To: Secretary of the Commission
Office of the Secretary
FCC
445 12th SW
Washington DC 20554

RECEIVED & INSPECTED
MAY 5 2003
FCC - MAILROOM

CG Docket 02-278

To Whom it May Concern

My name is Cory Williams, and I am based in Oakbrook, IL. I am an employee of Teleperformance U.S.A. (Market U.S.A.) My current position is an inbound TSR. My job play's an important role in my life, because not everyone can apply for all jobs. This job is a challenge. You must challenge yourself to first of all to show up. Once you arrive you must strive to do better than the next person and better than you did the before. I also feel that this job is on a mission not only to make money but also to make those who really need a job to pursue it. The service we provide is a good program. There are plenty of people who lose Thier jobs or become hospitalized, and can't pay off thier balance, this program is perfect for them. My job teaches me responsibility, commitment, and over-all a chance to better myself. It's hard being a minority and getting a decent job. Especially when the jobs that are hiring require some form of experience. If I lose my job there are a number of tragic events that could occur. I could be kicked out of my current residents; I may lose my role as a positive

[illegible] and last but [illegible] then
ould be me; a person who strives to do better, loves a challenge;
nd enjoy's helping others, a statistic to gang violence, selling drugs,
r some other form of lowering my standards. Overall I
ppreciate everything that this job has to offer and I believe,
hat if this company stay's in business, they
will continue to help those who are less fortunate, and willing
o help themselves.

Cory Williams
526 E. 89th Place
OAK BROOK IL

April. 24, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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CG DOCKET 02-278

To Whom it may concern. I am writing to you, because I feel that this law being considered should not be passed. This law would not only effect telemarketers but also many other ~~businesses~~ corporations. Such Company's as Ameritech, AT&T, Mci etc.

This is a matter that should be left to the consumer. I realize many people do not like these Call, but at least they would have an option to listen. People Should have an opportunity, to accept or reject any policy of these Choice.

~~Also~~

Another big concern of mine is that as bad as our economy has been can we really afford to lose all this money. Especially to another country. I think we need as many jobs as we can possibly get.

I work for teleperformance U.S.A. In Des Plaines Illinois. Although we

are an imbound call center, this matter greatly effects me. I believe that the right thing to do is to enforce the Rules and Regulations Implementing the telephone Consumer protection act of 1991.

That's just My View

A Concerned Citizen

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4/23/03
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554
Ref: CG Docket No. 02-278
Rules and Regulations Implementing
the telephone Consumer Protection Act
of 1991.

My name is Jeffery Roberson
I work for Teleperformance in Desplaines
Illinois, I am a TSR and I enjoy
my job. I especially like the job
when I help someone. The products
and services ~~we~~ that we sell definitley
help people especially those that have
a family as well as the elderly. I think
that's what America is about. It's
always a concern when there are down
sizing and the lost of a job. The importance
of this job to me is a huge asset.
It allows me to take care of my
infant children also to give to the
local church and to put back into
my community. This job allows
me to be a positive productive human
being in society.

(over)

And I oppose the National Do not Call List restrictions and I support TelePerformer U.S.A. and the A.T.A. proposed modification to the FTC rules

Jeffery Robelson
15556 Rose Drive
So. Holland, Illinois
60473

To: COMMISSIONS SECRETARY
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

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To Whom this may concern, CG Docket 02-278

I work at Teleperformance USA in Oak Lawn, IL. I am a license insurance Agent, working in client services bringing our customers satisfactory service when they need it the most. This job has put me back on my feet. The money that I make from this job is helping me to survive while furthering my career in college. This job has given me satisfaction because I get to help other people And bring a sense of comfort to them. I love helping other people And being their when they need me. And this job gives me that urgency. I love the products I sell to our customers And I wish And hope we can have other products to see to them. This job is important to me because this is the first job that really works for me And with me when I needed help. When I Am down I can Always depend on this job to put a smile on my face, especially when I help the customers. This company is important because it helps the community

by selling them products that other companies don't sell. If I ever lost this job it would be devastating to me because I would have to find some other way to pay my bills and get me through college. And the way times are now it's hard to find a good paying job. A lot of families would be out of a job. And there would be alot more people on welfare, unemployment cost would increase, it would increase the cost of other goods + services, hurt the economy especially the telephone companies, and canidates couldn't use us to help with their campaigns. When we call consumers if they don't want to talk they don't have to. We can't make them pick up the phone or talk to us. The company can put them on the do not call list, they can get privacy manager, they can say no thank you, and hang up, and they don't have to pick up the phone. I really do oppose the National DNC list + restrictions on Predictive Dialers + that I do support Teleperformance USA's + the American Telemarketing Associations proposed modications to the FTC rules.

Thank you for time + for you full consideration on this topic.

Kristen Rover
12801 E. 2110 S. RD
Momence, IL. 60954

Chantel McKinney

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MAY 5 2003
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April, 25, 03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

CG Docket No. 02-278
Rules and Regulations Implementing
the Telephone Consumer Protection
Act of 1991

Telperformance USA
Oak Lawn IL
TSR

I have been working at Telperformance for almost two years now. This job has become a major part of my life, and means more to me than just money. I enjoy coming to work. Not only have I learned better communication and customer service, sometimes I have fun doing it. We do more than just sale things over the phone, I personally learn something new everyday from someone of a different culture that I talk to on the phone.

Chantel McKinney

I feel that the products we sell to the customers and the families are very valuable, considering the fact that when a loved one passes on, the services and preparations are very costly. I feel no one has enough insurance, and if so how much is to much insurance?

People dont realize the importance of another job until that experienced it. Before I worked here, yes I too was tired of people calling trying to sale me products that I would never use. But we at Selperformance USA offer people services that are very beneficial.

If I was to lose my job right now, I'm really not sure what would happen, but chances are there might be good enduring results. The way the economy is changing, finding a job is difficult and stressful. Not because people are not qualified, but because job are very scarce. There are too many people employed in this business, and laying all of this people off will increase the unemployment rate. And now is that helping the people.

I oppose the National DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC Rules.

Thank you for taking time to read this

Chantal McKinney
12150 S. Vincennes Apt. 3
Blue Island IL 60406

4/24/03

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Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

My name is Samantha Hill I work for Teleperformance USA in Oaklawn Il, as an TSR I'm very thankful for my Job I feel like alot of people benefit from what we sell over the phone and If I didn't have my Job I wouldn't be the only one who suffers from it therefor I oppose the National DNC's list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Associations proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Samantha Hill
13147 S. Langley
Chicago Il. 60628

Nicole Chapman

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4-24-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

Dear Sirs or Madams:

I have been on the outside looking in on a lot of great jobs and it seems that you have to have certain qualifications or a certain degree in order to get those "Bill Gates I wanna be a billionaire" kinda jobs. But please don't get me wrong telemarketing jobs are just as hard to come by but less complicated and a lot more flexible. I work in a world that is constantly at war with something or someone and right now I don't need to lose my job just because people don't want us calling them during dinner or whenever.

Nicole Chapman

With the economy (such as it is) being as bad as it is and the whole Recession thing going on Cutting billions of jobs in the telemarketing industry and implementing a National Do Not Call List would be like ripping (to me) my heart out and telling me to breathe and have a nice day.

Now true enough people can and do get annoyed with these calls, because I do, but, I do it because I know how and I love it, I like talking on the phone to different people and so when telemarketers call me I listen to them and if I am interested in what they have to say then fine but if not I tell them no thank you and then I hang up (but not in a rude way). The job that I have now is in Oaklawn, Illinois in a call center where I am a Telephone Sales Representative and this job is great the people are nice and friendly, the hours are good and the pay is good and they are the most flexible of all the jobs I have had. The products and services we sell are and can be very beneficial to the average consumer if half of them would just take a chance and see what it is about, but, you can't convince everyone.

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Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

When people don't have jobs they can't pay bills, rent, babysitters, car notes, lights, gas, water, credit cards or whatever or whoever they owe money to. So yes my job is very, very important to me because this is what will end up happening to me if I loose it. Seeing as though I take care of myself and have no children to support the impact upon me would be horrifying. I don't want to go on welfare or whatever I want to be able to stand on my own 2 feet and not be dependant upon the government for anything but justice.

So to whom it may conceern I object the National DNC list and restrictions on predictive dialers and I support 100% Teleperformance USA's and the American Tele-marketing Association's proposed modifications to the FTC Rules. Because if you enforce this and it goes I hope your conscience is ready to carry the thoughts of all the billions of people you put out of work.

Thank you for your full consideration on this topic.

Nicole Michele Chapman - Nicole M. Chapman
1166 W 106th Street Chicago, Ill. 60643

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Sherry Cothran

Ms. Marlene H. Dortch
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

I am currently employed with Teleperformance USA at the Oakbrook Illinois Call Center. As a TSR currently, I take my job seriously and work hard at what I do. My firm belief is what you put into your job whether it be positive or negative is what you will reap at the very end. Therefore, all my energy as well as concentration towards my job is on a positive note. All avenues of products and services offered to any given person or persons are of good high caliber and well researched with the best intent. Each consumer is from all walks of life with their different needs and wants, everyday people just like you and me with their needs being meet in today's market world at best.

If this valued job economic opportunity were to be eliminated, suddenly, it would have an

adverse affect across the board for this would be a chain-reaction in the community and, impact the life styles of not only my family as well as many many families monetarily and the federal government.

I strongly, oppose the National DNC with its restrictions on Predictive Dialers and support the Company whom I am employed by - Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Sincerely,

Sherry Cothran
Country Club Hills, IL

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4/23/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: CG Docket No. 02-278
Rules and Regulations Implementing the TCP ACT 1991

My name is Diane Newell, I work at Teleperformance USA in DesPlaines, Il. I am a customer service representative. I feel that if you put this call list into effect you will be putting many people out of jobs who need them. Our company does inbound calling only. We follow the rules. You should be making the TCPAct 1991 rules tighter.

If I lost my job here it would greatly affect me. It provides shelter for me and pays for my schooling, but there are others who need this job more than I do because they do have families to support, maybe a baby on the way or they're saving for a home. In my situation I used to be in nursing and unfortunately, I hurt my back and shoulders, so I can no

longer push around wheelchairs, or lift patients. Honestly telemarketing is somewhat new to me, but I need my job. With the way the economy is right now its hard for me to believe that someone would push the DNC list when people need to support their families. There are so many people out of jobs. Why would the government make more? I absolutely oppose the National DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

longer push around wheelchairs, or lift patients. Honesty telemarketing is somewhat new to me, but I need my job. With the way the economy is right now its hard for me to believe that someone would push the DNC list when people need to support their families. There are so many people out of jobs, Why would the government make more? I absolutely oppose the National DNC list and restrictions on Predictive Dialers. I support teleperformance USA's and American telemarketing Association's proposed modifications to FTC rules.

Thank you for your full consideration on this ~~to~~ topic.

Diane Newell
151 Park Ave
Cary IL 60013

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MAY 5 2003
FCC - MAILROOM

April 24, 2003
Commission's Secretary
Office of the Secretary
Federal Communications Commision
445 12th st. SW
Washington DC. 20554

REF: CG Docket No. 02-278
Rules and Regulations Implementing the telephone Consumer Protection act of 1991

I work for Teleperformance USA in Des Plaines Illinois Calling center doing Client services. My Job title as a TSR is very important to me, Especially right now with the war going on and after the 911 incident. Our economy is bad and there's a big possibility it'll be worse. I have my family to feed and bills to pay and need a Roof over my head, and without this Job I wouldn't be able to take care of these things. This is a huge opportunity for many people other than myself who need this Job for the same reasons. There are young students who also work here after school, this keeps them off the streets and helps them earn extra money

legitimately. I don't feel that my job is a threat or bother to anyone. We simply offer insurance to ~~them~~ our clients and their familys and have the option of course to say no. If the do accept the insurance it would only help them & their families. these calls we receive they are not outbound calls, so we do not call & bother clients. I really do hope that the National DNC list and restrictions on predictive callers will give this a second thought and consider saving alot of people from unemployment. I fully support Teleperformance USA and the American Telemarketing Associations proposed modifications to the FTC Rules. #

Thank you for your full consideration on this topic.

Valerie Ramos

APRIL 24, 2003
COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISION
445 12TH STREET SW
WASHINGTON D.C. 20554

RECEIVED & INSPECTED
MAY 5 2003
FCC - MAILROOM

REF: CG DOCKET NO. 02-278
RULES & REGULATIONS IMPLEMENTING THE
TELEPHONE CONSUMER PROTECTION ACT
OF 1991,

I WORK FOR TELEPERFORMANCE U.S.A
IN DESPLAINES ILLINOIS & MY JOB TITLE
IS A TELPHONE SALES REP. I FEEL THAT
STOPPING TELEMARKETING WILL PUT ALOT
OF PEOPLE SUCH AS MYSELF OUT OF WORK
& MAKE ALOT OF PEOPLE MAKE UNWISE
DECISIONS AS FAR AS LEGAL EMPLOYMENT
I FEEL TELEMARKETING HELPS ALOT OF
PEOPLE THAT DO NOT HAVE OTHER JOB
SKILLS KEEP GAINFULLY EMPLOYED!
MY JOB IS IMPORTANT TO MYSELF & MY
FAMILY TO KEEP A ROOF & FOOD
ON THE TABLE LEGITIMATELY! I OPPOSE
THE NAT'L DNC LIST & RESTRICTIONS ON
PREDICTIVE DIALERS & I SUPPORT
THE AMER. TELEMARKETING ASSOC. PROPOSED
MODIFICATIONS TO THE FTC RULES
THANK YOU FOR YOUR CONSIDERATION ON
THIS TOPIC, James D. Barnhart

JAMES D. GORHAM
12223 S. VINCENNES
BLUE ISLAND, ILLINOIS
60406

APRIL 24, 2003
COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISION

KATHLEEN SUE SAGEL

4-24-2003

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Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th ST SW
Washington D.C. 20554

Ref. CGD ocket No 02 278
Rules & Regulations Implementing the
Telephone Consumer Protection Act of 1991

My name is Kathleen Sue Sagel & I
work at Teleperfamac USA in Oak Lawn
Illinois as a TSR/Ins. agent
I love my job & enjoy talking with people
about Insurance for Sears although
I also can call other things this is
great too.... like Citi Bank &
other things in the past for
the company. I've worked for 6 3/4 yrs.
I truly believe phone sales is
important to the community.
And I've supported myself, a son
& a handicapped child on my
salary from this job. If I could
no longer call I would not
be able to make a life for
my family. It would hurt me
financially & be a very bad time
in my life, I need this job. To

[illegible] to be a very bad time in my life, I need this job. To lose it I would lose everything. I truly oppose the restrictions imposed on our lives to be telemarker & make our living. Why hurt our lives? We need work to survive. Help us. Please

Thank you for consideration of change for our well being & see the true side of our lives on the topic.

Kathleen Sue Sagel
15116 Quail Hollow Dr Apt 1N
Orland Pk Ill 60462

COMMISSION'S SECRETARY
FCC
445 12TH ST. SW
WASHINGTON D.C. 20554

CG DOCKET 02-278

4-24-03

RECEIVED & INSPECTED
MAY 5 2003
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To: Federal Communications Commisions

I am a TSR at Teleperformance USA in Streator, Ill. I really enjoy the Chanellenges of my job. I firmly stand behind the products and services we offer to our Customers.

Without my job, I would not be able to provide my 3 month old son with ~~that~~ what he needs from. Wouldn't be able to pay the Bills required in my household.

If the FCC list and restrictions go into effect, me and many other families would lose the only support we have to provide for our families other then welfare. I feel better about working for financial stability then relying on the government on the generosity of others.

Sincerly
Carla Gray
TSR Teleperformance
302 Chicago St
Streator, IL 61364