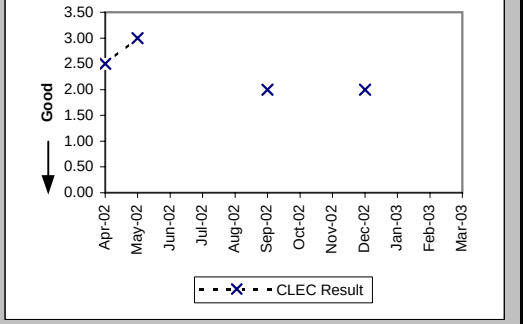
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

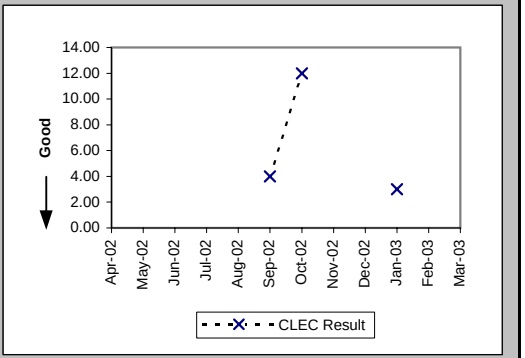
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	5	2	2.50	0	0	2.12
May-02	3	1	3.00	0	0	
Jun-02						
Jul-02						
Aug-02						
Sep-02	4	2	2.00	1	0	1.41
Oct-02						
Nov-02						
Dec-02	2	1	2.00	0	0	
Jan-03						
Feb-03						
Mar-03						



Checklist #4 - Line Sharing Installation

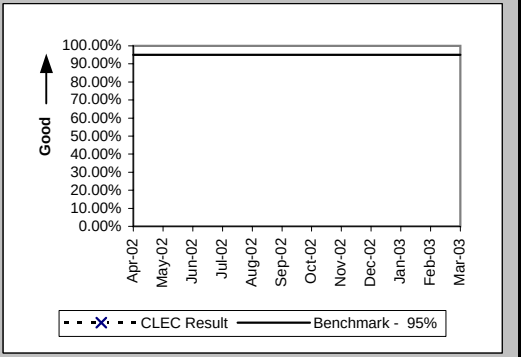
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	4	1	4.00	0	0	
Oct-02	12	1	12.00	0	0	
Nov-02						
Dec-02						
Jan-03	3	1	3.00	0	0	
Feb-03						
Mar-03						



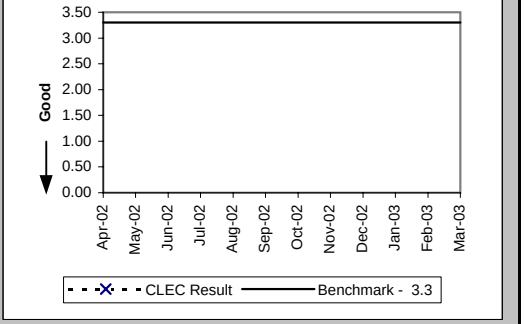
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

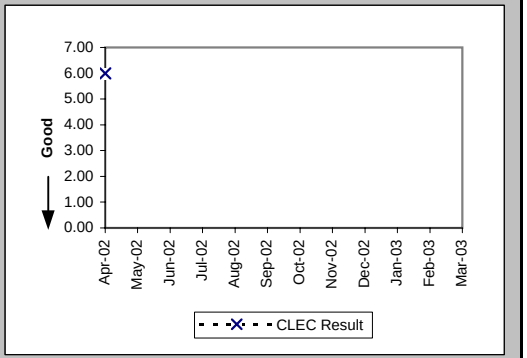
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



Checklist #4 - Line Sharing Installation

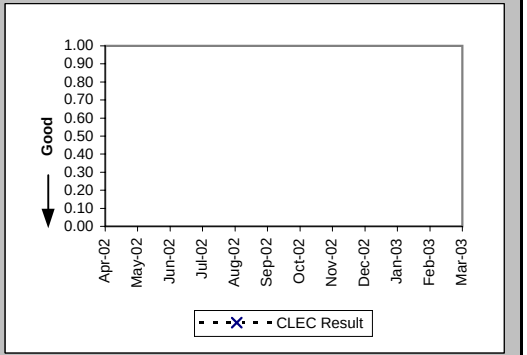
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	6	1	6.00	0	0	
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



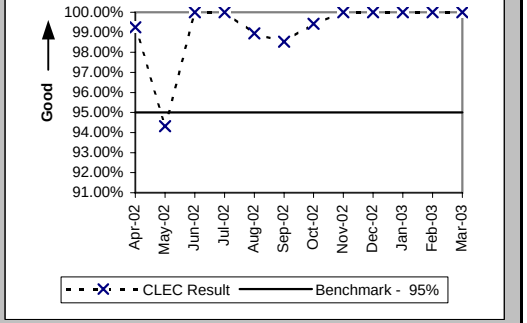
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

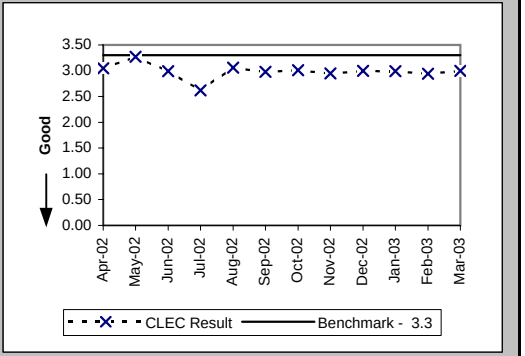
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	133	134	99.25%	1	0	8.61%
May-02	83	88	94.32%	0	1	23.15%
Jun-02	88	88	100.00%	0	0	0.00%
Jul-02	152	152	100.00%	1	0	0.00%
Aug-02	94	95	98.95%	0	1	10.21%
Sep-02	134	136	98.53%	0	0	12.04%
Oct-02	175	176	99.43%	0	0	7.52%
Nov-02	165	165	100.00%	1	0	0.00%
Dec-02	192	192	100.00%	0	2	0.00%
Jan-03	250	250	100.00%	1	1	0.00%
Feb-03	193	193	100.00%	0	0	0.00%
Mar-03	223	223	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

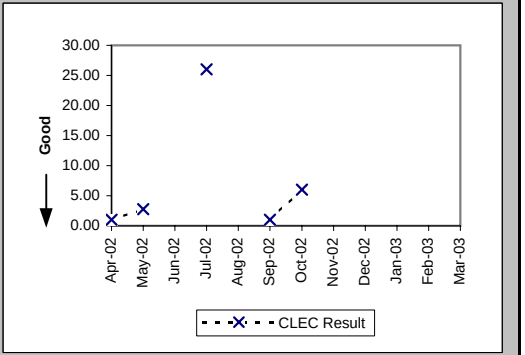
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	390	128	3.05	11	0	0.50
May-02	265	81	3.27	9	1	1.75
Jun-02	248	83	2.99	5	0	0.25
Jul-02	390	149	2.62	4	0	0.79
Aug-02	272	89	3.06	9	1	0.53
Sep-02	388	130	2.98	6	0	0.33
Oct-02	518	172	3.01	4	0	0.50
Nov-02	481	163	2.95	3	0	0.29
Dec-02	558	186	3.00	6	2	0.00
Jan-03	738	247	2.99	4	1	0.14
Feb-03	526	179	2.94	14	0	0.37
Mar-03	657	219	3.00	4	0	0.00



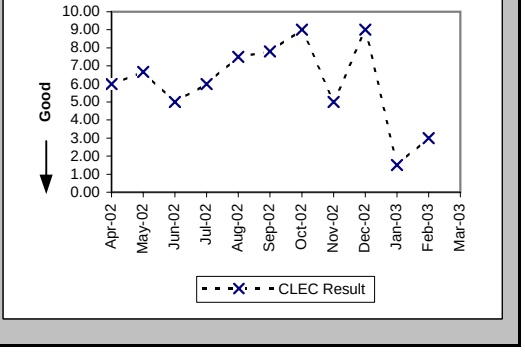
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	1	1	1.00	1	0	
May-02	11	4	2.75	0	0	1.50
Jun-02						
Jul-02	26	1	26.00	0	0	
Aug-02						
Sep-02	2	2	1.00	0	0	0.00
Oct-02	6	1	6.00	0	0	
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

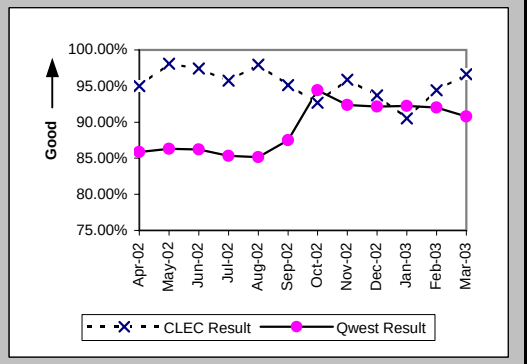
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	6	1	6.00	0	0	
May-02	20	3	6.67	0	0	6.43
Jun-02	5	1	5.00	0	0	
Jul-02	12	2	6.00	0	0	4.24
Aug-02	15	2	7.50	0	0	4.95
Sep-02	78	10	7.80	0	0	2.97
Oct-02	9	1	9.00	0	0	
Nov-02	10	2	5.00	0	0	2.83
Dec-02	9	1	9.00	0	0	
Jan-03	3	2	1.50	0	0	0.71
Feb-03	3	1	3.00	0	0	
Mar-03						



Checklist #4 - Line Sharing Installation

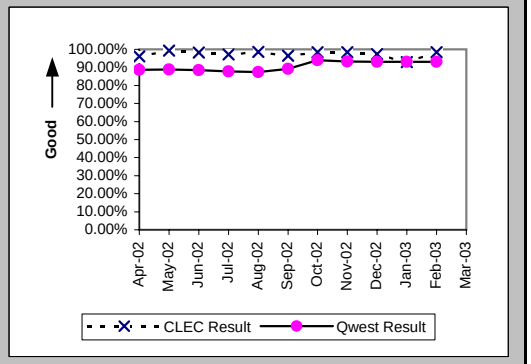
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	171	180	95.00%	0	0	22738	26487	85.85%	34.86%	-3.51	-3.13	No
May-02	156	159	98.11%	0	0	24597	28498	86.31%	34.37%	-4.32	-3.62	No
Jun-02	113	116	97.41%	0	0	25703	29815	86.21%	34.48%	-3.49	-3.12	No
Jul-02	135	141	95.74%	0	0	24923	29212	85.32%	35.39%	-3.49	-3.12	No
Aug-02	143	146	97.95%	0	0	26705	31360	85.16%	35.55%	-4.34	-3.64	No
Sep-02	136	143	95.10%	0	0	27669	31628	87.48%	33.09%	-2.75	-2.67	No
Oct-02	177	191	92.67%			27435	29052	94.43%	22.93%	1.05	-0.36	No
Nov-02	187	195	95.90%			23976	25949	92.40%	26.51%	-1.84	-2.12	No
Dec-02	179	191	93.72%			20340	22069	92.17%	26.87%	-0.79	-1.48	No
Jan-03	219	242	90.50%			19470	21108	92.24%	26.75%	1	-0.39	No
Feb-03	237	251	94.42%			18645	20258	92.04%	27.07%	-1.39	-1.84	No
Mar-03	230	238	96.64%			17810	19621	90.77%	28.94%	-3.11	-2.89	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

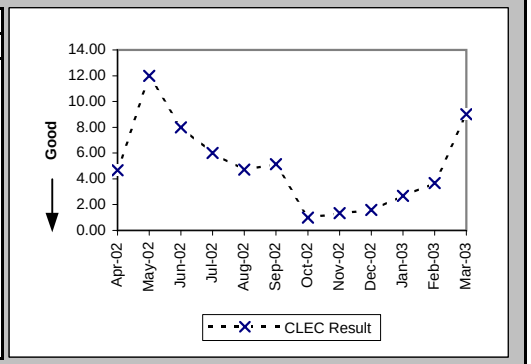
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	173	180	96.11%	0	0	23476	26487	88.63%	31.74%	-3.15	-2.92	No
May-02	158	159	99.37%	0	0	25311	28498	88.82%	31.52%	-4.21	-3.56	No
Jun-02	114	116	98.28%	0	0	26381	29815	88.48%	31.92%	-3.3	-3	No
Jul-02	137	141	97.16%	0	0	25643	29212	87.78%	32.75%	-3.39	-3.06	No
Aug-02	144	146	98.63%	0	0	27402	31360	87.38%	33.21%	-4.08	-3.48	No
Sep-02	138	143	96.50%	0	0	28205	31628	89.18%	31.07%	-2.81	-2.71	No
Oct-02	188	191	98.43%	0	0	27286	29052	93.92%	23.89%	-2.6	-2.58	No
Nov-02	192	195	98.46%	0	0	24183	25949	93.19%	25.18%	-2.91	-2.77	No
Dec-02	186	191	97.38%	0	54	20532	22069	93.04%	25.45%	-2.35	-2.43	No
Jan-03	225	242	92.98%	0	0	19641	21108	93.05%	25.43%	0.08	-0.95	No
Feb-03	247	251	98.41%	0	0	18849	20258	93.04%	25.44%	-3.32	-3.02	No
Mar-03												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

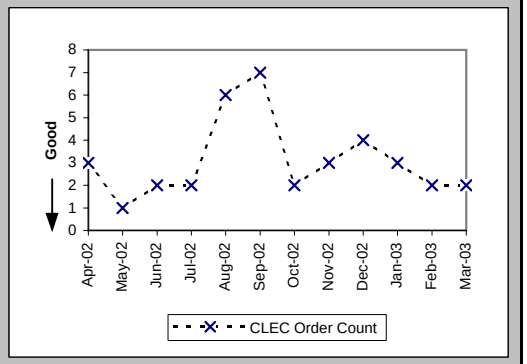
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	14	3	4.67	0	0	4.04
May-02	12	1	12.00	0	0	
Jun-02	16	2	8.00	0	0	4.24
Jul-02	12	2	6.00	0	0	5.66
Aug-02	33	7	4.71	0	0	3.59
Sep-02	36	7	5.14	0	0	6.39
Oct-02	2	2	1.00	0	0	1.41
Nov-02	4	3	1.33	0	0	2.31
Dec-02	8	5	1.60	0	0	1.67
Jan-03	8	3	2.67	0	0	1.53
Feb-03	11	3	3.67	0	0	0.58
Mar-03	18	2	9.00	0	0	12.73



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

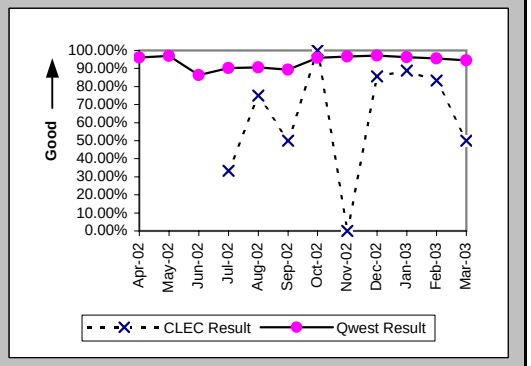
Date	CLEC Order Count
Apr-02	3
May-02	1
Jun-02	2
Jul-02	2
Aug-02	6
Sep-02	7
Oct-02	2
Nov-02	3
Dec-02	4
Jan-03	3
Feb-03	2
Mar-03	2



Checklist #4 - Line Sharing Repair

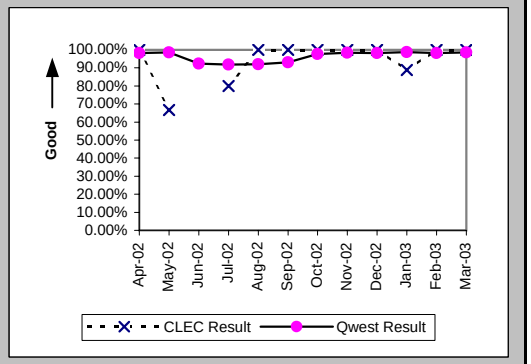
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						8750	9108	96.07%	19.43%			
May-02						8847	9117	97.04%	16.95%			
Jun-02						10305	11932	86.36%	34.32%			
Jul-02	1	3	33.33%	9	0	12285	13612	90.25%	29.66%	2.21	0.34	Yes
Aug-02	3	4	75.00%	7	0	12660	13979	90.56%	29.23%	0.89	-0.46	No
Sep-02	2	4	50.00%	7	0	10259	11480	89.36%	30.83%	1.87	0.13	Yes
Oct-02	7	7	100.00%	6	0	8902	9272	96.01%	19.57%	-0.54	-1.33	No
Nov-02	0	1	0.00%	10	0	5425	5619	96.55%	18.26%	2.12	0.29	Yes
Dec-02	6	7	85.71%	5	0	5037	5188	97.09%	16.81%	1.27	-0.23	No
Jan-03	8	9	88.89%	14	0	4514	4690	96.25%	19.00%	0.96	-0.41	No
Feb-03	5	6	83.33%	15	0	5029	5259	95.63%	20.45%	1.12	-0.32	No
Mar-03	2	4	50.00%	8	0	8059	8520	94.59%	22.62%	2.4	0.46	Yes



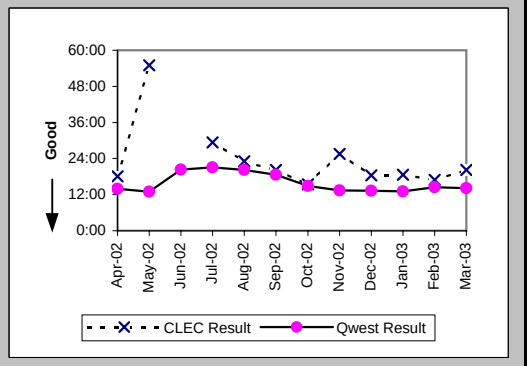
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	13251	13481	98.29%	12.95%	-0.13	-1.08	No
May-02	4	6	66.67%	11	0	13182	13377	98.54%	11.99%	2.97	0.81	Yes
Jun-02						15187	16435	92.41%	26.49%			
Jul-02	4	5	80.00%	9	0	16648	18127	91.84%	27.37%	0.84	-0.49	No
Aug-02	4	4	100.00%	7	0	17215	18712	92.00%	27.13%	-0.59	-1.36	No
Sep-02	4	4	100.00%	7	0	14456	15530	93.08%	25.37%	-0.55	-1.33	No
Oct-02	7	7	100.00%	6	0	12971	13279	97.68%	15.05%	-0.41	-1.25	No
Nov-02	1	1	100.00%	10	0	7610	7729	98.46%	12.31%	-0.13	-1.08	No
Dec-02	7	7	100.00%	5	0	6900	7025	98.22%	13.22%	-0.36	-1.22	No
Jan-03	8	9	88.89%	14	0	6061	6140	98.71%	11.27%	1.58	-0.04	No
Feb-03	6	6	100.00%	15	0	6946	7071	98.23%	13.18%	-0.33	-1.2	No
Mar-03	4	4	100.00%	8	0	10878	11041	98.52%	12.06%	-0.24	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

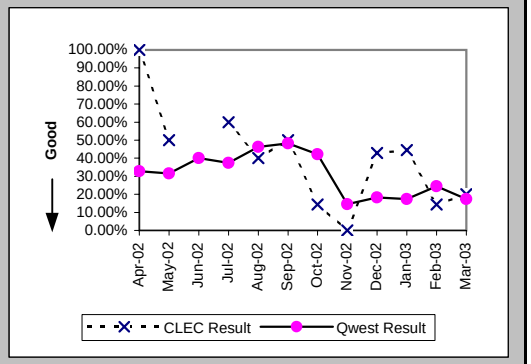
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18:03	1	18:03	1	0	188326:31	13481	13:58	12:33	0.33	-0.8	No
May-02	329:53	6	54:59	11	0	173795:53	13377	13:00	14:49	3.09	0.88	Yes
Jun-02						333050:05	16435	20:16	17:51			
Jul-02	146:58	5	29:24	9	0	381627:54	18127	21:03	21:19	1.02	-0.38	No
Aug-02	92:15	4	23:04	6	0	377361:50	18712	20:10	18:35	0.47	-0.71	No
Sep-02	80:39	4	20:10	5	0	289821:17	15530	18:40	21:06	0.43	-0.74	No
Oct-02	108:04	7	15:26	6	0	197731:57	13279	14:53	14:06	0.29	-0.82	No
Nov-02	25:29	1	25:29	10	0	103863:15	7729	13:26	18:28	1.53	-0.07	No
Dec-02	129:02	7	18:26	5	0	93502:23	7025	13:19	12:39	1.17	-0.29	No
Jan-03	168:04	9	18:40	14	0	80387:07	6140	13:06	12:13	1.41	-0.14	No
Feb-03	101:28	6	16:55	14	0	102438:27	7071	14:29	12:32	0.6	-0.63	No
Mar-03	80:41	4	20:10	7	0	156399:47	11041	14:10	11:56	1.15	-0.3	No



Checklist #4 - Line Sharing Repair

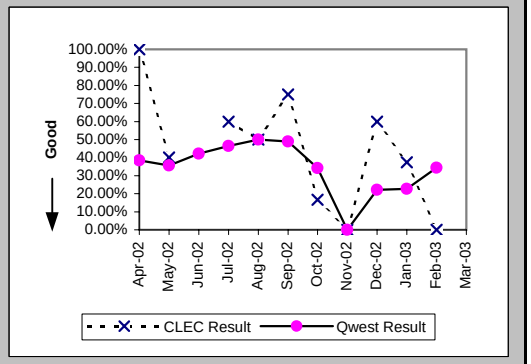
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	43	131	32.82%	46.96%	0.98	-0.41	No
May-02	3	6	50.00%	11	0	42	133	31.58%	46.48%	0.88	-0.46	No
Jun-02						53	132	40.15%	49.02%			
Jul-02	3	5	60.00%	9	0	81	216	37.50%	48.41%	0.95	-0.42	No
Aug-02	2	5	40.00%	6	0	94	203	46.31%	49.86%	-0.28	-1.17	No
Sep-02	3	6	50.00%	5	0	80	166	48.19%	49.97%	0.06	-0.96	No
Oct-02	1	7	14.29%	6	0	46	109	42.20%	49.39%	-1.45	-1.88	No
Nov-02	0	1	0.00%	10	0	7	48	14.58%	35.29%	-0.41	-1.25	No
Dec-02	3	7	42.86%	5	0	8	44	18.18%	38.57%	1.33	-0.19	No
Jan-03	4	9	44.44%	14	0	9	52	17.31%	37.83%	1.67	0.02	Yes
Feb-03	1	7	14.29%	14	0	12	49	24.49%	43.00%	-0.59	-1.36	No
Mar-03	1	5	20.00%	7	0	9	52	17.31%	37.83%	0.14	-0.92	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

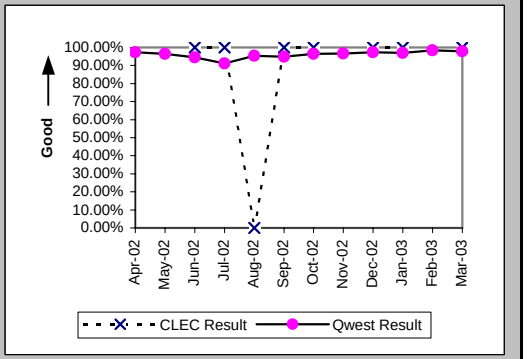
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	1	0	25	65	38.46%	48.65%	0.86	-0.48	No
May-02	2	5	40.00%	11	0	25	70	35.71%	47.92%	0.17	-0.9	No
Jun-02						27	64	42.19%	49.39%			
Jul-02	3	5	60.00%	9	0	53	114	46.49%	49.88%	0.54	-0.67	No
Aug-02	1	2	50.00%	6	0	48	96	50.00%	50.00%	0	-1	No
Sep-02	3	4	75.00%	5	0	45	92	48.91%	49.99%	0.93	-0.44	No
Oct-02	1	6	16.67%	6	0	13	38	34.21%	47.44%	-0.84	-1.51	No
Nov-02	0	1	0.00%	10	0	0	27	0.00%	N/A	N/A	N/A	
Dec-02	3	5	60.00%	5	0	4	18	22.22%	41.57%	1.46	-0.11	No
Jan-03	3	8	37.50%	14	0	5	22	22.73%	41.91%	0.74	-0.55	No
Feb-03	0	5	0.00%	14	0	10	29	34.48%	47.53%	-1.5	-1.91	No
Mar-03												



Checklist #4 - Line Sharing Repair

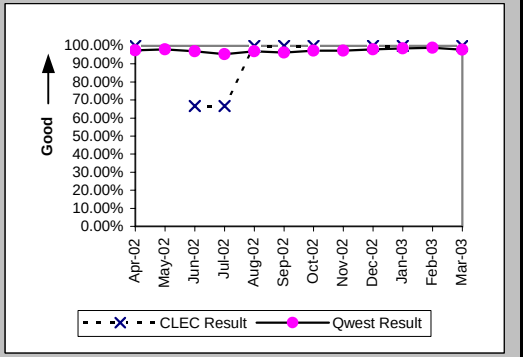
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1815	1866	97.27%	16.30%			
May-02						2104	2182	96.43%	18.57%			
Jun-02	2	2	100.00%	0	0	3011	3187	94.48%	22.84%	-0.34	-1.21	No
Jul-02	2	2	100.00%	1	0	3015	3308	91.14%	28.41%	-0.44	-1.27	No
Aug-02	0	1	0.00%	0	0	3106	3255	95.42%	20.90%	2	0.22	Yes
Sep-02	2	2	100.00%	8	0	2240	2360	94.92%	21.97%	-0.33	-1.2	No
Oct-02	1	1	100.00%	1	0	1966	2039	96.42%	18.58%	-0.19	-1.12	No
Nov-02						1410	1460	96.58%	18.19%			
Dec-02	1	1	100.00%	1	0	1091	1120	97.41%	15.88%	-0.16	-1.1	No
Jan-03	7	7	100.00%	0	0	1094	1127	97.07%	16.86%	-0.46	-1.28	No
Feb-03						1212	1232	98.38%	12.64%			
Mar-03	1	1	100.00%	0	0	1577	1610	97.95%	14.17%	-0.14	-1.09	No



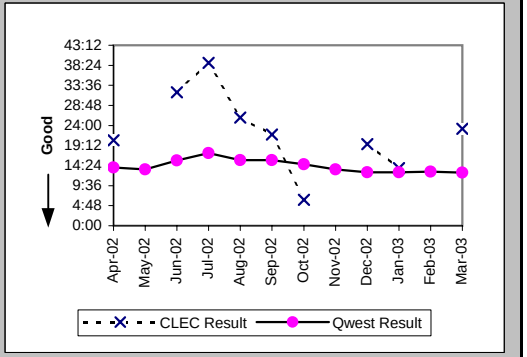
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	2	0	2715	2783	97.56%	15.44%	-0.22	-1.14	No
May-02						3005	3063	98.11%	13.63%			
Jun-02	2	3	66.67%	0	0	4122	4250	96.99%	17.09%	1.7	0.03	Yes
Jul-02	2	3	66.67%	1	0	4167	4366	95.44%	20.86%	1.49	-0.09	No
Aug-02	1	1	100.00%	0	0	4324	4461	96.93%	17.25%	-0.18	-1.11	No
Sep-02	2	2	100.00%	8	0	3123	3245	96.24%	19.02%	-0.28	-1.17	No
Oct-02	1	1	100.00%	1	0	2866	2946	97.28%	16.25%	-0.17	-1.1	No
Nov-02						1960	2012	97.42%	15.87%			
Dec-02	1	1	100.00%	1	0	1575	1606	98.07%	13.76%	-0.14	-1.09	No
Jan-03	7	7	100.00%	0	0	1425	1445	98.62%	11.68%	-0.31	-1.19	No
Feb-03						1566	1584	98.86%	10.60%			
Mar-03	1	1	100.00%	0	0	2095	2142	97.81%	14.65%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

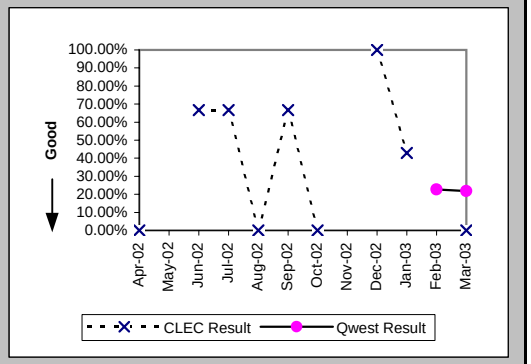
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	40:57	2	20:29	2	0	38782:41	2783	13:56	14:58	1.09	-0.33	No
May-02						41386:15	3063	13:31	13:43			
Jun-02	95:51	3	31:57	0	0	66509:07	4250	15:39	12:56	1.73	0.05	Yes
Jul-02	116:50	3	38:57	1	0	75771:39	4366	17:21	16:05	1.79	0.09	Yes
Aug-02	25:55	1	25:55	0	0	69983:06	4461	15:41	16:01	1.33	-0.19	No
Sep-02	43:40	2	21:50	7	0	50972:55	3245	15:42	16:59	0.84	-0.49	No
Oct-02	6:14	1	6:14	1	0	43283:51	2946	14:42	13:18	-0.64	-1.39	No
Nov-02						27095:23	2012	13:28	15:16			
Dec-02	19:30	1	19:30	1	0	20503:20	1606	12:46	11:32	0.62	-0.62	No
Jan-03	96:15	7	13:45	0	0	18468:08	1445	12:47	11:02	0.33	-0.8	No
Feb-03						20519:33	1584	12:57	11:22			
Mar-03	23:12	1	23:12	0	0	27169:35	2142	12:41	11:53	1.41	-0.14	No



Checklist #4 - Line Sharing Repair

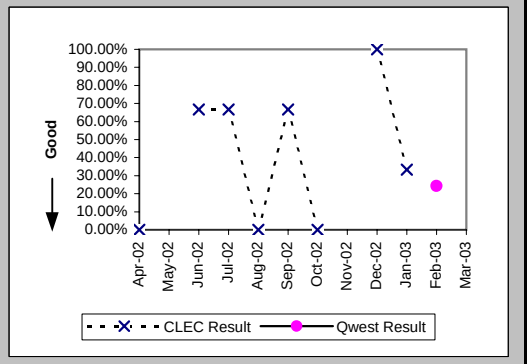
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	2	0							
May-02												
Jun-02	2	3	66.67%	0	0							
Jul-02	2	3	66.67%	1	0							
Aug-02	0	1	0.00%	0	0							
Sep-02	2	3	66.67%	7	0							
Oct-02	0	1	0.00%	1	0							
Nov-02												
Dec-02	1	1	100.00%	1	0							
Jan-03	3	7	42.86%	0	0							
Feb-03						52	229	22.71%	41.89%			
Mar-03	0	1	0.00%	0	0	38	174	21.84%	41.32%	-0.53	-1.32	No



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

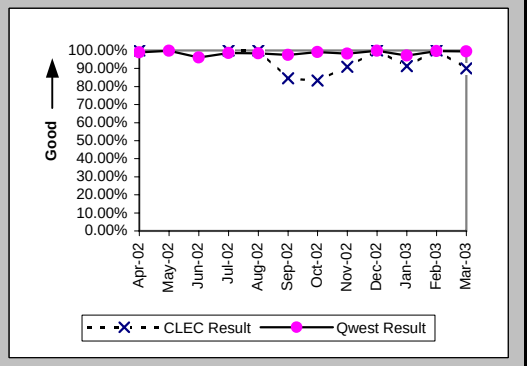
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	2	0							
May-02												
Jun-02	2	3	66.67%	0	0							
Jul-02	2	3	66.67%	1	0							
Aug-02	0	1	0.00%	0	0							
Sep-02	2	3	66.67%	7	0							
Oct-02	0	1	0.00%	1	0							
Nov-02												
Dec-02	1	1	100.00%	1	0							
Jan-03	2	6	33.33%	0	0							
Feb-03						25	103	24.27%	42.87%			
Mar-03												



Checklist #4 - Line Sharing Repair

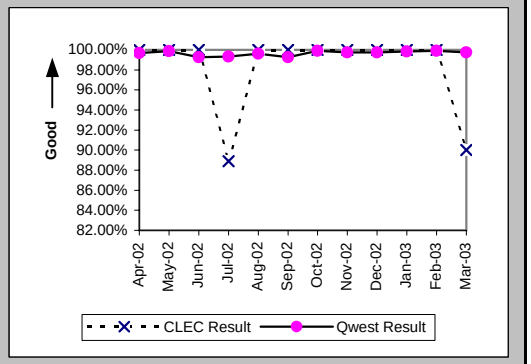
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	3	0	2522	2549	98.94%	10.24%	-0.1	-1.06	No
May-02						2383	2389	99.75%	5.01%			
Jun-02						2678	2785	96.16%	19.22%			
Jul-02	6	6	100.00%	1	0	3259	3305	98.61%	11.72%	-0.29	-1.18	No
Aug-02	6	6	100.00%	3	0	2648	2689	98.48%	12.25%	-0.3	-1.19	No
Sep-02	11	13	84.62%	2	0	2265	2323	97.50%	15.60%	2.03	0.23	Yes
Oct-02	15	18	83.33%	6	0	1871	1888	99.10%	9.45%	3.45	1.1	Yes
Nov-02	10	11	90.91%	3	0	1392	1418	98.17%	13.42%	1.27	-0.23	No
Dec-02	8	8	100.00%	3	0	1172	1174	99.83%	4.12%	-0.12	-1.07	No
Jan-03	21	23	91.30%	4	0	1005	1034	97.20%	16.51%	1.4	-0.15	No
Feb-03	14	14	100.00%	6	0	1128	1133	99.56%	6.63%	-0.25	-1.15	No
Mar-03	9	10	90.00%	6	0	1197	1204	99.42%	7.60%	1.87	0.14	Yes



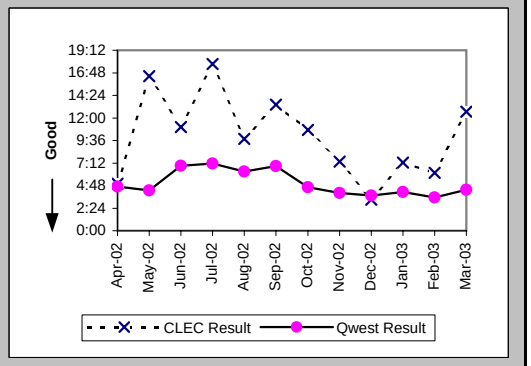
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	10	100.00%	3	0	6070	6090	99.67%	5.72%	-0.18	-1.11	No
May-02	9	9	100.00%	1	0	5454	5461	99.87%	3.58%	-0.11	-1.07	No
Jun-02	3	3	100.00%	1	0	5607	5649	99.26%	8.59%	-0.15	-1.09	No
Jul-02	8	9	88.89%	1	0	6117	6158	99.33%	8.13%	1.89	0.15	Yes
Aug-02	6	6	100.00%	3	0	5271	5292	99.60%	6.29%	-0.15	-1.09	No
Sep-02	13	13	100.00%	2	0	4700	4735	99.26%	8.57%	-0.31	-1.19	No
Oct-02	18	18	100.00%	6	0	3903	3907	99.90%	3.20%	-0.14	-1.08	No
Nov-02	11	11	100.00%	3	0	3095	3103	99.74%	5.07%	-0.17	-1.1	No
Dec-02	8	8	100.00%	3	0	2593	2600	99.73%	5.18%	-0.15	-1.09	No
Jan-03	23	23	100.00%	4	0	2614	2618	99.85%	3.91%	-0.19	-1.11	No
Feb-03	14	14	100.00%	6	0	2496	2498	99.92%	2.83%	-0.11	-1.06	No
Mar-03	9	10	90.00%	6	0	2676	2683	99.74%	5.10%	2.21	0.34	Yes



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

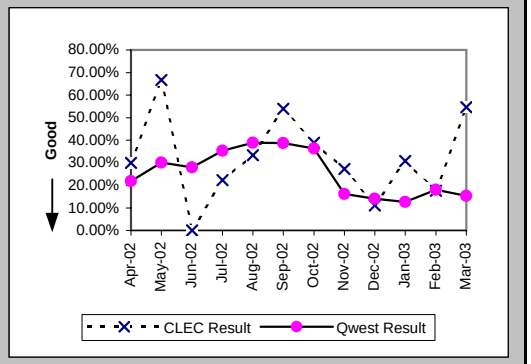
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	50:00	10	5:00	3	0	28550:28	6090	4:41	7:44	0.27	-0.83	No
May-02	147:57	9	16:26	1	0	23427:22	5461	4:17	6:34	3.72	1.26	Yes
Jun-02	33:05	3	11:02	1	0	39100:29	5649	6:55	10:18	0.83	-0.49	No
Jul-02	159:39	9	17:44	1	0	43917:04	6158	7:08	10:41	2.75	0.67	Yes
Aug-02	58:42	6	9:47	3	0	33294:28	5292	6:17	8:45	1.02	-0.38	No
Sep-02	174:08	13	13:24	2	0	32533:34	4735	6:52	9:52	1.98	0.2	Yes
Oct-02	192:59	18	10:43	6	0	18083:06	3907	4:38	6:47	2.58	0.57	Yes
Nov-02	80:58	11	7:22	3	0	12443:16	3103	4:01	6:52	1.5	-0.09	No
Dec-02	26:24	8	3:18	2	0	9723:02	2600	3:44	6:20	-0.2	-1.12	No
Jan-03	166:38	23	7:15	1	0	10839:27	2618	4:08	7:05	1.81	0.1	Yes
Feb-03	86:22	14	6:10	3	0	8814:55	2498	3:32	5:58	1.52	-0.07	No
Mar-03	126:36	10	12:40	5	0	11660:41	2683	4:21	9:10	2.51	0.53	Yes



Checklist #4 - Line Sharing Repair

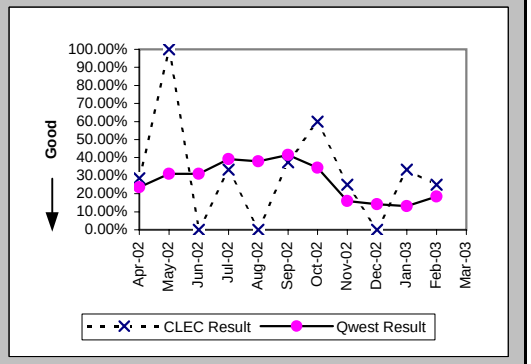
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	10	30.00%	3	0	65	297	21.89%	41.35%	0.61	-0.63	No
May-02	6	9	66.67%	1	0	110	366	30.05%	45.85%	2.18	0.33	Yes
Jun-02	0	3	0.00%	1	0	103	369	27.91%	44.86%	-1.07	-1.65	No
Jul-02	2	9	22.22%	1	0	141	400	35.25%	47.77%	-0.81	-1.49	No
Aug-02	2	6	33.33%	3	0	214	550	38.91%	48.75%	-0.28	-1.17	No
Sep-02	7	13	53.85%	2	0	159	410	38.78%	48.73%	1.07	-0.35	No
Oct-02	7	18	38.89%	6	0	110	303	36.30%	48.09%	0.23	-0.86	No
Nov-02	3	11	27.27%	3	0	33	204	16.18%	36.82%	0.92	-0.44	No
Dec-02	1	9	11.11%	2	0	33	234	14.10%	34.80%	-0.25	-1.15	No
Jan-03	8	26	30.77%	1	0	33	260	12.69%	33.29%	2.27	0.38	Yes
Feb-03	3	17	17.65%	3	0	177	980	18.06%	38.47%	-0.04	-1.03	No
Mar-03	6	11	54.55%	5	0	152	989	15.37%	36.07%	2.95	0.79	Yes



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

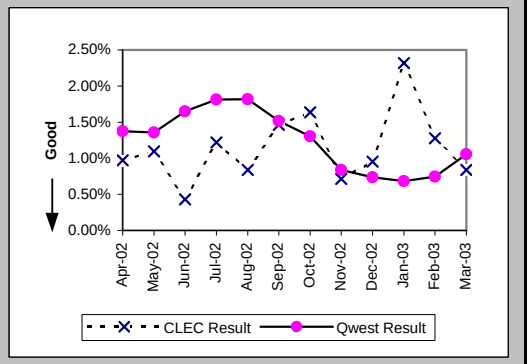
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	7	28.57%	3	0	55	233	23.61%	42.47%	0.32	-0.81	No
May-02	2	2	100.00%	1	0	83	267	31.09%	46.28%	1.69	0.03	Yes
Jun-02	0	1	0.00%	1	0	72	232	31.03%	46.26%	-0.67	-1.41	No
Jul-02	2	6	33.33%	1	0	89	227	39.21%	48.82%	-0.29	-1.18	No
Aug-02	0	3	0.00%	3	0	127	335	37.91%	48.52%	-1.35	-1.82	No
Sep-02	3	8	37.50%	2	0	85	205	41.46%	49.27%	-0.22	-1.14	No
Oct-02	3	5	60.00%	6	0	52	151	34.44%	47.52%	1.09	-0.34	No
Nov-02	1	4	25.00%	3	0	19	119	15.97%	36.63%	0.45	-0.73	No
Dec-02	0	3	0.00%	2	0	23	162	14.20%	34.90%	-0.7	-1.42	No
Jan-03	4	12	33.33%	1	0	21	160	13.13%	33.77%	1.71	0.04	Yes
Feb-03	1	4	25.00%	3	0	117	632	18.51%	38.84%	0.34	-0.79	No
Mar-03												



Checklist #4 - Line Sharing Repair

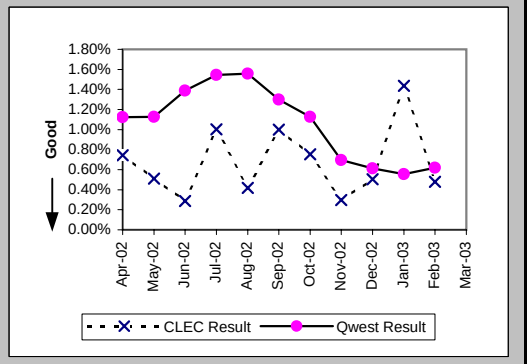
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	1342	0.97%	6	0	23132	1683225	1.37%	11.64%	-1.28	-1.78	No
May-02	15	1371	1.09%	13	0	22661	1671859	1.36%	11.56%	-0.84	-1.51	No
Jun-02	6	1391	0.43%	2	0	27327	1657821	1.65%	12.73%	-3.56	-3.17	No
Jul-02	17	1397	1.22%	11	0	29888	1648962	1.81%	13.34%	-1.67	-2.01	No
Aug-02	12	1436	0.84%	9	0	29662	1633885	1.82%	13.35%	-2.78	-2.69	No
Sep-02	22	1502	1.46%	14	0	24548	1621601	1.51%	12.21%	-0.16	-1.09	No
Oct-02	26	1591	1.63%	13	0	21001	1610236	1.30%	11.35%	1.16	-0.3	No
Nov-02	12	1682	0.71%	13	0	13383	1596648	0.84%	9.12%	-0.56	-1.34	No
Dec-02	17	1788	0.95%	8	0	11676	1582777	0.74%	8.56%	1.05	-0.36	No
Jan-03	42	1812	2.32%	15	0	10709	1573009	0.68%	8.22%	8.47	4.15	Yes
Feb-03	24	1881	1.28%	17	0	11652	1564479	0.74%	8.60%	2.68	0.63	Yes
Mar-03	17	2031	0.84%	12	0	16405	1555548	1.05%	10.22%	-0.96	-1.58	No



Trouble Rate (Percent) (MR-8*) (Parity)

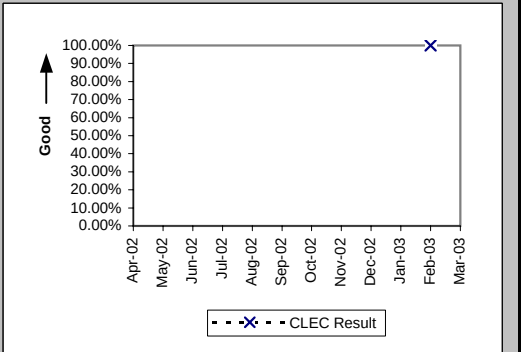
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	1342	0.75%	6	0	18906	1683225	1.12%	10.54%	-1.31	-1.8	No
May-02	7	1371	0.51%	13	0	18840	1671859	1.13%	10.56%	-2.16	-2.31	No
Jun-02	4	1391	0.29%	2	0	22996	1657821	1.39%	11.70%	-3.5	-3.13	No
Jul-02	14	1397	1.00%	11	0	25492	1648962	1.55%	12.34%	-1.65	-2	No
Aug-02	6	1436	0.42%	9	0	25473	1633885	1.56%	12.39%	-3.49	-3.12	No
Sep-02	15	1502	1.00%	14	0	21056	1621601	1.30%	11.32%	-1.03	-1.62	No
Oct-02	12	1591	0.75%	13	0	18135	1610236	1.13%	10.55%	-1.41	-1.85	No
Nov-02	5	1682	0.30%	13	0	11122	1596648	0.70%	8.32%	-1.97	-2.2	No
Dec-02	9	1788	0.50%	8	0	9676	1582777	0.61%	7.79%	-0.59	-1.36	No
Jan-03	26	1812	1.43%	15	0	8740	1573009	0.56%	7.43%	5.03	2.06	Yes
Feb-03	9	1881	0.48%	17	0	9685	1564479	0.62%	7.84%	-0.78	-1.47	No
Mar-03												



Checklist #4 - Dark Fiber - Loop Installation

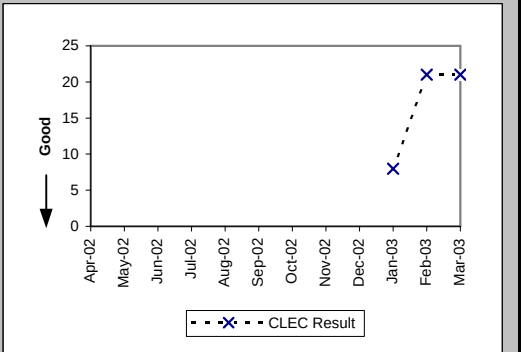
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	1	1	100.00%	2	0	0.00%
Mar-03						



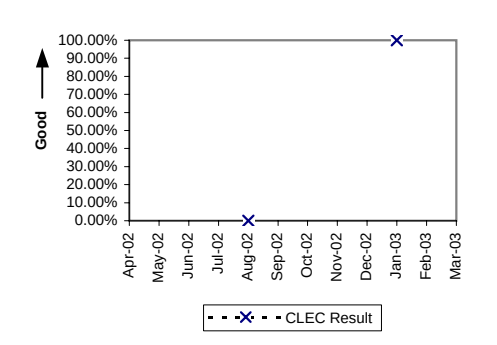
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	8	1	8.00	4	0	
Feb-03	42	2	21.00	1	0	1.41
Mar-03	84	4	21.00	0	0	0.00



Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

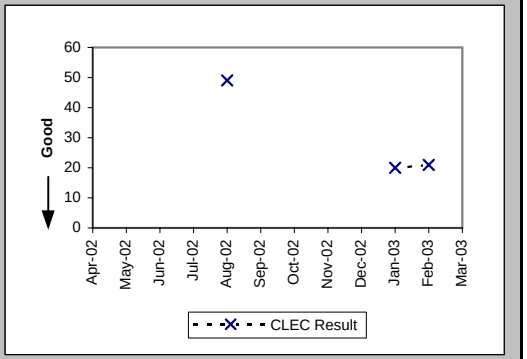
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	2	2	100.00%	0	0	0.00%
Feb-03						
Mar-03						



Checklist #4 - Dark Fiber - Loop Installation

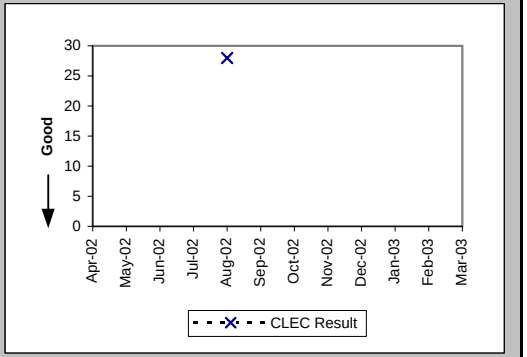
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	98	2	49.00	0	0	0.00
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	40	2	20.00	0	0	0.00
Feb-03	21	1	21.00	0	0	
Mar-03						



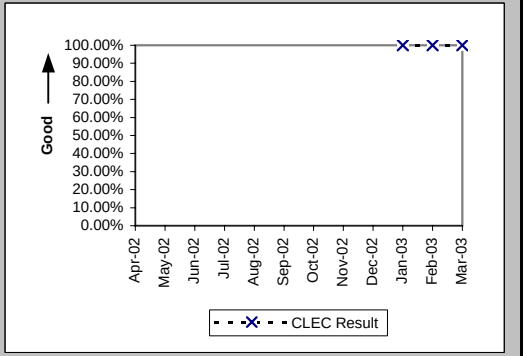
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	56	2	28.00	0	0	0.00
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

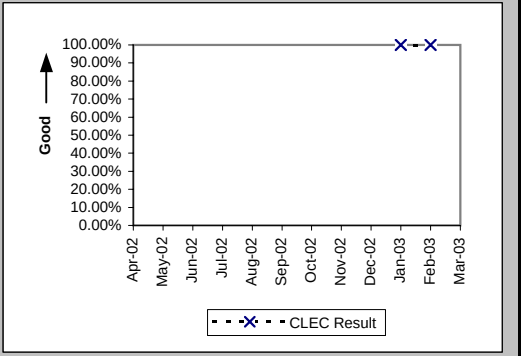
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	4	4	100.00%			0.00%
Feb-03	6	6	100.00%			0.00%
Mar-03	4	4	100.00%			0.00%



Checklist #4 - Dark Fiber - Loop Installation

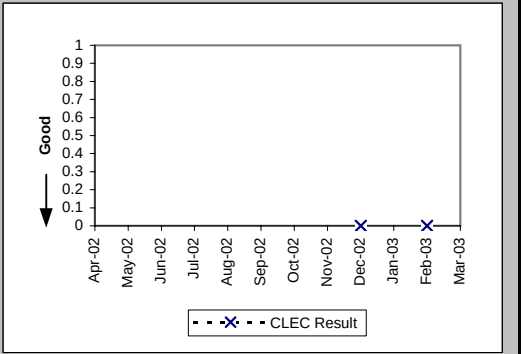
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	4	4	100.00%	0	0	0.00%
Feb-03	6	6	100.00%	0	0	0.00%
Mar-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

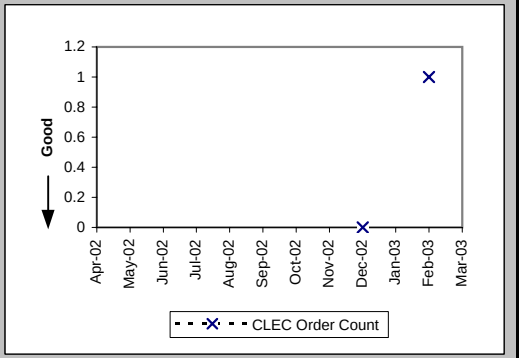
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02	0	2	0.00	0	0	0.00
Jan-03						
Feb-03	0	1	0.00	0	0	
Mar-03						



Checklist #4 - Dark Fiber - Loop Installation

Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - Loop (OP-15B) (Diagnostic)

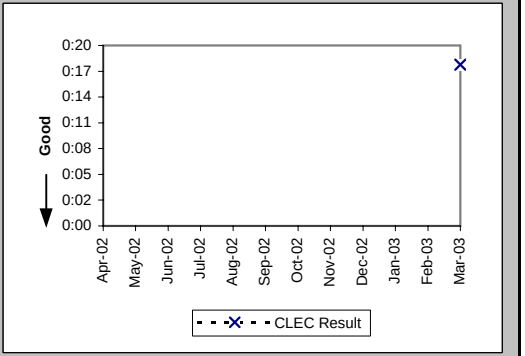
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	0
Jan-03	
Feb-03	1
Mar-03	



Checklist #4 - Dark Fiber - Loop Repair

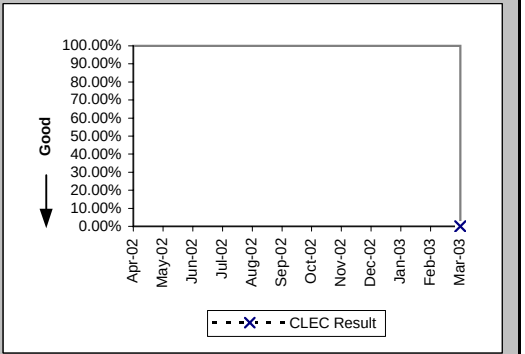
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03	0:18	1	0:18	0	0	



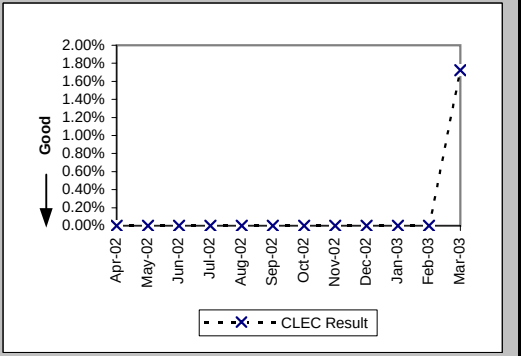
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03	0	1	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

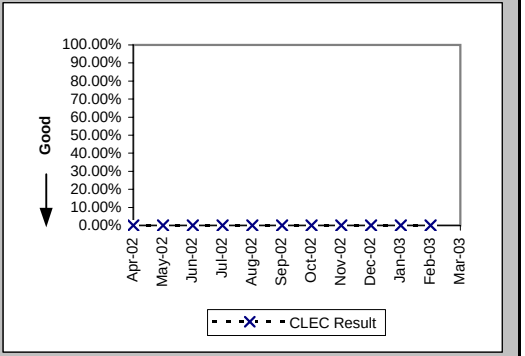
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	0	25	0.00%	0	0	0.00%
May-02	0	25	0.00%	0	0	0.00%
Jun-02	0	25	0.00%	0	0	0.00%
Jul-02	0	25	0.00%	0	0	0.00%
Aug-02	0	25	0.00%	0	0	0.00%
Sep-02	0	31	0.00%	0	0	0.00%
Oct-02	0	31	0.00%	0	0	0.00%
Nov-02	0	29	0.00%	0	0	0.00%
Dec-02	0	32	0.00%	0	0	0.00%
Jan-03	0	36	0.00%	0	0	0.00%
Feb-03	0	49	0.00%	0	0	0.00%
Mar-03	1	58	1.72%	0	0	13.02%



Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

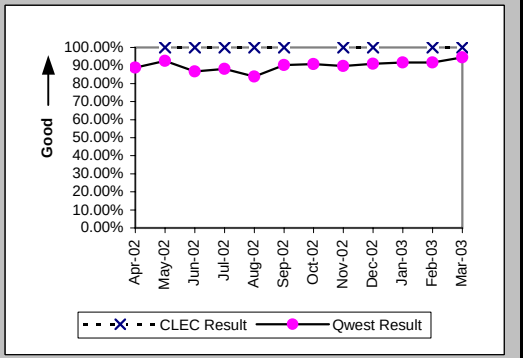
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	0	25	0.00%	0	0	0.00%
May-02	0	25	0.00%	0	0	0.00%
Jun-02	0	25	0.00%	0	0	0.00%
Jul-02	0	25	0.00%	0	0	0.00%
Aug-02	0	25	0.00%	0	0	0.00%
Sep-02	0	31	0.00%	0	0	0.00%
Oct-02	0	31	0.00%	0	0	0.00%
Nov-02	0	29	0.00%	0	0	0.00%
Dec-02	0	32	0.00%	0	0	0.00%
Jan-03	0	36	0.00%	0	0	0.00%
Feb-03	0	49	0.00%	0	0	0.00%
Mar-03						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

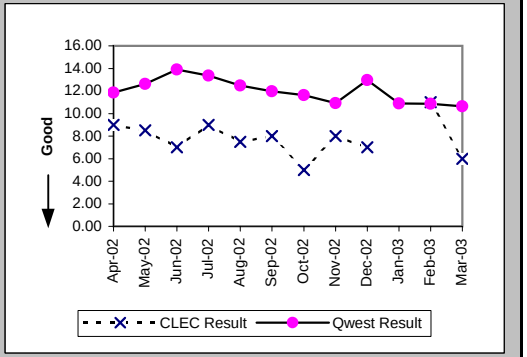
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						504	567	88.89%	31.43%			
May-02	1	1	100.00%	3	0	565	611	92.47%	26.39%	-0.29	-1.17	No
Jun-02	1	1	100.00%	0	0	480	554	86.64%	34.02%	-0.39	-1.24	No
Jul-02	2	2	100.00%	0	0	598	678	88.20%	32.26%	-0.52	-1.31	No
Aug-02	2	2	100.00%	0	0	644	768	83.85%	36.80%	-0.62	-1.38	No
Sep-02	9	9	100.00%	1	0	625	693	90.19%	29.75%	-0.98	-1.6	No
Oct-02						750	826	90.80%	28.90%			
Nov-02	2	2	100.00%	0	0	603	672	89.73%	30.35%	-0.48	-1.29	No
Dec-02	1	1	100.00%	0	0	512	563	90.94%	28.70%	-0.32	-1.19	No
Jan-03						461	503	91.65%	27.66%			
Feb-03	1	1	100.00%	0	0	539	588	91.67%	27.64%	-0.3	-1.18	No
Mar-03	1	1	100.00%	0	0	681	720	94.58%	22.63%	-0.24	-1.15	No



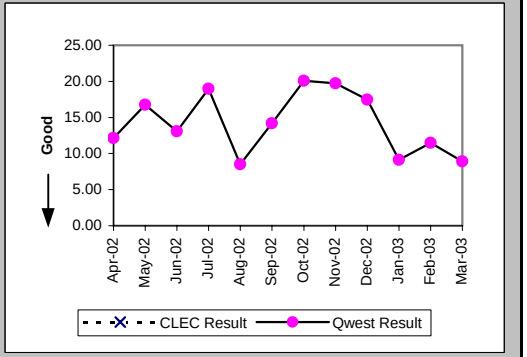
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	2	9.00	0	0	8024	677	11.85	7.46	-0.54	-1.33	No
May-02	34	4	8.50	0	0	9233	732	12.61	9.59	-0.86	-1.52	No
Jun-02	7	1	7.00	0	0	9350	672	13.91	9.79	-0.71	-1.43	No
Jul-02	18	2	9.00	0	0	10576	791	13.37	10.96	-0.56	-1.34	No
Aug-02	15	2	7.50	0	0	10952	878	12.47	8.84	-0.8	-1.48	No
Sep-02	80	10	8.00	0	0	9590	802	11.96	8.43	-1.48	-1.9	No
Oct-02	5	1	5.00	0	0	10765	925	11.64	8.72	-0.76	-1.46	No
Nov-02	16	2	8.00	0	0	8263	757	10.92	7.26	-0.57	-1.34	No
Dec-02	7	1	7.00	0	0	7898	609	12.97	9.34	-0.64	-1.39	No
Jan-03						6243	573	10.90	6.94			
Feb-03	11	1	11.00	0	0	6905	636	10.86	6.56	0.29	-0.82	No
Mar-03	6	1	6.00	0	0	8108	761	10.65	5.46	-0.85	-1.52	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

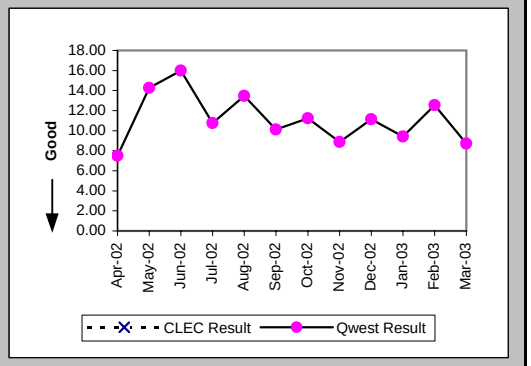
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1069	88	12.15	8.38			
May-02						1040	62	16.77	12.07			
Jun-02						1281	98	13.07	9.80			
Jul-02						1783	94	18.97	14.07			
Aug-02						1071	126	8.50	8.45			
Sep-02						894	63	14.19	14.32			
Oct-02						702	35	20.06	21.93			
Nov-02						552	28	19.71	17.77			
Dec-02						437	25	17.48	13.65			
Jan-03						155	17	9.12	7.11			
Feb-03						333	29	11.48	12.92			
Mar-03						160	18	8.89	7.84			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

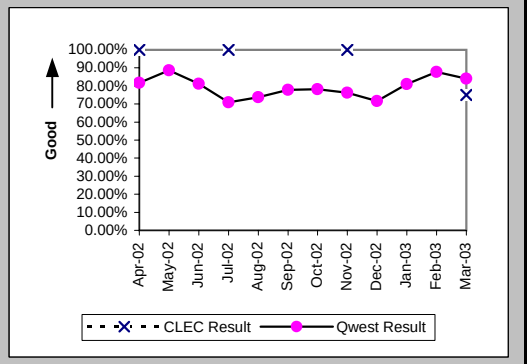
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	4	7.50	3.32			
May-02						157	11	14.27	13.12			
Jun-02						96	6	16.00	23.23			
Jul-02						86	8	10.75	6.63			
Aug-02						202	15	13.47	17.94			
Sep-02						172	17	10.12	10.34			
Oct-02						652	58	11.24	8.55			
Nov-02						515	58	8.88	7.08			
Dec-02						446	40	11.15	9.64			
Jan-03						329	35	9.40	6.20			
Feb-03						364	29	12.55	10.37			
Mar-03						218	25	8.72	7.38			



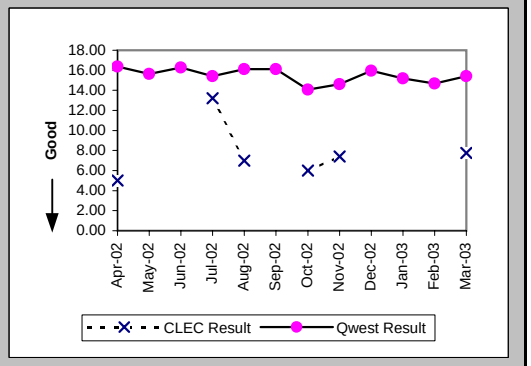
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	161	197	81.73%	38.65%	-0.47	-1.29	No
May-02						256	289	88.58%	31.80%			
Jun-02						204	251	81.27%	39.01%			
Jul-02	2	2	100.00%	3	0	142	200	71.00%	45.38%	-0.9	-1.55	No
Aug-02						188	255	73.73%	44.01%			
Sep-02						180	231	77.92%	41.48%			
Oct-02						187	239	78.24%	41.26%			
Nov-02	4	4	100.00%	1	0	180	236	76.27%	42.54%	-1.11	-1.67	No
Dec-02						156	218	71.56%	45.11%			
Jan-03						162	200	81.00%	39.23%			
Feb-03						179	204	87.75%	32.79%			
Mar-03	6	8	75.00%	0	0	195	232	84.05%	36.61%	0.66	-0.6	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

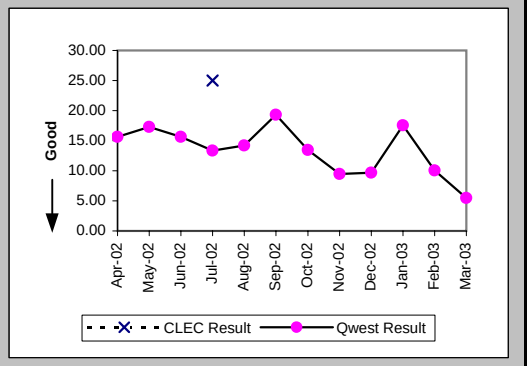
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	1	5.00	0	0	3947	241	16.38	13.44	-0.84	-1.51	No
May-02						5297	339	15.63	12.24			
Jun-02						4734	291	16.27	12.77			
Jul-02	66	5	13.20	0	0	3701	240	15.42	10.14	-0.48	-1.29	No
Aug-02	14	2	7.00	0	0	5048	313	16.13	14.46	-0.89	-1.54	No
Sep-02						4448	276	16.12	12.79			
Oct-02	6	1	6.00	0	0	3855	274	14.07	11.04	-0.73	-1.44	No
Nov-02	37	5	7.40	0	0	3744	256	14.62	10.41	-1.54	-1.93	No
Dec-02						3977	249	15.97	10.89			
Jan-03						3492	230	15.18	11.79			
Feb-03						3394	231	14.69	10.71			
Mar-03	62	8	7.75	0	0	4071	264	15.42	18.80	-1.14	-1.69	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

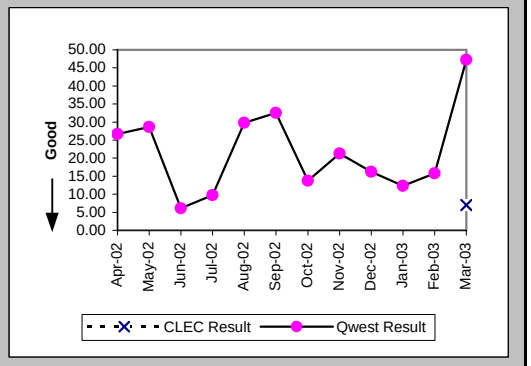
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						610	39	15.64	22.10			
May-02						778	45	17.29	18.51			
Jun-02						845	54	15.65	16.97			
Jul-02	25	1	25.00	2	0	774	58	13.34	9.80	0.9	-0.45	No
Aug-02						808	57	14.18	15.16			
Sep-02						1080	56	19.29	19.82			
Oct-02						620	46	13.48	17.13			
Nov-02						331	35	9.46	11.21			
Dec-02						388	40	9.70	11.85			
Jan-03						579	33	17.55	16.05			
Feb-03						201	20	10.05	11.07			
Mar-03						142	26	5.46	4.92			



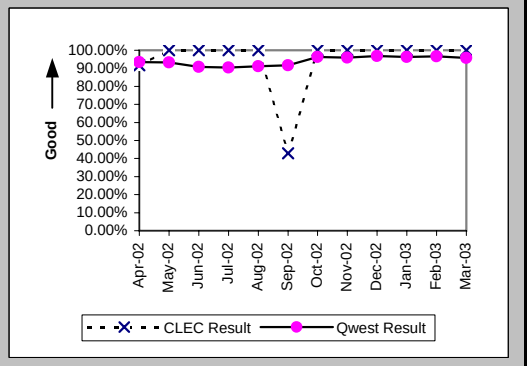
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						80	3	26.67	23.46			
May-02						86	3	28.67	38.55			
Jun-02						43	7	6.14	5.27			
Jul-02						88	9	9.78	5.40			
Aug-02						357	12	29.75	26.09			
Sep-02						130	4	32.50	33.64			
Oct-02						179	13	13.77	9.14			
Nov-02						574	27	21.26	13.74			
Dec-02						437	27	16.19	11.26			
Jan-03						160	13	12.31	8.38			
Feb-03						158	10	15.80	28.64			
Mar-03	14	2	7.00	0	0	614	13	47.23	72.68	-0.73	-1.44	No



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

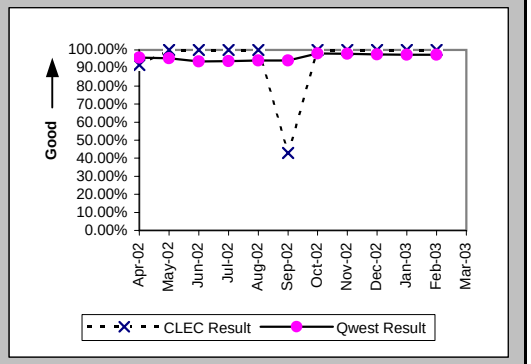
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	12	91.67%	0	0	866	927	93.42%	24.79%	0.3	-0.82	No
May-02	4	4	100.00%	0	0	943	1012	93.18%	25.21%	-0.54	-1.33	No
Jun-02	3	3	100.00%	0	0	945	1040	90.87%	28.81%	-0.55	-1.33	No
Jul-02	4	4	100.00%	0	0	923	1021	90.40%	29.46%	-0.65	-1.4	No
Aug-02	6	6	100.00%	0	0	1031	1132	91.08%	28.51%	-0.76	-1.46	No
Sep-02	3	7	42.86%	0	0	1058	1154	91.68%	27.62%	3.21	0.95	Yes
Oct-02	6	6	100.00%			1110	1153	96.27%	18.95%	-0.48	-1.29	No
Nov-02	5	5	100.00%			1076	1121	95.99%	19.63%	-0.46	-1.28	No
Dec-02	4	4	100.00%			920	951	96.74%	17.76%	-0.37	-1.22	No
Jan-03	1	1	100.00%			812	843	96.32%	18.82%	-0.2	-1.12	No
Feb-03	1	1	100.00%			818	847	96.58%	18.18%	-0.19	-1.11	No
Mar-03	5	5	100.00%			919	959	95.83%	19.99%	-0.47	-1.28	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

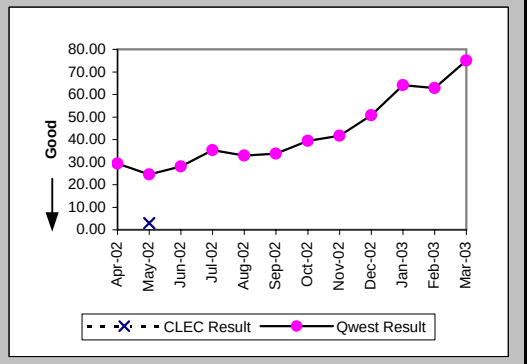
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	12	91.67%	0	0	887	927	95.69%	20.32%	0.65	-0.61	No
May-02	4	4	100.00%	0	0	966	1012	95.45%	20.83%	-0.44	-1.26	No
Jun-02	3	3	100.00%	0	0	974	1040	93.65%	24.38%	-0.45	-1.27	No
Jul-02	4	4	100.00%	0	0	958	1021	93.83%	24.06%	-0.51	-1.31	No
Aug-02	6	6	100.00%	0	0	1065	1132	94.08%	23.60%	-0.61	-1.37	No
Sep-02	3	7	42.86%	0	0	1086	1154	94.11%	23.55%	3.58	1.18	Yes
Oct-02	6	6	100.00%	0	0	1130	1153	98.01%	13.98%	-0.35	-1.21	No
Nov-02	5	5	100.00%	0	0	1098	1121	97.95%	14.18%	-0.32	-1.2	No
Dec-02	4	4	100.00%	0	4	928	951	97.58%	15.36%	-0.31	-1.19	No
Jan-03	1	1	100.00%	0	0	821	843	97.39%	15.94%	-0.16	-1.1	No
Feb-03	1	1	100.00%	0	0	824	847	97.28%	16.25%	-0.17	-1.1	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

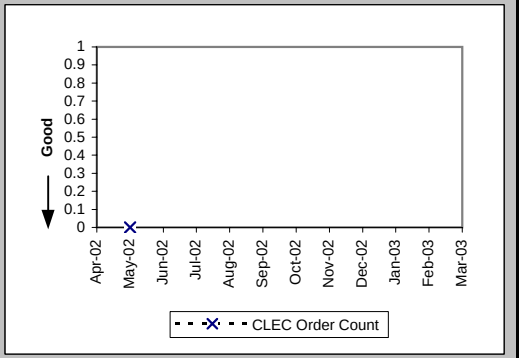
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2292	78	29.38	46.84			
May-02	3	1	3.00	0	0	2848	116	24.55	47.10	-0.46	-1.28	No
Jun-02						3819	136	28.08	48.18			
Jul-02						4208	119	35.36	55.69			
Aug-02						3944	120	32.87	59.12			
Sep-02						3909	116	33.70	64.27			
Oct-02						4064	103	39.46	74.01			
Nov-02						4213	101	41.71	77.55			
Dec-02						4368	86	50.79	90.30			
Jan-03						3076	48	64.08	107.25			
Feb-03						3831	61	62.80	102.80			
Mar-03						3600	48	75.00	119.93			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

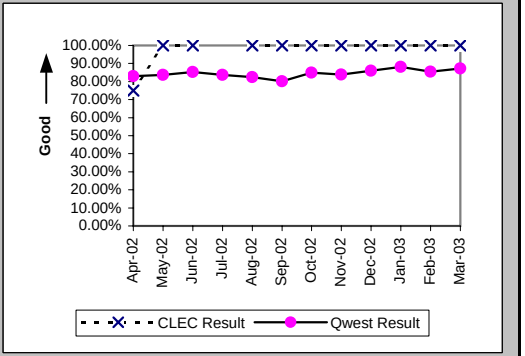
Date	CLEC Order Count
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

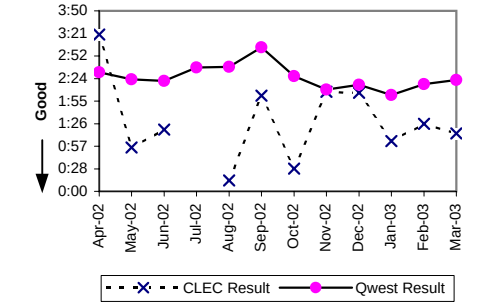
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	4	75.00%	1	0	422	509	82.91%	37.64%	0.41	-0.75	No
May-02	2	2	100.00%	1	0	466	557	83.66%	36.97%	-0.62	-1.38	No
Jun-02	4	4	100.00%	1	0	662	777	85.20%	35.51%	-0.83	-1.51	No
Jul-02						602	720	83.61%	37.02%			
Aug-02	1	1	100.00%	0	0	709	860	82.44%	38.05%	-0.46	-1.28	No
Sep-02	6	6	100.00%	1	0	607	758	80.08%	39.94%	-1.22	-1.74	No
Oct-02	1	1	100.00%	0	0	558	657	84.93%	35.77%	-0.42	-1.26	No
Nov-02	1	1	100.00%	0	0	383	457	83.81%	36.84%	-0.44	-1.27	No
Dec-02	1	1	100.00%	0	0	401	466	86.05%	34.65%	-0.4	-1.24	No
Jan-03	2	2	100.00%	0	0	428	486	88.07%	32.42%	-0.52	-1.32	No
Feb-03	2	2	100.00%	0	0	413	483	85.51%	35.20%	-0.58	-1.35	No
Mar-03	3	3	100.00%	3	0	411	471	87.26%	33.34%	-0.66	-1.4	No



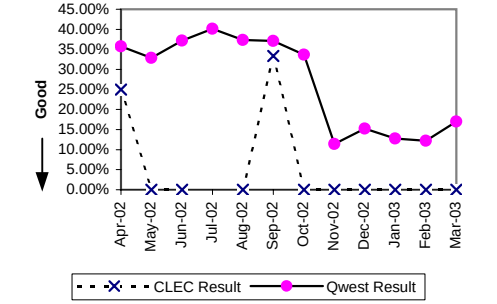
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13:20	4	3:20	1	0	1288:05	509	2:32	3:17	0.78	-0.52	No
May-02	1:51	2	0:56	1	0	1329:46	557	2:23	3:24	-0.61	-1.37	No
Jun-02	5:17	4	1:19	1	0	1819:41	777	2:21	2:37	-0.78	-1.47	No
Jul-02						1900:39	720	2:38	3:54			
Aug-02	0:14	1	0:14	0	0	2274:58	860	2:39	3:59	-0.61	-1.37	No
Sep-02	12:10	6	2:02	1	0	2327:36	758	3:04	5:11	-0.49	-1.3	No
Oct-02	0:29	1	0:29	0	0	1608:32	657	2:27	3:49	-0.52	-1.31	No
Nov-02	2:07	1	2:07	0	0	988:15	457	2:10	2:32	-0.02	-1.01	No
Dec-02	2:06	1	2:06	0	0	1058:59	466	2:16	3:21	-0.05	-1.03	No
Jan-03	2:09	2	1:04	0	0	996:29	486	2:03	2:19	-0.59	-1.36	No
Feb-03	2:52	2	1:26	0	0	1103:24	483	2:17	3:00	-0.4	-1.24	No
Mar-03	3:43	3	1:14	3	0	1116:58	471	2:22	3:13	-0.61	-1.37	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

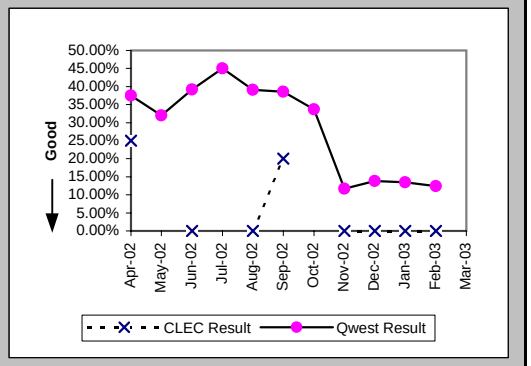
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	4	25.00%	1	0	182	509	35.76%	47.93%	-0.45	-1.27	No
May-02	0	2	0.00%	1	0	183	557	32.85%	46.97%	-0.99	-1.6	No
Jun-02	0	4	0.00%	1	0	289	777	37.19%	48.33%	-1.54	-1.93	No
Jul-02						289	720	40.14%	49.02%			
Aug-02	0	1	0.00%	0	0	321	860	37.33%	48.37%	-0.77	-1.47	No
Sep-02	2	6	33.33%	1	0	281	758	37.07%	48.30%	-0.19	-1.11	No
Oct-02	0	1	0.00%	0	0	221	657	33.64%	47.25%	-0.71	-1.43	No
Nov-02	0	1	0.00%	0	0	52	457	11.38%	31.76%	-0.36	-1.22	No
Dec-02	0	1	0.00%	0	0	71	466	15.24%	35.94%	-0.42	-1.26	No
Jan-03	0	2	0.00%	0	0	62	486	12.76%	33.36%	-0.54	-1.33	No
Feb-03	0	2	0.00%	0	0	59	483	12.22%	32.75%	-0.53	-1.32	No
Mar-03	0	3	0.00%	3	0	80	471	16.99%	37.55%	-0.78	-1.47	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

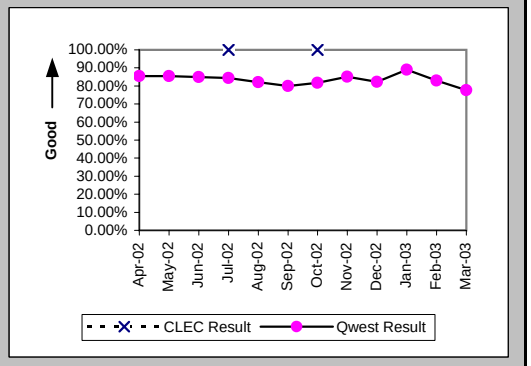
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	4	25.00%	1	0	134	357	37.54%	48.42%	-0.51	-1.31	No
May-02						117	366	31.97%	46.64%			
Jun-02	0	2	0.00%	1	0	202	516	39.15%	48.81%	-1.13	-1.69	No
Jul-02						214	475	45.05%	49.75%			
Aug-02	0	1	0.00%	0	0	226	578	39.10%	48.80%	-0.8	-1.49	No
Sep-02	1	5	20.00%	1	0	205	532	38.53%	48.67%	-0.85	-1.52	No
Oct-02						152	451	33.70%	47.27%			
Nov-02	0	1	0.00%	0	0	36	308	11.69%	32.13%	-0.36	-1.22	No
Dec-02	0	1	0.00%	0	0	45	325	13.85%	34.54%	-0.4	-1.24	No
Jan-03	0	1	0.00%	0	0	46	341	13.49%	34.16%	-0.39	-1.24	No
Feb-03	0	1	0.00%	0	0	46	370	12.43%	33.00%	-0.38	-1.23	No
Mar-03												



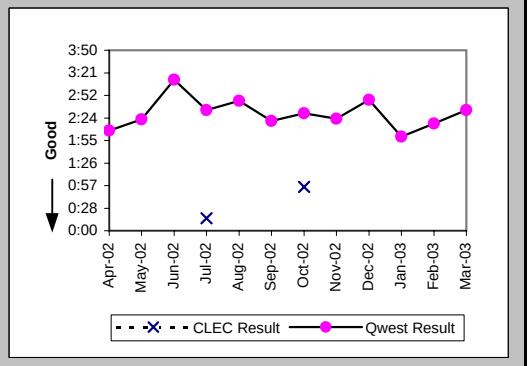
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						181	212	85.38%	35.33%			
May-02						205	240	85.42%	35.29%			
Jun-02						261	307	85.02%	35.69%			
Jul-02	2	2	100.00%	0	0	233	276	84.42%	36.27%	-0.61	-1.37	No
Aug-02						206	251	82.07%	38.36%			
Sep-02						172	215	80.00%	40.00%			
Oct-02	1	1	100.00%	0	0	152	186	81.72%	38.65%	-0.47	-1.29	No
Nov-02						126	148	85.14%	35.57%			
Dec-02						125	152	82.24%	38.22%			
Jan-03						138	155	89.03%	31.25%			
Feb-03						146	176	82.95%	37.60%			
Mar-03						135	174	77.59%	41.70%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

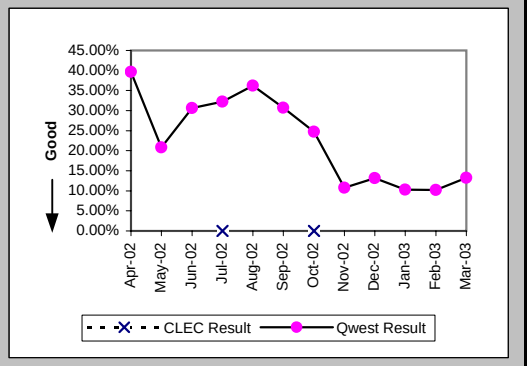
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						451:12	212	2:08	2:32			
May-02						567:31	240	2:22	2:48			
Jun-02						988:59	307	3:13	10:22			
Jul-02	0:32	2	0:16	0	0	710:14	276	2:34	4:12	-0.77	-1.47	No
Aug-02						694:21	251	2:46	5:09			
Sep-02						503:16	215	2:20	2:14			
Oct-02	0:56	1	0:56	0	0	463:43	186	2:30	3:46	-0.41	-1.25	No
Nov-02						351:34	148	2:23	4:00			
Dec-02						422:39	152	2:47	6:37			
Jan-03						310:35	155	2:00	1:56			
Feb-03						402:26	176	2:17	2:57			
Mar-03						447:12	174	2:34	2:54			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

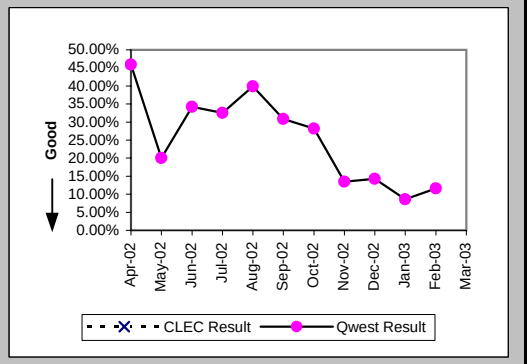
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						84	212	39.62%	48.91%			
May-02						50	240	20.83%	40.61%			
Jun-02						94	307	30.62%	46.09%			
Jul-02	0	2	0.00%	0	0	89	276	32.25%	46.74%	-0.97	-1.59	No
Aug-02						91	251	36.26%	48.07%			
Sep-02						66	215	30.70%	46.12%			
Oct-02	0	1	0.00%	0	0	46	186	24.73%	43.15%	-0.57	-1.35	No
Nov-02						16	148	10.81%	31.05%			
Dec-02						20	152	13.16%	33.80%			
Jan-03						16	155	10.32%	30.43%			
Feb-03						18	176	10.23%	30.30%			
Mar-03						23	174	13.22%	33.87%			



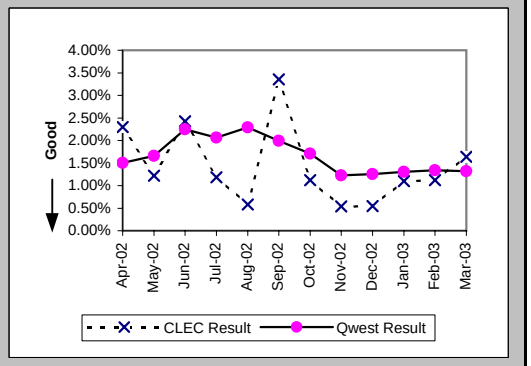
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						67	146	45.89%	49.83%			
May-02						35	175	20.00%	40.00%			
Jun-02						64	187	34.22%	47.45%			
Jul-02						55	169	32.54%	46.85%			
Aug-02						61	153	39.87%	48.96%			
Sep-02						41	133	30.83%	46.18%			
Oct-02						35	124	28.23%	45.01%			
Nov-02						14	104	13.46%	34.13%			
Dec-02						13	91	14.29%	34.99%			
Jan-03						9	105	8.57%	27.99%			
Feb-03						14	121	11.57%	31.99%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

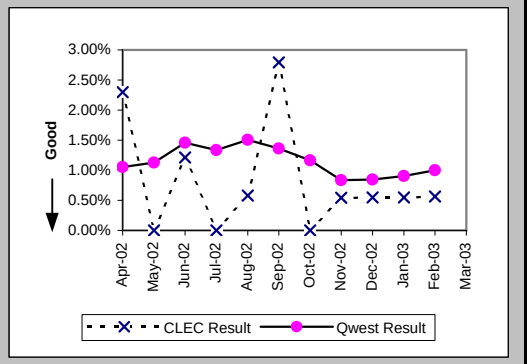
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	174	2.30%	1	0	721	47867	1.51%	12.18%	0.86	-0.48	No
May-02	2	164	1.22%	1	0	797	47925	1.66%	12.79%	-0.44	-1.27	No
Jun-02	4	165	2.42%	1	0	1084	48161	2.25%	14.83%	0.22	-0.87	No
Jul-02	2	169	1.18%	0	0	996	48301	2.06%	14.21%	-0.8	-1.49	No
Aug-02	1	172	0.58%	0	0	1111	48497	2.29%	14.96%	-1.5	-1.91	No
Sep-02	6	179	3.35%	1	0	973	48908	1.99%	13.96%	1.24	-0.25	No
Oct-02	2	178	1.12%	0	0	843	49294	1.71%	12.97%	-0.6	-1.37	No
Nov-02	1	185	0.54%	0	0	605	49402	1.22%	11.00%	-0.84	-1.51	No
Dec-02	1	182	0.55%	0	0	618	49270	1.25%	11.13%	-0.85	-1.52	No
Jan-03	2	182	1.10%	0	0	641	49226	1.30%	11.34%	-0.24	-1.15	No
Feb-03	2	178	1.12%	0	0	659	49095	1.34%	11.51%	-0.25	-1.15	No
Mar-03	3	183	1.64%	3	0	645	48924	1.32%	11.41%	0.44	-0.73	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

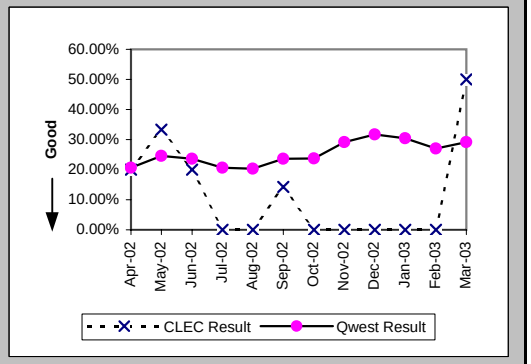
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	174	2.30%	1	0	503	47867	1.05%	10.20%	1.45	-0.12	No
May-02	0	164	0.00%	0	0	541	47925	1.13%	10.56%	-1.37	-1.83	No
Jun-02	2	165	1.21%	1	0	703	48161	1.46%	11.99%	-0.26	-1.16	No
Jul-02	0	169	0.00%	0	0	644	48301	1.33%	11.47%	-1.51	-1.92	No
Aug-02	1	172	0.58%	0	0	731	48497	1.51%	12.18%	-0.99	-1.6	No
Sep-02	5	179	2.79%	1	0	665	48908	1.36%	11.58%	1.5	-0.09	No
Oct-02	0	178	0.00%	0	0	575	49294	1.17%	10.74%	-1.45	-1.88	No
Nov-02	1	185	0.54%	0	0	412	49402	0.83%	9.09%	-0.44	-1.27	No
Dec-02	1	182	0.55%	0	0	416	49270	0.84%	9.15%	-0.43	-1.26	No
Jan-03	1	182	0.55%	0	0	446	49226	0.91%	9.48%	-0.51	-1.31	No
Feb-03	1	178	0.56%	0	0	491	49095	1.00%	9.95%	-0.59	-1.36	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

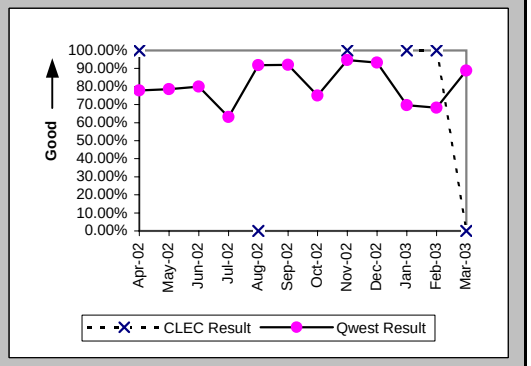
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	5	20.00%	0	0	188	909	20.68%	40.50%	-0.04	-1.02	No
May-02	1	3	33.33%	0	0	260	1057	24.60%	43.07%	0.34	-0.79	No
Jun-02	1	5	20.00%	0	0	335	1419	23.61%	42.47%	-0.19	-1.12	No
Jul-02	0	2	0.00%	0	0	259	1255	20.64%	40.47%	-0.72	-1.44	No
Aug-02	0	1	0.00%	0	0	284	1395	20.36%	40.27%	-0.51	-1.31	No
Sep-02	1	7	14.29%	0	0	300	1273	23.57%	42.44%	-0.58	-1.35	No
Oct-02	0	2	0.00%	0	0	262	1105	23.71%	42.53%	-0.79	-1.48	No
Nov-02	0	1	0.00%	0	0	249	854	29.16%	45.45%	-0.64	-1.39	No
Dec-02	0	1	0.00%	0	0	287	905	31.71%	46.54%	-0.68	-1.41	No
Jan-03	0	2	0.00%	0	0	281	922	30.48%	46.03%	-0.94	-1.57	No
Feb-03	0	2	0.00%	0	0	244	903	27.02%	44.41%	-0.86	-1.52	No
Mar-03	3	6	50.00%	0	0	266	911	29.20%	45.47%	1.03	-0.37	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

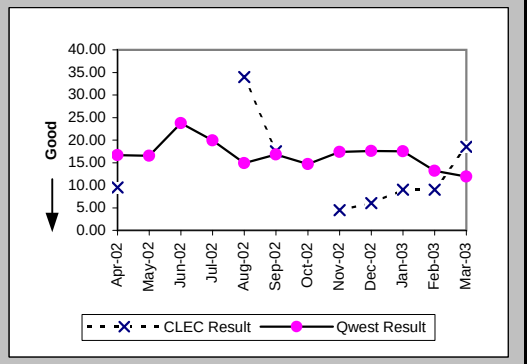
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	14	18	77.78%	41.57%	-0.72	-1.44	No
May-02						22	28	78.57%	41.03%			
Jun-02						40	50	80.00%	40.00%			
Jul-02						12	19	63.16%	48.24%			
Aug-02	0	1	0.00%	0	0	56	61	91.80%	27.43%	1.71	0.04	Yes
Sep-02						35	38	92.11%	26.97%			
Oct-02						24	32	75.00%	43.30%			
Nov-02	1	1	100.00%	1	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Dec-02						14	15	93.33%	24.94%			
Jan-03	1	1	100.00%	1	0	30	43	69.77%	45.93%	-0.65	-1.4	No
Feb-03	1	1	100.00%	0	0	28	41	68.29%	46.53%	-0.67	-1.41	No
Mar-03	0	1	0.00%	1	0	64	72	88.89%	31.43%	1.58	-0.04	No



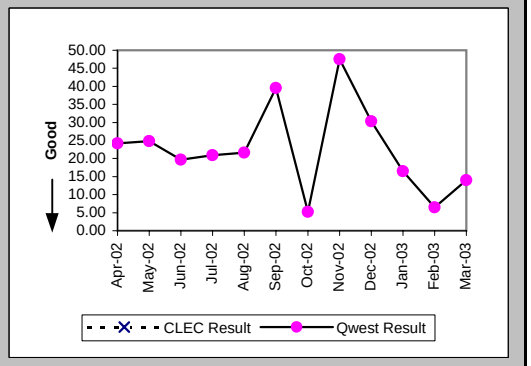
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	19	2	9.50	0	0	533	32	16.66	13.17	-0.75	-1.45	No
May-02						693	42	16.50	14.38			
Jun-02						1570	66	23.79	16.15			
Jul-02						916	46	19.91	17.47			
Aug-02	34	1	34.00	0	0	1281	86	14.90	11.00	1.43	-0.13	No
Sep-02	35	2	17.50	0	0	1126	67	16.81	14.37	0.53	-0.68	No
Oct-02						807	55	14.67	8.10			
Nov-02	9	2	4.50	0	0	521	30	17.37	27.58	-0.64	-1.39	No
Dec-02	6	1	6.00	0	0	474	27	17.56	20.50	-0.55	-1.34	No
Jan-03	18	2	9.00	0	0	1278	73	17.51	23.09	-0.51	-1.31	No
Feb-03	9	1	9.00	0	0	753	57	13.21	7.78	-0.54	-1.33	No
Mar-03	37	2	18.50	0	0	963	81	11.89	12.34	0.91	-0.45	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

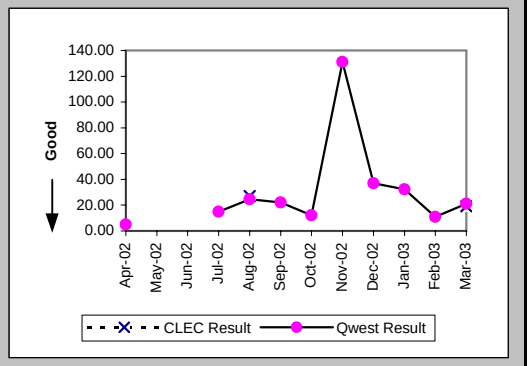
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	5	24.20	19.78			
May-02						174	7	24.86	23.77			
Jun-02						216	11	19.64	14.51			
Jul-02						188	9	20.89	17.56			
Aug-02						65	3	21.67	18.90			
Sep-02						237	6	39.50	17.69			
Oct-02						26	5	5.20	5.50			
Nov-02						95	2	47.50	43.13			
Dec-02						91	3	30.33	26.27			
Jan-03						33	2	16.50	21.92			
Feb-03						71	11	6.45	7.99			
Mar-03						98	7	14.00	20.69			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

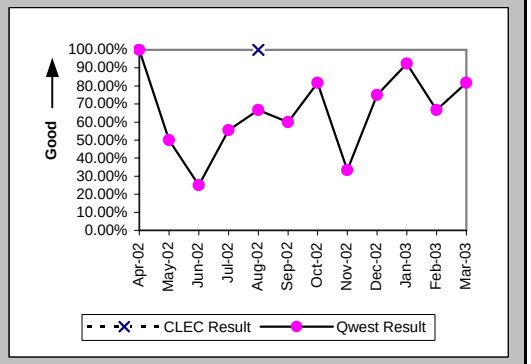
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02						15	1	15.00				
Aug-02	27	1	27.00	0	0	98	4	24.50	12.48	0.03	-0.98	No
Sep-02						22	1	22.00				
Oct-02						61	5	12.20	8.41			
Nov-02						131	1	131.00				
Dec-02						37	1	37.00				
Jan-03						388	12	32.33	33.89			
Feb-03						33	3	11.00	9.00			
Mar-03	19	1	19.00	0	0	42	2	21.00	19.80	-0.08	-1.05	No



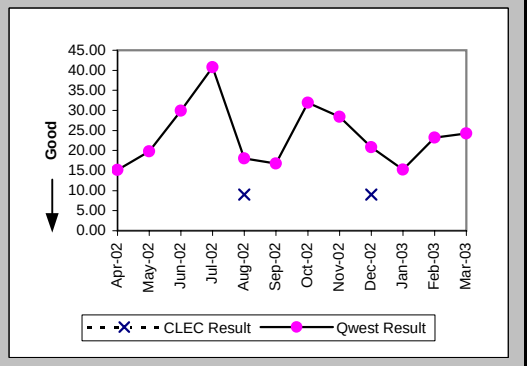
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						5	9	55.56%	49.69%			
Aug-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Sep-02						3	5	60.00%	48.99%			
Oct-02						9	11	81.82%	38.57%			
Nov-02						1	3	33.33%	47.14%			
Dec-02						3	4	75.00%	43.30%			
Jan-03						12	13	92.31%	26.65%			
Feb-03						4	6	66.67%	47.14%			
Mar-03						9	11	81.82%	38.57%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

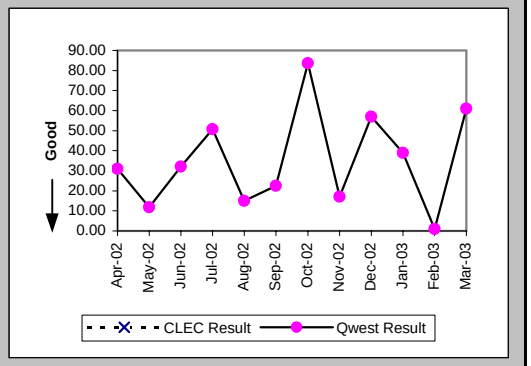
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	8	15.12	12.94			
May-02						198	10	19.80	10.05			
Jun-02						299	10	29.90	25.83			
Jul-02						571	14	40.79	41.15			
Aug-02	9	1	9.00	0	0	90	5	18.00	13.29	-0.62	-1.38	No
Sep-02						151	9	16.78	15.08			
Oct-02						574	18	31.89	49.61			
Nov-02						142	5	28.40	24.48			
Dec-02	9	1	9.00	0	0	104	5	20.80	25.79	-0.42	-1.25	No
Jan-03						228	15	15.20	20.91			
Feb-03						209	9	23.22	35.32			
Mar-03						315	13	24.23	32.16			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

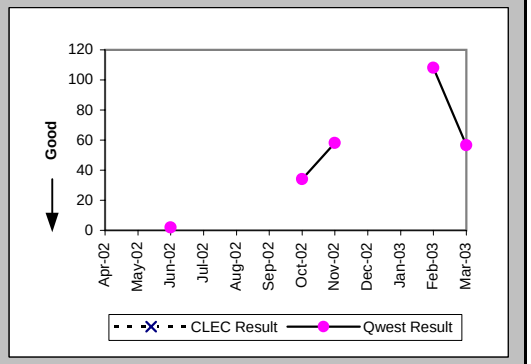
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						31	1	31.00				
May-02						47	4	11.75	6.08			
Jun-02						128	4	32.00	30.75			
Jul-02						304	6	50.67	13.91			
Aug-02						30	2	15.00	16.97			
Sep-02						45	2	22.50	24.75			
Oct-02						251	3	83.67	101.85			
Nov-02						34	2	17.00	7.07			
Dec-02						57	1	57.00				
Jan-03						39	1	39.00				
Feb-03						1	1	1.00				
Mar-03						61	1	61.00				



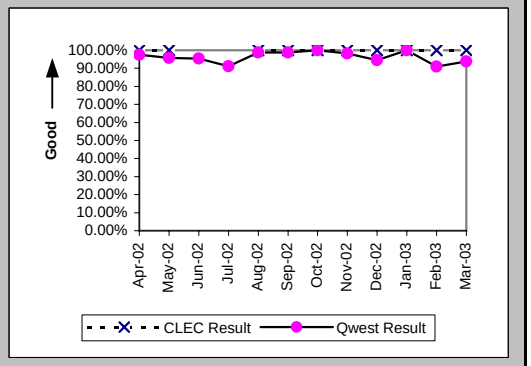
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						68	2	34.00	45.25			
Nov-02						58	1	58.00				
Dec-02												
Jan-03												
Feb-03						108	1	108.00				
Mar-03						113	2	56.50	51.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

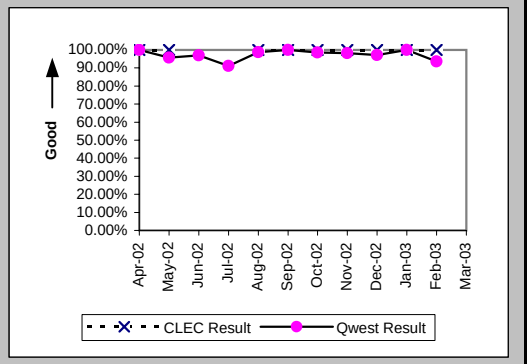
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	40	41	97.56%	15.43%	-0.22	-1.13	No
May-02	1	1	100.00%	0	0	45	47	95.74%	20.18%	-0.21	-1.13	No
Jun-02						62	65	95.38%	20.98%			
Jul-02						62	68	91.18%	28.36%			
Aug-02	1	1	100.00%	0	0	76	77	98.70%	11.32%	-0.11	-1.07	No
Sep-02	2	2	100.00%	0	0	84	85	98.82%	10.78%	-0.15	-1.09	No
Oct-02	1	1	100.00%			75	75	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%			54	55	98.18%	13.36%	-0.13	-1.08	No
Dec-02	2	2	100.00%			34	36	94.44%	22.91%	-0.33	-1.2	No
Jan-03	2	2	100.00%			62	62	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%			71	78	91.03%	28.58%	-0.44	-1.27	No
Mar-03	2	2	100.00%			76	81	93.83%	24.07%	-0.36	-1.22	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

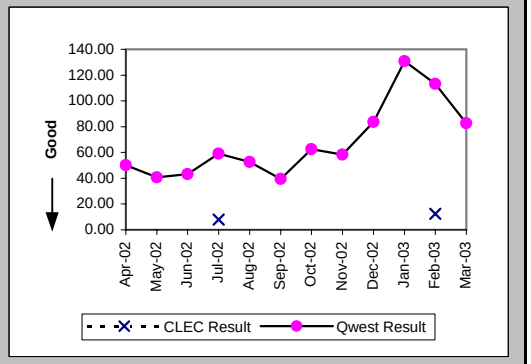
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	45	47	95.74%	20.18%	-0.21	-1.13	No
Jun-02						63	65	96.92%	17.27%			
Jul-02						62	68	91.18%	28.36%			
Aug-02	1	1	100.00%	0	0	76	77	98.70%	11.32%	-0.11	-1.07	No
Sep-02	2	2	100.00%	0	0	85	85	100.00%	N/A	N/A	N/A	
Oct-02	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
Nov-02	1	1	100.00%	0	0	54	55	98.18%	13.36%	-0.13	-1.08	No
Dec-02	2	2	100.00%	0	0	35	36	97.22%	16.43%	-0.23	-1.14	No
Jan-03	2	2	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	73	78	93.59%	24.49%	-0.37	-1.22	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

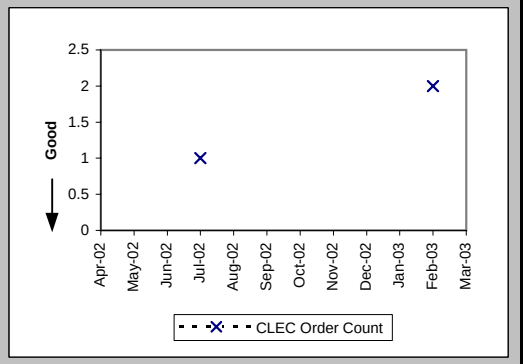
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						854	17	50.24	119.20			
May-02						938	23	40.78	108.75			
Jun-02						866	20	43.30	121.60			
Jul-02	8	1	8.00	0	0	769	13	59.15	155.56	-0.32	-1.19	No
Aug-02						999	19	52.58	132.79			
Sep-02						1186	30	39.53	111.46			
Oct-02						1065	17	62.65	150.24			
Nov-02						1223	21	58.24	139.47			
Dec-02						1253	15	83.53	168.23			
Jan-03						1047	8	130.88	232.91			
Feb-03	25	2	12.50	0	0	1131	10	113.10	216.47	-0.6	-1.36	No
Mar-03						1073	13	82.54	201.95			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

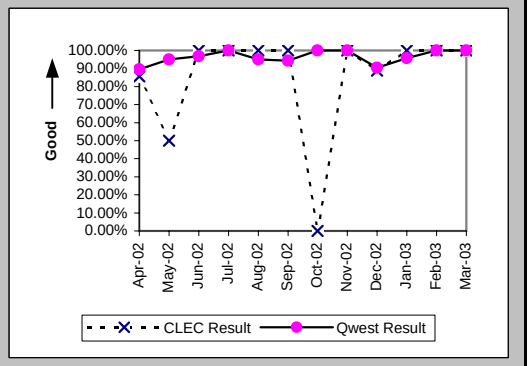
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	1
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	2
Mar-03	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

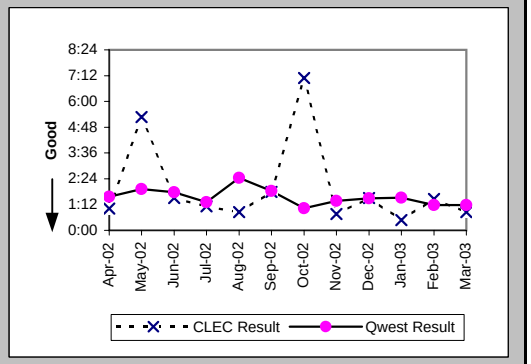
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	7	85.71%	2	0	17	19	89.47%	30.69%	0.2	-0.88	No
May-02	1	2	50.00%	2	0	19	20	95.00%	21.79%	1.39	-0.15	No
Jun-02	3	3	100.00%	0	0	30	31	96.77%	17.67%	-0.3	-1.18	No
Jul-02	7	7	100.00%	1	0	29	29	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	19	20	95.00%	21.79%	-0.42	-1.25	No
Sep-02	9	9	100.00%	1	0	33	35	94.29%	23.21%	-0.66	-1.4	No
Oct-02	0	1	0.00%	1	0	25	25	100.00%	N/A	N/A	0.33	Yes
Nov-02	2	2	100.00%	2	0	31	31	100.00%	N/A	N/A	N/A	
Dec-02	8	9	88.89%	0	0	19	21	90.48%	29.35%	0.08	-0.95	No
Jan-03	1	1	100.00%	2	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Feb-03	5	5	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	1	0	21	21	100.00%	N/A	N/A	N/A	



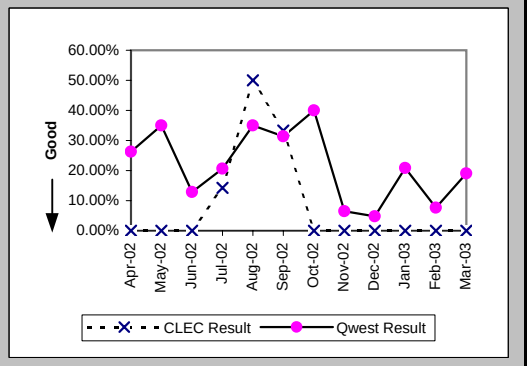
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7:09	7	1:01	2	0	29:50	19	1:34	2:40	-0.47	-1.28	No
May-02	10:32	2	5:16	2	0	38:20	20	1:55	2:31	1.17	-0.29	No
Jun-02	4:31	3	1:30	0	0	54:42	31	1:46	3:07	-0.14	-1.08	No
Jul-02	7:52	7	1:07	1	0	38:20	29	1:19	1:02	-0.45	-1.27	No
Aug-02	3:25	4	0:51	0	0	49:08	20	2:27	5:49	-0.5	-1.31	No
Sep-02	16:02	9	1:47	1	0	64:25	35	1:50	3:37	-0.04	-1.03	No
Oct-02	7:05	1	7:05	1	0	25:47	25	1:02	0:57	2.03	0.24	Yes
Nov-02	1:31	2	0:46	2	0	42:20	31	1:22	0:54	-0.93	-1.56	No
Dec-02	13:28	9	1:30	0	0	31:08	21	1:29	1:36	0.01	-1	No
Jan-03	0:29	1	0:29	2	0	36:35	24	1:31	1:45	-0.58	-1.35	No
Feb-03	7:19	5	1:28	2	0	30:36	26	1:11	0:59	0.59	-0.64	No
Mar-03	0:51	1	0:51	1	0	24:56	21	1:11	0:50	-0.4	-1.24	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

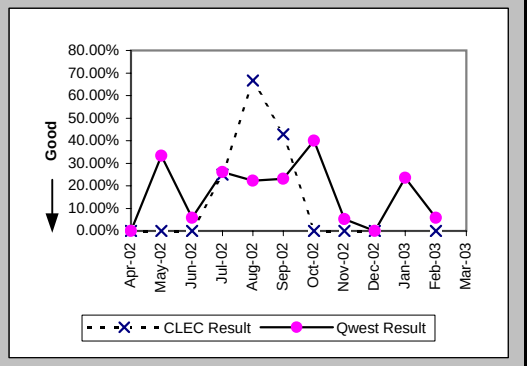
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	2	0	5	19	26.32%	44.03%	-1.35	-1.82	No
May-02	0	2	0.00%	2	0	7	20	35.00%	47.70%	-0.99	-1.6	No
Jun-02	0	3	0.00%	0	0	4	31	12.90%	33.52%	-0.64	-1.39	No
Jul-02	1	7	14.29%	1	0	6	29	20.69%	40.51%	-0.38	-1.23	No
Aug-02	2	4	50.00%	0	0	7	20	35.00%	47.70%	0.47	-0.72	No
Sep-02	3	9	33.33%	1	0	11	35	31.43%	46.42%	0.08	-0.95	No
Oct-02	0	1	0.00%	1	0	10	25	40.00%	48.99%	-0.8	-1.49	No
Nov-02	0	2	0.00%	2	0	2	31	6.45%	24.57%	-0.36	-1.22	No
Dec-02	0	9	0.00%	0	0	1	21	4.76%	21.30%	-0.56	-1.34	No
Jan-03	0	1	0.00%	2	0	5	24	20.83%	40.61%	-0.5	-1.31	No
Feb-03	0	5	0.00%	2	0	2	26	7.69%	26.65%	-0.59	-1.36	No
Mar-03	0	1	0.00%	1	0	4	21	19.05%	39.27%	-0.47	-1.29	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

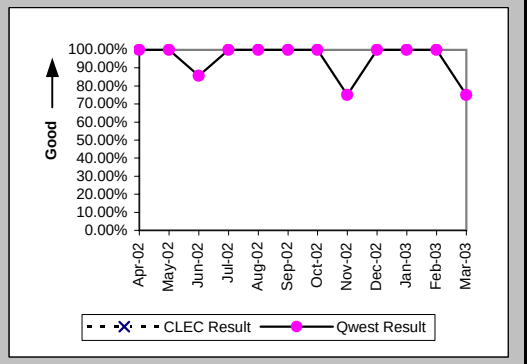
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	2	0	0	4	0.00%	N/A	N/A	N/A	
May-02	0	2	0.00%	2	0	3	9	33.33%	47.14%	-0.9	-1.55	No
Jun-02	0	2	0.00%	0	0	1	17	5.88%	23.53%	-0.33	-1.2	No
Jul-02	1	4	25.00%	1	0	6	23	26.09%	43.91%	-0.05	-1.03	No
Aug-02	2	3	66.67%	0	0	2	9	22.22%	41.57%	1.18	-0.28	No
Sep-02	3	7	42.86%	1	0	3	13	23.08%	42.13%	0.82	-0.5	No
Oct-02	0	1	0.00%	1	0	6	15	40.00%	48.99%	-0.79	-1.48	No
Nov-02	0	1	0.00%	2	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Dec-02	0	7	0.00%	0	0	0	14	0.00%	N/A	N/A	N/A	
Jan-03						4	17	23.53%	42.42%			
Feb-03	0	1	0.00%	2	0	1	17	5.88%	23.53%	-0.24	-1.15	No
Mar-03												



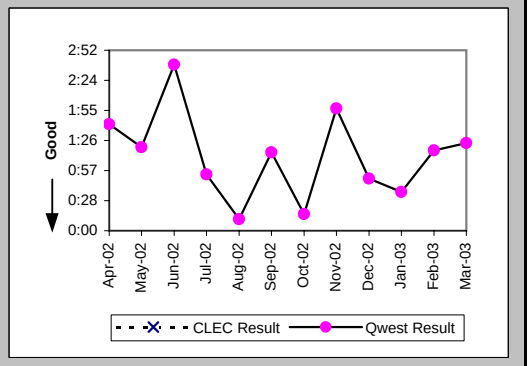
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						3	4	75.00%	43.30%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			
Mar-03						3	4	75.00%	43.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

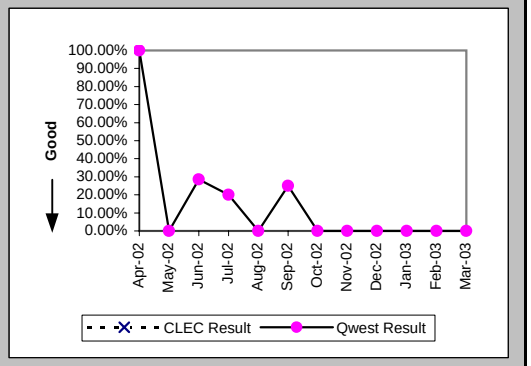
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5:05	3	1:42	1:30			
May-02						6:41	5	1:20	1:05			
Jun-02						18:34	7	2:39	2:25			
Jul-02						4:30	5	0:54	0:55			
Aug-02						0:11	1	0:11				
Sep-02						5:02	4	1:15	1:01			
Oct-02						0:16	1	0:16				
Nov-02						7:50	4	1:57	2:10			
Dec-02						1:39	2	0:50	0:02			
Jan-03						0:37	1	0:37				
Feb-03						2:35	2	1:17	0:09			
Mar-03						5:34	4	1:24	2:35			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

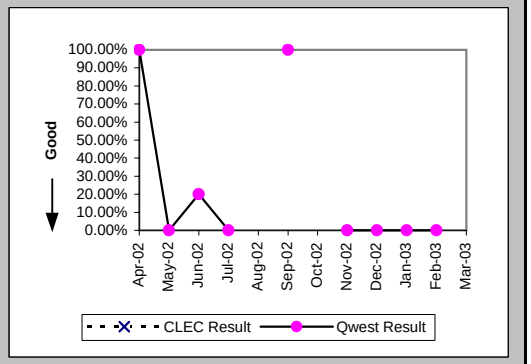
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						0	1	0.00%	0.00%			
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	4	0.00%	0.00%			



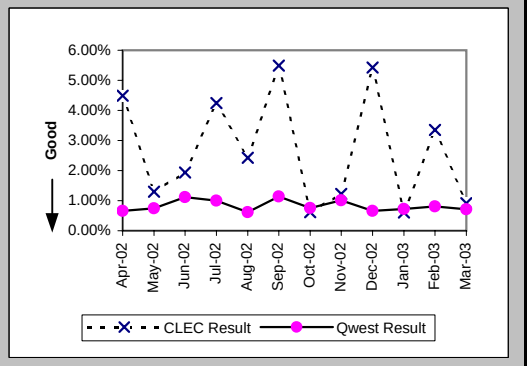
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

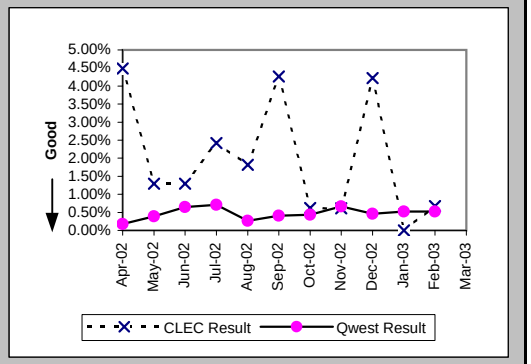
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	156	4.49%	2	0	22	3355	0.66%	8.07%	3.72	1.26	Yes
May-02	2	154	1.30%	2	0	25	3367	0.74%	8.58%	0.77	-0.53	No
Jun-02	3	155	1.94%	0	0	38	3392	1.12%	10.52%	0.91	-0.45	No
Jul-02	7	165	4.24%	1	0	34	3383	1.01%	9.97%	3.01	0.83	Yes
Aug-02	4	165	2.42%	0	0	21	3414	0.62%	7.82%	2.2	0.34	Yes
Sep-02	9	164	5.49%	1	0	39	3424	1.14%	10.61%	3.64	1.21	Yes
Oct-02	1	162	0.62%	1	0	26	3442	0.76%	8.66%	-0.2	-1.12	No
Nov-02	2	163	1.23%	2	0	35	3451	1.01%	10.02%	0.33	-0.8	No
Dec-02	9	166	5.42%	0	0	23	3462	0.66%	8.12%	4.45	1.7	Yes
Jan-03	1	166	0.60%	2	0	25	3469	0.72%	8.46%	-0.18	-1.11	No
Feb-03	5	149	3.36%	2	0	28	3470	0.81%	8.95%	2.55	0.55	Yes
Mar-03	1	109	0.92%	1	0	25	3496	0.72%	8.43%	0.31	-0.81	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

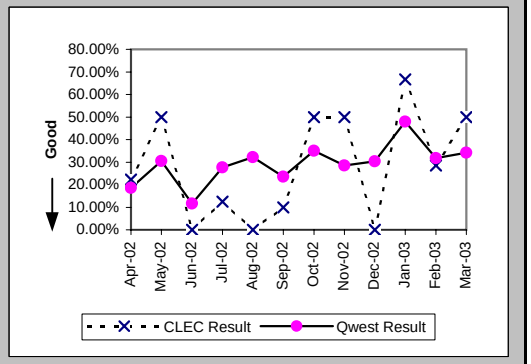
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	156	4.49%	2	0	6	3355	0.18%	4.23%	5.04	2.06	Yes
May-02	2	154	1.30%	2	0	13	3367	0.39%	6.20%	1.43	-0.13	No
Jun-02	2	155	1.29%	0	0	22	3392	0.65%	8.03%	0.91	-0.45	No
Jul-02	4	165	2.42%	1	0	24	3383	0.71%	8.39%	2.02	0.23	Yes
Aug-02	3	165	1.82%	0	0	9	3414	0.26%	5.13%	2.45	0.49	Yes
Sep-02	7	164	4.27%	1	0	14	3424	0.41%	6.38%	4.22	1.57	Yes
Oct-02	1	162	0.62%	1	0	15	3442	0.44%	6.59%	0.38	-0.77	No
Nov-02	1	163	0.61%	2	0	23	3451	0.67%	8.14%	-0.08	-1.05	No
Dec-02	7	166	4.22%	0	0	16	3462	0.46%	6.78%	4.07	1.47	Yes
Jan-03	0	166	0.00%	0	0	18	3469	0.52%	7.18%	-0.91	-1.55	No
Feb-03	1	149	0.67%	2	0	18	3470	0.52%	7.18%	0.31	-0.81	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

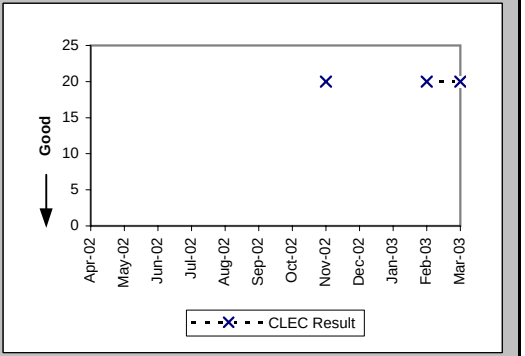
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	9	22.22%	0	0	5	27	18.52%	38.84%	0.17	-0.9	No
May-02	2	4	50.00%	0	0	11	36	30.56%	46.06%	0.7	-0.58	No
Jun-02	0	3	0.00%	0	0	5	43	11.63%	32.06%	-0.61	-1.37	No
Jul-02	1	8	12.50%	0	0	13	47	27.66%	44.73%	-0.89	-1.54	No
Aug-02	0	4	0.00%	0	0	10	31	32.26%	46.75%	-1.3	-1.79	No
Sep-02	1	10	10.00%	0	0	12	51	23.53%	42.42%	-0.92	-1.56	No
Oct-02	1	2	50.00%	0	0	14	40	35.00%	47.70%	0.32	-0.8	No
Nov-02	2	4	50.00%	0	0	14	49	28.57%	45.18%	0.8	-0.51	No
Dec-02	0	9	0.00%	0	0	10	33	30.30%	45.96%	-1.75	-2.07	No
Jan-03	2	3	66.67%	0	0	23	48	47.92%	49.96%	0.52	-0.68	No
Feb-03	2	7	28.57%	0	0	13	41	31.71%	46.53%	-0.16	-1.1	No
Mar-03	1	2	50.00%	0	0	13	38	34.21%	47.44%	0.34	-0.79	No



Checklist #5 - Dark Fiber - IOF Installation

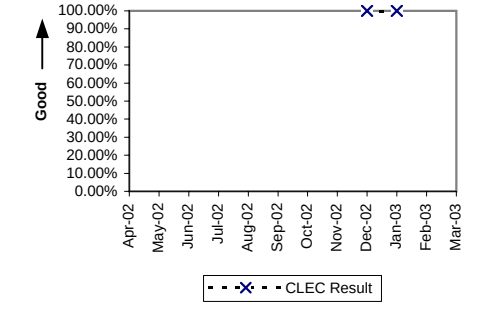
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	20	1	20.00	0	0	
Dec-02						
Jan-03						
Feb-03	20	1	20.00	0	0	
Mar-03	40	2	20.00	1	0	0.00



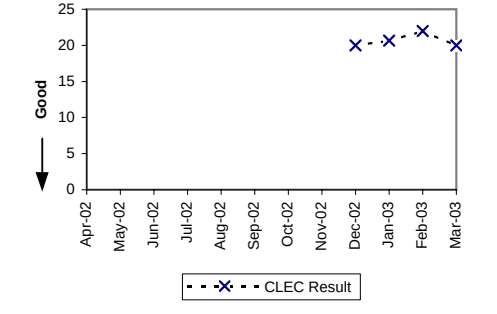
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03	2	2	100.00%	1	0	0.00%
Feb-03						
Mar-03						



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

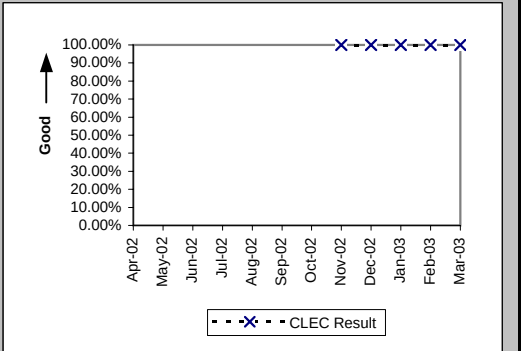
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02	40	2	20.00	0	0	0.00
Jan-03	62	3	20.67	0	0	1.15
Feb-03	22	1	22.00	0	1	
Mar-03	20	1	20.00	0	0	



Checklist #5 - Dark Fiber - IOF Installation

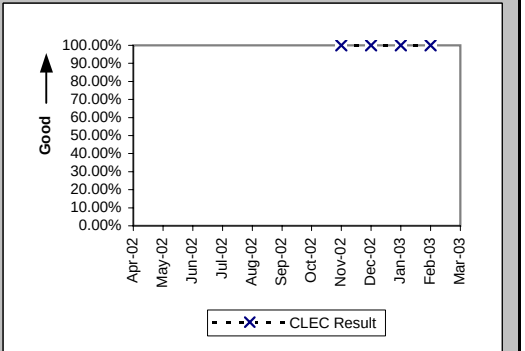
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	1	1	100.00%			0.00%
Dec-02	2	2	100.00%			0.00%
Jan-03	5	5	100.00%			0.00%
Feb-03	5	5	100.00%			0.00%
Mar-03	3	3	100.00%			0.00%



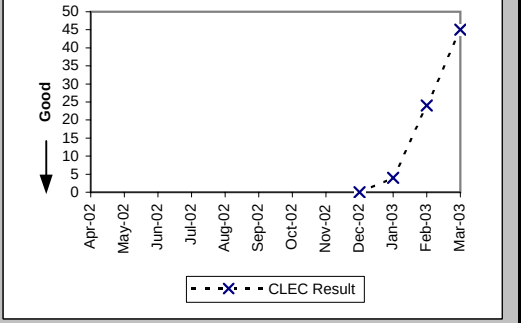
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	2	2	100.00%	0	0	0.00%
Jan-03	5	5	100.00%	0	0	0.00%
Feb-03	5	5	100.00%	0	0	0.00%
Mar-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

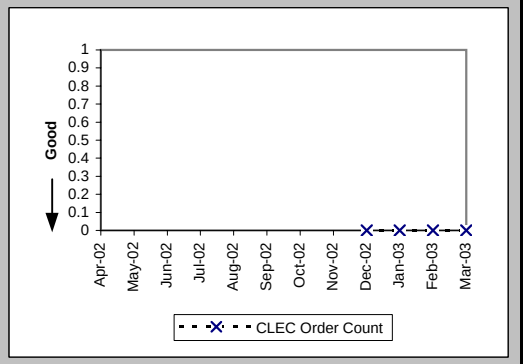
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02	0	2	0.00	0	0	0.00
Jan-03	4	1	4.00	0	0	
Feb-03	24	1	24.00	0	0	
Mar-03	45	1	45.00	0	0	



Checklist #5 - Dark Fiber - IOF Installation

Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - IOF (OP-15B) (Diagnostic)

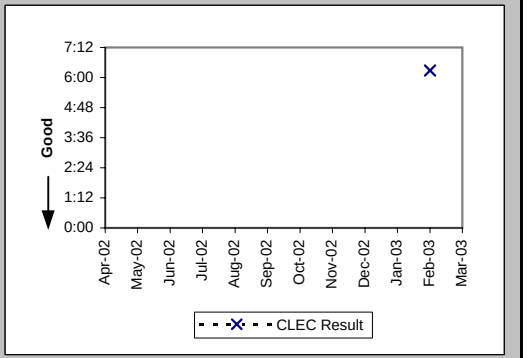
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	0
Jan-03	0
Feb-03	0
Mar-03	0



Checklist #5 - Dark Fiber - IOF Repair

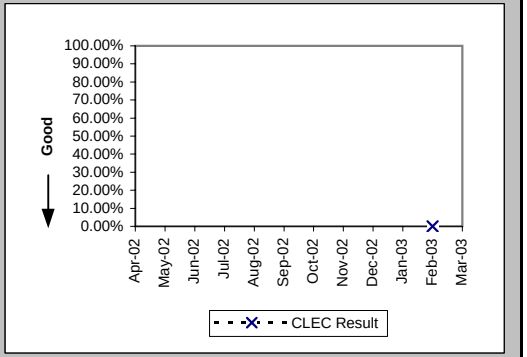
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	12:34	2	6:17	0	0	0:25
Mar-03						



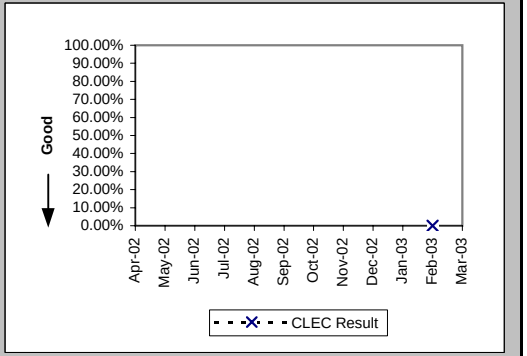
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0	2	0.00%	0	0	0.00%
Mar-03						



Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

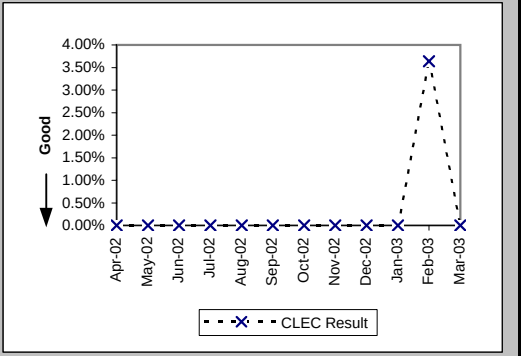
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0	2	0.00%	0	0	0.00%
Mar-03						



Checklist #5 - Dark Fiber - IOF Repair

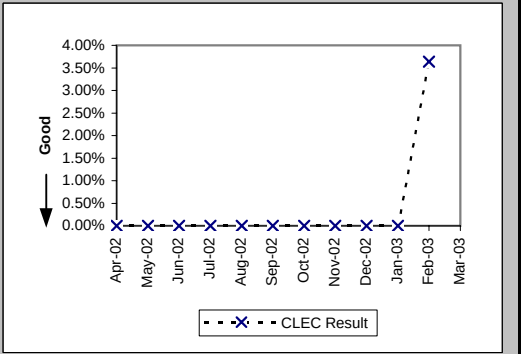
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	0	40	0.00%	0	0	0.00%
May-02	0	40	0.00%	0	0	0.00%
Jun-02	0	40	0.00%	0	0	0.00%
Jul-02	0	40	0.00%	0	0	0.00%
Aug-02	0	40	0.00%	0	0	0.00%
Sep-02	0	42	0.00%	0	0	0.00%
Oct-02	0	42	0.00%	0	0	0.00%
Nov-02	0	43	0.00%	0	0	0.00%
Dec-02	0	46	0.00%	0	0	0.00%
Jan-03	0	52	0.00%	0	0	0.00%
Feb-03	2	55	3.64%	0	0	18.72%
Mar-03	0	59	0.00%	0	0	0.00%



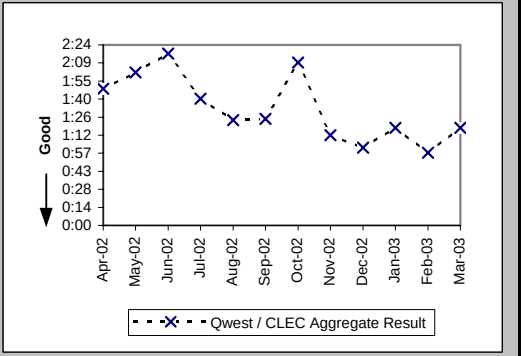
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Apr-02	0	40	0.00%	0	0	0.00%
May-02	0	40	0.00%	0	0	0.00%
Jun-02	0	40	0.00%	0	0	0.00%
Jul-02	0	40	0.00%	0	0	0.00%
Aug-02	0	40	0.00%	0	0	0.00%
Sep-02	0	42	0.00%	0	0	0.00%
Oct-02	0	42	0.00%	0	0	0.00%
Nov-02	0	43	0.00%	0	0	0.00%
Dec-02	0	46	0.00%	0	0	0.00%
Jan-03	0	52	0.00%	0	0	0.00%
Feb-03	2	55	3.64%	0	0	18.72%
Mar-03						



Checklist #7 - E911

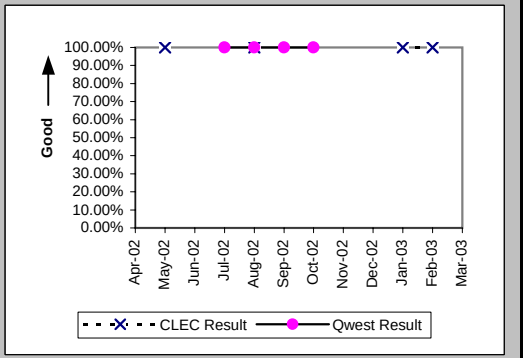
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Apr-02	1:49	0	0
May-02	2:02	0	0
Jun-02	2:17	0	0
Jul-02	1:41	0	0
Aug-02	1:24	0	0
Sep-02	1:25	0	0
Oct-02	2:10	0	0
Nov-02	1:12	0	0
Dec-02	1:02	0	0
Jan-03	1:18	0	0
Feb-03	0:58	0	0
Mar-03	1:18	0	0



Checklist #7 - E911/911 Trunk Installation

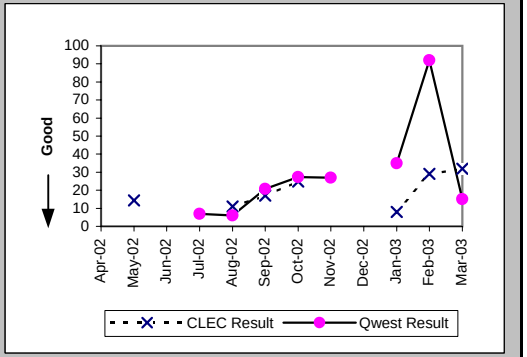
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	5	5	100.00%	3	0							
Jun-02												
Jul-02						2	2	100.00%	0.00%			
Aug-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02						3	3	100.00%	0.00%			
Oct-02						58	58	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03	2	2	100.00%	0	0							
Feb-03	1	1	100.00%	0	0							
Mar-03												



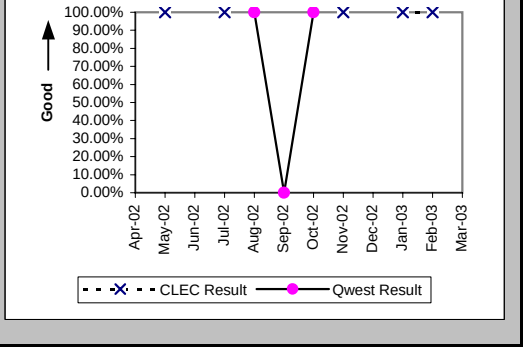
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	72	5	14.40	0	0							
Jun-02												
Jul-02						14	2	7.00	0.00			
Aug-02	22	2	11.00	0	0	18	3	6.00	5.20	1.38	-0.16	No
Sep-02	136	8	17.00	0	0	270	13	20.77	9.00	-0.93	-1.57	No
Oct-02	248	10	24.80	0	0	1661	61	27.23	3.84	-1.86	-2.13	No
Nov-02						378	14	27.00	0.00			
Dec-02												
Jan-03	16	2	8.00	0	0	140	4	35.00	0.00			
Feb-03	29	1	29.00	0	0	184	2	92.00	0.00			
Mar-03	32	1	32.00	0	0	15	1	15.00				



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

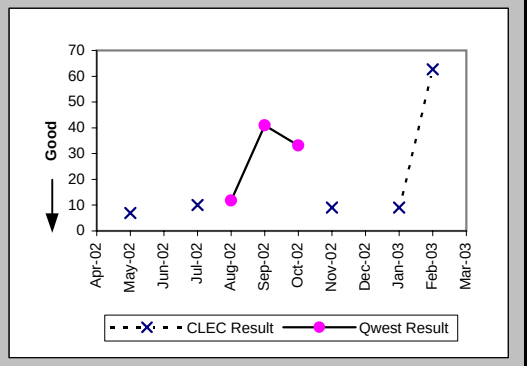
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	1	1	100.00%	12	0							
Jun-02												
Jul-02	1	1	100.00%	0	0							
Aug-02						4	4	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			
Nov-02	2	2	100.00%	0	0							
Dec-02												
Jan-03	3	3	100.00%	0	0							
Feb-03	2	2	100.00%	21	0							
Mar-03												



Checklist #7 - E911/911 Trunk Installation

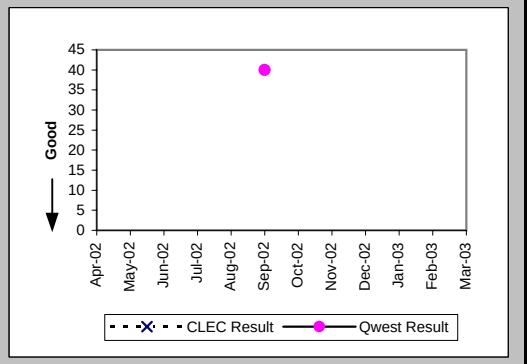
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02	7	1	7.00	0	0							
Jun-02												
Jul-02	10	1	10.00	0	0							
Aug-02						47	4	11.75	4.19			
Sep-02						287	7	41.00	5.29			
Oct-02						364	11	33.09	27.25			
Nov-02	18	2	9.00	0	0							
Dec-02												
Jan-03	27	3	9.00	0	0							
Feb-03	1441	23	62.65	0	0							
Mar-03												



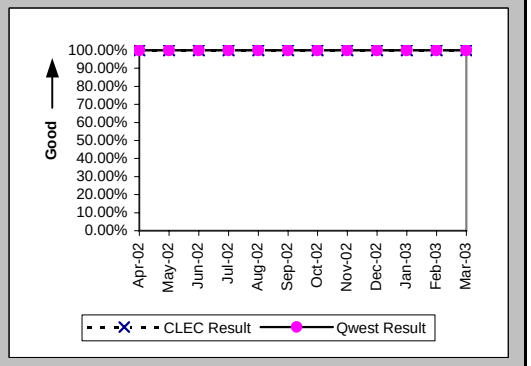
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						40	1	40.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

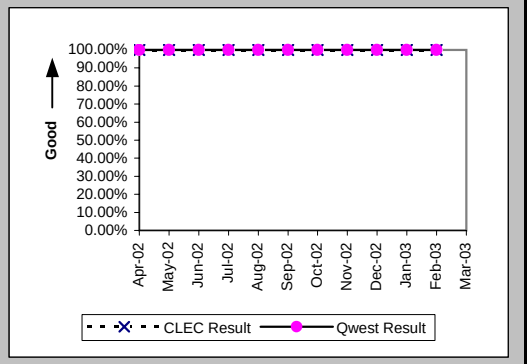
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02	15	15	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%			46	46	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%			43	43	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%			7	7	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%			2	2	100.00%	N/A	N/A	N/A	
Feb-03	15	15	100.00%			3	3	100.00%	N/A	N/A	N/A	
Mar-03	13	13	100.00%			2	2	100.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

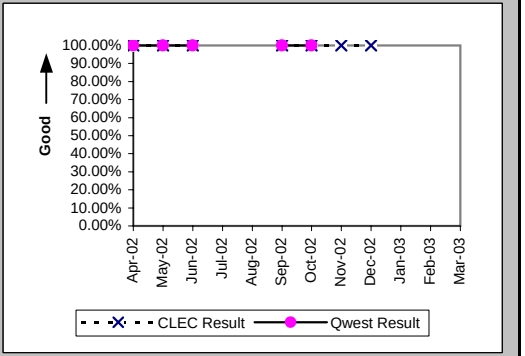
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02	15	15	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Oct-02	9	9	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-03	15	15	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-03												



Checklist #7 - E911/911 Trunk Repair

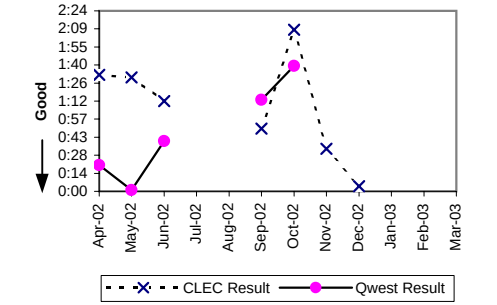
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02												
Aug-02												
Sep-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0							
Dec-02	1	1	100.00%	0	0							
Jan-03												
Feb-03												
Mar-03												



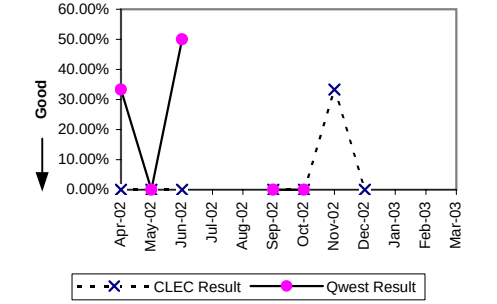
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3:06	2	1:33	0	0	1:02	3	0:21	0:28	1.41	-0.14	No
May-02	1:31	1	1:31	0	0	0:01	1	0:01				
Jun-02	1:12	1	1:12	0	0	1:19	2	0:40	0:54	-0.68	-1.41	No
Jul-02												
Aug-02												
Sep-02	2:31	3	0:50	0	0	1:13	1	1:13				
Oct-02	4:18	2	2:09	0	0	3:21	2	1:40	2:09	0.53	-0.68	No
Nov-02	1:41	3	0:34	0	0							
Dec-02	0:04	1	0:04	0	0							
Jan-03												
Feb-03												
Mar-03												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

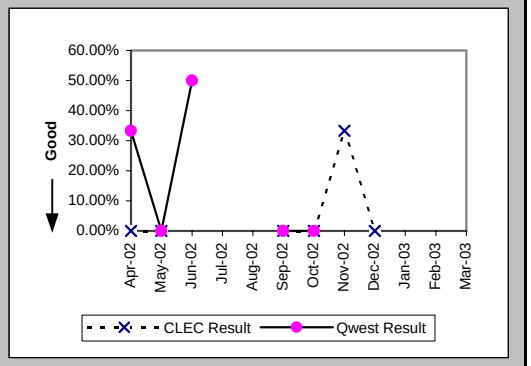
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	0	0	1	3	33.33%	47.14%	-0.77	-1.47	No
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jul-02												
Aug-02												
Sep-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Nov-02	1	3	33.33%	0	0							
Dec-02	0	1	0.00%	0	0							
Jan-03												
Feb-03												
Mar-03												



Checklist #7 - E911/911 Trunk Repair

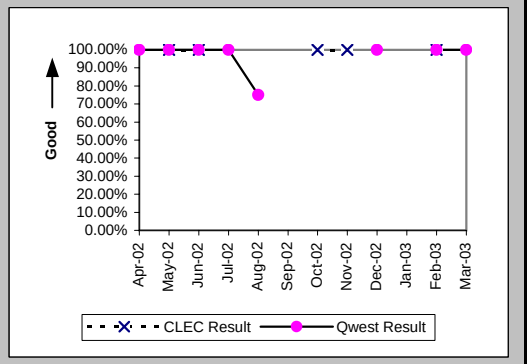
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02						1	2	50.00%	50.00%			
Jul-02												
Aug-02												
Sep-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Nov-02	1	3	33.33%	0	0							
Dec-02	0	1	0.00%	0	0							
Jan-03												
Feb-03												
Mar-03												



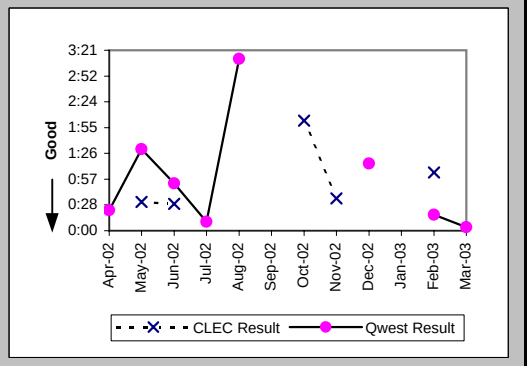
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	4	75.00%	43.30%			
Sep-02												
Oct-02	1	1	100.00%	0	0							
Nov-02	5	5	100.00%	0	0							
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03	3	3	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-03						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

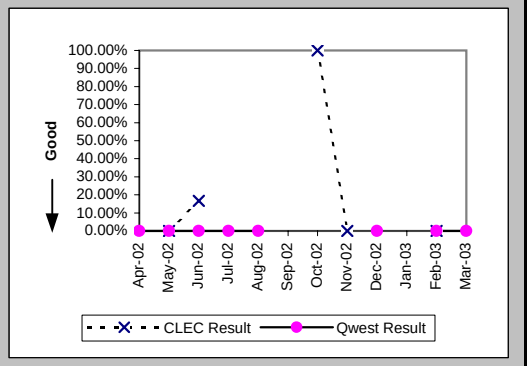
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0:23	1	0:23				
May-02	0:32	1	0:32	1	0	3:03	2	1:31	1:47	-0.46	-1.28	No
Jun-02	3:00	6	0:30	0	0	3:33	4	0:53	0:33	-1.09	-1.66	No
Jul-02						0:10	1	0:10				
Aug-02						12:48	4	3:12	3:14			
Sep-02												
Oct-02	2:03	1	2:03	0	0							
Nov-02	2:58	5	0:36	0	0							
Dec-02						1:15	1	1:15				
Jan-03												
Feb-03	3:15	3	1:05	0	0	1:32	5	0:18	0:21	1.83	0.11	Yes
Mar-03						0:04	1	0:04				



Checklist #7 - E911/911 Trunk Repair

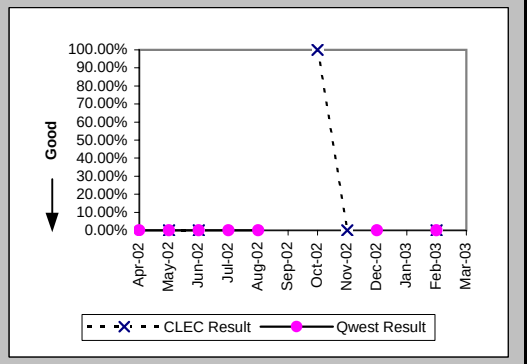
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	1	0.00%	0.00%			
May-02	0	1	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	1	6	16.67%	0	0	0	4	0.00%	N/A	N/A	-0.7	No
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												
Oct-02	1	1	100.00%	0	0							
Nov-02	0	5	0.00%	0	0							
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03	0	3	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Mar-03						0	1	0.00%	0.00%			



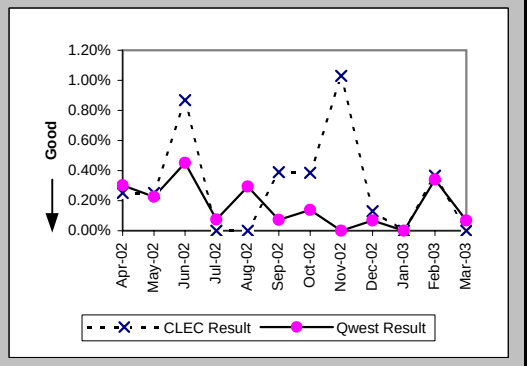
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	1	0.00%	0.00%			
May-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	0	3	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												
Oct-02	1	1	100.00%	0	0							
Nov-02	0	3	0.00%	0	0							
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03	0	3	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

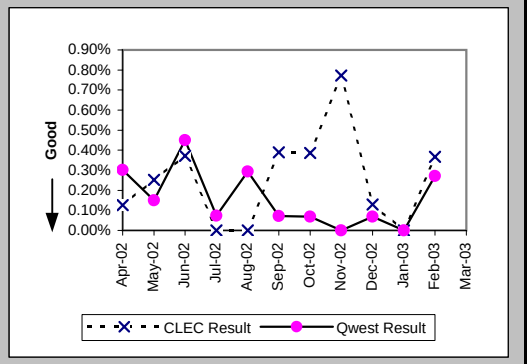
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	795	0.25%	0	0	4	1325	0.30%	5.49%	-0.2	-1.12	No
May-02	2	795	0.25%	1	0	3	1331	0.23%	4.74%	0.12	-0.93	No
Jun-02	7	806	0.87%	0	0	6	1332	0.45%	6.70%	1.4	-0.15	No
Jul-02	0	809	0.00%	0	0	1	1351	0.07%	2.72%	-0.61	-1.37	No
Aug-02	0	792	0.00%	0	0	4	1365	0.29%	5.41%	-1.21	-1.74	No
Sep-02	3	769	0.39%	0	0	1	1401	0.07%	2.67%	2.66	0.62	Yes
Oct-02	3	777	0.39%	0	0	2	1440	0.14%	3.72%	1.49	-0.09	No
Nov-02	8	777	1.03%	0	0	0	1435	0.00%	N/A	N/A		
Dec-02	1	776	0.13%	0	0	1	1463	0.07%	2.61%	0.52	-0.68	No
Jan-03	0	778	0.00%	0	0	0	1469	0.00%	N/A	N/A	N/A	
Feb-03	3	818	0.37%	0	0	5	1473	0.34%	5.82%	0.11	-0.93	No
Mar-03	0	807	0.00%	0	0	1	1475	0.07%	2.60%	-0.59	-1.36	No



Checklist #7 - E911/911 Trunk Repair

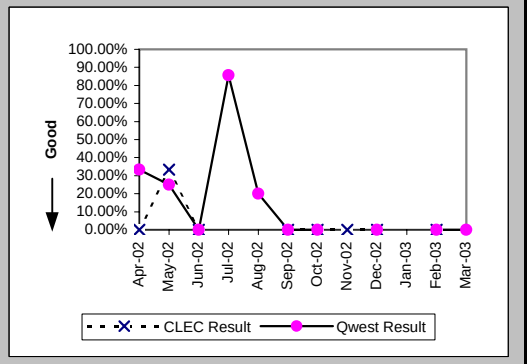
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	795	0.13%	0	0	4	1325	0.30%	5.49%	-0.72	-1.44	No
May-02	2	795	0.25%	1	0	2	1331	0.15%	3.87%	0.58	-0.65	No
Jun-02	3	806	0.37%	0	0	6	1332	0.45%	6.70%	-0.26	-1.16	No
Jul-02	0	809	0.00%	0	0	1	1351	0.07%	2.72%	-0.61	-1.37	No
Aug-02	0	792	0.00%	0	0	4	1365	0.29%	5.41%	-1.21	-1.74	No
Sep-02	3	769	0.39%	0	0	1	1401	0.07%	2.67%	2.66	0.62	Yes
Oct-02	3	777	0.39%	0	0	1	1440	0.07%	2.63%	2.7	0.64	Yes
Nov-02	6	777	0.77%	0	0	0	1435	0.00%	N/A	N/A		
Dec-02	1	776	0.13%	0	0	1	1463	0.07%	2.61%	0.52	-0.68	No
Jan-03	0	778	0.00%	0	0	0	1469	0.00%	N/A	N/A	N/A	
Feb-03	3	818	0.37%	0	0	4	1473	0.27%	5.20%	0.42	-0.74	No
Mar-03												



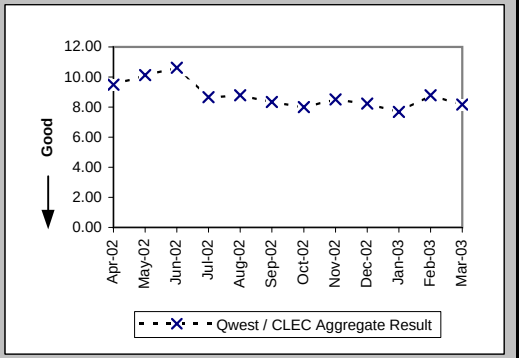
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	0	0	2	6	33.33%	47.14%	-0.87	-1.53	No
May-02	1	3	33.33%	0	0	1	4	25.00%	43.30%	0.05	-0.97	No
Jun-02	0	7	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Jul-02						6	7	85.71%	34.99%			
Aug-02						1	5	20.00%	40.00%			
Sep-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Oct-02	0	3	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Nov-02	0	8	0.00%	0	0							
Dec-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03												
Feb-03	0	3	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Mar-03						0	1	0.00%	0.00%			

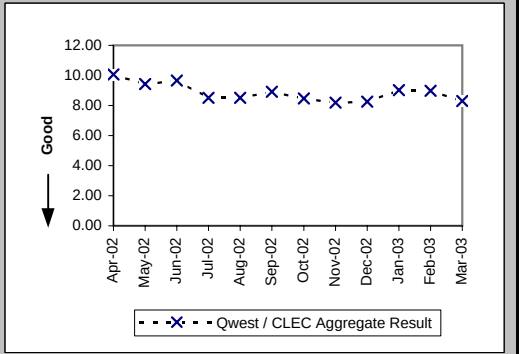


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Apr-02	9.48
May-02	10.13
Jun-02	10.62
Jul-02	8.67
Aug-02	8.78
Sep-02	8.33
Oct-02	8.01
Nov-02	8.51
Dec-02	8.24
Jan-03	7.69
Feb-03	8.78
Mar-03	8.18

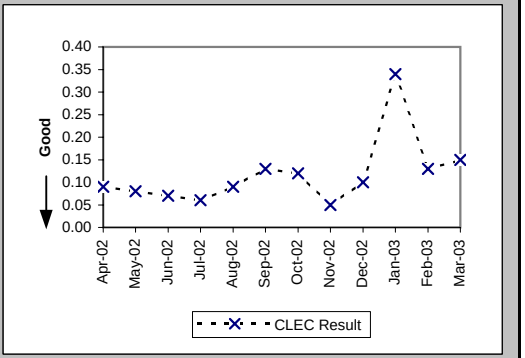


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51
Aug-02	8.51
Sep-02	8.91
Oct-02	8.46
Nov-02	8.20
Dec-02	8.25
Jan-03	9.03
Feb-03	8.98
Mar-03	8.30

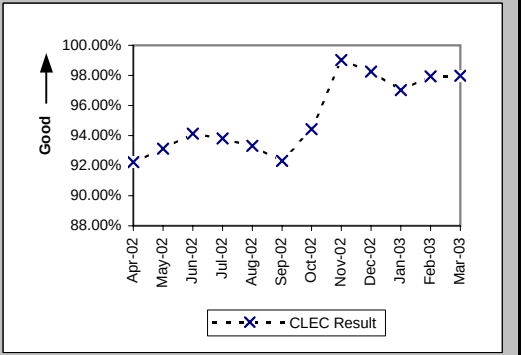


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Apr-02	0.09	0	0
May-02	0.08	0	0
Jun-02	0.07	0	0
Jul-02	0.06	0	0
Aug-02	0.09	0	0
Sep-02	0.13	0	0
Oct-02	0.12	0	0
Nov-02	0.05	0	0
Dec-02	0.10	0	0
Jan-03	0.34	0	0
Feb-03	0.13	0	0
Mar-03	0.15	0	0



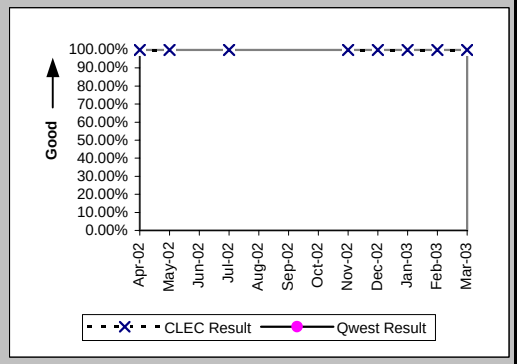
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Apr-02	92.24%	0	0
May-02	93.12%	0	0
Jun-02	94.12%	0	0
Jul-02	93.81%	0	0
Aug-02	93.32%	0	0
Sep-02	92.33%	0	0
Oct-02	94.43%	0	0
Nov-02	99.02%	0	0
Dec-02	98.26%	0	0
Jan-03	97.01%	0	0
Feb-03	97.93%	0	0
Mar-03	97.97%	0	0



Checklist #9 - NXX Code Activation

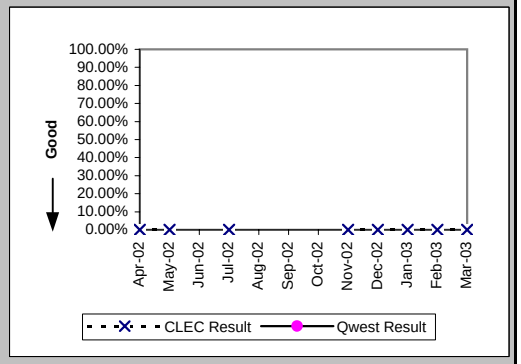
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Apr-02	2	2	100.00%	0	0			
May-02	1	1	100.00%	0	0			
Jun-02								
Jul-02	3	3	100.00%	0	0			
Aug-02								
Sep-02								
Oct-02								
Nov-02	1	1	100.00%	0	0			
Dec-02	4	4	100.00%	0	0			
Jan-03	1	1	100.00%	0	0			
Feb-03	6	6	100.00%	0	0			
Mar-03	5	5	100.00%	0	0			



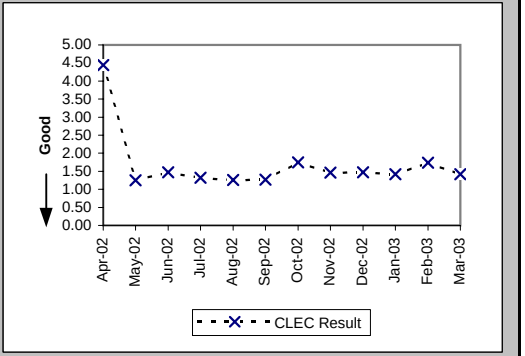
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Apr-02	0	2	0.00%	0	0			
May-02	0	1	0.00%	0	0			
Jun-02								
Jul-02	0	3	0.00%	0	0			
Aug-02								
Sep-02								
Oct-02								
Nov-02	0	1	0.00%	0	0			
Dec-02	0	4	0.00%	0	0			
Jan-03	0	1	0.00%	0	0			
Feb-03	0	6	0.00%	0	0			
Mar-03	0	5	0.00%	0	0			



Checklist #10 - Databases and Signaling

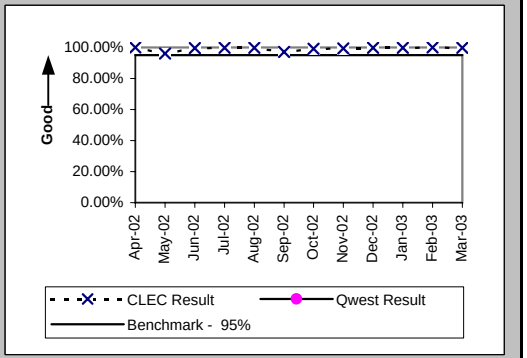
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0
Oct-02	1.75	0	0
Nov-02	1.46	0	0
Dec-02	1.47	0	0
Jan-03	1.42	0	0
Feb-03	1.74	0	0
Mar-03	1.42	0	0



Checklist #11 - Number Portability**

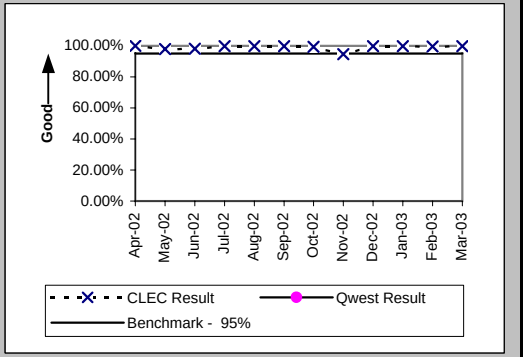
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	598	598	100.00%	0	0							No
May-02	1141	1187	96.12%	0	0							No
Jun-02	1041	1046	99.52%	0	0							No
Jul-02	1207	1209	99.83%	0	0							No
Aug-02	810	811	99.88%	0	0							No
Sep-02	881	908	97.03%	0	0							No
Oct-02	1008	1016	99.21%	0	0							No
Nov-02	918	923	99.46%	0	0							No
Dec-02	1366	1369	99.78%	0	0							No
Jan-03	845	846	99.88%	0	0							No
Feb-03	969	969	100.00%	0	0							No
Mar-03	684	686	99.71%	0	0							No



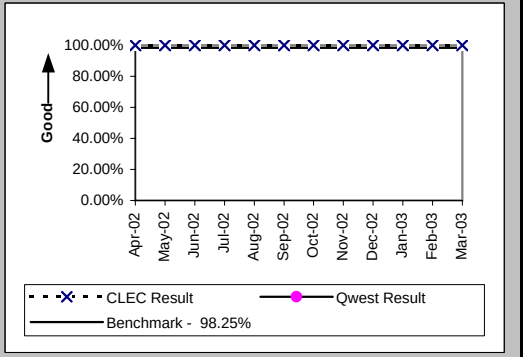
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6270	6275	99.92%	0	0							No
May-02	7923	8093	97.90%	0	0							No
Jun-02	8904	9077	98.09%	0	0							No
Jul-02	9125	9145	99.78%	0	0							No
Aug-02	10600	10629	99.73%	0	0							No
Sep-02	8540	8557	99.80%	0	0							No
Oct-02	11897	11964	99.44%	0	0							No
Nov-02	13859	14647	94.62%	0	0							Yes
Dec-02	9022	9033	99.88%	0	0							No
Jan-03	5353	5360	99.87%	0	0							No
Feb-03	6312	6336	99.62%	0	0							No
Mar-03	9450	9478	99.70%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

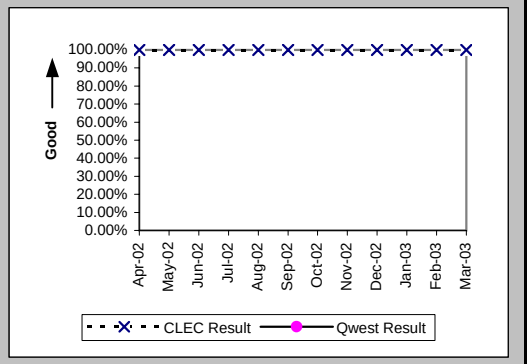
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6849	6849	100.00%	0	0							No
May-02	9879	9879	100.00%	0	0							No
Jun-02	10851	10852	99.99%	0	0							No
Jul-02	11132	11135	99.97%	0	0							No
Aug-02	12087	12087	100.00%	0	0							No
Sep-02	9957	9959	99.98%	0	0							No
Oct-02	14110	14114	99.97%	0	0							No
Nov-02	17429	17430	99.99%	0	0							No
Dec-02	10822	10825	99.97%	0	0							No
Jan-03	6932	6932	100.00%	0	0							No
Feb-03	7927	7928	99.99%	0	0							No
Mar-03	10734	10735	99.99%	0	0							No



Checklist #11 - Number Portability**

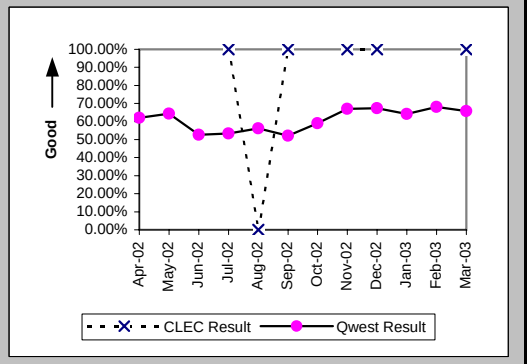
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6849	6849	100.00%	0	0							
May-02	9879	9879	100.00%	0	0							
Jun-02	10852	10852	100.00%	0	0							
Jul-02	11135	11135	100.00%	0	0							
Aug-02	12087	12087	100.00%	0	0							
Sep-02	9959	9959	100.00%	0	0							
Oct-02	14114	14114	100.00%	0	0							
Nov-02	17430	17430	100.00%	0	0							
Dec-02	10825	10825	100.00%	0	0							
Jan-03	6932	6932	100.00%	0	0							
Feb-03	7928	7928	100.00%	0	0							
Mar-03	10730	10735	99.95%	0	0							



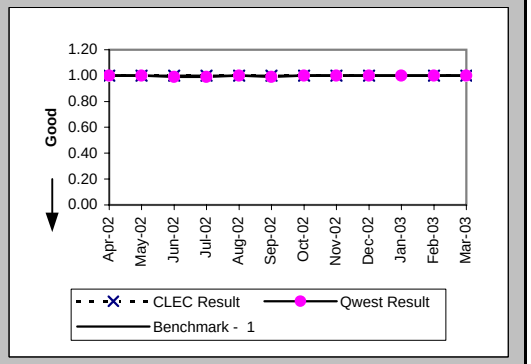
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1582	2549	62.06%	48.52%			
May-02						1537	2389	64.34%	47.90%			
Jun-02						1467	2785	52.68%	49.93%			
Jul-02	3	3	100.00%	0	0	1762	3305	53.31%	49.89%	-1.62	-1.98	No
Aug-02	0	1	0.00%	0	1	1509	2689	56.12%	49.62%	0.77	-0.53	No
Sep-02	2	2	100.00%	0	0	1212	2323	52.17%	49.95%	-1.35	-1.82	No
Oct-02						1115	1888	59.06%	49.17%			
Nov-02	1	1	100.00%	0	0	950	1418	67.00%	47.02%	-0.7	-1.43	No
Dec-02	1	1	100.00%	0	0	791	1174	67.38%	46.88%	-0.7	-1.42	No
Jan-03						663	1034	64.12%	47.96%			
Feb-03						772	1133	68.14%	46.59%			
Mar-03	1	1	100.00%	0	2	791	1204	65.70%	47.47%	-0.72	-1.44	No



LNP Trouble Reports Cleared within 48 Hours Volumes 0-20 (Average Days) (MR-11B) (Benchmark)

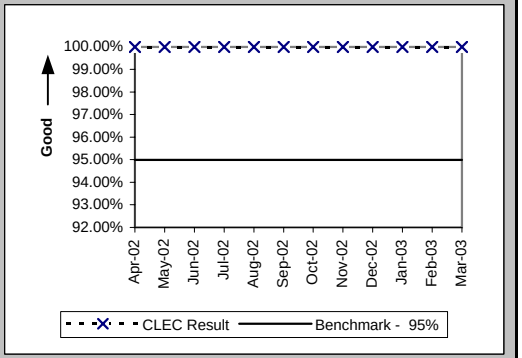
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0	6070	6090	1.00	0.06	-0.06	-1.03	No
May-02	4	4	1.00	0	0	5454	5461	1.00	0.04	-0.07	-1.04	No
Jun-02	4	4	1.00	0	0	5607	5649	0.99	0.09	-0.17	-1.11	No
Jul-02	3	3	1.00	0	0	6117	6158	0.99	0.08	-0.14	-1.09	No
Aug-02	2	2	1.00	0	1	5271	5292	1.00	0.06	0.09	-0.95	No
Sep-02	4	4	1.00	0	0	4700	4735	0.99	0.09	-0.17	-1.1	No
Oct-02	6	6	1.00	0	1	3903	3907	1.00	0.03	-0.08	-1.05	No
Nov-02	3	3	1.00	0	0	3095	3103	1.00	0.05	-0.09	-1.05	No
Dec-02	2	2	1.00	0	0	2593	2600	1.00	0.05	0.07	-0.96	No
Jan-03						2614	2618	1.00	0.04			
Feb-03	1	1	1.00	0	0	2496	2498	1.00	0.03	0.03	-0.98	No
Mar-03	1	1	1.00	0	2	2676	2683	1.00	0.05	0.05	-0.97	No



Checklist #13 - Reciprocal Compensation

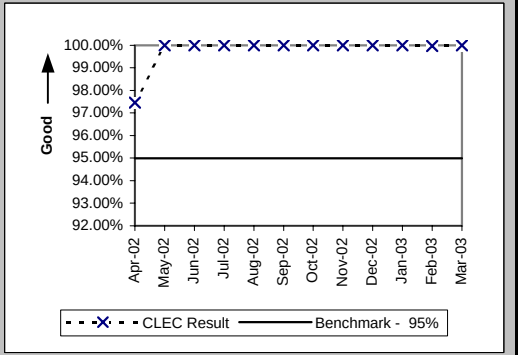
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	186609.44	186609.44	100.00%	0	0
May-02	177440.48	177440.48	100.00%	0	0
Jun-02	166345.8	166345.8	100.00%	0	0
Jul-02	151216.86	151216.86	100.00%	0	0
Aug-02	181936.11	181936.11	100.00%	0	0
Sep-02	196211.24	196211.24	100.00%	0	0
Oct-02	189417.84	189417.84	100.00%	0	0
Nov-02	207902.98	207902.98	100.00%	0	0
Dec-02	200487.72	200487.72	100.00%	0	0
Jan-03	206734.21	206734.21	100.00%	0	0
Feb-03	217114.14	217114.14	100.00%	0	0
Mar-03	185585.56	185585.56	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

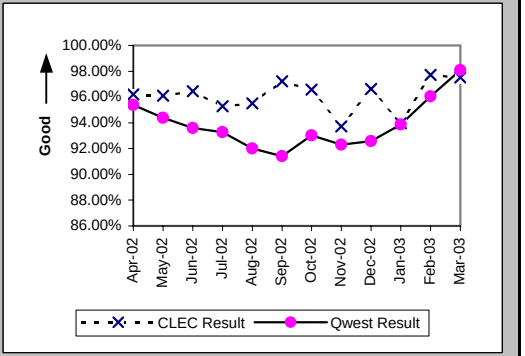
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Apr-02	181876.43	186609.44	97.46%	0	0
May-02	177440.48	177440.48	100.00%	0	0
Jun-02	166345.8	166345.8	100.00%	0	0
Jul-02	151216.86	151216.86	100.00%	0	0
Aug-02	181936.11	181936.11	100.00%	0	0
Sep-02	196211.24	196211.24	100.00%	0	0
Oct-02	189417.84	189417.84	100.00%	0	0
Nov-02	207902.98	207902.98	100.00%	0	0
Dec-02	200487.72	200487.72	100.00%	0	0
Jan-03	206734.21	206734.21	100.00%	0	0
Feb-03	217051.29	217114.14	99.97%	0	0
Mar-03	185583.84	185585.56	100.00%	0	0



Checklist #14 - Resale - Residence Installation

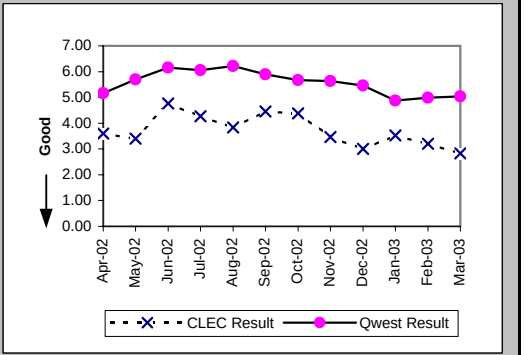
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	254	264	96.21%	2	1	5750	6029	95.37%	21.01%	-0.64	-1.39	No
May-02	197	205	96.10%	0	0	5852	6200	94.39%	23.02%	-1.05	-1.64	No
Jun-02	245	254	96.46%	0	1	5402	5771	93.61%	24.46%	-1.82	-2.1	No
Jul-02	202	212	95.28%	3	0	5220	5597	93.26%	25.06%	-1.15	-1.7	No
Aug-02	255	267	95.51%	3	5	5644	6134	92.01%	27.11%	-2.06	-2.25	No
Sep-02	209	215	97.21%	0	3	5002	5472	91.41%	28.02%	-2.98	-2.81	No
Oct-02	225	233	96.57%	1	2	5367	5769	93.03%	25.46%	-2.08	-2.26	No
Nov-02	149	159	93.71%	1	2	4447	4818	92.30%	26.66%	-0.66	-1.4	No
Dec-02	143	148	96.62%	0	0	4005	4326	92.58%	26.21%	-1.84	-2.12	No
Jan-03	109	116	93.97%	2	1	4049	4313	93.88%	23.97%	-0.04	-1.02	No
Feb-03	128	131	97.71%	1	1	3636	3785	96.06%	19.45%	-0.95	-1.58	No
Mar-03	157	161	97.52%	0	0	4132	4213	98.08%	13.73%	0.55	-0.67	No



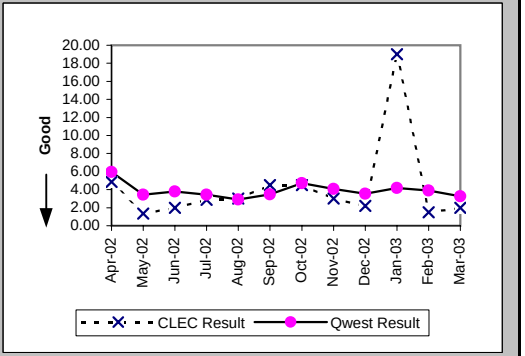
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	958	266	3.60	0	1	31170	6040	5.16	5.66	-4.4	-3.67	No
May-02	698	205	3.40	0	0	35436	6221	5.70	6.35	-5.08	-4.09	No
Jun-02	1208	254	4.76	0	1	35769	5820	6.15	6.23	-3.48	-3.12	No
Jul-02	917	215	4.27	0	0	34202	5640	6.06	6.40	-4.05	-3.46	No
Aug-02	1033	270	3.83	0	5	38663	6218	6.22	6.40	-6.01	-4.65	No
Sep-02	957	215	4.45	0	3	32779	5565	5.89	5.78	-3.59	-3.18	No
Oct-02	1025	234	4.38	0	2	32930	5803	5.67	6.24	-3.11	-2.89	No
Nov-02	553	160	3.46	0	2	27261	4842	5.63	6.36	-4.26	-3.59	No
Dec-02	444	148	3.00	0	0	23808	4357	5.46	5.70	-5.17	-4.15	No
Jan-03	415	118	3.52	0	1	21203	4345	4.88	5.57	-2.62	-2.59	No
Feb-03	423	132	3.20	0	1	18995	3810	4.99	5.11	-3.94	-3.39	No
Mar-03	456	161	2.83	0	0	21283	4223	5.04	5.36	-5.13	-4.12	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

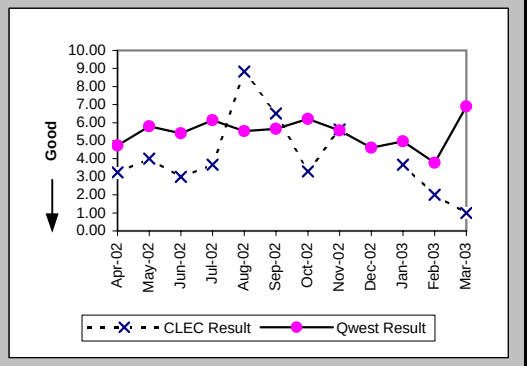
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	34	7	4.86	1	1	699	117	5.97	24.36	-0.12	-1.07	No
May-02	8	6	1.33	0	0	544	158	3.44	4.98	-1.02	-1.62	No
Jun-02	14	7	2.00	0	0	558	147	3.80	5.91	-0.79	-1.48	No
Jul-02	26	9	2.89	1	0	497	145	3.43	6.37	-0.25	-1.15	No
Aug-02	21	7	3.00	2	0	565	194	2.91	7.18	0.82	-0.5	No
Sep-02	9	2	4.50	0	1	842	243	3.47	4.04	0.71	-0.57	No
Oct-02	9	2	4.50	0	0	637	135	4.72	8.23	-0.04	-1.02	No
Nov-02	9	3	3.00	0	0	523	128	4.09	12.90	-0.14	-1.09	No
Dec-02	11	5	2.20	0	0	473	133	3.56	6.28	-0.47	-1.29	No
Jan-03	19	1	19.00	2	0	479	115	4.17	6.93	1.68	0.02	Yes
Feb-03	3	2	1.50	1	1	269	69	3.90	5.42	-0.62	-1.37	No
Mar-03	6	3	2.00	0	0	243	74	3.28	7.84	-0.28	-1.17	No



Checklist #14 - Resale - Residence Installation

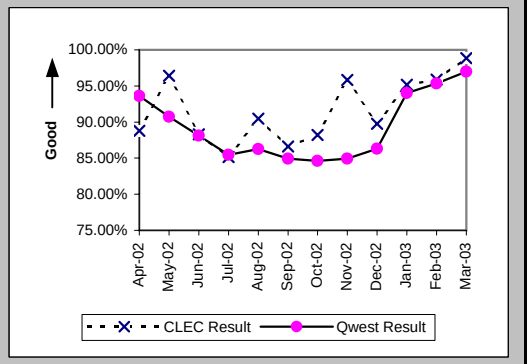
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	4	3.25	0	0	771	163	4.73	4.83	-0.61	-1.37	No
May-02	8	2	4.00	0	0	1107	191	5.80	12.29	-0.21	-1.12	No
Jun-02	6	2	3.00	0	1	1252	232	5.40	7.61	-0.44	-1.27	No
Jul-02	11	3	3.67	0	0	1437	234	6.14	10.04	-0.42	-1.26	No
Aug-02	53	6	8.83	0	0	1688	305	5.53	6.84	1.24	-0.24	No
Sep-02	26	4	6.50	0	0	1475	261	5.65	7.60	0.59	-0.64	No
Oct-02	23	7	3.29	0	0	1718	277	6.20	12.69	-0.6	-1.37	No
Nov-02	45	8	5.62	0	0	1367	246	5.56	8.17	0.23	-0.86	No
Dec-02						890	193	4.61	4.87			
Jan-03	22	6	3.67	0	0	814	164	4.96	8.93	-0.35	-1.21	No
Feb-03	2	1	2.00	0	0	298	79	3.77	5.47	-0.32	-1.2	No
Mar-03	1	1	1.00	0	0	62	9	6.89	10.90	-0.51	-1.31	No



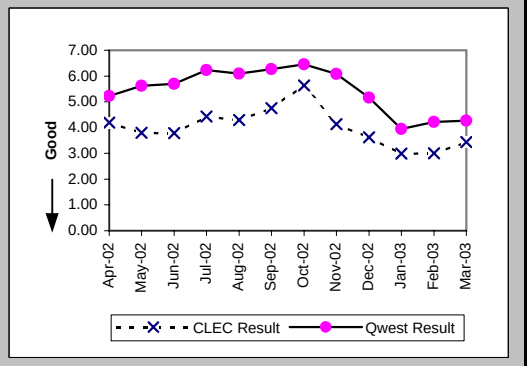
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	87	98	88.78%	0	0	1054	1126	93.61%	24.47%	1.72	0.05	Yes
May-02	107	111	96.40%	1	0	1382	1523	90.74%	28.98%	-1.98	-2.21	No
Jun-02	98	111	88.29%	3	0	1222	1387	88.10%	32.37%	-0.06	-1.04	No
Jul-02	109	128	85.16%	1	0	1162	1360	85.44%	35.27%	0.11	-0.93	No
Aug-02	114	126	90.48%	1	1	1274	1477	86.26%	34.43%	-1.32	-1.8	No
Sep-02	110	127	86.61%	1	1	1139	1341	84.94%	35.77%	-0.51	-1.31	No
Oct-02	112	127	88.19%	2	1	1220	1442	84.60%	36.09%	-1.07	-1.65	No
Nov-02	92	96	95.83%	1	3	951	1120	84.91%	35.79%	-2.87	-2.74	No
Dec-02	79	88	89.77%	1	1	793	919	86.29%	34.40%	-0.91	-1.55	No
Jan-03	79	83	95.18%	1	2	801	852	94.01%	23.72%	-0.43	-1.26	No
Feb-03	93	97	95.88%	3	0	736	772	95.34%	21.09%	-0.24	-1.14	No
Mar-03	86	87	98.85%	0	1	805	830	96.99%	17.09%	-0.97	-1.59	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

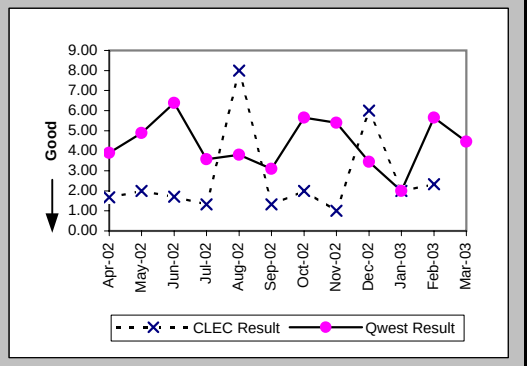
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	411	98	4.19	0	0	5903	1128	5.23	9.25	-1.07	-1.65	No
May-02	426	112	3.80	0	0	8619	1533	5.62	7.65	-2.43	-2.48	No
Jun-02	431	114	3.78	0	0	7946	1393	5.70	8.76	-2.25	-2.37	No
Jul-02	572	129	4.43	0	0	8505	1365	6.23	7.94	-2.46	-2.49	No
Aug-02	545	127	4.29	0	1	9081	1492	6.09	7.06	-2.75	-2.67	No
Sep-02	608	128	4.75	0	1	8448	1348	6.27	8.67	-1.89	-2.15	No
Oct-02	727	129	5.64	0	1	9408	1457	6.46	8.83	-1.01	-1.62	No
Nov-02	401	97	4.13	0	3	6897	1134	6.08	7.95	-2.32	-2.41	No
Dec-02	322	89	3.62	0	1	4751	921	5.16	6.01	-2.31	-2.4	No
Jan-03	251	84	2.99	0	2	3383	856	3.95	4.48	-1.88	-2.15	No
Feb-03	300	100	3.00	0	0	3263	774	4.22	4.85	-2.36	-2.43	No
Mar-03	299	87	3.44	0	1	3564	835	4.27	5.08	-1.45	-1.88	No



Checklist #14 - Resale - Residence Installation

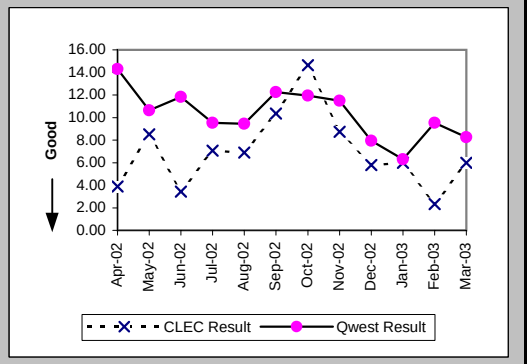
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	3	1.67	0	0	70	18	3.89	4.73	-0.75	-1.46	No
May-02	4	2	2.00	1	0	230	47	4.89	6.25	-0.64	-1.39	No
Jun-02	12	7	1.71	2	0	358	56	6.39	18.59	-0.63	-1.38	No
Jul-02	4	3	1.33	1	0	161	45	3.58	3.29	-1.14	-1.7	No
Aug-02	24	3	8.00	0	0	163	43	3.79	5.61	1.1	-0.33	No
Sep-02	4	3	1.33	1	0	180	58	3.10	3.29	-0.91	-1.55	No
Oct-02	4	2	2.00	1	0	243	43	5.65	7.05	-0.72	-1.44	No
Nov-02	1	1	1.00	0	0	227	42	5.40	9.22	-0.47	-1.29	No
Dec-02	6	1	6.00	0	0	145	42	3.45	3.49	1	-0.39	No
Jan-03	4	2	2.00	0	0	32	16	2.00	1.67	0	-1	No
Feb-03	7	3	2.33	1	0	113	20	5.65	6.60	-0.81	-1.49	No
Mar-03						58	13	4.46	3.38			



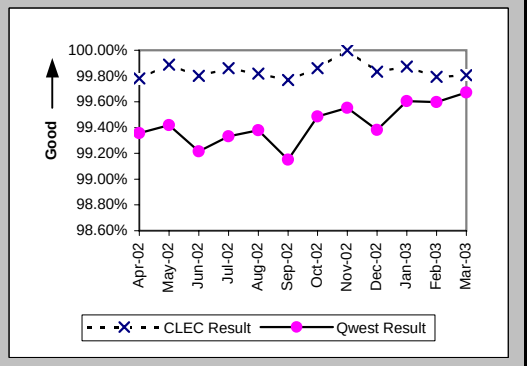
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	31	8	3.88	0	0	786	55	14.29	28.61	-0.96	-1.58	No
May-02	17	2	8.50	0	0	1010	95	10.63	15.35	-0.19	-1.12	No
Jun-02	24	7	3.43	0	0	1302	110	11.84	20.38	-1.06	-1.64	No
Jul-02	113	16	7.06	0	0	1468	154	9.53	10.54	-0.89	-1.54	No
Aug-02	69	10	6.90	0	0	1510	160	9.44	11.69	-0.67	-1.4	No
Sep-02	145	14	10.36	0	0	1788	146	12.25	14.87	-0.45	-1.28	No
Oct-02	205	14	14.64	0	0	2209	185	11.94	15.12	0.69	-0.58	No
Nov-02	35	4	8.75	0	0	1470	128	11.48	12.98	-0.41	-1.25	No
Dec-02	52	9	5.78	0	0	650	82	7.93	8.56	-0.71	-1.43	No
Jan-03	18	3	6.00	0	0	221	35	6.31	6.15	-0.08	-1.05	No
Feb-03	7	3	2.33	0	0	162	17	9.53	5.79	-1.98	-2.21	No
Mar-03	6	1	6.00	0	0	132	16	8.25	9.39	-0.23	-1.14	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

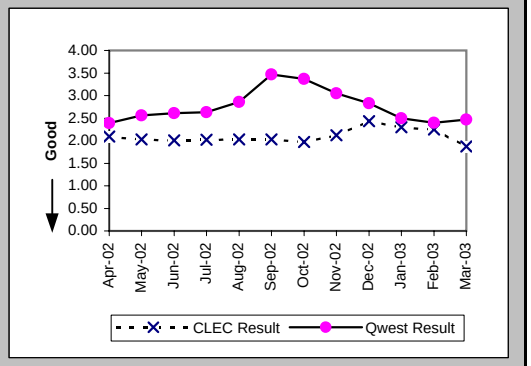
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2737	2743	99.78%	1	8	17033	17143	99.36%	7.98%	-2.58	-2.57	No
May-02	1784	1786	99.89%	0	9	20053	20170	99.42%	7.59%	-2.5	-2.52	No
Jun-02	1507	1510	99.80%	0	8	19594	19749	99.22%	8.82%	-2.49	-2.51	No
Jul-02	1439	1441	99.86%	0	2	19809	19942	99.33%	8.14%	-2.38	-2.45	No
Aug-02	1646	1649	99.82%	1	3	23524	23671	99.38%	7.86%	-2.19	-2.33	No
Sep-02	1730	1734	99.77%	1	6	20539	20715	99.15%	9.18%	-2.7	-2.64	No
Oct-02	1448	1450	99.86%	1	6	18607	18703	99.49%	7.15%	-1.93	-2.17	No
Nov-02	1518	1518	100.00%	0	2	15386	15455	99.55%	6.67%	-2.49	-2.51	No
Dec-02	1192	1194	99.83%	1	4	13490	13574	99.38%	7.84%	-1.91	-2.16	No
Jan-03	785	786	99.87%	0	7	14371	14428	99.60%	6.27%	-1.17	-1.71	No
Feb-03	964	966	99.79%	0	2	12619	12670	99.60%	6.33%	-0.92	-1.56	No
Mar-03	1032	1034	99.81%	1	5	13352	13396	99.67%	5.72%	-0.73	-1.44	No



Checklist #14 - Resale - Residence Installation

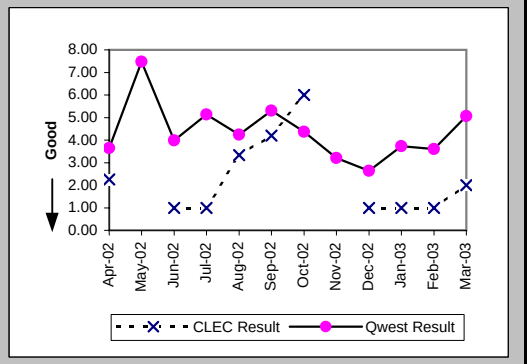
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1126	538	2.09	2206	8	11686	4899	2.39	1.95	-3.3	-3.01	No
May-02	1096	540	2.03	1246	9	12598	4924	2.56	2.23	-5.23	-4.18	No
Jun-02	1154	575	2.01	935	8	13014	4988	2.61	2.10	-6.51	-4.96	No
Jul-02	1440	713	2.02	728	2	15095	5731	2.63	2.32	-6.67	-5.05	No
Aug-02	2243	1103	2.03	547	3	18135	6332	2.86	2.88	-8.82	-6.36	No
Sep-02	1052	517	2.03	1218	6	21522	6203	3.47	3.57	-8.79	-6.34	No
Oct-02	1113	565	1.97	886	6	20020	5949	3.37	3.68	-8.62	-6.24	No
Nov-02	1001	473	2.12	1045	2	14133	4636	3.05	3.59	-5.38	-4.27	No
Dec-02	776	319	2.43	876	4	11346	4004	2.83	2.91	-2.37	-2.44	No
Jan-03	892	387	2.30	399	7	11080	4435	2.50	2.32	-1.57	-1.95	No
Feb-03	1175	522	2.25	444	2	8748	3643	2.40	2.30	-1.4	-1.85	No
Mar-03	1036	553	1.87	482	5	10462	4240	2.47	2.30	-5.7	-4.47	No



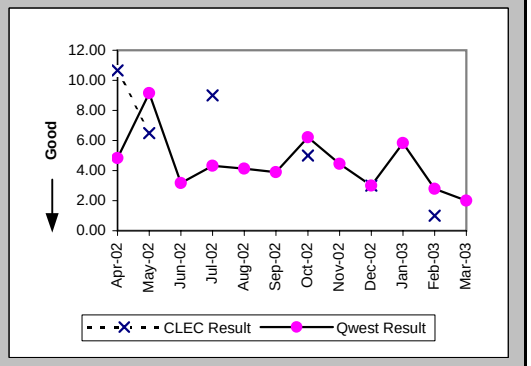
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	4	2.25	0	0	391	107	3.65	6.26	-0.44	-1.27	No
May-02						777	104	7.47	13.28			
Jun-02	3	3	1.00	0	0	529	133	3.98	4.25	-1.2	-1.73	No
Jul-02	1	1	1.00	0	0	570	111	5.14	9.58	-0.43	-1.26	No
Aug-02	10	3	3.33	1	1	488	115	4.24	7.63	-0.2	-1.12	No
Sep-02	21	5	4.20	0	1	839	158	5.31	15.44	-0.16	-1.1	No
Oct-02	6	1	6.00	1	0	341	78	4.37	4.68	0.74	-0.55	No
Nov-02						192	60	3.20	2.82			
Dec-02	1	1	1.00	1	0	201	76	2.64	2.62	-0.62	-1.38	No
Jan-03	1	1	1.00	0	3	164	44	3.73	4.17	-0.65	-1.39	No
Feb-03	1	1	1.00	0	0	155	43	3.60	5.36	-0.48	-1.29	No
Mar-03	6	3	2.00	0	2	233	46	5.07	10.97	-0.47	-1.29	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

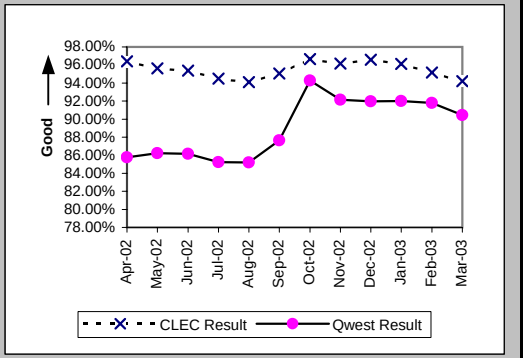
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	32	3	10.67	0	0	29	6	4.83	3.66	1.21	-0.27	No
May-02	13	2	6.50	0	0	128	14	9.14	23.62	-0.15	-1.09	No
Jun-02						70	22	3.18	1.99			
Jul-02	9	1	9.00	0	0	95	22	4.32	4.70	1.24	-0.25	No
Aug-02						140	34	4.12	5.93			
Sep-02						113	29	3.90	4.45			
Oct-02	5	1	5.00	0	0	118	19	6.21	6.50	-0.18	-1.11	No
Nov-02						49	11	4.45	2.91			
Dec-02	3	1	3.00	0	0	30	10	3.00	2.26	0	-1	No
Jan-03						64	11	5.82	5.72			
Feb-03	1	1	1.00	0	0	25	9	2.78	2.17	-0.78	-1.47	No
Mar-03						2	1	2.00				



Checklist #14 - Resale - Residence Installation

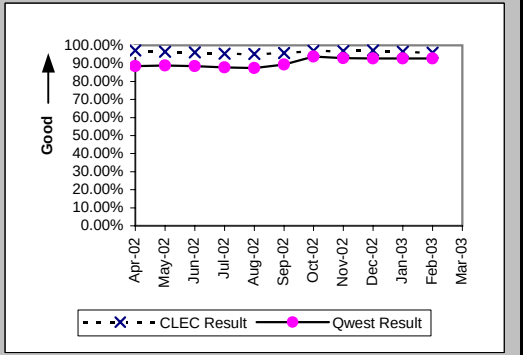
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3520	3651	96.41%	0	0	20796	24251	85.75%	34.95%	-17.18	-11.44	No
May-02	2492	2606	95.63%	0	0	22531	26125	86.24%	34.44%	-13.26	-9.06	No
Jun-02	1899	1991	95.38%	0	0	23653	27450	86.17%	34.52%	-11.5	-7.99	No
Jul-02	1731	1832	94.49%	0	0	22984	26962	85.25%	35.46%	-10.79	-7.56	No
Aug-02	1803	1916	94.10%	0	0	24854	29173	85.20%	35.51%	-10.63	-7.47	No
Sep-02	1961	2063	95.06%	0	0	25875	29519	87.66%	32.89%	-9.88	-7.01	No
Oct-02	1881	1946	96.66%			25274	26809	94.27%	23.23%	-4.37	-3.66	No
Nov-02	1726	1795	96.16%			21846	23707	92.15%	26.90%	-6.08	-4.7	No
Dec-02	1549	1604	96.57%			18534	20151	91.98%	27.17%	-6.52	-4.96	No
Jan-03	1163	1210	96.12%			17708	19245	92.01%	27.11%	-5.11	-4.1	No
Feb-03	1040	1093	95.15%			16929	18445	91.78%	27.47%	-3.94	-3.4	No
Mar-03	1169	1241	94.20%			16154	17860	90.45%	29.39%	-4.35	-3.64	No



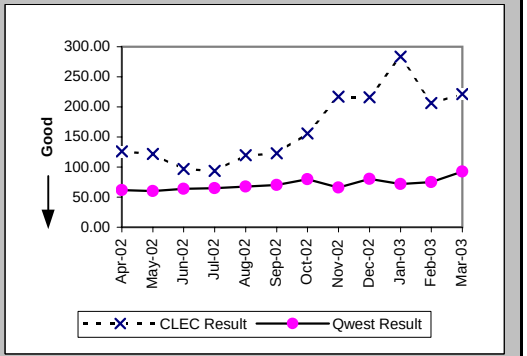
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3549	3651	97.21%	0	0	21464	24251	88.51%	31.89%	-15.36	-10.34	No
May-02	2512	2606	96.39%	0	0	23187	26125	88.75%	31.59%	-11.77	-8.16	No
Jun-02	1913	1991	96.08%	0	0	24271	27450	88.42%	32.00%	-10.32	-7.27	No
Jul-02	1749	1832	95.47%	0	0	23651	26962	87.72%	32.82%	-9.78	-6.95	No
Aug-02	1823	1916	95.15%	0	0	25495	29173	87.39%	33.19%	-9.9	-7.02	No
Sep-02	1977	2063	95.83%	0	0	26358	29519	89.29%	30.92%	-9.29	-6.65	No
Oct-02	1889	1946	97.07%	0	0	25131	26809	93.74%	24.22%	-5.86	-4.56	No
Nov-02	1738	1795	96.82%	0	0	22029	23707	92.92%	25.65%	-6.22	-4.78	No
Dec-02	1559	1604	97.19%	0	715	18697	20151	92.78%	25.87%	-6.57	-4.99	No
Jan-03	1168	1210	96.53%	0	0	17862	19245	92.81%	25.83%	-4.85	-3.95	No
Feb-03	1048	1093	95.88%	0	0	17107	18445	92.75%	25.94%	-3.88	-3.36	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

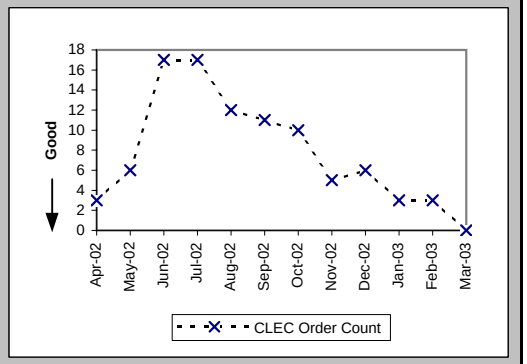
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3661	29	126.24	0	0	44741	728	61.46	69.42	3.72	1.26	Yes
May-02	3777	31	121.84	0	0	42326	705	60.04	78.64	3.72	1.26	Yes
Jun-02	4368	45	97.07	0	0	46877	734	63.87	84.62	2.41	0.46	Yes
Jul-02	4781	51	93.75	0	0	50025	773	64.72	88.51	2	0.21	Yes
Aug-02	5146	43	119.67	0	0	57546	849	67.78	94.31	3.09	0.88	Yes
Sep-02	4918	40	122.95	0	0	56425	805	70.09	92.06	3.09	0.88	Yes
Oct-02	4986	32	155.81	0	0	51045	639	79.88	106.97	3.72	1.26	Yes
Nov-02	5211	24	217.12	0	0	28375	430	65.99	97.71	3.72	1.26	Yes
Dec-02	5619	26	216.12	0	1	26499	331	80.06	115.03	3.72	1.26	Yes
Jan-03	5950	21	283.33	0	0	19800	276	71.74	117.98	3.72	1.26	Yes
Feb-03	6402	31	206.52	0	0	17773	237	74.99	119.77	3.72	1.26	Yes
Mar-03	7077	32	221.16	0	0	17555	190	92.39	137.31	3.72	1.26	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

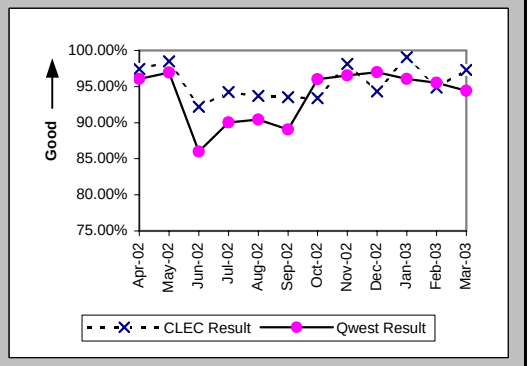
Date	CLEC Order Count
Apr-02	3
May-02	6
Jun-02	17
Jul-02	17
Aug-02	12
Sep-02	11
Oct-02	10
Nov-02	5
Dec-02	6
Jan-03	3
Feb-03	3
Mar-03	0



Checklist #14 - Resale - Residence Repair

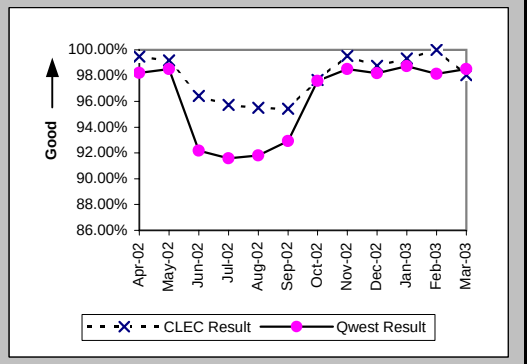
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	267	274	97.45%	202	0	8082	8414	96.05%	19.47%	-1.16	-1.71	No
May-02	263	267	98.50%	183	0	8189	8446	96.96%	17.18%	-1.45	-1.88	No
Jun-02	343	372	92.20%	274	0	9560	11115	86.01%	34.69%	-3.39	-3.06	No
Jul-02	343	364	94.23%	274	0	11354	12613	90.02%	29.98%	-2.64	-2.61	No
Aug-02	373	398	93.72%	301	0	11795	13045	90.42%	29.43%	-2.2	-2.34	No
Sep-02	303	324	93.52%	235	0	9509	10677	89.06%	31.21%	-2.53	-2.54	No
Oct-02	241	258	93.41%	172	0	8094	8429	96.03%	19.54%	1.97	0.2	Yes
Nov-02	158	161	98.14%	100	0	4946	5124	96.53%	18.31%	-1.1	-1.67	No
Dec-02	116	123	94.31%	94	0	4593	4735	97.00%	17.06%	1.59	-0.04	No
Jan-03	108	109	99.08%	86	0	4090	4257	96.08%	19.41%	-1.6	-1.97	No
Feb-03	111	117	94.87%	98	0	4581	4795	95.54%	20.65%	0.39	-0.76	No
Mar-03	179	184	97.28%	116	0	7435	7876	94.40%	22.99%	-1.68	-2.02	No



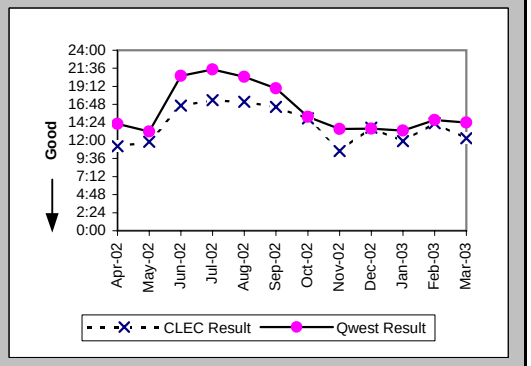
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	382	384	99.48%	202	0	12280	12502	98.22%	13.21%	-1.83	-2.12	No
May-02	359	362	99.17%	183	0	12268	12453	98.51%	12.10%	-1.02	-1.62	No
Jun-02	460	477	96.44%	274	0	14154	15353	92.19%	26.83%	-3.4	-3.07	No
Jul-02	448	468	95.73%	274	0	15507	16931	91.59%	27.75%	-3.18	-2.93	No
Aug-02	469	491	95.52%	301	0	16110	17548	91.81%	27.43%	-2.96	-2.8	No
Sep-02	396	415	95.42%	235	0	13495	14524	92.92%	25.66%	-1.96	-2.19	No
Oct-02	336	344	97.67%	172	0	11957	12253	97.58%	15.35%	-0.11	-1.07	No
Nov-02	207	208	99.52%	100	0	7026	7133	98.50%	12.16%	-1.19	-1.72	No
Dec-02	159	161	98.76%	94	0	6366	6484	98.18%	13.37%	-0.54	-1.33	No
Jan-03	149	150	99.33%	86	0	5543	5614	98.74%	11.17%	-0.65	-1.39	No
Feb-03	162	162	100.00%	98	0	6376	6497	98.14%	13.52%	-1.73	-2.05	No
Mar-03	250	255	98.04%	116	0	10117	10270	98.51%	12.11%	0.64	-0.61	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

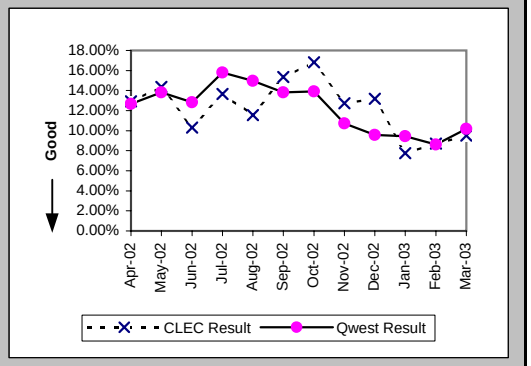
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4319:53	384	11:15	184	0	177910:40	12502	14:14	12:40	-4.54	-3.76	No
May-02	4277:38	362	11:49	169	0	164339:33	12453	13:12	15:02	-1.72	-2.05	No
Jun-02	7943:44	477	16:39	246	0	315912:35	15353	20:35	17:56	-4.7	-3.86	No
Jul-02	8116:39	468	17:21	251	0	362991:42	16931	21:26	21:34	-4.05	-3.46	No
Aug-02	8413:41	491	17:08	272	0	358728:24	17548	20:27	18:40	-3.87	-3.35	No
Sep-02	6842:32	415	16:29	214	0	274721:22	14524	18:55	21:21	-2.28	-2.39	No
Oct-02	5128:44	344	14:55	159	0	185782:24	12253	15:10	14:16	-0.32	-1.2	No
Nov-02	2199:54	208	10:35	96	0	96703:26	7133	13:33	18:51	-2.25	-2.37	No
Dec-02	2209:17	161	13:43	88	0	88089:13	6484	13:35	12:43	0.13	-0.92	No
Jan-03	1790:10	150	11:56	81	0	74845:27	5614	13:20	12:12	-1.38	-1.84	No
Feb-03	2319:30	162	14:19	88	0	95772:39	6497	14:44	12:42	-0.42	-1.25	No
Mar-03	3138:39	255	12:19	108	0	147647:00	10270	14:23	11:55	-2.74	-2.66	No



Checklist #14 - Resale - Residence Repair

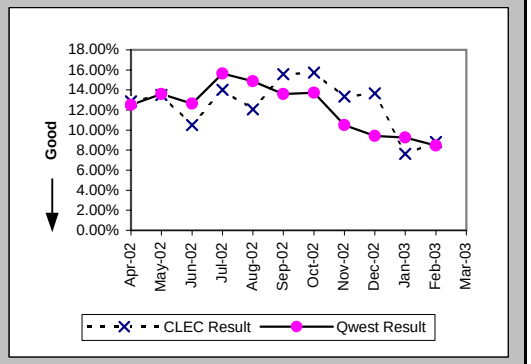
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	52	402	12.94%	184	0	1671	13191	12.67%	33.26%	0.18	-0.89	No
May-02	54	376	14.36%	169	0	1813	13120	13.82%	34.51%	0.32	-0.81	No
Jun-02	52	505	10.30%	246	0	2078	16215	12.82%	33.43%	-1.67	-2.01	No
Jul-02	67	491	13.65%	251	0	2847	18011	15.81%	36.48%	-1.3	-1.79	No
Aug-02	60	520	11.54%	272	0	2782	18582	14.97%	35.68%	-2.16	-2.32	No
Sep-02	67	436	15.37%	214	0	2133	15429	13.82%	34.52%	0.92	-0.44	No
Oct-02	60	357	16.81%	159	0	1811	13015	13.91%	34.61%	1.53	-0.07	No
Nov-02	27	212	12.74%	96	0	815	7589	10.74%	30.96%	0.93	-0.44	No
Dec-02	22	167	13.17%	88	0	656	6854	9.57%	29.42%	1.51	-0.08	No
Jan-03	12	155	7.74%	81	0	570	6042	9.43%	29.23%	-0.71	-1.43	No
Feb-03	15	172	8.72%	88	0	596	6913	8.62%	28.07%	0.08	-0.95	No
Mar-03	25	263	9.51%	108	0	1091	10727	10.17%	30.23%	-0.35	-1.21	No



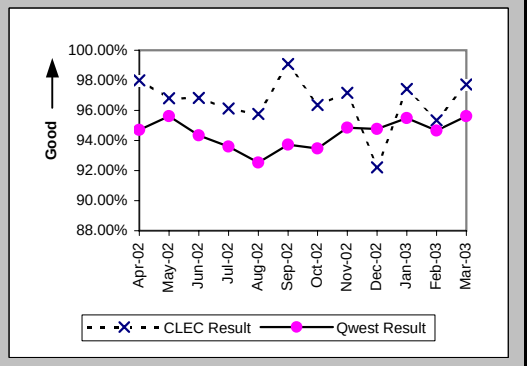
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	49	381	12.86%	184	0	1572	12574	12.50%	33.07%	0.23	-0.86	No
May-02	47	348	13.51%	169	0	1710	12564	13.61%	34.29%	-0.06	-1.03	No
Jun-02	50	476	10.50%	246	0	1957	15467	12.65%	33.24%	-1.39	-1.84	No
Jul-02	66	471	14.01%	251	0	2693	17209	15.65%	36.33%	-0.96	-1.59	No
Aug-02	60	497	12.07%	272	0	2642	17751	14.88%	35.59%	-1.74	-2.06	No
Sep-02	65	417	15.59%	214	0	2007	14763	13.59%	34.27%	1.16	-0.29	No
Oct-02	54	343	15.74%	159	0	1714	12480	13.73%	34.42%	1.06	-0.35	No
Nov-02	26	195	13.33%	96	0	756	7202	10.50%	30.65%	1.25	-0.24	No
Dec-02	22	161	13.66%	88	0	607	6439	9.43%	29.22%	1.74	0.06	Yes
Jan-03	11	144	7.64%	81	0	521	5624	9.26%	28.99%	-0.66	-1.4	No
Feb-03	14	159	8.81%	88	0	550	6496	8.47%	27.84%	0.19	-0.89	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

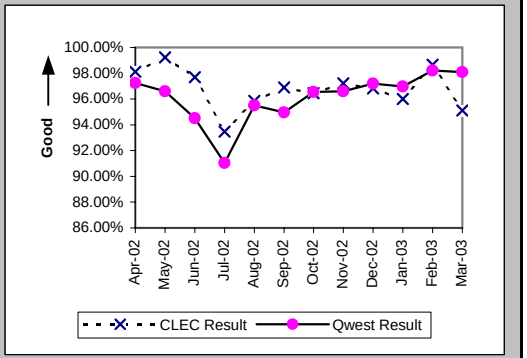
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	394	402	98.01%	184	0	12491	13191	94.69%	22.42%	-2.92	-2.78	No
May-02	364	376	96.81%	169	0	12545	13120	95.62%	20.47%	-1.11	-1.68	No
Jun-02	489	505	96.83%	246	0	15298	16215	94.34%	23.10%	-2.38	-2.45	No
Jul-02	472	491	96.13%	251	0	16856	18011	93.59%	24.50%	-2.27	-2.38	No
Aug-02	498	520	95.77%	272	0	17195	18582	92.54%	26.28%	-2.77	-2.68	No
Sep-02	432	436	99.08%	214	0	14462	15429	93.73%	24.24%	-4.55	-3.76	No
Oct-02	344	357	96.36%	159	0	12166	13015	93.48%	24.69%	-2.18	-2.32	No
Nov-02	206	212	97.17%	96	0	7198	7589	94.85%	22.11%	-1.51	-1.92	No
Dec-02	154	167	92.22%	88	0	6495	6854	94.76%	22.28%	1.4	-0.15	No
Jan-03	151	155	97.42%	81	0	5770	6042	95.50%	20.73%	-1.14	-1.69	No
Feb-03	164	172	95.35%	88	0	6544	6913	94.66%	22.48%	-0.4	-1.24	No
Mar-03	257	263	97.72%	108	0	10257	10727	95.62%	20.47%	-1.64	-2	No



Checklist #14 - Resale - Residence Repair

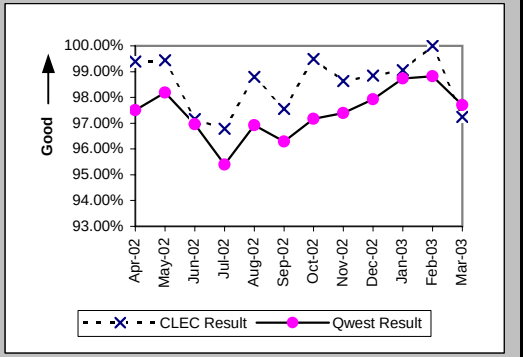
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	104	106	98.11%	77	0	1666	1713	97.26%	16.34%	-0.52	-1.32	No
May-02	127	128	99.22%	65	0	1929	1997	96.59%	18.14%	-1.59	-1.96	No
Jun-02	211	216	97.69%	123	0	2794	2956	94.52%	22.76%	-1.97	-2.2	No
Jul-02	186	199	93.47%	151	0	2773	3046	91.04%	28.56%	-1.16	-1.71	No
Aug-02	185	193	95.85%	112	0	2866	3001	95.50%	20.73%	-0.23	-1.14	No
Sep-02	125	129	96.90%	75	0	2076	2186	94.97%	21.86%	-0.98	-1.59	No
Oct-02	136	141	96.45%	70	0	1795	1859	96.56%	18.23%	0.12	-0.93	No
Nov-02	105	108	97.22%	42	0	1276	1321	96.59%	18.14%	-0.35	-1.21	No
Dec-02	61	63	96.83%	49	0	1002	1031	97.19%	16.53%	0.23	-0.86	No
Jan-03	72	75	96.00%	46	0	1021	1053	96.96%	17.17%	0.5	-0.69	No
Feb-03	73	74	98.65%	50	0	1101	1121	98.22%	13.24%	-0.27	-1.17	No
Mar-03	97	102	95.10%	59	0	1438	1466	98.09%	13.69%	1.8	0.1	Yes



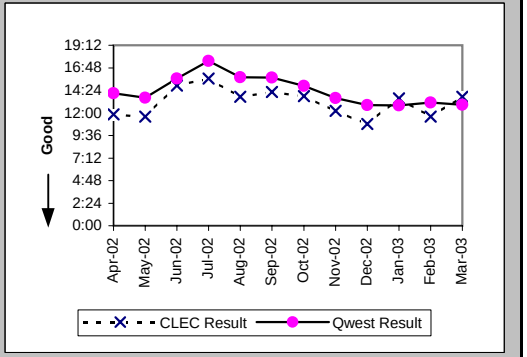
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	165	166	99.40%	77	0	2496	2560	97.50%	15.61%	-1.52	-1.92	No
May-02	179	180	99.44%	65	0	2762	2813	98.19%	13.34%	-1.23	-1.75	No
Jun-02	274	282	97.16%	123	0	3831	3951	96.96%	17.16%	-0.19	-1.12	No
Jul-02	241	249	96.79%	151	0	3857	4043	95.40%	20.95%	-1.01	-1.62	No
Aug-02	246	249	98.80%	112	0	4025	4153	96.92%	17.28%	-1.66	-2.01	No
Sep-02	199	204	97.55%	75	0	2910	3022	96.29%	18.89%	-0.92	-1.56	No
Oct-02	197	198	99.49%	70	0	2646	2723	97.17%	16.58%	-1.9	-2.16	No
Nov-02	145	147	98.64%	42	0	1797	1845	97.40%	15.92%	-0.91	-1.55	No
Dec-02	86	87	98.85%	49	0	1461	1492	97.92%	14.26%	-0.59	-1.36	No
Jan-03	105	106	99.06%	46	0	1331	1348	98.74%	11.16%	-0.28	-1.17	No
Feb-03	97	97	100.00%	50	0	1425	1442	98.82%	10.79%	-1.04	-1.63	No
Mar-03	141	145	97.24%	59	0	1917	1962	97.71%	14.97%	0.41	-0.75	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

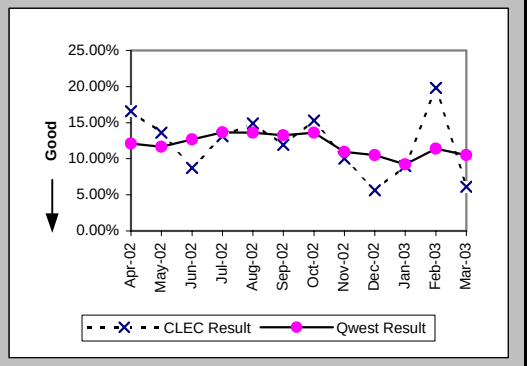
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1964:03	166	11:50	74	0	36101:52	2560	14:06	15:05	-1.88	-2.14	No
May-02	2088:27	180	11:36	61	0	38282:52	2813	13:37	13:46	-1.9	-2.15	No
Jun-02	4207:50	282	14:55	119	0	61883:52	3951	15:40	12:57	-0.93	-1.57	No
Jul-02	3898:02	249	15:39	141	0	70786:57	4043	17:31	16:04	-1.77	-2.07	No
Aug-02	3413:38	249	13:43	106	0	65601:24	4153	15:48	16:11	-1.98	-2.2	No
Sep-02	2899:06	204	14:13	69	0	47606:56	3022	15:45	16:50	-1.27	-1.77	No
Oct-02	2728:10	198	13:47	65	0	40539:03	2723	14:53	13:28	-1.12	-1.68	No
Nov-02	1798:38	147	12:14	39	0	25068:01	1845	13:35	15:28	-1.02	-1.62	No
Dec-02	941:38	87	10:49	47	0	19167:45	1492	12:51	11:44	-1.56	-1.95	No
Jan-03	1437:02	106	13:33	41	0	17288:02	1348	12:49	10:49	0.67	-0.59	No
Feb-03	1126:03	97	11:37	46	0	18912:12	1442	13:07	11:32	-1.25	-1.76	No
Mar-03	1988:39	145	13:43	57	0	25228:56	1962	12:52	11:59	0.83	-0.5	No



Checklist #14 - Resale - Residence Repair

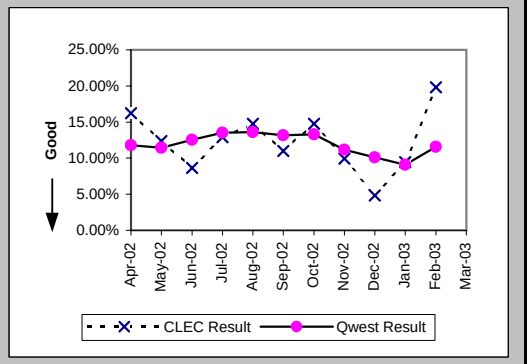
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	28	169	16.57%	74	0	316	2614	12.09%	32.60%	1.67	0.01	Yes
May-02	25	184	13.59%	61	0	335	2873	11.66%	32.09%	0.79	-0.52	No
Jun-02	25	286	8.74%	119	0	513	4041	12.69%	33.29%	-1.94	-2.18	No
Jul-02	34	259	13.13%	141	0	564	4135	13.64%	34.32%	-0.23	-1.14	No
Aug-02	38	255	14.90%	106	0	580	4259	13.62%	34.30%	0.59	-0.64	No
Sep-02	25	210	11.90%	69	0	411	3105	13.24%	33.89%	-0.55	-1.34	No
Oct-02	31	203	15.27%	65	0	380	2788	13.63%	34.31%	0.67	-0.6	No
Nov-02	15	150	10.00%	39	0	207	1892	10.94%	31.22%	-0.36	-1.22	No
Dec-02	5	89	5.62%	47	0	161	1532	10.51%	30.67%	-1.46	-1.89	No
Jan-03	10	111	9.01%	41	0	129	1399	9.22%	28.93%	-0.07	-1.05	No
Feb-03	20	101	19.80%	46	0	170	1490	11.41%	31.79%	2.36	0.44	Yes
Mar-03	9	147	6.12%	57	0	211	2005	10.52%	30.69%	-1.68	-2.02	No



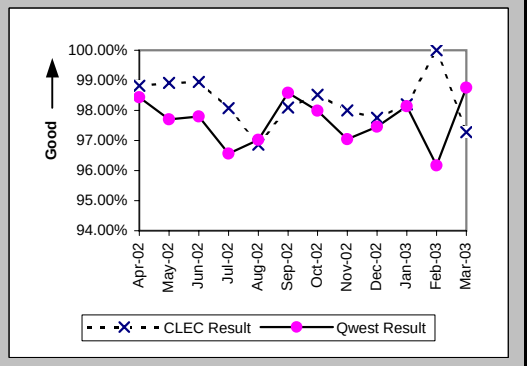
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	25	154	16.23%	74	0	291	2470	11.78%	32.24%	1.6	-0.03	No
May-02	21	170	12.35%	61	0	313	2734	11.45%	31.84%	0.38	-0.77	No
Jun-02	23	266	8.65%	119	0	480	3824	12.55%	33.13%	-1.86	-2.13	No
Jul-02	31	240	12.92%	141	0	527	3898	13.52%	34.19%	-0.27	-1.16	No
Aug-02	35	237	14.77%	106	0	549	4034	13.61%	34.29%	0.52	-0.69	No
Sep-02	21	191	10.99%	69	0	386	2936	13.15%	33.79%	-0.85	-1.52	No
Oct-02	27	183	14.75%	65	0	347	2608	13.31%	33.96%	0.57	-0.65	No
Nov-02	14	141	9.93%	39	0	199	1781	11.17%	31.50%	-0.45	-1.27	No
Dec-02	4	83	4.82%	47	0	144	1426	10.10%	30.13%	-1.55	-1.94	No
Jan-03	10	106	9.43%	41	0	118	1298	9.09%	28.75%	0.15	-0.91	No
Feb-03	19	96	19.79%	46	0	160	1381	11.59%	32.01%	2.24	0.36	Yes
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

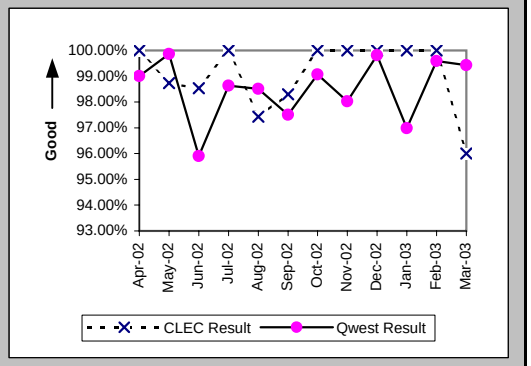
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	167	169	98.82%	74	0	2573	2614	98.43%	12.43%	-0.39	-1.24	No
May-02	182	184	98.91%	61	0	2807	2873	97.70%	14.98%	-1.06	-1.65	No
Jun-02	283	286	98.95%	119	0	3952	4041	97.80%	14.68%	-1.28	-1.78	No
Jul-02	254	259	98.07%	141	0	3993	4135	96.57%	18.21%	-1.29	-1.78	No
Aug-02	247	255	96.86%	106	0	4132	4259	97.02%	17.01%	0.19	-0.89	No
Sep-02	206	210	98.10%	69	0	3061	3105	98.58%	11.82%	0.61	-0.63	No
Oct-02	200	203	98.52%	65	0	2732	2788	97.99%	14.03%	-0.52	-1.32	No
Nov-02	147	150	98.00%	39	0	1836	1892	97.04%	16.95%	-0.67	-1.41	No
Dec-02	87	89	97.75%	47	0	1493	1532	97.45%	15.75%	-0.17	-1.11	No
Jan-03	109	111	98.20%	41	0	1373	1399	98.14%	13.51%	-0.04	-1.03	No
Feb-03	101	101	100.00%	46	0	1433	1490	96.17%	19.18%	-1.94	-2.18	No
Mar-03	143	147	97.28%	57	0	1980	2005	98.75%	11.10%	1.38	-0.16	No



Checklist #14 - Resale - Residence Repair

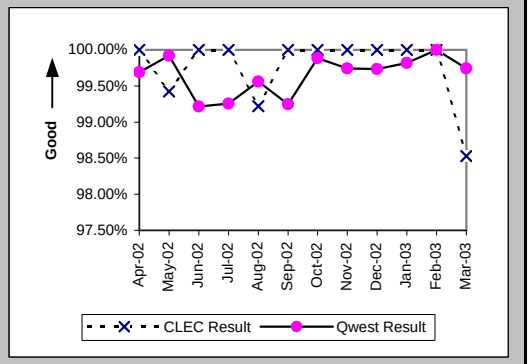
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	80	80	100.00%	106	0	2307	2330	99.01%	9.89%	-0.88	-1.53	No
May-02	78	79	98.73%	65	0	2175	2178	99.86%	3.71%	1.51	-0.08	No
Jun-02	67	68	98.53%	119	0	2437	2541	95.91%	19.81%	-1.08	-1.65	No
Jul-02	62	62	100.00%	125	0	2963	3004	98.64%	11.60%	-0.92	-1.56	No
Aug-02	38	39	97.44%	105	0	2438	2475	98.51%	12.14%	0.56	-0.66	No
Sep-02	58	59	98.31%	96	0	2070	2123	97.50%	15.60%	-0.39	-1.24	No
Oct-02	35	35	100.00%	86	0	1693	1709	99.06%	9.63%	-0.57	-1.35	No
Nov-02	29	29	100.00%	59	0	1241	1266	98.03%	13.91%	-0.76	-1.46	No
Dec-02	25	25	100.00%	35	0	1047	1049	99.81%	4.36%	-0.22	-1.13	No
Jan-03	24	24	100.00%	47	0	868	895	96.98%	17.10%	-0.85	-1.52	No
Feb-03	23	23	100.00%	30	0	977	981	99.59%	6.37%	-0.3	-1.18	No
Mar-03	24	25	96.00%	48	0	1055	1061	99.43%	7.50%	1.43	-0.13	No



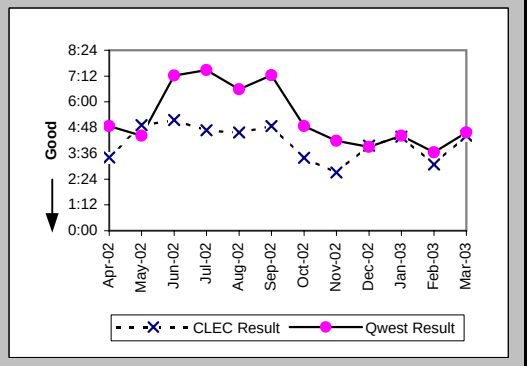
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	218	218	100.00%	106	0	5467	5484	99.69%	5.56%	-0.81	-1.49	No
May-02	172	173	99.42%	65	0	4890	4894	99.92%	2.86%	1.4	-0.15	No
Jun-02	144	144	100.00%	119	0	5056	5096	99.22%	8.82%	-1.05	-1.64	No
Jul-02	135	135	100.00%	125	0	5468	5509	99.26%	8.59%	-0.99	-1.6	No
Aug-02	127	128	99.22%	105	0	4760	4781	99.56%	6.61%	0.58	-0.65	No
Sep-02	146	146	100.00%	96	0	4212	4244	99.25%	8.65%	-1.04	-1.63	No
Oct-02	92	92	100.00%	86	0	3465	3469	99.88%	3.39%	-0.32	-1.2	No
Nov-02	77	77	100.00%	59	0	2718	2725	99.74%	5.06%	-0.44	-1.27	No
Dec-02	71	71	100.00%	35	0	2261	2267	99.74%	5.14%	-0.43	-1.26	No
Jan-03	56	56	100.00%	47	0	2220	2224	99.82%	4.24%	-0.31	-1.19	No
Feb-03	57	57	100.00%	30	0	2156	2156	100.00%	N/A	N/A	N/A	
Mar-03	67	68	98.53%	48	0	2341	2347	99.74%	5.05%	1.31	-0.2	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

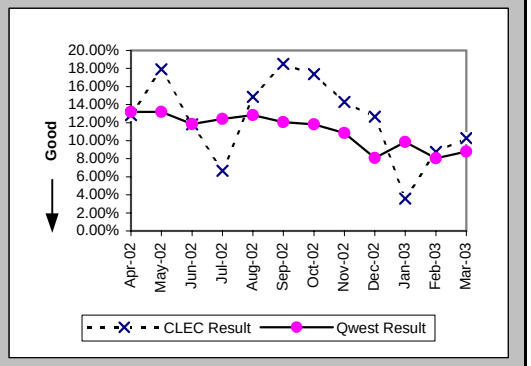
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	746:25	218	3:25	106	0	26714:42	5484	4:52	7:49	-2.68	-2.63	No
May-02	849:40	173	4:55	65	0	21639:23	4894	4:25	6:28	0.98	-0.4	No
Jun-02	741:25	144	5:09	119	0	36806:01	5096	7:13	10:32	-2.33	-2.42	No
Jul-02	631:49	135	4:41	125	0	41221:16	5509	7:29	11:02	-2.92	-2.77	No
Aug-02	584:26	128	4:34	105	0	31480:24	4781	6:35	8:57	-2.52	-2.53	No
Sep-02	711:28	146	4:52	96	0	30694:34	4244	7:14	10:06	-2.78	-2.69	No
Oct-02	312:21	92	3:24	86	0	16897:15	3469	4:52	6:56	-2.01	-2.22	No
Nov-02	209:11	77	2:43	59	0	11386:50	2725	4:11	6:57	-1.82	-2.11	No
Dec-02	281:33	71	3:58	35	0	8823:34	2267	3:54	6:26	0.15	-0.91	No
Jan-03	245:13	56	4:23	47	0	9835:00	2224	4:25	7:21	-0.04	-1.03	No
Feb-03	175:45	57	3:05	30	0	7868:05	2156	3:39	5:39	-0.75	-1.45	No
Mar-03	300:12	68	4:25	48	0	10700:53	2347	4:34	9:34	-0.12	-1.07	No



Checklist #14 - Resale - Residence Repair

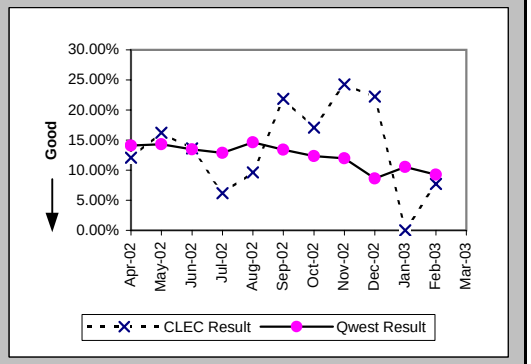
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	28	218	12.84%	106	0	724	5484	13.20%	33.85%	-0.15	-1.09	No
May-02	31	173	17.92%	65	0	646	4894	13.20%	33.85%	1.74	0.06	Yes
Jun-02	17	144	11.81%	119	0	603	5097	11.83%	32.30%	-0.01	-1.01	No
Jul-02	9	135	6.67%	125	0	684	5509	12.42%	32.98%	-2	-2.22	No
Aug-02	19	128	14.84%	105	0	614	4781	12.84%	33.46%	0.68	-0.59	No
Sep-02	27	146	18.49%	96	0	511	4244	12.04%	32.54%	2.22	0.35	Yes
Oct-02	16	92	17.39%	86	0	410	3469	11.82%	32.28%	1.57	-0.05	No
Nov-02	11	77	14.29%	59	0	296	2725	10.86%	31.12%	0.95	-0.42	No
Dec-02	9	71	12.68%	35	0	183	2268	8.07%	27.24%	1.34	-0.19	No
Jan-03	2	56	3.57%	47	0	219	2224	9.85%	29.80%	-1.56	-1.95	No
Feb-03	5	57	8.77%	30	0	174	2163	8.04%	27.20%	0.25	-0.85	No
Mar-03	7	68	10.29%	48	0	207	2353	8.80%	28.33%	0.46	-0.72	No



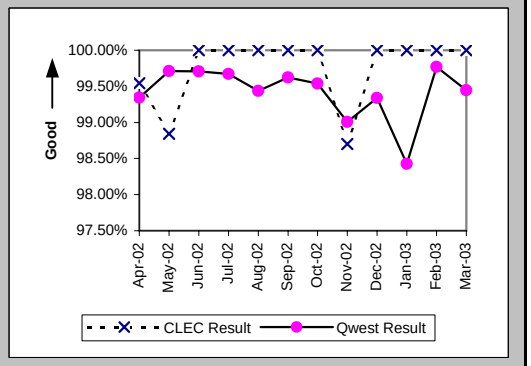
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	83	12.05%	106	0	339	2403	14.11%	34.81%	-0.53	-1.32	No
May-02	13	80	16.25%	65	0	304	2124	14.31%	35.02%	0.51	-0.69	No
Jun-02	9	66	13.64%	119	0	281	2092	13.43%	34.10%	0.08	-0.95	No
Jul-02	4	65	6.15%	125	0	329	2558	12.86%	33.48%	-1.6	-1.97	No
Aug-02	5	52	9.62%	105	0	294	2011	14.62%	35.33%	-1.01	-1.61	No
Sep-02	14	64	21.88%	96	0	256	1912	13.39%	34.05%	1.84	0.12	Yes
Oct-02	7	41	17.07%	86	0	196	1591	12.32%	32.87%	0.91	-0.45	No
Nov-02	8	33	24.24%	59	0	146	1220	11.97%	32.46%	1.94	0.18	Yes
Dec-02	8	36	22.22%	35	0	88	1020	8.63%	28.08%	2.44	0.48	Yes
Jan-03	0	27	0.00%	47	0	104	989	10.52%	30.68%	-1.76	-2.07	No
Feb-03	2	26	7.69%	30	0	87	940	9.26%	28.98%	-0.27	-1.16	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

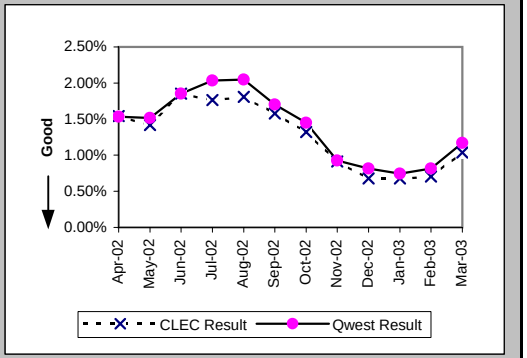
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	217	218	99.54%	106	0	5448	5484	99.34%	8.08%	-0.35	-1.22	No
May-02	171	173	98.84%	65	0	4880	4894	99.71%	5.34%	1.61	-0.02	No
Jun-02	144	144	100.00%	119	0	5082	5097	99.71%	5.42%	-0.64	-1.39	No
Jul-02	135	135	100.00%	125	0	5491	5509	99.67%	5.71%	-0.66	-1.4	No
Aug-02	128	128	100.00%	105	0	4754	4781	99.44%	7.49%	-0.84	-1.51	No
Sep-02	146	146	100.00%	96	0	4228	4244	99.62%	6.13%	-0.73	-1.44	No
Oct-02	92	92	100.00%	86	0	3453	3469	99.54%	6.78%	-0.64	-1.39	No
Nov-02	76	77	98.70%	59	0	2698	2725	99.01%	9.90%	0.33	-0.8	No
Dec-02	71	71	100.00%	35	0	2253	2268	99.34%	8.11%	-0.68	-1.41	No
Jan-03	56	56	100.00%	47	0	2189	2224	98.43%	12.45%	-0.93	-1.57	No
Feb-03	57	57	100.00%	30	0	2158	2163	99.77%	4.80%	-0.36	-1.22	No
Mar-03	68	68	100.00%	48	0	2340	2353	99.45%	7.41%	-0.61	-1.37	No



Checklist #14 - Resale - Residence Repair

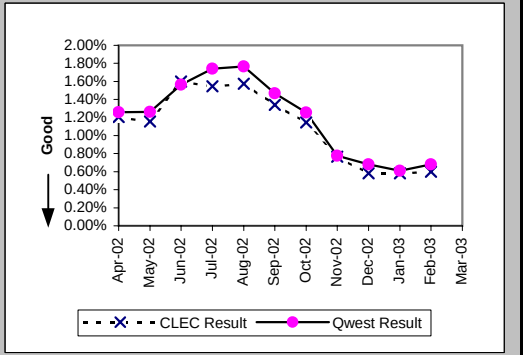
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	789	51195	1.54%	364	0	21289	1387581	1.53%	12.29%	0.12	-0.92	No
May-02	733	51723	1.42%	295	0	20887	1379329	1.51%	12.21%	-1.78	-2.08	No
Jun-02	935	50477	1.85%	484	0	25353	1368092	1.85%	13.49%	-0.01	-1.01	No
Jul-02	885	50195	1.76%	517	0	27655	1360542	2.03%	14.11%	-4.2	-3.55	No
Aug-02	903	49962	1.81%	483	0	27622	1347405	2.05%	14.17%	-3.76	-3.28	No
Sep-02	792	50147	1.58%	379	0	22778	1337044	1.70%	12.94%	-2.11	-2.28	No
Oct-02	652	49439	1.32%	310	0	19272	1327630	1.45%	11.96%	-2.42	-2.47	No
Nov-02	439	48120	0.91%	194	0	12206	1316535	0.93%	9.58%	-0.33	-1.2	No
Dec-02	327	48220	0.68%	170	0	10654	1305450	0.82%	9.00%	-3.31	-3.01	No
Jan-03	322	47587	0.68%	169	0	9665	1298112	0.74%	8.60%	-1.69	-2.03	No
Feb-03	330	46971	0.70%	164	0	10566	1292632	0.82%	9.00%	-2.72	-2.65	No
Mar-03	478	46044	1.04%	213	0	15085	1286641	1.17%	10.76%	-2.63	-2.6	No



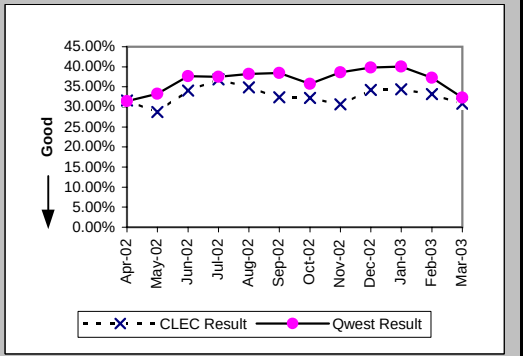
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	618	51195	1.21%	364	0	17447	1387581	1.26%	11.14%	-1	-1.61	No
May-02	598	51723	1.16%	295	0	17422	1379329	1.26%	11.17%	-2.14	-2.3	No
Jun-02	808	50477	1.60%	484	0	21383	1368092	1.56%	12.40%	0.67	-0.59	No
Jul-02	776	50195	1.55%	517	0	23665	1360542	1.74%	13.07%	-3.26	-2.98	No
Aug-02	786	49962	1.57%	483	0	23796	1347405	1.77%	13.17%	-3.21	-2.95	No
Sep-02	672	50147	1.34%	379	0	19611	1337044	1.47%	12.02%	-2.32	-2.41	No
Oct-02	567	49439	1.15%	310	0	16679	1327630	1.26%	11.14%	-2.15	-2.3	No
Nov-02	369	48120	0.77%	194	0	10203	1316535	0.78%	8.77%	-0.2	-1.12	No
Dec-02	280	48220	0.58%	170	0	8885	1305450	0.68%	8.22%	-2.62	-2.59	No
Jan-03	277	47587	0.58%	169	0	7911	1298112	0.61%	7.78%	-0.75	-1.46	No
Feb-03	281	46971	0.60%	164	0	8817	1292632	0.68%	8.23%	-2.17	-2.32	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

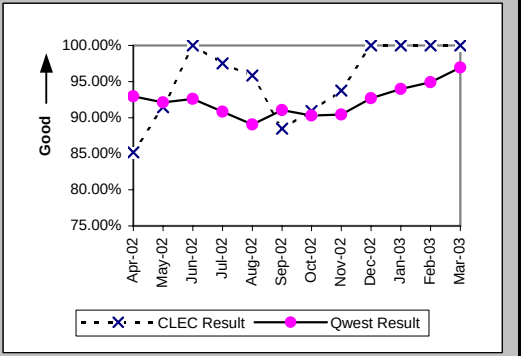
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	364	1153	31.57%	0	0	9773	31062	31.46%	46.44%	0.08	-0.95	No
May-02	295	1028	28.70%	0	0	10420	31307	33.28%	47.12%	-3.07	-2.87	No
Jun-02	484	1419	34.11%	0	0	15314	40667	37.66%	48.45%	-2.71	-2.65	No
Jul-02	517	1402	36.88%	0	0	16591	44246	37.50%	48.41%	-0.47	-1.29	No
Aug-02	483	1386	34.85%	0	0	17091	44713	38.22%	48.59%	-2.55	-2.55	No
Sep-02	379	1171	32.37%	0	0	14236	37014	38.46%	48.65%	-4.22	-3.57	No
Oct-02	310	962	32.22%	0	0	10727	29999	35.76%	47.93%	-2.25	-2.37	No
Nov-02	194	633	30.65%	0	0	7684	19890	38.63%	48.69%	-4.06	-3.47	No
Dec-02	170	497	34.21%	0	0	7046	17700	39.81%	48.95%	-2.52	-2.53	No
Jan-03	169	491	34.42%	0	0	6452	16117	40.03%	49.00%	-2.5	-2.52	No
Feb-03	164	494	33.20%	0	0	6265	16831	37.22%	48.34%	-1.82	-2.11	No
Mar-03	213	691	30.82%	0	0	7209	22294	32.34%	46.78%	-0.84	-1.51	No



Checklist #14 - Resale - Business Installation

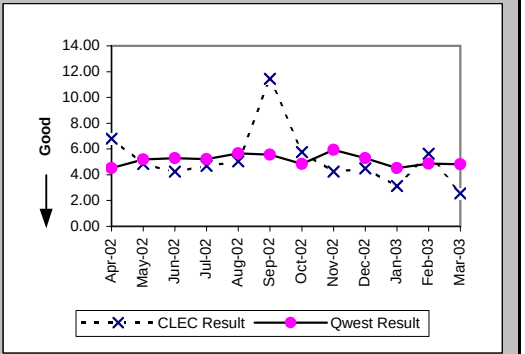
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	23	27	85.19%	1	0	1414	1521	92.97%	25.57%	1.42	-0.14	No
May-02	32	35	91.43%	0	0	1490	1618	92.09%	26.99%	0.2	-0.88	No
Jun-02	28	28	100.00%	0	0	1426	1540	92.60%	26.18%	-1.48	-1.9	No
Jul-02	39	40	97.50%	1	0	1416	1559	90.83%	28.86%	-1.44	-1.88	No
Aug-02	23	24	95.83%	0	0	1352	1518	89.06%	31.21%	-1.05	-1.64	No
Sep-02	23	26	88.46%	1	2	1323	1453	91.05%	28.54%	0.5	-0.7	No
Oct-02	20	22	90.91%	0	0	1613	1786	90.31%	29.58%	-0.09	-1.06	No
Nov-02	15	16	93.75%	0	1	1301	1439	90.41%	29.45%	-0.45	-1.27	No
Dec-02	22	22	100.00%	0	0	1167	1259	92.69%	26.03%	-1.31	-1.79	No
Jan-03	22	22	100.00%	1	0	1289	1372	93.95%	23.84%	-1.18	-1.72	No
Feb-03	14	14	100.00%	0	0	1159	1221	94.92%	21.95%	-0.86	-1.52	No
Mar-03	16	16	100.00%	0	1	1261	1301	96.93%	17.26%	-0.71	-1.43	No



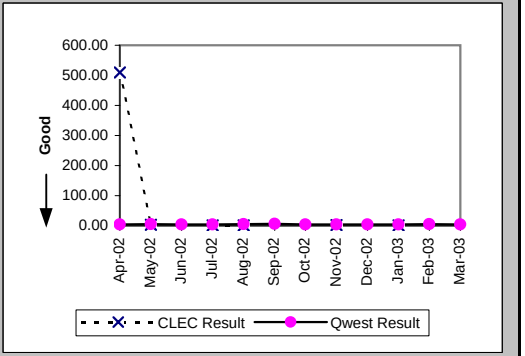
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	190	28	6.79	0	0	6915	1529	4.52	5.93	1.74	0.06	Yes
May-02	169	35	4.83	0	0	8460	1632	5.18	6.05	-0.34	-1.21	No
Jun-02	119	28	4.25	0	0	8248	1562	5.28	6.53	-0.83	-1.5	No
Jul-02	192	41	4.68	0	0	8191	1569	5.22	6.00	-0.57	-1.34	No
Aug-02	121	24	5.04	0	0	8641	1529	5.65	7.77	-0.38	-1.23	No
Sep-02	309	27	11.44	0	2	8240	1480	5.57	7.91	2.33	0.41	Yes
Oct-02	127	22	5.77	0	0	8801	1814	4.85	6.06	0.75	-0.55	No
Nov-02	68	16	4.25	0	1	8644	1456	5.94	8.06	-0.83	-1.51	No
Dec-02	99	22	4.50	0	0	6727	1271	5.29	6.59	-0.56	-1.34	No
Jan-03	72	23	3.13	0	0	6272	1385	4.53	5.70	-1.17	-1.71	No
Feb-03	79	14	5.64	0	0	5996	1230	4.87	6.20	0.59	-0.64	No
Mar-03	41	16	2.56	0	1	6280	1305	4.81	6.20	-1.44	-1.88	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

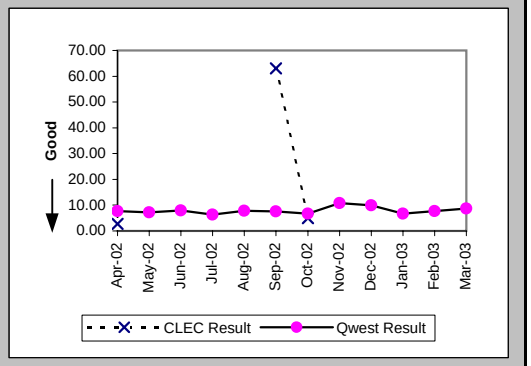
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	510	1	510.00	1	0	272	67	4.06	4.69	2.65	0.61	Yes
May-02	9	3	3.00	0	0	297	55	5.40	6.74	-0.6	-1.37	No
Jun-02						321	68	4.72	5.56			
Jul-02	1	1	1.00	1	0	302	75	4.03	3.61	-0.83	-1.51	No
Aug-02	1	1	1.00	0	0	474	82	5.78	7.79	-0.61	-1.37	No
Sep-02						480	80	6.00	9.79			
Oct-02						397	96	4.14	4.75			
Nov-02	2	1	2.00	0	0	285	64	4.45	5.27	-0.46	-1.28	No
Dec-02						233	53	4.40	6.06			
Jan-03	1	1	1.00	0	0	195	43	4.53	6.61	-0.53	-1.32	No
Feb-03						181	32	5.66	8.71			
Mar-03						138	30	4.60	6.18			



Checklist #14 - Resale - Business Installation

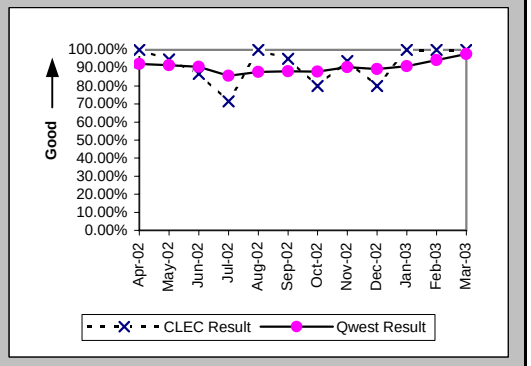
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	3	2.67	0	0	321	42	7.64	13.60	-0.61	-1.37	No
May-02						524	73	7.18	6.89			
Jun-02						371	47	7.89	13.32			
Jul-02						420	66	6.36	4.72			
Aug-02						651	83	7.84	10.72			
Sep-02	189	3	63.00	0	0	453	60	7.55	12.97	3.72	1.26	Yes
Oct-02	10	2	5.00	0	0	587	88	6.67	8.33	-0.28	-1.17	No
Nov-02						863	80	10.79	11.17			
Dec-02						435	44	9.89	13.05			
Jan-03						257	38	6.76	6.12			
Feb-03						232	30	7.73	12.07			
Mar-03						104	12	8.67	10.66			



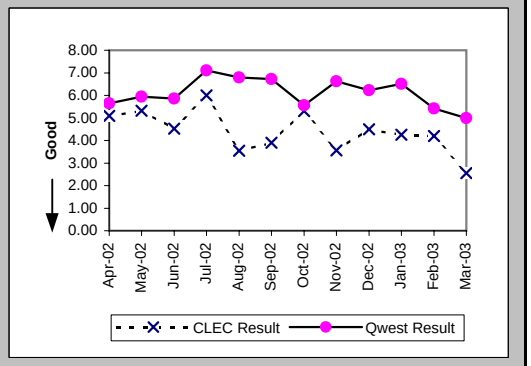
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	10	100.00%	1	0	269	292	92.12%	26.94%	-0.91	-1.55	No
May-02	18	19	94.74%	0	0	293	320	91.56%	27.79%	-0.48	-1.29	No
Jun-02	13	15	86.67%	0	1	232	256	90.63%	29.15%	0.52	-0.68	No
Jul-02	5	7	71.43%	0	1	214	250	85.60%	35.11%	0.96	-0.42	No
Aug-02	20	20	100.00%	0	0	231	263	87.83%	32.69%	-1.6	-1.98	No
Sep-02	19	20	95.00%	0	0	208	236	88.14%	32.34%	-0.91	-1.55	No
Oct-02	8	10	80.00%	0	0	211	240	87.92%	32.59%	0.72	-0.56	No
Nov-02	15	16	93.75%	0	0	208	230	90.43%	29.41%	-0.44	-1.27	No
Dec-02	8	10	80.00%	0	0	134	150	89.33%	30.87%	0.85	-0.48	No
Jan-03	4	4	100.00%	0	0	203	223	91.03%	28.57%	-0.62	-1.38	No
Feb-03	5	5	100.00%	0	0	135	143	94.41%	22.98%	-0.54	-1.33	No
Mar-03	9	9	100.00%	0	1	205	210	97.62%	15.25%	-0.46	-1.28	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

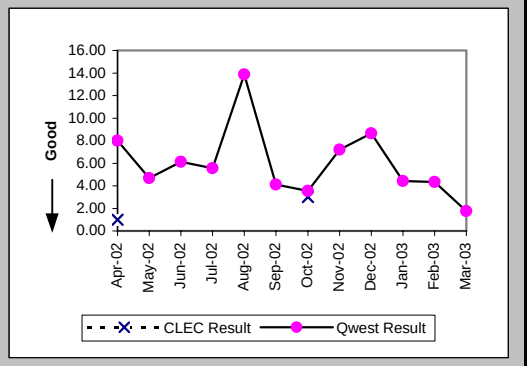
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	56	11	5.09	0	0	1656	293	5.65	6.64	-0.28	-1.17	No
May-02	101	19	5.32	0	0	1910	321	5.95	8.76	-0.31	-1.19	No
Jun-02	68	15	4.53	0	1	1513	258	5.86	6.49	-0.77	-1.47	No
Jul-02	42	7	6.00	0	1	1805	254	7.11	10.87	-0.27	-1.16	No
Aug-02	71	20	3.55	0	0	1827	269	6.79	9.77	-1.43	-1.87	No
Sep-02	78	20	3.90	0	0	1609	239	6.73	8.07	-1.51	-1.92	No
Oct-02	53	10	5.30	0	0	1346	242	5.56	6.97	-0.12	-1.07	No
Nov-02	57	16	3.56	0	0	1535	232	6.62	9.24	-1.28	-1.78	No
Dec-02	45	10	4.50	0	0	959	154	6.23	10.11	-0.52	-1.32	No
Jan-03	17	4	4.25	0	0	1464	225	6.51	9.76	-0.46	-1.28	No
Feb-03	21	5	4.20	0	0	781	144	5.42	8.32	-0.32	-1.2	No
Mar-03	23	9	2.56	0	1	1056	211	5.00	6.42	-1.12	-1.68	No



Checklist #14 - Resale - Business Installation

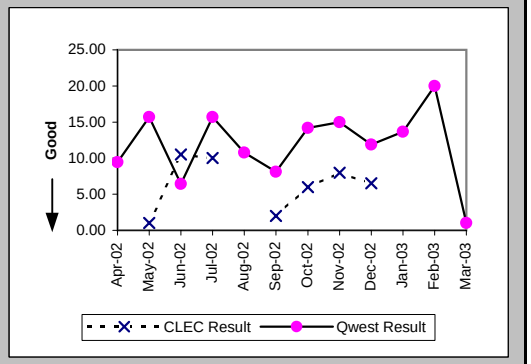
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0	96	12	8.00	10.63	-0.63	-1.38	No
May-02						28	6	4.67	3.93			
Jun-02						98	16	6.12	7.14			
Jul-02						61	11	5.55	7.43			
Aug-02						97	7	13.86	23.64			
Sep-02						41	10	4.10	3.48			
Oct-02	3	1	3.00	0	0	32	9	3.56	4.80	-0.11	-1.07	No
Nov-02						36	5	7.20	5.07			
Dec-02						95	11	8.64	18.84			
Jan-03						31	7	4.43	6.88			
Feb-03						13	3	4.33	3.06			
Mar-03						7	4	1.75	0.96			



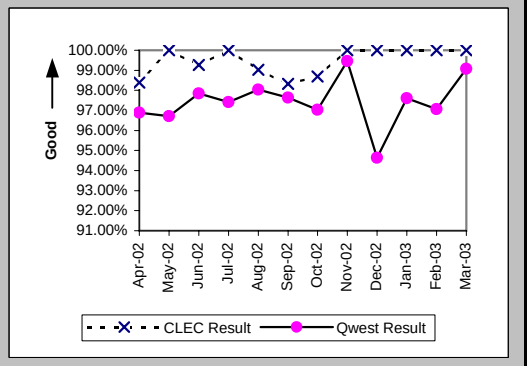
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						113	12	9.42	9.52			
May-02	1	1	1.00	0	0	330	21	15.71	26.25	-0.55	-1.33	No
Jun-02	21	2	10.50	0	0	58	9	6.44	5.43	0.84	-0.49	No
Jul-02	20	2	10.00	0	0	376	24	15.67	26.01	-0.3	-1.18	No
Aug-02						258	24	10.75	12.01			
Sep-02	2	1	2.00	0	0	138	17	8.12	8.82	-0.67	-1.41	No
Oct-02	6	1	6.00	0	0	255	18	14.17	15.26	-0.52	-1.32	No
Nov-02	8	1	8.00	0	0	255	17	15.00	9.64	-0.71	-1.43	No
Dec-02	13	2	6.50	0	0	83	7	11.86	13.81	-0.48	-1.29	No
Jan-03						191	14	13.64	14.00			
Feb-03						100	5	20.00	29.72			
Mar-03						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

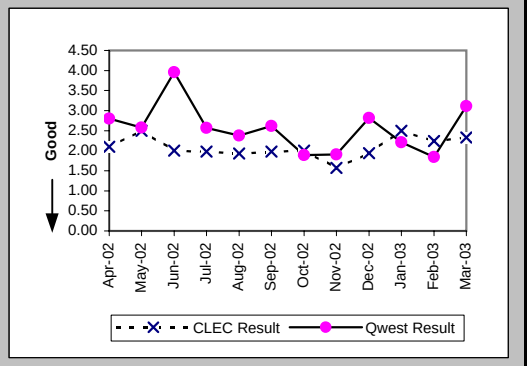
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	61	62	98.39%	0	0	466	481	96.88%	17.38%	-0.64	-1.39	No
May-02	66	66	100.00%	0	1	470	486	96.71%	17.84%	-1.41	-1.86	No
Jun-02	134	135	99.26%	0	2	454	464	97.84%	14.52%	-1	-1.61	No
Jul-02	94	94	100.00%	0	2	377	387	97.42%	15.87%	-1.42	-1.86	No
Aug-02	102	103	99.03%	1	1	349	356	98.03%	13.88%	-0.64	-1.39	No
Sep-02	117	119	98.32%	1	3	331	339	97.64%	15.18%	-0.42	-1.26	No
Oct-02	75	76	98.68%	0	0	360	371	97.04%	16.96%	-0.77	-1.47	No
Nov-02	44	44	100.00%	0	0	364	366	99.45%	7.37%	-0.46	-1.28	No
Dec-02	46	46	100.00%	0	3	335	354	94.63%	22.54%	-1.52	-1.92	No
Jan-03	45	45	100.00%	0	0	326	334	97.60%	15.29%	-0.99	-1.6	No
Feb-03	41	41	100.00%	0	0	298	307	97.07%	16.87%	-1.05	-1.64	No
Mar-03	51	51	100.00%	0	0	322	325	99.08%	9.56%	-0.64	-1.39	No



Checklist #14 - Resale - Business Installation

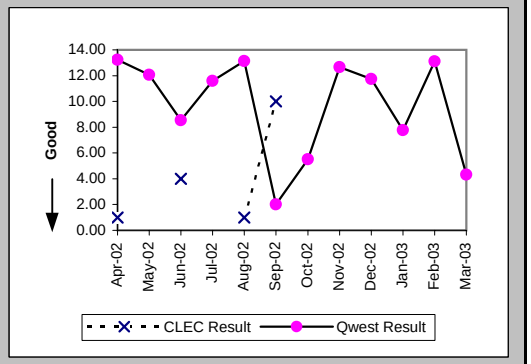
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	44	21	2.10	41	0	425	152	2.80	6.02	-0.5	-1.3	No
May-02	90	36	2.50	30	1	348	135	2.58	4.48	-0.09	-1.06	No
Jun-02	162	81	2.00	54	2	416	105	3.96	5.08	-2.61	-2.59	No
Jul-02	87	44	1.98	50	2	275	107	2.57	2.88	-1.15	-1.7	No
Aug-02	85	44	1.93	60	1	202	85	2.38	2.68	-0.89	-1.54	No
Sep-02	85	43	1.98	77	3	210	80	2.62	4.42	-0.77	-1.47	No
Oct-02	80	40	2.00	36	0	136	72	1.89	1.81	0.41	-0.75	No
Nov-02	36	23	1.57	21	0	145	76	1.91	1.26	-1.15	-1.7	No
Dec-02	33	17	1.94	29	3	361	128	2.82	3.03	-1.12	-1.68	No
Jan-03	55	22	2.50	23	0	203	92	2.21	2.20	0.6	-0.64	No
Feb-03	56	25	2.24	16	0	129	70	1.84	1.21	1.29	-0.21	No
Mar-03	70	30	2.33	21	0	236	76	3.11	4.50	-0.8	-1.48	No



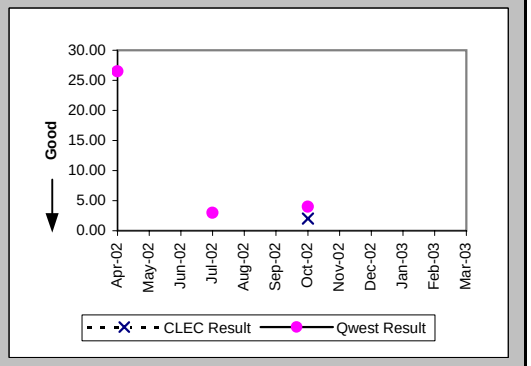
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0	172	13	13.23	18.67	-0.63	-1.38	No
May-02						193	16	12.06	24.14			
Jun-02	4	1	4.00	0	0	94	11	8.55	11.67	-0.37	-1.23	No
Jul-02						116	10	11.60	30.42			
Aug-02	1	1	1.00	1	0	105	8	13.12	19.07	-0.6	-1.36	No
Sep-02	30	3	10.00	0	0	16	8	2.00	2.45	1.27	-0.23	No
Oct-02						55	10	5.50	6.54			
Nov-02						38	3	12.67	9.24			
Dec-02						223	19	11.74	38.73			
Jan-03						70	9	7.78	10.12			
Feb-03						118	9	13.11	15.04			
Mar-03						13	3	4.33	2.89			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

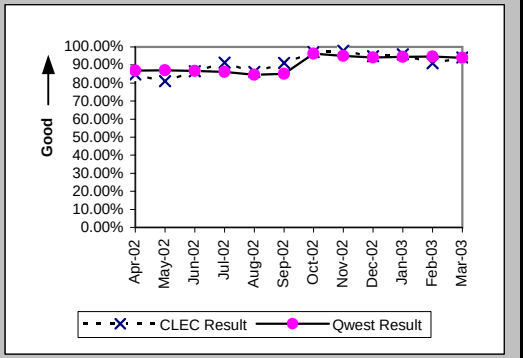
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						53	2	26.50	26.16			
May-02												
Jun-02												
Jul-02						3	1	3.00				
Aug-02												
Sep-02												
Oct-02	2	1	2.00	0	0	4	1	4.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Business Installation

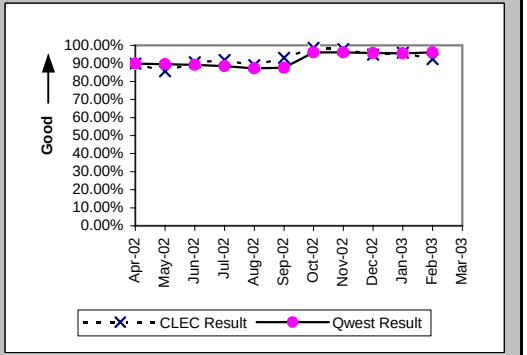
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	100	118	84.75%	0	0	1942	2236	86.85%	33.79%	0.67	-0.59	No
May-02	90	111	81.08%	0	0	2066	2373	87.06%	33.56%	1.75	0.06	Yes
Jun-02	129	149	86.58%	0	0	2050	2365	86.68%	33.98%	0.06	-0.96	No
Jul-02	146	160	91.25%	0	0	1939	2250	86.18%	34.51%	-1.8	-2.09	No
Aug-02	125	145	86.21%	0	0	1851	2187	84.64%	36.06%	-0.51	-1.31	No
Sep-02	144	158	91.14%	0	0	1794	2109	85.06%	35.64%	-2.07	-2.26	No
Oct-02	134	138	97.10%			2161	2243	96.34%	18.77%	-0.46	-1.28	No
Nov-02	90	92	97.83%			2130	2242	95.00%	21.79%	-1.22	-1.74	No
Dec-02	73	77	94.81%			1806	1918	94.16%	23.45%	-0.24	-1.14	No
Jan-03	72	75	96.00%			1762	1863	94.58%	22.64%	-0.53	-1.32	No
Feb-03	60	66	90.91%			1716	1813	94.65%	22.50%	1.25	-0.24	No
Mar-03	64	68	94.12%			1656	1761	94.04%	23.68%	-0.03	-1.02	No



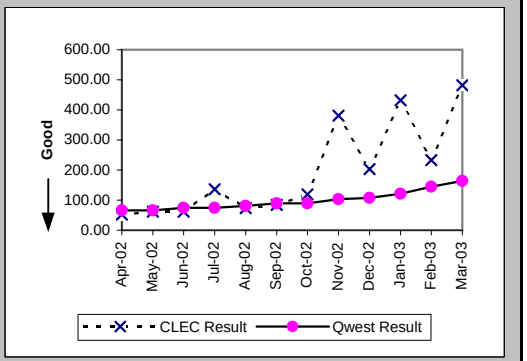
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	106	118	89.83%	0	0	2012	2236	89.98%	30.02%	0.09	-0.95	No
May-02	95	111	85.59%	0	0	2124	2373	89.51%	30.65%	1.28	-0.22	No
Jun-02	135	149	90.60%	0	0	2110	2365	89.22%	31.02%	-0.53	-1.32	No
Jul-02	147	160	91.88%	0	0	1992	2250	88.53%	31.86%	-1.28	-1.78	No
Aug-02	129	145	88.97%	0	0	1907	2187	87.20%	33.41%	-0.62	-1.38	No
Sep-02	147	158	93.04%	0	0	1847	2109	87.58%	32.98%	-2.01	-2.22	No
Oct-02	136	138	98.55%	0	0	2155	2243	96.08%	19.41%	-1.45	-1.88	No
Nov-02	90	92	97.83%	0	0	2154	2242	96.07%	19.42%	-0.85	-1.52	No
Dec-02	73	77	94.81%	0	92	1835	1918	95.67%	20.35%	0.41	-0.75	No
Jan-03	72	75	96.00%	0	0	1779	1863	95.49%	20.75%	-0.21	-1.13	No
Feb-03	61	66	92.42%	0	0	1742	1813	96.08%	19.40%	1.38	-0.16	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

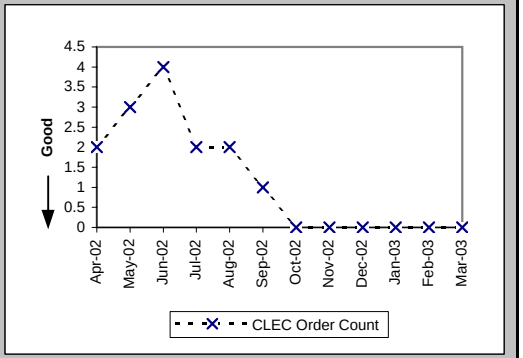
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	263	5	52.60	0	0	27079	413	65.57	73.63	-0.39	-1.24	No
May-02	369	6	61.50	0	0	25697	388	66.23	84.49	-0.14	-1.08	No
Jun-02	368	6	61.33	0	0	30465	410	74.30	89.25	-0.35	-1.21	No
Jul-02	410	3	136.67	0	0	32919	440	74.82	91.90	1.1	-0.33	No
Aug-02	512	7	73.14	0	0	36494	452	80.74	99.12	-0.2	-1.12	No
Sep-02	336	4	84.00	0	0	38748	435	89.08	104.39	-0.1	-1.06	No
Oct-02	356	3	118.67	0	0	37130	414	89.69	108.66	0.44	-0.73	No
Nov-02	381	1	381.00	0	0	32325	313	103.27	126.51	1.81	0.1	Yes
Dec-02	406	2	203.00	0	0	36199	338	107.10	131.89	0.84	-0.49	No
Jan-03	432	1	432.00	0	0	35281	290	121.66	143.98	1.9	0.15	Yes
Feb-03	466	2	233.00	0	0	37239	257	144.90	156.26	0.71	-0.57	No
Mar-03	482	1	482.00	0	0	37971	232	163.67	165.16	1.76	0.07	Yes



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

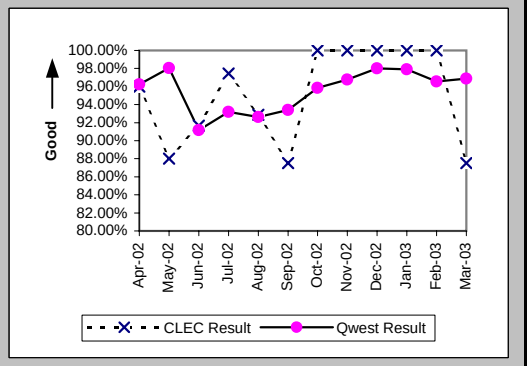
Date	CLEC Order Count
Apr-02	2
May-02	3
Jun-02	4
Jul-02	2
Aug-02	2
Sep-02	1
Oct-02	0
Nov-02	0
Dec-02	0
Jan-03	0
Feb-03	0
Mar-03	0



Checklist #14 - Resale - Business Repair

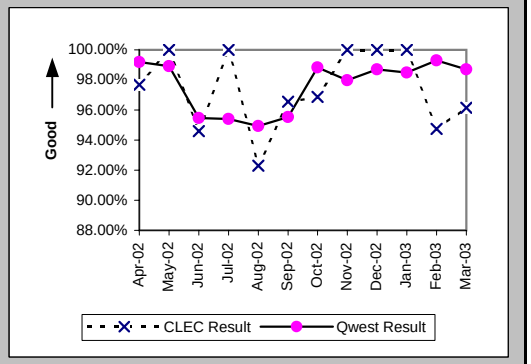
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	25	96.00%	21	0	668	694	96.25%	18.99%	0.14	-0.92	No
May-02	22	25	88.00%	23	0	658	671	98.06%	13.78%	2.42	0.47	Yes
Jun-02	22	24	91.67%	17	0	745	817	91.19%	28.35%	-0.08	-1.05	No
Jul-02	38	39	97.44%	23	0	931	999	93.19%	25.19%	-1.03	-1.63	No
Aug-02	26	28	92.86%	26	0	865	934	92.61%	26.16%	-0.05	-1.03	No
Sep-02	21	24	87.50%	26	0	750	803	93.40%	24.83%	1.07	-0.35	No
Oct-02	25	25	100.00%	23	0	808	843	95.85%	19.95%	-1.03	-1.62	No
Nov-02	16	16	100.00%	22	0	479	495	96.77%	17.69%	-0.72	-1.44	No
Dec-02	14	14	100.00%	14	0	444	453	98.01%	13.95%	-0.52	-1.32	No
Jan-03	13	13	100.00%	13	0	424	433	97.92%	14.27%	-0.52	-1.31	No
Feb-03	11	11	100.00%	16	0	448	464	96.55%	18.25%	-0.62	-1.38	No
Mar-03	14	16	87.50%	13	0	624	644	96.89%	17.35%	1.64	0	No



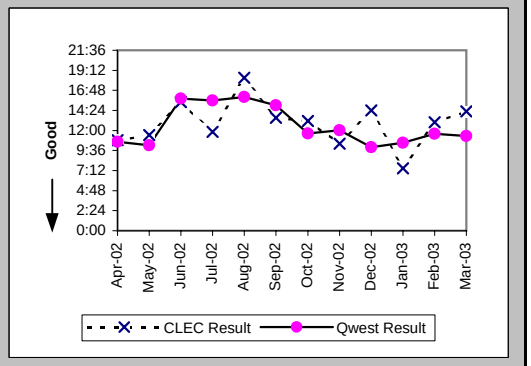
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	42	43	97.67%	21	0	971	979	99.18%	9.00%	0.89	-0.46	No
May-02	34	34	100.00%	23	0	914	924	98.92%	10.35%	-0.6	-1.36	No
Jun-02	35	37	94.59%	17	0	1033	1082	95.47%	20.79%	0.31	-0.81	No
Jul-02	47	47	100.00%	23	0	1141	1196	95.40%	20.95%	-1.48	-1.9	No
Aug-02	36	39	92.31%	26	0	1105	1164	94.93%	21.94%	0.74	-0.55	No
Sep-02	28	29	96.55%	26	0	961	1006	95.53%	20.67%	-0.26	-1.16	No
Oct-02	31	32	96.88%	23	0	1014	1026	98.83%	10.75%	0.86	-0.48	No
Nov-02	19	19	100.00%	22	0	584	596	97.99%	14.05%	-0.62	-1.37	No
Dec-02	17	17	100.00%	14	0	534	541	98.71%	11.30%	-0.46	-1.28	No
Jan-03	16	16	100.00%	13	0	518	526	98.48%	12.24%	-0.49	-1.3	No
Feb-03	18	19	94.74%	16	0	570	574	99.30%	8.32%	1.44	-0.13	No
Mar-03	25	26	96.15%	13	0	761	771	98.70%	11.31%	0.93	-0.44	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

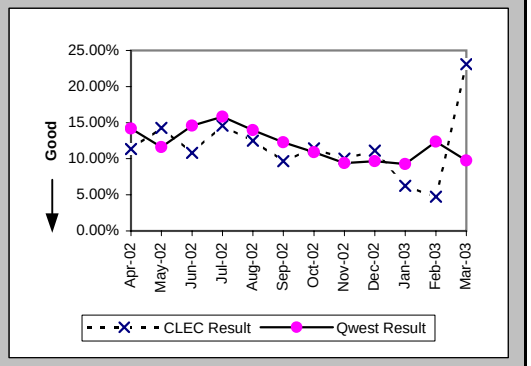
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	465:38	43	10:50	20	0	10415:51	979	10:38	10:25	0.16	-0.9	No
May-02	389:01	34	11:26	22	0	9456:20	924	10:14	11:12	0.69	-0.58	No
Jun-02	569:31	37	15:24	17	0	17137:30	1082	15:50	15:52	-0.17	-1.1	No
Jul-02	555:40	47	11:49	22	0	18636:12	1196	15:35	16:40	-1.52	-1.92	No
Aug-02	714:20	39	18:19	25	0	18633:26	1164	16:00	16:41	0.9	-0.45	No
Sep-02	392:20	29	13:32	24	0	15099:55	1006	15:01	16:47	-0.47	-1.28	No
Oct-02	420:18	32	13:08	20	0	11949:33	1026	11:39	11:37	0.82	-0.5	No
Nov-02	198:09	19	10:26	21	0	7159:49	596	12:01	12:57	-0.53	-1.32	No
Dec-02	245:12	17	14:25	13	0	5413:10	541	10:00	11:10	1.48	-0.1	No
Jan-03	119:40	16	7:29	13	0	5541:40	526	10:32	12:02	-1	-1.61	No
Feb-03	246:40	19	12:59	14	0	6665:48	574	11:37	10:06	0.67	-0.6	No
Mar-03	371:29	26	14:17	13	0	8752:47	771	11:21	11:53	1.22	-0.26	No



Checklist #14 - Resale - Business Repair

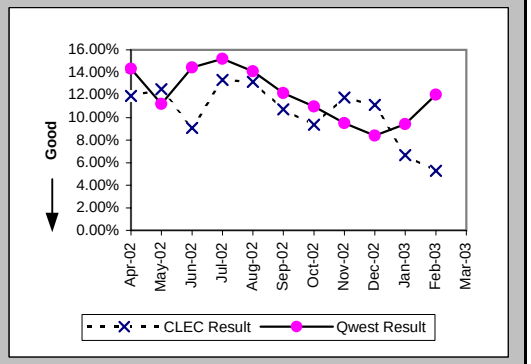
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	44	11.36%	20	0	143	1009	14.17%	34.88%	-0.52	-1.32	No
May-02	5	35	14.29%	22	0	111	954	11.64%	32.06%	0.51	-0.69	No
Jun-02	4	37	10.81%	17	0	163	1118	14.58%	35.29%	-0.64	-1.39	No
Jul-02	7	48	14.58%	22	0	198	1251	15.83%	36.50%	-0.23	-1.14	No
Aug-02	5	40	12.50%	25	0	170	1216	13.98%	34.68%	-0.27	-1.16	No
Sep-02	3	31	9.68%	24	0	129	1052	12.26%	32.80%	-0.43	-1.26	No
Oct-02	4	35	11.43%	20	0	116	1063	10.91%	31.18%	0.15	-0.91	No
Nov-02	2	20	10.00%	21	0	59	627	9.41%	29.20%	0.15	-0.91	No
Dec-02	2	18	11.11%	13	0	55	569	9.67%	29.55%	0.26	-0.84	No
Jan-03	1	16	6.25%	13	0	51	550	9.27%	29.01%	-0.41	-1.25	No
Feb-03	1	21	4.76%	14	0	74	599	12.35%	32.91%	-1.04	-1.63	No
Mar-03	6	26	23.08%	13	0	78	799	9.76%	29.68%	1.97	0.2	Yes



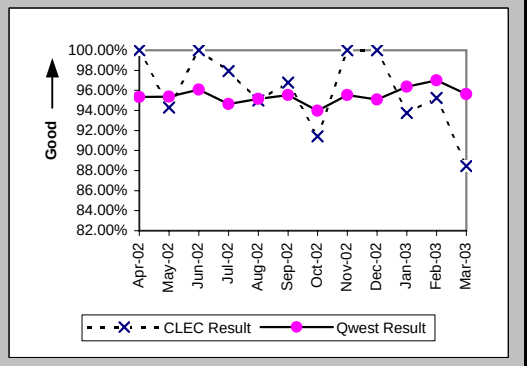
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	42	11.90%	20	0	135	943	14.32%	35.02%	-0.44	-1.27	No
May-02	4	32	12.50%	22	0	100	893	11.20%	31.53%	0.27	-0.83	No
Jun-02	3	33	9.09%	17	0	149	1031	14.45%	35.16%	-0.86	-1.52	No
Jul-02	6	45	13.33%	22	0	175	1151	15.20%	35.91%	-0.34	-1.21	No
Aug-02	5	38	13.16%	25	0	157	1113	14.11%	34.81%	-0.17	-1.1	No
Sep-02	3	28	10.71%	24	0	117	962	12.16%	32.68%	-0.23	-1.14	No
Oct-02	3	32	9.38%	20	0	109	992	10.99%	31.27%	-0.29	-1.17	No
Nov-02	2	17	11.76%	21	0	53	558	9.50%	29.32%	0.36	-0.78	No
Dec-02	2	18	11.11%	13	0	42	500	8.40%	27.74%	0.44	-0.73	No
Jan-03	1	15	6.67%	13	0	46	488	9.43%	29.22%	-0.36	-1.22	No
Feb-03	1	19	5.26%	14	0	66	549	12.02%	32.52%	-0.89	-1.54	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

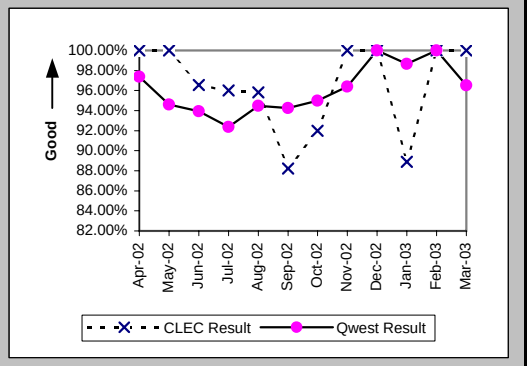
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	44	44	100.00%	20	0	962	1009	95.34%	21.07%	-1.44	-1.87	No
May-02	33	35	94.29%	22	0	910	954	95.39%	20.97%	0.36	-0.78	No
Jun-02	37	37	100.00%	17	0	1074	1118	96.06%	19.44%	-1.21	-1.74	No
Jul-02	47	48	97.92%	22	0	1184	1251	94.64%	22.51%	-0.99	-1.6	No
Aug-02	38	40	95.00%	25	0	1157	1216	95.15%	21.49%	0.11	-0.93	No
Sep-02	30	31	96.77%	24	0	1005	1052	95.53%	20.66%	-0.33	-1.2	No
Oct-02	32	35	91.43%	20	0	999	1063	93.98%	23.79%	0.64	-0.61	No
Nov-02	20	20	100.00%	21	0	599	627	95.53%	20.66%	-0.95	-1.58	No
Dec-02	18	18	100.00%	13	0	541	569	95.08%	21.63%	-0.95	-1.58	No
Jan-03	15	16	93.75%	13	0	530	550	96.36%	18.72%	0.54	-0.67	No
Feb-03	20	21	95.24%	14	0	581	599	97.00%	17.07%	0.48	-0.71	No
Mar-03	23	26	88.46%	13	0	764	799	95.62%	20.47%	1.5	-0.09	No



Checklist #14 - Resale - Business Repair

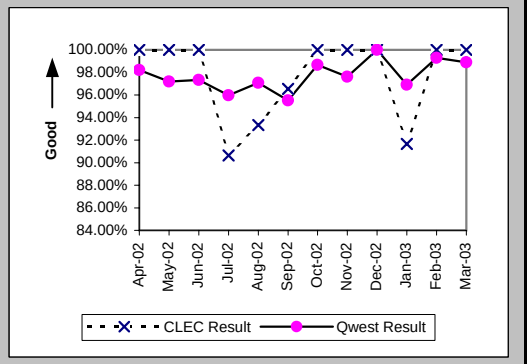
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	18	100.00%	15	0	149	153	97.39%	15.96%	-0.66	-1.4	No
May-02	21	21	100.00%	11	0	175	185	94.59%	22.61%	-1.04	-1.63	No
Jun-02	28	29	96.55%	20	0	217	231	93.94%	23.86%	-0.56	-1.34	No
Jul-02	24	25	96.00%	22	0	242	262	92.37%	26.55%	-0.65	-1.4	No
Aug-02	23	24	95.83%	23	0	240	254	94.49%	22.82%	-0.28	-1.17	No
Sep-02	15	17	88.24%	13	0	164	174	94.25%	23.27%	0.91	-0.45	No
Oct-02	23	25	92.00%	16	0	171	180	95.00%	21.79%	0.62	-0.62	No
Nov-02	10	10	100.00%	10	0	134	139	96.40%	18.62%	-0.59	-1.36	No
Dec-02	4	4	100.00%	7	0	89	89	100.00%	N/A	N/A	N/A	
Jan-03	8	9	88.89%	7	0	73	74	98.65%	11.55%	1.27	-0.23	No
Feb-03	8	8	100.00%	3	0	111	111	100.00%	N/A	N/A	N/A	
Mar-03	5	5	100.00%	7	0	139	144	96.53%	18.31%	-0.42	-1.25	No



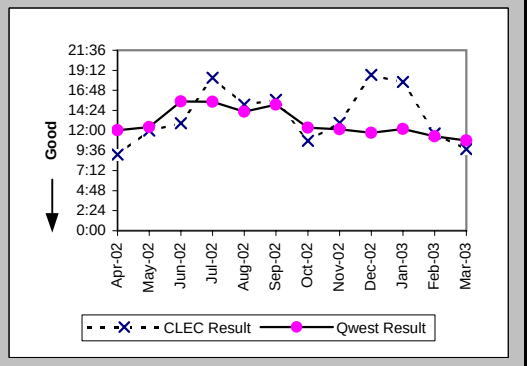
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	26	26	100.00%	15	0	219	223	98.21%	13.27%	-0.65	-1.4	No
May-02	34	34	100.00%	11	0	243	250	97.20%	16.50%	-0.93	-1.56	No
Jun-02	35	35	100.00%	20	0	291	299	97.32%	16.14%	-0.93	-1.56	No
Jul-02	29	32	90.63%	22	0	310	323	95.98%	19.65%	1.27	-0.23	No
Aug-02	28	30	93.33%	23	0	299	308	97.08%	16.84%	1.01	-0.38	No
Sep-02	28	29	96.55%	13	0	213	223	95.52%	20.70%	-0.25	-1.15	No
Oct-02	29	29	100.00%	16	0	220	223	98.65%	11.52%	-0.59	-1.36	No
Nov-02	12	12	100.00%	10	0	163	167	97.60%	15.29%	-0.52	-1.32	No
Dec-02	8	8	100.00%	7	0	114	114	100.00%	N/A	N/A	N/A	
Jan-03	11	12	91.67%	7	0	94	97	96.91%	17.31%	0.77	-0.53	No
Feb-03	12	12	100.00%	3	0	141	142	99.30%	8.36%	-0.28	-1.17	No
Mar-03	7	7	100.00%	7	0	178	180	98.89%	10.48%	-0.28	-1.17	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

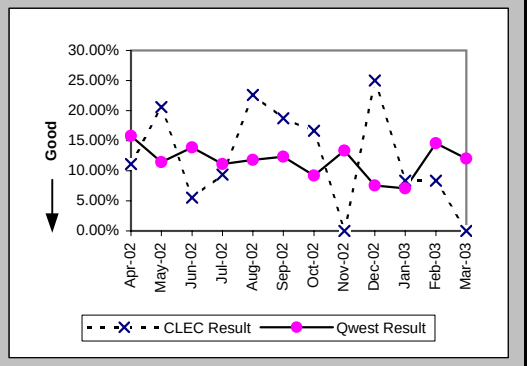
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	236:49	26	9:06	14	0	2680:49	223	12:01	13:22	-1.05	-1.64	No
May-02	407:59	34	12:00	11	0	3103:23	250	12:25	12:57	-0.17	-1.11	No
Jun-02	450:59	35	12:53	19	0	4625:15	299	15:28	12:50	-1.13	-1.68	No
Jul-02	586:07	32	18:19	22	0	4984:42	323	15:26	16:08	1.02	-0.38	No
Aug-02	453:12	30	15:06	22	0	4381:42	308	14:14	13:34	0.36	-0.78	No
Sep-02	454:19	29	15:40	10	0	3365:59	223	15:06	18:56	0.35	-0.79	No
Oct-02	312:15	29	10:46	15	0	2744:48	223	12:19	10:55	-0.72	-1.44	No
Nov-02	154:54	12	12:54	10	0	2027:22	167	12:08	12:46	0.4	-0.76	No
Dec-02	149:00	8	18:38	7	0	1335:35	114	11:43	8:33	2.37	0.44	Yes
Jan-03	213:48	12	17:49	7	0	1180:06	97	12:10	13:40	1.21	-0.27	No
Feb-03	139:52	12	11:39	3	0	1607:21	142	11:19	9:28	0.18	-0.89	No
Mar-03	68:29	7	9:47	7	0	1940:39	180	10:47	10:37	-0.24	-1.15	No



Checklist #14 - Resale - Business Repair

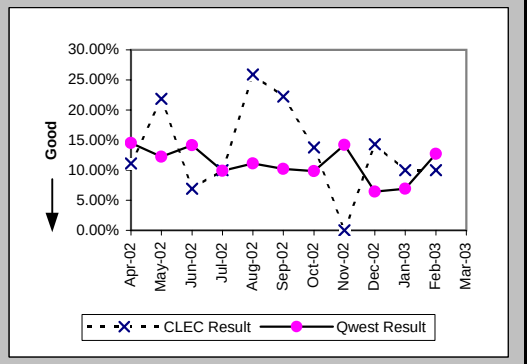
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	27	11.11%	14	0	36	228	15.79%	36.46%	-0.63	-1.38	No
May-02	7	34	20.59%	11	0	29	253	11.46%	31.86%	1.43	-0.13	No
Jun-02	2	36	5.56%	19	0	42	303	13.86%	34.55%	-1.36	-1.83	No
Jul-02	3	32	9.38%	22	0	37	333	11.11%	31.43%	-0.3	-1.18	No
Aug-02	7	31	22.58%	22	0	37	313	11.82%	32.29%	1.6	-0.03	No
Sep-02	6	32	18.75%	10	0	28	227	12.33%	32.88%	0.98	-0.4	No
Oct-02	5	30	16.67%	15	0	21	228	9.21%	28.92%	1.22	-0.26	No
Nov-02	0	12	0.00%	10	0	23	172	13.37%	34.04%	-1.32	-1.8	No
Dec-02	2	8	25.00%	7	0	9	119	7.56%	26.44%	1.43	-0.13	No
Jan-03	1	12	8.33%	7	0	7	99	7.07%	25.63%	0.17	-0.9	No
Feb-03	1	12	8.33%	3	0	21	144	14.58%	35.29%	-0.59	-1.36	No
Mar-03	0	7	0.00%	7	0	22	183	12.02%	32.52%	-0.96	-1.58	No



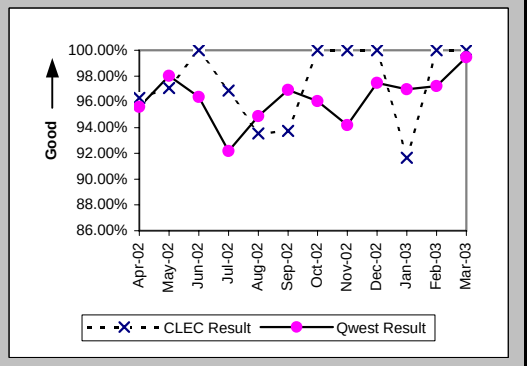
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	27	11.11%	14	0	28	193	14.51%	35.22%	-0.47	-1.29	No
May-02	7	32	21.88%	11	0	27	221	12.22%	32.75%	1.42	-0.13	No
Jun-02	2	29	6.90%	19	0	39	276	14.13%	34.83%	-1.06	-1.65	No
Jul-02	3	30	10.00%	22	0	29	293	9.90%	29.86%	0.06	-0.96	No
Aug-02	7	27	25.93%	22	0	32	288	11.11%	31.43%	2.03	0.23	Yes
Sep-02	6	27	22.22%	10	0	20	196	10.20%	30.27%	1.69	0.02	Yes
Oct-02	4	29	13.79%	15	0	20	203	9.85%	29.80%	0.65	-0.61	No
Nov-02	0	11	0.00%	10	0	22	155	14.19%	34.90%	-1.3	-1.79	No
Dec-02	1	7	14.29%	7	0	6	93	6.45%	24.57%	0.68	-0.58	No
Jan-03	1	10	10.00%	7	0	6	87	6.90%	25.34%	0.34	-0.79	No
Feb-03	1	10	10.00%	3	0	15	118	12.71%	33.31%	-0.25	-1.15	No
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

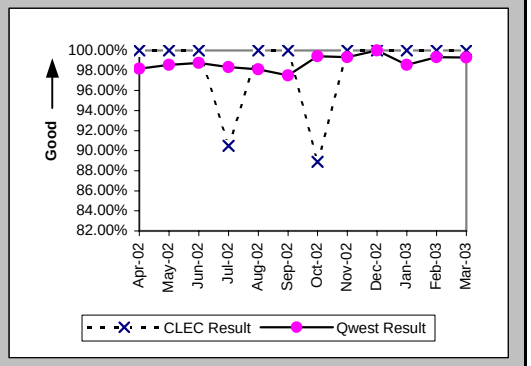
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	26	27	96.30%	14	0	218	228	95.61%	20.48%	-0.16	-1.1	No
May-02	33	34	97.06%	11	0	248	253	98.02%	13.92%	0.36	-0.78	No
Jun-02	36	36	100.00%	19	0	292	303	96.37%	18.70%	-1.1	-1.67	No
Jul-02	31	32	96.88%	22	0	307	333	92.19%	26.83%	-0.94	-1.57	No
Aug-02	29	31	93.55%	22	0	297	313	94.89%	22.02%	0.36	-0.78	No
Sep-02	30	32	93.75%	10	0	220	227	96.92%	17.29%	0.86	-0.48	No
Oct-02	30	30	100.00%	15	0	219	228	96.05%	19.47%	-1.04	-1.63	No
Nov-02	12	12	100.00%	10	0	162	172	94.19%	23.40%	-0.83	-1.51	No
Dec-02	8	8	100.00%	7	0	116	119	97.48%	15.68%	-0.44	-1.27	No
Jan-03	11	12	91.67%	7	0	96	99	96.97%	17.14%	0.78	-0.53	No
Feb-03	12	12	100.00%	3	0	140	144	97.22%	16.43%	-0.56	-1.34	No
Mar-03	7	7	100.00%	7	0	182	183	99.45%	7.37%	-0.19	-1.12	No



Checklist #14 - Resale - Business Repair

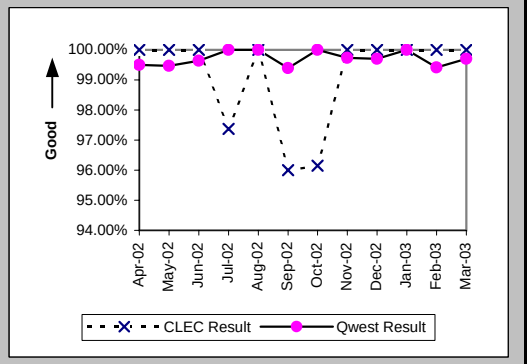
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	13	100.00%	20	0	215	219	98.17%	13.39%	-0.48	-1.29	No
May-02	10	10	100.00%	11	0	208	211	98.58%	11.84%	-0.37	-1.23	No
Jun-02	12	12	100.00%	17	0	241	244	98.77%	11.02%	-0.38	-1.23	No
Jul-02	19	21	90.48%	19	0	296	301	98.34%	12.78%	1.83	0.11	Yes
Aug-02	18	18	100.00%	32	0	210	214	98.13%	13.54%	-0.56	-1.34	No
Sep-02	11	11	100.00%	18	0	195	200	97.50%	15.61%	-0.52	-1.31	No
Oct-02	8	9	88.89%	26	0	178	179	99.44%	7.45%	1.73	0.05	Yes
Nov-02	5	5	100.00%	12	0	151	152	99.34%	8.08%	-0.18	-1.11	No
Dec-02	6	6	100.00%	7	0	125	125	100.00%	N/A	N/A	N/A	
Jan-03	10	10	100.00%	12	0	137	139	98.56%	11.91%	-0.37	-1.22	No
Feb-03	3	3	100.00%	10	0	151	152	99.34%	8.08%	-0.14	-1.08	No
Mar-03	5	5	100.00%	23	0	142	143	99.30%	8.33%	-0.18	-1.11	No



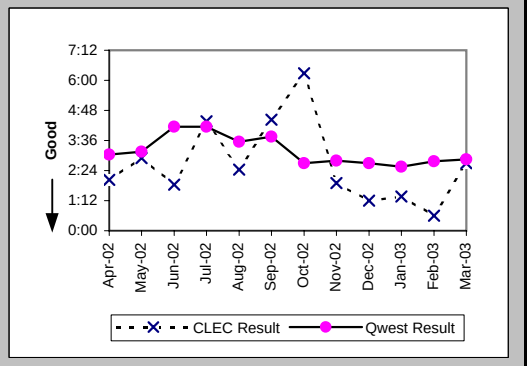
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	37	37	100.00%	20	0	603	606	99.51%	7.02%	-0.42	-1.25	No
May-02	43	43	100.00%	11	0	564	567	99.47%	7.25%	-0.46	-1.28	No
Jun-02	36	36	100.00%	17	0	551	553	99.64%	6.00%	-0.35	-1.21	No
Jul-02	37	38	97.37%	19	0	649	649	100.00%	N/A	N/A	0.23	Yes
Aug-02	48	48	100.00%	32	0	511	511	100.00%	N/A	N/A	N/A	
Sep-02	24	25	96.00%	18	0	488	491	99.39%	7.79%	1.33	-0.19	No
Oct-02	25	26	96.15%	26	0	438	438	100.00%	N/A	N/A	0.22	Yes
Nov-02	18	18	100.00%	12	0	377	378	99.74%	5.14%	-0.21	-1.13	No
Dec-02	13	13	100.00%	7	0	332	333	99.70%	5.47%	-0.19	-1.12	No
Jan-03	23	23	100.00%	12	0	394	394	100.00%	N/A	N/A	N/A	
Feb-03	15	15	100.00%	10	0	340	342	99.42%	7.62%	-0.29	-1.18	No
Mar-03	15	15	100.00%	23	0	335	336	99.70%	5.45%	-0.21	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

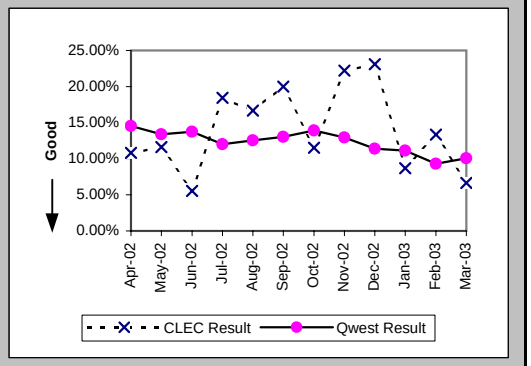
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	75:29	37	2:02	20	0	1835:46	606	3:02	6:50	-0.86	-1.52	No
May-02	124:22	43	2:54	11	0	1787:59	567	3:09	7:19	-0.23	-1.14	No
Jun-02	66:08	36	1:50	17	0	2294:28	553	4:09	7:19	-1.84	-2.12	No
Jul-02	166:00	38	4:22	19	0	2695:48	649	4:09	6:17	0.21	-0.87	No
Aug-02	117:10	48	2:26	32	0	1814:04	511	3:33	5:55	-1.24	-1.76	No
Sep-02	110:54	25	4:26	18	0	1839:00	491	3:45	6:52	0.52	-0.68	No
Oct-02	163:28	26	6:17	26	0	1185:51	438	2:42	5:03	2.58	0.57	Yes
Nov-02	34:16	18	1:54	12	0	1056:26	378	2:48	6:04	-0.61	-1.37	No
Dec-02	15:38	13	1:12	7	0	899:28	333	2:42	5:31	-0.96	-1.58	No
Jan-03	31:30	23	1:22	12	0	1004:27	394	2:33	4:57	-1.11	-1.67	No
Feb-03	9:05	15	0:36	10	0	946:50	342	2:46	7:38	-1.07	-1.65	No
Mar-03	40:33	15	2:42	23	0	959:48	336	2:51	5:31	-0.11	-1.06	No



Checklist #14 - Resale - Business Repair

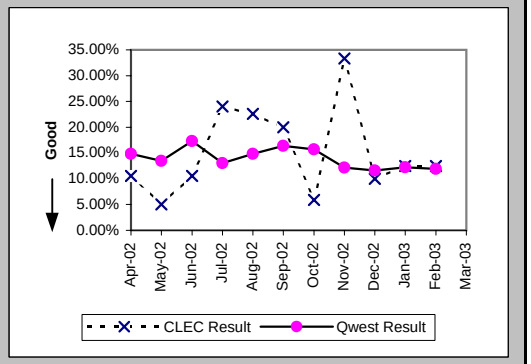
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	37	10.81%	20	0	88	606	14.52%	35.23%	-0.62	-1.38	No
May-02	5	43	11.63%	11	0	76	567	13.40%	34.07%	-0.33	-1.2	No
Jun-02	2	36	5.56%	17	0	76	553	13.74%	34.43%	-1.38	-1.84	No
Jul-02	7	38	18.42%	19	0	78	649	12.02%	32.52%	1.13	-0.31	No
Aug-02	8	48	16.67%	32	0	64	511	12.52%	33.10%	0.82	-0.5	No
Sep-02	5	25	20.00%	18	0	64	491	13.03%	33.67%	0.98	-0.41	No
Oct-02	3	26	11.54%	26	0	61	438	13.93%	34.62%	-0.34	-1.21	No
Nov-02	4	18	22.22%	12	0	49	378	12.96%	33.59%	1.08	-0.34	No
Dec-02	3	13	23.08%	7	0	38	334	11.38%	31.75%	1.19	-0.28	No
Jan-03	2	23	8.70%	12	0	44	395	11.14%	31.46%	-0.36	-1.22	No
Feb-03	2	15	13.33%	10	0	32	343	9.33%	29.08%	0.54	-0.67	No
Mar-03	1	15	6.67%	23	0	34	338	10.06%	30.08%	-0.43	-1.26	No



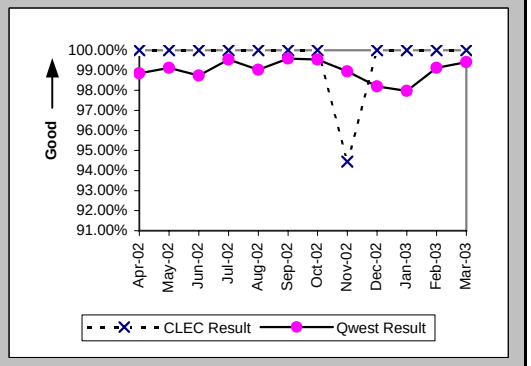
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	19	10.53%	20	0	48	323	14.86%	35.57%	-0.52	-1.31	No
May-02	1	20	5.00%	11	0	41	304	13.49%	34.16%	-1.08	-1.65	No
Jun-02	2	19	10.53%	17	0	53	306	17.32%	37.84%	-0.76	-1.46	No
Jul-02	6	25	24.00%	19	0	50	383	13.05%	33.69%	1.45	-0.12	No
Aug-02	7	31	22.58%	32	0	41	276	14.86%	35.56%	1.09	-0.33	No
Sep-02	3	15	20.00%	18	0	47	287	16.38%	37.01%	0.39	-0.76	No
Oct-02	1	17	5.88%	26	0	41	261	15.71%	36.39%	-1.08	-1.66	No
Nov-02	3	9	33.33%	12	0	25	206	12.14%	32.65%	1.61	-0.02	No
Dec-02	1	10	10.00%	7	0	23	198	11.62%	32.04%	-0.16	-1.09	No
Jan-03	1	8	12.50%	12	0	31	254	12.20%	32.73%	0.08	-0.95	No
Feb-03	1	8	12.50%	10	0	24	201	11.94%	32.43%	0.09	-0.94	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

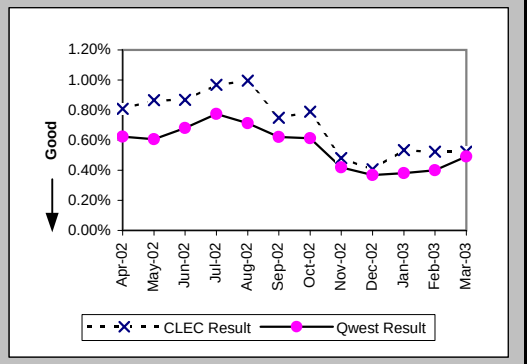
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	37	37	100.00%	20	0	599	606	98.84%	10.69%	-0.64	-1.39	No
May-02	43	43	100.00%	11	0	562	567	99.12%	9.35%	-0.6	-1.36	No
Jun-02	36	36	100.00%	17	0	546	553	98.73%	11.18%	-0.66	-1.4	No
Jul-02	38	38	100.00%	19	0	646	649	99.54%	6.78%	-0.41	-1.25	No
Aug-02	48	48	100.00%	32	0	506	511	99.02%	9.84%	-0.66	-1.4	No
Sep-02	25	25	100.00%	18	0	489	491	99.59%	6.37%	-0.31	-1.19	No
Oct-02	26	26	100.00%	26	0	436	438	99.54%	6.74%	-0.34	-1.2	No
Nov-02	17	18	94.44%	12	0	374	378	98.94%	10.23%	1.23	-0.25	No
Dec-02	13	13	100.00%	7	0	328	334	98.20%	13.28%	-0.48	-1.29	No
Jan-03	23	23	100.00%	12	0	387	395	97.97%	14.09%	-0.67	-1.41	No
Feb-03	15	15	100.00%	10	0	340	343	99.13%	9.31%	-0.36	-1.22	No
Mar-03	15	15	100.00%	23	0	336	338	99.41%	7.67%	-0.29	-1.18	No



Checklist #14 - Resale - Business Repair

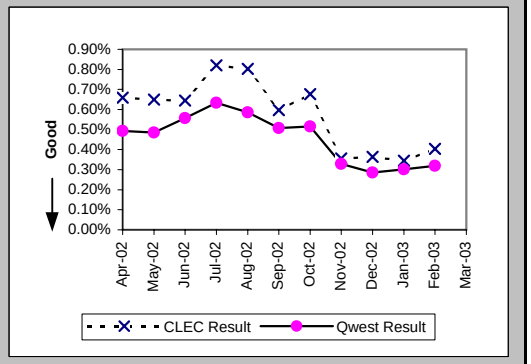
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	108	13343	0.81%	54	0	1843	295644	0.62%	7.87%	2.67	0.62	Yes
May-02	112	12931	0.87%	44	0	1774	292530	0.61%	7.76%	3.72	1.26	Yes
Jun-02	109	12559	0.87%	53	0	1974	289729	0.68%	8.23%	2.49	0.51	Yes
Jul-02	118	12183	0.97%	63	0	2233	288420	0.77%	8.76%	2.4	0.46	Yes
Aug-02	119	11954	1.00%	79	0	2040	286480	0.71%	8.41%	3.61	1.19	Yes
Sep-02	88	11739	0.75%	52	0	1770	284557	0.62%	7.86%	1.72	0.05	Yes
Oct-02	91	11519	0.79%	61	0	1729	282606	0.61%	7.80%	2.4	0.46	Yes
Nov-02	50	10396	0.48%	43	0	1177	280113	0.42%	6.47%	0.94	-0.43	No
Dec-02	39	9616	0.41%	27	0	1022	277327	0.37%	6.06%	0.59	-0.64	No
Jan-03	51	9567	0.53%	32	0	1044	274897	0.38%	6.15%	2.4	0.46	Yes
Feb-03	48	9154	0.52%	27	0	1086	271847	0.40%	6.31%	1.86	0.13	Yes
Mar-03	48	9164	0.52%	43	0	1320	268907	0.49%	6.99%	0.44	-0.73	No



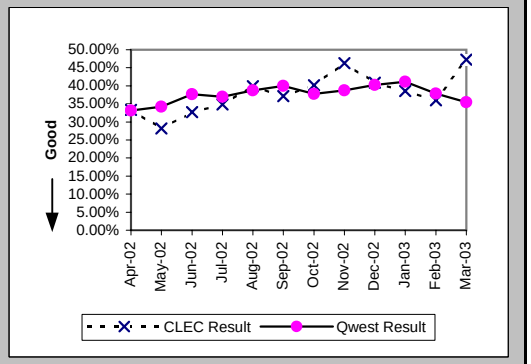
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	88	13343	0.66%	54	0	1459	295644	0.49%	7.01%	2.68	0.63	Yes
May-02	84	12931	0.65%	44	0	1418	292530	0.48%	6.95%	2.64	0.61	Yes
Jun-02	81	12559	0.65%	53	0	1613	289729	0.56%	7.44%	1.3	-0.21	No
Jul-02	100	12183	0.82%	63	0	1827	288420	0.63%	7.93%	2.55	0.55	Yes
Aug-02	96	11954	0.80%	79	0	1677	286480	0.59%	7.63%	3.06	0.86	Yes
Sep-02	70	11739	0.60%	52	0	1445	284557	0.51%	7.11%	1.32	-0.2	No
Oct-02	78	11519	0.68%	61	0	1456	282606	0.52%	7.16%	2.38	0.45	Yes
Nov-02	37	10396	0.36%	43	0	919	280113	0.33%	5.72%	0.49	-0.7	No
Dec-02	35	9616	0.36%	27	0	791	277327	0.29%	5.33%	1.42	-0.13	No
Jan-03	33	9567	0.34%	32	0	829	274897	0.30%	5.48%	0.76	-0.54	No
Feb-03	37	9154	0.40%	27	0	868	271847	0.32%	5.64%	1.42	-0.14	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

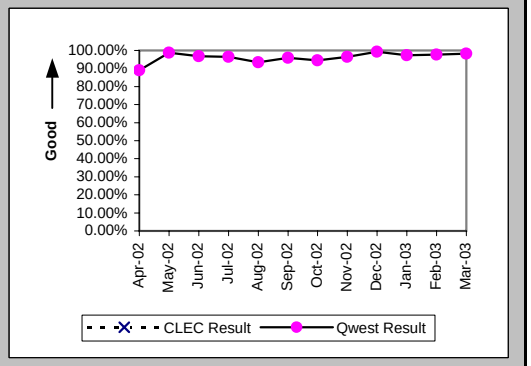
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	54	162	33.33%	0	0	914	2757	33.15%	47.08%	0.05	-0.97	No
May-02	44	156	28.21%	0	0	922	2696	34.20%	47.44%	-1.53	-1.93	No
Jun-02	53	162	32.72%	0	0	1195	3169	37.71%	48.47%	-1.28	-1.78	No
Jul-02	63	181	34.81%	0	0	1308	3541	36.94%	48.26%	-0.58	-1.35	No
Aug-02	79	198	39.90%	0	0	1288	3328	38.70%	48.71%	0.34	-0.79	No
Sep-02	52	140	37.14%	0	0	1181	2951	40.02%	48.99%	-0.68	-1.41	No
Oct-02	61	152	40.13%	0	0	1049	2778	37.76%	48.48%	0.59	-0.64	No
Nov-02	43	93	46.24%	0	0	744	1921	38.73%	48.71%	1.44	-0.13	No
Dec-02	27	66	40.91%	0	0	688	1710	40.23%	49.04%	0.11	-0.93	No
Jan-03	32	83	38.55%	0	0	729	1773	41.12%	49.20%	-0.46	-1.28	No
Feb-03	27	75	36.00%	0	0	661	1747	37.84%	48.50%	-0.32	-1.2	No
Mar-03	43	91	47.25%	0	0	726	2046	35.48%	47.85%	2.25	0.37	Yes



Checklist #14 - Resale - Centrex Installation

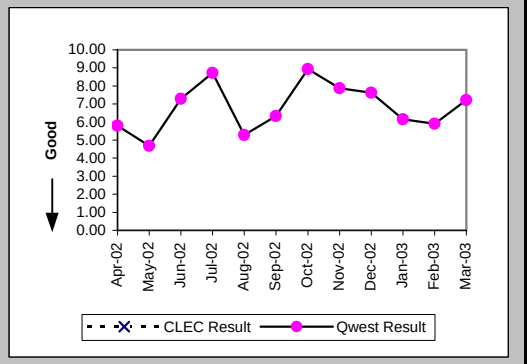
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						57	64	89.06%	31.21%			
May-02						75	76	98.68%	11.40%			
Jun-02						62	64	96.88%	17.40%			
Jul-02						135	140	96.43%	18.56%			
Aug-02						244	261	93.49%	24.68%			
Sep-02						254	265	95.85%	19.95%			
Oct-02						363	384	94.53%	22.74%			
Nov-02						162	168	96.43%	18.56%			
Dec-02						160	161	99.38%	7.86%			
Jan-03						189	194	97.42%	15.85%			
Feb-03						124	127	97.64%	15.19%			
Mar-03						164	167	98.20%	13.28%			



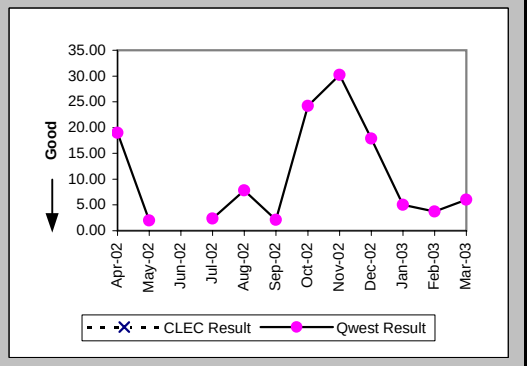
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						371	64	5.80	7.52			
May-02						332	71	4.68	3.64			
Jun-02						452	62	7.29	5.44			
Jul-02						1221	140	8.72	10.64			
Aug-02						1317	249	5.29	4.12			
Sep-02						1664	263	6.33	4.01			
Oct-02						3530	395	8.94	8.29			
Nov-02						1355	172	7.88	6.52			
Dec-02						1290	169	7.63	6.73			
Jan-03						1237	201	6.15	3.44			
Feb-03						756	128	5.91	2.66			
Mar-03						1206	167	7.22	3.88			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

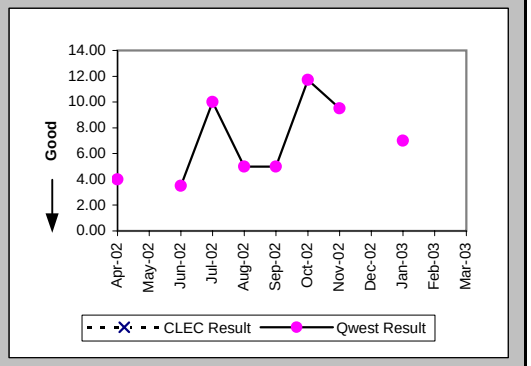
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						95	5	19.00	8.94			
May-02						2	1	2.00				
Jun-02												
Jul-02						7	3	2.33	2.31			
Aug-02						117	15	7.80	3.30			
Sep-02						19	9	2.11	1.54			
Oct-02						533	22	24.23	15.11			
Nov-02						121	4	30.25	18.84			
Dec-02						161	9	17.89	6.33			
Jan-03						10	2	5.00	0.00			
Feb-03						15	4	3.75	3.59			
Mar-03						18	3	6.00	3.46			



Checklist #14 - Resale - Centrex Installation

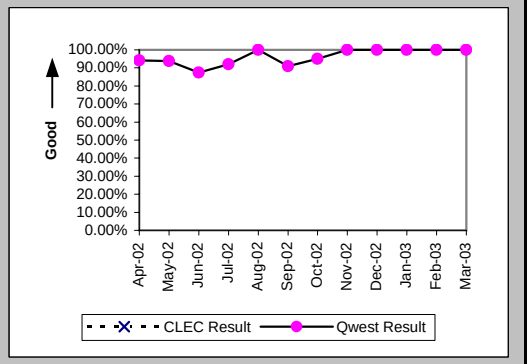
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						8	2	4.00	4.24			
May-02												
Jun-02						7	2	3.50	2.12			
Jul-02						20	2	10.00	11.31			
Aug-02						10	2	5.00	1.41			
Sep-02						10	2	5.00	2.83			
Oct-02						82	7	11.71	5.59			
Nov-02						19	2	9.50	7.78			
Dec-02												
Jan-03						21	3	7.00	6.93			
Feb-03												
Mar-03												



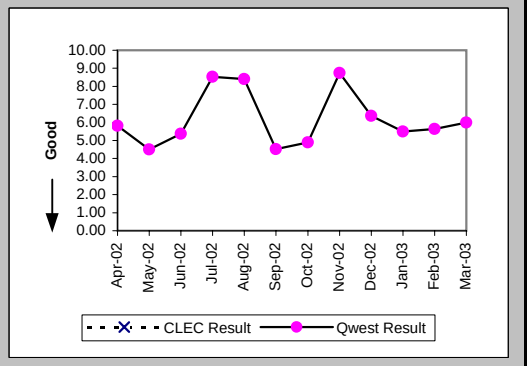
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						16	17	94.12%	23.53%			
May-02						15	16	93.75%	24.21%			
Jun-02						7	8	87.50%	33.07%			
Jul-02						23	25	92.00%	27.13%			
Aug-02						17	17	100.00%	0.00%			
Sep-02						20	22	90.91%	28.75%			
Oct-02						19	20	95.00%	21.79%			
Nov-02						19	19	100.00%	0.00%			
Dec-02						14	14	100.00%	0.00%			
Jan-03						14	14	100.00%	0.00%			
Feb-03						11	11	100.00%	0.00%			
Mar-03						4	4	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

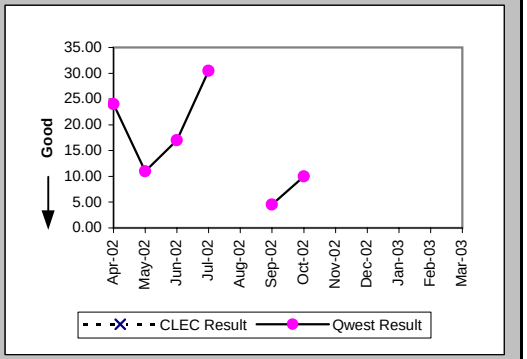
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						99	17	5.82	8.64			
May-02						72	16	4.50	3.60			
Jun-02						43	8	5.38	6.41			
Jul-02						213	25	8.52	12.13			
Aug-02						143	17	8.41	10.91			
Sep-02						104	23	4.52	2.27			
Oct-02						103	21	4.90	2.62			
Nov-02						166	19	8.74	7.96			
Dec-02						89	14	6.36	2.47			
Jan-03						77	14	5.50	1.02			
Feb-03						62	11	5.64	0.67			
Mar-03						24	4	6.00	0.82			



Checklist #14 - Resale - Centrex Installation

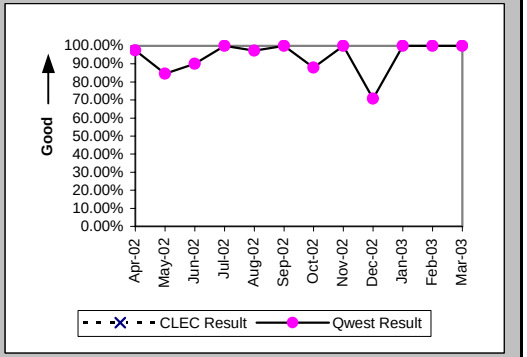
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						24	1	24.00				
May-02						11	1	11.00				
Jun-02						17	1	17.00				
Jul-02						61	2	30.50	34.65			
Aug-02												
Sep-02						9	2	4.50	4.95			
Oct-02						10	1	10.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



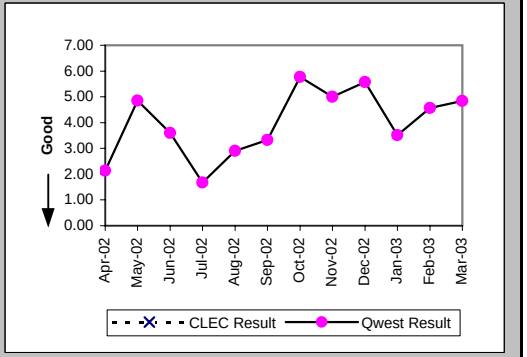
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						38	39	97.44%	15.81%			
May-02						11	13	84.62%	36.08%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						37	38	97.37%	16.01%			
Sep-02						22	22	100.00%	0.00%			
Oct-02						51	58	87.93%	32.58%			
Nov-02						28	28	100.00%	0.00%			
Dec-02						17	24	70.83%	45.45%			
Jan-03						57	57	100.00%	0.00%			
Feb-03						21	21	100.00%	0.00%			
Mar-03						38	38	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

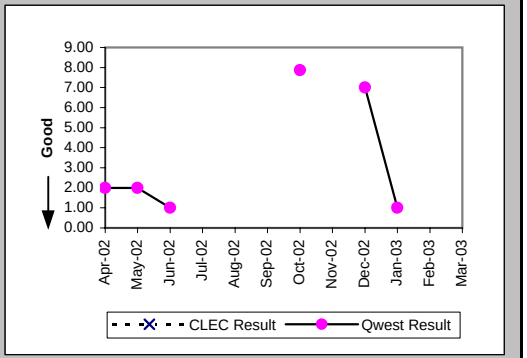
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						83	39	2.13	1.03			
May-02						63	13	4.85	2.97			
Jun-02						36	10	3.60	1.35			
Jul-02						10	6	1.67	1.37			
Aug-02						102	35	2.91	2.08			
Sep-02						70	21	3.33	2.06			
Oct-02						323	56	5.77	4.74			
Nov-02						135	27	5.00	1.07			
Dec-02						128	23	5.57	3.55			
Jan-03						207	59	3.51	2.20			
Feb-03						96	21	4.57	1.16			
Mar-03						179	37	4.84	2.17			



Checklist #14 - Resale - Centrex Installation

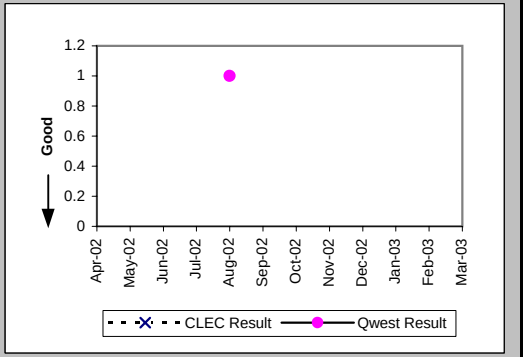
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	1	2.00				
May-02						2	1	2.00				
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						55	7	7.86	7.65			
Nov-02												
Dec-02						49	7	7.00	0.00			
Jan-03						1	1	1.00				
Feb-03												
Mar-03												



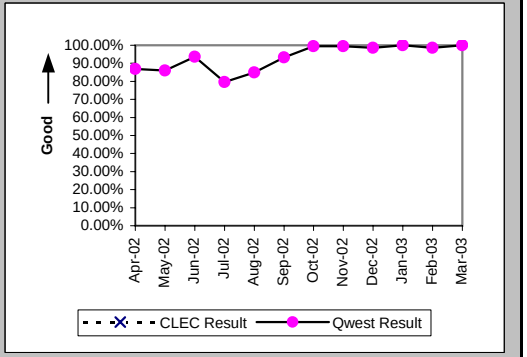
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



New Service Installation Quality (Percent) (OP-5) (Parity)

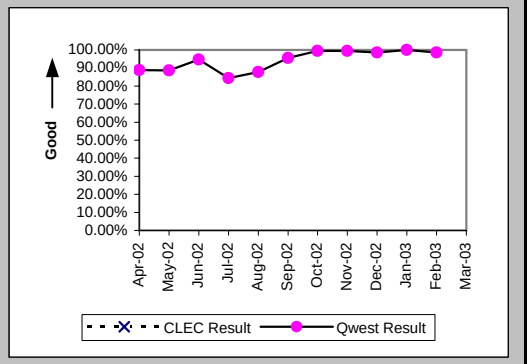
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						86	99	86.87%	33.77%			
May-02						98	114	85.96%	34.74%			
Jun-02						88	94	93.62%	24.44%			
Jul-02						102	128	79.69%	40.23%			
Aug-02						208	245	84.90%	35.81%			
Sep-02						294	315	93.33%	24.94%			
Oct-02						391	393	99.49%	7.12%			
Nov-02						345	347	99.42%	7.57%			
Dec-02						210	213	98.59%	11.78%			
Jan-03						241	241	100.00%	0.00%			
Feb-03						215	218	98.62%	11.65%			
Mar-03						185	185	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

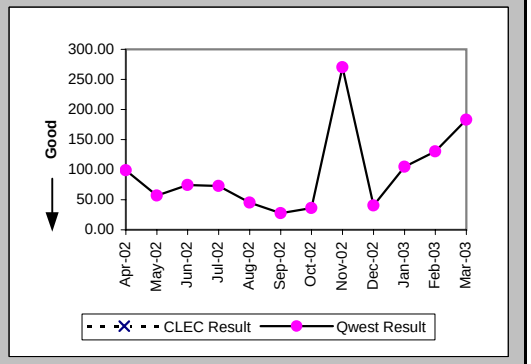
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						88	99	88.89%	31.43%			
May-02						101	114	88.60%	31.79%			
Jun-02						89	94	94.68%	22.44%			
Jul-02						108	128	84.38%	36.31%			
Aug-02						215	245	87.76%	32.78%			
Sep-02						301	315	95.56%	20.61%			
Oct-02						391	393	99.49%	7.12%			
Nov-02						345	347	99.42%	7.57%			
Dec-02						210	213	98.59%	11.78%			
Jan-03						241	241	100.00%	0.00%			
Feb-03						215	218	98.62%	11.65%			
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

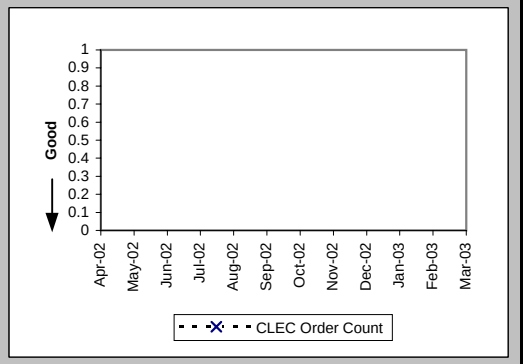
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						396	4	99.00	167.58			
May-02						510	9	56.67	118.22			
Jun-02						668	9	74.22	119.57			
Jul-02						728	10	72.80	123.57			
Aug-02						908	20	45.40	98.64			
Sep-02						740	27	27.41	85.84			
Oct-02						651	18	36.17	111.04			
Nov-02						540	2	270.00	322.44			
Dec-02						646	16	40.38	128.53			
Jan-03						628	6	104.67	214.22			
Feb-03						652	5	130.40	241.66			
Mar-03						731	4	182.75	267.05			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

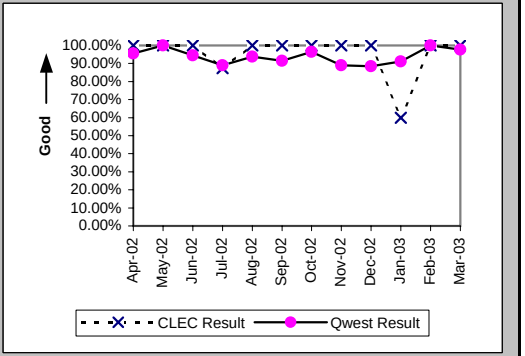
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - Centrex Repair

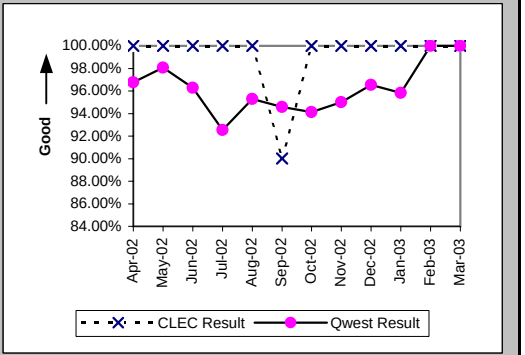
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	3	0	44	46	95.65%	20.39%	-0.53	-1.32	No
May-02	3	3	100.00%	3	0	37	37	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	4	0	34	36	94.44%	22.91%	-0.55	-1.33	No
Jul-02	7	8	87.50%	8	0	49	55	89.09%	31.18%	0.13	-0.92	No
Aug-02	3	3	100.00%	1	0	61	65	93.85%	24.03%	-0.43	-1.26	No
Sep-02	7	7	100.00%	6	0	54	59	91.53%	27.85%	-0.76	-1.46	No
Oct-02	4	4	100.00%	4	0	54	56	96.43%	18.56%	-0.37	-1.23	No
Nov-02	1	1	100.00%	6	0	49	55	89.09%	31.18%	-0.35	-1.21	No
Dec-02	6	6	100.00%	2	0	23	26	88.46%	31.95%	-0.8	-1.48	No
Jan-03	3	5	60.00%	2	0	41	45	91.11%	28.46%	1.65	0	Yes
Feb-03	3	3	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	0	0	42	43	97.67%	15.07%	-0.15	-1.09	No



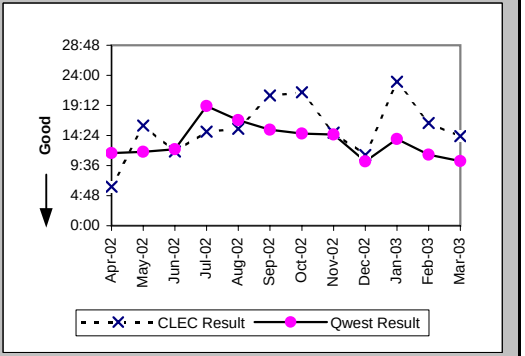
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	3	0	60	62	96.77%	17.67%	-0.46	-1.28	No
May-02	4	4	100.00%	3	0	51	52	98.08%	13.73%	-0.27	-1.16	No
Jun-02	6	6	100.00%	4	0	52	54	96.30%	18.89%	-0.46	-1.28	No
Jul-02	11	11	100.00%	8	0	62	67	92.54%	26.28%	-0.87	-1.53	No
Aug-02	3	3	100.00%	1	0	81	85	95.29%	21.18%	-0.38	-1.23	No
Sep-02	9	10	90.00%	6	0	70	74	94.59%	22.61%	0.51	-0.69	No
Oct-02	6	6	100.00%	4	0	64	68	94.12%	23.53%	-0.59	-1.36	No
Nov-02	4	4	100.00%	6	0	57	60	95.00%	21.79%	-0.44	-1.27	No
Dec-02	6	6	100.00%	2	0	28	29	96.55%	18.25%	-0.42	-1.26	No
Jan-03	5	5	100.00%	2	0	46	48	95.83%	19.98%	-0.44	-1.27	No
Feb-03	5	5	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	0	0	48	48	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

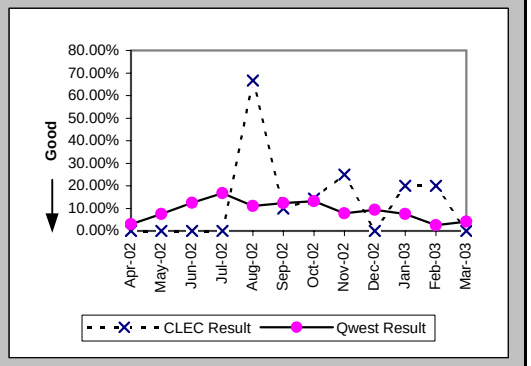
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	43:30	7	6:13	3	0	719:40	62	11:36	14:01	-0.97	-1.59	No
May-02	64:01	4	16:00	3	0	613:42	52	11:48	10:56	0.84	-0.49	No
Jun-02	70:58	6	11:50	4	0	658:56	54	12:12	14:01	-0.06	-1.04	No
Jul-02	165:01	11	15:00	8	0	1280:37	67	19:07	30:02	-0.42	-1.26	No
Aug-02	46:25	3	15:28	1	0	1430:54	85	16:50	17:30	-0.13	-1.08	No
Sep-02	207:42	10	20:46	6	0	1132:54	74	15:19	14:24	1.01	-0.39	No
Oct-02	127:51	6	21:19	3	0	1000:56	68	14:43	21:14	0.87	-0.47	No
Nov-02	59:33	4	14:53	6	0	873:55	60	14:34	23:25	0.5	-0.7	No
Dec-02	67:49	6	11:18	1	0	297:14	29	10:15	11:46	0.33	-0.8	No
Jan-03	114:56	5	22:59	2	0	662:53	48	13:49	13:31	1.27	-0.23	No
Feb-03	81:58	5	16:24	0	0	385:30	34	11:20	8:33	1.17	-0.29	No
Mar-03	28:34	2	14:17	0	0	495:41	48	10:20	9:46	0.74	-0.55	No



Checklist #14 - Resale - Centrex Repair

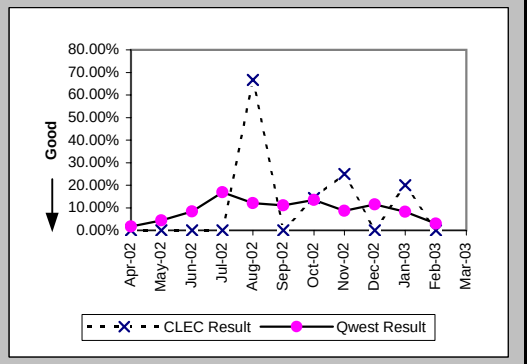
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	3	0	2	68	2.94%	16.90%	-0.44	-1.27	No
May-02	0	4	0.00%	3	0	4	53	7.55%	26.42%	-0.55	-1.33	No
Jun-02	0	6	0.00%	4	0	7	56	12.50%	33.07%	-0.88	-1.53	No
Jul-02	0	11	0.00%	8	0	12	72	16.67%	37.27%	-1.38	-1.84	No
Aug-02	2	3	66.67%	1	0	10	90	11.11%	31.43%	2.09	0.27	Yes
Sep-02	1	10	10.00%	6	0	10	81	12.35%	32.90%	-0.21	-1.13	No
Oct-02	1	7	14.29%	3	0	10	76	13.16%	33.80%	0.1	-0.94	No
Nov-02	1	4	25.00%	6	0	5	64	7.81%	26.84%	0.94	-0.43	No
Dec-02	0	7	0.00%	1	0	3	32	9.38%	29.15%	-0.77	-1.47	No
Jan-03	1	5	20.00%	2	0	4	53	7.55%	26.42%	0.78	-0.52	No
Feb-03	1	5	20.00%	0	0	1	39	2.56%	15.81%	1.24	-0.24	No
Mar-03	0	2	0.00%	0	0	2	49	4.08%	19.79%	-0.29	-1.17	No



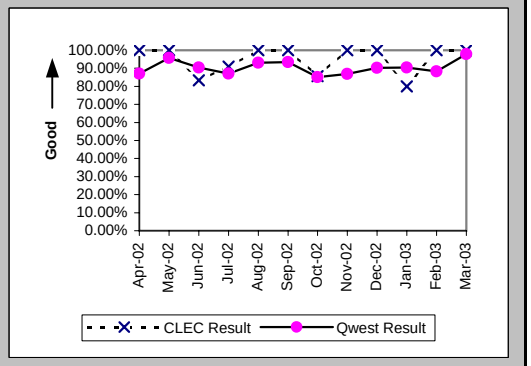
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	3	0	1	61	1.64%	12.70%	-0.32	-1.2	No
May-02	0	4	0.00%	3	0	2	45	4.44%	20.61%	-0.41	-1.25	No
Jun-02	0	6	0.00%	4	0	4	48	8.33%	27.64%	-0.7	-1.42	No
Jul-02	0	11	0.00%	8	0	11	65	16.92%	37.50%	-1.38	-1.84	No
Aug-02	2	3	66.67%	1	0	10	83	12.05%	32.55%	2.02	0.23	Yes
Sep-02	0	9	0.00%	6	0	8	72	11.11%	31.43%	-1	-1.61	No
Oct-02	1	7	14.29%	3	0	9	67	13.43%	34.10%	0.07	-0.96	No
Nov-02	1	4	25.00%	6	0	5	58	8.62%	28.07%	0.87	-0.47	No
Dec-02	0	7	0.00%	1	0	3	26	11.54%	31.95%	-0.85	-1.52	No
Jan-03	1	5	20.00%	2	0	4	49	8.16%	27.38%	0.73	-0.56	No
Feb-03	0	4	0.00%	0	0	1	33	3.03%	17.14%	-0.33	-1.2	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

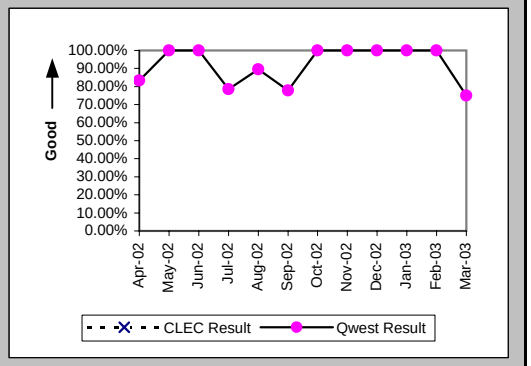
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	3	0	54	62	87.10%	33.52%	-0.97	-1.59	No
May-02	4	4	100.00%	3	0	46	48	95.83%	19.98%	-0.4	-1.24	No
Jun-02	5	6	83.33%	4	0	47	52	90.38%	29.48%	0.47	-0.71	No
Jul-02	10	11	90.91%	8	0	61	70	87.14%	33.47%	-0.35	-1.21	No
Aug-02	3	3	100.00%	1	0	80	86	93.02%	25.48%	-0.47	-1.28	No
Sep-02	10	10	100.00%	6	0	72	77	93.51%	24.64%	-0.78	-1.48	No
Oct-02	6	7	85.71%	3	0	63	74	85.14%	35.57%	-0.04	-1.03	No
Nov-02	4	4	100.00%	6	0	53	61	86.89%	33.76%	-0.75	-1.46	No
Dec-02	7	7	100.00%	1	0	28	31	90.32%	29.57%	-0.78	-1.48	No
Jan-03	4	5	80.00%	2	0	47	52	90.38%	29.48%	0.62	-0.62	No
Feb-03	5	5	100.00%	0	0	30	34	88.24%	32.22%	-0.76	-1.46	No
Mar-03	2	2	100.00%	0	0	45	46	97.83%	14.58%	-0.21	-1.13	No



Checklist #14 - Resale - Centrex Repair

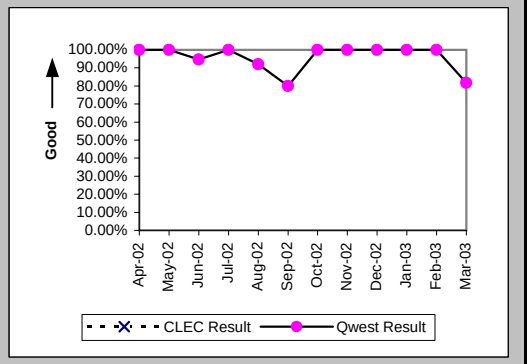
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	6	83.33%	37.27%			
May-02						7	7	100.00%	0.00%			
Jun-02						17	17	100.00%	0.00%			
Jul-02						11	14	78.57%	41.03%			
Aug-02						17	19	89.47%	30.69%			
Sep-02						7	9	77.78%	41.57%			
Oct-02						10	10	100.00%	0.00%			
Nov-02						8	8	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	8	100.00%	0.00%			
Mar-03						6	8	75.00%	43.30%			



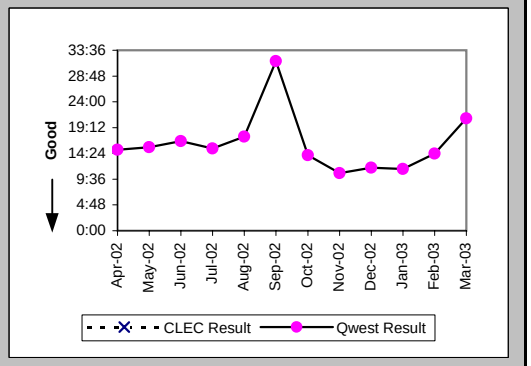
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						11	11	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						18	19	94.74%	22.33%			
Jul-02						17	17	100.00%	0.00%			
Aug-02						23	25	92.00%	27.13%			
Sep-02						8	10	80.00%	40.00%			
Oct-02						11	11	100.00%	0.00%			
Nov-02						8	8	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	8	100.00%	0.00%			
Mar-03						9	11	81.82%	38.57%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

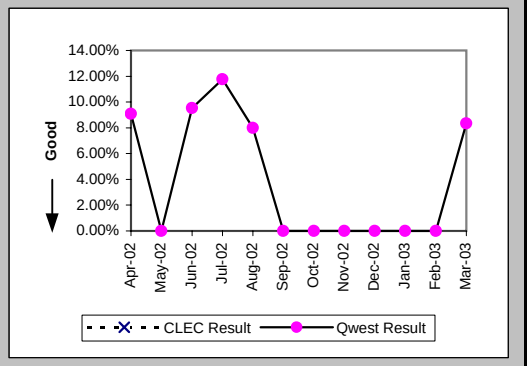
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						165:42	11	15:04	9:18			
May-02						140:00	9	15:33	6:21			
Jun-02						316:54	19	16:41	15:25			
Jul-02						260:26	17	15:19	12:30			
Aug-02						437:21	25	17:30	16:36			
Sep-02						315:56	10	31:36	36:44			
Oct-02						154:41	11	14:04	10:01			
Nov-02						85:35	8	10:42	10:11			
Dec-02						47:02	4	11:45	10:31			
Jan-03						68:57	6	11:30	9:26			
Feb-03						115:03	8	14:23	8:52			
Mar-03						229:48	11	20:53	24:19			



Checklist #14 - Resale - Centrex Repair

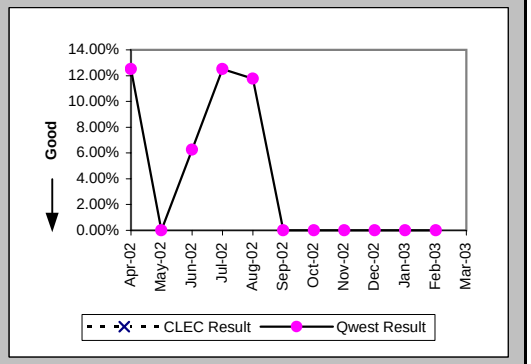
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	11	9.09%	28.75%			
May-02						0	9	0.00%	0.00%			
Jun-02						2	21	9.52%	29.35%			
Jul-02						2	17	11.76%	32.22%			
Aug-02						2	25	8.00%	27.13%			
Sep-02						0	11	0.00%	0.00%			
Oct-02						0	12	0.00%	0.00%			
Nov-02						0	10	0.00%	0.00%			
Dec-02						0	4	0.00%	0.00%			
Jan-03						0	6	0.00%	0.00%			
Feb-03						0	9	0.00%	0.00%			
Mar-03						1	12	8.33%	27.64%			



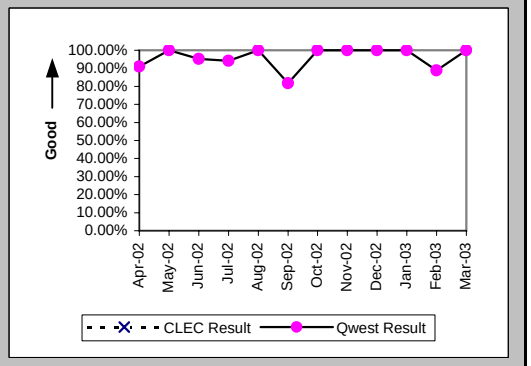
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	8	12.50%	33.07%			
May-02						0	8	0.00%	0.00%			
Jun-02						1	16	6.25%	24.21%			
Jul-02						2	16	12.50%	33.07%			
Aug-02						2	17	11.76%	32.22%			
Sep-02						0	10	0.00%	0.00%			
Oct-02						0	10	0.00%	0.00%			
Nov-02						0	7	0.00%	0.00%			
Dec-02						0	4	0.00%	0.00%			
Jan-03						0	5	0.00%	0.00%			
Feb-03						0	7	0.00%	0.00%			
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

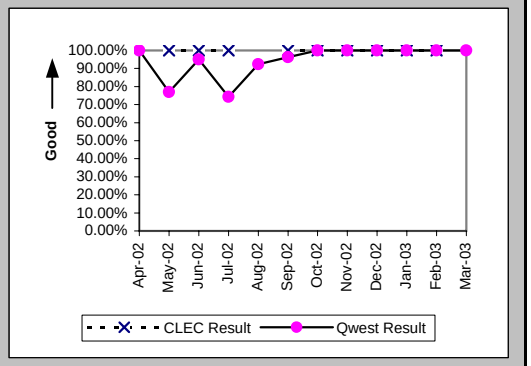
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						10	11	90.91%	28.75%			
May-02						9	9	100.00%	0.00%			
Jun-02						20	21	95.24%	21.30%			
Jul-02						16	17	94.12%	23.53%			
Aug-02						25	25	100.00%	0.00%			
Sep-02						9	11	81.82%	38.57%			
Oct-02						12	12	100.00%	0.00%			
Nov-02						10	10	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						6	6	100.00%	0.00%			
Feb-03						8	9	88.89%	31.43%			
Mar-03						12	12	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

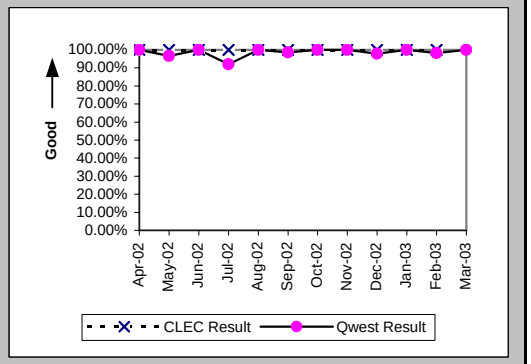
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						23	23	100.00%	0.00%			
May-02	2	2	100.00%	1	0	10	13	76.92%	42.13%	-0.72	-1.44	No
Jun-02	3	3	100.00%	2	0	19	20	95.00%	21.79%	-0.37	-1.23	No
Jul-02	1	1	100.00%	1	0	26	35	74.29%	43.71%	-0.58	-1.35	No
Aug-02						36	39	92.31%	26.65%			
Sep-02	1	1	100.00%	0	0	26	27	96.30%	18.89%	-0.19	-1.12	No
Oct-02	1	1	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	1	0	22	22	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	23	23	100.00%	N/A	N/A	N/A	
Mar-03						17	17	100.00%	0.00%			



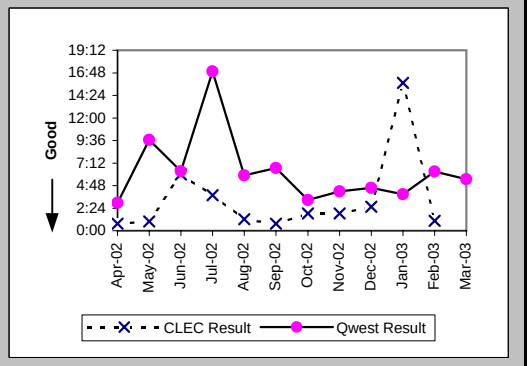
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	2	0	52	52	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	1	0	29	30	96.67%	17.95%	-0.38	-1.23	No
Jun-02	7	7	100.00%	2	0	37	37	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	1	0	80	87	91.95%	27.20%	-0.41	-1.25	No
Aug-02	1	1	100.00%	4	0	71	71	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	0	0	74	75	98.67%	11.47%	-0.25	-1.15	No
Oct-02	2	2	100.00%	0	0	67	67	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	60	60	100.00%	N/A	N/A	N/A	
Dec-02	2	2	100.00%	1	0	45	46	97.83%	14.58%	-0.21	-1.13	No
Jan-03	1	1	100.00%	1	0	54	54	100.00%	N/A	N/A	N/A	
Feb-03	3	3	100.00%	1	0	55	56	98.21%	13.24%	-0.23	-1.14	No
Mar-03						46	46	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

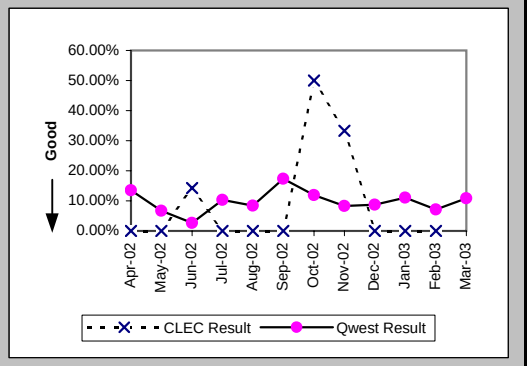
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1:27	2	0:44	2	0	153:04	52	2:57	4:02	-0.76	-1.46	No
May-02	4:55	5	0:59	1	0	290:06	30	9:40	18:52	-0.95	-1.58	No
Jun-02	41:51	7	5:59	2	0	234:35	37	6:20	9:25	-0.09	-1.06	No
Jul-02	7:33	2	3:46	1	0	1475:26	87	16:58	39:02	-0.47	-1.29	No
Aug-02	1:14	1	1:14	4	0	417:29	71	5:53	7:57	-0.58	-1.35	No
Sep-02	3:42	5	0:44	0	0	499:48	75	6:40	13:11	-0.97	-1.59	No
Oct-02	3:42	2	1:51	0	0	219:19	67	3:16	4:56	-0.4	-1.24	No
Nov-02	5:32	3	1:51	0	0	251:16	60	4:11	6:03	-0.66	-1.4	No
Dec-02	5:06	2	2:33	1	0	209:41	46	4:34	8:37	-0.32	-1.2	No
Jan-03	15:43	1	15:43	1	0	209:26	54	3:53	7:09	1.43	-0.13	No
Feb-03	3:13	3	1:04	1	0	353:11	56	6:18	13:37	-0.65	-1.39	No
Mar-03						252:16	46	5:29	7:04			



Checklist #14 - Resale - Centrex Repair

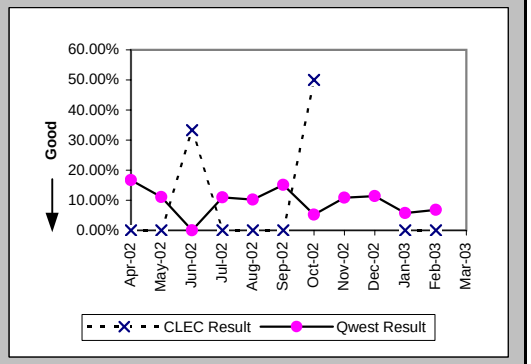
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	2	0.00%	2	0	7	52	13.46%	34.13%	-0.55	-1.33	No
May-02	0	5	0.00%	1	0	2	30	6.67%	24.94%	-0.55	-1.34	No
Jun-02	1	7	14.29%	2	0	1	37	2.70%	16.22%	1.01	-0.39	No
Jul-02	0	2	0.00%	1	0	9	87	10.34%	30.45%	-0.47	-1.29	No
Aug-02	0	1	0.00%	4	0	6	71	8.45%	27.81%	-0.3	-1.18	No
Sep-02	0	5	0.00%	0	0	13	75	17.33%	37.85%	-0.99	-1.6	No
Oct-02	1	2	50.00%	0	0	8	67	11.94%	32.43%	1.14	-0.31	No
Nov-02	1	3	33.33%	0	0	5	60	8.33%	27.64%	1.08	-0.34	No
Dec-02	0	2	0.00%	1	0	4	46	8.70%	28.18%	-0.43	-1.26	No
Jan-03	0	1	0.00%	1	0	6	54	11.11%	31.43%	-0.35	-1.21	No
Feb-03	0	3	0.00%	1	0	4	56	7.14%	25.75%	-0.47	-1.28	No
Mar-03						5	46	10.87%	31.13%			



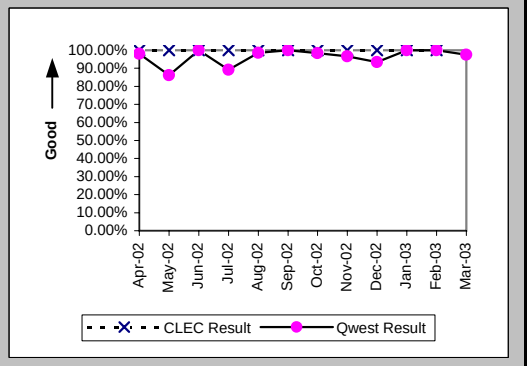
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	2	0	6	36	16.67%	37.27%	-0.44	-1.27	No
May-02	0	2	0.00%	1	0	2	18	11.11%	31.43%	-0.47	-1.29	No
Jun-02	1	3	33.33%	2	0	0	23	0.00%	N/A	N/A	0.01	Yes
Jul-02	0	1	0.00%	1	0	6	55	10.91%	31.18%	-0.35	-1.21	No
Aug-02	0	1	0.00%	4	0	5	49	10.20%	30.27%	-0.33	-1.2	No
Sep-02	0	2	0.00%	0	0	8	53	15.09%	35.80%	-0.59	-1.36	No
Oct-02	1	2	50.00%	0	0	2	38	5.26%	22.33%	1.49	-0.09	No
Nov-02						4	37	10.81%	31.05%			
Dec-02						4	35	11.43%	31.82%			
Jan-03	0	1	0.00%	1	0	2	35	5.71%	23.21%	-0.24	-1.15	No
Feb-03	0	1	0.00%	1	0	3	44	6.82%	25.21%	-0.27	-1.16	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

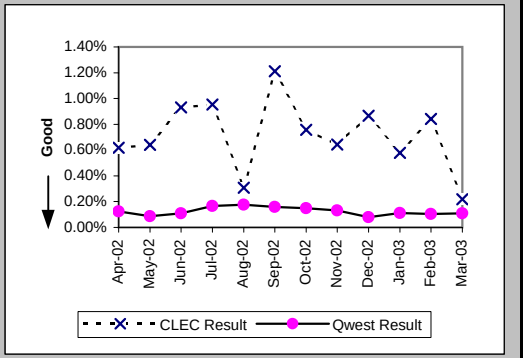
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	2	0	50	51	98.04%	13.86%	-0.2	-1.12	No
May-02	5	5	100.00%	1	0	25	29	86.21%	34.48%	-0.83	-1.5	No
Jun-02	7	7	100.00%	2	0	32	32	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	1	0	74	83	89.16%	31.09%	-0.49	-1.3	No
Aug-02	1	1	100.00%	4	0	68	69	98.55%	11.95%	-0.12	-1.07	No
Sep-02	4	4	100.00%	0	0	75	75	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	64	65	98.46%	12.31%	-0.17	-1.11	No
Nov-02	3	3	100.00%	0	0	57	59	96.61%	18.10%	-0.32	-1.19	No
Dec-02	2	2	100.00%	1	0	43	46	93.48%	24.69%	-0.37	-1.22	No
Jan-03	1	1	100.00%	1	0	49	49	100.00%	N/A	N/A	N/A	
Feb-03	3	3	100.00%	1	0	53	53	100.00%	N/A	N/A	N/A	
Mar-03						39	40	97.50%	15.61%			



Checklist #14 - Resale - Centrex Repair

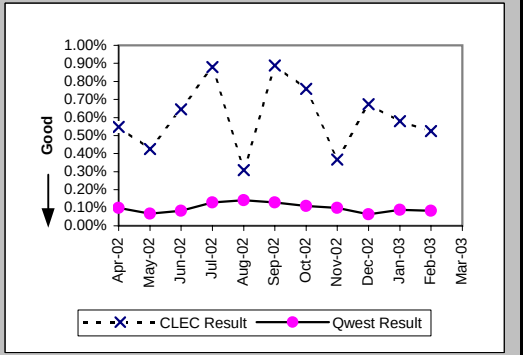
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	1458	0.62%	5	0	131	105142	0.12%	3.53%	5.3	2.22	Yes
May-02	9	1408	0.64%	4	0	92	104689	0.09%	2.96%	6.94	3.22	Yes
Jun-02	13	1395	0.93%	6	0	114	104554	0.11%	3.30%	9.25	4.62	Yes
Jul-02	13	1364	0.95%	9	0	176	105194	0.17%	4.09%	7.06	3.29	Yes
Aug-02	4	1297	0.31%	5	0	186	105408	0.18%	4.20%	1.13	-0.32	No
Sep-02	15	1239	1.21%	6	0	167	104724	0.16%	3.99%	9.22	4.6	Yes
Oct-02	9	1187	0.76%	3	0	155	104020	0.15%	3.86%	5.41	2.29	Yes
Nov-02	7	1090	0.64%	6	0	134	102106	0.13%	3.62%	4.64	1.82	Yes
Dec-02	9	1039	0.87%	2	0	82	101742	0.08%	2.84%	8.88	4.4	Yes
Jan-03	6	1036	0.58%	3	0	113	101144	0.11%	3.34%	4.48	1.72	Yes
Feb-03	8	952	0.84%	1	0	104	99773	0.10%	3.23%	7.01	3.26	Yes
Mar-03	2	915	0.22%	0	0	107	98762	0.11%	3.29%	1.01	-0.39	No



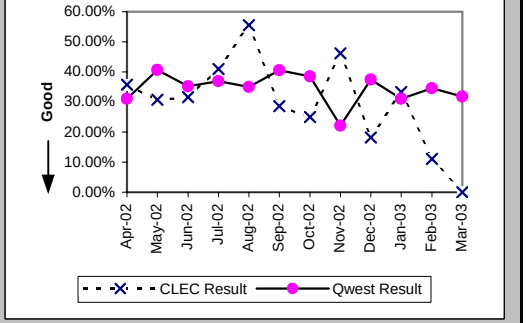
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	1458	0.55%	5	0	105	105142	0.10%	3.16%	5.39	2.28	Yes
May-02	6	1408	0.43%	4	0	71	104689	0.07%	2.60%	5.13	2.12	Yes
Jun-02	9	1395	0.65%	6	0	87	104554	0.08%	2.88%	7.23	3.4	Yes
Jul-02	12	1364	0.88%	9	0	136	105194	0.13%	3.59%	7.66	3.66	Yes
Aug-02	4	1297	0.31%	5	0	149	105408	0.14%	3.76%	1.59	-0.03	No
Sep-02	11	1239	0.89%	6	0	135	104724	0.13%	3.59%	7.4	3.5	Yes
Oct-02	9	1187	0.76%	3	0	115	104020	0.11%	3.32%	6.68	3.06	Yes
Nov-02	4	1090	0.37%	6	0	102	102106	0.10%	3.16%	2.78	0.69	Yes
Dec-02	7	1039	0.67%	2	0	65	101742	0.06%	2.53%	7.74	3.71	Yes
Jan-03	6	1036	0.58%	3	0	89	101144	0.09%	2.97%	5.3	2.22	Yes
Feb-03	5	952	0.53%	1	0	84	99773	0.08%	2.90%	4.67	1.84	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

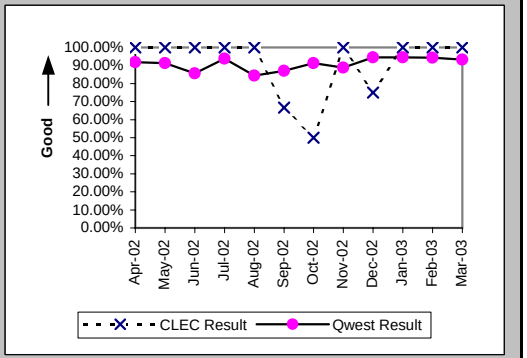
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	14	35.71%	0	0	59	190	31.05%	46.27%	0.37	-0.78	No
May-02	4	13	30.77%	0	0	63	155	40.65%	49.12%	-0.7	-1.42	No
Jun-02	6	19	31.58%	0	0	62	176	35.23%	47.77%	-0.32	-1.19	No
Jul-02	9	22	40.91%	0	0	103	279	36.92%	48.26%	0.37	-0.77	No
Aug-02	5	9	55.56%	0	0	100	286	34.97%	47.69%	1.21	-0.26	No
Sep-02	6	21	28.57%	0	0	114	281	40.57%	49.10%	-1.08	-1.66	No
Oct-02	3	12	25.00%	0	0	97	252	38.49%	48.66%	-0.94	-1.57	No
Nov-02	6	13	46.15%	0	0	38	172	22.09%	41.49%	1.83	0.11	Yes
Dec-02	2	11	18.18%	0	0	49	131	37.40%	48.39%	-1.27	-1.77	No
Jan-03	3	9	33.33%	0	0	51	164	31.10%	46.29%	0.15	-0.91	No
Feb-03	1	9	11.11%	0	0	55	159	34.59%	47.57%	-1.44	-1.88	No
Mar-03	0	2	0.00%	0	0	50	157	31.85%	46.59%	-0.96	-1.58	No



Checklist #14 - Resale - Centrex 21 Installation

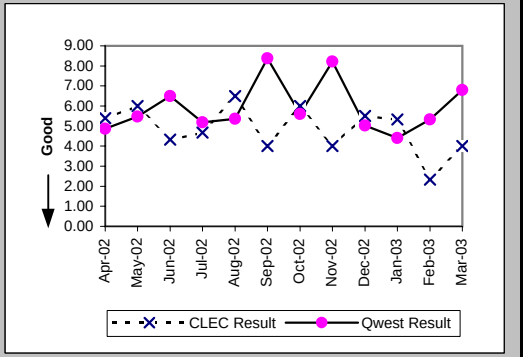
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	5	100.00%	0	0	78	85	91.76%	27.49%	-0.65	-1.4	No
May-02	2	2	100.00%	0	0	106	116	91.38%	28.07%	-0.43	-1.26	No
Jun-02	3	3	100.00%	0	0	90	105	85.71%	34.99%	-0.7	-1.42	No
Jul-02	3	3	100.00%	0	0	105	112	93.75%	24.21%	-0.44	-1.27	No
Aug-02	2	2	100.00%	0	0	81	96	84.38%	36.31%	-0.6	-1.37	No
Sep-02	2	3	66.67%	0	0	88	101	87.13%	33.49%	0.84	-0.49	No
Oct-02	1	2	50.00%	0	0	106	116	91.38%	28.07%	1.34	-0.18	No
Nov-02	3	3	100.00%	0	0	79	89	88.76%	31.58%	-0.61	-1.37	No
Dec-02	3	4	75.00%	0	0	85	90	94.44%	22.91%	1.16	-0.3	No
Jan-03	3	3	100.00%	0	0	85	90	94.44%	22.91%	-0.41	-1.25	No
Feb-03	3	3	100.00%	0	0	82	87	94.25%	23.27%	-0.42	-1.26	No
Mar-03	4	4	100.00%	0	0	69	74	93.24%	25.10%	-0.52	-1.32	No



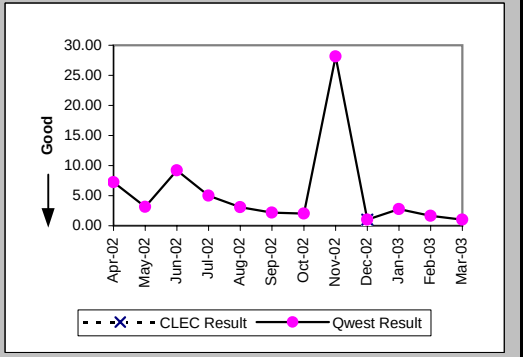
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	27	5	5.40	0	0	424	87	4.87	6.59	0.49	-0.7	No
May-02	12	2	6.00	0	0	636	116	5.48	6.60	0.6	-0.63	No
Jun-02	13	3	4.33	0	0	696	107	6.50	10.50	-0.35	-1.21	No
Jul-02	14	3	4.67	0	0	590	114	5.18	5.21	-0.17	-1.1	No
Aug-02	13	2	6.50	0	0	515	96	5.36	9.45	0.84	-0.49	No
Sep-02	12	3	4.00	0	0	854	102	8.37	13.01	-0.57	-1.35	No
Oct-02	12	2	6.00	0	0	666	119	5.60	7.02	0.67	-0.59	No
Nov-02	12	3	4.00	0	0	756	92	8.22	13.59	-0.53	-1.32	No
Dec-02	22	4	5.50	0	0	463	92	5.03	6.33	0.41	-0.75	No
Jan-03	16	3	5.33	0	0	397	90	4.41	4.24	0.61	-0.63	No
Feb-03	7	3	2.33	0	0	469	88	5.33	4.61	-1.11	-1.67	No
Mar-03	16	4	4.00	0	0	509	75	6.79	9.39	-0.58	-1.35	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

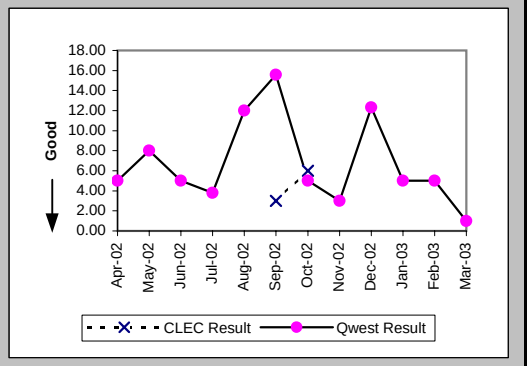
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						29	4	7.25	8.66			
May-02						25	8	3.12	1.73			
Jun-02						92	10	9.20	18.75			
Jul-02						20	4	5.00	7.35			
Aug-02						28	9	3.11	3.95			
Sep-02						13	6	2.17	0.75			
Oct-02						22	11	2.00	1.41			
Nov-02						197	7	28.14	35.41			
Dec-02	1	1	1.00	0	0	2	2	1.00	0.00			
Jan-03						11	4	2.75	1.50			
Feb-03						5	3	1.67	1.15			
Mar-03						4	4	1.00	0.00			



Checklist #14 - Resale - Centrex 21 Installation

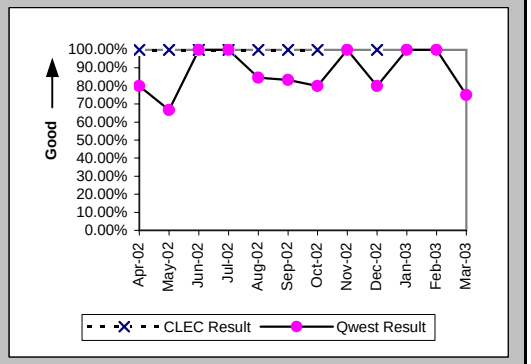
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						15	3	5.00	1.00			
May-02						16	2	8.00	2.83			
Jun-02						30	6	5.00	5.02			
Jul-02						19	5	3.80	1.92			
Aug-02						72	6	12.00	12.49			
Sep-02	3	1	3.00	0	0	109	7	15.57	27.16	-0.43	-1.26	No
Oct-02	6	1	6.00	0	0	5	1	5.00				
Nov-02						12	4	3.00	2.16			
Dec-02						37	3	12.33	13.32			
Jan-03						5	1	5.00				
Feb-03						10	2	5.00	4.24			
Mar-03						1	1	1.00				



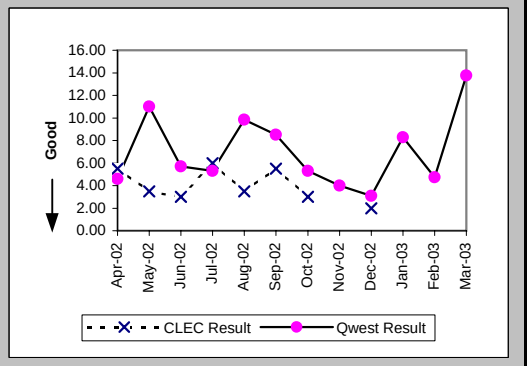
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	4	100.00%	0	0	8	10	80.00%	40.00%	-0.85	-1.51	No
May-02	2	2	100.00%	0	0	4	6	66.67%	47.14%	-0.87	-1.53	No
Jun-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	11	13	84.62%	36.08%	-0.56	-1.34	No
Sep-02	2	2	100.00%	0	0	5	6	83.33%	37.27%	-0.55	-1.33	No
Oct-02	2	2	100.00%	0	0	8	10	80.00%	40.00%	-0.65	-1.39	No
Nov-02						10	10	100.00%	0.00%			
Dec-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
Jan-03						14	14	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			
Mar-03						3	4	75.00%	43.30%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

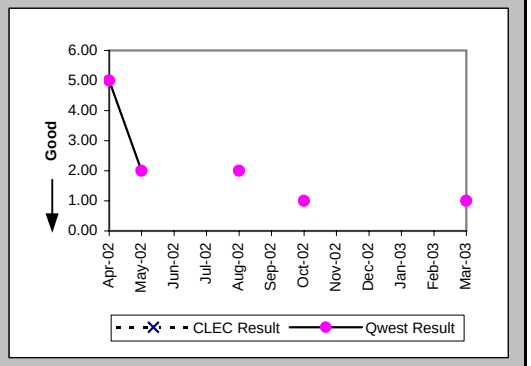
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	22	4	5.50	0	0	46	10	4.60	6.48	0.45	-0.73	No
May-02	7	2	3.50	0	0	66	6	11.00	17.24	-0.53	-1.32	No
Jun-02	3	1	3.00	0	0	40	7	5.71	5.59	-0.45	-1.28	No
Jul-02	6	1	6.00	0	0	53	10	5.30	6.09	0.61	-0.63	No
Aug-02	7	2	3.50	0	0	128	13	9.85	10.95	-0.76	-1.46	No
Sep-02	11	2	5.50	0	0	51	6	8.50	10.97	-0.33	-1.2	No
Oct-02	6	2	3.00	0	0	53	10	5.30	5.58	-0.53	-1.32	No
Nov-02						40	10	4.00	2.94			
Dec-02	2	1	2.00	0	0	31	10	3.10	1.79	-0.59	-1.36	No
Jan-03						116	14	8.29	6.58			
Feb-03						19	4	4.75	3.30			
Mar-03						55	4	13.75	14.93			



Checklist #14 - Resale - Centrex 21 Installation

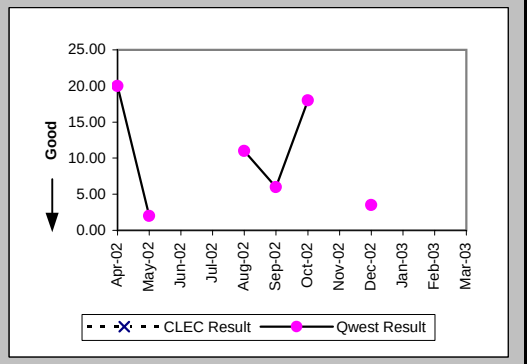
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02						2	1	2.00				
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						1	1	1.00				



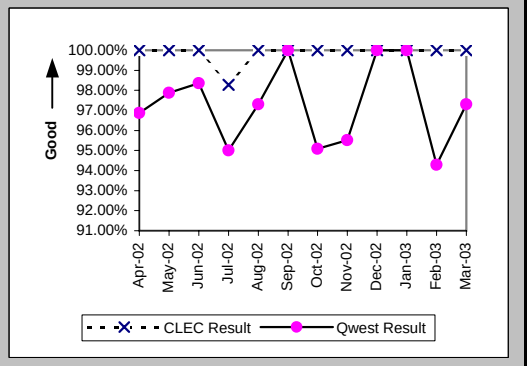
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						20	1	20.00				
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02						11	1	11.00				
Sep-02						6	1	6.00				
Oct-02						18	1	18.00				
Nov-02												
Dec-02						7	2	3.50	3.54			
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

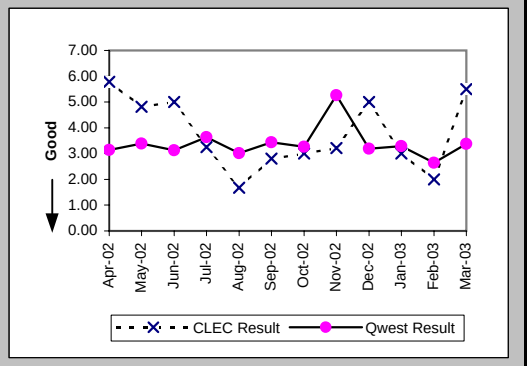
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	36	36	100.00%	0	0	62	64	96.88%	17.40%	-0.86	-1.52	No
May-02	39	39	100.00%	0	0	92	94	97.87%	14.43%	-0.77	-1.47	No
Jun-02	34	34	100.00%	0	0	60	61	98.36%	12.70%	-0.6	-1.37	No
Jul-02	57	58	98.28%	0	2	76	80	95.00%	21.79%	-0.87	-1.53	No
Aug-02	33	33	100.00%	0	0	72	74	97.30%	16.22%	-0.8	-1.48	No
Sep-02	27	27	100.00%	0	1	56	56	100.00%	N/A	N/A	N/A	
Oct-02	23	23	100.00%	0	0	58	61	95.08%	21.62%	-0.93	-1.57	No
Nov-02	27	27	100.00%	0	0	64	67	95.52%	20.68%	-0.95	-1.58	No
Dec-02	31	31	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Jan-03	35	35	100.00%	0	1	37	37	100.00%	N/A	N/A	N/A	
Feb-03	18	18	100.00%	0	1	33	35	94.29%	23.21%	-0.85	-1.52	No
Mar-03	30	30	100.00%	0	1	36	37	97.30%	16.22%	-0.68	-1.41	No



Checklist #14 - Resale - Centrex 21 Installation

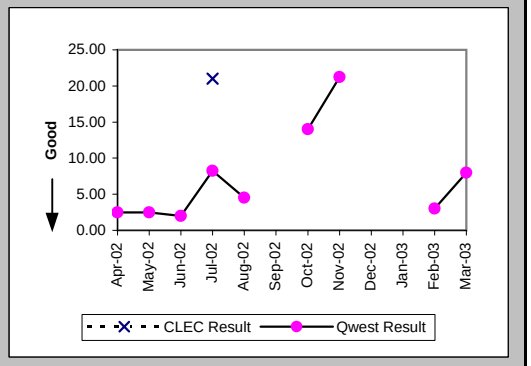
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	156	27	5.78	9	0	138	44	3.14	2.41	2.23	0.35	Yes
May-02	159	33	4.82	6	0	217	64	3.39	1.32	3.72	1.26	Yes
Jun-02	155	31	5.00	3	0	94	30	3.13	1.11	3.72	1.26	Yes
Jul-02	26	8	3.25	50	2	164	45	3.64	3.66	-0.28	-1.17	No
Aug-02	5	3	1.67	30	0	151	50	3.02	1.22	-1.87	-2.13	No
Sep-02	14	5	2.80	22	1	134	39	3.44	1.52	-0.88	-1.54	No
Oct-02	6	2	3.00	21	0	167	51	3.27	2.26	-0.17	-1.1	No
Nov-02	29	9	3.22	18	0	247	47	5.26	7.81	-0.72	-1.44	No
Dec-02	20	4	5.00	27	0	83	26	3.19	1.36	1.14	-0.31	No
Jan-03	12	4	3.00	31	1	92	28	3.29	1.46	-0.37	-1.22	No
Feb-03	2	1	2.00	17	1	58	22	2.64	1.47	-0.42	-1.26	No
Mar-03	22	4	5.50	26	1	91	27	3.37	1.42	2.29	0.39	Yes



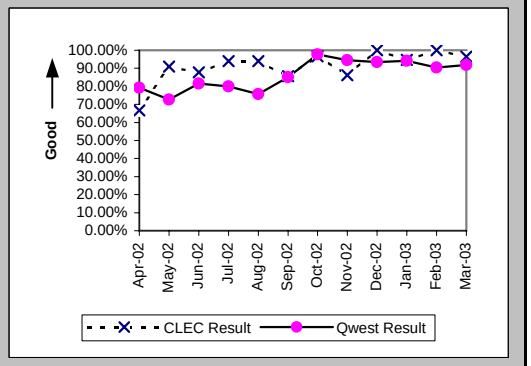
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	2	2.50	0.71			
May-02						5	2	2.50	2.12			
Jun-02						2	1	2.00				
Jul-02	21	1	21.00	0	0	33	4	8.25	9.98	0.29	-0.83	No
Aug-02						9	2	4.50	4.95			
Sep-02												
Oct-02						42	3	14.00	7.94			
Nov-02						85	4	21.25	18.87			
Dec-02												
Jan-03												
Feb-03						6	2	3.00	1.41			
Mar-03						16	2	8.00	7.07			



New Service Installation Quality (Percent) (OP-5) (Parity)

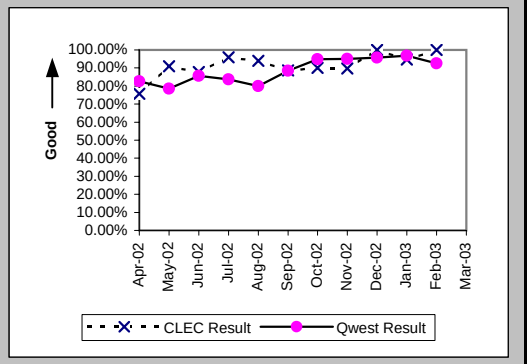
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	22	33	66.67%	0	0	137	173	79.19%	40.59%	1.52	-0.08	No
May-02	40	44	90.91%	0	0	139	191	72.77%	44.51%	-2.44	-2.48	No
Jun-02	36	41	87.80%	0	0	160	196	81.63%	38.72%	-0.93	-1.56	No
Jul-02	47	50	94.00%	0	0	152	190	80.00%	40.00%	-2.2	-2.34	No
Aug-02	47	50	94.00%	0	0	147	194	75.77%	42.85%	-2.68	-2.63	No
Sep-02	30	35	85.71%	0	0	148	174	85.06%	35.65%	-0.1	-1.06	No
Oct-02	29	30	96.67%			174	178	97.75%	14.82%	0.35	-0.79	No
Nov-02	25	29	86.21%			171	181	94.48%	22.85%	1.51	-0.08	No
Dec-02	33	33	100.00%			157	168	93.45%	24.74%	-1.39	-1.85	No
Jan-03	35	37	94.59%			145	154	94.16%	23.46%	-0.1	-1.06	No
Feb-03	30	30	100.00%			122	135	90.37%	29.50%	-1.62	-1.98	No
Mar-03	27	28	96.43%			113	123	91.87%	27.33%	-0.8	-1.48	No



Checklist #14 - Resale - Centrex 21 Installation

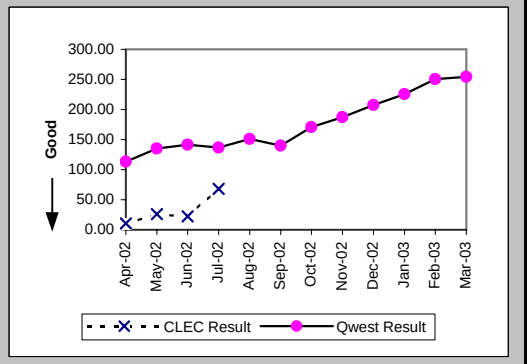
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	25	33	75.76%	0	0	143	173	82.66%	37.86%	0.92	-0.44	No
May-02	40	44	90.91%	0	0	150	191	78.53%	41.06%	-1.8	-2.1	No
Jun-02	36	41	87.80%	0	0	168	196	85.71%	34.99%	-0.35	-1.21	No
Jul-02	48	50	96.00%	0	0	159	190	83.68%	36.95%	-2.1	-2.27	No
Aug-02	47	50	94.00%	0	0	155	194	79.90%	40.08%	-2.22	-2.35	No
Sep-02	31	35	88.57%	0	0	154	174	88.51%	31.90%	-0.01	-1.01	No
Oct-02	27	30	90.00%	0	0	169	178	94.94%	21.91%	1.02	-0.38	No
Nov-02	26	29	89.66%	0	0	172	181	95.03%	21.74%	1.09	-0.34	No
Dec-02	33	33	100.00%	0	40	161	168	95.83%	19.98%	-1.1	-1.67	No
Jan-03	35	37	94.59%	0	0	149	154	96.75%	17.72%	0.61	-0.63	No
Feb-03	30	30	100.00%	0	0	125	135	92.59%	26.19%	-1.4	-1.85	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

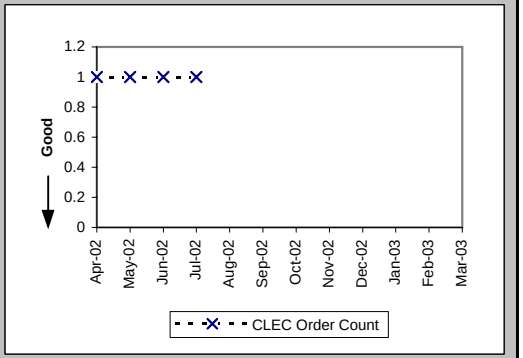
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	32	3	10.67	0	0	7693	68	113.13	93.76	-1.85	-2.13	No
May-02	26	1	26.00	0	0	8383	62	135.21	102.52	-1.06	-1.64	No
Jun-02	67	3	22.33	0	0	8928	63	141.71	114.17	-1.77	-2.08	No
Jul-02	68	1	68.00	0	0	9842	72	136.69	124.33	-0.55	-1.33	No
Aug-02						10730	71	151.13	131.74			
Sep-02						11749	84	139.87	140.01			
Oct-02						12459	73	170.67	150.31			
Nov-02						12366	66	187.36	166.24			
Dec-02						13280	64	207.50	172.59			
Jan-03						14421	64	225.33	177.44			
Feb-03						14533	58	250.57	187.87			
Mar-03						15511	61	254.28	196.93			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

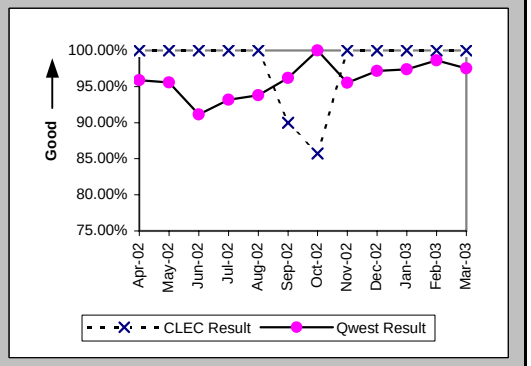
Date	CLEC Order Count
Apr-02	1
May-02	1
Jun-02	1
Jul-02	1
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - Centrex 21 Repair

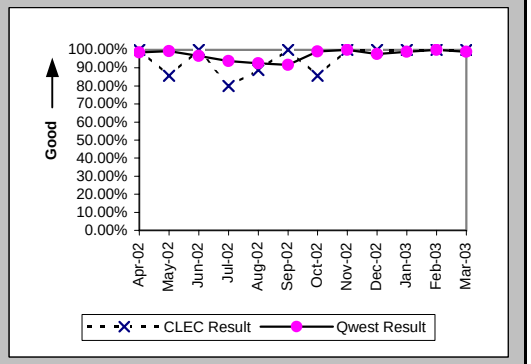
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	13	100.00%	11	0	93	97	95.88%	19.88%	-0.7	-1.43	No
May-02	5	5	100.00%	3	0	108	113	95.58%	20.56%	-0.47	-1.29	No
Jun-02	10	10	100.00%	8	0	103	113	91.15%	28.40%	-0.94	-1.57	No
Jul-02	3	3	100.00%	9	0	123	132	93.18%	25.21%	-0.46	-1.28	No
Aug-02	5	5	100.00%	5	0	106	113	93.81%	24.11%	-0.56	-1.34	No
Sep-02	9	10	90.00%	8	0	76	79	96.20%	19.11%	0.75	-0.54	No
Oct-02	6	7	85.71%	5	0	93	93	100.00%	N/A	N/A	0.16	Yes
Nov-02	3	3	100.00%	10	0	64	67	95.52%	20.68%	-0.37	-1.22	No
Dec-02	6	6	100.00%	6	0	69	71	97.18%	16.55%	-0.4	-1.24	No
Jan-03	3	3	100.00%	3	0	74	76	97.37%	16.01%	-0.28	-1.17	No
Feb-03	6	6	100.00%	1	0	71	72	98.61%	11.70%	-0.28	-1.17	No
Mar-03	3	3	100.00%	10	0	79	81	97.53%	15.52%	-0.27	-1.16	No



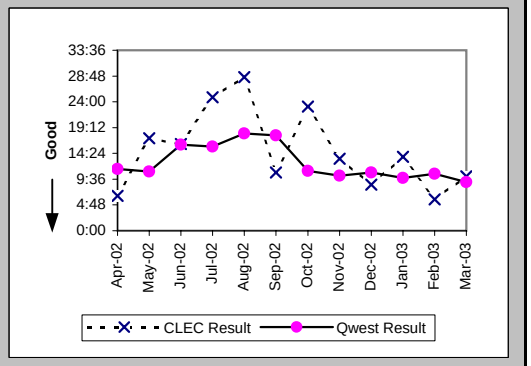
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	20	100.00%	11	0	131	133	98.50%	12.17%	-0.52	-1.31	No
May-02	6	7	85.71%	3	0	150	151	99.34%	8.11%	1.77	0.08	Yes
Jun-02	11	11	100.00%	8	0	143	148	96.62%	18.07%	-0.6	-1.36	No
Jul-02	4	5	80.00%	9	0	151	161	93.79%	24.14%	0.98	-0.4	No
Aug-02	8	9	88.89%	5	0	138	149	92.62%	26.15%	0.41	-0.75	No
Sep-02	14	14	100.00%	8	0	98	107	91.59%	27.76%	-1.07	-1.65	No
Oct-02	6	7	85.71%	5	0	117	118	99.15%	9.17%	1.65	0	Yes
Nov-02	4	4	100.00%	10	0	76	76	100.00%	N/A	N/A	N/A	
Dec-02	6	6	100.00%	6	0	84	86	97.67%	15.07%	-0.37	-1.22	No
Jan-03	3	3	100.00%	3	0	88	89	98.88%	10.54%	-0.18	-1.11	No
Feb-03	6	6	100.00%	1	0	88	88	100.00%	N/A	N/A	N/A	
Mar-03	4	4	100.00%	10	0	101	102	99.02%	9.85%	-0.2	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

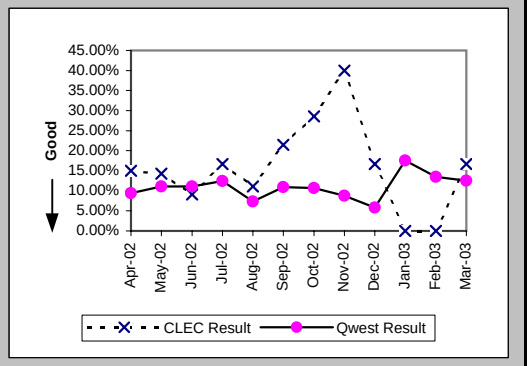
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	130:07	20	6:30	11	0	1529:01	133	11:30	13:05	-1.59	-1.97	No
May-02	120:36	7	17:14	3	0	1663:33	151	11:01	11:12	1.48	-0.1	No
Jun-02	177:53	11	16:10	8	0	2368:25	148	16:00	17:18	0.25	-0.85	No
Jul-02	124:05	5	24:49	8	0	2523:11	161	15:40	15:48	1.17	-0.29	No
Aug-02	257:12	9	28:35	5	0	2694:14	149	18:05	18:25	1.5	-0.09	No
Sep-02	152:04	14	10:52	8	0	1897:06	107	17:44	23:14	-1.04	-1.63	No
Oct-02	161:45	7	23:06	5	0	1314:22	118	11:08	9:33	2.46	0.49	Yes
Nov-02	53:33	4	13:23	9	0	780:02	76	10:16	8:47	0.8	-0.51	No
Dec-02	51:29	6	8:35	6	0	932:34	86	10:51	12:28	-0.43	-1.26	No
Jan-03	41:13	3	13:44	3	0	873:01	89	9:49	10:07	0.7	-0.57	No
Feb-03	35:05	6	5:51	1	0	935:01	88	10:38	9:10	-1.24	-1.75	No
Mar-03	40:22	4	10:06	8	0	921:54	102	9:02	10:21	0.4	-0.76	No



Checklist #14 - Resale - Centrex 21 Repair

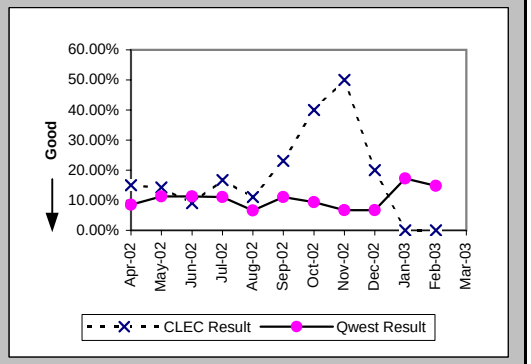
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	20	15.00%	11	0	13	138	9.42%	29.21%	0.76	-0.54	No
May-02	1	7	14.29%	3	0	17	153	11.11%	31.43%	0.28	-0.83	No
Jun-02	1	11	9.09%	8	0	17	153	11.11%	31.43%	-0.21	-1.13	No
Jul-02	1	6	16.67%	8	0	21	169	12.43%	32.99%	0.32	-0.81	No
Aug-02	1	9	11.11%	5	0	11	150	7.33%	26.07%	0.41	-0.75	No
Sep-02	3	14	21.43%	8	0	12	110	10.91%	31.18%	1.07	-0.35	No
Oct-02	2	7	28.57%	5	0	13	122	10.66%	30.86%	1.25	-0.24	No
Nov-02	2	5	40.00%	9	0	7	80	8.75%	28.26%	1.75	0.06	Yes
Dec-02	1	6	16.67%	6	0	5	86	5.81%	23.40%	0.86	-0.48	No
Jan-03	0	3	0.00%	3	0	16	91	17.58%	38.07%	-0.79	-1.48	No
Feb-03	0	6	0.00%	1	0	12	89	13.48%	34.15%	-0.94	-1.57	No
Mar-03	1	6	16.67%	8	0	13	104	12.50%	33.07%	0.3	-0.82	No



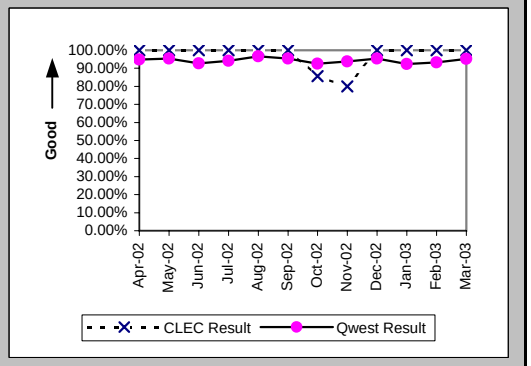
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	20	15.00%	11	0	11	130	8.46%	27.83%	0.9	-0.45	No
May-02	1	7	14.29%	3	0	16	142	11.27%	31.62%	0.26	-0.84	No
Jun-02	1	11	9.09%	8	0	16	142	11.27%	31.62%	-0.22	-1.13	No
Jul-02	1	6	16.67%	8	0	17	153	11.11%	31.43%	0.41	-0.75	No
Aug-02	1	9	11.11%	5	0	9	136	6.62%	24.86%	0.49	-0.7	No
Sep-02	3	13	23.08%	8	0	11	99	11.11%	31.43%	1.14	-0.31	No
Oct-02	2	5	40.00%	5	0	11	117	9.40%	29.19%	1.72	0.05	Yes
Nov-02	2	4	50.00%	9	0	5	75	6.67%	24.94%	2.15	0.31	Yes
Dec-02	1	5	20.00%	6	0	5	75	6.67%	24.94%	0.89	-0.46	No
Jan-03	0	3	0.00%	3	0	14	81	17.28%	37.81%	-0.78	-1.47	No
Feb-03	0	6	0.00%	1	0	12	81	14.81%	35.52%	-0.99	-1.6	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

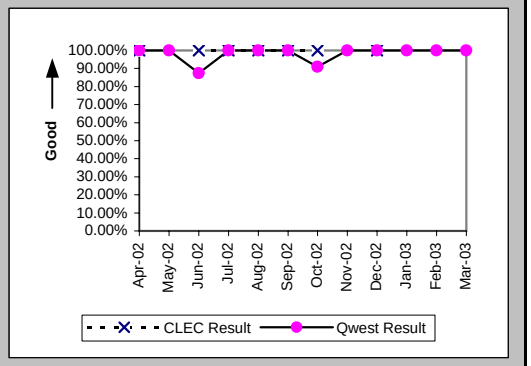
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	20	100.00%	11	0	131	138	94.93%	21.94%	-0.97	-1.59	No
May-02	7	7	100.00%	3	0	146	153	95.42%	20.89%	-0.57	-1.34	No
Jun-02	11	11	100.00%	8	0	142	153	92.81%	25.83%	-0.89	-1.54	No
Jul-02	6	6	100.00%	8	0	159	169	94.08%	23.59%	-0.6	-1.37	No
Aug-02	9	9	100.00%	5	0	145	150	96.67%	17.95%	-0.54	-1.33	No
Sep-02	14	14	100.00%	8	0	105	110	95.45%	20.83%	-0.77	-1.47	No
Oct-02	6	7	85.71%	5	0	113	122	92.62%	26.14%	0.6	-0.63	No
Nov-02	4	5	80.00%	9	0	75	80	93.75%	24.21%	0.94	-0.43	No
Dec-02	6	6	100.00%	6	0	82	86	95.35%	21.06%	-0.52	-1.32	No
Jan-03	3	3	100.00%	3	0	84	91	92.31%	26.65%	-0.49	-1.3	No
Feb-03	6	6	100.00%	1	0	83	89	93.26%	25.07%	-0.64	-1.39	No
Mar-03	6	6	100.00%	8	0	99	104	95.19%	21.39%	-0.54	-1.33	No



Checklist #14 - Resale - Centrex 21 Repair

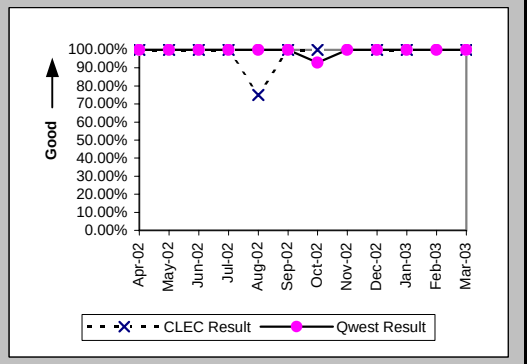
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	2	0	7	7	100.00%	N/A	N/A	N/A	
May-02						10	10	100.00%	0.00%			
Jun-02	3	3	100.00%	2	0	7	8	87.50%	33.07%	-0.56	-1.34	No
Jul-02	1	1	100.00%	2	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	3	0	15	15	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	5	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	5	5	100.00%	1	0	10	11	90.91%	28.75%	-0.59	-1.36	No
Nov-02						11	11	100.00%	0.00%			
Dec-02	1	1	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Jan-03						1	1	100.00%	0.00%			
Feb-03						7	7	100.00%	0.00%			
Mar-03						8	8	100.00%	0.00%			



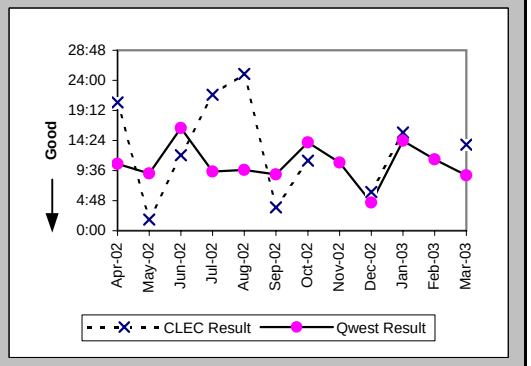
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	2	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	3	4	75.00%	3	0	19	19	100.00%	N/A	N/A	-0.13	No
Sep-02	4	4	100.00%	5	0	15	15	100.00%	N/A	N/A	N/A	
Oct-02	7	7	100.00%	1	0	13	14	92.86%	25.75%	-0.6	-1.36	No
Nov-02						12	12	100.00%	0.00%			
Dec-02	2	2	100.00%	2	0	11	11	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Feb-03						8	8	100.00%	0.00%			
Mar-03	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

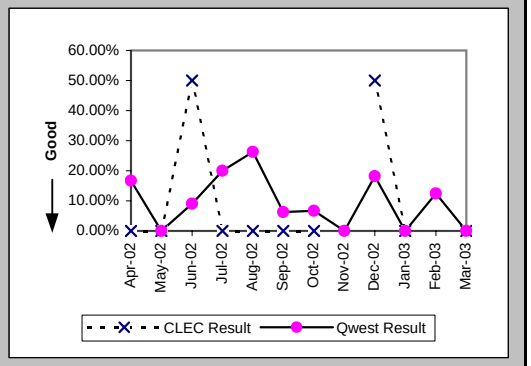
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20:30	1	20:30	2	0	128:06	12	10:41	8:38	0.74	-0.55	No
May-02	1:46	1	1:46	1	0	91:25	10	9:09	8:33	-0.82	-1.5	No
Jun-02	48:11	4	12:03	2	0	180:32	11	16:25	8:25	-0.89	-1.54	No
Jul-02	21:41	1	21:41	2	0	94:17	10	9:26	8:58	0.45	-0.73	No
Aug-02	100:04	4	25:01	3	0	184:02	19	9:41	8:19	1.72	0.04	Yes
Sep-02	14:52	4	3:43	5	0	135:04	15	9:00	7:59	-1.18	-1.72	No
Oct-02	78:08	7	11:10	1	0	197:31	14	14:06	18:05	-0.35	-1.21	No
Nov-02						130:46	12	10:54	7:49			
Dec-02	12:22	2	6:11	2	0	49:19	11	4:29	4:58	0.94	-0.43	No
Jan-03	47:01	3	15:40	1	0	43:01	3	14:20	10:29	0.24	-0.86	No
Feb-03						90:54	8	11:22	10:11			
Mar-03	27:28	2	13:44	0	0	97:17	11	8:51	7:23	1.05	-0.36	No



Checklist #14 - Resale - Centrex 21 Repair

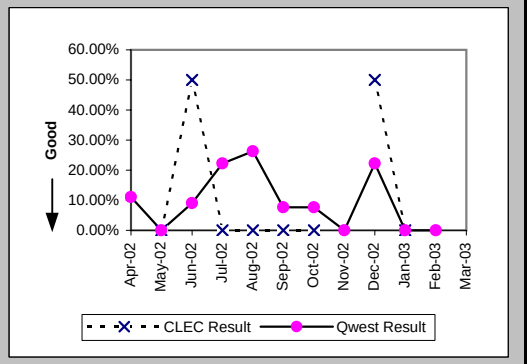
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1	0.00%	2	0	2	12	16.67%	37.27%	-0.43	-1.26	No
May-02	0	1	0.00%	1	0	0	10	0.00%	N/A	N/A	N/A	
Jun-02	2	4	50.00%	2	0	1	11	9.09%	28.75%	1.46	-0.11	No
Jul-02	0	1	0.00%	2	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Aug-02	0	4	0.00%	3	0	5	19	26.32%	44.03%	-1.09	-1.66	No
Sep-02	0	4	0.00%	5	0	1	16	6.25%	24.21%	-0.46	-1.28	No
Oct-02	0	7	0.00%	1	0	1	15	6.67%	24.94%	-0.58	-1.35	No
Nov-02						0	12	0.00%	0.00%			
Dec-02	1	2	50.00%	2	0	2	11	18.18%	38.57%	0.72	-0.56	No
Jan-03	0	3	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Feb-03						1	8	12.50%	33.07%			
Mar-03	0	2	0.00%	0	0	0	11	0.00%	N/A	N/A	N/A	



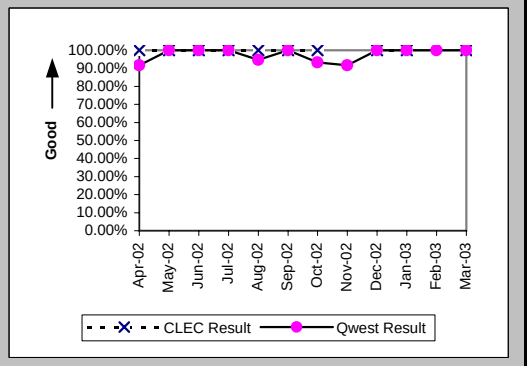
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	9	11.11%	31.43%			
May-02	0	1	0.00%	1	0	0	9	0.00%	N/A	N/A	N/A	
Jun-02	2	4	50.00%	2	0	1	11	9.09%	28.75%	1.46	-0.11	No
Jul-02	0	1	0.00%	2	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Aug-02	0	3	0.00%	3	0	5	19	26.32%	44.03%	-0.96	-1.58	No
Sep-02	0	3	0.00%	5	0	1	13	7.69%	26.65%	-0.45	-1.27	No
Oct-02	0	7	0.00%	1	0	1	13	7.69%	26.65%	-0.62	-1.37	No
Nov-02						0	10	0.00%	0.00%			
Dec-02	1	2	50.00%	2	0	2	9	22.22%	41.57%	0.56	-0.66	No
Jan-03	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Feb-03						0	7	0.00%	0.00%			
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

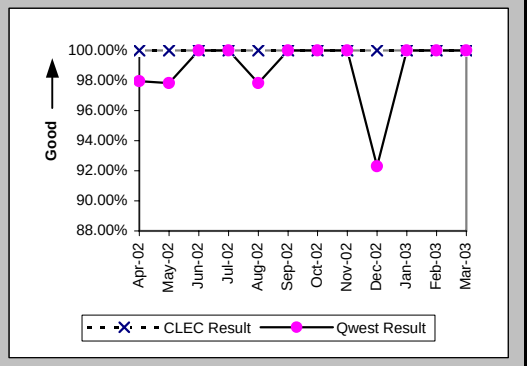
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	2	0	11	12	91.67%	27.64%	-0.29	-1.18	No
May-02	1	1	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	2	0	11	11	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	3	0	18	19	94.74%	22.33%	-0.43	-1.26	No
Sep-02	4	4	100.00%	5	0	16	16	100.00%	N/A	N/A	N/A	
Oct-02	7	7	100.00%	1	0	14	15	93.33%	24.94%	-0.58	-1.35	No
Nov-02						11	12	91.67%	27.64%			
Dec-02	2	2	100.00%	2	0	11	11	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Feb-03						8	8	100.00%	0.00%			
Mar-03	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Repair

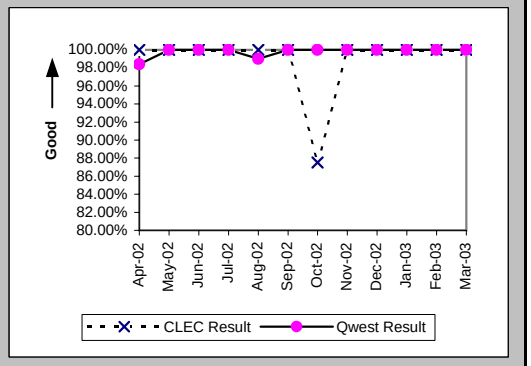
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	2	0	48	49	97.96%	14.14%	-0.38	-1.23	No
May-02	2	2	100.00%	6	0	45	46	97.83%	14.58%	-0.21	-1.13	No
Jun-02	4	4	100.00%	4	0	29	29	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	5	0	57	57	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	4	0	45	46	97.83%	14.58%	-0.21	-1.13	No
Sep-02	3	3	100.00%	3	0	21	21	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	5	0	32	32	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	6	0	27	27	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	5	0	24	26	92.31%	26.65%	-0.47	-1.29	No
Jan-03	1	1	100.00%	7	0	23	23	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	1	0	22	22	100.00%	N/A	N/A	N/A	



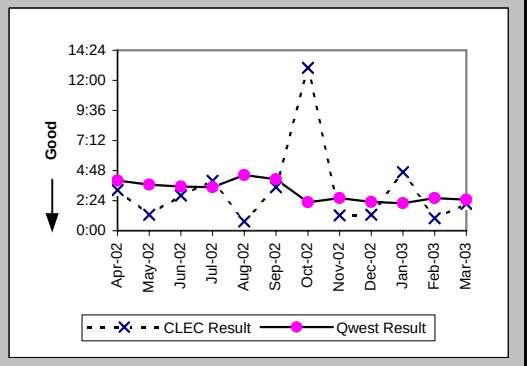
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	24	100.00%	2	0	124	126	98.41%	12.50%	-0.57	-1.35	No
May-02	13	13	100.00%	6	0	109	109	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	4	0	95	95	100.00%	N/A	N/A	N/A	
Jul-02	9	9	100.00%	5	0	124	124	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	4	0	98	99	98.99%	10.00%	-0.2	-1.12	No
Sep-02	7	7	100.00%	3	0	76	76	100.00%	N/A	N/A	N/A	
Oct-02	7	8	87.50%	5	0	99	99	100.00%	N/A	N/A	0.14	Yes
Nov-02	13	13	100.00%	6	0	74	74	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	5	0	78	78	100.00%	N/A	N/A	N/A	
Jan-03	8	8	100.00%	7	0	68	68	100.00%	N/A	N/A	N/A	
Feb-03	6	6	100.00%	0	0	91	91	100.00%	N/A	N/A	N/A	
Mar-03	9	9	100.00%	1	0	67	67	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

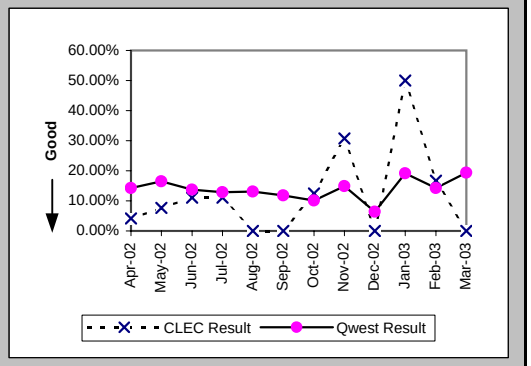
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	77:49	24	3:15	2	0	502:59	126	4:00	8:41	-0.39	-1.24	No
May-02	16:44	13	1:17	6	0	401:29	109	3:41	6:08	-1.33	-1.81	No
Jun-02	25:15	9	2:48	4	0	333:23	95	3:31	5:28	-0.37	-1.22	No
Jul-02	35:49	9	3:59	5	0	432:41	124	3:29	4:36	0.39	-0.77	No
Aug-02	2:57	4	0:44	4	0	440:44	99	4:27	9:05	-0.8	-1.49	No
Sep-02	24:24	7	3:29	3	0	313:21	76	4:07	6:55	-0.23	-1.14	No
Oct-02	103:58	8	13:00	5	0	223:39	99	2:16	3:37	2.88	0.75	Yes
Nov-02	15:52	13	1:13	6	0	193:38	74	2:37	3:27	-1.35	-1.82	No
Dec-02	8:53	7	1:16	5	0	179:51	78	2:18	5:11	-0.51	-1.31	No
Jan-03	37:28	8	4:41	7	0	148:35	68	2:11	3:48	1.59	-0.03	No
Feb-03	5:54	6	0:59	0	0	236:06	91	2:36	5:49	-0.66	-1.4	No
Mar-03	19:20	9	2:09	1	0	166:22	67	2:29	3:39	-0.26	-1.16	No



Checklist #14 - Resale - Centrex 21 Repair

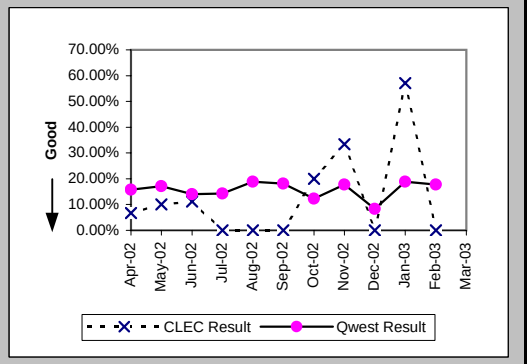
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	24	4.17%	2	0	18	126	14.29%	34.99%	-1.3	-1.79	No
May-02	1	13	7.69%	6	0	18	109	16.51%	37.13%	-0.81	-1.49	No
Jun-02	1	9	11.11%	4	0	13	95	13.68%	34.37%	-0.21	-1.13	No
Jul-02	1	9	11.11%	5	0	16	124	12.90%	33.52%	-0.15	-1.09	No
Aug-02	0	4	0.00%	4	0	13	99	13.13%	33.77%	-0.76	-1.46	No
Sep-02	0	7	0.00%	3	0	9	76	11.84%	32.31%	-0.93	-1.56	No
Oct-02	1	8	12.50%	5	0	10	99	10.10%	30.13%	0.23	-0.86	No
Nov-02	4	13	30.77%	6	0	11	74	14.86%	35.57%	1.31	-0.21	No
Dec-02	0	7	0.00%	5	0	5	78	6.41%	24.49%	-0.66	-1.4	No
Jan-03	4	8	50.00%	7	0	13	68	19.12%	39.32%	1.79	0.09	Yes
Feb-03	1	6	16.67%	0	0	13	91	14.29%	34.99%	0.17	-0.9	No
Mar-03	0	9	0.00%	1	0	13	67	19.40%	39.55%	-1.38	-1.84	No



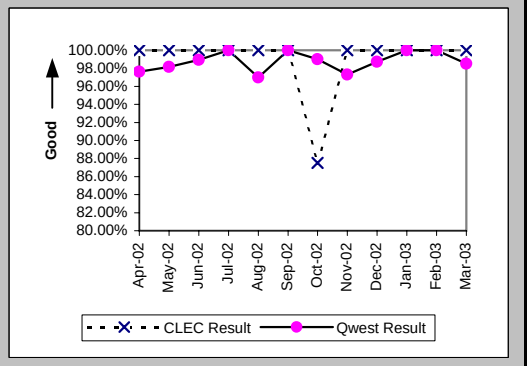
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	15	6.67%	2	0	12	76	15.79%	36.46%	-0.89	-1.54	No
May-02	1	10	10.00%	6	0	11	64	17.19%	37.73%	-0.56	-1.34	No
Jun-02	1	9	11.11%	4	0	7	50	14.00%	34.70%	-0.23	-1.14	No
Jul-02	0	5	0.00%	5	0	11	77	14.29%	34.99%	-0.88	-1.54	No
Aug-02	0	3	0.00%	4	0	10	53	18.87%	39.13%	-0.81	-1.49	No
Sep-02	0	5	0.00%	3	0	8	44	18.18%	38.57%	-1	-1.61	No
Oct-02	1	5	20.00%	5	0	7	57	12.28%	32.82%	0.44	-0.73	No
Nov-02	4	12	33.33%	6	0	8	45	17.78%	38.23%	1.11	-0.33	No
Dec-02	0	7	0.00%	5	0	4	48	8.33%	27.64%	-0.75	-1.45	No
Jan-03	4	7	57.14%	7	0	7	37	18.92%	39.17%	1.93	0.18	Yes
Feb-03	0	3	0.00%	0	0	11	62	17.74%	38.20%	-0.79	-1.48	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

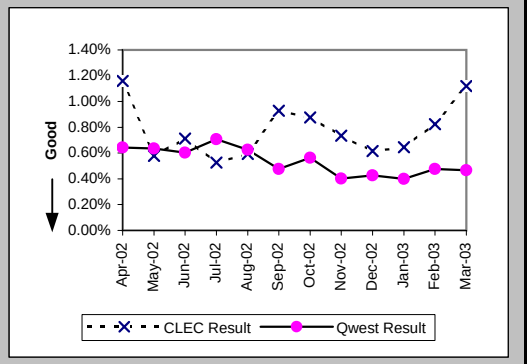
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	24	24	100.00%	2	0	123	126	97.62%	15.25%	-0.7	-1.43	No
May-02	13	13	100.00%	6	0	107	109	98.17%	13.42%	-0.47	-1.28	No
Jun-02	9	9	100.00%	4	0	94	95	98.95%	10.21%	-0.3	-1.18	No
Jul-02	9	9	100.00%	5	0	124	124	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	4	0	96	99	96.97%	17.14%	-0.35	-1.21	No
Sep-02	7	7	100.00%	3	0	76	76	100.00%	N/A	N/A	N/A	
Oct-02	7	8	87.50%	5	0	98	99	98.99%	10.00%	1.49	-0.09	No
Nov-02	13	13	100.00%	6	0	72	74	97.30%	16.22%	-0.55	-1.34	No
Dec-02	7	7	100.00%	5	0	77	78	98.72%	11.25%	-0.29	-1.18	No
Jan-03	8	8	100.00%	7	0	68	68	100.00%	N/A	N/A	N/A	
Feb-03	6	6	100.00%	0	0	91	91	100.00%	N/A	N/A	N/A	
Mar-03	9	9	100.00%	1	0	66	67	98.51%	12.13%	-0.35	-1.21	No



Checklist #14 - Resale - Centrex 21 Repair

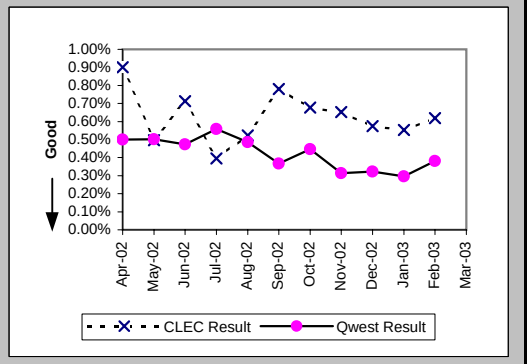
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	45	3885	1.16%	15	0	276	42986	0.64%	7.99%	3.86	1.35	Yes
May-02	21	3628	0.58%	10	0	272	42793	0.64%	7.95%	-0.41	-1.25	No
Jun-02	24	3368	0.71%	14	0	259	42953	0.60%	7.74%	0.79	-0.52	No
Jul-02	16	3040	0.53%	15	0	303	42849	0.71%	8.38%	-1.15	-1.7	No
Aug-02	17	2864	0.59%	12	0	268	42772	0.63%	7.89%	-0.22	-1.13	No
Sep-02	25	2694	0.93%	16	0	202	42401	0.48%	6.89%	3.3	1.01	Yes
Oct-02	22	2513	0.88%	11	0	236	41812	0.56%	7.49%	2.02	0.23	Yes
Nov-02	18	2450	0.73%	15	0	166	41339	0.40%	6.32%	2.53	0.54	Yes
Dec-02	15	2435	0.62%	13	0	175	40976	0.43%	6.52%	1.39	-0.16	No
Jan-03	14	2172	0.64%	11	0	162	40415	0.40%	6.32%	1.75	0.06	Yes
Feb-03	12	1456	0.82%	2	0	188	39346	0.48%	6.90%	1.88	0.14	Yes
Mar-03	17	1517	1.12%	9	0	182	38902	0.47%	6.82%	3.66	1.22	Yes



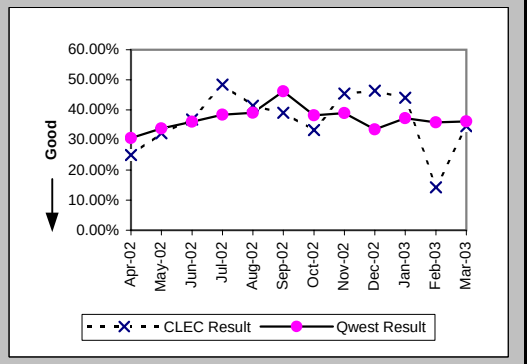
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	35	3885	0.90%	15	0	215	42986	0.50%	7.05%	3.39	1.06	Yes
May-02	18	3628	0.50%	10	0	215	42793	0.50%	7.07%	-0.05	-1.03	No
Jun-02	24	3368	0.71%	14	0	203	42953	0.47%	6.86%	1.96	0.19	Yes
Jul-02	12	3040	0.39%	15	0	239	42849	0.56%	7.45%	-1.17	-1.71	No
Aug-02	15	2864	0.52%	12	0	208	42772	0.49%	6.96%	0.28	-0.83	No
Sep-02	21	2694	0.78%	16	0	156	42401	0.37%	6.05%	3.42	1.08	Yes
Oct-02	17	2513	0.68%	11	0	187	41812	0.45%	6.67%	1.67	0.02	Yes
Nov-02	16	2450	0.65%	15	0	130	41339	0.31%	5.60%	2.91	0.77	Yes
Dec-02	14	2435	0.57%	13	0	132	40976	0.32%	5.67%	2.14	0.3	Yes
Jan-03	12	2172	0.55%	11	0	120	40415	0.30%	5.44%	2.13	0.3	Yes
Feb-03	9	1456	0.62%	2	0	150	39346	0.38%	6.16%	1.44	-0.12	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

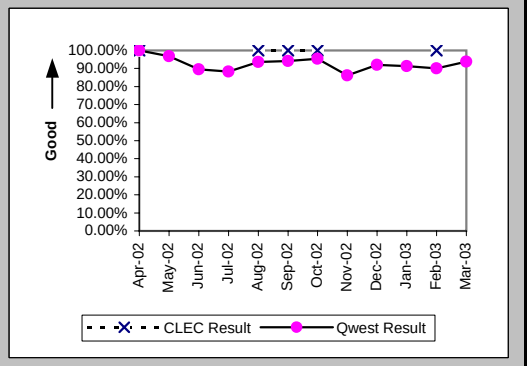
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	15	60	25.00%	0	0	122	398	30.65%	46.11%	-0.89	-1.54	No
May-02	10	31	32.26%	0	0	139	411	33.82%	47.31%	-0.18	-1.11	No
Jun-02	14	38	36.84%	0	0	146	405	36.05%	48.01%	0.1	-0.94	No
Jul-02	15	31	48.39%	0	0	189	492	38.41%	48.64%	1.09	-0.34	No
Aug-02	12	29	41.38%	0	0	172	440	39.09%	48.80%	0.25	-0.85	No
Sep-02	16	41	39.02%	0	0	173	375	46.13%	49.85%	-0.87	-1.53	No
Oct-02	11	33	33.33%	0	0	146	382	38.22%	48.59%	-0.55	-1.34	No
Nov-02	15	33	45.45%	0	0	106	272	38.97%	48.77%	0.71	-0.57	No
Dec-02	13	28	46.43%	0	0	88	263	33.46%	47.19%	1.34	-0.18	No
Jan-03	11	25	44.00%	0	0	96	258	37.21%	48.34%	0.66	-0.6	No
Feb-03	2	14	14.29%	0	0	105	293	35.84%	47.95%	-1.64	-2	No
Mar-03	9	26	34.62%	0	0	103	285	36.14%	48.04%	-0.15	-1.09	No



Checklist #14 - Resale - PBX Installation

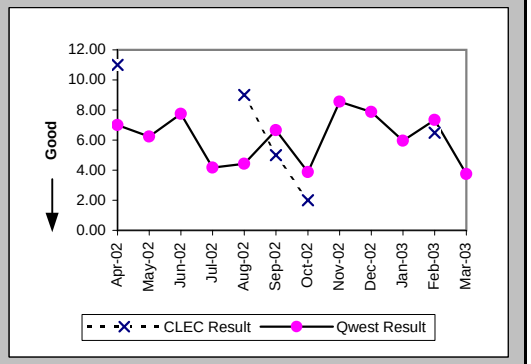
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
May-02						31	32	96.88%	17.40%			
Jun-02						17	19	89.47%	30.69%			
Jul-02						30	34	88.24%	32.22%			
Aug-02	1	1	100.00%	0	0	29	31	93.55%	24.57%	-0.26	-1.16	No
Sep-02	2	2	100.00%	0	0	16	17	94.12%	23.53%	-0.33	-1.2	No
Oct-02	1	1	100.00%	0	0	21	22	95.45%	20.83%	-0.21	-1.13	No
Nov-02						31	36	86.11%	34.58%			
Dec-02						23	25	92.00%	27.13%			
Jan-03						21	23	91.30%	28.18%			
Feb-03	2	2	100.00%	0	0	18	20	90.00%	30.00%	-0.45	-1.27	No
Mar-03						15	16	93.75%	24.21%			



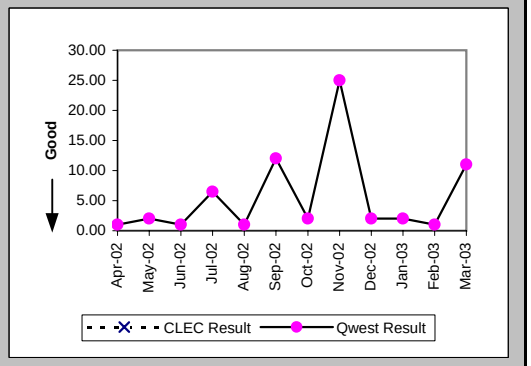
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	11	1	11.00	0	0	231	33	7.00	9.50	0.77	-0.53	No
May-02						206	33	6.24	10.54			
Jun-02						155	20	7.75	8.84			
Jul-02						146	35	4.17	5.34			
Aug-02	9	1	9.00	0	0	137	31	4.42	6.93	0.94	-0.43	No
Sep-02	10	2	5.00	0	0	113	17	6.65	4.40	-0.5	-1.3	No
Oct-02	2	1	2.00	0	0	89	23	3.87	3.48	-0.53	-1.32	No
Nov-02						308	36	8.56	9.62			
Dec-02						197	25	7.88	10.70			
Jan-03						137	23	5.96	12.09			
Feb-03	13	2	6.50	0	0	147	20	7.35	12.75	-0.09	-1.05	No
Mar-03						60	16	3.75	2.98			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

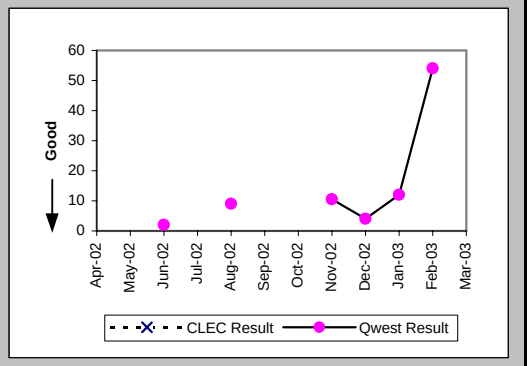
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	1	1.00				
May-02						4	2	2.00	1.41			
Jun-02						1	1	1.00				
Jul-02						26	4	6.50	5.80			
Aug-02						1	1	1.00				
Sep-02						12	1	12.00				
Oct-02						2	1	2.00				
Nov-02						25	1	25.00				
Dec-02						2	1	2.00				
Jan-03						2	1	2.00				
Feb-03						1	1	1.00				
Mar-03						11	1	11.00				



Checklist #14 - Resale - PBX Installation

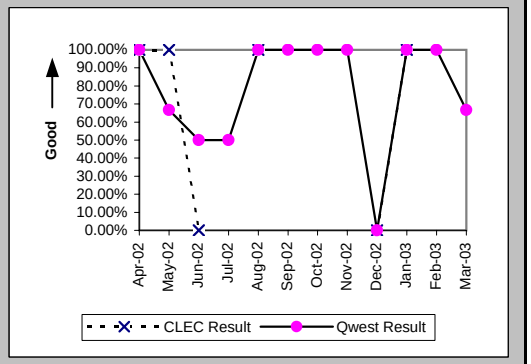
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02												
Aug-02						9	1	9.00				
Sep-02												
Oct-02												
Nov-02						42	4	10.50	9.26			
Dec-02						4	1	4.00				
Jan-03						12	1	12.00				
Feb-03						54	1	54.00				
Mar-03												



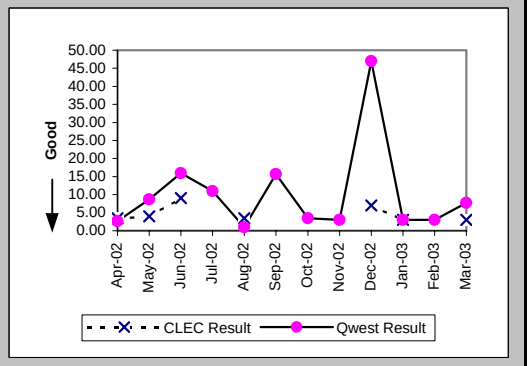
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Jun-02	0	2	0.00%	0	0	2	4	50.00%	50.00%	0.89	-0.46	No
Jul-02						1	2	50.00%	50.00%			
Aug-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02						3	3	100.00%	0.00%			
Oct-02						2	2	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-03						3	3	100.00%	0.00%			
Mar-03						2	3	66.67%	47.14%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

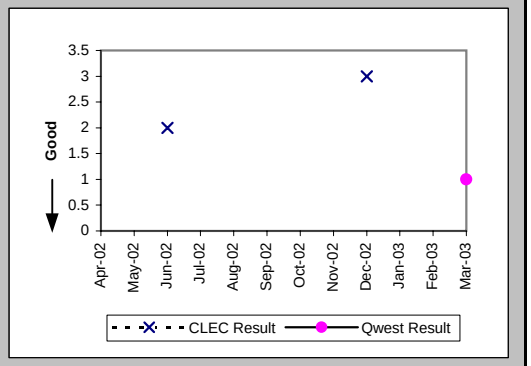
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	2	3.50	0	0	8	3	2.67	1.15	0.94	-0.43	No
May-02	4	1	4.00	0	0	26	3	8.67	10.69	-0.38	-1.23	No
Jun-02	18	2	9.00	0	0	64	4	16.00	19.11	-0.42	-1.26	No
Jul-02						22	2	11.00	14.14			
Aug-02	7	2	3.50	0	0	1	1	1.00				
Sep-02						47	3	15.67	21.94			
Oct-02						7	2	3.50	0.71			
Nov-02						3	1	3.00				
Dec-02	7	1	7.00	0	0	47	1	47.00				
Jan-03	3	1	3.00	0	0	3	1	3.00				
Feb-03						9	3	3.00	1.00			
Mar-03	3	1	3.00	0	0	23	3	7.67	9.87	-0.41	-1.25	No



Checklist #14 - Resale - PBX Installation

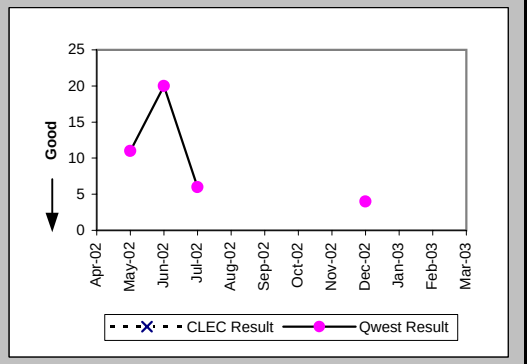
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02	4	2	2.00	0	0							
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02	3	1	3.00	0	0							
Jan-03												
Feb-03												
Mar-03						1	1	1.00				



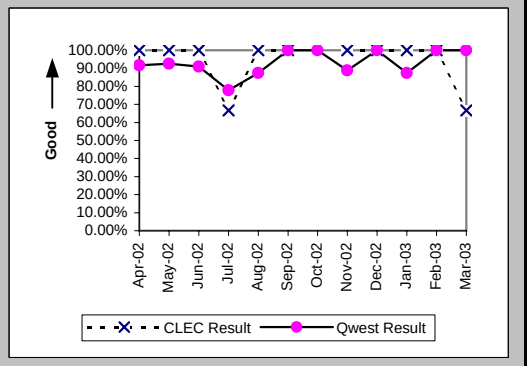
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						11	1	11.00				
Jun-02						40	2	20.00	19.80			
Jul-02						6	1	6.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

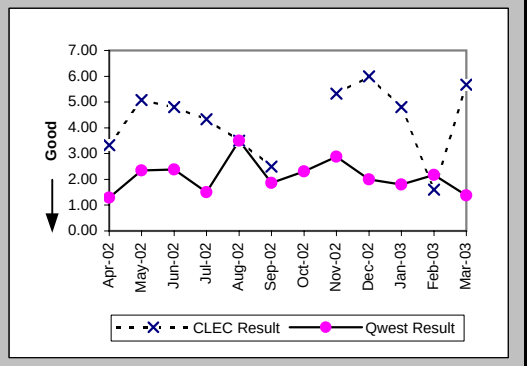
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	6	100.00%	0	0	11	12	91.67%	27.64%	-0.6	-1.37	No
May-02	14	14	100.00%	0	1	25	27	92.59%	26.19%	-0.86	-1.52	No
Jun-02	7	7	100.00%	0	10	10	11	90.91%	28.75%	-0.65	-1.4	No
Jul-02	2	3	66.67%	0	1	7	9	77.78%	41.57%	0.23	-0.86	No
Aug-02	3	3	100.00%	0	0	7	8	87.50%	33.07%	-0.56	-1.34	No
Sep-02	7	7	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Oct-02						14	14	100.00%	0.00%			
Nov-02	4	4	100.00%	0	0	8	9	88.89%	31.43%	-0.59	-1.36	No
Dec-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-03	7	7	100.00%	0	0	7	8	87.50%	33.07%	-0.73	-1.44	No
Feb-03	6	6	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-03	2	3	66.67%	0	0	8	8	100.00%	N/A	N/A	-0.31	No



Checklist #14 - Resale - PBX Installation

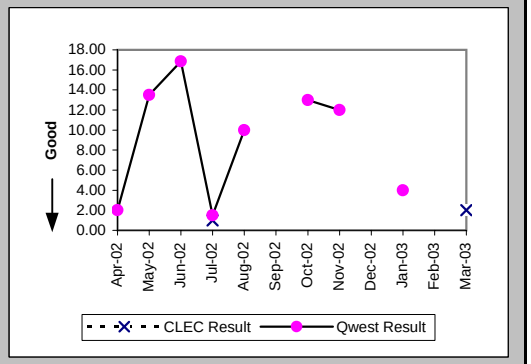
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	3	3.33	3	0	9	7	1.29	0.76	0.45	-0.73	No
May-02	61	12	5.08	2	1	40	17	2.35	1.27	3.72	1.26	Yes
Jun-02	24	5	4.80	2	10	19	8	2.38	0.74	2.05	0.25	Yes
Jul-02	13	3	4.33	0	1	9	6	1.50	1.76	2.1	0.27	Yes
Aug-02	7	2	3.50	1	0	21	6	3.50	4.32	0	-1	No
Sep-02	5	2	2.50	5	0	13	7	1.86	1.07	0.57	-0.65	No
Oct-02						30	13	2.31	0.75			
Nov-02	16	3	5.33	1	0	23	8	2.88	5.41	1.11	-0.33	No
Dec-02	6	1	6.00	0	0	6	3	2.00	2.00	0.99	-0.4	No
Jan-03	24	5	4.80	2	0	9	5	1.80	1.30	1.98	0.2	Yes
Feb-03	8	5	1.60	1	0	13	6	2.17	0.41	-2.29	-2.39	No
Mar-03	17	3	5.67	0	0	11	8	1.38	1.19	1.62	-0.02	No



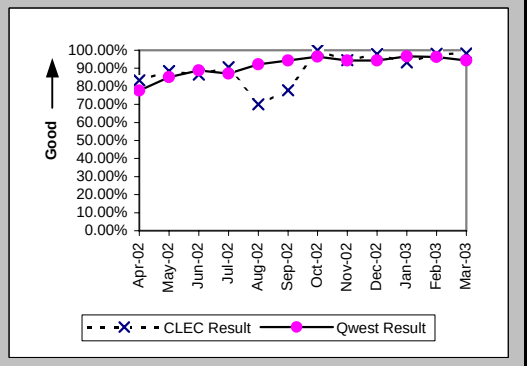
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	1	2.00				
May-02						27	2	13.50	16.26			
Jun-02						118	7	16.86	9.87			
Jul-02	1	1	1.00	0	0	3	2	1.50	0.71	-0.58	-1.35	No
Aug-02						10	1	10.00				
Sep-02												
Oct-02						13	1	13.00				
Nov-02						12	1	12.00				
Dec-02												
Jan-03						4	1	4.00				
Feb-03												
Mar-03	2	1	2.00	0	0							



New Service Installation Quality (Percent) (OP-5) (Parity)

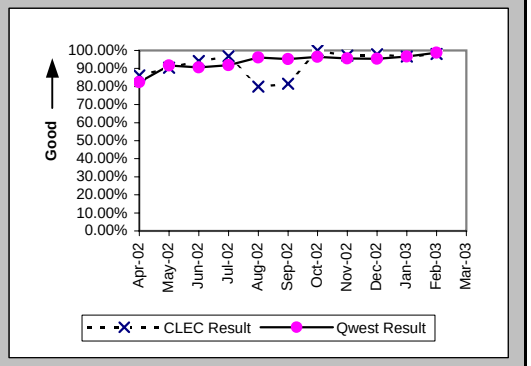
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	30	36	83.33%	0	0	80	103	77.67%	41.65%	-0.7	-1.43	No
May-02	46	52	88.46%	0	0	91	107	85.05%	35.66%	-0.57	-1.34	No
Jun-02	45	52	86.54%	0	0	95	107	88.79%	31.56%	0.41	-0.75	No
Jul-02	29	32	90.63%	0	0	107	123	86.99%	33.64%	-0.54	-1.33	No
Aug-02	14	20	70.00%	0	0	119	129	92.25%	26.74%	2.57	0.57	Yes
Sep-02	21	27	77.78%	0	0	99	105	94.29%	23.21%	2.37	0.44	Yes
Oct-02	32	32	100.00%			83	86	96.51%	18.35%	-0.92	-1.56	No
Nov-02	34	36	94.44%			84	89	94.38%	23.03%	-0.01	-1.01	No
Dec-02	48	49	97.96%			82	87	94.25%	23.27%	-0.89	-1.54	No
Jan-03	56	60	93.33%			84	87	96.55%	18.25%	0.86	-0.48	No
Feb-03	52	53	98.11%			79	82	96.34%	18.77%	-0.54	-1.33	No
Mar-03	58	59	98.31%			67	71	94.37%	23.06%	-0.97	-1.59	No



Checklist #14 - Resale - PBX Installation

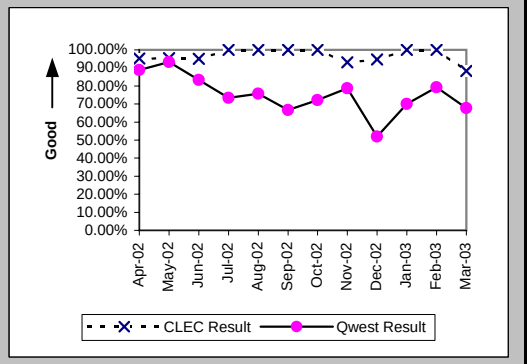
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	31	36	86.11%	0	0	85	103	82.52%	37.98%	-0.49	-1.3	No
May-02	47	52	90.38%	0	0	98	107	91.59%	27.76%	0.25	-0.85	No
Jun-02	49	52	94.23%	0	0	97	107	90.65%	29.11%	-0.73	-1.44	No
Jul-02	31	32	96.88%	0	0	113	123	91.87%	27.33%	-0.92	-1.56	No
Aug-02	16	20	80.00%	0	0	124	129	96.12%	19.30%	2.32	0.41	Yes
Sep-02	22	27	81.48%	0	0	100	105	95.24%	21.30%	2.14	0.3	Yes
Oct-02	32	32	100.00%	0	0	83	86	96.51%	18.35%	-0.92	-1.56	No
Nov-02	35	36	97.22%	0	0	85	89	95.51%	20.72%	-0.42	-1.26	No
Dec-02	48	49	97.96%	0	16	83	87	95.40%	20.94%	-0.68	-1.42	No
Jan-03	58	60	96.67%	0	0	84	87	96.55%	18.25%	-0.04	-1.02	No
Feb-03	52	53	98.11%	0	0	81	82	98.78%	10.98%	0.24	-0.85	No
Mar-03												



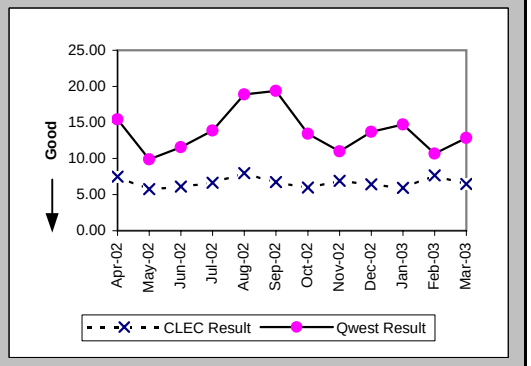
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	21	95.24%	2	0	16	18	88.89%	31.43%	-0.63	-1.38	No
May-02	21	22	95.45%	0	4	14	15	93.33%	24.94%	-0.25	-1.15	No
Jun-02	19	20	95.00%	4	1	15	18	83.33%	37.27%	-0.96	-1.59	No
Jul-02	7	7	100.00%	1	0	22	30	73.33%	44.22%	-1.44	-1.87	No
Aug-02	8	8	100.00%	0	0	25	33	75.76%	42.86%	-1.44	-1.87	No
Sep-02	19	19	100.00%	0	0	18	27	66.67%	47.14%	-2.36	-2.44	No
Oct-02	19	19	100.00%	0	0	13	18	72.22%	44.79%	-1.89	-2.15	No
Nov-02	27	29	93.10%	0	0	26	33	78.79%	40.88%	-1.38	-1.84	No
Dec-02	18	19	94.74%	0	0	13	25	52.00%	49.96%	-2.81	-2.71	No
Jan-03	42	42	100.00%	0	0	21	30	70.00%	45.83%	-2.74	-2.66	No
Feb-03	24	24	100.00%	0	0	23	29	79.31%	40.51%	-1.85	-2.13	No
Mar-03	15	17	88.24%	0	0	23	34	67.65%	46.78%	-1.48	-1.9	No



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

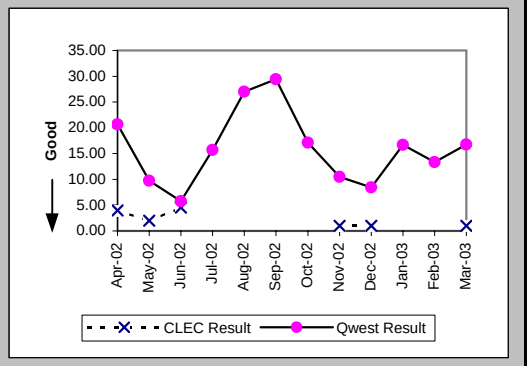
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	135	18	7.50	5	0	601	39	15.41	14.31	-1.94	-2.18	No
May-02	69	12	5.75	10	4	326	33	9.88	5.73	-2.14	-2.3	No
Jun-02	116	19	6.11	5	1	243	21	11.57	7.53	-2.29	-2.39	No
Jul-02	20	3	6.67	5	0	707	51	13.86	11.12	-1.09	-1.66	No
Aug-02	48	6	8.00	2	0	812	43	18.88	23.07	-1.08	-1.66	No
Sep-02	128	19	6.74	0	0	736	38	19.37	21.78	-2.06	-2.25	No
Oct-02	114	19	6.00	0	0	349	26	13.42	13.88	-1.77	-2.08	No
Nov-02	194	28	6.93	1	0	418	38	11.00	7.35	-2.22	-2.35	No
Dec-02	122	19	6.42	0	0	260	19	13.68	8.98	-2.49	-2.52	No
Jan-03	225	38	5.92	4	0	485	33	14.70	10.17	-3.62	-3.2	No
Feb-03	176	23	7.65	1	0	342	32	10.69	9.31	-1.19	-1.72	No
Mar-03	71	11	6.45	6	0	450	35	12.86	9.19	-2.02	-2.23	No



Checklist #14 - Resale - PBX Installation

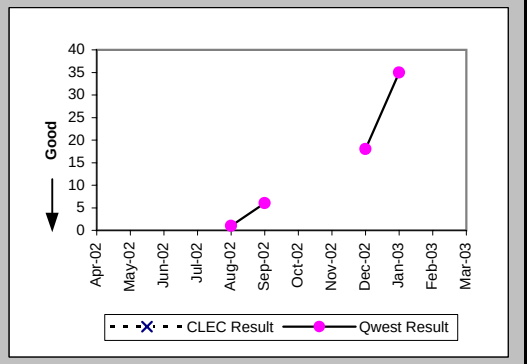
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	2	4.00	1	0	227	11	20.64	17.14	-1.26	-1.77	No
May-02	2	1	2.00	0	0	39	4	9.75	7.50	-0.92	-1.56	No
Jun-02	9	2	4.50	3	1	23	4	5.75	5.91	-0.24	-1.15	No
Jul-02						173	11	15.73	16.06			
Aug-02						297	11	27.00	26.16			
Sep-02						471	16	29.44	20.00			
Oct-02						120	7	17.14	19.09			
Nov-02	2	2	1.00	0	0	105	10	10.50	10.93	-1.12	-1.68	No
Dec-02	1	1	1.00	0	0	101	12	8.42	7.19	-0.99	-1.6	No
Jan-03						167	10	16.70	12.18			
Feb-03						80	6	13.33	16.32			
Mar-03	2	2	1.00	0	0	218	13	16.77	19.18	-1.08	-1.66	No



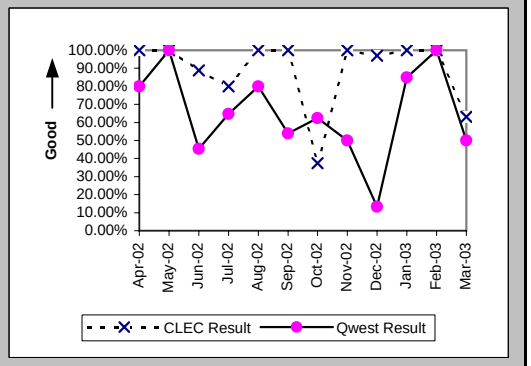
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02						6	1	6.00				
Oct-02												
Nov-02												
Dec-02						36	2	18.00	24.04			
Jan-03						35	1	35.00				
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

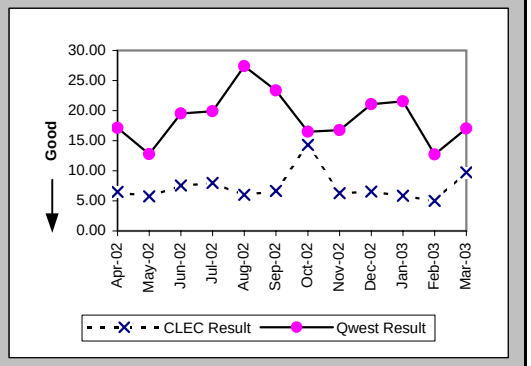
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	1	0	8	10	80.00%	40.00%	-1.05	-1.64	No
May-02	24	24	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	8	9	88.89%	0	0	10	22	45.45%	49.79%	-2.2	-2.34	No
Jul-02	8	10	80.00%	0	0	11	17	64.71%	47.79%	-0.8	-1.49	No
Aug-02	5	5	100.00%	0	0	8	10	80.00%	40.00%	-0.91	-1.55	No
Sep-02	6	6	100.00%	0	0	7	13	53.85%	49.85%	-1.88	-2.14	No
Oct-02	3	8	37.50%	1	2	5	8	62.50%	48.41%	0.75	-0.55	No
Nov-02	10	10	100.00%	0	0	3	6	50.00%	50.00%	-1.94	-2.18	No
Dec-02	32	33	96.97%	0	1	2	15	13.33%	33.99%	-7.9	-5.8	No
Jan-03	16	16	100.00%	0	1	17	20	85.00%	35.71%	-1.25	-1.76	No
Feb-03	8	8	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-03	36	57	63.16%	0	1	4	8	50.00%	50.00%	-0.7	-1.42	No



Checklist #14 - Resale - PBX Installation

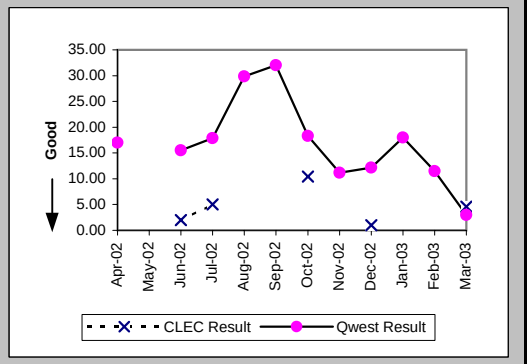
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	39	6	6.50	3	0	325	19	17.11	12.53	-1.81	-2.1	No
May-02	86	15	5.73	10	0	115	9	12.78	5.91	-2.83	-2.72	No
Jun-02	68	9	7.56	0	0	585	30	19.50	20.94	-1.5	-1.91	No
Jul-02	56	7	8.00	3	0	797	40	19.92	12.99	-2.24	-2.36	No
Aug-02	24	4	6.00	1	0	740	27	27.41	18.01	-2.22	-2.35	No
Sep-02	40	6	6.67	0	0	444	19	23.37	20.01	-1.78	-2.08	No
Oct-02	129	9	14.33	0	2	198	12	16.50	17.60	-0.28	-1.17	No
Nov-02	63	10	6.30	0	0	151	9	16.78	10.21	-2.23	-2.36	No
Dec-02	209	32	6.53	1	1	379	18	21.06	9.03	-5.46	-4.32	No
Jan-03	82	14	5.86	2	1	323	15	21.53	20.16	-2.09	-2.27	No
Feb-03	40	8	5.00	0	0	89	7	12.71	7.52	-1.98	-2.2	No
Mar-03	556	57	9.75	0	1	119	7	17.00	14.73	-1.23	-1.75	No



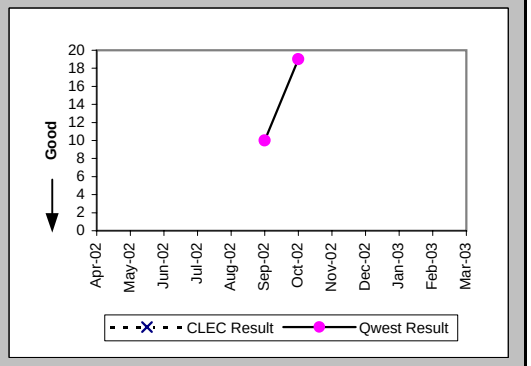
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						102	6	17.00	5.97			
May-02												
Jun-02	2	1	2.00	0	0	233	15	15.53	26.47	-0.49	-1.3	No
Jul-02	10	2	5.00	0	0	304	17	17.88	12.03	-1.43	-1.87	No
Aug-02						448	15	29.87	15.62			
Sep-02						224	7	32.00	25.59			
Oct-02	52	5	10.40	1	0	55	3	18.33	12.70	-0.86	-1.52	No
Nov-02						56	5	11.20	10.85			
Dec-02	1	1	1.00	0	1	195	16	12.19	6.83	-1.59	-1.97	No
Jan-03						144	8	18.00	20.22			
Feb-03						23	2	11.50	7.78			
Mar-03	96	21	4.57	0	0	12	4	3.00	2.00	1.69	0.02	Yes



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

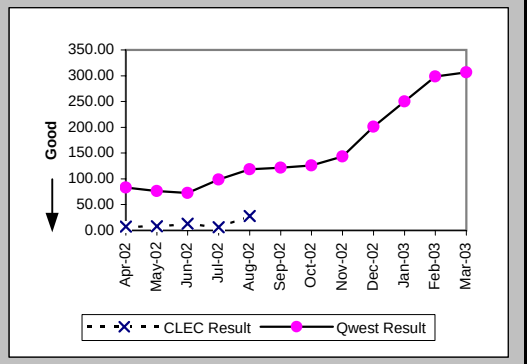
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						10	1	10.00				
Oct-02						19	1	19.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - PBX Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

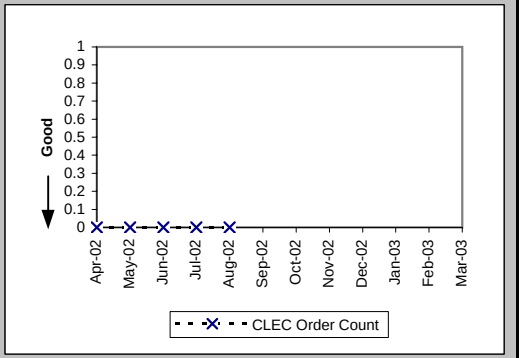
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	37	5	7.40	0	0	2742	33	83.09	77.86	-2.03	-2.23	No
May-02	25	3	8.33	0	0	2757	36	76.58	83.52	-1.36	-1.83	No
Jun-02	26	2	13.00	0	0	2915	40	72.88	88.01	-0.94	-1.57	No
Jul-02	6	1	6.00	0	0	3357	34	98.74	97.24	-0.94	-1.57	No
Aug-02	28	1	28.00	0	0	3902	33	118.24	102.30	-0.87	-1.53	No
Sep-02						4126	34	121.35	114.18			
Oct-02						4658	37	125.89	121.33			
Nov-02						4730	33	143.33	134.68			
Dec-02						4620	23	200.87	144.85			
Jan-03						4750	19	250.00	138.44			
Feb-03						4475	15	298.33	143.90			
Mar-03						4599	15	306.60	162.05			



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)

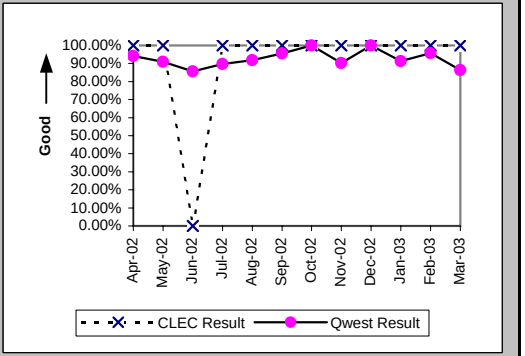
Date	CLEC Order Count
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - PBX Repair

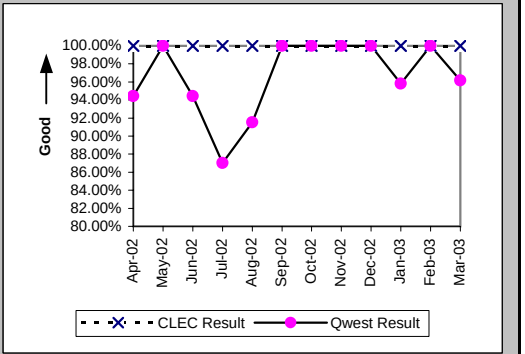
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	3	0	16	17	94.12%	23.53%	-0.33	-1.2	No
May-02	1	1	100.00%	4	0	30	33	90.91%	28.75%	-0.31	-1.19	No
Jun-02	0	1	0.00%	4	0	24	28	85.71%	34.99%	1.41	-0.14	No
Jul-02	3	3	100.00%	4	0	35	39	89.74%	30.34%	-0.56	-1.34	No
Aug-02	4	4	100.00%	8	0	45	49	91.84%	27.38%	-0.57	-1.35	No
Sep-02	2	2	100.00%	1	0	22	23	95.65%	20.39%	-0.29	-1.18	No
Oct-02	3	3	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	2	0	28	31	90.32%	29.57%	-0.45	-1.27	No
Dec-02	3	3	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	2	0	21	23	91.30%	28.18%	-0.3	-1.18	No
Feb-03	2	2	100.00%	1	0	23	24	95.83%	19.98%	-0.28	-1.17	No
Mar-03	1	1	100.00%	8	0	19	22	86.36%	34.32%	-0.39	-1.24	No



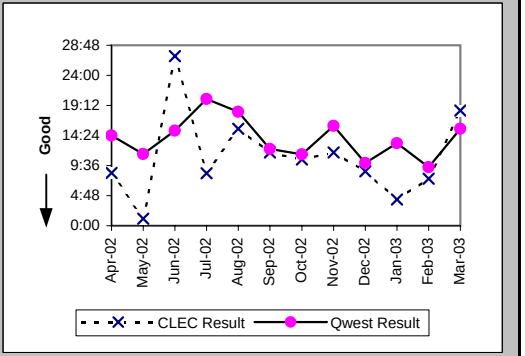
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	3	0	34	36	94.44%	22.91%	-0.33	-1.2	No
May-02	1	1	100.00%	4	0	40	40	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	4	0	34	36	94.44%	22.91%	-0.33	-1.2	No
Jul-02	4	4	100.00%	4	0	47	54	87.04%	33.59%	-0.74	-1.45	No
Aug-02	4	4	100.00%	8	0	54	59	91.53%	27.85%	-0.59	-1.36	No
Sep-02	2	2	100.00%	1	0	31	31	100.00%	N/A	N/A	N/A	
Oct-02	3	3	100.00%	1	0	35	35	100.00%	N/A	N/A	N/A	
Nov-02	4	4	100.00%	2	0	36	36	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	2	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Feb-03	4	4	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Mar-03	3	3	100.00%	8	0	25	26	96.15%	19.23%	-0.33	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

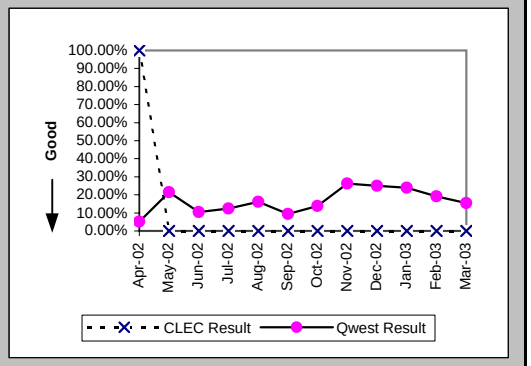
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	16:50	2	8:25	3	0	519:10	36	14:25	17:25	-0.47	-1.29	No
May-02	1:06	1	1:06	4	0	457:00	40	11:25	8:31	-1.2	-1.73	No
Jun-02	54:07	2	27:04	4	0	546:12	36	15:10	15:26	1.11	-0.33	No
Jul-02	33:36	4	8:24	3	0	1091:50	54	20:13	24:50	-0.92	-1.56	No
Aug-02	61:57	4	15:29	7	0	1073:06	59	18:11	24:28	-0.21	-1.13	No
Sep-02	23:26	2	11:43	1	0	380:06	31	12:16	12:09	-0.06	-1.04	No
Oct-02	31:43	3	10:34	1	0	398:40	35	11:23	9:04	-0.15	-1.09	No
Nov-02	46:43	4	11:41	2	0	573:41	36	15:56	9:54	-0.82	-1.5	No
Dec-02	26:04	3	8:41	0	0	349:59	35	10:00	8:31	-0.26	-1.16	No
Jan-03	4:11	1	4:11	2	0	316:44	24	13:12	15:10	-0.58	-1.35	No
Feb-03	30:02	4	7:31	1	0	242:44	26	9:20	8:31	-0.4	-1.24	No
Mar-03	55:07	3	18:22	7	0	401:35	26	15:27	14:11	0.62	-0.62	No



Checklist #14 - Resale - PBX Repair

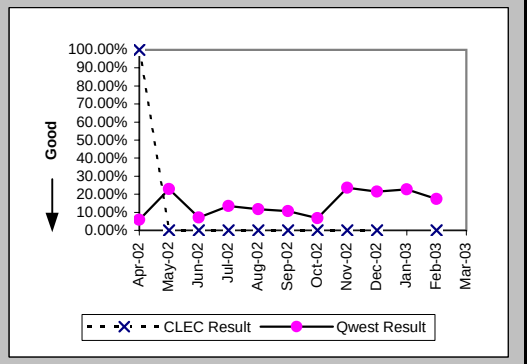
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	3	0	2	39	5.13%	22.06%	2.82	0.71	Yes
May-02	0	1	0.00%	4	0	9	42	21.43%	41.03%	-0.52	-1.31	No
Jun-02	0	2	0.00%	4	0	4	38	10.53%	30.69%	-0.47	-1.29	No
Jul-02	0	5	0.00%	3	0	7	56	12.50%	33.07%	-0.81	-1.49	No
Aug-02	0	5	0.00%	7	0	10	62	16.13%	36.78%	-0.94	-1.57	No
Sep-02	0	2	0.00%	1	0	3	32	9.38%	29.15%	-0.44	-1.27	No
Oct-02	0	3	0.00%	1	0	5	36	13.89%	34.58%	-0.67	-1.41	No
Nov-02	0	4	0.00%	2	0	10	38	26.32%	44.03%	-1.14	-1.69	No
Dec-02	0	3	0.00%	0	0	9	36	25.00%	43.30%	-0.96	-1.58	No
Jan-03	0	1	0.00%	2	0	6	25	24.00%	42.71%	-0.55	-1.34	No
Feb-03	0	4	0.00%	1	0	5	26	19.23%	39.41%	-0.91	-1.55	No
Mar-03	0	4	0.00%	7	0	4	26	15.38%	36.08%	-0.79	-1.48	No



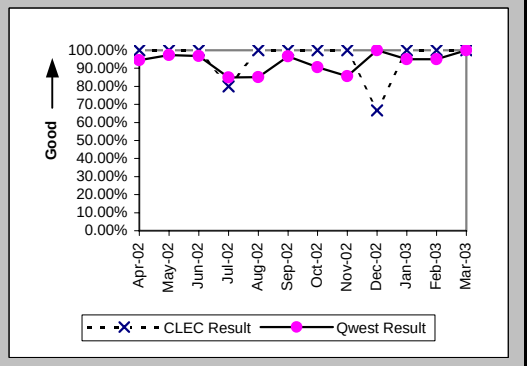
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	3	0	2	34	5.88%	23.53%	2.73	0.66	Yes
May-02	0	1	0.00%	4	0	8	35	22.86%	41.99%	-0.54	-1.33	No
Jun-02	0	2	0.00%	4	0	2	28	7.14%	25.75%	-0.38	-1.23	No
Jul-02	0	4	0.00%	3	0	7	52	13.46%	34.13%	-0.76	-1.46	No
Aug-02	0	5	0.00%	7	0	6	51	11.76%	32.22%	-0.78	-1.47	No
Sep-02	0	2	0.00%	1	0	3	28	10.71%	30.93%	-0.47	-1.29	No
Oct-02	0	3	0.00%	1	0	2	30	6.67%	24.94%	-0.44	-1.27	No
Nov-02	0	2	0.00%	2	0	8	34	23.53%	42.42%	-0.76	-1.46	No
Dec-02	0	2	0.00%	0	0	6	28	21.43%	41.03%	-0.71	-1.43	No
Jan-03						5	22	22.73%	41.91%			
Feb-03	0	3	0.00%	1	0	4	23	17.39%	37.90%	-0.75	-1.45	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

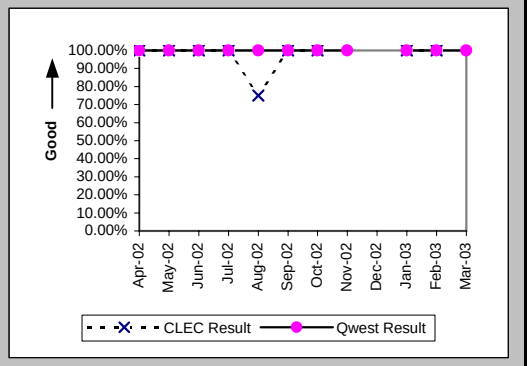
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	3	0	34	36	94.44%	22.91%	-0.33	-1.2	No
May-02	1	1	100.00%	4	0	36	37	97.30%	16.22%	-0.16	-1.1	No
Jun-02	2	2	100.00%	4	0	30	31	96.77%	17.67%	-0.25	-1.15	No
Jul-02	4	5	80.00%	3	0	45	53	84.91%	35.80%	0.27	-0.84	No
Aug-02	3	3	100.00%	7	0	46	54	85.19%	35.52%	-0.7	-1.43	No
Sep-02	1	1	100.00%	1	0	28	29	96.55%	18.25%	-0.19	-1.11	No
Oct-02	3	3	100.00%	1	0	29	32	90.63%	29.15%	-0.53	-1.32	No
Nov-02	4	4	100.00%	2	0	30	35	85.71%	34.99%	-0.77	-1.47	No
Dec-02	2	3	66.67%	0	0	28	28	100.00%	N/A	N/A	0.07	Yes
Jan-03	1	1	100.00%	2	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Feb-03	4	4	100.00%	1	0	19	20	95.00%	21.79%	-0.42	-1.25	No
Mar-03	4	4	100.00%	7	0	26	26	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

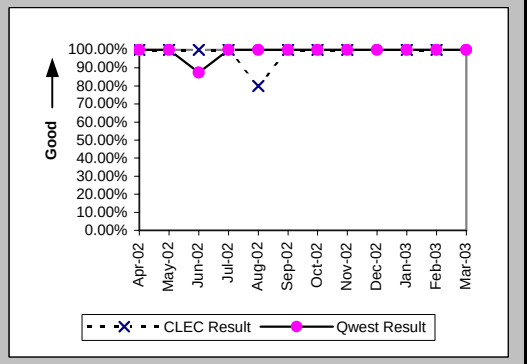
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	1	0	12	12	100.00%	N/A	N/A	N/A	
Aug-02	3	4	75.00%	1	0	3	3	100.00%	N/A	N/A	-0.67	No
Sep-02	2	2	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	4	0	11	11	100.00%	N/A	N/A	N/A	
Nov-02						4	4	100.00%	0.00%			
Dec-02												
Jan-03	2	2	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Mar-03						7	7	100.00%	0.00%			



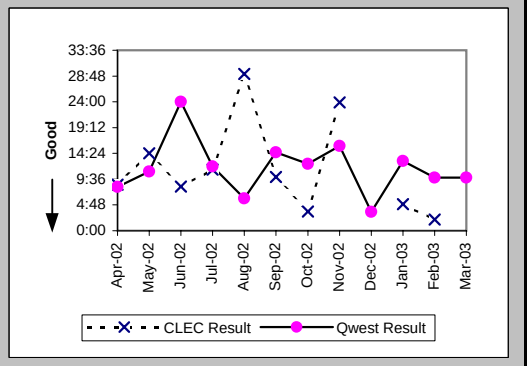
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	2	0	7	8	87.50%	33.07%	-0.66	-1.4	No
Jul-02	5	5	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Aug-02	4	5	80.00%	1	0	4	4	100.00%	N/A	N/A	-0.65	No
Sep-02	3	3	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	4	0	11	11	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	3	0	5	5	100.00%	N/A	N/A	N/A	
Dec-02						3	3	100.00%	0.00%			
Jan-03	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Mar-03						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

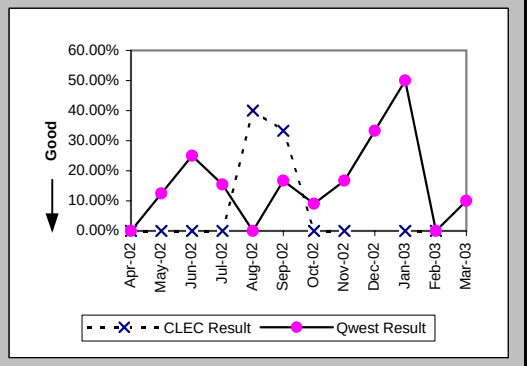
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	68:35	8	8:34	1	0	24:26	3	8:09	9:41	0.02	-0.99	No
May-02	86:37	6	14:26	2	0	88:06	8	11:01	9:07	0.67	-0.59	No
Jun-02	41:16	5	8:15	2	0	191:53	8	23:59	30:30	-0.9	-1.55	No
Jul-02	57:02	5	11:24	1	0	155:58	13	12:00	8:08	-0.14	-1.08	No
Aug-02	146:06	5	29:13	1	0	24:04	4	6:01	2:11	1.66	0.01	Yes
Sep-02	30:02	3	10:01	2	0	87:35	6	14:36	8:23	-0.77	-1.47	No
Oct-02	14:13	4	3:33	4	0	137:11	11	12:28	8:26	-1.81	-2.1	No
Nov-02	23:52	1	23:52	3	0	78:55	5	15:47	8:12	3.72	1.26	Yes
Dec-02						10:37	3	3:32	0:39			
Jan-03	9:55	2	4:57	1	0	78:08	6	13:01	9:23	-1.05	-1.64	No
Feb-03	4:12	2	2:06	1	0	59:14	6	9:52	9:34	-1	-1.6	No
Mar-03						98:46	10	9:53	8:04			



Checklist #14 - Resale - PBX Repair

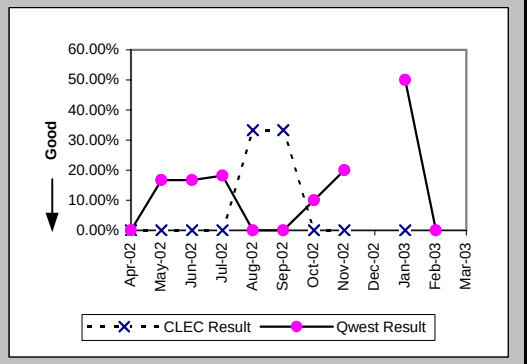
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	8	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	6	0.00%	2	0	1	8	12.50%	33.07%	-0.7	-1.43	No
Jun-02	0	5	0.00%	2	0	2	8	25.00%	43.30%	-1.01	-1.62	No
Jul-02	0	5	0.00%	1	0	2	13	15.38%	36.08%	-0.81	-1.49	No
Aug-02	2	5	40.00%	1	0	0	4	0.00%	N/A	N/A	-0.28	No
Sep-02	1	3	33.33%	2	0	1	6	16.67%	37.27%	0.34	-0.79	No
Oct-02	0	4	0.00%	4	0	1	11	9.09%	28.75%	-0.54	-1.33	No
Nov-02	0	1	0.00%	3	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Dec-02						1	3	33.33%	47.14%			
Jan-03	0	2	0.00%	1	0	3	6	50.00%	50.00%	-1.22	-1.74	No
Feb-03	0	2	0.00%	1	0	0	6	0.00%	N/A	N/A	N/A	
Mar-03						1	10	10.00%	30.00%			



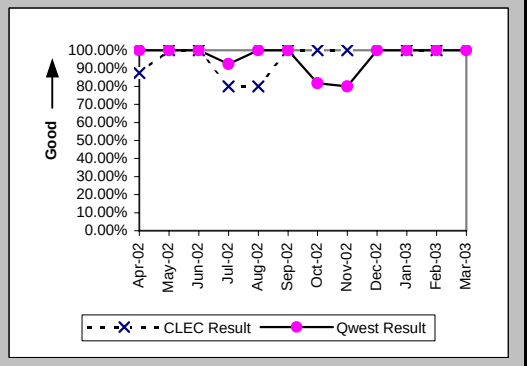
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	7	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	4	0.00%	2	0	1	6	16.67%	37.27%	-0.69	-1.42	No
Jun-02	0	4	0.00%	2	0	1	6	16.67%	37.27%	-0.69	-1.42	No
Jul-02	0	4	0.00%	1	0	2	11	18.18%	38.57%	-0.81	-1.49	No
Aug-02	1	3	33.33%	1	0	0	4	0.00%	N/A	N/A	-0.53	No
Sep-02	1	3	33.33%	2	0	0	5	0.00%	N/A	N/A	-0.46	No
Oct-02	0	1	0.00%	4	0	1	10	10.00%	30.00%	-0.32	-1.19	No
Nov-02	0	1	0.00%	3	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Dec-02												
Jan-03	0	1	0.00%	1	0	3	6	50.00%	50.00%	-0.93	-1.56	No
Feb-03						0	4	0.00%	0.00%			
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

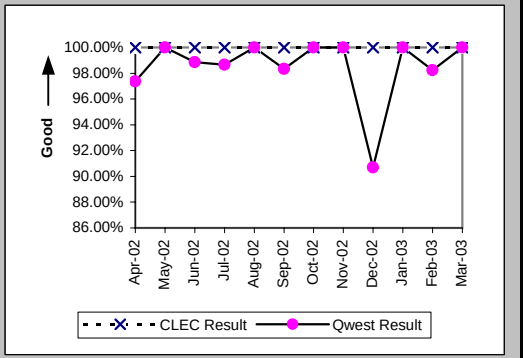
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	8	87.50%	1	0	3	3	100.00%	N/A	N/A	-0.85	No
May-02	6	6	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	2	0	7	7	100.00%	N/A	N/A	N/A	
Jul-02	4	5	80.00%	1	0	12	13	92.31%	26.65%	0.55	-0.67	No
Aug-02	4	5	80.00%	1	0	4	4	100.00%	N/A	N/A	-0.65	No
Sep-02	3	3	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	4	0	9	11	81.82%	38.57%	-0.81	-1.49	No
Nov-02	1	1	100.00%	3	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Dec-02						3	3	100.00%	0.00%			
Jan-03	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Mar-03						10	10	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

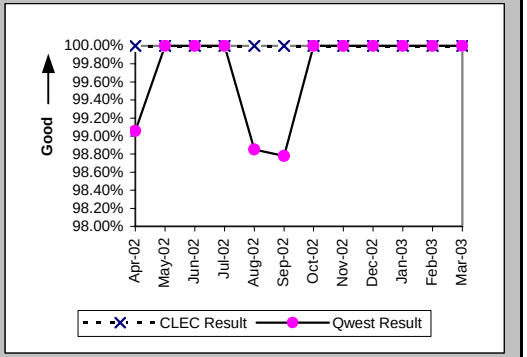
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	13	100.00%	8	0	74	76	97.37%	16.01%	-0.55	-1.33	No
May-02	20	20	100.00%	10	0	56	56	100.00%	N/A	N/A	N/A	
Jun-02	16	16	100.00%	9	0	86	87	98.85%	10.66%	-0.4	-1.24	No
Jul-02	8	8	100.00%	8	0	73	74	98.65%	11.55%	-0.31	-1.19	No
Aug-02	16	16	100.00%	14	0	68	68	100.00%	N/A	N/A	N/A	
Sep-02	23	23	100.00%	3	0	59	60	98.33%	12.80%	-0.53	-1.32	No
Oct-02	10	10	100.00%	12	0	70	70	100.00%	N/A	N/A	N/A	
Nov-02	13	13	100.00%	9	0	49	49	100.00%	N/A	N/A	N/A	
Dec-02	10	10	100.00%	9	0	39	43	90.70%	29.05%	-0.91	-1.55	No
Jan-03	17	17	100.00%	12	0	37	37	100.00%	N/A	N/A	N/A	
Feb-03	17	17	100.00%	14	0	56	57	98.25%	13.13%	-0.48	-1.29	No
Mar-03	17	17	100.00%	11	0	38	38	100.00%	N/A	N/A	N/A	



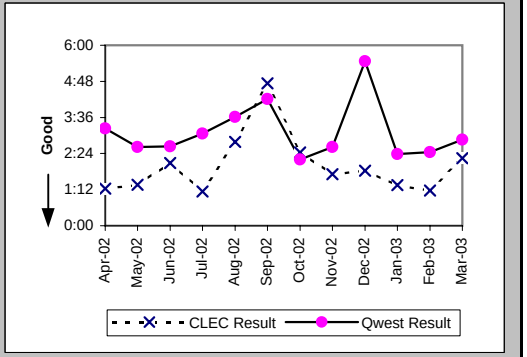
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	18	100.00%	8	0	105	106	99.06%	9.67%	-0.38	-1.23	No
May-02	28	28	100.00%	10	0	85	85	100.00%	N/A	N/A	N/A	
Jun-02	26	26	100.00%	9	0	102	102	100.00%	N/A	N/A	N/A	
Jul-02	10	10	100.00%	8	0	97	97	100.00%	N/A	N/A	N/A	
Aug-02	20	20	100.00%	14	0	86	87	98.85%	10.66%	-0.43	-1.26	No
Sep-02	26	26	100.00%	3	0	81	82	98.78%	10.98%	-0.49	-1.3	No
Oct-02	18	18	100.00%	12	0	83	83	100.00%	N/A	N/A	N/A	
Nov-02	14	14	100.00%	9	0	66	66	100.00%	N/A	N/A	N/A	
Dec-02	13	13	100.00%	9	0	55	55	100.00%	N/A	N/A	N/A	
Jan-03	25	25	100.00%	12	0	51	51	100.00%	N/A	N/A	N/A	
Feb-03	20	20	100.00%	14	0	69	69	100.00%	N/A	N/A	N/A	
Mar-03	18	18	100.00%	11	0	45	45	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

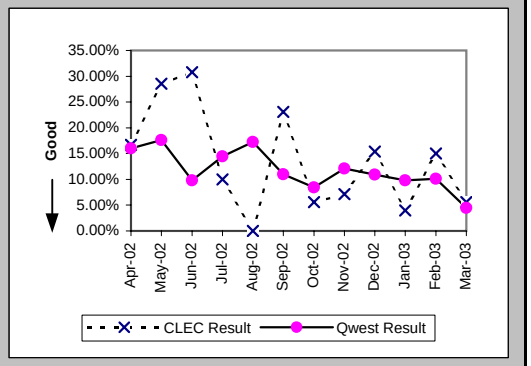
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	22:16	18	1:14	8	0	342:27	106	3:14	7:15	-1.08	-1.66	No
May-02	38:18	28	1:22	10	0	222:42	85	2:37	5:03	-1.14	-1.69	No
Jun-02	54:07	26	2:05	9	0	269:13	102	2:38	5:15	-0.48	-1.29	No
Jul-02	11:18	10	1:08	8	0	297:58	97	3:04	5:12	-1.12	-1.68	No
Aug-02	55:50	20	2:47	14	0	315:22	87	3:37	8:07	-0.41	-1.25	No
Sep-02	122:54	26	4:44	3	0	346:04	82	4:13	11:55	0.42	-0.74	No
Oct-02	43:52	18	2:26	12	0	182:44	83	2:12	3:27	0.29	-0.82	No
Nov-02	23:58	14	1:43	9	0	173:12	66	2:37	3:44	-0.83	-1.5	No
Dec-02	23:44	13	1:50	9	0	301:03	55	5:28	9:03	-1.31	-1.79	No
Jan-03	33:39	25	1:21	12	0	121:57	51	2:23	3:37	-1.18	-1.72	No
Feb-03	23:18	20	1:10	14	0	169:21	69	2:27	4:09	-1.22	-1.74	No
Mar-03	40:30	18	2:15	11	0	129:04	45	2:52	3:52	-0.57	-1.35	No



Checklist #14 - Resale - PBX Repair

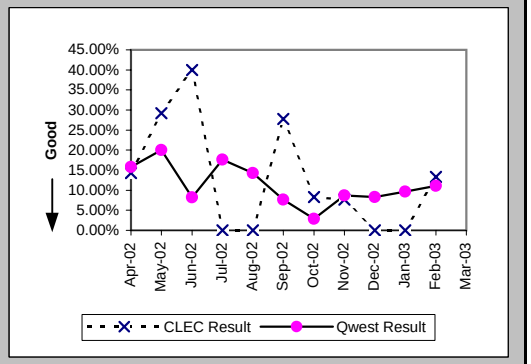
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	18	16.67%	8	0	17	106	16.04%	36.70%	0.09	-0.95	No
May-02	8	28	28.57%	10	0	15	85	17.65%	38.12%	1.2	-0.27	No
Jun-02	8	26	30.77%	9	0	10	102	9.80%	29.74%	2.5	0.52	Yes
Jul-02	1	10	10.00%	8	0	14	97	14.43%	35.14%	-0.38	-1.23	No
Aug-02	0	20	0.00%	14	0	15	87	17.24%	37.77%	-1.84	-2.12	No
Sep-02	6	26	23.08%	3	0	9	82	10.98%	31.26%	1.47	-0.11	No
Oct-02	1	18	5.56%	12	0	7	83	8.43%	27.79%	-0.4	-1.24	No
Nov-02	1	14	7.14%	9	0	8	66	12.12%	32.64%	-0.52	-1.32	No
Dec-02	2	13	15.38%	9	0	6	55	10.91%	31.18%	0.44	-0.73	No
Jan-03	1	25	4.00%	12	0	5	51	9.80%	29.74%	-0.8	-1.49	No
Feb-03	3	20	15.00%	14	0	7	69	10.14%	30.19%	0.59	-0.64	No
Mar-03	1	18	5.56%	11	0	2	45	4.44%	20.61%	0.15	-0.91	No



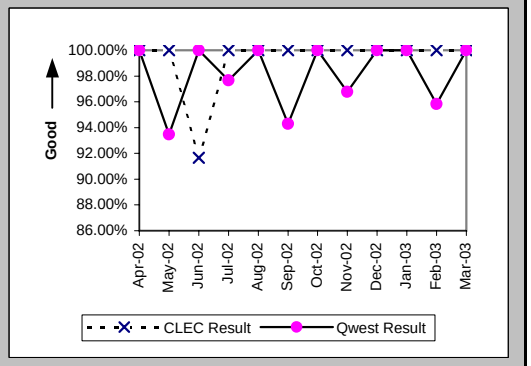
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	7	14.29%	8	0	9	57	15.79%	36.46%	-0.1	-1.06	No
May-02	7	24	29.17%	10	0	10	50	20.00%	40.00%	0.85	-0.48	No
Jun-02	6	15	40.00%	9	0	5	61	8.20%	27.43%	2.73	0.66	Yes
Jul-02	0	5	0.00%	8	0	9	51	17.65%	38.12%	-0.99	-1.6	No
Aug-02	0	13	0.00%	14	0	7	49	14.29%	34.99%	-1.31	-1.8	No
Sep-02	5	18	27.78%	3	0	3	39	7.69%	26.65%	1.86	0.13	Yes
Oct-02	1	12	8.33%	12	0	1	35	2.86%	16.66%	0.64	-0.61	No
Nov-02	1	13	7.69%	9	0	4	46	8.70%	28.18%	-0.11	-1.07	No
Dec-02	0	8	0.00%	9	0	3	36	8.33%	27.64%	-0.77	-1.47	No
Jan-03	0	15	0.00%	12	0	3	31	9.68%	29.57%	-1.04	-1.63	No
Feb-03	2	15	13.33%	14	0	5	45	11.11%	31.43%	0.18	-0.89	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

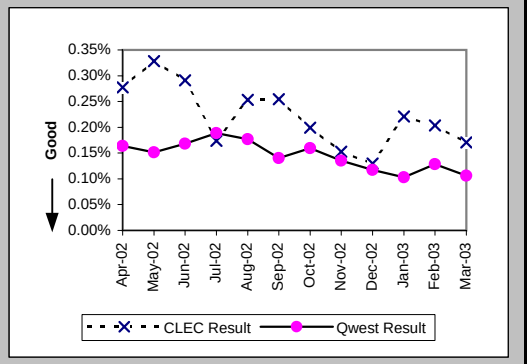
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	8	0	46	46	100.00%	N/A	N/A	N/A	
May-02	14	14	100.00%	10	0	43	46	93.48%	24.69%	-0.87	-1.53	No
Jun-02	11	12	91.67%	9	0	31	31	100.00%	N/A	N/A	-0.33	No
Jul-02	3	3	100.00%	8	0	42	43	97.67%	15.07%	-0.26	-1.16	No
Aug-02	6	6	100.00%	14	0	28	28	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	3	0	33	35	94.29%	23.21%	-0.59	-1.36	No
Oct-02	9	9	100.00%	12	0	31	31	100.00%	N/A	N/A	N/A	
Nov-02	1	1	100.00%	9	0	30	31	96.77%	17.67%	-0.18	-1.11	No
Dec-02	4	4	100.00%	9	0	24	24	100.00%	N/A	N/A	N/A	
Jan-03	8	8	100.00%	12	0	21	21	100.00%	N/A	N/A	N/A	
Feb-03	4	4	100.00%	14	0	23	24	95.83%	19.98%	-0.39	-1.23	No
Mar-03	2	2	100.00%	11	0	16	16	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

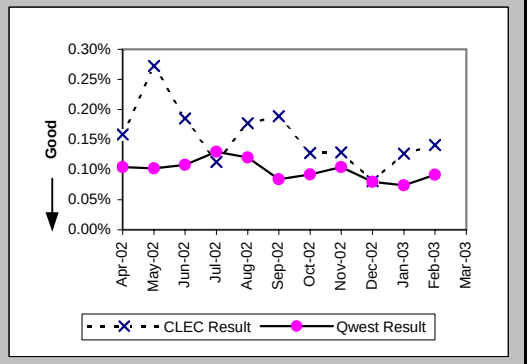
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	28	10086	0.28%	12	0	148	90342	0.16%	4.04%	2.68	0.63	Yes
May-02	35	10659	0.33%	16	0	135	88976	0.15%	3.89%	4.43	1.69	Yes
Jun-02	33	11348	0.29%	15	0	148	88049	0.17%	4.10%	3	0.83	Yes
Jul-02	20	11516	0.17%	12	0	166	87900	0.19%	4.34%	-0.35	-1.21	No
Aug-02	30	11860	0.25%	22	0	153	86657	0.18%	4.20%	1.86	0.13	Yes
Sep-02	31	12183	0.25%	6	0	120	85742	0.14%	3.74%	3.16	0.92	Yes
Oct-02	25	12530	0.20%	17	0	130	81466	0.16%	3.99%	1.04	-0.37	No
Nov-02	19	12450	0.15%	14	0	110	81328	0.14%	3.68%	0.49	-0.7	No
Dec-02	16	12334	0.13%	9	0	94	80264	0.12%	3.42%	0.38	-0.77	No
Jan-03	28	12659	0.22%	15	0	82	79683	0.10%	3.21%	3.86	1.34	Yes
Feb-03	26	12787	0.20%	16	0	101	78587	0.13%	3.58%	2.19	0.33	Yes
Mar-03	22	12883	0.17%	19	0	81	76429	0.11%	3.25%	2.09	0.27	Yes



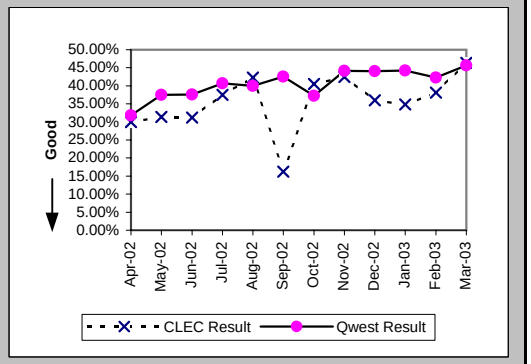
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	16	10086	0.16%	12	0	94	90342	0.10%	3.22%	1.61	-0.02	No
May-02	29	10659	0.27%	16	0	91	88976	0.10%	3.20%	5.18	2.15	Yes
Jun-02	21	11348	0.19%	15	0	95	88049	0.11%	3.28%	2.36	0.43	Yes
Jul-02	13	11516	0.11%	12	0	114	87900	0.13%	3.60%	-0.47	-1.29	No
Aug-02	21	11860	0.18%	22	0	104	86657	0.12%	3.46%	1.68	0.02	Yes
Sep-02	23	12183	0.19%	6	0	72	85742	0.08%	2.90%	3.74	1.27	Yes
Oct-02	16	12530	0.13%	17	0	75	81466	0.09%	3.03%	1.22	-0.26	No
Nov-02	16	12450	0.13%	14	0	85	81328	0.10%	3.23%	0.77	-0.53	No
Dec-02	10	12334	0.08%	9	0	64	80264	0.08%	2.82%	0.05	-0.97	No
Jan-03	16	12659	0.13%	15	0	59	79683	0.07%	2.72%	2.01	0.22	Yes
Feb-03	18	12787	0.14%	16	0	72	78587	0.09%	3.03%	1.7	0.04	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

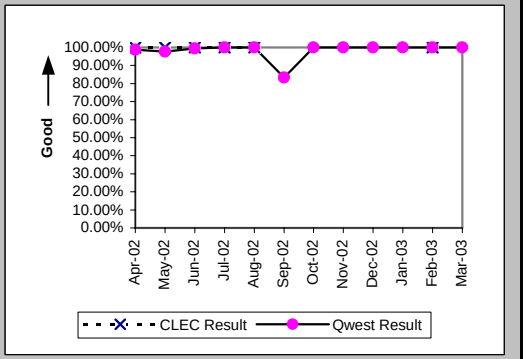
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	12	40	30.00%	0	0	69	217	31.80%	46.57%	-0.22	-1.14	No
May-02	16	51	31.37%	0	0	81	216	37.50%	48.41%	-0.81	-1.49	No
Jun-02	15	48	31.25%	0	0	89	237	37.55%	48.43%	-0.82	-1.5	No
Jul-02	12	32	37.50%	0	0	114	280	40.71%	49.13%	-0.35	-1.21	No
Aug-02	22	52	42.31%	0	0	102	255	40.00%	48.99%	0.31	-0.81	No
Sep-02	6	37	16.22%	0	0	89	209	42.58%	49.45%	-2.99	-2.82	No
Oct-02	17	42	40.48%	0	0	77	207	37.20%	48.33%	0.4	-0.76	No
Nov-02	14	33	42.42%	0	0	87	197	44.16%	49.66%	-0.19	-1.11	No
Dec-02	9	25	36.00%	0	0	74	168	44.05%	49.64%	-0.76	-1.46	No
Jan-03	15	43	34.88%	0	0	65	147	44.22%	49.66%	-1.08	-1.66	No
Feb-03	16	42	38.10%	0	0	74	175	42.29%	49.40%	-0.49	-1.3	No
Mar-03	19	41	46.34%	0	0	68	149	45.64%	49.81%	0.07	-0.96	No



Checklist #14 - Resale - Basic ISDN Installation

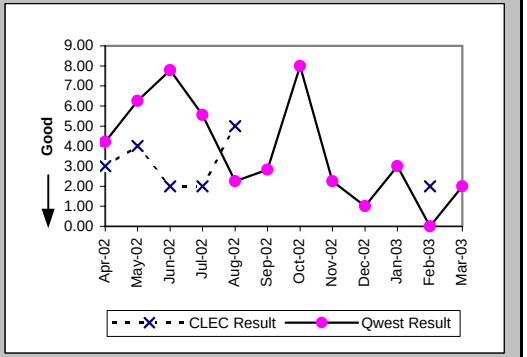
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	153	155	98.71%	11.29%	-0.11	-1.07	No
May-02	1	1	100.00%	0	0	204	209	97.61%	15.28%	-0.16	-1.09	No
Jun-02	1	1	100.00%	0	0	219	220	99.55%	6.73%	-0.07	-1.04	No
Jul-02	28	28	100.00%	0	0	160	160	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02						5	6	83.33%	37.27%			
Oct-02						2	2	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						2	2	100.00%	0.00%			
Feb-03	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-03						2	2	100.00%	0.00%			



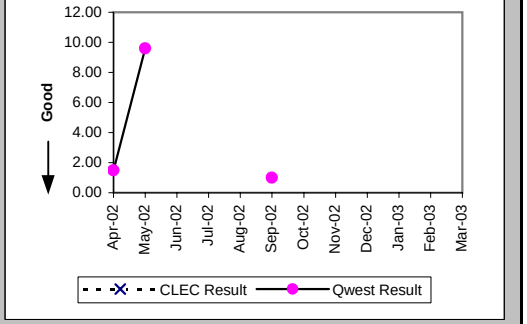
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	1	3.00	0	0	652	155	4.21	3.46	-0.35	-1.21	No
May-02	4	1	4.00	0	0	1315	210	6.26	4.58	-0.49	-1.3	No
Jun-02	2	1	2.00	0	0	1711	220	7.78	5.39	-1.07	-1.65	No
Jul-02	56	28	2.00	0	0	889	160	5.56	3.60	-4.82	-3.93	No
Aug-02	5	1	5.00	0	0	9	4	2.25	1.26	1.12	-0.32	No
Sep-02						17	6	2.83	1.47			
Oct-02						24	3	8.00	7.81			
Nov-02						9	4	2.25	1.26			
Dec-02						1	1	1.00				
Jan-03						6	2	3.00	0.00			
Feb-03	2	1	2.00	0	0	0	1	0.00				
Mar-03						4	2	2.00	1.41			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

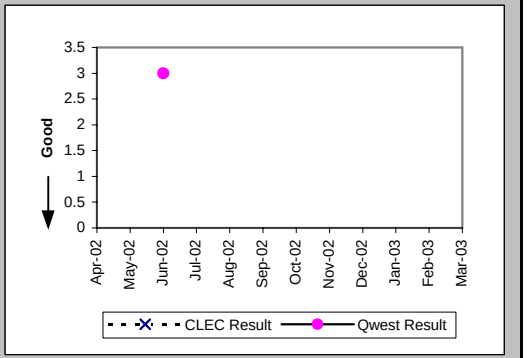
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	2	1.50	0.71			
May-02						48	5	9.60	14.42			
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Basic ISDN Installation

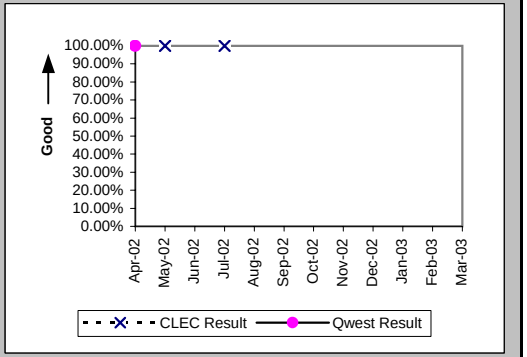
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						3	1	3.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



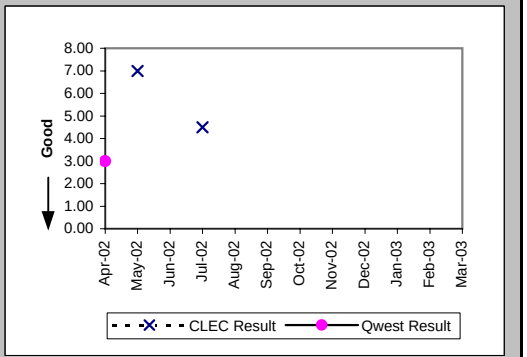
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	0	0							
Jun-02												
Jul-02	3	3	100.00%	0	0							
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

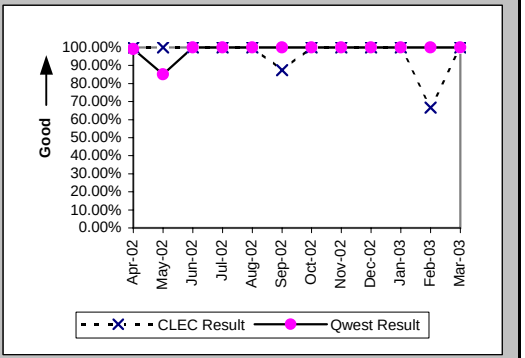
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	1	3.00				
May-02	7	1	7.00	0	0							
Jun-02												
Jul-02	9	2	4.50	1	0							
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Basic ISDN Installation

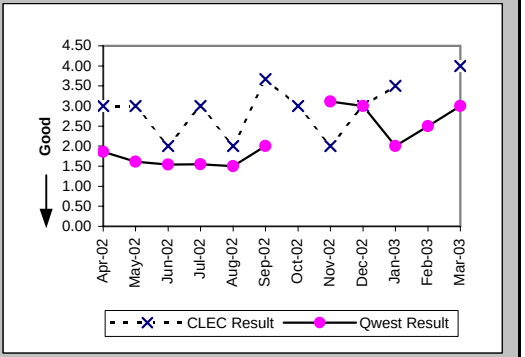
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	107	108	99.07%	9.58%	-0.1	-1.06	No
May-02	2	2	100.00%	0	0	92	108	85.19%	35.52%	-0.58	-1.36	No
Jun-02	4	4	100.00%	0	0	44	44	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	49	49	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Sep-02	7	8	87.50%	0	0	1	1	100.00%	N/A	N/A	-1.06	No
Oct-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	0	0	68	68	100.00%	N/A	N/A	N/A	
Dec-02	4	4	100.00%	0	0	42	42	100.00%	N/A	N/A	N/A	
Jan-03	9	9	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-03	2	3	66.67%	0	0	7	7	100.00%	N/A	N/A	-0.35	No
Mar-03	3	3	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	



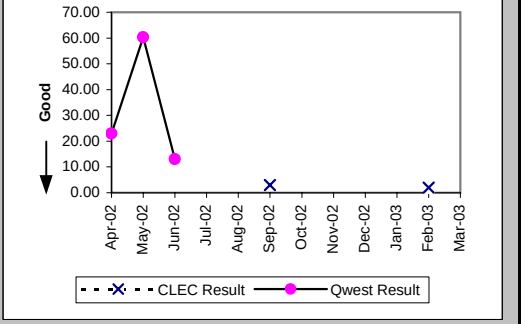
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	1	3.00	0	0	91	49	1.86	0.91	0.53	-0.68	No
May-02	3	1	3.00	1	0	114	71	1.61	1.06	0.74	-0.55	No
Jun-02	4	2	2.00	2	0	54	35	1.54	2.28	0.96	-0.42	No
Jul-02	3	1	3.00	1	0	59	38	1.55	0.76	3.72	1.26	Yes
Aug-02	4	2	2.00	1	0	3	2	1.50	2.12	0.11	-0.93	No
Sep-02	11	3	3.67	5	0	2	1	2.00				
Oct-02	3	1	3.00	1	0							
Nov-02	2	1	2.00	1	0	84	27	3.11	0.58	-1.89	-2.15	No
Dec-02	6	2	3.00	2	0	36	12	3.00	0.00			
Jan-03	7	2	3.50	7	0	6	3	2.00	1.73	0.85	-0.48	No
Feb-03						5	2	2.50	0.71			
Mar-03	8	2	4.00	1	0	27	9	3.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

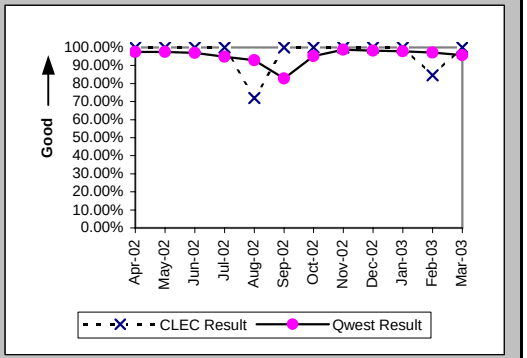
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						23	1	23.00				
May-02						966	16	60.38	26.52			
Jun-02						13	1	13.00				
Jul-02												
Aug-02												
Sep-02	3	1	3.00	0	0							
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03	2	1	2.00	0	0							
Mar-03												



Checklist #14 - Resale - Basic ISDN Installation

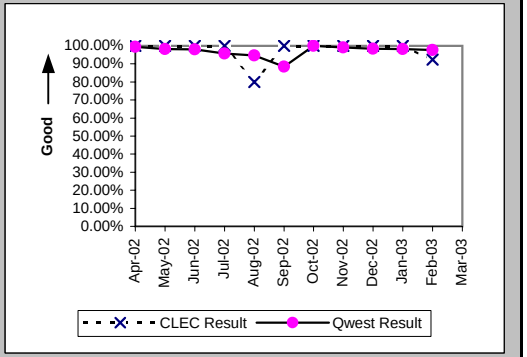
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	0	0	401	411	97.57%	15.41%	-0.44	-1.27	No
May-02	9	9	100.00%	0	0	459	471	97.45%	15.76%	-0.48	-1.29	No
Jun-02	9	9	100.00%	0	0	407	420	96.90%	17.32%	-0.53	-1.32	No
Jul-02	25	25	100.00%	0	0	356	375	94.93%	21.93%	-1.12	-1.68	No
Aug-02	18	25	72.00%	0	0	246	265	92.83%	25.80%	2.92	0.77	Yes
Sep-02	9	9	100.00%	0	0	130	157	82.80%	37.74%	-1.33	-1.81	No
Oct-02	7	7	100.00%			138	145	95.17%	21.43%	-0.58	-1.35	No
Nov-02	9	9	100.00%			238	241	98.76%	11.09%	-0.33	-1.2	No
Dec-02	12	12	100.00%			325	331	98.19%	13.34%	-0.46	-1.28	No
Jan-03	14	14	100.00%			271	277	97.83%	14.56%	-0.54	-1.33	No
Feb-03	11	13	84.62%			244	251	97.21%	16.47%	1.85	0.13	Yes
Mar-03	7	7	100.00%			244	255	95.69%	20.32%	-0.55	-1.34	No



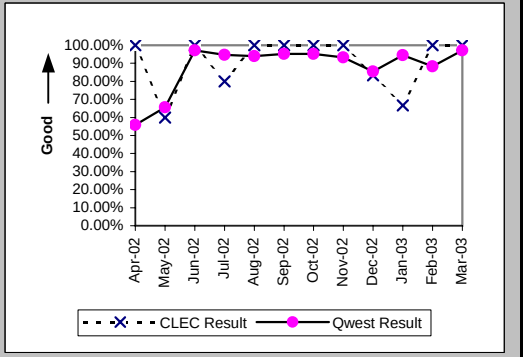
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	0	0	409	411	99.51%	6.96%	-0.2	-1.12	No
May-02	9	9	100.00%	0	0	463	471	98.30%	12.92%	-0.39	-1.24	No
Jun-02	9	9	100.00%	0	0	412	420	98.10%	13.67%	-0.41	-1.25	No
Jul-02	25	25	100.00%	0	0	359	375	95.73%	20.21%	-1.02	-1.62	No
Aug-02	20	25	80.00%	0	0	251	265	94.72%	22.37%	2.38	0.45	Yes
Sep-02	9	9	100.00%	0	0	139	157	88.54%	31.86%	-1.05	-1.64	No
Oct-02	7	7	100.00%	0	0	145	145	100.00%	N/A	N/A	N/A	
Nov-02	9	9	100.00%	0	0	239	241	99.17%	9.07%	-0.27	-1.16	No
Dec-02	12	12	100.00%	0	3	326	331	98.49%	12.20%	-0.42	-1.26	No
Jan-03	14	14	100.00%	0	0	272	277	98.19%	13.31%	-0.49	-1.3	No
Feb-03	12	13	92.31%	0	0	245	251	97.61%	15.28%	0.95	-0.42	No
Mar-03												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

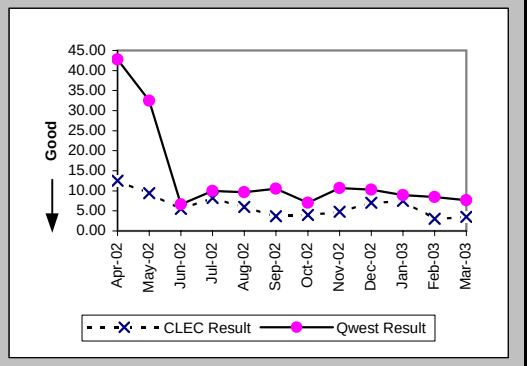
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	6	100.00%	0	0	116	208	55.77%	49.67%	-2.15	-2.31	No
May-02	3	5	60.00%	0	0	84	128	65.63%	47.50%	0.25	-0.85	No
Jun-02	2	2	100.00%	0	0	101	104	97.12%	16.74%	-0.24	-1.15	No
Jul-02	4	5	80.00%	0	0	143	151	94.70%	22.40%	1.07	-0.35	No
Aug-02	3	3	100.00%	0	0	140	149	93.96%	23.82%	-0.43	-1.26	No
Sep-02	3	3	100.00%	0	0	118	124	95.16%	21.46%	-0.39	-1.23	No
Oct-02	1	1	100.00%	0	0	118	124	95.16%	21.46%	-0.22	-1.14	No
Nov-02	9	9	100.00%	0	0	237	254	93.31%	24.99%	-0.79	-1.48	No
Dec-02	5	6	83.33%	0	0	218	255	85.49%	35.22%	0.19	-0.89	No
Jan-03	6	9	66.67%	0	0	192	203	94.58%	22.64%	2.47	0.5	Yes
Feb-03	2	2	100.00%	0	0	220	249	88.35%	32.08%	-0.51	-1.31	No
Mar-03	2	2	100.00%	0	0	208	214	97.20%	16.51%	-0.24	-1.15	No



Checklist #14 - Resale - Basic ISDN Installation

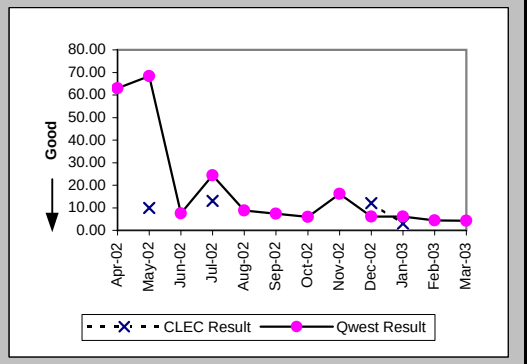
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	75	6	12.50	0	0	8591	201	42.74	43.72	-1.67	-2.02	No
May-02	47	5	9.40	0	0	4122	127	32.46	37.59	-1.35	-1.82	No
Jun-02	11	2	5.50	0	0	677	102	6.64	5.02	-0.32	-1.19	No
Jul-02	41	5	8.20	0	0	1402	140	10.01	12.25	-0.33	-1.2	No
Aug-02	12	2	6.00	1	0	1335	138	9.67	8.82	-0.58	-1.36	No
Sep-02	11	3	3.67	0	0	1272	121	10.51	8.61	-1.36	-1.83	No
Oct-02	4	1	4.00	0	0	836	119	7.03	5.93	-0.51	-1.31	No
Nov-02	43	9	4.78	0	0	2634	246	10.71	12.69	-1.38	-1.84	No
Dec-02	35	5	7.00	1	0	2624	255	10.29	6.01	-1.21	-1.74	No
Jan-03	45	6	7.50	3	0	1815	204	8.90	5.96	-0.57	-1.34	No
Feb-03	3	1	3.00	1	0	2097	249	8.42	10.47	-0.52	-1.31	No
Mar-03	7	2	3.50	0	0	1590	208	7.64	5.29	-1.1	-1.67	No



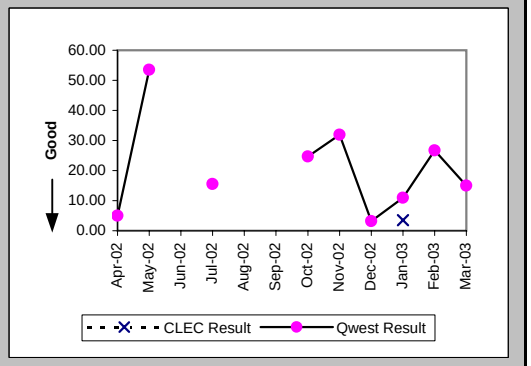
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5984	95	62.99	22.23			
May-02	20	2	10.00	0	0	3007	44	68.34	21.57	-3.74	-3.27	No
Jun-02						30	4	7.50	5.51			
Jul-02	13	1	13.00	0	0	171	7	24.43	38.57	-0.28	-1.17	No
Aug-02						79	9	8.78	5.47			
Sep-02						44	6	7.33	5.09			
Oct-02						18	3	6.00	7.81			
Nov-02						210	13	16.15	13.42			
Dec-02	12	1	12.00	0	0	251	41	6.12	5.21	1.21	-0.26	No
Jan-03	3	1	3.00	0	0	55	9	6.11	6.85	-0.43	-1.26	No
Feb-03						104	24	4.33	5.65			
Mar-03						17	4	4.25	4.57			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

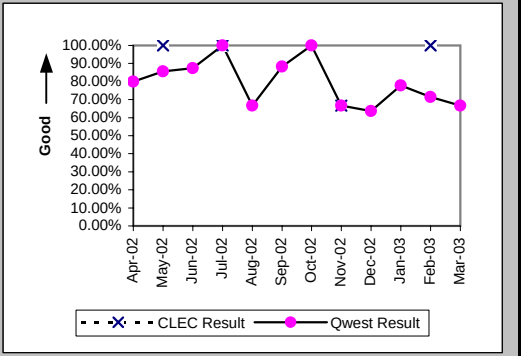
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02						107	2	53.50	67.18			
Jun-02												
Jul-02						31	2	15.50	20.51			
Aug-02												
Sep-02												
Oct-02						74	3	24.67	7.23			
Nov-02						255	8	31.88	42.62			
Dec-02						16	5	3.20	3.03			
Jan-03	7	2	3.50	0	0	44	4	11.00	8.37	-1.04	-1.63	No
Feb-03						160	6	26.67	57.04			
Mar-03						30	2	15.00	19.80			



Checklist #14 - Resale - Basic ISDN Installation

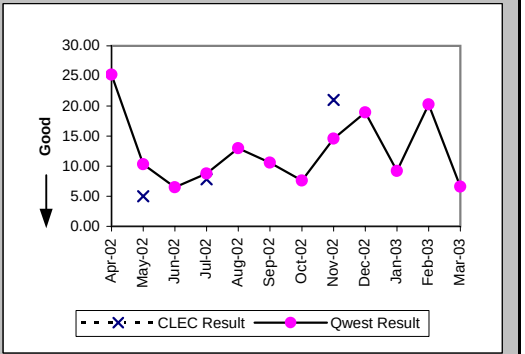
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4	5	80.00%	40.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02						7	8	87.50%	33.07%			
Jul-02	5	5	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Aug-02						4	6	66.67%	47.14%			
Sep-02						15	17	88.24%	32.22%			
Oct-02						8	8	100.00%	0.00%			
Nov-02	2	3	66.67%	0	0	8	12	66.67%	47.14%	0	-1	No
Dec-02						7	11	63.64%	48.10%			
Jan-03						7	9	77.78%	41.57%			
Feb-03	2	2	100.00%	0	0	5	7	71.43%	45.18%	-0.79	-1.48	No
Mar-03						8	12	66.67%	47.14%			



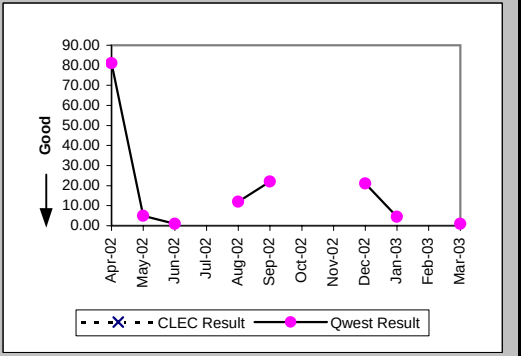
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						126	5	25.20	39.16			
May-02	5	1	5.00	0	0	93	9	10.33	6.89	-0.73	-1.45	No
Jun-02						52	8	6.50	3.25			
Jul-02	39	5	7.80	0	0	44	5	8.80	4.09	-0.39	-1.24	No
Aug-02						39	3	13.00	10.82			
Sep-02						190	18	10.56	8.38			
Oct-02						61	8	7.62	3.29			
Nov-02	42	2	21.00	1	0	175	12	14.58	9.87	0.78	-0.53	No
Dec-02						208	11	18.91	19.47			
Jan-03						83	9	9.22	4.99			
Feb-03						142	7	20.29	25.81			
Mar-03						79	12	6.58	5.50			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

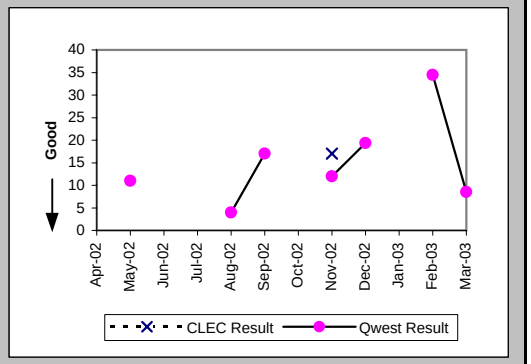
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						81	1	81.00				
May-02						5	1	5.00				
Jun-02						1	1	1.00				
Jul-02												
Aug-02						12	1	12.00				
Sep-02						22	1	22.00				
Oct-02												
Nov-02												
Dec-02						42	2	21.00	16.97			
Jan-03						9	2	4.50	4.95			
Feb-03												
Mar-03						2	2	1.00	0.00			



Checklist #14 - Resale - Basic ISDN Installation

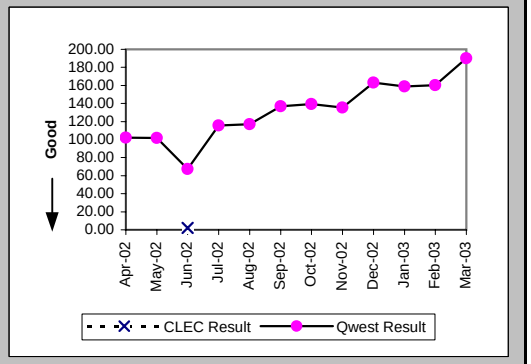
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						11	1	11.00				
Jun-02												
Jul-02												
Aug-02						4	1	4.00				
Sep-02						17	1	17.00				
Oct-02												
Nov-02	17	1	17.00	0	0	48	4	12.00	9.31	0.31	-0.81	No
Dec-02						58	3	19.33	25.81			
Jan-03												
Feb-03						69	2	34.50	38.89			
Mar-03						17	2	8.50	4.95			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

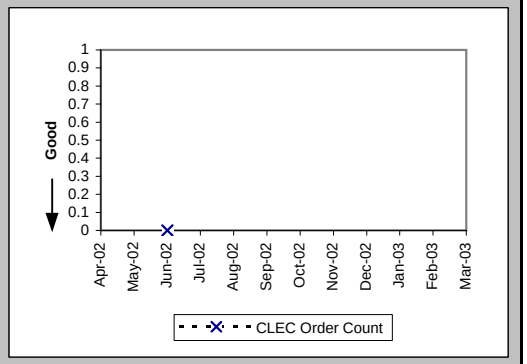
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4498	44	102.23	120.54			
May-02						4381	43	101.88	105.28			
Jun-02	2	1	2.00	0	0	4439	66	67.26	103.58	-0.63	-1.38	No
Jul-02						4969	43	115.56	117.37			
Aug-02						5146	44	116.95	125.61			
Sep-02						5202	38	136.89	137.56			
Oct-02						5435	39	139.36	146.90			
Nov-02						5821	43	135.37	152.69			
Dec-02						6530	40	163.25	156.18			
Jan-03						6359	40	158.98	166.54			
Feb-03						6727	42	160.17	168.50			
Mar-03						7407	39	189.92	172.09			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

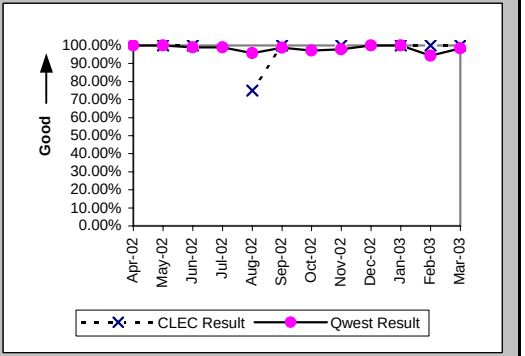
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - Basic ISDN Repair

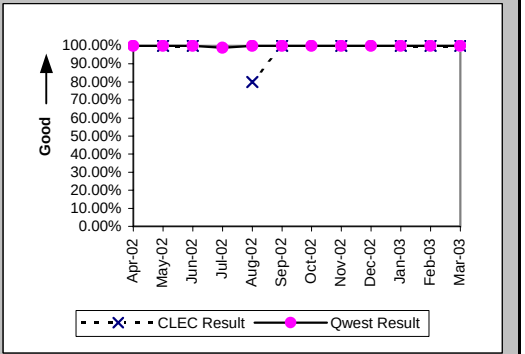
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						89	89	100.00%	0.00%			
May-02	2	2	100.00%	0	0	62	62	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	3	0	94	95	98.95%	10.21%	-0.18	-1.11	No
Jul-02						90	91	98.90%	10.43%			
Aug-02	3	4	75.00%	1	0	92	96	95.83%	19.98%	1.31	-0.2	No
Sep-02	2	2	100.00%	1	0	77	78	98.72%	11.25%	-0.16	-1.1	No
Oct-02						69	71	97.18%	16.55%			
Nov-02	2	2	100.00%	2	0	48	49	97.96%	14.14%	-0.2	-1.12	No
Dec-02						45	45	100.00%	0.00%			
Jan-03	1	1	100.00%	1	0	41	41	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	33	35	94.29%	23.21%	-0.34	-1.21	No
Mar-03	2	2	100.00%	3	0	60	61	98.36%	12.70%	-0.18	-1.11	No



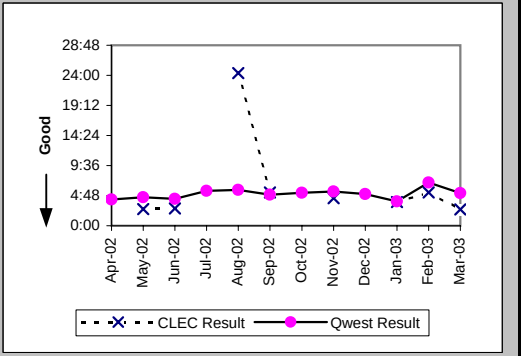
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						92	92	100.00%	0.00%			
May-02	2	2	100.00%	0	0	65	65	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	3	0	95	95	100.00%	N/A	N/A	N/A	
Jul-02						91	92	98.91%	10.37%			
Aug-02	4	5	80.00%	1	0	96	96	100.00%	N/A	N/A	0.26	Yes
Sep-02	2	2	100.00%	1	0	79	79	100.00%	N/A	N/A	N/A	
Oct-02						71	71	100.00%	0.00%			
Nov-02	2	2	100.00%	2	0	51	51	100.00%	N/A	N/A	N/A	
Dec-02						46	46	100.00%	0.00%			
Jan-03	1	1	100.00%	1	0	41	41	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	1	0	36	36	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	3	0	61	61	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

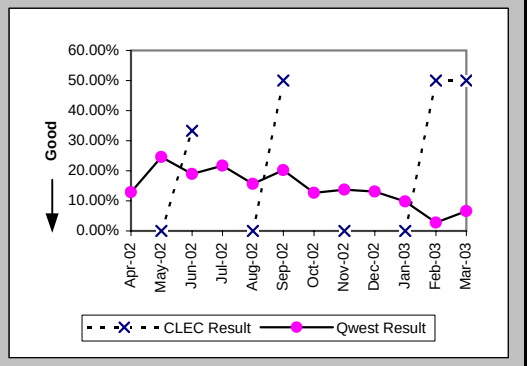
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						384:14	92	4:11	3:36			
May-02	5:19	2	2:39	0	0	295:07	65	4:32	3:32	-0.74	-1.45	No
Jun-02	8:13	3	2:44	3	0	406:46	95	4:17	3:55	-0.67	-1.41	No
Jul-02						514:08	92	5:35	12:30			
Aug-02	121:38	5	24:20	1	0	549:02	96	5:43	6:46	2.75	0.67	Yes
Sep-02	10:35	2	5:18	1	0	392:45	79	4:58	5:13	0.67	-0.59	No
Oct-02						374:51	71	5:17	5:57			
Nov-02	8:48	2	4:24	2	0	278:12	51	5:27	6:23	-0.23	-1.14	No
Dec-02						233:00	46	5:04	6:29			
Jan-03	3:46	1	3:46	1	0	159:38	41	3:54	3:45	-0.03	-1.02	No
Feb-03	10:36	2	5:18	1	0	249:18	36	6:55	9:07	-0.25	-1.15	No
Mar-03	5:10	2	2:35	3	0	317:36	61	5:12	3:58	-0.92	-1.56	No



Checklist #14 - Resale - Basic ISDN Repair

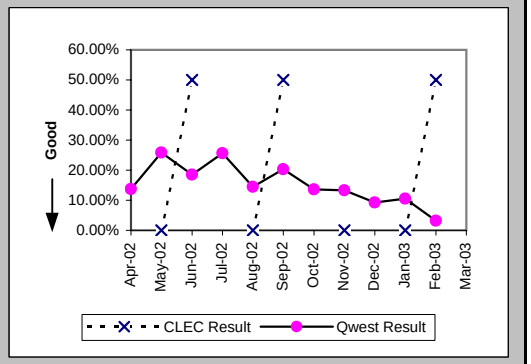
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						12	93	12.90%	33.52%			
May-02	0	2	0.00%	0	0	16	65	24.62%	43.08%	-0.8	-1.48	No
Jun-02	1	3	33.33%	3	0	18	95	18.95%	39.19%	0.54	-0.67	No
Jul-02						20	92	21.74%	41.25%			
Aug-02	0	5	0.00%	1	0	15	96	15.63%	36.31%	-0.94	-1.57	No
Sep-02	1	2	50.00%	1	0	16	79	20.25%	40.19%	0.8	-0.51	No
Oct-02						9	71	12.68%	33.27%			
Nov-02	0	2	0.00%	2	0	7	51	13.73%	34.41%	-0.55	-1.34	No
Dec-02						6	46	13.04%	33.68%			
Jan-03	0	1	0.00%	1	0	4	41	9.76%	29.67%	-0.32	-1.2	No
Feb-03	1	2	50.00%	1	0	1	36	2.78%	16.43%	1.69	0.03	Yes
Mar-03	1	2	50.00%	3	0	4	61	6.56%	24.75%	1.45	-0.12	No



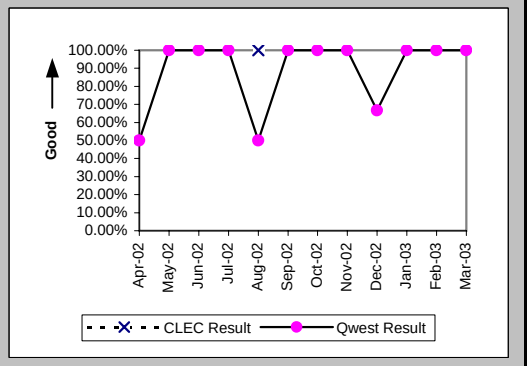
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						10	73	13.70%	34.38%			
May-02	0	2	0.00%	0	0	15	58	25.86%	43.79%	-0.82	-1.5	No
Jun-02	1	2	50.00%	3	0	15	81	18.52%	38.84%	0.87	-0.47	No
Jul-02						20	78	25.64%	43.67%			
Aug-02	0	5	0.00%	1	0	10	69	14.49%	35.20%	-0.89	-1.54	No
Sep-02	1	2	50.00%	1	0	15	74	20.27%	40.20%	0.8	-0.51	No
Oct-02						9	66	13.64%	34.32%			
Nov-02	0	2	0.00%	2	0	6	45	13.33%	33.99%	-0.54	-1.33	No
Dec-02						4	43	9.30%	29.05%			
Jan-03	0	1	0.00%	1	0	4	38	10.53%	30.69%	-0.34	-1.21	No
Feb-03	1	2	50.00%	1	0	1	31	3.23%	17.67%	1.62	-0.02	No
Mar-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

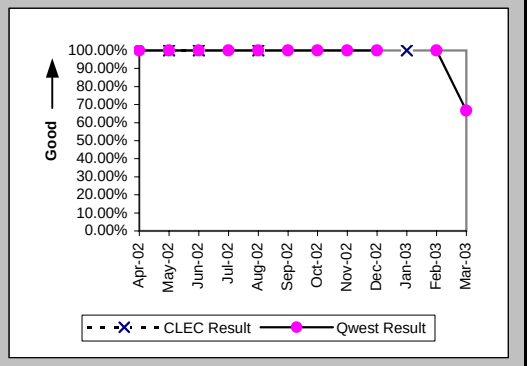
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	6	50.00%	50.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02	2	2	100.00%	1	0	1	2	50.00%	50.00%	-1	-1.61	No
Sep-02						3	3	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						2	3	66.67%	47.14%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			
Mar-03						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

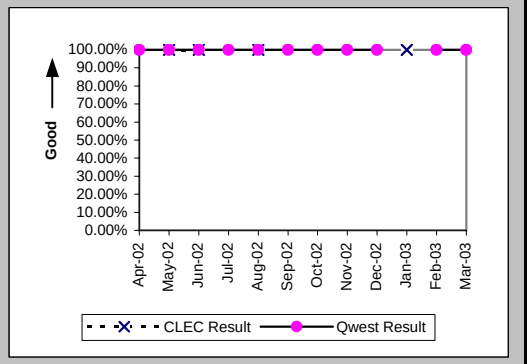
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4	4	100.00%	0.00%			
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						7	7	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02						1	1	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03	1	1	100.00%	0	0							
Feb-03						4	4	100.00%	0.00%			
Mar-03						2	3	66.67%	47.14%			



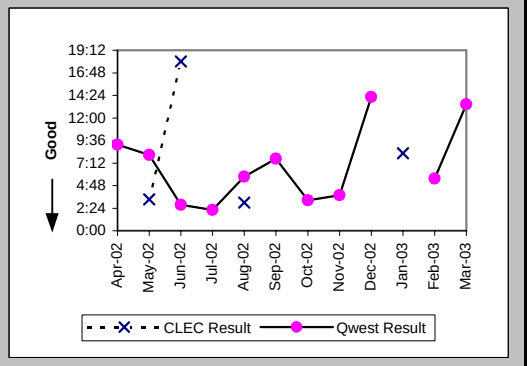
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4	4	100.00%	0.00%			
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						7	7	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Sep-02						1	1	100.00%	0.00%			
Oct-02						5	5	100.00%	0.00%			
Nov-02						2	2	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03	1	1	100.00%	0	0							
Feb-03						4	4	100.00%	0.00%			
Mar-03						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

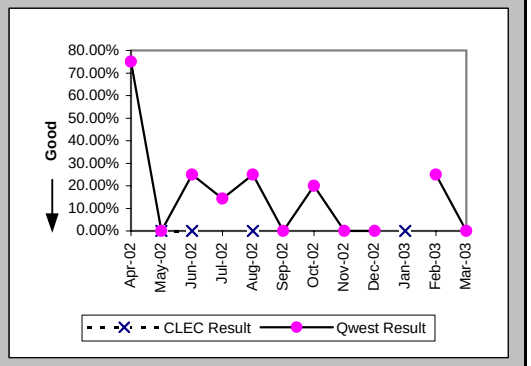
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						36:36	4	9:09	7:46			
May-02	3:20	1	3:20	0	0	24:12	3	8:04	5:23	-0.76	-1.46	No
Jun-02	18:00	1	18:00	0	0	11:03	4	2:46	2:52	1.13	-0.31	No
Jul-02						15:21	7	2:12	2:08			
Aug-02	3:00	1	3:00	0	0	23:06	4	5:46	3:52	-0.64	-1.39	No
Sep-02						7:39	1	7:39				
Oct-02						16:10	5	3:14	2:29			
Nov-02						7:31	2	3:46	0:43			
Dec-02						28:25	2	14:13	13:13			
Jan-03	8:15	1	8:15	0	0							
Feb-03						22:06	4	5:32	5:31			
Mar-03						40:17	3	13:26	17:57			



Checklist #14 - Resale - Basic ISDN Repair

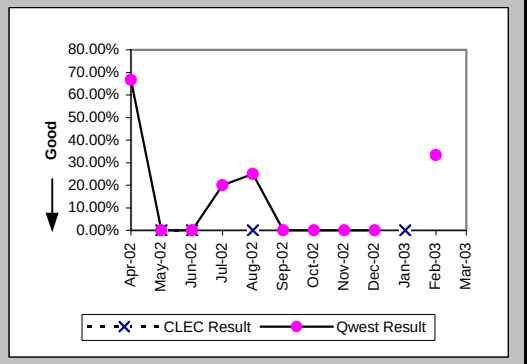
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	4	75.00%	43.30%			
May-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Jul-02						1	7	14.29%	34.99%			
Aug-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Sep-02						0	1	0.00%	0.00%			
Oct-02						1	5	20.00%	40.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03	0	1	0.00%	0	0							
Feb-03						1	4	25.00%	43.30%			
Mar-03						0	3	0.00%	0.00%			



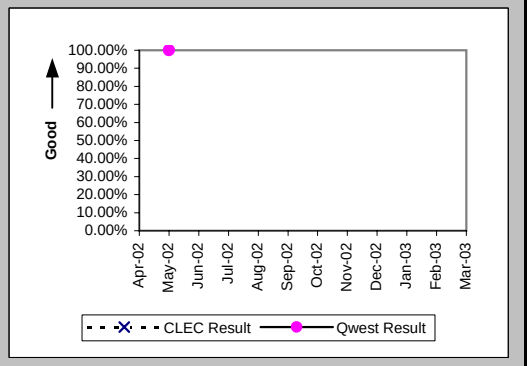
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	3	66.67%	47.14%			
May-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jul-02						1	5	20.00%	40.00%			
Aug-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Sep-02						0	1	0.00%	0.00%			
Oct-02						0	3	0.00%	0.00%			
Nov-02						0	2	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03	0	1	0.00%	0	0							
Feb-03						1	3	33.33%	47.14%			
Mar-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

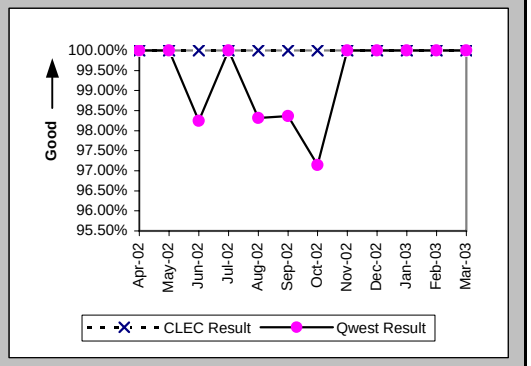
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Basic ISDN Repair

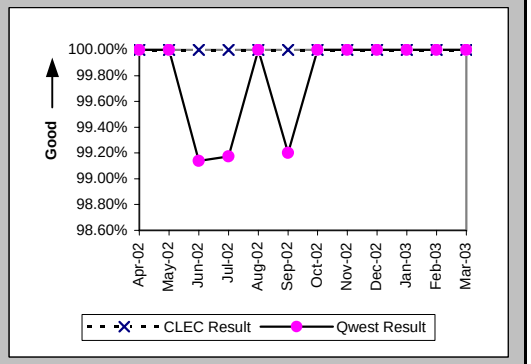
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	1	0	113	113	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	5	0	125	125	100.00%	N/A	N/A	N/A	
Jun-02	8	8	100.00%	4	0	112	114	98.25%	13.13%	-0.37	-1.22	No
Jul-02	2	2	100.00%	3	0	116	116	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	2	0	117	119	98.32%	12.85%	-0.29	-1.17	No
Sep-02	10	10	100.00%	0	0	120	122	98.36%	12.70%	-0.39	-1.24	No
Oct-02	1	1	100.00%	0	0	102	105	97.14%	16.66%	-0.17	-1.1	No
Nov-02	3	3	100.00%	4	0	66	66	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	52	52	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	5	0	73	73	100.00%	N/A	N/A	N/A	
Feb-03	4	4	100.00%	3	0	67	67	100.00%	N/A	N/A	N/A	
Mar-03	7	7	100.00%	2	0	78	78	100.00%	N/A	N/A	N/A	



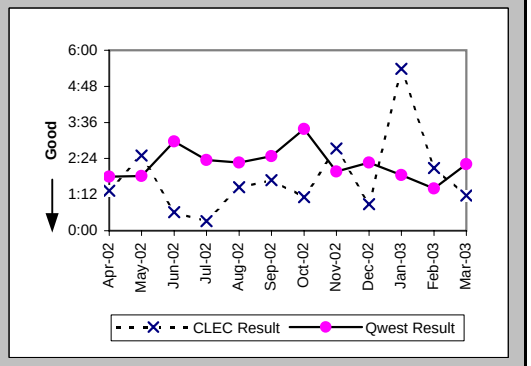
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	1	0	115	115	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	5	0	128	128	100.00%	N/A	N/A	N/A	
Jun-02	8	8	100.00%	4	0	115	116	99.14%	9.24%	-0.26	-1.16	No
Jul-02	2	2	100.00%	3	0	120	121	99.17%	9.05%	-0.13	-1.08	No
Aug-02	5	5	100.00%	2	0	130	130	100.00%	N/A	N/A	N/A	
Sep-02	10	10	100.00%	0	0	124	125	99.20%	8.91%	-0.27	-1.17	No
Oct-02	1	1	100.00%	0	0	107	107	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	4	0	71	71	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	2	0	54	54	100.00%	N/A	N/A	N/A	
Jan-03	4	4	100.00%	5	0	75	75	100.00%	N/A	N/A	N/A	
Feb-03	4	4	100.00%	3	0	73	73	100.00%	N/A	N/A	N/A	
Mar-03	7	7	100.00%	2	0	79	79	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

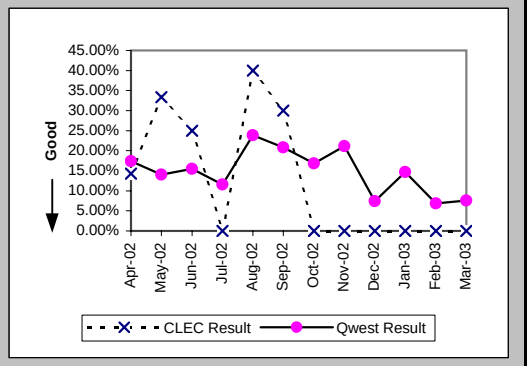
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9:23	7	1:20	1	0	207:12	115	1:48	3:05	-0.38	-1.23	No
May-02	7:31	3	2:30	5	0	232:06	128	1:49	3:07	0.99	-0.4	No
Jun-02	4:53	8	0:37	4	0	343:41	116	2:58	9:09	-0.7	-1.43	No
Jul-02	0:37	2	0:19	3	0	284:52	121	2:21	10:36	-0.27	-1.16	No
Aug-02	7:14	5	1:27	2	0	295:42	130	2:16	4:18	-0.42	-1.26	No
Sep-02	16:48	10	1:41	0	0	311:09	125	2:29	5:46	-0.43	-1.26	No
Oct-02	1:07	1	1:07	0	0	362:52	107	3:23	5:39	-0.4	-1.24	No
Nov-02	8:13	3	2:44	4	0	139:42	71	1:58	2:42	0.91	-0.45	No
Dec-02	0:53	1	0:53	2	0	122:27	54	2:16	4:06	-0.33	-1.2	No
Jan-03	21:33	4	5:23	5	0	138:18	75	1:51	2:28	1.73	0.05	Yes
Feb-03	8:20	4	2:05	3	0	102:30	73	1:24	1:40	0.89	-0.46	No
Mar-03	8:07	7	1:10	2	0	175:10	79	2:13	3:20	-0.8	-1.49	No



Checklist #14 - Resale - Basic ISDN Repair

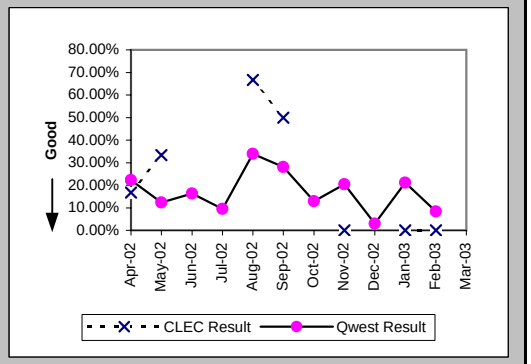
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	7	14.29%	1	0	20	115	17.39%	37.90%	-0.21	-1.13	No
May-02	1	3	33.33%	5	0	18	128	14.06%	34.76%	0.78	-0.53	No
Jun-02	2	8	25.00%	4	0	18	116	15.52%	36.21%	0.68	-0.59	No
Jul-02	0	2	0.00%	3	0	14	121	11.57%	31.99%	-0.51	-1.31	No
Aug-02	2	5	40.00%	2	0	31	130	23.85%	42.61%	0.76	-0.54	No
Sep-02	3	10	30.00%	0	0	26	125	20.80%	40.59%	0.67	-0.59	No
Oct-02	0	1	0.00%	0	0	18	107	16.82%	37.41%	-0.45	-1.27	No
Nov-02	0	3	0.00%	4	0	15	71	21.13%	40.82%	-0.88	-1.53	No
Dec-02	0	1	0.00%	2	0	4	54	7.41%	26.19%	-0.28	-1.17	No
Jan-03	0	4	0.00%	5	0	11	75	14.67%	35.38%	-0.81	-1.49	No
Feb-03	0	4	0.00%	3	0	5	73	6.85%	25.26%	-0.53	-1.32	No
Mar-03	0	7	0.00%	2	0	6	79	7.59%	26.49%	-0.73	-1.44	No



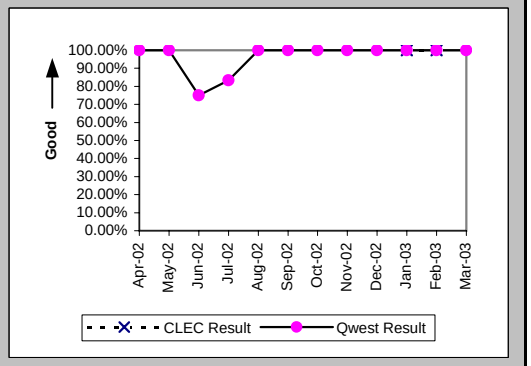
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	6	16.67%	1	0	10	45	22.22%	41.57%	-0.31	-1.19	No
May-02	1	3	33.33%	5	0	7	57	12.28%	32.82%	0.84	-0.49	No
Jun-02						8	49	16.33%	36.96%			
Jul-02						5	53	9.43%	29.23%			
Aug-02	2	3	66.67%	2	0	20	59	33.90%	47.34%	1.01	-0.39	No
Sep-02	2	4	50.00%	0	0	16	57	28.07%	44.93%	0.83	-0.49	No
Oct-02						9	70	12.86%	33.47%			
Nov-02	0	2	0.00%	4	0	9	44	20.45%	40.34%	-0.7	-1.43	No
Dec-02						1	33	3.03%	17.14%			
Jan-03	0	3	0.00%	5	0	11	52	21.15%	40.84%	-0.87	-1.53	No
Feb-03	0	2	0.00%	3	0	4	48	8.33%	27.64%	-0.42	-1.25	No
Mar-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

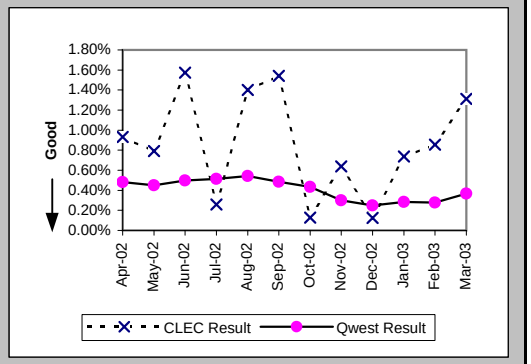
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						3	4	75.00%	43.30%			
Jul-02						5	6	83.33%	37.27%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			
Oct-02						3	3	100.00%	0.00%			
Nov-02						8	8	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03	1	1	100.00%	5	0	4	4	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	
Mar-03						4	4	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

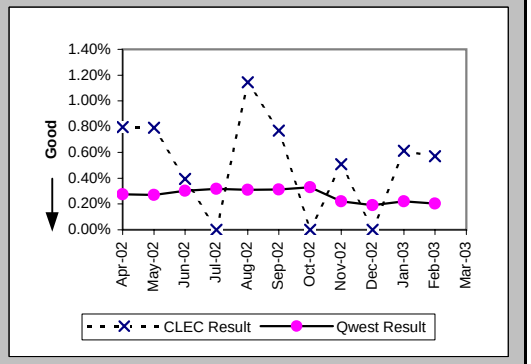
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	752	0.93%	1	0	212	43945	0.48%	6.93%	1.76	0.07	Yes
May-02	6	758	0.79%	5	0	196	43577	0.45%	6.69%	1.39	-0.15	No
Jun-02	12	762	1.57%	7	0	215	43187	0.50%	7.04%	4.19	1.55	Yes
Jul-02	2	774	0.26%	4	0	220	42877	0.51%	7.14%	-0.98	-1.6	No
Aug-02	11	786	1.40%	3	0	230	42447	0.54%	7.34%	3.25	0.97	Yes
Sep-02	12	779	1.54%	1	0	205	42346	0.48%	6.94%	4.21	1.56	Yes
Oct-02	1	790	0.13%	0	0	183	42175	0.43%	6.57%	-1.3	-1.79	No
Nov-02	5	785	0.64%	6	0	124	41398	0.30%	5.46%	1.71	0.04	Yes
Dec-02	1	799	0.13%	3	0	102	41064	0.25%	4.98%	-0.69	-1.42	No
Jan-03	6	814	0.74%	6	0	116	40825	0.28%	5.32%	2.4	0.46	Yes
Feb-03	6	701	0.86%	5	0	113	40501	0.28%	5.27%	2.87	0.75	Yes
Mar-03	9	686	1.31%	7	0	143	39068	0.37%	6.04%	4.07	1.47	Yes



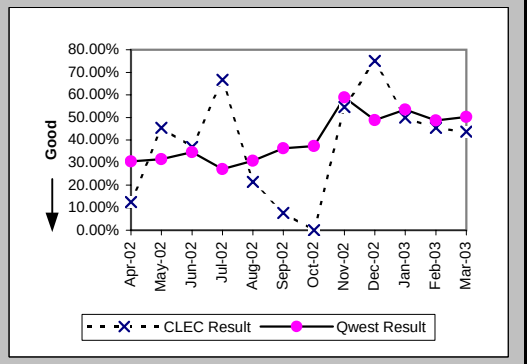
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	6	752	0.80%	1	0	121	43945	0.28%	5.24%	2.71	0.65	Yes
May-02	6	758	0.79%	5	0	118	43577	0.27%	5.20%	2.74	0.66	Yes
Jun-02	3	762	0.39%	7	0	131	43187	0.30%	5.50%	0.45	-0.73	No
Jul-02	0	774	0.00%	0	0	136	42877	0.32%	5.62%	-1.56	-1.95	No
Aug-02	9	786	1.15%	3	0	132	42447	0.31%	5.57%	4.16	1.53	Yes
Sep-02	6	779	0.77%	1	0	132	42346	0.31%	5.57%	2.27	0.38	Yes
Oct-02	0	790	0.00%	0	0	139	42175	0.33%	5.73%	-1.6	-1.97	No
Nov-02	4	785	0.51%	6	0	91	41398	0.22%	4.68%	1.72	0.04	Yes
Dec-02	0	799	0.00%	0	0	78	41064	0.19%	4.35%	-1.22	-1.74	No
Jan-03	5	814	0.61%	6	0	90	40825	0.22%	4.69%	2.37	0.44	Yes
Feb-03	4	701	0.57%	5	0	82	40501	0.20%	4.50%	2.15	0.31	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

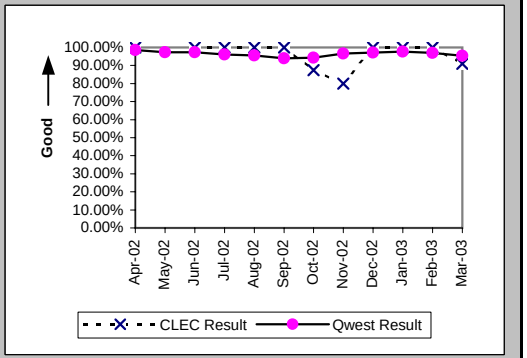
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	8	12.50%	0	0	93	305	30.49%	46.04%	-1.09	-1.66	No
May-02	5	11	45.45%	0	0	90	286	31.47%	46.44%	0.95	-0.43	No
Jun-02	7	19	36.84%	0	0	114	329	34.65%	47.59%	0.2	-0.88	No
Jul-02	4	6	66.67%	0	0	82	302	27.15%	44.47%	1.92	0.17	Yes
Aug-02	3	14	21.43%	0	0	102	332	30.72%	46.13%	-0.74	-1.45	No
Sep-02	1	13	7.69%	0	0	117	322	36.34%	48.10%	-2.11	-2.28	No
Oct-02	0	1	0.00%	0	0	109	292	37.33%	48.37%	-0.77	-1.47	No
Nov-02	6	11	54.55%	0	0	177	301	58.80%	49.22%	-0.28	-1.17	No
Dec-02	3	4	75.00%	0	0	97	199	48.74%	49.98%	0.94	-0.43	No
Jan-03	6	12	50.00%	0	0	133	249	53.41%	49.88%	-0.23	-1.14	No
Feb-03	5	11	45.45%	0	0	107	220	48.64%	49.98%	-0.21	-1.13	No
Mar-03	7	16	43.75%	0	0	144	287	50.17%	50.00%	-0.5	-1.3	No



Checklist #14 - Resale - Qwest DSL Installation

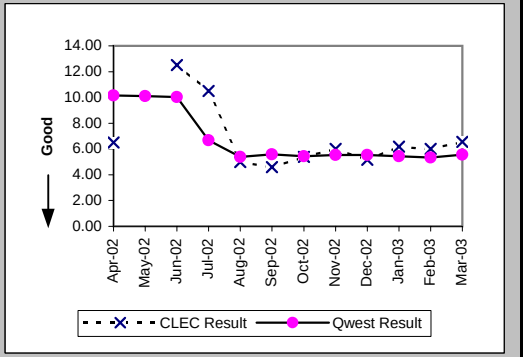
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	842	854	98.59%	11.77%	-0.17	-1.1	No
May-02						785	806	97.39%	15.93%			
Jun-02	2	2	100.00%	0	0	709	729	97.26%	16.33%	-0.24	-1.14	No
Jul-02	2	2	100.00%	0	0	778	809	96.17%	19.20%	-0.28	-1.17	No
Aug-02	1	1	100.00%	0	0	616	644	95.65%	20.39%	-0.21	-1.13	No
Sep-02	5	5	100.00%	0	0	594	632	93.99%	23.77%	-0.56	-1.34	No
Oct-02	7	8	87.50%	0	0	606	643	94.25%	23.29%	0.74	-0.55	No
Nov-02	4	5	80.00%	0	0	451	467	96.57%	18.19%	1.36	-0.17	No
Dec-02	6	6	100.00%	0	0	525	540	97.22%	16.43%	-0.41	-1.25	No
Jan-03	6	6	100.00%	0	0	602	616	97.73%	14.90%	-0.37	-1.23	No
Feb-03	2	2	100.00%	0	0	461	475	97.05%	16.91%	-0.25	-1.15	No
Mar-03	10	11	90.91%	0	0	453	475	95.37%	21.02%	0.65	-0.6	No



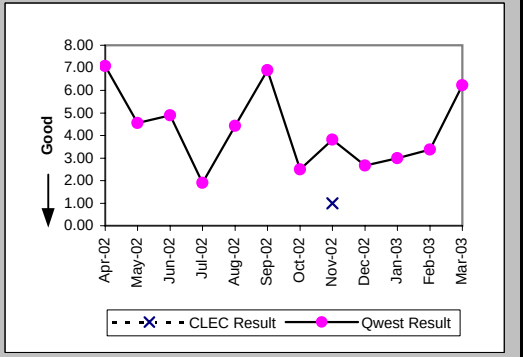
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	2	6.50	0	0	8767	864	10.15	2.32	-2.22	-2.35	No
May-02						8198	812	10.10	2.46			
Jun-02	25	2	12.50	0	0	7415	739	10.03	2.62	1.67	0.02	Yes
Jul-02	21	2	10.50	0	0	5432	815	6.67	2.78	1.63	-0.01	No
Aug-02	5	1	5.00	0	0	3517	652	5.39	2.41	-0.16	-1.1	No
Sep-02	23	5	4.60	0	0	3572	640	5.58	3.41	-0.64	-1.39	No
Oct-02	43	8	5.38	0	0	3516	646	5.44	2.01	-0.09	-1.06	No
Nov-02	30	5	6.00	0	0	2610	472	5.53	1.91	0.77	-0.53	No
Dec-02	31	6	5.17	0	0	3020	545	5.54	1.54	-0.59	-1.36	No
Jan-03	37	6	6.17	0	0	3375	621	5.43	1.54	1.13	-0.31	No
Feb-03	12	2	6.00	0	0	2558	480	5.33	2.99	1.23	-0.25	No
Mar-03	72	11	6.55	0	0	2662	478	5.57	3.32	1.32	-0.2	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

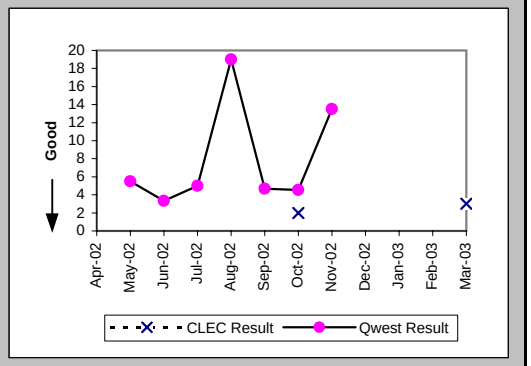
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						92	13	7.08	6.93			
May-02						91	20	4.55	3.65			
Jun-02						98	20	4.90	4.40			
Jul-02						55	29	1.90	1.26			
Aug-02						146	33	4.42	6.56			
Sep-02						214	31	6.90	11.30			
Oct-02						65	26	2.50	2.21			
Nov-02	1	1	1.00	0	0	61	16	3.81	4.13	-0.66	-1.4	No
Dec-02						40	15	2.67	2.02			
Jan-03						36	12	3.00	2.63			
Feb-03						44	13	3.38	3.23			
Mar-03						137	22	6.23	11.89			



Checklist #14 - Resale - Qwest DSL Installation

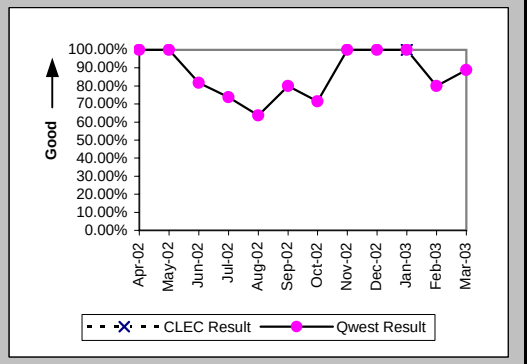
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						11	2	5.50	6.36			
Jun-02						10	3	3.33	2.52			
Jul-02						10	2	5.00	1.41			
Aug-02						19	1	19.00				
Sep-02						14	3	4.67	3.21			
Oct-02	2	1	2.00	0	0	50	11	4.55	2.07	-1.18	-1.72	No
Nov-02						27	2	13.50	6.36			
Dec-02												
Jan-03												
Feb-03												
Mar-03	3	1	3.00	0	0							



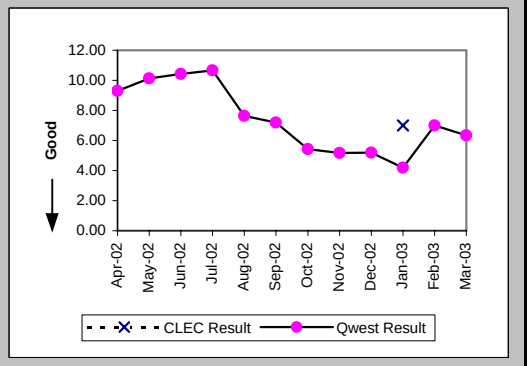
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						6	6	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						14	19	73.68%	44.03%			
Aug-02						7	11	63.64%	48.10%			
Sep-02						12	15	80.00%	40.00%			
Oct-02						5	7	71.43%	45.18%			
Nov-02						6	6	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-03						4	5	80.00%	40.00%			
Mar-03						8	9	88.89%	31.43%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

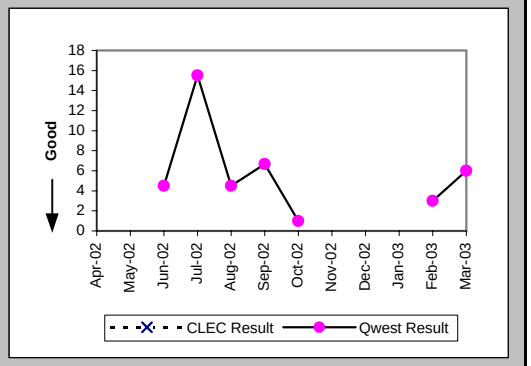
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						65	7	9.29	1.11			
May-02						81	8	10.12	1.36			
Jun-02						146	14	10.43	3.18			
Jul-02						224	21	10.67	10.14			
Aug-02						84	11	7.64	4.52			
Sep-02						108	15	7.20	4.39			
Oct-02						38	7	5.43	0.53			
Nov-02						31	6	5.17	0.41			
Dec-02						26	5	5.20	0.84			
Jan-03	7	1	7.00	0	0	21	5	4.20	2.39	1.27	-0.23	No
Feb-03						35	5	7.00	2.12			
Mar-03						57	9	6.33	2.18			



Checklist #14 - Resale - Qwest DSL Installation

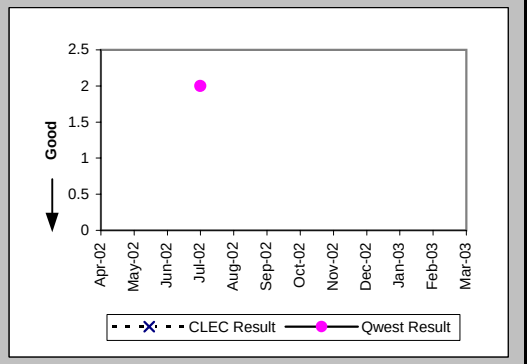
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						9	2	4.50	2.12			
Jul-02						62	4	15.50	15.09			
Aug-02						18	4	4.50	5.74			
Sep-02						20	3	6.67	3.79			
Oct-02						2	2	1.00	0.00			
Nov-02												
Dec-02												
Jan-03												
Feb-03						3	1	3.00				
Mar-03						6	1	6.00				



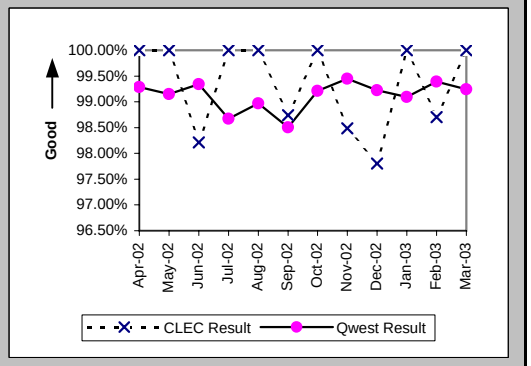
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02						2	1	2.00				
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

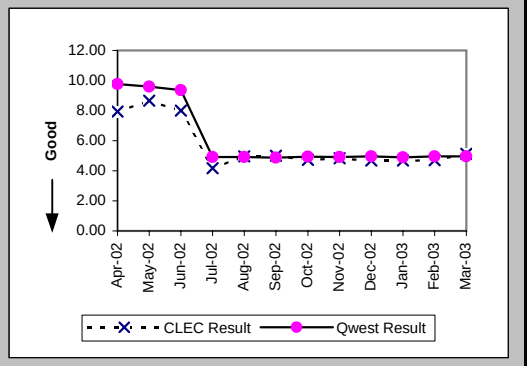
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	38	38	100.00%	0	0	4186	4216	99.29%	8.41%	-0.52	-1.32	No
May-02	34	34	100.00%	0	0	3720	3752	99.15%	9.20%	-0.54	-1.33	No
Jun-02	55	56	98.21%	0	0	3764	3789	99.34%	8.10%	0.89	-0.46	No
Jul-02	63	63	100.00%	0	0	4674	4737	98.67%	11.46%	-0.92	-1.56	No
Aug-02	87	87	100.00%	0	0	3370	3405	98.97%	10.09%	-0.94	-1.57	No
Sep-02	157	159	98.74%	0	1	3492	3545	98.50%	12.14%	-0.24	-1.15	No
Oct-02	150	150	100.00%	0	1	3014	3038	99.21%	8.85%	-1.07	-1.65	No
Nov-02	65	66	98.48%	0	1	2343	2356	99.45%	7.41%	0.88	-0.46	No
Dec-02	89	91	97.80%	0	0	2694	2715	99.23%	8.76%	1.29	-0.22	No
Jan-03	78	78	100.00%	0	2	3063	3091	99.09%	9.47%	-0.83	-1.51	No
Feb-03	76	77	98.70%	1	0	2279	2293	99.39%	7.79%	0.7	-0.57	No
Mar-03	82	82	100.00%	1	1	2486	2505	99.24%	8.68%	-0.78	-1.47	No



Checklist #14 - Resale - Qwest DSL Installation

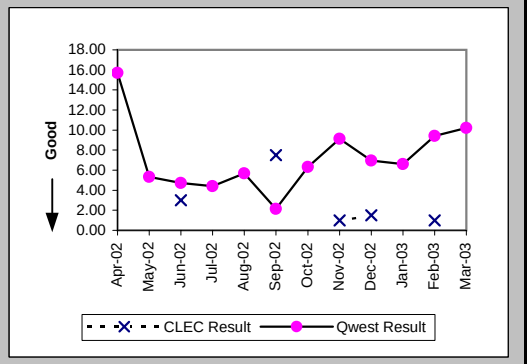
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	119	15	7.93	23	0	31245	3202	9.76	2.52	-2.8	-2.7	No
May-02	156	18	8.67	16	0	26839	2796	9.60	1.69	-2.33	-2.42	No
Jun-02	224	28	8.00	28	0	23761	2536	9.37	1.78	-4.05	-3.46	No
Jul-02	129	31	4.16	32	0	12649	2578	4.91	0.52	-7.93	-5.82	No
Aug-02	243	49	4.96	38	0	12559	2558	4.91	1.01	0.79	-0.52	No
Sep-02	675	135	5.00	24	1	13228	2712	4.88	0.62	2.23	0.36	Yes
Oct-02	562	119	4.72	31	1	11524	2336	4.93	1.21	-1.85	-2.12	No
Nov-02	256	53	4.83	13	1	8901	1809	4.92	0.77	-0.85	-1.51	No
Dec-02	276	59	4.68	32	0	8655	1749	4.95	1.43	-1.43	-1.87	No
Jan-03	206	44	4.68	34	2	12113	2470	4.90	1.20	-1.22	-1.74	No
Feb-03	235	50	4.70	28	0	9353	1889	4.95	0.89	-1.98	-2.2	No
Mar-03	215	42	5.12	41	1	10598	2139	4.95	1.40	1.16	-0.3	No



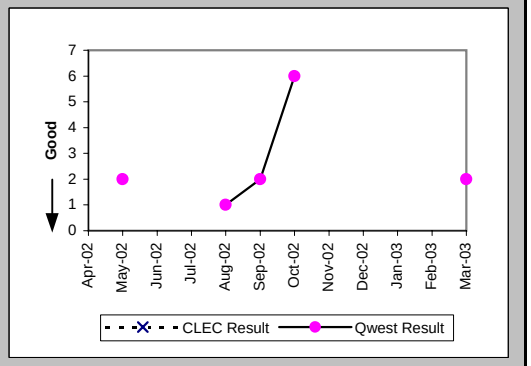
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						502	32	15.69	32.00			
May-02						171	32	5.34	7.19			
Jun-02	3	1	3.00	0	0	118	25	4.72	4.71	-0.36	-1.22	No
Jul-02						132	30	4.40	5.88			
Aug-02						199	35	5.69	7.34			
Sep-02	15	2	7.50	0	0	56	26	2.15	2.52	1.37	-0.17	No
Oct-02						158	25	6.32	8.88			
Nov-02	1	1	1.00	0	0	128	14	9.14	16.97	-0.46	-1.28	No
Dec-02	3	2	1.50	0	0	132	19	6.95	10.52	-0.7	-1.42	No
Jan-03						106	16	6.62	10.73			
Feb-03	1	1	1.00	1	0	132	14	9.43	14.11	-0.58	-1.35	No
Mar-03						184	18	10.22	9.82			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

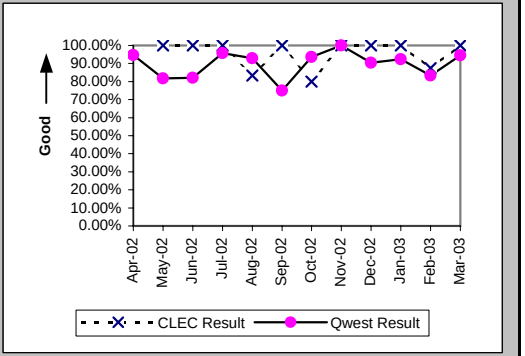
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02						2	1	2.00				
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02						2	1	2.00				
Oct-02						6	1	6.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						2	1	2.00				



Checklist #14 - Resale - Qwest DSL Installation

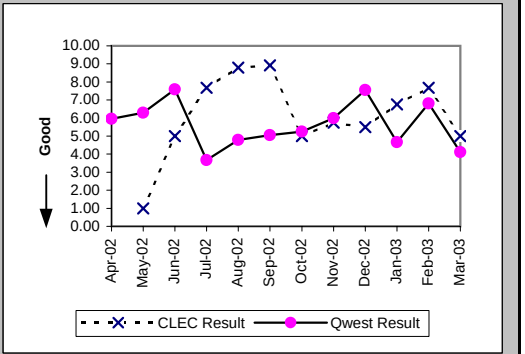
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						54	57	94.74%	22.33%			
May-02	1	1	100.00%	0	1	49	60	81.67%	38.69%	-0.47	-1.29	No
Jun-02	2	2	100.00%	0	0	23	28	82.14%	38.30%	-0.64	-1.39	No
Jul-02	4	4	100.00%	0	0	23	24	95.83%	19.98%	-0.39	-1.23	No
Aug-02	10	12	83.33%	0	0	26	28	92.86%	25.75%	0.83	-0.5	No
Sep-02	13	13	100.00%	0	0	15	20	75.00%	43.30%	-1.62	-1.99	No
Oct-02	4	5	80.00%	0	0	29	31	93.55%	24.57%	0.8	-0.51	No
Nov-02	5	5	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	19	21	90.48%	29.35%	-0.74	-1.45	No
Jan-03	10	10	100.00%	0	0	12	13	92.31%	26.65%	-0.69	-1.42	No
Feb-03	7	8	87.50%	0	0	15	18	83.33%	37.27%	-0.26	-1.16	No
Mar-03	13	13	100.00%	0	0	17	18	94.44%	22.91%	-0.67	-1.41	No



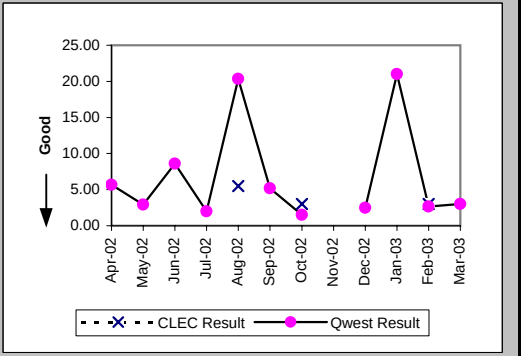
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						334	56	5.96	4.55			
May-02	1	1	1.00	0	1	359	57	6.30	5.17	-1.02	-1.62	No
Jun-02	5	1	5.00	1	0	205	27	7.59	8.34	-0.31	-1.19	No
Jul-02	23	3	7.67	1	0	88	24	3.67	4.06	1.36	-0.17	No
Aug-02	88	10	8.80	2	0	115	24	4.79	4.62	1.81	0.1	Yes
Sep-02	116	13	8.92	0	0	81	16	5.06	2.64	3.72	1.26	Yes
Oct-02	5	1	5.00	4	0	152	29	5.24	3.73	-0.06	-1.04	No
Nov-02	23	4	5.75	1	0	102	17	6.00	7.25	-0.06	-1.04	No
Dec-02	33	6	5.50	1	0	151	20	7.55	4.70	-0.94	-1.57	No
Jan-03	27	4	6.75	6	0	56	12	4.67	3.55	0.97	-0.41	No
Feb-03	46	6	7.67	2	0	109	16	6.81	6.18	0.38	-0.77	No
Mar-03	45	9	5.00	4	0	70	17	4.12	2.93	0.65	-0.61	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

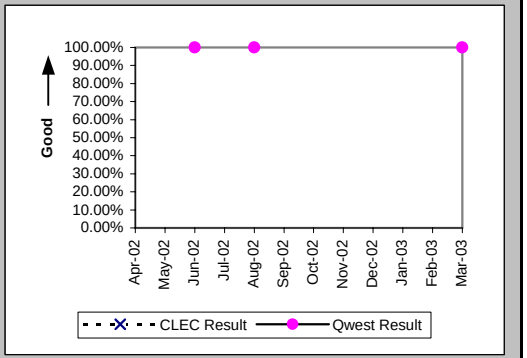
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						17	3	5.67	5.69			
May-02						32	11	2.91	1.87			
Jun-02						43	5	8.60	9.66			
Jul-02						2	1	2.00				
Aug-02	11	2	5.50	0	0	61	3	20.33	16.62	-0.98	-1.59	No
Sep-02						26	5	5.20	3.77			
Oct-02	3	1	3.00	0	0	3	2	1.50	0.71	0.74	-0.55	No
Nov-02												
Dec-02						5	2	2.50	2.12			
Jan-03						21	1	21.00				
Feb-03	3	1	3.00	0	0	8	3	2.67	2.08	0.02	-0.99	No
Mar-03						3	1	3.00				



Checklist #14 - Resale - Qwest DSL Installation

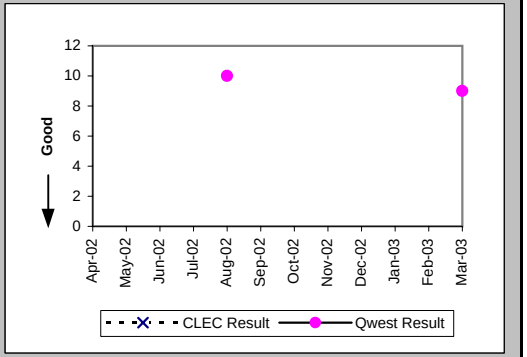
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						1	1	100.00%	0.00%			



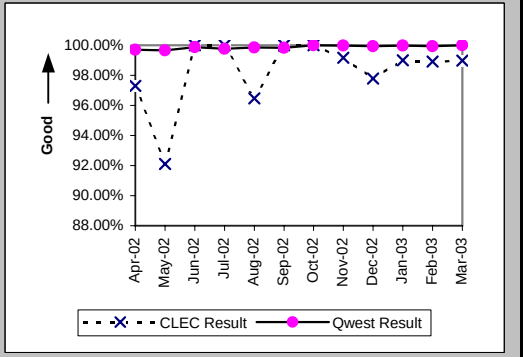
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						10	1	10.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						9	1	9.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

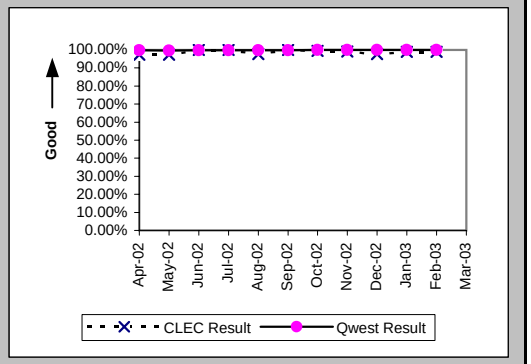
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	36	37	97.30%	0	0	4873	4888	99.69%	5.53%	1.57	-0.04	No
May-02	35	38	92.11%	0	0	4874	4891	99.65%	5.89%	3.58	1.18	Yes
Jun-02	48	48	100.00%	0	0	4597	4603	99.87%	3.61%	-0.25	-1.15	No
Jul-02	65	65	100.00%	0	0	5073	5085	99.76%	4.85%	-0.39	-1.24	No
Aug-02	82	85	96.47%	0	0	4842	4849	99.86%	3.80%	3.55	1.16	Yes
Sep-02	139	139	100.00%	0	0	4154	4161	99.83%	4.10%	-0.48	-1.29	No
Oct-02	170	170	100.00%			3973	3973	100.00%	N/A	N/A	N/A	
Nov-02	119	120	99.17%			3289	3290	99.97%	1.74%	1.88	0.14	Yes
Dec-02	88	90	97.78%			3069	3071	99.93%	2.55%	2.93	0.78	Yes
Jan-03	99	100	99.00%			3508	3509	99.97%	1.69%	1.99	0.21	Yes
Feb-03	91	92	98.91%			3262	3264	99.94%	2.47%	1.79	0.09	Yes
Mar-03	97	98	98.98%			2904	2904	100.00%	N/A	N/A	0.36	Yes



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

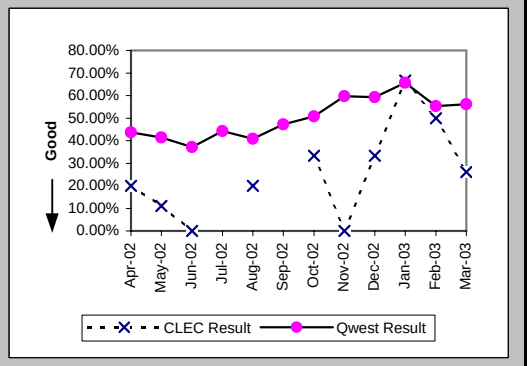
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	36	37	97.30%	0	0	4876	4888	99.75%	4.95%	1.68	0.02	Yes
May-02	37	38	97.37%	0	0	4877	4891	99.71%	5.34%	1.59	-0.03	No
Jun-02	48	48	100.00%	0	0	4598	4603	99.89%	3.29%	-0.23	-1.14	No
Jul-02	65	65	100.00%	0	0	5076	5085	99.82%	4.20%	-0.34	-1.21	No
Aug-02	83	85	97.65%	0	0	4843	4849	99.88%	3.52%	2.74	0.66	Yes
Sep-02	139	139	100.00%	0	0	4157	4161	99.90%	3.10%	-0.36	-1.22	No
Oct-02	169	170	99.41%	0	0	3973	3973	100.00%	N/A	N/A	0.31	Yes
Nov-02	119	120	99.17%	0	0	3290	3290	100.00%	N/A	N/A	0.34	Yes
Dec-02	88	90	97.78%	0	12	3069	3071	99.93%	2.55%	2.93	0.78	Yes
Jan-03	99	100	99.00%	0	0	3508	3509	99.97%	1.69%	1.99	0.21	Yes
Feb-03	91	92	98.91%	0	0	3263	3264	99.97%	1.75%	1.99	0.21	Yes
Mar-03												



Checklist #14 - Resale - Qwest DSL Repair

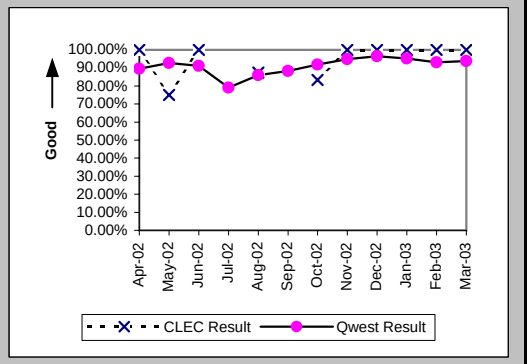
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	5	20.00%	0	0	333	761	43.76%	49.61%	-1.07	-1.65	No
May-02	1	9	11.11%	0	0	353	852	41.43%	49.26%	-1.84	-2.12	No
Jun-02	0	1	0.00%	0	0	297	798	37.22%	48.34%	-0.77	-1.47	No
Jul-02						488	1104	44.20%	49.66%			
Aug-02	2	10	20.00%	0	0	520	1273	40.85%	49.16%	-1.34	-1.81	No
Sep-02						516	1092	47.25%	49.92%			
Oct-02	3	9	33.33%	0	0	424	836	50.72%	49.99%	-1.04	-1.63	No
Nov-02	0	1	0.00%	0	0	373	625	59.68%	49.05%	-1.22	-1.74	No
Dec-02	2	6	33.33%	0	0	405	683	59.30%	49.13%	-1.29	-1.78	No
Jan-03	4	6	66.67%	0	0	596	908	65.64%	47.49%	0	-1	No
Feb-03	2	4	50.00%	0	0	1571	2838	55.36%	49.71%	-0.22	-1.13	No
Mar-03	6	23	26.09%	0	0	1564	2784	56.18%	49.62%	-2.9	-2.76	No



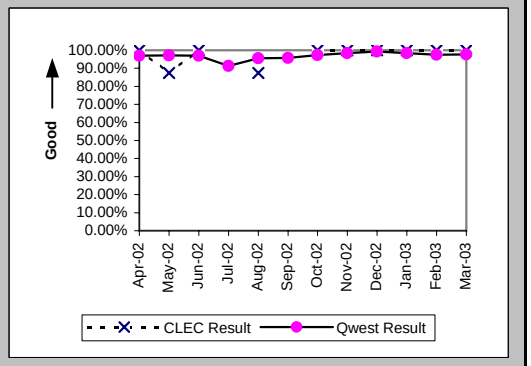
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	4	100.00%	1	0	383	428	89.49%	30.67%	-0.68	-1.41	No
May-02	6	8	75.00%	1	0	462	498	92.77%	25.90%	1.54	-0.07	No
Jun-02	1	1	100.00%	0	0	455	499	91.18%	28.36%	-0.31	-1.19	No
Jul-02						486	614	79.15%	40.62%			
Aug-02	7	8	87.50%	2	0	648	753	86.06%	34.64%	-0.12	-1.07	No
Sep-02						509	576	88.37%	32.06%			
Oct-02	5	6	83.33%	3	0	376	409	91.93%	27.24%	0.69	-0.58	No
Nov-02	1	1	100.00%	0	0	238	251	94.82%	22.16%	-0.23	-1.14	No
Dec-02	4	4	100.00%	2	0	268	278	96.40%	18.62%	-0.38	-1.23	No
Jan-03	2	2	100.00%	4	0	297	312	95.19%	21.39%	-0.32	-1.19	No
Feb-03	2	2	100.00%	2	0	228	245	93.06%	25.41%	-0.38	-1.23	No
Mar-03	3	3	100.00%	2	0	242	258	93.80%	24.12%	-0.44	-1.27	No



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

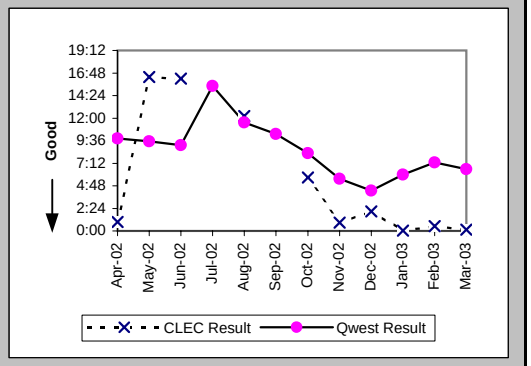
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	4	100.00%	1	0	415	428	96.96%	17.16%	-0.35	-1.21	No
May-02	7	8	87.50%	1	0	485	499	97.19%	16.51%	1.2	-0.27	No
Jun-02	1	1	100.00%	0	0	486	501	97.01%	17.04%	-0.18	-1.11	No
Jul-02						562	616	91.23%	28.28%			
Aug-02	7	8	87.50%	2	0	720	753	95.62%	20.47%	0.93	-0.44	No
Sep-02						551	576	95.66%	20.38%			
Oct-02	6	6	100.00%	3	0	399	410	97.32%	16.16%	-0.4	-1.25	No
Nov-02	1	1	100.00%	0	0	248	252	98.41%	12.50%	-0.13	-1.08	No
Dec-02	4	4	100.00%	2	0	276	278	99.28%	8.45%	-0.17	-1.1	No
Jan-03	2	2	100.00%	4	0	307	312	98.40%	12.56%	-0.18	-1.11	No
Feb-03	2	2	100.00%	2	0	239	245	97.55%	15.46%	-0.22	-1.14	No
Mar-03	3	3	100.00%	2	0	253	259	97.68%	15.04%	-0.27	-1.16	No



Checklist #14 - Resale - Qwest DSL Repair

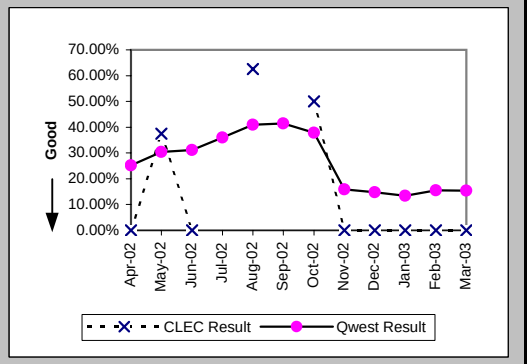
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3:48	4	0:57	1	0	4211:35	428	9:50	17:04	-1.04	-1.63	No
May-02	130:56	8	16:22	1	0	4751:59	499	9:31	21:16	1.16	-0.3	No
Jun-02	16:13	1	16:13	0	0	4569:06	501	9:07	16:08	0.75	-0.54	No
Jul-02						9502:13	616	15:26	26:18			
Aug-02	97:47	8	12:13	2	0	8687:44	753	11:32	20:36	0.43	-0.74	No
Sep-02						5940:23	576	10:19	18:30			
Oct-02	34:07	6	5:41	3	0	3397:55	410	8:17	14:27	-0.44	-1.27	No
Nov-02	0:54	1	0:54	0	0	1397:12	252	5:33	11:16	-0.41	-1.25	No
Dec-02	8:17	4	2:04	2	0	1194:23	278	4:18	9:00	-0.49	-1.3	No
Jan-03	0:03	2	0:02	4	0	1870:36	312	6:00	19:16	-0.44	-1.27	No
Feb-03	1:02	2	0:31	2	0	1788:05	245	7:18	16:21	-0.58	-1.36	No
Mar-03	0:23	3	0:08	2	0	1700:47	259	6:34	12:22	-0.9	-1.55	No



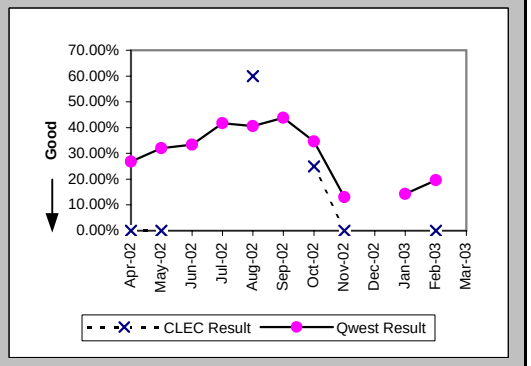
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	4	0.00%	1	0	108	428	25.23%	43.44%	-1.16	-1.7	No
May-02	3	8	37.50%	1	0	152	499	30.46%	46.02%	0.43	-0.74	No
Jun-02	0	1	0.00%	0	0	156	501	31.14%	46.31%	-0.67	-1.41	No
Jul-02						222	616	36.04%	48.01%			
Aug-02	5	8	62.50%	2	0	308	753	40.90%	49.17%	1.18	-0.28	No
Sep-02						239	576	41.49%	49.27%			
Oct-02	3	6	50.00%	3	0	155	410	37.80%	48.49%	0.58	-0.65	No
Nov-02	0	1	0.00%	0	0	40	252	15.87%	36.54%	-0.43	-1.26	No
Dec-02	0	4	0.00%	2	0	41	278	14.75%	35.46%	-0.83	-1.5	No
Jan-03	0	2	0.00%	4	0	42	312	13.46%	34.13%	-0.56	-1.34	No
Feb-03	0	2	0.00%	2	0	38	245	15.51%	36.20%	-0.6	-1.37	No
Mar-03	0	3	0.00%	2	0	40	259	15.44%	36.14%	-0.74	-1.45	No



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

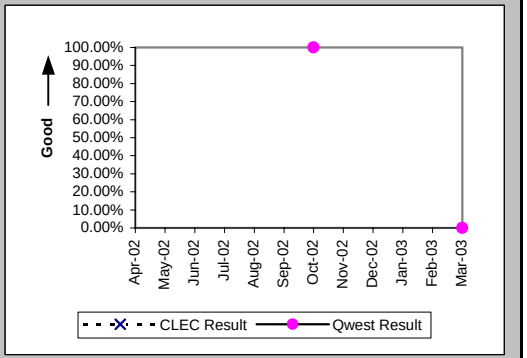
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	4	0.00%	1	0	80	298	26.85%	44.32%	-1.2	-1.73	No
May-02	0	2	0.00%	1	0	108	337	32.05%	46.67%	-0.97	-1.59	No
Jun-02						99	296	33.45%	47.18%			
Jul-02						142	341	41.64%	49.30%			
Aug-02	3	5	60.00%	2	0	175	431	40.60%	49.11%	0.81	-0.51	No
Sep-02						130	297	43.77%	49.61%			
Oct-02	1	4	25.00%	3	0	65	188	34.57%	47.56%	-0.4	-1.24	No
Nov-02	0	1	0.00%	0	0	19	146	13.01%	33.65%	-0.39	-1.23	No
Dec-02												
Jan-03						26	182	14.29%	34.99%			
Feb-03	0	2	0.00%	2	0	30	153	19.61%	39.70%	-0.69	-1.42	No
Mar-03												



Checklist #14 - Resale - Qwest DSL Repair

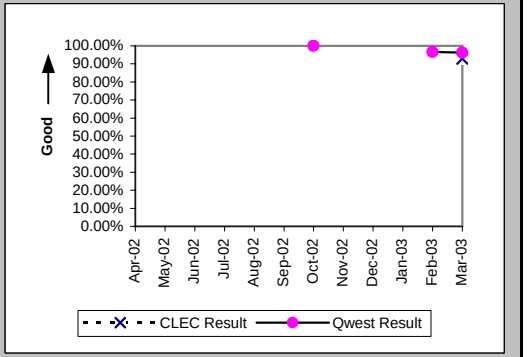
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						0	1	0.00%	0.00%			



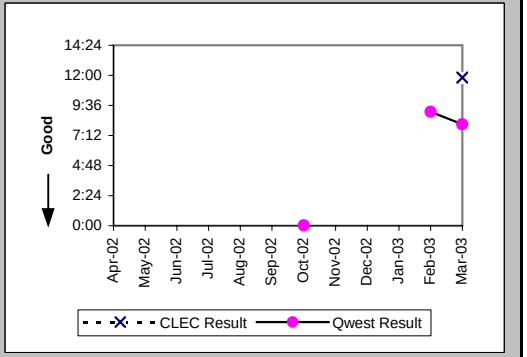
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						2	2	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						978	1013	96.54%	18.26%			
Mar-03	13	14	92.86%	4	0	920	956	96.23%	19.04%	0.63	-0.61	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

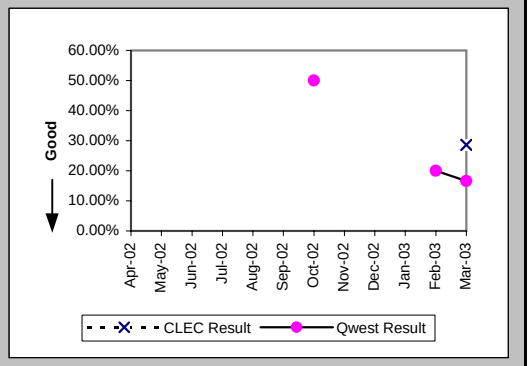
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0:03	2	0:02	0:01			
Nov-02												
Dec-02												
Jan-03												
Feb-03						9196:39	1013	9:05	17:58			
Mar-03	165:32	14	11:49	4	0	7740:07	956	8:06	21:56	0.91	-0.45	No



Checklist #14 - Resale - Qwest DSL Repair

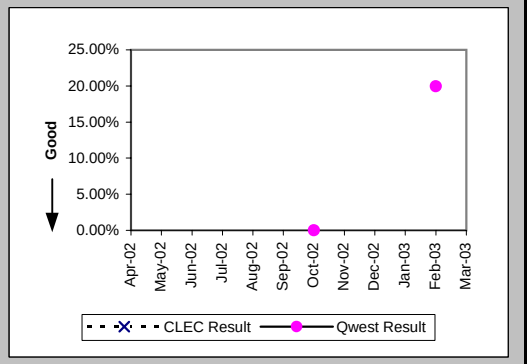
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						1	2	50.00%	50.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						203	1013	20.04%	40.03%			
Mar-03	4	14	28.57%	4	0	159	956	16.63%	37.24%	1.13	-0.31	No



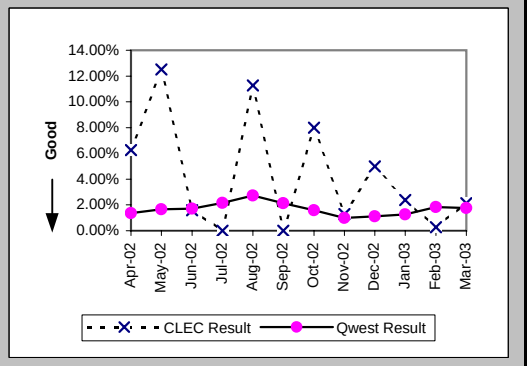
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02						0	1	0.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						122	611	19.97%	39.98%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

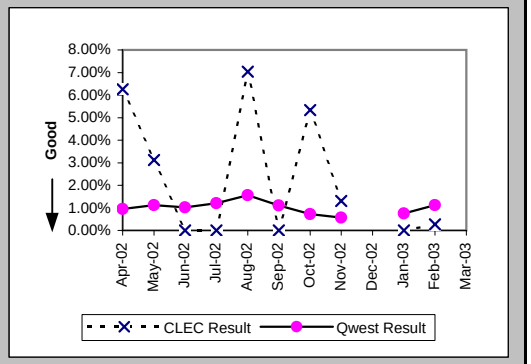
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	64	6.25%	1	0	428	31261	1.37%	11.62%	2.49	0.51	Yes
May-02	8	64	12.50%	1	0	499	30185	1.65%	12.75%	4.4	1.67	Yes
Jun-02	1	63	1.59%	0	0	501	29162	1.72%	12.99%	-0.08	-1.05	No
Jul-02	0	64	0.00%	0	0	616	28396	2.17%	14.57%	-1.19	-1.72	No
Aug-02	8	71	11.27%	2	0	753	27614	2.73%	16.29%	3.36	1.04	Yes
Sep-02	0	75	0.00%	0	0	576	26827	2.15%	14.49%	-1.28	-1.78	No
Oct-02	6	75	8.00%	3	0	412	26110	1.58%	12.46%	3.21	0.95	Yes
Nov-02	1	77	1.30%	0	0	252	25488	0.99%	9.89%	0.36	-0.78	No
Dec-02	4	80	5.00%	2	0	278	24920	1.12%	10.50%	2.46	0.5	Yes
Jan-03	2	84	2.38%	4	0	312	24421	1.28%	11.23%	0.87	-0.47	No
Feb-03	2	749	0.27%	2	0	1258	68553	1.84%	13.42%	-3.18	-2.93	No
Mar-03	17	798	2.13%	6	0	1215	68701	1.77%	13.18%	0.77	-0.53	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

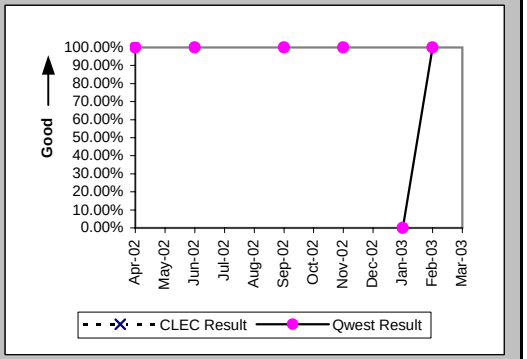
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	64	6.25%	1	0	298	31261	0.95%	9.72%	2.92	0.78	Yes
May-02	2	64	3.13%	1	0	337	30185	1.12%	10.51%	1.3	-0.21	No
Jun-02	0	63	0.00%	0	0	296	29162	1.02%	10.02%	-0.8	-1.49	No
Jul-02	0	64	0.00%	0	0	341	28396	1.20%	10.89%	-0.88	-1.54	No
Aug-02	5	71	7.04%	2	0	431	27614	1.56%	12.40%	2.76	0.68	Yes
Sep-02	0	75	0.00%	0	0	297	26827	1.11%	10.46%	-0.92	-1.56	No
Oct-02	4	75	5.33%	3	0	189	26110	0.72%	8.48%	3.05	0.86	Yes
Nov-02	1	77	1.30%	0	0	146	25488	0.57%	7.55%	0.78	-0.52	No
Dec-02												
Jan-03	0	84	0.00%	0	0	182	24421	0.75%	8.60%	-0.79	-1.48	No
Feb-03	2	749	0.27%	2	0	764	68553	1.11%	10.50%	-2.2	-2.34	No
Mar-03												



Checklist #14 - Resale - Primary ISDN Installation

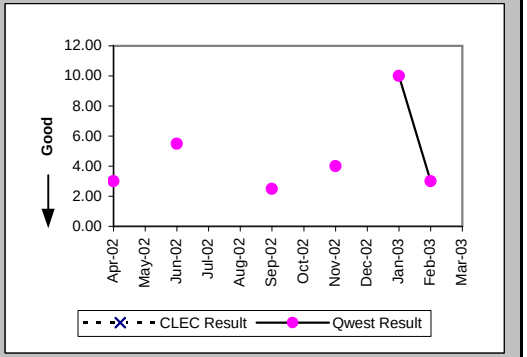
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						5	5	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						2	2	100.00%	0.00%			
Oct-02												
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03						0	1	0.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			
Mar-03												



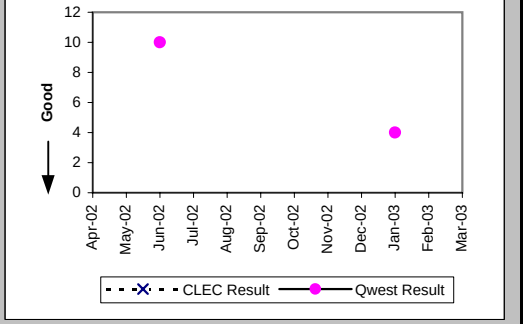
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	1	3.00				
May-02												
Jun-02						33	6	5.50	7.34			
Jul-02												
Aug-02												
Sep-02						5	2	2.50	0.71			
Oct-02												
Nov-02						4	1	4.00				
Dec-02												
Jan-03						10	1	10.00				
Feb-03						3	1	3.00				
Mar-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

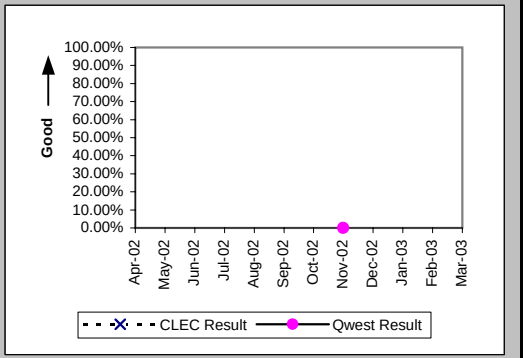
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						10	1	10.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						4	1	4.00				
Feb-03												
Mar-03												



Checklist #14 - Resale - Primary ISDN Installation

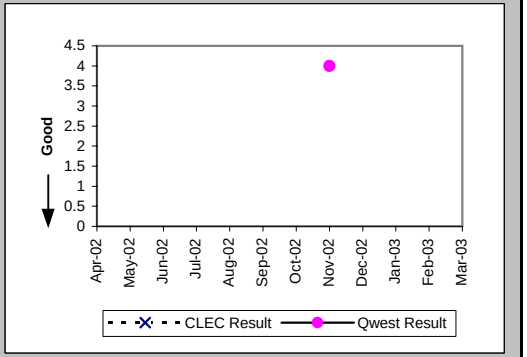
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						0	1	0.00%	0.00%			
Dec-02												
Jan-03												
Feb-03												
Mar-03												



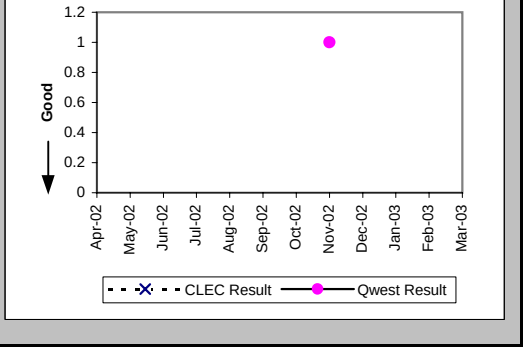
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						4	1	4.00				
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

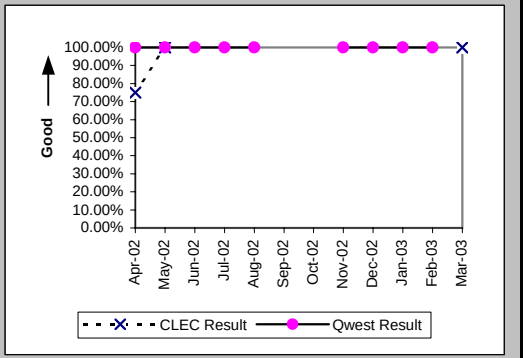
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Primary ISDN Installation

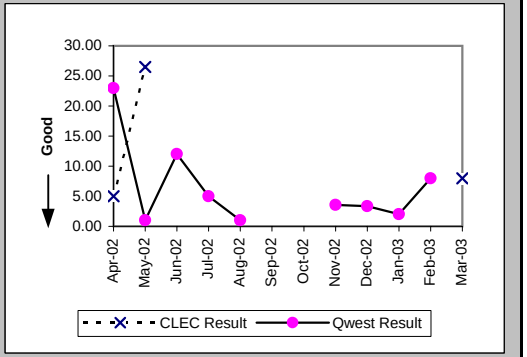
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	4	75.00%	0	0	1	1	100.00%	N/A	N/A	-0.96	No
May-02	1	1	100.00%	1	1	2	2	100.00%	N/A	N/A	N/A	
Jun-02						2	2	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02												
Oct-02												
Nov-02						14	14	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						1	1	100.00%	0.00%			
Mar-03	1	1	100.00%	0	0							



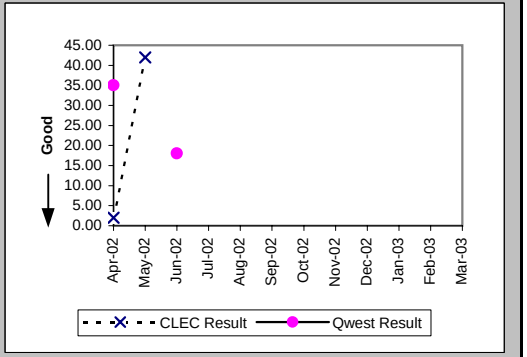
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20	4	5.00	0	0	46	2	23.00	32.53	-0.64	-1.39	No
May-02	53	2	26.50	0	1	2	2	1.00	1.41	0.97	-0.41	No
Jun-02						24	2	12.00	15.56			
Jul-02						5	1	5.00				
Aug-02						1	1	1.00				
Sep-02												
Oct-02												
Nov-02						50	14	3.57	0.94			
Dec-02						10	3	3.33	1.15			
Jan-03						2	1	2.00				
Feb-03						8	1	8.00				
Mar-03	8	1	8.00	0	0							



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

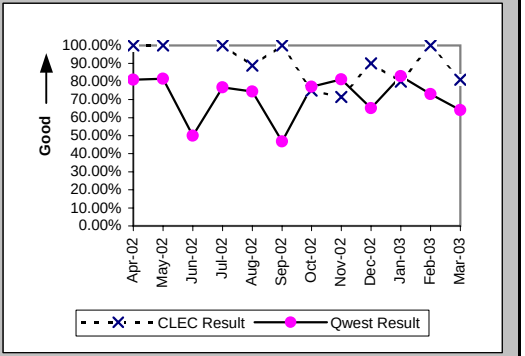
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	1	2.00	0	0	35	1	35.00				
May-02	42	1	42.00	0	0							
Jun-02						54	3	18.00	15.72			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Primary ISDN Installation

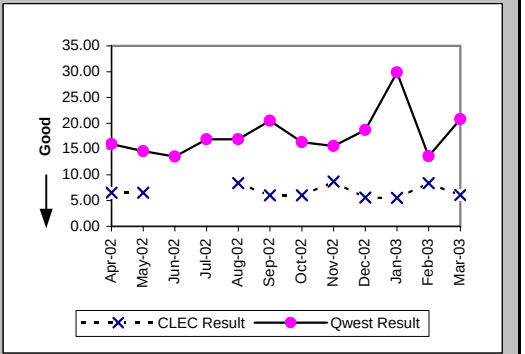
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	7	100.00%	0	0	30	37	81.08%	39.17%	-1.17	-1.71	No
May-02	6	6	100.00%	0	0	31	38	81.58%	38.77%	-1.08	-1.66	No
Jun-02						23	46	50.00%	50.00%			
Jul-02	1	1	100.00%	0	1	43	56	76.79%	42.22%	-0.54	-1.33	No
Aug-02	8	9	88.89%	0	0	35	47	74.47%	43.60%	-0.91	-1.55	No
Sep-02	3	3	100.00%	1	1	22	47	46.81%	49.90%	-1.79	-2.09	No
Oct-02	3	4	75.00%	0	0	37	48	77.08%	42.03%	0.08	-0.95	No
Nov-02	5	7	71.43%	0	0	43	53	81.13%	39.13%	0.57	-0.65	No
Dec-02	9	10	90.00%	0	0	30	46	65.22%	47.63%	-1.49	-1.91	No
Jan-03	4	5	80.00%	2	2	34	41	82.93%	37.63%	0.14	-0.91	No
Feb-03	8	8	100.00%	0	0	27	37	72.97%	44.41%	-1.56	-1.95	No
Mar-03	17	21	80.95%	1	0	34	53	64.15%	47.96%	-1.36	-1.83	No



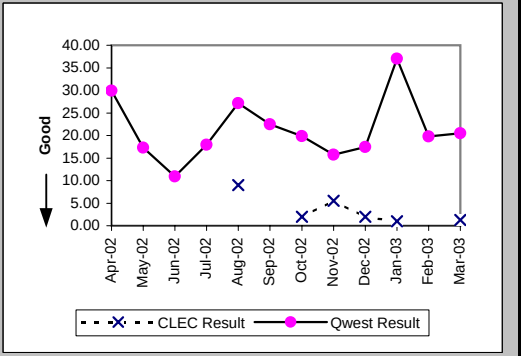
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	26	4	6.50	3	0	1262	79	15.97	18.85	-0.98	-1.6	No
May-02	26	4	6.50	2	0	1956	134	14.60	9.66	-1.65	-2	No
Jun-02						1002	74	13.54	9.82			
Jul-02						1590	94	16.91	13.88			
Aug-02	42	5	8.40	4	0	1283	76	16.88	19.74	-0.93	-1.57	No
Sep-02	18	3	6.00	1	1	1906	93	20.49	17.96	-1.38	-1.84	No
Oct-02	18	3	6.00	1	0	1354	83	16.31	15.82	-1.11	-1.67	No
Nov-02	52	6	8.67	1	0	934	60	15.57	11.70	-1.38	-1.84	No
Dec-02	50	9	5.56	1	0	1160	62	18.71	13.30	-2.77	-2.69	No
Jan-03	22	4	5.50	3	2	2359	79	29.86	19.66	-2.42	-2.47	No
Feb-03	67	8	8.38	0	0	599	44	13.61	12.52	-1.09	-1.66	No
Mar-03	103	17	6.06	5	0	1248	60	20.80	22.51	-2.38	-2.45	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

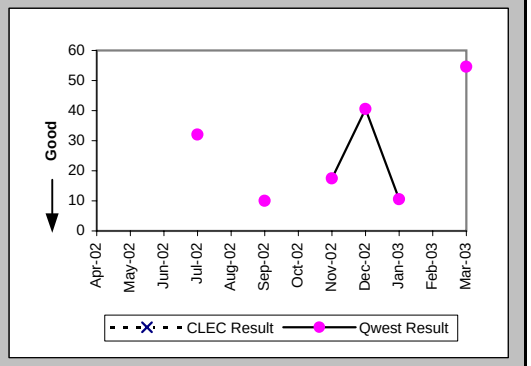
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						479	16	29.94	31.61			
May-02						380	22	17.27	14.78			
Jun-02						339	31	10.94	11.33			
Jul-02						591	33	17.91	15.01			
Aug-02	9	1	9.00	0	0	516	19	27.16	26.82	-0.66	-1.4	No
Sep-02						765	34	22.50	23.01			
Oct-02	2	1	2.00	0	0	457	23	19.87	22.89	-0.76	-1.46	No
Nov-02	11	2	5.50	0	0	252	16	15.75	15.31	-0.89	-1.54	No
Dec-02	2	1	2.00	0	0	419	24	17.46	13.82	-1.1	-1.67	No
Jan-03	1	1	1.00	2	2	1554	42	37.00	9.54	-3.73	-3.27	No
Feb-03						218	11	19.82	14.80			
Mar-03	5	4	1.25	1	0	389	19	20.47	18.26	-1.91	-2.16	No



Checklist #14 - Resale - Primary ISDN Installation

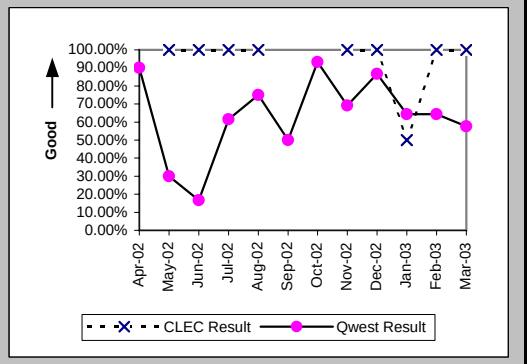
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02						32	1	32.00				
Aug-02												
Sep-02						10	1	10.00				
Oct-02												
Nov-02						35	2	17.50	20.51			
Dec-02						81	2	40.50	0.71			
Jan-03						21	2	10.50	9.19			
Feb-03												
Mar-03						273	5	54.60	43.07			



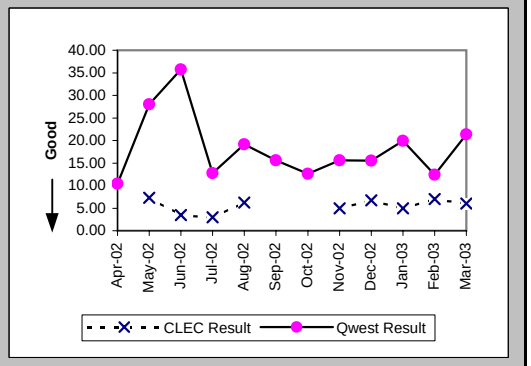
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						9	10	90.00%	30.00%			
May-02	7	7	100.00%	0	0	15	50	30.00%	45.83%	-3.79	-3.3	No
Jun-02	2	2	100.00%	0	0	5	30	16.67%	37.27%	-3.06	-2.86	No
Jul-02	2	2	100.00%	1	0	16	26	61.54%	48.65%	-1.08	-1.65	No
Aug-02	4	4	100.00%	0	0	6	8	75.00%	43.30%	-0.94	-1.57	No
Sep-02						2	4	50.00%	50.00%			
Oct-02						28	30	93.33%	24.94%			
Nov-02	1	1	100.00%	0	0	9	13	69.23%	46.15%	-0.64	-1.39	No
Dec-02	5	5	100.00%	0	0	13	15	86.67%	33.99%	-0.76	-1.46	No
Jan-03	1	2	50.00%	0	0	9	14	64.29%	47.92%	0.24	-0.85	No
Feb-03	1	1	100.00%	0	0	9	14	64.29%	47.92%	-0.72	-1.44	No
Mar-03	1	1	100.00%	0	1	15	26	57.69%	49.40%	-0.84	-1.51	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

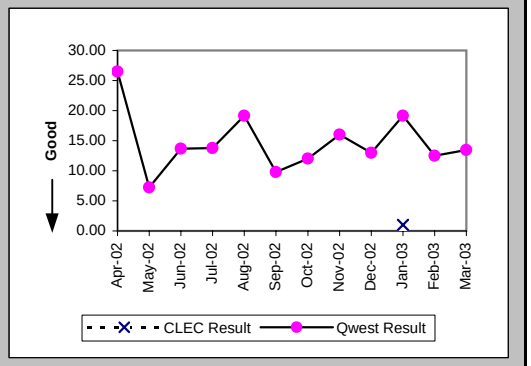
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						510	49	10.41	7.37			
May-02	44	6	7.33	1	0	1653	59	28.02	21.19	-2.28	-2.39	No
Jun-02	7	2	3.50	0	0	1716	48	35.75	29.78	-1.5	-1.91	No
Jul-02	6	2	3.00	1	0	409	32	12.78	8.64	-1.55	-1.94	No
Aug-02	25	4	6.25	0	0	268	14	19.14	17.37	-1.31	-1.8	No
Sep-02						156	10	15.60	5.80			
Oct-02						506	40	12.65	7.34			
Nov-02	5	1	5.00	0	0	218	14	15.57	12.41	-0.82	-1.5	No
Dec-02	27	4	6.75	1	0	279	18	15.50	9.04	-1.75	-2.06	No
Jan-03	5	1	5.00	1	0	299	15	19.93	15.53	-0.93	-1.57	No
Feb-03	7	1	7.00	0	0	186	15	12.40	8.58	-0.61	-1.37	No
Mar-03	6	1	6.00	0	1	470	22	21.36	19.66	-0.76	-1.46	No



Checklist #14 - Resale - Primary ISDN Installation

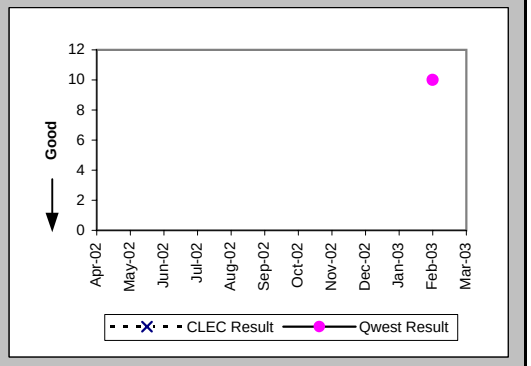
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						53	2	26.50	31.82			
May-02						303	42	7.21	9.68			
Jun-02						628	46	13.65	8.50			
Jul-02						193	14	13.79	6.78			
Aug-02						134	7	19.14	18.70			
Sep-02						49	5	9.80	2.17			
Oct-02						84	7	12.00	10.02			
Nov-02						112	7	16.00	9.18			
Dec-02						65	5	13.00	10.56			
Jan-03	1	1	1.00	0	0	115	6	19.17	20.52	-0.82	-1.5	No
Feb-03						50	4	12.50	11.68			
Mar-03						175	13	13.46	15.60			



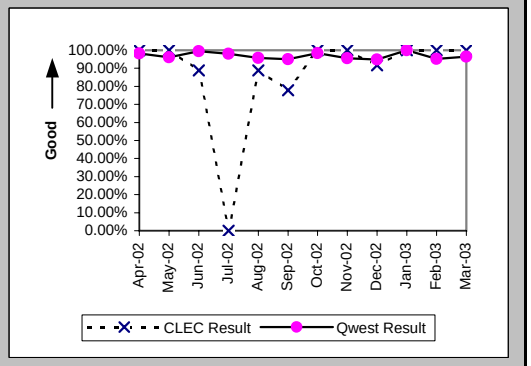
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						10	1	10.00				
Mar-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

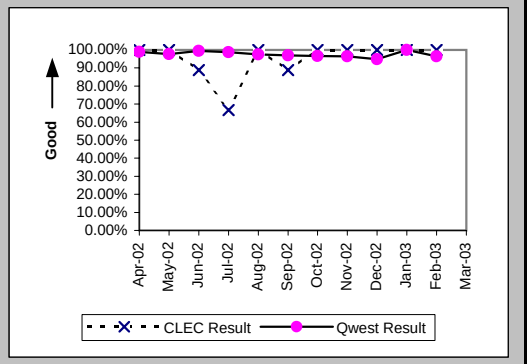
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	0	0	171	174	98.28%	13.02%	-0.37	-1.22	No
May-02	13	13	100.00%	0	0	170	177	96.05%	19.49%	-0.71	-1.43	No
Jun-02	8	9	88.89%	0	0	181	182	99.45%	7.39%	1.74	0.06	Yes
Jul-02	0	3	0.00%	0	0	148	151	98.01%	13.95%	4.28	1.6	Yes
Aug-02	8	9	88.89%	0	0	114	119	95.80%	20.06%	0.8	-0.51	No
Sep-02	7	9	77.78%	0	0	96	101	95.05%	21.69%	1.64	0	No
Oct-02	4	4	100.00%			118	120	98.33%	12.80%	-0.26	-1.16	No
Nov-02	6	6	100.00%			110	115	95.65%	20.39%	-0.51	-1.31	No
Dec-02	11	12	91.67%			93	98	94.90%	22.00%	0.43	-0.74	No
Jan-03	12	12	100.00%			98	98	100.00%	N/A	N/A	N/A	
Feb-03	9	9	100.00%			81	85	95.29%	21.18%	-0.63	-1.39	No
Mar-03	17	17	100.00%			81	84	96.43%	18.56%	-0.72	-1.44	No



Checklist #14 - Resale - Primary ISDN Installation

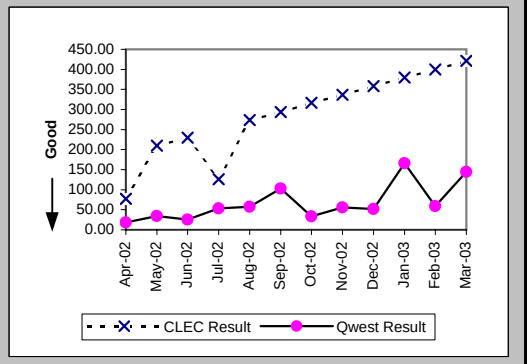
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	8	100.00%	0	0	172	174	98.85%	10.66%	-0.3	-1.18	No
May-02	13	13	100.00%	0	0	173	177	97.74%	14.86%	-0.53	-1.32	No
Jun-02	8	9	88.89%	0	0	181	182	99.45%	7.39%	1.74	0.06	Yes
Jul-02	2	3	66.67%	0	0	149	151	98.68%	11.43%	1.95	0.19	Yes
Aug-02	9	9	100.00%	0	0	116	119	97.48%	15.68%	-0.47	-1.28	No
Sep-02	8	9	88.89%	0	0	98	101	97.03%	16.98%	0.99	-0.4	No
Oct-02	4	4	100.00%	0	0	116	120	96.67%	17.95%	-0.37	-1.22	No
Nov-02	6	6	100.00%	0	0	111	115	96.52%	18.32%	-0.45	-1.28	No
Dec-02	12	12	100.00%	0	13	93	98	94.90%	22.00%	-0.76	-1.46	No
Jan-03	12	12	100.00%	0	0	98	98	100.00%	N/A	N/A	N/A	
Feb-03	9	9	100.00%	0	0	82	85	96.47%	18.45%	-0.55	-1.33	No
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

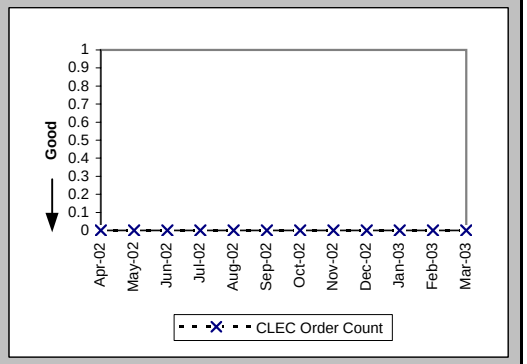
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	233	3	77.67	0	0	690	37	18.65	52.66	1.05	-0.36	No
May-02	210	1	210.00	0	0	860	25	34.40	67.83	1.22	-0.26	No
Jun-02	230	1	230.00	0	0	869	34	25.56	62.83	1.46	-0.11	No
Jul-02	252	2	126.00	0	0	1074	20	53.70	82.81	0.78	-0.53	No
Aug-02	274	1	274.00	0	0	1209	21	57.57	88.15	1.2	-0.27	No
Sep-02	294	1	294.00	0	0	822	8	102.75	145.83	0.51	-0.69	No
Oct-02	317	1	317.00	0	0	1419	42	33.79	73.87	1.63	-0.01	No
Nov-02	337	1	337.00	0	0	1629	29	56.17	89.87	1.28	-0.22	No
Dec-02	358	1	358.00	0	0	1145	22	52.05	113.77	1.3	-0.21	No
Jan-03	380	1	380.00	0	0	1162	7	166.00	175.49	0.44	-0.73	No
Feb-03	400	1	400.00	0	0	1424	24	59.33	121.65	1.27	-0.23	No
Mar-03	421	1	421.00	0	0	1012	7	144.57	217.96	0.41	-0.75	No



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

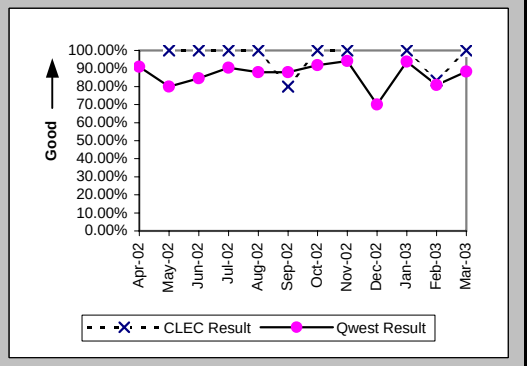
Date	CLEC Order Count
Apr-02	0
May-02	0
Jun-02	0
Jul-02	0
Aug-02	0
Sep-02	0
Oct-02	0
Nov-02	0
Dec-02	0
Jan-03	0
Feb-03	0
Mar-03	0



Checklist #14 - Resale - Primary ISDN Repair

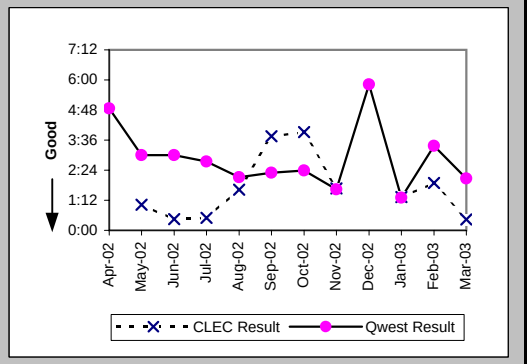
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						20	22	90.91%	28.75%			
May-02	1	1	100.00%	0	0	32	40	80.00%	40.00%	-0.49	-1.3	No
Jun-02	1	1	100.00%	1	0	11	13	84.62%	36.08%	-0.41	-1.25	No
Jul-02	4	4	100.00%	2	0	19	21	90.48%	29.35%	-0.59	-1.36	No
Aug-02	1	1	100.00%	0	0	29	33	87.88%	32.64%	-0.37	-1.22	No
Sep-02	4	5	80.00%	1	0	22	25	88.00%	32.50%	0.39	-0.76	No
Oct-02	1	1	100.00%	1	0	34	37	91.89%	27.30%	-0.29	-1.18	No
Nov-02	2	2	100.00%	0	0	16	17	94.12%	23.53%	-0.33	-1.2	No
Dec-02						21	30	70.00%	45.83%			
Jan-03	2	2	100.00%	4	0	15	16	93.75%	24.21%	-0.34	-1.21	No
Feb-03	5	6	83.33%	3	0	21	26	80.77%	39.41%	-0.14	-1.09	No
Mar-03	1	1	100.00%	2	0	15	17	88.24%	32.22%	-0.35	-1.22	No



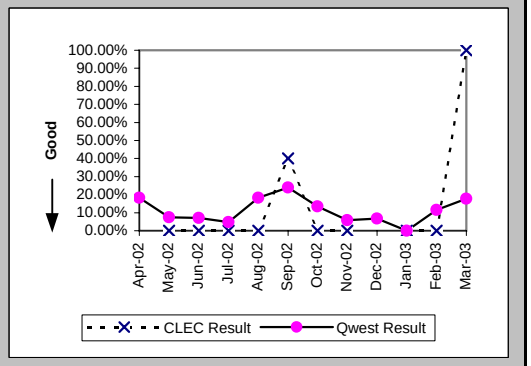
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						107:10	22	4:52	16:03			
May-02	1:01	1	1:01	0	0	119:47	40	3:00	6:29	-0.3	-1.18	No
Jun-02	0:27	1	0:27	1	0	39:03	13	3:00	6:27	-0.38	-1.23	No
Jul-02	1:59	4	0:30	2	0	57:45	21	2:45	4:49	-0.86	-1.52	No
Aug-02	1:37	1	1:37	0	0	69:37	33	2:07	2:17	-0.21	-1.13	No
Sep-02	18:46	5	3:45	1	0	57:21	25	2:18	4:05	0.77	-0.53	No
Oct-02	3:55	1	3:55	1	0	87:58	37	2:23	4:15	1.22	-0.26	No
Nov-02	3:20	2	1:40	0	0	27:42	17	1:38	1:47	0.47	-0.71	No
Dec-02						174:28	30	5:49	10:18			
Jan-03	2:40	2	1:20	4	0	20:51	16	1:18	1:28	0.35	-0.79	No
Feb-03	11:15	6	1:53	3	0	87:22	26	3:22	5:32	-0.59	-1.36	No
Mar-03	0:26	1	0:26	2	0	35:09	17	2:04	2:12	-0.72	-1.44	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

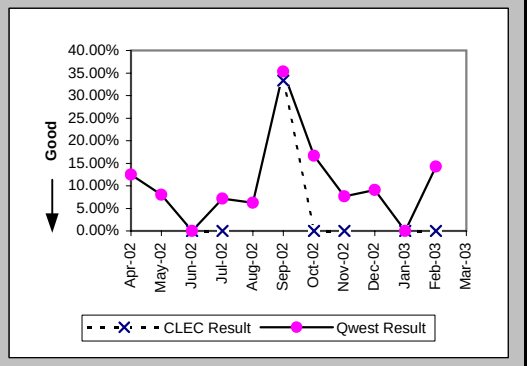
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						4	22	18.18%	38.57%			
May-02	0	1	0.00%	0	0	3	40	7.50%	26.34%	-0.28	-1.17	No
Jun-02	0	1	0.00%	1	0	1	14	7.14%	25.75%	-0.27	-1.16	No
Jul-02	0	4	0.00%	2	0	1	21	4.76%	21.30%	-0.41	-1.25	No
Aug-02	0	1	0.00%	0	0	6	33	18.18%	38.57%	-0.46	-1.28	No
Sep-02	2	5	40.00%	1	0	6	25	24.00%	42.71%	0.65	-0.6	No
Oct-02	0	1	0.00%	1	0	5	37	13.51%	34.19%	-0.39	-1.24	No
Nov-02	0	2	0.00%	0	0	1	17	5.88%	23.53%	-0.33	-1.2	No
Dec-02						2	30	6.67%	24.94%			
Jan-03	0	2	0.00%	4	0	0	16	0.00%	N/A	N/A	N/A	
Feb-03	0	6	0.00%	3	0	3	26	11.54%	31.95%	-0.8	-1.48	No
Mar-03	1	1	100.00%	2	0	3	17	17.65%	38.12%	1.27	-0.23	No



Checklist #14 - Resale - Primary ISDN Repair

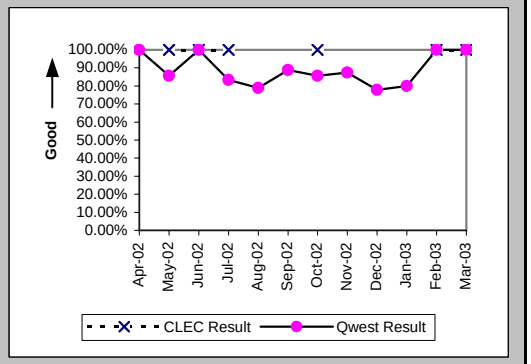
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	8	12.50%	33.07%			
May-02						2	25	8.00%	27.13%			
Jun-02	0	1	0.00%	1	0	0	7	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	2	0	1	14	7.14%	25.75%	-0.27	-1.16	No
Aug-02						1	16	6.25%	24.21%			
Sep-02	1	3	33.33%	1	0	6	17	35.29%	47.79%	-0.07	-1.04	No
Oct-02	0	1	0.00%	1	0	4	24	16.67%	37.27%	-0.44	-1.27	No
Nov-02	0	2	0.00%	0	0	1	13	7.69%	26.65%	-0.38	-1.23	No
Dec-02						2	22	9.09%	28.75%			
Jan-03	0	1	0.00%	4	0	0	12	0.00%	N/A	N/A	N/A	
Feb-03	0	6	0.00%	3	0	3	21	14.29%	34.99%	-0.88	-1.54	No
Mar-03												



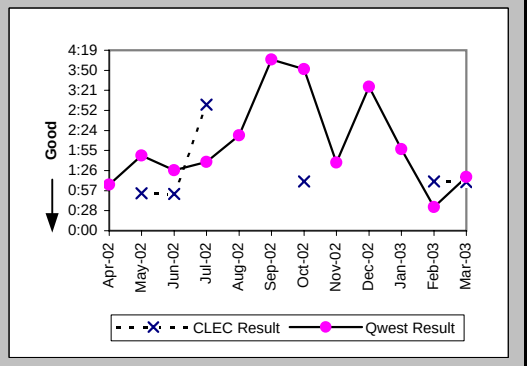
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	5	6	83.33%	37.27%	-0.55	-1.33	No
Aug-02						15	19	78.95%	40.77%			
Sep-02						8	9	88.89%	31.43%			
Oct-02	2	2	100.00%	0	0	6	7	85.71%	34.99%	-0.51	-1.31	No
Nov-02						7	8	87.50%	33.07%			
Dec-02						7	9	77.78%	41.57%			
Jan-03						4	5	80.00%	40.00%			
Feb-03	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

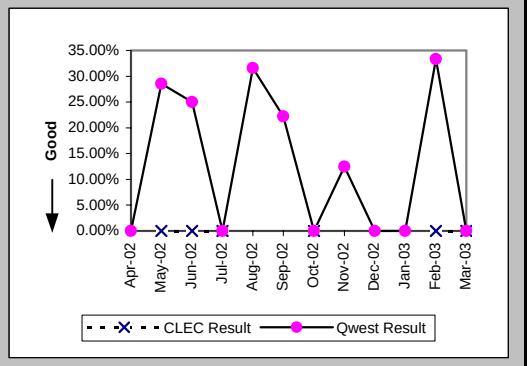
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5:28	5	1:06	1:08			
May-02	0:54	1	0:54	0	0	12:38	7	1:48	1:32	-0.55	-1.34	No
Jun-02	0:53	1	0:53	0	0	11:33	8	1:27	1:30	-0.35	-1.21	No
Jul-02	6:01	2	3:01	0	0	9:57	6	1:39	1:30	0.93	-0.43	No
Aug-02						43:27	19	2:17	2:42			
Sep-02						36:55	9	4:06	8:44			
Oct-02	2:21	2	1:11	0	0	27:02	7	3:52	4:54	-0.68	-1.42	No
Nov-02						13:05	8	1:38	2:29			
Dec-02						31:03	9	3:27	3:57			
Jan-03						9:46	5	1:57	2:28			
Feb-03	2:22	2	1:11	0	0	1:43	3	0:34	0:17	0.71	-0.57	No
Mar-03	2:19	2	1:10	2	0	10:14	8	1:17	0:48	-0.19	-1.12	No



Checklist #14 - Resale - Primary ISDN Repair

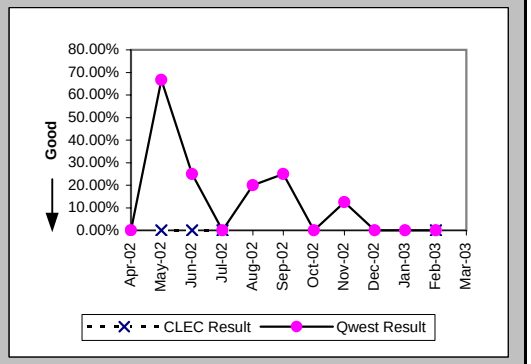
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	5	0.00%	0.00%			
May-02	0	1	0.00%	0	0	2	7	28.57%	45.18%	-0.59	-1.36	No
Jun-02	0	1	0.00%	0	0	2	8	25.00%	43.30%	-0.54	-1.33	No
Jul-02	0	2	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02						6	19	31.58%	46.48%			
Sep-02						2	9	22.22%	41.57%			
Oct-02	0	2	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Nov-02						1	8	12.50%	33.07%			
Dec-02						0	9	0.00%	0.00%			
Jan-03						0	5	0.00%	0.00%			
Feb-03	0	2	0.00%	0	0	1	3	33.33%	47.14%	-0.77	-1.47	No
Mar-03	0	2	0.00%	2	0	0	8	0.00%	N/A	N/A	N/A	



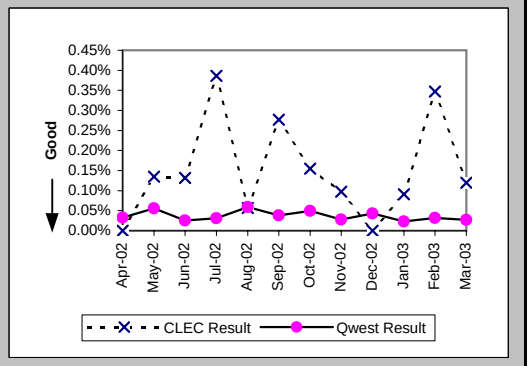
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	2	0.00%	0.00%			
May-02	0	1	0.00%	0	0	2	3	66.67%	47.14%	-1.22	-1.74	No
Jun-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Jul-02	0	2	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Aug-02						2	10	20.00%	40.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						0	7	0.00%	0.00%			
Nov-02						1	8	12.50%	33.07%			
Dec-02						0	6	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

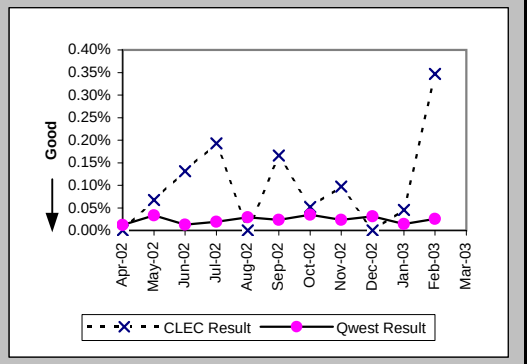
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1148	0.00%	0	0	27	82930	0.03%	1.80%	-0.61	-1.37	No
May-02	2	1481	0.14%	0	0	47	84534	0.06%	2.36%	1.29	-0.22	No
Jun-02	2	1522	0.13%	1	0	22	85919	0.03%	1.60%	2.56	0.55	Yes
Jul-02	6	1553	0.39%	2	0	27	87559	0.03%	1.76%	7.91	3.81	Yes
Aug-02	1	1759	0.06%	0	0	52	88422	0.06%	2.42%	-0.03	-1.02	No
Sep-02	5	1807	0.28%	3	0	34	88660	0.04%	1.96%	5.12	2.11	Yes
Oct-02	3	1937	0.15%	1	0	44	89252	0.05%	2.22%	2.07	0.26	Yes
Nov-02	2	2055	0.10%	0	0	25	90036	0.03%	1.67%	1.87	0.14	Yes
Dec-02	0	2106	0.00%	0	0	39	90535	0.04%	2.08%	-0.94	-1.57	No
Jan-03	2	2191	0.09%	4	0	21	91018	0.02%	1.52%	2.08	0.26	Yes
Feb-03	8	2306	0.35%	3	0	29	91233	0.03%	1.78%	8.38	4.1	Yes
Mar-03	3	2509	0.12%	4	0	25	92390	0.03%	1.64%	2.78	0.69	Yes



Checklist #14 - Resale - Primary ISDN Repair

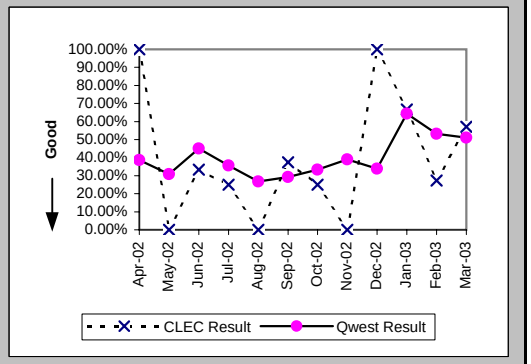
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	1148	0.00%	0	0	10	82930	0.01%	1.10%	-0.37	-1.22	No
May-02	1	1481	0.07%	0	0	28	84534	0.03%	1.82%	0.72	-0.56	No
Jun-02	2	1522	0.13%	1	0	11	85919	0.01%	1.13%	4.05	1.46	Yes
Jul-02	3	1553	0.19%	2	0	17	87559	0.02%	1.39%	4.87	1.96	Yes
Aug-02	0	1759	0.00%	0	0	26	88422	0.03%	1.71%	-0.71	-1.43	No
Sep-02	3	1807	0.17%	3	0	21	88660	0.02%	1.54%	3.89	1.37	Yes
Oct-02	1	1937	0.05%	1	0	31	89252	0.03%	1.86%	0.39	-0.76	No
Nov-02	2	2055	0.10%	0	0	21	90036	0.02%	1.53%	2.17	0.32	Yes
Dec-02	0	2106	0.00%	0	0	28	90535	0.03%	1.76%	-0.8	-1.49	No
Jan-03	1	2191	0.05%	4	0	13	91018	0.01%	1.20%	1.21	-0.26	No
Feb-03	8	2306	0.35%	3	0	23	91233	0.03%	1.59%	9.61	4.84	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

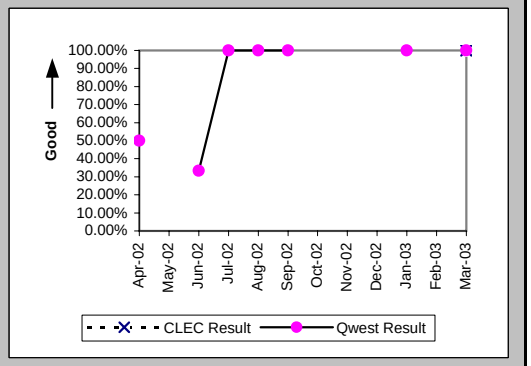
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	100.00%	0	0	17	44	38.64%	48.69%	0.85	-0.48	No
May-02	0	2	0.00%	0	0	21	68	30.88%	46.20%	-0.93	-1.57	No
Jun-02	1	3	33.33%	0	0	18	40	45.00%	49.75%	-0.39	-1.24	No
Jul-02	2	8	25.00%	0	0	15	42	35.71%	47.92%	-0.58	-1.35	No
Aug-02	0	1	0.00%	0	0	19	71	26.76%	44.27%	-0.6	-1.36	No
Sep-02	3	8	37.50%	0	0	14	48	29.17%	45.45%	0.44	-0.73	No
Oct-02	1	4	25.00%	0	0	22	66	33.33%	47.14%	-0.34	-1.21	No
Nov-02	0	2	0.00%	0	0	16	41	39.02%	48.78%	-1.1	-1.67	No
Dec-02	1	1	100.00%	0	0	20	59	33.90%	47.34%	0.95	-0.42	No
Jan-03	4	6	66.67%	0	0	38	59	64.41%	47.88%	0.03	-0.98	No
Feb-03	3	11	27.27%	0	0	33	62	53.23%	49.90%	-1.59	-1.97	No
Mar-03	4	7	57.14%	0	0	26	51	50.98%	49.99%	0.25	-0.85	No



Checklist #14 - Resale - DS0 Installation

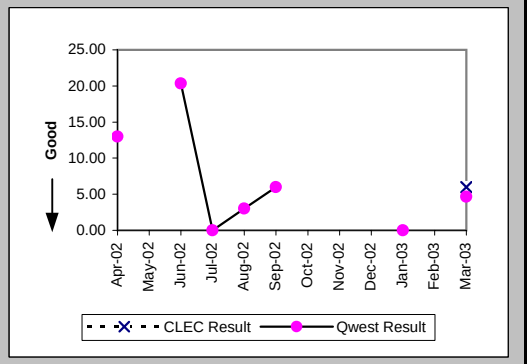
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	2	50.00%	50.00%			
May-02												
Jun-02						1	3	33.33%	47.14%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03												
Mar-03	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



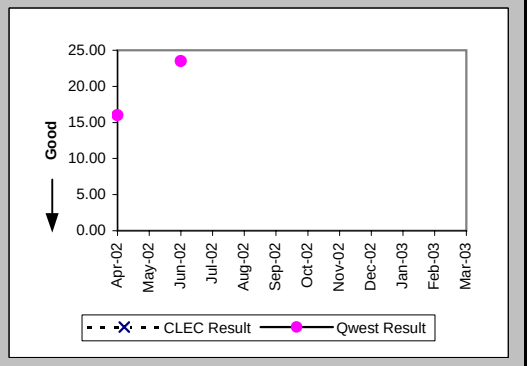
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						26	2	13.00	14.14			
May-02												
Jun-02						61	3	20.33	15.31			
Jul-02						0	5	0.00	0.00			
Aug-02						6	2	3.00	0.00			
Sep-02						6	1	6.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03						0	1	0.00				
Feb-03												
Mar-03	6	1	6.00	0	0	14	3	4.67	1.53	0.42	-0.74	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

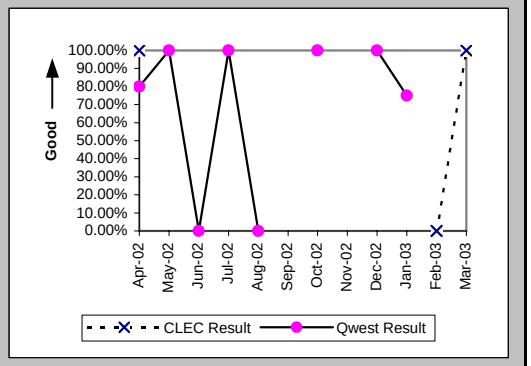
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						16	1	16.00				
May-02												
Jun-02						47	2	23.50	4.95			
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - DS0 Installation

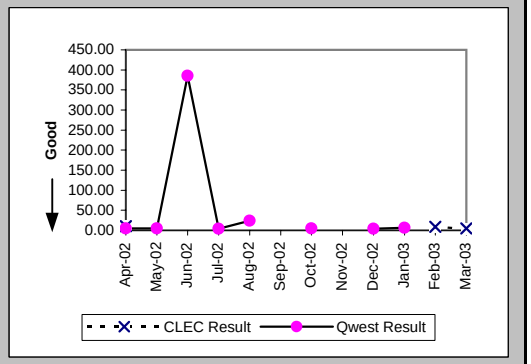
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	4	5	80.00%	40.00%	-0.6	-1.36	No
May-02						6	6	100.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02												
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02						2	2	100.00%	0.00%			
Jan-03						3	4	75.00%	43.30%			
Feb-03	0	4	0.00%	1	0							
Mar-03	1	1	100.00%	0	0							



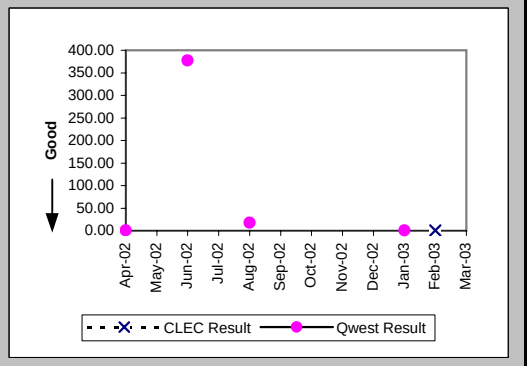
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	21	2	10.50	0	0	25	5	5.00	3.46	1.13	-0.31	No
May-02						29	6	4.83	1.72			
Jun-02						385	1	385.00				
Jul-02						4	1	4.00				
Aug-02						24	1	24.00				
Sep-02												
Oct-02						5	1	5.00				
Nov-02												
Dec-02						8	2	4.00	4.24			
Jan-03						24	4	6.00	0.82			
Feb-03	44	5	8.80	0	0							
Mar-03	5	1	5.00	0	0							



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

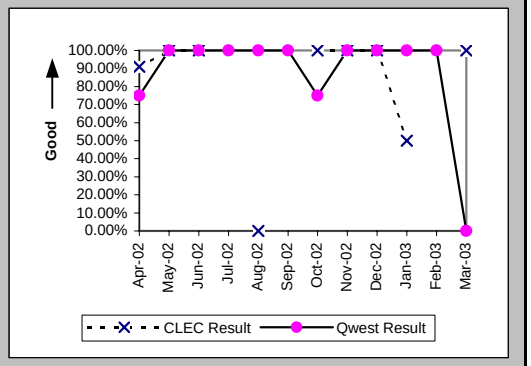
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1	1	1.00				
May-02												
Jun-02						377	1	377.00				
Jul-02												
Aug-02						18	1	18.00				
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	1.00				
Feb-03	4	4	1.00	1	0							
Mar-03												



Checklist #14 - Resale - DS0 Installation

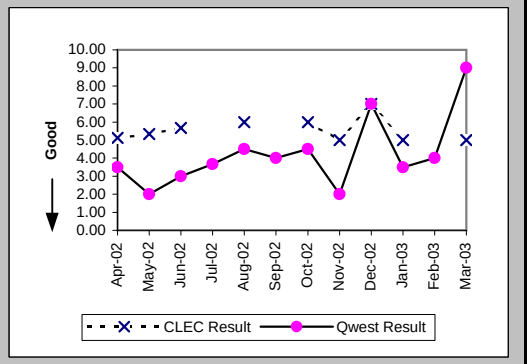
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	11	90.91%	0	2	3	4	75.00%	43.30%	-0.63	-1.38	No
May-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	1	1	1	100.00%	N/A	N/A	N/A	
Jul-02						5	5	100.00%	0.00%			
Aug-02	0	1	0.00%	0	0	2	2	100.00%	N/A	N/A	-0.37	No
Sep-02						1	1	100.00%	0.00%			
Oct-02	6	6	100.00%	0	0	3	4	75.00%	43.30%	-0.89	-1.54	No
Nov-02	1	1	100.00%	0	1	1	1	100.00%	N/A	N/A	N/A	
Dec-02	3	3	100.00%	0	1	4	4	100.00%	N/A	N/A	N/A	
Jan-03	1	2	50.00%	0	0	2	2	100.00%	N/A	N/A	-0.63	No
Feb-03						5	5	100.00%	0.00%			
Mar-03	2	2	100.00%	0	0	0	1	0.00%	N/A	N/A		



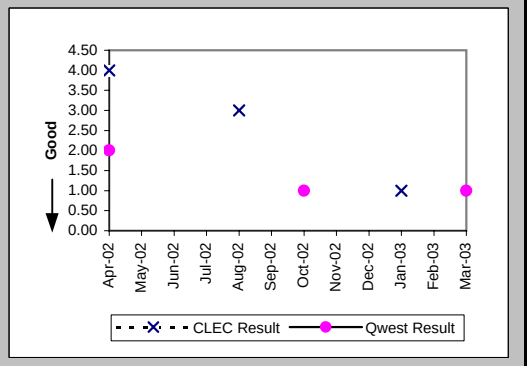
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	41	8	5.12	3	2	14	4	3.50	1.73	0.93	-0.43	No
May-02	16	3	5.33	0	0	2	1	2.00				
Jun-02	17	3	5.67	0	1	3	1	3.00				
Jul-02						11	3	3.67	3.21			
Aug-02	6	1	6.00	0	0	9	2	4.50	0.71	0.75	-0.54	No
Sep-02						4	1	4.00				
Oct-02	24	4	6.00	2	0	18	4	4.50	2.08	0.62	-0.62	No
Nov-02	5	1	5.00	0	1	2	1	2.00				
Dec-02	7	1	7.00	2	1	7	1	7.00				
Jan-03	10	2	5.00	0	0	7	2	3.50	0.71	0.91	-0.44	No
Feb-03						16	4	4.00	3.16			
Mar-03	10	2	5.00	0	0	9	1	9.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

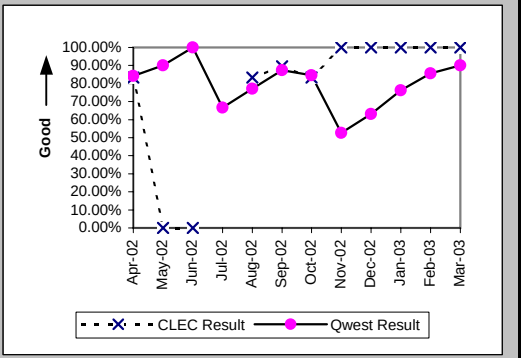
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	1	4.00	0	0	2	1	2.00				
May-02												
Jun-02												
Jul-02												
Aug-02	3	1	3.00	0	0							
Sep-02												
Oct-02						1	1	1.00				
Nov-02												
Dec-02												
Jan-03	1	1	1.00	0	0							
Feb-03												
Mar-03						1	1	1.00				



Checklist #14 - Resale - DS0 Installation

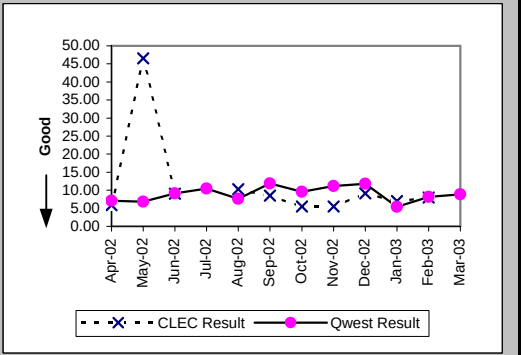
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	6	83.33%	0	0	16	19	84.21%	36.46%	0	-1	No
May-02	0	2	0.00%	0	0	18	20	90.00%	30.00%	2.37	0.44	Yes
Jun-02	0	1	0.00%	1	0	12	12	100.00%	N/A	N/A	0.15	Yes
Jul-02						6	9	66.67%	47.14%			
Aug-02	5	6	83.33%	1	0	27	35	77.14%	41.99%	-0.33	-1.2	No
Sep-02	17	19	89.47%	0	0	7	8	87.50%	33.07%	-0.14	-1.09	No
Oct-02	5	6	83.33%	0	0	11	13	84.62%	36.08%	0	-1	No
Nov-02	4	4	100.00%	0	0	10	19	52.63%	49.93%	-1.72	-2.05	No
Dec-02	9	9	100.00%	0	0	12	19	63.16%	48.24%	-1.89	-2.15	No
Jan-03	3	3	100.00%	0	0	16	21	76.19%	42.59%	-0.91	-1.55	No
Feb-03	1	1	100.00%	0	1	6	7	85.71%	34.99%	-0.38	-1.23	No
Mar-03	2	2	100.00%	0	1	18	20	90.00%	30.00%	-0.45	-1.27	No



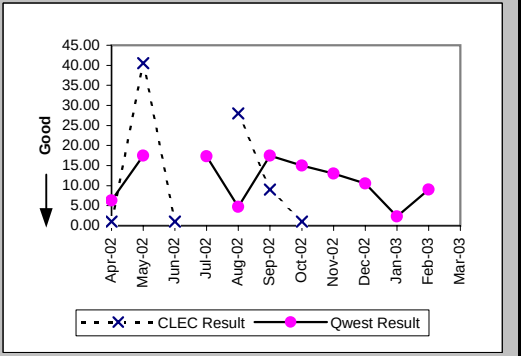
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	35	6	5.83	0	0	135	19	7.11	5.23	-0.52	-1.32	No
May-02	93	2	46.50	0	0	103	15	6.87	4.37	1.81	0.1	Yes
Jun-02	18	2	9.00	0	0	100	11	9.09	5.32	-0.02	-1.01	No
Jul-02						115	11	10.45	10.74			
Aug-02	72	7	10.29	0	0	282	37	7.62	4.63	1.07	-0.35	No
Sep-02	153	18	8.50	1	0	119	10	11.90	9.76	-0.88	-1.54	No
Oct-02	22	4	5.50	2	0	144	15	9.60	6.70	-1.09	-1.66	No
Nov-02	11	2	5.50	2	0	245	22	11.14	8.36	-0.91	-1.55	No
Dec-02	82	9	9.11	0	0	271	23	11.78	9.72	-0.7	-1.42	No
Jan-03	21	3	7.00	0	0	113	21	5.38	3.85	0.61	-0.63	No
Feb-03	8	1	8.00	0	1	65	8	8.12	5.17	-0.02	-1.01	No
Mar-03						177	20	8.85	10.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

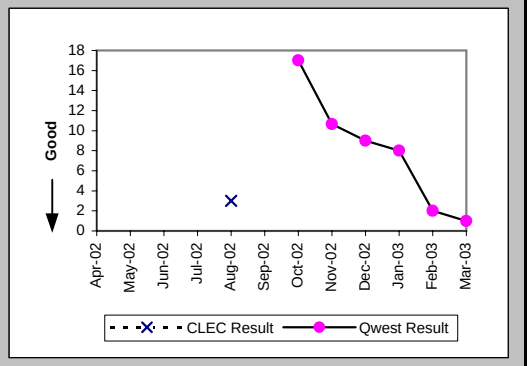
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	1	1.00	0	0	19	3	6.33	3.79	-1.22	-1.74	No
May-02	81	2	40.50	0	0	35	2	17.50	13.44	0.59	-0.64	No
Jun-02	1	1	1.00	1	0							
Jul-02						52	3	17.33	7.77			
Aug-02	28	1	28.00	0	0	42	9	4.67	5.57	1.55	-0.05	No
Sep-02	18	2	9.00	0	0	35	2	17.50	16.26	-0.52	-1.32	No
Oct-02	1	1	1.00	0	0	30	2	15.00	2.83	-4.04	-3.46	No
Nov-02						52	4	13.00	8.49			
Dec-02						95	9	10.56	11.81			
Jan-03						7	3	2.33	1.15			
Feb-03						9	1	9.00				
Mar-03												



Checklist #14 - Resale - DS0 Installation

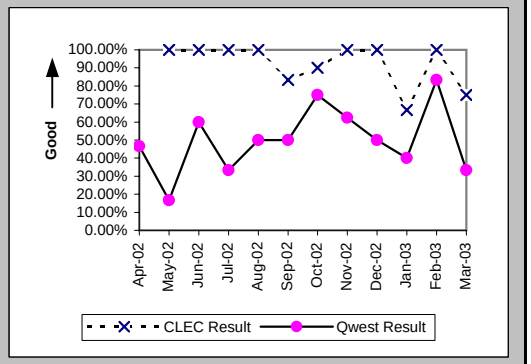
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	3	1	3.00	0	0							
Sep-02												
Oct-02						17	1	17.00				
Nov-02						64	6	10.67	8.78			
Dec-02						9	1	9.00				
Jan-03						16	2	8.00	4.24			
Feb-03						2	1	2.00				
Mar-03						2	2	1.00	0.00			



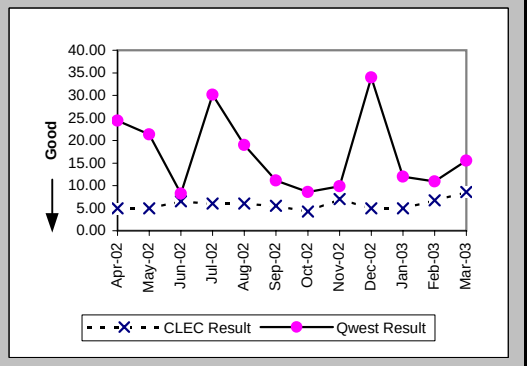
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						7	15	46.67%	49.89%			
May-02	2	2	100.00%	0	0	1	6	16.67%	37.27%	-2.74	-2.66	No
Jun-02	2	2	100.00%	0	0	3	5	60.00%	48.99%	-0.98	-1.59	No
Jul-02	4	4	100.00%	1	0	2	6	33.33%	47.14%	-2.19	-2.33	No
Aug-02	2	2	100.00%	5	0	4	8	50.00%	50.00%	-1.26	-1.77	No
Sep-02	5	6	83.33%	0	0	4	8	50.00%	50.00%	-1.23	-1.75	No
Oct-02	9	10	90.00%	0	0	6	8	75.00%	43.30%	-0.73	-1.44	No
Nov-02	5	5	100.00%	0	0	5	8	62.50%	48.41%	-1.36	-1.83	No
Dec-02	1	1	100.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jan-03	2	3	66.67%	0	0	2	5	40.00%	48.99%	-0.75	-1.45	No
Feb-03	4	4	100.00%	0	0	10	12	83.33%	37.27%	-0.77	-1.47	No
Mar-03	6	8	75.00%	0	0	2	6	33.33%	47.14%	-1.64	-2	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

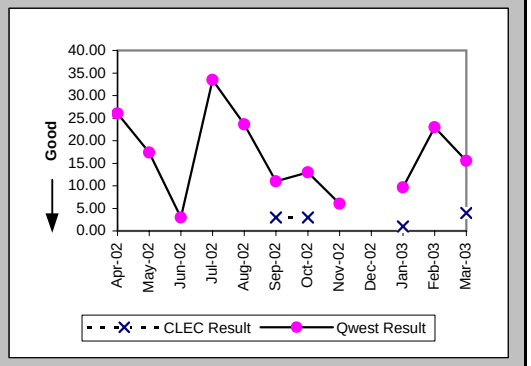
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	1	5.00	0	0	342	14	24.43	15.68	-1.2	-1.73	No
May-02	5	1	5.00	1	0	128	6	21.33	10.17	-1.49	-1.9	No
Jun-02	13	2	6.50	0	0	41	5	8.20	3.11	-0.65	-1.4	No
Jul-02	12	2	6.00	3	0	181	6	30.17	17.59	-1.68	-2.02	No
Aug-02	12	2	6.00	5	0	171	9	19.00	18.01	-0.92	-1.56	No
Sep-02	33	6	5.50	0	0	89	8	11.12	8.32	-1.25	-1.76	No
Oct-02	38	9	4.22	1	0	77	9	8.56	6.15	-1.5	-1.91	No
Nov-02	35	5	7.00	0	0	89	9	9.89	11.20	-0.46	-1.28	No
Dec-02	5	1	5.00	0	0	68	2	34.00	26.87	-0.88	-1.54	No
Jan-03	15	3	5.00	0	0	60	5	12.00	10.34	-0.93	-1.56	No
Feb-03	27	4	6.75	0	0	131	12	10.92	9.98	-0.72	-1.44	No
Mar-03	43	5	8.60	3	0	93	6	15.50	19.14	-0.6	-1.36	No



Checklist #14 - Resale - DS0 Installation

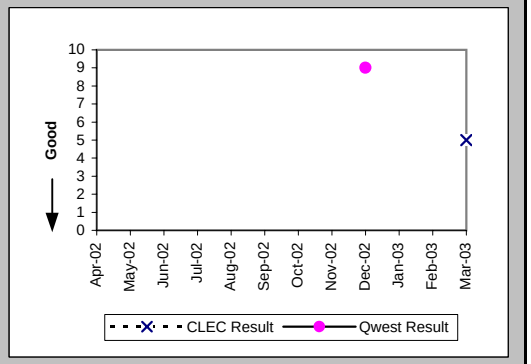
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						208	8	26.00	15.18			
May-02						87	5	17.40	9.91			
Jun-02						6	2	3.00	1.41			
Jul-02						134	4	33.50	8.96			
Aug-02						118	5	23.60	18.46			
Sep-02	3	1	3.00	0	0	44	4	11.00	6.78	-1.06	-1.64	No
Oct-02	3	1	3.00	0	0	26	2	13.00	4.24	-1.92	-2.17	No
Nov-02						18	3	6.00	2.65			
Dec-02												
Jan-03	1	1	1.00	0	0	29	3	9.67	11.55	-0.65	-1.4	No
Feb-03						46	2	23.00	5.66			
Mar-03	4	1	4.00	1	0	62	4	15.50	21.86	-0.47	-1.29	No



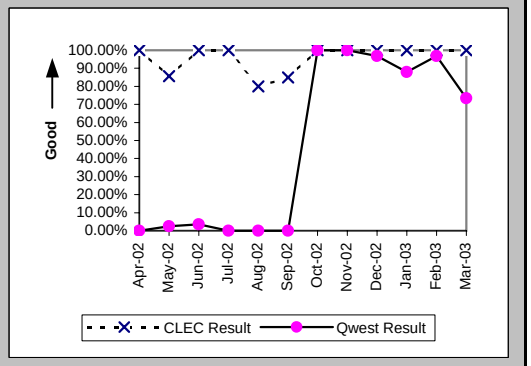
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												
Oct-02												
Nov-02												
Dec-02						9	1	9.00				
Jan-03												
Feb-03												
Mar-03	5	1	5.00	0	0							



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

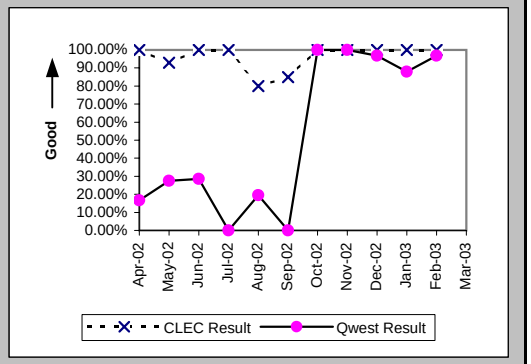
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	13	100.00%	0	0	0	42	0.00%	N/A	N/A		
May-02	12	14	85.71%	0	0	1	40	2.50%	15.61%	-17.16	-11.44	No
Jun-02	7	7	100.00%	0	0	1	28	3.57%	18.56%	-12.3	-8.48	No
Jul-02	6	6	100.00%	0	0	0	26	0.00%	N/A	N/A		
Aug-02	8	10	80.00%	0	0	0	41	0.00%	N/A	N/A		
Sep-02	17	20	85.00%	0	0	0	36	0.00%	N/A	N/A		
Oct-02	24	24	100.00%			26	26	100.00%	N/A	N/A	N/A	
Nov-02	16	16	100.00%			32	32	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%			31	32	96.88%	17.40%	-0.53	-1.32	No
Jan-03	11	11	100.00%			29	33	87.88%	32.64%	-1.07	-1.65	No
Feb-03	9	9	100.00%			30	31	96.77%	17.67%	-0.48	-1.29	No
Mar-03	12	12	100.00%			22	30	73.33%	44.22%	-1.77	-2.07	No



Checklist #14 - Resale - DS0 Installation

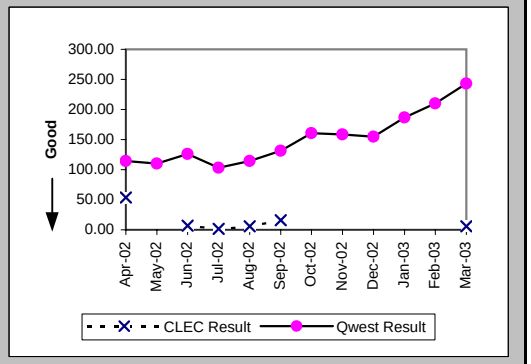
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	13	13	100.00%	0	0	7	42	16.67%	37.27%	-7.05	-5.28	No
May-02	13	14	92.86%	0	0	11	40	27.50%	44.65%	-4.71	-3.87	No
Jun-02	7	7	100.00%	0	0	8	28	28.57%	45.18%	-3.74	-3.27	No
Jul-02	6	6	100.00%	0	0	0	26	0.00%	N/A	N/A		
Aug-02	8	10	80.00%	0	0	8	41	19.51%	39.63%	-4.33	-3.63	No
Sep-02	17	20	85.00%	0	0	0	36	0.00%	N/A	N/A		
Oct-02	24	24	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
Nov-02	16	16	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Dec-02	12	12	100.00%	0	3	31	32	96.88%	17.40%	-0.53	-1.32	No
Jan-03	11	11	100.00%	0	0	29	33	87.88%	32.64%	-1.07	-1.65	No
Feb-03	9	9	100.00%	0	0	30	31	96.77%	17.67%	-0.48	-1.29	No
Mar-03												



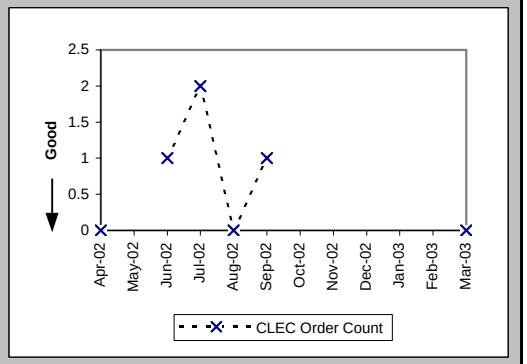
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	215	4	53.75	0	0	2057	18	114.28	84.62	-1.29	-1.79	No
May-02						2197	20	109.85	102.57			
Jun-02	7	1	7.00	0	0	2526	20	126.30	106.51	-1.09	-1.66	No
Jul-02	3	2	1.50	0	0	2888	28	103.14	113.80	-1.22	-1.74	No
Aug-02	6	1	6.00	0	0	3431	30	114.37	116.32	-0.92	-1.56	No
Sep-02	16	1	16.00	0	0	3681	28	131.46	122.39	-0.93	-1.56	No
Oct-02						3691	23	160.48	133.03			
Nov-02						4124	26	158.62	138.98			
Dec-02						4185	27	155.00	153.51			
Jan-03						4476	24	186.50	163.01			
Feb-03						4618	22	209.91	172.46			
Mar-03	6	1	6.00	0	0	4864	20	243.20	178.43	-1.3	-1.79	No



Checklist #14 - Resale - DS0 Installation

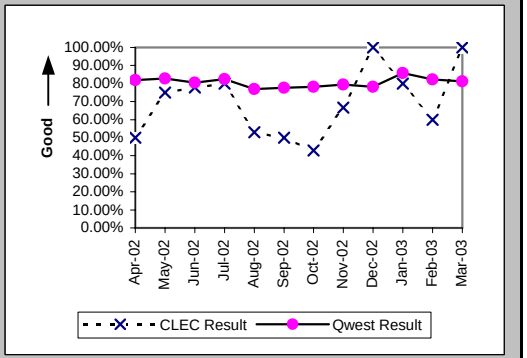
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Apr-02	0
May-02	
Jun-02	1
Jul-02	2
Aug-02	0
Sep-02	1
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	0



Checklist #14 - Resale - DS0 Repair

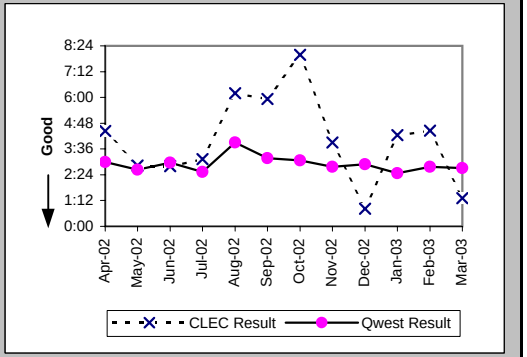
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	4	50.00%	1	0	440	537	81.94%	38.47%	1.38	-0.16	No
May-02	6	8	75.00%	1	0	362	437	82.84%	37.71%	0.58	-0.65	No
Jun-02	7	9	77.78%	4	0	526	653	80.55%	39.58%	0.25	-0.85	No
Jul-02	4	5	80.00%	2	0	476	577	82.50%	38.00%	0.19	-0.88	No
Aug-02	9	17	52.94%	1	0	446	579	77.03%	42.06%	2.14	0.3	Yes
Sep-02	2	4	50.00%	3	0	447	575	77.74%	41.60%	1.15	-0.3	No
Oct-02	3	7	42.86%	3	0	418	534	78.28%	41.24%	1.97	0.2	Yes
Nov-02	2	3	66.67%	0	0	247	311	79.42%	40.43%	0.49	-0.7	No
Dec-02	1	1	100.00%	2	0	234	299	78.26%	41.25%	-0.53	-1.32	No
Jan-03	4	5	80.00%	3	0	353	411	85.89%	34.81%	0.39	-0.76	No
Feb-03	3	5	60.00%	0	0	260	316	82.28%	38.19%	1.13	-0.31	No
Mar-03	3	3	100.00%	2	0	290	357	81.23%	39.05%	-0.83	-1.5	No



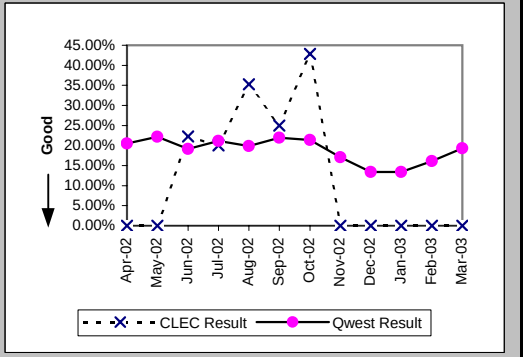
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	17:45	4	4:26	1	0	1607:32	537	3:00	12:43	1.38	-0.16	No
May-02	22:44	8	2:50	1	0	1150:02	437	2:38	5:59	0.63	-0.62	No
Jun-02	25:11	9	2:48	4	0	1941:02	653	2:58	4:17	-0.12	-1.07	No
Jul-02	15:39	5	3:08	2	0	1463:45	577	2:32	3:13	0.68	-0.58	No
Aug-02	105:24	17	6:12	1	0	2259:56	579	3:54	19:34	1.81	0.1	Yes
Sep-02	23:46	4	5:56	3	0	1817:06	575	3:10	5:58	1.35	-0.18	No
Oct-02	55:55	7	7:59	3	0	1637:08	534	3:04	4:18	2.23	0.35	Yes
Nov-02	11:42	3	3:54	0	0	861:39	311	2:46	4:03	0.81	-0.51	No
Dec-02	0:49	1	0:49	2	0	863:31	299	2:53	3:52	-0.53	-1.33	No
Jan-03	21:14	5	4:15	3	0	1013:13	411	2:28	5:58	1.48	-0.1	No
Feb-03	22:14	5	4:27	0	0	873:53	316	2:46	5:09	1.14	-0.31	No
Mar-03	3:57	3	1:19	2	0	967:37	357	2:43	3:40	-0.66	-1.4	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

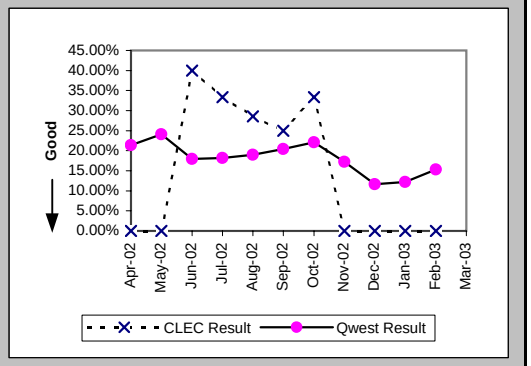
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	4	0.00%	1	0	110	537	20.48%	40.36%	-1.01	-1.61	No
May-02	0	8	0.00%	1	0	97	437	22.20%	41.56%	-1.5	-1.91	No
Jun-02	2	9	22.22%	4	0	125	653	19.14%	39.34%	0.27	-0.84	No
Jul-02	1	5	20.00%	2	0	122	577	21.14%	40.83%	-0.06	-1.04	No
Aug-02	6	17	35.29%	1	0	115	579	19.86%	39.90%	1.47	-0.11	No
Sep-02	1	4	25.00%	3	0	126	575	21.91%	41.37%	0.18	-0.89	No
Oct-02	3	7	42.86%	3	0	114	534	21.35%	40.98%	1.25	-0.24	No
Nov-02	0	3	0.00%	0	0	53	311	17.04%	37.60%	-0.78	-1.47	No
Dec-02	0	1	0.00%	2	0	40	299	13.38%	34.04%	-0.39	-1.24	No
Jan-03	0	5	0.00%	3	0	55	411	13.38%	34.05%	-0.87	-1.53	No
Feb-03	0	5	0.00%	0	0	51	316	16.14%	36.79%	-0.97	-1.59	No
Mar-03	0	3	0.00%	2	0	69	357	19.33%	39.49%	-0.84	-1.51	No



Checklist #14 - Resale - DS0 Repair

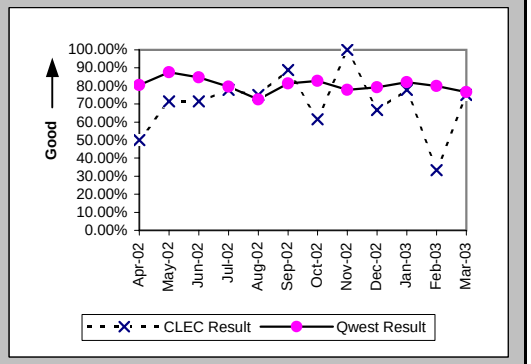
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	3	0.00%	1	0	86	402	21.39%	41.01%	-0.9	-1.55	No
May-02	0	7	0.00%	1	0	77	320	24.06%	42.75%	-1.47	-1.9	No
Jun-02	2	5	40.00%	4	0	84	467	17.99%	38.41%	1.12	-0.32	No
Jul-02	1	3	33.33%	2	0	78	429	18.18%	38.57%	0.6	-0.63	No
Aug-02	4	14	28.57%	1	0	75	395	18.99%	39.22%	0.87	-0.47	No
Sep-02	1	4	25.00%	3	0	87	426	20.42%	40.31%	0.25	-0.85	No
Oct-02	2	6	33.33%	3	0	89	403	22.08%	41.48%	0.63	-0.61	No
Nov-02	0	3	0.00%	0	0	42	244	17.21%	37.75%	-0.78	-1.48	No
Dec-02	0	1	0.00%	2	0	27	231	11.69%	32.13%	-0.36	-1.22	No
Jan-03	0	5	0.00%	3	0	37	304	12.17%	32.70%	-0.83	-1.5	No
Feb-03	0	4	0.00%	0	0	37	242	15.29%	35.99%	-0.84	-1.51	No
Mar-03												



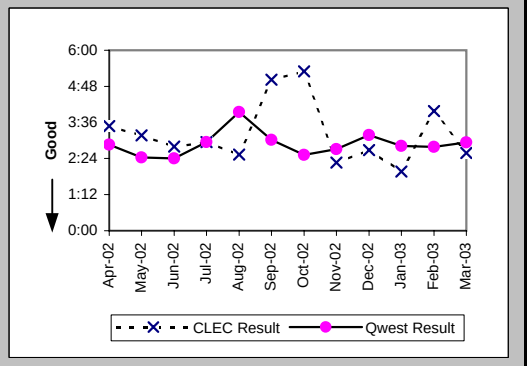
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	6	50.00%	2	0	120	149	80.54%	39.59%	1.6	-0.03	No
May-02	5	7	71.43%	2	0	191	218	87.61%	32.94%	1.12	-0.32	No
Jun-02	10	14	71.43%	2	0	194	229	84.72%	35.98%	1.24	-0.25	No
Jul-02	7	9	77.78%	2	0	148	186	79.57%	40.32%	0.16	-0.9	No
Aug-02	6	8	75.00%	2	0	172	237	72.57%	44.61%	-0.15	-1.09	No
Sep-02	16	18	88.89%	2	0	158	194	81.44%	38.88%	-0.78	-1.47	No
Oct-02	8	13	61.54%	1	0	164	198	82.83%	37.71%	1.75	0.06	Yes
Nov-02	5	5	100.00%	6	0	91	117	77.78%	41.57%	-1.17	-1.71	No
Dec-02	2	3	66.67%	0	0	95	120	79.17%	40.61%	0.47	-0.72	No
Jan-03	7	9	77.78%	4	0	115	140	82.14%	38.30%	0.34	-0.79	No
Feb-03	1	3	33.33%	2	0	84	105	80.00%	40.00%	1.59	-0.03	No
Mar-03	3	4	75.00%	2	0	114	149	76.51%	42.39%	0.09	-0.95	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

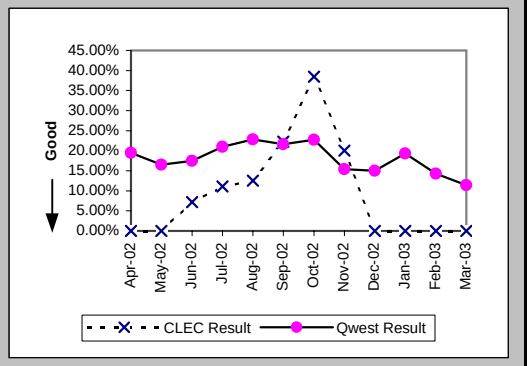
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	20:53	6	3:29	2	0	427:59	149	2:52	5:15	0.68	-0.59	No
May-02	22:10	7	3:10	2	0	531:39	218	2:26	4:05	0.84	-0.49	No
Jun-02	39:14	14	2:48	2	0	549:24	229	2:24	3:13	0.58	-0.65	No
Jul-02	26:36	9	2:57	2	0	549:09	186	2:57	4:56	0.26	-0.84	No
Aug-02	20:18	8	2:32	2	0	937:27	237	3:57	6:02	-0.65	-1.4	No
Sep-02	90:27	18	5:01	2	0	586:49	194	3:01	4:38	1.62	-0.02	No
Oct-02	68:59	13	5:18	1	0	497:17	198	2:31	2:59	2.23	0.35	Yes
Nov-02	11:19	5	2:16	6	0	317:05	117	2:43	3:39	-0.27	-1.16	No
Dec-02	8:03	3	2:41	0	0	381:26	120	3:11	7:27	-0.11	-1.07	No
Jan-03	17:45	9	1:58	4	0	394:58	140	2:49	6:37	-0.37	-1.23	No
Feb-03	11:56	3	3:59	2	0	291:38	105	2:47	4:23	0.78	-0.53	No
Mar-03	10:19	4	2:35	2	0	436:44	149	2:56	2:59	-0.23	-1.14	No



Checklist #14 - Resale - DS0 Repair

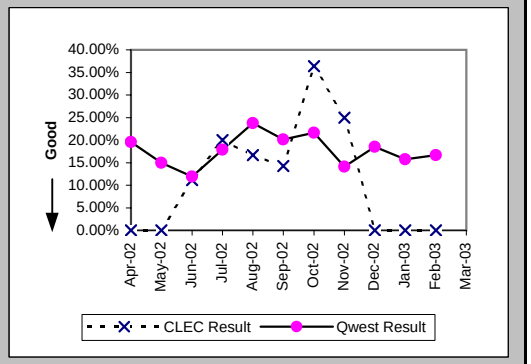
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	6	0.00%	2	0	29	149	19.46%	39.59%	-1.18	-1.72	No
May-02	0	7	0.00%	2	0	36	218	16.51%	37.13%	-1.16	-1.7	No
Jun-02	1	14	7.14%	2	0	40	229	17.47%	37.97%	-0.99	-1.6	No
Jul-02	1	9	11.11%	2	0	39	186	20.97%	40.71%	-0.71	-1.43	No
Aug-02	1	8	12.50%	2	0	54	237	22.78%	41.94%	-0.68	-1.41	No
Sep-02	4	18	22.22%	2	0	42	194	21.65%	41.19%	0.08	-0.95	No
Oct-02	5	13	38.46%	1	0	45	198	22.73%	41.91%	1.23	-0.25	No
Nov-02	1	5	20.00%	6	0	18	117	15.38%	36.08%	0.28	-0.83	No
Dec-02	0	3	0.00%	0	0	18	120	15.00%	35.71%	-0.72	-1.44	No
Jan-03	0	9	0.00%	4	0	27	140	19.29%	39.45%	-1.42	-1.86	No
Feb-03	0	3	0.00%	2	0	15	105	14.29%	34.99%	-0.7	-1.42	No
Mar-03	0	4	0.00%	2	0	17	149	11.41%	31.79%	-0.71	-1.43	No



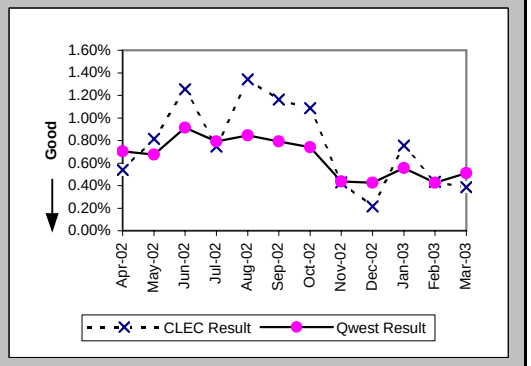
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	5	0.00%	2	0	19	97	19.59%	39.69%	-1.08	-1.65	No
May-02	0	5	0.00%	2	0	23	154	14.94%	35.64%	-0.92	-1.56	No
Jun-02	1	9	11.11%	2	0	17	143	11.89%	32.36%	-0.07	-1.04	No
Jul-02	1	5	20.00%	2	0	22	123	17.89%	38.32%	0.14	-0.91	No
Aug-02	1	6	16.67%	2	0	39	164	23.78%	42.57%	-0.4	-1.24	No
Sep-02	2	14	14.29%	2	0	27	134	20.15%	40.11%	-0.52	-1.32	No
Oct-02	4	11	36.36%	1	0	29	134	21.64%	41.18%	1.07	-0.35	No
Nov-02	1	4	25.00%	6	0	10	71	14.08%	34.79%	0.53	-0.68	No
Dec-02	0	3	0.00%	0	0	17	92	18.48%	38.81%	-0.81	-1.49	No
Jan-03	0	9	0.00%	4	0	14	89	15.73%	36.41%	-1.24	-1.75	No
Feb-03	0	1	0.00%	2	0	11	66	16.67%	37.27%	-0.44	-1.27	No
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

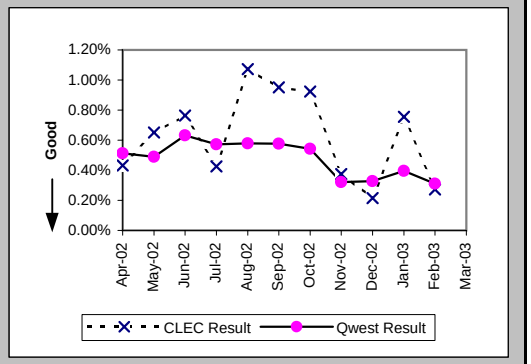
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	1851	0.54%	3	0	686	97354	0.70%	8.36%	-0.84	-1.51	No
May-02	15	1844	0.81%	3	0	655	97044	0.68%	8.19%	0.72	-0.56	No
Jun-02	23	1835	1.25%	6	0	882	96461	0.91%	9.52%	1.51	-0.08	No
Jul-02	14	1878	0.75%	4	0	763	96425	0.79%	8.86%	-0.22	-1.13	No
Aug-02	25	1865	1.34%	3	0	816	96454	0.85%	9.16%	2.31	0.4	Yes
Sep-02	22	1891	1.16%	5	0	769	97111	0.79%	8.86%	1.81	0.1	Yes
Oct-02	20	1840	1.09%	4	0	732	98892	0.74%	8.57%	1.72	0.05	Yes
Nov-02	8	1865	0.43%	6	0	428	98136	0.44%	6.59%	-0.05	-1.03	No
Dec-02	4	1862	0.21%	2	0	419	98729	0.42%	6.50%	-1.38	-1.84	No
Jan-03	14	1854	0.76%	7	0	551	99042	0.56%	7.44%	1.14	-0.31	No
Feb-03	8	1843	0.43%	2	0	421	98984	0.43%	6.51%	0.06	-0.97	No
Mar-03	7	1813	0.39%	4	0	506	99092	0.51%	7.13%	-0.74	-1.45	No



Checklist #14 - Resale - DS0 Repair

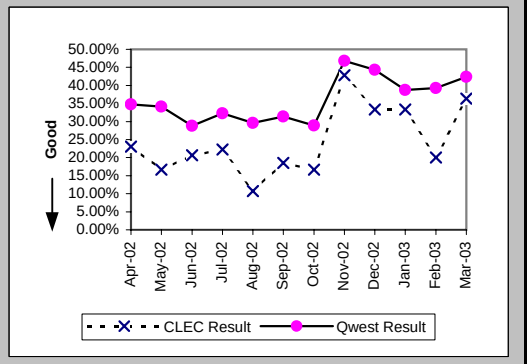
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	8	1851	0.43%	3	0	499	97354	0.51%	7.14%	-0.48	-1.29	No
May-02	12	1844	0.65%	3	0	474	97044	0.49%	6.97%	0.99	-0.4	No
Jun-02	14	1835	0.76%	6	0	610	96461	0.63%	7.93%	0.7	-0.58	No
Jul-02	8	1878	0.43%	4	0	552	96425	0.57%	7.54%	-0.83	-1.51	No
Aug-02	20	1865	1.07%	3	0	559	96454	0.58%	7.59%	2.78	0.69	Yes
Sep-02	18	1891	0.95%	5	0	560	97111	0.58%	7.57%	2.13	0.3	Yes
Oct-02	17	1840	0.92%	4	0	537	98892	0.54%	7.35%	2.2	0.34	Yes
Nov-02	7	1865	0.38%	6	0	315	98136	0.32%	5.66%	0.41	-0.75	No
Dec-02	4	1862	0.21%	2	0	323	98729	0.33%	5.71%	-0.84	-1.51	No
Jan-03	14	1854	0.76%	7	0	393	99042	0.40%	6.29%	2.43	0.48	Yes
Feb-03	5	1843	0.27%	2	0	308	98984	0.31%	5.57%	-0.3	-1.19	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

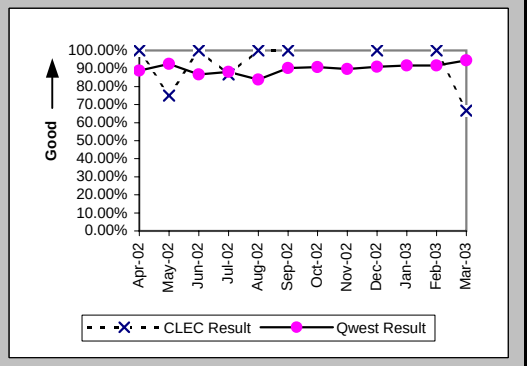
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	13	23.08%	0	0	365	1051	34.73%	47.61%	-0.88	-1.53	No
May-02	3	18	16.67%	0	0	340	995	34.17%	47.43%	-1.55	-1.94	No
Jun-02	6	29	20.69%	0	0	357	1239	28.81%	45.29%	-0.95	-1.58	No
Jul-02	4	18	22.22%	0	0	363	1126	32.24%	46.74%	-0.9	-1.55	No
Aug-02	3	28	10.71%	0	0	343	1159	29.59%	45.65%	-2.16	-2.31	No
Sep-02	5	27	18.52%	0	0	352	1121	31.40%	46.41%	-1.43	-1.87	No
Oct-02	4	24	16.67%	0	0	298	1030	28.93%	45.34%	-1.31	-1.8	No
Nov-02	6	14	42.86%	0	0	376	804	46.77%	49.90%	-0.29	-1.18	No
Dec-02	2	6	33.33%	0	0	334	753	44.36%	49.68%	-0.54	-1.33	No
Jan-03	7	21	33.33%	0	0	348	899	38.71%	48.71%	-0.5	-1.3	No
Feb-03	2	10	20.00%	0	0	272	693	39.25%	48.83%	-1.24	-1.75	No
Mar-03	4	11	36.36%	0	0	372	878	42.37%	49.41%	-0.4	-1.24	No



Checklist #14 - Resale - DS1 Installation

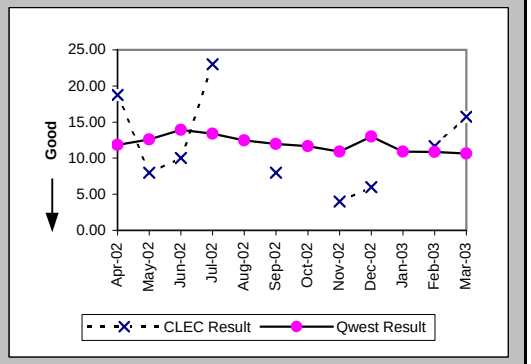
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	4	100.00%	0	0	504	567	88.89%	31.43%	-0.7	-1.43	No
May-02	3	4	75.00%	0	0	565	611	92.47%	26.39%	1.03	-0.37	No
Jun-02	5	5	100.00%	0	1	480	554	86.64%	34.02%	-0.87	-1.53	No
Jul-02	13	15	86.67%	1	0	598	678	88.20%	32.26%	0.24	-0.86	No
Aug-02	2	2	100.00%	0	0	644	768	83.85%	36.80%	-0.62	-1.38	No
Sep-02	2	2	100.00%	1	0	625	693	90.19%	29.75%	-0.47	-1.28	No
Oct-02						750	826	90.80%	28.90%			
Nov-02						603	672	89.73%	30.35%			
Dec-02	2	2	100.00%	0	0	512	563	90.94%	28.70%	-0.45	-1.27	No
Jan-03						461	503	91.65%	27.66%			
Feb-03	3	3	100.00%	0	0	539	588	91.67%	27.64%	-0.52	-1.32	No
Mar-03	2	3	66.67%	1	0	681	720	94.58%	22.63%	1.4	-0.15	No



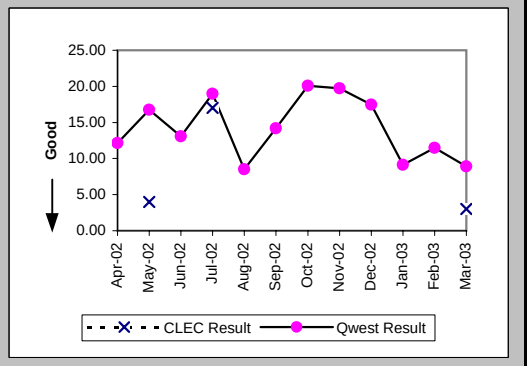
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	75	4	18.75	0	0	8024	677	11.85	7.46	1.68	0.02	Yes
May-02	24	3	8.00	1	0	9233	732	12.61	9.59	-0.83	-1.51	No
Jun-02	40	4	10.00	1	1	9350	672	13.91	9.79	-0.8	-1.48	No
Jul-02	23	1	23.00	15	0	10576	791	13.37	10.96	1.15	-0.3	No
Aug-02						10952	878	12.47	8.84			
Sep-02	16	2	8.00	1	0	9590	802	11.96	8.43	-0.66	-1.4	No
Oct-02						10765	925	11.64	8.72			
Nov-02	4	1	4.00	0	0	8263	757	10.92	7.26	-0.95	-1.58	No
Dec-02	12	2	6.00	0	0	7898	609	12.97	9.34	-1.05	-1.64	No
Jan-03						6243	573	10.90	6.94			
Feb-03	35	3	11.67	0	0	6905	636	10.86	6.56	0.56	-0.66	No
Mar-03	63	4	15.75	0	0	8108	761	10.65	5.46	1.74	0.06	Yes



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

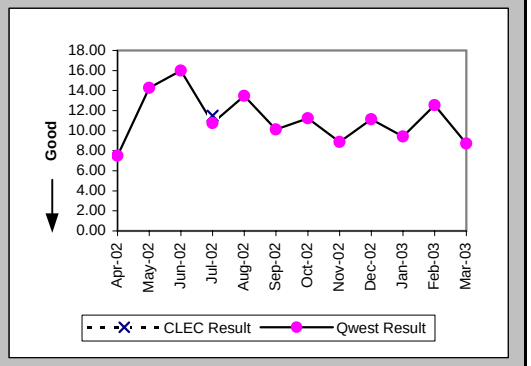
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1069	88	12.15	8.38			
May-02	4	1	4.00	0	0	1040	62	16.77	12.07	-1.05	-1.64	No
Jun-02						1281	98	13.07	9.80			
Jul-02	17	1	17.00	0	0	1783	94	18.97	14.07	-0.14	-1.08	No
Aug-02						1071	126	8.50	8.45			
Sep-02						894	63	14.19	14.32			
Oct-02						702	35	20.06	21.93			
Nov-02						552	28	19.71	17.77			
Dec-02						437	25	17.48	13.65			
Jan-03						155	17	9.12	7.11			
Feb-03						333	29	11.48	12.92			
Mar-03	3	1	3.00	1	0	160	18	8.89	7.84	-0.73	-1.44	No



Checklist #14 - Resale - DS1 Installation

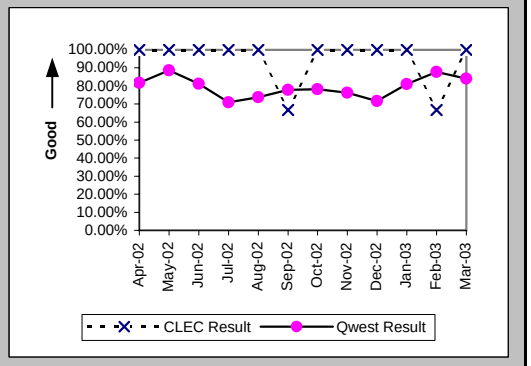
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	4	7.50	3.32			
May-02						157	11	14.27	13.12			
Jun-02						96	6	16.00	23.23			
Jul-02	23	2	11.50	0	0	86	8	10.75	6.63	0.2	-0.88	No
Aug-02						202	15	13.47	17.94			
Sep-02						172	17	10.12	10.34			
Oct-02						652	58	11.24	8.55			
Nov-02						515	58	8.88	7.08			
Dec-02						446	40	11.15	9.64			
Jan-03						329	35	9.40	6.20			
Feb-03						364	29	12.55	10.37			
Mar-03						218	25	8.72	7.38			



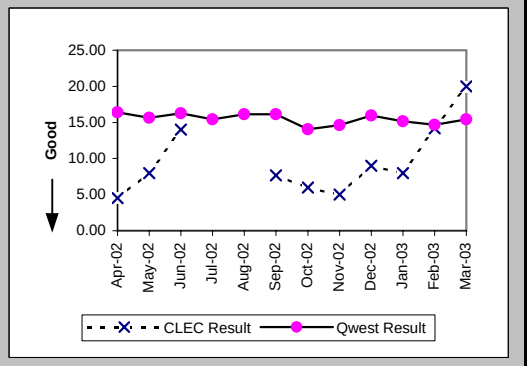
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	2	100.00%	0	0	161	197	81.73%	38.65%	-0.67	-1.4	No
May-02	4	4	100.00%	0	0	256	289	88.58%	31.80%	-0.71	-1.43	No
Jun-02	4	4	100.00%	2	0	204	251	81.27%	39.01%	-0.95	-1.58	No
Jul-02	3	3	100.00%	0	0	142	200	71.00%	45.38%	-1.1	-1.67	No
Aug-02	2	2	100.00%	0	0	188	255	73.73%	44.01%	-0.84	-1.51	No
Sep-02	2	3	66.67%	0	0	180	231	77.92%	41.48%	0.43	-0.74	No
Oct-02	1	1	100.00%	0	0	187	239	78.24%	41.26%	-0.53	-1.32	No
Nov-02	2	2	100.00%	0	0	180	236	76.27%	42.54%	-0.79	-1.48	No
Dec-02	1	1	100.00%	0	0	156	218	71.56%	45.11%	-0.63	-1.38	No
Jan-03	2	2	100.00%	0	0	162	200	81.00%	39.23%	-0.68	-1.41	No
Feb-03	2	3	66.67%	2	0	179	204	87.75%	32.79%	0.89	-0.46	No
Mar-03	1	1	100.00%	0	0	195	232	84.05%	36.61%	-0.43	-1.26	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

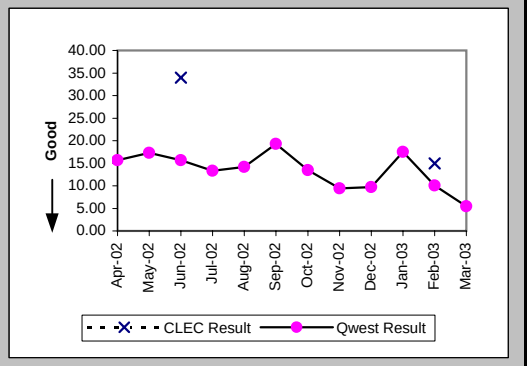
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	9	2	4.50	0	0	3947	241	16.38	13.44	-1.24	-1.76	No
May-02	24	3	8.00	1	0	5297	339	15.63	12.24	-1.07	-1.65	No
Jun-02	70	5	14.00	1	0	4734	291	16.27	12.77	-0.39	-1.24	No
Jul-02						3701	240	15.42	10.14			
Aug-02						5048	313	16.13	14.46			
Sep-02	23	3	7.67	0	0	4448	276	16.12	12.79	-1.14	-1.69	No
Oct-02	6	1	6.00	0	0	3855	274	14.07	11.04	-0.73	-1.44	No
Nov-02	5	1	5.00	1	0	3744	256	14.62	10.41	-0.92	-1.56	No
Dec-02	9	1	9.00	0	0	3977	249	15.97	10.89	-0.64	-1.39	No
Jan-03	16	2	8.00	0	0	3492	230	15.18	11.79	-0.86	-1.52	No
Feb-03	71	5	14.20	0	0	3394	231	14.69	10.71	-0.1	-1.06	No
Mar-03	20	1	20.00	0	0	4071	264	15.42	18.80	0.72	-0.56	No



Checklist #14 - Resale - DS1 Installation

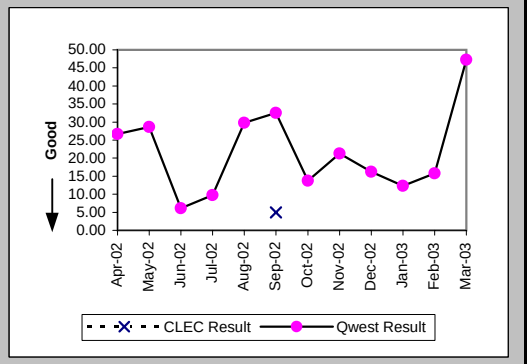
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						610	39	15.64	22.10			
May-02						778	45	17.29	18.51			
Jun-02	34	1	34.00	1	0	845	54	15.65	16.97	1.21	-0.27	No
Jul-02						774	58	13.34	9.80			
Aug-02						808	57	14.18	15.16			
Sep-02						1080	56	19.29	19.82			
Oct-02						620	46	13.48	17.13			
Nov-02						331	35	9.46	11.21			
Dec-02						388	40	9.70	11.85			
Jan-03						579	33	17.55	16.05			
Feb-03	15	1	15.00	2	0	201	20	10.05	11.07	0.78	-0.53	No
Mar-03						142	26	5.46	4.92			



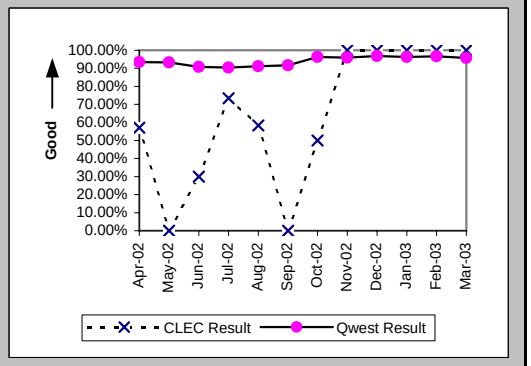
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						80	3	26.67	23.46			
May-02						86	3	28.67	38.55			
Jun-02						43	7	6.14	5.27			
Jul-02						88	9	9.78	5.40			
Aug-02						357	12	29.75	26.09			
Sep-02	5	1	5.00	0	0	130	4	32.50	33.64	-0.73	-1.44	No
Oct-02						179	13	13.77	9.14			
Nov-02						574	27	21.26	13.74			
Dec-02						437	27	16.19	11.26			
Jan-03						160	13	12.31	8.38			
Feb-03						158	10	15.80	28.64			
Mar-03						614	13	47.23	72.68			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

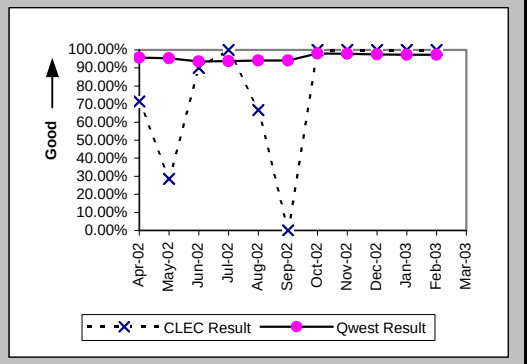
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	7	57.14%	0	0	866	927	93.42%	24.79%	2.65	0.61	Yes
May-02	0	7	0.00%	0	0	943	1012	93.18%	25.21%	5.81	2.53	Yes
Jun-02	3	10	30.00%	0	0	945	1040	90.87%	28.81%	4.58	1.78	Yes
Jul-02	11	15	73.33%	0	0	923	1021	90.40%	29.46%	1.89	0.15	Yes
Aug-02	7	12	58.33%	0	0	1031	1132	91.08%	28.51%	3	0.82	Yes
Sep-02	0	5	0.00%	0	0	1058	1154	91.68%	27.62%	4.64	1.82	Yes
Oct-02	2	4	50.00%			1110	1153	96.27%	18.95%	2.67	0.62	Yes
Nov-02	2	2	100.00%			1076	1121	95.99%	19.63%	-0.29	-1.18	No
Dec-02	3	3	100.00%			920	951	96.74%	17.76%	-0.32	-1.19	No
Jan-03	3	3	100.00%			812	843	96.32%	18.82%	-0.34	-1.21	No
Feb-03	5	5	100.00%			818	847	96.58%	18.18%	-0.42	-1.26	No
Mar-03	7	7	100.00%			919	959	95.83%	19.99%	-0.55	-1.33	No



Checklist #14 - Resale - DS1 Installation

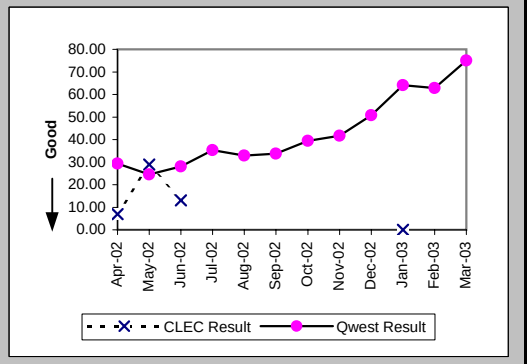
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	7	71.43%	0	0	887	927	95.69%	20.32%	2.11	0.28	Yes
May-02	2	7	28.57%	0	0	966	1012	95.45%	20.83%	4.64	1.82	Yes
Jun-02	9	10	90.00%	0	0	974	1040	93.65%	24.38%	0.49	-0.7	No
Jul-02	15	15	100.00%	0	0	958	1021	93.83%	24.06%	-0.99	-1.6	No
Aug-02	8	12	66.67%	0	0	1065	1132	94.08%	23.60%	2.86	0.74	Yes
Sep-02	0	5	0.00%	0	0	1086	1154	94.11%	23.55%	4.99	2.03	Yes
Oct-02	4	4	100.00%	0	0	1130	1153	98.01%	13.98%	-0.28	-1.17	No
Nov-02	2	2	100.00%	0	0	1098	1121	97.95%	14.18%	-0.2	-1.12	No
Dec-02	3	3	100.00%	0	4	928	951	97.58%	15.36%	-0.27	-1.17	No
Jan-03	3	3	100.00%	0	0	821	843	97.39%	15.94%	-0.28	-1.17	No
Feb-03	5	5	100.00%	0	0	824	847	97.28%	16.25%	-0.37	-1.23	No
Mar-03												



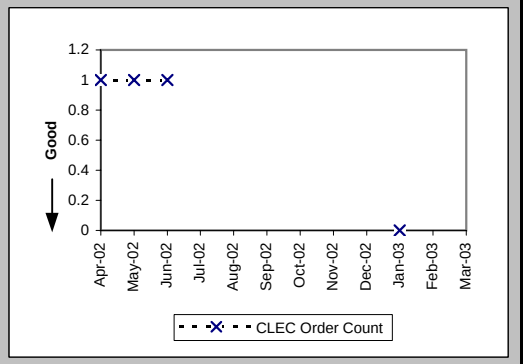
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	7	1	7.00	0	0	2292	78	29.38	46.84	-0.47	-1.29	No
May-02	29	1	29.00	0	0	2848	116	24.55	47.10	1	-0.39	No
Jun-02	13	1	13.00	0	0	3819	136	28.08	48.18	-0.31	-1.19	No
Jul-02						4208	119	35.36	55.69			
Aug-02						3944	120	32.87	59.12			
Sep-02						3909	116	33.70	64.27			
Oct-02						4064	103	39.46	74.01			
Nov-02						4213	101	41.71	77.55			
Dec-02						4368	86	50.79	90.30			
Jan-03	0	1	0.00	0	0	3076	48	64.08	107.25	-0.59	-1.36	No
Feb-03						3831	61	62.80	102.80			
Mar-03						3600	48	75.00	119.93			



Checklist #14 - Resale - DS1 Installation

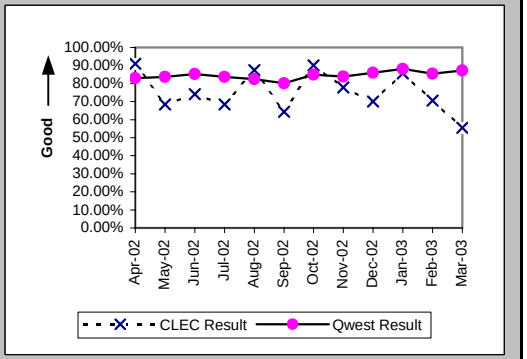
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Apr-02	1
May-02	1
Jun-02	1
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	0
Feb-03	
Mar-03	



Checklist #14 - Resale - DS1 Repair

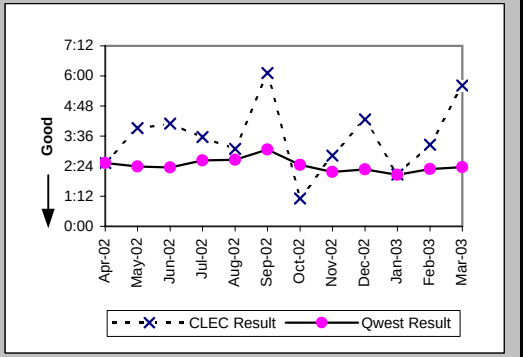
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	11	90.91%	2	0	422	509	82.91%	37.64%	-0.7	-1.42	No
May-02	13	19	68.42%	4	0	466	557	83.66%	36.97%	1.62	-0.01	No
Jun-02	20	27	74.07%	4	0	662	777	85.20%	35.51%	1.5	-0.09	No
Jul-02	13	19	68.42%	9	0	602	720	83.61%	37.02%	1.63	-0.01	No
Aug-02	28	32	87.50%	9	0	709	860	82.44%	38.05%	-0.74	-1.45	No
Sep-02	18	28	64.29%	0	0	607	758	80.08%	39.94%	1.91	0.16	Yes
Oct-02	9	10	90.00%	1	0	558	657	84.93%	35.77%	-0.44	-1.27	No
Nov-02	7	9	77.78%	1	0	383	457	83.81%	36.84%	0.5	-0.7	No
Dec-02	7	10	70.00%	0	0	401	466	86.05%	34.65%	1.3	-0.21	No
Jan-03	12	14	85.71%	3	0	428	486	88.07%	32.42%	0.31	-0.81	No
Feb-03	12	17	70.59%	3	0	413	483	85.51%	35.20%	1.56	-0.05	No
Mar-03	5	9	55.56%	3	0	411	471	87.26%	33.34%	2.3	0.4	Yes



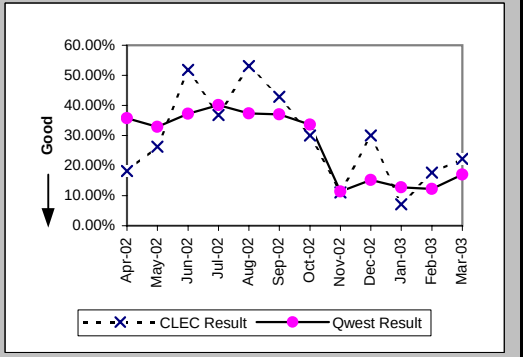
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	27:47	11	2:32	2	0	1288:05	509	2:32	3:17	0	-1	No
May-02	74:22	19	3:55	4	0	1329:46	557	2:23	3:24	1.61	-0.02	No
Jun-02	110:38	27	4:06	4	0	1819:41	777	2:21	2:37	2.33	0.41	Yes
Jul-02	67:52	19	3:34	9	0	1900:39	720	2:38	3:54	1.02	-0.38	No
Aug-02	98:34	32	3:05	9	0	2274:58	860	2:39	3:59	0.65	-0.61	No
Sep-02	171:15	28	6:07	0	0	2327:36	758	3:04	5:11	2.1	0.27	Yes
Oct-02	11:10	10	1:07	1	0	1608:32	657	2:27	3:49	-1.1	-1.67	No
Nov-02	25:18	9	2:49	1	0	988:15	457	2:10	2:32	0.82	-0.5	No
Dec-02	42:45	10	4:16	0	0	1058:59	466	2:16	3:21	1.51	-0.08	No
Jan-03	28:55	14	2:04	3	0	996:29	486	2:03	2:19	0.15	-0.91	No
Feb-03	55:08	17	3:15	3	0	1103:24	483	2:17	3:00	1.26	-0.23	No
Mar-03	50:33	9	5:37	3	0	1116:58	471	2:22	3:13	2	0.21	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

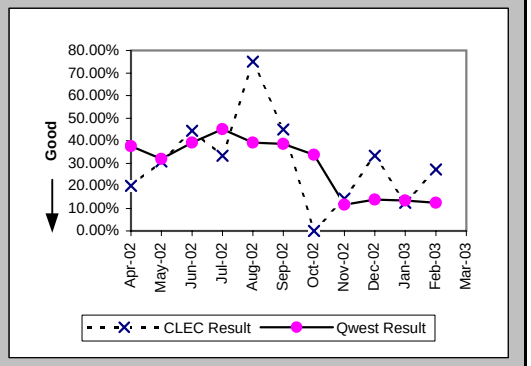
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	2	11	18.18%	2	0	182	509	35.76%	47.93%	-1.2	-1.73	No
May-02	5	19	26.32%	4	0	183	557	32.85%	46.97%	-0.6	-1.36	No
Jun-02	14	27	51.85%	4	0	289	777	37.19%	48.33%	1.52	-0.08	No
Jul-02	7	19	36.84%	9	0	289	720	40.14%	49.02%	-0.29	-1.18	No
Aug-02	17	32	53.13%	9	0	321	860	37.33%	48.37%	1.77	0.08	Yes
Sep-02	12	28	42.86%	0	0	281	758	37.07%	48.30%	0.62	-0.62	No
Oct-02	3	10	30.00%	1	0	221	657	33.64%	47.25%	-0.24	-1.15	No
Nov-02	1	9	11.11%	1	0	52	457	11.38%	31.76%	-0.03	-1.02	No
Dec-02	3	10	30.00%	0	0	71	466	15.24%	35.94%	1.18	-0.28	No
Jan-03	1	14	7.14%	3	0	62	486	12.76%	33.36%	-0.62	-1.38	No
Feb-03	3	17	17.65%	3	0	59	483	12.22%	32.75%	0.68	-0.59	No
Mar-03	2	9	22.22%	3	0	80	471	16.99%	37.55%	0.44	-0.74	No



Checklist #14 - Resale - DS1 Repair

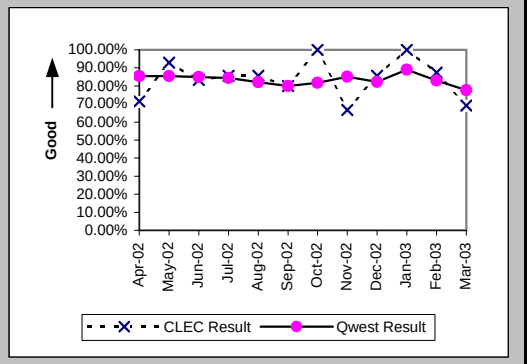
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	1	5	20.00%	2	0	134	357	37.54%	48.42%	-0.8	-1.49	No
May-02	4	13	30.77%	4	0	117	366	31.97%	46.64%	-0.09	-1.06	No
Jun-02	8	18	44.44%	4	0	202	516	39.15%	48.81%	0.45	-0.73	No
Jul-02	4	12	33.33%	9	0	214	475	45.05%	49.75%	-0.81	-1.49	No
Aug-02	15	20	75.00%	9	0	226	578	39.10%	48.80%	3.17	0.93	Yes
Sep-02	9	20	45.00%	0	0	205	532	38.53%	48.67%	0.58	-0.65	No
Oct-02	0	3	0.00%	1	0	152	451	33.70%	47.27%	-1.23	-1.75	No
Nov-02	1	7	14.29%	1	0	36	308	11.69%	32.13%	0.25	-0.85	No
Dec-02	3	9	33.33%	0	0	45	325	13.85%	34.54%	1.46	-0.11	No
Jan-03	1	8	12.50%	3	0	46	341	13.49%	34.16%	-0.08	-1.05	No
Feb-03	3	11	27.27%	3	0	46	370	12.43%	33.00%	1.32	-0.2	No
Mar-03												



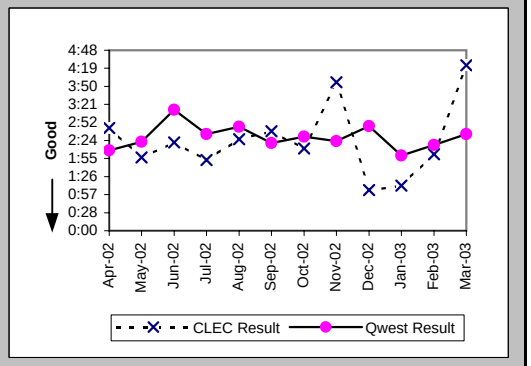
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	5	7	71.43%	2	0	181	212	85.38%	35.33%	0.94	-0.43	No
May-02	13	14	92.86%	6	0	205	240	85.42%	35.29%	-0.77	-1.47	No
Jun-02	15	18	83.33%	4	0	261	307	85.02%	35.69%	0.23	-0.86	No
Jul-02	6	7	85.71%	0	0	233	276	84.42%	36.27%	-0.09	-1.06	No
Aug-02	12	14	85.71%	1	0	206	251	82.07%	38.36%	-0.35	-1.21	No
Sep-02	12	15	80.00%	3	0	172	215	80.00%	40.00%	0	-1	No
Oct-02	7	7	100.00%	3	0	152	186	81.72%	38.65%	-1.23	-1.75	No
Nov-02	4	6	66.67%	1	0	126	148	85.14%	35.57%	1.09	-0.34	No
Dec-02	6	7	85.71%	5	0	125	152	82.24%	38.22%	-0.24	-1.14	No
Jan-03	12	12	100.00%	2	0	138	155	89.03%	31.25%	-1.17	-1.71	No
Feb-03	7	8	87.50%	4	0	146	176	82.95%	37.60%	-0.33	-1.2	No
Mar-03	9	13	69.23%	7	0	135	174	77.59%	41.70%	0.68	-0.58	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

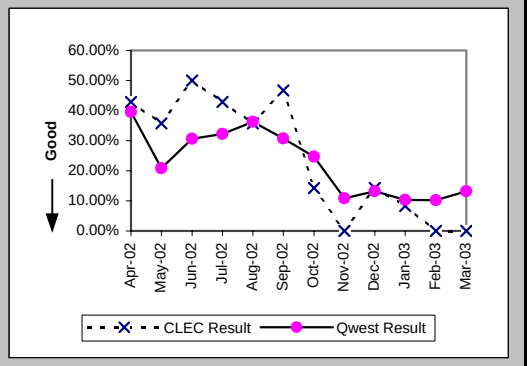
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	19:09	7	2:44	2	0	451:12	212	2:08	2:32	0.76	-0.54	No
May-02	27:17	14	1:57	6	0	567:31	240	2:22	2:48	-0.54	-1.33	No
Jun-02	42:17	18	2:21	4	0	988:59	307	3:13	10:22	-0.35	-1.21	No
Jul-02	13:09	7	1:53	0	0	710:14	276	2:34	4:12	-0.43	-1.26	No
Aug-02	34:04	14	2:26	1	0	694:21	251	2:46	5:09	-0.24	-1.14	No
Sep-02	39:52	15	2:39	3	0	503:16	215	2:20	2:14	0.59	-0.64	No
Oct-02	15:20	7	2:11	3	0	463:43	186	2:30	3:46	-0.21	-1.13	No
Nov-02	23:43	6	3:57	1	0	351:34	148	2:23	4:00	1.29	-0.22	No
Dec-02	7:37	7	1:05	5	0	422:39	152	2:47	6:37	-0.66	-1.4	No
Jan-03	14:21	12	1:12	2	0	310:35	155	2:00	1:56	-1.39	-1.85	No
Feb-03	16:13	8	2:02	4	0	402:26	176	2:17	2:57	-0.24	-1.15	No
Mar-03	57:15	13	4:24	7	0	447:12	174	2:34	2:54	1.83	0.11	Yes



Checklist #14 - Resale - DS1 Repair

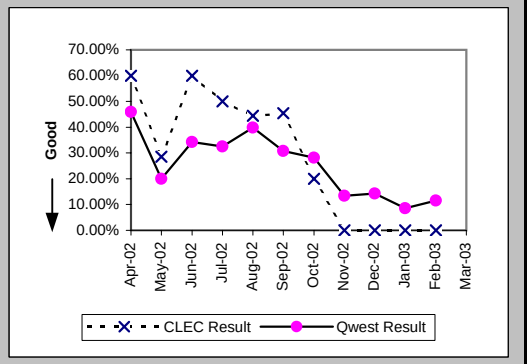
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	7	42.86%	2	0	84	212	39.62%	48.91%	0.17	-0.9	No
May-02	5	14	35.71%	6	0	50	240	20.83%	40.61%	1.25	-0.24	No
Jun-02	9	18	50.00%	4	0	94	307	30.62%	46.09%	1.65	0.01	Yes
Jul-02	3	7	42.86%	0	0	89	276	32.25%	46.74%	0.57	-0.65	No
Aug-02	5	14	35.71%	1	0	91	251	36.26%	48.07%	-0.04	-1.02	No
Sep-02	7	15	46.67%	3	0	66	215	30.70%	46.12%	1.24	-0.24	No
Oct-02	1	7	14.29%	3	0	46	186	24.73%	43.15%	-0.63	-1.38	No
Nov-02	0	6	0.00%	1	0	16	148	10.81%	31.05%	-0.84	-1.51	No
Dec-02	1	7	14.29%	5	0	20	152	13.16%	33.80%	0.12	-0.93	No
Jan-03	1	12	8.33%	2	0	16	155	10.32%	30.43%	-0.22	-1.13	No
Feb-03	0	8	0.00%	4	0	18	176	10.23%	30.30%	-0.93	-1.57	No
Mar-03	0	13	0.00%	7	0	23	174	13.22%	33.87%	-1.36	-1.83	No



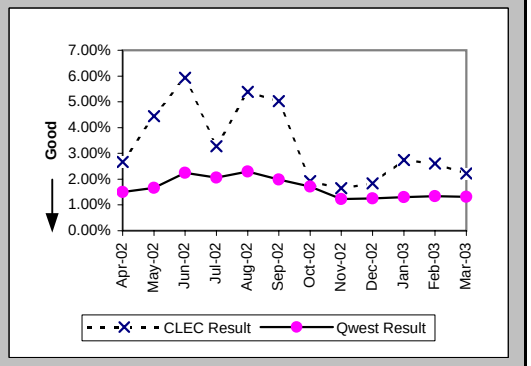
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	3	5	60.00%	2	0	67	146	45.89%	49.83%	0.57	-0.66	No
May-02	2	7	28.57%	6	0	35	175	20.00%	40.00%	0.54	-0.67	No
Jun-02	9	15	60.00%	4	0	64	187	34.22%	47.45%	1.93	0.17	Yes
Jul-02	2	4	50.00%	0	0	55	169	32.54%	46.85%	0.67	-0.59	No
Aug-02	4	9	44.44%	1	0	61	153	39.87%	48.96%	0.26	-0.84	No
Sep-02	5	11	45.45%	3	0	41	133	30.83%	46.18%	0.96	-0.41	No
Oct-02	1	5	20.00%	3	0	35	124	28.23%	45.01%	-0.4	-1.24	No
Nov-02	0	6	0.00%	1	0	14	104	13.46%	34.13%	-0.94	-1.57	No
Dec-02	0	2	0.00%	5	0	13	91	14.29%	34.99%	-0.57	-1.35	No
Jan-03	0	7	0.00%	2	0	9	105	8.57%	27.99%	-0.78	-1.48	No
Feb-03	0	5	0.00%	4	0	14	121	11.57%	31.99%	-0.79	-1.48	No
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

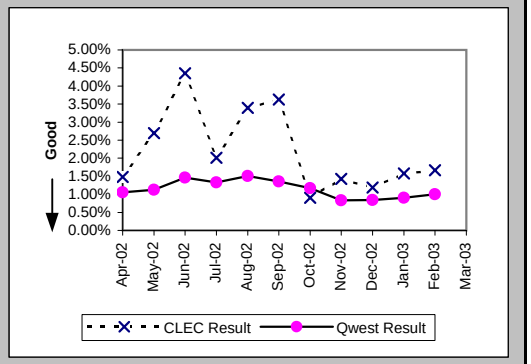
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	18	674	2.67%	4	0	721	47867	1.51%	12.18%	2.46	0.5	Yes
May-02	33	742	4.45%	10	0	797	47925	1.66%	12.79%	5.89	2.58	Yes
Jun-02	45	758	5.94%	8	0	1084	48161	2.25%	14.83%	6.79	3.13	Yes
Jul-02	26	793	3.28%	9	0	996	48301	2.06%	14.21%	2.39	0.45	Yes
Aug-02	46	853	5.39%	10	0	1111	48497	2.29%	14.96%	6	2.65	Yes
Sep-02	43	855	5.03%	3	0	973	48908	1.99%	13.96%	6.31	2.84	Yes
Oct-02	17	881	1.93%	4	0	843	49294	1.71%	12.97%	0.5	-0.7	No
Nov-02	15	909	1.65%	2	0	605	49402	1.22%	11.00%	1.16	-0.3	No
Dec-02	17	923	1.84%	5	0	618	49270	1.25%	11.13%	1.59	-0.03	No
Jan-03	26	948	2.74%	5	0	641	49226	1.30%	11.34%	3.88	1.36	Yes
Feb-03	25	959	2.61%	7	0	659	49095	1.34%	11.51%	3.37	1.05	Yes
Mar-03	22	988	2.23%	10	0	645	48924	1.32%	11.41%	2.48	0.51	Yes



Checklist #14 - Resale - DS1 Repair

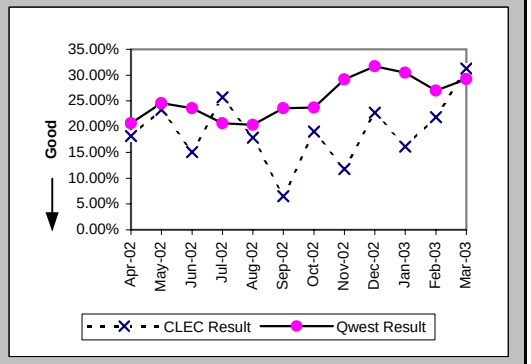
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	10	674	1.48%	4	0	503	47867	1.05%	10.20%	1.09	-0.33	No
May-02	20	742	2.70%	10	0	541	47925	1.13%	10.56%	4.01	1.44	Yes
Jun-02	33	758	4.35%	8	0	703	48161	1.46%	11.99%	6.59	3.01	Yes
Jul-02	16	795	2.01%	9	0	644	48301	1.33%	11.47%	1.66	0.01	Yes
Aug-02	29	853	3.40%	10	0	731	48497	1.51%	12.18%	4.5	1.73	Yes
Sep-02	31	855	3.63%	3	0	665	48908	1.36%	11.58%	5.67	2.45	Yes
Oct-02	8	881	0.91%	4	0	575	49294	1.17%	10.74%	-0.71	-1.43	No
Nov-02	13	909	1.43%	2	0	412	49402	0.83%	9.09%	1.96	0.19	Yes
Dec-02	11	923	1.19%	5	0	416	49270	0.84%	9.15%	1.14	-0.31	No
Jan-03	15	948	1.58%	5	0	446	49226	0.91%	9.48%	2.18	0.32	Yes
Feb-03	16	959	1.67%	7	0	491	49095	1.00%	9.95%	2.06	0.25	Yes
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

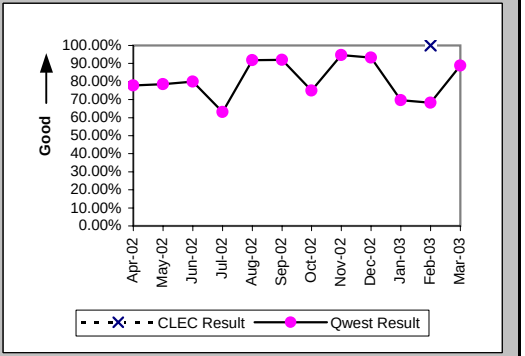
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	4	22	18.18%	0	0	188	909	20.68%	40.50%	-0.29	-1.17	No
May-02	10	43	23.26%	0	0	260	1057	24.60%	43.07%	-0.2	-1.12	No
Jun-02	8	53	15.09%	0	0	335	1419	23.61%	42.47%	-1.43	-1.87	No
Jul-02	9	35	25.71%	0	0	259	1255	20.64%	40.47%	0.74	-0.55	No
Aug-02	10	56	17.86%	0	0	284	1395	20.36%	40.27%	-0.46	-1.28	No
Sep-02	3	46	6.52%	0	0	300	1273	23.57%	42.44%	-2.68	-2.63	No
Oct-02	4	21	19.05%	0	0	262	1105	23.71%	42.53%	-0.5	-1.3	No
Nov-02	2	17	11.76%	0	0	249	854	29.16%	45.45%	-1.56	-1.95	No
Dec-02	5	22	22.73%	0	0	287	905	31.71%	46.54%	-0.89	-1.54	No
Jan-03	5	31	16.13%	0	0	281	922	30.48%	46.03%	-1.71	-2.04	No
Feb-03	7	32	21.88%	0	0	244	903	27.02%	44.41%	-0.64	-1.39	No
Mar-03	10	32	31.25%	0	0	266	911	29.20%	45.47%	0.27	-0.84	No



Checklist #14 - Resale - Installation for DS3 and Higher

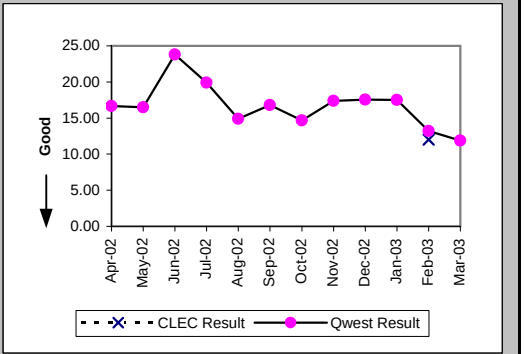
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						14	18	77.78%	41.57%			
May-02						22	28	78.57%	41.03%			
Jun-02						40	50	80.00%	40.00%			
Jul-02						12	19	63.16%	48.24%			
Aug-02						56	61	91.80%	27.43%			
Sep-02						35	38	92.11%	26.97%			
Oct-02						24	32	75.00%	43.30%			
Nov-02						18	19	94.74%	22.33%			
Dec-02						14	15	93.33%	24.94%			
Jan-03						30	43	69.77%	45.93%			
Feb-03	1	1	100.00%	0	0	28	41	68.29%	46.53%	-0.67	-1.41	No
Mar-03						64	72	88.89%	31.43%			



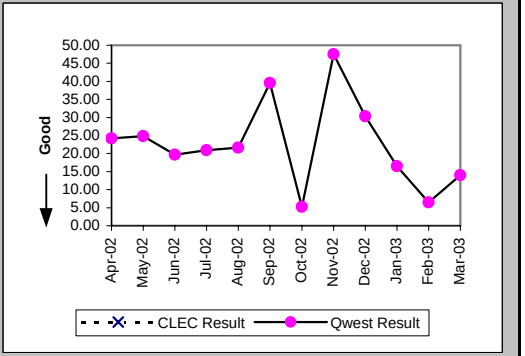
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						533	32	16.66	13.17			
May-02						693	42	16.50	14.38			
Jun-02						1570	66	23.79	16.15			
Jul-02						916	46	19.91	17.47			
Aug-02						1281	86	14.90	11.00			
Sep-02						1126	67	16.81	14.37			
Oct-02						807	55	14.67	8.10			
Nov-02						521	30	17.37	27.58			
Dec-02						474	27	17.56	20.50			
Jan-03						1278	73	17.51	23.09			
Feb-03	12	1	12.00	0	0	753	57	13.21	7.78	-0.15	-1.09	No
Mar-03						963	81	11.89	12.34			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

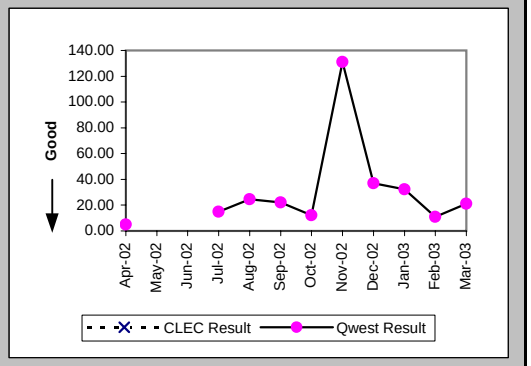
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	5	24.20	19.78			
May-02						174	7	24.86	23.77			
Jun-02						216	11	19.64	14.51			
Jul-02						188	9	20.89	17.56			
Aug-02						65	3	21.67	18.90			
Sep-02						237	6	39.50	17.69			
Oct-02						26	5	5.20	5.50			
Nov-02						95	2	47.50	43.13			
Dec-02						91	3	30.33	26.27			
Jan-03						33	2	16.50	21.92			
Feb-03						71	11	6.45	7.99			
Mar-03						98	7	14.00	20.69			



Checklist #14 - Resale - Installation for DS3 and Higher

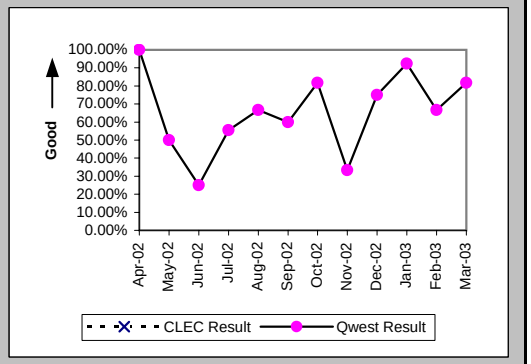
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	1	5.00				
May-02												
Jun-02												
Jul-02						15	1	15.00				
Aug-02						98	4	24.50	12.48			
Sep-02						22	1	22.00				
Oct-02						61	5	12.20	8.41			
Nov-02						131	1	131.00				
Dec-02						37	1	37.00				
Jan-03						388	12	32.33	33.89			
Feb-03						33	3	11.00	9.00			
Mar-03						42	2	21.00	19.80			



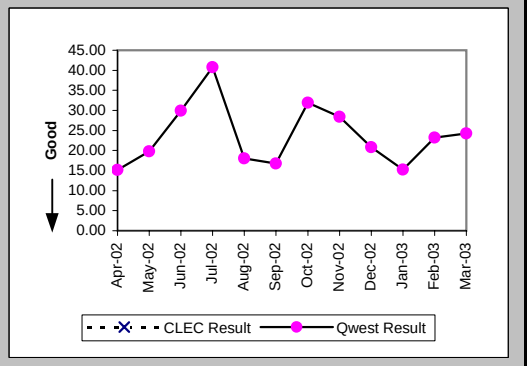
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						5	9	55.56%	49.69%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						3	5	60.00%	48.99%			
Oct-02						9	11	81.82%	38.57%			
Nov-02						1	3	33.33%	47.14%			
Dec-02						3	4	75.00%	43.30%			
Jan-03						12	13	92.31%	26.65%			
Feb-03						4	6	66.67%	47.14%			
Mar-03						9	11	81.82%	38.57%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

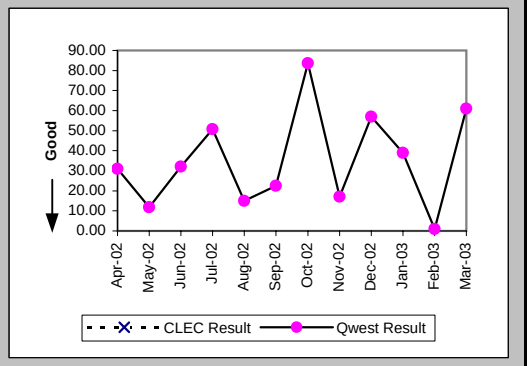
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						121	8	15.12	12.94			
May-02						198	10	19.80	10.05			
Jun-02						299	10	29.90	25.83			
Jul-02						571	14	40.79	41.15			
Aug-02						90	5	18.00	13.29			
Sep-02						151	9	16.78	15.08			
Oct-02						574	18	31.89	49.61			
Nov-02						142	5	28.40	24.48			
Dec-02						104	5	20.80	25.79			
Jan-03						228	15	15.20	20.91			
Feb-03						209	9	23.22	35.32			
Mar-03						315	13	24.23	32.16			



Checklist #14 - Resale - Installation for DS3 and Higher

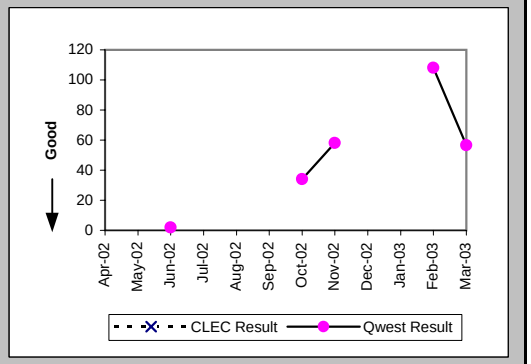
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						31	1	31.00				
May-02						47	4	11.75	6.08			
Jun-02						128	4	32.00	30.75			
Jul-02						304	6	50.67	13.91			
Aug-02						30	2	15.00	16.97			
Sep-02						45	2	22.50	24.75			
Oct-02						251	3	83.67	101.85			
Nov-02						34	2	17.00	7.07			
Dec-02						57	1	57.00				
Jan-03						39	1	39.00				
Feb-03						1	1	1.00				
Mar-03						61	1	61.00				



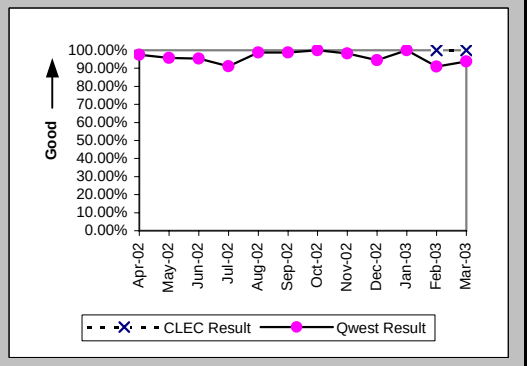
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02												
Aug-02												
Sep-02												
Oct-02						68	2	34.00	45.25			
Nov-02						58	1	58.00				
Dec-02												
Jan-03												
Feb-03						108	1	108.00				
Mar-03						113	2	56.50	51.62			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

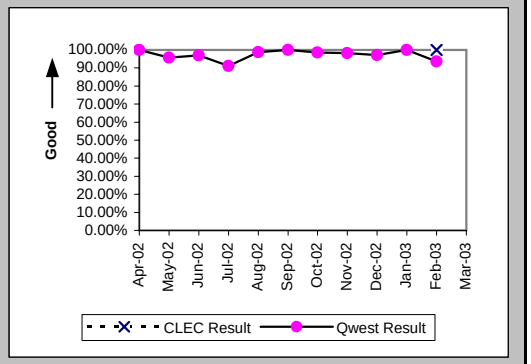
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						40	41	97.56%	15.43%			
May-02						45	47	95.74%	20.18%			
Jun-02						62	65	95.38%	20.98%			
Jul-02						62	68	91.18%	28.36%			
Aug-02						76	77	98.70%	11.32%			
Sep-02						84	85	98.82%	10.78%			
Oct-02						75	75	100.00%	0.00%			
Nov-02						54	55	98.18%	13.36%			
Dec-02						34	36	94.44%	22.91%			
Jan-03						62	62	100.00%	0.00%			
Feb-03	1	1	100.00%			71	78	91.03%	28.58%	-0.31	-1.19	No
Mar-03	1	1	100.00%			76	81	93.83%	24.07%	-0.25	-1.15	No



Checklist #14 - Resale - Installation for DS3 and Higher

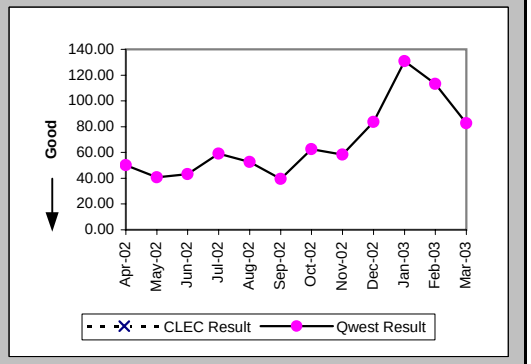
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						41	41	100.00%	0.00%			
May-02						45	47	95.74%	20.18%			
Jun-02						63	65	96.92%	17.27%			
Jul-02						62	68	91.18%	28.36%			
Aug-02						76	77	98.70%	11.32%			
Sep-02						85	85	100.00%	0.00%			
Oct-02						74	75	98.67%	11.47%			
Nov-02						54	55	98.18%	13.36%			
Dec-02						35	36	97.22%	16.43%			
Jan-03						62	62	100.00%	0.00%			
Feb-03	1	1	100.00%	0	0	73	78	93.59%	24.49%	-0.26	-1.16	No
Mar-03												



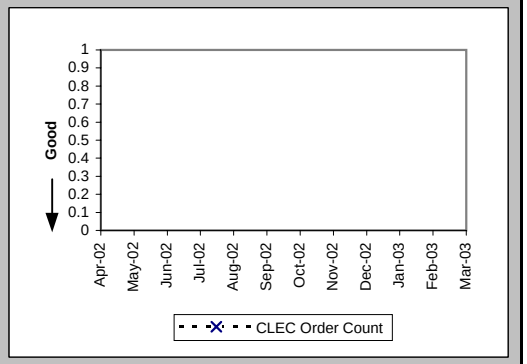
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						854	17	50.24	119.20			
May-02						938	23	40.78	108.75			
Jun-02						866	20	43.30	121.60			
Jul-02						769	13	59.15	155.56			
Aug-02						999	19	52.58	132.79			
Sep-02						1186	30	39.53	111.46			
Oct-02						1065	17	62.65	150.24			
Nov-02						1223	21	58.24	139.47			
Dec-02						1253	15	83.53	168.23			
Jan-03						1047	8	130.88	232.91			
Feb-03						1131	10	113.10	216.47			
Mar-03						1073	13	82.54	201.95			



Checklist #14 - Resale - Installation for DS3 and Higher

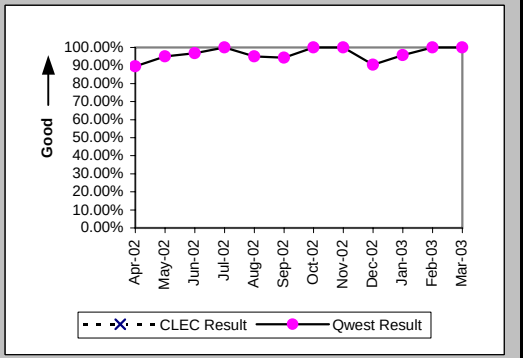
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - Repair for DS3 and Higher

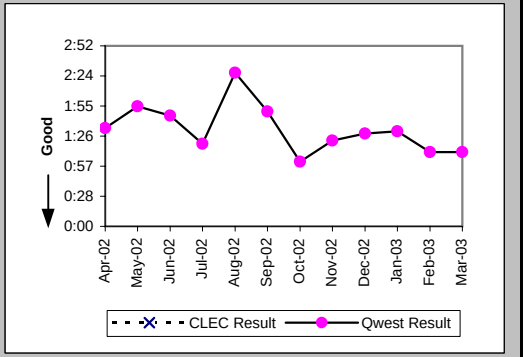
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						17	19	89.47%	30.69%			
May-02						19	20	95.00%	21.79%			
Jun-02						30	31	96.77%	17.67%			
Jul-02						29	29	100.00%	0.00%			
Aug-02						19	20	95.00%	21.79%			
Sep-02						33	35	94.29%	23.21%			
Oct-02						25	25	100.00%	0.00%			
Nov-02						31	31	100.00%	0.00%			
Dec-02						19	21	90.48%	29.35%			
Jan-03						23	24	95.83%	19.98%			
Feb-03						26	26	100.00%	0.00%			
Mar-03						21	21	100.00%	0.00%			



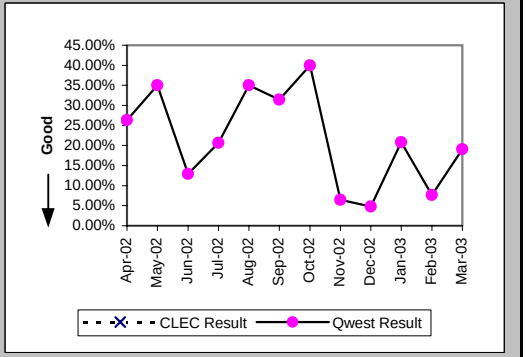
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						29:50	19	1:34	2:40			
May-02						38:20	20	1:55	2:31			
Jun-02						54:42	31	1:46	3:07			
Jul-02						38:20	29	1:19	1:02			
Aug-02						49:08	20	2:27	5:49			
Sep-02						64:25	35	1:50	3:37			
Oct-02						25:47	25	1:02	0:57			
Nov-02						42:20	31	1:22	0:54			
Dec-02						31:08	21	1:29	1:36			
Jan-03						36:35	24	1:31	1:45			
Feb-03						30:36	26	1:11	0:59			
Mar-03						24:56	21	1:11	0:50			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

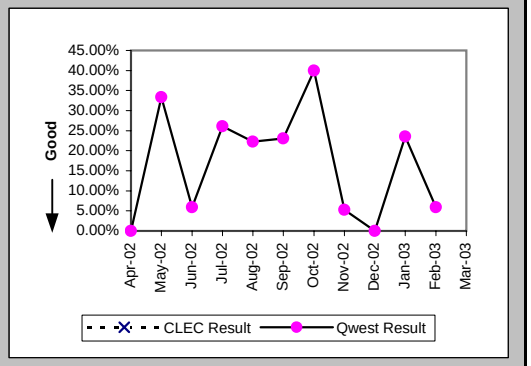
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	19	26.32%	44.03%			
May-02						7	20	35.00%	47.70%			
Jun-02						4	31	12.90%	33.52%			
Jul-02						6	29	20.69%	40.51%			
Aug-02						7	20	35.00%	47.70%			
Sep-02						11	35	31.43%	46.42%			
Oct-02						10	25	40.00%	48.99%			
Nov-02						2	31	6.45%	24.57%			
Dec-02						1	21	4.76%	21.30%			
Jan-03						5	24	20.83%	40.61%			
Feb-03						2	26	7.69%	26.65%			
Mar-03						4	21	19.05%	39.27%			



Checklist #14 - Resale - Repair for DS3 and Higher

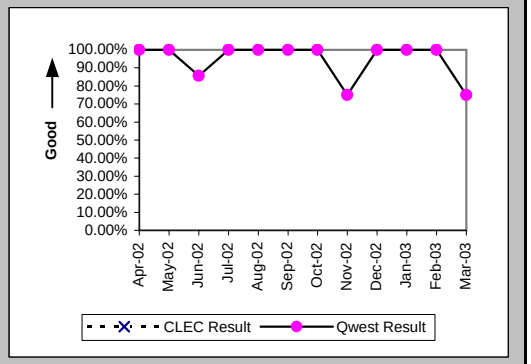
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						0	4	0.00%	0.00%			
May-02						3	9	33.33%	47.14%			
Jun-02						1	17	5.88%	23.53%			
Jul-02						6	23	26.09%	43.91%			
Aug-02						2	9	22.22%	41.57%			
Sep-02						3	13	23.08%	42.13%			
Oct-02						6	15	40.00%	48.99%			
Nov-02						1	19	5.26%	22.33%			
Dec-02						0	14	0.00%	0.00%			
Jan-03						4	17	23.53%	42.42%			
Feb-03						1	17	5.88%	23.53%			
Mar-03												



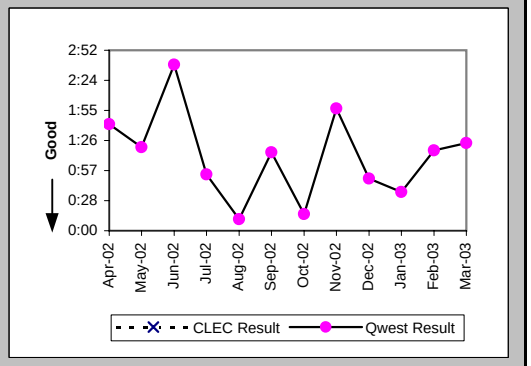
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						1	1	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						3	4	75.00%	43.30%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			
Mar-03						3	4	75.00%	43.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

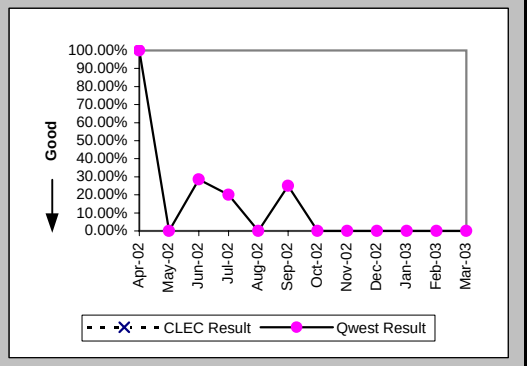
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5:05	3	1:42	1:30			
May-02						6:41	5	1:20	1:05			
Jun-02						18:34	7	2:39	2:25			
Jul-02						4:30	5	0:54	0:55			
Aug-02						0:11	1	0:11				
Sep-02						5:02	4	1:15	1:01			
Oct-02						0:16	1	0:16				
Nov-02						7:50	4	1:57	2:10			
Dec-02						1:39	2	0:50	0:02			
Jan-03						0:37	1	0:37				
Feb-03						2:35	2	1:17	0:09			
Mar-03						5:34	4	1:24	2:35			



Checklist #14 - Resale - Repair for DS3 and Higher

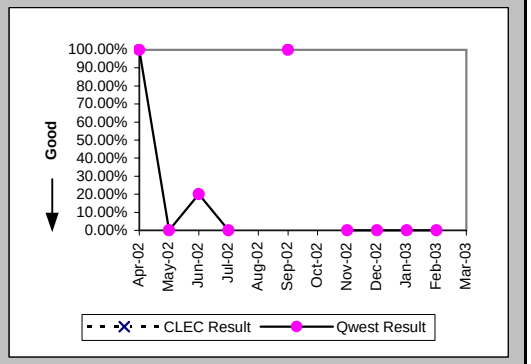
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	3	100.00%	0.00%			
May-02						0	5	0.00%	0.00%			
Jun-02						2	7	28.57%	45.18%			
Jul-02						1	5	20.00%	40.00%			
Aug-02						0	1	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			
Oct-02						0	1	0.00%	0.00%			
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	4	0.00%	0.00%			



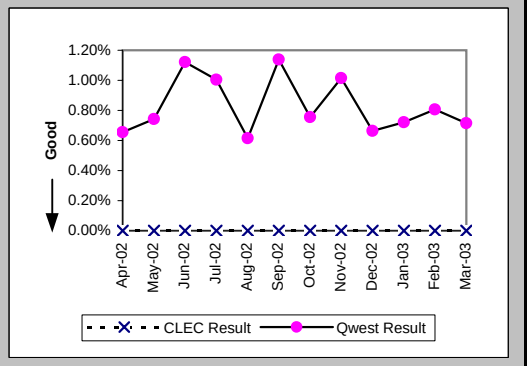
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						2	2	100.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02						0	4	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03						0	1	0.00%	0.00%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

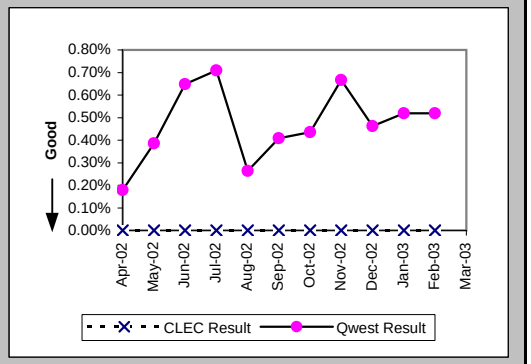
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	3	0.00%	0	0	22	3355	0.66%	8.07%	-0.14	-1.09	No
May-02	0	3	0.00%	0	0	25	3367	0.74%	8.58%	-0.15	-1.09	No
Jun-02	0	5	0.00%	0	0	38	3392	1.12%	10.52%	-0.24	-1.14	No
Jul-02	0	3	0.00%	0	0	34	3383	1.01%	9.97%	-0.17	-1.11	No
Aug-02	0	3	0.00%	0	0	21	3414	0.62%	7.82%	-0.14	-1.08	No
Sep-02	0	3	0.00%	0	0	39	3424	1.14%	10.61%	-0.19	-1.11	No
Oct-02	0	3	0.00%	0	0	26	3442	0.76%	8.66%	-0.15	-1.09	No
Nov-02	0	3	0.00%	0	0	35	3451	1.01%	10.02%	-0.18	-1.11	No
Dec-02	0	3	0.00%	0	0	23	3462	0.66%	8.12%	-0.14	-1.09	No
Jan-03	0	3	0.00%	0	0	25	3469	0.72%	8.46%	-0.15	-1.09	No
Feb-03	0	4	0.00%	0	0	28	3470	0.81%	8.95%	-0.18	-1.11	No
Mar-03	0	4	0.00%	0	0	25	3496	0.72%	8.43%	-0.17	-1.1	No



Checklist #14 - Resale - Repair for DS3 and Higher

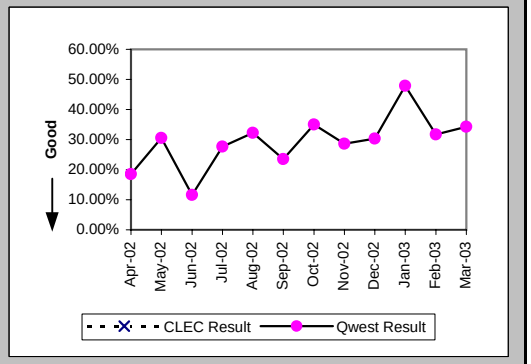
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02	0	3	0.00%	0	0	6	3355	0.18%	4.23%	-0.07	-1.04	No
May-02	0	3	0.00%	0	0	13	3367	0.39%	6.20%	-0.11	-1.07	No
Jun-02	0	5	0.00%	0	0	22	3392	0.65%	8.03%	-0.18	-1.11	No
Jul-02	0	3	0.00%	0	0	24	3383	0.71%	8.39%	-0.15	-1.09	No
Aug-02	0	3	0.00%	0	0	9	3414	0.26%	5.13%	-0.09	-1.05	No
Sep-02	0	3	0.00%	0	0	14	3424	0.41%	6.38%	-0.11	-1.07	No
Oct-02	0	3	0.00%	0	0	15	3442	0.44%	6.59%	-0.11	-1.07	No
Nov-02	0	3	0.00%	0	0	23	3451	0.67%	8.14%	-0.14	-1.09	No
Dec-02	0	3	0.00%	0	0	16	3462	0.46%	6.78%	-0.12	-1.07	No
Jan-03	0	3	0.00%	0	0	18	3469	0.52%	7.18%	-0.13	-1.08	No
Feb-03	0	4	0.00%	0	0	18	3470	0.52%	7.18%	-0.14	-1.09	No
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

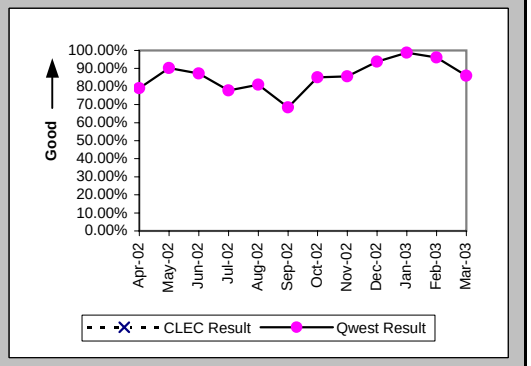
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						5	27	18.52%	38.84%			
May-02						11	36	30.56%	46.06%			
Jun-02						5	43	11.63%	32.06%			
Jul-02						13	47	27.66%	44.73%			
Aug-02						10	31	32.26%	46.75%			
Sep-02						12	51	23.53%	42.42%			
Oct-02						14	40	35.00%	47.70%			
Nov-02						14	49	28.57%	45.18%			
Dec-02						10	33	30.30%	45.96%			
Jan-03						23	48	47.92%	49.96%			
Feb-03						13	41	31.71%	46.53%			
Mar-03						13	38	34.21%	47.44%			



Checklist #14 - Resale - Frame Relay Installation

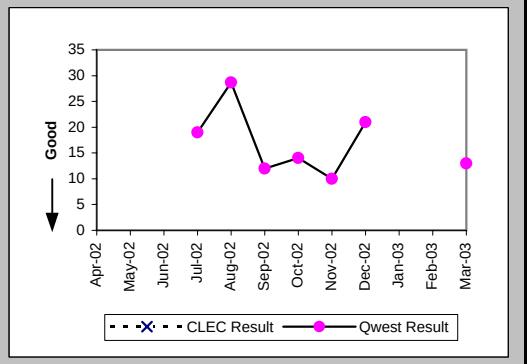
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						53	67	79.10%	40.66%			
May-02						65	72	90.28%	29.63%			
Jun-02						96	110	87.27%	33.33%			
Jul-02						21	27	77.78%	41.57%			
Aug-02						68	84	80.95%	39.27%			
Sep-02						37	54	68.52%	46.44%			
Oct-02						46	54	85.19%	35.52%			
Nov-02						48	56	85.71%	34.99%			
Dec-02						61	65	93.85%	24.03%			
Jan-03						82	83	98.80%	10.91%			
Feb-03						74	77	96.10%	19.35%			
Mar-03						37	43	86.05%	34.65%			



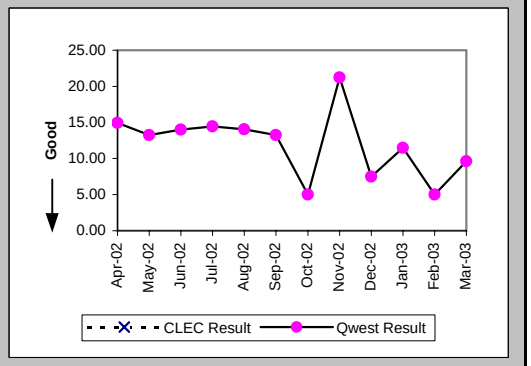
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02						38	2	19.00	22.63			
Aug-02						86	3	28.67	0.58			
Sep-02						36	3	12.00	2.65			
Oct-02						14	1	14.00				
Nov-02						20	2	10.00	4.24			
Dec-02						42	2	21.00	12.73			
Jan-03												
Feb-03												
Mar-03						13	1	13.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

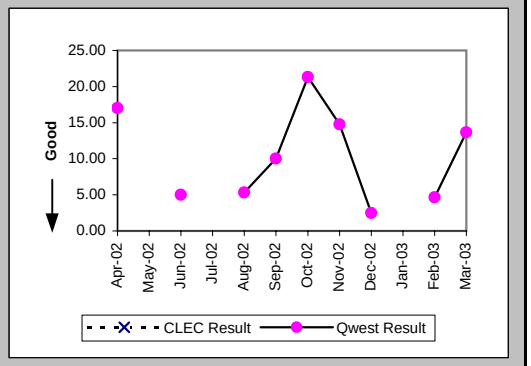
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						194	13	14.92	18.70			
May-02						106	8	13.25	6.48			
Jun-02						238	17	14.00	9.43			
Jul-02						130	9	14.44	12.06			
Aug-02						197	14	14.07	18.82			
Sep-02						225	17	13.24	20.04			
Oct-02						25	5	5.00	5.70			
Nov-02						85	4	21.25	26.56			
Dec-02						15	2	7.50	6.36			
Jan-03						23	2	11.50	3.54			
Feb-03						5	1	5.00				
Mar-03						48	5	9.60	7.92			



Checklist #14 - Resale - Frame Relay Installation

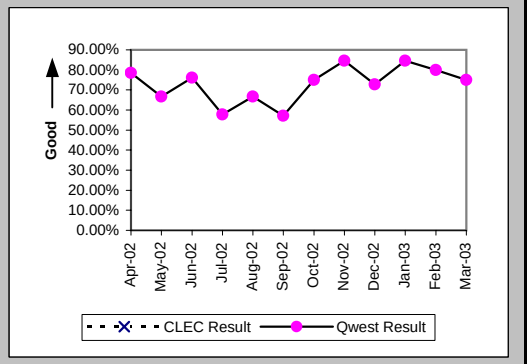
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						17	1	17.00				
May-02												
Jun-02						5	1	5.00				
Jul-02												
Aug-02						16	3	5.33	3.21			
Sep-02						10	1	10.00				
Oct-02						64	3	21.33	8.50			
Nov-02						59	4	14.75	7.14			
Dec-02						5	2	2.50	0.71			
Jan-03												
Feb-03						14	3	4.67	1.53			
Mar-03						41	3	13.67	11.02			



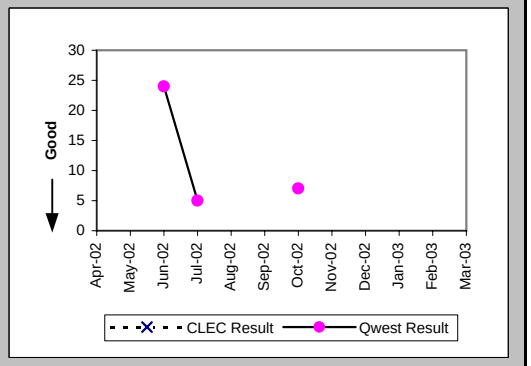
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						22	28	78.57%	41.03%			
May-02						26	39	66.67%	47.14%			
Jun-02						32	42	76.19%	42.59%			
Jul-02						15	26	57.69%	49.40%			
Aug-02						24	36	66.67%	47.14%			
Sep-02						20	35	57.14%	49.49%			
Oct-02						18	24	75.00%	43.30%			
Nov-02						22	26	84.62%	36.08%			
Dec-02						16	22	72.73%	44.54%			
Jan-03						22	26	84.62%	36.08%			
Feb-03						36	45	80.00%	40.00%			
Mar-03						18	24	75.00%	43.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

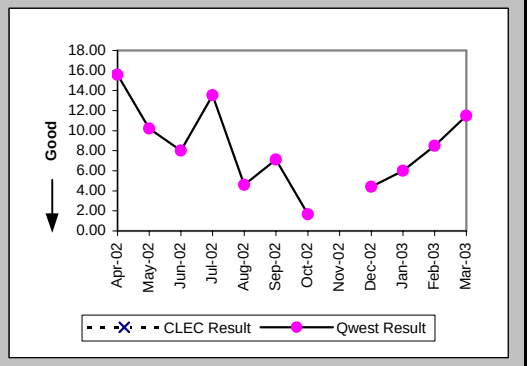
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02						24	1	24.00				
Jul-02						5	1	5.00				
Aug-02												
Sep-02												
Oct-02						7	1	7.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												



Checklist #14 - Resale - Frame Relay Installation

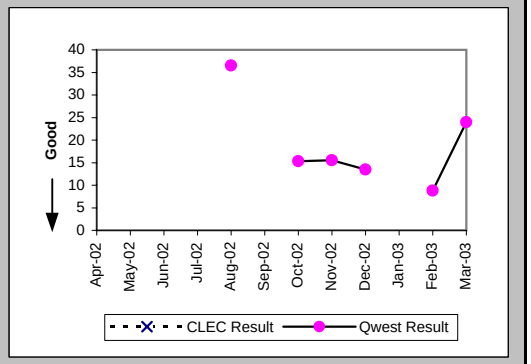
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						109	7	15.57	18.83			
May-02						153	15	10.20	13.09			
Jun-02						80	10	8.00	4.69			
Jul-02						176	13	13.54	11.37			
Aug-02						46	10	4.60	5.36			
Sep-02						107	15	7.13	5.94			
Oct-02						5	3	1.67	1.15			
Nov-02												
Dec-02						22	5	4.40	3.51			
Jan-03						30	5	6.00	4.47			
Feb-03						34	4	8.50	9.47			
Mar-03						46	4	11.50	9.29			



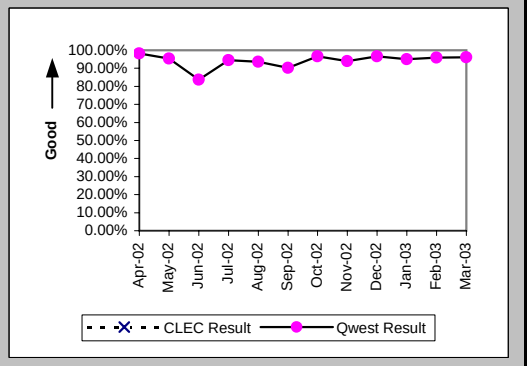
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						73	2	36.50	44.55			
Sep-02												
Oct-02						46	3	15.33	12.50			
Nov-02						62	4	15.50	10.85			
Dec-02						27	2	13.50	9.19			
Jan-03												
Feb-03						44	5	8.80	9.81			
Mar-03						48	2	24.00	9.90			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

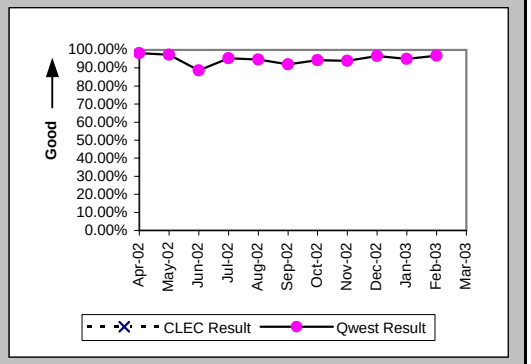
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						111	113	98.23%	13.19%			
May-02						105	110	95.45%	20.83%			
Jun-02						118	141	83.69%	36.95%			
Jul-02						104	110	94.55%	22.71%			
Aug-02						89	95	93.68%	24.32%			
Sep-02						101	112	90.18%	29.76%			
Oct-02						84	87	96.55%	18.25%			
Nov-02						77	82	93.90%	23.93%			
Dec-02						84	87	96.55%	18.25%			
Jan-03						97	102	95.10%	21.59%			
Feb-03						118	123	95.94%	19.75%			
Mar-03						98	102	96.08%	19.41%			



Checklist #14 - Resale - Frame Relay Installation

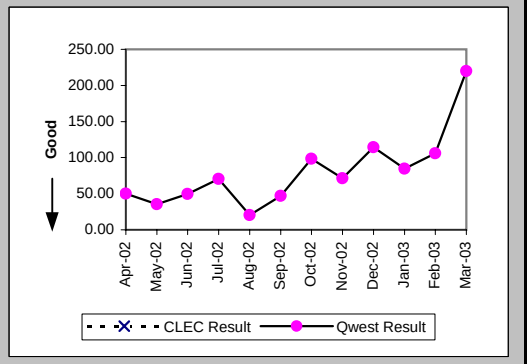
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						111	113	98.23%	13.19%			
May-02						107	110	97.27%	16.29%			
Jun-02						125	141	88.65%	31.72%			
Jul-02						105	110	95.45%	20.83%			
Aug-02						90	95	94.74%	22.33%			
Sep-02						103	112	91.96%	27.18%			
Oct-02						82	87	94.25%	23.27%			
Nov-02						77	82	93.90%	23.93%			
Dec-02						84	87	96.55%	18.25%			
Jan-03						97	102	95.10%	21.59%			
Feb-03						119	123	96.75%	17.74%			
Mar-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

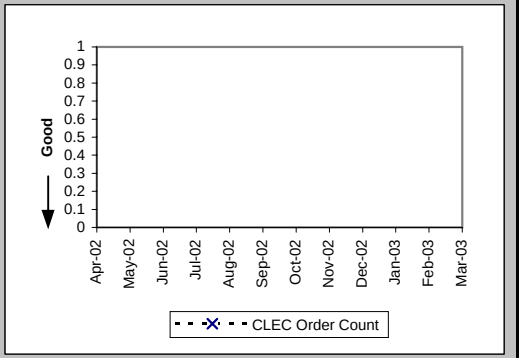
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						1049	21	49.95	64.55			
May-02						779	22	35.41	60.34			
Jun-02						847	17	49.82	74.17			
Jul-02						633	9	70.33	90.18			
Aug-02						648	32	20.25	60.32			
Sep-02						613	13	47.15	96.34			
Oct-02						884	9	98.22	123.04			
Nov-02						1002	14	71.57	114.32			
Dec-02						1030	9	114.44	141.90			
Jan-03						1188	14	84.86	131.93			
Feb-03						1272	12	106.00	146.83			
Mar-03						1318	6	219.67	163.80			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

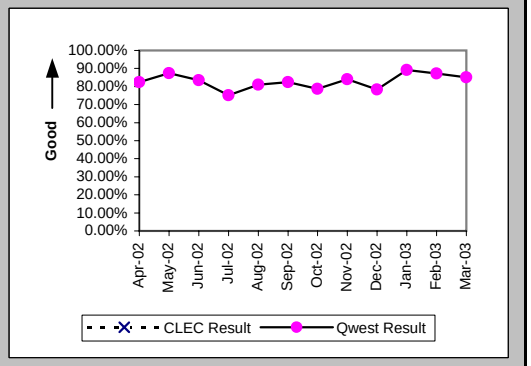
Date	CLEC Order Count
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	



Checklist #14 - Resale - Frame Relay Repair

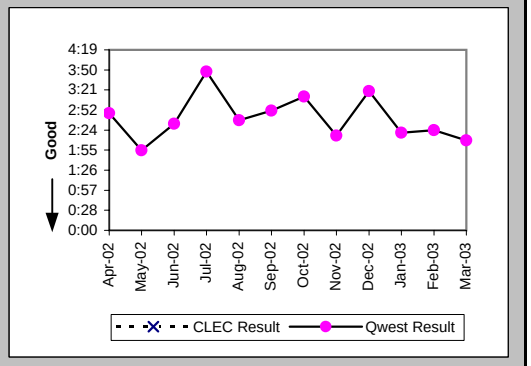
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						99	120	82.50%	38.00%			
May-02						104	119	87.40%	33.19%			
Jun-02						141	169	83.43%	37.18%			
Jul-02						109	145	75.17%	43.20%			
Aug-02						133	164	81.10%	39.15%			
Sep-02						103	125	82.40%	38.08%			
Oct-02						107	136	78.68%	40.96%			
Nov-02						89	106	83.96%	36.70%			
Dec-02						58	74	78.38%	41.17%			
Jan-03						83	93	89.25%	30.98%			
Feb-03						68	78	87.18%	33.43%			
Mar-03						80	94	85.11%	35.60%			



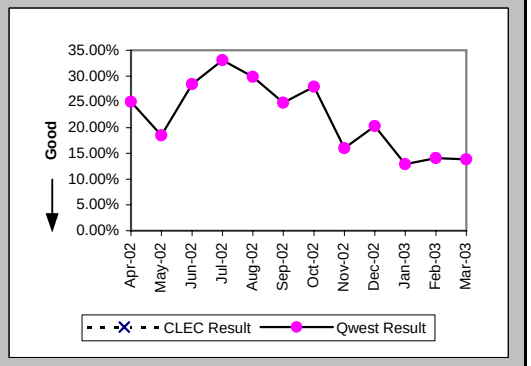
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						335:23	120	2:48	5:44			
May-02						227:19	119	1:55	1:45			
Jun-02						430:57	169	2:33	4:55			
Jul-02						549:55	145	3:48	5:43			
Aug-02						430:35	164	2:38	3:06			
Sep-02						357:48	125	2:52	4:56			
Oct-02						434:32	136	3:12	4:55			
Nov-02						240:14	106	2:16	2:54			
Dec-02						246:38	74	3:20	5:09			
Jan-03						216:32	93	2:20	3:07			
Feb-03						187:46	78	2:24	3:13			
Mar-03						201:19	94	2:09	2:18			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

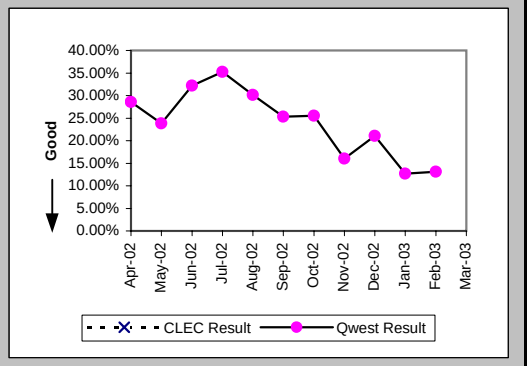
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	120	25.00%	43.30%			
May-02						22	119	18.49%	38.82%			
Jun-02						48	169	28.40%	45.09%			
Jul-02						48	145	33.10%	47.06%			
Aug-02						49	164	29.88%	45.77%			
Sep-02						31	125	24.80%	43.19%			
Oct-02						38	136	27.94%	44.87%			
Nov-02						17	106	16.04%	36.70%			
Dec-02						15	74	20.27%	40.20%			
Jan-03						12	93	12.90%	33.52%			
Feb-03						11	78	14.10%	34.80%			
Mar-03						13	94	13.83%	34.52%			



Checklist #14 - Resale - Frame Relay Repair

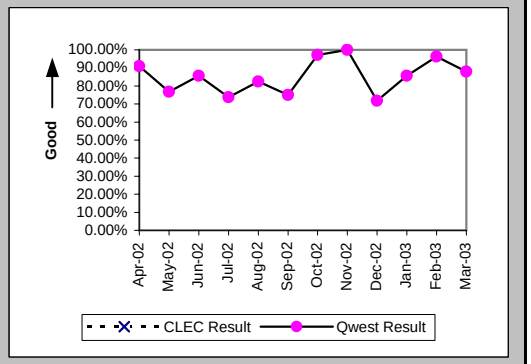
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						24	84	28.57%	45.18%			
May-02						20	84	23.81%	42.59%			
Jun-02						37	115	32.17%	46.71%			
Jul-02						37	105	35.24%	47.77%			
Aug-02						35	116	30.17%	45.90%			
Sep-02						22	87	25.29%	43.47%			
Oct-02						24	94	25.53%	43.60%			
Nov-02						12	75	16.00%	36.66%			
Dec-02						12	57	21.05%	40.77%			
Jan-03						9	71	12.68%	33.27%			
Feb-03						8	61	13.11%	33.76%			
Mar-03												



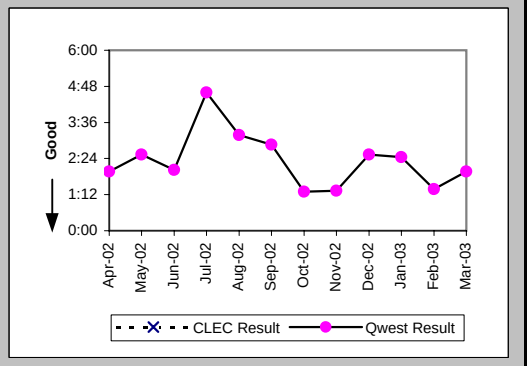
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						30	33	90.91%	28.75%			
May-02						33	43	76.74%	42.25%			
Jun-02						78	91	85.71%	34.99%			
Jul-02						48	65	73.85%	43.95%			
Aug-02						61	74	82.43%	38.05%			
Sep-02						45	60	75.00%	43.30%			
Oct-02						35	36	97.22%	16.43%			
Nov-02						36	36	100.00%	0.00%			
Dec-02						23	32	71.88%	44.96%			
Jan-03						36	42	85.71%	34.99%			
Feb-03						26	27	96.30%	18.89%			
Mar-03						29	33	87.88%	32.64%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

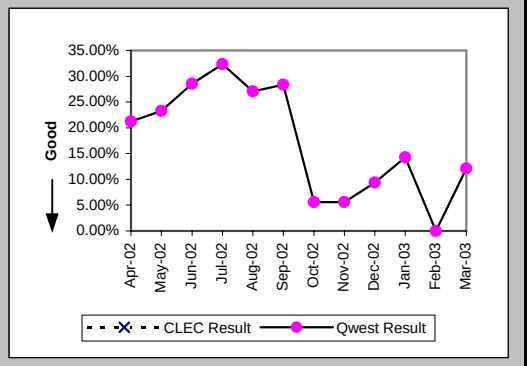
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						65:01	33	1:58	2:27			
May-02						108:45	43	2:32	2:29			
Jun-02						183:18	91	2:01	2:18			
Jul-02						298:42	65	4:36	8:31			
Aug-02						235:50	74	3:11	5:27			
Sep-02						171:47	60	2:52	3:24			
Oct-02						46:56	36	1:18	1:18			
Nov-02						48:12	36	1:20	0:58			
Dec-02						81:07	32	2:32	2:56			
Jan-03						102:41	42	2:27	2:09			
Feb-03						37:31	27	1:23	1:20			
Mar-03						65:01	33	1:58	2:24			



Checklist #14 - Resale - Frame Relay Repair

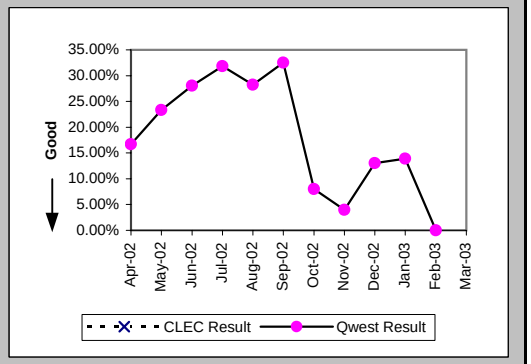
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						7	33	21.21%	40.88%			
May-02						10	43	23.26%	42.25%			
Jun-02						26	91	28.57%	45.18%			
Jul-02						21	65	32.31%	46.77%			
Aug-02						20	74	27.03%	44.41%			
Sep-02						17	60	28.33%	45.06%			
Oct-02						2	36	5.56%	22.91%			
Nov-02						2	36	5.56%	22.91%			
Dec-02						3	32	9.38%	29.15%			
Jan-03						6	42	14.29%	34.99%			
Feb-03						0	27	0.00%	0.00%			
Mar-03						4	33	12.12%	32.64%			



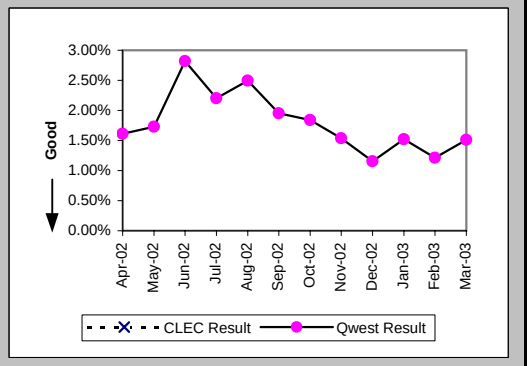
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						3	18	16.67%	37.27%			
May-02						7	30	23.33%	42.30%			
Jun-02						16	57	28.07%	44.93%			
Jul-02						14	44	31.82%	46.58%			
Aug-02						13	46	28.26%	45.03%			
Sep-02						13	40	32.50%	46.84%			
Oct-02						2	25	8.00%	27.13%			
Nov-02						1	25	4.00%	19.60%			
Dec-02						3	23	13.04%	33.68%			
Jan-03						5	36	13.89%	34.58%			
Feb-03						0	15	0.00%	0.00%			
Mar-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

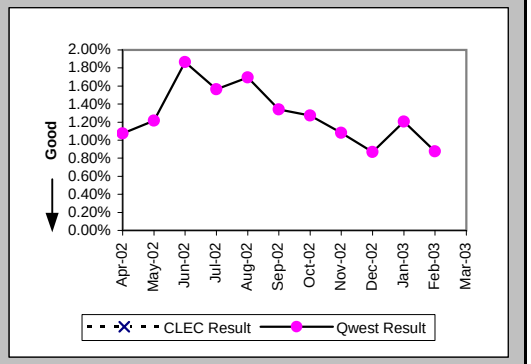
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						153	9490	1.61%	12.59%			
May-02						162	9372	1.73%	13.03%			
Jun-02						260	9230	2.82%	16.55%			
Jul-02						210	9538	2.20%	14.67%			
Aug-02						238	9549	2.49%	15.59%			
Sep-02						185	9479	1.95%	13.83%			
Oct-02						172	9351	1.84%	13.44%			
Nov-02						142	9240	1.54%	12.30%			
Dec-02						106	9194	1.15%	10.68%			
Jan-03						135	8866	1.52%	12.25%			
Feb-03						105	8670	1.21%	10.94%			
Mar-03						127	8403	1.51%	12.20%			

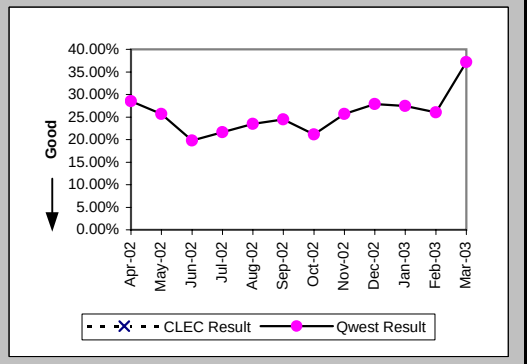


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						102	9490	1.07%	10.31%			
May-02						114	9372	1.22%	10.96%			
Jun-02						172	9230	1.86%	13.52%			
Jul-02						149	9538	1.56%	12.40%			
Aug-02						162	9549	1.70%	12.91%			
Sep-02						127	9479	1.34%	11.50%			
Oct-02						119	9351	1.27%	11.21%			
Nov-02						100	9240	1.08%	10.35%			
Dec-02						80	9194	0.87%	9.29%			
Jan-03						107	8866	1.21%	10.92%			
Feb-03						76	8670	0.88%	9.32%			
Mar-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Apr-02						61	214	28.50%	45.14%			
May-02						56	218	25.69%	43.69%			
Jun-02						64	324	19.75%	39.81%			
Jul-02						58	268	21.64%	41.18%			
Aug-02						73	311	23.47%	42.38%			
Sep-02						60	245	24.49%	43.00%			
Oct-02						46	218	21.10%	40.80%			
Nov-02						49	191	25.65%	43.67%			
Dec-02						41	147	27.89%	44.85%			
Jan-03						51	186	27.42%	44.61%			
Feb-03						37	142	26.06%	43.89%			
Mar-03						75	202	37.13%	48.31%