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April 30, 2003

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone, L. P. first calendar quarter of 2003.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
AFFILIATED

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APR 30 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

| | TOTAL ORDERS | 1 AVERAGE INTERVAL | 2 DUE DATE MISSED | 2 % MISSED |
|---|-----------------|--------------------------|-------------------------|---------------|
| | ----- | ----- | ----- | ----- |
| CIRCUIT SWITCHED LINE | | | | |
| BUSINESS LINE NON | 0 | .00 | 0 | .00 |
| BUSINESS LINE DES | 0 | .00 | 0 | .00 |
| PBX | 96 | 47.34 | 7 | 7.29 |
| CENTREX | 31 | 3.84 | 1 | 3.23 |
| WATS | 0 | .00 | 0 | .00 |
| MOBILE | 0 | .00 | 0 | .00 |
| FEATURE GROUP A | 439 | 24.26 | 15 | 3.42 |
| FOREIGN EXCHANGE | 39 | 78.00 | 0 | .00 |
| COIN | 627 | 6.17 | 69 | 9.50 |
| CIRCUIT SWITCHED TRUNK | | | | |
| FEATURE GROUP B | 0 | .00 | 0 | .00 |
| FEATURE GROUP D | 0 | .00 | 0 | .00 |
| DID (TRUNK) | 34 | 1.00 | 2 | 5.88 |
| DID (LINE) | 0 | .00 | 0 | .00 |
| PACKET SWITCHED SERVICES (X.25 AND X.75) | | | | |
| PACKET DDD ACCESS | 0 | .00 | 0 | .00 |
| PACKET SYNCHRONOUS ACCESS | 0 | .00 | 0 | .00 |
| PACKET ASYNCHRONOUS | 0 | .00 | 0 | .00 |
| DEDICATED METALLIC | | | | |
| PROTECTION ALARM | 0 | .00 | 0 | .00 |
| PROTECTION RELAYING | 0 | .00 | 0 | .00 |
| CONTROL CIRCUIT | 0 | .00 | 0 | .00 |
| DEDICATED TELEGRAPH TRUNK | | | | |
| TELEGRAPH GRADE 75BPS | 0 | .00 | 0 | .00 |
| TELEGRAPH GRADE 150BPS | 0 | .00 | 0 | .00 |
| DEDICATED VOICE GRADE VOICE | | | | |
| NON-SWITCHED LINE | 0 | .00 | 0 | .00 |
| VOICE SWITCHED LINE | 2 | 9.00 | 1 | 50.00 |
| VOICE SWITCHED TRUNK | 0 | .00 | 0 | .00 |
| VOICE AND TONE | 0 | .00 | 0 | .00 |
| DATA LOW SPEED | 0 | .00 | 0 | .00 |
| BASIC DATA/VOICE | 9 | 2.33 | 5 | 55.56 |
| PSNA-VOICE/DATA TIE TRUNK | 0 | .00 | 0 | .00 |
| SSN ACCESS-VOICE/DATA | 0 | .00 | 0 | .00 |
| SSN INTERMACHINE-VOICE/DATA | 0 | .00 | 0 | .00 |
| DATA EXTENSION-VOICE GRADE | 2 | 2.00 | 0 | .00 |
| PROTECTION RELAY-VOICE GRADE | 0 | .00 | 0 | .00 |
| TELEPHOTO AND FACSIMILE | 0 | .00 | 0 | .00 |

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
 SOUTHWESTERN BELL TELEPHONE PAGE 2 OF 2
 PROVISIONING
 1ST QTR, 2003
 SPECIAL SERVICES
 AFFILIATED

| | 1 | 2 | 2 |
|---------------------------------|----------|----------|--------|
| TOTAL | AVERAGE | DUE DATE | % |
| ORDERS | INTERVAL | MISSED | MISSED |
| ----- | ----- | ----- | ----- |
| DEDICATED PROGRAM AUDIO | | | |
| PROGRAM AUDIO 200-3500HZ | 0 | .00 | 0 .00 |
| PROGRAM AUDIO 100-5000HZ | 0 | .00 | 0 .00 |
| PROGRAM AUDIO 50 -8000HZ | 0 | .00 | 0 .00 |
| PROGRAM AUDIO 50 -15000HZ | 0 | .00 | 0 .00 |
| DEDICATED VIDEO | | | |
| TV CHANNEL 15KHZ | 0 | .00 | 0 .00 |
| TV CHANNEL 5KHZ | 0 | .00 | 0 .00 |
| DEDICATED DIGITAL | | | |
| DIGITAL VOICE CIRCUIT | 0 | .00 | 0 .00 |
| DIGITAL DATA 2.4KBS | 0 | .00 | 0 .00 |
| DIGITAL DATA 4.8KBS | 0 | .00 | 0 .00 |
| DIGITAL DATA 9.6KBS | 0 | .00 | 0 .00 |
| DIGITAL DATA 19.2KBS | 0 | .00 | 0 .00 |
| DIGITAL DATA 56KBS | 0 | .00 | 0 .00 |
| DIGITAL DATA 64 CCC KBS | 29 | 18.48 | 0 .00 |
| DEDICATED HIGH CAPACITY DIGITAL | | | |
| 1.544 MBS | 22 | 2.68 | 1 4.55 |
| 3.152 MBS | 0 | .00 | 0 .00 |
| 6.312 MBS | 0 | .00 | 0 .00 |
| 44.736 MBS | 83 | 9.69 | 1 1.20 |
| GT 45 MBS | 0 | .00 | 0 .00 |
| DEDICATED ALERT TRANSPORT | 0 | .00 | 0 .00 |
| DEDICATED DERIVED CHANNEL | 0 | .00 | 0 .00 |
| DEDICATED NETWORK ACCESS LINK | 0 | .00 | 0 .00 |

1. The Average Interval is calculated from application date to completion date.
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ONA
 SOUTHWESTERN BELL TELEPHONE PAGE 1 OF 2
 PROVISIONING
 1ST QTR, 2003
 SPECIAL SERVICES
 NON-AFFILIATED

| | 1 | 2 | 2 |
|---|----------|----------|-----------|
| TOTAL | AVERAGE | DUE DATE | % |
| ORDERS | INTERVAL | MISSED | MISSED |
| | ----- | ----- | ----- |
| CIRCUIT SWITCHED LINE | | | |
| BUSINESS LINE NON | 0 | .00 | 0 .00 |
| BUSINESS LINE DES | 431 | 2.19 | 36 8.35 |
| PBX | 3510 | 179.21 | 397 11.31 |
| CENTREX | 5997 | 46.68 | 632 10.54 |
| WATS | 1 | 16.00 | 0 .00 |
| MOBILE | 0 | .00 | 0 .00 |
| FEATURE GROUP A | 345 | 11.01 | 32 9.28 |
| FOREIGN EXCHANGE | 255 | 16.69 | 33 12.94 |
| COIN | 666 | 17.24 | 31 4.56 |
| CIRCUIT SWITCHED TRUNK | | | |
| FEATURE GROUP B | 17 | 54.47 | 0 .00 |
| FEATURE GROUP D | 837 | 1,174.81 | 87 10.39 |
| DID (TRUNK) | 503 | 146.28 | 62 12.33 |
| DID (LINE) | 74 | 64.64 | 15 20.27 |
| PACKET SWITCHED SERVICES (X.25 AND X.75) | | | |
| PACKET DDD ACCESS | 0 | .00 | 0 .00 |
| PACKET SYNCHRONOUS ACCESS | 0 | .00 | 0 .00 |
| PACKET ASYNCHRONOUS | 0 | .00 | 0 .00 |
| DEDICATED METALLIC | | | |
| PROTECTION ALARM | 113 | 5.07 | 10 8.85 |
| PROTECTION RELAYING | 0 | .00 | 0 .00 |
| CONTROL CIRCUIT | 37 | 2.00 | 5 13.51 |
| DEDICATED TELEGRAPH TRUNK | | | |
| TELEGRAPH GRADE 75BPS | 0 | .00 | 0 .00 |
| TELEGRAPH GRADE 150BPS | 0 | .00 | 0 .00 |
| DEDICATED VOICE GRADE VOICE | | | |
| NON-SWITCHED LINE | 158 | 8.15 | 17 10.76 |
| VOICE SWITCHED LINE | 237 | 11.42 | 13 5.49 |
| VOICE SWITCHED TRUNK | 49 | 2.18 | 6 12.24 |
| VOICE AND TONE | 1 | 1.00 | 1 100.00 |
| DATA LOW SPEED | 28 | 2.46 | 1 3.57 |
| BASIC DATA/VOICE | 724 | 36.24 | 83 11.46 |
| PSNA-VOICE/DATA TIE TRUNK | 23 | 2.30 | 4 17.39 |
| SSN ACCESS-VOICE/DATA | 3 | 1.00 | 0 .00 |
| SSN INTERMACHINE-VOICE/DATA | 444 | 3.23 | 3 .68 |
| DATA EXTENSION-VOICE GRADE | 101 | 4.16 | 3 2.97 |
| PROTECTION RELAY-VOICE GRADE | 0 | .00 | 0 .00 |
| TELEPHOTO AND FACSIMILE | 0 | .00 | 0 .00 |

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

| | TOTAL | 1 AVERAGE | 2 DUE DATE | 2 % MISSED |
|---------------------------------|--------|--------------|---------------|---------------|
| | ORDERS | INTERVAL | MISSED | MISSED |
| | ----- | ----- | ----- | ----- |
| DEDICATED PROGRAM AUDIO | | | | |
| PROGRAM AUDIO 200-3500HZ | 0 | .00 | 0 | .00 |
| PROGRAM AUDIO 100-5000HZ | 2 | .50 | 0 | .00 |
| PROGRAM AUDIO 50 -8000HZ | 10 | 1.20 | 1 | 10.00 |
| PROGRAM AUDIO 50 -15000HZ | 11 | 1.82 | 2 | 18.18 |
| DEDICATED VIDEO | | | | |
| TV CHANNEL 15KHZ | 63 | .00 | 0 | .00 |
| TV CHANNEL 5KHZ | 0 | .00 | 0 | .00 |
| DEDICATED DIGITAL | | | | |
| DIGITAL VOICE CIRCUIT | 3 | 14.33 | 1 | 33.33 |
| DIGITAL DATA 2.4KBS | 128 | 3.66 | 7 | 5.47 |
| DIGITAL DATA 4.8KBS | 11 | 9.91 | 0 | .00 |
| DIGITAL DATA 9.6KBS | 77 | 15.35 | 7 | 9.09 |
| DIGITAL DATA 19.2KBS | 1 | 57.00 | 0 | .00 |
| DIGITAL DATA 56KBS | 2622 | 6.56 | 136 | 5.19 |
| DIGITAL DATA 64 CCC KBS | 2284 | 4.91 | 90 | 3.94 |
| DEDICATED HIGH CAPACITY DIGITAL | | | | |
| 1.544 MBS | 24647 | 69.53 | 877 | 3.56 |
| 3.152 MBS | 0 | .00 | 0 | .00 |
| 6.312 MBS | 0 | .00 | 0 | .00 |
| 44.736 MBS | 715 | 28.72 | 28 | 3.92 |
| GT 45 MBS | 1 | 1.00 | 0 | .00 |
| DEDICATED ALERT TRANSPORT | 0 | .00 | 0 | .00 |
| DEDICATED DERIVED CHANNEL | 2 | 1.00 | 0 | .00 |
| DEDICATED NETWORK ACCESS LINK | 0 | .00 | 0 | .00 |

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2003
SPECIAL SERVICES

PAGE 1 OF 2

| | AFFILIATED | | NON-AFFILIATED | |
|---|-------------------|------------------|-------------------|------------------|
| | TOTAL TROUBLES | AVERAGE HOURS | TOTAL TROUBLES | AVERAGE HOURS |
| | ----- | ----- | ----- | ----- |
| CIRCUIT SWITCHED LINE | | | | |
| BUSINESS LINE NON | 0 | .00 | 0 | .00 |
| BUSINESS LINE DES | 0 | .00 | 0 | .00 |
| PBX | 1 | 6.32 | 2194 | 4.87 |
| CENTREX | 0 | .00 | 3109 | 4.26 |
| WATS | 0 | .00 | 3 | 5.55 |
| MOBILE | 0 | .00 | 0 | .00 |
| FEATURE GROUP A | 0 | .00 | 28 | 5.43 |
| FOREIGN EXCHANGE | 19 | 3.91 | 236 | 5.70 |
| COIN | 3026 | 18.94 | 544 | 16.04 |
| CIRCUIT SWITCHED TRUNK | | | | |
| FEATURE GROUP B | 0 | .00 | 0 | .00 |
| FEATURE GROUP D | 0 | .00 | 0 | .00 |
| DID (TRUNK) | 7 | 17.26 | 857 | 5.40 |
| DID (LINE) | 0 | .00 | 123 | 5.13 |
| PACKET SWITCHED SERVICES (X.25 AND X.75) | | | | |
| PACKET DDD ACCESS | 0 | .00 | 0 | .00 |
| PACKET SYNCHRONOUS ACCESS | 0 | .00 | 0 | .00 |
| PACKET ASYNCHRONOUS | 0 | .00 | 0 | .00 |
| DEDICATED METALLIC | | | | |
| PROTECTION ALARM | 0 | .00 | 57 | 5.00 |
| PROTECTION RELAYING | 0 | .00 | 0 | .00 |
| CONTROL CIRCUIT | 0 | .00 | 20 | 4.19 |
| DEDICATED TELEGRAPH TRUNK | | | | |
| TELEGRAPH GRADE 75BPS | 0 | .00 | 0 | .00 |
| TELEGRAPH GRADE 150BPS | 0 | .00 | 4 | 11.18 |
| DEDICATED VOICE GRADE VOICE | | | | |
| NON-SWITCHED LINE | 0 | .00 | 156 | 5.99 |
| VOICE SWITCHED LINE | 7 | 3.71 | 110 | 5.35 |
| VOICE SWITCHED TRUNK | 0 | .00 | 63 | 4.07 |
| VOICE AND TONE | 0 | .00 | 1 | 5.77 |
| DATA LOW SPEED | 0 | .00 | 102 | 4.43 |
| BASIC DATA/VOICE | 15 | 2.56 | 1104 | 3.34 |
| PSNA-VOICE/DATA TIE TRUNK | 0 | .00 | 8 | 2.24 |
| SSN ACCESS-VOICE/DATA | 0 | .00 | 1 | 1.28 |
| SSN INTERMACHINE-VOICE/DATA | 0 | .00 | 10 | 15.81 |
| DATA EXTENSION-VOICE GRADE | 14 | 4.35 | 1044 | 3.53 |
| PROTECTION RELAY-VOICE GRADE | 0 | .00 | 84 | 4.70 |
| TELEPHOTO AND FACSIMILE | 0 | .00 | 5 | 6.13 |